

Love it or your money back!*

BRAUN

If you don't think your Braun product has delivered superior results, get your money back by sending this form, your proof of purchase and your product to the address shown below¹

¹See terms and conditions below

Return this form, your proof of purchase and your product to:

UK: Braun MBG, Dept PG020, PO Box 13263, Galashiels, TD1 9AJ.

ROI: Procter & Gamble, Dept PG020, Braun MBG, PO Box 596, Dublin 14.

Product/model purchased:_____

Purchased from:_____ Date of purchase:_____

Why are you returning this product?_____

Name:_____ Email:_____

Address:_____ Postcode:_____

Procter & Gamble UK is the controller of your personal data and shall process the personal data you share in accordance with our privacy policy for the purpose of providing you with the service you requested. For these purposes, P&G may share your personal data, and transfer it outside the European Union, with other P&G entities and third parties acting on its behalf in the course of its business activities - but your information will still enjoy adequate data protection and safeguards. You can exercise your data protection rights to access, correct, erase, transfer to another provider, object to or restrict our processing of the personal data P&G has about you and withdraw your consent. You also have the right to lodge a complaint with the data protection authority. You can find our entire Privacy Policy, including our data retention period and information on how to exercise your data protection rights online at <https://privacypolicy.pg.com/en/>.

***Terms & Conditions:**

¹Reimbursement will be through cheque.

1. This offer is open to all residents in the UK & ROI aged 18 years of age and over. 2. If you are not satisfied with the result obtained from using Braun shaver (Braun Series 5, Braun Series 6, Braun Series 7, Braun Series 8, Braun Series 9 Pro+, Braun Nevo), Braun styling (AIO9xxx, AIO7xxx, AIO5xxx, MGK7xxx, MGK5xxx, BT9xxx, BT7xxx, BT5xxx, BG5xxx, BG7xxx), Braun IPL (Silk-expert Mini IPL, Silk-expert Pro IPL 3, Silk-expert Pro IPL 5, Skin i-expert 7), or Braun epilator (Braun Silk-épil 5, Braun Silk-épil 7, Braun Silk-épil 9, Braun Silk-épil 9 Flex, Braun FaceSpa Pro), the Promoter will refund you the actual price paid as indicated on the receipt and excluding any interest or commission charged by any instalment payment provider, in accordance with these terms and conditions. The product must be purchased in the UK or ROI and the value must be listed in GBP (£) or EUR (€). 3. Purchase period for refunds is between 1st January to 31st December 2026. Applications for refund requests must be made within 100 calendar days from date of purchase. 4. To make an application and obtain your refund, go to <https://uk.braun.com/en-gb/promotions/mbg>. All applicants will be required to provide the following information on the downloadable form: product/model purchased, store purchased from, date of purchase, purchase price, reason for return, name, email and address. 5. All products that contain a battery (rechargeable and non-rechargeable) are classified as Hazmat items or dangerous goods in the EU. When transported commercially, Hazmat items may pose a higher risk than other items. Delivery carriers must follow specific guidelines during transportation and handling. If you wish to return your product, you must follow the guidelines provided below, under the heading Returning Items that Contain Hazardous Materials. 6. Send the completed form, together with proof of purchase (your original dated till receipt), and the applicable Braun product, to the following address: UK: Braun MBG, Dept PG020, PO Box 13263, Galashiels, TD1 9AJ. ROI: Procter & Gamble, Dept PG020, Braun MBG, PO Box 596, Dublin 14. 7. The line item must appear on the till receipt. If no line item for a Braun epilator, FaceSpa, IPL, multi grooming kit, beard trimmer or shaver appears on the applicant's till receipt, or the applicant does not have a till receipt, the application will not be processed. 8. Final submissions for refunds must be received on or before 10th April 2027. 9. Incomplete, misdirected or late submissions will not be accepted. Proof of posting will not be accepted as proof of delivery. Responsibility cannot be accepted for lost, damaged or delayed forms and/or their contents. 10. The Promoter will refund the actual purchase price paid for a maximum of one applicable Braun product purchased, as evidenced by the original till receipt. 11. Reimbursement will be through cheque. Please allow up to 28 working days for refunds to be processed. 12. The refund amount does not include postage costs for the return of the applicable Braun product (applicable Braun products are listed in clause 14). 13. Only one refund per household. 14. Offer limited to Braun shaver (Braun Series 5, Braun Series 6, Braun Series 7, Braun Series 8, Braun Series 9 Pro+, Braun Nevo), Braun styling (AIO9xxx, AIO7xxx, AIO5xxx, MGK7xxx, MGK5xxx, BT9xxx, BT7xxx, BT5xxx, BG5xxx, BG7xxx), Braun IPL (Silk-expert Mini IPL, Silk-expert Pro IPL 3, Silk-expert Pro IPL 5, Skin i-expert 7), and Braun epilator (Braun Silk-épil 5, Braun Silk-épil 9, Braun Silk-épil 9 Flex, Braun FaceSpa Pro). 15. Your obligation to any instalment payment provider is entirely independent to this offer and will remain even if you exercise your rights under this offer. 16. This does not affect your statutory rights. Promoter: Procter & Gamble UK, Weybridge, Surrey, KT13 0XP (Please do not send any applications to this address.)

Returning Items that Contain Hazardous Materials

All products that contain substances that are flammable, pressurised, corrosive, damaging to the environment, irritant, or harmful, are classified as Hazmat items or dangerous goods in the EU. Braun product that contains a battery (rechargeable or non-rechargeable) is classified as Hazmat items or dangerous goods in the EU. If you want to return such items, you must follow the guidelines set out below.

Packaging

For items that contain batteries, including lithium batteries, make sure that the package is strong and rigid. Secure the equipment against movement within the outer packaging and against accidental activation. Close containers with liquids, aerosols, or other substances prone to spillage tightly so they don't leak. Place the containers upright in the box and make sure they're not loose. Put filling materials, such as newspaper, around the product to fill any empty spaces in the box. If you're returning multiple Hazmat items, you must only return one item per parcel to ensure compliance.

Labelling

Inform the carrier of your choice that the package contains a battery and requires the relevant warning sticker to be applied to the outer of their packaging. Print out the label or any other label provided by the carrier of your choice and apply it to your parcel. Please check if the label is legible, it should look like one of the images on the right.

Damaged Hazmat

If you receive a damaged Hazmat item, don't use it, and follow the instructions on the product. Damaged Hazmat items, including damaged lithium batteries, aren't returnable and should be disposed of in a recycling center. If the item you want to return contains damaged lithium batteries, detach them from the item before returning. You can then return the item without the battery. If you can't detach the damaged battery, or if the item itself is a damaged lithium battery, please dispose of it in the nearest recycling center. Contact Customer Services for information on the recycling center and further steps. Braun reserves the right to request proof of such disposal at any time, so make sure that you obtain appropriate evidence from the recycling center you use.

