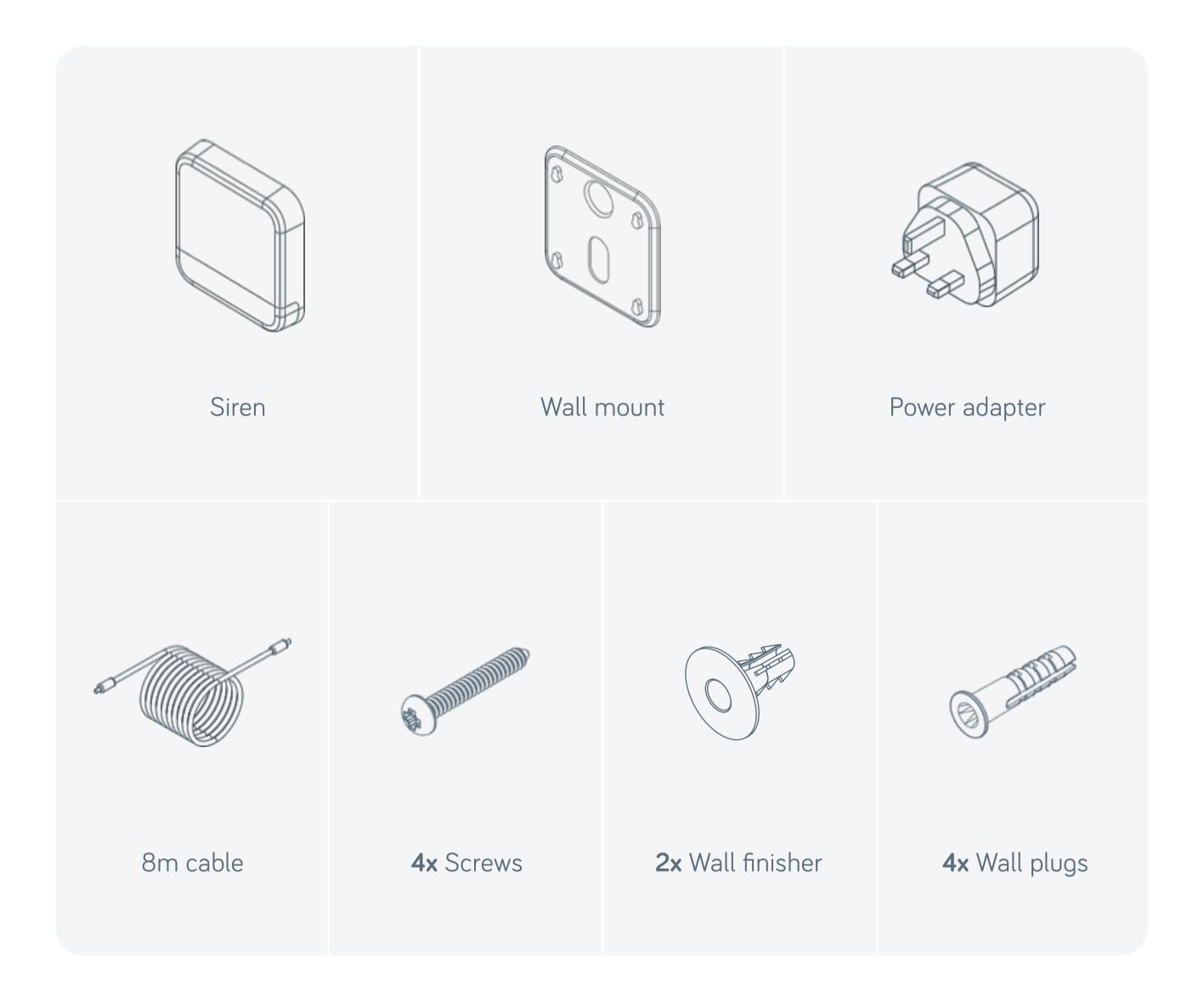


# Siren user guide

Welcome to Hive. This guide tells you everything you need to know to set up your Hive Siren.



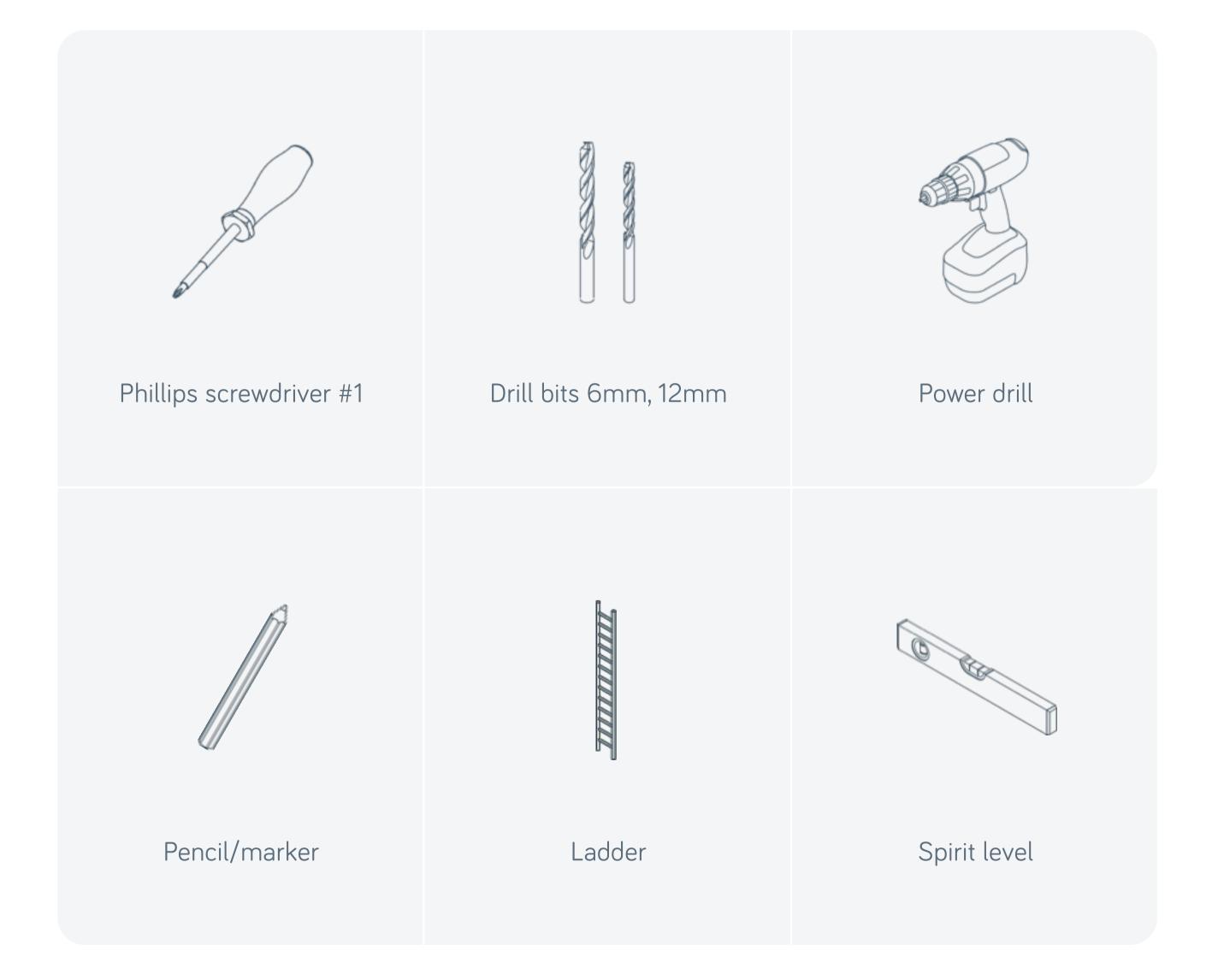
Please check the contents of your Hive Siren's packaging before proceeding to install your Hive Siren. If you're missing any parts please get in touch with our customer care team by visting **www.hivehome.com/contact-us** 



## Tools you may need

If you need to arrange for a professional installer to set-up your Hive Siren please contact our customer care team by visiting **www.hivehome.com/install** 

**Important:** If you are installing the Siren yourself you should be competent using power tools and working at heights. If you need to drill into brick or stone, you'll need an SDS power drill and masonry bits.



## Where to place

The siren is best placed between the first and second floors of your home. You will need to place the Siren within **8m (26ft)** of an internal power socket.



### How to fit the siren

**Important:** Make sure that you comply with all local building regulations, install in accordance with building and installation codes where you live, and that you know where all in-wall pipes and electrical wires are before drilling. If you don't feel comfortable drilling through an exterior wall, contact Hive by visiting **www.hivehome.com/install** to arrange a professional installation. Always use safety and protective gear appropriate for the type of work and tools being used.

To install your Siren follow the steps below:



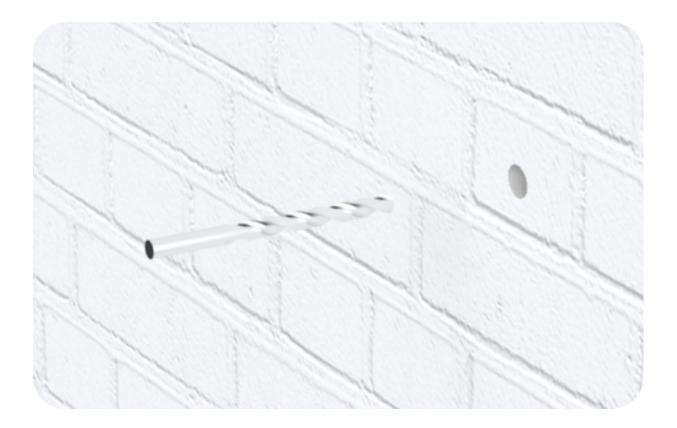
#### Positioning

Assess where best to position the Siren in your chosen location. It should be at a height between **2.5m** to **3.5m**. Ensure that there is an internal power supply within **8m** of this location.

#### STEP 2

#### Drill hole

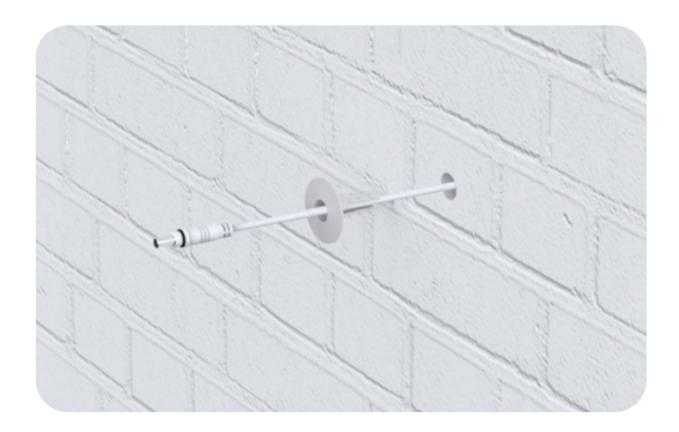
Position the ladder safely and ensure you have appropriate safety equipment before drilling. Drill a **6mm** pilot hole from the outside to the inside. Use a **12mm** drill bit to increase the diameter of the pilot hole.



#### STEP 3

#### Thread the cable

Cover the end of the power cable with tape to prevent the ingress of dust or debris. Thread the cable from the inside of the property to the outside. Now connect the cable to the power supply and plug it into the internal socket and switch on.



**Important:** Remember to place a **wall finisher** over the cable before threading through the wall. Then place the second **wall finisher** over the cable from the outside.

#### STEP 4

#### Fit the mounting plate

Slide the Siren up off of the mounting plate and use a pencil or marker and a sprit level to mark out the four holes, for drilling, on the wall.

Drill the holes you've marked, insert the wall plugs, then screw the four screws into the wall. Make sure that at least **12mm** of the screw protrudes from the



surface of the wall.

Thread the power cable though the middle of the mounting plate. Now place the mounting plate onto the screws, sliding down to lock into place.

**Lightly** tighten the four mounting screws to secure the backplate.

#### **STEP 5**

#### Prepare the Siren for fitting

While at ground level, unscrew the battery compartment on the Siren and remove the battery tab. The Siren will beep and the security light will **flash**. You can now replace the battery compartment and tighten the securing screw. This will protect the Siren from water ingress.



**Important:** You must unscrew the battery compartment before removing the battery tab.

#### STEP 6

#### Fit the Siren

Taking the Siren up the ladder safely, insert the power cable into the Siren. Wrap the cable around the cable management guide and push any excess cable back through the hole, leaving enough slack to fit the Siren onto the mounting plate. Now slide the Siren onto the mounting plate.



#### STEP 7

#### Tidy up

Head back inside, pull though any excess cable **gently**, placing in a safe location, out of the way, so that it is not a trip hazard. Before finishing installation, make sure that the power supply is **connected** and **switched on**.



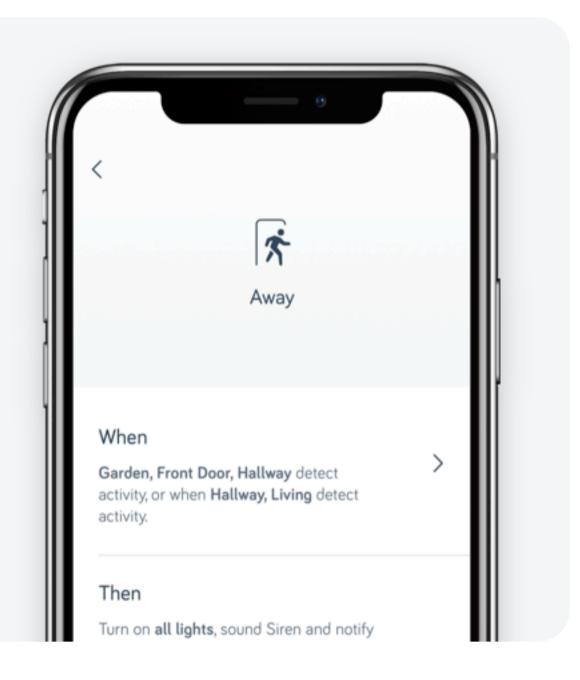
### How to use the Siren

#### Triggering the Siren

To ensure your Siren will sound in the event of an alarm, it must be added to a **Mode**. Your siren will be included as an output in Away mode as a default.

- Go to HomeShield Settings > Modes.
- 2 Make sure that Siren is added to **Then** within your chosen Mode, so that it sounds when the Alarm is raised.

**Tip:** Also consider turning on a Hive light to act as an additional deterrent.





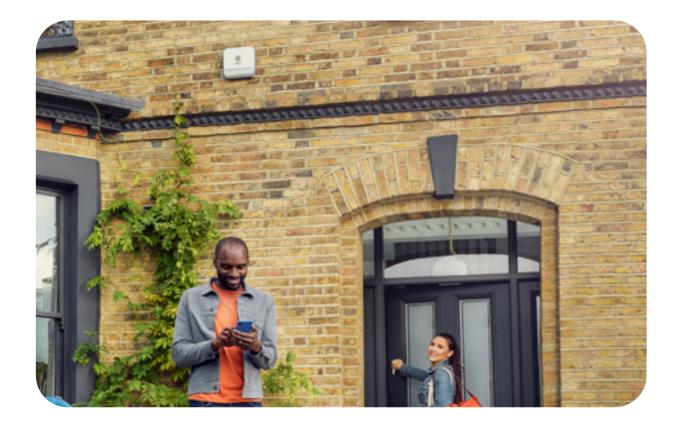
#### Siren Light

The Siren light will also automatically flash when the Siren sounds.

The Siren light can also be used as a Hive Light. You can turn the Siren light on during an **Alarm** event by adding it to **Then** within your chosen **Mode**.

### Siren chirp

The Siren can 'chirp' to remind you to deactivate HomeShield when you return home. You can enable or disable Siren chirp in **Settings**.

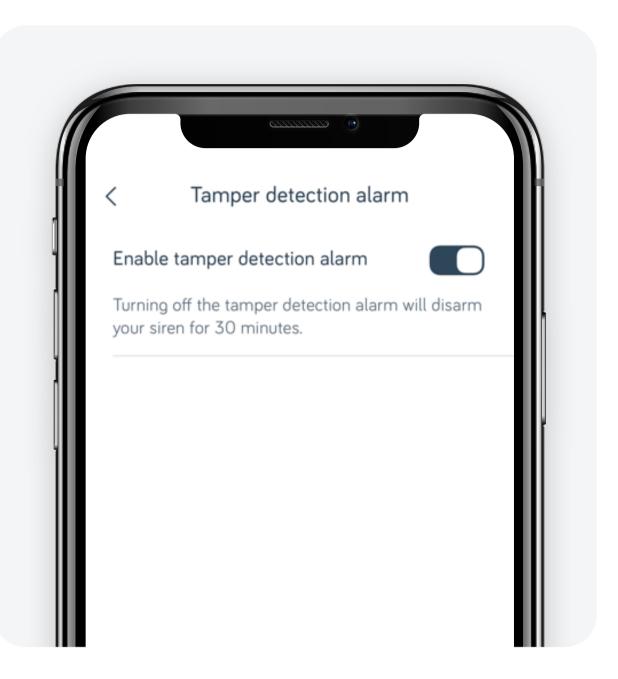


### Troubleshooting

#### How to turn off Tamper alarm

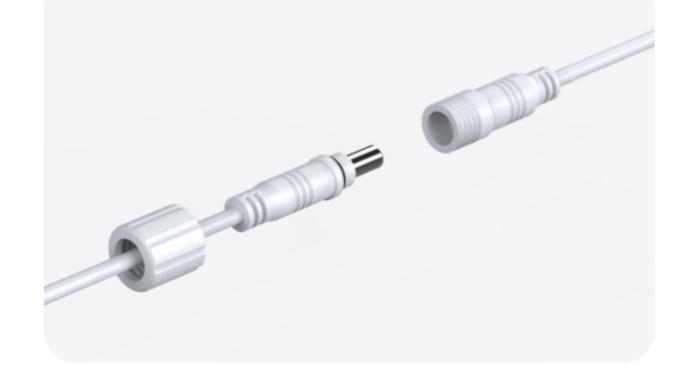
You may want to switch off the tamper detection alarm in the event that you want to move the siren, or change batteries - to do this you can disable tamper detect for 30 minutes.

- Go to Siren Settings > Tamper detection alarm.
- Then switch the toggle to **off** to disable the 2 tamper detection alarm for 30 minutes.
- Tamper detect will be automatically be 3 switched back on after 30 minutes.



#### Reset Siren

To reset your Siren, find the connector joining the power cable to the power supply (as shown to the right). **Quickly** disconnect and reconnect 5 times. The Siren should long beep once, and will go back into pairing mode. Use your Hive app to install your Siren again.





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