



CVG SUCCESSFULLY TESTS EMERGENCY ACTION PLAN

It has been a busy third quarter at CVG. The primary imperative at the airport is to ensure passenger, visitor and worker safety. To fulfill that mission, the Federal Aviation Administration (FAA) requires airports to conduct a full-scale mass casualty training exercise every three years to test and train our emergency response plan. Last month, our team held an exercise simulating a large-scale aircraft incident involving mass casualties. We are extremely grateful for the participation and coordination with the six hospitals, 80 mutual aid agencies, and more than 250 community volunteers who participated in the drill. We're also grateful for the CVG team who spent months planning and coordinating the massive scale event. While we and our community partners are well-trained, we are hopeful that we will never have to put that plan into action.

We have also experienced heavy summer passenger volumes, which are up 16.5% over 2022 year-to-date. As we serve more passengers, we are focused on bringing more local businesses, as well as additional national brands, into our concession program. This includes soliciting new food, beverage, and retail store concepts for creativity and innovative designs and technologies to best serve our ever-evolving traveler base. You can expect to see more concessions opening in the fourth quarter and new concepts being introduced throughout the next two years.

Please read the following pages to see more highlights from your CVG team. As always, we offer thanks for your patronage and support of the airport.



LISA SAUER
Board Chair

Retired, Sr. Vice President,
Procter & Gamble



CANDACE MCGRAW
CEO

Cincinnati/Northern Kentucky
International Airport

ELEVATE

Elevating the airport through
growth and excellence

OUR NEWEST FLIGHTS

We continue to work with our airline partners to grow their service at CVG. American Airlines announced they will start a nonstop route to Cancun, the airline's first international flight at CVG, in December.

Delta Air Lines restarted its daily nonstop service to Raleigh-Durham (RDU) in September. The airline also announced it is launching a nonstop flight to Cancun in December and will increase the frequency of its Paris flight to daily over the summer months in 2024.





DHL CONTINUES TO GROW

DHL is planning to build a \$192 million maintenance hangar at its CVG Global Superhub. The more than 300,000-square-foot hangar will span across 50 acres. The facility will provide indoor space for technicians to work on two Boeing 777s side by side, as well as provide weatherproof coverage for maintenance activities for DHL's growing fleet of aircraft. The project is expected to be completed by 2025.

HELLO, NEW WELCOME POINT

In the coming years, CVG will undergo a multi-year facility modernization program, Elevate CVG. One of the first projects is to reconfigure the Welcome Point and install new exit lane technology on the lower level of the Terminal. Construction consists of two phases, which started in August 2023 and is expected to be finished by early 2024. Another part of this modernization program involves the design and installation of a new baggage handling system. The new system will enhance operational efficiency and bag processing times. Design of this critical system may take about nine to 12 months with construction taking place over several phases for three years.



WENDY'S WAKE-UP CALL

Travelers making their way through Concourse B have a new place to grab a quick bite to eat. Wendy's opened on National Coffee Day, September 29, to promote the restaurant's breakfast menu. The grand opening event included a coffee toast and ribbon cutting; passengers were given free coffee coupons to join in the celebration.

THE FUTURE OF FOOD DELIVERY IS HERE

A fully autonomous robot called Ottobot is now delivering Subway to passengers in Concourse A. The ADA-accessible robot brings mobile food orders directly to travelers. CVG and technology company, Ottonomy, are planning to use the robots to deliver more food options in the future.



CHECK OUT OUR BRAND NEW LIBRARY

An airport library is now open in Concourse B between gates B10 and B12. Those flying in or out of CVG can grab a free book and enjoy the room's relaxing environment. The library accepts donations. If you have books you'd like to donate, please drop them off in the donation box located inside the library.



FRISCH'S IS COMING TO CONCOURSE A

CVG and Frisch's Big Boy announced a new partnership to bring the local restaurant to Concourse A. More updates will follow in our next report.

REDEFINE

Redefining the airport's business and community positioning

CVG SUSTAINABILITY

The Ohio-Kentucky-Indiana Regional Council of Governments (OKI) recently awarded grant funding to CVG for four electric vehicle charging stations. These will be located at a rideshare vehicle staging lot on Lincoln Road.

EDUCATION TAKES OFF AT CVG

Cincinnati State's Aircraft Maintenance Technician (AMT) classes have now arrived at CVG's Terminal. Two classrooms bring the lecture-based component of the AMT program closer to Northern Kentucky students who are enrolled at Cincinnati State. This complements the hands-on experience that students receive elsewhere but brings them directly to the CVG campus where they will (hopefully) be employed one day.



The full-scale disaster drill performed on Friday, September 8, successfully tested CVG's emergency action plan.



CVG participates in the worldwide Sunflower Lanyard initiative. Individuals with hidden disabilities may request a lanyard from the airport for additional assistance when traveling.



CVG hosted its second annual Aviation Camp, in partnership with the Aviation Museum of Kentucky. More than 30 campers learned about flight, aeronautics, aircraft instruments, and navigation.



Hundreds of people visited OXD Airport in Oxford, Ohio, on August 16 for National Aviation Day. The celebration included free plane rides, food trucks, outdoor games, and more.