



UNIVERSAL MUSIC GROUP

Important Information

Forward-Looking Statements

This presentation contains statements that constitute forward-looking statements relating to the business, financial performance and results of Universal Music Group N.V. (the "Company" or "UMG") and the industry in which the Company operates. Such forward-looking statements may be identified by the use of words such as "expectation", "belief", "estimate", "plan", "target", or "forecast" and similar expressions or the negative thereof; or by the forward-looking nature of discussions of strategy, plans or intentions; or by their context. Although UMG believes that such forward-looking statements are based on reasonable assumptions, they are not guarantees of future performance. Actual results may differ materially from such forward-looking statements as a result of a number of risks and uncertainties, many of which are related to factors that are outside UMG's control, including, but not limited to, UMG's inability to compete successfully and to identify, attract, sign and retain successful recording artists and songwriters, failure of streaming and subscription adoption or revenue to grow or to grow less rapidly than anticipated, UMG's reliance on digital service providers, UMG's inability to execute its business strategy, the global nature of UMG's operations, UMG's inability to protect its intellectual property and against piracy, UMG's inability to attract and retain key personnel, changes in laws and regulations and the other risks that are described in the 2023 Annual Report. Accordingly, UMG cautions readers against placing undue reliance on such forward-looking statements. Such forward-looking statements, whether as a result of new information, future events or otherwise.

The forward-looking statements in this presentation may include target, goal, hypothetical or estimated results, projections and other comparable phrases and concepts which are hypothetical in nature and are shown for illustrative, informational purposes only. Except as otherwise specifically stated, these forward-looking statements are not intended to forecast or predict future events, but rather to show the hypothetical estimates calculated using the specific assumptions presented herein. They do not reflect any actual results, which may differ materially. These forward-looking statements have been made for illustrative, informational purposes only, and may not materialize. No representation or warranty is made as to the reasonableness of the assumptions made or that all assumptions used in calculating the target, goal, hypothetical or estimated results or projections may have a material impact on the target, goal, hypothetical or estimated results or projections presented. Target, goal, hypothetical or estimated results or projections may not materialize.

Presentation

The financial information included in this presentation is unaudited. The 2023/2022/2021 financial information included in this presentation contains only part of the 2023/2022/2021 financial statements which are included in the 2023/2022/2021 Annual Reports and available on our website at investors.universalmusic.com/reports.

This presentation is not, and shall not be construed, as an offer to purchase or sell, or the solicitation of an offer to purchase or sell any securities of UMG. This presentation may not be distributed, referenced, quoted or linked by website, in whole or in part, except as agreed to in writing by UMG.

Non-IFRS measures

This presentation includes certain alternative performance measures which are not defined in IFRS issued by the International Accounting Standards Board as endorsed by the EU. The descriptions of these alternative performance measures and reconciliations of non-IFRS to IFRS measures are included in the 2023 Annual Report which is available on our website at investors.universalmusic.com/reports.

Market and industry data

The Company obtained market data used in this presentation from internal surveys, reports and studies, where appropriate, as well as market research, publicly available information and industry publications.

Capital Markets Day

Sir Lucian Grainge CBE Chairman & Chief Executive Officer



UNIVERSAL MUSIC GROUP













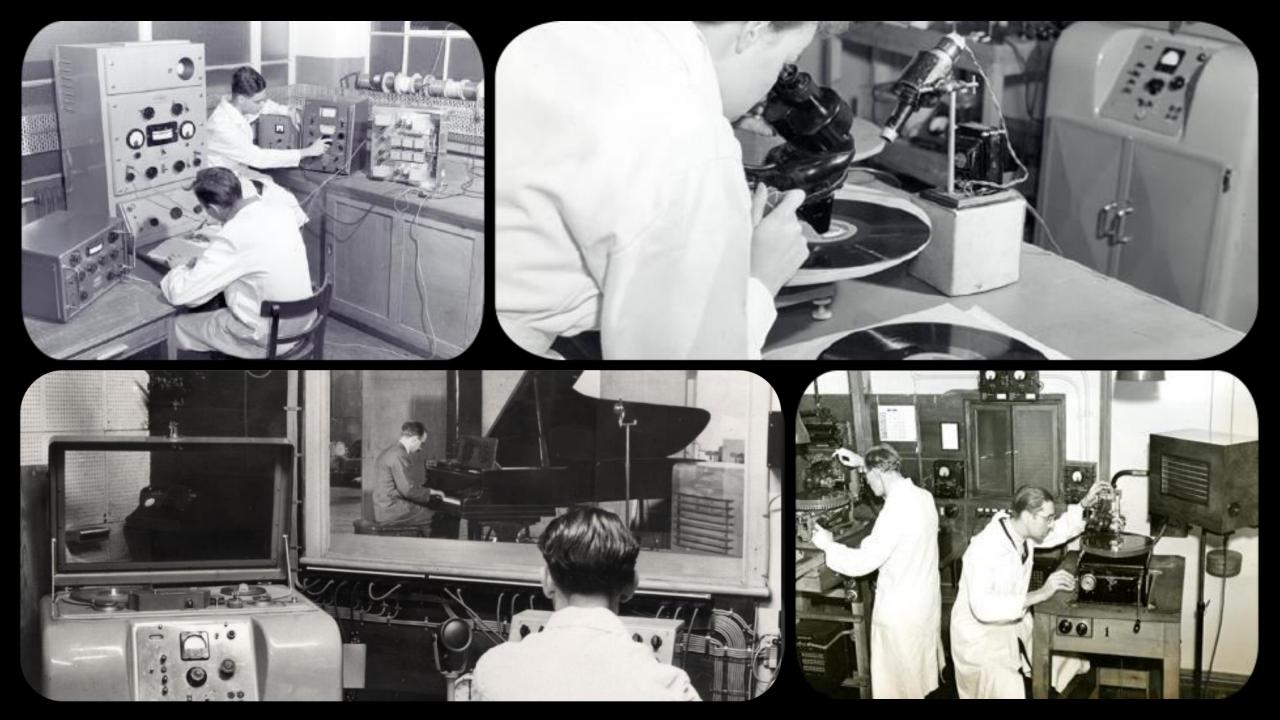


















Fact #2

Streaming is a quantum leap forward in music access and monetization

Superfandom will accelerate music industry economics



Music is Universal



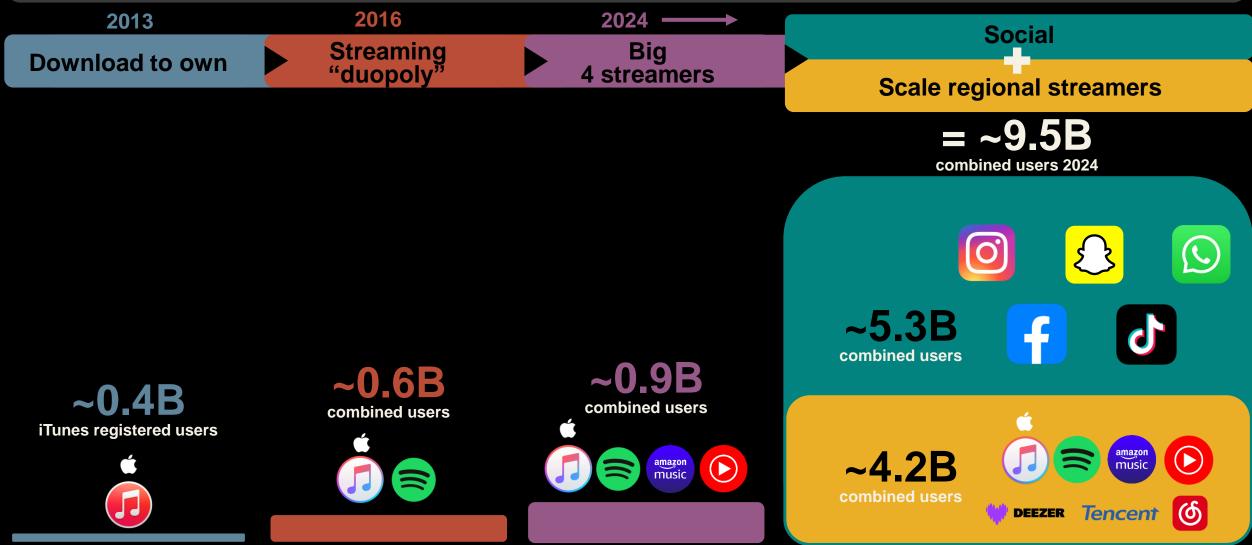
Streaming is a quantum leap forward in music access and monetization

The Value **Proposition of** Streaming Is Extraordinary...

Improve:



Our Music Powers an Expanding Number of Platforms



Note: "MAU" = "Monthly Active User", "DAP" = "Daily Active People", "DAU" = "Daily Active User"

Source: iTunes registered users (CNN, 2013), Apple Music subscribers and Spotify users (Business of Apps, 2016), Spotify MAUs (Q2 2024 Report), Apple Music and Amazon Music paid subscribers (Business of Apps, 2024), YouTube Music subscribers (YouTube Press Release, 2024), Paid subscribers + Ad supported users (MIDiA, 2024), Meta DAP (Q2 2024 Report), Snap DAUs (Q2 2024 Report), TikTok MAUs (Business of Apps, 2024)

Music Subscriber Growth Outlook Historically Underestimated





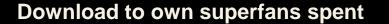


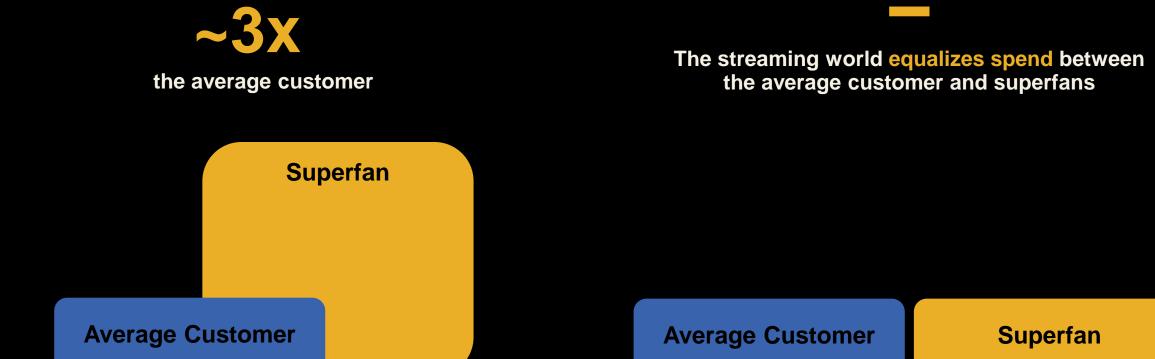
Superfandom will accelerate music industry economics

In the 60s-90s, "Super Fan" Passion Was Evident at Midnight on Release Day as Fans Waited in Long Lines



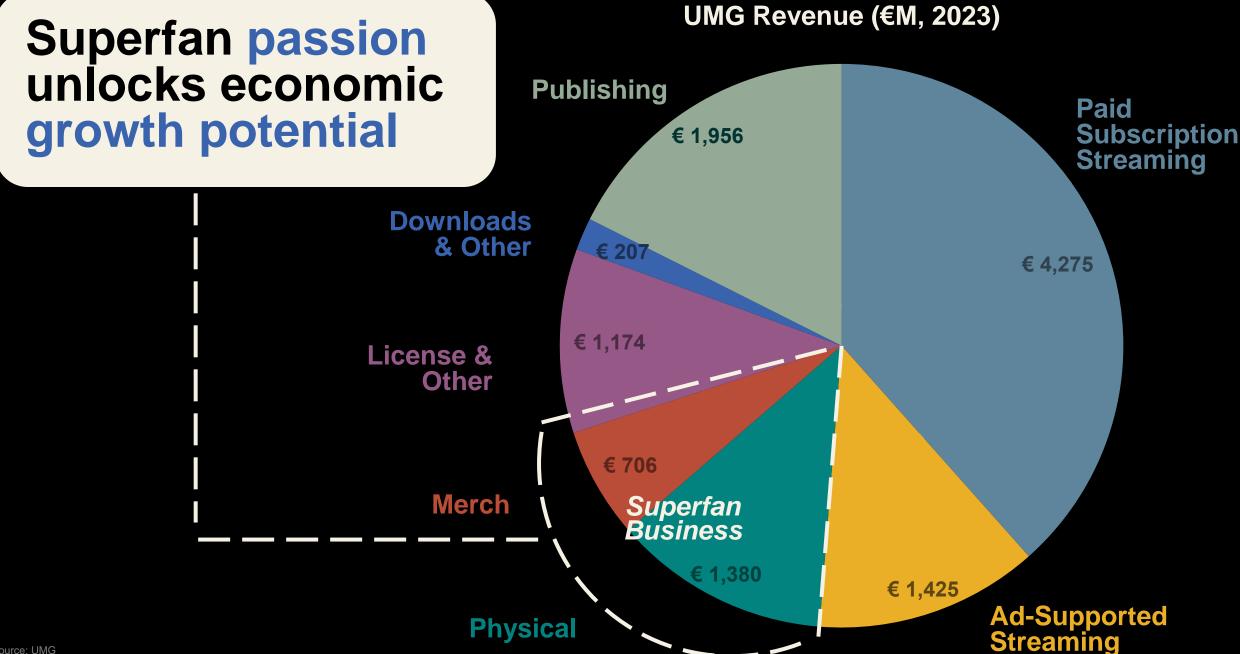
Streaming and Subscription Have Equalized Fan Spending for Core Music Consumption





User spend, 2014

User spend, 2024





UVE 19 FROM INGLEWOOD JUNE 19 4PM PT LIVESTREAM

14 @

BORN PINK

ENTER FOR ACHANCE TO MEET ANITTA IN MADRID FOR THE BAILE FUNK EXPERIENCE



RACEY MUSGRAVES

We are innovating and developing products and experiences to give superfans more opportunities to engage



FUNNEL CAKE MIX

UMUSIC HOTELS







Music is Universal

Music Is Fundamental to the Human Experience

3+ hours of listening per day

~60%+ listeners actively choose which songs they listen to

~7 different methods of engagement with music

Å

Source: IFPI "Engaging with Music" Report (2023)

Music Is Influential

Of the Top 20 Global Influencers:

10 Musicians

7/10

5 Media personalities

Athletes

1 Actor

Note: Influencer ranking based on # of Instagram, X, TikTok, and YouTube followers as of August 2024 Source: Instagram, X, TikTok, YouTube

Unique Ability to Identify and Sign the World's Best Artists and Songwriters

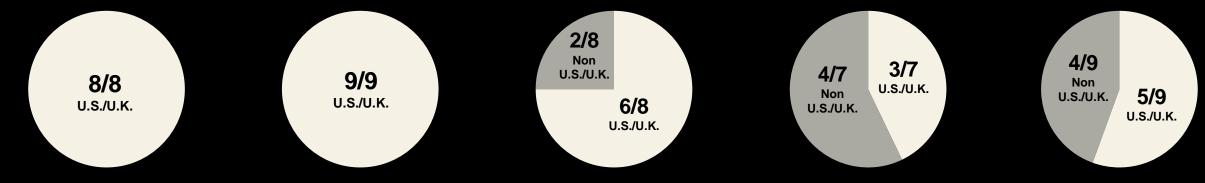


UMG Is Consistently Home to the World's Best-Selling Recording Artists

Top 10 Global Artists ('19-'23)



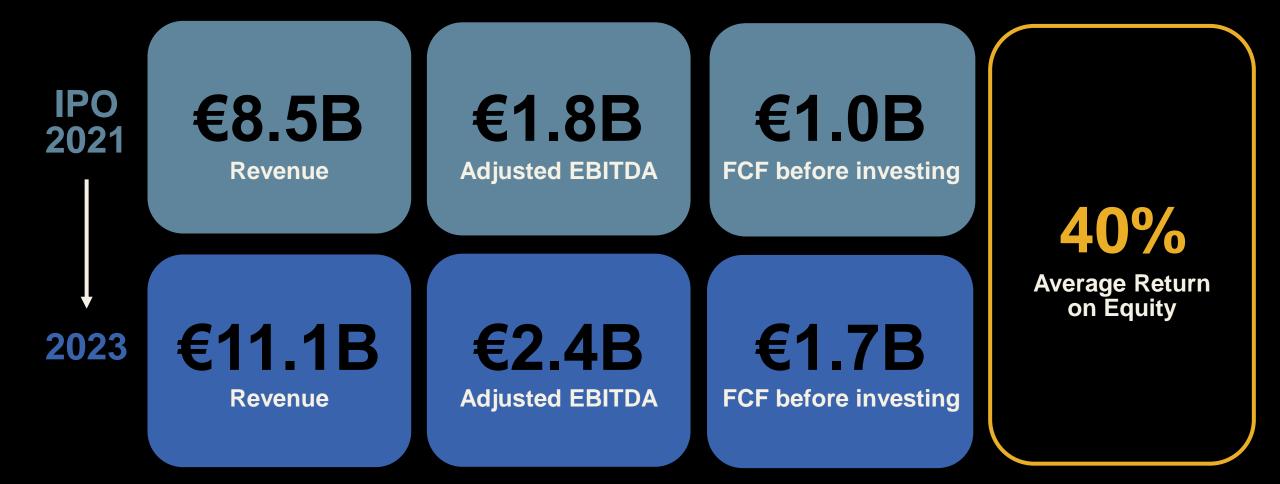
Of UMG's Top 10 Global Artists, U.S./U.K. vs. Non-U.S./U.K.



Source: IFPI Global Charts ('19-'23)



Strong Track Record of Success



Note: Historical financials are as reported Source: UMG



Market Outlook & Innovation

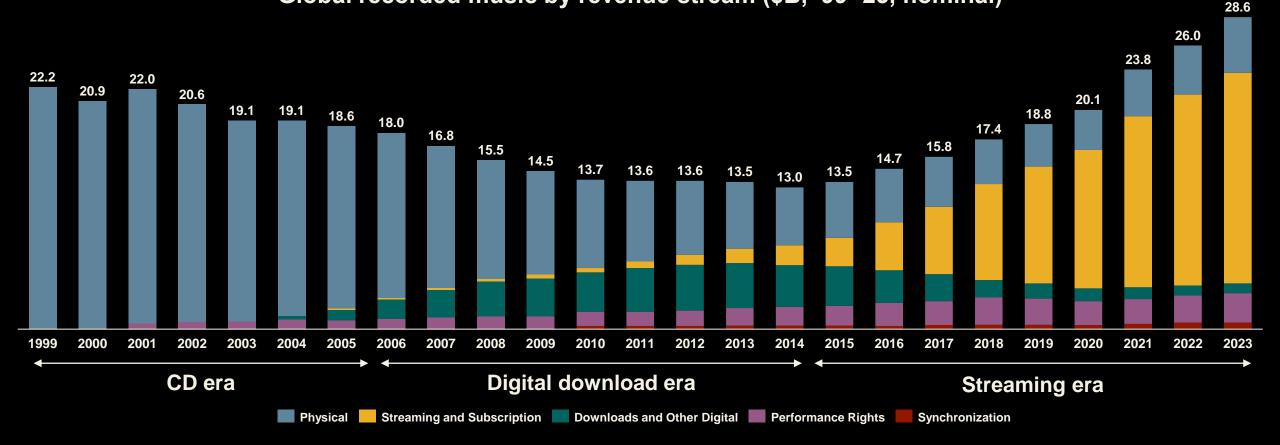
Boyd Muir EVP, President of Operations & Chief Financial Officer



UNIVERSAL MUSIC GROUP

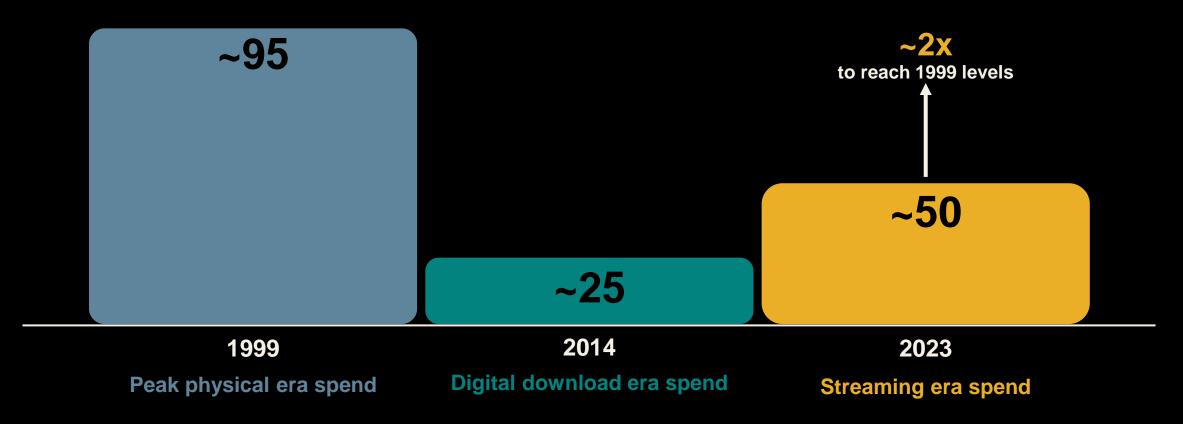
The Music Industry Has Experienced a Return to Growth, Driven Primarily by Streaming

Global recorded music by revenue stream (\$B, '99-'23, nominal)



Runway for Future Growth; Spending Is ~50% of Peak Levels

US recorded music inflation-adjusted revenue per capita (\$, indexed to 2023)



Music Industry Growth Will Be Propelled by Streaming, Superfandom and Ecosystem Expansion

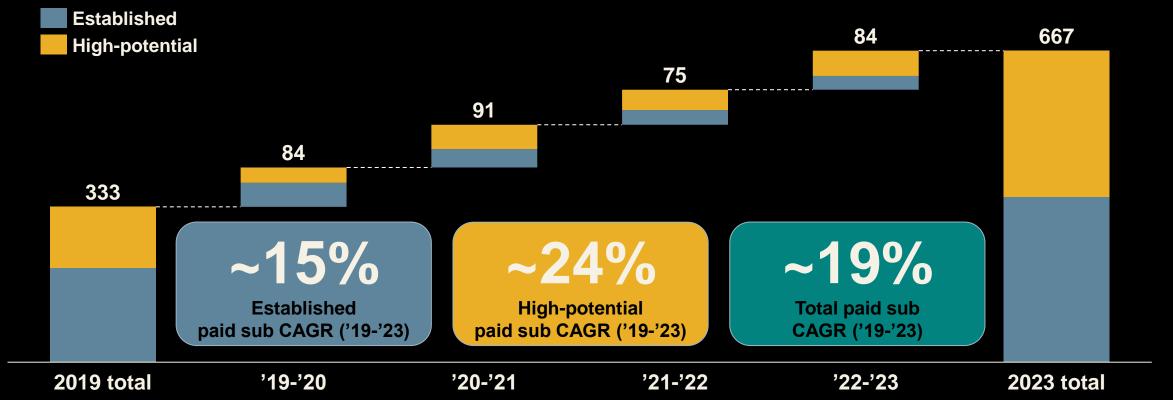
Driving Growth in Streaming

Unlocking Superfandom

Powering a Broader Ecosystem

Subscriber Growth in Both Established and High-Potential Markets

Paid subscribers, established and high-potential markets (M, '19-'23)



Note: Paid subscribers defined as users who have signed up for a streaming platform (including music streaming services, e.g., Spotify and fitness platforms, e.g., Peloton) with full access to the service's music catalog, including free trials which still yield income for the record label. Established markets include Australia, Austria, Baltics, Belgium, Canada, Croatia, Czechia, Denmark, Finland, France, Germany, Greece, Hong Kong, Iceland, Ireland, Israel, Italy, Japan, Netherlands, New Zealand, Norway, Portugal, Singapore, Slovakia, South Korea, Spain, Sweden, Switzerland, Taiwan, US, UK; High-potential markets include Argentina, Bolivia, Brazil, Bulgaria, Chile, China, Colombia, Ecuador, Hungary, India, Indonesia, Malaysia, Mexico, Nigeria, Paraguay, Peru, Philippines, Poland, Romania, South Africa, Thailand, Turkey, Uruguay, Vietnam, Other MENA, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other South Asia, Other East Asia and Pacific Source: IFPI, UMG

Established and High-Potential Markets Have Significant Headroom for Subscriber Growth

50% **High-potential** 42% 38% 30% 23% 22% 13% 13% 10% 3% 1% 1% 1% Sweden USA UK Remaining Brazil China India Indonesia Nigeria Remaining France Japan Italy established highpotential

Paid music subscriber penetration rate (2023)

Established

Note: Penetration calculated as the share of paid subscribers out of total population. Established markets include Australia, Austria, Baltics, Belgium, Canada, Croatia, Czechia, Denmark, Finland, France, Germany, Greece, Hong Kong, Iceland, Ireland, Israel, Italy, Japan, Netherlands, New Zealand, Norway, Portugal, Singapore, Slovakia, South Korea, Spain, Sweden, Switzerland, Taiwan, US, UK; High-potential markets include Argentina, Bolivia, Brazil, Bulgaria, Chile, China, Colombia, Ecuador, Hungary, India, Indonesia, Malaysia, Mexico, Nigeria, Paraguay, Peru, Philippines, Poland, Romania, South Africa, Thailand, Turkey, Uruguay, Vietnam, Other MENA, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other South Asia, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other South Asia, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other South Asia, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other South Asia, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other N. America / LatAm / Caribbean, Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other Sub-Saharan Africa, Other Europe (Serbia, Slovenia), Other Sub-Sa

Source: IFPI, World Bank, UMG

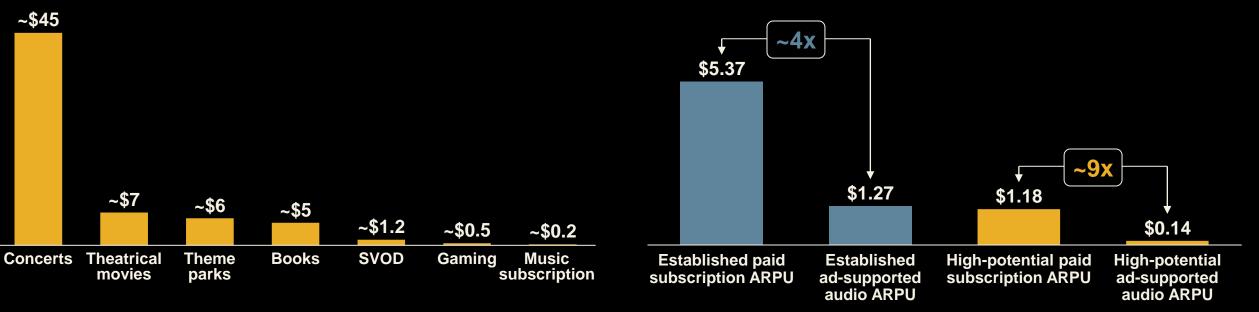
Music Streaming Is Significantly Under-Monetized

Subscription music is a very low-cost form of entertainment

Cost per consumption hour (\$, 2023)

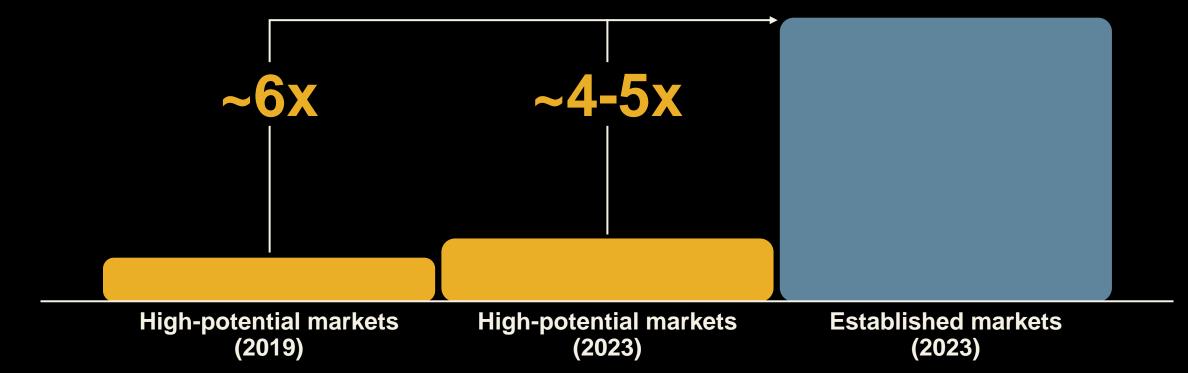


Paid subscription vs. ad-supported audio revenue per user (gross, monthly, 2023)



High-Potential Market Subscribers Have Meaningful Contribution to Subscription Revenue Growth

Paid streaming monthly trade ARPU



Note: Monthly trade ARPU refers to the industry-wide revenue that is solely collected by record labels, attributable per user. Established markets include Australia, Austria, Baltics, Belgium, Canada, Croatia, Czechia, Denmark, Finland, France, Germany, Greece, Hong Kong, Iceland, Ireland, Israel, Italy, Japan, Netherlands, New Zealand, Norway, Portugal, Singapore, Slovakia, South Korea, Spain, Sweden, Switzerland, Taiwan, US, UK; High-potential markets include Argentina, Bolivia, Brazil, Bulgaria, Caribbean, Central America, Chile, China, Colombia, Ecuador, Hungary, India, Indonesia, Malaysia, Middle East & Northern Africa, Mexico, Nigeria, Paraguay, Peru, Philippines, Poland, Romania, South Africa, Thailand, Turkey, Uruguay, Vietnam Source: IFPI, UMG

Growth Will Be Balanced Across Both Subscriber Growth and Improved Monetization

8-10%

Paid subscription revenue CAGR through 2028

Subscriber Penetration

- Demographic tailwinds in established markets (late adoption, streaming habit persistence over time)
- Technology and streaming adoption in highpotential markets
- Streaming innovation and value enhancement
- Migration from ad-supported tiers to subscription

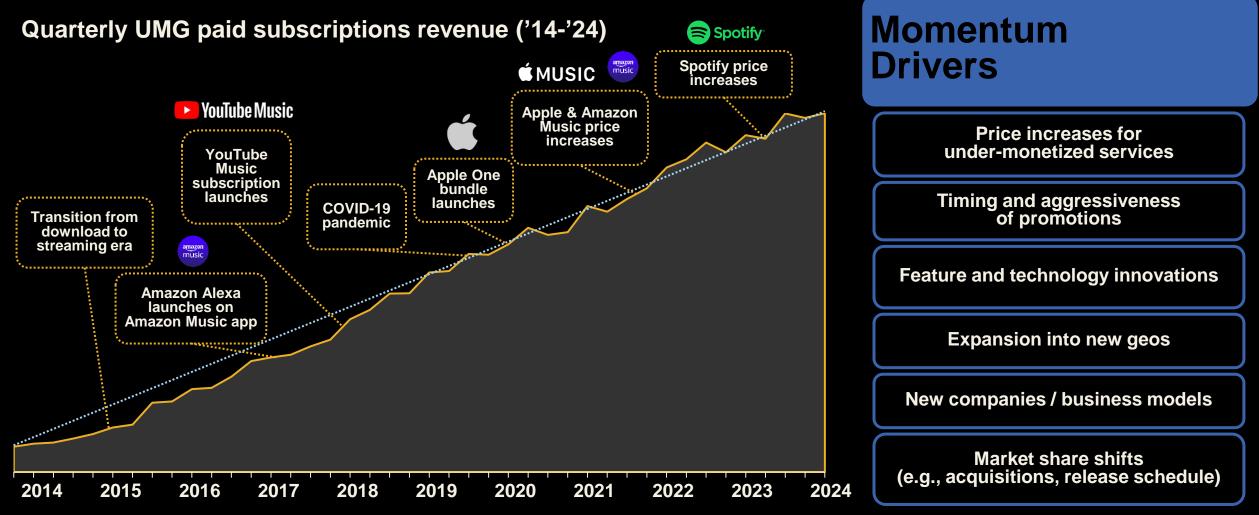
Improved Monetization

- Price increases in line with consumer value and inflation
- Super-premium tier with enhanced artist / fan engagement
- Better monetization of ad-supported tiers and family plans

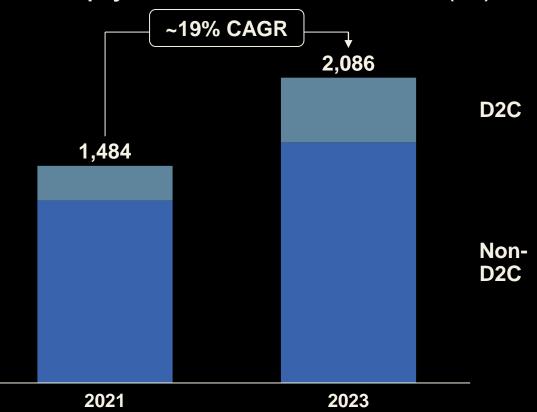
UMG benefits as the most significant music rights holder partnering with DSPs to bring innovation to life

Note: Slide has been updated to replace "ARPU Growth" by "Improved Monetization" for clarification purposes Source: UMG

Subscription Revenue Has Consistently Grown, With Modest "Event" Driven Changes in Momentum



Accelerating Superfan Monetization and Building a Scaled, Complementary Business to Streaming



UMG physical and merchandise revenue (€M)

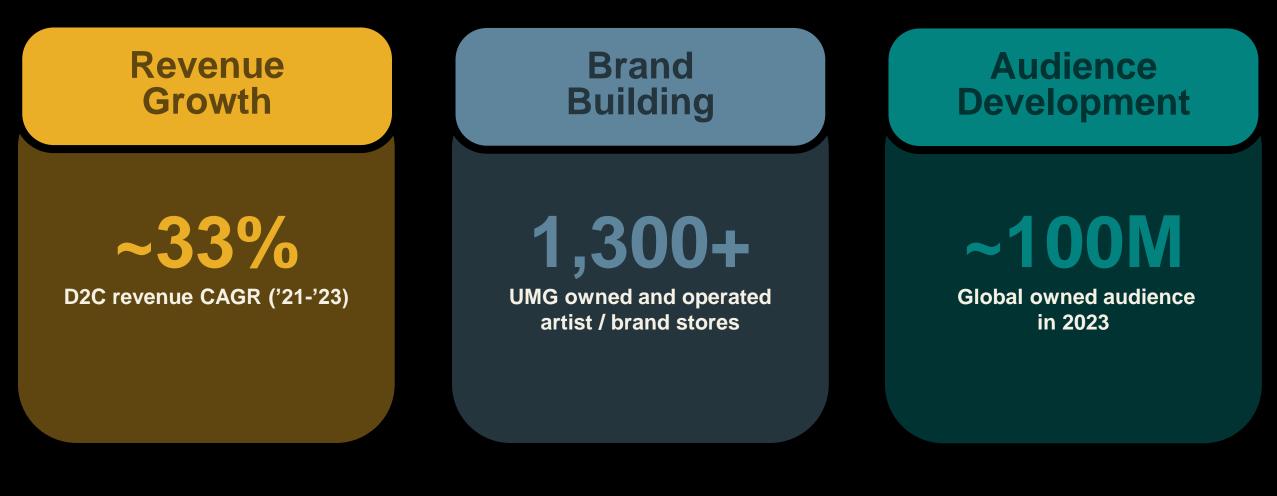
Developing premium music and merchandise collectibles

Creating innovative superfan experiences

Expanding our D2C capabilities (customer data, supply chain)

Note: Historical financials and growth CAGRs are as reported Source: UMG

Superfan Monetization Increasingly Driven by D2C Capabilities



Note: Historical financials and growth CAGRs are at moving FX. Owned audiences are fans who have consented to receive marketing messages; other customers have not consented to receive marketing messages Source: UMG

Market Outlook & Innovation

Gabi Lopes SVP, Global Insight



UNIVERSAL MUSIC GROUP

UMG's Unique Research and Insights Capabilities

Global Insight Team

The most extensive in-house research program in the music industry

Deep understanding of consumer behavior across the ecosystem Uniquely positioned to inform future market trends Global coverage reaches over 100,000 consumers yearly

Competitive Advantages

Genre and geographic priorities

Artist-centric strategy

Superfan opportunities

Subscription ecosystem and partner dynamics

Substantial Headroom for Subscriber Penetration Around the Globe

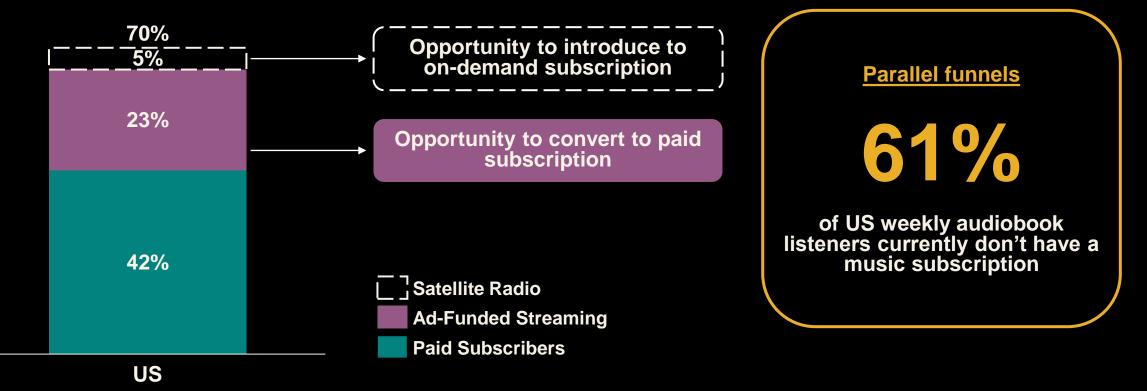


Our Research Indicates There Are ~220M Additional Subscribers Already in the Consideration Set

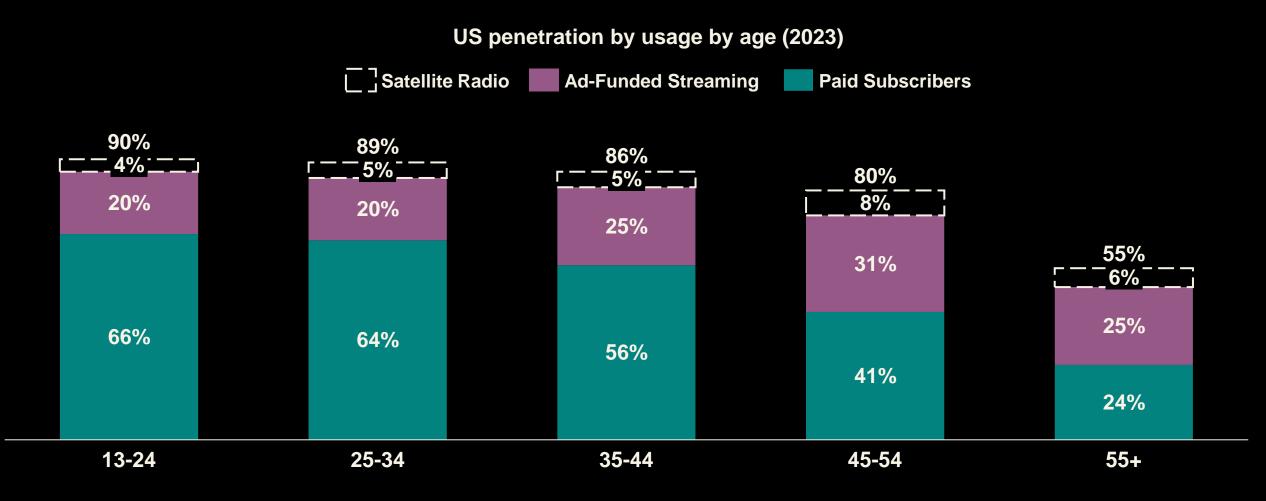


Expanding Adoption of Streaming Provides Significant Headroom for Growth

US penetration by usage (2023)



Opportunity to Convert Non-Subscribers Across All Demographics



Subscriber Growth in Established Markets Will Continue as Young Users Age and Retain Streaming Behavior

В

Adoption increases as younger cohorts enter the market

Organic increase in penetration as users age up and carry on their behaviors

∼13M
under 13s in the US

US paid subscription penetration by age

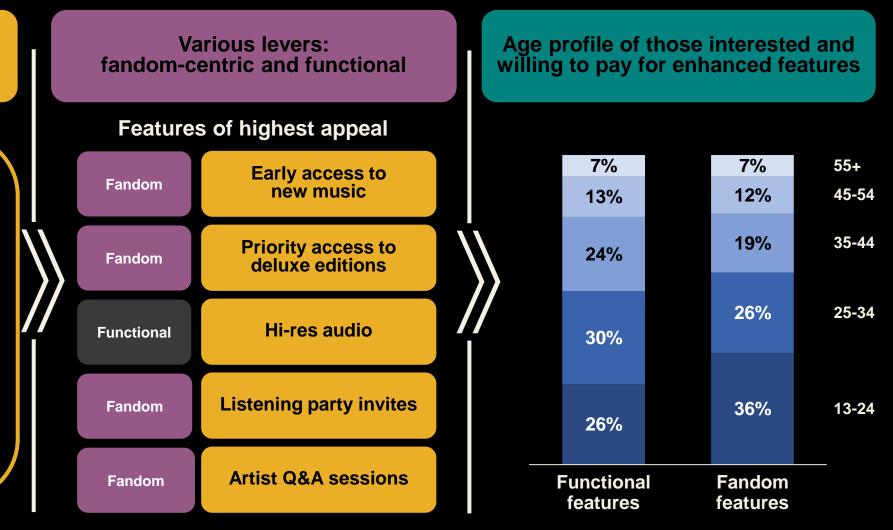
aging into the ecosystem in the next 5 years

Development of a Super-Premium Tier Represents Significant Opportunity

Meaningful proportion of paid subscribers interested in an enhanced offer

20%

of existing subscribers are willing to pay extra for an enhanced subscription tier



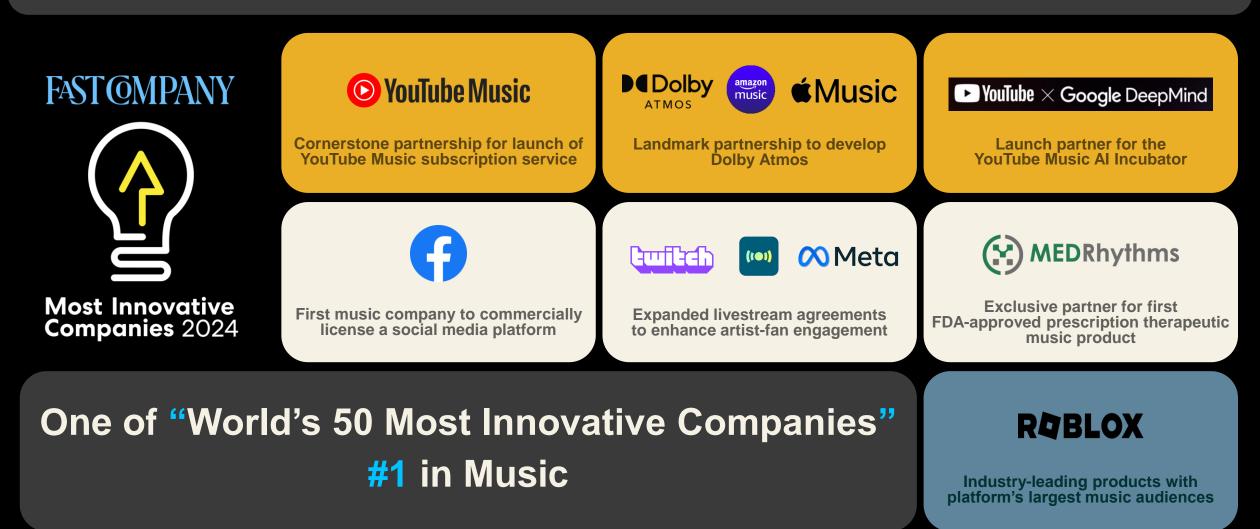
Market Outlook & Innovation

Michael Nash EVP, Chief Digital Officer



UNIVERSAL MUSIC GROUP

UMG's Innovation Promotes Industry Growth and Development



Propelling Market Through Artist-Centric Initiatives

Artist-Centric Phase 1: Model Innovation

Collaborative development and implementation of artist-centric models Embedding artist-centric principles across services landscape







Artist-Centric Phase 2: Product Innovation



Super-premium tier

Deluxe version of Spotify Enhanced user control Higher-quality audio New features forthcoming



Tencent

Super VIP tier

Holistic listening experience Priority access to digital albums Live event tickets Online karaoke services



Source: UMG, Spotify, Tencent

SVOD Market Development Supports Opportunity for Music Subscription Growth, Monetization and Innovation

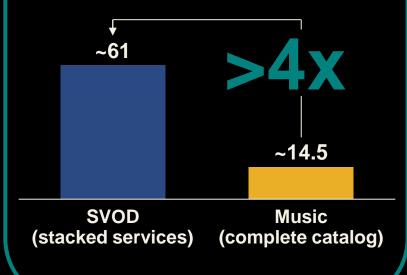
SVOD has already surpassed **1** B individual subscribers

individual subscribers

in 2024

SVOD household monetization is >4X that of music

> Avg. US monthly household subscription spend (\$)



SVOD evolution demonstrates innovation potential

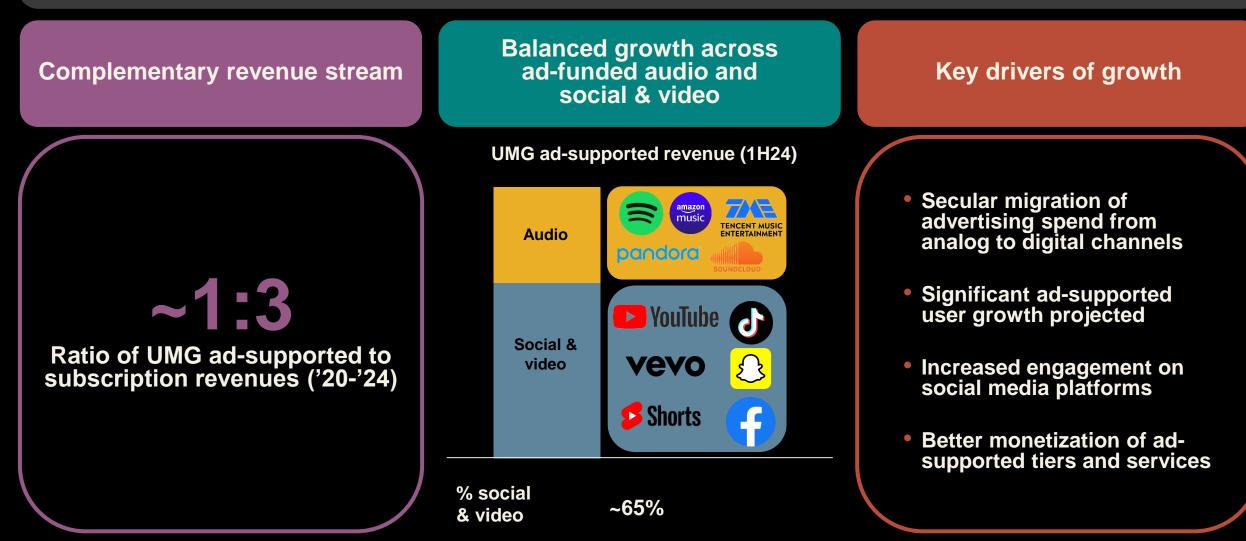
 Market segmentation and product tiering

 Enhanced premium features

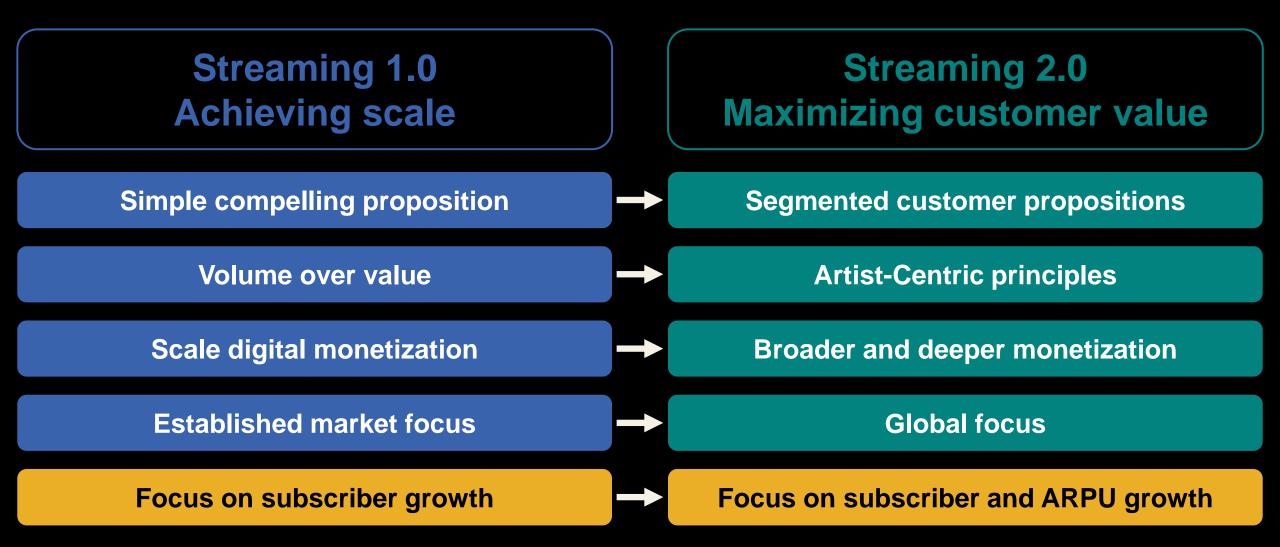
 Improved account-sharing management

Note: Average household spend includes single-family households. Music spend includes Spotify (including Duo and Family Plans), Apple Music, Amazon Music Unlimited, YouTube Music and Pandora Source: SVOD subscribers (MIDiA, 2024), US household SVOD spend (Deloitte, 2024), Spotify, Apple Music, Amazon Music, YouTube Music, Pandora, UMG

Ad-Supported Revenues Fortified by Social & Video Complement Subscription



Streaming 2.0: Next Era of Streaming Growth



Rapidly Expanding Superfan Monetization by Developing Innovative New Products and Experiences for Fans

Physical Collectibles Premium Live **Digital** Merchandise **Experiences** BAPE STA™LOW LIVE INGLEWOO STARBON LIVESTREA THE ROLLING STONES ABBA lovage

Monetizing Superfans by Delivering Personalized Experiences

Rolling Stones Virtual Store

Zedd x Roblox Beat Galaxy



Exclusive virtual merchandise

Game featuring lead single "Lucky"





Music Powers an Expanding Ecosystem



Amplifying and Protecting Our Artists on Social Media

∧ Meta

Renewal of landmark agreement pioneered in 2017

Broadened scope to incorporate WhatsApp

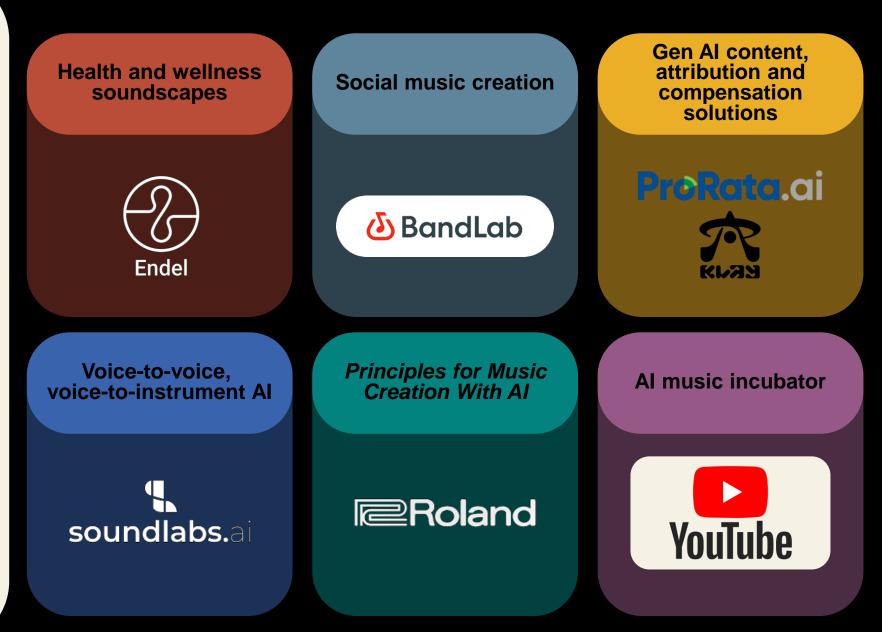
Significant Gen Al safeguards

Multi-dimensional agreement with enhanced monetization and eCommerce integration Development and deployment of artist-centric tools and major marketing programs Strategic collaboration on AI principles and industryleading Gen AI protections

Expanded agreement builds on companies' long-standing collaborative partnership Improved commercial opportunities and innovative marketing activations Commitments regarding unauthorized Gen AI content

Embracing Responsible AI to Advance Innovation

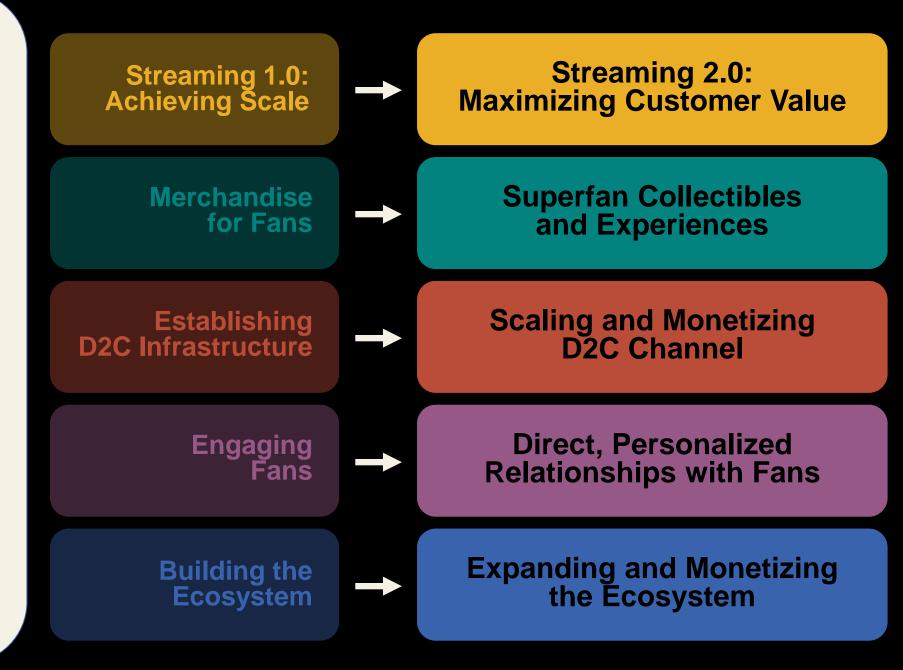
- Enhancing artists' ability to experiment and boost creativity
- Defending artistry and right to fair compensation
- Adapting music to new products and formats



Patented Three AI-Enabled Technologies to Predict Virality and Enhance Our Marketing Capabilities

1 st Patent	Identifies efficiency of a marketing opportunity using AI	<text></text>
2 nd Patent	Analyzes and predicts likelihood of audience engagement	
3 rd Patent	Predicts social media content trends with high likelihood of translatable DSP success	

We're Driving Five Big Shifts



Agenda

Sir Lucian Grainge CBE Company Introduction & Preview of the Day

Boyd Muir, Gabi Lopes & Michael Nash Market Outlook & Innovation

Jody Gerson Universal Music Publishing Group

Monte Lipman & John Janick US Recorded Music Labels

Frank Briegmann Central Europe Recorded Music

Adam Granite High-Potential Markets

Nat Pastor & JT Myers Virgin Music

Boyd Muir Financial Outlook

Sir Lucian Grainge CBE Closing

Universal Music Publishing Group

Jody Gerson Chairman & Chief Executive Officer Marc Cimino Chief Operating Officer JW Beekman Chief Financial Officer



UNIVERSAL MUSIC GROUP

UMPG Is a Global Leader in Music Publishing



UNIVERSAL MUSIC PUBLISHING GROUP 9 of the Top 10 Spotify Global Albums of 2023

3 of the **TOP 5** Billboard Hot 100 Songwriters of 2023

11 of the **TOP 15** Spotify Artists are UMPG songwriters*

48 Offices in 40

Offices in 40 countries providing global coverage

850+

Total employees North America ~370 Europe ~310 Asia-Pacific ~120 Latin America ~60 ~5M

Owned and administered songs

Notes: *As of September 2024; all other numbers as of July 27, 2024 Source: Spotify, Billboard, UMG

UMPG Represents a World-Class Catalog Filled With **Recognizable and Enduring Songs**



Like a Rolling Stone



Sweet Home Alabama



I Will Survive



Respect



California Dreamin'



These Boots Are Made for Walkin'



You Are So Beautiful



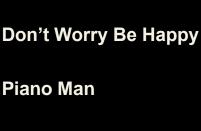
Don't You (Forget About Me)



Soul Man



Man In the Mirror



West Side Story

1.5%

Ain't No Sunshine

Your Song

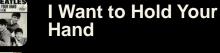




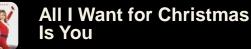
Purple Rain

Knockin' On Heaven's Door





Blowin' in the Wind



Good Vibrations



1

S.

ORN TO BE WIL

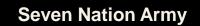
6

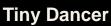


American Girl

Born To Be Wild

White Christmas





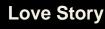


Livin' On A Prayer



Staying Alive





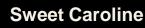
Every Breath You Take

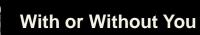


Welcome To The Jungle

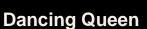


Hotel California

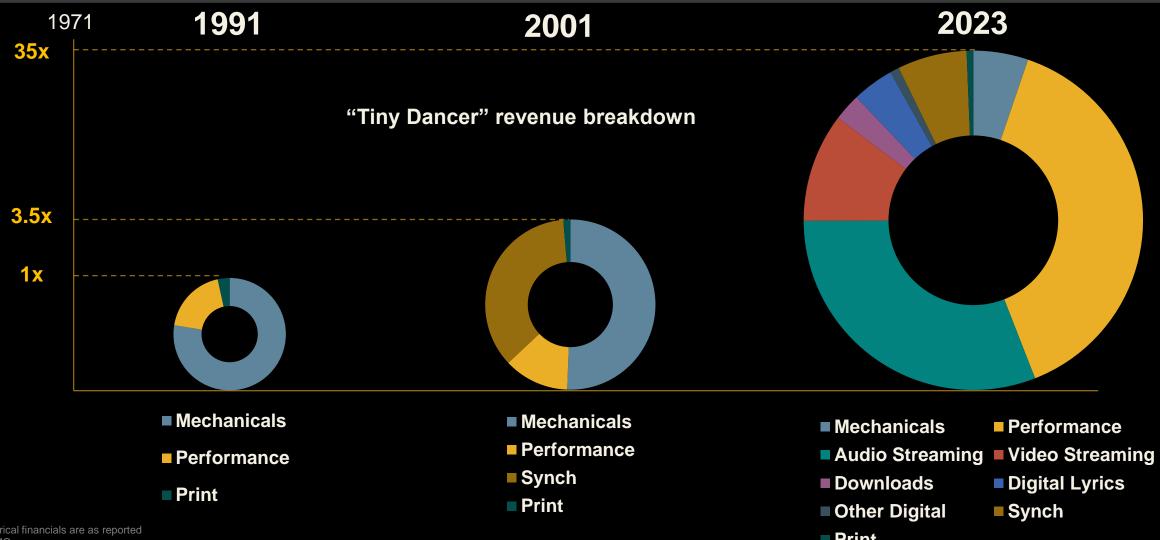








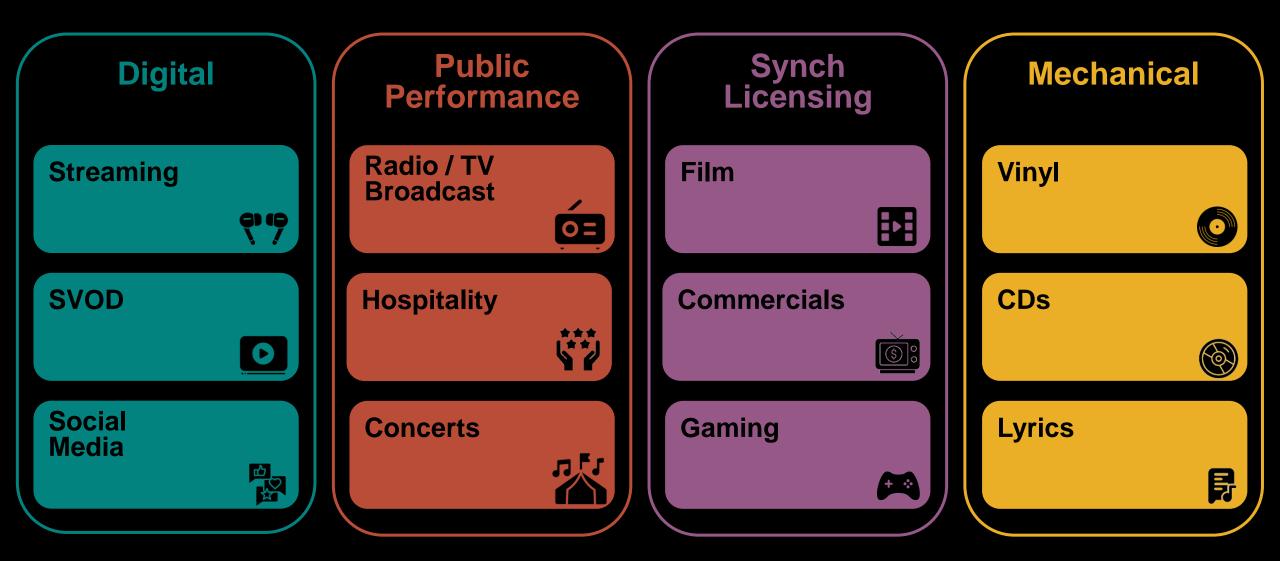
We Innovate and Diversify How Songs Generate Revenue



Note: Historical financials are as reported Source: UMG

Print

UMPG Maximizes Revenue Across Many Different Rights Categories

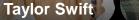


Our Songs Are Everywhere, Our People Are Everywhere



UMPG Songwriters Signed to UMG Labels







Ariana Grande



Tupac



Metallica









ABBA

Elton John











Lil Baby



Bon Jovi

Billie Eilish



Ice Spice



Neil Diamond



Mumford & Sons



Carin Leon



Kendrick Lamar



Florence + **The Machine**



The Beach Boys



Dadju



Selena Gomez



Lana Del Rev



U2



Gracie Abrams

UMPG Songwriters Signed to Non-UMG Labels







Harry Styles





Jack White



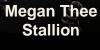


Fred again..





Alejandro Sanz





Justin Timberlake



Steve Lacy **Baby Keem**



Van Halen



Mariah Carey



A\$AP Rocky









Elvis Presley





Billy Joel



Bob Dylan



Bad Bunny



Maren Morris



Gloria Estefan









Don Henley Chili Peppers



R.E.M.



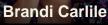


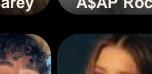
Luke Combs





Eurythmics

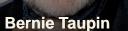




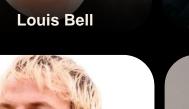


UMPG Songwriters / Producers Contribute to Global Hits









Kid Harpoon



Metro Boomin

Daytrip



Mark Ronson



Melanie Fontana

Nicholas Britell









Nija Charles





Benny Blanco

Steve Mac

Omer Fed



We Invest in the Songwriters and Markets of the Future

We help songwriters create iconic songs through curated Writers' Camps

Global K-Pop Camp



"Inside UMPG's Unlikely K-Pop Hit Factory"



Bridging the gap between American country music and regional Mexican music

UMPG China x She Is The Music

UMPG Nashville x

Mexico Writers'

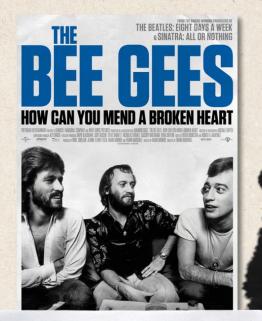
Camp



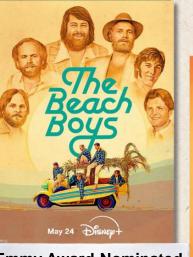
Promoting equality, inclusivity, and opportunity for women in music in China

UMPG Creates Value for Our Songwriters and Partners





Emmy Award-Winner



Emmy Award-Nominated

EXPANDING OUR IP





SCREENPLAY BY JAMES MANGOLD AND JAY COCKS Directed by JAMES MANGOLD

ONLY IN THEATERS DECEMBER 25 SEARCHLIGHT





Emmy Award-Nominated

MAY 20 MOX

We Generate High Top and Bottom-Line Growth

UMPG Growth Drivers

Diversified portfolio of verticals, rights types and geographies

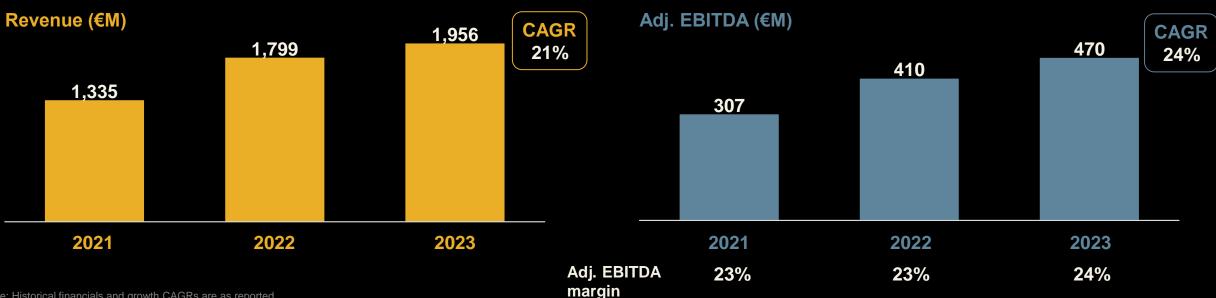
Commercial Music

Subscription, Streaming, Public Performance, Synch, Lyrics Film & TV Studios Public Performance and SVOD

Production Music Advertising, Film and TV clients

Operating Leverage and Economies of Scale

UMPG historical performance (€M)



Note: Historical financials and growth CAGRs are as reported Source: UMG

REPUBLIC Corps

Monte Lipman Founder & Chairman, REPUBLIC Avery Lipman Founder & Vice Chairman, REPUBLIC Jim Roppo President & Chief Operating Officer, REPUBLIC Corps



Interscope Capitol Labels Group

John Janick Chairman & Chief Executive Officer Steve Berman Vice Chairman Michelle An President & Head of Creative Strategy



Central Europe Recorded Music

Frank Briegmann Chairman & Chief Executive Officer



UMG Is a Leader in **Central Europe** With Strong Local **Repertoire and** Interconnected Teams

85%

Spotify Top 100 represented by majors over the last 3 years

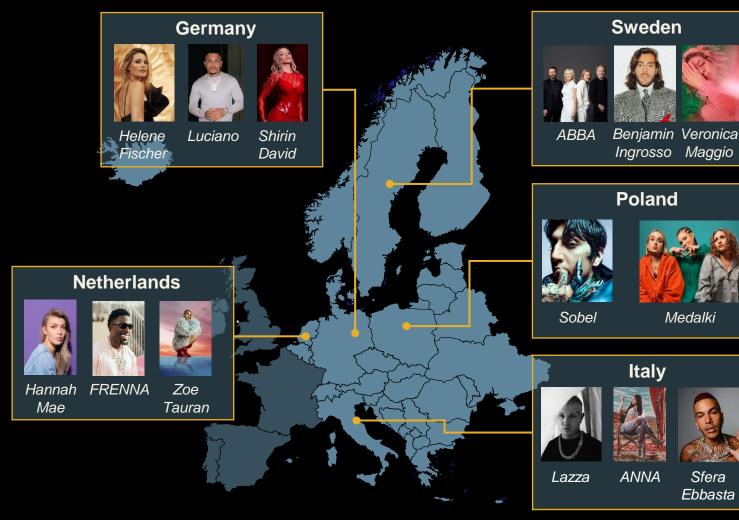


Leading position across Central Europe 35%

Local repertoire revenue share for UMG Central Europe

An Integrated Team of Local Market Experts, Collaborating to Support the Top Artists Across Central Europe

Our roster spans 33 countries in Central Europe



Regional Synergies

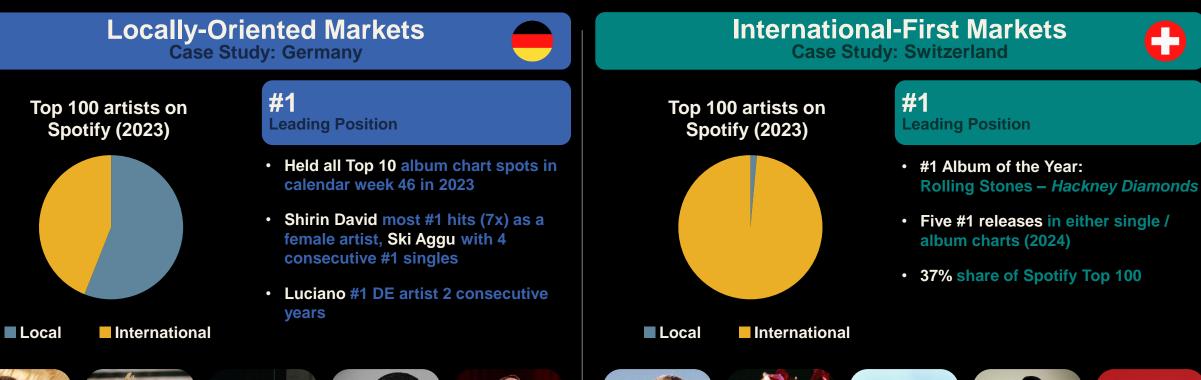
Operational

- D2C regional center of excellence (tech hub, support)
- Joint supply chain
- Best practices shared across regional Finance and Data Analytics

Creative

- Digital and marketing best practices shared across region
- A&R hub for Central Europe

Excel at Catering to Diverse Local Demand









Note: Five #1 releases in Switzerland single / album charts include Eminem, Billie Eilish, Taylor Swift, Bon Jovi and Mark Knopfler Source: Spotify, UMG, GfK Entertainment







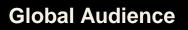


Combining Deep Local Knowledge and Leading Local Repertoire With Scale to Build Local and Global Superstars





Local Audience



Billie Eilish (USA)

#1 album in 15+ Central European markets Superfan event and revival of "Billie spot" in Berlin Live radio on air album premiere

Sfera Ebbasta (Italy)

214x Platinum

123x Gold

#1 streamed artist on Spotify Italy

#1 streamed album ever in Wk1 Italy

Select Dance Artists

Felix Jaehn (Germany)

#1 single in 55 countries

Meduza (Italy)

EURO '24 anthem

Topic (Germany)

117x Platinum in 23 countries

Case Study: Germany Billie Eilish "Spot" and Fan Event Lead to Always-On Activation



Billie Eilish at her spot – a "temple" for superfans built in 2019

Event promoted on nationwide TV and radio with >60M reach

Exclusive fan event via D2C campaign in Berlin

OUP



50M+ impressions through invited creators

Flagship interview and Q&A with leading TV and podcast host

Enhancing the Artist-Superfan Relationship Through Innovation

ABBA is one of UMG's most legendary artists



~400M albums sold worldwide

1B+ lifetime digital streams in the UK alone

Our partnership extends well beyond music



25+ year partnership spanning recorded music and publishing

New ventures such as Mamma Mia! The Party, ABBA The Museum and ABBA Voyage

Voyage is a first-of-its-kind project



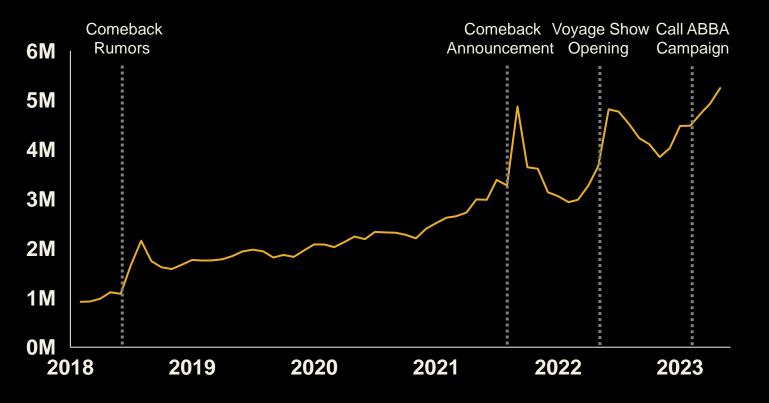
Unique virtual concert format in a custom-built arena

Paired with first studio album release in 40 years

Continuing to Drive Growth Through Superfan Products and Experiences

Voyage helped fuel a 500%+ increase in streams over 5 years

— Avg. Daily Spotify Streams



Note: (*) Global ABBA generated revenues in the period '21-'23, excludes increases from digital or physical revenue Source: UMG

64%

of listeners below age 34, 55% of overall growth coming from this age group

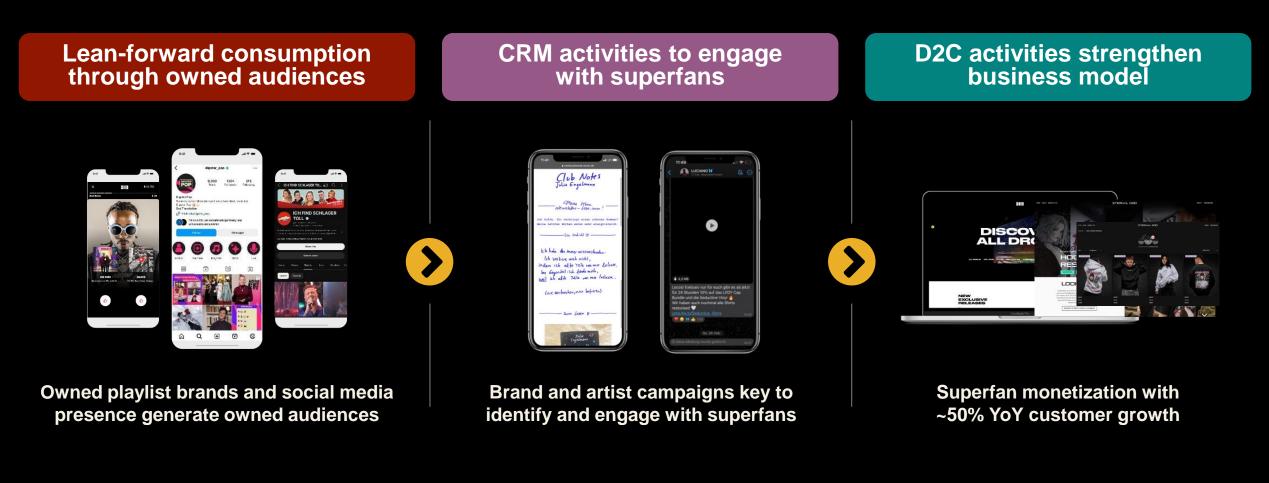
+1,189% growth in ABBA's followers across main

social media platforms

+566%

growth in superfan revenue through enhanced touchpoints for fans^{*}

Building an Owned Audience to Expand Our Business



Well-Positioned to Continue Driving Growth in the Region

Local high-performer

Overall #1 with a strong and growing local frontline

Culturally diverse

Thriving on working with a diverse artist and fan base

Innovative

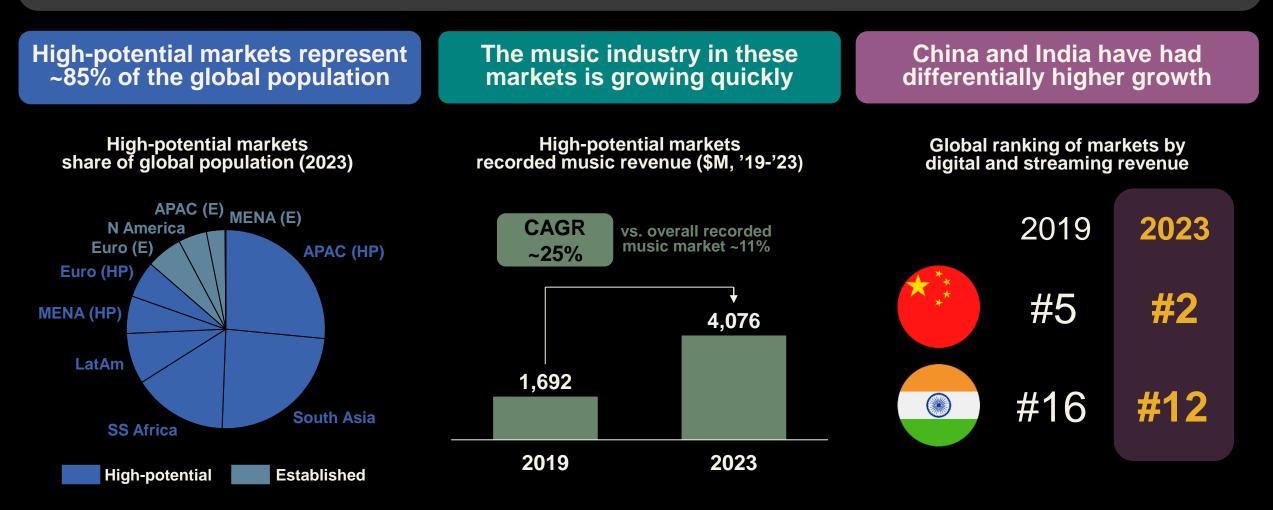
Diversifying through new formats and owned audiences

High-Potential Markets

Adam Granite EVP, Market Development



High-Potential Markets Represent a Significant Opportunity for UMG



Note: High-potential APAC includes China, Indonesia, Philippines, Vietnam, Thailand, Malaysia, and Other East Asia & Pacific. High-potential Europe includes Poland, Romania, Hungary, Bulgaria, and Other Europe. High-potential MENA includes Turkey and Other MENA Other MENA

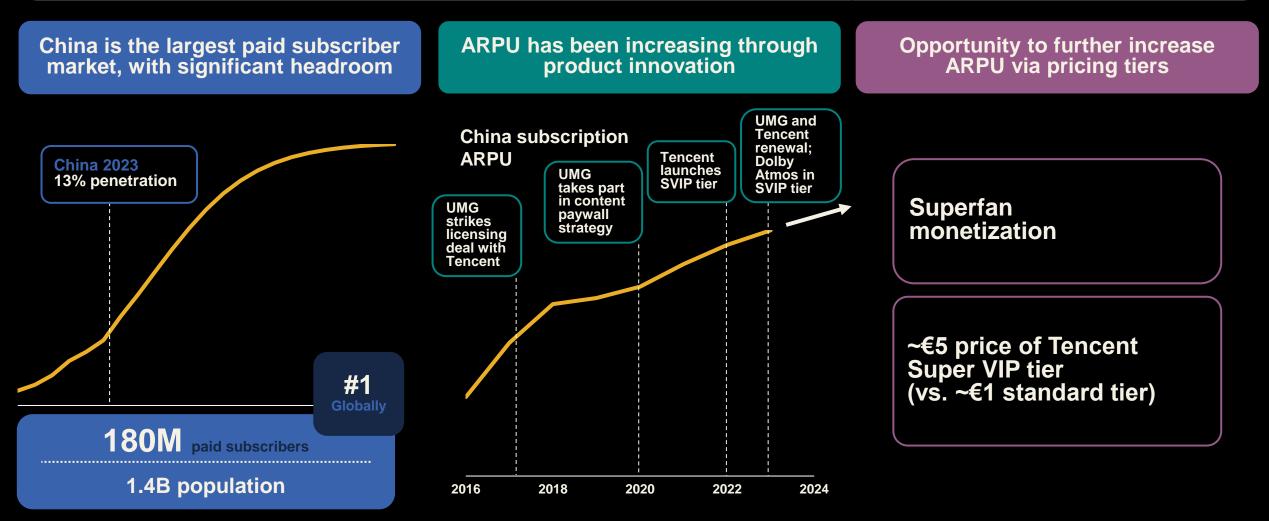
Source: IFPI, World Bank, UMG

High-Potential Markets

Timothy Xu Chairman & Chief Executive Officer, Greater China



China: Significant Runway for Further Penetration and ARPU Growth



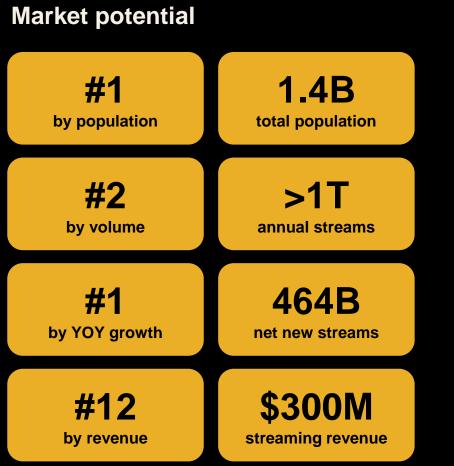
Note: S-curve is illustrative. ARPU timeline illustrates MiDiA monthly subscriber trade ARPU Source: MIDiA, Tencent, World Bank, Music Business Worldwide, UMG

High-Potential Markets

Devraj Sanyal Chairman & Chief Executive Officer, India & South Asia



India: Large Market with Immense Growth Potential



Meaningful ad-supported growth

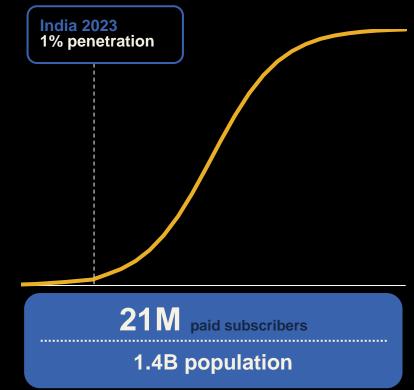
\$200M+ revenue from ad-supported audio in 2023

25X ad-supported audio user growth since 2017

ad-supported audio ARPU since 2017

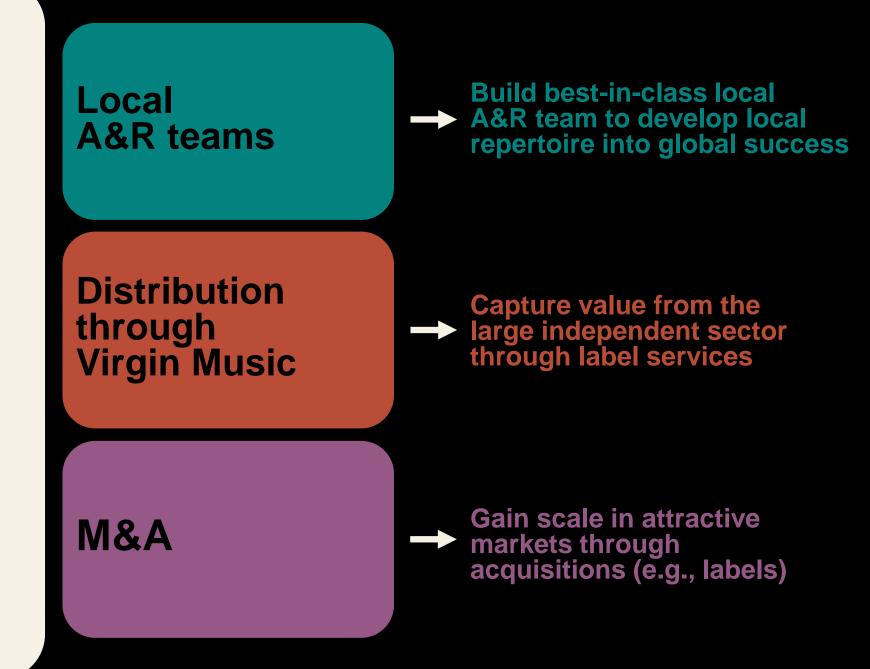
Longer-term subscription opportunity

۲

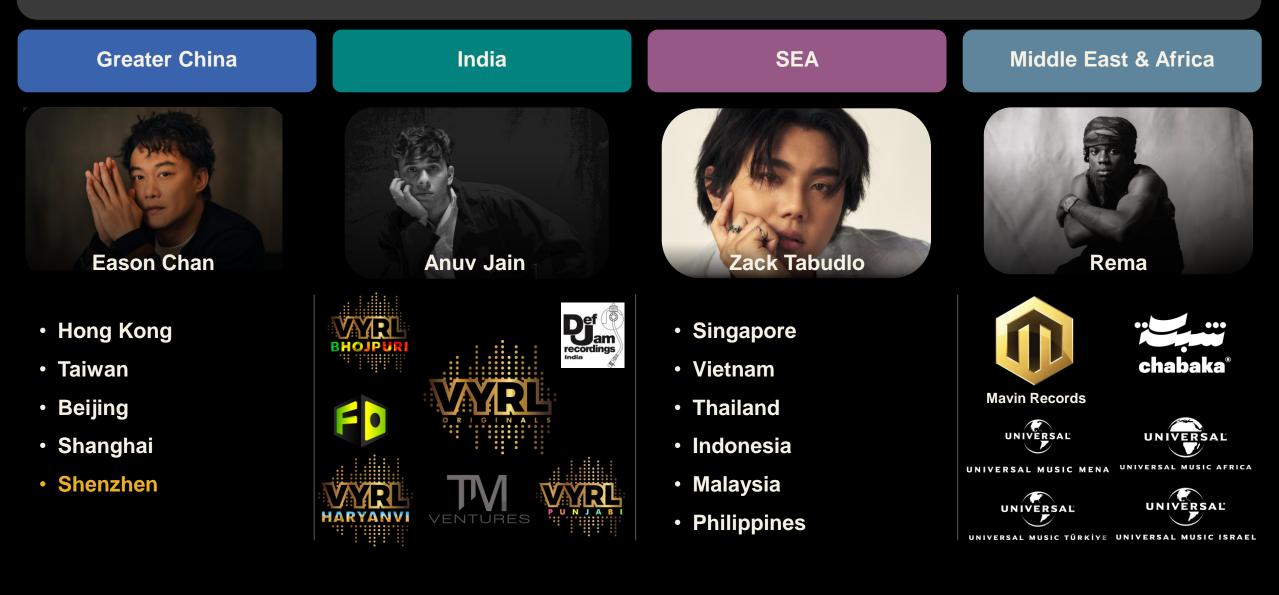


Note: Statistics as of 2023. ARPU figures represent annual gross ARPU. S-curve is illustrative. Subscriber penetration rates may vary across sources due to inclusion of trials and non-music apps Source: IFPI, UMG, World Bank, MIDiA, Luminate

Repeatable, Successful Model to Scale Quickly in High-Potential Markets



UMG In-Market A&R Teams Have Local Expertise to Sign and Develop Talent



Expanding Presence in High-Potential Markets With Attractive Financials

High growth and attractive margins



Revenue CAGR ('21-'23) in high-potential markets

Example markets:

Indonesia

Since 2015 – 8x Revenue Growth, 25x EBIT Growth, 50%+ of Local Top 50 Chart



Attractive margins, largely in-line with established markets

First local release Spotify Top 200

First local release in 2020 – currently represent 24% of Spotify Top 200

50% market share increase since 2018 via local A&R and

M&A (RS Catalog) – on track to become a leader

Note: Historical financials and growth CAGRs are as reported. Country market share data includes physical and digital recorded music revenue Source: UMG, Local Songs Chart, Spotify

Music Is a Global Business

Globalization of music is expanding the TAM for UMG

Turning Local Artists Into Global Superstars

Indie artists and labels view UMG as the best possible partner to achieve global cultural impact and stardom

Our scale and expertise allow us to partner with more labels and immediately drive growth and attractive financial returns

Note: Data from 2023. Afrobeats data from August 2024 Source: Luminate, Spotify, UMG

K-Pop

+90-4B total on-demand global streams from the top 100 K-Pop artists

Latin

+19.4B on-demand audio streams from Latin artists in the US

Afrobeats

+53% 2-year growth in US frontline Afrobeats streams

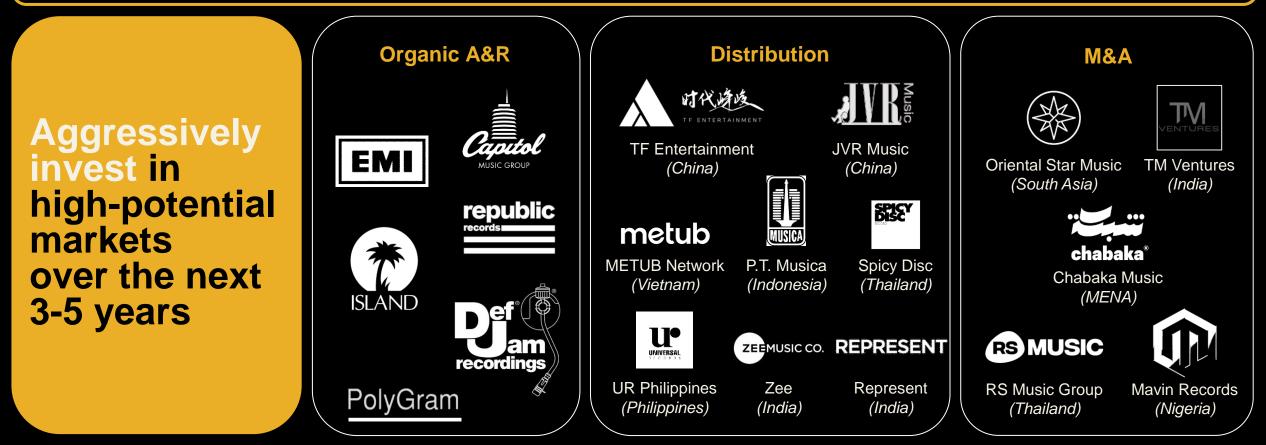
India



growth of Desi repertoire in the US (largest diaspora in the world)

Deploy Model and Playbook Across an Increasing Number of High-Potential Markets

Key High-Potential Investments and Partnerships



Virgin Music

Nat Pastor Co-Chief Executive Officer JT Myers Co-Chief Executive Officer





















Total Pleasure St. Vincent





Our Mission: Support Creative Entrepreneurs to Achieve Global Success



Wicked Game / Primary Wave Chris Isaak







Music VIP Entertainment Grupo Firme



Play DMF Rito Riba

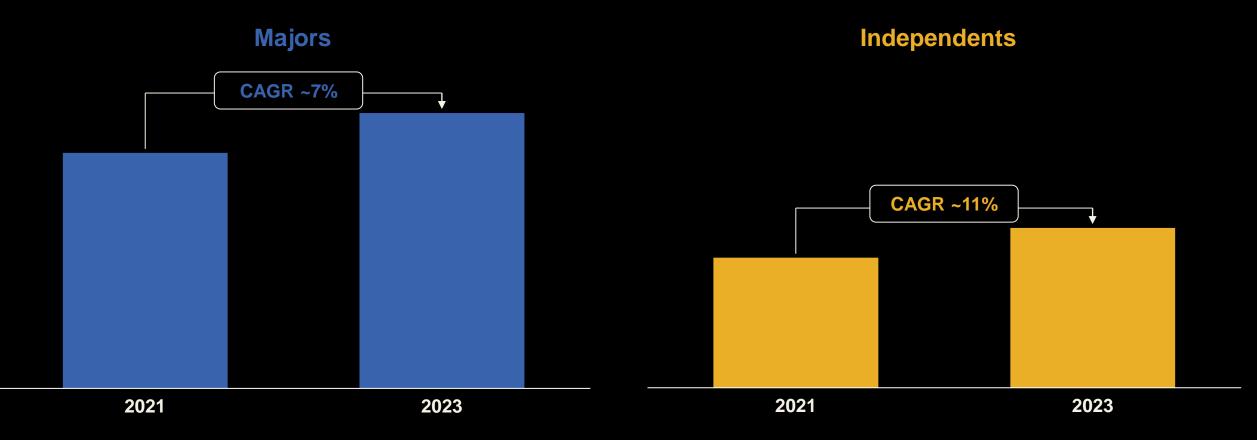


What Is "Independent"?



Independents and Majors Are Complementary Segments That Have Both Participated in Dramatic Industry Growth

Global recorded music revenues ('21-'23)



Virgin Music Is a Leading Provider of Independent Services, Enabling UMG to Participate in Growing Sector

Fully Independent Labels

- Small scale / niche focus
- Identify, sign and develop artists
- Digitally distributing own rosters directly, often with 3rd party physical distribution

Example Labels



Companies



Independent Services

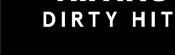
- Premium services (e.g., marketing, financing, promotion, international, royalty reporting)
- Digital and physical distribution for independent partners

Aggregators / Digital Distributors

Digital distribution











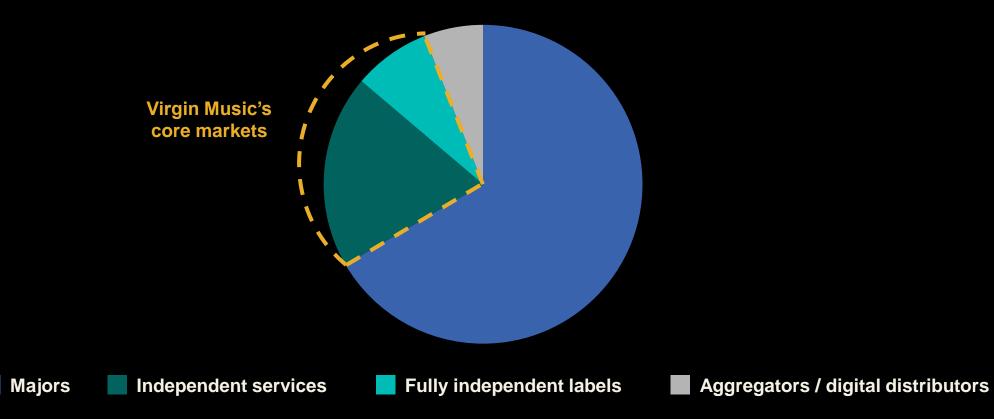
eno





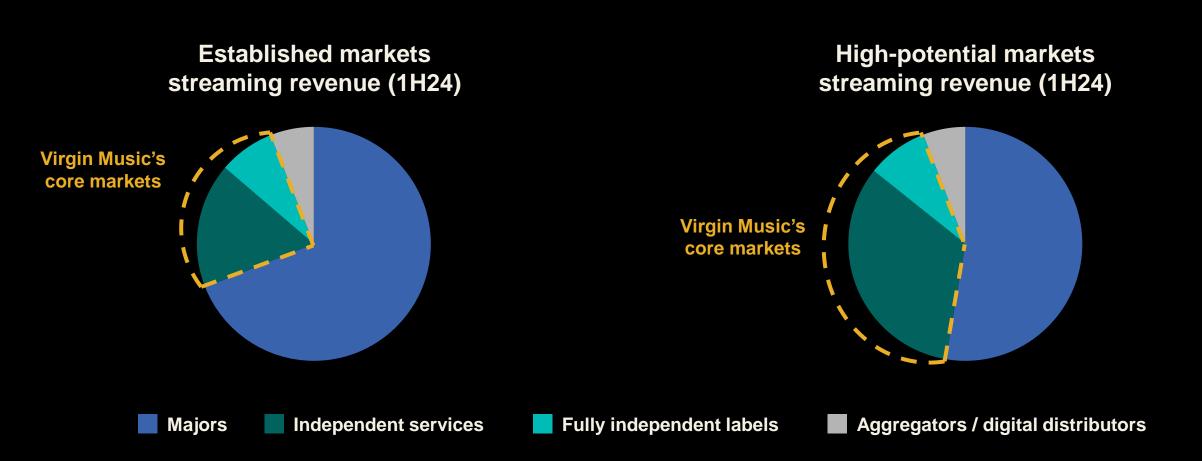
Independent Services Is the Largest Segment of the Global Independent Sector...

Share of global streaming revenue (1H24)



Note: Majors are UMG, Sony, Warner (excluding The Orchard, Virgin, ADA, etc.) Source: UMG

...And Has Higher Representation in High-Potential Markets

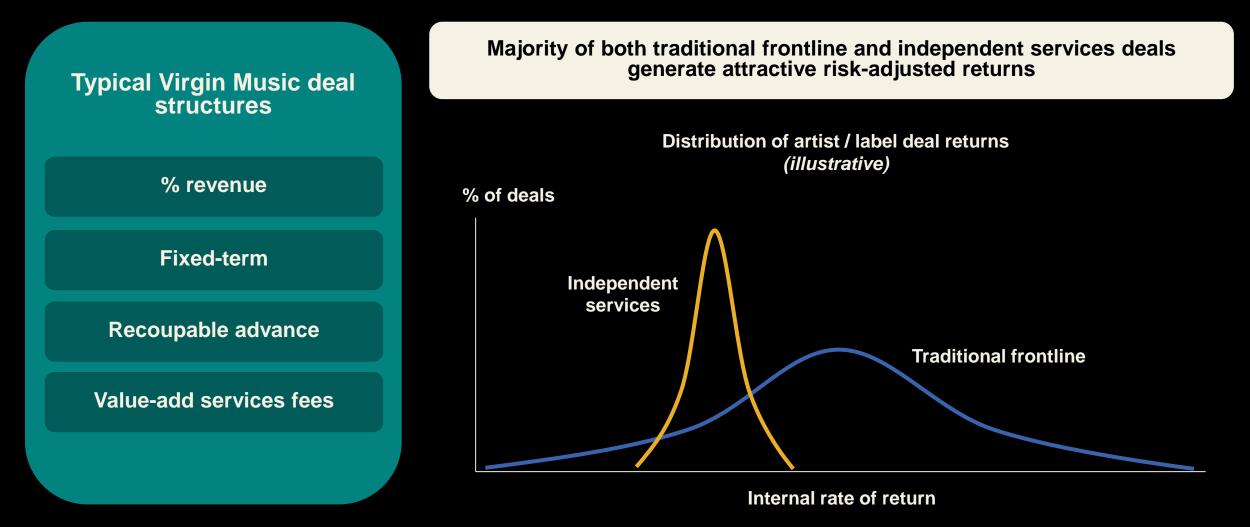


Note: Majors are UMG, Sony, Warner (excluding The Orchard, Virgin, ADA, etc.) Source: UMG

Virgin Music Brings Valuable Capabilities and Economies of Scale to Independents – Beyond Just Distribution



Virgin Music Generates Attractive, Low-Risk Returns by Providing Services to Established Independent Labels



Why Independents Choose Virgin Music

Standalone global infrastructure

Allows independent sector to benefit from scale and resources of world's largest music company

Run by music entrepreneurs

Better understanding of the needs of the independent sector

We are not a label

We are a world-class services organization designed to "wrap around" entrepreneurs' existing structures to deliver their goals

Strategic Importance to UMG

Profitably participate in \$10B TAM

Capital-light way to accelerate growth in high-potential markets with a large independent sector

Pipeline to entrepreneurial talent

Virgin Music Provides Best-in-Class Services to Creative Entrepreneurs

Mavin Records

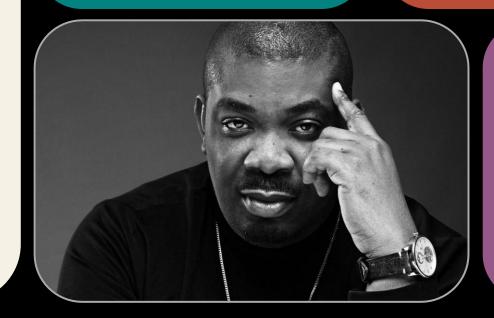


Context

- Well-regarded label in critical high-potential market, Nigeria
- Partnered with Virgin Music on Mavin's high-potential artist, Rema

Activity

- Financed and collaborated on a global Rema campaign, starting with hit single "Calm Down"
- Created a new global superstar, supported by Virgin Music around the world
- Worked with Interscope on "Calm Down" remix featuring Selena Gomez



Results

- Biggest Afrobeats song of all time
- >12B audio and video streams
- Highly profitable outcome for Rema, Mavin and Virgin Music
- Established Mavin relationship, which led to UMG investment

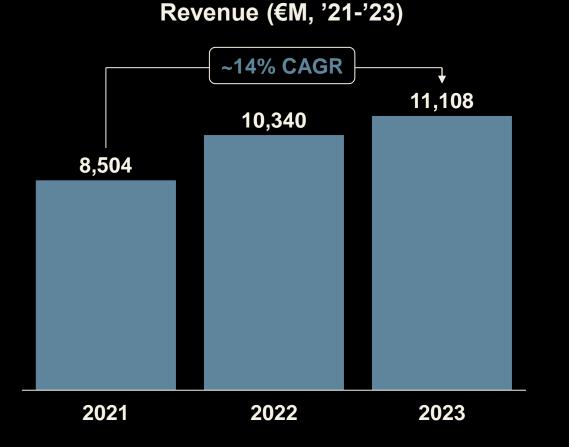
Financial Outlook

Boyd Muir EVP, President of Operations & Chief Financial Officer



UNIVERSAL MUSIC GROUP

UMG Has Achieved Strong Revenue Growth



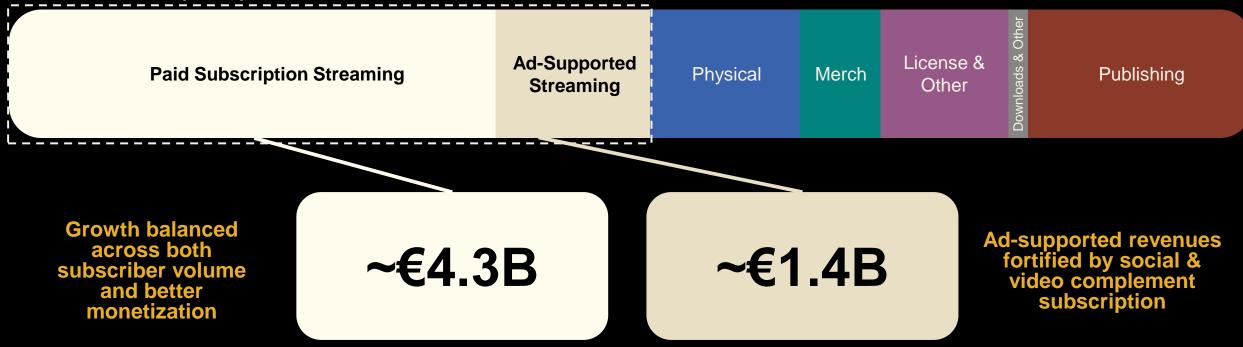


Industry-Leading Frontline Business Fuels the Industry's Best and Most Iconic Catalog

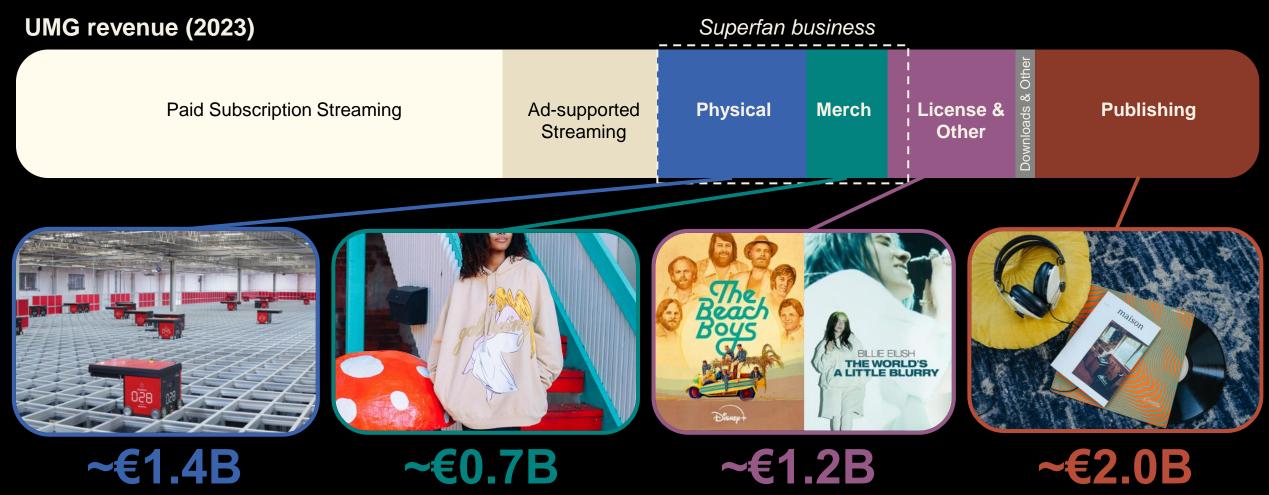


Strong Streaming Growth Anchors Revenue and Earnings Growth

UMG revenue (2023)



Increasingly Diverse Set of Growing Revenue Streams



Superfans Driving a Physical Music Collectibles Business...

~30-35%

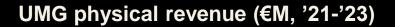
Physical gross margins

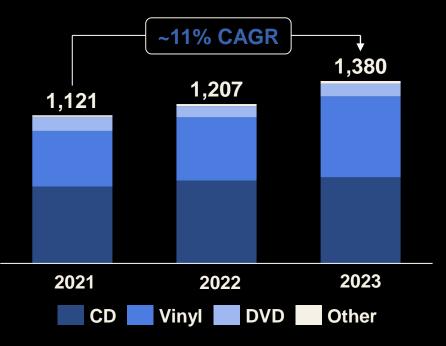
Growth primarily driven by premium vinyl

Growth drivers

Development of innovative physical products and premium vinyl catered to collectors and superfans

- Resurgence in vinyl popularity and analog music listening (e.g., record players) among younger fans
- Growth in popularity of CD / DVD collectibles in Japan
- Expansion in vinyl production capacity



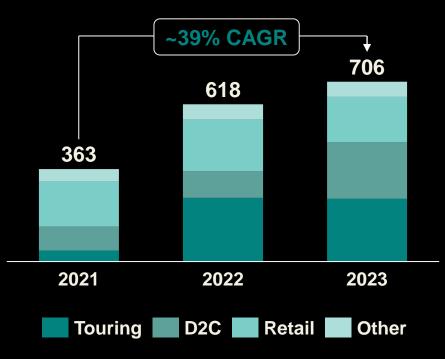


... and Fueling a Premium Merchandise Business

Growth driven by touring and D2C

Growth drivers

UMG merchandise revenue (€M, '21-'23)



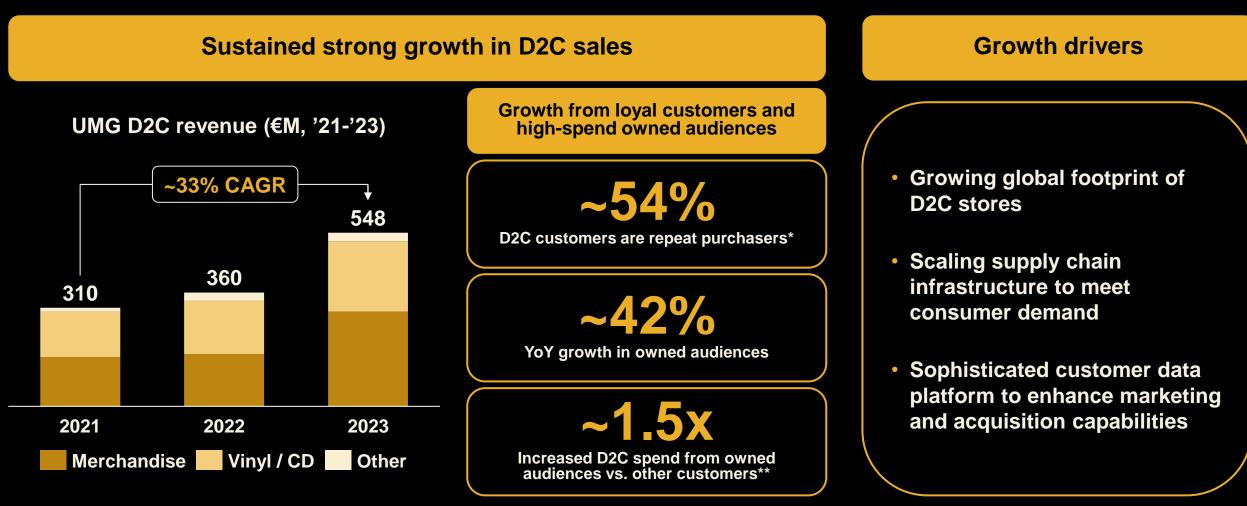
~10-25%

Merchandise gross margins by channel

- Innovative new products driving demand for premium, customized merchandise
- Increased opportunity for brand collaborations
- Enhanced design and production capabilities to offer a diverse range of SKUs

Note: Historical financials and growth CAGRs are as reported Source: UMG

Building a Scaled D2C Capability

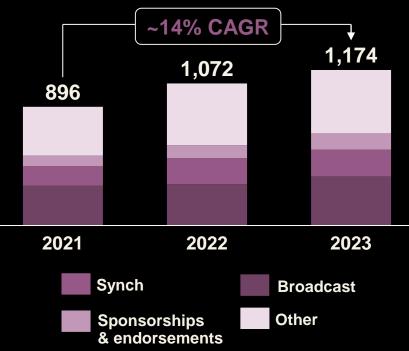


Note: (*) Excluding UK, IE, DE and JP. (**) US customers only. Historical financials and growth CAGRs are at moving FX. Owned audiences are fans who have consented to receive marketing messages; other customers have not consented to receive marketing messages Source: UMG

Growing "License & Other" Revenues

License & other covers a broad range of innovative products

UMG license & other revenue (€M, '21-'23)



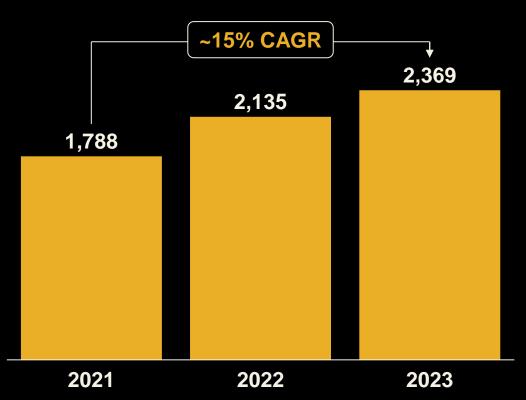
Note: Historical financials and growth CAGRs are as reported Source: UMG

Global reach Pokémon 25th Anniversary 6.5B impressions **Coke Studio Magic moments** with artists STAX: Soulsville U.S.A. **Emmy-nominated** documentary

Growth drivers

- Music continues to drive engagement across a broad ecosystem of partners
- Continued influence of musicians, creating a wide spectrum of opportunities (e.g., audio-visual, live events)
- Best-in-class artist brandbuilding capabilities
- Long history of established licensing partner relationships

UMG Has Achieved Strong Adjusted EBITDA Growth



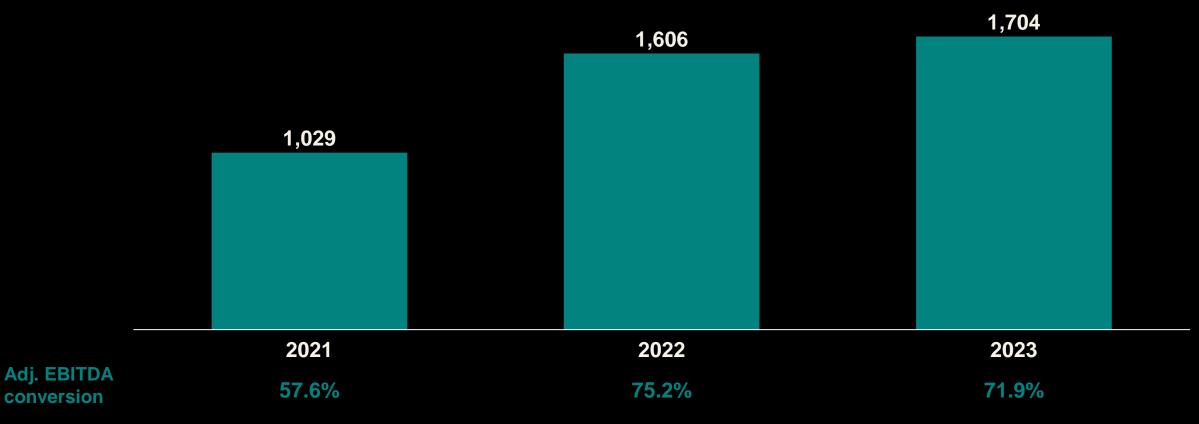
Adjusted EBITDA (€M, '21-'23)



Note: Historical financials and growth CAGRs are as reported Source: UMG

Generating Significant Free Cash Flow

Free cash flow before investment activities (€M, '21-'23)



Driving Long-Term Returns for Investors

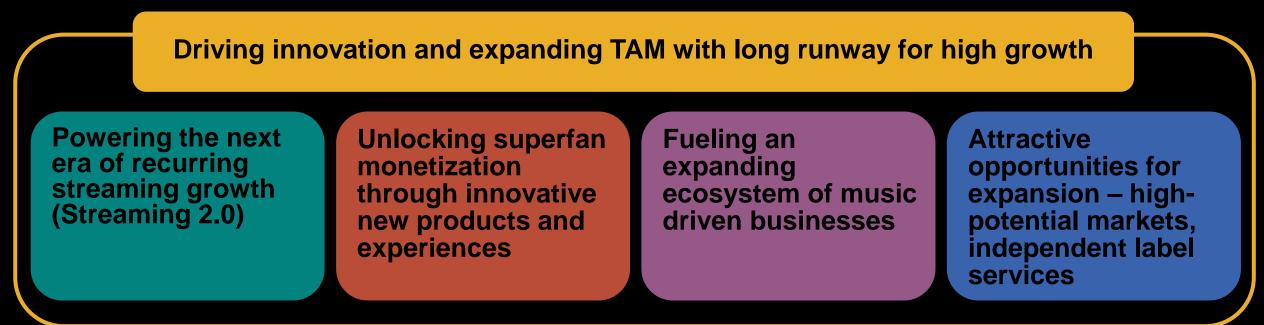


Continued High Growth in Revenue and Adjusted EBITDA

	Mid-term CAGR through 2028	
Total revenue growth	7%+	 Scaling superfan business Penetrating high-potential markets Reinvestment in the business
Subscription revenue growth	8-10%	 Continued subscriber growth Improved monetization from price increases and customer segmentation
Adj. EBITDA growth	10%+	 Fully implementing strategic organizational redesign (~€250M in run-rate savings) Continued improvements in operating leverage
Free cash flow before investment conversion rate	60-70%	 Continued investment in both new and established artists Meaningful free cash flow allows for attractive, operational, non-transformative M&A investment

Note: All CAGRs in constant currency; slide has been updated to replace "ARPU Growth" by "Improved Monetization" for clarification purposes Source: UMG

Summary of Investment Highlights



Leading labels and music publishing business – expanding iconic catalog

Strong free cash flow with improving operating leverage

World-class management team

Closing

Sir Lucian Grainge CBE Chairman & Chief Executive Officer



UNIVERSAL MUSIC GROUP



Fact #2

Streaming is a quantum leap forward in music access and monetization

Superfandom will accelerate music industry economics



Music is Universal



UNIVERSAL MUSIC GROUP