

GREATER MANCHESTER INDEPENDENT TRAVEL GUIDE

**EASY READ VERSION** 

This guide was produced in collaboration with the Greater Manchester Combined Authority, Transport for Greater Manchester (TfGM), Greater Manchester Police, Greater Manchester travel trainers, families, education and local authority professionals











#### **Contents**

- 1. **Getting Ready** to Travel
- 2. Using the **Bee Network App**
- 3. Travel Checklist
- 4. Staying Safe
- 5. Road Safety
- 6. Public Transport Safety
- 7. Tickets and Passes
- 8. Your **journey** 
  - a. **Bus** Travel Step by Step
  - b. Tram Travel Step by Step
  - c. Train Travel Step by Step
  - d. Ring & Ride
  - e. Taxi Travel
- 9. Extra Help for Additional Needs

## **Getting Ready to Travel**



Plan your journey before you go.

Use the Bee Network App or check timetables online or at stops.



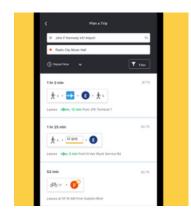
Practice your route if it's new—try quieter times like 9am—4pm.



Check the weather and wear the right clothes.

Write down your journey steps and landmarks to help you remember.

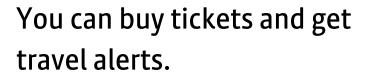
#### Using the Bee Network App



Helps you plan trips by bus, tram, train, walking, or cycling.

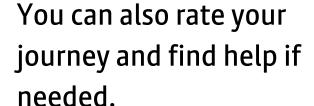


Shows live times and lets you track buses.





Use it to contact police in non-emergencies.



#### Travel Checklist



#### **Keys**



#### Money or bank card



#### Travel pass or ticket



**Charged phone and charger** 

#### **Travel Checklist**



Medication (if needed)



Tissues, snack, and drink



Weather-appropriate clothes

# Packing My Bag



**Emergency contact saved** in your phone



Someone knows where you're going

### Staying Safe



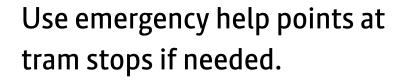
Tell someone you trust where you're going



Ask for help from staff in uniform or TravelSafe Officers.



Don't share personal details with strangers





Call 999 in an emergency or use GMP Live Chat for non-urgent help

#### **Road Safety**



Cross at safe places like pedestrian crossings



Don't use your phone or headphones when walking



Wear bright colours to be seen by drivers

## **Public Transport Safety**



Wait in a safe place like a shelter or waiting room



Check the vehicle number and destination



Sit near the driver if you can

## **Public Transport Safety**



Keep your bag zipped and close to you



If lost, ask staff or call your emergency contact.



Use handrails if you move while the vehicle is moving

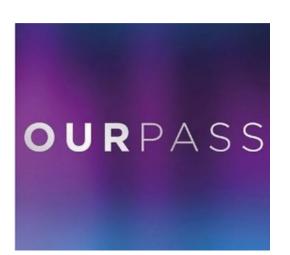
#### Tickets and Passes



You can buy tickets on the bus or at tram / train stops



Use the Bee Network App or train company apps



You might get free or cheaper travel if you:

- Are under 16 (igo card)
- Are 16-18 (Our Pass)
- Have a disability
- Are a care leaver (18-25)

#### Bus Travel - Step by Step



1. Plan your journey



2. Wait at the stop and put your hand out



3. Get on and show or buy your ticket



4. Enjoy the ride

### Bus Travel - Step by Step



5. Press the button when you're near your stop



6. Get off safely

## Tram Travel - Step by Step



1. Plan your journey



2. Buy a ticket or tap in



3. Board the tram



4. Enjoy your ride

## Tram Travel - Step by Step



5. Press the button so the doors open and leave safely



6. Tap out if you tapped in

## Train Travel - Step by Step



1. Plan your journey



2. Buy your ticket



3. Find your platform



4. Board the train

## Train Travel - Step by Step



6. Enjoy the ride



7. Press the button so the doors open and leave safely



8. Keep your ticket to show at the end

#### Ring and Ride



A minibus for people who find buses, trams, or trains hard to use

You must register first (it's free)



Pick up from your door and drop off at your destination

#### Taxi Travel



Book by phone, app, or go to a taxi rank



Take a photo of the taxi's number plate and share it with someone you trust



Check the driver's ID badge before getting in



You don't have to tip the driver

#### Extra help for additional needs



"Please offer me a seat" badges are available



Sunflower lanyards show you may need extra help



**Bus hailers** and bright pass wallets help people with sight loss.



Some schools and councils offer travel training



Visit the TfGM website for more help and resources