



MATCHDAY INFORMATION

2021/22

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WELCOME TO STAMFORD BRIDGE

This Matchday information guide has been designed to help you get the most from your visit. Whether you're a Chelsea fan or a visiting supporter, we pride ourselves on providing everyone with a fantastic experience when they visit us. Stamford Bridge is the only place we have ever called 'home', and it has changed dramatically from when it was a bowl with the pitch surrounded by a dog racing track.

This guide contains all the information you need to ensure you have a great day, including directions, special offers and much more. If you have any specific enquiries, please contact us at enquiries@chelseafc.com, and we will do our utmost to answer your query and make your visit more enjoyable. We look forward to welcoming you to Stamford Bridge and wish you a safe journey to and from the stadium.



GETTING TO STAMFORD BRIDGE

Stamford Bridge is the most central of the London football stadiums and is easily accessible by tube (Fulham Broadway) or bus from the centre of the city. It is advised against driving on matchdays due to resident parking restrictions and limited parking around the stadium which apply Monday - Sunday.

Public transport

As parking on a matchday is very limited the best way to travel to Stamford Bridge is by public transport.

By tube or train

The nearest tube station is Fulham Broadway on the District Line. If changing at Earls Court Station take a Wimbledon-bound tube. There are two Overground stations near to Stamford Bridge, West Brompton and Imperial Wharf, which are approximately a 15-minute walk from the stadium. These are both on a direct line between Clapham Junction and Willesden Junction. Fulham Broadway tube station is wheelchair accessible. The station also has lift access.

By bus

There are two bus stops outside Stamford Bridge on Fulham Road. Supporters can get to the stadium using the number 14, 211 and 414 buses.

By bicycle

We have a bicycle storage area available for supporters wishing to cycle to the stadium. A bike shed is situated at Stamford Gate.

By river boat

River boats run Monday to Friday with the closest pier to Stamford Bridge at Chelsea Harbour. Boats that stop at this pier run between Putney Pier and Blackfriars Pier. The latest Eastbound boat arrives at Chelsea Harbour around 6.20pm. The latest Westbound boat arrives at 7.35pm.



GETTING TO STAMFORD BRIDGE

By car

As Stamford Bridge is located in a busy residential area, parking is limited and often reserved. We therefore recommend the use of public transport.

Driving from the north, east or west

Use the M25 to Junction 15 and turn off onto the M4 towards London. Follow the M4 which becomes the A4 up to Hammersmith. Go over the Hammersmith Flyover and a further one and a half miles before turning off for Earls Court. Go past Earls Court station and across Old Brompton Road, eventually reaching Fulham Road. Turn right at the traffic lights. After 600 yards, the ground is on the right. Parking close to the ground is very limited.

Driving from the south

Cross the River Thames at Wandsworth Bridge and head up Wandsworth Bridge Road. At the junction with New King's Road, turn right and then immediately left. This will take you up to Fulham Broadway. Turn right onto Fulham Road and the ground is 400 yards on the left. Parking is very limited close to the ground.

Road closures

Please note that Fulham Road between Harwood Road and Hortensia Road closes one and a half hours before kick-off with traffic being diverted along King's Road. No access to the site will be permitted during this time. The road will normally re-open approximately one hour after the end of the match.

Coach park

There is a limited area for away supporter coaches in Imperial Road. Imperial Road is now part of the South Fulham Traffic Congestion and Pollution Reduction Zone so access is usually restricted to borough residents and other specially authorised vehicles. To ensure a coach parking space is allocated and avoid the risk of incurring a Penalty Charge Notices (PCNs) please follow the steps below:

Booking Parking:

- Please go to <https://booking.gotocsp.com/chelsea> and using the options available choose your date and vehicle

- In the events details click on book parking then book parking again
- You will now need to create an account (you will need to confirm your email which may be sitting in your junk)
- Click log in (under the registration option) with the account you have created (if you have ticked keep me signed this step may not appear)
- Once you have logged in the page will refresh and you need to click on book parking
- On the booking page confirm the vehicle you will be bringing, complete the details required (use the details of the person and vehicle being used on the day) and click continue to payment
- When you click continue to payment this will process your booking (but no payment is needed) and you will receive an automated email confirmation that your space has been booked (please ensure you check your junk)
- Within 24-48 hours of start of the event you will receive a further email for us with any final details and contact details of the parking manager on the day

Please note that all Coaches must be booked onto the system no later than 48 hours prior to the fixture date. Any booking received after this time will be at significant risk of incurring a Penalty Charge Notice (PCN).

Chelsea traffic marshals will be able to direct supporters to the ground which is between 10 and 15 minutes walk. Subject to Police permission, it is possible to bring eight coaches to outside the Stadium during the fixture, which will make the departure quicker for Supporters.

CASHLESS STADIUM

Our Cashless Stadium

In common with many clubs across the country, Chelsea has decided to move towards a cashless stadium at Stamford Bridge. This will apply on match days and non-match days.

A cashless Stamford Bridge will match expectations for how modern stadiums should operate, bringing the benefits of speed of service and cutting queue times in all areas of the club operations on a matchday.

We appreciate the majority of our fans are already using cards to make their purchases at Stamford Bridge, so the impact of going totally cashless should not be very noticeable. You can use card, contactless card and mobile payments throughout the stadium to make purchases for refreshments, merchandise and even programmes on the day.

Cash Machines

Should you still require one, there is a cash machine located on-site next to the security office by Stamford Gate. There are also cash machines at Fulham Broadway and one across the road from Stamford Gate.

CHELSEA MERCHANDISE

The Chelsea Megastore is situated right at the heart of Stamford Bridge and has over 12,500 square feet of space dedicated to all things Chelsea.

It features a full range of Nike Kit including this seasons home and away shirt and a print bar that allows you to get your favourite players' names and numbers printed onto your shirts.

In addition to this, you'll find a full range of official training wear, Chelsea fashion and accessories in store.

From 1st July 2020, the Megastore will only be able to accept cashless payments whereby only electronic payment methods such as debit cards, credit cards and gift cards will be permitted, please note cash payments will not be accepted from this date.

Additional matchday outlets

On match days, as well as the main stadium Megastore, there is also a store at the corner of the Stamford Gate entrance on the main road.

Additionally, a mobile merchandise unit is located near the Britannia Gate. For Chelsea FC Women home fixtures, a selection of Chelsea merchandise is also available at Kingsmeadow.

Store opening times*

Monday - Saturday 9am - 6pm

Sunday 11am - 5pm

*the store is closed after kick-off, and re-opens after the game for up to one hour. Please note that opening times may vary depending on the fixtures kick-off time.



CHELSEA MUSEUM

The Chelsea FC Museum is located behind the Matthew Harding Stand (North Stand) next to the Chelsea Club. The Museum tells the full story of the club since its birth in 1905 and showcases a variety of exhibitions including a Shooting Gallery, a Cinema, Gaming Pods and all of the trophies won by our Men's, Women's and Academy teams.

Matchday Stadium Tours will operate on certain Premier League, FA Cup and League Cup dates but only when there is an evening kick-off. The last matchday stadium tour departs at 12pm and the museum closes at 12.15pm. Please note that, on matchday tour dates, certain areas such as the away dressing may be unavailable. Booking in advance is highly recommended at chelseafc.com/tours.

The Museum is closed to the public for Premier League matchdays but open up to 1.5 hours before kick-off on most League Cup and some FA Cup matchdays; please e-mail tours@chelseafc.com to confirm. The Tour and Museum is closed on all European matchdays.

On weekend match days, Stadium viewings (20-minute talk and photo opportunity in the Matthew Harding Stand) are sometimes available and tickets can be purchased on the day. Please e-mail tours@chelseafc.com to confirm if Stadium Viewings are running.

Souvenir trophy photographs with a collection of the club's silverware are available on all non-European matchdays up to 1 hour before kick-off with prices starting from £10.

Please note that the Stadium Tour and Museum is a cashless venue.

For more information please call **0371 811 1955** (UK) or **0044 207 386 9373** (International) from 9.30am - 5pm Monday-Friday.

Museum opening times: On non-matchdays, the Museum is open Monday - Sunday, 9.30am - 5pm with last entry at 4pm.

TICKETING

The ticket office is located in the Shed End (South Stand) next to the Megastore. The ticket office deals with all match ticket enquiries, including those of away supporters.

Duplicate ticket procedure

If a visiting supporter requires a duplicate ticket they will need to contact their own club's ticket office who will authorise us to duplicate the ticket. Duplicated tickets can then be collected on the day of the match from the ticket office located at the back of the Shed End (South Stand).

Ticket office opening times

Matchday Saturdays, 3pm or earlier kick-off
10.15am – half-time

Matchday Saturdays, 12.45pm kick-off
9.15am – half-time

Matchday Saturdays, 5.30pm kick-off
12.15pm – half-time

Matchday Sundays, 3pm or earlier kick-off
10.15am – half-time*

Matchday Sundays, 4pm kick-off
11.15am – half-time*

Midweek matches, 7.45pm/8pm kick-off
10am – half-time

*Should a home match move from Saturday to Sunday the ticket office will NOT be open on the Saturday prior to the match. On Home matchdays, Match Ticket sales/collections for all other Matches (excluding the Match played on that day) will not be available less than two hours before kick-off. This is to assist supporters with collections and enquiries for that particular Match.

Away matchday sales

No tickets will be sold to supporters of the away team on matchday.

Upgrades and downgrades

Upgrades and downgrades are not available from the Chelsea ticket office.

Touting

Ticket Touts and Invalid Tickets – Tickets purchased from any source other than Chelsea Football Club or one of its authorised partners will be confiscated and entry will be refused. To avoid doubt this includes, from any street seller (tout), above face value from any ticket holder or from any ticketing website not listed as an official partner.

For more information visit –

<https://www.chelseafc.com/en/tickets---membership/ticket-information/general-admission/official-sellers---tout-info>

DISABLED SUPPORTERS

The disability department is located in the Shed End (South Stand) next to the Megastore. The disability team deal with all ticket enquiries for disabled supporters and are located at the ticket office.

Accessible car parking

We have up to nine accessible disabled parking spaces (not all located at the stadium) which can be booked approximately 28 days before a matchday on a first come, first served basis. To make a booking please call us on **0371 811 2012 (UK) or 0044 207 917 1950 (International)** between office hours.

Matchday Commentary

Visually impaired supporters can collect a free ear-piece from window seven at the ticket office on matchday.

Opening times

Matchday Saturdays 3pm or earlier kick-off
10.15am – half-time

Matchday Saturdays 12.45pm kick-off
9.15am – half-time

Matchday Saturdays 5.30pm kick-off
12.15pm – half-time

Matchday Sundays 3pm or earlier kick-off
10.15am – half-time*

Matchday Sundays 4pm kick-off
11.15am – half-time*

Midweek matches 7.45pm/8pm kick-off
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Access Statement

To view the Access Statement please visit: chelseafc.com.

HIDDEN DISABILITIES SUNFLOWER LANYARD SCHEME

A Sunflower Lanyard will let us know if you may need some additional support.

What is a Sunflower Lanyard?

A Hidden Disability Sunflower Lanyard discreetly lets us know you have a hidden disability and may appreciate a little extra help when visiting Chelsea FC.

How can I get a Sunflower Lanyard?

You can easily pick one up from the main club reception and ticket office located in the Shed End (South Stand). Alternatively, you can contact us at access@chelseafc.com and we will post one to your home.



CLUB CHELSEA

Opening times

For weekend matches, most hospitality suites open two-and-a-half hours prior to kick-off. For weekday matches, most hospitality suites open at 5.30pm.

The 1905 Club and Under the Bridge open three hours prior to kick off. Matchdays @ The Museum opens five hours prior to kick-off, unless otherwise stated.

Please ensure you check your itinerary as opening times may change.

For early kick-off fixtures, brunch will be served. Alcohol is served from 10am and bars will close one hour after the final whistle. While we will always endeavour to accommodate late arrivals, please note that we cannot guarantee a hot meal should you arrive later than half an hour prior to kick-off. All hospitality suites and bars close one hour after the final whistle.

Dress code

We operate a strict dress code within most of our hospitality areas; tracksuits and football shirts are not permitted. Wearing such items may result in refusal of entry. Smart jeans and smart trainers are permitted. Children under twelve are exempt from the dress code. Please check your individual itinerary for full details.

Club Chelsea matchday hospitality

We have many different hospitality areas within Stamford Bridge that include luxury seating and award-winning hospitality. Our hospitality team are on hand to answer any queries or questions that you may have either by calling **0371 811 1955** (UK) or **0044 207 386 9373** (International) or by email on **clubchelsea@chelseafc.com**.

Entrances

Within our hospitality areas we have many different entrances. Please check your ticket to find the correct entrance for the area you are situated in. Please note we operate a strict no re-admittance policy. For more information about hospitality at Chelsea please visit **chelseafc.com/clubchelsea**.



MILLENNIUM & COPTHORNE HOTELS

Chelsea Fans can 'Get The Chelsea Treatment' with Millennium Hotels and Resorts.

Chelsea Football Club are pleased to provide on-site accommodation at their two four star hotels at Stamford Bridge, the Millennium and the Copthorne Hotels.

Chelsea fans can save 15% (off the Flexible Rate) by entering the code **CFCFAN** when booking through: hotelsales@chelseafc.com.

In addition, fans who are also My Millennium loyalty members can access special rates of up to 25% off hotel bookings and earn bonus points.

You can book and sign up to the loyalty programme for added benefits at: www.millenniumhotels.com/en/london/millennium-and-copthorne-hotels-at-chelsea-football-club/

In addition **55** hotel restaurant and bar are available for fans on matchdays . In both we offer pre and post match food and drink options.

Reservations and information on meals and accommodation can also be made via hotelsales@chelseafc.com

Rates vary throughout the year but can be booked online at www.millenniumhotels.com/en/london/millennium-and-copthorne-hotels-at-chelsea-football-club/ or by calling **+44 (0) 203 479 3565**.

THE CHELSEA HEALTH CLUB & SPA

The Antara Spa, located within The Chelsea Health Club & Spa behind the Matthew Harding (North) Stand, is open on matchdays and offers a wide range of luxury spa treatments. To make an appointment, call **020 7915 2200** or visit chelseahhealthclub.com for more information.

Corporate Membership is available for Season Ticket Holders to find out more please call **020 7915 2200** or visit chelseahhealthclub.com to find out how to become a member.



RESTAURANTS

There are two restaurants at Stamford Bridge, one is located next to the hotels which is open on matchdays, and the other is situated within the Copthorne Hotel. It is advisable to book well in advance to guarantee a table. In Frankie's Sports Bar & Grill, we only have set menus available on matchdays.

Frankie's Sports Bar & Grill

Frankie's opens every day at 11am. The only time it will open earlier is for early 12.45pm or 1.30pm kick-offs. For more information please call **020 7957 8298**.

Frankie's is open throughout the whole game, so guests can watch any home game in there if they don't have a ticket. frankiessportsbar.com

55 Restaurant, Millennium & Copthorne Hotel at Chelsea Football Club

55 Restaurant opens two and a half hours before kick-off. For more information please call **020 3479 3565**.



SAFETY AND SECURITY

Turnstiles usually open two hours prior to kick-off for weekend matches and 90 minutes prior to kick-off for evening matches. It is strongly recommended that you arrive in good time and that you are inside the stadium 30 minutes before kick-off. Please note that large numbers of supporters arriving late cannot have an expectation of making it into the stadium before kick-off.

Entry to the stadium

Please keep your ticket safe and take care not to damage, fold or otherwise deface the ticket as Chelsea Football Club will not accept responsibility if due to its condition entry cannot be obtained.

Supporters will be asked to show their match ticket for a visual inspection prior to being searched by stewards. Each ticket has a barcode and this is to be simply inserted into the electronic reader at the turnstile. When the light goes green (amber for concessions), walk forward through the turnstile.

We want all supporters to be able to enjoy their visit and support their team in a safe and secure environment. To help achieve this, Chelsea Football Club asks supporters not to use foul and abusive language or behaviour. Discriminatory behaviour of any sort is unacceptable and Chelsea Football Club will take firm action in such cases.

Chelsea FC operates a queuing procedure to co-ordinate and moderate the flow of supporters to the turnstiles in order to ensure a safe entry into the stadium. On arrival at the queuing system the following processes will occur: pre-entry ticket checks, body & bag search, electronic ticket scan, entry through turnstile. During these procedures it may be necessary to temporarily hold supporters at cordon points in order to achieve a safe and steady flow through to the turnstiles.

It is requested supporters avoid bringing bags where possible as enhanced searches may be taking place. Please note that explosive/narcotic/pyrotechnic detection dogs will be present throughout.

Re-admittance

Customers are advised we have a strict no re-admittance policy and that entry to the ground is not permitted after the commencement of the second half.

Ground regulations

All tickets are issued subject to Chelsea Football Club's ground regulations, a copy of which can be found at the turnstiles before entry to the stadium or online at chelseafc.com.

Matchday property store

This is situated on the East Stand Concourse at the south end of the stadium and it is only to facilitate motorcycle and push bike helmets, which are not allowed to be taken into the stadium. It will be open from three hours prior to kick off and will close 60 minutes after the final whistle.

Persistent standing

We ask that all supporters remain seated in their designated seat and do not block aisles.

PROHIBITED ITEMS

Prohibited items:

The following articles must not be brought into the ground. Any person in possession of such items will be refused entry to the ground.



NO BAGS LARGER THAN
A4 (100 X 200 X 300 MM)



NO BABY BUGGIES
OR PRAMS



NO VIDEO RECORDING
EQUIPMENT



NO LARGE
LENS CAMERA



NO SMOKING INC.
E-CIGARETTES & VAPES



NO DRINKING
GLASSES



NO GLASS BOTTLES OR
PLASTIC BOTTLES IN
EXCESS OF 500ML



NO CANNED
DRINKS



NO DARTS, KNIVES
OR WEAPONS



NO FIREWORKS
OR FLARES



NO GAS OR SMOKE
CANISTERS



NO TOOLS



NO AIR HORNS
OR MUSICAL
INSTRUMENTS



NO FLAG POLES
OR STICKS



NO UMBRELLAS



NO PERSISTENT
STANDING



NO RATTLES



NO SELFIE STICKS

BIG SCREEN MESSAGES

We have two large screens within the stadium which play the match live and show highlights and statistics.

We are also able to show 15 birthday and welcome messages at half time for our fans. This service is free of charge and can be requested by emailing bigscreen@chelseafc.com.

Please kindly note that messages are allocated on a first come first served basis and messages should be emailed over 48 hours before the match to be considered. CFC reserve the right to refuse inappropriate messages.

JUNIOR BLUES

Junior fans can arrive at the ground with plenty of time to spare and meet our mascots Stamford & Bridget by Britannia Gate, and take photos. We also provide free fruit to all junior fans sitting in the East Lower family section to promote healthy eating. Check out our Junior Blues menu which features fun, healthy food options, recipe suggestions and games.

Fans aged between 4-12 can join Junior Blues for free. Find out more at www.juniorblues.com.

BRIDGE TEAM

Look out for our brand ambassadors, the Chelsea FC Bridge Team. Dressed in Nike tracksuits, they have a variety of roles on matchday: welcoming supporters, escorting visitors to their gates, taking photos and keeping you in the loop with all the latest Chelsea FC news! Should you need any assistance, please don't hesitate to ask.

GIFTS FOR MATCHDAY BIRTHDAYS AND FIRST MATCHES

We know how special a junior fan's first visit to Stamford Bridge is and when their birthday falls on a matchday and to add to their excitement, we offer our junior fans aged twelve or under a special memento for one of these occasions. The mementos can be collected from Museum and Stadium Tours, located behind the Matthew Harding Stand on the day of the match*. This is a free and popular service with mementos being given on a first come, first serve basis. The mementos can be collected from the Megastore on the day of the match.



PLAYER ARRIVAL EXPERIENCE

Our popular Player Arrival Experience returns for the new season! We have 10 spaces available for fans to win a once in a lifetime opportunity to welcome and high five the players as they walk down the special blue carpet ahead of the game.

To be in with a chance of winning, simply visit the CFC website and enter our online ballot: www.chelseafc.com/en/landing-pages/permanent/matchday-experience. Please note, fans will be picked at random from the ballot and may only win once a season.

THE 50/50 RAFFLE

After raising thousands for charity last season, the 50/50 Foundation Raffle returns to make more matchday cash and Chelsea prize-winners. There are kiosks located at several locations around the ground and tickets can be purchased online chelseafc.matchplus.co



DISCRIMINATION & ABUSE'

Ground Regulations specifically outlaw the use of threatening behaviour, foul or abusive language and discriminatory abuse, chanting or harassment relating to age, disability, gender reassignment, race, religion and belief, sex or sexual orientation.

Chelsea FC takes all forms of discriminatory behaviour very seriously and believes all forms of discriminatory chanting, including antisemitism, homophobic, biphobic and transphobic chanting to be abhorrent behaviour that has no place in football.

The club continues to work very closely with the football authorities and organisations such as Kick It Out to combat discrimination and make the attendance at football matches as enjoyable for everyone as it should be.

If you hear it, report it. During the Match text **88777** or **07894 93 77 93**, with stand, row, seat number, description of the offender and incident. After the Match call **0207 386 3355** or email buildingbridges@chelseafc.com.

FLAGS & BANNERS

There is only a limited amount of space to display banners and flags within the Stadium and they must therefore be no larger than 80cm in depth and 250cm in width. Banners and flags must not obstruct the view of others, cover advertising signs or cause a safety hazard. Banners and flags must not display any abusive or threatening words, images, political statements or be deemed unacceptable. Flag poles are not allowed. All banners and flags must carry a Fire Safety Certificate.



CONCOURSE REFRESHMENTS

WE ARE CASHLESS NOW

We have fantastic concepts on offer with a diverse range to suit individual tastes.

THE BRIDGE BURGER CO.

The Bridge Burger

English Beef Burger, Classic Cola BBQ Brisket, Jack Cheese, Bacon, Russian Dressing

The Vegan Burger

Vegan Patty, Mozzarella, Onion Relish, Brioche Bun

Beef & Bacon Dog

Beef Frank, Smoked Streaky Bacon, Provolone Cheese, Beer Onions, Chipotle Relish

ON THE WING CHICKEN

Chelsea Fried Chicken Burger

Buttermilk Chicken, House Ranch Dressing, Jack Cheese, Green Onions, Siracha Mayo

Chicken Strips & Chips

Breaded chicken breast strips with chips and BBQ sauce

CFC Express pre-order app:

Pre order for more choice, discounts and to avoid the peak service times. Visit cfccexpress.co.uk or go to the app store to download the CFC Express app (Android and IOS devices only)

The CFC Express catering pre order app has grown in popularity across the stadium. Simply register your information, pre-order and pay by card from the comfort of your home or office.

Take advantage of the **DISCOUNT** pricing and CFC Express exclusive menu offers on beer, hot drinks and confectionary, to name just a few of the categories that are available to all guests on a match day.

PRE-ORDER 60 to 9 hours prior to match kick-off to access the **EXTENSIVE SUPER MENU** offering the largest selection of food & drink within the English Premier League! Select from a vast range of pies, burgers, vegan, halal, gluten free and dairy free options to ciders, ales, fine wines, spirits and even Champagnes.

Celebrating a special occasion on a match day? For special bespoke packages, get in touch at least a week before the date appsupport@stadiacconnect.com

Our friendly team of match day CFC Express staff are on hand to assist if needed. Disabled customers can have food and drink (excluding alcohol) delivered to their seats. Available to those who sit in either the West Lower or East Lower North front row.



FAST TRACK TOKENS

We sell fast track beer and food tokens within the concourse areas, from most bars and from our promotion staff. A single token costs £5.70 or 4 tokens cost £21. Redeem your tokens at any of the token collection points and exchange for any 1 item on the menu.

Tokens are only valid for the specific match day.

Alcohol service stops five minutes before kick-off and resumes ten minutes before the half-time period until play commences. Gates open approximately 2 hours before kick-off. Catering services are committed to the responsible service of alcoholic beverages and operate a Challenge 25 policy.

FAST TRACK TOKENS

MATCHDAY PROGRAMME

Packed with exclusive interviews, pictures and all the information you need for a matchday here at Stamford Bridge, the matchday programme is the perfect souvenir for any supporter. Programmes can be purchased from many vendors around the stadium and the Megastores, and is priced at **£3.50**.

CHELSEA FC MATCHDAY BETTING

This season we will have match day betting kiosks situated around Stamford Bridge for fans to place bets prior to kick off.

- Supporters may collect their winnings in the following ways:
- In cash at future home fixtures by presenting their coupon at any betting kiosk inside the stadium
- Via BACS transfer through BD Stadia by visiting **claimmybet.co.uk/payment**
- Via post by sending their coupon to the late pay department address on the reverse of the coupon

LOST PROPERTY

Any property found within the stadium after the match will be made available on the next working day. Please contact us on **0371 811 1955 (UK)** or **0044 207 386 9373 (International)** or by email **enquiries@chelseafc.com**.

FEEDBACK

Providing excellent customer service is important to all our staff and is exactly what you should expect to receive. Once you have visited us please let us know your feedback either by emailing **supporter.services@chelseafc.com** or by sending a letter by post to:

Supporter Services
Chelsea Football Club
Stamford Bridge
Fulham Road
London
SW6 1HS

EMERGENCY CONTACT WRISTBANDS FOR FAMILIES

Emergency contact wristbands for families visiting Stamford Bridge.

A new initiative has been launched at Stamford Bridge for a specially designed children's wristband that will assist if families become separated or children become lost. It will also be introduced at Kingsmeadow, the home venue for Chelsea Women games.

The voluntary scheme will allow parents/carers to complete emergency contact details on the inside of the wristband which will assist club staff in reuniting families quickly and safely.

The wristbands will be available on site on both matchdays and non-matchdays and can be collected from various venues at the stadiums. They are only usable for that day's visit.

STAMFORD BRIDGE HISTORY

Stamford Bridge's capacity now stands at **40,267**, having been completely transformed from its early days as an athletics stadium, prior to our foundation in 1905.

Built in a huge oval shape, the stadium has undergone considerable reconstruction in the last 25 years, with only the old Shed wall remaining from the original structure. It can be seen outside the Megastore and ticket office. In the 1990s, the Shed End and North Stand were both renovated and turned into all-seater areas alongside the huge East Stand, which opened in 1974, while the modern West Stand was completed in 2001.

CONTACT US

Chelsea Football Club
Stamford Bridge
Fulham Road
London
SW6 1HS

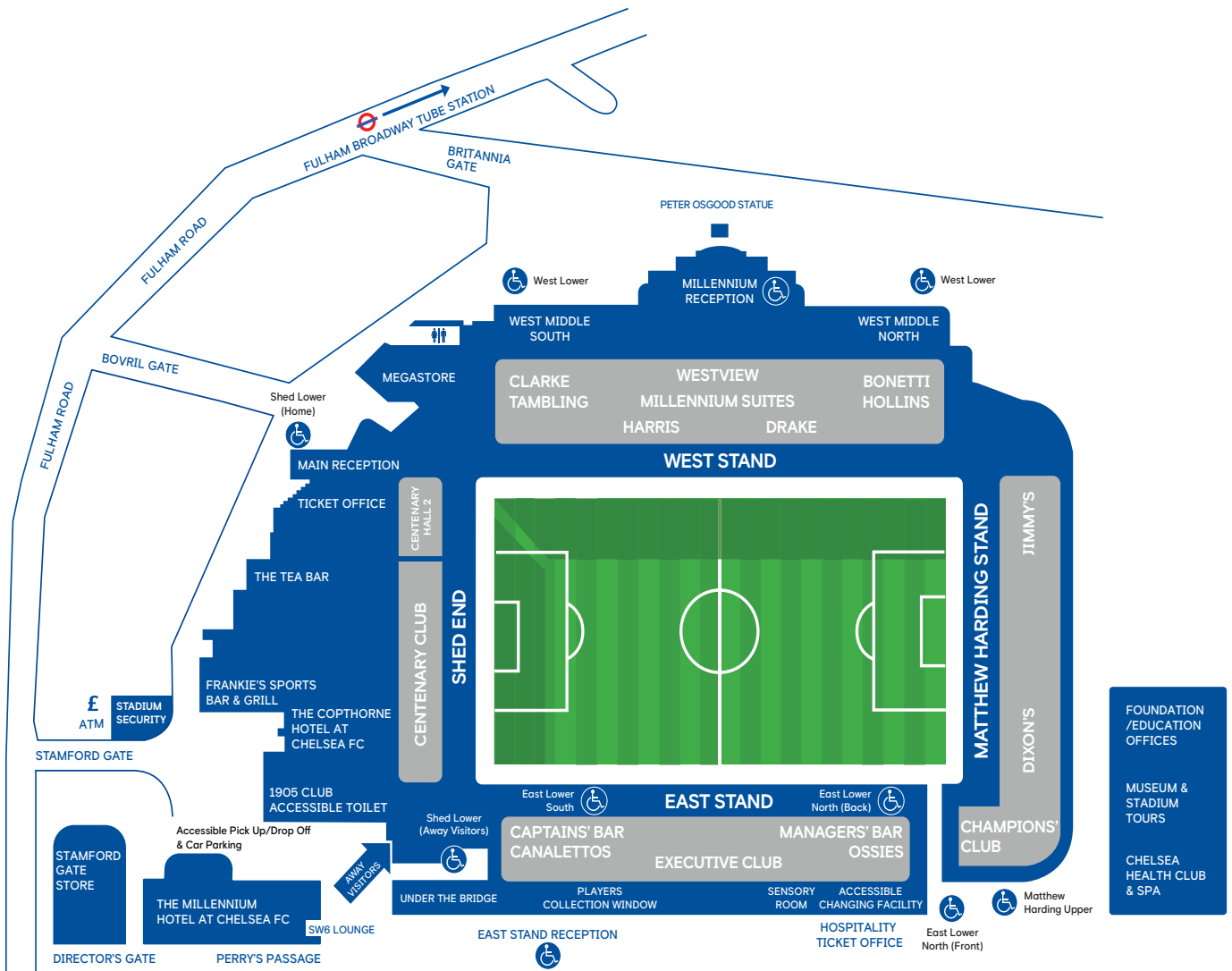
General Enquires: 0371 811 1955

International number: 0044 207 386 9373

Email: enquiries@chelseafc.com



STAMFORD BRIDGE MAP



For more information about hospitality at Chelsea please visit chelseafc.com/clubchelsea

chelseafc.com



**THE PRIDE
OF LONDON**