

MIDDLE EAST CUSTOMS GUIDE

January 2019

The Information provided is based on customs regulations and requirements as of January 1st, 2019. Please note customs regulations and sanctions are fluid and may change, we will provide updated information in a timely fashion however the information communicated in this document from Jan 2019 onwards is to be used as a guide.



50 YEARS
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V1

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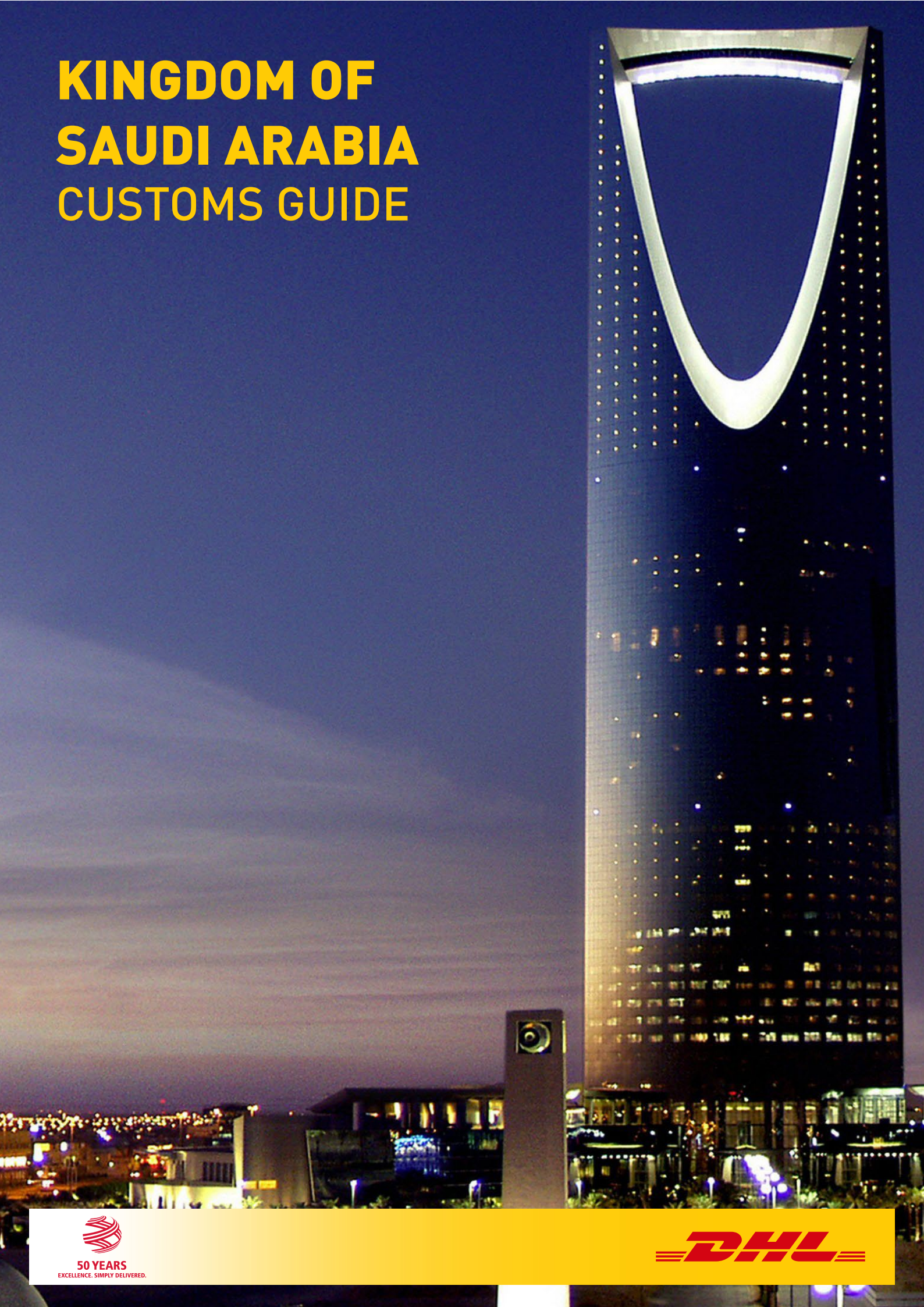
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KINGDOM OF SAUDI ARABIA CUSTOMS GUIDE



50 YEARS

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DHL

KINGDOM OF SAUDI ARABIA



Gateways

- 1 Dhahran Causeway
- 2 Riyadh Airport - DHL Dedicated facility
- 3 Jeddah Airport - DHL Dedicated facility
- 4 Dammam Airport - DHL Dedicated Facility

DHL Clearance
Yes

Line Haul

- 1 DHL to Riyadh Airport
- 2 DHL to Jeddah Airport
- 3 DHL Road Movements to Causeway
- 4 DHL Road Movements to Dammam Airport
Dammam Airport - DHL Dedicated Facility

Broker Handover
Not possible

DTP
Yes

Deminimus

Causeway	US\$ 266.00
Riyadh	US\$ 266.00
Jeddah	US\$ 266.00
Dammam	Nil



KINGDOM OF SAUDI ARABIA

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Saudi Arabia

- 1 Airwaybill**
- 2 Detailed Commercial Invoice**
- 3 Packing List**
- 4 Certificate of Origin**
 - No longer required if products have “Made In” stickers or stamps
- 5 SASO / CITC / SFDA / MOC**
 - Required for certain products – see “Permits” section
- 6 Company Registration**
 - Importer to provide a copy of a valid Company Registration to DHL KSA
- 7 Online Authorization**
 - Importer to register on line to approve DHL to act as their broker

The importer may be required to provide Ministerial approvals for restricted products such as telecommunications equipment, drugs, food items, CD's, publications, and chemicals to facilitate customs clearance.

VAT – Jan 1st 2018

KSA introduced VAT at 5% on all imports regardless of value.

DHL will pay the VAT on behalf of the importer and collect at time of delivery or bill back to origin if DTP

KINGDOM OF SAUDI ARABIA

IMPORT REQUIREMENTS

Importer of Record

- DHL cannot act as the importer of Record into Kingdom of Saudi Arabia
- All commercial shipments with a value greater than the de minimus value for the gateway require that the Company be identified as the Importer of record (IOR)

B2C

- All Personal / B2C shipments with a value > USD \$266 require the consignee's Saudi Arabian residency / IQAMA number. This must be provided at the time the shipment is collected or accepted by DHL.
If the ID number is not provided by the shipper DHL KSA will obtain from the importer but it may result in delays with customs clearance and delivery.

Company Registration

- The Customs declaration form prepared by DHL at time of customs clearance must be accompanied by a copy of the consignee's commercial registration.
- Copies of CR's provided by importers will be kept on file by DHL for use as and when required
- To expedite the clearance process, we recommend that the exporter provides a copy of the importers CR at the time of collection which can be scanned into CIA.

Authorization Letter (AL)

- All commercial importers must approve DHL to act as their clearing agent by registering an Authorization Letter to that effect with customs at the clearance gateway
- The importer can register the AL through this website

<https://www.fasah.sa>

KINGDOM OF SAUDI ARABIA

REGISTERING DHL AS AN AUTHORIZED CLEARANCE AGENT

Please note that effective 1st of January 2017, registering Authorization Letters (AL) to approve DHL Express Saudi Arabia as the authorized clearing agent for importers in Saudi Arabia should be completed on line via the following link:

<https://eservices.customs.gov.sa/sites/sc/ar/pages/Home.aspx>

This service allows the importer to authorize a customs clearance broker to conduct customs transactions, follow-up and finalize the customs procedures on behalf of the importer. The authorization approval can be issued by the importer to a broker for both imports and exports on a shipment-by-shipment basis or for a period of time (one year recommend).

Brokers Authorization:

Following the above link to enable an account for the importer
Access to the service link "Brokers Authorizations"

Click on "Broker Authorization Request" to create a new authorization request
Fill in the online application as follows:

- Choose customs authority
- Enter the license number of the delegated broker
- Choose the type of authorization: "Import", "Export" or "Import & Export".
- Choose the authorization period: "once" or "multiple times"
- Click on "Send" to forward the code to the registered mobile number
- Enter the received code and click on "Send" to create the authorization which will be activated in the customs

KINGDOM OF SAUDI ARABIA

REGISTERING DHL AS AN AUTHORIZED CLEARANCE AGENT

Samir Hamid Al Judaibi
سمير حميد الجديبي

License 1601
رخصة ١٦٠١

Issued 21/08/1408
إصدار ٢١/٠٨/١٤٠٨

Expiring 21/08/1440
انتهاء ٢١/٠٨/١٤٤٠

King Khalid International Airport Customs Manager
مدير عام جمرك مطار الملك خالد الرياض

King Abdul Aziz International Airport
Customs Manager
مدير عام جمرك مطار الملك عبد العزيز جده

King Fahd International Airport Customs Manager
مدير عام جمرك مطار الملك فهد الدمام

King Fahd Dhahran Causeway Customs Manager
مدير عام جمرك جسر الملك فهد الظهران

Batha Customs Manager
مدير عام جمرك منفذ البطحاء

Once confirmed please send the Electronic AL registration reference
to designated gateway as below:

DMMKFIA
DHA CSW
Riyadh KKIA
Jeddah KAIA
KSA Import Team

kfia.gateway@dhl.com
CWAY.GTW@dhl.com
ruhformal.alert@dhl.com
JEDGTWY.FormalAlert@dhl.com
sacsgateway@dhl.com

link for electronic authorization issuance

<https://eservices.customs.gov.sa/sites/sc/ar/pages/Home.aspx>

then electronic authorization icon

<https://www.fasah.sa>

KINGDOM OF SAUDI ARABIA

PERMITS / SPECIAL APPROVALS

Saudi Arabian Standards Organization (SASO)

- SASO approval is required for certain items valued at over US \$200.
- The exporter should check the SASO website to confirm if the products they are shipping require SASO approval
- SASO is similar to a Clean Report Finding (CRF) and can be obtained from a reputable inspection company such as Intertek, SGS or Bureau Veritas

Communications and Information Technology Commission (CITC)

- All telecommunications related equipment and spare parts are subject to CITC approval
- The consignee is responsible for obtaining CITC approval and this must be in place before the shipment is collected.
- A copy of the CITC approval should be attached to the shipping documents
- If CITC is not provided at time of collection shipments containing telecommunications related equipment and spare parts will be held in Bahrain Hub pending the provision of the CITC by the importer.

Saudi Arabian Food & Drug Authority (SFDA)

- All medical equipment, devices, pharmaceuticals, cosmetics, food, health supplements are subject to SFDA approval
- The consignee is responsible for obtaining SFDA approval
- Shipments may be held in BAH Hub pending confirmation of availability of SFDA approval been available.
- B2C shipments of medical supplements, food items or cosmetics can be imported without SFDA approval if the shipment weight is < 15 kilos and the quantities shipped can be considered to be for "Personal Use"

Refer to the ISD for more detailed information on products that require permits / approvals

KINGDOM OF SAUDI ARABIA

PRODUCT LABELING & COUNTRY OF ORIGIN MARKINGS

- 1** Product labeling indicating the Made In and brand name are compulsory for any products to be exported to Saudi Arabia
- 2** Labeling is required for all products and is particularly important for spare parts, finished goods, food products, personal care products, health care products, and pharmaceuticals
- 3** Where physically possible the actual product should be embossed / engraved or have an irremovable label stating the made in country as well as the product brand name
- 4** Where product labeling is not possible due to size or product sensitivity the external packing should carry the required markings
- 5** SASO has specific requirements for identifying marks and labels for various imported items. Companies can request a copy of the labeling requirements on the SASO website: www.saso.org.sa/English/Pages/Default.aspx
- 6** Shipments / parts which do not have a country of origin stamp or sticker may be rejected for clearance by Saudi Customs and returned to origin

KINGDOM OF SAUDI ARABIA

WEBSITES

SASO – Saudi Arabian Standards Organization

<http://www.saso.org.sa/English/Pages/Default.aspx>

SFDA - Saudi Food & Drug Authority

<http://www.sfda.gov.sa/En/Home>

MOCI - Ministry of Commerce & Industry

<http://mci.gov.sa/english/default.aspx>

CITC - Communications & Information Technology Commission

<http://www.citc.gov.sa/English/Pages/default.aspx>

For SASO – Certification Bodies

If you need to have goods certified prior to export then please check which of these service providers have an agreement with SASO for your country of origin.

Intertek

<http://www.intertek.com/government/product-conformity/exports/saudi-arabia/>

SGS Group

http://www.sgs.com/import_certification_me.htm?serviceId=10096307&lobId=5550

Bureau Veritas

http://www.bureauveritas.com/wps/wcm/connect/bv_com/group

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KUWAIT CUSTOMS GUIDE



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KUWAIT



Gateways

- 1 Kuwait Airport (Road & Air)
- 2 Sulabiya (Road only)

DHL Clearance

Yes

Broker Handover

Yes

Line Haul

- 1 DHL Network Flight
- 2 DHL road movements

DTP

Yes

Deminimus

US \$ 0.00

KUWAIT

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Kuwait

1 Airwaybill

2 Detailed Commercial Invoice

3 Packing List

4 Certificate of Origin

- Required for shipments > 100 kilos or where the value is in excess of US \$2,999.00 CIF

5 Certificate of Conformity

- Required for certain products
ICCP - International Conformity Certification Program is required for certain commodities including all electronics items. The Public Authority for Industry (PAI) is the regulatory authority responsible for ICCP

6 Legalized Invoices

Must be an original invoice with company stamp and on letter headed paper

- Legalization is required when the shipment weight is >100 kilos or where the value exceeds US\$1499.00
- Legalization can be done on arrival in Kuwait with cnee paying charges
- Legalization Costs KD 10.00 per invoice, KD 15.00 for a Cert of Origin, KD 5.00 admin charge

The importer may be required to provide Ministerial approvals for restricted products such as telecommunications equipment, drugs, food items, CD's, publications, and chemicals to facilitate customs clearance.

KUWAIT

PERMITS

All DOD (military) shipments into KW must be clearly addressed to US Military and the designated camp to be stated along with specific details which is name, telephone no, email address if available of the consignee.

- Chemical require MSDS & Environment Protection Approval
- Plants & Seeds may require Min of Agriculture approval
- Telecommunications equipment require Ministry of Communication approval
- Medicines & Medical Equipment require Ministry of Health approval
- Movies / DVD's require Min of Information approval
- Refer to the ISD for more detailed information on products that require permits / approvals

SHIPMENT LABELING

- 1** Labeling and marking requirements are compulsory for any products to be exported to Kuwait
- 2** Labeling is required for all products and is particularly important for companies marketing food products, personal care products, health care products, and pharmaceuticals
- 3** Kuwait Conformity Assurance Scheme (KCAS) has specific requirements for identifying marks and labels for various imported items
- 4** All products should carry a stamp or permanent irremovable sticker which states the country of manufacture
- 5** Shipments / parts which do not have a country of origin stamp or sticker will be rejected by Kuwait customs for further actions by importer
- 6** For further details customers can visit the following link:
<https://www.pai.gov.kw/portal/page/portal/pai/KUCAS>

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BAHRAIN

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DHL

BAHRAIN



Gateways

- 1 Bahrain Airport (Road and Air)

DHL Clearance

Yes

Broker Handover

Yes

Line Haul

- 1 DHL Network Flights
- 2 DHL Road movements
- 3 Commercial Air

DTP

Yes

Deminimus

US \$0.00



BAHRAIN

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Bahrain

- 1** **Airwaybill**
- 2** **Detailed Commercial Invoice**
- 3** **Packing List**
- 4** **Certificate of Origin**

- COO is not required once the the country of origin is mentioned on the actual goods and on the shipment invoice

BAHRAIN

SINGLE WINDOW - OFOQ

OFOQ 'Single Window' Customs Clearance Application

The Bahrain Customs Affairs (BCA) has informed us that the implementation of automated electronic clearance process, 'Single Window'/'OFOQ', has been introduced to clear express courier shipments at the Bahrain International Airport effective, September 1st, 2015.

Importers / traders must register and update their company commercial registration information and contact details into the OFOQ system.

For Personal shipments (customers without Trade or Commercial Registration); a copy of the Civil Population Registration (CPR Card) must be registered and updated with all relevant information and contact details into OFOQ

During your registration you must authorize DHL Express as your clearing agent by selecting DHL Bahrain (CR # 11628) as the authorized clearance agent.

Failure to comply with the registration and authorization processes will result in shipments being held by Customs in the bond area until the process is completed.

DHL Express would strongly recommend that the following information to be available on the original printed invoice of each non-document inbound consignment that you import to avoid any delay in customs clearance:

- Invoice Number
- Items Country of Manufacture (Made in what Country)
- Items HS code (Harmonized System code)
- Detailed description of the goods (Sample is not an acceptable one)
- Currency and value
- Consignee full name and address

Please visit Bahrain Customs E-Gov website (<https://www.Bahraincustoms.gov.bh>) or call the Customs call centre by dialing 17 359 999 or email at info@customs.gov.bh if you need more information.

BAHRAIN

PERMITS

Licensed importers (based on their Commercial Registration activities and requirements) have been notified by Customs to apply for access to the Customs OFOQ system which will allow them to apply for Regulatory Approvals (NHRA, TRA and DWL) prior to shipment arrival which will speed up the clearance process.

Applications for approval are made by the importer through the single window "OFOQ" system

Once the importer receives an electronic approval response via OFOQ then the importer should scan the approval and email to the DHL Clearance Team who will complete the formal entry and then Customs will generate the release note.

Any B2C shipments containing goods that require Regulatory Approval then DHL will work directly with the importer to assist them in obtaining approval

DHL Bahrain Gateway will continue to notify importers who do not have prior approval from the authorities upon shipment arrival which will lead to uncontrollable delays in clearance.

DWL

Department of Wireless

Mobile phones, components, communications equipment

TRA

Telecoms Regulatory Authority

Mobile phones, components, communications equipment

NHRA

National Health Regulatory Authority

Health Care Products / pharmaceuticals / medical equipment

Refer to the ISD for more detailed information on products that require permits / approvals

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DHL

OMAN



Gateways

- 1 Seeb Airport
(Road and Air)

DHL Clearance

Yes

Broker Handover

Yes

Line Haul

- 1 DHL Road movements
- 2 Commercial Air

DTP

Yes

Deminimus

US\$50.00



OMAN

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Oman

- 1 Airwaybill**
- 2 Detailed Commercial Invoice**
- 3 Packing List**
- 4 Certificate of Origin**

- COO not Required as long as invoice is original with company stamp.
- Please be reminded that all importers are required to have registered their import code with the Oman Customs Authority. DHL Express will be unable to clear shipments where the importer has not registered their importer code with customs.

It is very important that shippers confirm with respective importers that their import codes are registered with customs to ensure shipments are effectively cleared. As a result of the new Oman Customs Authorities requirement, a delay to the clearance of shipments may be expected.

The importer may be required to provide Ministerial approvals for restricted products such as telecommunications equipment, drugs, food items, CD's, publications, and chemicals to facilitate customs clearance.

Cosmetics and Toys require approval from the Oman Ministry of Commerce & Industry.

It is the Oman Ministry of commerce and industry Directorate general for standards and metrology who issues this approval.

Approval should be obtained in advance of shipping as limited storage capacity is available in DHL Oman facilities. Shippers are required to obtain this approval prior to shipping to Oman.

Importer All approvals must be applied for at the Oman ministry of commerce & industry with the documentation, only then will it can be cleared and shipped directly after.

Telecommunications equipment may be subject to Min of Communications approval

Pharmaceuticals & Medical Equipment require Min of Health approval

Refer to the ISD for more detailed information on products that require permits / approvals

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QATAR CUSTOMS GUIDE



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DHL

QATAR



Gateways

1 Doha Airport (Air Only)

DHL Clearance

Yes

Broker Handover

No

Line Haul

1 Commercial Air

DTP

Yes

Deminimus

US\$0.00

QATAR

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Qatar

1 Airwaybill

2 Detailed Commercial Invoice

3 Legalized Invoices

- Legalization can be done on arrival in Qatar with charges paid by the cnee

4 Packing List

5 Certificate of Origin

- Required for air shipments where the weight > 100 kilos (actual or volumetric)

6 Authorization Letter

7 B2C Shipments

- B2C / Personal shipments must have the cnee ID or passport number on the AWB to complete customs clearance

Note

All importers in Qatar must register their business activity online with Qatar customs by visiting the Qatar customs website www.ecustoms.gov.qa.

It is mandatory for all importers to have the DHL Qatar license details - DHL QATAR LTD" Under the CR no 4642 - entered as a one time process, which authorizes DHL Qatar to act on behalf of the importer as a customs clearance broker.

Note

The importer may be required to provide Ministerial approvals for restricted products such as telecommunications equipment, drugs, food items, CD's, publications, and chemicals to facilitate customs clearance.

Information & Communications Technology (ICT)

- Communications related products and parts are subject to ICT approval.
- Approval can only be applied for once the shipment has arrived in the country
- DHL can apply for ICT approval on behalf of the cnee when instructed to do so

Environmental Protection Council (EPC)

- Chemicals and liquids are subject to EPC approval.
- Approval should be applied prior to the shipment arrival in the country
- DHL cannot apply for EPC approval on behalf of the cnee – the cnee must apply

Metrology

- Automotive spare parts are subject to Metrology approval.
- Approval should be applied prior to the shipment arrival in the country
- DHL cannot apply for Metrology approval on behalf of the cnee – the cnee must apply

Refer to the ISD for more detailed information on products that require permits / approvals

LEGALIZATION CHARGES – Air & Road

Shipment Value (QAR)		Attestation of Certificate of	Attestation of Commercial	Total Payable (QAR)
From	To	Origin	Invoices	
1.00	15,000.00	150	500	650.00
15,001.00	100,000.00	150	1000	1150.00
100,001.00	250,000.00	150	2500	2650.00
250,000.00	1,000,000.00	150	5000	5150.00
1,000,000.00	above	150 + 0.06% of declared invoice value		

* All prices in QAR

Legalization charges have been amended with affect from Jan 1st 2017.

Please take note of the increased charges and the reduction in value bands from 8 to 4

Legalization only applied to courier shipments where the value is > QAR 2000.00

ADDITIONAL IMPORT REQUIREMENTS

AGENCY	PRODUCTS	COMMENTS	WEBSITE
Ministry of Health	Medicine, Cosmetics, Nutrition foods	Will be requested on arrival	www.sch.gov.qa
ICT (information & Communication Technology)	Computer items, Network equipments, Wireless devices	Will be requested on arrival for air but must be obtained in advance for road shipments	www.ictqatar.qa
Ministry of Interior	Security devices, Specialist cameras	Will be requested on arrival	www.moi.gov.qa
EPC (Environmental Protection Council)	Chemical, Liquids, Lubricants, Radioactive material	Will be requested on arrival for air but must be obtained in advance for road	www.moi.gov.qa
Ministry of Interior	Fire related items like Alarm and Equipments	Will be requested on arrival	www.moi.gov.qa
Supreme Educational Council	Educational books	Will be requested on arrival	www.education.gov.qa
Qatar General Organization for Standards and Metrology	Automotive spare parts	Will be requested on arrival for air but must be obtained in advance for road	www.moi.gov.qa

QATAR

PRODUCT LABELING & COUNTRY OF ORIGIN MARKINGS

- 1** Product labeling indicating the Made In and brand name are compulsory for any products to be exported to Qatar
- 2** Labeling is required for all products and is particularly important for spare parts, finished goods, food products, personal care products, health care products, and pharmaceuticals
- 3** Where physically possible the actual product should be embossed / engraved or have an irremovable label stating the made in country as well as the product brand name
- 4** Where product labeling is not possible due to size or product sensitivity the external packing should carry the required markings
- 5** Shipments / parts which do not have a country of origin stamp or sticker may be rejected for clearance by Qatar customs and be destroyed or returned to origin
- 6** Made in must be either printed or engrave or embossed on every product which means on every item (not on the cartons)
- 7** Made in Stickers or Labels with Permanent adhesive are also acceptable but should be of good quality and NONREMOVABLE Paper made stickers / labels are not acceptable as they are easily removed / tampered
- 8** MADE IN on the outer packaging or cartons is not acceptable by Qatar customs. But if the nature of goods prevents the installation on product, non-removable stickers or printing on the outer packing shall be used
- 9** The phrase “PRODUCT OF _____” OR “MANUFACTURED BY _____” on the product is also not accepted by Qatar customs
- 10** Customs insist every item to have wordings “MADE IN _____”
- 11** Made in declared on the cert of origin must match with the Made in installed on the items. Any discrepancy would lead to re-export back to origin
- 12** Consignee must import only those items which are listed in their CR (commercial registration). Importation of Items outside the CR activities will lead detention and Re-export to Origin

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UNITED ARAB EMIRATES CUSTOMS GUIDE



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DHL

UNITED ARAB EMIRATES



Gateways

- 1 Dubai Airport (Air only)
- 2 Abu Dhabi Airport (Air & Road)

DHL Clearance
Yes

Line Haul

- 1 DHL Network Flights
- 2 Commercial Air
- 3 DHL Road Movements

Broker Handover
Yes

DTP
Yes

Deminimus

US\$270.00



UNITED ARAB EMIRATES

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into United Arab Emirates

1 Airwaybill

2 Detailed Commercial Invoice

3 Packing List

4 VAT – Jan 1st 2018

- UAE introduced VAT at 5% on all imports regardless of value.
- For commercial companies VAT is billed directly to the importers TRN (Tax Registration Number) which is linked to their Importer Code and Company Registration number.
- For B2C shipments DHL pays the VAT on behalf of the importer.

5 Free Trade Zones

- There are a number of Free Trade Zones in the UAE including Jebel Ali Free Zone and Dubai Airport Free Zone) where duty & VAT is not applicable.
- Import documentation requirements for FZ shipments are the same for regular import shipments to the UAE.

PERMITS

Note

The importer may be required to provide Ministerial approvals for restricted products such as telecommunications equipment, drugs, food items, CD's, publications, and chemicals to facilitate customs clearance.

Telecoms Regulatory Authority (TRA)

- Communications related products and parts are subject to TRA approval.
- Approval can only be applied for once the shipment has arrived in the country
- DHL cannot apply for TRA approval on behalf of the cnee – the cnee must apply

Refer to the ISD for more detailed information on products that require permits / approvals

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DHL

YEMEN



Gateways

- 1 S'anna Airport (Air)
- 2 Border (Road)

DHL Clearance

No – Broker Clearance

Broker Handover

Yes

Line Haul

- 1 Commercial Air
- 2 DHL road movement

DTP

No

Deminimus

US\$0.00



YEMEN

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Yemen

- 1** **Airwaybill**
- 2** **Detailed Commercial Invoice**
- 3** **Packing List**
- 4** **Certificate of Origin**

- Required for all shipments valued > US \$250.00
- The COO must be attested by the Yemeni Embassy

The importer may be required to provide Ministerial approvals for restricted products such as telecommunications equipment, drugs, food items, CD's, publications, and chemicals to facilitate customs clearance.

Refer to the ISD for more detailed information on products that require permits / approvals

YEMEN

BROKER ARRANGEMENTS

- 1
- DHL does not have a broker license in Yemen and must use the services of a 3rd party broker to clear shipments on behalf of the importer
- 2
- This is standard practice with the courier industry in Yemen where shipment clearance is outsourced
- 3
- The importer has the option to use their own broker or to engage the services of the DHL partner broker
- 4
- If the cnee uses their own broker DHL will hand over the clearance documents to the nominated broker and they will be responsible for clearance and delivery of the shipment
- 5
- If the cnee uses the DHL broker we will be responsible for the clearance and delivery of the shipment
- 6
- Brokerage charges indicated below are subject to change

By KG		Fee in USD
from	to	
1	70	70
71	200	90
201	500	150
501	999	300
1000	and above	400

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LEBANON CUSTOMS GUIDE



50 YEARS

EXCELLENCE. SIMPLY DELIVERED.



LEBANON



Gateways

1 Beirut Airport

DHL Clearance

DHL Clearance < \$1,000 US
Broker clearance > \$1,000 US

Broker Handover

Yes

Line Haul

1 DHL Network Flight
2 Commercial Air

DTP

Yes

Deminimus

US\$0.00



LEBANON

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Lebanon

- 1 Airwaybill**
- 2 Detailed Commercial Invoice**
- 3 Packing List**

Note

- DHL can clear shipments up to \$1000 US in value
- Where shipment value > \$1000 US a 3rd party broker is required to clear shipments into Lebanon. The importer has the option to use the DHL partner broker or their own broker
- The use of 3rd party brokers is industry practice in Lebanon and all courier companies operate in the same way.
- It is recommended that all WPX shipments be accompanied by a signed and stamped original commercial Invoice (“proformas” and photocopies are not accepted)
- This is mandatory for shipments valued over \$1,000 CIF and for shipments requiring special approvals i.e. Ministry of Health, Telecommunications etc.
- The following info is required on the invoice: itemized content list, HS code, unit price, total value, currency, gross weight, net weight, country of manufacture, reason for export.
- HS Code is recommended for all values but mandatory for shipments over the \$1,000 threshold.
- A packing list whether integrated in the commercial invoice or separate is mandatory for any multiple piece shipment valued at above \$1,000
- By law all invoices must mention the Tax ID number of entity importing the goods into Lebanon.
- The IOR’s Tax ID number should be entered in the “Receiver’s VAT /GST “field on the DHL HAWB and mentioned on the INVOICE in order to ensure accurate duty billing in Lebanon

LEBANON

BROKER ARRANGEMENTS

- 1** DHL does not have a broker license in Lebanon and must use the services of a 3rd party broker to clear shipments on behalf of the importer
- 2** This is standard practice with the courier industry in Lebanon where shipment clearance is only possible through licensed brokers
- 3** The importer has the option to use their own broker or to engage the services of the DHL partner broker
- 4** If the cnee uses their own broker DHL will hand over the clearance documents to the nominated broker and they will be responsible for clearance and delivery of the shipment
- 5** If the cnee uses the DHL broker we will be responsible for the clearance and delivery of the shipment
- 6** Brokerage charges are based on shipments value and as follows:

LEBANON

BROKER ARRANGEMENTS

Inbound Clearance Charge At The Airport						
Table A- Informal Clearance Charges (in LBP)						
Value to		Value to	Clrnc Fees	Stamps	Overtime	Total Charges
0	-	20,000	12,000	2,000	3,000	17,000
21,000	-	50,000	13,500	2,000	3,000	18,500
51,000	-	100,000	17,500	2,000	3,000	22,500
101,000	-	150,000	28,000	2,000	3,000	33,000
151,000	-	250,000	46,000	2,000	3,000	51,000
251,000	-	350,000	59,000	2,000	3,000	64,000
351,000	-	450,000	67,000	2,000	3,000	72,000
451,000	-	550,000	73,000	2,000	3,000	78,000
551,000	-	750,000	83,000	2,000	3,000	88,000
751,000	-	1,000,000	89,000	2,000	3,000	94,000
1,001,000	-	1,500,000	100,000	2,000	3,000	105,000
Table B- Formal Clearance Charges (in LBP)						
Type	Value to	Value to	Clrnc Fees	Stamps	D.O.	Total Charges
Tasfieh	0	2,499,999	115,000	5,000	70,000	190,000
Bayan	2,500,000	∞	322,500	12,000	70,000	404,500

LEBANON

BROKER ARRANGEMENTS

US Dollars @ 0.00066				
Value to	Clrnc Fees	Stamps	Overtime	Total Charges
13.2	7.92	1.32	1.98	11.22
33	8.91	1.32	1.98	12.21
66	11.55	1.32	1.98	14.85
99	18.48	1.32	1.98	21.78
165	30.36	1.32	1.98	33.66
231	38.94	1.32	1.98	42.24
297	44.22	1.32	1.98	47.52
363	48.18	1.32	1.98	51.48
495	54.78	1.32	1.98	58.08
660	58.74	1.32	1.98	62.04
990	66	1.32	1.98	69.3
1650.00	75.9	3.3	46.2	125.4
>1650	212.85	7.92	46.2	266.97



LEBANON

PERMITS

Note

The importer may be required to provide Ministerial approvals for restricted products such as telecommunications equipment, drugs, food items, CD's, publications, and chemicals to facilitate customs clearance.

Refer to the ISD for more detailed information on products that require permits / approvals

- Computer storage devices and software are subject to screening by the Ministry of Information
- Movies - Music :
Value of intellectual property must be declared as customs may verify value upon entry
- Plants / Foods Items may require approval from Ministry of Agriculture
- Alcohol requires approval from the Ministry of Finance. Shipments sent for personal use in limited quantities (2 to 4 bottles) are exempted from the above requirements
- Chemicals require approval from the Lebanese chemical expert
- Medicines for personal use requires cnees doctor prescription and approval from Ministry of Health
- Military equipment Requires approval from the Ministry of the Defense & Airport Security before shipping.
- Bunker Oil samples requires approval from the Ministry of Oil & Industries.

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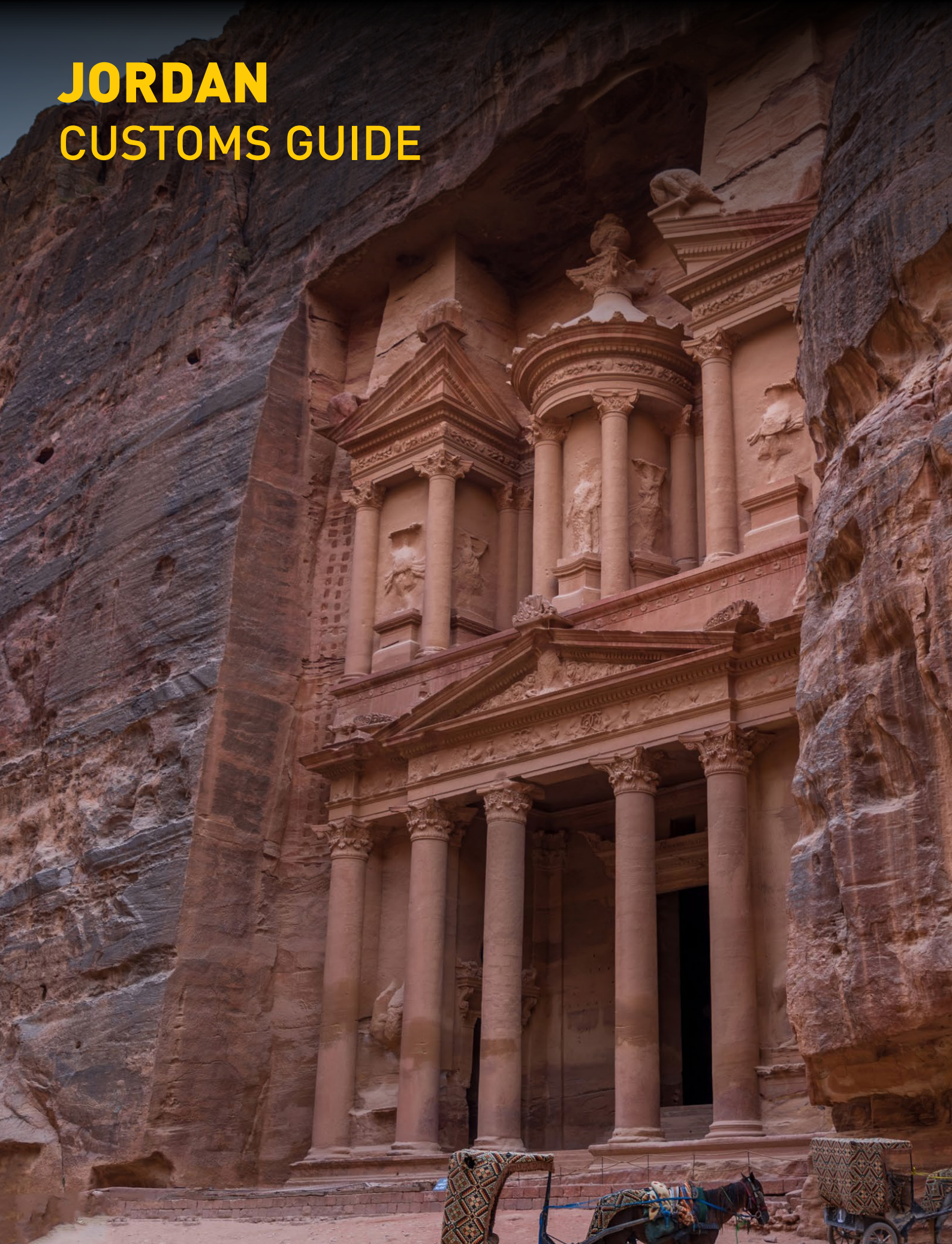
Algeria



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JORDAN CUSTOMS GUIDE



50 YEARS
EXCELLENCE. SIMPLY DELIVERED.

DHL

JORDAN



Gateways

- 1 Amman Airport
(Air & road)

Broker Clearance

DHL Clearance < \$150.00
Broker Clearance > \$150.00

Line Haul

- 1 Commercial Air
(DHL network flight)
- 2 DHL road movement

Broker Handover

Yes

DTP

Yes

Deminimus

US \$150.00



JORDAN

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Jordan

- 1** Airwaybill
- 2** Detailed Commercial Invoice
- 3** Packing List

Note

If EUR1 Cert or COO is provided a 25% reduction in duty charges will apply

JORDAN

PERMITS & FREE ZONES

The importer may be required to provide Ministerial approvals for restricted products such as:

- Telecommunications equipment
- Drugs
- Food items
- CD's
- Publications
- Chemicals.

Refer to the ISD for more detailed information on products that require permits / approvals

Free zones in Amman

- 1** Shipments to Aqaba City will be held in Amman airport customs as Aqaba is considered a special economy zone where customers are responsible for customs processes to transfer from Amman to Aqaba free zone with their broker.
- 2** DHL can arrange transfer if authorized for an extra charge - 250 USD or they can go through normal clearance and pay customs duty at Amman airport.
- 3** Temporary import or export please call our clearance desk before shipping
JO_CLR@dhl.com
- 4** Shipments to Free Zones or Bonded Areas like Sahab / Dulai l / Al Hassan / Mahatta will be held at Amman airport customs then customer can do formal transfer via his broker or he can authorize DHL Broker to do this – additional charges will be applied)

JORDAN

BROKER ARRANGEMENTS

- 1** DHL Can clear shipments up to \$150.00
- 2** Integrators are not issued with broker licenses to clear shipments and instead use a 3rd party broker to clear shipments into Jordan
- 3** The importer has the option to use the DHL broker or their own broker
- 4** This is standard practice with the courier industry in Jordan where shipment clearance is only possible through licensed brokers
- 5** The importer has the option to use their own broker or to engage the services of the DHL partner broker
- 6** If the cnee uses their own broker DHL will hand over the clearance documents to the nominated broker and they will be responsible for clearance and delivery of the shipment
- 7** If the cnee uses the DHL broker we will be responsible for the clearance and delivery of the shipment
- 8** Brokerage charges are based on shipments value and range from JD 40.00 to JD 60.00

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SYRIA

CUSTOMS GUIDE



50 YEARS
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DHL

SYRIA



Gateways

1

Damascus Airport (Air)

DHL Clearance

Yes

Broker Handover

Yes

Line Haul

1

Commercial Air

DTP

No

Deminimus

US\$0.00

SYRIA

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Syria

1 Airwaybill

2 Detailed Commercial Invoice

3 Packing List

4 Indemnity Letter

5 Certificate of Origin

- Required for shipments > 50 kg ex China or manufactured in China
- COO needs to be certified by Syrian Embassy in China

SYRIA

PERMITS

The importer may be required to provide Ministerial approvals for restricted products such as:

- Telecommunications equipment
- Drugs
- Food items
- Plants & Seeds
- CD's
- Publications
- Chemicals.

Refer to the ISD for more detailed information on products that require permits / approvals

Electronics

- Due to the current situation, all shipments containing electronics, need the approval of the security branch & we can't tell in advance if we can clear or RTO shipment.
- Please send full details to air.ops-sy@dhl.com before sending the shipment.

RTO shipments held in customs

- Consignee has to pay in Syria an amount of \$ 600 as export formalities for each shipment, or shipments will be destroyed

Sanctions

- All shipments from, through and to a sanctioned country must undergo screening to ensure compliance to UN Sanctions Restrictions.
- An Indemnity letter signed by the shipper is required for all shipments to this country.

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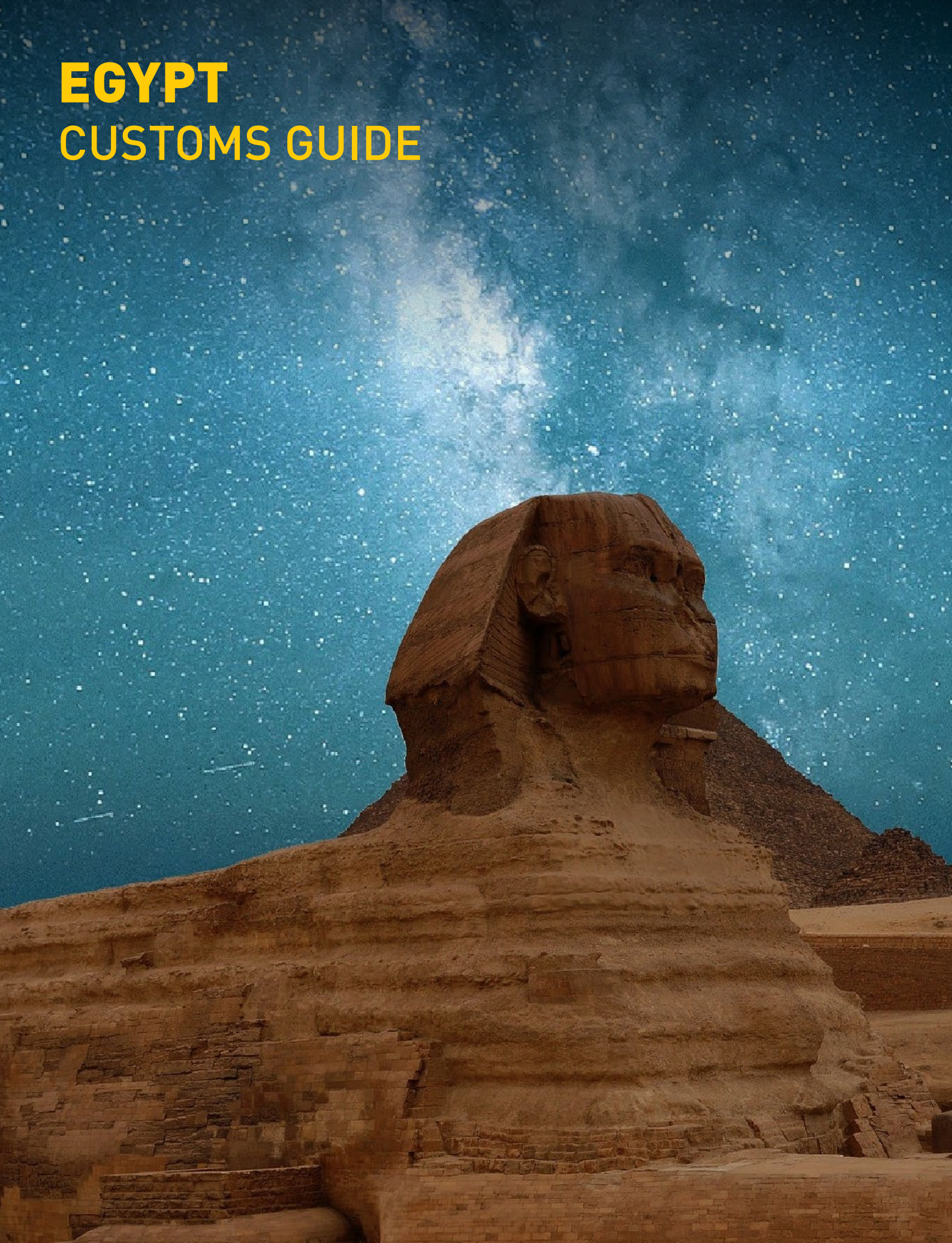


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EGYPT

CUSTOMS GUIDE



50 YEARS
EXCELLENCE. SIMPLY DELIVERED.



EGYPT



Gateways

1 Cairo Airport

DHL Clearance

Yes

Broker Handover

Yes

Line Haul

1 Commercial Air
DHL Network flights

DTP

Yes

Deminimus

US\$0.00



EGYPT

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Egypt

1 Airwaybill

2 Detailed Commercial Invoice

3 Packing List

4 Certificate of Origin

- Required for shipments valued at > US \$1,999.00 COO must be endorsed by the Egyptian Embassy
- Required for commercial / resale shipments
For shipments originating from the EU a EUR1 Certificate is acceptable in place of a COO

Note

- Under Egyptian Postal Authority regulations the maximum weight permissible under a single Airwaybill as a courier shipment into Egypt is 100 kilos.

Restricted Goods

The following items are not permitted for import into Egypt:

- SIM Cards for personal use
- Drones with and without built in cameras
- Military uniforms - new & used

CUSTOMS CLEARANCE PAPERWORK

Paperwork Required for investment Companies

• Ministry Of Investment's approval	---
• Customs dealing Card	Copy
• Taxes Card	Copy
• Commercial Registration Card	Copy
• Authorization Letter	Original

Paperwork Required for Petroleum Companies

• EGPC declaration for exemption purposes	---
• Customs dealing Card	Copy
• Non Exemption clearance process will require Co's registration	Copy
• Taxes Card	Copy

Paperwork Required for Diplomatic Shipments

• Ministry Of Foreign Affairs approval required to release shipments without inspection & for duty exemption purposes.	---
• Customs dealing Card	Copy
• Authorization Letter	Original

EGYPT

CUSTOMS CLEARANCE PAPERWORK

Paperwork Required for Commercial Companies

• Import License	Copy
• Customs dealing Card	Copy
• Taxes Card	Copy
• Commercial Registration Card	Copy
• Internal use form stamped and signed	---
• Bank Form 4 for industrial use where value > US \$2000	---
• Authorization Letter	Original

Paperwork Required for Free Zone Companies

• Customs dealing Card	Copy
• Free Zone declaration form	Original

Paperwork Required for Repair & Return “R&R”

• Customs dealing Card	Copy
• Taxes Card	Copy
• Commercial Registration Card	Copy
• 126 KM original Form	---
• R&R Invoice shows repair cost	---
• Serial number must be engraved on all parts	---

If shipment arrives with a different serial number, customs will treat shipment as a new unit (subject to duty and taxes)

EGYPT

PERMITS

Food / Food Samples / Health Supplements

- Ministry of Health

Seeds & Plants

- Ministry of Agriculture

DVD's, CD's, Videos

- The Public Authority For Audio & Visual Works Censorship

Colour printers & Scanners

- The Ministry of Interior Public Security Department

Communication Devices

- Ministry Of Telecommunication / National Telecommunication Regulatory Authority - "NTRA"
- Private individuals can only import up to 3 devices in a calender year

Satellite Receiver

- Ministry Of Telecommunication

Books & Magazines

- Ministry of Culture

Drugs, Cosmetics, Medical Devices

- Ministry of Health Population. Central Administration of Pharmaceutical Affairs

Films / Movies

- Films Import & Export Licenses Committee

Wooden Products

- Ministry of Agriculture

Chemicals Products

- Chemical Committee approval will be required through physical inspection where value > 1200 EGP

Japan originating Shipments or Products

- Radiation Authority approval required where value > 580 EGP

Refer to the ISD for more detailed information on products that require permits / approvals

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IRAQ

CUSTOMS GUIDE



50 YEARS
EXCELLENCE. SIMPLY DELIVERED.



IRAQ



Gateways

- 1 Basra
- 2 Baghdad
- 3 Erbil

DHL Clearance

Yes

Broker Handover

Yes

Line Haul

- 1 DHL to Baghdad
- 2 Commercial Air to Erbil & Basra

DTP

No

Deminimus

US\$0.00

IRAQ

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Iraq

- 1** Airwaybill
- 2** Detailed Commercial Invoice
- 3** Packing List
- 4** Import License
- 5** Certificate of Origin (In Arabic)

- In Erbil if no import license is provided then the importer pays 25% of the duty amount as a fine

Note

- The importer may be required to provide Ministerial approvals for restricted products such as telecommunications equipment, drugs, food items, CD's, publications, and chemicals to facilitate customs clearance.

IRAQ

PERMITS

The importer may be required to provide Ministerial approvals for restricted products such as:

- Telecommunications equipment
- Cameras
- CCTV
- Drugs
- Food items
- CD's
- Publications
- Chemicals

Refer to the ISD for more detailed information on products that require permits / approvals

Communications equipment, Cameras, 2 Way Radio's, CCTV equipment, Drones, hubs, switch hubs, receivers, servers, LNBs:

The consignee must provide us with

- Invoices legalized by the Iraq Embassy at the origin
- COO from Iraqi Embassy
- Importing License
- Ministry Of Communications approval letter

Before shipping we highly recommend you contact CS on customerservice.iraq@dhl.com

Military Shipments

Shipments addressed to military installations or to an individual with a military address.

Must include "LEW" also known as Levy Exemption Waiver.

Shipper must contact the LEW office prior to sending this shipment for an approval of duty exempt.

Shipments that arrive without this letter or approval will be sent back to origin (RTO) from the HUB's.

Please contact customerservice.iraq@dhl.com for approval to ship.

IRAQ

OIL & GAS IMPORTS FOR SOUTHERN IRAQ

Dutiable Shipments

- 1** Commercial Invoice (English & translated into Arabic)
- 2** Packing list (English & translated into Arabic)
- 3** Certificate of Origin (endorsed by Iraqi Embassy)
- 4** Certificate of Conformity (only were required by the Iraqi authorities)
- 5** Import license from relevant ministry – based on the imported product (example: medicine – need approval from Ministry of Health)

Non Dutiable / South Oil Company (SOC) Contract

- 1** Commercial Invoice (English & translated into Arabic)
- 2** Packing list (English & translated into Arabic)
- 3** Certificate of Origin (endorsed by Iraqi Embassy)
- 4** Copy of the Contract with SOC (translated into Arabic)
- 5** Letter from the consignee declaring whether shipment is temporary or permanent import (also needs to be translated into Arabic)
- 6** Original Airwaybill copy (provided by DHL)
Before shipping we highly recommend you contact CS on customerservice.iraq@dhl.com

OIL & GAS IMPORTS FOR SOUTHERN IRAQ

Important Notes:

Exemptions for O&G shipments are only applicable to importers/Consignees that have contracts with the SOC and the imported items are part of the agreed contracted list of items. SOC manage and regulate all O&G imports into the Southern Governate of Iraq and work hand in hand with the customs. SOC determine what paperwork and documentation are required in clearance and they are the only ones authorized to issue permits for exemption material in South Iraq. SOC Brokers are employees of SOC working for the SOC – they are not 3rd party independent brokers thus DHL cannot replace them or perform their activities.

Any shipment arriving without a COO will be detained in customs and there will be a deposit fee of (Iraqi Dinar) ID 250,000 to ID 750,000 depending on the declared value. Be advised that values are reassessed by customs if deemed to low based on internal Iraqi Custom Guidelines.

If COO is not produced within 30 days – the deposit will be CONFISCATED and official receipt will be provided.

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AFGHANISTAN CUSTOMS GUIDE



50 YEARS
EXCELLENCE. SIMPLY DELIVERED.



AFGHANISTAN



Gateways

1 Kabul Airport

DHL Clearance

Yes

Broker Handover

Yes

Line Haul

1 DHL

DTP

No

Deminimus

US\$0.00



AFGHANISTAN

DOCUMENTATION REQUIREMENTS

The following documents are required to complete the clearance of a shipment into Afghanistan

- 1 Airwaybill**
- 2 Detailed Commercial Invoice**
- 3 Packing List**

PERMITS

The importer may be required to provide Ministerial approvals for restricted products such as:

- Telecommunications equipment
- Cameras
- CCTV
- Drugs
- Food items
- CD's
- Publications
- Chemicals

Military Shipments

- Approval from US Embassy Kabul is required to proceed with any import exemptions.
- Approval will be granted after letter of exemption is received from the Military/ISAF.
- Exemption process takes an average of 2-3 weeks for standard cargo & 4-5 weeks for any medical shipments, military supplies.
- The importer may be required to provide Ministerial approvals for restricted products such as telecommunications equipment, drugs, food items, CD's, publications, and chemicals to facilitate customs clearance.

Refer to the ISD for more detailed information on products that require permits / approvals

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MAURITANIA

CUSTOMS GUIDE



50 YEARS
EXCELLENCE. SIMPLY DELIVERED.



MAURITANIA



Gateways

1 Nouakchott

Broker Clearance

DHL Clearance < \$60.00
Broker Clearance > \$60.00

Broker Handover

Yes

Line Haul

1 Commercial Air

DTP

No

Deminimus

US \$60.00



MAURITANIA

CLEARANCE REQUIREMENTS

Documentation Requirements

- HAWB
- Commercial Invoice
- Packing List

Customs Clearance

- All clearances are managed through 3rd party brokers
- Consignee must appoint broker for clearance of shipments over USD60 or ask DHL for clearance through subcontracting broker

Additional Information

- 1 All WPX must have a commercial invoice
- 2 Cnee is fully responsible for clearance of WPX shipments
- 3 If the value of the shipment is less than USD60 it will be inspected by customs and delivery can take 1 day after shpmt arrival
- 4 Request for RTO is not possible without first completing customs clearance

PERMITS

The importer may be required to provide Ministerial approvals for restricted products such as:

- | | |
|--------------------------------|----------------|
| • Telecommunications equipment | • Food items |
| • Cameras | • CD's |
| • CCTV | • Publications |
| • Drugs | • Chemicals |

Refer to the ISD for more detailed information on products that require permits / approvals

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MOROCCO CUSTOMS GUIDE



50 YEARS
EXCELLENCE. SIMPLY DELIVERED.

DHL

MOROCCO



Gateways

- 1 Casablanca
- 2 Tangiers

DHL Clearance

Yes

Broker Handover

Yes

Line Haul

- 1 DHL
- 2 Commercial Air

DTP

Yes

Deminimus

US\$125.00

MOROCCO

DOCUMENTATION REQUIREMENTS

- 1** **AWB**
- 2** **Commercial Invoice – full details required**
- 3** **Packing List**
- 4** **IOR Commerce Register validated on customs' system**
- 5** **Regulatory agencies authorization if required.**
- 6** **Bank Transfer form (Proof of payment for commercial shipments)**

- a) This document is to be prepared by IOR and validated by his bank
- b) This is required whenever shipment is with commercial value
- c) It is needed for any import with financial transaction
(To allow banks to transfer invoice amount to providers)

MOROCCO

PERMITS

The importer may be required to provide Ministerial approvals for restricted products such as:

- 1** ANRT approval for telecommunication equipments (Telephones, GPS, Modems, Satellites receivers...etc)
- 2** Fraud approval for food items
- 3** Health ministry approval for medicines, cosmetic products and dental instruments
- 4** Ministry of agriculture approval for seeds and plants (local authority is basing on original phytosanitary stamped at origin authority)
- 5** MCI approval for some restricted industrial items
- 6** Ministry of communication for books, magazines
- 7** Weight and balance for measure tools
- 8** Sertissage office approval (control) for jewelers
- 9** CCM approval for films recorded on video cassettes, CDs, DVDs
- 10** Duty exemption approval for embassies and international organization delivered by Ministry of Foreign Affairs
- 11** Donation certificate and Duty exemption request to be provided for non-profit associations

Refer to the ISD for more detailed information on products that require permits / approvals

MOROCCO

BROKERAGE

DHL can clear formal high value shipments.

DHL clearance charges are MAD 750.00.

If DHL provides MCI authorization an extra charge of MAD 600.00 will apply.

Tax and duties often reach 50% of declared value - customs authority may revalue imported items and additional duty will be applied.

Pro Forma invoices are only acceptable for low value shipments where there is no payment involved.

Commercial shipments must be accompanied by a commercial invoice.

Operations covered by an ATA carnet are subject, where applicable, to the formalities required by the specific local laws and regulatory additional paperworks (Fraud authorization, veterinary control, approval of the National Agency of Telecommunications ANRT, the MCI from Ministry of Commerce and Industry, CCM for cinematographic movies etc.)

Goods imported temporarily under cover of an ATA carnet must be re-exported within the same state or shape as that in which they were imported. The re-export of goods must be made within the limits of the validity of the carnet ATA.

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TUNISIA

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50 YEARS
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DHL

TUNISIA



Gateways

1 Tunis

DHL Clearance
No

Line Haul

- 1 DHL
- 2 Commercial Air

Broker Handover
Yes

DTP
No

Deminimus

US\$0.00



TUNISIA

CLEARANCE REQUIREMENTS

Documentation Requirements

- HAWB
- Commercial Invoice
- Packing List

Customs Clearance

- All clearances are managed through the Tunisian Post Office
- Consignee must appoint broker for clearance of shipments over US \$30
- No DHL managed clearance process
- Invoice descriptions must be in French or English

Additional Information

- 1** Importer is fully responsible for clearance of WPX shipments
- 2** Importer must appoint a 3rd party broker to complete clearance formalities
- 3** All shipments above 30 USD must have commercial invoice
- 4** Importers are informed by of shipments arrival with instructions to arrange for a broker to clear the shipment
- 5** Shipments if not cleared by the importer within 2 months or arrival they are returned to origin
- 6** Shipments are delivered by Rapid Poste. POD's are available

TUNISIA

PERMITS

The importer may be required to provide Ministerial approvals for restricted products such as:

- Telecommunications equipment
- Cameras
- CCTV
- Drugs
- Food items
- CD's
- Publications
- Chemicals

Refer to the ISD for more detailed information on products that require permits / approvals

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ALGERIA

CUSTOMS GUIDE



50 YEARS

EXCELLENCE. SIMPLY DELIVERED.

DHL

ALGERIA



Gateways

1 Algiers

DHL Clearance

No

Broker Handover

Yes

Line Haul

- 1 DHL
- 2 Commercial Air

DTP

No

Deminimus

US\$20



ALGERIA

CLEARANCE REQUIREMENTS

Documentation Requirements

- HAWB
- Commercial Invoice
- Certificate of Origin
- Certificate of Conformity
- Packing List
- Importers tax ID Number
- Regulatory agencies authorization if required Bank domiciliation

Customs Clearance

- All clearances are managed through 3rd party brokers
- Consignee must appoint broker for clearance of shipments over US \$50 or ask DHL for clearance through subcontracting broker
- DHL can provide customs clearance through a 3rd party broker

Additional Information

- 1** All WPX with values > \$50.00 must have a commercial invoice
- 2** Cnee is fully responsible for clearance of WPX shipments
- 3** If shpt is subject to bank transfer, original invoice is needed for all values
- 4** Shipment will be seized by customs after 4 months and automatically destroyed without prior notice
- 5** Request for RTO is only possible if cnee provides proof of no bank transfer and letter explain the reason of RTO
- 6** Shipments subject to bank transfer can not be returned if clearance cannot be completed
- 7** All WPX IB shipments must have the TAX (FISCAL) IDENTIFICATION NUMBER of the Receiver mentioned on the waybill and manifested accordingly with the ID, this is mandatory from the 1st of September.

ALGERIA

PERMITS

The importer may be required to provide Ministerial approvals for restricted products such as:

- Telecommunications equipment
- Cameras
- CCTV
- Drugs
- Food items
- CD's
- Publications
- Chemicals

Refer to the ISD for more detailed information on products that require permits / approvals

BROKERAGE

Customs Clearance

- DHL Algeria is working under postal agreement which does not allow us to clear shipments for our customers.
- Consignee will be notified of shipments arrival in order make clearance arrangements through their own Customs broker.
- Consignee must appoint broker for clearance of shipments over US \$50
- DHL can provide customs clearance through a 3rd party broker

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LIBYA

CUSTOMS GUIDE



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DHL

LIBYA



Gateways

1 Tripoli

DHL Clearance

Yes

Broker Handover

Yes

Line Haul

1 Commercial Air

DTP

Yes

Deminimus

US\$0.00



LIBYA

CLEARANCE REQUIREMENTS

Documentation Requirements

- HAWB
- Commercial Invoice
- Packing List
- Certificate of Origin if value > \$ 650.00 US
- Import License if value > \$ 300.00 US

All shipments are routed to Benghazi for customs clearance and further distribution to destinations within Libya that are safe for DHL services to operate.

Please note that restrictions may apply on oversized / overweight / non-standard shipments (please seek advice from your local DHL Customer Service).

Please note that the customs clearance process may be subject to continual adjustment depending on prevailing situation in the country.

PERMITS

The importer may be required to provide Ministerial approvals for restricted products such as:

- Telecommunications equipment
- Cameras
- CCTV
- Drugs
- Food items
- CD's
- Publications
- Chemicals

Refer to the ISD for more detailed information on products that require permits / approvals

All shipments from, through and to Sanctioned this country must undergo screening to ensure compliance to UN Sanctions Restrictions. An Indemnity letter signed by the shipper is required for all shipments to this country.

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MIDDLE EAST REGION CUSTOMS GUIDE



Recommended

1x 1.13kg/1lb

2x 11kg/2lb

3x 23kg/4lb

4x 50kg/10lb

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MIDDLE EAST CUSTOMS GUIDE

GLOSSARY OF TERMS

Deliver Duty Paid (DTP)

Where a country is DTP enabled clearance charges, customs duties and taxes can be billed back to the shipper if requested.

Certificate of Origin (COO)

Required in certain countries to demonstrate true origin of the shipment.

Authorization Letter (AL)

Approval from the importer to permit DHL to act as their broker.

Importer of Record (IOR)

Registered importer of goods into country of final destination.

DISCLAIMER

The information included in this guide is designed to provide general guidance on the basic import requirements for countries in the Middle East region. It is not a definitive document and should be used primarily as a basic introduction to customs requirements across the region.

Should you have more specific questions regarding import regulations and requirements the DHL customs and operational teams will be happy to respond in detail.

Please contact your dedicated DHL Account Manager for further information.