



VOYAGES

Welcome aboard

Explore the ship and life on board



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Important Information

This travel document is intended to provide a general overview of all our trips, products, and services. Please note that some descriptions may not apply to all types of trips, such as port-to-port voyages. Changes to products and services may have occurred after the document was published, so read it with the understanding that some discrepancies may occur.

Norway's Coastal Route



North Cape 71°N

 Barents Sea



Check-in and boarding

Requirements



Passport

Or a official valid ID card
(Schengen only)



Credit card

Either Visa, Mastercard or
American Express



View safety video

During check-in or on board
after boarding

Port	 Check-in starts	 Boarding starts	 Departure
Bergen (BGO)	15:00	16:00	20:30
Kirkenes (KKN)	09:00	09:00	12:30
Northbound			
Ålesund (AES)	09:45*	18:00	20:00
Trondheim (TRD)	09:45	09:45	12:45
Tromsø (TOS)	14:15	14:15	18:15
Southbound			
Tromsø (TOS)	23:45	23:45	01:30
Svolvær (SVJ)	18:30	18:30	20:30
Trondheim (TRD)	06:30	06:30	09:30

*apr - aug:

Ålesund → Geiranger

kl. 10:00 - 19:00

*sep - okt:

Ålesund → Hjørundfjorden

kl. 10:00 - 18:00



Check in is usually done on board in all ports except Bergen. In Bergen you can check in via the terminal. Final check-in must be completed latest 15 minutes before departure.

Port overview

Port	Port address	North		South	
		Arr.	Dep.	Arr.	Dep.
Bergen	BGO Jekteviksterminalen, Nøstegaten 30, 5006 Bergen	14:45	20:30		
Florø	FRØ Florø kysttrutekai, Fugleskjærgata, 6905 Florø	02:45	03:00	08:15	08:30
Måløy	MAL InterComTerminalen, 6701 Måløy	05:15	05:30	05:45	06:00
Torvik	TVK Torvikveien 116, 6095 Torvik	08:20	08:30	02:35	02:45
Ålesund	AES Skansekaia, 6002 Ålesund	09:45	20:00	00:30	01:20
Molde	MOL Molde kysttrutekai, Hamnegata 8, 6413 Molde	22:35	23:05	21:15	21:45
Kristiansund	KSU Astrups gate 9, 6509 Kristiansund	02:45	03:00	16:30	17:30
Trondheim	TRD Pir I, 7010 Trondheim	09:45	12:45	06:30	09:30
Rørvik	RVK Fjordgata 8, 7900 Rørvik	21:40	22:00	21:00	21:30
Brønnøysund	BNN Havnegata 42, 8900 Brønnøysund	01:35	01:45	15:00	17:25
Sandnessjøen	SSJ Torolv Kveldulvsøns gate 7, 8800 Sandnessjøen	04:35	04:50	11:45	12:15
Nesna	NES Kaia, Moveien, 8700 Nesna	06:00	06:10	10:25	10:35
Ørnes	ORS Havneveien 7, 8150 Ørnes	10:00	10:10	06:25	06:35
Bodø	BOD Terminalveien, 8006 Bodø	13:05	15:20	02:30	03:30
Stamsund	STU J. M. Johansens Vei 10, 8340 Stamsund	19:15	19:40	22:15	22:30
Svolvær	SVJ Fiskergata 23, 8300 Svolvær	21:20	22:15	18:30	20:30
Stokmarknes	SKN Markedsgata 1, 8450 Stokmarknes	01:30	01:40	14:15	15:15
Sortland	SRD Havnegata 7, 8400 Sortland	02:55	03:10	12:30	13:00
Risøyhamn	RIN Risøyhamn kai, 8484 Risøyhamn	04:35	04:50	10:45	11:00
Harstad	HRD Harstad kysttrutekai, Torvet 7B, 9405 Harstad	07:10	07:45	08:00	08:30
Finnsnes	FNS Finnsnes kysttrutekai, Bernhard Lunds vei 11, 9300 Finnsnes	11:00	11:30	04:20	04:40
Tromsø	TOS Samuel Arnesens gate 5, 9008 Tromsø	14:15	18:15	23:45	01:30
Skjervøy	SRY Havnegata 18, 9180 Skjervøy	22:10	22:25	19:30	19:45
Øksfjord	OKD Njordveien 20, 9550 Øksfjord	01:50	02:00	15:50	16:05
Hammerfest	HFT Hammerfest kysttrutekai, Hamnegata, 9600 Hammerfest	05:05	05:45	11:00	12:45
Havøysund	HVS Havøysund kysttrutekai, Strandgata 85, 9690 Havøysund	08:30	08:45	08:00	08:15
Honningsvåg	HVG Honningsvåg kysttrutekai, Holmen 2, 9750 Honningsvåg	10:55	14:30	05:45	06:00
Kjøllefjord	KJD Strandvegen 217, 9790 Kjøllefjord	16:40	17:00	03:25	03:35
Mehamn	MEH Værveien 15, 9770 Mehamn	18:55	19:15	01:20	01:30
Berlevåg	BVG Berlevåg kysttrutekai, 9980 Berlevåg	22:00	22:10	22:25	22:35
Båtsfjord	BFJ Båtsfjord kysttrutekai, Holmenvegen 16, 9990 Båtsfjord	00:00	00:30	20:00	20:30
Vardø	VRD Kaigata 26A, 9950 Vardø	03:00	03:45	16:05	17:00
Vadsø	VDS Havneterminal, 9800 Vadsø	06:55	07:15		
Kirkenes	KKN Kirkenes Terminal, Kaiveien 4, 9900 Kirkenes	09:00	12:30		

Bergen → Kirkenes

Northbound

Northbound Voyages	Departure		Arrival	
	Port (Northbound)	Day*	Port (Northbound)	Day*
Voyage North	Bergen (BGO)	1	Kirkenes (KKN)	7
The Magical Fjords of Norway	Bergen (BGO)	1	Trondheim (TRD)	3
The Northern Norwegian Adventure	Trondheim (TRD)	3	Tromsø (TOS)	5
Northern Tip of Europe	Tromsø (TOS)	5	Kirkenes (KKN)	7

*The day value is based upon the 12-day schedule of the entire Round Voyage starting from Bergen. Some voyages may not be listed. Subject to changes and new voyages after the publishing date.

Voyages	Day		Arr.	Dep.	
Voyage North The Magical Fjords of Norway	1	☀️ Bergen	14:45	20:30	
	2	☾ Florø	02:45	03:00	
		☾ Måløy	05:15	05:30	
		☀️ Torvik	08:20	08:30	
		☀️ Ålesund	09:45	20:00	
	3	Fjord season	Ålesund ¹	09:45	10:00
			Geiranger ²	14:25	14:45
			Ålesund ²	19:00	20:00
			Hjørundfjorden ³	12:15	15:45
			Ålesund ³	18:00	20:00
☾ Molde	22:35	23:05			
The Northern Norwegian Adventure	3	☾ Kristiansund	02:45	03:00	
		☀️ Trondheim	09:45	12:45	
	4	☀️ Rørvik	21:40	22:00	
		☾ Brønnøysund	01:35	01:45	
		☾ Sandnessjøen	04:35	4:50	
		☀️ Nesna	06:00	06:10	
		☀️ Ørnes	10:00	10:10	
		☀️ Bodø	13:05	15:20	
		☀️ Stamsund	19:15	19:40	
		☀️ Svolvær	21:20	22:15	
	5	☾ Stokmarknes	01:30	01:40	
		☾ Sortland	02:55	03:10	
		☾ Risøyhamn	04:35	04:50	
		☀️ Harstad	07:10	07:45	
		☀️ Finnsnes	11:00	11:30	
Northern Tip of Europe	6	☀️ Tromsø	14:15	18:15	
		☀️ Skjervøy	22:10	22:25	
		☾ Øksfjord	01:50	02:00	
		☾ Hammerfest	05:05	05:45	
		☀️ Havøysund	08:30	08:45	
		☀️ Honningsvåg	10:55	14:30	
		☀️ Kjøllefjord	16:40	17:00	
	☀️ Mehamn	18:55	19:15		
	7	☀️ Berlevåg	22:00	22:10	
		☾ Båtsfjord	00:00	00:30	
☾ Vardø		03:00	03:45		
		☀️ Vadsø	06:55	07:15	
		☀️ Kirkenes	09:00	12:30	

¹ 01.04 - 31.10

² 01.04 - 31.08

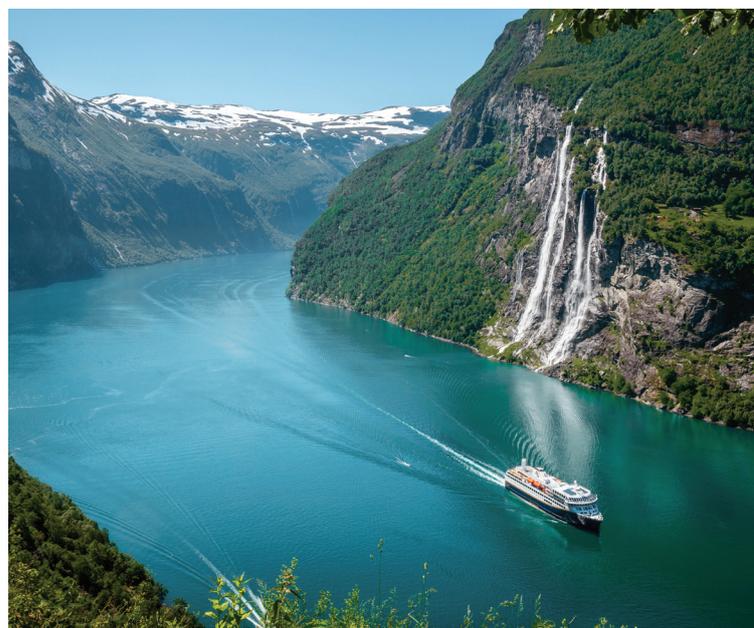
³ 01.09 - 31.10



Day 1

Bergen

The voyage starts in Bergen, the colorful capital of western Norway, where you can explore the UNESCO-listed Bryggen warehouses, ride the Fløibanen funicular for scenic views, indulge in fresh seafood at the fish market, or wander the lively harbor's charming streets and quays. Bergen is the gateway to the Norwegian fjords and the start of your coastal adventure.





Day 2

Florø → Måløy → Torvik → Ålesund → Geiranger* / Hjørundfjorden* → Ålesund → Molde

On the morning of the second day, you can greet the Havila Voyages headquarters near Torvik before arriving in Ålesund, known for its art nouveau architecture. During the summer months, you have the option to continue on to the stunning Geiranger Fjord, designated as a UNESCO World Heritage Site, to witness its dramatic waterfalls and steep mountain landscapes. During the autumn months we visit the untouched and majestic Hjørundfjorden.

Day 3

Kristiansund → Trondheim → Rørvik

It is morning when we dock in the historic city of Trondheim, which was founded over a thousand years ago. The Nidaros Cathedral is the city's major landmark. Furthermore, it is Norway's national shrine and one of the largest cathedrals in northern Europe. After our visit here, the voyage continues towards northern Norway.

Day 4

Brønnøysund → Sandnessjøen → Nesna → Ørnes → Bodø → Stamsund → Svolvær

As we journey further north, we'll celebrate crossing the Arctic Circle with a ceremony before exploring the Arctic regions. Witness the midnight sun during the summer months or see the Northern Lights illuminate the winter sky. Encounter the awe-inspiring power of the world's strongest tidal current, and spot the majestic sea eagles. In the evenings, you can explore the Lofoten fishing villages, admire the steep mountains, and learn about Viking history and heritage.



Day 5

Stokmarknes → Sortland → Risøyhamn → Harstad → Finnsnes → Tromsø → Skjervøy

As we continue through the narrow fjords and wild mountains, we'll arrive in Tromsø, a city with a rich history associated with hunting, fishing, and polar expeditions. Tromsø is also a gateway to the land of the Sami, Norway's indigenous people. Meeting the Sami and learning about their culture, including their unique connection with reindeer, is a truly unforgettable experience.

Day 6

Hammerfest → Havøysund → Honningsvåg → Kjøllefjord → Mehamn → Berlevåg

This is as far north as you can get — by land and sea. For many, the visit to the North Cape is a highlight and a goal for voyages along the Norwegian coast. Up here, in the polar landscape, nature is at its harshest and most desolate, but between bare plains and rugged cliffs, people cling on and reap nature's bounty — and you can have a taste of the catch. How about some king crab?

Day 7

Båtsfjord → Vardø → Vadsø → Kirkenes

Congratulations, you have now reached the easternmost point of your voyage! The border with Russia is only a few kilometers away, and you may notice that road signs in Kirkenes are written in both Norwegian and Russian. Consider joining one of our excursions to visit the border, or venture to the Snowhotel where everything is crafted from ice and snow for a unique and memorable experience.

Kirkenes → Bergen

Southbound

Southbound Voyages	Departure		Arrival	
	Port (Southbound)	Day*	Port (Southbound)	Day*
Voyage South	Kirkenes (KKN)	7	Bergen (BGO)	12
Highlights of the Arctic and Lofoten	Kirkenes (KKN)	7	Trondheim (TRD)	11
Barents Sea Adventure	Kirkenes (KKN)	7	Svolvær (SVJ)	9
The Arctic Dream	Kirkenes (KKN)	7	Tromsø (TOS)	8
The Arctic Circle and Lofoten	Tromsø (KKN)	8	Trondheim (TRD)	11
Arctic Atlantic Journey	Svolvær (SVJ)	9	Bergen (BGO)	12
Sea, Fjords and the Mountains	Trondheim (SVJ)	11	Bergen (BGO)	12

*The day value is based upon the 12-day schedule of the entire Round Voyage starting from Bergen. Some voyages may not be listed. Subject to changes and new voyages after the publishing date.

Voyages	Day	Port	Arr.	Dep.
Voyage South	7	☀ Kirkenes	09:00	12:30
		☀ Vardø	16:05	17:00
		☀ Båtsfjord	20:00	20:30
		☀ Berlevåg	22:25	22:35
Highlights of the Arctic and Lofoten	8	☾ Mehamn	01:20	01:30
		☾ Kjøllefjord	03:25	03:35
		☾ Honningsvåg	05:45	06:00
		☀ Havøysund	08:00	08:15
		☀ Hammerfest	11:00	12:45
		☀ Øksfjord	15:50	16:05
		☀ Skjervøy	19:30	19:45
		☾ Tromsø	23:45	01:30
The Arctic Circle and Lofoten	9	☾ Finnsnes	04:20	04:40
		☀ Harstad	08:00	08:30
		☀ Risøyhamn	10:45	11:00
		☀ Sortland	12:30	13:00
		☀ Stokmarknes	14:15	15:15
		☀ Svolvær	18:30	20:30
Arctic Atlantic Journey	10	☀ Stamsund	22:15	22:30
		☾ Bodø	02:30	03:30
		☀ Ørnes	06:25	06:35
		☀ Nesna	10:25	10:35
		☀ Sandnessjøen	11:45	12:15
		☀ Brønnøysund	15:00	17:25
		☀ Rørvik	21:00	21:30
Sea, Fjords and the Mountains	11	☾ Trondheim	06:30	09:30
		☀ Kristiansund	16:30	17:30
		☀ Molde	21:15	21:45
		12	☾ Ålesund	00:30
☾ Torvik	02:35		02:45	
☾ Måløy	05:45		06:00	
☀ Florø	08:15		08:30	
		☀ Bergen	14:45	20:30



Day 8

Mehamn → Kjøllefjord → Honningsvåg → Havøysund → Hammerfest → Øksfjord → Skjervøy → Tromsø

As we sail west and south, the polar landscape transforms, giving way to towering peaks. In the evening, we'll arrive in Tromsø, known as "The Paris of the North", where you can attend a midnight concert in the Tromsø Cathedral or take a stroll in the stunning midnight sun or under the mesmerizing Northern Lights. Explore the city's lively nightlife scene.

Day 9

Finnsnes → Harstad → Risøyhamn → Sortland → Stokmarknes → Svolvær → Stamsund

Next, we'll return to the stunning and picturesque Vesterålen and Lofoten Islands. We will enter the Vesterålen region in the morning, and in the evening we visit Lofoten. Along the coastline, you'll discover chalky, white, and sandy beaches alongside charming fishing villages, which still thrive on a vibrant fishing industry. The locals rely on coastal ships for everyday transportation. If the weather permits it, we'll venture into the narrow Trollfjord.



Day 10

Bodø → Ørnes → Sandnessjøen → Brønnøysund → Rørвик

At this juncture of our journey, we have ventured so far south that we have left the polar land behind and crossed the Arctic Circle. However, during winter, you may still witness the Northern Lights illuminating the night sky, while summer brings the magical midnight sun. As we sail, we'll pass by numerous small islands, islets, and skerries, including the unique Torghatten mountain, which features a hole in its center. If you're up for it, consider joining us for a hike on the mountain and explore the cavern.



Day 11

Trondheim → Kristiansund → Molde

We'll sail through the vast Trondheim fjord, flanked by rolling farmland on either side, before reaching the coast and the open sea once more. If you wish to disembark, Kristiansund offers the opportunity for a scenic bus tour along the Atlantic Ocean Road, considered one of the world's most beautiful drives. The road winds along islets and skerries, and after the tour, you can rejoin us in Molde.

Day 12

Ålesund → Torvik → Måløy → Florø → Bergen

On the final day of your journey, we'll take you through a varied coastal landscape that features rugged rocky mountains and an intricate network of straits and waterways between countless islands. The magnificent fjords and glaciers are located further inland. Our voyage concludes in Bergen, but you have the opportunity to join us for one last adventure – a captivating excursion through the city's history, flavors, and breathtaking views. We hope these new memories will be cherished, and we eagerly await the chance to welcome you back on board in the future.



Dining Experience

Enjoy menus thoughtfully crafted to reflect the rich flavors and culinary traditions of the coastal regions we sail through.

At Havila Voyages, we provide personal service at every meal and offer a wide range of side dishes, allowing you to create your own customized meal with a variety of flavours. Enjoy breakfast, lunch, and dinner at Havrand, our main restaurant, or indulge in a five-course signature menu with the best Norwegian ingredients at our fine dining restaurant, Hildring. For a quick snack or coffee, visit Havly Café, which serves light meals and freshly baked treats like Havila cinnamon rolls and waffles.

Arrange your dining

You need to arrange your meal times either before departure (in Bergen) or on board with the Head Waiter outside Havrand restaurant at deck 6.



The Flavours of Norway

Experience the diverse flavours of the Norwegian coastline's culinary traditions with our four uniquely designed food universes.



The Fjords

DAY 1 - 3 **BERGEN → TRONDHEIM**

We source our ingredients from the sun-drenched mountains lining the fjords and from the depths of the sea. Flavours of apples and cherries intensify during bright summer nights, and our good friends on the coast deliver fresh treats from the sea.

The Polar Region

DAY 4 - 6 **BODØ → HONNINGSVÅG**

As we travel through the polar region between Bodø and Honningsvåg we sail past the Lofoten Islands, where we fill the menu with Lofoten cod, Norwegian cod roe, dried fish, and cloudberry. If you fancy some meat, then why not try our free-range pork from the world heritage site of Vega?

The Arctic

DAY 7 - 9 **KIRKENES → HARSTAD**

The voyage from Kirkenes to Svolvær takes you through the harsh, Arctic northern area. Here, long-legged king crabs crawl about in the cold dark depths of the ocean, and on land, herds of reindeer graze in the tundra. Naturally, crab and reindeer feature on the menu during this part of the voyage as well as cured leg of lamb, Arctic char, and seaweed.

The Archipelago

DAY 10 - 12 **RØRVIK → BERGEN**

From Rørvik and south towards Bergen, the voyage runs through an archipelago where the rich waters have always provided both food and livelihoods. You can try klipfish and herring, both of which have been valuable exports from Norway for centuries, and local treats such as halibut and brown crab.

Havrand Restaurant

Deck 6



07:00 – 10:00

Breakfast

Order as many dishes as you like, and enjoy your meal served at your table.

11:30 – 14:30

Lunch

We recommend you to order at least three small dishes for a satisfying lunch.

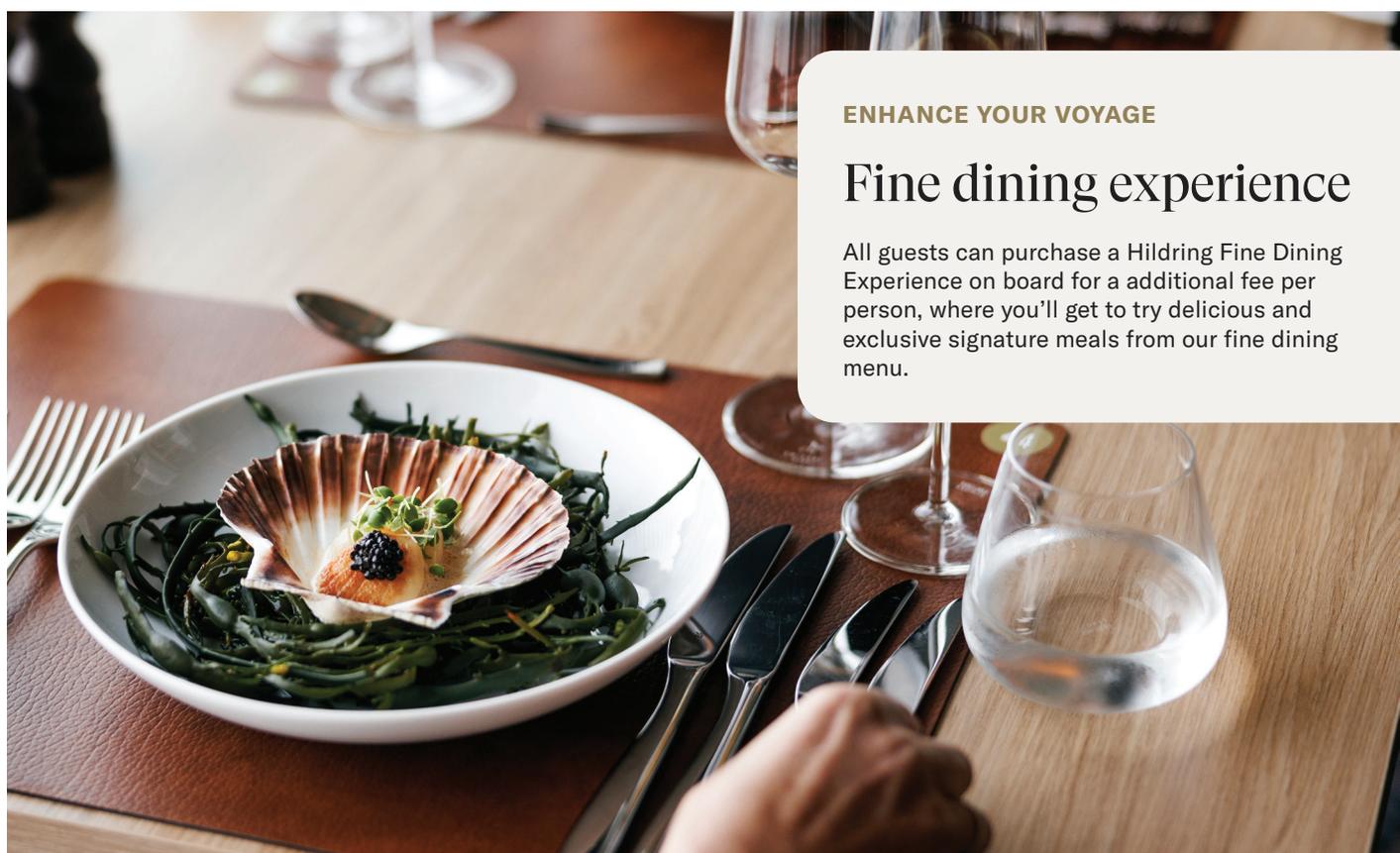
18:00 – 21:00

Dinner

For dinner we recommend three courses – starter, main dish, and dessert.

Hildring Fine Dining

Deck 6



ENHANCE YOUR VOYAGE

Fine dining experience

All guests can purchase a Hildring Fine Dining Experience on board for an additional fee per person, where you'll get to try delicious and exclusive signature meals from our fine dining menu.

07:30 - 10:00

Breakfast for suite guests

Suite guests can choose between breakfast in the main restaurant, or in Hildring.

11:30 - 14:00

Lunch for suite guests

Suite guests can choose between lunch in the main restaurant, or in Hildring.

18:00 - 22:00

Fine dining dinner

Exclusive signature meals from our fine dining menu.

Havly Café

Deck 6



08:00 – 22:00*

Opening hours

Serving delicious pastry, sandwiches, hot meals and different beverages.

Flexibility

Some dishes are included in your meal package. This gives you the flexibility to choose between dining in our main restaurant Havrand or Havly café.

Food on excursions

If you are going on an excursion, you can grab some food in the café before you leave and skip your mealtime in Havrand this day. Check out the menu in Havly and which dishes that are included*.

*With adjustments to the sailing schedule.

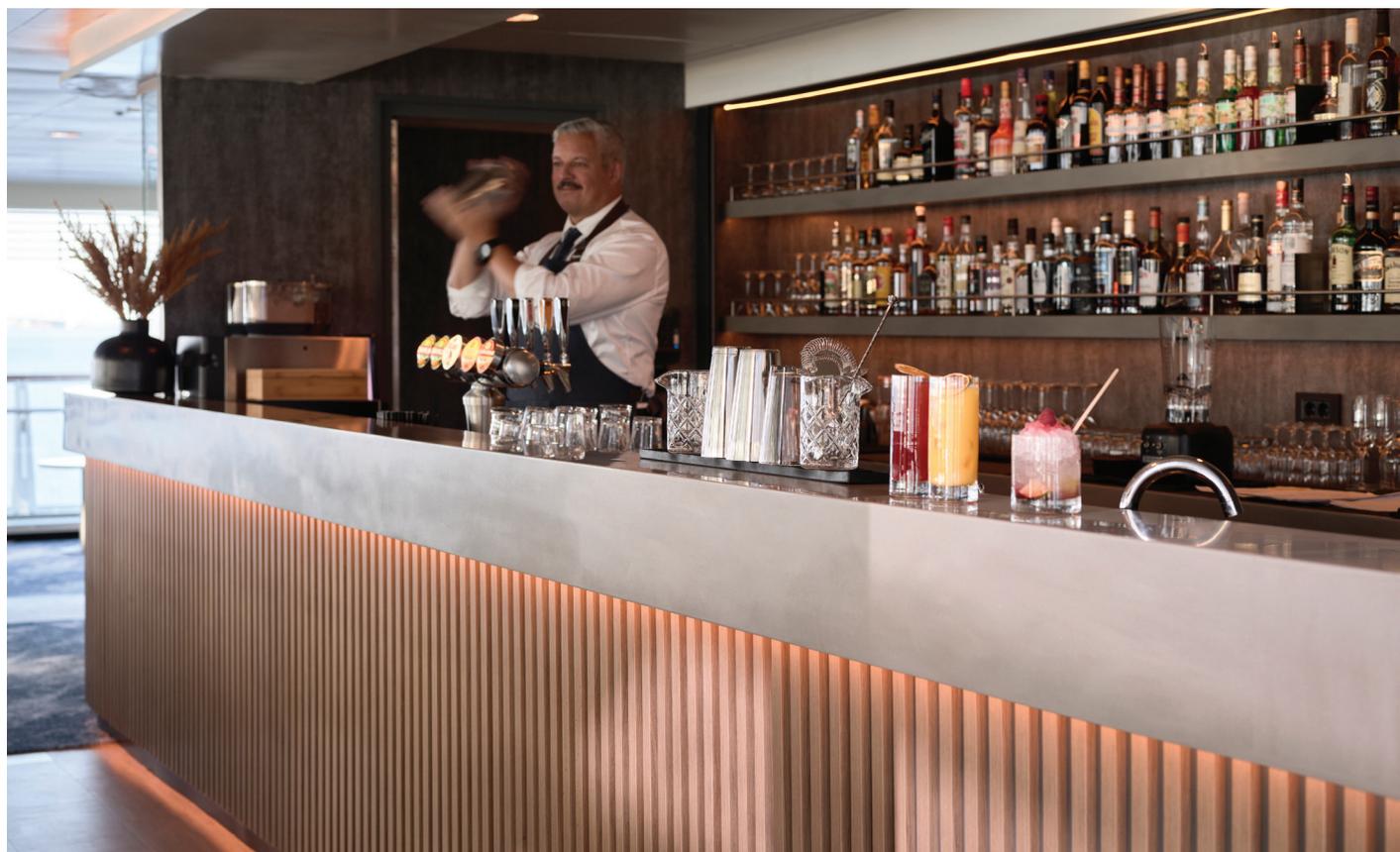
*Serving of warm meals between 11:30 - 21:00.



*Included dishes are marked with this symbol

Havblikk Bar & Lounge

Deck 9



14:00 – 00:00*

Opening hours

Enjoy drinks and snacks while soaking up the great views of the sea in all directions.



*With adjustments to the sailing schedule.

Life on Board

During your stay, the ship serves as your home, offering both relaxation and a range of activities and experiences.



Enjoy the views and fresh air

Enjoy breathtaking views and fresh air from our promenade deck, viewing deck, and observation lounge. If you crave a breeze and open air, an outdoor deck and viewpoint on the bow, as well as a promenade on deck eight, await you. At the ship's highest point, deck nine, you'll find Havblikk Bar & Lounge. Here, you can unwind in comfortable lounge chairs under a glass roof, offering clear views of the Northern Lights, starry nights, or the unique glow of the midnight sun.

Jacuzzi Deck 8

Enjoy a warm bath on the aft deck while taking in views of the beautiful surroundings. This excellent spot on the ship's promenade on deck eight offers a relaxing activity to enjoy throughout the year.

Sauna Deck 8

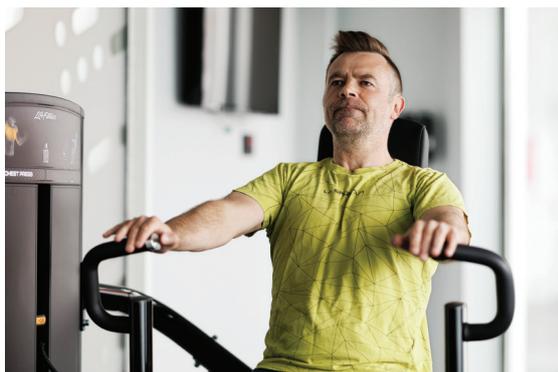
Two lovely saunas are located on deck 8. The men's sauna is on the starboard, righthand side, while the women's sauna is on the port, lefthand side. Both are conveniently situated near the changing facilities and Jacuzzis.



Shopping Deck 6

Find unique clothing, souvenirs, books, jewellery and local specialties in the Havila Shop located on deck six, the heart of the ship. In the Havila Shop, you'll find all the essentials for your journey - from toiletries and select pharmacy items - to practical clothing for your excursions. We stock renowned clothing brands such as Devold, Skogstad, and Dale of Norway. These high-quality clothes are designed specifically for the Norwegian climate. Our shop staff are on hand to help with recommendations and to assist you in finding the right clothing sizes.





Gym Deck 7

Positioned by the window, you can exercise while enjoying the passing scenery. On deck seven, you'll discover two well-equipped fitness rooms. The starboard side offers treadmills, bikes, and rowing machines, while the port side features a varied selection of strength equipment and dumbbells. Everything is organized for an efficient workout.

Café, restaurants, and bars

The ship has two restaurants, a bar with panoramic views, a lobby shop, and a café. An outdoor bar opens whenever suitable. The menus feature locally sourced food and the finest Norwegian ingredients.



Port-to-port lounge Deck 4

For a short journey where a cabin isn't necessary, a recliner in our Port-to-Port Lounge is an excellent choice. The recliners can be booked in advance, or you can consult with the reception to reserve one on board. These comfortable chairs, located on deck four, are ideal for a short break. Although this is a quiet area, the TV in the lounge may be used.

The onboard interior

The ship's interior reflects Norwegian quality and design, with materials and colours mirroring the scenic surroundings of your sailing journey. The furniture is supplied by well-known Norwegian manufacturers like Brunstad, Fora Form, and Ekornes. The mattresses are from Recticel in Åndalsnes. Our ships also feature unique works of art by artists such as Ørnulf Opdahl, Cathrine Knudsen, Ingrid Haukelidsæther, and Frank Brunner. On deck six, you'll find stories about shipowner Per Sævik and Havila's history, along with stories about coastal women, the indigenous coastal people of the North; the Sami, and medicine.



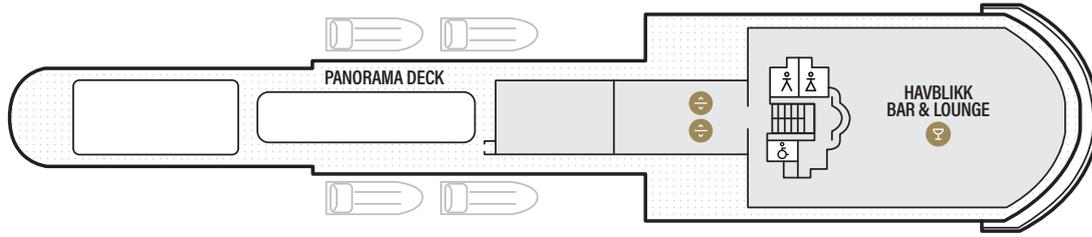
Medical care

Ensuring your safety during your travel is our top priority. While we sail along the coast and near harbors, we do not have a permanent doctor onboard. However, our staff is trained in first aid and can offer basic medical assistance. Additionally, we have a dedicated safety officer to ensure the well-being of both passengers and crew. On deck four, you'll find a well-equipped hospital ward with two sick bays. Should severe health issues arise, we maintain a direct connection to the shore through digital assistance, guaranteeing quick access to necessary support. For added safety, three defibrillators are strategically located on various decks.

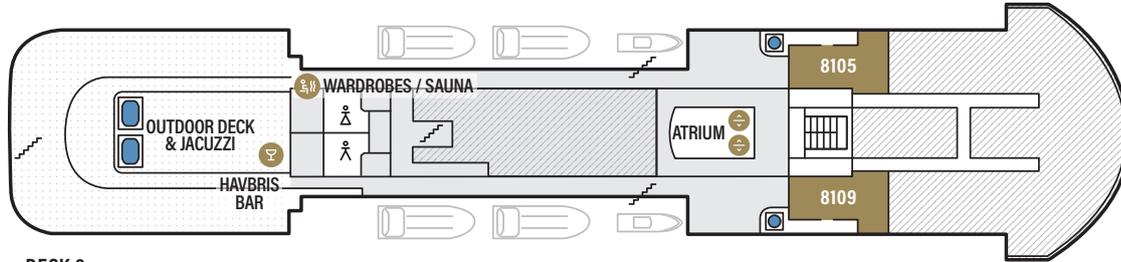
Deck Plans

Deck six is the beating heart of the ship, and is home to most of the communal areas. Decks eight and nine are the places for outdoor activities and views while the cabins are located on decks four, five and seven.

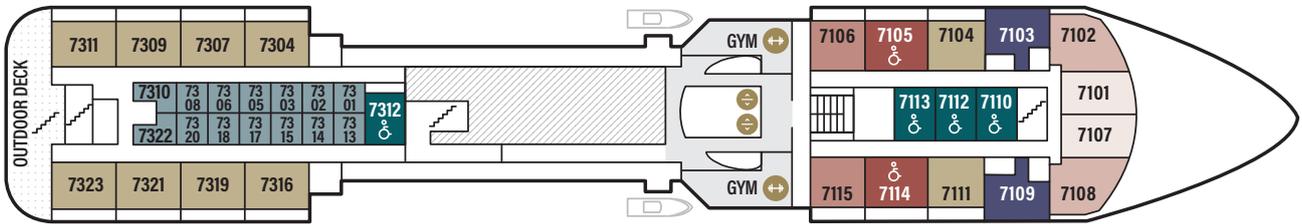




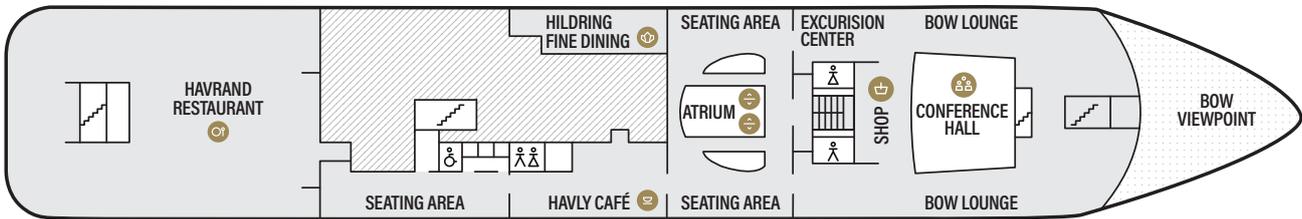
DECK 9



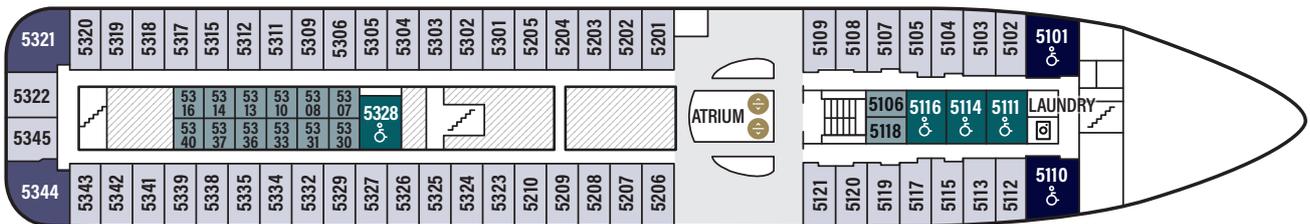
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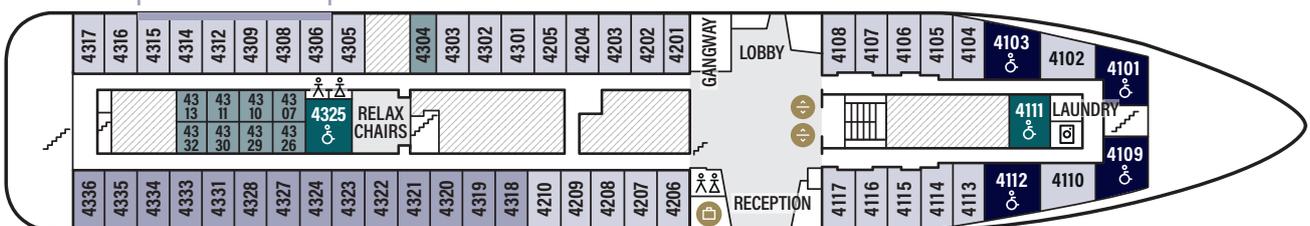
DECK 7



DECK 6



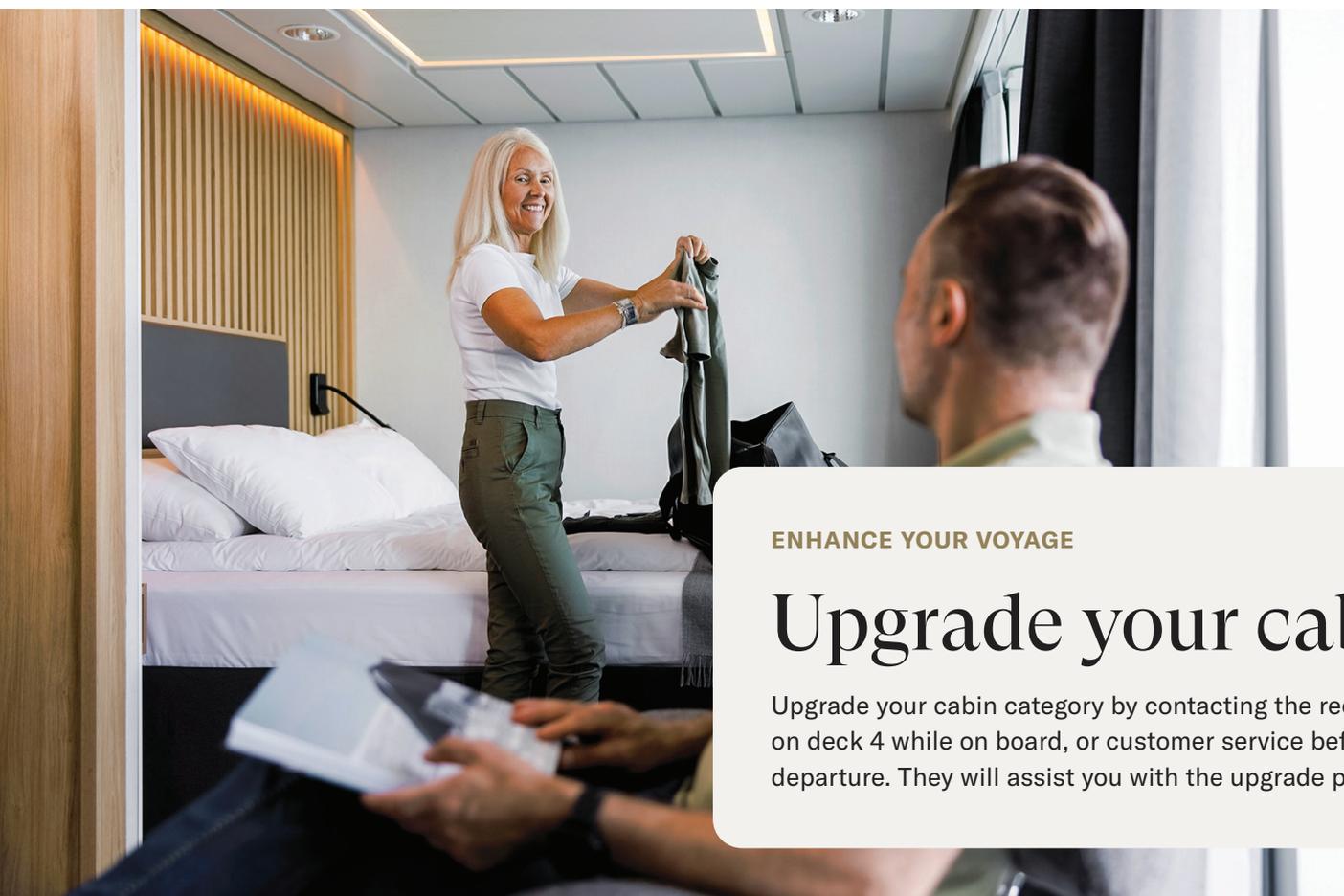
DECK 5
Seaview Superior Twin (SST)
Havila Pollux / Havila Polaris:



DECK 4

Your Cabin

During your stay, the ship serves as your home, offering both relaxation and a range of activities and experiences.



ENHANCE YOUR VOYAGE

Upgrade your cabin

Upgrade your cabin category by contacting the reception, on deck 4 while on board, or customer service before departure. They will assist you with the upgrade process.

Cabin name	Code	Guests	Size m2	Window	Balcony	Deck
Interior	INT	2	10	✗	✗	4 5 7
Interior accessible	INA	4	16 - 18	✗	✗	4 5 7
Seaview superior double	SSD	4	15	✓	✗	4 5
Seaview superior twin	SST	4	15	✓	✗	4
Seaview superior accessible	SSA	2	20	✓	✗	4 5
Seaview deluxe	SDX	4	30	✓	✗	5 7
Panoramic superior	PSU	2	30	✓	✗	7
Panoramic deluxe	PDX	2	30	✓	✗	7
Balcony deluxe	BDX	2	21 . 5	✓	✓	7
Balcony deluxe accessible	BDA	4	21 . 5	✓	✓	7
Junior suite	ZJB	4	22 - 25	✓	✓	7
Lighthouse suite	ZHA	2	45	✓	✓	8



Lighthouse suite (ZHA)

- ✓ Up to 2 passengers
- ✓ Size: 45 m²
- ✓ Private balcony 15 m²
- ✓ Jacuzzi
- ✓ Extra-wide double bed
- ✓ Separate bathroom
- ✓ shower and bathtub
- ✓ Bathrobe and slippers
- ✓ Breakfast at Hildring
- ✓ Exclusive decor
- ✓ Dining room
- ✓ Large sofa
- ✓ Seating area
- ✓ Hairdryer
- ✓ Coffee and tea



Junior suite (ZJB)

- ✓ Up to 4 passengers
- ✓ Size: 22-25 m²
- ✓ Private balcony (6-9 m²)
- ✓ Floor-to-ceiling windows
- ✓ Double bed
- ✓ Seating area with a table
- ✓ Desk with a chair
- ✓ 2 wardrobes
- ✓ Fridge
- ✓ Hairdryer
- ✓ Coffee machine
- ✓ Bathrobe and slippers
- ✓ TV



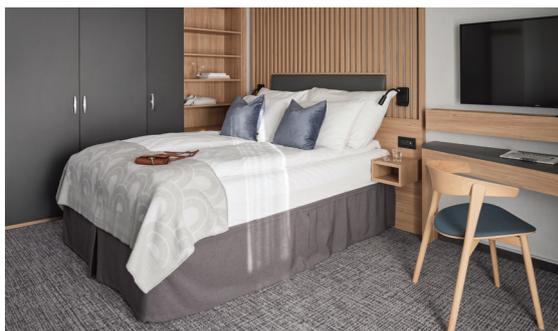
Panoramic superior (PSU)

- ✓ Up to 2 passengers
- ✓ Size: 27 m²
- ✓ Exterior cabin at the bow
- ✓ Floor-to-ceiling window
- ✓ Double bed
- ✓ Seating area with a table
- ✓ Desk with a chair
- ✓ Refrigerated drawer
- ✓ Hairdryer
- ✓ Coffee and tea



Panoramic deluxe (PDX)

- ✓ Up to 2 passengers
- ✓ Size: 30 m²
- ✓ Exterior cabin at the bow
- ✓ Floor-to-ceiling window
- ✓ Double bed
- ✓ Seating area with a table
- ✓ Desk with a chair
- ✓ Refrigerated drawer
- ✓ Hairdryer
- ✓ Coffee and tea



Balcony deluxe (BDX)

- ✓ Up to 2 passengers
- ✓ Size: 21,5 m²
- ✓ Exterior cabin
- ✓ Double bed
- ✓ Sofa or a sofa bed
- ✓ Coffee table
- ✓ Desk w/chair
- ✓ Refrigerated drawer
- ✓ Hairdryer
- ✓ Coffee and tea

Excursions

DAY	PORT	CODE	NAME	LEVEL	EUR	USD	GBP	AVAILABLE	NOT AVAILABLE	SEASON
2	Ålesund	AESN1	Hike to Sukkertoppen	3	110	118	94	01.11-31.05	24.12-31.12, 17.05	● ● ●
2	Ålesund	AESN2	Kayaking in Ålesund	3	115	124	98	01.11-31.05	24-26.12, 31.12, 17.05	● ● ●
2	Ålesund	AESN3	Atlantehavsparken Aquarium and Mount Aksla	1	89	96	76	01.11-31.05	24-26.12, 31.12, 11, 14, 15, 17.5	● ● ●
2	Ålesund	AESN4	Art Nouveau Walking Tour	1	68	73	58	01.11-31.05	24.12-31.12, 17.05	● ● ●
2	Ålesund	AESN6	Winter cruise Geiranger	1	278	299	237	01.11-31.05	19.12-01.01	● ● ●
2	Geiranger	GEIN1	Geirangerfjord with Trollstigen Mountain Pass	1	269	289	230	01.06-31.08		●
2	Hjørundfjorden	HJFN2	E-biking in Norangsdalen	2	163	175	139	01.09-31.10		●
2	Hjørundfjorden	HJFN3	Guided Cultural Walk	2	73	79	63	01.09-31.10		●
2	Hjørundfjorden	HJFN4	Hike to mountain farm	3	105	113	90	01.09-31.10		●
2	Hjørundfjorden	HJFN5	Visit Rural Norway	1	106	115	91	01.09-31.10		●
3	Trondheim	TRDN1	Trondheim and Nidaros Cathedral	1	105	113	90	01.01-31.12	25.12	● ● ● ●
3	Trondheim	TRDN2	City Cycling in Trondheim	3	121	130	103	16.03-31.10		● ● ● ●
3	Trondheim	TRDN3	Trondheim City Walk	2	68	73	58	01.01-31.12	26.12	● ● ● ●
3	Trondheim	TRDN4	The Northernmost Tram Ride in the World	1	110	118	94	01.01-31.12		● ● ● ●
3	Trondheim	TRDN6	Sail through the heart and history of Trondheim	1	173	186	148	01.01-31.12	01.01, 24.12-31.12	● ● ● ●
3	Trondheim	TRDN7	Christmas walk in Trondheim	2	67	73	58	03.12-20.12		●
4	Bodø	BOON1	Rib Boat Adventure to Saltraumen & Sea Eagle Safari	2	141	152	121	01.04-31.10	20.03-01.04	●
4	Bodø	BOON2	Experience Bodø and Saltstraumen	1	99	107	85	01.01-31.12	17.05, 24.12, 31.12,	● ● ● ●
4	Bodø	BOON4	Taste the Arctic Outdoor	2	99	107	85	01.01-31.12	11, 20.3-14, 24.12-26.12, 31.12	● ● ● ●
4	Bodø	BOON6	Electric Biking Through Bodø's Outdoors	3	134	144	114	01.05-31.10		● ● ● ●
4	Ørnes	ORSN2	Coastal Road and Gildeskål Medieval Church	1	175	188	149	03.06-15.09		● ● ●
4	Stamsund	STUN1	Meet & Greet Lofoten	1	115	124	98	04.04-31.08		● ● ●
4	Stamsund	STUN2	Dine with the Vikings	1	157	169	134	01.01-31.12	24-26.12, 31.12	● ● ● ●
5	Tromsø	TOSN1	Tromsø - The Arctic Capital	1	152	164	130	01.01-31.12	24-26.12, 31.12, 01.01, 17.05	● ● ● ●
5	Tromsø	TOSN2	Reindeer Sledding, Feeding and Sami Culture	2	185	199	158	01.11-30.04		● ● ●
5	Tromsø	TOSN5	Tromsø Theatre Tour	1	62	67	53	1.5-30.6, 15.8-15.10		● ● ● ●
5	Tromsø	TOSN12	Snowshoe trip with a campfire	2	134	144	114	01.12 - 30.04	24-26.12, 31.12, 23.3, 28.3, 31.3	● ● ●
5	Tromsø	TOSN13	Cross country ski trip	2	134	144	114	01.12 - 30.04	24-26.12, 31.12, 23.3, 28.3, 31.3	● ● ●
5	Tromsø	TOSN15	Explore Tromsø by e-bike	3	138	148	118	01.06 - 15.10	29.06, 18.09	● ● ● ●
6	Honningsvåg	HVGN1	The North Cape Plateau	1	152	164	130	01.01-31.12		● ● ● ●
6	Honningsvåg	HVGN3	Snowshoeing and ice fishing in the Arctic	3	221	238	189	20.01-30.04		● ● ●
6	Honningsvåg	HVGN4	Magerøya Island ATV Winter Safari	2	210	226	180	01.10-30.04		● ● ● ●
6	Honningsvåg	HVGN5	Magerøya Island ATV Summer Safari	2	210	226	180	01.05-30.09		● ● ● ●
6	Honningsvåg	HVGN6	Birdwatching in the Arctic	2	231	249	198	06.04-06.09		● ● ● ●
6	Honningsvåg	HVGN7	Hot & Cold on Top of the World	2	190	204	162	01.01-31.12		● ● ● ●
6	Kjøllefjord	KJDN1	Sami Culture Experience	1	121	130	103	20.05-31.10		● ● ●
6	Kjøllefjord	KJDN2	Snowmobiling under the Polar sky	3	336	362	288	12.12-30.04		● ● ●
7	Kirkenes	KKNB1	The Russian border	1	110	118	94	01.01-31.12		● ● ● ●
7	Kirkenes	KKNB2	Snowmobile safari in the Arctic	2	221	238	189	15.12-05.05		● ● ● ●
7	Kirkenes	KKNB3	Snowhotel Kirkenes	1	110	118	94	01.01-31.12		● ● ● ●
7	Kirkenes	KKNB4	Dog sledding in the Arctic	2	253	272	216	01.01-20.05		● ● ● ●
7	Kirkenes	KKNB5	King crab fishing in a RIB	2	221	238	189	21.04-30.11		● ● ● ●
7	Kirkenes	KKNB6	King crab on the frozen fjord	2	253	272	216	01.12-20.04		● ● ● ●
8	Mehamn	MEHS1	Snowmobiling in the Polar Night	2	389	419	333	15.12-30.04		● ● ● ●
8	Honningsvåg	HVGS1	Breakfast at the North Cape Plateau	1	210	226	180	08.05-07.10		● ● ● ●
8	Hammerfest	HFTS4	Meet a sled dog	2	111	119	95	01.05-31.10		● ● ● ●
8	Hammerfest	HFTS7	City Sightseeing in the Northernmost Town	1	82	88	70	01.01-31.12		● ● ● ●
8	Tromsø	TOSN1	Midnight Concert at Tromsø Cathedral	1	46	50	39	01.01-31.12		● ● ● ●
9	Harstad	HRDS1	A taste of Vesterålen (Overland tour Harstad- Sortland)	1	131	141	112	01.01-31.12		● ● ● ●
9	Svolvær	SVJS2	RIB Boat to the Sea Eagles	2	157	169	134	01.04-08.09		● ● ● ●
9	Svolvær	SVJS3	Lofopils Brewery Tour	1	61	66	52	01.01-31.12		● ● ● ●
9	Svolvær	SVJS4	Lofoten Islands	1	137	147	117	09.04-31.08		● ● ● ●
9	Svolvær	SVJS5	Horseback riding in Lofoten	3	221	238	189	01.02-31.10		● ● ● ●
9	Svolvær	SVJS7	Sea Eagle Safari Trollfjord	2	178	192	152	23.03-30.09		● ● ● ●
9	Svolvær	SVJS8	Soft Hike by the beach in Haukeland	2	121	130	103	01.05-31.08		● ● ● ●
9	Svolvær	SVJS9	Polarnight Walk in Storvågan - Lofoten	2	105	113	90	10.09-05.04	24.12	● ● ● ●
10	Sandnessjøen	SSJS1	The World Heritage listed Vega Islands	1	278	299	237	01.06-15.09		● ● ● ●
10	Brønnøysund	BNNS1	Hike to Torghatten	3	131	141	112	02.04-21.10		● ● ● ●
10	Brønnøysund	BNNS2	Norwegian Salmon Adventure	1	125	135	107	01.01-31.12		● ● ● ●
10	Brønnøysund	BNNS3	Torghatten - A Twilight Walk Among Myths and Geology	2	146	157	125	22.10-01.04	24.12, 01.01	● ● ● ●
10	Brønnøysund	BNNS5	Historical e-bike ride in Brønnøysund	3	138	148	118	01.04-30.09		● ● ● ●
11	Trondheim	TRDS1	Trondheim and Nidaros Cathedral	1	105	113	90	01.01-31.12		● ● ● ●
11	Kristiansund	KSUS1	The Atlantic Road (Kristiansund- Molde)	1	168	181	144	11.04-10.09		● ● ● ●
11	Kristiansund	KSUS2	Bergtatt- Magnificent marble mine	1	168	181	144	15.09-30.04	01.01-03.01, 19.12-31.12	● ● ● ●
12	Bergen	BGOS1	Bergen and Mount Ulriken from Sea to Summit	1	170	183	146	01.01-31.12		● ● ● ●

● Winter
● Spring
● Summer
● Autumn

Level 1 - Suitable for everyone: Excursions at this level are undemanding, and you are often transported in vehicles. **Level 2 - Suitable for most people:** Moderate physical activity that suits most people. Involves easy terrain without major challenges. **Level 3 - Average physical condition:** Uneven and steep terrain may occur, and it may be necessary to bring equipment and similar items that you have to carry yourself. This excursion is not suitable for people with limited mobility. When driving vehicles such as snowmobiles, sleds and ATVs, you must have normal vision and hearing. A certain level of mobility and ability to react are also required.



Discover the wonders of the Norwegian coast

Immerse yourself in Norwegian culture and history as you try traditional Norwegian food and witness the breathtaking scenery of islands, fjords, and Arctic nature up close. From dog or reindeer sled rides to Rib boat tours and scenic guided bus rides, there's an excursion for every adventurer! Explore the medieval architecture of Nidaros Cathedral or savor a Viking banquet in a Viking chieftain's longhouse. You can also sample local delicacies and try your hand at catching king crab. Don't miss the opportunity to visit the Russian border, the World Heritage Islands of Vega, and the iconic North Cape.

We have 70+ excursion offerings that can be customized depending on the season.



Activities on Board

Get to know Norway's food, history, nature, and places you sail past through our onboard activities. We offer daily lectures and various activities to make your voyage more enjoyable.



On board, you will get to know more about the areas we sail through, including weather and northern lights forecasts, local art and history, and the places we sail past. Furthermore, you will hear fascinating stories about Norwegian history, such as Vikings, witch trials, and polar expeditions.

Through the onboard activities, you have the opportunity to experience Norwegian food and

beverages up close. Our chefs offer tastings of Norwegian specialties, outside in Havbris Bar on deck 8.

There are several activities on board every day, adapted to the ship's sailing and calls to various ports. This allows you to choose which activities to participate in and customize your journey to suit your interests.

For many, it is the activities and phenomena in nature that are the highlight of the journey. To see and feel the warmth of the golden midnight sun in the north is a truly unique experience one can have in the magical spring and summer months.



Norway is known for its stunning Northern Lights, and on board our ship, we keep track of the weather and lighting conditions to forecast any Northern Lights activity. We also offer a Northern Lights alarm system that alerts you day or night when there is an occurrence. In other words, you can relax and enjoy your voyage, knowing that you won't miss out on this awe-inspiring natural wonder.

One of the best things about cruising along the Norwegian coast is the chance to discover new parts of the country and truly experience the local culture and history. Our enthusiastic and knowledgeable excursion team is dedicated to helping passengers make the most of their journey. They hold regular presentations that provide valuable insights into the local history, culture, and customs of the areas we sail through. These presentations are held in the ship's conference room and are open to all passengers, so you can join and learn at your own pace.



Polar night

The polar night is a period in the arctic winter when the sun does not rise above the horizon. This occurs north of the Arctic Circle and is limited to specific dates:

North Cape	18 Nov – 23 Jan
Hammerfest	20 Nov – 21 Jan
Vardø	21 Nov – 20 Jan
Tromsø	25 Nov – 16 Jan
Harstad	30 Nov – 11 Jan
Svolvær	04 Dec – 07 Jan

Midnight Sun

During summer, most areas stay bright all night, but north of the Arctic Circle you can witness the midnight sun.

North Cape	14 May – 29 July
Hammerfest	16 May – 27 July
Vardø	17 May – 26 July
Tromsø	20 May – 22 July
Harstad	25 May – 18 July
Svolvær	28 May – 14 July
Bodø	31 May – 12 July

FAQ

Before departure

How do I get the confirmation of my booking?

As soon as your order is confirmed, you will receive all the necessary travel documents via email. Additionally, you can access your documentation and all information related to your trip by logging into “My Voyage” at any time. If you prefer to have a paper copy of your trip details and ticket, you may print them out for convenience during check-in and boarding.

What documents do I need to bring to the ship?

Everyone must bring a valid ID and passport for identification on our longer voyages. Passports are not required for port-to-port travels. For travelers living in the Schengen area, it is sufficient to bring an internationally approved ID card. However, passports are a safe and well-known system of identification that will always be approved.

What insurance do I need?

All passengers are required to have a valid travel insurance. Read in detail about the official terms of the contract in our terms and conditions.

What should I bring with me?

Warm clothes, a hat and wool underwear are needed all year round. Even a nice summer day at sea can be chilly in Norway. Wind and waterproof clothing will come in handy and good and solid shoes for excursions ashore are also necessary. Binoculars to perceive the nature experiences even closer are a useful travel tool. The same goes for the camera so you can immortalize the memories and share the experience with others when you get home. You should have medicines and other necessary items in your hand luggage since other luggage may arrive at the cabin later than you.

Havila stops in 34 ports, can I visit all of them?

We stop at 34 ports on northbound journeys and 33 on southbound journeys. You can basically go ashore in all ports, but in some places, we stop in the middle of the night and in other ports there are only short stops. In many ports, however, the ship stays for a while, so you have time to look around and participate in our excursions. See the sailing schedule here.

To and from the ship

How do I get to Norway?

If you are flying to or from Norway, you can book your flight with airlines such as Norwegian, SAS, Logan Air, KLM, or Wideroe. Bergen has direct flights from approximately 30 airports around the world, including London, Manchester, Amsterdam, Berlin, and Paris. You can usually connect with many flights without needing extra overnights because of the ship’s arrival and departure times. KLM offers great regional connections from the UK and many European airports.

How do I get to and from the ship from the airport?

In Bergen, you can take the airport express bus (Flybussen). The airport express bus (Flybussen) takes you from the airport, through its regular route past the hotels in the city centre and to the Jektevik Terminal at the harbour. In Kirkenes, there is a scheduled airport shuttle service available between Kirkenes Airport and Kirkenes Terminal, that corresponds with the departures (twice daily). The bus will conveniently transport you directly to the quay. If you arrive on the evening flight, you have the option to get off the bus at your hotel in the city center. In Kirkenes, If you arrive on the morning flight on the day of departure, you may have limited time before the ship’s departure. In the event of a flight or bus delay from the airport, it is advisable to secure a taxi booking to ensure you arrive at the harbor punctually.

Are there any options for organized transport?

Bergen (Havila/Hurtigruten bus, Flybussen): We offer a 48-hour bus ticket that can be added at the time of booking, or after by editing your reservation via the link in your e-mail confirmation, or by requesting assistance from the reception or the excursion center if you’re on board. You can also pre-book transfer to the city center train station. Our experienced staff will meet you at the exit and guide you off the ship. Remember to take all of your luggage and belongings with you. You will be escorted to the parking lot where the airport bus will be waiting to take you directly to the airport. The journey takes approximately 50 minutes by bus.

Kirkenes (Havila/Hurtigruten bus, Barents Buss):

If you have made a prior reservation for bus transportation in Kirkenes via your reservation, your booking confirmation will serve as a valid ticket for boarding the bus.

Taxi numbers

Bergen Taxi: +47 07000

Trondheim Taxi: +47 07373

Tromsø Taxi: +47 03011

Kirkenes Taxi: +47 78 99 13 97

FAQ

Check-in

When should I check in?

In general, check-in closes 15 minutes before departure. It depends on at which port you go on board. You do not need to check in in advance but show up and get on board the ship well in advance. You are responsible for arriving on time, the ship must keep the route and cannot wait. Therefore, ensure that you have plenty of time when you arrive by plane. Information about specific ports can be found on our website.

Bergen

In Bergen, check-in at the terminal ashore takes place between 15:00 and 19:30. You can also check-in on board until 20:15. Cabins can be accessed approximately 18:00.

Kirkenes

In Kirkenes you will check-in on board and follows the general rules for check in (latest 15 minutes before departure).

Where can I deliver my luggage?

In Bergen and Kirkenes you may deliver your luggage at the check-in, and it will be transported to the cabin. In other ports you must carry your own luggage on board and to the cabin. Knives and other weapons are prohibited and will be seized. The same holds true with other dangerous goods.

How do I receive security information?

Before departure in Bergen, all passengers must attend a mandatory safety training. Safety and warning systems, emergency exits, life jackets, and lifeboats are displayed on screens on board. Security videos with essential information are shown on TV screens throughout the trip. The information is available in Norwegian, English, and German.

What is the check-out time?

It is possible to purchase later check-out at the reception if it is available. In general, regular check-out from cabins is at noon. Some ports have other times.

- General: 12:00
- Bergen: 10:00
- Kirkenes: 08:00
- Tromsø (Southbound): 20:00

Facilities on board

Does the ship offer Wi-Fi?

Yes, Havila Voyages offers free Wi-Fi suited for basic everyday usage. Note that the bandwidth on board is not designed for data heavy tasks such as streaming or downloading large files.

Are there gyms on the ships?

Yes, our new ships have two well-equipped fitness rooms with a great view on deck 7. The fitness rooms have treadmills, rowing machines, bicycles, and various weights.

Are there telephones in the cabins?

Each cabin has a telephone to call the reception on board, but it cannot make or receive calls from outside the ship. Family and friends can contact you on the ship by calling the ship's reception desk.

Are there televisions in the cabins?

Every cabin has a television with international channels, used to provide daily updates, ship information, dining times, and more.

Jacuzzi

Our new ships have outdoor jacuzzies at the large outdoor area on deck 8. Please be aware that the Jacuzzi may occasionally be inaccessible for brief intervals due to routine maintenance.

Sauna

There are two lovely saunas located on deck 8, situated near the changing facilities and jacuzzis on the outdoor deck. One for men and one for women.

Laundry room

You can wash your clothes in the laundry facilities at deck 4. There are three washing machines that automatically dispense soap, three dryers, and ironing equipment.

Are there any activities for children on board?

The ship features a dedicated kids' corner located in the bow lounge on deck 6.

Do you provide any self-entertainment options for adults?

Yes, we offer board games, puzzles, and books in the bow lounge on deck 6.

FAQ

Onboard experience

What is the dress code on board?

The dress code is casual, and there is no need to dress up for dinner.

What payment methods are accepted on board?

The main payment method on board is credit cards (Visa, Mastercard, and American Express). The official currency is NOK.

What can I purchase on board?

Snacks and simple meals in the café, while the shop offers a variety of products including toiletries, reading materials, souvenirs, woolen clothes, outerwear, and practical items like drinking bottles, backpacks, and binoculars.

Should I tip the staff?

The service charge is included, but you can tip if you like to.

What languages are used on board?

Written information in Norwegian, English and German. Many of the crew also speak German.

Is smoking allowed on board?

Yes, in the designated smoking area on deck 8, and cabin balconies.

Can I drink the tap water?

Yes, you can safely drink the tap water on board the ship and on land.

Can drones be flown from the ship?

No, it is prohibited to fly drones on board or from the ship. If you plan to use your drone on land, you must check the national regulations.

What happens if I become ill on board?

The ship has a first aid room and a safety officer on board. In the event that require medical attention, arrangements will be made at the nearest port. If it is an emergency, a rescue helicopter can be called.

Where can I store my medication?

There are refrigerators in all exterior cabins. If you stay in an interior cabin, you can contact the reception on board for assistance.

Can I upgrade my cabin?

If available, you can upgrade your cabin at any time. To do so, please contact our customer service before your trip or visit the reception on deck 4 while on board.

Is it allowed to bring alcohol?

For your own and others' safety, it is not permitted to bring alcohol or other drugs on board.

Food and beverage

Which meals are included?

Breakfast, lunch, and dinner are included in your voyage. You can enjoy high quality meals made from locally sourced ingredients, served à la carte..

Food is **not included for Port-to-Port**, and must be purchased as either a meal package during the booking process, or on board as needed from the onboard café.

What beverages are included?

There is still water for free on board, which we serve with every meal together with coffee and tea. For breakfast you have the option of orange juice, apple juice or milk. Other beverages incur an additional cost. We also have package options.

Where and when can I eat?

Havrand is our main restaurant, where all standard meals will be served including breakfast, lunch, and dinner. Meal times are listed on board and on our webpage. If you miss a meal, or are going on an excursion, you may buy hot and cold food in Havly café on deck 6, which is open from morning until late at night.

Can I book a table in advance?

You may get a table assigned to you to keep the entire journey, earliest at the port terminal in Bergen before departure. Or the first time you arrive at Havrand restaurant on deck 6.

Can I eat at Hildring Fine Dining?

You can book a table in our fine-dining restaurant Hildring both online before departure, and on board by contacting the crew. Will incur an additional cost.

Can you prepare meals to my diet restrictions?

We do our best to accommodate your dietary needs. To help us meet your expectations, please contact our customer center at least three weeks before departure. You may also inform our crew on board but note that last-minute requests may be harder to fulfill. We'll always try to accommodate specific dietary needs, but within reasonable limits.

Are vegetarian or vegan meal options available on board?

We offer vegetarian dishes with the same culinary excellence as our other menu items. While we also have some vegan options, we advise you to contact our customer service at least three weeks in advance for specific requirements so that we can better meet your expectations.

Can I order room service?

Passengers may order delivery at an additional fee.

FAQ

Onshore excursions

How do I book an excursion?

You can book excursions before your trip via our online booking system MyVoyage, or by contacting customer center. Once your voyage has departed you can book excursion on board by contacting the expedition team. Note that the prices are lower when booked beforehand.

What languages are spoken on excursions?

The spoken languages of most of our excursions are Norwegian, English, and German.

Are the excursions suitable for disabled passengers?

Our excursions are divided into three different levels based on physical activity. Level 1 is suitable for everyone, however we can not guarantee that they are suited for all disabilities. You should consult our customer center beforehand or the expedition team on board to get more information or suggestions.

Do we get food on the excursions?

Some of the excursions have no meals or only simple snacks and drinks, while other excursions offer whole meals. If you have booked a trip with a full pension on the ship and cannot attend a meal on board because you are attending an excursion, this meal will not be refunded.

What happens when there is an excursion at the same time as a meal on board?

Contact the head waiter outside Havrand on deck 6, to find out if you can rearrange your meal at a time that does not conflict with the excursion. If that's not possible, we suggest to get a meal at Havly Cafe.

What happens if I get ill and miss an excursion?

Excursion bookings are binding. If you're unable to attend due to illness, we kindly ask you to talk to your insurance company.

Service issues

What should I do if I encounter problems with the services during my trip?

If you notice any issues, please report them to us immediately. Prompt communication allows us to solve problems quickly and ensures you qualify for possible resolutions.

What if I don't report the issue immediately?

If you don't report the problem right away, or decline a reasonable fix when offered, it may affect your ability to claim further compensation or remedies.

Cancellations

What happens if an excursion is cancelled?

Unfortunately, excursions can be cancelled. In case of cancellations you'll receive a full refund of the paid amount.

What if my trip is cancelled after it has started?

Should your trip be disrupted after it has begun, we'll arrange for your transportation back to the departure point at no extra cost, as soon as possible based on your safety and the conditions of the situation.

Who do I contact regarding refunds?

If you're entitled to a refund due to any cancellations or service disruptions, please contact the point of your purchase. Whether you booked onboard or online, our team is ready to assist you promptly. Make sure you provide us with any documentation that might help speed up the process.



North Cape 71°N

 Barents Sea

