

10 tips and 5 tools to boost your tax season productivity









lan Vacin Karbon

Co-founder and CPO



Meet your host



Meet today's expert panel



Dan Berenholtz Co-Founder & CEO StanfordTax



Chris Farrell Founder & CEO Liscio



Boris Shmukler Senior Product Manager Intuit ProConnect Tax





Spencer Christeck Growth Leader Tallyfor



Alex Loewenstein General Manager Paro



1. Close any open apps 2. Ask and we'll answer





StanfordTax

Generate personalized questionnaires for your clients.

stanfordtax.com



	What type of property is it?
	What type of property is it?
	O Single family
	Multi-family
	O Vacation or Short-term ③
	O Land
	O Commercial
← Back	





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COME	PANY	Powered by 🚺 Liscio	
		me Back	
	G Sign in with Google		
9:41 Jan 🖘 🚽	Or cor	ntinue with	
	Email		
COMPANY	Password		
G sign nicht sangle 🚺 Sign nicht Omes 465	Remember me	Forgot your password?	
Email	Lc	og In	
Password Password Log n Powerd by Clippip	~		
AA liscia.me/login C AA liscia.me/login C			



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kken 3 Assessment 1h 2019 imer 1h 30m 00 USD O Meeting 1h 2019 imer 2h ido USD O

1. 10 tips to optimize this tax season 2. Tax questionnaires (Stanford Tax) 3. Tax front-office (Liscio) 4. Tax working papers & calcs (Tallyfor) 5. Tax online (Intuit ProConnect) 6. Tax resourcing (Paro) 7. Additional tips & tricks

10 tips to optimize your tax season





10 tips to optimize your tax season

- Download tax SOPs
- Leverage roles & queues
- Setup budgets & track time
- Automate the client chase
- Use FIFO/LIFO



- Balance the load
- Visualize the work
- Keep your clients informed
- Identify & manage bottlenecks
- Monitor your tax burndown



Tax workflow best practices

10 tips to optimize your tax season

- **Download tax SOPs:** Use best practice checklists to give a proper sense of progress. Quick to read and quick to check. All with automation built-in.
- Leverage roles & queues: Leverage generic roles to assign work based on free capacity. Protect your valuable resources by using managed queues.
- Setup budgets & track time: Personalize billing by role and update budgets. Track time as you go. Review work as it finishes to understand variability.
- Automate the client chase: Bake in your workflow expected client interactions and queries to chase the client for needed info—automatically.
- **Use FIFO/LIFO**: Utilize pull production to enable First In, First Out (FIFO). Leverage the 'In Status' column in List View to know what to work on next.





Business Tax Workflow (1120/1120S/1065)



Kick off:

- Send/receive eng. letter
- Gain access to financials
- Complete year-end work

Prep:

- Review agreements (opt.)
- Review client info
- Review client financials
- Prep tax workpapers
- Complete draft tax return
- Run diagnostics / resolve
- Obtain missing client info
- Update / finalize return
- Complete self review

Initial Review:

• Complete mgr. review

Revise (optional):

• Update per review notes

Final Review (optional):

• Mgr. review / approve

Assemble (part 1):

- Assemble tax package
- Send to client for review

Advise (optional):

- Schedule client meeting
- Conduct tax review mtg

Assemble (part 2):

- Obtain client signature
- Manage partnership tax forms (if applicable)

File:

- File return with IRS
- Receive accepted status

Follow-up:

- Ensure billing/payment
- Archive all docs / return
- Update financials w/ JE
- Schedule tax planning mtg



Individual Tax Workflow (1040/1041)



Kick off:

- Send/receive eng. letter
- Send client request list
- Validate client info / docs

Prep:

- Review client info / docs
- Complete draft tax return
- Run diagnostics / resolve
- Obtain missing client info
- Update / finalize return
- Complete self review

Initial Review:

• Complete mgr. review

Revise (optional):

• Update per review notes

Final Review (optional):

• Mgr. review / approve

Assemble (part 1):

- Assemble tax package
- Send to client for review

Advise (optional):

- Schedule client meeting
- Conduct tax review mtg

Assemble (part 2):

• Obtain client signature

File:

- File return with IRS
- Receive accepted status

Follow-up:

- Ensure billing/payment
- Archive all docs / return
- Schedule tax planning mtg





Karbon Template Library

Standardize and streamline your tax and compliance operations with Karbon's best practice tax workflow templates.

karbonhq.com/templates

Tax & Compliance Templates



47 United States Templates

ê	Business Tax Return (Form 1120) JSA Improve the efficiency of processing business tax returns. 1307 Downloads
Ē	Form 1040 Preparation USA A template to prepare and submit Form 1040 for individual income tax returns. 825 Downloads
ê	Preparation & Processing (Form 1120S) USA Steps to prepare and process form 1120S by its annual March 15 due date. 577 Downloads
â	Form 1099 Tracking by VProVantage USA Keep on top of every 1099 for the year, across all your clients, with this template by VProVantage. 542 Downloads
ê	Annual Corporate Returns (Forms 1120/100) USA Mayfield Accounting's template to prepare all annual corporate returns, pay tax, and Q1 ES payments. 354 Downloads
â	Amended Individual Tax Return USA Ensure every step is covered when you amend individual returns, including FPA, preparation, assembly, delivery, and filing.



Setup & optimize your workflow





10 tips to optimize your tax season



• Download tax SOPs: Use best practice checklists to give a proper sense of progress. Quick to read and quick to check. All with automation built-in.

• Leverage roles & queues: Leverage generic roles to assign work based on free capacity. Protect your valuable resources by using managed queues.

• Setup budgets & track time: Personalize billing by role and update budgets. Track time as you go. Review work as it finishes to understand variability.

Automate the client chase: Bake in your workflow expected client interactions and queries to chase the client for needed info—automatically.

Use FIFO/LIFO: Utilize pull production to enable First In, First Out (FIFO). Leverage the 'In Status' column in List View to know what to work on next. karbonhq.com





Roles: Leverage generic roles to assign work based on free capacity.

≡	\leftarrow	Colleagues		Q + 🗉
		Colleagues Teams	Roles	
Add	Role			
ROLE				#COLLEAGUES
A	Accountant			0
A	Admin			0
A	Analyst			0
В	Bookkeeper			0
C	Client Manager			0
N	New Hire			0
0	Onboarding Specialist			0
0	Operations Manager			0
Р	Partner			0
	Payroll Specialist			0

Queues: Protect your valuable resources by using managed queues.

≡	← Tax: Business tax return (Forms 11	20/1120S/1065/990) — Work templ	ate		Q	+ 🗐
Rea	dy to Start				Add Task	
4	2 Automators					
	Ensure the business tax return is ready to be worked on (and move into production with the Preparer) Once everything has been validated, mark all tasks in this section complete to automatically move the tax Preparer to begin work. Feel free to @ mention the Preparer with any additional notes on their first task.	creturn to Prep status and auto-notify the	Due same day	Admin		
	Receive the signed engagement letter (and other client documents) Validate the receipt of a signed engagement letter, questions, and documents received (e.g. upload	ed via client tasks).	Due same day			
	Confirm access to the client's financials Ensure access to the financials. If no access, reach out to client directly or add a client task below to ing file.	request the credentials and/or account-	Due same day			
	Confirm completion of the year-end review work If not completed, @ mention the Bookkeeper / Accountant to complete and have them comment wi	th an @ mention on this task once done.	Due same day			
Pre	paration				Add Task	
7	When all of the tasks in the section above have the status 'Completed' change the due date of all of the ta	asks in this section to 7 days after this Automa	tor is triggered			
7	When all of the tasks in the section above have the status 'Completed' change the status of the work to 'F	Prep'				
7	When all of the tasks in the section above have the status 'Completed' change the assignee of the work to	Preparer				
4	When all of the tasks in the section above have the status 'Completed' change the status of all of the task	s in this section to 'Ready To Start'				

Budgets: Set your budgets to enable capacity planning and time tracking.

⇒ ←		Business tax return (
		U
		Tasks
Add Budget Estima	te	
Budget Overview		
//J.OU USD // JUM	0.00 USD	
775.00 USD 7h 30m Budget Budget By Role	Fees - Time & Materials	
Budget	Fees - Time & Materials	TASK 1
Budget By Role	Fees - Time & Materials	TASK 1
Budget By Role	Fees - Time & Materials	TASK T
Budget By Role	Fees - Time & Materials TEAM MEMBER	
Budget By Role	Fees - Time & Materials TEAM MEMBER	Admin
Budget By Role	Fees - Time & Materials TEAM MEMBER Unassigned	TASK T Admin Meeting

orms 1120/1120S/10	065/990) — Work template		0 Q + E
Edited Nov 10, 20 d to create work 14 Last used Yesterd	6 times		
Budget	Details		•••
			<u>Fee Settings</u>
			Expand All
		BUD	GET
E	HOURLY RATE (USD)	TIME	AMOUNT
		1h 30m	135.00
	90.00	1h 30m	135.00
		1h	90.00
	90.00	1h	90.00
		4h	400.00
		1h	150.00
		7h 30m	775.00

Automators: Automate the hand-off between staff as you complete tasks.

	\leftarrow	Tax: Business	tax retu	rn (Forms 1120/1120S/1065/990) — Work	template	Q + (E)
Re	view			Add Automator		Add Task •••
4	When all of the tasks in the section above have the st					
4	When all of the tasks in the section above have the st	WHEN				
		All tasks in t	the sect	ion above this section	~	
4	When all of the tasks in the section above have the st					
4	When all of the tasks in the section above have the st	HAVE THE STA	TUS		gered	
	Complete the manager's review of the business tax Review the workpapers, financial statements and dra that need to be made. Use the comment on this featu	Completed 🗸			V days after Reviewer	
		Status	~	The work	✓	
As	embly (Part 1: Client review)					Add Task •••
4	When all of the tasks in the section above have the st	то				
		In Review			~	
4	When all of the tasks in the section above have the st					
4	When all of the tasks in the section above have the st				ggered	
L	When all of the tasks in the section above have the st			<u>Cancel</u> S	ave	

Automators: Dynamically update due dates based on the progression of work.

		≡ ← Tax: Business tax return (Forms 1120/1120S/1065/990) — Work template	Q + 🗐
		Review	Add Task •••
		When all of the tasks in the section above have the status 'Completed' change the status of the work to 'Review'	
		When all of the tasks in the section above have the status 'Completed' change the status of all of the tasks in this section to 'Ready To Start'	
4	When all	of the tasks in the section above have the status 'Completed' change the assistence of the work to Peviewar.	
4	When all	of the tasks in the section above have the status 'Completed' change the status of all of the tasks in this section to 'Ready To	Start'
4	When all	of the tasks in the section above have the status 'Completed' change the assignee of the work to Reviewer	
4	When all	of the tasks in the section above have the status 'Completed' change the due date of all of the tasks in this section to 1 days a	after this Automator is trigge
		When all of the tasks in the section above have the status 'Completed' change the due date of all of the tasks in this section to 0 days after this Automator is triggered	

- 4 W
- 4 W
- 4 W



- When all of the tasks in the section above have the status 'Completed' change the status of the work to 'Assemble'
- Assemble draft business tax package and send to client for review / approval Print PDF copies of the tax return from the tax software—FC (File Copy) & PC (Preparer's Copy)—and attach the appropriate copy to the client task below. Update and send the client task. In addition, consider attaching the appropriate PDF copy as a comment on the tax review task to en-...

Due 12 days after Admin

Manage **extensions** within the same workflow to keep everything together.

≡	← Tax: Business tax return (Forms 1120/1120S/1065/990) — Work temp	late		Q +	- E		
	Edited Sep 27 Has not been used to create work yet						
					••		
	Tasks Budget Details			<u>Collapse All</u>			
Evte	nsion (available if needed; skip otherwise)			Add Task			
4	When all of the tasks in this section have the status 'Completed' change the status of the work to 'Extended'						
	File an extension (available here if needed at any time during the process) If NOT doing an extension, skip this section and leave UNCHECKED. This section is available in case an extension needs to be completed. If FILING an extension, follow these steps (whenever needed): 1) Mark this task as complete (Karbon will automatically move this work item to Waiting - Extended). 2) Create a new work item (+ bu						
Read	ly to Start			Add Task			
4	2 Automators						
	Ensure the business tax return is ready to be worked on (and move into production with the Preparer) Once everything has been validated, mark all tasks in this section complete to automatically move the tax return to Prep status and auto-notify the Preparer to begin work. Feel free to @ mention the Preparer with any additional notes on their first task. Note: If the tax return is to be extended,	Due same day	Admin				
	Receive the signed engagement letter (and other client documents) Validate the receipt of a signed engagement letter, questions, and documents received (e.g. uploaded via client tasks).	Due same day					
	Confirm access to the client's financials Ensure access to the financials. If no access, reach out to client directly or add a client task below to request the credentials and/or account-	Due same day					

Bake in your expected client interactions to chase the client for needed info.

≡ KARBON	Month-End Close for Reach Foundation	Q
= Triage	Assigned to Sara Goepel – 🛛 In Progress – 🕥 Due Friday (4 Days) 💿 5 of 14 Tasks Completed (35%) 💽 4h 30m Budget Remaining	
≔ To-Do	Timeline Tasks Time & Budget Details	
🖶 Work	<u>Collapse</u> A	Il Sections
L Contacts	CLIENT TASKS Month-End Preparation – Sent to Abigail Silvers, Yesterday at 7am O Gentle Reminders Add Client Task	
Insights	2 Automators	
RECENTLY VIEWED	Ensure all Expenses are Entered Completed	C
 Individual Tax 1040 Tanya Franks Internal Process Review Management Team Monthly Accounts 	 Upload Account Documentation 7 3 Pax Zwanikken Thanks for uploading these Abigail. Looks like everything is going well. 	C
Xi Health Industries	Update Employee Details Completed	C
Bronwyn Fredrickson		
Help & Feedback	Add Task	•••
Settings	2 Automators	
Logout	Completed	
	Ensure Bookkeeping is Complete Ready to Start Due Today	۲
	Follow-Up With Client on Any Missing Information Using Client Tasks Ready to Start Due Today	

Use client tasks to save 4.2 hours / week / employee from chasing clients.

	Month-End Close for Reach Foundation	n Q + E
Sending Settings	rogress – 🔹 Due Friday (4 Days) 🔹 🔿 5 of 14 Tasks C	Completed (35%) 🔿 4h 30m Budget Remaining
SEND TO	Timeline Tasks Time & Budget	Details
Abigail Silvers 🗸	gail Silvers, Yesterday at 7am ④ <u>Gentle Reminde</u>	Client Task Auto-Reminders
FROM Work assignee		 Automatically send <u>Gentle Reminders</u> Reminder 7 days before task due-date
 Send tasks now Schedule tasks to auto send later 	Abigail. Looks like everything is going well.	 Reminder on task due-date Daily reminder when overdue
Edit Email		Save
Cancel Next		Completed
		Ready to Start Due Today
Follow-Up With Client on Any Missing	Information Using Client Tasks	Ready to Start Due Today

Client Portal: Use the secure & simple portal to collaborate with your clients.

	<u>Requests</u>							
Richardson Kohli, CPA	Client onb	Client onboarding						
Foundation 🗸	CLIENT Pepe Zulu	ASSIGNED BY Pax Zwannikken	STATUS Waiting	START DATE Feb 18, 2021	DUE Mar 3, 2021 (2 Days Overdue)			
	Setting up your	profile						
	Requested by Bronw	yn Fredrikson						
d								
Documents	Your Full Name We need full legal names for contracts and other legal documents							
	 ✓ 4 ₽ 5 ① Thanks for the update, we'll keep an eye out J 							
		Your IRD number We need your personal IRD number for calculating taxes on shareholder salaries						
	Your phone number This is needed when couriering documents in case there is an issue with delivery Due Tomorrow							
	Details of any other shareholdings Outline your involvement or ownership in any companies that we don't prepare the accounts for Due Tomorrow							
	4 Tasks Remaining t	o Complete						
	Completed							

Effectively manage the work





10 tips to optimize your tax season

- Download tax SOPs: Use best practice checklists to give a proper sense of progress. Quick to read and quick to check. All with automation built-in.
- Leverage roles & queues: Leverage generic roles to assign work based on free capacity. Protect your valuable resources by using managed queues.
- Setup budgets & track time: Personalize billing by role and update budgets. Track time as you go. Review work as it finishes to understand variability.
- Automate the client chase: Bake in your workflow expected client interactions and queries to chase the client for needed info—automatically.
- Use FIFO/LIFO: Utilize pull production to enable First In, First Out (FIFO). Leverage the 'In Status' column in List View to know what to work on next. karbonhq.com



10 tips to optimize your tax season

- Balance the load: Create a saved Kanban work view (using Sort By Assignee) to see & manage how much work is on each team member's plate.
- Visualize the work: Use work statuses in Kanban work view (using Sort By Status) to monitor & manage work at a high-level.
- Keep your clients informed: Institute a tax tracker to automatically update clients as their work moves through critical stages.
- Identify & manage bottlenecks: Use Work Insights to drill down on Work Statuses. Review statistics to identify your bottlenecks & high variability.
- Monitor your tax burndown: Use Karbon Practice Intelligence to visualize your tax season and see how you are trending towards your final goal.







Operations Management Planning Horizons



1

Near-term

Work prioritization

- Role: Individual.
- When: Today (now).
- day / week, and get tasks done.



Mid-term

Future

• **Pre-activity**: Understand your day, what needs to be tackled, and in what order. • **Post-activity**: Re-prioritize to-dos, update to-do dates, delete or assign to others, plan

• Area of Karbon: Triage, My Week, To Dos (using filters), LIFO/FIFO (In Status).



My Week: Organize your work, tasks and email into a manageable action plan outlining exactly what you need to do.

■ KARBON			My Week		Q + []
☱ My Week	12 This Week	20 Next Week	82 Later	43 To Plan	226 Done
	Task Status	Due Dates	Start Dates	Work Type	
	• In Progress 2 • Rea	dy To Start 9 O Overdue 3 O I	Due This Week 7 O Start This V	Veek 8 • Accounting 3 • Tax	9
	 2 Items Selected 	Move to Next Week Move to Don	e •••		
	Working on Now				
	Corporate Tax Return Kingston Catering Inc	8 Tasks	- 1 Ready to Start	1 Task Due Today Work Due Tomorrow	3h 30m
	Amelia Cabal and Artem Sazn	ov are currently working on this			
	Email				Collapse
	R Raynor, Me	Reach Foundation Tax Corporate Tax Return I new email 2 new comments	dation 🗩 2		Due Today
	Notes				Collapse
	🚳 Danielle Rathje	Tax Deadline Changes <u>Tax Season Planning</u> <u>Internal</u>		me time tomorrow morning	Due Tomorrow
		I Shar bienner Eer me know in rear	incip with this in any way. There so	ine finite formor ow morning.	
	In Progress				Collapse
	Corporate Tax Return	15 Tacks	- A Ready to Start	1 Task Due Today	4h 15m

FIFO/LIFO: Use 'In Status' column in the List View to know what to tackle first.

		Work					0 Q + E
Accounting Work (by status) ~ Work Ty	pe: Accounting, Bookkeeping ×	Status: 36 Statuses ×	Due Date: This Week	X × Add Filter			۹۵۹ Save View
Add Work Work Items Budget	37h 45m 0.00 USD Om Actual	4,062.50 USD 37h 45m Remaining	4,350.00 USD Fees				4
NAME	CLIENT	RELATED CLIENT GROUP	STATUS	IN STATUS 🔺	START	DUE	PLANNED WEEK COMPLE
Month-end close Jan 2023	Hamilton Bicycles	-	Prep	8d 13h 6m	Jan 31	Tomorrow	Multiple Weeks
Month-end close for Jan 2023	Reliable Heating & Air	-	Prep	7d 12h 32m	Feb 1	Friday	Week of Jan 29
Monthly accounting (for Jan 2023)	Reach Foundation	Smith Family Group	Waiting for info	7d 11m	Feb 1	Friday	Multiple Weeks
Monthly accounting Feb 4, 2023	ABC Co.	-	Ready To Start	4d 13h 13m	Feb 4	3d overdue	Working on Now
Weekly reconciliation due Feb 10, 2023	Adam & Smith Consulting	-	Ready To Start	2d 13h 6m	Feb 6	Friday	Week of Feb 05
Weekly Reconciliation due Feb 10, 2023	Digitas Industries	_	Ready To Start	2d 13h 6m	Feb 6	Friday	Week of Feb 05
Weekly Reconciliation due Feb 10, 2023	Digitalis Corp.	-	Ready To Start	2d 13h 1m	Feb 6	Friday	Week of Feb 05
Weekly Reconciliation due Feb 10, 2023	Drexler Drywall	-	Ready To Start	2d 13h 1m	Feb 6	Friday	Week of Feb 05
Weekly Reconciliation due Feb 10, 2023	DLT Inc.	-	-	-	-	-	-
Weekly Reconciliation due Feb 10, 2023	E Edmond Industries	-	Ready To Start	2d 13h	Feb 6	Friday	Week of Feb 05
Weekly Reconciliation due Feb 10, 2023	DRM	_	Ready To Start	2d 12h 49m	Feb 6	Friday	Week of Feb 05
Weekly Reconciliation Jan 30 - Feb 5, 2023	The Field Irish Pub	Cloud Accounting Services	Ready To Start	2d 12h 49m	Feb 6	1d overdue	Week of Feb 05
Weekly Reconciliation due Feb 10, 2023	E Eastlake Golf Resort	Zimmer Holdings Group	Ready To Start	2d 12h 44m	Feb 6	Friday	Week of Feb 05
Weekly Reconciliation due Feb 10, 2023	Distant Thunder	_	Ready To Start	2d 12h 44m	Feb 6	Friday	Week of Feb 05
Monthly Accounting Jan - Feb 2023	B Brockton Masonry	_	Planned	-	Feb 10	Saturday	Multiple Weeks



Load balancing

- **Role**: Manager.
- When: This week (and next week).
- behind schedule, and what staff has what work (and how much relatively).
- (using Work export).



Operations Management Planning Horizons

Mid-term

Future

• **Pre-activity**: Review Work-In-Progress (WIP), upcoming work, what work is ahead or

• **Post-activity**: Comment on key work items, re-prioritize work, update work due dates, move work between colleagues, and assign new work where spare capacity exists.

• Area of Karbon: Saved Views of Work (kanban), Work (items) and custom reports



Load Balancing: Use work saved views to manage team member capacity.

≡		Work		⑦ Q + 同
Capacity Planning (by assigne	ee) ~ Add Filter			+64 ···
Add Work Work Items Budget		33h 1m 1,120,018.33 USD 10,521h 59m Remaining	1,430,740.00 USD Fees	୍
Amelia Freeman 976	Andi Ancheta 14	Andreas Moss 926	Carla Caldwell 41	Erin Jamison 988
Capacity per week: 20h 0m Fees: 290,700.00	Capacity per week: 40h 0m Fees: 4,150.00	Capacity per week: 40h 0m Fees: 275,400.00	Capacity per week: 40h 0m Fees: 9,400.00	Capacity per week: 40h 0m G Fees: 275,550.00
BudgetActualRemaining2,037h 0m-2,037h 0m222,110.00-222,110.00	Budget Actual Remaining 89h 0m - 89h 0m 9,100.00 - 9,100.00	BudgetActualRemaining1,930h 0m-1,930h 0m210,420.00-210,420.00	Budget Actual Remaining 72h 0m - 72h 0m 7,200.00 - 7,200.00	BudgetActualRemainingB1,997h 30m-1,997h 30m1217,445.00-217,445.001
Allocated to Amelia Freeman: Budget Actual Remaining 1,708h 0m - 1,708h 0m 170,400.00 - 170,400.00	Allocated to Andi Ancheta: Budget Actual Remaining 189h 30m - 189h 30m 18,645.00 - 18,645.00	Allocated to Andreas Moss: Budget Actual Remaining 1,620h 0m - 1,620h 0m 161,600.00 - 161,600.00	Allocated to Carla Caldwell: Budget Actual Remaining 444h Om - 444h Om 63,300.00 - 63,300.00	Allocated to Erin Jamison: Budget Actual Remaining I 1,746h 30m - 1,746h 30m 2 174,275.00 - 174,275.00 2
Training for Amelia Freeman Amelia Freeman	Weekly Reconciliation due Jan 7, A 2022 Drexler Drywall	Training for Andreas Moss Andreas Moss	Bi-weekly payroll due Jan 13, 2022 Conway Industries	Weekly Reconciliation due Jan 7, 2022 Digitalis Corp.
In Progress Started Feb 11 33 days overdue Planned for Week of Feb 6 Timeline Activity: 7w Type: Training Repeat: None Fees: None Fee Type: Non-Billable	Ready To Start Started Jan 3 82 days overdue Planned in Multiple Weeks Timeline Activity: 7w Type: Bookkeeping Repeat: Every Week Fees: 150.00 Fee Type: Fixed Fee	In Progress Started Mar 7 9 days overdue Planned for Week of Mar 6 Timeline Activity: 3w Type: Training Repeat: None Fees: None Fee Type: Non-Billable	Ready To Start Started Jan 3 76 days overdue No Week Planned Timeline Activity: 7w Type: Payroll Repeat: Every 2 Weeks Fees: 150.00 Fee Type: Fixed Fee	Ready To Start Started Jan 3 82 days overdue No Week Planned Timeline Activity: 7w Type: Bookkeeping Repeat: Every Week Fees: 150.00 Fee Type: Fixed Fee
Budget Actual Remaining 4h Cm - 4h Om 	Budget Actual Remaining 1h Om - 1h Om 100.00 - 100.00	Budget Actual Remaining 4h Om - 4h Om 	Budget Actual Remaining 1h Om - 1h Om 100.00 - 100.00	Budget Actual Remaining 1h Om - 1h Om 100.00 - 100.00
Payroll Processsing (due by Apr 1, 👩 2022) Chorus International	Monthly Accounting Dec 2021 A Chorus International	Payroll Processsing (due by Apr 1, A 2022) Drexler Drywall	Weekly Reconciliation due Jan 14, C 2022 Digitalis Corp.	Training for Erin Jamison
Ready To Start	Resend client requests	Ready To Start	Ready To Start	In Progress

Work Visualization: Use Sort By Status in work views to see your work pipeline.

Add Wor	24	ork Type: 8 Work 0.00 u Items Budget		dd Filter 0.00 (Actual)0 USD 258h 3 naining
lanned 1	4		Ready To	Start 5		Prep 2
1065 Tax Acme Cor	Return Sep poration	- Nov 2020	1065 Tax Bobs Dor	Return Oct luts	- Nov 🕕	1065 Tax Gekko &
Planned Starting D Due Dec 1 Timeline A Type: 106 Fees: 2,50 Fee Type:	5 Activity: 11w 5 0.00		Enterprise Ready To Started Oc 19 days ov Timeline A Type: 1065	Start ct 6 verdue Activity: 6w 5	utwater	Prep Starting J Due Feb 2 Timeline Type: 106 Fees: 2,50 Fee Type:
Budget 13h Om -	Actual - -	Remaining 13h Om -	Fees: 2,50 Fee Type: Budget		Remaining	Budget 13h Om -
	Accounting N	Nov 2020 🌀	13h 0m -	-	13h Om -	Individua
	ient Group: A		Individua Aaron Bla	l tax return atter	A	Aaron Bl Prep
Enterprise Planned Starting N Due Dec 2 Timeline A Type: 1065 Fees: 2,50	ov 29 0 Activity: 12w			et 25 erdue Activity: 1y (individual)		Starting C Due Nov Timeline Type: Tax Fees: 500 Fee Type
Fee Type:			Fee Type:			Budget -
Budget 13h Om	Actual -	Remaining 13h Om	Budget -	Actual -	Remaining -	-

Work		Q + 1
		ቀቆቀ -
30m 43,500.00 USD Fees		ć
	Review 1	2nd Review 1
x Return 2020	Individual tax return (complex 1040) 2020 James Fuller	Individual tax return (complex 1040) 2020 - 2021 Allium Inc.
Jan 29 26, 2021 Activity: 42w 65 600.00 e: Fixed Fee	Review Starting Apr 1 Due Apr 15, 2021 Timeline Activity: 33w Type: Tax (individual) Fees: None Fee Type: Time & Materials	2nd Review Starting Oct 7 Due Oct 21, 2021 Timeline Activity: 6w Type: 1040 Fees: None Fee Type: Time & Materials
Actual Remaining - 13h Om 	Budget Actual Remaining	Budget Actual Remaining
Jaltax return 1 Oct 25 - 1, 2021 - e Activity: 4w - ix (individual) - 0.00 - e: Fixed Fee - Actual Remaining - -		


Keep your clients informed





10 tips to optimize your tax season

- Balance the load: Create a saved Kanban work view (using Sort By Assignee) to see & manage how much work is on each team member's plate.
- Visualize the work: Use work statuses in Kanban work view (using Sort By Status) to monitor & manage work at a high-level.
- Keep your clients informed: Institute a tax tracker to automatically update clients as their work moves through critical stages.
- Identify & manage bottlenecks: Use Work Insights to drill down on Work Statuses. Review statistics to identify your bottlenecks & high variability.
- Monitor your tax burndown: Use Karbon Practice Intelligence to visualize your tax season and see how you are trending towards your final goal.













Karbon Tax Tracker



Tax Tracker

Tax Tracker Update - Verifying	Inbox ×			* Re	quires Karbon Tech
paul.mccarthy@karbonhq.com	Tax Tracker Update - Prep 📗	nbox ×			
to me 👻	Tour rux rinn spaannood any example on	Tax Tracker Update - Review	Inbox ×		
Hi John Tax,		Your Tax Firm <paul.mccarthy@karbonhq.com></paul.mccarthy@karbonhq.com>	Tax Tracker Update - File	Inbox ×	
We are currently verifying the documents that you have	We are currently in the process of preparing y	to me ▼ Hi John Tax,	Your Tax Firm <paul.mccarthy@karbonhq.c< td=""><td>رم Tax Tracker Update - Completed الله</td><td>XXX X</td></paul.mccarthy@karbonhq.c<>	رم Tax Tracker Update - Completed الله	XXX X
Tax Tracker		Your tax return has entered into our quality control on hand.		Your Tax Firm <paul.mccarthy@karbonhq.com> to me 👻</paul.mccarthy@karbonhq.com>	
	Tax Tracker		We are currently in the process of filing you	^{ur} Hi John Tax,	
Document Verify Prepare		Tax Tracker		Your tax return is now complete.	
Verify We are verifying the documents you have	Document Verify Prepa Prepare We are currently preparing your tay	Document Verify Prepare	Tax Tracker	Tax Tracker	
Typically, it takes approximately 1-2 business days to		Review We are reviewing your tax return as par		Document Verify Prepare Review	ew File Complete
Once the verification is complete we will being prepar Thanks,	Typically, it takes approximately 5-7 business (Once the preparation of the tax return is comp		We are finalizing your tax return	Complete Your tax return is complete	
	Thanks,	Typically, it takes approximately 5-7 business to pa	Typically, it takes approximately 1-2 busines	s	
		Once your tax return has passed through the quali Thanks,	Once your tax return is filed and accepted y	y Thanks,	
			Thanks,		

ASP

Get the Tax Tracker by emailing your success manager or <u>support@karbonhq.com</u>.



Monitor your bottlenecks & burndown





10 tips to optimize your tax season

- Balance the load: Create a saved Kanban work view (using Sort By Assignee) to see & manage how much work is on each team member's plate.
- Visualize the work: Use work statuses in Kanban work view (using Sort By Status) to monitor & manage work at a high-level.
- Keep your clients informed: Institute a tax tracker to automatically update clients as their work moves through critical stages.
- Identify & manage bottlenecks: Use Work Insights to drill down on Work Statuses. Review statistics to identify your bottlenecks & high variability.
- Perform long-term capacity planning: Get a leg up on next season. Conduct long-term capacity planning to model the work and resources required.









Now

Near-term

Capacity planning

- Role: Manager and Leadership.
- When: This month (and next period).
- state work / utilization / capacity.
- promote / hire staff, and re-prioritize work or activities between staff.
- reports (using Work/Time exports), and Karbon Practice Intelligence.





• **Pre-activity**: Review current work / utilization / capacity, and next period's steady

• **Post-activity**: Re-balance existing work between staff members, train / cross-train /

• Area of Karbon: Time (timesheets, utilization), Saved Views of Work (kanban), custom



Work Insights: Find your bottlenecks by looking at work status statistics.

⇒ ←				Insights — 🛙
Date Range: This Mor	Work Type: 3 Wor	rk Types × <u>Ac</u>	d Filter	
Ready To Start				
Send client requests				
Resend client requests				
Prep				
Process				
Review				
Assemble				
Waiting for info				
Wait for signature				
Extended				
	0	1	2	3
PRIMARY STATUS		SUB-STATUS		
Planned		_		
Ready To Start		_		
Ready To Start		Send client requ	ests	

Days Spent in Each Sub-Status			Ŏ C	2 十 回
		Prep		
		Avg Days: 6.8		
4	5 6	5 7	7	8

MAX DAYS	MIN DAYS	STDEV DAYS	AVG DAYS	TOTAL DAYS	ITEMS
8	1	1.1	7.78	568	73
8	2	1.07	7.79	483	62
8	8	0	8	16	2

Practice Intelligence: Empower your decision making with data & workbooks.



o initiate new work	Updated Jul 03, 2023	Open	
	Updated May 22, 2023	Open	
pleted	Updated May 22, 2023	Open	
	Updated Feb 01, 2023	Open	
n status	Updated Dec 20, 2022	Open	
to	Updated Feb 01, 2023	Open	
ime	Updated Oct 13, 2023	Open	
mec	Updated Aug 23, 2022	Open	

Accelerate your decision making with Karbon Practice Intelligence.

Work Outstanding



Planned Work Items



Ready to Start Work Items



In Progress Work Items



Waiting Work Items



Work Items Outstanding

Work Item Title	Assigned To	Contact	Primary Status	Secondary Status	Work Item Due Date	Workdays Until Due Date	Days in Current Status	% of Tasks Complete
*Monthly Accounting	Sam Utesch	Abigail Silvers	In Progress	Prep	Jan 27, 2023	-8	21	
*Monthly Accounting	Dan Abraham	Friends Inc	In Progress	Prep	Jan 27, 2023	-8	21	
*Monthly Accounting	Dan Abraham	Abigail Silvers	In Progress	Prep	Jan 27, 2023	-8	21	
*Monthly Accounting	Dania Vega	George Costanza	In Progress	Prep	Jan 27, 2023	-8	21	
*Monthly Accounting	Dania Vega	Cruze Farm	In Progress	Prep	Jan 27, 2023	-8	21	
*Monthly Accounting- M	Jon Standiford	Abigail Silvers	Waiting		Jan 27, 2023	-8	11	
*Monthly Accounting- F	Dan Abraham	Abigail Silvers	In Progress	Prep	Jan 28, 2023	-7	20	
*Monthly Accounting Fe	Charles Austin	Abigail Silvers	In Progress	Prep	Jan 30, 2023	-7	18	
*Monthly Accounting	Charles Austin	Abigail Silvers	In Progress	Review	Jan 30, 2023	-7	15	
*Monthly Accounting	Jon Standiford	Abigail Silvers	In Progress	Prep	Jan 30, 2023	-7	18	
Client onboarding	Sam Utesch	Cruze Farm	Waiting		Jan 31, 2023	-6	57	
*Monthly Accounting	Charles Austin	Umbrella Corporation	Waiting		Jan 31 2023	-6	19	

Work Item	Due Date	
1/1/2023	3/31/2023	
Client Grou	up	
All		\sim
Organizati	on	
All		\sim
Person		
All		\sim
Assigned	Го	
All		\sim
Client Man	ager	
All		\sim
Primary St	atus	
All		\sim
Secondary	Status	
All		\sim
Work Type		
All		~
Work Item	Overdue	
All		\sim

Workbooks include:

- Resource Management
- Budget
- Work-in-Progress
- Repeating Work
- Work Status
- Outstanding Work
- Time
- Email

And more coming.

Repeating Work: Review your yearly tax burndown to ensure you make it.



Client Name	Flaimeu	Prep	Review	Review	Asse
Abigail Silvers	1	13	1	7	
Friends Inc	1	6			
Rory Glimore	1	1	4		
Planet Express			5		
Cruze Farm		4	1		
Umbrella Corporation			3		
Callahan Auto Parts		1	1		
ABC Corp					
Amy Adams		2			
Total	4	29	15	7	

Work Item Summary

Client	Work Item	Work Type	Repeat Frequency	Status
Abigall Silvers	<u>^Monthly Accounting</u>	Accounting		Completed

								Filters		
								Work Type		\sim
2		2		0	00			Тах		\sim
3 tems to Compl Veek Day (Targ	lete	3 Work Items Comp Week Day (A	leted per	Remaining	02 Bud		Б	Repeat Fre	quency	\sim
								All		\sim
								Work Item [1/1/2023	Due Date 3/31/2023	~
								Client Grou	р	
								All		\sim
							_	Organizatio	on	
NF .	Mar 20	23						All		\sim
								Person		\sim
				Client Name			\sim	All		\sim
rogress - emble & File	Waiting	Waiting - Waiting for client	Completed	Completed - Ready to Bill		Total •	^			
1		4			2	69		Assigned 1	ō	\sim
	6	2				21 19		All		\sim
		1	12			18		7.11		Ť
	0	3			1	17		Client Mana	ager	\sim
	3	2	6			14 8				
	2		2			4		All		\sim
1	22	2 18	93		3	4 192	×	Status		
								All		\sim

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Jon Standiford Jan 1, 2023

Tax questionnaires StanfordTax



stanfordtax.com



Tax front-office Liscio









Tax working papers & calcs Tallyfor







Tax online Intuit ProConnect

proconnect.intuit.com



Tax resourcing Paro

P & RO





Karbon Webinar



Current CPA Firm Challenges

2022 PCPS CPA Firm Top Issues

	2022 1 01 0 01 AT 1111 100 133003					
	Sole practitioners	2-5 professionals	6-10 professionals	11-20 professionals	21+ professionals	
1	Challenges when working with the IRS	Challenges when working with the IRS	Challenges when working with the IRS	Finding qualified staff	Finding qualified staff	
2	Keeping up with changes and complexity of tax laws		Finding qualified staff	challenges when working with the IRS	Retaining qualified staff	
3	Keeping up with COVID relief programs	Finding qualified staff	Keeping up with COVID relief programs	Developing the next generation of firm leadership	Challenges when working with the IRS	
	Seasonality/layering of deadlines	deadlines	Developing Keeping up the next with changes generation and of firm complexity leadership of tax laws		Developing Staff comp. the next and rewards generation programs of firm leadership	
5	U ,		Seasonality/layering of deadlines		Maintaining staff connectivity and morale	

Current CPA Firm Challenges (Part 2)

	2021	2022	% change
# of U.S. Accountants & Auditors at Firms ^[1]		-300,000	17% decrease
# of BAs in Accounting ^[2]	57,500	52,500	9% decrease
# of CPA Exam Sections Completed ^[3]	217,000	191,000	12% decrease

[1] - WSJ - "Tax Season is Coming..."

[2] - WSJ - "Why So Many Accountants are Quitting"
 [3] - 2022 NASBA Annual Report

<u>What does Paro provide?</u>

U.S.-based STAFF AUGMENTATION

- Tax (Prep & Review)
- Audit & Assurance
- Client Accounting Services /Advisory (CAS/CAAS)
- Transaction Advisory Services

A



Pre-vetted, U.S.-based Experts

Only 2% of candidates pass our strict six-step vetting process, so you'll never waste time considering people who aren't up to the job.



Lightning-Fast Matching

Avoid weeks sifting through resumes and working out arrangements. Just tell us what you need, and we'll find the exact right talent and terms.



Plug-and-Play Onboarding

Paro experts know your software and the latest industry advancements, so they can jump in with minimal training to deliver immediate value.



<u>What else should I know about Paro?</u>

- Strategic Relationship(s) with <u>250+ CPA firms</u> (and similar professional services firms)
- Member of the BDO Alliance and other alliances/associations
- Presenting next week at Digital
 CPA in Las Vegas on "Solving the
 Capacity Challenge"

Benefits to your firm

- We've built a custom integration with Karbon for time tracking!
 - Seamlessly integrate Karbon data with Paro time tracking to simplify time, billing, and reconciliation(s).
- Custom onboarding & project management
 - Leverage our Client Success team to ensure proper onboarding to seamlessly integrate Paro experts to your firm, and manage accordingly in an ongoing fashion







Thank you!

1.1

alex@paro.ai





Wrap up



1. 10 tips to optimize this tax season 2. Tax questionnaires (Stanford Tax) 3. Tax front-office (Liscio) 4. Tax working papers & calcs (Tallyfor) 5. Tax online (Intuit ProConnect) 6. Tax resourcing (Paro) 7. Additional tips & tricks

10 tips to optimize your tax season

- Download tax SOPs
- Leverage roles & queues
- Setup budgets & track time
- Automate the client chase
- Use FIFO/LIFO



- Balance the load
- Visualize the work
- Keep your clients informed
- Identify & manage bottlenecks
- Monitor your tax burndown



StanfordTax

Generate personalized questionnaires for your clients.

stanfordtax.com



	What type of property is it?
	What type of property is it?
	O Single family
	Multi-family
	O Vacation or Short-term ③
	O Land
	O Commercial
← Back	





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	Email		
COMPANY	Password		
G sign n abh sangla 🚺 Sign n a th Omas Ass	Remember me	Forgot your password?	
Email	Lc	og In	
Password Password Log n Powerd by Clippip	~		
AA liscia.me/login C AA liscia.me/login C			



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Thank you

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