



# ICHM

**International College  
of Hotel Management**

**Course Guide 2023**

**This is not  
hospitality  
as usual.**

ICHM is an Institute of Higher Education  
CRICOS Provider No. 02914G  
TEQSA Provider ID PRV12099

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## **We are ICHM.**

### **Creating Change-Makers of Tomorrow.**

ICHM is an Institute of Higher Education that champions 'learning forward' - focusing on the learning of tomorrow as industry ready graduates. Giving young talent the skills, networks and hands-on experience to hit the ground running.

Founded on the 30+ years success of ICHM's renowned Hospitality in Business school, we have been the leaders with our long-established Bachelor of Business (Hospitality Management) and Master of International Hotel Management. ICHM is one of the world's leading Hospitality in Business Schools.

ICHM is an Institute of Higher Education  
CRICOS Provider No. 02914G TEQSA Provider No. PRV12099



Our owner, UP education, is dedicated to ensuring the quality of the ICHM brand that enjoys a great reputation worldwide. UP Education is a leading dual-sector education provider delivering both vocational and higher education across Australasia. With over 25 years of experience, every year UP Education equips 28,000 students from all over the world with the right skills and attitudes to excel.







# Welcome to ICHM

"You have taken the first step to discovering the amazing education that ICHM has to offer its students. ICHM, an International College of Hotel Management is the best in its class. With a leading work integrated learning program, you will earn while you learn in some of the most awarded and prestigious hotel industry properties across Australia and the globe. Our curriculum is built with an employability focus to ensure we are setting you up for success as a career-ready graduate."

Our graduates are the best in the world and the current and future leaders of the Hotel, Hospitality and Tourism industry. We look forward to welcoming you to the ICHM family and bringing your career dreams to life."

**Kellie Lumsden**  
Head of ICHM

## STATE-OF-THE-ART CAMPUS

The new ICHM campus sits in the heart of Adelaide's CBD on Currie Street and celebrates the heart of what we do best- hospitality- providing spaces that are industry-leading, warm and welcoming.



Our campus is more of a home away from home, especially for international students living in Adelaide during their studies. We want all our students to feel a sense of ownership and belonging on campus.



### Work with Real Industry Partners\*



\*only a few industry partners that our students and alumni are working for listed here, please refer to page 17 for more details.

### Our Professional Associations & Affiliations



One of the most unique spaces in our three-story campus is the dedicated training bar and wine room. A fully equipped cocktail bar, training room and wine tasting facility sit at the centre of the campus, for students to practice mixology, food and beverage service and wine tasting before they go out to work in industry, the key to ICHM's unique strength in hospitality education.



# Welcome to Adelaide, South Australia

**#3**  
most  
livable city  
worldwide\*

ahead of Perth (6),  
Melbourne (8) and  
Brisbane (10th).

**#1**  
affordable  
city in  
Australia

Adelaide is one of  
Australia's more  
affordable cities. Our  
cost of living is up to 14%  
lower than all other major  
Australian cities

\*The Economist's Global Liveability  
Index 2021

**A city designed for enjoying life.**

It's safe and relaxed with easy access to nature including national parks and beautiful beaches under 30 minutes away. Adelaide enjoys mild winters and warm summers, with four distinct seasons. The average temperature is 29°C in summer and 16°C in winter.



# WHY ICHM?

**DESIGNED TO BE DYNAMIC,  
CREATIVE AND CONNECTED**

**ICHM** prepares students for management roles across a wide variety of hotel and hospitality businesses.

Our model stresses the importance of learning all aspects of the hotel industry from the ground up.

**A 30-year track record** world renowned for hospitality in business degrees.

**2500 +** alumni now leaders in multiple industries.

**84%** undergraduates in full-time employment (national average 68.9%) (QILT 2021 Graduate Outcome Survey)

**96.3%** undergraduates in Overall Employment (national average 84.8%) (QILT 2021 Graduate Outcome Survey)

**86.1%** undergraduate students satisfied with the quality of entire educational experience (national average 69%) (QILT 2020 Student Experience Survey)

Scan the QR code to watch a video of an interview of our alumni





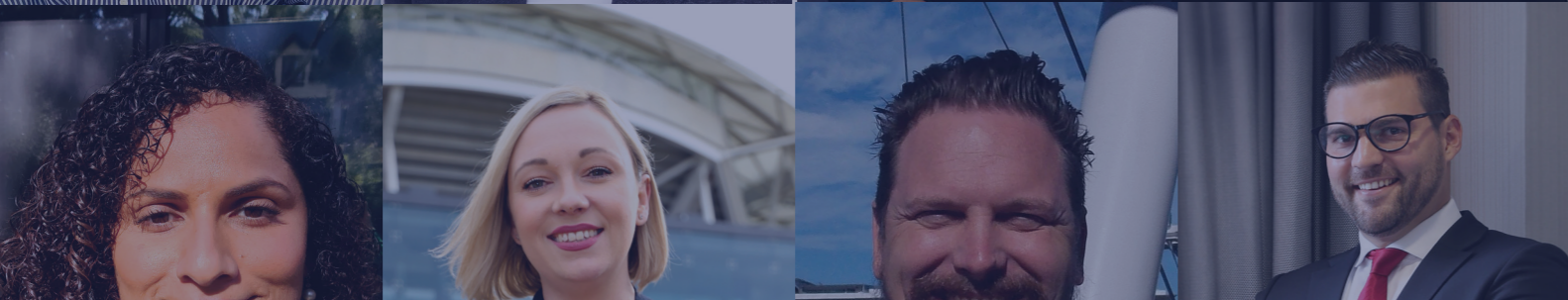


Instilled with world ready skills, ICHM alumni, dream big and achieve even bigger.

They are the top tier revolutionising the business world of the global luxury hotel and hospitality industry, and beyond.

They are the entrepreneurs, changemakers and leaders of tomorrow.

They catapult into executive roles, unscathed by the highly competitive nature of the industry.



# A GLOBAL ALUMNI NETWORK



Download "The ICHM Change Makers" - a collection of our alumni stories



**Immalka Maddumapatabendi**  
GENERAL MANAGER,  
MANTRA ALBURY,  
AUSTRALIA

Hometown: Kandy, Sri Lanka

"I've always liked working with people. Hotels attracted me due to the complexity in the operation with multiple moving parts coming together.

ICHM has a great balance between practical and theoretical on campus. The lecturers are very helpful and understand that not all students come from the same educational background. You get a lot of one-on-one time, and they are happy to further assist.

Being an international student, the Work Integrated Learning certainly helped me understand how Australian workplaces function, before I started a full-time job.

Understanding the importance of going beyond your role and using every opportunity to learn something new, helped me in reaching where I am now."

"Since graduating in 2003, my career has taken me to the white sand beaches of the Caribbean, the mountains and deserts of the United States, and the tropical jungle of Costa Rica. During my twelve years with Aman luxury hotels and resorts, I mastered the art of creating a state of uncomplicated serenity to facilitate unforgettable resort experiences.

My detailed practice for excellence on the international stage started with ICHM - living and working side by side with people from across the globe. The most rigorous attention to detail practised in the world of hospitality and luxury lifestyle requires me to be boundlessly imaginative and passionate about what I do."



**Juan Paolo Alfonso**  
GENERAL MANAGER,  
ALILA HINU BAY, OMAN

Hometown: Manila, Philippines







**Work Integrated Learning (WIL)** study periods, are a significant component of ICHM's courses. It allows students to become a valued member of their host organisation with a large variety of both paid and unpaid work options available for students. ICHM maintains strong relationships with hotels, resorts and other hospitality management providers worldwide, to facilitate the WIL study periods.

# Work Integrated Learning (WIL)

ICHM has a dedicated **Industry & Career Development (ICD)** team with significant industry experience to assist students with their placements and provide them with insights into career pathways.

The ICD team works with hotels and hospitality businesses in Australia and around the world to secure and monitor these placements.

## HOW IT WORKS

Students will meet with the ICD team throughout their time at ICHM to discuss placement preferences and complete an ICHM resume, ready for their application.

The ICD team will then source the right role for students' career aspirations that aligns with their current capabilities then apply on behalf of students.

The hiring and selection process vary between hotels, and hotels make the final decision on employment.

## STUDENT SERVICES

The ICD team, together with ICHM's Student Service team will support and guide students from initial engagement and throughout their placements to ensure success.

An ICHM WIL lecturer will be assigned to ensure students have structured guidance and stay on track with their assessments whilst balancing a work environment.

## METHOD OF ASSESSMENT

Students complete a set of subject assessment criteria that require them to critically assess and reflect on their experiences.

ICHM also asks host employers to assess students across a variety of performance measures and provide feedback. This feedback allows students to continue to reflect and enhance their development in employability skills to ensure they are career-ready upon the completion of their degree.

For Master's students completing the Professional Practice and Research subject, they will be required to complete and submit a Research Proposal, Research Report and Reflection Report.



"ICHM has the perfect mix of industry exposure and academic progression. The fast track nature of the course did prove challenging at times, but I can look back on my study and life experience at ICHM so fondly. I was able to graduate with industry experience and employment prospects, which has played a key role in my career path."



**Brittany Davey**  
SALES MANAGER,  
THE TASMAN  
AUSTRALIA

Hometown: Launceston, Tasmania - Australia



# Earn While You Learn



“ICHM’s WIL has provided me with amazing experiences that I will never forget. It has taught me industry skills and has given me exposure to real world situations which has helped me assess what I look for in a job and what I value most. This eventually will help determine what my future goals and employment may look like.”

### Jenny Roberts

current ICHM student

1st WIL: Food and Beverage Attendant, Hamilton Island

2nd WIL: Hospitality Attendant, Journey Beyond Rail



Scan the QR code to watch Rachel VU talking about her WIL experience



### Rachel VU

ICHM student

1st WIL: Food and Beverage Attendant, Hamilton Island

2nd WIL: Guest Service Agent, Majestic Roof Garden Hotel

3rd WIL: Guest Service Agent, EOS by SkyCity

ICHM maintains close links with hotels, resorts and other hospitality management providers worldwide, to facilitate the WIL study periods.

## INTERNATIONAL

### CHINA

Furama Hotel  
Grand Hyatt  
InterContinental  
Shangri-La  
St Regis  
The Langham  
The Peninsula

### HONG KONG

Cordis  
InterContinental  
Novotel  
Ovolo  
Residence G  
Ritz-Carlton  
The Royal Garden  
W

### INDONESIA

Pullman Bali Legian Beach

### JAPAN

Hilton Narita  
Niseko Village  
Park Hyatt Tokyo  
Ritz-Carlton Tokyo

### MALAYSIA

Pangkor Laut Resort  
Ritz-Carlton

### MALDIVES

Atmosphere Hotels & Resorts

### NEW ZEALAND / PACIFIC

Chateau Tongariro  
Sofitel Queenstown  
Robertson Lodges

### NORTH AMERICA

Amangiri  
Fairmont Hotels & Resorts  
Four Seasons Hotels & Resorts  
Marriott International  
The Little Nell  
Disney Resorts Florida

### SINGAPORE

Six Senses  
Ibis Singapore on Bencoolen

### TAIWAN

FX Hotel  
Grand Hyatt  
Mandarin Oriental  
Millennium  
The Tango  
W  
The Regent

### UNITED KINGDOM

Clayton Crown  
Crieff-Hydro  
Exclusive Hotels  
Gleneagles  
InterContinental  
Marriott International  
Sofitel  
The Langham

### UAE

Hyatt Hotel Corporation  
Jumeirah International  
Ritz-Carlton

### VIETNAM

Caravelle Saigon  
JW Marriott  
Novotel MGallery  
Sofitel Saigon Plaza

## AUSTRALIA WIDE

### AccorHotels

ibis  
Mercure  
MGallery by Sofitel  
Novotel  
Pullman  
Sofitel  
Art Series  
Peppers  
Mantra

### SkyCity Entertainment Group

### Adelaide Oval

### Baillie Lodges

Longitude 131  
Silky Oaks Lodge  
Capella Lodge

### Cable Beach Club

### Crown Resorts

Crown Metropol  
Crown Promenade  
Crown Towers

### Crystalbrook Collection

### Delaware North

Lizard Island Resort  
Melbourne & Olympic  
Parks

### Emirates One & Only Wolgan Valley

### Event Hotels & Resorts

Atura  
Rydges  
QT

### Federal Group Hotels & Resorts

The Country Club  
Tasmania  
Henry Jones Hotel

### Four Seasons Hotels & Resorts

### Journey Beyond

### Hamilton Island Resort

### Hilton Hotels & Resorts

### Hyatt Hotels Corporation

Hyatt Regency  
Grand Hyatt  
Park Hyatt

### IHG Hotels & Resorts

InterContinental Hotels and  
Resorts  
Kimpton Hotels and Resorts  
Hotel Indigo  
Vignette Collection  
voco  
Crowne Plaza  
Holiday Inn  
Holiday Inn Express

### JKL Hospitality

### Marriott International

Four Points by Sheraton  
Marriott  
Sheraton  
Westin  
W  
The Ritz-Carlton

### Melbourne Convention & Exhibition Centre

### Minor Hotels

Oaks

### Next Hotels & Resorts

### Ovolo Hotels

### Penfold's Magill Estate

### RACT Destinations

Strahan Village  
Cradle Mountain Hotel  
Freycinet Lodge

### RACV Clubs & Resorts

### Stamford Hotels & Resorts

### Shangri-La Hotels & Resorts

### TFE Hotels

Adina  
Rendezvous  
Vibe

### The Langham

### The Star Entertainment Group

### Voyages Ayers Rock Resort

### Elanor

Mayfair Hotel  
Adabco Boutique Hotel

## ACCOR HOTELS





# OUR COURSES

## Courses and Programs Overview

\*Note: All fees are subject to change without notice. All fees will be adjusted annually to reflect increases. 2023 Tuition fees quoted at the time of entry/study in the prospectus are for that year only. Information in this prospectus is effective and current at the time of publication (04 April 2023) but may be subject to change. Please refer to ICHM directly or the website for any queries.

\*\*Start dates are correct at the time of printing (04 April 2023) but subject to change without notice in advance.

Please refer to the course start dates on your offer of place.

Program		<b>Undergraduate Certificate of Hotel, Tourism and Hospitality Operations</b> (AQF level 5)	<b>Bachelor of Business (Hospitality Management)</b> (AQF level 7)	<b>Pre-Masters</b> (non-award)	<b>Master of International Hotel Management</b> (AQF level 9)	<b>Study Abroad Program</b> (non-award)
<b>CRICOS Code</b>		N/A (for domestic student only)	075806G	099349G	097743C	078998D / 078999C / 079000C
<b>Duration</b>		6 months	3 years	6 months	2 years	6 months / 1 year (2 academic semesters) / 1 year (1 academic semester + 1 WIL semester)
<b>2023 Tuition fees (indicative total program cost)*</b>	<b>International</b>	N/A	\$96,000 AUD (\$4,000 AUD per subject)	\$16,000 AUD (\$4,000 AUD per subject)	52,000 AUD (\$4,000 AUD per subject)	\$4,000 AUD per subject
	<b>Domestic</b>	\$9,771 AUD (\$3,257 AUD per subject) No tuition fee for Work Integrated Learning subject	\$78,168 AUD (\$3,257 AUD per subject)	\$13,028 AUD (\$3,257 AUD per subject)	\$50,245 AUD (3,865 AUD per subject)	N/A
<b>New student fee (applies to International students only)</b>		N/A	\$250 AUD	\$250 AUD	\$250 AUD	\$250 AUD
<b>Start dates**</b>		30 January 2023, 24 July 2023, 4 March 2024	30 January 2023, 24 July 2023, 4 March 2024	30 January 2023, 24 July 2023, 4 March 2024	30 January 2023, 27 March 2023, 10 July 2023, 4 March 2024	30 January 2023, 24 July 2023, 4 March 2024
<b>English entry requirements</b>		N/A	IELTS 6.0 (no band less than 5.5) or equivalent <b>(Undergraduate Certificate available)</b>	IELTS 6.0 (no band less than 5.5) or equivalent	IELTS 6.5 (no band less than 6.0) or equivalent (Graduate Certificate available with English entry requirement of IELTS 6.0, no bands less than 5.5)	IELTS 5.5 (no band less than 5.0) or equivalent





# UNDERGRADUATE CERTIFICATE OF HOTEL, TOURISM AND HOSPITALITY OPERATIONS

TEQSA: CRS14001045

## AVAILABLE TO DOMESTIC STUDENTS ONLY

This short course has been designed to meet the current hospitality industry skills shortage in the area of frontline entry level job roles within hospitality, tourism and hotels.

Students will be placed within hospitality based industry roles by ICHM's Industry and Career Development Managers whilst undertaking formalised learning face to face or online.

### ACADEMIC SUBJECTS

- ☑ BBHM101 The Contemporary Hospitality and Tourism Industry
- ☑ BBHM104 Be Our Guest
- ☑ BBHM109 Employability for Future Hoteliers
- ☑ BBHM111b Work Integrated Learning 1 UC

ICHM prepares students for roles across a wide variety of hotel and hospitality businesses. Our model stresses the importance of learning all aspects of the hotel industry from the ground up. In this short course students learn hospitality and service standards skills along with tourism and employability basics. This prepares students for hotel positions at an operational level.

The subjects focused on the industry need area of Rooms Division and COVID-19 Hygiene whilst also undertaking studies in broader tourism and employability development areas.

### DURATION

- 6 months
  - On campus or online academic study in conjunction with an off campus WIL placement

### MODE OF DELIVERY

Face to face, however technology enhanced learning (TEL) is integrated into a blended delivery approach and is available to students not able to attend face to face.

### ENTRY REQUIREMENTS

To review all domestic entry requirements for this course, please scan the QR code:



## KEY DATES 2023

### Intake 1 Semester Dates

- Jan 30**  
Semester begins (Bachelor & Master)
- March 27**  
Additional semester begins (Master)
- Apr 10-14**  
Mid-semester break
- Jun 21**  
Semester ends

### Intake 2 Semester Dates

- July 10**  
Semester begins (Master)
- July 24**  
Semester begins (Bachelor)
- Oct 2-6**  
Mid-semester break
- Dec 15**  
Semester ends

Breaks between semesters will vary among students depending upon individual industry placement contracts. These dates are provisional and subject to change.



# BACHELOR OF BUSINESS

## HOSPITALITY MANAGEMENT

TEQSA: CRS1200832 | CRICOS Code: 075806G

### OVERVIEW

The ICHM Bachelor of Business (Hospitality Management) prepares students for an international career in a wide variety of hospitality businesses. Students will progress from an operational base through to a management perspective.

ICHM's academic year is comprised of six months full time study, followed by a six month Work Integrated Learning (WIL) placement throughout Australia, or possibly overseas.

ICHM graduates gain a comprehensive understanding of the international hospitality environment, and as a result, have outstanding career prospects with many obtaining highly sought-after positions around the world.

### DURATION

3 Years.

### MODE OF DELIVERY

The standard mode of delivery is face to face, however technology enhanced learning (TEL) is integrated into a blended delivery approach and is available to students not able to attend face to face.

### SCHOLARSHIPS

See page 30.

### ENTRY REQUIREMENTS

To review all entry requirements for this course, please scan the QR code:



**Victoria Phan**  
FOOD & BEVERAGE MANAGER,  
INTERCONTINENTAL ADELAIDE,  
AUSTRALIA

Hometown: Ho Chi Minh City, Vietnam



"ICHM provided me with knowledge and information that is relevant to the industry through its amazing network of hotels and unique learning experiences, industry placements and practical sessions. I enjoyed the professionalism standards that were established during my studies and ICHM's great environment to make friends for life!"

## COURSE CONTENT AND STRUCTURE

### YEAR 1-SEMESTER 1

On-campus Academic Study  
20-22 weeks

#### Academic Subjects

- ▣ BBHM101 The Contemporary Hospitality and Tourism Industry
- ▣ BBHM102 The Server Etiquette
- ▣ BBHM103 Restaurant Service: Standards, Etiquettes & Training
- ▣ BBHM104 Be Our Guest
- ▣ BBHM105 First Taste at Culinary
- ▣ BBHM106 Building Blocks of Marketing
- ▣ BBHM109 Employability for Future Hoteliers
- ▣ BBHM112 Ready, Set, Study!

### YEAR 2-SEMESTER 3

On-campus Academic Study  
20-22 weeks

#### Academic Subjects

Core subjects:

- ▣ BBHM202 For the Love of Wine
- ▣ BBHM203 Hotel Front Office Operations
- ▣ BBHM205 Launch into HRM
- ▣ BBHM206 Hot Property
- ▣ BBHM209 Money Matters
- ▣ BBHM212 Marketing Beyond the Tangible

Elective Subjects\*

- ☑ BBHM201 Culinary Around the World
- ☑ BBHM210 The Art & Science of Management
- ☑ BBHM216 Entrepreneurship
- ☑ BBHM217 Español 1
- ☑ BBHM218 Gastronomy: The Art, Culture and Science of Food and Beverages
- ☑ BBHM303 Keeping the Customer Relationship Alive
- ☑ BBHM310 Big Data, Bigger Opportunities

\*Students to nominate 2 electives.

Note that not every elective will be offered each semester.

### YEAR 3-SEMESTER 5

On-campus Academic Study  
20-22 weeks

#### Academic Subjects

Core subjects:

- ▣ BBHM302 Managing Productivity Through People
- ▣ BBHM306a Operation Hospitality: Capturing Success in Hotels
- ▣ BBHM308 Sustainability Check-In
- ▣ BBHM312 Revenue Management for Hoteliers
- ▣ BBHM313 The Business of Events

Elective Subjects\*\*

- ☑ BBHM314 International Wine
- ☑ BBHM315 The Power of Brands: Hospitality Insights
- ☑ BBHM316 Designing Contemporary Hotels
- ☑ BBHM317 Español 2
- ☑ BBHM318 Hotel Outlets Management
- ☑ BBHM320 Innovate or Evaporate

\*\*Students to nominate 3 electives.

Note that not every elective will be offered each semester.

### YEAR 1-SEMESTER 2

Off-campus WIL Placement  
20-24 weeks

☑ BBHM211a Work Integrated Learning



### YEAR 2-SEMESTER 4

Off-campus WIL Placement  
20-24 weeks

☑ BBHM211a Work Integrated Learning



### YEAR 3-SEMESTER 6

Off-campus WIL Placement  
20-24 weeks

☑ BBHM311a Work Integrated Learning



All subjects are correct at the time of printing and are subject to change.



# MASTER OF INTERNATIONAL HOTEL MANAGEMENT

TEQSA: CRS1400554 | CRICOS Code: 097743C

## OVERVIEW

The ICHM Master of International Hotel Management is a two year (four semester) full-time course, designed to provide participants with the opportunity to develop advanced knowledge and cognitive skills to understand and manage international hotel operations at a senior level.

The course comprises of ten core subjects and three electives delivered over eighteen months, plus a final Professional Practice and Research semester of six months in industry, as a capstone subject to complete the course.

Graduates from hotel schools/universities/colleges, holding business or hospitality related degrees, may receive Recognition of Prior Learning (RPL).

## DURATION

2 Years.

## MODE OF DELIVERY

The standard mode of delivery is face to face, however technology enhanced learning (TEL) is integrated into a blended delivery approach and is available to students not able to attend face to face.

## ENTRY REQUIREMENTS

To review all entry requirements for this course, please scan the QR code:



Scan the QR code to watch Simi Darams talking about her experience in ICHM



**Simi Darams**  
ICHM ALUMNI  
Home country: Nigeria



## COURSE CONTENT AND STRUCTURE

### YEAR 1-SEMESTER 1

On-campus Academic Study  
20-22 weeks

Graduate Certificate in International Hotel Management

#### Academic Subjects

- MIHM101 International Hotel Food & Beverage Management
- MIHM102 International Hotel Accommodation Management
- MIHM103 Hospitality Management Accounting
- MIHM104 International Hotel Services Marketing

### YEAR 1-SEMESTER 2

On-campus Academic Study  
20-22 weeks

Graduate Diploma in International Hotel Management

#### Academic Subjects

Core Subjects:

- MIHM201 Workforce Design and Strategy
- MIHM202 Strategic Management
- MIHM203 International Hotel Revenue Management

Elective Subjects\*

- ☑ MIHM208 Academic and Research Skill Development
- ☑ MIHM204a Art and Design in Hospitality Environments
- ☑ MIHM205 Information Systems Management
- ☑ MIHM206 International Hotel Brand Management
- ☑ MIHM207 Entrepreneurship and Innovation
- ☑ MIHM307 Research Methods for Managers

\*Students to nominate 1 elective.

Note that not every elective will be offered each semester.

### YEAR 2-SEMESTER 3

On-campus Academic Study  
20-22 weeks

Master of International Hotel Management

#### Academic Subjects

Core Subjects:

- MIHM301 Leadership In A Changing World
- MIHM302 Hospitality Business In The Global Context
- MIHM400 Professional Practice and Research Workshop

Elective Subjects\*\*

- ☑ MIHM303 Ethics, Justice and Responsible Management in Hospitality
- ☑ MIHM304 Hospitality Property Development and Management Strategies
- ☑ MIHM305 International Human Resource Management
- ☑ MIHM306 Managing Customer Relationships and Experiences

\*\*Students to nominate 1 elective.

Note that not every elective will be offered each semester.

### YEAR 2-SEMESTER 4

Off-campus Professional Practice and Research (Industry)

Master of International Hotel Management

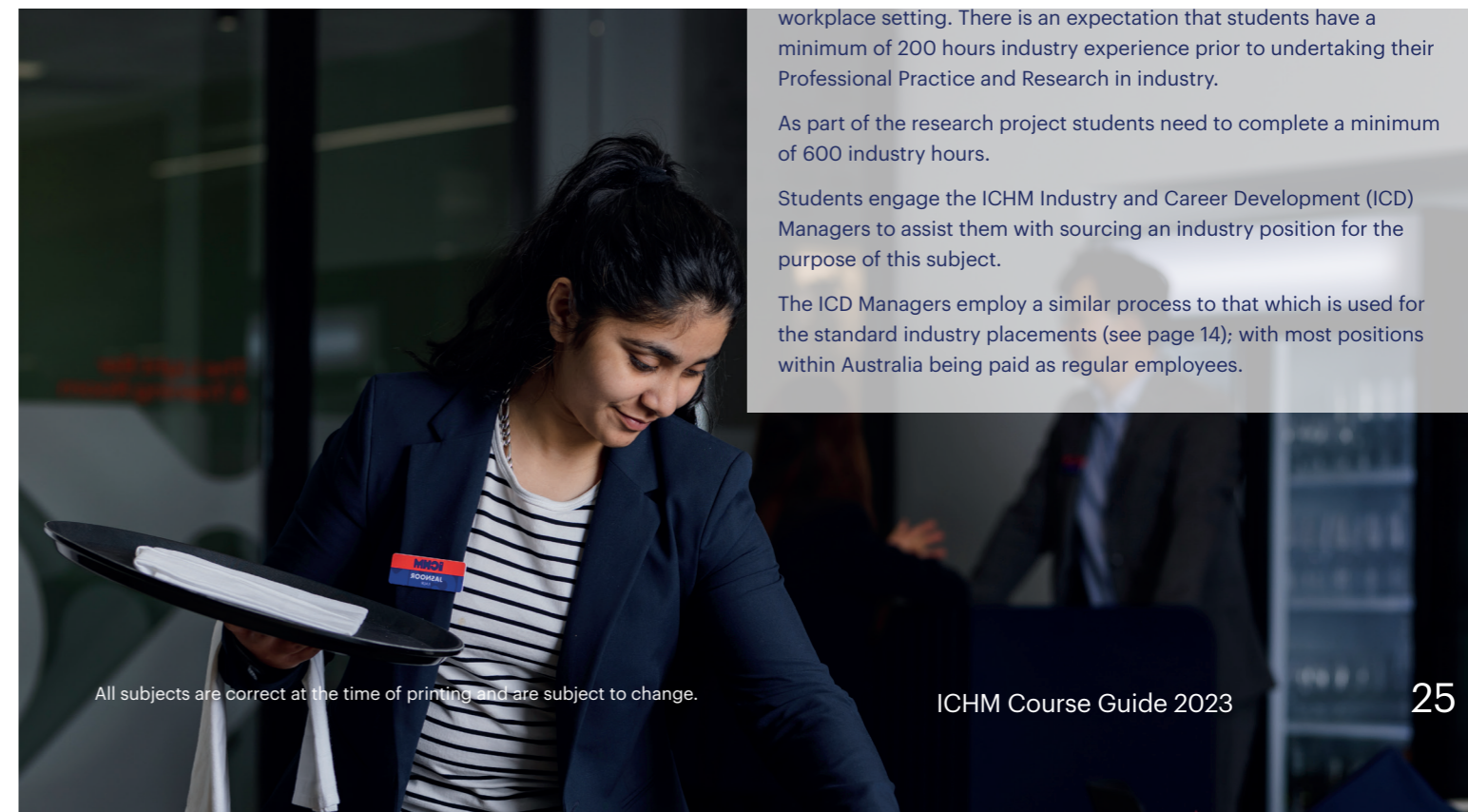
20-24 weeks

Semester 4 of the Masters provides students with the opportunity to undertake a six month Professional Practice and Research in industry. This capstone subject will enable the student to integrate theory with the practice of work to develop their knowledge, skills and professional networks through lived experiences in a natural workplace setting. There is an expectation that students have a minimum of 200 hours industry experience prior to undertaking their Professional Practice and Research in industry.

As part of the research project students need to complete a minimum of 600 industry hours.

Students engage the ICHM Industry and Career Development (ICD) Managers to assist them with sourcing an industry position for the purpose of this subject.

The ICD Managers employ a similar process to that which is used for the standard industry placements (see page 14); with most positions within Australia being paid as regular employees.



All subjects are correct at the time of printing and are subject to change.



## Non-Award Program

# PRE-MASTERS PROGRAM

CRICOS Code: 099349G

**This non-award program is for entry into the Master of International Hotel Management**

### WHO IS IT FOR?

This Pre-Masters Program is offered as an alternative pathway into the ICHM Master of International Hotel Management. The program is designed to be an academic, literacy and numeracy bridging program for international students who do not meet the standard Masters entry requirements.

### PROGRAM STRUCTURE

This program is a non-award, six month (one semester), full time program with the aim of providing entry into the Master of International Hotel Management for students who would not otherwise be eligible.

### PRE-MASTERS SUBJECTS AVAILABLE

- BBHM302 Managing Productivity Through People
- BBHM306a Operation Hospitality: Capturing Success in Hotels
- BBHM308 Sustainability Check-In
- BBHM312 Revenue Management for Hoteliers
- BIHM313 The Business of Events
- BIHM315 The Power of Brands: Hospitality Insights

\*Note - not all electives will be available each semester. Students will be able to choose an elective subject from those being delivered.

### ENTRY REQUIREMENTS

Successful completion of a three year post-secondary qualification comparable to an Australian Associate Degree or Advanced Diploma; and English IELTS 6.0 overall (no band under 5.5).

### COURSE PROGRESSION

To progress to the Master of International Hotel Management, students must pass each subject in the Pre-Masters.

To learn more about this program please scan the QR code:



## Non-Award Program

# STUDY ABROAD PROGRAM

CRICOS: 078998D / 078999C / 079000C

**Nothing beats experience, and with the ICHM Study Abroad program that is exactly what you get; the opportunity to study in Australia and obtain real industry experience.**

### WHAT DO YOU STUDY?

With the Study Abroad Program, ICHM invites students from all around the world to study with them in Adelaide for six months, and then undertake a paid work placement in an Australian hotel for six months (the work placement is optional). Together with your own university or hotel school, you can select up to 8 subjects (or as few as 4 subjects) at different levels.

### ACCOMMODATION

Refer to page 31.

### STUDY ABROAD TUITION FEES

Tuition fees are calculated by the number of subjects studied. The per subject cost for 2023 is fixed at A\$4000. Your tuition fees will depend on the number of subjects you choose; for example the six-month academic fee for studying four subjects on campus will be A\$16,000. If you want to study additional subjects, you pay the per-subject cost for each one undertaken. All Study Abroad students pay a once off New Student Fee.

### STUDY ABROAD ENTRY REQUIREMENTS AND VISA

To study at ICHM, students will need an IELTS of 5.5 (no band below 5.0.); or TOEFL (IBT) above 46 overall (min 15 in any band); or recognised equivalent.

You will apply for a Student Visa (subclass 500) Non-Award Temporary Visa. This has a limit of 12 months, inclusive of English, tuition, and work placement.

Refer to the following link for details regarding the Study Abroad Visa: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visalisting/student-500>

All international students coming to Australia on student visas are required to pay for Overseas Student Health Cover (OSHC) for the full duration of their studies.

To learn more about this program please scan the QR code:



**Scan the QR code to watch a video of three students talking our Study Abroad Program**





# English Requirements

## Undergraduate Certificate of Hotel, Tourism and Hospitality

Not applicable.

## Bachelor of Business (Hospitality Management)

International students may be required to prove English proficiency to enter the Bachelor of Business (Hospitality Management). Students who do not meet ICHM English requirements upon application, may be offered enrolment conditional upon successful completion of an English language course.

English Proficiency	Year 1 or Advanced Entry
IELTS	Academic overall score 6.0 (min 5.5 in any band)
TOEFL (IBT)	70 (min 17 in any band)
PTE	50 (writing & speaking not below 45)
Cambridge English (CAE)	169 (min 162 in any band)
High School	Successful completion of the last 2 years of high/ secondary school, where the language of instruction was English
HKDSE	4

## Pre-Masters Program and Graduate Certificate International Hotel Management

International students may be required to prove English proficiency to enter the Pre-Masters Program and Graduate Certificate in International Hotel Management. Applicants are required to have an IELTS of 6.0 (no band under 5.5) for entry into these programs. Students who do not meet English IELTS 6.0 overall (no band under 5.5), may be offered enrolment conditional upon successful completion of an English language course.

English Proficiency	Year 1 or Advanced Entry
IELTS	Academic overall score 6.5 (no band below 6.0)
TOEFL (IBT)	Overall score 79 (writing and speaking not below 20)
PTE	Overall score 58 (no score below 50)
Cambridge English (CAE)	Overall score 176 (no score below 169)

## Master of International Hotel Management

International students may be required to prove English proficiency to enter the Master of International Hotel Management. Students who do not meet ICHM English requirements upon application, may be offered enrolment conditional upon successful completion of an English language course.

## Study Abroad Program

To enter the Study Abroad Program students will need an IELTS of 5.5 (no band below 5.0); or TOEFL (IBT) 60 overall (min 15 in any band); or recognized equivalent.

# ICHM Fees 2023

## Undergraduate Tuition Fees

### Domestic Students - FEE-HELP

ICHM Undergraduate Certificate of Hotel, Tourism and Hospitality Operations	A\$3,257 (per subject)
ICHM Bachelor of Business (Hospitality Management)	A\$3,257 (per subject)
Industry Placement Study Periods	Student can earn income

### International Students

New Student Fee	A\$250*
ICHM Bachelor of Business (Hospitality Management) (applies to all students for Year 1, 2 or 3)	A\$4,000 (per subject)
Industry Placement Study Periods	Student can earn income

## Postgraduate Tuition Fees

### Domestic & International Students

Domestic students	A\$3,865 (per subject)
International students	A\$4,000 (per subject)

### Pre-Masters program

Domestic students	A\$3,257 (per subject)
International students	A\$4,000 (per subject)

### Study Abroad program

International students	A\$4,000 (per subject)
------------------------	------------------------

Note: All fees are subject to change without notice. All fees will be adjusted annually to reflect increases. Tuition fees quoted at the time of entry/study in this prospectus are for that year only. All monetary amounts are quoted in Australian Dollars. Currency Converter Web references: xe.com or x-rates.com  
\*International Students are required to pay the New Student Fee of A\$250 once only, when they first enter ICHM.



# ICHM Scholarships

## DOMESTIC STUDENTS (INCLUDING AUSTRALIAN NATIONALS, AUSTRALIAN PERMANENT RESIDENTS, AND NEW ZEALAND NATIONALS)

ICHM awards academic scholarships to domestic students, including New Zealand nationals completing their studies in Australia, on an increasing scale linked to the students ATAR result.

### Domestic ( ICHM is a FEE-HELP provider(

Courses	Per subject price (AUD)	Scholarship Percentage	Per subject price after scholarship (AUD)	Tuition fee per year after scholarship* (AUD)	Criteria
Bachelor of Business (Hospitality Management)	A\$3,257.00	10%	A\$2,931.30	A\$23,450.40	ATAR 55
		15%	A\$2,768.45	A\$22,147.60	ATAR 56 or higher
Master of International Hotel Management	A\$3,865.00	15%	A\$3,285.25	A\$26,282.00	Meets entry requirements

## INTERNATIONAL STUDENTS

ICHM is committed to providing opportunities to students through our scholarship program. Some are awarded for academic excellence while others are based on your ability to meet the entry requirements of your chosen course.

Each application is considered with great care, with scholarships, you can focus more on your learning and worry less about finances. An ICHM scholarship enables you to immerse yourself in all the wonderful experiences our college offers.

The scholarship applies to an undergraduate or postgraduate coursework degree and covers up to 15% of the tuition fee for the first year of study and 15% in subsequent years.

See the ICHM website or contact the ICHM Admissions Office for more information.

### International

Courses	Per subject price (AUD)	Scholarship Percentage	Per subject price after scholarship (AUD)	Tuition fee per year after scholarship* (AUD)	Criteria
Bachelor of Business (Hospitality Management)	A\$4,000.00	10%	A\$3,600.00	A\$28,800.00	Meets entry requirements upon enrolment. This increases to 15% for subsequent semesters if you achieve a credit or higher for all subjects studied in the prior semester.
		15%	A\$3,400.00	A\$27,200.00	Exceed entry requirements. This is retained throughout the duration of the course.
Master of International Hotel Management	A\$4,000.00	10%	A\$3,600.00	A\$28,800.00	Meets entry requirements upon enrolment. This increases to 15% for subsequent semesters if you achieve a credit or higher for all subjects studied in the prior semester.
		15%	A\$3,400.00	A\$27,200.00	English level IELTS 7.0 (no band below 6.5) or higher. This is retained throughout the duration of the course.

Note: Scholarship does not apply to repeat subjects.

\*All fees are subject to change without notice. All fees will be adjusted annually to reflect increases. Tuition fees quoted at the time of entry/study in this prospectus are for that year only.

# Accommodation & Living Costs

## STUDENT ACCOMMODATION

ICHM's recommended student accommodation option is Scape Waymouth. Students can also choose to live in other student accommodation, an apartment or share house.

### SCAPE WAYMOUTH

Located in the heart of Adelaide, only a short walk from the CBD in close proximity to ICHM, public transport and shopping centres, ensuring you have easy access to all your day-to-day requirements and all of the exciting elements Adelaide has to offer. There is a wide range of common spaces for you to relax in when you're taking a study break including the outdoor backyard and rooftop terrace, cinema, games room and gym.

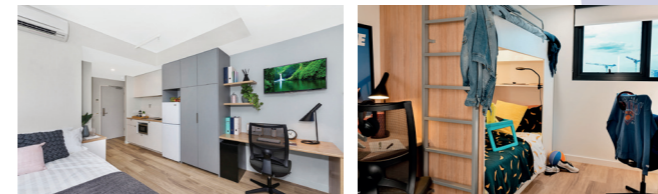
Apartment rates include 24/7 reception, all utilities, fully furnished rooms, safety app, curated lifestyle and wellness programs, and a whole lot more.

Students can book online or call and note you are from ICHM.

<https://www.scape.com.au/student-accommodation-waymouth/>

Ph: 1300 068 888

International Ph: +61 (03) 9977 8088



## RENTAL ACCOMMODATION

Students can rent an apartment or house on their own or share with other Australian or International students. Minimum lease agreements are usually six months, but 12-month leases are more common. Please be aware of the obligations regarding length of stay in the lease or contract. A contract is legally binding once it has been signed and default of the conditions will incur penalties, which could include legal action and/or loss of bond and fines. Students also need to be aware that the additional costs of renting include Security Bond (usually between six to eight weeks rent) and connection fees for electricity, gas and telephone.

## COST OF LIVING CALCULATOR

For living costs in Adelaide, use this calculator: <https://costofliving.studyaustralia.gov.au/>

### General Cost Guides (Approximate Estimates Only)

Item	A\$ Cost Per Week
McDonald's meal	\$14
Café lunch (e.g. sandwich, pasta or noodles)	\$22
Unleaded petrol per litre	\$2.10
Glass of wine (in city café or hotel)	\$15
Coffee in city café	\$4-5
Dry clean of 1 suit	\$17
Cinema ticket (with student discount)	\$15
Bus/train/tram ticket (10 trips with student discount)	\$13.50
Noodle Box	\$9-15

### Additional Living Costs (Approximate Estimates Only)

Item	A\$ Cost Per Week
Food	\$120-\$150
Utilities (gas, electricity, water, telephone)	\$40-\$60
Laundromat	\$20-\$40
Transport	\$15-\$20
Household requirements	\$50
Personal (clothing, toiletries, entertainment)	\$20-\$50
Other/Miscellaneous	\$20-\$50



# Other Financial Considerations

The following is a list of other possible expenses or financial considerations that parents( students should consider when studying at ICHM and living in Australia. Much of this information is a guide only.

## ACCOMMODATION

ICHM's recommended student accommodation option is Scape Waymouth. Located in the heart of Adelaide, only a short walk from the CBD in close proximity to ICHM, public transport and shopping centres. Students can also choose to live in other student accommodation, an apartment or share house. Please refer to page 31 for more information on accommodation.

## STUDENT VISA

International students will be required to obtain a Student Visa to study in Australia. The visa processing charge (payable to the Australian Government) is approximately A\$650. As part of the visa process, students may be required to have a medical check with an Australian Government authorised doctor. The fee for this medical is approximately A\$300.

## WIL PLACEMENT

While students are expected to earn income during their WIL placements, they will also incur expenses such as:

- Transport costs to and from their industry placement city.
- Accommodation (only a few hotels provide staff accommodation).
- Meals.
- Taxation.
- Public transport to work.
- Personal expenses.
- Entertainment expenses.

These expenses will vary widely depending on the location around the world. While income should cover daily living expenses, in Australia, students need to budget for the upfront costs that are incurred when organising rental accommodation. These costs include bond and connections for telephone, gas, water and electricity.

## STORAGE

While undertaking industry placements, students may require storage of personal goods in Adelaide until they return to study on-campus. Should students require storage facilities they will need to cover this cost.

## HEALTH COVER: INTERNATIONAL STUDENTS

All international students coming to Australia on student visas must pay for Overseas Student Health Cover (OSHC) for the full duration of their studies, this is an Australian Government requirement. There are five providers authorised to offer OSHC insurance, students can select the policy most suited to their needs and purchase it online.

To ascertain the level of coverage provided, students should visit the OSHC website - [oshcaustralia.com.au](http://oshcaustralia.com.au)

## OTHER EXPENSES

Students will require money for general expenses. The amount required will vary; refer to the Accommodation & Living Costs pages before, an estimated cost guide is provided. With that said, some other items to consider are:

- Textbooks.
- ICHM uniform (required for Bachelor students only).
- Study equipment (laptop, stationery, etc.).
- Personal mobile phone cost will vary according to the provider and option selected.
- Transport (bus, taxi or car if you have one).
- Entertainment (cinema, recreation etc).
- Snack food (some students say they can't study without chocolate!).
- Personal items (toothpaste, shampoo, washing detergent etc).

# Recognition of Prior Learning

## Previous Study or Industry Experience

Students are encouraged to apply for Recognition of Prior Learning (RPL) for study taken at another institution; as well as time they may have spent working in the hospitality industry. Approved recognition or credit for previous study or work, may reduce a students overall cost and study workload, or duration.

### THIS POLICY IS MOST COMMONLY APPLIED TO:

- Students who have undertaken some study at other universities, colleges or hotel schools looking to transfer, and gain the advantage of a higher level qualification.
- People with business-related diplomas or degrees wanting to enter the hotel industry to change their career direction.
- Industry personnel with experience and some training seeking qualifications with international recognition.

### TO APPLY FOR RPL YOU MUST:

- Submit a full application to ICHM indicating that you want to apply for recognition of your prior learning.
- Students will be required to submit certified English translations of all academic/other documents (e.g. curriculum) where necessary.
- A grade of "status" will be given for those subjects where a student has been successful in applying for Recognition of Prior Learning.
- Where recognition is not granted prior to commencement students will be required to attend classes until exemptions are determined.
- As part of the recognition assessment, where students are unable to provide sufficient documentation and evidence, recognition cannot be granted.
- A process of appeal is available in cases of disputes over decisions or refunds granted under these policies.

### See the rules:

All policies and procedures can be viewed by scanning the QR code:



Note: ICHM cannot process your RPL unless all the required supporting documentation and evidence is supplied.



# How to Apply

## DOMESTIC STUDENTS

### Step 1. Applications for Admission

For all Domestic applications, please apply via ICHM directly at: <https://apply.ichm.edu.au/ichm/enrolling#details> or scan the QR code on the right.



Please ensure that you submit all the required documents (e.g. academic transcripts) for assessment. Certified academic transcripts/supporting documents must be provided in English. These must be certified by the school/institution that issued the original documents, Public Notary or other independent source approved by ICHM.

You may be eligible for recognition of prior learning. More information can be found from below link:

<https://now.ichm.edu.au/rpl-online-hm>

### Step 2. Application Review

ICHM will assess your application, contact referees and if applicable, arrange an interview.

### Step 3. Provisional Acceptance

ICHM will advise you of the outcome of your application within two weeks of receiving your completed application. This acceptance is conditional upon your acceptable examination/ATAR results.

If your application is successful, ICHM will send a Letter of Offer to you. To accept the offer you must sign and return the Acceptance Letter. This must be done within 21 days from the date of the Letter of Offer from ICHM.

If you are not happy with the outcome of the admission decision, please follow the non-academic grievance lodgement process.

## INTERNATIONAL STUDENTS

### Step 1. Application for Enrolment

Apply through your agent or directly online via our international application form at

<https://enroller.app/ichm/enrolment-application>

or scan the QR code on the right, attaching all required documents (e.g. academic transcripts).



ICHM will assess each application, and reserves the right to request additional information as required. This means you might need to provide additional documents or information (e.g. Statement of Purpose) to satisfy the Genuine Temporary Entrant (GTE) requirement. This information may also be reviewed by ICHM's external verification agent.

Certified academic transcripts/supporting documents must be provided in English. These must be certified by the school/institution that issued the original documents, Public Notary or other independent source approved by ICHM.

### Step 2. Letter of Offer

ICHM will advise you of the outcome of your application within two weeks. Some applications (e.g. those requiring external verification) may take longer to process, as additional information is required. Credit transfer applications usually take extra time.

If your application to ICHM is successful, ICHM will send a Letter of Offer to you or your agent, confirming the course you have been offered, fees payable and course commencement date.

**To accept the offer, you must sign and return the acceptance letter and pay the required fees.**

### Step 3. Confirmation of Enrolment

Upon receipt of payment and signed acceptance ICHM will release your electronic Confirmation of Enrolment (CoE) to your representative. CoE provides evidence of a student's enrolment with a provider registered on the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS). You will need the CoE to apply for your student visa.

# Studying at ICHM

## CAMPUS

The brand new campus and teaching facilities at ICHM are world class. Located in the heart of Adelaide CBD, the city surrounds is our campus, with access to a huge choice in food, student housing, shopping, entertainment and work opportunities. This new campus will play a big part in giving our students the skills, networks, and hands-on experience to hit the ground running.

## TEACHING FACILITIES

The new campus offers an array of new and exciting spaces for our students to enjoy. These include:

- 10 collaborative teaching studios.
- Dedicated training cocktail bar and wine room.
- Wellbeing hub, including learning resource space.
- Student social hubs and kitchen.
- Latest educational technology.
- High profile industry-based kitchen partnership for culinary classes.

## ACADEMIC SUPPORT & ASSISTANCE

ICHM provides all students with the academic support needed to fully appreciate and respond to the demands of study and campus life.

It is an environment second to none when it comes to enhancing students' development and applying that knowledge in their professional life.

We offer a comprehensive range of academic support services enabling students to access the assistance that best suits their learning needs – from one-on-one support to small or large group workshops.

ICHM also has specialist literacy and learning support staff on hand to guide students. Each semester I-PASS leaders are appointed from the student community, to assist students with subjects they themselves have completed previously.

## CURRICULUM

ICHM's curriculum is subject to continuous review and updates to ensure it meets the highest industry expectations, and higher education academic standards.

To view the subject descriptors for each year of study during the program, visit [ichm.edu.au](http://ichm.edu.au).

The academic semesters at ICHM are rigorous, with students expected to attend and engage in a seminar model from Monday to Friday. As a result, students are encouraged to manage their time and study habits efficiently; allowing time for other activities such as playing sport and spending time with friends and family.

## COURSE DELIVERY

ICHM employs a seminar model for delivery for these courses. Group sizes vary each year of study; with operational, service and computer based subjects taught in small groups. Students are expected to participate fully by contributing to discussions and debate to assist them in forming their own opinions.

## METHODS OF ASSESSMENT

Assessment methods can include practical tests, group work, essays, personal portfolios, presentations, log books, written assessments and case studies. Each subject and WIL placement has assessments spread across the academic semesters, with student workloads a major consideration in the timing of assessments.

## STUDENT WELLBEING & WELFARE

ICHM's strong relationship with the Australian Counselling Service (ACS) ensures all students have the support and guidance they need to address any issue that might adversely affect their studies and/or general well-being while at ICHM.

ICHM's Lecturers, Academic Management Team and Student Services Team are all trained in Mental Health First Aid and view student outcomes holistically. As the student's first point of contact, ICHM's Student Services Team works closely with students, guiding, managing and resolving any situations that may arise from personal, cultural or study-related challenges. All ICHM staff are involved with student induction and play a key role in ensuring ICHM students are well-integrated into the unique ICHM 'family' culture.

## GENERAL STUDENT SERVICES

All students at ICHM have access to a range of services to assist them during their study. These services include a comprehensive student induction program as well as ongoing guidance. A Student Engagement Group (SEG) formed by students enhances social activities and helps with any academic issues.

## CAMPUS ADMINISTRATION

ICHM's administration staff are on hand to assist with all general student enquiries.

## HOW TO PAY FEES

All students can make fee payments using Flywire.

## INTERNATIONAL PAYMENTS

International payments can be made using Flywire. Flywire allows you to pay securely from banks worldwide offering competitive foreign exchange rates and no hidden fees. Depending on your home country, payment options can include local bank transfer, credit card, e-payments, e-wallets, and more.

To make your payment, go to [ichm.flywire.com](http://ichm.flywire.com).

If you need help with your payment, go to [flywire.com/support](http://flywire.com/support).



## ACADEMIC BOARD

**Dr Greg Timbrell**  
ICHM Academic Board Chair

**Professor Josua Pienaar**  
Higher Education Business Consultant  
Adjunct Professor Salford University  
Adelaide

**Professor Roberta Crouch**  
Professor of Business Management  
Flinders University  
Adelaide

**Dr Elizabeth Valentine**  
Adjunct Research and Teaching Fellow  
Victoria University of Wellington  
Wellington

**Ms Rachel Harman**  
General Manager  
Sofitel Adelaide  
Adelaide

**Mr Maurits De Graeff**  
General Manager  
Accor Group  
Adelaide

**Professor Christy Collis**  
Provost  
ICHM  
Adelaide

**Kellie Lumsden**  
Head of ICHM  
ICHM  
Adelaide

**Dr Sumi Ingerson**  
Academic Director  
ICHM  
Adelaide

## COLLEGE COUNCIL

**Mr Craig Jones**  
Chair of the College Council  
CEO University Partnerships and Australia  
UP Education

**Mr Colm Saunders**  
Chief Financial Officer  
UP Education

**Ms Adele Preston-Libonati**  
General Manager-People  
Country Road Group

**Ms Amy McWaters**  
Chief Executive Officer  
Hampers and Gifts Australia Pty Ltd.

**Dr Greg Timbrell**  
ICHM Academic Board Chair

**Kellie Lumsden**  
Head of ICHM  
ICHM  
Adelaide

**GIAC**  
Graduates In Industry Advisory Committee (GIAC)

**Andre Russ**  
Vice President, Sales  
Earthcheck.org,  
Australia

**Callum Farnell**  
Director of Hospitality,  
Robertson Lodges,  
New Zealand

**Elena Sin**  
Founder and Managing Director,  
Foodher,  
Australia

**Julian Forwood**  
Co Proprietor,  
Ministry of Clouds,  
Australia

**Jaime Simpson**  
Hotel Manager,  
Jumeriah Hotels & Resorts,  
United Arab Emirates

**Lucas Demetrescu**  
VP Food & Beverage Southern Europe,  
Accor, France

**Mark Gaynor**  
General Manager, Pullman Bali Legian Beach,  
Accor, Indonesia

**Linda Girrbaich**  
Director of Revenue Management,  
Movenpick Hotel Berlin,  
Germany

**Kyle Kaya**  
Director of Operations,  
Veriu Group,  
Australia

**Sonia Vickers**  
Portfolio Revenue Manager,  
Intercontinental Hotels Group  
(IHG, Australia)

**Michael Robinson**  
General Manager, FCC Angkor,  
Avani Hotels & Resorts,  
Cambodia

**Michael Neal**  
Food & Beverages Manager,  
Skycity Adelaide,  
Australia

**Tiara Ishikawa**  
Marketing Executive,  
Sushiro GH,  
Singapore

**Lavin Samtani**  
Director of Food & Beverage,  
Hotel Icon,  
Hong Kong

**Rachael Harman**  
General Manager,  
Sofitel Adelaide,  
Australia

**Andrew Baker**  
Assistant Director of Food & Beverage,  
Shangri-La Hotels & Resorts,  
Singapore

**Lindsay Myers**  
Director of Rooms, The Ritz-Carlton New York, Central Park,  
USA

# Accreditation & Quality Assurance

## TEQSA

Australia's Higher Education providers are registered and monitored by a number of Commonwealth Government departments and agencies. Tertiary Education Quality and Standards Agency (TEQSA) has responsibility for the registration of ICHM, and to accredit its courses. ICHM has been registered for seven years, the longest term TEQSA is able to approve private providers. All courses and qualifications listed on this page as Registered Courses with Course Codes are approved by TEQSA. ICHM's TEQSA ID is PRV12099.

## REGISTERED COURSES COURSE CODE

- Undergraduate Certificate of Hotel, Tourism and Hospitality Operations CRS1401045
- Master of International Hotel Management CRS1400554
- Graduate Diploma in International Hotel Management CRS1400553
- Graduate Certificate in International Hotel Management CRS1400552
- Bachelor of Business (Hospitality Management) CRS1200832
- Pre-Masters 099349G
- Study Abroad Program 1 078998D
- Study Abroad Program 2 078999C
- Study Abroad Program 3 079000C

## FEE-HELP

The Commonwealth Department of Education and Training has approved ICHM as a FEE-HELP provider. As indicated elsewhere, FEE-HELP allows Australian students to obtain student loans.

The Study Assist website [studyassist.gov.au](http://studyassist.gov.au) provides information for students about government assistance for financing tertiary study. ESOS and CRICOS TEQSA also registers education providers under the Education Services for Overseas Students (ESOS) Act. ICHM has obtained registration, and is listed on the CRICOS register. ICHM Pty Ltd is the registered provider, and is Provider 02914G - SA.

## TUITION ASSURANCE

The Tuition Protection Service (TPS) is an initiative of the

Australian Government to assist and support students whose education providers are unable to complete the delivery of their course of study. While provider closures are rare, when a provider does stop delivering a course it can be a worrying and uncertain time for students. The TPS is in place to provide information and assist affected students. In relation to ICHM, the TPS provides assistance and support to:

- International students on student visas
- Domestic higher education students accessing the Higher Education Loans Program (FEE-HELP)
- Domestic full fee paying students.

In the event of a provider default, eligible students will be supported to continue their studies in an equivalent or similar course, receive a loan re credit for open units of study, or receive a refund for their upfront payments made for an affected unit.

## AQF

The Australian Qualifications Framework (AQF) is the national policy for regulated qualifications in Australian education and training. The AQF describes the equivalencies of Australian undergraduate and postgraduate degrees; the ICHM Master of International Hotel Management and Bachelor of Business (Hospitality Management) are thus equivalent in standing to any Australian university degree.

For information on ICHM Rules, Policies and Procedures please visit <https://now.ichm.edu.au/policies-hm>

## WEB REFERENCES

Tertiary Education Quality and Standards Agency (TEQSA) [teqsa.gov.au/](http://teqsa.gov.au/)

Australian Qualifications Framework (AQF) [aqf.edu.au](http://aqf.edu.au)

Commonwealth Register of Courses for Overseas Students (CRICOS) [cricos.education.gov.au](http://cricos.education.gov.au)

Education Services for Overseas Students (ESOS) [internationaleducation.gov.au/Regulatory-Information/Pages/Regulatoryinformation.aspx](http://internationaleducation.gov.au/Regulatory-Information/Pages/Regulatoryinformation.aspx)

International Education (IE) Group [internationaleducation.gov.au](http://internationaleducation.gov.au)

Study Assist [studyassist.gov.au](http://studyassist.gov.au)



# Discovery Days

## Not sure about your next step?

An ICHM Discovery Day could be for you! ICHM Discovery Days aim to get you thinking differently about your post high school studies and career development, covering a range of exciting topics including international business and tourism, luxury hotel design and hospitality opportunities.

So join us for a day of fun and discovery while finding out about different areas of learning, that could help you develop and explore a future in hospitality and business management.

Everyone is welcome and you'll get to meet people just like you. If you haven't already, you can even enrol on the day and secure your place on our upcoming intakes!

### WHEN IS THE NEXT DISCOVERY DAY?

- Please visit ICHM website or scan the QR code for 2023 Discovery Day dates.

### WHO SHOULD ATTEND?

If you are currently at school in year 11 or 12 and are interested in business, hotel management and hospitality, and want to discover more about a possible career path in a luxury hotel this is for you.

SCAN TO REGISTER



### WHAT IS INCLUDED?

- Interactive sessions with ICHM lecturers and key staff.
- Lunch with ICHM staff and students.
- Behind the scenes tours of Adelaide's finest hotels and venues.

### WHAT IS THE COST?

All costs are covered by ICHM except travel cost.

### WHAT TO WEAR?

School uniform or smart casual.

### WHERE IS IT LOCATED?

ICHM Campus and selected Adelaide Hotels.




ICHM acknowledges and pays respect to the past, present and future Traditional Custodians and Elders of this nation and the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples.

### "Wauwi"

Wauwi is the Kurna name for the grey female kangaroo and is the Kurna name given for Light Square. Wauwi perfectly represents ICHM as it is always moving forward and never backwards.

Artwork by Gabriel Stengle (Ngarrindjeri, Nurrunga & Kurna)





International College of Hotel Management  
ICHM Pty Ltd.  
131-139 Currie Street  
Adelaide SA 5000  
(+61 8) 8228 3664  
admissions@ichm.edu.au

ICHM.EDU.AU

**f** /ichmaustralia  
**@** @ichm\_australia  
**in** /school/ichm\_australia  
**▶** /c/ichmadelaideaustralia

Information in this prospectus is effective and current at the time of publication (04 April 2023) but may be subject to change. Please refer to ICHM directly or the website for any queries.