



# Quick-Start Guide

Everything you need to start  
using your Lively Wearable2.



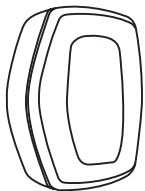


**IMPORTANT: You must call to  
set up your Lively Wearable2.  
CALL: 1-866-351-2265**

Thank you for purchasing the Lively™ Wearable2!

Before you can use your Lively Wearable2, you will need to call our friendly activation specialists to complete the set up process and connect it to your smartphone.

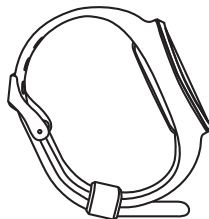
## What's in the Box



**Lively Wearable2**



**Fall Detection Lanyard**



**Wristband**

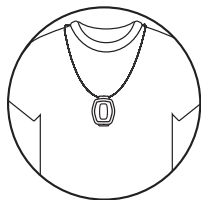
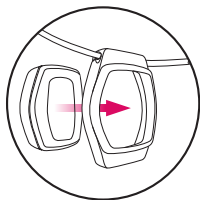


**Extra Battery**

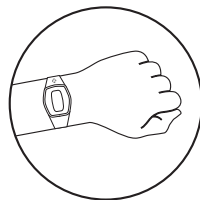
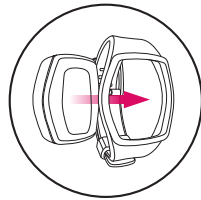
**NOTE:** The battery has been pre-installed for your convenience.

## Two Ways to Wear

Insert the Lively Wearable2 from behind the wristband or lanyard to change the way you would like to wear it.



**Lanyard (Required for Fall Detection)**



**Wristband (Fall Detection off)**

**IMPORTANT:** Fall Detection works only with Ultimate Health & Safety Packages and when worn on the included lanyard. Fall Detection is disabled when worn on the wristband. We cannot guarantee service will always accurately determine a fall.

CALL **1-866-351-2265** TO SET UP.

## Using Your Lively Wearable2 to Get Help

To call 5Star® Medical Alert Service, press the button on your Lively Wearable2 and a highly-trained agent will speak with you through your smartphone. The Lively Wearable2 must be in close proximity to the connected smartphone to initiate a call to 5Star.



Press the button to call for help.



Speak to a highly-trained agent through your smartphone.



Agent can assess the situation and get you the help you need.

## When to Call 5Star

### **Emergencies like:**

- You lose your balance and fall.
- You mix up your medications or feel faint.
- You slip in the shower.

### **Non-emergencies like:**

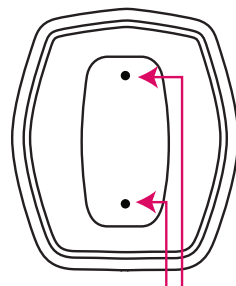
- You lock yourself out of the house.
- You're driving and get lost.
- You feel unsafe walking to your car.

In any unsafe or uncertain situation, press the button on your Lively Wearable2 and talk through your smartphone to a highly-trained agent who will be there to assist you, 24/7.

Your Lively Wearable2 is water resistant so it works in the shower.

## Understanding Lively Wearable2 Indicator Lights

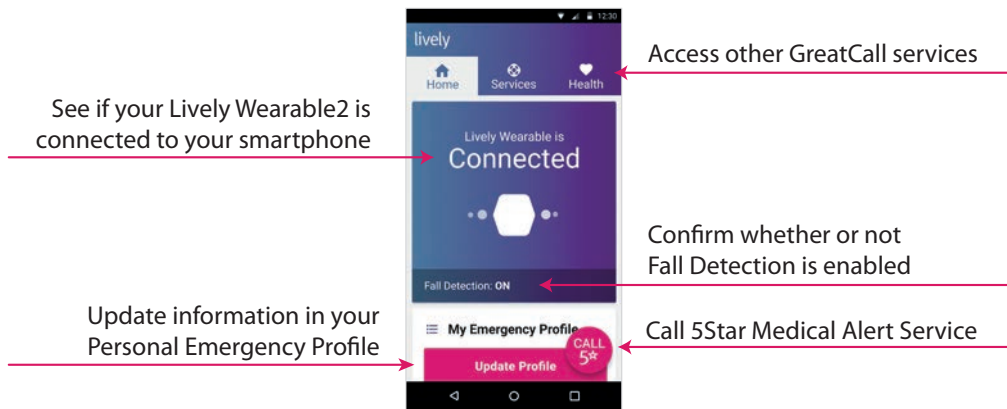
| Color                | Pattern           | Meaning   |
|----------------------|-------------------|---|
| <b>Green and Red</b> | Blinking          | Startup Mode  |
| <b>Green</b>         | Blinking          | Sending data to Lively app                                      |
| <b>Green</b>         | Solid             | 5Star call successfully initiated                               |
| <b>Red</b>           | Blinking or Solid | 5Star call failed, out of range, or not connected to smartphone |



Indicator Lights

## The Lively App

The Lively Wearable2 only works with the Lively app. The app allows you to:



**NOTE:** Simulated Android screen shown. Your screen may vary.

CALL **1-866-351-2265** TO SET UP.

## GreatCall Link App

Included with a Preferred or Ultimate Health & Safety Package, the GreatCall Link™ app allows you to stay connected with friends and family. Those you invite can download the app on their smartphone and be notified when you contact 5Star Medical Alert Service.

To learn more about GreatCall Link, visit [greatcall.com/link](http://greatcall.com/link).

The GreatCall Link app is compatible with most smartphones.



## Tips About Your Lively Wearable2

Please clean your device after applying lotion, sunscreen, or bug repellent using a mild soap and warm water.

Make sure device is clean and dry before replacing battery. The battery door has a special lubricant; do not wipe off.

A replacement battery has been included. Additional replacement batteries (CR2450) can be purchased at any local pharmacy or hardware store.



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greatcall.com/support



1-866-351-2265

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