



**VISUAL STORY**

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**ORCHARD**

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**WEST** DARTFORD

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Orchard West, 20-54 Hythe Street, Dartford, Kent, DA1 1BX



# ARRIVING

When you get to Orchard West you will see metal fencing all around the theatre.

There might be boards and banners with information and pictures of upcoming shows.

Make your way through the main gates and you will see the theatre entrance on your right.





# COME IN

Our theatre windows are very colourful, look for the ENTRANCE sign on the door.

Someone might be there to welcome you and open the door for you as you come inside.

You can either come to the entrance doors up a few steps or by walking up the ramp.





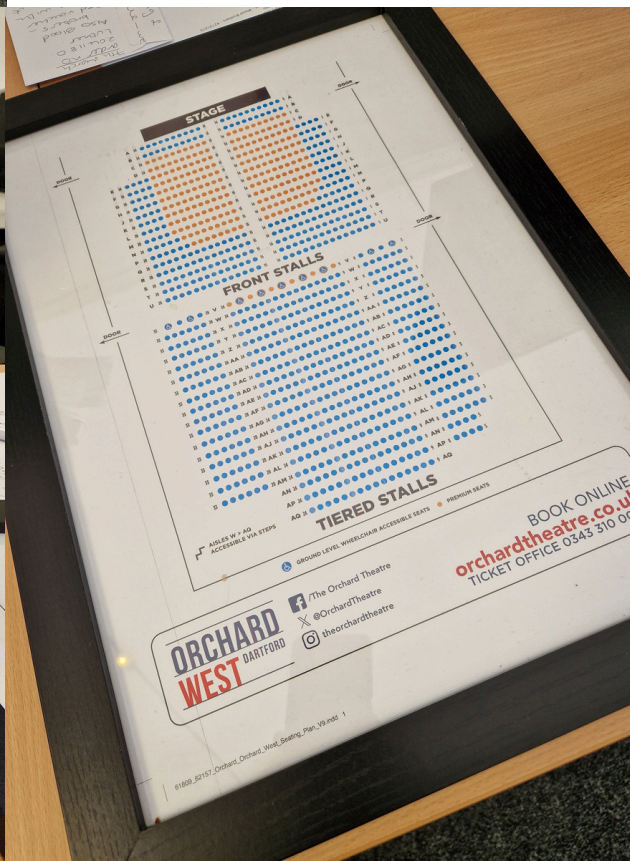
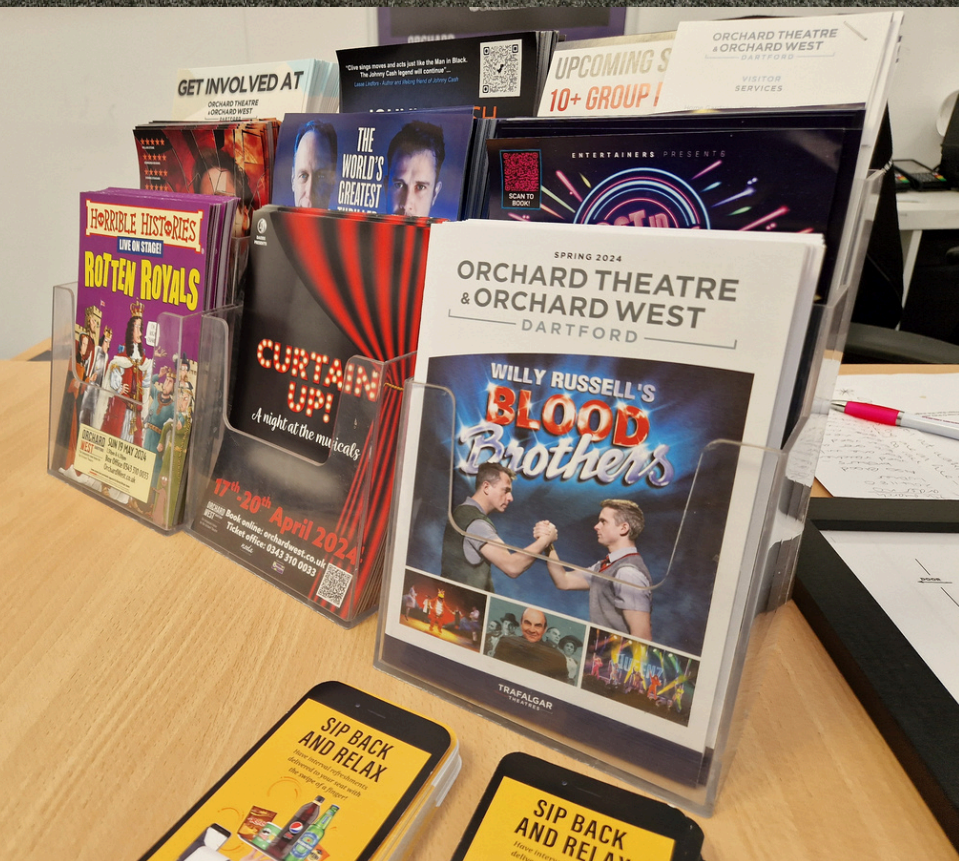
# WELCOME

When you come in, you will see our Welcome Desk on the left.

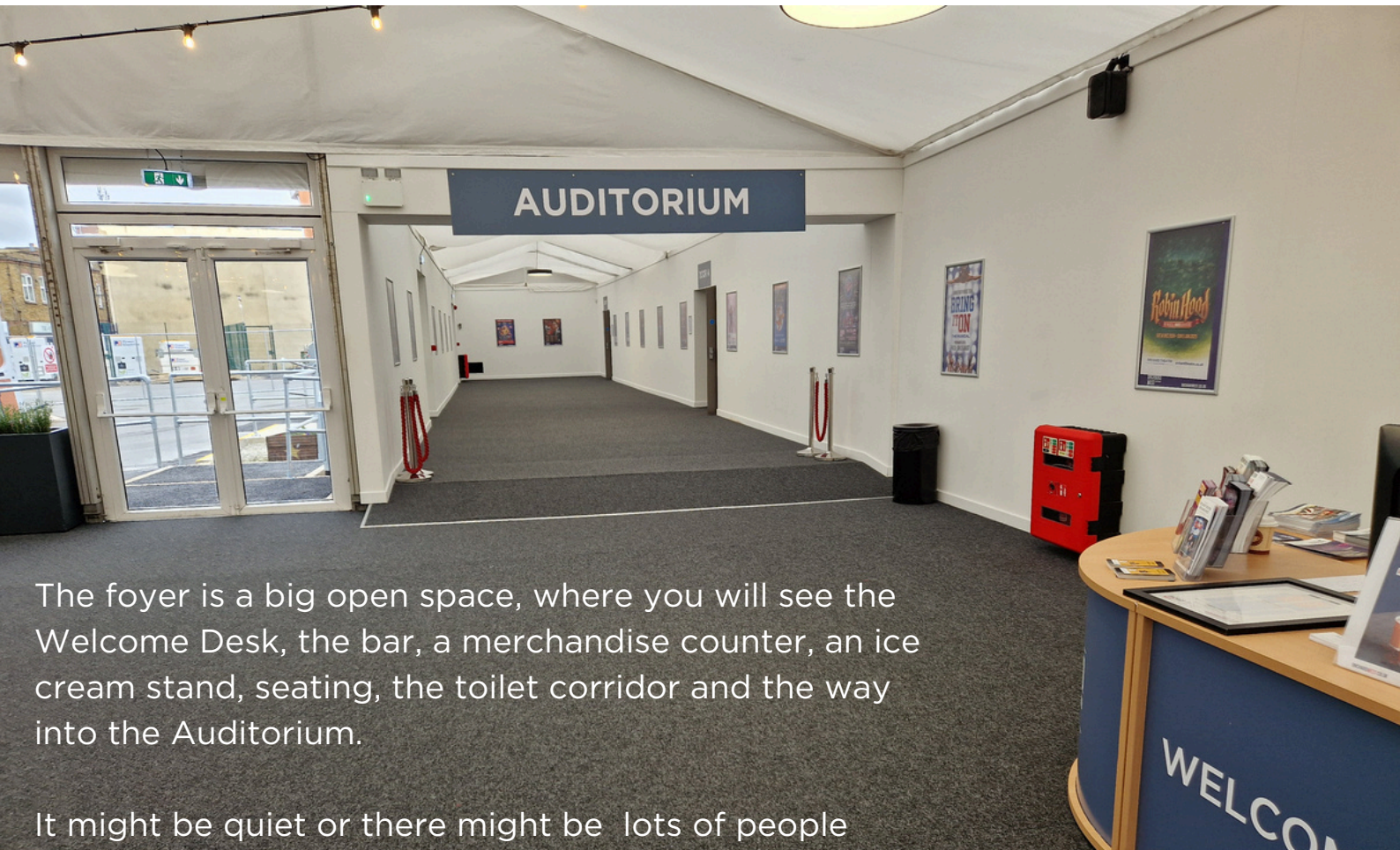
This is where you can buy tickets, ask for help and ask about our hearing loop or any other access queries.

There will be a Visitor Services Assistant there to help you.

You can also pick up a flyer for a show or look at the seating plan, showing you where your seat will be inside the auditorium!



# THE MAIN FOYER



The foyer is a big open space, where you will see the Welcome Desk, the bar, a merchandise counter, an ice cream stand, seating, the toilet corridor and the way into the Auditorium.

It might be quiet or there might be lots of people



# MERCHANDISE COUNTER

The merchandise counter is next to the Welcome Desk and by the way into the toilet corridor.

At the merchandise counter you can buy a show programme or things relating to the show, such as toys, badges, tote bags and CDs.

Sometimes there is nothing to sell and it will be empty.





# AT THE BAR

Opposite the merchandise counter, and in the middle of the foyer is our bar. It's very long and has mirrors on the front.

Here is where you can buy a drink. We serve hot drinks and cold drinks. Someone will ask what you want, but you might have to queue first! You can save yourself from queueing at half time, by pre-ordering your interval drinks when you arrive.

We accept card payments only.





# ICE CREAM

The ice cream stand is near the back of the foyer.

Here you can queue up for an ice cream. We have lots of flavours to choose from!

We also sell popcorn, soft drinks, bags of sweets and tubs of candy floss.

What will you get?

We accept card payments only.





# TAKE A SEAT

If you have some time before the show starts, you can take a seat in our seating area at the back of the foyer.

A great place to sit and have a drink or a snack.

You can also sit here during the interval and talk about the show.

Sometimes there won't be any seats left if other people are sitting in them, but you can also sit in your seat inside the auditorium when the doors open!





# OUR BATHROOMS

Make sure you go before the show starts!

Look for the TOILETS sign to our toilet corridor.

Each door is clearly marked with either Male, Female or Accessible Toilets.

The Accessible Toilet has a folding nappy change station. You will need a Radar key to access this, or speak to a team member.

All our bathrooms have hand dryers.





# ARE YOU READY TO GO INSIDE?

When you're ready to take your seat, look for the AUDITORIUM sign. When the doors are open and we're ready to let you in, the red ropes will be open so you can walk through to the entrance doors.

This is the view from inside the Auditorium corridor, looking backwards into the main foyer - where you came from!





DOOR A

LYONS & COYMAN  
THEATRE  
**CURTAIN UP!**  
A night of the mystery  
17<sup>th</sup>-30<sup>th</sup> April 2024  
Book your seats now!  
Tel: 0115 933 8888  
www.lyonsandcoyman.co.uk

Show  
Contains  
Flashing  
and Strobe  
Lighting

# COME INSIDE

You will enter the auditorium through Door A or Door B. Someone will be on the door to help you find your seats. Don't be afraid to ask!



Inside the Auditorium you might be sitting in the front stalls.

You can see the stage right in the middle!

There are also accessible seats and spaces for wheelchair users.

Ask our team when you book!



# WHERE ARE YOU SITTING?

You might be sitting in the rear stalls which are tiered; they raise up with each row, as you climb up the stairs. There will be lots of other people also taking their seats. Everyone is excited to see the show!





EXIT

# TIME TO GO!

We hope you enjoyed the show!

At the end of the show, everyone will applaud, clap and make some noise to show how much they enjoyed it.

When you're ready to leave, you will make your way to one of the exit doors.

There will be other people leaving at the same time. You will all make your way back into the foyer or outside.



EXIT



# ONE MORE THING!

You might walk past the original Orchard Theatre building when you make your way to Orchard West.

There is lots of scaffolding and a canopy on top, but don't worry! We are working hard to rebuild the roof so we can reopen the theatre again soon.

Until we're ready to reopen, there is lots of signage and arrows pointing the way to Orchard West Theatre, helping you to find your way.

We look forward to welcoming you soon!

