



Hi, I need some care.

Well, let's get you the help you need.
Tell us, what's going on?

Help! It's a life-threatening emergency.

I'm experiencing irregular chest pain with crushing pressure, extreme head pain, broken bones, sudden blindness, etc.

It's not an emergency, but it's urgent.

I'm not feeling too hot - I have a UTI, rash, sore throat, etc.

I need regular routine or preventive care. Or have another concern, but it's not urgent.

I'm looking for an annual visit, check up, well-woman exam, or general primary care.

I feel like I need to see a specific type of doctor.

I'm in need of a dermatologist, OB/GYN, psychiatrist, etc.

Have we met each other yet?

First, do you have an in-network primary care provider already?

Got it. Do you know what kind of specialist you need?

Let's make this simple. A primary care provider can help direct you to the right place.

Sadly, no. I don't have an Oscar Care provider yet. Or I'm traveling outside of my home state.

Yes! We've met. I have a dedicated Oscar Care provider and we have already connected virtually.

No, not yet.

Yes, but I want to see what else is out there.

Yes, they're great! And I'd love to see them.

To be honest, **I'm not really sure.** Eeek.

Yes. I just need to find one in Oscar's network.

Stop what you're doing and **go directly to the nearest emergency room or call 911.**

We can support you knowing that Oscar covers care for life-threatening emergencies, even if the hospital is out-of-network.

Find the nearest ER in the Oscar app or at hioscar.com/search

You'll love Oscar's **Virtual Urgent Care.** Try it, and talk with a doctor in as little as 15 min.

It's \$0 and available 24/7 anywhere in the US. Yes, even at 2 am.

You can message your Oscar Primary Care provider through your Oscar app or book an appointment - possibly on the same day.

I feel like I need to see someone in person.

No problem. **Find an in-network urgent care** near you in the Oscar app or at hioscar.com/search

Perfect. Try **Oscar Primary Care.** It's already included in your plan, which is great.

It's like regular primary care but from the comfort of your couch. Just schedule a visit right from the Oscar app.

Video and phone visits are \$0. And your provider can connect you with in-person care if you need it.

Okay, all you need to do is **book a visit** and you're set.

Find a doctor or check to see if your doctor's in Oscar's network in the Oscar app or at hioscar.com/search.

You can search by specialty or condition.

If you have an **Oscar Care provider**, **book a visit** with them directly through your Oscar account or go to hioscar.com/member/virtual-primary-care

Here's a great fact: Almost 75% of all doctor, urgent care and ER visits can be handled safely and effectively over phone or video!*

*Source: According to statistics from the American Medical Association and Wellness Council of America.



Still need help finding the right care?

Contact your Care Team at 1-855-672-2755.
You can also reach out through your Oscar app or online account.
Your Care Team can help you find in-network providers, meds, and resources. Or help you understand your plan and benefits.

Oscar Primary Care providers are employed by Oscar Medical Group, not Oscar Health Insurance. Oscar Primary Care is only available for members ages 18 and over.