# 

January - June 2024

Klarna Bank AB (publ). Organization no. 556737-0431



# Contents

Financial performance Letter from the CEO Letter from the CFO **Business overview** Key financial and performance measures Group company financials Notes with accounting principles

INTERIM REPORT 2024

# Financial Performance

The information on this page is presented for Klarna Holding AB (publ), if not otherwise stated.

The financial statements for Klarna Bank AB (publ) are presented on p24.



Amounts in SEKm	
Gross merchandise volume	5
Transaction and service revenue	
Interest income from operating activities	
Total revenue <sup>1</sup>	
Processing and servicing	(
Consumer credit losses	(
Funding costs	
Transaction costs	(
Gross profit <sup>1</sup>	
Technology and product development	3
Sales and marketing	
Customer service and operations	
General and administrative (G&A)	
Adjusted operating expenses 1	(
Adjusted operating income (loss) <sup>1</sup>	
····/······	
- Depreciation and amortization	
- Share based payments	
- Restructuring and other	
Operating income (loss)	
Other income (expense)	
Income (loss) before income tax <sup>2</sup>	
Income tax	
Net income (loss)	
KPIs	
Revenue take rate <sup>3</sup>	

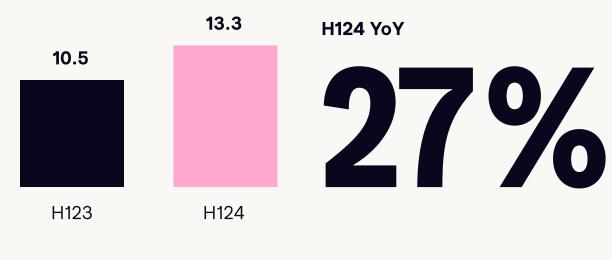
Amounts in SEKm	H124	H123	YoY
Gross merchandise volume	523,086	449,288	16%
Transaction and service revenue	11,245	8,665	30%
Interest income from operating activities	2,024	1,819	11%
Total revenue <sup>1</sup>	13,270	10,484	27%
Processing and servicing	(2,956)	(2,713)	9%
Consumer credit losses	(2,329)	(1,677)	39%
Funding costs	(1,672)	(926)	81%
Transaction costs	(6,957)	(5,316)	31%
Gross profit <sup>1</sup>	6,313	5,168	22%
Technology and product development	(1,680)	(1,437)	17%
Sales and marketing	(1,258)	(1,419)	(11)%
Customer service and operations	(1,101)	(1,224)	(10)%
General and administrative (G&A)	(1,600)	(1,544)	4%
Adjusted operating expenses <sup>1</sup>	(5,640)	(5,624)	0%
Adjusted operating income (loss) <sup>1</sup>	673	(456)	n.m
· · · · · · · · · · · · · · · · · · ·	117-5-65-6	(,	
- Depreciation and amortization	(778)	(850)	(9)%
- Share based payments	(148)	(238)	(38)%
- Restructuring and other	(33)	(341)	(90)%
Operating income (loss)	(285)	(1,885)	(85)%
Other income (expense)	24	(15)	n.m
Income (loss) before income tax <sup>2</sup>	(262)	(1,901)	(86)%
Income tax	(71)	(189)	(62)%
Net income (loss)	(333)	(2,090)	(84)%
KPIs	H124	H123	YoY
Revenue take rate <sup>3</sup>	2.54%	2.33%	21 bps
Consumer credit loss rate 4	(0.45)%	(0.37)%	(8) bps
Gross margin	48%	49%	(1) p.p
Adjusted operating margin	5%	(4)%	9 p.p
Operating margin	(2)%	(18)%	16 p.p

<sup>1</sup>Klarna uses several specific measures of financial performance that we believe are important as they reflect underlying business activity. This includes revenue, gross profit, adjusted operating expenses, and adjusted operating income (loss) A reconciliation of these metrics to the most directly comparable IFRS measure for Klarna Holding AB (publ) is presented on page 22.

<sup>2</sup> Income (loss) before income tax is defined as operating result in accordance with IFRS.
<sup>3</sup> Revenue take rate is defined as Total revenue divided by Gross merchandise volume. <sup>4</sup> Consumer credit loss rate is defined as Consumer credit losses divided by Gross merchandise volume.

# **Total revenue**

SEKbn



# **Gross profit**

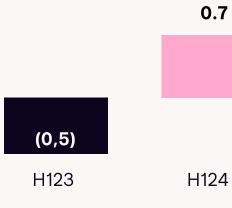
SEKbn





# Adjusted operating income (loss)

SEKbn



# SEK 1.1bn 个



9

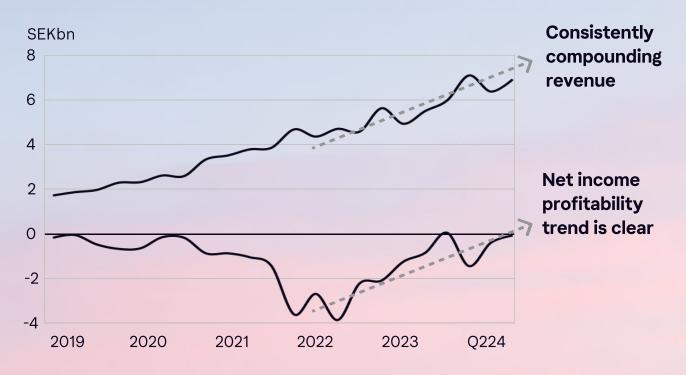
# Letter from the CEO

# Dear Shareholders,

Klarna's massive global network of consumers and merchants is expanding rapidly, with continued success in the US as revenue grows 38% YoY in H124. Over 68k new merchant partnerships were established, supporting further engagement from our consumers, and driving strong revenue growth of 27% in H124. This led to SEK 1tn in payment volume through our network in the last 12 months.

By focusing on sustainable, profitable growth, Klarna generated an adjusted operating income of SEK 673m in H124, reflecting a year-overyear (YoY) improvement of SEK 1.1bn compared to H123. In Q224, we broke even on a net income basis as we continue to improve our operating leverage while compounding growth.

# **Revenue and Net income trend is clear**



# The Klarna network is the future of commerce

Klarna is building the commerce network of the next generation. Our network empowers millions of loyal Klarna consumers with shopping tools and payment methods that are flexible, affordable, convenient, and smart. By improving the shopping experience for consumers, we help our 575k merchants grow their businesses.

We obsess about the quality of our products, their sustainable pricing, and ultimately ensuring they add value to both sides of the network. We work with the biggest, boldest, and most loved brands in the world, including H&M, Saks, Sephora, Macy's, Ikea, Expedia Group, Nike and Airbnb. This naturally results in compounding growth as commerce thrives in the mutually beneficial Klarna network.

Since I started this company with my cofounders, our mission has been to build a network that challenges the status quo, leveraging the latest technology to deliver the best for our customers.

# Winning in the largest market - the US

Klarna has an established leadership position in European markets, and we are replicating this success in the largest addressable market in the world: the US. We are now the partner of choice for 1 in 4 of the top 100 US merchants, expanding our presence across all verticals. This year, we've secured and expanded partnerships with industry giants like Airbnb, Expedia, and Uber, making Klarna an option for millions more everyday purchases.



Whether pioneering new flexible payment methods, better ways to integrate with merchants to serve their customers, or our unique superior underwriting, all have been built on adapting to new technologies. Our approach to generative AI is no different. After seeing the benefits of AI in customer service, we've launched the next evolution of our AI assistant, offering hyper-personalized shopping recommendations in our improved app.

The global scale of our network, the deep understanding we already have of our customers' needs, and the unified technology platform we have built, coupled with integrating the technology into our ways of working across the organization, put us at a unique advantage to capture the benefits of this technology within our network.

I couldn't be more excited about our network's ability to bring value to our consumers and merchants!

Our strategy of partnering with the fastest and most innovative brands in every market has led to a 38% YoY revenue growth in the US during H124. Increasing scale has resulted in a 93% YoY improvement in gross profitability. Through increased scale and profitability, Klarna's investments in growing the US market have been fully returned within just five years, demonstrating the impressive scalability of our network and setting the path for long-term sustainable growth.



# The world's largest merchants choose Klarna

Klarna's success is intrinsically linked to the success of our merchants and customers. As our merchants thrive and grow, we grow alongside them, creating a powerful, mutually beneficial relationship. Merchants who joined the Klarna network five years ago have seen a 2.5x increase in volumes in H124 compared to H120. average order values, and typically see a 20% increase in conversion rates. Their consumers love us, awarding us an NPS score of 75, far outpacing our legacy peers. In the most recent year, we've exceeded a net revenue retention rate of 129%, showcasing how we continuously add value to these relationships as they embed more of their business within our network.

Merchants choose Klarna because they reach new consumers, achieve 40% higher

# **Executing on our strategy to become ubiquitous**

The benefits of the Klarna network to merchants are clear. We are committed to a future where Klarna is available at every checkout, supporting everyone who wishes to expand and grow their business. Klarna is currently available with 44 of the top 100 merchants globally.

Earlier this year, we found a new home for Klarna Checkout (KCO), the leading payments gateway in the Nordics. KCO now has a dedicated team focused on growing the products and services to ensure that the thousands of merchants who use it continue to love it. The move also means we no longer compete with our established PSP partners, allowing us to work even more closely with them to ensure the benefits of Klarna's network can be offered to their merchant ecosystems effectively and efficiently. By reimagining our relationships with PSPs, we have expanded our strategic partnerships with companies like Adobe Commerce and Worldpay, enabling thousands more merchants to offer Klarna.

# Tapping into retail banks' core business: everyday spending and saving

With an industry-leading NPS score of 75, we are already one of the most loved and trusted brands in financial services with over 575k merchants, a number that continues to grow. In the past 12 months, we added over 68k new merchants and expanded strategic partnerships with iconic everyday-use partners such as Voi, Google, and Uber.

The value Klarna creates for consumers is evidenced by their high engagement. The Klarna app has now reached over 31m monthly active users, empowering consumers to shop anytime and anywhere. Consumers who shop in the Klarna app, regardless of whether they choose to pay now, pay later, or finance their purchases, typically increase their purchase frequency by 34%.

We owe everything to our consumers, and we're thrilled to be able to support them further in their spending and savings goals by introducing Klarna Cashback and Klarna Balance.

These products make it easier for customers to store money in a Klarna account, add money directly from their bank account, receive cashback rewards for shopping in the Klarna app, or receive refunds from returned items, driving loyalty and frequent use.

# The revolutionary impact of AI

In the first half of 2024, we saw firsthand the benefits of adopting practical AI. We also made a conscious decision to address the societal impacts of generative AI. Our AI assistant now performs the work of 700 employees, reducing the average resolution time from 11 minutes to just 2, while maintaining the same customer satisfaction scores as human agents.

We're excited to share the adoption and tangible benefits the next evolution of our Al assistant brings. Our Al assistant now also serves as a powerful shopping assistant that helps consumers discover and choose products tailored to them, further transforming the shopping experience and helping them save time and money.

# Thank you

Our network's success is built on our valued consumers, merchants, partners, colleagues, and shareholders.

I'd like to sincerely thank you all for the trust and value you have given us so far and for being part of our journey. I am so excited about our joint future!

### Sebastian Siemiatkowski,

CEO and Co-founder of Klarna

This AI breakthrough means our customers get better experiences, our employees face more interesting challenges, and our investors see better returns. It also shows how profoundly AI can impact society.

I urge everyone, including policymakers, to approach this change with careful, informed, and steady stewardship.

# Letter from the CFO

Klarna has delivered yet another strong half-year of growth. Our consumers are engaging with Klarna like never before, spurred on by our expanding network and the enhanced benefits our merchants are experiencing from this increased engagement.

# **Compounding fee-based growth**

Klarna's gross merchandise volume (GMV) rose by 16% in H124, reaching an impressive SEK 1tn in annualized volume. The US continues to be our fastest-growing market, with a 30% GMV growth during this period.

The deep market penetration in our wellestablished European markets, such as Sweden, where over 3 in 4 adults actively use Klarna, strengthens our confidence in sustaining high growth rates across both our established and growth markets, such as the US. Both new and existing consumers increasingly leverage the full breadth of our payment methods and shopping solutions for their everyday payments.

Revenue growth has been robust, with a 27% YoY increase in H124, driven by a strong 38% growth in the US. Over 85% of our revenue comes from transaction and service fees. which grew by 30% YoY in H124.

This growth is driven primarily by merchants who benefit from higher average order values (AOV), increased conversion rates, and enhanced customer retention when using Klarna. Klarna's ability to drive revenue growth is a direct result of our unmatched capability to add value for both consumers and merchants.







# Unit economics improving with scale

Take rates have increased to 2.54%, up by 21 basis points, through a combination of higher volumes in markets such as the US, where take rates are naturally higher, and by increasing value-added services to consumers.

Klarna is realizing economies of scale as it leverages its increasing size and penetration in growth markets to drive operating leverage. Processing and servicing costs (9% YoY) increased at a slower pace than both GMV (16% YoY) and revenue (27% YoY), resulting in a 6% (4 bps) improvement in costs as a percentage of GMV. Consumer credit losses remained stable at less than half a percent of GMV, rising by 8 bps from 0.37% to 0.45%, mainly due to US growth outpacing more established markets.

Our funding costs are low at just 13% of our total revenue. Our fixed-term deposit product, now available in six European countries, allows us to maintain a stable cost of funds below 3%, bolstered by our trusted brand. We're committed to continuing to diversify our funding sources, and over the past year, we have raised SEK 4.1bn in senior and subordinated bonds.

# Massive scale efficiencies to continue driving long term profitability

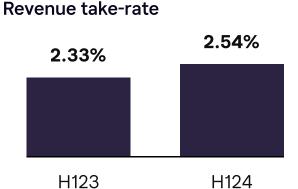
Over the past year, Klarna has grown its gross profit by 22% while maintaining flat adjusted operating expenses, generating significant operating leverage.

Our proven scale efficiencies have been enhanced by our investment in AI, which has driven down operating expenses and improved gross profits. As a result, our average revenue per employee has increased by 73%, rising from SEK 4.0m to SEK 7.0m in H124.

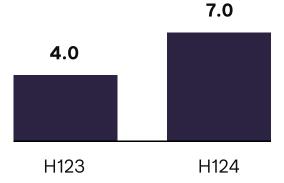
These significant scale improvements have led to a substantial increase in adjusted operating income, shifting from a loss of SEK 456m last year to a profit of SEK 673m in H124.

In addition, we completed three significant risk transfer transactions, supporting the capitalefficient origination of up to SEK 7.8bn in additional volume per month.

Klarna consistently delivers gross margins exceeding 60% in its established markets. The US market, on its path to maturity, saw gross margins increase to 26%, up 7 percentage points YoY, driving a significant 93% YoY increase in US gross profit. The US market now plays a significant role in shaping the group's unit economics, contributing 29% of the group's revenue, up 2 percentage points from the previous year. This growth supports the group's solid 22% YoY increase in gross profit.



# Average revenue per employee<sup>1</sup> SEKm



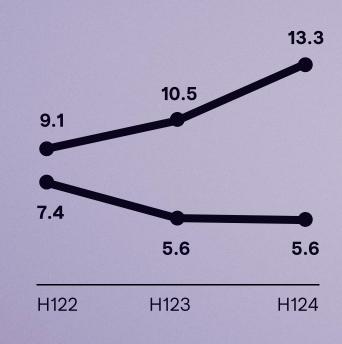
Average revenue per employee is defined as the total revenue over the trailing 12 months divided by the number of employees.

# Looking ahead

We are confident in Klarna's ability to sustain continuous profitable growth, driven by the compounding effect of the Klarna network. As we continue adding innovative products to our network, we enhance our consumers' lives by helping them save time, save money, and reduce worry. By improving their lives, Klarna becomes an integral part of their everyday spending. Merchants realize the second-order effect in the form of significant top- and bottom-line growth. Recognizing this success, merchants expand their partnerships with Klarna across various verticals, channels, and markets, further perpetuating the network effect. This positive impact is reflected in our consumer and merchant cohorts, as well as in our overall financial performance.

### **Continued operating leverage improvements**

Leveraging market-leading transaction costs and a single, powerful tech platform that services our markets globally, we continue reaping the benefits of operational gearing at scale.



Figures presented in SEKbn

As we continue to innovate and expand our reach, the future looks incredibly promising.

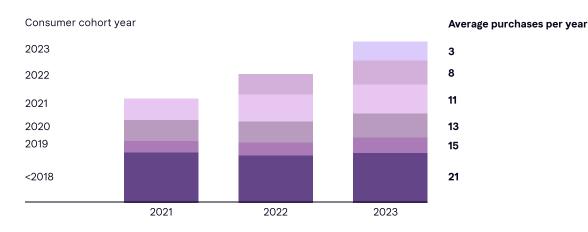
We are excited about the opportunities ahead and remain committed to delivering exceptional value to our customers, partners, and shareholders.

### Niclas Neglén,

Chief Financial Officer of Klarna

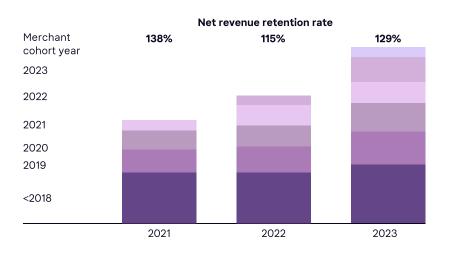
### **Compounding consumer cohorts**

We will continue to prioritize acquiring consumers and engaging them with innovative products to become their everyday spending partner. This strategy leads to increased purchase frequency and greater use of our value-added services, resulting in strong repeatability and predictability in our consumer cohorts.



### Compounding merchant cohorts

When we begin a relationship with a merchant, they quickly see the benefits and understand that launching Klarna in additional markets while utilizing our full suite of products will supercharge their growth. This approach expands our merchant cohorts, provides greater value to our merchants, fosters increased engagement, and drives significant revenue growth.





Revenue H124 YoY



Adj. operating expenses H124 YoY

# Business overview

The CEO of Klarna Bank AB (publ) hereby submits the report for the period January 1 - June 30, 2024. This report presents the figures for Klarna Bank AB (publ) and its subsidiaries. The report has been prepared in millions of Swedish kronor (SEK) unless otherwise stated.

# Information about the business

Klarna Holding AB (publ)'s subsidiary, Klarna Bank AB (publ) is an authorized bank and is under the supervision of the Swedish Financial Supervisory Authority (Finansinspektionen). Klarna was founded in 2005 in Sweden and has been a fully licensed bank since 2017, active in 26 markets.

We are an AI powered global payments network and shopping assistant that accelerates commerce by offering fairer, more sustainable, innovative solutions. We are committed to providing a seamless and secure shopping experience that helps our customers save time and money, and reduce worry.

Klarna is on a mission to accelerate commerce by putting customers at the heart of everything we do. We began by revolutionizing the retail banking industry before expanding into commerce solutions with strategic investments to solve real problems identified through consumer insights in the shopping journey. Our success is the result of strong relationships with consumers, merchants, and partners built on trust. Maintaining this trust, especially in the finance industry, requires ethical practices and doing what's right. These principles are woven into all aspects of our business, including data privacy, corporate governance, and fair treatment of employees.

# **Business results**

In the first half of 2024, Klarna maintained strong growth as we invested further in our products and services to help consumers save time and money and reduce worry about their finances. Total net operating income increased by 21% YoY to SEK 10.9bn (H123: SEK 9.0bn), outpacing GMV growth of 16% YoY to SEK 523bn (H123: SEK 449bn).

Our commission income increased by 31% to SEK 10.2bn (H123: SEK 7.8bn), driven by the increase in global merchants, now surpassing 575k, and growing consumer engagement that boosted payment volumes processed through the Klarna network. Growth in interest income of 23% YoY to SEK 2.8bn (H123: SEK 2.3bn) remained below that of commission income as consumer demand for our interest-free, shorter-duration payment products outpaced interest-bearing products.

Interest expenses increased to SEK 2.4bn (H123: SEK 1.2bn) but remained low compared to total operating expenses and total net operating income supported by our effective funding strategy. This increase was driven by growth in our consumer savings product, with deposits from the public increasing by 33% YoY to SEK 106.3bn (H123: SEK 79.8bn). Our savings accounts in Germany and Sweden continue to attract and retain consumers with attractive savings rates, and the majority of deposits are fixed with a time to maturity of 264 days.

Total operating expenses before credit losses for the first half of the year decreased by 3% YoY to SEK 9.0bn (H123: SEK 9.3bn) as Klarna realizes Al-driven efficiencies. Depreciation, amortization, and impairment of intangible and tangible assets decreased to SEK 0.8bn (H123: SEK 1.1bn), largely driven by lower like-for-like period impairments.

Credit losses remained low in comparison to GMV at less than half a percent, 0.46% in H124 (H123: 0.39%). Credit losses amounted to SEK 2.4bn (H123: SEK 1.8bn) for H124, an increase of 37% YoY.

Klarna Bank AB (publ)'s operating result for the first half of the year was SEK -0.4bn (H123: SEK -2.0bn), an improvement of 77% compared to the first half of 2023. The net result for the period improved by 76% to SEK -0.5bn (H123: SEK -2.2bn) as Klarna's operating leverage continues to improve.

Volume growth across all markets contributed to a 17% YoY increase in loans to the public in H124, reaching SEK 89.9bn (H123: SEK 77.1bn). It is important to note that this does not represent all loans originated in H124. The average duration of Klarna's credit portfolio is 40 days, which contributes to the rapid turnover of our balance sheet. This short duration ensures that loans are quickly repaid, allowing us to efficiently use capital to generate revenues. This asset-light approach distinguishes us from traditional banks, whose longer loan durations tie up capital for extended periods. The CET1 ratio for Klarna Holding AB (publ) is 14.9%.



# Interaction with regulators

In the US, the Consumer Financial Protection Bureau (CFPB) recently announced the application of existing credit card regulations to Buy Now Pay Later (BNPL) products. Many of the regulations the CFPB is now applying to BNPL are already existing Klarna protections, such as the right to disputes and returns. We will continue to collaborate with the CFPB to ensure robust consumer protections for BNPL and payment products in the US and to ensure consistency across providers.

In Sweden, we have been supporting policymakers in their work to curb consumer over-indebtedness. In April 2024, we responded to a public consultation on proposed changes to tapered interest deductions. The government's proposal will make it more difficult for risky credit providers, such as those offering unsecured loans, to operate without proper regulatory scrutiny. Klarna supports this initiative. To further amplify our work on this issue, we also participated in the public hearing on overindebtedness hosted by the Riksdag Civil Committee and hosted our own roundtable discussion with policymakers during Almedalen Week ('Politicians Week') to engage with policymakers on this matter.

In Germany, we are actively engaged with national policymakers and regulators, including government officials, Members of Parliament, the Federal Government, and the German Bundesbank. Regulatory interactions have focused on the revised EU CCD, the latest EU Payments Package, and the new amendment to the Federal Data Protection Act regarding credit scoring. Klarna has also engaged with the national government and the Organisation for **Economic Co-operation and Development** (OECD) on the topic of financial education, participating in workshops and consultations for Germany's national financial education strategy.

In the EU, we are working closely with national lawmakers and regulators as they prepare for the two-year transposition of the 2nd Consumer Credit Directive (CCD) into local law. This directive, agreed upon last fall, includes proposals for a proportionate regime for BNPL. Furthermore, we responded to the Payment Services Directive 3, Payment Regulation 1, and Financial Data Access consultations. We are actively involved in discussions with European co-legislators to promote better, faster, and safer payments in the EU. We now expect further negotiations on these files to take place under the new political mandate throughout 2024 and 2025.

In the UK, one of Klarna's UK entities, Klarna Financial Services UK (KFSUK), received authorization from the Financial Conduct Authority (FCA) in November 2023 to provide credit and payment services. Recognizing our position as a leader in AI, we have supported the UK Competition and Markets Authority (CMA) in their studies on foundational models. In April 2023, we submitted our response to the government's consultation on new regulations for Buy Now Pay Later (BNPL) products. We remain closely engaged with stakeholders on this issue as we await the next steps.

In the Netherlands, following the launch of the first BNPL Code of Conduct in the fall of 2023. we have seen positive endorsements in 2024 of the proactive measures taken by the industry to raise standards and consumer protections from the Dutch government, regulators, and other industry stakeholders. On June 1, 2024, the Code was further strengthened with the introduction of additional age verification measures. The Code is a stepping stone towards regulation for the sector, expected as part of the implementation of the European CCD in 2026.

# Significant events during the period

- On 23 May 2024, Klarna Bank AB (publ) resolved to issue 5,727,831 shares to Klarna Holding AB (publ) following receipt of a capital contribution.
- On 24 June 2024, Klarna Holding AB (publ) announced the divestment of Klarna Checkout (KCO). For more information see note 16.
- On 27 June 2024, Klarna Bank AB (publ) resolved to issue 4,219,445 shares to Klarna Holding AB (publ) and Klarna Midco AB following receipt of a capital contribution.



# Key financial and performance measures



# Presentation of the income statement

This interim report has been prepared in accordance with IAS 34, Interim Financial Reporting. The financial statements' for the Group also comply with the applicable regulations in the Annual Accounts Act for Credit Institutions and Securities Companies (ÅRKL, 1995:1559), the Swedish Financial Supervisory Authority regulations (FFFS 2008:25)<sup>2</sup> and the Swedish Financial Reporting Board's recommendation RFR 1 Supplementary Accounting Rules for Groups. In our financial summary, Klarna presents an income statement view designed to enhance understanding of Klarna's underlying business performance. Unlike traditional banks, the majority of our revenue is derived from transaction and service revenue linked to the volume of transactions or advertising services we facilitate, rather than from interest on balances. Therefore, Klarna uses several specific measures of financial performance that we believe are important as they reflect underlying business activity.

This includes revenue, gross profit, adjusted operating expenses and adjusted operating income (loss). The information in the reconciliation presented below is for Klarna Holding AB (publ).

### Reconciliation of Revenue to Total net operating income

Amounts in SEKm	H124	H123
Revenue	13,270	10,484
Commission expenses	(611)	(448)
Net result from financial transactions	(147)	(256)
Interest expenses	(2,143)	(1,058)
Interest income from liquidity assets	786	459
Total net operating income	11,155	9,181

Revenue is defined as Total net operating income in accordance with IFRS excluding; commission expense<sup>3</sup>, interest expense<sup>3</sup>, net result from financial transactions<sup>3</sup> and interest on liquidity assets not related directly to the core business. Interest on liquidity assets that are not directly related to the core business stems from loans to credit institutions and other interest income.

Klarna believes Revenue is the best indicator of how much value we are sustainably generating from our business and that this approach is in-line with our peers.

### Reconciliation of Total net operating income to Gross profit

Amounts in SEKm	H124	H123
Total net operating income	11,155	9,181
Including		
Processing and servicing	(2,956)	(2,713)
Consumer credit losses	(2,329)	(1,677)
Excluding		
Interest expenses*	(15)	(24)
Commission expenses*	(455)	(341)
Net result from financial transactions*	27	(12)
Gross profit	6,313	5,168

\* of which are not directly related to revenue-generating activities

Gross profit is reconciled to Total net operating income in accordance with IFRS, by including costs related to processing and servicing, within general administrative expenses<sup>3</sup>, and consumer credit losses within credit losses, net<sup>3</sup>. Excluding interest expenses, commission expenses, currency gains and losses, and the impact of fair value adjustments on securities. Klarna believes gross profit is the best indicator of the core profitability of the company's business activities before the deduction of operating expenses.

<sup>1</sup> Found on page 26 of this report <sup>2</sup> In addition to International Financial Reporting Standards (IFRS) <sup>3</sup> In accordance with IFRS and as included on Klarna Holding AB (publ)'s income statement

# **Reconciliation of Gross profit to Operating result**

Amounts in SEKm	H124	H123
Gross profit	6,313	5,168
Adjusted operating expenses	(5,640)	(5,624)
Depreciation and amortization*	(778)	(850)
Share based payments	(148)	(238)
Restructuring and other	(33)	(341)
Other income (expense)	24	(15)
Operating result	(262)	(1,901)

\* Certain costs associated with depreciation, amortization, and impairment of intangible and tangible assets in the income statement are categorized under restructuring costs in the table above, reflecting their associated nature.

Operating result<sup>3</sup> is reconciled to gross profit after deducting operating expenses and other income (loss).

# Reconciliation of Operating result to Adjusted operating income (loss)

Amounts in SEKm	H124	H123
Operating result	(262)	(1,901)
Depreciation and amortization*	(778)	(850)
Share based payments	(148)	(238)
Restructuring and other	(33)	(341)
Other income (expense)	24	(15)
Adjusted Operating income (loss)	673	(456)

\* Certain costs associated with depreciation, amortization, and impairment of intangible and tangible assets in the income statement are categorized under restructuring costs in the table above, reflecting their associated nature

Adjusted operating income (loss) excludes items that are not directly related to the company's core operating performance, making it a key metric for understanding our core profitability.

The performance measure "Adjusted operating income (loss)" was formerly presented as "Adjusted operating results," reflecting a name change. Previously, in H123, other income (expense) was included within both operating income (loss) and adjusted operating income (loss). Now, we exclude other income (expense) from these measures, as this line pertains to income and expenses unrelated to Klarna's core operations.

# **Reconciliation of Operating expenses to Adjusted operating expenses\***

H123	Operating expenses	Restructuring and other	Share-based payments	Depreciation and amortization	Adjusted operating expenses
Technology and product development	(1,509)	1	71	-	(1, <mark>4</mark> 37)
Sales and marketing	(1,506)	18	69	-	(1,419)
Customer service and operations	(1,234)	2	9	-	(1,224)
General and administrative (G&A)	(1,671)	37	90	-	(1,544)
Depreciation, amoritization and impairments	(1,134)	284	-	850	-
Total	(7,054)	341	238	850	(5,624)

H124	Operating expenses	Restructuring and other	Share-based payments	Depreciation and amortization	Adjusted operating expenses
Technology and product development	(1,749)	1	69	-	(1,680)
Sales and marketing	(1,301)	7 <del>.</del> 00	43	-	(1,258)
Customer service and operations	(1,108)	-	7	-	(1,101)
General and administrative (G&A)	(1,658)	28	30	-	(1,600)
Depreciation, amoritization and impairments	(782)	5	-	778	-
Total	(6,599)	33	148	778	(5,640)

\* Rounding effects may be present in this table.

Operating expenses are defined as total operating expenses before credit losses<sup>3</sup>, and includes nonconsumer credit losses within credit losses, net<sup>3</sup>. It excludes processing and servicing, within general administrative expenses<sup>3</sup>, as well as interest expenses, commission expenses and net result from financial transactions directly related to revenue-generating activities.

Adjusted operating expenses are defined as operating expenses excluding restructuring and other, sharebased payments, and depreciation and amortization.

}	
1)	
)	
)	
1	

# Group company financials



# Five Year Summary, Group

Amounts in SEKm	Jan - Jun 2024	Jan - Jun 2023	Jan - Jun 2022	Jan - Jun 2021	Jan - Jun 2020
Income statement					
Total net operating income	10,935	9,039	7,495	6,345	4,518
Operating result	(449)	(1,983)	(6,168)	(1,761)	(690)
Net result for the period	(521)	(2,153)	(6,214)	(1,408)	(552)
Balance sheet					
Loans to credit institutions	3,955	3,690	5,000	2,512	1,717
Loans to the public	89,919	77,127	69,043	49,057	32,975
All other assets	60,325	40,294	37,905	24,444	14,009
Total assets	154,199	121,111	111,948	76,013	48,701
Liabilities to credit institutions	1,747	1,067	4,628	1,828	2,541
Deposits from the public	106,323	79,819	67,033	35,983	23,687
All other liabilities	26,128	26,562	26,961	20,221	16,738
Total equity	20,001	13,663	13,326	17,981	5,735
Total liabilities and equity	154,199	121,111	111,948	76,013	48,701
Key ratios and figures <sup>1</sup>					
Return on equity	(10.3)%	(44.8)%	(70.2)%	(22.8)%	(34.6)%
Return on assets	(0.7)%	(5.3)%	(12.7)%	(3.6)%	(3.5)%
Debt/equity ratio	7.2	7.6	5.0	4.3	7.0
Equity/assets ratio	13.0%	11.3%	12.0%	23.7%	11.8%
Own funds (Total capital) <sup>2</sup>	14,696	13,427	9,971	20,657	8,020
Capital requirement <sup>2</sup>	6,029	5,409	5,027	4,153	2,515
Total capital ratio <sup>2</sup>	19.5%	19.9%	15.9%	39.8%	25.5%
Average number of full-time equivalents	3,973	5,217	6,051	4,122	3,020

<sup>1</sup> See "Definitions and Abbreviations" for definitions of how the ratios are calculated.

<sup>2</sup> Figures refer to Klarna Holding AB (publ) group. In accordance with the capital adequacy regulations, the consolidated situation consists of Klarna Holding AB (publ) (Klarna Bank AB (publ)'s parent company) and its subsidiaries. All subsidiaries are fully consolidated in the Group.

# Five Year Summary, Parent Company

Amounts in SEKm	Jan - Jun 2024	Jan - Jun 2023	Jan - Jun 2022	Jan - Jun 2021	Jan - Jun 2020
Income statement					
Total net operating income	9,259	5,818	5,425	5,142	3,634
Operating result	220	(1,933)	(5,357)	(1,499)	(821)
Net result for the period	166	(1,926)	(5,365)	(1,249)	(640)
Balance sheet					
Loans to credit institutions	1,860	1,349	1,575	1,253	890
Loans to the public	90,076	78,631	71,951	49,781	32,889
All other assets	66,364	43,005	36,319	24,214	13,440
Total assets	158,300	122,985	109,845	75,248	47,219
Liabilities to credit institutions	990	979	4,628	1,828	2,541
Deposits from the public	106,028	79,602	66,785	35,813	23,596
All other liabilities	29,686	27,503	23,758	19,655	15,613
Total equity	21,596	14,901	14,674	17,952	5,469
Total liabilities and equity	158,300	122,985	109,845	75,248	47,219
Key ratios and figures <sup>1</sup>					
Return on equity	(4.6)%	(36.9)%	(57.8)%	(17.5)%	(36.7)%
Return on assets	(0.6)%	(4.7)%	(11.0)%	(2.9)%	(3.6)%
Debt/equity ratio	6.7	6.9	4.7	4.2	7.2
Equity/assets ratio	13.6%	12.1%	13.4%	23.9%	11.6%
Own funds (Total capital)	19,805	13,460	14,956	18,138	5,771
Capital requirement	7,458	6,475	5,914	4,354	2,718
Total capital ratio	21.2%	16.6%	20.2%	33.3%	17.0%
Average number of full-time equivalents	2,844	3,690	4,433	3,367	2,564

<sup>1</sup> See "Definitions and Abbreviations" for definitions of how the ratios are calculated.

# Income Statement, Klarna Bank AB Group

The following financial statements presented are for the Klarna Bank AB Group.

Amounts in SEKm	Note	Jan - Jun 2024	Jan - Jun 2023	Jan - Dec 2023
Interest income	4	2,811	2,278	4,845
Interest expenses	5	(2,365)	(1,207)	(3,140)
Net interest income		446	1,071	1,705
Commission income	6	10,196	7,775	17,826
Commission expenses		(611)	(448)	(1,003)
Net result from financial transactions		(145)	(254)	(151)
Other operating income		1,049	895	1,984
Total net operating income		10,935	9,039	20,361
General administrative expenses		(8,209)	(8,137)	(17,301)
Depreciation, amortization and impairment of intangible and tangible assets		(782)	(1,134)	(2,291)
Total operating expenses before credit losses		(8,991)	(9,271)	(19,592)
Operating result before credit losses, net		1,944	(232)	769
Credit losses, net	7	(2,393)	(1,751)	(4,032)
Operating result		(449)	(1,983)	(3,263)
Income tax		(72)	(170)	657
Net result for the period		(521)	(2,153)	(2,606)
Whereof attributable to:				
Shareholders of Klarna Bank AB (publ)		(536)	(2,167)	(2,635)
Additional Tier 1 capital holders		15	14	29
Total		(521)	(2,153)	(2,606)

# Statement of Comprehensive Income, Klarna Bank AB Group

Amounts in SEKm	Jan - Jun 2024	Jan - Jun 2023	Jan - Dec 2023
Net result for the period	(521)	(2,153)	(2,606)
Items that may be reclassified subsequently to the income statement:			
Exchange differences on translation of foreign operations	397	431	(138)
Other comprehensive income for the period, net of tax	397	431	(138)
Total comprehensive income for the period	(124)	(1,722)	(2,744)
Whereof attributable to:			
Shareholders of Klarna Bank AB (publ)	(139)	(1,736)	(2,773)
Additional Tier 1 capital holders	15	14	29
Total	(124)	(1,722)	(2,744)

Unlike the balance sheet, which shows a snapshot of assets and liabilities at the end of each period, the credit losses in the income statement reflect provisions for future losses and realized losses associated with Klarna's operating activities during the period, including consumer credit losses, merchant counterparty losses, and other related credit losses.

Credit losses, net as a percentage of GMV was 0.46% (H123: 0.39%).

# Balance Sheet, Klarna Bank AB Group

Amounts in SEKm	Note	30 Jun 2024	31 Dec 2023	30 Jun 2023
Assets				
Cash and balances with central banks		31,061	22,028	7,71
Treasury bills chargeable at central banks, etc.		13,122	7,267	13,372
Loans to credit institutions		3,955	4,500	3,690
Loans to the public	8	89,919	86,108	77,12
Bonds and other interest-bearing securities		304	506	1,110
Other shares and participations		469	345	340
Intangible assets		10,603	11,063	11,820
Tangible assets		1,136	1,228	1,640
Deferred tax assets		310	282	374
Other assets		1,996	2,798	2,853
Prepaid expenses and accrued income		1,026	858	1,062
Assets classified as held for sale	16	298	-	
Total assets		154,199	136,983	121,11 <sup>-</sup>
Liabilities				
Liabilities to credit institutions		1,747	1,636	1,06
Deposits from the public		106,323	97,096	79,81
Debt securities issued	9	1,712	651	1,23
Deferred tax liabilities	U	7	5	87
Other liabilities	10	19,273	19,173	21,42
Accrued expenses and prepaid income	10	3,920	3,586	2,64
Provisions		93	128	2,04
Subordinated liabilities		-	-	30
Liabilities associated with assets classified as held for sale	16	1,123	-	
Total liabilities		134,198	122,275	107,44
<b>F</b>				
Equity		00	70	7
Share capital		80	78	7
Other capital contributed		40,607	35,240	33,24
		681	284	85
Additional Tier 1 instruments		276	276	27
Retained earnings		(21,122)	(18,564)	(18,631
Net result for the period		(521)	(2,606)	(2,153
Total equity		20,001	14,708	13,66
Total liabilities and equity		154,199	136,983	121,11
			• • • • • • • • • • • • • • • • • • • •	

Share capital	
Other capital contributed	
Reserves	
Additional Tier 1 instruments	
Retained earnings	
Net result for the period	
Total equity	

### Total liabilities and equity

Loans to the public represents only the amount of outstanding loans receivable, as at each period end, and is net of allowance for future credit losses (see note 8 for breakdown). This balance is only partially comparable to credit losses on the income statement as the income statement reports all activity during the period, while the balance sheet is a snapshot of lending outstanding as at the period end date.

# Statement of Changes in Equity, Klarna Bank AB Group

Amounts in SEKm	Share capital	Other capital contributed	Reserves <sup>2</sup>	Additional Tier 1 instruments	Retained earnings	Net result	Total equity
Balance as at January 1, 2024	78	35,240	284	276	(18,564)	(2,606)	14,708
Transfer of previous year's net result	-	-	-	-	(2,606)	2,606	
Net result for the period	-	-	-	-	-	(521)	(521)
Other comprehensive income, net of tax	-	-	397	-	-	-	397
Total comprehensive income for the period	-	-	397	-	-	(521)	(124)
New share issue	2	5,367	-	-	-	-	5,369
Share-based payments	-	-	-	-	(2)	-	(2)
Restricted stock units	-	-	-	-	65	-	65
Additional Tier 1 instruments <sup>1</sup>	-	-	-	-	(15)	-	(15)
Balance as at June 30, 2024	80	40,607	681	276	(21,122)	(521)	20,001

Amounts in SEKm	Share capital	Other capital contributed	Reserves <sup>2</sup>	Additional Tier 1 instruments	Retained earnings	Net result	Total equity
Balance as at January 1, 2023	69	29,980	422	276	(8,485)	(10,207)	12,055
Transfer of previous year's net result	-	-	-	-	(10,207)	10,207	-
Net result for the period	-	-	-	-	-	(2,153)	(2,153)
Other comprehensive income, net of tax	-	_	431	-	-	-	431
Total comprehensive income for the period	-	-	431	-	-	(2,153)	(1,722)
New share issue	6	1,263	-	-	-	-	1,269
Shareholders' contribution	-	2,000	-	-	-	-	2,000
Restricted stock units	-	-	-	-	75	-	75
Additional Tier 1 instruments <sup>1</sup>	-	-	-	-	(14)	-	(14)
Balance as at June 30, 2023	75	33,243	853	276	(18,631)	(2,153)	13,663

<sup>1</sup>Amounts in Additional Tier 1 instruments column consist of issued instruments, while amounts in Retained earnings column consist of interest on and cost of issuance of these issued instruments.

<sup>2</sup> The reserves consist of exchange differences from foreign operations.

Amounts in SEKm	Share capital	Other capital contributed	Reserves <sup>2</sup>	Additional Tier 1 instruments	Retained earnings	Net result	Total equity
Balance as at January 1, 2023	69	29,980	422	276	(8,485)	(10,207)	12,055
Transfer of previous year's net result	-	-	-	-	(10,207)	10,207	-
Net result for the year	-	-	-	-	-	(2,606)	(2,606)
Other comprehensive income, net of tax	-	_	(138)	-	-	_	(138)
Total comprehensive income for the year	-	-	(138)	-	-	(2,606)	(2,744)
New share issue	9	3,260	-	-	-	-	3,269
Shareholders' contribution	-	2,000	-	-	-	-	2,000
Restricted stock units	-	-	-	-	157	-	157
Additional Tier 1 instruments <sup>1</sup>	-	-	-	-	(29)	-	(29)
Balance as at December 31, 2023	78	35,240	284	276	(18,564)	(2,606)	14,708

<sup>1</sup> Amounts in Additional Tier 1 instruments column consist of issued instruments, while amounts in Retained earnings column consist of interest on and cost of issuance of these issued instruments.

<sup>2</sup> The reserves consist of exchange differences from foreign operations.

# **Cash Flow Statement, Group**

Amounts in SEKm	Note	Jan - Jun 2024	Jan - Jun 2023	Jan - Dec 2023
Operating activities				
Operating result		(449)	(1,983)	(3,263)
Income taxes paid		(143)	(86)	(115)
Adjustments for items in operating activities				
Depreciation, amortization and impairment		782	1,134	2,291
Gain/loss from divestment of shares in subsidiaries		(9)	(8)	(8)
Provisions excluding credit losses		5	3	e
Provision for credit losses		(259)	(363)	(608)
Share-based payments		146	224	440
Financial items including unrealized exchange rate effects		(38)	(15)	(307)
Changes in the assets and liabilities of operating activities				
Change in loans to the public		(2,760)	(2,405)	(12,049)
Change in liabilities to credit institutions		87	(1,765)	(1,172)
Change in deposits from the public		8,489	(2,787)	16,727
Change in other assets and liabilities		(251)	3,719	4,279
Cash flow from operating activities <sup>1</sup>		5,600	(4,332)	6,221
nvesting activities				
nvestments in intangible assets		(248)	(485)	(890
nvestments in tangible assets		(1)	(4)	(7
Sales of fixed assets		1	8	15
Divestment of shares in subsidiaries		10	8	8
Cash flow from investing activities		(238)	(473)	(874
Financing activities				
New share issue		5,369	1,269	3,269
Redeemed subordinated liabilities		-	-	(300
ssued debt securities	9	2,080	-	1,100
Redeemed debt securities	9	(1,014)	(450)	(1,937
Payment of principal portion of lease contracts		(147)	(294)	(441
Cash flow from financing activities		6,288	525	1,691
Cash flow for the period		11,650	(4,280)	7,038
Cash and cash equivalents at the beginning of the period		24,167	17,724	17,724
Cash flow for the period		11,650	(4,280)	7,038
Exchange rate diff. in cash and cash equivalents		456	300	(595)
Cash and cash equivalents at the end of the period		36,273	13,744	24,167
Cash and cash equivalents include the following items				
Cash held with central banks		30,668	7,449	21,784
_oans to credit institutions classified as cash and cash equivalents		2,106	2,097	2,383
Treasury bills classified as cash and cash equivalents		3,499	4,198	_,
Cash and cash equivalents		36,273	13,744	24,167
Additional liquidity portfolio		9,926	10,284	7,774
		3,320	10,204	1,11-

<sup>1</sup>Cash flow from operating activities includes interest payments received and interest expenses paid.

As a bank, cash flows from operating activities primarily represent the net flows of money coming in and going out from the bank's consumer lending and retail deposit activities. It's not a reflection of the bank's net operating result for the period. In addition to the SEK 36.3bn in cash and cash equivalents held at period end, Klarna also maintains an additional liquidity portfolio of SEK 9.9bn.

# Income Statement, Parent Company

	Note	Jan - Jun 2024	Jan - Jun 2023	Jan - Dec 2023
Interest income	4	3,667	2,555	5,36
Interest expenses	5	(2,492)	(1,339)	(3,394
Net interest income		1,175	1,216	1,96
Dividend received		1,462	35	10
Group contribution		-	-	6
Commission income	6	7,335	5,352	12,44
Commission expenses		(1,743)	(1,555)	(3,373
Net result from financial transactions		(60)	(83)	(218
Other operating income		1,090	853	1,74
Total net operating income		9,259	5,818	12,72
General administrative expenses		(5,322)	(5,293)	(9,959
Depreciation, amortization and impairment of intangible and tangible assets		(576)	(907)	(1,838
Other operating costs		(228)	(290)	(1,001
Total operating expenses before credit losses		(6,126)	(6,490)	(12,798
Operating result before credit losses, net		3,133	(672)	(72
Credit losses, net	7	(1,684)	(1,239)	(2,817
Impairment of financial assets		(1,229)	(22)	(107
Operating result		220	(1,933)	(2,996
Income tax		(54)	7	
Net result for the period		166	(1,926)	(2,990

Items that may be reclassified subsequently to the income statement:

Exchange differences on translation of foreign operations

Other comprehensive income for the period, net of tax

Total comprehensive income for the period

Jan - Jun 2024	Jan - Jun 2023	Jan - Dec 2023
166	(1,926)	(2,990)
(87)	(214)	38
(87)	(214)	38
79	(2,140)	(2,952)

# Balance Sheet, Parent Company

Note	30 Jun 2024	31 Dec 2023	30 Jun 2023
	31,061	22,028	7,717
	13,122	7,267	13,372
	1,860	1,880	1,349
8	90,076	80,958	78,631
	304	506	1,110
	14,475	15,465	13,518
	469	345	340
	2,301	2,692	3,089
	994	1,075	1,412
	92	67	113
	2,102	9,293	1,777
	1,146	467	557
16	298	-	
	158,300	142,043	122,98
	000	1 264	979
0		,	79,602
9			688
10			87
10	•		24,186
			2,162
	82	118	70
	-	-1	304
16		-	
	136,704	125,919	108,084
	80	78	75
	1,540	1,602	1,644
	(221)	(134)	(386
	276	276	276
	19,755	17,292	15,218
	166	(2,990)	(1,926
	21,596	16,124	14,901
		,	,
		<ul> <li>13,122</li> <li>1,860</li> <li>8</li> <li>90,076</li> <li>304</li> <li>304</li> <li>14,475</li> <li>469</li> <li>2,301</li> <li>2,301</li> <li>2,301</li> <li>2,301</li> <li>2,301</li> <li>1,146</li> <li>298</li> <li>2,102</li> <li>1,146</li> <li>298</li> <li>990</li> <li>106,028</li> <li>990</li> <li>106,028</li> <li>990</li> <li>106,028</li> <li>991,712</li> <li>6</li> <li>10</li> <li>23,259</li> <li>3,504</li> <li>82</li> <li>16</li> <li>1,123</li> <li>136,704</li> <li>480</li> <li>1,540</li> <li>(221)</li> <li>276</li> <li>19,755</li> <li>166</li> </ul>	13,122         7,267           1,860         1,880           8         90,076         80,958           304         506           14,475         15,465           469         345           2,301         2,692           994         1,075           92         67           2,102         9,293           1,146         467           16         298           990         1,264           106,028         96,789           9         1,712           651         6           10         23,259         24,120           3,504         2,973           82         118           10         23,259         24,120           3,504         2,973           82         118           10         23,259         24,120           3,504         2,973           82         118           16         1,123           80         78           1,540         1,602           (221)         (134)           2266         276           19,755         17,292 </td

# Statement of Changes in Equity, Parent Company

	Restric	ted equity		Non-restricted equity				
Amounts in SEKm	Share capital	Reserve for development costs	Other reserves	Additional Tier 1 instruments	Retained earnings	Net result	Total equity	
Balance as at January 1, 2024	78	1,602	(134)	276	17,292	(2,990)	16,124	
Transfer of previous year's net result		-	-	-	(2,990)	2,990		
Net result for the period		-	-	-	-	166	166	
Other comprehensive income, net of tax	-	-	(87)	-	-		(87)	
Total comprehensive income for the period	-	-	(87)	-	-	166	79	
New share issue	2	-	-	-	5,367	-	5,369	
Reserve for development costs	-	(62)	-	-	62		-	
Restricted stock units	-	-	-	-	39	-	39	
Additional Tier 1 instruments <sup>1</sup>	-	-	-	-	(15)	-	(15)	
Balance as at June 30, 2024	80	1,540	(221)	276	19,755	166	21,596	

	Restric	ted equity		Non-restri			
Amounts in SEKm	Share capital	Reserve for development costs	Other reserves	Additional Tier 1 instruments	Retained earnings	Net result	Total equity
Balance as at January 1, 2023	69	1,475	(172)	276	20,973	(8,879)	13,742
Transfer of previous year's net result	-	-	-	-	(8,879)	8,879	-
Net result for the period		-	-	-	-	(1,926)	(1,926)
Other comprehensive income, net of tax	-	-	(214)	-	-	-	(214)
Total comprehensive income for the period	-	-	(214)	-	-	(1,926)	(2,140)
New share issue	6	-	-	-	1,263	-	1,269
Shareholders' contribution	-	-	-	-	2,000	-	2,000
Reserve for development costs	-	169	-	-	(169)	-	-
Restricted stock units	-	-	-	-	44	-	44
Additional Tier 1 instruments <sup>1</sup>	-	-	-	-	(14)	-	(14)
Balance as at June 30, 2023	75	1,644	(386)	276	15,218	(1,926)	14,901

<sup>1</sup>Amounts in Additional Tier 1 instruments column consist of issued instruments, while amounts in Retained earnings column consist of interest on and cost of issuance of these issued instruments.

	Restric	ted equity		Non-restricted equity			
Amounts in SEKm	Share capital	Reserve for development costs	Other reserves	Additional Tier 1 instruments	Retained earnings	Net result	Total equity
Balance as at January 1, 2023	69	1,475	(172)	276	20,973	(8,879)	13,742
Transfer of previous year's net result	-	-	-	-	(8,879)	8,879	-
Net result for the year	-	-	-	-	-	(2,990)	(2,990)
Other comprehensive income, net of tax	-	-	38	-	-	-	38
Total comprehensive income for the year	-	-	38	-	-	(2,990)	(2,952)
New share issue	9	-	-	-	3,260	-	3,269
Shareholders' contribution	-	-	-	-	2,000	-	2,000
Reserve for development costs	-	127	-	-	(127)	-	-
Restricted stock units	-	-	-	-	94	-	94
Additional Tier 1 instruments <sup>1</sup>	-	-	-	-	(29)	-	(29)
Balance as at December 31, 2023	78	1,602	(134)	276	17,292	(2,990)	16,124

<sup>1</sup> Amounts in Additional Tier 1 instruments column consist of issued instruments, while amounts in Retained earnings column consist of interest on and cost of issuance of these issued instruments.

Share capital: 236,811,146 shares as at June 30, 2024 (231,083,215 as at December 31, 2023; 222,861,465 as at June 30, 2023), quota value 0.336 (0.336; 0.336).

# **Cash Flow Statement, Parent Company**

Amounts in SEKm
Operating activities
Operating result
Income taxes paid
Adjustments for items in operating activities
Depreciation, amortization and impairment
Impairment of shares in group companies
Dividend received from subsidiaries
Provisions excluding credit losses
Provision for credit losses
Share-based payments
Financial items including unrealized exchange rate effects
Changes in the assets and liabilities of operating activities
Change in loans to the public
Change in liabilities to credit institutions
Change in deposits from the public
Change in other assets and liabilities
Cash flow from operating activities <sup>1</sup>
Investing activities
Investments in intangible assets
Investments in tangible assets
Sales of fixed assets
Investments in subsidiaries
Divestment of shares in subsidiaries
Dividend received from subsidiaries
Cash flow from investing activities
Financing activities
New share issue
Redeemed subordinated liabilities
Issued debt securities
Redeemed debt securities
Payment of principal portion of lease contracts

Pa Cash flow from financing activities

Cash flow for the period

Cash and cash equivalents at the beginning of the period

Cash flow for the period

Exchange rate diff. in cash and cash equivalents

Cash and cash equivalents at the end of the period

Cash and cash equivalents include the following items

Cash held with central banks

Loans to credit institutions classified as cash and cash equivalents

Treasury bills classified as cash and cash equivalents

Cash and cash equivalents

Additional liquidity portfolio

Total cash and liquidity

<sup>1</sup> Cash flow from operating activities includes interest payments received and interest expenses paid.

Note	Jan - Jun 2024	Jan - Jun 2023	Jan - Dec 2023
	220	(1,933)	(2,996)
	(47)	(36)	(62)
	576	907	1,838
	1,229	22	107
	(1,462)	(35)	(164)
	2	-	-
	(361)	(278)	(452)
	83	147	290
	(149)	(195)	406
	(8,809)	(1,841)	(4,020)
	(274)	(1,850)	(1,565)
	8,517	(2,686)	16,717
	6,294	5,816	(1,696)
	5,819	(1,962)	8,403
	(236)	(449)	(816)
	-	(3)	(3)
	-	8	13
	(239)	(2,598)	(2,650)
	10	-	-
	-	19	88
	(465)	(3,023)	(3,368)
	5,369	1,269	3,269
		-	(300)
9	2,080	-	1,100
9	(1,014)	(450)	(1,598)
	(112)	(224)	(370)
	6,323	595	2,101
	11,677	(4,390)	7,136
	23,237	16,699	16,699
	11,677	(4,390)	7,136
	400	230	(598)
	35,314	12,539	23,237
	30,668	7,449	21,784
	1,147	892	1,453
	3,499	4,198	-
	35,314	12,539	23,237
	9,926	10,284	7,774
	45,240	22,823	31,011
	+5,240	22,023	51,011

# Note 1 Corporate information

Klarna Bank AB (publ), Corp. ID 556737-0431, maintains its registered office in Stockholm at the address Sveavägen 46, 111 34 Stockholm, Sweden. The consolidated financial interim report per June 30, 2024 includes Klarna Bank AB (publ) along with its branches and subsidiaries, collectively referred to as the Group in the financial statements. The Group's business is described in the Business overview.

In this report, Parent company refers to Klarna Bank AB (publ) including its branches and Group refers to Klarna Bank AB (publ) including its branches and subsidiaries.

The Parent Company of Klarna Bank AB (publ) is Klarna Holding AB (publ), Corp. ID 556676-2356, which has its registered office in Stockholm at the address Sveavägen 46, 111 34 Stockholm, Sweden. The ultimate parent company of Klarna Bank AB (publ) is Klarna Group plc, Corp. ID 14467769, that has its registered office at 10 York Road, London, England, SE1 7ND.

# Note 2 Accounting and valuation principles

### Basis for the preparation of the reports

### Group

This interim report has been prepared in accordance with IAS 34, Interim Financial Reporting. The financial statements for the Group also comply with the applicable regulations in the Annual Accounts Act for Credit Institutions and Securities Companies (ÅRKL, 1995:1559), the Swedish Financial Supervisory Authority regulations (FFFS 2008:25) and the Swedish Financial Reporting Board's recommendation RFR 1 Supplementary Accounting Rules for Groups.

### Parent Company

The interim report for the Parent Company has been prepared in accordance with the applicable regulations in the Annual Accounts Act for Credit Institutions and Securities Companies (ÅRKL, 1995:1559), the Swedish Financial Supervisory Authority regulations (FFFS 2008:25) and the Swedish Financial Reporting Board's recommendation RFR 2 Accounting for Legal Entities.

The accounting principles and calculation methods applied in this report should be read in conjunction, and are consistent, with the annual financial statements for 2023.

The financial statements are prepared on the basis that the Group will continue to operate as a going concern.

*Changes in IFRS standards, interpretations and Annual Improvement Projects* No significant new standards (IFRS) or interpretations, applicable to Klarna, have come into effect during the period.

In April 2024, the IASB issued IFRS 18 "Presentation and Disclosure in Financial Statements" that replaces IAS 1 "Presentation of Financial Statements". IFRS 18 introduces new requirements for information presented in the primary financial statements and disclosed in the notes. IFRS 18 is effective for annual reporting periods beginning on or after January 1, 2027, but earlier adoption is permitted. The Group is currently evaluating the impact of this amendment.

There are no other changes in IFRS or IFRIC interpretations that have not yet come into effect that are expected to have significant impact on the Group.

# Note 3 Operating segments and income by geographical area

Klarna determines operating segments based on how our Chief Operating Decision Maker (CODM) manages the business, makes operating decisions around the allocation of resources, and evaluates Klarna's operating performance.

Klarna's CODM is the CEO, who reviews the operating results on a consolidated basis. Klarna operates as one operating segment and has one reportable segment.

The nature, amount, timing, and uncertainty of our income and cash flows and how they are affected by economic factors are depicted through primary geographical markets and type of income categories (retailer income and consumer income).

Income recorded within these categories are earned from similar services for which the nature of associated fees and the related income recognition models are substantially the same.

### Group

- Geographical breakdown
- United States
- Germany
- United Kingdom
- Sweden
- Other countries

# Total net operating income less net result from financial transactions<sup>1</sup>

- Income category
- Retailer income
- Consumer income
- Other income<sup>2</sup>

### Total net operating income less net result from financial transactions<sup>1</sup>

- Non-current assets (as at June 30)
- Sweden
- Germany
- United States
- Other countries

### Total non-current assets (as at June 30)<sup>3</sup>

<sup>1</sup>Net result from financial transactions" is excluded from the income analysis since it is not applicable to a specific geography or income category.

<sup>2</sup> "Other income" includes marketing income, interest income of liquidity assets and Klarna card interchange income.
<sup>3</sup> Non-current assets includes tangible assets, intangible assets, long term contract assets and bills and bonds of duration greater than 12 months.

<sup>4</sup> The presentation comparatives for January - June 2023 have been updated to reflect changes in internal financial reporting, including the restatement described in note 4.

Total net operating income is net of Commission expense, Interest expense and Net result from financial transactions. These items impact larger markets proportionally more and thus comparing growth in Total net operating income may not accurately reflect underlying market growth.

Jan - Jun 2024	Jan - Jun 2023⁴
3,472	2,613
3,071	2,608
1,306	1,174
995	1,030
2,236	1,868
11,080	9,293
6,669	5,438
2,573	2,476
1,838	1,379
 11,080	9,293
8,717	14,493
3,307	3,606
450	1,044
1,260	1,475
13,734	20,618

In accordance with the requirements of FFFS 2008:25 the parent company, Klarna Bank AB (publ) including its branches, also discloses income by geographical area.

Parent Company				
Jan - Jun 2024	Sweden	Germany	Other <sup>1</sup>	Total
Interest income	2,131	487	1,049	3,667
Commission income	872	2,832	3,631	7,335
Group contributions, dividends and appropriations	1,462	-	-	1,462
Other operating income	127	391	572	1,090
Total	4,592	3,710	5,252	13,554

Jan - Jun 2023	Sweden	Germany	Other <sup>1</sup>	Total
Interest income	724	546	1,285	2,555
Commission income	752	2,060	2,540	5,352
Group contributions, dividends and appropriations	-	-	35	35
Other operating income	54	615	184	853
Total	1,530	3,221	4,044	8,795

<sup>1</sup> "Other" is mainly attributable to; Austria, Belgium, Denmark, Finland, the Netherlands, Norway, Switzerland, the United Kingdom and the United States.

Parent Company						
External customer revenue split by income categories	Jan - Jun 2024	Jan - Jun 2023				
Retailer	4,683	3,726				
Consumer	2,261	2,290				
Total	6,944	6,016				

# Note 4 Interest income

	Group		Parent Company	
	Jan - Jun 2024	Jan - Jun 2023	Jan - Jun 2024	Jan - Jun 2023
Loans to credit institutions	634	180	627	168
Loans to the public (restated)	2,025	1,819	1,992	1,819
Group companies	-	-	897	288
Other interest income	152	279	151	280
Total	2,811	2,278	3,667	2,555

Interest income is calculated using the effective interest rate method.

During the period ended December, 31 2023, we refined revenue recognition policies relating to the following items and reclassified the 2023 presentation accordingly:

- reclassified for the period ending June, 30 2023 amounted to SEK 397m.
- b. Merchant fees earned from promotional loans were reclassified from Commission income to Interest income and recognized using the Effective Interest Rate (EIR) method. For the period ending June 30, 2023, this reclassification resulted in an increase in Interest income of SEK 104m and a decrease in Commission income of SEK 78m. The retrospective application of the change resulted in a reduction of SEK 168m in Loans to the Public and Equity as at January 1, 2023.

This restatement applies to both Group and Parent.

### Note 5 **Interest expenses**

	Group		Parent Company	
	Jan - Jun 2024	Jan - Jun 2023	Jan - Jun 2024	Jan - Jun 2023
Interest-bearing securities and chargeable treasury bills etc.	(104)	(96)	(104)	(96)
Liabilities to credit institutions	(91)	(51)	(81)	(47)
Deposits from the public	(1,746)	(696)	(1,746)	(696)
Debt securities issued	(21)	(24)	(21)	(24)
Subordinated liabilities	-	(10)	-	(10)
Group companies	(293)	(155)	(432)	(294)
Other interest expenses	(110)	(175)	(108)	(172)
Total	(2,365)	(1,207)	(2,492)	(1,339)

Interest expense is calculated using the effective interest rate method.

a. Certain administrative fees earned were reclassified from Interest income to Commission income. The fees

# Note 6 Commission income

Group		
Commission income split by product category	Jan - Jun 2024	Jan - Jun 2023
Retailer (restated)	7,717	6,276
Consumer (restated)	2,391	1,423
Other	88	76
Total	10,196	7,775

Parent Company		
Commission income split by product category	Jan - Jun 2024	Jan - Jun 2023
Retailer (restated)	5,154	4,059
Consumer (restated)	2,110	1,239
Other	71	54
Total	7,335	5,352

Commission income for January - June 2023 is restated following a reclassification of certain fees, see more information in note 4, resulting in an increase in Commission income of SEK 319m (impacting lines Consumer and Retailer within the note). This restatement applies to both Group and Parent.

# Note 7 Credit losses, net

	Group		Parent C	ompany
Loan losses divided by class	Jan - Jun 2024	Jan - Jun 2023	Jan - Jun 2024	Jan - Jun 2023
Loans to credit institutions				
Increase in provisions	(45)	(27)	-	-
Reversal of previous provisions	47	27	-	
Total	2	-	-	-
Loans to the public				
Realized loan losses, net of recoveries	(2,651)	(2,114)	(2,044)	(1,517)
Release in provisions to cover realized loan losses	2,626	2,145	1,938	1,478
Increase in provisions	(6,795)	(7,313)	(4,939)	(5,049)
Reversal of previous provisions	4,393	5,501	3,327	3,814
Total	(2,427)	(1,781)	(1,718)	(1,274)
Financial guarantees and commitments	(22)	(22)	(22)	(07)
Increase in provisions	(32)	(36)	(32)	(27)
Reversal of previous provisions	64	66	66	62
Total	32	30	34	35
Total credit losses, net	(2,393)	(1,751)	(1,684)	(1,239)

Unlike the balance sheet, which shows a snapshot of assets and liabilities at the end of each period, the credit losses in the income statement reflect provisions for future losses and realized losses associated with Klarna's operating activities during the period, including consumer credit losses, merchant counterparty losses, and other related credit losses.

Credit losses, net as a percentage of GMV was 0.46% (H123: 0.39%).

## Note 8 Loans to the public

	Grou	ıp	Parent Company		
	30 Jun 2024	31 Dec 2023	30 Jun 2024	31 Dec 2023	
Loans to the public	93,332	89,602	92,799	83,867	
Allowance for credit losses	(3,413)	(3,494)	(2,723)	(2,909)	
Total	89,919	86,108	90,076	80,958	

For the fair value amounts, see note 12.

Loans to the public of SEK 89.9bn as at June 30, 2024 (86.1bn as at December 31, 2023) are loans still owed. This balance is only partially comparable to credit losses on the income statement as the income statement reports all activity during the period (year), while the balance sheet is a snapshot of lending outstanding as at each period end.

# Note 9 Debt securities issued

	Grou	ıp	Parent Company		
	30 Jun 2024	31 Dec 2023	30 Jun 2024	31 Dec 2023	
Senior unsecured bonds	1,500	451	1,500	451	
Commercial papers	212	200	212	200	
Total	1,712	651	1,712	651	

During 2024, related to Senior unsecured bonds, a total of SEK 1,500m nominal of notes has been issued under the Klarna Bank Medium Term Notes program, whereas a nominal of SEK 364m has matured and SEK 84m has been repurchased and cancelled.

For the fair value amounts, see note 12.

### Note 10 Other liabilities

	Gro	oup	Parent Company		
	30 Jun 2024	31 Dec 2023	30 Jun 2024	31 Dec 2023	
Accounts payable	182	414	96	206	
Personnel related taxes	151	80	133	61	
Liabilities to group companies	4,587	7,208	10,534	14,276	
Current tax liabilities	153	177	137	105	
Liabilities to retailers	11,522	8,479	10,253	7,444	
Derivatives	377	268	377	268	
Lease liabilities	1,094	1,234	920	1,047	
Other liabilities	1,207	1,313	809	713	
Total	19,273	19,173	23,259	24,120	

Klarna Bank AB (publ) has received a line of credit from its parent company Klarna Holding AB (publ). The credit liability amounted to SEK 3,025m as of June 30, 2024 (6,773m as at December 31, 2023) and is included in Liabilities to group companies. The line of credit is ranked pari passu with all other unsecured indebtedness.

An amount of SEK 627m relating to cash received from customers pending allocation at June 30, 2023 has been reclassified from Other Liabilities to Deposits from the Public. This restatement applies to both Group and Parent.

For the fair value amounts, see note 12.

# Note 11 Pledged assets and contingent liabilities

	Gro	up	Parent Company		
	30 Jun 2024	31 Dec 2023	30 Jun 2024	31 Dec 2023	
Pledged assets					
Assets pledged for own liabilities					
Pledged loans to the public and credit institutions	149	2,775	149	2,775	
Other pledged assets	35	32	-	_	
Total	184	2,807	149	2,775	
Contingent liabilities and commitments					
Commitments	13,451	15,424	34,045	29,855	
Total	13,451	15,424	34,045	29,855	

Commitment to refund consumers in the event of returns to a defaulted retailer amounted to SEK 12,592m as at June 30, 2024 (14,747m as at December 31, 2023). Commitment to fund loans as at June 30, 2024 amounted to SEK 859m (677m as at December 31, 2023).

### Fair value of financial assets and liabilities Note 12

The Group's basis for establishing the fair value of financial assets and liabilities are presented below.

For Cash and balances with central banks the carrying amount is a reasonable approximation of the fair value.

Treasury bills chargeable at central banks, etc., Bonds and other interest-bearing securities, and repurchase agreements within Liabilities to credit institutions are valued in terms of the active market prices.

Carrying amount for Loans to credit institutions and Loans to the public are assumed to be approximations of fair value. Fair value on short-term (<1 year) loans is equivalent to their booked value since the effect of discounting is insignificant.

The fair value for Other shares and participations is based on quoted market prices where available or valuation techniques using unobservable data (see note 13 Classification of financial assets and liabilities for further detail on basis).

For derivatives the fair value is based upon input parameters which are observable from independent and reliable market data sources.

For Other assets and liabilities (excluding derivatives) and Prepaid and accrued expenses and income the fair value is the carrying amount of these financial instruments as they are short term in nature.

The carrying value for Liabilities to credit institutions generally approximates the fair value.

The calculation of fair value of Deposits from the public is based on Level 2 input using observable market data. Deposits from the public are grouped into maturity buckets and thereafter the net present value is calculated based on the remaining maturity and the corresponding interest rate.

Fair value of issued Debt securities and Subordinated liabilities are determined using the quoted market price at the balance sheet date where available (in the case of level 1) or using observable inputs (in the case of level 2).

The below fair values are calculated for disclosure purposes only.

Group	Fair value	30 Jun 2024 Carrying amount	Difference	Fair value	31 Dec 2023 Carrying amount	Difference
Assets						
Cash and balances with central banks	31,061	31,061	-	22,028	22,028	
Treasury bills chargeable at central banks, etc.	12,976	13,122	(146)	7,021	7,267	(246)
Loans to credit institutions	3,955	3,955	-	4,500	4,500	-
Loans to the public	89,919	89,919	-	86,108	86,108	-
Bonds and other interest-bearing securities	296	304	(8)	492	506	(14)
Other shares and participations	469	469	-	345	345	-
Other assets	395	395	-	421	421	
Other assets (derivatives)	12	12	-	585	585	-
Prepaid expenses and accrued income	635	635	_	582	582	_
Total	139,718	139,872	(154)	122,082	122,342	(260)

Group	Fair value	30 Jun 2024 Carrying amount	Difference	Fair value	31 Dec 2023 Carrying amount	Difference
Liabilities						
Liabilities to credit institutions	1,747	1,747	-	1,636	1,636	-
Deposits from the public	107,191	106,323	868	97,365	97,096	269
Debt securities issued	1,719	1,712	7	648	651	(3)
Other liabilities	18,483	18,483	-	18,523	18,523	-
Other liabilities (derivatives)	377	377	-	268	268	-
Accrued expenses and prepaid income	3,911	3,911	_	3,563	3,563	-
Total	133,428	132,553	875	122,003	121,737	266

	3	0 Jun 2024			31 Dec 2023	
Parent Company	Fair value	Carrying amount	Difference	Fair value	Carrying amount	Difference
Assets						
Cash and balances with central banks	31,061	31,061	-	22,028	22,028	-
Treasury bills chargeable at central banks, etc.	12,976	13,122	(146)	7,021	7,267	(246)
Loans to credit institutions	1,860	1,860	-	1,880	1,880	-
Loans to the public	90,076	90,076	-	80,958	80,958	-
Bonds and other interest-bearing securities	296	304	(8)	492	506	(14)
Other shares and participations	469	469	-	345	345	-
Other assets	1,561	1,561	-	8,157	8,157	-
Other assets (derivatives)	12	12	-	585	585	-
Prepaid expenses and accrued income	845	845	-	284	284	-
Total	139,156	139,310	(154)	121,750	122,010	(260)

	30	Jun 2024			31 Dec 2023		
Parent Company	Fair value	Carrying amount	Difference	Fair value	Carrying amount	Difference	
Liabilities							
Liabilities to credit institutions	990	990	-	1,264	1,264	-	
Deposits from the public	106,896	106,028	868	97,058	96,789	269	
Debt securities issued	1,719	1,712	7	648	651	(3)	
Other liabilities	22,512	22,512	-	23,571	23,571	-	
Other liabilities (derivatives)	377	377	-	268	268	-	
Accrued expenses and prepaid income	3,500	3,500	-	2,962	2,962		
Total	135,994	135,119	875	125,771	125,505	266	

### Classification of financial assets and liabilities into Note 13 measurement categories

Group 30 Jun 2024	Fair value through profit or loss	Amortized cost	Non-financial assets	Tota
Assets				
Cash and balances with central banks	-	31,061	-	31,061
Treasury bills chargeable at central banks, etc.	-	13,122	-	13,122
Loans to credit institutions	-	3,955	-	3,95
Loans to the public	-	89,919	-	89,919
Bonds and other interest-bearing securities	-	304	-	304
Other shares and participations	469	-	-	469
Intangible assets	-	-	10,603	10,60
Tangible assets	-	-	1,136	1,13
Deferred tax assets	-	-	310	31
Other assets	12	395	1,589	1,99
Prepaid expenses and accrued income	-	635	391	1,02
Total	481	139,391	14,029	153,90
Group 30 Jun 2024	Fair value through profit or loss	Amortized cost	Non-financial liabilities	Tota
Liabilities				
Liabilities to credit institutions	-	1,747	-	1,74
Deposits from the public	-	106,323	-	106,32
Debt securities issued	-	1,712	-	1,71
Deferred tax liabilities	×	-	7	·
Other liabilities	377	18,483	413	19,27
			0	
Accrued expenses and prepaid income	-	3,911	9	3,92
Accrued expenses and prepaid income Provisions	-	3,911 -	9	3,92( 9:

# Classification of financial assets and liabilities into measurement categories

Group				
31 Dec 2023	Fair value through profit or loss	Amortized cost	Non-financial assets	Total
Assets				
Cash and balances with central banks	-	22,028	-	22,028
Treasury bills chargeable at central banks, etc.	-	7,267	-	7,267
Loans to credit institutions	-	4,500	-	4,500
Loans to the public	-	86,108	-	86,108
Bonds and other interest-bearing securities	-	506	-	506
Other shares and participations	345	-	-	345
Intangible assets	-	-	11,063	11,063
Tangible assets	-	-	1,228	1,228
Deferred tax assets	-	-	282	282
Other assets	585	421	1,792	2,798
Prepaid expenses and accrued income	) <b>–</b> .	582	276	858
Total	930	121,412	14,641	136,983

Group		Amortized	Non-financial	
31 Dec 2023	Fair value through profit or loss	cost	liabilities	Total
Liabilities				
Liabilities to credit institutions	-	1,636	-	1,636
Deposits from the public	-	97,096	-	97,096
Debt securities issued	-	651	-	651
Deferred tax liabilities		-	5	5
Other liabilities	268	18,523	382	19,173
Accrued expenses and prepaid income	-	3,563	23	3,586
Provisions	-	-	128	128
Total	268	121,469	538	122,275

# Classification of financial assets and liabilities into measurement categories

Parent Company 30 Jun 2024	Fair value through profit or loss	Amortized cost	Non-financial assets and shares and participations in group companies	Total
Assets				
Cash and balances with central banks	-	31,061	-	31,061
Treasury bills chargeable at central banks, etc.	-	13,122	-	13,122
Loans to credit institutions	-	1,860	-	1,860
Loans to the public	-	90,076	-	90,076
Bonds and other interest-bearing securities	-	304	-	304
Shares and participations in group companies	-	-	14,475	14,475
Other shares and participations	469	-	-	469
Intangible assets	-	-	2,301	2,301
Tangible assets	-	-	994	994
Deferred tax assets	-	-	92	92
Other assets	12	1,561	529	2,102
Prepaid expenses and accrued income	-	845	301	1,146
Total	481	138,829	18,692	158,002

Parent Company	Fair value through	Amortized	Non-financial	
30 Jun 2024	profit or loss	cost	liabilities	Total
Liabilities				
Liabilities to credit institutions	-	990	-	990
Deposits from the public	-	106,028	-	106,028
Debt securities issued	-	1,712	-	1,712
Deferred tax liabilities	-	-	6	6
Other liabilities	377	22,512	370	23,259
Accrued expenses and prepaid income	-	3,500	4	3,504
Provisions	-	-	82	82
Total	377	134,742	462	135,581

# Classification of financial assets and liabilities into measurement categories

Parent Company 31 Dec 2023	Fair value through profit or loss	Amortized cost	Non-financial assets and shares and participations in group companies	Total
Assets				
Cash and balances with central banks	-	22,028	-	22,028
Treasury bills chargeable at central banks, etc.	-	7,267	-	7,267
Loans to credit institutions	-	1,880	-	1,880
Loans to the public	-	80,958	-	80,958
Bonds and other interest-bearing securities	-	506	-	506
Shares and participations in group companies	-	-	15,465	15,465
Other shares and participations	345	-	-	345
Intangible assets	-	-	2,692	2,692
Tangible assets	-	-	1,075	1,075
Deferred tax assets	-	-	67	67
Other assets	585	8,157	551	9,293
Prepaid expenses and accrued income	-	284	183	467
Total	930	121,080	20,033	142,043

Parent Company	- • • • •			
31 Dec 2023	Fair value through profit or loss	Amortized cost	Non-financial liabilities	Total
Liabilities				
Liabilities to credit institutions	-	1,264	-	1,264
Deposits from the public	-	96,789	-	96,789
Debt securities issued	-	651	-	651
Deferred tax liabilities	-	-	4	4
Other liabilities	268	23,571	281	24,120
Accrued expenses and prepaid income	-	2,962	11	2,973
Provisions	-	-	118	118
Total	268	125,237	414	125,919

On June 24, 2024, Klarna announced the divestment of Klarna Checkout ("KCO"), which resulted in a reclassification of the KCO operation as held for sale. Klarna measures the asset group classified as held for sale at the lower of its carrying amount and fair value less costs to sell. See further in note 16.

# Classification of financial assets and liabilities into measurement categories

### Financial assets and liabilities – measurement

For financial assets and liabilities measured at fair value the Group uses different methods to determine the fair value. The methods are divided into three levels in accordance with IFRS 13.

### Level 1

Level 1 in the fair value hierarchy consists of assets and liabilities where the inputs used in the valuation are unadjusted quoted prices from active markets for identical assets or liabilities. This category includes certain investments in other shares and participations.

### Level 2

Level 2 consists of assets and liabilities where the inputs that are used for valuation and are significant, are derived from directly or indirectly observable market data available over the entire period of the instrument's life. Such inputs include quoted prices for similar assets or liabilities in active markets, quoted prices for identical instruments in inactive markets and observable inputs other than quoted prices such as interest rates and yield curves, implied volatilities, and credit spreads. This is for example the case for derivatives within other assets and other liabilities where active markets supply the input to the valuation.

### Level 3

Level 3 includes estimated values based on assumptions and assessments where one or more significant inputs are not based on observable market information. Level 3 is used for certain items within other shares and participations and for certain items in debt securities in issue.

The following table shows the financial assets and liabilities measured at fair value, divided into the three valuation levels. No transfers between levels have been made during the period.

Group				
30 Jun 2024	Level 1	Level 2	Level 3	Total
Financial assets				
Other shares and participations	193	-	276	469
Other assets (derivatives)	-	12	-	12
Total	193	12	276	481
Financial liabilities				
Debt securities issued	-	-	-	-
Other liabilities (derivatives)	-	377	-	377
Total	-	377	-	377
Group				
31 Dec 2023	Level 1	Level 2	Level 3	Total
Financial assets				
Other shares and participations	81	-	264	345
Other assets (derivatives)	-	585	-	585

Total

### **Financial liabilities**

Debt securities issued

Other liabilities (derivatives)

Total

Level 1	Level 2	Level 3	Total
81	×	264	345
-	585	-	585
81	585	264	930
-	-	-	-
-	268	-	268
-	268	-	268

# Classification of financial assets and liabilities into measurement categories

Parent Company				
30 Jun 2024	Level 1	Level 2	Level 3	Total
Financial assets				
Loans to the public	-	-	-	-
Other shares and participations	193	-	276	469
Other assets (derivatives)	-	12	-	12
Total	193	12	276	481
Financial liabilities				
Other liabilities (derivatives)	-	377	-	377
Total	-	377	-	377

Parent Company				
31 Dec 2023	Level 1	Level 2	Level 3	Total
Financial assets				
Loans to the public	-	-	-	-
Other shares and participations	81	-	264	345
Other assets (derivatives)	-	585	-	585
Total	81	585	264	930
Financial liabilities				
Other liabilities (derivatives)	-	268	-	268
Total	-	268	-	268

# Classification of financial assets and liabilities into measurement Classification of financial assets and liabilities into measurement categories

### Movements in Level 3

The following tables show a reconciliation of the opening and closing balances of Level 3 financial assets and liabilities which are recorded at fair value.

Balance a	s at January 1, 2024	
Gain/loss	in income statement <sup>1</sup>	
of whi	ch: unrealized gain/loss	
Impact of	foreign exchange movements	
Balance a	s at June 30, 2024	
Group		
	s at January 1, 2023	
Balance a	<b>s at January 1, 2023</b> in income statement <sup>1</sup>	
<b>Balance a</b> Gain/loss		
<b>Balance a</b> Gain/loss of whi	in income statement <sup>1</sup>	
<b>Balance a</b> Gain/loss of whi	in income statement <sup>1</sup> ch: unrealized gain/loss ch: realized gain/loss	
Balance a Gain/loss of whi of whi Repurcha	in income statement <sup>1</sup> ch: unrealized gain/loss ch: realized gain/loss	

<b>Financial liabilities</b>	Financial assets	
Debt securities issued <sup>2</sup>	Other shares and participations	
-	264	
-	(1)	
-	(1)	
	13	
-	276	

Financial liabilities Debt securities issued <sup>2</sup>	Financial assets Other shares and participations	
539	271	
(211)	1	
-	1	
(211)	-	
(331)	-	
3	(8)	
-	264	

ncluded in Net result from financial transactions.

# Classification of financial assets and liabilities into measurement categories

Parent Company	Financial	assets
	Other shares and participations	Loans to the public <sup>2</sup>
Balance as at January 1, 2024	264	-
Gain/loss in income statement <sup>1</sup>	(1)	-
of which: unrealized gain/loss	(1)	-
Impact of foreign exchange movements	13	-
Balance as at June 30, 2024	276	-

Parent Company	Financial assets		
	Other shares and participations	Loans to the public <sup>2</sup>	
Balance as at January 1, 2023	271	486	
Gain/loss in income statement <sup>1</sup>	1	(13)	
of which: unrealized gain/loss	1	(13)	
Conversion	-	(475)	
Impact of foreign exchange movements	(8)	2	
Balance as at December 31, 2023	264	-	

<sup>1</sup> Fair value gains and losses recognized in the income statement are included in Net result from financial transactions. <sup>2</sup> The value of Loans to the public has been established using valuation models.

The Group uses a range of unobservable inputs and valuation techniques such as the current interest rate, equity markets, expected future cash flows and options models to determine the fair value of level 3 financial instruments.

The impact of a 10% increase in the valuation of Other shares and participations would increase assets by SEK 28m (27m). The impact of a 10% decrease would decrease assets by SEK 28m (27m).

### Note 14 Information on related parties

### Group and Parent Company

The following are defined as related parties: all companies within the Group, shareholders with significant influence, board members of Klarna Holding AB (publ) and Klarna Bank AB (publ), key management personnel, as well as close family members of and companies significantly influenced by such board members or key management personnel.

During the period, there have been normal business transactions between companies in the Group and agreed remuneration has been paid to the CEO, Board of directors and other management personnel.

### Capital adequacy and leverage ratio Note 15

### **Capital adequacy regulations**

Capital adequacy refers to the ability of an institution's Own Funds to cover the risk it is exposed to. Within the EU the capital adequacy requirements are contained in the Capital Requirements Directive (CRD) and Capital Requirements Regulation (CRR), both implemented in 2014. These regulations are based on the global capital adequacy standards Basel II and III, and define minimum requirements for total own funds in relation to risk-weighted exposure amounts (Pillar I), rules for the Internal Capital Adequacy Process and Internal Liquidity Adequacy Assessment Process "ICLAAP" as well as the Supervisory Review and Evaluation Process "SREP" (Pillar II), and rules for disclosures on risk, capital adequacy among others. (Pillar III).

The information about capital adequacy in this document is based on the Swedish Financial Supervisory Authority regulations (FFFS 2008:25 and FFFS 2014:12). Other disclosures required under Pillar III as well as the Capital adequacy reports are published on Klarna's homepage www.klarna.com.

### **Common Equity Tier 1 capital**

Klarna Holding AB (publ) reported a CET1 capital amount of SEK 11,220m as of June 30, 2024 (11,632m as of December 31, 2023).

During H1 2024, Common Equity Tier 1 for the consolidated situation of Klarna Holding AB (publ) decreased by SEK 412m mainly from operating losses incurred during the period (SEK -267m), and a reduction in the IFRS9 transitional relief (SEK -270m) due to the updated dynamic factor of 2024.

### **Additional Tier 1 capital**

On March 25, 2022 Klarna Bank AB (publ) issued SEK 276m Additional Tier 1 capital instruments. The instruments have a floating coupon rate corresponding to STIBOR 3M plus 7% per annum. The securities were offered to a limited number of large Nordic investors and the first call date is March 25, 2027.

On February 1, 2024 Klarna Holding AB (publ) issued SEK 1.5bn Additional Tier 1 capital instruments. The instruments have a floating coupon rate corresponding to STIBOR 3M plus 9.5% per annum. The securities were offered to a number of large Nordic investors and the first call date is February 1, 2029.

### **Subordinated liabilities**

On May 16, 2023, Klarna Holding AB (publ) issued SEK 500m subordinated notes due 2033. The notes have a floating coupon rate corresponding to STIBOR 3M plus 7.5% per annum. The notes were offered to a limited number of large Nordic investors and the first call date is May 16, 2028.

On August 16, 2023, Klarna Holding AB (publ) issued SEK 250m subordinated notes due 2033. The notes have a floating coupon rate corresponding to STIBOR 3M plus 7.5% per annum. The notes were offered to a limited number of large Nordic investors and the first call date is August 16, 2028.

On April 19, 2024, Klarna Holding AB (publ) issued USD 100m subordinated notes due 2034. The notes have a floating coupon rate corresponding to SOFR (Index) plus 7% per annum. The notes were allocated to a limited number of large international investors and the first call date is April 19, 2029.

The three subordinated notes are eligible for inclusion as Tier 2 capital in accordance with current regulations.

### Consolidated situation and methods for calculating minimum requirements

In accordance with capital adequacy regulations, the consolidated situation is made up of Klarna Holding AB (publ) (Klarna Bank AB (publ)'s parent company) and its subsidiaries. All subsidiaries are fully consolidated in the Group. Klarna Bank AB (publ) is a registered bank under the supervision of the Swedish Financial Supervisory Authority (Finansinspektionen). Klarna Bank AB (publ) uses the standardized method for calculating the minimum capital requirements for credit, as well as market risk, and the alternative standardized approach for operational risk regarding Klarna Bank AB (publ) and its consolidated situation. The approval for calculating minimum capital requirement for operational risk using the alternative standardized approach was granted by the Finansinspektionen in December 2019.

# Capital adequacy and leverage ratio

### **Pillar II Requirements and Guidance**

Pillar II requirements cover risks that are not or are insufficiently covered by Pillar I and are determined by the Swedish Financial Supervisory Authority (SFSA) as the result of its periodic Supervisory Risk Evaluation Process (SREP). From September 29, 2023, Klarna Group's Pillar II requirements were 0.94% of the risk exposure amount.

Pillar II Guidance is the level of capital that the SFSA assesses to be a suitable level for each bank to hold to cover, for example, risks or aspects of risks and manage future stressed situations. From September 29, 2023, Klarna's Pillar II Guidance amount is set to 3.5% of the risk exposure amount.

# The Internal Capital Adequacy Assessment Process and Internal Liquidity Adequacy Assessment Process (Pillar II)

The objective of the Internal Capital Adequacy Assessment Process and Internal Liquidity Adequacy Assessment Process (ICLAAP) is to ensure that Klarna clearly and correctly identifies, assesses and manages all risk to which it is exposed. The process considers the financial resources required to cover such risk, and to ensure that Klarna has access to sufficient capital and liquidity to support its business strategy over the coming planning horizon with regards to different market conditions. The main governing document for the ICLAAP is the ICLAAP policy. In this document, Klarna's board defines the responsibilities, processes and rules of the ICLAAP. The ICLAAP report is updated at least yearly.

The internally assessed capital requirement is based on the minimum capital requirement under Pillar I, the capital requirement for risks managed under Pillar II and the combined buffer requirements. The internally assessed capital required as per June 30, 2024 amounts to SEK 11,969m (SEK 11,513m as per December 31, 2023) for Klarna Bank AB (publ) and SEK 9,651m for the consolidated situation (SEK 9,074m as per December, 31 2023). Klarna thereby has sufficient capital to cover for required capital under Pillar I and Pillar II, including combined buffer requirements.

### **Capital Buffer Requirements**

As at June 30, 2024, Klarna was subject to a Capital conservation buffer of 2.5% and to a Countercyclical capital buffer of 1.06% of the risk exposure amount for the consolidated situation (0.98% as of December 31, 2023), and 1.05% of the risk exposure amount for Klarna Bank AB (publ) (1.04% as of December 31, 2023).

### Capital adequacy disclosure

Capital adequacy disclosures in accordance with the requirements in Commission Implementing Regulation (EU) No 2021/637 and the Swedish Financial Supervisory Authority (Finansinspektionen) requirements FFFS 2014:12 can be found in Klarna's Capital adequacy reports.

### **IFRS 9 transitional adjustments**

From January 1, 2018, Klarna applied the transitional rules in accordance with article 473a of the European Union regulation no 575/2013 in order to phase in the effect on the capital when applying IFRS 9. The capital adequacy calculations are adjusted with one dynamic and two static amounts over a period spanning 5 years.

As of January 1, 2023, the capital adequacy calculations were modified to include the dynamic component only, as the static component is zero from January 1, 2023 onwards.

### Excess subsidiary capital deduction

In accordance with Article 85 and 87 of CRR Klarna Bank AB (publ)'s Tier 1 and Tier 2 capital can only be included in the capital base of Klarna Holding Group with the share required to cover the minimum capital requirements of Klarna Bank AB (publ). As of June 30, 2024, an amount of SEK 1,636m Additional Tier 1 capital instruments issued by Klarna Bank AB (publ) were included in the Own funds of Klarna Holding AB (publ) consolidated.

### Capital adequacy information

30

Own funds, total risk exposure amount and total leverage ratio exposure Common Equity Tier 1 capital Tier 1 capital Own funds Total risk exposure amount Total leverage ratio exposure Capital adequacy analysis Common Equity Tier 1 capital ratio Tier 1 capital ratio Total capital ratio Leverage ratio Requirements Overall capital requirement (OCR) ratio of which: Pillar II requirement of which: capital conservation buffer requirement of which: countercyclical buffer requirement CET1 available after meeting the total SREP own funds requirements (%) OCR and Pillar II Guidance (P2G) of which: P2G Exposure amounts for credit risk according to the standardized approach Credit risk including counterparty credit risk of which: central governments or central banks of which: regional governments or local authorities of which: public sector entities of which: multilateral development banks of which: International organisations of which: institutions of which: corporates of which: retail of which: exposures in default of which: covered bonds of which: equity of which: other items Total exposure amount Risk exposure amounts according to the standardized approach Credit risk including counterparty credit risk of which: institutions of which: corporates of which: retail of which: exposures in default of which: covered bonds of which: equity of which: other items Securitization positions Market risk of which: foreign exchange risk

### Operational risk

Credit valuation adjustments

Total risk exposure amount

	ed situation		Klarna Bank AB (publ)			
un 2024	31 Dec 2023	30 Jun 2024	31 Dec 2023			
11,220	11,632	19,529	14,544			
12,856	11,809	19,805	14,820			
14,696	12,560	19,805	14,820			
75,371	71,794	93,232	90,210			
148,533	131,831	162,473	145,722			
14.9%	16.2%	20.9%	16.1%			
17.1%	16.4%	21.2%	16.4%			
19.5%	17.5%	21.2%	16.4%			
8.7%	9.0%	12.2%	10.2%			
12.5%	12.4%	12.7%	12.7%			
0.9%	0.9%	1.1%	1.1%			
2.5%	2.5%	2.5%	2.5%			
1.1%	1.0%	1.0%	1.0%			
9.9%	11.2%	15.8%	11.0%			
16.0%	15.9%	12.7%	12.7%			
3.5%	3.5%	0.0%	0.0%			
132,217	115,018	143,853	127,341			
35,733	23,192	35,361	22,863			
5,001	2,683	5,001	2,683			
1,097	1,163	1,097	1,163			
2,145	1,777	2,145	1,777			
935	1,102	935	1,102			
4,602	5,910	2,491	3,158			
9,403	9,440	27,449	22,687			
68,005	63,938	50,550	51,787			
639	567	640	565			
304	506	304	506			
469	345	14,945	15,810			
3,884	4,395	2,935	3,240			
132,217	115,018	143,853	127,341			
66,988	64,479	84,849	82,197			
920	1,182	498	632			
9,134	9,151	27,188	22,396			
51,003	47,953	37,913	38,840			
709	620	788	731			
30	51	30	51			
883	742	15,359	16,207			
4,309	4,780	3,073	3,340			
1,431	1,445	1,431	1,445			
2,314	1,217	2,036	1,637			
2,314	1,217	2,036	1,637			
4,535	4,535	4,813	4,813			
103	118	103	118			
75,371	71,794	93,232	90,210			

	Consolidated situation		Klarna Bank AB (publ)	
	30 Jun 2024	31 Dec 2023	30 Jun 2024	31 Dec 2023
I minimum capital requirements				
lit risk including counterparty credit risk	5,359	5,158	6,788	6,576
which: institutions	74	95	40	51
which: corporates	731	732	2,175	1,791
which: retail	4,080	3,836	3,033	3,107
which: exposures in default	57	50	63	59
which: covered bonds	2	4	2	4
which: equity	71	59	1,229	1,297
which: other items	344	382	246	267
uritization positions	114	116	114	116
ket risk	185	97	163	131
which: foreign exchange risk	185	97	163	131
rational risk	363	363	385	385
lit valuation adjustments	8	9	8	9
l minimum capital requirement	6,029	5,743	7,458	7,217
funds disclosure	0,020	0,1.10	.,	.,
mon Equity Tier 1 capital: instruments and rves				
tal instruments and the related share premium				
punts	42,095	42,089	40,687	35,317
ined earnings	(20,917)	(18,559)	(20,937)	(17,717)
umulated other comprehensive income (and other rves)	1,009	590	1,404	1,276
mon Equity Tier 1 capital before regulatory stments	22,187	24,120	21,154	18,876
mon Equity Tier 1 capital: regulatory adjustments				
tional value adjustments	(1)	(1)	(1)	(1)
ngible assets (net of related tax liability)	(10,470)	(10,288)	(1,390)	(1,414)
es for the current period	(267)	(2,332)	-	(3,028)
9 transitional adjustments to CET1 Capital	225	496	192	449
rred tax assets rely on future profitability	(28)	(25)	-	-
uritization positions alternatively subject to a	()	()		
% risk weight	(426)	(338)	(426)	(338)
l regulatory adjustments to Common Equity Tier 1 1) capital	(10,967)	(12,488)	(1,625)	(4,332)
mon Equity Tier 1 (CET1) capital	11,220	11,632	19,529	14,544
itional Tier 1 (AT1) capital instruments				
tal instruments and the related share premium				
ounts	1,500	-	276	276
which: classified as equity under applicable ccounting standards	1,500		276	276
ifying Tier 1 capital included in consolidated AT1				
tal issued by subsidiaries and held by third parties	136	177	-	-
I Additional Tier 1 (AT1) capital instruments	1,636	177	276	276
1 capital	12,856	11,809	19,805	14,820
2 (T2) capital instruments				
tal instruments and the related share premium punts	1,840	751	-	-
ifying own funds instruments included in solidated T2 issued by subsidiaries and held by				
l party	-	-	-	-
I Tier 2 (T2) capital instruments	1,840	751	-	-
	1,840 14,696	751 12,560	- 19,805	

# Note 16 Assets and liabilities classified as held for sale

On June 24, 2024, Klarna announced the divestment of Klarna Checkout ("KCO") to a consortium of investors with expected closing on October 1, 2024. Based on the divestment and the signed share purchase agreement ("SPA"), the assets and liabilities to be sold were therefore classified as held for sale in the consolidated statement of financial position as of June 30, 2024.

KCO is a shopping solution that provides consumers and merchants with a personalized shopping experience, ranging from an address module and payment selector to a purchase button and an unobtrusive approval process. KCO includes several different payment options, both Klarna's proprietary products, and other non-Klarna payment options, offered via or supported by third-party payment option providers.

The consolidated statements of financial position as of June 30, 2024, presents assets and liabilities to be disposed of as held for sale, comparative periods are not restated in accordance with IFRS 5. Currently, KCO is an integrated offering within Klarna. All contracts, assets, liabilities, and employees related to KCO are to transfer from Klarna Bank AB (publ) to a newly established company prior to closing. The transfer is expected to complete through a business transfer agreement. The transaction includes around 24,000 KCO merchants with more than SEK 145bn in Gross merchandise volume (GMV) and net revenue of SEK 1,491m for fiscal year 2023, ten related full time employees and the core checkout technology. The newly established company will thereafter be divested to the Buyers under the SPA.

The following table presents information related to the major classes of assets and liabilities that are classified as held for sale in the consolidated balance sheet.

### Net liabilities classified as held for sale

Goodwill of SEK 213m has been allocated to KCO measured on the basis of the relative values of the operation disposed of and the portion of the cash-generating unit being retained by Klarna. Besides this, other material assets and liabilities related to KCO consists of Merchant receivables of SEK 85m, Merchant liabilities of SEK 1,100m and other accrued expenses related to payroll, social charges among others of SEK 23m. Determining amounts related to KCO involves elements of management estimates and judgment.

The fair value, based on the purchase price in the SPA, exceeds the carrying value of the KCO assets and accordingly no impairment loss has been recognized on the classification as held for sale as of June 30, 2024. Klarna determined that the operation of its KCO part of the business did not meet the criteria to be classified as discontinued operations under IFRS as it is not a major business line or a geographic area of operations and KCOs operations or cash-flows have historically not been clearly distinguishable.

30 Jun 2024
85
 213
298
(1,100)
(23)
(1,123)

### (825)

# Note 17 Significant events after the end of the reporting period

No significant events have occurred after the closing date.

# **CEO's affirmation**

The CEO certifies that this interim report provides a fair overview of the Parent Company's and the Group's operations, their financial position and results, and describes material risks and uncertainties that the Parent Company and other companies in the Group are facing.

Stockholm, August 26, 2024

Sebastian Siemiatkowski CEO

## **Further information**

For more information, visit the Company website at **www.klarna.com** or contact:

Press: press@klarna.com Investors: investorrelations@klarna.com

Klarna Holding AB (publ) Sveavägen 46 111 34 Stockholm Sweden Phone: +46 8 120 120 00 Corp. ID: 556676-2356

The information in this report is such that the subsidiary Klarna Bank AB (publ) is obliged to make public under the EU Market Abuse Regulation and the Securities Market Act. This information was submitted for publication, through the agency of the contact persons set out above, on August 27, 2024 at 11:45 a.m. CET.

# **Definitions and Abbreviations**

### Adjusted operating income (loss)\*

Adjusted operating income (loss) excludes items that are not directly related to the company's core operating performance, and thus we believe is a key metric for understanding our core profitability.

Adjusted operating income (loss) is defined as the Operating result in accordance with IFRS, excluding (a) Restructuring costs, (b) Share-based payments and related payroll taxes, (c) Depreciation and amortization, and (d) Other income (expense).

### **Capital requirement**

Total assets and off-balance sheet items, risk-weighted according to the capital adequacy rules for credit and market risk. The operational risks are measured and added as risk exposure amount.

### **Common Equity Tier 1 capital**

Common Equity Tier 1 (CET1) capital is the highest quality regulatory capital as it absorbs losses as soon as they happen. It includes equity excluding proposed dividend, deferred taxes and intangible assets and certain other regulatory adjustments defined in Regulation (EU) No 575/2013 (CRR) and EU 241/2014.

### **CET1** ratio

A core measure of a bank's financial strength. This is calculated by dividing CET1 by risk exposure amounts (REAs). The higher the ratio the more reserves a bank has.

### Consumer

An individual or company using our services.

### Debt/equity ratio\*

Average liabilities adjusted for untaxed reserves in relation to average equity adjusted for untaxed reserves. The calculation of average liabilities and average equity is based on opening and closing balances for the reporting period.

### Equity/assets ratio\*

Equity adjusted for untaxed reserves as a percentage of total assets at the end of the reporting period.

### **Gross Merchandise Volume**

Value of products sold through Klarna platform.

### **Gross Profit\***

Klarna believes gross profit is the best indicator of the core profitability of the Group's business activities before the deduction of operating expenses. Gross profit is defined as Total net operating income in accordance with IFRS, including costs related to processing and servicing (within statutory metric, General administrative expenses) and consumer credit losses (within statutory metric, Credit losses, net). Costs of which are not directly related to revenue-generating activities within Interest expenses, Commission expenses and Net result from financial transactions are excluded.

### **Operating expenses\* and Adjusted operating expenses\***

Operating expenses are an alternative performance measure (APM). Operating expenses are defined as Total operating expenses before credit losses, in accordance with IFRS and non-consumer credit losses within Credit losses, net, as defined by IFRS. It excludes (a) Processing and servicing costs (within statutory metric, General administrative expenses), (b) Interest expenses, (c) Commission expenses, (d) Net result from financial transactions, and (e) Other income (expense) directly related to revenue-generating activities.

Adjusted operating expenses are an APM measure. Adjusted operating expenses are defined as Operating expenses excluding (a) Restructuring costs, (b) Share-based payments and related payroll taxes, and (c) Depreciation and amortization.

### Own funds (Total capital)

The sum of Tier 1 capital and Tier 2 capital.

### Return on assets\*

Net result for the last 12 months as a percentage of average total assets. The calculation of average total assets is based on opening and closing balances for the last 12 months.

### Return on equity\*

Operating result for the last 12 months as a percentage of average equity adjusted for untaxed reserves. The calculation of average equity is based on opening and closing balances for the last 12 months.

### **Restricted Stock Units**

Klarna's Restricted Stock Unit Program for employees, implemented in 2020.

## **Definitions and Abbreviations**

### **Revenue**\*

Revenue is an APM that illustrates the total income Klarna generates from transactions, prior to deduction of expenses. Klarna believes Revenue is the best indicator of how much value we are sustainably generating from our business and that this approach is in-line with our peers. Revenue is defined as IFRS Total net operating income excluding Commission expense, Interest expense, Net result from financial transactions and interest on liquidity assets not related directly to the core business. Interest on liquidity assets that are not directly related to the core business stems from Loans to credit institutions and Other Interest income (see note 4).

### Risk Exposure Amount (REAs)

Risk Exposure Amount refers to the total exposure of a bank, financial institution, or any other regulated entity to potential losses. It is the sum of credit risk, operational risk, market risk and the risk of a credit valuation adjustment.

### **Tier 1 capital**

The sum of Common Equity Tier 1 capital and Additional Tier 1 capital.

### Tier 2 capital

Subordinated liabilities, which are eligible for inclusion in the total capital.

### **Total capital ratio**

Total capital as a percentage of risk exposure amounts.

### Alternative Performance Measures (APM)\*

Alternative Performance Measures (APM) are financial measures of historical or future financial position, performance or cash flow that are not defined in applicable regulations (IFRS) or in the EU Capital Requirements Regulation and Directive CRR/CRD IV. APMs are used by Klarna when relevant to assess and describe Klarna's financial situation and provide additional relevant information and tools to enable analysis of Klarna's performance. APMs on return on equity and return on assets provide relevant information on the performance in relation to different investment measurements. All these measures may not be directly comparable with similar key measures presented by other companies.

# **Review report**

Klarna Bank AB (publ), corporate identity number 556737-0431

### Introduction

We have reviewed the interim consolidated financial statements for Klarna Bank AB (publ) as of June 30, 2024 and for the six months period then ended. The Board of Directors and the Managing Director are responsible for the preparation and presentation of this interim report in accordance with IAS 34 and the Annual Accounts Act for Credit Institutions and Securities Companies. Our responsibility is to express a conclusion on this interim report based on our review.

### Scope of review

We conducted our review in accordance with the International Standard on Review Engagements, ISRE 2410 *Review of Interim Financial Statements Performed by the Independent Auditor of the Entity*. A review consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with International Standards on Auditing and other generally accepted auditing standards in Sweden. The procedures performed in a review do not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

### Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the interim report is not prepared, in all material respects, in accordance with IAS 34 and the Annual Accounts Act for Credit Institutions and Securities Companies regarding the Group, and in accordance with the Annual Accounts Act for Credit Institutions and Securities Companies regarding the Parent Company.

Stockholm, August 26, 2024 Ernst & Young AB

Hamish Mabon Authorized Public Accountant