



# Interparking

Activity Report 2023



INTERPARKING IS A CO<sub>2</sub> NEUTRAL COMPANY SINCE 2015





# Strategic Report



**Interparking is one of the European leaders in the urban mobility sector. As well as offering convenient and secure car parks, we are growing a range of innovative products and services that meet the needs of major European cities. Every day, our teams help to facilitate travel in and around urban centres, focusing on three strategic priorities:**

- continuous improvement in the quality of our services;
- an innovative offer of mobility solutions to meet the challenges of cities;
- an environmentally-responsible policy.

Interparking is internationally active across nine European countries: Germany, Austria, Belgium, Spain, France, Italy, the Netherlands, Poland, and Romania.

Our 1,009 operations comprise a total of 433,236 parking spaces across Europe. If you were to line up all the vehicles parked in these spaces, the queue would stretch over 2,500 kilometres! A little more than the equivalent of the distance between Paris and Madrid.

To date, Interparking - a member of 9 car park federations - has obtained 255 European Standard Parking Awards.

These quality certifications acknowledge the hard work of our teams and guarantee our clients that they have made the right choice by parking at Interparking.

## Facilitating travel

Interparking offers convenient and accessible parking spaces in close proximity to transport hubs; most of our car parks provide easy access to other modes of transport such as bus, tram, metro, train, and bike hire points, facilitating traffic flow within cities.

To further enhance mobility in and around cities, Interparking is developing

a comprehensive range of services for our clients: digitised payments, reservation and subscription services, innovative solutions for cyclists, a tailored offering for electric and shared vehicles, and more...

## Partnering with stakeholders

Interparking has close partnerships with mobility stakeholders of all kinds and encourages regular engagement and ongoing dialogue. Our stakeholders - including users, local residents, airports, railway companies, cities, public authorities, and institutional clients - are engaged and consulted with when planning the mobility of tomorrow.

# Key figures: Environmental Responsibility



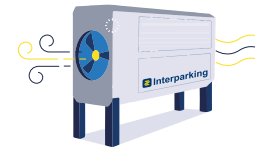
**100 %**

CO<sub>2</sub> neutral in 9 countries since 2015



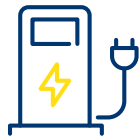
**7,889**

Tonnes of CO<sub>2</sub> offset



**126**

Fine particle neutralization systems have been deployed across Interparking sites



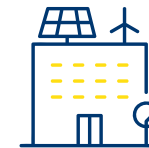
**5,605**

parking spaces dedicate to electric or hybrid vehicles



**1<sup>st</sup>**

company in Belgium to link its credit rate to its carbon impact



**85 %**

Interparking obtained a score of 85 % in the Global Real Estate Sustainability Benchmark (GRESB)



## Key Figures

# A resolutely european group

### Austria

8 cities  
41 sites  
11,976 off-street spaces  
551 on-street spaces

### Germany

187 cities  
438 sites  
99,498 off-street spaces  
19,918 on-street spaces

### Belgium

11 cities  
106 sites  
47,633 off-street spaces

### The Netherlands

33 cities  
118 sites  
60,197 off-street spaces

### France

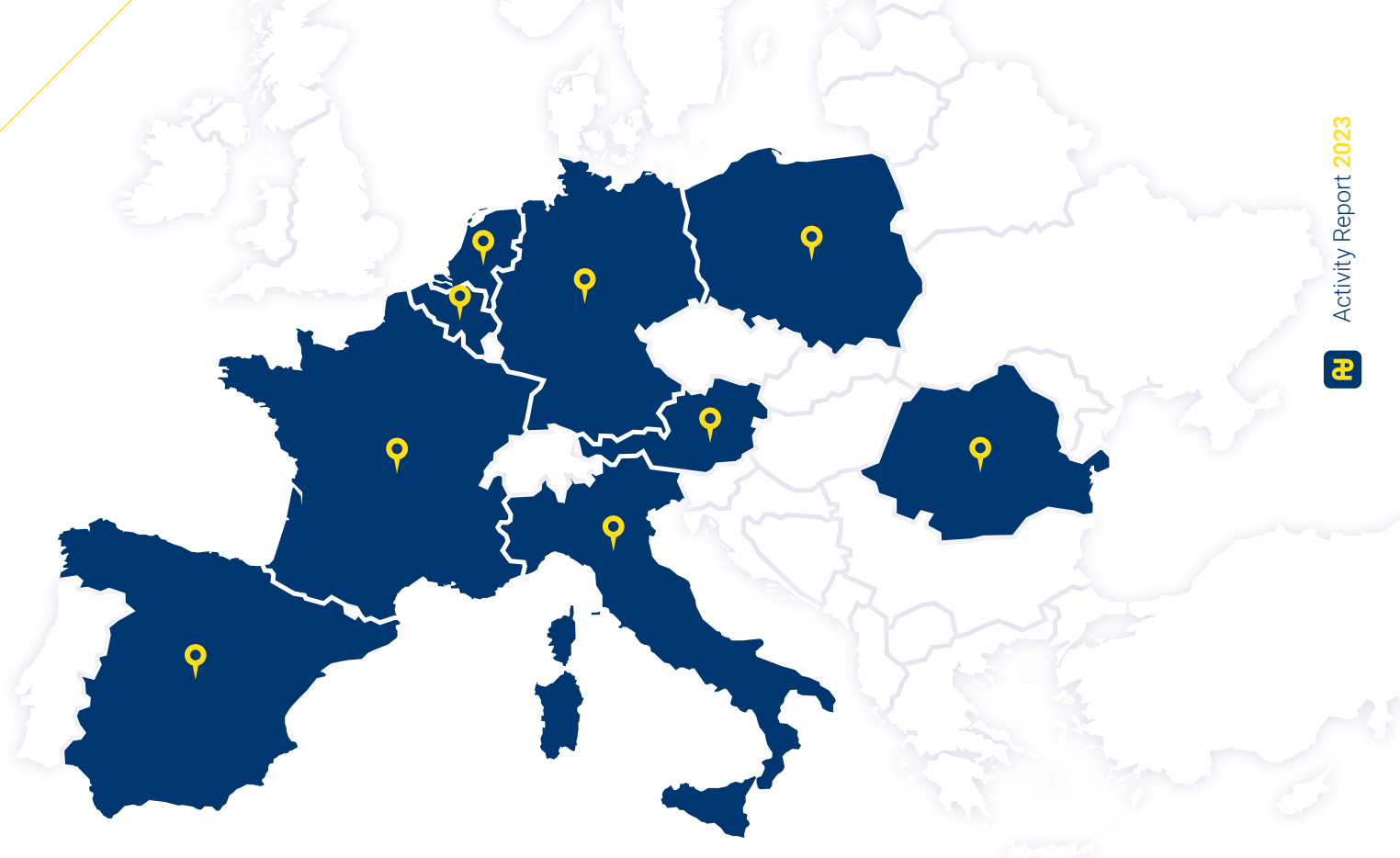
18 cities  
69 sites  
24,590 off-street spaces  
6,194 on-street spaces

### Italy

101 cities  
118 sites  
22,154 off-street spaces  
84,723 on-street spaces



**1,009**  
off-street  
& on-street sites



**Poland**

8 cities  
44 sites  
20,215 off-street spaces  
528 on-street spaces

**Romania**

2 cities  
6 sites  
4,465 off-street spaces

**Spain**

33 cities  
69 sites  
30,029 off-street spaces  
565 on-street spaces



**2,171**

employees



**255**

European Standard Parking  
Award certifications



**401**

cities



**100%**

CO<sub>2</sub> neutral in 9 countries  
since 2015



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## Interparking's 2023 performance

# Financial Growth and Sustainable Initiatives

In 2023, Interparking reported significant financial growth alongside strides in sustainability and technological innovation. The company saw its revenue and EBITDA reach new highs, while also expanding its electric vehicle charging infrastructure and introducing eco-friendly construction projects.

### As we look back on 2023, how would you describe this year for Interparking?

**RC:** It has been a notably strong year for us, marking a historic chapter in our journey towards innovation, sustainability, and unmatched customer service. Achieving record-breaking revenue and EBITDA, respectively of 554M € and 162,8M €, reflects the hard work of our team and the trust placed in us by our customers and partners.

### What were the key achievements for Interparking in 2023?

**RC:** A significant highlight was the expansion of electric vehicle charging stations across our parking facilities, aligning with our commitment to green mobility. 2023 also saw the launch and success of our Pcard app in several countries, enhancing customer interaction with our services, focusing on electric vehicle charging and improving ease of use and efficiency.

### How is Interparking contributing to the future of urban transportation?

**RC:** In parallel to the massive rollout of EV charging stations (from 2.413 to 5.605 spaces), our journey towards green mobility saw the introduction of a robotic EV charging system that was tested in our facilities. Our Pcard+ was also finalist at the Calypso Awards for Best Customer Service, emphasizing our commitment to seamless intermodal transportation solutions.

### Can you tell us about any innovative construction projects undertaken by Interparking?

**RC:** Absolutely. We inaugurated our first wooden structured parking facility in Bordeaux, a bold move towards eco-friendly construction. We also continued to roll out the lungs in the city, an innovative system for reducing fine and very fine dust particles.

### How does Interparking blend its rich history with the future?

**RC:** A prime example is the renovation of the Europa garage in Florence, also known as Interparking's most ancient car park. This project will not only benefit from cutting-edge technology but will also preserve its historical essence, beautifully marrying our past with the future.

### With sustainability being a key focus, how did Interparking perform in terms of environmental, social, and governance (ESG) principles?

**RC:** Our headquarters, along with our more than 1.000 operations, have been fully CO<sub>2</sub> neutral since 2015 thanks to our energy consumption reductions and green energy procurement. In 2023, Interparking continued to invest in reducing the environmental impacts of its activities. We've made significant strides with an 85% score on the GRESB ESG assessment, reflecting our robust approach to managing transition risks



I am confident in our shared vision and our ability to lead, inspire, and make a positive impact on the communities we serve.

Roland Cracco  
CEO



and emphasizing our leadership in sustainable urban mobility.

**Looking forward, what are your thoughts on the future of Interparking?**

**RC:** Our focus on innovation, sustainability, and prime service will continue. I am confident in our shared vision and our ability to lead, inspire, and make a positive impact on the communities we serve.

**Any final thoughts you'd like to share with your stakeholders?**

**RC:** I want to express my gratitude for the unwavering support and trust in Interparking. Together, we're driving towards a future where we continue to innovate and lead in urban mobility solutions. Here's to continuing our journey together, with optimism and commitment to excellence.





# Highlights 2023

Interparking's financial results reached new heights in 2023, alongside a significant expansion in electric vehicle charging infrastructure. The Pcard app significantly improved customer service, particularly for EV users. Other major achievements included recognition at the Calypso Awards and innovative eco-friendly projects like the first wooden structured parking facility.

## France

### Interparking boosts presence in Southern France with 5 new operations in Cassis

In a significant expansion of our operations in France, Interparking has added five new parking facilities in Cassis, a picturesque coastal town on the Mediterranean near Marseille.

This move adds 1,076 parking spaces to our French portfolio, strengthening our network in the region. The parking facilities include a mix of underground and outdoor parking options, with future plans to install electric vehicle charging

stations and comprehensive renovations, including LED lighting and parking guidance systems at selected sites.

Cassis, known for its fishing port, beautiful pebble beaches, majestic cliffs, and esteemed vineyards, draws a wide range of visitors. Through this expansion, Interparking France looks forward to facilitating access to this charming destination and supporting the region's economic and tourist development.



## Germany

### DB BahnPark GmbH continues to extend their presence

Our joint venture with Deutsche Bahn took over the operation of another important car park at the central railway station in Cologne. The 'Altstadt Nord' car park offers 606 spaces and is located just at the main train station. This new operation is also in walking distance to main points of interest as the famous cathedral 'Kölner Dom'.

## Poland

### New state-of-the-art car park at Warsaw's Citadel

In September, Interparking Polska opened a brand-new site in the Warsaw Citadel. This newly-built car park, beneath both the Polish Army Museum and the Polish History Museum, features 681 spaces across two levels with two entrances and exits. Customers can choose to pay at numerous payment machines throughout the facility or opt to pay by card at the exit columns.





## Belgium

### Pcard for MaaS (Mobility as a service) finalist in the Calypso Awards for Best Customer Service

Calypso Networks Association (CNA), uniting transport operators for contactless ticketing evolution, unveiled its Calypso Awards winners for 2023. The Interparking Pcard+, enabling car park access and electric vehicle charging, associated with public transport interoperability, earned an honourable second place in the “Best Customer Service” category. This award highlights Interparking’s efforts to offer customers innovative services facilitating easier access to public transport and promoting sustainable mobility.



## France

### A new car park adjacent to the Eiffel Tower

Since July 2023, Interparking operates the Pullman car park, located at the foot of the Eiffel Tower. This car park offers 121 parking spaces and underwent extensive renovation work.



**121**  
parking spaces



## The Netherlands

### Expanding cashless and ticketless parking through license plate recognition

Six additional sites have been converted into cashless car parks in The Netherlands this past year. IJdock, Lijnbaan, Markthal, Museumkwartier, IJ-Oever and Mediamarkt are now card-only sites. Aside from now being cashless, the JBZ and Willemspoort parking garages were revamped to ticketless (license plate recognition) operation in 2023, improving flow and efficiency.



## Spain

### Aesthetic enhancements and improved customer experience

During the second and third quarters of 2023, Interparking Hispania undertook a series of refurbishment projects across various sites. These projects were strategically designed to elevate the aesthetic appeal of the facilities, thereby strengthening the Interparking brand's image and enhancing the overall customer experience.

The Torrelavega car park in Cantabria was repainted to enhance the interior of the facility. Located in the tourist and financial center of the city, this car park now provides a brighter and more sophisticated ambiance.

Similarly, the city of Oviedo's Llamaquique car park had its interior redecorated and repainted.

Improvements to the Puerto-Alicante car park in the popular tourist center of Alicante were undertaken in close coordination with the Alicante City Council and included significant remodeling to the interior and exterior of the building. Renovations included enhancements to the pedestrian and vehicle entrances and a thorough interior restoration.

Finally in Madrid, the La Paz Shopping center and gallery underwent a major overhaul of the center itself and all the units and public areas, including the parking level. Refurbishments have substantially boosted the customer experience, starting from the car park and extending throughout the entire complex.



## Spain

### Advancements in EV charging experience

In 2023, Interparking Hispania implemented two significant enhancements to elevate the electric vehicle (EV) charging experience in Spain. The P-App's user interface was redesigned for a more intuitive experience, streamlining the EV charging process by reducing the number of steps. In addition, a new, accessible charging kiosk was introduced at the Novedades car park in Barcelona, offering an easy, no-registration-required option for EV charging.

## Italy

### Serving patients and staff in highly-regarded Milan hospital

In January 2022, Interparking Italia and GKSD Parking (part of the San Donato group) entered into an agreement to jointly own and manage GKSD Interparking SRL. Interparking and GKSD each have 50% ownership of the joint venture. The new company then purchased the rights to the Policlinico San Donato Hospital car park. This surface car park offers 803 spaces in front of this very well-known and highly-respected hospital in Milan.



## Germany

### New secure bicycle parking enhances sustainable commuting

In cooperation with the city of Kaiserslautern, Contipark has provided additional secure bicycle parking spaces to support sustainable urban development in the city through the promotion of mixed-mode travel for car park users.

## Germany

### New car park at central Zähringer Tor

In February 2023 Contipark took over the centrally located 'Zähringer Tor' car park on the northern edge of Freiburg city center. Constructed in the late 1970s, the building is located on the corner of Habsburgerstrasse and Bernhardstrasse, near to the Victory Monument.

Renovated between 2014 and 2016, the car park offers a total of 212 parking spaces on two underground levels including places for people with reduced mobility and women. This car park is an ideal starting point for both tourists and residents of the city due to its central location, close to the pedestrian zone.



## Poland

### Outdoor car park serving Grodzisk hospital has opened in 2023

In 2023, Interparking Polska began operations at the outdoor 243 space car park serving the Grodzisk hospital. Operating 24 hours a day, the car park is located immediately in front of the hospital. Customers can choose to pay at payment machines throughout the facility or opt to pay by card at the exit columns.



## Germany

### Contipark invests in joint venture with McParking

McParking has long been the largest and most successful off-airport parking provider to Berlin's Brandenburg airport (BER). The airport suffers from a lack of available, affordable onsite parking and this gap has been filled by the McParking offer. With considerable capacity at the multi-story offsite car park near the terminal, the offer includes 24/7 access to the 3,000 spaces with a regular shuttle service to and from the airport terminal. Users can also avail themselves of a number of value-added

services like valet parking, a 24/7 hotline to customer services agents and EV charging service.

In 2023, Contipark successfully concluded negotiations to acquire 50% ownership of McParking, with the Rixrath family holding the remaining 50% ownership. The new joint venture company is actively researching new opportunities in other airports around Germany where this successful and popular service can be implemented.

## The Netherlands

### Digital parking validation replaces paper vouchers

Companies can now facilitate parking for their customers or visitors by validating their parking digitally via a new Interparking web-based portal. Their customers can exit the car park directly after validation without the need to pass a payment terminal. This new product saves on production and distribution of paper parking vouchers, while the client saves time on order handling. A win-win!







## France

### New car park serves Paris' outlying district

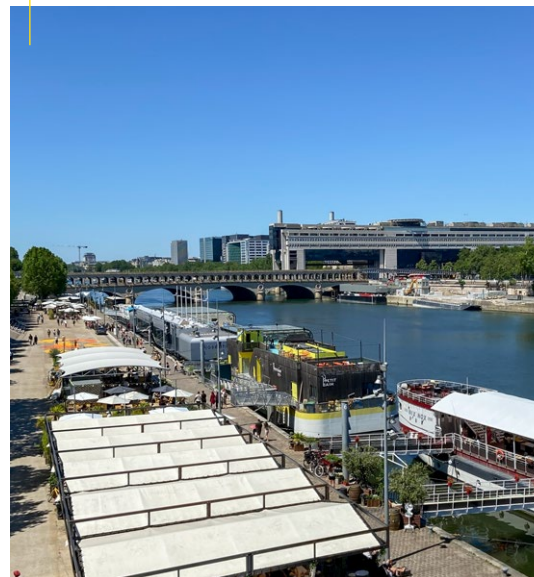
In 2023, Interparking opened the Bercy Lumière car park in Paris. Ideally located on Paris' outskirts, it offers very attractive rates: €1/hour, €16/day and €104/month. The parking facility is segmented into three distinct areas: a public area, (444 spaces), a private area (420 spaces), and one dedicated to the Ministry of the Interior (830 spaces).



## Italy

### Interparking operates the parking facilities at the new Trieste Terminal Convention Center

Since October 2023, Interparking Italia operates all the parking spaces in and around the Convention Center, owned by Generali Insurance group and Illy coffee group, with a total of approximately 200 spaces.



## Belgium

### A new parking facility adjacent to Brussels North Station

Interparking Belgium opened last year the Brabant Gare du Nord car park. Strategically located just steps away from the Brussels North Station, the Brabant Street, and a bustling retail sector, this new car park offers 200 parking spaces, including 6 with EV charging capabilities.



## The Netherlands

### Large-scale renovation at WTC Rotterdam enhances circulation

August saw the start of significant improvements at WTC Rotterdam. All floors in the car park will eventually be recoated, parking spaces will be expanded, and the direction of travel is being changed to facilitate traffic flow. A parking guidance system is also being installed and

more electric charging points are being added. Disabled spots are being centered and a pedestrian connection will be created to the Air offices (the office building opposite the car park). Finally, 400m<sup>2</sup> of plants have been added to the façade.

## Italy

### Very first car park overlooking Florence gets much-needed facelift

Work started in November 2022 to perform significant renovations to the Garage Europa car park in Florence. Designed by Luigi Nervi in 1927, this iconic site is the oldest car park in Italy and the oldest one within Interparking Group. The ambitious renovations aim to make this one of the most attractive car parks in Italy, while preserving its unique architectural identity. The Garage Europa includes a fantastic terrace offering visitors a panoramic view of the beautiful city of Florence.





## Poland

### Fleet electrification / Implementing EV charging in major Polish cities

In line with the Interparking green strategy, EV charging points were rolled out in eight major car parks throughout Poland. Sites in Gdansk, Warsaw, Kraków, Poznan, Balice and Wroclav now offer a combined total of 80 EV charging points.



## Austria

### Linz's Mozart City Center car park is modernized

Contipark Austria has invested in an extensive refurbishment of the Mozart-City-Center car park in Linz, the capital of Upper Austria. The 3,000 m<sup>2</sup> underground car park with 196 parking spaces has now reopened following the completion of works.

Renovations included restoration to the concrete surfaces throughout the structure, the entire drainage system was rebuilt and the electrical, security lighting and safety systems were repaired and upgraded. To improve the overall customer experience, new signage was installed and ticketing was enhanced to ticketless parking. EV charging points were also installed in preparation for fleet electrification.



## Belgium

### Interparking expands its network in Brussels with the Chazal parking

Directly adjacent to Place Dailly, this new parking facility enhances our network in the Brussels region and provides a local parking solution for neighborhood residents and visitors. Featuring 47 spaces, the Chazal car park is ideally situated close to numerous points of interest in Schaerbeek, including offices, shops, and residential buildings. This location offers easy and convenient access for both residents and visitors of the municipality, thereby helping to reduce traffic congestion in the surrounding streets.



## Poland

### Interparking builds a second car park in Kraków's Balice airport

Building on the success of the existing 600 space car park at Balice airport, Interparking has built a second car park within 500 meters of the airport. The NCA Parking car park provides 1,400 additional spaces serving the airport with two regular shuttles.



**1,400**  
parking spaces

## Italy

### Automated recognition of residents in Galeazzi

In the city of Rho outside Milan, local residents can now avail themselves of reduced tariffs thanks to a new development in payment terminals. The terminals in the car park can now read ID cards and recognize local addresses and then automatically apply the reduced local tariff.

## France

### New car park in Saint-Ouen

Interparking France purchased the Bauer Box car park in Saint Ouen, in northern Paris. The contract for this Vente en l'État Futur d'Achèvement (VEFA) project comprising 316 spaces on two underground levels with a scheduled opening in early 2026.

## Germany

### Contipark invests in three new car parks

In 2023, Contipark expanded its portfolio with three new car parks: two in Wesel and one in Kaiserslautern. The Wesel car parks, located near the Willibordi Cathedral and the Marien-Hospital, serve both short-term and long-term parkers. Significant investments are planned for upgrades, including E-charging points and license plate recognition systems.

The Kaiserslautern car park, near the World Cup stadium and main railway station, offers 359 spaces and was built for the 2006 Football World Cup. Its design emphasizes openness and clarity. This car park caters to football fans and rail travelers, maintaining affordable rates, including discounts for Pcard and BahnCard holders. A future Mobility Hub will offer connected mobility solutions like shared vehicles.





## France

### Launch of Bordeaux's first wooden-structured car park

September 2023 saw the inauguration of the new Saint-Jean-Armagnac car park in Bordeaux. Featuring 492 spaces with 99 EV charging points, this structure has been predominantly constructed using wood, in line with Bordeaux Euratlantique's commitment to responsible and sustainable construction. Pricing for the site is very attractive at €1/ hour and €12/day, which will aid in attracting visitors to the area.



## Spain

### P-app Improvements

During 2023, the P-app has experimented notable improvements with a focus on the customer experience. New features such as multi-entry passes for 5 and 12 hours were introduced, allowing users to enter and exit as many times as needed within the chosen time frame.

Interparking Hispania also implemented a gateway in the P-app, linked to students' university IDs, allowing them to

access the car park at a special price without a physical ticket. This system is today implemented in UNIOVI (University of Oviedo), Interparking Llamaquique) and University of Rovira i Virgili in Tarragona.

Additionally, a platform, specifically designed for hotels, has been created, enabling them to handle customer accesses through the P-app.



## France

### Mazarine Parking

Interparking France successfully completed the acquisition of the Mazarine parking facility, strategically located in the Saint Germain district, a culturally significant area in central Paris. Saint Germain is renowned for its vibrant mix of literary and artistic history, bustling cafes, and high-end boutiques, making it a highly frequented area by both locals and tourists. The car park, with its 223 spaces distributed across three levels, provides convenience for visitors and residents.

## Italy

### Electrification of the Italian fleet begins

Strong progress has been made building the infrastructure for the ongoing electrification of the Italian fleet. During 2023, 60 new EV charging stations have opened in nine sites across the country. Of these, 17 are located in Milan (three sites), 16 in Venice, 10 in Padova province, and the remainder in Rome, Mestre and Mantova.



## The Netherlands

### Interparking makes Lijnbaan Rotterdam more inviting

Interparking Lijnbaan went through the second phase of its upgrade in January 2023. Following on from major 2022 upgrades to the entrance, expansion of parking spaces and loading capacity, this year has seen further work to replace the elevators and completely renovate the stairwell (floor to ceiling) to ensure a bright and welcoming appearance.



## France

### Ongoing refurbishments to car park in Nice

Located on the promenade des Anglais, the Ruhl Méridien car park has been getting a facelift. Upgrades are being made to the structure and to the surface at the entrance. Following the completion of these improvements, an extensive plan for the repair and restoration of the interior spaces of the site is also scheduled.



## Austria

### Ticketless parking options near Vienna's Millennium Tower

Contipark Austria opened a new car park 'Am Donaukai' in Vienna at the foot of the Millennium Tower. This new car park offers 244 parking spaces on two levels as well as a ticketless parking solution. This number plate recognition technology has proved popular with customers and has reduced

administration and customer care calls to the call center.

The car park will help ease parking problems in this area of the busy city thanks to its ideal location near the Danube Island, its strong northern catchment area and its proximity to the Millennium City with its event and restaurant area.

## Poland

### Digitization / Expanding Pcard reach in Poland

Following the successful launch of the Pcard app in 2022, 2023 saw a further rollout to an additional four sites (Balice Airport Kraków, Gdansk Parking Centrum and Wrocław SWPS University) and will be extended to the remaining sites in Poland in 2024.

## Germany

### Successful Pcard to Pcard+ migration

Starting with a Pcard user base of over 500,000 users, Contipark has successfully transferred all users to Pcard+ during 2023. This now allows license plate recognition for Pcard+ registered users throughout Germany.





**The Netherlands**

**Refurbishment gives Haarlem Station a makeover**

The Haarlem station car park was acquired by Interparking in 2019. It was immediately clear that improvements were necessary to protect the structural integrity of the site, improve safety for drivers and pedestrians, and upgrade the customer experience when parking.

Works started with the concrete floors throughout the structure. The entire

asphalt layer was removed and the core was given a cathodic protection (KB) to protect against future corrosion. The entrance was also widened, pedestrian walkways were added to significantly improve safety. Finally, the overall aesthetic was upgraded with a focus on lighting, clear and bright signage and routing icons and a vivid and welcoming color scheme throughout.



**Belgium**

**Interparking partners to support the future of electric charging - supporting a training program for the next generation of installers**

In 2023, Flemish schools launched a training program for electric vehicle (EV) charging station installers. In 13 high schools in Belgium, approximately 500 students will work annually with 60 state-of-the-art EV charging stations.

By providing charging stations for students' use, Interparking aims to ensure that well-trained young professionals enter the job market within a relatively short period.



## The Netherlands

### Re-hires contribute to a more diverse workforce

Interparking Nederland is proud to continually work towards sustainable employability. During 2023, the firm began to re-engage with retired team members, bringing them back into the workforce. Their knowledge and experience significantly benefit the teams they work in, and the overall organization. More importantly, these individuals strengthen the diversity of the company and contribute to make Interparking Nederland a great place to work.



## Poland

### Gdansk airport expands car parking capacity to 5,000

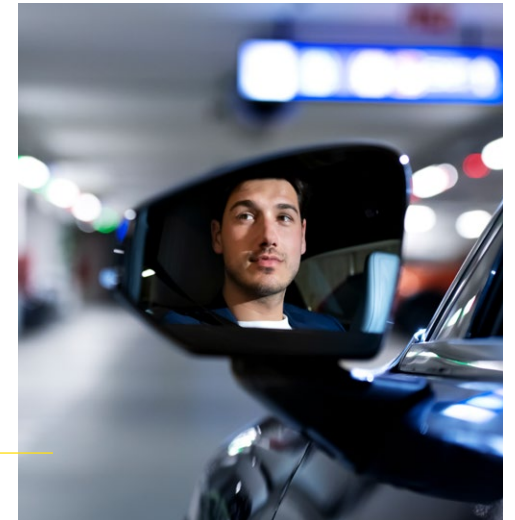
Continuing the 20-year partnership between Interparking Poland and the Gdansk Airport, 2023 saw the expansion of the highly-popular P6 & P7 budget car parks, bringing capacity at the airport to almost 5,000 spaces. The expansion was triggered by significant demand for additional capacity. Four of the eight outdoor car parks have spaces for EV charging and include photovoltaic installations.



## The Netherlands

### Seamless parking at new Willemspoort site

Located in Den Bosch, this new car park offers 349 parking spaces and includes 18 electric charging stations, two separate uni-directional spiral lanes to get on and off floors, as well as a ticketless and cashless experience using license plate recognition.





## Group

### More than 5.600 charging stations

To support the transition towards low-polluting vehicles, Interparking is increasing the number of charging terminals for electric and hybrid vehicles in the car parks. In 2023 Interparking has more than doubled the number of parking spaces equipped with charging terminals to more than 5,600. This largely exceeds the commitment taken up in the underlying conditions of its green bond issuance to increase the number of charging terminals for electric and hybrid vehicles in their car parks by at least 300 every year.

## Belgium

### Charging stations - close collaboration with fire departments

In order to meet the increasing demand for electric vehicles, Interparking implements all the necessary infrastructure to best accommodate these new technologies. Alongside, Interparking has undertaken in 2023 significant efforts to ensure the safety of electric and hybrid vehicles within parking facilities. In a noteworthy collaboration with the Brussels Fire Department, the company conducted large-scale fire drills to thoroughly assess materials and refine protocols for evacuating electric and hybrid vehicles in the event of a fire.



## Germany

### Joint venture to transform car park at Saarbrücken train station

In cooperation with BahnPark, Contipark Germany has commenced operation of its 600-space car park adjacent to the Saarbrücken main railway station. This 1970s structure will need some investment to ensure all six floors are fully accessible. With two entrances on Kaiserstrasse and Viktoriastrasse, this prime location will provide access to the central city and all that it offers.





# 2023 in a nutshell



## Germany

### Operational achievements

- 9 new sites
  - Two new car parks in Wesel and one in Kaiserslautern
  - Altstadt Nord' car park in Cologne
  - Dachau - Bahnhof P+R
  - Central PH Schober in Pforzheim
  - Oberer Marktplatz & Kurhaus in Freudenstadt
  - 'Zähringer Tor' in Freiburg
- Joint venture to transform car park at Saarbrücken train station
- Joint venture with McParking

### Technical accomplishments

- Starting with a Pcard user base of over 500,000 users, Contipark has successfully transferred all users to Pcard+ during 2023
- Bicycle parking in Kaiserslautern
- 1,022 charging stations for electric vehicles

### Awards and certifications

- Retention of CO<sub>2</sub> neutral certification
- 1 new ESPA certification

## Austria

### Operational achievements

- Refurbishment of the Mozart-City-Center car park in Linz

### Technical accomplishments

- Ticketless parking in 'Am Donaukai' car park in Vienna
- 134 charging stations for electric vehicles

### Awards and certifications

- Retention of CO<sub>2</sub> neutral certification
- 1 new ESPA certification

## Belgium

### Operational achievements

- Renovation and reopening of De Brouckère car park in Brussels
- Acquisition of Chazal car park in Brussels
- Construction works of Caserne car park in Namur
- Esplanade car park in Ath

### Technical accomplishments

- 1,734 charging stations for electric vehicles

### Awards and certifications

- Retention of CO<sub>2</sub> neutral certification
- Pcard for MaaS (Mobility as a service) finalist in the Calypso Awards for Best Customer Service
- 2 new ESPA certifications

## Spain

### Technical accomplishments

- 4 renovations: Torrelavega car park in Cantabria, Llamaquique in Oviedo, Puerto-Alicante in Alicante and La Paz in Madrid
- 559 charging stations for electric vehicles

### Awards and certifications

- Retention of CO<sub>2</sub> neutral certification
- 1 new ESPA certification



## France

### Operational achievements

- 5 new car parks in Cassis, for a total of 1,076 parking spaces
- 4 new car parks in Paris : Pullman, Bercy Lumière, Bauer Box and Mazarine
- New Saint-Jean-Armagnac car park in Bordeaux
- Renovation of Ruhl Méridien car park in Nice

### Technical accomplishments

- 1,062 charging stations for electric vehicles

### Awards and certifications

- Retention of CO<sub>2</sub> neutral certification
- 3 new ESPA certifications

## Italy

### Operational achievements

- 3 new car parks: Galeazzi Hospital in Milano, Battisti and Giulio Cesare in Bari
- Renovation of Europa Garage in Florence

### Technical accomplishments

- 105 charging stations for electric vehicles

### Awards and certifications

- Retention of CO<sub>2</sub> neutral certification





## The Netherlands

### Operational achievements

- Willemspoort car park in 's- Hertogenbosch
- 2 renovations in Rotterdam: WTC and Lijnbaan car parks
- Renovation of Haarlem Station car park in Haarlem

### Technical accomplishments

- Six additional sites converted into cashless car parks
- Digital parking validation to replace paper vouchers
- Ticketless parking in Den Bosch
- 959 charging stations for electric vehicles

### Awards and certifications

- Retention of CO<sub>2</sub> neutral certification
- Maintenance of certifications ISO 14001 and ISO 9001
- 1 new ESPA certification

## Poland

### Operational achievements

- NCA car park at Kraków's Balice airport
- Zachodn Hospital car park in Grodzisk Mazowiecki
- New car park at Warsaw's Citadel

### Technical accomplishments

- Pcard app launch in 4 extra sites
- 163 charging stations for electric vehicles

### Awards and certifications

- Retention of CO<sub>2</sub> neutral certification
- 1 new ESPA certification



# 10

new ESPA certifications

## Romania

### Technical accomplishments

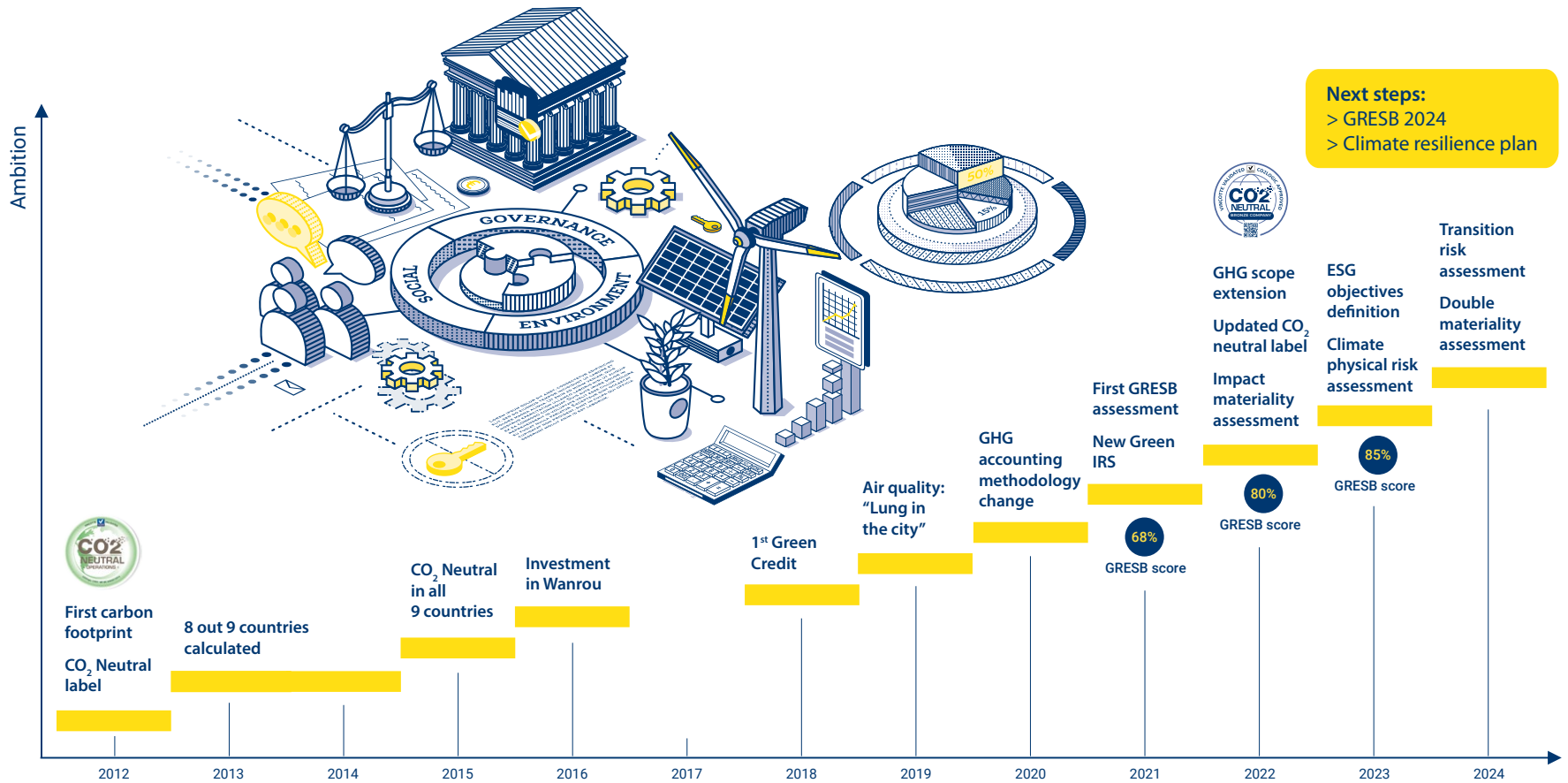
- 16 charging stations for electric vehicles

### Awards and certifications

- Retention of CO<sub>2</sub> neutral certification



# Interparking's ESG journey







Interparking is committed to achieving strategic Environmental, Social, Governance (ESG) objectives as we believe these will positively impact people (our internal and external stakeholders), the economy, and the environment. Our strategy supports the United Nations Sustainable Goals, an agenda that sets targets to be met by 2030 through ambitious but realistic goals.

We have started our ESG journey in 2012, beginning with the measurement of our carbon footprint in Belgium and were awarded the CO<sub>2</sub> neutral label consequently. Over the years, we have expanded the scope of our carbon footprint calculations, incorporating more countries and refining our methodologies.

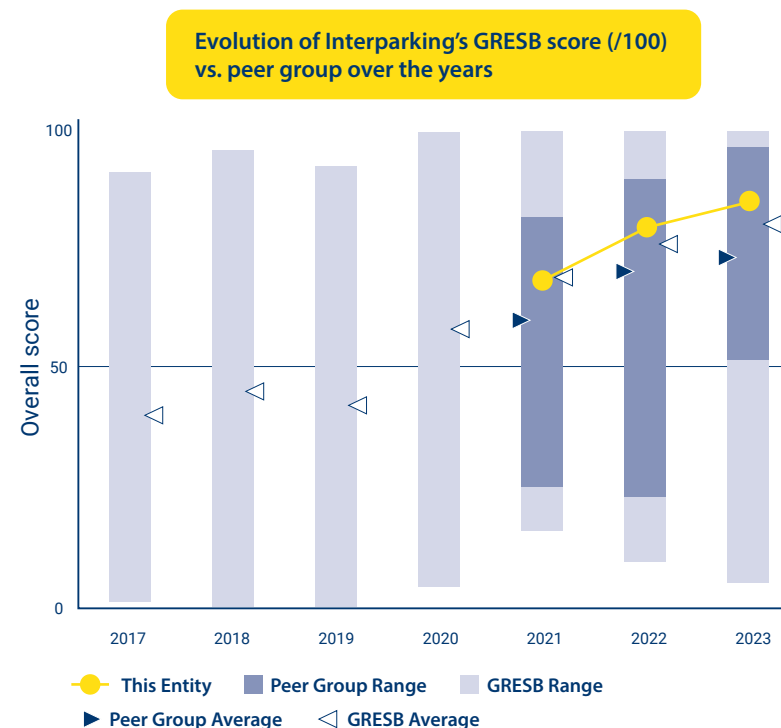
Certified CO<sub>2</sub> neutral in 9 countries in 2015, we took a step further in our commitment the following year by investing in a community project in Benin called Wanrou. Two years later, Interparking contracted the first green credit loan in Belgium. The payment conditions were determined by the achievement of environmental commitments which we achieved in 2020.

Improving air quality in cities is one of the strategic goals of Interparking.

This is why, in 2019, we were the first car park operator to roll out “Lung in the City”, enabling us to reduce significantly the amount of fine particles in our operations (see p.44).

In 2020, we revised our greenhouse gas (GHG) calculation methodology. The new method led to a higher reported total emissions, prompting us to adopt a more ambitious emissions reduction plan. The following year, we signed a green Interest Rate Swap (IRS) with stringent environmental commitments and joined the Global Real Estate Sustainability Benchmark (GRESB). This international assessment compares the ESG performances of actors in real estate sector. From our very first entry, we scored above the average of our peers and obtained in 2023 a very honorable score of 85%.

## Interparking consistently outperforms its peer group average in the GRESB rating since 2021



### Reporting to GRESB since 2021

#### 2023 score change: +5 points

- **Environment:** 20/24 pts
- **Social:** 46/49 pts
- **Governance:** 18/27 pts



In 2022, we worked with global sustainability consultancy Environmental Resource Management (ERM) to identify the ESG topics most material to our business and stakeholders. Six priority topics (see blue frame) were agreed via consultation with our valued stakeholders (employees, end users, shareholders, car park holders, suppliers, society) and members of Interparking management.

Entering 2023, we outlined specific ESG objectives and key performance indicators (KPIs) (see opposite) and, with the assistance of Southpole, we conducted a physical risk assessment to examine the potential impacts of climate-related events on our parking facilities.

As of now, Interparking is in the midst of a transition risk assessment to evaluate the potential effects of the shift towards a low-carbon economy. Alongside this, we are performing a double materiality assessment and a gap analysis as part of our Corporate Sustainability Reporting Directive (CSRD) journey.



## Environmental

### Ambitions

- Facilitating the development of **green mobility** and advocating the development of multimodality
- Keeping our operations **carbon-neutral**
- Improving **air quality** in cities

### Goals

- 12,5% of controlled off-street parking spaces equipped with EV charging points by 2030
- +100% bike spaces in controlled car parks by 2035
- Carbon neutral in all 9 countries for scope 1,2, and partially carbon neutral for scope 3
- 100% of newly acquired corporate fleet to be electric as from 2035
- Increase the number of particle reduction systems by +25% by 2030

### Topics

- Green mobility
- Emissions management
- Air quality management



## Social

### Ambitions

- Promoting and protecting the **mental and physical well-being** of our employees
- Attracting, retaining, developing and rewarding our (future) employees
- Ensuring the **satisfaction** as well as the **health and safety** of car park users

### Goals

- Max. 7500 lost-time injuries & a LTIFR of max. 2500 and max. 72 total recordable injuries and a TRIFR of max. 24 in 2023
- Min 45% response rate of employees in employee satisfaction survey
- 95% of office employees receiving annual performance review starting from 2025
- Max of 0,0025% of car park users sustaining injuries
- 75% of car parks with a minimum of 3 stars out of 5 (Google reviews)

### Topics

- Employee health and wellbeing
- Talent attraction and development
- Car park users
- Diversity and inclusion
- Community engagement



## Governance

### Ambitions

- Conducting business in a **responsible and ethical manner**
- Treating the data** of our business, customers and employees **confidentially** and keep it safe from cyber-attacks.

### Goals

- 95% of new employees (car parks and offices) trained on policies linked to responsible governance as from Q1 2024
- One awareness communication a year on policies linked to responsible governance in every country as from 2024
- One awareness communication a year on Information security and Data Protection in every country as from 2024

### Topics

- Responsible governance, ethics and compliance
- Data security and Privacy



**This section of the report highlights some of the progress we've already made on these topics.**

Community Engagement 35

Green Mobility 36

CO<sub>2</sub> Emissions Management 40

Air Quality Management 44

Digitalised Mobility 46

Employee Health, Safety & Wellbeing 48

## Community Engagement

Our strategic goal: Engaging and forming partnerships with our local communities such as cities, railroad operators and airports to ensure their considerations and ideas are taken into account (e.g., consultations with cities to ensure sustainable urban planning, partnerships to support local retailers, actors of the social and cultural life).

Interparking has entered into a number of partnerships, not only with players in the mobility and transport sector, but also with local authorities and service provider so as to expand the range of products and services we can offer.

This commitment is also reflected in a number of corporate philanthropic and sponsorship initiatives in social, environmental, cultural and sporting areas.





## Green mobility

# “Mobility is reinventing itself”

Our strategic goal: Facilitating green mobility (e.g., by rewarding drivers for using low-polluting vehicles, providing charging terminals for electric vehicles, and reserving parking spaces for shared cars) as well as advocating the development of multimodality by connecting our car parks to public transport, and bike hire points.



The last few years have seen the emergence of a number of innovations in the field of mobility with the aim of helping to achieve cleaner air by reducing emissions. Hybrid and electric cars significantly reduce CO<sub>2</sub> emissions and fine particles in the atmosphere and these new modes of mobility require a tailored parking offering. To support the transition toward low-polluting vehicles, we are increasing the number of charging terminals for electric and hybrid vehicles in our car parks.

### Environmental commitment targets

After having contracted (in 2018) the first green credit loan in Belgium where-by payment conditions are determined by the achievement of environmental commitments, in 2020 Interparking had reached the two targets that had been set. In 2021, we therefore signed, with BNP Paribas Fortis, a new green IRS with the following environmental commitments spanning a five-year period:

- to maintain our “CO<sub>2</sub> Neutral” certification (undertaken by an independent and certified body) in all countries in which Interparking group operates
- to increase the amount of electrical vehicle spaces by 300 every year.

- Cargo-bikes delivery solution in partnership with Ziegler Logistics

Interparking launched, “Cargo-bikes” in partnership with Ziegler Logistics. This is a green initiative to contribute to smarter and more sustainable urban logistics. This “last-mile” (final stage of the order process) delivery solution sees large parcels delivered with very low to almost zero CO<sub>2</sub> emissions: an electric truck “shuttle” connects the main hub to a microhub located in the Interparking car parks; from there, the cargo bikes leave for the final destination. This service is not only greener but it’s also more efficient, for example, the Cargo Bike XXL makes up to 50 stops per day whereas a conventional distribution van only makes an average of 25 stops per day. Introduced as a proof-of-concept, the initiative was extended to other cities.

### Bike parking

While most of the car parks operated by Interparking have already been offering parking spaces dedicated to bicycles for many years, recent years have seen the implementation of a partnership contract with the City of Antwerp for the management of 32 car parks, 12 of which are dedicated exclusively to two wheels with a total of 756 parking spots for bikes. We also installed dynamic signage at the Bruges bicycle



parking facilities to provide cyclists above ground with real-time availability of spaces. Plus, the redevelopment of the Parking Loi facilities in Brussels features a complete floor dedicated to cyclists and cargo bike owners offering charging stations for electric bicycles as well as a maintenance workshop.

### Benefits for green vehicles and shared cars

In the Netherlands, drivers of electric vehicles benefit from a reduced parking rate thanks to a number plate recognition system. In partnership with several major carsharing operators we also reserve spaces for shared cars in our car parks.



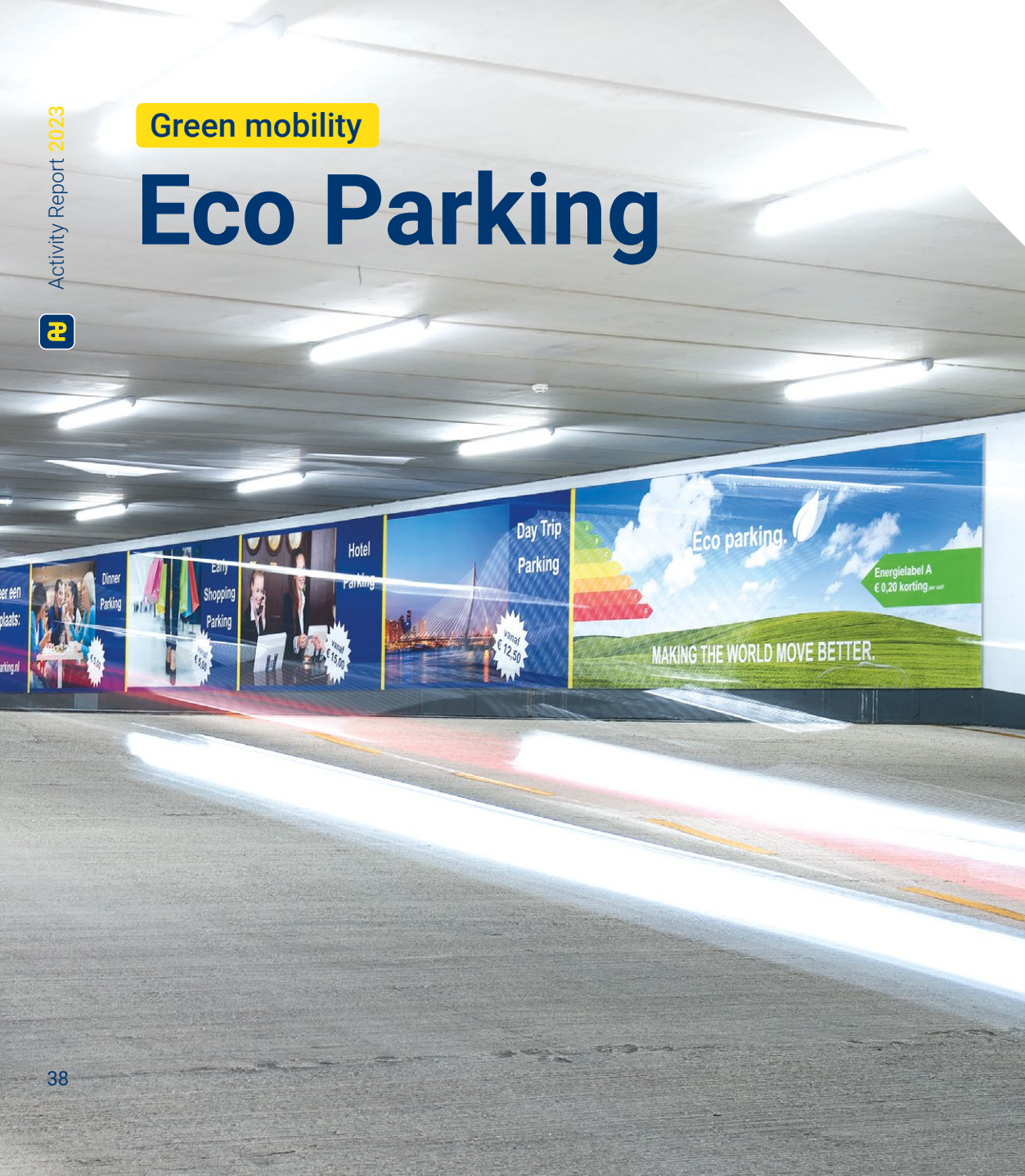
# 5,605

parking spaces for electric vehicles



## Green mobility

# Eco Parking



## Our offer is made possible by an intelligent number plate recognition system

Interparking encourages eco-responsible driving by rewarding drivers for using clean vehicles. In the Netherlands, our Eco Parking offer provides a substantial discount on the basic hourly rate to drivers of electric vehicles or environmental class A conventional vehicles; this is currently applied in Rotterdam (Lijnbaan and Markthal) and The Hague (Museumkwartier). By attracting clean vehicles to our car parks, we directly impact air quality in city centres. This offer is made possible via a smart number plate recognition system which scans each number plate on entering the car park and then communicates directly with the Dutch road traffic authority to identify the car's emission class. If entitled to it, the driver immediately receives a special Eco Parking ticket and benefits from a discount on the basic rate.

Interparking is the first car park operator in the world to offer such advantageous rate to drivers of low-polluting vehicles. Our aim is to extend this to other car parks in countries where the number plate recognition legislation permits it.



€ -0.20

green vehicles receive a discount of 0.20 euros on the basic hourly rate

### Supporting multimodality

Interparking is convinced that the key to successful green and efficient mobility is above all multimodality (multiple different modes of transport); we therefore offer spaces located next to major public transport hubs, for example the metro, tram, bus lines, train stations or routes to airport and cruise ship terminals. In Belgium, users of public transport can load their transport tickets straight onto their Pcard+ providing access to car parks at an attractive rate alongside access to public transport networks in the Brussels region.

**In partnership with several major carsharing operators, we also reserve zones for shared cars in our car parks**





## CO<sub>2</sub> Emissions Management

# “Reducing and offsetting emissions”

Our strategic goal: Keeping our operations carbon-neutral by minimising the emissions generated by our operations (as well as offsetting), by reducing our energy consumption (through initiatives such as the introduction of LED lighting systems) and by using renewable energy.



We use green energy and automation to avoid keeping lights on in car parks 24 hours a day







# 100%

Carbon neutral in all  
nine countries

Since 2015, Interparking Group's operations have been certified carbon neutral across all nine countries in which we operate. This certification was achieved by activating the following:

- firstly, we strive continuously to significantly reduce the CO<sub>2</sub> emissions generated by our operations;
- secondly, the Group is involved in a CO<sub>2</sub> offsetting project in partnership with the certification agency Co2logic.

### Reducing energy consumption

To reduce its energy consumption, Interparking is expanding the use of LED (Light Emitting Diode) lighting systems, installing low-energy ventilation mechanisms, and gradually renewing its vehicle fleet with low-pollution vehicles. LED lighting uses between six and 10 times less energy than traditional lighting. We also use green energy and automation to modulate lighting to avoid having lights on in car parks when no movement is detected. Nevertheless, emission reduction remains a material issue for us so we remain focused on our objectives, with particular focus on offsetting residual emissions.



## Interparking's operations are certified carbon neutral in all nine countries in which the Group operates



## Sustainable economy

# Green loans

In 2018, Interparking took out a “green” loan; a loan with a cost that’s dependent on criteria linked to the firm’s environmental performance. This was a first in Belgium! BNP Paribas Fortis provided Interparking with the loan, of €80 million to finance its expansion. The interest rate was calculated based on two specific environmental indicators:

- to maintain our “CO<sub>2</sub> Neutral” certification (undertaken by an independent and certified body) in all countries in which Interparking group operates;
- to increase the amount of electrical vehicle spaces by 300 every year.

Based on this loan criteria Interparking was able to claim a discount of around 10% on the cost of the loan by meeting these conditions. In 2021, we signed a new green IRS for a five-year period (see p.33).



The interest rate of the new green IRS is calculated based on two specific environmental indicators:



**30 %**

Carbon footprint: to maintain our "CO<sub>2</sub> Neutral" certification in all countries

+



**+300**

To increase the amount of electrical vehicle spaces by 300 every year

## Air Quality Management

# “Breath of fresh air in the city”

Our strategic goal: Improving air quality in cities in a direct way (by installing particle neutralisation systems) and indirectly (by reducing the time that car drivers spend searching for a parking space and by reserving spaces for shared and electric cars in our car parks).

Air quality is an extremely important issue for Interparking so we aim to purify the air in our car parks, for example by neutralising harmful particles and minimising the time car drivers spend searching for a parking space.

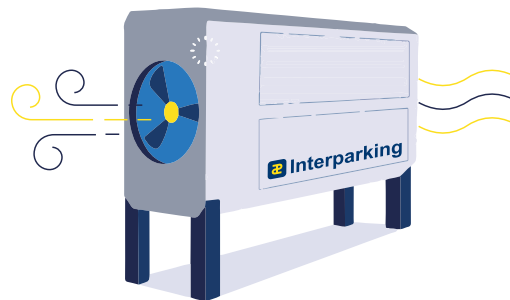
A first notable initiative was launched in April 2019 with the commissioning of a particle reduction system at the Beffroi car park in Namur, Belgium. Developed

## The air becomes better quality inside the car park than outside

in collaboration with Delft University of Technology in the Netherlands, this system uses the positive ionisation process to capture the fine particles present in the ambient air. As a result, the ambient air is cleared of 50% to 70% of particles, 40% of fine particles, and 20% of ultrafine particles. According to air quality measurement firm Airscan.org, thanks to the system installed at the Beffroi car park, the concentration of particles inside the car park is lower than the average levels recorded outside. This was the first system of this type for the Interparking Group and the first to be rolled out in Belgium. Since then, 126 systems have been deployed in our car parks.

# 70%

The system can neutralize up to 70% of the particles present in the air







Digitalised Mobility

# “Driving the transition towards smart mobility”



Our strategic goal: Improving the quality of our services through the development of innovative solutions that meet the needs of our end-users and car park holders (e.g. digitising payment, automatic number plate recognition, reservation and subscription services, tailored offers for electric and shared vehicles)

## The Pcard +, elected product of the year

Interparking was delighted to be awarded Product of the Year for its Pcard+ offering following a survey by the independent firm Nielsen of some 10,000 randomly selected consumers, as well as more than 5,000 of its regular users. This sector-based award, using four criteria: attractiveness, innovation, purchase intention and satisfaction gave Pcard+ a remarkable rating of 4.6 stars out of 5. The license plate recognition feature linked to the Pcard+ account and the quality of the customer service were particularly appreciated by those surveyed.

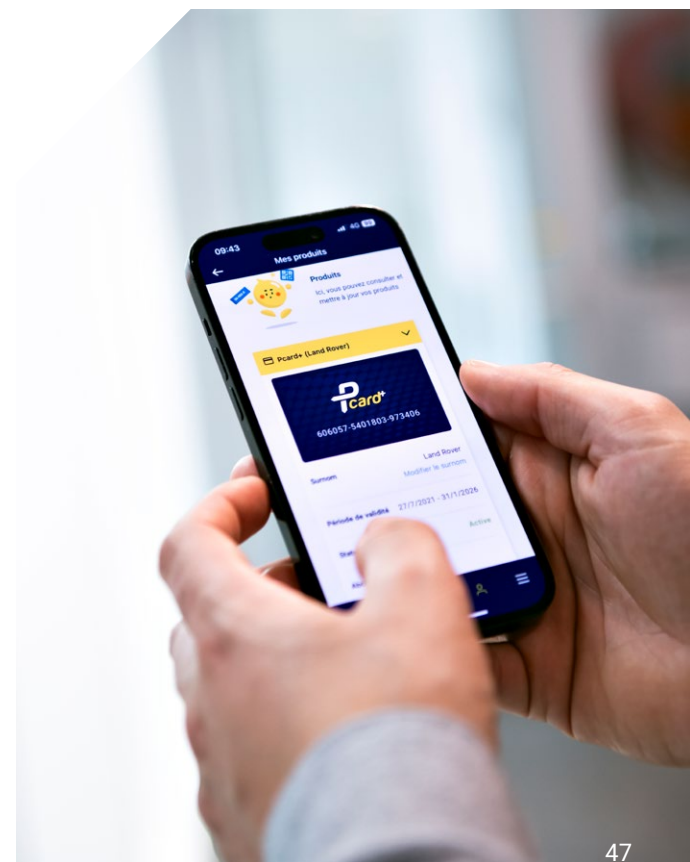


4,6/5

Pcard+ remarkable rating

## Pcard App

After the success of the Pcard, a virtual version of the card as a mobile application was developed. In a few seconds, the user can register and link his or her licence plate number to their bank card. The user's car will be instantly recognised within the Pcard+ app network. The app also generates a QR-code required to open pedestrian access and provides a transaction history plus a map of the compatible car parks. The Pcard+ app will progressively be enhanced with new features and more of our car parks will become compatible.



## Employee Health, Safety & Wellbeing

# “Parking school: continuous improvement”

**Our strategic goal:**  
Promoting and protecting the mental and physical wellbeing of our employees by providing a safe work environment, implementing health & safety measures, and enabling employees to make informed decisions to achieve and maintain a healthy lifestyle.

Interparking offers its employees state-of-the-art training to ensure they can develop their skills and better respond to the changing requirements of our clients and the cities of tomorrow.

The Parking School plays a key role in developing talents at Interparking: internal mobility is possible. Further training has enabled staff members to advance in their career and take on new responsibilities. The staff training policy encourages regular training to enable high quality teams with training tailored for roles ranging from specialised blue collar worker through the functions of Controller towards Parking Manager. To celebrate success, the cycles of training courses provided result in two graduation ceremonies per year.

The Parking School program covers a range of topics, including safety procedures, conflict resolution, and communication skills. By investing in the professional development of our

employees, we are fostering a skilled and competent workforce that is able to deliver high-quality service while adhering to our ESG values.

As digital transformation and technology continue to evolve, the parking industry is facing new challenges that require companies to adapt and stay up-to-date with the latest developments.

This is particularly important in areas such as customer service, where new digital platforms are changing the way we interact with our customers. To address this challenge, we have incorporated training on digital tools and platforms into our “parking school” program. Our employees receive training on topics such as mobile payment systems, online reservations, and automated parking systems. This ensures that they are able to provide our customers with the best possible service and experience, while also contributing to our ESG values of innovation and sustainability.



**6,199**  
course hours per year  
(on average)

In addition to digital training, we also prioritize soft skills training for our employees. We believe that effective communication, conflict resolution, and customer service skills are essential for providing a high-quality parking experience.

By investing in the professional development of our employees, we are building a workforce that is equipped to adapt to the changing needs of our industry and provide exceptional service to our customers.





**Further training has enabled staff members to get a meaningful job and gradually take on new responsibilities**





Outlook

# Green mobility is possible

Self-driving cars is a challenge that we are proud to address successfully

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The future is exciting for mobility with the regular emergence of new innovations that extend and encourage ever more environmentally-friendly modes of travel. Technologies are already providing solutions to try to tackle the planet's climate issues.

**Here at Interparking, to support a sustainable future, we will:**

- Continue to focus on multimodal initiatives: car parks connected to other means of transport, such as buses, trams, metros, bikes, trains and airports.
- Step up our efforts to improve air quality by rolling out the installation of particle neutralisation systems.
- Further roll-out number plate recognition where we can to facilitate speedy access to our car parks (automation reduces waiting times and unnecessary tailpipe emissions).
- Use Big Data to enable us to carefully consider the demand for charging terminals for electric vehicles and best meet the expectations of motorists.
- Prepare for the arrival of next-generation vehicles such as self-driving cars. These will present new challenges for us to embrace in order to continue to contribute towards more efficient and responsible mobility in and around large cities.



# Board of directors and management



**ROLAND CRACCO<sup>(1)</sup>**  
CEO

**SERGE FAUTRE**  
Chairman

**ANTONIO CANO**  
Director

**MARC VAN BEGIN<sup>(2)</sup>**  
Director

**PIET COLEWIJ<sup>(3)</sup>**  
Director

**KAREL TANGHE<sup>(4)</sup>**  
Director

**AMAND BENOÎT D'HONDT<sup>(5)</sup>**  
Director

**JAN JACOB VAN WULFFTEN PALTHE**  
Director

**BART SAENEN**  
Director

**YVES DE CLERCQ<sup>(6)</sup>**  
Director

## Investment committee

Serge Fautré ■ Chairman  
Amand Benoît D'hondt<sup>(5)</sup> ■ Member  
Yves De Clercq<sup>(6)</sup> ■ Member  
Bart Saenen ■ Member

## Preparatory audit committee

Marc Van Begin<sup>(2)</sup> ■ Chairman  
Amand Benoît D'Hondt<sup>(5)</sup> ■ Member  
Bart Saenen ■ Member

## Nomination and remuneration committee

Serge Fautré ■ Chairman  
Antonio Cano ■ Member  
Bart Saenen ■ Member

## Corporate management

Roland Cracco<sup>(1)</sup> ■ Chief Executive Officer  
Elisabeth Roberti ■ General Secretary  
Edouard de Vaucleroy<sup>(7)</sup> ■ Chief Financial Officer  
Arnaud Baijot ■ Head of Group M&A

- (1) KINGSDALE CONSULTING SRL  
(2) MARC VAN BEGIN SRL  
(3) ADSUM AUXILIO BV  
(4) FROM 01/01/2023  
(5) AMAND BENOÎT D'HONDT SRL  
(6) YVES DE CLERCQ SCA  
(7) ONLINE E.V. SRL

## Operational management



### PATRICK MINNAERT

#### Belgium

S.A. Interparking N.V.  
Rue Brederode, 9  
1000 Bruxelles  
T: +32 2 549 58 11



### DAVIDE FORNASIERO

#### Italy (off-street)

Interparking Italia S.R.L.  
Isola Nuova del Tronchetto, 14  
30135 Venezia  
T: +39 041 520 75 55



### FRANCK CADIC

#### France

Interparking France S.A.  
Rue de Gramont, 30  
75002 Paris  
T: +33 1 55 04 66 00



### ALESSANDRO GUERRA

#### Italy (on-street)

S.I.S. Segnaletica Industriale  
Stradale S.r.l.  
Via T. Tasso, 12  
06073 Corciano (PG)  
T: +39 075 605 195



### VLADAN JANKOVIC

#### The Netherlands

Interparking Nederland B.V.  
WTC  
Beursplein, 37  
3011 AA Rotterdam  
T: +31 88 542 13 42



### MICHAEL KESSELER

#### Germany

Contipark  
Parkgaragen GmbH  
Rankestraße 13,  
10789 Berlin  
T: +49 30 25 00 970

#### Austria

Contipark International  
Austria GmbH  
Reichenhaller Straße 8,  
5020 Salzburg  
T: +43 662 80 99 00



### ROBERT FALECKI

#### Poland

Interparking POLSKA  
Sp. z o.o.  
ul. Św. Barbary 4 lok 2  
00-686 Warszawa  
T: +48 22 629 59 44



### ERNESTO PIERA

#### Spain

Interparking Hispania  
S.A.  
Calle Valencia, 93, 3º 2º  
08029 Barcelona  
T: +34 93 451 66 24

#### Romania

Alpha Parking SRL  
Parcare Subterana Inter  
Bd. N. Balcescu nr. 4  
010051 Bucuresti sector 1  
T: +40 21 315 60 47



# Management report

## on the consolidated accounts for the 2023 financial year

Dear Sir or Madam,

We have the pleasure of presenting to you the consolidated accounts of the Interparking Group as per 31 December 2023.

The 2023 results are up sharply compared to 2022 in terms of both revenue and EBITDA.

Overall, the Group's consolidated revenue, excluding non-recurring items, rose from €481.4 million in 2022 to €543.9 million, corresponding to, an increase of 13.0%.

The Group's consolidated EBITDA in 2023 amounted to € 229.9 million compared with € 212.7 million in the previous year, corresponding to, an increase of 8%.

The Group has invested more than €100 million in its growth, mainly to complete major construction projects, acquire new car parks, extend its EV charging network, and reinforce its IT structures.

In Belgium, we have merged two companies, Parking Kouter and Parking

Monnaie, into Interparking. The Group also acquired, via asset deal, its partner's shares in Interparking-Vesting and now owns 100% of the shares of that company. To offer local and quality parking solutions, we have acquired the Chazal car park in Brussels (Schaerbeek) which offers easy and convenient access for residents and visitors to the municipality, helping to reduce traffic congestion in the surrounding streets.

During the past year, in Italy, the Group's further developed its partnership with the San Donato Group (a leading hospital group in Italy) which allowed to start the operations of several new hospital car parks. To simplify administration and the Group structure, Interparking Mestre Stazione and Bergamo Triangolo Parking were both merged into Interparking Italia.

In France, the Group's position has been strengthened thanks to the opening of the Armagnac car park in Bordeaux, which is part of the Woodstone urban project. This futuristic building complex, currently under construction, aims to combine modernity and respect for the

environment. The French subsidiary of the Group has also acquired, via asset deal, three additional car parks in Paris. The Polish subsidiary continues to expand at Gdansk Airport, but also in the cities of Gdansk itself and in Warsaw.

In Germany, thanks to our strong partnership with the railways, the Group are now managing new station car parks in several small towns. The Group also entered a joint venture with McParking. McParking occupies a leading position in the segment of the off-terminal car parks at Berlin Brandenburg Airport.

Including new acquisitions and taking into account expiring contracts, as of 31 December 2023, the Group operated 1,009 sites in 401 cities in nine European Union countries and managed more than 433,000 parking spaces. This compares to 1.011 sites and 432,000 parking places at the end of 2022.

The Group continued to invest in order to optimize the customers' digital experience. A digital version of the Pcard+, the Pcard App, has also been launched,

which enables users to quickly identify which car park to go to, depending on their points of interest, and replace the physical card by a digital one directly accessible on the smartphone.

The number of Pcards grew by over 23% compared to 2022, further demonstrating the client expectations for digital products.

To reduce the impact of mobility on the environment, the Group promotes the Pcard as an intermodal tool compatible with public transport.

The Group continued investing to improve the quality of our car parks. By the end of 2023, 255 of the Group's car parks had been awarded the ESPA quality label granted by the European Parking Association (EPA), whereof 36 were "Gold" labelled. This is an increase of 12 car parks compared to the previous financial year.

To support the transition to low-polluting vehicles, Interparking is increasing the number of charging stations for electric and hybrid vehicles in its car parks. The number of parking spaces equipped



with charging stations has increased by more than 58% to exceed 3.818 spaces at December 31, 2023.

The Group has been fully CO<sub>2</sub> neutral since 2015, thanks to its energy consumption savings and green energy supplies. In 2022, Interparking continued to invest to reduce the environmental impact of its activities. At the end of 2023, the Group had over 126 fine particle neutralisation units, which we call "Lungs in the city". We have also entered new "green" financing agreements that foresee lower interest rates if specific Environmental Social Governance (ESG) parameters are met.

Finally, the Group participates in the Global Real Estate Sustainability Benchmark (GRESB) since 2021. The

GRESB is an international certification that evaluates and compares the ESG performance of stakeholders in the real estate and infrastructure sector. The Group obtained a score of 85%.

Net financial costs, were €39.8 million in 2023, compared with €33.5 million in 2022.

The Group's net debt excluding IFRS16 was €814 million at the end of 2023. We also recently renewed several loans and are in negotiations for the renewal of several other credit lines maturing in 2024. As expected, our net debt to EBITDA ratio reaches 5.2 at the end of 2023.

Interparking limits the rate risk inherent to its financial debt via interest rate

hedging instruments. In a volatile financial market characterized by instability and fluctuating interest rates, the Group is well protected by a debt that is 85% hedged against interest rate variations.

Profit before tax were €54.4 million in 2023 compared to €53.5 million the previous year. In 2023, the Group's profit attributable to the owners of the company was €36.0 million, compared with €34.4 million in 2022.

Lastly, with respect to risk, the Group analyses and closely tracks changes in mobility which could potentially entail a risk for the operation of certain car parks. More specifically, the Group could be impacted by certain mobility and parking trends, such as reductions

in access to city centres, or the promotion of alternative transport means. The Group's development strategy is thus focused both on major European cities and other quality cities.

The Group anticipates and tracks these changes jointly with its "upstream" customers and aims, within this framework, to strengthen its collaboration with cities, notably through the promotion of parking guiding systems, the development of bicycle parking facilities, and proactive participation in the policy to move parking from the street to off-street car parks.

Aware of its social responsibility, the Group continued to support various social, cultural and sporting initiatives during the past year.

No major event has occurred since the accounts for the 2023 financial year were closed that would be such as to have any significant effect on the Group's financial situation and results.

**Brussels, 1 March 2024**

The Board of Directors



# Consolidated Statement of Financial Position

## Assets

(in € millions)

As at	31/12/2023	31/12/2022	31/12/2021
Intangible Assets Concessions	453,6	443,3	445,3
Intangible Assets Right of Use Assets	34,7	38,8	39,3
Intangible Assets Other	3,2	3,2	3,3
Property Plant & Equipment	912,5	846,5	836,5
Property Plant & Equipment Right of Use Assets	447,1	458,1	439,6
Financial assets	7,1	7,2	7,4
Investments in companies accounted for under the equity method	26,7	19,5	18,2
Other receivables	19,8	18,2	11,1
Deferred Tax Assets	4,7	4,6	4,3
<b>Total non-current assets</b>	<b>1</b>	<b>1</b>	<b>1</b>
Inventories	1,4	1,3	1,2
Trade receivables	51,9	39,2	35,8
Other receivables	37,2	31,8	28,5
Derivatives	16,5	29,5	0,7
Cash and cash equivalents	64,8	61,1	62,9
<b>Total current assets</b>	<b>171,8</b>	<b>162,8</b>	<b>129,0</b>
<b>Total Assets</b>	<b>2</b>	<b>2</b>	<b>1</b>



## Equity and Liabilities

(in € millions)

As at	31/12/2023	31/12/2022	31/12/2021
Equity			
Share capital	15,9	15,9	15,9
Share premium	38,7	38,7	38,7
Reserves	176,3	178,3	154,7
Retained earnings	198,8	198,5	164,2
<b>Equity attributable to owners of the company</b>	<b>429,8</b>	<b>431,5</b>	<b>373,5</b>
Non-controlling interests	18,6	18,2	17,5
<b>Total equity</b>	<b>448,3</b>	<b>449,7</b>	<b>391,0</b>
Liabilities			
Financial debts	731,1	721,0	220,6
Lease liabilities	451,2	448,1	434,0
Employee benefit	5,1	5,5	5,1
Provisions	4,0	4,8	4,3
Other liabilities	19,0	9,0	9,0
Deferred Tax Liabilities	61,0	67,0	60,3
<b>Total non-current liabilities</b>	<b>1</b>	<b>1</b>	<b>733,4</b>
Current tax payable	9,4	8,2	3,2
Financial debts	149,8	113,2	640,8
Lease liabilities	58,2	59,5	51,4
Employee benefit	10,4	10,3	9,8
Trade payables	79,8	66,7	68,0
Other liabilities	52,1	38,5	33,3
Derivatives	1,9	0,5	3,1
<b>Total current liabilities</b>	<b>361,7</b>	<b>297,0</b>	<b>809,7</b>
<b>Total liabilities</b>	<b>1</b>	<b>1</b>	<b>1</b>
<b>Total Equity And Liabilities</b>	<b>2</b>	<b>2</b>	<b>1</b>



# Consolidated statement of profit or loss

(in € millions)

For the period ended	31/12/2023	31/12/2022
Revenue	543,9	481,4
Concession construction revenue	2,2	1,3
Operating expenses	(200,7)	(166,7)
Personnel expenses	(104,9)	(95,9)
Depreciation and amortisation	(139,2)	(127,9)
Tax & levies	(21,2)	(19,6)
Other income	10,6	12,1
<b>Operating Profit</b>	<b>90,7</b>	<b>84,8</b>
Financial income	4,9	1,9
Financial cost	(44,7)	(35,4)
<b>Net financial costs</b>	<b>(39,8)</b>	<b>(33,5)</b>
Share of profit of equity-accounted investees, net of tax	3,5	2,2
<b>Profit before tax</b>	<b>54,4</b>	<b>53,5</b>
Income tax expenses	(17,1)	(17,9)
<b>PROFIT FOR THE PERIOD</b>	<b>37,3</b>	<b>35,6</b>
attributable to the owners of the company	36,0	34,4
attributable to non-controlling interests	1,3	1,1
<b>EBITDA</b>	<b>229,9</b>	<b>212,7</b>

# Consolidated statement of comprehensive income

(in € millions)

For the period ended	31/12/2023	31/12/2022
<b>Items that will not be reclassified to profit or loss</b>	<b>0,6</b>	<b>0,2</b>
Remeasurements of defined benefit liability (asset)	0,6	0,2
<b>Items that are or may be reclassified subsequently to profit or loss</b>	<b>(10,7)</b>	<b>23,9</b>
Cash flow hedges – effective portion of changes in fair value	(14,3)	31,3
Related tax	3,6	(7,4)
<b>Total other comprehensive income for the period</b>	<b>(10,2)</b>	<b>24,1</b>
<b>Total comprehensive income for the period</b>	<b>27,1</b>	<b>59,7</b>
<b>Attributable to</b>		
- Owners of the Company	25,8	58,5
- Non-controlling interest	1,3	1,1
<b>Total comprehensive income for the period</b>	<b>27,1</b>	<b>59,7</b>

\*Excluding Concession construction revenue



# Consolidated statement of cash flows

(in € millions)

As at	21/12/2023	31/12/2022
<b>Net income for the period (including non-controlling interests)</b>	<b>37,3</b>	<b>35,6</b>
Depreciation and amortisation	139,2	127,9
(Decrease)/increase in provisions	(0,1)	0,5
Bad debt written off	0,5	0,5
Share of profit of equity-accounted investees	(3,5)	(2,2)
Net financing costs recognized	39,9	33,5
Current and deferred tax expense recognised	17,1	17,9
<b>Cash flows from operations before tax and financing costs</b>	<b>230,3</b>	<b>213,8</b>
Change in working capital (including non-current contract liabilities)		
(Increase)/decrease in inventory	(0,1)	(0,1)
(Increase)/decrease in trade receivables	(13,2)	(4,0)
(Increase)/decrease in other receivables	(5,5)	(3,3)
Increase/(decrease) in trade and other payables	22,0	(0,8)
Increase/(decrease) in contract liabilities	9,9	0,0
Taxes paid	(18,1)	(10,2)
Interest received	0,7	0,7
Interest paid (leases)	(18,2)	(16,1)
Interest paid (non-lease related)	(30,8)	(17,7)
Dividends received from companies accounted for under the equity method	1,7	1,4
<b>Cash flows (used in)/from operating activities</b>	<b>178,8</b>	<b>163,8</b>

(in € millions)

<b>As at</b>	<b>21/12/2023</b>	<b>31/12/2022</b>
Purchases of intangible assets (concessions)	(41,3)	(17,7)
Purchases of intangible assets (other intangibles)	(0,8)	(0,4)
Purchase of property, plant and equipment	(87,7)	(61,7)
Proceeds from the disposal of PPE and intangible assets	0,3	0,9
<b>Free cash flow (after investments)</b>	<b>(129,5)</b>	<b>(78,9)</b>
Proceeds from credit institutions and other borrowings	182,0	54,4
Repayments of credit institutions and other borrowings	(135,2)	(81,6)
Repayments of lease liabilities	(62,6)	(55,6)
Payment of provisions	(0,7)	-
Proceeds from/(repayments of) hedging instruments	7,0	(0,1)
Investment in equity accounted entities	(5,4)	(0,3)
Loans issued to equity accounted investees and other parties	(1,6)	(7,1)
Proceeds from disposal of financial assets	0,1	0,2
Dividends paid	(29,2)	-
Other	(1,0)	4,0
<b>Net cash flows (used in)/from financing activities</b>	<b>(46,7)</b>	<b>(86,2)</b>
Other changes (including impact of exchange rate movements)	1,3	(0,6)
<b>Net change in net cash position</b>	<b>3,8</b>	<b>(1,9)</b>
<b>Net cash and cash equivalents at beginning of period</b>	<b>61,1</b>	<b>62,9</b>
<b>Net cash and cash equivalents at end of period</b>	<b>64,8</b>	<b>61,1</b>



# Appendices to the consolidated accounts

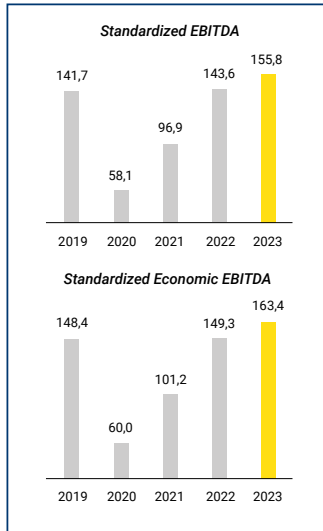
Consolidation structure		Group's right	
I. List of Group companies under global consolidation			
Servipark International S.A.	Brussels	100.00%	BE 458 245 915
Serviparc S.A.	Brussels	100.00%	BE 441 030 096
Uniparc Belgique S.A.	Brussels	100.00%	BE 427 825 725
Beheercentrale N.V.	Antwerp	100.00%	BE 406 391 002
Parking Palais de Justice Namur S.A.	Brussels	100.00%	BE 713 773 213
Interparking – Vesting S.A.	Brussels	100%	BE 713 600 987
Parking Roosevelt N.V.	Antwerp	87.75%	BE 406 715 456
Parking 2 Portes S.A.	Brussels	75.00%	BE 403 317 486
Parking Entre-2-Portes S.A.	Brussels	75.00%	BE 546 547 389
Interparking France S.A.	Paris	100.00%	
Interparking Services S.A.S	Paris	100.00%	
Uniparc Cannes S.N.C	Paris	100.00%	
Solopark S.A.S	Nîmes	100.00%	
Servipark France S.A.S.	Paris	100.00%	
Société du Parc Sulzer S.A.S	Nice	100.00%	
Park Alizés S.A.S.	Paris	100.00%	
Menton Parc Auto S.A.S.	Paris	100.00%	
SCI Parkings 132	Paris	100.00%	
Versailles Parc Auto S.A.S.	Paris	100.00%	
Montauban Parc Auto S.A.S.	Paris	100.00%	
Société Mantaise de Stationnement SAS	Mantes la Jolie	100.00%	
Interparking Nederland B.V.	Rotterdam	100.00%	
Parking & Protection B.V.	Rotterdam	100.00%	
Interparking Producten & Diensten B.V.	Rotterdam	100.00%	
Interparking Italia S.R.L.	Venice	100.00%	
Interparking Servizi S.R.L.	Venice	100.00%	
SIS S.R.L.	Corciano	100.00%	
Interparking Prodotti & Servizi S.R.L.	Venice	100.00%	
Caltanissetta Hospital Parking S.R.L.	Venice	100.00%	
Project Parcheggi Recanati S.R.L.	Venice	99.00%	
Interparking Roma S.R.L.	Venice	80.00%	
New Linate Parking S.R.L.	Venice	65.00%	

Consolidation structure		Group's right	
I. List of Group companies under global consolidation			
Centre 85 Parkgaragen und Immobilien GmbH	Berlin	100.00%	
Servipark Deutschland GmbH	Berlin	96.62%	
Contipark International Parking GmbH	Berlin	94.00%	
Contipark Parkgaragen GmbH	Berlin	93.10%	
Contipark Parkgarage Marienplatz München GmbH	Berlin	93.10%	
Contipark Parkgarage Kurhaus Wiesbaden	Berlin	88.36%	
Servipark Austria GmbH	Salzburg	98.49%	
Contipark International Austria GmbH	Salzburg	96.92%	
Ö Park Garagen GmbH	Vienna	96.92%	
Optimus Parkhausverwaltungs GmbH	Vienna	96.92%	
Optimus Parkhausverwaltungs GmbH & Co KG	Vienna	96.92%	
Villacher Parkgaragen GmbH & Co KG	Salzburg	96.92%	
Parking Wawel S.L.	Barcelona	100.00%	
Interparking Hispania S.A.	Barcelona	98.24%	
P-APP & Web Servicios Digitales S.L.U.	Barcelona	98.24%	
Interparking Lleidatana S.A.	Lleida	92.12%	
Alpha Parking S.R.L.	Bucharest	100.00%	
Interparking Produce & Servicii S.R.L.	Bucharest	100.00%	
Sc Square Parking S.R.L.	Bucharest	98.24%	
Interparking Polska sp. z o.o.	Warsaw	100.00%	
Interparking Produkty I Usugli sp. z o.o.	Warsaw	100.00%	
III. List of group companies valued by the equity method			
Strandweg Parking B.V.	Rotterdam	50.00%	
Interparking San Raffaele Holding spa	Venice	50.00%	
Interparking San Raffaele S.R.L.	Venice	50.00%	
GKSD Interparking spa	Venice	50.00%	
Aparcamiento Parque Santurtzi S.A.	Santurtzi	49.12%	
Aparcamientos Plaza de Euskadi y Ametzola S.A.	Bilbao	49.12%	
DB BahnPark GmbH	Berlin	46.06%	
Mc Parking	Berlin	47.00%	

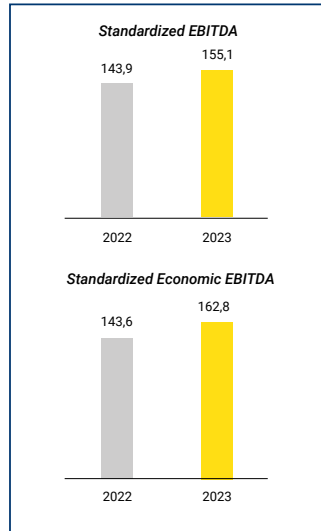
# Key figures in €m

Figures in BE GAAP vs IFRS

Standardized EBITDA - BE GAAP

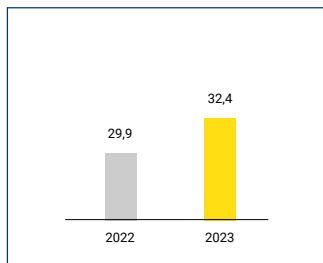


Standardized EBITDA - IFRS

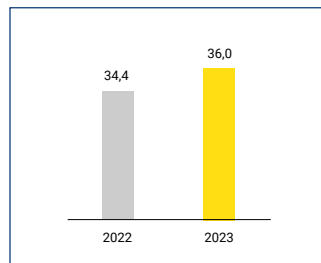


Net Earning BE GAAP vs IFRS

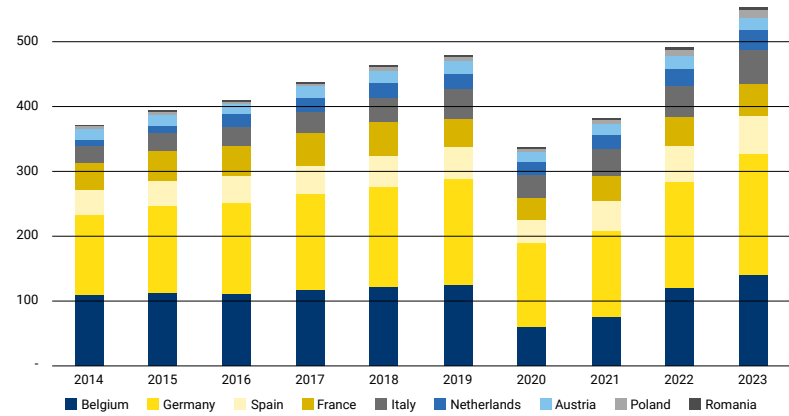
Net Earning - BE GAAP



Net Earning - IFRS



# Recurrent Turnover in €m



Scan to access to the full financial statement



**S.A. INTERPARKING N.V.**

Rue Brederode, 9, Brederodestraat  
1000 Bruxelles - Brussel (Belgique - België)  
+32 2 549 58 11  
info@interparking.com

---

**CONTIPARK PARKGARAGEN GMBH**

Rankestraße 13  
10789 Berlin (Deutschland)  
+49 30 25 00 970  
info@contipark.de

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**INTERPARKING HISPANIA S.A.**

Calle Valencia 93, 3º 2ª  
08029 Barcelona (España)  
+34 93 451 66 24  
infospain@interparking.com

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**INTERPARKING FRANCE S.A.**

Rue de Gramont, 30  
75002 Paris (France)  
+33 1 55 04 66 00  
contact-france@interparking.com

---

**INTERPARKING ITALIA S.R.L.L.**

Isola Nuova del Tronchetto, 14  
30135 Venezia (Italia)  
+39 041 520 75 55  
infoitalia@interparking.com

**S.I.S. SEGNALETICA INDUSTRIALE  
STRADALE S.R.L.**

Via T. Tasso, 12  
06073 Corciano (PG) (Italia)  
+39 075 605 195  
info@sispark.it

---

**INTERPARKING NEDERLAND B.V.**

WTC  
Beursplein, 37  
3011 AA Rotterdam (Nederland)  
+31 88 54 21 300  
info@interparking.nl

---

**CONTIPARK INTERNATIONAL  
AUSTRIA GMBH**

Reichenhaller Straße 8  
5020 Salzburg (Österreich)  
+43 662 80 99 00  
office@contipark.at

---

**INTERPARKING POLSKA SP. Z O.O.**

ul. w. Barbary 4 lok 2  
00-686 Warszawa (Polska)  
T: +48 22 629 59 44  
info-pl@interparking.com

---

**ALPHA PARKING SRL**

Parcarea Subterana Inter  
Bd. N. Balcescu nr. 4  
010051 Bucuresti sector 1 (Romania)  
+40 21 315 60 47  
inforomania@interparking.com

