Southeast Asia Libraries of the Future Summit 2024



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图书馆 LIBRARY



Outline

About HKUST(GZ)

• Library Roles for the Future Learning Society

Al Services

• General VS Research Support

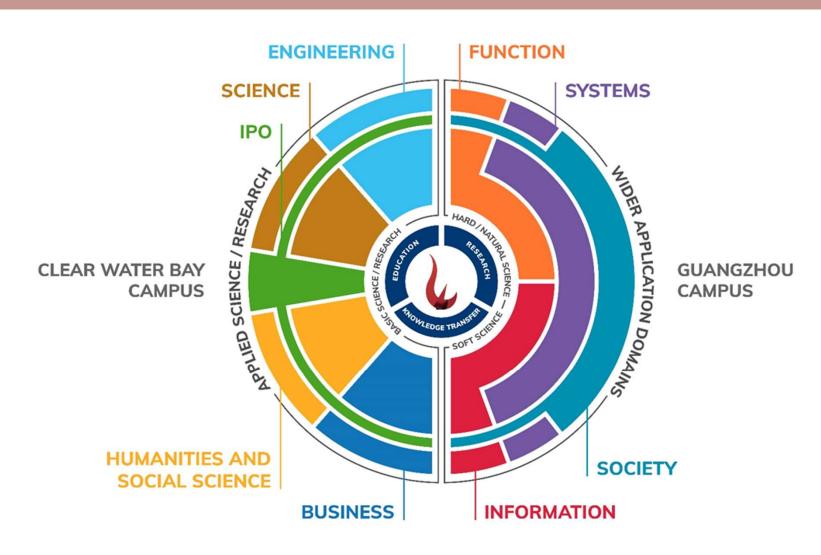
Al Literacy Programs

LibGuides VS Workshops VS Events

• Future Directions

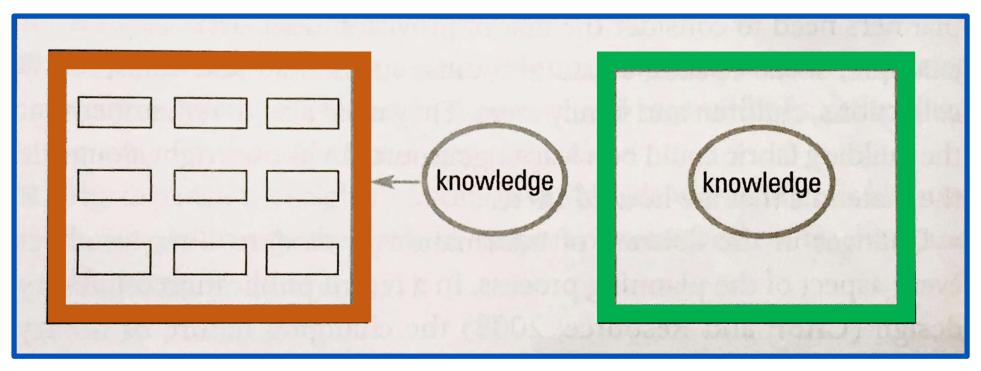


About HKUST(GZ)



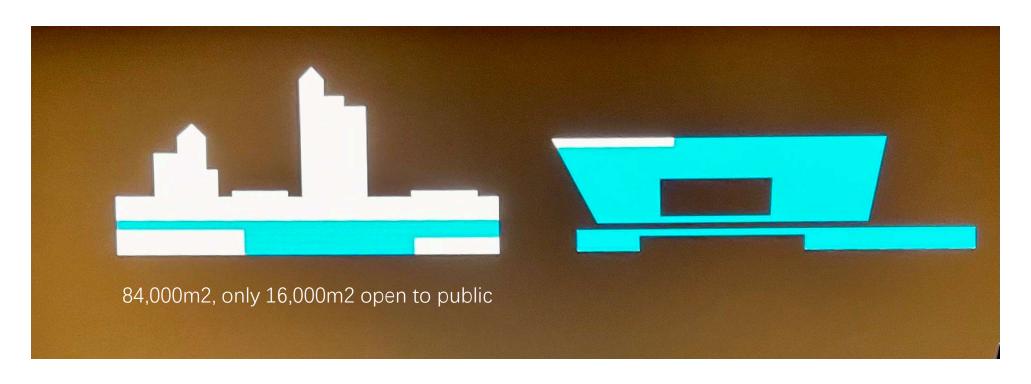
Library roles for the future learning society

(resources surrounding users VS knowledge at the core of the users)



Ayub Khan: Better by design, 2009

Library focus: from collection to connection



Chris Hardie, Shanghai Library East, 2022-10-1

Connections help with knowledge discovery







- Discovery during discussion
 - ✓Innovation is a group efforts
- Identify Knowledge from resources
 - ✓ People are resources
- Contribution to the society
 - ✓ 3rd space for life

Al Services



Business | Health | Nation | Nation & World | Science | Technology | World

Ex-Google CEO bets AI will shake up scientific research

Nov. 6, 2023 at 7:00 am

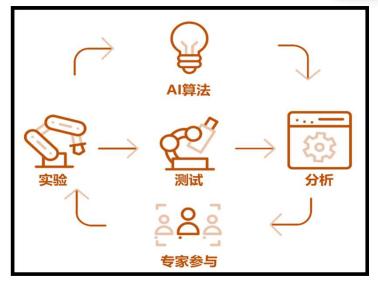


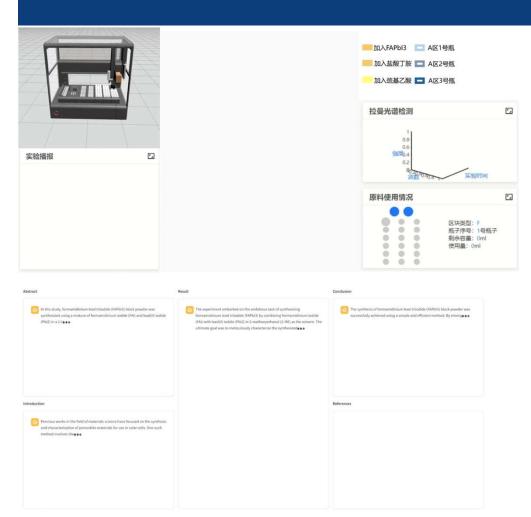
Xi ZHU

Associate Professor , The Chinese University of Hong Kong, Shenzhen

Deputy Director, Universal Artificial Intelligence Application Research Center at the Shenzhen Institute of Artificial Intelligence and Robotics for Society







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The Knowledge-Works (KW)

The video introduction



Al Supervisor

Al Supervisor is a research assistant that can help you to find the most suitable research direction.

It can also help you to analyze the papers you are interested in, and give you a general comment on the papers.

It is trained with the ever-updating database ScholarNet, which contains all scientific papers in human history till now.

Main Services

1. Research trending analysis

Based on millions of publications, AI Supervisor can:

- Conclude the previous hotspots in the form of worldcloud, and output analyse results in natural language:
- 2. predict potential hotspots in the coming one, two, three, or further years.

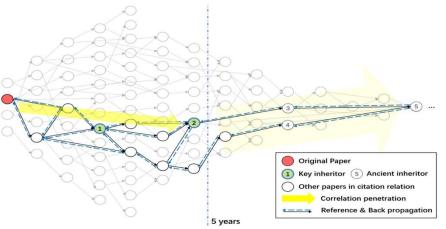
See tab Trending Analysis for more information.

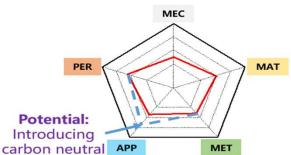
2. Paper necessity rating and knowledge inheritance

Homepage. service introduction

The Key Function

- ☐ Paper evaluation
- Research planning
- Detailed guidance





Average Paper (with improvement advice)

Spider Matrix (KW 2.0)



version with core functionality and

SSO integration





Spider Matrix



DOI V 10.1021/acs.jpclett.3c01668 Search

* Publications after 2003 and in this journal list are mostly supported

Example dod: (Click for the free full report.)

10.1021/acs.joclett.3c01688



Apr, 2023 - Apr, 2024

- Selected initial trial users (Professors from related area)
- Conducted user research and collected feedback
- Iterated on the platform

April, 2024

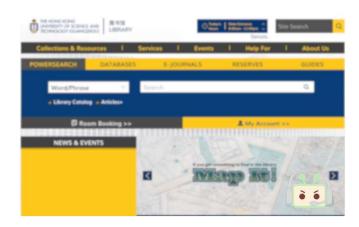
Released Spider Matrix 2.0 with enhanced features

Library Chatbot

AI Chatbot for General Questions

- ☐ Available 24/7 to provide traditional library services
 - Answering general inquiries
 - Explaining policies and procedures
 - Helping locate resources
- ☐ Enhances the user experience







Al Literacy Program Overview



What is Al Literacy?

From ChatGPT

what is Al literacy

Al literacy refers to the understanding and knowledge of artificial intelligence (Al) concepts, principles, and applications. It includes being familiar with the fundamental ideas behind Al, such as machine learning, natural language processing, and computer vision, as well as knowing how Al is used in various industries and its potential impact on society. Being Al literate also involves being aware of the ethical considerations and challenges that come with Al development and implementation. In essence, Al literacy helps individuals to better comprehend, use, and evaluate Al systems and their implications in the world around them.

From researchers

AI LITERACY DEFINITIONS

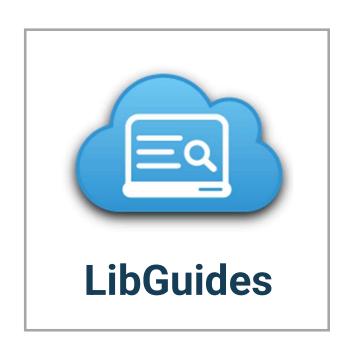
Source	Level	Context	Definition
Long and Magerko (2020)	All	Work.	AI literacy is "a set of competencies that enables individuals to evaluate AI technologies critically; communicate and collaborate effectively with AI; and use AI as a tool online, at home, and in the workplace (p.2)."
Mikalef and Gupta (2021)	Org.	Work.	AI capability is "the ability of a firm to select, orchestrate, and leverage its AI-specific resources (p.2)."
Hermann (2021)	Ind.	Students	"AI literacy is individuals' basic understanding of (a) how and which data are gathered; (b) the way data are combined or compared to draw inferences, create, and disseminate content; c) the own capacity to decide, act, and object; (d) AI's susceptibility to biases and selectivity; and (e) AI's potential impact in the aggregate (p.13)."
Kandlhofer & Steinbauer (2018)	Ind.	Students	AI literacy is sound knowledge about the principles of AI and its application.
Dai et al. (2020); Lee et al. (2021)	Ind.	Students	AI literacy is a student's ability to access and use AI- related knowledge and skills.

- Understanding Al
- Using Al
- Evaluating AI

Source:

- OpenAl. (2023). ChatGPT (October 24 version) [Large language model]. https://chat.openai.com/chat
- Cetindamar, D., Kitto, K., Wu, M., Zhang, Y., Abedin, B., & Knight, S. (2022). Explicating All literacy of employees at digital workplaces. *IEEE Transactions on Engineering Management*. https://doi.org/10.1109/TEM.2021.3138503

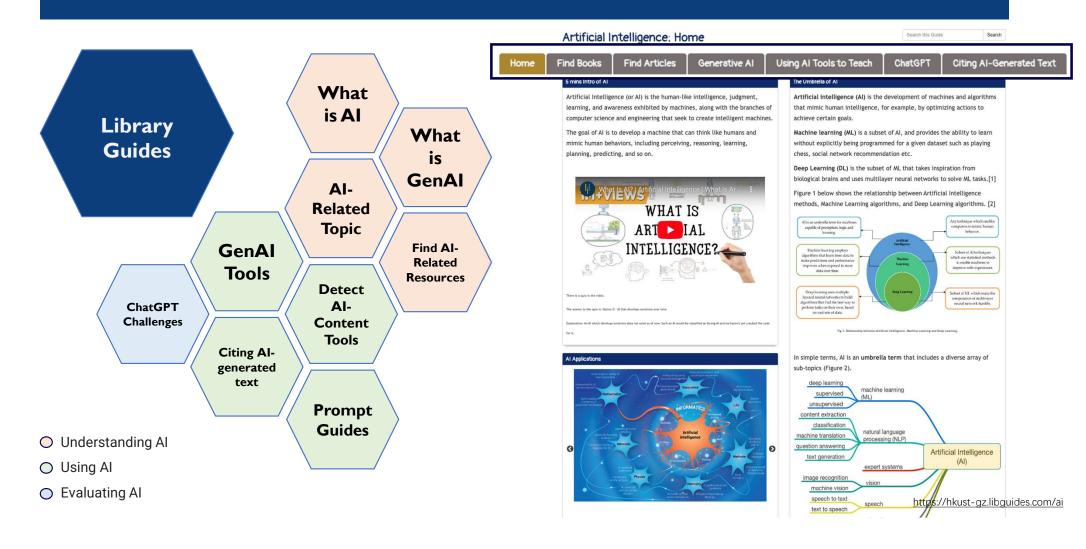
Al Literacy Program Overview



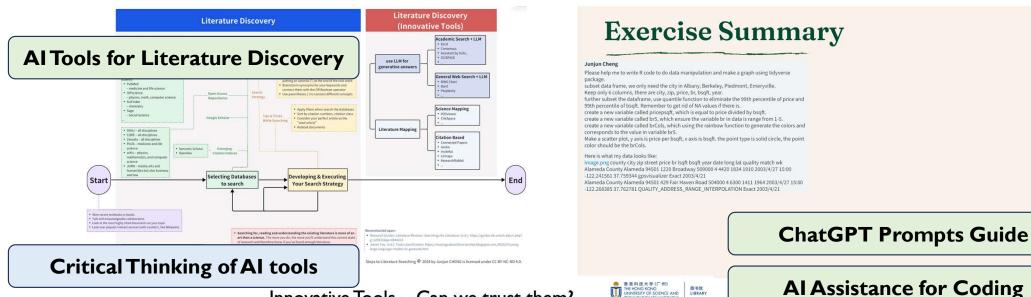




Al Literacy Program - LibGuides



Al Literacy Program – Workshops



Innovative Tools – Can we trust them?

Don't outsource your critical thinking. Consider these when evaluating tools:

Technical aspects:

Understanding Al

Using Al

Evaluating AI

- I. What is the data source behind the tools?
- 2. Are there ways for users to check/verify accuracy of the generated direct answer, or extracted information in the literature review matrix?
- 3. How accurate are the generated direct answers and/or extracted information in the literature review matrix in general?

Other Non-technical factors:

- 1. user privacy (is the system training on your queries)
- 2. sustainability of the system (what's their business model)



AI:
I am not a creative intelligence,
I am an intelligent transporter.

Kang ZHANG

Professor , Thrust Head,

Thrust of Computational Media and Arts,

Hong Kong University of Science and Technology (Guangzhou)







Al Projects by Faculty Members



Data set









red tone + description



yellow tone + description



blue tone + description



orange tone + description

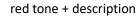


green tone + description



purple tone + description

Style learning Semantic injection





blue tone + description

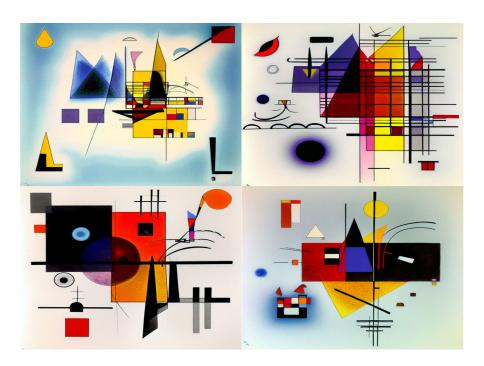
orange tone + description

green tone + description

purple tone + description



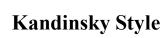
Al Projects by Faculty Members



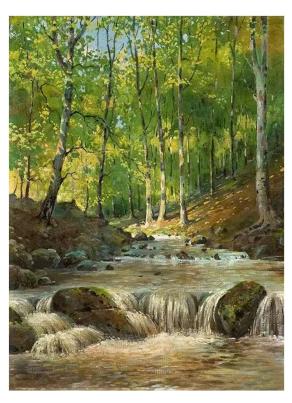
kandinsky,white,grey,orange,point,angular line,square,the acentric structure, <lora:kandinsky_t7t2_2:1>, <lora:direction_ex:0.5>



kandinsky,green,blue,violet,point,curved line,straight line,the centric structure , <lora:kandinsky_t7t2_2:1>, <lora:direction_in:0.5>







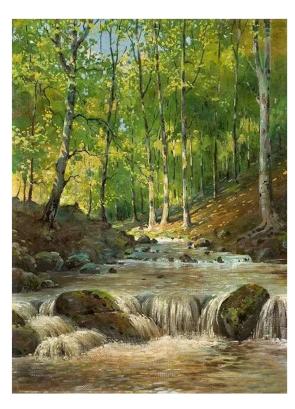
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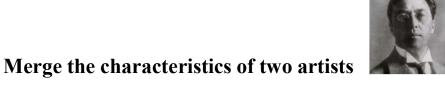




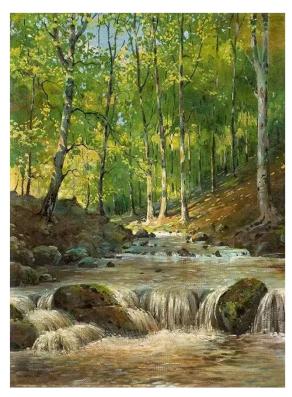
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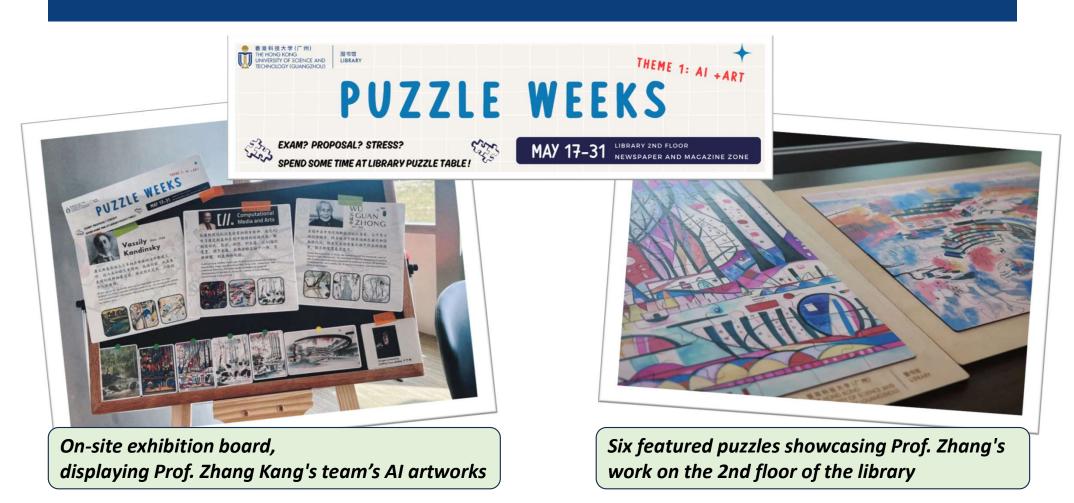








HKUST (Guangzhou) Campus, as silk scarf



Al Literacy Program













Future plans for AI integration in the library

□ Intelligent General and Research Services

- **Predictive Analytics**: Utilize predictive analytics to anticipate user needs, such as suggesting upcoming relevant workshops or new resources based on user interests and academic calendar events.
- **Personalized Research Assistance**: Develop Al-driven personal research assistants that can provide tailored recommendations for resources, databases, and articles based on individual research profiles and past usage patterns.

■ Innovative Methods to Showcase AI Projects

- Interactive Virtual Exhibitions: Develop virtual reality (VR) or augmented reality (AR) exhibitions to showcase AI projects, allowing users to interact with and explore projects in immersive and engaging ways.
- Al Project Showcases and Hackathons: Organize hackathons and project showcases where students and faculty can present their Al projects, fostering a collaborative environment and encouraging cross-disciplinary innovation.

