



# SAFETY & ACCESSIBILITY GUIDE



[wetnwild.com.au](http://wetnwild.com.au)

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# WELCOME TO WET'N'WILD

At Wet'n'Wild we aim for every guest's visit to be an exciting, fun-filled and unforgettable experience. This Safety and Accessibility guide includes information and helpful tips to assist our guests with planning their visit to the park and maximizing their enjoyment of our various attractions, rides, services and amenities. Guests will find specific advice for individuals with disabilities, injuries and medical conditions in this guide, along with general park policies and guidelines.

We are committed to providing a safe environment to all who visit Wet'n'Wild and work closely with the manufacturers of each of our rides to safely and efficiently accommodate the needs of all our guests where possible. We therefore recommend that guests contact our Guest Services team directly on (07) 5556 1610 to discuss any special requirements or requests prior to visiting.

## GENERAL

The rides and attractions at Wet'n'Wild incorporate safety systems designed by manufacturers to accommodate people of average physical stature and body proportion. These safety systems may restrict some ride suitability due to the necessity of guests to be safely contained within a restraint. Specific features, ride suitability and safety requirements of each ride are detailed later in this guide.

In order to experience Wet'n'Wild's rides and attractions, all guests must be able to maintain the proper riding position, meet the ride requirements, appropriately utilise the restraints systems and safely navigate evacuation stairwells and pathways. All guests must also be able to demonstrate a willingness and ability to comply with verbal and written rider requirements.

Wet'n'Wild reserves the right to make the final determination regarding ride suitability in accordance with manufacturer's guidelines and based on the information provided by each guest. Guests should visit Guest Services (location F3) prior to presenting to our attractions. Our friendly Guest Services team will assist in planning the best day possible, including introducing our communication wristband to ensure guests enjoy a comfortable and convenient experience in the park. Please note that as manufacturer's recommendations change, so too may some information within this guide.

# WHAT YOU NEED TO KNOW

## GETTING TO WET'N'WILD

### OUR LOCATION & HOURS OF OPERATION

Wet'n'Wild is located just 20 minutes North of Surfers Paradise on the Pacific Motorway at Oxenford, or 50 minutes South of Brisbane Airport.



Wet'n'Wild Gold Coast is only closed Christmas Day 25 December and Anzac Day 25 April. Please visit <https://wetnwild.com.au/park-info> for seasonal operating hours. The park has seasonal operating hours however most of the year is open from 10.00am until 5pm.

Tel: (07) 5556 1610

Email: [guestservices\\_ww@vrtp.com.au](mailto:guestservices_ww@vrtp.com.au)

Website: [wetnwild.com.au](http://wetnwild.com.au)

### ACCESSIBLE PARKING

Reserved parking is available in the first row of the car park for guests whose vehicle displays a Disability Parking Permit. These spaces are clearly marked with the International Disability symbol.

### PUBLIC TRANSPORT

Public bus and taxi facilities are available from the Main Entrance of the park. Translink can provide details regarding bus and train transport to and from the park. Gold Coast Cabs have vehicles which cater for guests using wheelchairs. For bookings and enquires please contact the following:

- Translink 13 12 30 - [translink.com.au](http://translink.com.au)
- Gold Coast Cabs 13 10 08

Other suggested modes of transport are:

- Gold Coast Tourist Shuttle 1300 655 655

# ADMISSION

## ENTRANCE

Guest Services located along the pathway to the left at entry, provide wheelchair priority access to the park.

## ADMISSION PRICE

Discounted single day entry admission rates are available upon presentation of a State or Commonwealth issued Disability Pension Card. Please present this card to the ticket booth cashier when purchasing admission tickets to obtain the discounted rate.

## COMPANION & CARER ADMISSION

Guests who produce a Companion Card ([companioncard.gov.au/](http://companioncard.gov.au/)) are entitled to one (1) free of charge Companion Ticket so that their companion can provide care and support during the visit. Guests who produce a Carer's Card issued by relevant State or Commonwealth authorities (as opposed to a Companion Card) will be entitled to a discounted admission rate.

## COMPANION & CARER ASSISTANCE

At some rides and attractions it may be necessary for guests with limited mobility to be assisted onto a ride. It is recommended that guests requiring mobility assistance, plan to visit with a companion/carer who can physically assist them when necessary. Unfortunately, our team members are not able to physically assist guests onto or out of rides, nor are they available to accompany guests for the duration of the day. In addition to visiting Guest Services to discuss the nature of our attractions, we strongly recommend a companion/carer ride our attractions first to gain an understanding of ride suitability.

# IN-PARK

## **GUEST SERVICES**

For any special assistance or information, please enquire at Guest Services (location F3),

Telephone (07) 5556 1610

Email: [guestservices\\_ww@vrtp.com.au](mailto:guestservices_ww@vrtp.com.au)

Our friendly staff are able to offer expert assistance with individually tailored programs, structured to maximise enjoyment, whilst meeting guest's special requirements.

## **WHEELCHAIR AND STROLLER HIRE**

Wheelchair hire is complimentary and ID is required. Wheelchairs can be reserved in advance by calling Guest Services on (07) 5556 1610 prior to arrival. Strollers require a non refundable deposit of \$20.

## **QUEUE ASSISTANCE**

Parent Swap and Queue Proxy services are available within the park for guests who are unable to stand in a queue for extended periods or have children unable to experience a particular ride or attraction and require supervision. As personal situations and ride requirements vary, please visit Guest Services for specific information. Fast Track is available at selected attractions in peak season only.

## **GUEST LOCKERS**

Please visit the Surf Shop for assistance, personal items may be stored in lockers located at: E3, G3.

## **ASSISTANCE ANIMALS**

Assistance animals are welcome throughout the park with the exception of restricted ride areas. Please contact Guest Services for additional enquiries.

## **FIRST AID**

Registered Nurses staff the First Aid Centre (location E3). Personal medical equipment (e.g. ventilators and personal medication requiring refrigeration) may be stored and used at First Aid.

\*PLEASE NOTE: First Aid does not supply equipment for everyday use.

## **PARENTS' ROOMS**

These rooms contain private feeding area and separate changing facilities.

## **RESTROOMS**

All main restrooms have facilities that are wheelchair accessible.

## **DINING AND SHOPPING**

All eateries and shops are accessible by wheelchair. Should you have specific dietary requirements please contact Guest Services prior to or during your visit. Guests are able to bring in food and drink to Wet'n'Wild, as picnic and BBQ facilities are provided. Fast track is available at selected attractions in peak season only.

The following are NOT permitted: Commercially prepared food and drink, alcohol, sharp knives and glassware.

## **PHOTOGRAPHIC OPPORTUNITIES**

Selected attractions offer ride photos, please see our friendly staff at the Surf Shop for assistance regarding photo package deals.

## RIDE / ATTRACTION SUITABILITY

At Wet'n'Wild our aim is to accommodate the needs of all our guests where possible while maintaining a safe environment. In order to maximise time and enjoyment, the following ride and attraction guidelines are provided for guests with disabilities, medical conditions and injuries, however, guests should visit the Guest Services office (location F3) before presenting to our rides and attractions.

Our experienced Guest Services team are available at any time to discuss ride suitability in consideration of ride/ attraction manufacturers guidelines. These standards and safety systems require all guests to maintain the proper riding position, meet the ride requirements, appropriately utilise the restraint systems and safely navigate evacuation stairwells and pathways.

Following a conversation with Guest services a communication wristband will be supplied to avoid any inconvenience or disruption to your day. Regarding guests travelling with a companion/carer, it's strongly recommended that the companion/carer try our rides/attractions first. This can be arranged by presenting the communication band to the Attraction attendant at the ride with your companion/ carer in attendance for assistance.

## THE FOLLOWING SYMBOLS WILL BE USED THROUGHOUT THIS GUIDE:

-  Attraction is not suitable for guests with back, neck or similar physical conditions.
-  Attraction is not suitable for guests with heart disorders or high blood pressure.
-  Attraction is not suitable for expectant mothers.
-  Attraction is not recommended for those susceptible to motion sickness.
-  Attraction is not recommended for guests susceptible to seizures.
-  Guests must remove prosthetic limbs before riding to prevent hazards or loss due to ride forces.
-  Assisted Listening Service available in this attraction

-  Attraction is not suitable for guests with pre-existing limb injuries.
-  The attraction is not accessible for service animals. Please contact Guest Services for further information.
-  Attraction is not recommended for guests who have medical sensitivity to strobe effects.
-  Attraction is not suitable for guests with a pacemaker as this attraction contains strong magnetic devices.
-  Attraction is not suitable for guests with other physical limitations that could be aggravated by sudden fierce movements.
-  Guests must be this height to experience this attraction.
-  Guests within this range of height must be accompanied by a supervising companion.
-  Guests using a wheelchair must transfer to ride vehicle's seating at platform.
-  Low Speed: This attraction is rated as a low speed and height attraction and is suitable for supervised toddlers or young children.
-  Moderate Speed: This attraction involves moderate speed and height. Riders are required to maintain ride position and control.
-  High Speed: This attraction involves high speeds, heights and is a fast paced ride experience. Riders will encounter changes in speed, direction and elevation, some of which are unexpected. Riders are required to maintain ride position and control.
-  Height
-  Weight
-  Sudden Special Effects
-  Loud Noise
-  Darkness and confined spaces
-  You will get WET!



## LOCATIONS REFERENCE SERVICES

-  Guest Services, Stroller & Wheelchair Hire
-  Toilets/Change Rooms
-  Locker Hire
-  Flexiteller/ATM
-  First Aid Centre

## ATTRACTIONS INFORMATION

In order to maximise enjoyment and ensure safety, all guests must comply with ride guidelines. Instructions are located at the base of every attraction. We ask that you read these requirements prior to riding.

We suggest that your companion use the ride or attraction first and then make a judgement regarding its suitability, including access, entry and exit points. If your companion deems the ride suitable, please approach the attendant supervising the ride and advise them of your situation.

Our Aquatic Team will then be in a position to ensure that you enjoy your ride experience safely.

Some attractions are restricted by height, eye wear or physical limitations. Please visit Guest Services for assistance in planning your day and suitable attractions.

KABOOM!, Super Ripper, Double Barrel, AquaLoop, SurfRider, Blackhole, Kamikaze, Tornado and Super 8 Aqua Racer are all high speed turbulent rides.



## CALYPSO BEACH

(Operates seasonally)



Calypso Beach allows you to laze back in a tube and gently meander down a slow flowing, crystal blue, tropical island river. Access to Calypso Beach is via one of three entry points. The first two entry points contain five steps, and the third entry at Key Largo Lagoon is via a gradual sloping entry to the pool. Riders should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety you must be able to:

- Transfer to and from the ride independently or with the assistance of a companion
- Independently maintain yourself in an upright position while seated
- Swim strongly
- Must remain in tubes at all times.

Please note: Calypso Beach can be experienced by all age groups, however, children under the age of 10 must be accompanied by a supervising adult. Small tubes are available for young children.



## CONSTRUCTOR

110cm+ Max Individual Weight 135kg



Slip and slide your way into the belly of the snake with the launch of Australia's first Constrictor. Hold on tight as you take on the tightest and meanest turns in the world and hit speeds of up to 30km/h. Survive the triple 360 degree coils of the massive snake and splash down into the turbulent waters below. Access to Constrictor is via a walkway leading to a 5 metre stairwell containing 18 steps, following this is a high gradient, 60 metre walkway. Once at the top you must proceed up a 10 metre stairwell containing 15 steps to reach the load platform. Riders should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety you must be able to:

- Transfer to and from the ride independently
- Hold on firmly to the handle of the tube with at least one fully functioning natural hand
- Independently maintain yourself in an upright position while seated
- Have full upper body movement and coordination
- Exit the ride in a timely manner
- Prosthetics must be waterproof, suitably covered with no exposed or protruding metal or sharp objects
- Two to three riders required

Please note: Due to the nature of this attraction, expectant mothers, guests suffering from neck, back, heart disorders, epilepsy, recent surgery/illness/injury (including casts), or any other physical limitations, that could be aggravated by sudden fierce movement, may not ride. Safety restrictions prohibit guests under 110cm tall from experiencing this ride. Eye wear is not permitted on this ride.





## H2OASIS

Enjoy a slice of paradise in the H2Oasis splash zone that spreads across 870m<sup>2</sup> with an array of shade and seating, the perfect place to chill out.

- Interactive and adventure play area for all age groups, however children under 10 years must be accompanied by an adult.



## KABOOM!

107cm+ Max Individual Weight 135kg



Get ready to brave the KABOOM! With a 10 metre drop and speeds of up to 31km hour, 360 degree spins and experience zero gravity for the ultimate stomach-flipping ride.

Access to KABOOM! is via a walkway leading to a stairwell containing 96 steps.

Riders should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety you must be able to:

- Transfer to and from the ride independently
- Hold on firmly to the handle of the tube with at least one fully functioning natural hand
- Independently maintain yourself in an upright position while seated
- Have full upper body movement and coordination
- Exit the ride in a timely manner
- Please see Guest Services if you are required to wear your prosthesis
- Guests with hard casts or hard supports may not be able to ride this attraction
- Two riders required – maximum individual weight is 135kg. Minimum combined weight is 50kg and maximum combined weight is 180kg

Please note: Due to the nature of this attraction, expectant mothers, guests suffering from neck, back, heart disorders, epilepsy, claustrophobia, recent surgery/illness/injury (including casts), or any other physical limitations, that could be aggravated by sudden fierce movement, may not ride. Safety restrictions prohibit guests under 107cm from riding this attraction. Eye wear is not permitted on this ride.



## KAMIKAZE

110cm+



Kamikaze is a unique attraction and the first of its kind in the southern hemisphere. Water spray jets provide a frictionless surface on the giant U-shaped slide as rafts are channelled effortlessly to the bottom. Thrill seekers won't be able to get enough of this awesome ride as you plunge down a sheer 11m drop at an angle of 70 degrees – it feels like it's almost vertical! Ride if you dare, reaching exhilarating speeds of up to 50km/h as you fly in forward and reverse motions in an extreme thrill experience including a 'zero gravity' sensation. It's great fun for all the family. Access to the Kamikaze is via a walkway to an 11m high stairwell containing 66 steps. Riders should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety you must be able to:

- Transfer to and from the ride independently
- Hold on firmly to the handle of the tube with at least one fully functional natural hand
- Independently maintain yourself in an upright position while seated
- Have full upper body movement and coordination
- Exit the ride in a timely manner
- Prosthetics must be waterproof, suitably covered with no exposed or protruding metal or sharp objects
- Two riders required – maximum combined weight is 180kg.

Please note: Due to the nature of this attraction, expectant mothers, guests suffering from neck, back, heart disorders, epilepsy, recent surgery/illness/injury, or any other physical limitations, that could be aggravated by sudden fierce movement, may not ride. Safety restrictions prohibit guests under 110cm tall from experiencing this ride. Eye wear is not permitted on this ride.

## MAMMOTH FALLS

100cm+ (Max 660kg)



Mammoth Falls features two huge waterslides. Both slides feature a 4.5m wide trough winding over more than 200m of downhill white water rapids. This is a fantastic group experience as you ride in a massive four person tube. Access is via an 18m stairwell containing 120 steps. Riders should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety you must be able to:

- Transfer to and from the ride independently
- Hold on firmly to the handle of the tube with at least one fully functional natural hand
- Independently maintain yourself in an upright position while seated
- Have full upper body movement and coordination
- Exit the ride in a timely manner
- Prosthetics must be waterproof, suitably covered with no exposed or protruding metal or sharp objects
- Two to four riders required

Please note: Due to the nature of this attraction, expectant mothers, guests suffering from neck, back, heart disorders, epilepsy, recent surgery/illness/injury (including casts), or any other physical limitations, that could be aggravated by sudden fierce movement, may not ride. Safety restrictions prohibit guests under 100cm tall from experiencing this ride. Eye wear is not permitted on this ride.



## RIVER RAPIDS

102cm+ Max Individual Weight 135kg



Climb to the top of White Water Mountain to find the entrance to the two open and two closed slides. These slides wind their way over 150 metres to the splashdown zone. Access to the River Rapids is via a high gradient 80 metre walkway leading to the top of the ride. Riders should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety you must be able to:

- Transfer to and from the ride independently or with the assistance of a companion
- Independently maintain yourself in an upright position while seated
- Have full upper body movement and coordination
- Swim strongly for when you suddenly enter the 1 metre splash down pool at the end of the ride
- Exit the ride in a timely manner
- Upper and lower limb prosthesis must be removed, guest must still meet all rider requirements
- Suitable for a single rider only – tandem riding is not permitted

Please note: The River Rapids are made up of two open, two closed slides and are designed to be ridden singularly. Tandem riding is not permitted. Due to the nature of this attraction, expectant mothers, guests suffering from neck, back, heart disorders, epilepsy, recent surgery/illness/injury (including casts), or any other physical limitations, that could be aggravated by sudden fierce movement, may not ride. Safety restrictions prohibit guests under 102 centimetres from riding. Eye wear is not permitted on this ride.



## SUPER 8 AQUA RACER

120cm+ Max Individual Weight 135kg



Race your friends and have some fun! Plunge head first down the 8 lane, 86 metre long Super 8 Aqua Racer reaching speeds of up to 40 kilometres per hour. Custom drag lights and timing technology make the Super 8 Aqua Racer one of the most advanced racing slides in the world! With the help of sensors at the finish line, each slider receives their placing to an accuracy of 1/1000th of a second. But forget cheating, jump the start and the timer displays a zero above your lane! Access to the Super 8 Aqua Racer is via a walkway leading to a 15 metre stairwell containing 74 steps. A step of 350mm will be encountered upon entry to the ride. Riders should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety you must be able to:

- Transfer to and from the ride independently
- Start in the lay down position before the green light displays.
- Hold on firmly to the handle on the mat with at least one fully functional natural hand and keep your elbows tucked in
- Keep your head away from the slide at all times
- Exit the ride in a timely manner
- Upper and lower limb prosthesis must be removed, guest must still meet all rider requirements
- Suitable for a single rider, or ride with up to seven friends

Please note: Due to the nature of this attraction, expectant mothers, guests suffering from neck, back, heart disorders, epilepsy, recent surgery/illness/injury (including casts), or any other physical limitations, that could be aggravated by sudden fierce movement, may not ride. Safety restrictions prohibit guests under 120cm tall from experiencing this ride. Eye wear is not permitted on this ride.



## SUPER RIPPER

102cm+ Max Individual Weight 135kg



The Super Ripper consists of two 12m parallel body slides which wind their way down to a splashdown zone and won't be for the faint hearted!

Access to the Super Ripper is via a walkway leading to a stairwell containing 62 steps.

Riders should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety you must be able to:

- Transfer to and from the ride independently or with the assistance of a companion
- Independently maintain yourself in an upright position while seated
- Have full upper body movement and coordination
- Swim strongly for when you suddenly enter the 1m splash down pool at the end of the ride
- Exit the ride in a timely manner
- Upper and lower limb prosthesis must be removed, guest must still meet all rider requirements
- Guests with hard casts or hard supports will not be able to ride this attraction
- Suitable for a single rider only, tandem riding is not permitted
- Individual maximum weight is 135kg

Please note: Due to the nature of this attraction, expectant mothers, guests suffering from neck, back, heart disorders, epilepsy, recent surgery/illness/injury (including casts), or any other physical limitations, that could be aggravated by sudden fierce movement, may not ride. Safety restrictions prohibit guests under 102cm from riding this attraction. Eye wear is not permitted on this ride.



## SURFRIDER

Min 140cm/Max 196cm

SurfRider is a cutting edge, adrenalin pumping thrill ride! Ever wondered what it's like to ride some of the biggest waves in the world? This ride delivers the experience with major thrills as you plummet 30m while spinning on a giant surfboard - Insane! Access to Surf Rider is via 19 steps, or wheelchairs can gain access via the exit ramp. Riders should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety you must be able to:

- Transfer to and from the ride independently
- Independently maintain yourself in an upright position while seated
- Exit the ride in a timely manner
- Upper and lower limb prosthesis must be removed, guest must still meet all rider requirements
- Have two natural lower limbs that extend past the knee joint
- Suitable for a single rider

Please note: Due to the nature of this attraction, expectant mothers, guests suffering from neck, back, heart disorders, epilepsy, claustrophobia, recent surgery/illness/injury, or any other physical limitations, that could be aggravated by sudden fierce movement, may not ride. Safety restrictions prohibit guests under 140cm tall from experiencing this ride. Maximum height is 196cm.

Eye wear is not permitted on this ride. This ride is not suitable for guests with heart disorders including pacemakers due to magnetic components of the ride.



## TORNADO

122cm+



Riders will blast down a 40m long tunnel into the middle of a storm. Here they'll spin around the Tornado's funnel in a four person clover-leaf tube, splashing back and forth through the menacing, swirling water. The exciting experience culminates as riders are sent hurtling through the eye of the storm to the calm waters below. Access to the Tornado is via a walkway to a 15m high structure containing two stairwells. The stairwells contain a total of 79 steps. Riders should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety you must be able to:

- Transfer to and from the ride independently
- Hold on firmly to the handle of the tube with at least one fully functional natural hand
- Independently maintain yourself in an upright position while seated
- Exit the ride in a timely manner
- Prosthetics must be waterproof, suitably covered with no exposed or protruding metal or sharp objects
- Two to four riders with a maximum combined weight of 320kg

Please note: Due to the nature of this attraction, expectant mothers, guests suffering from neck, back, heart disorders, epilepsy, claustrophobia, recent surgery/illness/injury (including casts), or any other physical limitations, that could be aggravated by sudden fierce movement, may not ride. Safety restrictions prohibit guests under 122cm tall from experiencing this ride. Eye wear is not permitted on this ride.

## WET'N'WILD JUNIOR



Wet'n'Wild Junior incorporates a shallow children's pool and a multi-level interactive adventure play area, as well as 8 kid friendly water slides including miniature versions of our larger thrill slides, offering children under 10 years a zone full of fun and fantasy. Access to Wet'n'Wild Junior is via a gradual sloping entry to the pool and via a short flight of stairs to the adventure play area.

Please note: Wet'n'Wild Junior is reserved for children under 10 years of age and children under 140cm in height. All children must be accompanied by a supervising adult.

Children must be clothed at all times, however, children are not permitted to wear standard nappies. Swim Nappies are available to purchase from the Surf Shop. Eye wear is not permitted on the waterslides.

- Upper and lower limb prosthesis must be removed on Jnr Body Slides, guest must still meet all rider requirements
- Must be able to hold on firmly to the handle of the tube with at least one fully functional natural hand on Jnr tube slides
- Prosthetics must be waterproof on Jnr tube slides, suitably covered with no exposed or protruding metal or sharp objects
- Tandem riding is not permitted on body slides
- Snorkel masks or goggles with nose covering are not permitted

## WHIRLPOOL SPRINGS



During the cooler months, the Whirlpool Springs operates as 10 relaxing 20 person hot tubs, making Wet'n'Wild the hottest place to warm up this winter! Access to the Whirlpool Springs is via a gradual downward sloping entry to the pool. Guests should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety you must be able to:

- Transfer to and from the pool independently or with the assistance of a companion
- Independently maintain yourself in an upright position while seated
- Snorkel masks or goggles with nose covering are not permitted

Please note: Due to the nature of this attraction, guests suffering from heart disorders, high or low blood pressure, pregnancy or any other physical limitations that could be aggravated by warm temperatures may not enter this attraction. The Whirlpool Springs can be experienced by all age groups, however, children under 100cm must be accompanied by a supervising adult.



## FLOWRIDER™



The amazing FlowRider™ is located next to the Giant Wave Pool. Guests can ride the endless waves, rushing down the man-made torrent of water on a specially designed board. There is a mix of body board sessions for the less experienced riders and stand up Flow Board sessions for those who know how to flow. See how long you can survive the deluge.

Bookings can be made at the Wet'n'Wild Surf Shop and Flow Booth. Charges apply to this attraction. Access to this attraction is via a ramp. Guests should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety, you must be able to:

- Transfer to and from the ride independently
- Manoeuvre yourself as instructed by the team
- Adhere to all operating procedures as directed by the team
- Have full upper and lower body movement and coordination

Please note: Due to the nature of this attraction, expectant mothers, guests suffering from neck, back, recent surgery/illness/injury (including casts), or any other physical limitations, that could be aggravated by sudden fierce movement, may not ride. Safety restrictions prohibit guests under 110cm tall for a body board session or under 140cm for a stand up session from experiencing this ride.

No eye wear, goggles, hard or fibreglass casts, prosthesis, hats, large jewellery items, watches, necklaces, bracelets, body piercings, hair clips, clips, pins, religious or cultural ornamentation or sharp objects are permitted on this ride.

## SKYCOASTER



Wet'n'Wild's SkyCoaster is not for the faint hearted! You'll be strapped into a harness attached to a massive cable. You'll then be raised over 50m off the ground. You then need the guts to pull your own ripcord before plummeting face first towards the ground. You'll be catapulted across the Giant Wave Pool on a suspended cable at 60km/h. After you've reached solid ground, perhaps its time for a lie down.

Bookings can be made at the Surf Shop and flow booth. Charges apply to this attraction. Access to the SkyCoaster is via a gradual ramp. Guests should have certain physical capabilities to safely enjoy this attraction. For the purpose of your personal safety, you must be able to:

- Transfer to and from the ride independently
- Manoeuvre yourself as instructed by the team
- Have enough residual limbs to be contained in the harness
- Adhere to all instructions as given by team
- Have full upper and lower body movement and coordination
- Exit the ride in a timely manner

SkyCoaster can accommodate up to three people per ride.

Please note: Due to the nature of this attraction, expectant mothers, guests suffering from neck, back, heart disorders, high/low blood pressure, seizures/epilepsy, motion sickness, recent surgery/illness/ injury (including casts), or any other physical limitations, that could be aggravated by sudden fierce movement, may not ride. Safety restrictions prohibit guests under 120cm tall from experiencing this ride, maximum combined weight of guests must not exceed 350kg.

No loose clothing, eye wear, goggles, hard or fibreglass casts, prosthesis, hats, large jewellery, watches, necklaces, bracelets, loose items or sharp objects are permitted on this ride.





## RIDER REQUIREMENTS

	Super 8 Aqua Racer	River Rapids	Mammoth Falls	Blackhole	Tornado	Whirlpool Springs	Giant Wave Pool	Wet'n'Wild Junior Slides	Wet'n'Wild Play Structure	Calyпсо Beach	SurfRider	Kamikaze	AquaLoop	Flowrider™	SkyCoaster	Constrictor	Double Barrel	KABOOM!	Super Ripper	H2Oasis
<b>RIDE ACCESS</b> Can be carried to entry of this ride.		☆				☆	☆	☆	☆	☆	☆								☆	☆
<b>RIDE ACCESS</b> Cannot be carried to entry of this ride. Must be able to transfer to and from ride independently.	☆		☆	☆	☆							☆	☆			☆	☆	☆		
<b>HEIGHT RESTRICTION</b> Guests under this height are not permitted to ride.	120cm	102cm	100cm	122cm	122cm						140cm	110cm	122cm	110cm	120cm	110cm	107cm	107cm	102cm	
<b>HEIGHT RESTRICTIONS</b> - Guests under this height must be accompanied by an adult.																				
<b>AGE RESTRICTIONS</b> - Guests under 10 years must be accompanied by an adult over 18 years.						☆	☆	☆	☆	☆										☆
<b>HEIGHT RESTRICTION</b> - Guests above this height are not permitted to ride.								140cm			196cm									
<b>NO. OF RIDERS REQUIRED</b> - Rides are designed to be either single, tandem or a multiple person experience.	1-8	1	2-4	2	2-4	1	1	1	1	1	1-12	2	1	1-10	1-3	2-3	2	2	1	1
<b>WEIGHT RESTRICTION</b> (Max. weight per attraction)- The combined weight of the guests must not exceed this limit.	135kg	135kg	660kg	180kg	320kg							180kg	120kg		350kg	135kg - 270kg	180kg	50kg-180kg	135kg	
<b>HIGH SPEED/TURBULENT RIDE</b> - These rides are classified as high speed and/or turbulent.	☆		☆	☆	☆						☆	☆	☆	☆	☆	☆	☆	☆	☆	
<b>HEAD/NECK SUPPORT</b> - Must be able to independently and fully support head & neck for duration of ride & maintain self in upright position.	☆	☆	☆	☆	☆	☆	☆	☆		☆	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆
<b>GRASP SUPPORT</b> - Must be able to retain grasp supports for duration of ride.	☆	☆	☆	☆	☆	☆				☆	☆	☆		☆	☆	☆	☆	☆	☆	
<b>OTHER REQUIREMENTS</b> No smoking, no food, no drinks permitted.	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆	☆
<b>LIMITED WHEELCHAIR ACCESS AVAILABLE</b>	☆	☆	☆	☆	☆	FULL WHEELCHAIR ACCESS				☆	☆	☆				☆	☆	☆	☆	
<b>RIDE INCLUDES</b> Dark surroundings and or confined spaces.				☆									☆			☆	☆	☆		
<b>NO EYE WEAR</b> - no person shall be permitted to ride or be dispatched on a water slide while wearing eye wear such as glasses or goggles.	☆	☆	☆	☆	☆	EYE WEAR ALLOWED		☆	☆	EYE WEAR ALLOWED	☆	☆	☆	☆	☆	☆	☆	☆	☆	
<b>MUST BE ABLE TO SWIM</b>		☆				☆		☆	☆										☆	
<b>MUST USE TUBE/MAT PROVIDED</b>	☆		☆	☆	☆					☆		☆		☆		☆	☆	☆		
<b>PREGNANT WOMEN</b> - Expectant mothers are NOT permitted these attractions.	☆	☆	☆	☆	☆	☆		☆			☆	☆	☆	☆	☆	☆	☆	☆	☆	

## KEEP WATCH AUSTRALIA

For over 15 years Keep Watch has been educating Australian parents and carers on how to keep their children safe when in, on or around the water. Wet'n'Wild fully supports the below regulation.



Age	Adult supervision level description	Status
0-5 years inclusive (Regardless of swimming ability or water skill)	Must be within (easy) arms reach of child in shallow water (adult in water with child)	Enforced it's the law
6-10 years inclusive	In constant unobstructed view	Recommended
6-10 years inclusive (Non swimmers)	Must be within arms reach of child in shallow water (adult in water with child)	Recommended
11-14 years inclusive	Must regularly check with children every 30-60 minutes and know where they are at all times	Recommended

**\*\*Children 0-10 years inclusive must be accompanied in the Giant Wave Pool at all times\*\***

## AND REMEMBER

Team Members at Wet'n'Wild are more than happy to assist in any way possible. We are committed to ensuring that our guests enjoy an inclusive, exciting, safe and entertaining theme park experience that will always be remembered.

\*All information accurate at time of printing but is subject to change.