

# EXPEDITION CRUISES



**INAUGURAL SEASON 2020-2021**

**ANTARCTICA | SVALBARD | GREENLAND & ICELAND |  
NORWAY & RUSSIA | NORTHWEST PASSAGE |  
NORTH, CENTRAL & SOUTH AMERICA | EUROPE**

***new* ALASKA & CANADA**

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“Ever since Hurtigruten started sailing polar waters back in 1893, we have been on a constant look out for new worlds to explore.”



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Hurtigruten is an exploration company in the truest sense of the word; our mission is to bring adventurers to remote natural beauty around the world. Our experience in the field is unparalleled, and we draw on our unique 125-year old heritage to guide our fleet of advanced expedition ships to unforgettable wilderness experiences in some of the most spectacular places on Earth.

We are proud to provide explorers the chance to travel with meaning, as our journeys are created for adventurers who value learning and personal growth. As the world leader in exploration travel, we have a responsibility to explore responsibly, so sustainability is the core of every part of the Hurtigruten operation. Wherever we explore, we set a higher standard for the next generation of adventure travel. Join us and we promise you an adventure!

ASTA LASSESEN  
CCO Hurtigruten  
December 2018

We've sailed polar waters for more than 125 years, now it's your turn.

# EXPLORE THE WORLD WITH THE PIONEERS

— WHEN YOU EMBARK ON a Hurtigruten expedition cruise, you benefit from all the expertise of the world leader in exploration travel, backed by years of experience and pioneering heritage.

With Hurtigruten, you don't just cruise past stunning scenery; you take part in exciting landings designed to bring you close to nature.

No matter where you seek adventure, you can be sure that our highly skilled Expedition Teams will safely take you close to remote beauty and wildlife.

Our fleet of expedition ships take you to fascinating destinations all over the world – all year around.

With our all-inclusive cruises, we provide everything you need for the adventure: great food and drinks, activities and top level explorer gear.

We are also proud to be the leader in sustainable expeditions. Join us aboard the world's first hybrid powered expedition ships, MS Roald Amundsen and MS Fridtjof Nansen, and be a part of the new era of cleaner, greener, more modern expedition cruising.

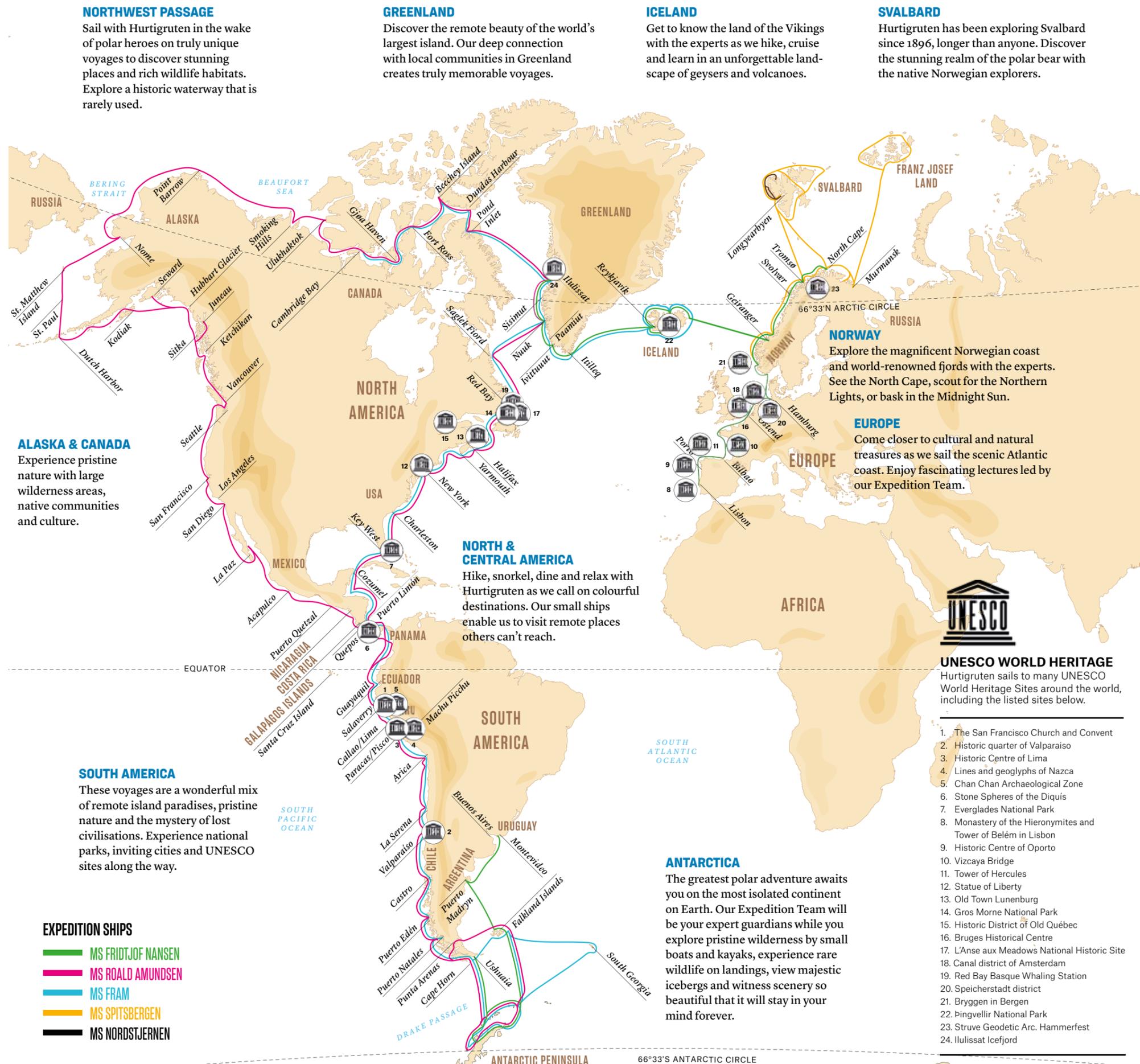
Now it's time to explore! Take a look at our worldwide routes and find the voyage that connects with your inner explorer.

Welcome aboard!

## WHEN AND WHERE WE EXPLORE

	CALENDAR 2020/2021												
	2020						2021						
	March	April	May	June	July	Aug.	Sep.	Oct.	Nov.	Dec.	Jan.	Feb.	March
ANTARCTICA													
SVALBARD													
RUSSIA													
GREENLAND													
ICELAND													
NORWAY													
NORTHWEST PASSAGE													
ALASKA & CANADA													
NORTH & CENTRAL AMERICA													
SOUTH AMERICA													
EUROPE													

\* Land adventures on Svalbard all year round



### NORTHWEST PASSAGE

Sail with Hurtigruten in the wake of polar heroes on truly unique voyages to discover stunning places and rich wildlife habitats. Explore a historic waterway that is rarely used.

### GREENLAND

Discover the remote beauty of the world's largest island. Our deep connection with local communities in Greenland creates truly memorable voyages.

### ICELAND

Get to know the land of the Vikings with the experts as we hike, cruise and learn in an unforgettable landscape of geysers and volcanoes.

### SVALBARD

Hurtigruten has been exploring Svalbard since 1896, longer than anyone. Discover the stunning realm of the polar bear with the native Norwegian explorers.

### ALASKA & CANADA

Experience pristine nature with large wilderness areas, native communities and culture.

### NORTH & CENTRAL AMERICA

Hike, snorkel, dine and relax with Hurtigruten as we call on colourful destinations. Our small ships enable us to visit remote places others can't reach.

### SOUTH AMERICA

These voyages are a wonderful mix of remote island paradises, pristine nature and the mystery of lost civilisations. Experience national parks, inviting cities and UNESCO sites along the way.

### EXPEDITION SHIPS

- MS FRIDTJOF NANSEN
- MS ROALD AMUNDSEN
- MS FRAM
- MS SPITSBERGEN
- MS NORDSTJERNEN



**UNESCO WORLD HERITAGE**  
Hurtigruten sails to many UNESCO World Heritage Sites around the world, including the listed sites below.

1. The San Francisco Church and Convent
2. Historic quarter of Valparaiso
3. Historic Centre of Lima
4. Lines and geoglyphs of Nazca
5. Chan Chan Archaeological Zone
6. Stone Spheres of the Diquis
7. Everglades National Park
8. Monastery of the Hieronymites and Tower of Belém in Lisbon
9. Historic Centre of Oporto
10. Vizcaya Bridge
11. Tower of Hercules
12. Statue of Liberty
13. Old Town Lunenburg
14. Gros Morne National Park
15. Historic District of Old Québec
16. Bruges Historical Centre
17. L'Anse aux Meadows National Historic Site
18. Canal district of Amsterdam
19. Red Bay Basque Whaling Station
20. Speicherstadt district
21. Bryggen in Bergen
22. Pingvellir National Park
23. Struve Geodetic Arc, Hammerfest
24. Ilulissat Icefjord

# WE TAKE YOU FAR BEYOND THE ORDINARY

— 125 years of experience sailing polar waters, combined with the greenest and most modern expedition cruise fleet on the planet is your guarantee of unmatched adventure.



Our international Expedition Teams

## WHAT'S INCLUDED IN YOUR VOYAGE

Enjoy an all inclusive menu that fits perfectly with the natural wonders that surround you.

### ALL YOU NEED FOR AN ADVENTURE

- *Guidance from the Expedition Team*, including *experts* selected for your itinerary
- *A rich programme of included activities on all voyages* designed to immerse you in our destinations, including *all explorer boat cruising and onshore exploration* with the Expedition Team
- Complimentary wind- and water-resistant *jacket\**
- *Loan of boots, trekking poles, and all equipment needed* for included and optional activities

### ENGAGING ONBOARD ACTIVITIES

- *Science programme*, with educational and Citizen Science Activities to learn about the environment while aiding research\*
- *In-depth lectures on science, history, biology, geography, geology or culture* that provide context to your voyage and help you understand your destinations
- *Introductory photo lecture*, camera adjustment, tips and tricks, photo and film footage from the voyage shared in an "Expedition Logbook"\*
- *Casual opportunities to engage with the Expedition Team*, including a *welcome event*, a daily evening *gathering* to recap and prepare for the day to come
- Gym, hot tubs and panoramic sauna\*
- Rejuvenating wellness areas with separate treatment rooms, infinity pool, outdoor gym, running track\*\*\*
- *A farewell event*
- Destination-focused onboard *library*
- Opportunities to *dine with the Expedition Team* and interact with officers

## Your experts on board

We expand your horizons with the help of our 350-member Expedition Team, who are experts in subjects like science, history, geography, biology, geology, photography and culture. These highly-trained professionals teach, lead and guide to ensure a fantastic voyage.

## Get out and explore

We've created many exciting excursions to bring you adventure from pole to pole. We also offer 50 land based Pre and Post Programmes before or after your voyage, to make it even more exciting.



AGURTIAKE CONCELLON

## Great food for a great adventure

Each journey features delicious menus drawn from our Norwegian heritage and inspired by our spirit of exploration. Our chefs use their creativity to serve modern, honest and exciting dishes to reflect the fantastic areas we sail.



HURTIGRUTEN

## Spectacular design and cutting-edge technology

Our fleet features the world's first hybrid powered expedition ships: MS Roald Amundsen and MS Fridtjof Nansen. These state of the art sister ships, named after great polar heroes, will revolutionise how we explore, offering our guests premium quality adventure travel experiences.

## Sail with the most experienced captains and crews

We have sailed polar waters since 1893 and have more Arctic and Antarctic experience than anyone. Our captains are superbly skilled navigators in any weather, including the most extreme conditions. This allows us to explore deeper and bring you closer to the most remote places on our planet.



Captain Kai Albrigtsen, MS Roald Amundsen



MARIEL VAN OOSTEN

## Leaving a smaller footprint

We sail in some of the most pristine environments in the world, and we are committed to preserving them. Our Norwegian love of the outdoors motivates us to work hard to enhance our destinations, strengthen our environmental initiatives, and run a responsible and sustainable operation.

## More efficient, safer and smoother landings

Our tailor-made efficient landing solution offers launching from the lower decks, making it easy to get in and out of our safe and comfortable explorer boats.



MARSTEN BIDSTRUP

\* Not available on MS Nordstjernen  
 \*\* Not available on MS Spitsbergen/MS Nordstjernen  
 \*\*\* Not available on MS Fram/MS Spitsbergen/MS Nordstjernen

# A NEW ERA IN EXPLORER TRAVEL

## MS Roald Amundsen & MS Fridtjof Nansen

TO: Antarctica, Greenland, Iceland, Norway, Northwest Passage, Alaska & Canada, North & Central America, South America, Europe

- 265 outside cabins and suites
- 50% private balconies
- Science Center
- Observation decks
- 3 restaurant concepts: Aune, Fredheim and Lindstrøm
- Infinity pool
- 2 hot tubs
- Panoramic sauna
- Gym and fitness
- Wellness Center
- Explorer boats
- Ice Class PC-6

Our pioneering heritage creates a natural commitment to caring for our planet for the future. We're proud to invite you to be part of the inaugural season of the greenest and cleanest expedition ships ever built.

These new ships have been designed for unforgettable expeditions in the spirit of the Norwegian polar heroes Roald Amundsen and Fridtjof Nansen. From the innovative hybrid engines that enable you to glide into pristine wilderness, to the elegant modern cabin furnishings, every detail is created with your adventure in mind.



### SCIENCE CENTER

The *Science Center* serves as the learning and social hub of your expedition. This is where you'll find our expert Expedition Team, who host lectures, lead amazing landings, and answer all your questions during your fascinating journey.

With the launch of our new hybrid powered ships, the 2020 Hurtigruten fleet will consist of five expedition ships that are ushering in a new era of advanced and comfortable exploration travel. Each ship is an ideal starting point for expeditions and excursions. And each is a true oasis for relaxation after a great day of adventure, providing perfect views of some of the world's most beautiful scenery.

## MS Fram

TO: Antarctica, Iceland, Northwest Passage, North & Central America, South America

- 127 cabins and suites
- Science Center
- Observation decks
- 2 restaurant concepts: Aune and Lindstrøm
- 2 hot tubs
- Panoramic sauna and fitness room
- Explorer boats
- Ice Class 1B

Purpose-built for extreme polar conditions and completely refurbished in spring 2020, MS Fram offers the very best in explorer capabilities and technology. With less than 250 guests on board, this expedition ship is ideal for the most adventurous travellers, exploring remote areas few others can reach. MS Fram offers a truly unique, friendly and casual atmosphere with a strong focus on the thrill of discovery.

## MS Spitsbergen

TO: Svalbard, Russia, Norway

- 100 cabins and suites
- Science Center
- Observation decks
- 1 restaurant concept: Aune
- 2 hot tubs
- Panoramic sauna and fitness room
- Explorer boats
- Ice Class 1C

Launched in 2016, MS Spitsbergen takes you far beyond the ordinary in polar waters. Come closer to the natural and cultural wonders of the Arctic on expeditions that take full advantage of the vessel's size and agility. This ship is a true specialist in Arctic waters, ideally constructed to maximise your polar experience.



MS Fridtjof Nansen and MS Roald Amundsen



Restaurant Fredheim offers fine international cuisine



Infinity pool, two hot tubs and Explorer bar



Corner suite with large balcony and hot tub



MS Fram



Arctic Superior Outside Cabin



Corner Suite with private balcony



Main dining restaurant Aune



Explorer bar



MS Spitsbergen



Grand suite with balcony



Main dining at Aune

# THE FUTURE IS GREEN

— Join us to usher in a new era of sustainable exploration as we honour our commitment to protect wildlife and preserve the environment.



© KARSTEN BIDSTRUP / HURTIGRUTEN

## PROTECTING ARCTIC WILDLIFE

Hurtigruten is a participant in the Norwegian Polar Institute's project to register marine mammals in the Arctic. Gathering this data improves insight on habitat use and seasonal migration patterns and is used in The Environmental Monitoring of Svalbard.

## AIDING IN RESEARCH

We contribute to real-time oil surveillance along the Norwegian coast. We also collaborate with scientific communities internationally, providing important knowledge and information about the Arctic and Antarctica.

## BANNING SINGLE-USE PLASTIC

Plastic pollution is the single biggest threat to our oceans. Hurtigruten is the first cruise line in the world to ban all unnecessary single-use plastic. From July 2018, everything from straws to drinking glasses and plastic bags will be removed or replaced by environmentally friendly alternatives made of biodegradable paper and sustainable materials.



Sustainability is at the core of every part of the Hurtigruten operation and experience. CEO Daniel Skjeldam is personally engaged in the projects, such as removing single-use plastic.

## PRESERVING OUR WATERS

Hurtigruten is actively advocating a ban on polluting and toxic heavy fuels (HFO) in all Arctic waters and along the entire Norwegian coast.

Fighting mass tourism in vulnerable areas is also an important part of the Hurtigruten philosophy. We support stricter regulations in pristine destinations, such as size limitations on cruise ships and restricting the number of guests allowed on shore.



© PRAESEL/MA

## LEADING THROUGH TECHNOLOGY

Innovation is at the heart of our tradition and culture, based on 125 years of exploration in some of the most challenging waters on Earth. With the introduction of the world's first hybrid powered expedition ships - and the conversion of up to nine existing ships to hybrid LNG-battery power - Hurtigruten sets a new standard for the next generation of adventure travel.



© MELVIN TRAUTMAN

## CLEANING OUR BEACHES

For years, Hurtigruten has worked to raise awareness of marine pollution as a major problem for the oceans. Engaging and involving our guests in different initiatives, such as beach clean-ups, is an important part of our fight.



Hurtigruten has established the Hurtigruten Foundation to ensure that our guests of tomorrow can enjoy the same meaningful travel experiences our guests do today. The Hurtigruten Foundation supports a number of projects, such as securing the polar bear population, fighting plastic and marine pollution, raising awareness and supporting local initiatives in the areas we explore. The Foundations is funded through on board activities and donations.



© DOMING BARRINGTON



© KARSTEN BIDSTRUP



## CARING COOPERATIONS

Hurtigruten believes in leading by example, and we encourage cooperation throughout the travel industry. Hurtigruten has been actively involved in establishing the Association of Arctic Expedition Cruise Operators (AECO), which oversees Arctic expedition cruising. Through the International Association of Antarctica Tour Operators (IAATO), Hurtigruten works to secure an environmentally aware tourism industry in the fragile environment of Antarctica.

# ANTARCTICA

— on the bucket list



**HALF MOON ISLAND**  
is ringed by rugged cliffs and hosts a large colony of Chinstrap penguins.

**DECEPTION ISLAND**  
is a ring-shaped volcanic caldera with a navigable opening into the flooded interior.

**CUVERVILLE ISLAND**  
boasts the largest known colony of Gentoo penguins in the Antarctic Peninsula.

**LEMAIRE CHANNEL**  
is one of the most beautiful passages in Antarctica.

Prospect Point  
Fish Island

Horseshoe Island

Stonington Island

**STONINGTON ISLAND**  
Tourists rarely visit this rocky Island.



**YANKEE HARBOUR**  
is home to a large colony of Gentoo penguins, estimated to be 4,000 breeding pairs.

**SOUTH SHETLAND ISLANDS**

Half Moon Island  
Yankee Harbour  
Hannah Point

Pendulum Cove  
Telefon Bay  
Baily Head  
Whalers Bay

**DECEPTION ISLAND**

Astrolabe Island

**BRANSFIELD STRAIT**

Gourdin Island  
Kinnes Cove/  
Madder Cliffs

Brown Bluff  
Paulet Island

Devil Island

False Island Point

Mikkelsen Harbour

Hydrurga Rocks

Melchior Island

Enterprise Island/  
Foyen Harbour

Orne Island  
Orne Harbour

Rongé Island/  
Georges Point

Danco Island  
Neko Harbour

Jougla Point  
Useful Island

Port Charcot  
Pléneau Island

Petermann Island  
Wordie House/  
Winter Island

**NEKO HARBOUR**  
is one of the rare places in this area where it is possible to land on the Antarctic mainland.

**PARADISE HARBOUR**  
offers a great opportunity for a mainland landing.

**PETERMANN ISLAND**  
is a great spot for iceberg and whale spotting, with views across the channel to the Antarctic Peninsula.



**ANTARCTIC SOUND**  
The huge ice shelves of the Antarctic continent give birth to mile-long tabular icebergs. The strong currents of the Weddell Sea bring these massive flat-topped bergs north into the Antarctic Sound.

**BROWN BLUFF**  
is a high volcanic bluff with a beach peppered with lava 'bombs'.



**FALKLAND ISLANDS**

Prion Island  
Salisbury Plain  
Fortuna Bay  
Stromness  
Cape Rosa  
Grytviken  
Godthul  
St. Andrews Bay

**SOUTH GEORGIA**

Gold Harbour  
Cooper Bay



Encounter wildlife on the most remote continent on Earth.

## Why go to Antarctica with Hurtigruten?

— See penguins, seals and whales, and learn more about them in our lectures.

— Enjoy small boat cruising to see wildlife and ice up close.

— Enjoy a broad range of activities that vary from ship to ship, like hiking, kayaking, landings, snowshoeing.

— Go ashore with our Expedition Teams to explore even more.

— Choose an exciting itinerary to experience Antarctic highlights with MS Roald Amundsen or MS Fridtjof Nansen, or discover even more remote and less-visited sites with MS Fram.

## POSSIBLE LANDINGS - ANTARCTICA, FALKLANDS AND SOUTH GEORGIA



On this map, possible landing sites for Amundsen, Nansen and Fram are shown in blue, while Fram-only possible sites are shown in red.

**MS Roald Amundsen** (launch 2019) and **MS Fridtjof Nansen** (launch 2020), both with a capacity of 500 explorers, are the first generation of our cutting-edge hybrid powered ships. They offer excellent amenities and the ability to glide in almost total silence into remote and pristine wilderness.

**MS Fram**, purpose-built in 2007 for extreme conditions, carries only 200 explorers in Antarctica, which means she can offer a fantastic range of possible landing sites, as allowed by IAATO regulations.

### Going ashore

These are expedition cruises; weather, tides, ice conditions and wildlife sightings can all affect the day-to-day activities and the itinerary, and our plans change on a regular basis. This means that each expedition with Hurtigruten is unique. Our exploration experience means we know the terrain very well and will take you to the best places!

● Possible landing sites for MS Fram only

● Possible landing sites for MS Fridtjof Nansen  
MS Roald Amundsen  
MS Fram

# ANTARCTICA

—frozen beauty at the end of the Earth

—Imagine standing out on deck on a state-of-the art expedition ship, experiencing the awe of coming close to the thriving wildlife of the world's most isolated and beautiful continent...

When you travel on an expedition cruise to Antarctica, you want to go with the experts! You want to experience every facet of this extreme continent; see the penguins, seals and whales, and enjoy a broad range of activities that differ with our ships. Experience the highlights with MS Roald Amundsen and MS Fridtjof Nansen, or discover the more

seldom-visited sites with MS Fram. Learn more about the places we visit, hear about Antarctica's fascinating, but amazing history and go ashore to explore even more. We offer several itineraries with three different expedition ships – so join us and explore the coldest, cleanest and purest continent on Earth.

## 18 DAYS MS ROALD AMUNDSEN Southbound 19 Oct. 2020. Northbound 18 March 2021 ANTARCTICA, PATAGONIA, CHILEAN FJORDS - VOYAGE OF DISCOVERY



Sail on an epic voyage along the Chilean coast to the white continent; Antarctica.

- All landings and small boat cruising included
- Discover the varied coast of Chile
- Spot for whales and wandering albatross
- Opportunities to kayak, hike and explore the great white continent

TOURCODE: AMANT2022 - Valparaiso-Punta Arenas  
TOURCODE: AMANT2105 - Punta Arenas - Valparaiso  
**PRICE FROM A\$13,485**

## 18 DAYS MS ROALD AMUNDSEN 5 departures: 4 November 2020 - 7 January 2021 ANTARCTICA, CHILEAN FJORDS, AND FALKLANDS - GREAT EXPLORERS AND WILDLIFE (ITINERARY 1)



Join us on an unforgettable journey to the Falklands and Antarctica.

- All landings and small boat cruising included
- Chance to see colourful king penguins
- Spot for whales and sea lions
- Opportunities to kayak, hike and explore the great white continent

TOURCODE: AMANT2023-2101 - Punta Arenas-Punta Arenas  
**PRICE FROM A\$13,785**

## 20 DAYS MS ROALD AMUNDSEN 3 departures: 23 January - 28 February 2021 ANTARCTICA, CHILEAN FJORDS, AND FALKLANDS - GREAT EXPLORERS AND WILDLIFE (ITINERARY 2)



This voyage sails to the Falklands and attempt to reach the Antarctic Circle.

- All landings and small boat cruising included
- Chance to see colourful king penguins
- Spot for whales and sea lions
- Opportunities to kayak, hike and explore the great white continent
- Attempt to reach the Antarctic Circle

TOURCODE: AMANT2102-2104 - Punta Arenas-Punta Arenas  
**PRICE FROM A\$16,035**

## 19/20 DAYS MS FRAM Southbound 24 Oct. 2020. Northbound 16 March 2021 ANTARCTICA, PATAGONIA, CHILEAN FJORDS - EXPLORATION OF THE SOUTHERN HIGHLIGHTS



Visit the great white continent of Antarctica and the wild fjords of Chile.

- All landings and small boat cruising included
- Sail into the Chilean fjords and chance of a Cape Horn landing
- Spot for whales and sea lions
- Opportunities to kayak, hike and explore the great white continent

TOURCODE: FRANT2017 - Valparaiso-Ushuaia  
TOURCODE: FRANT2104 - Ushuaia-Valparaiso  
**PRICE FROM A\$13,785**

## 23 DAYS MS FRAM 3 departures: 10 November - 22 December 2020 ANTARCTICA, FALKLANDS, SOUTH GEORGIA - THE ULTIMATE EXPEDITION



Join us on an unforgettable voyage to the Falkland Islands, South Georgia and Antarctica.

- All landings and small boat cruising included
- Chance to see colourful king penguins
- Discover remote South Georgia
- Spot for whales and elephant seals
- Opportunities to kayak, hike and explore the great white continent

TOURCODE: FRANT2018-2020 - Ushuaia-Ushuaia  
**PRICE FROM A\$17,535**

## 23 DAYS MS FRAM 3 departures: 12 January - 23 February 2021 ANTARCTICA, FALKLANDS, SOUTH GEORGIA - THE ULTIMATE EXPEDITION



This voyage takes you to the Falkland Islands, South Georgia, and attempt to reach the Antarctic Circle.

- All landings and small boat cruising included
- Chance to see colourful king penguins
- Discover remote South Georgia
- Spot for whales and elephant seals
- Opportunities to kayak, hike and explore the great white continent
- Attempt to reach the Antarctic Circle

TOURCODE: FRANT2101-2103 - Ushuaia-Ushuaia  
**PRICE FROM A\$18,285**

## 19 DAYS MS FRIDTJOF NANSEN Southbound 21 Oct. 2020. Northbound 17 March 2021 SOUTHERN HEMISPHERE ADVENTURE TO ANTARCTICA



Join this epic voyage to experience South America, Patagonia, the Falklands and Antarctica.

- All landings and small boat cruising included
- See amazing wildlife in Patagonia
- Chance to see colourful king penguins
- Spot for whales and leopard seals
- Opportunities to kayak, hike and explore the great white continent

TOURCODE: FNANT2016 - Montevideo-Ushuaia  
TOURCODE: FNANT2106 - Ushuaia-Montevideo  
**PRICE FROM A\$13,936**

## 12 DAYS MS FRIDTJOF NANSEN 8 departures: 7 November 2020 - 17 January 2021 ANTARCTICA - HIGHLIGHTS OF THE FROZEN CONTINENT



Join this epic voyage to the most isolated continent on Earth.

- All landings and small boat cruising included
- Experience glaciers, nature, and wildlife
- Spot for whales and other marine life
- Opportunities to kayak, hike and explore the great white continent

TOURCODE: FNANT2017-2102 - Ushuaia-Ushuaia  
**PRICE FROM A\$9,885**

## 17 DAYS MS FRIDTJOF NANSEN 2 departures: 15 February 2021 - 2 March 2021 ANTARCTICA - EXPLORING THE FROZEN CONTINENT



Sail with us on an exciting voyage to the great white continent of Antarctica, where we attempt to reach the Antarctic Circle.

- All landings and small boat cruising included
- Experience glaciers, nature, and wildlife
- Spot for whales and other marine life
- Opportunities to kayak, hike and explore the great white continent
- Attempt to reach the Antarctic Circle

TOURCODE: FNANT2104-2105 - Ushuaia-Ushuaia  
**PRICE FROM A\$13,785**

# ARCTIC

— *extreme contrasts*



## GREENLAND

● **Ilulissat**

### SISIMIUT

is 40 km north of the Arctic Circle, and is the second-largest town in Greenland.

Sisimiut ●

### NUUK

is Greenland's capital, situated at the mouth of one of the most spectacular fjord systems in the world.

Nuuk ●

### DENMARK STRAIT

### CROSSING THE DENMARK STRAIT

The Irminger Sea was used by the Vikings to migrate from Iceland to Greenland 1,000 years ago.

Ivituut ●

Qaqortoq ●

● Itilleq

### QAQARTOQ

is considered one of the most beautiful towns in Greenland.



### REYKJAVIK

is the world's northernmost capital city. Settlers named the place 'Smoky Bay' after the columns of steam rising from local hot springs.

66°33'N  
ARCTIC CIRCLE

## ICELAND

Reykjavik ●



### LONGYEARBYEN

is a tiny and lively town perched on the edge of the vast Arctic tundra.

## SVALBARD

Longyearbyen ●



## ARCTIC WILDLIFE



### Where the Animals Rule

The Arctic region is a difficult environment for humans, but ideal for a wide variety of colourful wildlife. The famed polar bear roams in Svalbard and parts of Greenland. Arctic foxes hunt in the hills, and walrus, seals and whales dive and surface in the ice waters near Svalbard, Iceland and Greenland. On our expedition cruises, we always keep watch for the exciting appearances of these magnificent creatures.

**Hurtigruten's Arctic cruises** take you to Svalbard, Greenland and Iceland to explore fascinating local culture and to discover the extreme beauty of the far north. Iceland offers unmatched variety, from

waterfalls to hot springs to volcanoes, while Greenland's powerful raw beauty is unforgettable, and Svalbard shines as the crown of Arctic Norway.

### Going ashore

These are expedition cruises; weather, tides, ice conditions and wildlife sightings can all affect the day-to-day activities and the itinerary, and our plans change on a regular basis. This means that each expedition with Hurtigruten is unique. Our exploration experience means we know the terrain very well and will take you to the best places!



Discover the natural and cultural richness of the Arctic.

## Why go to the Arctic with Hurtigruten?

— Sail in some of the most spectacular and isolated places in the world.

— Enjoy exciting landings and come close to natural wonders.

— Chance to kayak in icy waters and walk in amazing glacier landscape.

— Learn from our Expedition Team on the ship and on shore.

— Explore Svalbard, Iceland and Greenland with the Arctic experts.



# GREENLAND & ICELAND

— fjords, ice and stunning Arctic beauty

— Choose Greenland for an Arctic adventure in extreme nature, the icebergs and unique cultural experiences with the locals. Circumnavigating Iceland will leave you at a loss of words to describe the beauty of the lava formations, glaciers, teeming bird life and charming settlements.

Exploring Greenland with Hurtigruten is like no other voyage. Discover the small settlements, meet the people living there, see amazing icebergs and the stunning arctic landscapes. This is the perfect mix of culture and nature. Iceland is the land of fire and ice, and we invite you ashore for hikes and walks. On board and at sea, our experts host fascinating lectures on geology, sea ice, marine mammals, birds, history, and oceanography. To us, Greenland and Iceland are more than just destinations and we have cooperative relationships with local communities that we truly appreciate. We believe that's the ideal way to operate sustainably. It's also the best way to ensure that you get the best experience possible.



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**15 DAYS MS FRIDTJOF NANSEN**  
Northbound 24 June. Southbound 6 Sept 2020

**ICELAND EXPEDITION**  
Join us on an extraordinary voyage across the North Atlantic to the land of fire and ice.

- See spectacular natural sites
- Visit charming settlements
- Chance to bathe in geothermal springs
- Sail above the Arctic Circle
- Enjoy hiking in remarkable surroundings

TOURCODES:  
FNICE2007 - Hamburg-Reykjavik  
FNICE2012 - Reykjavik-Hamburg  
**PRICE FROM A\$8,535**

**9 DAYS MS FRAM**  
Departures: 15, 23 June, 1, 9, 17 July 2020

**CIRCUMNAVIGATING ICELAND - THE LAND OF ELVES, SAGAS AND VOLCANOES (ITINERARY 1)**

This unforgettable adventure circumnavigates the mystical land of fire and ice - Iceland.

- Encounter fascinating nature
- See waterfalls, volcanoes and glaciers
- Enjoy bird and whale watching
- Chance to swim in natural hot springs and hike through lava fields

TOURCODE:  
FRICE2005-2009 - Reykjavik-Reykjavik  
**PRICE FROM A\$5,235**

**16 DAYS MS FRIDTJOF NANSEN**  
Departures: 8, 23 July, 7 and 22 Aug 2020

**DISKO BAY - THE HEART OF GREENLAND**

Take an amazing journey to the spectacular Arctic terrain and fascinating cultural traditions of Greenland.

- Bask in the Midnight Sun
- Pass Greenland's southernmost point - Cape Farewell
- Explore the lost Viking settlement
- Hiking opportunities
- Discover Greenland's capital city, Nuuk
- See UNESCO-listed Ilulissat Icefjord

TOURCODE:  
FNGRE2008-2011 - Reykjavik - Reykjavik  
**PRICE FROM A\$9,735**

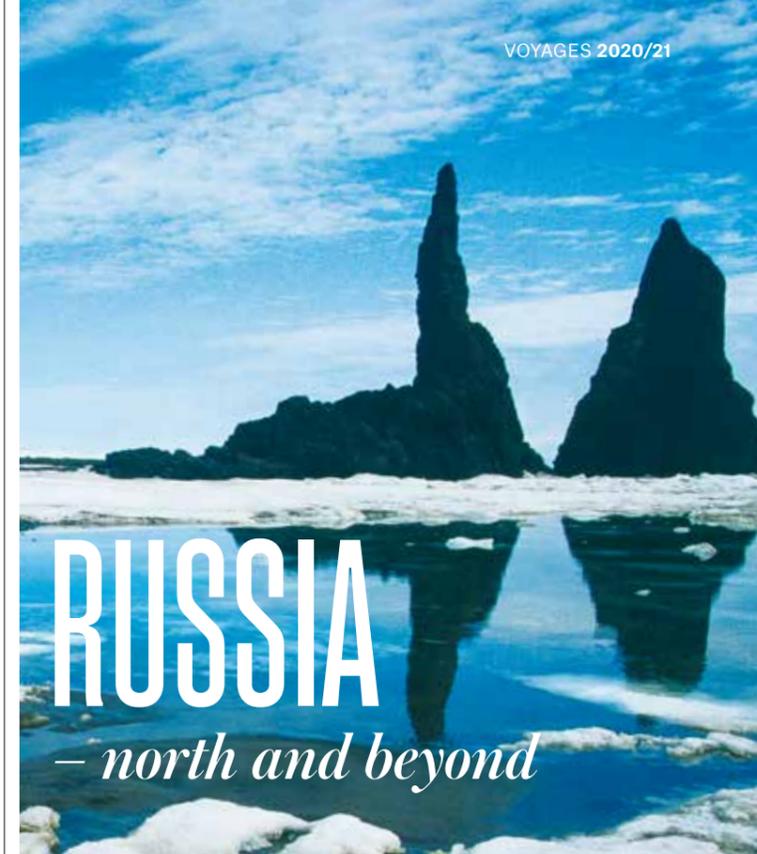
**11 DAYS MS FRAM**  
Departures: 25 July and 4 August 2020

**CIRCUMNAVIGATING ICELAND - THE LAND OF ELVES, SAGAS AND VOLCANOES (ITINERARY 2)**

Join us as we circumnavigate the mystical, magical land of fire and ice - Iceland.

- Opportunity to visit Snæfellsjökull National Park
- Experience fascinating nature
- See a mix of colourful settlements, fishing villages and modern cities
- See waterfalls, volcanoes and glaciers
- Cross the arctic circle
- Enjoy bird and whale watching
- Chance to swim in natural hot springs and hike through lava fields

TOURCODE:  
FRICE2010-2011 - Reykjavik-Reykjavik  
**PRICE FROM A\$6,885**

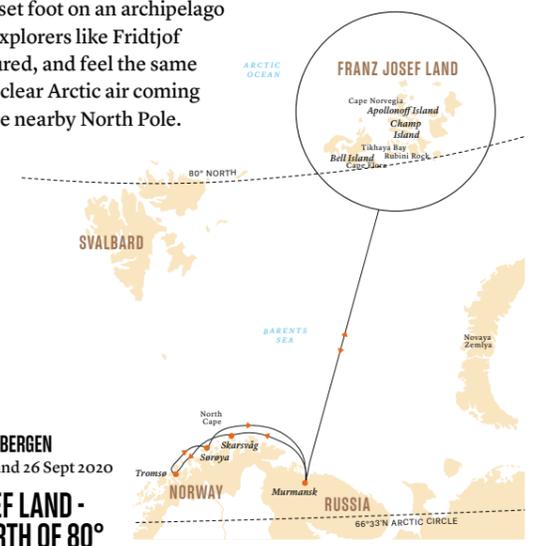


# RUSSIA

— north and beyond

— When setting foot on Franz Josefland, you are not “One in a million” but “One in a thousand”.

This rarely visited area of the Arctic will make you feel enlightened, enchanted and exceptional. Join us to explore a rugged landscape of glaciers, mountains and ice, and enjoy a chance to explore Murmansk. We will attempt to sail north of 80 degrees to Franz Josef Land, which has long been a magnet for hardy adventurers. Now you can set foot on an archipelago where great explorers like Fridtjof Nansen ventured, and feel the same gusts of cold, clear Arctic air coming down from the nearby North Pole.



**15 DAYS MS SPITSBERGEN**  
2 departures: 12 and 26 Sept 2020

**FRANZ JOSEF LAND - SAILING NORTH OF 80°**

Embark on this epic Russian Arctic odyssey to the world's northernmost archipelago and highlights of Northern Norway.

- Go ashore at the beautiful island of Sørøya
- Discover Murmansk - the largest city north of the Arctic Circle
- Visit North Cape - the northern tip of Europe

**Franz Josef Land highlights**

- Sail beyond 80° N to pure wilderness and tundra
- Scout for polar bears and walrus
- Encounter mighty glaciers and deep fjords
- Follow in the footsteps of Arctic explorers Fridtjof Nansen and Hjalmar Johansen

TOURCODE:  
SBRUS2017-2018 - Tromsø-Tromsø  
**PRICE FROM A\$10,485**

# SVALBARD

— arctic beauty

## 80° NORTH

Hurtigruten plans to sail above 80° N on a circumnavigation, bringing you closer than 600 nautical miles from the Geographical North Pole.



Explore the crown of Arctic Norway.

## CLEAN UP SVALBARD

Join in for our Beach Clean Up on Svalbard activities. Hurtigruten is a proud member of the 'Clean up Svalbard' team, a part of our commitment to taking nothing but great photos and leaving nothing behind but footprints in the beautiful areas we explore.



## Why go to Svalbard with Hurtigruten?

— Scout for wildlife in the realm of the majestic polar bear.

— Enjoy exciting landings and come close to natural wonder.

— Chance to hike, kayak and truly experience spectacular ice landscapes.

— Learn from our Expedition Team on the ship and on shore.

— Sail with the original experts - the cruise line with the longest history in Svalbard.

— See the Midnight Sun in untouched Arctic wilderness.

## WILDLIFE IN SVALBARD

### Kingdom of Wildlife

As we explore, scan for seals, thousands of seabirds, Arctic fox, reindeer and of course, we'll keep a sharp eye out for the polar bears of Svalbard. There's a good chance that we'll encounter the King of the North - after all, there are more polar bears than people on the archipelago.

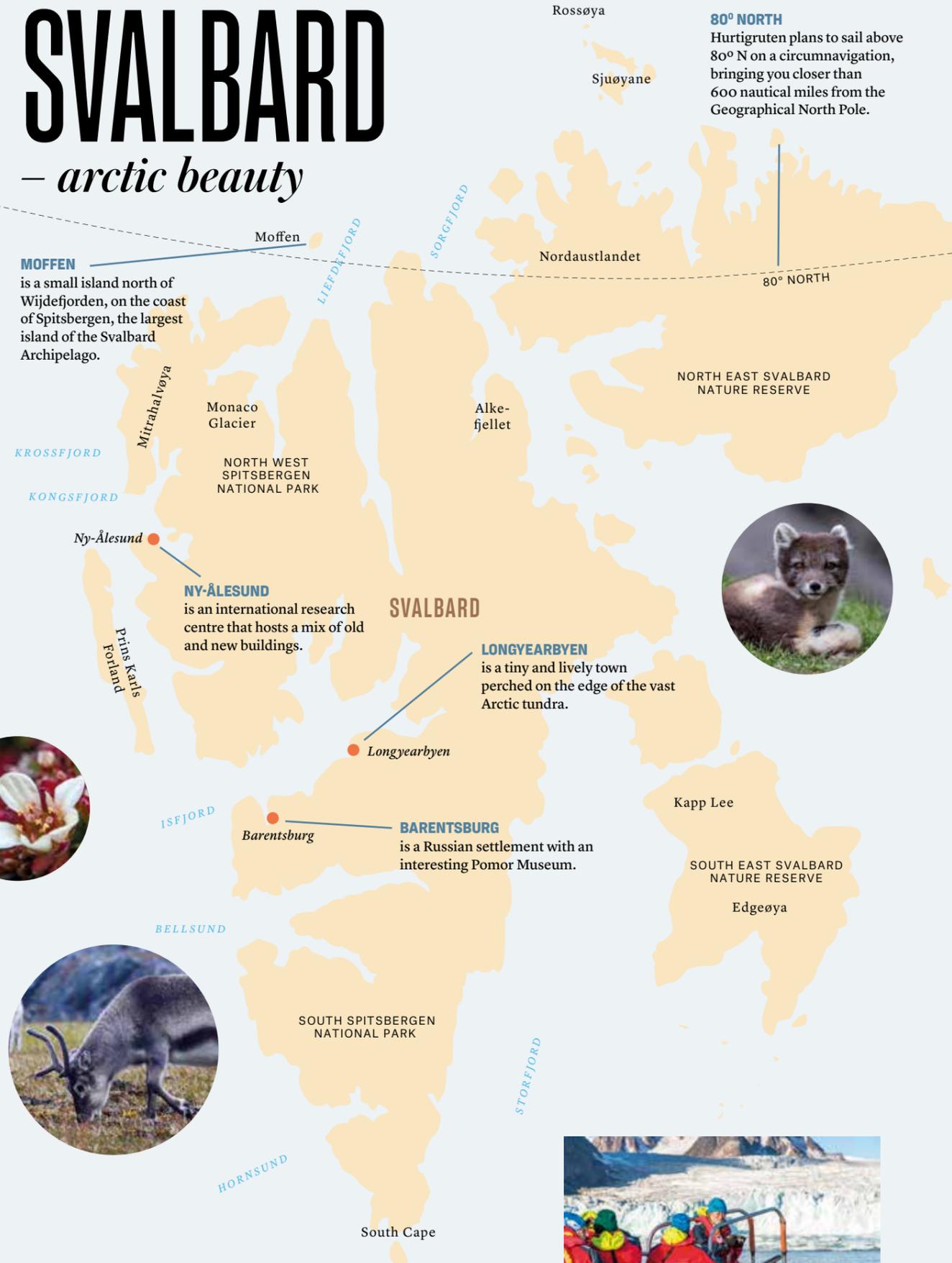
Our Svalbard expeditions offer great optional activities such as hiking, kayaking and more on land and water.

The Svalbard Archipelago is located in the Arctic Ocean, halfway between Norway and the North Pole. Svalbard consists of all the islands, islets and skerries

between 74° and 81° north latitude and 10° and 35° east longitude, with the largest island in the formation being Spitsbergen.

### Going ashore

These are expedition cruises; weather, tides, ice conditions and wildlife sightings can all affect the day-to-day activities and the itinerary, and our plans change on a regular basis. This means that each expedition with Hurtigruten is unique. Our exploration experience means we know the terrain very well and will take you to the best places!



### MOFFEN

is a small island north of Wijdefjorden, on the coast of Spitsbergen, the largest island of the Svalbard Archipelago.

Monaco Glacier

NORTH WEST SPITSBERGEN NATIONAL PARK

Alkefjellet

NORTH EAST SVALBARD NATURE RESERVE

### NY-ÅLESUND

is an international research centre that hosts a mix of old and new buildings.

### SVALBARD

### LONGYEARBYEN

is a tiny and lively town perched on the edge of the vast Arctic tundra.

### BARENTSBURG

is a Russian settlement with an interesting Pomor Museum.

Kapp Lee

SOUTH EAST SVALBARD NATURE RESERVE

Edgeøya

SOUTH SPITSBERGEN NATIONAL PARK

South Cape



# SVALBARD

— the stronghold of the North

JOIN OUR LAND ADVENTURES - ALL YEAR AROUND

LEARN MORE AT HURTIGRUTENSVALBARD.COM



## Travel back in time

Beautiful and historic, our nostalgic expedition ship MS Nordstjernen takes advantage of her small size (108 passenger capacity) to create the essential Svalbard experience. Spend one or two nights on land and the rest at sea to sail the west coast of Spitsbergen, explore Arctic glaciers and fjords, and scout for magnificent wildlife.

© JOHN GARDNER - GUEST IMAGE

— Picture yourself at the southern edge of the frozen Arctic Ocean, in a wilderness forged by ice, wind and sea. Where polar bears outnumber humans. Where you journey through a landscape of breathtaking fjords, gigantic glaciers and jagged mountain peaks. Picture yourself in the midst of a place where the elements rule - on Svalbard!

With more than 120 years of experience in the Arctic, it is safe to say that we are the most qualified tour operator in the region, both at sea and on land. Our Arctic expedition ship MS Spitsbergen takes you even closer to wildlife, dramatic landscapes, cultural legacies and research stations. Want a more nostalgic experience? Try cruising with MS Nordstjernen, our nostalgic expedition ship. No matter the ship or itinerary, there are lectures, landings, small boat cruises, hikes, beach clean-ups and wildlife spotting with our expert Expedition Teams. Join us on an Arctic voyage and let us exceed your expectations.



© STEFAN DALL

Note: These maps and cruise highlights describes our planned journey, weather and ice conditions may alter our final itinerary.

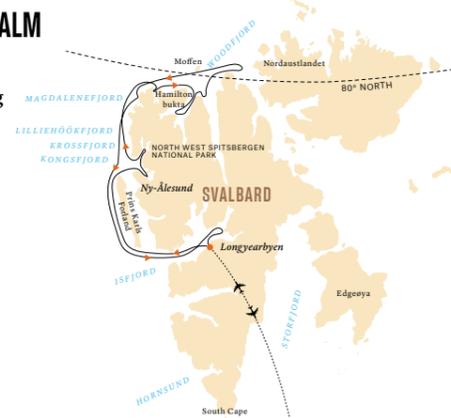
**10 DAYS MS SPITSBERGEN**  
4 departures: 5, 13, 21 and 29 May 2020

### SVALBARD - IN THE REALM OF THE POLAR BEAR

Sail to Svalbard's amazing North West Spitsbergen National Park.

- Bask in the Midnight Sun
- Explore historic Ny-Ålesund
- Scout for polar bears and walrus
- Experience untouched Arctic wilderness
- Possibility to enjoy hiking, kayaking and traversing a glacier

TOURCODE: SBSP12002 - 2005 - Longyearbyen-Longyearbyen  
**PRICE FROM A\$6,435**



**10 DAYS MS SPITSBERGEN**  
4 departures: 6, 14, 22 June and 17 Aug 2020

### CIRCUMNAVIGATING SVALBARD - IN THE REALM OF THE POLAR BEAR

This fantastic voyage circumnavigates Svalbard and aims to reach the ice edge of the Arctic Ocean.

- Bask in the Midnight Sun
- Scout for polar bears and walrus
- Sail above 80° N
- Experience untouched Arctic wilderness
- Enjoy hiking, kayaking and traversing a glacier
- See outstanding national parks and nature reserves

TOURCODE: SBSP12006-2008 and 2014 - Longyearbyen-Longyearbyen  
**PRICE FROM A\$8,685**



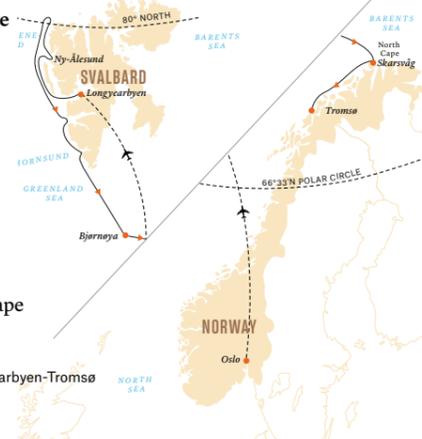
**12 DAYS MS SPITSBERGEN**  
Departure: 25 August 2020

### NORWAY AND SPITSBERGEN - THE ROUTE OF POLAR PIONEERS

Join this epic Arctic voyage across the Barents Sea from Svalbard to Tromsø.

- Follow the route of polar pioneers
- Scout for polar bears and walrus
- Discover the remote island of Bjørnøya
- Enjoy hiking and kayaking
- Visit a science station
- Chance to visit North Cape

TOURCODE: SBSP12015 - Longyearbyen-Tromsø  
**PRICE FROM A\$8,086**



LEARN MORE ABOUT OUR EXPEDITION CRUISES ON HURTIGRUTEN.COM.AU

**6 DAYS MS NORDSTJERNEN**  
Departures May to September 2020, Thu-Tue

### SPITSBERGEN AND POLAR BEARS - AN ARCTIC ADVENTURE

Join this short yet breathtakingly beautiful voyage to North West Svalbard National Park.

- Bask in the Midnight Sun
- Scout for polar bears and walrus
- Explore Ny-Ålesund and Barentsburg
- Experience pristine Arctic wilderness
- Sail above 80° N
- See majestic glaciers

TOURCODE: NXSP12001 - Longyearbyen-Longyearbyen  
**PRICE FROM A\$2,235**



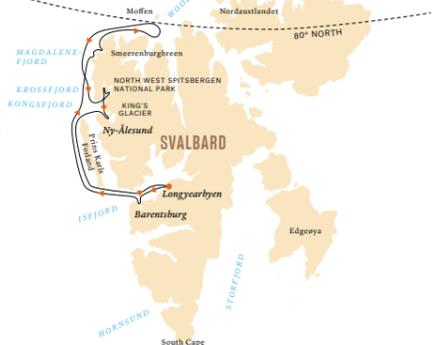
**6 DAYS MS NORDSTJERNEN**  
Departures May to September 2020, Mon-Sat

### SPITSBERGEN AND POLAR BEARS - AN ARCTIC ADVENTURE

Join this short yet breathtakingly beautiful voyage to North West Svalbard National Park.

- Bask in the Midnight Sun
- Scout for polar bears and walrus
- Explore Ny-Ålesund and Barentsburg
- Experience pristine Arctic wilderness
- Sail above 80° N
- See majestic glaciers

TOURCODE: NXSP12002 - Longyearbyen-Longyearbyen  
**PRICE FROM A\$2,085**





# NORWAY

— our home of mountains, fjords and magic

© JAKUB KASL



© STIAN KLO

— We are proud to welcome you to the best of our homeland. Welcome to the magic of the incomparable fjords, Midnight Sun, Northern Lights, North Cape, colourful villages, and a world of unforgettable beauty.

We have operated along the Norwegian coast since 1893, so it's safe to say we are the experts here. On our expedition cruises, you experience authentic encounters with Norwegian traditions and culture – and landscapes you will never forget. Explore the powerful North Cape, the UNESCO-listed fjords, idyllic Lofoten and the historic towns of the rugged Norwegian coast with the people who know it best.



© JOHANNES HÄFNER - GUEST IMAGE



**15 DAYS MS FRIDTJOF NANSEN**  
 Departures: 1, 15, 29 April, 13, 27 May and 10 June 2020

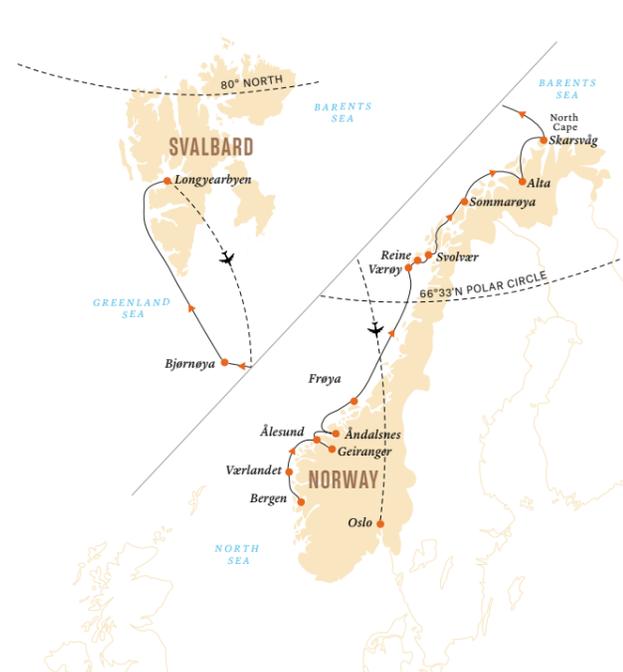
## NORWAY - EXPLORING THE FJORDS AND NORTH CAPE

Enjoy this variation of our traditional Hurtigruten Coastal voyage along Norway's beautiful coastline.

- Explore historic Bergen
- Cruise deep fjords, visit charming towns
- Experience beautiful Geirangerfjord
- Explore fascinating Trondheim
- Cross the Arctic Circle

- Marvel at Lofoten
- Chance to visit the North Cape - the northern tip of Europe
- See the highlights of the traditional coastal voyage
- Chances to go hiking

TOURCODE:  
 FNNOR2001-2006 - Hamburg-Hamburg  
**PRICE FROM A\$5,985**



**14 DAYS MS SPITSBERGEN**  
 Departure: 23 April 2020

## NORWAY - HURTIGRUTEN SPORTSMAN'S ROUTE EXPLORATION

Embark on an epic voyage from Norway's spectacular fjords to Arctic Svalbard.

- Explore historic Bergen
- Experience beautiful Geirangerfjord
- Marvel at Lofoten
- Chance to visit the North Cape
- Chance to go ashore on remote Bjørnøya

- Great opportunities for being active, kayaking and hiking
- Covering key highlights and hidden gems of coastal Norway
- Come ashore at smaller unique places, inaccessible to larger ships

TOURCODE:  
 SBNOR2001 - Bergen-Longyearbyen  
**PRICE FROM A\$6,886**



**7 DAYS MS SPITSBERGEN**  
 Departures: 28 December 2020

## NORTH CAPE - STARTING THE YEAR ON TOP OF THE WORLD

Join us on an unforgettable voyage to North Norway and the Lofoten Islands.

- Chance of seeing the Northern Lights
- Enjoy the great outdoors
- Explore Norway in beautiful winter scenery
- Learn more about the culture and history of Northern Norway

TOURCODE:  
 SBNOR2021 - Tromsø-Tromsø  
**PRICE FROM A\$3,585**



Map describes northbound cruise

**8 DAYS MS SPITSBERGEN**  
 Northbound 21 December 2020  
 Southbound 3 January 2021

## NORWAY - HOLIDAY SEASON AND NORTHERN LIGHTS

Explore Norway's beautiful coastline and visit Lofoten.

- Explore the best of Northern Norway with the local experts
- Chance of whale sightings
- Scout for the Northern Lights
- Celebrate a very special New Year or Christmas

TOURCODES:  
 SBNOR2020 - Bergen-Tromsø  
 SBNOR2101 - Tromsø-Bergen  
**PRICE FROM A\$2,985**

# NORTHWEST PASSAGE

— where the true story of Arctic exploration rests

— This is the extreme Arctic – a landscape of glaciers, mountains and vast plains, of polar bears that hunt on the sea ice, and of the Inuit people for whom this has always been home. It is not so much what you see, but what you feel when you are exploring the edge of sea ice. It can literally change your perspective on the world.

Norwegian explorer Roald Amundsen was the first to cross the Northwest Passage by ship, and it took him three years to make it, from 1903-1906 aboard a wooden craft. Our journey is aboard a cutting edge hybrid powered expedition ship that offers premium comfort. Despite the difference in technology, we sail with the same spirit of exploration and respect for nature as the early explorers. Roald Amundsen conquered the Passage in the past. Now it's your turn.



## 29 DAYS MS ROALD AMUNDSEN Departure: 16 August 2020 NORTHWEST PASSAGE - IN THE WAKE OF THE GREAT EXPLORERS

Travel in the wake of the great Arctic explorers on this epic voyage as we attempt to sail through the fabled Northwest Passage.

TOURCODE: AMNWP2018 - Nome-Halifax  
PRICE FROM **A\$28,486**

- Experience raw and daunting Arctic beauty
- Learn about exploration history
- Scout for polar bears and walrus
- Chance to come ashore and visit the communities of Gjøahavn and Pond Inlet
- See the UNESCO-listed Ilulissat Icefjord
- Visit Newfoundland and Labrador
- True expedition voyage
- An adventure for the most adventurous and flexible expedition travellers

Note: These maps and cruise highlights describes our planned journey, weather and ice conditions will alter our final itinerary.



© NASA IMAGE BY JEFF SCHMALTZ

© NATURESMOMENTSUK

## 19 DAYS MS FRAM Departure: 14 August 2020

### THE NORTHWEST PASSAGE - IN THE WAKE OF GREAT EXPLORERS (ITINERARY 1)

Sail in the wake of the great Arctic explorers on this voyage into the fabled Northwest Passage.

- Experience raw and daunting Arctic beauty
- See the UNESCO-listed Ilulissat Icefjord
- Scout for polar bears and walrus
- Explore amazing landing sites like Gjøahavn
- Trace the route of famous expeditions
- Chance to visit Inuit settlements

TOURCODE:  
FRNWP2012 - Reykjavik-Cambridge Bay  
PRICE FROM **A\$19,486**



## 20 DAYS MS FRAM Departure: 30 August 2020

### THE NORTHWEST PASSAGE - IN THE WAKE OF GREAT EXPLORERS (ITINERARY 2)

Sail in the wake of the great Arctic explorers on this voyage along the fabled Northwest Passage

- Experience raw and daunting Arctic beauty
- Cruise into UNESCO-listed Ilulissat Icefjord
- Scout for polar bears and walrus
- Explore amazing landing sites like Gjøahavn
- Visit Newfoundland and Labrador

TOURCODE:  
FRNWP2013 - Cambridge Bay-Halifax  
PRICE FROM **A\$17,985**

LEARN MORE ABOUT OUR EXPEDITION CRUISES ON [HURTIGRUTEN.COM.AU](http://HURTIGRUTEN.COM.AU)

# ALASKA & CANADA

— explore new frontiers



— Explore a true frontier with a rich sense of adventure. Discover unique native culture, amazing natural beauty, and wildlife such as bears, whales, caribou and eagles aboard our advanced hybrid powered expedition ship.

Our expedition cruises along the Pacific coast and in Alaska take you to places as far away as you can get. We explore the wild frontier to bring you to remote beauty and colourful small communities.

On these exciting voyages, you can get close to diverse nature and scenic highlights, and learn about historic events, local people and culture.

Our Expedition Team will make sure you get the chance to learn about the region's colourful history, geology, marine biology, delightful food traditions and fascinating wildlife every day of your expedition.



**8 DAYS MS ROALD AMUNDSEN**  
Departure: 10 May 2020

## US WEST COAST - HIGHLIGHTS OF THE PACIFIC

Enjoy six colourful towns and cities in the late spring sunshine of the scenic Pacific coast.

- Start in San Diego, end in Vancouver
- Great marine wildlife and seabirds
- Golden beaches with surf lifestyle
- Possible whale and dolphin sightings
- Exciting Pre- and Post-Programmes

TOURCODE:  
AMNAM2010 - San Diego-Vancouver  
**PRICE FROM A\$3,435**



**16/15 DAYS MS ROALD AMUNDSEN**  
Departures: 17 May and 24 June 2020

## ALASKA AND BRITISH COLUMBIA - WILDERNESS, GLACIERS AND CULTURE (ITINERARY 1)

Sail with us through the legendary Inside Passage of South East Alaska.

- Explore cosmopolitan Vancouver
- Learn about Alaskan native culture
- Discover the charming town of Prince Rupert
- Visit Alaska's capital city, Juneau
- Each new town is a new culture and a new story

TOURCODE: AMALA2011/2014 - Vancouver-Vancouver  
**PRICE FROM A\$7,335**



**14 DAYS ROALD AMUNDSEN**  
Northbound: 31 May and 8 July 2020  
Southbound: 11 June and 19 July 2020

## ALASKA AND BRITISH COLUMBIA - WILDERNESS, GLACIERS AND CULTURE (ITINERARY 2)

Join us on a fascinating round trip combining the highlights of the Inside Passage with the scenic Gulf of Alaska.

- Explore cosmopolitan Vancouver
- Learn about native Alaskan culture
- See Hubbard Glacier
- Be enchanted by Disenchantment Bay
- Discover the magnificent Prince William Sound

TOURCODES:  
AMALA2012 and 2015 - Vancouver-Seward  
AMALA2013 and 2016 - Seward-Vancouver  
**PRICE FROM A\$6,435**



**18 DAYS MS ROALD AMUNDSEN**  
Departure: 1 August 2020

## ALASKA AND BRITISH COLUMBIA - INSIDE PASSAGE, BEARS AND ALEUTIAN ISLANDS

Follow the footsteps of gold miners and trappers on this expedition to remote parts of Alaska.

- Savour cosmopolitan Vancouver
- Sail the Inside Passage
- Discover Kodiak Island
- See Dutch Harbor
- Visit remote St. Paul and Saint Matthew islands

TOURCODE:  
AMALA2017 - Vancouver-Nome  
**PRICE FROM A\$10,335**

# NORTH & CENTRAL AMERICA

— discover diversity

— An expedition cruise with Hurtigruten is always rich with opportunities to get out and explore. The west coast of America let you discover a varied landscape and culturally rich cities.



**16 DAYS MS ROALD AMUNDSEN**  
Departure: 16 April 2020

**CENTRAL AMERICA - FROM ECUADOR TO BAJA CALIFORNIA**

Visit six fascinating Latin American countries along the stunning Pacific coast.

- Great diving conditions
- Rich wildlife
- Enormous biodiversity
- National parks
- Tropical beaches and mangrove
- Try surfing at San Juan del Sur
- Encounter Old Mexico in Baja California

TOURCODE:  
AMSOU2008 - Guayaquil-La Paz  
**PRICE FROM A\$5,985**



**10 DAYS MS ROALD AMUNDSEN**  
Departure: 1 May 2020

**MEXICO - BAJA CALIFORNIA'S TREASURES**

Explore Mexican natural and cultural treasures.

- Experience Old Mexico
- Watch for whales
- Discover remote desert islands
- Explore secluded sandy beaches
- Embrace Baja's laid-back lifestyle

TOURCODE:  
AMSOU2009 - La Paz-San Diego  
**PRICE FROM A\$3,736**

The American East coast and Central America offer everything from lush jungles and tropical islands to culture, national parks and historic towns. Go diving in crystal blue waters, come ashore with our Expedition Team to have fantastic nature experiences and see the diversity for yourself.



**7 DAYS MS ROALD AMUNDSEN/MS FRAM**  
MS Roald Amundsen: 13 Sept 2020  
MS Fram: 18 Sept 2020

**NORTHEAST US AND ATLANTIC CANADA - FALL FOLIAGE**

Discover the beautiful coast of Canada and New England.

- Experience the small-town charm of Nova Scotia
- Discover colourful Maine
- Witness New England's colourful fall splendour
- Walking and hiking
- Sail into New York
- Pass the Statue of Liberty

TOURCODES:  
Halifax-New York  
MS Roald Amundsen  
AMNAM2019 **PRICE FROM A\$3,585**  
MS Fram  
FRNAM2014 **PRICE FROM A\$3,435**



**16 DAYS MS ROALD AMUNDSEN/MS FRAM**  
MS Roald Amundsen: 20 Sept 2020  
MS Fram: 25 Sept 2020

**CARIBBEAN SEA - DISCOVER CAYES, COVES AND REEFS**

Join us on an epic voyage into the soul of Caribbean culture.

- Change latitude and attitude in Key West
- Explore ancient civilisations at Yucatan
- Discover pirate's lair on Providencia
- Visit coral island of San Andrés
- Enjoy a beach day at Corn Island

TOURCODES:  
New York-Puerto Limon  
MS Roald Amundsen  
AMSOU2020 **PRICE FROM A\$5,985**  
MS Fram  
FRSOU2015 **PRICE FROM A\$5,685**

# SOUTH AMERICA

— from rainforest to relics

— Venture into the tropical jungle of the Costa Rican rainforest to see amazing wildlife on hikes or from the water in a canoe. Alternatively, you can unlock the ancient mysteries

of archaeological sites, discover the Nazca Lines and learn more about the history of lost cultures.



© PIERRE-YVES BABELON



**14 DAYS MS ROALD AMUNDSEN**  
Departure: 4 April 2020

**CHILE AND PERU - EXPEDITION ALONG THE SOUTH AMERICAN COAST**

Combine three South American countries with diverse landscapes and climates.

- Visit several UNESCO sites
- Archaeological sites of lost cultures
- Visit fascinating Lima
- Chance to discover pre-Columbian Chan Chan
- Discover Ecuador's biggest city

TOURCODE:  
AMSOU2007 - Valparaiso-Guayaquil  
**PRICE FROM A\$5,685**

The coast of South America offers remote island paradises, pristine nature and the mystery of lost civilisations. While the fantastic climate and azure seas are relaxing, a Hurtigruten sailing is always rich with opportunities to get out and explore. Your expert Expedition Team will lead fascinating excursions to discover local wildlife and guide you to the very best of colourful cities and small ports with rich histories. Take advantage of the great on-board activities to learn about the region's biology, geology, and incredible diversity, ranging from beaches to deserts, before you head out to experience them first-hand.



**17 DAYS MS ROALD AMUNDSEN/MS FRAM**  
MS Roald Amundsen: 3 October 2020  
MS Fram: 8 October 2020

**ANDEAN COAST - EXPEDITION FROM JUNGLE TO DESERT**

Explore five countries with fascinating history and pass through the Panama Canal.

- Great diver's landscapes and wildlife
- Fascinating archaeological sites of long lost cultures
- Chance to discover pre-Columbian Chan Chan
- Visit colonial Lima
- Chance to see the mysterious Nazca Lines

TOURCODES:  
Puerto Limon-Valparaiso  
MS Roald Amundsen  
AMSOU2021 **PRICE FROM A\$7,636**  
MS Fram  
FRSOU2016 **PRICE FROM A\$7,336**



# EUROPE

— explore the hidden gems

— Europe still has beautiful secrets to reveal, so come treasure hunting on our world class hybrid powered expedition ship, MS Fridtjof Nansen. Enjoy the expertise of our explorer heritage, a history unmatched by any other cruise line, with plenty of opportunities to discover by foot and ship.

Our on-board experts will help you interact with the fascinating history and unforgettable culinary delights of this rich region on hikes and during activities that ensure an active adventure. Wake up in your comfortable cabin knowing that you are in for a new and interesting adventure every day!

13 DAYS MS FRIDTJOF NANSEN  
Departure: 22 Sept 2020

## EUROPEAN ATLANTIC COAST - CULTURAL HIGHLIGHTS

Discover an enchanting mix of European cities, cultures and cuisine on this delightful autumn voyage from Germany to Portugal.

- Explore Amsterdam's canals
- Discover the charm of Belgium
- Experience the history of Normandy
- Relax at lovely Belle Isle
- Chance to visit Bilbao's Guggenheim Museum
- Enjoy vibrant culture and seafood in La Coruña
- Taste fine port wine in Porto



TOURCODE: FNEUR2014 - Hamburg-Lisbon  
PRICE FROM **A\$4,335**

— Enhance your expedition by adding an exciting additional adventure before or after your Hurtigruten journey. Whatever you choose, Hurtigruten offers a world of possibilities. Visit famed sites, remote areas, UNESCO World Heritage sites and more. Here are just a sample of our Pre- and Post-Programmes:



Galápagos iguana

### BUENOS AIRES

**POST-PROGRAMME IGUAZU FALLS**  
Begin your Argentinian post adventure in the dazzling capital city of Buenos Aires before setting off to experience incredible Iguazu Falls.

- Visit vibrant and colourful Buenos Aires
- Travel to amazing Iguazu Falls
- Ride a train to the upper falls and admire the Devil's throat
- Walk along the edge of Iguazu River canyon
- Marvel at the diversity of flora and fauna

BOOKING CODE: IGRPOST  
PRICE FROM **A\$1900**

**PRE-PROGRAMME WILD PATAGONIA**  
Start your Argentinian journey in Buenos Aires, travel to a Patagonian Estancia and experience magnificent Tierra del Fuego.

- Experience gaucho life on a Patagonian Estancia
- Discover the majesty of Glacier Perito Moreno in Parque Nacional los Glaciares
- Wander the streets of fascinating Ushuaia
- Visit spectacular Tierra del Fuego National Park

BOOKING CODE: PATPRE  
PRICE FROM **A\$2,843**



Torres del Paine

# EXTEND YOUR STAY

### SANTIAGO DE CHILE

**POST-PROGRAMME EASTER ISLAND**  
Discover the wonders of mysterious Easter Island, famous for its giant Rapa Nui stone statues.

- Visit one of the most remote inhabited islands in the Pacific
- Discover the amazing giant stone statues created by the ancient Rapa Nui people
- Learn about the myths and facts of the more than 1,000 statues
- Explore a distinct "ecoregion"

TOURCODE: SCLIPCPOST  
PRICE FROM **A\$4,629**

### PRE-PROGRAMME ATACAMA DESERT

Join us for a five-day adventure to the Atacama Desert's salt flats, geysers and historic sites.

- Stay in luxury at Hotel Cumbres San Pedro de Atacama
- Explore San Pedro's traditional adobe houses
- Discover the ancient site of Tulum
- Admire sunset from Major Duna
- Spot native wildlife like vicuñas, foxes and Andean ostrich

TOURCODE: SCLATAPRE  
PRICE FROM **A\$2,973**



Guanacos in Torres del Paine National Park



Easter Island

### VALPARAISO

#### POST-PROGRAMME EASTER ISLAND (STARTING IN VALPARAISO)

Journey to one of the world's most fascinating destinations, Easter Island, famous for its giant stone statues.

- Visit one of the most remote inhabited islands in the world
- Discover the more than 1,000 mysterious giant stone statues
- Experience Easter Island's Polynesian culture
- Learn about the island's fascinating history

TOURCODE: VAPIPCPOST  
PRICE FROM **A\$4,721**

#### PRE-PROGRAMME ATACAMA DESERT (ENDING IN VALPARAISO)

Extend your stay in South America with a five-day adventure into Chile's Atacama Desert - the driest place on Earth

- Enjoy desert luxury at Hotel Cumbres San Pedro de Atacama
- Visit the ancient archeological site of Tulum
- Excursion to the Tatio Geysers
- Explore the Moon Valley nature sanctuary
- Spot native wildlife like vicuñas, foxes and Andean ostrich

TOURCODE: VAPATAPRE  
PRICE FROM **A\$3,016**

### PUERTO LIMON/SAN JOSÉ

#### PRE- OR POST-PROGRAMME MANUEL ANTONIO NATIONAL PARK

No trip to Costa Rica would be complete without a visit to beautiful Manuel Antonio National Park.

- Relax in tropical luxury at Parador Resort & Spa
- Lose yourself along sandy beaches
- Explore dense tropical rain forest
- Experience thrilling activities
- Discover exotic flora
- Scout for rich wildlife

TOURCODE: LIOMANPRE/LIOMANPOST  
PRICE FROM **A\$887**

### GUAYAQUIL

#### PRE- OR POST-PROGRAMME GALÁPAGOS ISLANDS

Visit one of the world's most remarkable destinations: The Galápagos Islands - home to an astonishing variety of endemic species.

- Explore the wonders of the Galápagos Island, home to Darwin's theory of evolution.
- Two full day navigable tours with naturalist guide
- Watch the famous Galápagos land tortoises in their natural environment
- Spend three overnight in a hotel on Santa Cruz Island that offers a luxury eco experience

TOURCODE: GYEGALPRE/GYEGALPOST  
PRICE FROM **A\$4,398**

### PUNTA ARENAS

#### PRE-PROGRAMME CHILEAN PATAGONIA

Explore the lakes, glaciers and mountains of Patagonia and visit majestic Torres del Paine National Park, a UNESCO biosphere.

- Scenic road trip through Patagonia's rugged steppe
- Experience icebergs along the shore of lovely Lake Grey
- Explore Ultima Esperanza Fjord
- Behold 1,000-year-old Balmaceda Glacier

TOURCODE: PUQPRE  
PRICE FROM **A\$2,890**



Strokkur Geysir

### REYKJAVIK

#### PRE-PROGRAMME FOR NATURE LOVERS: THE ICELANDIC HIGHLANDS

Enjoy a variety of landscapes, colours and natural wonders in Kerlingarfjöll, one of the pearls of Iceland, located in the highlands between the Hofsjökull and Langjökull glaciers.

- Visit Gullfoss waterfall and Thingvellir National Park
- Experience bleakly beautiful volcanic landscapes
- Hike amidst nature's vivid colourful contrasts in the highlands
- Bathe in Iceland's oldest swimming pool - Secret Lagoon hot springs

TOURCODE: REKICEPRE  
PRICE FROM **A\$2,192**

# TERMS AND CONDITIONS

## 1. YOUR CONTRACT

These Booking Terms and Conditions together with our privacy policy, the information contained in your brochure and any other written information that we brought to your attention before we confirmed your booking, form the basis of your contract with Hurtigruten Ltd whose registered office is at Bedford House, 69-79 Fulham High Street, London, SW6 3JW (Company No: 02865967), a company wholly owned by Hurtigruten AS.

When you book an air package holiday or sailing with us the contract between us will exist as soon as you or your travel agent asks us to confirm your booking. We then become responsible to provide you with the voyage arrangements or air package holiday you have booked and you become responsible to pay for them, in each case subject to these terms and conditions. You will also become responsible to pay for any additional arrangements made by us on your behalf including International Flights not included in any air package, optional excursions, travel insurance or other arrangements requested by you and booked.

When you make a booking you guarantee you have the authority to accept and do accept on behalf of your party the terms of these booking conditions and accept responsibility for making all payments to us for all members of the party. We are unable to accept provisional or conditional bookings. We will send all documents and other information to you and you will be responsible for ensuring that all other members of the party are kept fully informed.

A confirmation invoice which you should check as soon as you receive it will be sent on receipt of your deposit. If you wish to change or cancel any arrangements later you may have to pay an amendment or cancellation charge and additional costs (see clauses 6 and 7 below) which may be as much as the whole of the original price of your arrangements. Only one invoice and one set of documents will be issued. No verbal amendments may be made by either party to these written booking conditions; any change must be in writing signed by the Chief Executive of Hurtigruten AS.

If your confirmed arrangements include a flight, we (or if you booked via an authorised agent of ours, that agent) will issue you with an ATOL Certificate and a confirmation. Upon receipt, if you believe that any details on the ATOL Certificate or confirmation or any other document are wrong you must advise us immediately.

If you book your holiday through a travel agent all communication must be through that agent. Please quote your booking reference number in all communications.

You are responsible for complying with any visa or other entry requirements for you or any of your party who are not full European Union Passport Holders.

## 2. YOUR FINANCIAL PROTECTION

We provide financial security for flight inclusive Packages and ATOL protected flights. We do this by way of a bond held in favour of the Civil Aviation Authority ([www.caa.co.uk](http://www.caa.co.uk); 45-59 Kingsway, London WC2B 6TE) under ATOL number 3584.

When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. For further information, visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk). The price of our flight inclusive Arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to Customers who book and pay in the United Kingdom.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

We provide financial security for holidays not including flights by way of a bond held with ABTA ([www.abta.com](http://www.abta.com); 30 Park Street, London SE1 9EQ).

If you book Arrangements other than an ATOL protected flight or Package from us, your monies will not be financially protected. Please ask us for further details.

## 3. PAYMENT

Once you have asked us to confirm your booking the total price of the arrangements you have booked is due and is payable as follows:

(i) If you book more than 60 days (90 days for Explorer voyages) before your scheduled departure date a non-refundable deposit of 20%. The balance is due 60 days before your scheduled departure date. No second invoice will be sent. Travel documents will be issued 7 to 14 days prior to departure.

(ii) If you book less than 60 days (90 days for Explorer voyages) before your scheduled departure date the full price is payable when you book.

Our preferred method of deposit payment is by bank debit card or credit card. Balance payment may be made by cash, bank debit card, credit card or cheque (providing there is time to clear it to meet the payment schedule shown above – you should allow 5 working days for clearance from the time we receive it).

## Online Bookings

Bookings made online that cost less than £800 or made within 60 days (90 days for Explorer voyages) of departure require full payment at the time of booking and no refund is made if cancelled.

Your booking may be cancelled if we do not receive payment by the due date (we will not normally send reminders) and cancellation charges as set out under 'If You Cancel' (see below) will be payable by you.

## 4. FITNESS TO TRAVEL ON THE SHIP, PREGNANCY, DISABILITY OR REDUCED MOBILITY, MEDICAL/ MOBILITY EQUIPMENT

In order to ensure that the Carrier is able to carry passengers safely and in accordance with applicable safety requirements established by international, EU or national law or in order to meet safety requirements established by competent authorities including the ships flag state every Passenger warrants that he/she is fit to travel by sea and that his/her conduct or condition will not impair the safety of the ship or inconvenience the other passengers. We reserve the right to require any Passenger to produce medical evidence of fitness to travel in order to assess whether that Passenger can be carried safely in accordance with applicable international, EU or national law. If we consider it necessary, we are entitled to administer a health questionnaire prior to boarding.

If it appears to us, the Master or the Company's nominated medical representative that a Passenger is for any reason unfit to travel, likely to endanger safety, or likely to be refused permission to land at any port, or likely to render the Carrier liable for Passenger maintenance, support or repatriation, then the Carrier or the Master shall have the right to take any of the following courses:

(i) Refuse to embark the Passenger at any port;

(ii) Disembark the Passenger at any port;

(iii) Transfer the Passenger to another berth or cabin;

(iv) If the Company's nominated medical representative considers it advisable, to place or confine him/her or to transfer the Passenger to a health facility at any port, at the Passenger's expense;

(v) to administer first aid and administer any drug, medicine or other substance or to admit and/or confine the Passenger to a hospital or other similar institution at any port provided that the ship's nominated medical representative and/or Master considers that any such steps are necessary.

Where a Passenger is refused embarkation as a result of safety and/or fitness to travel, neither we nor the carrier shall be liable for any loss or expense occasioned to the passenger thereby, nor shall the passenger be

entitled to any compensation from the Carrier.

Passengers who need assistance and/or have special requests or need special facilities or equipment with regard to accommodation, seating or services required or need to bring medical equipment must notify us at the time of booking. If there are any particular conditions, disabled or reduced mobility which require personal care or supervision then such personal care or supervision must be organised by the passenger and at the passenger's expense. Those passengers confined to wheelchairs must furnish their own standard size foldable wheelchairs but needn't be accompanied by a travelling companion. Unless we and or the Carrier agree otherwise and in writing Passengers are limited to bringing 2 items of such mobility or medical equipment on board per cabin with a total value not exceeding £2,200. All equipment must be capable of being carried safely and must be declared before the sailing. The Carrier may decline to carry such equipment where it is not safe to do so or where it has not been notified in time to enable a risk assessment to be carried out.

Pregnant women are highly recommended to seek medical advice prior to travel at any stage of their pregnancy. Women who are up to 23 weeks pregnant at the end of the cruise are required to produce a medical certificate of fitness to travel. The Carrier cannot for safety reasons carry pregnant passengers of 24 weeks or more by the end of the cruise.

## 5. A - PRICES

All Voyage prices shown in this brochure are in pounds sterling and are per person based on full occupancy of the cabin accommodation unless otherwise stated.

Single/Sole occupancy of cabins with more than one berth is at our discretion as single/sole use of multiple berth cabins will be limited. The price of your voyage or air package holiday arrangements was calculated using exchange rates quoted in the Financial Times Guide to World Currencies on 19.01.2018, Norwegian Kroner (NOK) 10.86; Euros 1.13. We reserve the right to change any of the prices quoted in this brochure although there will be no change within 30 days of your departure date. You will be advised of the current price of the voyage or air package holiday you wish to book before your contract is confirmed.

The price of your confirmed holidays is subject at all times to variations in:

(i) the price of transportation resulting from the cost of fuel or other power sources;

(ii) the level of taxes or fees applicable to the holiday imposed by third parties not directly involved in the performance of your holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports; or

(iii) the exchange rates relevant to your package.

You will be charged for the amount of any increase in accordance with this clause and, where this is necessary, we will notify you of the relevant adjustments by issuing a new invoice. However, if this means that you have to pay an increase

of more than 8% of the total price of your confirmed holiday (excluding any amendment charges and/or additional services or travel arrangements), you will have the option of accepting the price increase and paying the requested amount, accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any amendment charges and/or additional services or travel arrangements not forming part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date on your new invoice.

Should the price of your voyage or air package holiday go down due to changes above then any refund due will be paid to you, less an administration fee of £60. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual or other protection in place.

There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

## 5. B - VOYAGE AND AIR PACKAGE HOLIDAY

### Prices Do Not Include:

• Travel Insurance • Luggage Handling • International Flights except where included in the Air Package Holiday Price • Optional Excursions • Gratuities

Optional Excursions booked before you travel or local excursions or other activities that you may choose to book and pay for whilst on holiday are not part of your voyage or air package holiday arrangements provided by us nor are we agents for the provider of the service. For any excursion or other activity you book before departure or with which you are assisted in arranging whilst on holiday, your contract will solely be with the supplier of the excursion or activity and not with Hurtigruten. We are not responsible for the provision of your excursion or activity or for anything that happens during the course of its provision by the supplier.

## 6. IF YOU CHANGE OR TRANSFER YOUR BOOKING

If you wish to change your travel arrangements after they have been confirmed we will do our utmost to help but it may not always be possible. Any request for changes to be made must be in writing by the person who made the booking or your travel agent. You will be asked to pay an administration charge of £60 per person and any further cost we incur in making this alteration. NB: most airlines will charge a fee for ticket changes. Costs may increase the closer to the departure date that changes are made. For example, the transfer within 60 days of departure of arrangements involving a scheduled flight will mean the cancellation and re-booking of this flight and a significant additional charge.

If you change the number of people in your party, the price of the arrangements will be recalculated for the new party size e.g. this may mean that accommodation is under-occupied and each member of the party may have to pay an increased price.

Any increase in price caused by changes you have requested is not a cancellation charge even though it may arise because a member of your party has cancelled. Any change by you to your confirmed arrangements after departure is in all cases subject to availability and any relevant costs.

Transfer of Booking: If any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

that person is introduced by you and satisfies all the conditions applicable to the Arrangements;

we are notified not less than 7 days before departure;

you pay any outstanding balance payment, an administration fee of £100 per person as well as any additional fees, charges or other costs arising from the transfer; and

the transferee agrees to these booking conditions and all other requirements applicable to the holiday booking.

You and the transferee remain jointly and severally liable for payment of all sums.

If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

## 7. IF YOU CANCEL

You, or any member of your party, may cancel your travel arrangements at any time. Written notification from the person who made the booking or your travel agent must be received at our offices. We recommend 'Recorded Delivery'. Cancellation takes effect the day we receive your letter or email. Since we incur costs in relation to your arrangements from the time we confirm your booking you will have to pay the applicable cancellation charges as shown in the table below (which also applies if we cancel because you have failed to make payments on time - see 'Payment' section) together with the cost of any air fare for which we have had to pay at the time of the booking and will be payable immediately on cancellation.

### NORWEGIAN COASTAL VOYAGES:

When the cancellation letter is received by us before departure	Charges as a % of the total holiday cost (excl. insurance premiums)
60 or more days	Retention of deposit
42-59 days	30%
28-41 days	60%
14-27 days	90%
Less than 14 days	100%

Explorer voyages: When the cancellation letter is received by us before departure	Charges as a % of the total holiday cost (excl. insurance premiums)
90 or more days	20%
60-89 days	40%
28-59 days	70%
15-27 days	90%
Less than 14 days	100%

If you have to cancel for a reason covered by your travel insurance you may be able to reclaim the cancellation charges, less

applicable excess. Insurance premiums are not refundable.

## 8. IF YOU CANCEL DUE TO FORCE MAJEURE

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of unavoidable and extraordinary circumstances occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any compensation. Please see clause 10 for more information on Force Majeure.

## 9. IF WE CHANGE OR CANCEL YOUR BOOKING

We reserve the right to change any of the details, and correct any errors in this brochure or invoices at any time. If changes are made before you have made your booking we will advise you before we confirm your arrangements.

We reserve the right in any circumstances to cancel your travel arrangements (for example if a minimum number of participants for a particular travel arrangements not reached, we may have to cancel it) and to change airline, aircraft types, vessels and itineraries without liability for any subsequent loss. Even after we have confirmed your booking we may have to cancel or make alterations to your booking but we will not cancel your travel arrangements less than 60 days before your departure except for reasons of force majeure or failure by you to pay the final balance in full.

Most alterations will be minor and while we will do our best to notify you or your travel agent of any changes as soon as reasonably possible if there is time before your departure, we will have no other liability to you.

Occasionally we may have to make a significant change ("Significant Change") to your confirmed arrangements. Significant Changes include the following:

Change of UK departure airport. Note: A change from one London airport to another is not considered a Significant Change. London airports are Heathrow, Gatwick, Stansted, Luton and London City.

Change of your time of departure or return by more than 12 hours.

Change of your flight from a day flight to a night flight if this also includes a change to your departure time of 3 hours or more.†

Change of resort.

Change of holiday accommodation to accommodation of a lower official rating.

† For the purposes of the contract night flights are those which depart from the UK between 2200 and 0600 hours or arrive in the UK between 2400 and 0600 hours.

If we have to make a Significant Change we will notify you as soon as possible and you may either:

(a) accept the Significant Change and the contract between us will then be varied to incorporate the change; or

(b) take alternative arrangements altogether (subject to availability). If the alternative arrangements selected are a lower price than those originally confirmed the difference will (if already paid) be refunded to you; or

(c) withdraw from the booking completely in which case we will, as soon as possible, refund all money paid to us.

You must inform us of your decision as soon as reasonably possible and not later than 7 days of being informed of the alteration. If you choose (a) or (b) above, you will receive as compensation a credit towards the cost of your arrangements, or any alternative selected, as per the amount shown in Scale A below. If you choose (c) we will pay you compensation shown in Scale B below. In all cases we will have no liability for any other or greater compensation or for expenses or losses incurred.

Period before departure date notification given by us	Credit/ Compensation per fare paying passenger (excluding infants)*
0-7 days	Scale A £50 Scale B £25
8-14 days	£40 £20
15-28 days	£30 £15
29-42 days	£20 £0
43-59 days	£10 £5

\*The compensation shown above applies to full fare paying adults only. Children or others travelling at concessionary rates will receive compensation pro rata based on the concessionary price against the full adult price as shown on the confirmation.

**IMPORTANT NOTE:** We will not pay you compensation in the following circumstances:

where we make a change that is not a Significant Change;

where we make a Significant Change or cancel your arrangements more than 60 days before departure;

where we have to cancel your arrangements as a result of your failure to make full payment on time;

where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;

where we are forced to cancel or change your arrangements due to Force Majeure (see clause 10).

Please note: where arrangements with a higher price than the original arrangements are offered by us and accepted by you, the difference in price will be deducted from any compensation payable. In no case will we pay compensation if the arrangements offered by us and accepted by you are of a higher price than those originally booked by you and in the same location where no additional payment is made by you.

If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will make alternative arrangements for you at no extra charge and, if appropriate in all the circumstances, will pay you reasonable compensation.

A flight or ship delay does not constitute a change to holiday arrangements.

#### 10. FORCE MAJEURE

Except where otherwise expressly stated in these Booking Conditions we are unable to accept liability or pay compensation where the performance or prompt performance of our contractual obligation is prevented or affected by reason of circumstances amounting to 'force majeure' i.e. any event which we or the supplier(s) of the service(s) could not, even with due care foresee or avoid. Such events may include, but are not limited to, war, threat of war or civil commotions, riots, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather, fire, flood, drought, government action, airport and port regulations and closures, technical transportation problems, maintenance to vessels, scheduling of transport and similar events outside our control.

A flight or ship delay does not constitute a change to holiday arrangements.

#### 11. COMPLAINT PROCEDURE

If there is a problem during your holiday, you must report it on board immediately or to the relevant airline, ground handler, hotelier or other supplier, so that prompt efforts can be made to resolve the problem. In the unlikely event that a problem cannot be resolved at the time and you wish to complain, you must send us full written details within 28 days of your return.

Failure to take either or both of these steps will prejudice our ability to resolve your problem and / or investigate it fully. In consequence, any right to compensation you may have will be extinguished or, at the very least, substantially reduced.

Where the port of embarkation for your sailing is in the EU then any complaints relating to EU Regulation 1177/2010 on Passenger Rights when travelling by Sea and Inland waterways must be made to us in writing no later than 2 months after return from travel or the date on which the service complained of was performed. We will provide a final reply within 2 months. You must supply full details to enable us to deal with your complaint.

Please note that we offer an Alternative Dispute Resolution service through our ABTA membership. Please see clause 12 for further details. You can also access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

#### 12. ABTA

We are a Member of ABTA, membership number V7545. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to [www.abta.com](http://www.abta.com) to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on [www.abta.com](http://www.abta.com).

#### 13. OUR LIABILITY TO YOU

(i) We will accept responsibility for those arrangements we agree to provide or arrange for you as an 'organiser' under the Package Travel, Package Holidays and Package Tours Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations) as set out below. Subject to these booking conditions, if we or our suppliers perform or arrange your contracted holiday arrangements negligently, taking into consideration all relevant factors, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

(iii) Where death and or personal injury and or loss of or damage to property occurs during carriage by air or by sea then liability and the extent of damages recoverable will be dealt with by International Conventions as set out in paragraphs (v) and (vi) and not otherwise.

(iv) As set out in these booking conditions we limit the maximum amount we may have to pay you for any claims you may make against us which do not involve personal injury, illness or death. Except where loss of and/or damage to luggage or personal possessions is concerned if we are found liable to you on any basis the maximum amount we will have to pay you is twice the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 13 (vi) below.

(v) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the international convention or regulation which applies to the travel arrangements or hotel stay in question. (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air, the Athens convention for international travel by sea).

Please note: Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention or Regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport

provider or hotelier for the complaint or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request. We do not have any liability to you by virtue of the Regulation 261/2004 which applies solely to the operating carrier. Any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier; any sums you receive from the carrier will be deducted from any amount due from ourselves.

(vi) Travel by sea is governed by the provisions of the Convention Relating to the Carriage of Passengers and their Luggage by Sea 1974 as amended in 1976 ("The Athens Convention) and where applicable from 1 January 2013 EU Regulation 392/2009 relating to the Liability of carriers of passengers by sea in the event of accidents ("EU Regulation 392/2009). For the purposes of the Athens Convention and EU Regulation 392/2009 we are the Contracting Carrier.

The Athens Convention and EU Regulation 392/2009 limit the Carriers' liability for death or personal injury or loss or damage to luggage and makes special provision for valuables. It is presumed that luggage has been delivered to you undamaged unless written notice is given by us and/or the performing Carrier.

a) in the case of apparent damage, before or at the time of disembarkation or redelivery; or

b) in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Damages for cabin luggage payable by the Carrier are limited up to the Athens Convention limit of 833 SDRs or 2250 SDRs if EU Regulation 392/2009 applies. Limits shall be reduced in proportion to any contributory negligence by the Client and by the maximum deductible specified in Article 8(4) of the Athens Convention or EU Regulation 392/2009.

In so far as we may be liable to a Client in respect of claims arising out of carriage by sea, we shall be entitled to all the rights, defences, immunities and limitations available, respectively, to the actual carrier and under the relevant Conventions and nothing in these Booking Conditions shall be deemed as a surrender thereof. To the extent that any provision in these Booking Conditions is made null and void by the Athens Convention or EU Regulation 392/2009 or any legislation compulsorily applicable or is otherwise unenforceable, it shall be void to that extent but not further.

Any liability in respect of death and personal injury and loss of and damage to luggage which we may incur to you shall always be subject to the limits of liability contained in the Athens Convention or EU Regulation 392/2009 for death/personal injury of 46,666 Special Drawing Rights (SDR) or 300,000 SDR under Athens Convention or 400,000 SDRs under EU Regulation 392/2009 except in the case of liability for war or terrorism 250,000 SDRs. We are not liable for valuables, monies or other securities including jewellery and watches. If they have been deposited

with the reception desk on the ship for safe keeping and a receipt issued then in those limited circumstances the Carriers liability will be as set out in the Athens Convention or EU Regulation 392/2009. The use of safes on board a Vessel is not a deposit with the ship or with the company under the Athens Convention or EU Regulation 392/2009 or otherwise. The limits are 1200 SDRs pursuant to Athens or 3,375 SDRs pursuant to EU Regulation 392/2009.

(vii) Where there is any loss of or damage to property including luggage which is not covered by any international convention and where liability is not limited by reference to any enactment, terms of conditions, then any legal liability that we may have for any such losses or damage will not exceed £500 per guest.

(viii) You must provide ourselves and our insurers with all assistance we may reasonably require. You must also tell us and the supplier concerned about your claim or complaint as set out in clause 11 above. If asked to do so, you must transfer to us or our insurers any rights you have against the supplier or whoever else is responsible for your claim or complaint (if the person concerned is under 18, their parent or guardian must do so). You must also agree to cooperate fully with us and our insurers if we or our insurers want to enforce any rights which are transferred.

(ix) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.

(x) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

#### 14. YOUR RESPONSIBILITIES AND INDEMNITY

When you book arrangements with us you accept responsibility for the proper conduct of yourself and your party. If your actions or omissions cause damage to any property in the provision of the contracted arrangements, or cause delay or diversion to any flight or other means of transportation, you agree to fully indemnify us against any claim (including professional fees and legal costs) made against us by or on behalf of the owner of such property or the operator of the flight or other means of transportation. The Captain of an aircraft or Master of a ship has authority over the aircraft/ship and passengers at all times when they are boarding or on board. There will be no liability on our part, or that of any supplier, for any refund, compensation, or costs thus incurred. Additionally, we will have the right to recover full costs resulting from the incident from the passenger.

At any port or place we may refuse to embark or may disembark any passenger who, in the opinion of the ship's authorized personnel, might be excluded from landing at further destinations by local authorities

or who may be suffering from any contagious or infectious disease, or whose presence may be detrimental to the wellbeing of passengers or crew. In cases of quarantine of the ship, or individual passengers (passengers may be required to remain in their cabin or as instructed by authorised personnel on board if they or any other occupant of the accommodation presents any symptoms or may be considered to put other passengers at risk) we will not be liable for expenses thus caused and in such cases as above there will be no entitlement to any refund or compensation and we will have no liability for costs incurred as a result.

Your specific passport and visa and health requirements and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept responsibility if you cannot travel because you have not complied with the latest requirements. If you have made independent travel arrangements you accept responsibility for joining the ship in good time, regardless of any change to the sailing time or date, or to the itinerary. We are not able to refund monies paid to us, or any third party acting on our or your behalf, or make compensation or other payments where, for whatever reason, you fail to join the ship. Passengers going ashore are responsible for re-boarding the ship prior to departure from port.

We reserve the right to substitute another vessel for the scheduled vessel whether or not owned or operated by Hurtigruten. Any part of the travel arrangements and the voyage is subject to cancellation, delay, modification, or island/mainland visit cancellation for any reason, including medical disembarkation of crew or passengers or any other circumstances beyond our or our suppliers' control. You therefore acknowledge and agree that the scheduled itinerary for the voyage and the announced departure and arrival times are not guaranteed and we shall not be liable to passengers for any damages or other claims in the event of any delay, changes in itinerary or inability to perform services by reason of any event or events beyond our or our suppliers' control.

#### 15. INSURANCE

It is a condition of the contract with us that every member of the booking has travel insurance in force for the entire duration of the booking, covering at least the cancellation of the booking and providing medical cover for illness or injury and repatriation while overseas. Please provide us with the name of your insurer, together with their 24-hour emergency number when you book or as soon as possible.

#### 16. TIMINGS, DELAYS & OTHER TRAVEL INFORMATION

Timings are estimates only and cannot be guaranteed, even if shown on tickets. They may be changed due to regulatory authority requirements, weather conditions, maintenance or technical reasons, and the ability of passengers to check in and board on time. Sometimes delays cannot be avoided but in such situations, in conjunction with our local agents or representatives, we will try to ensure your comfort during the course of any delay.

Where the port of embarkation is in the EU and the company reasonably expects the departure of a cruise to be delayed for more than 90 minutes beyond its scheduled departure time, passengers departing from port terminal shall be offered free of charge snacks, meals or refreshments as are appropriate given the waiting time, provided they are available and can reasonably be supplied. If the delay in departure necessitates a stay of one or more nights or a stay additional to that intended by the passenger where and when physically possible the Company shall, subject to the Package Travel Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations, offer passengers departing from port terminals free of charge adequate accommodation on board or ashore, and transport to and from the port terminal and place of accommodation in addition to the snacks, meals and refreshments previously referred to. The maximum amount that the company will pay for accommodation ashore and transport to and from the port terminal shall be equivalent to 80 Euros per person per night for a maximum of three nights. The company will not have an obligation to provide such accommodation ashore where the delay is caused by weather conditions endangering the safe operation of the ship.

Please note the existence of a "Community list" (available for inspection at [https://ec.europa.eu/transport/modes/air/safety/air-ban\\_en](https://ec.europa.eu/transport/modes/air/safety/air-ban_en)) detailing air carriers that are subject to an operating ban with the EU Community.

#### 17. PROMPT ASSISTANCE

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to you or a third party unconnected with the provision of the arrangements, or as a result of failures due to unusual and extraordinary circumstances, and you suffer an injury or other material loss, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local

authorities and consular assistance, and with distance communications and finding alternative travel arrangements. Where you experience a delay which is not owing to any failure by us, our employees or sub-contractors, this prompt assistance is likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

#### 18. VALIDITY OF TERMS AND CONDITIONS

These terms and conditions are valid from January 2018 and the details and prices may be superseded. Changes may occur after the date of release, and some hotel/ship facilities may become unavailable. While this website features photography and descriptions of local wildlife, there is no guarantee of sightings.

#### 19. LAW AND JURISDICTION

Your contract shall be governed by English law and the jurisdiction of the English Courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

#### 20. DATA PROTECTION

In order to process your booking and ensure your travel arrangements run smoothly and meet your requirements we, Hurtigruten Ltd, need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, ships, hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law.

Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not pass any information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If

we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.) Please note that where information is also held by your travel agent, this is subject to your agent's own data protection policy. Hurtigruten is not responsible for the privacy practices of any other companies.

Please see our privacy policy for further information: <https://www.hurtigruten.co.uk/practical-information/statement-of-privacy/>

Date: December, 2018

#### CARBON FOOTPRINTS:

In partnership with **CLIMATE CARE** ([www.jpmorganclimatecare.com](http://www.jpmorganclimatecare.com)) we would also like to invite you to contribute a small amount per passenger, which will be used on projects designed to offset the emissions generated by your air travel.

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