(REVISED PER ADDENDUM NO. 1)

GOAA DATE: 2/15/2023
ITEM NO: 9.F
DOCUMENTARY #: 101601

GREATER ORLANDO AVIATION AUTHORITY

REQUEST FOR PROPOSALS (RFP)

23-282-RFP

BAGGAGE HANDLING SYSTEM (BHS) OPERATION, MAINTENANCE AND REPAIR SERVICES

DATE OF ISSUE: Monday, December 5, 2022

NON-MANDATORY PRE-PROPOSAL MEETING:

Tuesday, December 13, 2022 10 a.m. EST

PRE-PROPOSAL LOCATION:
GOAA Annex Building
Purchasing Department
Conference Room Gemini
5855 Cargo Road
Orlando, FL 32827-4399

GoToMeeting: **https://meet.goto.com/586826693**
United States (Toll Free): ***1-877-309-2073*** Access Code: ***586-826-693***

DEADLINE FOR QUESTIONS: Friday, December 16, 2022 5:00 p.m., EST

DIRECT ALL QUESTIONS & INQUIRES TO:

Name: Vlad Opreanu, CPPB
Title: Senior Purchasing Agent
Email: vlad.opreanu@goaa.org
Phone: (407) 825-6427

RFP DUE: Thursday, January 12, 2023 11:00 a.m. EST

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The Greater Orlando Aviation Authority (GOAA) uses an online solicitation platform powered by Mercell Source-to-Contract (formerly knowns as Negometrix USA) to:

- Post only for Request for Proposals (RFP), Invitation For Bids (IFB) and Statement of Qualifications (SOQ)
- Post and accept submissions for Request For Quotes (RFQ) and Request for Information (RFI)

GOAA encourages you to register on the Mercell USA platform and to add commodity codes to your account so that you will automatically be notified of solicitation opportunities with GOAA that may be of interest to your firm.

Register on Mercell Source-to-Contract

Registration is a simple and free process that takes only a few minutes. Please click the link below and fill out the registration form. If you already have a Mercell Source-to-Contract (Negometrix 4) profile, you will not need to register again to participate in GOAA bids. https://app.negometrix.com/registration.

You can find all current GOAA bids at: https://app.negometrix.com/buyer/5681

Additional Information

Vendors can check out the support video in the link below for a full walkthrough of the Mercell Source-to-Contract platform, after registering to submitting your first solicitation: https://youtu.be/4mpFfFaPp2M

Need Assistance?

The Service Desk for the Mercell Source-to-Contract platform is available from Monday – Friday, 7:00 am – 11:00 am EST for any assistance you may need. You can check out frequently asked questions on their Support Page

https://help.negometrix.com/en/support/home, or find the contact information below:

Mercell Source-to-Contract Service Desk
Email: servicedesk.us@negometrix.com
Phone: (724) 888-5294

Contract

This Agreement/Contract is made and entered into effective as of the **1st** day of **April** **2023**, by and between the **GREATER ORLANDO AVIATION AUTHORITY**, a public and governmental body, existing under and by virtue of the laws of the State of Florida, hereinafter called the Aviation Authority, and **JSM Airport Services, LLC**, hereinafter called Contractor.

WITNESSETH, that the said Contractor, for and in consideration of the payments hereinafter specified and agreed to be made by the Aviation Authority, hereby covenants and agrees to provide all labor, supervision, management oversight, training, materials, tools, equipment, submissions, reports, consumables, uniforms and all other items and services necessary, proper for, or incidental to performing twenty-four (24) hours per day seven (7) days per week, on-site maintenance, repair and operation, Corrective Maintenance (CM), Preventative Maintenance (PM) and Predictive Maintenance (PdM), to utilize, generate and maintain data into the specified site of the Aviation Authority's Enterprise Asset Management System EAMS Maximo, the management of spare parts inventory for the Baggage Handling System (BHS) Operation, Maintenance and Repair Services and all other items necessary or proper for, or incidental to, performing its obligations under **Purchasing Proposal 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance And Repair Services, at the Orlando International Airport**, in accordance with the Contract Documents which consist of the Contract, Proposal Price Form Page, the General Information, the Special Conditions, the Specifications, the Terms and Conditions, the Federal Provisions, any Addenda issued prior to the execution of the Contract, and the Request for Proposals, each of which are incorporated herein by this reference.

If the Contractor shall fail to comply with any of the terms, conditions, provisions, or stipulations of the Contract Documents, then the Aviation Authority may avail itself of any or all remedies provided in the Contract Documents, or which are otherwise available by applicable law or in equity, and shall have the right and power to proceed in accordance with the provisions thereof.

An extension of time for performance shall be the Contractor's sole and exclusive remedy for any delay of any kind or nature caused by Aviation Authority, and in no event shall Contractor be entitled to recover from Aviation Authority any indirect, incidental, special or consequential damages in any proceeding arising out of or relating to this Contract or the breach thereof.

It is also agreed and understood that the acceptance of the last payment pursuant to the Terms and Conditions for work performed hereunder by the Contractor shall be considered as a release in full of all claims against Aviation Authority and its members, officers, agents and employees arising out of, or by reason of, the Contract obligations or work.

In consideration of the Contractor's obligations set forth in the Contract Documents, Aviation Authority agrees to pay to the Contractor upon satisfactory completion of such obligations, and subject to the Contract provisions, the compensation as set forth in **Proposal Price Form Page** subject to such additions and deductions as may be provided in the Contract Documents and any duly approved and executed amendments thereto.

IN WITNESS WHEREOF, the said **GREATER ORLANDO AVIATION AUTHORITY** has caused this Contract to be executed in its name by its Chief Executive Officer, attested by its Secretary or Assistant Secretary, and the said Contractor has hereunto set its hand and seal.

"AVIATION AUTHORITY"

GREATER ORLANDO AVIATION AUTHORITY

Apr 6 2023 1:12 PM

Official Seal

Kevin Thibault
Chief Executive Officer
Apr 6 2023 10:41 AM

By: _____

Its: _____

Date: _____

Attest: Anna Farmer
Assistant Secretary
Apr 6 2023 1:11 PM

_____
Secretary

WITNESSED BY:

4.3.23 _____

_____

_____

"CONTRACTOR"

JSM Airport Services
(Name of Contractor)

By: _____ (Seal)
(Signature of Owner or General Partner)

Its: CEO
(Title)

John S Majewski
Name of Owner or General Partner Printed or Typed

Date: 3/22/23

Approved as to Form and Legality
this 27 day of March, 20 23
Nelson Mullins Riley & Scarborough, LLP
By _____
Greater Orlando Aviation Authority

DocuSign Envelope ID: EB27E0AE-3638-4C2B-8FDF-EEB27C05887B

Performance Bond No.: S-319572

Performance Bond Expiration Date: 03/31/2024

PERFORMANCE BOND FORM

GREATER ORLANDO AVIATION AUTHORITY

KNOW ALL MEN BY THESE PRESENTS that JSM Airport Services, LLC, hereinafter called Principal, and NGM Insurance Company, a corporation organized under the laws of the State of Florida and licensed to do business in the State of Florida, hereinafter called Surety, are held and firmly bound unto the Greater Orlando Aviation Authority, hereinafter called Aviation Authority, in the Penal Sum of **Six Million Dollars ($6,000,000)**, for the payment of which sum well and truly made, Principal and Surety bind ourselves, our heirs, personal representatives, successors and assigns, jointly and severally, firmly by these presents.

WHEREAS, Principal has by written agreement entered into a Contract with Aviation Authority for **Contract 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance And Repair Services**, at Orlando International Airport for the term of 04/01/2023 to 03/31/2024, in accordance with the Contract Documents which are incorporated therein by reference and made a part thereof, and which collectively are herein referred to as the Contract.

WHEREAS, Surety is authorized to do business in the State of Florida.

NOW, THEREFORE, the condition of this obligation is such that if Principal:

1. Promptly and faithfully performs each of its obligations under said Contract, including, but not limited to, any warranty provisions, in the time and manner prescribed in the Contract; and

2. Pays Aviation Authority all losses, damages (liquidated or actual, including, but not limited to, damages caused by delays in the performance of Principal, or latent defects in the goods or services furnished by Principal), expenses, costs and attorneys' fees for and in connection with all trial and appellate proceedings, that Aviation Authority sustains resulting directly or indirectly from any breach or default by Principal under the Contract; and

3. Pays Aviation Authority all losses, damages, expenses, costs, attorneys' fees and other legal costs (including, but not limited to, those for investigative and legal support services) for and in connection with all trial, appellate and bankruptcy proceedings, that the Aviation Authority sustains resulting directly and indirectly from conduct of the Principal, including, but not limited to, want of care or skill, negligence, patent infringement, or intentionally wrongful conduct on the part of the Principal, its officers, agents, employees or any other person or

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entity for whom the Principal is responsible, then this bond is void; otherwise it remains in full force and effect.

In the event that the Principal shall fail to perform any of the terms, covenants or conditions of the Contract during the period in which this Performance Bond is in effect, the Surety shall remain liable to the Aviation Authority for all such loss or damage (including, but not limited to, reasonable attorneys' fees and other legal and court costs) resulting from or in connection with any failure to perform up to the amount of the Penal Sum.

In the event the Surety fails to fulfill its obligations under this Performance Bond, then the Surety shall also indemnify and save the Aviation Authority harmless from any and all loss, damage, cost and expense, including, but not limited to, reasonable attorneys' fees and other legal and court costs for all trial, appellate and bankruptcy proceedings, resulting directly or indirectly from or in connection with the Surety's failure to fulfill its obligations hereunder. This paragraph shall survive the termination or cancellation of this Performance Bond. The obligations set forth in this paragraph shall not be limited by the Penal Sum of this Bond.

The Surety's obligations hereunder shall be direct and immediate and not conditional or contingent upon Aviation Authority's pursuit of its remedies against Principal, and shall remain in full force and effect notwithstanding (i) amendments or modifications to the Contract entered into by Aviation Authority and Principal without the Surety's knowledge or consent, (ii) waivers of compliance with or any default under the Contract granted by Aviation Authority to Principal without the Surety's knowledge or consent, (iii) the discharge of Principal from its obligations under the Contract as a result of any proceeding initiated under the Bankruptcy Code of 1978, as the same may be amended, or any similar state or federal law, or any limitation of the liability of Principal or its estate as a result of any such proceeding, or (iv) any other action taken by Aviation Authority or Principal that would, in the absence of this clause, result in the release or discharge by operation of law of the Surety from its obligations hereunder.

The institution of suit upon this Bond is subject to the limitations period in accordance with Section 95.11, Florida Statutes.

Any changes in or under the Contract Documents (which include, but are not limited to, the Specification and compliance or noncompliance with any formalities connected with the Contract or the changes therein shall not affect Surety's obligation under this Bond, and Surety hereby waives notice of any such changes. Further, Principal and Surety acknowledge that the Penal Sum of this bond shall be increased or the term of this bond extended in accordance with any amendments or other modifications to the Contract Documents entered into by Aviation Authority and Principal.

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IN WITNESS WHEREOF, the Principal and Surety have executed this instrument under their several seals on the _6th__ day of _____March_____, 20_23_, the name and corporate seal of each corporate party being hereto affixed and these presents fully signed by its undersigned representative, pursuant to the authority of its governing body.

Signed, sealed and delivered in the presence of:

_JSM Airport Services, LLC_____
Principal (Name of Contractor)

n/a docusign
Witness

By: DocuSigned by: 61F5B51346E2456... _____
(Signature) John S. Majewski

n/a docusign
Witness

Its: __President_____
(Title)

(Seal)

_____NGM Insurance Company_____

n/a docusign
Witness

By: DocuSigned by: Courtney DeCroes FB877B7DB75E4B1... _____
(Signature) Courtney DeCroes

n/a docusign
Witness

Its: __Attorney-in-Fact_____
(Title)

Address: _15200 Omega Dr Suite 100 Rockville MD, 20850____

Telephone No.:_____240-864-9116_____

Fax No.:_____240-864-9116_____

E-M DocuSigned by: Courtney DeCroes FB877B7DB75E4B1... .decroes@assuredpartners.com___

(Countersignature by Courtney DeCroes
Florida Licensed Agent)

NOTE: If Principal and Surety are corporations, the respective corporate seal should be affixed and attached.

Attach a certified copy of Power-of-Attorney appointing individual Attorney-in-Fact for execution of Performance Bond on behalf of Surety.

IMPORTANT:

Surety companies executing bonds must meet the requirements set forth in Section 3 of the Contract's Special Conditions.

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OATH OF SECRETARY

GREATER ORLANDO AVIATION AUTHORITY

I, John Majewski, certify that I am the Secretary of the corporation named as Principal in the foregoing Performance and/or Payment Bonds; that John S. Majewski who signed the said Bond(s) on behalf of the Principal was then President of said corporation and was authorized by the corporation to sign the Bond(s) on its behalf; that I know (his, her) signature, and (his, her) signature thereto is genuine, and that said Bonds was/were duly signed, sealed and attested for and in behalf of said corporation by the authority of its governing body.

DocuSigned by:
61F5B51346E2456...

Secretary John Majewski

(Corporate Seal)

DocuSign Envelope ID: EB27E0AE-3638-4C2B-8FDF-EEB27C05887B

NGM INSURANCE COMPANY
A member of The Main Street America Group

POWER OF ATTORNEY

KNOW ALL MEN BY THESE PRESENTS: That NGM Insurance Company, a Florida corporation having its principal office in the City of Jacksonville, State of Florida, pursuant to Article IV, Section 2 of the By-Laws of said Company, to wit:

> "SECTION 2. The board of directors, the president, any vice president, secretary, or the treasurer shall have the power and authority to appoint attorneys-in-fact and to authorize them to execute on behalf of the company and affix the seal of the company thereto, bonds, recognizances, contracts of indemnity or writings obligatory in the nature of a bond, recognizance or conditional undertaking and to remove any such attorneys-in-fact at any time and revoke the power and authority given to them. "

does hereby make, constitute and appoint **Courtney DeCroes** its true and lawful Attorney-in-fact, to make, execute, seal and deliver for and on its behalf, and as its act and deed, bond number S-319572 dated April 1, 2023.

on behalf of JSM AIRPORT SERVICES, LLC

in favor of Greater Orlando Aviation Authority

and to bind NGM Insurance Company thereby as fully and to the same extent as if such instrument was signed by the duly authorized officers of the NGM Insurance Company; the acts of said Attorney are hereby ratified and confirmed.

This power of attorney is signed and sealed by facsimile under and by the authority of the following resolution adopted by the Directors of NGM Insurance Company at a meeting duly called and held on the 2nd day of December 1977.

> Voted: That the signature of any officer authorized by the By-Laws and the company seal may be affixed by facsimile to any power of attorney or special power of attorney or certification of either given for the execution of any bond, undertaking, recognizance or other written obligation in the nature thereof; such signature and seal, when so used being hereby adopted by the company as the original signature of such officer and the original seal of the company, to be valid and binding upon the company with the same force and effect as though manually affixed.

IN WITNESS WHEREOF, NGM Insurance Company has caused these presents to be signed by its Vice President, General Counsel and Secretary and its corporate seal to be hereto affixed this 7th day of January, 2020.

NGM INSURANCE COMPANY By: Kimberly K. Law

Kimberly K. Law
Vice President,
General Counsel and Secretary

NGM INSURANCE COMPANY FOUNDED 1923 FLORIDA

State of Florida,
County of Duval.

On this 7th day of January, 2020, before the subscriber a Notary Public of State of Florida in and for the County of Duval duly commissioned and qualified, came Kimberly K. Law of the NGM Insurance Company, to me personally known to be the officer described herein, and who executed the preceding instrument, and she acknowledged the execution of same, and being by me fully sworn, deposed and said that she is an officer of said Company, aforesaid: that the seal affixed to the preceding instrument is the corporate seal of said Company, and the said corporate seal and her signature as officer were duly affixed and subscribed to the said instrument by the authority and direction of the said Company; that Article IV, Section 2 of the By-Laws of said Company is now in force.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal at Jacksonville, Florida this 7th day of January, 2020.

Lisa K Penton

Notary Public State of Florida
Lisa K Penton
My Commission GG 928597
Expires 12/17/2023

I, Nancy Giordano-Ramos, Vice President of the NGM Insurance Company, do hereby certify that the above and foregoing is a true and correct copy of a Power of Attorney executed by said Company which is still in full force and effect. IN WITNESS WHEREOF, I have hereunto set my hand and affixed the seal of said Company at Jacksonville, Florida this 6th day of March, 2023

Nancy Giordano-Ramos

NGM INSURANCE COMPANY FOUNDED 1923 FLORIDA

WARNING: Any unauthorized reproduction or alteration of this document is prohibited.
TO CONFIRM VALIDITY of the attached bond please call **1-603-358-1343.**.
TO SUBMIT A CLAIM: Send all correspondence to 55 West Street, Keene, NH 03431 Attn: Bond Claim Dept.
or call our Bond Claim Dept. at 1-603-358-1229.

JSM&ASS-01 SE72DWILLIAMS

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 3/22/2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER License # L077730
AssuredPartners, Lake Mary
300 Colonial Center Parkway, Suite 270
Lake Mary, FL 32746

CONTACT NAME: Deidre Williams
PHONE (A/C, No, Ext):
FAX (A/C, No):
E-MAIL ADDRESS: deedee.williams@assuredpartners.com

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER A : The Continental Insurance Company	35289
INSURER B :	
INSURER C :	
INSURER D :	
INSURER E :	
INSURER F :	

INSURED
JSM Airport Services, LLC
470 County Road 448
Tavares, FL 32778

COVERAGES **CERTIFICATE NUMBER:** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	X COMMERCIAL GENERAL LIABILITY						EACH OCCURRENCE	$ 1,000,000
	CLAIMS-MADE X OCCUR	X	X	7015313307	7/31/2022	7/31/2023	DAMAGE TO RENTED PREMISES (Ea occurrence)	$ 300,000
							MED EXP (Any one person)	$ 15,000
	No Deductible						PERSONAL & ADV INJURY	$ 1,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	$ 2,000,000
	POLICY PRO-JECT X LOC						PRODUCTS - COMP/OP AGG	$ 2,000,000
	OTHER:							$
A	AUTOMOBILE LIABILITY						COMBINED SINGLE LIMIT (Ea accident)	$ 1,000,000
	X ANY AUTO	X	X	7015313310	7/31/2022	7/31/2023	BODILY INJURY (Per person)	$
	OWNED AUTOS ONLY / SCHEDULED AUTOS						BODILY INJURY (Per accident)	$
	HIRED AUTOS ONLY / NON-OWNED AUTOS ONLY						PROPERTY DAMAGE (Per accident)	$
								$
A	X UMBRELLA LIAB X OCCUR			701531338	7/31/2022	7/31/2023	EACH OCCURRENCE	$ 10,000,000
	EXCESS LIAB CLAIMS-MADE						AGGREGATE	$ 10,000,000
	DED X RETENTION $ 10,000							$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY						X PER STATUTE OTH-ER	
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? Y / N (Mandatory in NH)	N / A	X	7015406781	7/31/2022	7/31/2023	E.L. EACH ACCIDENT	$ 1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - EA EMPLOYEE	$ 1,000,000
							E.L. DISEASE - POLICY LIMIT	$ 1,000,000
A	Equipment Floater			7015313307	7/31/2022	7/31/2023	Bailees Coverage	100,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
23-282-RFP Baggage Handling System (BHS) Operation, Maintenance & Repair Services
Greater Orlando Aviation Authority and City of Orlando, It's Members, Directors, Officers, Employees and agents is included as additional insured where required by written contract. GL & AL are primary and Non-contributory where required by written contract. 30 Days notice of cancellation, except 10 Days for Non-Payment. Waiver of subrogation in favor of Greater Orlando Aviation Authority for GL, AL, WC, where required by written contract.

CERTIFICATE HOLDER

Greater Orlando Aviation Authority
Orlando International Airport
8652 Casa Verde Road, Bldg 811
Orlando, FL 32827-2363

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE
Chad J. Jones

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AGENCY CUSTOMER ID: JSM&ASS-01 SE72DWILLIAMS

LOC #: 1

ADDITIONAL REMARKS SCHEDULE

AGENCY	License # L077730	NAMED INSURED
AssuredPartners, Lake Mary		JSM Airport Services, LLC 470 County Road 448 Tavares, FL 32778
POLICY NUMBER		
SEE PAGE 1		
CARRIER	NAIC CODE	EFFECTIVE DATE: SEE PAGE 1
SEE PAGE 1	SEE P 1	

ADDITIONAL REMARKS

THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,

FORM NUMBER: ACORD 25 FORM TITLE: Certificate of Liability Insurance

Contractors Pollution Liability
POLLUTION LIABILITY:
Coverage: Environmental Liability
Policy #: ENP 0006237-02
Carrier: Beazley Insurance Company NAIC #37540
Effective: 07/31/2022- 07/31/2023
Coverage form: Contractors Pollution Liability - Occurrence
Transportation Pollution Liability - Claims made and reported
Named Insured Location Pollution Liability - Occurrence
Non-Owned Disposal Site Pollution Liability - Claims Made and reported
Retro Date: 07/21/2021
Coverage Limits: $1,000,000 Contractors Pollution Liability Each Occurrence
$2,000,000 Contractors Pollution Liability Aggregate
Deductible: $10,000 Per Claim
Defense limit of $1,000,000 is outside the the policy Limit.

CYBER SECURITY COVERAGE:
CYBER SECURITY COVERAGE:
Coverage Limit: $1,000,000
Carrier: Coalition Insurance Solutions, Inc.
Effective date: 09/01/2022 to 09/01/2023
Policy # C-4LPX-225721-CYBER-2022
Continuity Date: 09/01/2021
Retention: $2,500
Defense costs included in Limit of Liability / Industry norm

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WAIVER OF OUR RIGHT TO RECOVER FROM OTHERS ENDORSEMENT

We have the right to recover our payments from anyone liable for an injury covered by this policy. We will not enforce our right against the person or organization named in the Schedule. This agreement applies only to the extent that you perform work under a written contract that requires you to obtain this agreement from us.

This agreement shall not operate directly or indirectly to benefit anyone not named in the Schedule.

Schedule

Any Person or Organization on whose behalf you are required to obtain this waiver of our right to recover from under a written contract or agreement.

The premium charge for the endorsement is reflected in the Schedule of Operations.

All other terms and conditions of the policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the policy issued by the designated Insurers, takes effect on the Policy Effective Date of said policy at the hour stated in said policy, unless another effective date (the Endorsement Effective Date) is shown below, and expires concurrently with said policy unless another expiration date is shown below.

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CNA

CNA PARAMOUNT

Amendment to Policy Declarations – Named Insured Endorsement

It is understood and agreed as follows:

The **Policy Declarations** is amended as follows:

A. Addition of **Named Insured**s:

The following are added as **Named Insured**s:

Name and Address of **Named Insured**
JSM & ASSOCIATES, LLC
JSM AIRPORT SERVICES LLC
JSM GLOBAL PROPERTIES LLC
470 COUNTY ROAD 448 TAVARES, FL 32778-6107

B. Deletion of **Named Insured**:

The following are deleted as **Named Insured**s:

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.

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1. ADDITIONAL INSUREDS

a. **WHO IS AN INSURED** is amended to include as an **Insured** any person or organization described in paragraphs **A.** through **I.** below whom a **Named Insured** is required to add as an additional insured on this **Coverage Part** under a written contract or written agreement, provided such contract or agreement:

(1) is currently in effect or becomes effective during the term of this **Coverage Part**; and

(2) was executed prior to:

(a) the **bodily injury** or **property damage**; or

(b) the offense that caused the **personal and advertising injury**,

for which such additional insured seeks coverage.

b. However, subject always to the terms and conditions of this policy, including the limits of insurance, the Insurer will not provide such additional insured with:

(1) a higher limit of insurance than required by such contract or agreement; or

(2) coverage broader than required by such contract or agreement, and in no event broader than that described by the applicable paragraph **A.** through **I.** below.

Any coverage granted by this endorsement shall apply only to the extent permissible by law.

A. Controlling Interest

Any person or organization with a controlling interest in a **Named Insured**, but only with respect to such person or organization's liability for **bodily injury**, **property damage** or **personal and advertising injury** arising out of:

1. such person or organization's financial control of a **Named Insured**; or

2. premises such person or organization owns, maintains or controls while a **Named Insured** leases or occupies such premises;

provided that the coverage granted by this paragraph does not apply to structural alterations, new construction or demolition operations performed by, on behalf of, or for such additional insured.

B. Co-owner of Insured Premises

A co-owner of a premises co-owned by a **Named Insured** and covered under this insurance but only with respect to such co-owner's liability for **bodily injury**, **property damage** or **personal and advertising injury** as co-owner of such premises.

C. Engineers, Architects or Surveyors Engaged By You

An architect, engineer or surveyor engaged by the **Named Insured**, but only with respect to liability for **bodily injury**, **property damage** or **personal and advertising injury** caused in whole or in part by the **Named Insured's** acts or omissions, or the acts or omissions of those acting on the **Named Insured's** behalf:

a. in connection with the **Named Insured's** premises; or

b. in the performance of the **Named Insured's** ongoing operations.

But the coverage hereby granted to such additional insureds does not apply to **bodily injury**, **property damage** or **personal and advertising injury** arising out of the rendering of or failure to render any professional services by, on behalf of, or for the **Named Insured**, including but not limited to:

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1. the preparing, approving, or failing to prepare or approve, maps, shop drawings, opinions, reports, surveys, field orders, change orders or drawings and specifications; or

2. supervisory, inspection, architectural or engineering activities.

D. Lessor of Equipment

Any person or organization from whom a **Named Insured** leases equipment, but only with respect to liability for **bodily injury**, **property damage** or **personal and advertising injury** caused, in whole or in part, by the **Named Insured's** maintenance, operation or use of such equipment, provided that the **occurrence** giving rise to such **bodily injury**, **property damage** or the offense giving rise to such **personal and advertising injury** takes place prior to the termination of such lease.

E. Lessor of Land

Any person or organization from whom a **Named Insured** leases land but only with respect to liability for **bodily injury**, **property damage** or **personal and advertising injury** arising out of the ownership, maintenance or use of such land, provided that the **occurrence** giving rise to such **bodily injury**, **property damage** or the offense giving rise to such **personal and advertising injury** takes place prior to the termination of such lease. The coverage granted by this paragraph does not apply to structural alterations, new construction or demolition operations performed by, on behalf of, or for such additional insured.

F. Lessor of Premises

An owner or lessor of premises leased to the **Named Insured**, or such owner or lessor's real estate manager, but only with respect to liability for **bodily injury**, **property damage** or **personal and advertising injury** arising out of the ownership, maintenance or use of such part of the premises leased to the **Named Insured**, and provided that the **occurrence** giving rise to such **bodily injury** or **property damage**, or the offense giving rise to such **personal and advertising injury**, takes place prior to the termination of such lease. The coverage granted by this paragraph does not apply to structural alterations, new construction or demolition operations performed by, on behalf of, or for such additional insured.

G. Mortgagee, Assignee or Receiver

A mortgagee, assignee or receiver of premises but only with respect to such mortgagee, assignee or receiver's liability for **bodily injury**, **property damage** or **personal and advertising injury** arising out of the **Named Insured's** ownership, maintenance, or use of a premises by a **Named Insured.**

The coverage granted by this paragraph does not apply to structural alterations, new construction or demolition operations performed by, on behalf of, or for such additional insured.

H. State or Governmental Agency or Subdivision or Political Subdivisions – Permits

A state or governmental agency or subdivision or political subdivision that has issued a permit or authorization but only with respect to such state or governmental agency or subdivision or political subdivision's liability for **bodily injury**, **property damage** or **personal and advertising injury** arising out of:

1. the following hazards in connection with premises a **Named Insured** owns, rents, or controls and to which this insurance applies:

   a. the existence, maintenance, repair, construction, erection, or removal of advertising signs, awnings, canopies, cellar entrances, coal holes, driveways, manholes, marquees, hoistaway openings, sidewalk vaults, street banners, or decorations and similar exposures; or

   b. the construction, erection, or removal of elevators; or

   c. the ownership, maintenance or use of any elevators covered by this insurance; or

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2. the permitted or authorized operations performed by a **Named Insured** or on a **Named Insured's** behalf.

The coverage granted by this paragraph does not apply to:

a. **Bodily injury**, **property damage** or **personal and advertising injury** arising out of operations performed for the state or governmental agency or subdivision or political subdivision; or

b. **Bodily injury** or **property damage** included within the **products-completed operations hazard.**

With respect to this provision's requirement that additional insured status must be requested under a written contract or agreement, the Insurer will treat as a written contract any governmental permit that requires the **Named Insured** to add the governmental entity as an additional insured.

I. Trade Show Event Lessor

1. With respect to a **Named Insured's** participation in a trade show event as an exhibitor, presenter or displayer, any person or organization whom the **Named Insured** is required to include as an additional insured, but only with respect to such person or organization's liability for **bodily injury**, **property damage** or **personal and advertising injury** caused by:

a. the **Named Insured's** acts or omissions; or

b. the acts or omissions of those acting on the **Named Insured's** behalf,

in the performance of the **Named Insured's** ongoing operations at the trade show event premises during the trade show event.

2. The coverage granted by this paragraph does not apply to **bodily injury** or **property damage** included within the **products-completed operations hazard.**

2. ADDITIONAL INSURED - PRIMARY AND NON-CONTRIBUTORY TO ADDITIONAL INSURED'S INSURANCE

The **Other Insurance** Condition in the **COMMERCIAL GENERAL LIABILITY CONDITIONS** Section is amended to add the following paragraph:

If the **Named Insured** has agreed in writing in a contract or agreement that this insurance is primary and non-contributory relative to an additional insured's own insurance, then this insurance is primary, and the Insurer will not seek contribution from that other insurance. For the purpose of this Provision **2.**, the additional insured's own insurance means insurance on which the additional insured is a named insured. Otherwise, and notwithstanding anything to the contrary elsewhere in this Condition, the insurance provided to such person or organization is excess of any other insurance available to such person or organization.

3. ADDITIONAL INSURED – EXTENDED COVERAGE

When an additional insured is added by this or any other endorsement attached to this **Coverage Part**, **WHO IS AN INSURED** is amended to make the following natural persons **Insureds**.

If the additional insured is:

a. An individual, then his or her **spouse** is an **Insured**;

b. A partnership or joint venture, then its partners, members and their **spouses** are **Insureds**;

c. A limited liability company, then its members and managers are **Insureds**; or

d. An organization other than a partnership, joint venture or limited liability company, then its executive officers, directors and shareholders are **Insureds**;

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but only with respect to locations and operations covered by the additional insured endorsement's provisions, and only with respect to their respective roles within their organizations.

Please see the **ESTATES, LEGAL REPRESENTATIVES, AND SPOUSES** provision of this endorsement for additional coverage and restrictions applicable to **spouses** of natural person **Insureds.**

4. BOATS

Under **COVERAGES**, **Coverage A – Bodily Injury And Property Damage Liability**, the paragraph entitled **Exclusions** is amended to add the following additional exception to the exclusion entitled **Aircraft, Auto or Watercraft**:

This exclusion does not apply to:

Any watercraft owned by the **Named Insured** that is less than 30 feet long while being used in the course of the **Named Insured's** inspection or surveying work.

5. BODILY INJURY – EXPANDED DEFINITION

Under **DEFINITIONS**, the definition of **bodily injury** is deleted and replaced by the following:

Bodily injury means physical injury, sickness or disease sustained by a person, including death, humiliation, shock, mental anguish or mental injury sustained by that person at any time which results as a consequence of the physical injury, sickness or disease.

6. BROAD KNOWLEDGE OF OCCURRENCE/ NOTICE OF OCCURRENCE

Under **CONDITIONS**, the condition entitled **Duties in The Event of Occurrence, Offense, Claim or Suit** is amended to add the following provisions:

A. BROAD KNOWLEDGE OF OCCURRENCE

The **Named Insured** must give the Insurer or the Insurer's authorized representative notice of an **occurrence**, offense or **claim** only when the **occurrence**, offense or **claim** is known to a natural person **Named Insured**, to a partner, executive officer, manager or member of a **Named Insured**, or to an **employee** designated by any of the above to give such notice.

B. NOTICE OF OCCURRENCE

The **Named Insured's** rights under this **Coverage Part** will not be prejudiced if the **Named Insured** fails to give the Insurer notice of an **occurrence**, offense or **claim** and that failure is solely due to the **Named Insured's** reasonable belief that the **bodily injury** or **property damage** is not covered under this **Coverage Part.** However, the **Named Insured** shall give written notice of such **occurrence**, offense or **claim** to the Insurer as soon as the **Named Insured** is aware that this insurance may apply to such **occurrence**, offense or **claim.**

7. BROAD NAMED INSURED

WHO IS AN INSURED is amended to delete its Paragraph **3.** in its entirety and replace it with the following:

3. Pursuant to the limitations described in Paragraph **4.** below, any organization in which a **Named Insured** has management control:

a. on the effective date of this **Coverage Part**; or

b. by reason of a **Named Insured** creating or acquiring the organization during the **policy period**,

qualifies as a **Named Insured**, provided that there is no other similar liability insurance, whether primary, contributory, excess, contingent or otherwise, which provides coverage to such organization, or which would have

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provided coverage but for the exhaustion of its limit, and without regard to whether its coverage is broader or narrower than that provided by this insurance.

But this **BROAD NAMED INSURED** provision does not apply to:

(a) any partnership, limited liability company or joint venture; or

(b) any organization for which coverage is excluded by another endorsement attached to this **Coverage Part.**

For the purpose of this provision, management control means:

A. owning interests representing more than 50% of the voting, appointment or designation power for the selection of a majority of the Board of Directors of a corporation; or

B. having the right, pursuant to a written trust agreement, to protect, control the use of, encumber or transfer or sell property held by a trust.

4. With respect to organizations which qualify as **Named Insureds** by virtue of Paragraph **3.** above, this insurance does not apply to:

a. **bodily injury** or **property damage** that first occurred prior to the date of management control, or that first occurs after management control ceases; nor

b. **personal or advertising injury** caused by an offense that first occurred prior to the date of management control or that first occurs after management control ceases.

5. The insurance provided by this **Coverage Part** applies to **Named Insureds** when trading under their own names or under such other trading names or doing-business-as names (dba) as any **Named Insured** should choose to employ.

8. CONTRACTUAL LIABILITY – RAILROADS

With respect to operations performed within 50 feet of railroad property, the definition of **insured contract** is replaced by the following:

Insured Contract means:

a. A contract for a lease of premises. However, that portion of the contract for a lease of premises that indemnifies any person or organization for damage by fire to premises while rented to a **Named Insured** or temporarily occupied by a **Named Insured** you with permission of the owner is not an **insured contract**;

b. A sidetrack agreement;

c. Any easement or license agreement;

d. An obligation, as required by ordinance, to indemnify a municipality, except in connection with work for a municipality;

e. An elevator maintenance agreement;

f. That part of any other contract or agreement pertaining to the **Named Insured's** business (including an indemnification of a municipality in connection with work performed for a municipality) under which the **Named Insured** assumes the tort liability of another party to pay for **bodily injury** or **property damage** to a third person or organization. Tort liability means a liability that would be imposed by law in the absence of any contract or agreement.

Paragraph **f.** does not include that part of any contract or agreement:

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(1) That indemnifies an architect, engineer or surveyor for injury or damage arising out of:

(a) Preparing, approving or failing to prepare or approve maps, shop drawings, opinions, reports, surveys, field orders, change orders or drawings and specifications; or

(b) Giving directions or instructions, or failing to give them, if that is the primary cause of the injury or damage;

(2) Under which the **Insured**, if an architect, engineer or surveyor, assumes liability for an injury or damage arising out of the insured's rendering or failure to render professional services, including those listed in **(1)** above and supervisory, inspection, architectural or engineering activities.

9. ESTATES, LEGAL REPRESENTATIVES, AND SPOUSES

The estates, executors, heirs, legal representatives, administrators, trustees, beneficiaries and **spouses** of any natural person **Insured** or living trust shall also be insured under this policy; provided, however, coverage is afforded to such estates, executors, heirs, legal representatives, administrators, trustees, beneficiaries and **spouses** only for **claims** arising solely out of their capacity or status as such and, in the case of a **spouse**, where such **claim** seeks **damages** from marital community property, jointly held property or property transferred from such natural person **Insured** to such **spouse.** No coverage is provided for any act, error or omission of an estate, heir, legal representative, or **spouse** outside the scope of such person's capacity or status as such, provided, however, that the **spouse** of a natural person **Named Insured**, and the **spouses** of members or partners of joint venture or partnership **Named Insureds** are **Insureds** with respect to such **spouses'** acts, errors or omissions in the conduct of the **Named Insured's** business.

10. EXPECTED OR INTENDED INJURY – EXCEPTION FOR REASONABLE FORCE

Under **COVERAGES**, **Coverage A – Bodily Injury And Property Damage Liability**, the paragraph entitled **Exclusions** is amended to delete the exclusion entitled **Expected or Intended Injury** and replace it with the following:

This insurance does not apply to:

Expected or Intended Injury

Bodily injury or **property damage** expected or intended from the standpoint of the **Insured.** This exclusion does not apply to **bodily injury** or **property damage** resulting from the use of reasonable force to protect persons or property.

11. GENERAL AGGREGATE LIMITS OF INSURANCE - PER LOCATION

A. A separate Location General Aggregate Limit, equal to the amount of the General Aggregate Limit, is the most the Insurer will pay for the sum of:

1. All **damages** under **Coverage A**, except **damages** because of **bodily injury** or **property damage** included in the **products-completed operations hazard**; and

2. All medical expenses under **Coverage C**,

that arise from **occurrences** or accidents which can be attributed solely to ongoing operations at that location. Such payments shall not reduce the General Aggregate Limit shown in the Declarations, nor the Location General Aggregate Limit of any other location.

B. All:

1. **Damages** under **Coverage B**, regardless of the number of locations involved;

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2. **Damages** under **Coverage A**, caused by **occurrences** which cannot be attributed solely to ongoing operations at a single location, except **damages** because of **bodily injury** or **property damage** included in the **products-completed operations hazard**; and

3. Medical expenses under **Coverage C** caused by accidents which cannot be attributed solely to ongoing operations at a single location,

will reduce the General Aggregate Limit shown in the Declarations.

C. For the purpose of this **GENERAL AGGREGATE LIMITS OF INSURANCE - PER LOCATION** Provision, "location" means:

1. a premises the **Named Insured** owns or rents; or

2. a premises not owned or rented by any **Named Insured** at which the **Named Insured** is performing operations pursuant to a contract or written agreement. If operations at such a location have been discontinued and then restarted, or if the authorized parties deviate from plans, blueprints, designs, specifications or timetables, the location will still be deemed to be the same location.

For the purpose of determining the applicable aggregate limit of insurance, premises involving the same or connecting lots, or premises whose connection is interrupted only by a street, roadway, waterway or right-of-way of a railroad shall be considered a single location.

D. The limits shown in the Declarations for Each Occurrence, for Damage To Premises Rented To You and for Medical Expense continue to apply, but will be subject to either the Location General Aggregate Limit or the General Aggregate Limit, depending on whether the **occurrence** can be attributed solely to ongoing operations at a particular location.

E. When coverage for liability arising out of the **products-completed operations hazard** is provided, any payments for **damages** because of **bodily injury** or **property damage** included in the **products-completed operations hazard**, regardless of the number of locations involved, will reduce the Products-Completed Operations Aggregate Limit shown in the Declarations.

F. The provisions of **LIMITS OF INSURANCE** not otherwise modified by this **GENERAL AGGREGATE LIMITS OF INSURANCE - PER LOCATION** Provision shall continue to apply as stipulated.

12. IN REM ACTIONS

A quasi in rem action against any vessel owned or operated by or for the **Named Insured**, or chartered by or for the **Named Insured**, will be treated in the same manner as though the action were in personam against the **Named Insured**.

13. INCIDENTAL HEALTH CARE MALPRACTICE COVERAGE

Solely with respect to **bodily injury** that arises out of a **health care incident**:

A. Under **COVERAGES**, **Coverage A – Bodily Injury And Property Damage Liability**, the **Insuring Agreement** is amended to replace Paragraphs **1.b.(1)** and **1.b.(2)** with the following:

b. This insurance applies to **bodily injury** provided that the professional health care services are incidental to the **Named Insured's** primary business purpose, and only if:

(1) such **bodily injury** is caused by an **occurrence** that takes place in the **coverage territory**.

(2) the **bodily injury** first occurs during the **policy period**. All **bodily injury** arising from an **occurrence** will be deemed to have occurred at the time of the first act, error, or omission that is part of the **occurrence**; and

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B. Under **COVERAGES**, **Coverage A – Bodily Injury And Property Damage Liability**, the paragraph entitled **Exclusions** is amended to:

i. add the following to the **Employers Liability** exclusion:

This exclusion applies only if the **bodily injury** arising from a **health care incident** is covered by other liability insurance available to the **Insured** (or which would have been available but for exhaustion of its limits).

ii. delete the exclusion entitled **Contractual Liability** and replace it with the following:

This insurance does not apply to:

Contractual Liability

the **Insured's** actual or alleged liability under any oral or written contract or agreement, including but not limited to express warranties or guarantees.

iii. to add the following additional exclusions:

This insurance does not apply to:

Discrimination

any actual or alleged discrimination, humiliation or harassment, including but not be limited to **claims** based on an individual's race, creed, color, age, gender, national origin, religion, disability, marital status or sexual orientation.

Dishonesty or Crime

Any actual or alleged dishonest, criminal or malicious act, error or omission.

Medicare/Medicaid Fraud

any actual or alleged violation of law with respect to Medicare, Medicaid, Tricare or any similar federal, state or local governmental program.

Services Excluded by Endorsement

Any **health care incident** for which coverage is excluded by endorsement.

C. **DEFINITIONS** is amended to:

i. add the following definitions:

Health care incident means an act, error or omission by the **Named Insured's employees** or **volunteer workers** in the rendering of:

a. **professional health care services** on behalf of the **Named Insured** or

b. Good Samaritan services rendered in an emergency and for which no payment is demanded or received.

Professional health care services means any health care services or the related furnishing of food, beverages, medical supplies or appliances by the following providers in their capacity as such but solely to the extent they are duly licensed as required:

a. Physician;

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b. Nurse;

c. Nurse practitioner;

d. Emergency medical technician;

e. Paramedic;

f. Dentist;

g. Physical therapist;

h. Psychologist;

i. Speech therapist;

j. Other allied health professional; or

Professional health care services does not include any services rendered in connection with human clinical trials or product testing.

ii. delete the definition of **occurrence** and replace it with the following:

Occurrence means a **health care incident.** All acts, errors or omissions that are logically connected by any common fact, circumstance, situation, transaction, event, advice or decision will be considered to constitute a single **occurrence**;

iii. amend the definition of **Insured** to:

a. add the following:

the **Named Insured's employees** are **Insureds** with respect to:

(1) bodily injury to a co-**employee** while in the course of the co-**employee's** employment by the **Named Insured** or while performing duties related to the conduct of the **Named Insured's** business; and

(2) bodily injury to a **volunteer worker** while performing duties related to the conduct of the **Named Insured's** business;

when such **bodily injury** arises out of a **health care incident.**

the **Named Insured's volunteer workers** are **Insureds** with respect to:

(1) bodily injury to a co-**volunteer worker** while performing duties related to the conduct of the **Named Insured's** business; and

(2) bodily injury to an **employee** while in the course of the **employee's** employment by the **Named Insured** or while performing duties related to the conduct of the **Named Insured's** business;

when such **bodily injury** arises out of a **health care incident.**

b. delete Subparagraphs **(a)**, **(b)**, **(c) and (d)** of Paragraph **2.a.(1)** of **WHO IS AN INSURED.**

D. The **Other Insurance** condition is amended to delete Paragraph **b.(1)** in its entirety and replace it with the following:

Other Insurance

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b. Excess Insurance

(1) To the extent this insurance applies, it is excess over any other insurance, self insurance or risk transfer instrument, whether primary, excess, contingent or on any other basis, except for insurance purchased specifically by the **Named Insured** to be excess of this coverage.

14. JOINT VENTURES / PARTNERSHIP / LIMITED LIABILITY COMPANIES

A. Past Joint Ventures, Partnerships, Limited Liability Companies

The following is added to **WHO IS AN INSURED:**

If the **Named Insured** was a joint venturer, partner, or member of a limited liability company and such joint venture, partnership or limited liability company terminated prior to or during the **policy period**, such **Named Insured** is an **Insured** with respect to its interest in such joint venture, partnership or limited liability company but only to the extent that:

a. any offense giving rise to **personal and advertising injury** occurred prior to such termination date, and the **personal and advertising injury** arising out of such offense, first occurred after such termination date;

b. the **bodily injury** or **property damage** first occurred after such termination date; and

c. there is no other valid and collectible insurance purchased specifically to insure the partnership, joint venture or limited liability company.

If the joint venture, partnership or limited liability company is or was insured under a **consolidated (wrap-up) insurance program**, then such insurance will always be considered valid and collectible for the purpose of paragraph **c.** above. But this provision will not serve to exclude **bodily injury**, **property damage** or **personal and advertising injury** that would otherwise be covered under the **Architects, Engineers And Surveyors General Liability Extension Endorsement** provision entitled **WRAP-UP EXTENSION: OCIP, CCIP, OR CONSOLIDATED (WRAP-UP) INSURANCE PROGRAMS.** Please see that provision for the definition of **consolidated (wrap-up) insurance program.**

B. Participation In Current Professional Joint Ventures

The following is added to **WHO IS AN INSURED**:

The **Named Insured** is also an **Insured** for participation in a current joint venture that is not named on the Declarations, but only if such joint venture meets all of the following criteria:

a. Each and every one of the **Named Insured's** co-venturers are architectural, engineering or surveying firms only; and

b. There is no other valid and collectible insurance purchased specifically to insure the joint venture.

However, the **Named Insured** is an **Insured** only for the conduct of such **Named Insured's** business within such a joint venture. The **Named Insured** is not insured for liability arising out of the acts or omissions of other co-venturers, nor of their partners, members or employees.

C. WHO IS AN INSURED is amended to delete its last paragraph and replace it with the following:

Except as provided under this **Architects, Engineers And Surveyors General Liability Extension Endorsement** or by the attachment of another endorsement (if any), no person or organization is an **Insured** with respect to the conduct of any current or past partnership, joint venture or limited liability company that is not shown as a **Named Insured** in the Declarations.

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15. LEGAL LIABILITY – DAMAGE TO PREMISES / ALIENATED PREMISES / PROPERTY IN THE NAMED INSURED'S CARE, CUSTODY OR CONTROL

A. Under **COVERAGES, Coverage A – Bodily Injury and Property Damage Liability**, the paragraph entitled **Exclusions** is amended to delete exclusion **j. Damage to Property** in its entirety and replace it with the following:

This insurance does not apply to:

j. Damage to Property

Property damage to:

(1) Property the **Named Insured** owns, rents, or occupies, including any costs or expenses incurred by you, or any other person, organization or entity, for repair, replacement, enhancement, restoration or maintenance of such property for any reason, including prevention of injury to a person or damage to another's property;

(2) Premises the **Named Insured** sells, gives away or abandons, if the **property damage** arises out of any part of those premises;

(3) Property loaned to the **Named Insured**;

(4) Personal property in the care, custody or control of the **Insured**;

(5) That particular part of real property on which the **Named Insured** or any contractors or subcontractors working directly or indirectly on the **Named Insured's** behalf are performing operations, if the **property damage** arises out of those operations; or

(6) That particular part of any property that must be restored, repaired or replaced because **your work** was incorrectly performed on it.

Paragraphs **(1), (3)** and **(4)** of this exclusion do not apply to **property damage** (other than damage by fire) to premises rented to the **Named Insured** or temporarily occupied by the **Named Insured** with the permission of the owner, nor to the contents of premises rented to the **Named Insured** for a period of 7 or fewer consecutive days. A separate limit of insurance applies to Damage To Premises Rented To You as described in **LIMITS OF INSURANCE.**

Paragraph **(2)** of this exclusion does not apply if the premises are **your work.**

Paragraphs **(3), (4), (5)** and **(6)** of this exclusion do not apply to liability assumed under a sidetrack agreement.

Paragraph **(6)** of this exclusion does not apply to **property damage** included in the **products-completed operations hazard.**

Paragraphs **(3)** and **(4)** of this exclusion do not apply to **property damage** to:

i. tools, or equipment the **Named Insured** borrows from others, nor

ii. other personal property of others in the **Named Insured's** care, custody or control while being used in the **Named Insured's** operations away from any **Named Insured's** premises.

However, the coverage granted by this exception to Paragraphs **(3)** and **(4)** does not apply to:

a. property at a job site awaiting or during such property's installation, fabrication, or erection;

b. property that is **mobile equipment** leased by an **Insured**;

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c. property that is an **auto**, aircraft or watercraft;

d. property in transit; or

e. any portion of **property damage** for which the **Insured** has available other valid and collectible insurance, or would have such insurance but for exhaustion of its limits, or but for application of one of its exclusions.

A separate limit of insurance and deductible apply to such property of others. See **LIMITS OF INSURANCE** as amended below.

B. Under **COVERAGES, Coverage A – Bodily Injury and Property Damage Liability**, the paragraph entitled **Exclusions** is amended to delete its last paragraph and replace it with the following:

Exclusions **c.** through **n.** do not apply to damage by fire to premises while rented to a **Named Insured** or temporarily occupied by a **Named Insured** with permission of the owner, nor to damage to the contents of premises rented to a **Named Insured** for a period of 7 or fewer consecutive days.

A separate limit of insurance applies to this coverage as described in **LIMITS OF INSURANCE.**

C. The following paragraph is added to **LIMITS OF INSURANCE**:

Subject to **5.** above, $25,000 is the most the Insurer will pay under **Coverage A** for **damages** arising out of any one **occurrence** because of the sum of all **property damage** to borrowed tools or equipment, and to other personal property of others in the **Named Insured's** care, custody or control, while being used in the **Named Insured's** operations away from any **Named Insured's** premises. The Insurer's obligation to pay such **property damage** does not apply until the amount of such **property damage** exceeds $1,000. The Insurer has the right but not the duty to pay any portion of this $1,000 in order to effect settlement. If the Insurer exercises that right, the **Named Insured** will promptly reimburse the Insurer for any such amount.

D. Paragraph **6.**, Damage To Premises Rented To You Limit, of **LIMITS OF INSURANCE** is deleted and replaced by the following:

6. Subject to Paragraph **5.** above, (the Each Occurrence Limit), the Damage To Premises Rented To You Limit is the most the Insurer will pay under **Coverage A** for **damages** because of **property damage** to any one premises while rented to the **Named Insured** or temporarily occupied by the **Named Insured** with the permission of the owner, including contents of such premises rented to the **Named Insured** for a period of 7 or fewer consecutive days. The Damage To Premises Rented To You Limit is the greater of:

a. $500,000; or

b. The Damage To Premises Rented To You Limit shown in the Declarations.

E. Paragraph **4.b.(1)(a)(ii)** of the **Other Insurance** Condition is deleted and replaced by the following:

(ii) That is property insurance for premises rented to the **Named Insured**, for premises temporarily occupied by the **Named Insured** with the permission of the owner; or for personal property of others in the **Named Insured's** care, custody or control;

16. LIQUOR LIABILITY

Under **COVERAGES, Coverage A – Bodily Injury and Property Damage Liability**, the paragraph entitled **Exclusions** is amended to delete the exclusion entitled **Liquor Liability.**

This **LIQUOR LIABILITY** Provision does not apply to any person or organization who otherwise qualifies as an additional insured on this **Coverage Part.**

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17. MEDICAL PAYMENTS

A. **LIMITS OF INSURANCE** is amended to delete Paragraph **7.** (the Medical Expense Limit) and replace it with the following:

7. Subject to Paragraph **5.** above (the Each Occurrence Limit), the Medical Expense Limit is the most the Insurer will pay under **Coverage C** for all medical expenses because of **bodily injury** sustained by any one person. The Medical Expense Limit is the greater of:

(1) $15,000 unless a different amount is shown here: $N,NNN,NNN,NNN; or

(2) the amount shown in the Declarations for Medical Expense Limit.

B. Under **COVERAGES**, the **Insuring Agreement** of **Coverage C – Medical Payments** is amended to replace Paragraph **1.a.(3)(b)** with the following:

(b) The expenses are incurred and reported to the Insurer within three years of the date of the accident; and

18. NON-OWNED AIRCRAFT

Under **COVERAGES, Coverage A – Bodily Injury and Property Damage Liability**, the paragraph entitled **Exclusions** is amended as follows:

The exclusion entitled **Aircraft, Auto or Watercraft** is amended to add the following:

This exclusion does not apply to an aircraft not owned by any **Named Insured**, provided that:

1. the pilot in command holds a currently effective certificate issued by the duly constituted authority of the United States of America or Canada, designating that person as a commercial or airline transport pilot;

2. the aircraft is rented with a trained, paid crew to the **Named Insured**; and

3. the aircraft is not being used to carry persons or property for a charge.

19. NON-OWNED WATERCRAFT

Under **COVERAGES, Coverage A – Bodily Injury and Property Damage Liability**, the paragraph entitled **Exclusions** is amended to delete subparagraph **(2)** of the exclusion entitled **Aircraft, Auto or Watercraft**, and replace it with the following.

This exclusion does not apply to:

(2) a watercraft that is not owned by any **Named Insured**, provided the watercraft is:

(a) less than 75 feet long; and

(b) not being used to carry persons or property for a charge.

20. PERSONAL AND ADVERTISING INJURY –DISCRIMINATION OR HUMILIATION

A. Under **DEFINITIONS**, the definition of **personal and advertising injury** is amended to add the following tort:

Discrimination or humiliation that results in injury to the feelings or reputation of a natural person.

B. Under **COVERAGES**, **Coverage B – Personal and Advertising Injury Liability**, the paragraph entitled **Exclusions** is amended to:

1. delete the Exclusion entitled **Knowing Violation Of Rights Of Another** and replace it with the following:

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This insurance does not apply to:

Knowing Violation of Rights of Another

Personal and advertising injury caused by or at the direction of the **Insured** with the knowledge that the act would violate the rights of another and would inflict **personal and advertising injury.** This exclusion shall not apply to discrimination or humiliation that results in injury to the feelings or reputation of a natural person, but only if such discrimination or humiliation is not done intentionally by or at the direction of:

(a) the **Named Insured**; or

(b) any **executive officer**, director, stockholder, partner, member or manager (if the **Named Insured** is a limited liability company) of the **Named Insured.**

2. add the following exclusions:

This insurance does not apply to:

Employment Related Discrimination

discrimination or humiliation directly or indirectly related to the employment, prospective employment, past employment or termination of employment of any person by any **Insured.**

Premises Related Discrimination

discrimination or humiliation arising out of the sale, rental, lease or sub-lease or prospective sale, rental, lease or sub-lease of any room, dwelling or premises by or at the direction of any **Insured.**

Notwithstanding the above, there is no coverage for fines or penalties levied or imposed by a governmental entity because of discrimination.

The coverage provided by this **PERSONAL AND ADVERTISING INJURY –DISCRIMINATION OR HUMILIATION** Provision does not apply to any person or organization whose status as an **Insured** derives solely from

Provision **1. ADDITIONAL INSURED** of this endorsement; or

attachment of an additional insured endorsement to this **Coverage Part.**

21. PERSONAL AND ADVERTISING INJURY - CONTRACTUAL LIABILITY

A. Under **COVERAGES**, **Coverage B –Personal and Advertising Injury Liability**, the paragraph entitled **Exclusions** is amended to delete the exclusion entitled **Contractual Liability**.

B. Solely for the purpose of the coverage provided by this **PERSONAL AND ADVERTISING INJURY - LIMITED CONTRACTUAL LIABILITY** provision, the following changes are made to the section entitled **SUPPLEMENTARY PAYMENTS – COVERAGES A AND B:**

1. Paragraph **2.d.** is replaced by the following:

d. The allegations in the **suit** and the information the Insurer knows about the offense alleged in such **suit** are such that no conflict appears to exist between the interests of the **Insured** and the interests of the indemnitee;

2. The first unnumbered paragraph beneath Paragraph **2.f.(2)(b)** is deleted and replaced by the following:

So long as the above conditions are met, attorney's fees incurred by the Insurer in the defense of that indemnitee, necessary litigation expenses incurred by the Insurer, and necessary litigation expenses incurred

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by the indemnitee at the Insurer's request will be paid as **defense costs.** Such payments will not be deemed to be **damages** for **personal and advertising injury** and will not reduce the limits of insurance.

C. This **PERSONAL AND ADVERTISING INJURY - LIMITED CONTRACTUAL LIABILITY** Provision does not apply if **Coverage B –Personal and Advertising Injury Liability** is excluded by another endorsement attached to this **Coverage Part.**

This **PERSONAL AND ADVERTISING INJURY - CONTRACTUAL LIABILITY** Provision does not apply to any person or organization who otherwise qualifies as an additional insured on this **Coverage Part.**

22. PROPERTY DAMAGE – ELEVATORS

A. Under **COVERAGES**, **Coverage A – Bodily Injury and Property Damage Liability**, the paragraph entitled **Exclusions** is amended such that the **Damage to Your Product** Exclusion and subparagraphs **(3)**, **(4)** and **(6)** of the **Damage to Property** Exclusion do not apply to **property damage** that results from the use of elevators.

B. Solely for the purpose of the coverage provided by this **PROPERTY DAMAGE – ELEVATORS** Provision, the **Other Insurance** conditions is amended to add the following paragraph:

This insurance is excess over any of the other insurance, whether primary, excess, contingent or on any other basis that is Property insurance covering property of others damaged from the use of elevators.

23. RETIRED PARTNERS, MEMBERS, DIRECTORS AND EMPLOYEES

WHO IS INSURED is amended to include as **Insureds** natural persons who are retired partners, members, directors or employees, but only for **bodily injury**, **property damage** or **personal and advertising injury** that results from services performed for the **Named Insured** under the **Named Insured's** direct supervision. All limitations that apply to **employees** and **volunteer workers** also apply to anyone qualifying as an **Insured** under this Provision.

24. SUPPLEMENTARY PAYMENTS

The section entitled **SUPPLEMENTARY PAYMENTS – COVERAGES A AND B** is amended as follows:

A. Paragraph **1.b.** is amended to delete the $250 limit shown for the cost of bail bonds and replace it with a $5,000. limit; and

B. Paragraph **1.d.** is amended to delete the limit of $250 shown for daily loss of earnings and replace it with a $1,000. limit.

25. UNINTENTIONAL FAILURE TO DISCLOSE HAZARDS

If the **Named Insured** unintentionally fails to disclose all existing hazards at the inception date of the **Named Insured's Coverage Part**, the Insurer will not deny coverage under this **Coverage Part** because of such failure.

26. WAIVER OF SUBROGATION - BLANKET

Under **CONDITIONS**, the condition entitled **Transfer Of Rights Of Recovery Against Others To Us** is amended to add the following:

The Insurer waives any right of recovery the Insurer may have against any person or organization because of payments the Insurer makes for injury or damage arising out of:

1. the **Named Insured's** ongoing operations; or

2. **your work** included in the **products-completed operations hazard.**

However, this waiver applies only when the **Named Insured** has agreed in writing to waive such rights of recovery in a written contract or written agreement, and only if such contract or agreement:

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1. is in effect or becomes effective during the term of this **Coverage Part**; and

2. was executed prior to the **bodily injury**, **property damage** or **personal and advertising injury** giving rise to the **claim.**

27. WRAP-UP EXTENSION: OCIP, CCIP, OR CONSOLIDATED (WRAP-UP) INSURANCE PROGRAMS

Note: The following provision does not apply to any public construction project in the state of Oklahoma, nor to any construction project in the state of Alaska, that is not permitted to be insured under a **consolidated (wrap-up) insurance program** by applicable state statute or regulation.

If the endorsement **EXCLUSION – CONSTRUCTION WRAP-UP** is attached to this policy, or another exclusionary endorsement pertaining to Owner Controlled Insurance Programs (O.C.I.P.) or Contractor Controlled Insurance Programs (C.C.I.P.) is attached, then the following changes apply:

A. The following wording is added to the above-referenced endorsement:

With respect to a **consolidated (wrap-up) insurance program** project in which the **Named Insured** is or was involved, this exclusion does not apply to those sums the **Named Insured** become legally obligated to pay as **damages** because of:

1. **Bodily injury**, **property damage**, or **personal or advertising injury** that occurs during the **Named Insured's** ongoing operations at the project, or during such operations of anyone acting on the **Named Insured's** behalf; nor

2. **Bodily injury** or **property damage** included within the **products-completed operations hazard** that arises out of those portions of the project that are not **residential structures.**

B. Condition **4. Other Insurance** is amended to add the following subparagraph **4.b.(1)(c)**:

This insurance is excess over:

(c) Any of the other insurance whether primary, excess, contingent or any other basis that is insurance available to the **Named Insured** as a result of the **Named Insured** being a participant in a **consolidated (wrap-up) insurance program**, but only as respects the **Named Insured's** involvement in that **consolidated (wrap-up) insurance program.**

C. DEFINITIONS is amended to add the following definitions:

Consolidated (wrap-up) insurance program means a construction, erection or demolition project for which the prime contractor/project manager or owner of the construction project has secured general liability insurance covering some or all of the contractors or subcontractors involved in the project, such as an Owner Controlled Insurance Program (O.C.I.P.) or Contractor Controlled Insurance Program (C.C.I.P.).

Residential structure means any structure where 30% or more of the square foot area is used or is intended to be used for human residency, including but not limited to:

1. single or multifamily housing, apartments, condominiums, townhouses, co-operatives or planned unit developments; and

2. the common areas and structures appurtenant to the structures in paragraph **1.** (including pools, hot tubs, detached garages, guest houses or any similar structures).

However, when there is no individual ownership of units, **residential structure** does not include military housing, college/university housing or dormitories, long term care facilities, hotels or motels. **Residential structure** also does not include hospitals or prisons.

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CNA PARAMOUNT

Architects, Engineers and Surveyors General Liability Extension Endorsement

This **WRAP-UP EXTENSION: OCIP, CCIP, OR CONSOLIDATED (WRAP-UP) INSURANCE PROGRAMS** Provision does not apply to any person or organization who otherwise qualifies as an additional insured on this **Coverage Part.**

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.

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CNA PARAMOUNT

Blanket Additional Insured - Owners, Lessees or Contractors - with Products-Completed Operations Coverage Endorsement

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

It is understood and agreed as follows:

I. **WHO IS AN INSURED** is amended to include as an **Insured** any person or organization whom you are required by **written contract** to add as an additional insured on this **coverage part**, but only with respect to liability for **bodily injury**, **property damage** or **personal and advertising injury** caused in whole or in part by your acts or omissions, or the acts or omissions of those acting on your behalf:

A. in the performance of your ongoing operations subject to such **written contract**; or

B. in the performance of **your work** subject to such **written contract**, but only with respect to **bodily injury** or **property damage** included in the **products-completed operations hazard**, and only if:

1. the **written contract** requires you to provide the additional insured such coverage; and

2. this **coverage part** provides such coverage.

II. But if the **written contract** requires:

A. additional insured coverage under the 11-85 edition, 10-93 edition, or 10-01 edition of CG2010, or under the 10-01 edition of CG2037; or

B. additional insured coverage with "arising out of" language; or

C. additional insured coverage to the greatest extent permissible by law;

then paragraph **I.** above is deleted in its entirety and replaced by the following:

WHO IS AN INSURED is amended to include as an **Insured** any person or organization whom you are required by **written contract** to add as an additional insured on this **coverage part**, but only with respect to liability for **bodily injury**, **property damage** or **personal and advertising injury** arising out of **your work** that is subject to such **written contract.**

III. Subject always to the terms and conditions of this policy, including the limits of insurance, the Insurer will not provide such additional insured with:

A. coverage broader than required by the **written contract**; or

B. a higher limit of insurance than required by the **written contract.**

IV. The insurance granted by this endorsement to the additional insured does not apply to **bodily injury**, **property damage**, or **personal and advertising injury** arising out of:

A. the rendering of, or the failure to render, any professional architectural, engineering, or surveying services, including:

1. the preparing, approving, or failing to prepare or approve maps, shop drawings, opinions, reports, surveys, field orders, change orders or drawings and specifications; and

2. supervisory, inspection, architectural or engineering activities; or

B. any premises or work for which the additional insured is specifically listed as an additional insured on another endorsement attached to this **coverage part.**

V. Under **COMMERCIAL GENERAL LIABILITY CONDITIONS,** the Condition entitled **Other Insurance** is amended to add the following, which supersedes any provision to the contrary in this Condition or elsewhere in this **coverage part**:

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Blanket Additional Insured - Owners, Lessees or Contractors - with Products-Completed Operations Coverage Endorsement

Primary and Noncontributory Insurance

With respect to other insurance available to the additional insured under which the additional insured is a named insured, this insurance is primary to and will not seek contribution from such other insurance, provided that a **written contract** requires the insurance provided by this policy to be:

1. primary and non-contributing with other insurance available to the additional insured; or

2. primary and to not seek contribution from any other insurance available to the additional insured.

But except as specified above, this insurance will be excess of all other insurance available to the additional insured.

VI. Solely with respect to the insurance granted by this endorsement, the section entitled **COMMERCIAL GENERAL LIABILITY CONDITIONS** is amended as follows:

The Condition entitled **Duties In The Event of Occurrence, Offense, Claim or Suit** is amended with the addition of the following:

Any additional insured pursuant to this endorsement will as soon as practicable:

1. give the Insurer written notice of any **claim**, or any **occurrence** or offense which may result in a **claim**;

2. send the Insurer copies of all legal papers received, and otherwise cooperate with the Insurer in the investigation, defense, or settlement of the **claim**; and

3. make available any other insurance, and tender the defense and indemnity of any **claim** to any other insurer or self-insurer, whose policy or program applies to a loss that the Insurer covers under this **coverage part.** However, if the **written contract** requires this insurance to be primary and non-contributory, this paragraph **3.** does not apply to insurance on which the additional insured is a named insured.

The Insurer has no duty to defend or indemnify an additional insured under this endorsement until the Insurer receives written notice of a **claim** from the additional insured.

VII. Solely with respect to the insurance granted by this endorsement, the section entitled **DEFINITIONS** is amended to add the following definition:

Written contract means a written contract or written agreement that requires you to make a person or organization an additional insured on this **coverage part**, provided the contract or agreement:

A. is currently in effect or becomes effective during the term of this policy; and

B. was executed prior to:

1. the **bodily injury** or **property damage**; or

2. the offense that caused the **personal and advertising injury**;

for which the additional insured seeks coverage.

Any coverage granted by this endorsement shall apply solely to the extent permissible by law.

All other terms and conditions of the Policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the Policy issued by the designated Insurers, takes effect on the effective date of said Policy at the hour stated in said Policy, unless another effective date is shown below, and expires concurrently with said Policy.

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BUSINESS AUTO COVERAGE FORM

Various provisions in this policy restrict coverage. Read the entire policy carefully to determine rights, duties and what is and is not covered.

Throughout this policy the words "you" and "your" refer to the Named Insured shown in the Declarations. The words "we", "us" and "our" refer to the company providing this insurance.

Other words and phrases that appear in quotation marks have special meaning. Refer to **SECTION V – DEFINITIONS.**

SECTION I – COVERED AUTOS

Item Two of the Declarations shows the "**autos**" that are covered "**autos**" for each of your coverages. The following numerical symbols describe the "**autos**" that may be covered "**autos**". The symbols entered next to a coverage on the Declarations designate the only "**autos**" that are covered "**autos**".

A. Description Of Covered Auto Designation Symbols

Symbol	Description Of Covered Auto Designation Symbols	
1	Any "**Auto**"	
2	Owned "**Autos**" Only	Only those "**autos**" you own (and for Covered Autos Liability Coverage any "**trailers**" you don't own while attached to power units you own). This includes those "**autos**" you acquire ownership of after the policy begins.
3	Owned Private Passenger "**Autos**" Only	Only the private passenger "**autos**" you own. This includes those private passenger "**autos**" you acquire ownership of after the policy begins.
4	Owned "**Autos**" Other Than Private Passenger "**Autos**" Only	Only those "**autos**" you own that are not of the private passenger type (and for Covered Autos Liability Coverage any "**trailers**" you don't own while attached to power units you own). This includes those "**autos**" not of the private passenger type you acquire ownership of after the policy begins.
5	Owned "**Autos**" Subject To No-fault	Only those "**autos**" you own that are required to have no-fault benefits in the state where they are licensed or principally garaged. This includes those "**autos**" you acquire ownership of after the policy begins provided they are required to have no-fault benefits in the state where they are licensed or principally garaged.
6	Owned "**Autos**" Subject To A Compulsory Uninsured Motorists Law	Only those "**autos**" you own that because of the law in the state where they are licensed or principally garaged are required to have and cannot reject Uninsured Motorists Coverage. This includes those "**autos**" you acquire ownership of after the policy begins provided they are subject to the same state uninsured motorists requirement.
7	Specifically Described "**Autos**"	Only those "**autos**" described in Item Three of the Declarations for which a premium charge is shown (and for Covered Autos Liability Coverage any "**trailers**" you don't own while attached to any power unit described in Item Three).

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8	Hired "**Autos**" Only	Only those "**autos**" you lease, hire, rent or borrow. This does not include any "**auto**" you lease, hire, rent or borrow from any of your "**employees**", partners (if you are a partnership), members (if you are a limited liability company) or members of their households.
9	Non-owned "**Autos**" Only	Only those "**autos**" you do not own, lease, hire, rent or borrow that are used in connection with your business. This includes "**autos**" owned by your "**employees**", partners (if you are a partnership), members (if you are a limited liability company) or members of their households but only while used in your business or your personal affairs.
19	Mobile Equipment Subject To Compulsory Or Financial Responsibility Or Other Motor Vehicle Insurance Law Only	Only those "**autos**" that are land vehicles and that would qualify under the definition of "**mobile equipment**" under this policy if they were not subject to a compulsory or financial responsibility law or other motor vehicle insurance law where they are licensed or principally garaged.

B. Owned Autos You Acquire After The Policy Begins

1. If Symbols **1, 2, 3, 4, 5, 6** or **19** are entered next to a coverage in Item Two of the Declarations, then you have coverage for "**autos**" that you acquire of the type described for the remainder of the policy period.
2. But, if Symbol **7** is entered next to a coverage in Item Two of the Declarations, an "**auto**" you acquire will be a covered "**auto**" for that coverage only if:
   a. We already cover all "**autos**" that you own for that coverage or it replaces an "**auto**" you previously owned that had that coverage; and
   b. You tell us within 30 days after you acquire it that you want us to cover it for that coverage.

C. Certain Trailers, Mobile Equipment And Temporary Substitute Autos

If Covered Autos Liability Coverage is provided by this Coverage Form, the following types of vehicles are also covered "**autos**" for Covered Autos Liability Coverage:

1. "**Trailers**" with a load capacity of 2,000 pounds or less designed primarily for travel on public roads.
2. "**Mobile equipment**" while being carried or towed by a covered "**auto**".
3. Any "**auto**" you do not own while used with the permission of its owner as a temporary substitute for a covered "**auto**" you own that is out of service because of its:
   a. Breakdown;
   b. Repair;
   c. Servicing;
   d. "**Loss**"; or
   e. Destruction.

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SECTION II – COVERED AUTOS LIABILITY COVERAGE

A. Coverage

We will pay all sums an "**insured**" legally must pay as damages because of "**bodily injury**" or "**property damage**" to which this insurance applies, caused by an "**accident**" and resulting from the ownership, maintenance or use of a covered "**auto**".

We will also pay all sums an "**insured**" legally must pay as a "**covered pollution cost or expense**" to which this insurance applies, caused by an "**accident**" and resulting from the ownership, maintenance or use of covered "**autos**". However, we will only pay for the "**covered pollution cost or expense**" if there is either "**bodily injury**" or "**property damage**" to which this insurance applies that is caused by the same "**accident**".

We have the right and duty to defend any "**insured**" against a "**suit**" asking for such damages or a "**covered pollution cost or expense**". However, we have no duty to defend any "**insured**" against a "**suit**" seeking damages for "**bodily injury**" or "**property damage**" or a "**covered pollution cost or expense**" to which this insurance does not apply. We may investigate and settle any claim or "**suit**" as we consider appropriate. Our duty to defend or settle ends when the Covered Autos Liability Coverage Limit of Insurance has been exhausted by payment of judgments or settlements.

1. Who Is An Insured

The following are "**insureds**":

a. You for any covered "**auto**".

b. Anyone else while using with your permission a covered "**auto**" you own, hire or borrow except:

(1) The owner or anyone else from whom you hire or borrow a covered "**auto**".

This exception does not apply if the covered "**auto**" is a "**trailer**" connected to a covered "**auto**" you own.

(2) Your "**employee**" if the covered "**auto**" is owned by that "**employee**" or a member of his or her household.

(3) Someone using a covered "**auto**" while he or she is working in a business of selling, servicing, repairing, parking or storing "**autos**" unless that business is yours.

(4) Anyone other than your "**employees**", partners (if you are a partnership), members (if you are a limited liability company) or a lessee or borrower or any of their "**employees**", while moving property to or from a covered "**auto**".

(5) A partner (if you are a partnership) or a member (if you are a limited liability company) for a covered "**auto**" owned by him or her or a member of his or her household.

c. Anyone liable for the conduct of an "**insured**" described above but only to the extent of that liability.

2. Coverage Extensions

a. Supplementary Payments

We will pay for the "**insured**":

(1) All expenses we incur.

(2) Up to $2,000 for cost of bail bonds (including bonds for related traffic law violations) required because of an "**accident**" we cover. We do not have to furnish these bonds.

(3) The cost of bonds to release attachments in any "**suit**" against the "**insured**" we defend, but only for bond amounts within our Limit of Insurance.

(4) All reasonable expenses incurred by the "**insured**" at our request, including actual loss of earnings up to $250 a day because of time off from work.

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(5) All court costs taxed against the "**insured**" in any "**suit**" against the "**insured**" we defend. However, these payments do not include attorneys' fees or attorneys' expenses taxed against the "**insured**".

(6) All interest on the full amount of any judgment that accrues after entry of the judgment in any "**suit**" against the "**insured**" we defend, but our duty to pay interest ends when we have paid, offered to pay or deposited in court the part of the judgment that is within our Limit of Insurance.

These payments will not reduce the Limit of Insurance.

b. Out-of-state Coverage Extensions

While a covered "**auto**" is away from the state where it is licensed, we will:

(1) Increase the Limit of Insurance for Covered Autos Liability Coverage to meet the limits specified by a compulsory or financial responsibility law of the jurisdiction where the covered "**auto**" is being used. This extension does not apply to the limit or limits specified by any law governing motor carriers of passengers or property.

(2) Provide the minimum amounts and types of other coverages, such as no-fault, required of out-of-state vehicles by the jurisdiction where the covered "**auto**" is being used.

We will not pay anyone more than once for the same elements of loss because of these extensions.

B. Exclusions

This insurance does not apply to any of the following:

1. Expected Or Intended Injury

"**Bodily injury**" or "**property damage**" expected or intended from the standpoint of the "**insured**".

2. Contractual

Liability assumed under any contract or agreement.

But this exclusion does not apply to liability for damages:

a. Assumed in a contract or agreement that is an "**insured contract**", provided the "**bodily injury**" or "**property damage**" occurs subsequent to the execution of the contract or agreement; or

b. That the "**insured**" would have in the absence of the contract or agreement.

3. Workers' Compensation

Any obligation for which the "**insured**" or the "**insured's**" insurer may be held liable under any workers' compensation, disability benefits or unemployment compensation law or any similar law.

4. Employee Indemnification And Employer's Liability

"**Bodily injury**" to:

a. An "**employee**" of the "**insured**" arising out of and in the course of:

(1) Employment by the "**insured**"; or

(2) Performing the duties related to the conduct of the "**insured's**" business; or

b. The spouse, child, parent, brother or sister of that "**employee**" as a consequence of Paragraph **a.** above.

This exclusion applies:

(1) Whether the "**insured**" may be liable as an employer or in any other capacity; and

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(2) To any obligation to share damages with or repay someone else who must pay damages because of the injury.

But this exclusion does not apply to "**bodily injury**" to domestic "**employees**" not entitled to workers' compensation benefits or to liability assumed by the "**insured**" under an "**insured contract**". For the purposes of the Coverage Form, a domestic "**employee**" is a person engaged in household or domestic work performed principally in connection with a residence premises.

5. **Fellow Employee**

"**Bodily injury**" to:

a. Any fellow "**employee**" of the "**insured**" arising out of and in the course of the fellow "**employee's**" employment or while performing duties related to the conduct of your business; or

b. The spouse, child, parent, brother or sister of that fellow "**employee**" as a consequence of Paragraph **a.** above.

6. **Care, Custody Or Control**

"**Property damage**" to or "**covered pollution cost or expense**" involving property owned or transported by the "**insured**" or in the "**insured's**" care, custody or control. But this exclusion does not apply to liability assumed under a sidetrack agreement.

7. **Handling Of Property**

"**Bodily injury**" or "**property damage**" resulting from the handling of property:

a. Before it is moved from the place where it is accepted by the "**insured**" for movement into or onto the covered "**auto**"; or

b. After it is moved from the covered "**auto**" to the place where it is finally delivered by the "**insured**".

8. **Movement Of Property By Mechanical Device**

"**Bodily injury**" or "**property damage**" resulting from the movement of property by a mechanical device (other than a hand truck) unless the device is attached to the covered "**auto**".

9. **Operations**

"**Bodily injury**" or "**property damage**" arising out of the operation of:

a. Any equipment listed in Paragraphs **6.b.** and **6.c.** of the definition of "**mobile equipment**"; or

b. Machinery or equipment that is on, attached to or part of a land vehicle that would qualify under the definition of "**mobile equipment**" if it were not subject to a compulsory or financial responsibility law or other motor vehicle insurance law where it is licensed or principally garaged.

10. **Completed Operations**

"**Bodily injury**" or "**property damage**" arising out of your work after that work has been completed or abandoned.

In this exclusion, your work means:

a. Work or operations performed by you or on your behalf; and

b. Materials, parts or equipment furnished in connection with such work or operations.

Your work includes warranties or representations made at any time with respect to the fitness, quality, durability or performance of any of the items included in Paragraph **a.** or **b.** above.

Your work will be deemed completed at the earliest of the following times:

(1) When all of the work called for in your contract has been completed;

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(2) When all of the work to be done at the site has been completed if your contract calls for work at more than one site; or

(3) When that part of the work done at a job site has been put to its intended use by any person or organization other than another contractor or subcontractor working on the same project.

Work that may need service, maintenance, correction, repair or replacement, but which is otherwise complete, will be treated as completed.

11. Pollution

"**Bodily injury**" or "**property damage**" arising out of the actual, alleged or threatened discharge, dispersal, seepage, migration, release or escape of "**pollutants**":

a. That are, or that are contained in any property that is:

(1) Being transported or towed by, handled or handled for movement into, onto or from the covered "**auto**";

(2) Otherwise in the course of transit by or on behalf of the "**insured**"; or

(3) Being stored, disposed of, treated or processed in or upon the covered "**auto**";

b. Before the "**pollutants**" or any property in which the "**pollutants**" are contained are moved from the place where they are accepted by the "**insured**" for movement into or onto the covered "**auto**"; or

c. After the "**pollutants**" or any property in which the "**pollutants**" are contained are moved from the covered "**auto**" to the place where they are finally delivered, disposed of or abandoned by the "**insured**".

Paragraph **a.** above does not apply to fuels, lubricants, fluids, exhaust gases or other similar "**pollutants**" that are needed for or result from the normal electrical, hydraulic or mechanical functioning of the covered "**auto**" or its parts if:

(1) The "**pollutants**" escape, seep, migrate or are discharged, dispersed or released directly from an "**auto**" part designed by its manufacturer to hold, store, receive or dispose of such "**pollutants**"; and

(2) The "**bodily injury**", "**property damage**" or "**covered pollution cost or expense**" does not arise out of the operation of any equipment listed in Paragraphs **6.b.** and **6.c.** of the definition of "**mobile equipment**".

Paragraphs **b.** and **c.** above of this exclusion do not apply to "**accidents**" that occur away from premises owned by or rented to an "**insured**" with respect to "**pollutants**" not in or upon a covered "**auto**" if:

(a) The "**pollutants**" or any property in which the "**pollutants**" are contained are upset, overturned or damaged as a result of the maintenance or use of a covered "**auto**"; and

(b) The discharge, dispersal, seepage, migration, release or escape of the "**pollutants**" is caused directly by such upset, overturn or damage.

12. War

"**Bodily injury**" or "**property damage**" arising directly or indirectly out of:

a. War, including undeclared or civil war;

b. Warlike action by a military force, including action in hindering or defending against an actual or expected attack, by any government, sovereign or other authority using military personnel or other agents; or

c. Insurrection, rebellion, revolution, usurped power or action taken by governmental authority in hindering or defending against any of these.

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13. Racing

Covered "**autos**" while used in any professional or organized racing or demolition contest or stunting activity, or while practicing for such contest or activity. This insurance also does not apply while that covered "**auto**" is being prepared for such a contest or activity.

C. Limit Of Insurance

Regardless of the number of covered "**autos**", "**insureds**", premiums paid, claims made or vehicles involved in the "**accident**", the most we will pay for the total of all damages and "**covered pollution cost or expense**" combined resulting from any one "**accident**" is the Limit Of Insurance for Covered Autos Liability Coverage shown in the Declarations.

All "**bodily injury**", "**property damage**" and "**covered pollution cost or expense**" resulting from continuous or repeated exposure to substantially the same conditions will be considered as resulting from one "**accident**".

No one will be entitled to receive duplicate payments for the same elements of "**loss**" under this Coverage Form and any Medical Payments Coverage endorsement, Uninsured Motorists Coverage endorsement or Underinsured Motorists Coverage endorsement attached to this Coverage Part.

SECTION III – PHYSICAL DAMAGE COVERAGE

A. Coverage

1. We will pay for "**loss**" to a covered "**auto**" or its equipment under:

a. Comprehensive Coverage

From any cause except:

(1) The covered "**auto's**" collision with another object; or

(2) The covered "**auto's**" overturn.

b. Specified Causes Of Loss Coverage

Caused by:

(1) Fire, lightning or explosion;

(2) Theft;

(3) Windstorm, hail or earthquake;

(4) Flood;

(5) Mischief or vandalism; or

(6) The sinking, burning, collision or derailment of any conveyance transporting the covered "**auto**".

c. Collision Coverage

Caused by:

(1) The covered "**auto's**" collision with another object; or

(2) The covered "**auto's**" overturn.

2. Towing

We will pay up to the limit shown in the Declarations for towing and labor costs incurred each time a covered "**auto**" of the private passenger type is disabled. However, the labor must be performed at the place of disablement.

3. Glass Breakage – Hitting A Bird Or Animal – Falling Objects Or Missiles

If you carry Comprehensive Coverage for the damaged covered "**auto**", we will pay for the following under Comprehensive Coverage:

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a. Glass breakage;

b. "**Loss**" caused by hitting a bird or animal; and

c. "**Loss**" caused by falling objects or missiles.

However, you have the option of having glass breakage caused by a covered "**auto's**" collision or overturn considered a "**loss**" under Collision Coverage.

4. **Coverage Extensions**

a. **Transportation Expenses**

We will pay up to $20 per day, to a maximum of $600, for temporary transportation expense incurred by you because of the total theft of a covered "**auto**" of the private passenger type. We will pay only for those covered "**autos**" for which you carry either Comprehensive or Specified Causes Of Loss Coverage. We will pay for temporary transportation expenses incurred during the period beginning 48 hours after the theft and ending, regardless of the policy's expiration, when the covered "**auto**" is returned to use or we pay for its "**loss**".

b. **Loss Of Use Expenses**

For Hired Auto Physical Damage, we will pay expenses for which an "**insured**" becomes legally responsible to pay for loss of use of a vehicle rented or hired without a driver under a written rental contract or agreement. We will pay for loss of use expenses if caused by:

(1) Other than collision only if the Declarations indicates that Comprehensive Coverage is provided for any covered "**auto**";

(2) Specified Causes Of Loss only if the Declarations indicates that Specified Causes Of Loss Coverage is provided for any covered "**auto**"; or

(3) Collision only if the Declarations indicates that Collision Coverage is provided for any covered "**auto**".

However, the most we will pay for any expenses for loss of use is $20 per day, to a maximum of $600.

B. Exclusions

1. We will not pay for "**loss**" caused by or resulting from any of the following. Such "**loss**" is excluded regardless of any other cause or event that contributes concurrently or in any sequence to the "**loss**".

a. **Nuclear Hazard**

(1) The explosion of any weapon employing atomic fission or fusion; or

(2) Nuclear reaction or radiation, or radioactive contamination, however caused.

b. **War Or Military Action**

(1) War, including undeclared or civil war;

(2) Warlike action by a military force, including action in hindering or defending against an actual or expected attack, by any government, sovereign or other authority using military personnel or other agents; or

(3) Insurrection, rebellion, revolution, usurped power or action taken by governmental authority in hindering or defending against any of these.

2. We will not pay for "**loss**" to any covered "**auto**" while used in any professional or organized racing or demolition contest or stunting activity, or while practicing for such contest or activity. We will also not pay for "**loss**" to any covered "**auto**" while that covered "**auto**" is being prepared for such a contest or activity.

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3. We will not pay for "**loss**" due and confined to:

   a. Wear and tear, freezing, mechanical or electrical breakdown.

   b. Blowouts, punctures or other road damage to tires.

   This exclusion does not apply to such "**loss**" resulting from the total theft of a covered "**auto**".

4. We will not pay for "**loss**" to any of the following:

   a. Tapes, records, discs or other similar audio, visual or data electronic devices designed for use with audio, visual or data electronic equipment.

   b. Any device designed or used to detect speed-measuring equipment, such as radar or laser detectors, and any jamming apparatus intended to elude or disrupt speed-measuring equipment.

   c. Any electronic equipment, without regard to whether this equipment is permanently installed, that reproduces, receives or transmits audio, visual or data signals.

   d. Any accessories used with the electronic equipment described in Paragraph **c.** above.

5. Exclusions **4.c.** and **4.d.** do not apply to equipment designed to be operated solely by use of the power from the "**auto's**" electrical system that, at the time of "**loss**", is:

   a. Permanently installed in or upon the covered "**auto**";

   b. Removable from a housing unit which is permanently installed in or upon the covered "**auto**";

   c. An integral part of the same unit housing any electronic equipment described in Paragraphs **a.** and **b.** above; or

   d. Necessary for the normal operation of the covered "**auto**" or the monitoring of the covered "**auto's**" operating system.

6. We will not pay for "**loss**" to a covered "**auto**" due to "**diminution in value**".

C. Limits Of Insurance

1. The most we will pay for:

   a. "**Loss**" to any one covered "**auto**" is the lesser of:

      (1) The actual cash value of the damaged or stolen property as of the time of the "**loss**"; or

      (2) The cost of repairing or replacing the damaged or stolen property with other property of like kind and quality.

   b. All electronic equipment that reproduces, receives or transmits audio, visual or data signals in any one "**loss**" is $1,000, if, at the time of "**loss**", such electronic equipment is:

      (1) Permanently installed in or upon the covered "**auto**" in a housing, opening or other location that is not normally used by the "**auto**" manufacturer for the installation of such equipment;

      (2) Removable from a permanently installed housing unit as described in Paragraph **b.(1)** above; or

      (3) An integral part of such equipment as described in Paragraphs **b.(1)** and **b.(2)** above.

2. An adjustment for depreciation and physical condition will be made in determining actual cash value in the event of a total "**loss**".

3. If a repair or replacement results in better than like kind or quality, we will not pay for the amount of the betterment.

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D. Deductible

For each covered "**auto**", our obligation to pay for, repair, return or replace damaged or stolen property will be reduced by the applicable deductible shown in the Declarations. Any Comprehensive Coverage deductible shown in the Declarations does not apply to "**loss**" caused by fire or lightning.

SECTION IV – BUSINESS AUTO CONDITIONS

The following conditions apply in addition to the Common Policy Conditions:

A. Loss Conditions

1. Appraisal For Physical Damage Loss

If you and we disagree on the amount of "**loss**", either may demand an appraisal of the "**loss**". In this event, each party will select a competent appraiser. The two appraisers will select a competent and impartial umpire. The appraisers will state separately the actual cash value and amount of "**loss**". If they fail to agree, they will submit their differences to the umpire. A decision agreed to by any two will be binding. Each party will:

a. Pay its chosen appraiser; and

b. Bear the other expenses of the appraisal and umpire equally.

If we submit to an appraisal, we will still retain our right to deny the claim.

2. Duties In The Event Of Accident, Claim, Suit Or Loss

We have no duty to provide coverage under this policy unless there has been full compliance with the following duties:

a. In the event of "**accident**", claim, "**suit**" or "**loss**", you must give us or our authorized representative prompt notice of the "**accident**" or "**loss**". Include:

(1) How, when and where the "**accident**" or "**loss**" occurred;

(2) The "**insured's**" name and address; and

(3) To the extent possible, the names and addresses of any injured persons and witnesses.

b. Additionally, you and any other involved "**insured**" must:

(1) Assume no obligation, make no payment or incur no expense without our consent, except at the "**insured's**" own cost.

(2) Immediately send us copies of any request, demand, order, notice, summons or legal paper received concerning the claim or "**suit**".

(3) Cooperate with us in the investigation or settlement of the claim or defense against the "**suit**".

(4) Authorize us to obtain medical records or other pertinent information.

(5) Submit to examination, at our expense, by physicians of our choice, as often as we reasonably require.

c. If there is "**loss**" to a covered "**auto**" or its equipment, you must also do the following:

(1) Promptly notify the police if the covered "**auto**" or any of its equipment is stolen.

(2) Take all reasonable steps to protect the covered "**auto**" from further damage. Also keep a record of your expenses for consideration in the settlement of the claim.

(3) Permit us to inspect the covered "**auto**" and records proving the "**loss**" before its repair or disposition.

(4) Agree to examinations under oath at our request and give us a signed statement of your answers.

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3. **Legal Action Against Us**

   No one may bring a legal action against us under this Coverage Form until:

   a. There has been full compliance with all the terms of this Coverage Form; and

   b. Under Covered Autos Liability Coverage, we agree in writing that the "**insured**" has an obligation to pay or until the amount of that obligation has finally been determined by judgment after trial. No one has the right under this policy to bring us into an action to determine the "**insured's**" liability.

4. **Loss Payment – Physical Damage Coverages**

   At our option, we may:

   a. Pay for, repair or replace damaged or stolen property;

   b. Return the stolen property, at our expense. We will pay for any damage that results to the "**auto**" from the theft; or

   c. Take all or any part of the damaged or stolen property at an agreed or appraised value.

   If we pay for the "**loss**", our payment will include the applicable sales tax for the damaged or stolen property.

5. **Transfer Of Rights Of Recovery Against Others To Us**

   If any person or organization to or for whom we make payment under this Coverage Form has rights to recover damages from another, those rights are transferred to us. That person or organization must do everything necessary to secure our rights and must do nothing after "**accident**" or "**loss**" to impair them.

B. **General Conditions**

1. **Bankruptcy**

   Bankruptcy or insolvency of the "**insured**" or the "**insured's**" estate will not relieve us of any obligations under this Coverage Form.

2. **Concealment, Misrepresentation Or Fraud**

   This Coverage Form is void in any case of fraud by you at any time as it relates to this Coverage Form. It is also void if you or any other "**insured**", at any time, intentionally conceals or misrepresents a material fact concerning:

   a. This Coverage Form;

   b. The covered "**auto**";

   c. Your interest in the covered "**auto**"; or

   d. A claim under this Coverage Form.

3. **Liberalization**

   If we revise this Coverage Form to provide more coverage without additional premium charge, your policy will automatically provide the additional coverage as of the day the revision is effective in your state.

4. **No Benefit To Bailee – Physical Damage Coverages**

   We will not recognize any assignment or grant any coverage for the benefit of any person or organization holding, storing or transporting property for a fee regardless of any other provision of this Coverage Form.

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5. Other Insurance

a. For any covered "**auto**" you own, this Coverage Form provides primary insurance. For any covered "**auto**" you don't own, the insurance provided by this Coverage Form is excess over any other collectible insurance. However, while a covered "**auto**" which is a "**trailer**" is connected to another vehicle, the Covered Autos Liability Coverage this Coverage Form provides for the "**trailer**" is:

(1) Excess while it is connected to a motor vehicle you do not own; or

(2) Primary while it is connected to a covered "**auto**" you own.

b. For Hired Auto Physical Damage Coverage, any covered "**auto**" you lease, hire, rent or borrow is deemed to be a covered "**auto**" you own. However, any "**auto**" that is leased, hired, rented or borrowed with a driver is not a covered "**auto**".

c. Regardless of the provisions of Paragraph **a.** above, this Coverage Form's Covered Autos Liability Coverage is primary for any liability assumed under an "**insured contract**".

d. When this Coverage Form and any other Coverage Form or policy covers on the same basis, either excess or primary, we will pay only our share. Our share is the proportion that the Limit of Insurance of our Coverage Form bears to the total of the limits of all the Coverage Forms and policies covering on the same basis.

6. Premium Audit

a. The estimated premium for this Coverage Form is based on the exposures you told us you would have when this policy began. We will compute the final premium due when we determine your actual exposures. The estimated total premium will be credited against the final premium due and the first Named Insured will be billed for the balance, if any. The due date for the final premium or retrospective premium is the date shown as the due date on the bill. If the estimated total premium exceeds the final premium due, the first Named Insured will get a refund.

b. If this policy is issued for more than one year, the premium for this Coverage Form will be computed annually based on our rates or premiums in effect at the beginning of each year of the policy.

7. Policy Period, Coverage Territory

Under this Coverage Form, we cover "**accidents**" and "**losses**" occurring:

a. During the policy period shown in the Declarations; and

b. Within the coverage territory.

The coverage territory is:

(1) The United States of America;

(2) The territories and possessions of the United States of America;

(3) Puerto Rico;

(4) Canada; and

(5) Anywhere in the world if a covered "**auto**" of the private passenger type is leased, hired, rented or borrowed without a driver for a period of 30 days or less,

provided that the "**insured's**" responsibility to pay damages is determined in a "**suit**" on the merits, in the United States of America, the territories and possessions of the United States of America, Puerto Rico or Canada, or in a settlement we agree to.

We also cover "**loss**" to, or "**accidents**" involving, a covered "**auto**" while being transported between any of these places.

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8. Two Or More Coverage Forms Or Policies Issued By Us

If this Coverage Form and any other Coverage Form or policy issued to you by us or any company affiliated with us applies to the same "**accident**", the aggregate maximum Limit of Insurance under all the Coverage Forms or policies shall not exceed the highest applicable Limit of Insurance under any one Coverage Form or policy. This condition does not apply to any Coverage Form or policy issued by us or an affiliated company specifically to apply as excess insurance over this Coverage Form.

SECTION V – DEFINITIONS

A. "**Accident**" includes continuous or repeated exposure to the same conditions resulting in "**bodily injury**" or "**property damage**".

B. "**Auto**" means:

1. A land motor vehicle, "**trailer**" or semitrailer designed for travel on public roads; or

2. Any other land vehicle that is subject to a compulsory or financial responsibility law or other motor vehicle insurance law where it is licensed or principally garaged.

However, "**auto**" does not include "**mobile equipment**".

C. "**Bodily injury**" means bodily injury, sickness or disease sustained by a person, including death resulting from any of these.

D. "**Covered pollution cost or expense**" means any cost or expense arising out of:

1. Any request, demand, order or statutory or regulatory requirement that any "**insured**" or others test for, monitor, clean up, remove, contain, treat, detoxify or neutralize, or in any way respond to, or assess the effects of, "**pollutants**"; or

2. Any claim or "**suit**" by or on behalf of a governmental authority for damages because of testing for, monitoring, cleaning up, removing, containing, treating, detoxifying or neutralizing, or in any way responding to, or assessing the effects of, "**pollutants**".

"**Covered pollution cost or expense**" does not include any cost or expense arising out of the actual, alleged or threatened discharge, dispersal, seepage, migration, release or escape of "**pollutants**":

a. That are, or that are contained in any property that is:

(1) Being transported or towed by, handled or handled for movement into, onto or from the covered "**auto**";

(2) Otherwise in the course of transit by or on behalf of the "**insured**"; or

(3) Being stored, disposed of, treated or processed in or upon the covered "**auto**";

b. Before the "**pollutants**" or any property in which the "**pollutants**" are contained are moved from the place where they are accepted by the "**insured**" for movement into or onto the covered "**auto**"; or

c. After the "**pollutants**" or any property in which the "**pollutants**" are contained are moved from the covered "**auto**" to the place where they are finally delivered, disposed of or abandoned by the "**insured**".

Paragraph **a.** above does not apply to fuels, lubricants, fluids, exhaust gases or other similar "**pollutants**" that are needed for or result from the normal electrical, hydraulic or mechanical functioning of the covered "**auto**" or its parts, if:

(1) The "**pollutants**" escape, seep, migrate or are discharged, dispersed or released directly from an "**auto**" part designed by its manufacturer to hold, store, receive or dispose of such "**pollutants**"; and

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(2) The "**bodily injury**", "**property damage**" or "**covered pollution cost or expense**" does not arise out of the operation of any equipment listed in Paragraph **6.b.** or **6.c.** of the definition of "**mobile equipment**".

Paragraphs **b.** and **c.** above do not apply to "**accidents**" that occur away from premises owned by or rented to an "**insured**" with respect to "**pollutants**" not in or upon a covered "**auto**" if:

(a) The "**pollutants**" or any property in which the "**pollutants**" are contained are upset, overturned or damaged as a result of the maintenance or use of a covered "**auto**"; and

(b) The discharge, dispersal, seepage, migration, release or escape of the "**pollutants**" is caused directly by such upset, overturn or damage.

E. "**Diminution in value**" means the actual or perceived loss in market value or resale value which results from a direct and accidental "**loss**".

F. "**Employee**" includes a "**leased worker**". "**Employee**" does not include a "**temporary worker**".

G. "**Insured**" means any person or organization qualifying as an insured in the Who Is An Insured provision of the applicable coverage. Except with respect to the Limit of Insurance, the coverage afforded applies separately to each insured who is seeking coverage or against whom a claim or "**suit**" is brought.

G. "**Insured contract**" means:

1. A lease of premises;

2. A sidetrack agreement;

3. Any easement or license agreement, except in connection with construction or demolition operations on or within 50 feet of a railroad;

4. An obligation, as required by ordinance, to indemnify a municipality, except in connection with work for a municipality;

5. That part of any other contract or agreement pertaining to your business (including an indemnification of a municipality in connection with work performed for a municipality) under which you assume the tort liability of another to pay for "**bodily injury**" or "**property damage**" to a third party or organization. Tort liability means a liability that would be imposed by law in the absence of any contract or agreement; or

6. That part of any contract or agreement entered into, as part of your business, pertaining to the rental or lease, by you or any of your "**employees**", of any "**auto**". However, such contract or agreement shall not be considered an "**insured contract**" to the extent that it obligates you or any of your "**employees**" to pay for "**property damage**" to any "**auto**" rented or leased by you or any of your "**employees**".

An "**insured contract**" does not include that part of any contract or agreement:

a. That indemnifies a railroad for "**bodily injury**" or "**property damage**" arising out of construction or demolition operations, within 50 feet of any railroad property and affecting any railroad bridge or trestle, tracks, roadbeds, tunnel, underpass or crossing;

b. That pertains to the loan, lease or rental of an "**auto**" to you or any of your "**employees**", if the "**auto**" is loaned, leased or rented with a driver; or

c. That holds a person or organization engaged in the business of transporting property by "**auto**" for hire harmless for your use of a covered "**auto**" over a route or territory that person or organization is authorized to serve by public authority.

I. "**Leased worker**" means a person leased to you by a labor leasing firm under an agreement between you and the labor leasing firm to perform duties related to the conduct of your business. "**Leased worker**" does not include a "**temporary worker**".

J. "**Loss**" means direct and accidental loss or damage.

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K. "**Mobile equipment**" means any of the following types of land vehicles, including any attached machinery or equipment:

1. Bulldozers, farm machinery, forklifts and other vehicles designed for use principally off public roads;

2. Vehicles maintained for use solely on or next to premises you own or rent;

3. Vehicles that travel on crawler treads;

4. Vehicles, whether self-propelled or not, maintained primarily to provide mobility to permanently mounted:

a. Power cranes, shovels, loaders, diggers or drills; or

b. Road construction or resurfacing equipment such as graders, scrapers or rollers;

5. Vehicles not described in Paragraph **1.**, **2.**, **3.** or **4.** above that are not self-propelled and are maintained primarily to provide mobility to permanently attached equipment of the following types:

a. Air compressors, pumps and generators, including spraying, welding, building cleaning, geophysical exploration, lighting and well-servicing equipment; or

b. Cherry pickers and similar devices used to raise or lower workers; or

6. Vehicles not described in Paragraph **1.**, **2.**, **3.** or **4.** above maintained primarily for purposes other than the transportation of persons or cargo. However, self-propelled vehicles with the following types of permanently attached equipment are not "**mobile equipment**" but will be considered "**autos**":

a. Equipment designed primarily for:

(1) Snow removal;

(2) Road maintenance, but not construction or resurfacing; or

(3) Street cleaning;

b. Cherry pickers and similar devices mounted on automobile or truck chassis and used to raise or lower workers; and

c. Air compressors, pumps and generators, including spraying, welding, building cleaning, geophysical exploration, lighting or well-servicing equipment.

However, "**mobile equipment**" does not include land vehicles that are subject to a compulsory or financial responsibility law or other motor vehicle insurance law where it is licensed or principally garaged. Land vehicles subject to a compulsory or financial responsibility law or other motor vehicle insurance law are considered "**autos**".

L. "**Pollutants**" means any solid, liquid, gaseous or thermal irritant or contaminant, including smoke, vapor, soot, fumes, acids, alkalis, chemicals and waste. Waste includes materials to be recycled, reconditioned or reclaimed.

M. "**Property damage**" means damage to or loss of use of tangible property.

N. "**Suit**" means a civil proceeding in which:

1. Damages because of "**bodily injury**" or "**property damage**"; or

2. A "**covered pollution cost or expense**";

to which this insurance applies, are alleged.

"**Suit**" includes:

a. An arbitration proceeding in which such damages or "**covered pollution costs or expenses**" are claimed and to which the "**insured**" must submit or does submit with our consent; or

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b. Any other alternative dispute resolution proceeding in which such damages or "**covered pollution costs or expenses**" are claimed and to which the insured submits with our consent.

O. "**Temporary worker**" means a person who is furnished to you to substitute for a permanent "**employee**" on leave or to meet seasonal or short-term workload conditions.

P. "**Trailer**" includes semitrailer.

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EXTENDED COVERAGE ENDORSEMENT - BA PLUS

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

I. LIABILTY COVERAGE

A. Who Is An Insured

The following is added to **SECTION II, Paragraph A.1., Who Is An Insured:**

1. a. Any incorporated entity of which the Named Insured owns a majority of the voting stock on the date of inception of this Coverage Form; **provided that**,

   b. The insurance afforded by this provision **A.1.** does not apply to any such entity that is an **insured** under any other liability **policy** providing **auto** coverage.

2. Any organization you newly acquire or form, other than a limited liability company, partnership or joint venture, and over which you maintain majority ownership interest.

   The insurance afforded by this provision **A.2.**:

   a. Is effective on the acquisition or formation date, and is afforded only until the end of the policy period of this Coverage Form, or the next anniversary of its inception date, whichever is earlier.

   b. Does not apply to:

      (1) **Bodily injury** or **property damage** caused by an **accident** that occurred before you acquired or formed the organization; or

      (2) Any such organization that is an **insured** under any other liability **policy** providing **auto** coverage.

3. Any person or organization that you are obligated to provide Insurance where required by a written contract or agreement is an insured, but only with respect to legal responsibility for acts or omissions of a person for whom Liability Coverage is afforded under this policy.

4. An **employee** of yours is an **insured** while operating an **auto** hired or rented under a contract or agreement in that **employee's** name, with your permission, while performing duties related to the conduct of your business.

"Policy", as used in this provision **A. Who Is An Insured,** includes those policies that were in force on the inception date of this Coverage Form but:

1. Which are no longer in force; or
2. Whose limits have been exhausted.

B. Bail Bonds and Loss of Earnings

SECTION II, Paragraphs A.2.a.(2) and A.2.a.(4) are revised as follows:

1. In **a.(2),** the limit for the cost of bail bonds is increased from $2,000 to $5,000, and
2. In **a.(4),** the limit for the loss of earnings is increased from $250 to $500 a day.

C. Fellow Employee

SECTION II, Paragraph B.5 does not apply.

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Such coverage as is afforded by this provision C. is excess over any other collectible insurance.

II. PHYSICAL DAMAGE COVERAGE

A. Towing

SECTION III. Paragraph A.2., is revised to include Light Trucks up to 10,000 pounds G.V.W.

B. Transportation Expenses

SECTION III, Paragraph A.4.a. is revised, with respect to transportation expense incurred by you, to provide:

a. $60 per day, in lieu of $20; subject to

b. $1,800 maximum, in lieu of $600.

C. Loss of Use Expenses

SECTION III, Paragraph A.4.b. is revised, with respect to loss of use expenses incurred by you, to provide:

a. $1,000 maximum, in lieu of $600.

D. Personal Property

The following is added to **SECTION III, Paragraph A.4.**

c. We will pay up to $500 for loss to **Personal Property** which is:

(1) Owned by an **insured**; and

(2) In or on the covered **auto**.

This coverage applies only in the event of a total theft of your covered **auto**.

This insurance is excess over any other collectible insurance and no deductible applies.

E. Rental Reimbursement

The following is added to **SECTION III, Paragraph A.4.:**

d. We will pay for rental reimbursement expenses incurred by you for the rental of an **auto** because of **loss** to a covered **auto**. Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered **auto**. No deductibles apply to this coverage.

1. We will pay only for those expenses incurred during the policy period beginning 24 hours after the **loss** and ending, regardless of the policy's expiration, with the lesser of the following number of days:

(a) The number of days reasonably required to repair or replace the covered auto; or,

(b) 15 days.

2. Our payment is limited to the lesser of the following amounts:

(a) Necessary and actual expenses incurred; or,

(b) $25 per day subject to a maximum of $375.

3. This coverage does not apply while there are spare or reserve **autos** available to you for your operations.

4. If **loss** results from the total theft of a covered **auto** of the private passenger type, we will pay under this coverage only that amount of your rental reimbursement expenses which is not already provided for under the Physical Damage Coverage Extension.

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F. **Hired "Autos"**

The following is added to **SECTION III. Paragraph A.:**

5. Hired **Autos**

If Physical Damage coverage is provided under this policy, and such coverage does not extend to Hired Autos, then Physical Damage coverage is extended to:

a. Any covered **auto** you lease, hire, rent or borrow without a driver; and

b. Any covered **auto** hired or rented by your **employee** without a driver, under a contract in that individual **employee's** name, with your permission, while performing duties related to the conduct of your business.

c. The most we will pay for any one **accident** or **loss** is the actual cash value, cost of repair, cost of replacement or $75,000 whichever is less minus a $500 deductible for each covered auto. No deductible applies to **loss** caused by fire or lightning.

d. The physical damage coverage as is provided by this provision will be limited to the types of physical damage coverage(s) provided on your owned **autos**.

e. Such physical damage coverage for hired **autos** will:

(1) Include loss of use, provided it is the consequence of an **accident** for which the Named Insured is legally liable, and as a result of which a monetary loss is sustained by the leasing or rental concern.

(2) Such coverage as is provided by this provision G.e.(1) will be subject to a limit of $750 per **accident**.

G. **Airbag Coverage**

The following is added to **SECTION III, Paragraph B.3.**

The accidental discharge of an airbag shall not be considered mechanical breakdown.

H. **Electronic Equipment**

SECTION III, Paragraphs B.4.c and B.4.d. are deleted and replaced by the following:

c. Physical Damage Coverage on a covered **auto** also applies to **loss** to any permanently installed electronic equipment including its antennas and other accessories

d. A $100 per occurrence deductible applies to the coverage provided by this provision.

I. **Diminution In Value**

The following is added to **SECTION III, Paragraph B.6.**

Subject to the following, the **diminution in value** exclusion does not apply to:

a. Any covered **auto** of the private passenger type you lease, hire, rent or borrow, without a driver for a period of 30 days or less, while performing duties related to the conduct of your business; and

b. Any covered **auto** of the private passenger type hired or rented by your **employee** without a driver for a period of 30 days or less, under a contract in that individual **employee's** name, with your permission, while performing duties related to the conduct of your business.

c. Such coverage as is provided by this provision is limited to a **diminution in value** loss arising directly out of accidental damage and not as a result of the failure to make repairs; faulty or incomplete maintenance or repairs; or the installation of substandard parts.

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d. The most we will pay for **loss** to a covered **auto** in any one accident is the lesser of:

(1) $5,000; or

(2) 20% of the **auto's** actual cash value (ACV)

III. Drive Other Car Coverage – Executive Officers

The following is added to **SECTIONS II and III:**

1. Any **auto** you don't own, hire or borrow is a covered **auto** for Liability Coverage while being used by, and for Physical Damage Coverage while in the care, custody or control of, any of your **executive officers**, except:

   a. An **auto** owned by that **executive officer** or a member of that person's household; or

   b. An **auto** used by that **executive officer** while working in a business of selling, servicing, repairing or parking **autos**.

   Such Liability and/or Physical Damage Coverage as is afforded by this provision will be:

   (1) Equal to the greatest of those coverages afforded any covered **auto**; and

   (2) Excess over any other collectible insurance.

2. For purposes of this provision, **executive officer** means a person holding any of the officer positions created by your charter, constitution, bylaws or any other similar governing document, and, while a resident of the same household, includes that person's spouse.

   Such **executive officers** are **insureds** while using a covered **auto** described in this provision.

IV. BUSINESS AUTO CONDITIONS

A. Duties In The Event Of Accident, Claim, Suit Or Loss

The following is added to **SECTION IV, Paragraph A.2.a.**

(4) Your **employees** may know of an **accident** or **loss**. This will not mean that you have such knowledge, unless such **accident** or **loss** is known to you or if you are not an individual, to any of your executive officers or partners or your insurance manager.

The following is added to **SECTION IV, Paragraph A.2.b.**

(6) Your **employees** may know of documents received concerning a claim or **suit**. This will not mean that you have such knowledge, unless receipt of such documents is known to you or if you are not an individual, to any of your executive officers or partners or your insurance manager.

B. Concealment, Misrepresentation or Fraud

The following is added to **SECTION IV, Paragraph B.2.**

Your failure to disclose all hazards existing on the date of inception of this Coverage Form shall not prejudice you with respect to the coverage afforded provided such failure or omission is not intentional.

C. Policy Period, Coverage Territory

SECTION IV, Paragraphs 7.(5).(a). is revised to provide:

a. 45 days of coverage in lieu of 30 days

IV. DEFINITIONS

SECTION V. Paragraph C. is deleted and replaced by the following:

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Bodily injury means bodily injury, sickness or disease sustained by a person, including mental anguish, mental injury or death resulting from any of these

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Business Auto Policy

Insured Name

JSM & ASSOCIATES, LLC
470 COUNTY ROAD 448
TAVARES, FL 32778-6107

Producer Information

ASSUREDPARTNERS OF FLORIDA, LLC
300 COLONIAL CENTER PKWY
STE 270
LAKE MARY, FL 32746-4775

Policy Number

BUA 7015313310

Producer Processing Code

770-054926

Policy Period

07/31/2022 to 07/31/2023

CNA Branch

FLORIDA
500 Colonial Center Parkway
2nd, 3rd, and 4th Floor
Lake Mary, FL 32746

Endorsement

Thank you for choosing CNA!

With your Business Auto Policy, you have insurance coverage tailored to meet the needs of your business. The international network of insurance professionals and the financial strength of CNA, rated "A" by A.M. Best, provide the resources to help you manage the daily risks of your organization so that you may focus on what's most important to you.

Claim Services

- To report a loss go to www.cna.com/claim or send an email to lossreport@cnaasap.com, or call 877-CNA-ASAP (877-262-2727)
- To find a network provider, go to www.cna.com/claim
- To request loss runs send an email to fsrmail@cnacentral.com
- For additional questions call CNA Customer Service at (877)-574-0540, or contact your independent CNA Insurance Agent.

Risk Control Services

To learn more about our award winning Risk Control Services and how to improve your bottom line, please email us at riskcontrolwebinfo@cna.com, call (866) 262-0540 or visit www.cna.com/riskcontrol.

Commercial Automobile Identification Cards

Evidence of automobile insurance is required and must be produced upon request by law enforcement. Enclosed you will find your Automobile Insurance Identification Cards for each insured auto. The applicable Card must be carried in the insured auto at all times. If you are not the person directly responsible for having these Automobile Identification Cards displayed in each vehicle, please direct these cards to the appropriate person within your organization. The information displayed on the individual card(s) and the quantity supplied is based on the vehicle information provided by your independent CNA Insurance Agent.

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NAMED INSURED ENDORSEMENT

This endorsement modifies insurance provided under the following:

AUTO DEALERS COVERAGE FORM

BUSINESS AUTO COVERAGE FORM

MOTOR CARRIER COVERAGE FORM

It is understood and agreed that the words "you" and "your", as used throughout this policy, also refer to the following persons or organizations:

NAMED INSUREDS
JSM AIRPORT SERVICES LLC
JSM GLOBAL PROPERTIES LLC

All other terms and conditions of the policy remain unchanged

This endorsement, which forms a part of and is for attachment to the policy issued by the designated Insurers, takes effect on the Policy Effective date of said policy at the hour stated in said policy, unless another effective date (the Endorsement Effective Date) is shown below, and expires concurrently with said policy.

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Quality Assurance

Questions pertaining to this transaction should be referred to CNA Customer Interaction Center at 877-574-0540, Option 3. Please send endorsement requests to ciet@cna.com or fax 877-363-8669.

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AMENDMENT OF FORMS AND ENDORSEMENTS SCHEDULE ADDITION OR DELETION OF ENDORSEMENTS

It is understood and agreed as follows:

I. ADDITION OF FORMS OR ENDORSEMENTS

The **Forms and Endorsements Schedule** is amended to add the following forms or endorsements effective as of the date set forth in such form or endorsement.

Endorsement Number	Form or Endorsement Name	Form Number	Edition Date	Effective Date	Expiration Date
24	AMENDMENT OF FORMS AND ENDORSEMENTS SCHEDULE ADDITION OR DELETION OF ENDORSEMENTS	CNA62673XX	06-2017	07/31/2022	07/31/2023
25	WAIVER OF TRANSFER OF RIGHTS OF RECOVERY AGAINST OTHERS TO US (WAIVER OF SUBROGATION)	CA 04 44	10-2013	07/31/2022	07/31/2023
26	ADDITIONAL INSURED - PRIMARY AND NON-CONTRIBUTORY	CNA71527XX	10-2012	07/31/2022	07/31/2023

II. DELETION OF FORMS OR ENDORSEMENTS

The **Forms and Endorsements Schedule** is amended to delete the following forms or endorsements effective as of the "deletion date" indicated below.

The net premium change, if any, for the above endorsements in Sections **I.** and **II.** is: $0.00

Surcharge Taxes and Fees changes are:

Total change is: $0.00

All other terms and conditions of the policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the policy issued by the designated Insurers, takes effect on the Policy Effective Date of said policy at the hour stated in said policy, unless another effective date (the Endorsement Effective Date) is shown below, and expires concurrently with said policy unless another expiration date is shown below.

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WAIVER OF TRANSFER OF RIGHTS OF RECOVERY AGAINST OTHERS TO US (WAIVER OF SUBROGATION)

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

AUTO DEALERS COVERAGE FORM

BUSINESS AUTO COVERAGE FORM

MOTOR CARRIER COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by the endorsement.

This endorsement changes the policy effective on the inception date of the policy unless another date is indicated below.

Named Insured: JSM & ASSOCIATES, LLC

Endorsement Effective Date: 07/31/2022

SCHEDULE
Name(s) Of Person(s) Or Organization(s):
ANY PERSON OR ORGANIZATION FOR WHOM OR WHICH YOU ARE REQUIRED BY WRITTEN CONTRACT OR AGREEMENT TO OBTAIN THIS WAIVER FROM US. YOU MUST AGREE TO THAT REQUIREMENT PRIOR TO LOSS.
Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

The **Transfer Of Rights Of Recovery Against Others To Us** condition does not apply to the person(s) or organization(s) shown in the Schedule, but only to the extent that subrogation is waived prior to the "**accident**" or the "**loss**" under a contract with that person or organization.

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ADDITIONAL INSURED - PRIMARY AND NON-CONTRIBUTORY

It is understood and agreed that this endorsement amends the **BUSINESS AUTO COVERAGE FORM** as follows:

SCHEDULE
Name of Additional Insured Person Or Organization
ANY PERSON OR ORGANIZATION THAT YOU ARE REQUIRED BY WRITTEN CONTRACT OR WRITTEN AGREEMENT TO NAME AS AN ADDITIONAL INSURED

1. In conformance with paragraph **A.1.c.** of **Who Is An Insured** of Section **II** - LIABILITY COVERAGE, the person or organization scheduled above is an insured under this policy.
2. The insurance afforded to the additional insured under this policy will apply on a primary and non-contributory basis if you have committed it to be so in a written contract or written agreement executed prior to the date of the **"accident"** for which the additional insured seeks coverage under this policy.

All other terms and conditions of the policy remain unchanged

This endorsement, which forms a part of and is for attachment to the policy issued by the designated Insurers, takes effect on the Policy Effective date of said policy at the hour stated in said policy, unless another effective date (the Endorsement Effective Date) is shown below, and expires concurrently with said policy.

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WAIVER OF TRANSFER OF RIGHTS OF RECOVERY AGAINST OTHERS TO US (WAIVER OF SUBROGATION)

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

This endorsement modifies insurance provided under the following:

AUTO DEALERS COVERAGE FORM

BUSINESS AUTO COVERAGE FORM

MOTOR CARRIER COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by the endorsement.

This endorsement changes the policy effective on the inception date of the policy unless another date is indicated below.

Named Insured: JSM & ASSOCIATES, LLC

Endorsement Effective Date: 07/31/2022

SCHEDULE
Name(s) Of Person(s) Or Organization(s):
ANY PERSON OR ORGANIZATION FOR WHOM OR WHICH YOU ARE REQUIRED BY WRITTEN CONTRACT OR AGREEMENT TO OBTAIN THIS WAIVER FROM US. YOU MUST AGREE TO THAT REQUIREMENT PRIOR TO LOSS.
Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

The **Transfer Of Rights Of Recovery Against Others To Us** condition does not apply to the person(s) or organization(s) shown in the Schedule, but only to the extent that subrogation is waived prior to the **"accident"** or the **"loss"** under a contract with that person or organization.

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NAMED INSURED ENDORSEMENT

This endorsement modifies insurance provided under the following:

PARAMOUNT EXCESS AND UMBRELLA POLICY

PARAMOUNT UMBRELLA LIABILITY POLICY

It is understood and agreed that if this endorsement is attached to the:

A. PARAMOUNT EXCESS AND UMBRELLA LIABILITY POLICY, then under the section entitled **WHO IS AN INSURED;** or,

B. PARAMOUNT UMBRELLA LIABILITY POLICY, then under the section entitled **WHO IS AN INSURED;**

The following persons or organizations are **Named Insured:**

SCHEDULE
Named Insured
JSM & ASSOCIATES, LLC
JSM AIRPORT SERVICES LLC
JSM GLOBAL PROPERTIES LLC

All other terms and conditions of the policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the policy issued by the designated Insurers, takes effect on the Policy Effective Date of said policy at the hour stated in said policy, unless another effective date (the Endorsement Effective Date) is shown below, and expires concurrently with said policy unless another expiration date is shown below.

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ORIGINAL

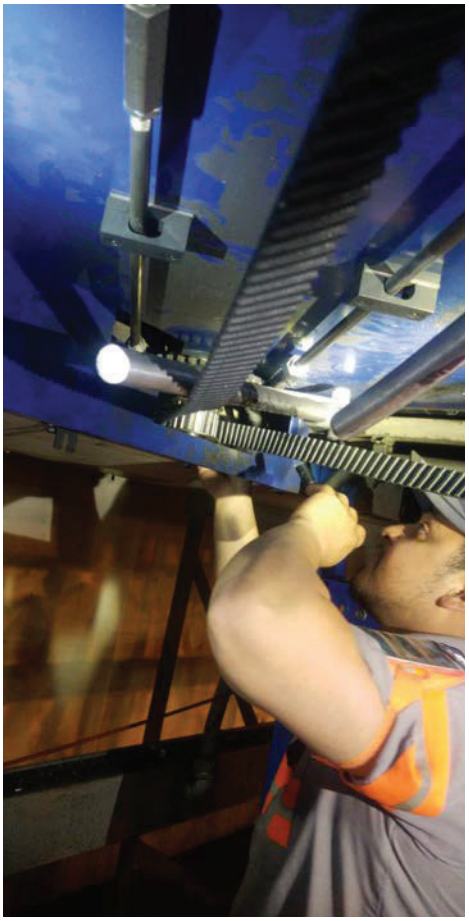
GREATER ORLANDO AVIATION AUTHORITY

JSM

Request for Proposal

BAGGAGE HANDLING SYSTEMS (BHS), OPERATION, MAINTENANCE AND REPAIR SERVICES (23-282-RFP)

ORLANDO INTERNATIONAL AIRPORT
Greater Orlando Aviation Authority (GOAA)



1/12/2023

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TAB 2 Executive Summary

EXECUTIVE SUMMARY

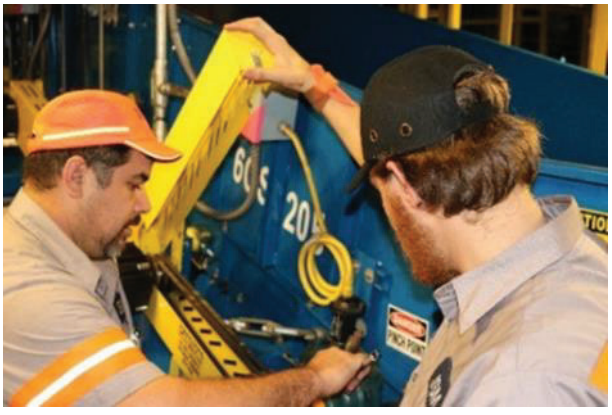
A. General Company Information – JSM Airport Services, a wholly owned subsidiary to JSM & Associates
   1. Contact Name: John Majewski, President

JSM & Associates
460 County Rd 448 Tavares, FL 32757
Office: 352.383.2600
Cell: 407.509.1850
johnm@jsmairports.com

   2. Type of Organization - JSM Airport Services, LLC is a limited liability corporation organized in the state of Florida.
   3. Federal Employer Identification Number - EIN: 85-3605931

The history of JSM Airport Services begins with the history of JSM & Associates, as JSM Airport Services is a wholly owned subsidiary of JSM Associates, LLC, a private company. JSM Associates is a professional engineering firm that was established in January 2008 for the purposes of providing a basket of services not found in the industry under one roof.

To do so, JSM management sought out the most talented professionals in the marketplace to provide a level of service lost by large conglomerates that attempt to service multiple industries. To best serve the industry JSM Associates established JSM Airport Services (JSM), to distinguish and broaden its brand and market position for delivering high quality maintenance services to airports worldwide. JSM Airport Services combines an army of mission-focused, highly skilled maintenance technicians with a robust support network.



This infrastructure and our culture are the result of listening to our clients tell us what they really want in a service partner. It is what JSM refers to as **"The Power of Partnership".** We have leveraged the talent of a hand-selected management team to build that client- focused culture from the ground up.

JSM Airport Services, LLC	
Year Established	January 2, 2008 – 15 Years
Total Number of Employees	350
Locations	Orlando, FL San Juan, PR Houston, TX Denver, CO Nashville, TN Orlando-Sanford, FL Cincinnati/Northern Kentucky, KY
Industries Served	**Aviation Focused:** Passenger Boarding Bridges Ground Support Equipment Baggage Handling Systems

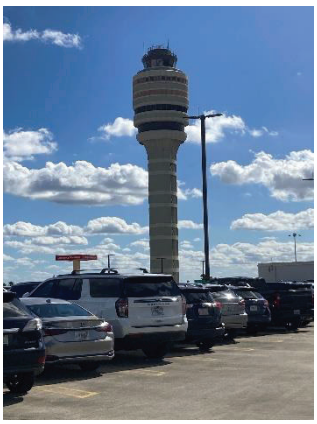
B. Cover Letter

January 12, 2023

M. Vlad Opreanu, CPPB
Senior Purchasing Agent
Greater Orlando Aviation Authority
Purchasing Department
5855 Cargo Road, Orlando FL 32827-4399

RE: **Purchasing Proposal 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance and Repair Services for the Orlando International Airport**

Dear Mr. Opreanu:



JSM Airport Services, LLC (JSM) appreciates the opportunity to continue our business partnership with the Orlando International Airport (MCO). We are excited to submit our response to the Request for Proposal for MCO Baggage Handling System (BHS) Operation and Maintenance Services. JSM is a comprehensive group of airport industry professionals independent of the aviation authority offering a unique blend of ramp level services from our headquarters located at 470 County Road 448, 2nd Floor Tavares FL 32778, registered to do business in the State of Florida. JSM is the only LOCAL O&M Provider headquartered in Central Florida.

JSM has a customized program already deployed for MCO. We understand the needed attention to detail, and responsiveness required to deliver cost effective maintenance solutions. JSM's program delivers quality assurance and maximum equipment reliability, while managing maintenance efficiency and its cost to provide the value that our customers expect.

JSM'S COMPETITIVE EDGE

At MCO with regards to our unique position as the incumbent since 2015 in providing the BHS O&M Services, we confirm our commitment to never become complacent in our efforts to fully deliver all that we promise, building upon our industry leading reputation and to continue to be an integral partner with GOAA:

- ✓ **JSM is familiar with the special needs of the airport and contract**
- ✓ **JSM is qualified to perform the full scope of services as required**

- ✓ **JSM understands the current operation and challenges of selecting, training, and managing personnel to satisfy these requirements**
- ✓ **JSM has the detailed understanding of the client's (GOAA and MCO) specific requirements**

EXECUTIVE SUMMARY

JSM commits to continue building a sustainable program with a strong team to deliver the performance expected under the new agreement. This will be supported by the same key personnel that have overseen the O&M contract onsite for the last eight years as well as offsite teams that have supported the operation over the same time.

In our response, JSM will present project references and our five-year track record at MCO that will demonstrate our ability to continue performing the services requested in this important solicitation. In addition, our project team biographies will demonstrate subject matter expertise directly dedicated to the MCO operation. Their skill sets include BHS maintenance programs, policies, procedures, and OSHA safety requirements.

Only JSM Airport Services (JSM) truly understands the unique and critical aspects in satisfying the needs of the GOAA and its customers, and the traveling public.

As the selected provider, JSM will continue these cost-effective strategies that contribution to the overall success of the airport and its service to the traveling public. These strategies include:

- Utilizing Part Time Technicians to address bag jams during peak volume – labor savings
- Leveraging National Vendor Programs for deep discounts for spare parts- material savings
- Utilizing existing CMMS (Maximo), preconfigured, allows no hiccups or missing reports – labor savings
- Conduct routine Quality Control checks to verify maintenance – eliminating downtime – labor savings
- Utilize JSM in-house SMEs to train technicians – rapid skill development – training savings
- Leverage Thermal Imaging Cameras - Predictive Maintenance – eliminating downtime – labor and material savings

The JSM TEAM

JSM Airport Services (JSM) is a group of aviation professionals specializing in services for Baggage Handling Systems (BHS). JSM's sole focus is to serve the airport industry and to develop talent and processes that benefit airport operations. We do not engage in service agreements in any other industry, as such our approach is to offer complementary aviation industry services that directly and indirectly enhance operations, maintenance, and management of your baggage handling system. **JSM has direct knowledge of MCO's complex hybrid BHS that has equipment from 7 different OEMs.**

JSM management staff have many achievements to demonstrate our expertise in the execution of operations maintenance of the BHS at MCO. The members of JSM's management team have over 100 years of cumulative service working for both JSM and other service providers. More importantly, JSM's **Andy Neil**, our Site Manager has loyally served GOAA by performing BHS projects at MCO for more than twenty (20) years. From these experiences, it is evident that JSM has the bandwidth and the horsepower to effectively continue servicing MCO's baggage systems.

Why select JSM?

our approach

At JSM we continue to differentiate ourselves through the quality of service and high levels of customer satisfaction. Using our depth of experience, our programs have been customized over the past 7 years for MCO to consider factors such as: the age of equipment, optimized spare parts requirements, flexible shift schedules that are tailored to flight operations and preventive maintenance compliance through the meticulous use of the CMMS. JSM utilizes a multi-step, analytical process to develop the specific program characteristics for the MCO operation.

CONTINUING TO EXCEED the expectations of MCO

During the recent contract term JSM has worked tirelessly to optimize the operation and create value:

"Battle Tested" - fully trained staff with MCO expertise - local experts in operating the system during construction including any upcoming projects

Cost Effective – continuously maintaining the "right sized" team through COVID, numerous construction projects and the challenging local job market

Safety – The MCO operation is over one year injury free

Knowledge - Experienced and skilled technicians trained on the complexity of the system and geographic challenges, including recurrent training on all OEM equipment

Employee Longevity - High workforce retention, with key local management on site over 6 years

Diverse Workforce - JSM remains focused on advancing diversity as a key element of its culture, but also encouraging the development of historically underutilized multicultural businesses, as partners and suppliers in its industry

JSM Airport Services is proud of our relationship with MCO and our track record of service excellence over the first contract term, and enthusiastically look forward to continuing to serve GOAA in the years going forward.

Respectfully,

John Majewski

CEO – JSM Airport Services

352.383.2600

johnm@jsmairports.com

TAB 3 Proposer's Knowledge and Experience

PROPOSER'S KNOWLEDGE AND EXPERIENCE

A. Proposer's Knowledge and Experience

1. Contracts (Similar Size and Scope)

JSM Airport Services (JSM) is an owned subsidiary of JSM & Associates, LLC, a private company. Prior to creating JSM Airport Services (JSM) as a separate company to distinguish and broaden its brand and market position for delivering high quality maintenance services, JSM began providing expert Baggage Handling Systems operations and maintenance and Passenger Boarding Bridge maintenance services at CAT X airports since 2014. The JSM management team has been performing BHS PBB O M services since 2003 when they took over operations of Elite Line Services (ELS).

JSM has the advantage of having supported the BHS at Orlando International for that past 7 years.

Only JSM Airport Services (JSM) truly understands the unique and critical aspects in satisfying the needs of the GOAA and its customers, and the traveling public.

Our qualifications for providing the required services are demonstrated by our operations, maintenance, and repair services performance record at the nation's largest airports. At Orlando International Airport (MCO), JSM services over 4500 BHS assets, while at Denver International Airport (DEN) JSM services over 5,000 assets. In these locations, JSM supports the processing of over 60,000 bags per day.

JSM	CBIS Matrices	No. of EDS Machines	PGDS Version	PBBs & GSE	Operations & Maintenance	Annual Passengers (2021) (millions)	Bags Processed / Day	Spare Parts Inventory ($ millions)
Experience								
Orlando International Airport	5	21	4.2	95	✓	40.0	61,000	2.27
Denver International Airport	6	30	5.0	NIC	✓	59.0	63,000	2.34
Houston Intercontinental Airport	3	10	4.2	NIC	✓	32.0	40,000	0.75
Nashville International Airport	2	8	7.0	49	✓	16.0	29,000	0.54
Cincinnati/Northern Kentucky International Airport	1	4	1.0	NIC	✓	6.3	10,000	1.22
San Juan Luis Muñoz Marin International Airport	NIC	NIC	NIC	35	✓	7.6	NIC	N/A
Orlando -Sanford International Airport	2	6	6.0	12	✓	3.3	8,000	0.11
Lubbock Preston Smith International Airport	1	3	7.0	9	✓	0.5	5,000	0.25
MCO Remote Sorting Facility	1	4	4.1	N/A	✓	N/A	6,000	N/A
St. Pete-Clearwater International Airport	2	4	6.0	2	M	2.3	3,900	NIC

2. Company Track Record

JSM Airport Services, LLC	
Year Established	January 2, 2008 – 15 Years
Total Number of Employees	350
Locations	Orlando, FL San Juan, PR Houston, TX Denver, CO Nashville, TN Orlando-Sanford, FL Cincinnati/Northern Kentucky, KY
Industries Served	**Aviation Focused:** Baggage Handling Systems Passenger Boarding Bridges Ground Support Equipment

Although we might not be one of the bigger players in this field, we're easily one of the most experienced. Our management team has over 200 years of combined operational experience in the BHS and PBB fields. We've performed over 200 BHS project installations around the country and performed O&M at 7 of the 10 largest airports in the US. We've successfully transitioned more than 35 airport O M contracts, some on very tight and challenging timelines.

Our senior management team has either owned or run, G T conveyor, and Ameribridge, and we've held management positions at virtually all of the other leading airport equipment/O M providers in the business.

JSM Qualifications

One of the key differences between JSM and most of our competitors is that we specialize in and exclusively serve the aviation industry – providing BHS/PBB operations maintenance and management services, as well as baggage system equipment rebuilds. For most of our competitors, the aviation sector represents somewhere between 20-60% of their overall business. **For JSM, it's 100%.**

We've successfully deployed refurb teams to resurrect often neglected baggage systems back to OEM standards, we've developed and performed site specific O&M programs for Cat X and large hub airports and have significant experience instituting CMMS systems from most of the major providers (including Maximo) for process standardization. We maintain the equipment assets from every major manufacturer in the industry. We've worked at over 50 airports in the US, and we have experience performing refurbs and overhauls within the scope of our contracts.

VANDERLANDE

DAIFUKU
JERVIS B. WEBB COMPANY

SIEMENS

BEUMERGROUP

KEY PERSONNEL (Names and Faces GOAA Recognizes)

John Majewski – 28 years of BHS experience

Project Executive

Education: Bachelor of Science in Management (Operations and Efficiencies) Florida State University 1982

John has been involved with baggage handling systems for 3 decades. Having family in the BHS consulting business since the 70's, John has been immersed in the industry most of his life. John's management expertise will provide good communication channels with all the stakeholders and other trades.

Russ Niday – 31 Years BHS-PBB Experience

Vice President JAS – O&M Program

Education: MBA – Master of Business, University of Phoenix, B.S. Bachelor of Science in Professional Aeronautics, Embry-Riddle University

Mr. Mr. Niday has more than 30 years of experience in BHS Operations & Maintenance management and airport/aviation services. Russ has extensive experience in airport maintenance operations, strategic staffing, and employee development. He is well versed in all aspects of quality control, corrective, preventive and predictive maintenance programs associated with Passenger Boarding Bridges, Ground Support Equipment (GSE) and In-Line Baggage Handling Systems (BHS).

Marc Crisenbery– 20 years of BHS-PBB experience

Regional Director

Exceptional project coordination experience: expert at formulating and implementing corporate policies and procedures demonstrated through several contract start ups

Mr. Crisenbery has more than 20 years of experience in BHS Operations & Maintenance management and airport/aviation services. Marc is a focused and diligent professional offering strong qualifications developed with extensive years of continuous service in the management and technical arena of airline and airport maintenance.

Motivated and skilled at improving training, equipment, and methods used in the inspection, maintenance, and repair of BHS and PBB equipment, Marc has demonstrated expertise in leading and directing operations within maintenance departments. He possesses excellent work ethic combined with the initiative to go the "extra mile" to exceed customer expectations.

Andy Neil - 32 Years BHS Experience

Site Manager

OSHA Certifications, 20, 30, and Train the Trainer NFPA 70E

Mr. Neil is a BHS Operations and Maintenance Site Manager with over 32 years of experience. Andrew has managed both large hub and small hub sites over the past 10 years. Andrew's knowledge base was founded on sound principles, starting his career in the manufacturing of Baggage Handling Systems conveyor. His experience covers all spectrums and disciplines in manufacturing from pre-fab to welding; assembly to shipping systems to the field.

CHALLENGES AND LESSONS LEARNED

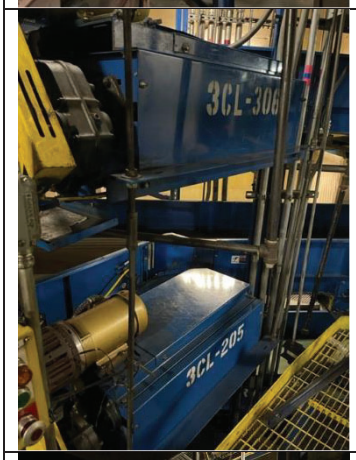
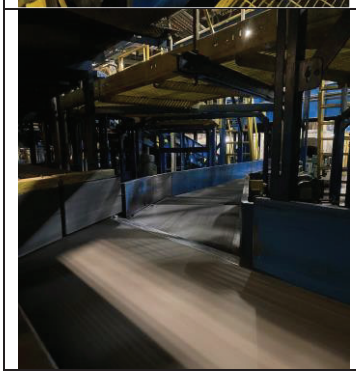
JSM has performed critical maintenance repairs over the past 5 years at MCO. Lessons learned include:

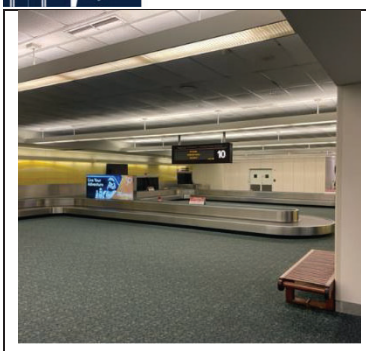
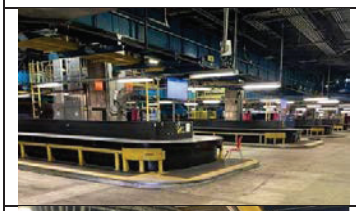
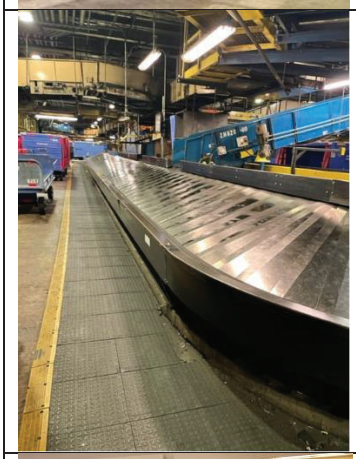
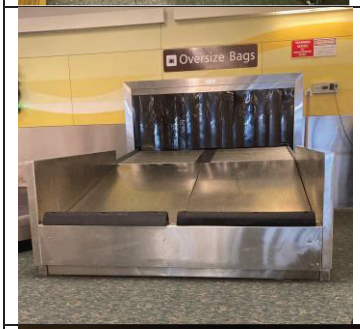
- Navigating a complex system to reducing bag jam response times
- Baggage Hygiene - JSM has worked closely with MCO to communicate a standard MCO Bag Hygiene Policy to all airlines

Challenges overcome include:

- Reconfiguration of BHS system reduced capacity
- JSM has successfully maintained a high level of system performance working through the challenges of COVID
- JSM has successfully managed multiple construction projects – including multiple OEMs and contractors with no measurable effect on system performance / operations
- Hybrid BHS considering of many active and obsolete OEMs
- JSM successful dealt with supply chain issues

JSM collaborated with all stakeholders to ensure no impacts were made to operations. Our battle-tested technicians provided these solutions for MCO:

Project Picture	Project Description	Solution
	Replace of Transnorm Power-Turn 3ML1-15 (2015)	Replaced with Portec, equipment in a tight location completed overnight with no impact to operations
	Replaced Webb Merge Bodies	Merge Bodies were made LOCAL and replaced overnight no impact to operations
	Siemens Take Away Merges (2016)	Upgraded to stronger pipe and made them removable

	Siemens FP Claims - Refab links (2017-2018)	Continuous Improvement, Strategic Sourcing
	Glidepath MU upgrades (10) (2018)	Performance Improvement
	MU-20 - Replacement Device without interrupting SW Airlines Operations (2019)	Rescue for Mission Critical Heavy Use Device
	Upgraded Oversize Slide for SouthWest Airlines	Operational Efficiency
	Siemens HSD (2022)	Operational Efficiency

Other challenges and solutions:

Airport	Challenge	Solution
BNA Nashville International Airport	Previous Vendor left system in array and poorly maintained	At BNA, JSM successfully and efficiently transitioned into service from long standing incumbent—emergency rescue of 5 out of service bridges and 2 carousel make-up units.
HOUSTON AIRPORTS	Airport asked JSM to facilitate a quick transition and avoid impacts to operations	At IAH, JSM successfully transitioned into service in nine (9) days. Hired 26 personnel and equipped the site with all tools and heavy equipment.
CVG CINCINNATI/NORTHERN KENTUCKY INTERNATIONAL AIRPORT	Airport asked JSM to facilitate a quick transition and avoid impacts to operations	At CVG, JSM successfully assumed control of the site in just twenty-one (21) days. Stabilized system with additional personnel to handle aging system.

MCO NOTABLE ACHIEVEMENTS

It is our commitment to never become complacent in our efforts to deliver what we promise, building upon our industry leading reputation – "The Power of Partnership"

- ✓ JSM directed and coordinated numerous projects and innovative solutions throughout our current agreement to introduce efficiencies to both BHS maintenance and its support operations. These improvements have enabled GOAA employees to focus on other aspects of airport operations that improve the overall experience for its tenants and traveling public
- ✓ JSM coordinated frequent and regular meetings with key stakeholders to facilitate collaboration to improve system reliability
- ✓ JSM is an active member of the airport community with sponsorships and partnerships with various charities
- ✓ JSM is currently performing scale certifications every 6 months
- ✓ JSM has received recognition in the MCO Cares Employee Recognition Program on numerous occasions

MCO Cares Employee Recognition Program

October 2022 Recognition Card Recipients

Alamo Car Rental
Roger Allen
Camille Benjamin
Ricky Brown
Regina Campos
Fredickson Cezalien
Yasheki Chin
Megan Davis
Robin Despard
Nemo Geffard
Essam Guirguis (2)
Marisol Gutierrez
Rommar Jackson (2)
Chris Jones
Tanaya Jones
Loymar Lezama
Jonathan Pulliam (5)
Alika Roseme
Delnises Santiago
Kyle Smith
Crystal Stark
Vikram Thore (2)
Jose Venzor (2)
Victor Young

Alaska Airlines
Adonis Burbage

American Airlines

Enterprise Rent-A-Car (Cont)
Jonathan Ortiz
Carlos Robles Sanchez
Linda Smith
Shauna Snow
Vikram Thore

Florida Cleaning Systems
Carlos Sanchez

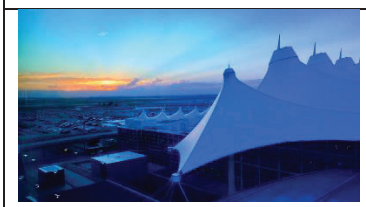
GOAA
Kathy Brown (2)
Thurl Campbell
Yu Hsia Chen
Hector Collazo- Echevarria
Tricia Cottman
David Damiano (2)
Dave Erickson
Richard Farman
Douglas Fey
Dan Gerber
Andrea Gonzalez
Timothy Kratzer (2)
Michael Lopez
Yanitza Mercado-Lopez
Johnny Metcalf
David Morales (3)
Eunice Navarro
Kevin O'Donnell

GOAA (Cont)
Alex Sutton
Diane Von Hassel
Sean Wilson

JSM & Associates
Qamil Ahmeti
Danny Ali
Maria Arias
Francisco Arroyo
Danny Baez
Dominique Bogan
Kevin Cancel
Daniel Carrero
Gabriel Colon Rodriguez (2)
Clive Crawford
Zach Demelo
Jake Dennin
Eldon Ilano
Darion Jones
Alexandra Kuxhaus
Tim Langan
Andres Ortiz Mattos
Waldemar Pagan
Marc Suarez
Ki-Jana Whyte
Jamie Wilt
Jaune Worrell

- ✓ JSM takes great pride in being part of an Orlando Team that was awarded the highest customer satisfaction for US airports by J.D. Power and Associates
- ✓ JSM recently hired (2) welders to assist with operations

PROJECT EXPERIENCE

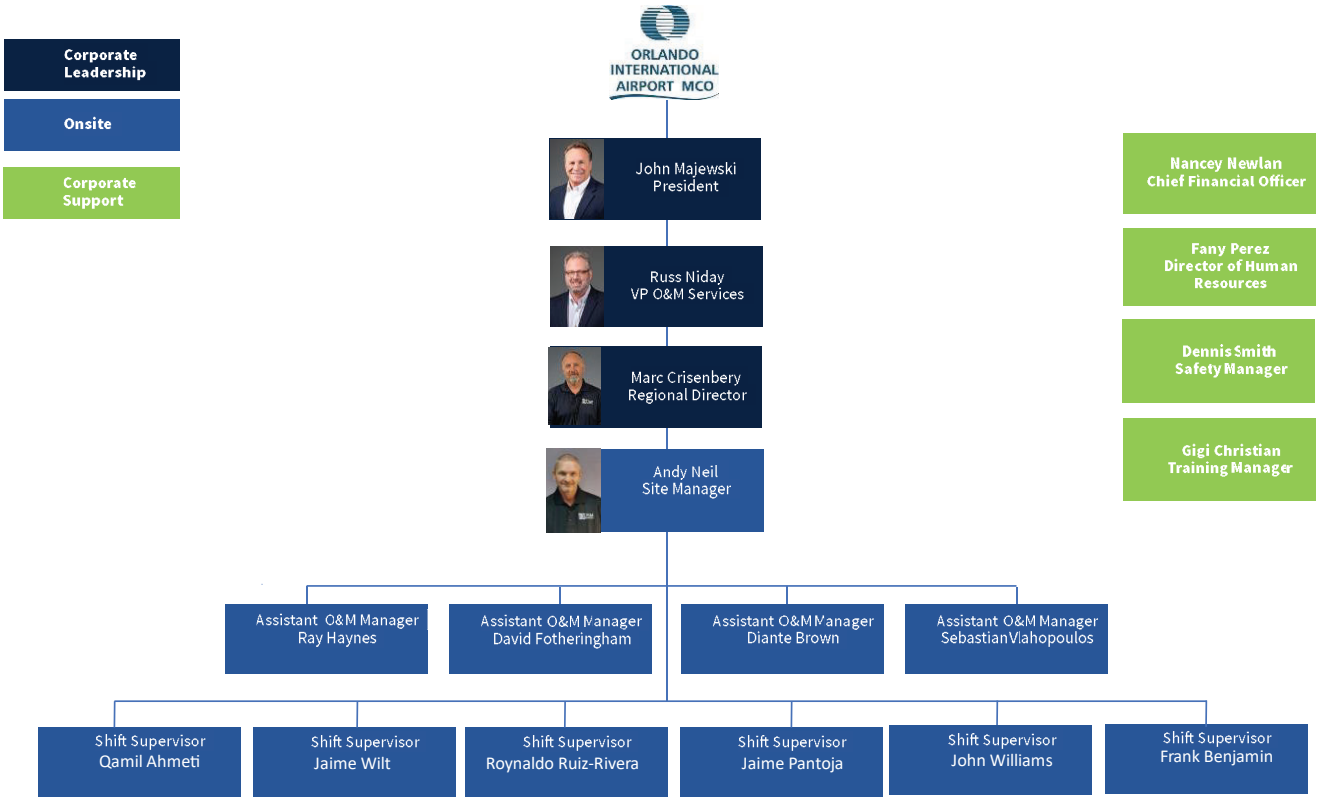
 Orlando International Airport	Client: Greater Orlando Airport Authority Contact: David Deans, Manager, BHS/GSE Contracts / ddeans@goaa.org / (407) 825-7339 Address: One Jeff Fuqua Blvd, Orlando, FL 32827 Contract Amount: 17 M Dates of Service: 2015-Current Original Contract	Scope: Baggage Handling System Operation, Maintenance and Repair Services and Passenger Boarding Bridge and Associated Ground Support Equipment Maintenance and Repair Services BHS Size: 61,000 bags / day Types of Services: BHS O&M, PBB, Mtx Subcontractors: 25% (MBE/LDB) JRS Industrial Southeast Airport Services
 Denver International Airport	Client: City and County of Denver Denver International Airport Contact: Lee Katchen, BHS Contract Administrator / lee.katchen@flydenver.com / 303.342.2941 Address: 8500 Peña Blvd, Denver, CO 80249 Contract Amount: 6.7 M Dates of Service: 2017-Current Original Contract	Scope: Baggage Handling System Operation, Maintenance and Repair Services BHS Size: 63,000 bags / day Types of Services: BHS O&M Number of Staff: 68 Subcontractors: NA

 Houston Intercontinental Airport	Client: Houston Airport System Contact: Angel Santos, Deputy Assistant Director angel.santos2@houstontx.gov/ 281.230.3092 Address: Houston Airport System 2800 N Terminal Rd, Houston, TX 77032 Contract Amount: 3 M Date of Service: 2020-Current Original Contract	Scope: Baggage Handling System Operation, Maintenance and Repair Services - Terminals A & D BHS Size: 40,000 bags/ day Types of Services: BHS O&M Subcontractors: 7% (WBE) BE Staffing Solutions
 Nashville Intercontinental Airport	Client: Metropolitan Nashville Airport Authority Contact 1: Daniel B Brown, Assistant Vice President Maintenance/ Daniel.Brown@flynashville.com / Office-615-275-1611 / Cell-615-571-2794 Contact 2: Mike Goenner, / BHS Coordinator Michael.goenner@flynashville.com /Office: 615-275-1796 / Cell: 615-840-5275 Address: 140 BNA Park Dr., Suite 520 Nashville, Tennessee 37214 Contract Amount: 4.7 M Dates of Service: 2022-Current Original Contract	Scope: Inbound & Outbound Baggage Handling Systems And Passenger Boarding Bridges Operations & Maintenance BHS Size: 29,000 bags / day Types of Services: BHS O&M, PBB, Mtx Number of Staff: 54 PBBs: 49 Subcontractors: 4.52% (MBE) Atlas Management Staffmark
	Client: Kenton County Airport Board Contact: Kevin Watts, Senior Manager Contracts-O&M / kwatts@cvgairport.com / Office - 859- 767-1438 / Cell-859-743-1318 Address: P.O. Box 752000, Cincinnati, OH 45275 Contract Amount: 2.8 M Dates of Service: 2021-Current Original Contract	Scope: Baggage Handling System Operations & Maintenance Services BHS Size: 10,000 bags /day Types of Services: BHS O&M Number of Staff: 37 Subcontractors: NA

ORGANIZATION STRUCTURE

JSM's management style is structured as to differentiate ourselves from our competition. **JSM is a purposefully flat organization** for the express purpose of delivering high levels of customer service. Our upper management is by design accessible and proximate to the airports we serve. GOAA routinely sees our senior management team as we frequent our customer locations.

We will communicate the good news as well as the bad news in a timely manner. When challenged with obstacles, JSM will be prepared to offer solutions, not just identify that there is a problem. Because of our additional support services and our flat organization, JSM is very flexible and can nimbly move inside the contract without having to traverse multiple management groups in different business units inside siloed organizations.



B. KEY PERSONNEL

1. Site Manager

Andy Neil - 32 Years BHS Experience

Site Manager

OSHA Certifications, 20, 30, and Train the Trainer NFPA 70E

Mr. Neil is a BHS Operations and Maintenance Site Manager with over 32 years of experience. Andrew has managed both large hub and small hub sites over the past 10 years. Andrew's knowledge base was founded on sound principles, starting his career in the manufacturing of Baggage Handling Systems conveyor. His experience covers all spectrums and disciplines in manufacturing from pre-fab to welding; assembly to shipping systems to the field.

2. Key Leadership Personnel

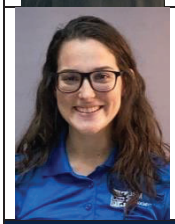
John Majewski, President
Russ Niday, VP
Marc Crisenbery, Regional Director
Site Manager, Andy Neil

3. MCO KEY SUPPORT PERSONNEL

Our MCO leadership staff has been key to JSM's success during our years of service for GOAA. Front and center in contributing to this success has been the tenure of our staff in MCO, and their experience both at the airport and specifically working to support the MCO BHS.

Site Manager: Andy Neil
MCO Experience: 32 Years

Site Administrator: Alyshia Pearce
MCO Experience: 2 Years



CMMS SME: Alex Kuxhaus
MCO Experience: 5 Years

MCO Supervisors:

Ray Haynes	**MCO Experience 7 Years**
David Fotheringham	**MCO Experience 7 Years**
Diante Brown	**MCO Experience 1 Years**
Sebastian Vlahopoulos	**MCO Experience 5 Years**

JSM Corporate Core Resources -Corporate Office

Fany Perez -HR Director

Dennis Smith-Safety Manager

Gigi Christian-Training Manager

Professional Resumes for MCO Key Personnel are provided at the end of this section.

4. **JSM understands that the qualifications and experience of key personnel proposed will be factored into the evaluation process, hence key personnel will not be replaced without GOAA approval.**

PROFESSIONAL EXPERIENCE
42 Years

AVIATION EXPERIENCE
28 Years

EDUCATION
B.S. Bachelor of Science in Management, Operations/Efficiencies, Florida State University

PROFESSIONAL AFFILIATIONS
American Association of Airport Executives OPS/Safety/Planning Committee

Airport Consultant Council Security Committee

Florida Aviation Council IT Committee, Facilities Committee

Greater Orlando Economic Development Council

Airports Council International

Florida Airports Council

International Association of Baggage Companies

John Majewski
President

JSM Airport Services

SUMMARY OF EXPERIENCE

John Majewski has extensive experience within the Checked Baggage Inspection System (CBIS) industry in Program Management, Critical Path Analysis, Cost Accounting, Design, Engineering, Manufacturing, Installation, Commissioning and Operations & Maintenance of Airport Baggage Handling Systems (BHS) and Passenger Boarding Bridges (PBB).

John has a dedicated 28 years of experience servicing the aviation industry. This experience brings a great understanding of how to keep airport BHS and PBB at an exceptionally high availability status by anticipating challenges. In addition, John was engaged in the initial Check Baggage Inspection Systems roll-out by the TSA mandate, followed by all three (3) changes in the TSA's Planning Guidelines and Design Standards (PGDS).

John Majewski formed JSM & Associates in 2008 with the idea of bringing a unique blend of professional services to the aviation industry. JSM has a focused attention on the United States and with a highly experienced team of experts in the field of design and consultation, program management, and operations and maintenance.

HIGHLIGHTED RELEVANT EXPERIENCE

BHS / PBB Operations & Maintenance | Orlando International Airport, Orlando, FL
President: Contract Executive. JSM & Associates was originally contracted to evaluate and bring the BHS, PBB, GPU and PCAir systems up to current OEM standards at Orlando International Airport. JSM was also tasked to review the preventive/corrective maintenance software (Maximo) for accuracy. After our findings and report, GOAA requested JSM take-over the existing maintenance contract and continue making improvements to the GSE equipment.

Currently JSM is maintaining over 4,500 BHS assets, 95 boarding bridges, 95 Ground Power Units and 95 Pre-Conditioned Air units. JSM is currently supplying the following services for the Landside and FIS facilities at Airside 1 and Airside 4 (over 4500 assets more than 20,000 LF of conveyor)

BHS Operations & Maintenance | Denver International Airport, Denver, CO
President: Contract Executive. JSM & Associates was awarded the Preventive / Corrective Maintenance Contract for the Baggage Handling System inclusive of ticket counters, Checked Baggage Inspection System (CBIS), Checked Baggage Reconciliation Area and outbound sortation subsystems at DEN.

JSM's experience at successfully keeping other large hub airports operational during recapitalizations and optimizations was viewed as an essential capability for their chosen O&M provider as DEN has embarked on an aggressive schedule of major BHS projects. JSM is supplying O&M services for over 3800 BHS assets at DEN.

DEN, the fifth busiest airport by total passenger boarding, operates around the clock 365 days a year. The Airport serves more than 61 million passengers annually, supported by more than 9 miles of baggage conveyor.

BHS / PBB Operations & Maintenance | Sanford-Orlando International Airport, Sanford, FL
President: Contract Executive. JSM currently provides a customized baggage handling system, passenger boarding bridge and associated ground service equipment maintenance program that is flexible and cost efficient. SFB serves an average of more than 296,083 International passengers per year.

PROFESSIONAL EXPERIENCE
31 years Senior Management

AVIATION EXPERIENCE
15 years Airport and Facility Maintenance Management

15 years BHS/PBB/PCA/GPU

11 years Contract Administration and Site Implementation

EDUCATION
MBA Master of Business, University of Phoenix

B.S. Bachelor of Science in Professional Aeronautics, Embry Riddle University

Minor Degree in Aviation Safety Embry Riddle University

PROFESSIONAL AFFILIATIONS
American Association of Airport

Airports Council International

Florida Airports Council

International Association of Baggage Companies

Russ Niday

Vice President JAS - O&M Program

JSM Airport Services

SUMMARY OF EXPERIENCE

Mr. Niday has more than 30 years of experience in BHS Operations & Maintenance management and airport/aviation services. Russ has extensive experience in airport maintenance operations, strategic staffing, and employee development. He is well versed in all aspects of quality control, corrective, preventive and predictive maintenance programs associated with Passenger Boarding Bridges, Ground Support Equipment (GSE) and In Line Baggage Handling Systems (BHS). Before joining JSM, he managed the implementation of Support Contracts at Raleigh-Durham, Chicago, and Memphis International Airports. Russ also managed implementation, hiring and employee development and commissioning of a Facility and Package Sortation System contract at the FedEx Hub in Greensboro, N.C.

Russ is very adept at executing airport service contracts. He has been very successful at developing successful teams that exceed customer expectations. He has initiated start ups at many sites where it was critical to identify asset deficiencies and prioritize repairs to ensure operational readiness.

HIGHLIGHTED RELEVANT EXPERIENCE

BHS / PBB Operations & Maintenance | Orlando International Airport, Orlando, FL
Vice President: Operations. JSM & Associates was originally contracted to evaluate and bring the BHS, PBB, GPU and PCAir systems up to current OEM standards at Orlando International Airport. JSM was also tasked to review the preventive/corrective maintenance software (Maximo) for accuracy. After our findings and report, GOAA requested JSM take-over the existing maintenance contract and continue making improvements to the BHS equipment.

Currently JSM is operating and maintaining over 4,500 BHS assets and maintaining 93 boarding bridges, 93 Ground Power Units and 93 Pre-Conditioned Air units. JSM is currently supplying the following services for the Landside and FIS facilities at Airside 1 and Airside 4 (more than 20,000 LF of conveyor).

BHS Operations & Maintenance | Denver International Airport, Denver, TX
Vice President: Operations. JSM Airport Services was selected by the City and County of Denver to manage, operate, and maintain the current BHS system for the entire airport at DEN. Russ is the main interface between COC and JSM and ensures operations meet critical key performance metrics and baggage making their scheduled flights for departure. JSM is responsible for all six (6) EDS mods and maintain their uptime during construction.

BHS Operations & Maintenance | Houston Intercontinental Airport, Houston, TX
Vice President: Operations. JSM Airport Services has been contracted by Houston Airport Systems to manage, operate, and maintain the current BHS system for Terminals A& D for Houston Airport Systems at IAH. Russ was instrumental in assuming control of the operation in just two (2) weeks upon receipt of a contract.

BHS / PBB Operations & Maintenance | Raleigh Durham International Airport, Raleigh, NC
Site Director. Managed implementation of a Boarding Bridge and In-Line BHS contract. Developed and provided a comprehensive quality control and preventive maintenance program for associated jet bridges.

PBB Operations & Maintenance | Jacksonville International Airport, Jacksonville, FL
Regional Director. Monitored and managed resources, skill sets and protocol implementation for repair and maintenance of Passenger Boarding Bridges.

Marc Crisenbery
Regional Director

PROFESSIONAL EXPERIENCE
20 years BHS / PBB Operations & Maintenance

MANAGEMENT/SUPERVISORY CURRICULUM
Project Management

Proficient in resolving technical problems, planning and directing repairs

Superior verbal, written, interpersonal communication skills; strong customer support and conflict resolution abilities

Exceptional project coordination experience: expert at formulating and implementing corporate policies and procedures demonstrated through several contract start ups

Analysis and planning abilities essential in achieving overall organizational objectives to include ISO compliance, company safety, quality, and training programs

CERTIFICATIONS/LICENSES
RS Logix 500 Intro. & Basics
Intro. To RS Logix 5
Panel builder Software
Eagle Scout, BSA
Proficient in ModSoft and ProWorx 32 as well as Microsoft office tools

EDUCATION
Electronics Technology
Institute of Electronics

SUMMARY OF EXPERIENCE

Mr. Crisenbery has more than 20 years of experience in BHS Operations & Maintenance management and airport/aviation services. Marc is a focused and diligent professional offering strong qualifications developed with extensive years of continuous service in the management and technical arena of airline and airport maintenance.

Motivated and skilled at improving training, equipment, and methods used in the inspection, maintenance, and repair of BHS and PBB equipment, Marc has demonstrated expertise in leading and directing operations within maintenance departments. He possesses excellent work ethic combined with the initiative to go the "extra mile" to exceed customer expectations.

Before joining JSM, he managed the implementation of Support Contracts for AERO Bridgeworks and Elite Line Services. Marc is very adept at executing airport service contracts.

HIGHLIGHTED RELEVANT EXPERIENCE

BHS Operations & Maintenance | Phoenix International Airport, Phoenix, AZ
Site Manager. Oversee and provide primary direction to a 34-HC crew concerning preventive and corrective maintenance. Manage CMMS work orders for PM's and CM's as well as parts inventory. Work closely with customer to support warranty work compliance by the OEM mfg. of baggage conveyor. Manage the overall operation and maintenance contract with the City for outbound BHS.

BHS Operations & Maintenance | Little Rock International Airport, Little Rock, AK
Site Manager. Manage crews for emergency repairs, delegate priorities, as well as conduct studies on parts. Work closely with customer to support warranty work compliance by the OEM mfg. of baggage conveyor.

BHS/PBB Operations & Maintenance | Orlando Intercontinental Airport, Orlando, FL
Site Manager: Operations. Manage daily operations of inline EDS baggage system as well as over 90 passenger boarding bridges. Respond to call outs as well as perform corrective and preventative maintenance. Ensure team has proper training, materials, and parts to keep operations at MCO running safely and efficiently.

BHS / PBB Operations & Maintenance | Detroit Metropolitan Airport, Detroit, MI
Sr. Technician. Perform corrective and preventative maintenance on online EDS baggage systems as well as support for over 120 passenger boarding bridges at DTW. Travel as required to multiple out stations to perform the same as well as all variations of ground support equipment working on gasoline, diesel engines and electrically powered units. Supported GPU's, PCA's, and PWC's. Learn and train others in PLC program troubleshooting efforts.

Andrew Neil
BHS Site Manager

PROFESSIONAL EXPERIENCE
32 years Baggage Handling Systems

EDUCATION
OSHA Certifications, 20, 30, and Train the Trainer
NFPA 70E

EXPERTISE
Asset Analysis
BHS Installation Troubleshooting and Assessment

MANAGEMENT/SUPERVISORY CURRICULUM
- Operations Management
- Vendor Management
- Budget Management
- Relationship Management
- Account Management
- Business Development
- Regulatory Compliance
- Change Management
- Strategic and Tactical Planning
- Team Building and Leadership
- Airport Customer Service
- Training and Mentorship

SUMMARY OF EXPERIENCE

Mr. Neil is a BHS Operations and Maintenance Site Manager with over 32 years of experience. Andrew has managed both large hub and small hub sites over the past 10 years. Andrew's knowledge base was founded on sound principles, starting his career in the manufacturing of Baggage Handling Systems conveyor. His experience covers all spectrums and disciplines in manufacturing from pre-fab to welding; assembly to shipping systems to the field.

Andrew is a Baggage Handling System Specialist with expertise in product asset analysis, installation, testing and commissioning of all types of Baggage Handling Systems and Checked Baggage Inspection Systems (BHS/CBIS). Andrew has directed some of the most complex change-overs from normal outbound baggage handling systems to direct tie-in of multifaceted Check Baggage Inspection Systems (CBIS) in the United States.

Andrew can interface with multiple trades and skill sets (mechanical, electrical and IT) when managing system performance. His keen knowledge of BHS and their operation affords him the opportunity to troubleshoot and assess the whole system as well as components, ensuring proper and efficient operations.

HIGHLIGHTED RELEVANT EXPERIENCE

BHS Operations & Maintenance | Orlando International Airport, Orlando, FL
Site Manager. Andy took over operations and maintenance of all of MCO's assets in 2013. Andrew was responsible for bringing all 4500 BHS assets back to OEM standards and stabilized the throughput of the CBIS and sortation systems. Andrew has guided MCO through upgrade of all 5 EDS matrices in the landside building as well as overhaul of the Airside 4 FIS conveyors.

BHS Operations & Maintenance | Orlando-Sanford International Airport, Orlando, FL
Site Manager. Andrew assumed control of the maintenance of all the BHS assets at SFB in 2019. Andrew was responsible for managing the original CBIS system and the new CBIS system brought online in 2020. Andrew was also responsible for all inbound baggage systems including the FIS baggage claims.

Remote Screening Facility | Orlando International Airport, Orlando, FL
Senior Maintenance Manager. Andrew assumed control of the maintenance of all the BHS assets at MCO in 2019. Andrew was responsible for managing the original CBIS system and the new CBIS system brought online in 2020. Andrew was also responsible for all inbound baggage systems including the FIS. baggage claims.

Terminal BC Outbound EDS System | Luis Muñoz Marín International Airport, Carolina, PR
Owner's Authorized Representative (OAR). Andrew has selected to provide BHS O&M consultancy services to Aerostar Airport Holdings (AAH) for the baggage system at SJU. Andrew provided a report on the equipment by assessing the BHS equipment's condition versus OEM standards.

Checked Baggage Inspection System (CBIS) Modifications | Luis Muñoz Marín International Airport, Carolina, PR *Project Manager.* Andrew managed the installation and integration of the CBIS modifications to the Termina A system. Andrew was able to get the system recertified on the first test run.

TAB 4 References

REFERENCES

 Denver International Airport	Client: City and County of Denver Denver International Airport Contact: Lee Katchen, BHS Contract Administrator / lee.katchen@flydenver.com / 303.342.2941 Address: 8500 Peña Blvd, Denver, CO 80249 Contract Amount: 6.7 M Dates of Service: 2017-Current Original Contract	Scope: Baggage Handling System Operation, Maintenance and Repair Services BHS Size: 63,000 bags / day Types of Services: BHS O&M Number of Staff: 68 Subcontractors: NA
 Orlando International Airport	Client: Greater Orlando Airport Authority Contact: David Deans, Manager, BHS/GSE Contracts / ddeans@goaa.org / (407) 825-7339 Address: One Jeff Fuqua Blvd, Orlando, FL 32827 Contract Amount: 17 M Dates of Service: 2015-Current Original Contract	Scope: Baggage Handling System Operation, Maintenance and Repair Services and Passenger Boarding Bridge and Associated Ground Support Equipment Maintenance and Repair Services BHS Size: 61,000 bags / day Types of Services: BHS O&M, PBB, Mtx Subcontractors: 25% (MBE/LDB) JRS Industrial Southeast Airport Services
 Houston Intercontinental Airport	Client: Houston Airport System Contact: Angel Santos, Deputy Assistant Director angel.santos2@houstontx.gov/ 281.230.3092 Address: Houston Airport System 2800 N Terminal Rd, Houston, TX 77032 Contract Amount: 3 M Date of Service: 2020-Current Original Contract	Scope: Baggage Handling System Operation, Maintenance and Repair Services - Terminals A & D BHS Size: 40,000 bags/ day Types of Services: BHS O&M Subcontractors: 7% (WBE) BE Staffing Solutions
 Nashville Intercontinental Airport	Client: Metropolitan Nashville Airport Authority Contact 1: Daniel B Brown, Assistant Vice President Maintenance/ Daniel.Brown@flynashville.com / Office-615-275-1611 / Cell-615-571-2794	Scope: Inbound & Outbound Baggage Handling Systems And Passenger Boarding Bridges Operations & Maintenance BHS Size: 29,000 bags / day Types of Services: BHS O&M, PBB, Mtx Number of Staff: 54

	Contact 2: Mike Goenner, / BHS Coordinator Michael.goenner@flynashville.com /Office: 615-275-1796 / Cell: 615-840-5275 Address: 140 BNA Park Dr., Suite 520 Nashville, Tennessee 37214 Contract Amount: 4.7 M Dates of Service: 2022-Current Original Contract	PBBs: 49 Subcontractors: 4.52% (MBE) Atlas Management Staffmark
 Cincinnati-Northern Kentucky Airport	Client: Kenton County Airport Board Contact: Kevin Watts, Senior Manager Contracts-O&M / kwatts@cvgairport.com / Office - 859- 767-1438 / Cell-859-743-1318 Address: P.O. Box 752000, Cincinnati, OH 45275 Contract Amount: 2.8 M Dates of Service: 2021-Current Original Contract	Scope: Baggage Handling System Operations & Maintenance Services BHS Size: 10,000 bags /day Types of Services: BHS O&M Number of Staff: 37 Subcontractors: NA

No clients to whom JSM provided the Baggage Handling Operation, Maintenance and Repair Services have terminated services prior to the end of the Agreement Term.

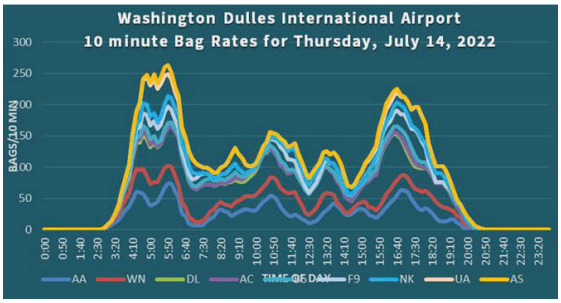
TAB 5 Operational Plans

Management and Staffing Plan

-Project Approach

JSM's offering in this proposal is to provide a robust program to effectively Operate, Maintain and Manage the Baggage Handling System in a manner that provides a seamless flow of baggage from Check-In to Baggage Make-Up that coincides with the flow of passengers from curbside to the gate. JSM industry expert's approach will provide a customized program that will ensure continuous, uninterrupted operation of the baggage handling system through the following efforts.

- Continue providing a tailored operation and maintenance program through a scientific methodology:
  - Analysis of data
    - Mapping of baggage volumes from MCO flight schedules
      - To determine peak volumes and timing
      - To determine equipment usage by airline
      - To determine peak staffing requirements



    - Studying the equipment manifest to
      - Sort by equipment by type and age
      - Determine skill sets and staff requirements as a function of the equipment quantities
  - Placement of proper personnel in strategic places to effectively handle bag jams
    - To meet the 5-minute response time to clear jams
- Effectively maintain the componentry to OEM standards throughout its lifecycle
  - Proactively pursue warranty items and componentry repair during the warranty period
  - Manage and maintain an effective spare parts program to support predictive, preventive and corrective maintenance of the BHS
- Manage the BHS so that it performs as a system in the manner it was designed for through
  - Continued analysis of the system and its effective delivery of baggage to its proper destination
  - Trend monitoring to predict failures of components before they fail
  - Report analysis
    - To detect sortation accuracy
    - To detect read rates on ATRs
- Utilize established best practices developed around the world to effectively manage various functional units of our offering and to develop a culture which aims for spontaneous and continuous improvement of working environment and working conditions

- Utilize the CMMS for
  - Spare parts management (utilization and inventory)
  - Execution of scheduled Preventive Maintenance work orders
  - Operational tracking and reporting

Overall Approach to BHS Operations and Maintenance Services

JSM shall fulfill all requirements of this Contract in accordance with the best commercial practices, consistent with the intended design and usage as defined in the BHS operations manuals, and as acceptable to MCO. We shall provide for the continuous movement of baggage from check-in to the loading carousels for each carrier. JSM shall provide the continuous movement of out-of-gauge baggage and to ensure all in-transit baggage entered into the in-line baggage screening system is delivered to the appropriate carrier. JSM will continually strive to improve system performance through detailed equipment inspections, providing thorough preventive and corrective maintenance, and by identifying and providing solutions to critical components that need to be repaired, replaced, or improved. Additionally, JSM will utilize its expertise to determine if any installation errors are causing excessive wear.

BHS Assessments

JSM will conduct a detailed inspection of the BHS equipment covered under this contract within the first 30 days of the contract award. This will be used to establish a baseline from which progress can be shown in returning the equipment back to OEM standards. A deficiency report will be generated to identify all operational and performance deficiencies of each piece of equipment covered under the specification. This process will include visual inspection, basic testing, and evaluation as well as operational assessments of the referenced equipment. The assessment will also include detailed written lists of all components that require repair or replacement beyond ordinary preventive maintenance in order to function efficiently. List details will include dates, locations, deficiency issues, impacts on operation and in-service time, parts and materials lead times, labor durations and/or possible method of repair and resolution options among other items. Pricing will be provided for all listed issues covered in the assessment report. In addition to the areas above, the assessment will focus on safety issues, performance of the equipment, anticipated failures, and perceived long term operational reliability of the equipment and facilities. Any life safety issues relating to code violations will be identified and addressed immediately.

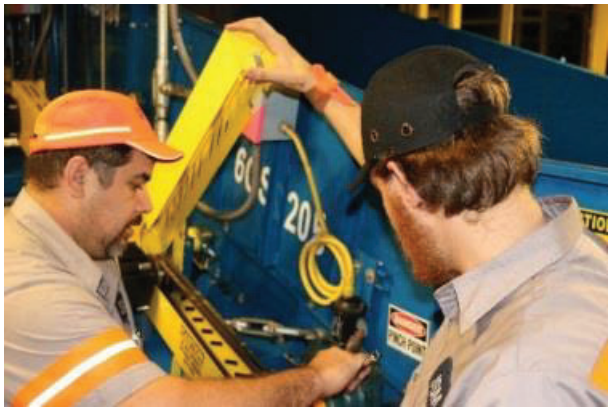
Daily Inspections

JSM will perform daily inspection of the conveyor system to identify any potential or developing problems. This is to be a visual and audible ("walk-through") inspection, which is not as detailed an inspection as a PM inspection, which will begin at or prior to, system startup each day. Inspections will include, but are not limited to, identifying such problems as torn conveyor belting, belt misalignment, belt lacing issues, identifying any unusual noises (bearings, motors, etc.), and remedying any conveyor line(s) problems and/or correcting/repairing equipment that fails to start. The inspection will also include reviewing the BHS graphics/reporting logs to identify and remedy any abnormalities from the previous day's operations.

Corrective and Preventive Maintenance

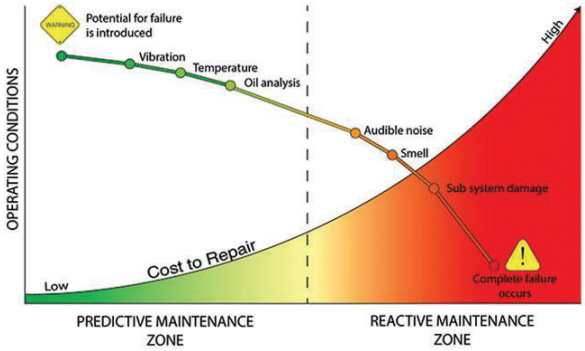
Corrective Maintenance (CM)

Our goal is to minimize operational impact on tenant airlines. JSM's 24/7 manned operations at MCO will receive all maintenance/repair calls and immediately dispatch personnel for all Baggage Handling System call outs. The time of receipt of the call will be recorded and a work order will be initiated. Upon arrival at the failure area, the JSM technician will call, radio or otherwise officially communicate his arrival time. Upon notification, the time will be logged into the CMMS by JSM assigned personnel. System failure point and the initial assessment will be called into other technicians, and work will begin to repair the system.



Repair Time (RT) will be measured from the time the work order is issued until the time the work is completed and the system returned to operation. JSM technicians will advise JSM Control Room personnel at MCO that the repair is complete, and the work order can be closed. JSM will track equipment problems and parts usage using the Site's CMMS. This history allows our maintenance staff to identify continuous problem areas that need attention, so these can be addressed with the manufacturers. The system also provides a system to track all manufacturers' warranties to ensure that costs associated are recovered from the OEM. Each equipment/system failure that occurs will be recorded in the CMMS system, which will track everything from the type of failure and material parts used, to which employee performed the repair. Report capabilities will allow tracking of equipment/systems history by multiple categories, allowing for comprehensive analysis of all recurring quality concerns.

Preventive Maintenance (PM)



JSM will execute preventive maintenance tasks at their associated frequencies or as defined in the BHS O&M manuals. Should JSM have recommended changes or additions to the information contained in the O&M manuals we shall notify GOAA, in writing, and provide justification for the proposed changes. Preventive maintenance action-start and action-completion times will also be annotated for data entry into the CMMS database. Preventive maintenance will be performed during non-operational hours or when system availability dictates. JSM will execute these preventive maintenance tasks at their associated frequencies or as defined in the BHS O&M manuals. Should JSM have recommended changes or additions to the information contained in the O&M manuals we shall notify the Authority, in writing, and provide justification for the proposed changes.

JSM will perform safety inspections of all equipment and devices on a regular and systematic basis and promptly report all current and/or potential issues to GOAA.

Approach to Scheduling & Performing PMs

JSM has compiled the information to demonstrate our approach to scheduling and performing the preventive maintenance requirements described in the RFP documents. The matrix below includes schedules showing the frequency of each type of required maintenance and the type of personnel assigned to perform each effort.

		Maintenance Frequencies - By Major Equip Category							Maintenance Performance - By Personnel					
		Scheduled Preventive Mtx (PMs)			Inspections (4 senses)				Primary Technical Lead on Equip Mtx (PMs/CMs/EMs)					
	Equipment Type	Monthly	Qtrly	Semi-/ Annual	Daily	Weekly	Monthly	Qtrly	Supvr.	Electr. Tech	Mech. Tech	General Tech	Jam Runner/ Encoder	CRO
BHS Maintenance	Claim Units	8	2	1/1	X					X	X			
	Make-up Units	8	2	1/1	X					X	X			
	Diverters (HSDs & PFDs)	8	2	1/1			tracking cycles		X		X			
	Fire/Security Doors	8	2	1/1	X					X	X			
	Motors	8	2	1/1			Infrared		X	X				
	Power Turns	8	2	1/1		X				X	X			
	Tip Chutes	8	2	1/1		X					X	X		
	Transport Conveyor	8	2	1/1		X				X		X		
	PLCs	8	2	1/1			X			X				
	Manual Encode	8	2	2/1			X			X				
	Queues & Merges	8	2	1/1		X				X	X	X		
BHS Operations	Duty													
	Control Room / CMMS								X					X
	Jam Clearing / Encoding											X	X	
	System & Ramp Hygiene											X		
	Parts Admin								X			X		
	Predictive Mtx								X	X	X	X		
	Quality Control Checks								X	X				

Clearing Bag Jams

JSM's 24/7 manned operations at MCO will receive all bag jam alarms/ control room calls and immediately dispatch personnel for all Baggage Handling Systems call outs to ensure a five (5) minute response is attained. We will utilize all of our staff and technicians to conduct bag jam clearing when the incident occurs. During a more extensive system failure, JSM will utilize our Standard Operating Procedure (SOP) which includes detailed Emergency/Contingency Plans that we will develop with GOAA, other airlines, TSA and other stakeholders for our MCO operation. This plan covers our procedures during the failure of each individual line and how JSM will mitigate the failure to minimize system downtime and impact on airline tenants. In addition to clearing bag jams, JSM System Operators will provide baggage default monitoring. Technicians will be dispatched by Control Room Operators and will report back to the control room when "on-site" and again when the jam has been cleared. If there is a malfunction, they will report the status of the system and act according to JSM SOPs and the contingency plan.

Contingency Planning

To maintain operational efficiencies of the Baggage Handling System, it is important to implement contingency plans that will provide sustained operation in the event of unscheduled equipment failure. JSM provides contingency planning at all its BHS sites and works with Airport Authorities, TSA, and airline managers to initiate and continually update plans that counter unexpected malfunctions and ensure continued baggage movement.

Housekeeping

JSM believes that housekeeping is a very important part of every job. Not only does it improve the overall appearance of the shop or work area, it also has a major impact on performance and safety. JSM understands the emphasis MCO places on maintaining a clean environment and will exceed the cleanliness expectations of Airport officials.

Troubleshooting/System Analysis

JSM's deep industry knowledge and experience is manifest in numerous ways. Our highly experienced site management team's operational acumen will be readily apparent as they demonstrate sound processes and procedures that have been developed over many years and project types. From our corporate management team, it will be obvious that this team knows how to build a customized O&M program that is tailored to the unique requirements of MCO. Our engineering staff, with Bachelor of Science degrees in Mechanical, Electrical, Structural and Industrial Engineering will support our O&M team with extensive knowledge of systems and their ability to troubleshoot and provide qualified solutions to BHS issues that cannot be remedied through a directionless remove and replace process. We recognize it is our people and who we align ourselves with that make the difference.

JSM believes our "engineered approach" to providing operations and maintenance services generates a true BHS management platform. It is through this approach that not only predictive maintenance measures can be implemented but also predictive operations can be achieved. Through these analyses, JSM can predict when equipment will fail and take positive action against it so that operations are not interrupted. Additionally, with our ability to model the system, JSM can predict next day operational loads in ten-minute intervals and proactively position personnel in strategic spots when the system is at its most vulnerable. The predictive operations method is an especially valuable tool to assist in determining effects of partially completed construction efforts.

JSM is changing the paradigm by which the traditional Baggage Handling System operation and maintenance is conducted. For far too long the service has been limited to the "nuts and bolts" repair and replace model. JSM brings a new dimension to the platform of BHS Operations and Maintenance, that platform is based on full BHS management. JSM's approach to these services is an enterprise view with the added dimension of system engineering. Broken down, this means that we are able to look at the BHS as a system, not just a collection of individual sections of conveyor.

By having experts in both BHS design and new BHS technologies as well as truly understanding the system aspects of baggage handling, JSM is perfectly suited to deliver the next generation of BHS operations and maintenance. Couple this expertise with a thorough understanding of emerging trends, a deep relationship with the TSA and a finger on the pulse of where the TSA is going with their programs in the coming years, JSM is reigning in a new era of BHS management.

Staffing Plan

JSM is proposing a total headcount of 224 for the MCO BHS operation. Staffing headcount broken out by provider and shift schedules are outlined as follows:

BHS 1st Shift

BHS Staffing Plan							
Orlando International Airport							
1st Shift	Sun	Mon	Tue	Wed	Thu	Fri	Sat
Site Manager		ON	ON	ON	ON	ON	
Assistant Manager	0600-1800	0600-1800	0600-1800	0600-1200			
Assistant Manager				1200-1800	0600-1800	0600-1800	0600-1800
Administrative Assistant		0830-1700	0830-1700	0830-1700	0830-1700	0830-1700	
BHS Supervisor	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Supervisor				0630-1700	0630-1700	0630-1700	0630-1700
Thermography Specialist		0800-1630	0800-1630	0800-1630	0800-1630	0800-1630	
Journeyman Electrician	0630-1700	0630-1700	0630-1700	0630-1700			
Journeyman Electrician				0630-1700	0630-1700	0630-1700	0630-1700
BHS Electronics Specialist	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Electronics Specialist				0630-1700	0630-1700	0630-1700	0630-1700
BHS Senior Technician	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Senior Technician	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Senior Technician	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Senior Technician				0630-1700	0630-1700	0630-1700	0630-1700
BHS Senior Technician				0630-1700	0630-1700	0630-1700	0630-1700
BHS Senior Technician				0630-1700	0630-1700	0630-1700	0630-1700
BHS Technician	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Technician	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Technician	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Technician	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Technician				0630-1700	0630-1700	0630-1700	0630-1700
BHS Technician				0630-1700	0630-1700	0630-1700	0630-1700
BHS Technician				0630-1700	0630-1700	0630-1700	0630-1700
BHS Technician				0630-1700	0630-1700	0630-1700	0630-1700
BHS Jr Technician	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Jr Technician	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Jr Technician	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Jr Technician	0630-1700	0630-1700	0630-1700	0630-1700			
BHS Jr Technician				0630-1700	0630-1700	0630-1700	0630-1700
BHS Jr Technician				0630-1700	0630-1700	0630-1700	0630-1700
BHS Jr Technician				0630-1700	0630-1700	0630-1700	0630-1700
BHS Jr Technician				0630-1700	0630-1700	0630-1700	0630-1700
EAMS Maximo Admin/Supervisor		0800-1630	0800-1630	0800-1630	0800-1630	0800-1630	
EAMS Maximo Data Entry Clerk	0600-1800	0600-1800	0600-1800	0600-1200			
EAMS Maximo Data Entry Clerk				1200-1800	0600-1800	0600-1800	0600-1800
Inventory Control Supervisor		0700-1530	0700-1530	0700-1530	0700-1530	0700-1530	
Inventory Control Clerk	0600-1800	0600-1800	0600-1800	0600-1200			
Inventory Control Clerk				1200-1800	0600-1800	0600-1800	0600-1800

BHS 2nd Shift

2nd Shift	Sun	Mon	Tue	Wed	Thu	Fri	Sat
Assistant Manager	1800-0600	1800-0600	1800-0600	1800-2400			
Assistant Manager				2400-0600	1800-0600	1800-0600	1630-0300
BHS Supervisor	1630-0300	1630-0300	1630-0300	1630-0300			
BHS Supervisor				1630-0300			
EAMS Maximo Data Entry Clerk	1800-0600	1800-0600	1800-0600	1800-2400			
EAMS Maximo Data Entry Clerk				2400-0600	1800-0600	1800-0600	1630-0300
Inventory Control Clerk	1800-0600	1800-0600	1800-0600	1800-2400			
Inventory Control Clerk				2400-0600	1800-0600	1800-0600	1630-0300
BHS Senior Technician	1630-0300	1630-0300	1630-0300	1630-0300			
BHS Senior Technician	1630-0300	1630-0300	1630-0300	1630-0300			
BHS Senior Technician				1630-0300	1630-0300	1630-0300	1630-0300
BHS Senior Technician				1630-0300	1630-0300	1630-0300	1630-0300
BHS Technician	1630-0300	1630-0300	1630-0300	1630-0300			
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BHS Technician				1630-0300	1630-0300	1630-0300	1630-0300
BHS Jr Technician	1630-0300	1630-0300	1630-0300	1630-0300			
BHS Jr Technician	1630-0300	1630-0300	1630-0300	1630-0300			
BHS Jr Technician	1630-0300	1630-0300	1630-0300	1630-0300			
BHS Jr Technician				1630-0300	1630-0300	1630-0300	1630-0300
BHS Jr Technician				1630-0300	1630-0300	1630-0300	1630-0300
BHS Jr Technician				1630-0300	1630-0300	1630-0300	1630-0300

BHS 3rd Shift and Total Headcount

3rd Shift	Sun	Mon	Tue	Wed	Thu	Fri	Sat
BHS Supervisor	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Supervisor				2030-0700	2030-0700	2030-0700	2030-0700
BHS Electronics Specialist	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Electronics Specialist				2030-0700	2030-0700	2030-0700	2030-0700
BHS Senior Technician	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Senior Technician	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Senior Technician	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Senior Technician				2030-0700	2030-0700	2030-0700	2030-0700
BHS Senior Technician				2030-0700	2030-0700	2030-0700	2030-0700
BHS Senior Technician				2030-0700	2030-0700	2030-0700	2030-0700
BHS Technician (Welder)	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Technician (Welder)				2030-0700	2030-0700	2030-0700	2030-0700
BHS Technician	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Technician	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Technician	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Technician	2030-0700	2030-0700	2030-0700	2030-0700			
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BHS Technician				2030-0700	2030-0700	2030-0700	2030-0700
BHS Technician				2030-0700	2030-0700	2030-0700	2030-0700
BHS Jr Technician	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Jr Technician	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Jr Technician	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Jr Technician	2030-0700	2030-0700	2030-0700	2030-0700			
BHS Jr Technician				2030-0700	2030-0700	2030-0700	2030-0700
BHS Jr Technician				2030-0700	2030-0700	2030-0700	2030-0700
BHS Jr Technician				2030-0700	2030-0700	2030-0700	2030-0700
BHS Jr Technician				2030-0700	2030-0700	2030-0700	2030-0700

Position	#
Site Manager	1
Administrativ Assistant	1
Assistant Manager	4
Assistant Manag r Baggag Support (ACE)	1
Administrativ Assistant (ACE)	1
BHS Sup rvisor	6
Journ yman El ctrician	2
Th rmography Sp cialist	1
BHS El ctronics Sp cialist	4
BHS Sr T chnician	16
BHS Technician	24
BHS Technician (W ld r)	2
BHS Jr T chnician	22
EAMS Maximo Admin/Sup rvisor	1
EAMS Maximo Data Entry (JRS)	4
nv ntory Control Sup rvisor	1
nv ntory Control Cl rk (JRS)	4
Baggage Support Staff (JRS)	2
Baggage Support Sr Leads (ACE)	9
Baggag Support Staff (ACE)	118
Total	224

Baggage Support 1st Shift

BHS Staffing Plan / Bags Op Support							
Orlando International Airport							
1st Shift	Sun	Mon	Tue	Wed	Thu	Fri	Sat
Assistant Manager Baggage Support		ON	ON	ON	ON	ON	
Administrative Assistant		0800-1630	0800-1630	0800-1630	0800-1630	0800-1630	
Baggage Support Sr Lead		0700-1530	0700-1530	0700-1530	0700-1530	0700-1530	
Baggage Support Sr Lead	0230-1300	0230-1300	0230-1300	0230-1300			
Baggage Support Sr Lead	0230-1300	0230-1300	0230-1300	0230-1300			
Baggage Support Sr Lead				0230-1300	0230-1300	0230-1300	0230-1300
Baggage Support Sr Lead				0230-1300	0230-1300	0230-1300	0230-1300
Baggage Support	0230-1300	0230-1300	0230-1300	0230-1300		

Baggage Support 2nd Shift

2nd Shift	Sun	Mon	Tue	Wed	Thu	Fri	Sat
Baggage Support Sr Lead	1230-2300	1230-2300	1230-2300	1230-2300			
Baggage Support Sr Lead	1230-2300	1230-2300	1230-2300	1230-2300			
Baggage Support Sr Lead				1230-2300	1230-2300	1230-2300	1230-2300
Baggage Support Sr Lead				1230-2300	1230-2300	1230-2300	1230-2300
Baggage Support	1230-2300	1230-2300	1230-2300	1230-2300			
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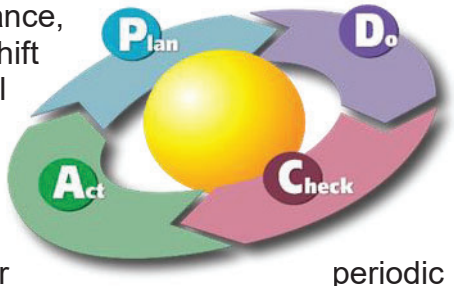
Quality Control Plan

JSM Quality Statement:

Our goal is to achieve customer satisfaction through xcellence in airport servic s. L veraging our culture, our drive and the expertise of ach individual mployee, we ar uniquely positioned to provide b st-in-class s rvices to our airport services customer base.

Quality is a crucial component to the success of any service provider. As such JSM performs tasks in a manner to ensure that the quality of services is achieved and maintained throughout the contract. The main components (PDCA) that are required to successfully maintain quality are outlined below as specifically considered for Airport Maintenance:

PLAN – JSM establishes and documents proactive goals and target metrics for all maintenance activities such as preventative maintenance and response performance. Standard Operating Procedures (SOPs) for management, safety and maintenance are part of JSMs quality management system documentation. JSMs training methods and associated technical course materials are also part of the quality system and subject to the same feedback loop and continuous improvement effort.



DO – Managers implement the staffing plans, monitor performance, and provide regular (WEEKLY) customer interface meetings. Shift Supervisors and Leads provide direct oversight, technical support, and inspections for the ongoing preventative maintenance and E-call response activities. Properly trained technicians perform the tasks. The “do” phase also involves data collection which JSM technicians dependably provide through a work order documentation system. Examples of other periodic data collection functions related to PM include amp readings and infrared readings.

CHECK – JSM uses actual measured results to assess adherence to the quality objectives and performance measures. JSM utilizes multiple performance evaluation tools including the Computerized Maintenance Management System (CMMS), the BHS Management Information System (MIS) and internal documentation such as the work orders. Equipment repairs are checked using qualified measurement tools according to the standard operating procedures and the operation and maintenance specs.

ACT–JSM utilizes continuous improvement methods to prevent recurrence of non-conformities and ensure that performance goals are not met. JSM has in-place clearly defined procedures for acting on non-conformities, starting by identifying the root cause and which parts of the quality or training systems need improvement. When such improvements are made to the quality or training systems and rolled out to the entire team via auto-notifications and team meetings. In some cases, team members will be required to take mandatory amended training courses.

Monitoring and Evaluating Performance

Our maintenance management team will analyze performance and develop strategies to fulfill the KPI's, using several reporting sources such as HR reports, asset management system (CMMS) reports, BHS maintenance diagnostic system reports (MDS) and the training system reports. These reports are to be provided monthly but, in some cases, more frequently, such as for outstanding work orders. The following list contains some of the typical reports that provide critical performance monitoring feedback.

Type	Report	Source
Equip	Ranked Equipment Cost (Labor Material) by type/class	CMMS
Equip	Ranked Part usage by type/class	CMMS
Equip	Ranked Equipment Failures MTTR/MTBF	CMMS/MDS
Equip	Failure analysis of equipment and failure type	CMMS/MDS
WOs	% And number of PM's completed on time	CMMS
WOs	Avg. response times and durations analysis	CMMS
WOs	% And number of CO, PM, ECall work orders	CMMS
WOs	% Of work orders waiting for parts	CMMS
WOs	Outstanding work orders	CMMS
WOs	Average age of repairs	CMMS
WOs	Work order distribution over equipment/ equipment types	CMMS
WOs	Routine vs. non-routine work orders	CMMS
Labor	% of overtime hours over standard	HR
Labor	Turnover Rates by employee type/dept.	HR
Labor	Avg. Hours per WO by employee and WO type	CMMS
Labor	Avg. Hours per PM's vs. Repairs	CMMS
Labor	Training Safety/Skills elements required/completed by employee	Training Sys

Continuous Improvement

Our management team will periodically analyze performance feedback information to determine if performance is not as expected. Root cause analysis is then conducted to determine the actions that need to be taken to meet the performance objectives. The actions could take the form of improved methods, a training supplement, manpower adjustments or a special aligning tool, for example.

Transition Plan

As the incumbent provider, JSM is uniquely able to deliver a seamless, “zero-risk” transition/mobilization period. Renewing the contract with JSM eliminates the risks and costs of transitioning to a new vendor, unexperienced with the unique challenges of the MCO baggage system. As opposed to the lengthy process of transitioning a new vendor with a long list of checklist items prior to launch, JSM will begin the new contract only needing to complete a handful of items.

When GOAA looks to obligate this important part of their operation to a service provider, they are looking beyond cost reduction, efficient delivery, and process standardization. The emphasis shifts to value-added services such as analytical capabilities, access to better talent and technology, continuous process improvements, and innovation. Therefore, this service provider is viewed as a strategic partner who can bring in world-class service standards, automate parts of the operation, and enhance current capacity to fuel fast growing passenger volumes. So when GOAA awards this contract, there are many challenges that may arise including:

Insufficient information

Anytime an organization changes course there is a possibility that knowledge of the existing system is lost or misunderstood through the management and staffing changes. With continuous on-going construction and asset changes, information and database updates tend to lag or get lost. So the new service provider may have to make do with only partial information, which will affect the level of service that the new provider can deliver, especially if operations are complex and span across a large campus. As the incumbent provider, there will be no loss of continuity of information for JSM.

Knowledge sharing

The co-operation of the incumbent team is vital for a successful transition as they are likely to be more knowledgeable about the client’s environment than the in-coming team. Sharing of information on business processes, operations, applications, architecture, configuration and tools has to take place. **As the incumbent provider, there is no threat of reluctance to share knowledge.**

Planning

End-of-contract switchover allows for better planning and exit strategies to secure the co-operation of the incumbent bag jamming team. When a switchover takes place with little time for proper planning, knowledge transfer and training, the new service provider is typically not well-prepared to take over the operations and this may lead to disruptions in operations. As the incumbent provider, JSM will ensure there will be no disruptions to operations.

Timeline Pressures

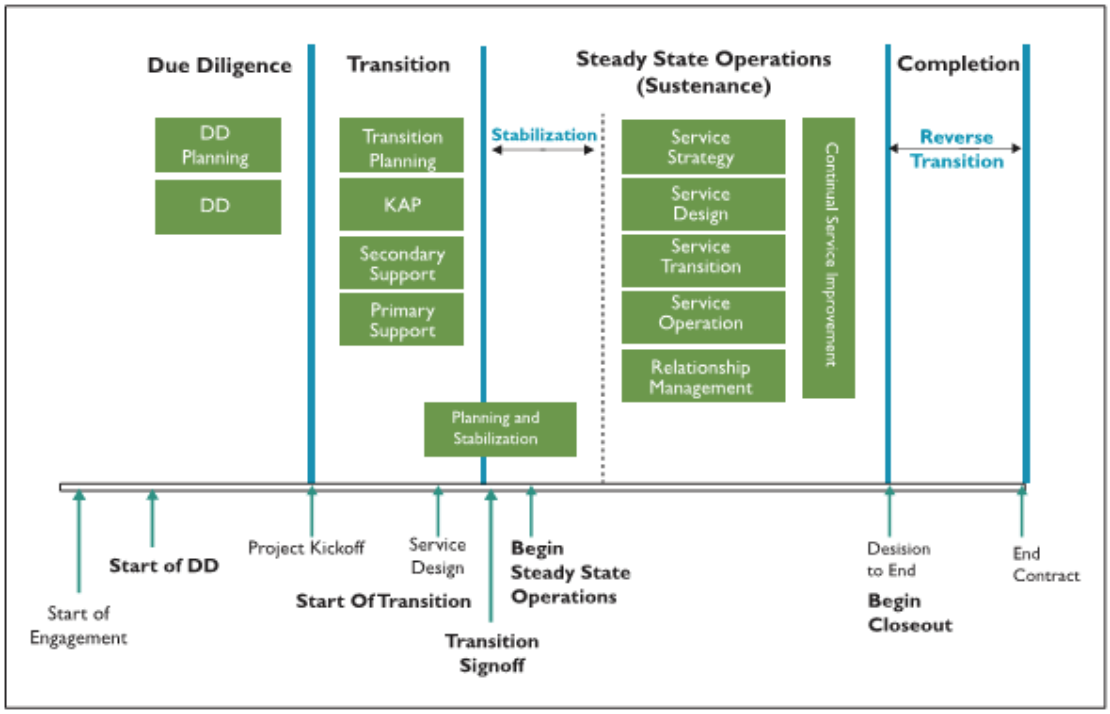
With the amount of BHS construction projects currently being executed at MCO, a provider switchover could mean added pressure on timelines for the transition. And if the switchover is mid-contract, it could further push back existing projects currently being executed.. So getting the project back on track might become a key operational priority, and tight timelines could prevent proper planning, training and execution. With the key personnel JSM provides, GOAA should see a seamless transition as it relates to the projects currently in progress.

People Management

During the transition, the outgoing provider, the incoming provider and GOAA as a whole need to work together, but their end goals are different. Besides technical skill sets, project management, people management and prior transition experience play an important role. The organization structure, reporting levels and stakeholder incentives may not be in sync for a smooth transition. Staffing issues, such as not having the right people with the right skill sets to do the job, can also adversely affect the transition. A smooth transition requires careful planning, execution and performance measurement and involves people, processes, technology, infrastructure, and tools.

To succeed it requires effective project and people management, good governance and adoption of best practices and standards**. If awarded this contract, JSM's structure, reporting levels and stakeholder incentives will be in sync and extended to the personnel transitioning from the bag jamming contract. JSM will encourage the in-coming personnel to share their best practices and will incorporate into JSM's work practice standards.**

JSM envisions the necessary transition to take the following path towards a steady state condition with our current and new M/WBE and LDB partners.

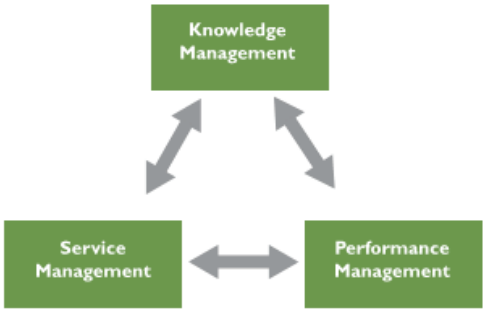


Knowledge Acquisition and Retention

The first step in a transition is for the incoming service provider to obtain a baseline of the operation's existing environment (the "as is" state). The outgoing team may or may not be under contractual obligation to co-operate with the incoming provider in the knowledge transfer process. Should JSM not be awarded this contract, GOAA can expect JSM to provide a proper transfer of knowledge. With all the BHS construction projects underway at OIA, this proves to be a very critical time to attempt a transfer of providers. **GOAA can trust that JSM will not leave them in a precarious situation, should GOAA decide to go a different direction.**

If JSM is awarded this contract, we will endeavor to make the transfer of knowledge from JSM to our M/WBE and LDB partners a structured process through the use of transition quality control gates such as:

- Facilities responsibility check-list review
- Standard Operating Procedure (SOP)
- documentation review
- Work instruction review and sign-off
- JSM Company processes and procedures
- review
- Safety Training to ensure cohesive compliance
- Training of transitioned personnel to be the first
- responders of assistance with matters beyond a
- bag jam (we will train them to be problem
- solvers instead of just problem alerters)



Governance Model

Good governance and oversight are instrumental to the success of a transition. Service level objectives and goals for each phase of the engagement will be clearly defined in the contractual agreements with our M/WBE partners to avoid a gap in expected scope of supply.

Communication Plan

An outsourcing of M/WBE participation is likely to have multiple stakeholders. Timely communication across both horizontal and vertical levels is crucial in a transition, to address issues that may arise during the course of the transition early on. JSM will establish clear lines of communication with our M/WBE and LDB partners so they understand how we will communicate (structure) and to whom we will communicate (people) to ensure roles and responsibilities are understood.

Operational stability

Operational stability is an important requirement of service delivery. To ensure a smooth transition, mock drills of critical support elements and training of incoming personnel is necessary. Once the switch-over to JSM takes place and a steady state is reached, the sustenance team will take over from the transition team. Stabilizing operations to meet performance and cost targets become the key focus of the sustenance team. Over time, a

Service Improvement Plan (SIP) will be developed for Continuous Service Improvement (CSI) to continually improve the effectiveness and efficiency of processes and service delivery.

With the airport undergoing many BHS construction projects that involve the Checked Baggage Inspection System, JSM offers the airport the unique ability to maintain current resources who have assisted GOAA through this difficult time of upheaval. With JSM & Associates unique blend of skill sets, GOAA has at its disposal BHS installation expertise, BHS commissioning and testing expertise as well as a full BHS go-live support team to help bring these construction projects to a successful completion. JSM see this as an important differentiator between us and the other proposers.

Assuming Control

JSM & Associates will welcome our new members to the JSM Team. JSM will state our major goals for successful execution of the work to our partner firms and get buy in to the metrics we will use to grade ourselves. JSM will meet with the management personnel of our team members and share our strategies to execute the work in a manner that exceeds GOAA's expectations. Specific scopes of work and area coverage expectations will be confirmed. Once an integrated zonal-staffing plan is completed, the integrated JSM team will sit down with the appropriate GOAA personnel and present our team's detailed approach for final approval.

Training Plan

Employee Training

JSM University (JSMU) is our online training system developed using the **VECTOR SOLUTIONS** Web based platform and technology. Using this media JSMU provides top notch skills assessment, training program courses, certifications, and employee development tracking.

Roles and Responsibilities:

- Training System Manager – A dedicated manager operating as part of our corporate Human Resources group will administer the training programs. This includes managing and updating the course materials, as well as supporting the motoring, reporting, and planning functions for the training program.

- Operations Managers – Managers will corroborate in the development and definition of required training materials, the training regimens for the various employee's types. Managers will provide the ongoing review and enforcement of training within their teams and assist employees in progressing toward advanced skills and roles.

Effective assessment is the starting point for improving competency levels and for enhancing the performance of current employees, new hires, and contractors. New hires undergo a comprehensive evaluation process that includes background

checks and verification of previous education, training and certifications and licenses. As a first priority, employees will be trained, and attain certifications as required, for safety as it relates airports and equipment. Workplace policies, ethics and procedures also be part of the initial training.

Continuous Improvement: As improved methods arise, training materials will be updated by the training system manager and rolled out in the form of a training bulletin to the managers. Training bulletins are then added to the requirements for all affected employees and tracked.

-Outline of Training Requirements

Training Plan Overview:

- Workplace Rules and Ethics
- Health, Safety and Environment
- Basic BHS Operation and Orientation
- Professional Development

Training Plan Examples

Training Program – JAX			
Personnel type:	BHS Operation (Required for Bag Jammers)		
Course	**Media**	**Hours**	**Recurrence**
Orientation	Classroom on-site	8	1 time
Workplace Policies	JSMU	4	Annually
General Safety	JSMU	4	Annually
BHS Operation	JSMU/Hands-on	16	1 time
BHS Operation Updates(1)	JSMU/Hands-on	8	Annually as Needed

Below are the training courses that our MCO personnel participate in as part of our employee development program. This listing includes courses to be completed at initial indoctrination / new employee orientation as well as mandatory safety and regulatory compliance, given on a recurring basis. Also included are role-specific courses for the BHS operation support. Courses are delivered in a combination of instructor-led, CBT and hands-on (OJT) training methods. Completed training is assigned and tracked; completed courses are requirements for pay adjustments as well as promotion & advancement. Individuals are held accountable for the completion of the assigned courses. Courses are administered by the Site Manager, Shift Supervisors, and administrative support, both local and corporate.

Date	Course Title
JAN	**LOTO for Affected Employees** **Walking and Working Surfaces**
FEB	**Personal Protective Equipment (PPE)** **Injury/Incident Investigation** **Discrimination in the Workplace**
MAR	**Ladder Safety** **Hazard Communication GHS**
APR	**Heat Stress** **Bloodborne Pathogens**
MAY	**Severe Weather (e.g., Hurricane)** **Electrical Safety - General Awareness** **Violence in the Workplace**
JUN	**First Aid Initial Steps** **Confined Space**
JUL	**Severe Weather (e.g., Tornadoes)** **Hydraulic Pressure Safety (Hydraulic Fluid Safety)** **Diversity, Equity and Inclusion (DE&I)**
AUG	**Shop Safety** (Back Safety/Safe Lifting) **Slips, trips and falls**
SEP	**Fall Prevention and Protection** **Active Shooter**
OCT	**Fire Extinguisher Safety** **Fire Safety**
NOV	**Cold Stress** **Anti-Harassment Trng for All Employees**
DEC	**Severe Weather (e.g., Winter)** **Sexual Harassment**

Safety Training

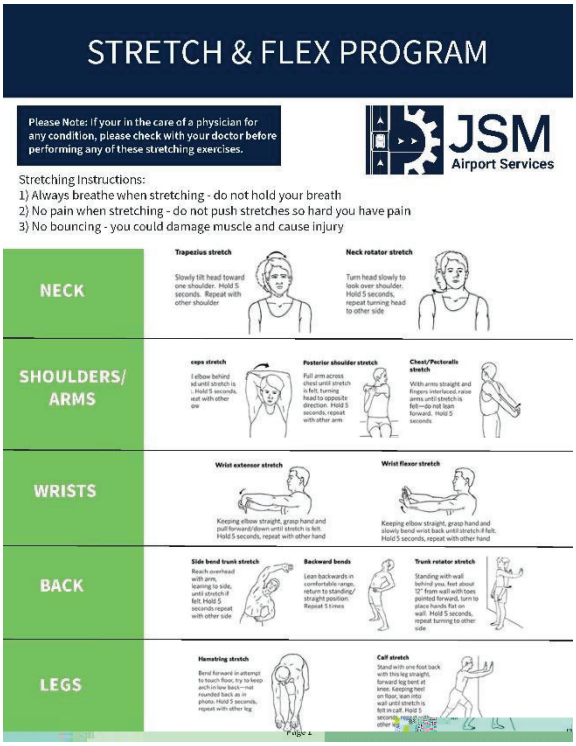
Through our robust Training Program established in our curriculum at JSM University (powered by VECTOR SOLUTIONS ®) and our traditional classroom training curriculum, JSM offers a complete set of safety courses to give our staff all the tools necessary to work safely. Our staff are committed to each other to create a safe work environment. Our management staff will routinely visit our sites to provide refresher training and recertifications.

Safety Training Courses (Sample)

General Safety and Health	Regulatory Compliance
TPC Training Systems' General Safety and Health Series deals with safety and health issues that are important to employees in their day-to-day job functions, Such as back safety ergonomics, fire safety, and much more.	TPC Training Systems, Regulatory Compliance Series is comprised of training products that help organizations comply with relevant laws and regulations, mandated by Occupational Safety and Health Administration (OSHA), the Environmental Protection Agency (EPA), and the Department of Transportation (DOT). Essential topics are covered in this series including personal protective equipment (PPE), lockout/tagout, confined space, bloodborne pathogens, and more.
Sample Courses	**Sample Courses**
Accident Investigation	Aerial Lifts in Industrial and Construction Environments
The ANSI/MSDS	Asbestos Awareness
Arc Flash	Confined Space Entry
Back Safety	DOT HAZMAT Series
Computer Workstation Safety	Emergency Planning
Driving Safety	Forklift Safety
Electrical Safety	Hearing Conservation and Safety
Ergonomics	OSHA Lead Standards
Eye Safety	OSHA Recordkeeping
Fall Protection	Personal Protective Equipment
First Aid	Scissor Lifts in Construction Environments
Hand & Power Tool Safety	Supported Scaffolding Safety
Dealing with Hazardous Spills	GHS Container Labeling
Ladder Safety	GHS Safety Data Sheets
Safety Audits	Hazardous Communication
Sexual Harassment	Lock-Out / Tag-Out
Slip, Trips & Falls	Bloodborne Pathogens
Welding Safety	Suspended Scaffolding Safety

Safety courses will be assigned according to job duties and the types of hazards they might potentially encounter.

In addition to our commitment to safety, JSM implements a Stretch and Flex Program to promote health and prevent muscle strain.



STRETCH & FLEX PROGRAM

Please Note: If your in the care of a physician for any condition, please check with your doctor before performing any of these stretching exercises.

JSM Airport Services

Stretching Instructions:
1) Always breathe when stretching - do not hold your breath
2) No pain when stretching - do not push stretches so hard you have pain
3) No bouncing - you could damage muscle and cause injury

NECK

Trapezius stretch

Slowly tilt head toward one shoulder. Hold 5 seconds. Repeat with other shoulder

Neck rotator stretch

Turn head slowly to look over shoulder. Hold 5 seconds, repeat turning head to other side

SHOULDERS/ ARMS

Posterior shoulder stretch

Pull arm across chest until stretch is felt, turning head to opposite direction. Hold 5 seconds, repeat with other arm

Chest/Pectoralis stretch

With arms straight and fingers interlaced, raise arms until stretch is felt—do not lean forward. Hold 5 seconds

WRISTS

Wrist extensor stretch

Keeping elbow straight, grasp hand and pull forward/down until stretch is felt. Hold 5 seconds, repeat with other hand

Wrist flexor stretch

Keeping elbow straight, grasp hand and slowly bend wrist back until stretch if felt. Hold 5 seconds, repeat with other hand

BACK

Side bend trunk stretch

Reach overhead with arm, leaning to side, until stretch if felt. Hold 5 seconds repeat with other side

Backward bends

Lean backwards in comfortable range, return to standing/ straight position. Repeat 5 times

Trunk rotator stretch

Standing with wall behind you, feet about 12" from wall with toes pointed forward, turn to place hands flat on wall. Hold 5 seconds, repeat turning to other side

LEGS

Hamstring stretch

Bend forward in attempt to touch floor, try to keep arch in low back—not rounded back as in photo. Hold 5 seconds, repeat with other leg

Calf stretch

Stand with one foot back with this leg straight, forward leg bent at knee. Keeping heel on floor, lean into wall until stretch is felt in calf. Hold 5 seconds, repeat with other leg

Maintenance Plan

The uptime KPI of successfully providing system availability will be met by controlling all the processes that influence this indicator. Preventing downtime is the primary focus for maintenance and this is accomplished by strict adherence to the preventive and predictive maintenance plans and schedules. PM plans are generated from CMMS for all equipment on a weekly basis. This report translates into work orders that are closely monitored by our supervisors. We will ensure that PMs are carried out effectively and on-time.

Meeting the throughput KPI also requires that when equipment does break down, fast and effective repairs are made. By having an experienced and balanced workforce, proper training, supervision, and tools we will drive our mean time to repair (MTTR) to less than 1 hour for conveyor components and 2 hours for belting.

JSM Quality Assurance is further defined by our maintenance program methodology. This philosophical approach can be best described as vigilance to the cause. This vigilance is borne of additional measures that are taken to ensure the quality of delivery. A few of these steps are:

- **Every PM** is reviewed by a supervisor for accuracy of performance.
- Our personnel are taught to use four (4) of our senses to assess proper functionality. They will:
  - Listen for noises/sounds that indicate failure
  - Smell for odors that indicate wear and tear
  - Touch for indications of excessive heat, vibration and/or fraying of material
  - Look at equipment for misalignment, leaks, or wear

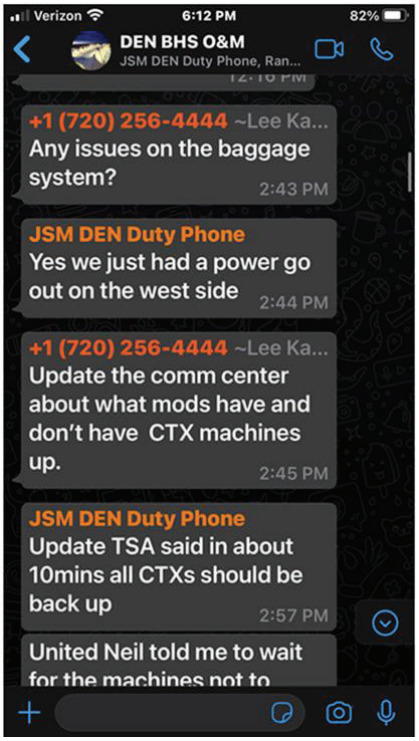
- Predictive Maintenance – Use of thermographic technologies to determine and baseline heat signatures of the equipment (motors, bearings, rollers). JSM will employ the use of FLIR guns to perform these functions. Currently, JSM has a level 2 FLIR certified technician to perform these periodic checks.
- Predictive Operations – JSM can provide next day flight simulations that will produce expected baggage volumes seen on both the inbound and outbound operations. These are especially useful in Florida as the seasonal influx of traffic drives operations.
- Corrective and Repair maintenance responsiveness – triage communications to a list of stakeholders – identify the event and give feedback when the plan has been executed.
- Routine Work Planning – CMMS generated PMs will be coordinated with the authority if volumes are expected to exceed norms and negatively impact morning start-up or nighttime shut down of the system.
- Spare parts and consumables – JSM will assess, report and predict usage of consumable materials and establish a baseline of use and determine causality of any excessive consumption.
- Strong Non-Conforming Parts – red tag and review for reparability and/or disposal of used equipment in an eco-friendly manner.
- Safety Programs – Corporate support for safety training. We can train to OSHA 30 certifications
- Contingency Planning – Plans will be built for all single-point failure identified equipment. Work arounds will be developed so that operations can continue without disruption

- Warranty Administration – JSM will guarantee all work performed to be free from defects in workmanship for a minimum of ninety (90) days from the date the work is accepted by the authority, and for up to thirty (30) days following the termination of the agreement.
- Innovative initiatives as it relates to Inbound & Outbound Baggage Handling Systems (BHS) Operations and Maintenance that have been implemented at other airport locations.

Innovative Initiatives
Technologies
JSM recommends utilizing many newer, but proven technologies when they can be a driver of operational efficiency and/or of mutual benefit to the stakeholders of a service operations.

WhatsApp

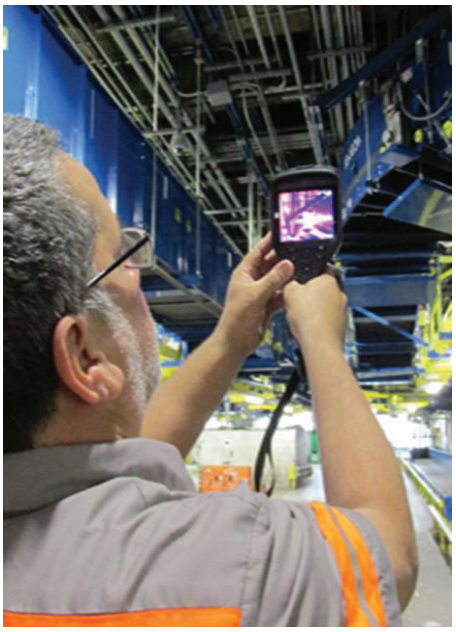
One such technology available to be used at MCO is WhatsApp. WhatsApp is a real-time group communication application that can be utilized from smartphone and computer. It allows for written communication and photos to be sent (like text) to specific, pre-defined groups of users.
In an operation and maintenance environment, this allows the JSM to provide key and specific stakeholders with immediate updates about the health and availability of the equipment under their responsibility. Because the application utilizes SMS technology, the messages can be broadcast to any point in the world with phone reception. Specific messages can be shared with relevant stakeholders which include direct customers such as Aerostar, airline employees (gate agents, station managers), airport employees (ground operations, facilities) and others (local TSA, CBP, 3rd party baggage handlers).



- Communicates real-time to all stakeholders or limited/pre-defined groups of stakeholders
- Ability to effectively record date/time stamps on service issues (initial downtime, time returned to service)
- Send pictures of service issues to communicate nature and severity of events.
- Creates a readily accessible log of service events
- Messages can be downloaded and archived

FLIR products are used to troubleshoot equipment by identifying an unusually high temperature associated with the operation of that equipment. This is a useful tool to:

- Identify when a motor is drawing too many amps and is subject to failure at anytime
- Identify when an MCP is not being properly ventilated and the ambient temperature inside the cabinet is beyond the recommended operations environment for the components use.



The RJS Inspector Barcode Verifier allows for easy detection of poorly printed barcodes which lead to diminished read rates for the SICK Scanners. Early detection and remediation will eliminate bags ending up at the “jackpot carousel”.

WHY JSM?

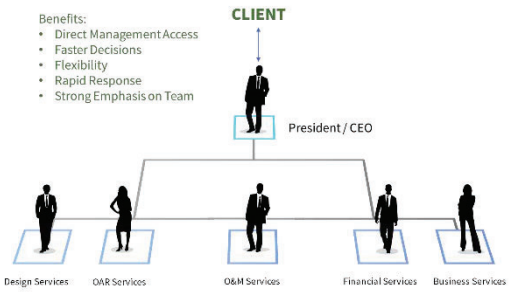
Processes

We Are Nimble – JSM & Associates can adapt quickly to our client's needs. JSM was awarded the operations and maintenance of the baggage handling systems in Terminal A & D at Houston Intercontinental Airport. In just twelve (12) days after NTP, JSM assumed control of the program.

- Got our staff badged and into interim uniforms
- Onboarded Twenty-Four (24) 24 FTEs and two (2) subcontractors with four (4) additional FTEs
- Performed wall to wall parts counts in five (5) locations
- Established emergency supply lines for spare parts

In-Depth Skill – JSM supports all OEMs. JSM is adept at supporting BAE, Buemer Group, G&S, G&T Conveyor, Pteris Global, Siemens Airport Logistics, VanDerLande Industries and Daifuku/ Webb.

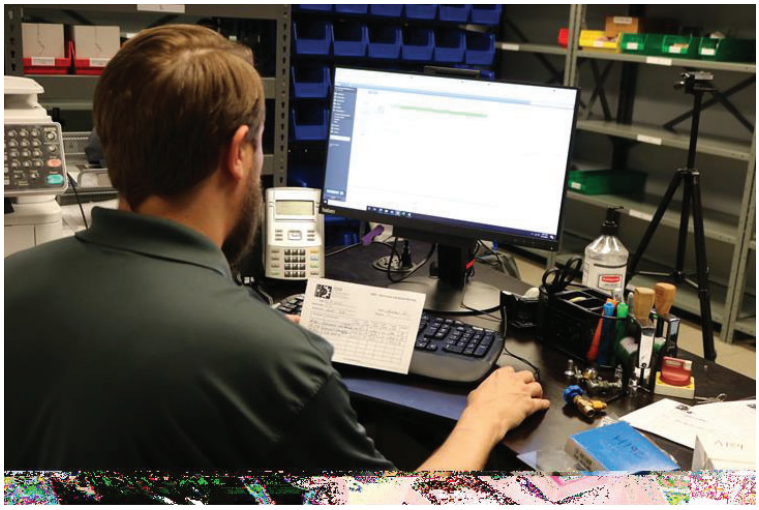
No Bureaucracy – JSM is easy to work with. We are a flat organization that takes a collaborative approach to working with the airports we serve. JSM empowers our site managers with the authority to make local decisions and get to resolutions in quick fashion. MCO will not have to suffer multiple layers of approval authority to hurdle.



Scalability – JSM has the ability to scale up or down to meet the client's needs. With our deep bench of professionals and our relationships with labor service providers, JSM can easily provide qualified personnel when we take-over a site as well as when we ramp up operations within a contract to provide coverage during peak holiday demand. At Orlando International Airport, our largest operational site, we see extremely heavy activity numerous times a year (Thanksgiving, Christmas/New Year, Spring Break, and other large events), we routinely provide additional operational assistance to handle the rush. Conversely, in the time of COVID, we have provided our clients with a reduction in staff count to meet the Authority's current operational needs.

Commitment to Safety – JSM is committed to working safely. JSM has a safety program that is structured to reduce injuries and lost workdays. JSM's Safety Program is supported by our QA/QC Program and our Training Program, each contributing to the creation of a safe work environment.

Superior Parts Management – JSM has part management down to a science. JSM will provide judicious management of our use of MCO spare parts ensuring inventory is handled in the same manner as if it were JSM inventory. We will provide usage reports and periodic auditing of on-site spares to ensure accurate and correct inventory levels.



- Utilizing Best Practices – JIT, Min/Max Planning, local vendor depots, ABC analysis
- Strategic Procurement Network - Deep relationships / heavy volume history
    - ABB (Baldor/Dodge), Interroll Portec, Honeywell Transnorm, SICK, SEW, Nord, Forbo
    - Broad distributor network: BDI, Kaman

A Power User for most Major CMMS (Maximo, Maintenance Connection Infor, Fiix) –JSM has approached this offering with COVID-19 impacts in mind. JSM has configured our custom approach to services with a crew size commensurate with the current level of travel at MCO. As stated above, JSM is proficient in scalability and can easily increase staff as passenger demand begins to return to 2019 levels. JSM is committed to working with GOAA to develop a format to incrementally increase staff to match passenger demand.

Customer Service

JSM endeavors to make a difference in someone's travel experience not only assisting wayward passengers we pass along the way but also by the excellence in which we perform our job of providing an efficient system. JSM understands our customers are not only GOAA's customers but also MCO personnel, the airlines, TSA, CBP, Ground Service Providers, Sky Caps and the various contracting companies performing services at the airport. It is through a high level of cooperation with these groups that true customer service can begin. Most importantly we must take care of the passengers. It is why we are all here. JSM takes great pride in being part of an Orlando Team that was awarded the highest customer satisfaction for US airports by J.D. Power and Associates.

JSM has set of shared attitudes, values, goals, and practice that characterizes our organization. Our personality, matrix of features, and shared values make us uniquely different from any other company in the marketplace.
Below is JSM's Mission Statement and bullet point list of our culture and values.

Mission Statement: JSM is committed to using our experience, innovation, and integrity to provide the highest quality, value-added BHS maintenance services to the aviation community.

Open Communication – Between Employees, Between Employees and Management, Between Company and Clients Clear, Transparent, Productive, Honest.

Respect –JSM's people are our most valued asset where unity and family values are the key to employee/company success. We are committed to establishing an environment of **respect** for each employee and client.

Efficient - We nurture creative thinking that adds value, enhances productivity, improves operations, and utilizes our resources effectively. In turn helping our clients provide top notch customer service to their traveling passengers.

Customer Focused (Airports) - Our experience enables us to quickly understand the challenges of our customers, helping Airports solve problems, and develop cost saving alternatives.

Integrity - We are transparent, honest, and responsible for following through on our commitments.

We Are Nimble – JSM can adapt quickly to our client's needs.

No Bureaucracy – JSM is easy to work with. We are a flat organization that takes a collaborative approach to working with the airports we serve. JSM empowers our site managers with the authority to make local decisions and get to resolutions in quick fashion.

Commitment to Safety – JSM is committed to working safely. JSM has a safety program that is structured to reduce injuries and lost workdays. JSM's Safety Program is supported by our QA/QC Program and our Training Program, each contributing to the creation of a safe work environment.

SERVICE – We are committed to assisting the airport staff, the multiple vendors and other service personnel succeed in our shared goal of a positive customer experience.

Employee Empowerment and Diversity – comes from our structure and recognition of brilliant work.

Promote Effective Collaboration- weekly meetings, outside work activities. Employees who have fun together experience more cohesion and more willingness to support one another.

Technologically Adaptive – Promoting innovation by marrying available tools with best practice processes.

Excellence - Experienced and skilled technicians knowledgeable in their craft. Able to provide expert analysis that lead to permanent solutions to recurring issues.

MWBE/LDB Participation Plan

For the past several years, JSM has enjoyed a productive relationship with our MWBE and LDB partners at MCO. To allow added flexibility and ensure optimum coverage, we will be adding a new partner – Associated Cost Engineers Inc. ACE is a State of Florida Licensed Certified General Contractor and Construction Manager that self performs different trades. ACE manages commercial construction projects and manages residential projects for municipalities in the State of Florida. ACE has a significant presence in Orlando and will greatly enhance the stability and productivity of the operation. They will provide the MWBE portion of the Contract. For the LDB portion, our long-standing partner JRS Industrial will provide the required staff to fulfill that obligation Utilizing this strong combination of partners will enable JSM to meet/exceed the contract goals of 30% MWBE and 3% LDB.

TAB 6 Proof of Insurance

PROOF OF INSURANCE

Attached on the following page is the JSM Acord Form, which stipulates that we meet or exceed the insurance requirements specified in the RFP.

JSM&ASS-01 SE72DWILLIAMS

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 1/9/2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER License # L077730
AssuredPartners, Lake Mary
300 Colonial Center Parkway, Suite 270
Lake Mary, FL 32746

CONTACT NAME: Deidre Williams
PHONE (A/C, No, Ext):
FAX (A/C, No):
E-MAIL ADDRESS: deedee.williams@assuredpartners.com

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER A : The Continental Insurance Company	35289
INSURER B :	
INSURER C :	
INSURER D :	
INSURER E :	
INSURER F :	

INSURED
JSM Airport Services, LLC
470 County Road 448
Tavares, FL 32778

COVERAGES **CERTIFICATE NUMBER:** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	X COMMERCIAL GENERAL LIABILITY			7015313307	7/31/2022	7/31/2023	EACH OCCURRENCE	$ 1,000,000
	CLAIMS-MADE X OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence)	$ 300,000
							MED EXP (Any one person)	$ 15,000
							PERSONAL & ADV INJURY	$ 1,000,000
	GEN L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	$ 2,000,000
	POLICY PRO-JECT X LOC						PRODUCTS - COMP/OP AGG	$ 2,000,000
	OTHER:							$
A	AUTOMOBILE LIABILITY			7015313310	7/31/2022	7/31/2023	COMBINED SINGLE LIMIT (Ea accident)	$ 1,000,000
	X ANY AUTO						BODILY INJURY (Per person)	$
	OWNED AUTOS ONLY / SCHEDULED AUTOS						BODILY INJURY (Per accident)	$
	HIRED AUTOS ONLY / NON-OWNED AUTOS ONLY						PROPERTY DAMAGE (Per accident)	$
								$
A	X UMBRELLA LIAB X OCCUR			701531338	7/31/2022	7/31/2023	EACH OCCURRENCE	$ 10,000,000
	EXCESS LIAB CLAIMS-MADE						AGGREGATE	$ 10,000,000
	DED X RETENTION $ 10,000							$
A	WORKERS COMPENSATION AND EMPLOYERS LIABILITY	N / A		7015406781	7/31/2022	7/31/2023	X PER STATUTE OTH-ER	
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? Y / N (Mandatory in NH)						E.L. EACH ACCIDENT	$ 1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - EA EMPLOYEE	$ 1,000,000
							E.L. DISEASE - POLICY LIMIT	$ 1,000,000
A	Equipment Floater			7015313307	7/31/2022	7/31/2023	Bailees Coverage	100,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
Greater Orlando Aviation Authority and City of Orlando, It's Members, Directors, Officers, Employees and agents is included as additional insured where required by written contract. GL & AL are primary and Non-contributory where required by written contract. 30 Days notice of cancellation, except 10 Days for Non-Payment. Waiver of subrogation in favor of Greater Orlando Aviation Authority for GL, AL, WC, where required by written contract.

CERTIFICATE HOLDER

Greater Orlando Aviation Authority
Engineering & Construction
One Jeff Fuqua Blvd
Orlando, FL 32827

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE
Chad J. Jones

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AGENCY CUSTOMER ID: JSM&ASS-01 SE72DWILLIAMS

LOC #: 1

ADDITIONAL REMARKS SCHEDULE

AGENCY	License # L077730	NAMED INSURED
AssuredPartners, Lake Mary		JSM Airport Services, LLC 470 County Road 448 Tavares, FL 32778
POLICY NUMBER		
SEE PAGE 1		
CARRIER	NAIC CODE	EFFECTIVE DATE: SEE PAGE 1
SEE PAGE 1	SEE P 1	

ADDITIONAL REMARKS

THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,

FORM NUMBER: ACORD 25 FORM TITLE: Certificate of Liability Insurance

Contractors Pollution Liability
POLLUTION LIABILITY:
Coverage: Environmental Liability
Policy #: ENP 0006237-02
Carrier: Beazley Insurance Company NAIC #37540
Effective: 07/31/2022- 07/31/2023
Coverage form: Contractors Pollution Liability - Occurrence
Transportation Pollution Liability - Claims made and reported
Named Insured Location Pollution Liability - Occurrence
Non-Owned Disposal Site Pollution Liability - Claims Made and reported
Retro Date: 07/21/2021
Coverage Limits: $1,000,000 Contractors Pollution Liability Each Occurrence
$1,000,000 Contractors Pollution Liability Aggregate
Deductible: $10,000 Per Claim
Defense limit of $1,000,000 is outside the the policy Limit.

CYBER SECURITY COVERAGE:
CYBER SECURITY COVERAGE:
Coverage Limit: $1,000,000
Carrier: Coalition Insurance Solutions, Inc.
Effective date: 09/01/2022 to 09/01/2023
Policy # C-4LPX-225721-CYBER-2022
Continuity Date: 09/01/2021
Retention: $2,500
Defense costs included in Limit of Liability / Industry norm

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The ACORD name and logo are registered marks of ACORD

WAIVER OF OUR RIGHT TO RECOVER FROM OTHERS ENDORSEMENT

We have the right to recover our payments from anyone liable for an injury covered by this policy. We will not enforce our right against the person or organization named in the Schedule. This agreement applies only to the extent that you perform work under a written contract that requires you to obtain this agreement from us.

This agreement shall not operate directly or indirectly to benefit anyone not named in the Schedule.

Schedule

Any Person or Organization on whose behalf you are required to obtain this waiver of our right to recover from under a written contract or agreement.

The premium charge for the endorsement is reflected in the Schedule of Operations.

All other terms and conditions of the policy remain unchanged.

This endorsement, which forms a part of and is for attachment to the policy issued by the designated Insurers, takes effect on the Policy Effective Date of said policy at the hour stated in said policy, unless another effective date (the Endorsement Effective Date) is shown below, and expires concurrently with said policy unless another expiration date is shown below.

Copyright 1983 National Council on Compensation Insurance.

TAB 7 Prior or Pending Convictions, Indictments, Investigations, Regulatory Investigations, Conflicts of Interest and Claims

PRIOR OR PENDING CONVICTIONS, INDICTMENTS, INVESTIGATIONS, REGULATORY INVESTIGATIONS, CONFLICTS OF INTEREST AND CLAIMS

A. JSM has no prior or pending convictions, indictments, investigations, regulatory investigations (civil or criminal) that relate to conducting Baggage Handling System Operation, Maintenance and Repair Services by either the company or any employee within the past five (5) years.

B. JSM has no conflicts of interest with the Aviation Authority.

C. JSM has no lawsuits, arbitrations or claims filed or raised against the company over the past five (5) years.

TAB 8 Financial Background Information

FINANCIAL BACKGROUND INFORMATION

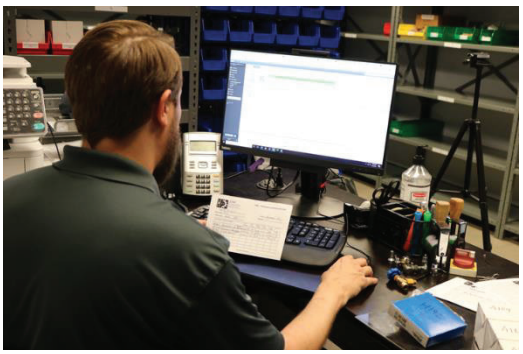
In the sealed envelope behind this page on the original proposal copy, is the sealed envelope marked “Confidential Financial Records Submitted under Seal and Exempt from Florida Public Records Disclosure.” The envelope is marked 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance and Repair Services – JSM Airport Services.

TAB 9 Additional Information

ADDITIONAL INFORMATION

Superior Spare Parts Management

JSM has spare part management down to a science. We will provide usage reports and periodic auditing of on-site spares to ensure accurate and correct inventory levels.



- Utilizing Best Practices – JIT, Min/Max Planning, local vendor depots, ABC analysis
- Strategic Procurement Network - Deep relationships / heavy volume history
    - ABB (Baldor/Dodge), Interroll, Portec, SICK, SEW, Nord, Forbo
    - Broad distributor network: BDI, Kaman

JSM Acknowledges Our Outstanding Employees, Subcontractors and Vendor Partners

Subcontractor and Vendor relationships are a vital part of JSM's success. We pride ourselves on building quality relationships with our vendors and subcontractors. We appreciate the companies and people who work with us to help us get the work completed efficiently and safely.

Our vendors and subcontractors have come to understand that JSM excels in working with our partners through the proposal phase and into service implementation to the benefit of all.

Sustainability

JSM has been an advocate for initiating and implementing sustainable operations and maintenance procedures for our airport clients; it has become one of our core principles. A clean work environment helps keep our planet and JSM Team healthier. Below are some examples utilized.

Technology

Technology is crucial for innovation. JSM has a number of low-cost, value-added technologies that allow for better predictive maintenance capabilities as well as platforms that allow for better communication with stakeholders while improving efficiencies and the bottom line.

Applied Technologies include:

- Web-based (CMMS) Computerized Maintenance Management Systems
- Thermographic Imaging as an aspect of Predictive Maintenance
- Real-time Communications via Radio and WhatsApp

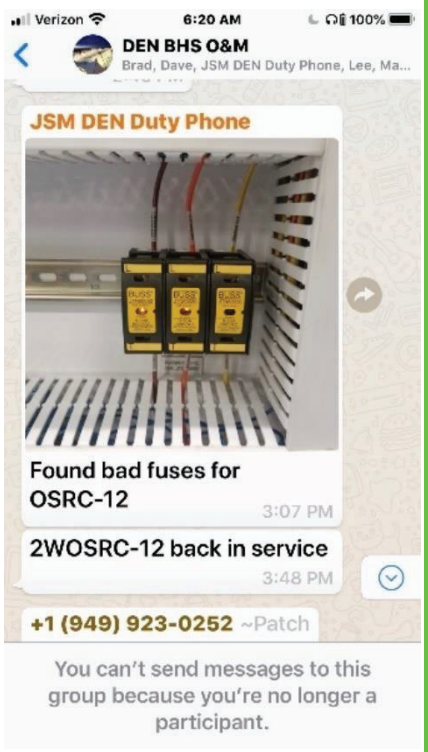
MP2 MAINTENANCE CONNECTION IBM maximo

PAGENET PAGING NETWORK, INC. WhatsApp everbridge

JSM recommends utilizing many newer, but proven technologies when they can be a driver of operational efficiency and/or of mutual benefit to the stakeholders of a service operations.

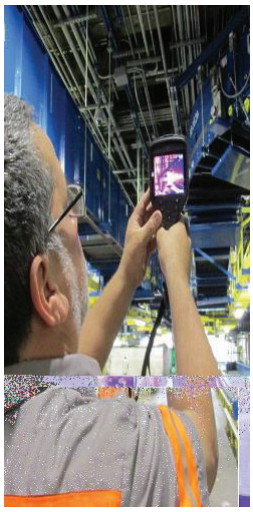
One such technology available to MCO is WhatsApp. WhatsApp is a real-time group communication application that can be utilized from smartphone and computer. It allows for written communication and photos to be sent (like text) to specific, pre-defined groups of users.

WhatsApp



In an operation and maintenance environment, this allows the JSM team to provide key and specific stakeholders with immediate updates about the health and availability of the equipment under their responsibility. Because the application utilizes SMS technology, the messages can be broadcast to any point in the world with phone reception. Specific messages can be shared with relevant stakeholders which include direct customers, airline employees (gate agents, station managers), airport employees (ground operations, facilities) and others (local TSA, CBP, 3rd party baggage handlers). Some of the key features are:

- Communicates real-time to all stakeholders or limited/pre-defined groups of stakeholders
- Ability to effectively record date/time stamps on service issues (initial downtime, time returned to service)
- Send pictures of service issues to communicate nature and severity of events.
- Creates a readily accessible log of service events
- Messages can be downloaded and archived



FLIR products are used to troubleshoot equipment by identifying an unusually high temperature associated with the operation of that equipment. This is a useful tool to:

- Identify when a motor is drawing too many amps and is subject to failure at anytime
- Identify when an MCP is not being properly ventilated and the ambient temperature inside the cabinet is beyond the recommended operations environment for the components use.

Hiring and Retaining Quality Personnel

As part of its strategy to recruit permanent staff for its resident maintenance programs, JSM utilizes a national network of specialty recruitment firms including:

What sets our service levels apart? Our employees!

Employees – we hire, train, and retain top talent

Why? – to provide consistent and sustained level of high-quality service

✓ Provide robust benefits – low deductible health insurance, rich 401k match

✓ Provide site-specific technical training as well as soft skill/leadership training

✓ Provide the right tools for the job; keeping the site properly equipped

✓ "Put our money where our mouth is" regarding employee safety as a key element in our culture

✓ Provide for further career advancement into leadership; both local and other JSM sites

✓ Provide corporate support and routine visits from HR, Safety, Training, Quality, Corporate leadership

✓ Provide employees with multiple venues and opportunities to voice their opinion and ideas

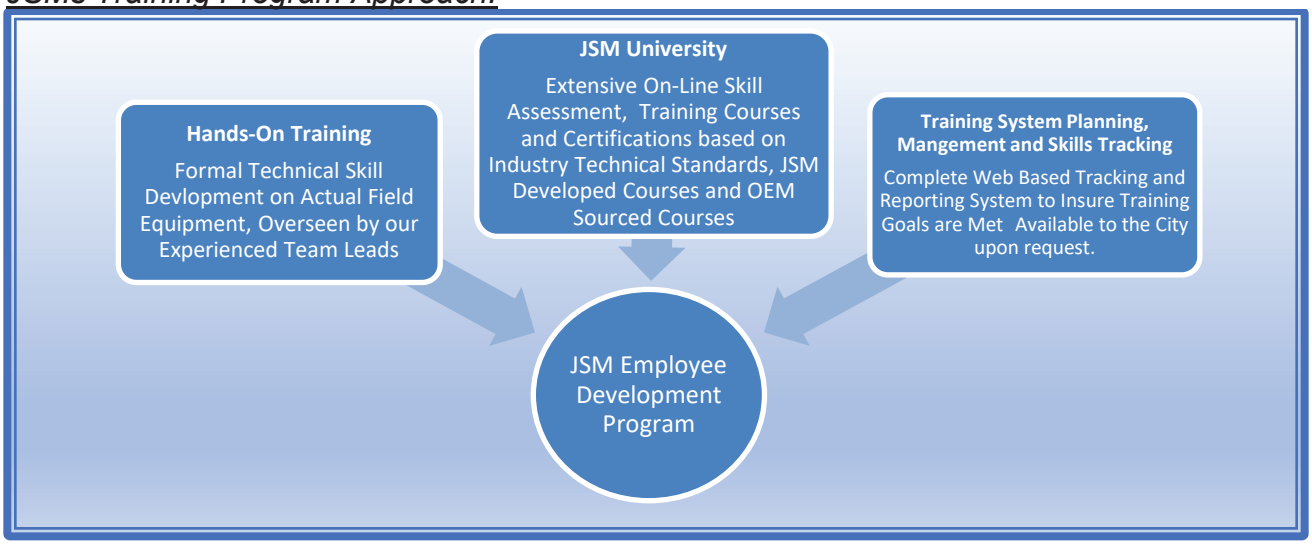
How do we do it?

JSM is able to retain top talent through a robust benefits package that supports the physical and financial health of the employee. Additionally, we look to grow our employees through career enhancement programs that include public recognition of exceptional effort as well as tuition reimbursement for skills and knowledge advancement.

JSM's Approach to Employee Training & Development

JSM's management is committed to the goal of providing the highest quality training and development opportunities for all employees. To provide the best level of training, JSMs training program utilizes a combination of online classroom training with hands-on training that is optimized for the sites' specific equipment and matched to the requirements to each type of personnel. It is our core belief that a well-trained employee will respond confidently, efficiently and in a safe manner realizing all the quality objectives of our customers.

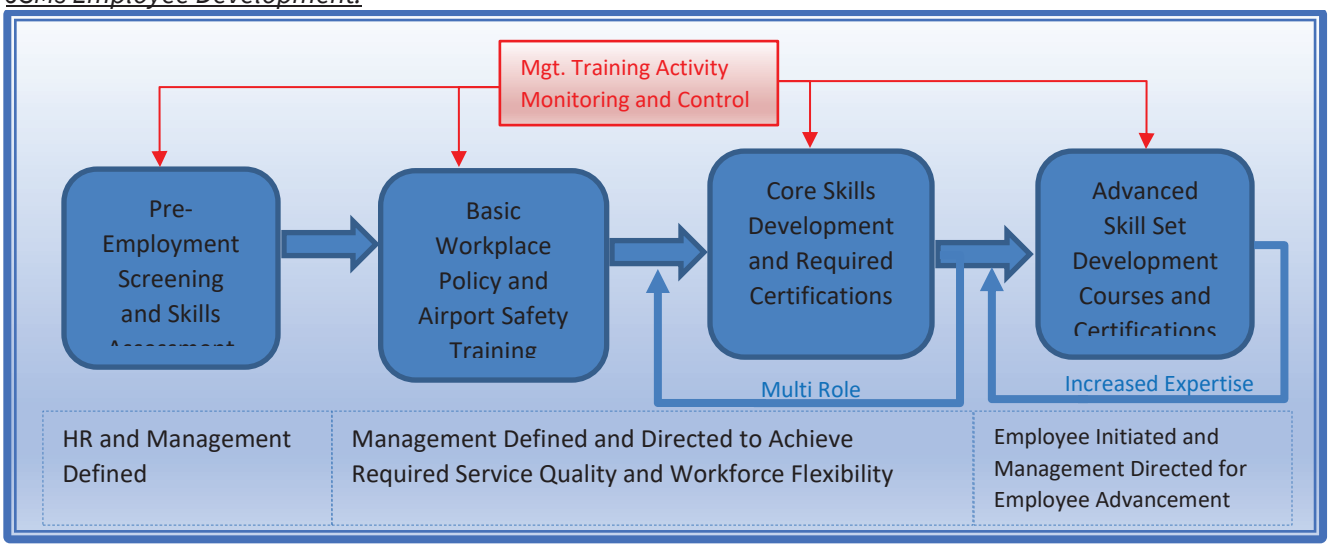
JSMs Training Program Approach:



Hands-On Training - JSMs highly qualified managers and technical lead personnel, having vast experience with airport equipment, are the foundation of our hands-on training. Equipment specific hands-on training modules are established and monitored by a JSM maintenance manager. Managers will certify an employee as having completed a module after a defined set of training tasks are met. These training modules normally include a combination of instructor lead training at the actual equipment or equipment mock-ups and the completion of certain maintenance tasks with an experienced maintenance team lead. Employee progress for hands-on training is defined, tracked, and reported through our web-based system.

JSM University (JSMU) is our online training system developed using the **Vector / Convergence** web-based platform and technology. Using this media JSMU provides top-notch skills assessment, training program courses, certifications and employee development tracking.

JSMs Employee Development:

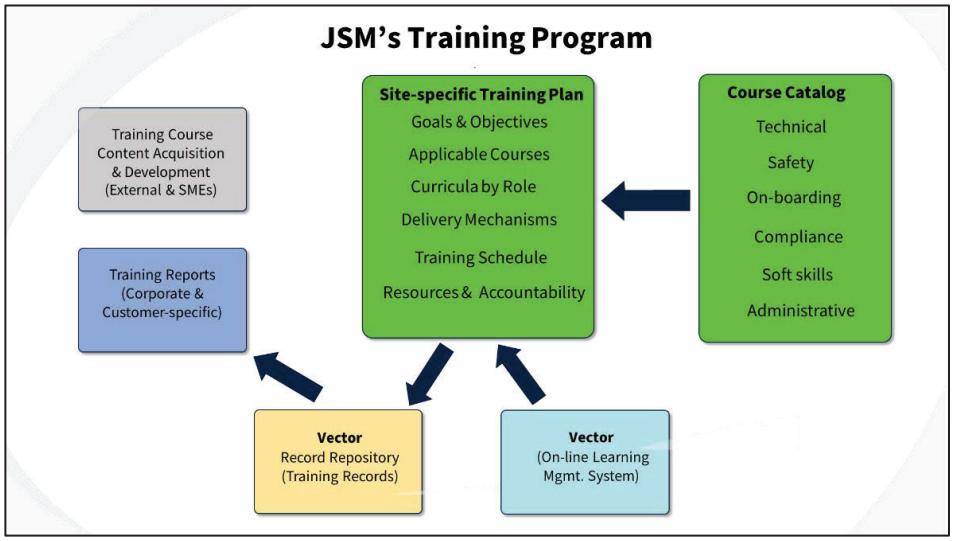


Roles and Responsibilities:

- Training System Manager – A dedicated manager operating as part of our corporate Human Resources group will administrate the training programs. This includes managing and updating the course materials, as well as supporting the motoring, reporting and planning functions for the training program. This is the Web based JSMU system and other training materials.
- Maintenance Managers – Managers from each maintenance discipline will corroborate in the development and definition of required training materials, the training regimes for the various employee types.
- Managers will provide the ongoing review and enforcement of training within their teams and assist employees in progressing toward advanced skills and roles.
- Lead/Senior Technicians – Our lead technicians will facilitate the hands-on training by transferring their knowledge and techniques to an employee. Leads will also observe and sign-off on the proper completion specific hands-on maintenance training tasks

Effective assessment is the starting point for improving competency levels and for enhancing the performance of current employees, new hires and contractors. New hires undergo a comprehensive evaluation process that includes background checks and verification of previous education, training and certifications and licenses. New hires are then evaluated by interview process and by formal pre-employment testing that is targeted for the technical skill requirements of the specific employment position being applied for. Requirements for new employees vary; technicians will generally receive a minimum of 40 hours training their first year and a minimum of 20 hours each year thereafter.

As a priority, employees will be trained, and attain certifications as required, for safety as it relates airports and equipment. Workplace policies, ethics and procedures will also be part of the initial training. Then core skill training will be required for each employee as required by the defined training plan.



It is JSM's policy to promote talent from within and our ongoing training program provides employees with clearly defined curriculum for each job classification that will serve as a development pathway throughout their career. The site manager will assist the employee by creating and maintaining individual career development files. Employee are provided the resources to succeed in the form of Web based and hands-on training courses. Our goal is to continuously strengthen our employee's skills and competencies to ensure customer satisfaction and quality levels of service.

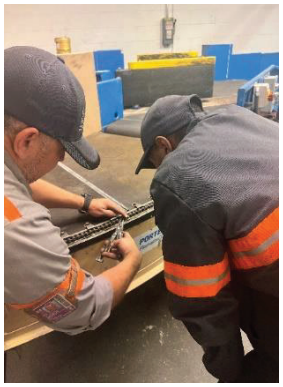
All JSM employees will then be certified on a yearly basis in various equipment and systems as defined by management, site requirement or regulatory requirements.

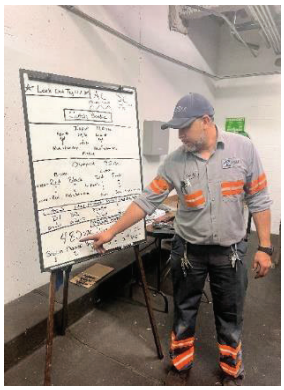
Continuous Improvement: As improved methods arise, training materials will be updated by the training system manager and rolled out in the form of a training bulletin to the managers. Training bulletins are then added to the requirements for all affected employees and tracked.

Outline of Training Requirements

Training Plan Overview:

- Workplace Rules and Ethics
- Health, Safety and Environment
- Basic BHS Operation and Orientation
- Mechanical Maintenance
- Electrical Maintenance
- Professional Development





TAB 10 Attachments

ATTACHMENTS & FORMS

On the following pages, please find Attachments A through J, with supporting documentation as outlined in the RFP. Attachment K is not applicable and is not included.

Attachment A - Proposer's Certification Form

I have carefully examined the Solicitation and any other documents accompanying or made a part of this Solicitations.

I hereby propose to furnish the goods or services specified in this Solicitation at the prices or rates quoted in my submittal. I agree that my submittal will remain firm for a period of up to one-hundred-twenty (120) days in order to allow the Aviation Authority adequate time to evaluate the submittals.

I certify that all information contained in this Solicitation is truthful to the best of my knowledge and belief. I further certify that I am duly authorized to submit this Solicitation on behalf of the Proposer as its act and deed and that the Proposer is ready, willing and able to perform if awarded the Contract.

I certify, under oath, that this Solicitation is made without prior understanding, agreement, connection, discussion, or collusion with any other person, firm or corporation submitting a Solicitation for the same product or service. I further certify that no officer, employee or agent of the Aviation Authority or any other Propoder has a financial interest in this Solicitation. I further certify that the undersigned executed this Proposer's Certification with full knowledge and understanding of the matters therein contained and was duly authorized to do so.

Company:	***Sworn to and subscribed before me by means of:***
JSM Airport Services, LLC	☒ *physical presence or* ☐ *online notarization*
Bidder's Signature:	*this day of* Jan 12 2023
Print Name and Title:	*by* John J. Majewski *who is*
John Majewski, CEO	☒ Personally known; or ☐ Produced Identification. Type of identification produced:
Address:	*[Check applicable box to satisfy identification requirement of FLA. Stat. §117.05)*
470 County Road 448 2nd Floor Tavares, FL 32778	STATE OF FLORIDA) Seal JOLENE VIANO Commission # HH 136786 Expire June 2, 2025 Bonded Thru Budget Notary Services
Dated: 1/12/23	COUNTY OF Orange)
Duns Number: 118120234	
85-3605931	June 2 2025
Federal Tax Id Number:	**Notary Public My Commission Expires:**
johnm@jsmairports.com	Jolene Viano
Email:	**Printed, typed or stamped commissioned name of Notary Public)**

The Aviation Authority only requires Company Federal Tax Id numbers. The Aviation Authority is not requesting individual social security numbers.

Attachment B-Proposal Price Form(s)

PROPOSAL PRICE FORM GREATER ORLANDO AVIATION AUTHORITY

PURCHASING PROPOSAL 23-282-RFP, BAGGAGE HANDLING SYSTEM (BHS) OPERATION, MAINTENANCE AND REPAIR SERVICES,

Proposer's Proposal prices shall remain firm for the duration of the initial term of the Contract. Any anticipated increases in Proposer's costs during the initial term of the Contract must be reflected in its prices set forth in its Proposal. The Aviation Authority shall not be obligated to renegotiate or increase any price for any work during the initial term of the Contract based on a Proposer's mistake or miscalculation of prices, underestimation of costs, or for any other reason.

The Proposer's Unit Prices shall include the Contractor's portion of social security taxes, unemployment taxes and all other compulsory payroll taxes, worker's compensation insurance costs, costs of any health insurance or other fringe benefit provided to employees, uniform costs, costs of performance bond and U.S. Customs and Border Protection bond, hologram badge and insurance coverage, travel costs, training costs, other overhead costs, profit margin and any other costs or fees the Proposer would expect to receive or recover from the Aviation Authority in performing the services.

The Proposer agrees to provide all labor, supervision, management oversight, training, materials, tools, equipment, submissions, reports, consumables, uniforms and all other items and services necessary, proper for, or incidental to performing twenty-four (24) hours per day seven (7) days per week, on-site maintenance, repair and operation, Corrective Maintenance (CM), Preventative Maintenance (PM) and Predictive Maintenance (PdM), to utilize, generate and maintain data into the specified site of the Aviation Authority's Enterprise Asset Management System EAMS Maximo, the management of spare parts inventory for the Baggage Handling System (BHS) Operation, Maintenance and Repair Services described in the Contract Documents.

23-282-RFP, BAGGAGE HANDLING SYSTEM (BHS) OPERATION, MAINTENANCE AND REPAIR SERVICES

TOTAL FIVE (5) YEAR PROPOSAL PRICE:

Ninety Million Six Hundred Seventy Two Thousand Six Hundred Eighty Three Dollars $ 90,672,683

(Print Dollar Amount)

Note: The figure shown above must match the figure shown on the Proposal Form Price Sheet (Excel Worksheet) has the "Total Five (5) Year Proposal Price."

Authorized Signature: _____

Name and Title (Typed or Printed): John Majewski - CEO

Date: 1/12/23

(REVISED PER ADDENDUM NO. 2)

23-282 - RFP PRICING SHEETS FOR BHS OPERATION, MAINTENANCE, AND REPAIR SERVICES

Year 1		
Management Fee*	$	4,107,709.00
Reimbursable Payroll Expense Budget**	$	11,920,700.00
Reimbursable Operating Expense Budget	$	1,050,000.00
Sub-Total for Year 1	$	17,078,409.00
Year 2		
Management Fee*	$	4,230,940.00
Reimbursable Payroll Expense Budget**	$	12,278,400.00
Reimbursable Operating Expense Budget	$	1,081,500.00
Sub-Total for Year 2	$	17,590,840.00
Year 3		
Management Fee*	$	4,357,868.00
Reimbursable Payroll Expense Budget**	$	12,646,800.00
Reimbursable Operating Expense Budget	$	1,114,000.00
Sub-Total for Year 3	$	18,118,668.00
Year 4		
Management Fee*	$	4,488,604.00
Reimbursable Payroll Expense Budget**	$	13,026,300.00
Reimbursable Operating Expense Budget	$	1,147,500.00
Sub-Total for Year 4	$	18,662,404.00
Year 5		
Management Fee*	$	4,623,262.00
Reimbursable Payroll Expense Budget**	$	13,417,100.00
Reimbursable Operating Expense Budget	$	1,182,000.00
Sub-Total for Year 5	$	19,222,362.00
TOTAL FIVE (5) YEARS COST	$	90,672,683.00

*Management Fee shall include all costs as listed Section 3.2.

**Reimbursable Payroll Expense and Operating Expense Budgets shall include all costs as outlined in Sections 3.3 and 3.4. Contractor's aggregate annual invoices shall not exceed the total as stated above for Years 1 through 5. It is estimated that 216 FTE reimbursable positions will be needed for the performance of this Contract. The Aviation Authority believes that this estimate fairly describes the scope of work under ordinary circumstances; however, the number of reimbursable positions FTEs may range between 190 and 246 as actual conditions may cause the number of positions to be adjusted accordingly. The Aviation Authority shall only reimburse for the reimbursable positions requested and approved by the Aviation Authority and satisfactorily provided by the Contractor.

Attachment C-Addendum Receipt Verification

Proposers must acknowledge each addenda on this form and include with your Proposal submittal. Failure to acknowledge and upload EACH addenda may result in a non-responsive Proposal. The undersigned acknowledges receipt of the following addenda to the Documents (Give number and date of each):

Addendum No.	1	Dated	12/8/22
Addendum No.	2	Dated	12/14/22
Addendum No.	3	Dated	12/29/22
Addendum No.		Dated	
Addendum No.		Dated	
Addendum No.		Dated	
Addendum No.		Dated	
Addendum No.		Dated	

JSM Airport Services LLC
Company

Signature

John Majewski
Print Name

CEO
Title

Attachment O-Proposer's Questionnaire O

The following questionnaire is to be completed by the Proposer and provided with its Proposal submittal. If a question is not applicable, so indicate by writing "N/A".

1. CONTACT INFORMATION

Name of Company	JSM Airport Services LLC
Contact Individual	John Maiewski
Contact Address	470 County Road 448 2nd Floor
City, State, Zip	Tavares FL 32778
Telephone Number	352-383-2600
Email Address	johnm@jsmairports.com

2. AUTHORIZED SIGNATORIES

The Proposer represents that the following persons are authorized to sign Proposals, and/or sign Contracts and related documents to which the Proposer will be duly bound. The Aviation Authority will verify all named signatories on Sunbiz.org. If the authorized person is not registered on www.Sunbiz.org, the Proposer should provide with their Proposal submittal proof of authorization.

Name	Title	Indicate Principal or Authorized Authority

3. Questions Related to

4. List a minimum of three (3) and no more than five (5) customers for the services specified in the solicitation in the spaces provided. References shall be for work **substantially similar in Scope and Magnitude** satisfactorily completed and shall be able to validate the Proposer's capabilities and experience. **Note:** A contact person shall be someone who has personal knowledge of the Proposer's performance for the specific requirement listed. Contact person must have been informed that they are being used as a reference and that the Aviation Authority may be contacting them. Do not list persons who will be unable to answer specific questions regarding the requirements.

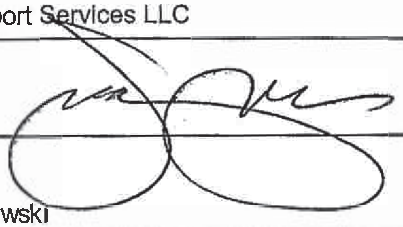
REFERENCE FORM

Ref #1. Customer/Client: f	Denver International Airport
Date of Services:	2017-Present
Description of Services:	Baggage Handling System Operation, Maintenance and Repair Services
Dollar or Budget Value of Contract:	$6.7 million annual
Street Address:	8500 Pena Blvd
City, State, ZIP Code:	Denver CO 80249
Telephone#	303.342.2941
Contact Person:	Lee Katchen
Email:	lee.katchen@flydenver.com
Ref# 2. Customer/Client: f	Houston Airport System
Date of Services:	2020-Present
Description of Services:	Baggage Handling System Operation, Maintenance and Repair Services
Dollar or Budget Value of Contract:	$3 million annual
Street Address:	2800 N. Terminal Rd
City, State, ZIP Code:	Houston TX 32
Telephone#	281.230.3092
Contact Person:	Angel Santos
Email:	angel.santos2@houstontx.gov
Ref #3. fCustomer/Client: f	Metropolitan Nashville Airport Authority o
Date of Services:	2022-Present
Description of Services: o	Inbound & Outbound Baggage Handling Systems & Passenger
	Boarding Bridges Operations & Maintenance o
Dollar or Budget Value of Contract:	$4.7 million annual
Street Address: o	140 BNA Park Drive Suite 520
City, State, ZIP Code:	Nashville TN 37214 o
Telephone#	615.275.1611 o
Contact Person:	Daniel Brown
Email:	daniel.brown@flynashville.com o

Ref #4. Customer/Client:	Kenton County Airport Board
Date of Services:	2021-present
Description of Services:	Baggage Handling System Operations & Maintenance Services
Dollar or Budget Value of Contract:	$2.8 million annual
Street Address:	PO Box 752000
City, State, ZIP Code:	Cincinnati, OH 45275
Telephone#	859-767-1438
Contact Person:	Kevin Watts
Email:	kwatts@cvgairport.com

Ref# 5. Customer/Client:	
Date of Services:	
Description of Services:	
Dollar or Budget Value of Contract:	
Street Address:	
City, State, ZIP Code:	
Telephone#	
Contact Person:	
Email:	

JSM Airport Services LLC
Company



Signature

John Majewski
Print Name

CEO
Title

Attachment E - Conflict of Interest Disclosure Form

The award of this Contract is subject to the provisions of Chapter 112, Florida Statutes. All Proposers must disclose within their Proposal the name of any officer, director, employee or agent (or their spouse or child) who is also an employee or officer of the Aviation Authority.

By submission of this Proposal, the undersigned certifies, under penalty of perjury, that to the best of their knowledge and belief, have met the Florida Statute.

Comments:

Acknowledged by:
John Majewski

Firm Name:
JSM Airport Services LLC

Signature of Authorized Representative:

Name and Title (Print or Type):
John Majewski- CEO

Date:
1/12/23

Attachment F - Certification Regarding Prohibition Against Contracting with Scrutinized Companies

I hereby certify that neither the undersigned entity, nor any of its wholly owned subsidiaries, majority-owned subsidiaries, parent companies, or affiliates of such entities or business associations, that exists for the purpose of making profit have been placed on the Scrutinized Companies that Boycott Israel List created pursuant to s. 215.4725 of the Florida Statutes, or are engaged in a boycott of Israel.

In addition, if this solicitation is for a Contract for goods or services of one million dollars or more, I hereby certify that neither the undersigned entity, nor any of its wholly owned subsidiaries, majority-owned subsidiaries, parent companies, or affiliates of such entities or business associations, that exists for the purpose of making profit are on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, created pursuant to s. 215.473 of the Florida Statutes, or are engaged in business operations in Cuba or Syria as defined in said statute.

I understand and agree that the Aviation Authority may immediately terminate any Contract resulting from this solicitation upon written notice if the undersigned entity (or any of those related entities of Proposer as defined above by Florida law) are found to have submitted a false certification or any of the following occur with respect to the company or a related entity: (i) it has been placed on the Scrutinized Companies that Boycott Israel List, or is engaged in a boycott of Israel, or (ii) for any Contract for goods or services of one million dollars or more, it has been placed on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or it is found to have been engaged in business operations in Cuba or Syria.

Name of Proposer: JSM Airport Services LLC

By: _____
(Authorized Signature)

Title: CEO

Date: 1/12/23

Attachment G – MWBE and LDB FORMS

LETTER OF INTENT/AFFIRMATION

Local Developing Business (LDB) / Veteran Business Enterprise (VBE)

(This page shall be submitted for each LDB/VBE Firm)

Bidder: Name JSM Airport Services LLC

Address 470 County Road 448 2nd Floor

City Tavares State FL Zip 32778

LDB/VBE Firm: Name JRS Industrial

Address 12127 Rotuma Street

City Orlando State FL Zip 32837

LDB/VBE Contact: Name: Rameses Soto Phone (407) 242-1253

Email: JRSindustrial@hotmail.com

LDB/VBE Certification Agency: GOAA Expiration Date 10/13/23

Scope of Work	Quantity	Rates	Total
Inventory/EAMS Clerks	21360	$27.86	$595,155

Year 1: $ 595,155 Year 4 648,642

Year 2: $ 611,362 Year 5 668,101

Year 3: $ 631,303

Total Term Value: $ 3,154,563 Percent of Total Bid: 3.48 %

AFFIRMATION:

The above-named LDB/VBE Firm affirms that it will perform the portion of the Contract as describe above for the estimated dollar value as stated above.

By: [signature] PRESIDENT 1/9/23

(LDB/VBE Owner's Signature) (Title) (Date)

The Bidder affirms it is committed to utilizing the above named LDB/VBE Firm for the portion of the Contract as described above for the estimated dollar value as stated above.

By: [signature] CEO 1/10/23

(Bidder's Authorized Signature) (Title) (Date)

In the event the Bidder does not receive award of the prime Contract, any and all representations in this Letter of Intent/Affirmation shall be null and void.

Orlando International Airport
5850 B Cargo Road
Orlando, Florida 32827-4399
Phone: (407) 825-7133
Fax: (407) 825-3004

November 17, 2020

Mr. Rameses Soto
JRS Industrial, LLC
12127 Rotuma Street
Orlando, FL 32837

Local Developing Business (LDB) & Minority/Women Business Enterprise (M/WBE) Certification
Expiration Date: October 13, 2023

Dear Mr. Soto:

The Small Business Development Department of the Greater Orlando Aviation Authority (Authority) is pleased to announce that your firm, **JRS Industrial, LLC** has been certified as both a **Local Developing Business (LDB) & Minority/Women Business Enterprise (M/WBE)**, under the Authority's Local Developing Business (LDB) & Minority/Women Business Enterprise Policies.

LDB & M/WBE certifications are not equivalent and should not be construed as certification under the Authority's Disadvantaged Business Enterprise (DBE) or Airport Concessions Disadvantaged Business Enterprise (ACDBE) Policies promulgated pursuant to the Department of Transportation's regulations, or the Authority's Small Business Enterprise (SBE) or Veteran Business Enterprise (VBE) Policies.

LDB and M/WBE certifications are NOT a guarantee of work, but enable the firm to compete for, and perform, contract work on all Authority projects as an **LDB and/or M/WBE** contractor, sub-contractor, consultant, sub- consultant or material supplier.

Your company's **LDB and M/WBE** certifications with the Authority will be effective through **October 13, 2023.** For re-certification at the end of this period you must reapply for **LDB** and **M/WBE** certification. Your **renewal application** should be submitted ninety (90) days prior to expiration of your current certification. You may complete your renewal application online at https://goaa.diversitycompliance.com. **Failure to submit your renewal application ninety (90) days in advance of your expiration may result in a lapse in your certifications.**

If there is a material change in the firm, including, but not limited to: ownership, officers, directors, scope of work being performed, daily operations, affiliations with other businesses or individuals, physical location of the firm, or the owner's PNW exceeds $750,000 prior to your renewal date you must promptly notify this office in writing. Notification should include supporting documentation.

Congratulations on your **LDB and M/WBE** certifications. Please contact our office at 407-825-7133 or certifications@goaa.org if you have any questions or if we can be of any assistance.

Sincerely,

George I. Morning
Director, Small Business Development Department

LETTER OF INTENT/AFFIRMATION
Minority/Woman Owned Business Enterprise (MWBE)
(This page shall be submitted for each MWBE Firm)

Bidder: Name JSM Airport Services LLC

Address 470 County Road 448 2nd Floor

City Tavares State FL Zip 32778

MWBE Firm: Name Associated Cost Engineers, Inc. of Delaware

Address 801 North Pine Hills Road

City Orlando State FL Zip 32808

MWBE Contact: Name: JaJa Wade Phone (321) 689-2680

Email: jwade@aceconstructionmanagement.com

MWBE Certification Agency: City of Orlando Expiration Date 9/30/2023

Each MWBE Firm shall submit evidence (such as photocopy) of their certification status

Scope of Work	Quantity	Rates	Total
General Services Agent	268,058	27.39	7,342,115

Year 1: $ 7,342,115 Year 4 7,898,031

Year 2: $ 7,444,651 Year 5 8,134,972

Year 3: $ 7,758,875

Total Term Value: $ 38,578,646 Percent of Total Bid: 43 %

AFFIRMATION:

The above-named MWBE Firm affirms that it will perform the portion of the Contract as describe above for the estimated dollar value as stated above.

By: JAJA WADE President 1/10/23

(MWBE Owner's Signature) (Title) (Date)

The Bidder affirms it is committed to utilizing the above named MWBE Firm for the portion of the Contract as described above for the estimated dollar value as stated above.

By: [signature] CEO 1/12/23

(Bidder's Authorized Signature) (Title) (Date)

In the event the Bidder does not receive award of the prime Contract, any and all representations in this Letter of Intent/Affirmation shall be null and void.

CITY OF ORLANDO

September 13, 2021

Mr. JaJa Wade
Associated Cost Engineers, Inc. of Delaware
801 North Pine Hills Road
Orlando, FL 32808

e-mail: jwade@aceconstructionmanagement.com

SUBJECT: CITY OF ORLANDO M/WBE CERTIFICATION AWARD LETTER

Dear Mr. Wade:

We are pleased to inform you that Associated Cost Engineers, Inc. of Delaware has been certified as a MBE by the City of Orlando. This certification is valid until 9/30/2023. This Certification is specifically for the approved line(s) of business specified and does not automatically certify your company in any other commodity or service. Associated Cost Engineers, Inc. of Delaware will be listed in the City of Orlando's MWBE Directory with the certified line(s) business listed on the following page. The directory can be accessed via the City's internet at link provided below.

https://cityoforlando.mwdbe.com/directory.asp

As a condition of continued certification you must file a Re-Certification Application not less than sixty (60) days prior to the date of expiration of the existing certification. Failure to file this application will result in the termination of your certification. However, if at any time the ownership, control, location and/or minority/women-owned business status of your firm changes, the City of Orlando MBE Official should be notified immediately of the changes.

Please be advised that all M/WBE provisions of Chapter 57, Articles II & III of the Code of the City of Orlando must be maintained in order for your firm to retain its M/WBE Certification status. Be advised that failure to maintain compliance with the above noted requirements will result in termination of certification.

Your firm's participation on City of Orlando contracts will be credited only toward MBE goals for the certified line(s) of business listed. While your participation on City of Orlando contracts is not limited to your certified line(s) of business, credit towards MBE goals will be given only for work done in the area(s) which your firm is certified for.

Thank you for your continued interest in the City of Orlando's program.

Sincerely,

Janeiro Coulter

Janeiro Coulter, MBE Division Manager

CITY OF ORLANDO

CITY OF ORLANDO M/WBE CERTIFICATION AWARD LETTER

EXPIRATION DATE: 9/30/2023

CERTIFICATION NUMBER: 20074194

CERTIFICATION TYPE: MBE

COMPANY NAME: Associated Cost Engineers, Inc. of Delaware
801 North Pine Hills Road
Orlando, FL 32808

OWNER NAME: JAJA WADE

CERTIFIED LINE(S) OF BUSINESS/SPECIALTY AREA(S):

Construction Management Services and Rebar Installation

Attachment iH i- iCurrent W9i

Request for Taxpayer Identification iNumber and iCertification i▶

Go toi www.irs.gov/FormW9 i for iinstructions iand ithe ilatest iinformation. i

Form **W-9**
(Rev. October 2018)
Department of the Treasury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

▶ **Go to *www.irs.gov/FormW9* for instructions and the latest information.**

Give Form to the requester. Do not send to the IRS.

Print or type. See Specific Instructions on page 3.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.
JSM Airport Services, LLC

2 Business name/disregarded entity name, if different from above

3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only **one** of the following seven boxes.

☐ Individual/sole proprietor or single-member LLC ☐ C Corporation ☐ S Corporation ☐ Partnership ☐ Trust/estate

☑ Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ▶ S

Note: Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is **not** disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.

☐ Other (see instructions) ▶

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):

Exempt payee code (if any) _____

Exemption from FATCA reporting code (if any) _____

(Applies to accounts maintained outside the U.S.)

5 Address (number, street, and apt. or suite no.) See instructions.
470 County Road 448, 2nd Floor

Requester's name and address (optional)

6 City, state, and ZIP code
Tavares, Florida 32778

7 List account number(s) here (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number
[ ][ ][ ] – [ ][ ] – [ ][ ][ ][ ]

or

Employer identification number
8 5 – 3 6 0 5 9 3 1

Part II Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
3. I am a U.S. citizen or other U.S. person (defined below); and
4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign Here | **Signature of U.S. person** ▶ Michael W. Crum | **Date** ▶ 1-5-2023

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to *www.irs.gov/FormW9.*

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, *later.*

Attachment 1 - Letter of Bondability or Letter of Credit

As described in Section Three – Special Conditions the Performance Bond the Aviation Authority will not accept any change or modification to the forms of Performance Bond or Letter of Credit contained in the Submittal Documents.

Each Proposer shall provide with its Submittal a Letter of Bondability on a surety company letterhead or a letter from a US Bank for a letter of credit confirming that Pro o er can obtain one or the other and understands only the Performance Bond or Letter of Credit form will be accepted.

THE MAIN STREET AMERICA GROUP
NGM Insurance Company
Old Dominion Insurance Company
Main Street America Assurance Company
MSA Insurance Company
Information Systems and Services Corporation

Trusted Choice

December 27, 2022

Greater Orlando Aviation Authority
5855 Cargo Road, Orlando, FL 32827-4399

Subject: Letter of Bondability- 23-282-RFP BHS Operation Maintenance, and Repair Services

To Whom It May Concern:

AssuredPartners and NGM Insurance Company have had the privilege to provide bonding for JSM Airport Services, LLC for several years. As the agent for JSM Airport Services, LLC located at 470 County Road 448 Tavares, FL 32778; we think highly of the organization's experience and financial capacity to fulfill its obligations.

Reserving our rights to practice our normal underwriting functions, we are prepared to provide favorable consideration for suretyship on behalf of JSM Airport Services, LLC and see no issues in providing a $6 million annual bond for Baggage Handling System Services located at Orlando International Airport

Our willingness to extend suretyship will be based on our underwriting of the account at the time the contractor requests approval. We, as a surety, will maintain the absolute discretion to issue bonds as to each project which the contractor may seek to bid provided, they meet the current underwriting guidelines and the provisions are acceptable to both JSM Airport Services, LLC an NGM Insurance Company.

NGM is licensed to issued bonds in the state of Florida has an AM Best Rating of A, XV and is certified on the United States Department of the Treasury's Listing of Approved Sureties for single bonds up to $54,739,000.

Regards,

Courtney H. DeCroes
Attorney-in-Fact
The Main Street America Group
(NGM Insurance Company)

JSM
Airport Services

ADDENDUM NO. 3
TO
PURCHASING PROPOSAL 23-282-RFP
BAGGAGE HANDLING SYSTEM (BHS) OPERATION, MAINTENANCE AND REPAIR SERVICES
ORLANDO INTERNATIONAL AIRPORT
ORLANDO, FLORIDA

December 29, 2022

This addendum forms a part of the Proposal Documents described above. The original Proposal Documents remain in full force and effect except as modified by the following which shall take precedence over any contrary provisions in the prior documents.

ITEM 1: Attachment 1 has been added to this addendum. Reimbursable Payroll and Operating Expenses.

ITEM 2: Attachment 2 has been added to this addendum. Service Calls

ITEM 3: Replace Page 35 with corrected Page 35. This adds 3.4.a.2 Annual Certification/Inspection

ITEM 4: Question: What is the extent of the Contractor's responsibilities regarding the cranes in the BHS? How many cranes are there?

Answer: The Contractor will be required to coordinate crane inspections and escort the inspecting personnel to the crane locations.

ITEM 5: Question: TSA slide tables – Is the Contractor responsible for maintaining and repairing the TSA Slide Tables? How many are there?

Answer: The contractor will be responsible for the maintenance of the sliding tables and there are approximately 14 tables currently in use by the TSA in search areas.

ITEM 6: Question: What is the monthly cost to the Contractor to provide fiber connectivity to the BHS and Parts room spaces?

Answer: The Aviation Authority will provide the initial low-voltage connectivity to the access points. The Contractor shall be responsible for the monthly fiber lease, currently up to $0.03 per linear foot per strand (2 strands per channel).

Contact the Aviation approved companies, AT T, Summit and Spectrum directly for fiber based internet connection for costs. All service must be provided through Single Mode Fiber.

ITEM 7: Question: Parts location – Will BHS parts be maintained in one location? Where will that location(s) be located?

Answer: BHS Parts are maintained at multiple locations at the Airport. Parts location will be discussed with the awarded Contractor.

ITEM 8: Question: Office space – With a potential of 246 employees, where will the office spaces be located? How many workstations would be included in that space?

Answer: For Contractor job-related work, storage, and office space, refer to Section 4.13, Items provided by the Aviation Authority, Page 53 through 55.

ITEM 9: Question: Will the Contractor be provided designated space for lockers for all technical personnel?

Answer: For Contractor job-related work, storage, and office space, refer to Section 4.13, Items provided by the Aviation Authority.

ITEM 10: Question: Will costs incurred by Contractor in obtaining any unavailable Prints, Drawings & Manuals at the beginning of the contract be reimbursed?

Answer: Prints, Drawings & Manuals are not reimbursable expenses. Refer to Section 4.18, Library.

ITEM 11: Question: Please provide a list of O&M manuals that will be provided to the Contractor.

Answer: Refer to Section 4.18, Library.

ITEM 12: Question: The RFP calls out for the Contractor to provide 3 cameras for thermography. Please provide camera specs on the cameras the Airport Authority requires.

Answer: It is recommended that the vendor provide Flir E76 cameras or newer/upgraded model to complete the responsibilities of the contract regarding thermography.

ITEM 13: Question: What are the current operating times for inbound and outbound baggage systems?

Answer: Refer to Section 4.4, Work Hours.

ITEM 14: Question: What is the available system downtime for PM completion?

Answer: Downtime varies by location at the Airport and is driven by Operational Airline schedule and are subject to change. Refer to Section 4.19, PM Maintenance.

ITEM 15: Question: Is the contractor allowed to take lines OOS during operations to perform PMs and/or correctives?

Answer: The Contractor shall coordinate with Control Room to determine availability for removing lines from service.

ITEM 16: Question: What is the current actual hourly/daily throughput for each pod?

Answer: The following is the average bags per day for November 2022 with 29 operational days in the month (MCO was closed one day for a hurricane)

A POD 700 bags per day
(Major construction has a number of check-in positions closed)
B POD 6,797 bags per day
C POD 9,470 bags per day
D POD 6,991 bags per day
E POD 11,951 bags per day
Total average bags per day = 35,909

ITEM 17: Question: Please describe in detail what the Contractor's operational responsibilities are within the search room?

Answer: Operational responsibilities vary by pod and includes but is not limited to white light reintroduction, marking and counting reintroduced bags, movement of bags from inbound baggage lines to TSA search positions, realignment of the MITs on their track, etc.

ITEM 18: Question: Please define what the airport authority refers to as "Quarterbacking."

Answer: Quarterbacking is not a defined term in the solicitation.

ITEM 19: Question: Is the Contractor responsible to provide Quarterbacking in the Search Room?

Answer: Refer to Item 17 and 18.

ITEM 20: Question: Is the Contractor responsible for clearing jams in the L3 machines?

Answer: Yes the Contractor is responsible for clearing jams in the L3 machines.

ITEM 21: Question: Will the Contractor's system downtime measurements be adjusted for downtime of the L3 machines?

Answer: Feedlines going into and out of L3 machines are considered for downtime measurements. Downtime of the physical L3 machine does not count towards downtime measurements.

ITEM 22: Question: What were the average ATR rates per array for the past 6 months?

Answer: Area 1 ATRML - 90.13
Area 1 ATRMS1 – 93.43
Area 2 ATRML1 – 94.51
Area 2 ATRML2 – 92.91
Area 2 ATRMS1 – 93.79
Area 2 ATRMS2 – 94.79
Area 3 ATRML1 – 91.69
Area 3 ATRML2 – 94.96
Area 3 ATRCLM1 – 92.18
Area 3 ATRCLM2 – 93.40
Area 4 ATRML – 90.87
Area 4 ATRMS1 – 84.92
Area 6 ATRML1 – 94.09
Area 6 ATRML2 – 91.66
Area 6 ATRMS1 – 95.84
Area 6 ATR1MS1 – 95.93

ITEM 23: Question: What were the average bag jam counts per day for the past 6 months?

Answer: During the period July 2022 through December 21, 2022 bag jams averaged 684 per day.

ITEM 24: Question: Please provide any detailed plans/timing to replace obsolete equipment (Vanderlande HCD 1&1 and Siemens HSDs 1&2) within this contract term.

Answer: The Aviation Authority plans on replacing HCD and HSD within the next 3 years.

ITEM 25: Question: Will the Contractor be responsible for installation of any equipment replacements within the contract price and term?

Answer: The Contractor shall be responsible for operation, maintenance and Repair of the entire BHS system at the Aviation Authority as described in this request for proposal.

ITEM 26: Question: What type of work would be considered extra from the base work scope?

Answer: The Contractor shall be responsible for operation, maintenance and Repair of the entire BHS system at the Aviation Authority as described in this request for proposal.

ITEM 27: Question: Scales / yearly permit? Is the cost to the contractor responsible for the yearly permit for scales certification reimbursable?

Answer: See Item 3.

ITEM 28: Question: Who is responsible for Bag Tag print quality?

Answer: Bag Tag print quality is the responsibility of the Airlines and the Aviation Authority Common Use System (CUS) Contractor.

ITEM 29: Question: The RFP is calling for 3 trucks and 10 golf carts. Please list the number of dedicated parking spaces and their locations in the BHS.

Answer: The Aviation Authority will provide adequate parking spaces.

ITEM 30: Question: Please provide specifications/requirements for the 3 trucks to be provided by the Contractor.

Answer: Trucks must be less than 7 feet tall and have at least a five foot bed. Any other requirements will be coordinated with the awarded Contractor.

ITEM 31: Question: Within the management fee does the Airport Authority expect the contractor to include dedicated resources for project accounting, training, quality, HR functions, and all clerical functions required under the contract within the management fee?

Answer: Refer to Section 4.33, and 4.34.

ITEM 32: Question: Please confirm that the Airport Authority expects the Contractor to bill on a monthly basis?

Answer: The Aviation Authority expects monthly invoices.

ITEM 33: Question: Will the Airport Authority allow the Contractor to bill on a bi-monthly basis in order to support cash flow requirements by the LDB/MWBE?

Answer: The Aviation Authority expects monthly invoices.

ITEM 34: Question: Please confirm that the financial information is to be included on the USB drive.

Answer: Financial information shall be provided in a separate sealed envelope.

ITEM 35: Question: Please confirm that Davis Bacon does not apply to this contract.

Answer: The Davis Bacon Act is not applicable to this Contract.

ITEM 36: Question: Who has the responsibility to initiate software support activities – contractor or GOAA?

Answer: The Contractor is responsible to initiate software support activity and notify the AAR immediately.

ITEM 37: Question: Will airport authority provide all necessary access, hardware, software, licensing to allow contractor to access BHS controls?

Answer: Level of access to the system will be coordinated with the awarded Contractor.

ITEM 38: Question: Does the airport authority require or prefer that the Contractor include a controls house as a subcontractor for controls support?

Answer: The Aviation Authority does not require that the Contractor include a subcontractor for control support.

ITEM 39: Question: For equipment which is off market/obsolete, what is GOAAs approach for acquiring spare parts?

Answer: The Aviation Authority requires the Contractor to aquire all parts for the BHS system.

ITEM 40: Question: Please provide the maximum dollar amount for the monthly performance measure deductions and compensation adjustments.

Answer: The Aviation Authority does not have a maximum dollar amount for the monthly performance deductions.

ITEM 41: Question: Please describe in detail the operation and maintenance requirements to support the MIT within this work scope.

Answer: Refer to Section 4.1 and 4.19.

MIT maintenance procedures are to be conducted in accordance with the OEM's specifications.

ITEM 42: Question: Section 4.44.i – Please confirm that GOAA only wants monthly inventory report, not a monthly inventory count.

Answer: A monthly inventory count is required to comply with requirements of Section 4.44.i.

ITEM 43: Question: Section 4.44.e – Related to training, please provide a list of all manufacturer equipment and systems within the work scope of this contract.

Answer: See 23-282-RFP Exhibits Package Section 4.84.

ITEM 44: Question: Please confirm that the Airport Authority will evaluate pricing based on the five year total amount.

Answer: The Aviation Authority will evaluate pricing on the total five year pricing.

ITEM 45: Question: Please confirm that the Contractor's key personnel are to be dedicated only to this BHS contract, and not to other contracts at MCO or other airports.

Answer: All positions included in this Contract shall be dedicated solely to this Contract at MCO. Cross utilization of personnel currently working on a contract other than the Aviation Authority's Contract to meet the personnel requirements and/or contractual obligations of this Contract is not permitted.

ITEM 46: Question: Please provide the minimum number of days between notice to proceed and service startup.

Answer: The Aviation Authority anticipates up to 45 days once a Notice of Intent to Award is issued.

ITEM 47: Question: Section 4.13.b – Are the contractor's expenses for relocation of any administrative/parts areas reimbursable?

Answer: Relocation is not a reimbursable expense. Reimbursable items are limited to Section 3.3 and 3.4.

ITEM 48: Question: Can the Contractor use the same MWBE/LDBE Company to fulfill both MWBE and LDBE participation percentage requirements?

Answer: Although nothing prohibits a Proposer to meet both MWBE and LDB requirement with the same vendor (as long as they are certified on both programs and the scope of work is clearly defined per program), the Small Business Development Department believes that this contract is large enough to support multiple vendors thus maximizing opportunities for small businesses.

ITEM 49: Question: How many of the employer-paid holidays will be reimbursed by GOAA as part of the reimbursable labor expenses?

Answer: Refer to Section 3.3.a.11.

ITEM 50: Question: Please provide the headcount per role and the related base pay for each role used to create the Reimbursable Payroll Expense Budget for Year one. This information is vital to calculating the other labor costs included the contractors management fee.

Answer: See Item 1.

ITEM 51: Question: Insurance Requirements: Clarify (1) whether higher deductibles than the required deductible limits stated in 2.6(k)(1) will be acceptable, and (2) whether the Pollution Liability stated in 2.6(i) will be required.

Answer: A higher deductible or self-insured retention may be requested and coordinated with Risk Management by the Department. The Contractor must be able to demonstrate financial stability for the requested self-insured retention or deductible. Financial stability will be demonstrated by Letter of Credit, audited financials, or other documentation as deemed appropriate by the Aviation Authority. Approval will be at the discretion of the Chief Executive Officer. Pollution Liability is a requirement for this solicitation.

ITEM 52: Question: Indemnification: Revise Section 5.16, Indemnification, as shown:
The successful Contractor shall indemnify, defend and hold completely harmless the Aviation Authority and the City of Orlando, Florida ("City"), and the members (including, without limitation, members of the Aviation Authority s Board and the City's Council, and members of the citizens' advisory committees of each), officers, employees and agents of each, from and against any and all liabilities (including statutory liability and liability under Workers' Compensation Laws), losses, suits, claims, demands, judgments, fines, damages, costs and expenses (including all costs for investigation and defense thereof, including, but not limited to, court costs, paralegal and expert fees and reasonable attorneys' fees) which may be incurred by, charged to or recovered from any of the foregoing: (a) by reason or on account of damage to or destruction or loss of any property of Aviation Authority or the City, or any property of, injury to or death of any person resulting from or ~~arising out of or in connection with the performance of this Contract, or~~ the negligent acts or omissions of Contractor's directors, officers, agents, employees, Subcontractors, licensees or invitees, regardless of where the damage, destruction, injury or death occurred, unless such liability, loss, suit, claim, demand, judgment, fine, damage, cost or expense was proximately caused ~~solely~~ by Aviation Authority's negligence or by the joint negligence of Aviation Authority and any person other than Contractor or Contractor's directors, officers, agents, employees, Subcontractors, licensees, or invitees, or ~~(b) arising out of or in connection with the failure of Contractor to keep, observe or perform any of the covenants or agreements in this Contract which are required to be kept, observed or performed by Contractor, or (c) arising out of or in connection with any claim, suit, assessment or judgment prohibited by this condition or in favor of any person described in below, or (d) arising out of or in connection with any action by Contractor or its directors, officers, agents, employees, Subcontractors, licensees or invitees.~~ Aviation Authority agrees to give Contractor reasonable notice of any suit or claim for which indemnification will be sought hereunder, to allow Contractor or its insurer to compromise and defend the same to the extent of its interests, and to reasonably cooperate with the

defense of any such suit or claim. ~~In carrying out its obligations under this section, Contractor shall engage counsel reasonably acceptable to Aviation Authority.~~ In any suit, action, proceeding, claim or demand brought in respect of which the Aviation Authority may pursue indemnity, the Aviation Authority shall have the right to retain its own counsel. The fees and expenses of such counsel shall be at the expense of the Aviation Authority unless the Contractor and the Aviation Authority shall have mutually agreed to another arrangement. ~~In the event Contractor fails, within a reasonable time to retain counsel satisfactory to the Aviation Authority, the Aviation Authority may retain counsel and Contractor shall be responsible for such legal fees, costs and expenses.~~ In the event, the Aviation Authority and the Contractor are both named parties in any such proceeding and, in the sole judgment of the Aviation Authority, representation of both the Aviation Authority and the Contractor by the same counsel would be inappropriate due to actual or potential differing interests between them then Aviation Authority shall obtain its own counsel and Contractor shall be responsible for such legal fees, costs and expenses. The indemnification provisions of this Section 5 shall survive the expiration or earlier termination of this Contract with respect to any acts or omissions occurring during the term of the Contract. No recourse under or upon any obligation, covenant or agreement contained in this Contract, or any other agreement or document pertaining to the work or services of the Contractor hereunder, as such may from time to time be altered or amended in accordance with the provisions hereof, or any judgment obtained against Aviation Authority, or the City, or by the enforcement of any assessment or by any legal or equitable proceeding by virtue of any statute or otherwise, under or independent of this Contract, shall be had against any member (including, without limitation, members of the Aviation Authority's Board or the City's Council, or members of the citizens advisory committees of each), any officer, employee or agent, as such, past, present, or future of Aviation Authority or City, either directly or through the Aviation Authority or the City or otherwise for any claim arising out of or in connection with this Contract or the work or services conducted pursuant to it, or for any sum that may be due and unpaid by Aviation Authority. Any and all personal liability of every nature, whether at common law or in equity, or by statute or by constitution or otherwise, of any such member, officer, employee, or agent, as such, to respond by reason of any act or omission on his or her part or otherwise for any claim arising out of or in connection with this Contract or the work or services conducted pursuant to it, or for the payment for or to Aviation Authority, or any receiver therefore or otherwise, of any sum that may remain due and unpaid by the Aviation Authority, is expressly waived and released as a condition of and in consideration of the execution of this Contract and the, promises made to Con tractor pursuant to this Contract. In any and all claims against the Aviation Authority or the City, or any of their officers, members, agents, servants or employees, by any employee of the Contractor, any Subcontractor, anyone directly or indirectly

employed by any of them or anyone for whose acts any of them may be liable, the indemnification obligation of Contractor under this Section shall not be limited in any way by any limitation on the amount or type of damages, compensation or benefit payable by or for the Contractor or any Subcontractor under Workers' Compensation Acts, disability benefit acts or other employee benefit acts. No provisions of this condition shall be construed to negate, abridge, or otherwise reduce any other right of indemnity that Aviation Authority may have as to any party or person described therein. In no event shall the total aggregate liability of Contractor to GOAA under this Contract for any reason exceed the amount paid to Contractor hereunder or USD $2,000,000 whichever is lesser. Neither Contractor nor GOAA shall be liable to the other in contract, tort, or otherwise, directly or under indemnity, for any incidental, special, indirect, or consequential damages, including but not limited to, lost profits, loss of use or production, or damage to property or facilities, regardless of cause.

Answer: The Aviation Authority will not modify section 5.16.

ITEM 53: Question: Contract: Revise paragraph in Section 6.2, Contract, as shown:
An extension of time for performance shall be the Contractor's sole and exclusive remedy for any delay of any kind or nature caused by the Aviation Authority, and in no event shall either party ~~Contractor~~ be entitled to recover from the other party ~~Aviation Authority~~ any indirect, incidental, special or consequential damages in any proceeding arising out of or relating to this Contract or the breach thereof.

Answer: The Aviation Authority will not modify section 6.2.

ITEM 54: Question: Licenses: Does the Authority require any specific business or contractor licenses for this project or any specific licenses for trade classification or staff members?

Answer: Refer to Section 4.3 and 5.30.

ITEM 55: Question: Certificate of Insurance: Does the proposer need to submit copies of the Certificate of Insurance Liability (COI) with their proposal in accordance with the coverages and limits defined in the RFP specification?

Answer: The Proposer is required to show proof they have or can get the required insurance amounts.

ITEM 56: Question: Software Support Contract: Who is the current Third party service provider for the system software? What responsibilities if any does the BHS O&M Contractor have regarding the software maintenance support contract?

Answer: There is no third party service provider for the system software. The Aviation Authority is responsible for the software. The Aviation Authority will coordinate any software service calls with the Contractor.

ITEM 57: Question: Tools & Equipment: Will the Authority provide the BHS O&M Contractor with any equipment, tools and/or vehicles? If so, please provide a list.

Answer: The Aviation Authority will not provide any equipment, tools and/or vehicles. Refer to section 3.2 and 4.14

ITEM 58: Question: Preventive Maintenance Program: Please confirm that the Authority expect the Contractor to execute the established PM program currently uploaded in the EAMs Maximo database? Does the current database include all BHS assets?

Answer: The Contractor will be responsible for conducting the established preventive maintenance program. All assets in the BHS are currently reflected in EAMS Maximo. If assets are discovered that are not currently accounted for in EAMS Maximo, the Contractor will be required to add the asset(s) to EAMS Maximo and perform required preventive maintenance.

ITEM 59: Question: Employee Parking: Can you confirm the amount for the monthly costs per employee for parking fees at the Employee Parking Facility? Are there any other special parking services available to the Contractor if so, what are the costs?

Answer: Refer to Section 4.13.l.

ITEM 60: Question: Airport Badging: What is the current cost for Airport badging including fingerprinting for criminal history record check, US Custom Seals, and the actual SIDA badge costs?

Answer: Refer to Section 2.8.g.

ITEM 61: Question: Airport Badging: What is the estimated time for receiving SIDA badging and US Custom Seals?

Answer: Badging time can vary by applicant. Badges can be received as quickly as two days up to two weeks. Customs seals are typically approved in as little as 14 days to 30 days.

ITEM 62: Question: Mobile Phones: What management personnel or staffing members are required to carry mobile phones with communication access to the Authority?

Answer: Management fee positions (except administrative positions) and supervisory positions shall have mobile phones for on duty communication at all times. The site manager and assistant managers shall be available by cell phone twenty-four hour, 365 days.

ITEM 63: Question: CMMS Database: With the Authority providing the EAMS Maximo database for the Contractor to utilize, does this include the Maximo mobile application suite and licenses? If so, who is responsible to provide the mobile devices i.e., tablets?

Answer: The Aviation Authority will provide EAMS Maximo database for the Contractor to utilize including mobile application and licenses. The Aviation Authority is responsible for providing tablets.

ITEM 64: Question: Transition Plan: How much time is the Authority planning to give the Contractor from the date of intent to award to the date to go-live or startup date?

Answer: See Item 46.

ITEM 65: Question: KPI Deductions: Would the Authority please provide the average amount of deductions imposed on the current incumbent Contractor over the past 12-month period?

Answer: At this time the current incumbent has no deductions assessed for the past 12 months.

ITEM 66: Question: KPI Deductions: What payment deductions have been the most penalized over the life of the current five (5) contract by incumbent Contractor?

Answer: Downtime performance factors.

ITEM 67: Question: Local Utilities: Does the Authority provide all onsite utility services free of charge i.e., electricity, water, etc.?

Answer: Refer to Section 4.13.h.

ITEM 68: Question: Staffing: Can you please provide the current contractor's headcount and breakdown by position classifications?

Answer: The current contract structure is different than this solicitation. For this solicitation staffing level by classification refer to Item 1.

ITEM 69: Question: Staffing: Does the Airport have a preference on required work shift hours – 8, 10, or 12 hour shifts?

Answer: Staffing plan and work shift hours will be discussed with the awarded Contractor.

ITEM 70: Question: Trouble Calls: Can the Authority provide a list of all trouble calls for 2022 in an excel format?

Answer: See Item 2.

ITEM 71: Question: Square Footage: Can the Authority provide the square footage of each room that will be provided to the Contractor?

Answer: Refer to Section 4.13.a.

ITEM 72: Question: Radio: As the Contractor is required to provide the costs of two-way radios in the management fee, what make/model of radios are compatible with the Authority's system?

Answer:

AAH06RDN9RA1AN	**Motorola R7 4w 64 ch UHF Portable Radio**
AAH56RDN9RA1AN	**Motorola XPR7550E 4w 1000ch UHF Portable Radio**

ITEM 73: Question: Bag Jams: If clearing jams inside the EDS machines is required will the Authority provide security clearance and training?

Answer: The EDS are a TSA asset and the TSA will provide training to Contractor Staff on clearing bag jams.

ITEM 74: Question: Bag Scales: Would the Authority allow the Contractor to outsource the scale calibration services?

Answer: The Aviation Authority expects the Contractor to repair, maintain and calibrate scales 24/7 365 days a year. Should the Contractor elect to outsource calibration services, the cost will not be a reimbursable expense.

ITEM 75: Question: How many Manual Encode Stations are there?

Answer: The Aviation Authority currently has five (5) Manual Encode Stations.

ITEM 76: Question: How many manual encode stations need to be staffed and what are their locations?

Answer: All Manual Encode Stations need to be staffed.

ITEM 77: Question: How many bags are processed through each manual encode station on average daily?

Answer: The answers below are approximate
A pod – 350 bags per day
B pod – 870 bags per day
C pod – 1,000 bags per day
D pod – 625 bags per day
E pod – 860 bags per day

ITEM 78: Question: How many Parts Inventory Depots are there, do they need to be staffed and where are they located?

Answer: Parts Inventory location(s) will be determined at the time of award. All parts inventory locations shall be staffed.

ITEM 79: Question: Who is responsible for “non-conveyable” bags? Do airlines handle their own bags or would the O&M Service provider be required to perform the task? If so, how many bags/hr are considered “non-conveyable”?

Answer: Air Carriers are responsible for non-conveyable baggage.

ITEM 80: Question: The RFP (page 40) states “the Air carriers provide skycap services to move tubs from the bag room to their ticket counters. Contractor will be asked to occasionally relocate tubs.” Q: Please quantify what constitutes “occasionally”, how many tubs need to be managed, how frequent and from what location to location? What percentage of bags are tubbed?

Answer: Air Carriers have primary responsibility for the movement of tubs. The air carrier or their contractor will relocate tubs from the baggage make up area to the ticket counter for re-use. The Contractor will be responsible to move tubs in emergency situations and to transport new tubs from a holding area to be introduced for use in the BHS.

ITEM 81: Question: Is the O&M Service provider required to staff the Control Room? If so, how often and what tasks would be required? Would these resources fall under Management positions or Reimbursable positions?

Answer: There is no requirement for Contractor personnel in the control room in this solicitation.

ITEM 82: Question: What are the current bag-jam rates? Please provide this data overall for the airport and by bag system/pod.

Answer: For the airport in November, we handled roughly 1,041,379 bags. There were 20,191 jams for the month. 1.9% of bags were involved in a jam.

Area 1 had 568 jams while handling 20,310 bags for the month of November 2.79%

Area 2 had 5,083 jams while handling 202,748 bags for the month of November 2.5%

Area 3 had 4,496 jams while handling 274,635 bags for the month of November 1.6%

Area 4 had 3,739 jams while handling 197,101 bags for the month of November 1.9 %

Areas 5/6 had 6,305 jams while handling 346,585 bags for the month of November 1.8%

ITEM 83: Question: What are the current system read-rates? Please provide this data overall for the airport and by bag system/pod.

Answer: See Item 22.

ITEM 84: Question: What is the current baggage throughput of the different systems/pods?

Answer: During the month of November: (airport was closed 11/10 for a hurricane)

A Pod processed 20,310 bags (average 700 per day) (Under construction)

B Pod processed 197,101 bags (average 6,797 per day)

C Pod processed 274,635 bags (average 9,470 per day)

D Pod processed 202,748 bags (average 6,991 per day)

E pod processed 346,585 bags (average 11,951 per day)

ITEM 85: Question: Will the successful contractor inherit any existing tools, materials, equipment or supplies?

Answer: The contractor is expected to provide all tools, materials, equipment and supplies to operate this contract.

ITEM 86: Question: Is sufficient radio frequency available in all areas the contractor will be working? Is WIFI available in all areas? Who is responsible for providing adequate radio frequency throughout all airport terminals?

Answer: The Aviation Authority currently has sufficient radio frequency available in all work areas.

Wi-Fi is available and use is limited to Aviation Authority provided EAMS tablets for EAMS work.

ITEM 87: Question: Can one subcontractor holding both an WMBE and LDB certificate be counted towards both goals under this contract?

Answer: Although nothing prohibits a Proposer to meet both MWBE and LDB requirement with the same vendor (as long as they are certified on both programs and the scope of work is clearly defined per program), the Small Business Development Department believes that this contract is large enough to support multiple vendor thus maximizing opportunities for small businesses.

ITEM 88: Question: For the pricing sheet, are the headcounts provided accurate, or were those from the previous contract?

Answer: The counts on the pricing sheet footnotes are estimated for this solicitation.

ITEM 89: Question: What is the current FTE headcount?

Answer: See Item 1.

* * * * * * * END OF ADDENDUM NO. 3 * * * * * * *

12/29/22

Vlad Opreanu, CPPB
Senior Purchasing Agent

Date

PURCHASING PROPOSAL 23-282-RFP
BAGGAGE HANDLING SYSTEM (BHS) OPERATION, MAINTENANCE AND REPAIR SERVICES

REIMBURSABLE PAYROLL AND OPERATING EXPENSES

	FTE	Year 1	Year 2	Year 3	Year 4	Year 5
Reimbursable Payroll Expenses*:						
- EAMS Maximo Database Administrator/Supervisor	1	$ 64,100	$ 66,030	$ 68,020	$ 70,070	$ 72,180
- EAMS Maximo Data Entry Assistants	2	$ 97,700	$ 100,640	$ 103,660	$ 106,770	$ 109,980
- Supervisors	6	$ 449,600	$ 463,090	$ 476,990	$ 491,300	$ 506,040
- Technicians: Industrial, Electronics, Electrician, Thermography, Mechanic…	74	$ 4,094,800	$ 4,217,650	$ 4,344,180	$ 4,474,510	$ 4,608,750
- Support Staff - Leads	9	$ 435,600	$ 448,670	$ 462,140	$ 476,010	$ 490,300
- Support Staff (Encode Line, Jammers, Baggage movement...)	120	$ 4,611,400	$ 4,749,750	$ 4,892,250	$ 5,039,020	$ 5,190,200
- Inventory Control Supervisors	1	$ 52,700	$ 54,290	$ 55,920	$ 57,600	$ 59,330
- Inventory Control	3	$ 128,700	$ 132,570	$ 136,550	$ 140,650	$ 144,870
- Overtime		$ 269,700	$ 277,800	$ 286,140	$ 294,730	$ 303,580
- Health Insurance		$ 777,600	$ 800,930	$ 824,960	$ 849,710	$ 875,210
- Payroll Taxes: Social Security, Medicare, State & Federal Unemployment		$ 938,800	$ 966,980	$ 995,940	$ 1,025,850	$ 1,056,540
	216	**$ 11,920,700**	**$ 12,278,400**	**$ 12,646,800**	**$ 13,026,300**	**$ 13,417,100**
Reimbursable Operating Expenses:						
- Parts Purchased by Contractor		$ 950,000	$ 978,500	$ 1,007,900	$ 1,038,200	$ 1,069,400
- Subcontracted Work (Excluding Participation) & Annual Certification		$ 100,000	$ 103,000	$ 106,100	$ 109,300	$ 112,600
		$ 1,050,000	**$ 1,081,500**	**$ 1,114,000**	**$ 1,147,500**	**$ 1,182,000**
Total Reimbursable Expenses - Not to exceed budget		**$ 12,970,700**	**$ 13,359,900**	**$ 13,760,800**	**$ 14,173,800**	**$ 14,599,100**

***Reimbursable Payroll Expense Budget shall include all costs as outlined in Section 3.3. Contractor's aggregate annual invoices shall not exceed the total as stated above for Years 1 through 5. It is estimated that 216 FTE reimbursable positions will be needed for the performance of this Contract. The Aviation Authority believes that this estimate fairly describes the scope of work under ordinary circumstances; however, the number of reimbursable positions FTEs may range between 190 and 246 as actual conditions may cause the number of positions to be adjusted accordingly. The Aviation Authority shall only reimburse for the reimbursable positions requested and approved by the Aviation Authority and satisfactorily provided by the Contractor.**

23-282-RFP Addendum No. 3 Attachment 2 – Service Calls

Attachment 2 can be found online at https://app.negometrix.com/buyer/5681

GSE Status

Actual Start - Begin Date: 1/1/2022
Status: CLOSE
Work Type: ECM
Site ID: GSE

Work Order	Description	Asset	Asset Tag	Status	Work Type	Job Plan	Actual Start	Actual Finish	Labor Hours	Actual Material Cost
3469539	3469539 - Scale	GS14578	A2-A-2BD3-01-	CLOS	ECM		5/2/22 10:50:00 AM	5/2/22 11:40:00 AM	00:50	0.00
	Comments: unplugged and plugged back in cables, scale read, zeroed it out, tested, RTS									
	inspected scale, removed display, unplugged and plugged back in cables, scale read, zeroed it out, and tested it, called it in, before arriva									
3503047	A3 VIR SCALE	GS14578	A2-A-2BD3-01-	CLOS	ECM		6/11/22 1:57:00 PM	6/11/22 2:10:00 PM	00:13	0.00
	Comments: ECALL:arrived at scale, manually cycled power, scale came on, verified scale weighing properly, RTS									
	arrived at scale, manually cycled power, scale came on, verified scale was weighing properly, back in service									
3490082	A7-2OSRM-02 -	GS16963	A7-2OSRM-02	CLOS	ECM		5/27/22 5:01:00 PM	5/27/22 5:10:00 PM	00:19	0.00
	Comments: Ecall : Jam won't reset, Cleared jam condition reset fault & RTS									
	Went to asset inspected asset no issue just bag jam tested called back in service									
3490109	A7-2OSRM-02	GS16963	A7-2OSRM-02	CLOS	ECM		5/28/22 5:08:00 AM	5/28/22 5:20:00 AM	00:12	0.00
	Comments: Ecall : Bag jam, Cleared jam condition reset asset & RTS									
	removed bags cleared faults reset asset with supervisor's assistance									
3430840	A7-2OSRM-02	GS16963	A7-2OSRM-02	CLOS	ECM		3/9/22 5:20:00 AM	3/9/22 5:28:00 AM	00:08	0.00
	Comments: ECALL: asset was called back in service upon arrival									
3539031	A7-2OSRM-02	GS16963	A7-2OSRM-02	CLOS	ECM		7/30/22 5:58:00 PM	7/30/22 6:08:00 PM	00:10	0.00
	Comments: observed, improper bag hygiene, RTS									
	observed, improper bag hygiene, RTS									
3577418	A7-2OSRM-02	GS16963	A7-2OSRM-02	CLOS	ECM		9/17/22 3:48:00 PM	9/17/22 4:02:00 PM	00:54	0.00
	Comments: before I arrived at asset, jam cleared, arrived at asset, inspected, made sure no faults, monitored,									
	before I arrived at asset, jam cleared, arrived at asset, inspected, made sure no faults, monitored, RTS									
3594724	A7-2OSRM-02	GS16963	A7-2OSRM-02	CLOS	ECM		10/8/22 4:32:00 PM	10/8/22 4:50:00 PM	00:28	0.00
	Comments: moved bags out their way, restarted, monitored with bags, RTS									
	arrived at asset, inspected, inspected photo-eyes, moved bags out their way, restarted asset, monitored with bags, called BHS to see									
3607354	A7-2OSRM-01A	GS16962	A7-2OSRM-	CLOS	ECM		10/29/22 8:18:00 AM	10/29/22 8:38:00 AM	01:00	0.00
	Comments: Ecall : Won't reset, Line just needed to be reset, reset line & RTS									
	just had to go to line 2 to reset the line and just had to push E-stop and pull it back out then push the start button and the line started up and									
3385199	Encoder fault A7-	GS16962	A7-2OSRM-	CLOS	ECM		1/6/22 9:32:00 PM	1/6/22 9:52:00 PM	00:20	0.00
	Verified by JSM William									
3534310	A7-2OSRM-01A -	GS16962	A7-2OSRM-	CLOS	ECM		7/24/22 12:29:00 PM	7/24/22 1:03:00 PM	00:34	0.00
	Comments: line was stopped. Removed bags from photo eyes. Adjusted photo eyes as necessary, reset line, RTS									
	Inspected line, line was stopped. Removed bags from photo eyes. Adjusted photo eyes as necessary, reset line, RTS									
3539443	A7-2OSRM-01A	GS16962	A7-2OSRM-	CLOS	ECM		8/3/22 6:31:00 PM	8/3/22 7:05:00 PM	00:34	0.00
	Comments: Encoder fault, tightened connections, reset station tested, RTS.									
	Had to find asset, then encoder 01A, tightened connections, reset station, tested, back in service.									
3607416	A7-2OSRM-01A	GS16962	A7-2OSRM-	CLOS	ECM		10/30/22 5:16:00 AM	10/30/22 5:30:00 AM	00:28	0.00
	Comments: encoder hose needed replacement, replaced encoder hose, tested and called back in service									
	arrived at asset, inspected asset, noticed encoder hose needed replacement, replaced encoder hose, tested and called back in service									
3393517	A6-PDP-20-devic	GS16940	A6-PDP-20	CLOS	ECM		1/22/22 8:31:00 PM	1/22/22 8:39:00 PM	00:08	0.00
	Comments: ECALL:at asset, reset PDP-20, called back in service									
	at asset, reset PDP-20, called back in service, asset trip by southeast									
3602574	A7-2OSRM-02A -	GS16964	A7-2OSRM-	CLOS	ECM		10/22/22 9:27:00 AM	10/22/22 9:46:00 AM	00:32	0.00
	Comments: Ecall : Photo eye, Cleaned photo eye reset asset & RTS									
	arrived at asset reset the unit cleaned photo eye reset the unit again monitored it for a few and called it back in									
3398322	A7-2OSRM-02A	GS16964	A7-2OSRM-	CLOS	ECM		1/27/22 11:03:00 AM	1/27/22 11:10:00 AM	00:17	0.00
	Per JSM Jaime.									
3485249	A6-6MD2-16-DIV	GS16251	A6-6MD2-16-	CLOS	ECM		5/22/22 9:33:00 AM	5/22/22 10:00:00 AM	00:27	0.00
	Comments: ECALL-No power at VFD, check cable & fuses, tightened loose cable, fault cleared, RTS.									
3485263	A6-6MD2-16-DIV	GS16251	A6-6MD2-16-	CLOS	ECM		5/22/22 10:36:00 AM	5/22/22 1:15:00 PM	05:18	301.80
	Comments: Replaced bad fuses, no power to VFD, R/R VFD w/new one, power turned on, tested, RTS.									
	Inspected asset, checked for power, fuse bad, replace bad fuses, still no power, getting power to VFD, but not turning on, got new VFD									
3501029	A2-2ML1-18-ATR	GS16978	A2-2ML1-18-	CLOS	ECM		6/8/22 7:41:00 AM	6/8/22 8:31:00 AM	01:48	0.00
	Comments: ECALL-BHS showing fault, cleaned the lenses, checked the wiring, reset scanner, RTS.									
	BHS was showing a fault. We cleaned the lenses and checked the wiring reset the scanner. Finally RTS after the OTC A and B were									
3555749	A2-2ML1-18-ATR	GS16978	A2-2ML1-18-	CLOS	ECM		8/26/22 1:36:00 PM	8/26/22 1:47:00 PM	00:24	0.00
	Comments: Ecall : ATR on standby, Switched channels tested & RTS									

ATR was reading on B channel switched channels properly observed reading properly BHS stated fault cleared RTS observed

3572408	2ML1 ATR shows primary OTS	GS16978	A2-2ML1-18-ATR	CLOSE	ECM	9/8/22	1:34:00 PM	9/8/22	1:58:00 PM	00:24	0.00

Comments: Ecall : BHS requested that we check ATR, Cleaned trash from asset & RTS

arrived at asset and checked over ATR cleaned up trash and wiped lens with a clean dry cloth returned to service

3572827	Low reading; 2ML1-18 ATR	GS16978	A2-2ML1-18-ATR	CLOSE	ECM	9/13/22	7:22:00 AM	9/13/22	7:55:00 AM	00:33	0.00

Comments: reset, fault came back, reset, IVO fault, fault returned, PE loose. tightened, no fault, reset. RTS

reset, fault came back, reset, IVO fault, fault returned, troubleshot, PE loose. tightened, no fault, reset, RTS

3430331	Gate 07 GPU INOP	GS20148	GPU-07	CLOSE	ECM	3/3/22	12:17:00 PM	3/3/22	12:41:00 PM	00:34	0.00

Comments: GPU wasn't connect check gpu board and , was flashing fouls connection, reset, tested working,RTS

3460355	Gate 07 GPU inop	GS20148	GPU-07	CLOSE	ECM	4/16/22	8:34:00 AM	4/16/22	8:47:00 AM	00:13	0.00

Comments: cable was plugged into the plane and running when I arrived. Confirmed that The plane was running

3508003	Gate 07 GPU INOP	GS20148	GPU-07	CLOSE	ECM	6/16/22	2:35:00 PM	6/16/22	2:59:00 PM	00:24	332.55

Comments: GPU cable wouldn't stay fully connected due to worn nose piece, replaced nose piece. tested, rts

Gpu cable wouldn't stay fully connected due to a worn nose piece. Went to parts and got a new one. Returned and replaced the nose piece.

3538750	The GPU on gate 7 will not turn on	GS20148	GPU-07	CLOSE	ECM	7/28/22	8:17:00 AM	7/28/22	9:02:00 AM	00:30	0.00

Comments: Gpu dropping/ inop

AOC called for this GPU twice but used the same work order number for both calls. There were two separate planes as well during that tir

3570321	Gate 7 GPU	GS20148	GPU-07	CLOSE	ECM	9/4/22	11:26:00 PM	9/4/22	11:46:00 PM	00:20	0.00

Comments: GPU 07

Receptacle was really wet. Once dried out plugged back in and powered on without further issue.

3577380	GPU-7 CABLE NOT	GS20148	GPU-07	CLOSE	ECM	9/17/22	6:48:00 AM	9/19/22	12:30:00 PM	04:38	0.00

Comments: initail response by tech, needs further troublshoot. passed on to SR technician for troubleshooting

3602947	GPU-07 NOT WORKING	GS20148	GPU-07	CLOSE	ECM	10/26/22	2:19:00 AM	10/26/22	2:46:00 AM	00:55	0.00

Comments: GPU 07

Unit just needed to be reset. Also not plugged in fully. After reset unit powered on and connected without further issue.

3603046	Gate 7-GPU issues	GS20148	GPU-07	CLOSE	ECM	10/26/22	8:18:00 PM	10/26/22	8:27:00 PM	00:09	0.00

Comments: GPU not turned on properly. once turned on worked properly

3607778	GPU-07 NOT WORKING	GS20148	GPU-07	CLOSE	ECM	11/2/22	10:35:00 PM	11/2/22	10:52:00 PM	00:34	0.00

Comments: GPU INOP, no issue found with GPU

3617473	Gate 7 GPU	GS20148	GPU-07	CLOSE	ECM	11/8/22	12:01:00 AM	11/8/22	12:17:00 AM	00:16	0.00

Comments: output pins were covered in water, dried off pins & plugged GPU cable in, asset working normal

output pins were covered in water, dried off pins & plugged GPU cable in, asset working normal

3581916	3581916 - GPU-07 NO OP	GS20148	GPU-07	CLOSE	ECM	9/26/22	5:41:00 AM	9/26/22	6:12:00 AM	01:02	0.00

Comments: found cable guide got stuck, realign cable and got back to normal operation.

3603014	Gate 7-GPU issues	GS20148	GPU-07	CLOSE	ECM	10/26/22	3:17:00 PM	10/26/22	3:27:00 PM	00:10	0.00

Comments: Gpu inop

GPU cable was in the pca hose basket. Pulled it out and plugged it into the plane. The connection was loose because of the pins on the p

3376829	A5-6CO-02-DIV /Paddle belt	GS17044	A5-6CO-02-DIV	CLOSE	ECM	1/4/22	11:43:00 AM	1/4/22	12:55:00 PM	02:16	162.06

Comments: ECALL: paddle belt heavily worn, replaced paddle belt and RTS

found belt had heavy wear, replaced the paddle4 belt, inspection nd call back in service.

3390415	A5-6CO-02-DIV not cycling	GS17044	A5-6CO-02-DIV	CLOSE	ECM	1/16/22	5:32:00 PM	1/16/22	5:48:00 PM	00:16	0.00

Comments: ECALL: blown fuse on panel, made adjustment to fuse, fault cleared, RTS.

Inspected asset, found blown fuse on output panel, made adjustments to fuse, fault cleared, called back in service.

3480161	A5-6CO-02-DIV /JAM	GS17044	A5-6CO-02-DIV	CLOSE	ECM	5/12/22	2:30:00 PM	5/12/22	2:35:00 PM	00:05	0.00

Comments: ECALL: cleared jam on asset and RTS

3433069	A5-6CO-02-DIV failed to retract	GS17044	A5-6CO-02-DIV	CLOSE	ECM	3/14/22	7:06:00 AM	3/14/22	7:35:00 AM	00:29	0.00

Comments: ECALL: won't cycle,solenoid missing screw, made adjustment,tested,cycled,RTS

inspected asset, diverter won't cycle neither on manual or auto, took the cover off to inspect the hardware, found solenoid was missing sc

3433079	A5-6CO-02-DIV	GS17044	A5-6CO-02-DIV	CLOSE	ECM	3/14/22	9:47:00 AM	3/14/22	10:10:00 AM	00:23	0.00

Comments: ECALL: not extended, made adjustment to safety pin, work with no problems, called back in service

Inspected asset, diverter works, not extended, opened up cover and checked solenoid, made adjustment to safety pin, diverter with no

3433080	A5-6CO-02-DIV failed to extend	GS17044	A5-6CO-02-DIV	CLOSE	ECM	3/14/22	10:24:00 AM	3/14/22	10:31:00 AM	00:07	3.66

Comments: ECALL: failed to cycle, bad fuses, replaced, tested, cycled, RTS

inspected asset, diverter failed to cycle, went to the panel and inspected the fuse, the fuse was bad and was replaced, after replacing the

3500893	A5-6CO-02-DIV - Jam Will Not Clear	GS17044	A5-6CO-02-DIV	CLOSE	ECM	6/6/22	4:52:00 PM	6/6/22	5:03:00 PM	00:18	0.00

Comments: ECALL: made adjustment to photo-eye, cleaned reflector, reset ESTOP, jam cleared, RTS

inspected asset, made adjustment to photo-eye, cleaned reflector, reset ESTOP, jam cleared, called back in service

3577397	A5-6CO-02-DIV - Jam Fault	GS17044	A5-6CO-02-DIV	CLOSE	ECM	9/17/22	11:34:00 AM	9/17/22	11:58:00 AM	00:36	0.00

Comments: not cycle,disconnect,readjusted actuator,cycled erratically, ESTOP,connect,cycled when clear,RTS, F/

arrived to asset, attempted to cycle, asset did not cycle, disconnect, removed front cover, noticed actuator was not mounted retrieved

3455892	A6-PDP-27 /Device not error	GS16946	A6-PDP-27	CLOSE	ECM	4/13/22	3:13:00 PM	4/13/22	3:21:00 PM	00:09	0.00

Per JSM Jaime.

3513191	A6-PDP-27	GS16946	A6-PDP-27	CLOSE	ECM	6/23/22	6:29:00 AM	6/23/22	6:40:00 AM	00:11	0.00

Comments: ECALL-Checked the PDP, found an App Box turned off, turned App Back on. CBIS
Checked the PDP, found an App Box turned off, turned App Back on. CBIS

3513195	PDP-27 has a Device Not	GS16946	A6-PDP-27	CLOS	ECM	6/23/22	6:45:00 AM	6/23/22	7:00:00 AM	00:15	0.00

Comments: ECALL-Cleared PDP fault, returned power, cleared any other fault, reset station, CBIS.
When I arrived at PDP I shut unit down to clear the fault, I then returned power and cleared and cleared any fault that came up i.e jams and

3500588	A6-PDP-13 - Device Not Failure	GS16934	A6-PDP-13	CLOS	ECM	6/4/22	4:35:00 PM	6/4/22	4:43:00 PM	00:25	0.00

Comments: Ecall : Device net failure, Reset fault when clear a VFD disconnect found cleared RTS monitored

3408553	GATE 84 GPU INOP	GS20147	GPU-84	CLOS	ECM	2/3/22	11:34:00 PM	2/3/22	11:39:00 PM	00:05	0.00

Comments: Gate-84 GPU Inop
arrived at gate, checking the GPU found no issue. TAIL # N380DA

3501159	GPU-84 inop	GS20147	GPU-84	CLOS	ECM	6/9/22	12:42:00 AM	6/9/22	12:49:00 AM	00:07	0.00

Comments: gpu-84
Gpu Out service

3420922	Gate 84 GPU CABLES	GS20147	GPU-84	CLOS	ECM	2/25/22	7:01:00 AM	2/25/22	7:17:00 AM	00:29	0.00

Comments: gate-84gpu cable
GPU hois cable switch was lose , cable on the inside of the box came lose not making any contact, plugged back in work fine, back in service

3464350	GPU 84 Inop	GS20147	GPU-84	CLOS	ECM	4/22/22	1:10:00 AM	4/22/22	1:15:00 AM	00:04	0.00

Comments: Arrived at gate, checking the GPU… found out no issue. N585NW

3501100	GPU-84 POWER KEEPS	GS20147	GPU-84	CLOS	ECM	6/8/22	2:38:00 PM	6/9/22	7:00:00 PM	02:55	2,898.00

Comments: Gpu inop
Gpu cable was hot to the touch. Screws in the nose piece were loose. Tightened them up and tried it again but it would keep going into an

3508263	GATE 84 GPU INOP	GS20147	GPU-84	CLOS	ECM	6/19/22	1:04:00 AM	6/19/22	1:10:00 AM	00:06	0.00

Comments: gpu-84
Check tested and is working fine check nose connected good in the plane the problem is the plane #5815

3517356	GATE 84 GPU INOP	GS20147	GPU-84	CLOS	ECM	7/6/22	12:10:00 AM	7/6/22	12:24:00 AM	00:28	0.00

Comments: GPU off, display not lit up, reset breaker, lit up, powered up,RTS
GPU was off, display was not lit up, reset breaker and power came on, pressed power and unit powered up, unit connected to aircraft with

3617344	A5-PDP-11 /Device not error	GS16932	A5-PDP-11	CLOS	ECM	11/6/22	4:30:00 PM	11/6/22	10:15:00 PM	07:15	321.66

Comments: checked cable of app, replaced port, troubleshoot, passed to 3rd shift, cleared fault, closed up,RTS
Inspect asset, only affecting 5MU-1, checked cable of app, replaced port, troubleshoot, passed to 3rd shift, cleared fault, closed up all box

3548434	A5-PDP-12 /Device not failed	GS16933	A5-PDP-12	CLOS	ECM	8/10/22	7:11:00 PM	8/10/22	7:24:00 PM	00:38	0.00

Comments: Ecall : Device not found signal, Turned disconnect back on reset fault & RTS
arrived @ PDP 12 PLC control for asset # A6-SP06 showed faulted went to A6-SP06 and found disconnects had been turned off turned

3624210	A5-PDP-12 - A6-6SP06 - STACK	GS16933	A5-PDP-12	CLOS	ECM	11/17/22	1:29:00 PM	11/17/22	2:00:00 PM	00:31	0.00

Comments: Ecall : Device net failure, Cleared fault reset asset & RTS
Swapped stack light w/ PDP 15 stack light unsuccessful due to addressing issue reattached to PDP -12 sort pier fault cleared RTS

3516749	A6-PDP-14 - Affecting 6MU-2-05	GS16935	A6-PDP-14	CLOS	ECM	6/30/22	2:46:00 PM	6/30/22	4:09:00 PM	01:23	0.00

Comments: reset app and checked connection, reset PDP, began resetting E-stop stations. Line ran, tested, RTS
Observed PDP/ fault occurring intermittently. Believed to be caused by a tripped APP or loose device connections walked line and reset app

3513244	A6-PDP-16 -	GS16936	A6-PDP-16	CLOS	ECM	6/23/22	2:52:00 PM	6/23/22	3:03:00 PM	00:11	0.00

Comments: ECALL- no fault showing, Southeast had toggled on APP, reset it before I arrived. RTS.
Arrived, no fault showing, verified with BHS, Southeast had toggled on APP, reset it before I arrived. RTS.

3420999	A6-PDP-18 Device not failure	GS16938	A6-PDP-18	CLOS	ECM	2/26/22	9:36:00 AM	2/26/22	10:02:00 AM	00:26	0.00

Comments: Ecall : Circuit breaker trip, Reset breaker & RTS
arrived & assessed reset circuit breaker observed PDP BHS informed RC-17 showed motor disconnect reset motor BHS showed clear RTS

3421003	A6-PDP-18 devic net failure	GS16938	A6-PDP-18	CLOS	ECM	2/26/22	10:41:00 AM	2/26/22	11:49:00 AM	01:08	0.00

Comments: Ecall : Device net failure, Reset PDP and RTS
reset PDP reset RC17 PDP trip came back reset went back to RC-17b motor & reducer were hitting RC-17 control box monitored line while it

3464587	A6-PDP-18 - keeps coming u	GS16938	A6-PDP-18	CLOS	ECM	4/24/22	3:26:00 PM	4/24/22	3:40:00 PM	00:14	0.00

Comments: ECALL-Reset and cleared all bags jams and monitored the asset , RTS.

3416320	A6-PDP-18	GS16938	A6-PDP-18	CLOS	ECM	2/19/22	2:31:00 PM	2/19/22	3:06:00 PM	00:35	0.00

confirmed with John JSM

3416394	A6-PDP-18 6rc-14	GS16938	A6-PDP-18	CLOS	ECM	2/20/22	12:34:00 PM	2/20/22	1:08:00 PM	00:34	0.00

3416409	A6-PDP-18 6rc-14	GS16938	A6-PDP-18	CLOS	ECM	2/20/22	5:02:00 PM	2/20/22	5:50:00 PM	00:48	0.00

confirmed with Roy JSM

3421069	A6-PDP-18	GS16938	A6-PDP-18	CLOS	ECM	2/27/22	10:52:00 AM	2/27/22	11:13:00 AM	00:21	0.00

Comments: ECALL: reset breaker for PDP and rest 6RC-17. observe and RTS

3421143	A6-PDP-18	GS16938	A6-PDP-18	CLOS	ECM	2/28/22	5:53:00 AM	2/28/22	7:00:00 AM	00:27	0.00

Comments: Reset PDP-18 and RTS. Called again. Overload showing 6RC-17, reset PDP-18 and reset overload. RTS
Reset overload & monitored for a while. RTS.

3464471	A6-PDP-18 - Device Not Failure	GS16938	A6-PDP-18	CLOS	ECM	4/23/22	12:50:00 PM	4/23/22	1:00:00 PM	00:10	0.00

Comments: ECALL: Reset, observed an issue with brake, informed BHS, decided to let run with known issue, RTS
Reset, observed an issue with brake, informed BHS, decided to let run with known issue, RTS

3464477	A6-PDP-18 - Device Net Failure	GS16938	A6-PDP-18	CLOSE	ECM	4/23/22	1:40:00 PM	4/23/22	2:34:00 PM	00:54	0.00
	Comments: ECALL:removed brake, monitored asset, monitored with bags, RTS removed brake, monitored asset, monitored with bags, RTS										
3464548	DeviveNet failure; A6-PDP-16	GS16938	A6-PDP-18	CLOSE	ECM	4/24/22	9:12:00 AM	4/24/22	9:26:00 AM	00:18	0.00
	Comments: ECALL: checked PDP, reset app at line, fault cleared, reset line, line starting up, RTS inspect asset, checked PDP, reset app at line, fault cleared, reset line, line starting up, called back in service										
3376742	A6-PDP-19 - Device Net Failure	GS16939	A6-PDP-19	CLOSE	ECM	1/3/22	1:48:00 PM	1/3/22	2:16:00 PM	00:32	0.00
	Comments: ECALL: Inspected all cables at PDP and APP. Reset PDP. Fault on asset cleared. RTS										
3477846	A6-PDP-19 affecting assets	GS16939	A6-PDP-19	CLOSE	ECM	5/7/22	2:18:00 PM	5/7/22	2:36:00 PM	00:22	0.00
	Comments: ECALL:went to PDP-19, resetting, tested, called back in service went to PDP-19, resetting, tested, called back in service										
3446929	Test Test Test.	GS14873	A1-IB1-FPC-BC	CLOSE	ECM	4/6/22	5:48:00 PM	4/6/22	5:50:00 PM	00:02	0.00
	Comments: Ecall : Test Test, I never got this call I assume it was as it is stated on BHS SR report as a test										
3525908	Bag Claim 7 will not start up	GS14887	A2-IB7-01-BC	CLOSE	ECM	7/12/22	10:47:00 AM	7/12/22	10:52:00 AM	00:13	0.00
	Comments: Inspect asset, ESTOP pressed, reset ESTOP, started up BC, called back in service										
3548016	Bag claim 7 is not working	GS14887	A2-IB7-01-BC	CLOSE	ECM	8/6/22	7:40:00 AM	8/6/22	7:55:00 AM	00:22	0.00
	Comments: Arrived at asset, identified ESTOP needed reset, ESTOP reset, tested, RTS Arrived at asset, identified ESTOP needed reset, ESTOP reset, tested, RTS										
3421212	Bag Claim 7 Jam	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	3/1/22	12:03:00 AM	3/1/22	12:22:00 AM	00:19	0.00
	Comments: ECALL: jam on public side,cleared jam, reset on public side, RTS went to asset, found jam on public side, went to public side, cleared jam, went back to bagroom reset and returned to service										
3421259	Bag Claim 7 plates are jumping	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	3/1/22	10:59:00 AM	3/1/22	1:17:00 PM	04:49	157.75
	Per JSM Roy.										
3433204	Bag Claim 7 will not start up	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	3/15/22	1:50:00 PM	3/15/22	2:13:00 PM	00:23	0.00
	Comments: ECALL: bolt came loose on BC, tighten bolt and run claim and RTS arrive and airline rep showed me where a bolt that was securing a flat plate was rubbing bottom of side cover of claim. tighten the bolt back										
3433306	INBOUND CLAIM 7 3433306 (PER	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	3/16/22	1:35:00 PM	3/16/22	1:54:00 PM	00:33	0.00
	Comments: ECALL: loud metal on metal sound, loose hardware, tighten. RTS but F/U for wheels hear a loud metal on metal sound, loose plates tighten hardware but also notice knocking sound in turns. return unit to service and open work										
3437903	Bag Claim 7 has a jam on the FPC	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	3/19/22	3:37:00 PM	3/19/22	3:44:00 PM	00:07	0.00
	Comments: ECALL: jams on public side, remove bags started line,not move,ESTOP inside,started panel,monitor,RTS got there was jams on public side lots of bags, remove bags started line, didn't move, went inside, ESTOP then started panel everything										
3460508	A2-IB7-FPC-BC - BROKEN LINK	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	4/17/22	4:03:00 PM	4/17/22	6:40:00 PM	04:21	65.36
	Comments: ECALL-R/R broken FPC link with a new one, put plates back, started the FCP, RTS.										
3469702	Unknown condition; A2-IB7	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	5/4/22	9:15:00 AM	5/4/22	12:35:00 PM	03:20	687.69
	Comments: ECALL- Replaced bolt and two broken plates and 15 wheels. RTS.										
3525583	Bag Claim 7 has a jam on the FPC	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	7/9/22	8:21:00 AM	7/9/22	8:29:00 AM	00:16	0.00
	Comments: Ecall : Bag jam, Cleared jam bags reset asset & RTS arrived at asset identified bags jammed removed jammed bags E-stop reset FPC headed to panel E-stop reset panel cleared jam fault tested										
3513570	Bag jam on the FPC; A2-IB7	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	6/27/22	10:32:00 AM	6/27/22	10:43:00 AM	00:18	0.00
	Comments: Ecall : Jam on FPC, Cleared jam condition reset asset & RTS arrived at asset jam on FPC went outside and station A needed to be cleared, reset the A station and the jam cleared FPC started running										
3530585	A2-IB7-FPC-BC	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	7/15/22	2:00:00 PM	7/15/22	2:32:00 PM	01:14	0.00
	Comments: Ecall : IB7 unknown status, Reset MCP reset asset & RTS arrived to asset started asset FPC not moving stopped asset checked FPC for plate link hardware issue no issues detected disconnect MCP										
3569931	A2-IB7-FPC-BC	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	9/1/22	10:02:00 AM	9/1/22	11:55:00 AM	02:58	27.00
	Comments: Ecall : Gap in FPC, Replaced bad wheels and hardware & RTS arrived to asset noticed plates stacked on each other & gap removed 4 plates FPC to open area for better inspection upon inspection noticed										
3421165	A2-IB7-FPC-BC - Wheel(s)	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	2/28/22	11:33:00 AM	2/28/22	1:21:00 PM	01:44	220.85
	Comments: GOAA Inspection Request - Found bad wheels. Replaced 7 of them. RTS. Dave Deans asked JSM to inspect IB7. Called BHS to take it OOS to inspect and BHS made an SR#. Tech replaced 7 wheels, made										
3430694	A2-IB7-FPC-BC- broken link	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	3/7/22	4:50:00 PM	3/7/22	11:45:00 PM	12:43	380.86
	Comments: ECALL: broken link, replaced wheels and broken link, tested, RTS Inspected asset, broken link on FPC, pressed ESTOP to remove some plates to get to the broken link, removed broken link and placed the										
3437900	Bag Claim 7 has a jam on the FPC	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	3/19/22	3:10:00 PM	3/19/22	3:13:00 PM	00:03	0.00
	Comments: Comment Verified by Jaime.										
3438104	Loose hardware; A2-IB7-FPC-BC	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	3/21/22	1:01:00 PM	3/21/22	1:10:00 PM	00:09	0.00
	Comments: ECALL: reset asset on public side, tighten hardware and RTS										
3455463	Carousel 7 Jammed	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	4/9/22	1:43:00 AM	4/9/22	1:51:00 AM	00:08	0.00
	Comments: ECALL: clear bags; estop/reset the FPC; unit started ; RTS When I arrived I cleared bags off of back side of unit to clear fault. I then estopped and rest the flat plate. Unit started up and I returned to										
3460322	Bag Claim 7 INOP	GS14883	A2-IB7-FPC-BC	CLOSE	ECM	4/16/22	12:57:00 AM	4/16/22	1:10:00 AM	00:13	0.00

Comments: ECALL: reset e-stop and call back in service

3503534	Bag Claim 7 has a	GS14883	A2-IB7-FPC-	CLOS	ECM		6/15/22	2:32:00 PM	6/15/22	2:36:00 PM	00:04	0.00

Comments: Removed jammed bags, E-stop, reset all stations, cleared E-stop on IB7-65, reset MCP, RTS

Arrived to asset. removed 6 bags jammed in front of SD on FPC. E-stop and reset all stations on FPC. went to bag room side. looked at

3517147	BAg Claim 7 has	GS14883	A2-IB7-FPC-	CLOS	ECM		7/4/22	7:39:00 AM	7/4/22	7:55:00 AM	00:26	0.00

Comments: ESTOP, reset control stations, and panel, disabled speed sensor, jam on FPC, cleared, reset line,RTS

inspected line, checked photo-eyes, ESTOP, and reset control stations, and panel, disabled speed sensor, there was a jam on FPC, cleared

3548260	A2-IB7-FPC-BC	GS14883	A2-IB7-FPC-	CLOS	ECM		8/8/22	9:31:00 PM	8/8/22	9:46:00 PM	00:23	0.00

Comments: Pressed and reset ESTOPs, restarted system, RTS

Pressed and reset ESTOPs, restarted system, RTS

3385215	GATE 39 PCA	GS20149	PCA-39	CLOS	ECM		1/7/22	3:21:00 AM	1/7/22	4:12:00 AM	00:51	0.00

Comments: Ecall : Found unit on vent & put unit on cooling. Discharged temp: 32 degrees

Arrived at the gate, check unit on normal operation and found unit on vent mode. Put unit on cooling mode and check temp. Unit is cooling

3408652	GATE 39	GS20149	PCA-39	CLOS	ECM		2/5/22	5:29:00 AM	2/5/22	5:53:00 AM	00:24	0.00

Comments: Blowing hot

Arrived at the gate and check the unit on its normal operation. Found the unit on narrow body. Opened electrical door made sure there we

3486462	PCA 39 Not	GS20149	PCA-39	CLOS	ECM		5/26/22	3:54:00 AM	5/26/22	4:01:00 AM	00:14	0.00

Comments: ECALL-Unit was off upon arrival, tested unit and it works , no issues, RTS.

3376566	3376566 - PCA 3	GS20149	PCA-39	CLOS	ECM		1/1/22	1:55:00 PM	1/1/22	9:49:00 PM	01:43	0.00

Comments: blowing hot

Started the PCA it was turning on just the blower, checked all electrical components tighten all of them .After the normal checkout we re s

3446440	Gate 39 pca is	GS20149	PCA-39	CLOS	ECM		4/1/22	9:11:00 AM	4/1/22	9:52:00 AM	01:21	0.00

Comments: Tech means button not bottom. Tech found the button loose and tightened it back up.

Tech means button not bottom. Tech found the button loose and tightened it back up.

3446525	Gate 39 pca is	GS20149	PCA-39	CLOS	ECM		4/2/22	10:06:00 AM	4/2/22	10:44:00 AM	00:38	0.00

Comments: Blowing hot

Arrived at gate and found unit blowing hot air. Checked, inspected unit and found stage #1 VFD without connection and stage #2 Off, Fou

3446930	PCA 39 blowing	GS20149	PCA-39	CLOS	ECM		4/6/22	5:59:00 PM	4/6/22	7:49:00 PM	02:38	600.56

Comments: pca39 hot blowing

Hoses were checked and it was found that two were broken,they were ordered in parts rooms and installed.It was tested that hoses were

3480362	GATE 39 PCA	GS20149	PCA-39	CLOS	ECM		5/15/22	1:21:00 AM	5/15/22	1:54:00 AM	00:32	0.00

Comments: ecall blowing hot 39

Couldn't find any issues going to start a corrective on this unit.

3480459	3480459 -	GS20149	PCA-39	CLOS	ECM		5/16/22	6:07:00 AM	5/16/22	6:48:00 AM	01:20	0.00

Comments: user error, crew didn't know how to operate properly. Portable was set to auto,Started and tested

user error, crew didn't know how to operate properly. Portable was set to auto instead of not auto mode. Started and tested

3485517	GT 39 PCA inop	GS20149	PCA-39	CLOS	ECM		5/25/22	4:42:00 AM	5/25/22	5:00:00 AM	00:18	0.00

Comments: found on, working. turn unit off and back on to make sure is working properly. 36.1*

Arrived at the gate and check the unit on its normal operations. The unit was found on and working. I turn the unit off and back on to make

3490620	GATE 39 PCA	GS20149	PCA-39	CLOS	ECM		5/31/22	10:27:00 PM	5/31/22	10:47:00 PM	00:38	0.00

Comments: on button pressed several times,reset, started unit. Let it run for 15 min,37*. RTS

3503194	3503194 - PCA 3	GS20149	PCA-39	CLOS	ECM		6/13/22	6:41:00 AM	6/13/22	7:01:00 AM	00:40	0.00

Comments: Arrived and unit is off and on and unit working perfect output 32 degrees

3508823	PCA 39 inop	GS20149	PCA-39	CLOS	ECM		6/23/22	1:09:00 AM	6/23/22	1:37:00 AM	00:56	0.00

Comments: VFD no communication

Arrived at the gate and the unit was on discharging 80 degrees. Opened the electrical panel and found the fan #1 VFD not responding. We

3513868	PCA 39 blowing	GS20149	PCA-39	CLOS	ECM		6/30/22	12:49:00 AM	6/30/22	2:57:00 AM	04:16	0.00

Comments: relay damaged and not sending signal. no relays in parts, took from OOS portable, tested, RTS

Arrived at the gate the unit was on with both compressors off. We started troubleshooting. All connections are well connected but the 3 ph

3517360	PCA 39 Not	GS20149	PCA-39	CLOS	ECM		7/6/22	3:59:00 AM	7/6/22	4:11:00 AM	00:24	0.00

Comments: Unit on pbb mode

Arrived at the gate and found the unit on and blowing to the bridge. The unit was on bridge mode which it does not blow into the aircraft. So

3531099	PCA 39 Hole in	GS20149	PCA-39	CLOS	ECM		7/20/22	11:32:00 PM	7/21/22	12:12:00 AM	00:35	0.00

Comments: SR Created in Maximo at 0209 - Time backdated to AM times, but call was for PM times.

Maximo was down for maintenance when this call came out at 2332

3577338	Gate 39 PCA	GS20149	PCA-39	CLOS	ECM		9/16/22	1:36:00 PM	9/16/22	2:01:00 PM	00:49	0.00

Comments: Not issues

We went to the unit I pulled the hose and turn on do not found any issues hose problem.

3577607	Gate 39 PCA	GS20149	PCA-39	CLOS	ECM		9/20/22	1:20:00 AM	9/20/22	1:54:00 AM	00:34	0.00

Comments: Unit needed a reset

Arrived at the gate and found the unit on with a discharge temp of 60 degrees. Turned off the unit and reset the board. While it was resetti

3586112	PCA-39	GS20149	PCA-39	CLOS	ECM		10/2/22	11:19:00 AM	10/2/22	11:50:00 AM	01:33	0.00

Comments: blowing hot

The unit was in vent mode I changed it to cool and output 32 degree

3586199	3586199 - PCA 3	GS20149	PCA-39	CLOS	ECM	10/3/22	10:10:00 AM	10/3/22	10:20:00 AM	00:10	0.00
	NO OP			E							
	Comments: no working										
	The unit is on for the pub it was changed for the plane and it is workin fine 34 degrees										
3599415	Gate 39 the pca	GS20149	PCA-39	CLOS	ECM	10/14/22	11:02:00 AM	10/14/22	12:06:00 PM	01:04	0.00
	is not working			E							
	Comments: pca not working										
	We arrived at the gate and the pca was on but just the blower. We tried to shut it off at the control but doesn't work. Removing the control										
3619349	Gate 39 the pca	GS20149	PCA-39	CLOS	ECM	11/12/22	5:58:00 AM	11/12/22	7:13:00 AM	01:48	0.00
	is blowing ho			E							
	Comments: blowing hot										
	Went to the gate 39 and the issue found was at stage one not coming on cause a the ambient temp was at 68*. Just one stage was working										
3624435	PCA 39 hose	GS20149	PCA-39	CLOS	ECM	11/19/22	11:23:00 PM	11/19/22	11:41:00 PM	00:18	0.00
	coupling damage			E							
	Comments: PCA hose disconnected, hose & mil good, conneced to aircraft, ran, RTS										
	Arrived at gate and found the pca hose disconnected from aircraft. Checked hose and milo both in good conditions. Connected hose to air										
3508143	PCA-96	GS20151	PCA-96	CLOS	ECM	6/17/22	7:04:00 PM	6/17/22	7:17:00 PM	00:18	0.00
	BLOWING HOT			E							
	Comments: pca blowing hot										
	Upon arrival the pca was not connected to the plane. Reported to aoc.										
3485181	PCA 96 blowing	GS20151	PCA-96	CLOS	ECM	5/21/22	4:58:00 PM	5/21/22	5:23:00 PM	00:25	0.00
	hot			E							
	Comments: blowing hot										
	Air line workers they tried to start the bridge mode, but it was blowing hot, I re set and started unit normally PCA working properly unit is b										
3490365	PCA-96 NOT	GS20151	PCA-96	CLOS	ECM	5/30/22	8:18:00 AM	5/30/22	9:41:00 AM	03:06	0.00
	WORKING			E							
	Comments: Blowing warm										
	Arrived at gate found unit off and disconnected from aircraft. Opened electrical panel, started, ran unit and found compressor stage 1 off.										
3508456	Gate 96-PCA	GS20151	PCA-96	CLOS	ECM	6/20/22	6:11:00 PM	6/20/22	6:20:00 PM	00:08	0.00
	hose issue WO			E							
	Comments: pca-96										
	It's water hose issue not with the air hose										
3555180	PCA 96 not	GS20151	PCA-96	CLOS	ECM	8/20/22	3:16:00 PM	8/20/22	4:53:00 PM	01:37	0.00
	working			E							
	Comments: no working										
	When arrived at the gate unit was been used at the bridge switch to aircraft mode, only one compressor started, checked electrical										
3570128	Gate 96 PCA	GS20151	PCA-96	CLOS	ECM	9/2/22	11:33:00 PM	9/2/22	11:57:00 PM	00:24	0.00
				E							
	Comments: blowing hot										
	Arrived at the gate and noticed that the unit was running with compressors off. I turned off the unit and reset the board then started the unit,										
3570482	PCA 96 not	GS20151	PCA-96	CLOS	ECM	9/6/22	4:42:00 PM	9/6/22	5:10:00 PM	00:28	0.00
	working in jet			E							
	Comments: not working at the bridge										
	Found unit working on blower only, re set unit and re started, pca runing fine at the bridge.										
3572786	PCA gate 96	GS20151	PCA-96	CLOS	ECM	9/12/22	4:34:00 PM	9/12/22	5:00:00 PM	00:26	0.00
	blowing ho			E							
	Comments: ecall 96										
	Opened the electrical cabinet and found tripped compressor 2 breaker. Reset breaker and started unit. Blowing 42 degrees. CBIS										
3595016	GATE 96 PCA	GS20151	PCA-96	CLOS	ECM	10/11/22	11:52:00 PM	10/12/22	12:23:00 AM	00:31	0.00
	BLOWING HOT			E							
	Comments: inspected,Turned on main power reset unit waited 2 mins turned on unit let it run for 10 mins, 48*										
	Arrived @ pca 96 opened electrical panel. Turned on unit inspected hoses & let it run for 5 mins. Temp 62.8 turned off unit, check for loose										
3599309	pca 96 blowing hot	GS20151	PCA-96	CLOS	ECM	10/13/22	3:15:00 AM	10/13/22	4:10:00 AM	00:48	0.00
				E							
	Comments: Temp high, turned off, check e. panel, loose wires etc, reset unit, turned on, Disch. temp 48.6*RTS.										
3599466	Gate 96 PCA	GS20151	PCA-96	CLOS	ECM	10/14/22	11:01:00 PM	10/14/22	11:21:00 PM	00:19	0.00
				E							
	Comments: hose disconnected										
	Went to the gate and noticed that the spiral hose was disconnected from the unit. Connected back in place and tested. Back on service.										
3602732	GATE 96 PCA	GS20151	PCA-96	CLOS	ECM	10/23/22	11:01:00 PM	10/23/22	11:15:00 PM	00:14	0.00
	NOT WORKING			E							
	Comments: Unit working										
	Arrived at the gate and found the unit on. The discharge temperature was 48 degrees. Checked inside the electrical panel and everything										
3619688	PCA 96 inop	GS20151	PCA-96	CLOS	ECM	11/15/22	11:00:00 PM	11/15/22	11:59:00 PM	00:59	0.00
				E							
	Comments: PCA INOP										
	Arrived at the gate. International flight leaving and moments later another international flight arriving. Waited until plane settled then proceeded										
3416579	A6-BC-31-FPC-	GS14530	A6-BC-31-03-	CLOS	ECM	2/22/22	11:14:00 AM	2/22/22	11:35:00 AM	00:42	0.00
	BC Not timing		BC	E							
	Comments: Ecall : Bag claim won't start,Removed bag tag blocking photo eye reset asset & RTS										
	inspected asset airline agents reporting that the BC won't start went to inspect photo eyes and door sensor found bag tag blocking the photo										
3525913	3525913 BAG	GS14530	A6-BC-31-03-	CLOS	ECM	7/12/22	11:23:00 AM	7/12/22	11:40:00 AM	00:17	0.00
	claim 24 not		BC	E							
	Comments: arrive, locate pushed estop and took off estop. restart line and called back in service.										
3599888	DeviceNet failure;	GS16927	A5-PDP-07	CLOS	ECM	10/19/22	2:11:00 PM	10/19/22	2:48:00 PM	00:37	0.00
	A5 PDP 07			E							
	Comments: Ecall : PDP fault, Cleared fault reset asset & RTS										
	arrived at the asset and cleared the fault after inspected the asset monitored the asset and called back in service										
3607263	PDP-07 has a	GS16927	A5-PDP-07	CLOS	ECM	10/28/22	6:40:00 AM	10/28/22	7:06:00 AM	00:35	0.00
	Device Not			E							
	Comments: Ecall : PDP-07 fault, Reset APP clear e-sto & RTS										
	went to PDP -7 showing no fault reset APP 1-25 reset e=stop tested called back in service										
3442919	A2-IB9-01-BC not	GS14847	A2-IB9-01-BC	CLOS	ECM	3/24/22	2:47:00 PM	3/24/22	2:51:00 PM	00:04	0.00
	starting up			E							
	Comments: Ecall : Could not start, Cleared all E-stop & RTS										
	arrived to asset looked at MCP, MCP display non cleared E-stop condition on bag room side I cycled & reset all E-stops, E-stop condition										

3443409	Baggage claim 9 is not working	GS14847	A2-IB9-01-BC	CLOS E	ECM	3/29/22	8:55:00 AM	3/29/22	9:10:00 AM	00:15	0.00
	Comments: ECM-reset system, ran twice, RTS.											
3443551	Bag Claim 9, JSM are continuing the	GS14847	A2-IB9-01-BC	CLOS E	ECM	3/30/22	4:01:00 PM	3/30/22	5:40:00 PM	01:39	0.00
	Comments: Ecall : Multiple jams, Made adjustments to the speed sensor & RTS											
	got there the carousel move for 1 min then stop my supervisor told me to adjust speed sensor so went to main panel to check speed it was											
3602384	Door fault; A2-IB9 01-BC	GS14847	A2-IB9-01-BC	CLOS E	ECM	10/20/22	6:42:00 AM	10/20/22	6:50:00 AM	00:08	0.00
	Comments: Ecall : Door fault, Tightened all loose photo eye reset asset & RTS											
	arrived at asset looked at MCP, MCP displayed E-stop on asset IB9-01 cleared E-stop & door fault cleared also discover loose photo eye on											
3594591	Bag Claim 9 section 1 has a	GS14847	A2-IB9-01-BC	CLOS E	ECM	10/7/22	8:31:00 AM	10/7/22	8:52:00 AM	00:31	0.00
	Comments: Ecall : Bag jam, Cleared jam condition cleared all E-stop and RTS											
	arrived at asset notice bag jam reset all the E-stops outside and inside nothing was working so had to reset the panel worked after that and											
3602958	Bag Claim 9 will not start up	GS14847	A2-IB9-01-BC	CLOS E	ECM	10/26/22	7:10:00 AM	10/26/22	7:15:00 AM	00:10	0.00
	Comments: checked public side, went to bag room, moved cones off belt, started line, monitor, stop line, RTS											
	checked public side, went to bag room, moved cones off belt, started line, monitor, stop line, RTS											
3602706	A6-PDP-15 (affecting assets	GS15338	A6-6ML1-08	CLOS E	ECM	10/23/22	3:00:00 PM	10/23/22	6:11:00 PM	03:20	0.00
	Comments: proxy bent, replaced, adjusted cable & connecter,fault cleared, line ran, monitored, RTS											
	Arrived at asset, line was not moving, went to the PDP-15 and saw then device net failure, went to APP for 6ML18 and checked the proxy											
	got to asset, made adjustment to cables and connecter, checked VFD 12, noticed relay base put in , fault cleared, line run, monitored for 10											
3602767	A6-6ML1-08 Device net failure	GS15338	A6-6ML1-08	CLOS E	ECM	10/24/22	9:00:00 AM	10/24/22	12:00:00 PM	03:00	456.62
	Comments: change out power supply on device net and attempt to troubleshoot issues											
	installed power supply and checked fault code on device net card fault. kept occurring, kept clearing attempted to replicate fault through											
3602880	PDP-15/DeviceNet: A6	GS15338	A6-6ML1-08	CLOS E	ECM	10/25/22	11:07:00 AM	10/25/22	2:44:00 PM	03:37	0.00
	Comments: reset, troubleshot, checked grounding fault codes, observed, experimented, RTS											
	reset, troubleshot while resetting, checked grounding fault codes while looking in PDP. read schematic while bags coming through, observed,											
3602973	PDP-15 / 6ML1-08 has a Device	GS15338	A6-6ML1-08	CLOS E	ECM	10/26/22	9:50:00 AM	10/26/22	10:21:00 AM	00:57	0.00
	Comments: cleared fault, checked wire connections, monitored, reducer leaking and hot, RTS, opened w/o											
	cleared fault, supervisor arrived, assisted checking wire connection. monitored, reducer had a leak and extremely hot, RTS, opened W/O to											
3607500	6ML1-08-14	GS15338	A6-6ML1-08	CLOS E	ECM	10/30/22	4:02:00 PM	10/30/22	4:04:00 PM	00:02	0.00
	Comments: Arrived and inspected the fault, cleared it by reset the app, RTS											
	Arrived and inspected the fault, cleared it by reset the app, RTS											
3607563	A6-6ML1-08/PDP-15: DeviceNet	GS15338	A6-6ML1-08	CLOS E	ECM	10/31/22	10:16:00 AM	10/31/22	12:18:00 PM	02:14	0.00
	Comments: reset fault, fault E-78 on node 2, continued reset while processing bags, tested, RTS, monitored											
	reset fault, kept occurring at random. fault on card is E-78 on node 2. Node 2 is affecting nose. E-78 states according to 1756 onb											
3393699	Spirit Ticket Counter Bag	GS17789	A4-B-4TC1-01-BS 01	CLOS E	ECM	1/25/22	8:18:00 AM	1/25/22	8:25:00 AM	00:12	0.00
	Comments: ECALL: display on seal frozen, inspected wiring, disconnect/reconnect display, tested, RTS.											
	Inspect asset, the display for the seal was frozen, took the display out and disconnected it, inspected the wiring of the display and found no											
3430919	A3-3CL-401 - BROKEN BELT	GS17626	A3-3CL-401	CLOS E	ECM	3/9/22	6:55:00 PM	3/9/22	10:40:00 PM	05:40	1,021.00
	Comments: ECALL: modify belt, install new belt and replace lower guide wheels. test and RTS											
3430754	3CL-403 lacing is coming apart	GS17628	A3-3CL-403	CLOS E	ECM	3/8/22	12:16:00 PM	3/8/22	12:37:00 PM	00:29	0.00
	Comments: ECALL:inspected belt, ESTOP, got on belt, cut the belt, reset line, make work order, RTS											
	inspected belt, ESTOP, got on belt, cut the belt, reset line, make work order and called back in service											
3398517	A6-6MD1-17-DIV- fail to retract	GS16213	A6-6MD1-17-DIV	CLOS E	ECM	1/29/22	6:11:00 PM	1/29/22	6:21:00 PM	00:10	0.00
	Comments: Comment											
	Verified by Jaime.											
3433187	A6-6MD1-17-DIV failed to	GS16213	A6-6MD1-17-DIV	CLOS E	ECM	3/15/22	10:08:00 AM	3/15/22	10:20:00 AM	00:12	0.00
	Comments: ECALL:inspect asset, checked proxy, take paddle to home position, reset DIV. cleared fault, RTS											
	inspect asset, checked proxy, take paddle to home position, reset DIV. cleared fault, called back in service											
3398574	SWA Scale is not working Bag f	GS17783	A4-B-4TC1-01-BS 02	CLOS E	ECM	1/30/22	12:46:00 PM	1/30/22	12:56:00 PM	00:10	0.00
	Comments: ECALL: Did hard reset on scale, called back in service.											
	Did hard reset on scale, called back in service.											
3602484	Bump out Scale is not working Virgi	GS17783	A4-B-4TC1-01-BS 02	CLOS E	ECM	10/21/22	8:33:00 AM	10/21/22	8:35:00 AM	00:02	0.00
	Comments: Ecall : Call canceled, Call canceled before my tech could arrive											
3393424	SWA Scale is not working	GS17783	A4-B-4TC1-01-BS 02	CLOS E	ECM	1/21/22	12:19:00 PM	1/21/22	12:31:00 PM	00:12	0.00
	Comments: Scale display not reading. Pulled the display from cabinet, reset. Indicator cleared. Tested RTS											
	Scale display not reading. Pulled the display from cabinet, reset. Indicator cleared. Tested operation & put back together. RTS											
3538753	2RC-102 has a motor overload	GS17067	A2-2RC-102	CLOS E	ECM	7/28/22	8:45:00 AM	7/28/22	9:06:00 AM	00:31	0.00
	Comments: Ecall : Overloads, Tracked belt reset asset & RTS											
	Amped not or current with spec observed belt tracked properly checked VFD wiring proper RTS observed											
3617583	2RC-115 has a bad photoeye	GS17080	A2-2RC-115	CLOS E	ECM	11/9/22	10:08:00 AM	11/9/22	10:13:00 AM	00:14	0.00
	Comments: Ecall : Jam, Realigned reflector reset jam fault & RTS											
	troubleshooting the asset and found the photo eye wasn't line up with the reflector I adjusted the reflector reset the jam and started it the											
3581641	A2-2RC-115 multiple jams	GS17080	A2-2RC-115	CLOS E	ECM	9/24/22	4:00:00 AM	9/24/22	4:10:00 AM	00:15	0.00

Comments: Ecall : Adjusted photo eye, Realigned photo eye & RTS

arrived at asset and observed photo eye displaying 1 led adjusted photo eye and cleaned reflector called back in service and monitored for

3570238	A2-2RC-115-	GS17080	A2-2RC-115	CLOSE	ECM	9/3/22	8:40:00 PM	9/3/22	8:55:00 PM	00:20	0.00

Comments: photo id was improperly working, moved it into proper positioning, reset, tested, RTS

Inspecting asset, noticed photo id was improperly working, moved it into proper positioning, reset, tested, RTS

3408904	A2-2RC-112 VFD	GS17077	A2-2RC-112	CLOSE	ECM	2/8/22	8:03:00 PM	2/8/22	8:16:00 PM	00:13	0.00

Comments: ECALL:Asset had an overload, I went to the panel, and manually reset the overload, RTS

Asset had an overload, I went to the panel, and manually reset the overload, asset is now back in service

3398621	Scale NKS CTR	GS17805	A4-B-4TC1-01-	CLOSE	ECM	1/31/22	4:33:00 AM	1/31/22	4:44:00 AM	00:11	0.00

Comments: ECALL:Rebooted scale, closed up called back into service

Rebooted scale, closed up called back into service

3398543	NKS TC Scale	GS17802	A4-B-4TC1-02-	CLOSE	ECM	1/29/22	4:36:00 AM	1/29/22	4:47:00 AM	00:11	0.00

Comments: ECALL:unplug and reset scale, tested and called back into service

unplug and reset scale, tested and called back into service

3500934	3500934 - Scale	GS17819	A4-B-4TC1-02-	CLOSE	ECM	6/7/22	5:40:00 AM	6/7/22	5:50:00 AM	00:20	0.00

Comments: ECALL:on arrival, I inspected the scale, needed to be reset, and zeroed

on arrival, I inspected the scale, needed to be reset, and zeroed

3602560	NKS TC Scale	GS17819	A4-B-4TC1-02-	CLOSE	ECM	10/22/22	4:25:00 AM	10/22/22	4:40:00 AM	00:15	0.00

Comments: Ecall : Scale not working, Cycled power off and back on & RTS

troubleshoot unplug scale re-plug scale test back in service

3420847	NKS Scale	GS17787	A4-B-4TC1-03-	CLOSE	ECM	2/24/22	4:00:00 AM	2/24/22	4:15:00 AM	00:30	0.00

Comments: ECALL: reset scale, unplug power and plug back in. test and RTS

3443192	A2-2MS2-125	GS16236	A2-2MS2-124	CLOSE	ECM	3/27/22	8:01:00 AM	3/27/22	11:33:00 AM	06:43	40.86

Comments: ECALL: belt was under the diverter, had to re-lace and re-pin belting and test. back in service.

inspected asset and the belt was under the diverter. lacing damaged. went to parts got new lacing and pin and re-laced and re-pinned belting.

3619628	A2-2MS2-142	GS16236	A2-2MS2-124	CLOSE	ECM	11/15/22	5:20:00 AM	11/15/22	5:30:00 AM	00:10	0.00

Comments: arrived at asset, inspected, saw photo-eye was loose, out of place, made adjustments, RTS

arrived at asset, inspected, saw photo-eye was loose, out of place, made adjustments, RTS

3478021	A2-2RC-119 SE	GS17084	A2-2RC-119	CLOSE	ECM	5/9/22	9:30:00 AM	5/9/22	10:00:00 AM	00:30	0.00

Comments: ECALL- loosen the tension on belt, tested it, (ok) RTS.

3502951	A2-2RC-119 -	GS17084	A2-2RC-119	CLOSE	ECM	6/10/22	4:04:00 PM	6/10/22	4:13:00 PM	00:16	0.00

Comments: Ecall : Motor making loud noise, Removed clothing from under belt reset asset & RTS

went to asset found lots of clothing under belt remove reset asset tested called back in service

3530751	A2-2RC-119	GS17084	A2-2RC-119	CLOSE	ECM	7/17/22	6:50:00 AM	7/17/22	7:05:00 AM	00:20	0.00

Comments: belt making loud noise and not moving

Arrived at asset, and belt was not moving. Set it to off and went under the asset. Found a piece of clothing stuck on the front roller.

3376824	2MS2-123 is	GS16235	A2-2MS2-123	CLOSE	ECM	1/4/22	11:36:00 AM	1/4/22	11:45:00 AM	00:09	0.00

Comments: ECALL: inspected asset, cleared and adjust photo eyes and inspect encoders/ belt speed. RTS

could not start ECM till finished with SR 6823

3437782	A2-2MS2-123 jam	GS16235	A2-2MS2-123	CLOSE	ECM	3/18/22	8:06:00 AM	3/18/22	8:07:00 AM	00:01	0.00

Comments: Ecall : Jam, Southeast cleared jam before I could dispatch tech to area

3489927	A2-2MS2-123	GS16235	A2-2MS2-123	CLOSE	ECM	5/26/22	11:41:00 AM	5/26/22	11:50:00 AM	00:20	0.00

Comments: Ecall : Encoder fault, Removed bag stuck under paddle clear jam reset asset & RTS

had to remove bag that was stuck under paddle then clear the jam and then reset the line and it started up so monitor while bags were co

3455233	A2-2MU20-DIV2	GS17086	A2-2MU20-201	CLOSE	ECM	4/7/22	6:37:00 AM	4/7/22	7:00:00 AM	00:23	0.00

Comments: ECALL- Aligned photo-eye, tested, RTS.

3393784	PCA- 34 HOT	GS20154	PCA-34	CLOSE	ECM	1/26/22	10:16:00 AM	1/26/22	10:36:00 AM	01:48	284.60

Comments: 20' hose replaced on PCA after ECM was called back in service.

3413324	GATE 34 AC	GS20154	PCA-34	CLOSE	ECM	2/12/22	11:44:00 PM	2/13/22	12:20:00 AM	00:26	0.00

Comments: Blowing hot

Arrived at the gate and check the unit on its normal operations. Turn on the unit let it run for 20 minutes and then check the temperatures.

3446483	34 blowing hot	GS20154	PCA-34	CLOSE	ECM	4/1/22	7:15:00 PM	4/1/22	7:40:00 PM	00:25	0.00

Comments: Everything working upon arrival, sat (stayed) to monitor operation

Everything working upon arrival, stayed to monitor operation and periodically check output temperatures. Discharge temp 42 aircraft 46.

3490036	The PCA hose	GS20154	PCA-34	CLOSE	ECM	5/27/22	10:57:00 AM	5/27/22	11:21:00 AM	01:09	0.00

Comments: connected,removed the elbow and re connected to the adapter up them brings the elbow. Discharge 36

Arrived at the gate and the pca was connected to the airplane but was a 90 * elbow the one belongs to the air line. We reported to the

3508129	PCA-34 NOT	GS20154	PCA-34	CLOSE	ECM	6/17/22	5:04:00 PM	6/17/22	5:17:00 PM	00:13	0.00

Comments: not working

At arrival to the gate checked the control box for faults or lost of power, but what it was the main selection it was pca ready for used push

3513321	PCA-34 HOLE IN	GS20154	PCA-34	CLOSE	ECM	6/24/22	1:30:00 PM	6/24/22	1:46:00 PM	00:27	0.00

Comments: Ecall : Hose detached, Reattached hose tested and RTS

upon arrival found unit hose detached from Velcro fixed issue with hose checked temps discharge 48.2 plane 52.1

3556183	PCA gate 34 not	GS20154	PCA-34	CLOSE	ECM	8/31/22	6:17:00 PM	8/31/22	6:31:00 PM	00:22	0.00

Comments: hose problems

Arrived at the gate found hose adapter adapter out of the milo, re tight adapter to hose, unit back in service

3421041	Gate 34- PCA hole in hose	GS20154	PCA-34	CLOSED	ECM	2/26/22	8:41:00 PM	2/26/22	9:29:00 PM	00:48	284.60

Comments: broken hose

Went to PCA 34 and found the 20 feet hose broken,changed for a new one and check the other hoses and milo in good condition.

3437718	34 pca	GS20154	PCA-34	CLOSED	ECM	3/17/22	2:39:00 PM	3/17/22	3:05:00 PM	00:51	0.00

Comments: Pca 31

Arrived at the gate found milo detached from air hose, re attach milo re start pca unit working properly at this time.

3478009	Gate 34 PCA not blowing air	GS20154	PCA-34	CLOSED	ECM	5/9/22	6:52:00 AM	5/9/22	7:30:00 AM	01:52	0.00

Comments: no blowing

I arrived at unit and the milo was out of place and not blowing bot plane it was put back

3485278	PCA 34 blowing hot	GS20154	PCA-34	CLOSED	ECM	5/22/22	2:30:00 PM	5/22/22	3:52:00 PM	01:22	0.00

Comments: Blowing Hot

Upon arrival, the unit was turned off and not connected. The unit was inspected and we found that air hose adapter was damaged. An air

3490618	Gate 34- Hole in PCA	GS20154	PCA-34	CLOSED	ECM	5/31/22	8:21:00 PM	5/31/22	8:43:00 PM	00:55	0.00

Comments: Hole in Air Hose

There was a hole in the elbow connection of the PCA hose, removed the elbow and reconnected non damaged portion of hoses. Spoke to

3490667	The PCA on gate 34 is blowing	GS20154	PCA-34	CLOSED	ECM	6/1/22	11:58:00 AM	6/1/22	12:25:00 PM	00:54	0.00

Comments: No issues found

Arrived at gate and found unit working and attached to aircraft. Unit discharge is 35 degrees and 41 at aircraft. Found a tiny hole in one of

3508256	Gate 34-PCA not working	GS20154	PCA-34	CLOSED	ECM	6/18/22	7:37:00 PM	6/18/22	7:57:00 PM	00:20	0.00

Comments: not connected to plane. Tested,turned on downs stairs, urned on up there, turn on up,RTS

not connected to plane. Tested,turned on downs stairs, urned on up there, it also did turn on up there. Unit called back in service.

3513750	Gate 34-PCA not working	GS20154	PCA-34	CLOSED	ECM	6/28/22	6:35:00 PM	6/28/22	6:51:00 PM	00:32	0.00

Comments: pca not working properly

Upon arrival there was a hole in the hose. So we taped the hole to be joined. We were unable to connect more hose or swap the hose due to

3513776	GATE 34 PCA HOSE BROKEN	GS20154	PCA-34	CLOSED	ECM	6/29/22	4:42:00 AM	6/29/22	5:08:00 AM	00:50	0.00

Comments: No replacement hoses available so we used duct tape to seal the hole in the hose.

We used duct tape to seal the hole in the hose until new hoses arrive at the parts room. The parts room is out of stock of PCA hoses in all

3534303	PCA-34 BROKEN ATTACHMENT	GS20154	PCA-34	CLOSED	ECM	7/24/22	10:42:00 AM	7/24/22	11:00:00 AM	00:36	0.00

Comments: milo loose

The clam of the Milo's was loose it was fixed and extra screws were put on it so that it does not come loose

3538805	PCa 34 blowing warm	GS20154	PCA-34	CLOSED	ECM	7/28/22	3:51:00 PM	7/28/22	4:33:00 PM	00:42	0.00

Comments: Unit was in "vent" mode. Switch it to cool, blowing 48.8*, RTS.

After inspecting the entire unit I found the unit was in "vent" mode. Switch it to cool, blowing 48.8*RTS.

3550270	Gate 34 the pca hose has a hole	GS20154	PCA-34	CLOSED	ECM	8/13/22	6:19:00 AM	8/13/22	6:49:00 AM	00:29	198.00

Comments: fixed the hose

We went to the unit I turned off the unit I found the 10 feet hose have hole .I Installed new hose.

3569891	PCA 34 Hole in Hose	GS20154	PCA-34	CLOSED	ECM	9/1/22	4:10:00 AM	9/1/22	5:01:00 AM	00:35	201.22

Comments: Hose has hose, R/R old adapter with one one, reattached hose to Plane, let run, RTS. Temp. 34.1*

Tech arrived @ PCA 34 Tech inspected the hose from unit to Plane. Tech notice the adapter was torn. Tech turn off unit detached milo

3572378	The PCA hose on gate 34 has a hole	GS20154	PCA-34	CLOSED	ECM	9/8/22	6:42:00 AM	9/8/22	7:15:00 AM	00:50	376.00

Comments: replace the hose

We went to the unit the 20 feet hose have hole replace the 20 feet hose

3599898	PCA 34 hole in hose	GS20154	PCA-34	CLOSED	ECM	10/19/22	4:05:00 PM	10/19/22	4:17:00 PM	00:12	0.00

Comments: hole in hose

Upon arrival ramp worker told me there was a hole at the milo taper. Upon inspection it just wasn't secured properly. Secured the taper to the

3602663	3602663 - PCA 34 Hose	GS20154	PCA-34	CLOSED	ECM	10/23/22	9:45:00 AM	10/23/22	10:06:00 AM	00:38	336.63

Comments: Broken Hose

We arrived at pca there was a broken hose we went to parts room got a 20ft hose replaced it test pca no leaks working good.

3607161	Gate 34 PCA is not working	GS20154	PCA-34	CLOSED	ECM	10/27/22	8:29:00 AM	10/27/22	8:49:00 AM	00:39	0.00

Comments: user eroor, unit on PBB mode not aircraft mode. once switched blowing 35*

user error unit was on PBB mode, changed to aircraft mode and ran unit, discharge 35*

3607394	PCA-34 PCA hose is shed	GS20154	PCA-34	CLOSED	ECM	10/29/22	5:55:00 PM	10/29/22	6:14:00 PM	00:19	0.00

Comments: Hose to short-we went to pca found the milo tip bent we fix the tip now reach the plane.

3607727	Gate 34 pca needs a new hose	GS20154	PCA-34	CLOSED	ECM	11/2/22	6:56:00 AM	11/2/22	7:44:00 AM	01:30	336.63

Comments: Extended hose to bridge for Plane, RTS.

3478217	A2-2CS4-15 (A2-2CS3-15) SE	GS17197	A2-2CS4-14	CLOSED	ECM	5/10/22	4:56:00 PM	5/10/22	5:05:00 PM	00:09	0.00

Asset tag verified by JSM to be A2-2CS3-15

3432886	A2-2CS4-15 motor overload	GS17197	A2-2CS4-14	CLOSED	ECM	3/12/22	9:16:00 AM	3/12/22	9:26:00 AM	00:10	0.00

Comments: ECALL: overload, fault was cleared before I arrived at asset, inspected and tested asset, RTS

overload, fault was cleared before I arrived at asset, inspected and tested asset, called back in service

3446365	A2-2CS4-15 belt moving slow	GS17198	A2-2CS4-15	CLOSED	ECM	3/31/22	5:41:00 PM	3/31/22	6:20:00 PM	00:39	0.00

Comments: ECM-showed 9.8 amp on VFD, loosen, tracked, and tested belt, RTS.

3500885	A2-2CS4-15-[illegible]	GS17198	A2-2CS4-15	CLOSE	ECM	6/6/22	4:09:00 PM	6/6/22	4:20:00 PM	00:21	0.00
	Comments: ECALL: cleared VFD, reset asset, tested and retested, called into service Arrived at asset, diagnosed problem, cleared VFD, reset asset, tested and retested, called into service										
3619407	A2-2CS4-15	GS17198	A2-2CS4-15	CLOSE	ECM	11/12/22	3:27:00 PM	11/12/22	3:53:00 PM	00:33	0.00
	Comments: went to asset, inspected, cleared jam, tested, RTS, stayed to monitor went to asset, inspected, cleared jam, tested, RTS, stayed to monitor										
3530634	A6-6ML1-09 [illegible]	GS15339	A6-6ML1-09	CLOSE	ECM	7/16/22	4:17:00 AM	7/16/22	4:30:00 AM	00:13	0.00
	Comments: clear jam, called back in service										
3390459	A6-6ML1-10	GS15341	A6-6ML1-10	CLOSE	ECM	1/17/22	7:30:00 AM	1/17/22	7:54:00 AM	00:36	0.00
	Comments: ECALL: jam, removed bags from photo eye, adjusted photo eye & secured it, reset line, RTS. Inspected line, there was a jam, removed bags from photo eyes, checked for 3 lights, one of the photo eyes had one light, adjusted until th										
3464733	A6-6ML1-10 jam [illegible]	GS15341	A6-6ML1-10	CLOSE	ECM	4/26/22	11:33:00 AM	4/26/22	11:51:00 AM	00:18	0.00
	Comments: ECALL-Metal sticking out from cladding, hammered it back into place, checked the line, RTS. Inspected line. there was metal sticking out from the cladding. Hammered it back into place. Inspected line, bags were flowing ok on the										
3432897	A6-6ML1-10 [illegible]	GS15341	A6-6ML1-10	CLOSE	ECM	3/12/22	11:06:00 AM	3/12/22	11:30:00 AM	00:48	0.00
	Comments: ECALL:the line was clear, inspect SouthEast cleared jams, then called back in service got there, the line was clear, inspect SouthEast cleared jams, then called back in service										
3432899	A6-6ML1-10 [illegible]	GS15341	A6-6ML1-10	CLOSE	ECM	3/12/22	11:32:00 AM	3/12/22	11:52:00 AM	00:52	0.00
	Comments: ECALL: loose and tensioned belt,kept bags moving, tested,RTS arrived at asset, inspected and identified belt a little loose and needed tension, added tension to belt as I also, kept bags moving, tested										
3586120	A6-6ML1-10 meta [illegible]	GS15341	A6-6ML1-10	CLOSE	ECM	10/2/22	12:30:00 PM	10/2/22	12:35:00 PM	00:10	0.00
	Comments: Got there, metal sticking out, hit it with rubber hammer, monitored, RTS Got there, metal sticking out, hit it with rubber hammer, monitored, RTS										
3594744	A6-6ML1-10 (A6-PDP-15 Device	GS15341	A6-6ML1-10	CLOSE	ECM	10/9/22	3:34:00 AM	10/9/22	11:30:00 AM	12:07	0.00
	Comments: reset PDP, fault came back, inspected net cables, loose & dirty cable, adjusted, tested, RTS reset PDP panel, line came back up and runs for a few minutes then faulted again, passed to first shift arrived at the asset, began inspecting all device net cables, found one loose and dirty cable going to an app, after making the adjustment, I										
3594885	A6-6ML1-10 device network	GS15341	A6-6ML1-10	CLOSE	ECM	10/10/22	3:11:00 PM	10/10/22	3:23:00 PM	00:34	0.00
	Comments: replaced with known good cable, RTS, observed, cable installed from app to T-tap replaced with known good cable, RTS, observed, cable installed from app to T-tap										
3594863	A6-6ML1-10	GS15341	A6-6ML1-10	CLOSE	ECM	10/10/22	2:04:00 PM	10/10/22	2:56:00 PM	00:52	0.00
	Comments: disconnect brake on 6ml1-10, reassembled, RTS. observed disconnect brake on 6ml1-10, reassembled, RTS. observed										
3594892	A6-6ML1-10 device net failure	GS15341	A6-6ML1-10	CLOSE	ECM	10/10/22	4:12:00 PM	10/10/22	4:29:00 PM	00:18	0.00
	Comments: arrived and reset app and got the line running, monitored, RTS arrived and reset app and got the line running, monitored, RTS										
3586110	CLAIM 11 JAMMED	GS14590	A2-BC-11-G1	CLOSE	ECM	10/2/22	11:05:00 AM	10/2/22	11:12:00 AM	00:17	0.00
	Comments: inspected panel, jam on FPC. E-stopped, reset, FPC ran, RTS inspected panel, jam on FPC. E-stopped, reset, FPC ran, RTS										
3513477	pca-90A Blowing HOt	GS18108	PCA-90A	CLOSE	ECM	6/26/22	8:56:00 AM	6/26/22	8:59:00 AM	00:03	0.00
	Comments: explained to ground crew that PCA works for aircraft or PBB,not both.not colder due to doors open Upon arrival found unit working discharging 38.5 and 41 at aircraft. Talked to ground crew personnel, they ask me why the bridge wasn't cold.										
3421293	A2-2CS3-01-DOOR	GS19931	A2-2BD3-01-DOOR	CLOSE	ECM	3/1/22	2:29:00 PM	3/1/22	2:39:00 PM	00:20	0.00
	Comments: ECALL: Door failed to close; inspect; tested; stopped it; reset; RTS										
3443304	A2-2BD3-01-DOOR FAILED	GS19931	A2-2BD3-01-DOOR	CLOSE	ECM	3/28/22	1:04:00 PM	3/28/22	1:19:00 PM	00:16	0.00
	Comments: ECM-Jam at the door, cleared photo-eye, closed door manually, reset, RTS. I checked the door and saw it was jam at the door. Cleared the photo-eye, closed the door manually, reset the jam and started it back on										
3446357	A2-2CS4-01-DOOR failed to	GS19931	A2-2BD3-01-DOOR	CLOSE	ECM	3/31/22	3:25:00 PM	3/31/22	3:35:00 PM	00:10	0.00
	Comments: reset door Door required reset, reset manually. Tested. Observed. RTS.										
3446363	A2-2CS4-01-DOOR in	GS19931	A2-2BD3-01-DOOR	CLOSE	ECM	3/31/22	5:17:00 PM	3/31/22	5:28:00 PM	00:11	0.00
	Comments: reset e-stop, belt not running, door wont go down, cleared faults, belt moving, door closed, RTS										
3455292	A2-2BD3-01-DOOR	GS19931	A2-2BD3-01-DOOR	CLOSE	ECM	4/7/22	4:14:00 PM	4/7/22	4:27:00 PM	00:52	0.00
	Comments: Ecall : Door jam, Cleaned trash from underneth door reset asset & RTS got there door didn't want to close inspect door there was trash underneath door causing the photo eye block remove trash started line then										
3548062	A2-2BD3-01-DOOR - Door	GS19931	A2-2BD3-01-DOOR	CLOSE	ECM	8/6/22	3:43:00 PM	8/6/22	3:51:00 PM	00:16	0.00
	Comments: Ecall : Door jam, Cleared jam condition reset asset & RTS went over to area 2 to asset 2BD2-01 FD and notice there was a oversize bag on the asset we took the bag off and clear the jam check and										
3550150	A2-2BD3-01-DOOR	GS19931	A2-2BD3-01-DOOR	CLOSE	ECM	8/11/22	2:20:00 PM	8/11/22	2:26:00 PM	00:15	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS got there door didn't come down so went to panel manually close door then test door up & down so agent badged, door came up monitor it										
3555193	A2-2BD3-01-DOOR	GS19931	A2-2BD3-01-DOOR	CLOSE	ECM	8/20/22	5:01:00 PM	8/20/22	5:20:00 PM	00:38	0.00
	Comments: Ecall : Bag jam, Cleared jam condition reset asset & RTS										

went over to 2BD3-01 FD and we noticed the airline staff put a bag between the reflector and photo eye we removed the bag and clear the

3572604	A2-2BD3-01-DOOR unknown	GS19931	A2-2BD3-01-DOOR	CLOS	ECM	9/10/22	6:15:00 PM	9/10/22	6:41:00 PM	00:26	0.00

Comments: Ecall : Merge won't Que bags, Cleared bags reset asset & RTS

found logic on curbside not letting merge QUE agreed the curbside raw and cleared closed then tested the bag drop

3413218	A2-2BD3-01-DOOR - Door	GS19931	A2-2BD3-01-DOOR	CLOS	ECM	2/11/22	3:38:00 PM	2/11/22	4:05:00 PM	00:27	0.00

Comments: Comment

Verified by Bujar.

3413296	A2-2BD3-01-DOOR	GS19931	A2-2BD3-01-DOOR	CLOS	ECM	2/12/22	3:14:00 PM	2/12/22	3:25:00 PM	00:21	0.00

Comments: ECALL: bag blocking photo eye, moved bag and door timed out. stat asset, test and RTS

saw bag blocking photo eye and moved bag and door closed due to time out. start asset and let rest of bags down and stopped asset. RTS

3460488	A2-2BD3-01-DOOR	GS19931	A2-2BD3-01-DOOR	CLOS	ECM	4/17/22	12:49:00 PM	4/17/22	12:55:00 PM	00:06	0.00

Comments: ECALL: inspected asset, fault was cleared by the time I arrived, called back in service

inspected asset, fault was cleared by the time I arrived, called back in service, final inspection

3469469	A2-2CS4-01-DOOR Failed to	GS19931	A2-2BD3-01-DOOR	CLOS	ECM	5/1/22	1:07:00 PM	5/1/22	1:23:00 PM	00:16	0.00

Comments: Used contractor to manually bring door down cleaned debris from door beforehand. Reset line.RTS

3469478	A2-2CS4-01-DOOR	GS19931	A2-2BD3-01-DOOR	CLOS	ECM	5/1/22	2:26:00 PM	5/1/22	2:37:00 PM	00:11	0.00

Comments: ECALL: moved bag from P/E which should not block sensor, not operate, RTS

Arrived and moved one bag away from the photo-eye by the door and the explained to the employees behind the counter that they should not

3469552	A2-2BD3-01-DOOR - Door	GS19931	A2-2BD3-01-DOOR	CLOS	ECM	5/2/22	2:17:00 PM	5/2/22	2:44:00 PM	00:33	0.00

Comments: ECALL:arrived and inspected the asset, cleared door fault and tested the asset, RTS

arrived and inspected the asset, cleared door fault and tested the asset, called back into service

3555014	A2-2CS4-01-DOOR	GS19931	A2-2BD3-01-DOOR	CLOS	ECM	8/18/22	4:01:00 PM	8/18/22	4:16:00 PM	00:15	0.00

Comments: cleared door fault and reset door, tested and RTS

3555353	A2-2BD3-01-DOOR	GS19931	A2-2BD3-01-DOOR	CLOS	ECM	8/22/22	4:34:00 PM	8/22/22	4:48:00 PM	01:22	0.00

Comments: Arrived at asset, monitored, reset ESTOP, monitor, RTS

Arrived at asset, monitored, reset ESTOP, monitor, RTS

3572743	A2-2BD3-01-DOOR - Door	GS19931	A2-2BD3-01-DOOR	CLOS	ECM	9/12/22	10:00:00 AM	9/12/22	10:07:00 AM	00:20	0.00

Comments: Arrived at asset, cleaned, blocked photoeye. Tested, RTS

Arrived at asset, cleaned, blocked photoeye. Tested, RTS

3599444	A2-2BD3-01-DOOR	GS19931	A2-2BD3-01-DOOR	CLOS	ECM	10/14/22	5:04:00 PM	10/14/22	5:22:00 PM	00:18	0.00

Comments: Removed bags that were wedge under door, cycled power on door, restarted system, tested RTS.

3464374	Gate 90 issue with pwc not	GS18106	PWC-90A	CLOS	ECM	4/22/22	8:48:00 AM	4/22/22	9:24:00 AM	00:36	13.89

Comments: pwc-90a

Replaced nozzle valve, for new one

3570117	Gate 90A PWC BUTTON	GS18106	PWC-90A	CLOS	ECM	9/2/22	8:53:00 PM	9/2/22	9:28:00 PM	00:15	0.00

Comments: Gate-90A

PWC hose was wrapped up in reel causing jam, untangled hose and push button began to work properly.

3572978	A2-2CS1-09 photoeye issue	GS19804	A2-2CS1-09	CLOS	ECM	9/14/22	9:45:00 PM	9/14/22	9:47:00 PM	00:15	0.00

Comments: Ecall : Photo eye fault, Adjust & clean photo eye & reset line & RTS

on arrival I inspected the asset to find the photo eye not working but after adjusting and cleaning I reset the line to observe and call the asset

3581430	Multiple bag jams A2-2CS1-09	GS19804	A2-2CS1-09	CLOS	ECM	9/22/22	6:33:00 AM	9/22/22	6:44:00 AM	00:15	0.00

Comments: Ecall : Multiple jams, Tightened loose photo eye reset asset & RTS

arrived to asset was dispatched to 2CS 1-10 photo eye tight went to 2CS1-09 photo eye loose tightened photo eye called back in service

3594823	A2-2CS1-09 photo eye issue	GS19804	A2-2CS1-09	CLOS	ECM	10/10/22	4:26:00 AM	10/10/22	5:03:00 AM	00:37	0.00

Comments: SR opened at 04:26 when call was made. time then backdated to 03:40

3599776	A2-2CS1-09 jam will not clear	GS19804	A2-2CS1-09	CLOS	ECM	10/18/22	2:24:00 PM	10/18/22	2:50:00 PM	00:52	0.00

Comments: inspected line, photo-eye had one light, adjusted and tightened photo-eye, it ran on 2 lights, calle

inspected line, photo-eye had one light, adjusted and tightened photo-eye, it ran on 2 lights, called in

3619598	A3-3SS-513 - VFD FAULT	GS17099	A3-3SS-513	CLOS	ECM	11/14/22	7:31:00 PM	11/14/22	7:44:00 PM	00:13	0.00

Comments: shutdown the encoder, turned it back on, RTS

shutdown the encoder, turned it back on, RTS

3376740	A2-2ME-100-DIV1 Multiple Jams	GS19962	A2-2ME-100-DIV1	CLOS	ECM	1/3/22	12:59:00 PM	1/3/22	1:43:00 PM	00:44	0.00

Comments: ECALL: position fault, made adjustments to pods, cleared fault, called back in service.

Inspected asset, made adjustments to pods, cleared fault, called back in service.

3385300	A2-2ME-100-DIV1 position fault	GS19962	A2-2ME-100-DIV1	CLOS	ECM	1/8/22	9:50:00 AM	1/8/22	10:11:00 AM	00:21	0.00

confirmed with Jaimie JSM

3385389	A2-2ME-100-DIV1 multiple overload	GS19962	A2-2ME-100-DIV1	CLOS	ECM	1/9/22	10:55:00 AM	1/9/22	11:14:00 AM	00:19	0.00

Comments: Comment

Verified by Andres.

3390302	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	1/15/22	6:30:00 AM	1/15/22	6:53:00 AM	00:23	0.00

Comments: ECALL: DIV needed manual reset, jam cleared on diverter, runs ok, monitored, RTS

The diverter was ok, paddles were fine, the diverter needed manual reset, jam cleared on the diverter, it runs ok, monitored, found it working

3430320	A2-2ME-100-DIV1 multiple jams	GS19962	A2-2ME-100-DIV1	CLOS	ECM	3/3/22	9:12:00 AM	3/3/22	9:31:00 AM	00:19	0.00

confirmed with Jaimie JSM

3432833	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	OVERLOAD	3/11/22	7:40:00 PM	3/11/22	7:57:00 PM	00:34	0.00
	Comments: Ecall : Position fault, Reteach diverter and test (ok)											
3437943	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	Position Fault	3/19/22	10:00:00 PM	3/19/22	10:11:00 PM	00:20	0.00
	Comments: Comment Verified by Qamil.											
3438155	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	Jam	3/21/22	7:53:00 PM	3/21/22	8:55:00 PM	01:12	0.00
	Comments: ECALL: cleared bag from paddles, out of alignment and											
3442971	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	not clearing all the	3/25/22	6:15:00 AM	3/25/22	6:25:00 AM	00:20	0.00
	Comments: Ecall : Paddle misalign, Align paddle and cycle (ok)											
3442979	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	multiple	3/25/22	7:42:00 AM	3/25/22	8:11:00 AM	01:26	0.00
	Comments: ECALL-Aligned paddle, call BHS to test DIV, DIV working fine, RTS. Got there was multiple jams, notice the paddle was out of line , adjusted paddle until it was line up. Monitored it, call BHS to test DIV, DIV											
3443148	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	multiple faults	3/26/22	6:00:00 PM	3/26/22	6:04:00 PM	00:04	0.00
	Comments: ECALL: moved bags from photo eye and move paddles to home. reset panel and RTS arrived at asset, moved bags from photo eye and disconnect diverted. move paddles home. open control panel and open fuses. wait a minute											
3534177	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	stays half way	7/22/22	8:28:00 PM	7/22/22	8:47:00 PM	00:19	0.00
	Comments: Ecall : Diverter jam, Made adjustments to paddles and RTS adjusted paddles taught asset called back in service											
3581699	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM		9/24/22	3:06:00 PM	9/24/22	3:25:00 PM	00:58	0.00
	Comments: Ecall : Fail to cycle, Aligned paddle reset fault & RTS arrive at the asset inspect the diverter I found the outside paddle misaligned aligned paddle outside clear fault tested DIV with incoming bag											
3594713	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	position faul	10/8/22	1:36:00 PM	10/8/22	1:47:00 PM	00:24	0.00
	Comments: Ecall : DIV not cycle, Re-teach DIV reset fault & RTS went to asset teaching DIV tested called back in service											
3376589	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM		1/1/22	8:40:00 PM	1/1/22	9:00:00 PM	00:20	0.00
	Comments: Issue started during the day. Deferred to overnight by GOAA. Adjusted long arm under DIV. RTS. Repair deferred to overnight by GOAA - could not work on tug road during the day and did not want to affect main line. Repair started at 2											
3398606	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	Multiple Jams	1/30/22	8:10:00 PM	1/30/22	8:25:00 PM	00:15	0.00
	Comments: Comment Verified by Jaime.											
3430492	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	jam due to paddles	3/5/22	6:27:00 AM	3/5/22	6:45:00 AM	01:06	0.00
	Comments: ECALL: misaligned, extend positions in teach mode, adjusted paddle,aligned,auto, RTS verified fault, inspected asset, diverter would not cycle, got it to cycle; however, it was out of alignment, took the guard plates off aligned											
3432781	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	jam	3/11/22	9:21:00 AM	3/11/22	9:40:00 AM	00:19	0.00
	Comments: ECALL:Went to asset, found paddle need to be adjusted, tested, called back in service Went to asset, found paddle need to be adjusted, tested, called back in service											
3443308	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	position faul	3/28/22	2:00:00 PM	3/28/22	2:30:00 PM	00:30	0.00
	Comments: ECALL: troubleshooting down to diverter needed teaching. tested it and RTS											
3477864	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM		5/7/22	6:30:00 PM	5/7/22	6:58:00 PM	00:28	0.00
	Comments: ECALL: cleared jam, monitored, RTS											
3477971	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	SE unable to clea	5/8/22	6:18:00 PM	5/8/22	6:27:00 PM	00:12	0.00
	Comments: ECALL: inspected, cleared bag jam, cycled diverter, reset system, back in auto, RTS Arrived and inspected the asset, cleared the bag jam and cycled the diverter and reset system, asset back in auto and called back in service											
3530900	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	WILL NOT RUN	7/18/22	6:41:00 PM	7/18/22	7:43:00 PM	01:19	0.00
	Comments: diverter to be out of line, and needed to be adjusted, reset to officially be called back in service on arrival, I inspected the asset to find the diverter to be out of line, and needed to be adjusted, reset to officially be called back in service											
3531012	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	not cycling	7/20/22	7:00:00 AM	7/20/22	7:27:00 AM	02:27	0.00
	Comments: Looked over diverter, made adjustments to prox, tested and RTS Looked over diverter, made adjustments to prox, tested and RTS.											
3538816	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	constant position	7/28/22	5:30:00 PM	7/28/22	6:50:00 PM	01:20	0.00
	Comments: Made adjustments to DIV paddles, tested and RTS. W/O created for follow up tonight. Made adjustments to DIV paddles, tested and RTS. W/O created for follow up tonight.											
3539328	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	SE reporting	8/2/22	1:07:00 PM	8/2/22	1:49:00 PM	00:48	0.00
	Comments: checked paddle, not aligned, made adjustment to paddle, monitored for awhile, RTS inspected asset, checked paddle, not aligned, made adjustment to paddle, monitored for awhile, RTS											
3548220	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	POSITION	8/8/22	1:54:00 PM	8/8/22	2:06:00 PM	00:12	0.00
	Comments: diverter failed to extend, I reattached the diverter, cycled it a couple times, reset fault, RTS Once I found out the diverter failed to extend, I reattached the diverter, cycled it a couple times, reset fault, RTS											
3570421	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	not cycling	9/6/22	3:42:00 AM	9/6/22	4:30:00 AM	00:48	0.00
	Comments: had to reteach DIV, once taught, able to cycled, RTS I went to the panel, had to re-teach the diverter to open and close. Once I re-teached the diverter, I was then able to cycle it. asset is now											
3570452	A2-2ME-100-DIV1	GS19962	A2-2ME-100-DIV1	CLOS	ECM	not closing	9/6/22	10:11:00 AM	9/6/22	11:18:00 AM	03:21	0.00
	Comments: diverter was failed to retract, adjusted the rode, taught the diverter, after, I tested, RTS troubleshot the diverter, found the diverter was failed to retract, adjusted the rode, taught the diverter, after, I tested, running good, RTS											

3582048	2ME-DIV1 will not go to the home	GS19962	A2-2ME-100-DIV1	CLOS E	ECM	9/27/22	3:31:00 PM	9/27/22	4:18:00 PM	01:35	0.00
	Comments: diverter faulted, remove cover and adjusted paddle to get line moving. RTS										
	got there and diverter paddle was out, remove cover and adjust paddle rod till line was up. cycle it and call BHS to put bags down line. call										
3617109	A2-2ME-100-DIV1 Jam	GS19962	A2-2ME-100-DIV1	CLOS E	ECM	11/4/22	7:50:00 PM	11/4/22	7:50:00 PM	00:00	0.00
	Comments: asset being worked on multiple shifts, see related WO										
3624341	A2-2ME-100-DIV1 paddle	GS19962	A2-2ME-100-DIV1	CLOS E	ECM	11/19/22	6:35:00 AM	11/19/22	6:45:00 AM	00:20	0.00
	Comments: Ecall : DIV Cycle issue, Reteach DIV reset asset and RTS										
	went to asset teaching DIV tested called back in service										
3624456	A2-2ME-100-DIV1 OF unable to	GS19962	A2-2ME-100-DIV1	CLOS E	ECM	11/20/22	8:04:00 AM	11/20/22	9:05:00 AM	01:01	0.00
	Comments: outer paddles no lined up, adjusted, cycled div, lined up, monitored, RTS										
	outer paddle not lining, took off bottom panel, adjust outer paddle rod till it was lined up, cycled div, paddle was lined up, monitor, bags go										
3398810	A3-3SS-411 Section not	GS17616	A3-3SS-411	CLOS E	ECM	2/2/22	5:11:00 AM	2/2/22	11:28:00 AM	11:58	0.00
	Comments: ECALL: after trouble shooting found that L3 cable was unplugged, RTS.										
	Arrived at asset, inspected, discovery, checked VFD, checked fuses. troubleshooted, checked photo eye, called for support arrived there,										
	Traced signals and determined the L3 interlock relay was not rendered, found 24VDC signal not coming through L3, ran external 24VDC to										
3430916	A3-3SS-411 - VFD FAULT	GS17616	A3-3SS-411	CLOS E	ECM	3/9/22	6:18:00 PM	3/9/22	6:55:00 PM	00:32	0.00
	Asset confirmed by Jesus										
3516985	A3-3SS-411-photo eye	GS17616	A3-3SS-411	CLOS E	ECM	7/2/22	6:05:00 PM	7/2/22	6:12:00 PM	00:07	0.00
	Comments: Ecall : Photo eye issue, Tightened loose photo eye reset asset & RTS										
	arrived at asset inspected and identified loose photo eye only one light aligned and tightened photo eye tested asset back in service										
3550197	A3-3SS-411 photo eye issue	GS17616	A3-3SS-411	CLOS E	ECM	8/12/22	6:26:00 AM	8/12/22	6:42:00 AM	00:24	0.00
	Comments: Ecall : Loose photo eye, Tightened photo eye & reflector back into place & RTS										
	went to asset inspected the asset tighten the photo eye and reflector call back in service monitored asset										
3413311	A3-3SS-411- Encoder fault	GS17616	A3-3SS-411	CLOS E	ECM	2/12/22	6:30:00 PM	2/12/22	7:10:00 PM	01:20	0.00
	Comments: ECALL:Reset asset, checked photo-eye, encoder, reflector, reflector loose, asset back in service										
	Reset asset, checked photo-eye, encoder, reflector, reflector loose, asset back in service										
3413333	A3-3SS-411	GS17616	A3-3SS-411	CLOS E	ECM	2/13/22	5:05:00 AM	2/13/22	11:30:00 AM	08:53	481.16
	Comments: ECALL: asset faulted, bad motor, replaced motor, tested asset, running good, RTS.										
	Troubleshooting the asset and found out the belt was running a little bit and very slow, after that it was faulted, after spending a while in										
	Change reflector, replace motor, inspect encoder, & photo eye.										
3581698	A3-3SS-511 - ENCODER	GS17097	A3-3SS-511	CLOS E	ECM	9/24/22	2:56:00 PM	9/24/22	3:04:00 PM	00:10	0.00
	VFD cord had been disconnected										
3526023	A3-3SS-511 Motor making a	GS17097	A3-3SS-511	CLOS E	ECM	7/13/22	3:26:00 PM	7/13/22	4:20:00 PM	03:52	604.49
	Comments: Replaced motor and lock, tested, adjusted, RTS.										
	Replaced motor and lock, tested, adjusted, RTS.										
3555892	3555892 - Scale at NKS Counter	GS19965	A4-B-4BD1-BS 01	CLOS E	ECM	8/28/22	11:36:00 AM	8/28/22	12:28:00 PM	01:09	0.00
	Comments: Not reading weight, 5lb off, wire loose for display, reconnected, calibrated, RTS										
	Arrived at the asset, noticed the scale was not reading and weight, opened up and found one wire loose for the display , after reconnectin										
3569978	NKS TICKET COUNTER	GS19966	A4-B-4BD1-BS 02	CLOS E	ECM	9/1/22	2:30:00 PM	9/1/22	2:45:00 PM	00:20	0.00
	Comments: Scale not working, reset scale, tested RTS.										
3469187	Spirit ticket counter scale not	GS19967	A4-B-4BD1-BS 02	CLOS E	ECM	4/28/22	12:25:00 PM	4/28/22	12:45:00 PM	00:20	0.00
	Comments: ECALL- Scale unplugged, plugged scale, scale powered up, RTS.										
3602855	3SS-413 has a jam which will not	GS17618	A3-3SS-413	CLOS E	ECM	10/25/22	7:43:00 AM	10/25/22	8:04:00 AM	00:37	0.00
	Comments: cycle, wouldnt run in auto, gate open, closed, missing bolt, replaced, reset VFD, RTS, monitor										
	inspected, line not moving, tried cycling, would not run in auto, gate slightly open, closed gate, operational, missing bolt to keep gate closed,										
3619389	A3-3SS-413 - motor overload	GS17618	A3-3SS-413	CLOS E	ECM	11/12/22	1:40:00 PM	11/12/22	1:47:00 PM	00:07	0.00
	Comments: ensured nothing was stuck in rollers, reset fault at MCP, unti started up, RTS										
	When I arrived, I checked unit to make sure nothing was stuck in the rollers, I then went to MCP, and reset the fault,unit started up, RTS										
3619513	A3-3SS-413 - VFD FAULT	GS17618	A3-3SS-413	CLOS E	ECM	11/13/22	7:21:00 PM	11/13/22	7:30:00 PM	00:19	0.00
	Comments: inspect asset, reset VFD, line started up, RTS										
3581818	A6-BC-29-01-BC jam	GS14531	A6-BC-29-04-BC	CLOS E	ECM	9/25/22	12:22:00 PM	9/25/22	12:35:00 PM	00:13	0.00
	Comments: Arrived at asset, diagnosed problem, adjusted photoeyes. tested, RTS										
	Arrived at asset, diagnosed problem, adjusted photoeyes. tested, RTS										
3586117	A6-BC-29-04-BC jam	GS14531	A6-BC-29-04-BC	CLOS E	ECM	10/2/22	12:25:00 PM	10/2/22	12:42:00 PM	00:20	0.00
	Comments: FPC panel showed jam, cleared jam, cleared door fault, airline employee started line, tested, RTS										
	FPC panel showing jam, went to public side and cleared jam, cleared door fault, airline employee started line, finished last couple of bags, RTS										
3594801	A6-BC-29-05-DOOR JAM	GS14531	A6-BC-29-04-BC	CLOS E	ECM	10/9/22	8:14:00 PM	10/9/22	8:50:00 PM	00:36	88.38
	Comments: bad photo-eye, went to parts, replaced photo-eye, tested, reset system, back in service										
	Arrived at asset, inspected asset, bad photo-eye, went to parts, replaced photo-eye, tested, reset system, back in service										
3393437	Gate55- PCA blowing hot ai	GS19973	PCA-55	CLOS E	ECM	1/21/22	4:11:00 PM	1/21/22	4:32:00 PM	00:42	0.00
	Comments: Ecall : Blowing hot, Cycled power off & back on & RTS, Discharge temp : 40*F										
	we found that the unit was running the blower only neither compressor started no fault codes found so we cycled power at the main breaker										

3502781	PCA 55 broken hose	GS19973	PCA-55	CLOS ED	ECM	6/9/22	4:36:00 AM	6/9/22	5:04:00 AM	00:56	0.00
	Comments: Hose										
	Arrived at the gate and found the hose disconnected to the others. Attached the hose and checked for any tears or damages. Started the										
3390195	PCA 55 hose detached	GS19973	PCA-55	CLOS ED	ECM	1/13/22	2:58:00 PM	1/13/22	4:11:00 PM	01:13	387.26
	Comments: found that spiral hose connected to unit was broken went to parts and hose that was need and replace										
3460593	Gate 55 PCA HOT	GS19973	PCA-55	CLOS ED	ECM	4/18/22	1:38:00 PM	4/18/22	2:04:00 PM	01:18	0.00
	Comments: Blowing warm										
	Arrived at unit and found unit working. Inspected unit and found control box was set to narrow body and hose twisted and kinked. Stopped										
3480325	PCA GATE 55 BLOWING HOT	GS19973	PCA-55	CLOS ED	ECM	5/14/22	2:46:00 PM	5/14/22	5:00:00 PM	03:30	0.00
	Comments: high pressure, overload, troubleshot,recover few lb from stage 1,fan 2 not working,F/U										
	Went we checked the unit, only blower was working, checked Verde application, and the fault shows stage one off for hi pressure and sta										
3480558	PCA on gate 55 blowing warm	GS19973	PCA-55	CLOS ED	ECM	5/17/22	7:17:00 AM	5/17/22	9:15:00 AM	03:56	210.25
	Comments: Inop										
	Upon arrival found unit off and detached from aircraft. Started and tested unit and found both stages compressors were not coming on.										
3508560	Gate 55 PCA	GS19973	PCA-55	CLOS ED	ECM	6/21/22	4:44:00 AM	6/21/22	5:02:00 AM	00:18	0.00
	Comments: Unit not working										
	Arrived at the gate and noticed the unit flashing but not on. This means the on button was pressed several times instead of waiting for the										
3570362	Gate 55 PCA	GS19973	PCA-55	CLOS ED	ECM	9/5/22	12:05:00 PM	9/5/22	1:03:00 PM	01:54	0.00
	Comments: Bad compressor										
	Upon arrival found unit working on one stage compressor. Opened electrical cabinet and found a tripped breaker on stage#1. Reset breaker										
3572525	PCA 55 inop	GS19973	PCA-55	CLOS ED	ECM	9/9/22	11:53:00 PM	9/10/22	12:45:00 AM	00:52	0.00
	Comments: ..										
	Arrived at the gate and noticed that the Portable P-1 was removed from the gate. Take the portable that was at gate 23 refueled and										
3572812	Gate 55 PCA	GS19973	PCA-55	CLOS ED	ECM	9/12/22	11:17:00 PM	9/12/22	11:19:00 PM	00:02	0.00
	Comments: Portable on gate, checked portable, full tank of fuel, informed AOC										
	arrived at the gate and found portable #2 on site and the hose connected to the aircraft. The checked portable and then proceeded to turn on										
3577297	Gate 55 PCA	GS19973	PCA-55	CLOS ED	ECM	9/15/22	10:50:00 PM	9/15/22	11:35:00 PM	00:38	0.00
	Comments: Switched from narrow to wide body, corrected the hose, reset control board, let unit run, RTS.										
	Inspected control box, switch was on narrow body switched to wide body. Tapper hose was kinked, corrected hose. Open electrical panel,										
3550596	pca-55 no-op	GS19973	PCA-55	CLOS ED	ECM	8/16/22	9:21:00 AM	8/16/22	10:00:00 AM	00:39	0.00
	Comments: The unit is running										
	We went to the unit The PBB inside the bridge is working. Not found any issues.										
3616964	Gate 55 pca hose has a hole	GS19973	PCA-55	CLOS ED	ECM	11/3/22	6:19:00 AM	11/3/22	7:03:00 AM	01:28	534.63
	Comments: Replace 30 foot hose. RTS.										
3617009	PCA 55 blowing hot	GS19973	PCA-55	CLOS ED	ECM	11/3/22	2:24:00 PM	11/3/22	2:55:00 PM	01:02	0.00
	Comments: Main power was disconnect from the disconnect switch, reset switch, tested unit, RTS. Disch. 40*										
3408530	Gate 53-PCA blowing hot ai	GS19974	PCA-53	CLOS ED	ECM	2/3/22	3:15:00 PM	2/3/22	4:48:00 PM	01:33	132.06
	Comments: blowing hot										
	Arrived at the gate unit was working on one compressor checked all electrical components, not electrical fault detected. Checked pressure										
3508008	PCA-53 BLOWING HOT	GS19974	PCA-53	CLOS ED	ECM	6/16/22	3:57:00 PM	6/16/22	4:28:00 PM	00:31	0.00
	Comments: pca blowing hot										
	Upon arrival no plane was at the gate. Tried turning on system only one compressor turned on. Turned power off, and reset system.										
3525387	Gate 53 pca is blowing ho	GS19974	PCA-53	CLOS ED	ECM	7/7/22	8:55:00 AM	7/7/22	9:24:00 AM	00:29	0.00
	Comments: Ecall-53 blowing hot										
	Arrived at the gate and found the PCA disconnected and off. I pulled the hose out and started the unit opened the electrical cabinet and fc										
3477883	PCA 53 not cool	GS19974	PCA-53	CLOS ED	ECM	5/8/22	12:52:00 AM	5/8/22	1:14:00 AM	00:22	0.00
	Comments: found no problems with the unit, I take the temperature and it was blowing 40*, Discharge temp: 35.3										
3485418	PCA 53 B	GS19974	PCA-53	CLOS ED	ECM	5/24/22	12:42:00 AM	5/24/22	12:51:00 AM	00:09	0.00
	Comments: found off, disconnected, milo broken,problem is on the aircraft										
	Arrived at the gate and check the unit on its normal operations. The unit was found off and disconnected. The PCA is working properly. The										
3490471	Gate 53 PCA	GS19974	PCA-53	CLOS ED	ECM	5/31/22	12:52:00 AM	5/31/22	1:10:00 AM	00:18	0.00
	Comments: Unit off										
	Arrived at the gate and check the unit on its normal operations. The unit was off and flashing. Checked in the app and it had a condenser fan										
3508500	53 pca	GS19974	PCA-53	CLOS ED	ECM	6/20/22	8:35:00 PM	6/20/22	9:15:00 PM	00:40	0.00
	Comments: pca-53										
	Upon arrival the unit was off and not connected. Once the air hose was pulled out and unit turned on, the unit had a discharge temperature of										
3508519	Gate 53 PCA	GS19974	PCA-53	CLOS ED	ECM	6/20/22	10:33:00 PM	6/20/22	10:58:00 PM	00:25	0.00
	Comments: Hose does not connect to aircraft										
	Arrived at the gate and inspected the milo. The milo had a bent bracket. I took off the milo to fix and readjust the brackets. Tested the PCA										
3516789	53 pca	GS19974	PCA-53	CLOS ED	ECM	6/30/22	5:34:00 PM	6/30/22	5:56:00 PM	00:22	0.00
	Comments: not working										
	Arrived at the gate checked all electrical components no breakers were tripped, no fouls on vfds unit was operational, re start pca unit wor										
3516976	Gate 53 PCA INOP	GS19974	PCA-53	CLOS ED	ECM	7/2/22	3:28:00 PM	7/2/22	4:11:00 PM	00:43	0.00
	Comments: not working										

												At arrival unit was on, only one compressor was on checked breaker and connections, all were fine , VFD for condenser fan 2 was on all the
3539200	3539200 - PCA-5	GS19974	PCA-53	CLOS	ECM	8/1/22	11:19:00 AM	8/1/22	11:40:00 AM	00:42	0.00	
	Comments: Blowing warm											
												Arrived at gate and found the unit off attached to the aircraft. Opened electrical cabinet and found no faults or tripped breaker. Started unit
3550446	PCA 53 Not	GS19974	PCA-53	CLOS	ECM	8/14/22	11:14:00 PM	8/14/22	11:45:00 PM	01:01	0.00	
	Comments: Reset unit											
												Arrived at the gate and found the unit flashing and off. Opened the electrical panel and found the blower with a fault. Reset the fault and the
3577250	PCA on gate 53	GS19974	PCA-53	CLOS	ECM	9/15/22	10:02:00 AM	9/15/22	10:34:00 AM	01:04	0.00	
	Comments: disch temp 45 , ambient 78											
												We went to the unit I Found the Actuator clip is broken replace with the other one.Check the discharge temp at unit 45 degrees.
3607751	PCA 53 blowing	GS19974	PCA-53	CLOS	ECM	11/2/22	4:16:00 PM	11/2/22	5:00:00 PM	02:06	0.00	
	Comments: blowing warm											
												At the time of arrival unit was working on one compressor checked electrical components no visual issue found, re set pca but unit still
3446554	GT 44 PCA hose	GS19976	PCA-44	CLOS	ECM	4/2/22	8:07:00 PM	4/2/22	9:16:00 PM	02:18	0.00	
	Comments: ECM-Removed the hose, not our Bridge Basket to touch. Pictures included, RTS.											
												Upon arrival was found nothing was wring with the hose, we pulled the hose and and again found nothing wrong with the PCA Hose. We s
3525425	PCA gate 44	GS19976	PCA-44	CLOS	ECM	7/7/22	5:03:00 PM	7/7/22	5:38:00 PM	00:35	0.00	
	Comments: unit wont turn off											
												Upon arrival PCA was disconnected from plane but running. The start button was not working when I or a ramp worker pressed it. I opened
3556161	Gate 44 pca has	GS19976	PCA-44	CLOS	ECM	8/31/22	1:09:00 PM	8/31/22	1:21:00 PM	00:12	0.00	
	Comments: Water Condensation											
												Upon arrival found water condensation accumulated at the hose that discharge into the PBB. Disconnected hose and drained water. Putted
3446569	Gate 44 has no	GS19976	PCA-44	CLOS	ECM	4/3/22	6:40:00 AM	4/3/22	6:51:00 AM	01:04	0.00	
	Comments: ECALL: hose basket broke of the bridge, do not belong to us, so united has to fix it											
3443427	PCA gate 44 not	GS19976	PCA-44	CLOS	ECM	3/29/22	1:24:00 PM	3/29/22	1:54:00 PM	00:30	0.00	
	Comments: Blowing Hot											
												We went to the unit I found i the hose in the end is kinks.fixed the hose and turn on the unit. The two Compressor is working the discharge
3480533	GATE 44 PCA	GS19976	PCA-44	CLOS	ECM	5/16/22	10:10:00 PM	5/16/22	10:25:00 PM	00:15	0.00	
	Comments: Main power off											
												Arrived at the gate and noticed the main power was off. I switched the power to on and started the unit. The unit is working properly at the
3513379	Gate 44 PCA	GS19976	PCA-44	CLOS	ECM	6/25/22	7:46:00 AM	6/25/22	8:06:00 AM	00:39	0.00	
	Comments: fault on the the main VFD. Reset/cleared the fault unit started fine and started blowing 39 degrees											
3413518	A6-BC30-FPC-BC	GS14720	A6-BC30-FPC-BC	CLOS	ECM	2/14/22	2:34:00 PM	2/14/22	2:39:00 PM	00:16	0.00	
	Comments: ECALL: bag jam, e-stop & reset, cleared jam, asset corrected & functioning, RTS.											
												Initial inspection, bag claim showing jam rectified issue, clear jam by clearing photo eye, e-stop and reset, left asset corrected and functio
3432936	A6-BC30-FPC-BC	GS14720	A6-BC30-FPC-BC	CLOS	ECM	3/12/22	5:24:00 PM	3/12/22	5:27:00 PM	00:07	0.00	
	Comments: ECALL:Went to asset, turned on disconnect, tested, called back in service											
												Went to asset, turned on disconnect, tested, called back in service
3438220	Bag Claim 30 will	GS14720	A6-BC30-FPC-BC	CLOS	ECM	3/22/22	11:53:00 AM	3/22/22	11:59:00 AM	00:17	0.00	
	Comments: ECALL: not running, photo eye loose, adjusted and tested. RTS											
												line not starting, notice photo eye from door was loose causing line to not start. adjusted till 3 lights showed and line running. monitor and RTS
3443306	Bag jam will not	GS14720	A6-BC30-FPC-BC	CLOS	ECM	3/28/22	1:31:00 PM	3/28/22	1:36:00 PM	00:13	0.00	
	Comments: ECM-remove jam (bag) from door and photo-eye, estop & reset, RTS. and tested again.											
												Inspect bag claim, there was a jam at the door on the carousel, removed bags from door, and photo-eye , estop & reset the line. RTS.
3500590	A6-BC30-FPC-BC	GS14720	A6-BC30-FPC-BC	CLOS	ECM	6/4/22	4:40:00 PM	6/4/22	5:11:00 PM	01:20	0.00	
	Comments: Ecall : Loose bumper guard, Inspected asset for loose bumper NPF & RTS											
												got there started line went to public side check for loose bumper guard inspect carousel for loose bumper guard everything was tight then we
3502980	A6-BC30-FPC-BC	GS14720	A6-BC30-FPC-BC	CLOS	ECM	6/10/22	8:50:00 PM	6/10/22	8:55:00 PM	00:20	0.00	
	Comments: Ecall : Door fault, Closed door reset fault & RTS											
												removed bags cleared faults closed door retested system called back in service
3594688	A6-BC30-FPC-BC	GS14720	A6-BC30-FPC-BC	CLOS	ECM	10/8/22	7:55:00 AM	10/8/22	8:07:00 AM	00:22	0.00	
	Comments: Ecall : E-stop, Reset all E-stop reset asset & RTS											
												Arrived at asset I reset the E-stops onside area #6 alarm kept on going off so I went to the outside public area side FPC I reset the E-stop
3624270	A6-BC30-FPC-BC	GS14720	A6-BC30-FPC-BC	CLOS	ECM	11/18/22	10:32:00 AM	11/18/22	10:43:00 AM	00:46	0.00	
	Comments: Ecall : E-stop, Cleared E-stop reset asset and RTS											
												arrived at the asset BC-30 there was a E-stop on reset it went to see panel reset the panel too call it back in service stay there a few
3408590	A6-BC30-05-	GS14720	A6-BC30-FPC-BC	CLOS	ECM	2/4/22	10:29:00 AM	2/4/22	10:41:00 AM	00:12	0.00	
	Comments: ECALL:dispatched erroneously to bag claim 3. asked BHS dispatched to BC30, reset public ESTOP,RTS											
												was dispatched erroneously to bag claim 3. after arriving, BHS dispatched to BC30, reset public ESTOP, observed, called back in service
3413393	-A6-BC30-FPC-	GS14720	A6-BC30-FPC-BC	CLOS	ECM	2/14/22	5:59:00 AM	2/14/22	6:04:00 AM	00:05	0.00	
	Comments: ECALL:Went to public side, reset ESTOP A, cleared fault, called back in service											
												Went to public side, reset ESTOP A, cleared fault, called back in service
3416318	A6-BC30-FPC-BC	GS14720	A6-BC30-FPC-BC	CLOS	ECM	2/19/22	2:09:00 PM	2/19/22	2:11:00 PM	00:02	0.00	
	Comments: ECALL: pressed reset for airline employee that forget											

3416622	A6-BC30-FPC-BC JAM	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	2/22/22	4:53:00 PM	2/22/22	5:04:00 PM	00:17	0.00
	Comments: ECALL: inspected,bags blocking photoeye,cleared bags from P/E, cleared jam, No issue,RTS										
	Inspected asset, bags were still on the FPC blocking the photo-eye, cleared bag from photo-eye and cleared jam, BC started running with no										
3433160	Bag jam; A6-BC30 FPC BC	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	3/15/22	7:32:00 AM	3/15/22	7:41:00 AM	00:13	0.00
	Comments: ECALL:reset the system and cleared the fault, monitored the asset to ensure it was working, RTS										
	Arrived and inspected the asset, reset the system and cleared the fault, monitored the asset to ensure it was working, called back into										
3437984	A6-BC30-FPC-BC jam	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	3/20/22	11:02:00 AM	3/20/22	11:15:00 AM	00:13	0.00
	Comments: ECALL: door closed, cycled,opened & closed with no issues,P/E & reflectors properly adjusted, RTS										
	Inspected the asset, and the door was closed, tested the BC-30, cycled door, door opened, and closed with no issues, checked that the										
3446781	Bag jam; A6-BC30 FPC BC	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	4/5/22	10:10:00 AM	4/5/22	10:30:00 AM	00:53	0.00
	Comments: ECALL:Inspected asset, jam on FPC, cleared jam on FPC, BC30 started running, called back in service										
	Inspected asset, jam on FPC, cleared jam on FPC, BC30 started running, called back in service										
3455787	Flat plate belt is chewing a hag jan	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	4/12/22	11:40:00 AM	4/12/22	11:45:00 AM	00:05	0.00
	Comments: ECALL:Inspected asset, bag jam at public side, remove bags, reset BC, start up, RTS										
	Inspected asset, bag jam at public side, remove bags, reset BC, start up, called back in service										
3500801	A6-BC30-FPC-BC JAM	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	6/5/22	6:59:00 PM	6/5/22	7:04:00 PM	00:05	0.00
	Comments: ECALL: went to asset, reset FPC, back in service										
3508265	A6-BC30-FPC-BC gaten is stuck	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	6/19/22	1:21:00 AM	6/19/22	1:40:00 AM	00:19	0.00
	Comments: ECALL: inspected, release ESTOP button and reset from passenger side, tested, RTS										
	inspect the asset, release ESTOP button and reset from passenger side, tested the asset, and called back in service										
3513740	A6-BC30-FPC-BC jam	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	6/28/22	5:01:00 PM	6/28/22	5:15:00 PM	00:14	0.00
	Comments: arrived at asset, ESTOP and took off ESTOP, run, tested, RTS										
	arrived at asset, ESTOP and took off ESTOP, run, tested, RTS										
3513834	A6-BC30-FPC-BC	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	6/8/22	3:08:00 PM	6/8/22	3:10:00 PM	00:11	0.00
	Comments: Identified pushed e-stop. Release and reset. Carousel started up, RTS.										
	Inspected carousel identified pushed e-stop. Release and reset. Carousel started up, RTS.										
3525649	A6-BC30-FPC-BC JAM	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	7/9/22	5:53:00 PM	7/9/22	5:56:00 PM	00:03	0.00
	Comments: when i arrived fault was clear and airline was using unit. RTS										
3525824	A6-BC30-05-DOOR jam	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	7/11/22	12:50:00 PM	7/11/22	12:58:00 PM	00:08	0.00
	Comments: inspected asset, checked door, removed debris from door, cleared fault, called back in service										
3530770	A6-BC30-FPC-BC jam	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	7/17/22	11:23:00 AM	7/17/22	11:30:00 AM	00:07	0.00
	Comments: Inspected FPC, there was an e-stop pressed, pushed and reset. FPC ran, RTS										
	Inspected FPC, there was an e-stop pressed, pushed and reset. FPC ran, RTS										
3602691	A6-BC30-FPC-BC JAM	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	10/23/22	12:59:00 PM	10/23/22	1:05:00 PM	00:06	0.00
	Comments: two bags stuck on FPC blocking photo-eye, removed both bags, then started line, moving, RTS										
	got there, two bags stuck on FPC blocking photo-eye, removed both bags, then started line, moving, called back into service										
3607395	A6-BC30-05-DOOR fault	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	10/29/22	6:13:00 PM	10/29/22	6:24:00 PM	00:11	0.00
	Comments: inspect asset, clear jam faults, reset and RTS										
	inspected asset and cleared jam fault bag room side. reset and removed all e-stops on public side. cleared fault and monitored. RTS										
3594696	A6-BC30-FPC-BC sliding reporting	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	10/8/22	10:19:00 AM	10/8/22	10:38:00 AM	00:19	0.00
	Comments: start signal not reset, restarted MCP,2nd MCP off,reset stations,cleared, comm restored, tested, RTS										
	found the bagclaim, was working ok, however the start signal was not reset, restarted MCP, found the second MCP was off, reset the										
3619575	A6-BC30-FPC-BC JAM	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	11/14/22	12:06:00 PM	11/14/22	1:30:00 PM	01:24	0.00
	Comments: inspected, cleared bags, reset fault, tested, RTS										
3619580	A6-BC30-FPC-BC Jam Fault	GS14720	A6-BC30-FPC-BC	CLOS E	ECM	11/14/22	1:47:00 PM	11/14/22	1:53:00 PM	00:13	0.00
	Comments: inspected, cleared jam, reset fault, tested, RTS										
	inspected, cleared jam, reset fault, tested, RTS										
3477647	Gate 80 pca is blowing ho	GS19604	PCA-80	CLOS E	ECM	5/5/22	6:51:00 AM	5/5/22	7:12:00 AM	00:42	0.00
	Comments: blowing hot										
	I arrived at the unit and it had a compressor off because it had a faults in the vfd the problem was erased now it work well 28 degrees										
3477765	Gate 80 PCA blowing ho	GS19604	PCA-80	CLOS E	ECM	5/6/22	12:35:00 PM	5/6/22	12:55:00 PM	00:20	0.00
	Comments: blowing hot										
	I arrived at the unit I was working I checked his temperature and it is 36 degrees										
3485571	The PCA on gate 80 will not turn on	GS19604	PCA-80	CLOS E	ECM	5/25/22	1:32:00 PM	5/25/22	2:16:00 PM	01:16	0.00
	Comments: Blowing warm										
	Upon arrival unit working on PBB mode blowing warm discharging 60 degrees. Found no faults. Switched to aircraft and discharge is 35										
3490032	Gate 80 PCA is not working	GS19604	PCA-80	CLOS E	ECM	5/27/22	10:18:00 AM	5/27/22	10:56:00 AM	01:50	0.00
	Comments: compressor off,open electrical plan, wire has damage, repaired, RTS										
	We went to the unit the unit is running the two compressor is off.Open the electrical panel I found the fan connect the breaker the VFD has										
3501027	3501027 - PCA 80 Blowing Ho	GS19604	PCA-80	CLOS E	ECM	6/8/22	7:23:00 AM	6/8/22	7:55:00 AM	01:03	0.00
	Comments: ECALL- blowing hot, deleted fault VFD of condenser#1, turn on unit, it is working, RTS.										
	Unit connected to plane but with a single compressor on, I open the panel and it had the vfd of condenser #1with fault, I deleted it I turn on										
3502821	Gate 80 PCA is blowing ho	GS19604	PCA-80	CLOS E	ECM	6/9/22	10:01:00 AM	6/9/22	10:31:00 AM	01:00	0.00
	Comments: ECALL-fault in condenser fan #1, cleared fault, output 34* RTS.										

The unit had fault in the condenser fan #1 the fault was cleared now it has communication output 34 degrees

3516858	Gate 80 PCA INOP	GS19604	PCA-80	CLOS E	ECM	7/1/22	1:38:00 PM	7/1/22	1:55:00 PM	00:17	0.00

Comments: Ecall-80 INOP

Opened the electrical cabinet and after 5-10 mins searching found a loose wire going in the condenser fan VFD. Tightened the cable up and

3530483	Gate 80 the pca is not turning on	GS19604	PCA-80	CLOS E	ECM	7/14/22	6:57:00 AM	7/14/22	7:47:00 AM	00:50	0.00

Comments: disch temp 36 , ambient temp 77

We went to the unit the unit is running open the electrical panel check any tripped breakers. Check the temp At Unit 36 degrees not found

3433296	3433296 - Gate 80 PCA Blowing	GS19604	PCA-80	CLOS E	ECM	3/16/22	10:35:00 AM	3/16/22	10:47:00 AM	00:23	0.00

Comments: Eacll 80

Arrived at the gate and noticed that the PCA hose was kinked and unkinked the hose unit was blowing 37 degrees. CBIS

3460673	PCA-80 HOSE DETTACHED	GS19604	PCA-80	CLOS E	ECM	4/19/22	10:23:00 AM	4/19/22	11:01:00 AM	00:38	300.28

Comments: discharge temperature of the pca 32 degrees.

3480494	Gate 80 blowing hot	GS19604	PCA-80	CLOS E	ECM	5/16/22	12:58:00 PM	5/16/22	1:08:00 PM	00:10	0.00

Comments: Inop

Upon arrival found unit working, attached to aircraft discharging 35 degrees. Unit has a start delay. User error by pressing start button too

3484927	Gate 80 PCA blowing ho	GS19604	PCA-80	CLOS E	ECM	5/19/22	7:01:00 AM	5/19/22	7:31:00 AM	00:30	0.00

Comments: blowing hot

I arrived at the unit and it was turned on with only one compressor because it had a fault in VFD #1 it was reset and turned on now everyt

3490346	Gate 80 PCA	GS19604	PCA-80	CLOS E	ECM	5/30/22	4:48:00 AM	5/30/22	5:43:00 AM	00:55	0.00

Comments: Unit not working

Arrived at the gate and check the unit on its normal operations. The unit was flashing was off and flashing upon arrival. Reset the board and

3500676	Gate 80 PCA is blowing ho	GS19604	PCA-80	CLOS E	ECM	6/5/22	10:19:00 AM	6/5/22	10:52:00 AM	01:35	0.00

Comments: connected to plane, PCA off,reset, VFD fault, work fine, 35*

I got to unit and it was connected to the plane but the pca was off it was given a reset because it had a fould now it work fine output 35

3500825	PCA-80 HOT AIR	GS19604	PCA-80	CLOS E	ECM	6/6/22	7:05:00 AM	6/6/22	7:23:00 AM	00:36	0.00

Comments: blowing hot

Get to the plane and it was connected to the plane turned on check the temperature output 32 degrees

3500944	Gate 80 the pca is not working	GS19604	PCA-80	CLOS E	ECM	6/7/22	6:52:00 AM	6/7/22	7:24:00 AM	01:03	0.00

Comments: not working, ambient temp 74* Discharge temp 35*. not issues found, just hose kink

arrived at the gate and found out no issue, all was working properly. Discharge temps 35*

3508066	Gate 80 PCA is Blowing ho	GS19604	PCA-80	CLOS E	ECM	6/17/22	5:56:00 AM	6/17/22	6:15:00 AM	00:19	0.00

Comments: end of the aircraft had kinks. Turned off the unit and reset, turned the unit back on, temp: 30, RTS

We went to the unit, I found the end of the aircraft had kinks. Turned off the unit and reset, turned the unit back on, checked the temp, was

3508228	Gate 80 PCA is blowing ho	GS19604	PCA-80	CLOS E	ECM	6/18/22	12:11:00 PM	6/18/22	12:29:00 PM	00:18	0.00

Comments: Ecall 80 blowing hot

Opened electrical cabinet and found the the Fmba for fan 1 had a fault. So I cleared the fault and cycled power on the unit. Waited for it

3513184	Gate 80 the pca is not working	GS19604	PCA-80	CLOS E	ECM	6/23/22	6:17:00 AM	6/23/22	6:41:00 AM	00:47	0.00

Comments: unit was on narrow body, switched to wide body, reset board, fixed hose kink, RTS

Arrived at the gate and the PCA was in on position blowing 39*. We did a inspection and was on narrow body, we switched to wide body,

3513300	Gate 80 pca is blowing ho	GS19604	PCA-80	CLOS E	ECM	6/24/22	9:46:00 AM	6/24/22	10:21:00 AM	00:35	0.00

Comments: Ecall-80 blowing hot

Found a fault on the FMBA for fan 2, Reset the fault and unit started 37 degrees. CBIS

3513577	Gate 80 PCA blowing ho	GS19604	PCA-80	CLOS E	ECM	6/27/22	12:19:00 PM	6/27/22	12:39:00 PM	00:20	0.00

Comments: blowing hot

I arrived at unit the VFD fan condenser #1 had a fault was reset now working fine output 34 degrees

3517005	Gate 80 PCA is blowing ho	GS19604	PCA-80	CLOS E	ECM	7/3/22	6:56:00 AM	7/3/22	7:18:00 AM	00:38	0.00

Comments: blowing hot

I got the unit and it was plugged in and turned on and the temperature was 36 degrees

3517305	Gate 80 the pca is blowing ho	GS19604	PCA-80	CLOS E	ECM	7/5/22	10:13:00 AM	7/5/22	10:36:00 AM	00:23	0.00

Comments: Ecall-89 blowing hot

Arrived at the gate and found the PCA already off. Opened the electrical cabinet and found the condenser fan 1 VFD had a fault. Reset the

3517393	Gate 80 PCA is blowing ho	GS19604	PCA-80	CLOS E	ECM	7/6/22	10:04:00 AM	7/6/22	10:31:00 AM	00:27	0.00

Comments: Ecall 80 blowing hot

Opened electrical cabinet and inspected the entire unit. Found a wire going to the phase monitor loose. Started the unit and it was blowing

3525487	Gate 80 pca is not working	GS19604	PCA-80	CLOS E	ECM	7/8/22	6:29:00 AM	7/8/22	7:10:00 AM	00:41	0.00

Comments: disch temp 35.5 , ambient temp 77

We went to the unit I found the hose in the end to the aircraft is bent .after fixed the hose turn the unit on and check the discharge 35.5

3538742	PCA-80 NOT TURNING	GS19604	PCA-80	CLOS E	ECM	7/28/22	6:50:00 AM	7/28/22	7:08:00 AM	00:18	66.47

Comments: Start delay

Upon arrival unit was working attached to aircraft discharging 41 degrees. Unit has a delay start of about a min and half. We explained that to

3538994	PCA-80 TURNED OFF BY ITS	GS19604	PCA-80	CLOS E	ECM	7/30/22	12:36:00 PM	7/30/22	12:47:00 PM	00:11	0.00

Comments: disch temp 40 , ambient temp 90

We went to the unit the hose to the end have kinks I turn off and fixed the hose.Turned the unit back the two compressors is on and check

3539104	Gate 80 PCA HOT	GS19604	PCA-80	CLOS E	ECM	7/31/22	1:18:00 PM	7/31/22	1:44:00 PM	00:26	0.00

Comments: blowing hot

											The unit was reached it was connected to the plane turned on and there was only one compressor running the electric panel was checked and
3550273	Gate 80 the pca is not working	GS19604	PCA-80	CLOSED	ECM	8/13/22	7:12:00 AM	8/13/22	7:50:00 AM	00:38	0.00
	Comments: disch 30 ,ambient 76										
											Arrived to the unit have the PBB on inside the bridge. I turned Off and turned On The Control Box now have air to the aircraft.I Waiting and
3555983	Gate 80 PCA HOT	GS19604	PCA-80	CLOSED	ECM	8/29/22	1:33:00 PM	8/29/22	1:53:00 PM	00:20	0.00
	Comments: Under current fault										
											Upon arrival found unit off, and pca hose detached from aircraft. Aircraft APU on. Opened electrical cabinet and found an under current fault
3572379	Gate 80 the pca is not working	GS19604	PCA-80	CLOSED	ECM	9/8/22	6:53:00 AM	9/8/22	7:15:00 AM	00:28	0.00
	Comments: no working										
											The main breker off turned on now working well out put 38 degrees
3572485	PCA-80 NOT WORKING	GS19604	PCA-80	CLOSED	ECM	9/9/22	1:00:00 PM	9/9/22	1:29:00 PM	00:29	0.00
	Comments: disch temp 37 , ambient 88										
											We went to the unit the unit is running fine not found any issues.discharge Temp 37 degrees.
3572694	80 blowing hot	GS19604	PCA-80	CLOSED	ECM	9/11/22	5:02:00 PM	9/11/22	5:44:00 PM	00:42	0.00
	Comments: Ecall-80										
											Arrived at the gate and had to wait for the aircraft to leave. But found unit off and hose away not a single drop of water under the unit.
3572763	3572763 - PCA 80 Blowing Hot	GS19604	PCA-80	CLOSED	ECM	9/12/22	12:40:00 PM	9/12/22	12:56:00 PM	00:15	0.00
	Comments: blowing hot										
											JRS was doing a pm on that PCA and the Tech for got to turn breaker back on after pm we went and found breaker down ran PCA and
3581713	Gate 80-PCA not blowing air	GS19604	PCA-80	CLOSED	ECM	9/24/22	5:01:00 PM	9/24/22	5:22:00 PM	00:21	0.00
	Comments: not woeking										
											Unit working at arrival, discharge was 38.7 , checked hoses found adapter completely twisted at milo side air was not able to go through.
3594723	PCA-80 NOT WORKING	GS19604	PCA-80	CLOSED	ECM	10/8/22	4:32:00 PM	10/8/22	4:47:00 PM	00:15	0.00
	Comments: not working										
											Arrived at the gate, found pca off in a time delay wait for unit o start , once start running notice it was only one compressor working, check
3607421	PCA-80 HOSE DETACHED	GS19604	PCA-80	CLOSED	ECM	10/30/22	6:45:00 AM	10/30/22	7:10:00 AM	00:25	0.00
	Comments: hose detached										
											I got to the unit he verified it and air hose is not well connected he connected it correctly and turn on the unit and everything is working fine
3617108	Gate 80-PCA blowing hot air	GS19604	PCA-80	CLOSED	ECM	11/4/22	7:14:00 PM	11/4/22	7:44:00 PM	00:30	0.00
	Comments: not cooling										
											Arrived at the gate checked all electrical components found fan 2 breaker tripped, re set breaker and pca. Unit working properly pca is back in
3617231	Gate 80 PCA is blowing ho	GS19604	PCA-80	CLOSED	ECM	11/6/22	6:14:00 AM	11/6/22	6:35:00 AM	00:42	0.00
	Comments: blowing hot										
											We arrived at pca open electrical panel and found a fault on 2 VFD low volts we check wiring everything looks fine no loose wire reset pca
3617566	Gate 80 pca is blowing ho	GS19604	PCA-80	CLOSED	ECM	11/9/22	6:05:00 AM	11/9/22	6:19:00 AM	00:14	0.00
	Comments: Blowing Hot										
											Arrived at the gate. The unit was off. Proceeded to open electrical panel. Noticed fan #1 had fault. Turned switch off then on and uploaded
3513345	Gate 97-PCA issue	GS19875	PCA-97	CLOSED	ECM	6/24/22	8:19:00 PM	6/24/22	8:55:00 PM	00:43	0.00
	Comments: pca not working properly										
											Upon arrival they told me that the hose was messed up. So we removed the damaged segment of hose and reconnected the rest of the
3421361	Gate 108 the pca is not working	GS19601	PCA-108	CLOSED	ECM	3/2/22	9:25:00 AM	3/2/22	11:19:00 AM	07:07	0.00
	Comments: ecall 108 not blowing										
											We found low airflow and began checking the amperage at the blower and the blower VFD. Amperage is good but the VFD had loose wiring
3477645	Gate 108 PCA blowing ho	GS19601	PCA-108	CLOSED	ECM	5/5/22	6:37:00 AM	5/5/22	7:09:00 AM	00:32	0.00
	Comments: Blowing Hot										
											We went to the unit I found the unit is frozen I go to defrost the unit
3530482	The PCA on gate 108 is running	GS19601	PCA-108	CLOSED	ECM	7/14/22	6:34:00 AM	7/14/22	7:17:00 AM	00:43	0.00
	Comments: Inop										
											Upon arrival unit was off and detached from aircraft. After initial inspection found no power at the unit. The issue was a breaker inside unit
3438116	Gate 108-PCA not working	GS19601	PCA-108	CLOSED	ECM	3/21/22	2:25:00 PM	3/21/22	2:35:00 PM	00:10	0.00
	Comments: unit not working										
											When arrived the pullout switch was off,I proceeded to turn on and the unit started to work
3464281	Gate 108 PCA is blowing ho	GS19601	PCA-108	CLOSED	ECM	4/21/22	5:42:00 AM	4/21/22	6:09:00 AM	00:27	0.00
	Comments: Unit frozen										
											Unit is completely frozen so started the defrosting process.
3469339	Gate 108 the pca is not turning on	GS19601	PCA-108	CLOSED	ECM	4/30/22	5:46:00 AM	4/30/22	6:16:00 AM	00:30	0.00
	Comments: not turn on										
											Unit is completely frozen so started the defrosting process.
3485015	PCA-108 blowing hot	GS19601	PCA-108	CLOSED	ECM	5/20/22	12:54:00 AM	5/20/22	2:30:00 AM	02:32	0.00
	Comments: Unit frozen										
											Arrived at the gate and checked the unit. The unit was found frozen. That's caused by the over use of the unit. We started the defrosting
3485036	Gate 108 PCA blowing ho	GS19601	PCA-108	CLOSED	ECM	5/20/22	7:13:00 AM	5/20/22	7:33:00 AM	00:20	0.00
	Comments: unit frozen										
											We went to the unit I found the unit is off turn on the unit is frozen.
3594747	3594747 - PCA-108 NO OP	GS19601	PCA-108	CLOSED	ECM	10/9/22	6:04:00 AM	10/9/22	7:33:00 AM	02:54	0.00

Comments: Not working

We arrived at pca open electrical panel not faults turn unit on not turning on open panel found coil frozen with ice turn unit off close glycol

3595096	PCA-108 NOT TURNING ON	GS19601	PCA-108	CLOS E	CM	10/12/22	2:44:00 PM	10/12/22	3:11:00 PM	00:21	0.00

Comments: Breaker tripped, checked connection, reset breaker, tested unit, Disch. 42.8*, RTS

3599397	Gate 108 the pca is not turning on	GS19601	PCA-108	CLOS E	CM	10/14/22	6:35:00 AM	10/14/22	7:20:00 AM	00:45	0.00

Comments: Disch temp 44 , ambient temp 73

We went to the unit I found the switch button not working open the control box and tigh the wires..Press the buttons back the unit is turned

3599737	Gate 108 the pca will not turn on	GS19601	PCA-108	CLOS E	CM	10/18/22	6:10:00 AM	10/18/22	6:57:00 AM	01:33	0.00

Comments: airline declined PCA portable. Want to use their own.

airline declined PCA portable. Want to use their own.

3599744	GATE 108	GS19601	PCA-108	CLOS E	CM	10/18/22	7:09:00 AM	10/18/22	2:05:00 PM	00:00	0.00

Comments: electrical issue. airline declined portable thru AOC over radio. airline wants provide portable.

electrical issue. airline declined portable thru AOC over radio. airline wants provide their portable.

3413301	PCA-35 NOT STAYING	GS19602	PCA-35	CLOS E	CM	2/12/22	4:32:00 PM	2/12/22	5:20:00 PM	00:41	0.00

Comments: ecall 35 hose not staying connected and unit blowing hot.

Arrived at the gate and saw hose connected to aircraft I inspected the milo hooks and they are in prefect condition. Then took temp at the

3477737	PCA Gate 35 blowing ho	GS19602	PCA-35	CLOS E	CM	5/6/22	6:51:00 AM	5/6/22	7:21:00 AM	00:30	0.00

Comments: Ecall 35 blowing hot

Arrived at the gate and started to trouble shoot unit. Inspected electrical cabinet for any loose connections or tripped breakers and there

3489975	PCA inop gate 35 requested portabl	GS19602	PCA-35	CLOS E	CM	5/26/22	4:03:00 PM	5/26/22	4:31:00 PM	00:28	0.00

Comments: place a portable

AOC want a portable at gate 35, PCA will be checked for operation

3500379	PCA-35 NOT WORKING	GS19602	PCA-35	CLOS E	CM	6/2/22	4:34:00 PM	6/2/22	4:55:00 PM	00:35	0.00

Comments: pca-35 not working

At arrival the unit was working on bridge mode,discharge 38.5.Pca working properly

3500525	Gate 35-PCA issue	GS19602	PCA-35	CLOS E	CM	6/3/22	9:02:00 PM	6/3/22	9:22:00 PM	00:33	0.00

Comments: pca not working

Upon arrival the pca hose was disconnected. I spoke to ramp workers and they told me they had removed the hose due to the plane being

3503331	3503331 - PCA 3! Blowing Ho	GS19602	PCA-35	CLOS E	CM	6/14/22	6:41:00 AM	6/14/22	7:47:00 AM	01:06	0.00

Comments: Blowing warm

Upon arrival unit was blowing warm. After inspection found unit glad a low pressure fault. Troubleshooted stage #1 compressor and found

3525418	PCA-35 BLOWING HOT	GS19602	PCA-35	CLOS E	CM	7/7/22	3:46:00 PM	7/7/22	5:00:00 PM	01:14	0.00

Comments: pca blowing hot

Upon arrival the compressors were blowing, but the blower wasn't working. I cycled the power and the unit began to have the blower blow

3416324	PCA - GATE 35 HOSE IS TORN	GS19602	PCA-35	CLOS E	CM	2/19/22	4:00:00 PM	2/19/22	4:23:00 PM	00:23	284.60

Comments: hose is torn

Checked hoses for defective one, found 20' air hose damage at Velcro connection, replace hose all other air hoses and milo are in good

3478036	The PCA hose on gate 35 is loose	GS19602	PCA-35	CLOS E	CM	5/9/22	12:57:00 PM	5/9/22	1:31:00 PM	01:40	0.00

Comments: hose broken

The unit had a broken hose elbow it was removed that belongs to spirt airline and they did not have it available and the direct hose was

3484983	PCA-35 TURING OFF WHEN	GS19602	PCA-35	CLOS E	CM	5/19/22	3:18:00 PM	5/19/22	3:31:00 PM	01:39	0.00

Comments: issue was the ground power, not the PCA. We called aoc and informed them of this mistake

3485291	PCA 35 not working	GS19602	PCA-35	CLOS E	CM	5/22/22	6:22:00 PM	5/22/22	6:49:00 PM	00:27	0.00

Comments: unit not working

Upon arrival the unit was off and not connected. Once turned on the vfd fan had a fault that said undercurrent. Therefore the unit and vfd

3485487	PCA 35 not working	GS19602	PCA-35	CLOS E	CM	5/24/22	6:01:00 PM	5/24/22	6:14:00 PM	00:13	0.00

Comments: running upon arrival, just in the bridge. After turning pbb off,restarted pca downstairs, 38*

3500771	Gate 35 PCA HOT	GS19602	PCA-35	CLOS E	CM	6/5/22	1:29:00 PM	6/5/22	1:58:00 PM	00:57	0.00

Comments: blowing hot

I got to unit it was connected on vent and I turned it off and changed it to cool and now it is 37 degrees

3508580	3508580 - PCA 3! Turns off and on	GS19602	PCA-35	CLOS E	CM	6/21/22	8:57:00 AM	6/21/22	9:15:00 AM	00:18	0.00

Comments: Ecall-35 turning off.

Arrived at the gate and found hose disconnected. Started unit and waited 10 mins with it on to see if would shout off. And it didn't so I'll be

3508588	3508588 - PCA 3! Blowing Ho	GS19602	PCA-35	CLOS E	CM	6/21/22	10:26:00 AM	6/21/22	10:50:00 AM	00:24	0.00

Comments: Ecall-35 blowing hot

Arrived at the gate and opened electrical door found 1 Fmba with a Fault. Rest the code and unit blowing 39.1 degrees. CBIS

3513657	Gate 35 pca is blowing ho	GS19602	PCA-35	CLOS E	CM	6/28/22	5:26:00 AM	6/28/22	5:39:00 AM	00:13	0.00

Comments: unit off & disconnected from aircraft. stretched hose, tested PCA. working with no problems

3513754	Gate 35-PCA issue WO251375	GS19602	PCA-35	CLOS E	CM	6/28/22	6:51:00 PM	6/28/22	7:44:00 PM	01:52	0.00

Comments: Air Hose

Upon arrival the PCA hose was not reaching the plane. We are out of hoses in parts so we went to one of the PCA that was out of service

3516967	PCA-35 NOT WORKING	GS19602	PCA-35	CLOS E	CM	7/2/22	2:33:00 PM	7/2/22	9:30:00 PM	00:55	0.00

Comments: not working

Arrived at the gate, unit was off, re start PCA it run for a few minutes and stage 2 compressor shuts off, at the application is showing hi

3517028	3517028 - PCA 3	GS19602	PCA-35	CLOS	ECM	7/3/22	10:09:00 AM	7/3/22	11:02:00 AM	02:35	38.00
	Blowing Ho			E							
	Comments: Blowing warm										
3525855	PCA 35 blowing	GS19602	PCA-35	CLOS	ECM	7/11/22	6:48:00 PM	7/11/22	7:35:00 PM	01:32	0.00
	hot			E							
	Comments: blowing hot										
	Upon arrival the unit was off. Once turned on, the unit had only stage one working. There were no tripped breakers and one VFD was not										
3530721	pca not working	GS19602	PCA-35	CLOS	ECM	7/16/22	8:07:00 PM	7/16/22	8:19:00 PM	00:12	0.00
	on gate 35			E							
	Comments: unit not working										
	Upon arrival unit was turning on with no issues. Spoke to operations manager and he explained system wouldn't turn on so he turned off and										
3531070	PCA-35 WILL	GS19602	PCA-35	CLOS	ECM	7/20/22	4:40:00 PM	7/20/22	6:54:00 PM	00:07	0.00
	NOT TURN ON			E							
	Comments: wont turn on										
	Pca disconnect was in off position										
3548405	PCA on gate 35	GS19602	PCA-35	CLOS	ECM	8/10/22	12:18:00 PM	8/10/22	12:45:00 PM	00:54	0.00
	will not turn on			E							
	Comments: not turn on										
	I arrived at the unit and the hose was not connected to the plane ,there was a person giving training to a group of new people on how to work										
3550299	Gate 35 PCA	GS19602	PCA-35	CLOS	ECM	8/13/22	12:14:00 PM	8/13/22	12:45:00 PM	00:31	0.00
	blowing ho			E							
	Comments: Blowing warm										
	Tech arrived at gate found unit working on only one stage discharging warm air. Checked unit and found a VFD with an undercurrent fault.										
3550502	PCA gate 35	GS19602	PCA-35	CLOS	ECM	8/15/22	12:35:00 PM	8/15/22	1:09:00 PM	00:34	0.00
	blowing problems			E							
	Comments: Actuator stuck open for PBB										
	Upon arrival found hose attached to aircraft and unit off. There was sign of PCA use for the amount of condensation on the floor. Started u										
3550692	Gate 35 the pca	GS19602	PCA-35	CLOS	ECM	8/17/22	12:03:00 PM	8/17/22	12:24:00 PM	00:42	0.00
	is not working			E							
	Comments: the unit was on for PBB, turn it off and switch to plane, discharge 39*F RTS										
3570136	Gate 35 problem	GS19602	PCA-35	CLOS	ECM	9/3/22	6:43:00 AM	9/3/22	7:20:00 AM	00:37	0.00
	with pca hose			E							
	Comments: problem woh he pca hose										
	Arrived at the gate and found the hose connected to the aircraft, we looked at the hoses from the aircraft to the unit and all looks properly,										
3570398	PCA gate 35	GS19602	PCA-35	CLOS	ECM	9/5/22	6:37:00 PM	9/5/22	7:06:00 PM	00:29	0.00
	won't turn on			E							
	Comments: ecall-35										
	Unit had a really long delay to start up. After it turned on unit was blowing 40 degrees.										
3572739	3572739 - PCA-3	GS19602	PCA-35	CLOS	ECM	9/12/22	9:44:00 AM	9/12/22	10:11:00 AM	00:27	0.00
	Blowing Ho			E							
	Comments: blowing hot										
	JRS arrived at pca open panel found faults low volts and check main line has 483volts check program and she dropped voltage and boarc										
3550740	PCA-35 NOT	GS19602	PCA-35	CLOS	ECM	8/17/22	8:30:00 PM	8/17/22	9:08:00 PM	01:01	0.00
	WORKING			E							
	Comments: unit blowing hot										
	Checked the unit and found only one compressor working,check all electrical components,no tripped breaker Reset unit pca start working										
3581506	35 pca	GS19602	PCA-35	CLOS	ECM	9/22/22	7:00:00 PM	9/22/22	8:00:00 PM	00:45	0.00
				E							
	Comments: found PCA on PBB mode, switch over and unit working well. RTS										
3586021	PCA-35 NOT	GS19602	PCA-35	CLOS	ECM	10/1/22	1:44:00 PM	10/1/22	2:02:00 PM	00:18	0.00
	WORKING			E							
	Comments: not blowing air, actuator stuck on bridge mode, reset board, restart, tested, 38.9*										
	Upon arrival tech found unit on not blowing air to aircraft. Tech checked unit and found it actuator stuck on bridge mode. Tech turned off u										
3599344	PCA - 35 Is	GS19602	PCA-35	CLOS	ECM	10/13/22	12:30:00 PM	10/13/22	1:09:00 PM	01:33	0.00
	blowing ho			E							
	Comments: disch temp 36 , ambient temp 87										
	We went to the unit the unit is running with the two compressor I waiting to the aircraft leave start double check. The discharge temp 36										
3599447	Gate 35-PCA	GS19602	PCA-35	CLOS	ECM	10/14/22	5:26:00 PM	10/14/22	5:50:00 PM	00:24	0.00
	issue			E							
	Comments: not cooling										
	Arrived at the gate checked all all electrical components, no issues found, re set pca unit started working properly discharge 39.3 Work was										
3599561	The PCA on gate	GS19602	PCA-35	CLOS	ECM	10/16/22	7:02:00 AM	10/16/22	7:52:00 AM	01:21	0.00
	35 will not turn on			E							
	Comments: Not turning on.										
	We arrived to pca open electrical panel no fault no pop breakers turn pca on takes few minutes to turn on no issue turning on and test unit										
3416208	Gate 40 the pca	GS19603	PCA-40	CLOS	ECM	2/18/22	8:35:00 AM	2/18/22	9:15:00 AM	01:13	0.00
	is blowing ho			E							
	Comments: Ecall : Blowing hot, Switch to wide body turn unit on & RTS										
	We went to the unit The unit is off I found in the control box have wrong bottom in Narrow body I switch to Wire body reset the unit Turn on										
3408776	PCA - GATE 40	GS19603	PCA-40	CLOS	ECM	2/6/22	8:20:00 PM	2/6/22	8:49:00 PM	00:29	0.00
	HOSE IS			E							
	Comments: ECALL: Airline hose damaged, airline notified, stage#1 VFD tripped, reset unit,tested, RTS										
	AOC called for a broken hose. Upon arrival I noticed that air hose belong to the airline (United). Airline was notified. I checked unit and found										
3502901	Gate 40 the pca	GS19603	PCA-40	CLOS	ECM	6/10/22	8:32:00 AM	6/10/22	9:36:00 AM	02:08	0.00
	is blowing ho			E							
	Comments: ecall unit blowing hot										
	arrived at gate and unit blowing hot. Compressor 2 was tripping due the over load. Hot was staying on and causing the compressor to over										
3421362	PCA-40 not	GS19603	PCA-40	CLOS	ECM	3/2/22	10:17:00 AM	3/2/22	10:54:00 AM	01:13	0.00
	working			E							
	Comments: Unit not shutting off										
	Upon arrival found unit off and no aircraft on site. Checked unit, reset power and ran on normal operation. Unit shut off no problem. No other										
3430328	The pca on gate	GS19603	PCA-40	CLOS	ECM	3/3/22	11:31:00 AM	3/3/22	12:22:00 PM	02:16	62.52
	40 is running			E							
	Comments: Blowing warm										
	Arrived at gate, found unit attached to an aircraft and off, Turned unit on and started to troubleshoot. Unit lost program in one of the stages.										
3460518	Gate 40-PCA	GS19603	PCA-40	CLOS	ECM	4/17/22	6:09:00 PM	4/17/22	6:59:00 PM	00:50	13.34
	hose tem			E							

Comments: the spiral hose adapter was found broken,a new adapter was found and replaced

3490648	PCA-40 NOT WORKING	GS19603	PCA-40	CLOSE	ECM	6/1/22	8:38:00 AM	6/1/22	8:55:00 AM	00:17	0.00

Comments: Ecall 40 not turning on

Arrivaed at the gate and opened electrical door. Didn't find any tripped breaks or VFD faults. I cycled power on the unit and gave it a few r

3500625	Gate 40 PCA Hose	GS19603	PCA-40	CLOSE	ECM	6/4/22	11:37:00 PM	6/5/22	12:17:00 AM	00:40	300.28

Comments: hose broke

Arrived at the gate and found a 20' hose broken. Go to parts to get a new one for replace it. Replace the hose and turn on the unit to make

3534607	PCA-40 NOT WORKING	GS19603	PCA-40	CLOSE	ECM	7/27/22	1:06:00 PM	7/27/22	2:17:00 PM	02:17	0.00

Comments: Unit stage #2 not working

Upon arrival found unit discharging 60 degrees. Unit had a fault on stage #2 (stair side) . Unit is tripping on high pressure. Troubleshooted

3538842	PCA-40 Inop	GS19603	PCA-40	CLOSE	ECM	7/28/22	10:26:00 PM	7/28/22	11:00:00 PM	00:34	0.00

Comments: Turned on unit, ran 10 mins, reset e. panel, not turning on, tried again, got air flow, Temp.37.9*

Tech arrived @ PCA-40. Portable #2 was stationed. Opened electrical panel. Then proceeded to control board. Turned on unit. Then let run

3538949	GATE 40 PORTABLE NOT	GS19603	PCA-40	CLOSE	ECM	7/30/22	12:16:00 AM	7/30/22	12:41:00 AM	00:25	0.00

Comments: not working

Arrived at the gate and found one of the airline workers pressing the start bottom of the portable many times. I explained to him that all the

3538976	GPU-40 NOT COOLING	GS19603	PCA-40	CLOSE	ECM	7/31/22	9:30:00 AM	7/31/22	11:30:00 AM	02:00	0.00

Comments: Followed up PBB Inop

Followed up on a report that unit's bridge mode wasn't working, Upon arrival unit was out of service due to bad expansion valve on stage #2.

3550418	Gate 40 PCA PORTABLE	GS19603	PCA-40	CLOSE	ECM	8/14/22	6:08:00 PM	8/14/22	6:39:00 PM	00:31	0.00

Comments: unit working for PBB. Unit is in service for bridge only.portable #4 was placed, they used their own

Tech arrived and found unit working for PBB. Unit is in service for bridge only. A PCA portable #4 its been in place for days for them to use

3550473	PCA-40 MOBILE UNIT REQUEST	GS19603	PCA-40	CLOSE	ECM	8/15/22	7:52:00 AM	8/15/22	8:55:00 AM	02:05	0.00

Comments: Moved portable to gate.

We moved a portable to the gate.

3550578	3550578 - PCA 4(Portable missing	GS19603	PCA-40	CLOSE	ECM	8/16/22	5:33:00 AM	8/16/22	5:47:00 AM	00:25	0.00

Comments: Milo disconnected

Arrived at the gate and the milo was not connected. Connected back the milo to the hose and tested the unit. Everything working properly at

3550597	3550597 - PCA-40 Portable not	GS19603	PCA-40	CLOSE	ECM	8/16/22	9:40:00 AM	8/16/22	10:05:00 AM	00:25	0.00

Comments: verify unit working, generator on but main power off. reset and test blowing 40*

arrived at the gate to verify portable in place. was on with generator but main power was disconnected. turned on and hit green power and

3550669	3500669 - PCA-4(Portable has hole	GS19603	PCA-40	CLOSE	ECM	8/17/22	5:46:00 AM	8/17/22	6:07:00 AM	00:21	198.00

Comments: hole in portable hose, retrieve new 10' hose and installed to unit. RTS

tech arrived at PCA 40 where portable was at and found hole in the 10' hose. tech went to parts room and retrieved new hose. return to

3555149	PCA-40 PORTABLE	GS19603	PCA-40	CLOSE	ECM	8/20/22	9:29:00 AM	8/20/22	10:39:00 AM	01:10	13.64

Comments: ecall-40

Found broken on and Off switch on operation station went to parts and pulled both new switches out and replaced them CBIS.

3555606	PCA 40 no op	GS19603	PCA-40	CLOSE	ECM	8/24/22	11:35:00 PM	8/25/22	12:19:00 AM	00:44	0.00

Comments: Check panel for loose wiring, turn on portable, let run for 15 mins. Dischg. temp 43.9*. RTS.

Tech arrived @ PCA-40, where portable #1 was located. Tech proceeded to open electrical panel to check for loose wiring. Tech proceed

3555857	Portable PCA 40 blowing ho	GS19603	PCA-40	CLOSE	ECM	8/27/22	10:16:00 PM	8/27/22	10:46:00 PM	00:30	0.00

Comments: found unit on narrowbody, turned off, switched to widebody, reset board, tested, monitored, RTS

Arrived at the gate and found the unit on Narrow body. Turned off the unit and switched the control box to wide body. Reset the board sta

3570318	GATE 40 PCA NOT TURNING	GS19603	PCA-40	CLOSE	ECM	9/4/22	11:15:00 PM	9/5/22	12:10:00 AM	01:50	0.00

Comments: Portable needed diesel

Arrived at the gate and inspected the portable. The portables tank was empty so we went to the shop to grab the diesel card and tug to m

3586442	Gate 40 PCA is not turn in on	GS19603	PCA-40	CLOSE	ECM	10/5/22	10:42:00 AM	10/5/22	11:15:00 AM	00:33	0.00

Comments: not turning on

We arrived at unit was running when we show up took temperature blowing 41F turn unit off to see if there's any issues turning on we time it

3602414	PCA at agte 40 keeps shutting off	GS19603	PCA-40	CLOSE	ECM	10/20/22	11:04:00 AM	10/20/22	11:39:00 AM	01:10	0.00

Comments: 24 volts

Upon arrival found unit off. Tried to start however operation box didn't have no power. After troubleshoot found 24 volts plug connection a

3602462	PCA 40 Not starting	GS19603	PCA-40	CLOSE	ECM	10/20/22	11:24:00 PM	10/21/22	1:13:00 AM	03:29	55.37

Comments: Unit board defective

Arrived at the gate and started to troubleshoot the unit. After troubleshooting we found the boards 24 volts plug is defective and the ambient

3602592	PCA-40 NOT STARTING	GS19603	PCA-40	CLOSE	ECM	10/22/22	11:38:00 AM	10/22/22	12:24:00 PM	02:18	0.00

Comments: pca-not start

Arrived at the gate and hose wasn't connected to the aircraft. We opened the electrical panel and found the VFD's in faulty codes. That one

3408525	PCA-85 BLOWING HOT	GS19605	PCA-85	CLOSE	ECM	2/3/22	12:36:00 PM	2/3/22	1:00:00 PM	00:47	0.00

Comments: Running Good

We went to the unit I found have wrong botton in the control box in Narrow body and the hose have kinks. I Turn off the unit change the

3432738	Gate 85 PCA	GS19605	PCA-85	CLOSE	ECM	3/11/22	12:39:00 AM	3/11/22	1:58:00 AM	02:38	0.00

Comments: Bracket broken

Arrived at the gate and check the unit. The bracket that holds the hose to the bridge was out of place and on the ground. We had to

3460294	Gate 85-PCA not working	GS19605	PCA-85	CLOSE	ECM	4/15/22	6:40:00 PM	4/15/22	7:07:00 PM	00:46	0.00

Comments: not working

Arrived at the gate PCA was working fine., the airline want 2 air houses connected to the air plane, they ask for a portable unit. Took porta

3464329	85 blowing hot	GS19605	PCA-85	CLOSE	ECM	4/21/22	4:00:00 PM	4/21/22	4:30:00 PM	01:00	0.00

Comments: ECALL-Replace hose adapter, remove 20 inch hose from portable to prevent kinks. RTS.

Check both units and discover kinks in the hose and a defective hose adapter, replaced hose adapter and remove 20 inch hose from portable

3408717	Gate 85 PCA	GS19605	PCA-85	CLOSE	ECM	2/6/22	12:03:00 AM	2/6/22	12:30:00 AM	00:27	0.00

Comments: ECALL: inspected thoroughly, no fault found, shut power and turned back on, discharge : 35* RTS

Arrived at the gate and check the unit on its normal operation. Opened electrical panel to made sure there weren't any faults and everything

3438296	The PCA on gate 85 will not turn on	GS19605	PCA-85	CLOSE	ECM	3/23/22	6:52:00 AM	3/23/22	7:21:00 AM	01:25	0.00

Comments: Ecall 85 not turning on.

Arrived at the gate and check the unit and noticed the unit wasn't getting any power. So we went to see and the main breaker was tripped.

3460654	GATE 85 BLOWING HOT	GS19605	PCA-85	CLOSE	ECM	4/19/22	3:19:00 AM	4/19/22	3:46:00 AM	00:27	0.00

Comments: Unit set to vent and narrow body

Arrived at the gate and check the unit on its normal operations. The unit was set to vent and on narrow body. Turned off the unit, switched

3460755	PCA 85 keeps shutting down	GS19605	PCA-85	CLOSE	ECM	4/20/22	1:05:00 AM	4/20/22	1:26:00 AM	00:42	0.00

Comments: ecall 85 shuttimg down

Arrived at the gate and found the set to narrow body opened the electrical panel and looked for all any faults or tripped breakers. There w

3530641	Gate 85 pca hose has a hole	GS19605	PCA-85	CLOSE	ECM	7/16/22	6:36:00 AM	7/16/22	7:17:00 AM	00:40	312.11

Comments: ecall -85 broken hosen

Found broken 20ft section. Requested hose from parts and swapped hose. CBIS

3577710	GATE 85 PCA HOSE DOES	GS19605	PCA-85	CLOSE	ECM	9/21/22	5:03:00 AM	9/21/22	5:10:00 AM	00:07	0.00

Comments: milo new, more pressure to press it against aircraft but it created a great seal to the aircraft.

arrived, inspected the milo and tested its function. The milo is new so it took a little more pressure to press it against the aircraft but it

3581917	3581917 - PCA-85 Hose Problem	GS19605	PCA-85	CLOSE	ECM	9/26/22	5:49:00 AM	9/26/22	5:57:00 AM	00:08	0.00

Comments: not connected to airplane, attached milo to aircraft, turned on unit, let run for 5 min, 42.3*

Arrived at PCA-85, noticed that the hoses was not connected to airplane, proceeded to attached the milo to aircraft, turned on unit, let run

3581946	PCA-85 HOT AIR	GS19605	PCA-85	CLOSE	ECM	9/26/22	1:09:00 PM	9/26/22	1:25:00 PM	00:16	0.00

Comments: blowing hot

Arrived at pca and turn unit on and working good ask what was the call it was the mil

3586337	Gate 85 PCA	GS19605	PCA-85	CLOSE	ECM	10/3/22	11:20:00 PM	10/3/22	11:54:00 PM	01:08	0.00

Comments: Milo loose

Arrived at the gate and checked the milo. The milo needed adjustment and the gasket was out of place. Secured the milo and the gasket.

3599468	Gate 85 PCA	GS19605	PCA-85	CLOSE	ECM	10/15/22	12:07:00 AM	10/15/22	12:20:00 AM	00:13	0.00

Comments: hose not connect to the aircraft

Arrived at the gate and found the hose disconnected from the aircraft. Try to connect the hose and noticed that the milo hooks was a little

3599665	PCA on gate 85 will not turn on	GS19605	PCA-85	CLOSE	ECM	10/17/22	12:45:00 PM	10/17/22	1:26:00 PM	01:22	0.00

Comments: actuator stuck open on pbb

Upon arrival found unit off attached to aircraft. Started unit from operation control and started to discharge towards the bridge. Actuator was

3556164	PCA-32 BLOWING HOT	GS19977	PCA-32	CLOSE	ECM	8/31/22	1:45:00 PM	8/31/22	2:00:00 PM	00:15	0.00

Comments: working

We went to the unit the Ramp people he turn off the pca and talk with the supervisor The Spirit he say the PCA is Working fine.

3433353	pca - gate 32 hose won't hook	GS19977	PCA-32	CLOSE	ECM	3/16/22	8:05:00 PM	3/16/22	8:34:00 PM	00:29	0.00

Comments: hose wont hook up

Checked milo found hooks bent because is been drop to the floor to many times. Re straight hooks, re set unit. Pca running at normal

3469700	The PCA hose on gate 32 is ripped	GS19977	PCA-32	CLOSE	ECM	5/4/22	8:38:00 AM	5/4/22	9:03:00 AM	00:25	0.00

Comments: ecall-32

It was a a false alarm talked to one of the ramp workers and they it wasn't blowing to the aircraft and that it took a while to start.

3485191	Gate 32 PCA blowing ho	GS19977	PCA-32	CLOSE	ECM	5/21/22	7:06:00 PM	5/21/22	7:11:00 PM	00:05	0.00

Comments: pca blowing hot

Pca blowing cold on arrival.

3508087	The PCA on gate 32 is running	GS19977	PCA-32	CLOSE	ECM	6/17/22	9:24:00 AM	6/17/22	9:50:00 AM	00:26	0.00

Comments: Ecall : Running warm, Tightened loose wiring reset unit & RTS

Arrived at the gate and found hose disconnected. Opened electrical cabinet and found a loose wire going to fan breaker 2. Reconnected the

3513243	Gate 32 PCA HOT	GS19977	PCA-32	CLOSE	ECM	6/23/22	2:53:00 PM	6/23/22	3:23:00 PM	00:59	0.00

Comments: 1 compressor running, fan VFD off due to undercurrent, VFD and unit reset, unit discharge 40, RTS

Upon arrival the unit was on and connected. The unit had 1 compressor working. The fan vfd was off due to an undercurrent fault. The vfd

3525392	Gate 32 PCA is blowing ho	GS19977	PCA-32	CLOSE	ECM	7/7/22	10:08:00 AM	7/7/22	10:16:00 AM	00:08	0.00

Comments: Ecall-32

pca was in Narrow body mode. Switched it back to wide body unit blowing fine. 40 degrees CBIS

3525835	PCA 32 hose issue	GS19977	PCA-32	CLOSE	ECM	7/11/22	3:07:00 PM	7/11/22	3:34:00 PM	00:27	0.00

Comments: Air hose

Upon arrival the PCA was on and connected. The air hose was working properly with no damaged areas. Unit had 1 compressor working.

3526021	PCA-32 NOT WORKING	GS19977	PCA-32	CLOSE	ECM	7/13/22	2:52:00 PM	7/13/22	3:39:00 PM	00:47	0.00

Comments: not working

Arrived at the gate found unit on ,but only one compressor working checked all electrical components, no breakers were tripped. Re start pca

3534437	PCA-32 HOLE ON HOSE	GS19977	PCA-32	CLOSE	ECM	7/25/22	11:15:00 AM	7/25/22	11:34:00 AM	00:32	0.00
	Comments: hose has hole The elbow that is owned by spirit was broken entourage put the hose directly we talked to operations to see if it was available but they did not										
3534601	3534601 - PCA 32 unable to attach	GS19977	PCA-32	CLOSE	ECM	7/27/22	12:01:00 PM	7/27/22	12:31:00 PM	00:30	38.00
	Comments: Broken milo/ gasket / bended hooks Upon arriva I found a damage milo gasket and the hooks that connects the milo to the aircraft were bended preventing the connection.										
3554999	The PCA on gate 32 will not start	GS19977	PCA-32	CLOSE	ECM	8/18/22	12:29:00 PM	8/18/22	12:46:00 PM	00:17	0.00
	Comments: no issues found. The pilot arrived while were testing PBB mode. Ryan says he was probably late for the flight. There's was a lot of water under the PCA										
3555095	PCA gate 32 not working	GS19977	PCA-32	CLOSE	ECM	8/19/22	3:00:00 PM	8/19/22	3:32:00 PM	00:32	0.00
	Comments: not working Arrived at the gate, unit was off, push start button pca start normally, discharge 38.9 at the plane 54.7 ambient 94.0 pca back in service.										
3555097	Gate 32-PCA issue WO	GS19977	PCA-32	CLOSE	ECM	8/19/22	3:42:00 PM	8/19/22	4:23:00 PM	00:41	0.00
	Comments: not working Arrived at the gate found unit working properly discharge 39.4, at the plane 44.7 unit is been running like this for more than 30 minutes. Unit										
3577494	Gate 32 PCA STUCK ON	GS19977	PCA-32	CLOSE	ECM	9/18/22	1:39:00 PM	9/18/22	2:00:00 PM	00:21	0.00
	Comments: fan not turning off Arrived at pca found fan running opened electrical panel took out breaker clean it to get good contact mount back on test pca and now wo										
3599913	32 pca	GS19977	PCA-32	CLOSE	ECM	10/19/22	7:03:00 PM	10/19/22	9:01:00 PM	01:58	93.96
	Comments: Supervisor notes Cesar called me from home asking for assistance. GOAA electrical still hadn't shown up 1 hour after contacting AOC for assistance. I called										
3602928	PCA-32 reported as INop	GS19977	PCA-32	CLOSE	ECM	10/25/22	7:13:00 PM	10/25/22	7:30:00 PM	00:34	0.00
	Comments: AOC called over radio to check units, no SR given at time. unit working as it should 42* discharge										
3602950	PCA 32 Blowing hot	GS19977	PCA-32	CLOSE	ECM	10/26/22	4:30:00 AM	10/26/22	4:50:00 AM	00:38	0.00
	Comments: Unit working good Upon arrival the unit was on and discharging 40 degrees. Checked the electrical panel and everything is working properly. Stayed and										
3602376	PCA-32 NOT WORKING	GS19977	PCA-32	CLOSE	ECM	10/20/22	4:26:00 AM	10/20/22	4:53:00 AM	00:21	0.00
	Comments: Unit Not Working Arrived at the gate. Proceeded to reset unit from main control box. Turned on unit. Let unit run for 10 minutes to confirm continuous power										
3408537	PCA 47 hole in hose	GS19978	PCA-47	CLOSE	ECM	2/3/22	4:52:00 PM	2/3/22	4:59:00 PM	00:07	0.00
	Comments: Ecall : Hole in hose, Airline responsible for elbow hose, RTS Arrived at the gate Ramp personnel showed me an elbow that has a hole in it, told them elbows are provide by United, they look to see if										
3460186	PCA - GATE 47 WILL NOT TURN	GS19978	PCA-47	CLOSE	ECM	4/14/22	6:56:00 PM	4/14/22	7:00:00 PM	00:08	0.00
	Comments: ECALL- found no prob. I pressed off button unit turned off, check electrical cabinet, (ok) RTS. Upon arrival PCA hose was rolled up but unit was till on. I pressed the off button and the unit immediately turned off. WE open the electrical										
3390255	pca-47 latch that needs to be	GS19978	PCA-47	CLOSE	ECM	1/14/22	1:45:00 PM	1/14/22	2:04:00 PM	00:38	0.00
	Comments: inspected ele. door, secured the door, no other issues found Tech inspected the latch on the door and secured the electrical door to the closed position. Tech called AOC to make sure there was no c										
3469282	PCA-47 BLOWING	GS19978	PCA-47	CLOSE	ECM	4/29/22	12:17:00 PM	4/29/22	1:02:00 PM	02:11	0.00
	Comments: disch temp 39 We went to the unit the aircraft is ready to go I Wailing to aircraft leave start working.After the aircraft leave at check inside the bridge and										
3508260	GATE 47 PCA NOZZEL	GS19978	PCA-47	CLOSE	ECM	6/18/22	11:21:00 PM	6/19/22	1:17:00 AM	01:56	0.01
	Comments: broken hose Arrived at the gate and found the spiral hose support broken on the floor and also a 10ft hose broken. Put the support back properly and										
3555921	Gate 47-PCA issue	GS19978	PCA-47	CLOSE	ECM	8/28/22	9:23:00 PM	8/28/22	9:49:00 PM	00:38	0.00
	Comments: ecall-47 not working. Arrived at the gate and found the unit on and blowing 39 degrees stayed at the gate to watch the unit and make sure nothing is wrong unit										
3570210	A3-3OSRM-03 - JAM cannot be	GS17275	A3-3OSRM-03	CLOSE	ECM	9/3/22	1:56:00 PM	9/3/22	2:08:00 PM	00:24	0.00
	Comments: Ecall : VFD fault, Went to asset inspect VFD no issues found called back in service										
3430329	3OSRM-03 motor looping pulley	GS17275	A3-3OSRM-03	CLOSE	ECM	3/3/22	12:04:00 PM	3/3/22	12:29:00 PM	00:50	0.00
	Comments: ECALL:cotter pin had fallen out of pin, acquired proper parts, assembled properly, RTS Arrived, assessed, cotter pin had fallen out of pin, acquired proper parts, assembled properly, RTS										
3581690	A3-3OSRM-03 - JAM	GS17275	A3-3OSRM-03	CLOSE	ECM	9/24/22	12:24:00 PM	9/24/22	12:50:00 PM	00:52	0.00
	Comments: one of the photo-eye was not working properly, took the photo-eye down to fix it, running, RTS arrived at the asset, notice one of the photo-eye was not working properly, took the photo-eye down to fix it, put it back, start running, RTS										
3594991	A3-3OSRM-03 jam	GS17275	A3-3OSRM-03	CLOSE	ECM	10/11/22	4:50:00 PM	10/11/22	5:05:00 PM	00:15	0.00
	Comments: Removed bags blocking p. eye, aligned p. eye with reflector, RTS.										
3594993	A3-3OSRM-03 jam	GS17275	A3-3OSRM-03	CLOSE	ECM	10/11/22	5:07:00 PM	10/11/22	5:30:00 PM	00:23	0.00
	Comments: Removed bags blocking photo-eye, reset jam RTS.										
3595031	3OSRM-03 is not running	GS17275	A3-3OSRM-03	CLOSE	ECM	10/12/22	6:53:00 AM	10/12/22	7:02:00 AM	00:22	0.00
	Comments: Reset VFD, tested RTS.										
3595033	3OSRM-03 is not running	GS17275	A3-3OSRM-03	CLOSE	ECM	10/12/22	7:44:00 AM	10/12/22	9:30:00 AM	07:04	0.00
	Comments: Cleared jam, e-stop reset toggle, tightened wires, VFD faulting, made adjust, tested RTS.										

						Inspected line, there was a jam, had to e-stop and reset toggle HOA on VFD from hand to auto for it to run. Opened VFD and tightened all					
3599392	3OSRM-03 has a jam which will not	GS17275	A3-3OSRM-03	CLOS	ECM		10/14/22	5:14:00 AM	10/14/22	5:25:00 AM	00:21	0.00
						Comments: Readjusted photo-eye, cleared all jams, reset line, monitored, tested asset, RTS.						
3594929	A3-3OSRM-03 multiple jams	GS17275	A3-3OSRM-03	CLOS	ECM		10/11/22	5:45:00 AM	10/11/22	5:53:00 AM	00:08	0.00
						Comments: went to asset, cycled the hard mode, RTS						
3599401	Repeated issue- belt stops for no	GS17275	A3-3OSRM-03	CLOS	ECM		10/14/22	7:36:00 AM	10/14/22	8:38:00 AM	01:02	0.00
						Comments: Inspected p.eye, wiring, & troubleshooted VFD, tighten wires, tested, RTS.						
3599326	Bag jam will not reset- A3-3OSRM	GS17276	A3-3OSRM-04	CLOS	ECM		10/13/22	8:14:00 AM	10/13/22	9:00:00 AM	00:58	0.00
						Comments: Ecall : Multiple jam won't clear, belt won't run, Tightened all loosed photo eye reset asset & RTS						
						arrived at asset checked photo eye at 3OSRM-03 photo eye was loose notified BHS tightened & adjusted photo eye checked photo eye						
3550188	3AL-01 is receiving multiple	GS17744	A3-3ALCL-01	CLOS	ECM		8/12/22	4:40:00 AM	8/12/22	4:49:00 AM	00:18	0.00
						Comments: Ecall : Jams, Tightened loose belt tested asset & RTS						
						found belt a little loose made adjustment and test with bags (ok)						
3607384	2ML2-01 is receiving multiple	GS16369	A2-2ML2-01	CLOS	ECM		10/29/22	4:21:00 PM	10/29/22	6:39:00 PM	00:52	1,657.12
						Comments: Ecall : Multiple jams/Motor brakes bad, Did temporary fix & RTS follow up needed						
						1st Shift: when I got there check all photo eyes and found out it was a bad motor, so it was turn over to the next shift to replace the motor.						
3572648	A2-2ML2-01-B - Multiple Jams	GS16369	A2-2ML2-01	CLOS	ECM		9/11/22	7:53:00 AM	9/11/22	8:06:00 AM	00:23	0.00
						Comments: checked photoeyes, switching between 1 and 2 lights, stopped, adj, reset, monitored, RTS						
						Arrived at asset, and BHS reported multiple jams. Checked all the photoeyes and on section 1B the photo eye had 2 lights and switching						
3599483	A2-2ML2-01 multiple bag jams	GS16369	A2-2ML2-01	CLOS	ECM		10/15/22	7:54:00 AM	10/15/22	8:05:00 AM	00:11	0.00
						Comments: multiple jams, airline was sending small bags without tub, inform BHS, RTS						
						went over to asset 2ml2-01 for ECALL of multiple jams, after I got there, I checked asset for any issue and notice the airline was sending						
3619408	A2-2ML2-01- jam and vfd	GS16369	A2-2ML2-01	CLOS	ECM		11/12/22	3:54:00 PM	11/12/22	5:10:00 PM	01:52	0.00
						Comments: wiped clean photo-eyes & reflectors, motor break bad & needed replaced, passed on to 2nd shift						
						arrived at asset, inspected, wiped clean photo-eyes & reflectors, attempted to reset line, but not successful, upon further inspection,						
3624392	A2-2ML2-01- MULTIPLE JAMS	GS16369	A2-2ML2-01	CLOS	ECM		11/19/22	2:38:00 PM	11/19/22	3:38:00 PM	01:22	0.00
						Comments: Ecall : Multiple jams, Cleared jam condition & RTS follow needed for motor						
						went to asset inspect asset found belt running constantly notified supervisor motor requested to be replace on second shift continue clearing						
3624439	A2-2ML2-01 VFD fault not resetting	GS16369	A2-2ML2-01	CLOS	ECM		11/19/22	3:31:00 AM	11/20/22	4:07:00 AM	00:44	0.00
						Comments: troubleshot contactor L2 did not read on the meter replaced contactor, monitor, RTS						
						working on asset for corrective into start-up sr #4439 created for ECALL, troubleshot contactor L2 did not read on the meter replaced						
3624441	A2-2ML2-01 - Multiple Jam	GS16369	A2-2ML2-01	CLOS	ECM		11/19/22	5:57:00 AM	11/19/22	6:20:00 AM	01:39	0.00
						Comments: arrived, line not running, removed bags from P/E, reset line,did not start, tighten shim, reset,RTS						
						arrived at asset, inspected asset, line not running removed all bags from the photo-eyes and reset the line, asset did not start tighten the						
3398838	A6-6ML1-11 - PBB14 FAULT	GS15342	A6-6ML1-11	CLOS	ECM		2/2/22	2:47:00 PM	2/2/22	3:15:00 PM	00:28	0.00
						Comments: ECALL: Sections 8-22 not running. Checked APPs. #10 not reset. Reset APP, all sections running. RTS.						
3376715	3376715 - Gate 58 - Cab won't	GS19944	PBB-58	CLOS	ECM		1/3/22	9:53:00 AM	1/3/22	10:08:00 AM	00:15	0.00
						Comments: PBB-58						
						Arrived, plane is on gate, gate agent said gate would not go forward, had to press spacer bypass. Will come back at departure to look at gate						
3421308	PBB 58 won't move	GS19944	PBB-58	CLOS	ECM		3/1/22	4:51:00 PM	3/1/22	5:05:00 PM	00:19	0.00
						Comments: PBB 58 inop						
						Bridge was in slowdown, cleaned sensor . Back in service						
3442890	Gate 58 JB is not working	GS19944	PBB-58	CLOS	ECM		3/24/22	8:48:00 AM	3/24/22	8:49:00 AM	00:01	0.00
						Comments: bridge wont move						
						Call cancelled						
3455880	PBB 58 won't move	GS19944	PBB-58	CLOS	ECM		4/13/22	1:57:00 PM	4/13/22	2:06:00 PM	00:09	0.00
						Comments: gate-58						
						Auto level was on , won't be able to move the bridge, turned auto level off , working fine back in service						
3460535	Gate 58 PBB	GS19944	PBB-58	CLOS	ECM		4/18/22	12:01:00 AM	4/18/22	12:02:00 AM	00:01	0.00
						Comments: Gate-58 PBB						
						AOC cancelled the E-call						
3513811	Gate 58 Can't move the JB	GS19944	PBB-58	CLOS	ECM		6/29/22	9:32:00 AM	6/29/22	9:43:00 AM	00:11	0.00
						Comments: bridge 58 not moving						
						I arrived at gate -28 left spacer active so I clean it up bridge move into box back in service						
3513837	58 jetbridge alarming	GS19944	PBB-58	CLOS	ECM		6/29/22	4:00:00 PM	6/29/22	4:13:00 PM	00:26	0.00
						Comments: Autolevel alarm was sounding. Reset auto level and alarm went away. Verified. RTS.						
						Autolevel alarm was sounding. Reset auto level and alarm went away. Verified it was working properly.						
3517288	3517288 - Gate 58 Blowing Up	GS19944	PBB-58	CLOS	ECM		7/5/22	5:19:00 AM	7/5/22	5:45:00 AM	00:26	0.00
						Comments: reset the unit at the control box and waited 5 mins, Turned the system back on, unit blowing 40*						
						Arrived at the location and unit was off. Turned on the unit and checked temp. It was blowing hot, checked electrical panel, fans and						
3517300	3517300 PBB-58 Undetermined	GS19944	PBB-58	CLOS	ECM		7/5/22	8:48:00 AM	7/5/22	9:05:00 AM	00:17	0.00
						Comments: bridge-58 having some issue						
						arrived at gate-58 senior needed to be cleaned so I did then I restart the bridge and got it to the plane back in service						
3525390	Gate 58 issue moving the jetway	GS19944	PBB-58	CLOS	ECM		7/7/22	9:20:00 AM	7/7/22	9:29:00 AM	00:08	0.00

	Comments: Bridge wont move										
	Left spacer limit was active. Informed the operator of the spacer bypass on the console. Also wiped off the sensor. Stayed until she got the										
3534127	PBB-58 NOT MOVING	GS19944	PBB-58	CLOSE	ECM	7/22/22	12:55:00 PM	7/22/22	1:05:00 PM	00:10	0.00
	Comments: Bridge wont move										
	Found the bridge parked in the stow box with no one there. Tested bridge controls and it worked fine.										
3539177	3639177- GPU-58 NOOP	GS19944	PBB-58	CLOSE	ECM	8/1/22	7:29:00 AM	8/1/22	7:43:00 AM	00:24	0.00
	Comments: tested with test head, GPU in operation A : 117.1 B: 116.6 C: 117.2 E & F: 27.6										
	tested with test head, GPU in operation										
	A : 117.1										
	B: 116.6										
	C: 117.2										
	E & F: 27.6										
3554988	The jet bridge on gate 58 will not ro	GS19944	PBB-58	CLOSE	ECM	8/18/22	9:29:00 AM	8/18/22	9:32:00 AM	00:03	0.00
	Comments: they had bridge moving when I arrived. spacer limit was going off.										
3555365	PBB 58 not moving	GS19944	PBB-58	CLOSE	ECM	8/22/22	5:14:00 PM	8/22/22	5:23:00 PM	00:09	0.00
	Comments: PBB 58										
	No aircraft on bridge. We tested operation of bridge and found no issues.										
3555513	The jet bridge on gate 58 will not	GS19944	PBB-58	CLOSE	ECM	8/24/22	9:05:00 AM	8/24/22	9:15:00 AM	00:10	0.00
	Comments: PBB-58										
	Signal Fault, Reset Auto Level										
3555646	Gate 58 issues with the auto leve	GS19944	PBB-58	CLOSE	ECM	8/25/22	9:53:00 AM	8/25/22	10:05:00 AM	00:12	0.00
	Comments: Auto level issue										
	Found that the key switch on the console was loose. Tightened it up so the whole switch wouldn't move when the key was turned. Tested										
3572438	PBB-58 WILL NOT MOVE	GS19944	PBB-58	CLOSE	ECM	9/8/22	5:04:00 PM	9/8/22	5:10:00 PM	00:06	0.00
	Comments: PBB-58 will not move										
	arrived at gate, checking the pilot console... found out no issue.										
3595010	PBB Gate 58 no power	GS19944	PBB-58	CLOSE	ECM	10/11/22	10:40:00 PM	10/11/22	10:45:00 PM	00:05	0.00
	Comments: PBB 58										
	Was no GPU power due to not being pushed in fully to aircraft. Once properly pushed in power came on and connected without issue.										
3599459	Gate 58-PBB wont move	GS19944	PBB-58	CLOSE	ECM	10/14/22	9:35:00 PM	10/14/22	9:48:00 PM	00:15	0.00
	Comments: no issue found										
3599469	GATE 58 HAVING ISSUES	GS19944	PBB-58	CLOSE	ECM	10/15/22	12:14:00 AM	10/15/22	12:26:00 AM	00:12	0.00
	Comments: right spacer sensor needed to be cleaned										
3385552	PBB-92 AUTO LEVEL ISSUE	GS19589	PBB-92	CLOSE	ECM	1/11/22	12:01:00 PM	1/11/22	12:09:00 PM	00:16	0.00
	Comments: ECALL:Arrived, auto level alarm going on, reset auto level, watched pull up to plane										
3469223	PBB - GATE 92 WONT MOVE	GS19589	PBB-92	CLOSE	ECM	4/28/22	5:46:00 PM	4/28/22	5:48:00 PM	00:02	0.00
	Comments: ECALL-AOC cancel the E-CALL										
3408682	Gate 92 Wheels are not working	GS19589	PBB-92	CLOSE	ECM	2/5/22	12:19:00 PM	2/5/22	12:32:00 PM	00:24	0.00
	Comments: Bridge wont move										
	Bridge was in a swing limit. Bypassed through it and waited until the operator drove the bridge to the plane.										
3408826	Gate 92 PBB key missing	GS19589	PBB-92	CLOSE	ECM	2/7/22	2:55:00 PM	2/7/22	3:02:00 PM	00:07	0.00
	Comments: missing Key this was an IT call to open panel but plane coming so opened 90B instead										
3421168	PBB-92 NOT MOVING	GS19589	PBB-92	CLOSE	ECM	2/28/22	11:53:00 AM	2/28/22	12:01:00 PM	00:08	0.00
	Comments: Retracted canopy and put bridge in stow box let gate agent handle it from there										
3437997	Gate 92 jetbridge will not move	GS19589	PBB-92	CLOSE	ECM	3/20/22	1:07:00 PM	3/20/22	1:10:00 PM	00:03	0.00
	Comments: PBB-92										
	Arrived, right spacer limit was dirty cleaned it and bridge moved, watch drive up to plane										
3438278	PBB 92 Cab will not rotate	GS19589	PBB-92	CLOSE	ECM	3/23/22	12:37:00 AM	3/23/22	12:45:00 AM	00:08	0.00
	Comments: cab not rotating										
	I arrived at gate 92 to check the cab as I am going up the stairs the bridge is moving to the plane and the cab is working fine the agent was										
3438327	The jet bridge on gate 92 will not	GS19589	PBB-92	CLOSE	ECM	3/23/22	1:17:00 PM	3/23/22	1:30:00 PM	00:13	0.00
	Comments: gate 92 not moving										
	Arrived at gate 92 , and gpu hoist was down, got it back up , bridge started moving,return bridge to the operator,back in service										
3469739	92 not moving	GS19589	PBB-92	CLOSE	ECM	5/4/22	4:08:00 PM	5/4/22	4:21:00 PM	00:11	0.00
	Comments: PBB-92										
	GPU cable hoist was in down position preventing PBB from operating										
3477779	Gate 92 PBB NO MVMT	GS19589	PBB-92	CLOSE	ECM	5/6/22	1:54:00 PM	5/6/22	2:01:00 PM	00:07	0.00
	Comments: Bridge wont move										
	Operator was having difficulty driving the bridge but was able to eventually get it to the plane. I asked her what the issue was but she was										
3408881	Gate 92 jetbridge will not move	GS19589	PBB-92	CLOSE	ECM	2/8/22	11:42:00 AM	2/8/22	11:49:00 AM	00:07	0.00
	Comments: call came in bridge wont move when i pulled up gate agent came out and said she figured it out										
	Then AOC called to cancel call										
3484964	PBB-92 NOT MOVING	GS19589	PBB-92	CLOSE	ECM	5/19/22	1:11:00 PM	5/19/22	1:17:00 PM	00:12	0.00
	Comments: Bridge wont move										
	Bridge was already on a plane that was unloading passengers. Ground crew approached me and explained that they were able to get the										

3485099	PBB 92 not working	GS19589	PBB-92	CLOS	ECM	5/20/22	5:57:00 PM	5/20/22	6:02:00 PM	00:05	0.00
	Comments: PBB-92 not working Bridge was on aircraft and in operation when we arrived. Checked with gate agent to verify no issues.										
3490686	PBB-92 WHEELS MOVING	GS19589	PBB-92	CLOS	ECM	6/1/22	4:15:00 PM	6/1/22	4:19:00 PM	00:04	0.00
	Comments: we arrived at gate 92 the bridge is on the plane back in service we arrived at gate 92 the bridge is on the plane back in service										
3502985	Gate 92-PBB not moving	GS19589	PBB-92	CLOS	ECM	6/10/22	9:28:00 PM	6/10/22	9:45:00 PM	00:17	0.00
	Comments: bridge not moving arrived at gate 92 reset the bridge VFD sensor on the bumper bridge is good to go back in service										
3503145	GATE 92 not working needs to	GS19589	PBB-92	CLOS	ECM	6/12/22	4:18:00 PM	6/12/22	4:25:00 PM	00:07	0.00
	Comments: arrived souhwest at gate auto level alarm going off pressed 1 then enter and alarm stopped										
3513401	Gate 92 jetbridge will not move	GS19589	PBB-92	CLOS	ECM	6/25/22	12:55:00 PM	6/25/22	1:08:00 PM	00:10	0.00
	Comments: Auto level faulted.Reset console, returned to normal. Tested, functions, RTS										
3516903	Gate 92-PBB issues	GS19589	PBB-92	CLOS	ECM	7/1/22	9:09:00 PM	7/1/22	9:12:00 PM	00:03	0.00
	Comments: gate-92 Gate 92 was in oversteer/ bypass bridge out of oversteer return to operator										
3516950	Gate 92 wont move	GS19589	PBB-92	CLOS	ECM	7/2/22	11:27:00 AM	7/2/22	11:35:00 AM	00:08	0.00
	Comments: Bridge wont move The left spacer limit was active. Wiped off the sensor and the bridge moved normally. Waited until the operator drove the bridge to the plane.										
3516958	Gate 92 the jetway is not moving	GS19589	PBB-92	CLOS	ECM	7/2/22	12:46:00 PM	7/2/22	12:55:00 PM	00:08	0.00
	Comments: Bridge wont move Main con wasn't energized because the E-stop button was pressed. Bridge worked fine after releasing it.										
3516992	Gate 92-PBB wont move	GS19589	PBB-92	CLOS	ECM	7/2/22	9:29:00 PM	7/2/22	9:59:00 PM	00:10	0.00
	Comments: Gate-92 PBB wont move arrived at gate, it's auto level alarm issue… reset and testing, then back in service.										
3525539	Gate 92-PBB wont move	GS19589	PBB-92	CLOS	ECM	7/8/22	9:04:00 PM	7/8/22	9:16:00 PM	00:23	0.00
	Comments: gate-92 arrived at gate and bridge wasn't moving, gpu cable was down, back in service										
3525951	gate 92 not moving	GS19589	PBB-92	CLOS	ECM	7/12/22	8:31:00 PM	7/12/22	8:40:00 PM	00:18	0.00
	Comments: found no issue, aircraft parked already										
3534611	air on jet to the aircraft not	GS19589	PBB-92	CLOS	ECM	7/27/22	1:32:00 PM	7/27/22	1:56:00 PM	00:48	0.00
	Comments: Had a bug in VFD the bug was cleared, unit working, RTS. Had a bug in VFD the bug was cleared and now the unit is working perfectly and now its throwing 36*/										
3547924	Jet bridge on gate 92 will not move	GS19589	PBB-92	CLOS	ECM	8/5/22	11:06:00 AM	8/5/22	11:19:00 AM	00:12	0.00
	Comments: Bridge wont move (Time starts at 1106) Checked the console and saw hat the cable hoist was down. Went down and raised it up. Tested bridge and it worked										
3548082	Gate 92-PBB wont move	GS19589	PBB-92	CLOS	ECM	8/6/22	9:03:00 PM	8/6/22	9:11:00 PM	00:08	0.00
	Comments: Gate-92 PBB wont move arrived at gate, it's IR sensor issue… reset/ testing and back in service.										
3548165	GATE 92 JETWAY NOT	GS19589	PBB-92	CLOS	ECM	8/7/22	9:43:00 PM	8/7/22	9:46:00 PM	00:01	0.00
	Comments: PBB 92: Call cancelled.										
3550149	Gate 92 PBB PANEL	GS19589	PBB-92	CLOS	ECM	8/11/22	2:20:00 PM	8/11/22	2:27:00 PM	00:07	0.00
	Comments: ECM was for door inside building, this is a GOAA maintenance door										
3555745	PBB-92 NOT MOVING	GS19589	PBB-92	CLOS	ECM	8/26/22	12:59:00 PM	8/26/22	1:06:00 PM	00:07	0.00
	Comments: Bridge wont move Operator could not figure out how to change from the auto level to operate. Had to explain to them that they needed to switch to operate and										
3555925	GATE 92 JETWAY NOT	GS19589	PBB-92	CLOS	ECM	8/28/22	11:43:00 PM	8/29/22	12:02:00 AM	00:19	0.00
	Comments: PBB 92 Bridge wasn't parked in stow box before plane got there. Was in swing right limit. Had to be bypassed off all limits										
3572487	PBB-92 NOT WORKING	GS19589	PBB-92	CLOS	ECM	9/9/22	1:04:00 AM	9/9/22	1:10:00 AM	00:12	0.00
	Comments: Showed up on site, place was dock to jetbridge Showed up on site, place was dock to jetbridge										
3572903	92 oversteer	GS19589	PBB-92	CLOS	ECM	9/13/22	9:09:00 PM	9/13/22	9:35:00 PM	00:26	0.00
	Comments: not in oversteer, needed reset, cab would not move, after reset, bridge works properly, RTS bridge was not in oversteer, needed reset, cab would not move, after reset, bridge works properly, RTS										
3577574	Gate 92 jetbridge will not move	GS19589	PBB-92	CLOS	ECM	9/19/22	1:00:00 PM	9/19/22	1:01:00 PM	00:01	0.00
3585998	Gate 92 beeping sound inside the	GS19589	PBB-92	CLOS	ECM	10/1/22	8:46:00 AM	10/1/22	9:00:00 AM	00:14	0.00
	Comments: right swing limit,disable,moved off limit, limits were turned back on bridge was left in a right swing limit, had to disable the limits so the bridge could be moved off of the limit, once that was done, the limits w										
3586047	GATE 92 NOT MOVING	GS19589	PBB-92	CLOS	ECM	10/1/22	10:28:00 PM	10/1/22	10:51:00 PM	00:23	0.00
	Comments: Gate-92 not moving Arrived at gate, it's swing limit issue… reset/ bypass and back in service.										

3586127	PBB-92 NOT WORKING	GS19589	PBB-92	CLOSE	ECM	10/2/22	1:03:00 PM	10/2/22	1:12:00 PM	00:15	0.00
	Comments: bridge in motion, upon our arrival, no issue										
3599357	gate 92 jet bridge not moving	GS19589	PBB-92	CLOSE	ECM	10/13/22	3:23:00 PM	10/13/22	3:29:00 PM	00:06	0.00
	Comments: Bridge wont move										
	Bridge was being moved to the plane as I got there. They were able to put it on there after some difficulty (the operator was unfamiliar with										
3602552	PBB-92 CANOPY GIVING ISSUES	GS19589	PBB-92	CLOSE	ECM	10/22/22	1:00:00 AM	10/22/22	1:06:00 AM	00:06	0.00
	Comments: PBB-92 Canopy issue										
	arrived at gate, checking the canopy… found out no issue.										
3602710	Gate 92-PBB issues	GS19589	PBB-92	CLOSE	ECM	10/23/22	3:56:00 PM	10/23/22	4:00:00 PM	00:04	0.00
	Comments: operator error, reset bridge, bridge back in normal working as it should										
	operator error, reset bridge, bridge back in normal working as it should										
3602899	PBB-92 NOT WORKING	GS19589	PBB-92	CLOSE	ECM	10/25/22	1:45:00 PM	10/25/22	1:55:00 PM	00:20	0.00
	Comments: call for bridge won't move., bridge operating correctly upon arrival.										
	bridge won't move. bridge operating correctly upon arrival. spoke to Avianca agent and manage r informed us call should have been meant for										
3607529	92 making a beeping noise	GS19589	PBB-92	CLOSE	ECM	10/30/22	9:29:00 PM	10/30/22	9:41:00 PM	00:12	0.00
	Comments: bridge right swing limit active.										
	Took bridge out of swing limit. Beeping stopped and bridge working normally. Called back in service.										
3607700	GATE 92 GATE NOT MOVING	GS19589	PBB-92	CLOSE	ECM	11/1/22	10:20:00 PM	11/1/22	10:30:00 PM	00:30	0.00
	Comments: GPU hoist was down, once hoist fully retracted bridge operated normally RTS.										
3525584	2CS1-12 is moving bags into	GS19723	A2-2CS1-12	CLOSE	ECM	7/9/22	8:20:00 AM	7/9/22	8:30:00 AM	00:10	0.00
	Comments: Ecall : Merge is putting bags on mainline, Cleared jam condition reset asset & RTS										
	the main line is cascading the merge runs when main line starts pushing bags on main line when the cascade condition clear up bags will run										
3432996	A2-2CS1-12 belt not stopping	GS19723	A2-2CS1-12	CLOSE	ECM	3/13/22	9:29:00 AM	3/13/22	9:38:00 AM	00:09	0.00
	Comments: ECALL: no issue with the asset, operating correctly, monitored for 10mins, RTS										
	Arrived and inspected the asset, did not see anything wrong with the asset, merge was operating correctly and there was nothing wrong.										
3385359	Gate 97 PBB	GS19945	PBB-97	CLOSE	ECM	1/9/22	1:46:00 AM	1/9/22	1:50:00 AM	00:04	0.00
	Comments: Gate-97 PBB										
	Arrived at gate, checking the canopy found no issue. TAIL # N617NK										
3413700	GATE 97 TIRES DONT ROTATE	GS19945	PBB-97	CLOSE	ECM	2/15/22	10:35:00 PM	2/15/22	10:49:00 PM	00:14	0.00
	Comments: wheels not moving at gate -97										
	arrived at gate-97 the agent said the cab would not rotate so I back the bridge away from the plane the wheels are good canopy working good										
3430771	PBB-97 WONT MOVE 3430771	GS19945	PBB-97	CLOSE	ECM	3/8/22	2:28:00 PM	3/8/22	2:40:00 PM	00:18	0.00
	Comments: PBB-97										
	Arrived, operator error- operator backed bridge to the airplane, bypassed spacers, and fixed wheel position to get bridge off of plane.										
3446367	PBB 97 out of jumbo mode	GS19945	PBB-97	CLOSE	ECM	3/31/22	6:25:00 PM	3/31/22	6:28:00 PM	00:03	0.00
	Comments: PBB-97 Out of jumbo mode										
	arrived at gate, for bridge repositioning out of jumbo mode.										
3398854	PBB 97 not moving	GS19945	PBB-97	CLOSE	ECM	2/2/22	6:01:00 PM	2/2/22	6:04:00 PM	00:03	0.00
	Comments: Ecall : Bridge wont move, Raised cable hoist all the way up & RTS										
	Arrived at gate… the gate agent said the screen said that the hoist was down and they did not know what that meant… and so I told them										
3477683	Thr jet bridge will not move. Gate	GS19945	PBB-97	CLOSE	ECM	5/5/22	12:55:00 PM	5/5/22	1:02:00 PM	00:07	0.00
	Comments: Bridge wont move										
	Bridge was fully connected to a plane when I arrived. No current issue.										
3477684	PBB - GATE 97 WONT MOVE	GS19945	PBB-97	CLOSE	ECM	5/5/22	1:21:00 PM	5/5/22	1:29:00 PM	00:22	0.00
	Comments: bridge wont move										
	The same plane that was there from the previous call was still there and loading passengers. May have been a duplicate call. Plane is leaving										
3376563	PBB - GATE 97 METAL PIECE	GS19945	PBB-97	CLOSE	ECM	1/1/22	1:33:00 PM	1/1/22	1:50:00 PM	00:31	0.00
	Comments: metal hanging down										
	Pop riveted the ceiling tile back in place .										
3416140	PBB gate 97 auto level failure	GS19945	PBB-97	CLOSE	ECM	2/17/22	4:12:00 PM	2/17/22	4:29:00 PM	00:18	0.00
	Comments: Ecall… Auto level fault										
	When I arrived the auto level was faulted due to estop pressed at wheel boogie… once we managed to find which e stop was engaged we										
3416542	Gate 97 PBB	GS19945	PBB-97	CLOSE	ECM	2/21/22	10:43:00 PM	2/21/22	10:54:00 PM	00:11	0.00
	Comments: arrived at gate 97 to move so that frontier can get to gate 95										
3430665	3430665 - Gate 97 Undetermined	GS19945	PBB-97	CLOSE	ECM	3/7/22	12:10:00 PM	3/7/22	12:13:00 PM	00:03	0.00
	Comments: arrived gate agent at controls looked at screen it says right swing limit explained to her all she										
	Had to do was drive bridge to the left five feet and alarm stopped stayed until she docked to plane										
3430708	Gate 97 REPO	GS19945	PBB-97	CLOSE	ECM	3/7/22	10:26:00 PM	3/7/22	10:30:00 PM	00:04	0.00
	Comments: PBB 97										
	Repositioned										
3432898	Gate 97 PBB OOL	GS19945	PBB-97	CLOSE	ECM	3/12/22	11:33:00 AM	3/12/22	11:39:00 AM	00:06	0.00
	Comments: 97 on limit bridge had left spacer limit fault										
	Cleaned and RTS										
3433085	Gate 97 PBB NO MVMT	GS19945	PBB-97	CLOSE	ECM	3/14/22	11:38:00 AM	3/14/22	11:44:00 AM	00:09	0.00

Comments: workers stated it did not move but they waited a min and turned on and it worked, RTS

3442900	Gate 97 the	GS19945	PBB-97	CLOS	ECM	3/24/22	11:22:00 AM	3/24/22	11:41:00 AM	00:18	0.00

Comments: Bridge wont move

Bridge was left in a right swing limit. Bypassed through until the bridge could be moved normally.

3443103	Gate 97 Jet	GS19945	PBB-97	CLOS	ECM	3/26/22	7:36:00 AM	3/26/22	7:39:00 AM	00:03	0.00

Comments: gate 97 not move

Arrived at gate 97, gpu cable hoist was down, back in service

3443440	PBB 97 not	GS19945	PBB-97	CLOS	ECM	3/29/22	3:06:00 PM	3/29/22	3:18:00 PM	00:12	0.00

Comments: PBB-97

Arrived bridge was in a right spacer limit. Cleaned spaced and called back into service

3477816	Gate 97 Issue	GS19945	PBB-97	CLOS	ECM	5/7/22	7:37:00 AM	5/7/22	7:49:00 AM	00:11	0.00

Comments: Tested auto level and it worked normally. Confirmed the up and down times were 4 seconds. RTS

3478035	3478035 - Door in	GS19945	PBB-97	CLOS	ECM	5/9/22	12:38:00 PM	5/9/22	12:44:00 PM	00:06	0.00

Comments: door hunge off bottom off door, screw was right next it, rescrewed himge back on

3484972	PBB-97	GS19945	PBB-97	CLOS	ECM	5/19/22	3:10:00 PM	5/19/22	3:19:00 PM	00:09	0.00

Comments: Reposition to Jumbo Mark and I did reposition

3500645	PBB-97 ASSIST	GS19945	PBB-97	CLOS	ECM	6/5/22	7:27:00 AM	6/5/22	7:35:00 AM	00:08	0.00

Comments: arrived plane on gate found wheelchair front left tire caught in between right side

Wall between b and c tunnel in wedged wheel and gate agent took chair back in terminal

3530703	Gate 97 PBB TO	GS19945	PBB-97	CLOS	ECM	7/16/22	4:39:00 PM	7/16/22	4:41:00 PM	00:02	0.00

Comments: Gate-97 PBB to J

arrived at gate, for bridge repositioning.

3534254	operator assistant	GS19945	PBB-97	CLOS	ECM	7/23/22	7:58:00 PM	7/23/22	7:59:00 PM	00:01	0.00

Comments: operator assist @ 97

I came back to 97 to assist the operator moving the bridge all good bridge is on plane

3539115	Gate 97-PBB into	GS19945	PBB-97	CLOS	ECM	7/31/22	2:59:00 PM	7/31/22	3:46:00 PM	00:57	0.00

Comments: put bridge as close to jumbo as I could, waited for Swissport to move vehicle

put bridge as close to jumbo as I could, waited for Swissport to move vehicle

3554970	The weather	GS19945	PBB-97	CLOS	ECM	8/18/22	7:03:00 AM	8/18/22	2:00:00 PM	02:53	0.00

Comments: saloon door was bent at the hinges, airfield ops filled incident report. install door from 90B

saloon door was bent at the hinges, airfield ops filled incident report. install door from 90B onto 97 and put damaged door onto 90B.

3555641	Gate 97 Bend the	GS19945	PBB-97	CLOS	ECM	8/25/22	8:50:00 AM	8/25/22	9:30:00 AM	00:40	0.00

Comments: handrail on stairs bent, bridge looks like it was backed into something, SPIRIT las on gate,

handrail on stairs bent, bridge looks like it was backed into something, SPIRIT las on gate, reported to airfield ops worked for them

3594578	PBB 97 Will not	GS19945	PBB-97	CLOS	ECM	10/6/22	11:49:00 PM	10/6/22	11:59:00 PM	00:10	0.00

Comments: PBB-97 will not move to the right

arrived at gate, it's IR sensor issue… reset/ bypass and testing, back in service.

3595132	GATE 97 WALL	GS19945	PBB-97	CLOS	ECM	10/12/22	11:00:00 PM	10/12/22	11:12:00 PM	00:12	0.00

Comments: Gate-97 wall separation

arrived at gate, checking the bridge, found out no issue.

3617182	PBB 97 canopy	GS19945	PBB-97	CLOS	ECM	11/5/22	3:13:00 PM	11/5/22	3:17:00 PM	00:04	0.00

Comments: auto cab floor per bridge operator, bridge was not familiarized the control of bridge, readjusted

I found out it was the auto cab floor per bridge operator, bridge was not familiarized the control of the bridge, readjusted and showed him how

3619347	Gate 97 Avelo	GS19945	PBB-97	CLOS	ECM	11/12/22	5:45:00 AM	11/12/22	6:02:00 AM	00:17	0.00

Comments: Operator not present, tested bridge, worked fine, operator said:she didn't know the code for console

the operator was not present when I got there, tested bridge and it worked fine, operator arrived and said the issue was that she did not k

3619701	GATE 97	GS19945	PBB-97	CLOS	ECM	11/16/22	3:09:00 AM	11/16/22	3:25:00 AM	00:32	0.00

Comments: Took bridge out of jumbo mode, RTS.

3619833	PBB 97 Position	GS19945	PBB-97	CLOS	ECM	11/16/22	11:27:00 PM	11/16/22	11:37:00 PM	00:09	0.00

Comments: Arrived at bridge for repositioning into straight. RTS.

3413523	A2-2BD1-01 - belt	GS18789	A2-2BD1-01	CLOS	ECM	2/14/22	3:30:00 PM	2/14/22	3:48:00 PM	00:18	11.66

Comments: ECALL: Reset, cleared oversize, over height replaced, LED oversize light bulb, tested & RTS.

Reset, cleared oversize, over height replaced, LED oversize light bulb, tested & turned back to service.

3538749	A2-2BD1-01	GS18789	A2-2BD1-01	CLOS	ECM	7/28/22	7:47:00 AM	7/28/22	7:55:00 AM	00:23	0.00

Comments: Ecall : Jam, Cleared jam condition reset asset & RTS

Went to asset removed bags reset asset tested called back in service

3398675	A2-2BD1-01 -	GS18789	A2-2BD1-01	CLOS	ECM	1/31/22	12:54:00 PM	1/31/22	1:06:00 PM	00:12	0.00

Comments: ECALL:Inspect asset, reset line at ESTOP, reset, line start up, called back in service

Inspect asset, reset line at ESTOP, reset, line start up, called back in service

3420990	A2-2BD1 (TL)	GS18789	A2-2BD1-01	CLOS	ECM	2/26/22	7:07:00 AM	2/26/22	7:40:00 AM	00:33	0.00

Comments: ECALL: inspect found inside bumpers catching up and trimmed it. tested called back to service.

3530804	A2-2BD1-01-	GS18789	A2-2BD1-01	CLOS	ECM	7/17/22	9:04:00 PM	7/17/22	9:19:00 PM	00:26	0.00

Comments: iphone charger wrapped in roller,removed,monitored for extended time,RTS

on arrival, I spoke to airline agents and the Southeast leak, the SE lead explained jams happening in same place because bags were not set

3555222	CANCEL	GS18789	A2-2BD1-01	CLOS	ECM	8/21/22	7:13:00 AM	8/21/22	7:13:00 AM	00:00	0.00
3572798	A2-2BD1-01 belt	GS18789	A2-2BD1-01	CLOS	ECM	9/12/22	7:26:00 PM	9/12/22	7:50:00 PM	00:48	0.00
	Comments: Inspect asset, check line, bag jam, removed bag, reset line, jam clear, RTS Inspect asset, check line, bag jam, removed bag, reset line, jam clear, RTS										
3376568	Door fault A2-	GS16249	A2-2TC2-02-	CLOS	ECM	1/1/22	2:15:00 PM	1/1/22	2:44:00 PM	01:06	0.00
	Comments: Ecall : Door fault, Opened door reset door fault & RTS arrived & assessed checked photo eye re-tracked door manually opened ran line observed called back in service observed										
3376691	2TC2 has a door	GS16249	A2-2TC2-02-	CLOS	ECM	1/3/22	4:26:00 AM	1/3/22	4:35:00 AM	00:09	0.00
	Comments: ECALL: Reset door control, tested, back in service										
3390200	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	1/13/22	4:56:00 PM	1/13/22	5:04:00 PM	00:26	0.00
	Comments: ECALL: asset was running, tralk with airline and they fixed issue. RTS asset was running, talk with airline and they fixed issue. RTS										
3390396	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	1/16/22	2:16:00 PM	1/16/22	2:24:00 PM	00:20	0.00
	Comments: ECALL: door fault, inspected, cleared line & reset, close/open door, RTS. Inspect asset, check photo eye, went inside the tunnel and inspected photo eye and motor, cleared line and reset, close/open door, then										
3393615	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	1/24/22	8:34:00 AM	1/24/22	8:50:00 AM	00:30	0.00
	Comments: ECALL: door fault, reset e-stop & the line, monitored bag flow, stop/start line, RTS. Inspected line, line was not running and door was open, reset the e-stop and reset the line, the line was back in operation, watch bags flow										
3398478	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	1/29/22	11:21:00 AM	1/29/22	11:30:00 AM	00:38	0.00
	Comments: Ecall : Door fault, Closed door reset asset and RTS got there went inside so manually close door then Carl started line door open then E-stop so I could get out tunnel then started line monitored										
3398836	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	2/2/22	1:57:00 PM	2/2/22	2:07:00 PM	00:10	0.00
	Comments: ECALL: airline stated no faults, close/open door, called back in service. Arrived & assessed, airline stated no fault, closed door, open door, called back in service, observed.										
3413394	Upfault; A2-2TC2-	GS16249	A2-2TC2-02-	CLOS	ECM	2/14/22	6:06:00 AM	2/14/22	6:21:00 AM	00:30	0.00
	Comments: ECALL:Asset assessed for issue, door reset, tested, returned to service Asset assessed for issue, door reset, tested, returned to service										
3416406	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	2/20/22	4:27:00 PM	2/20/22	4:34:00 PM	00:13	0.00
	Comments: ECALL:door fault, checked photo-eye, made adjustment to photo-eye, door fault clear, reset,RTS inspect asset, door fault, checked photo-eye, made adjustment to photo-eye, door fault clear, reset, called back in service										
3416468	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	2/21/22	8:58:00 AM	2/21/22	9:10:00 AM	00:19	0.00
	Comments: ECALL: door was open, line not running, adjusted photoeye till 3 lights,reset line few times,RTS Inspected line, the door was open and line was not running, checked photo-eye behind door and adjusted it until there were three lights, reset										
3432716	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	3/10/22	5:18:00 PM	3/10/22	5:25:00 PM	00:17	0.00
	Comments: Ecall : Door fault, Went to asset reset asset tested called back in service										
3437792	Cancelled.	GS16249	A2-2TC2-02-	CLOS	ECM	3/18/22	9:06:00 AM	3/18/22	9:07:00 AM	00:01	0.00
	Comments: Ecall : Call Canceled, Call canceled before I could dispatch tech to area										
3437934	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	3/19/22	8:51:00 PM	3/19/22	8:57:00 PM	00:13	0.00
	Comments: ECALL:Reset system, cleared faults, restarted system, called back in service Reset system, cleared faults, restarted system, called back in service										
3455491	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	4/9/22	8:45:00 AM	4/9/22	8:53:00 AM	00:40	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS arrived at asset belt running door open E-stopped asset inspected photo eyes and reflectors cleaned up debris under door manually closed										
3416144	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	2/17/22	5:00:00 PM	2/17/22	5:15:00 PM	00:15	0.00
	Comments: Ecall : Door fault, Closed door reset asset and RTS when I arrived I climbed down line to inspect photo eyes and reflectors no mechanical issues was found I climbed back up line and manually										
3460182	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	4/14/22	5:34:00 PM	4/14/22	5:45:00 PM	00:11	0.00
	Comments: Ecall : Door fault, Cleared fault verified W/ BHS, RTS										
3464398	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	4/22/22	3:00:00 PM	4/22/22	3:07:00 PM	00:17	0.00
	Comments: ECALL:Went to asset, ESTOP was active, removed ESTOP, tested, called back in service Went to asset, ESTOP was active, removed ESTOP, tested, called back in service										
3464727	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	4/26/22	10:23:00 AM	4/26/22	10:40:00 AM	00:34	0.00
	Comments: ECALL-door failed to open, reset controller station, At 2TC2B fault cleared, door tested, RTS. Inspected asset the door failed to open and I had to reset the controlled station. At 2TC2B the fault was cleared and tested the door to ma										
3508071	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	6/17/22	6:48:00 AM	6/17/22	7:07:00 AM	00:25	0.00
	Comments: Ecall : Door fault, Reset door fault started system & RTS just stop the line the door came down then start the line up and door went up and the line was running so monitor while bags were put on the										
3516977	A2-2TC2-02-	GS16249	A2-2TC2-02-	CLOS	ECM	7/2/22	3:41:00 PM	7/2/22	3:45:00 PM	00:14	0.00
	Comments: Ecall : Failed to open, Asset was fully operational upon arrival, RTS once arrived at asset unit was already running tested ticket counter door found no issues monitored belt with bags called back in service										

3538794	A2-2TC2-02-DOOR - UP	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	7/28/22	2:36:00 PM	7/28/22	2:45:00 PM	00:19	0.00

Comments: Ecall : Door fault, Asset fully operational NPF & RTS
once arrived at asset belt was already running tested TC found no issues back in service

3539414	A2-2TC2-02-DOOR failed to	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	8/3/22	1:02:00 PM	8/3/22	1:11:00 PM	00:36	0.00

Comments: Ecall : Fire door wouldn't close, Cleaned photo eye & reflectors reset fault & RTS
arrived at asset wiped all photo eye & reflectors after cleaning photo eye we got 2 lights on all of them clear jam fault tested door called back

3525593	A2-2TC2-02-DOOR fault	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	7/9/22	9:51:00 AM	7/9/22	10:25:00 AM	00:34	0.00

Comments: Ecall : Door was lowered on bag door has come out of frame rails, Put door back on frame rails & RTS
put door back into frame rails and tested

3607388	A2-2TC2-02-DOOR failed to	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	10/29/22	4:39:00 PM	10/29/22	4:55:00 PM	00:16	0.00

Comments: Ecall : Door reported as not working, Closed door reset asset & RTS
the entire ticket counter was inhibited GOAA directed us not to do anything they uninhibited it so we can close door

3602571	A2-2TC2-02-DOOR - Door	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	10/22/22	8:42:00 AM	10/22/22	8:44:00 AM	00:02	0.00

Comments: Ecall : Door fault, reset door fault & RTS
went to asset inspected cleared over height oversize jam reset door fault tested called back in service

3390591	A2-2TC2-02-DOOR /Door	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	1/18/22	12:03:00 PM	1/18/22	12:50:00 PM	01:30	0.00

Comments: ECALL: cleared door, error by making adjustments, manually open & closed door, RTS
Inspect asset, cleared door, error by making adjustments to photo-eye, manually open and closed door, called back in service, final inspection

3398300	A2-2TC2-02-DOOR up fault	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	1/27/22	4:54:00 AM	1/27/22	4:57:00 AM	00:06	0.00

Comments: ECALL: Reset fault & RTS.

3413788	A2-2TC2-02-DOOR	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	2/16/22	4:00:00 PM	2/16/22	4:06:00 PM	00:06	0.00

Comments: Door fault was clear upon arrival. Tested unit. Checked PEs. NPF. RTS.

3416334	A2-2TC2-02-DOOR Up fault	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	2/19/22	5:19:00 PM	2/19/22	5:28:00 PM	00:09	0.00

Comments: ECALL: reset door, RTS

3437975	A2-2TC2-02-DOOR up fault	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	3/20/22	8:42:00 AM	3/20/22	8:56:00 AM	00:18	0.00

Comments: ECALL: reset system, cleared fault, tested multiple times, called it back in service
arrived and inspected the asset, reset the system which cleared the fault, operated the asset multiple times to ensure it was working, called

3443111	A2-2TC2-02-DOOR up fault	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	3/26/22	9:38:00 AM	3/26/22	9:40:00 AM	00:02	0.00

Comments: ECALL: recieved call from BHS control room, while en route BHS supervisor Brian, called to cancel
recieved call from BHS control room, while en route BHS supervisor Brian, called to cancel the ECALL, I copied to confirm , confiramtion of

3485192	A2-2TC2-02-DOOR - UP	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	5/21/22	6:13:00 PM	5/21/22	6:30:00 PM	00:34	0.00

Comments: door not close, closed door then started line, door open then ESTOP, started line,RTS
Got there door won't close, told ronny go inside tunnel, closed door then started line, door open then ESTOP so ronny got out tunnel then

3485371	A2-2TC2-02-DOOR Failed to	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	5/23/22	2:25:00 PM	5/23/22	2:47:00 PM	00:22	0.00

Comments: ECALL:inspected line, removed bags from photo-eyes, reset line, called in, airline reset
inspected line, removed bags from photo-eyes, reset line, called in, airline reset

3485399	A2-2TC2-02-DOOR Up Fault	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	5/23/22	5:15:00 PM	5/23/22	5:50:00 PM	00:35	0.00

Comments: ECALL: door not closing, reset control station, reset P/E between doors,cleared,RTS
inspected asset, door not closing, reset the control station and reset the photo-eye in between the door, door fault, cleared, called back in

3485464	A2-2TC2-02-DOOR Up Fault	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	5/24/22	1:08:00 PM	5/24/22	1:20:00 PM	00:12	0.00

Comments: ECALL- Cleared door fault, tested and retested, RTS.

3500969	A2-2TC2-02-DOOR failed to	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	6/7/22	1:34:00 PM	6/7/22	1:55:00 PM	00:21	0.00

Comments: ECALL: arrived, cleared jam, closed door, tested, and retested, called back in service
arrived at asset, diagnosed problem, cleared jam, closed door, tested, and retested, called back in service

3508688	A2-2TC2-02-DOOR /Failed to	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	6/21/22	5:30:00 PM	6/21/22	5:38:00 PM	00:08	0.00

Comments: Arrived at the asset and reset the inhibit allowing the door to close. RTS
Arrived at the asset and reset the inhibit allowing the door to close. RTS

3513504	A2-2TC2-02-DOOR up fault	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	6/26/22	2:57:00 PM	6/26/22	3:02:00 PM	00:05	0.00

Comments: Reset door, tested and CBIS.
Reset door, tested and CBIS.

3508694	A2-2TC2-02-DOOR overlength	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	6/21/22	6:45:00 PM	6/21/22	6:55:00 PM	00:10	0.00

Comments: inspected door, reset VFD, and waited 30 seconds, asset working properly , called back in service

3526054	A2-2TC2-02-DOOR up fault	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	7/13/22	8:30:00 PM	7/13/22	8:38:00 PM	00:08	0.00

Comments: door assessed for issue, reset door and RTS

3530946	A2-2TC2-02-DOOR SE unable	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	7/19/22	9:27:00 AM	7/19/22	9:55:00 AM	00:28	0.00

Comments: Inspected asset, found overlength fault. Made adjustments to photo eye. cleared fault, RTS
Inspected asset, found overlength fault. Made adjustments to photo eye. cleared fault, RTS

3534533	A2-2TC2-02-DOOR failed to	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	7/26/22	2:45:00 PM	7/26/22	3:15:00 PM	01:00	0.00

Comments: Removed bags from line, used E-stop to reset panel. Belt started up with no issues, RTS and cleaned
Arrived at asset and observed orange light on panel indicating a bag jam. Removed bags from line, used E-stop to reset panel. Belt starte

3547925	A2-2TC2-03 jam will not clear	GS16249	A2-2TC2-02-DOOR	CLOS	ECM	8/5/22	11:24:00 AM	8/5/22	11:38:00 AM	00:42	0.00

Comments: checked & wiped photo-eyes, hit ESTOP, closed door, reset ESTOP, tested, RTS
arrived at asset, checked & wiped photo-eyes, hit ESTOP, closed door, reset ESTOP, tested, RTS

3607145	A2-2TC2-02-DOOR up fault	GS16249	A2-2TC2-02-DOOR	CLOS E	ECM	10/27/22	3:28:00 AM	10/27/22	3:33:00 AM	00:06	0.00
	Comments: reset door and started ticket counter										
3619366	A2-2TC2-02-DOOR UP	GS16249	A2-2TC2-02-DOOR	CLOS E	ECM	11/12/22	9:24:00 AM	11/12/22	9:30:00 AM	00:06	0.00
	Comments: inspected, door left open, cleared fault, closed, reset, tested, RTS inspected, door left open, cleared fault, closed, reset, tested, RTS										
3624413	A2-2TC2-02-DOOR door	GS16249	A2-2TC2-02-DOOR	CLOS E	ECM	11/19/22	7:01:00 PM	11/19/22	7:05:00 PM	00:04	0.00
	Comments: went to asset, inspected asset, found door fault, cleared fault, tested, RTS went to asset, inspected asset, found door fault, cleared fault, tested, RTS										
3464335	A5-PDP-02 affecting assets	GS16250	A5-PDP-02	CLOS E	ECM	4/21/22	11:30:00 AM	4/22/22	8:38:00 AM	05:28	190.36
	Comments: ECALL-trimmed and re-landed wires in J Box, RTS. 1st.- checked PDP-02 and started to trace sires. Turn over to night shift. 4./21/22 3rd.- Continued to troubleshoot asset GCS 1-11 and 5ML1-04 4/21/22 1st.- Found wires not landed properly in J Box. Trimmed wired and re-landed RTS. 4/22/22										
3376732	A6-PDP-21 - Device Net Failure	GS16247	A6-PDP-21	CLOS E	ECM	1/3/22	11:57:00 AM	1/3/22	12:04:00 PM	00:11	0.00
	Comments: ECALL: device net fault, reset APP at 6ML1-7, device clear, call back in service. Inspect asset, check cables of device net, reset APP at 6ML1-7, device clear, call back in service.										
3376721	PDP-21 has a Device Net	GS16247	A6-PDP-21	CLOS E	ECM	1/3/22	10:30:00 AM	1/3/22	10:44:00 AM	00:30	0.00
	Comments: ECALL: device net fault, reset app 7, line clear, call back in service, reset at 6ML1-7. Inspect asset, check all cables, reset app 7, line clear, call back in service, reset at 6ML1-7										
3413348	CANCEL	GS16247	A6-PDP-21	CLOS E	ECM	2/13/22	9:45:00 AM	2/13/22	9:45:00 AM	00:00	0.00
3617175	A5-5CX-06 - Multiple Jams Fault	GS17717	A5-5CX-06	CLOS E	ECM	11/5/22	1:46:00 PM	11/5/22	2:20:00 PM	01:28	0.00
	Comments: Ecall : Multiple jams, Cleaned photo eye & reflectors reset asset & RTS arrived at the asset clean photo eye/ reflector one photo eye bad only 2 lights with the vibration high the photo eye tested call it back in										
3385533	A3-3TC7-5-DOOR	GS19322	A3-3TC7-5-DOOR	CLOS E	ECM	1/11/22	9:14:00 AM	1/11/22	9:44:00 AM	00:28	0.00
	Comments: ECALL: door fault, cleaned console of finger prints & photo eye, reset line, tested, RTS. Inspected line, door was closing on its own without stopping the line, cleaned console of finger prints and photo eyes, reset the line and										
3398610	A3-3TC7-5-DOOR - Will Not	GS19322	A3-3TC7-5-DOOR	CLOS E	ECM	1/30/22	9:39:00 PM	1/30/22	9:53:00 PM	00:14	0.00
	Comments: Comment Verified by Jermaine.										
3577499	A3-3TC7-5-DOOR - DOOR	GS19322	A3-3TC7-5-DOOR	CLOS E	ECM	9/18/22	2:31:00 PM	9/18/22	2:53:00 PM	00:22	0.00
	Comments: line running with door open, checked photoeyes, tested door, airline restarted line, RTS, monitored Inspected, line running and door was open. bags flowed, checked photoeyes, tested door, had airline restart line. RTS, monitored										
3594515	A2-2CS1-10 SE unable to reset	GS19808	A2-2CS1-10	CLOS E	ECM	10/6/22	1:58:00 PM	10/6/22	2:02:00 PM	00:10	0.00
	Comments: Ecall : Photo eye loose, Tightened photo eye back into placed reset asset & RTS went to asset adjusted photo eye tightened photo eye tested called back in service										
3594690	A2-2CS1-10 jam will not reset	GS19808	A2-2CS1-10	CLOS E	ECM	10/8/22	7:50:00 AM	10/8/22	8:52:00 AM	01:30	88.38
	Comments: Ecall : Jams, Replaced bad photo eye reset asset & RTS went to asset inspected found faulted photo eye replaced photo eye tested asset back in service stayed to monitored										
3599878	2CS1-10 is receiving multiple	GS19808	A2-2CS1-10	CLOS E	ECM	10/19/22	1:21:00 PM	10/19/22	1:51:00 PM	01:00	88.38
	Comments: Ecall : Photo eye not working properly causing jams, Replaced bad photo eye & RTS arrived to asset flagged photo eye green light extinguished & did not reilluminate notified BHS went to parts retrieved a photo eye arrived back										
3534490	2CS1-10 is receiving multiple	GS19808	A2-2CS1-10	CLOS E	ECM	7/26/22	6:48:00 AM	7/26/22	7:31:00 AM	01:09	0.00
	Comments: cleaned photo eye and reflectors on previous line, made adjustments, reset, monitored, RTS Inspected line. Every so often line would jam. Checked photo eye on previous line. Cleaned reflectors and photo eyes, made necessary										
3555367	A2-2CS1-10 multiple jams	GS19808	A2-2CS1-10	CLOS E	ECM	8/22/22	5:22:00 PM	8/22/22	6:00:00 PM	00:38	0.00
	Comments: Inspected P/Es, cleaned all P/Es around asset, monitored for 20 minutes and no jams were created arrived at the asset, inspected photo-eyes, cleaned all photo-eyes around the asset, monitored for 20 minutes and no jams were created										
3581889	A2-2CS1-09 bad photo eye	GS19808	A2-2CS1-10	CLOS E	ECM	9/25/22	9:09:00 PM	9/25/22	9:16:00 PM	00:21	0.00
	Comments: readjusted photo-eyes in both section (09) and (10), restarted, tested, RTS readjusted photo-eyes in both section (09) and (10), restarted, tested, RTS										
3594942	A2-2CS1-10 jam will not reset	GS19808	A2-2CS1-10	CLOS E	ECM	10/11/22	8:58:00 AM	10/11/22	9:19:00 AM	00:21	0.00
	Comments: clean photoeyes, photoeye had 2 lights, unplugged/plugged, adjust, 3 lights, tightened, monitor, RTS inspected, checked photoeyes, cleaned photoeyes, photoeye only had 2 lights, unplugged/plugged, adjusted, 3 lights, tightened, monitored,										
3599582	A2-2CS1-10 photo eye issue	GS19808	A2-2CS1-10	CLOS E	ECM	10/16/22	12:14:00 PM	10/16/22	12:32:00 PM	00:28	0.00
	Comments: jam fault, cleaned P/E & reflectors, 09 P/E had 1 light, adjusted till 3 lights, monitored,RTS inspect line, there was a jam fault, checked photo-eyes and reflectors, cleaned, 09 photo-eye had one light, loosened and made adjustments										
3599787	A2-2CS1-10 multiple jams	GS19808	A2-2CS1-10	CLOS E	ECM	10/18/22	4:32:00 PM	10/18/22	5:00:00 PM	00:28	0.00
	Comments: moved bags, readjusted photo-eyes, restarted system, cleared fault, RTS moved bags, readjusted photo-eyes, restarted system, cleared fault, RTS										
3508787	A5-5TC3-01 / Screw came off	GS19856	A5-5TC3-01	CLOS E	ECM	6/21/22	3:30:00 PM	6/21/22	3:51:00 PM	00:21	0.00

Comments: ECALL- Tightened and added 3 screws to cladding. all screws are tight and flush, RTS.
Tightened and added 3 screws to cladding. all screws are tight and flush, RTS.

3539101	A5-5TC3-01-[illegible]	GS19856	A5-5TC3-01-[illegible]	CLOSE	ECM	7/31/22	12:39:00 PM	7/31/22	1:10:00 PM	00:31	0.00

Comments: bolt sticking up, bolt was damaged, had to get a new one and installed it, RTS
Arrived at asset, found the bolt sticking up, bolt was damaged, had to get a new one and installed it, RTS

3432932	A5-5TC3-02-[illegible]	GS19857	A5-5TC3-02-[illegible]	CLOSE	ECM	3/12/22	5:13:00 PM	3/12/22	5:23:00 PM	00:10	0.00

Comments: ECALL: I tightened the loose screw, I then checked over rest of converter,RTS
When I arrived, I tightened the loose screw, I then checked over rest of converter and called back in service

3376578	Door fault A5-[illegible]	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	1/1/22	6:11:00 PM	1/1/22	6:22:00 PM	00:28	0.00

Comments: Ecall : Door fault, Door was stuck, push door up to reset fault & RTS
got there door was stuck I push up the door then stopped line door came down then started line door came up monitor it call back in service

3416531	A5-5TC3-03-DOOR - Door	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	2/21/22	7:00:00 PM	2/21/22	7:10:00 PM	00:10	0.00

Comments: ECALL: cycled door, restarted ticket counter, checked out, called back in service
cycled door, restarted ticket counter, checked out, called back in service

3432715	A5-5TC3-03-DOOR / Door	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	3/10/22	5:17:00 PM	3/10/22	5:26:00 PM	00:09	0.00

Comments: Ecall : Door fault, Closed door, corrected alarm condition & RTS
shut door checked for any malfunctions none found agent reset door alarm & restarted

3433006	A5-5TC3-03-DOOR failed to	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	3/13/22	11:09:00 AM	3/13/22	11:46:00 AM	02:15	0.00

Comments: ECALL: Door was close,adjusted photoeye, reset reflectorm, reset, tested, RTS
Inspected asset, door would not open or close, the door was closed, went in the bag room and got on the 5tc3 and climbed up to the door

3438255	A5-5TC3-03-DOOR - FAILED	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	3/22/22	6:28:00 PM	3/22/22	6:38:00 PM	00:10	0.00

Comments: ECALL: Asset assessed for issue. Reset Door, test and RTS

3501108	A5-5TC3-03-DOOR failed to	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	6/8/22	3:49:00 PM	6/8/22	3:55:00 PM	00:06	0.00

Comments: Ecall : Door fault, Fault was cleared before tech arrived & RTS
before I arrived at asset door fault was cleared arrived at asset tested and made sure door was working properly back in service

3513264	A5-5TC3-03-DOOR	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	6/23/22	7:17:00 PM	6/23/22	7:21:00 PM	00:10	0.00

Comments: Ecall : Door fault, Issues cleared before tech arrived & RTS
arrive at asset problem already cleared test back service

3534059	A5-5TC3-03-DOOR - door will	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	7/21/22	2:18:00 PM	7/21/22	3:00:00 PM	00:42	0.00

Comments: Ecall : Door will not open, Cleared fault reset asset & RTS
tested door on manual mode will not open checked the door and controls in tunnel / bag room checked the door frame and motor in room

3555753	5TC3 door failed to close	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	8/26/22	3:40:00 PM	8/26/22	3:50:00 PM	00:20	0.00

Comments: Ecall : Door jam, Got door unstuck closed door reset asset & RTS
got there door was stuck one side so pull door up and got unstuck so bring door down manually so started line then Ronny E-stop and then

3570096	A5-5TC3-03-DOOR fail to	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	9/2/22	4:30:00 PM	9/2/22	4:36:00 PM	00:40	0.00

Comments: Ecall : Door fault, Got door unstuck closed door & RTS
got there door was jam so went inside tunnel and unstuck door then bring down door manually so Ronny started line then E-stop got out t

3416632	A5-5TC3-03-DOOR /Failed to	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	2/22/22	5:48:00 PM	2/22/22	6:25:00 PM	00:37	0.00

Comments: ECALL: inspected,manual mode,door not closed or open, closed door in bag room,tested,RTS
Inspected asset, door was not closed all the way down, set on manual mode and try to close or open the door but it did not work, wen to the

3432952	A5-5TC3-03-DOOR - Door	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	3/12/22	6:45:00 PM	3/12/22	7:23:00 PM	00:45	0.00

Comments: ECALL: scanned my badge to ACS reader did not respond,I notified supervisor,didn't work for him,F/U
inspected asset, verified ACS fault, when I arrived, I checked over door, when I scanned my badge to ACS reader did not respond, I notified

3437887	A5-5TC3-03-DOOR Failed to	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	3/19/22	12:18:00 PM	3/19/22	3:39:00 PM	01:06	0.00

Comments: ECALL: ACS readed not responding to badge,cycled door, faults cleared, work,tested 3 times,RTS
when Robert arrived, he checked over unit, when he badged the ACS reader did not respond, he asked the airline agent to scan her badge,

Fabio contacted me stating, I should cycle door, I located the correct door tool and done so, all faults cleared and I was able to get door to

3464553	A5-5TC3-03-DOOR	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	4/24/22	9:33:00 AM	4/24/22	9:34:00 AM	00:01	0.00

Comments: ECALL: call cancelled by BHS

3517183	A5-5TC3-03-DOOR failed to	GS19859	A5-5TC3-03-DOOR	CLOSE	ECM	7/4/22	4:05:00 PM	7/4/22	4:57:00 PM	00:44	0.00

Comments: door not fully closed, manually open/closed door to reset its position, tested, RTS
Arrived at asset, door was not fully closed, manually open and closed the door to reset its position, tested door multiple times and door

3586456	BAG CLAIM 2 JAMMED	GS14573	A1-BC-2-G2-BC	CLOSE	ECM	10/5/22	1:06:00 PM	10/5/22	1:13:00 PM	00:15	0.00

Comments: jam already cleared and carousel started, checked, found no issues, RTS
jam already cleared and carousel started, checked, found no issues, RTS

3502822	A3-3ML2-13-ATR no information/Off	GS13741	A3-3ML2-13-ATR	CLOSE	ECM	6/9/22	10:25:00 AM	6/9/22	10:40:00 AM	00:29	0.00

Comments: no power
Verified no power with a meter. No incoming voltage. Investigated. Surge protector had been switched to off. Turned on. Atr functioned

3619706	3CLM2-14 ATR has a fault	GS13741	A3-3ML2-13-ATR	CLOSE	ECM	11/16/22	4:50:00 AM	11/16/22	5:04:00 AM	00:20	0.00

Comments: had to reboot system, waited for 2 mins to reset, monitor it for awhile called back in service
had to reboot system, waited for 2 mins to reset, monitor it for awhile called back in service

3624339	A3-3ML2-13-ATR ATR Comm Fault	GS13741	A3-3ML2-13-ATR	CLOSE	ECM	11/19/22	5:41:00 AM	11/19/22	5:51:00 AM	00:14	0.00

Comments: Went to wrong asset @ first, then went to the correct one, reset com box, tested, RTS.

3500964	RSF R-CL2-FD needs to be	GS17426	R-CL2-FD	CLOSE	ECM		6/7/22	12:25:00 PM	6/7/22	1:45:00 PM	01:20	0.00
	Comments: Ecall : Door fault, Set limits, reset asset & RTS made several adjustments to door limits but kept going into fault finally found a limit setting it was happy with tested and returned to service											
3421148	VFD fault; A2-2MS2-136	GS17639	A2-2MS2-136	CLOSE	ECM		2/28/22	8:38:00 AM	2/28/22	8:47:00 AM	00:18	0.00
	Comments: Reset PE cable which cleared jams. Reset overload in MCP by turning on breaker. RTS. Multiple jams on asset. Disconnected PE cable and re-connected it. Before that, 2 lights were showing, but now 3 lights are on and jams											
3581921	A2-2MS2-136 encoder fault not	GS17639	A2-2MS2-136	CLOSE	ECM		9/26/22	7:45:00 AM	9/26/22	8:39:00 AM	00:58	0.00
	Comments: troubleshot, encoder shaft tube broke, replaced tube with another one. reset, tested, RTS troubleshot, encoder shaft tube broke, replaced tube with another one. reset, tested, RTS											
3581952	A2-2MS2-136 encoder fault	GS17639	A2-2MS2-136	CLOSE	ECM		9/26/22	2:35:00 PM	9/26/22	3:45:00 PM	02:05	177.62
	Comments: Went to asset, inspected, found encoder to be bad, installed new encoder, tested, RTS Went to asset, inspected, found encoder to be bad, installed new encoder, tested, RTS											
3408824	A6-6ML1-12-DIV - Failed to Extend	GS16965	A6-6ML1-12-DIV	CLOSE	ECM		2/7/22	2:18:00 PM	2/7/22	2:20:00 PM	00:02	0.00
	Comments: Comment Verified by Roy.											
3413215	A6-6ML1-12-DIV - jam	GS16965	A6-6ML1-12-DIV	CLOSE	ECM		2/11/22	3:00:00 PM	2/11/22	3:25:00 PM	00:50	0.00
	confirmed with Ronny JSM											
3430445	A2-2MS2-138 - ENCODER	GS17641	A2-2MS2-138	CLOSE	ECM		3/4/22	4:16:00 PM	3/4/22	5:30:00 PM	03:28	0.00
	asset confirmed by jsm carl											
3460729	A2-2MS2-138 - multiple jams/jam	GS17641	A2-2MS2-138	CLOSE	ECM		4/19/22	6:10:00 PM	4/19/22	6:31:00 PM	00:21	0.00
	Comments: ECALL: SE Called; inspect line; adjust PE due to one light;reset;jam clear;RTS Southeast called a jam for 136 but the jam was section 138. BHS opened work order for 138, but told them to keep it 136. Inspected line											
3485513	Motor overload/VFD	GS17641	A2-2MS2-138	CLOSE	ECM		5/25/22	3:10:00 AM	5/25/22	4:15:00 AM	03:15	1,614.46
	Comments: ECALL- Replace old VFD with new one, RTS.											
3516962	A2-2MS2-138 missing bag jam	GS17641	A2-2MS2-138	CLOSE	ECM		7/2/22	1:08:00 PM	7/2/22	1:22:00 PM	00:14	9.55
	Comments: Ecall : Missing bag jam, Cut bad section out of belt & RTS, follow up needed for belt replacement when I arrived found belt ripped at lacing flapping as belt ran causing missing bag jams I cut off bad section of belt returned to service W/O											
3393519	A2-2MS2-138- Lacing came apar	GS17641	A2-2MS2-138	CLOSE	ECM		1/22/22	9:41:00 PM	1/22/22	10:22:00 PM	01:22	2.32
	Comments: ECALL:remove old pin and install new pin and track remove old pin and install new pin and track											
3508157	A2-2MS2-138- MULTIPLE JAMS	GS17641	A2-2MS2-138	CLOSE	ECM		6/17/22	9:41:00 PM	6/17/22	10:02:00 PM	00:21	0.00
	Comments: Ecall : Multiple jams, Replaced bad photo eye reset asset & RTS inspect the asset bags jam due to photo eye not working replaced photo eye and reset asset and called back in service											
3432934	A2-2MS2-139 - JAM WITHOUT	GS17642	A2-2MS2-139	CLOSE	ECM		3/12/22	5:17:00 PM	3/12/22	5:25:00 PM	00:08	0.00
	Comments: Ecall : Jam without a bag, Realigned & tightened photo eye & RTS arrived at asset and found photo eye was loose aligned and tightened in place returned to service											
3502930	R-MD1-DV2 - SHOWING	GS17584	R-MD1-DV2	CLOSE	ECM		6/10/22	1:50:00 PM	6/10/22	4:00:00 PM	02:10	0.00
	Comments: Ecall : DIV Faults, Called Mike Burke to reset fault & RTS went to RSF arrived and started to inspect asset not finding any issues, called BHS on the phone they said they can not see the fault and to											
3617180	A4-6XTB-DIV drive fault	GS18893	A4-6XTB-DIV	CLOSE	ECM		11/5/22	2:40:00 PM	11/5/22	3:00:00 PM	00:20	0.00
	Comments: Ecall : Drive fault, Inspected asset NPF & RT S arrived at unit and it was already running checked over unit no mechanical issues was found called back in service											
3413626	Shaft loose/bouncing	GS17644	A2-2MS2-141	CLOSE	ECM		2/15/22	12:18:00 PM	2/15/22	1:00:00 PM	00:42	0.00
	Comments: ECALL: tube was tore up, turned off asset, replaced tube, turned it on, tested, RTS I checked the encoder and saw the tube that joined the encoder with the shaft was tore up, I turned off the asset and quickly got another											
3480410	A6-6ML1-14 multiple jams	GS15345	A6-6ML1-14	CLOSE	ECM		5/15/22	11:22:00 AM	5/15/22	11:41:00 AM	00:30	0.00
	Comments: multiple jams Inspected asset, multiple jams on asset. Found the lock collar of the motor loose. Adjusted the collar lock and reset the asset. Called back in											
3416297	CANCEL	GS18750	A4-6XTB-22	CLOSE	ECM		2/19/22	9:04:00 AM	2/19/22	9:04:00 AM	00:00	0.00
	Comments: ECALL:Call canceled before I could dispatch tech Call canceled before I could dispatch tech											
3438188	A3-3AL-04 Estop	GS17655	A3-3AL-04	CLOSE	ECM		3/22/22	7:37:00 AM	3/22/22	7:45:00 AM	00:08	0.00
	Comments: ECALL: inspected and reset e-stop. monitor asset and fault gone. RTS											
3480521	A3-3AL-04 - E-Stop Will Not	GS17655	A3-3AL-04	CLOSE	ECM		5/16/22	7:31:00 PM	5/16/22	7:44:00 PM	00:13	0.00
	Comments: ECALLL: Some one hit ESTOP cord in TSA area, cleared, called back in service Some one hit ESTOP cord in TSA area, cleared, called back in service											
3490386	A3-3AL-05 SE reporting motor	GS17656	A3-3AL-05	CLOSE	ECM		5/30/22	12:10:00 PM	5/30/22	12:30:00 PM	00:20	0.00
	Comments: ECALL-motor internal bearing is going bad, Supervisor was informed, RTS.											
3480466	3AL-05 motor is making a loud	GS17656	A3-3AL-05	CLOSE	ECM		5/16/22	7:40:00 AM	5/16/22	8:14:00 AM	00:34	0.00
	Comments: Ecall : Motor making loud noise, Follow up needed for motor to be replaced at night, RTS Southeast reported a loud coming from the motor arrived at the asset and checked the motor the gears on the motor are in bad condition											
3500968	A3 3AL-05 roller making a loud	GS17656	A3-3AL-05	CLOSE	ECM		6/7/22	1:16:00 PM	6/7/22	1:35:00 PM	00:18	0.00
	The noise that this asset is making JSM is aware of and the cause is its motor and gearbox. JSM is currently awaiting a new motor and											

3508078	3AL-05 has an Encoder fault	GS17656	A3-3AL-05	CLOSED	ECM	6/17/22	7:16:00 AM	6/17/22	9:15:00 AM	01:59	1,310.00
	Comments: Original motor was from 2006. Had to contact SEW to verify specs, functionality & compatibility.										
3408934	A1-MIT-46-GOING N	GS17769	A1-MIT-46	CLOSED	ECM	2/9/22	9:48:00 AM	2/9/22	10:05:00 AM	00:19	0.00
	Comments: ECALL: guidance loose, asset already running, monitored it, asset ok, RTS.										
	When I got there it was already starting to run, I was monitoring it for a few minutes, it was ok, I called it back in service										
3577283	A1-MIT-46 SE communication	GS17769	A1-MIT-46	CLOSED	ECM	9/15/22	3:40:00 PM	9/15/22	4:15:00 PM	00:38	0.00
	Comments: Ecall : MIT won't move, Moved MIT to work area cleaned contactor & RTS										
	MIT has safety contactor problem moved machine to work area tested safety contactors found 1 that was faulty removed and cleaned										
3437982	A1-MIT-46	GS17769	A1-MIT-46	CLOSED	ECM	3/20/22	11:22:00 AM	3/20/22	11:35:00 AM	00:13	0.00
	Comments: ECALL: not fully on charging position, guided to the charging position,charging properly, RTS										
	Inspected asset, MIT-46 was not fully on charging position, guided the MIT-46 back to the charging position and it stated charging properly,										
3539203	A1-MIT-46 - Vehicle Guidance	GS17769	A1-MIT-46	CLOSED	ECM	8/1/22	11:30:00 AM	8/1/22	11:47:00 AM	00:17	0.00
	Comments: manually drove to reset station, turned off/on, started, ran, monitored,RTS										
	I manually drove it to reset station, turned it off and back on, pressed start, it started it to run, I was watching for some time in case it was										
3599470	A1-MIT-46 not responding/Many	GS17769	A1-MIT-46	CLOSED	ECM	10/15/22	4:12:00 AM	10/15/22	4:21:00 AM	00:18	0.00
	Comments: Checked MIT, reset MIT, put it in auto mode, tested it, RTS.										
3385144	A3-3AL-13 Making	GS17664	A3-3AL-13	CLOSED	ECM	1/6/22	9:31:00 AM	1/6/22	9:37:00 AM	00:06	0.00
	Comments: Ecall : Motor noise, Went to asset inspect fan bearing noise called back in service										
3547851	A3-3AL-17 - Encoder Fault	GS17668	A3-3AL-17	CLOSED	ECM	8/4/22	3:15:00 PM	8/4/22	4:27:00 PM	01:15	0.00
	Comments: Ecall : Encoder fault, Tightened loose hose tested asset & RTS										
	went to asset found loose hose tightened tested called back in service. respond to call inspect belt encoder tension belt retested asset waiting										
3408600	A1-MIT-29 - Multiple Faults	GS17752	A1-MIT-29	CLOSED	ECM	2/4/22	1:54:00 PM	2/4/22	2:54:00 PM	01:00	0.00
	Comments: Comment										
	Verified by John.										
3408823	A1-MIT-29 - Multiple Faults	GS17752	A1-MIT-29	CLOSED	ECM	2/7/22	1:42:00 PM	2/7/22	2:21:00 PM	00:44	0.00
	Comments: Comment										
	Verified by Roy.										
3413145	A1-MIT-29 V/O/I	GS17752	A1-MIT-29	CLOSED	ECM	2/10/22	1:44:00 PM	2/10/22	2:09:00 PM	01:12	0.00
	Comments: Ecall : MIT stopping,Cycle MIT around room until MIT restarted & RTS										
	arrived at pod inspected MIT sensors wiped clear sensors manually moved MIT around pod until black line to restart MIT restarted MIT, M										
3480522	A1-MIT-29-vehicle guidance lost	GS17752	A1-MIT-29	CLOSED	ECM	5/16/22	7:45:00 PM	5/16/22	8:17:00 PM	00:32	0.00
	Comments: ECALL-MIT 29 not steering in desire direction, responding remote control, MIT29 (OOS)										
	MIT assessed for reported issue. MIT 29 was tested and it was not steering in desired direction. MIT was troubleshoot and tested once										
3500905	A1-MIT-29 - Multiple Faults	GS17752	A1-MIT-29	CLOSED	ECM	6/6/22	6:28:00 PM	6/6/22	7:26:00 PM	01:38	0.00
	Comments: ECALL-disable the MIT so it can be enabled properly back in the system after production slows.										
	Inspected the MIT to find the position of the MIT did not match the electronic grid display, after fully inspecting the photo-eye and resetting										
3416388	Not moving properly, A1 MIT	GS17752	A1-MIT-29	CLOSED	ECM	2/20/22	11:29:00 AM	2/20/22	11:54:00 AM	00:25	0.00
	Comments: ECALL: Sensor red, moved 3 MITs to side which were blocking sensor, reset, tape floor , RTS										
	MIT was not moving, noticed on the sensor it was red which means it's a no go. therefore, three MITs to the side and one was sticking out										
3416485	A1-MIT-29 - COMMUNICATI	GS17752	A1-MIT-29	CLOSED	ECM	2/21/22	11:24:00 AM	2/21/22	11:56:00 AM	00:40	0.00
	Comments: ECALL: MIT in charging station, not moving or charging,tried reset, no result,OOS, F/U										
	Inspected MIT, it was at a charging station and not moving nor was it charging. tried resetting and moving with controller, there was no res										
3539089	A1-MIT-29 communication	GS17752	A1-MIT-29	CLOSED	ECM	7/31/22	10:55:00 AM	7/31/22	11:17:00 AM	00:30	0.00
	Comments: ESTOP was pressed of the right side of the MIT, after releasing the ESTOP, MIT move normally										
	arrived at the asset, inspected it, found that an ESTOP was pressed of the right side of the MIT, after releasing the ESTOP the MIT begar										
3572660	A1-MIT-29 - Not responding	GS17752	A1-MIT-29	CLOSED	ECM	9/11/22	10:28:00 AM	9/11/22	10:40:00 AM	00:32	0.00
	Comments: when i got there checked MIT, saw there was e-stop and relesed it. started moving RTS										
3599317	Communication lost, A1 MIT 29	GS17752	A1-MIT-29	CLOSED	ECM	10/13/22	5:45:00 AM	10/13/22	6:05:00 AM	00:20	0.00
	Comments: E-stop disabled. moved MIT to safe spot, reset guidance, tested MIT, enabled MIT, RTS.										
3616965	Vehicle guidance lost, A1 MIT 29	GS17752	A1-MIT-29	CLOSED	ECM	11/3/22	6:25:00 AM	11/3/22	6:45:00 AM	00:20	0.00
	Comments: Wire had wrapped around the guide wheels, adjusted the wire, reset MIT , observed RTS.										
	Communication wire had wrapped around the guide wheels, adjusted the wire to the proper line and reset the MIT, observed, then RTS.										
3617056	A1-MIT-29 not running	GS17752	A1-MIT-29	CLOSED	ECM	11/4/22	5:45:00 AM	11/4/22	6:00:00 AM	00:15	0.00
	Comments: E-stop, tested MIT, reset guidance twice, took it back out twice, called out of service .										
3421352	A1-MIT-31 multiple faults	GS17754	A1-MIT-31	CLOSED	ECM	3/2/22	7:53:00 AM	3/2/22	8:27:00 AM	00:37	0.00
	Comments: Ecall : Multiple loose guidance, Cleaned lens reset MIT & RTS										
	I cleaned the lens reset MIT and started it back in service I was watching for several minutes it was running very good I called it back in										
3455786	1MIT-31 has a communication	GS17754	A1-MIT-31	CLOSED	ECM	4/12/22	11:37:00 AM	4/12/22	11:53:00 AM	00:26	0.00
	Comments: ECALL: not moving, tried reset,enabled MIT, tried moving, OOS										
	inspected MIT, MIT was not moving, used pendant to move, but it not work,disabled MIT, turned off and back on, enabled MIT again on										
3477838	A1-MIT-31 - COMMUNICATI	GS17754	A1-MIT-31	CLOSED	ECM	5/7/22	12:45:00 PM	5/7/22	1:09:00 PM	00:45	0.00
	Comments: ECALL: performed reset, observed MIT functioning properly,RTS, observed										

3376539 A2-2NC-01 Door stuck GS17368 A2-2NC-01 Door F CLOS ECM 1/1/22 5:51:00 AM 1/1/22 6:08:00 AM 00:17 0.00

Comments: Ecall : Door jamming, Inspected tested NPF & RTS
went to asset tested and activate door multiple times found no issues with door called back in service

3376738 A2-2NC-01 Door fault GS17368 A2-2NC-01 Door F CLOS ECM 1/3/22 12:58:00 PM 1/3/22 1:18:00 PM 00:20 0.00

Comments: ECALL: door fault, made adjustment, door fault cleared, call back in service.
Inspect asset, check limit at door, made adjustment, door fault cleared, call back in service.

3390254 A2-2NC-01 Door · Door Fault GS17368 A2-2NC-01 Door F CLOS ECM 1/14/22 1:33:00 PM 1/14/22 1:45:00 PM 00:12 0.00

Comments: ECALL: bag handler placed bag late and door came down on bag. reset and RTS

3398403 A2-2NC-01 Door GS17368 A2-2NC-01 Door F CLOS ECM 1/28/22 10:02:00 AM 1/28/22 10:20:00 AM 00:36 0.00

Comments: Ecall : Door alarm/fault, No alarm or door fault found NPF & RTS
arrived at asset when arrived no alarm going off inspected and tested door called back in service

3413712 A2-2NC-01 Door making a weird GS17368 A2-2NC-01 Door F CLOS ECM 2/16/22 5:54:00 AM 2/16/22 6:12:00 AM 00:18 0.00

Comments: ECALL:door reset, tested, asset monitored for any other faults, asset returned to service
asset assessed for issue, door reset, tested, asset monitored for any other faults, asset returned to service

3430312 A2-2NC-01 Door alarm GS17368 A2-2NC-01 Door F CLOS ECM 3/3/22 6:13:00 AM 3/3/22 6:24:00 AM 00:21 0.00

Comments: Ecall : Door alarm,Closed door removed debris from under door & RTS
arrived and lowered door found debris under door preventing it from securing removed debris tested and returned to service

3432788 A2-2NC-04 Door in alarm GS17368 A2-2NC-01 Door F CLOS ECM 3/11/22 10:52:00 AM 3/11/22 11:54:00 AM 02:22 0.00

confirmed with Jaimie JSM

3432883 A2-2NC-01 Door stuck GS17368 A2-2NC-01 Door F CLOS ECM 3/12/22 8:35:00 AM 3/12/22 8:50:00 AM 00:25 0.00

Comments: ECALL: door closed on item, got stuck,caused door free,alarm stopped,removed cable,monitored,RTS
Arrived to asset, talked to TSA, door closed on item and got stuck, will not close, I looked at door and noticed top of door was hung up on

3433001 A2-2NC-01 Door jam GS17368 A2-2NC-01 Door F CLOS ECM 3/13/22 10:07:00 AM 3/13/22 10:17:00 AM 00:13 0.00

Comments: ECALL: Adjusted security door, ran door up & down, monitored, RTS
Arrived and inspected the asset, adjusted the security door so it would be back in the rails, ran the door up and down multiple times to en

3437659 A2-2NC-01 Door alarm GS17368 A2-2NC-01 Door F CLOS ECM 3/17/22 5:54:00 AM 3/17/22 6:17:00 AM 00:52 0.00

Comments: ECALL: reset door, magnet not close for contact. reset and test. RTS

3442923 2NC-01 (A-Side Non-Conveyable GS17368 A2-2NC-01 Door F CLOS ECM 3/24/22 3:24:00 PM 3/24/22 3:37:00 PM 00:20 0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS
just manually shut the door and then start it and door went up and wait till time out and the door came down

3443209 A2-2NC-01 Door TSA reporting GS17368 A2-2NC-01 Door F CLOS ECM 3/27/22 1:45:00 PM 3/27/22 1:59:00 PM 00:15 0.00

Comments: ECALL: not closing, magnet loose on floor & door, adjusted, cleaned debris under door, tested, RTS
Inspected asset, door was reported not closing, checked the hardware of the door, door layers and found no issue, checked the magnets on

3443295 Door closed on bag; A2-2NC-01 GS17368 A2-2NC-01 Door F CLOS ECM 3/28/22 11:41:00 AM 3/28/22 11:56:00 AM 00:18 0.00

Comments: ECM-Pull bag from door, tested door, RTS.

3446342 2NC-01 (A-Side Non-Conveyable GS17368 A2-2NC-01 Door F CLOS ECM 3/31/22 12:24:00 PM 3/31/22 12:50:00 PM 00:26 0.00

Comments: Ecall : Door fault, Cleaned debris from under door reset door fault & RTS
before I arrived at asset the door was already down cleaned up a lot of debris under door tested door and waited for door to close on it's own

3446432 A2-2NC-01 Door alarm GS17368 A2-2NC-01 Door F CLOS ECM 4/1/22 7:04:00 AM 4/1/22 7:14:00 AM 00:42 0.00

Verified by JSM Ronnie

3455370 A2-2NC-01 Door alarm GS17368 A2-2NC-01 Door F CLOS ECM 4/8/22 6:41:00 AM 4/8/22 7:09:00 AM 01:18 0.00

Comments: Ecall : Door fault, Untangled door reset fault & RTS
got there door got stuck so we untangle the door then door went down then we started door, door came up then monitor it came down then

3421156 A2-2NC-01-Door GS17368 A2-2NC-01 Door F CLOS ECM 2/28/22 10:08:00 AM 2/28/22 10:21:00 AM 00:26 0.00

Comments: ECALL: Test door up/down; check door sensors; retest door asset; RTS

3469273 A2-2NC-01 Door · Door Fault GS17368 A2-2NC-01 Door F CLOS ECM 4/29/22 9:30:00 AM 4/29/22 9:55:00 AM 00:50 0.00

Comments: ECALL-took off safety edge cable that was stuck to chain, secures cable, tested door up/down, RTS.
Got there door won't open, inspected door and noticed safety edge cable was stuck with chain so I took cable off cable chain secured cable

3480256 A2-2NC-01 Door · DOOR FAULT GS17368 A2-2NC-01 Door F CLOS ECM 5/13/22 5:59:00 PM 5/13/22 6:08:00 PM 00:09 0.00

Comments: Ecall : Door won't close it keeps going up and down, Realigned magnet & bracket reset fault & RTS
the magnet & bracket at the bottom edge of door has been damaged the magnet & bracket were tripping the obstruction sensor door was in

3484987 A2-2NC-01 Door · will not open GS17368 A2-2NC-01 Door F CLOS ECM 5/19/22 4:16:00 PM 5/19/22 4:22:00 PM 00:28 0.00

Comments: Ecall : Door won't open, Cleared E-stop reset fault & RTS
got there inspect door check photo eye & reflector and notice E-stop was on release door started working it open & close the issue was E-

3485023 A2-2NC-01 Door fault GS17368 A2-2NC-01 Door F CLOS ECM 5/20/22 4:30:00 AM 5/20/22 4:45:00 AM 00:15 0.00

Comments: ECALL-Check door, ran door up/down found nothing wrong with it. RTS.

3485405 A2-2NC-01 Door- door fault GS17368 A2-2NC-01 Door F CLOS ECM 5/23/22 7:10:00 PM 5/23/22 7:18:00 PM 00:20 0.00

Comments: ECALL: inspected,door off track, manually adjusted door, reset, tested, RTS
on arrival, I inspected the asset to find the door off track so I manually adjusted the door back on track to reset, and tested, for it to be

3503028	A2-2NC-01 Door in alarm/TSA	GS17368	A2-2NC-01 Door F	CLOS	ECM	6/11/22	9:46:00 AM	6/11/22	10:00:00 AM	00:14	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS When I arrived I manually closed door to clear fault tested and returned to service										
3503281	A2-2NC-01 Door	GS17368	A2-2NC-01 Door F	CLOS	ECM	6/13/22	3:02:00 PM	6/13/22	3:23:00 PM	00:28	0.00
	Comments: Ecall : Door fault, Made adjustment to brake chain to reset door fault & RTS inspected door door was not opening when badged in TSA continually opened door while messing with brake chain doing this a few times the										
3534128	A2-2NC-01 Door - Not opening	GS17368	A2-2NC-01 Door F	CLOS	ECM	7/22/22	1:07:00 PM	7/22/22	1:45:00 PM	00:38	0.00
	Comments: Ecall : Door is in alarm, Moved magnet reset fault & RTS tested door it works ok the alarm was not shut off security says door sensor magnet isn't mounted properly and when door closed it does										
3555047	A2-2NC-01 Door fault	GS17368	A2-2NC-01 Door F	CLOS	ECM	8/19/22	4:26:00 AM	8/19/22	4:59:00 AM	01:28	0.00
	Comments: Ecall : Door alarm, Move magnetic sensor tested door & RTS inspect issue move magnetic sensor a little test door back in service										
3569904	A2-2NC-01 Door fault	GS17368	A2-2NC-01 Door F	CLOS	ECM	9/1/22	6:24:00 AM	9/1/22	6:30:00 AM	00:06	0.00
	Comments: Ecall : Door fault, Arrived at unit door was down tested and returned to service										
3594474	A2-2NC-01-Exit Door	GS17368	A2-2NC-01 Door F	CLOS	ECM	10/6/22	8:31:00 AM	10/6/22	8:48:00 AM	00:27	0.00
	Comments: Ecall : Door was not closing staying open, Cleaned the sensor reset fault & RTS went over to A2-2NC-2868ATSA call saying that the door was closing and opening right back went over check the sensor on the ground and										
3594716	A2-2NC-01 Door TSA reporting	GS17368	A2-2NC-01 Door F	CLOS	ECM	10/8/22	2:27:00 PM	10/8/22	2:47:00 PM	00:40	0.00
	Comments: Ecall : Door randomly shuts after raising 2 inches, NPF inspected & tested & RTS arrived to TSA station & talked TSA, TSA stated at random times the door would raise 2-5 inches then slam shut the door alarm would go										
3416089	A2-2NC-01 Door Loud noise	GS17368	A2-2NC-01 Door F	CLOS	ECM	2/17/22	4:04:00 AM	2/17/22	4:31:00 AM	00:27	0.00
	Verified by JSM Chris.										
3416284	A2-2NC-04-DOOR	GS17368	A2-2NC-01 Door F	CLOS	ECM	2/19/22	5:38:00 AM	2/19/22	9:05:00 AM	07:34	0.00
	confirmed with Jamie JSM										
3421245	2NC-01 (A-Side Non-Conveyable	GS17368	A2-2NC-01 Door F	CLOS	ECM	3/1/22	8:38:00 AM	3/1/22	9:05:00 AM	00:27	0.00
	Comments: ECALL: found a piece of plastic preventing contact with sensor,removed, reset,tested,RTS arrived and inspected the asset and found a piece of plastic, stopping the door from making contact with the sensor. after removed the										
3430606	A2-2NC-01 Door alarm	GS17368	A2-2NC-01 Door F	CLOS	ECM	3/6/22	7:25:00 PM	3/6/22	7:34:00 PM	00:09	0.00
	Comments: ECALL: went to asset, manually closed door, tested, called back in service										
3433326	A5-5NC-01-DOOR /Door	GS17368	A2-2NC-01 Door F	CLOS	ECM	3/16/22	3:45:00 PM	3/16/22	4:10:00 PM	00:50	0.00
	Comments: ECALL: door faulted, inspect and manually reset door. align PE and start line. RTS										
3437726	A5-5NC-01-DOOR /Alarm	GS17368	A2-2NC-01 Door F	CLOS	ECM	3/17/22	5:01:00 PM	3/17/22	5:16:00 PM	00:30	0.00
	Per JSM Jaime.										
3437740	A2-OSC10-Door - alarm going off	GS17368	A2-2NC-01 Door F	CLOS	ECM	3/17/22	7:04:00 PM	3/17/22	7:15:00 PM	00:11	0.00
	Comments: ECALL:Inspect issue, move magnetic sensor, tested asset, asset back in service Inspect issue, move magnetic sensor, tested asset, asset back in service										
3442972	2NC-01 (A-Side Non-Conveyable	GS17368	A2-2NC-01 Door F	CLOS	ECM	3/25/22	6:45:00 AM	3/25/22	7:09:00 AM	00:35	0.00
	Comments: ECALL:went to asset, inspect no issue found, tested, called back in service went to asset, inspect no issue found, tested, called back in service										
3443046	A2-2NC-01 Door - Door Fault	GS17368	A2-2NC-01 Door F	CLOS	ECM	3/25/22	7:34:00 PM	3/25/22	7:45:00 PM	00:11	0.00
	Comments: ECALL: door fault, cleared & repositioned photo-eyes, cleared fault by resetting asset, tested,RTS Inspected asset, verified door fault, cleared & repositioned photo-eyes, cleared fault by resetting asset, checked & tested, called back into										
3464367	2NC (A-Side Non-Conveyable) bag	GS17368	A2-2NC-01 Door F	CLOS	ECM	4/22/22	8:24:00 AM	4/22/22	8:45:00 AM	00:21	0.00
	Comments: ECALL: door a little stuck, got door unstuck and closed door, tested door multiple times, RTS Arrived at asset, inspected photo-eyes and reflectors, identified door a little stuck, got door unstuck and closed door, tested door multiple										
3477970	A2-2NC-01 Door - Door fault	GS17368	A2-2NC-01 Door F	CLOS	ECM	5/8/22	6:20:00 PM	5/8/22	6:35:00 PM	00:15	0.00
	Comments: ECALL:alarm from outside active,door not open, TSA clear alarm, door to bag room open & close Inspect asset, checked door, noticed clear from outside was active, door don't open, TSA clear that alarm, door to bag room open and close										
3455231	A2-2NC-01 Door not opening	GS17368	A2-2NC-01 Door F	CLOS	ECM	4/7/22	6:23:00 AM	4/7/22	6:28:00 AM	00:05	0.00
	Comments: ECALL: When I arrived I manually closed door to clear faults. Tested and returned to service										
3490596	A2-2NC-04 Door /Alarm	GS17368	A2-2NC-01 Door F	CLOS	ECM	5/31/22	5:01:00 PM	5/31/22	5:16:00 PM	00:19	0.00
	Comments: ECALL: checked door, no problem with door, door alarm is from the keypod, notified BHS, RTS inspected asset, checked door, no problem with door, door alarm is from the keypod, notified BHS, called back in service										
3500936	A2-2NC-01 Door	GS17368	A2-2NC-01 Door F	CLOS	ECM	6/7/22	5:53:00 AM	6/7/22	6:10:00 AM	00:17	0.00
	Comments: ECALL-No issues, tested, cycled, RTS.										
3503012	A2-2NC-01 Door alarm	GS17368	A2-2NC-01 Door F	CLOS	ECM	6/11/22	6:15:00 AM	6/11/22	6:21:00 AM	00:06	0.00
	Comments: Door alarm, inspected, RTS Door alarm, inspected, returned to service.										
3503461	Entry door is not opening and	GS17368	A2-2NC-01 Door F	CLOS	ECM	6/15/22	8:37:00 AM	6/15/22	9:26:00 AM	00:53	9.99
	Comments: ECALL-R/R old door belt with new one, tested door, RTS. Arrived at asset, tried to open door, I needed to change door belt, changed belt, tested door, tested again, RTS.										
3513367	OVERSIZE DOOR A SIDE	GS17368	A2-2NC-01 Door F	CLOS	ECM	6/25/22	5:11:00 AM	6/25/22	5:20:00 AM	00:09	0.00
	Comments: inspect issue, wire safety strip, waiting on parts, secure wire, parts on order, back in service										

inspect issue, wire safety strip, waiting on parts, secure wire, parts on order, back in service

3534124	A2-2NC-02 /Door is not closing	GS17368	A2-2NC-01 Door	CLOS	ECM	7/22/22	11:17:00 AM	7/22/22	12:40:00 PM	04:54	0.00

Comments: door gate was off motor gate bolt wasn't grabbing so took bolt of straight leave gate bolt on bolt,

got there, door not closing all the way down, inspect door and notice door gate was off motor gate bolt wasn't grabbing so took bolt of stra

3534266	A2-2NC-01 Door - DOOR GAME	GS17368	A2-2NC-01 Door	CLOS	ECM	7/23/22	10:53:00 PM	7/24/22	1:56:00 AM	04:14	0.00

Comments: removed door, after shutdown, reinstall door through, track belt it together, tested, RTS

removed door from asset, bag can go through to be checked, wait till shut down to repair door, after shutdown, reinstall door through, track

3539113	A2-2NC-01 Door in alarm	GS17368	A2-2NC-01 Door	CLOS	ECM	7/31/22	2:40:00 PM	7/31/22	2:49:00 PM	00:18	0.00

Comments: box between door and inside, ESTOP, manual lift of door to disengage box, inspect door, restart, RTS

arrived at asset, notice box between door and inside, ESTOP, manual lift of door to disengage box, inspect door, restart asset, RTS

3550588	A2-2NC-01-Exit Door	GS17368	A2-2NC-01 Door	CLOS	ECM	8/16/22	7:36:00 AM	8/16/22	8:08:00 AM	01:04	0.00

Comments: Arrived at asset, raised the door, scraped magnet sensor to get better reading. tested, RTS

Arrived at asset, raised the door, scraped magnet sensor to get better reading. tested, RTS

3572642	A2-2NC-01 Door TSA reporting	GS17368	A2-2NC-01 Door	CLOS	ECM	9/11/22	6:47:00 AM	9/11/22	6:56:00 AM	00:23	0.00

Comments: door slanted, pulled, moved it, released slack, release E-stop, brought door down,alarm stopped, RTS

inspected line. Door was slanted. Pulled door and moved it and released slack. Released E-Stop put in mait. mode and brought door down. It

3594789	A2-2NC-01 Door TSA reporting jam	GS17368	A2-2NC-01 Door	CLOS	ECM	10/9/22	3:58:00 PM	10/9/22	5:43:00 PM	02:00	6.38

Comments: box in middle door causing door to come out, put sheets together, adjust limit switch, pass to 2nd

box in middle of door causing the door to come out in half, took door, put both sheet together then had to adjust limit switch then 2nd shift

3594795	A2-2NC-01 Door /Door fault	GS17368	A2-2NC-01 Door	CLOS	ECM	10/9/22	6:02:00 PM	10/9/22	7:40:00 PM	03:07	0.00

Comments: adjusted limit switches, door completely down, RTS

I adjusted the limit switches in order to bring the door completely down so I can stop the door from alarming, door is not closed, back in

3594812	A2-2NC-01 Door- DOOR/ Door	GS17368	A2-2NC-01 Door	CLOS	ECM	10/9/22	9:39:00 PM	10/9/22	11:00:00 PM	02:42	0.00

Comments: replaced belt, adjusted the door, door is back in service

replaced belt, adjusted the door, door is back in service

3594839	A2-2NC-01 Door - Multiple Faults	GS17368	A2-2NC-01 Door	CLOS	ECM	10/10/22	7:17:00 AM	10/10/22	8:00:00 AM	00:43	0.00

Comments: door not closing completely, adjusted limit switch, ran door for few mins, no faults, RTS

Arrived at asset, noticed door not closing completely, adjusted the limit switch, so that it closed as it should, asked employee to badge in and

3599524	A2-2NC-01 Door - BAG STUCK	GS17368	A2-2NC-01 Door	CLOS	ECM	10/15/22	2:17:00 PM	10/15/22	2:38:00 PM	00:21	0.00

Comments: opened door and removed bags, door rolled up ok, closed, reset alarm

Removed one spring loaded roller from roller bed on outside, went into secure area, opened door and removed bags, door rolled up ok, closed,

3599588	A2-2NC-01 Door walker stuck in	GS17368	A2-2NC-01 Door	CLOS	ECM	10/16/22	1:00:00 PM	10/16/22	1:30:00 PM	00:30	0.00

Comments: door was stuck, got unstuck, manually brought door down, tsa badged, door came up, came down, RTS

door wont go down, was stuck, got it unstuck, manually brought down door, told TSA to badge, door came up, waited for it to come down,

3619342	A2-2NC-01 Door - Door Fault	GS17368	A2-2NC-01 Door	CLOS	ECM	11/12/22	4:37:00 AM	11/12/22	5:10:00 AM	00:38	0.00

Comments: Door bell (alarm) not working, It is a GOAA issue,

3624370	A2-2NC-01 Door fault per SWA	GS17368	A2-2NC-01 Door	CLOS	ECM	11/19/22	11:16:00 AM	11/19/22	11:21:00 AM	00:05	0.00

Comments: Ecall : Door fault alarm, Inspected asset NPF & RTS

arrived to 5NC-01 door no alarm condition talked to TSA they state doors have been operating properly & no issues called back in service

3490666	A1-MIT-33 vehicle guidance lost	GS17756	A1-MIT-33	CLOS	ECM	6/1/22	11:40:00 AM	6/1/22	12:08:00 PM	01:20	0.00

JSM verified MIT-33 is OOS however they are unable to replace with another MIT due to lack of spare MITs to replace it with.

3570265	A1-MIT-33 - VEHICLE	GS17756	A1-MIT-33	CLOS	ECM	9/4/22	8:55:00 AM	9/4/22	9:06:00 AM	00:15	0.00

Comments: reset, and started to run, checked it again, I did not find anything wrong with it, RTS

reset, and started to run, checked it again, I did not find anything wrong with it, I called it back in service

3599576	A1-MIT-33 - Communication	GS17756	A1-MIT-33	CLOS	ECM	10/16/22	11:25:00 AM	10/16/22	11:40:00 AM	00:15	0.00

Comments: inspected, tested multiple times, RTS

inspected, tested multiple times, RTS

3469257	A3-3SS-214 loud noise	GS17612	A3-3SS-214	CLOS	ECM	5/3/22	9:55:59 AM	5/3/22	9:55:59 AM	00:15	0.00

Comments: ECALL- V Belt guard was touching side and top of pulley. Moved guard and tightened hardware. RTS.

Arrived to pod. Misheard Asset. Thought it was #SS-314, no issues with asset, looked over asset. Called BHS to verify BHS stated it was

3617419	A3-3SS-312 motor making a	GS17613	A3-3SS-312	CLOS	ECM	11/7/22	12:18:00 PM	11/7/22	12:28:00 PM	00:12	0.00

Comments: making loud noise, shaft rubbing bearing causing loud noise, inform BHS

Arrived at asset, noticed motor was making loud noise, inspected motor and shaft was rubbing bearing causing the loud noise, took photo's of

3390367	A1-MIT-38	GS17761	A1-MIT-38	CLOS	ECM	1/16/22	7:40:00 AM	1/16/22	7:50:00 AM	00:15	0.00

Comments: ECALL: arrived & MIT working fine, inspected again, RTS.

When I got there the MIT was cleared and started to run, i checked again, it was running fine, I called back into service.

3443300	Vehicle guidance lost- A1-MIT-38	GS17761	A1-MIT-38	CLOS	ECM	3/28/22	12:07:00 PM	3/28/22	12:26:00 PM	00:26	0.00

Comments: ECM-Disabled & enabled MIT, disabled & enabled MIT on monitor, switched MIT, restarted MIT, RTS.

Inspected MIT. It was not moving. Disabled MIT on the monitor. Used controller to move MIT switched MIT off enabled MIT on the monito

3572537	A1-MIT-38	GS17761	A1-MIT-38	CLOS	ECM	9/10/22	7:10:00 AM	9/10/22	7:23:00 AM	00:13	0.00

Comments: Ecall : MIT has shut itself off, Reset MIT cleared fault & RTS

no problem with the MIT hardware the MIT went into sleep mode and eventually will shut down at the station the TSA agents have a habi

3413283	A1-MIT-38 multiple faults/	GS17761	A1-MIT-38	CLOS	ECM	2/12/22	12:12:00 PM	2/12/22	1:14:00 PM	01:02	0.00

Verified by JSM John V.

3437978	A1-MIT-38 Vehicle Guidance	GS17761	A1-MIT-38	CLOSE	ECM	3/20/22	9:20:00 AM	3/20/22	9:31:00 AM	00:15	0.00
	Comments: ECALL:operating normally, observed the asset to ensure it was working, called back into service arrived and inspected the asset, which was already operating normally, observed the asset to ensure it was working, called back into service										
3485372	A1-MIT-38 guidance loss	GS17761	A1-MIT-38	CLOSE	ECM	5/23/22	1:33:00 PM	5/23/22	2:24:00 PM	00:51	0.00
	Comments: ECALL: inspected MIT it was not moving on it's own, called out of service , F/U inspected MIT it was not moving on it's own, called out of service										
3530938	A1-MIT-38 TSA reporting not	GS17761	A1-MIT-38	CLOSE	ECM	7/19/22	8:23:00 AM	7/19/22	8:35:00 AM	00:24	0.00
	Comments: Arrived at asset, manually moved back onto track, reset fault, RTS Arrived at asset, manually moved back onto track, reset fault, RTS										
3548108	Vehicle guidance lost. A1-MIT-38	GS17761	A1-MIT-38	CLOSE	ECM	8/7/22	8:34:00 AM	8/7/22	9:00:00 AM	00:26	0.00
	Comments: I manually drove the MIT, turned it off and back on and reset it. it started to run very good. RTS I manually drove the MIT, turned it off and back on and reset it. it started to run very good. RTS										
3385344	A1-MIT-39 - Multiple Faults	GS17762	A1-MIT-39	CLOSE	ECM	1/8/22	6:03:00 PM	1/8/22	6:19:00 PM	00:16	0.00
	Comments: Comment Verified by Jaime.										
3390259	A1-MIT-39-vehicle condition	GS17762	A1-MIT-39	CLOSE	ECM	1/14/22	2:28:00 PM	1/14/22	2:45:00 PM	00:54	0.00
	Comments: ECALL: MIT not running, teach MIT to center and released. working, monitor and RTS										
3485400	A1-MIT-39-communication	GS17762	A1-MIT-39	CLOSE	ECM	5/23/22	5:33:00 PM	5/23/22	8:03:00 PM	03:23	0.00
	Comments: ECALL: lost guidance,reset,tested, RTS, due to heavy bag flow, all MITs including 39 were monitored inspected MIT, lost guidance, disabled and enabled from monitor, moved MIT and reset, it was back in circulation, called in, handed over to MIT-39 assessed for issue, MIT was reset, tested, returned to service, due to heavy bag flow, all MITs including 39 were monitored for oth										
3490660	A1-MIT-39 multiple vehicle	GS17762	A1-MIT-39	CLOSE	ECM	6/1/22	10:25:00 AM	6/1/22	11:11:00 AM	00:50	0.00
	Comments: Ecall : No response graphic display, Took MIT 39 OOS & Replaced with MIT 33 & RTS I reset the MIT several times the warning still show the same I took it out of service and replaced with MIT 33 I let BHS know about it										
3502800	A1-MIT-29 fault	GS17762	A1-MIT-39	CLOSE	ECM	6/9/22	8:01:00 AM	6/9/22	8:23:00 AM	00:34	0.00
	Comments: Ecall : Guidance loss, Southeast cleared MIT fault and RTS before I arrived at asset Southeast agent cleared MIT arrived at asset inspected MIT watched MIT run through POD about 2-3 times MIT										
3513560	A1-MIT-39 Vehicle Warning	GS17762	A1-MIT-39	CLOSE	ECM	6/27/22	9:45:00 AM	6/27/22	10:14:00 AM	01:30	0.00
	Comments: Ecall : Lost guidance, Reset MIT cleaned laser & RTS arrived at the asset and reset the MIT after returning it to a charging station cleaned the laser and tested it multiple times placed MIT back										
3555157	A1-MIT-39 battery low	GS17762	A1-MIT-39	CLOSE	ECM	8/20/22	10:16:00 AM	8/20/22	11:05:00 AM	00:49	0.00
	Comments: Ecall : MIT showing low battery level, Reset MIT move to charge station & RTS reset the MIT the battery level reads 24VDC now Mag-Cal and put back in rotation MIT moved to a charge station MIT charges and runs										
3489929	1MIT-39 is faulted out	GS17762	A1-MIT-39	CLOSE	ECM	5/26/22	11:40:00 AM	5/26/22	12:02:00 PM	00:22	0.00
	Comments: Southeast states it don't wanna move.did a quick mag canto get it back running.										
3513704	CANCEL!!!	GS17762	A1-MIT-39	CLOSE	ECM	6/28/22	12:50:00 PM	6/28/22	12:50:00 PM	00:00	0.00
3516927	A1-MIT-36 not moving	GS17762	A1-MIT-39	CLOSE	ECM	7/2/22	7:53:00 AM	7/2/22	8:20:00 AM	00:27	0.00
	Comments: took MIT-36 out of rotation, other MIT's started running, monitored MIT-39, ran to charging, RTS Arrived at pod, began inspecting MIT-39, identified via monitor screen, MIT-36 had a fault, attempted getting MIT-36 to clear fault and										
3385222	A1-MIT-44 battery low ecs	GS17767	A1-MIT-44	CLOSE	ECM	1/7/22	5:46:00 AM	1/7/22	5:55:00 AM	00:19	0.00
	Comments: ECALL: unable to find pendant to do mag cal, pulled MIT OOS										
3413336	A1-MIT-44 - VEHICLE	GS17767	A1-MIT-44	CLOSE	ECM	2/13/22	6:30:00 AM	2/13/22	6:55:00 AM	00:34	0.00
	Comments: ECALL: lost guidance due to floor not being leveled, informed southeast to turn up the speed, RTS. Inspected MIT, it was charging, southeast used controller to get MIT back in guidance, MIT kept stopping when using controller, informed										
3430605	A1-MIT-44-battery not	GS17767	A1-MIT-44	CLOSE	ECM	3/6/22	7:20:00 PM	3/6/22	7:24:00 PM	00:04	0.00
	Comments: ECALL: moved MIT to charging station, begin charging, back in service										
3599734	According to S.E the MIT is not	GS17767	A1-MIT-44	CLOSE	ECM	10/18/22	5:44:00 AM	10/18/22	5:52:00 AM	00:08	0.00
	Comments: Asked BHS if they were showing faults, no faults MIT idle, back in service										
3550413	A3-MCP-3MS2 blown fuse	GS14252	A3-MCP-3MS2	CLOSE	ECM	8/14/22	4:50:00 PM	8/14/22	5:07:00 PM	00:20	0.00
	Comments: located the blown fuse with a fuse that worked and called back into service arrived at the asset, located the blown fuse with a fuse that worked and called back into service										
3385269	A1-BC-2-1-BC-overload	GS14282	A1-BC-2-1-BC	CLOSE	ECM	1/7/22	6:44:00 PM	1/7/22	7:09:00 PM	00:46	0.00
	Comments: Ecall : Overload, Reset motor overload & RTS inspect issue reset asset started running problem came back a few times reset a few times tested asset, asset back in service										
3477786	Bag Claim 2 has a motor overload	GS14282	A1-BC-2-1-BC	CLOSE	ECM	5/6/22	3:30:00 PM	5/6/22	3:40:00 PM	00:20	0.00
	Comments: Ecall : Overload, Reset motor overload & RTS just had to E-stop at MCP panel then push start and the line started then watch while bags put on the belt till done and then shut line down										
3513579	A1-BC-2-1-BC in alarm	GS14282	A1-BC-2-1-BC	CLOSE	ECM	6/27/22	12:35:00 PM	6/27/22	12:40:00 PM	00:05	0.00
	Comments: Ecall : Door alarm, Cleared E-stop reset asset & RTS arrived at asset airline reported a door alarm there was an E-stop on section 1 reset E-stop and tested IB-2 called back in service										
3430813	A1-BC-2-1-BC - MOTOR	GS14282	A1-BC-2-1-BC	CLOSE	ECM	3/8/22	6:19:00 PM	3/8/22	6:25:00 PM	00:06	0.00
	Comments: ECALL:Inspect asset, reset overload at panel, cleared overload, called back in service Inspect asset, reset overload at panel, cleared overload, called back in service										

3430814	AS-4-IB2-10-SD / Overload	GS14282	A1-BC-2-1-BC	CLOSE	ECM	3/8/22	6:31:00 PM	3/8/22	6:52:00 PM	00:21	0.00
	Comments: Reset overload. Adjusted PEs. Tested, RTS.										
3430595	A1-MIT-36-fail to loca	GS17759	A1-MIT-36	CLOSE	ECM	3/6/22	4:41:00 PM	3/6/22	5:47:00 PM	01:42	0.00
	Comments: ECALL: inspected,not moving, disabled, enabled; operational,RTS, Monitored										
	Inspected MITs, used controller to move MITs that were not moving, disabled some MITs and took out service, and disabled and enabled										
3443191	A1-MIT-36	GS17759	A1-MIT-36	CLOSE	ECM	3/27/22	6:32:00 AM	3/27/22	7:34:00 AM	01:17	0.00
	Comments: ECALL: lost guidance, off track, used controller to guide, reset,issue persist,OOS										
	Inspected MIT, it had a start stop issue, it would start and stop three times, on the third time it would lose it's guidance, sometimes when										
3443383	Charging not detected A1-MIT	GS17759	A1-MIT-36	CLOSE	ECM	3/29/22	6:08:00 AM	3/29/22	6:20:00 AM	00:12	0.00
	Comments: Ecall : Charging not detected, Cleared fault and RTS										
	arrived at the MIT and had to bring it back to the charging station cleared the fault and called back in service										
3443401	Charging not detected/Battery	GS17759	A1-MIT-36	CLOSE	ECM	3/29/22	8:16:00 AM	3/29/22	9:06:00 AM	00:50	0.00
	08:56Jaune said that he was taking MIT-36 out of service to charge on the side. He gave know time he was going to return it to service.										
3446447	A1-MIT-36 / out of service	GS17759	A1-MIT-36	CLOSE	ECM	4/1/22	10:50:00 AM	4/1/22	12:00:00 PM	01:10	0.00
	Comments: Ecall : MIT won't charge on station, Replaced blown fuse & pulled MIT to storage for repairs										
	found blown charge fuse replaced found there is a dead shaft must have further troubleshooting pulled out into storage for repair										
3516705	A1-MIT-36 guidance loss	GS17759	A1-MIT-36	CLOSE	ECM	6/30/22	9:00:00 AM	6/30/22	9:17:00 AM	00:40	0.00
	Comments: MIT kept stopping before charging station, took MIT out of track, advised BHS, w/order created.										
	Arrived at asset, inspected MIT, ran MIT through pod with remote, tested MIT, MIT kept stopping right before charging station, took MIT										
3530715	A1-MIT-36 - Charging Not	GS17759	A1-MIT-36	CLOSE	ECM	7/16/22	6:16:00 PM	7/16/22	6:45:00 PM	00:29	0.00
	Comments: troubleshot, reset faults, checked parameters, went over cabling of batteries, RTS, monitored										
	arrived at A-pod, removed MIT-36, performed troubleshot, reset faults, checked parameters, went over cabling of batteries, checked and put										
3550495	A1-MIT-36 charging not	GS17759	A1-MIT-36	CLOSE	ECM	8/15/22	10:56:00 AM	8/15/22	11:24:00 AM	00:28	0.00
	Comments: MIT not charging, took it out of service, let supervisor know about it, Returned to service										
	I checked the MIT. But it didn't take any charge from the station. I took it out of service, I let my supervisor about it and called it back in										
3508112	R-AL-600 - BRP SCANNER NOT	GS17345	R-AL-600	CLOSE	ECM	6/17/22	1:33:00 PM	6/17/22	2:15:00 PM	01:24	0.00
	Comments: reset the scanner gun by taking battery off for a few minutes and putting the battery back on, RTS										
	when inside TSA room to reset the scanner gun by taking battery off for a few minutes and putting the battery back on, waited for baggage										
3572556	A4-4AL-06 belt not	GS18823	A4-4AL-06	CLOSE	ECM	9/10/22	10:48:00 AM	9/10/22	10:55:00 AM	00:07	0.00
	Comments: Ecall : Southeast states belt won't move, Cleared bags from line reset asset & RTS										
	nothing wrong with belt the MIS's were in state of chaos leading to the all line not discharging anymore bags cleared up the MIT mess & line										
3455364	A4-4AL-06 jam wi not clear	GS18823	A4-4AL-06	CLOSE	ECM	4/8/22	4:43:00 AM	4/8/22	4:49:00 AM	00:06	0.00
	Comments: ECALL- Southeast clear the jam										
3460458	A4-4AL-06 fault will not clear	GS18823	A4-4AL-06	CLOSE	ECM	4/17/22	7:33:00 AM	4/17/22	7:44:00 AM	00:13	0.00
	Comments: ECALL: bag blocking P/E, moved bag from P/E, reset line, started running, jam cleared,RTS										
	Inspected asset, SouthEast could not reset jam, checked the photo-eye and there was a bag blocking the photo-eye, moved bag from photo-										
3517068	A4-4AL-06 - jam will not reset	GS18823	A4-4AL-06	CLOSE	ECM	7/3/22	3:12:00 PM	7/3/22	3:44:00 PM	00:42	0.00
	Comments: inspected line, line was not running, reset VFD, line ran, inspected for awhile after, called in										
	inspected line, line was not running, reset VFD, line ran, inspected for awhile after, called in										
3393795	SWA ticket scale is not working	GS20150	A3-A-3BD1-01-RS-05	CLOSE	ECM	1/26/22	12:52:00 PM	1/26/22	1:10:00 PM	00:18	0.00
	Comments: ECALL: scale frozen, unplug and reset it. started working test and RTS										
	got there and scale was frozen wasn't working so disconnect scale and reset. turn on and started working. test and RTS										
3438181	3438181 - Scale at SWA A list tkt	GS20150	A3-A-3BD1-01-RS-05	CLOSE	ECM	3/22/22	5:13:00 AM	3/22/22	5:45:00 AM	00:47	0.00
	Comments: ECALL: not responding, open panel and reset power. tested scale after reset and working. RTS										
3432740	Gate 71 GPU	GS17676	GPU-71	CLOSE	ECM	3/11/22	2:12:00 AM	3/11/22	2:19:00 AM	00:07	0.00
	Comments: GPU-71										
	Gpu was not plugged in correctly. Back in service										
3432743	GATE 71 GPU IS SHUTTING	GS17676	GPU-71	CLOSE	ECM	3/11/22	2:55:00 AM	3/11/22	3:10:00 AM	00:15	0.00
	Comments: Gate-71 GPU shutting down										
	arrived at gate, checking the GPU… found out no issue. N192DN										
3508717	The GPU on gate 71 keeps turning	GS17676	GPU-71	CLOSE	ECM	6/22/22	6:22:00 AM	6/22/22	6:45:00 AM	00:23	0.00
	Comments: PBB-71										
	GPU is fault , Reset GPU										
3408845	71 gpu - second cord not working	GS17676	GPU-71	CLOSE	ECM	2/7/22	8:00:00 PM	2/7/22	8:08:00 PM	00:08	0.00
	Comments: it is working good no problem with the second cord GPU is back in service										
3413726	3413726 - Gate 71 GPU cable	GS17676	GPU-71	CLOSE	ECM	2/16/22	8:47:00 AM	2/16/22	8:49:00 AM	00:02	0.00
	Comments: GPU-71										
	Arrived, gpu is on plane and is working,										
3416152	GPU 71 not working	GS17676	GPU-71	CLOSE	ECM	2/17/22	7:27:00 PM	2/17/22	7:39:00 PM	00:12	0.00
	Comments: GPU-71 not working										
	arrived at gate, checking the GPU… found out no issue. Tail # N595NW										
3421231	GPU-71 NOT WORKING	GS17676	GPU-71	CLOSE	ECM	3/1/22	6:52:00 AM	3/1/22	6:58:00 AM	00:06	0.00
	Comments: ECALL:Check and tested and is working fine the GPU										

3443344	71 gpu	GS17676	GPU-71	CLOSED	ECM	3/28/22	4:45:00 PM	3/28/22	4:48:00 PM	00:03	0.00
	Comments: GPU-71 Hoist would not retract due to limit switch being engaged. Adjusted angle on cable and retracted GPU. Back in service										
3485129	Gate 71 GPU	GS17676	GPU-71	CLOSED	ECM	5/21/22	7:54:00 AM	5/21/22	8:02:00 AM	00:08	0.00
	Comments: Auto level issue When e-call came over the radio i rushed to help Rich with the call , and i couldn't find the work order on the tablet so I went into the bridg										
3485566	The GPU keeps	GS17676	GPU-71	CLOSED	ECM	5/25/22	12:42:00 PM	5/25/22	12:42:00 PM	00:00	0.00
	Comments: JSM never called for issue. No radio call.										
3490437	GPU gate 71 no	GS17676	GPU-71	CLOSED	ECM	5/30/22	5:25:00 PM	5/30/22	5:37:00 PM	00:12	0.00
	Comments: gpu-71 issue We arrived at the gpu-71 gpu is on the plane they had both buttons push in took out the first gpu cable put the second cable in gpu is working										
3490523	Gate 71 gpu is	GS17676	GPU-71	CLOSED	ECM	5/31/22	12:52:00 PM	5/31/22	12:57:00 PM	00:05	0.00
	Comments: plugged in plane, turned on gpu running fine, could be problem with plane connection point:658/N658D plugged in plane, turned on gpu running fine, could be problem with plane connection point: delta 658/N658DL										
3508654	Gate 71-GPU	GS17676	GPU-71	CLOSED	ECM	6/21/22	3:10:00 PM	6/21/22	3:25:00 PM	00:26	0.00
	Comments: arrived plane on gate running apu. tested both gpu cables and all readings are good Showed plane mechanic voltage readings and he checked plane and said plane connections look bad										
3513561	3513561 - GPU	GS17676	GPU-71	CLOSED	ECM	6/27/22	9:48:00 AM	6/27/22	10:05:00 AM	00:17	0.00
	Comments: gpu-71 not working I arrived at gate-71 gpu was on the plane but there were no To their point										
3526040	GPU #2 - gate	GS17676	GPU-71	CLOSED	ECM	7/13/22	5:24:00 PM	7/13/22	5:50:00 PM	00:52	0.00
	Comments: cable number 1 is dropping, bad cable will need follow up to replace cable										
3534436	3534436 GPU-71	GS17676	GPU-71	CLOSED	ECM	7/25/22	10:39:00 AM	7/25/22	10:42:00 AM	00:03	0.00
	Comments: on plane and running										
3539264	GPU 71 not	GS17676	GPU-71	CLOSED	ECM	8/1/22	9:32:00 PM	8/1/22	9:43:00 PM	00:11	0.00
	Comments: GPU 71 Ramp crew turned wrong cable on. Once right power button pushed for the cable inserted into aircraft it came on with no issue.										
3539418	GPU gate 71 not	GS17676	GPU-71	CLOSED	ECM	8/3/22	1:34:00 PM	8/3/22	1:45:00 PM	00:11	0.00
	Comments: gpu inop Gable was not plugged in fully. Firmly plugged it into the aircraft and then turned it on. GPU started working after that.										
3548208	3548208 - gpu 71	GS17676	GPU-71	CLOSED	ECM	8/8/22	11:08:00 AM	8/8/22	11:32:00 AM	00:24	0.00
	Comments: GPU-71 GPU signal fault , Reset GPU.										
3548439	GPU-71 NOT	GS17676	GPU-71	CLOSED	ECM	8/10/22	8:00:00 PM	8/10/22	8:18:00 PM	00:18	0.00
	Comments: gpu-71 not turning on arrived at gpu-71 had to reset they are not turning the GPU off first										
3550242	Gate 71 GPU	GS17676	GPU-71	CLOSED	ECM	8/12/22	4:30:00 PM	8/12/22	4:35:00 PM	00:05	0.00
	Comments: Gate-71 GPU inop Arrived at gate, checking the GPU, found out no issue.										
3550256	GPU-71 inop	GS17676	GPU-71	CLOSED	ECM	8/12/22	11:22:00 PM	8/12/22	11:32:00 PM	00:12	0.00
	Comments: gpu-71 inop I arrived at GPU-71 I reset the GPU and it was working fine all good										
3555031	GPU-71 NOT	GS17676	GPU-71	CLOSED	ECM	8/18/22	7:53:00 PM	8/18/22	8:02:00 PM	00:13	0.00
	Comments: gpu-71 inops Curtis and I arrived at the GPU-71 I showed him what is needed to do he did it all good										
3555526	GATE 71 GPU	GS17676	GPU-71	CLOSED	ECM	8/24/22	1:49:00 PM	8/24/22	1:57:00 PM	00:08	0.00
	Comments: Gpu inop GPU had faulted with a "over temp" fault. Reset it and turned it back on and it worked. Confirmed that all fans were working.										
3570314	Gate 71 GPU	GS17676	GPU-71	CLOSED	ECM	9/4/22	8:53:00 PM	9/4/22	8:56:00 PM	00:03	0.00
	Comments: GPU 71 Unit was powered on and connected to aircraft when we arrived.										
3548422	GPU gate 71	GS17676	GPU-71	CLOSED	ECM	8/10/22	5:46:00 PM	8/10/22	5:58:00 PM	00:12	0.00
	Comments: gpu-71 will not turn on arrived at GPU-71 had to reset the GPU all good now GPU is working fine now										
3577675	GPU 71 dropping	GS17676	GPU-71	CLOSED	ECM	9/20/22	6:33:00 PM	9/20/22	6:52:00 PM	00:19	0.00
	Comments: gpu dropping Nose piece tightened down, test head used, got proper voltage. Reconnected cable to bridge, no issue. Called back in service.										
3577755	GPU-71 NOT	GS17676	GPU-71	CLOSED	ECM	9/21/22	1:05:00 PM	9/21/22	1:11:00 PM	00:06	0.00
	Comments: found GPU on and E+F fault. reset GPU and it is working normal operation										
3581689	Gate 71 longer	GS17676	GPU-71	CLOSED	ECM	9/24/22	12:13:00 PM	9/24/22	12:26:00 PM	00:13	0.00
	Comments: attempt to chang enose piece but cable is bad. second cable still running. will replace cable tested cable in question and went into fault while on test head. replaced nose piece with known good nose piece but it still did the same thing.										
3586336	Gate 71 GPU	GS17676	GPU-71	CLOSED	ECM	10/3/22	10:47:00 PM	10/3/22	10:59:00 PM	00:12	0.00
	Comments: GPU 71										

Piece of metal was not part of GPU. GPU powered up and connected to aircraft without issue.

3602722	71 gpu	GS17676	GPU-71	CLOSED	ECM	10/23/22	6:16:00 PM	10/23/22	6:26:00 PM	00:10	0.00

Comments: cleaned aircraft pins, plugged cable back in and unit working. RTS

3607591	GPU cord gate 71	GS17676	GPU-71	CLOSED	ECM	10/31/22	4:04:00 PM	10/31/22	4:04:00 PM	00:00	0.00

Comments: Canceled by GOAA

3607608	GATE 71 THE GROUND	GS17676	GPU-71	CLOSED	ECM	10/31/22	7:57:00 PM	10/31/22	8:14:00 PM	00:17	0.00

Comments: cleaned water off pillars, cable working after resetting GPU power box, asset working properly, RTS

cleaned water off pillars, cable working after resetting GPU power box, asset working properly, RTS

3617384	GPU 71 Hoist wil not re up	GS17676	GPU-71	CLOSED	ECM	11/7/22	5:16:00 AM	11/7/22	5:20:00 AM	00:08	0.00

Comments: GPU is connected to an aircraft

3460641	Gate 72 GPU	GS17677	GPU-72	CLOSED	ECM	4/18/22	10:17:00 PM	4/18/22	10:42:00 PM	00:25	0.00

Comments: Running on arrival

3534042	The power cord on gate 72 keeps	GS17677	GPU-72	CLOSED	ECM	7/21/22	10:06:00 AM	7/21/22	10:23:00 AM	00:17	0.00

Comments: Gpu inop

On plane running

3416460	Gate 73 GPU CABLE HEAR	GS17678	GPU-73	CLOSED	ECM	2/21/22	8:00:00 AM	2/21/22	8:10:00 AM	00:10	0.00

Comments: Found nose piece in good condition. All bolts tight. Tested. RTS.

3446868	GATE 73 GPU INOP	GS17678	GPU-73	CLOSED	ECM	4/6/22	1:08:00 AM	4/6/22	1:11:00 AM	00:03	0.00

Comments: GPU-73

GPU was not connected correctly to aircraft. Reconnected GPU. Back in service

3455728	73 gpu	GS17678	GPU-73	CLOSED	ECM	4/11/22	6:18:00 PM	4/11/22	6:25:00 PM	00:07	0.00

Comments: GPU-73

GPU was not connected correctly. Connected gpu powered unit. Back in service

3517460	GPU 73 dropping	GS17678	GPU-73	CLOSED	ECM	7/6/22	10:26:00 PM	7/6/22	10:33:00 PM	00:07	0.00

Comments: Check the GPU using the test head. The output voltage and E & F is accurate. RTS.

Arrived at gate, check the GPU using the test head. The output voltage and E & F is accurate.

3525365	PBB 73	GS17678	GPU-73	CLOSED	ECM	7/7/22	4:13:00 AM	7/7/22	4:18:00 AM	00:05	0.00

Comments: Gpu inop

Error was an E&F fault. Cable was plugged into a plane so I hit the stop button and then hit start to test it. Gpu worked fine after that reset.

3538997	GPU-73 NOT RETRACTING	GS17678	GPU-73	CLOSED	ECM	7/30/22	12:59:00 PM	7/30/22	1:06:00 PM	00:07	0.00

Comments: Hoist wont move

Plane was in the process of departing the gate, the hoist was all the way up and it worked when lowering and raising it. Tested bridge after

3390268	GPU - Gate 74 power cord is too	GS17679	GPU-74	CLOSED	ECM	1/14/22	6:57:00 PM	1/14/22	7:14:00 PM	00:17	0.00

Comments: ECALL: cable needed to be adjusted, adjusted via clamps, equated both side,tested,RTS

When I arrived at gate I noticed that the Cable just needed to be adjusted via saddle clamps…so after adjustments were made I equaled

3393480	Gate 74 the GPU is dropping	GS17679	GPU-74	CLOSED	ECM	1/22/22	6:29:00 AM	1/22/22	6:44:00 AM	00:32	0.00

Comments: gpu is dropping

When the call came in I was just leaving the shop so I ran over to 74 to see the issue . I found that the the issue was that the cable would

3393769	Gate 74 the gpu cable is not	GS17679	GPU-74	CLOSED	ECM	1/26/22	8:23:00 AM	1/26/22	9:20:00 AM	00:57	0.00

Comments: Ecall : GPU hoist won't come down, Lowered cable hoist and RTS

Jeremy and I brought man-lift to gate opened top of hoist, Lowered cable using up contactor. Kept holding the up and wound cable backup

3581437	Gate 74 GPU is Inop	GS17679	GPU-74	CLOSED	ECM	9/22/22	7:40:00 AM	9/22/22	10:42:00 AM	01:39	0.00

Comments: Ecall : GPU Inop, Removed interlock reset disconnect & RTS

GPU wouldn't turn on had to reset the disconnect switch tried turning it on but the scree said "output voltage >125 volts" opened up the GPU

3413236	Gate 74-GPU not working	GS17679	GPU-74	CLOSED	ECM	2/11/22	7:12:00 PM	2/11/22	7:24:00 PM	00:12	0.00

Comments: arrived at gate, checking the GPU… found out no issue. Tail # N594NW

3416262	GPU GATE 74 INOP	GS17679	GPU-74	CLOSED	ECM	2/18/22	7:25:00 PM	2/18/22	7:34:00 PM	00:09	0.00

Comments: Arrived at gate, checking the GPU… found out no issue. Tail # N595NW

3416609	GPU gate 74 won't work	GS17679	GPU-74	CLOSED	ECM	2/22/22	3:47:00 PM	2/22/22	3:57:00 PM	00:10	0.00

Comments: call came for gpu inop arrived its connected to plane and running ground crew said they

Called there ops to let them know it's the receptical on plane that is broken

3480448	GPU 74 CABLE CLAMP IS	GS17679	GPU-74	CLOSED	ECM	5/15/22	11:01:00 PM	5/15/22	11:21:00 PM	00:20	0.00

Comments: GPU-74 cable clamp is loose

arrived at gate, the clamp is not properly tight… re-tightened/testing then back in service.

3516996	GATE 74 GPU INOP	GS17679	GPU-74	CLOSED	ECM	7/3/22	4:36:00 AM	7/3/22	4:45:00 AM	00:09	0.00

Comments: gpu-74 inop

arrived at the gpu-74 it was hook to the plane they unhook it and put a portable on the plane I tested the gpu in front of them it is working

3526036	GPU 74 dropping	GS17679	GPU-74	CLOSED	ECM	7/13/22	5:03:00 PM	7/13/22	5:22:00 PM	00:38	0.00

Comments: hoist wasn't coming down due to cable being reversed. fix cable and back to normal.

hoist would not come down due to it being reversed. had to lower cable all the way down from hoist box contact and put back to normal.

3530759	Gate 74 GPU the power is dropping	GS17679	GPU-74	CLOSED	ECM	7/17/22	8:30:00 AM	7/17/22	8:43:00 AM	00:26	0.00

Comments: not plugged in all the way, plugged in, ran on plane

not plugged in all the way, plugged in, ran on plane

3539286	The GPU keeps dropping off Gate	GS17679	GPU-74	CLOSE	ECM	8/2/22	7:31:00 AM	8/2/22	7:39:00 AM	00:08	0.00
	Comments: on plane and running no issue										
3539376	The GPU keeps dropping off	GS17679	GPU-74	CLOSE	ECM	8/2/22	6:05:00 AM	8/2/22	6:15:00 AM	00:10	0.00
	Comments: when I arrived GPU was connected to aircraft and working										
3555510	GPU-74 NOT WORKING	GS17679	GPU-74	CLOSE	ECM	8/24/22	8:49:00 AM	8/24/22	8:55:00 AM	00:06	0.00
	Comments: GPU-74 Signal Fault, Reset GPU.										
3577617	gpu 74 dropping power	GS17679	GPU-74	CLOSE	ECM	9/20/22	5:19:00 AM	9/20/22	12:00:00 PM	05:32	51.92
	Comments: found GPU saddle clamp bent, we replaced brand new saddle clamp										
3577678	Gate 74-GPU issue WO#577977	GS17679	GPU-74	CLOSE	ECM	9/20/22	7:10:00 PM	9/21/22	2:56:00 AM	00:20	0.00
	Comments: GPU 74 No E/F at all. Possible relay bad. Rained on and off all night.										
3577691	GPU-74 inop SK98FB	GS17679	GPU-74	CLOSE	ECM	9/20/22	10:55:00 PM	9/20/22	10:55:00 PM	00:00	0.00
3577719	3577719 - GPU-74 NO OP	GS17679	GPU-74	CLOSE	ECM	9/21/22	7:32:00 AM	9/21/22	8:54:00 AM	00:55	194.00
	Comments: troubleshooting found bad E+F relay. replaced relay and return GPU to service.										
3581758	GPU-74 inop	GS17679	GPU-74	CLOSE	ECM	9/24/22	11:09:00 PM	9/24/22	11:09:00 PM	00:00	0.00
	Comments: ECALL never called out via radio to JSM.										
3594587	Gate 74 GPU can't turn in on	GS17679	GPU-74	CLOSE	ECM	10/7/22	6:24:00 AM	10/7/22	6:28:00 AM	00:04	0.00
	Comments: gpu hooked to plane and running										
3599551	Gate 74 GPU	GS17679	GPU-74	CLOSE	ECM	10/16/22	1:00:00 AM	10/16/22	1:05:00 AM	00:05	0.00
	Comments: Gate-74 GPU arrived at gate, checking the GPU… found out no issue.										
3616991	GPU on gate 74 will not turn on	GS17679	GPU-74	CLOSE	ECM	11/3/22	11:38:00 AM	11/3/22	11:47:00 AM	00:09	0.00
	Comments: Tested, found no issues. a) 116.1, b)116.4, c)115.6, e) 26.9, f)26.9Tail # N590NW Delta										
3617364	Gate 74 GPU	GS17679	GPU-74	CLOSE	ECM	11/6/22	10:59:00 PM	11/6/22	11:07:00 PM	00:08	0.00
	Comments: GPU was not plugged fully into aircraft once fully plugged in unit powered on and connected to plane GPU was not plugged fully into aircraft once fully plugged in unit powered on and connected to aircraft										
3617535	GPU gate 74	GS17679	GPU-74	CLOSE	ECM	11/8/22	8:03:00 PM	11/8/22	8:20:00 PM	00:51	0.00
	Comments: GPU wasn't fully plugged into Aircraft, fully plugged in unit, it powered on and connected. RTS										
3385317	3385317 - GPU-75 not taking	GS17680	GPU-75	CLOSE	ECM	1/8/22	12:05:00 PM	1/8/22	12:27:00 PM	00:17	0.00
	Comments: gpu inop Gpu would go into e&f fault on both cables when plugged into plane. Tested both cables using a test head and they both worked.										
3393447	GPU cable overheat gate 75	GS17680	GPU-75	CLOSE	ECM	1/21/22	6:22:00 PM	1/21/22	6:31:00 PM	00:09	0.00
	Comments: ECALL: tested cable, lost one phase of E/F,will replace cable once aircraft leaves at 2000, F/U tested out the cable and we noticed that we lost one phase of E/F so will have to replace cable once aircraft leaves at 2000.										
3421407	75 gpu	GS17680	GPU-75	CLOSE	ECM	3/2/22	6:50:00 PM	3/2/22	6:56:00 PM	00:06	0.00
	Comments: gpu-75 inop Arrived at the gpu 75 it was hook to the plane lights are on the ground crew said that it was dropping he walk away then went back did it a										
3531009	3531009 - GPU 75 not taking	GS17680	GPU-75	CLOSE	ECM	7/20/22	5:35:00 AM	7/20/22	5:44:00 AM	00:28	0.00
	Comments: Was a fault light on. Reset, checked voltages A-117.1, B- 117.3, C-117.2. Put back on Plane ran fine Was a fault light on. Reset, checked voltages A-117.1, B- 117.3, C-117.2. Put back on Plane ran fine.										
3555807	Gate 75 GPU is INop	GS17680	GPU-75	CLOSE	ECM	8/27/22	10:04:00 AM	8/27/22	10:13:00 AM	00:09	0.00
	Comments: gpu inop GPU had to be reset at the disconnect. After that the GPU worked fine.										
3390601	76 gpu	GS17681	GPU-76	CLOSE	ECM	1/18/22	3:34:00 PM	1/18/22	3:42:00 PM	00:13	0.00
	Comments: gpu-76 check and tested and is working fine Check the gpu tested and is working fine										
3460290	76 gpu	GS17681	GPU-76	CLOSE	ECM	4/15/22	4:56:00 PM	4/15/22	5:53:00 PM	00:20	0.00
	Comments: GPU-76 Arrived at gate, checking the GPU... finding out no power supply , call GOAA electrician to reset the main breaker inside the building, then										
3513360	Gate 76 GPU	GS17681	GPU-76	CLOSE	ECM	6/25/22	12:20:00 AM	6/25/22	1:08:00 AM	00:41	0.00
	Comments: Gate-76 GPU arrived at gate, checking the GPU using the test head, output voltage and E&F is accurate then back in service. Tail # N308DN										
3550117	Gate 76 the gpu is not connecting	GS17681	GPU-76	CLOSE	ECM	8/11/22	7:07:00 AM	8/11/22	7:47:00 AM	00:42	337.67
	Comments: Gpu inop Had to finish up with a different call I was working on before responding to this one. Troubleshot the issue and found that the nose piece was										
3420898	GPU - GATE 76 INOP	GS17681	GPU-76	CLOSE	ECM	2/24/22	5:40:00 PM	2/24/22	5:50:00 PM	00:10	0.00
	Comments: GPU INOP found the unit on E&F fault reset cable in aircraft and RTS										
3421042	Gate 76- GPU keeps dropping	GS17681	GPU-76	CLOSE	ECM	2/26/22	8:57:00 PM	2/26/22	9:06:00 PM	00:09	0.00
	Comments: Gate-76 GPU keeps dropping arrived at gate, checking the GPU…found out no issue. Tail # N123W										
3437660	Gate 76 the gpu power keeps	GS17681	GPU-76	CLOSE	ECM	3/17/22	5:56:00 AM	3/17/22	9:01:00 AM	03:05	137.00
	Comments: GPU DROPPING										

											The GPU was giving out an over temperature fault. Inspected the GPU and found that one of the fans on top of the GPU wasn't working
3438245	GPU cord gate 76	GS17681	GPU-76	CLOSE	ECM	3/22/22	4:52:00 PM	3/22/22	5:12:00 PM	00:24	0.00
	Comments: GPU-76										
											Not plugged in aLl the way operator error
3478200	Gate 76-GPU not	GS17681	GPU-76	CLOSE	ECM	5/10/22	3:37:00 PM	5/10/22	3:42:00 PM	00:05	0.00
	Comments: Check and tested the gpu working fine the problem is the plane #3251										
3500828	GPU-76 NOT	GS17681	GPU-76	CLOSE	ECM	6/6/22	7:25:00 AM	6/6/22	7:29:00 AM	00:04	0.00
	Comments: GPU-76										
											Gpu was not properly connected to aircraft, reconnected gpu. Gpu back in service
3513505	Gate 76 GPU	GS17681	GPU-76	CLOSE	ECM	6/26/22	3:04:00 PM	6/26/22	3:16:00 PM	00:12	0.00
	Comments: arrived plane on gate gpu connected but flashing fault no 28 volts										
											Removed from plane nose very wet and pins dirty cleaned and tested unit stays running and voltage readings are all good but plane will not
3513543	GPU on gate 76	GS17681	GPU-76	CLOSE	ECM	6/27/22	7:00:00 AM	6/27/22	7:06:00 AM	00:06	0.00
	Comments: gpu-76 not coming on										
											arrived at the gpu-76 green light flashing I stop it I check the plane push it in more then I push the button gpu-76 is back in service
3516752	Gate 76 GPU	GS17681	GPU-76	CLOSE	ECM	6/30/22	3:04:00 PM	6/30/22	3:40:00 PM	00:36	0.00
	Comments: used known good GPU head to repair unit, test and RTS										
3517168	The GPU on gate	GS17681	GPU-76	CLOSE	ECM	7/4/22	12:48:00 PM	7/4/22	1:00:00 PM	00:11	0.00
	Comments: PBB-76										
											Reset GPU
3525409	76 gpu	GS17681	GPU-76	CLOSE	ECM	7/7/22	2:58:00 PM	7/7/22	3:02:00 PM	00:04	0.00
	Comments: gpu-76 inop										
											I arrived at the gpu 76 the plane is running on the APU the gpu is working good back in service
3530485	Gate 76 the gpu	GS17681	GPU-76	CLOSE	ECM	7/14/22	7:30:00 AM	7/14/22	7:40:00 AM	00:10	0.00
	Comments: gpu 76 inop										
											arrived at the gpu-76 I tested it and it's working find
3534575	GPU-76	GS17681	GPU-76	CLOSE	ECM	7/27/22	7:18:00 AM	7/27/22	8:15:00 AM	00:57	0.00
	Comments: arrived at gate and GPU cable was connected to aircraft and working										
											arrived at gate and GPU cable was connected to aircraft and working
3538863	GPU-76 KEEPS	GS17681	GPU-76	CLOSE	ECM	7/29/22	7:03:00 AM	7/29/22	7:18:00 AM	02:15	335.00
	Comments: cable head not fully inserting, tested e+f and plugged in. tested and RTS										
3538983	GPU-76 NOT	GS17681	GPU-76	CLOSE	ECM	7/30/22	10:58:00 AM	7/30/22	11:20:00 AM	00:22	0.00
	Comments: gpu inop										
											GPU was already plugged into a plane. Turned it on and it immediately went into an E&F fault. Confirmed that the nose piece was new and
3531014	The GPU on gate	GS17681	GPU-76	CLOSE	ECM	7/20/22	7:48:00 AM	7/20/22	7:58:00 AM	00:20	0.00
	Comments: No E and F. Plugged in all the way and ran as it should. RTS.										
											No E and F. Plugged in all the way and ran as it should.
3539287	The GPU on gate	GS17681	GPU-76	CLOSE	ECM	8/2/22	7:40:00 AM	8/2/22	7:44:00 AM	00:04	0.00
	Comments: E&F fault, tried plugging in harder but getting same fault, tested on test head, tested ok										
											getting an E&F fault on plane, tried plugging in harder but getting same fault, tested on test head,
											A: 117.4
											b117.4
											c 116.6
											E&f 27.5
											Tested ok on test equipment, must be plane,
3547862	76 gpu	GS17681	GPU-76	CLOSE	ECM	8/4/22	4:53:00 PM	8/4/22	5:54:00 PM	00:59	0.00
	Comments: gpu-76 not working										
											I arrived at gate-76 for the gpu in was on the plane I push the button and the green light flashing I tested got good reading on A B C but no
3555398	GPU gate 76	GS17681	GPU-76	CLOSE	ECM	8/23/22	12:51:00 AM	8/23/22	1:11:00 AM	00:20	0.00
	Comments: GPU 76										
											Power kept dropping and we weren't getting an F relay reading. Checked and tightened all the wiring. Reset the unit and powered on. Got 117
3570327	GATE 76 GPU	GS17681	GPU-76	CLOSE	ECM	9/5/22	1:00:00 AM	9/5/22	1:05:00 AM	00:05	0.00
	Comments: GPU 76										
											Plane receptacle was wet. Dried out receptacle than powered on unit. It connected without issue.
3570391	Gate 76 GPU	GS17681	GPU-76	CLOSE	ECM	9/5/22	5:07:00 PM	9/5/22	7:25:00 PM	01:14	0.00
	Comments: GPU 76										
											9/5/22 1707-1719 1900-1925 GPU wouldn't work on aircraft. Went back to check on next inbound flight. Verified unit was working and
3570467	GPU 76 won't	GS17681	GPU-76	CLOSE	ECM	9/6/22	2:17:00 PM	9/6/22	4:00:00 PM	03:26	335.92
	Comments: found no E & F, we troubleshot, found cable on and E & F was bad and replace is brand new nose piece										
											we found no E & F, we troubleshot, found cable on and E & F was bad and replace is brand new nose piece
3550407	76 gpu	GS17681	GPU-76	CLOSE	ECM	8/14/22	3:05:00 PM	8/14/22	3:37:00 PM	00:32	0.00
	Comments: GPU-76										
											Verify texting GPU IS WORKING GOOD the problem is the plane.
3556199	GPU 76 Not	GS17681	GPU-76	CLOSE	ECM	9/1/22	12:32:00 AM	9/1/22	12:39:00 AM	00:07	0.00
	Comments: GPU-76 not working										

Arrived at gate, checking the GPU… found out no issue. N328 DN

3577683	GPU-76 FLOORED	GS17681	GPU-76	CLOSE	ECM	9/20/22	8:25:00 PM	9/21/22	8:25:00 AM	02:46	0.00

Comments: gpu breaker tripped due to water, reset once GOAA electrician arrived and RTS

found GPU breaker tripped, also found the breaker in the main building was tripped. called AOC and had GOAA electrical reset breaker.

3581903	GPU 76 Dropping power	GS17681	GPU-76	CLOSE	ECM	9/26/22	12:08:00 AM	9/26/22	12:16:00 AM	00:08	0.00

Comments: GPU 76

Unit was powered on and working. Verified with mechanics. They said ramp crew didn't plug cord in all the way.

3586376	GPU NOT WORKING	GS17681	GPU-76	CLOSE	ECM	10/4/22	1:21:00 PM	10/4/22	3:37:00 PM	01:56	0.00

Comments: we found an E & F issue, we trace app, repaired the E & F wire

we found an E & F issue, we trace app, repaired the E & F wire

3617005	GPU 76 not working	GS17681	GPU-76	CLOSE	ECM	11/3/22	2:09:00 PM	11/3/22	2:27:00 PM	00:18	0.00

Comments: Nose piece wet, & pins in Plane, dried nose piece, & the pins went back to normal operation. RTS.

3398761	GPU 77 dropping	GS17682	GPU-77	CLOSE	ECM	2/1/22	2:32:00 PM	2/1/22	2:51:00 PM	00:34	0.00

Comments: xall came in gpu dropping plane at gate tested unit with techs. all voltage readings are good

Checked with pilot he gave me a thumbs up

3485144	GPU-77 DROPPING OFF	GS17682	GPU-77	CLOSE	ECM	5/21/22	10:18:00 AM	5/21/22	12:09:00 PM	01:15	0.00

Comments: gpu dropping

Power to gpu was gone. Opened up the gpu and found that an inverter had exploded. Tagged the gpu out of service. Needed parts are on

3513361	GATE 77 GPU INOP	GS17682	GPU-77	CLOSE	ECM	6/25/22	1:00:00 AM	6/25/22	1:06:00 AM	00:06	0.00

Comments: Gate-77 GPU inop

arrived at gate, checking the GPU, found out no issue. Tail # N377DN

3525652	GPU-77 NOT WORKING	GS17682	GPU-77	CLOSE	ECM	7/9/22	6:35:00 PM	7/9/22	6:50:00 PM	00:29	0.00

Comments: gpu-77

Tested GPU and it's working properly, aircraft is not taking it aircraft # N328DN delta airlines

3555632	The GPU will not turn on. Gate 77	GS17682	GPU-77	CLOSE	ECM	8/25/22	6:22:00 AM	8/25/22	6:40:00 AM	00:18	0.00

Comments: Gpu inop

Maximo was down during this time. (0622-0640)

3577692	GPU-77 inop	GS17682	GPU-77	CLOSE	ECM	9/20/22	11:16:00 PM	9/21/22	1:59:00 AM	00:23	0.00

Comments: GPU 77

Dis troubleshooting from 2314-2335 and 0001-0100. Checked all connections due to no E/F. Change E/F relay fuse with one that as n the

3477690	wheel chair lift having mech	GS17833	68-1744	CLOSE	ECM	5/5/22	2:50:00 PM	5/5/22	3:20:00 PM	00:30	0.00

Comments: ECALL: ramp needed lubrication, call was never made over radio for asset.

call was never called over radio. GOAA called on phone asking number for asset. after given it was never called out. was at asset at this t

3469635	NKS TICKET COUNTER	GS17780	A4-B-4TC1-03-BS-02	CLOSE	ECM	5/3/22	1:09:00 PM	5/3/22	1:21:00 PM	00:12	0.00

Comments: ECALL:zero reference number was on 6.5 lbs, set the zero referance to 0, tested, RTS

inspected asset, the zero reference number was on 6.5 lbs, set the zero referance to 0, tested scale and display was leading properly, called

3477693	GPU-78 HOOKS BROKEN ON	GS17683	GPU-78	CLOSE	ECM	5/5/22	3:05:00 PM	5/5/22	3:41:00 PM	00:35	104.00

Comments: gpu-78

Gpu saddles was broken, replaced with new ones, back in service

3500529	GATE 78 - Aircraft is not	GS17683	GPU-78	CLOSE	ECM	6/3/22	10:39:00 PM	6/3/22	10:44:00 PM	00:05	0.00

Comments: gpu-78

Check and is working fine the problem is the airplane #5802

3390501	Gate 78-GPU cord inop	GS17683	GPU-78	CLOSE	ECM	1/17/22	3:24:00 PM	1/17/22	3:32:00 PM	00:08	0.00

Comments: aoc called for gpu cord but ground crew told agent it was a broken receptical on the plane

When I pulled up ground crew told me they didn't call for the cord. They told pilot the receptical for the gpu cord was broken.

3416403	GPU - GATE 78 INOP	GS17683	GPU-78	CLOSE	ECM	2/20/22	3:32:00 PM	2/20/22	3:42:00 PM	00:10	0.00

Comments: arrived at gate found gpu connected to plane and running noticed bottom of plug housing on plane

Broken. Tail number of plane is N823DX had a similar call a week or so ago for same reason ground crew told delta tower what the issue was

3500403	Gate 78 GPU	GS17683	GPU-78	CLOSE	ECM	6/2/22	11:37:00 PM	6/2/22	11:43:00 PM	00:06	0.00

Comments: gpu-78

Check and tested and is working fine the problem is the plane number the plane is 5657 I tested two time and Is function good

3570328	GATE 78 GPU INOP	GS17683	GPU-78	CLOSE	ECM	9/5/22	1:05:00 AM	9/5/22	1:08:00 AM	00:03	0.00

Comments: GPU 78

Unit was powered on and working when we arrived.

3577595	GPU 78 not working	GS17683	GPU-78	CLOSE	ECM	9/19/22	9:34:00 PM	9/19/22	11:42:00 PM	03:14	335.92

Comments: E/F relay fuse blown and nose piece worn, remover fuse and nose piece and replace with new

E/F relay fuse blown and nose piece worn, remover fuse and nose piece and replace with new

3577621	Gate 78 the gpu is not connecting	GS17683	GPU-78	CLOSE	ECM	9/20/22	7:21:00 AM	9/20/22	3:48:00 PM	06:14	14.05

Comments: GPU cable was bad, we replaced a brand new cable and it is working normal operation

troubleshot, we found GPU cable was bad, we replaced a brand new cable and it is working normal operation

3408980	GATE 90 AUTO LEVEL ALARM	GS17741	PBB-90	CLOSE	ECM	2/10/22	2:12:00 AM	2/10/22	2:18:00 AM	00:06	0.00

Comments: Ecall... Auto level alarm going off

Reset bridge... tested auto leveler... it was operational/ RTS. PLANE NUMBER N360FR

3413648	Gate 90 Canopy inop	GS17741	PBB-90	CLOSE	ECM	2/15/22	2:07:00 PM	2/15/22	2:32:00 PM	00:43	0.00

Comments: arrived at gate with natasha plane on gate right side canopy not extended

Had to wait for cbp to clear plane once they came out we went in and pushed canopy. Extend and canopy went down tested several times

3455276	PBB-90 WANTS	GS17741	PBB-90	CLOS	ECM	4/7/22	1:54:00 PM	4/7/22	1:56:00 PM	00:02	0.00

Comments: assist operator

Bridge was attached to aircraft when we arrived

3455320	PBB 90 not	GS17741	PBB-90	CLOS	ECM	4/7/22	8:24:00 PM	4/7/22	8:28:00 PM	00:04	0.00

Comments: PBB-90 not moving

Arrived at gate, checking the pilot console... it's oversteer, reset/bypass and testing, back in service.

3460320	Gate 90	GS17741	PBB-90	CLOS	ECM	4/16/22	12:32:00 AM	4/16/22	12:56:00 AM	00:24	0.00

Comments: Gate-90 PBB

AOC Cancelled the E-call.

3485625	PBB 90 auto level	GS17741	PBB-90	CLOS	ECM	5/25/22	9:30:00 PM	5/25/22	9:45:00 PM	00:15	0.00

Comments: ECALL- Auto Level issue, reset and tested, RTS.

3503559	PBB-90 NOT	GS17741	PBB-90	CLOS	ECM	6/15/22	7:25:00 PM	6/15/22	7:35:00 PM	00:20	0.00

Comments: Ecall : Not moving, Bridge was in operation when we arrived. Canopy was down. Operator error.

3385665	The jet bridge on	GS17741	PBB-90	CLOS	ECM	1/12/22	7:53:00 AM	1/12/22	7:53:00 AM	00:00	0.00

Comments: ECALL: Operator error

3393632	PBB-90 WHEELS	GS17741	PBB-90	CLOS	ECM	1/24/22	12:32:00 PM	1/24/22	12:37:00 PM	00:10	0.00

Comments: PBB-90

Natasha time, 1232-1237

3398512	Gate 90-PBB not	GS17741	PBB-90	CLOS	ECM	1/29/22	5:17:00 PM	1/29/22	5:31:00 PM	00:12	0.00

Comments: Ecall… Bridge wont move

When we arrived the agent told us that it was the auto that was the issue and all he needed to do was to reset it… RTS NO PLANE ON

3398770	PBB 90 not	GS17741	PBB-90	CLOS	ECM	2/1/22	4:23:00 PM	2/1/22	4:26:00 PM	00:03	0.00

Comments: Ecall… Bridge wont move

Operator had it on spacer limit so I had to use bypass to correct it then afterwards rotating the wheels to the correct direction… tested bric

3416127	PBB canopy gate	GS17741	PBB-90	CLOS	ECM	2/17/22	2:02:00 PM	2/17/22	2:11:00 PM	00:08	0.00

Comments: canopy wont go down

The console was set to enable individual canopy control. Canopy worked fine after switching it back to normal controls

3433023	PBB - GATE 90	GS17741	PBB-90	CLOS	ECM	3/13/22	3:31:00 PM	3/13/22	3:47:00 PM	00:47	0.00

Comments: ultimate retract limit, had to jockey steering in order to turn wheels correctly,move bridge forward

3433362	PBB 90 Wheel	GS17741	PBB-90	CLOS	ECM	3/16/22	9:58:00 PM	3/16/22	10:22:00 PM	00:24	0.00

Comments: pbb-90

PCA hose was tangled on wheel bogie. Untangled PCA hose. Pbb back in service

3437970	Gate 90 JB is not	GS17741	PBB-90	CLOS	ECM	3/20/22	8:14:00 AM	3/20/22	8:31:00 AM	00:17	0.00

Comments: PBB-90

Arrived at bridge, disabled all limits and maneuvered bridge to go forward.

3438007	Gate 90-PBB not	GS17741	PBB-90	CLOS	ECM	3/20/22	3:08:00 PM	3/20/22	3:21:00 PM	00:13	0.00

Comments: PBB-90

Arrived, problem stated wheel bumper limit is on, checked wheel bumper ac hose was touching bumper, moved out way and inspected bu

3442977	Gate 90 PBB	GS17741	PBB-90	CLOS	ECM	3/25/22	7:40:00 AM	3/25/22	8:02:00 AM	00:22	0.00

Comments: Bridge wont move

Issue was with 90A. Issue was that the right spacer limit was active. Informed operator that they could've used the spacer limit bypass

3443173	Gate 90 PBB	GS17741	PBB-90	CLOS	ECM	3/27/22	12:10:00 AM	3/27/22	12:25:00 AM	00:26	0.00

Comments: bridge 90 not moving

I arrived at gate 90 they could not move the bridge I had them come out from the console and they went downstairs I knock on the window

3443434	PBB-90 NEED	GS17741	PBB-90	CLOS	ECM	3/29/22	2:02:00 PM	3/29/22	2:14:00 PM	00:12	0.00

Comments: arrived virgin plane parked on bridge 90B went to 90 and was able to move bridge with no issues

Went to 90B no one there but security and they didn't know of any issue with gate

3443499	The jet bridge on	GS17741	PBB-90	CLOS	ECM	3/30/22	8:14:00 AM	3/30/22	8:17:00 AM	00:03	0.00

Comments: went to gate 90 no one around tested all functions had no issues with bridge

Checked gate 90A screen says right spacer sensor wiped off sensor and checked all bridge functions with gate agent bridge operates properly

3446474	PBB-90 STANBY	GS17741	PBB-90	CLOS	ECM	4/1/22	5:22:00 PM	4/1/22	5:31:00 PM	00:09	0.00

Comments: PBB-90 stanby for docking

Arrived at gate, checking the pilot console… found out no issue.

3446624	PBB- GATE 90	GS17741	PBB-90	CLOS	ECM	4/3/22	5:04:00 PM	4/3/22	5:14:00 PM	00:10	0.00

Comments: right spacer limit was dirty prevent PBB from forward motion.Cleaned with cleaning agent.Tested,RTS

3446700	PBB 90 not	GS17741	PBB-90	CLOS	ECM	4/4/22	2:37:00 PM	4/4/22	2:44:00 PM	00:07	0.00

Comments: Arrived,operator error, bridge working when arrived, watch pull up to plane

3446753	PBB-90 BROKEN	GS17741	PBB-90	CLOS	ECM	4/5/22	7:04:00 AM	4/5/22	7:11:00 AM	00:07	0.00

Comments: PBB-90

Arrived found wheel on luggage carrier is broken, will replace wheel

3446941	PBB 90 not	GS17741	PBB-90	CLOS	ECM	4/6/22	7:49:00 PM	4/6/22	8:07:00 PM	00:18	0.00

Comments: PBB-90

PBB COLLISION WARNING ALARM WENT OFF. AGENT DROVE PBB IN AN INCORRECT ANGLE. I REVERSE PBB RESET

3455526	PBB-90 WILL NOT MOVE	GS17741	PBB-90	CLOS E	ECM	4/9/22	3:34:00 PM	4/9/22	3:43:00 PM	00:09	0.00
	Comments: Limit sensor activated, bypassed back in service										
3455548	Gt 90 wont move fwd or back	GS17741	PBB-90	CLOS E	ECM	4/9/22	9:45:00 PM	4/9/22	10:32:00 PM	00:47	0.00
	Comments: Gate-90 Wont move forward										
	Arrived at gate, checking the pilot console… it's swing limit issue, adjusted the limit switch and testing, back in service.										
3455745	Gate 90 PBB	GS17741	PBB-90	CLOS E	ECM	4/11/22	10:16:00 PM	4/11/22	10:23:00 PM	00:07	0.00
	Comments: PBB-90										
	PBB running on arrival. Could no speak with agent to confirm what was the issue										
3460343	Gate 90 PBB AUTO LEVEL	GS17741	PBB-90	CLOS E	ECM	4/16/22	6:48:00 AM	4/16/22	8:01:00 AM	01:03	0.00
	Comments: ultimate extend limit.moved extend limit switch out of way,moved limit switch back,tested,RTS										
	Bridge was on a plane. Auto level would fault after being engaged. Inspected issue and found that the bridge was on its ultimate extend limit.										
3460432	Gate 90 PBB	GS17741	PBB-90	CLOS E	ECM	4/17/22	12:52:00 AM	4/17/22	12:54:00 AM	00:02	0.00
	Comments: AOC cancelled the E-call.										
3460556	Gate 90 agent concerned about	GS17741	PBB-90	CLOS E	ECM	4/18/22	6:26:00 AM	4/18/22	7:33:00 AM	00:31	0.00
	Comments: PBB-90										
	Bridge activated on swing limit. No faults on screen and bridge, it is just a precaution noise, plane is parked on the wrong letter, it is parke										
3460587	Gate 90 over extended	GS17741	PBB-90	CLOS E	ECM	4/18/22	12:10:00 PM	4/18/22	12:13:00 PM	00:03	0.00
	Comments: Bridge adjusted arm down slightly so it wouldn't touch bridge										
3460741	PBB 90 not working	GS17741	PBB-90	CLOS E	ECM	4/19/22	9:25:00 PM	4/19/22	9:29:00 PM	00:04	0.00
	Comments: pbb-90										
	Running on arrival										
3464345	PBB 90 Will not move	GS17741	PBB-90	CLOS E	ECM	4/21/22	9:55:00 PM	4/21/22	10:01:00 PM	00:06	0.00
	Comments: Arrived at gate, checking the pilot console… found out no issue.										
3464604	PBB - GATE 90 WILL NOT	GS17741	PBB-90	CLOS E	ECM	4/24/22	6:48:00 PM	4/24/22	6:57:00 PM	00:09	0.00
	Comments: Pbb collision warning alarm disabled pbb from moving. Repositioned pbb, adjusted route of travel,RTS										
3464621	Gate 90 PBB	GS17741	PBB-90	CLOS E	ECM	4/24/22	10:49:00 PM	4/24/22	10:55:00 PM	00:06	0.00
	Comments: Pbb running on arrival										
3464838	pbb - gate 90 not moving	GS17741	PBB-90	CLOS E	ECM	4/27/22	1:22:00 PM	4/27/22	1:34:00 PM	00:12	0.00
	Comments: gate-90										
	Arrived at gate gpu cable hoist was down back in service										
3478030	3478030 - pbb 90 Bridge Won't	GS17741	PBB-90	CLOS E	ECM	5/9/22	10:56:00 AM	5/9/22	11:02:00 AM	00:06	0.00
	Comments: arrived no plane at gate checked screen it says canopy down showed gate agent										
	Then retracted canopy and bridge moves										
3477802	Gate 90-PBB wont move	GS17741	PBB-90	CLOS E	ECM	5/6/22	9:17:00 PM	5/6/22	9:27:00 PM	00:10	0.00
	Comments: Gate-90 PBB wont move										
	Arrived at gate, checking the pilot console… found out no issue.										
3485063	Gate 90 the jetway is not	GS17741	PBB-90	CLOS E	ECM	5/20/22	11:49:00 AM	5/20/22	11:53:00 AM	00:04	0.00
	Comments: Bridge wont move										
	The canopy was down. Bridge moved normally after it was raised up.										
3485105	GATE 90 AUTO LEVEL NOT	GS17741	PBB-90	CLOS E	ECM	5/20/22	9:38:00 PM	5/21/22	2:08:00 AM	01:04	0.00
	Comments: PBB 90										
	Bridge was on aircraft when we arrived. Would not perform any action. Tried resetting bridge but didn't work. Got a 1CON main wield fault.										
3485122	GT 90 Auto Level issue	GS17741	PBB-90	CLOS E	ECM	5/21/22	5:30:00 AM	5/21/22	9:46:00 AM	06:24	0.00
	Comments: auto level issue										
	When the call came out I rushed over to help Rich so I didn't log in to the tablet thinking Rich could handle it so when I went into the bridge										
3490323	GATE 90 - jetway moving backward	GS17741	PBB-90	CLOS E	ECM	5/29/22	7:53:00 PM	5/29/22	7:58:00 PM	00:05	0.00
	Comments: bridge not moving										
	Left spacer had to be clean bridge is back in service										
3490645	PBB-90 NOT MOVING	GS17741	PBB-90	CLOS E	ECM	6/1/22	8:17:00 AM	6/1/22	8:23:00 AM	00:06	0.00
	Comments: PBB-90										
	Right spacer limitation, clean spacer watch drive up to plane										
3500623	gate 90 not working	GS17741	PBB-90	CLOS E	ECM	6/4/22	9:34:00 PM	6/4/22	9:51:00 PM	00:29	0.00
	Comments: limit switch,not in box,moved to box,cleaned slowdown sensor on cap bumper,RTS										
	arrived at gate and gate was on limit switch, gate 90A wasn't on the box was to close to gate 90 , moved gate 90A back in the box , gate 90										
3503034	Gate 90 JB is not working	GS17741	PBB-90	CLOS E	ECM	6/11/22	11:09:00 AM	6/11/22	11:17:00 AM	00:08	0.00
	Comments: Bridge wont move										
	Left spacer limit activated, Bypass spacer limit until bridge drove normally and waited for operator to move bridge onto aircraft										
3503418	PBB 90 sensor not letting wheels	GS17741	PBB-90	CLOS E	ECM	6/14/22	7:13:00 PM	6/14/22	7:40:00 PM	00:27	0.00
	Comments: left front bumper sensor was giving false reading, cleared, sensor off, and warning went away										
	left front bumper sensor was giving false reading, cleared, sensor off, and warning went away										
3508081	The jet bridge is not moving on	GS17741	PBB-90	CLOS E	ECM	6/17/22	8:05:00 AM	6/17/22	8:23:00 AM	00:18	0.00
	Comments: Ecall : Bridge wont move, Raised hoist & cleaned spacer limit & RTS										
	Operator was trying to move the bridge out of the way so 90A could get to the plane. The tunnel cable hoist was down and the spacer limit										

3508092	Gate 90 Cabin rotation is not	GS17741	PBB-90	CLOS	ECM	6/17/22	10:06:00 AM	6/17/22	10:26:00 AM	00:20	0.00
	Comments: Ecall: Cab wont rotate to the right,Issue was caused by a dirty spacer limit sensor, cleaned sensor										
	Troubleshot issue and found that it wouldn't rotate because the left spacer limit was active when it shouldn't. Wiped off the dirt from the										
3508156	Gate 90-PBB wont move	GS17741	PBB-90	CLOS	ECM	6/17/22	9:32:00 PM	6/17/22	9:42:00 PM	00:10	0.00
	Comments: Gate-90 PBB wont move										
	arrived at gate, it's IR sensor issue., reset/ bypass and testing then back in service.										
3508302	PBB-90 BYPASS CODE	GS17741	PBB-90	CLOS	ECM	6/19/22	10:54:00 AM	6/19/22	10:59:00 AM	00:05	0.00
	Comments: Arrived , left spacer limit on, clean space watch drive up to plane										
	Arrived , left spacer limit on, clean space watch drive up to plane										
3513469	3513469 - PBB-90 Bridge Won't	GS17741	PBB-90	CLOS	ECM	6/26/22	8:18:00 AM	6/26/22	8:20:00 AM	00:02	0.00
	Comments: arrived plane on gate walking up gate agent came out the door and said they figured it out										
3513814	PBB-90 NOT MOVING	GS17741	PBB-90	CLOS	ECM	6/29/22	10:21:00 AM	6/29/22	10:30:00 AM	00:09	0.00
	Comments: The cable hoist was down at was told them to check everything, bridge B.I.S.										
	The cable hoist was down at was told them to check everything, bridge B.I.S.										
3517450	PBB-90 WHEELS NOT MOVING	GS17741	PBB-90	CLOS	ECM	7/6/22	7:15:00 PM	7/6/22	7:30:00 PM	00:30	0.00
	Comments: Bridge was moving and fully operational when we arrived. found not issues. RTS.										
	Bridge was moving and fully operational when we arrived. found not issues. RTS.										
3525483	Gate 90 JB is not working	GS17741	PBB-90	CLOS	ECM	7/8/22	5:38:00 AM	7/8/22	5:54:00 AM	00:16	0.00
	Comments: Bridge wont move										
	Operator was complaining about the cab not rotating to the left or right. She was not holding the button down long enough. The spacer limit										
3525699	Gate 90 JB is not working	GS17741	PBB-90	CLOS	ECM	7/10/22	7:17:00 AM	7/10/22	7:29:00 AM	00:12	0.00
	Comments: not move forward, GPU was running and had a right spacer sensor, turned off GPU, cleaned sensor,RTS										
	bridge would not move forward, GPU was running and had a right spacer sensor, turned off GPU, cleaned sensor, monitored operator drive										
3525810	3525810 - PBB 90 Bridge Won't	GS17741	PBB-90	CLOS	ECM	7/11/22	11:35:00 AM	7/11/22	11:41:00 AM	00:06	0.00
	Comments: PBB-90										
	Reset Auto level										
3525947	Gate 90-PBB wont move	GS17741	PBB-90	CLOS	ECM	7/12/22	6:50:00 PM	7/12/22	7:00:00 PM	00:20	0.00
	Comments: GPU hoist was partially down, once fully up bridge moved										
3530517	PBB-90 WILL NOT MOVE TO	GS17741	PBB-90	CLOS	ECM	7/14/22	4:44:00 PM	7/14/22	4:53:00 PM	00:09	0.00
	Comments: gate-90										
	Arrived at gate and it was on a swing limit, bypassed back in service										
3530537	Gate 90-PBB wont move	GS17741	PBB-90	CLOS	ECM	7/14/22	9:29:00 PM	7/14/22	9:48:00 PM	00:19	0.00
	Comments: Gate-90 PBB wont move										
	Arrived at gate, it's IR sensor issue… reset/ bypass and testing then back in service.										
3530696	Gate 90-PBB wont move	GS17741	PBB-90	CLOS	ECM	7/16/22	4:02:00 PM	7/16/22	4:10:00 PM	00:14	0.00
	Comments: gate-90										
	Oversteer										
3530700	Gate 90 PBB NO MVMT	GS17741	PBB-90	CLOS	ECM	7/16/22	4:19:00 PM	7/16/22	4:45:00 PM	00:26	0.00
	Comments: won't move, oversteer, bypass bridge and RTS										
3530707	Gate 90-PBB wont move	GS17741	PBB-90	CLOS	ECM	7/16/22	5:22:00 AM	7/16/22	5:28:00 PM	00:06	0.00
	Comments: gate-90										
	arrived at gate and it was in service										
3530767	Gate 90 JB is not working	GS17741	PBB-90	CLOS	ECM	7/17/22	11:02:00 AM	7/17/22	11:09:00 AM	00:14	0.00
	Comments: bridge on plane on arrived, asked bridge operator and she told me all was good										
3530984	Gate 90-PBB wont move	GS17741	PBB-90	CLOS	ECM	7/19/22	9:07:00 PM	7/19/22	9:24:00 PM	00:17	0.00
	Comments: bridge-90 not moving										
	I arrived at gate-90 the bridge was in a swing limit I reset the bridge and got it out from he swing limit and watch the gate agent dock the										
3534267	GT 90 Agent reported jetway	GS17741	PBB-90	CLOS	ECM	7/23/22	10:57:00 PM	7/24/22	12:34:00 AM	01:55	0.00
	Comments: gate agent reporting bridge not working										
	arrived at gate-90 I showed the agent how to operate the bridge she was not comfortable with the bridg emirate aircraft so I show her wha										
3534293	PBB-90 NOT MOVING	GS17741	PBB-90	CLOS	ECM	7/24/22	8:31:00 AM	7/24/22	8:39:00 AM	00:08	0.00
	Comments: right spacer sensor active, cleaned sensor, cleared the fault										
3534068	PBB will not move into positio	GS17741	PBB-90	CLOS	ECM	7/21/22	3:48:00 PM	7/21/22	4:01:00 PM	00:13	0.00
	Comments: Bridge wont move										
	Bridge was in a retract limit and a left swing limit, so the limits had to be bypassed until the bridge was out of those limits. Helped the oper										
3538885	GATE 90 NOT MOVING	GS17741	PBB-90	CLOS	ECM	7/29/22	11:02:00 AM	7/29/22	11:04:00 AM	00:02	0.00
	Comments: cab hoist was deployed, raised hoist and PBB operated.										
3539388	Gate 90 bridge is not moving	GS17741	PBB-90	CLOS	ECM	8/3/22	8:00:00 AM	8/3/22	8:15:00 AM	00:15	0.00
	Comments: PBB in swing limit, By passed PBB out of swing limit and returned PBB, RTS.										
	When I arrived PBB was in a swing limit and Aircraft was parked by the wrong stop mark. By passed PBB out of swing limit and returned										
3539438	PBB 90 not moving	GS17741	PBB-90	CLOS	ECM	8/3/22	5:21:00 PM	8/3/22	5:38:00 PM	00:17	0.00
	Comments: PBB 90										
	Airline using 90A and gate 90 was to close causing collision warning. Moved Gate 90 over and warning went away. Gate 90A was able to										

3547865	3547889	GS17741	PBB-90	CLOSED	ECM	8/4/22	5:21:00 PM	8/4/22	5:23:00 PM	00:02	0.00
	Comments: Gate-90 PBB no mvmt Arrived at gate, the bridge was in operation.. tested and verified.										
3547912	Gate 90 the bridge is not	GS17741	PBB-90	CLOSED	ECM	8/5/22	8:38:00 AM	8/5/22	8:43:00 AM	00:05	0.00
	Comments: operator docking 90A to L3 door, 90 was to close collision avoidance, 90 moved over to left										
3548077	GATE 90 JET BRIDGE NT	GS17741	PBB-90	CLOSED	ECM	8/6/22	7:22:00 PM	8/6/22	7:36:00 PM	00:14	0.00
	Comments: Gate-90 Jet bridge not moving arrived at gate, it's IR sensor issue… reset/bypass and testing, then back in service.										
3548169	GATE 90 HAVING ISSUES	GS17741	PBB-90	CLOSED	ECM	8/7/22	10:20:00 PM	8/7/22	10:28:00 PM	00:08	0.00
	Comments: PBB 90 Bridge was on aircraft when we arrived. Operator error.										
3548415	PBB-90 NOT MOVING	GS17741	PBB-90	CLOSED	ECM	8/10/22	4:30:00 PM	8/10/22	4:40:00 PM	00:10	0.00
	Comments: upn arrival found PBB on a slope limit. bypass and RTS										
3548444	PBB-90 NOT MOVING	GS17741	PBB-90	CLOSED	ECM	8/10/22	8:40:00 PM	8/10/22	8:53:00 PM	00:13	0.00
	Comments: bridge-90 not moving arrived at gate-90 & 90a had to move 90a first put back in the box then move 90 back in its box all good now										
3550113	Gate 90 the bridge is not	GS17741	PBB-90	CLOSED	ECM	8/11/22	5:56:00 AM	8/11/22	7:07:00 AM	01:11	0.00
	Comments: Bridge wont move First thing I noticed upon arrival to the gate was that the bridge was in a retract limit. Checked the console and confirmed that it was in an										
3550219	THE JET BRIDGE ON	GS17741	PBB-90	CLOSED	ECM	8/12/22	11:15:00 AM	8/12/22	12:15:00 PM	01:00	0.00
	Comments: troubleshot, P/E not dirty, flashed hand, it made contact, possible eye going bad, RTS troubleshot issue photo-eye was not dirty, flashed hand and it made contact- possible eye going bad, put PBB back in service										
3550269	Gate 90 jetway is not moving	GS17741	PBB-90	CLOSED	ECM	8/13/22	5:51:00 AM	8/13/22	5:51:00 AM	00:00	0.00
	Comments: Bridge wont move (Time 0541-0550) call cancelled										
3550421	Gate 90-PBB wont move	GS17741	PBB-90	CLOSED	ECM	8/14/22	6:56:00 PM	8/14/22	7:08:00 PM	00:12	0.00
	Comments: PBB 90 Had to move PBB 90 out of was so PBB 90A could move to L2 door without setting collision fault. Once 90 out of way 90A moved perfectly										
3555121	PBB 90 wont move	GS17741	PBB-90	CLOSED	ECM	8/19/22	10:24:00 PM	8/19/22	10:39:00 PM	00:25	0.00
	Comments: bridge-90 would not move I arrived at gate-90 and had to clean the spacer and reset the bridge to get in moving all good back in service										
3555368	90 not moving	GS17741	PBB-90	CLOSED	ECM	8/22/22	5:25:00 PM	8/22/22	5:42:00 PM	00:17	0.00
	Comments: PBB 90 Left spacer limit active causing bridge not to move. Cleaned sensor off and bridge moved normally.										
3555471	PBB-90 WHEEL ON BAG	GS17741	PBB-90	CLOSED	ECM	8/23/22	3:54:00 PM	8/23/22	5:15:00 PM	01:25	67.04
	Comments: PBB 90 Bag shoot wheel found severely worn. Removed old wheel and replaced with new one.										
3555474	PBB-90 WILL NOT MOVE	GS17741	PBB-90	CLOSED	ECM	8/23/22	4:46:00 PM	8/23/22	4:47:00 PM	00:01	0.00
	Comments: PBB 90 Had to move PBB 90 so PBB 90A could get to door.										
3555543	PBB 90 wheels	GS17741	PBB-90	CLOSED	ECM	8/24/22	4:25:00 PM	8/24/22	4:48:00 PM	00:23	0.00
	Comments: inspected, agents wanted bridge pushed back for incoming AC. pushed back and RTS										
3555681	Gate 90 PBB THICK	GS17741	PBB-90	CLOSED	ECM	8/25/22	4:34:00 PM	8/25/22	5:12:00 PM	00:38	0.00
	Comments: Gate-90 Arrived at gate, backed up bridge out of the way due to aircraft coming in.										
3555701	90 not moving	GS17741	PBB-90	CLOSED	ECM	8/25/22	9:19:00 PM	8/25/22	9:26:00 PM	00:07	0.00
	Comments: Gate-90 not moving Arrived at gate, checking the pilot console… found out no issue.										
3555765	Gate 90-PBB wont move	GS17741	PBB-90	CLOSED	ECM	8/26/22	9:18:00 PM	8/27/22	4:08:00 AM	02:13	0.00
	Comments: Assisted night crew with issue When I first got into work I was informed about gate 90 and that it was out of service. I went with them to the gate and we troubleshot the										
3556054	PBB-90 NOT MOVING	GS17741	PBB-90	CLOSED	ECM	8/30/22	11:14:00 AM	8/30/22	11:15:00 AM	00:02	0.00
	Comments: upon arrival, bridge is moving and it was working normal										
3556173	PBB-90 ALARMING	GS17741	PBB-90	CLOSED	ECM	8/31/22	4:35:00 PM	8/31/22	4:46:00 PM	00:11	0.00
	Comments: PBB 90 PBB 90 was to close to PBB 90A causing alarm. Had to move 90 out of way so alarm would go off and bridge could move.										
3570061	The jet bridge panel inside gate	GS17741	PBB-90	CLOSED	ECM	9/2/22	10:24:00 AM	9/2/22	10:58:00 AM	00:34	0.00
	Comments: Metal panels fallen off of bridge Two metal plates around the terminal door had come off of the wall. Put them back on										
3570062	The jet bridge on gate 90 will not	GS17741	PBB-90	CLOSED	ECM	9/2/22	9:57:00 AM	9/2/22	10:24:00 AM	00:27	0.00
	Comments: bridge wont move Bridge was in a swing limit. Bypassed through it and moved the bridge back into the stow box with assistance from darion										
3570116	GATE 90 JET BRIDGE WILL	GS17741	PBB-90	CLOSED	ECM	9/2/22	7:59:00 PM	9/2/22	8:07:00 PM	00:08	0.00
	Comments: Gate-90 jet bridge will not move										

arrived at gate, checking the pilot console.. found out no issue.

3570120	Gate 90-PBB wont move	GS17741	PBB-90	CLOSED	ECM	9/2/22	9:10:00 PM	9/2/22	9:16:00 PM	00:06	0.00

Comments: Gate-90 PBB wont move

arrived at gate, its IR sensor issue… reset/testing and back in service.

3570310	gate 90 mjet bridge not moving	GS17741	PBB-90	CLOSED	ECM	9/4/22	8:06:00 PM	9/4/22	8:53:00 PM	00:47	0.00

Comments: troublehsooting, not moving foward left or right, possible stick program issue, day shift repair

3570375	Gate 90 PBB NO MVMT	GS17741	PBB-90	CLOSED	ECM	9/5/22	1:39:00 PM	9/5/22	2:01:00 PM	00:39	0.00

Comments: program lost conventional steer,turned off options,put PBB "point" & "go" restore data,recalibrate

program lost conventional steer, turned off options and put PBB in "point" and "go" went back after flight to restore data from PLC and

3570532	Gate 90 issues moving the bridge	GS17741	PBB-90	CLOSED	ECM	9/7/22	11:02:00 AM	9/7/22	11:34:00 AM	00:32	0.00

Comments: bridge wont move

Bridge could move normally. The left spacer was going off because of the sun hitting the sensor so the cab could not be rotated to the left

3570542	PBB-90 WHEELS WILL NOT	GS17741	PBB-90	CLOSED	ECM	9/7/22	2:03:00 PM	9/7/22	2:09:00 PM	00:06	0.00

Comments: worked fine, no issue swith bridge

3570555	PBB 90 oversteer	GS17741	PBB-90	CLOSED	ECM	9/7/22	5:30:00 PM	9/7/22	5:51:00 PM	00:21	0.00

Comments: PBB 90

Wasn't an oversteer. Delta needed assist with moving PBB 90 out of way to be able to use PBB 90A.

3570575	90 not moving	GS17741	PBB-90	CLOSED	ECM	9/7/22	9:15:00 PM	9/7/22	9:34:00 PM	00:18	0.00

Comments: PBB 90

Program was in a point and go setting. Suppose to be in conventional steering. Changed back to conventional.

3572439	90 not moving	GS17741	PBB-90	CLOSED	ECM	9/8/22	5:38:00 PM	9/8/22	5:44:00 PM	00:03	0.00

Comments: Gate-90 not moving

arrived at gate, checking the bridge..found out no issue.

3572447	PBB 90 won't move	GS17741	PBB-90	CLOSED	ECM	9/8/22	7:15:00 PM	9/8/22	7:19:00 PM	00:04	0.00

Comments: PBB-90 wont move

arrived at gate, the bridge was in operation tested and verified.

3572557	Gate 90 JB is not Working	GS17741	PBB-90	CLOSED	ECM	9/10/22	11:06:00 AM	9/10/22	11:26:00 AM	00:20	0.00

Comments: Limit settings needed to be recalibrated, Put bridge into "Point and Go", it moved, RTS.

Bridge was not able to move at all. No error was on screen. Trouble shoot the issue and found that the limit settings needed to be

3572616	Gate 90 PBB NO MVMT	GS17741	PBB-90	CLOSED	ECM	9/10/22	7:27:00 PM	9/10/22	7:38:00 PM	00:11	0.00

Comments: IR Sensor issue, clean up the sensor, tested and RTS.

3572868	Gate 90 jetway is not moving	GS17741	PBB-90	CLOSED	ECM	9/13/22	12:26:00 PM	9/13/22	12:29:00 PM	00:03	0.00

Comments: arrived, bridge was being docked to AC

arrived, bridge was being docked to AC

3572915	PBB 90 Not moving	GS17741	PBB-90	CLOSED	ECM	9/13/22	11:54:00 PM	9/14/22	12:13:00 AM	00:19	0.00

Comments: left sensor showing fault, cleared left sensor & repositioned it to properly, RTS

left sensor showing fault, cleared left sensor & repositioned it to properly read the aircraft, bridge working properly, asset called back in service

3572982	PBB 90 Not moving	GS17741	PBB-90	CLOSED	ECM	9/14/22	11:41:00 PM	9/14/22	11:46:00 PM	00:05	0.00

Comments: PBB-90 not moving

arrived at gate, the plane was in operation, tested and verified.

3577277	The cab rotated slowly. Gate 90	GS17741	PBB-90	CLOSED	ECM	9/15/22	1:17:00 PM	9/15/22	1:33:00 PM	00:25	0.00

Comments: checked that bridge speed and cab speed was moving at a normal pace.

3577296	Gate 90 PBB	GS17741	PBB-90	CLOSED	ECM	9/15/22	10:12:00 PM	9/15/22	10:19:00 PM	00:07	0.00

Comments: gate-90 PBB

arrived at gate, it's IR sensor issue… reset/ bypass and testing then back in service.

3577441	Gate 90 PBB	GS17741	PBB-90	CLOSED	ECM	9/17/22	10:13:00 PM	9/17/22	10:22:00 PM	00:09	0.00

Comments: Gate-90 PBB

arrived at gate, assist the agent from spirit airlines for bridge repositioning.

3577484	Gate 90 Can't move the JB	GS17741	PBB-90	CLOSED	ECM	9/18/22	11:12:00 AM	9/18/22	11:27:00 AM	00:30	0.00

Comments: bridge was on left swing limit, myself and jake moved bridge off left swing limit

bridge was on left swing limit, myself and jake moved bridge off left swing limit

3577486	Gate 90 JB is not working	GS17741	PBB-90	CLOSED	ECM	9/18/22	11:35:00 AM	9/18/22	12:35:00 PM	02:00	0.00

Comments: AERO Mexico requesting to have another bridge, AOC approved,troubleshot, tested, RTS

we found bridge runs to the limit, we told AOC, airlines AERO Mexico requesting to have another bridge, AOC approved to move the aero

3577511	Gate 90-PBB canopy issue	GS17741	PBB-90	CLOSED	ECM	9/18/22	4:49:00 PM	9/19/22	8:00:00 AM	03:42	0.00

Comments: troublshooting issue, led to open terminal on PLC. tighten wiring and tested. RTS

troublshooting issue multiple shifts, wiring troublshooting led to open terminal on PLC. tighten wiring and tested. RTS

3577604	PBB 90 Canopy	GS17741	PBB-90	CLOSED	ECM	9/19/22	11:45:00 PM	9/19/22	11:54:00 PM	00:10	0.00

Comments: PBB 90

Left side canopy wouldn't go down due to extend switch not being engaged. Once engaged both sides went down evenly. 2343-2354 start to

3577642	3577642 - PBB-90 Bridge Work	GS17741	PBB-90	CLOSED	ECM	9/20/22	11:04:00 AM	9/20/22	11:13:00 AM	00:18	0.00
3550452	Gate 90 PBB	GS17741	PBB-90	CLOSED	ECM	8/15/22	12:04:00 AM	8/15/22	12:04:00 AM	00:00	0.00

Comments: PBB 90

Call was cancelled

3550453	Gate 90 PBB	GS17741	PBB-90	CLOS	ECM	8/15/22	12:10:00 AM	8/15/22	12:17:00 AM	00:07	0.00
	Comments: PBB 90 Said cab wouldn't rotate. But before we got there agent said was working. Plane was parked on aircraft when we arrived.										
3570042	Gate 90 jetbridge	GS17741	PBB-90	CLOS	ECM	9/2/22	7:49:00 AM	9/2/22	8:06:00 AM	00:17	0.00
	Comments: Alarm in bridge Alarm was coming from the fact that the bridge was getting close to a swing limit. Alarm is normal and should be sounding if they are goin										
3572700	Gate 90 PBB NO	GS17741	PBB-90	CLOS	ECM	9/11/22	6:58:00 PM	9/11/22	7:09:00 PM	00:11	0.00
	Comments: PBB 90 Bridge wouldn't move forward only backwards and there were no interlocks engaged. Had to go into program and make sure conventional										
3577660	Gate 90-PBB	GS17741	PBB-90	CLOS	ECM	9/20/22	2:24:00 PM	9/20/22	3:48:00 PM	00:22	0.00
	Comments: set the auto-level without the canopy going all the way down upon our arrival, Plane was deplaning, bridge agent to come back later to check, when we came back they set the auto-level without the										
3577769	PBB-90 ERROR	GS17741	PBB-90	CLOS	ECM	9/21/22	3:56:00 PM	9/21/22	4:18:00 PM	00:22	0.00
	Comments: PBB 90 Was spacer limit fault causing no movement. Had to wipe off spacer switch. Worked after that.										
3581598	PBB-90 NOT	GS17741	PBB-90	CLOS	ECM	9/23/22	3:41:00 PM	9/23/22	4:42:00 PM	02:36	0.00
	Comments: PBB-90 not moving Took off left spacer limit sensor, cleaned the sensor to remove any substance that could be giving sensor false reading. Installed sensor b										
3586326	Gate 90-PBB	GS17741	PBB-90	CLOS	ECM	10/3/22	7:00:00 PM	10/3/22	7:05:00 PM	00:05	0.00
	Comments: PBB 90 Bridge wouldn't move due to full retract. Had to bypass off retract limit.										
3594480	Gate 90 Can't	GS17741	PBB-90	CLOS	ECM	10/6/22	11:00:00 AM	10/6/22	11:20:00 AM	00:20	0.00
	Comments: Cab fault on bridge, switch the bridge into "point and go" so the bridge could to moved. RTS. Console was showing a "Cab pot fault" Had to switch the bridge into "point and go" so the bridge could to moved.										
3594702	Gate 90 the	GS17741	PBB-90	CLOS	ECM	10/8/22	10:50:00 AM	10/8/22	11:08:00 AM	00:18	0.00
	Comments: error code on screen, put in point mode										
3599342	Gate 90 the	GS17741	PBB-90	CLOS	ECM	10/13/22	11:47:00 AM	10/13/22	11:49:00 AM	00:02	0.00
	Comments: Btidge wont move Bridge was already on a plane when I got there.										
3599510	Gate 90 JB is not	GS17741	PBB-90	CLOS	ECM	10/15/22	11:23:00 AM	10/15/22	11:35:00 AM	00:16	0.00
	Comments: Bridge wont move Issue was a cab pot fault. Had to switch it to point and go to get it to the bridge. Stayed til bridge was on the plane. Will return later to										
3599552	Gate 90 PBB	GS17741	PBB-90	CLOS	ECM	10/16/22	1:55:00 AM	10/16/22	2:11:00 AM	00:16	0.00
	Comments: tested pbb, found settings had changed to point and go, changed back to conventional, RTS tested pbb, found settings had changed to point and go, changed back to conventional, RTS										
3599670	PBB 90 will not	GS17741	PBB-90	CLOS	ECM	10/17/22	2:30:00 PM	10/17/22	2:34:00 PM	00:04	0.00
	Comments: Upon my arrival, bridge on the plane, no issue										
3599798	90 not moving	GS17741	PBB-90	CLOS	ECM	10/18/22	5:28:00 PM	10/18/22	6:30:00 PM	01:02	0.00
	Comments: bridge need to be moved for on coming plane, 90 & 90B moved properly for aircraft, plane docked bridge need to be moved for on coming plane, 90 & 90B moved properly for aircraft, plane properly docked at bridge										
3602638	PBB-90 CABIN	GS17741	PBB-90	CLOS	ECM	10/23/22	12:01:00 AM	10/23/22	12:19:00 AM	00:18	0.00
	Comments: assist Aerik troubleshooting, reset/bypass and tested, RTS assist Aerik troubleshooting, reset/bypass and tested, RTS										
3603047	90 not moving	GS17741	PBB-90	CLOS	ECM	10/26/22	8:28:00 PM	10/26/22	9:04:00 PM	01:14	0.00
	Comments: PBB 90 Right side canopy switch was activated. Found the switch arm wasn't touching the canopy arm at all. Moved switch back into proper place.										
3607181	Gate 90 JB is not	GS17741	PBB-90	CLOS	ECM	10/27/22	4:55:00 PM	10/27/22	5:10:00 PM	00:15	0.00
	Comments: PLC was faulted, RTS.										
3607377	Gate 90-PBB	GS17741	PBB-90	CLOS	ECM	10/29/22	2:19:00 PM	10/29/22	5:33:00 PM	02:02	25.50
	Comments: right side canopy actuator bad, upon replacing also notice bad capacitor. will need follow up call was for the canopy not moving, got there after Jake requested my help. left side of the canopy would not move. after testing the canopy received new actuator, when observing wires noticed fluid coming out of capacitor. inspected capacitor and found hole on top. no canopy										
3607521	Gate 90-PBB	GS17741	PBB-90	CLOS	ECM	10/30/22	6:51:00 PM	10/30/22	7:08:00 PM	00:17	0.00
	Comments: PBB 90 Left side canopy extend switch was stuck. Once cycled canopy extended without further issue.										
3607746	90 canopy not	GS17741	PBB-90	CLOS	ECM	11/2/22	3:14:00 PM	11/2/22	3:30:00 PM	00:16	0.00
	Comments: canopy is OOS until parts arrive, notify AOC and airline but bridge is usable. went to confirm issue, canopy should have been still marked as OOS because we are waiting on parts. notify airline and AOC again the										
3617083	PBB 90 "not	GS17741	PBB-90	CLOS	ECM	11/4/22	1:21:00 PM	11/4/22	1:45:00 PM	00:48	0.00
	Comments: Bridge in oversteer left, had to put in point and go rotate wheels. RTS.										
3617366	Gate 90 PBB	GS17741	PBB-90	CLOS	ECM	11/6/22	11:01:00 PM	11/6/22	11:14:00 PM	00:13	0.00
	Comments: agent did not know how to deploy canopy, trained agent on proper way, agent did not know how to deploy canopy correctly, had to teach agent how to use canopy, helped put canopy on aircraft										

3617542	PBB-90 NOT MOVING	GS17741	PBB-90	CLOSE	ECM	11/8/22	10:06:00 PM	11/8/22	10:25:00 PM	00:38	0.00
	Comments: Bridge was on oversteer, had to bypass out of oversteer, RTS.										
3577766	PBB-90 NOT MOVING	GS17741	PBB-90	CLOSE	ECM	9/21/22	3:34:00 PM	9/21/22	3:38:00 PM	00:04	0.00
	Comments: spacer limit, left side went fault. clean the spacer limit lens and RTS										
3619501	90 not moving	GS17741	PBB-90	CLOSE	ECM	11/13/22	4:52:00 PM	11/13/22	5:04:00 PM	00:12	0.00
	Comments: bridge was in full retract and oversteer, had to bypass out of condition helped gate agent										
	bridge was in full retract and oversteer, had to bypass out of condition helped gate agent with driving bridge										
3619776	The jet bridge on gate 90 will not	GS17741	PBB-90	CLOSE	ECM	11/16/22	10:44:00 AM	11/16/22	11:05:00 AM	00:31	0.00
	Comments: Cab pot faulted again, bridge work by tagging the point & go on/off. tested bridge RTS.										
3525484	Gate 90 GPU Is inop	GS17742	GPU-90	CLOSE	ECM	7/8/22	5:55:00 AM	7/8/22	6:00:00 AM	00:05	0.00
	Comments: Gpu inop										
	First cable had a worn nose piece so it would go into an E&F fault when it was turned on while on the plane. Plugged the second cable in and										
3548039	GPU-90 NOT WORKING	GS17742	GPU-90	CLOSE	ECM	8/6/22	12:26:00 PM	8/6/22	12:35:00 PM	00:09	0.00
	Comments: gpu inop										
	Gpu cable wasn't even lowered down all the way and wasn't plugged in. Simply lowered it and plugged it into the plane and turned it on and it										
3570534	3570534 GPU 90 not connecting	GS17742	GPU-90	CLOSE	ECM	9/7/22	11:50:00 AM	9/7/22	12:00:00 PM	00:10	0.00
	Comments: Gpu inop										
	GPU was on a plane and running when I arrived.										
3602817	GATE 90 GPU INOP	GS17742	GPU-90	CLOSE	ECM	10/24/22	10:47:00 PM	10/24/22	10:56:00 PM	00:18	0.00
	Comments: GPU 90										
	Breaker was shut off on unit. Reset breaker and power came back on to unit. Pushed power button unit ran and connected to aircraft.										
3416667	Constantly rotating pod w/o	GS17748	A1-MIT-25	CLOSE	ECM	2/23/22	9:10:00 AM	2/23/22	10:55:00 AM	01:45	2.35
	Comments: Ecall : Lost guidance, Replaced damaged magnetic tape and protective tape to fix issue & RTS										
	inspected MIT almost every time MIT went to a certain spot on the floor the MIT lost guidance this spot had both chewed up tape and										
3437729	A1-MIT-25 - GUIDENCE	GS17748	A1-MIT-25	CLOSE	ECM	3/17/22	5:25:00 PM	3/17/22	5:34:00 PM	00:18	0.00
	Comments: ECALL: inspect MIT, try manually running not steering, remove from rotation										
3437834	A1-MIT-25 - Steering issu	GS17748	A1-MIT-25	CLOSE	ECM	3/18/22	7:34:00 PM	3/18/22	7:57:00 PM	00:23	0.00
	Comments: Ecall : No steering, Tightened loose nut on steering & RTS										
	test issue no steering found loose nut tightened nut test asset steering in back called back in service										
3443206	A1-MIT-25 charging not	GS17748	A1-MIT-25	CLOSE	ECM	3/27/22	12:50:00 PM	3/27/22	1:04:00 PM	00:34	0.00
	Comments: ECALL: MIT on charging station, MIT stayed in circulation without any issue,RTS										
	inspected MIT, MIT was at charging station upon arrival, waited for MIT to leave station to see if it would stay in circulation, it moved around										
3455414	A1-MIT-25 - Charging Not	GS17748	A1-MIT-25	CLOSE	ECM	4/8/22	2:14:00 PM	4/8/22	2:26:00 PM	00:12	0.00
	Comments: Comment										
	Verified by John.										
3455434	A1-MIT-25 - Charging Not	GS17748	A1-MIT-25	CLOSE	ECM	4/8/22	5:33:00 PM	4/8/22	5:35:00 PM	00:14	0.00
	Comments: Ecall : MIT wasn't charging, Tightened loose contact & RTS										
	got there MIT 25 wasn't charging on station so check contact was loose so tighten the contact then release MIT went back to station MIT										
3432776	A1-MIT (TL) Assistance	GS17748	A1-MIT-25	CLOSE	ECM	3/11/22	8:29:00 AM	3/11/22	8:50:00 AM	00:21	0.00
	Comments: ECALL: southeast issues with MIT, work MITs to get them back in balance										
3617181	A1-MIT-25 - NOT MOVING	GS17748	A1-MIT-25	CLOSE	ECM	11/5/22	3:06:00 PM	11/5/22	3:30:00 PM	01:08	0.00
	Comments: Ecall : Guidance loss, Reset MIT monitored & RTS										
	arrived at pod inspected MIT photo eye lens manually reset MIT monitored MIT run through track no issues back in service										
3617200	A1-MIT-25 SE reporting bumper	GS17748	A1-MIT-25	CLOSE	ECM	11/5/22	4:32:00 PM	11/5/22	5:45:00 PM	01:13	0.00
	Comments: Ecall : Front bumper fault, Moved MIT to charging station & RTS										
	arrived at asset inspected asset reset MIT looked for MIT remote control in B pod moved out of magnetic strip recalibrated MIT cleaned M										
3416390	A1-MIT-25 - Vehicle Battery	GS17748	A1-MIT-25	CLOSE	ECM	2/20/22	12:17:00 PM	2/20/22	12:20:00 PM	00:03	0.00
	Comments: Comment										
	Verified by Roy.										
3416422	A1-MIT-25 - Communication	GS17748	A1-MIT-25	CLOSE	ECM	2/20/22	7:09:00 PM	2/20/22	7:24:00 PM	00:15	0.00
	Comments: ECALL: reset main computer and put back in service										
3416575	A1-MIT-25 - Keeps faulting	GS17748	A1-MIT-25	CLOSE	ECM	2/22/22	9:34:00 AM	2/22/22	11:49:00 AM	02:13	0.00
	Comments: ECALL: not charging, manually charging station, bad battery, replaced,										
	inspected MIT it was not charging, tried the controller and the tried to get it to run on it's own and manually brought it to a charging station.										
3550485	A1-MIT-25 bumper is tripped	GS17748	A1-MIT-25	CLOSE	ECM	8/15/22	8:42:00 AM	8/15/22	9:16:00 AM	00:48	0.00
	Comments: reset MIT, MIT wasn't started, took out of service, replaced two others, RTS										
	I reset the MIT several time. But the MIT wasn't started. I took it out of service and replaced the two others. RTS										
3577384	A1-MIT-25 - VEHICLE	GS17748	A1-MIT-25	CLOSE	ECM	9/17/22	8:20:00 AM	9/17/22	9:00:00 AM	00:40	0.00
	Comments: pulled MIT from rotation, checked mag sensor, adjusted mag cal, tested operation, monitored										
	pulled MIT from rotation, checked mag sensor, adjusted mag cal, tested operation, observed MIT during operation										
3581922	A1-MIT-25 multiple vehicle	GS17748	A1-MIT-25	CLOSE	ECM	9/26/22	7:46:00 AM	9/26/22	8:46:00 AM	02:00	0.00
	Comments: inspected, not moving on own, used pendant to guide, reset, cleaned bumper, OOS,replaced with MIT 45										

						Inspected, MIT not moving on its own, used pendant to guide MIT after disabling it from monitor, reset, cleaned front bumper, took out of					
3513207	A1-MIT-27 not moving	GS17750	A1-MIT-27	CLOSE	ECM	6/23/22	7:52:00 AM	6/23/22	9:00:00 AM	01:08	0.00
	Comments:	ECALL- MIT rotates and will not restart (stall) cleared the contactors, mag-cal tested RTS.									
		The MIT rotates and will not restart (stall) cleared the contactors, mag-cal tested RTS.									
3513278	A1-MIT-27	GS17750	A1-MIT-27	CLOSE	ECM	6/24/22	4:13:00 AM	6/24/22	4:42:00 AM	00:37	0.00
	Comments:	Ecall : Not moving, Press green button started right up waited and monitor back in service									
3513282	A1-MIT-27	GS17750	A1-MIT-27	CLOSE	ECM	6/24/22	5:14:00 AM	6/24/22	5:39:00 AM	00:36	0.00
		Per mark JSM taken out of service									
3555175	A1-MIT-27 - Vehicle guidance	GS17750	A1-MIT-27	CLOSE	ECM	8/20/22	2:14:00 PM	8/20/22	2:40:00 PM	00:36	0.00
	Comments:	Ecall : Guidance loss, MIT fully operational NPF & RTS									
		arrived at pad once arrived MIT was already running on track waiting on a bag inspected MIT while running monitored MIT run around track									
3416420	A1-MIT-27 - Battery Low	GS17750	A1-MIT-27	CLOSE	ECM	2/20/22	6:05:00 PM	2/20/22	6:34:00 PM	00:54	0.00
	Comments:	Comment									
		Verified by Juane. The MIT was removed from the active MITs to further diagnose and return back into circulation.									
3513295	MIT-37 is not moving	GS17750	A1-MIT-27	CLOSE	ECM	6/24/22	9:05:00 AM	6/24/22	10:05:00 AM	01:00	0.00
	Comments:	will need to test out contractors and checked motor, OOS, F/U									
		will need to test out contractors and checked motor, brushed									
3469565	A1-MIT-35 - Vehicle Guidance	GS17758	A1-MIT-35	CLOSE	ECM	5/2/22	5:25:00 PM	5/2/22	5:53:00 PM	00:28	0.00
	Comments:	ECALL-MIT off track, Disable/enabled MIT, reset, did the same thing, took out of service, (OOS)									
		Inspected MIT. It was not running straight. It went off track after a couple minutes. Disabled MIT. Used pendant to guide MIT. Enabled									
3485275	A1-MIT-35 low battery	GS17758	A1-MIT-35	CLOSE	ECM	5/22/22	1:00:00 PM	5/22/22	2:47:00 PM	01:47	0.00
	Comments:	ECALL-MIT low battery, not moving on its own nor w/pendant, MIT OOS to charge, RTS.									
		Inspected MIT. It had low battery and was not moving on it own, or with the pendant. Took out of service and put to charge on the side.									
3485322	1MIT-35 has a Vehicle Battery	GS17758	A1-MIT-35	CLOSE	ECM	5/23/22	7:50:00 AM	5/23/22	8:05:00 AM	00:25	0.00
	Comments:	ECALL:inspected MIT. it is not able to retain charge, called out of service, F/U									
		inspected MIT. it is not able to retain charge, called out of service									
3500562	A1-MIT-35 report fault	GS17758	A1-MIT-35	CLOSE	ECM	6/4/22	8:29:00 AM	6/4/22	9:00:00 AM	00:31	0.00
	Comments:	ECALL: arrived, performed a Mag-cal, RTS, monitor, watched TSA search bags									
		Arrived at MIT, moved it to the next station, I then performed a Mag-cal and returned to service, monitor while in operation, after I watched									
3437869	A5-5NC-01	GS17360	A5-5NC-01	CLOSE	ECM	3/19/22	7:51:00 AM	3/19/22	8:04:00 AM	00:19	0.00
	Comments:	Ecall : Door not working, Reset motherboard & RTS									
		went to asset inspect no power at door motherboard reset tested called back in service									
3513364	OVERSIZE DOOR B SIDE	GS17360	A5-5NC-01	CLOSE	ECM	6/25/22	4:51:00 AM	6/25/22	5:07:00 AM	00:19	0.00
	Comments:	Ecall : Wire hanging, RTS, follow up needed for replacement									
		secure wire was told wait on replacement part for sensor back in service									
3390364	Door will not close; A5-5NC-01	GS17361	A5-5NC-01-DOOR	CLOSE	ECM	1/16/22	7:21:00 AM	1/16/22	7:34:00 AM	00:19	0.00
	Comments:	ECALL: door alarm, nothing wrong at the door, alarm was on, agent called to reset alarm, RTS.									
		Inspect asset, nothing wrong at the door, alarm was on, agent called to reset alarm, call back in service.									
3390579	Door fault; A5-5NC-01-DOOR	GS17361	A5-5NC-01-DOOR	CLOSE	ECM	1/18/22	9:01:00 AM	1/18/22	9:16:00 AM	00:19	0.00
	Comments:	ECALL:checked door, sensor of fiber had trash over it, clean the area, door close and open fine, RTS									
		Inspect asset, checked door, sensor of fiber had trash over it, clean the area, door close and open fine, called back in service									
3390605	5NC-01 (B-Side Non-Conveyable	GS17361	A5-5NC-01-DOOR	CLOSE	ECM	1/18/22	3:46:00 PM	1/18/22	3:56:00 PM	00:14	0.00
	Comments:	ECALL: door not closed all the way, manually closed door,tracked door, tested,RTS									
		inspected asset, door was not closed all the way, set door on manual and closed the door, inspected the track on the door and the chain that									
3390700	Door keeps alarming; A5-5NC	GS17361	A5-5NC-01-DOOR	CLOSE	ECM	1/19/22	11:34:00 AM	1/19/22	11:46:00 AM	00:12	0.00
	Comments:	ECALL: inspected asset, door was stuck on bag, remove bag and reset. RTS									
3390723	A5-5NC-01-DOOR / Door	GS17361	A5-5NC-01-DOOR	CLOSE	ECM	1/19/22	6:24:00 PM	1/19/22	6:30:00 PM	00:06	0.00
		Per JSM Jaime.									
3393327	5NC-01 (B-Side Non-Conveyable	GS17361	A5-5NC-01-DOOR	CLOSE	ECM	1/20/22	9:08:00 AM	1/20/22	9:26:00 AM	01:14	0.00
	Comments:	Ecall : Door fault, Cleaned photo eyes & magnet & RTS									
		arrived to asset cleaned photo eyes cleaned magnet on door of grease & ferrite opened & closed door 3 times no issues									
3393352	5NC-01 (B-Side Non-Conveyable	GS17361	A5-5NC-01-DOOR	CLOSE	ECM	1/20/22	4:12:00 PM	1/20/22	4:22:00 PM	00:46	0.00
	Comments:	Ecall : Door fault/ door alarm. Closed door reset fault & RTS									
		arrived at asset inspected photo eyes and reflectors manually closed door tested multiple times called back in service									
3393405	A5-5NC-01-DOOR fault	GS17361	A5-5NC-01-DOOR	CLOSE	ECM	1/21/22	8:17:00 AM	1/21/22	8:34:00 AM	00:23	0.00
	Comments:	Ecall: Door fault alarm, Went to asset door jammed adjusted door slats tested called back in service									
3393423	A5-5NC-01-DOOR fault	GS17361	A5-5NC-01-DOOR	CLOSE	ECM	1/21/22	12:10:00 PM	1/21/22	12:44:00 PM	00:40	0.00
		confirmed with Jaimie JSM									
3413350	A5-5NC-01-DOOR fault	GS17361	A5-5NC-01-DOOR	CLOSE	ECM	2/13/22	10:55:00 AM	2/13/22	11:13:00 AM	00:15	0.00
		confirmed with Roy JSM									
3433110	duplicate	GS17361	A5-5NC-01-DOOR	CLOSE	ECM	3/14/22	4:34:00 PM	3/14/22	4:34:00 PM	00:00	0.00

3437728	A5-5NC-01-DOOR / Alarm	GS17361	A5-5NC-01-DOOR	CLOS	ECM	3/17/22	5:27:00 PM	3/17/22	5:33:00 PM	00:13	0.00
	Comments: ECALL: door fault. closed door and tested. RTS										
3438185	Door fault; A5-5NC-01-DOOR	GS17361	A5-5NC-01-DOOR	CLOS	ECM	3/22/22	7:14:00 AM	3/22/22	8:15:00 AM	03:48	0.00
	Comments: ECALL: door was almost separated and jammed. unjam and manually adjusted door. RTS										
	door was almost separated and jammed. unjam and manually adjusted door. brackets became unhinged so adjusted brackets manually. t										
3443186	A5-5NC-01-DOOR	GS17361	A5-5NC-01-DOOR	CLOS	ECM	3/27/22	6:33:00 AM	3/27/22	6:42:00 AM	00:09	0.00
	Comments: ECALL: Reset by TSA, no issue found, monitored, RTS										
	arrived, inspected the asset, which had already been reset by TSA, found nothing wrong with it, ran the asset to ensure it was working, ca										
3443205	A5-NC-01-ENTRANCE	GS17361	A5-5NC-01-DOOR	CLOS	ECM	3/27/22	11:44:00 AM	3/27/22	12:07:00 PM	00:26	0.00
	Comments: ECALL: inspected asset, tested asset, found nothing wrong with asset, called back in service										
	inspected asset, tested asset, found nothing wrong with asset, called back in service										
3455447	A5-5NC-01-DOOR - Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	4/8/22	8:49:00 PM	4/8/22	10:35:00 PM	02:41	0.00
	Comments: Ecall : Door not working, Replaced rip belt from consumable belt & RTS										
	check asset and the belt rip that is on top of door so remove old belt and go look for a piece of belt and found a use belt in area 6 cage so										
3390503	A5-5NC-01-DOOR door op	GS17361	A5-5NC-01-DOOR	CLOS	ECM	1/17/22	4:01:00 PM	1/17/22	4:14:00 PM	00:19	0.00
	Comments: ECALL: bag stuck on door, removed bag from door, inspected door, tested it, then RTS.										
	Inspected asset, bag was stuck on the door, removed bag from the door, door closed, inspected the door for any damage and it was good,										
3390592	5NC-01 (B-Side Non-Conveyable	GS17361	A5-5NC-01-DOOR	CLOS	ECM	1/18/22	12:54:00 PM	1/18/22	1:07:00 PM	00:13	0.00
	Comments: ECALL: fused control station, put maint. mode, manually closed, back in auto,alarm cleared,RTS										
	Inspected door, it was not closed all the way, fused control station and put asset in maintenance mode, manually closed door unit it was fully										
3390705	A5-5NC-01-DOOR Alarm	GS17361	A5-5NC-01-DOOR	CLOS	ECM	1/19/22	1:44:00 PM	1/19/22	2:00:00 PM	00:16	0.00
	Verified by JSM Ronnie										
3437770	A5-5NC-01-DOOR	GS17361	A5-5NC-01-DOOR	CLOS	ECM	3/18/22	6:50:00 AM	3/18/22	6:56:00 AM	00:06	0.00
	Comments: Ecall : Door won't go up, Cleared E-stop reset asset & RTS										
	the E-stop was active on the control station pulled E-stop out TSA badged the ACS reset and door activated										
3464666	A5-5NC-01-DOOR jam	GS17361	A5-5NC-01-DOOR	CLOS	ECM	4/25/22	3:01:00 PM	4/25/22	3:18:00 PM	00:17	0.00
	Comments: ECAll- Manually brought door up/down, removed stroller stuck under door, open door normally, RTS.										
	Inspected door stroller was stuck under door, used DO18 key and control station. Manually brought door up. Moved stroller from door.										
3477718	A5-5NC-01-DOOR /Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	5/5/22	9:08:00 PM	5/5/22	9:47:00 PM	00:38	0.00
	Comments: door fault										
	Inspect issue,tighten up sensor,test door a few times no issues found back in service										
3484985	A5-5NC-01-DOOR /Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	5/19/22	3:48:00 PM	5/19/22	3:52:00 PM	00:04	0.00
	Comments: Ecall : Door fault, Adjusted sensor reset asset and RTS										
	TSA moved bags to side & bag fell on photo eye & moved it adjusted sensor monitored door open & close manually called back in service										
3485264	A5-5NC-01-DOOR - Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	5/22/22	10:42:00 AM	5/22/22	11:00:00 AM	00:18	0.00
	Comments: ECALL- open the door manually, & removed bags. closed door, tested, RTS.										
3500380	5NC-04 (B-Side Non-Conveyable	GS17361	A5-5NC-01-DOOR	CLOS	ECM	6/2/22	4:40:00 PM	6/2/22	5:05:00 PM	00:50	0.00
	Comments: Door's p. eye not showing 3 lights, manually closed door, cleared fault & alarm, tested door, RTS.										
3500607	A5-5NC-01-DOOR door fault	GS17361	A5-5NC-01-DOOR	CLOS	ECM	6/4/22	6:03:00 PM	6/4/22	6:07:00 PM	00:04	0.00
	Comments: Ecall : Door fault, TSA cleared fault before tech arrived & RTS										
	fault cleared by TSA car seat cup holder was caught under door & TSA moved it called back in service										
3554998	A5-5NC-01-DOOR - Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	8/18/22	12:14:00 PM	8/18/22	12:26:00 PM	00:46	0.00
	Comments: Ecall : Security door stuck, Removed bag realigned magnet back into place & RTS										
	went to asset inspected found magnet push out of place because bag was force under the door removed bag and replaced magnet to original										
3585935	A5-5NC-01-DOOR - DOOR	GS17361	A5-5NC-01-DOOR	CLOS	ECM	9/30/22	4:15:00 PM	9/30/22	4:19:00 PM	00:10	0.00
	Comments: Ecall : Door fail to close, Removed bracket to prevent issues reset fault & RTS										
	arrived to asset noticed door going up then partly down & back up cleaned photo eyes noticed safety edge cable was caught on a bracket										
3602599	A5-5NC-01-DOOR	GS17361	A5-5NC-01-DOOR	CLOS	ECM	10/22/22	12:30:00 PM	10/22/22	1:37:00 PM	02:20	0.00
	Comments: Ecall : Door fault, Cleared door fault reset asset & RTS										
	arrived at asset noticed door was jammed attempted to raise door to un-jar metal door separated from belt removed plates from belt put										
3581681	A5-5NC-01-DOOR - Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	9/24/22	11:00:00 AM	9/24/22	11:19:00 AM	01:00	0.00
	Comments: Comment										
	Per the tech asset changed to "A5-5NC-01-DOOR".										
3390623	A5-5NC-01-DOOR /Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	1/18/22	6:22:00 PM	1/18/22	6:35:00 PM	00:13	0.00
	Comments: ECALL: manually closed door, inspected motor and chain for door,tested, RTS										
	Inspected asset, door was not all this way down. put door on manual mode, closed door, inspected motor and chain for the door, tested door										
3393397	A5-5NC-01-DOOR alarm	GS17361	A5-5NC-01-DOOR	CLOS	ECM	1/21/22	4:27:00 AM	1/21/22	4:37:00 AM	00:10	0.00
	Comments: ECALL: Manually close door and reset. Tested. RTS.										
3416670	A5-5NC-01-DOOR In alarm	GS17361	A5-5NC-01-DOOR	CLOS	ECM	2/23/22	9:55:00 AM	2/23/22	11:15:00 AM	02:23	0.00
	Verified by JSM Jesus. Door rolled and broke in 2 pieces per JSM Bag 1 Roy.										
3430553	Something hanging from the	GS17361	A5-5NC-01-DOOR	CLOS	ECM	3/6/22	7:32:00 AM	3/6/22	8:12:00 AM	01:26	0.00
	Comments: ECALL: bracket came off door,bracket back to door,manually lifted door,tested, removed debris,RTS										

inspected dpor, the bracket came off from the door, removed top bolt to get more slack to connect the bracket back to the door, then

3430597	A5-5NC-01-DOOR door fault	GS17361	A5-5NC-01-DOOR	CLOS	ECM	3/6/22	4:54:00 PM	3/6/22	5:48:00 PM	00:54	0.00

Comments: ECALL: out of guide bucket, bag stuck between, cleared bag, made adjustments, tested, RTS

inspected asset, door was out the guide bucket that holds the door came loose, and bag was stuck between door, cleared bag from the door,

3433107	A5-5NC-01-DOOR door fault	GS17361	A5-5NC-01-DOOR	CLOS	ECM	3/14/22	4:30:00 PM	3/14/22	4:52:00 PM	00:44	0.00

Comments: ECALL: bags stuck, managed to release,door fine, monitored, tested,RTS, watched door used by Airline

Inspected door, door was open, TSA said bags was stuck, they managed to release bag, door work fine, watched it, close then tested it,

3442899	5NC-01 (B-Side Non-Compressible	GS17361	A5-5NC-01-DOOR	CLOS	ECM	3/24/22	11:13:00 AM	3/24/22	11:20:00 AM	00:07	0.00

Comments: ECALL: TSA had already cleared fault. tested door and RTS

3464460	A5-5NC-01-DOOR DOOR	GS17361	A5-5NC-01-DOOR	CLOS	ECM	4/23/22	10:20:00 AM	4/23/22	10:30:00 AM	00:10	0.00

Comments: ECALL:No faults or alarm conditions, door working ok

No faults or alarm conditions, door working ok

3464769	A5-5NC-01-DOOR /Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	4/26/22	8:19:00 PM	4/26/22	8:26:00 PM	00:07	0.00

Comments: ECALL:MANUALLY CYCLED DOOR, RESET, BACK IN SERVICE

3477844	A5-NC-DOORS - DOOR FAULT	GS17361	A5-5NC-01-DOOR	CLOS	ECM	5/7/22	1:55:00 PM	5/7/22	2:17:00 PM	00:22	0.00

Comments: ECALL:Went to asset, close door, manually adjusting limit switch, tested, called back in service

Went to asset, close door, manually adjusting limit switch, tested, called back in service

3480376	A5-5NC-01-DOOR fault	GS17361	A5-5NC-01-DOOR	CLOS	ECM	5/15/22	5:14:00 AM	5/15/22	5:40:00 AM	00:26	0.00

Comments: ECALL: Re-adjusted door, cleared faults with supervisors, called back in service

3393400	A5-5NC-01 door alarm	GS17361	A5-5NC-01-DOOR	CLOS	ECM	1/21/22	5:55:00 AM	1/21/22	6:10:00 AM	00:15	0.00

Comments: ECALL: Arrived at asset. Door was not down. Reset door. Tested 6x. RTS.

3443093	Door coming apart- A5-5NC-01	GS17361	A5-5NC-01-DOOR	CLOS	ECM	3/26/22	5:04:00 AM	3/26/22	5:35:00 AM	01:02	0.00

Comments: ECALL:inspect issue, door link has gotten loose, link tightened, belts tested, asset back in service

inspect issue, door link has gotten loose, link tightened, belts tested, asset back in service

3460484	A5-NC-DOORS-ALARM GOING	GS17361	A5-5NC-01-DOOR	CLOS	ECM	4/17/22	11:41:00 AM	4/17/22	11:54:00 AM	00:13	0.00

Comments: ECALL: Door closed, not on alarm sounding, watched employee open&closed,RTS

Received call from bag, arrived at door location with andres ortiz, found door closed on arrival, there was not on alarm sounding, we watched

3477865	A5-5NC-01-DOOR Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	5/7/22	6:27:00 PM	5/7/22	6:35:00 PM	00:08	0.00

Comments: ECALL: P/E misaligned, aligned, door came down, door operate fine,RTS

got there, photo-eye was misaligned, aligned photo-eye, door came down, then started door open, waited, door came down, called back in

3525516	A5-NC-DOORS - DOOR FAULT	GS17361	A5-5NC-01-DOOR	CLOS	ECM	7/8/22	5:08:00 PM	7/8/22	5:40:00 PM	01:04	0.00

Comments: Magnetic door loose, found screws and installed, tightened the magnetic door guard open/close CBIS.

Got there inspected door notice magnetic door was loose. No screws, we found screws on floor, install screws, tightened the magnetic door

3539174	A5-5NC-01-DOOR Exit door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	8/1/22	7:13:00 AM	8/1/22	7:25:00 AM	00:12	0.00

Comments: inspected asset, found ESTOP inside door, cleared ESTOP, fault cleared, RTS

inspected asset, found ESTOP inside door, cleared ESTOP, fault cleared, RTS

3555230	A5-5NC-01-DOOR TSA	GS17361	A5-5NC-01-DOOR	CLOS	ECM	8/21/22	9:43:00 AM	8/21/22	10:24:00 AM	00:41	0.00

Comments: one of the slots was bent forcing the door to get stuck. made adjustments, tested, RTS

Arrived at the asset and inspected the door and found one of the slots was bent and forcing the door to get stuck occasionally. Made an

3555885	A5-5NC-01-DOOR Entry	GS17361	A5-5NC-01-DOOR	CLOS	ECM	8/28/22	9:06:00 AM	8/28/22	10:44:00 AM	03:48	0.00

Comments: door bended out of track & piece broke,removed broken piece & 2 slots, bent back into place, cleaned

Inspected line, door was bended out of the track and a piece of the door broke off, removed broken piece and two slots from the door, bent

3570313	A5-5NC-01-DOOR	GS17361	A5-5NC-01-DOOR	CLOS	ECM	9/4/22	8:30:00 PM	9/4/22	8:54:00 PM	00:24	0.00

Comments: bag trap in the door, manually open the door, cleared bag, reset, monitor, RTS

arrived and inspected asset, saw a bag trap in the door, manually open the door, cleared bag, reset, monitor, RTS

3572784	A5-5NC-01-DOOR /Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	9/12/22	2:58:00 PM	9/12/22	3:35:00 PM	01:14	0.00

Comments: adjusted the door and grease the tracks, tested, retested, RTS

Arrived to the asset, inspected asset, diagnostic problem, adjusted the door and grease the tracks, tested, retested, RTS

3581798	A5-5NC-01-DOOR	GS17361	A5-5NC-01-DOOR	CLOS	ECM	9/25/22	8:57:00 AM	9/25/22	9:23:00 AM	01:10	0.00

Comments: door went down on second time it went back up then down setting off alarm, tightened down sensors

inspected door, tested door, when door went down on second time it went back up then down setting off alarm, tightened down sensors and

3586397	A5-5NC-01-DOOR /Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	10/4/22	5:07:00 PM	10/4/22	5:23:00 PM	00:16	0.00

Comments: arrived at asset, inspected door, cleared faults, observed door, RTS

arrived at asset, inspected door, cleared faults, observed door, RTS

3594859	A5-5NC-01-DOOR not	GS17361	A5-5NC-01-DOOR	CLOS	ECM	10/10/22	1:57:00 PM	10/10/22	2:11:00 PM	00:14	0.00

Comments: arrived at asset, cleared jam, monitored, final inspection, work as it should

arrived at asset, cleared jam, monitored, final inspection, work as it should

3599477	A5-5NC-04-DOOR Door	GS17361	A5-5NC-01-DOOR	CLOS	ECM	10/15/22	6:35:00 AM	10/15/22	6:37:00 AM	00:14	0.00

Comments: Alarm going off, red p. eye flashing, adjusted p. eye, manually closed door, cleared e-stop. RTS.

3599573	A5-5NC-01-DOOR TSA	GS17361	A5-5NC-01-DOOR	CLOS	ECM	10/16/22	11:13:00 AM	10/16/22	11:46:00 AM	00:33	0.00

Comments: door out track, bag stuck, put door up, pushed bag, brought door up, door fell in place, test, RTS

inspected, door was outside of track, bag was stuck under door, manually lifted door, pushed bag from under, manually brought door up in

3599605	A5-5NC-01-DOOR jam	GS17361	A5-5NC-01-DOOR	CLOS	ECM	10/16/22	4:55:00 PM	10/16/22	5:27:00 PM	01:10	0.00

Comments: removed bags, removed trash and debris from under door, tested system,RTS

removed bags, removed trash and debris from under door, tested system Jr. Michael assistance, RTS

3599662	FD is not opening	GS17361	A5-5NC-01-	CLOS	ECM	10/17/22	12:01:00 PM	10/17/22	12:30:00 PM	00:58	0.00

Comments: inspected, reattached roll up door to motor, reset limits, tested,, RTS

inspected, reattached roll up door to motor, reset limits, tested,, RTS

3599795	A5-5NC-01-	GS17361	A5-5NC-01-	CLOS	ECM	10/18/22	5:09:00 PM	10/18/22	5:39:00 PM	01:00	0.00

Comments: top bracket connecting door to header became dislodged, reconnected bracket, tested door,RTS

Arrived at asset, found top bracket connecting door to header became dislodged, reconnected bracket, tested door and observed, door

3602687	A5-5NC-01-	GS17361	A5-5NC-01-	CLOS	ECM	10/23/22	12:42:00 PM	10/23/22	12:52:00 PM	00:15	0.00

Comments: jammed, free the door allowing it to fall into place, door went down fully turning door alarm

arrived at asset, noticed door was a bit jammed, was able to free the door allowing it to fall into place, door went down fully turning door alarm

3602704	A5-5NC-01-	GS17361	A5-5NC-01-	CLOS	ECM	10/23/22	2:55:00 PM	10/23/22	3:10:00 PM	00:25	0.00

Comments: chair stuck between door, manually bring door up, remove chair, manually down, monitored,RTS

got there was a chair stuck between door, I manually bring door up, remove chair then manually bring door down then told TSA to batch so

3602717	A5-5NC-01-	GS17361	A5-5NC-01-	CLOS	ECM	10/23/22	5:48:00 PM	10/23/22	5:58:00 PM	00:17	0.00

Comments: cleared fault, closed door, reset, stand by and inspected, back in service, monitored

arrived at asset, inspected asset, cleared fault, closed door, reset, stand by and inspected, back in service, monitored

3607666	Door wont close;	GS17361	A5-5NC-01-	CLOS	ECM	11/1/22	12:07:00 PM	11/1/22	12:18:00 PM	00:23	0.00

Comments: inspected, door jammed on track due to bags in its path, unjammed door, reset, tested, RTS

inspected, door jammed on track due to bags in its path, unjammed door, reset, tested, RTS

3617030	A5-5NC-01-	GS17361	A5-5NC-01-	CLOS	ECM	11/3/22	7:40:00 PM	11/3/22	10:00:00 PM	02:50	0.00

Comments: Had to re-drill some holes to add tension to belt, replace the clutch shaft pulley. RTS.

3619459	A5-5NC-01-	GS17361	A5-5NC-01-	CLOS	ECM	11/13/22	7:55:00 AM	11/13/22	8:15:00 AM	00:20	0.00

Comments: inspected, removed stuck bag, tested multiple times, RTS

inspected, removed stuck bag, tested multiple times, RTS

3624372	A5-5NC-01-	GS17361	A5-5NC-01-	CLOS	ECM	11/19/22	11:23:00 AM	11/19/22	11:37:00 AM	00:17	0.00

Comments: Ecall : Door alarm, Removed obstruction blocking door from closing reset asset & RTS

arrived to 5NC-01 active door alarm door was ajar TSA stated bag/ airline personal shoved an item through while door was closing item was

3408654	A5-5NC-04-	GS17365	A5-5NC-04-	CLOS	ECM	2/5/22	6:06:00 AM	2/5/22	6:11:00 AM	00:09	0.00

Verified by JSM Ronnie

3413538	A5-5NC-04-	GS17365	A5-5NC-04-	CLOS	ECM	2/14/22	5:47:00 PM	2/14/22	6:12:00 PM	00:33	0.00

Comments: ECALL: keypad gives off loud beeping sound when badge is scanned, informed BHS, follow up needed.

Inspected keypad, when you tap badge and input code door opens fine but keypad gives off a loud beeping noise until badge is scanned again,

3416289	A5-5NC-04-	GS17365	A5-5NC-04-	CLOS	ECM	2/19/22	6:19:00 AM	2/19/22	6:25:00 AM	00:06	0.00

Comments: Ecall : Door fault, Reset fault call back in service

3421404	A5-5NC-04-	GS17365	A5-5NC-04-	CLOS	ECM	3/2/22	5:41:00 PM	3/2/22	6:05:00 PM	00:24	0.00

Comments: ECALL: Door fault; inspected; door bracket came off; reinstall; tested; RTS

went to asset found out door bracket came off, reinstall back, tested, called back in service

3430635	Exit door bit	GS17365	A5-5NC-04-	CLOS	ECM	3/7/22	5:55:00 AM	3/7/22	6:10:00 AM	00:15	0.00

Comments: ECALL: went to asset, monitored door for issues, none found, back in service

3432987	A5-5NC-04-	GS17365	A5-5NC-04-	CLOS	ECM	3/13/22	7:21:00 AM	3/13/22	7:56:00 AM	02:06	0.00

Comments: removed cover, readjusted the door, put cover back on, tested, RTS

took pictures before starting work, removed cover, readjusted the door, put cover back on, tested to make sure door was working, called

3446442	A5-5NC-04-	GS17365	A5-5NC-04-	CLOS	ECM	4/1/22	9:53:00 AM	4/1/22	10:07:00 AM	00:25	0.00

Comments: Ecall : Door fault, Reposition door reset fault & RTS

went to asset door jammed do to bag got caught underneath reposition door tested called back in service

3408664	A5-5NC-04-	GS17365	A5-5NC-04-	CLOS	ECM	2/5/22	7:55:00 AM	2/5/22	7:58:00 AM	00:03	0.00

Verified by JSM 9 Tim

3469278	A5-5NC-04-	GS17365	A5-5NC-04-	CLOS	ECM	4/29/22	11:04:00 AM	4/29/22	11:14:00 AM	00:10	0.00

Comments: ECALL- TSA cleared fault, removed item, & called Sec. OPS to clear alarm, door ok, RTS.

Arrived to asset, TSA cleared fault, TSA stated door closed on an item, TSA removed item and door closed, TSA called Security OPS to

3478114	A5-5NC-04-	GS17365	A5-5NC-04-	CLOS	ECM	5/9/22	5:20:00 PM	5/9/22	5:40:00 PM	00:20	0.00

Comments: Aligned top door sensor, tightened down until there was a signal, tested door, went up/down, RTS.

3478189	5NC-04 (B-Side	GS17365	A5-5NC-04-	CLOS	ECM	5/10/22	10:50:00 AM	5/10/22	12:36:00 PM	01:46	0.00

Comments: Cable was getting caught under door magnet, adjusted cable, tested door, alarm off, RTS.

Inspected asset, and when the door was closing, the wires of the safety edge was getting caught under the door magnet. Wen the door was

3478256	A5-5NC-04-	GS17365	A5-5NC-04-	CLOS	ECM	5/11/22	5:29:00 AM	5/11/22	5:45:00 AM	00:16	0.00

Comments: ECALL- rubbber drapes slightly blocking the p.eye, cleared p.eye and open/close door RTS.

On arrival I inspected the asset and found the rubber drapes slightly blocking the photo-eye, so I cleared the photo-eye and opened and

3478287	5NC-04 (B-Side	GS17365	A5-5NC-04-	CLOS	ECM	5/11/22	11:08:00 AM	5/11/22	12:06:00 PM	02:04	0.00

Comments: Ecall : Door fault, Adjusted photo eyes to clear door magnet, reset asset & RTS

inspected door and cycled operation multiple times found door magnet appeared to be triggering photo eye moved photo eyes out to clear

3490665	A5-5NC-04-	GS17365	A5-5NC-04-	CLOS	ECM	6/1/22	11:31:00 AM	6/1/22	11:51:00 AM	00:29	0.00

Comments: Ecall : Door Alarm, Released E-stop reset door fault & RTS

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rrived at the asset and removed E-stop closed door manually and reset alarm tested door multiple times to ensure it was working correctly

3490674	5NC (B-Side Non-Conveyable) exit	GS17365	A5-5NC-04-DOOR	CLOS	ECM	6/1/22	1:50:00 PM	6/1/22	2:18:00 PM	01:20	0.00
	Comments: Ecall : Door alarm/ door jam, Put plates back together on door reset fault & RTS										
	arrived at asset identified door plates came off in the middle advised supervisor who advised BHS about issue me and with the help of Jesus										
3500324	A5-5NC-04-DOOR exit door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	6/2/22	6:27:00 AM	6/2/22	6:40:00 AM	00:13	0.00
	Comments: Ecall : Door fault, Went to asset cycled door reset tested back in service										
3508217	A5-5NC-04-DOOR won't	GS17365	A5-5NC-04-DOOR	CLOS	ECM	6/18/22	11:16:00 AM	6/18/22	11:25:00 AM	00:38	0.00
	Comments: Ecall : Door not closing, Cleaned debris from magnet, closed door reset fault & RTS										
	arrived at asset inspected photo eyes and reflectors identified door down magnet was being blocked by debris clean debris manually closed										
3525582	5NC-04 (B-Side Non-Conveyable	GS17365	A5-5NC-04-DOOR	CLOS	ECM	7/9/22	8:08:00 AM	7/9/22	8:11:00 AM	00:03	0.00
	Comments: Ecall : Door fault, Removed obstruction blocking door from closing reset asset & RTS										
	as I was driving by I noticed a bag under door blocking it from going down I removed bag and door went down called back in service										
3534619	A5-5NC-04-DOOR /Door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	7/27/22	4:35:00 PM	7/27/22	4:42:00 PM	00:10	0.00
	Comments: Ecall : Door not working for TSA, Fixed door reset asset & RTS										
	TSA doesn't know how door works fixed door and TSA now using door										
3534612	A5-5NC-04-DOOR /Door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	7/27/22	1:57:00 PM	7/27/22	2:15:00 PM	00:18	0.00
	Comments: Ecall : Door on bag, Cleared bag from obstructing door, fix door & RTS										
	removed the bag and fixed door										
3594608	A5-5NC-04-DOOR - Door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	10/7/22	12:35:00 PM	10/7/22	12:50:00 PM	00:24	0.00
	Comments: Ecall : Door fault, Inspected asset NPF monitored & RTS										
	when got there the door was open then it went down so monitor it while the door came up then when bags were put through the door and										
3617162	A5-5NC-04-DOOR	GS17365	A5-5NC-04-DOOR	CLOS	ECM	11/5/22	12:22:00 PM	11/5/22	12:49:00 PM	00:27	0.00
	Comments: Ecall : Door closed half way reopen then closes door										
	found the external photo eyes for obstruction were bent out of alignment realigned and waited to observe several operations of the door with										
3376627	A5-5NC-01-DOOR alarm	GS17365	A5-5NC-04-DOOR	CLOS	ECM	1/2/22	9:35:00 AM	1/2/22	9:40:00 AM	00:05	0.00
	Comments: ECALL:TSA had ESTOP pushed, pulled ESTOP and door closed, call back in service										
	TSA had ESTOP pushed, pulled ESTOP and door closed, call back in service										
3398626	FD will not close; A5-5NC-04	GS17365	A5-5NC-04-DOOR	CLOS	ECM	1/31/22	5:18:00 AM	1/31/22	5:28:00 AM	00:10	0.00
	Comments: ECALL: went to asset, cycled the door, closed door, called back in service										
3421236	Door will not come down; A5-5NC-0	GS17365	A5-5NC-04-DOOR	CLOS	ECM	3/1/22	7:45:00 AM	3/1/22	7:56:00 AM	00:15	0.00
	Comments: ECALL: reset, working, tested multiple times,RTS										
	Arrived and inspected the asset which was already reset and working, tested the asset multiple times to ensure, it was ok and called back										
3430560	A5-5NC-04-DOOR will not	GS17365	A5-5NC-04-DOOR	CLOS	ECM	3/6/22	9:36:00 AM	3/6/22	9:45:00 AM	00:09	0.00
	Comments: ECALL:magnet strap loose, made adjustment, door alarm clear, RTS										
	inspect asset, checked door, notice magnet strap loose, made adjustment, door alarm clear, called back in service										
3430672	A5-NC-DOORS photo eye issue	GS17365	A5-5NC-04-DOOR	CLOS	ECM	3/7/22	2:10:00 PM	3/7/22	2:50:00 PM	00:40	0.00
	Comments: ECALL: Inspect asset, Notice magnet strip loose, made adjustments, called back in service										
	Inspect asset, Notice magnet strip loose, made adjustments, called back in service										
3433256	A5-5NC-04-DOOR not	GS17365	A5-5NC-04-DOOR	CLOS	ECM	3/16/22	4:35:00 AM	3/16/22	4:41:00 AM	00:06	0.00
	Comments: ECALL:operator error, pressed ESTOP, back in service										
	operator error, pressed ESTOP, back in service										
3455631	5NC-04 (B-Side Non-Conveyable	GS17365	A5-5NC-04-DOOR	CLOS	ECM	4/11/22	4:23:00 AM	4/11/22	4:43:00 AM	00:20	0.00
	Comments: ECALL:door assessed for issue, door reset, tested, asset back in service										
	door assessed for issue, door reset, tested, asset back in service										
3460630	A5-5NC-04-DOOR fault	GS17365	A5-5NC-04-DOOR	CLOS	ECM	4/18/22	7:40:00 PM	4/18/22	7:55:00 PM	00:15	0.00
	Comments: ECALL:door stuck on top of oversize bag, opened door, removed oversize bag, closed door, RTS										
	Inspected asset, door stuck on top of oversize bag, opened door, removed oversize bag, closed door, called security, asset called back in										
3464526	A5-5NC-04-DOOR not closing	GS17365	A5-5NC-04-DOOR	CLOS	ECM	4/24/22	4:47:00 AM	4/24/22	5:15:00 AM	00:28	0.00
	Comments: ECALL:door hitting roller bed inside TSA search room, grind down edge of frame, tested, RTS										
	inspected door and door was hitting the roller bed inside TSA search room, grind down the edge of the frame, and test he door, (ok)										
3464602	A5-5NC-04-DOOR door fault	GS17365	A5-5NC-04-DOOR	CLOS	ECM	4/24/22	6:14:00 PM	4/24/22	6:32:00 PM	00:18	0.00
	Comments: ECALL:Reset the fault, and started the door, back on service										
	Reset the fault, and started the door, back on service										
3464629	Door is in alarm; A5-5NC-04	GS17365	A5-5NC-04-DOOR	CLOS	ECM	4/25/22	4:58:00 AM	4/25/22	5:06:00 AM	00:08	0.00
	Comments: ECALL: made adjustments to PE, reset, back in service										
3464631	A5-5NC-01-DOOR	GS17365	A5-5NC-04-DOOR	CLOS	ECM	4/25/22	5:40:00 AM	4/25/22	5:44:00 AM	00:04	0.00
	Comments: ECALL: resolved before arrival, double checked asset, called back in service										
	In route to call issue, resolved before arrival, double checked asset, called back in service										
3477830	A5-5NC-04-DOOR not closing	GS17365	A5-5NC-04-DOOR	CLOS	ECM	5/7/22	10:09:00 AM	5/7/22	10:47:00 AM	00:38	0.00
	Comments: ECALL: door up, maint. mode,manually down, auto,ESTOP, adjusted P/E, RTS										
	Inspected door, door kept going up when it was supposed to close, used control station to bring door down manually in maintenance mod										
3478012	5NC-04 (B-Side Non-Conveyable	GS17365	A5-5NC-04-DOOR	CLOS	ECM	5/9/22	8:05:00 AM	5/9/22	8:17:00 AM	00:15	0.00
	Comments: ECALL:Inspected asset, tested multiple times for proper operation, called back in service										

Inspected asset, tested multiple times for proper operation, called back in service

3478022	5NC-04 (B-Side Non-Conveyable)	GS17365	A5-5NC-04-DOOR	CLOS	ECM	5/9/22	9:36:00 AM	5/9/22	10:10:00 AM	01:08	0.00

Comments: ECALL: cleared magnetic sensor, and checked sensors, verified door operation multiple times, RTS

Inspected door and surrounding area, verified operation of safety edge, cleared magnetic sensor, and checked sensors, verified door ope

3478161	FD open and closing on its own	GS17365	A5-5NC-04-DOOR	CLOS	ECM	5/10/22	6:56:00 AM	5/10/22	7:32:00 AM	00:36	0.00

Comments: ECALL:adjusted a photo-eye and tested the safety edge multiple times , RTS

Arrived and inspected the asset, adjusted a photo-eye and tested the safety edge multiple times to ensure it was working correctly, called

3485585	A5-5NC-04-DOOR /Door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	5/25/22	3:42:00 PM	5/25/22	4:50:00 PM	01:08	0.00

Comments: ECALL: roller conveyor full of bags, door not close due to bags blocking door, move bags,clear fault

roller conveyor was full of bags, door wouldn't close due to bags blocking door, move bags, clear fault

3516999	Door is in alarm/Door will no	GS17365	A5-5NC-04-DOOR	CLOS	ECM	7/3/22	5:38:00 AM	7/3/22	5:52:00 AM	00:14	0.00

Comments: inspected issue, found ESTOP pressed by accident, tested, back in service

inspected issue, found ESTOP pressed by accident, tested, back in service

3517128	A5-5NC (TL) exit door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	7/4/22	5:51:00 AM	7/4/22	6:19:00 AM	00:28	0.00

Comments: manually closed door, checked for debris, cycled, tested, RTS

Manually closed door and checked for debris around door opening, cycled door multiple times to check for proper operation. RTS

3516694	5NC-04 (B-Side Non-Conveyable)	GS17365	A5-5NC-04-DOOR	CLOS	ECM	6/30/22	6:36:00 AM	6/30/22	6:41:00 AM	00:16	0.00

Comments: Aligned photo-eye, door close. Alarm cleared. TSA used door, door open/close no issues. CBIS.

Arrived at asset, Looked at photo-eye. One photo-eye was not aligned. Aligned photo-eye, door close. Alarm cleared. TSA used door, door

3534457	A2-2NC-04 Door-door fault	GS17365	A5-5NC-04-DOOR	CLOS	ECM	7/25/22	4:38:00 PM	7/25/22	5:09:00 PM	00:31	0.00

Comments: door was not closing, airline could not properly reset the ESTOP, reset ESTOP, door fully closed,RTS

arrived at asset, door was not closing with On alarm, airline could not properly reset the ESTOP, reset ESTOP, door fully closed, RTS

3539179	Not moving properly- A5-5NC	GS17365	A5-5NC-04-DOOR	CLOS	ECM	8/1/22	7:58:00 AM	8/1/22	8:08:00 AM	00:10	0.00

Comments: arrived, inspected asset, released ESTOP, tested door, called back in service

arrived, inspected asset, released ESTOP, tested door, called back in service

3539321	A5-5NC-04-DOOR TSA	GS17365	A5-5NC-04-DOOR	CLOS	ECM	8/2/22	12:56:00 PM	8/2/22	1:14:00 PM	00:18	0.00

Comments: inspected line, bag was stuck in roller by door, removed bag, called in

inspected line, bag was stuck in roller by door, removed bag, called in

3550494	5NC (B-Side Non-Conveyable) door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	8/15/22	10:40:00 AM	8/15/22	10:52:00 AM	00:15	0.00

Comments: Arrived at asset, checked sensors. Using panel, manually closed door, restocked asset, RTS

Arrived at asset, checked sensors. Using panel, manually closed door, restocked asset, RTS

3554979	A5-5NC-01-DOOR will not	GS17365	A5-5NC-04-DOOR	CLOS	ECM	8/18/22	8:29:00 AM	8/18/22	8:40:00 AM	00:11	0.00

Comments: went to asset, inspected and found the estop accidentally pushed in. reset and RTS

3554996	5NC (B-Side Non-Conveyable) has	GS17365	A5-5NC-04-DOOR	CLOS	ECM	8/18/22	11:40:00 AM	8/18/22	11:50:00 AM	00:10	0.00

Comments: arrive at asset, TSA directed us to second door, ongoing issue will be passed down through TSA RTS

arrive at asset, TSA directed us to second door, ongoing issue will be passed down through TSA RTS

3555914	A5-5NC-04-DOOR sliding	GS17365	A5-5NC-04-DOOR	CLOS	ECM	8/28/22	4:58:00 PM	8/28/22	5:04:00 PM	00:17	0.00

Comments: wheel stuck under door, manually removed wheel from the door, alarm went away, tested door, RTS

inspected door, there was a wheel stuck under door, manually removed wheel from the door, alarm went away, tested door, RTS

3556108	A5-5NC-04-DOOR /Door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	8/30/22	8:46:00 PM	8/30/22	8:48:00 PM	00:02	0.00

Comments: went inside TSA room, cycled the door, tested, RTS

3556188	A5-5NC-04-DOOR /Door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	8/31/22	6:56:00 PM	8/31/22	7:15:00 PM	00:19	0.00

Comments: Reset fault RTS.

3602672	A5-5NC-04-DOOR Door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	10/23/22	10:40:00 AM	10/23/22	10:47:00 AM	00:15	0.00

Comments: something blocking door on the inside of bag room, coworker removed object allowing door to close

arrived at asset, noticed something blocking door on the inside of bag room, coworker removed object allowing door to close fully,

3602778	Door fault; A5-5NC-04-DOOF	GS17365	A5-5NC-04-DOOR	CLOS	ECM	10/24/22	10:23:00 AM	10/24/22	11:03:00 AM	01:26	0.00

Comments: sensor fell from wall, zip tied cables way of sensors, adjusted, fixed wire, tested, RTS

inspected door, one of the sensors fell from the wall, pushed it behind cladding of door, it was snug, zip tied some of the cables because it

3602888	A5-5NC-04-DOOR /Door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	10/25/22	12:28:00 PM	10/25/22	1:00:00 PM	01:34	0.00

Comments: inspected, door was up and came off track, put back in track, unfold door, tested, RTS

inspected, door was up and came off track, put back in track, unfold door, tested, RTS

3617237	A5-5NC-04-DOOR alarming	GS17365	A5-5NC-04-DOOR	CLOS	ECM	11/6/22	6:55:00 AM	11/6/22	7:00:00 AM	00:10	0.00

Comments: alarm was off, got door down & alarm off, tested, functioned properly, RTS

arrived at asset, noticed alarm was off, got the door down and alarm off, tried the door to see if it functioned, going up and down properly,

3617383	A5-5NC-04-DOOR Door	GS17365	A5-5NC-04-DOOR	CLOS	ECM	11/7/22	4:54:00 AM	11/7/22	5:05:00 AM	00:11	0.00

Comments: assessed, reset door, tested, RTS

3398630	Door failed to close; A2-2NC-04	GS17372	A2-2NC-04 Door	CLOS	ECM	1/31/22	5:56:00 AM	1/31/22	6:00:00 AM	00:04	0.00

Comments: ECALL: NOCO Door fail to close, I manually closed the door, and is back in service

NOCO Door fail to close, I manually closed the door, and is back in service

3433292	Door is closed but is in alarm; A2	GS17372	A2-2NC-04 Door	CLOS	ECM	3/16/22	9:21:00 AM	3/16/22	9:32:00 AM	00:38	0.00

Comments: Ecall : Door on fault, Reset door fault and RTS

alarm wasn't on when we arrived reset system tested the door a couple times to make sure door was functioning correctly called back in

3446876	A2-2NC-04 Door open in alarm;	GS17372	A2-2NC-04 Door: F	CLOS	ECM	4/6/22	6:30:00 AM	4/6/22	6:44:00 AM	00:30	0.00
	Comments: Ecall : Door not closing, Made adjustments to door and RTS inspected asset door was not closing checked the hardware and a layer of the door was caught on the guide railing adjusted the door checked										
3416322	A2-2NC-04 Door - Door Fault	GS17372	A2-2NC-04 Door: F	CLOS	ECM	2/19/22	3:23:00 PM	2/19/22	3:34:00 PM	00:11	0.00
	confirmed with Jaimie JSM										
3469255	A2-2NC-04 Door - Door Fault	GS17372	A2-2NC-04 Door: F	CLOS	ECM	4/29/22	6:41:00 AM	4/29/22	8:23:00 AM	03:24	0.00
	Comments: ECALL-Removed damaged door slats, put door slats back together, tested door, RTS. Arrived at the asset, inspected and identified door slat at the bottom of door hanging from one side, advised Supervisor and BHS of issue,										
3469258	A2-2NC-04 Door - Door Fault/Alarm	GS17372	A2-2NC-04 Door: F	CLOS	ECM	4/29/22	8:24:00 AM	4/29/22	8:40:00 AM	00:16	0.00
	Comments: ECALL- Tightened loose photo-eye and aligned, tested, RTS.										
3469357	2NC-04 (A-Side Non-Conveyable	GS17372	A2-2NC-04 Door: F	CLOS	ECM	4/30/22	9:32:00 AM	4/30/22	9:49:00 AM	00:17	0.00
	Comments: ECALL- Install new hardware on door magnet, tested asset, RTS.										
3480174	A2-2NC-04 Door - DOOR FAULT	GS17372	A2-2NC-04 Door: F	CLOS	ECM	5/12/22	4:58:00 PM	5/12/22	5:23:00 PM	00:32	0.00
	Comments: ECALL: having multiple jams on door, notice cable from safety edge tangled. adjust and RTS having multiple jams on door, notice cable from safety edge tangled. adjust cable and tested door up and down. monitor and RTS										
3485088	A2-2NC-04 Door- door alarm	GS17372	A2-2NC-04 Door: F	CLOS	ECM	5/20/22	4:16:00 PM	5/20/22	4:30:00 PM	00:14	0.00
	Comments: Ecall : Door won't close, Realigned photo eye reset asset & RTS door will not close / open all the way found door obstruction photo eye(s) out of alignment, aligned and tested										
3485309	FD is in alarm; A2-2NC-04 Door	GS17372	A2-2NC-04 Door: F	CLOS	ECM	5/23/22	5:14:00 AM	5/23/22	5:30:00 AM	00:16	0.00
	Comments: ECALL- Cleaned debris under door, reset, tested door, RTS.										
3554975	2NC (A-Side Non-Conveyable) has	GS17372	A2-2NC-04 Door: F	CLOS	ECM	8/18/22	7:53:00 AM	8/18/22	9:15:00 AM	02:38	-0.35
	Comments: Ecall : Door fault, RTS, Follow up needed for limit switch to be replaced got there inspect door then notice limit switch getting stuck went to parts got new switch then manager told me leave it to night shift so										
3398632	NoCo door will no open; A2-2NC-04	GS17372	A2-2NC-04 Door: F	CLOS	ECM	1/31/22	6:25:00 AM	1/31/22	6:40:00 AM	00:15	0.00
	Comments: ECALL:asset assessed for issue, door was reset, tested, returned to service asset assessed for issue, door was reset, tested, returned to service										
3432674	A2-2NC-02 door keeps getting	GS17372	A2-2NC-04 Door: F	CLOS	ECM	3/10/22	7:00:00 AM	3/10/22	7:31:00 AM	00:31	0.00
	Comments: ECALL: adjusted photo-eye,misssing one bolt, belt caught between floor magnetic plates,tightened,RTS Arrived to asset, issue was 2NC-01, TSA showed what door was doing, it would start going up & down in midtravel then close after a 30										
3433179	2NC-04 (A Side Non-Conveyable	GS17372	A2-2NC-04 Door: F	CLOS	ECM	3/15/22	9:02:00 AM	3/15/22	9:15:00 AM	00:13	0.00
	Comments: ECALL: fault, magnet not touching the floor, adjusted magnet, cleared debris, tested, RTS inspected asset, door fault, opened door, and checked the magnet on the door and floor, it was not touching the floor magnet, adjusted the										
3443047	A2-2NC-04 Door - Door Fault	GS17372	A2-2NC-04 Door: F	CLOS	ECM	3/25/22	7:46:00 PM	3/25/22	7:55:00 PM	00:09	0.00
	Comments: ECALL: repositioned photo-eyes, cleared debris from floor, reset & tested asset, RTS Inspect asset, verified door fault, repositioned photo-eyes, cleared debris from floor, reset & tested asset, called it back into service										
3460396	A2-2NC-04 Door - Door Fault	GS17372	A2-2NC-04 Door: F	CLOS	ECM	4/16/22	4:09:00 PM	4/16/22	6:00:00 PM	03:08	0.00
	Comments: Comment Initially called back in service at 4/16/22 4:29 PM. Verified by Bujar.										
3485180	A2-2NC-04 Door - Door Fault	GS17372	A2-2NC-04 Door: F	CLOS	ECM	5/21/22	5:02:00 PM	5/21/22	5:29:00 PM	00:57	0.00
	Comments: ECALL: door limits were off as door is coming down more than normal,adjusted door limits,tested,RTS arrived at asset, inspected door while in operation, identified door limits were off as door is coming down more than normal, adjusted door										
3485231	2NC-04 (A-Side Non-Conveyable	GS17372	A2-2NC-04 Door: F	CLOS	ECM	5/22/22	5:37:00 AM	5/22/22	6:05:00 AM	00:28	0.00
	Comments: ECALL: door not in use for long time, started to open, jumped, door off, door in use,RTS, F/U inspect issue, when door not in use for long time, when start to open, it jumps alot, then door was off, when door is in use alot, problem not										
3485331	2NC-04 (A-Side Non-Conveyable	GS17372	A2-2NC-04 Door: F	CLOS	ECM	5/23/22	10:13:00 AM	5/23/22	10:34:00 AM	00:21	0.00
	Comments: door alarm goes off when it closes Arrived at the asset. TSA was reporting that the door was setting off the alarm when the door closes. Opened the door ,manually and the										
3485351	A2-2NC-04 Door TSA reporting	GS17372	A2-2NC-04 Door: F	CLOS	ECM	5/23/22	11:36:00 AM	5/23/22	12:16:00 PM	00:40	0.00
	Comments: ECALL: unable to go up, manually raised, clean magnet, ran door, tested, RTS Arrived and inspected the asset which was unable to go up, manually raised the door to clean the magnet and ran door in auto to test multiple										
3485425	Door constantly alarms when	GS17372	A2-2NC-04 Door: F	CLOS	ECM	5/24/22	5:52:00 AM	5/24/22	6:17:00 AM	00:38	0.00
	Comments: ECALL: inspected door, faulting when open,then closing after, asked TSA to call alarm off,F/U on arrival, I inspected the door and found the door faulting when opening then automatically closing after, so we had TSA call for the door										
3550491	2NC (A-Side Non-Conveyable) door	GS17372	A2-2NC-04 Door: F	CLOS	ECM	8/15/22	9:35:00 AM	8/15/22	10:07:00 AM	00:32	0.00
	Comments: Arrived at asset, checked and cleaned sensors, using panels manually, closed door, tested, RTS Arrived at asset, checked and cleaned sensors, using panels manually, closed door, tested, RTS										
3550503	2NC (A-Side Non-Conveyable) has	GS17372	A2-2NC-04 Door: F	CLOS	ECM	8/15/22	12:28:00 PM	8/15/22	12:55:00 PM	00:27	0.00
	Comments: Arrived at asset, checked door, cleaned magnetic metal, tested door, RTS Arrived at asset, checked door, cleaned magnetic metal, tested door, RTS										
3550515	2NC (A-Side Non-Conveyable) has	GS17372	A2-2NC-04 Door: F	CLOS	ECM	8/15/22	2:46:00 PM	8/15/22	3:35:00 PM	01:09	0.00
	Comments: arrived at asset, opened door manually, cleared magnet for door, RTS arrived at asset, opened door manually, cleared magnet for door, RTS										
3550527	2NC (A-Side Non-Conveyable) has	GS17372	A2-2NC-04 Door: F	CLOS	ECM	8/15/22	4:05:00 PM	8/15/22	5:45:00 PM	01:40	0.00

	Comments: inspected, moved magnet, monitored, RTS										
	Arrived at the asset and inspected the door magnet, safety edge and circuit board. Moved the magnet over an inch because it was moving										
3550624	2NC (A-Side Non-Communicable) has	GS17372	A2-2NC-04	CLOS	ECM	8/16/22	3:36:00 PM	8/16/22	4:02:00 PM	00:54	0.00
	Comments: Adjusted the limit switch so the door wouldn't slam so hard on the magnet. RTS, Monitored										
	Arrived at the asset and inspected the door. Adjusted the limit switch so the door wouldn't slam so hard on the magnet. RTS, Monitored										
3550634	A2-2NC-04 Door /Door fault	GS17372	A2-2NC-04	CLOS	ECM	8/16/22	5:45:00 PM	8/16/22	6:00:00 PM	00:15	0.00
	Comments: arrived at asset and lowered door manually. called back in service.										
3550644	A2-2NC-04 Door TSA reporting	GS17372	A2-2NC-04	CLOS	ECM	8/16/22	6:49:00 PM	8/16/22	7:30:00 PM	00:41	0.00
	Comments: door fail to close, magnetic strip had debris. cleaned debris, reset and RTS										
	notice the door wouldn't close because the magnetic strip had debris on it. cleaned it off and the door shut properly.										
3550670	A2-2NC-04 Door obstructed by	GS17372	A2-2NC-04	CLOS	ECM	8/17/22	5:41:00 AM	8/17/22	6:05:00 AM	00:24	0.00
	Comments: notice magnetic strip had debris, used blade to shave down strip to improve operation. test and RTS										
3550714	A2-2NC-04 Door in alarm	GS17372	A2-2NC-04	CLOS	ECM	8/17/22	3:43:00 PM	8/17/22	5:00:00 PM	01:17	0.00
	Comments: works in manual, reset, held in up control, worked, 3 tests, RTS, will watch for recurrence of issue										
	Checked all the door edge sensors, door close magnet. Door opens ok in manual from station. The door was reset with help from assisting										
3594469	Exit (clear) door not opening	GS17372	A2-2NC-04	CLOS	ECM	10/6/22	6:27:00 AM	10/6/22	6:36:00 AM	00:18	0.00
	Comments: Manually closed door, cleared fault, monitored, tested, RTS.										
3594692	A2-2NC-04 Door - Door Fault/Alarm	GS17372	A2-2NC-04	CLOS	ECM	10/8/22	9:27:00 AM	10/8/22	11:00:00 AM	03:06	0.00
	Comments: Ecall : Multiple door alarm, Removed debris from under door cycled power off & back on & RTS										
	arrived at asset inspected photo eyes and reflectors cleaned up debris under door and some debris on down sensor tested door still same										
3595102	A2-2NC-04 Door- door fault	GS17372	A2-2NC-04	CLOS	ECM	10/12/22	3:43:00 PM	10/12/22	4:25:00 PM	00:42	0.00
	Comments: Remounted magnet that was not aligned properly, tested, RTS.										
3594936	A2-2NC-04 Door multiple alarms	GS17372	A2-2NC-04	CLOS	ECM	10/11/22	7:33:00 AM	10/11/22	8:19:00 AM	02:04	0.00
	Comments: diagnosed, magnet not lining up when door closes, opened door, adjusted magnet, tested, RTS										
	inspected, diagnosed, magnet not lining up when door closes, opened door, adjusted magnet, tested, RTS										
3390199	A3-3SS-211 encoder fault	GS17609	A3-3SS-211	CLOS	ECM	1/13/22	4:29:00 PM	1/13/22	4:51:00 PM	01:02	0.00
	Comments: ECALL: encoder fault, inspect cable and reset asset. asset running and RTS										
	belt not moving, removed the cable from encoder and check, reconnect and start line. belt moving. bags sent down line by BHS call back in										
3390203	A3-3SS-211 encoder fault	GS17609	A3-3SS-211	CLOS	ECM	1/13/22	5:30:00 PM	1/13/22	6:32:00 PM	02:20	39.28
	Comments: ECALL: check encoder cable and it was bad. changed cable and start line. RTS										
	check encoder cable and it was bad. changed cable and start line. monitor and have BHS send bags down line. working, RTS										
3390187	3SS-211 has an Encoder fault	GS17609	A3-3SS-211	CLOS	ECM	1/13/22	11:39:00 AM	1/13/22	12:56:00 PM	02:10	177.63
	Comments: ECALL: encoder fault, tighten encoder, remove and reinsert plug and RTS										
	encoder loose, tighten and disconnect/reconnect encoder plug. monitor the line and call back in service.										
3398739	A3-3SS-211 - ENCODER	GS17609	A3-3SS-211	CLOS	ECM	2/1/22	9:34:00 AM	2/1/22	12:31:00 PM	02:00	0.00
	Comments: ECALL: reset line, belt not running, chic relay not giving signal,pulled out, reset,RTS										
	inspected asset, line would not run, jam on asset, went to the panel and reset the line, the belt still did not run, informed BHS to check the										
	troubleshot, back to 9 chic relay not give signal, pulled out chic relay, reset chic relay and everything as it should; called back into service										
3413710	Belt will not start; A3-3SS-211	GS17609	A3-3SS-211	CLOS	ECM	2/16/22	4:54:00 AM	2/17/22	7:40:00 AM	17:51	101.31
	Comments: Ecall : Not running, Replaced broken safety switch & RTS										
	3rd Shift 2/16/22 : went to asset to reset 211 wouldn't clear reset panel, reset PLC fault won't clear 200-210 cleared after resetting panel ,:										
3572611	A3-3SS-211 SE reporting on asset	GS17609	A3-3SS-211	CLOS	ECM	9/10/22	6:48:00 PM	9/10/22	7:12:00 PM	00:24	0.00
	Verified w/ Bag 1 that correct asset is A3-3SS-211										
3376818	Encoder fault; A3-3SS-212	GS17610	A3-3SS-212	CLOS	ECM	1/4/22	10:18:00 AM	1/4/22	12:04:00 PM	01:46	425.75
	Comments: bad motor: replaced the motor and started it back on service.										
	Troubleshooting the asset and found out the motor was bad. I turned off the asset, lock out tag out, after that I went to part to get a new										
3599566	A3-3SS-212 - belt ripped	GS17610	A3-3SS-212	CLOS	ECM	10/16/22	8:21:00 AM	10/16/22	8:47:00 AM	00:39	0.00
	Comments: portion of the belt ripped from the lacing. stopped the line to cut the piece off the belt										
	portion of the belt ripped from the lacing. stopped the line to cut the piece off the belt										
3485556	Cladding catching A1-1OB1-165	GS18213	A1-1OB1-165	CLOS	ECM	5/25/22	10:50:00 AM	5/25/22	11:24:00 AM	00:34	0.00
	Comments: ECALL- Upon my arrival a jam was cleared, and asset running, checked everything again, RTS.										
3619234	SWA tkt counter scale needs to be	GS17894	A3-A-3TC6-01-RS-03	CLOS	ECM	11/11/22	5:51:00 AM	11/11/22	6:29:00 AM	00:24	0.00
	Comments: Found 5 scales unplugged, replugged scales, test RTS.										
3464701	SWA TKT SCALES 07	GS17892	A3-A-3TC6-01-RS-01	CLOS	ECM	4/26/22	12:36:00 AM	4/26/22	2:45:00 AM	02:09	0.00
	Comments: ECALL: asset assessed for issue, scale was reset, troubleshot, asset tested, returned to service										
	asset assessed for issue, scale was reset, troubleshot, asset tested, returned to service										
3619230	SWA TC Scale	GS17892	A3-A-3TC6-01-RS-01	CLOS	ECM	11/11/22	5:12:00 AM	11/11/22	5:28:00 AM	00:23	0.00
	Comments: Arrived @ scale replugged, test, RTS.										
3619233	SWA tkt counter scale needs to be	GS17892	A3-A-3TC6-01-RS-01	CLOS	ECM	11/11/22	5:51:00 AM	11/11/22	6:24:00 AM	00:25	0.00
	Comments: Check all scale in area 3, replugged 5 of them, tested RTS.										
3619500	SWA ticket counter scale inop	GS17892	A3-A-3TC6-01-RS-01	CLOS	ECM	11/13/22	4:24:00 PM	11/13/22	4:34:00 PM	00:10	0.00
	Comments: display frozen, reset cable, turned on display, checked the weight, reading properly, RTS										

											arrived at asset, display was frozen and not ready the weight, removed the display and reset the cable, turned on the display and checkec
3624315	SWA ticket counter scale	GS17893	A3-A-3TC6-01-BS-01	CLOS E	ECM	11/18/22	6:45:00 PM	11/18/22	7:00:00 PM	00:20	0.00
											Comments: Scale not reading, unplugged/plugged scale, tested with radio weight, RTS.
3413522	Southwest ticket counter scale not	GS17895	A3-A-3TC6-01-BS-01	CLOS E	ECM	2/14/22	3:06:00 PM	2/14/22	3:18:00 PM	00:08	0.00
											Comments: ECALL: scale not reading, unplugged/plugged scale cable, zeroed it out, tested, RTS.
											Inspected scale, it was not reading weight, removed display and unplugged and plugged back in cable, scale read, zeroed it out and tested it,
3602692	Southwest ticket counter scale not	GS17895	A3-A-3TC6-01-BS-01	CLOS E	ECM	10/23/22	1:31:00 PM	10/23/22	1:40:00 PM	00:09	0.00
											Comments: arrived at the asset, inspected, reset, tested, RTS
											arrived at the asset, inspected, reset, tested, RTS
3430678	Aer Lingus ticket counter scale not	GS17896	A2-A-2TC5-B-BS-02	CLOS E	ECM	3/7/22	2:51:00 PM	3/7/22	3:10:00 PM	00:19	0.00
											Comments: ECALL: performed a hard reset and was able to clear the fault, monitored to ensure, inspected,RTS
											arrived and inspected the asset, performed a hard reset and was able to clear the fault, checked the scale to ensure it was working correctly,
3607308	Latam ticket counter scale not	GS17896	A2-A-2TC5-B-BS-02	CLOS E	ECM	10/28/22	5:31:00 PM	10/28/22	5:42:00 PM	00:11	0.00
											Comments: Ecall : Scale not working, Cycled power off & back on & RTS follow needed
											went to asset tried to zero turned off power reset powered up tested again back in service will need calibrated
3398485	SWA BAG SCALE NOT	GS17897	A3-A-3TC6-02-BS-01	CLOS E	ECM	1/29/22	1:13:00 PM	1/29/22	1:43:00 PM	00:30	0.00
											Comments: ECALL: Unable to reset by button or unplugging method, tightened connection on terminal block,RTS
											arrived, assessed, attempted to reset via button, unsuccessful, disconnect power, power on, unable to reset, tightened connection on tern
3617240	SWA Ticket Counter Bag	GS17898	A3-A-3TC6-02-BS-02	CLOS E	ECM	11/6/22	8:03:00 AM	11/6/22	8:15:00 AM	00:12	0.00
											Comments: went to asset, inspected, removed cover & motherboard, reset motherboard, tested, RTS
											went to asset, inspected, removed cover & motherboard, reset motherboard, tested, RTS
3548326	SWA tkt counter scale is not	GS17899	A3-A-3TC6-02-BS-02	CLOS E	ECM	8/9/22	12:28:00 PM	8/9/22	7:00:00 PM	11:02	1,348.71
											Comments: went to asset, replaced load cell and display, RTS
											went to asset, replaced load cell and display, RTS
3550332	1OB1-172 has a bag jam	GS18220	A1-1OB1-172	CLOS E	ECM	8/14/22	7:15:00 AM	8/14/22	7:28:00 AM	00:39	0.00
											Comments: bag strap was stuck in roller,removed bag from roller,removed bags from P/Es on line, reset line,RTS
											inspected line, bag strap was stuck in roller, removed bag from roller, removed bags from photo-eyes on line and surrounding assets, reset
3570339	A1-1OB1-172 - Multiple Jam	GS18220	A1-1OB1-172	CLOS E	ECM	9/5/22	7:13:00 AM	9/5/22	7:51:00 AM	01:02	0.00
											Comments: cleaned,ensure P/Es had 3 lights, cleaned P/E on 172 line, manually moved bags, cleared jam, monitor
											inspected line, and previous lines, cleaned and made sure photo-eyes had three lights, while cleaning photo-eye on 172 lines jammed manually
											was actively in tool talk before arriving at call
3390498	Alaska Ticket Counter Scale	GS17903	A2-A-2TC2-A-BS-01	CLOS E	ECM	1/17/22	2:18:00 PM	1/17/22	2:39:00 PM	00:28	0.00
											Comments: ECALL: scale off, checked power cable, plugged it out/in, display turned on, tested, RTS.
											I opened the display to check the power cable, once I opened it I checked the cable and found out it was fine, I unplugged it and plugged it
3455417	ASA Ticket counter scale inac	GS17903	A2-A-2TC2-A-BS-01	CLOS E	ECM	4/8/22	2:36:00 PM	4/8/22	2:50:00 PM	00:14	0.00
											Comments: Ecall : Scale not working, Cycled power off & back on to reset fault & RTS
											when I arrived I cycled power off then back on scale lit up I tested it and returned to service
3455495	ASA TKT Scale	GS17903	A2-A-2TC2-A-BS-01	CLOS E	ECM	4/9/22	9:54:00 AM	4/9/22	10:03:00 AM	00:42	0.00
											Comments: Ecall : Scale not working, Cycled power off & back on to reset asset & RTS
											arrived at asset inspected scale and identified scale frozen unplugged power cord, re-plugged power cord tested scale back in service
3437790	alaska tkt counter scale is not	GS17903	A2-A-2TC2-A-BS-01	CLOS E	ECM	3/18/22	9:00:00 AM	3/18/22	9:22:00 AM	00:22	0.00
											Comments: ECALL:pulled unit and reset power, re-installed the unit, back in cabinet
											pulled unit and reset power, re-installed the unit, back in cabinet
3460821	ASA ticket counter scale not	GS17904	A2-A-2TC2-A-BS-02	CLOS E	ECM	4/20/22	6:37:00 PM	4/20/22	6:47:00 PM	00:10	0.00
											Comments: ECALL- Scale was reset and tested , RTS.
3547846	ASA TKT Scale	GS17905	A2-A-2TC2-A-BS-02	CLOS E	ECM	8/4/22	2:50:00 PM	8/4/22	3:21:00 PM	00:31	0.00
											Comments: Ecall : Scale is not functioning, Cycled power calibrated scale & RTS
											had to disassemble scale adjust and repowered up works good tested calibrate
3430902	ASA ticket counter scale not	GS17905	A2-A-2TC2-A-BS-02	CLOS E	ECM	3/9/22	3:55:00 PM	3/9/22	4:36:00 PM	00:25	0.00
											Comments: ECALL: alaska manager did not report any issues with scales. RTS
3460385	BAGGAGE SCALE AT AS	GS17905	A2-A-2TC2-A-BS-02	CLOS E	ECM	4/16/22	2:29:00 PM	4/16/22	2:47:00 PM	00:08	0.00
											Comments: ECALL:Reset power to the scale display, tested, RTS
											Reset power to the scale display, tested, RTS
3534439	AVA-BAG SCALE NOT	GS17905	A2-A-2TC2-A-BS-02	CLOS E	ECM	7/25/22	11:17:00 AM	7/25/22	12:08:00 PM	00:53	0.00
											Comments: found the power cable was being pinched, after freeing it up, I was able to turn it on, monitored
											arrived at the asset, found the power cable was being pinched, after freeing it up, I was able to turn it on and make sure it was working
3548335	ASA ticket counter scale not	GS17905	A2-A-2TC2-A-BS-02	CLOS E	ECM	8/9/22	2:44:00 PM	8/9/22	2:55:00 PM	00:11	0.00
											Comments: Scale was not reading. Unplugged and plugged back in display, zeroed out, tested, RTS
											Inspected scale. Scale was not reading. Unplugged and plugged back in display, zeroed out, tested, RTS
3577471	3577471 - Scale at ASA counter	GS17905	A2-A-2TC2-A-BS-02	CLOS E	ECM	9/18/22	8:25:00 AM	9/18/22	8:35:00 AM	00:20	0.00
											Comments: arrived at the asset, inspected it, reset display and tested, RTS
											arrived at the asset, inspected it, reset display and tested, RTS
3585980	ALASKA TKT COUNTER	GS17905	A2-A-2TC2-A-BS-02	CLOS E	ECM	9/30/22	5:10:00 AM	9/30/22	5:15:00 AM	00:05	0.00

Comments: checked scale, restarted scale,tested scale, called it in

3599647	ASA SCALE	GS17905	A2-A-2TC2-A-BS-03	CLOS	ECM	10/17/22	8:52:00 AM	10/17/22	9:00:00 AM	00:08	0.00

Comments: inspected, unplugged/plugged display, refresh fault, tested, RTS

inspected, unplugged/plugged display, refresh fault, tested, RTS

3398751	JBU SCALE NOT WORKING	GS17958	A1-A-1TC4-B-BS-01	CLOS	ECM	2/1/22	12:38:00 PM	2/1/22	1:00:00 PM	00:22	0.00

Comments: Arrived & inspected. Reset scale & tested it. Working properly. RTS.

3416204	The NKS scale AT bypass exit will	GS17837	A6-B-6TC4-01-BS-03	CLOS	ECM	2/18/22	7:45:00 AM	2/18/22	8:00:00 AM	00:15	0.00

Comments: ECALL: inspect and tested scales, found no issue with scales. show airline it was ok and RTS

3416201	The scale at ACA ticket counter will	GS17838	A6-B-6TC4-01-BS-03	CLOS	ECM	2/18/22	7:15:00 AM	2/18/22	7:27:00 AM	00:12	0.00

Comments: ECALL: reset power and turned on, scale works

3376745	ASA ticket scale	GS17906	A2-A-2TC2-A-BS-04	CLOS	ECM	1/3/22	2:34:00 PM	1/3/22	3:07:00 PM	00:41	0.00

Comments: ECALL: asset power cable disconnected, re-connect cable, inspected, RTS.

Inspected asset, found unit was not powered on, power cable was disconnected, connected power cable, final inspection, called back in

3421356	The ASA bag scale is not	GS17906	A2-A-2TC2-A-BS-04	CLOS	ECM	3/2/22	8:52:00 AM	3/2/22	9:05:00 AM	00:13	0.00

Comments: ECALL: scale not working; inspect; hard reset; tested load cells; RTS

arrived and inspected the asset preformed a hard reset and tested the load cells. scale was called back in service

3430350	Alaska ticket counter scale not	GS17906	A2-A-2TC2-A-BS-04	CLOS	ECM	3/3/22	4:21:00 PM	3/3/22	4:30:00 PM	00:09	0.00

Comments: ECALL: reset main power, tested, RTS

3455277	ASA COUNTER SCALE NOT	GS17906	A2-A-2TC2-A-BS-04	CLOS	ECM	4/7/22	2:00:00 PM	4/7/22	2:57:00 PM	00:57	0.00

Comments: ECALL- Scale was repaired, observed and tested. RTS.

Arrived at asset. No power to scale. Observed connections not plugged in. Ticket counter contacted Alaska Superv. but he had no key.

3416366	TSC SCALE A2-A-2TC2-A-BS-04	GS17906	A2-A-2TC2-A-BS-04	CLOS	ECM	2/20/22	7:28:00 AM	2/20/22	7:35:00 AM	00:07	0.00

Comments: ECALL: inspected asset, did a hand reset, and fault cleared, called back in service

3433208	ASA TR Scale not working	GS17906	A2-A-2TC2-A-BS-04	CLOS	ECM	3/15/22	2:22:00 PM	3/15/22	2:38:00 PM	00:16	0.00

Comments: ECALL: not reading correct, remove display and reset power. test and RTS

3460387	SCALE AT ASA TKT CTR IS	GS17906	A2-A-2TC2-A-BS-04	CLOS	ECM	4/16/22	2:38:00 PM	4/16/22	2:48:00 PM	00:10	0.00

Comments: ECALL: reset power to display, tested operation

3577372	ASA Scale is not working	GS17906	A2-A-2TC2-A-BS-04	CLOS	ECM	9/17/22	5:50:00 AM	9/17/22	6:03:00 AM	00:20	0.00

Comments: wires disconnected causing scale to be INOP. plugged wires in, reset scale and RTS

arrived at asset and observed scale not turning on. removed the screws holding the panel on and took off panel. noticed wires had been

3398658	A2 AVA SCALE	GS17908	A2-A-2TC2-B-BS-02	CLOS	ECM	1/31/22	10:21:00 AM	1/31/22	10:41:00 AM	00:20	0.00

Comments: ECALL: not reading weight,removed display, unplugged, plugged back,zeroed,tested,RTS

Inspected scale, it was not reading weight, removed display and unplugged and plugged back in, zeroed it out and tested scale, it was

3413260	Alaska tkt counter scale not working	GS17908	A2-A-2TC2-B-BS-02	CLOS	ECM	2/12/22	5:58:00 AM	2/12/22	6:10:00 AM	00:24	0.00

Comments: ECALL: disconnect power source, reconnect, tested asset, asset back in service

3539206	AVA has a bag scale that will not	GS17908	A2-A-2TC2-B-BS-02	CLOS	ECM	8/1/22	11:34:00 AM	8/1/22	11:50:00 AM	00:16	0.00

Comments: arrive at asset, display frozen, reset display by taking power off and reset. test and RTS

3469338	Alaska tkt counter scale is not	GS17910	A2-A-2TC2-B-BS-04	CLOS	ECM	4/30/22	5:25:00 AM	4/30/22	5:31:00 AM	00:06	0.00

Comments: ECALL-Reset power on scale, RTS

3390671	3390671 - Scale at FFT counter	GS17910	A2-A-2TC2-B-BS-04	CLOS	ECM	1/19/22	7:15:00 AM	1/19/22	8:04:00 AM	01:38	0.00

Comments: ECALL: Display frozen. Removed & reset. Reinstalled. Tested, working fine, RTS.

3393806	Alaska ticket counter scale not	GS17910	A2-A-2TC2-B-BS-04	CLOS	ECM	1/26/22	2:23:00 PM	1/26/22	2:34:00 PM	00:20	0.00

Comments: ECALL: Scale frozen. Disconnect main panel. Reset, turn on, tested, RTS.

Scale was frozen. Disconnected main panel from scale then reset it. turned it on and checked if it was working fine. Tested & RTS.

3503375	Copa Tkt counter scale	GS17914	A2-A-2TC3-A-BS-02	CLOS	ECM	6/14/22	3:15:00 PM	6/14/22	3:31:00 PM	00:25	0.00

Comments: Ecall : Scale not reading weight, Cycled power off & back on reset scale fault & RTS

inspected scale, scale not reading weight removed display unplugged and plugged back in cable scale was functional zeroed out tested called

3413130	AVA SCALE A2-A-2TC2-B-BS-05	GS17911	A2-A-2TC2-B-BS-05	CLOS	ECM	2/10/22	10:43:00 AM	2/10/22	10:59:00 AM	00:54	0.00

Comments: Ecall : Scale not working, Cycled power off & back on to reset fault & RTS

arrived at asset inspected and identified scale frozen unplugged power to scale re-plugged power cord tested scale called back in service

3485095	ASA Ticket counter scale inop	GS17911	A2-A-2TC2-B-BS-05	CLOS	ECM	5/20/22	5:35:00 PM	5/20/22	5:51:00 PM	00:16	0.00

Comments: Ecall : Scale was showing stuck read out on indicator, Cleared fault tested & RTS

cleared the read error fault tested operation checked the calibration with weights

3594661	Bag Claim 20 Door	GS15286	A4-BC20-G1-BC	CLOS	ECM	10/7/22	10:21:00 PM	10/7/22	11:00:00 PM	01:18	0.00

Comments: Door fault-e-stop, adjusted and cleaned photo- eyes & reflectors, tested RTS.

3398778	A4-BC20-01-BC - BELT WILL NOT	GS15287	A4-BC20-01-BC	CLOS	ECM	2/1/22	5:43:00 PM	2/1/22	5:49:00 PM	00:06	0.00

Comments: ECALL: OP ERROR reset ESTOP and pushed start button, ESTOP cleared, tested BC20, RTS

Inspected asset, operator error on reset in ESTOP, reset ESTOP and pushed the start button, ESTOP cleared, tested BC20, called back i

3438246	A4-BC20-01-BC motor	GS15287	A4-BC20-01-BC	CLOS	ECM	3/22/22	4:55:00 PM	3/22/22	5:22:00 PM	00:27	0.00

Comments: ECALL: went to asset, reset disconnect and unit stays running. RTS

went to asset, reset disconnect and unit stays running spirit air lines ran bags through. called back in service.

3480669	Bag Claim 20 will not start up	GS15287	A4-BC20-01-BC	CLOS	ECM	5/18/22	10:18:00 AM	5/18/22	10:23:00 AM	00:10	0.00

Comments: Ecall : BC not starting up, Inspect asset agent putting wrong number call back in service

3503072	A4-BC20-01-BC - BELT NOT	GS15287	A4-BC20-01-BC	CLOS	ECM	6/11/22	7:58:00 PM	6/11/22	8:00:00 PM	00:02	0.00

Comments: ECALL: cleared oversize fault, tested asset, back in service

cleared oversize fault, tested asset, back in service

3572598	A4-BC20-06-BOOR alarm	GS15287	A4-BC20-01-BC	CLOS	ECM	9/10/22	4:59:00 PM	9/10/22	5:10:00 PM	00:11	0.00

Comments: arrive at asset, cleared jam and tested unit. RTS

3619391	Lost WIFI connection	GS15287	A4-BC20-01-BC	CLOS	ECM	11/11/22	1:53:00 PM	11/11/22	2:09:00 PM	00:54	0.00

Comments: Loss comm due to Hurricane, panel cover w/blue tarp to keep out water, tested BC RTS.

3469374	Air Canada TC scale is not	GS17842	A6-B-6TC4-01-BC-07	CLOS	ECM	4/30/22	12:04:00 PM	4/30/22	12:34:00 PM	00:30	0.00

Comments: ECALL: chk scale;tested;weights not available due to being certified; recalibrate when available

Checked scale tested fuses. Not able to recalibrate at this time. The special weights are being certified and are not available. Will recalibrate

3416568	ACA BAG SCALE NOT	GS17839	A6-B-6TC4-01-BC-04	CLOS	ECM	2/22/22	8:47:00 AM	2/22/22	9:09:00 AM	00:56	0.00

Comments: Ecall : Reading wrong weight, Reset asset and RTS

inspection of asset test and reset test a second time called in asset working properly back in service

3500341	Air canada tkt	GS17840	A6-B-6TC4-01-BC-05	CLOS	ECM	6/2/22	8:56:00 AM	6/2/22	10:35:00 AM	03:18	0.01

3421393	AIR CANADA TICKET	GS17843	A6-B-6TC4-01-BC-08	CLOS	ECM	3/2/22	1:41:00 PM	3/2/22	4:10:00 PM	02:29	0.00

Comments: ECALL: scale not working; inspected; not working; un-plung/re-plug; tested; RTS

arrived at asset, inspected and identified scale not working, scale looked frozen, unplugged and re-plugged power cord, tested scale, back in

3477719	A4-BC20-03-BC photo eye	GS15289	A4-BC20-03-BC	CLOS	ECM	5/5/22	9:18:00 PM	5/5/22	10:00:00 PM	00:42	0.00

Comments: ECALL-Cleared debris from photo-eye, cleared faults. RTS.

3390404	Lufthansa ticket counter scale inop	GS17845	A6-B-6TC4-02-BC-01	CLOS	ECM	1/16/22	3:49:00 PM	1/16/22	4:02:00 PM	00:25	0.00

Comments: ECALL: scale error, unplug/plug scale cable, zeroed out scale, tested, RTS.

Inspected scale, display was showing an error reading, removed display and unplugged and plugged back in the cable, scale display showed a

3390610	DLH Ticket Counter Scale	GS17845	A6-B-6TC4-02-BC-01	CLOS	ECM	1/18/22	4:10:00 PM	1/18/22	4:27:00 PM	00:17	0.00

Comments: ECALL: Inspect asset, check scale cables, reset screen start working, called back in service

Inspect asset, check scale cables, reset screen start working, called back in service

3393317	NKS International Scale is not	GS17845	A6-B-6TC4-02-BC-01	CLOS	ECM	1/20/22	5:38:00 AM	1/20/22	5:49:00 AM	00:12	0.00

Comments: ECALL: Reset scale. Made sure it is working. RTS.

3464328	DLH TICKET COUNTER	GS17845	A6-B-6TC4-02-BC-01	CLOS	ECM	4/21/22	3:36:00 PM	4/21/22	4:00:00 PM	00:24	0.00

Comments: ECALL:Reset power to scale,tested, not reading KG,disassembled,reprogrammed,tested,RTS

Reset power to scale,tested operation, the scale was not able to read out in KG mode,had to disassemble & reprogrammed, put back

3464341	DLH ticket scale	GS17845	A6-B-6TC4-02-BC-01	CLOS	ECM	4/21/22	9:01:00 PM	4/21/22	9:20:00 PM	00:19	0.00

Comments: scale not working

Inspected the asset,found no issue inspected the rest of the line of scales.found no issue.called back in service

3517179	DLH Ticket Counter Scale	GS17845	A6-B-6TC4-02-BC-01	CLOS	ECM	7/4/22	3:32:00 PM	7/4/22	6:25:00 PM	04:33	288.62

Comments: arrived and inspected the asset, changed two load cells and calibrated the scale, RTS

arrived and inspected the asset, changed two load cells and calibrated the scale, called back into service

3548238	DLH ticket counter scale insp	GS17845	A6-B-6TC4-02-BC-01	CLOS	ECM	8/8/22	5:22:00 PM	8/8/22	5:37:00 PM	00:28	0.00

Comments: waited for scale to be opened, unhooked power, waited for a few seconds, hooked up power, tested,RTS

arrived at asset, waited for scale to be opened, unhooked power, waited for a few seconds, hooked up power, tested, RTS

3398584	SCALE INOP AT DLH COUNTER	GS17848	A6-B-6TC4-02-BC-01	CLOS	ECM	1/30/22	3:13:00 PM	1/30/22	3:40:00 PM	00:27	0.00

Comments: ECALL:did a hand reset, fault cleared, called back in service

did a hand reset, fault cleared, called back in service

3443534	AVA TICKET COUNTER	GS17921	A2-A-2TC3-B-BC-05	CLOS	ECM	3/30/22	11:58:00 AM	3/30/22	12:12:00 PM	00:27	0.00

Comments: ECALL- reset scale, scale worked, tested with bags, scale fine, RTS.

3446597	AVA BAG SCALE NOT	GS17921	A2-A-2TC3-B-BC-05	CLOS	ECM	4/3/22	11:29:00 AM	4/3/22	11:40:00 AM	00:11	0.00

Comments: ECM-Scale not reading, remove display, unplugged/plugged, scale read, zeroed it out, tested, RTS.

Scale was not reading, removed display, unplugged/plugged back in cable, scale read, zeroed it out, tested it, RTS.

3408812	AVA SCALE A2-2TC3-BC	GS17921	A2-A-2TC3-B-BC-05	CLOS	ECM	2/7/22	11:05:00 AM	2/7/22	11:20:00 AM	00:19	0.00

Comments: ECALL: scale not working, unplugged/plugged scale, zeroed it out, tested it, then RTS.

Display for scale had a negative number, removed display and unplugged and plugged back in scale, then zeroed it out and tested it, called it

3554994	Avianca tkt counter scale is	GS17921	A2-A-2TC3-B-BC-05	CLOS	ECM	8/18/22	11:14:00 AM	8/18/22	11:25:00 AM	00:31	0.00

Comments: Ecall : Scale not working, Calibrate scale tested & RTS

went to asset inspect calibrate scale tested called back in service

3393714	AVA BAG SCALE NOT	GS17921	A2-A-2TC3-B-BC-05	CLOS	ECM	1/25/22	10:52:00 AM	1/25/22	11:08:00 AM	00:33	0.00

Comments: ECALL: scale display INOP, reset display and zero out. RTS

inspected scale and display was stuck on zero. unplug scale and plugged in and display worked. zero out and tested it out. RTS

3555435	3555435 - Scale at AVA Counter	GS17921	A2-A-2TC3-B-BC-05	CLOS	ECM	8/23/22	11:42:00 AM	8/23/22	12:10:00 PM	00:33	0.00

Comments: The display looked damaged, but after resetting it the display cleared up. Tested, RTS

Arrived at the asset and inspected it. The display looked damaged, but after resetting it the display cleared up. Tested, RTS

3455779	Avelo tkt counter scale not working	GS17925	A1-A-1TC1-01-BC-03	CLOS	ECM	4/12/22	9:15:00 AM	4/12/22	9:33:00 AM	00:18	0.00

Comments: ECALL: Not reading properly, reset wire, tested, final inspection, RTS

on arrival, we inspected scale to conclude, it was not reading properly, so then we unscrewed the panel to reset wires, after resetting scal

3413157	AZUL ticket counter scale not	GS17927	A1-A-1TC1-01-BS-01	CLOS E	ECM	2/10/22	4:44:00 PM	2/10/22	4:51:00 PM	00:32	0.00
	Comments: Ecall : Scale not working, Cycled power off & back to correct fault & RTS arrived at asset placed bag on asset, asset stayed at 0 unscrewed asset un-plugged asset waited 1 minute plugged asset in screwed a as										
3455780	Avelo tkt counter scale not working	GS17927	A1-A-1TC1-01-BS-01	CLOS E	ECM	4/12/22	9:34:00 AM	4/12/22	9:46:00 AM	00:12	0.00
	Comments: ECALL: not reacting to weight, disconnect and reconnect, reset, tested , RTS On arrival we found scale not reacting to weight as it was not on and also not regularly turning with buttons, so we unscrewed the devices										
3513267	AZU SCALE STUCK AT	GS17927	A1-A-1TC1-01-BS-01	CLOS E	ECM	6/23/22	7:33:00 PM	6/23/22	7:43:00 PM	00:16	0.00
	Comments: Reset power supply, tested asset, back in service Reset power supply, tested asset, back in service										
3460686	AMX SCALE NOT WORKING	GS17928	A1-A-1TC1-02-BS-01	CLOS E	ECM	4/19/22	11:58:00 AM	4/19/22	12:10:00 PM	00:12	0.00
	Comments: ECALL: reset frozen display, RTS										
3420921	A1-MIT-26 multiple vehicle	GS17749	A1-MIT-26	CLOS E	ECM	2/25/22	6:08:00 AM	2/25/22	6:16:00 AM	00:17	0.00
	Comments: Ecall : Not working, Southeast resolve the issue when i got there										
3413305	A1-MIT-26-fail to	GS17749	A1-MIT-26	CLOS E	ECM	2/12/22	5:14:00 PM	2/12/22	5:37:00 PM	00:36	0.00
	Comments: ECALL: Shut off back, turned it on, manually ran through track, track on auto, went to charger,RTS arrived at asset, inspected MIT, shut off MIT and turned it back on, manually ran MIT through track, let MIT ran track on auto, MIT went to										
3416652	A1-MIT-26 multiple battery	GS17749	A1-MIT-26	CLOS E	ECM	2/23/22	4:08:00 AM	2/23/22	4:20:00 AM	00:12	0.00
	Verified by JSM Angel.										
3433056	A1-MIT-26 not	GS17749	A1-MIT-26	CLOS E	ECM	3/14/22	3:42:00 AM	3/14/22	3:50:00 AM	00:08	0.00
	Comments: ECALL: reset asset, put back in service										
3416103	A1-MIT-26 will no drop bag at	GS17749	A1-MIT-26	CLOS E	ECM	2/17/22	7:13:00 AM	2/17/22	7:45:00 AM	01:04	0.00
	Verified by JSM Ronnie										
3508285	A1-MIT-26 charging not	GS17749	A1-MIT-26	CLOS E	ECM	6/19/22	9:08:00 AM	6/19/22	10:34:00 AM	01:28	0.00
	Comments: fault with charging not detected, cleaned any dust & debris from under MIT,charged,OOS inspected MIT, MIT was going from station and it would show that it is charging and then fault with the charging not detected, cleaned any										
3556059	A1-MIT-26 TSA reporting MITs	GS17749	A1-MIT-26	CLOS E	ECM	8/30/22	12:44:00 PM	8/30/22	1:06:00 PM	01:02	0.00
	Comments: Arrived at asset, checked for debris, clean under MIT, swept line, tested, RTS Arrived at asset, checked for debris, clean under MIT, swept line, tested, RTS										
3594588	Scale on NKS ticket counter will	GS17793	A4-B-4TC1-03-BS-05	CLOS E	ECM	10/7/22	6:45:00 AM	10/7/22	7:03:00 AM	00:30	0.00
	Comments: not reading anything, manually disconnected power cord and reconnect, tested scale, RTS arrived at asset, inspected scale, identified scale not reading anything, manually disconnected power cord and reconnect, tested scale, back										
3443392	NKS has a scale that needs to be	GS17794	A4-B-4TC1-03-BS-06	CLOS E	ECM	3/29/22	6:46:00 AM	3/29/22	7:12:00 AM	00:26	0.00
	Comments: ECM-unplugged/plugged scale from cable, scale read, zero it out, tested RTS.										
3478242	All Spirit Ticket Counters Scales	GS17796	A4-B-4TC1-03-BS-07	CLOS E	ECM	5/10/22	8:06:00 PM	5/10/22	8:21:00 PM	00:29	0.00
	Comments: was off 6.5 lbs., so I zeroed the scale and reset to test and then called back in service On arrival the airline, representative said passengers reported kiosk weighed differently so after inspecting the ticket counter scale I found it										
3390567	3390567 - Scale at NK Intl counter	GS17855	A6-B-6TC4-03-BS-06	CLOS E	ECM	1/18/22	6:57:00 AM	1/18/22	7:19:00 AM	00:22	0.00
	Comments: ECALL: Display not reading weight, inspected wiring, reset display, tested,monitored,RTS inspected asset, display was not reading the bag weight properly, took out the display to inspect the wiring, reset the display, tested BS,										
3433028	DLH ticket counter scale inop	GS17855	A6-B-6TC4-03-BS-06	CLOS E	ECM	3/13/22	5:11:00 PM	3/13/22	5:20:00 PM	00:09	0.00
	Comments: ECALL: did hand reset on scale and fault cleared. RTS										
3385567	Lufthansa ticket counter scale not	GS17852	A6-B-6TC4-03-BS-02	CLOS E	ECM	1/11/22	3:03:00 PM	1/11/22	3:20:00 PM	00:25	0.00
	Comments: ECALL: inaccurate reading on scale, unplugged/plugged cable, zeroed out, mount display, tested, RTS. Inspected scale, the reading was inaccurate, removed display and unplugged and plugged in the cable, zeroed out the scale after re-mounting										
3478327	DLH ticket counter scale	GS17852	A6-B-6TC4-03-BS-02	CLOS E	ECM	5/11/22	4:30:00 PM	5/11/22	4:43:00 PM	00:15	0.00
	Comments: Ecall : Scale is not responsive to input, Reset main power to scale tested & RTS Reset the main power to the scale repowered and tested operation										
3469553	DLH TKT Scale	GS17852	A6-B-6TC4-03-BS-02	CLOS E	ECM	5/2/22	3:12:00 PM	5/2/22	5:20:00 PM	02:08	288.62
	Comments: ECALL: two of the four load cells were bad, after replacing load cells,tested bag scale, RTS Arrived and inspected the asset, determined that two of the four load cells were bad, after replacing the load cels, I tested the bag scale and										
3555020	DLH TKT Scale	GS17852	A6-B-6TC4-03-BS-02	CLOS E	ECM	8/18/22	4:22:00 PM	8/18/22	4:35:00 PM	00:13	0.00
	Comments: went to asset and inspected. calibrate scale and test. RTS										
3477860	DLH TICKET COUNTER	GS17854	A6-B-6TC4-03-BS-05	CLOS E	ECM	5/7/22	4:41:00 PM	5/7/22	6:06:00 PM	02:36	0.00
	Comments: ECALL: scale not working, unplugged power cord, reconnected powercord, scale working, tested, RTS Arrived at asset, inspected scale, identified scale not working, unplugged power cord, reconnected powercord, scale working, tested scale,										
3550516	DLH ticket counter scales	GS17854	A6-B-6TC4-03-BS-05	CLOS E	ECM	8/15/22	2:58:00 PM	8/15/22	3:08:00 PM	00:12	0.00
	Comments: inspect asset, scale not calibrated, reset to zero, scale working, RTS inspect asset, scale not calibrated, reset to zero, scale working, RTS										
3617122	West Jet TC Scale	GS17857	A6-B-6TC5-01-BS-01	CLOS E	ECM	11/4/22	5:14:00 AM	11/4/22	5:45:00 AM	00:46	0.00
	Comments: Unplugged scale, reset scale, then reset scale to kilograms, RTS.										
3617415	WestJet Ticket Counter Bag	GS17857	A6-B-6TC5-01-BS-01	CLOS E	ECM	11/7/22	11:50:00 AM	11/7/22	11:58:00 AM	00:20	0.00

Comments: inspected, remove display and unplug, plug back in and zero out scale, tested and RTS

3393497	West Jet Ticket Counter BSM	GS17861	A6-B-6TC5-01-BS 03	CLOS E	ECM	1/22/22	12:30:00 PM	1/22/22	1:00:00 PM	00:30	0.00

Comments: ECALL: Tested for calibration, cleared all connection, zeroed out scale,tested with weight,ressamble

Removed the indicator, tested for calibration, it is ok, removed the front panel from the circuit board. cleared all connection, replaced front

3525621	WJA SCALE NOT WORKING	GS17861	A6-B-6TC5-01-BS 03	CLOS E	ECM	7/9/22	1:16:00 PM	7/9/22	1:29:00 PM	00:13	0.00

Comments: Scale frozen, unplugged/plugged power cord, tested scale, BIS.

Arrived @ asset, inspected and identified scale is frozen, began troubleshooting scale, unplugged power cord and plugged power cord, tested

3539313	The scale at west jet ticket counter	GS17861	A6-B-6TC5-01-BS 03	CLOS E	ECM	8/2/22	1:06:00 PM	8/2/22	1:10:00 PM	00:04	0.00

Comments: delay response due to previous priority ecall

3548029	WJA SCALE NOT WORKING	GS17861	A6-B-6TC5-01-BS 03	CLOS E	ECM	8/6/22	11:03:00 AM	8/6/22	11:16:00 AM	00:13	0.00

Comments: display not indicate weight, removed display, unplugged power, plugged, zero , no issue,RTS

arrived to asset, tested scale, display would not indicate weight, removed display, unplugged power to display, waited a couple of minutes,

3548066	WEST JET TICKET	GS17861	A6-B-6TC5-01-BS 03	CLOS E	ECM	8/6/22	4:57:00 PM	8/6/22	5:19:00 PM	00:22	0.00

Comments: disassembled scale, fixed display buttons problem, zeroes out, responded to input, reassembled. test

disassembled the scale and fixed the display buttons problem, scale zeroes out, and responded to input, reassembled. tested

3469293	WEST JET TICKET	GS17862	A6-B-6TC5-02-BS 01	CLOS E	ECM	4/29/22	3:20:00 PM	4/29/22	3:35:00 PM	00:15	0.00

Comments: ECALL: remove display and reset power. tested operation and responding okay. RTS

3594773	3594773 Scale at WJA Counter see	GS17862	A6-B-6TC5-02-BS 01	CLOS E	ECM	10/9/22	11:00:00 AM	10/9/22	11:14:00 AM	00:25	0.00

Comments: Went to asset, inspected asset, reset, tested, RTS

Went to asset, inspected asset, reset, tested, RTS

3413616	3413616 - Scale at WJA Ticket	GS17863	A6-B-6TC5-02-BS 02	CLOS E	ECM	2/15/22	11:24:00 AM	2/15/22	12:00:00 PM	00:36	0.00

Comments: Power cord unplugged. Plugged back in, tested, RTS.

3385170	ICE bag scale inop	GS17870	A6-B-6TC5-03-BS 05	CLOS E	ECM	1/6/22	2:13:00 PM	1/6/22	2:27:00 PM	00:14	0.00

Comments: Ecall : Scale not powered up, Reset main power & RTS

found display blank reset main power to the indicator scale powered up and works ok

3430439	SCALE AT ICELANDAIR	GS17870	A6-B-6TC5-03-BS 05	CLOS E	ECM	3/4/22	2:35:00 PM	3/4/22	2:48:00 PM	00:13	0.00

Comments: ECALL:reset power, tested the display, it responds fine now

reset power, tested the display, it responds fine now

3413646	ICELAND AIR TICKET	GS17870	A6-B-6TC5-03-BS 05	CLOS E	ECM	2/15/22	2:03:00 PM	2/15/22	2:06:00 PM	00:12	0.00

Comments: ECALL: scale not working, unplugged/plugged cable, zeroed it out, tested, accurate readings, RTS.

Inspected scale, tested it, it was not reading weight, removed display and unplugged then plugged back in cable, scale display was opera

3413212	Baggage scale at ICE tkt ctr	GS17870	A6-B-6TC5-03-BS 05	CLOS E	ECM	2/11/22	2:03:00 PM	2/11/22	2:25:00 PM	00:22	0.00

Comments: ECALL: hard reset scale by removing power, reconnect power, zeroed out scale,RTS

Arrived and assessed, obtained a key to open the counter from GOAA maintenance, hard reset scale by removing power from asset,

3433209	ICE Tkt counter scale	GS17869	A6-B-6TC5-03-BS 03	CLOS E	ECM	3/15/22	2:39:00 PM	3/15/22	2:49:00 PM	00:10	0.00

Comments: ECALL: not reading weight, remove display and reset power. test and RTS

3617561	Scale AA TKT not working	GS17964	A1-A-1BD1-BS 03	CLOS E	ECM	11/9/22	4:00:00 AM	11/9/22	5:15:00 AM	01:15	0.00

Comments: Ecall : Scale not working,

asset assessed for issue troubleshooted & found it in need of calibration passed to 1st shift

3446628	AZUL Ticket counter scale insp	GS17965	A1-A-1BD1-BS 04	CLOS E	ECM	4/3/22	5:44:00 PM	4/3/22	8:00:00 PM	02:11	335.00

Comments: ECALL: Replaced scale monitored, now working,RTS

Arrived and inspected the asset and determined the scale monitored needs to be replaced, replaced scale display with new display from parts,

3480571	1BD1-04 has a bad scale	GS17965	A1-A-1BD1-BS 04	CLOS E	ECM	5/17/22	8:02:00 AM	5/17/22	8:27:00 AM	00:35	0.00

Comments: ECALL: scale reading, remove display & calibrated scale, put display together and tested ,RTS

inspected scale, scale was reading weight higher than it is supposed to, remove display and caibrate scale, put display back together and

3517126	3517126 - Scale NKS NW BUMP	GS17965	A1-A-1BD1-BS 04	CLOS E	ECM	7/4/22	5:34:00 AM	7/4/22	5:55:00 AM	00:42	0.00

Comments: Scale troubleshot, reset, RTS

3586206	3586206 - Scale at NKS, nll See	GS17965	A1-A-1BD1-BS 04	CLOS E	ECM	10/3/22	11:25:00 AM	10/3/22	1:08:00 PM	01:43	0.00

Comments: stuck at zero, unplugged/plugged display, clean load cells,zero button stuck,dug out button,test,RTS

inspected, scale operating and stuck on zero. removed display, unplugged, plugged multiple times, tried swapping displays. looked at cables

3464755	A6-6MD1-12-DIV /Control not arrec	GS16254	A6-6MD1-12-DIV	CLOS E	ECM	4/26/22	4:49:00 PM	4/26/22	4:58:00 PM	00:09	0.00

Comments: ECALL-Turned disconnect off/on, reset DIV, cycled DIV a couple times, put in auto, RTS.

Inspected DIV. DIV paddle was not spinning. Turned disconnect off and after a couple seconds switched back on. E-stop and reset DIV.

3619636	3619636 - Scale at AA counter	GS17874	A5-B-5TC1-01-BS 01	CLOS E	ECM	11/15/22	7:13:00 AM	11/15/22	7:13:00 AM	00:00	0.00

Comments: Scale belongs to airline.

3530955	3530955 Bag Scale belt AA see	GS17876	A5-B-5TC1-01-BS 03	CLOS E	ECM	7/19/22	11:59:00 AM	7/19/22	12:31:00 PM	01:20	0.00

Comments: Arrived at the asset, inspected the fault, took screen out, reset scale, RTS

Arrived at the asset, inspected the fault, took screen out, reset scale, RTS

3443425	AAL tkt counter scale in not	GS17878	A5-B-5TC1-02-BS 01	CLOS E	ECM	3/29/22	12:42:00 PM	3/29/22	1:01:00 PM	00:28	0.00

Comments: Ecall : Scale not working, Cycled power off & back on to reset scale & RTS

I unplugged and plugged the display back on after that I tested the scale it was working fine I called it back ion service

3477735	AAL Scale is not working	GS17878	A5-B-5TC1-02-BC-01	CLOS E	ECM	5/6/22	5:51:00 AM	5/6/22	6:00:00 AM	00:09	0.00
	Comments: ECALL:checked scale and found connection, not push in all the way, test (ok) checked scale and found connection, not push in all the way, test (ok)										
3508060	Bag Scale needs adjustment	GS17878	A5-B-5TC1-02-BC-01	CLOS E	ECM	6/17/22	7:01:00 PM	6/17/22	7:15:00 PM	00:14	0.00
	Comments: arrived, talked to agent about issue, she said it was repaired right away after, RTS Arrived at asset, talked to agent about issue, she said it was repaired right away after she called it in, back in service										
3508120	AAL TKT SCALE BC	GS17878	A5-B-5TC1-02-BC-01	CLOS E	ECM	6/17/22	4:00:00 PM	6/17/22	4:30:00 PM	00:54	0.00
	Comments: scale frozen, disconnected power cord, reconnected cord, tested scale, RTS arrived at asset, inspected scale and identified scale frozen, disconnected power cord, reconnected cord, tested scale, back in service										
3500372	Bag Claim 20 has a jam	GS15291	A4-BC20-05-BC	CLOS E	ECM	6/2/22	2:50:00 PM	6/2/22	3:20:00 PM	01:00	0.00
	Comments: ECALL-BC wont start. e-stop, reset panel for BC, BC started up, tested, RTS.										
3501079	A4-BC20-06-DOOR not closing	GS15291	A4-BC20-05-BC	CLOS E	ECM	6/8/22	12:33:00 PM	6/8/22	1:00:00 PM	01:04	6.82
	confirmed with Jaimie										
3599862	Motor overload wi not reset A2	GS15291	A4-BC20-05-BC	CLOS E	ECM	10/19/22	11:13:00 AM	10/19/22	1:52:00 PM	02:39	1,420.48
	Comments: reset to default, redownload prog, start, runs and shuts down, replaced VFD, reprogrammed, test, RTS VFD shows fault, internal fault, reset to default, redownload program, starts up, runs and shuts down, replaced VFD, reprogrammed, test,										
3390685	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	1/19/22	8:36:00 AM	1/19/22	8:51:00 AM	00:24	0.00
	Comments: ECALL: door fault, brought door down/up, checked photo eye & the line, monitored, RTS. Got there, door was halfway closed , went to panel, brought door down, check photo eye was clean, then started the line, door came up then										
3393325	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	1/20/22	8:41:00 AM	1/20/22	9:10:00 AM	00:39	0.00
	Comments: Ecall : Door fault loose photo eye bracket, Tightened loose bracket & RTS went to asset inspected found photo eye bracket loose and reflector not aligned with photo eye readjusted reflector tested called abck in										
3398309	A4-BC20-06-DOOR Fault	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	1/27/22	8:40:00 AM	1/27/22	9:00:00 AM	01:00	0.00
	Comments: Ecall : Jam fault, Unstuck door from bracket and RTS arrived at asset on public side unit was cleared identified door inside bag room got stuck on photo eye bracket got door unstuck from bracket										
3398323	A4-BC20-06-DOOR /Door	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	1/27/22	11:22:00 AM	1/27/22	11:27:00 AM	00:46	0.00
	Per JSM Jaime.										
3398653	FD fault/ failed to open; A4-BC20-0(	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	1/31/22	9:39:00 AM	1/31/22	9:52:00 AM	00:21	0.00
	Comments: ECALL: Photoeye hitting reflector, made adjustments, reset system, operated, running ok,RTS Arrived and inspected the asset and noticed the photoeye for the security door was not hitting the reflector, made the adjustment and reset										
3408915	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	2/9/22	1:11:00 AM	2/9/22	1:25:00 AM	00:14	0.00
	Comments: ECALL:went to asset, manually cycled door, made adjustments to door slats, reset, tested, RTS went to asset, manually cycled door, made adjustments to door slats, reset, tested, called back in service										
3408941	A4-BC20-06-DOOR - DOOR	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	2/9/22	10:41:00 AM	2/9/22	11:51:00 AM	01:13	0.00
	Comments: ECALL: door failed to open, key pad no responding, informed IT, IT fixed it, tested, RTS. Inspected asset, bag claim was not responding to the badge to get the BC working, IT Felix was notified and dispatch team was requested										
3413166	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	2/10/22	8:01:00 PM	2/10/22	9:00:00 PM	01:34	0.00
	Comments: ECALL: door got out of track. put back in and test. RTS										
3416643	A4-BC20-06-DOOR wont close	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	2/22/22	9:59:00 PM	2/22/22	10:20:00 PM	00:21	0.00
	Comments: ECALL: Door off track, adjusted door back in place, tested RTS Arrived at the asset and found the door off track, adjusted door back in place, tested the asset, called back in service										
3416699	A4-BC20-06-DOOR - STUCK	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	2/23/22	2:53:00 PM	2/23/22	3:47:00 PM	01:48	0.00
	confirmed by anthony										
3420912	A4-BC20-06-DOOR wont close	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	2/24/22	10:51:00 PM	2/24/22	11:42:00 PM	00:51	0.00
	Comments: Ecall : Door fault, Adjusted photo eye closed door reset asset & RTS reset system adjusted photo eyes close door with supervisors assistance called back in service										
3420918	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	2/25/22	12:05:00 AM	2/25/22	12:19:00 AM	00:39	0.00
	Comments: Ecall : Door fault, Made adjustments to door reset asset & RTS door was jammed against door guides when closing readjusted door with senior tech Mark assistance										
3421038	A4-BC20-06-DOOR Jam	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	2/26/22	7:37:00 PM	2/26/22	7:46:00 PM	00:09	0.00
	Comments: ECALL:arrived and removed baggage from blocking photo-eye. reset, tested, RTS arrived and removed baggage from blocking photo-eye. reset and tested, returned to service										
3430514	A4-BC20-06-DOOR not closing	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	3/5/22	2:34:00 PM	3/5/22	2:34:00 PM	00:23	0.00
	confirmed with Jamie JSM										
3432810	A4-BC20-06-DOOR - Door	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	3/11/22	2:53:00 PM	3/11/22	2:55:00 PM	00:02	0.00
	Comments: Comment Verified by Jaime.										
3432841	A4-BC20-06-DOOR - DOOR	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	3/11/22	9:54:00 PM	3/11/22	10:00:00 PM	00:21	0.00
	Comments: Ecall : Door fault, Closed door reset and tested system called back in service										
3432845	A4-BC20-06-DOOR - DOOR	GS15292	A4-BC20-06-DOOR	CLOS E	ECM	3/11/22	11:15:00 PM	3/11/22	11:21:00 PM	00:15	0.00
	Comments: Ecall : Door fault, Reset system tested called back in service										

3432970	A4-BC20-06-DOOR door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM		3/12/22	8:30:00 PM	3/12/22	8:50:00 PM	01:00	0.00
	Comments: ECALL: trash blocking photoeye, removed, aligned,tested, RTS											
	upon inspection, found trash blocking photo-eye, then found another photo-eye needed alignments, once done, tested door, asset back in											
3433117	A4-BC20-06-DOOR Door	GS15292	A4-BC20-06-DOOR	CLOS	ECM		3/14/22	5:41:00 PM	3/14/22	5:53:00 PM	00:34	0.00
	Comments: Comment											
	Verified by Roy.											
3442917	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM		3/24/22	2:25:00 PM	3/24/22	2:38:00 PM	00:20	0.00
	Comments: Ecall : Door fault, Went to asset close door manually tested called back in service											
3443408	A4-BC20-06-DOOR jam	GS15292	A4-BC20-06-DOOR	CLOS	ECM		3/29/22	8:59:00 AM	3/29/22	9:20:00 AM	00:21	0.00
	Comments: ECM-unjammed door, cleaned debris, closed door, tested asset, RTS.											
3443578	A4-BC20-06-DOOR won't close	GS15292	A4-BC20-06-DOOR	CLOS	ECM		3/31/22	12:46:00 AM	3/31/22	12:55:00 AM	00:09	0.00
	Comments: ECALL-cycled door to ensure problem opening & closing, door working, asset RTS.											
	Door was already closed, cycled door to ensure problem opening & closing of of asset. Door working properly. Asset RTS.											
3390440	A4-BC20-06-DOOR Door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM		1/17/22	12:39:00 AM	1/17/22	12:44:00 AM	00:05	0.00
	Comments: ECALL:Went to asset, cleared jam on merge, reset, back in service											
	Went to asset, cleared jam on merge, reset, back in service											
3390759	A4-BC20-06-DOOR fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM		1/19/22	10:32:00 PM	1/19/22	10:46:00 PM	00:14	0.00
	Comments: ECALL: went to public side, cleared jam and called back in service. door jam caused by FPC											
3432722	A4-BC20-06-DOOR DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM		3/10/22	7:46:00 PM	3/10/22	7:53:00 PM	00:14	0.00
	Comments: Ecall : Door fault, Closed door reset system & RTS											
	door not closed properly reset system closed door called back in service											
3437796	A4-BC20-06-DOOR /Door	GS15292	A4-BC20-06-DOOR	CLOS	ECM		3/18/22	10:36:00 AM	3/18/22	11:25:00 AM	00:49	0.00
	confirmed with Jaimie JSM											
3455937	A4-BC20-06-DOOR reports of	GS15292	A4-BC20-06-DOOR	CLOS	ECM		4/13/22	8:34:00 PM	4/13/22	8:45:00 PM	00:11	0.00
	Comments: ECALL-Fixed door by pushing back into place and straightening the door guide, RTS.											
3460200	A4-BC20-06-DOOR won't	GS15292	A4-BC20-06-DOOR	CLOS	ECM		4/15/22	12:20:00 AM	4/15/22	12:30:00 AM	00:10	0.00
	Comments: ECALL- Arrived at asset, door already closed, tested door. RTS.											
3460218	A4-BC20-06-DOOR will not	GS15292	A4-BC20-06-DOOR	CLOS	ECM		4/15/22	7:36:00 AM	4/15/22	7:45:00 AM	00:14	0.00
	Comments: Ecall : Door fault, Door fault was cleared before tech arrived & RTS											
	once arrived at asset the door was already down and no one there tested bag claim found no issues back in service											
3460295	A4-BC20-06-DOOR door not	GS15292	A4-BC20-06-DOOR	CLOS	ECM		4/15/22	6:46:00 PM	4/15/22	6:49:00 PM	00:06	0.00
	Comments: Ecall : Door will not close, Inspected door NPF & RTS											
	arrived at asset door already closed check for trash test door back in service											
3460360	A4-BC20-06-DOOR fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM		4/16/22	9:30:00 AM	4/16/22	9:39:00 AM	00:09	0.00
	Comments: Ecall : Door fault, Cleared E-stop reset fault & RTS											
	when I arrived I checked panel and it showed an e-stop on section 1 I cleared E-stop and door went down I then tested door and returned to											
3469178	A4-BC20-06-DOOR jam	GS15292	A4-BC20-06-DOOR	CLOS	ECM		4/28/22	10:55:00 AM	4/28/22	11:00:00 AM	00:10	0.00
	Comments: ECALL- door was racked sideways, door manually raise, trash cleaned under door, door tested, RTS.											
3469237	A4-BC20-06-DOOR jam	GS15292	A4-BC20-06-DOOR	CLOS	ECM		4/28/22	7:34:00 PM	4/28/22	7:50:00 PM	00:16	0.00
	Comments: ECALL-reset fault, removed bags, restarted system, RTS.											
3480502	A4-BC20-06-DOOR Door	GS15292	A4-BC20-06-DOOR	CLOS	ECM		5/16/22	2:57:00 PM	5/16/22	3:10:00 PM	00:13	0.00
	Comments: ECALL- Aligned photo-eye on the merger, stop the belt and clear the faults. RTS.											
	Arrived and inspected the asset and found that the photo-eye on the merger was not aligned properly. After aligning the photo-eye, I was able											
3480733	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM		5/18/22	7:11:00 PM	5/18/22	8:15:00 PM	01:59	0.00
	Comments: ECALL-Door coming off track, aligned door on track, reset, tested and RTS.											
	On arrival I inspected the asset to fine the door 1/2 way open and coming off track, so we aligned the door on track to reset, test and RTS.											
3484977	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM		5/19/22	2:44:00 PM	5/19/22	2:52:00 PM	00:10	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS											
	just manually shut the door then went and clear the jam and then bag person start the line and put bags on the line and monitor it while bags											
3503023	A4-BC20-06-DOOR Fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM		6/11/22	8:36:00 AM	6/11/22	8:44:00 AM	00:08	0.00
	Comments: Ecall : Door down limit is active, Adjusted and tightened photo eye into place & RTS											
	door is physically down the MCP shows that the door is not found the door lower limits photo eye out of adjustment rotate and lock it into											
3503564	A4-BC20-06-DOOR /Door	GS15292	A4-BC20-06-DOOR	CLOS	ECM		6/15/22	8:17:00 PM	6/15/22	8:25:00 PM	00:08	0.00
	Comments: Door rollers came out of the slot. Manually open door to get rollers back onto slot, tested, RTS.											
	Inspected asset door rollers came out of the slot. Manually open door to get rollers back onto slot, test the asset and RTS.											
3503569	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM		6/15/22	9:55:00 PM	6/15/22	10:05:00 PM	00:10	0.00
	Comments: ECALL-door jam fault, manually close and reopen door, reset the asset, tested. RTS.											
	Inspected asset door jam fault, manually close and reopen door, reset the asset and tested. RTS.											
3507941	A4-BC20-06-DOOR fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM		6/16/22	5:39:00 AM	6/16/22	6:00:00 AM	00:21	0.00
	Comments: ECALL- photo-eye out of alignment, reset RTS.											
	Inspected issue, photo-eye out of alignment, reset RTS.											

3507999	A4-BC20-06-DOOR fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	6/16/22	1:32:00 PM	6/16/22	1:48:00 PM	00:28	0.00
	Comments: Ecall : Door fault, Cleared jam condition reset door fault & RTS went to asset found door jammed open door manually retested called back in service										
3508020	A4-BC20-06-DOOR - cannot	GS15292	A4-BC20-06-DOOR	CLOS	ECM	6/16/22	5:40:00 PM	6/16/22	5:48:00 PM	00:16	0.00
	Comments: Ecall : Door fault, Closed door reset fault and RTS when I arrived I manually shut door to clear alarm once alarm was clear I tested door then called back in service										
3508026	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM	6/16/22	6:55:00 PM	6/16/22	7:10:00 PM	00:15	0.00
	Comments: Ecall : Door fault, Opened door reset asset and RTS inspected the asset door had to be manually open then close reset the asset and test called back in service										
3508035	A4-BC20-06-DOOR - DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM	6/16/22	9:07:00 PM	6/16/22	9:50:00 PM	00:43	0.00
	Comments: Ecall : Door fault, Reinstall door back on slot reset fault and RTS inspect asset door came off slots lost of reflector replace door back in slot along with reflector test the asset called back in service										
3513353	A4-BC20-06-DOOR door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	6/24/22	9:55:00 PM	6/24/22	10:10:00 PM	00:15	0.00
	Comments: Ecall : door fault, Closed door reset fault test asset & RTS reset issue closed door open door test asset twice back in service										
3547952	A4-BC20-06-DOOR - Will Not	GS15292	A4-BC20-06-DOOR	CLOS	ECM	8/5/22	1:42:00 PM	8/5/22	1:55:00 PM	00:18	0.00
	Comments: Ecall : BC not running, Turned disconnect back on & RTS went to asset inspect found disconnect off turn on disconnect tested called back in service										
3507980	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	6/16/22	11:00:00 AM	6/16/22	11:33:00 AM	00:44	0.00
	Comments: door rolled up on itself Door rolled up on itself. Corrected door. Tested multiple times. Rts.										
3550309	A4-BC20-06-DOOR jam	GS15292	A4-BC20-06-DOOR	CLOS	ECM	8/13/22	5:40:00 PM	8/13/22	5:50:00 PM	00:20	0.00
	Comments: Ecall : Door won't shut, Put door back on track reset fault & RTS went to asset inspected asset found door out of track, tracked door tested RTS										
3607287	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	10/28/22	12:46:00 PM	10/28/22	1:08:00 PM	00:29	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS went to asset inspected found door not responding manually closed door reset fault tested called back in service stayed to monitor asset										
3624211	A4-BC20-06-DOOR jam	GS15292	A4-BC20-06-DOOR	CLOS	ECM	11/17/22	1:48:00 PM	11/17/22	1:53:00 PM	00:05	0.00
	Comments: Ecall : Door fault, Closed door reset fault and RTS arrived at door and manually lowered to clear fault tested and returned to service										
3376773	A4-BC20-06-DOOR door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	1/3/22	8:05:00 PM	1/3/22	8:11:00 PM	00:06	0.00
	Comments: ECALL: Pulled out E-Stop on section -03, reset & closed door, RTS.										
3408546	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM	2/3/22	7:45:00 PM	2/3/22	7:47:00 PM	00:04	0.00
	Comments: ECALL: Inspected, removed bag jam, tested system & RTS.										
3413785	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM	2/16/22	3:21:00 PM	2/16/22	5:40:00 PM	02:19	190.36
	Per JSM Jaime.										
3421147	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM	2/28/22	8:40:00 AM	2/28/22	8:52:00 AM	00:21	0.00
	Comments: Line was stopped & alarm on at MCP. Panel showed E-Stop. Reset all E-Stops & line. Tested. RTS. After reset, stopped line & door closed correctly. Started line to test. RTS.										
3430462	A4-BC20-06-DOOR Jam	GS15292	A4-BC20-06-DOOR	CLOS	ECM	3/4/22	7:41:00 PM	3/4/22	8:30:00 PM	00:49	0.00
	Comments: ECALL:straighten up door panel, some got bad, reset asset, tested, called back in service straighten up door panel, some got bad, reset asset, tested, called back in service										
3430472	A4-BC20-06-DOOR door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	3/4/22	10:24:00 PM	3/4/22	10:46:00 PM	00:22	0.00
	Comments: ECALL: reset fault, called back in service										
3443176	A4-BC20-06-DOOR Jam	GS15292	A4-BC20-06-DOOR	CLOS	ECM	3/27/22	1:01:00 AM	3/27/22	1:15:00 AM	00:14	0.00
	Comments: ECALL:car seat jam at door, once cleared, tested asset, asset back in service car seat jam at door, once cleared, tested asset, asset back in service										
3446481	A4-BC20-06-DOOR /Door	GS15292	A4-BC20-06-DOOR	CLOS	ECM	4/1/22	6:27:00 PM	4/1/22	6:52:00 PM	00:33	0.00
	Comments: ECALL:door readjusted, cleared obstructions, cleared faults, restarted system, RTS door readjusted, cleared obstructions, cleared faults, restarted system, called back in service										
3455782	Door fault; A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM	4/12/22	10:01:00 AM	4/12/22	10:36:00 AM	00:33	0.00
	Comments: Door was jammed up. Used contractor to manually bring door up and down and reset the line.										
3464571	A4-BC20-FPC-BC WILL NOT GO	GS15292	A4-BC20-06-DOOR	CLOS	ECM	4/24/22	1:01:00 PM	4/24/22	3:17:00 PM	02:24	0.00
	Comments: ECALL:lowered door manually, tested, able to restore power and operate the stop button,RTS Arrived and inspected the asset, lowered door manually and tested the asset and discovered the stop button was not working, I determined										
3464590	A4-BC20-06-DOOR door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	4/24/22	4:23:00 PM	4/24/22	7:05:00 PM	02:42	0.00
	Comments: ECALL: safety devices not getting enough power, passed down, photo-eye fault adjusted,RTS arrived and inspected the asset, determined that the safety devices are not getting enough power, passed down the next shift, photo-eye										
3469719	A4-BC20-FPC-BC /JAM	GS15292	A4-BC20-06-DOOR	CLOS	ECM	5/4/22	1:08:00 PM	5/4/22	1:17:00 PM	00:09	0.00
	Comments: ECALL:cushion from a car seat blocking bottom photo-eye, removed cushion, cleared fault, tested,RTS when I arrived, I checked panel, it showed a door jam, I checked over door and found a cushion from a car seat blocking bottom photo-eye, I										
3478340	A4-BC20-06-DOOR /Door	GS15292	A4-BC20-06-DOOR	CLOS	ECM	5/11/22	6:16:00 PM	5/11/22	6:30:00 PM	00:14	0.00
	Comments: Ecall : Door fault, Adjusted photo eye tested reset fault & RTS went to asset found photo eye not aligned, adjusted photo eye tested called back in service										

3480144	A4-BC20-FPC-BC jam	GS15292	A4-BC20-06-DOOR	CLOS	ECM	5/12/22	11:59:00 AM	5/12/22	12:03:00 PM	00:04	0.00

Comments: ECALL: arrived, cleared fault,tested door, RTS,
when I arrived the air line already, cleared the fault, I tested door and returned to service, spirit tug driver admitted to not knowing how to

3480425	A4-BC20-06-BC - Will not go into	GS15292	A4-BC20-06-DOOR	CLOS	ECM	5/15/22	3:30:00 PM	5/15/22	3:59:00 PM	00:29	0.00

Comments: ECALL: line not running, removed debris, ESTOP, reset, adjusted P/E, reset line,RTS
inspected line, door was up and line was not running, removed debris from door, ESTOPPED and reset panel, and control stations, checked

3480609	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM	5/17/22	7:45:00 PM	5/17/22	7:50:00 PM	00:15	0.00

Comments: ECALL:nspected the asset, found the door half way open, manually closed it, reset, tested, RTS
on arrival, I inspected the asset, found the door half way open, manually closed it, reset, tested, RTS

3484949	Bag Claim 20 has a jam on the	GS15292	A4-BC20-06-DOOR	CLOS	ECM	5/19/22	11:15:00 AM	5/19/22	11:34:00 AM	00:43	0.00

Comments: jam
Once arrived at asset identified issues was on bc-21-06-fd, not on the fpc, door got stuck, with the help of Jesus I was able to get the door

3500656	A4-BC20-06-DOOR fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	6/5/22	9:04:00 AM	6/5/22	9:14:00 AM	00:12	0.00

Comments: ECALL: diagnosed problem, adjusted photo-eye, tested and retested, called back in service
arrived at asset, diagnosed problem, adjusted photo-eye, tested and retested, called back in service

3503304	A4-BC20-06-DOOR wont close	GS15292	A4-BC20-06-DOOR	CLOS	ECM	6/13/22	7:20:00 PM	6/13/22	7:27:00 PM	00:07	0.00

Comments: ECALL:Cycled door, tested, back in service
Cycled door, tested, back in service

3503555	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	6/15/22	5:46:00 PM	6/15/22	5:56:00 PM	00:11	0.00

Comments: door fault, removed clothing blocking photoeye, manually lowered door, alarm cleared, tested, RTS
When I arrived I checked over unit and found some clothes under door, blocking photoeye. I removed clothing and manually lowered door.

3507976	Bag Claim 20 will not start up	GS15292	A4-BC20-06-DOOR	CLOS	ECM	6/16/22	10:23:00 AM	6/16/22	10:35:00 AM	00:12	0.00

Comments: manually lowered door to clear fault, cleared,tested, scanned badge, no issue,RTS
when I arrived the door was up and in alarm, checked under door to make sure no trash/ debris was under it blocking the photo-eye, I then

3508047	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM	6/16/22	11:33:00 PM	6/16/22	11:55:00 PM	00:22	0.00

Comments: Ecall : Door fault, Adjusted photo eye reset fault and RTS
inspect photo eyes one not line up test asset 2 times back in service

3525599	A4-BC20-FPC-BC jam	GS15292	A4-BC20-06-DOOR	CLOS	ECM	7/9/22	10:54:00 AM	7/9/22	11:10:00 AM	00:16	0.00

Comments: door fault, bring door down manually then started line. door came up and stopped door. RTS

3525840	A4-BC20-06-DOOR sliding	GS15292	A4-BC20-06-DOOR	CLOS	ECM	7/11/22	4:05:00 PM	7/11/22	4:31:00 PM	00:30	0.00

Comments: troubleshot door, half closed,ESTOP, adjusted door, clearedESTOP, reset fault,RTS
troubleshot the door, found it was half closed and couple of ESTOP and the carousel, I adjusted the door, cleared all the ESTOP, reset

3530722	A4-BC20-06-DOOR door	GS15292	A4-BC20-06-DOOR	CLOS	ECM	7/16/22	8:01:00 PM	7/16/22	8:01:00 PM	00:00	0.00

Comments: Call canceled by GOAA.

3534554	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOS	ECM	7/26/22	9:50:00 PM	7/26/22	9:59:00 PM	00:15	0.00

Comments: asset assessed for reported issue, door reset, monitored, RTS
asset assessed for reported issue, door reset, monitored, RTS

3538926	A4-BC20-06-DOOR door	GS15292	A4-BC20-06-DOOR	CLOS	ECM	7/29/22	6:35:00 PM	7/29/22	6:43:00 PM	00:08	0.00

Comments: Arrived at asset, bag jam at door, cleared bag from door, reset asset, RTS
Arrived at asset, bag jam at door, cleared bag from door, reset asset, RTS

3548237	A4-BC20-06-DOOR jam	GS15292	A4-BC20-06-DOOR	CLOS	ECM	8/8/22	5:02:00 PM	8/8/22	5:20:00 PM	00:18	0.00

Comments: checked and wiped photo eyes. using panel manually opened door, tested, RTS
Arrived at asset, checked and wiped photo eyes. using panel manually opened door, started and stopped line, door closed, RTS

3548275	A4-BC20-06-DOOR door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	8/9/22	1:15:00 AM	8/9/22	1:19:00 AM	00:04	0.00

Comments: Cycled door, reset, RTS

3548363	A4-BC20-06-DOOR /Door	GS15292	A4-BC20-06-DOOR	CLOS	ECM	8/9/22	9:00:00 PM	8/9/22	9:07:00 PM	00:15	0.00

Comments: door not closing completely. reset door and ajdusted to close properly. reset and RTS
on arrival inspect asset and found door had not closed completely to sensor/reflector. so adjusted the door to then test and reset so called

note door also needs new slats as they are slightly warped causing the door to roll off track when closing.

3548365	A4-BC20-06-DOOR fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	8/9/22	10:03:00 PM	8/9/22	10:10:00 PM	00:07	0.00

Comments: Moved bags, cleaned photo-eyes, restarted system, called back in service

3550400	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	8/14/22	1:11:00 PM	8/14/22	1:18:00 PM	00:14	0.00

Comments: wiped P/Es, ESTOPPed line, removed bags from line, using panel, close door completely, restart,RTS
Arrived at asset, checked and wiped photo-eyes, ESTOPPed line, removed bags from line, using panel, close door completely, restarted line,

3556063	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOS	ECM	8/30/22	1:51:00 PM	8/30/22	2:03:00 PM	00:48	0.00

Comments: cleaned photo-eyes and reflector, reset, tested, RTS
went to asset, inspected asset, cleaned photo-eyes and reflector, reset, tested, RTS

3586105	A4-BC20-06-DOOR /Door	GS15292	A4-BC20-06-DOOR	CLOS	ECM	10/2/22	10:39:00 AM	10/2/22	10:55:00 AM	00:32	0.00

Comments: photoeye wasnt on, trash blocking photoeye, removed trash, photoeye on, brought door down, test, RTS
door didnt want to close. inspected, noticed photoeye wasnt on, checked underneath photoeye. trash blocking photoeye, removed trash,

3599443	A4-BC20-06-DOOR jam	GS15292	A4-BC20-06-DOOR	CLOS	ECM	10/14/22	5:03:00 PM	10/14/22	5:14:00 PM	00:11	0.00

Comments: Tried to cycle door, removed debris blocking p. eye, manually lowered door, tested, RTS.
Checked over photo-eye and reflectors. Tried to manually cycled door. It would not respond. Checked under door, found some clothing

3602406	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	10/20/22	9:09:00 AM	10/20/22	9:18:00 AM	00:28	0.00
	Comments: Reset fault, badge in and tested unit, it started up, RTS.										
3602929	A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	10/25/22	7:34:00 PM	10/25/22	7:42:00 PM	00:26	0.00
	Comments: moved bags, cleared faults, closed door, called back in service										
3607171	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	10/27/22	9:25:00 AM	10/27/22	10:02:00 AM	00:37	0.00
	Comments: manually raise and lower door, cleared alarm and monitor operation. RTS										
	had to move bags around and then had someone straighten the door by manually and then clear the alarm monitor while bags were put										
3607179	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	10/27/22	10:43:00 AM	10/27/22	11:24:00 AM	01:25	0.00
	Comments: re-aligned slats with pry bar. tested and RTS										
3607180	CANCEL	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	10/27/22	10:45:00 AM	10/27/22	10:45:00 AM	00:00	0.00
3607193	Door fault; A4-BC20-06-DOOR	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	10/27/22	1:15:00 PM	10/27/22	1:24:00 PM	00:15	0.00
	Comments: manually raise and lower door then went and started the line up and RTS										
	had to manually raise the door then manually lower the door then wait to the alarm to be shut off. then went and start the line up and door										
3617029	A4-BC20-06-DOOR door fault	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	11/3/22	7:40:00 PM	11/3/22	7:51:00 PM	00:11	0.00
	Comments: Removed debris from under door to clear jam, door closed, tested, RTS.										
3617178	A4-BC20-FPC-BC JAM	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	11/5/22	2:17:00 PM	11/5/22	2:25:00 PM	00:08	0.00
	Comments: door racked sideways, stuck under door, removed, manually raised,lowered,cleared alarm,tested,RTS										
	arrived and found door racked sideways, tug driver told me a was stuck under door but he was able to remove it, I manually raised door tc										
3617325	A4-BC20-06-DOOR /Door	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	11/6/22	3:14:00 PM	11/6/22	3:17:00 PM	00:12	0.00
	Comments: belt blocking photo-eye, removed belt, tested line, RTS										
3619396	Door fault	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	11/11/22	6:35:00 PM	11/11/22	6:45:00 PM	00:10	0.00
	Comments: Reset fault, re ran line, RTS.										
3607755	A4-BC20-06-DOOR /Door	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	11/2/22	4:51:00 PM	11/2/22	5:04:00 PM	00:13	0.00
	Comments: Removed debris that prevented door from closing, manually shut door, door shut, RTS.										
3624320	A4-BC20-06-DOOR jam	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	11/18/22	7:37:00 PM	11/18/22	8:12:00 PM	01:30	0.00
	Comments: Unjammed door, manually lowered door, cleared e-stop, reset panel, readjust limits, tested, RTS.										
3624367	Bag Claim 20 has a door fault	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	11/19/22	10:25:00 AM	11/19/22	10:35:00 AM	00:10	0.00
	Comments: arrived at asset, cleared the photo-eye, tested door by resetting the panel, monitored, tested, RTS										
	arrived at asset, cleared the photo-eye, tested door by resetting the panel, monitored, tested, RTS										
3624500	A4-BC20-06-DOOR jam	GS15292	A4-BC20-06-DOOR	CLOSE	ECM	11/20/22	1:24:00 PM	11/20/22	1:34:00 PM	00:20	0.00
	Comments: inspected, no issues, reset, tested, RTS										
3460470	Aeromexico Ticket Counter	GS17937	A1-A-1TC2-01-BS-02	CLOSE	ECM	4/17/22	9:54:00 AM	4/17/22	10:15:00 AM	00:21	0.00
	Comments: scale not working										
	Reset and tested										
3503133	R-AL-22 TSA reporting issue	GS17315	R-AL-22	CLOSE	ECM	6/12/22	12:32:00 PM	6/12/22	1:15:00 PM	00:48	0.00
	Comments: arrived at asset, checked all the photo eyes, had to change a photo eye, tested belt, RTS										
	arrived at asset, checked all the photo eyes, had to change a photo eye, tested belt, tested again, called back in service										
3413155	A4-BC20-FPC-BC jam	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	2/10/22	4:36:00 PM	2/10/22	4:42:00 PM	00:12	0.00
	Comments: Ecall : Jam, Cleared jam condition and RTS										
	when we got there the line was stop and door was down so went and started the line up and the door went up and then let run for awhile then										
3416429	A4-BC20-FPC-BC Jam Fault	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	2/20/22	8:35:00 PM	2/20/22	8:44:00 PM	00:18	0.00
	Comments: Comment										
	Verified by Angel.										
3432835	A4-BC20-06-DOOR - DOOR	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	3/11/22	7:58:00 PM	3/11/22	8:13:00 PM	00:44	0.00
	Comments: ECALL:jam on passengers side, cleared bags from line, reset asset everything in working order, RTS										
	inspected, asset verified fault, jam on passengers side, cleared bags from line, reset asset everything in working order, called it back to										
3437749	A4-BC20-FPC-BC JAM CANT	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	3/17/22	10:01:00 PM	3/17/22	10:15:00 PM	00:28	0.00
	Comments: ECALL: went to public side. reset asset and RTS										
3446356	A4-BC20-FPC-BC jam on both bag	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	3/31/22	3:19:00 PM	3/31/22	3:31:00 PM	00:12	0.00
	Comments: Ecall : Jam on flat plate, Reset jam conditon & RTS										
	Reset the jam conditions bag claim restarted airline resumed operation										
3446479	A4-BC20-FPC-BC /JAM	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	4/1/22	5:49:00 PM	4/1/22	6:03:00 PM	00:42	0.00
	Comments: Ecall : Bag jam, Cleared jam condition reset asset & RTS										
	arrived at asset removed bags that were jammed E-stop reset unit tested it back in service										
3446631	A4-BC20-FPC-BC Jam Fault	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	4/3/22	6:16:00 PM	4/3/22	6:30:00 PM	00:18	0.00
	Comments: ECALL:Inspected asset, cleared all bags from BC, cleared fault, called back in service										
	Inspected asset, cleared all bags from BC, cleared fault, called back in service										
3437741	A4-BC20-FPC-BC ESTOP	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	3/17/22	7:15:00 PM	3/17/22	7:27:00 PM	00:15	0.00
	Comments: ECALL: reset e-stop and watch. RTS										
3460157	Bag Claim 20 has a jam on the	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	4/14/22	2:01:00 PM	4/14/22	2:17:00 PM	00:32	0.00
	Comments: Ecall : Public side had activate E-stop, Cleared E-stop reset asset & RTS										

arrived on public side reset the E-stop then returned to BHS and reset and tested bag claim 20 to call back in service

3460226	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		4/15/22	9:33:00 AM	4/15/22	9:44:00 AM	00:15	0.00
	Will not time out		RO		F							
	Comments: Ecall : Still running, Inspected asset NPF & RFS											
	check all photo eyes to see if something was blocking it but the flat plate still had bags on it that was the reason it was still running											
3477655	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		5/5/22	8:41:00 AM	5/5/22	8:47:00 AM	00:12	0.00
	Bag jam on FPC		RO		F							
	Comments: ECALL-Checked p. eye, E-stop reset, FPC started , monitored a few mins. RTS.											
3500401	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		6/2/22	10:53:00 PM	6/2/22	11:10:00 PM	00:17	0.00
	JAM CANNOT		RO		F							
	Comments: ECALL- Reset asset, RTS.											
3502877	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		6/9/22	11:37:00 PM	6/9/22	11:43:00 PM	00:06	0.00
	JAM PUBLIC		RO		F							
	Comments: ECALL- reset jam RTS.											
	Reset jam call back in service.											
3503411	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		6/14/22	5:29:00 PM	6/14/22	5:38:00 PM	00:21	0.00
	Jam on public end		RO		F							
	Comments: Ecall : FPC jam, Cleared jam condition reset asset & RTS											
	arrived at asset diagnosed problem cleared jam tested and retested called into service											
3503420	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		6/14/22	8:02:00 PM	6/14/22	8:17:00 PM	00:15	0.00
	Jam		RO		F							
	Comments: Ecall : FPC jam, Went to asset reset FPC tested back in service											
3503571	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		6/15/22	10:50:00 PM	6/15/22	10:55:00 PM	00:10	0.00
	Jam		RO		F							
	Comments: ECALL-Cleared jam, restarted asset, RTS.											
	Cleared jam, restarted asset, RTS.											
3508729	Bag Claim 20 has	GS15293	A4-BC20-FPC-	CLOS	ECM		6/22/22	8:50:00 AM	6/22/22	8:59:00 AM	00:15	0.00
	a jam on the		RO		F							
	Comments: ECALL- cleared jam reset FPC tested, and retested, RTS.											
	Arrived at asset, diagnose problem, cleared jam reset FPC tested, and retested, RTS.											
3508818	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		6/22/22	10:23:00 PM	6/22/22	10:28:00 PM	00:05	0.00
	/E-stop		RO		F							
	Comments: ECALL- reset on the Public Side, cleared e-stop on FPC, watch Agent use asset, RTS.											
	On arrival I found asset needed to be reset on the Public Side, so after clearing e-stop on FPC and watching Airline Agent use the asset I											
3599347	Bag Claim 20 has	GS15293	A4-BC20-FPC-	CLOS	ECM		10/13/22	1:03:00 PM	10/13/22	1:10:00 PM	00:12	0.00
	a jam on the		RO		F							
	Comments: Ecall : Jam on FPC, Removed obstruction blocking photo eye reset jam condition & RTS											
	arrived at FPC removed bags from in front of photo eye E-atop reset FPC stationary noticed 3rd photo eye removed bag from in front of											
3607389	Bag Claim 20 has	GS15293	A4-BC20-FPC-	CLOS	ECM		10/29/22	5:01:00 PM	10/29/22	5:02:00 PM	00:03	0.00
	a jam on the		RO		F							
	Comments: Ecall : Jam won't clear, Fault cleared before tech arrive & RTS											
	inspected asset found fault clear when I got to asset could not make it to asset in time dur to other E-call											
3376597	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		1/1/22	7:51:00 PM	1/1/22	8:01:00 PM	00:10	0.00
			RO		F							
	Comments: ECALL: unjammed door and reset ESTOP											
3413810	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		2/17/22	12:08:00 AM	2/17/22	12:10:00 AM	00:07	0.00
	jam		RO		F							
	Comments: Remove bag from PE by door. Tested asset. RTS.											
3430931	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		3/9/22	10:40:00 PM	3/9/22	10:48:00 PM	00:08	0.00
	jam		RO		F							
	Comments: ECALL: pull asset e-stop and restart. asset running RTS											
3437847	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		3/18/22	11:24:00 PM	3/18/22	11:35:00 PM	00:11	0.00
	JAM		RO		F							
	Comments: ECALL:inspect asset, verified fault, reset asset, tested and called back into service											
	inspect asset, verified fault, reset asset, tested and called back into service											
3446578	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		4/3/22	8:23:00 AM	4/3/22	8:34:00 AM	00:11	0.00
	not working		RO		F							
	Comments: ECALL:inspected asset, found ESTOP on public side, simple reset, called back in service											
	inspected asset, found ESTOP on public side, simple reset, called back in service											
3446621	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		4/3/22	4:33:00 PM	4/3/22	4:44:00 PM	00:17	0.00
	Jam Fault		RO		F							
	Comments: ECALL: cleared bags from photo-eye, reset system, cleared all faults, monitored,RTS											
	Arrived and inspected the asset, cleared bags from photo-eye and reset system clearing all faults, monitored the asset, then called it back in											
3446638	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		4/3/22	8:18:00 PM	4/3/22	8:53:00 PM	00:35	0.00
	Jam Fault		RO		F							
	Comments: ECALL: car strap stuck in between merge and FPC, removed strap, cleared jam, tested, RTS											
	when I arrived, a car seat strap was stuck in between the merge and the FPC, after a while I managed to removed the strap and clear the											
3446732	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		4/4/22	9:17:00 PM	4/4/22	9:34:00 PM	00:17	0.00
	jam		RO		F							
	Comments: ECALL: bags obstructed photo-eyes causing fault, cleared Photoeyes, called back in service											
	Initial inspection: carousel was full of bags which had obstructed the photo-eye which in turn caused a fault, cleared photo-eyes, called back in											
3446860	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		4/5/22	10:35:00 PM	4/5/22	10:45:00 PM	00:10	0.00
	jam		RO		F							
	Comments: ECALL: door jammed, used ESTOPs to properly restart asset, used MIP to restart, RTS											
	inspected asset, door jammed, used ESTOPs to properly restart asset, used MIP to restart asset, asset called back in service											
3460610	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		4/18/22	4:22:00 PM	4/18/22	4:31:00 PM	00:09	0.00
	jam		RO		F							
	Comments: ECALL: door up, clean debris,door down manually,ESTOP, reset panel,tested,RTS											
	Inspected line door was closed, line was not running, there was jam on panel, used contractor to bring door up and clean debris from door,											
3477878	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-	CLOS	ECM		5/7/22	9:07:00 PM	5/7/22	9:15:00 PM	00:08	0.00
	JAM		RO		F							
	Comments: ECALL:cleared jam, remove baggage from photo-eyes, reset and restart,RTS											
	Check asset for jam, cleared jam, remove baggage from photo-eyes, reset and restart asset, called asset back in service											

3398858	A4-BC20-FPC-BC Jam	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		2/2/22	6:49:00 PM	2/2/22	7:11:00 PM	00:22	0.00
	Comments: ECALL: Moved bags from PE. Reset all E-Stops. Restarted asset, Monitored. RTS.											
3485193	A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		5/21/22	6:05:00 PM	5/21/22	6:10:00 PM	00:10	0.00
	Comments: inspect asset, reset, cleared, called back in service											
3490326	A4-BC20-FPC-BC JAM	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		5/29/22	8:16:00 PM	5/29/22	8:34:00 PM	00:29	0.00
	Comments: ECALL: bag jam on public side,cleared at FPC, adjusted P/E, reset, tested, RTS											
	on arrival, I inspected the asset to find there to be a bag jam on the public side so I went to the FPC to clear and adjust photo-eyes after											
3490351	Bag jam; A4-BC20-FPC-BC	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		5/30/22	5:45:00 AM	5/30/22	5:50:00 AM	00:15	0.00
	Comments: ECALL: door fault do to obstruction on merge belt cleared photo-eye, reset jam, RTS											
	door fault do to obstruction on merge belt cleared photo-eye, reset jam, called back in service											
3490402	A4-BC20-FPC-BC Jam	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		5/30/22	2:49:00 PM	5/30/22	3:05:00 PM	00:16	0.00
	Comments: ECALL: inspected asset, jam on FPC, cleared jam and close the door, tested BC, RTS											
	inspected asset, jam on FPC, cleared jam and close the door, tested BC, and called back in service											
3490510	A4-BC20-FPC-BC Jam	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		5/31/22	9:31:00 AM	5/31/22	9:50:00 AM	00:24	0.00
	Comments: ECALL:removed bags from photo-eye to cleared fault, called back in service, final inspection											
	inspected asset, removed bags from photo-eye to cleared fault, called back in service, final inspection											
3500913	A4-BC20-06-BCOR door alarm	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		6/6/22	9:20:00 PM	6/6/22	9:45:00 PM	00:25	0.00
	Comments: ECALL: inspected,bag jam on FPC, removed bags, reset, monitored, RTS											
	on arrival, I inspected the asset to find the public flat plate carousel had a bag jam so I removed the bags in photo-eye to reset, observed,											
3508329	A4-BC20-FPC-BC JAM	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		6/19/22	2:10:00 PM	6/19/22	2:22:00 PM	00:20	0.00
	Comments: jam on FPC, bags were arriving too close, move the bags away from the photo-eyes, reset it, RTS											
	inspected asset, jam on FPC, bags were arriving too close, move the bags away from the photo-eyes, reset it, called back in service											
3508331	Bag Claim 20 has a jam on the	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		6/19/22	2:32:00 PM	6/19/22	2:48:00 PM	00:36	0.00
	Comments: bag too close on merge, notified the spacing of bags to the airline, reset jam, RTS											
	Arrived at asset, airline had load bag hygiene, and bags were too close on the merge, notified the spacing of bags to the airline, reset jam											
3508441	A4-BC20-FPC-BC Jam	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		6/20/22	2:36:00 PM	6/20/22	2:49:00 PM	00:24	0.00
	Comments: Arrived and cleared e-stop and reset, monitored, RTS											
	Arrived and cleared e-stop and reset, monitored the asset, RTS											
3508692	Bag Claim 20 has a jam on the	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		6/21/22	5:42:00 PM	6/21/22	6:13:00 PM	00:31	0.00
	Comments: Removed bags from photo-eye, cleared jam, started the carousel, back in service											
	Removed bags from photo-eye, cleared jam, started the carousel, back in service											
3513528	A4-BC20-FPC-BC JAM	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		6/26/22	9:32:00 PM	6/26/22	10:10:00 PM	00:38	0.00
	Comments: got to the door, readjust the photo-eye or then tested, run it, then called the alarm, RTS											
3513632	A4-BC20-FPC-BC Jam	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		6/27/22	8:30:00 PM	6/27/22	8:50:00 PM	00:20	0.00
	Comments: arrive, checked all assets, cleared all jams and faults, tested it, called it back in service											
	arrive, checked all assets, cleared all jams and faults, tested it, called it back in service											
3526060	A4-BC20-FPC-BC Jam	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		7/13/22	9:09:00 PM	7/13/22	9:26:00 PM	00:21	0.00
	Comments: Cleared bags from photo-eye. Reset asset, went back to bag room test asset BIS.											
	Inspected issue at asset, cleared bags from photo-eye. Reset asset, went back to bag room test asset BIS.											
3538936	A4-BC20-FPC-BC Jam	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		7/29/22	7:32:00 PM	7/29/22	7:50:00 PM	00:18	0.00
	Comments: Reset Jam, RTS											
3539359	A4-BC20-FPC-BC Jam	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		8/2/22	6:46:00 PM	8/2/22	7:03:00 PM	00:34	0.00
	Comments: jam outside, went outside, cleared the jam, went back inside, tested, RTS											
	arrived and inspected asset, look at the screen, saw jam outside, went outside, cleared the jam, went back inside, tested it,RTS											
3547911	A4-BC20-FPC-BC Jam	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		8/5/22	8:07:00 AM	8/5/22	8:32:00 AM	00:50	0.00
	Comments: Ecall : Jam on flat plate, Cleared jam condition reset unit & RTS											
	arrived at unit and cleared bags off of unit we then went back to bag room to test once we arrived we tested unit returned to service											
3555954	A4-BC20-FPC-BC Eaton on	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		8/29/22	8:04:00 AM	8/29/22	8:04:00 AM	00:00	0.00
	Comments: PM being conducted on asset. call was canceled by GOAA											
3581898	A4-BC20-FPC-BC Eaton	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		9/25/22	10:45:00 PM	9/25/22	11:00:00 PM	00:15	0.00
	Comments: removed ESTOP on carousel, restarted and tested, RTS											
	removed ESTOP on carousel, restarted and tested, RTS											
3594814	A4-BC20-FPC-BC Jam	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		10/9/22	10:16:00 PM	10/9/22	10:31:00 PM	00:15	0.00
	Comments: arrived at asset, removed bags from photo-eye, restarted system, back in service											
	arrived at asset, removed bags from photo-eye, restarted system, back in service											
3607225	Bag Claim 20 has a jam on the	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		10/27/22	5:38:00 PM	10/27/22	5:50:00 PM	00:12	0.00
	Comments: remove bags in front of door, reset jam and RTS											
3607699	A4-BC20-FPC-BC Jam	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		11/1/22	9:13:00 PM	11/1/22	9:22:00 PM	00:09	0.00
	Comments: arrived at asset, checked control panel system. no visible issue, ran system, RTS											
3617347	A4-BC20-FPC-BC /JAM	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		11/6/22	5:07:00 PM	11/6/22	5:11:00 PM	00:04	0.00
	Comments: no issue, went to control panel to confirm information, RTS											
	arrived at asset, spoken to non-jsm employee, no issue, went to control panel to confirm information, RTS											
3617376	A4-BC20-FPC-BC JAM	GS15293	A4-BC20-FPC-BC	CLOS E	ECM		11/7/22	12:40:00 AM	11/7/22	12:53:00 AM	00:35	0.00

Comments: reset fault on public area of asset, restarted and tested, RTS, tech edwin assisted
reset fault on public area of asset, restarted and tested, RTS, tech edwin assisted

3624263	Bag Claim 20 has a jam on the	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	11/18/22	9:10:00 AM	11/18/22	9:31:00 AM	00:21	0.00

Comments: Ecall : Multiple jam on the FPC, Cleared jam condition reset asset & RTS
went outside to the public side to clear some bags that was covering the photo eyes I moved the bags and check sensors to make sure they

3624311	A4-BC20-FPC-BC jammed on both	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	11/18/22	6:09:00 PM	11/18/22	6:15:00 PM	00:11	0.00

Comments: Cleared jam on FPC side, cleared jam on bag room side, reset asset, RTS.

3624469	A4-BC20-FPC-BC jam	GS15293	A4-BC20-FPC-BC	CLOSE	ECM	11/20/22	9:39:00 AM	11/20/22	10:10:00 AM	00:31	0.00

Comments: cleared jam at fpc, returned to bag room side, reset, tested, RTS

3416398	VIR Bumpout	GS17881	A2-A-2BD3-01-BC-01	CLOSE	ECM	2/20/22	1:20:00 PM	2/20/22	1:34:00 PM	00:40	0.00

Comments: ECALL: reset the scale by unplugging it, plugged it back in and scale worked correctly, RTS
arrived and inspected the asset, reset the scale by unplugging it, plugged it back in and scale worked correctly, called asset back into service

3464652	Bump out across from VIR ticket	GS17881	A2-A-2BD3-01-BC-01	CLOSE	ECM	4/25/22	12:50:00 PM	4/25/22	1:08:00 PM	00:28	0.00

Comments: ECALL:not reading weight,removed display, unplugged, plugged back, read, zeroed out,tested,RTS
Inspected scale, scale was not reading weight, removed display, unplugged cable, plugged it back in, scale read, zeroed it out tested scale,

3594715	Virgin bumpout scale not working	GS17881	A2-A-2BD3-01-BC-01	CLOSE	ECM	10/8/22	2:13:00 PM	10/8/22	2:27:00 PM	00:14	0.00

Comments: remove indicator, reset power, tested the operation, replaced indicator into cabinet
had to remove indicator, reset power, tested the operation, replaced indicator into cabinet

3390328	A2-OSC10-Door - Door Alarm/Fault	GS14865	A2-OSC10-Door	CLOSE	ECM	1/15/22	1:17:00 PM	1/15/22	1:21:00 PM	00:50	0.00

Comments: Comment
Verified by Jaime.

3443034	A2-OSC10-Door - DOOR WILL	GS14865	A2-OSC10-Door	CLOSE	ECM	3/25/22	5:18:00 PM	3/25/22	5:33:00 PM	00:44	0.00
3480186	A2-OSC10-Door - cannot close due	GS14865	A2-OSC10-Door	CLOSE	ECM	5/12/22	8:04:00 PM	5/12/22	8:09:00 PM	00:11	0.00

Comments: ECALL: reset and tested door. called back in service

3485387	A2-OSC10-Door - Door Fault	GS14865	A2-OSC10-Door	CLOSE	ECM	5/22/22	4:12:00 PM	5/22/22	4:19:00 PM	00:07	0.00

Comments: ECALL-Photo-eye loose, made adjustments, and cleared fault. RTS.

3548015	A2-OSC10-Door not opening	GS14865	A2-OSC10-Door	CLOSE	ECM	8/6/22	7:42:00 AM	8/6/22	7:51:00 AM	00:18	0.00

Comments: Ecall : Door not working, Inspected asset door in good working order NPF & RTS
went to asset inspect photo eye all good tested called back in service

3577282	A2-OSC10-Door - door not properly	GS14865	A2-OSC10-Door	CLOSE	ECM	9/15/22	2:36:00 PM	9/15/22	2:42:00 PM	00:06	0.00

Comments: Ecall : Door shows not closed alarm state, Operator did not close door, close door & RTS
the last operator of the door did not close it fully pushed down button door closed alarm stopped

3616993	OSC10 exit door has a fault	GS14865	A2-OSC10-Door	CLOSE	ECM	11/3/22	11:58:00 AM	11/3/22	12:02:00 PM	00:12	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS
went to asset inspected found that the door was closed all the way because the button was released premature before the door closed

3376947	A2-OSC10-Door failed to close	GS14865	A2-OSC10-Door	CLOSE	ECM	1/5/22	8:48:00 PM	1/5/22	8:53:00 PM	00:05	0.00

Comments: ECALL: Manually closed door upon arrival. RTS.

3413221	A2-OSC10-Jam	GS14865	A2-OSC10-Door	CLOSE	ECM	2/11/22	4:20:00 PM	2/11/22	4:30:00 PM	00:10	0.00

Comments: ECALL:Went to asset, inspected door, tested no issue, found badge keypad number's sticking RTS
Went to asset, inspected door, tested no issue, found badge keypad number's sticking called back in service

3437932	A2-OSC10-Door-door fault	GS14865	A2-OSC10-Door	CLOSE	ECM	3/19/22	8:17:00 PM	3/19/22	8:25:00 PM	00:18	0.00

Comments: ECALL:Inspected asset, verified fault, door wouldn't open, reset asset, cleared fault, tested, RTS
Inspected asset, verified fault, door wouldn't open, reset asset, cleared fault, tested, called it back into service

3485194	A2-OSC10-Door - Door Fault	GS14865	A2-OSC10-Door	CLOSE	ECM	5/21/22	6:21:00 PM	5/21/22	6:28:00 PM	00:07	0.00

Comments: when I arrived, door was down, showing no faults, I tested a few times, called back in service
when I arrived, door was down, showing no faults, I tested a few times, called back in service

3485404	A2-OSC10-Door	GS14865	A2-OSC10-Door	CLOSE	ECM	5/23/22	7:07:00 PM	5/23/22	7:14:00 PM	00:23	0.00

Comments: ECALL: inspected, made adjustments, reset, tested, RTS
On arrival, I inspected the asset and made sure the proper adjustments were right on all sensors to reset and test then called back in service

3548188	A2-OSC10-Door Fault	GS14865	A2-OSC10-Door	CLOSE	ECM	8/8/22	7:12:00 AM	8/8/22	7:25:00 AM	00:13	0.00

Comments: Inspected door. checked and cleaned photo eyes, tested door, was in operation, door closed, RTS
Inspected door. checked and cleaned photo eyes, tested door, was in operation, door closed, RTS

3570451	OSC10 (Oversize 10) has a door	GS14865	A2-OSC10-Door	CLOSE	ECM	9/6/22	10:05:00 AM	9/6/22	10:19:00 AM	00:14	0.00

Comments: Arrived at asset, inspected asset, cleared door fault, monitored, RTS
Arrived at asset, inspected asset, cleared door fault, monitored, RTS

3617020	A2-OSC10-fault	GS14865	A2-OSC10-Door	CLOSE	ECM	11/3/22	5:03:00 PM	11/3/22	5:10:00 PM	00:07	0.00

Comments: reset fault and call back in service.

3617078	Bag cliaim 10 oversize alarm	GS14865	A2-OSC10-Door	CLOSE	ECM	11/4/22	11:10:00 AM	11/4/22	11:15:00 AM	00:05	0.00

Comments: fault cleared upon arrival, ran unit, functions properly, RTS

3617490	AAL has a scale at their ticket	GS17774	A1-BS-CAL	CLOSE	ECM	11/8/22	6:53:00 AM	11/8/22	6:53:00 AM	00:00	0.00

Comments: Scale belongs to airline.

3619364	AAL SCALE	GS17774	A1-BS-CAL	CLOSE	ECM	11/12/22	8:48:00 AM	11/12/22	9:45:00 AM	02:40	0.00

Comments: attempted to reset scale, unsuccessful. called sr tech, identified scales not operated by jsm, RTS

inspected scale, attempted to reset scale, unsuccessful would not zero out, called for sr. tech assistance, upon inspection identified scales

3619801	Southwest curbside broken	GS17774	A1-BS-CAL BS 03	CLOS E	ECM	11/16/22	2:59:00 PM	11/16/22	3:49:00 PM	00:50	0.00

Comments: cable pulled out from power brick/receptacle, removed panels, rerouted wires, plugged in, test, RTS

power cable pulled out from power brick and receptacle, removed panels, rerouted wires, plugged in, test, RTS

3469621	3469621 - Scale at AAL kt counter	GS17879	A5-B-5TC1-02- BS 03	CLOS E	ECM	5/3/22	10:59:00 AM	5/3/22	11:15:00 AM	00:16	0.00

Comments: ECALL:inspected asset, scale need to be on, pressed on button, called back in service

inspected asset, scale need to be on, pressed on button, called back in service

3416673	AAL BAG SCALE NOT WORKING	GS17880	A5-B-5TC1-02- BS 03	CLOS E	ECM	2/23/22	10:45:00 AM	2/23/22	12:21:00 PM	01:45	337.70

Comments: Ecall : Scale not working, Replaced bad screen display & RTS

troubleshooting the scale and found out the screen display wasn't working I replace it to a new one after that I checked it, it was working very

3416592	aal ticket counter scale not working	GS17880	A5-B-5TC1-02- BS 03	CLOS E	ECM	2/22/22	2:08:00 PM	2/22/22	3:05:00 PM	00:57	337.70

Comments: ECALL: 1 display reset by unplugged/plugged,other 1 had broken button,replaced,both display ok, RTS

inspected scale, one display had an error message, unplugged and plugged back in display, the display was operation, the other display had a

3416624	AAL Tkt scale weight is off	GS17880	A5-B-5TC1-02- BS 03	CLOS E	ECM	2/22/22	5:02:00 PM	2/22/22	5:57:00 PM	00:55	0.00

Comments: ECALL:scale off by 11 lbs,removed display,unplugged, plugged, display zeroed out, down to 4 lbs.F/U

scale was off by eleven lbs, removed display and unplugged and plugged, display zeroes it out, got it down to four lbs off, but it needs follow

3385156	A4 SWA SCALE	GS17884	A3-A-3TC7-01- BS 01	CLOS E	ECM	1/6/22	11:03:00 AM	1/6/22	11:14:00 AM	00:11	0.00

Comments: Ecall : Scale not working, Removed penny from scale

3585915	SWA SCALE NOT WORKING	GS17884	A3-A-3TC7-01- BS 01	CLOS E	ECM	9/30/22	2:47:00 PM	9/30/22	3:33:00 PM	01:32	0.00

Comments: airline opened back, plugged in all power cables, scale illuminated, zeroed, test, RTS, monitored

Arrived at asset. Attempted to turn on control. Did not turn on. Removed control box. Unplugged power waited a couple of minutes. Plugged

3376811	A4 SWA SCALE	GS17885	A3-A-3TC7-01- BS 03	CLOS E	ECM	1/4/22	8:55:00 AM	1/4/22	11:56:00 AM	03:20	579.16

Comments: ECALL: scale not reading properly, load cells needed to be replaced. obtain and replaced cells, RTS

went to the scale, display was reading negative numbers. reset display and still showing negative. test display and working fine. load cells

3416663	SWA tkt counter scale not working	GS17885	A3-A-3TC7-01- BS 03	CLOS E	ECM	2/23/22	8:16:00 AM	2/23/22	8:59:00 AM	00:43	0.00

Comments: Ecall : Scale not working, Cleaned dirt out of scale reset scale & RTS

I checked the scale it was working properly I opened it to check the load weld and I found a lot of dirt in there I cleaned them after that I

3376639	A4-SWA SCALE	GS17885	A3-A-3TC7-01- BS 03	CLOS E	ECM	1/2/22	12:22:00 PM	1/2/22	2:04:00 PM	01:42	337.70

Comments: ECALL: scale jumping in numbers, acquired new scale from parts, installed, zeroed out, tested, RTS.

Inspected scale and it was jumping in numbers, removed display and unplugged and plugged back in cables as well as from the outlet, tried

3586062	SOUWTHWEST TKT COUNTER	GS17885	A3-A-3TC7-01- BS 03	CLOS E	ECM	10/2/22	4:50:00 AM	10/2/22	5:00:00 AM	00:10	0.00

Comments: reset fault, called back in service

3393791	AMX ticket counter scale is	GS17940	A1-A-1TC2-02- BS 03	CLOS E	ECM	1/26/22	11:40:00 AM	1/26/22	11:49:00 AM	00:09	0.00

Comments: ECALL: Inspected. Reset & cleared fault. RTS.

3430895	air mexico ticket counter scale not working	GS17940	A1-A-1TC2-02- BS 03	CLOS E	ECM	3/9/22	1:53:00 PM	3/9/22	2:17:00 PM	00:24	0.00

Comments: ECALL: located GOAA maintenance key, remove power and let sit, plug in and test. RTS

3446690	AMX Scale 2 ATC2_03 BS02	GS17944	A1-A-1TC2-03- BS 01	CLOS E	ECM	4/4/22	12:07:00 PM	4/4/22	12:13:00 PM	00:06	0.00

Comments: ECALL: scale not reading, removed display,unpluggged/plugged,scale read,zeroed out,tested,RTS

inspected scale, scale was not reading, removed display, unplugged & unplugged, back in cable, scale read, zeroed it out,tested, called it in

3469456	Aeromexico Ticket Counter	GS17944	A1-A-1TC2-03- BS 01	CLOS E	ECM	5/1/22	10:21:00 AM	5/1/22	10:35:00 AM	00:14	0.00

Comments: ECALL: inspect scale, not reading, remove display and reset power. test and RTS

3469455	Aeromexico Ticket Counter	GS17945	A1-A-1TC2-03- BS 03	CLOS E	ECM	5/1/22	10:00:00 AM	5/1/22	10:20:00 AM	00:20	0.00

Comments: ECALL-Removed display unplugged/plugged cable in back, Scale read, zeroed it out, tested, RTS.

Inspected scale, scale was not reading weight, Removed display and unplugged and plugged cable in back of display, Scale read, zeroed

3460790	AMX SCALE NOT WORKING	GS17945	A1-A-1TC2-03- BS 03	CLOS E	ECM	4/20/22	11:35:00 AM	4/20/22	11:45:00 AM	00:10	0.00

Comments: ECALL- removed display, reset the power, restarted display & tested, RTS.

3446689	AMX Scale 1 ATC2_03BS_01	GS17945	A1-A-1TC2-03- BS 03	CLOS E	ECM	4/4/22	12:01:00 PM	4/4/22	12:13:00 PM	00:05	0.00

Comments: ECALL: scale not reading, removed display,unpluggged/plugged,scale read,zeroed out,tested,RTS

inspected scale, scale was not reading, removed display, unplugged & unplugged, back in cable, scale read, zeroed it out,tested, called it in

3398670	Aeromexico Ticket Counter	GS17946	A1-A-1TC2-03- BS 03	CLOS E	ECM	1/31/22	12:21:00 PM	1/31/22	12:44:00 PM	00:23	0.00

Comments: ECALL: not reading weight, removed display; unplugged, plugged, zeroed out,tested, RTS

Inspected scale, scale was not reading weight, removed display and unplugged and plugged back in, zeroed out the scale and tested it before

3446592	AMX ticket counter bag scale	GS17946	A1-A-1TC2-03- BS 03	CLOS E	ECM	4/3/22	10:30:00 AM	4/3/22	10:52:00 AM	00:20	0.00

Comments: ECALL: not reading, unplugged, plugged back in, cable connected to display, zeroed it, tested, RTS

Inspected scale, scale was not reading, plugged out and in cable connected to display, scale read, zeroed it out, tested it, called it in

3460469	Aeromexico Tick Counter Scale	GS17946	A1-A-1TC2-03- BS 03	CLOS E	ECM	4/17/22	10:16:00 AM	4/17/22	10:24:00 AM	00:08	0.00

Comments: ECALL: not reading, unplugged, plugged, operational, zeroed out, tested, RTS

inspected scale, it was not reading weight, removed display, unplugged and plugged back in cable, scale was operational, zeroed it out, tested

3464898	A2-SPC-8A-BC siding reporting	GS14586	A2-SPC-8A- BC	CLOS E	ECM	4/27/22	6:36:00 PM	4/27/22	6:52:00 PM	00:16	0.00

Comments: ECALL- Reset door on panel, restarted asset, RTS.

3460726	Bag Belt 8A not running	GS14586	A2-SPC-8A- BC	CLOS E	ECM	4/19/22	5:59:00 PM	4/19/22	6:06:00 PM	00:07	0.00

Comments: ECALL: cleared bag jam and called back into service

3513696	swa bag scale will	GS17888	A3-A-3TC7-01-BS 03	CLOS E	ECM	6/28/22	10:56:00 AM	6/28/22	11:27:00 AM	01:02	0.00
	Comments: removed display, unplugged the cable for reset, zeroed out scale, tested called in										
	inspected scale, removed display, unplugged the cable for reset, zeroed out scale, tested called in										
3513697	duplicate	GS17888	A3-A-3TC7-01-BS 03	CLOS E	ECM	6/28/22	11:01:00 AM	6/28/22	11:22:00 AM	00:00	0.00
	Comments: scale not working										
	Removed display and unplugged and plugged back in cable. Zeroed out. Tested. Called in.										
3617296	SWA Ticket	GS17886	A3-A-3TC7-01-BS 03	CLOS E	ECM	11/6/22	1:10:00 PM	11/6/22	2:35:00 PM	01:25	0.00
	Comments: Arrived, inspected, reset scale, tested, RTS, taught southwest how to reset scale										
3517088	UAE TKT SCALE	GS17889	A2-A-2TC5-B-BS 04	CLOS E	ECM	7/3/22	4:38:00 PM	7/3/22	5:58:00 PM	01:20	0.00
	Comments: inspected scale, removed display, replaced display with another asset, zeroed out, tested, RTS										
	inspected scale, removed display, replaced display with another asset, zeroed out, tested, RTS										
3517100	duplicate	GS17889	A2-A-2TC5-B-BS 04	CLOS E	ECM	7/3/22	4:41:00 PM	7/3/22	4:41:00 PM	00:00	0.00
3500423	Spirit tkt counter	GS14658	A4-B-4TC1-03-BS 03	CLOS E	ECM	6/3/22	5:52:00 AM	6/3/22	6:03:00 AM	00:11	0.00
	Comments: ECALL- Notice no power, check wire, it was unplug, plug it in, test asset, RTS.										
3376816	2XTA-24 has a	GS18206	A1-2XTA-24	CLOS E	ECM	1/4/22	10:14:00 AM	1/4/22	11:22:00 AM	01:16	0.00
	Comments: ECALL: inspect panel and disconnect wiring, all good, reset panel and RTS										
	inspect, check all cables of panel and disconnect, everything is good and reset panel. start up and RTS										
3376939	A1-2XTA-24 drive	GS18206	A1-2XTA-24	CLOS E	ECM	1/5/22	5:52:00 PM	1/6/22	9:45:00 AM	16:04	29.96
	Verified by JSM 9.										
3376882	A1-2XTA-24 Drive	GS18206	A1-2XTA-24	CLOS E	ECM	1/5/22	4:07:00 AM	1/5/22	4:23:00 AM	00:32	0.00
	Comments: ECALL:asset assessed for issue, asset reset, tested, returned to service										
	asset assessed for issue, asset reset, tested, returned to service										
3376885	A1-2XTA-24 Drive	GS18206	A1-2XTA-24	CLOS E	ECM	1/5/22	4:30:00 AM	1/5/22	4:38:00 AM	00:08	0.00
	Verified by JSM 9 Dave										
3438162	JBU ticket	GS17951	A1-A-1TC3-01-BS 03	CLOS E	ECM	3/21/22	9:07:00 PM	3/21/22	9:17:00 PM	00:10	0.00
	Comments: ECALL: scale was reset, tested and RTS										
3408893	jet blue ticket	GS17949	A1-A-1TC3-01-BS 04	CLOS E	ECM	2/8/22	2:44:00 PM	2/8/22	3:06:00 PM	00:44	0.00
	Comments: ECALL:removed display,unplugged,plugged back,airline stated over 50lb not accurate,needed calibrate										
	Inspected scale, removed display and unplugged and plugged back in cable, tested scale it seemed like it worked ok, airline said bags over 50										
3393315	JETBLUE TICKET	GS17949	A1-A-1TC3-01-BS 04	CLOS E	ECM	1/20/22	4:59:00 AM	1/20/22	5:10:00 AM	00:11	0.00
	Comments: ECALL: Reset scale. Tested. RTS.										
3393471	SCALE JETBLUE TICKET	GS17950	A1-A-1TC3-01-BS 03	CLOS E	ECM	1/22/22	5:46:00 AM	1/22/22	12:15:00 PM	02:26	0.00
	Comments: ECALL: Disassembled. Test wires and load cells. Reconnected everything. Turned on. RTS										
	Scale is not functioning at all. Had to disassemble. Tested wiring and load cells. Put all connections back together. Powered on the unit and										
3438160	JBU ticket	GS17952	A1-A-1TC3-01-BS 04	CLOS E	ECM	3/21/22	8:57:00 PM	3/21/22	9:16:00 PM	00:09	0.00
	Comments: ECALL: reset and tested asset and RTS										
3437961	A1-A-1TC3-01-BS 04	GS17952	A1-A-1TC3-01-BS 04	CLOS E	ECM	3/20/22	6:32:00 AM	3/20/22	6:59:00 AM	01:16	0.00
	Comments: ECALL:unplugged and plugged the power to scale, tested asset, called back in service										
	inspected asset, unplugged and plugged the power to scale, tested asset, called back in service										
3500946	NKS Ticket	GS17955	A1-A-1BD1-BS 01	CLOS E	ECM	6/7/22	7:17:00 AM	6/7/22	8:40:00 AM	02:32	144.31
	Comments: ECALL: opened scaled, noticed load cell not working, replaced with new, scale working,RTS										
	after opening the scale, I noticed one of the load cell was not working correctly, went to part, pick up new load cell to replace the old one,										
3550144	NKS INTERNATIONA	GS17955	A1-A-1BD1-BS 01	CLOS E	ECM	8/11/22	1:45:00 PM	8/11/22	2:10:00 PM	00:48	0.00
	Comments: scale not working, discover broken plastic pushing the zero button, adjusted and reset scale. RTS										
	arrive to asset, unplug display and plug back in, no change. look at pressure plate, unplug display and remove plate. plugged back into display										
3503300	NKS International	GS17956	A1-A-1BD1-BS 03	CLOS E	ECM	6/13/22	5:48:00 PM	6/13/22	6:12:00 PM	00:37	0.00
	Comments: Ecall : Display not reading the weight properly, Reset display clear fault & RTS										
	inspected asset display was not reading properly took the display out of the wall and reset, set it zero and tested the 4 load cells bags were										
3513575	3513575 - Scale at Spirit Intl - gas	GS17956	A1-A-1BD1-BS 03	CLOS E	ECM	6/27/22	11:29:00 AM	6/27/22	12:44:00 PM	02:42	144.31
	Comments: Ecall : Not working, Replaced bad load cell reset asset & RTS										
	arrived at the asset and check display wiring and load cells found one of the four load cells was bad causing the numbers to randomly change										
3393493	A1-BD1-01-DOOR	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	1/22/22	10:41:00 AM			00:33	0.00
	Comments: Ecall : Door fault, Closed door clean photo eye & RTS										
	door was faulted manually closed door checked for problems with door tested operation										
3421358	Cancel- JSM Ruddalara is doing	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	3/2/22	9:07:00 AM	3/2/22	9:08:00 AM	00:01	0.00
	Comments: Ecall : Call canceled, I was performing monthly PM call canceled										
3525580	1BD1 has a door fault	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	7/9/22	7:55:00 AM	7/9/22	8:06:00 AM	00:22	0.00
	Comments: Ecall: Door fault, Cleaned photo eyes & reflectors, removed debris from under door closed door & RTS										
	arrived at asset inspected and wiped clean photo eyes and reflectors cleaned up debris under door manually closed door cleared fault tested										
3490084	A1-BD1-01-DOOR	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	5/27/22	5:23:00 PM	5/27/22	5:34:00 PM	00:11	0.00
	Comments: Ecall : Door jam, Cleared bag from photo eye reset asset & RTS										
	Moved bag from photo eye reset controls door closed operator called off alarm restarted										

3572555	A1-1BD1-01-DOOR fault	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	9/10/22	10:45:00 AM	9/10/22	10:57:00 AM	00:12	0.00
	Comments: Ecall : Over sizes bag causing jam, Removed bag blocking photo eye reset asset & RTS										
	went to A1 1BD1 to a E-call for a door fault and over sizes bag I clear the bag from the phot eye and removed the 3 over size bag that the										
3455719	A1-1BD1-01-DOOR photoeye	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	4/11/22	4:48:00 PM	4/11/22	5:10:00 PM	00:22	0.00
	Comments: ECALL: cleared all P/Es, reset system, monitored, working,RTS										
	Arrived and inspected asset, cleared all photo-eyes and reset the system, monitored asset to ensure, it was working, called it back into										
3500857	A1-1BD1-01-DOOR PE	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	6/6/22	11:40:00 AM	6/6/22	11:56:00 AM	00:16	0.00
	Comments: ECALL: found alarm on next door next to the bag drop, called BHS and informed to call GOAA maint.										
	Inspected asset, found alarm on next door next to the bag drop, called BHS and informed to call GOAA maintenance, closed SR										
3516801	A1-1BD1-01-DOOR	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	6/30/22	7:24:00 PM	6/30/22	7:40:00 PM	00:16	0.00
	Comments: Manually closed door, removed faults, inspected, RTS										
	Manually closed door, removed faults, inspected, RTS										
3525693	A1-1BD1-01-DOOR failed to	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	7/10/22	6:30:00 AM	7/10/22	6:40:00 AM	00:58	0.00
	Comments: diagnosed problem, cleared bags and fault, tested, retested, called back in service										
	arrived at asset, diagnosed problem, cleared bags and fault, tested, retested, called back in service										
3534467	A1-1BD1-01-DOOR failed	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	7/25/22	7:00:00 PM	7/25/22	7:07:00 PM	00:30	0.00
	Comments: bag stuck. caused door fault, removed, reset jam, tested, RTS										
	on arrival, I inspected the asset to find there had been a bag stuck that caused a door fault so other removing the jam to reset and tested										
3539182	A1-1BD1-01-DOOR Failed to	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	8/1/22	8:24:00 AM	8/1/22	8:35:00 AM	00:13	0.00
	Comments: door failed to close, P/E too dirty, cleaned the dust, closed door, reset fault, RTS										
	Checked the door and found out the photo-eye was too dirty, caused door to failed to close, cleaned the dust from the photo-eye, after tha										
3548110	FD failed to close; A1-1BD1-01	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	8/7/22	8:51:00 AM	8/7/22	9:04:00 AM	00:46	0.00
	Comments: wiped P/Es, removed bags off line, hit ESTOP, opened FD, cleared debris, closed,tested,RTS										
	arrived at asset, wiped photo-eyes & removed bags off line, hit ESTOP, with key opened FD, cleared debris out of door, where door is clo										
3577472	A1-1BD1-01-DOOR door	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	9/18/22	8:26:00 AM	9/18/22	8:49:00 AM	00:23	0.00
	Comments: bag stuck, manually brought door down, went back up. E-stopped, reset, test, RTS										
	Inspected, door was open, line not running, bag stuck on merge. Moved bag and used control station to bring door down manually, door went										
3548106	Failed to close; A1-1BD1-01	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	8/7/22	8:02:00 AM	8/7/22	8:12:00 AM	00:40	0.00
	Comments: checked & wiped P/E & reflectors. removed bags from P/E, manually closed FD, reset, tested, RTS										
	arrived at asset, checked and wiped photo-eyes and reflectors. removed bags from photo-eye vision, use contactor to manually close FD,										
3581938	A1-1BD1-01-DOOR	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	9/26/22	11:03:00 AM	9/26/22	11:25:00 AM	00:22	0.00
	Comments: Got there, door fault, went inside GS, manually closed door, tested, RTS										
	Got there, door fault, went inside GS, manually closed door, tested, RTS										
3619479	A1-1BD1-01-DOOR Possible	GS19881	A1-1BD1-01-DOOR	CLOS E	ECM	11/13/22	11:22:00 AM	11/13/22	11:34:00 AM	00:12	0.00
	Comments: door not all the way was down, manually cleared door, reset jam and alarm, tested, RTS										
	door alarm was going off, door was not all the way was down, manually cleared door, reset jam and alarm, tested the IBD1-01-SD, RTS										
3385275	Overload won't reset A2-2CS3-14	GS19891	A2-2CS3-14	CLOS E	ECM	1/7/22	9:14:00 PM	1/7/22	9:20:00 PM	00:06	0.00
	Verified by JSM Qamil										
3437940	A2-2CS3-14 - Motor Overload	GS19891	A2-2CS3-14	CLOS E	ECM	3/19/22	9:30:00 PM	3/19/22	9:34:00 PM	00:15	0.00
	Comments: ECALL: reset VFD at asset, tested, cleared overload, back in service										
3432961	A2-2CS3-14 - motor overload	GS19891	A2-2CS3-14	CLOS E	ECM	3/12/22	7:41:00 PM	3/12/22	7:50:00 PM	00:09	0.00
	Comments: ECALL: reset, and cleared system, called back in service										
3420992	Gate 39 pwc hose issue	GS18828	PWC-39	CLOS E	ECM	2/26/22	8:36:00 AM	2/26/22	8:58:00 AM	00:21	2.75
	Comments: Hose not connecting to plane properly										
	The o-ring was missing. Obtained a new ring and put it in.										
3430536	Gt 36/38 PWC hose tangle	GS18828	PWC-39	CLOS E	ECM	3/5/22	7:26:00 PM	3/5/22	7:58:00 PM	01:00	0.00
	Comments: pwc 38 tangle										
	Aoc gave the wrong PWC it was 38 not 36 so felino and I arrived at the PWC 38 it was bad we got it untangle and steaching the hose all the										
3430641	The PWC on gate 38 is leaking	GS18828	PWC-39	CLOS E	ECM	3/7/22	7:10:00 AM	3/7/22	7:33:00 AM	00:23	511.35
	Comments: PWC-39										
	Arrived, tested unit did not find a leak, but the whole headpiece was messed up, replace whole piece with new one.										
3443223	PWC-GATE 39 AFER HOSE	GS18828	PWC-39	CLOS E	ECM	3/27/22	6:06:00 PM	3/27/22	6:16:00 PM	00:10	0.00
	Comments: PWC-38										
	Untangled hose PWC back in service										
3550355	PWC-38 BROKEN HOSE	GS18828	PWC-39	CLOS E	ECM	8/14/22	10:09:00 AM	8/14/22	10:23:00 AM	00:14	0.00
	Comments: replace hose clamp that holds hose to the nozzle										
	replace hose clamp that holds hose to the nozzle										
3599473	GATE 39 PWC HOSE STUCK	GS18828	PWC-39	CLOS E	ECM	10/15/22	5:08:00 AM	10/15/22	6:07:00 AM	00:59	0.00
	Comments: Hose tangled by American Air Ground crew										
	Hose was tangled deep into the length of the hose because it was rolled up horribly by the American Air ground crew. Tried to take the hose										
3437711	A2-2MS2-142 /Missing bags	GS17645	A2-2MS2-142	CLOS E	ECM	3/17/22	1:22:00 PM	3/17/22	1:57:00 PM	00:38	0.00
	Comments: ECALL: inspected asset no issues found. called back in service.										
3433285	A2-2MS2-142 multiple missing	GS17645	A2-2MS2-142	CLOS E	ECM	3/16/22	8:58:00 AM	3/16/22	9:20:00 AM	00:44	0.00
	Comments: Ecall : Missing bags, Inspected asset cleaned photo eyes called back in service										

3469698	Multiple missing bag jams - A2	GS17645	A2-2MS2-142	CLOS E	ECM	5/4/22	8:16:00 AM	5/4/22	8:52:00 AM	00:36	0.00
	Comments: ECALL- checked belt, p. eyes, reflectors, cleaned them, made adj. to p. eyes, RTS.										
3555046	A2-2MS2-142 multiple missing	GS17645	A2-2MS2-142	CLOS E	ECM	8/19/22	4:01:00 AM	8/19/22	4:07:00 AM	00:28	0.00
	Comments: Ecall : Photo eye need adjustment, Cycle power off & back on, on photo eye & RTS at asset unplug photo eye re-plug photo eye adjust eye for 3 lights test back in service										
3433210	A2-2MS2-142 /Missing bags	GS17645	A2-2MS2-142	CLOS E	ECM	3/15/22	2:31:00 PM	3/15/22	2:40:00 PM	00:09	0.00
	Comments: ECALL:inspected with normal bag flow, no issue, found inspected encoder, belt, checked belt inspected with normal bag flow, no issue, found inspected encoder, belt, checked belt before and after asset										
3460443	A2-2MS2-142 multiple bag jams	GS17645	A2-2MS2-142	CLOS E	ECM	4/17/22	5:48:00 AM	4/17/22	5:57:00 AM	00:18	0.00
	Comments: ECALL:Cleared bag jams, cleared faults, reset system with marc's assistance, RTS Cleared bag jams, cleared faults, reset system with marc's assistance, called back in service										
3460453	A2-2MS2-142 multiple missing	GS17645	A2-2MS2-142	CLOS E	ECM	4/17/22	6:39:00 AM	4/17/22	6:48:00 AM	00:19	0.00
	Comments: ECALL: cleaned photo-eyes and reflectors that were in reach, inspected encoders for line, RTS inspected line, checked photo-eyes for three lights, cleaned photo-eyes and reflectors that were in reach, inspected encoders for line as well										
3586184	Multiple bag jams A2-2MS2-141	GS17645	A2-2MS2-142	CLOS E	ECM	10/3/22	5:53:00 AM	10/3/22	6:01:00 AM	00:08	0.00
	Comments: cleared jam, readjusted photo-eye, monitored, closed up, called back in service arrive, inspected, cleared jam, readjusted photo-eye, monitored, closed up, called back in service										
3599661	A2-2MS2-142 - Jam Fault	GS17645	A2-2MS2-142	CLOS E	ECM	10/17/22	11:16:00 AM	10/17/22	11:28:00 AM	00:48	0.00
	Comments: photoeye had 1 light, made adjustment, unplugged/plugged, had 3 lights, reset line, monitored, RTS inspected, photoeye had 1 light, made adjustment, unplugged/plugged, had 3 lights, reset line, monitored, RTS										
3619340	A2-2MS2-142 multiple jams	GS17645	A2-2MS2-142	CLOS E	ECM	11/12/22	3:40:00 AM	11/12/22	3:48:00 AM	00:08	0.00
	Comments: Multiple bag jams, reset line, RTS.										
3619425	A2-2MS2-142 - jam	GS17645	A2-2MS2-142	CLOS E	ECM	11/12/22	6:46:00 PM	11/12/22	6:57:00 PM	00:11	0.00
	Comments: photo-eye needed adjustment, adjusted photo-eye from 1 to 2 lights, monitored, RTS arrived at asset, inspected asset, noticed photo-eye needed adjustment, adjusted photo-eye from 1 to 2 lights, monitored, RTS										
3525579	1ML1-13 has a tripped fault	GS19103	A1-1ML1-13	CLOS E	ECM	7/9/22	7:42:00 AM	7/9/22	11:50:00 AM	16:51	981.93
	Comments: Ecall : Belt removed from asset, Replaced old worn out belting on asset & RTS went to asset disconnect 1ML-11 & 10 to get to 12, 12 had to be disconnected motor & put HOA in off looked under asset noticed belt										
3433275	Obstruction fault; A4-4CS2-01-FD	GS14785	A4-4CS1-01-DOOR	CLOS E	ECM	3/16/22	8:30:00 AM	3/16/22	9:40:00 AM	01:10	0.00
	Comments: 4CS1 - reset tripped breaker. Reset control station. Tested. RTS 4CS2- Reset fault. RTS. Called for 4CS1-01-DOOR and 4CS2-01-DOOR. 4CS1-01-DOOR was not fully closed. Went to panel and tried to close it with the contact										
3421000	A2-2MS2-148 multiple bag jams	GS17651	A2-2MS2-148	CLOS E	ECM	2/26/22	9:52:00 AM	2/26/22	10:24:00 AM	00:32	0.00
	Comments: Ecall : Multiple jams,Removed bag tag on reflector reset jam condition & RTS I tried to dispatch my tech to area due to radio traffic I was unable to get thru I then ran over to unit and checked over unit I found a bag tag										
3442980	A2-2MS2-148 photo eye is loose	GS17651	A2-2MS2-148	CLOS E	ECM	3/25/22	7:50:00 AM	3/25/22	8:04:00 AM	00:14	0.00
	Comments: ECALL: loosened hardware, tightened,adjust P/E, tightened, manually move P/E, cleared jam,RTS talked with BHS/GOAA at asset, then explained the issue, I went to asset, noticed the photo-eye was flagged with no obstruction, I loosen										
3464578	A2-2MS2-148 - Jam Will Not	GS17651	A2-2MS2-148	CLOS E	ECM	4/24/22	2:21:00 PM	4/24/22	2:59:00 PM	00:38	0.00
	Comments: ECALL- cleaned photo-eye, tried adjusting eye to three, tightened loose eyes, reset line. RTS. Inspected line cleaned photo eye, Photo-eye had two lights, tried adjusting to three but no luck. Tightened it down because it was loose. reset										
3469475	A2-2MS2-148 SE cannot clear jam	GS17651	A2-2MS2-148	CLOS E	ECM	5/1/22	1:45:00 PM	5/1/22	2:10:00 PM	00:25	0.00
	Comments: ECALL-Aligned the photo-eye w/reflector, monitored the asset, RTS. Arrived and inspected the asset and found that the photo-eye wasn't making contact with the reflector. I made the proper adjustment and										
3469483	A2-2MS2-148 SE unable to clear	GS17651	A2-2MS2-148	CLOS E	ECM	5/1/22	4:05:00 PM	5/1/22	4:30:00 PM	00:25	0.00
	Comments: ECALL-Aligned p. eye, cleaned reflector to get stronger connection, monitor asset, RTS. Arrived and inspected the asset and discovered the photo-eye wasn't aligned correctly. After aligning the photo-eye, I also cleaned the										
3489974	A2-2MS2-148 / Jam	GS17651	A2-2MS2-148	CLOS E	ECM	5/26/22	3:34:00 PM	5/26/22	3:43:00 PM	00:26	0.00
	Comments: Ecall : Multiple jams, Clean dirty reflector adjusted photo eye clear jam reset asset & RTS Went to asset inspect found reflector dirty clean reflector adjusted photo eye tested called back in service										
3503324	Multiple bag jams no bag present	GS17651	A2-2MS2-148	CLOS E	ECM	6/14/22	4:22:00 AM	6/14/22	5:18:00 AM	01:08	128.66
	Comments: ECALL: P/E needed adjusted, adjusted all other assets' P/Es, RTS On arrival, I inspected the asset to find the Photo-eye needed to be adjusted , so we inspected all other assets and adjusted the photo-ey										
3538784	A2-2MS2-149 - multiple jams, no	GS17652	A2-2MS2-149	CLOS E	ECM	7/28/22	1:30:00 PM	7/28/22	2:10:00 PM	00:40	0.00
	Comments: Ecall : Reports of jams/ overloads, Asset fully operational NPF & RTS initially sent to wrong asset checked at 2MS2-149 the belt runs ok did not observe any jams or overloads										
3530635	A2-2MS2-149 Photoeye	GS17652	A2-2MS2-149	CLOS E	ECM	7/16/22	4:53:00 AM	7/16/22	5:03:00 AM	00:22	0.00
	Comments: removed bags from photo-eyes, readjusted, restarted line, called back in service removed bags from photo-eyes, readjusted, restarted line, called back in service										
3531042	A2-2MS2-149 /Loss Photo-eye	GS17652	A2-2MS2-149	CLOS E	ECM	7/20/22	12:40:00 PM	7/20/22	12:50:00 PM	00:10	0.00
	Comments: Went to asset, readjusted photo eye, tested, RTS Went to asset, readjusted photo eye, tested, RTS										
3534299	A2-2MS2-149 excessively	GS17652	A2-2MS2-149	CLOS E	ECM	7/24/22	9:00:00 AM	7/24/22	9:16:00 AM	00:20	0.00
	Comments: photo eye had 2 lights, removed photo eye cable, plugged back in, tested, RTS Arrived at asset and photo eye had 2 lights. Everytime a bag passes through it it changed and stayed 1 light causing the jams. Removed the										

3534494	2MS2-149 is	GS17652	A2-2MS2-149	CLOS	ECM	7/26/22	7:32:00 AM	7/26/22	8:04:00 AM	00:32	0.00
	Comments: removed cable on photo eye on line, put back in, had 3 lights. Cleaned photo eyes, monitored, RTS										
	Inspected line, line was jammed, moved bag from photo eye. Checked photo eyes and line. Made necessary adjustments. Photo eyes on line										
3538812	A2-2MS2-149	GS17652	A2-2MS2-149	CLOS	ECM	7/28/22	5:10:00 PM	7/28/22	5:17:00 PM	00:07	0.00
	Comments: Adjusted photo-eyes w/one light and other blinking, until it had 3 lights, monitored it, RTS.										
	Got there was multiple jams. Notice photo-eye had one light and other blinking, so I adjusted photo-eye until it had 3 lights, monitored it, then										
3539130	A2-2MS2-149 -	GS17652	A2-2MS2-149	CLOS	ECM	7/31/22	6:37:00 PM	7/31/22	7:20:00 PM	00:43	0.00
	Comments: Comment										
	Initially called back in service at 7/31/22 6:51 PM.										
3539166	A2-2MS2-149	GS17652	A2-2MS2-149	CLOS	ECM	8/1/22	4:40:00 AM	8/1/22	4:53:00 AM	00:20	0.00
	Comments: photo-eye had been blocked by a bag and just needed to be reset,tested, RTS										
	on arrival, I inspected the asset to find the photo-eye had been blocked by a bag and just needed to be reset,tested the asset, called back in										
3539285	2MS2-149 is	GS17652	A2-2MS2-149	CLOS	ECM	8/2/22	7:30:00 AM	8/2/22	7:36:00 AM	00:30	0.00
	Comments: JSM said that there was a loose bracket.										
3548030	A2-2MS2-149 SE	GS17652	A2-2MS2-149	CLOS	ECM	8/6/22	11:07:00 AM	8/6/22	11:35:00 AM	00:56	89.38
	Comments: Ecall : Bad photo eye, Replaced bad photo eye reset asset & RTS										
	arrived at unit found photo eye would align but unit would fault out after a few bags notified BHS unit would be down for 30 minutes to replace										
3393614	A1-1CLM-	GS18102	A1-1CLM-	CLOS	ECM	1/24/22	8:16:00 AM	1/24/22	8:51:00 AM	00:36	0.00
	Comments: ECALL: bag jam, reset jam, tensioned & tracked the belt, asset started, RTS.										
	Troubleshooting the asset and found out asset was jammed because 18 was loose and slow moving, I reset the jam, tensioned and tracked										
3443150	A1-1CLM-	GS18102	A1-1CLM-	CLOS	ECM	3/26/22	6:30:00 PM	3/26/22	6:56:00 PM	00:35	0.00
	Comments: ECALL:Inspect asset, found piece of belt cover photo-eye, remove the piece, tested, RTS										
	Inspect asset, found piece of belt cover photo-eye, remove the piece, tested asset, back in service										
3572533	A1-1CLM-	GS18102	A1-1CLM-	CLOS	ECM	9/10/22	5:37:00 AM	9/10/22	6:00:00 AM	00:23	0.00
	Comments: Ecall : Jam, Removed bag from VSU and reset the line										
3442891	1CLM-18 has a	GS18105	A1-1CLM-18	CLOS	ECM	3/24/22	10:05:00 AM	3/24/22	10:40:00 AM	00:35	0.00
	Comments: ECALL: checked over all cage doors and tighten hardware. RTS										
3469156	A1-1CLM-18 jam	GS18105	A1-1CLM-18	CLOS	ECM	4/28/22	9:51:00 AM	4/28/22	10:14:00 AM	00:23	0.00
	Comments: ECALL- Jam cleared by Southeast, monitored it, RTS.										
3460403	A1-1CLM-18 /Jam	GS18105	A1-1CLM-18	CLOS	ECM	4/16/22	5:27:00 PM	4/16/22	5:42:00 PM	00:25	0.00
	Comments: ECALL:Arrived, loose photo-eye, tightened, tested, RTS, observe										
	Arrived, loose photo-eye, tightened, tested, RTS, observe										
3490350	Bag jam (just	GS18105	A1-1CLM-18	CLOS	ECM	5/30/22	5:33:00 AM	5/30/22	5:37:00 AM	00:04	0.00
	Comments: ECALL: called pre-emptively for jam on door, no fault back in service										
3530651	A1-1CLM-18 jam	GS18105	A1-1CLM-18	CLOS	ECM	7/16/22	7:47:00 AM	7/16/22	8:02:00 AM	00:30	0.00
	Comments: bag got stuck under the 1clm-18 BUCKET, removed bag stuck, cleared fault, tested asset, RTS										
	Arrived at asset, inspected, identified bag got stuck under the 1clm-18 BUCKET, removed bag stuck, cleared fault, tested asset, back in										
3393787	A6-6MD2-17-DIV	GS16246	A6-6MD2-17-	CLOS	ECM	1/26/22	10:35:00 AM	1/26/22	10:40:00 AM	00:05	0.00
	Comments: Ecall : Belt not spinning, Reinstalled V-belt back on asset & RTS										
	inspected asset found V-belt had popped off made adjustment and installed V-belt fault cleared called back in service										
3550211	Multiple jams; A6	GS16246	A6-6MD2-17-	CLOS	ECM	8/12/22	10:00:00 AM	8/12/22	10:10:00 AM	00:15	0.00
	Comments: Ecall : Multiple jams, Reinstalled serpentine belt back in to place & RTS										
	went to asset inspect found serpentine belt clipped off the pulley reinstalled back on the pulley tested called back in service										
3572552	A6-6MD2-17-DIV	GS16246	A6-6MD2-17-	CLOS	ECM	9/10/22	10:08:00 AM	9/10/22	10:28:00 AM	00:32	0.00
	Comments: Ecall : Jams, Put pulley belt back on pulley and RTS										
	serpentine belt popped off pulley, belt pulley reattached not grabbing in pulley groove asked for bags observed will make day created WO for										
3548325	A6-6MD2-17-DIV	GS16246	A6-6MD2-17-	CLOS	ECM	8/9/22	12:24:00 PM	8/9/22	1:03:00 PM	00:39	0.00
	Comments: found out the drive V-Belt had came off. Put it back on, cleared the fault, started, RTS										
	Checked the asset and found out the drive V-Belt had came off. Put it back on, cleared the fault, started, RTS										
3548381	A6-6MD2-17-DIV	GS16246	A6-6MD2-17-	CLOS	ECM	8/10/22	7:40:00 AM	8/10/22	8:35:00 AM	00:55	0.00
	Comments: put v-belt back on. reinstall universal belt and turn on disconnect. test the belt and RTS										
	belt not moving, stop the line and put v-belt back on. reinstall universal belt and turn on disconnect. test the belt and call BHS to throw bags										
3550600	A6-6MD2-17-DIV	GS16246	A6-6MD2-17-	CLOS	ECM	8/16/22	10:41:00 AM	8/16/22	10:50:00 AM	00:09	0.00
	Comments: found timing belt slipped from the pulley. Replaced belt and tested asset. RTS										
	Arrived at the asset and found the timing belt slipped from the pulley. Replaced belt and tested asset. RTS										
3577241	A6-6MS2-17 belt	GS16246	A6-6MD2-17-	CLOS	ECM	9/15/22	9:15:00 AM	9/15/22	9:40:00 AM	00:38	0.00
	Comments: remove tubs, reinstall serpentine belt and RTS										
	removed tubs from belting and installed serpentine belt back onto asset. tested and RTS										
3577713	Failed to extend	GS16246	A6-6MD2-17-	CLOS	ECM	9/21/22	6:05:00 AM	9/21/22	6:09:00 AM	00:04	0.00
	Comments: inspected asset, clear e-stop and manually check and clear jam. RTS										
3577317	A6-6MD2-12-DIV	GS16253	A6-6MD2-12-	CLOS	ECM	9/16/22	7:18:00 AM	9/16/22	7:23:00 AM	00:05	0.00
	Comments: Ecall : Jam, Reset control station cleared jam condition & RTS										
	arrived to asset noticed jam light blinking cycle DIV E-stop reset control station jam light extinguished monitored a few minutes no issues										

3577323	A6-6MD2-12-DIV Failed to Extend	GS16253	A6-6MD2-12-DIV	CLOS E	ECM	9/16/22	9:36:00 AM	9/16/22	9:44:00 AM	00:16	0.00
	Comments: Ecall : Multiple jam, Cycled diverter back to correct position reset & RTS went to asset inspected jam diverter out of position recycled diverter tested call BHS to see if the diverter showing clear call back in service										
3577343	A6-6MD2-12-DIV failed to extend	GS16253	A6-6MD2-12-DIV	CLOS E	ECM	9/16/22	4:26:00 PM	9/16/22	4:44:00 PM	00:34	129.00
	Comments: Ecall : Multiple faults. Replaced damaged proximity sensor & RTS went to inspect found damage proximity went to parts to pick up sensor install sensor tested called back in service										
3577313	A6-6MD2-12-DIV Multiple Failed to	GS16253	A6-6MD2-12-DIV	CLOS E	ECM	9/16/22	5:57:00 AM	9/16/22	6:03:00 AM	00:18	0.00
	Comments: Ecall : Multiple fault fail to extend, Turned power on reset asset & RTS arrived at asset inspect issue tried to reset with power off will not reset open panel turn on disconnect switch power on test asset back in										
3577326	A6-6MD2-12-DIV successive failed to	GS16253	A6-6MD2-12-DIV	CLOS E	ECM	9/16/22	10:15:00 AM	9/16/22	10:25:00 AM	00:20	0.00
	Comments: Ecall : Failed to cycle, Cycled unit manually to clear fault & RTS arrived at unit manually cycled unit to clear fault called back in service I continue to monitor unit after about 10 minutes of unit cycling no is										
3469651	A6-6ML2-12 diverter needs	GS16253	A6-6MD2-12-DIV	CLOS E	ECM	5/3/22	4:05:00 PM	5/3/22	5:23:00 PM	01:18	0.00
	Comments: ECALL: looking for cover, but unable to find the right on, made adjustment on the drive belt,RTS I was looking for the cover, but unable to find the right on, I made adjustment on the drive belt, put it back back on service										
3572820	Multiple failed to extend Jams A6	GS16253	A6-6MD2-12-DIV	CLOS E	ECM	9/13/22	5:08:00 AM	9/13/22	5:26:00 AM	00:18	0.00
	Comments: powered down DIV, reset, powered back up, tested back in service powered down DIV, reset, powered back up, tested back in service										
3577351	A6-6MD2-12-DIV failed to extend	GS16253	A6-6MD2-12-DIV	CLOS E	ECM	9/16/22	4:56:00 PM	9/16/22	5:03:00 PM	00:07	0.00
	Comments: Cleared fault, reset the line										
3577371	A6-6MD2-12-DIV Multiple Failed to	GS16253	A6-6MD2-12-DIV	CLOS E	ECM	9/17/22	5:15:00 AM	9/17/22	5:21:00 AM	00:40	0.00
	Comments: inspect issue, reset issue, tested, back in service inspect issue, reset issue, tested, back in service										
3577376	A6-6MD2-12-DIV Multiple Failed to	GS16253	A6-6MD2-12-DIV	CLOS E	ECM	9/17/22	6:15:00 AM	9/17/22	8:15:00 AM	03:42	258.93
	Comments: Cleared fault by SE, came back, VFD going bad, installed new VFD, programmed, tested, RTS when we got to asset, SouthEast cleared fault, called back to service, fault came back and passed to 1st shift went to asset, found VFD going bad, went to parts to pick up VFD, installed new VFD, programmed VFD, tested, RTS										
3577459	A6-6MD2-12-DIV Multiple Jams	GS16253	A6-6MD2-12-DIV	CLOS E	ECM	9/18/22	6:05:00 AM	9/18/22	6:19:00 AM	00:50	0.00
	Comments: clean photo eye and reflector, got 2 lights, test, RTS clean photo eye and reflector, got 2 lights, test, RTS										
3408512	Swapped out portable PCA on	GS18681	PCA-P1	CLOS E	ECM	2/3/22	9:15:00 AM	2/3/22	9:44:00 AM	00:29	0.00
	Comments: ECALL: P2 is having problems, so swapped out with P1. Need to test P2 at shop.										
3464634	PCA-71- REFUEL UNIT	GS18681	PCA-P1	CLOS E	ECM	4/25/22	6:55:00 AM	4/25/22	7:04:00 AM	04:16	0.00
	Comments: ECALL: refuel portable 1, loacated at gate 71										
3489906	Gate 01 Portable PCA need fue	GS18681	PCA-P1	CLOS E	ECM	5/26/22	5:50:00 AM	5/26/22	10:13:00 AM	02:46	0.00
	Comments: refuel portables 2-4, #4was bring it to the shop to work on a issue and #2 was moved to the gate #1 We refueled both portables and placed back we're they come from,only portable #4 was at the shop to be checked out because only one										
3376694	GATE 71 PCA PORTABLE	GS18681	PCA-P1	CLOS E	ECM	1/3/22	6:00:00 AM	1/3/22	6:29:00 AM	00:29	0.00
	Comments: Refueled Portable Transport portable with tug. Refueled portable with 45 gls of diesel. Portable is back in service.										
3385465	GATE 71 Portable unit wont	GS18681	PCA-P1	CLOS E	ECM	1/10/22	9:47:00 AM	1/10/22	9:59:00 AM	00:12	0.00
	Comments: ECALL: showed 1/4 of a tank, pressured run on the generator control panel, within 5 sec ready , RTS I arrived and flicked on the generator breaker, the fuel gauge showed 1/4 of a tank, I pressured run on the generator control panel and wit										
3390387	Gate 71 PCA Portable out of	GS18681	PCA-P1	CLOS E	ECM	1/16/22	12:29:00 PM	1/16/22	12:32:00 PM	00:03	0.00
	Comments: ECALL: Checked unit, no fuel needed unit working good										
3393415	Gate 71 PCA ERROR	GS18681	PCA-P1	CLOS E	ECM	1/21/22	9:49:00 AM	1/21/22	10:20:00 AM	00:39	0.00
	Comments: running fine We went to the portable is running fine not issue.										
3393478	Gate 71 PCA Port missing a	GS18681	PCA-P1	CLOS E	ECM	1/22/22	6:20:00 AM	1/22/22	7:30:00 AM	03:27	0.00
	Comments: ECALL:towing rod was broken. The towing rod was repaired and the portable is now stable and capable										
3393534	PCA-71 REFUEL PORTABLE	GS18681	PCA-P1	CLOS E	ECM	1/23/22	7:34:00 AM	1/23/22	7:41:00 AM	00:14	0.00
	Comments: Refueled portable While we were refueling the portable, we received an ECM about portable needed fuel. Portable was brought back to the gate full of diesel.										
3416372	Gate 71 portable unit not blowing a	GS18681	PCA-P1	CLOS E	ECM	2/20/22	7:44:00 AM	2/20/22	8:01:00 AM	00:31	0.00
	Comments: Ecall for portable not blowing at gate 71 Arrived at the gate and checked out portable the generator was on but PSA wasn't. Pressed the on button and waited 2 mins till it started										
3420987	Gate 71 PORTABLE PCA	GS18681	PCA-P1	CLOS E	ECM	2/26/22	6:12:00 AM	2/26/22	6:43:00 AM	00:31	0.00
	Comments: fixed up the hose I turned on the unit. Monitoring this one for 10 min, Discharge temp 37.8 RTS										
3421049	Gate 71 PCA	GS18681	PCA-P1	CLOS E	ECM	2/27/22	4:57:00 AM	2/27/22	5:27:00 AM	00:30	0.00
	Comments: fuel portable Fuel portable										
3421055	Gate 71 PORTABLE PCA	GS18681	PCA-P1	CLOS E	ECM	2/27/22	7:20:00 AM	2/27/22	7:50:00 AM	00:30	0.00
	Comments: Ecall 71 portable not working										

Someone from the last shift brought a portable to the gate that the unit wasn't turning so we got portable 1 and completely filled it up and

3430489	Gate 71 the pca needs fue	GS18681	PCA-P1	CLOS E	ECM	3/5/22	6:08:00 AM	3/5/22	6:41:00 AM	00:33	0.00

Comments: Tech refueled portable #1 located at gate 71.

Tech refueled portable #1 located at gate 71.

3430757	PCA-71 REFUEL	GS18681	PCA-P1	CLOS E	ECM	3/8/22	12:32:00 PM	3/8/22	1:24:00 PM	00:52	0.00

Comments: ECALL: refuel portable PCA on gate 71

3437687	Gate 71 the portable pca is no	GS18681	PCA-P1	CLOS E	ECM	3/17/22	9:25:00 AM	3/17/22	10:32:00 AM	02:15	0.00

Comments: Now working

We Went to the unit and switch the portable #2 have problems with the generator.I bring the portable 4 to the gate

3438109	PCA-83 MOBILE UNIT	GS18681	PCA-P1	CLOS E	ECM	3/21/22	1:17:00 PM	3/21/22	1:46:00 PM	00:29	0.00

Comments: Portable #2

3443410	PCA-71 NOT WORKING	GS18681	PCA-P1	CLOS E	ECM	3/29/22	9:01:00 AM	3/29/22	9:22:00 AM	00:42	0.00

Comments: not working, found a electrical door shut off, the hose from pca not stretch correctly with kinks

Arrived at the gate and found out a generator engine working but not the pca. We inspected the situation and found out the access electrical

3443519	Cancel Per Ryan	GS18681	PCA-P1	CLOS E	ECM	3/30/22	9:41:00 AM	3/30/22	10:16:00 AM	00:48	0.00
3443520	Gate 71 PCA portable not	GS18681	PCA-P1	CLOS E	ECM	3/30/22	9:43:00 AM	3/30/22	9:55:00 AM	00:12	0.00
3460128	Gate 71 portable pca is not turning	GS18681	PCA-P1	CLOS E	ECM	4/14/22	11:00:00 AM	4/14/22	11:20:00 AM	00:40	0.00

Comments: no turn on

Arrived at the unit and the unit did not turn on reset the motor control and now the motor turns on

3460142	Gate 71 issue with portable pca	GS18681	PCA-P1	CLOS E	ECM	4/14/22	11:49:00 AM	4/14/22	12:02:00 PM	00:13	0.00

Comments: issued with portable

Arrived at the gate check portable and not issued found.turned on let it run for a few minutes and the unit is working properly.

3469457	PCA-82 REMOVE	GS18681	PCA-P1	CLOS E	ECM	5/1/22	10:25:00 AM	5/1/22	10:55:00 AM	00:30	0.00

Comments: Remove portable from gate

Followed up on a call from AOC to remove portable from gate 82. Went to the shop, got the tug and removed portable from site.

3469561	Gate 24 PORTABLE PCA	GS18681	PCA-P1	CLOS E	ECM	5/2/22	4:50:00 PM	5/2/22	5:35:00 PM	00:45	0.00

Comments: missing log: Tech took the portable to gate 24 for a jumbo Azul aircraft.

missing log: Tech took the portable to gate 24 for a jumbo Azul aircraft.

3503025	Gate 1 the portable pca	GS18681	PCA-P1	CLOS E	ECM	6/11/22	9:06:00 AM	6/11/22	10:03:00 AM	00:57	0.00

Comments: filled unit with fuel

Refilled unit with fuel CBIS

3503166	Gate 28 PCA PORTABLE	GS18681	PCA-P1	CLOS E	ECM	6/12/22	7:01:00 PM	6/12/22	7:46:00 PM	01:19	0.00

Comments: staff from Azul airlines said a portable was no longer needed.

Portable was brought over from gate 15 to gate 28; upon arrival staff from Azul airlines said a portable was no longer needed. Portable was

3508289	PORTABLE PCA 74 NOT	GS18681	PCA-P1	CLOS E	ECM	6/19/22	10:05:00 AM	6/19/22	11:33:00 AM	02:28	0.00

Comments: Brought to diesel station and filled with 45.4 gals of diesel. primed lines, started, tested, RTS

upon arrival found portable out of fuel. Brought portable to diesel station and filled with 45.4 gals of diesel. Brought back to gate. When

3508347	portable PCA to gate 28	GS18681	PCA-P1	CLOS E	ECM	6/19/22	6:32:00 PM	6/19/22	7:18:00 PM	00:46	0.00

Comments: portable 4

Portable #4 was brought to gate 28.

3508812	Portable PCA gate 28 needs fue	GS18681	PCA-P1	CLOS E	ECM	6/22/22	7:17:00 PM	6/22/22	7:59:00 PM	01:24	0.00

Comments: Refuel portable

Refuel portable. Half tank full

3513236	Portable PCA for gate 73 needs fue	GS18681	PCA-P1	CLOS E	ECM	6/23/22	1:24:00 PM	6/23/22	1:30:00 PM	00:06	0.00

Comments: arrived to find the portable connected to the aircraft and running with half a tank of fuel. RTS

AOC called out gate 74 when the portable was at 73, after correction the tech arrived to find the portable connected to the aircraft and

3513524	Portable to gate 28 for Azul	GS18681	PCA-P1	CLOS E	ECM	6/26/22	7:50:00 PM	6/26/22	8:48:00 PM	00:58	0.00

Comments: Portable

AOC requested that portable at gate 15 be transported to gate 28. Also, that the aircraft will be delayed. Upon arrival with the portable, there

3513658	Portable pca on gate 15 needs fue	GS18681	PCA-P1	CLOS E	ECM	6/28/22	6:20:00 AM	6/28/22	7:13:00 AM	02:30	0.00

Comments: portable needs fuel, problem was to need to bleed the air at the lines

Arrived at the gate and check the fuel and was ok, checked the status of the battery at the Diesel engine, bleed out the air from the lines

3517312	Gate 3 portable pca is not working	GS18681	PCA-P1	CLOS E	ECM	7/5/22	11:02:00 AM	7/5/22	11:44:00 AM	00:42	0.00

Comments: Ecall Portable at gate 3 not working

Arrived at the gate and found the portable disconnected and not near the gate. I turning the generator on and it started without An issue I

3526039	portable to gate 46	GS18681	PCA-P1	CLOS E	ECM	7/13/22	5:11:00 PM	7/13/22	6:08:00 PM	00:57	0.00

Comments: placed portable in pca-46

Placed portable in the pca because the unit it in vacuum

3517371	Gate 3 PCA Portable blowing	GS18681	PCA-P1	CLOS E	ECM	7/6/22	5:34:00 AM	7/6/22	6:03:00 AM	00:29	0.00

Comments: Arrived at the gate and fill up portable. The portable is back on service.

Arrived at the gate and fill up portable. The portable is back on service.

3555384	Portable PCA at gate 48 needs fue	GS18681	PCA-P1	CLOS E	ECM	8/22/22	9:58:00 PM	8/22/22	10:44:00 PM	01:22	0.00

Comments: portable

Arrived at the gate and checked the portable. The portable had a little over 3/4 of a tank. Tested the unit and it turned on working properly at

3555724	Gate 76 potable	GS18681	PCA-P1	CLOS	ECM	8/26/22	7:10:00 AM	8/26/22	7:25:00 AM	00:14	0.00
	Comments: portable need fuel Arrived at the portable unit and check the fuel level and was all ready fully tank										
3569968	portable PCA gate	GS18681	PCA-P1	CLOS	ECM	9/1/22	1:26:00 PM	9/1/22	1:50:00 PM	00:24	0.00
	Comments: fuel portable #1 Fuel up 37.0 portable #1										
3570213	Portable PCA to	GS18681	PCA-P1	CLOS	ECM	9/3/22	3:20:00 PM	9/3/22	3:51:00 PM	00:57	0.00
	Comments: british airways requested a portable PCA unit, brought portable-1 over, left outside of gate british airways requested a portable PCA unit so we brought portable-1 over, and left it outside the envelope of the gate										
3594609	Gate 86 PCA	GS18681	PCA-P1	CLOS	ECM	10/7/22	12:37:00 PM	10/7/22	12:43:00 PM	00:06	0.00
	Comments: User error see details I had only just got back to the office from placing the portable at the gate when the call over the radio came back that there was a problem										
3464365	Gate 71 portable	GS18682	PCA-DM-P1	CLOS	ECM	4/22/22	7:40:00 AM	4/22/22	7:50:00 AM	00:30	0.00
	Comments: ECALL:disconnect switch on electrical door turned in off position,switched back, PCA turned on, RTS arrived at gate 71 and checked portable for physical damage. Nothing. continued inspection and found the disconnect switch on the electrical										
3555817	AS4 FIS CRSL 2	GS19627	AS-4-IB3-02	CLOS	ECM	8/27/22	11:18:00 AM	8/27/22	11:38:00 AM	00:20	0.00
	Comments: disconnect was on, flipped disco off, opened it up, contractor loose, tightened,closed, reset fault when I arrived, I checked over unit, disconnect was in on position, I flipped disco off and opened it up, found contacter loose, tightened in										
3594703	AS4 FIS Inbound	GS19627	AS-4-IB3-02	CLOS	ECM	10/8/22	11:07:00 AM	10/8/22	11:36:00 AM	00:38	0.00
	Comments: faulted,relanded auxiliary contactor, tightened 3rd hose,2nd phase load size loose, cleared,test,RTS Disconnect open, was fault showing on panel, relanded auxiliary contactor, tightened 3rd hose, 2nd phase load size was loose, fault cleared,										
3393532	AS4-IB3	GS19625	AS-4-IB3	CLOS	ECM	1/23/22	6:47:00 AM	1/23/22	7:27:00 AM	00:43	0.00
	Comments: ECALL: jam, manually close door, reset fault, tested door, works fine, RTS. I manually closed the door, reset the fault and after that I tested the door, it was working fine, I called it back on service.										
3390452	A4-IB3 NOT	GS19625	AS-4-IB3	CLOS	ECM	1/17/22	6:25:00 AM	1/17/22	6:47:00 AM	00:35	0.00
	Comments: ECALL: belt was running, door open, no agent at asset, call back in service. Inspect asset, belt was running, door open, no agent at asset, call back in service. (asset working perfect)										
3500382	A/S 4 inbound bel	GS19625	AS-4-IB3	CLOS	ECM	6/2/22	5:08:00 PM	6/2/22	5:20:00 PM	00:20	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS When I got there check the MCP to see where the jam was so went down in the tunnel and check the line and then came back out and										
3530499	A/S 4 IB 3 not	GS19625	AS-4-IB3	CLOS	ECM	7/14/22	1:35:00 PM	7/14/22	2:09:00 PM	01:08	0.00
	Comments: Ecall : Belts 01-03 would not operate, Cleared E-stop clear jam, reset fault & RTS arrived to asset at MCP, MCP displayed jam, cascade & disconnect I e-stop & release cascade clear went to IB3-03 & disconnect reconnect										
3398355	AS4 customs belt	GS19626	AS-4-IB3-01	CLOS	ECM	1/27/22	7:37:00 PM	1/27/22	9:03:00 PM	02:52	0.00
	Comments: ECALL: found door faulted, clear door and also 10 door faults and reset. RTS went to asset, found door fault and then while troubleshooting door the door at asset 10 faulted too. clear door fault on asset 10 and adjusted										
3455288	AS4 customs belt	GS19626	AS-4-IB3-01	CLOS	ECM	4/7/22	3:27:00 PM	4/7/22	3:50:00 PM	00:23	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS once the rain let up I ran to airside once there I manually lowered door to clear fault tested and returned to service appears that water was on										
3464871	AS4 customs	GS19626	AS-4-IB3-01	CLOS	ECM	4/27/22	3:05:00 PM	4/27/22	3:15:00 PM	00:20	0.00
	Comments: ECALL- made adjustments to photo-eyes, and door, RTS.										
3485478	AS4 FIS	GS19626	AS-4-IB3-01	CLOS	ECM	5/24/22	3:28:00 PM	5/24/22	4:15:00 PM	00:47	0.00
	Comments: ECALL-Removed bags in front of photo-eye, reset the jam, started line, RTS.										
3508161	INBOUND BELT	GS19626	AS-4-IB3-01	CLOS	ECM	6/17/22	10:20:00 PM	6/17/22	10:54:00 PM	00:34	0.00
	Comments: Ecall : Inbound belt 3 tunnel making noise, Asset functioning as should NPF & RTS arrived @ asset checked both IB-3 & IB-4 to make sure there was not debris on them started both IB-3 & IB-4 to ensure proper operation										
3547863	FIS AS4 BELT 3	GS19626	AS-4-IB3-01	CLOS	ECM	8/4/22	5:05:00 PM	8/4/22	5:30:00 PM	00:25	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS when I arrived I cleared several bags off of unit I then reset the fault reset the line and put all bags back on unit called back in service										
3502954	AS4 FIS IB3	GS19626	AS-4-IB3-01	CLOS	ECM	6/10/22	4:18:00 PM	6/10/22	4:31:00 PM	00:20	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS just had to move bags and then reset the jam at the control box and monitor while bags were put on the line for awhile										
3508121	AS4 FIS IB3 Jam	GS19626	AS-4-IB3-01	CLOS	ECM	6/17/22	4:11:00 PM	6/17/22	4:32:00 PM	00:21	0.00
	Comments: Ecall : Jam, Bags loaded too closely spaced properly & cleared jam RTS										
3508243	AS4 customs belt	GS19626	AS-4-IB3-01	CLOS	ECM	6/18/22	5:26:00 PM	6/18/22	6:25:00 PM	01:44	0.00
	Comments: Ecall : Motor making loud noise, Tracked belt off wall reset asset & RTS went to asset inspect asset found belt on the wall tracking belt found chain slipping tested called back in service										
3390330	FIS AS4 BELT 3	GS19626	AS-4-IB3-01	CLOS	ECM	1/15/22	2:22:00 PM	1/15/22	5:30:00 PM	06:16	0.00
	Comments: ECALL: Belt loose, adjust,take-up bar was long,cut 3 inch, adjust, tighten,tested,monitored, RTS got there, inspect the asset check motor amp voltage, then notice belt was loose adjust, take-up bearing shaft roller wasn't moving then										
3432912	AS4 FIS IB belt 3	GS19626	AS-4-IB3-01	CLOS	ECM	3/12/22	1:17:00 PM	3/12/22	1:32:00 PM	00:33	0.00
	Comments: ECALL:went to asset, ESTOP active, reset asset, tested, called back in service went to asset, ESTOP active, reset asset, tested, called back in service										
3437832	A/S 4 IB3	GS19626	AS-4-IB3-01	CLOS	ECM	3/18/22	7:29:00 PM	3/18/22	8:10:00 PM	00:46	0.00

Comments: ECALL:found 2nd door not closed all the way, manual mode: raised door, reset and tested in auto, RTS

found 2nd door not closed all the way, manual mode: raised door, reset and tested in auto, RTS

3477814 AS-4-IB3-01 jam condition on bag | GS19626 | AS-4-IB3-01 | CLOSED | ECM | 5/7/22 | 6:30:00 AM | 5/7/22 | 6:34:00 AM | 00:04 | 0.00

Comments: ECALL: no jam, removed bag from P/E, reset& oversize, line started running, RTS

Arrived to asset, no jam, present oversize luminated, removed bag from bottom photo-eye, oversize light flashing, pressed reset & oversize,

3513764 IB Belt 3 AS4 Broken belt | GS19626 | AS-4-IB3-01 | CLOSED | ECM | 6/28/22 | 10:12:00 PM | 6/29/22 | 1:53:00 AM | 01:33 | 17.52

Comments: mend belt to finish operation, after operation replace pin and lacing and test/track belt. RTS

saw belt torn, mended to finish operation and came back after operation to repair lacing. installed and tracked belt. RTS

3547852 A/S 4 IB 4 door doesn't close | GS19626 | AS-4-IB3-01 | CLOSED | ECM | 8/4/22 | 3:20:00 PM | 8/4/22 | 3:37:00 PM | 00:25 | 0.00

Comments: arrive at asset, no issues, Southeast lead called all of airside 4, no issues, RTS

arrive at asset, no issue. thought AOC could have meant RC3, inspect and also no issue. return to IB3, Southeast lead called all of airside 4,

3555572 CAR 3 AIRSIDE 4 N FIS BELT | GS19626 | AS-4-IB3-01 | CLOSED | ECM | 8/24/22 | 8:05:00 PM | 8/24/22 | 9:40:00 PM | 01:35 | 0.00

Comments: Possible dip on track when wheels ride, ok to run, further inspection needed. RTS.

Inspected noise, called. Superv. to double check noise. Possible a dip on track when wheels ride one. further inspection is needed, ok to run.

3577773 AS4 customs belt 2 slow | GS19626 | AS-4-IB3-01 | CLOSED | ECM | 9/21/22 | 4:40:00 PM | 9/21/22 | 5:00:00 PM | 00:20 | 0.00

Comments: Went to asset, inspected, found multiple jams, bags weren't properly spaced out, cleared jam, RTS

Went to asset, inspected, found multiple jams, bags weren't properly spaced out, cleared jam, RTS

3577776 AS4 FIS AS4 BELT 2 NOT | GS19626 | AS-4-IB3-01 | CLOSED | ECM | 9/21/22 | 4:45:00 PM | 9/21/22 | 5:05:00 PM | 00:20 | 0.00

Comments: Arrived at unit, removed all bags. reset fault, assisted returning bags back to unit. RTS

Arrived at unit, removed all bags to clear fault. reset fault, assisted returning bags back to unit. RTS

3607241 AS4 FIS Carouse 2 | GS19626 | AS-4-IB3-01 | CLOSED | ECM | 10/27/22 | 9:55:00 PM | 10/27/22 | 10:45:00 PM | 01:40 | 0.00

Comments: inspect issue and found wire hanging down making noise. remove wire and noise gone. RTS

3607320 AS4 FIS IB3 | GS19626 | AS-4-IB3-01 | CLOSED | ECM | 10/28/22 | 10:21:00 PM | 10/28/22 | 10:35:00 PM | 00:14 | 0.00

Comments: Reset door, test, RTS.

3619324 AS4 FIS IB3 Jam | GS19626 | AS-4-IB3-01 | CLOSED | ECM | 11/11/22 | 7:08:00 PM | 11/11/22 | 7:31:00 PM | 00:23 | 0.00

Comments: oor limits was forcing motor & door to fault Reset door limits and re-ran conveyors.

3503552 FIS AS4 BAG BELT 3 DOOR | GS19628 | AS-4-IB3-03 | CLOSED | ECM | 6/15/22 | 4:42:00 PM | 6/15/22 | 4:53:00 PM | 00:11 | 0.00

Comments: Checked panel, panel showed E-stop S3, cleared E-stop S3, door went down, tested, RTS

When I arrived i checked the panel. The panel showed an E-stop on section 3. I went down into the tunnel and cleared the E-stop on section

3555675 AS4 FIS IB3 | GS19628 | AS-4-IB3-03 | CLOSED | ECM | 8/25/22 | 3:41:00 PM | 8/25/22 | 4:03:00 PM | 00:22 | 0.00

Comments: went to asset, found bag causing jam, moved bag, reset, tested, RTS

went to asset, found bag causing jam, moved bag, reset, tested, RTS

3555739 Airside 4 FIS inbound 3 and 4 | GS19628 | AS-4-IB3-03 | CLOSED | ECM | 8/26/22 | 10:54:00 AM | 8/26/22 | 10:57:00 AM | 00:03 | 0.00

Comments: Ecall : Call canceled, Call canceled before I could arrived

3581583 A5-6MD2-04-DIV Multiple Jam | GS19827 | A5-6MD2-04-DIV | CLOSED | ECM | 9/23/22 | 2:14:00 PM | 9/23/22 | 2:35:00 PM | 01:00 | 0.00

Comments: Ecall : Failed to extend, Cleared jam condition reset asset & RTS

arrived at asset once arrived identified bags were jammed on tip chute removed bags that were jammed manually reset HCD tested HCD with

3624201 A5-6MD2-04-DIV failed to retract | GS19827 | A5-6MD2-04-DIV | CLOSED | ECM | 11/17/22 | 11:44:00 AM | 11/17/22 | 12:29:00 PM | 01:52 | 0.00

Comments: Ecall : Belt running slow, Cleaned photo eye & reflector cycled HCD & RTS

arrived at asset assisted Southeast moving bags down the line as line had too many bags wiped clean photo eyes and reflectors shut off I

3477941 A5-6MD2-04-DIV not cycling | GS19827 | A5-6MD2-04-DIV | CLOSED | ECM | 5/8/22 | 11:04:00 AM | 5/8/22 | 11:15:00 AM | 00:11 | 0.00

Comments: ECALL:checked proxy, reset DIV, fault cleared, reset line, called back in service

inspected asset, checked proxy, reset DIV, fault cleared, reset line, called back in service

3443169 A4-4CLM-18FD-fail to close | GS19835 | A4-4CLM-18FD | CLOSED | ECM | 3/26/22 | 9:53:00 PM | 3/26/22 | 10:19:00 PM | 00:32 | 0.00

Comments: ECALL:Once found asset, reset door, tested asset, back in service

Once found asset, reset door, tested asset, back in service

3398756 PBB 90B needs max extension | GS18083 | PBB-90B | CLOSED | ECM | 2/1/22 | 1:55:00 PM | 2/1/22 | 2:42:00 PM | 00:47 | 0.00

Comments: equipment moved out of the way from gate, and checked to see if the gate is allowed to be moved

3432761 Gate 90 not moving | GS18082 | PBB-90A | CLOSED | ECM | 3/11/22 | 7:35:00 AM | 3/11/22 | 7:44:00 AM | 00:06 | 0.00

Comments: 90A not moving right spacer limit activated

Cleaned spacer limit and RTS watched agent dock to aircraft

3480209 Gate 90A JB Is not working | GS18082 | PBB-90A | CLOSED | ECM | 5/13/22 | 7:27:00 AM | 5/13/22 | 7:36:00 AM | 00:09 | 0.00

Comments: bridge wont move

Call was originally for 90 but the issue was with 90A. Spacer limit was stopping the bridge. Wiped off the sensor and the bridge moved

3455595 PBB - GATE 90 BRIDGE | GS18082 | PBB-90A | CLOSED | ECM | 4/10/22 | 3:17:00 PM | 4/10/22 | 3:51:00 PM | 00:29 | 0.00

Comments: PBB-90

Issues cycling power to plc. Removed power wire on plc, cycled power and plc started to operate correctly allowing pbb cab to rotate right.

3460262 Gate 90A-PBB wont move | GS18082 | PBB-90A | CLOSED | ECM | 4/15/22 | 2:26:00 PM | 4/15/22 | 2:47:00 PM | 00:30 | 0.00

Comments: gate 90

arrived at gate GPU hoist was down, back in service

3460529 Gate 90-PBB wont move | GS18082 | PBB-90A | CLOSED | ECM | 4/17/22 | 7:48:00 PM | 4/17/22 | 8:29:00 PM | 00:41 | 0.00

Comments: Gate-90 PBB wont move

Arrived at gate, checking the pilot console.. it's swing limit issue, reset/bypass and testing, back in service.

3586269 PBB 90 not working | GS18082 | PBB-90A | CLOSED | ECM | 10/3/22 | 3:55:00 PM | 10/3/22 | 4:03:00 PM | 00:16 | 0.00

Comments: not moving, moved by override control panel, back to normal operation

Upon arrival, agent was asking the other bridge not moving (90A), we moved the bridge by override the control panel and the bridge went

3398633	A1-1ME-DIV	GS18223	A1-1ME-DIV	CLOSED	ECM	1/31/22	6:55:00 AM	1/31/22	6:59:00 AM	00:05	0.00

Comments: ECALL:inspect asset, checked DIV, proxy sensor, reset DIV, cleared fault, called back in service

inspect asset, checked DIV, proxy sensor, reset DIV, cleared fault, called back in service

3469542	Duplicate order	GS19883	PCA-91	CLOSED	ECM	5/2/22	11:09:00 AM	5/2/22	11:09:00 AM	00:00	0.00

Comments: This work order was created twice on accident by AOC. Call Cancelled.

This work order was created twice on accident by AOC. Call Cancelled.

3437912	Gt 91 PCA inop	GS19883	PCA-91	CLOSED	ECM	3/19/22	4:55:00 PM	3/19/22	5:45:00 PM	00:50	201.43

Comments: inop

Arrived at the gate, checked all electrical components, found defective power supply, install part unit star working properly Two compressor

3469540	PCA-91 NOT WORKING	GS19883	PCA-91	CLOSED	ECM	5/2/22	10:52:00 AM	5/2/22	12:06:00 PM	01:14	134.43

Comments: Blowing warm

Upon arrival found unit off and hose attached to aircraft. Troubleshoot unit and found no power at unit. The power supply being the cause.

3513449	Gate 91-PCA not turning on	GS19883	PCA-91	CLOSED	ECM	6/25/22	9:35:00 PM	6/25/22	9:43:00 PM	00:08	0.00

Comments: unit not turning off

Upon arrival ramp worker showed me off button wasn't working. I noticed neither button was lit up, so I pressed the start button and it lit u

3526030	PCA gate 91 blowing warm	GS19883	PCA-91	CLOSED	ECM	7/13/22	4:13:00 PM	7/13/22	4:59:00 PM	00:46	0.00

Comments: blowing warm

Upon arrival the unit was on and connected. The discharge temperature was 60. Only 1stage was on. After troubleshooting, we were able to

3530605	Gate 91 PCA NO PWR	GS19883	PCA-91	CLOSED	ECM	7/15/22	6:42:00 PM	7/15/22	8:41:00 PM	03:58	598.11

Comments: unit wont turn on

Upon arrival there was no plane so I assumed the issue was upstairs in the bridge. I went up and tried to power on the unit, and nothing

3555530	91 pca	GS19883	PCA-91	CLOSED	ECM	8/24/22	2:46:00 PM	8/24/22	3:15:00 PM	00:29	0.00

Comments: not working

Arrived at the gate foun main board switch off , checked unit for operation, compressor 3 is off only 2 compressors working discharge 42.6

3581538	Gate 91 the pca inpet working	GS19883	PCA-91	CLOSED	ECM	9/23/22	5:34:00 AM	9/23/22	5:52:00 AM	00:18	0.00

Comments: Ecall : Not working, PCA is fully operational upon arrival NPF & RTS

arrived @ PCA-91 opened electrical panel inspected all switches & knobs seems correct checked control box & turned on unit inspected h

3602797	Gate 91 PCA INOP	GS19883	PCA-91	CLOSED	ECM	10/24/22	2:23:00 PM	10/24/22	2:30:00 PM	00:07	0.00

Comments: Ecall-91

Arrived at the gate and found the unit on a blowing 41 degrees. Turned unit of and restarted it. Turned on right away. CBIS

3607286	Gate 91 PCA hose can't	GS19883	PCA-91	CLOSED	ECM	10/28/22	12:10:00 PM	10/28/22	12:22:00 PM	00:12	0.00

Comments: No aircraft to connect to hose.

At the moment, there was not aircraft the gate 91. I stretched the hose and verify all, no issues found. No aircraft to test milo connection.

3607295	PCA 91 hole in hose	GS19883	PCA-91	CLOSED	ECM	10/28/22	2:59:00 PM	10/28/22	3:11:00 PM	00:12	197.99

Comments: hole in a hose

Arrived at the gate checked hoses did not find significant size hole for hose to be charged, ramp workers said they did not call.

3416139	PCA - GATE 41 LEAKING	GS19884	PCA-41	CLOSED	ECM	2/17/22	4:12:00 PM	2/17/22	6:20:00 PM	02:08	0.00

Comments: water into the bridge

Checked bridge actuator for proper function. Found unit stage 2 frozen blower was blowing water though the air hose, clear all water that was

3489981	41 hole in pca hose	GS19884	PCA-41	CLOSED	ECM	5/26/22	4:56:00 PM	5/26/22	5:09:00 PM	00:13	0.00

Comments: holes in hose

Upon arrival and inspection holes are not in hose that pica is responsible for. I spoke to the ramp workers to allow them to know they need to

3508052	PCA 41 control unit not working	GS19884	PCA-41	CLOSED	ECM	6/17/22	12:57:00 AM	6/17/22	1:17:00 AM	00:40	0.00

Comments: not working

Arrived at the gate and we found the unit off. Started the unit but is not turning off. Checked the control box and the stop switch is broken.

3534078	41 pca	GS19884	PCA-41	CLOSED	ECM	7/21/22	5:06:00 PM	7/21/22	6:00:00 PM	01:02	0.00

Comments: blowing hot

Unit working in one compressor, first stage is shooting off for overload, unit has very low pressures , stage one need a leak test and set the

3534103	The PCA on gate 41 will not turn on	GS19884	PCA-41	CLOSED	ECM	7/22/22	6:40:00 AM	7/22/22	7:00:00 AM	00:39	0.00

Comments: Found unit off, turned on unit, working fine, Ambient temp. 76*. Dischg. temp 40*, RTS.

We went to the unit. Found the unit off and check the main power and electrical panel. Turn on the unit, is working fine the temp 40*.

3585966	PCA 41 will not turn on	GS19884	PCA-41	CLOSED	ECM	9/30/22	9:01:00 PM	9/30/22	9:27:00 PM	01:18	0.00

Comments: Ecall : Not turning on, Reset unit tested and RTS Discharge temp 36.3*

arrived at the gate and check the unit the PCA had a fault so we reset the board after resetting the board started the unit and let it run for

3550184	PCA 41 blowing hot	GS19884	PCA-41	CLOSED	ECM	8/12/22	3:02:00 AM	8/12/22	3:52:00 AM	01:40	0.00

Comments: Blowing hot

We went to the gate and we found the unit working with only one compressor (#2). We Inspected the unit open electrical panel and the VFD

3550258	Gate 41 PCA Hose	GS19884	PCA-41	CLOSED	ECM	8/13/22	12:21:00 AM	8/13/22	1:19:00 AM	00:58	201.22

Comments: Hose damaged

Arrived at the gate and found the spiral hose taper damaged. That specific hose belongs to the airline. For the time being, to resolve the

3455610	Gate 41-PCA blowing hot air	GS19884	PCA-41	CLOSED	ECM	4/10/22	6:06:00 PM	4/10/22	6:48:00 PM	01:19	0.00

Comments: did not turn on after the run button was pressed. reset main circuit breaker, unit turned on, RTS

3469196	41 pca hose meta pieces broke	GS19884	PCA-41	CLOSED	ECM	4/28/22	3:08:00 PM	4/28/22	3:28:00 PM	00:20	0.00

Comments: hose

Upon arrival, the air hose was not connected to the aircraft The air hose was jammed towards the base of the wheel/ basket The airhose

3478331	PCA 41 not	GS19884	PCA-41	CLOS	ECM	5/11/22	4:45:00 PM	5/11/22	4:55:00 PM	00:17	0.00

3513412	Gate 41-PCA	GS19884	PCA-41	CLOS	ECM	6/25/22	2:52:00 PM	6/25/22	3:22:00 PM	00:39	0.00

Comments: pca not working

Upon arrival the PCA was not connected to the plane. Started the system and tested temps. Discharge was 41, unit called back into service.

3513531	Gate 41 PCA	GS19884	PCA-41	CLOS	ECM	6/27/22	12:30:00 AM	6/27/22	12:48:00 AM	00:18	0.00

Comments: hose was tangled to airline cart. had to disconnect hose on milo to untangle, RTS

Arrived at the gate and found the unit off and the hose was tangled to the airlines cart. I had to disconnect the hose on the milo part to

3525949	Gate 41-PCA not	GS19884	PCA-41	CLOS	ECM	7/12/22	7:38:00 PM	7/12/22	8:14:00 PM	00:36	0.00

Comments: pca not working

Upon arrival no plane was at the gate, so I was unsure of the issue. I started to get ready to test the unit and a gate attendant came

3526043	PCA 41 not	GS19884	PCA-41	CLOS	ECM	7/13/22	8:22:00 PM	7/13/22	8:52:00 PM	00:59	0.00

Comments: pca not working

Upon arrival unit turned on and discharged 39 with no issues. Unit turned off with no issues, unit capable of cooling an aircraft, unit called

3534028	The PCA is will	GS19884	PCA-41	CLOS	ECM	7/21/22	8:10:00 AM	7/21/22	9:36:00 AM	01:26	0.00

Comments: Blowing warm

Upon arrival found unit off and detached from aircraft. Aircraft had APU on. Opened electrical cabinet and found a stage 1 VFD motor temp

3534097	Gate 41 PCA	GS19884	PCA-41	CLOS	ECM	7/21/22	10:19:00 PM	7/21/22	10:50:00 PM	00:20	0.00

Comments: Turned off unit, reset unit, checked electrical box, took temp. 42.6* @ unit. RTS.

Tech arrived @ PCA 41 Immediately took temp check. Unit running 50*. Turned off unit. Open electrical box. Reset unit. Checked to see

3538859	Gate 41 the pca	GS19884	PCA-41	CLOS	ECM	7/29/22	5:52:00 AM	7/29/22	6:02:00 AM	00:10	0.00

Comments: Unit was already functioning took temp 42.7*. Unit working properly. RTS.

Tech arrived @PCA-41. At arrival unit was already functioning took temp 42.7*. Unit working properly.

3538977	PAC-41 NOT	GS19884	PCA-41	CLOS	ECM	7/30/22	9:02:00 AM	7/30/22	9:20:00 AM	00:18	0.00

Comments: disch 36 ,ambient 83

We went to the unit the PBB inside the bridge not working waiting for part.The hose to the aircraft is working. The discharge temp At unit 36

3534291	3534291 - PCA 4	GS19884	PCA-41	CLOS	ECM	7/24/22	8:06:00 AM	7/24/22	8:27:00 AM	00:40	0.00

Comments: no working

The unit was connected to the plane turned off the unit turned on and it is working perfect

3547928	Gate 41 PCA	GS19884	PCA-41	CLOS	ECM	8/5/22	11:35:00 AM	8/5/22	12:18:00 PM	00:43	0.00

Comments: Stuck actuator. No airflow leaving PCA. Unstuck actuator. PCA RTS. See details.

The aircraft was connected to the push back and the PCA hose was rolled up in the reel but the PCA was running. I thought maybe they had

3548359	PCA 41 not	GS19884	PCA-41	CLOS	ECM	8/9/22	6:59:00 PM	8/9/22	7:54:00 PM	01:43	0.00

Comments: hose problem

Check the hose and found it was not rollup properly.we found the hose tangle,in the storage wheel. Proceded untangle the hose and stora

3550140	The PCA on gate	GS19884	PCA-41	CLOS	ECM	8/11/22	11:09:00 AM	8/11/22	11:43:00 AM	00:58	0.00

Comments: Actuator stock in place

Arrived at gate and found unit working on PBB mode. Stop unit and switched to aircraft mode. At first unit started with an apparent air flor to

3550420	Gate 41-PCA not	GS19884	PCA-41	CLOS	ECM	8/14/22	6:59:00 PM	8/14/22	7:18:00 PM	00:19	0.00

Comments: unit not working

Checked the unit and not found anything bad,unit working properly discharge 40

3555177	PCA-41 NOT	GS19884	PCA-41	CLOS	ECM	8/20/22	2:42:00 PM	8/20/22	3:00:00 PM	00:18	0.00

Comments: not working

Unit was working on arrival, I see a spirit mechanic that told me it was ground power that was not working. Remove defective elbow had a

3570360	Gate 41 PCA	GS19884	PCA-41	CLOS	ECM	9/5/22	11:44:00 AM	9/5/22	1:13:00 PM	00:41	0.00

Comments: No issues found

Upon arrival found unit working on PBB mode. Turned unit off, switched to aircraft mode. Discharge 35 degrees. Ambient 90

3570578	PCA 41 inop	GS19884	PCA-41	CLOS	ECM	9/7/22	10:10:00 PM	9/7/22	10:44:00 PM	00:34	0.00

Comments: Check panel for loose wiring and screws, reset unit, unit and hose fine, Dischg. Temp 38.3. RTS.

Arrived @ PCA-41, Open electrical panel, check for any loose wiring and screws, reset unit, unit turned on, inspected unit and hoses, took

3572624	PCA-41 HEAD	GS19884	PCA-41	CLOS	ECM	9/10/22	8:51:00 PM	9/10/22	9:11:00 PM	00:20	0.00

Comments: bend hooks

Arrived at the gate found hose out but not connected to the aircraft, the only hooks I can think are bend are the ones for the milo that

3572705	GATE 41 PCA	GS19884	PCA-41	CLOS	ECM	9/11/22	9:34:00 PM	9/11/22	9:48:00 PM	00:14	0.00

Comments: Checked no issue found with asset, re checked, RTS.

3572806	GATE 41 PCA	GS19884	PCA-41	CLOS	ECM	9/12/22	10:33:00 PM	9/12/22	11:10:00 PM	00:37	198.00

Comments: found a damaged 10' PCA hose and replaced with new supplied by the parts room.

3577289	41 pca	GS19884	PCA-41	CLOS	ECM	9/15/22	8:08:00 PM	9/15/22	8:38:00 PM	00:30	0.00

Comments: unit off, Hose out away, started unit had a 2 mins long delay, unit started , blew 37*, CBIS

arrived at the gate and found unit off and hose out away, started unit had a 2 minutes long delay, unit started up fine, blew 37* CBIS

3577362	GATE 41 PCA	GS19884	PCA-41	CLOS	ECM	9/16/22	11:27:00 PM	9/16/22	11:38:00 PM	00:11	0.00

Comments: Broken hose

The hose that is broken must be provided by the airline to change it.

3572968	PCA 41 not	GS19884	PCA-41	CLOS	ECM	9/14/22	8:33:00 PM	9/14/22	8:57:00 PM	00:48	0.00
	Comments: Unit on bridge mode, Turned off from upstairs & turned unit on from Aircraft side, RTS.										
3595004	PCA-41 NOT	GS19884	PCA-41	CLOS	ECM	10/11/22	8:26:00 PM	10/11/22	8:53:00 PM	00:27	0.00
	Comments: not working Arrived at the gate unit was off ram operator was rolling up the hose, I told him I had to run the unit to test it. Start pca unit started running										
3385386	Vehicle guidance	GS17765	A1-MIT-42	CLOS	ECM	1/9/22	9:49:00 AM	1/9/22	10:10:00 AM	00:32	0.00
	Comments: ECALL: lost guidance, reset MIT, moved it back on track & back in circulation. Inspected MIT, moved MIT back on track and reset, MIT was back in circulation, it traveled to a charging station and the whole pod was										
3390260	A1-MIT-42 -	GS17765	A1-MIT-42	CLOS	ECM	1/14/22	3:14:00 PM	1/14/22	3:39:00 PM	00:50	0.00
	Comments: ECALL: move unit next to MIT, reset and mag cal. RTS tried resetting faults and not responding, moved unit next to it and perform mag cal. return MIT to service.										
3393766	Vehicle Stop	GS17763	A1-MIT-40	CLOS	ECM	1/26/22	7:16:00 AM	1/26/22	7:30:00 AM	00:14	0.00
	Comments: Ecall : MIT on manual mode, Set MIT to auto and RTS inspected asset MIT was on manual mode set to automatic and MIT started to run through the pod with no issues called back in service										
3393780	Vehicle stop	GS17763	A1-MIT-40	CLOS	ECM	1/26/22	9:09:00 AM	1/26/22	9:20:00 AM	00:11	0.00
	Comments: Ecall : MIT-40, Reset and testMIT called back in serive (low battery)										
3413343	A1-MIT-40 -	GS17763	A1-MIT-40	CLOS	ECM	2/13/22	9:26:00 AM	2/13/22	9:37:00 AM	00:11	0.00
	Comments: ECALL: MIT not moving, used a jack to move it, reset it, MIT back in circulation, RTS. Inspected MIT, it was not moving, southeast was using controller and it was not moving, used jack to move it a bit, then reset it, MIT was										
3421313	A1-MIT-40 -	GS17763	A1-MIT-40	CLOS	ECM	3/1/22	5:41:00 PM	3/1/22	6:09:00 PM	00:28	0.00
	Comments: ECALL: lost guidance;inspected; used manual controller took out of circulation; disable; OOS;RTS inspected MIT it was running. Then when it got to a corner it go off track, tried to use controller and it had a steering problem, took it out of										
3437974	A1-MIT-40	GS17763	A1-MIT-40	CLOS	ECM	3/20/22	8:32:00 AM	3/20/22	8:45:00 AM	00:13	0.00
	Comments: ECALL: inspected asset, put MIT back on track, cleaned wheels and track , called back in service inspected asset, put MIT back on track, cleaned wheels and track , called back in service										
3469460	A1-MIT-40 -	GS17763	A1-MIT-40	CLOS	ECM	5/1/22	11:00:00 AM	5/1/22	11:28:00 AM	00:28	0.00
	Comments: ECALL- Disabled MIT from monitor, enabled MIT 40 again, reset, back in circulation, RTS. Inspected, MIT 40 had a lost guidance fault. Disabled MIT from monitor. Used pendant to guide MIT to another spot and used on other MI										
3555658	A1-MIT-40	GS17763	A1-MIT-40	CLOS	ECM	8/25/22	11:34:00 AM	8/25/22	1:00:00 PM	01:26	0.00
	Comments: Ecall : MIT 40 losing guidance, Had to pull off the MIT recalibrate and test the MIT in rotation										
3570174	A1-MIT-40	GS17763	A1-MIT-40	CLOS	ECM	9/3/22	11:10:00 AM	9/3/22	11:18:00 AM	00:08	0.00
	Comments: Ecall : Guidance loss, Arrived and performed a Mag-Cal tested and returned to service										
3446526	A1-MIT-40	GS17763	A1-MIT-40	CLOS	ECM	4/2/22	10:14:00 AM	4/2/22	10:30:00 AM	00:16	0.00
	Comments: ECALL: back on track, aligned with mag strap, reinstalled into rotation, broken hand controller,fix put MIT-40 back on track, aligned with mag strap and reinstalled into rotation, SouthEast has a broken hand controller, they could not get the										
3446570	MIT is not	GS17763	A1-MIT-40	CLOS	ECM	4/3/22	6:40:00 AM	4/3/22	6:57:00 AM	00:20	0.00
	Comments: ECALL: MIT-40 not running, guided it to the reset point, turned off & back on,auto,running, RTS Inspected asset, MIT-40 not running, guided it to the reset point, turned off MIT-40 and turned it back on, set it to auto and it started										
3446575	Not working	GS17763	A1-MIT-40	CLOS	ECM	4/3/22	8:01:00 AM	4/3/22	8:17:00 AM	00:13	0.00
	Comments: ECALL: not moving, disabled from monitor, OOS, F/U inspected MIT it was not moving, disabled from monitor, used controller to move MIT, but the controller was not working, pulled MIT to the										
3455574	A1-MIT-40 -	GS17763	A1-MIT-40	CLOS	ECM	4/10/22	9:55:00 AM	4/10/22	10:04:00 AM	00:14	0.00
	Comments: ECALL: MIT not moving, disabled monitor, reset, enable monitor,reset MIT,RTS MIT was not moving, disabled MIT from monitor, used pendant to move MIT, shut MIT off and reset it, enabled it from monitor, and reset										
3500641	1MIT-40 is not	GS17763	A1-MIT-40	CLOS	ECM	6/5/22	6:36:00 AM	6/5/22	6:57:00 AM	00:24	0.00
	Comments: ECALL:manually drove in to station, reset, ran, monitored for few mins, running ok,RTS I manually drove in to a station, reset it, started to run, I was watching it for some time, it was running ok, I called back in service										
3385154	A1-MIT-48 /45	GS17771	A1-MIT-48	CLOS	ECM	1/6/22	10:52:00 AM	1/6/22	12:15:00 PM	01:23	0.00
	Jaime.										
3393527	A1-MIT-48 -	GS17771	A1-MIT-48	CLOS	ECM	1/23/22	5:31:00 AM	1/23/22	5:38:00 AM	00:07	0.00
	Comments: ECALL: Reset MIT 48 and test ok										
3393542	Vehicle guidance	GS17771	A1-MIT-48	CLOS	ECM	1/23/22	9:43:00 AM	1/23/22	10:29:00 AM	01:14	0.00
	Comments: ECALL: MIT missing guidance, reset several times, still missing, OOS, replaced with another one. Troubleshooting the MIT and found out it was missing guidance, after I reset it several times and still it kept missing guidance, I took it out										
3550193	A1-MIT-48	GS17771	A1-MIT-48	CLOS	ECM	8/12/22	5:54:00 AM	8/12/22	6:10:00 AM	00:16	0.00
	Comments: Ecall : MIT not moving, Check MIT and the steering motor is bad, follow needed										
3484994	A1-MIT-48 -	GS17771	A1-MIT-48	CLOS	ECM	5/19/22	5:27:00 PM	5/19/22	6:30:00 PM	01:03	0.00
	Comments: ECALL: inspected, MIT off track, placed back on track, PM's asset, tested, RTS										
3534284	A1-MIT-48 faild to	GS17771	A1-MIT-48	CLOS	ECM	7/24/22	6:13:00 AM	7/24/22	6:25:00 AM	00:17	0.00
	Comments: arrive at asset, was running, watch it run full cycle, tested, back in service arrive at asset, was running, watch it run full cycle, tested, back in service										
3539196	A1-MIT-48 -	GS17771	A1-MIT-48	CLOS	ECM	8/1/22	10:30:00 AM	8/1/22	10:42:00 AM	00:12	0.00

Comments: MIT was cleared and in service. I checked it again in case, ran ok, RTS

When I got there, MIT was cleared and in service. I checked it again in case there was something wrong with it, It was running ok, called

3385164 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 1/6/22 12:52:00 PM 1/6/22 1:41:00 PM 01:38 0.00

Jaime.

3398334 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 1/27/22 1:38:00 PM 1/27/22 2:55:00 PM 04:06 0.00

Comments: Ecall : Belt not running,Cleared fault, reset asset and RTS

arrived & assessed reset E-stops door ran BC bag side belt ran carousel did not troubleshot actuators VIA panel functioning properly powered

3408734 Bag jams; A6- GS14855 A6-IB28-FPC- CLOS ECM 2/6/22 10:39:00 AM 2/6/22 10:47:00 AM 00:16 0.00

Comments: ECALL: asset won't start, started system multiple times, working fine, RTS.

Arrived and inspected the asset, badged in and started the system multiple times to ensure it was functioning properly, called back in service.

3443365 A6-IB28-FPC-BC- GS14855 A6-IB28-FPC- CLOS ECM 3/28/22 9:52:00 PM 3/28/22 10:02:00 PM 00:18 0.00

Comments: ECM-reset asset, did a test run, RTS.

3455281 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 4/7/22 2:53:00 PM 4/7/22 2:55:00 PM 00:05 0.00

Comments: Ecall : Jam on FPC, Cleared jam condition reset asset & RTS

went to asset made sur no photo eyes had bags covering them E-stop & reset asset, asset started monitored for a few minutes called back

3413136 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 2/10/22 11:35:00 AM 2/10/22 11:49:00 AM 00:14 0.00

Comments: Ecall : FPC not working,GOAA <aimtenance issuse not a JSM issue & RTS

went to asset testing asset everything working as it should was told from Delta employee keypad not working properly notified GOAA

3430508 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 3/5/22 12:33:00 PM 3/5/22 12:39:00 PM 00:06 0.00

Verified by JSM 9 Tim

3508018 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 6/16/22 5:20:00 PM 6/16/22 5:22:00 PM 00:02 0.00

Comments: Ecall : Jam on flat plate, Airline cleared fault before I could arrive

3516984 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 7/2/22 5:54:00 PM 7/2/22 6:01:00 PM 00:14 0.00

Comments: Ecall : FPC not running, Cleared jam condition reset fault & RTS

got there was bag jam on FPC remove bag started carousel started moving monitor it then call back in services

3538780 Bag Claim 28 has GS14855 A6-IB28-FPC- CLOS ECM 7/28/22 1:11:00 PM 7/28/22 1:20:00 PM 00:18 0.00

Comments: Ecall : Bag jam, Cleared bag jam returned to service

3539428 Bag Claim 28 GS14855 A6-IB28-FPC- CLOS ECM 8/3/22 2:44:00 PM 8/3/22 3:00:00 PM 00:21 0.00

Comments: Ecall : FPC fault, Cleared jam condition reset asset & RTS

bag jam on the carousel reset and cleared jam called back in service

3485564 Bag Claim 28 has GS14855 A6-IB28-FPC- CLOS ECM 5/25/22 12:27:00 PM 5/25/22 12:45:00 PM 00:18 0.00

Comments: ECALL- Cleared jam, reset jam, tested and retested, RTS.

3555810 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 8/27/22 10:30:00 AM 8/27/22 10:35:00 AM 00:05 0.00

Comments: Ecall : Jam, Cleared jam condition reset asset and RTS

arrived at unit and cleared bags off of back line reset fault and called back in service

3602502 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 10/21/22 12:06:00 PM 10/21/22 12:15:00 PM 00:09 0.00

Comments: Ecall : Failed to stop, Cleared bag off unit, & unit started & RTS

when I arrived, I found 1 bag on unit I removed bag and flat plate stopped withing a few minutes called back in service

3607373 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 10/29/22 12:30:00 PM 10/29/22 12:32:00 PM 00:08 0.00

Comments: Ecall : Bag jam, Cleared jam condition reset asset & RTS

arrived at asset cleared bag jam and reset E-stop

3607390 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 10/29/22 4:57:00 PM 10/29/22 5:00:00 PM 00:03 0.00

Comments: Ecall : Jam won't clear, Cleared jam condition reset asset & RTS

inspected asset found bags on line removed all bags cleared fault

3416493 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 2/21/22 12:33:00 PM 2/21/22 2:41:00 PM 01:30 295.00

Comments: ECALL: broken link, replaced link & wheels, ran, inspected,RTS

Inspected FPC, it had a broken link, took bag claim apart, received new link and wheels, replaced link and wheels then put bag claim back

3430693 A6-IB28-05- GS14855 A6-IB28-FPC- CLOS ECM 3/8/22 12:55:30 PM 3/8/22 12:55:30 PM 10:31 351.57

Comments: ECALL: cleared fault, making noise, replaced bad wheels, secured hardware, RTS

Cleared fault on public side, making noise, opened up IB-28, replaced bad wheels, closed up unit, secured all hardware, called back in service

3443227 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 3/27/22 6:57:00 PM 3/27/22 6:59:00 PM 00:02 0.00

Comments: ECALL:asset assessed for reported issue, door reset, tested, returned to service

asset assessed for reported issue, door reset, tested, returned to service

3446692 Bag Claim 28 is GS14855 A6-IB28-FPC- CLOS ECM 4/4/22 12:50:00 PM 4/4/22 1:08:00 PM 00:20 0.00

Comments: ECALL: FPC not running, overload showing on panel,reset panel, tested IB28, overload cleared, RTS

Inspected asset, and FPC was not running, overload showing on panel, reset panel, and tested IB28, overload cleared and FPC started

3446794 Bag Claim 28 will GS14855 A6-IB28-FPC- CLOS ECM 4/5/22 2:16:00 PM 4/5/22 2:43:00 PM 00:26 0.00

Comments: ECALL: reset panel, line running but stopped, reset again,tested,reset door,jam cleared,RTS

inspected line, door was open and line was not running, reset panel, line started, bags flowed and then it stopped again, reset panel again, and

3455589 A6-IB28-FPC-BC GS14855 A6-IB28-FPC- CLOS ECM 4/10/22 1:15:00 PM 4/10/22 1:25:00 PM 00:10 0.00

Comments: ECALL:checked cable, and overload breaker, reset at panel, overload clear, called back in service

inspect asset, checked cable, and overload breaker, reset at panel, overload clear, called back in service

3490188	A6-IB28-FPC-BC-broken link	GS14855	A6-IB28-FPC-RC	CLOS	ECM	5/29/22	12:35:00 AM	5/29/22	2:00:00 AM	04:15	109.16
	Comments: ECALL: Remove 3 plates & broken link, install new link & 2 new wheels, reinstall 3 plates, test (ok)										
	Remove 3 plates and remove the broken link and install new link and two new wheels then reinstall the 3 plates and test (ok)										
	also show Antonio how to install the new link and wheels										
3490255	A6-IB28-FPC-BC-plate	GS14855	A6-IB28-FPC-RC	CLOS	ECM	5/29/22	10:19:00 AM	5/29/22	12:39:00 PM	04:45	65.36
	Comments: ECALL: broken link, replaced with new, made adjustement to wheels, close BC, reset, RTS										
	inspect asset, checked for jam, no jam, went to public side, noticed broken link, went to parts, got new link, removed broken like, installed										
3503039	bag claim 28 has jam	GS14855	A6-IB28-FPC-RC	CLOS	ECM	6/11/22	12:29:00 PM	6/11/22	12:44:00 PM	00:15	0.00
	Comments: ECALL: Cleared jam, reset, monitored										
	Cleared jam, reset, monitored										
3508437	Bag Claim 28 has a door fault	GS14855	A6-IB28-FPC-RC	CLOS	ECM	6/20/22	2:13:00 PM	6/20/22	2:35:00 PM	00:22	0.00
	Comments: Cleared photoeye and reset e-stop and monitored the asset. RTS										
	Cleared photoeye and reset e-stop and monitored the asset. RTS										
3513441	A6-IB28-FPC-BC	GS14855	A6-IB28-FPC-RC	CLOS	ECM	6/25/22	6:38:00 PM	6/25/22	6:45:00 PM	00:07	0.00
	Comments: went to asset, reset FPC, back in service										
3516987	A6-IB28-FPC-BC-JAM	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/2/22	7:22:00 PM	7/2/22	7:35:00 PM	00:13	0.00
	Comments: arrived, checked all photo-eyes, reset MCP panel, reset ESTOP on passenger side, back in service										
	arrived, checked all photo-eyes, reset MCP panel, reset ESTOP on passenger side, back in service										
3517202	A6-IB28-05-DOOR jam	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/4/22	5:21:00 PM	7/4/22	5:24:00 PM	00:14	0.00
	Comments: arrived at asset, cleared bag from photo-eye, tested, RTS										
	arrived at asset, cleared bag from photo-eye, tested, RTS										
3525429	A6-IB28-FPC-BC/JAM	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/7/22	5:34:00 PM	7/7/22	5:45:00 PM	00:11	0.00
	Comments: photo eye was loose, adjusted, photo eye had 3 lights, tested, RTS										
	Got there, door won't close, inspected door, photo eye was loose, adjusted photo eye had 3 lights, door closed, started line, door opened,										
3525856	A6-IB28-FPC-BC Jam Fault	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/11/22	7:05:00 PM	7/11/22	7:09:00 PM	00:10	0.00
	Comments: removed the bags in front of the photo-eye to reset the carousal and called back in service										
	On arrival to the public side, I removed the bags in front of the photo-eye to reset the carousal and called back in service										
3525926	Bag Claim 28 has a jam on the	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/12/22	1:48:00 PM	7/12/22	1:51:00 PM	00:12	0.00
	Comments: arrive, took off estop and restart line. tested and RTS										
3526019	A6-IB28-FPC-BC jam	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/13/22	1:19:00 PM	7/13/22	1:30:00 PM	00:22	0.00
	Comments: Cleared E-stop, waited for bags on line to clear. Stopped asset, door alarm stopped, RTS										
	Went to FPC, moved bag from photo eye. Cleared jam, cycled all E-stop, went to bagroom, Cleared E-stop on IB28-05. Waited for bags on										
3530866	A6-IB28-FPC-BC Jam on the public	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/18/22	12:24:00 PM	7/18/22	12:34:00 PM	00:10	0.00
	Comments: Inspected asset, cleared bag jam and reset asset, RTS										
	Inspected asset, cleared bag jam and reset asset, RTS										
3525841	A6-IB28-FPC-BC jam	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/11/22	3:56:00 PM	7/11/22	4:15:00 PM	00:19	0.00
	Comments: Cleared bags from photo-eye, reset fault, monitored, RTS										
3525966	A6-IB28-FPC-BC jam	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/12/22	12:41:00 AM	7/13/22	12:48:00 AM	00:09	0.00
	Comments: jam, cleared, restarted conveyor, monitored, tested, RTS										
	Arrived and checked the jam, and after I found it, I cleared then went inside and clear and restarted the conveyor, monitored, tested, RTS										
3530956	A6-IB28-FPC-BC jam	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/19/22	12:09:00 PM	7/19/22	12:16:00 PM	00:07	0.00
	Comments: Inspected asset, found bags blocking photo eye. Cleared all bags, cleared fault, RTS										
	Inspected asset, found bags blocking photo eye. Cleared all bags, cleared fault, RTS										
3534448	A6-IB28-FPC-BC jam	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/25/22	2:28:00 PM	7/25/22	2:33:00 PM	00:12	0.00
	Comments: arrived and cleared the bags from the photo-eye and reset the fault, called back in service										
	arrived and cleared the bags from the photo-eye and reset the fault, called back in service										
3534564	A6-IB28-FPC-BC jam	GS14855	A6-IB28-FPC-RC	CLOS	ECM	7/27/22	12:58:00 AM	7/27/22	1:08:00 AM	00:10	0.00
	Comments: reset jam on FPC, tested, RTS										
	reset jam on FPC, tested, RTS										
3539225	A6-IB28-05-DOOR door alarm	GS14855	A6-IB28-FPC-RC	CLOS	ECM	8/1/22	2:13:00 PM	8/1/22	2:30:00 PM	00:37	0.00
	Comments: ECALL: jam on FPC, cleared jam on merge and FPC, tested and called back in service.										
3548122	A6-IB28-FPC-BC jam	GS14855	A6-IB28-FPC-RC	CLOS	ECM	8/7/22	10:51:00 AM	8/7/22	11:03:00 AM	00:30	0.00
	Comments: Jam on public side, ESTOP, moved bag from P/E, reset ESTOP, cleared fault, started line, RTS										
	arrived at asset, inspect at panel, saw jam on public side, went over hit ESTOP, moved bag from photo-eye, reset ESTOP, cleared fault,										
3555335	A6-IB28-FPC-BC sliding regarding	GS14855	A6-IB28-FPC-RC	CLOS	ECM	8/22/22	1:33:00 PM	8/22/22	4:14:00 PM	02:41	0.00
	Comments: adjusted links, wheels & tightened loose hardware, cleaned broken wheels from BC,tested,RTS										
	inspected line, checked photo-eyes, made adjustments to links, wheels and tightened loose hardware, checked motors, cleaned broken w										
3555370	A6-IB28-FPC-BC jam	GS14855	A6-IB28-FPC-RC	CLOS	ECM	8/22/22	5:45:00 PM	8/22/22	5:53:00 PM	00:18	0.00
	Comments: jam on FPC, cleared bags from P/E by door, ESTOPed, reset where jam was on FPC, reset line										
	inspected line, there was jam on the FPC, cleared bags from photo-eyes by door, ESTOPPed and reset where jam was on FPC, reset line										
3570410	A6-IB28-FPC-BC bad noise	GS14855	A6-IB28-FPC-RC	CLOS	ECM	9/6/22	12:07:00 AM	9/6/22	1:28:00 AM	01:21	0.00
	Comments: dislodged wheel that was caught on track, wheel was removed, repaired, tested, RTS										
	asset assessed for reported issue, found to be dislodged wheel that was caught on track, wheel was removed, repaired, tested, RTS										
3570506	A6-IB28-FPC-BC jam	GS14855	A6-IB28-FPC-RC	CLOS	ECM	9/6/22	10:20:00 PM	9/6/22	10:26:00 PM	00:06	0.00

Comments: Arrived, inspected asset, cleared all jams, reset the line, monitored, RTS

3577355	A6-IB28-FPC-BC Jam	GS14855	A6-IB28-FPC-BC	CLOSE	ECM		9/16/22	5:53:00 PM	9/16/22	6:20:00 PM	00:27	0.00

Comments: reset jam, RTS

3595070	Something is broken on the bag	GS14855	A6-IB28-FPC-BC	CLOSE	ECM		10/12/22	1:30:00 PM	10/12/22	4:45:00 PM	05:50	426.75

Comments: arrive at asset, links were broken. open up bag claim and remove and replace broken links. RTS

arrive at asset, links were broken. open up bag claim and remove and replace broken links. reinstall plates and RTS

3595077	Bag Claim 28 has a broken link	GS14855	A6-IB28-FPC-BC	CLOSE	ECM		10/12/22	1:38:00 PM	10/12/22	1:38:00 PM	00:00	0.00

Comments: Duplicate to 3595070

3599432	A6-IB28-FPC-BC Jam	GS14855	A6-IB28-FPC-BC	CLOSE	ECM		10/14/22	2:00:00 PM	10/14/22	2:07:00 PM	00:15	0.00

Comments: Cleared jam, reset fault, tested asset, monitored asset, RTS.

3602438	A6-IB28-FPC-BC Jam	GS14855	A6-IB28-FPC-BC	CLOSE	ECM		10/20/22	4:50:00 PM	10/20/22	4:58:00 PM	00:15	0.00

Comments: Remove bags blocking the p. eye , cleared jam, started FPC, monitored it, RTS.

3602693	A6-IB28-FPC-BC Jam	GS14855	A6-IB28-FPC-BC	CLOSE	ECM		10/23/22	1:30:00 PM	10/23/22	1:40:00 PM	00:10	0.00

Comments: multiple bags jam, removed all bags, cleared all P/Es, started line, moving, monitored, RTS

got there, there was multiple bags jam, so I removed all bags clear all photo-eyes, then started line, started moving monitor it, then called

3602774	A6-IB28-FPC-BC Jam condition	GS14855	A6-IB28-FPC-BC	CLOSE	ECM		10/24/22	10:01:00 AM	10/24/22	10:07:00 AM	00:14	0.00

Comments: multiple bags jammed up at the merge & FPC, cleared jam, tested, RTS

went to asset, inspected asset, found multiple bags jammed up at the merge & FPC, cleared jam, tested, RTS

3617436	A6-IB28-FPC-BC Jam	GS14855	A6-IB28-FPC-BC	CLOSE	ECM		11/7/22	3:40:00 PM	11/7/22	4:00:00 PM	01:00	0.00

Comments: system jam alarm, cleared all bags on public side, reset line in bag room, running, cleared, RTS

went to asset had system jam alarm, went to public side cleared all bags that were jammed up, went into bag room, reset line, all was run

3619289	A6-IB28-FPC-BC door fault caused	GS14855	A6-IB28-FPC-BC	CLOSE	ECM		11/11/22	1:50:00 PM	11/11/22	3:51:00 PM	04:20	540.00

Comments: Plate was jammed, replaced plate with old one, and replace damaged wheels, RTS.

3594887	A6-IB28-FPC-BC /JAM	GS14855	A6-IB28-FPC-BC	CLOSE	ECM		10/10/22	3:33:00 PM	10/10/22	3:37:00 PM	00:27	810.00

Comments: Inspected asset, found bags blocking door, cleared fault, called back in service

Inspected asset, found bags blocking door, cleared fault, called back in service

3619476	A6-IB28-FPC-BC Jam Fault	GS14855	A6-IB28-FPC-BC	CLOSE	ECM		11/13/22	10:47:00 AM	11/13/22	10:57:00 AM	00:28	0.00

Comments: bags jammed, cleared jam, reset FPC, tested, RTS

bags jammed, cleared jam, reset FPC, tested, RTS

3513375	A1-1ME-09 SE reporting issues	GS18232	A1-1ME-09	CLOSE	ECM		6/25/22	6:53:00 AM	6/25/22	7:03:00 AM	00:27	0.00

Comments: Ecall : Scanner not working, Cycled power off & back on programed computer & RTS

arrived to asset screen displayed no connection to PLC & not responding I shut down the computer waited couple minutes turned comput

3555144	A1-1ME-09 Communication	GS18232	A1-1ME-09	CLOSE	ECM		8/20/22	8:31:00 AM	8/20/22	8:50:00 AM	00:29	0.00

Comments: Ecall : Scanner not working, Reset frozen monitor & RTS

went to asset inspect scanner monitor frozen reset monitor tested called back in service

3577259	Communication lost: A1-1ME-06	GS18232	A1-1ME-09	CLOSE	ECM		9/15/22	11:33:00 AM	9/15/22	12:09:00 PM	00:42	0.00

Comments: Ecall : ME program not responding, Need to contact system operation to fix issue & RTS

arrived to asset noticed CPU was not on pressed power button ME program not responding & DI states " please wait... initial ring when

3555369	A1-1ME-09 SE reporting stuck in	GS18232	A1-1ME-09	CLOSE	ECM		8/22/22	5:36:00 PM	8/22/22	6:05:00 PM	00:29	0.00

Comments: cable for network loose, made adjustment, start working, called back in service

inspected asset, checked notice cable for network loose, made adjustment, start working, called back in service

3570442	A1-1ME-09 multiple shaft	GS18232	A1-1ME-09	CLOSE	ECM		9/6/22	9:20:00 AM	9/6/22	9:34:00 AM	00:20	0.00

Comments: multiple shaft encoder faults, loose wire,adjusted cable,reset line, tested,RTS

arrived at asset, multiple shaft encoder faults, checked the connection and the wire was loose, adjusted the cable and reset line, tested the

3443402	Multiple shaft encoder faults	GS18234	A1-1ME-11	CLOSE	ECM		3/29/22	8:25:00 AM	3/29/22	8:40:00 AM	00:15	0.00

Comments: ECM-jam due to shaft encoder not being plugged, tested asset, RTS.

Inspect asset, rest line to see if it would clear fault, fault still there, the photo-eyes were good, notice shaft encoder was unplugged, plugged

3416126	3CS1-12 lacing is coming apart	GS17623	A3-3CS1-12	CLOSE	ECM		2/17/22	12:00:00 PM	2/17/22	12:07:00 PM	00:15	0.00

Comments: Ecall : Belt ripped,Went to asset inspect belt removed damaged belt tested called back in service

3530747	A3-3CS1-10 multiple jams	GS17623	A3-3CS1-12	CLOSE	ECM		7/17/22	4:31:00 AM	7/17/22	5:57:00 AM	03:50	1,590.31

Comments: replaced clutch, moved bags, cleared faults, tested asset, called back in service

replaced clutch, moved bags, cleared faults, tested asset, called back in service with supervisors and tech assistance

3438044	Bag jam lasting more than six	GS17624	A3-3CS1-13	CLOSE	ECM		3/21/22	5:31:00 AM	3/21/22	5:35:00 AM	00:04	0.00

Cancel. Southeast cleared jam. Never dispatched JSM.

3508349	A3-3CS1-13 - ESTOP WILL	GS17624	A3-3CS1-13	CLOSE	ECM		6/19/22	7:14:00 PM	6/19/22	7:18:00 PM	00:16	0.00

Comments: operational,instructed the southeast service worker on how to properly reset the ESTOP

on arrival, I inspected the asset to find everything working properly, so I instructed the southeast service worker on how to properly reset the

3619630	A3-3CS1-13 motor overload	GS17624	A3-3CS1-13	CLOSE	ECM		11/15/22	5:29:00 AM	11/15/22	5:34:00 AM	00:05	0.00

Comments: had to go to MCP to reset overload, tested, RTS

had to go to MCP to reset overload, tested, RTS

3572681	A3-3AL-19 ripped lacing	GS17669	A3-3AL-19	CLOSE	ECM		9/11/22	1:36:00 PM	9/11/22	1:57:00 PM	01:34	290.92

Comments: inspected and found lacing missing a piece of pin, tested and RTS, night shift will repin

3617251	A3-3AL-21 /Belt is not running	GS17671	A3-3AL-21	CLOSE	ECM		11/6/22	9:26:00 AM	11/6/22	9:33:00 AM	00:15	0.00

Comments: went to asset, inspected asset, reset ESTOP, tested, RTS

3446566	06-6TC4-04 jam will not reset	GS15320	A6-6TC4-04	CLOS	ECM	4/3/22	4:48:00 AM	4/3/22	5:30:00 AM	00:42	0.00

Comments: ECM-manually lift door up/down, door close on its own, tested system, it worked, 6TC4 RTS.

Arrived at asset, manually worked door up and down. Door began to closed on its own, tested system, system operated properly. 6TC4

3572464	A1-MIT-28 - Vehicle Guidance	GS17751	A1-MIT-28	CLOS	ECM	9/9/22	6:45:00 AM	9/9/22	8:00:00 AM	01:15	0.00

Comments: Ecall : MIT will not steer properly, Service MIT, reset fault & RTS

the MIT has steering problems had to service the steering drive checked all gears and hardware checked steering sensor and Mag-Cal put

3416107	A1-MIT-28 multiple faults	GS17751	A1-MIT-28	CLOS	ECM	2/17/22	8:38:00 AM	2/17/22	8:57:00 AM	00:43	0.00

Comments: Arrived, inspected, manually ran MIT on track. Watched on auto. Monitored. RTS

Watched on auto. MIT picked up bag and went to station for inspection. MIT dropped off bag. RTS.

3446584	Vehicle guidance lost. A1-MIT-28	GS17751	A1-MIT-28	CLOS	ECM	4/3/22	9:09:00 AM	4/3/22	9:50:00 AM	00:51	0.00

Comments: ECALL:drove MIT to reset station, cleared fault, in service, MIT 47 won't reset, OOS MIT 47

I manually drove the MIT to a reset station, cleared the fault, and started it back on service, after resetting it the MIT 47 was stopped and

3480600	A1-MIT-28 SE reporting losing guidance	GS17751	A1-MIT-28	CLOS	ECM	5/17/22	4:54:00 PM	5/17/22	5:11:00 PM	00:21	0.00

Comments: ECALL: veering off track, disabled from monitor moved MIT with pendant, enabled, reset, RTS

inspected MIT, MIT was veering off track, disabled from monitor, moved MIT with pendant, enabled from monitor reset, MIT was operatior

3390181	A1-MIT-30 fault will take out	GS17753	A1-MIT-30	CLOS	ECM	1/13/22	9:59:00 AM	1/13/22	10:19:00 AM	00:20	0.00

confirmed with Tim

3398301	A1-MIT-30 Observing not	GS17753	A1-MIT-30	CLOS	ECM	1/27/22	5:23:00 AM	1/27/22	5:35:00 AM	00:12	0.00

Verified by JSM Chris

3555233	A1-MIT-39	GS17753	A1-MIT-30	CLOS	ECM	8/21/22	10:18:00 AM	8/21/22	11:00:00 AM	00:42	0.00

Comments: got to the pod, agent already fixed the problem, still checked MIT, working fine, RTS

inspect asset, got to the pod, agent already fixed the problem, still checked MIT, working fine, RTS

3602783	Vehicle warning condition: A1-MIT	GS17753	A1-MIT-30	CLOS	ECM	10/24/22	12:08:00 PM	10/24/22	12:25:00 PM	00:27	0.00

Comments: not moving, disabled MIT, enabled, reset MIT, back in circulation, RTS

inspected MIT, it was not moving, disabled MIT from monitor used pendant to move MIT, enabled MIT from monitor, reset MIT, it was

3531052	A1-1MS1-04 shaf encoder faul	GS18256	A1-1MS1-04	CLOS	ECM	7/20/22	2:42:00 PM	7/20/22	4:16:00 PM	03:12	0.00

Comments: Ecall : Belt not running, Removed broken stuck grommets on belt reset asset & RTS

arrived at asset inspected and identified belt got stuck and needed to remove side guard to further inspect issue once guard was out identified

3525752	A1-1MS1-04 - MOTOR GAME	GS18256	A1-1MS1-04	CLOS	ECM	7/10/22	7:17:00 PM	7/10/22	7:23:00 PM	00:06	0.00

Comments: secured encoder on shaft, back in service

3376701	1MIT-32 has a fault	GS17755	A1-MIT-32	CLOS	ECM	1/3/22	7:06:00 AM	1/3/22	7:26:00 AM	00:28	0.00

Comments: ECALL: manually drove MIT to reset station, restarted it, MIT started, monitored, RTS.

Manually drove the MIT to reset station, once I got it there i turned it off for a few seconds and out it back on and pressed start, it was

3385486	A1-MIT-32 - Multiple Vehicle	GS17755	A1-MIT-32	CLOS	ECM	1/10/22	2:21:00 PM	1/10/22	3:11:00 PM	01:14	0.00

Comments: ECALL: found bumper alarm would not reset, called & removed asset, OOS.

Inspected asset, found bumper alarm would not reset, called & removed asset.

3385670	1MIT-32 keeps faulting out	GS17755	A1-MIT-32	CLOS	ECM	1/12/22	10:00:00 AM	1/12/22	10:12:00 AM	00:13	0.00

Comments: ECALL: arrived, MIT was already reset, inspected, asset running fine, RTS.

When I got there the MIT was already reset, and started to run, i checked it again, it was running fine, I called it back on service.

3413302	A1-MIT-32 - Multiple Faults	GS17755	A1-MIT-32	CLOS	ECM	2/11/22	4:30:00 PM	2/12/22	4:45:00 PM	01:27	0.00

Comments: ECALL: removed the safety contactors and cleaned the, re-install and tested. RTS

3413353	A1-MIT-32 - COMMUNICATI	GS17755	A1-MIT-32	CLOS	ECM	2/13/22	11:45:00 AM	2/13/22	12:39:00 PM	01:16	0.00

Comments: ECALL: lost guidance, MIT getting of track, kept moving MIT's until it sequenced, monitored, RTS.

Inspected MIT, it kept getting off track at a certain point on the floor, used controller to guide it as well as other MITs that lost guidance in

3413361	A1-MIT-32 - VEHICLE	GS17755	A1-MIT-32	CLOS	ECM	2/13/22	2:34:00 PM	2/13/22	2:49:00 PM	00:20	0.00

Comments: ECALL: monitored, when it hit a certain spot it spins out of control, OOS, follow up needed.

MIT-32 was charging upon arrival, when it hits a certain spot on the floor it spins out of control, dealt with MIT on previous e-call, took it out

3421064	MIT-32 is not moving. A1-MIT	GS17755	A1-MIT-32	CLOS	ECM	2/27/22	9:06:00 AM	2/27/22	9:17:00 AM	00:21	0.00

Comments: ECALL: inspect MIT and on charge. check screen and actively charging. RTS

3421078	A1-MIT-32 - Not Moving	GS17755	A1-MIT-32	CLOS	ECM	2/27/22	12:53:00 PM	2/27/22	1:47:00 PM	01:07	0.00

Comments: ECALL: MIt will not move without controller, took out of rotation needs troubleshooting

inspect MIT and not moving. tried charging it using controller and when controller in use MIT veered left. would not move without controller.

3433002	A1-MIT-32 not moving	GS17755	A1-MIT-32	CLOS	ECM	3/13/22	10:38:00 AM	3/13/22	10:59:00 AM	00:56	0.00

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3437797	A1-MIT-32 / OUT OFF SERVICE	GS17755	A1-MIT-32	CLOS	ECM	3/18/22	10:32:00 AM	3/18/22	10:54:00 AM	01:06	0.00

Comments: Ecall : MIT coming out of track, Took MIT OOS for further inspection

arrived at pod inspected MIT manually ran MIT with remote tested MIT on auto but MIT still coming off track took MIT out of service for

3443250	Vehicle stop condition/manua	GS17755	A1-MIT-32	CLOS	ECM	3/28/22	5:10:00 AM	3/28/22	5:34:00 AM	00:24	0.00

Comments: ECALL:MIT-32 assessed for reported issue, MIT was reset, tested, monitored, returned to service

MIT-32 assessed for reported issue, MIT was reset, tested, monitored, returned to service

3577235	Communication lost. A1-MIT-32	GS17755	A1-MIT-32	CLOS	ECM	9/15/22	8:45:00 AM	9/15/22	9:01:00 AM	00:16	0.00

Comments: Ecall : MIT 32 has guidance loss, Reconnect Sam computer update MIT & RTS

found the 32 was running ok Sam computer was not connected reconnected to update MITS not rotating with computer issues reset the 3D

3602604	A1-MIT-32 - VEHICLE TABLE	GS17755	A1-MIT-32	CLOS E	ECM	10/22/22	1:02:00 PM	10/22/22	1:30:00 PM	00:28	0.00

Comments: Ecal : MIT 32 don't want to run, Took MIT 32 out of service & RTS pod

we went over to A-pod for MIT32 was not running we troubleshoot and still was not moving we took it out of service so the night shift can

3413289	A1-MIT-32 - STOPPED	GS17755	A1-MIT-32	CLOS E	ECM	2/12/22	1:31:00 PM	2/12/22	2:18:00 PM	00:47	0.00

Comments: Comment

Verified by John.

3442870	A1-MIT-32 not moving	GS17755	A1-MIT-32	CLOS E	ECM	3/24/22	5:10:00 AM	3/24/22	5:24:00 AM	00:28	0.00

Comments: ECALL: try moving MIT 32, not moving, reboot it and clear fault. not moving and OOS.

3572387	Communication lost A1-MIT-10	GS17755	A1-MIT-32	CLOS E	ECM	9/8/22	8:41:00 AM	9/8/22	9:20:00 AM	01:18	0.00

Comments: Inspected MIT and attempt to clear faults and rotate through Pod, issue persists. MIT OOS for F/U

arrived at assset, inspected and attempt to reset MIt manually. ran MIT throughpod and tested. still stopping took MIT out of rotaion as MI

3572494	A1-MIT-32 - NOT MOVING	GS17755	A1-MIT-32	CLOS E	ECM	9/9/22	2:42:00 PM	9/9/22	3:00:00 PM	00:18	0.00

Comments: Arrived, performed mag cal & reinserted unit to rotation. Monitored. RTS.

3577463	A1-MIT-32 - Vehicle Guidance	GS17755	A1-MIT-32	CLOS E	ECM	9/18/22	6:55:00 AM	9/18/22	7:19:00 AM	00:24	0.00

Comments: MIT actively charging, released MIT, circled around and went back to charging, no issues, RTS

Inspected MIT. It was actively charging. Released the MIT. MIT circled around and went back to charging station. Called BHS, there was no

3599639	A1-MIT-32 - Vehicle Guidance	GS17755	A1-MIT-32	CLOS E	ECM	10/17/22	7:50:00 AM	10/17/22	8:05:00 AM	00:35	0.00

Comments: diagnosed problem, paper was blocking sensor, tested, RTS

diagnosed problem, paper was blocking sensor, tested, RTS

3602760	Vehicle table Not Horizontal: A1	GS17755	A1-MIT-32	CLOS E	ECM	10/24/22	7:12:00 AM	10/24/22	7:52:00 AM	00:48	0.00

Comments: inspected it, tested multiple times, batteries were dying, so it kept stopping, RTS

arrived at the asset, inspected it, tested multiple times, batteries were dying, so it kept stopping, RTS

3617412	A1-MIT-32 - Vehicle Guidance	GS17755	A1-MIT-32	CLOS E	ECM	11/7/22	11:01:00 AM	11/7/22	11:21:00 AM	00:20	0.00

Comments: released MIT and it circled around the pod and went back to station to charge, RTS

inspected MIT, it was at a station, released MIT and it circled around the pod and went back to station to charge, RTS

3617483	A1-MIT-32 Not moving	GS17755	A1-MIT-32	CLOS E	ECM	11/8/22	3:43:00 AM	11/8/22	3:55:00 AM	00:12	0.00

Comments: Tried to get MIT to sync with system, still would not move, had to take out of service

Tried to get MIT to sync with system, still would not move, had to take out of service

3581676	A1-1MS1-08	GS18260	A1-1MS1-08	CLOS E	ECM	9/24/22	10:25:00 AM	9/24/22	10:38:00 AM	00:15	0.00

Comments: Ecall : Jam, Southeast cleared jam before tech arrived, tech tightened loose photo eye & RTS

arrived to asset Southeast cleared jam & stated it was a bag jam I looked at photo eyes & noticed 1MS1-08 & 09 was loose I informed BHS

3393489	A1-1MS1-03	GS18255	A1-1MS1-03	CLOS E	ECM	1/22/22	8:59:00 AM	1/22/22	9:14:00 AM	00:26	0.00

Comments: ECALL: went to asset, power turn guide jamming on the chain, removing chain from guide, tested, RTS

went to asset, power turn guide jamming on the chain, removing chain from guide, tested, called back in service

3430669	A1-1MS1-12 bad noise	GS18264	A1-1MS1-12	CLOS E	ECM	3/7/22	1:38:00 PM	3/7/22	2:32:00 PM	00:54	0.00

Comments: ECALL: belt loosened, tensioned belt,tracked,monitored, RTS

troubleshooting it and found out the noise come from the belt because it was a little bit loosened, I put more tension the belt and also tracked

3569927	A1-1MS1-12 ripped bel	GS18264	A1-1MS1-12	CLOS E	ECM	9/1/22	7:21:00 AM	9/1/22	10:30:00 AM	12:36	65.92

Comments: Ecall : Torn belt, Replaced torn section of belt & RTS

went to asset inspected asset was advice by Southeast that a handle of a bag had gotten caught under diverter paddle & was the reason for

3477837	A5-PDP-08 Device Net Failure	GS16928	A5-PDP-08	CLOS E	ECM	5/7/22	12:10:00 PM	5/7/22	12:15:00 PM	00:02	0.00

Comments: ECALL: did not receive call, asset was back in service, asked if needed a tech, no need,RTS

I did not receive this call, BHS (shalim) called over to verify unit was back in service, this when I learned of this issue, I asked him if he

3455474	DeviceNet failure; A5-PDP-09	GS16929	A5-PDP-09	CLOS E	ECM	4/9/22	5:46:00 AM	4/9/22	5:52:00 AM	00:06	0.00

Comments: Ecall : PDP 09 fault, Reset PDP 09, and call back into service

3464601	A5-PDP-09 - effecting 6QB 484	GS16929	A5-PDP-09	CLOS E	ECM	4/24/22	6:05:00 PM	4/24/22	6:15:00 PM	00:10	0.00

Comments: ECALL:Inspect asset, checked cables, reset APP, and PDP, cleared fault, reset line, RTS

Inspect asset, checked cables, reset APP, and PDP, cleared fault, reset line, called back in service

3460092	R-SF2-03 motor fault	GS17500	R-SF2-03	CLOS E	ECM	4/14/22	6:25:00 AM	4/14/22	8:50:00 AM	02:25	0.00

Comments: Ecall : Reset needed at RSF, Reset doors & diverter at the RSF facility

3398521	A1-VLU/RL3-MCP Over	GS20167	A1-VLU/RL3-MCP	CLOS E	ECM	1/29/22	7:16:00 PM	1/29/22	8:29:00 PM	01:13	0.00

Comments: ECALL: MCC panel inspection, check wiring & all fuses, ok, check for any loose wires, ok.

Open MCC panel & check wiring for fans, check all fuses, ok, check for any loose wires, ok.

3398568	A1-VLU/RL3-MCP	GS20167	A1-VLU/RL3-MCP	CLOS E	ECM	1/30/22	10:27:00 AM	1/30/22	11:59:00 AM	01:32	0.00

Comments: ECALL: manually move elevator, reset power & cycled all panels, clear fault, put in auto, test, RTS.

Manually moved elevator in manual mode, reset and powered cycled all panels associated with fault, cleared fault, put back in auto mode,

3464366	A1-VLU_A/RL3-MCP Over	GS20167	A1-VLU/RL3-MCP	CLOS E	ECM	4/22/22	8:03:00 AM	4/22/22	12:00:00 PM	03:57	0.00

Comments: ECALL: inspect MCP, reset and not clear. disassemble I/O and sensor and reinstall. test and RTS

checked temp sensor and reset the panel, looked at panels and over all other MCPs. checked with BHS and nothing clearing fault. temp

3469310	A1-VLU/RL3-MCP Over	GS20167	A1-VLU/RL3-MCP	CLOS E	ECM	4/29/22	5:10:00 PM	4/29/22	6:00:00 PM	00:50	0.00

Comments: ECALL: troubleshoot, fans disengaging, no overheating, reset I/O fault and cleared. RTS

3385137	A1-1SS1-MCP Valeri found fault	GS20169	A1-1SS1-MCP	CLOS E	ECM	1/6/22	8:17:00 AM	1/6/22	8:49:00 AM	00:32	0.00

Comments: Ecall : I/O fault, Arrived called for assistance reset

3443221	A3-3CS1-09 bag check in asset	GS17620	A3-3CS1-09	CLOS E	ECM		3/27/22	5:50:00 PM	3/27/22	6:12:00 PM	01:00	0.00
	Comments: Comment Verified by Juane.											
3550155	A2-2MS1-128 multiple jams	GS17036	A2-2MS1-128	CLOS E	ECM		8/11/22	3:33:00 PM	8/11/22	3:44:00 PM	00:11	0.00
	Comments: Ecall : Photo eye issue, Cleaned photo eye reset fault & RTS went over to A2 2MS1-128 to fix photo eye issue once I got there I notice that there was only one light on photo eye took photo eye off cle											
3550336	A2-2MS1-128 SE reporting multiple	GS17036	A2-2MS1-128	CLOS E	ECM		8/14/22	8:26:00 AM	8/14/22	8:40:00 AM	00:33	0.00
	Comments: diagnosed problem, cleaned and adjusted photo-eye, tested, RTS Arrived at asset, diagnosed problem, cleaned and adjusted photo-eye, tested, RTS											
3570459	A2-2MS1-112 (JAMS	GS17036	A2-2MS1-128	CLOS E	ECM		9/6/22	11:02:00 AM	9/6/22	11:30:00 AM	00:28	0.00
	Comments: dignose issue, adjusted photo eye and tested. called back in service.											
3619633	A2-2MS1-128 multiple jams	GS17036	A2-2MS1-128	CLOS E	ECM		11/15/22	6:12:00 AM	11/15/22	6:28:00 AM	00:16	0.00
	Photo eye alignment by JSM Bag 1											
3390491	2MS1-129 motor is making a loud	GS17037	A2-2MS1-129	CLOS E	ECM		1/17/22	12:27:00 PM	1/17/22	12:31:00 PM	00:13	0.00
	Comments: ECALL: roller giving of static, was informed that all of bag room does that when temp. drops, RTS Inspected line, roller was giving off static, was informed all of the bag room does that when temperature is cooler, called it in.											
3478351	A2-2MS1-130 encoder fault	GS17038	A2-2MS1-130	CLOS E	ECM		5/11/22	9:05:00 PM	5/12/22	12:45:00 AM	03:40	24.78
	Comments: ECALL-Fault was due to a broken belt. Belt was relaced and pinned. Asset tested, RTS. Asset assessed for reported issues. Fault was due to a broken belt. Belt was relaced and pinned. Asset tested and RTS.											
3531066	A2-2MS1-130 SE unable to clear	GS17038	A2-2MS1-130	CLOS E	ECM		7/20/22	4:01:00 PM	7/20/22	4:36:00 PM	00:59	0.00
	Comments: Ecall : Multiple jams, Adjusted photo eyes reset asset tested & RTS arrived at asset diagnosed problem adjusted photo eyes tested and retested called back in to service											
3534079	A2-2MS1-130 multiple jams	GS17038	A2-2MS1-130	CLOS E	ECM		7/21/22	5:19:00 PM	7/21/22	5:33:00 PM	00:14	0.00
	Comments: Ecall : Loose photo eye, Tightened loose cable reset asset & RTS when I arrived I realigned photo eye and secured it in place requested BHS to send bags and called unit back in service after several bag											
3624213	A2-2MS1-130 shaft encoder	GS17038	A2-2MS1-130	CLOS E	ECM		11/17/22	1:57:00 PM	11/17/22	3:07:00 PM	01:28	177.62
	Comments: Ecall : Encoder fault, Replaced bad encoder & RTS went to asset found encoder hose damage and encoder itself damage waiting on employee Carl to bring encoder, encoder arrive it was wrong											
3525406	A2-2MS1-130 photo eye issue;	GS17038	A2-2MS1-130	CLOS E	ECM		7/7/22	2:00:00 PM	7/7/22	2:16:00 PM	00:16	0.00
	Comments: SE cleared, inspected, no issues, checked surrounding belts, 2MS1-131 had loose PE, fixed, test, RTS Arrived at asset. SE cleared jam, inspected phototeyes and reflectors, no issues. Inspected 2MS1-129 photoeyes, no issues. Inspected											
3525784	Multiple jams; A2 2MS1-130A	GS17038	A2-2MS1-130	CLOS E	ECM		7/11/22	6:04:00 AM	7/11/22	6:10:00 AM	00:06	0.00
	Comments: Arrived at asset, inspected asset, adjusted photoeye, RTS Arrived at asset, inspected asset, adjusted photoeye, RTS											
3534218	A2-2MS1-130 - Multiple Jams	GS17038	A2-2MS1-130	CLOS E	ECM		7/23/22	12:32:00 PM	7/23/22	12:49:00 PM	02:31	89.38
	Comments: replaced photo-eye, inspected wire cable for photo-eye, found wire not connected well, tested, RTS replaced photo-eye, inspected wire cable for photo-eye, found wire not connected well, tested, back in service											
3376543	A2-2MS1- belt flipped over	GS17040	A2-2MS1-132	CLOS E	ECM		1/1/22	6:35:00 AM	1/1/22	6:48:00 AM	00:50	0.00
	Comments: Ecall: Belt flip over, Went to asset re-unfold belt back tension belt tested called back in service											
3390383	A4-4TC3-04FD - OBSTRUCTION	GS18301	A4-4TC3-04FD	CLOS E	ECM		1/16/22	11:22:00 AM	1/16/22	11:39:00 AM	00:17	0.00
	Comments: obstruction fault, put door on manual, removed bag tag from photo eye, back to auto, test, RTS. Inspected asset, obstruction fault, put the door on manual mode, closed the door, inspected photo eyes and sensors, cleared bag tag from											
3398335	4TC3 has a door fault	GS18301	A4-4TC3-04FD	CLOS E	ECM		1/27/22	1:41:00 PM	1/27/22	2:07:00 PM	00:43	0.00
	Comments: Ecall : Door fault, Closed door reset asset & RTS when I arrived I checked over unit I tried to lower door by using a stop station unit would not respond I called Ronny over to come up the line											
3460788	4TC3 door has an Obstruction fault	GS18301	A4-4TC3-04FD	CLOS E	ECM		4/20/22	11:26:00 AM	4/20/22	12:10:00 PM	00:49	0.00
	Comments: Ecall : Door fault, Closed door reset asset & RTS Arrived and inspected the asset lowered the door manually and reset the system monitored the asset and called back into service											
3469603	A4-4TC3-04FD Obstruction Fault	GS18301	A4-4TC3-04FD	CLOS E	ECM		5/3/22	8:02:00 AM	5/3/22	8:27:00 AM	00:25	0.00
	Comments: ECALL- E-stop line, close door manually, clean debris from door, release e-stop, line started, RTS. Inspected line, Door was open and line was not running. Estop line. Used control station on maint. mode and closed door manually after e											
3477729	A4-4TC3-04FD Belt starts and	GS18301	A4-4TC3-04FD	CLOS E	ECM		5/6/22	4:22:00 AM	5/6/22	4:43:00 AM	00:42	0.00
	Comments: ECALL-Cleared control panel, tested asset, RTS.											
3501112	4TC3 has a door fault	GS18301	A4-4TC3-04FD	CLOS E	ECM		6/8/22	4:33:00 PM	6/8/22	5:03:00 PM	00:37	0.00
	Comments: ECALL-Bag stucked under door, manually open/closed door, removed stucked bag. tested door, RTS. Arrived at asset, inspected and identified bag stucked under door, manually opened door and removed stucked bag, cleaned debris under											
3530561	A4-4TC3-04FD - Door Fault (Failed	GS18301	A4-4TC3-04FD	CLOS E	ECM		7/15/22	7:18:00 AM	7/15/22	7:29:00 AM	00:22	0.00
	Comments: Ecall : Door fault, Cleared fault tested and RTS went to asset found reflector damage went to office to look for reflector tape not in stock tested called back in service											
3538760	4TC3 door keeps faulting out	GS18301	A4-4TC3-04FD	CLOS E	ECM		7/28/22	10:56:00 AM	7/28/22	11:05:00 AM	00:09	0.00
	Comments: Ecall : Door opens and closes immediately, Cleaned dirt off reset asset & RTS cleared off the dirt /finger paints on touch screen tested operation											

3538821	A4-4TC3-04FD - FAILED TO	GS18301	A4-4TC3-04FD	CLOS E	ECM	7/28/22	6:26:00 PM	7/28/22	6:47:00 PM	00:21	0.00
	Comments: Ecall : Door fault, Closed door reset fault and RTS got there door won't close so manually close door then started line door open then waited then stop line door close then call back in service										
3555115	A4-4TC3-04FD /Door failed to	GS18301	A4-4TC3-04FD	CLOS E	ECM	8/19/22	6:49:00 PM	8/19/22	7:00:00 PM	00:22	0.00
	Comments: Ecall : Door fault, Closed door reset asset & RTS close door manually and reset the line (ok)										
3390689	A4-4TC3-06 has a door fault	GS18301	A4-4TC3-04FD	CLOS E	ECM	1/19/22	9:06:00 AM	1/19/22	2:15:00 PM	06:33	1,569.00
	Verified by JSM Andres										
3416339	A4-4TC3-04FD - Door Fault	GS18301	A4-4TC3-04FD	CLOS E	ECM	2/19/22	6:45:00 PM	2/19/22	7:15:00 PM	01:00	0.00
	Comments: Comment Verified by Justin.										
3437817	A4-4TC3-04FD - Door Fault /Failed	GS18301	A4-4TC3-04FD	CLOS E	ECM	3/18/22	4:03:00 PM	3/18/22	4:15:00 PM	00:20	0.00
	Comments: Comment Verified by Robert.										
3477942	FD failed to close/ A4-4TC3	GS18301	A4-4TC3-04FD	CLOS E	ECM	5/8/22	11:13:00 AM	5/8/22	11:31:00 AM	00:27	0.00
	Comments: ECALL: wheel under door, manually lowered door, cleared fault, monitored, RTS arrived and inspected the asset and found a wheel under the door, manually lowered the door and cleared the fault, monitored the asset to										
3478232	A4-4TC3-04FD Failed to Close	GS18301	A4-4TC3-04FD	CLOS E	ECM	5/10/22	6:12:00 PM	5/10/22	7:00:00 PM	00:49	0.00
	Comments: ECALL:bag stuck under door, cleared, door stuck, passed down to 3RD shift,adjusted till operation inspected asset, bag stuck under door, cleared bag from the door, but the door is stuck, ECALL passed down to 3RD shift finished by adjusting door										
3480379	A4-4TC3-04FD obstruction fault	GS18301	A4-4TC3-04FD	CLOS E	ECM	5/15/22	6:08:00 AM	5/15/22	6:30:00 AM	00:27	0.00
	Comments: ECALL: reset asset, cleared faults, called back in service with tech mark assistance										
3508350	A4-4TC3-04FD - FAILED TO	GS18301	A4-4TC3-04FD	CLOS E	ECM	6/19/22	7:25:00 PM	6/19/22	8:29:00 PM	04:20	0.00
	Comments: door to be wedge in, stuck, door was troubleshot, corrected, door was reset, tested, RTS Door assessed for reported issue, found door to be wedge in, stuck, door was troubleshot, corrected, door was reset, tested, RTS										
3550343	A4-4TC3-04FD Obstruction Fault	GS18301	A4-4TC3-04FD	CLOS E	ECM	8/14/22	9:19:00 AM	8/14/22	9:24:00 AM	00:11	0.00
	Comments: closed door manually then reset the fault and restarted the asset, RTS arrived at asset and closed door manually then reset the fault and restarted the asset, RTS										
3550486	4TC3 door has an obstruction fault	GS18301	A4-4TC3-04FD	CLOS E	ECM	8/15/22	9:22:00 AM	8/15/22	9:37:00 AM	00:15	0.00
	Comments: found door to be jammed in the up position, manually lowered door, reset asset, tested asset, RTS Went to asset, inspected asset, found door to be jammed in the up position, manually lowered door, reset asset, tested asset, RTS										
3555919	A4-4TC3-04FD-fail to close	GS18301	A4-4TC3-04FD	CLOS E	ECM	8/28/22	7:07:00 PM	8/28/22	8:00:00 PM	01:46	0.00
	Comments: closed door, readjusted photo-eyes, restarted system, RTS closed door, readjusted photo-eyes, restarted system, RTS										
3577407	A4-4TC3-04FD - ISSUES	GS18301	A4-4TC3-04FD	CLOS E	ECM	9/17/22	2:36:00 PM	9/17/22	2:48:00 PM	00:24	0.00
	Comments: went to asset, inspected door, no issue found tested, RTS went to asset, inspected door, no issue found tested, RTS										
3594790	A4-4TC3-04FD /Door failed to	GS18301	A4-4TC3-04FD	CLOS E	ECM	10/9/22	4:04:00 PM	10/9/22	4:30:00 PM	00:26	0.00
	Comments: inspected, found photoeye not aligned, aligned, reset, tested, RTS inspected, found photoeye not aligned, aligned, reset, tested, RTS										
3594793	A4-4TC3-04FD /DOOR FAULT	GS18301	A4-4TC3-04FD	CLOS E	ECM	10/9/22	4:36:00 PM	10/9/22	4:50:00 PM	00:14	0.00
	Comments: Adjusted the reflector with the photo-eye, door able to open, RTS Adjusted the reflector with the photo-eye, door able to open, RTS										
3594916	4TC3 has a door fault	GS18301	A4-4TC3-04FD	CLOS E	ECM	10/11/22	4:21:00 AM	10/11/22	4:35:00 AM	00:14	0.00
	Comments: Went to asset, checked all photo-eyes, reset, called it back into service Went to asset, checked all photo-eyes, reset, called it back into service										
3599471	A4-4TC3-04FD turns on and	GS18301	A4-4TC3-04FD	CLOS E	ECM	10/15/22	4:23:00 AM	10/15/22	4:28:00 AM	00:07	0.00
	Comments: Cleaned control display, stop button started one cleaned, tested RTS.										
3619677	A4-4TC3-04FD /Door fault	GS18301	A4-4TC3-04FD	CLOS E	ECM	11/15/22	6:31:00 PM	11/16/22	12:20:00 AM	14:15	212.15
	Comments: checked P/E & proximity sensors, found one that needed to be replaced, installed new, monitored, RTS door fail to reset, we try to reset the door, did some troubleshooting, door still fail to shut and open, we passed the ECALL to the 3rd shift checked photo-eyes & proximity sensors, found one that needed to be replaced, went to part, gathered, sensor, installed, monitor, RTS										
3376567	A2-2MS2-101 /Multiple jams	GS19654	A2-2MS2-101	CLOS E	ECM	1/1/22	1:32:00 PM	1/1/22	2:17:00 PM	01:30	0.00
	Comments: Ecall : Multiple bag jams,Monitored asset due to multiple bag jams no issues during monitoring										
3490123	A5-5MU3-1TC multiple dooling	GS19573	A5-5MU3-01	CLOS E	ECM	5/28/22	8:24:00 AM	5/28/22	8:34:00 AM	00:16	0.00
	Comments: ECALL: found loose reflector bracket, readjusted, tested, called back in service went to asset, inspected, found loose reflector bracket, readjusted, tested, called back in service										
3485072	A1-1CS2-03 - Jam Fault	GS18121	A1-1CS2-03	CLOS E	ECM	5/20/22	2:08:00 PM	5/20/22	2:27:00 PM	01:04	0.00
	Comments: Ecall : Belt not moving, Tightened loose V-belt clear jam & RTS arrived at asset inspected photo eyes and reflectors identified V-belts were loose and popped off the pulley adjusted V-belts tightened V-belt,										
3460570	1CS2-03 has a jam which will not	GS18121	A1-1CS2-03	CLOS E	ECM	4/18/22	9:24:00 AM	4/18/22	9:36:00 AM	00:16	0.00
	Comments: ECALL:oversize bag making jam, remove bag , jam clear, reset line, 1ME started up, RTS										

							inspect asset, checked photo-eyes, notice oversize bag making jam, remove bag , jam clear, reset line, 1ME started up, called back in					
3480688	1CS2-03 is not running	GS18121	A1-1CS2-03	CLOSED	ECM	5/18/22	12:54:00 PM	5/18/22	1:41:00 PM	01:08	0.00
	Comments: reset											
							Assessed line. Discussed with bhs. A reset was required in tunnel. Safely accessed and reset, bhs saw line as clear. Rts.					
3484916	A1-1CS2-03 belt not running	GS18121	A1-1CS2-03	CLOSED	ECM	5/19/22	4:00:00 AM	5/19/22	5:16:00 AM	02:32	24.16
	Comments: ECALL- Replaced V-Belt with temporary belt. RTS.											
3464552	A1-1CS2-04-DOOR not closing	GS18124	A1-1CS2-04-DOOR	CLOSED	ECM	4/24/22	9:36:00 AM	4/24/22	9:46:00 AM	00:14	0.00
	Comments: ECALL:reset the fault, after that I tested the door, it was working fine, RTS											
							reset the fault, after that I tested the door, it was working fine, I called it back in service					
3619286	Airside 4 belt 2 is not running	GS19832	AS-4-IB2-MCP	CLOSED	ECM	11/11/22	12:45:00 PM	11/11/22	1:23:00 PM	00:38	0.00
	Comments: restarted power, PLC states green & heartbeat flashing, timed out,RTS											
							dispatched to AS-4 FIS#2, went to 2RC, 2 RC was running, went to IB2 MCP displayed no PLC status or heartbeat, disconnect MCP, open					
3550666	GPU 04 dropping power	GS17376	GPU-04	CLOSED	ECM	8/17/22	4:53:00 AM	8/17/22	5:06:00 AM	00:13	0.00
	Comments: GPU-04											
							Signal Fault, Reset GPU					
3376722	B3 AAL SCALE	GS14675	A5-B-5TC2-01-B2-01	CLOSED	ECM	1/3/22	10:35:00 AM	1/3/22	10:50:00 AM	00:25	0.00
	Comments: ECALL: scale not working, unplugged/plugged cable, scale worked, zeroed out, tested, RTS.											
							Scale did not move off of zero, removed display and unplugged and plugged back in cable, display started to show readings, zeroed it out and					
3433097	AAL ticket	GS14675	A5-B-5TC2-01-B2-01	CLOSED	ECM	3/14/22	1:54:00 PM	3/14/22	2:08:00 PM	00:36	0.00
3443331	Bag scale AAL TB	GS14675	A5-B-5TC2-01-B2-01	CLOSED	ECM	3/28/22	3:33:00 PM	3/28/22	3:52:00 PM	00:26	0.00
	Comments: ECM-unplugged/plugged cabled connected to display, scale read, tested, RTS.											
3420884	A4-4BD1-01-DOOR /Door	GS19848	A4-4BD1-01-DOOR	CLOSED	ECM	2/24/22	2:38:00 PM	2/24/22	2:45:00 PM	00:17	36.14
	Comments: Ecall : Door fault, Opened & closed door correctly to fix issue & RTS											
							arrived & assessed airline stated they had not called door fault door was in closed position instructed airline employee to open door opened					
3464899	A4-4BD1-01-DOOR Failed to	GS19848	A4-4BD1-01-DOOR	CLOSED	ECM	4/27/22	7:32:00 PM	4/27/22	8:36:00 PM	01:04	0.00
	Comments: ECALL-Discover the breaker had tripped inside the box, connected it, reset, tested door, RTS.											
							When inspecting the door a Southeast Agent informed me that the door was not manually opening or opening normally. then he proceeded to					
3507930	A4-4BD1-03 belt making loud nois	GS19850	A4-4BD1-03	CLOSED	ECM	6/16/22	4:11:00 AM	6/16/22	4:35:00 AM	00:24	0.00
							Inspected noise, found Cog Belt jumping (loose) tighten up Cog Belt, tested, no more noise, RTS.					
3443247	A3-3AL-BOB-M3	GS19851	A3-3AL-BOB-M3	CLOSED	ECM	3/28/22	4:11:00 AM	3/28/22	10:47:00 AM	10:39	1,213.40
	Comments: ECM-Replaced drive motor, fix bad cable, fault cleared, RTS.											
							Went to asset BOBM3 tried to reset would not clear, checked all voltages all checked out . Checked belt rollers, and wiring. all secured					
							Inspect asset, check wire for any loose connections, notice motor wire damage, replace drive motor, notice safety edge cable bad, fix cable,					
3460338	A3-3AL-BOB-M3 not working pos	GS19851	A3-3AL-BOB-M3	CLOSED	ECM	4/16/22	5:33:00 AM	4/16/22	5:45:00 AM	00:12	0.00
							Back in service					
3513673	BOB-M3 is not moving	GS19851	A3-3AL-BOB-M3	CLOSED	ECM	6/28/22	8:20:00 AM	6/28/22	8:33:00 AM	00:13	0.00
	Comments: JSM said that it was a simple fault.											
3526015	BOB-M3 is not working	GS19851	A3-3AL-BOB-M3	CLOSED	ECM	7/13/22	11:49:00 AM	7/13/22	1:00:00 PM	02:22	591.80
	Comments: replaced bumper strips, fault cleared, tested, RTS											
							Arrived at asset and the bumper strip had a broken wire and was showing a fault on the module. Went to parts to get a new bumper strip,					
3554966	The BOB-M is not rolling	GS19851	A3-3AL-BOB-M3	CLOSED	ECM	8/18/22	4:43:00 AM	8/18/22	5:00:00 AM	00:34	0.00
	Comments: inspect issue, stops after dropping off baggage found safety switch sticking out, adjust and RTS											
							inspect issue, stops after dropping off baggage found safety switch sticking out, hitting the cladding when it delivers bag. move strip and test.					
3619534	A3-3AL-BOB-M3 not working	GS19851	A3-3AL-BOB-M3	CLOSED	ECM	11/14/22	5:23:00 AM	11/14/22	7:30:00 AM	03:22	0.00
	Comments: no power due to loose wires, track source, rewire, made wires longer, rewire, adjusted, tested, RTS											
							inspected, no electricity to machine due to loose wires, track source, rewire, pass to 1st shift. made wires longer and rewire, adjusted, test					
3572392	A2-2TC1-06B Overloss	GS19577	A2-2TC1-06B	CLOSED	ECM	9/8/22	9:30:00 AM	9/8/22	9:36:00 AM	00:14	0.00
	Comments: Ecall : Overload, Cleared motor overload reset asset & RTS											
							went to asset inspected and cleared overload fault tested asset and called back in service stopped and monitored asset, assisted with					
3513790	2TC1-06 has a motor overload	GS19577	A2-2TC1-06B	CLOSED	ECM	6/29/22	7:40:00 AM	6/29/22	8:00:00 AM	00:20	0.00
	Comments: Cleared fault, tested and retested, CBIS.											
							Arrived at asset diagnosed problem, cleared fault, tested and retested, CBIS.					
3393555	AS4-IB2 JAMMED	GS19278	AS-4-IB2-01	CLOSED	ECM	1/23/22	1:29:00 PM	1/23/22	1:38:00 PM	00:14	0.00
	Comments: ECALL: bag jam, removed bags in front of photo eye, reset the jam, started asset, RTS.											
							Removed the bags in front of the photo eye, reset the jam & started the asset back on service.					
3408955	A/S 4 IB belt 2 jam	GS19278	AS-4-IB2-01	CLOSED	ECM	2/9/22	5:01:00 PM	2/9/22	5:15:00 PM	00:28	0.00
	Comments: ECALL: bag jam, cleared bag off line & tunnel, unit started running, RTS.											
							As we driving by the tag driver flagged us down, when we stopped we were informed about a jam, Carl went to inside while I ran down in the					
3413395	AS4 FIS IB2	GS19278	AS-4-IB2-01	CLOSED	ECM	2/14/22	6:40:00 AM	2/14/22	7:04:00 AM	00:50	0.00
	Comments: ECALL: inspected asset, found nothing wrong, monitored, then RTS.											
							Arrived and inspected the asset belt, photo eye, motor and determined there was nothing wrong, reset the system and ran the asset while					
3469235	BAG JAM IN FIS 4 BELT 2	GS19278	AS-4-IB2-01	CLOSED	ECM	4/28/22	7:21:00 PM	4/28/22	7:30:00 PM	00:09	0.00

Comments: ECALL-cleared line from all bags, reset and tested the line, RTS.

3550156 BELT JAM GS19278 AS-4-IB2-01 CLOSE ECM 8/11/22 4:16:00 PM 8/11/22 4:59:00 PM 00:43 0.00

Comments: Ecall : Jams on belts, Cleared jam condition reset asset & RTS
had to clear jams for airline delays caused by rain & jet traffic

3446866 IB BELT 2 FIS GS19278 AS-4-IB2-01 CLOSE ECM 4/6/22 12:16:00 AM 4/6/22 12:28:00 AM 00:12 0.00

Comments: ECALL:Arrived at the asset, cleared the jam, tested the asset, called back in service
Arrived at the asset, cleared the jam, tested the asset, called back in service

3460415 FIS AS4 GS19278 AS-4-IB2-01 CLOSE ECM 4/16/22 7:00:00 PM 4/16/22 7:45:00 PM 00:45 0.00

Comments: ECALL: belt from carseat got caught on MCP, reset, still jam, removed all bags, reset,RTS
cleared jam, belt from car seat, got caught on MCP, reset, still jam, had to remove all bags from belt off, reset, back in service

3490186 Airside 4 Inbound GS19278 AS-4-IB2-01 CLOSE ECM 5/28/22 10:20:00 PM 5/28/22 10:30:00 PM 00:10 0.00

Comments: ECALL: reset jam, called back in service

3503083 AS4 FIS IB2 GS19278 AS-4-IB2-01 CLOSE ECM 6/11/22 10:28:00 PM 6/11/22 10:29:00 PM 00:01 0.00

Comments: ECALL: Cancel ECALL per BHS

3508344 AS4 FIS Belt 2 GS19278 AS-4-IB2-01 CLOSE ECM 6/19/22 4:53:00 PM 6/19/22 5:02:00 PM 00:09 0.00

Comments: Inspected Asset, E-stop section 1. cleared E-stop and reset the line, RTS
Inspected Asset, E-stop section 1. cleared E-stop and reset the line, RTS

3525672 AS4 INBOUND 2 GS19278 AS-4-IB2-01 CLOSE ECM 7/9/22 10:15:00 PM 7/9/22 10:40:00 PM 00:35 0.00

Comments: Clear bag from trouble area. restart once cleared, RTS
Clear bag from trouble area. restart once cleared, RTS

3525773 AS4 RECHECK GS19278 AS-4-IB2-01 CLOSE ECM 7/10/22 11:31:00 PM 7/11/22 12:02:00 AM 00:31 0.00

Comments: Asset assessed for issue, reset, tested, monitored, RTS

3530726 AS4 FIS IB2 GS19278 AS-4-IB2-01 CLOSE ECM 7/16/22 8:03:00 PM 7/16/22 8:12:00 PM 00:09 0.00

Comments: reset jam, called back into service

3547973 FIS AS4 IB GS19278 AS-4-IB2-01 CLOSE ECM 8/5/22 4:32:00 PM 8/5/22 4:46:00 PM 00:23 0.00

Comments: arrived the belt was already running, inspected unit for any issues, no issues found, RTS
Once arrived the belt was already running, inspected unit for any issues, no issues found, RTS

3548232 FA/S 4 inbound GS19278 AS-4-IB2-01 CLOSE ECM 8/8/22 4:18:00 PM 8/8/22 5:05:00 PM 00:47 0.00

Comments: Reflector and photo eye not aligned. Aligned, tightened photo eye. Adjusted reflector, reset, RTS
Inspected line. Reflector and photo eye were not aligned. Aligned and tightened photo eye. Adjusted reflector on bracket. reset line. RTS

3550629 A/S 4 IB2 jam GS19278 AS-4-IB2-01 CLOSE ECM 8/16/22 4:30:00 PM 8/16/22 4:40:00 PM 00:10 0.00

Comments: Removed the bags from the photo eye, reset jam, started the asset, RTS
Removed the bags from the photo eye, reset jam, started the asset, RTS

3555758 AS4 FIS IB2 Jam GS19278 AS-4-IB2-01 CLOSE ECM 8/26/22 6:45:00 PM 8/26/22 7:11:00 PM 01:00 0.00

Comments: got to asset. showing disconnect. inspected disconnect box. tested it. all on. RTS
Due to lightning in the area, had to wait for all clear. Once clear, got to asset. showing disconnect. inspected disconnect box. tested it. all on.

3569984 AS4 FIS Inbound GS19278 AS-4-IB2-01 CLOSE ECM 9/1/22 3:07:00 PM 9/1/22 3:17:00 PM 00:26 0.00

Comments: bag jam, upon arrival jam was cleared, verfied with AOC, RTS

3577668 AS4 Belt 2 door GS19278 AS-4-IB2-01 CLOSE ECM 9/20/22 4:22:00 PM 9/20/22 4:43:00 PM 00:21 0.00

Comments: line not running door fault, reset door and start line RTS
arrived at asset and found that door needed to be reset. reset door fault and started line. tested unit and called back in service.

3581600 FIS AS4- IB 2 GS19278 AS-4-IB2-01 CLOSE ECM 9/23/22 3:55:00 PM 9/23/22 8:30:00 PM 05:30 0.00

Comments: check pe's, clear fault, replaced with known good pe, shifted cladding,aligned bracket,passed to 3rd
Arrived at unit. Helped move bags, began troubleshooting issue. Paul checked alignment of all photoeyes from section 9 back to section 1,

3617526 A/S 4 flashing GS19278 AS-4-IB2-01 CLOSE ECM 11/8/22 4:56:00 PM 11/8/22 5:30:00 PM 00:34 0.00

Comments: removed bag blocking the photo eye and reset the jam. back in service.

3617514 A/S 4 IB 2 GS19278 AS-4-IB2-01 CLOSE ECM 11/8/22 2:42:00 PM 11/8/22 3:10:00 PM 00:28 0.00

Comments: adjusted photoeye, cleared fault, closed door, tested, RTS
adjusted photoeye, cleared fault, closed door, tested, RTS

3385616 A2-2TC1-06A GS19576 A2-2TC1-06A CLOSE ECM 1/11/22 9:55:00 PM 1/11/22 10:09:00 PM 00:14 0.00

Comments: ECALL:asset assessed for reported issue, overload was reset, asset tested, asset returned to service
asset assessed for reported issue, overload was reset, asset tested, asset returned to service

3398554 A2-2TC1-06A -B - GS19576 A2-2TC1-06A CLOSE ECM 1/30/22 8:05:00 AM 1/30/22 8:30:00 AM 00:25 0.00

Confirmed by Roy

3413334 CANCEL GS19576 A2-2TC1-06A CLOSE ECM 2/13/22 6:01:00 AM 2/13/22 6:01:00 AM 00:00 0.00

3442982 1CS2-12 has a GS18131 A1-1CS2-12 CLOSE ECM 3/25/22 8:30:00 AM 3/25/22 8:32:00 AM 00:02 0.00

Comments: ECALL: SouthEast cleared jam before tech arrived

3555054 A1-1TC1 Belt GS18133 A1-1TC1-01 CLOSE ECM 8/18/22 6:05:00 AM 8/18/22 6:28:00 AM 00:23 0.00

Comments: cleaned screens, cleaned reflector and photo-eyes, restarted line, tested line, RTS. run smoothly
cleaned screens, cleaned reflector and photo-eyes, restarted line, tested line, RTS. run smoothly

3390731 A1-1TC1-03- GS18136 A1-1TC1-03-DOOR CLOSE ECM 1/18/22 7:36:00 PM 1/18/22 8:00:00 PM 00:24 0.00

Comments: ECALL: failed to close, manually lowered door and reset the fault. door RTS

3547970 A1-1TC1-03- GS18136 A1-1TC1-03-DOOR CLOSE ECM 8/5/22 4:07:00 PM 8/5/22 4:17:00 PM 00:23 0.00

Comments: Ecall : Door fault, Cleaned debris from under door closed door & RTS

arrived at asset inspected photo eyes and reflectors cleaned up debris under door manually closed door cleared fault tested door back in

3547980	A1-1TC1-03-DOOR /Door	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	8/5/22	5:38:00 PM	8/5/22	5:53:00 PM	00:37	0.00

Comments: Ecall : Door fault, Closed door reset fault and RTS

went to asset close door manually tested called back in service assisting with bags

3455729	A1-1TC1-03-DOOR	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	4/11/22	6:17:00 PM	4/11/22	6:50:00 PM	01:11	0.00

Comments: ECALL- door open line not running, tried to bring door down manually, passed to next shift.

3555099	A1-1TC1-03-DOOR /Failed to	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	8/19/22	4:22:00 PM	8/19/22	5:49:00 PM	03:43	0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS

arrived at asset inspected and wiped cleaned photo eyes and reflectors attempted to closed door on control station but unsuccessful

3555114	A1-1TC1-03-DOOR /Door	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	8/19/22	6:50:00 PM	8/19/22	7:08:00 PM	00:40	0.00

Comments: Ecall : Door jam, Cleared jam condition reset door fault and RTS

cleared the line E-stopped reset line put door in maintenance reset door tested it ran smoothly called it in

3408545	A1-1TC1-03-DOOR	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	2/3/22	7:27:00 PM	2/3/22	7:37:00 PM	00:10	0.00

Comments: Ecall: Reset fault, RTS.

3432827	A1-1TC1-03-DOOR - Door	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	3/11/22	6:00:00 PM	3/11/22	6:18:00 PM	00:18	0.00

Comments: ECALL:door is down, security doesn't see it down, raised it manually, reset, tested, tested, RTS

door is down, security doesn't see it down, raised it manually and reset, tested, tested, works ok, alarm reset

3460675	1TC1 has a door fault	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	4/19/22	10:30:00 AM	4/19/22	11:00:00 AM	00:30	0.00

Comments: ECALL: Door is fine, monitored few minutes,no issue,RTS

I went to the asset and checked the door, it was working fine, I spent a several minuites watching it, it was ok, I called it back on service

3503303	A1-1TC1-03-DOOR	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	6/13/22	7:07:00 PM	6/13/22	7:27:00 PM	00:43	0.00

Comments: Asset assessed for reported issue. Door was reset and asset tested. RTS

Asset assessed for reported issue. Door was reset and asset tested. Asset was monitored and RTS.

3525482	A1-1TC1-03-DOOR Position	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	7/8/22	5:15:00 AM	7/8/22	5:35:00 AM	00:20	0.00

Comments: Close door manually and then reset ticket counter and tested (ok) RTS.

Close door manually and then reset ticket counter and tested (ok) RTS.

3525940	A1-1TC1-03-DOOR fault	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	7/12/22	5:01:00 PM	7/12/22	5:15:00 PM	00:14	0.00

Comments: Inspected asset, door not close, closed by manually, reset TC, clear fault, RTS

Inspected asset, door not close, closed by manually, reset TC, clear fault, RTS

3570252	A1-1TC1-03-DOOR - Possible	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	9/4/22	4:26:00 AM	9/4/22	4:33:00 AM	00:14	0.00

Comments: asset would stop almost immediately after starting, wiped finger prints, reset, tested,RTS

Inspected asset, noticed asset would stop almost immediately after starting it, grabbed piece of paper to wipe the screen of any left over

3599574	A1-1TC1-03-DOOR failed to	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	10/16/22	11:41:00 AM	10/16/22	2:00:00 PM	02:19	15.33

Comments: one bad fuse, a loose neutral cable, adjusted, tested, RTS

arrived at the asset, inspected it, found one bad fuse and a loose neutral cable that went to the door, after making the adjustments, I tested

3599642	FD failed to open; A1-1TC1-03	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	10/17/22	8:18:00 AM	10/17/22	8:40:00 AM	00:27	0.00

Comments: door only letting one bag through and closing, wiped screen, started, tested, RTS

bag on floor and line, door would open and let one bag through then close. employee stated that last time JSM just cleaned the screen and it

3599746	A1-1TC1-03-DOOR Failed to	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	10/18/22	7:39:00 AM	10/18/22	8:22:00 AM	01:42	0.00

Comments: upfault,top sensor not engaging, adjusted sensor, tested door,RTS

arrived at asset, door was opening but showing an upfault, went inside the line and the top sensor was not engaging properly, adjusted sensor

3619626	A1-1TC1-03-DOOR closing	GS18136	A1-1TC1-03-DOOR	CLOS	ECM	11/15/22	5:12:00 AM	11/15/22	5:20:00 AM	00:08	0.00

Comments: bag stuck by the door, removed bag, reset asset, tested, RTS

upon arrival, found a bag stuck by the door after removing the bag and resetting asset to test, called back in service

3390256	A1-1TC2-01 - Will Not Start	GS18147	A1-1TC2-01	CLOS	ECM	1/14/22	1:53:00 PM	1/14/22	2:09:00 PM	00:54	0.00

Comments: ECALL: arrived at asset, inspect and identify loose reflector. tighten and test. RTS

3460144	A1-1TC2-01 /Doo failed to open	GS18147	A1-1TC2-01	CLOS	ECM	4/14/22	12:07:00 PM	4/14/22	12:35:00 PM	00:56	0.00

Comments: ECALL- Aligned photo-eye, reset, tested, and RTS.

Arrived at asset, inspected everything, and nothing was wrong, although further inspection found a photo-eye out of line, so we adjusted the

3485269	A1-1TC2-01 belt tensioning issu	GS18147	A1-1TC2-01	CLOS	ECM	5/22/22	11:14:00 AM	5/22/22	11:32:00 AM	00:18	0.00

Comments: belt reported running slow

Arrived at asset, airline reported when two bags were on section one, it started to run slow. Previous jam was showing on the power turn and

3502928	A1-1TC2-01 - LOOSE SCREW	GS18147	A1-1TC2-01	CLOS	ECM	6/10/22	1:47:00 PM	6/10/22	2:06:00 PM	00:46	0.00

Comments: Ecall : Photo eye issue, Reinstalled cladding back into place reset asset & RTS

Arrived to asset noticed cladding was upon rubber mat had to pull up mat to set cladding on frame & ground took hardware and set cladding

3530476	A1-1TC2-01 belt not running	GS18147	A1-1TC2-01	CLOS	ECM	7/14/22	4:02:00 AM	7/14/22	4:13:00 AM	00:11	0.00

Comments: not moving, reset overlength and start line. RTS

3490156	A1-1CLM-19 - Jam would not	GS18891	A1-1CLM-19	CLOS	ECM	5/28/22	2:54:00 PM	5/28/22	6:30:00 PM	03:36	0.00

Comments: Ecall : Jam won't clear, Replaced fuse on asset, reset asset & RTS

troubleshoot replaced fuse on 1OB panel I/O & worked with GOAA to reset PLC in order to get A-pod running

3490189	A1-1CLM-19	GS18891	A1-1CLM-19	CLOS	ECM	5/29/22	3:00:00 AM	5/29/22	6:00:00 AM	06:00	1,341.88

Comments: Troubleshoot asset w/ Mike Burke, Replaced output card

PLC fault caused by ATR; working with Mike BUrke to resolve. Replaced output card.

3555916	A1-1TC1-10-Multiple Jams	GS18143	A1-1TC1-10	CLOSED	ECM	8/28/22	6:21:00 PM	8/28/22	6:43:00 PM	00:22	0.00
	Comments: cleared jam, tested, reflector for P/E dirty, cleared, reset, RTS										
	Arrived at asset, cleared jam. tested, passed on to 3rd shift,, when inspecting the asset, I found the reflector for the photo-eye to be										
3507929	A1-1TC2 belt not running	GS18146	A1-1TC2	CLOSED	ECM	6/16/22	3:47:00 AM	6/16/22	4:02:00 AM	00:30	0.00
	Comments: ECALL-Closed door manually then rest the line and tested (ok)RTS.										
	Closed door manually then rest the line and tested (ok)RTS.										
3376693	GATE 84 PCA NOT WORKING	GS19786	PCA-84	CLOSED	ECM	1/3/22	4:48:00 AM	1/3/22	5:54:00 AM	02:09	0.00
	Comments: unit it was not starting & we tight start button on the op station control (discharge temp: 35)										
	Arrived at the gate, unit was flashing and we did a reset and unit started flashing itself after each reset. Checked op station controls and										
3416164	PCA - GATE 82 BLOWING HOT	GS19786	PCA-84	CLOSED	ECM	2/17/22	8:56:00 PM	2/17/22	9:03:00 PM	00:07	0.00
	Comments: Blowing hot										
	Checked all electrical components and controls, unit was running in one compressor discharge of 57, found tripped compressor breaker re set										
3500373	PCA-84 NOT WORKING	GS19786	PCA-84	CLOSED	ECM	6/2/22	2:56:00 PM	6/2/22	4:34:00 PM	03:28	0.00
	Comments: unit not working										
	The unit was not attached to the plane and was blowing in bridge mode on arrival. They wanted it to blow in bridge and it was cooling properly.										
3500535	Gate 84 PCA	GS19786	PCA-84	CLOSED	ECM	6/4/22	12:11:00 AM	6/4/22	1:52:00 AM	01:41	0.00
	Comments: spiral hose broke										
	Arrived at the gate and found the spiral hose broke. Go to parts get the hose to replace it.										
3594682	Gate 84 PCA hose is broken	GS19786	PCA-84	CLOSED	ECM	10/8/22	6:03:00 AM	10/8/22	6:29:00 AM	00:26	0.00
	Comments: pca hose broken										
	Arrived at the gate and we checked the hose from the aircraft to the unit and not issues found. Just the hose was kinks under the aircraft										
3376815	The PCA on gate 84 will not turn on	GS19786	PCA-84	CLOSED	ECM	1/4/22	10:08:00 AM	1/4/22	10:37:00 AM	00:29	0.00
	Comments: retset unit										
	We went to the unit reset the unit is working fine discharge temp 30 degrees										
3433158	The PCA on gate 84 is running	GS19786	PCA-84	CLOSED	ECM	3/15/22	6:45:00 AM	3/15/22	7:11:00 AM	00:52	0.00
	Comments: running warm,we arrived at the gate and the unit was on but only one stage works										
	Because was on narrow body, turned off change to wide body, reset the motherboard and restarted. Unit started dropping the temperature										
3446622	PCA - GATE 84 BLOWING HOT	GS19786	PCA-84	CLOSED	ECM	4/3/22	4:40:00 PM	4/3/22	5:42:00 PM	02:01	0.00
	Comments: tripped breaker for fan #1. Breaker & unit reset, unit working,RTS										
3446666	Gate 84 PCA INOP	GS19786	PCA-84	CLOSED	ECM	4/4/22	7:08:00 AM	4/4/22	7:30:00 AM	00:22	0.00
	Comments: ECALL: on narrow body,switch to wide body,looked for faults,none found,reset,RTS,40*										
	Arrived at the gate and found that the unit was in narrow body. I switched it back to wide body and opened electrical door to look for any										
3446714	84 pca	GS19786	PCA-84	CLOSED	ECM	4/4/22	5:20:00 PM	4/4/22	6:10:00 PM	01:39	0.00
	Comments: unit not working										
	Upon arrival unit was off. Unit did not turn on after pressing the run button. The operator station was not working and it needed to be										
3460759	GATE 84 PCA BLOWING HOT	GS19786	PCA-84	CLOSED	ECM	4/20/22	4:20:00 AM	4/20/22	4:36:00 AM	00:32	0.00
	Comments: unit working properly										
	Arrived at the gate and check the unit on its normal operations. Upon arrival the unit was off. We proceeded to reset and turn on the unit and										
3464387	Gate 84 the pca is not turning on	GS19786	PCA-84	CLOSED	ECM	4/22/22	12:02:00 PM	4/22/22	2:00:00 PM	05:54	0.00
	Comments: ECALL:unit not online to check online, switched board for another one, troubleshot OP station,RTS										
	went to gate, and not turned on, we tried PBB mode, nothing happens, check volts, 480V, checked all the fuses at mother board, all good,										
3469758	PCA 84 Blowing hot	GS19786	PCA-84	CLOSED	ECM	5/5/22	12:25:00 AM	5/5/22	12:58:00 AM	01:05	0.00
	Comments: hose kinks										
	Arrived at the gate and check the unit on its normal. Immediately at arrival we noticed that the hose had 2 kinks. We disconnected the hose										
3421415	GATE 84 PCA SHUTTING OFF	GS19786	PCA-84	CLOSED	ECM	3/2/22	10:27:00 PM	3/2/22	10:49:00 PM	00:43	0.00
	Comments: The hose was twisted										
	Arrived at the gate and check the unit on its normal operations. The hose was twisted on the mellow and had 1 kink. Turned off the unit and										
3460572	The PCA on gate 84 is running	GS19786	PCA-84	CLOSED	ECM	4/18/22	9:35:00 AM	4/18/22	10:17:00 AM	01:24	0.00
	Comments: compressor fan on stage 1 tripped, reset breaker,secured all connections,ran&tested,monitored,RTS,35										
	Arrived at gate, hose attached to aircraft and unit off. Opened electrical cabinet and found a compressor fan on stage 1 tripped. Reset										
3490173	PCA-84 WILL NOT TURN OFF	GS19786	PCA-84	CLOSED	ECM	5/28/22	6:18:00 PM	5/28/22	6:38:00 PM	00:38	0.00
	Comments: PCA won't turn off from bridge,stop switch not working, closed ECALL, F/U										
	Arrived at the gate checked bridge that was working, pca won't turn off from the bridge, we need to checked the stop switch is no working										
3508789	PCA 84 not working	GS19786	PCA-84	CLOSED	ECM	6/22/22	3:55:00 PM	6/22/22	4:03:00 PM	00:08	0.00
	Comments: pca not working										
	Upon arrival PCA was running. Called back in service.										
3513511	Gate 84 PCA HOT	GS19786	PCA-84	CLOSED	ECM	6/26/22	4:44:00 PM	6/26/22	5:05:00 PM	00:21	0.00
	Comments: VFD fan fault, reset, both compressors turned on, discharge temp 38, unit working, RTS										
	Upon arrival the unit was on and connected. Only 1 compressor was working due to a vfd fan fault that said undercurrent. Unit was reset and										
3555299	PCA-84 NOT WORKING	GS19786	PCA-84	CLOSED	ECM	8/22/22	6:31:00 AM	8/22/22	6:51:00 AM	00:20	0.00
	Comments: no working										
	The VFD was tripped condenser #1 was reset and the breaker and now works fine output 37 degrees										
3594867	Gate 84 PCA COUPLING	GS19786	PCA-84	CLOSED	ECM	10/10/22	2:51:00 PM	10/10/22	3:20:00 PM	00:29	0.00
	Comments: ecall-84										
	Milo gasket is broken. Have to wait for a plane to leave a corrective is gonna be made to replace the gasket. CBIS										

3617387	3617387 - PCA 84 NO GR	GS19786	PCA-84	CLOS E	CM	11/7/22	5:58:00 AM	11/7/22	7:02:00 AM	01:36	0.00
	Comments: Lost programming										
	3rd shift Tech attended the call not able to diagnose on time passed the call to 1st shift. Upon arrival checked electrical cabinet and										
3390172	Gate 71 PBB TRIP HAZ	GS19784	PBB-71	CLOS E	CM	1/13/22	6:36:00 AM	1/13/22	6:47:00 AM	00:11	0.00
	Comments: Removed the piece of the pound down that was sticking up. Hammered down edge.										
3455386	Gate 71 the bridge is not	GS19784	PBB-71	CLOS E	CM	4/8/22	8:50:00 AM	4/8/22	9:04:00 AM	00:17	0.00
	Comments: Bridge wont move										
	Bridge was fully connected to plane and unloading passengers when I arrived. Was asked to speak to an operator but no operator was										
3413381	PBB - GATE 71 NOT MOVING	GS19784	PBB-71	CLOS E	CM	2/13/22	8:21:00 PM	2/13/22	8:31:00 PM	00:10	0.00
	Comments: ECALL: bridge not moving,agent has no information regarding, past the box, RTS										
	I arrived at the gate-71 to see why bridge is not moving when I got here the bridge was moving I ask what happened she did not know but										
3385474	71-wheels not turning enough to	GS19784	PBB-71	CLOS E	CM	1/10/22	11:10:00 AM	1/10/22	11:42:00 AM	00:26	0.00
	Comments: wheels not turning										
	Will come back at 12 pm to meet next flight										
3390262	PBB-71 NOT MOVING	GS19784	PBB-71	CLOS E	CM	1/14/22	4:15:00 PM	1/14/22	4:22:00 PM	00:12	0.00
	Comments: ECALL: operator error.trained agent,bridge detached from aircraft, RTS										
	When I arrived the agent did not know how to operate bridge.. so I allowed them to learn... and they eventually go it . Bridge was able to										
3390399	Gt 71 wont move	GS19784	PBB-71	CLOS E	CM	1/16/22	3:11:00 PM	1/16/22	3:17:00 PM	00:06	0.00
	Comments: ECALL:Arrived at gate, gpu hoist was down, put hoist up and bridge moved back fine										
3413354	Gate 71 Wheels are not working	GS19784	PBB-71	CLOS E	CM	2/13/22	11:57:00 AM	2/13/22	12:11:00 PM	00:14	0.00
	Comments: Arrived, cab rotate switch stuck. Bridge is working now.										
3416115	Gate 71 PBB ALARM	GS19784	PBB-71	CLOS E	CM	2/17/22	11:23:00 AM	2/17/22	11:31:00 AM	00:08	0.00
	Comments: Alarm in bridge										
	Bridge was in a right swing limit. Bypassed through limit until the bridge could be moved normally. Moved the bridge back in its stow box with										
3416242	PBB-71 WILL NOT ROTATE	GS19784	PBB-71	CLOS E	CM	2/18/22	2:38:00 PM	2/18/22	2:46:00 PM	00:08	0.00
	Comments: Plane had just left the gate. Tested cab and I was able to rotate the cab with no issue.										
3416427	PBB - GATE 71 INDICATOR	GS19784	PBB-71	CLOS E	CM	2/20/22	8:29:00 PM	2/20/22	8:35:00 PM	00:06	0.00
	Comments: light flash at gate -71										
	arrived at gate-71 no problem at this bridge operator error back in service										
3416472	Gate 71 PBB VERT DRIVE	GS19784	PBB-71	CLOS E	CM	2/21/22	9:56:00 AM	2/21/22	10:13:00 AM	00:17	0.00
	Comments: arrived plane waiting agent trying to go to l1 on a 757-200 would hit left swing limit										
	Advised her to go to l2 and stayed with her till docked had no issues										
3421273	Gate 71 wheels wont turn	GS19784	PBB-71	CLOS E	CM	3/1/22	12:00:00 PM	3/1/22	12:03:00 PM	00:03	0.00
	Comments: PBB-71										
	Arrived, gate is on plane and the plane is deboarding. No issue found										
3433003	Gate 71 PBB NO MVMT	GS19784	PBB-71	CLOS E	CM	3/13/22	10:58:00 AM	3/13/22	11:13:00 AM	00:15	0.00
	Comments: arrived plane waiting screen shows no error message and agent not to used to controls										
	Stayed with agent and guided her to plane										
3433305	PBB-71 LIGHT REPLACEMENT	GS19784	PBB-71	CLOS E	CM	3/16/22	1:14:00 PM	3/16/22	2:23:00 PM	01:28	4.24
	Comments: Lights out in bridge										
	Inspected bridge and found that the two light fixtures near the terminal door were out. Checked the breaker and the breakers for those lights										
3443466	GATE 78 HALF OF THE LIGHTS	GS19784	PBB-71	CLOS E	CM	3/29/22	10:30:00 PM	3/29/22	10:31:00 PM	00:01	0.00
	Comments: Gate-78 Half of the lights are off										
	arrived at gate, checking the lights inside the bridge... found out no issue.										
3446540	pbb - gate 71 stopped 10 feet	GS19784	PBB-71	CLOS E	CM	4/2/22	3:47:00 PM	4/2/22	4:00:00 PM	00:21	0.00
	Comments: bridge stopped 10ft short of plane										
	When I arrived at the gate I found that the touch screen was saying that there was a right spacer limit . So I dried it off and the bridge										
3446804	Gate 71 alarm	GS19784	PBB-71	CLOS E	CM	4/5/22	3:01:00 PM	4/5/22	3:06:00 PM	00:05	0.00
	Comments: Arrived, auto level alarm going off, reset it. Turned back on										
3455795	PBB 71 won't move	GS19784	PBB-71	CLOS E	CM	4/12/22	1:55:00 PM	4/12/22	2:05:00 PM	01:10	0.00
	Comments: PBB 71 wont move, bridge was in-service when i arrived										
	Talked to agent he stated Magelis showed a Inverter fault, he turned of bridge for couple min and then started operating My time would be										
3464907	GATE 71 NOT MOVING	GS19784	PBB-71	CLOS E	CM	4/28/22	12:10:00 AM	4/28/22	12:20:00 AM	00:19	0.00
	Comments: PBB-71										
	Pbb was in an oversteer limit, also VFD #1 had fault code. Cycled power to VFD, cleared code. Bypass oversteer. Pbb back in service										
3478277	Gate 71 problem positioning jetway	GS19784	PBB-71	CLOS E	CM	5/11/22	9:44:00 AM	5/11/22	9:52:00 AM	00:08	0.00
	Comments: Operator tried to rotate cab before bridge was fully on this cause VFD fault. Explained to operator										
3430713	PBB 71 Will not move	GS19784	PBB-71	CLOS E	CM	3/8/22	12:27:00 AM	3/8/22	12:31:00 AM	00:04	0.00
	Comments: PBB-71										
	Running on arrival										
3484968	PBB-71 END OF JETWAY HAS	GS19784	PBB-71	CLOS E	CM	5/19/22	2:07:00 PM	5/19/22	2:21:00 PM	00:14	0.00
	Comments: Trip hazard										
	No one was present at the gate. Checked the bridge and was unable to find any hazard. Called AOC for additional info and they told me it										

3485206	GATE 71 JETWAY 2	GS19784	PBB-71	CLOSED	ECM	5/21/22	11:15:00 PM	5/21/22	11:47:00 PM	00:32	0.00
	Comments: Gate-71 Jetway Arrived at gate, checking the pilot console… it's IR sensor issue, reset/bypass then back in service.										
3500811	Gate 71 PBB	GS19784	PBB-71	CLOSED	ECM	6/5/22	11:22:00 PM	6/5/22	11:27:00 PM	00:05	0.00
	Comments: ECALL: hoist down causing bridge not to move, once up fully bridge operated normally										
3503149	71 tires not rotating	GS19784	PBB-71	CLOSED	ECM	6/12/22	5:15:00 PM	6/12/22	5:26:00 PM	00:11	0.00
	Comments: inspected wheels,able to move wheels, no problem found, RTS I arrived at gate-71 to see about the wheels I was able to turn the wheels and move forward turned the wheels and move backwards turned										
3525497	Gate 71Can't move the cabin	GS19784	PBB-71	CLOSED	ECM	7/8/22	9:41:00 AM	7/8/22	9:50:00 AM	00:09	0.00
	Comments: bridge was fully connected to a plane and unloading passengers when I arrived bridge was fully connected to a plane and unloading passengers when I arrived										
3525716	Gate 71 JB start stopping not to	GS19784	PBB-71	CLOSED	ECM	7/10/22	11:16:00 AM	7/10/22	11:27:00 AM	00:16	0.00
	Comments: plane on bridge, no delta agents, alarm history showed spacer sensor alarm, GPU hoist alarm under wh was asked to got to gate to talk to delta about crew issue, plane on bridge, no delta agents, alarm history showed spacer sensor alarm, GPU										
3525732	JET BRIDGE 71 NOT MOVING	GS19784	PBB-71	CLOSED	ECM	7/10/22	3:25:00 PM	7/10/22	3:33:00 PM	00:09	0.00
	Comments: left spacer fault, cleared sensor and fault cleared										
3539404	Gate 71 problem moving the jetway	GS19784	PBB-71	CLOSED	ECM	8/3/22	12:26:00 PM	8/3/22	12:40:00 PM	00:14	0.00
	Comments: Bridge wont move (1226-1240) bridge was on a plane when I arrived. Talked to operator and they said they were able to get the bridge onto the plane but they										
3548146	Gate 71 PBB LIGHTS	GS19784	PBB-71	CLOSED	ECM	8/7/22	4:24:00 PM	8/7/22	5:15:00 PM	01:40	26.82
	Comments: PBB 71 2 fixtures totaling 6 bulbs were burned out. Removed burned out bulbs and replaced with new. Lights turned on.										
3555485	PCA panel on PBB console	GS19784	PBB-71	CLOSED	ECM	8/23/22	7:15:00 PM	8/23/22	7:26:00 PM	00:11	0.00
	Comments: PBB air console loose, tighten up screws that hold it and called back in service.										
3572649	PBB-71 WHEELS WILL NOT TURN	GS19784	PBB-71	CLOSED	ECM	9/11/22	7:58:00 AM	9/11/22	8:09:00 AM	00:22	0.00
	Comments: Spacer limit (left) to the limit. Reset the control panel in order for it to go back to normal op.										
3572863	Gate 71 warning on the control	GS19784	PBB-71	CLOSED	ECM	9/13/22	11:05:00 AM	9/13/22	11:15:00 AM	00:20	0.00
	Comments: right side swing limit, moved, bridge out of right side limit,RTS bridge was placed in right side swing limit, PBB management Mr. tim and myself moved, bridge out of right side limit, bridge back in normal										
3572975	PBB 71 Cab will not rotate	GS19784	PBB-71	CLOSED	ECM	9/14/22	9:32:00 PM	9/14/22	9:39:00 PM	00:07	0.00
	Comments: PBB-71 cab will not rotate Arrived at gate, the plane was in operation, tested and verified.										
3577412	Gate 71 PBB NO MVMT	GS19784	PBB-71	CLOSED	ECM	9/17/22	3:36:00 PM	9/17/22	3:48:00 PM	00:12	0.00
	Comments: Bridge was already on the plane when i arrived										
3550708	PBB 71 wheels won't rotate	GS19784	PBB-71	CLOSED	ECM	8/17/22	2:34:00 PM	8/17/22	2:39:00 PM	00:05	0.00
	Comments: plane on bridge upon arrival										
3586467	PBB-71 JETWAY WILL NOT	GS19784	PBB-71	CLOSED	ECM	10/5/22	3:41:00 PM	10/5/22	3:50:00 PM	00:09	0.00
	Comments: Operator error--docked upon arrival.										
3599535	gate 71 not jet bridge not workin	GS19784	PBB-71	CLOSED	ECM	10/15/22	4:42:00 PM	10/15/22	4:48:00 PM	00:06	0.00
	Comments: Gate-71 jetbridge not moving arrived at gate, it's IR sensor issue… clean up and testing, back in service.										
3599791	71 not moving	GS19784	PBB-71	CLOSED	ECM	10/18/22	4:56:00 PM	10/18/22	5:13:00 PM	00:17	0.00
	Comments: VFD fault, found on bridge, reset & bridge now working properly, called back in service VFD fault, found on bridge, reset & bridge now working properly, called back in service										
3599858	PBB -71 JB is not working	GS19784	PBB-71	CLOSED	ECM	10/19/22	11:01:00 AM	10/19/22	11:07:00 AM	00:06	0.00
	Comments: Bridge wont move Bridge was already on a plane and offloading passengers by the time I got over there.										
3607273	Jet bridge will not move on gate 71	GS19784	PBB-71	CLOSED	ECM	10/28/22	9:05:00 AM	10/28/22	9:08:00 AM	00:04	0.00
	Comments: gpu hoist cable was down, raised hoist cable and bridge functioned properly										
3477789	PCA-90 NOT WORKING	GS19785	PCA-90	CLOSED	ECM	5/6/22	4:15:00 PM	5/6/22	4:38:00 PM	00:23	0.00
	Comments: Airline user error. The PCA was blowing cold into the PBB not the aircraft. Tech changed to aircraft The airline had the unit turned on from inside the PBB and the air was blowing cold into the PBB. Tech turned the PCA off from the PBB										
3438043	Gate 90 PCA INOP	GS19785	PCA-90	CLOSED	ECM	3/21/22	5:25:00 AM	3/21/22	6:12:00 AM	00:47	38.00
	Comments: ECALL: gasket missing, installed new gasket, working properly arrived at the gate and checked the hose, the gasket from the millo was missing, went to parts to get a new gasket, installed the new gasket										
3464486	Gate 90-PCA blowing hot ai	GS19785	PCA-90	CLOSED	ECM	4/23/22	3:58:00 PM	4/23/22	4:18:00 PM	00:20	0.00
	Comments: not issues found, pilot complaints that is to hot there is a portable unit to connect at same time										
3490197	Gate 90 pca blowing ho	GS19785	PCA-90	CLOSED	ECM	5/29/22	8:29:00 AM	5/29/22	9:17:00 AM	01:36	0.00
	Comments: Inop Tech checked unit and found the board without power (24 volts). Tech found a loose cable to be the issue. Tech secured connection and										
3490205	Gate 90 PCA is Inop	GS19785	PCA-90	CLOSED	ECM	5/29/22	8:27:00 AM	5/29/22	8:30:00 AM	00:03	0.00
	Comments: Inop Upon arrival, checked unit and found no power (24volts) on the board. Found a loose cable restricting communication. Secured cable and										

3503100	Gate 90 PCA	GS19785	PCA-90	CLOSE	ECM	6/12/22	4:27:00 AM	6/12/22	4:56:00 AM	00:29	0.00
	Comments: Multiple kinks, narrow body, fixed hose, switch to wide body, reset unit,33.5*										
	Arrived at the gate and found the unit with multiple kinks and on narrow body. Turn off the unit fixed the hose and switch the control box to										
3503293	90 pca	GS19785	PCA-90	CLOSE	ECM	6/13/22	4:40:00 PM	6/13/22	5:42:00 PM	01:02	0.00
	Comments: operator station										
	Upon arrival, the unit was off and connected. The operator station' "Run " button was damaged. After the button was fixed. The unit was a										
3513476	3513476 - PCA 9(	GS19785	PCA-90	CLOSE	ECM	6/26/22	8:53:00 AM	6/26/22	8:55:00 AM	00:02	0.00
	Comments: No issues found										
	Upon arrival found unit working discharging 38.5 and 41 at aircraft. Talked to ground crew personnel, they ask me why the bridge wasn't cold.										
3550296	Gate 90 the pca	GS19785	PCA-90	CLOSE	ECM	8/13/22	11:40:00 AM	8/13/22	12:01:00 PM	00:21	0.00
	Comments: disch temp 40 ,Ambient Temp 86										
	We went the unit the unit is running not found any issues is running fine.										
3595024	3595024 - PCA 9(	GS19785	PCA-90	CLOSE	ECM	10/12/22	5:50:00 AM	10/12/22	7:00:00 AM	01:28	0.00
	Comments: disch temp 38 ,ambient temp 75										
	We went to the unit I found the two compressor is off What was running only the blower.I reset the unit and locking in the app do not										
3485360	1TC2 has a	GS18148	A1-1TC2-02	CLOSE	ECM	5/23/22	12:38:00 PM	5/23/22	12:51:00 PM	00:13	0.00
	Comments: ECALL:door was open , line was not running, brought down door manually , reset line, called in										
	inspected line, door was open , line was not running, brought down door manually , reset line, called in										
3534634	A1-1TC2-02 -	GS18148	A1-1TC2-02	CLOSE	ECM	7/27/22	7:08:00 PM	7/27/22	7:25:00 PM	00:32	0.00
	Comments: Check display panel, cleared it, tested it, reset door, tested 3 times, RTS.										
3385171	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	1/6/22	2:16:00 PM	1/6/22	2:35:00 PM	00:19	0.00
	Jaime.										
3385245	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	1/7/22	1:53:00 PM	1/7/22	2:06:00 PM	00:34	0.00
	Per JSM Jaime.										
3393448	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	1/21/22	6:30:00 PM	1/21/22	6:57:00 PM	01:00	0.00
	Per JSM Camel.										
3408620	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	2/4/22	6:50:00 PM	2/4/22	7:03:00 PM	00:26	0.00
	Comments: Ecall : Door fail to close,Reset door inspect issue back in service										
3408750	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	2/6/22	2:07:00 PM	2/6/22	2:46:00 PM	01:09	0.00
	Comments: Comment										
	Verified by Roy.										
3455533	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	4/9/22	4:50:00 PM	4/9/22	5:15:00 PM	00:50	0.00
	Comments: Ecall : Door fault, Cleaned photo eye closed door reset fault & RTS										
	arrived at asset inspected and wiped clean photo eyes manually closed door cleared fault tested door tested asset back in service										
3460162	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	4/14/22	2:28:00 PM	4/14/22	2:34:00 PM	00:12	0.00
	Comments: Ecall : Door fault, closed door reset fault & RTS										
	manually lowered door to clear fault tested door and returned to service										
3460172	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	4/14/22	4:25:00 PM	4/14/22	4:45:00 PM	00:20	0.00
	Comments: Ecall : Door fault, Reset control station & RTS										
	reset the control station in tunnel reset the touch screen stations belt runs ok										
3460230	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	4/15/22	9:45:00 AM	4/15/22	11:15:00 AM	03:00	0.00
	Comments: Comment										
	Verified by Jaime.										
3460264	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	4/15/22	2:36:00 PM	4/15/22	3:20:00 PM	00:44	0.00
	Comments: Comment										
	Verified by John.										
3460286	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	4/15/22	4:14:00 PM	4/15/22	4:25:00 PM	00:16	0.00
	Comments: Ecall : Door fault, Went to asset reset tested called back in service										
3460794	1TC2 door has an	GS18149	A1-1TC2-02-	CLOSE	ECM	4/20/22	12:33:00 PM	4/20/22	12:44:00 PM	00:22	0.00
	Comments: Ecall : Overlength, Tightened hardware reset asset & RTS										
	arrived to asset moved cladding up for both photo eyes & tightened hardware, E-stop & reset asset, asset operated normally called back in										
3464595	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	4/24/22	4:50:00 PM	4/24/22	5:09:00 PM	00:19	0.00
	Comments: ECALL-manually brought door down, put in auto, e-stop line, start/stop to test. RTS.										
	Inspected line. Door was open and line was not running. Estop line, released e-stop put control station in maint. manually brought down door,										
3469383	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	4/30/22	1:45:00 PM	4/30/22	1:59:00 PM	00:14	0.00
	Comments: ECALL-Manually lowered door, tested, RTS.										
3469390	Door failed to	GS18149	A1-1TC2-02-	CLOSE	ECM	4/30/22	2:23:00 PM	4/30/22	2:28:00 PM	00:05	0.00
	Comments: ECALL: reset the control station inside the tunnel; fault cleared; tested;RTS										
	Reset the control station inside the tunnel. Once the fault was reset door/ticket counter function perfectly. Unable to determine if southeas										
3469630	A1-1TC2-02-	GS18149	A1-1TC2-02-	CLOSE	ECM	5/3/22	12:10:00 PM	5/3/22	12:37:00 PM	00:27	0.00
	Comments: ECALL- Manually closed/opened door, reset fault, tested door, RTS.										

3480601	A1-1TC2-02-DOOR	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	5/17/22	5:15:00 PM	5/17/22	5:31:00 PM	00:26	0.00

Comments: ECALL:door open & line not running, manually bring down, removed debris, auto, ESTOP, reset, RTS
inspected line, door was open and line was not running, used control station maintenance mode to bring down door, when door was open

3501058	A1-1TC2-02-DOOR	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	6/8/22	10:15:00 AM	6/8/22	10:35:00 AM	00:25	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS
inspect asset close door manually reset TC fault door call back in service

3508022	A1-1TC2-02-DOOR failed to	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	6/16/22	6:15:00 PM	6/16/22	6:25:00 PM	00:10	0.00

Comments: Ecall : Door shows failed to open, Reset door fault tested and RTS
had to go into tunnel and manually reset door reset door and tested

3530571	A1-1TC2-02-DOOR Door	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/15/22	9:37:00 AM	7/15/22	9:50:00 AM	00:18	0.00

Comments: Ecall : Door fault, Reset asset tested and RTS
went to asset reset line tested called back in service

3460490	A1-1TC2-02-DOOR Possible	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	4/17/22	1:09:00 PM	4/17/22	1:30:00 PM	00:21	0.00

Comments: Comment
Verified by Roy.

3469185	A1-1TC2-02-DOOR counter	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	4/28/22	11:55:00 AM	4/28/22	12:04:00 PM	00:09	0.00

Comments: ECALL-Reset ITC3, reset station in tunnel on ITC2. restarted and ran, RTS.

3530594	A1-1TC2-02-DOOR Door	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/15/22	3:15:00 PM	7/15/22	3:26:00 PM	00:11	0.00

Comments: Ecall : Door won't close, Reset station in tunnel and cleared fault door closed

3550208	1TC2 has a door fault	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	8/12/22	9:50:00 AM	8/12/22	10:08:00 AM	00:30	0.00

Comments: Ecall : Door fault, Installed limit switch back into place reset fault & RTS
went to asset inspected found door limit switch out of place installed limit switch in correct spot adjusted accordingly lowered door reset fault

3555829	A1-1TC2-02-DOOR /Door	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	8/27/22	1:29:00 PM	8/27/22	1:32:00 PM	00:03	0.00

Comments: Ecall : Door fault, SE cleared fault before my tech could arrive

3569937	A1-1TC2-02-DOOR / Door	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	9/1/22	11:32:00 AM	9/1/22	11:50:00 AM	00:56	0.00

Comments: Ecall : door fault, Closed door reset asset & RTS
got there door won't close so went inside tunnel manually close door then Andrea start line door came up told put E-stop got out tunnel then

3570184	A1-1TC2-02-DOOR Possible	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	9/3/22	12:21:00 PM	9/3/22	12:40:00 PM	00:58	0.00

Comments: Ecall : Door fault, Closed door reset asset and RTS
got there door wasn't closing so went inside tunnel manually close door then Ronny started line door open then E-stop got out tunnel then

3577248	Door fault; A1-1TC2-02-DOOR	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	9/15/22	9:54:00 AM	9/15/22	9:59:00 AM	00:05	0.00

Comments: Ecall : Door won't close, Reset control station & RTS
E-stop control station reset control station in tunnel release / reset control station belt runs door closed restart to test operation

3460289	A1-1TC2-02-DOOR Fail to	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	4/15/22	4:48:00 PM	4/15/22	6:00:00 PM	02:24	0.00

Comments: Ecall : Door fault, Replaced fuse reset door & RTS
went to bag room replaced A/O fuse went to 1TC2-door reset tested the door called back in service

3460511	A1-1TC2-02-DOOR - DOOR	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	4/17/22	4:27:00 PM	4/17/22	4:43:00 PM	00:16	0.00

Comments: ECALL- manually closed door, reset fault, door started, RTS.

3385302	A1-1TC2-02-DOOR Failed To	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	1/8/22	10:07:00 AM	1/8/22	10:20:00 AM	00:26	0.00

Comments: ECALL:went to asset, found door not open all the way, close door manually, tested, RTS
went to asset, found door not open all the way, close door manually, tested, called back in service

3480516	A1-1TC2-02-DOOR door fault	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	5/16/22	6:05:00 PM	5/16/22	6:30:00 PM	00:50	0.00

Comments: door timing faulted, closed the door manually and tested door multiple times, called back in service
Inspected asset, door timing faulted, closed the door manually and tested door multiple times, called back in service

3490576	A1-1TC2-02-DOOR /Door	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	5/31/22	4:21:00 PM	5/31/22	4:35:00 PM	00:24	0.00

Comments: ECALL:lowered door manually, reset system, cleared fault, tested multiple times,RTS, monitored
arrived at the asset, inspected it, lowered door manually, reset the system, cleared fault, tested multiple times, called back in service.

3503002	A1-1TC2 belt not running	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	6/11/22	3:52:00 AM	6/11/22	4:21:00 AM	00:29	0.00

Comments: ECALL: Had to reset door manually and then reset line, test (ok)
Had to reset door manually and then reset line, test (ok)

3503073	A1-1TC2-02-DOOR - FAILED	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	6/11/22	8:01:00 PM	6/11/22	8:20:00 PM	00:25	0.00

Comments: ECALL:panel stop button stuck, whip off panel, reset door, restart asset, door down, tested, RTS
reset door, found panel stop button stuck, whip off panel, reset door, restart asset, door down, tested, called back in service

3503105	A1-1TC2-02-DOOR failed to	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	6/12/22	5:15:00 AM	6/12/22	5:44:00 AM	00:20	0.00

Comments: ECALL: closed door, reset faults, restarted system with supervisor and tech antonio assistance, RTS
closed door, reset faults, restarted system with supervisor and tech antonio assistance, called back in service

3503551	1TC2 door failed to open	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	6/15/22	4:25:00 PM	6/15/22	4:50:00 PM	00:25	0.00

Comments: reset door controller, closed door manually, tested, RTS
had to reset door controller and closed door manually in tunnel. This reset the door and now it opens and closes okay. RTS

3503554	1TC2 door failed to open	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	6/15/22	5:38:00 PM	6/15/22	5:53:00 PM	00:15	0.00

Comments: door fault, E-stop, closed door manually, release E-stop, tested, RTS
Arrived at asset. conveyor stopped, door open. E-stop asset, closed door. Release E-stop, start asset. No issues, stopped and started as

3508468	A1-1TC2-02-DOOR failed to	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	6/20/22	6:51:00 PM	6/20/22	7:14:00 PM	00:39	0.00

Comments: inspected, checked all photo-eyes, manually door down, tested, RTS

inspected, checked all photo-eyes, manually door down, tested, RTS

3513822	A1-1TC2-02-DOOR /Door	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	6/29/22	12:34:00 PM	6/29/22	12:50:00 PM	00:26	0.00

Comments: Photo-eye not showing light, wiped p.eye, up limit not activated, adjusted up limit, tested, CBIS.

Arrived at asset, inspected photo-eye and reflectors, identified photo-eye not showing light, wiped p. eye and reflector, got p. eye light, also,

3503482	FD failed to close; A1-1TC2-02-	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	6/15/22	11:04:00 AM	6/15/22	11:41:00 AM	00:38	0.00

Comments: brought door down in mait mode, reset, switched between auto and mait, reset, tested, RTS

Inspected line. line was not moving. Door was open, used control station to bring down door in maintenance mode. reset line. checked

3508413	A1-1TC2-02-DOOR possible	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	6/20/22	11:18:00 AM	6/20/22	11:39:00 AM	00:20	0.00

Comments: door open, line not running, door down manually, ESTOP, reset line, door closed,tested, RTS

inspected door, door was open, and line was not running, used control station in maintenance, mode to drop door manually, ESTOPed, reset

3517279	A1-1TC2-02-DOOR	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/5/22	4:00:00 AM	7/5/22	4:16:00 AM	00:32	0.00

Comments: asset assessed for issue, door reset, tested, RTS

3517317	A1-1TC2-02-DOOR belt idle	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/5/22	12:58:00 PM	7/5/22	1:23:00 PM	00:50	0.00

Comments: brought door down manually, switched to auto, started, stopped, RTS, airline started line

Inspected line, line was not running and door was open. Used control station in mait. mode to bring down door manually. Switched back to

3530682	A1-1TC2-01 belt not running	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/16/22	12:05:00 PM	7/16/22	12:15:00 PM	00:10	0.00

Comments: reset station in tunnel, then restarted

3534307	A1-1TC2-02-DOOR Possible	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/24/22	11:59:00 AM	7/24/22	12:10:00 PM	00:15	0.00

Comments: arrived at the asset, lowered door manually, reset faults, tested door, RTS

arrived at the asset, lowered door manually, reset faults, tested door, RTS

3534630	A1-1TC2-02-DOOR door not	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/27/22	6:30:00 PM	7/27/22	7:00:00 PM	01:00	0.00

Comments: Reset door, checked all photo-eyes, tested 3 times RTS.

3539037	A1-1TC2-02-DOOR faulted	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/30/22	7:11:00 PM	7/30/22	7:32:00 PM	00:21	0.00

Comments: reset fault, RTS

3539098	A1-1TC2-02-DOOR Possible	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/31/22	12:14:00 PM	7/31/22	12:46:00 PM	01:04	0.00

Comments: We manually closed the door, cleared fault, started it back on service

We manually closed the door, cleared fault, started it back on service

3539105	A1-1TC2-02-DOOR	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/31/22	1:23:00 PM	7/31/22	2:20:00 PM	00:57	0.00

Comments: door failed to open due to P/E loose & misaligned, tightened & adjusted,turned system on, tested,RTS

troubleshot, found the door was failed to open because the contact photo-eye was loose and not lined up. I tightened the photo-eye, adjusted.

3539112	A1-1TC2-02-DOOR door not	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/31/22	2:31:00 PM	7/31/22	3:00:00 PM	00:29	0.00

Comments: checked photo-eyes at door, made adjustment, cleared fault, reset line, RTS

inspect asset, checked photo-eyes at door, made adjustment, cleared fault, reset line, RTS

3539123	A1-1TC2-02-DOOR Door	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/31/22	4:50:00 PM	7/31/22	5:24:00 PM	01:20	0.00

Comments: adjusted the door limit switch, cleared fault, started, RTS

Troubleshot the door, found out the limit switch need to adjust, I adjusted the door limit switch, cleared fault, started, back on service

3534301	A1-1TC2-02-DOOR SE	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	7/24/22	9:33:00 AM	7/24/22	9:55:00 AM	00:22	0.00

Comments: arrived at the asset, closed the door manually, then reset the system, tested, RTS

arrived at the asset, closed the door manually, then reset the system, tested it before calling it back in service

3539209	A1-1TC2-02-DOOR faulted	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	8/1/22	12:00:00 PM	8/1/22	12:10:00 PM	00:15	0.00

Comments: inspected asset, got to asset, door was clear by agent, RTS

inspected asset, got to asset, door was clear by agent, RTS

3539247	A1-1TC2-02-DOOR belt idle	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	8/1/22	5:17:00 PM	8/1/22	5:59:00 PM	00:42	0.00

Comments: arrived at asset, diagnosed problem, cleaned photo-eyes, reset line, tested, RTS

arrived at asset, diagnosed problem, cleaned photo-eyes, reset line, tested, RTS

3547987	A1-1TC2-02-DOOR door	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	8/5/22	7:44:00 PM	8/5/22	8:05:00 PM	00:21	0.00

Comments: Door jam- reset jam , RTS.

3548349	A1-1TC2-02-DOOR /Door	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	8/9/22	5:31:00 PM	8/9/22	6:00:00 PM	00:29	0.00

Comments: Arrived at asset, E-stopped line, manually closed door, reset line, tested, RTS

Arrived at asset, E-stopped line, manually closed door, reset line, tested, RTS

3555150	A1-1TC2-02 jam	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	8/20/22	9:28:00 AM	8/20/22	9:38:00 AM	00:44	0.00

Comments: door up P/Es not reflecting on reflector, aligned, manually closed door, cleared fault, tested, RTS

arrived at asset, inspected photo-eyes and reflectors, identified door up photo-eyes not reflecting on reflector, aligned photo-eye against

3555334	A1-1TC2-02-DOOR door is	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	8/22/22	1:17:00 PM	8/22/22	1:25:00 PM	00:56	0.00

Comments: Arrived at asset, reset asset to clear fault, monitor, RTS

Arrived at asset, reset asset to clear fault, monitor, RTS

3555338	A1-1TC2-02-DOOR Possible	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	8/22/22	2:47:00 PM	8/22/22	3:09:00 PM	00:28	0.00

Comments: inspected asset, checked door, closed door from contractor, reset door fault, reset TC, RTS

inspected asset, checked door, closed door from contractor, reset door fault, reset TC, RTS

3555899	A1-1TC2-02-DOOR belt idle	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	8/28/22	12:50:00 PM	8/28/22	1:02:00 PM	00:28	0.00

Comments: failed to close door due to dirty contact photoeye,cleaned, reset fault, started, RTS

troubleshot asset, failed to close door due to dirty contact photo-eye, I cleaned the photo-eye, reset fault,started it back on service

3555906	A1-1TC2-02-DOOR belt idle	GS18149	A1-1TC2-02-DOOR	CLOS	ECM	8/28/22	2:40:00 PM	8/28/22	3:00:00 PM	00:30	0.00

Comments: closed door manually, put back in auto and reset fault, tested asset, RTS
Arrived at asset and closed door manually, put back in auto and reset fault, tested asset, RTS

3556047	1TC2 has a door fault	GS18149	A1-1TC2-02-DOOR	CLOS E	ECM	8/30/22	9:37:00 AM	8/30/22	10:35:00 AM	01:56	0.00

Comments: door not closing, manually close, reset faults and inspect/clean PE. reset and RTS

3572672	A1-1TC2-02-DOOR - BELT	GS18149	A1-1TC2-02-DOOR	CLOS E	ECM	9/11/22	12:06:00 PM	9/11/22	12:08:00 PM	00:04	0.00

Comments: inspected asset, found door needs reset. reset fault and test. RTS

3602788	Door will not close; A1-1TC2	GS18149	A1-1TC2-02-DOOR	CLOS E	ECM	10/24/22	1:08:00 PM	10/24/22	1:20:00 PM	00:28	0.00

Comments: door alarm going off, door open, manually closed door, called off the alarm, tested door, RTS
Arrived at asset, door alarm going off, door was open, manually closed the door, called off the alarm, tested door, called back in service

3516910	A1-1TC2-03	GS18150	A1-1TC2-03	CLOS E	ECM	7/2/22	4:05:00 AM	7/2/22	4:12:00 AM	00:15	0.00

Comments: Ecall : Door fault, Closed door reset fault and RTS
closed door cleared fault with supervisors assistance called back in service

3619330	A3-3XTD-07 SE reporting photoeye	GS16908	A3-3XTD-07	CLOS E	ECM	11/11/22	9:47:00 PM	11/11/22	9:51:00 PM	00:13	0.00

Comments: P. eye had 1light, adjusted p.eye, got 2 lights, cleared jam, restarted asset, monitored, RTS.

3398598	A6-BC-31-04-BC Piece of Metal	GS14535	A6-BC-31-04-BC	CLOS E	ECM	1/30/22	6:46:00 PM	1/30/22	7:00:00 PM	00:14	0.00

Comments: Comment
Verified by Jaime.

3398604	A6-BC-31-01-BC-Jam	GS14535	A6-BC-31-04-BC	CLOS E	ECM	1/30/22	7:32:00 PM	1/30/22	7:40:00 PM	00:08	0.00

Comments: ECALL:Arrived at asset, inspected asset, cleared jam, checked system, back in service
Arrived at asset, inspected asset, cleared jam, checked system, back in service

3530766	A6-BC-31-04-BC Jam Fault	GS14535	A6-BC-31-04-BC	CLOS E	ECM	7/17/22	10:32:00 AM	7/17/22	10:50:00 AM	00:18	0.00

Comments: removed bags from photoeye and checked to ensure they were working. Cleared fault and monitored, RTS
Arrived at the asset and removed bags from photoeye and checked to ensure they were working. Cleared fault and monitored the asset. RTS

3617238	A6-BC-31-04-BC cascade at bag	GS14535	A6-BC-31-04-BC	CLOS E	ECM	11/6/22	7:32:00 AM	11/6/22	7:52:00 AM	00:20	0.00

Comments: Comment
The asset was changed from "A6-BC-31-01-BC" to "A6-BC-31-04-BC" upon verification with JSM tech.

3617139	A6-BC-31-05-BC Unknown Fault	GS14536	A6-BC-31-05-BC	CLOS E	ECM	11/5/22	9:02:00 AM	11/5/22	9:30:00 AM	02:39	0.00

Comments: Ecall : Belt not running properly, Made adjustments to belt reset fault & RTS
arrived at unit and tested noticed merge would Statter as it ran creating a jam we lifted the belt to see if it was tight belt felt loose, John was

3508069	Bag Claim 31 jams whenever it	GS14536	A6-BC-31-05-BC	CLOS E	ECM	6/17/22	12:30:00 PM	6/17/22	3:11:00 PM	01:30	1,340.43

Comments: Replaced VFD on -05, issue from power outage.
Repalced VFD on -05 and -04, (See related WO#). VFD issue was from power outage and sudden re-power. Replaced & programmed VFD

High number of ECMs on this day. Had to prioritize C-Pod over this call.

3572612	A6-BC-31-05-BC	GS14536	A6-BC-31-05-BC	CLOS E	ECM	9/10/22	7:00:00 PM	9/10/22	7:15:00 PM	00:15	0.00

Comments: Arrived at asset, investigate the problem, adjusted photo-eye, called back in service
Arrived at asset, investigate the problem, adjusted photo-eye, called back in service

3617290	A6-BC-31-05-DOOR / Door	GS14536	A6-BC-31-05-BC	CLOS E	ECM	11/6/22	12:28:00 PM	11/6/22	12:55:00 PM	00:54	0.00

Comments: went to asset, inspected, VFD faulted, reset VFD, reset asset, tested, RTS

3617316	A6-BC-31-05-BC Motor overload	GS14536	A6-BC-31-05-BC	CLOS E	ECM	11/6/22	2:32:00 PM	11/6/22	3:00:00 PM	00:28	0.00

Comments: went to asset, inspected, found merge VFD faulted, reset, tested, RTS
went to asset, inspected, found merge VFD faulted, reset, tested, RTS

3617346	A6-BC-31-05-BC Motor overload	GS14536	A6-BC-31-05-BC	CLOS E	ECM	11/6/22	4:59:00 PM	11/6/22	5:26:00 PM	00:31	0.00

Comments: reset switches around, to removed fault restarted, RTS, after troubleshoot to solve ongoing issues
removed bags, reset switches around, to removed fault restarted asset, RTS, remained around asset troubleshot asset to solve on going

3617399	A6-BC-31-05-BC Overload Fault	GS14536	A6-BC-31-05-BC	CLOS E	ECM	11/7/22	9:14:00 AM	11/7/22	9:38:00 AM	00:36	0.00

Comments: troubleshoot asset, looked up fault code FO33, tightened loose wires, tested, RTS
arrived at asset, inspected asset, troubleshoot asset, looked up fault code FO33, tightened loose wires, tested. RTS

3617528	A6-BC-31-05-BC AWill not start up	GS14536	A6-BC-31-05-BC	CLOS E	ECM	11/8/22	5:01:00 PM	11/8/22	5:30:00 PM	00:44	0.00

Comments: Removed bags, closed door, reset VFD, restarted system RTS.

3619260	A6-BC-31-05-BC MOTOR	GS14536	A6-BC-31-05-BC	CLOS E	ECM	11/11/22	10:07:00 AM	11/11/22	10:20:00 AM	00:15	0.00

Comments: Reset VFD fault, shut VFD off, let rest & reset errors, turn VFD on, no issues, RTS, monitored .

3619309	A6-BC-31-FPC-BC jam on both	GS14536	A6-BC-31-05-BC	CLOS E	ECM	11/11/22	3:27:00 PM	11/11/22	4:40:00 PM	08:06	0.00

Comments: Multiple jams, overload. tension belt and reprogram with HIIM module. needs follow up
multiple jams, overload when i got there. try to tension to belt due to it being loose. amps still too high. noticed the merge needs

3617392	A6-BC-31-05-BC Belt Will Not Run	GS14536	A6-BC-31-05-BC	CLOS E	ECM	11/7/22	7:24:00 AM	11/7/22	7:52:00 AM	00:56	0.00

Comments: Comment
The asset was changed from "A6-BC-31-01-BC" to "A6-BC-31-05-BC" upon verification with JSM tech.

3617409	Motor overload; A6-BC-31-01-BC	GS14536	A6-BC-31-05-BC	CLOS E	ECM	11/7/22	10:36:00 AM	11/7/22	6:14:00 PM	10:24	2,813.22

Comments: removed motor/reducer, changed reducer for different ratio, install reducer/motor, restart, test,RTS
inspected, got parts, removed motor and reducer, exchanged reducer for different ratio, installed new reducer, passed to 2nd shift

installed new motor, cleaned area, restarted, tested, RTS

3619541	A6-BC-31-05-BC Multiple Jams	GS14536	A6-BC-31-05-BC	CLOS E	ECM	11/14/22	6:47:00 AM	11/14/22	7:08:00 AM	00:31	0.00

Comments: line was starting up after a delay, loosened tension, tested, tightened loose hardware on 04/05

inspected, line was starting up after a delay, loosened tension, tested, tightened loose hardware on 04/05

3619676	A6-BC-31-FPC-BC	GS14536	A6-BC-31-05-BC	CLOS	ECM	11/15/22	6:03:00 PM	11/15/22	8:03:00 PM	02:17	88.38

Comments: Motor loose, installed new photo-eye, adjusted to torque arm, cleared jam, RTS

inspect asset, got BC, noticed motor loose, and hit to Photo-eye, went to parts, got new photo-eye, installed photo-eye, made adjustment to

3376575	A2-2CS3-01-DOOR	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	1/1/22	5:39:00 PM	1/1/22	6:00:00 PM	00:21	0.00

Comments: Ecall : Door fault, Went to asset reset door tested called back in service

3385694	A2-2CS4-01-DOOR	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	1/12/22	4:35:00 PM	1/12/22	4:40:00 PM	00:15	0.00

Comments: ECALL:discovered debris under the door, cleared, tested and reset door but back in service

arrived at asset, inspected photo-eyes and reflector, discovered debris under the door, cleared, tested and reset door but back in service

3416316	A2-2CS3-01-DOOR	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	2/19/22	2:04:00 PM	2/19/22	2:13:00 PM	00:11	0.00

confirmed with Jaimie JSM

3437865	A2-2CS3-01-DOOR fault	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	3/19/22	7:06:00 AM	3/19/22	7:33:00 AM	00:27	0.00

confirmed with Ronny JSM

3437874	A2-2CS3-01-DOOR fault	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	3/19/22	9:11:00 AM	3/19/22	9:17:00 AM	00:06	0.00

Comments: Ecall : Door fault, Door reuired reset, reset tested RTS

3508088	A2-2CS3-01-DOOR	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	6/17/22	9:47:00 AM	6/17/22	9:56:00 AM	00:09	0.00

Comments: Ecall : Jam, Cleared fault reset asset & RTS

arrived to asset door open went into hub E-stop & release/reset 2CS3-02 pressed reset on 2CS3-01-SD control door closed asked BHS if

3586022	A2-2CS3-01-DOOR fault	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	10/1/22	3:18:00 PM	10/1/22	3:24:00 PM	00:10	0.00

Comments: Ecall : Door fault, Cleared obstruction blocking photo eye reset door fault & RTS

arrived to asset started asset door opened & closed no issues went to 2BD3 discovered a bag blocking photo eye causing a jam condition I

3599345	A2-2CS3-01-DOOR - DOOR	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	10/13/22	12:30:00 PM	10/13/22	5:00:00 PM	06:10	0.00

Comments: Ecall : 2380B fore alarm won't clear, Further trouble shooting is needed to correct issue

we went over to A2-2CS3-2380 door for FD alarm won't clear after checking everything photo eye sensor and reflectors we check the door

3413267	A2-2CS3-01-DOOR	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	2/12/22	9:39:00 AM	2/12/22	10:05:00 AM	00:26	0.00

Comments: ECALL:went to asset, reset line, tested, called back in service

went to asset, reset line, tested, called back in service

3430627	A2-2CS3-1-waitin on parts	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	3/7/22	1:21:00 AM	3/7/22	1:40:00 AM	00:19	2,163.50

Comments: ECALL:removed motor for door to use on 1BD1-door (permission from GOAA as line is not used) OOS,F/U

removed motor for door to use on 1BD1-door (permission from GOAA as line is not used) ordered motor

3570003	A2-2BD3-01-DOOR - DOWN	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	9/1/22	6:40:00 PM	9/1/22	7:15:00 PM	00:35	0.00

Comments: E-stop, restarted, E-stop, used open/close switch to manually close door, asset closed, started, RTS

Arrived at asset and observed door open with jam light displaying. E-stopped line and restarted asset. Door failed to close. E-stopped line

3619804	A2-2CS3-01-DOOR /Door	GS14395	A2-2CS3-01-DOOR	CLOS	ECM	11/16/22	3:25:00 PM	11/16/22	3:29:00 PM	00:04	0.00

Comments: went to asset, inspected, found debris, cleared it from photoeyes, tested, RTS, monitor

went to asset, inspected, found debris, cleared it from photoeyes, tested, RTS, monitor

3503003	A3-3CS1-08 motor overload	GS14412	A3-3CS1-08	CLOS	ECM	6/11/22	4:14:00 AM	6/11/22	4:16:00 AM	00:11	0.00

Comments: Ecall : Overload, Reset motor overload & RTS

reset overload inspect issue found none back in service

3490110	A3-3CS1-07 motor overload	GS14412	A3-3CS1-08	CLOS	ECM	5/28/22	6:03:00 AM	5/28/22	6:07:00 AM	00:12	0.00

Comments: ECALL:reset overload, inspect issue, found none, back in service

reset overload, inspect issue, found none, back in service

3503116	Motor overload; A3-3CS1-0(	GS14412	A3-3CS1-08	CLOS	ECM	6/12/22	7:23:00 AM	6/12/22	7:28:00 AM	00:07	0.00

Comments: Inspected asset. Went to panel, reset fault. made adjustment to belt. called back in service.

Inspected asset. Went to panel, reset fault. made adjustment to belt. called back in service.

3432808	A6-BC-31-01-BC BAG ROOM	GS14533	A6-BC-31-01-BC	CLOS	ECM	3/11/22	2:21:00 PM	3/11/22	2:29:00 PM	00:07	0.00

Confirmed asset with Jamie

3460282	Bag claim 31	GS14533	A6-BC-31-01-BC	CLOS	ECM	4/15/22	3:58:00 PM	4/15/22	4:06:00 PM	00:08	0.00

Comments: ECALL-BC-31 running ok, did a test run, no issues, RTS.

3485092	A6-BC-31-01-BC MOTOR	GS14533	A6-BC-31-01-BC	CLOS	ECM	5/20/22	5:24:00 PM	5/20/22	5:27:00 PM	00:03	0.00

Comments: Ecall : Motor overload, Cleared jam condition reset asset & RTS

when I arrived section 2 was flashing indicating a jam I estopped and reset section 2 all units including section 1 started up called back in

3572496	A6-BC-31-01-BC JAM AND E	GS14533	A6-BC-31-01-BC	CLOS	ECM	9/9/22	3:23:00 PM	9/9/22	3:27:00 PM	00:12	0.00

Comments: Ecall : BC nor working, Cleared E-stop reset asset & RTS

went to asset found on asset 01 E-stop & removed E-stop retested asset back in service

3603011	Cladding coming off- A6-BC-31-01	GS14533	A6-BC-31-01-BC	CLOS	ECM	10/26/22	1:33:00 PM	10/26/22	2:11:00 PM	00:30	0.00

Comments: Ecall : Cladding missing hardware, Replaced all missing hardware & RTS

identified BC31 -1 was missing hardware on cladding rethreaded holes on cladding and installed new screw checked for any missing hard

3433298	A6-BC-31-01-BC Overload conditio	GS14533	A6-BC-31-01-BC	CLOS	ECM	3/16/22	10:52:00 AM	3/16/22	11:10:00 AM	00:18	0.00

Comments: ECALL: inspect, too many bags on line. removed bags and fault cleared. RTS

3617507	A6-BC-31-01-BC E-stop in bag	GS14533	A6-BC-31-01-BC	CLOS	ECM	11/8/22	10:41:00 AM	11/8/22	10:52:00 AM	00:14	0.00

Comments: airline moved bags to different bc, jam showing, no bags on line, reset panel, ran, RTS

airline moved bags to different bag claim, jam showing on bag room side, no bags on line, reset panel, ran, RTS

3617541	BC-31 and 32 are wire frame	GS14533	A6-BC-31-01-BC	CLOS	ECM	11/8/22	10:00:00 PM	11/9/22	6:44:00 AM	01:11	0.00
	Comments: reset cognex, reset MCP on both BC31 and 32, tested both assets, assets work, RTS.										
	Arrived at asset, unplugged cognex waited 30 secs and plugged back in. Cognex not resetting. Tried again and 60 secs same results, Pa										
	Went to asset, reset cognex, reset MCP on both BC31 and 32, tested both assets, assets work, just showing wire frame on BHS Displays.										
	(Cognex system communicating down bag claim) remained operational										
3617590	bag Claim 31 has a motor overload	GS14533	A6-BC-31-01-BC	CLOS	ECM	11/9/22	12:46:00 PM	11/9/22	1:06:00 PM	00:20	0.00
	Comments: Removed most of the bags, and reset the overload, unit started up. RTS.										
3385217	A2-2MS1-101 jam not resetting	GS17009	A2-2MS1-101	CLOS	ECM	1/7/22	3:51:00 AM	1/7/22	4:00:00 AM	00:14	0.00
	Comments: ECALL: reset didn't work, notice loose photo eye. tighten and reset asset. RTS										
3376737	A2-2MS1-102 - Jam Fault	GS17010	A2-2MS1-102	CLOS	ECM	1/3/22	12:52:00 PM	1/3/22	12:58:00 PM	00:06	0.00
	Comments: ECALL: photo eye misaligned, made adjustments, cleared fault, then RTS.										
	Inspected asset, found misaligned photo eye, made adjustment, cleared fault, called back in service.										
3500312	A2-2MS1-102 multiple jams	GS17010	A2-2MS1-102	CLOS	ECM	6/2/22	5:45:00 AM	6/2/22	5:56:00 AM	00:11	0.00
	Comments: ECALL-Remove debris from asset, reset, RTS.										
3500345	A2-2MS1-102 SE unable to reset	GS17010	A2-2MS1-102	CLOS	ECM	6/2/22	9:23:00 AM	6/2/22	9:27:00 AM	00:12	0.00
	Comments: Ecall : Jam won't clear, Reattached power cable to photo eye jam clear observe RTS observe										
3503258	A2-2MS1-102 SE reporting photo eye	GS17010	A2-2MS1-102	CLOS	ECM	6/13/22	12:59:00 PM	6/13/22	1:15:00 PM	00:31	0.00
	Comments: Ecall : Photo eye issue, Realigned photo eye disconnect & reconnected photo eye to fix issues & RTS										
	arrived at asset diagnosed problem adjusted photo eye unplugged cord and reconnected cord tested and retested called back in to service										
3508025	A2-2MS1-102 - MULTIPLE JAMS	GS17010	A2-2MS1-102	CLOS	ECM	6/16/22	6:22:00 PM	6/16/22	6:55:00 PM	00:33	0.00
	Comments: Ecall : Bag jam, Cleared jam condition reset asset & RTS										
	cleared bags and removed adjusted photo eyes tested asset called back in service										
3508036	A2-2MS1-102	GS17010	A2-2MS1-102	CLOS	ECM	6/16/22	8:34:00 PM	6/16/22	8:52:00 PM	00:26	0.00
	Comments: Ecall : Bag jam, Adjusted photo eyes cleared fault & RTS										
	removed bags readjusted photo eyes cleared faults called back in service										
3508083	2MS1-102 has a bad photoeye	GS17010	A2-2MS1-102	CLOS	ECM	6/17/22	8:41:00 AM	6/17/22	8:50:00 AM	00:09	0.00
	Comments: Ecall : Multiple jam, Replaced bad base bar, cleared jam condition & RTS										
	arrived to asset jam light on with both photo eyes showing lights swapped photo eyes no changed in status further troubleshooting led to a										
3508104	A2-2MS1-102 - Multiple Jam	GS17010	A2-2MS1-102	CLOS	ECM	6/17/22	11:48:00 AM	6/17/22	1:27:00 PM	01:39	0.00
	Comments: Ecall : Multiple jams, Replaced photo eye with known good photo eye reset asset & RTS										
	when I arrived light was showing a steady jam i climbed up one side of the line and wiped all photo eyes and reflectors I then climbed up other										
3516824	A2-2MS1-102 loose photo eye	GS17010	A2-2MS1-102	CLOS	ECM	7/1/22	5:49:00 AM	7/1/22	6:01:00 AM	00:12	0.00
	Comments: Ecall : Jam, Reset jam call back in service										
3502883	A2-2MS1-102 photo eye issue	GS17010	A2-2MS1-102	CLOS	ECM	6/10/22	3:43:00 AM	6/10/22	4:00:00 AM	00:17	0.00
	Comments: ECALL- Readjusted photo -eyes and reflectors, disconnected, test asset, RTS.										
	Readjusted photo -eyes and reflectors, disconnected, test asset, CBIS.										
3503001	A2-2MS1-102 photo eye issue	GS17010	A2-2MS1-102	CLOS	ECM	6/11/22	3:51:00 AM	6/11/22	4:05:00 AM	00:14	0.00
	Comments: Ecall : Jam not clearing, Realigned photo eye reset fault & RTS										
	adjusted photo eye got 2 light test back in service										
3503322	Mulriple bag jams A2-2MS1-10(	GS17010	A2-2MS1-102	CLOS	ECM	6/14/22	3:57:00 AM	6/14/22	4:02:00 AM	00:05	0.00
	Comments: ECALL: had to align photo-eye on asset, back in service										
	had to align photo-eye on asset, back in service										
3513447	A2-2MS1-102- Jam	GS17010	A2-2MS1-102	CLOS	ECM	6/25/22	8:16:00 PM	6/25/22	8:29:00 PM	00:13	0.00
	Comments: inspected asset, photo-eye had one light, adjusted photo-eye, tested, RTS										
	inspected asset, photo-eye had one light, adjusted photo-eye, tested asset and called back in service										
3516711	2MS1-102 PE is not working	GS17010	A2-2MS1-102	CLOS	ECM	6/30/22	9:32:00 AM	6/30/22	9:44:00 AM	00:18	0.00
	Comments: Photo-eye had 1 light, adjusted p.eye until it had 2 lights, cleaned reflectors, monitored it, CBI										
	Got there. Photo-eye had one light, so I disconnected cable then adjusted p. eye until it had two lights, could not adjusted any more, clean										
3516834	2MS1-102 is receiving multiple	GS17010	A2-2MS1-102	CLOS	ECM	7/1/22	7:43:00 AM	7/1/22	7:52:00 AM	00:09	89.38
	Comments: Ecall : Bad photo eye, Replaced bad photo eye & RTS										
	found unit to have a bad photo eye replaced with new called back in service										
3416189	A1-1TC3 belt starts and stops	GS18159	A1-1TC3-01	CLOS	ECM	2/18/22	3:25:00 AM	2/18/22	3:35:00 AM	00:10	0.00
	Comments: Ecall:Belt stop then goes,Clean the glass on the start station and test (ok) call back in to service										
3581642	A1-1TC3-01 meta sticking out at	GS18159	A1-1TC3-01	CLOS	ECM	9/24/22	4:50:00 AM	9/24/22	5:11:00 AM	00:21	0.00
	Comments: Ecall : Cladding not attached, Reattached cladding, replaced hardware & RTS										
	arrived at asset noticed cladding wasn't attached went and grabbed hardware reattached cladding called back in to service										
3416650	A1-1TC3 belt start and stops	GS18159	A1-1TC3-01	CLOS	ECM	2/23/22	3:29:00 AM	2/23/22	4:18:00 AM	00:49	0.00
	Comments: Cleared faultat start station. Made adjustments to door. RTS.										
3376841	2SS3-VSU has a VFD fault	GS17271	A7-2SS3-13	CLOS	ECM	1/4/22	2:27:00 PM	1/4/22	4:22:00 PM	03:58	0.00
	Comments: ECALL: line not running, bad fuse, replaced fuse and RTS										
	found line not running, checked main cabinet and found bad fuse. removed and replaced fuse and final inspection. RTS										
3420927	A7-2SS3-13 ripped belt	GS17271	A7-2SS3-13	CLOS	ECM	2/25/22	8:33:00 AM	2/25/22	8:56:00 AM	01:24	0.00

Comments: Ecall : Multiple jams, missing bags, Removed damaged piece of belt flagging photo eye & RTS
Carl came in 2SS3-14 inspected asset no issue found, found 2SS3-13 belt ripped flagging photo eye removed damaged belt tested called

3433065	Gate 56 PCA HOSE	GS17272	PCA-56	CLOS	ECM	3/14/22	6:50:00 AM	3/14/22	7:19:00 AM	00:29	0.00

Comments: Spiral hose
Arrived at gate, checked unit, hoses and milo. Found the spiral hose connected to the milo has wires that surround the hose broken and

3433323	PCA-56 NOT WORKING	GS17272	PCA-56	CLOS	ECM	3/16/22	3:33:00 PM	3/16/22	4:11:00 PM	00:51	0.00

Comments: when arrived the unit it is on check the discharge and have 35 and aircraft have 47
Check the unit every it's fine. when arrived the unit it is on check the discharge and have 35 and aircraft have 47

3508150	Gate 56-PCA not working	GS17272	PCA-56	CLOS	ECM	6/17/22	8:42:00 PM	6/17/22	9:06:00 PM	00:24	0.00

Comments: not working
Arrived at the gate unit was off start pca normal way, unit took a long time to restart, run it for few minutes discharge was 43.2. Turned unit

3525389	Gate 56 pca is blowing ho	GS17272	PCA-56	CLOS	ECM	7/7/22	9:24:00 AM	7/7/22	2:43:00 PM	05:01	1,234.78

Comments: Blowing warm
Upon arrival found unit blowing warm. After thorough troubleshooting found a grounded VFD. Ordered and installed new VFD, programmed

3507936	PCA 56 wont start	GS17272	PCA-56	CLOS	ECM	6/16/22	5:16:00 AM	6/16/22	5:34:00 AM	00:35	0.00

Comments: not turning on
Arrived at the gate and found the unit with no power. We checked the 480 v and they was no power delivered to PCA. Checked the main

3413771	PCA-56 BLOWING HOT	GS17272	PCA-56	CLOS	ECM	2/16/22	1:10:00 PM	2/16/22	1:17:00 PM	00:07	0.00

Comments: No aircraft on gate, no issue found, gate 58 has a broken tapered hose.
Tech arrived at the gate with a JSM tech. No aircraft was located at gate 56 and no issues or problems with found. The PCA is blowing 40

3442872	Gate 56 pca is blowing ho	GS17272	PCA-56	CLOS	ECM	3/24/22	5:34:00 AM	3/24/22	6:02:00 AM	00:56	0.00

Comments: Unit on narrow body
Arrived at the gate and the hose was off and disconnected because the aircraft was departing. Also, the unit was narrow body. After the

3460446	Gate 56 PCA blowing ho	GS17272	PCA-56	CLOS	ECM	4/17/22	6:14:00 AM	4/17/22	6:55:00 AM	01:51	0.00

Comments: one stage active. Found unit working on Narrow body. Tech switched Wide body mode, reset board,39.8

3464532	3464532 - PCA 5(Blowing Ho	GS17272	PCA-56	CLOS	ECM	4/24/22	6:30:00 AM	4/24/22	7:00:00 AM	00:30	0.00

Comments: I arrived at the unit and there was no plane the pca was tested and it worked well 37 degrees

3469396	Gate 56 PCA HOT	GS17272	PCA-56	CLOS	ECM	4/30/22	3:41:00 PM	4/30/22	4:11:00 PM	00:30	0.00

Comments: pca blowing hot reset
Upon arrival the pca was connected to the plane and on on. The temp At discharge was 90+ and only the blower was on. After opening the

3477833	Gate 56 PCA blowing ho	GS17272	PCA-56	CLOS	ECM	5/7/22	10:35:00 AM	5/7/22	11:39:00 AM	01:27	186.72

Comments: Micro Switch have rust not working that's why couldn't change to wire body.Installed, RTS

3480548	PCA 56 Blowing hot	GS17272	PCA-56	CLOS	ECM	5/17/22	5:22:00 AM	5/17/22	5:41:00 AM	00:19	0.00

Comments: no communication fault, reset, turned unit, ran for 10 min,35* RTS
Arrived at the gate and check the unit on its normal operations. The was off so I went to the verde app to see if it had faults. There was a

3480742	PCA-56 Blowing hot air	GS17272	PCA-56	CLOS	ECM	5/18/22	11:25:00 PM	5/18/22	11:39:00 PM	00:27	0.00

Comments: Unit had faults and a kink
Arrived at the gate and check the unit on its normal operations. The unit was found on, with a kink and discharging 75 degrees. We checked

3490160	Gate 56-PCA blowing hot ai	GS17272	PCA-56	CLOS	ECM	5/28/22	3:50:00 PM	5/28/22	4:19:00 PM	00:49	0.00

Comments: Upon arrival, blower wasn't working. Reset power and blower began working. Tested temp. output 34*

3490619	GATE 56 PCA NOT WORKING	GS17272	PCA-56	CLOS	ECM	5/31/22	10:00:00 PM	5/31/22	10:27:00 PM	00:54	0.00

Comments: ECALL:Arrived,unit off. Started unit and waited for 15 minutes to see if it working properly.NPF
Arrived at the gate and found unit off. Started the unit and waited for 15 minutes to see if it working properly. No problem found.

3500845	Gate 56 PCA blowing ho	GS17272	PCA-56	CLOS	ECM	6/6/22	9:45:00 AM	6/6/22	10:26:00 AM	00:44	300.28

Comments: Blowing warm
Upon arrival unit was off and disconnected from aircraft. Checked unit and found it to be set at narrow body. Inspected hoses and milo and

3500928	PCA 56 SHORT HOSE	GS17272	PCA-56	CLOS	ECM	6/7/22	2:20:00 AM	6/7/22	3:00:00 AM	00:40	0.00

Comments: ECALL: hose did not react to aircraft, took portable in use, installed hose, F/U, need replaced
Arrived at the gate and the hose did not react the aircraft. I went to the parts room but the door was locked and no one inside, called on the

3501013	PCA 56 blowing hot	GS17272	PCA-56	CLOS	ECM	6/7/22	10:05:00 PM	6/7/22	10:28:00 PM	00:23	0.00

Comments: blower no communication fault. reset on board, started PCA.

3508532	Gate 56 PCA	GS17272	PCA-56	CLOS	ECM	6/20/22	11:44:00 PM	6/21/22	12:05:00 AM	00:21	0.00

Comments: Blowing hot
Arrived at the gate and checked the unit on its normal operations. The unit was on and discharging 50 degrees. Checked on the app and the

3508589	3508589 - PCA-5(hole in hos	GS17272	PCA-56	CLOS	ECM	6/21/22	10:50:00 AM	6/21/22	11:21:00 AM	00:31	0.00

Comments: ecall -56
Replaced 20ft of hose with JRS stock. Parts room is out of hose and material control has been contacted regarding the hoses.

3508809	PCA 56 blowing hot	GS17272	PCA-56	CLOS	ECM	6/22/22	6:09:00 PM	6/22/22	7:34:00 PM	01:25	0.00

Comments: pca -56 ecall
We went to unit and found a vfd fault.Reprogram the vfd and reset the unit and let run for a few minutes.the aircraft had APU on, leave the

3513833	PCA 56 blowing hot	GS17272	PCA-56	CLOS	ECM	6/29/22	3:04:00 PM	6/29/22	3:46:00 PM	01:08	0.00

Comments: pca blowing hot
Upon arrival pca was on and connected to plane, but neither compressor was working. I turned the unit off and opened the electrical panel,

3517018	3517018 - PCA 5(	GS17272	PCA-56	CLOS	ECM	7/3/22	9:14:00 AM	7/3/22	9:40:00 AM	00:28	0.00
	Comments: Blowing warm Tech found an undercurrent fault at the stage#1 VFD. Tech reset unit, started and ran unit on its normal operation. Unit is cooling good.										
3539152	Gate 56 PCA	GS17272	PCA-56	CLOS	ECM	7/31/22	10:44:00 PM	7/31/22	11:15:00 PM	00:55	0.00
	Comments: Unit working fine Arrived at the gate and found the unit off. Turned the unit on and let it run. Checked on the verde app and the unit is online with no faults.										
3550525	Gate 56-PCA	GS17272	PCA-56	CLOS	ECM	8/15/22	4:10:00 PM	8/15/22	4:47:00 PM	00:37	0.00
	Comments: compressor not starting, tighten wires of compressor let run for 15 minutes										
3555190	GATE 56	GS17272	PCA-56	CLOS	ECM	8/20/22	4:53:00 PM	8/20/22	5:24:00 PM	00:31	0.00
	Comments: blowing hot Arrived at the gate found PCA working in one compressor checked electrical components no breaks tripped,unit working properly after reset it										
3570390	PCA gate 56	GS17272	PCA-56	CLOS	ECM	9/5/22	5:00:00 PM	9/5/22	5:36:00 PM	01:10	0.00
	Comments: ecall-56 Found compressor 2 breaker tripped. Reset breaker unit blowing 35 degrees. A corrective will be opened to flutter trouble shoot unit.										
3577388	Gate 56 PCA	GS17272	PCA-56	CLOS	ECM	9/17/22	9:07:00 AM	9/17/22	10:12:00 AM	02:10	201.22
	Comments: hose don't stays connected Arrived at the gate and hose was connected to the aircraft but the taper adapter was broken and was replaced. Take a little longer because										
3581980	Gate 56 PCA	GS17272	PCA-56	CLOS	ECM	9/26/22	11:50:00 PM	9/27/22	12:20:00 AM	00:30	0.00
	Comments: Unit blowing hot Arrived at the gate and found the blowing hot. The pca has only 1 compressor on. Turned off the unit and reset the board. Checked inside										
3455477	A1-1TC3-04 MSP	GS18163	A1-1TC3-04	CLOS	ECM	4/9/22	6:13:00 AM	4/9/22	6:18:00 AM	00:05	0.00
	Comments: Ecall : Motor overload, Reset circuit breaker in MCC & RTS reset circuit breaker in MCC panel then reset the line and call back in service										
3455485	A1-1TC3-04 MSP	GS18163	A1-1TC3-04	CLOS	ECM	4/9/22	7:03:00 AM	4/9/22	7:49:00 AM	00:57	0.00
	Comments: Ecall : Circuit breaker trip, Increase amperage, reset asset & RTS arrived & assessed reset circuit breaker in order to replicate condition circuit breaker tripped again I asked BHS for permission to stop line &										
3455492	MSP off or	GS18163	A1-1TC3-04	CLOS	ECM	4/9/22	8:57:00 AM	4/9/22	9:56:00 AM	01:13	0.00
	Comments: Ecall : MSD trip, Parts on order RTS, follow up needed Troubleshot issue to bake brake informed higher ups to ordered part RTS										
3455518	A1-1TC3-04 -	GS18163	A1-1TC3-04	CLOS	ECM	4/9/22	2:51:00 PM	4/9/22	5:26:00 PM	04:24	11.60
	Comments: Ecall : MSD trip, Replaced bad fuse & RTS assisted in troubleshooting replaced fuse assisted in removing brake troubleshot issue determined brake bad removed brake RTS										
3433046	A1-1TC3-04-MSP	GS18163	A1-1TC3-04	CLOS	ECM	3/13/22	8:34:00 PM	3/13/22	8:50:00 PM	00:16	0.00
	Comments: ECALL: had to find MCP, reset tripped breaker, monitored, called back in service										
3433050	A1-1TC3-04-MSP	GS18163	A1-1TC3-04	CLOS	ECM	3/13/22	9:48:00 PM	3/13/22	9:49:00 PM	00:01	0.00
	Comments: ECALL: Reset overload, called back in service										
3433060	Motor overload;	GS18163	A1-1TC3-04	CLOS	ECM	3/14/22	6:25:00 AM	3/14/22	6:33:00 AM	00:08	0.00
	Comments: ECALL: went to asset, reset MCP, back in service										
3599368	A1-1TC3-03 -	GS18161	A1-1TC3-03	CLOS	ECM	10/13/22	4:56:00 PM	10/13/22	5:27:00 PM	00:31	0.00
	Comments: Cleaned debris from door, reset door, cleared fault, closed door, checked asset, monitored, RTS.										
3376552	A1-1TC3-03-	GS18162	A1-1TC3-03-	CLOS	ECM	1/1/22	10:35:00 AM	1/1/22	10:43:00 AM	00:29	0.00
	Per JSM Jaime.										
3385189	A1-1TC3-03-	GS18162	A1-1TC3-03-	CLOS	ECM	1/6/22	7:19:00 PM	1/6/22	7:35:00 PM	00:16	0.00
	Comments: ECALL: reset fault and call back in service.										
3385219	A1-1TC3-03-	GS18162	A1-1TC3-03-	CLOS	ECM	1/7/22	4:57:00 AM	1/7/22	5:07:00 AM	00:10	0.00
	Verified by JSM Bag 1 Qamil										
3385255	A1-1TC3-03-	GS18162	A1-1TC3-03-	CLOS	ECM	1/7/22	3:55:00 PM	1/7/22	4:08:00 PM	00:40	0.00
	Verified by JSM Jesus										
3390311	A1-1TC3-03-	GS18162	A1-1TC3-03-	CLOS	ECM	1/15/22	7:57:00 AM	1/15/22	8:10:00 AM	00:13	0.00
	Comments: ECALL: Reset touchscreen controls to get the belts moving,alarm turned off,reset door control tunnel Reset the touchscreen controls to get the belts moving, alarm turned off, had to have second person come and reset the door controls in										
3390407	A1-1TC3-03-	GS18162	A1-1TC3-03-	CLOS	ECM	1/16/22	4:42:00 PM	1/16/22	4:56:00 PM	00:25	0.00
	Comments: ECALL: door fault, release e-stop, manually up/down door, remove debris, restart line, test, RTS. Inspected line when line was stopped, door was half way closed, had southeast hold door up while I crawled beyond the door, after door was										
3393662	A1-1TC3-03-	GS18162	A1-1TC3-03-	CLOS	ECM	1/24/22	7:35:00 PM	1/24/22	7:42:00 PM	00:07	0.00
	Comments: ECALL: Arrived, inspected, removed jam,. ops checked system, ops checked system, back in service arrived at asset, inspected asset, removed jam,. ops checked system, ops checked system, back in service										
3398818	Obstruction fault;	GS18162	A1-1TC3-03-	CLOS	ECM	2/2/22	7:20:00 AM	2/2/22	7:58:00 AM	00:37	0.00
	Comments: ECALL: door fault, door failed to close, manually close door, reset fault, RTS. Troubleshooting, the door and found out it failed to close, I manually closed the door, reset the fault and started it, back on service.										
3408764	A1-1TC3-03-	GS18162	A1-1TC3-03-	CLOS	ECM	2/6/22	5:39:00 PM	2/6/22	6:01:00 PM	00:22	0.00
	Comments: Comment										

Verified by Juane.

3416333	A1-1TC3-03-DOOR Door	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	2/19/22	5:21:00 PM	2/19/22	5:39:00 PM	00:48	0.00

Comments: Comment

Verified by Anthony.

3430448	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	3/4/22	4:50:00 PM	3/4/22	5:03:00 PM	00:13	0.00

Comments: ECALL:custom continued to throw bags on belt in random manor, causing bag hang ups at door

custom continued to throw bags on belt in random manor, causing bag hang ups at door

3432980	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	3/13/22	4:50:00 AM	3/13/22	5:00:00 AM	00:10	0.00

Comments: ECALL: went to asset, cycled the door, cleared fault, back in service

3438244	A1-1TC3-03-DOOR position	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	3/22/22	4:26:00 PM	3/22/22	4:51:00 PM	00:25	0.00

asset confirmed by Roy JSM

3446340	1TC3 door has an Obstruction fault	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	3/31/22	12:02:00 PM	3/31/22	12:25:00 PM	00:38	0.00

Comments: Ecall : Door fault,Closed door reset E-stop & RTS

when I arrived unit was in service I verified through BHS what unit was showing they stated unit was showing on obstruction fault I checked

3446455	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	4/1/22	1:06:00 PM	4/1/22	1:21:00 PM	00:15	0.00

Comments: Ecall : Door fault, Reset door fault and RTS

arrived & assessed door required reset checked photo eyes & limit switches while manually lowering & raising door functioning properly tested

3455268	A1-1TC3-03-DOOR /Door	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	4/7/22	12:31:00 PM	4/7/22	1:01:00 PM	00:44	0.00

Comments: Ecall : Door fault, Reset door fault & RTS

went to asset waiting on employee to go to bag room to operate door manually tested door called back in service

3413370	A1-1TC3-03-DOOR Door	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	2/13/22	4:22:00 PM	2/13/22	4:32:00 PM	00:20	0.00

Comments: ECALL: door fault, e-stop the line, manually bring door down, reset line, tested it, RTS.

Inspected line, door was open and line was not running, e-stopped line , used contractor to manually bring down the door, reset line, door

3460564	1TC3 door has an Obstruction fault	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	4/18/22	3:58:00 AM	4/18/22	4:24:00 AM	00:26	0.00

Comments: ECALL: adjusted photo eye and tested RTS

3464846	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	4/27/22	1:50:00 PM	4/27/22	2:09:00 PM	00:19	0.00

Comments: ECALL-Door in fault, had to get door logic to clear, 2nd Tech close door manually w/me, restart, RTS

Door is in fault, Customer making it worse. Had a get get door login to clear, 2nd Tech to help me close door manually. Restarted, RTS.

3464852	1TC3 has a door fault	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	4/27/22	2:09:00 PM	4/27/22	2:10:00 PM	00:01	0.00
3469558	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	5/2/22	4:33:00 PM	5/2/22	4:57:00 PM	00:24	0.00

Comments: ECALL- e-stop line to manually closed door, reset, door opened, tested door open/closed, RTS

Inspected asset, door would not close. Pressed e-stop to go inside and manually closed the door. The e-stop was rest and the door opened.

3477894	CANCEL	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	5/8/22	7:22:00 AM	5/8/22	7:22:00 AM	00:00	0.00
3480157	A1-1TC3-03-DOOR door	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	5/12/22	1:45:00 PM	5/12/22	1:55:00 PM	00:10	0.00

Comments: ECALL: agent having issues resetting door. reset the door and RTS

3484953	1TC3 door has an Obstruction fault	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	5/19/22	11:37:00 AM	5/19/22	11:54:00 AM	00:17	0.00

Comments: Ecall : Door shows obstruction, Reset door fault closed & RTS

had to get a second tech to assist in resetting door in tunnel reset door and closed BHS stated that fault is reset

3485461	1TC3 door has an obstruction fault	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	5/24/22	12:55:00 PM	5/24/22	1:15:00 PM	00:20	0.00

Comments: Door open, line not running, brought door door, reset line, stopped line, Airline started line, RTS.

Inspected line. Door was open and line was not running. Used contactor to bring door down, reset line. stopped line. Everything was

3490113	A1-1TC3-03-DOOR Position	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	5/28/22	6:17:00 AM	5/28/22	6:35:00 AM	00:18	0.00

Comments: Ecall : Door fault, Reset fault call back in service

3502973	1TC3 has a door fault	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	6/10/22	6:30:00 PM	6/10/22	6:50:00 PM	00:32	0.00

Comments: Ecall : Door stuck open, Closed door reset fault & RTS

arrived at asset hit E-stop went inside tunnel to door and manually closed door removed E-stop and start system verify system running

3503353	A1-1TC3-03-DOOR fault	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	6/14/22	12:16:00 PM	6/14/22	12:42:00 PM	01:12	0.00

Comments: Ecall : Door fault, Reset door fault tested & RTS

inspected asset manually open/closed door with contactor reset the line VIA the control board tested the line

3507931	A1-1TC3-03-DOOR fault	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	6/16/22	4:26:00 AM	6/16/22	4:40:00 AM	00:28	0.00

Comments: ECALL- Close door manually and then reset the line and tested (ok) RTS.

Close door manually and then reset the line and tested (ok) RTS.

3513263	A1-1TC3-03-DOOR /Door	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	6/23/22	7:04:00 PM	6/23/22	7:27:00 PM	00:23	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS

once I arrived I checked over unit manually lowered door to clear fault once fault clears I tested unit and called back in service

3516895	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	7/1/22	7:00:00 PM	7/1/22	7:50:00 PM	01:11	0.00

Comments: Ecall : Door fault, Closed door cleared fault called back in service

3525609	1TC3 has a door fault	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	7/9/22	11:38:00 AM	7/9/22	12:02:00 PM	00:58	0.00

Comments: Ecall : Door fault, Cleaned photo eye & reflectors removed debris from under door clear fault & RTS

arrived at asset inspected and wiped cleaned photo eyes and reflectors cleaned up debris under door manually closed door cleared fault tested

3547818	FD position fault; A1-1TC3-03	GS18162	A1-1TC3-03-DOOR F	CLOS	ECM	8/4/22	11:58:00 AM	8/4/22	12:16:00 PM	00:44	0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS
arrived to asset door not closed all the way Mitchell E-stop, I went to other side of door Mitchell cleared E-stop I put door on Maint & closed

3460720	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	4/19/22	5:00:00 PM	4/19/22	5:08:00 PM	00:08	0.00

Comments: E- manually brought door down, reset line, & e-stop, release e-stop, reset line, door open/close RTS
Inspected door. Door was half down, manually brought door down. Reset line, e-stop line, crawled off the line. release e-stop. Reset line door

3469301	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	4/29/22	4:01:00 PM	4/29/22	4:30:00 PM	00:29	0.00

Comments: ECALL-Removed stuck bags, reset door, tested, observed, RTS

3469716	Obstruction fault; A1-1TC3-03-	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	5/4/22	12:20:00 PM	5/4/22	12:36:00 PM	00:16	0.00

Comments: ECALL-Closed /opened the door, reset the fault, tested it, RTS.

3503340	Obstruction fault; A1-1TC3-03-	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	6/14/22	7:59:00 AM	6/14/22	8:21:00 AM	00:47	0.00

Comments: door fault
Cleaned control station. Used contractor to bring down door manually. Tested line.

3570528	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	9/7/22	9:39:00 AM	9/7/22	10:04:00 AM	00:25	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS
arrived at unit and manually closed door to clear fault I then tested line and called back in service

3572530	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	9/10/22	4:09:00 AM	9/10/22	4:32:00 AM	00:23	0.00

Comments: Ecall : Door fault, Cycled on / off reset fault & RT S
switched on/off switch back and forth started and stopped belt and door checked system cleared and operational

3572568	A1-1TC3-03-DOOR position	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	9/10/22	12:37:00 PM	9/10/22	12:59:00 PM	00:22	0.00

Comments: Ecall : Customer jammed bag in door, Cleared jam reset e-stops & RTS
has to have assistance from tunnel to reverse door manually then removed bag released all E-stops and cleared alarm door reset and runs ok

3581664	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	9/24/22	8:15:00 AM	9/24/22	8:50:00 AM	00:55	0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS
arrived to asset airline attendants were able to get asset running I stopped asset & door remained open I ask for assistance to close Paul

3602529	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	10/21/22	6:17:00 PM	10/21/22	6:26:00 PM	00:11	0.00

Comments: Ecall : Obstruction, Closed door reset asset & RTS
arrived at asset reset unit manually brought door down and reset unit monitored for a while and called it back in

3602581	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	10/22/22	10:37:00 AM	10/22/22	10:53:00 AM	00:26	0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS
went to asset closed door manually tested called back in service

3376795	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	1/4/22	3:31:00 AM	1/4/22	3:51:00 AM	00:40	0.00

Comments: ECALL: Reset door control. RTS.

3393731	A1-1TC3-03-DOOR position	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	1/25/22	5:09:00 PM	1/25/22	5:19:00 PM	00:10	0.00

Comments: ECALL: door fault, removed debris from door, manually brought door down, reset line, tested, RTS.
Inspected line, only a few assets on line was running, when line was stopped door would close then open up, removed debris from door,

3398383	A1-1TC3-03-DOOR fault	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	1/28/22	5:59:00 AM	1/28/22	6:17:00 AM	00:18	0.00

Comments: ECALL: Verified fault. Reset door jam. Inspected asset & it's good. RTS.

3398856	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	2/2/22	6:30:00 PM	2/2/22	6:53:00 PM	00:30	0.00

Comments: ECALL: Arrived, inspected, closed door, cycled & tested. RTS.

3421122	A1-1TC3-03-DOOR obstuction	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	2/27/22	9:39:00 PM	2/27/22	9:55:00 PM	00:32	0.00

Comments: ECALL: cycled door, reset, and checked out

3430433	A1-1TC3-03-DOOR /Door	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	3/4/22	1:23:00 PM	3/4/22	1:30:00 PM	00:07	0.00

Comments: ECALL:Reset door fault from control panel, no further service, test, ran belt/door
Reset door fault from control panel, no further service, test, ran belt/door

3430446	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	3/4/22	4:17:00 PM	3/4/22	4:28:00 PM	00:11	0.00

Comments: ECALL:Door need to be reset, reset door and restarted belt, tested operation
Door need to be reset, reset door and restarted belt, tested operation

3430469	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	3/4/22	9:43:00 PM	3/4/22	9:55:00 PM	00:24	0.00

Comments: ECALL:close door manually and then reset the line and test (ok) called back into service
close door manually and then reset the line and test (ok) called back into service

3433055	A1-1TC3-03-DOOR fault	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	3/14/22	3:42:00 AM	3/14/22	3:50:00 AM	00:08	0.00

Comments: ECALL:asset assessed for issue, door reset, tested, asset returned to service
asset assessed for issue, door reset, tested, asset returned to service

3437878	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	3/19/22	9:45:00 AM	3/19/22	10:00:00 AM	00:30	0.00

Comments: ECALL: cleaned up debris under door, manually closed door, tested it, back in service
Arrived at asset, inspected photo-eyes and reflectors, cleaned up debris under door, manually closed door, tested it, back in service

3437931	A6-OSC28-Door-obstruction fault	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	3/19/22	7:50:00 PM	3/19/22	8:00:00 PM	00:10	0.00

Comments: ECALL: reset fault, called back in service

3438028	A1-1TC3-03-DOOR - Door	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	3/20/22	8:56:00 PM	3/20/22	9:13:00 PM	00:17	0.00

Comments: ECALL: door not cycling, stuck open, manually dropped door,re-engaging in auto,RTS
Initial inspection, door not cycling, stuck open, rectified by manually dropping the door and re-engaging in auto,checked door fault, called back

3446691	1TC3 door has an Obstruction fault	GS18162	A1-1TC3-03-DOOR	CLOS	ECM	4/4/22	12:05:00 PM	4/4/22	12:20:00 PM	00:15	0.00

Comments: ECALL: door not close, closed door manually inside line, door opened & closed with no issue,RTS
Inspected asset, door would not close, went inside the line and closed door manually, went outside and tested door a couple of times, door

3460382	A1-1TC3-03-DOOR /Door	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		4/16/22	2:10:00 PM	4/16/22	2:29:00 PM	00:18	0.00
	Comments: ECALL:when I arrived, I manually lowered door to close fault, tested and returned to service when I arrived, I manually lowered door to close fault, tested and returned to service											
3460697	1TC3 door came down half way	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		4/19/22	1:36:00 PM	4/19/22	1:50:00 PM	00:14	0.00
	Comments: ECALL: door half down, manually down,reset line,ESTOP, reset line, line ran, RTS Inspected door, door was half down, manually brought down door, reset line, ESTOPed line, crawled off the line, released ESTOP, reset line											
3464567	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		4/24/22	12:40:00 PM	4/24/22	1:00:00 PM	00:20	0.00
	Comments: ECAL:lowered door manually and reset the system, tested multiple times, RTS Arrived and inspected the asset, lowered door manually and reset the system, tested multiple times and then called it back into service											
3469500	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		5/1/22	9:50:00 PM	5/1/22	10:27:00 PM	00:37	0.00
	Comments: ECALL: door not close, reset, manually closed door, door restarted,RTS inspected asset, nothing seen obstructing door, attempted to reset door, door still wont closed, requested back up, partner reset and manu											
3477983	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		5/8/22	8:32:00 PM	5/8/22	8:54:00 PM	00:28	0.00
	Comments: ECALL:Asset assessed for issue, door reset, tested, returned to service Asset assessed for issue, door reset, tested, returned to service											
3490193	A1-1TC3-03-DOOR fault	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		5/29/22	6:46:00 AM	5/29/22	7:30:00 AM	00:44	0.00
	confirmed with Danny											
3501005	1TC3 has a door fault	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		6/7/22	7:15:00 PM	6/7/22	7:18:00 PM	00:15	0.00
	Comments: ECALL: arrived, inspected P/Es, wiped P/Es, asset activated, fault cleared,RTS on arrival, I checked assets' photo-eyes and after wiping the laser eyes, the asset activated once airline employee tried opening the door											
3502972	CANCEL	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		6/10/22	6:32:00 PM	6/10/22	6:32:00 PM	00:00	0.00
	Comments: Canceled by GOAA											
3503076	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		6/11/22	8:40:00 PM	6/11/22	9:06:00 PM	00:55	0.00
	Comments: ECALL: reset door manually, removed faults, restarted system, RTS reset door manually, removed faults, restarted system, with tech Antonio's assistance, called back in service											
3508058	A1-1TC3-03-DOOR door	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		6/17/22	4:00:00 AM	6/17/22	4:48:00 AM	00:48	0.00
	Comments: inspected, reset from panel, tested, called back in service											
3508356	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		6/19/22	8:31:00 PM	6/19/22	8:59:00 PM	00:49	0.00
	Comments: inspected, adjusted P/E, monitored to ensure it function well, Reset ESTOP on section 4, RTS on arrival, I inspected the asset to find photo-eye needed adjustment, after watching asset for an extended period to ensure it function, we											
3517043	Door position fault- A1-1TC3	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		7/3/22	1:05:00 PM	7/3/22	1:21:00 PM	00:28	0.00
	Comments: bag wheel stuck underneath door, removed wheel, reset fault, started, RTS checked the door and found out there was a bag wheel was stuck underneath the door, i removed the wheel, after that, I reset the fault and											
3517297	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		7/5/22	7:26:00 AM	7/5/22	7:57:00 AM	00:34	0.00
	Comments: Arrived at asset, cleared the obstruction and manually closed the door. reset system, tested, RTS Arrived at asset, cleared the obstruction and manually closed the door. reset system, tested, RTS											
3525400	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		7/7/22	11:53:00 AM	7/7/22	12:17:00 PM	00:24	0.00
	Comments: The only way this is cleared is by two people reset it in tunnel. Reset the door manually, RTS The only way this is cleared is by two people reset it in tunnel. Reset the door manually, RTS											
3525625	1TC3 door has an obstruction fault	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		7/9/22	1:41:00 PM	7/9/22	1:55:00 PM	00:14	0.00
	Comments: The door needs manual reset from inside tunnel. reset post and restarted, RTS The door needs manual reset from inside tunnel. reset post and restarted, RTS											
3525950	A1-1TC3-03-DOOR FAULT	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		7/12/22	7:36:00 PM	7/12/22	7:53:00 PM	00:24	0.00
	Comments: manually closed, reset, sensor work, RTS on arrival, I inspected the door to find it needed to be manually closed to then be reset as the reflector on the door sensing it open was not											
3530858	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		7/18/22	10:02:00 AM	7/18/22	10:44:00 AM	01:24	0.00
	Comments: That indicated when the door is closed its loose. tightened, adjusted, reset fault, started, RTS Troubleshooting the door and found out it wasn't closed completely because the contact photoeye. That indicated when the door is closed its											
3534092	A1-1TC3-03-DOOR position	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		7/21/22	8:40:00 PM	7/21/22	8:57:00 PM	01:00	0.00
	Comments: Closed door, tested system cleared fault, RTS. Closed door, tested system cleared fault, call back in service.											
3534257	A1-1TC3-03-DOOR Door	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		7/23/22	8:15:00 PM	7/23/22	8:22:00 PM	00:07	0.00
	Comments: closed door, manually then reset the line											
3538817	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		7/28/22	5:40:00 PM	7/28/22	5:57:00 PM	00:17	0.00
	Comments: Check p. eyes and reflectors, cleaned debris, manually closed door, cleared fault, tested door, RTS. Arrived @ asset, inspected photo-eyes and reflectors, cleaned debris under door, manually closed door, cleared fault, tested door, back in											
3539051	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		7/30/22	9:28:00 PM	7/30/22	9:40:00 PM	00:12	0.00
	Comments: reset fault, RTS											
3548073	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		8/6/22	6:35:00 PM	8/6/22	7:05:00 PM	01:20	0.00
	Comments: reset door, checked photo-eye and sensor, tested, RTS reset door, checked photo-eye and sensor, tested, RTS											
3548162	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	CM		8/7/22	8:31:00 PM	8/7/22	8:49:00 PM	00:28	0.00
	Comments: One of the door sensors was not aligned properly, sensor aligned, door able to close One of the door sensors was not aligned properly, sensor is now aligned, and the door is able to close											

3555328	1TC3 has a door fault	GS18162	A1-1TC3-03-DOOR	CLOS E	ECM	8/22/22	12:52:00 PM	8/22/22	1:32:00 PM	00:40	0.00
	Comments: used contactor and control station to bring door down manually, got line to stop, tested, RTS										
	Inspected line. Used contactor to bring down door manually. as well as control station. Initial issue was that door was open and line was not										
3555720	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	ECM	8/26/22	6:24:00 AM	8/26/22	6:33:00 AM	00:16	0.00
	Comments: ESTOPed line, put maintenance mode , closed and open door, tested line and door, called it in										
	ESTOPed line, put maintenance mode , closed and open door, tested line and door, called it in										
3555956	Obstruction fault; A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	ECM	8/29/22	8:25:00 AM	8/29/22	9:01:00 AM	01:50	0.00
	Comments: reset fault, cleared photo-eyes, restart. monitored, RTS										
	arrived at asset, inspected asset, reset fault, cleared photo-eyes, restart. monitored, RTS										
3570424	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	ECM	9/6/22	4:44:00 AM	9/6/22	4:56:00 AM	00:16	0.00
	Comments: P/E obstructed by the limit bar, adjusted the limit and door sensors, tested, reset, RTS										
	on arrival, I inspected the asset to find the photo-eye that senses the door fully open was being obstructed by the limit bar that should have										
3572792	A1-1TC3-03-DOOR fault	GS18162	A1-1TC3-03-DOOR	CLOS E	ECM	9/12/22	6:02:00 PM	9/12/22	6:44:00 PM	00:42	0.00
	Comments: door fault, I adjusted the photo-eye that was not aligned with reflector, cleared fault										
	1TC3-door had a fault, I adjusted the photo-eye that was not aligned with reflector, then cleared the fault										
3556146	1TC3 door has an obstruction fault	GS18162	A1-1TC3-03-DOOR	CLOS E	ECM	8/31/22	9:49:00 AM	8/31/22	10:20:00 AM	00:50	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS										
	arrived at the asset lowered the door manually and reset the fault tested the door multiple times and then called back in service										
3594755	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	ECM	10/9/22	8:11:00 AM	10/9/22	8:35:00 AM	00:48	0.00
	Comments: diagnosed problem, closed door, cleared fault, tested, RTS										
	diagnosed problem, closed door, cleared fault, tested, RTS										
3602701	A1-1TC3-03-DOOR door	GS18162	A1-1TC3-03-DOOR	CLOS E	ECM	10/23/22	2:28:00 PM	10/23/22	3:00:00 PM	00:32	0.00
	Comments: door not fully closed, manually closed door, ran line, stopped, close completely, RTS										
	arrived at asset, noticed door did not close completely, manually closed door, then ran the line and stopped it, door closed completely, called										
3595101	A1-1TC3-03-DOOR	GS18162	A1-1TC3-03-DOOR	CLOS E	ECM	10/12/22	3:31:00 PM	10/12/22	3:43:00 PM	00:44	0.00
	Comments: Checked asset, reflector, p eye, checked door, tested, monitored, no issues found, RTS.										
	Arrived, check the whole asset, reflectors and p. eye to make sure they working, after that we troubleshooted the door to close it, once it										
3442993	A1-1TC4-01 missing a	GS18170	A1-1TC4-01	CLOS E	ECM	3/25/22	10:02:00 AM	3/25/22	10:15:00 AM	00:13	0.00
	Comments: ECALL:When I arrived, I tightened down the loose hardware and returned to service										
	When I arrived, I tightened down the loose hardware and returned to service										
3503150	A1-1TC4-03 - control box issue	GS18170	A1-1TC4-01	CLOS E	ECM	6/12/22	5:12:00 PM	6/12/22	5:22:00 PM	00:10	0.00
	Comments: Inspected asset. found E-stop loose. made adjustment to nut. tested asset. Called back in service.										
	Inspected asset. found E-stop loose. made adjustment to nut. tested asset. Called back in service.										
3376665	A1-1TC4-02 - Unusual Noise	GS18171	A1-1TC4-02	CLOS E	ECM	1/2/22	7:33:00 AM	1/2/22	7:45:00 AM	00:12	0.00
	Comments: ECALL: the cladding was loose, tightened, reset, back in service										
	the cladding was loose, tightened, reset, back in service										
3550574	A1-1TC4-03 belt not starting up	GS18172	A1-1TC4-03	CLOS E	ECM	8/16/22	3:25:00 AM	8/16/22	3:31:00 AM	00:06	0.00
	Comments: cleaned screen, removed bags, restarted system, RTS										
	cleaned screen, removed bags, restarted system, RTS										
3385293	A1-1TC4-03-DOOR fault	GS18173	A1-1TC4-03-DOOR	CLOS E	ECM	1/8/22	6:55:00 AM	1/8/22	7:20:00 AM	00:25	0.00
	confirmed with Jaimie JSM										
3408789	A1-1TC4-03-DOOR	GS18173	A1-1TC4-03-DOOR	CLOS E	ECM	2/7/22	6:05:00 AM	2/7/22	6:14:00 AM	00:09	0.00
	Comments: ECALL:arrived at asset, inspected asset, reset fault, tested system, back in service										
	arrived at asset, inspected asset, reset fault, tested system, back in service										
3416135	1TC4 has a door fault	GS18173	A1-1TC4-03-DOOR	CLOS E	ECM	2/17/22	3:15:00 PM	2/17/22	3:51:00 PM	00:45	0.00
	Per JSM John.										
3455274	A1-1TC4-03-DOOR /Door	GS18173	A1-1TC4-03-DOOR	CLOS E	ECM	4/7/22	1:44:00 PM	4/7/22	1:53:00 PM	00:16	0.00
	Per JSM Jaime.										
3501109	A1-1TC4-03-DOOR door	GS18173	A1-1TC4-03-DOOR	CLOS E	ECM	6/8/22	3:59:00 PM	6/8/22	4:09:00 PM	00:21	0.00
	Comments: Ecall : Door fault, Cleared bag stuck under door reset door fault & RTS										
	got there was a bag stuck between door lift door up remove bag door came down so started line door came up then stop line door came c										
3534166	A1-1TC4-03-DOOR door fault	GS18173	A1-1TC4-03-DOOR	CLOS E	ECM	7/22/22	6:40:00 PM	7/22/22	7:05:00 PM	01:20	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS										
	closed door cleared fault with tech Carlos assistance										
3508202	Door fault; A1-1TC4-03-DOOR	GS18173	A1-1TC4-03-DOOR	CLOS E	ECM	6/18/22	8:21:00 AM	6/18/22	8:30:00 AM	00:09	0.00
	Comments: Ecall : Door fault, Airline cleared fault before tech arrived & RTS										
	when I arrived the airline had already cleared fault tested and called back in service										
3607386	2TC4 has a door fault	GS18173	A1-1TC4-03-DOOR	CLOS E	ECM	10/29/22	4:33:00 PM	10/29/22	4:47:00 PM	00:16	0.00
	Comments: Ecall : Door fault, Arrived to asset reset asset and started running										
3446601	A1-1TC4-03-DOOR fault	GS18173	A1-1TC4-03-DOOR	CLOS E	ECM	4/3/22	12:09:00 PM	4/3/22	12:28:00 PM	00:45	0.00
	Comments: ECALL:door failed to close, went inside and closed the door manually, went outside and tested TC,RTS										
	inspected asset, door failed to close, went inside and closed the door, manually, went outside and tested TC, called back in service										
3460395	A1-1TC4-03-DOOR failed to	GS18173	A1-1TC4-03-DOOR	CLOS E	ECM	4/16/22	4:02:00 PM	4/16/22	5:20:00 PM	01:18	0.00
	Comments: ECALL:sensor causing error, reset sensor and tested, manually control works, function in auto, RTS										

Tried the control panel, no door operation, the door controller at the station will not shut door, checked the MCP & I/O, tried reset, after

3485375	A1-1TC4-03-DOOR - Door	GS18173	A1-1TC4-03-DOOR	CLOS	ECM	5/23/22	2:48:00 PM	5/23/22	3:30:00 PM	00:42	0.00

Comments: ECALL:inspected line, door went up and down, adjusted photo-eye by door, line was operational, RTS

inspected line, door went up and down, adjusted photo-eye by door and line was operational, called in

3500806	A1-1TC4-03-DOOR	GS18173	A1-1TC4-03-DOOR	CLOS	ECM	6/5/22	7:49:00 PM	6/5/22	7:59:00 PM	00:26	0.00

Comments: ECALL: inspected, ball between rollers, removed ball and other debris,tested,RTS

On arrival, I inspected the door to find a ball ha fallen out of a bag and rolled between the rollers were the door closes, after removing the ball

3517103	A1-1TC4-03-DOOR - failed to	GS18173	A1-1TC4-03-DOOR	CLOS	ECM	7/3/22	6:42:00 PM	7/3/22	7:14:00 PM	00:32	0.00

Comments: limit sensor off line, adjusted, reset door limits, tested, RTS, monitored

on arrival, I inspected the asset to find the doors limit proximity sensor to be off line, so after adjusting the sensor to reset the doors limits,

3517101	A1-1TC4-03-DOOR - DOOR	GS18173	A1-1TC4-03-DOOR	CLOS	ECM	7/3/22	6:20:00 PM	7/3/22	6:30:00 PM	00:15	0.00

Comments: arrived, restarted door, tested door, RTS

arrived, restarted door, tested door, RTS

3534258	A1-1TC4-03-DOOR	GS18173	A1-1TC4-03-DOOR	CLOS	ECM	7/23/22	8:34:00 PM	7/23/22	8:38:00 PM	00:04	0.00

Comments: check asset, and found no issue

3539278	A1-1TC4-03-DOOR Failed To	GS18173	A1-1TC4-03-DOOR	CLOS	ECM	8/2/22	3:30:00 AM	8/2/22	4:16:00 AM	00:46	0.00

Comments: asset door didn't close, reset fault multiple times and called back in service.

3539362	A1-1TC4-03-DOOR /Door	GS18173	A1-1TC4-03-DOOR	CLOS	ECM	8/2/22	7:13:00 PM	8/2/22	7:28:00 PM	00:15	0.00

Comments: readjusted photo-eye, came back out and called alarm, then monitored it, called it back in service

arrived and inspected asset, went inside,readjusted photo-eye, came back out and called alarm, then monitored it, called it back in service

3602759	A1-1TC4-03 estop not resetting	GS18173	A1-1TC4-03-DOOR	CLOS	ECM	10/24/22	7:10:00 AM	10/24/22	7:35:00 AM	00:25	0.00

Comments: diagnose issue, cleared fault and tested asset. RTS

3393803	2MS1-106 has an encoder fault	GS17014	A2-2MS1-106	CLOS	ECM	1/26/22	2:15:00 PM	1/26/22	2:45:00 PM	00:35	0.00

Comments: Ecall : Multiple faults, Tightened loose cable & loose photo eye & RTS

arrived & assessed observed bags no faults triggered tightened loose encoder cable tightened loose photo eye cable observed called back in

3477871	A2-2MS1-106 - JAM	GS17014	A2-2MS1-106	CLOS	ECM	5/7/22	7:11:00 PM	5/7/22	7:30:00 PM	00:19	0.00

Comments: ECALL:cleared bags, cleared faults on asset and diverter, called back in service

cleared bags, cleared faults on asset and diverter, called back in service

3485343	A2-2MS1-102 (A2-2MS1-102)	GS17011	A2-2MS1-103	CLOS	ECM	5/23/22	10:34:00 AM	5/23/22	11:16:00 AM	01:05	0.00

Comments: ECALL- Aligned the p. eye to the reflector, RTS.

3617014	2MS1-103 has a VFD fault	GS17011	A2-2MS1-103	CLOS	ECM	11/3/22	3:00:00 PM	11/3/22	4:56:00 PM	04:00	308.00

Comments: Ecall : VFD has gone bad, Replaced bad VFD reset asset & RTS

removed old VFD and replaced with new one this VFD has heat sink out programmed VFD and cleared massive jam restart belts

3607557	Motor overload; A2-2MS1-10(	GS17011	A2-2MS1-103	CLOS	ECM	10/31/22	9:08:00 AM	10/31/22	9:38:00 AM	00:42	0.00

Comments: inspected, troubleshot, checked VFD, tightened loose wires, tested, RTS

inspected, troubleshot, checked VFD, tightened loose wires, tested, RTS

3376542	A7-2AL-BOB-M1	GS16917	A7-2AL-BOB-M1	CLOS	ECM	1/1/22	6:30:00 AM	1/1/22	6:51:00 AM	00:21	0.00

Comments: Ecall : Bob-M1 will not move, E-stop button stuck freed button tested, reset & RTS

the E-stop switch has been hit the switch is apart the button cap part (top) isn't functioning removed and tested the plastic parts are stuck

3376937	A7-2AL-BOB-M1 Is not working	GS16917	A7-2AL-BOB-M1	CLOS	ECM	1/5/22	5:00:00 PM	1/5/22	5:15:00 PM	00:15	0.00

Comments: Ecall : Bob-M1 not powered up, Reset the main power breakers and restarted Bob-M1 tests out ok

3390386	A7-2AL-BOB-M1 stopping shor	GS16917	A7-2AL-BOB-M1	CLOS	ECM	1/16/22	12:24:00 PM	1/16/22	12:39:00 PM	00:21	0.00

Comments: ECALL: wheel spinning in same place, cleaned wheel & floor, BOB started moving, RTS.

Inspected asset, check cables of motor, noticed wheel spinning in same place, cleaned wheel and floor, BOB-M1 started moving, called back

3408762	A7-2AL-BOB-M1 - Not Running	GS16917	A7-2AL-BOB-M1	CLOS	ECM	2/6/22	5:21:00 PM	2/6/22	5:42:00 PM	00:58	0.00

Comments: Comment

Verified by Roy.

3408902	A7-2AL-BOB-M1 not moving	GS16917	A7-2AL-BOB-M1	CLOS	ECM	2/8/22	5:50:00 PM	2/8/22	6:17:00 PM	01:00	0.00

Comments: ECALL:checked photoeye & drive motor, notice wheel not making good contact in the floor,adjusted,RTS

inspect asset, checked photo-eye and drive motor, notice wheel not making good contact in the floor, made adjustment, called back in service

3413567	A7-2AL-BOB-M1 - NOT MOVING	GS16917	A7-2AL-BOB-M1	CLOS	ECM	2/15/22	8:31:00 AM	2/15/22	8:51:00 AM	00:38	0.00

Comments: ECALL:unit not working, no power at unit, connected at other receptor, adjusted at motor,RTS

Inspected asset, unit not working, checked power, no power at unit, connected at other receptor, made adjustment to motor, called back in

3430496	A7-2AL-BOB-M1 not working	GS16917	A7-2AL-BOB-M1	CLOS	ECM	3/5/22	9:53:00 AM	3/5/22	10:19:00 AM	00:26	0.00

Comments: ECALL: nut stuck on wheels, removed nut then started BOBM it started working find, monitored, RTS

Got there, inspect BOBM check photo-eye and bumper edge, notice there was a nut stuck on wheels, removed nut then started BOBM it

3443480	A7-2AL-BOB-M1 not working	GS16917	A7-2AL-BOB-M1	CLOS	ECM	3/30/22	4:15:00 AM	3/30/22	7:31:00 AM	03:02	0.00

Comments: Ecall : Not working properly,Unplugged photo eye & plugged back in to fix issue & RTS

open asset saw no faults cycled Bob M wouldn't go back to home position tested new push button switch same issue loosen power at

3455360	A7-2AL-BOB-M1 not working	GS16917	A7-2AL-BOB-M1	CLOS	ECM	4/8/22	3:15:00 AM	4/8/22	3:25:00 AM	00:10	0.00

Comments: ECALL- Reset BOB-M1 and then test it, RTS.

3502919	A7-2AL-BOB-M1 not working	GS16917	A7-2AL-BOB-M1	CLOS	ECM		6/10/22	11:28:00 AM	6/10/22	12:39:00 PM	01:12	0.00
	Comments: Ecall : Bob-01 not working, Tightened loose wiring on E-stop reset fault & RTS went to asset found no power going to the unit troubleshooting found breaker tripped power back on to the unit now failed to start											
3513179	A7-2AL-BOB-M1 no power to it	GS16917	A7-2AL-BOB-M1	CLOS	ECM		6/23/22	3:45:00 AM	6/23/22	3:56:00 AM	00:15	0.00
	Comments: ECALL- Reset breakers behind asset, test, inspect RTS. Reset breakers behind asset, test, inspect RTS.											
3530480	A7-2AL-BOB-M1 not working	GS16917	A7-2AL-BOB-M1	CLOS	ECM		7/14/22	5:49:00 AM	7/14/22	8:17:00 AM	02:51	40.30
	Comments: Ecall : No power, Replaced E-stop assembly & RTS **7/14/22 3rd Shift :** inspect issue found E-stop broken not lighting up correctly replace E-stop assembly tested still issue not moving check main motor **7/14/22 1st Shift :** went to asset inspect found wiring was installed wrong on and found on/off switch wring of complete re-installed wiring tested adjusted motor											
3390170	A7-2AL-BOB-M1 not stopping all	GS16917	A7-2AL-BOB-M1	CLOS	ECM		1/13/22	5:41:00 AM	1/13/22	6:01:00 AM	00:40	0.00
	Comments: ECALL: Tested, monitored, No issue found. Unit working properly. RTS.											
3408494	A7-2AL-BOB-M1 not working	GS16917	A7-2AL-BOB-M1	CLOS	ECM		2/3/22	5:16:00 AM	2/3/22	5:35:00 AM	00:19	0.00
	Comments: ECALL: Front proximity sensor loose. Tightened & secured mounting hardware. Tested, RTS. Found front proximity sensor loose causing intermittent faults. Tightened and secured mounting hardware then tested multiple times, then											
3408868	Not moving properly A7-2AL	GS16917	A7-2AL-BOB-M1	CLOS	ECM		2/8/22	7:55:00 AM	2/8/22	8:11:00 AM	00:30	0.00
	Comments: ECALL: checked for loose wiring, everything good, tested BOB-M. expanded to conveyor,tested,no issue Inspected BOB-M, opened upside panel and checked for any loose wiring, everything was good, TSA tested BOB-M and it expanded to the											
3413392	BOB-M1 is not moving A7-2AL	GS16917	A7-2AL-BOB-M1	CLOS	ECM		2/14/22	5:50:00 AM	2/14/22	6:04:00 AM	00:28	0.00
	Comments: ECALL:Asset assessed for issue, BOB-M was reset, tested, returned to service Asset assessed for issue, BOB-M was reset, tested, returned to service											
3416558	A7-2AL-BOB-M1	GS16917	A7-2AL-BOB-M1	CLOS	ECM		2/22/22	7:08:00 AM	2/22/22	7:21:00 AM	00:13	0.00
	Comments: ECALL: inspected, it was off, turned on, started it, working ok, RTS When I got there, I checked it and saw it was off, I turned it on and started it, it was working fine, I called it back on service											
3421048	BOB-M1 is not moving A7-2AL	GS16917	A7-2AL-BOB-M1	CLOS	ECM		2/27/22	4:25:00 AM	2/27/22	4:40:00 AM	00:30	0.00
	Comments: ECALL:will not reset, found sensor switch strip rubbing on floor, reposition it, tested, RTS inspect all areas, will not reset, found sensor switch strip rubbing on floor, reposition it, tested asset, asset back in service											
3421195	A7-2AL-BOB-M1 Not Moving (BOB	GS16917	A7-2AL-BOB-M1	CLOS	ECM		2/28/22	5:30:00 PM	2/28/22	5:55:00 PM	00:35	0.00
	Comments: Comment Verified by Roy.											
3421340	BOB-M1 is not moving properly	GS16917	A7-2AL-BOB-M1	CLOS	ECM		3/2/22	5:15:00 AM	3/2/22	5:41:00 AM	00:26	0.00
	Comments: ECALL:BOB-M1 tested, monitored, asset returned to service Asset assessed for issue, BOB-M1 tested, monitored, asset returned to service											
3469660	A7-2AL-BOB-M1 doesn't work	GS16917	A7-2AL-BOB-M1	CLOS	ECM		5/3/22	5:48:00 PM	5/3/22	6:05:00 PM	00:17	0.00
	Comments: ECALL:BOB-M had no power, checked the wire on the plug , loose, plugged it back in, tested,RTS inspected asset, BOB-M had no power, checked the wire on the plug and it was loose, plugged it back in and tested BOB-M, called back in											
3460445	A7-2AL-BOB-M1 not working	GS16917	A7-2AL-BOB-M1	CLOS	ECM		4/17/22	6:12:00 AM	4/17/22	6:30:00 AM	00:18	0.00
	Comments: ECALL:Reset power supply, tested asset, back in service Reset power supply, tested asset, back in service											
3490325	A7-2AL-BOB-M1 not moving	GS16917	A7-2AL-BOB-M1	CLOS	ECM		5/29/22	8:02:00 PM	5/29/22	8:12:00 PM	00:10	0.00
	Comments: ECALL:No power to BOB-M1, had to change to another receptacle, ran BOB-M1, checked out No power to BOB-M1, had to change to another receptacle, ran BOB-M1, checked out											
3513405	A7-2AL-BOB-M1 NOT MOVING	GS16917	A7-2AL-BOB-M1	CLOS	ECM		6/25/22	1:40:00 PM	6/25/22	2:25:00 PM	01:30	0.00
	Comments: loose connection between BOB-M and plug disconnect & reconnect, tightened bracket when we arrive, unit did not have power, troubleshot all the way back to plug, found loose connection between BOB-M and plug disconnect											
3516822	BOBM is not moving slowly A7-	GS16917	A7-2AL-BOB-M1	CLOS	ECM		7/1/22	5:15:00 AM	7/1/22	6:20:00 AM	01:05	0.00
	Comments: test, unplug, replug, check all wires, stop, check, all reset, tested, RTS inspect issue, test, unplug, replug, check all wires, stop, check, all reset, tested, RTS											
3517435	A7-2AL-BOB-M1 STOPPED	GS16917	A7-2AL-BOB-M1	CLOS	ECM		7/6/22	4:17:00 PM	7/6/22	4:23:00 PM	00:06	0.00
	Comments: E-stop, no light, traced power cable, unplug, plugged in other socket, power restarted, tested, RTS Arrived at asset, opened side panel, no power. E-stop, no light, traced power cable, unplug, plugged in other socket, power restarted, tested,											
3517446	A7-2AL-BOB-M1	GS16917	A7-2AL-BOB-M1	CLOS	ECM		7/6/22	6:13:00 PM	7/6/22	6:21:00 PM	00:08	0.00
	Comments: Bob-m was off. Checked wires and cables. unplug and plug in, tested, RTS, Proximity switch needs adj Inspected bob-m. Bob-m was off. Checked wires and cables. unplug and plug in power. Controls lit up. Flagged photoeyes and tested multiple											
3530719	A7-2AL-BOB-M1- not moving	GS16917	A7-2AL-BOB-M1	CLOS	ECM		7/16/22	7:04:00 PM	7/16/22	7:20:00 PM	00:16	0.00
	Comments: checked power for BOB-M1 and no power so checked outlet & no power,reset breaker on panel,tested,RTS checked power for BOB-M1 and no power so checked outlet and no power so go to panel and reset breaker and then tested ok											
3530930	A7-2AL-BOB-M1	GS16917	A7-2AL-BOB-M1	CLOS	ECM		7/19/22	7:11:00 AM	7/19/22	7:22:00 AM	00:24	0.00
	Comments: Arrived at asset, diagnosed problem, reset, cleared fault, tested, RTS Arrived at asset, diagnosed problem, reset, cleared fault, tested, RTS											
3569894	A7-2AL-BOB-M1 broken eater	GS16917	A7-2AL-BOB-M1	CLOS	ECM		9/1/22	4:23:00 AM	9/1/22	4:39:00 AM	00:37	18.81
	Comments: Replace broken e-stop button, tested RTS.											
3570348	A7-2AL-BOB-M1 Issues Moving	GS16917	A7-2AL-BOB-M1	CLOS	ECM		9/5/22	9:26:00 AM	9/5/22	9:43:00 AM	00:34	0.00

Comments: it has no power, checked everything in, plugged it back in, it has power
it has no power, checked everything in, plugged it back in, it has power

3599441	A7-2AL-BOB-M1 TOA operating no	GS16917	A7-2AL-BOB-M1	CLOS E	ECM	10/14/22	4:59:00 PM	10/14/22	5:07:00 PM	00:08	0.00

Comments: Checked and plugged asset, restarted it, BOB M, monitored in use, RTS.

3385251	Belt not moving	GS16918	A7-2AL-BOB-M2	CLOS E	ECM	1/7/22	3:09:00 PM	1/7/22	3:33:00 PM	00:24	0.00

Verified by JSM John

3385291	A7-2AL-BOB-M2 Not operating	GS16918	A7-2AL-BOB-M2	CLOS E	ECM	1/8/22	5:43:00 AM	1/8/22	6:21:00 AM	01:24	0.00

Verified by JSM Mark

3478025	A7-2AL-BOB-M2 TOA operating	GS16918	A7-2AL-BOB-M2	CLOS E	ECM	5/9/22	10:22:00 AM	5/9/22	11:27:00 AM	01:05	34.02

Comments: ECALL-R/R broken e-stop with new one, cleared faults, reset, started working, RTS.
Inspected asset, checked cables, reset board, BOB M, not cleared, notice e-stop pressed and broken, got new e-stop button from parts,

3443094	BOB-M1 is not receiving A7-2AL	GS16918	A7-2AL-BOB-M2	CLOS E	ECM	3/26/22	5:50:00 AM	3/26/22	6:00:00 AM	00:10	0.00

Comments: ECALL:Disconnect power to motor, reconnect, tested asset with bags, back in service
Disconnect power to motor, reconnect, tested asset with bags, back in service

3490569	A3-3XTD-13 SE reporting photoey	GS16914	A3-3XTD-13	CLOS E	ECM	5/31/22	3:58:00 PM	5/31/22	4:14:00 PM	00:24	0.00

Comments: ECALL: cleaned P/E, three lights,ESTOP, reset closest control station, line started, flagged P/E,RTS
inspected line, cleaned photo-eye, it had three lights, ESTOP and reset closest control station, line started up, flagged photo-eyes few times

3385539	Head 12 doesn't respond in the	GS19588	A1-1ML-ATR	CLOS E	ECM	1/11/22	9:47:00 AM	1/11/22	10:10:00 AM	00:23	0.00

Comments: ECALL: Inspected asset, cleaned ATR and adjusted to head, fault cleared.
Inspected asset, cleaned ATR and adjusted to head, fault cleared.

3416283	A1-1ML-ATR Scanner array	GS19588	A1-1ML-ATR	CLOS E	ECM	2/19/22	5:18:00 AM	2/19/22	5:39:00 AM	00:27	0.00

Comments: Ecall : Red light, Reset encoder fault & RTS
inspect issue reset asset red light on B is on not on A inspect all scanner seems all ok check encoder all ok talk on phone with BHS problem

3443380	Multiple scanner array head	GS19588	A1-1ML-ATR	CLOS E	ECM	3/29/22	6:03:00 AM	3/29/22	6:28:00 AM	00:25	0.00

Comments: ECM- Disconnected ATR to reset., Array was reset & cleared, RTs.d

3443397	Multiple scanner array head	GS19588	A1-1ML-ATR	CLOS E	ECM	3/29/22	7:01:00 AM	3/29/22	9:31:00 AM	03:51	0.00

Comments: ECM-made adjustments to scanners 7& 12, checked the cable, RTS.
Inspected asset, & scanner 7, was showing a fault, trace the wiring of scanner 7 and made adjustment. Removed the cables from scanner

3460168	A1-1ML-ATR /Head failure	GS19588	A1-1ML-ATR	CLOS E	ECM	4/14/22	4:10:00 PM	4/14/22	5:20:00 PM	00:13	0.00

Comments: Ecall : ATR-12 fault,Reinstalled wiring reset fault & RTS
went to asset inspect wiring on ATR scanner 12 rebooting fault won't clear found ATR #12 wiring connector came off reinstalling tested c

3464766	A1-1ML-ATR scanner array	GS19588	A1-1ML-ATR	CLOS E	ECM	4/26/22	7:46:00 PM	4/26/22	8:52:00 PM	01:06	0.00

Comments: ECALL-was reset and tested, fault reappeared, MCP showing photocell B fault, fault cleared, RTS.
Scanner array was reset and tested. fault began to appear again, BHS said array failure after troubleshooting over and hour, checked MCP

3484915	A1-1ML-ATR Scanner array	GS19588	A1-1ML-ATR	CLOS E	ECM	5/19/22	3:27:00 AM	5/19/22	5:30:00 AM	02:03	882.95

Comments: ECALL- replaced scanner head 12, all lights green, RTS.
Upon inspection, called BHS for more info on which scanner dead as the problem. scanner 12 was the problem, Input wires, reset asset, no

3484984	1ML-ATR is receiving multiple	GS19588	A1-1ML-ATR	CLOS E	ECM	5/19/22	7:46:00 PM	5/19/22	10:00:00 PM	02:14	268.51

At 20:45 head 12 still down (not respond in the CAN network B).

3460588	A2-2MMS1-109 has a zipping be	GS17017	A2-2MS1-109	CLOS E	ECM	4/18/22	12:10:00 PM	4/18/22	12:25:00 PM	00:15	0.00

Comments: ECALL: Lacing coming apart in the middle of the belt,cut part of it,running fine, RTS
I checked the belt and saw the lacing was coming apart in the middle of the belt. I cut off the part of the belt that coming off, it was running

3490026	A2-2MS1-111 photo eye issue	GS17019	A2-2MS1-111	CLOS E	ECM	5/27/22	8:00:00 AM	5/27/22	8:07:00 AM	00:20	0.00

Comments: Ecall : Multiple jams, Tightened loose reflector back into place & RTS
went to asset found reflector loose readjusted reflector tested called back in service

3477876	A2-2MS1-111 - MULTIPLE JAMS	GS17019	A2-2MS1-111	CLOS E	ECM	5/7/22	8:09:00 PM	5/7/22	9:00:00 PM	00:51	0.00

Comments: ECALL:Cleared bags, readjusted photo-eyes, reset faults, called back in service
Cleared bags, readjusted photo-eyes, reset faults, called back in service

3490348	A2-2MS1-111	GS17019	A2-2MS1-111	CLOS E	ECM	5/30/22	4:00:00 AM	5/30/22	4:32:00 AM	00:32	190.36

Comments: ECALL: maximo down, troubleshot, bad P/E, replaced with new, tested, RTS
maximo was down, went to asset, troubleshot, bad photo-eye, went to parts, came back, installed photo-eye, tested, back in service

3500929	A2-2MS1-112 bac VFD	GS17020	A2-2MS1-112	CLOS E	ECM	6/7/22	2:32:00 AM	6/7/22	3:10:00 AM	01:16	1,614.46

Comments: ECALL- R/R bad VFD with new one, reset line, checked, RTS.

3393802	2MS1-113 has a jam which will not	GS17021	A2-2MS1-113	CLOS E	ECM	1/26/22	2:10:00 PM	1/26/22	2:20:00 PM	00:10	0.00

Comments: Ecall : Multple jams, Tightened loose screw on encoder & RTS
got there check all photo eye & reflector all were good then check encoder one was loose so tighten screw from encoder then started line

3393663	A2-2MS1-113- Jam	GS17021	A2-2MS1-113	CLOS E	ECM	1/24/22	8:23:00 PM	1/24/22	8:30:00 PM	00:07	0.00

Comments: ECALL: Arrived, inspected, removed jam,. ops checked system, ops checked system, back in service
arrived at asset, inspected asset, removed jam,. ops checked system, ops checked system, back in service

3548231	A2-2MS1-113 - Metal sticking ou	GS17021	A2-2MS1-113	CLOS E	ECM	8/8/22	4:15:00 PM	8/8/22	4:30:00 PM	00:15	0.00

Comments: inspected asset, found metal catching bags. Bent cladding back, RTS
inspected asset, found metal catching bags. Bent cladding back, RTS

3393612	A2-2MS1-114 Encoder Fault	GS17022	A2-2MS1-114	CLOS E	ECM	1/24/22	7:49:00 AM	1/24/22	7:55:00 AM	00:22	0.00
	Comments: ECALL: encoder fault, inspected asset, asset functioning correctly, RTS. Inspected asset to ensure there wasn't anything jamming it and made sure it was functioning correctly, asset back in service.										
3393764	A2-2MS1-114 Encoder fault/	GS17022	A2-2MS1-114	CLOS E	ECM	1/26/22	5:56:00 AM	1/26/22	6:00:00 AM	00:04	0.00
	Comments: Ecall : Encoder fault, Reset encoder fault & RTS arrived @ asset inspected asset reset encoder fault OPS checked system back in service										
3393812	A2-2MS1-114 Encoder fault	GS17022	A2-2MS1-114	CLOS E	ECM	1/26/22	4:36:00 PM	1/26/22	4:41:00 PM	00:14	0.00
	Comments: Ecall : Multiple jam, Tightened loose wiring and RTS got there multiple jam of bag sec. 114 wasn't working check photo eye & reflector & encoder then notice disconnect wasn't working so Carl										
3408916	A2-2MS1-114 Encoder fault	GS17022	A2-2MS1-114	CLOS E	ECM	2/9/22	3:53:00 AM	2/9/22	4:14:00 AM	00:42	0.00
	Comments: ECALL: pressed ESTOP, reset, checked encoder, re-plugged it, disconnected VFD,reconnected, Reset,RTS Inspected asset, pressed ESTOP and reset, checked encoder and re-plugged it, disconnected VFD and reconnected, pressed reset, asset										
3433103	A2-2MS1-114 - Multiple Jams	GS17022	A2-2MS1-114	CLOS E	ECM	3/14/22	3:25:00 PM	3/14/22	3:52:00 PM	01:04	0.00
	Comments: Comment Verified by Roy.										
3398424	A2-2MS1-114 - Encoder Fault	GS17022	A2-2MS1-114	CLOS E	ECM	1/28/22	4:15:00 PM	1/28/22	4:18:00 PM	00:20	0.00
	Comments: Ecall : Not running, Reset E-stop clean photo eye & reflector & RTS arrived at asset inspected and wiped clean photo eyes and reflectors E-stop reset back in service										
3480107	A2-2MS1-114 multiple bag jams	GS17022	A2-2MS1-114	CLOS E	ECM	5/12/22	5:52:00 AM	5/12/22	6:18:00 AM	00:33	0.00
	Comments: ECALL: reset asset, inspect issue and notice cladding sticking out, adjust and RTS										
3393600	A2-2MS1-114 - Relay issue	GS17022	A2-2MS1-114	CLOS E	ECM	1/24/22	3:50:00 AM	1/24/22	4:42:00 AM	00:52	998.00
	Comments: ECALL: Removed bad VFD, replaced with new, secured all hardwares, wires programmed VFD,cleared fault Removed bad VFD, replaced with new one, secured all hardwares and wires programmed VFD, cleared faults, checked out										
3393691	A2-2MS1-114 - Encoder Fault	GS17022	A2-2MS1-114	CLOS E	ECM	1/25/22	6:21:00 AM	1/25/22	6:42:00 AM	00:33	0.00
	Comments: ECALL: inspected asset, encoder working properly, panel restart button pushed, working properly inspected asset, encoder working properly, panel restart button pushed, asset working properly , called back in service										
3393773	A2-2MS1-114 multiple encoder	GS17022	A2-2MS1-114	CLOS E	ECM	1/26/22	8:54:00 AM	1/26/22	9:43:00 AM	00:49	46.60
	Comments: ECALL: Replaced old cable with new. Tested. Running well. RTS.										
3393823	A2-2MS1-114 /Encoder fault	GS17022	A2-2MS1-114	CLOS E	ECM	1/26/22	7:32:00 PM	1/26/22	7:45:00 PM	00:13	0.00
	Comments: ECALL: Inspected, reset line, tested & RTS.										
3398548	A2-2MS1-114 - JAM/ENCODER	GS17022	A2-2MS1-114	CLOS E	ECM	1/30/22	6:39:00 AM	1/30/22	7:01:00 AM	00:22	0.00
	Comments: ECALL: line backedup, remove bags from photoeyes,reset multiple times,running, bags too close, RTS inspected line, line was backed up, removed bags from photo-eyes, reset line, did this a few times until line was back and running, bags were										
3408490	A2-2MS1-114 Encoder fault	GS17022	A2-2MS1-114	CLOS E	ECM	2/3/22	3:54:00 AM	2/3/22	3:58:00 AM	00:04	0.00
	Comments: ECALL: Inspected & reset system. Verifided all good. RTS.										
3398746	2MS1-114 motor is running slow	GS17022	A2-2MS1-114	CLOS E	ECM	2/1/22	10:57:00 AM	2/1/22	11:40:00 AM	01:26	0.00
	Comments: ECALL:checked belt, photo-eye and encore, made adjustment to encore, line ran fine, RTS Inspect asset, checked belt, photo-eye and encore, made adjustment to encore, line ran fine, called back in service										
3480105	A2-2MS1-115 belt was not running	GS17023	A2-2MS1-115	CLOS E	ECM	5/12/22	5:51:00 AM	5/12/22	5:55:00 AM	00:04	0.00
	Comments: ECALL- Duplicate call to SR 3480107										
3517046	A6-6MF12-TC SE reporting photoey	GS19906	A6-6MF12-TC	CLOS E	ECM	7/3/22	1:20:00 PM	7/3/22	1:29:00 PM	00:15	0.00
	Comments: found the photo-eye, cleaned the photo-eye and readjusted it, called back in to service Arrived at the asset, was briefed by the SOUTHEAST agent that found the photo-eye, cleaned the photo-eye and readjusted it, called back										
3602648	A1-1TC4-08 - Jam Fault	GS18178	A1-1TC4-08	CLOS E	ECM	10/23/22	6:44:00 AM	10/23/22	6:55:00 AM	00:16	0.00
	Comments: multiple jams on section 7-8, bags packed tight, notified BHS, RTS multiple jams on section 7-8, bags packed tight, notified BHS, RTS										
3398582	A2-2MS1-119 - MULTIPLE JAMS	GS17027	A2-2MS1-119	CLOS E	ECM	1/30/22	2:39:00 PM	1/30/22	2:53:00 PM	00:20	0.00
	Comments: Comment Verified by Roy.										
3408790	2MS1-120 has a bag caught in the	GS17028	A2-2MS1-120	CLOS E	ECM	2/7/22	6:10:00 AM	2/7/22	6:20:00 AM	00:10	0.00
	Comments: ECALL:inspected, bag handle caught under belt, used box cutter to cut handle, working again, RTS inspected asset, bag handle caught under belt, used box cutter to cut handle, asset working again, called back into service										
3599556	A2-2MS1-120 Multiple encoder	GS17028	A2-2MS1-120	CLOS E	ECM	10/16/22	5:56:00 AM	10/16/22	6:14:00 AM	00:24	0.00
	Comments: SouthEast too many bags on belt cause it stop, inspect belt, all ok, back in service inspect all encoder, all ok, was told by SouthEast too many bags on belt cause it stop, inspect belt, all ok, back in service										
3430490	A2-2MS1-123 multiple jams	GS17031	A2-2MS1-123	CLOS E	ECM	3/5/22	6:06:00 AM	3/5/22	6:08:00 AM	00:02	0.00
	Verified by JSM Bag 1 Qamil										
3513252	A2-2MS1-123A - JAM NOT	GS17031	A2-2MS1-123	CLOS E	ECM	6/23/22	4:57:00 PM	6/23/22	5:07:00 PM	00:10	0.00
	Comments: Turned HOA to hand mode. Able to clear fault. Turned to auto mode unit functioned, RTs. Observed Southeast attempting to properly reset jam, failed, tested photo-eye function, appeared to be functioning properly. Checked I-Box,										
3516979	A2-2MS1-123- Jam	GS17031	A2-2MS1-123	CLOS E	ECM	7/2/22	4:33:00 PM	7/2/22	4:41:00 PM	00:08	0.00

Comments: Ecall : Multiple jams, Southeast cleared fault before tech arrived & RTS

arrived to asset SE cleared jam talked with SE they stated they checked both PE & DIV PE with no issues cycle diverter & flag PE went

3455573	A2-2MS1-123 - JAM	GS17031	A2-2MS1-123	CLOS	ECM	4/10/22	9:43:00 AM	4/10/22	9:52:00 AM	00:09	0.00

Comments: ECALL:removed bags from photoeyes, made sure photoeyes had 3 lights, cleaned photoeyes, RTS

inspected line, removed bags from photo-eyes, made sure photo-eyes had three lights, cleaned photo-eyes, restarted line, line was

3539377	A2-2MS1-123 jam will not clear	GS17031	A2-2MS1-123	CLOS	ECM	8/3/22	6:12:00 AM	8/3/22	6:15:00 AM	00:03	0.00

Comments: in route to call, it was cleared, called back in service

in route to call, it was cleared, called back in service

3599438	A2-2MS1-123 SE unable to clear	GS17031	A2-2MS1-123	CLOS	ECM	10/14/22	3:32:00 PM	10/14/22	3:34:00 PM	00:02	0.00

Comments: Call cancel before I could dispatch tech to call.

3599743	A2-2MS1-123	GS17031	A2-2MS1-123	CLOS	ECM	10/18/22	7:06:00 AM	10/18/22	7:18:00 AM	00:22	0.00

Comments: Jam fault, P/E loose, adjusted & tightened down, 3 lights, reset line, called in

Inspected line, there was jam fault, photo-eye was loose and not properly attached to bracket, made adjustments and tightened down, photo-

3607369	3CLM2-09 has a jam which will not	GS17202	A3-3CLM2-09	CLOS	ECM	10/29/22	11:17:00 AM	10/29/22	11:21:00 AM	00:08	0.00

Comments: Ecall : Jam won't clear, Southeast cleared jam before tech arrived & RTS

arrived at asset talked to Southeast, Southeast cleared jam & stated an airline tag was suck in front of photo eye Southeast removed tag &

3572726	Bag jam exceeding min (0)	GS17202	A3-3CLM2-09	CLOS	ECM	9/12/22	6:37:00 AM	9/12/22	6:54:00 AM	00:17	0.00

Comments: There was a jam. E-stopped line. Moved bags from photoeyes. Reset line and bags flowed, RTS

Inspected line. There was a jam. E-stopped line. Moved bags from photoeyes. Reset line and bags flowed, RTS

3548334	A3-3CLM2-10 (Making Noise	GS17203	A3-3CLM2-10	CLOS	ECM	8/9/22	2:39:00 PM	8/9/22	3:02:00 PM	00:23	0.00

Comments: Arrived at asset, fully operational, checked, RTS

Arrived at asset, fully operational, checked, RTS (slight sound will be checked at shutdown)

3577391	A3-3CLM2-10	GS17203	A3-3CLM2-10	CLOS	ECM	9/17/22	9:24:00 AM	9/17/22	9:45:00 AM	00:21	0.00

Comments: reset fault, jam cleared, I helped SE to return bags, back to line, called back in service

when I arrived, I helped SouthEast cleared bags, once bags was off line, I reset fault, jam cleared, I helped SE to return bags, back to line,

3599488	A3-3CLM2-10 multiple jams	GS17203	A3-3CLM2-10	CLOS	ECM	10/15/22	9:22:00 AM	10/15/22	9:32:00 AM	00:10	0.00

Comments: SouthEast cleared fault, line running, monitored, no issued, RTS

By the rime, I arrived SouthEast had cleared fault, I notified BHS line was running and track, monitored, after watching several bags go by

3572515	A3-3CLM2-11-jam	GS17204	A3-3CLM2-11	CLOS	ECM	9/9/22	8:00:00 PM	9/9/22	8:05:00 PM	00:10	0.00

Comments: Ecall : Jam not clearing & noise, Jam was cleared before tech arrived & RTS

arrive at asset issue already cleared noise is coming from another back in service

3599554	A3-3CLM2-11 - Multiple Jam	GS17204	A3-3CLM2-11	CLOS	ECM	10/16/22	4:50:00 AM	10/16/22	4:55:00 AM	00:05	0.00

Comments: we reset when arrive but was told belt is too loose, w/o made for next night shift back in service

we reset when arrive but was told belt is too loose, w/o made for next night shift back in service

3513329	1TX1-HSD has a jam which will not	GS18182	A1-1TX1-DIV	CLOS	ECM	6/24/22	3:06:00 PM	6/24/22	3:08:00 PM	00:02	0.00

Comments: Ecall : Needed to be cycled, Southeast cleared fault before tech arrived & RTS

By the time I arrived to cycle unit SE had already done so

3548132	A1-1TX1-DIV - Position Fault	GS18182	A1-1TX1-DIV	CLOS	ECM	8/7/22	12:46:00 PM	8/7/22	12:51:00 PM	00:14	0.00

Comments: jam on diverter was cleared before arrival, monitor for any further issues and RTS

when i got there, jam was already reset. checked diverter again in case there was ana issue. I did not find anything wrong with it. called back

3446553	A1-1TX1-01 - Multiple Jam	GS18183	A1-1TX1-01	CLOS	ECM	4/2/22	8:00:00 PM	4/2/22	8:03:00 PM	00:03	0.00

Comments: ECM-Align photo-eye and reset line. RTS.

3430664	Lacing is ripping; A2-2CLM1-0	GS17047	A2-2CLM1-02	CLOS	ECM	3/7/22	12:09:00 PM	3/7/22	12:47:00 PM	00:38	0.00

Comments: ECALL: found lacing coming apart from the middle, A work order was created, called back in service

inspected asset BHS requested on inspection of the asset, checked all photo-eyes, motor, bearings and did not found any issues, checked

3438138	A2-2CLM1-02 SE unable to clear	GS17047	A2-2CLM1-02	CLOS	ECM	3/21/22	5:44:00 PM	3/21/22	6:32:00 PM	00:48	0.00

Comments: Comment

Verified by Andres/Roy.

3438157	A2-2CLM1-02 VFD disconnect	GS17047	A2-2CLM1-02	CLOS	ECM	3/21/22	8:42:00 PM	3/21/22	8:45:00 PM	00:03	0.00

Comments: ECALL: reset the fault at panel. tested asset and RTS

3432778	A2-2CLM1-02 VFD Enclosure	GS17047	A2-2CLM1-02	CLOS	ECM	3/11/22	9:05:00 AM	3/11/22	9:10:00 AM	00:31	0.00

confirmed with Ronny JSM

3455577	A2-2CLM1-02 - OVERLOAD	GS17047	A2-2CLM1-02	CLOS	ECM	4/10/22	10:05:00 AM	4/10/22	10:21:00 AM	00:16	0.00

Comments: ECALL: Troubleshot,breaker trip, reset breaker, cleared , started to run, RTS

troubleshooting the asset and found out the sort, breaker was trip, I reset the breaker, the asset was cleared and started to run, I called BI

3530654	A2-2CLM1-02 SE unable to clear	GS17047	A2-2CLM1-02	CLOS	ECM	7/16/22	8:17:00 AM	7/16/22	8:29:00 AM	00:12	0.00

Comments: was sent to wrong asset, went to correct asset, reset circuit breaker, tested, RTS

3534216	A2-2CLM1-02 - Multiple VFD	GS17047	A2-2CLM1-02	CLOS	ECM	7/23/22	12:02:00 PM	7/23/22	12:05:00 PM	00:03	0.00

Comments: went to unit, reset VFD, monitored line, after several bags went by returned to service

went to unit, reset VFD, monitored line, after several bags went by returned to service

3413396	Multiple overloads A7-2CL8-DIV	GS17051	A7-2CL8-DIV	CLOS	ECM	2/14/22	6:52:00 AM	2/14/22	7:10:00 AM	00:28	0.00

Comments: ECALL: overloads on asset, inspected, reset overload, cycled diverter, monitored, RTS.

Inspected asset, multiple overloads on diverter, checked the line belt, paddle belts, all hardware for the rods that cycle the diverter, went to

3413502	A7-2CL8-DIV - JAM	GS17051	A7-2CL8-DIV	CLOS	ECM	2/14/22	10:54:00 AM	2/14/22	11:22:00 AM	00:33	0.00

Comments: ECALL: paddles not in correct position, set diverter to teach, adjust paddles, tested, RTS.
Inspected asset, diverter paddles were not in the correct position when extended and was causing the jams, set diverter in teach mode, a

3490454	2CL8-HSD has a jam which will not	GS17051	A7-2CL8-DIV	CLOSE	ECM	5/30/22	7:40:00 PM	5/30/22	8:00:00 PM	00:20	0.00

Comments: ECALL- Southeast cleared jam, watched the flow, bag not separated right, RTS.

3548064	A7-2CL8-DIV - Motor Overload	GS17051	A7-2CL8-DIV	CLOSE	ECM	8/6/22	3:59:00 PM	8/6/22	4:05:00 PM	00:31	0.00

Comments: Ecall : Overload, Southeast employee cleared overload before tech arrived & RTS
went to asset overload was reset by Southeast employee inspect DIV no issue found called back in service

3585972	A7-2CL8-DIV Overload not back	GS17051	A7-2CL8-DIV	CLOSE	ECM	10/1/22	3:36:00 AM	10/1/22	3:39:00 AM	00:04	0.00

Comments: Ecall : Overload not resetting, Call canceled while tech was in route
About to arrive to asset E-call cancel back in service

3430896	A7-2CL8-DIV	GS17051	A7-2CL8-DIV	CLOSE	ECM	3/9/22	2:14:00 PM	3/9/22	2:34:00 PM	01:02	0.00

Comments: ECALL: jams, paddle misaligned. align paddle and test diverter. RTS
diverter multiple jams, cycled and one of paddles wasn't aligned. align paddle and cycled it. monitor with bags and RTS

3480512	A7-2CL8-DIV excessive/multiple	GS17051	A7-2CL8-DIV	CLOSE	ECM	5/16/22	5:07:00 PM	5/16/22	5:17:00 PM	00:23	0.00

Comments: ECALL: inspected, already cleared by the time, monitored asset, RTS
Arrived and inspected the asset, which was already cleared by the time, I arrived, monitored the asset, after calling back into service

3530663	A7-2CL8-DIV overload	GS17051	A7-2CL8-DIV	CLOSE	ECM	7/16/22	9:20:00 AM	7/16/22	9:22:00 AM	00:15	0.00

Comments: cleared overload, cycled DIV, jogged belt several times, no issues, RTS, monitored
arrived to asset, cleared overload, cycled DIV, jogged belt several times, no issues, called back in service, monitored, noticed bags not going

3538987	A7-2CL8-DIV multiple jams	GS17051	A7-2CL8-DIV	CLOSE	ECM	7/30/22	11:17:00 AM	7/30/22	11:32:00 AM	00:15	0.00

Comments: Arrived at asset, cleared photo-eyes, reset, tested, RTS,
Arrived at asset, cleared photo-eyes, reset, tested, RTS,
CONDUCTING A pm AT THE SAME TIME

3548153	A7-2CL8-DIV-multiple overload	GS17051	A7-2CL8-DIV	CLOSE	ECM	8/7/22	6:46:00 PM	8/7/22	7:00:00 PM	00:14	0.00

Comments: I went to the panel, and manually reset the overload, asset is now back in service
I went to the panel, and manually reset the overload, asset is now back in service

3599442	A7-2CL8-DIV position faul	GS17051	A7-2CL8-DIV	CLOSE	ECM	10/14/22	5:01:00 PM	10/14/22	5:08:00 PM	00:02	0.00

Comments: Manually cycled DIV, check everything, worked well, verified w/BHS monitored RTS.

3547849	A1-1CS1-03 - Jam that cannot	GS18112	A1-1CS1-03	CLOSE	ECM	8/4/22	2:55:00 PM	8/4/22	3:25:00 PM	01:00	0.00

Comments: multiple faults on CS line and BD line, cleared faults and moved excess bags from down tunnel RTS
arrived to asset, attempt to clear jam and not clearing, photo eye operational, open door no issues, manually closed due to belt not running.

3489915	1CS1-02 has a jam which will not	GS18111	A1-1CS1-02	CLOSE	ECM	5/26/22	8:04:00 AM	5/26/22	8:10:00 AM	00:06	0.00

Comments: Ecall : Jam won't clear, Cleared E-stop cleared jam condition reset asset & RTS
the Southeast was having problems resetting a fault while the E-stop was active cleared E-stop & reset the jam

3617401	A1-1CS1-02 - Multiple Jam	GS18111	A1-1CS1-02	CLOSE	ECM	10/7/22	9:45:00 AM	11/7/22	10:01:00 AM	00:27	0.00

Comments: wen to asset, asset had sideway bag blocking straighten bag, free bags and spaced out, tested, RTS

3594592	A1-1CS1-04 jam	GS18113	A1-1CS1-04	CLOSE	ECM	10/7/22	9:19:00 AM	10/7/22	9:21:00 AM	00:08	0.00

Comments: Ecall : Jam, NPF monitored and RTS
arrived at asset line was running checked photo eyes no issues ask BHS if any issue / faults all clear called back in service & monitored

3376864	A1-1CS1-04-DOOR / Bhat	GS18115	A1-1CS1-04-DOOR	CLOSE	ECM	1/4/22	7:18:00 PM	1/4/22	7:39:00 PM	00:21	0.00

Per JSM Roy.

3485528	A1-1CS1-07 is missing bags into	GS18117	A1-1CS1-07	CLOSE	ECM	5/25/22	6:48:00 AM	5/25/22	1:30:00 PM	06:42	0.00

JSM 9 Sebastian called to update on this work order technician John V. was supposed to close out however something this do not occur.

3570138	A4-4TC3-01 belt starts and stops	GS18297	A4-4TC3-01	CLOSE	ECM	9/3/22	6:50:00 AM	9/3/22	7:04:00 AM	00:14	0.00

Comments: Ecall : Failed to start, Cleared jam condition reset fault & RTS
arrived at unit cleared bags off of unit reset fault and started line helped to put bags back on line and called back in service

3513454	A4-4TC3-01	GS18297	A4-4TC3-01	CLOSE	ECM	6/26/22	4:21:00 AM	6/26/22	4:42:00 AM	00:29	0.00

Comments: starting system, belt stopped after 20 secs, manually closed door,adjusted upper P/E,monitored,RTS
arrived at unit, starting system, belt stopped after 20 seconds, manually closed door, and adjusted upper door photo-eye, started system to

3534320	A4-4TC3-01 - Badge Fail	GS18297	A4-4TC3-01	CLOSE	ECM	7/24/22	2:46:00 PM	7/24/22	2:54:00 PM	00:14	0.00

Comments: arrived at the asset, located the badge and retrieved it for the spirit agent. RTS
arrived at the asset, located the badge and retrieved it for the spirit agent. RTS

3602608	A2-2CXE-DIV motor overload wi	GS16980	A2-2CXE-DIV	CLOSE	ECM	10/22/22	2:20:00 PM	10/22/22	2:39:00 PM	00:19	0.00

Comments: Ecall : Motor overload, Reset motor overload, removed guide from roller & RTS
arrived at unit and found guide wrapped around roller removed guide from around roller cut rest of guide off tested and returned to service

3408765	A5-IB25-05-DOOR Door fault	GS14904	A5-IB25-05-DOOR	CLOSE	ECM	2/6/22	6:06:00 PM	2/6/22	6:15:00 PM	00:14	0.00

Comments: Comment
Verified by Roy.

3408836	A5-IB25-05-DOOR - Door	GS14904	A5-IB25-05-DOOR	CLOSE	ECM	2/7/22	5:37:00 PM	2/7/22	5:52:00 PM	00:08	0.00

Comments: Comment
Verified by Jaune.

3408954	A5-IB25-05-DOOR - DOOR	GS14904	A5-IB25-05-DOOR	CLOSE	ECM	2/9/22	4:45:00 PM	2/9/22	4:50:00 PM	00:05	0.00

Comments: ECALL: Went to asset, lots of bags on the asset creating jams, testing asset, RTS.
Went to asset, lots of bags on the asset creating jams, testing asset, call back in service.

3416121	Bag Claim 25 has door fault	GS14904	A5-IB25-05-DOOR	CLOS	ECM	2/17/22	11:38:00 AM	2/17/22	11:42:00 AM	00:04	0.00
	Comments: Ecall : Door alarm, Cleared E-stop, reset asset and RTS when I arrived I checked panel, panel showed section 1 E-stopped I reset section 1 and fault cleared I tested unit and called back in service										
3421024	A5-IB25-05-DOOR fault	GS14904	A5-IB25-05-DOOR	CLOS	ECM	2/26/22	3:57:00 PM	2/26/22	4:05:00 PM	00:13	0.00
	Comments: ECALL:Went to asset, shows ESTOP on, removed ESTOP, tested, called back in service Went to asset, shows ESTOP on, removed ESTOP, tested, called back in service										
3432818	A5-IB25-05-DOOR_DOOR	GS14904	A5-IB25-05-DOOR	CLOS	ECM	3/11/22	4:31:00 PM	3/11/22	4:38:00 PM	00:07	0.00
	Comments: Comment Verified by Anthony.										
3437815	A5-IB25-05-DOOR_Door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	3/18/22	4:10:00 PM	3/18/22	4:15:00 PM	00:20	0.00
	Comments: Ecall : Door fault, Closed door all the way and RTS got there door was halfway so manually close door then started line door came up then stop line door came down monitor it then call back in										
3443550	Bag Claim 25 has door fault	GS14904	A5-IB25-05-DOOR	CLOS	ECM	3/30/22	4:06:00 PM	3/30/22	4:10:00 PM	00:04	0.00
	Comments: ECALL: MCP displayed jam on FPC, cleared jam and closed door. RTS MCP displayed jam on FPC, cleared jam and closed door. RTS FPC jam caused door fault										
3455532	A5-IB25-05-DOOR_DOOR	GS14904	A5-IB25-05-DOOR	CLOS	ECM	4/9/22	4:44:00 PM	4/9/22	4:47:00 PM	00:03	0.00
	Comments: Ecall : E-stop fault/door fault, Cleared E-stop reset fault & RTS when I arrived I checked panel I showed E-stop pressed on section 6 when I checked e-stop it was out I then e-stopped and reset that										
3464598	A5-IB25-05-DOOR	GS14904	A5-IB25-05-DOOR	CLOS	ECM	4/24/22	5:09:00 PM	4/24/22	5:20:00 PM	00:11	0.00
	Comments: ECALL-Jam on merge & door fault, cleared jam on merge, door fault cleared, RTS.										
3538901	A5-IB25-05-DOOR_door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	7/29/22	2:16:00 PM	7/29/22	2:31:00 PM	00:15	0.00
	Comments: Ecall : FD Door jam, Cleared jam condition reset door fault & RTS went over to area 5 to BC-25 door was not closing all the way we clear the photo eye and then reset the door and it was able to go down we										
3478122	A5-IB25-05-DOOR_Door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	5/9/22	6:36:00 PM	5/9/22	6:52:00 PM	00:16	0.00
	Comments: ECALL- Aligned photo-eye, closed door, tested and RTS. When arriving Airline Employee informed me that door was not closing, when the red button was pushed. I inspected the asset to find a pl										
3617145	A5-IB25-05-DOOR_Door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	11/5/22	9:50:00 AM	11/5/22	10:04:00 AM	00:14	0.00
	Comments: Ecall : Door fault, Cleared fault reset asset & RTS arrived at asset cleared door fault tested line and called it back in										
3408852	A5-IB25-05-DOOR_Jam	GS14904	A5-IB25-05-DOOR	CLOS	ECM	2/7/22	9:18:00 PM	2/7/22	9:31:00 PM	00:13	0.00
	Comments: ECALL: Inspected asset & closed door. No jam found. Asset working properly. RTS.										
3408956	A5-IB25-05-DOOR fault	GS14904	A5-IB25-05-DOOR	CLOS	ECM	2/9/22	5:08:00 PM	2/9/22	5:25:00 PM	00:17	0.00
	Per JSM Jaime.										
3413701	A5-IB25-05-DOOR	GS14904	A5-IB25-05-DOOR	CLOS	ECM	2/15/22	11:10:00 PM	2/15/22	11:28:00 PM	00:18	0.00
	Comments: ECALL: cycled power on door, went to public side, reset FPC, tested, RTS Went to asset, cycled power on door, went to public side, reset FPC, tested asset, called back in service										
3413801	A5-IB25-05-DOOR /Door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	2/16/22	7:37:00 PM	2/16/22	7:45:00 PM	00:08	0.00
	Comments: Reset door & tested. RTS.										
3416268	A5-IB25-05-DOOR_Door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	2/18/22	8:59:00 PM	2/18/22	9:04:00 PM	00:10	0.00
	Comments: Ecall : Door issues, Arrived at asset door closed tested back in service										
3416428	A5-IB25-05-DOOR_Door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	2/20/22	8:19:00 PM	2/20/22	8:25:00 PM	00:06	0.00
	Comments: ECALL: reset fault, called back in service										
3416533	A5-IB25-05-DOOR_Door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	2/21/22	7:15:00 PM	2/21/22	7:17:00 PM	00:02	0.00
	Comments: Comment Verified by David.										
3421121	A5-IB25-05-DOOR_Door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	2/27/22	9:06:00 PM	2/27/22	9:10:00 PM	00:04	0.00
	Comments: Comment Verified by David.										
3421411	A5-IB25-05-DOOR /Door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	3/2/22	9:02:00 PM	3/2/22	9:05:00 PM	00:03	0.00
	Comments: ECALL: Call cancelled										
3432971	A5-IB25-05-DOOR_Door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	3/12/22	9:47:00 PM	3/12/22	10:00:00 PM	00:13	0.00
	Comments: ECALL:Inspected asset, cleared door fault, reset line, view operations, called back in service Inspected asset, cleared door fault, reset line, view operations, called back in service										
3437906	A5-IB25-05-DOOR_Door	GS14904	A5-IB25-05-DOOR	CLOS	ECM	3/19/22	3:54:00 PM	3/19/22	3:59:00 PM	00:05	0.00
	Comments: ECALL:Arrived to asset, baggage/ airline personnel cleared jam, called back in service Arrived to asset, baggage/ airline personnel cleared jam, called back in service										
3446646	A5-IB25-05-DOOR door alarm	GS14904	A5-IB25-05-DOOR	CLOS	ECM	4/3/22	11:00:00 PM	4/3/22	11:08:00 PM	00:20	0.00
	Comments: ECALL:showing fault on carousel side cleared ESTOP (must have been reset by client), reset, RTS Asset showing fault on carousel side cleared ESTOP (must have been reset by client), reset, started back in, working fine										

3446832	Bag Claim 25 has a door fault	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	4/5/22	4:57:00 PM	4/5/22	5:04:00 PM	00:15	0.00
	Comments: ECALL:Went to the carousel, located the ESTOP, released it,and started it, back on service										
	Went to the carousel, located the ESTOP, released it,and started it, back on service										
3455541	A5-IB25-05-DOOR - Door	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	4/9/22	7:00:00 PM	4/9/22	7:10:00 PM	00:10	0.00
	Comments: Comment										
	Verified by Qamil.										
3464603	A5-IB25-05-DOOR- DOOR	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	4/24/22	6:24:00 PM	4/24/22	6:27:00 PM	00:03	0.00
	Comments: ECALL:Went to merge, reset ESTOP, reset asset, back in service										
	Went to merge, reset ESTOP, reset asset, back in service										
3469471	A5-IB25-05-DOOR - DOOR	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	5/1/22	1:33:00 PM	5/1/22	1:44:00 PM	00:11	0.00
	Comments: ECALL:cleared ESTOP, stated to agent how to clear ESTOP, RTS, door fault caused by ESTOP										
	Arrived and inspected the asset, went to public side and cleared the ESTOP and explained to the bags agent that he needs to clear the										
3478133	A5-IB25-05-DOOR door fault	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	5/9/22	8:15:00 PM	5/9/22	8:20:00 PM	00:05	0.00
	Comments: ECALL: needed to reset lane , pulled ESTOP & properly reset asset, asset called back in service										
	Inspected asset, needed to reset lane , pulled ESTOP & properly reset asset, asset called back in service										
3393831	A5-IB25-05-DOOR	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	1/26/22	8:13:00 PM	1/26/22	8:16:00 PM	00:07	0.00
	Comments: ECALL: Cleared before tech arrived. Tech tested line & door. RTS.										
3443471	A5-IB25-05-DOOR fault	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	3/29/22	11:39:00 PM	3/29/22	11:45:00 PM	00:06	0.00
	Comments: ECALL: arrived at asset, closed door, clear fault and tested and RTS										
3480433	A5-IB25-05-DOOR- CANNOT	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	5/15/22	5:29:00 PM	5/15/22	5:41:00 PM	00:11	0.00
	Comments: ECALL: Inspected P/E, cleaned P/E & reflectors, ESTOPPed, reset, RTS										
	Inspected photo-eyes, cleaned photo-eyes & reflectors, ESTOPPed, reset panel and control stations, reset line, stopped line, functional,RTS										
3500942	A5-IB25-05-DOOR	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	6/7/22	6:43:00 AM	6/7/22	6:47:00 AM	00:14	0.00
	Comments: ECALL: inspected all P/Es, moved bags, inspect ESTOPs, tested, RTS										
	Arrived at asset, checked all the photo-eyes, moved the bags looked at the ESTOPs, took ESTOP off, tested, tested again, called back in										
3513807	Bag claim 25 green button not	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	6/29/22	8:41:00 AM	6/29/22	9:00:00 AM	00:19	0.00
	Comments: Inspected asset, reset E-stop at public side, BC start up, RTS										
	Inspected asset, reset E-stop at public side, BC start up, RTS										
3534250	A5-IB25-05-DOOR - Door	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	7/23/22	6:58:00 PM	7/23/22	7:20:00 PM	00:22	0.00
	Comments: removed bags, cleared faults, closed door, restarted system										
	removed bags, cleared faults, closed door, restarted system										
3534650	A5-IB25-05-DOOR	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	7/27/22	10:46:00 PM	7/27/22	10:48:00 PM	00:02	0.00
	Comments: Reset e-stop, tested, RTS.										
3538996	A5-IB25-05-DOOR jam	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	7/30/22	12:55:00 PM	7/30/22	12:57:00 PM	00:02	0.00
	Comments: went to asset, reset, tested, called back in service										
	went to asset, reset, tested, called back in service										
3539119	A5-IB25-05-DOOR - door	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	7/31/22	4:15:00 PM	7/31/22	4:22:00 PM	00:30	0.00
	Comments: arrived at asset, cleared jam from photo-eye, inspect asset, monitored, RTS										
	arrived at asset, cleared jam from photo-eye, inspect asset, monitored, RTS										
3577794	A5-IB25-05-DOOR door alarm	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	9/21/22	8:35:00 PM	9/21/22	8:45:00 PM	00:10	0.00
	Comments: arrive and inspected the asset. reset and test the door.										
3586504	A5-IB25-05-DOOR door alarm	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	10/5/22	8:09:00 PM	10/5/22	8:15:00 PM	00:06	0.00
	Comments: Door jammed due to bag, removed bag, cleared jam, tested & reset system, RTS.										
3595089	Bag Claim 25 has a door fault	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	10/12/22	2:07:00 PM	10/12/22	2:30:00 PM	00:23	0.00
	Comments: Fault on panel @ door, aligned p. eye, reset panel, fault cleared, RTS.										
3602442	A5-IB25-05-DOOR jam	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	10/20/22	5:24:00 PM	10/20/22	5:33:00 PM	00:11	0.00
	Comments: Reset panel, tested unit , RTS.										
3602446	A5-IB25-05-DOOR door fault	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	10/20/22	6:18:00 AM	10/20/22	6:32:00 AM	00:17	0.00
	Comments: Closed door manually, adjust p. eye, started line, door went up/down, monitor it, RTS.										
3607664	Door fault; A5-IB25-05-DOOR	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	11/1/22	11:54:00 AM	11/1/22	12:05:00 PM	00:11	0.00
	Comments: cleared bags, closed door, reset, tested, RTS										
	cleared bags, closed door, reset, tested, RTS										
3617329	A5-IB25-05-DOOR /Door	GS14904	A5-IB25-05-DOOR	CLOS E	ECM	11/6/22	3:27:00 PM	11/6/22	3:42:00 PM	00:15	0.00
	Comments: jam fault on control station, cleared fault, door closed, tested line, RTS										
	inspected line, door wasn't down all the way, jam fault on control station, cleared fault, door closed, tested line, RTS										
3398463	A3-3RL-110 - BELT S NOT	GS17710	A3-3RL-110	CLOS E	ECM	1/29/22	8:21:00 AM	1/29/22	8:52:00 AM	00:55	0.00
	confirmed with Jesus JSM										
3433261	Bag jam exceeding top	GS17710	A3-3RL-110	CLOS E	ECM	3/16/22	5:32:00 AM	3/16/22	5:42:00 AM	00:10	0.00
	Comments: ECALL: went to asset, made adjustments to photo-eye, back in service										
3460629	A3-3RL-110 - Photo Eye Issue	GS17710	A3-3RL-110	CLOS E	ECM	4/18/22	7:24:00 PM	4/18/22	7:45:00 PM	00:21	2.04
	Comments: ECALL: have a cracked reflector, it was replaced, asset tested, monitored, RTS										
	Asset assessed for reported issue, found to have a cracked reflector, it was replaced, asset tested, monitored, returned to service										
3581973	A3-3RL-110 not running	GS17710	A3-3RL-110	CLOS E	ECM	9/26/22	7:06:00 PM	9/26/22	7:38:00 PM	00:32	0.00

Comments: inspected asset and align photo eyes, tested and reset system and RTS

3398311	A1-MIT-43 Low battery condition	GS17766	A1-MIT-43	CLOS	ECM	1/27/22	8:55:00 AM	1/27/22	9:01:00 AM	00:06	0.00

Comments: Ecall : Low battery condition, Performed a Mag-Cal tested and RTS
when I arrived I moved unit to next location and performed a Mag-Cal tested and called back in service

3455568	A1-MIT-43 - MANUAL MODE	GS17766	A1-MIT-43	CLOS	ECM	4/10/22	8:14:00 AM	4/10/22	9:00:00 AM	01:16	0.00

Comments: ECALL: MIT manual, moved it, reset, auto, started moving, monitored , RTS
Inspected asset, MIT-43 was manual, using the control moved MIT-43 to reset, position and set it on auto, MIT started moving, monitored

3469531	1MIT-43 will not move	GS17766	A1-MIT-43	CLOS	ECM	5/2/22	8:08:00 AM	5/2/22	8:17:00 AM	00:12	0.00

Comments: ECALL:manually moved it back onto tracks & release it, monitored to ensure fault, RTS
Arrived and inspected the asset, manually moved it back onto the tracks and release it, monitored the asset to ensure the fault was clear a

3500556	A1-MIT-45 vehicle guidance loss	GS17768	A1-MIT-45	CLOS	ECM	6/4/22	7:25:00 AM	6/4/22	7:48:00 AM	00:23	0.00

Comments: Ecall : Multiple guidance loss, MIT is in good working order NPF & RTS
once arrived at pod MIT-45 was already cleared and running on track stayed in pod to assist with MITs as pod had a lot of bags watched

3446596	A1-MIT-45 not working	GS17768	A1-MIT-45	CLOS	ECM	4/3/22	11:17:00 AM	4/3/22	11:32:00 AM	00:15	0.00

confirmed with Gavin JSM

3534024	Communication lost- A1-MIT-45	GS17768	A1-MIT-45	CLOS	ECM	7/21/22	6:00:00 AM	7/21/22	6:10:00 AM	00:20	0.00

Comments: Found no issues with MIT 45 just a lot of bags, all units were in full operation. RTS.
Found no issues with MIT 45 just a lot of bags, all units were in full operation.

3550573	A1-MIT-45 Communication	GS17768	A1-MIT-45	CLOS	ECM	8/16/22	3:27:00 AM	8/16/22	3:40:00 AM	00:13	0.00

Comments: Asset assessed for issue, MIT reset, RTS

3586058	A1-MIT-45 not responding to	GS17768	A1-MIT-45	CLOS	ECM	10/2/22	3:51:00 AM	10/2/22	4:04:00 AM	00:14	0.00

Comments: checked MIT, rest MIT position, test and RTS

3602683	A1-MIT-45 SE reporting stopping	GS17768	A1-MIT-45	CLOS	ECM	10/23/22	12:33:00 PM	10/23/22	1:06:00 PM	00:42	0.00

Comments: drive motor on the MIT is going bad and took it out service before closing workorder
arrived at the asset, inspected it, I found that the drive motor on the MIT is going bad and took it out service before closing workorder

3432701	3CS1-14 has a jam which will not	GS17209	A3-3CS1-14	CLOS	ECM	3/10/22	2:57:00 PM	3/10/22	3:08:00 PM	00:22	0.00

Comments: Ecall: E-stop & jam, cleared E-stop reset jam condition & RTS
arrived to asset noticed E-stop and jam on asset cycled E-stop and pushed jam & reset e-stop went out Esteban moved bag on 3CS1-09

3413245	A3-3CS1-14-Jam	GS17209	A3-3CS1-14	CLOS	ECM	2/11/22	8:17:00 PM	2/11/22	8:26:00 PM	00:09	0.00

Comments: ECALL: Reset by pressing yellow button, all clear, back in service

3530684	A3-3CS1-14 loose belt	GS17209	A3-3CS1-14	CLOS	ECM	7/16/22	12:31:00 PM	7/16/22	12:50:00 PM	00:34	0.00

Comments: amped, tracked belt properly, installed hardware, RTS, observed

3539073	A3-3CS1-14 jam not resetting	GS17209	A3-3CS1-14	CLOS	ECM	7/31/22	7:41:00 AM	7/31/22	7:45:00 AM	00:28	0.00

Comments: reset by SE employee,inspected see any further issue, reset, no fault, RTS
when we got there, the jam was already reset by a southeast employee, we checked the asset to see if there was any issue that cause the

3619446	A3-3CS1-14 - Motor Overload	GS17209	A3-3CS1-14	CLOS	ECM	11/13/22	4:45:00 AM	11/13/22	4:55:00 AM	00:15	0.00

Comments: inspected, loosened take-up on belt, reset motor overload on MCP, tested, RTS
inspected, loosened take-up on belt, reset motor overload on MCP, tested, RTS

3619445	A3-3CS1-14 - Motor Overload	GS17209	A3-3CS1-14	CLOS	ECM	11/13/22	4:25:00 AM	11/13/22	4:30:00 AM	00:10	0.00

Comments: reset overload, came back to loosen belt little, reset, back in service
reset overload, came back to loosen belt little, reset, back in service

3619498	A3-3CS1-14 motor overload	GS17209	A3-3CS1-14	CLOS	ECM	11/13/22	3:57:00 PM	11/13/22	4:20:00 PM	00:23	0.00

Comments: inspected, cleared overload, tested, RTS
inspected, cleared overload, tested, RTS

3619504	A3-3CS1-14- motor overload	GS17209	A3-3CS1-14	CLOS	ECM	11/13/22	4:37:00 PM	11/13/22	4:48:00 PM	00:23	0.00

Comments: reset overload at panel, went to asset, checked belt made adjustment, monitored, RTS
inspected asset, reset overload at panel, went to asset, checked belt made adjustment, monitored, RTS

3619532	A3-3CS1-14 - Motor Overload	GS17209	A3-3CS1-14	CLOS	ECM	11/14/22	4:37:00 AM	11/14/22	4:47:00 AM	00:10	0.00

Comments: had to find panel to reset fault, once found, asset reset, tested, RTS
had to find panel to reset fault, once found, asset reset, tested, RTS

3619544	A3-3CS1-14 - Motor Overload	GS17209	A3-3CS1-14	CLOS	ECM	11/14/22	7:05:00 AM	11/14/22	7:18:00 AM	00:13	0.00

Comments: reset overload, turned on, tested, running fine, RTS
reset overload, turned on, tested, running fine, RTS

3619569	A3-3CS1-14 - Motor overload	GS17209	A3-3CS1-14	CLOS	ECM	11/14/22	12:06:00 PM	11/14/22	12:36:00 PM	00:30	0.00

Comments: belt top loose, needs tracked, adjusted, tracked, reset overload, started, RTS
belt top loose, needs tracked, adjusted, tracked, reset overload, started, RTS

3619645	3CS1-14 (3CS7-12) has a motor	GS17209	A3-3CS1-14	CLOS	ECM	11/15/22	9:47:00 AM	11/15/22	10:01:00 AM	00:14	0.00

Comments: inspected merge, cleared overload, tested, RTS
inspected merge, cleared overload, tested, RTS

3599315	2XTC-112 motor is stuck in manual	GS18906	A2-2XTC-112	CLOS	ECM	10/13/22	4:42:00 AM	10/13/22	4:50:00 AM	00:08	0.00

Comments: Switch motor from manual to auto, RTS.

3442961	A1-MIT-47 not moving	GS17770	A1-MIT-47	CLOS	ECM	3/25/22	3:27:00 AM	3/25/22	3:31:00 AM	00:08	0.00

Comments: Ecall : MIT 47 won't move, Clear fault and reboot

3442978	1MIT-47 has a Vehicle Table	GS17770	A1-MIT-47	CLOS E	ECM	3/25/22	7:38:00 AM	3/25/22	8:10:00 AM	00:32	0.00
	Comments: ECALL:Manually moved MIT to next station, performed Mag-Cal and returned to service Manually moved MIT to next station, performed Mag-Cal and returned to service										
3443411	MIT-47 isn't moving properly	GS17770	A1-MIT-47	CLOS E	ECM	3/29/22	9:07:00 AM	3/29/22	9:48:00 AM	00:41	0.00
	Comments: ECM-Disabled MIT from monitor, enable monitor, reset MIT, RTS. Monitor outcome for a min. MIT was not moving, disabled MIT from monitor used controller to guide MIT. turned off/on MIT. Enabled on monitor reset MIT. It was										
3443482	Vehicle stop conditions A1-MIT	GS17770	A1-MIT-47	CLOS E	ECM	3/30/22	4:51:00 AM	3/30/22	5:00:00 AM	00:09	0.00
	Comments: Ecall : Stop condition, Went to asset reset E-stop on MIT back in service										
3464351	A1-MIT-47 multiple vehicle	GS17770	A1-MIT-47	CLOS E	ECM	4/22/22	3:37:00 AM	4/22/22	4:20:00 AM	00:43	0.00
	Comments: ECALL-Did a calibration, not moving fast, relay may be need to be replaced, RTS. Inspect issues, did mag cal, watched, notice it was not moving fast. Had to pass the time. Relay may be need to be replace. w.order										
3464734	1MIT-47 keeps faulting out	GS17770	A1-MIT-47	CLOS E	ECM	4/26/22	12:34:00 PM	4/26/22	12:50:00 PM	00:16	0.00
	Comments: ECALL-MIT at charging station. release it a few times from monitor, MIT ok, POD slow. RTS. Inspected MIT, MIT was at charging station. Release it a few times from monitor and MIt was moving ok. The POD was slow. called it in.										
3594705	A1-MIT-47 - Vehicle Guidance	GS17770	A1-MIT-47	CLOS E	ECM	10/8/22	11:25:00 AM	10/8/22	11:45:00 AM	01:10	0.00
	Comments: Ecall : Doesn't move, Took MIT OOS & returned pod to service arrived at pod inspected and wiped clean photo eye sensors straightened guide wheel tested MIT, MIT not moving took MIT out of rotation										
3433147	A1-MIT-47 not moving	GS17770	A1-MIT-47	CLOS E	ECM	3/15/22	3:58:00 AM	3/15/22	4:05:00 AM	00:07	0.00
	Comments: ECALL:On way cart died, reset DIV fault, went to A-POD, took 47 out of rotation, back in service On way cart died coming into A2, and got called to 2SS6-DIV, reset DIV fault, went to A-POD, took 47 out of rotation, back in service										
3464788	A1-MIT-47	GS17770	A1-MIT-47	CLOS E	ECM	4/27/22	6:23:00 AM	4/27/22	6:31:00 AM	00:08	0.00
	Comments: ECALL:IN route to call, SE cleared fault, back in service IN route to call, SE cleared fault, back in service										
3570423	A1-MIT-47 not moving. Taken	GS17770	A1-MIT-47	CLOS E	ECM	9/6/22	4:00:00 AM	9/6/22	4:19:00 AM	00:30	0.00
	Comments: mobile inspection table has lost its charge causing it to loss communication, so I removed it on arrival, I inspected the asset and found that the mobile inspection table has lost its charge causing it to loss communication, so I removed										
3570527	A4-4OSRM-04 Carpet stuck	GS18648	A4-4OSRM-04	CLOS E	ECM	9/7/22	9:35:00 AM	9/7/22	9:42:00 AM	00:15	0.00
	Comments: Ecall : Jam, Safely removed car seat & RTS arrived and inspected the asset found a car seat stuck in between two rollers safely removed car seat without damaging the belt called ba										
3548305	A4-4OSRM-04	GS18648	A4-4OSRM-04	CLOS E	ECM	8/9/22	8:26:00 AM	8/9/22	9:41:00 AM	01:17	0.00
	Comments: e-stop, removed under coating, cut out under coat, tested, RTS, F/U needed Retrieved tools, went to asset, diagnosed problem. Waited for bags to clear, E-stopped line, removed under coating that was bunched under										
3602650	A4-4OSRM-04 - Jam Fault	GS18648	A4-4OSRM-04	CLOS E	ECM	10/23/22	7:24:00 AM	10/23/22	8:00:00 AM	01:07	0.00
	Comments: Comment Upon verification with JSM tech, the asset was changed from "A4-4OSRM-01" to "A4-4OSRM-04".										
3398456	A4-4CL4-05 - Jam	GS18835	A4-4CL4-05	CLOS E	ECM	1/29/22	6:52:00 AM	1/29/22	7:05:00 AM	00:23	0.00
	Comments: Ecall : Adjust photo eye, Realigned photo eye reset asset and RTS Got there saw photo eye was out of line so adjust photo eye till had three light start line monitor it then call back in service										
3421389	4CL4-05 is makin a loud noise	GS18835	A4-4CL4-05	CLOS E	ECM	3/2/22	3:15:00 PM	3/2/22	3:26:00 PM	00:11	0.00
	Comments: ECALL: SE Reports Drive Shaking; shaft roller securely locked; no issues; RTS The shaft roller that drives the power turn in securely locked inside the gear box. The roller shaft is good, as it makes the gear box move										
3437891	A5-5BD2-01 is no starting up	GS19557	A5-5BD2-01	CLOS E	ECM	3/19/22	12:57:00 PM	3/19/22	1:14:00 PM	00:17	0.00
	Comments: Comment Verified by Jaime.										
3438017	A5-5BD2-01 - Will Not Start	GS19557	A5-5BD2-01	CLOS E	ECM	3/20/22	5:41:00 PM	3/20/22	6:03:00 PM	01:00	0.00
	Comments: Comment Verified by Andres.										
3432694	A4-4OSRM-10 /Failed safe	GS18654	A4-4OSRM-10	CLOS E	ECM	3/10/22	12:43:00 PM	3/10/22	1:01:00 PM	00:42	0.00
	confirmed with Jaimie JSM										
3398825	Gate 58 the pca is blowing	GS19618	PCA-58	CLOS E	ECM	2/2/22	10:37:00 AM	2/2/22	11:22:00 AM	01:49	0.00
	Comments: blowing hot, internal mechanical problem at the airbus sistem We arrived at the gate and check the unit, discharge temp 36.1. The milo connector was very hot to the touch. We notified American airline										
3413253	Gate 58 PCA	GS19618	PCA-58	CLOS E	ECM	2/11/22	11:41:00 PM	2/12/22	12:12:00 AM	00:21	0.00
	Comments: ECALL: stage compressors off, reset unit, start unit, working properly, Dis temp 37*, Amb temp 63* Arrived at the gate and check unit on normal operations. Unit fan on with both stages compressors off. Proceed to Reset the unit. Open										
3421400	PCA 58 blowing hot	GS19618	PCA-58	CLOS E	ECM	3/2/22	5:07:00 PM	3/2/22	5:23:00 PM	00:16	0.00
	Comments: wording correction* tech found the control panel mode selector button on vent mode. User Error. wording correction* tech found the control panel mode selector button on vent mode. User Error. Vent mode is just for air flow no										
3437841	Gate 58 PCA	GS19618	PCA-58	CLOS E	ECM	3/18/22	10:23:00 PM	3/18/22	11:00:00 PM	00:37	0.00
	Comments: Blowing hot Arrived at the gate and check the unit on its normal operations. Found the unit on narrow body mode. Turn unit off, switched to wide body										
3438032	Gate 58 PCA HOSE	GS19618	PCA-58	CLOS E	ECM	3/20/22	10:46:00 PM	3/20/22	11:15:00 PM	00:29	0.00
	Comments: Millo Gasket Arrived at the gate and check the hose. The millow gasket was off and missing 2 screws. Adjusted the gasket and put all the screws.										

3438174	Gate 58 PCA	GS19618	PCA-58	CLOS	ECM	3/22/22	1:39:00 AM	3/22/22	2:03:00 AM	00:24	0.00
	Comments: On button was pressed several times I arrived at the gate and noticed the on button was flashing but the unit was not on. This means the button was pressed several times with										
3438304	PCA-58 BLOWING HOT	GS19618	PCA-58	CLOS	ECM	3/23/22	7:52:00 AM	3/23/22	8:23:00 AM	00:31	0.00
	Comments: Ecall 58 blowing hot Arrived at the gate and pulled the hose out and started the unit it. Both compressors turned on but the unit was blowing 70 degrees. After										
3455706	Gate 58-PCA blowing hot air	GS19618	PCA-58	CLOS	ECM	4/11/22	3:51:00 PM	4/11/22	4:41:00 PM	00:50	0.00
	Comments: unit blowing hot Upon arrival unit was off. When the unit was turned on, the compressors/fans remained off. There were no faults or tripped breakers. The										
3460349	Gate 58 pca is blowing ho	GS19618	PCA-58	CLOS	ECM	4/16/22	8:00:00 AM	4/16/22	8:52:00 AM	00:52	0.00
	Comments: unit turned on the two compressor is running fine do not see any issues.Let running 20 min.										
3480725	PCA-58 BLOWING HOT	GS19618	PCA-58	CLOS	ECM	5/18/22	5:38:00 PM	5/18/22	6:56:00 PM	02:34	0.00
	Comments: found a loose connection. Re connected and reset pca unit working properly at the moment.										
3485456	PCA-58 HOLE ON HOSE	GS19618	PCA-58	CLOS	ECM	5/24/22	11:35:00 AM	5/24/22	12:03:00 PM	01:22	192.00
	Comments: ecall 58 broken hose Requested 10ft section of hose and replaced it CBIS										
3500957	The PCA on gate 58 is running	GS19618	PCA-58	CLOS	ECM	6/7/22	11:31:00 AM	6/7/22	12:05:00 PM	00:34	0.00
	Comments: unit off, APU on, no issue found, pilot wanted APU on, 45*, ambient: 85* Upon arrival found hose attached to aircraft, unit off and APU on. Started and ran unit on normal operation. Checked Verde app. No faults,										
3503189	Gate 58 PCA	GS19618	PCA-58	CLOS	ECM	6/13/22	4:33:00 AM	6/13/22	4:50:00 AM	00:17	0.00
	Comments: kink, low pressure fault, turned unit off,fixed,reset, let it run for 15 mins,40* Arrived at the gate and check the unit on its normal operations. The unit had a kink and a low pressure fault. Turn the unit off to fix the kink.										
3508490	58 pca	GS19618	PCA-58	CLOS	ECM	6/20/22	7:53:00 PM	6/20/22	8:27:00 PM	00:34	0.00
	Comments: pca-58 The unit was inspected and it working properly										
3508520	Gate 58 PCA	GS19618	PCA-58	CLOS	ECM	6/20/22	10:58:00 PM	6/20/22	11:16:00 PM	00:18	0.00
	Comments: Blowing hot Upon arrival found the unit on narrow body and 1 kink on the hose. Turned off the unit, fix the hose and switch to wide body mode. Turn on										
3534600	Gate 58 blowing hot air	GS19618	PCA-58	CLOS	ECM	7/27/22	11:54:00 AM	7/27/22	12:29:00 PM	00:35	0.00
	Comments: Found wrong settings and possible faults, reset board and corrected the control settings. PCA RTS. I arrived as the bridge was bring backed away and the arcraft being pushed back. After the aircraft departed I began my inspection. I found										
3539298	The PCA hose on gate 58 has a hol	GS19618	PCA-58	CLOS	ECM	8/2/22	9:45:00 AM	8/2/22	10:13:00 AM	00:56	346.00
	Comments: Broken hose Upon arrival found unit on attached to aircraft. PCA hose section was ripped apart. Hose was ordered and replaced. Unit discharging 45										
3539365	PCA 58 not working	GS19618	PCA-58	CLOS	ECM	8/2/22	9:49:00 PM	8/2/22	9:56:00 PM	00:07	0.00
	Comments: pca not working Pca running on arrival with a discharge of 38										
3550663	PCA 58 Not working	GS19618	PCA-58	CLOS	ECM	8/17/22	2:10:00 AM	8/17/22	2:31:00 AM	00:42	0.00
	Comments: Nothing wrong with the unit Arrived at the gate and found the unit off. Tested the unit and let it run for a few minutes. The unit is working properly upon arrival.										
3555571	PCA gate 58 not working	GS19618	PCA-58	CLOS	ECM	8/24/22	8:01:00 PM	8/24/22	8:24:00 PM	00:16	0.00
	Comments: unit not working Press start button unit started normally,no issues found, pca was back on service.										
3555973	PCA gate 58 does not turn on	GS19618	PCA-58	CLOS	ECM	8/29/22	10:54:00 AM	8/29/22	11:39:00 AM	00:45	0.00
	Comments: under current fault Arrived at the gate and found unit working discharging warm air. Opened electrical cabinet and found an under current fault causing that stage										
3569938	Gate 58 PCA is blowing ho	GS19618	PCA-58	CLOS	ECM	9/1/22	11:45:00 AM	9/1/22	12:48:00 PM	01:03	0.00
	Comments: blowing hot Arrived at the gate and waited for a departure for a plane,stretch out the hose from the basket and turned on the ac unit with out issues,all										
3599509	PCA-58 KEEPS SHUTTING OFF	GS19618	PCA-58	CLOS	ECM	10/15/22	11:28:00 AM	10/15/22	11:48:00 AM	00:13	0.00
	Comments: disch temp 36 , ambient temp 82 We went to the unit I found the switch botton is lose inside the control box.tight the screws.										
3602386	Gate 58 the pca is not turning off	GS19618	PCA-58	CLOS	ECM	10/20/22	7:04:00 AM	10/20/22	7:32:00 AM	00:28	0.00
	Comments: not turn off The 24 volt main cable I was loose it was put on well and it was adjusted now the boar has power										
3437800	A3-3RL-101 - Will Not Start (Ruins)	GS17701	A3-3RL-101	CLOS	ECM	3/18/22	12:28:00 PM	3/18/22	10:00:00 PM	08:44	50.78
	Comments: ECALL: troubleshooting blowing fuses. night shift continued and addressed loose wiring.										
3480710	FIS AS 4 TSA BELT HAS JAM	GS17701	A3-3RL-101	CLOS	ECM	5/18/22	3:38:00 PM	5/18/22	3:55:00 PM	00:32	0.00
	Comments: Eacll : Jam, Went to asset clear jam tested called back in service										
3525651	FIS AS4 TSA BELT(POOR)	GS17701	A3-3RL-101	CLOS	ECM	7/9/22	6:30:00 PM	7/9/22	7:09:00 PM	00:39	0.00
	Comments: Inspect issue. Moved switch away from door which was rubbing, test, adjusted, RTS Inspect issue. Moved switch away from door which was rubbing, test, adjusted, RTS										
3617564	Belt will not start; A3-3RL-10	GS17701	A3-3RL-101	CLOS	ECM	11/9/22	4:24:00 AM	11/9/22	4:31:00 AM	00:07	0.00
	Comments: VFD network error, disconnected/connected cord, reconnected VFD, fault cleared, RTS.										

3550130	A4-4OG-02 lacing coming open	GS18657	A4-4OG-02	CLOSE	ECM		8/11/22	9:40:00 AM	8/11/22	12:25:00 PM	03:00	72.05
	Comments: Ecall : Belt rip, Replaced ripped belting tracked & RTS got there belt was rip coming apart went to parts made a Dutchman belt then went to asset cut old belt install new lacing then install											
3437954	A3-3RL-106	GS17706	A3-3RL-106	CLOSE	ECM		3/20/22	2:50:00 AM	3/22/22	5:25:00 PM	26:29	3,449.14
	Comments: 3/20/22 night shift: troubleshoot down to power and VFD, pass to shut down											
3617485	A3-3RL-107 multiple jams	GS17707	A3-3RL-107	CLOSE	ECM		11/8/22	5:30:00 AM	11/8/22	5:33:00 AM	00:03	0.00
	Comments: call cleared by southeast at 05:33. did not return to asset as southeast is clearing jams											
3393647	A3-OSC12-Door-door fault	GS14376	A3-OSC12-Door	CLOSE	ECM		1/24/22	4:06:00 PM	1/24/22	4:16:00 PM	00:14	0.00
	Comments: ECALL: door fault, tested door, no problems, removed debris from floor, RTS. Inspected asset, door won't open for the bag runner, badge in and the door opened with no problem, cleared debris from the floor call back in											
3460638	A3-OSC12-Door	GS14376	A3-OSC12-Door	CLOSE	ECM		4/18/22	8:15:00 PM	4/19/22	3:00:00 AM	06:45	0.00
	Comments: ECALL- Replaced transformer and motherboard, reconfigured door opening setting, RTS. Inspected asset. Door controls will not work. Removed paneling to check circuit. Transformer needed replacing. Search for parts. Replaced											
3460786	OSC12 (Oversize 12) has a door	GS14376	A3-OSC12-Door	CLOSE	ECM		4/20/22	11:21:00 AM	4/20/22	11:29:00 AM	00:08	0.00
	Comments: ECALL- door open halfway, closed door manually, reset motherboard, tested, RTS.											
3570102	A3-OSC12-Door - will not close	GS14376	A3-OSC12-Door	CLOSE	ECM		9/2/22	5:26:00 PM	9/2/22	5:33:00 PM	00:38	0.00
	Comments: Ecall : Door fault, Got door unstuck closed door reset asset & RTS arrived at asset inspected and wiped clean photo eyes and reflectors while troubleshooting door identified door was stuck with Jesus											
3460746	A3-OSC12-Door SWA reporting	GS14376	A3-OSC12-Door	CLOSE	ECM		4/19/22	9:55:00 PM	4/19/22	9:58:00 PM	00:03	0.00
	Comments: ECALL: reset door fault, back in service											
3508470	A3-OSC12-Door SouthWest	GS14376	A3-OSC12-Door	CLOSE	ECM		6/20/22	6:57:00 PM	6/20/22	7:08:00 PM	00:11	0.00
	Comments: inspected asset, used card reader to start asset, assets working properly, called back in service inspected asset, used card reader to start asset, assets working properly, called back in service											
3530970	A3-BC12-06-DOOR /Door	GS14376	A3-OSC12-Door	CLOSE	ECM		7/19/22	5:26:00 PM	7/19/22	5:33:00 PM	00:19	0.00
	Comments: Arrived at asset, diagnosed issue. User error, RTS Arrived at asset, diagnosed issue. User error, RTS											
3572800	A3-OSC12-Door	GS14376	A3-OSC12-Door	CLOSE	ECM		9/12/22	8:32:00 PM	9/12/22	8:38:00 PM	00:12	0.00
	Comments: arrived at asset, inspected asset, cleared jam, tested, reset system, back in service arrived at asset, inspected asset, cleared jam, tested, reset system, back in service											
3572815	A3-OSC12-Door	GS14376	A3-OSC12-Door	CLOSE	ECM		9/13/22	12:36:00 AM	9/13/22	12:50:00 AM	00:14	0.00
	Comments: door is not closing, I manually shut down the door, the door is now shut, OS-12 is RTS door is not closing, I manually shut down the door, the door is now shut, OS-12 is now back in service											
3572904	A3-OSC12-Door	GS14376	A3-OSC12-Door	CLOSE	ECM		9/13/22	9:10:00 PM	9/13/22	9:26:00 PM	00:40	0.00
	Comments: door overlapped, coming out of track,opened & adjusted door, ran back onto track safely,reset,tested on arrival, I found the door had overlapped, coming out of it track, so we opened and adjusted the door so it would run back onto the track											
3570325	A3-OSC12-Door not opening	GS14376	A3-OSC12-Door	CLOSE	ECM		9/5/22	12:16:00 AM	9/5/22	12:29:00 AM	00:13	0.00
	Comments: went to panel, manually opened door, closed, used my badge to open it, RTS I went to the panel, and manually opened the door, after I closed it, I used by badge to open it, OS12 is now working properly											
3594658	A3-OSC12-Door-door fault	GS14376	A3-OSC12-Door	CLOSE	ECM		10/7/22	9:05:00 PM	10/7/22	9:25:00 PM	00:40	0.00
	Comments: Override door from main control panel, manually open door, brought door back down, tested asset, RTS											
3599752	Door fault; A3-OSC12 Door	GS14376	A3-OSC12-Door	CLOSE	ECM		10/18/22	9:26:00 AM	10/18/22	11:00:00 AM	01:34	0.00
	Comments: not closing, bottom sensor not aligned, adjusted & aligned, tested, RTS arrived at asset, airline was reporting the door was not closing properly , inspected the door and the bottom sensor was not aligned , causing											
3603050	A3-OSC12-Door-door fault	GS14376	A3-OSC12-Door	CLOSE	ECM		10/26/22	8:45:00 PM	10/26/22	8:51:00 PM	00:14	0.00
	Comments: inspected asset, cleared jam and reset, tested and back in service. monitor operation											
3607182	OSC12 has a door fault	GS14376	A3-OSC12-Door	CLOSE	ECM		10/27/22	11:00:00 AM	10/27/22	11:03:00 AM	00:03	0.00
	Comments: by the time i arrived the airline had cleared door fault. tested and RTS											
3619421	A3-OSC12-Door-DOOR FAULT	GS14376	A3-OSC12-Door	CLOSE	ECM		11/12/22	5:55:00 PM	11/12/22	6:00:00 PM	00:05	0.00
	Comments: door jammed from bags, cleared lines, reset, tested, all ok, RTS door jammed from bags, cleared lines, reset, tested, all ok, RTS											
3503016	3CS1-07 has a motor overload	GS12069	A3-3CS1-07	CLOSE	ECM		6/11/22	7:25:00 AM	6/11/22	8:31:00 AM	02:00	76.11
	Comments: Ecall : Overload, Replaced heater fuse tested & RTS got there line wasn't running was overload so went to parts got heater fuse install them so started line, line started moving monitor it then call											
3555666	SIL TKT Scale	GS17804	A4-B-4TC2-01-BS-01	CLOSE	ECM		8/25/22	2:02:00 PM	8/25/22	2:35:00 PM	01:06	0.00
	Comments: Ecall : Scale not working, Reset scale fault & RTS got there scale wasn't working so I took out scale panel reset it wait it 2 min then connect it reset it scale started working then call back in											
3530856	3530856 - Scale Silver tkt Ch Sea	GS17825	A4-B-4TC2-01-BS-02	CLOSE	ECM		7/18/22	9:41:00 AM	7/18/22	11:00:00 AM	01:19	0.00
	Comments: scale needed to be recalibrated, was off by 2 pounds. Made adjustments, tested, RTS Arrived at asset, inspected, determined the scale needed to be recalibrated because it was off by 2 pounds. After making the adjustments,											
3577663	Silver ticket counter scale	GS17825	A4-B-4TC2-01-BS-02	CLOSE	ECM		9/20/22	2:49:00 PM	9/20/22	3:08:00 PM	00:19	0.00
	Comments: scale not reading weight, removed display, unplugged and plugged back in, zeroed out, tested, RTS Inspected scale, scale was not reading weight. Removed display and unplugged and plugged back in cable. scale read. zeroed out, tested,											
3539430	VS bumpout scale not working	GS17807	A2-A-2BD3-01-BS-03	CLOSE	ECM		8/3/22	2:54:00 PM	8/3/22	3:04:00 PM	00:16	0.00

Comments: Ecall : Scale not working, Rewired connection cleaned asset & RTS

went to asset inspected it saw some of the connection was loose re-wired and cleaned the asset tested it called back in service stay and

3477822	TSC Scale is not	GS17807	A2-A-2BD3-01-	CLOS	ECM	5/7/22	9:48:00 AM	5/7/22	10:15:00 AM	01:00	0.00

Comments: ECALL: identified scale frozen,unplugged power cord of scale for 10 -20 secs, replugged,tested,RTS

arrived at asset, inspected and identified scale frozen , unplugged power cord of scale for 10 to 20 seconds, re-plugged power cord, tested

3501024	United curbside	GS19867	A4-B-4CS2-BS	CLOS	ECM	6/8/22	5:59:00 AM	6/8/22	10:30:00 AM	07:51	158.82

Comments: Ecall : Scale won't zero, Replaced broken display, load mount & load cell & RTS

3rd Shift : I arrived to find the scale had a broken display screen so we went to parts got the part and the 1st shift is taking over. 1st Shift :

3398729	UAL BAG SCALE	GS19867	A4-B-4CS2-BS	CLOS	ECM	2/1/22	7:38:00 AM	2/1/22	9:51:00 AM	02:13	1.26

Comments: Unplugged & plugged back in. Tried new display but that did not work. Bad slave cable. Replaced, RTS

Inspected scale, unplugged & plugged back in but it did not work. Tried new display but that did not work either. Checked the load cells bu

3390230	3BD1-02 (3CS7-	GS19879	A3-3BD1-02	CLOS	ECM	1/14/22	5:13:00 AM	1/14/22	5:44:00 AM	00:37	0.00

Comments: ECALL: reset asset at MCP, no result, reset and 3BD1 and test. RTS

3390339	A3-3BD1-02 -	GS19879	A3-3BD1-02	CLOS	ECM	1/15/22	4:20:00 PM	1/15/22	5:35:00 PM	02:30	0.00

Comments: Comment

Verified by Anthony.

3390345	A3-3BD1-02 -	GS19879	A3-3BD1-02	CLOS	ECM	1/15/22	6:00:00 PM	1/15/22	9:15:00 PM	05:50	870.00

Comments: Comment

Verified by John.

3469529	UAL BAG SCALE	GS17798	A4-B-4TC3-01-	CLOS	ECM	5/2/22	7:43:00 AM	5/2/22	8:28:00 AM	00:45	0.00

Comments: ECALL:got sent to a scale that is not ours, checked with management, told AOC not our scale

got sent to a scale that is not ours, checked with management, called AOC and told them it was not our scale to work on

3398507	A3-3BD1-01-	GS18890	A3-3BD1-01-	CLOS	ECM	1/29/22	4:45:00 PM	1/29/22	4:57:00 PM	00:20	0.00

Comments: Comment

Verified by Jesus.

3413505	Door will not stay	GS18890	A3-3BD1-01-	CLOS	ECM	2/14/22	11:09:00 AM	2/14/22	12:43:00 PM	01:46	0.00

Comments: ECALL: door was off, safety edge broken, adjust limit switch, fixed safety edge, reset, RTS.

Troubleshooting the door and found out the door was off, limit the safety edge was breaking, I adjusted the limit switch and fixed the safety

3421350	Belt stops and	GS18890	A3-3BD1-01-	CLOS	ECM	3/2/22	7:56:00 AM	3/2/22	7:57:00 AM	00:04	0.00

Comments: Ecall: Door fault, Closed door reset fault & RTS

arrived and inspected the asset lowered the security door manually and reset the system monitored the asset to ensure it was working called

3478339	A3-3BD1-01-	GS18890	A3-3BD1-01-	CLOS	ECM	5/11/22	6:09:00 PM	5/11/22	6:14:00 PM	00:05	0.00

Comments: Ecall : Reset the door, Closed door all the way down reset fault & RTS

the door was not all the way down cleared the bag and lowered door manually reset and tested

3508775	3BD1 door has ar	GS18890	A3-3BD1-01-	CLOS	ECM	6/22/22	2:27:00 PM	6/22/22	2:43:00 PM	00:16	0.00

Comments: cleared fault

Tested door. Good. Properly reset door. Tested. Good. Rts.

3517374	A3-3BD1-01-	GS18890	A3-3BD1-01-	CLOS	ECM	7/6/22	6:34:00 AM	7/6/22	7:27:00 AM	01:26	0.00

Comments: Ecall : Door fault, Adjusted limits, adjusted door and RTS

arrived at asset diagnosed problem adjusted limits on door adjusted the door itself tested and retested called back in to service

3413390	Door will not stay	GS18890	A3-3BD1-01-	CLOS	ECM	2/14/22	4:39:00 AM	2/14/22	4:55:00 AM	00:16	0.00

Comments: ECALL:manually cycled door, 3CS1 cascaded, waited for cascade to clear, tested, back in service

went to asset, manually cycled door, 3CS1 cascaded, waited for cascade to clear, tested, back in service

3421081	A3-3BD1-01-	GS18890	A3-3BD1-01-	CLOS	ECM	2/27/22	1:45:00 PM	2/27/22	3:15:00 PM	04:05	0.00

Comments: ECALL: inspected asset and made adjustments to the door limit switches. reset breaker, test and RTS

3430461	A3-3BD1-01-	GS18890	A3-3BD1-01-	CLOS	ECM	3/4/22	6:55:00 PM	3/4/22	7:30:00 PM	01:10	0.00

Comments: ECALL: door fault, reset asset, cleared fault, re-inspected asset, system properly working, RTS

inspected asset, verified door fault, reset asset, cleared fault, re-inspected asset, system properly working, called back into service

3464493	A3-3BD1-01-	GS18890	A3-3BD1-01-	CLOS	ECM	4/23/22	4:51:00 PM	4/23/22	5:26:00 PM	00:35	0.00

Comments: ECALL:manually shut door, then started the line and door went up and monitored it for awhile, RTS

manually shut door, then started the line and door went up and monitored it for awhile, then shut it down and door came down

3490528	3BD1 has a door	GS18890	A3-3BD1-01-	CLOS	ECM	5/31/22	1:43:00 PM	5/31/22	2:22:00 PM	00:47	0.00

Comments: ECALL: troubelshot,door half down, manually down,adjusted limit switch, tested, RTS

Troubleshot the asset and found out the door half down, i manually closed the door, adjusted the limit switch and after that I tested the door,

3555318	Replacing spider	GS17094	A2-2MU15	CLOS	ECM	8/22/22	9:50:00 AM	8/22/22	9:50:00 AM	00:00	0.00

Cancelled due to this being a PM

3599330	Wheel came off	GS17095	A2-2MU15-	CLOS	ECM	10/13/22	9:00:00 AM	10/13/22	10:29:00 AM	03:00	0.00

Comments: Ecall : Hardware missed aligned, Realigned hardware tightened and RTS

went to asset inspected found that the hardware came out of alignment realigned the plate and replaced the old hardware tested asset and

3534187	A2-2MU15 estop	GS17095	A2-2MU15-	CLOS	ECM	7/23/22	6:12:00 AM	7/23/22	6:20:00 AM	00:08	0.00

Comments: screw back cap, called back in service

3508301	Bag Claim 31	GS14534	A6-BC-31-02-	CLOS	ECM	6/19/22	10:52:00 AM	6/19/22	11:03:00 AM	00:11	0.00

Comments: Pushed the E-stop in and out. Pressed the start button, the overload was cleared, asset started, RTS

Pushed the E-stop in and out. Pressed the start button, the overload was cleared and the asset started to run. RTS

3508303	Bag Claim 31 section 2 bag s	GS14534	A6-BC-31-02-BC	CLOS	ECM	6/19/22	11:07:00 AM	6/19/22	12:29:00 PM	01:22	0.00

Comments: Reset overload, turned system on for testing, running good, RTS

I reset the overload, after reseting the asset, I turned on the system for testing, I was running very good, I called it back in service

3508345	A6-BC-31-02-BC Multiple Jams	GS14534	A6-BC-31-02-BC	CLOS	ECM	6/19/22	6:06:00 PM	6/19/22	6:34:00 PM	00:23	0.00

Comments: checked motor, made adjustment at panel to the overload, tested, back in service

inspected asset, checked motor, made adjustment at panel to the overload, pass to third shift

went to asset, tested, back in service

3393805	Roll up door not operating	GS19685	AS-4-IB3-01-FD	CLOS	ECM	1/26/22	2:17:00 PM	1/26/22	2:50:00 PM	00:43	0.00

Comments: Ecall : Door fault, Went to asset adjusted door limits switch tested called back in service

3480713	A/S 4 IB 3 alarm outside	GS19685	AS-4-IB3-01-FD	CLOS	ECM	5/18/22	4:12:00 PM	5/18/22	4:32:00 PM	00:20	0.00

Comments: ECALL-Adjusted door down limits, tested, cleared faults on panel, tested, RTS.

3469750	ROLL UP DOOR 1000 F	GS19685	AS-4-IB3-01-FD	CLOS	ECM	5/4/22	8:32:00 PM	5/4/22	8:58:00 PM	00:26	0.00

Comments: ECAll- Cleared fault at control station, tested , RTS.

3547860	A/S 4 IB 4 door door fault close	GS19685	AS-4-IB3-01-FD	CLOS	ECM	8/4/22	4:37:00 PM	8/4/22	4:52:00 PM	00:15	0.00

Comments: Ecall : Door fault, Cleared door fault and RTS

went over to airside 3 for a door fault we troubleshoot the door and clear the door fault we stood there for a few minutes to make sure door

3548438	AS4 customs belt 3 door	GS19685	AS-4-IB3-01-FD	CLOS	ECM	8/10/22	7:57:00 PM	8/10/22	8:19:00 PM	00:33	0.00

Comments: Ecall : Door fault, Inspect asset reset door back in service

3555076	FIS AS4 BELT 1,2,3 & 4 DOOR	GS19685	AS-4-IB3-01-FD	CLOS	ECM	8/19/22	10:21:00 AM	8/19/22	10:44:00 AM	00:23	0.00

Comments: Ecall : Door faults, Cleared faults tested doors and RTS

received call to airside 4 for all IB doors I ran to IB2 and IB2 cleared faults and tested both doors I then ran over to IB3 and IB4 cleared

3385184	AS-4-IB3-01-FD	GS19685	AS-4-IB3-01-FD	CLOS	ECM	1/6/22	6:09:00 PM	1/6/22	6:17:00 PM	00:08	0.00

Comments: ECALL: inspected asset, door jam, cleared bags from line, fault cleared, called back in service

3478325	FIS AS4 CONNECT BELT	GS19685	AS-4-IB3-01-FD	CLOS	ECM	5/11/22	4:07:00 PM	5/11/22	4:24:00 PM	00:17	0.00

Comments: ECALL:went to asset, closed door manually, tested, called back in service

went to asset, closed door manually, tested, called back in service

3480429	AS4 FIS O/B belt 3 issue	GS19685	AS-4-IB3-01-FD	CLOS	ECM	5/15/22	4:04:00 PM	5/15/22	5:24:00 PM	01:26	0.00

Comments: ECALL:door fault, made adjustment to limit at door, reset line, door fault line, started up, RTS

inspected asset, door fault, made adjustment to limit at door, reset line, door fault line, started up, called back in service

3503147	AS4 customs outbound belt 3	GS19685	AS-4-IB3-01-FD	CLOS	ECM	6/12/22	5:07:00 PM	6/12/22	5:28:00 PM	00:20	0.00

Comments: Door fault, manually opened, reset, tested, RTS

checked the door, it failed to open. I manually opened the door, reset the fault, then tested it. It was working fine. Called back in service

3508699	AS-4-IB3-01-FD /Door fault	GS19685	AS-4-IB3-01-FD	CLOS	ECM	6/21/22	7:58:00 PM	6/21/22	8:05:00 PM	00:07	0.00

Comments: asset was fixed upon arrival, asset working properly and called back into service

asset was fixed upon arrival, asset working properly and called back into service

3516872	AS4 FIS IB3	GS19685	AS-4-IB3-01-FD	CLOS	ECM	7/1/22	3:08:00 PM	7/1/22	3:30:00 PM	00:44	0.00

Comments: door on section 10 had been shut on bag, removed, tested RTS

3555697	FIS AS4 IB 3 DOOR WILL	GS19685	AS-4-IB3-01-FD	CLOS	ECM	8/25/22	7:35:00 PM	8/25/22	8:07:00 PM	00:40	0.00

Comments: was told bag jam @ door, will not reset, I reset @ door, test, RTS.

3602585	A3-3ME-22-ENC Scanner not	GS14422	A3-3ME-22-ENC	CLOS	ECM	10/22/22	10:42:00 AM	10/22/22	10:55:00 AM	00:13	0.00

Comments: Ecall : Scanner not working, Cycled power off & back on to clear fault on scanner & RTS

arrived at unit unplugged scanner to clear fault plugged it in and tested called back in service

3390375	A3-3ME-22-ENC blank screen	GS14422	A3-3ME-22-ENC	CLOS	ECM	1/16/22	9:13:00 AM	1/16/22	9:38:00 AM	00:25	0.00

Comments: ECALL: screen frozen, reset screen, programmed logged in, tested scanner gun, RTS.

Inspected asset, computer screen was not responding, reset the screen, program logged in, tested scanner gun, the scanner was reading

3490633	A3-3ME-22-ENC SE reporting	GS14422	A3-3ME-22-ENC	CLOS	ECM	6/1/22	6:17:00 AM	6/1/22	6:23:00 AM	00:06	0.00

JSM Bag 1 verified the issue was not the asset itself but the outlet in which the asset is plug into; Bag 1 has stated they will call maintenar

3548324	A3-3ME-22-ENC look possibly	GS14422	A3-3ME-22-ENC	CLOS	ECM	8/9/22	12:20:00 PM	8/9/22	12:27:00 PM	00:07	0.00

Comments: Arrived at asset, diagnosed problem. Water was not affecting asset, RTS

Arrived at asset, diagnosed problem. Water was not affecting asset, RTS

3550599	A3-3ME-22-ENC SE having trouble	GS14422	A3-3ME-22-ENC	CLOS	ECM	8/16/22	10:32:00 AM	8/16/22	10:44:00 AM	00:28	0.00

Comments: check enco station. enco was not logged in, put password, logged in, started to work, RTS

Inspect asset, check enco station. enco was not logged in, put password, logged in, started to work, RTS

3602696	A3-3ME-22-ENC- not scanning	GS14422	A3-3ME-22-ENC	CLOS	ECM	10/23/22	1:43:00 PM	10/23/22	1:53:00 PM	00:17	0.00

Comments: power got unplugged, plugged back, program froze, reset, reboot, RTS

arrived at asset, the power got unplugged, placed the plug back and the main program froze, installed the wireless keyboard and reset the

3599730	A3-3ME-22-ENC not working	GS14422	A3-3ME-22-ENC	CLOS	ECM	10/18/22	4:44:00 AM	10/18/22	5:14:00 AM	01:22	0.00

Comments: asset assessed for reported issue, encoder troubleshot, tested, RTS

asset assessed for reported issue, encoder troubleshot, tested, RTS

3619531	A3-3ME-22-ENC not scanning	GS14422	A3-3ME-22-ENC	CLOS	ECM	11/14/22	4:39:00 AM	11/14/22	4:46:00 AM	00:07	0.00

Comments: disconnect from computer, reconnect, tested, RTS

3599410	HSD position fault A4-4XTE	GS19811	A4-4XTE-DIV	CLOSE	ECM	10/14/22	10:22:00 AM	10/14/22	10:45:00 AM	00:23	0.00
	Comments: Southeast cleared the bag jam, DIV need to be cycled gently to close it, RTS.										
3437733	A4-4OSRM-03 - JAM STUCK ON	GS18847	A4-4OSR2-05	CLOSE	ECM	3/17/22	5:41:00 PM	3/17/22	5:49:00 PM	00:19	0.00
	Comments: ECALL:went to asset, removed bag, tested, called back in service										
	went to asset, removed bag, tested, called back in service										
3460783	4OSR2-05 has a loose bracket	GS18847	A4-4OSR2-05	CLOSE	ECM	4/20/22	10:06:00 AM	4/20/22	10:15:00 AM	00:09	0.00
	Comments: ECALL: tightened bracket, tested and returned service										
3469532	4OSR3-04 has a bag caught in the	GS18852	A4-4OSR3-04	CLOSE	ECM	5/2/22	9:00:00 AM	5/2/22	9:20:00 AM	00:20	0.00
	Comments: ECALL- bag stuck, Southeast had taken care of situation, release stuck bag to Spirit, RTS.										
3469598	A4-4OSR3-04 ripped belt	GS18852	A4-4OSR3-04	CLOSE	ECM	5/3/22	6:53:00 AM	5/3/22	10:02:00 AM	05:11	245.95
	Comments: ECALL- R/R old belt with new one, tensioned the belt, test asset with bags, RTS.										
	(lock outs were used on 4OSR3-04 and 4OSR3-03) Inspected asset, belt lacing came apart, need tp be replaces, Measured the belt and										
3480108	A4-4OSR3-04 multiple shaft	GS18852	A4-4OSR3-04	CLOSE	ECM	5/12/22	6:00:00 AM	5/12/22	8:47:00 AM	03:45	233.29
	Comments: Cable disconnected, tried to reconnect, fault didn't clear, Supervisor assist, 1st shift to handled.										
	Inspected asset found encoder cable disconnected tried to reconnect, fault did not clear, called Supervisor for assistance turned over to 1st										
3599733	A4-4OSR3-04 multiple shaft	GS18852	A4-4OSR3-04	CLOSE	ECM	10/18/22	5:17:00 AM	10/18/22	6:34:00 AM	01:28	0.00
	Comments: adjusted, RTS, F/U, clean material off the rollers as a corrective										
	On arrival, I found the asset had adjusted itself so tight the belt would not spin so after making the proper adjustment, I called it back in										
3416484	3416484 - Bag Claim 28 inside	GS14857	A6-IB28-01-BC	CLOSE	ECM	2/21/22	11:01:00 AM	2/21/22	11:13:00 AM	00:12	0.00
	Comments: ECALL: timed out the FPC from panel, reset line, door open and started to run,RTS										
	inspected asset, Operator error, starting up the BC, badged in and the door opened, line started running with no issues, close door and called										
	Inspected asset, FPC not running, but it showed green on the graphics panel, times out the FPC from the panel and reset the line, door o										
3513347	A6-IB28-01-BC - JAM BAGROOM	GS14857	A6-IB28-01-BC	CLOSE	ECM	6/24/22	8:38:00 PM	6/24/22	8:40:00 PM	00:02	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS										
	reset merge 06, jam clear back in service										
3513418	A6-IB28-01-BC - MULTIPLE	GS14857	A6-IB28-01-BC	CLOSE	ECM	6/25/22	3:28:00 PM	6/25/22	3:37:00 PM	00:17	0.00
	Comments: multiple bags jam, flagging photo-eye started carousel started moving monitor, RTS										
	got there, carousel wasn't moving, was multiple bags jam, went outside, remove all bag was flagging photo-eye started carousel started										
3517171	Bag Claim 28 section 4 has a	GS14857	A6-IB28-01-BC	CLOSE	ECM	7/4/22	1:48:00 PM	7/4/22	1:51:00 PM	00:03	0.00
	Comments: arrived at asset, airline could not reset jam, cleared the jam, and started the line, RTS										
	arrived at asset, airline could not reset jam, cleared the jam, and started the line, called back in service										
3548046	A6-IB28-04-BC	GS14859	A6-IB28-04-BC	CLOSE	ECM	8/6/22	1:43:00 PM	8/6/22	1:47:00 PM	00:04	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset and RTS										
	went to asset reset jam tested called back in service										
3617422	A6-IB28-04-BC jam	GS14859	A6-IB28-04-BC	CLOSE	ECM	11/7/22	1:59:00 PM	11/7/22	2:19:00 PM	00:31	0.00
	Comments: went to asset, inspected, adjusted photo-eye, cleaned reflectors, reset, tested, RTS										
3617435	A6-IB28-02-BC-BC jam	GS14859	A6-IB28-04-BC	CLOSE	ECM	11/7/22	3:28:00 PM	11/7/22	3:30:00 PM	00:10	0.00
	Comments: bags jammed, moved all bags from photoeyes, reset, informed employee to space bags a bit more, RTS										
	bags jammed, moved all bags from photoeyes, reset, informed employee to space bags a bit more, RTS										
3508626	Bag Claim 28 will not start up	GS14860	A6-IB28-05-BC	CLOSE	ECM	6/21/22	1:31:00 PM	6/21/22	1:36:00 PM	00:05	0.00
	Comments: Cleared the jam on merge belt. RTS										
	Cleared the jam on merge belt. RTS										
3548399	A6-IB28-05-DOOR fault	GS14860	A6-IB28-05-BC	CLOSE	ECM	8/10/22	10:22:00 AM	8/10/22	10:29:00 AM	00:14	0.00
	Comments: arrive at asset, airline error. reset estop and cleared jam. start line and RTS										
3555167	A6-IB28-01-BC	GS14860	A6-IB28-05-BC	CLOSE	ECM	8/20/22	12:53:00 PM	8/20/22	1:28:00 PM	00:35	0.00
	Comments: bags jamming out unit,cleared bags off,cleared fault,lowered door,cleared jam at FPC, reset, RTS										
	When I arrived, I found a few bags jamming out unit, I cleared all bags off, cleared fault after I lowered door, I then went to FPC and cleared										
3569967	A6-IB28-01-BC - JAM	GS14860	A6-IB28-05-BC	CLOSE	ECM	9/1/22	1:21:00 PM	9/1/22	1:21:00 PM	00:04	0.00
	Comments: Moved bag off unit, reset fault and RTS.										
3607494	A6-IB28-FPC-BC jam	GS14860	A6-IB28-05-BC	CLOSE	ECM	10/30/22	3:00:00 PM	10/30/22	3:15:00 PM	00:15	0.00
	Comments: went to asset and inspected. reset fault on section 5 and RTS										
3624312	A6-IB28-05-BC jam	GS14860	A6-IB28-05-BC	CLOSE	ECM	11/18/22	6:35:00 PM	11/18/22	6:45:00 PM	00:10	0.00
	Comments: Move bags from photo-eyes, e-stop, cleared jam, monitor the line, stop line, RTS.										
3390392	A6-IB28-05-DOOR fault	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	1/16/22	1:51:00 PM	1/16/22	2:17:00 PM	00:29	0.00
	confirmed with Roy JSM										
3390593	Bag Claim 28 has a door fault	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	1/18/22	1:07:00 PM	1/18/22	4:06:00 PM	03:00	98.28
	Comments: ECALL: inspected, ESTOP,reset. changed photo-eye, removed jam,reset,tested,RTS										
	Inspected line, door was open and line was not running, reset the line, panel was showing ESTOP was pressed, pushed all ESTOP and reset										
3408756	A6-IB28-05-DOOR - DOOR	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	2/6/22	3:50:00 PM	2/6/22	4:32:00 PM	00:40	0.00
	Comments: Comment										
	Verified by Roy.										
3408770	A6-IB28-05-DOOR - Door	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	2/6/22	6:47:00 PM	2/6/22	6:53:00 PM	00:06	0.00
	Comments: Comment										

Verified by Jaime.

3443339	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	3/28/22	4:15:00 PM	3/28/22	4:26:00 PM	00:12	0.00

Comments: ECM-E-stop in/out, fault cleared, tested, RTS.

Went to the carousel, pressed the e-stop in/out and it started it. The jam was cleared and it was started to run. Tested for a few minutes it RTS.

3421012	A6-IB28-01-BC	GS14861	A6-IB28-05-DOOR	CLOS	ECM	2/26/22	12:37:00 PM	2/26/22	1:18:00 PM	00:41	0.00

Comments: ECALL: photo eye adjustment and MCP inspection. RTS

arrived to asset, door was not up all the way and display jam pressed jam and reset door went up to open position and jam light came back

3455696	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	4/11/22	2:03:00 PM	4/11/22	2:40:00 PM	00:37	0.00

Comments: Comment

Verified by Roy.

3485158	Bag Claim 28 has	GS14861	A6-IB28-05-DOOR	CLOS	ECM	5/21/22	2:13:00 PM	5/21/22	2:16:00 PM	00:03	0.00

Comments: Ecall : Door fault, Cleared fault reset asset & RTS

TSA push bags off 5NC-06 causing bags to fall off hit the IBB-28 PB, move bag reset PB call back in service

3500365	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	6/2/22	1:36:00 PM	6/2/22	1:49:00 PM	00:13	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS

when I arrived I manually closed door to clear fault I then tested and called back in service

3501122	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	6/8/22	6:11:00 PM	6/8/22	6:16:00 PM	00:05	0.00

Comments: ECALL- Airline cleared fault, I tested the door, RTS.

The Airline had already cleared the fault by the time I arrived. I tested door and RTs.

3508094	Bag Claim 28 has	GS14861	A6-IB28-05-DOOR	CLOS	ECM	6/17/22	10:29:00 AM	6/17/22	10:38:00 AM	00:09	0.00

Comments: Ecall : Door fault /jam, Cleared jam condition reset fault & RTS

arrived to asset looked at MCP, jam & E-stop active at IB28-06 wait for airline to clear bags from line, cleared jam & E-stop asset started

3513276	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	6/23/22	10:54:00 PM	6/23/22	11:07:00 PM	00:42	0.00

Comments: Ecall : Door fault, Cleared trash, cleared fault & RTS

removed trash cleared faults reset and tested system called back in service

3525506	Bag Claim 28 has	GS14861	A6-IB28-05-DOOR	CLOS	ECM	7/8/22	2:58:00 PM	7/8/22	3:00:00 PM	00:02	0.00

Comments: Ecall : Door fault, Cleared E-stop reset door fault & RTS

as I was walking by I noticed the tug driver having trouble getting unit to run I radioed BHS and spoke with Naster and asked what unit was

3539426	Bag Claim 28 has	GS14861	A6-IB28-05-DOOR	CLOS	ECM	8/3/22	2:25:00 PM	8/3/22	2:28:00 PM	00:03	0.00

Comments: Ecall : Door alarm, Reset and returned to service

3464303	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	4/21/22	10:12:00 AM	4/21/22	10:17:00 AM	00:05	0.00

Comments: ECALL- Reset e-stop on merge, RTS.

3485553	Bag Claim 28 has	GS14861	A6-IB28-05-DOOR	CLOS	ECM	5/25/22	10:14:00 AM	5/25/22	10:30:00 AM	00:16	0.00

Comments: ECALL- manually closed door, reset line, tested and retested, RTS.

3550245	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	8/12/22	4:56:00 PM	8/12/22	5:00:00 PM	00:04	0.00

Comments: Ecall : Door in alarm, Cleared jam condition, corrected alarm & RTS

arrived at unit and cleared bags off of section 5 reset fault and cleared door alarm I then tested and called back in service

3555116	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	8/19/22	7:09:00 PM	8/19/22	7:30:00 PM	00:42	0.00

Comments: Ecall : Door fault, realigned photo eye, reset asset & RTS

arrived at asset spotted fault moved photo eye tested door called back in service

3617095	Bag Claim 28 has	GS14861	A6-IB28-05-DOOR	CLOS	ECM	11/4/22	3:40:00 PM	11/4/22	3:45:00 PM	00:16	0.00

Comments: Ecall : Door fault, Cleared E-stop, cleared bags from photo eye & RTS

checked MCP panel showed E-stop section 5 cleared bags blocking photo eyes reset E-stop section 5 unit started called back in service

3385395	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	1/9/22	1:33:00 PM	1/9/22	1:54:00 PM	00:21	0.00

confirmed with Robert JSM

3430501	Bag Claim 28 has	GS14861	A6-IB28-05-DOOR	CLOS	ECM	3/5/22	10:28:00 AM	3/5/22	10:31:00 AM	00:03	0.00

Comments: ECALL:manual shut the door, then start the line, monitored the line, shut line down, door came down

just manual shut the door, then start the line, monitored the line, then shut line down, and door came down

3430503	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	3/5/22	10:58:00 AM	3/5/22	11:00:00 AM	00:02	0.00

Verified by JSM bag 1 Jamie. Operator error.

3437930	A6-OSC28-Door-	GS14861	A6-IB28-05-DOOR	CLOS	ECM	3/19/22	7:24:00 PM	3/19/22	7:32:00 PM	00:43	0.00

Comments: ECALL: cut straps to close door, installed new strap, reset,jammed,cleared, reset photo-eye, RTS

Close door by cutting straps, installed new nylon strips to door emergency close, reset, jam up, cleared jam, reset photo-eye, back in service

3446608	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	4/3/22	2:02:00 PM	4/3/22	2:04:00 PM	00:02	0.00

Comments: Comment

Verified by Roy.

3455538	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	4/9/22	6:15:00 PM	4/9/22	6:18:00 PM	00:03	0.00

Comments: ECALL:cleared jam, operator error, RTS

3477948	A6-IB28-FPC-BC	GS14861	A6-IB28-05-DOOR	CLOS	ECM	5/8/22	1:29:00 PM	5/8/22	1:30:00 PM	00:06	0.00

Comments: ECALL:bags still covering photo-eye, removed all bags from the line, fault cleared, RTS

inspected asset, found bags still covering photo-eye, removed all bags from the line, fault cleared, called back in service

3490396	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	5/30/22	1:57:00 PM	5/30/22	2:15:00 PM	00:36	0.00

Comments: ECALL:ESTOP on, reset on station, called security to turn off alarm, tested, RTS

we arrived at the asset, ESTOP on bagroom side was on, causing the door alarm to go off, hit the reset button on station, and call for

3508309	A6-IB28-05-DOOR security	GS14861	A6-IB28-05-DOOR	CLOS	ECM	6/19/22	12:07:00 PM	6/19/22	12:10:00 PM	00:03	0.00

Comments: on another ECALL, Arrived at asset, alarm was on, called alarm off & reset door, tested door, RTS

on another ECALL, Arrived at asset, alarm was on, called the alarm off and reset door, tested door, RTS

3508432	CANCEL!!!	GS14861	A6-IB28-05-DOOR	CLOS	ECM	6/20/22	2:12:00 PM	6/20/22	2:12:00 PM	00:00	0.00

Comments: Canceled by GOAA.

3508452	A6-IB28-05-DOOR jam	GS14861	A6-IB28-05-DOOR	CLOS	ECM	6/20/22	5:04:00 PM	6/20/22	5:09:00 PM	00:05	0.00

Comments: Inspected asset. Found bags under door. Removed all bags from line. Cleared fault, RTS

Inspected asset. Found bags under door. Removed all bags from line. Cleared fault, RTS

3513407	A6-IB28-01-BC - JAM	GS14861	A6-IB28-05-DOOR	CLOS	ECM	6/25/22	2:00:00 PM	6/25/22	2:10:00 PM	00:10	0.00

Comments: stuck, unstuck, door came down, agency started line, door up,stop line, monitored, RTS

got there was door fault, door stuck then unstuck it door came down so agency started the line door came up then stop line door came down

3513445	A6-IB28-05-DOOR door alarm	GS14861	A6-IB28-05-DOOR	CLOS	ECM	6/25/22	7:56:00 PM	6/25/22	8:02:00 PM	00:06	0.00

Comments: went to asset, reset merge, tested, back in service

3513710	A6-IB28-05-DOOR jam	GS14861	A6-IB28-05-DOOR	CLOS	ECM	6/28/22	1:15:00 PM	6/28/22	1:30:00 PM	00:20	0.00

Comments: arrived at asset, located jam, took bags off, reset door, tested door, called back in

arrived at asset, located jam, took bags off, reset door, tested door, called back in

3517214	A6-IB28-06-BC jam	GS14861	A6-IB28-05-DOOR	CLOS	ECM	7/4/22	6:17:00 PM	7/4/22	6:20:00 PM	00:13	0.00

Comments: Arrived,inspected, cleared jam, tested, RTS

3525646	A6-IB28-05-DOOR jam	GS14861	A6-IB28-05-DOOR	CLOS	ECM	7/9/22	5:11:00 PM	7/9/22	5:30:00 PM	00:38	0.00

Comments: door stuck on one side, unstuck it, door came down then started line, tested, RTS

Got there, door was stuck on one side, so we unstuck it, door came down then started line, door came up then stopped line, door came

3530611	A6-IB28-05-DOOR /Door jam	GS14861	A6-IB28-05-DOOR	CLOS	ECM	7/15/22	7:17:00 PM	7/15/22	7:25:00 PM	00:08	0.00

Comments: photo-eye showing one light adjusted photo-eyes, reset and tested few times, called back in service

Inspect asset, photo-eye showing one light adjusted photo-eyes, reset and tested few times, called back in service

3530791	A6-IB28-05-DOOR door fault	GS14861	A6-IB28-05-DOOR	CLOS	ECM	7/17/22	5:02:00 PM	7/17/22	5:06:00 PM	00:04	0.00

Comments: Inspected asset. Found jam at door. Cleared all bags. Cleared fault. Tested, RTS

Inspected asset. Found jam at door. Cleared all bags. Cleared fault. Tested, RTS

3530875	A6-IB28-05-DOOR JAM in	GS14861	A6-IB28-05-DOOR	CLOS	ECM	7/18/22	2:38:00 PM	7/18/22	2:45:00 PM	00:07	0.00

Comments: Inspect asset, check door, removed bags, reset e-stop, cleared jam, RTS

Inspect asset, check door, removed bags, reset e-stop, cleared jam, RTS

3538895	A6-IB28-01-BC - Jam Fault	GS14861	A6-IB28-05-DOOR	CLOS	ECM	7/29/22	1:29:00 PM	7/29/22	1:33:00 PM	00:04	0.00

Comments: jam at door, removed all bags from photo-eye, fault cleared, RTS

inspected asset, found jam at door, removed all bags from photo-eye, fault cleared, RTS

3539092	A6-IB28-05-DOOR jam on	GS14861	A6-IB28-05-DOOR	CLOS	ECM	7/31/22	11:07:00 AM	7/31/22	11:17:00 AM	00:10	0.00

Comments: checked door, removed bag from blocking P/E, cleared jam, door closed, reset line, started up, RTS

inspect asset, checked door, removed bag from blocking photo-eye, cleared jam, door closed, reset line, started up, called back in service

3539371	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	8/2/22	11:59:00 PM	8/3/22	12:02:00 AM	00:03	0.00

Comments: ESTOP still press, pulled it out, reset, worked but ESTOP activated, RTS

on arrival, I inspected the asset to find the ESTOP still press and after pulling it out to reset the asset worked and I observed while telling t

3539436	A6-IB28-05-DOOR /E-stop	GS14861	A6-IB28-05-DOOR	CLOS	ECM	8/3/22	5:19:00 PM	8/3/22	5:26:00 PM	00:07	0.00

Comments: MCP was improperly reset by airline, reset all faults and test asset. RTS

arrived and assessed MCP, e-stopped and improperly reset by airline. (Delta informed the employee not to touch MCP) also informed them

3548221	A6-IB28-05-DOOR jam	GS14861	A6-IB28-05-DOOR	CLOS	ECM	8/8/22	2:10:00 PM	8/8/22	2:18:00 PM	00:08	0.00

Comments: inspected bag jam, cleared bags from photo eye. pulled E-stop and reset. Bag jam clear, RTS

Arrived at asset, inspected bag jam, cleared bags from photo eye. pulled E-stop and reset. Bag jam clear, RTS

3548367	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	8/9/22	10:14:00 PM	8/9/22	10:17:00 PM	00:03	0.00

Comments: closed door, removed faults, restarted system, RTS

3555108	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	8/19/22	5:46:00 PM	8/19/22	5:50:00 PM	00:04	0.00

Comments: Arrived at asset, cleaned photo-eyes and reflectors, reset system, tested, RTS

Arrived at asset, cleaned photo-eyes and reflectors, reset system, tested, RTS

3555904	A6-IB28-05-DOOR Door	GS14861	A6-IB28-05-DOOR	CLOS	ECM	8/28/22	2:01:00 PM	8/28/22	2:04:00 PM	00:09	0.00

Comments: Comment

Changed from "A6-IB28-05-DOOR " to "A6-IB28-06-BC" when confirming with tech.

3555982	Door fault; A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOS	ECM	8/29/22	12:46:00 PM	8/29/22	1:02:00 PM	00:16	0.00

Comments: close contact P/E was line up, adjusted P/E, reset fault, started asset, back on service

I checked the door and the found out the close contact photo-eye was line up , I adjusted the photo-eye, reset the fault, started it, back on

3555985	Bag Claim 28 has a door fault	GS14861	A6-IB28-05-DOOR	CLOS	ECM	8/29/22	1:42:00 PM	8/29/22	1:50:00 PM	00:08	0.00

Comments: ESTOP line, removed bags from line, checked and wiped photo-eyes, restarted line, tested, RTS

arrived at asset, ESTOP line, removed bags from line, checked and wiped photo-eyes, restarted line, tested, RTS

3572698	A6-IB28-05-DOOR /Overload	GS14861	A6-IB28-05-DOOR	CLOS	ECM	9/11/22	6:22:00 PM	9/11/22	6:33:00 PM	00:11	0.00

Comments: Cleared overload, reset & tested system, RTS.

3572879	A6-IB28-05-DOOR alarm	GS14861	A6-IB28-05-DOOR	CLOS	ECM	9/13/22	1:58:00 PM	9/13/22	2:04:00 PM	00:16	0.00

Comments: E-stopped, reset control stations and panel, removed bags from photoeyes, reset, RTS

Inspected, door up and line not running. E-stopped, reset control stations and panel, removed bags from photoeyes, reset, RTS

3577492	A6-IB28-05-DOOR, DOOR	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	9/18/22	1:27:00 PM	9/18/22	1:43:00 PM	00:16	0.00

Comments: bag jam between public side and doghouse, removed bag from photoeye, reset, tested, RTS

Went to asset, inspected, found bag jam between public side and doghouse, removed bag from front of photoeye, reset, tested, RTS

3577519	A6-IB28-05-DOOR fault	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	9/18/22	7:55:00 PM	9/18/22	8:05:00 PM	00:10	0.00

Comments: inspect, check door, E-stop pressed, pulled E-stop, reset, door fault clear, RTS

inspect, check door, E-stop pressed, pulled E-stop, reset, door fault clear, RTS

3556089	A6-IB28-04-BC jam	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	8/30/22	5:46:00 PM	8/30/22	5:49:00 PM	00:14	0.00

Comments: made adjustment to photo-eye, reset jam, jam cleared, monitor, RTS

inspect asset, checked asset, made adjustment to photo-eye, reset jam, jam cleared, monitor, RTS

3581886	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	9/25/22	8:40:00 PM	9/25/22	8:42:00 PM	00:04	0.00

Comments: Arrived at asset, cleared fault, called back into service

Arrived at asset, cleared fault, called back into service

3581949	A6-IB28-05-DOOR fault	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	9/26/22	2:05:00 PM	9/26/22	2:20:00 PM	00:15	0.00

Comments: inspected, diagnosed, cleared jam, tested, RTS

inspected, diagnosed, cleared jam, tested, RTS

3586224	Door fault; A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	10/3/22	1:45:00 PM	10/3/22	1:55:00 PM	00:10	0.00

Comments: bag jam, reset all ESTOP, restarted the panel, tested line, called in

bag jam, reset all ESTOP, restarted the panel, tested line, called in

3586394	A6-IB28-05-DOOR /Door	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	10/4/22	4:30:00 PM	10/4/22	4:40:00 PM	00:10	0.00

Comments: arrived at asset, inspected asset, cleared fault, tested, reset system, RTS

arrived at asset, inspected asset, cleared fault, tested, reset system, RTS

3586446	A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	10/5/22	11:44:00 AM	10/5/22	12:20:00 PM	00:36	0.00

Comments: diagnosed, cleared door fault, tested, RTS

diagnosed, cleared door fault, tested, RTS

3586507	A6-IB28-05-DOOR door fault	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	10/5/22	10:26:00 PM	10/5/22	10:39:00 PM	00:13	0.00

Comments: Cleared jam and photo-eye on public side, RTS.

3599592	A6-IB28-05-DOOR fault	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	10/16/22	1:50:00 PM	10/16/22	2:00:00 PM	00:10	0.00

Comments: manually brought down door, tested, cleaned photoeyes/reflectors, monitor, RTS

door wont close, manually brought down door, started line, door came up, stop line, door came down, cleaned photoeyes/reflectors, monitor,

3599766	Door fault; A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	10/18/22	12:52:00 PM	10/18/22	12:57:00 PM	00:11	0.00

Comments: Door jam, alarm on, closed door and waited for alarm to stop, tested, inspected further, working,RTS

Door jam, alarm on, closed door and waited for alarm to stop, tested, inspected further, working fine, RTS, did the final inspection

3599771	A6-IB28-06-BC fault	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	10/18/22	1:38:00 PM	10/18/22	1:43:00 PM	00:15	0.00

Comments: Cleared door fault, close door, tested, RTS.

3607740	A6-IB28-05-DOOR /Door	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	11/2/22	12:44:00 PM	11/2/22	12:50:00 PM	00:06	0.00

Comments: line stopped, door open, removed bags from photoeyes. E-stop, reset control station and panels, RTS

Inspected, line stopped, door open, removed bags from photoeyes. E-stop, reset control station and panels, RTS

3607741	CANCEL!!!	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	11/2/22	12:42:00 PM	11/2/22	12:43:00 PM	00:01	0.00

Comments: duplicate call to 7740

3607743	Door fault; A6-IB28-05-DOOR	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	11/2/22	2:20:00 PM	11/2/22	3:10:00 PM	00:45	0.00

Comments: E-stop/reset, photoeye off center, adjusted, powered FPC Down/ back up, RTS

performed E-stop/reset, checked photoeyes, photoeye above door pointing away from reflector, adjusted, powered FPC Down/ back up, RTS

3619410	A6-IB28-05-DOOR door alarm	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	11/12/22	4:01:00 PM	11/12/22	4:08:00 PM	00:07	0.00

Comments: jam, moved bags, ESTOP, reset, FPC & line started, door closed, no issues, RTS, Bad bag hygiene

arrived to asset, MCP displayed jam, ESTOP not cleared on 06 asset, moved bag, jam flashing ESTOP & reset, FPC started, line started

3617269	A6-IB28-05-DOOR fault	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	11/6/22	10:14:00 AM	11/6/22	10:23:00 AM	00:20	0.00

Comments: door up, line not running, removed bags from P/E, cleared fault on control station, ran

inspected line, door was up and line was not running, removed bags from photo-eyes, cleared jam fault on control station, line ran called in

3619489	A6-IB28-05-DOOR /Door	GS14861	A6-IB28-05-DOOR	CLOSE	ECM	11/13/22	1:56:00 PM	11/13/22	2:15:00 PM	00:19	0.00

Comments: cleared jam, reset fault, tested, RTS

cleared jam, reset fault, tested, RTS

3433216	A6-IB28-05-DOOR /Door	GS14862	A6-IB28-06-BC	CLOSE	ECM	3/15/22	3:09:00 PM	3/15/22	3:17:00 PM	00:08	0.00

Per JSM Roy.

3513845	A6-OSC28-Door	GS14862	A6-IB28-06-BC	CLOSE	ECM	6/28/22	5:46:00 PM	6/28/22	5:51:00 PM	00:05	0.00

Comments: When I approached unit, no jams were showing. Tested, RTS

When I approached unit, no jams were showing. Tested, RTS

3534528	A6-IB28-06-BC jam	GS14862	A6-IB28-06-BC	CLOSE	ECM	7/26/22	1:39:00 PM	7/26/22	1:49:00 PM	01:02	0.00

Comments: Arrived at asset. Diagnose problem. Cleared bag jam, reset, tested, RTS

Arrived at asset. Diagnose problem. Cleared bag jam, reset, tested, RTS

3534610	A6-IB28-06-BC - JAM ON	GS14862	A6-IB28-06-BC	CLOSE	ECM	7/27/22	1:30:00 PM	7/27/22	1:55:00 PM	00:18	0.00

Comments: inspect, found multiple bags on one asset, space bags properly and reset. RTS

inspected asset, multiple bags on one asset, spaced bags and cleared jam on control station. asset started and RTS

3581824	A6-IB28-06-BC siding reporting	GS14862	A6-IB28-06-BC	CLOSE	ECM	9/25/22	1:34:00 PM	9/25/22	1:37:00 PM	00:11	0.00

Comments: arrived at asset, diagnosed problem, cleared jam, tested, RTS
arrived at asset, diagnosed problem, cleared jam, tested, RTS

3607439 A6-IB28-05-DOOR JAM GS14862 A6-IB28-06-BC CLOS E ECM 10/30/22 10:32:00 AM 10/30/22 10:35:00 AM 00:13 0.00

Comments: cleared jam, tested, RTS
cleared jam, tested, RTS

3619371 A6-IB28-06-BC jam condition on GS14862 A6-IB28-06-BC CLOS E ECM 11/12/22 11:23:00 AM 11/12/22 11:35:00 AM 00:12 0.00

Comments: removed bags from line, e-stop, removed bags, reset jam, e-stop, line started, RTS, monitored
removed bags from line, e-stop, removed bags, reset jam, e-stop, line started, RTS, monitored, cleared another jam

3398474 A4-4OSR4-05 - REPLACE GS18858 A4-4OSR4-05 CLOS E ECM 1/29/22 9:39:00 AM 1/29/22 10:52:00 AM 01:26 128.66

Comments: Ecall : Bad photo eye, Replaced bad photo eye & RTS
got there merge wasn't running so noticed photo eye had no light so disconnected cable and connect no light on photo eye so went to par

3420861 Gate 32 PBB STOW BOX GS19724 PBB-32 CLOS E ECM 2/24/22 7:58:00 AM 2/24/22 8:09:00 AM 00:11 0.00

Comments: Move bridge
Moved the bridge out of the way so the stow box could be painted. Moved bridge with help from painter.

3500348 Gate 32 handle came off door GS19724 PBB-32 CLOS E ECM 6/2/22 10:10:00 AM 6/2/22 10:12:00 AM 00:02 0.00

Comments: ECALL- Upon arrival door handle was already fixed by GOAA, RTS.

3501101 PBB-32 CANOPY IS TORN GS19724 PBB-32 CLOS E ECM 6/8/22 2:43:00 PM 6/8/22 2:52:00 PM 00:09 0.00

Comments: Canopy torn
Canopy is torn In a couple of places, a repair must be scheduled

3508815 PBB 32 bag chute broken GS19724 PBB-32 CLOS E ECM 6/22/22 8:20:00 PM 6/22/22 8:38:00 PM 00:36 0.00

Comments: gate-32 bag chute
Bagslide chute was coming up we fastened back down

3469625 xxld GS19724 PBB-32 CLOS E ECM 5/3/22 11:27:00 AM 5/3/22 11:27:00 AM 00:00 0.00

Comments: call canceled

3416175 Gate 32 PBB GS19724 PBB-32 CLOS E ECM 2/17/22 10:10:00 PM 2/17/22 10:18:00 PM 00:08 0.00

Comments: Arrived @ gate, checked PBB. No issue found.

3437862 Gate 32 jetway is not moving GS19724 PBB-32 CLOS E ECM 3/19/22 6:48:00 AM 3/19/22 7:05:00 AM 00:17 0.00

Comments: Bridge wont move
Plane had just left the gate when I arrived. Tested bridge and it operated fine. Another plane was arriving at the gate soon so I stayed and

3443048 PBB - GATE 32 OVERSTEER/W GS19724 PBB-32 CLOS E ECM 3/25/22 8:05:00 PM 3/25/22 8:25:00 PM 00:39 0.00

Comments: bridge 32 oversteer
arrived at gate 32 the bridge is on plane I went to ask the agent what was the problem she replied nothing I ask did she dock the bridge and

3443100 Gate 32 JB is not working GS19724 PBB-32 CLOS E ECM 3/26/22 6:59:00 AM 3/26/22 7:12:00 AM 00:13 0.00

Comments: gate 32 not moving
Arrived at gate 32 , and canopy light was on retracted canopy, back In service

3443350 32 not moving GS19724 PBB-32 CLOS E ECM 3/28/22 5:55:00 PM 3/29/22 7:53:00 PM 13:46 440.86

Comments: PBB-32
PBB INOP , checked fuses in console area, jet packs, disconnect beside jet packs, found blown fuse @ rotunda inside (load bridge

3455624 PBB 32 GS19724 PBB-32 CLOS E ECM 4/10/22 11:45:00 PM 4/11/22 1:38:00 AM 00:07 0.00

Comments: pbb-32
Operator error agent thought she turned on power but did not

3469280 PBB-32 NOT MOVING GS19724 PBB-32 CLOS E ECM 4/29/22 11:32:00 AM 4/29/22 1:03:00 PM 01:31 17.26

Comments: Bridge wont move
Trouble shot issue and found that two fuses were blown at the rotunda and that there were two wires not fully wired together which was

3413720 PBB-32 NOT MOVING GS19724 PBB-32 CLOS E ECM 2/16/22 7:53:00 AM 2/16/22 7:54:00 AM 00:01 0.00

Comments: Arrived, no one in bridge, tested functions bridge is working

3480535 PBB 32 Drive motor GS19724 PBB-32 CLOS E ECM 5/17/22 12:17:00 AM 5/18/22 3:51:00 PM 28:32 86.53

Comments: brought manlift to gate trouble shot all wiring from rotunda to high voltage cabinet
Under front of bridge found one leg reading improper voltage used tug to pull out bridge removed b tunnel handrails and found broken power

3485463 PBB-32 NOT MOVING GS19724 PBB-32 CLOS E ECM 5/24/22 1:02:00 PM 5/24/22 1:12:00 PM 00:10 0.00

Comments: PBB-32
Arrived, canopy was down, retract and bridge worked

3534099 PBB 32 Accelerates fast GS19724 PBB-32 CLOS E ECM 7/21/22 11:04:00 PM 7/21/22 11:08:00 PM 00:06 0.00

Comments: PBB-32 accelerates fast when throttled
Arrived at gate, the bridge was in operation… tested and verified.

3547891 GT 32 GPU inop GS19724 PBB-32 CLOS E ECM 8/4/22 11:00:00 PM 8/4/22 11:09:00 PM 00:09 0.00

Comments: Gate-32 GPU inop
arrived at gate, checking the GPU… found out no issue. Tail # N661NK

3594809 32 autolevel GS19724 PBB-32 CLOS E ECM 10/9/22 9:27:00 PM 10/9/22 9:32:00 PM 00:03 0.00

Comments: PBB 32
Tested auto level and found no issues.

3582080 35825080 - Gate 32 - Cant close GS19724 PBB-32 CLOS E ECM 9/28/22 6:00:00 AM 9/28/22 6:30:00 AM 00:30 0.00

Comments: service door code not engaging, GOAA locksmith needs to reset notify AOC
the problem was service door locked from the ramp to bridge. number not engaging with code. called GOAA and notify them their locksmith

3390571	3390571 Gate 34 Bridge won't move	GS19725	PBB-34	CLOS	ECM	1/18/22	7:58:00 AM	1/18/22	8:33:00 AM	00:35	0.00
	Comments: PBB-34 Arrived at gate. Waited for plane to finish boarding. Watched gate agent pull bridge back and also tested all functions of bridge to make su										
3413511	PBB-34 NOT MOVING	GS19725	PBB-34	CLOS	ECM	2/14/22	1:02:00 PM	2/14/22	1:12:00 PM	00:10	0.00
	Comments: arrived plane on gate talked to gate agent she said she had an issue with the acf floor but figured It out										
3432703	34 not moving	GS19725	PBB-34	CLOS	ECM	3/10/22	4:15:00 PM	3/10/22	4:29:00 PM	00:30	0.00
	Comments: 34 NOT MOVING LIGHTING ALERT TILL 16:06										
3432758	Gate 34 the bridge is not moving	GS19725	PBB-34	CLOS	ECM	3/11/22	7:06:00 AM	3/11/22	7:31:00 AM	01:02	0.00
	Comments: gate-34 Arrived at gate and left oversteer on wheel buggy , reset took it out of oversteer back in service, Fix bag slide piece of metal was sticking out										
3432770	Gate 34 problem moving between	GS19725	PBB-34	CLOS	ECM	3/11/22	8:06:00 AM	3/11/22	8:16:00 AM	00:18	0.00
	Comments: bridge wont move Plane was departing and the bridge was being moved back into stow box when I arrived. Checked console and only issue found was that the										
3432806	Gate 34-PBB wont move	GS19725	PBB-34	CLOS	ECM	3/11/22	2:11:00 PM	3/11/22	2:26:00 PM	00:15	0.00
	Comments: Bridge wont move Bridge was in oversteer again. Bypassed through it until the bridge could be moved normally. Waited until operator drove bridge to plane.										
3500523	Gate 34-PBB wont move	GS19725	PBB-34	CLOS	ECM	6/3/22	8:54:00 PM	6/3/22	9:02:00 PM	00:13	0.00
	Comments: gate-34 Arrived at gate and wheel was oversteer, bypass back in service										
3502798	Gate 34 the bridge is not moving	GS19725	PBB-34	CLOS	ECM	6/9/22	7:46:00 AM	6/9/22	7:52:00 AM	00:06	0.00
	Comments: Ecall : Bridge wouldn't move, Bypassed out of oversteer & RTS Bridge was in oversteer; Bypassed and taken out of oversteer, bridge property functioning										
3508354	PBB 34 oversteer	GS19725	PBB-34	CLOS	ECM	6/19/22	7:45:00 PM	6/19/22	8:15:00 PM	00:30	0.00
	Comments: bridge wheel lock, reset VFD, got it good										
3508734	Gate 34 door handle is broke	GS19725	PBB-34	CLOS	ECM	6/22/22	9:19:00 AM	6/22/22	9:42:00 AM	00:23	0.00
	Comments: arrived and found screws broken in door closer arm on ramp access door. Drilled new holes and attached arm using new consumable screws										
3385482	PBB-34 NOT MOVING	GS19725	PBB-34	CLOS	ECM	1/10/22	1:04:00 PM	1/10/22	1:11:00 PM	00:07	0.00
	Comments: ECALL: no plane or agent around tested all functions of bridge several times,found no issue,RTS										
3390482	Gate 34 PBB NO MVMT	GS19725	PBB-34	CLOS	ECM	1/17/22	10:43:00 AM	1/17/22	10:47:00 AM	00:04	0.00
	Comments: ECALL:bridge was on plane, talked to gate agent. Operator error.Will come back at departure to check										
3413173	PBB 34 Auto Level bar	GS19725	PBB-34	CLOS	ECM	2/10/22	11:59:00 PM	2/11/22	12:04:00 AM	00:05	0.00
	Comments: Ecall… Auto level arm bent When I walked into the bridge I noticed the auto leveler arm was slightly bent… so I straightened it out, tested it made sure it was still										
3416130	34 no power to jetbridge	GS19725	PBB-34	CLOS	ECM	2/17/22	2:51:00 PM	2/17/22	3:05:00 PM	00:14	0.00
	Comments: Bridge wont move Bridge was in a right swing limit. Bypassed through it until the bridge could be moved normally. Waited until operator drove the bridge to the										
3421149	Gate 34 PBB STOW/ PEDO	GS19725	PBB-34	CLOS	ECM	2/28/22	8:43:00 AM	2/28/22	8:55:00 AM	00:12	0.00
	Comments: PBB-34 Move bridge out of stow box for painters 0843-0855										
3430615	PBB-34 not moving	GS19725	PBB-34	CLOS	ECM	3/6/22	9:23:00 PM	3/6/22	9:30:00 PM	00:11	0.00
	Comments: Saw PCA hose on ground. Chceked GPU cable. Drove bridge. NPF. RTS. Arrived at gate 34 to see what was going on with the bridge PCA hose is on the ground not in the basket they said the bridge will not move I										
3432993	PBB-34 NOT MOVING	GS19725	PBB-34	CLOS	ECM	3/13/22	9:01:00 AM	3/13/22	9:12:00 AM	00:11	0.00
	Comments: PBB-34 Bridge in oversteer , bypass to get out, watch gate agent drive to plane										
3433102	pbb 34 not moving	GS19725	PBB-34	CLOS	ECM	3/14/22	3:14:00 PM	3/14/22	3:18:00 PM	00:04	0.00
	Comments: oversteer, bypass to get bridge wheels in correct position.										
3433133	PBB 34 Oversteer	GS19725	PBB-34	CLOS	ECM	3/14/22	10:29:00 PM	3/14/22	10:33:00 PM	00:04	0.00
	Comments: went into the console to reset the bridge got it out from oversteer back in service										
3437698	The jet bridge on gate 34 will not	GS19725	PBB-34	CLOS	ECM	3/17/22	10:38:00 AM	3/17/22	10:42:00 AM	00:04	0.00
	Comments: 34 dound 34 in over steer bypassed out rts This call was confusing AOC called 34 then said never mind then call again immediately Times are 1028 to 1038										
3437851	Gate 34 PBB	GS19725	PBB-34	CLOS	ECM	3/19/22	2:58:00 AM	3/19/22	3:10:00 AM	00:20	0.00
	Comments: bridge 34 oversteer I arrived at gate 34 the bridge is in oversteer I open the console door to reset and got the bridge out of oversteer bridge is back in service										
3442942	34 oversteer	GS19725	PBB-34	CLOS	ECM	3/24/22	8:27:00 PM	3/24/22	8:34:00 PM	00:07	0.00
	Comments: Gate-34 Oversteer Arrived at gate, checking the pilot console… it's oversteer issue, reset/bypass and testing, back in service.										
3442992	Gate 34 PBB NO MVMT	GS19725	PBB-34	CLOS	ECM	3/25/22	10:00:00 AM	3/25/22	10:07:00 AM	00:07	0.00
	Comments: 34 not moving found bridge in left over steer Bypassed out and RTS										

3443025	PBB - GATE 34 WHEELS ARE	GS19725	PBB-34	CLOS E	ECM	3/25/22	4:24:00 PM	3/25/22	4:36:00 PM	00:12	0.00
	Comments: bridge 34 wheels lock I got to the gate 34 the bridge was in oversteer I had to reset and it came out from oversteer bridge is back in service										
3443030	Gate 34-PBB wont move	GS19725	PBB-34	CLOS E	ECM	3/25/22	5:05:00 PM	3/25/22	5:15:00 PM	00:10	0.00
	Comments: Gate-34 PBB wont move Arrived at gate, checking the pilot console... found out no issue.										
3443053	PBB - GATE 34 WHEELS	GS19725	PBB-34	CLOS E	ECM	3/25/22	8:50:00 PM	3/25/22	8:56:00 PM	00:10	0.00
	Comments: bridge 34 wheels lock not moving arrived at gate 34 the bridge was in oversteer I reset it got it out from oversteer bridge is back in service										
3443095	Gate 34 JB is not working	GS19725	PBB-34	CLOS E	ECM	3/26/22	6:09:00 AM	3/26/22	6:22:00 AM	00:13	0.00
	Comments: Bridge wont move Bridge was in oversteer. Bypassed until the bridge could be moved normally. Waited for operator to drive bridge to the plane.										
3443114	Gate 34 wheels are not align	GS19725	PBB-34	CLOS E	ECM	3/26/22	10:26:00 AM	3/26/22	10:45:00 AM	00:19	0.00
	Comments: issue with wheels Bridge was in oversteer again. Bypassed through it and then adjusted the bounce back. Tested it and it didn't go into oversteer.										
3443167	Gt 34 Auto Level	GS19725	PBB-34	CLOS E	ECM	3/26/22	9:29:00 PM	3/26/22	10:41:00 PM	02:22	0.00
	Comments: gate 34 auto level We arrived at gate 34 to check the auto level they would not board plane till we say it's good so they boarded the plane when they back the										
3446456	pbb - gate 34 not moving	GS19725	PBB-34	CLOS E	ECM	4/1/22	1:15:00 PM	4/1/22	1:19:00 PM	00:04	0.00
	Comments: gate 34 is not moving Assisted Jose										
3446463	pbb - gate 34 overstear indicate	GS19725	PBB-34	CLOS E	ECM	4/1/22	2:34:00 PM	4/1/22	2:45:00 PM	00:11	0.00
	Comments: gate-34 Reset left steering bounced back, back in service										
3455505	Gate 34 the bridge is on	GS19725	PBB-34	CLOS E	ECM	4/9/22	11:00:00 AM	4/9/22	11:03:00 AM	00:03	0.00
	Comments: gate-34 arrived at gate 34 and wheels was left oversteer, bypassed of oversteer back in service										
3460371	Gate 34 jetway is not moving	GS19725	PBB-34	CLOS E	ECM	4/16/22	11:44:00 AM	4/16/22	1:01:00 PM	00:25	0.00
	Comments: Bridge wont move Wheels were in oversteer. Bypassed through until bridge could be moved normally. Waited until operator drove the bridge to the plane.										
3460820	PBB 34 won't move	GS19725	PBB-34	CLOS E	ECM	4/20/22	5:54:00 PM	4/20/22	5:57:00 PM	00:03	0.00
	Comments: PBB-34 wont move arrived at gate, checking the pilot console… found out no issue.										
3464655	Gate 34 PBB OOL	GS19725	PBB-34	CLOS E	ECM	4/25/22	1:27:00 PM	4/25/22	1:37:00 PM	00:10	0.00
	Comments: pass the limit and out back the cage I'm using little bit the bypass moving to front and tested, RTS										
3469341	Gate 34 the bridge is not	GS19725	PBB-34	CLOS E	ECM	4/30/22	5:57:00 AM	4/30/22	6:05:00 AM	00:08	0.00
	Comments: Bridge wont move Bridge was in oversteer. Bypassed through until the bridge could be moved normally. Waited for operator to drive bridge to the plane.										
3477755	Gate 34 JB can't move backward	GS19725	PBB-34	CLOS E	ECM	5/6/22	9:22:00 AM	5/6/22	9:33:00 AM	00:11	0.00
	Comments: Bridge was in oversteer. Bypassed through until the bridge could be moved normally.										
3480232	PBB - GATE 34 WHEELS ARE	GS19725	PBB-34	CLOS E	ECM	5/13/22	2:59:00 PM	5/13/22	3:03:00 PM	00:04	0.00
	Comments: left oversteer, and canopy was down, bypass out of oversteer, back in service										
3480407	3480407 - Piece of metal sticking	GS19725	PBB-34	CLOS E	ECM	5/15/22	11:17:00 AM	5/15/22	11:42:00 AM	00:36	0.00
	Comments: PBB-34 Arrived, found piece of slant sticking up on transition ramp, drilled new holes into slant and metal led new screws to hole the slant down in										
3485429	PBB-34 NOT MOVING	GS19725	PBB-34	CLOS E	ECM	5/24/22	7:33:00 AM	5/24/22	7:41:00 AM	00:08	0.00
	Comments: Steering and backed bridge into stow box										
3485504	Gt 34 Wont move backward	GS19725	PBB-34	CLOS E	ECM	5/24/22	10:02:00 PM	5/24/22	10:10:00 PM	00:08	0.00
	Comments: PBB-34 Running on arrival, agent said cable hoist was down										
3500671	3500671 - Pbb 34 Bridge won't move	GS19725	PBB-34	CLOS E	ECM	6/5/22	9:53:00 AM	6/5/22	10:00:00 AM	00:07	0.00
	Comments: arrived no plane at gate found right vfd flashing fault shut down power to clear fault restarted and tested bridge operates properly										
3502850	PBB-34 NOT MOVING	GS19725	PBB-34	CLOS E	ECM	6/9/22	5:13:00 PM	6/9/22	5:19:00 PM	00:11	0.00
	Comments: gate-34 Arrived at gate and it was in operation, gpu hoist was down,										
3508142	Gate 34 PBB AUTOLEVEL	GS19725	PBB-34	CLOS E	ECM	6/17/22	6:44:00 PM	6/17/22	6:56:00 PM	00:12	0.00
	Comments: key to the bridge fell out and the bridge stop she thought it was broken I am securing the key so i										
3508358	PBB 34 wheels not moving	GS19725	PBB-34	CLOS E	ECM	6/19/22	9:15:00 PM	6/19/22	9:45:00 PM	00:39	0.00
	Comments: bridge 34 not moving arrived at gate 34 this is the second time to this bridge the first time we got it going reset the bridge now it did it again we reset it and the										
3513338	Gate 34 PBB NO MVMT	GS19725	PBB-34	CLOS E	ECM	6/24/22	6:05:00 PM	6/24/22	6:10:00 PM	00:05	0.00
	Comments: Ecall : Not moving, Bypassed out of oversteer condition & RTS found in left oversteer bypass out of oversteer and returned to service										

3513362	PBB 34 not moving	GS19725	PBB-34	CLOSED	ECM		6/25/22	1:18:00 AM	6/25/22	1:27:00 AM	00:17	0.00
	Comments: PBB-34 not moving arrived at gate, it's oversteer issue.. reset/ bypass and testing, back in service.											
3525384	Gate 34 autolevel issue	GS19725	PBB-34	CLOSED	ECM		7/7/22	8:23:00 AM	7/7/22	8:26:00 AM	00:03	0.00
	Comments: issue with auto level Call cancelled on way to gate.											
3525680	Gate 34 PBB	GS19725	PBB-34	CLOSED	ECM		7/10/22	12:02:00 AM	7/10/22	12:09:00 AM	00:13	0.00
	Comments: gate-34 arrived at gate and saw wheels left oversteer, bypass and back in service											
3530638	Gate 34 JB is not moving	GS19725	PBB-34	CLOSED	ECM		7/16/22	5:45:00 AM	7/16/22	6:02:00 AM	00:16	0.00
	Comments: Bridge wont move Bridge was in a left oversteer. Bypassed through it until the bridge could be moved normally. (Time starts at 0545)											
3530929	3530929 - PBB34 Bridge Won't	GS19725	PBB-34	CLOSED	ECM		7/19/22	7:08:00 AM	7/19/22	7:18:00 AM	00:14	0.00
	Comments: in oversteer, bypassed and put in limits, checked soft limit, drifted into oversteer in oversteer, bypassed and put in limits, checked soft limit, and wheels stopped turning steered oversteered, must have drifted into oversteer											
3530941	3530941 - PBB 34 Bridge Won't	GS19725	PBB-34	CLOSED	ECM		7/19/22	9:13:00 AM	7/19/22	9:22:00 AM	00:09	0.00
	Comments: bridge on oversteer, bypassed and put in limits, adjusted pot to stop wheel bogie left, moved bridge on oversteer, bypassed and put in limits, adjusted pot to stop wheel bogie left, moved a little further away											
3531067	PBB-34 NOT MOVING	GS19725	PBB-34	CLOSED	ECM		7/20/22	4:20:00 PM	7/20/22	4:35:00 PM	00:15	0.00
	Comments: bridge not moving The canopy was not back all the way, got it back to move the bridge back in service											
3531090	PBB-34 WILL NOT MOVE	GS19725	PBB-34	CLOSED	ECM		7/20/22	7:59:00 PM	7/20/22	8:06:00 PM	00:07	0.00
	Comments: bridge will not go backward Arrived at gate-34 bridge is not moving backwards the canopy was not retracted all the way bridge is back in service											
3539290	3539290 - Gate 34 Out of Limits	GS19725	PBB-34	CLOSED	ECM		8/2/22	8:07:00 AM	8/2/22	8:13:00 AM	00:06	0.00
	Comments: bridge on plane, and operational											
3539442	gate 34 oversteer	GS19725	PBB-34	CLOSED	ECM		8/3/22	6:18:00 PM	8/3/22	6:29:00 PM	00:11	0.00
	Comments: PBB 34 Canopy was partially down causing bridge not to move forward. Once fully retracted bridge moved normally.											
3547816	Gate 34 the jetway is not moving	GS19725	PBB-34	CLOSED	ECM		8/4/22	11:39:00 AM	8/4/22	11:46:00 AM	00:07	0.00
	Comments: bridge wont move Bridge was in oversteer. Bypassed through it until the bridge could be moved normally. Waited for operator to drive the bridge to the plane.											
3548197	PBB-34 OVERSTEER	GS19725	PBB-34	CLOSED	ECM		8/8/22	9:42:00 AM	8/8/22	9:44:00 AM	00:02	0.00
	Comments: PBB-34 , The Canopy not retracted, I Reset Canopy.											
3548419	PBB 34 auto level alarm	GS19725	PBB-34	CLOSED	ECM		8/10/22	5:18:00 PM	8/10/22	5:24:00 PM	00:06	0.00
	Comments: PBB 34 Auto level alarm sounding. Reset auto level and tested to ensure properly working. No further issues.											
3550235	Gate 34 PBB NO MVMT	GS19725	PBB-34	CLOSED	ECM		8/12/22	2:57:00 PM	8/12/22	3:08:00 PM	00:11	0.00
	Comments: Bridge wont move back Cable hoist was down. Raised it up and the bridge could move normally.											
3550409	Gate 34-PBB overtoss	GS19725	PBB-34	CLOSED	ECM		8/14/22	3:48:00 PM	8/14/22	4:01:00 PM	00:13	0.00
	Comments: oversteer, bypassed											
3550542	Gate 34-PBB issue WO3550541	GS19725	PBB-34	CLOSED	ECM		8/15/22	6:43:00 PM	8/15/22	6:51:00 PM	00:08	0.00
	Comments: PBB 34 Had partially down so couldn't move back. Once retracted fully bridge moved normally.											
3550562	Gate 34 PBB	GS19725	PBB-34	CLOSED	ECM		8/15/22	10:41:00 PM	8/15/22	10:45:00 PM	00:08	0.00
	Comments: PBB 34 Call cancelled.											
3555905	Gate 34 PBB OVERSTEER	GS19725	PBB-34	CLOSED	ECM		8/28/22	2:05:00 PM	8/28/22	2:15:00 PM	00:20	0.00
	Comments: Oversteer, bypassed											
3555977	PBB 34 not moving	GS19725	PBB-34	CLOSED	ECM		8/29/22	12:00:00 PM	8/29/22	12:12:00 PM	00:12	0.00
	Comments: canopy was down, put canopy up drove bridge forward, bridge back in service canopy was down, put canopy up drove bridge forward, bridge back in service											
3586124	PBB-34 MOVED TO FAR BACK	GS19725	PBB-34	CLOSED	ECM		10/2/22	12:55:00 PM	10/2/22	1:01:00 PM	00:06	0.00
	Comments: right swing limit, I override the bridge in able to go back to normal operation I found right swing limit, I override the bridge in able to go back to normal operation											
3586421	Gate 34 the bridge is not moving	GS19725	PBB-34	CLOSED	ECM		10/5/22	7:31:00 AM	10/5/22	7:35:00 AM	00:08	0.00
	Comments: oversteer, over ride control panel and got back to normal operation											
3594856	Gate 34 jetbridge will not move	GS19725	PBB-34	CLOSED	ECM		10/10/22	1:18:00 PM	10/10/22	1:24:00 PM	00:06	0.00
	Comments: upon my arrival, bridge was in the stow box, I checked and tested bridge is working normal operation upon my arrival, bridge was in the stow box, I checked and tested bridge is working normal operation											
3595012	PBB 34 AUTO LEVEL	GS19725	PBB-34	CLOSED	ECM		10/11/22	11:32:00 PM	10/11/22	11:47:00 PM	00:15	0.00
	Comments: PBB 34											

Autolevel was working. Just needed to be reset.

3595084	PBB-34 NOT MOVING	GS19725	PBB-34	CLOSE	ECM	10/12/22	2:00:00 PM	10/12/22	2:15:00 PM	00:25	0.00

Comments: No one at the gate, tested the bridge and it worked fine. RTS.

3599873	Gate 34 JB is not moving	GS19725	PBB-34	CLOSE	ECM	10/19/22	12:47:00 PM	10/19/22	12:57:00 PM	00:10	0.00

Comments: Bridge wont move

Tested bridge before the plane arrived and it worked normally. Operator said that the canopy was down when she first tried to move it. Plane

3602426	34 cabin floor tilt	GS19725	PBB-34	CLOSE	ECM	10/20/22	2:46:00 PM	10/20/22	3:00:00 PM	00:14	0.00

Comments: ACF was raised had to lower it, , replaced the missing screw into cover, moved the ACF to level it.

Issue was that the ACF was raise into the bottom of the right canopy actuator cover. Had to lower it and then replace the missing screw o

3602505	PBB 34 not moving	GS19725	PBB-34	CLOSE	ECM	10/21/22	1:17:00 PM	10/21/22	1:29:00 PM	01:08	0.00

Comments: hoist was down when operator tried to retrect the gate. put hoist up and bridge worked after

3602694	Gate 34 PBB TIRE	GS19725	PBB-34	CLOSE	ECM	10/23/22	1:34:00 PM	10/23/22	1:47:00 PM	00:13	0.00

Comments: wheel on wheel boggy, needs new tires

3607605	PBB-34 wont run	GS19725	PBB-34	CLOSE	ECM	10/31/22	6:55:00 PM	10/31/22	7:02:00 PM	00:21	0.00

Comments: gate agent didn't see the ESTOP was pushed, once pulled out bridge powered on without issue

gate agent didn't see the ESTOP was pushed, once pulled out bridge powered on without issue

3581558	The jet bridge on gate 34 will not	GS19725	PBB-34	CLOSE	ECM	9/23/22	9:34:00 AM	9/23/22	9:44:00 AM	00:10	0.00

Comments: bridge was on a plane when I arrived.

3602937	GATE 34 HAVING ISSUES	GS19725	PBB-34	CLOSE	ECM	10/25/22	11:20:00 PM	10/25/22	11:37:00 PM	00:17	0.00

Comments: PBB 34

Canopy was a little loose. Had to tighten it up some.

3393496	A7-2OG1-01 Encoder fault	GS17166	A7-2OG1-01	CLOSE	ECM	1/22/22	11:57:00 AM	1/22/22	12:05:00 PM	00:18	0.00

Comments: Ecall : Encoder fault,Southeast agent cleared fault inspected & tested & RTS

Once arrived Southeast agent cleared fault inspected and tested asset back in service

3437898	4CS2-02 has a jam which will not	GS19792	A4-4CS2-02	CLOSE	ECM	3/19/22	2:43:00 PM	3/19/22	3:37:00 PM	01:20	0.00

Comments: ECALL: manually shut door, came back up, repeat multiple types,line started, shut line down,RTS

when got there, had to manually shut the door and when it went down it came right back up so did it again and it stay down and went to start

3385490	A4-4CS2-01-FD failed to close	GS19793	A4-4CS2-01-FD	CLOSE	ECM	1/10/22	3:40:00 PM	1/10/22	4:15:00 PM	01:30	0.00

Comments: ECALL: FD failed to close, e-stop asset, reset e-stop, clear jam, close door manually, test, RTS.

Inspected asset, e-stop on control station on the asset, reset e-stop, jam was showing on the panel, closed the door manually, jam cleared,

3390192	4CS2-01 door has obstruction	GS19793	A4-4CS2-01-FD	CLOSE	ECM	1/13/22	2:05:00 PM	1/13/22	2:19:00 PM	00:50	0.00
3432872	A4-4CS2-01-FD Failed to close	GS19793	A4-4CS2-01-FD	CLOSE	ECM	3/12/22	6:48:00 AM	3/12/22	6:57:00 AM	00:17	0.00

Comments: ECALL:arrived, assessed, manually closed door manually, checked photo-eye, watched employee open,RTS

arrived, assessed, manually closed door manually, checked photo-eye, watched employee open, RTS, observed

3455385	A4-4CS2-01-FD Failed to close	GS19793	A4-4CS2-01-FD	CLOSE	ECM	4/8/22	8:25:00 AM	4/8/22	8:40:00 AM	00:15	0.00

Verified by JSM John

3393797	4CS2 door has an obstruction fault	GS19793	A4-4CS2-01-FD	CLOSE	ECM	1/26/22	1:19:00 PM	1/26/22	1:38:00 PM	00:26	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS

arrived & assed wrong asset was relayed by airline & dispatcher arrived at correct asset manually shut door reset observed called back in

3433254	FD failed to close; A4-4CS2-01-FD	GS19793	A4-4CS2-01-FD	CLOSE	ECM	3/16/22	4:19:00 AM	3/16/22	4:32:00 AM	00:26	0.00

Comments: ECALL: relieved fault by reset, closed, cleared

3460350	A4-4CS2-01-FD obstruction fault	GS19793	A4-4CS2-01-FD	CLOSE	ECM	4/16/22	8:01:00 AM	4/16/22	8:08:00 AM	00:07	0.00

Comments: Ecall : Jam/Door fault, Closed door reset asset and RTS

arrived to asset door was not closed /open all the way & cause jam went in hub manually open then closed door cleared jam condition let

3460514	A4-4CS2-01-FD-obstruction fault	GS19793	A4-4CS2-01-FD	CLOSE	ECM	4/17/22	5:05:00 PM	4/17/22	5:20:00 PM	00:15	0.00

Comments: ECALL- used contactor to bring door down, opened manually, line started, switch auto/manual, RTS.

Inspected door, door was up and line was not running, used contactor to bring down door , used control station and opened manually, line

3464825	4CS2-01 door has an Obstruction	GS19793	A4-4CS2-01-FD	CLOSE	ECM	4/27/22	12:15:00 PM	4/27/22	12:30:00 PM	00:15	0.00

Comments: ECALL-manually closed door, reset fault, and started door, RTS.

3469712	A4-4CS2-01-FD Failed to Close	GS19793	A4-4CS2-01-FD	CLOSE	ECM	5/4/22	11:19:00 AM	5/4/22	11:32:00 AM	00:13	0.00

Comments: ECALL-Closed the door, reset fault, tested door, RTS.

3569925	A4-4CS2-01-FD obstruction fault	GS19793	A4-4CS2-01-FD	CLOSE	ECM	9/1/22	9:33:00 AM	9/1/22	9:40:00 AM	00:17	0.00

Comments: Ecall : Door fault, Cleared trash blocking photo eye closed door & RTS

got there door won't close inspect door notice was a lot of trash blocking photo eye remove trash manually close door started line door open

3421138	A4-4CS2-01-FD Obstruction Fault	GS19793	A4-4CS2-01-FD	CLOSE	ECM	2/28/22	5:05:00 AM	2/28/22	5:35:00 AM	00:44	0.00

Comments: ECALL: shut down panel to reset door. moved bags and RTS

inspected asset, used panel to e-stop asset, moved bags out of the way and reset panel door closed and reset normally. asset called back in

3430495	A4-4CS2-01-FD Obstruction fault	GS19793	A4-4CS2-01-FD	CLOSE	ECM	3/5/22	9:22:00 AM	3/5/22	9:32:00 AM	00:10	0.00

Verified by JSM John V

3432873	A4-4CS2-01-FD Failed to close	GS19793	A4-4CS2-01-FD	CLOSE	ECM	3/12/22	7:09:00 AM	3/12/22	7:26:00 AM	00:17	0.00

Comments: ECALL: manually closed door, door traps triggering over height sensor,trimmed flaps,RTS

Arrived, assessed, manually closed door, door traps were triggering over height sensor, trimmed flaps, RTS, observed

3432878	A4-4CS2-01-FD failed to close	GS19793	A4-4CS2-01-FD	CLOS	ECM	3/12/22	7:42:00 AM	3/12/22	8:00:00 AM	00:18	0.00

Comments: ECALL:when I arrived, I cut 2 flaps that keeps flagging over height photo-eyes, reset the fault,RTS

when I arrived, I cut 2 flaps that keeps flagging over height photo-eyes, reset the fault and returned to service

3443018	A4-4CS2-01-FD - OBSTRUCTION	GS19793	A4-4CS2-01-FD	CLOS	ECM	3/25/22	3:00:00 PM	3/25/22	3:13:00 PM	00:20	0.00

Comments: ECALL:Just had to manual shut the door then wait till alarm was off the watch bags put on the line

Just had to manual shut the door then wait till alarm was off the watch bags put on the line for awhile

3446670	4CS2-01 Door has an Obstruction	GS19793	A4-4CS2-01-FD	CLOS	ECM	4/4/22	8:13:00 AM	4/4/22	8:28:00 AM	00:15	0.00

Comments: ECALL: Line not running, removed debris,cleaned P/E & Reflectors,reset control stations, RTS

Inspected line, door was open and line was not running, toggled disconnects in off position, removed debris from door, used contactor to bring

3464466	A4-4CS2-01-FD - OBSTRUCTION	GS19793	A4-4CS2-01-FD	CLOS	ECM	4/23/22	11:27:00 AM	4/23/22	11:38:00 AM	00:18	0.00

Comments: ECALL: went to asset, close door manually, reset, tested, called back in service

went to asset, close door manually, reset, tested, called back in service

3485155	4CS2-01 the door has an obstruction	GS19793	A4-4CS2-01-FD	CLOS	ECM	5/21/22	1:06:00 PM	5/21/22	1:26:00 PM	00:20	0.00

Comments: ECALL: moved a bag, reset jam, started line, monitored while bags were 4CS &4BD, RTS

had to move a bag and then reset the jam and then went and started the line, and monitor while bags were put on the 4CS and 4BD lines till

3490383	A4-4CS2-01-FD Obstruction Fault	GS19793	A4-4CS2-01-FD	CLOS	ECM	5/30/22	11:58:00 AM	5/30/22	12:21:00 PM	00:23	0.00

Comments: Arrived, jam at section 2. Closed door manually, reset jam. Called back in service

3503036	A4-4CS2-01-FD - OBSTRUCTION	GS19793	A4-4CS2-01-FD	CLOS	ECM	6/11/22	12:13:00 PM	6/11/22	12:26:00 PM	00:13	0.00

Comments: ECALL: Cleared fault, tested, RTS

Cleared fault, tested, RTS

3503362	A4-4CS2-04FD2 failed to close	GS19793	A4-4CS2-01-FD	CLOS	ECM	6/14/22	1:26:00 PM	6/14/22	1:46:00 PM	00:52	0.00

Comments: Manually open/closed door, cleared debris, E-stop, reset, tested, RTS

Inspected asset, Manually open/closed door via the contactors, clear debris from under door, E-stop and reset the line, tested, called back in

3517178	4CS2 door has an obstruction fault	GS19793	A4-4CS2-01-FD	CLOS	ECM	7/4/22	3:24:00 PM	7/4/22	3:50:00 PM	00:26	0.00

Comments: inspected, door up, line not running, adjusted P/E,used contractor to bring door down,reset line,RTS

3525808	A4-4CS2-01-FD - Door Fault	GS19793	A4-4CS2-01-FD	CLOS	ECM	7/11/22	11:12:00 AM	7/11/22	11:24:00 AM	00:12	0.00

Comments: manually closed door, cleared fault, started it back, back on service

manually closed door, cleared fault, started it back, back on service

3530755	A4-4CS2-01-FD	GS19793	A4-4CS2-01-FD	CLOS	ECM	7/17/22	7:52:00 AM	7/17/22	7:59:00 AM	00:07	0.00

Comments: Line was not running and door was open, removed bags from photoeyes. Cleared jam fault and ran. RTS

Inspected line. There was a door fault. Line was not running and door was open, removed bags from photoeyes. Cleared jam fault and ran

3530762	A4-4CS2-01-FD fault	GS19793	A4-4CS2-01-FD	CLOS	ECM	7/17/22	9:57:00 AM	7/17/22	10:20:00 AM	00:23	0.00

Comments: lowered the door manually. Cleared the alarm and reset the fault. Tested the door and monitored, RTS

Arrived at the asset and lowered the door manually. Cleared the alarm and reset the fault. Tested the door and monitored, RTS

3594701	A4-4CS2-01-FD - Door Fault	GS19793	A4-4CS2-01-FD	CLOS	ECM	10/8/22	10:44:00 AM	10/8/22	10:56:00 AM	00:22	0.00

Comments: arrived, cleared fault, observed, RTS

3607435	A4-4CS2-01-FD - Door Fault	GS19793	A4-4CS2-01-FD	CLOS	ECM	10/30/22	9:14:00 AM	10/30/22	9:23:00 AM	00:21	0.00

Comments: inspected, closed door, cleared fault, tested, RTS

inspected, closed door, cleared fault, tested, RTS

3617497	4CS2-01 door has an obstruction	GS19793	A4-4CS2-01-FD	CLOS	ECM	11/8/22	9:27:00 AM	11/8/22	9:51:00 AM	00:24	0.00

Comments: inspected, inspected, manually closed door, reset fault, tested, RTS

3469687	A7-2OG1-02 Multiple speeds	GS17167	A7-2OG1-02	CLOS	ECM	5/4/22	7:15:00 AM	5/4/22	9:23:00 AM	04:51	0.00

JSM Bag 1 advised of broken encoder hose.

3376580	A7-2OG1-02-VFD replacemen	GS17167	A7-2OG1-02	CLOS	ECM	1/1/22	7:05:00 PM	1/1/22	8:30:00 PM	01:25	998.00

Comments: ECALL: Replaced VFD with new. Re-programmed. Tested, RTS.

Troubleshot and found VFD is going bad. Got a new one from parts. Grabbed the program fro m old VFD and then removed bad VFD.

3500507	A7-2CL8-01 - FAILSAFE	GS17053	A7-2CL8-01	CLOS	ECM	6/3/22	4:30:00 PM	6/3/22	5:06:00 PM	00:36	0.00

Comments: Ecall : Failsafe, Asset is working as should NPF & RTS

Arrived & assessed diverter working properly bags flowing properly performed percussive, percussive maintenance on encoder RTS observed

3500549	A7-2CL8-01 multiple bag jams	GS17053	A7-2CL8-01	CLOS	ECM	6/4/22	6:17:00 AM	6/4/22	6:35:00 AM	00:23	0.00

Comments: Ecall : Multiple jams, Asset working as should NPF, RTS

asset was working when I arrived cycled several times observed bags coming through asset working properly cleaned photo eyes to ensure

3513372	A7-2CL8-01 excessively	GS17053	A7-2CL8-01	CLOS	ECM	6/25/22	6:22:00 AM	6/25/22	7:02:00 AM	01:43	0.00

Comments: Ecall : Jam, Realigned photo eye tightened bracket & RTS

Night shift :

went to asset adjusted photo eye won't reset passed to 1st shift.

1st Shift

: repositioned the photo eye and tightened the bracket observed bag passing through called back in service

3513382	A7-2CL8-01 bags sticking on chute	GS17053	A7-2CL8-01	CLOS	ECM	6/25/22	8:39:00 AM	6/25/22	8:56:00 AM	00:17	0.00

Comments: Ecall : Multiple jams, Sprayed orange spray on tip chute for bag to flow freely & RTS

arrived at asset inspected and wiped clean photo eyes and reflectors monitored incoming bags identified bags getting stuck on tip chute

3513400	A7-2CL8-01 /Multiple jams	GS17053	A7-2CL8-01	CLOS	ECM	6/25/22	12:40:00 PM	6/25/22	1:27:00 PM	00:55	0.00

Comments: troubleshot,smaller bags not grabbed by div, improper bag hygiene, RTS

observed, bag jams occurring, informed BHS troubleshooting, observed recognized a pattern, smaller bags not getting grabed by diverter,

3385145	A7-2CL8-02 multiple jams	GS17054	A7-2CL8-02	CLOSE	ECM	1/6/22	9:48:00 AM	1/6/22	10:00:00 AM	00:44	0.00
	Comments: Ecall : Multiple jams, Realigned photo eye & RTS got there inspect photo eye had one light adjust photo eye till had three light monitor it then call back in services										
3490439	A7-2CL8-04 excessive	GS17056	A7-2CL8-04	CLOSE	ECM	5/30/22	5:28:00 PM	5/30/22	6:13:00 PM	00:52	0.00
	Comments: ECALL: metal on cladding sticking out, stopped line, adjusted metal,reset line,monitored,cleared,RTS Inspected asset, BHS reported 2CL8-01 had multiple jams, but the asset that was causing it was 2cl8-04 (power turn), the metal on the										
3602618	A7-2CL8-04	GS17056	A7-2CL8-04	CLOSE	ECM	10/22/22	5:51:00 PM	10/22/22	6:00:00 PM	00:09	0.00
	Comments: arrived at unit, hammered side guard back into place, RTS										
3460497	A1-1OSRM-02 - BAG STRAP	GS18045	A1-1OSRM-02	CLOSE	ECM	4/17/22	2:56:00 PM	4/17/22	3:20:00 PM	00:24	0.00
	Comments: ECALL- removed jammed bag lock from belt, reset jam, monitor the asset, RTS.										
3393348	A6-6MS1-01A /Control net error	GS17281	A6-6MS1-01A	CLOSE	ECM	1/20/22	2:56:00 PM	1/20/22	3:02:00 PM	00:06	0.00
	Per JSM Tim.										
3455473	Multiple shaft encoder fault A6	GS17281	A6-6MS1-01A	CLOSE	ECM	4/9/22	5:43:00 AM	4/9/22	5:52:00 AM	00:09	0.00
	Comments: Ecall : Control net adapter error, Reset error call back in service										
3455475	Shaft encoder fault A6-6MS1	GS17281	A6-6MS1-01A	CLOSE	ECM	4/9/22	5:56:00 AM	4/9/22	6:05:00 AM	00:09	0.00
	Comments: ECALL: reset APP/ VFD. Reset Estop/ Start up/ RTS When i arrived i reset the APP and the VFD. I then reset unit at ESTOP station. It started up and I returned to service.										
3390420	A6-6MS1-01A-control net adapter	GS17281	A6-6MS1-01A	CLOSE	ECM	1/16/22	6:00:00 PM	1/16/22	6:13:00 PM	00:13	0.00
	Comments: ECALL: ATR had no power, disconnect panel switch off/on, power on, monitored, RTS. Inspected asset, ATR had no power, went to ATR power panel, disconnected panel, switch back on, ATR had power, inspected encoders on										
3480217	A6-6MS1-01A /B	GS17281	A6-6MS1-01A	CLOSE	ECM	5/13/22	10:52:00 AM	5/13/22	11:02:00 AM	00:10	0.00
	Comments: Ecall : Photo eye issue,Adjusted & cleaned photo eye & reflector three lights tested RTS										
3555027	A6-6MS1-01A /Control net error	GS17281	A6-6MS1-01A	CLOSE	ECM	8/18/22	6:34:00 PM	8/18/22	6:45:00 PM	00:16	0.00
	Comments: Ecall : Power disconnected, Turned disconnect back on reset asset & RTS arrived to asset and observed belt not running checked power disconnect and observed the switch had been set to off switched back on and										
3555790	A6-6MS1-01A Multiple Shaft	GS17281	A6-6MS1-01A	CLOSE	ECM	8/27/22	8:04:00 AM	8/27/22	9:10:00 AM	03:19	174.75
	Comments: Ecall : Shaft encoder fault will not clear, Replaced bad shaft encoder & RTS arrived at asset reset jam / encoder fault belt ran then faults returned on VFD had instruction to clear encoder followed instructions faults still										
3430506	A6-6MS1-01A shaft encoder will	GS17281	A6-6MS1-01A	CLOSE	ECM	3/5/22	12:00:00 PM	3/5/22	12:27:00 PM	00:27	0.00
	Comments: ECALL:Arrived, assessed, encoder fault would not clear, reattached, monitored, RTS Arrived, assessed, encoder fault would not clear, reattached, monitored, RTS										
3464611	A6-6MS1-01A-PDP 8 and contra	GS17281	A6-6MS1-01A	CLOSE	ECM	4/24/22	8:38:00 PM	4/24/22	8:46:00 PM	00:08	0.00
	Comments: ECALL: PDP reset, returned to service										
3525614	A6-6MS1-01A control net	GS17281	A6-6MS1-01A	CLOSE	ECM	7/9/22	12:32:00 PM	7/9/22	12:52:00 PM	00:20	0.00
	Comments: Went to asset, found disconnect reset, tested, RTS Went to asset, found disconnect reset, tested, RTS										
3539445	A6-6MS1-01A /Control net error	GS17281	A6-6MS1-01A	CLOSE	ECM	8/3/22	6:47:00 PM	8/3/22	7:00:00 PM	00:13	0.00
	Comments: Rebooted ATR, RTS.										
3455432	UAL curbside counter scale inac	GS19870	A4-B-4CS2-BS 02	CLOSE	ECM	4/8/22	4:52:00 PM	4/8/22	5:12:00 PM	00:20	0.00
	Comments: Ecall : Scales keeps turning off, Checked scale NPF & RTS checked all power connections they are all ok tested operation to be sure the unit works										
3586121	UAL BAG SCALE	GS19870	A4-B-4CS2-BS 02	CLOSE	ECM	10/2/22	12:41:00 PM	10/2/22	3:00:00 PM	02:19	385.00
	Comments: display wasnt turned on. Replaced it. turned on display to test, working fine, RTS checked scale, found out graphic display wasnt turned on. Replaced it. turned on display to test, working fine, RTS										
3594604	The UAL scale on curbside will not	GS19870	A4-B-4CS2-BS 02	CLOSE	ECM	10/7/22	12:07:00 PM	10/7/22	1:10:00 PM	01:03	0.00
	Comments: adjusted the faceplate to not interfere with keypad, had to calibrated with weights Scale power is ok, rerouted wires, adjusted the faceplate to not interfere with keypad, had to calibrated with weights										
3607735	UAL bag scale is off by 2 pounds	GS19870	A4-B-4CS2-BS 02	CLOSE	ECM	11/2/22	8:52:00 AM	11/2/22	9:39:00 AM	00:47	0.00
	Comments: wood absorbed moisture on curb side and is rotted. found new wood, exchanged wood. reset, test, RTS scale platform constructed of wood. wood has absorbed moisture on curb side and is rotted. found new wood, exchanged wood base. reset,										
3617524	A7-2OG1-04 ripped login	GS17169	A7-2OG1-04	CLOSE	ECM	11/8/22	4:33:00 PM	11/8/22	4:39:00 PM	00:06	0.00
	Comments: Belt requires a repin or replacement, deferred to shutdown, RTS.										
3550126	A4-4ML1-14 motor loose	GS19564	A4-4ML-07	CLOSE	ECM	8/11/22	8:35:00 AM	8/11/22	8:38:00 AM	00:03	0.00
	Comments: loose hardware, tightened hardware and tested. RTS										
3599636	A4-4ML-07 - Multiple Jams	GS19564	A4-4ML-07	CLOSE	ECM	10/17/22	6:54:00 AM	10/17/22	8:15:00 AM	04:03	0.00
	Comments: bag jam from -14, cleaned photoeyes/reflectors, clear jam, tested, final inspection, RTS, monitor inspected, bag jam from -14, cleaned photoeyes/reflectors, clear jam, tested, final inspection, RTS, monitor										
3432935	A7-2CL8-07	GS17059	A7-2CL8-07	CLOSE	ECM	3/12/22	5:26:00 PM	3/12/22	5:35:00 PM	00:09	0.00
	confirmed with Anthony JSM										
3469281	A7-2CL8-07 - motor disconnect	GS17059	A7-2CL8-07	CLOSE	ECM	4/29/22	12:05:00 PM	4/29/22	12:25:00 PM	00:40	0.00
	Comments: ECALL- removed bottle flagging photo-eye, started line, monitored it, bags going through, RTS Got there, inspected line notice a bottle flagging photo-eye causing jams between rollers 07-08 line, remove bottle than started line monit										

3617172	A7-2CL8-07	GS17059	A7-2CL8-07	CLOSE	ECM		11/5/22	1:19:00 PM	11/5/22	1:40:00 PM	00:21	0.00
	Comments: Ecall : Motor overload, Reset motor overload & RTS went to asset inspected reset monitored tested asset stayed to monitor after calling back in service											
3390334	A7-2CL8-07 -	GS17059	A7-2CL8-07	CLOSE	ECM		1/15/22	3:36:00 PM	1/15/22	4:16:00 PM	00:40	0.00
	Comments: ECALL:after clearing the line, thoroughly inspected, reset fault in VFD box, reset line,RTS When I arrived, I removed bags from line and transferred then to main line, after line was clear, I began checking over unit, checking photo-											
3530659	A7-2CL8-07 SE	GS17059	A7-2CL8-07	CLOSE	ECM		7/16/22	8:48:00 AM	7/16/22	9:10:00 AM	00:44	0.00
	Comments: running, belt little loose, tightened, tested,monitored,RTS arrived at asset, once arrived belt was already running, upon inspection, identified belt a little loose, tightened belt a little bit, testing and											
3619235	A7-2CL8-07 -	GS17059	A7-2CL8-07	CLOSE	ECM		11/11/22	6:14:00 AM	11/11/22	6:20:00 AM	00:06	0.00
	Comments: E-stop, cleared jam, checked photo-eyes, tested line, RTS.											
3433118	A6-6CO4-01-PDP	GS19745	A6-6CO4-01	CLOSE	ECM		3/14/22	5:54:00 PM	3/14/22	6:05:00 PM	00:16	0.00
	Comments: ECALL: fault at PDP/ APP trip, reset APP, reset line, cleared fault, called back in service Inspect asset, fault at PDP/ APP trip, reset APP, reset line, cleared fault, called back in service											
3437686	A6-6CO4-03 vfd	GS19747	A6-6CO4-03	CLOSE	ECM		3/17/22	9:02:00 AM	3/17/22	9:40:00 AM	00:38	0.00
	confirmed with Jaimie JSM											
3433239	A6-6CO4-04	GS19748	A6-6CO4-04	CLOSE	ECM		3/15/22	6:04:00 PM	3/15/22	6:08:00 PM	00:04	0.00
	Comments: ECALL:Inspect asset, reset APP, cleared fault, called back in service Inspect asset, reset APP, cleared fault, called back in service											
3480657	A6-6OB-481-ATR	GS19787	A6-6OB-481-	CLOSE	ECM		5/18/22	7:58:00 AM	5/18/22	11:13:00 AM	03:32	3,744.00
	Comments: Ecall : Channel B not working, Replaced bad cable with new cable & RTS arrived and inspected the asset and discovered that channel B for scanner 2 was not working after troubleshooting i determined the cable was											
3376646	A6-6CO4-06	GS19750	A6-6CO4-06	CLOSE	ECM		1/2/22	3:52:00 PM	1/2/22	4:14:00 PM	00:22	0.00
	Per JSM John.											
3438361	A2-2MU15-01 SE	GS19789	A2-2MU15-01	CLOSE	ECM		3/23/22	5:49:00 PM	3/23/22	6:30:00 PM	00:41	0.00
	Comments: Ecall : Belt was causing jams, Tracked belt back to center & RTS 2MU15-1 belt was causing jams I tracked the belt off of the wall to prevent it from jamming 2MU15-1 is now back in service											
3438090	A1-1OSR1-03	GS17978	A1-1OSR1-03	CLOSE	ECM		3/21/22	10:56:00 AM	3/21/22	12:50:00 PM	04:08	477.84
	Comments: ECALL: motor making droning noise, bad motor. replaced motor and RTS check belt for adjustments and notice motor making noise. replaced motor and belt running RTS											
3508006	A1-1OSR1-02 -	GS17977	A1-1OSR1-02	CLOSE	ECM		6/16/22	3:30:00 PM	6/16/22	5:18:00 PM	01:48	602.00
	Comments: removed old VFD replaced with new one. program and tested. RTS											
3538802	A1-1OSR2-01 -	GS17982	A1-1OSR2-01	CLOSE	ECM		7/28/22	3:18:00 PM	7/28/22	7:18:00 PM	04:42	688.63
	Comments: Ecall : Replaced bad motor and spider love joy, & RTS got motor install to asset test back in service											
3617301	A1-1OSR2-01 -	GS17982	A1-1OSR2-01	CLOSE	ECM		11/6/22	1:17:00 PM	11/6/22	4:16:00 PM	04:49	962.45
	Comments: VFD not working, replaced VFD, panel reprogrammed to vfd then started line, monitored, RTS Got there, went with danny parts, get new VFD then went to A-POD, went to change VFD calll BHS to shut panel off to exchange VFD.											
3595022	1OSR2-03 has a	GS17984	A1-1OSR2-03	CLOSE	ECM		10/11/22	4:20:00 AM	10/11/22	5:30:00 AM	02:20	702.17
	Comments: R/R old motor with new one, tested, RTS.											
3413766	1OSR2-05	GS17986	A1-1OSR2-05	CLOSE	ECM		2/16/22	12:48:00 PM	2/16/22	1:06:00 PM	00:43	0.00
	Comments: Noticed oil on shaft side of reducer. RTS. Cleaned up drip pan, replaced drip cloth, cleaned area. Noticed oil on shaft side of reducer. RTS. Cleaned up drip pan, replaced drip cloth with new, cleaned area.											
3393654	A1-1RL-VLU-bad	GS18057	A1-1RL-VLU	CLOSE	ECM		1/24/22	5:59:00 PM	1/28/22	4:18:00 PM	98:33	3,184.46
	Comments: Ecall Elevator not working, Replaced bad fuses & relay with new ones & RTS **1/24/22 1st Shift :** Tried several tome to reset the fault but it wasn't reset I passed on to second shift. **1/24/22 2nd Shift :** arrived at asset from open E-call from 1st shift VFD's were inspected and replaced due to fault, fault code FD59 - safety open were **1/25/22 1st shift :** Troubleshooting the asset and found out there was a bad fuse removed the bad one and replaced it with a new one, **1/25/22 2nd Shift :** Troubleshooted elevator, troubleshooted 24v not going to VFD. **1/26/22 1st Shift** : Troubleshoot the relay / VFD problems relay will not clear safety is not clearing need more info on safety relay. **1/26/222nd Shift :** Troubleshooted with VFD's with VFD's 24V power was not bypassing trough. **1/28/22 1st Shift** Removed old relay rewired new relay and installed had to restore all wiring in the conduit put on all guards and hatch covers tested the											
3464685	A1-1RL-VLU -	GS18057	A1-1RL-VLU	CLOSE	ECM		4/25/22	5:42:00 PM	4/25/22	6:05:00 PM	00:23	0.00
	Comments: ECALL-Upon arrival the fault was reset and elevator was working, observed for few, RTS.											
3480724	A1-1RL-VLU	GS18057	A1-1RL-VLU	CLOSE	ECM		5/18/22	5:15:00 AM	5/18/22	5:22:00 AM	00:07	0.00
	Comments: ECALL- Southeast couldn't get the elevator cleared, it was cleared upon my arrival. RTS.											
3413331	A1-1RL-VLU VFD	GS18057	A1-1RL-VLU	CLOSE	ECM		2/13/22	4:24:00 AM	2/13/22	4:30:00 AM	00:06	0.00

Comments: ECALL: Reset asset, back in service

3398451	A1-1RL-VLU - VFD FAULT	GS18057	A1-1RL-VLU	CLOSE	ECM	1/29/22	6:30:00 AM	1/29/22	12:35:00 PM	06:05	0.00

Comments: Comment
Verified by Robert.

3570290	A1-1RL-VLU bag stuck	GS18057	A1-1RL-VLU	CLOSE	ECM	9/4/22	2:28:00 PM	9/4/22	2:34:00 PM	00:12	0.00

Comments: removed bag that was wedged between the two assets, inspected to ensure there was no damage, RTS
arrived at the asset and removed bag that was wedged between the two assets, inspected to ensure there was no damage, RTS

3572697	A1-1RL-VLU	GS18057	A1-1RL-VLU	CLOSE	ECM	9/11/22	5:41:00 PM	9/11/22	5:55:00 PM	00:14	0.00

Comments: Removed bag blocking p. eye, reset the jam, A POD elevator RTS.

3585893	A1-1OSR3-03 - Shaft encoder	GS17990	A1-1OSR3-03	CLOSE	ECM	9/30/22	11:38:00 AM	9/30/22	6:30:00 PM	10:14	477.84

Comments: Ecall :Multiple jam and encoder fault, Replaced bad motor & RTS
we went over to A3-1OSR3-03 for multiple jams and encoder fault we got there check the whole asset we check the both encoders on asset

3432849	GATE 15 GPU INOP	GS19854	GPU-15	CLOSE	ECM	3/11/22	11:45:00 PM	3/12/22	12:25:00 AM	00:44	0.00

Comments: Gate-15 GPU inop
arrived at gate, checking the GPU…finding out the hoist cable is tangling , retract/roll up the cable and testing, back in service. Tail # N380FR

3432858	GATE 15 GPU SHUTTING OFF	GS19854	GPU-15	CLOSE	ECM	3/12/22	3:07:00 AM	3/12/22	3:19:00 AM	00:12	0.00

Comments: Gate-15 GPU shutting off
arrived at gate, checking the GPU… found out no issue.

3508819	Gpu 15 hoist won't lower	GS19854	GPU-15	CLOSE	ECM	6/22/22	10:48:00 PM	6/22/22	11:06:00 PM	00:18	0.00

Comments: gpu-15
The cable hoist was rolled up wrong I dropped the cable and rolled it up the right way gpu-15 back in service

3534577	3534577 - GPU 15 NO OP	GS19854	GPU-15	CLOSE	ECM	7/27/22	7:56:00 AM	7/27/22	8:09:00 AM	00:24	0.00

Comments: Ecall : Hoist won't go down, Hoist wound up wrong fixed issue & RTS
hoist had been unwound too far and was rolled up backwards so up was down and down was up corrected the issue

3393483	Gate 15 GPU CABLES	GS19854	GPU-15	CLOSE	ECM	1/22/22	6:51:00 AM	1/22/22	7:17:00 AM	00:42	0.00

Comments: Gate 15gpu cables
Assisted Rich

3393488	GPU 15 NOT WORKING	GS19854	GPU-15	CLOSE	ECM	1/22/22	8:45:00 AM	1/22/22	9:02:00 AM	00:17	0.00

Comments: Gpu not working
(N711FR) Just like last time the cable wasn't plugged in all the way. Showed ground crew the issue and explained to them that they need to

3416266	Gate 15-GPU not working	GS19854	GPU-15	CLOSE	ECM	2/18/22	8:38:00 PM	2/18/22	8:48:00 PM	00:10	0.00

Comments: Ecall… GPU INOP
When I arrived there was no plane on gate… so I tested the unit out anyway… it was showing good voltage… RTS

3416370	3416370 - GPU-15 not taking	GS19854	GPU-15	CLOSE	ECM	2/20/22	7:43:00 AM	2/20/22	7:49:00 AM	00:06	0.00

Comments: arrived plane on gate gpu connected not running checked connection and found it not fully seated
Pushed nose all the way into plane and started unit pilot says he has power

3437791	Gate 15 the gpu cable is not	GS19854	GPU-15	CLOSE	ECM	3/18/22	9:05:00 AM	3/18/22	12:51:00 PM	00:46	0.00

Comments: Gate 15 the gpu cable is not coming down
Gate 15 the gpu cable is not coming down Arrived at gate 15 cable hoist won't come down, got the safety harnesse open box on top of the

3469569	GPU 15 not working	GS19854	GPU-15	CLOSE	ECM	5/2/22	6:20:00 PM	5/2/22	6:28:00 PM	00:08	0.00

Comments: GPU-15
Gpu was not connected correctly. Reconnect gpu. Back in service

3478247	GPU-15 Inop	GS19854	GPU-15	CLOSE	ECM	5/10/22	11:23:00 PM	5/10/22	11:29:00 PM	00:06	0.00

Comments: GPU 15
GPU inop due to not being fully connected. Once plugged in properly unit worked normally

3517355	GPU-15 Not operating	GS19854	GPU-15	CLOSE	ECM	7/5/22	10:31:00 PM	7/5/22	10:45:00 PM	00:28	0.00

Comments: unit powered up, and operating on aircraft when we arrived, verified with maintenance crew
unit powered up, and operating on aircraft when we arrived, verified with maintenance crew

3517392	Gate 15 GPU cable can't go up	GS19854	GPU-15	CLOSE	ECM	7/6/22	9:54:00 AM	7/6/22	10:15:00 AM	00:21	0.00

Comments: gpu-15 cable hoist
I arrived at gate-15 gpu cable hoist will not go up I had to go on top to bring it up and put in reverse so that it can up and down had one of

3572606	GPU-15 NOT WORKING	GS19854	GPU-15	CLOSE	ECM	9/10/22	6:44:00 PM	9/10/22	6:53:00 PM	00:09	0.00

Comments: GPU-15 not working
arrived at gate, checking the GPU… found out no issue. N721FR

3602661	3602661 - GPU 15 Cable won't	GS19854	GPU-15	CLOSE	ECM	10/23/22	9:08:00 AM	10/23/22	9:19:00 AM	00:11	0.00

Comments: GPU cable retracted in wrong direction, was able to reset, retracted back down, RTS
GPU cable retracted in wrong direction, was able to reset, retracted back down, able to go back to normal operation

3617243	GPU gate 15 hoist does not	GS19854	GPU-15	CLOSE	ECM	11/6/22	8:27:00 AM	11/6/22	9:12:00 AM	00:50	0.00

Comments: lower cable from motor up top. lower hoist and test multiple times.

3408678	A1-1OSR3-04 noise	GS17991	A1-1OSR3-04	CLOSE	ECM	2/5/22	11:18:00 AM	2/5/22	11:46:00 AM	01:24	0.00

Comments: Ecall : Merge makinh noise & running slow, Tightened take up to stop noise & RTS
got there merge loud noise inspect merge belt running slow when bags go throw so check belt was to tight then took take up and started I

3555523	A1-1OSR3-04 SE unable to clear	GS17991	A1-1OSR3-04	CLOSE	ECM	8/24/22	11:36:00 AM	8/24/22	12:15:00 PM	00:54	0.00

Comments: Ecall : Encoder fault, Adjusted tension on belt tested and RTS
arrived at the asset and noticed the belt wasn't moving loosened the belt and ran it tested the asset and called back in service

3572866	A1-1OSR3-04 - multiple shaft	GS17991	A1-1OSR3-04	CLOS E	ECM	9/13/22	11:21:00 AM	9/14/22	2:30:00 AM	21:47	598.39
	Comments: drive roller worn, replace roller & 2 bearings, adjusted, tracked belt, RTS arrived at the asset, and inspected it, attempted to tightened belt but it would still get stuck, inspected drive roller and found that it was worn inspected asset, went to part to look for the correct roller, went to ITW, got roller drive pulley, got back to asset, installed roller belt, made										
3577275	A1-1OSR3-04 SE operating belt is	GS17991	A1-1OSR3-04	CLOS E	ECM	9/15/22	12:45:00 PM	9/15/22	4:56:00 PM	08:22	301.29
	Comments: Ecall : lacing came apart, Replaced belting & RTS follow up needed for tracking belt arrived to asset & inspected lacing torn belt folded on it's self LOTO asset got CSRM line running removed belt went to parts created belt &										
3577287	A1-1OSR3-04 multiple shaft	GS17991	A1-1OSR3-04	CLOS E	ECM	9/15/22	5:53:00 AM	9/15/22	6:17:00 AM	00:24	0.00
	Comments: made belt adjustment and then track belt. test and RTS										
3572636	A1-1OSR3-04 - Shaft Encoder	GS17991	A1-1OSR3-04	CLOS E	ECM	9/11/22	3:28:00 AM	9/11/22	3:45:00 AM	00:17	0.00
	Comments: tighten connection on shaft encoder, reset the line tighten connection on shaft encoder, reset the line										
3485435	A1-1ML-10 SE unable to clear	GS18075	A1-1ML-10	CLOS E	ECM	5/24/22	8:15:00 AM	5/24/22	11:19:00 AM	04:50	0.00
	Comments: Arrived at the asset, heavy bag flow coming into the pod and bhs was notified of the situation										
3464687	A1-1ML-10 - Multiple jams	GS18075	A1-1ML-10	CLOS E	ECM	4/25/22	5:48:00 PM	4/25/22	6:45:00 PM	00:57	0.00
	Comments: ECALL: P/E not working properly,removed cable,reset line,P/E working, F/U RTS inspected asset, lights from photo-eye were not working properly, removed the cable and reset the lines, photo-eye started working, work										
3485436	CANCEL!!!	GS18075	A1-1ML-10	CLOS E	ECM	5/24/22	8:24:00 AM	5/24/22	8:24:00 AM	00:00	0.00
	Comments: Canceled by GOAA										
3485446	Mobile Work Order True Max	GS18075	A1-1ML-10	CLOS E	ECM	5/24/22	8:33:00 AM	5/24/22	9:25:00 AM	00:00	0.00
	Comments: Tablet error. Duplicate to 3485435										
3485598	A1-1ML-10 multiple bag jams	GS18075	A1-1ML-10	CLOS E	ECM	5/25/22	5:13:00 PM	5/25/22	5:34:00 PM	00:21	0.00
	Comments: ECALL: reset faults, cleared line, tested, back in service										
3525628	1ML-10 has a bac photoeye	GS18075	A1-1ML-10	CLOS E	ECM	7/9/22	1:35:00 PM	7/9/22	2:06:00 PM	00:31	0.00
	Comments: got one photo eye, installed it. photo eye aligned photo eye till it had 3 lights, started line, RTS Got there, bad photo eye was causing multiple jams, went to bag claim, got one photo eye, installed it. photo eye aligned photo eye till it h										
3525692	A1-1ML-10 jam not clearing	GS18075	A1-1ML-10	CLOS E	ECM	7/10/22	6:13:00 AM	7/10/22	6:26:00 AM	00:13	0.00
	Comments: Removed bags, cleared faults, RTS Removed bags, cleared faults, RTS										
3548099	Multiple bag jams A1-1ML-10	GS18075	A1-1ML-10	CLOS E	ECM	8/7/22	6:18:00 AM	8/7/22	6:25:00 AM	00:07	0.00
	Comments: ESTOPPED, tested line, called it in ESTOPPED, tested line, called it in										
3385352	GATE 33 PCA BLOWING HOT	GS19918	PCA-33	CLOS E	ECM	1/8/22	9:22:00 PM	1/8/22	9:37:00 PM	00:15	0.00
	Comments: Ecall: 33 blowing hot Arrived at the gate gate and checked for any faults and loose connections couldn't find anything cycled power on unit and started it. Unit										
3390706	33 blowing hot	GS19918	PCA-33	CLOS E	ECM	1/19/22	2:15:00 PM	1/19/22	2:58:00 PM	00:43	0.00
	Comments: Ecall : Unit blowing hot, Cycle power off & back on & RTS, Discharge 37* Unit was blowing hot and not shutting down. Unit needed to be shut off and on with the main circuit breaker. Unit was able to reset and cool.										
3460308	Gate 33-PCA hole in hose	GS19918	PCA-33	CLOS E	ECM	4/15/22	9:30:00 PM	4/15/22	10:00:00 PM	00:30	0.00
	Comments: Ecall : Hole in hose, Hose is property of Spirit not GOAA, airline needs to replace I found a hole in the hose elbow which is Spirit property not GOAA I notified the airline but they said they don't have one										
3502961	PCA-33 BLOWING HOT	GS19918	PCA-33	CLOS E	ECM	6/10/22	5:15:00 PM	6/10/22	5:34:00 PM	00:19	0.00
	Comments: Ecall: PCA blowing hot, Turned PCA unit on & RTS Discharge temp 43*F Upon arrival reset system. Turned unit on no tested temp. Discharge temp was 43 with an ambient of 76. Unit called back in service.										
3534135	GATE33 AIR COND NOT	GS19918	PCA-33	CLOS E	ECM	7/22/22	2:00:00 PM	7/22/22	2:22:00 PM	00:22	0.00
	Comments: Ecall-33 blowing hot Arrived at the gate to the hose rolled up and put away. I pulled the hose out and started the unit and it was blowing 43 degrees. Then one of										
3585938	PCA gate 33 leaking	GS19918	PCA-33	CLOS E	ECM	9/30/22	4:21:00 PM	9/30/22	4:27:00 PM	00:06	0.00
	Comments: Call cancelled by AOC. The complaint was PCA leaking. We arrived and no aircraft was at the gate and the PBB was pushed all the way back. We saw condensate										
3376631	Gate 33 PCA blowing ho	GS19918	PCA-33	CLOS E	ECM	1/2/22	10:22:00 AM	1/2/22	10:59:00 AM	00:36	0.00
	Comments: ECALL:Reset the unit now working good out put 32 degree										
3446912	PCA 33 blowing hot air	GS19918	PCA-33	CLOS E	ECM	4/6/22	2:18:00 PM	4/6/22	2:57:00 PM	00:39	0.00
	Comments: blowing hot Upon arrival unit was off. The electrical door was checked and there were no faults or tripped breakers. Plane arrived and pca was conne										
3469419	Gate 33-PCA blowing hot ai	GS19918	PCA-33	CLOS E	ECM	4/30/22	9:00:00 PM	4/30/22	9:15:00 PM	00:15	0.00
	Comments: ECALL: PCA set up and no errors. turn system off and reset. test and RTS										
3485609	33 pca	GS19918	PCA-33	CLOS E	ECM	5/25/22	6:56:00 PM	5/25/22	7:35:00 PM	00:39	0.00
	Comments: pca not starting Upon arrival hose was connected and everything was in correct orientation. Reset unit and turned unit on. Pca turned on and began blowing										
3513443	PCA 33 not working	GS19918	PCA-33	CLOS E	ECM	6/25/22	7:07:00 PM	6/25/22	9:01:00 PM	02:31	0.00
	Comments: 1 compressor working, reset & cycled power,tested, RTS										

Upon arrival only one compressor was working. Reset unit and cycled power. Tested unit and everything turned on and discharge was 41.

3513761	Gate 33-PCA not turning on	GS19918	PCA-33	CLOSE	ECM	6/28/22	8:58:00 PM	6/28/22	9:15:00 PM	00:34	0.00

Comments: not turning on

Upon arrival the PCA was off and connected. Once the on button was pressed the unit turned on. Unit is working properly.

3513824	GATE33 AC HOSE NOT	GS19918	PCA-33	CLOSE	ECM	6/29/22	1:24:00 PM	6/29/22	2:00:00 PM	00:36	0.00

Comments: duct taped hole in hose, bent milo hooks straight. parts room out of hoses. PCA works for now, RTS

I used duct tape to seal the hole in the hose and bent the milo hooks straight. the parts room is out of stock of hoses. The PCA will work for

3516803	Gate 33 PCA INOP	GS19918	PCA-33	CLOSE	ECM	6/30/22	8:17:00 PM	6/30/22	9:02:00 PM	01:30	0.00

Comments: blowing hot

Upon arrival the hose was being disconnected and wrapped up. I asked the ramp worker and he informed me operations told him to disco

3517072	GATE 33 PCA INOP	GS19918	PCA-33	CLOSE	ECM	7/3/22	3:43:00 PM	7/3/22	4:16:00 PM	00:33	0.00

Comments: inoperable

Arrived at unit and unit was off and connected. There a VfD fan fault that said undercurrent. Unit was reset and restarted. Discharge temp is

3525892	Gate 33 pca hose is detached	GS19918	PCA-33	CLOSE	ECM	7/12/22	7:49:00 AM	7/12/22	8:21:00 AM	00:32	0.00

Comments: Broken elbow

Upon arrival found hose attached and unit off. Checked hoses and milo and found a broken elbow. Eliminated broken elbow section. Started

3530573	Gate 33 pca hose has a hole	GS19918	PCA-33	CLOSE	ECM	7/15/22	9:54:00 AM	7/15/22	11:02:00 AM	01:08	211.46

Comments: broken adapter hose. Requested one from parts and replaced it. wait for the aircraft to leave

3539363	PCA-33 PER NIKO PCA UNIT	GS19918	PCA-33	CLOSE	ECM	8/2/22	7:18:00 PM	8/2/22	7:48:00 PM	00:30	0.00

Comments: milo off of the hose

Milo came out of the hose because oh hi wind, re attach milo unit back in service.

3550671	Gate 33 pca is not working	GS19918	PCA-33	CLOSE	ECM	8/17/22	6:30:00 AM	8/17/22	7:05:00 AM	00:35	0.00

Comments: unit was off and hose stowed upon arrival. start unit to test and no issue, compressor 2 delay, RTs

GOT TO THE GATE AND UNIT WAS OFF. HOSE WAS PUT AWAY. PULLED HOSE AND STARTED UNIT, STARTED FAST,

3572891	33 pca	GS19918	PCA-33	CLOSE	ECM	9/13/22	4:51:00 PM	9/13/22	5:00:00 PM	00:09	0.00

Comments: unit not working

Upon arrival unit was not on. Turned unit on and unit began working with no issues. Discharge temperature was 42.6. Unit called back in

3599731	GATE 33 PCA BLOWING HOT	GS19918	PCA-33	CLOSE	ECM	10/18/22	5:09:00 AM	10/18/22	5:30:00 AM	00:41	0.00

Comments: Twisted hose

Arrived at the gate and found the unit blowing hot. The pca had a fault caused by the hose that was twisted close to the milo preventing air

3376702	PDP-15 has a Device Net	GS16923	A6-PDP-15	CLOSE	ECM	1/3/22	7:08:00 AM	1/3/22	7:33:00 AM	00:32	0.00

Comments: ECALL: overload on asset, reset on panel, reset VFD, e-stop, reset line, device net cleared, RTS.

Inspected asset, 6ML1-14 was not moving, device net fault showing on PDP 15, went to the PDP 15, did a reset on the panel, went to do a

3581606	A6-PDP-15 affecting assets	GS16923	A6-PDP-15	CLOSE	ECM	9/23/22	6:05:00 PM	9/23/22	6:38:00 PM	00:48	0.00

Comments: Ecall : PDP 15 kept throwing faults, Had to do a hard reset on panel to clear fault & RTS

arrived to PDP15 and reset panel fault did not clear so we reset the line that was causing fault the fault was once again showing so we hard

3581656	A6-PDP-15 - Device Net Failure	GS16923	A6-PDP-15	CLOSE	ECM	9/24/22	7:27:00 AM	9/24/22	7:35:00 AM	00:08	0.00

Comments: Ecall : Device net failure PDP fault, Cycleed power off & back on to reset PD fault & RTS

arrived at PDP powered it down wait 5 minutes and returned power I then verified thru BHS fault was clear called back in service

3581666	PDP-15 has a Device Net	GS16923	A6-PDP-15	CLOSE	ECM	9/24/22	8:55:00 AM	9/24/22	10:07:00 AM	01:15	0.00

Comments: Ecall : Device net failure, Cycled power off & back on reset fault & RTS

arrived to asset opened panel noticed net controller for 6ML1 line 08 through 14 faulted shut panel down open breakers turned off control net

3619711	DeviceNet failure; A6-PDP-15	GS16923	A6-PDP-15	CLOSE	ECM	11/16/22	6:57:00 AM	11/16/22	12:45:00 PM	06:03	0.00

Comments: Ecall : Device net fault, Made adjustments to hertz reset PDP & RTS

arrived and inspected the asset and inspected it changed hertz from 40 to 57.5 HZ to get the belt running at it's normal speed checked all

3581535	A6-PDP-15 - Device Net Failure	GS16923	A6-PDP-15	CLOSE	ECM	9/23/22	4:56:00 AM	9/23/22	5:00:00 AM	00:44	0.00

Comments: Ecall : Lost net, Tightened loose connection on VFD & RTS

inspected issue found a loose connection on one VFD back in service

3433258	A6-PDP-15 device net failure	GS16923	A6-PDP-15	CLOSE	ECM	3/16/22	4:42:00 AM	3/16/22	5:02:00 AM	00:20	0.00

Comments: ECALL:Had to got to each asset, check APPs, reset section 10, back in service

Had to got to each asset, check APPs, reset section 10, back in service

3430487	A6-PDP-15 DeviceNet Failure	GS16923	A6-PDP-15	CLOSE	ECM	3/5/22	5:40:00 AM	3/5/22	5:50:00 AM	00:10	0.00

JSM Mark

3581533	A6-PDP-15 - Device Net Failure	GS16923	A6-PDP-15	CLOSE	ECM	9/23/22	4:31:00 AM	9/23/22	4:40:00 AM	00:14	0.00

Comments: Ecall : PDP fault, Reset PDP inspect wires and CPL test back in service

3581684	A6-PDP-15 - 6ML1-09-1	GS16923	A6-PDP-15	CLOSE	ECM	9/24/22	11:48:00 AM	9/24/22	1:48:00 PM	02:10	443.00

Comments: Ecall : Device net failure, Returned asset to service further trouble shooting is needed

arrived to asset JSM 9 Andy already on scene troubleshooting bag 1 Jaime went to get parts I went to catwalk to cycle VFDs & AAPs as r

3594728	CANCELLED	GS16923	A6-PDP-15	CLOSE	ECM	10/8/22	7:02:00 PM	10/8/22	7:10:00 PM	00:08	0.00

Comments: ECALL cancelled

3594828	A6-PDP-15 Device net failure	GS16923	A6-PDP-15	CLOSE	ECM	10/10/22	4:54:00 AM	10/10/22	5:07:00 AM	00:13	0.00

Comments: cycled power on PDP-15, reset, 6MS1-09, tested, RTS

cycled power on PDP-15, reset, 6MS1-09, tested, RTS

3594830	A6-PDP-15 Device net failure	GS16923	A6-PDP-15	CLOSE	ECM	10/10/22	5:14:00 AM	10/10/22	5:18:00 AM	00:04	0.00

Comments: checked all cables on 6ms1-08/11, all tight, reset app on section 10, assets started, RTS
checked all cables on 6ms1-08/11, all tight, reset app on section 10, assets started, RTS

3594831	A6-PDP-15 Device not failure	GS16923	A6-PDP-15	CLOS E	ECM	10/10/22	5:27:00 AM	10/10/22	6:35:00 AM	01:08	0.00

Comments: reset PDP, reset MCE for 8-10, checked out, reset PDP at 6:17 no more faults
reset PDP, reset MCE for 8-10, checked out, reset PDP at 6:17 no more faults

3599815	A6-PDP-15 Device Not Failure	GS16923	A6-PDP-15	CLOS E	ECM	10/19/22	4:20:00 AM	10/19/22	4:30:00 AM	00:10	0.00

Comments: arrived, inspected asset, reset panel, monitored, checked photo-eye, running ok, RTS
arrived, inspected asset, reset panel, monitored, checked photo-eye, running ok, RTS

3602720	A6-PDP-15	GS16923	A6-PDP-15	CLOS E	ECM	10/23/22	6:21:00 PM	10/24/22	2:50:00 AM	12:04	600.18

Comments: error node 2, reset, restart, e-stop, loose connection, tighten, replace contactor/relay, RTS
inspected, plc fault, error code node 2, reset pdp, restart, inspected, e-stop, loose connections, tightened, replaced contactor and relay, RTS

3602753	A6-PDP-15 Device not failure	GS16923	A6-PDP-15	CLOS E	ECM	10/24/22	4:12:00 AM	10/24/22	4:22:00 AM	00:10	436.05

Comments: Went to PDP-15, shut down PDP_15, waited 2 minutes, powered back up, reset, tested, RTS

3594851	A6-PDP-15 Device not failure	GS16923	A6-PDP-15	CLOS E	ECM	10/10/22	11:10:00 AM	10/10/22	11:35:00 AM	00:25	0.00

Comments: reset attempted to replace T-TAP, did not have right one, RTS, observed
reset attempted to replace T-TAP, did not have right one, RTS, observed

3602807	A6-PDP-15	GS16923	A6-PDP-15	CLOS E	ECM	10/24/22	5:15:00 PM	10/24/22	5:27:00 PM	00:15	0.00

Comments: cable at PDP-15, reset App, verify cable at the asset, line started up, called back in service
inspect asset, checked cable at PDP-15, reset App, verify cable at the asset, line started up, called back in service

3619705	DeviceNet failure; A6-PDP-15	GS16923	A6-PDP-15	CLOS E	ECM	11/16/22	4:32:00 AM	11/16/22	6:40:00 AM	03:31	0.00

Comments: JSM said that they tightened some connections & Checked the belt speed.

3485542	Not running /multiple jams; A1	GS18074	A1-1ML-09	CLOS E	ECM	5/25/22	8:38:00 AM	5/25/22	9:36:00 AM	00:58	0.00

Comments: ECALL- belt was a little loose, added tension to the belt, watched the belt, RTS.
Troubleshoot the asset and discovered the belt was a little loose and because of that when there was a lot of bags on the belt it made it hard

3460219	A1-1ML-13 - Multiple Shaft	GS18078	A1-1ML-13	CLOS E	ECM	4/15/22	7:34:00 AM	4/15/22	8:32:00 AM	01:56	198.00

Comments: Comment
Verified by Jaime.

3416243	A1-1CL1-06 - Will Not Run	GS18005	A1-1CL1-03	CLOS E	ECM	2/18/22	2:56:00 PM	2/18/22	4:05:00 PM	01:09	0.00

Comments: Comment
Verified by John.

3390422	A1-1ML-16-belt came apart	GS18081	A1-1ML-16	CLOS E	ECM	1/16/22	6:11:00 PM	1/16/22	6:41:00 PM	00:34	0.00

Comments: ECALL: belt folded over on one side, flagged photo eye, tracked belt, inspected for a few, RTS.
Inspected line, the belt was folding over on one side, which flagged photo eye, tried tracking the belt and pushing it to even out belt on the

3376890	Misaligned belt; A1-1ML-16	GS18081	A1-1ML-16	CLOS E	ECM	1/5/22	6:30:00 AM	1/5/22	7:01:00 AM	00:40	0.00

Verified by JSM Andres

3446514	A1-1ML-16	GS18081	A1-1ML-16	CLOS E	ECM	4/2/22	8:21:00 AM	4/2/22	8:50:00 AM	00:29	0.00

Comments: ECALL: belt stretched beyond take-up, bearing roller adjusted, tried tracking belt, F/U
belt has stretched beyond the take-up, bearing roller adjusted, tried to track belt best possibly, will need to service the belt to correct fault,

3446522	A1-1ML-16	GS18081	A1-1ML-16	CLOS E	ECM	4/2/22	9:21:00 AM	4/2/22	9:43:00 AM	00:22	0.00

Comments: ECALL:take-up in center, before cutting,replacing belt,set all roller parallel,tension,track
I put take-up in center of adjusted before cutting, replacing belt, set all roller parallel, tensioned belt, then track

3477808	A1-1CL2-02 photo eye 1 light only	GS18011	A1-1CL2-02	CLOS E	ECM	5/7/22	3:25:00 AM	5/7/22	4:49:00 AM	01:24	5.81

Comments: Ecall : Photo eye issue, Replaced old photo eye with a new one & RTS
check photo eye and try to align photo eye but couldn't get the 3 lights so went to get new photo eye and then install and align and reset the
*** had to wait for airside to open due to lighting ***

3503120	A1-1CL2-03 jam will not clear	GS18012	A1-1CL2-03	CLOS E	ECM	6/12/22	9:11:00 AM	6/12/22	2:05:00 PM	04:58	226.20

Comments: ECALL: bad P/E, replaced with new, made adjustment, turned it on, tested, RTS
troubleshot the asset and found out the photo-eye was bad, I went to part to get a new one, after I got it, I came to asset, remove the old

3437824	A1-1CL2-05 - JAM THAT	GS18014	A1-1CL2-05	CLOS E	ECM	3/18/22	6:06:00 PM	3/18/22	6:21:00 PM	00:24	0.00

Comments: Comment
Verified by Bujar.

3443525	1CL2-05 has a loose bracket	GS18014	A1-1CL2-05	CLOS E	ECM	3/30/22	10:09:00 AM	3/30/22	10:53:00 AM	00:51	0.00

Comments: Ecall : Broken bracket, Replaced broken hardware & RTS
Inspect asset notice broken hardware got new hardware replace call back in service

3446328	1CL2-05 has a tripped fault	GS18014	A1-1CL2-05	CLOS E	ECM	3/31/22	9:09:00 AM	3/31/22	9:19:00 AM	00:10	0.00

Comments: Ecall : Unit tripped breaker, Reset tripped breaker & RTS
when I arrived I reset the breaker unit started and I called back in service this unit tripped at the same time as 1CL3-05 both units tripped

3433338	A1-1CL3-02 /Lacing came	GS18017	A1-1CL3-02	CLOS E	ECM	3/16/22	5:33:00 PM	3/16/22	5:50:00 PM	00:54	0.00

Comments: ECALL: lacing coming apart, belt sticking out. cut belt and line running. F/U needed RTS

3500537	A1-1CL3-02 bad clutch	GS18017	A1-1CL3-02	CLOS E	ECM	6/4/22	3:30:00 AM	6/4/22	4:20:00 AM	02:30	106.51

Comments: Ecall : Replaced of bad clutch brake & fuse on asset & RTS
arrived at asset tried to reset belt would not run clutch module was burnt changed clutch module and one fuse in MCP panel reset line back in

3530871	A1-1CL3-03 rippe lacing	GS18018	A1-1CL3-03	CLOS E	ECM	7/18/22	1:59:00 PM	7/18/22	2:24:00 PM	00:25	0.00

Comments: Inspected line. Belt was ripped. Made adjustments. Informed BHS it would be passed to night shift
Inspected line. Belt was ripped. Made adjustments. Informed BHS it would be passed to night shift

3485178	A3-3CL8-02 - BELT LOOSE	GS19550	A3-3CL8-02	CLOSE	ECM	5/21/22	4:41:00 PM	5/21/22	5:00:00 PM	00:19	0.00

Comments: ECALL: piece of belt sticking out, multiple jams, cut piece of belt, tested,RTS
arrived at asset, identified a piece of belt sticking out, causing multiple jams as it constantly flags the photo-eye and belt has no bag on it, cut

3376531	A1-1CL3-05 rippe belt	GS18020	A1-1CL3-05	CLOSE	ECM	1/1/22	4:49:00 AM	1/1/22	5:41:00 AM	01:01	0.00

Comments: Ecall : Belt torn,Pin came loose reinstall pin tightened track belt & RTS
arrive at asset pin had came loose reset pin to lacing loosen take up move pin to proper position secure it tighten take up test asset track

3393450	A1-1CL3-05 / Lacing came	GS18020	A1-1CL3-05	CLOSE	ECM	1/21/22	6:35:00 PM	1/21/22	9:00:00 PM	04:50	262.10

Comments: Ecall : Belt ripped, Replaced ripped belting on asset & RTS
go to asset and check the belt and the belt needs to be replace so measure belt and go to parts to cut and lace belt and come back to asset

3430499	A1-1CL3-05 Belt ripped	GS18020	A1-1CL3-05	CLOSE	ECM	3/5/22	10:13:00 AM	3/5/22	10:28:00 AM	00:15	0.00

Comments: ECALL:part of belt lacing came loose, grabbed my utility knife & dog eared belt.ran belt,RTS
arrived to asset, notice part of belt lacing came loose, I grabbed my utility knife and dog eared belt. I ran belt and it was no longer flagging

3446329	1CL3-05 has a tripped fault	GS18020	A1-1CL3-05	CLOSE	ECM	3/31/22	8:50:00 AM	3/31/22	1:20:00 PM	09:48	1,830.50

Comments: Ecall : Motor overload, Replaced old clutch to fix issue & RTS
breakers tripped for merge on lanes 1,2,& 3 tested fuses one was blown assessed assets to determined causation of fuses blown & circuit

3416253	A1-1CL3-05 - Will Not Run	GS18020	A1-1CL3-05	CLOSE	ECM	2/18/22	4:47:00 PM	2/18/22	6:15:00 PM	01:28	24.29

Comments: ECALL: install new lovejoy into gearbox and tighten and test ran asset

3430504	A1-1CL3-05 belt replacemen	GS18020	A1-1CL3-05	CLOSE	ECM	3/5/22	11:16:00 AM	3/5/22	1:51:00 PM	02:35	258.34

Comments: ECALL: replaced damaged belt with new, tracked, tested, RTS
went to asset, removing damage belt, waiting on the supervisor to bring the belt, belt arrived at the asset, installed new belt, tracking belt,

3443558	A1-1CL3-05 overlap	GS18020	A1-1CL3-05	CLOSE	ECM	3/30/22	5:41:00 PM	3/30/22	8:00:00 PM	02:04	48.69

Comments: ECALL-3 fuses blown, passed to 2nd. shift, replaced blown fuses, RTS
1CL1-05, 1CL2-05, 1CL3-05, circuit breakers had tripped. Reset panel. Merges not running even on hand mode. troubleshoot the panel. F

went to 42 to get fuses. went to MCP panel replace bad fuses, reset lines, verified mergerswhile running, checked out, RTS.

3460481	A1-1CL3-05 - MULTIPLE JAM	GS18020	A1-1CL3-05	CLOSE	ECM	4/17/22	11:25:00 AM	4/17/22	1:15:00 PM	02:05	14.86

Comments: ECALL: Spider broken, replaced, tested, RTS
Inspect asset, checked motor and clutch, motor turn on, notice spider broken, remove motor from reducer, got new from part, replace

3530993	A1-1CL3-05/ Lacing came	GS18020	A1-1CL3-05	CLOSE	ECM	7/19/22	10:52:00 PM	7/20/22	1:13:00 AM	04:11	234.78

Comments: loosened the asset to replace lacing and repin the belt to reset and called back in service
on arrival, I loosened the asset to replace lacing and repin the belt to reset and called back in service

3607265	A1-1CL4-01	GS18022	A1-1CL4-01	CLOSE	ECM	10/28/22	6:30:00 AM	10/28/22	7:26:00 AM	03:35	0.00

Comments: Ecall : Multiple jam, Replaced and secured wire back to shaft encoder & RTS
was dispatch to different asset upon inspection we identified correct asset and that it was the shaft encoder wire was ripped from the encc

3430511	A1-1CL4-01 shaft encoder faul	GS18022	A1-1CL4-01	CLOSE	ECM	3/5/22	1:37:00 PM	3/5/22	5:50:00 PM	08:54	208.84

Comments: Replaced encoder. Fualt still there. Found bad cable. Replaced. Tested, RTS.
Replaced encoder but fault was still present. Checked wires for tightness. All right. Took voltage readings in panel. Proper voltage present.

3408660	A3-2MU20-102 Start fault	GS17102	A3-2MU20-102	CLOSE	ECM	2/5/22	7:09:00 AM	2/5/22	7:40:00 AM	00:41	0.00

Verified by JSM John

3430637	A3-2MU20-102 start fault wont	GS17102	A3-2MU20-102	CLOSE	ECM	3/7/22	6:41:00 AM	3/7/22	7:03:00 AM	00:31	0.00

Comments: ECALL: line on handmode and set to auto went on the control station on 2MU20-101, reset, cleared,RTS
inspected asset, belt was not running, set the
line on handmode and set to auto went on the control station on 2MU20-101 and reset
it, start up, fault cleared and called back in service

3432784	A3-2MU20-102 start fault not	GS17102	A3-2MU20-102	CLOSE	ECM	3/11/22	10:01:00 AM	3/11/22	10:09:00 AM	00:19	0.00

Comments: Ecall : Start fault, Reset VFD fault and RTS
went to asset reset VFD ,101,102 went back to asset reset asset tested called back in service

3437765	A3-2MU20-102 Start fault	GS17102	A3-2MU20-102	CLOSE	ECM	3/18/22	5:31:00 AM	3/18/22	5:34:00 AM	00:19	0.00

Comments: ECALL: reset jams and restarted system called back in service

3446454	A3-2MU20-102 start fault not	GS17102	A3-2MU20-102	CLOSE	ECM	4/1/22	12:49:00 PM	4/1/22	12:52:00 PM	00:03	0.00

Comments: Ecall : Soft start fault, Stopped unit & restart unit to reset fault
When I arrived I e-stopped and reset the unit fault cleared unit started up and I called it back in service

3464359	A3-2MU20-102 start fault not	GS17102	A3-2MU20-102	CLOSE	ECM	4/22/22	6:41:00 AM	4/22/22	6:46:00 AM	00:05	0.00

Comments: ECALL-manually put 2MU20-102 on and, hit restart button, cleared fault, tested , RTS.
Arrived at asset, inspected photo-eye and reflectors, manually put 2MU20-102 on and, hit restart button, cleared fault, tested , RTS.

3469521	Start fault keeps coming back - A3	GS17102	A3-2MU20-102	CLOSE	ECM	5/2/22	6:37:00 AM	5/2/22	6:49:00 AM	00:12	0.00

Comments: ECALL- Set 102 on hand pressed start button for 15 sec., cleared faults, RTS.

3469522	A3-2MU20-102 Start Fault	GS17102	A3-2MU20-102	CLOSE	ECM	5/2/22	6:41:00 AM	5/2/22	6:49:00 AM	00:08	0.00

Comments: Removed bags, HOA in hand mode, e-stop & release, start button 15 sec., toggled HOA to auto mode.

3477660	A3-2MU20-102 start fault	GS17102	A3-2MU20-102	CLOS	ECM		5/5/22	9:04:00 AM	5/5/22	9:08:00 AM	00:04	0.00
	Comments: ECALL- Cycled unit into hand mode then back to auto, pressed reset on station, no fault RTS.											
3430563	2MU20-102 start fault,vault clear	GS17102	A3-2MU20-102	CLOS	ECM		3/6/22	10:07:00 AM	3/6/22	10:12:00 AM	00:05	0.00
	Comments: ECALL:inspect asset, checked line, reset ESTOP, cleared fault, line start up, called back in service inspect asset, checked line, reset ESTOP, cleared fault, line start up, called back in service											
3430645	A2-2MU20-102 start	GS17102	A3-2MU20-102	CLOS	ECM		3/7/22	7:22:00 AM	3/7/22	8:20:00 AM	00:58	0.00
	Comments: ECALL:aligned reflector&P/E,adjusted wiring, went to control station, hit green button,monitored,RTS inspected asset, starting fault and jam on section 105, went to 2MU20-105, and the photo-eye was not properly aligned with the reflector,											
3455564	Multiple start faults A3-2MU20	GS17102	A3-2MU20-102	CLOS	ECM		4/10/22	7:12:00 AM	4/10/22	7:20:00 AM	00:08	0.00
	Comments: ECALL:inspect asset, checked photo-eyes, made adjustment, reset ESTOP, fault cleared, RTS inspect asset, checked photo-eyes, made adjustment, reset ESTOP, fault cleared, called back in service											
3464385	2MU20-102 has a start fault,which	GS17102	A3-2MU20-102	CLOS	ECM		4/22/22	11:18:00 AM	4/22/22	11:25:00 AM	00:07	0.00
	Comments: ECALL:cycled unit to hand mode then back to auto to clear fault, I then tested, RTS When I arrived, I cycled unit to hand mode then back to auto to clear fault, I then tested and returned to service											
3464527	A3-2MU20-102 start fault	GS17102	A3-2MU20-102	CLOS	ECM		4/24/22	5:19:00 AM	4/24/22	5:23:00 AM	00:11	0.00
	Comments: ECALL:Cleared overload, and jams, reset system with supervisors assistance, called back in service Cleared overload, and jams, reset system with supervisors assistance, called back in service											
3469649	A3-2MU20-104 multiple start	GS17102	A3-2MU20-102	CLOS	ECM		5/3/22	3:51:00 PM	5/3/22	4:16:00 PM	00:25	0.00
	Comments: ECALL: line won't run, set on hand mode, pressed green button, reset line, fault cleared,RTS Inspected asset, line won't run, set asset hand mode and pressed the green button for 20 seconds to reset the line, asset started running,											
3469514	A3-2MU20-104	GS17102	A3-2MU20-102	CLOS	ECM		5/2/22	4:11:00 AM	5/2/22	4:26:00 AM	00:15	0.00
	Comments: ECALL: asset running, graphic shows failure, reset asset & VFD box, RTS on arrival asset, was running, but when I inspected the graphics it showed start failure still, although nothing seemed to be obstructed, so I											
3599398	Start fault will not reset; A3-2MU20	GS17102	A3-2MU20-102	CLOS	ECM		10/14/22	6:36:00 AM	10/14/22	7:00:00 AM	00:34	0.00
	Comments: Max capacity cause jams for unit, e-stop, removed bags, clear jam, monitored RTS. Went over to A-3 3MU20 1,2,3, for an e-call, .Once I got there, I notice the make up unit was on max capacity causing the make up unit to											
3624442	A3-2MU20-102 SF unable to	GS17102	A3-2MU20-102	CLOS	ECM		11/20/22	6:24:00 AM	11/20/22	6:29:00 AM	00:06	0.00
	Comments: won't start, put it in manual, ESTOP reset, put it in auto, tested, RTS inspected asset, noticed asset, won't start, put it in manual, ESTOP reset, put it in auto, tested, RTS											
3442967	A3-2MU20-104 start fault	GS17104	A3-2MU20-104	CLOS	ECM		3/25/22	5:35:00 AM	3/25/22	5:40:00 AM	00:05	0.00
	Comments: Ecall : MUltiple jams, cleared by Southeast inspected called back in service											
3460512	A3-2MU20-104 - Start Fault	GS17104	A3-2MU20-104	CLOS	ECM		4/17/22	4:44:00 PM	4/17/22	4:54:00 PM	00:10	0.00
	Comments: Comment Verified by Roy.											
3469527	A3-2MU20-104 Multiple Start	GS17104	A3-2MU20-104	CLOS	ECM		5/2/22	7:08:00 AM	5/2/22	9:03:00 AM	01:08	0.00
	Comments: Removed bags from P-eye, put HOA in hand mode, e-stop & release, held start button, toggled HOA back											
3469715	Multiple start faults A3-2MU20	GS17104	A3-2MU20-104	CLOS	ECM		5/4/22	12:02:00 PM	5/4/22	12:17:00 PM	00:15	0.00
	Comments: ECALL-Pressed e-stop in/out, held start button a few sec., fault cleared, lane started. RTS.											
3469720	Start fault; A3-2MU20-10	GS17104	A3-2MU20-104	CLOS	ECM		5/4/22	1:20:00 PM	5/4/22	1:40:00 PM	00:20	0.00
	Comments: Reset, fault didn't clear, cycled to hand, unit started, cycled to auto, reset, unit started, RTS. When I arrived, I e-stop the reset station, fault did not clear, I then cycled unit to hand, to see if it was overloaded. Unit started up. I let the											
3478029	A3-2MU20-104 excessive start	GS17104	A3-2MU20-104	CLOS	ECM		5/9/22	10:41:00 AM	5/9/22	11:09:00 AM	00:28	0.00
	Comments: Held reset button for 10-15 secs, line started, check p. eyes for 3 lights, tested line w/ tub, RTS. Inspected line, line was not running, Held reset button for 10-15 second and line started up. Checked photo-eye for three lights, Called in.											
3480491	A3-2MU20-104 excessive start	GS17104	A3-2MU20-104	CLOS	ECM		5/16/22	12:40:00 PM	5/16/22	1:54:00 PM	01:14	0.00
	Comments: ECALL- Adjusted auxiliary cords, reset VFD, line started, monitored, RTS. Inspected asset. Multiple faults when the line started. Check the VFD on section 102, 103, & 104. The auxiliary cords had three lights, but RTS.											
3469516	A3-2MU20-104 Start Fault	GS17104	A3-2MU20-104	CLOS	ECM		5/2/22	5:20:00 AM	5/2/22	5:30:00 AM	00:10	0.00
	Comments: ECALL: Asset assessed for reported issue. Asset was reset/tested/RTS											
3460475	A3-2MU20-104 multiple start	GS17104	A3-2MU20-104	CLOS	ECM		4/17/22	10:59:00 AM	4/17/22	11:31:00 AM	00:32	0.00
	Comments: ECALL: put in hand mode and reset asset. tested and line running RTS											
3469530	2MU20-104 has a start fault	GS17104	A3-2MU20-104	CLOS	ECM		5/2/22	8:07:00 AM	5/2/22	9:03:00 AM	00:56	0.00
	Comments: ECALL: startup fault shown, set on hand mode, pressed start button to reset line, cleared,RTS Inspected asset, start-up fault was shown, set asset on hand mode and pressed start button for 15 seconds to reset the line, start-up fault											
3478046	A3-2MU20-104 excessive start	GS17104	A3-2MU20-104	CLOS	ECM		5/9/22	2:56:00 PM	5/9/22	3:14:00 PM	00:18	0.00
	Comments: ECALL:line was not running, held reset for 15 seconds and line started up, checked photo-eyes,RTS inspected line, line was not running, held reset for 15 seconds and line started up, checked photo-eyes, called in, inspected for bit after											
3385667	Power turn is making rhythmic	GS18026	A1-1CL4-05	CLOS	ECM		1/12/22	8:14:00 AM	1/12/22	8:33:00 AM	00:13	0.00
	Comments: ECALL: noise from drive roller, set screw & key way loose, notified super, RTS. Troubleshooting the asset and found out the noise from the drive roller, I stopped the asset to see what caused the noise, after checking the											
3432749	A1-1CL4-02 Failsafe alarm not	GS18023	A1-1CL4-02	CLOS	ECM		3/11/22	4:23:00 AM	3/11/22	4:34:00 AM	00:22	0.00

Comments: Ecall : Fail safety, Go to asset and Southeast already clear it

3408684	A1-1CL4-04 MSP off or tripped	GS18025	A1-1CL4-04	CLOS	ECM	2/5/22	1:02:00 PM	2/5/22	3:22:00 PM	02:20	1,426.57

Comments: Ecall : Motor overload in MCP is tripping, Replaced motor & clutch
the CB overload tripping reducer / belt ok replaced motor / clutch wired motor and clutch controller properly and test run

3430897	A1-1CL4-04 - MOTOR	GS18025	A1-1CL4-04	CLOS	ECM	3/9/22	2:54:00 PM	3/9/22	3:26:00 PM	00:32	0.00

Comments: ECALL: constant start stop of bag flow caused overload unit okay. RTS
found motor and clutch okay. belt okay, moved belt by hand. constant start stop caused C/B overload. reset and RTS

3432667	A1-1CL4-04 MSP off or tripped	GS18025	A1-1CL4-04	CLOS	ECM	3/10/22	4:50:00 AM	3/10/22	7:01:00 AM	06:20	1,426.05

Comments: Ecall : Overload won't clear, replaced clutch brake & motor, reset fault & RTS
3rd Shift :
check asset overload won't clear disconnect motor overload cleared inspected clutch removed old motor & clutch swapped lead & electrical
1st Shift :
cleared /contactor tested RTS observed

3432690	A1-1CL4-04 MSP off or tripped	GS18025	A1-1CL4-04	CLOS	ECM	3/10/22	11:07:00 AM	3/10/22	11:27:00 AM	00:20	0.00

Verified by JSM Jon V

3464642	A1-1CL4-04 MSP Off or Tripped	GS18025	A1-1CL4-04	CLOS	ECM	4/25/22	10:13:00 AM	4/25/22	10:46:00 AM	00:43	0.00

Comments: ECALL-Check panel & switcher tripp for line, reset panel, test line w/bags RTS.
Inspected line, it wasn't moving. Tried putting hand mode, line still wasn't working. Checked tension on belt it was a little tight. Checked all

3469337	MSP off or tripped/motor	GS18025	A1-1CL4-04	CLOS	ECM	4/30/22	5:20:00 AM	4/30/22	5:31:00 AM	00:11	0.00

Comments: ECALL-Reset circuit breaker, reset line and checked motor, belt, & bearings, all were ok, RTS.

3530570	A1-1CL4-04 - Overload Fault	GS18025	A1-1CL4-04	CLOS	ECM	7/15/22	9:24:00 AM	7/15/22	9:58:00 AM	00:34	0.00

Comments: Ecall : Overload condition, RTS, Further inspection needed
the volts/ amps are fine found what I believe to be a shorted or problem Afic connection on overload tightened connection and reset will have

3538797	A1-1CL4-04 - OVERLOAD	GS18025	A1-1CL4-04	CLOS	ECM	7/28/22	2:55:00 PM	7/28/22	3:05:00 PM	00:20	0.00

Comments: Ecall : Overload, Reset motor overload reset asset & RTS
got there was overload went to main panel reset overload started line was moving monitor it then call back in services

3572469	A1-1CL4-04 - Overload Fault	GS18025	A1-1CL4-04	CLOS	ECM	9/9/22	7:12:00 AM	9/9/22	7:30:00 AM	01:06	0.00

Comments: Ecall : Motor overload, Cleared motor overload & RTS
went over to A1 1CL4-04 for a motor overload on the asset went over to the panel and clear the overload from there and got the asset back

3599328	MSP off or Tripped - A1-1CL4	GS18025	A1-1CL4-04	CLOS	ECM	10/13/22	8:34:00 AM	10/13/22	8:57:00 AM	00:23	0.00

Comments: Ecall : Motor Overload, Reset motor overload reset asset & RTS
went over to A1 to 1CL9-09 for a motor overload e-call went over inspected the asset after went over to panel box and clear the motor

3599336	MSP off or tripped - A1-1CL4	GS18025	A1-1CL4-04	CLOS	ECM	10/13/22	9:55:00 AM	10/13/22	10:30:00 AM	02:04	0.00

Comments: Ecall : Overload on the relay inside MCP, Reset motor overload & RTS follow up needed
the oversize relay has tripped this has been an ongoing issue relay needs replaced when power down during shut down

3602522	1CL4-04 has a fault	GS18025	A1-1CL4-04	CLOS	ECM	10/21/22	5:02:00 PM	10/21/22	5:19:00 PM	00:23	0.00

Comments: Ecall : Overload, Cleared motor overload reset asset and RTS
arrived at asset saw overload cleared the overload and reset panel monitored the asset and called it back in service

3464480	A1-1CL4-04 - OVERLOAD	GS18025	A1-1CL4-04	CLOS	ECM	4/23/22	2:36:00 PM	4/23/22	2:49:00 PM	00:13	0.00

Comments: ECALL: reset the overload and tested, run
The problem was identified over a month ago, their was a corrective made to the relay replaced the work was never done. reset the overload

3464482	A1-1CL4-04 - overload	GS18025	A1-1CL4-04	CLOS	ECM	4/23/22	3:23:00 PM	4/23/22	3:38:00 PM	00:15	0.00

Comments: ECALL: reset the overload and tested

3464588	A1-1CL4-04 - OVERLOAD	GS18025	A1-1CL4-04	CLOS	ECM	4/24/22	3:56:00 PM	4/24/22	4:18:00 PM	00:29	0.00

Comments: ECALL: overload,reset on panel, RTS
inspected asset, overload on asset, went to panel and the overload switch was tripped,rent the switch and reset the overload, called back in

3464713	A1-1CL4-04 MSP Off or Tripped	GS18025	A1-1CL4-04	CLOS	ECM	4/26/22	6:42:00 AM	4/26/22	6:56:00 AM	00:18	0.00

Comments: ECALL: reset, overload relay and monitored the asset to ensure it was working correctly, RTS
arrived and inspected the asset, reset, overload relay and monitored the asset to ensure it was working correctly, called back into service

3513721	1CL4-04 has a fault which will not	GS18025	A1-1CL4-04	CLOS	ECM	6/28/22	2:34:00 PM	6/28/22	3:00:00 PM	00:52	0.00

Comments: checked motor cables, & at panel, reset overload, monitored for few minutes, ran line,RTS
inspect asset, checked motor cables, nothing wrong, check at panel, reset overload, monitored for few minutes, ran line, called back in

3530775	A1-1CL4-04 - Overload Fault	GS18025	A1-1CL4-04	CLOS	ECM	7/17/22	11:58:00 AM	7/17/22	12:18:00 PM	00:44	0.00

Comments: overload wont clear
Arrived at asset , overload won't clear. Went to the panel and reset the overload switch. Inspected belt, motor. Called back in service

3530777	A1-1CL4-04 - Overload Fault	GS18025	A1-1CL4-04	CLOS	ECM	7/17/22	12:47:00 PM	7/17/22	2:40:00 PM	03:03	0.00

Comments: Turned off disconnect and opened cluch/motor peckerhead, loose wire on motor, adjusted wires, RTS
Arrived at asset, overload keeps coming back. Turned off disconnect and opened up both clutch and motor peckerhead. Checked the wiring

3530840	A1-1CL4-04 MSP Off or Tripped	GS18025	A1-1CL4-04	CLOS	ECM	7/18/22	6:47:00 AM	7/18/22	7:11:00 AM	00:56	0.00

Comments: motor overloaded, turned contactor switch off and on, reset overload, tested, RTS
Troubleshooting the asset and found out motor was overloaded and forced the contactor to trip. We turned the contact switch on for four

3530877	A1-1CL4-04 - Overload Fault	GS18025	A1-1CL4-04	CLOS	ECM	7/18/22	3:07:00 PM	7/18/22	3:51:00 PM	00:44	0.00

Comments: reset overload, loosened belt tension, tested, RTS

							I reset the overload. After that I loosened the belt tension because it was a little bit tight. Once I finished adjusting the belt, I turned the ass					
3534253	A1-1CL4-04 - OVERLOAD	GS18025	A1-1CL4-04	CLOS E	ECM	7/23/22	7:14:00 PM	7/23/22	7:24:00 PM	00:10	0.00
	Comments: reset overload at MCC panel then reset the line										
3534635	A1-1CL4-04 /Overload	GS18025	A1-1CL4-04	CLOS E	ECM	7/27/22	7:18:00 PM	7/27/22	7:34:00 PM	00:15	0.00
	Comments: Located MCP Panel with breaker tripped, reset breaker, tested asset, RTS.										
3534535	A1-1CL4-04 SE unable to clear	GS18025	A1-1CL4-04	CLOS E	ECM	7/26/22	3:36:00 PM	7/26/22	3:56:00 PM	00:32	0.00
	Comments: Inspected panel, found contactor, reset. Reset line, monitored, watched bag flow, RTS										
							Inspected panel, found contactor, reset. Reset line, monitored, watched bag flow, RTS				
3555994	A1-1CL4-04- overload	GS18025	A1-1CL4-04	CLOS E	ECM	8/29/22	4:44:00 PM	8/29/22	8:21:00 PM	04:28	477.84
	Comments: disconnected motor cable, did not overload, third shift replaced motor, tested asset, RTS										
							Inspect asset, checked panel, fuses, disconnect motor cable and didn't overload, pass to third shift, after gathering tools, we cam e and				
3569899	A1-1CL4-04 moto overload	GS18025	A1-1CL4-04	CLOS E	ECM	9/1/22	5:51:00 AM	9/1/22	6:15:00 AM	00:24	0.00
	Comments: Reset breaker tripped, tested, RTS.										
3594979	A1-1CL4-04 fault will not clear	GS18025	A1-1CL4-04	CLOS E	ECM	10/11/22	4:06:00 PM	10/11/22	4:35:00 PM	00:29	0.00
	Comments: switch contactor off/on, e-stop, reset, fault, O/L, switch contactor off/on, monitor, RTS										
							inspected, line was stopped, overload fault on panel. switch contactor off and back on. E-stop, reset, section 1 faulted, overload, switched				
3599673	MSP of or tripped A1-1CL4	GS18025	A1-1CL4-04	CLOS E	ECM	10/17/22	3:55:00 PM	10/17/22	4:11:00 PM	00:35	0.00
	Comments: diagnosed problem, cleared overload, tested, RTS										
							diagnosed problem, cleared overload, tested, RTS				
3416380	Multiple drive faults- A1-1AL-03	GS18030	A1-1AL-03	CLOS E	ECM	2/20/22	9:56:00 AM	2/20/22	10:00:00 AM	00:19	0.00
	Comments: ECALL:inspect asset, removed bag jam, reset ESTOP, jam cleared, called back in service										
							inspect asset, removed bag jam, reset ESTOP, jam cleared, called back in service				
3390380	A1-1AL-03 - Bag Jam	GS18030	A1-1AL-03	CLOS E	ECM	1/16/22	10:36:00 AM	1/16/22	10:53:00 AM	00:29	0.00
	Comments: ECALL: bag caught in roller, cut strap from the line, reset the line, RTS.										
							There was a bag strap stuck in the roller on the line, cut the strap from the line, then reset the line, line was back in operation, called it in.				
3469410	A1-1AL-03 - LACING	GS18030	A1-1AL-03	CLOS E	ECM	4/30/22	6:13:00 PM	4/30/22	6:27:00 PM	00:14	0.00
	Comments: ECALL- found lacing seperated, Dog ear belt RTS, opened w/order have lacing replace.										
3416396	A1-1AL-03 - Drive Fault	GS18030	A1-1AL-03	CLOS E	ECM	2/20/22	1:07:00 PM	2/20/22	4:00:00 PM	05:22	0.00
	Comments: Comment										
							Verified by Roy.				
3508067	A3-2MU20-107 bad photo eye	GS17107	A3-2MU20-107	CLOS E	ECM	6/17/22	6:15:00 AM	6/17/22	6:27:00 AM	00:12	0.00
	Comments: Ecall : Photo eye, Adjust photo eye and returned to service										
3408799	A1-1AL-06	GS18033	A1-1AL-06	CLOS E	ECM	2/7/22	8:44:00 AM	2/7/22	9:02:00 AM	00:52	0.00
	Comments: ECALL: MIT not moving, reset e-stop, pod started moving, call back in service.										
							Inspect asset, MIT not moving, move at reset, reset e-stop at wall, pod start moving, call back in service.				
3577564	A1-1AL-06 - Making Unusua	GS18033	A1-1AL-06	CLOS E	ECM	9/19/22	11:42:00 AM	9/19/22	12:34:00 PM	01:44	0.00
	Comments: belt was squeaking loud, belt was worn out. loosened tension to make it quieter.										
							belt was squeaking loud, belt was worn out. loosened tension to make it quieter.				
3548357	A1-1CS1-01- DOOR failed to	GS19537	A1-1CS1-01- DOOR	CLOS E	ECM	8/9/22	6:09:00 PM	8/9/22	6:23:00 PM	00:16	0.00
	Comments: E-stopped line, checked and wiped photo eyes, reset fault, started line, tested, RTS										
							Arrived at asset, E-stopped line, checked and wiped photo eyes, reset fault, started line, tested, RTS				
3421390	PCA-74 HOSE IS TORN 2401206	GS19613	PCA-74	CLOS E	ECM	3/2/22	3:44:00 PM	3/2/22	4:27:00 PM	01:13	284.60
	Comments: damage air hose										
							Damaged air hose was replaced with a 20 ft. Air hose from the parts room.				
3432824	PCA 74 not blowing	GS19613	PCA-74	CLOS E	ECM	3/11/22	5:13:00 PM	3/11/22	5:30:00 PM	00:17	0.00
	Comments: Ecall : Not blowing air, Switch modes on PCA & RTS										
							Arrived at the gate, I noticed that unit was working normal but not air going through the air hose, checked control buttons unit was working on				
3433260	3433260 - Pca 74 turns off and on	GS19613	PCA-74	CLOS E	ECM	3/16/22	5:33:00 AM	3/16/22	6:02:00 AM	00:58	0.00
	Comments: Unit working properly										
							Arrived at the gate and found unit on with a discharge temperature of 37 degrees. Checked on the verde app and unit is online and working				
3443450	PCA-74 NOT WORKING	GS19613	PCA-74	CLOS E	ECM	3/29/22	4:45:00 PM	3/29/22	5:30:00 PM	01:30	0.00
	Comments: ECALL: reset unit and run for 30 minutes to test. no issues at this time										
3443456	74 pca hose connector	GS19613	PCA-74	CLOS E	ECM	3/29/22	6:00:00 PM	3/29/22	7:06:00 PM	02:10	300.28
	Comments: The hose adapter was broken,go to part room and replace for a new one										
3455244	Gate 74 the pca is blowing ho	GS19613	PCA-74	CLOS E	ECM	4/7/22	8:41:00 AM	4/7/22	9:23:00 AM	00:42	0.00
	Comments: *Language correction*										
							Tech arrived but the aircraft was already departing so tech waited until departure. Tech opened electrical panel to check for tripped breakers				
3508178	GATE 74 PCA BLOWING HOT	GS19613	PCA-74	CLOS E	ECM	6/18/22	4:44:00 AM	6/18/22	5:05:00 AM	00:21	0.00
	Comments: Ecall : Blowing hot, Unit has issue installed portable at gate & RTS , follow up needed for issues										
							Arrived at the gate and check the unit on its normal. The unit have some issues, we put a portable on the gate for use until we follow up the				
3550137	Gate 74 the pca is not working	GS19613	PCA-74	CLOS E	ECM	8/11/22	10:33:00 AM	8/11/22	11:07:00 AM	00:34	0.00
	Comments: No issues found.										
							Upon arrival found operation box control light blinking. Pressed started button and unit started right away. Ran and tested, unit discharge 45				

3393721	Gate 74 PCA hose will not	GS19613	PCA-74	CLOS E	CM	1/25/22	12:36:00 PM	1/25/22	12:44:00 PM	00:08	0.00
	Comments: ECALL: milo hooks were bent, I bent them back to straight, the ground crew connected to plane, RTS										
	the milo hooks were bent, I bent them back to straight and the ground crew connected to the aircraft, put back in service										
3421053	Gate 74 PCA is blowing ho	GS19613	PCA-74	CLOS E	CM	2/27/22	5:38:00 AM	2/27/22	5:59:00 AM	00:21	0.00
	Comments: blowing hot										
	Arrived at the gate and check the unit on its normal operations. Found the unit on narrow body, put the unit on wide body turned off and then										
3433257	GATE 74 PCA IS NOT STAYING	GS19613	PCA-74	CLOS E	CM	3/16/22	4:41:00 AM	3/16/22	5:02:00 AM	00:41	0.00
	Comments: Unit turns off										
	Arrived at the gate and check the unit on its normal operations. Found unit with a low pressure fault in the verde app. Shut off the unit and										
3478204	Gate 74-PCA not turning on	GS19613	PCA-74	CLOS E	CM	5/10/22	4:09:00 PM	5/10/22	4:29:00 PM	00:20	0.00
	Comments: not working										
	At the time of the arrival pca was working fine on bridge mode, switch unit to aircraft pca working properly no faults were found.										
3485267	Gate 74 PCA hose falling apa	GS19613	PCA-74	CLOS E	CM	5/22/22	11:00:00 AM	5/22/22	11:31:00 AM	01:02	300.28
	Comments: Broken hose										
	Tech found a broken hose. Went to parts room, ordered and replaced velcro hose. Unit working good at the moment.										
3489991	PCA hose gate 74 wouldn't reach	GS19613	PCA-74	CLOS E	CM	5/26/22	6:09:00 PM	5/26/22	6:40:00 PM	00:31	192.00
	Comments: hose not reaching plane										
	Upon arrival phone was too short to reach plane. Went to parts got a 10 foot hose, attached hose. Hose was now long enough to reach pl										
3500581	Gate 74 PCA HOSE TEAR	GS19613	PCA-74	CLOS E	CM	6/4/22	2:21:00 PM	6/4/22	2:46:00 PM	00:47	300.28
	Comments: hose damaged,replaced it with new one. Unit called back in service.										
	Upon arrival saw it was the 20' hose connected to the stater hose that was damaged. Went to parts got a new 20' hose. Returned to unit a										
3503276	Gate 74 PCA HOT	GS19613	PCA-74	CLOS E	CM	6/13/22	2:34:00 PM	6/13/22	3:35:00 PM	01:00	9.00
	Comments: Blowing hot										
	Upon arrival the unit was turned on and connected. Discharge temperature was 52. There were no faults or tripped breakers, and both										
3508100	Gate 74 PCA is blowing ho	GS19613	PCA-74	CLOS E	CM	6/17/22	11:19:00 AM	6/17/22	11:56:00 AM	00:37	0.00
	Comments: Ecall 74 blowing hot										
	Arrived at the gate and there wasn't a plane at the gate. Unit off and plane still coming in. Still check over everything. When pilot arrived he										
3508186	Gate 74 PCA blowing ho	GS19613	PCA-74	CLOS E	CM	6/18/22	6:52:00 AM	6/18/22	6:56:00 AM	00:04	19.32
	Comments: Ecall 74 portable blowing hot										
	Found blown fuse on the mother board that goes to compressor 2. Replaced the fuse and unit blowing 42.0. CBIS										
3508821	PCA 74 Blowing hot	GS19613	PCA-74	CLOS E	CM	6/23/22	12:24:00 AM	6/23/22	12:38:00 AM	00:28	0.00
	Comments: blowing hot										
	Arrived at the gate and found the unit on narrow body. Turned off the unit and switched the control box to wide body. Reset the board and										
3513458	3513458 - PCA-74 NO OP	GS19613	PCA-74	CLOS E	CM	6/26/22	5:45:00 AM	6/26/22	6:05:00 AM	00:20	0.00
	Comments: milo broken. Put one provisional until the Airline resolved the issue. The unit is back on service.										
3513778	PCA 74 Blowing hot air	GS19613	PCA-74	CLOS E	CM	6/29/22	5:13:00 AM	6/29/22	5:44:00 AM	01:01	0.00
	Comments: breaker for compressor #2 was off. We switched the breaker on and reset the board.										
3517413	The PCA on gate 74 will not turn on	GS19613	PCA-74	CLOS E	CM	7/6/22	11:17:00 AM	7/6/22	11:30:00 AM	00:13	0.00
	Comments: swapped it from bridge to aircraft and unit working good blowing 40 degrees. RTS										
	Arrived at the gate and the unit was On. It was running the bridge cool not the aircraft cool. So I swapped it from bridge to aircraft and unit										
3525527	PCA-74 NOT TURNING ON	GS19613	PCA-74	CLOS E	CM	7/8/22	6:26:00 PM	7/8/22	6:33:00 PM	00:07	0.00
	Comments: wont start										
	Pca working properly at arrival, time delay issue, explain to the ramp operator to press star only one time										
3530768	PCA gate 74 won't turn on	GS19613	PCA-74	CLOS E	CM	7/17/22	11:03:00 AM	7/17/22	11:31:00 AM	01:12	0.00
	Comments: Wont turn on										
	Upon arrival found unit on with no air flow going to aircraft due a restriction cause by improper connections at the milo. Hose was so twisted										
3534102	Gate 74 pca hose coupling is coming	GS19613	PCA-74	CLOS E	CM	7/22/22	6:21:00 AM	7/22/22	6:40:00 AM	00:38	0.00
	Comments: Tightened loose adapter hose clamp, RTS.										
	We went to the unit the adapter hose clamp is loose. Tightened the clamp. back in service.										
3534224	Gate 74 PCA HOT	GS19613	PCA-74	CLOS E	CM	7/23/22	2:10:00 PM	7/23/22	2:35:00 PM	00:25	0.00
	Comments: unit blowing hot										
	Unit was not on or connected to plane. Reset system and tested temp, unit was discharging 42, unit called back in service.										
3538981	PCA 74 NOT TURNING ON	GS19613	PCA-74	CLOS E	CM	7/30/22	9:52:00 AM	7/30/22	10:22:00 AM	00:30	0.00
	Comments: Found and corrected a kinked hose. Checked electrical cabinet and found no faults or tripped breaker										
	Upon arrival PCA was on and connected to the aircraft. Discharge was 50 degrees. Found and corrected a kinked hose. Checked electrical										
3539382	Gate 74 pca hose clip is bar	GS19613	PCA-74	CLOS E	CM	8/3/22	6:58:00 AM	8/3/22	7:32:00 AM	01:08	0.00
	Comments: pca hose clips vends, clear out the drain lines, fixed issue with clamp between milo and tapper adap										
	arrived at the gate and turned off the unit, asked to the ground crew to disconnect the hose from the aircraft. We take care the issue with										
3550721	gate 74 pca will not turn on	GS19613	PCA-74	CLOS E	CM	8/17/22	6:02:00 PM	8/17/22	6:20:00 PM	00:18	0.00
	Comments: unit not working										
	The unit was checked and everything was good,let run for a few minutes										
3555201	PCA 74 blowing hot	GS19613	PCA-74	CLOS E	CM	8/20/22	6:13:00 PM	8/20/22	6:32:00 PM	00:19	0.00
	Comments: blowing hot										
	Found unit off reset PCA restarted, unit working properly no issues found,PCA back in service.										

3555247	74 blowing hot	GS19613	PCA-74	CLOSE	ECM	8/21/22	4:04:00 PM	8/21/22	4:36:00 PM	00:32	0.00
	Comments: hot blowing Checked the unit and found everything good.The air filter was washed and put it back.Discharge 42 aircraft 51										
3555795	Gate 74 PCA is blowing ho	GS19613	PCA-74	CLOSE	ECM	8/27/22	8:39:00 AM	8/27/22	9:06:00 AM	00:54	0.00
	Comments: disch temp 42, ambient temp 80 We went to the unit I found the hose have kinks multiple spot.Turn on the and fixed the hose .										
3555850	PCA 74 shutting off	GS19613	PCA-74	CLOSE	ECM	8/27/22	6:48:00 PM	8/27/22	7:42:00 PM	01:48	0.00
	Comments: multiple kinks, hose twisted. corrected, test, worked for 10 mins, shut down, tech brought portable Upon Arrival found multiple kinks and hose twisted. Tech corrected hose and ran unit on normal operation. Unit work for about 10 minutes										
3555873	PCA-74 NOT STARTING	GS19613	PCA-74	CLOSE	ECM	8/28/22	7:33:00 AM	8/28/22	8:06:00 AM	00:33	0.00
	Comments: Running warm Upon arrival unit was off attached to aircraft. Started unit and ran under normal operation. Unit shuts down after a few mins of use. Checked										
3555955	3555955 - PCA 74 Blowing hot and	GS19613	PCA-74	CLOSE	ECM	8/29/22	8:21:00 AM	8/29/22	11:15:00 AM	07:07	338.05
	Comments: Blowing warm Upon arrival found unit discharging warm air. Opened electrical cabinet and found no faults or tripped breakers. Reset unit, started and ran										
3570034	Gate 74 PCA blowing ho	GS19613	PCA-74	CLOSE	ECM	9/2/22	6:51:00 AM	9/2/22	7:06:00 AM	00:15	0.00
	Comments: disch temp 46 , ambient temp 77 We went to the unit do not use the PCA i. Go inside the bridge and turn on the PPB let running and check the discharge temp 46										
3572595	gate 74 pca wont turn on	GS19613	PCA-74	CLOSE	ECM	9/10/22	3:22:00 PM	9/10/22	3:41:00 PM	00:19	0.00
	Comments: not working PCA. Got stuck on time delay, re set unit an re started, PCA started working in normal operation discharge 39.7										
3581521	PCA 74 Blowing hot	GS19613	PCA-74	CLOSE	ECM	9/22/22	10:22:00 PM	9/22/22	10:52:00 PM	01:00	0.00
	Comments: unit on vent mode, switch to wide body mode and RTS, 36.2*F arrived at gate and found the unit on vent mode. turned off and reset control board. switch to wide body and turn unit on. let run for few										
3581801	PCA-74 HOT AIR	GS19613	PCA-74	CLOSE	ECM	9/25/22	9:28:00 AM	9/25/22	9:44:00 AM	00:30	0.00
	Comments: blowing hot Arrived at pca compressor wasn't turning on open electrical panel did a main reset turn unit on now compressor turn on ran for 15min blowing										
3586203	3586203 - pca-74 Blowing HOT	GS19613	PCA-74	CLOSE	ECM	10/3/22	10:58:00 AM	10/3/22	11:48:00 AM	01:39	0.00
	Comments: VFD program Upon arrival found unit off attached to the aircraft. Aircraft APU on. Tried to start unit unsuccessfully. Opened electrical cabinet and										
3594852	PCA-74 HOT AIR	GS19613	PCA-74	CLOSE	ECM	10/10/22	11:35:00 AM	10/10/22	12:15:00 PM	01:20	0.00
	Comments: Blowing warm Upon arrival found unit discharging warm air. After initial inspection found a stage #2 VFD thermal fail fault. Checked and secured all										
3616961	PCA-74 BLOWING HOT	GS19613	PCA-74	CLOSE	ECM	11/3/22	4:49:00 AM	11/3/22	5:23:00 AM	00:25	0.00
	Comments: Reset unit, reset switches on blowers and fans, turned on unit, ran for 10 mins. RTS. Dischg. 34.7* Blowing hot, took temp read high 73.4*. Check electrical panel, reset unit from control board, checked parameters on VFD, blowers and f										
3617285	Gate 74 PCA blowing ho	GS19613	PCA-74	CLOSE	ECM	11/6/22	12:03:00 PM	11/6/22	12:25:00 PM	00:44	0.00
	Comments: Blowing Hot We arrived at pca was running and right away we saw hose was twisted not enough air flow to plane we turn pca off fix hose flow mount b										
3617466	Gate 74 PCA	GS19613	PCA-74	CLOSE	ECM	11/7/22	10:38:00 PM	11/7/22	11:16:00 PM	00:38	0.00
	Comments: NOT WORKING Arrived at the gate. Noticed unit was on and the hose was twisted. Turned off unit and corrected the hoses for proper flow. Turned on unit										
3617575	Gate 74 the pca is blowing ho	GS19613	PCA-74	CLOSE	ECM	11/9/22	7:29:00 AM	11/9/22	7:55:00 AM	00:26	0.00
	Comments: major kinks in hose, airline connected milo to AC but didn't pull hose, reset and RTS										
3602959	PCA hose on gate 74 is ripped	GS19613	PCA-74	CLOSE	ECM	10/26/22	7:35:00 AM	10/26/22	8:31:00 AM	01:26	0.00
	Comments: taper hose was broken, retrieve hose, replaced, and RTS										
3430339	A4-4ML1-14/15 Multiple jams	GS17163	A4-4ML1-14	CLOSE	ECM	3/3/22	3:39:00 PM	3/3/22	4:00:00 PM	00:21	0.00
	Comments: ECALL:Reset stations and directed the Southeast to reset some stations, belt runs ok Reset stations and directed the Southeast to reset some stations, belt runs ok										
3430898	A4-4ML1-14 Loosing some	GS17163	A4-4ML1-14	CLOSE	ECM	3/9/22	3:08:00 PM	3/9/22	3:15:00 PM	00:07	0.00
	Comments: ECALL: damaged belt, flagging photo eye, removed damaged belting and RTS										
3530786	A2-2MU11-DIV1 - chute not going u	GS16996	A2-2MU11-DIV1	CLOSE	ECM	7/17/22	3:33:00 PM	7/17/22	3:41:00 PM	00:08	0.00
	Comments: inspected asset, made adjustment to tip chute. RTS. Divert for the night inspected asset, made adjustment to tip chute. RTS. Divert for the night										
3469246	A2-2MU03-DIV1 / JAM WONIT	GS16993	A2-2MU03-DIV1	CLOSE	ECM	4/28/22	9:52:00 PM	4/28/22	10:00:00 PM	00:08	0.00
	Comments: ECALL- reset DIV, test ALC, RTS										
3464405	A2-2MU03-DIV1 - POSITION	GS16993	A2-2MU03-DIV1	CLOSE	ECM	4/22/22	4:17:00 PM	4/22/22	5:22:00 PM	03:26	0.00
	Comments: ECALL:Per mounted servo, tested, RTS, installed new hardware on protective plating Per mounted servo, tested, RTS, installed new hardware on protective plating										
3432779	A2-2MU04-DIV1 jam not clearin	GS16994	A2-2MU04-DIV1	CLOSE	ECM	3/11/22	9:12:00 AM	3/11/22	9:17:00 AM	00:08	0.00
	Comments: Ecall : Photo eye, Realigned photo eye tested & RTS went to asset was called to inspect 2MU4-DIV1 but was no issue with DIV found photo eye not aligned with reflector tested called back in										
3508183	A2-2MU04-DIV1 will not cycle	GS16994	A2-2MU04-DIV1	CLOSE	ECM	6/18/22	6:30:00 AM	6/18/22	6:55:00 AM	00:50	0.00

Comments: Ecall : Diverter jam, Southeast cleared jam before tech arrived & RTS

Southeast had clear the jam by the time we got there we double check for any problem in the asset we stood there for a few minutes to

3569944	A2-2MU04-DIV1 - Photo eye issu	GS16994	A2-2MU04-DIV1	CLOS	ECM	9/1/22	12:31:00 PM	9/1/22	12:50:00 PM	00:19	0.00

Comments: Ecall : Photo eye issue, Clear fault reset & RTS

went over area 2 to adjust the photo eye because it was causing jams on the asset after I was able to cycle the diverter to clear the asset to

3446919	A2-2MU05-DIV1 - Showing	GS16995	A2-2MU05-DIV1	CLOS	ECM	4/6/22	3:30:00 PM	4/6/22	4:11:00 PM	00:41	0.00

Comments: Ecall : Disconnect switch off, Follow up needed to fix motor & RTS

tried switching disconnect switch back and after a couple min the motor made a loud noise and MU stopped after switching off the MU was

3503285	A2-2MU05-DIV1 multiple overloa	GS16995	A2-2MU05-DIV1	CLOS	ECM	6/13/22	3:50:00 PM	6/13/22	3:55:00 PM	00:05	0.00

Comments: Inspected asset. Made adjustment to paddle belts. Cleared fault. Called back in service.

Inspected asset. Made adjustment to paddle belts. Cleared fault. Called back in service.

3455301	A2-2MU20-DIV1 - motor overloa	GS17004	A2-2MU20-DIV1	CLOS	ECM	4/7/22	5:48:00 PM	4/7/22	5:51:00 PM	00:12	0.00

Comments: Ecall : Overload won't clear, Cleared overload reset asset and RTS

overload fault was cleared before I arrived at asset inspected asset for any issues back in service

3469188	A2-2MU20-DIV1 OF unable to clea	GS17004	A2-2MU20-DIV1	CLOS	ECM	4/28/22	12:58:00 PM	4/28/22	1:20:00 PM	00:22	0.00

Comments: ECALL-No issues found with DIV, tested, RTS.

3469191	2MU20-DIV1 has a motor overload	GS17004	A2-2MU20-DIV1	CLOS	ECM	4/28/22	2:03:00 PM	4/28/22	2:30:00 PM	00:27	0.00

Comments: ECALL- No issues found, tested, RTS.

3513277	A2-2MU20-DIV1 - OVERLOAD	GS17004	A2-2MU20-DIV1	CLOS	ECM	6/23/22	11:59:00 PM	6/24/22	12:17:00 AM	00:18	0.00

Comments: Ecall : Overload, Cleared motor overload reset asset & RTS

reset asset power off - on check manual mode on paddle reset test back in service

3513354	A2-2MU20-DIV1- jam	GS17004	A2-2MU20-DIV1	CLOS	ECM	6/24/22	10:15:00 PM	6/24/22	10:45:00 PM	00:33	0.00

Comments: Ecall : Jam, Reset paddle belt to correct spot & RTS

reset asset will not reset found paddle belt riding on top reset belt to correct spot test reset asset test back in service

3577314	A2-2MU20-DIV1 Overloac	GS17004	A2-2MU20-DIV1	CLOS	ECM	9/16/22	6:34:00 AM	9/16/22	6:55:00 AM	00:46	0.00

Comments: Ecall : Diverter overload, Southeast cleared overload before tech arrived & RTS

went over to A2-2MU-20DIV for motor overload once I got there Southeast was there clearing the overload I went to the diverter check it

3508570	Motor overload wi not reset; A2	GS17004	A2-2MU20-DIV1	CLOS	ECM	6/21/22	7:21:00 AM	6/21/22	7:30:00 AM	00:09	0.00

Comments: found belt moved up, lowered it, tested, RTS

Arrived and inspected the asset, finding one of the paddle belts moved up and created a jam. After lowering the belt I tested the asset and

3513430	A2-2MU20-DIV1 - OVERLOAD	GS17004	A2-2MU20-DIV1	CLOS	ECM	6/25/22	4:03:00 PM	6/25/22	5:40:00 PM	03:14	167.99

Comments: right hand paddle belt slipping,re-tracking paddle belt, unsuccessful, Installed new belt, RTS

tested asset, asset functioning properly, RTS, observed while observing, noticed the right hand paddle belt slipping, informed BHS, I would

3530931	Motor overload; A2-2MU20-DIV	GS17004	A2-2MU20-DIV1	CLOS	ECM	7/19/22	7:09:00 AM	7/19/22	12:50:00 PM	04:17	216.19

Comments: Mulitple overloads; Replaced belt when traffic slowed down. Tested, RTS.

Multiple overloads. Replaced relay but that was not the issue. Returned relay to parts roon. Notified BHS that when the bag volume slows

3619535	A2-2MU20-DIV1 overload keeps	GS17004	A2-2MU20-DIV1	CLOS	ECM	11/14/22	5:26:00 AM	11/14/22	5:44:00 AM	00:12	0.00

Comments: in route to ECALL, near another asset when call came out, cleared, reset DIV, tested, RTS

in route to ECALL, was near another asset when call came out and responded to the call " 3ml1-06", once cleared other ECALL, reset DIV,

3413490	A2-2MU20-DIV2 - WILL NOT	GS17005	A2-2MU20-DIV2	CLOS	ECM	2/14/22	8:10:00 AM	2/14/22	8:49:00 AM	00:39	0.00

Comments: ECALL: diverter wont extend, reset position at panel, set it to teach, cycled, test, RTS.

Inspected asset, diverter won't cycle, was not extended, opened up the blue cover to inspect the hardware and found no problems, went to

3555786	A6-6MS2-ATR Controlnet adapte	GS18894	A6-6MS2-ATR	CLOS	ECM	8/27/22	7:40:00 AM	8/27/22	7:43:00 AM	00:03	0.00

Comments: Ecall : Fault, Accidentally kicked disconnect reset RTS

3432887	A6-6MS2-ATR	GS18894	A6-6MS2-ATR	CLOS	ECM	3/12/22	9:18:00 AM	3/12/22	9:33:00 AM	00:15	0.00

Comments: ECALL: shut off OTA for 5 mins, fault cleared,RTS

arrived to asset, noticed red and yellow light on ATR, I shut off OTA for 5 minutes, brought ATR on line, contacted BHS to ensure fault

3416384	Jam lasting more than six minutes;	GS18895	A4-4OSRM-DIV	CLOS	ECM	2/20/22	10:24:00 AM	2/20/22	10:26:00 AM	00:02	0.00

Comments: ECALL:Inspected asset, made adjustment to photo-eye, cleared fault, called back in service

Inspected asset, made adjustment to photo-eye, cleared fault, called back in service

3438140	A2-2MU12-DIV2 won't cycle	GS16998	A2-2MU12-DIV2	CLOS	ECM	3/21/22	5:48:00 PM	3/21/22	6:08:00 PM	00:26	0.00

Comments: Comment

Verified by Baudelaire.

3480242	A2-2MU12-DIV2-jam	GS16998	A2-2MU12-DIV2	CLOS	ECM	5/13/22	4:50:00 PM	5/13/22	5:16:00 PM	00:52	0.00

Comments: Ecall : Motor overload, Reset motor overload & RTS

when I arrived I noticed there was no access to DIV controls I e-stopped line and tried to open box BHS wanted main line running I cleare

3599358	A2-2MU12-DIV2 - MULTIPLE	GS16998	A2-2MU12-DIV2	CLOS	ECM	10/13/22	3:32:00 PM	10/13/22	4:03:00 PM	00:43	0.00

Comments: Ecall : Jams, Cleared jam condition reset asset and RTS

went to asset inspected cleared jam reset diverters position to home tested asset called back in service stay to monitor

3602516	A2-2MU12-DIV2	GS16998	A2-2MU12-DIV2	CLOS	ECM	10/21/22	3:49:00 PM	10/21/22	4:05:00 PM	00:26	0.00

Comments: Ecall : DIV fault, Inspected asset tested NPF & RTS

went to asset inspect DIV rods no issues found tested called back in service

3437936	A2-2MU12-DIV2 - Multiple Position	GS16998	A2-2MU12-DIV2	CLOS	ECM	3/19/22	9:12:00 PM	3/19/22	9:23:00 PM	00:11	0.00

Comments: ECALL: diverter not cycled,reset, cycled, cleared fault,tested,RTS

inspected asset, verified fault, diverter would not cycle, reset asset, cycled diverter, cleared fault, tested asset, called it back into service

3594868	A2-2MU12-DIV2	GS16998	A2-2MU12-	CLOS	ECM	10/10/22	2:36:00 PM	10/10/22	2:55:00 PM	00:24	0.00

Comments: troubleshot DIV, failed to extend, retract DIV, tested several times, RTS

troubleshot the DIV, failed to extend, retract the DIV, after tested by cycle it for several time, it was working fine, called it back on service

3595116	A2-2MU12-DIV2-	GS16998	A2-2MU12-	CLOS	ECM	10/12/22	5:06:00 PM	10/12/22	5:30:00 PM	00:24	0.00

Comments: Moved bags from diverter & p. eye, cycled diverter, RTS.

3599364	A2-2MU12-DIV2 -	GS16998	A2-2MU12-	CLOS	ECM	10/13/22	4:25:00 PM	10/13/22	4:56:00 PM	00:31	0.00

Comments: Cycled power, re-teach the diverter, tested diverter RTS.

3602802	A2-2MU12-DIV2	GS16998	A2-2MU12-	CLOS	ECM	10/24/22	3:59:00 PM	10/24/22	4:33:00 PM	00:34	0.00

Comments: arrived at asset, inspected asset, diagnosed problem, cycled diverter, tested, RTS

arrived at asset, inspected asset, diagnosed problem, cycled diverter, tested, RTS

3602898	A2-2MU12-DIV2	GS16998	A2-2MU12-	CLOS	ECM	10/25/22	1:33:00 PM	10/25/22	2:45:00 PM	01:27	0.00

Comments: BHS disabled, removed bottom/side covers, adjusted tie rods for paddle, tested, taught, tested, RTS

diagnosed, BHS disabled diverter, removed bottom and side cover, adjusted tie rods for paddle, tested, taught, tested, RTS

3602806	A2-2MU12-DIV2	GS16998	A2-2MU12-	CLOS	ECM	10/24/22	5:02:00 PM	10/24/22	5:04:00 PM	00:02	0.00

Comments: received ECALL was told by BHS that SOUTHEAST cleared fault, SE called back in service

received ECALL was told by BHS that SOUTHEAST cleared fault, SE called back in service

3413304	A3-3MU20- drives	GS19609	A3-3MU20-10	CLOS	ECM	2/12/22	4:08:00 PM	2/13/22	2:41:00 AM	22:52	0.00

Comments: ECALL: drives are loose, sproket & drives needed adjustment,adjusted,tested,monitored,RTS

arrived at asset to relieve 1st shift techs, began to remove slope plates to inspect drives, opened plates then tried to run so could locate

3555757	A3-3MU20-10-DI\	GS19611	A3-3MU20-10-	CLOS	ECM	8/26/22	5:42:00 PM	8/26/22	5:50:00 PM	00:56	0.00

Comments: Ecall : Multiple jams, Cleared jam condition reset asset & RTS

Went to asset inspected cleared jams cycled diverter tested called back in service stayed to monitored asset

3416311	A3-3MU20-10-DI\	GS19611	A3-3MU20-10-	CLOS	ECM	2/19/22	1:05:00 PM	2/19/22	1:08:00 PM	00:03	0.00

Comments: ECALL: SE had already cleared fault, checked over unit, no mechanical issue, high volume bags,RTS

When I arrived, SE had already cleared fault, I checked over unit and found no mechanical issue, believe it to be high volume of bags, called

3617386	FD failed to close;	GS14310	A5-5CS1-01	CLOS	ECM	11/7/22	5:32:00 AM	11/7/22	5:40:00 AM	00:08	0.00

Comments: had to make adjustment to photo-eye bracket, reset, RTS

3480471	A3-2MU20-110	GS17194	A3-2MU20-110	CLOS	ECM	5/16/22	8:11:00 AM	5/16/22	8:25:00 AM	00:14	0.00

Comments: ECALL: faulted,in handmOde, restart for 15 sec, toggle HOA back in auto, line running, RTS

inspected line, previous line had a start fault, put in handmode, held restart fir 15 seconds, toggle HOA back to auto. line was running.

3490492	A3-2MU20-110	GS17194	A3-2MU20-110	CLOS	ECM	5/31/22	7:51:00 AM	5/31/22	8:17:00 AM	00:29	0.00

Comments: ECALL:inspected asset, checked photo-eyes, made adjustment, cleared jam, reset line, RTS

inspected asset, checked photo-eyes, made adjustment, cleared jam, reset line, called back in service

3393383	Gate 23 PBB	GS19680	PBB-23	CLOS	ECM	1/20/22	11:16:00 PM	1/20/22	11:28:00 PM	00:12	0.00

Comments: Gate-23 PBB

Arrived at gate, checking the canopy, found out no issue.

3393801	PBB 23 inverter	GS19680	PBB-23	CLOS	ECM	1/26/22	2:12:00 PM	1/26/22	2:19:00 PM	00:07	0.00

Comments: Inverter fault

Reset the console power until the VFDs reset. Turned the console back on and had the operator drive the bridge off of the plane. No further

3398519	PBB-23 NOT	GS19680	PBB-23	CLOS	ECM	1/29/22	6:42:00 PM	1/29/22	6:46:00 PM	00:04	0.00

Comments: Ecall… bridge wont move

When we arrived the gate agent had already docked the bridge to aircraft… I checked everything out then RTS. PLANE NUMBER N354FR

3408671	Gate 23 jetway is	GS19680	PBB-23	CLOS	ECM	2/5/22	9:51:00 AM	2/5/22	9:55:00 AM	00:04	0.00

Comments: Bridge was fully connected to a plane when I arrived. Checked history and found no recent issues.

3430933	PBB 23 Not	GS19680	PBB-23	CLOS	ECM	3/9/22	11:03:00 PM	3/9/22	11:35:00 PM	01:01	0.00

Comments: GPU-23

Output voltage was low. Adjusted output voltage control. Back in service A 116.7 B 116.8 C 116.8

3455431	23 not moving	GS19680	PBB-23	CLOS	ECM	4/8/22	4:38:00 PM	4/8/22	4:47:00 PM	00:09	0.00

Comments: Gate-23 not moving

Arrived at gate, checking the pilot console... found out no issue.

3500318	Gate 23 JB is not	GS19680	PBB-23	CLOS	ECM	6/2/22	6:13:00 AM	6/2/22	6:24:00 AM	00:11	0.00

Comments: Bridge wont move

Bridge was fully connected to the plane on arrival. Found no issues.

3501134	23 not moving	GS19680	PBB-23	CLOS	ECM	6/8/22	7:14:00 PM	6/8/22	7:20:00 PM	00:06	0.00

Comments: bridge -23 not moving

I arrived at gate -23 it is on the plane I went to see the gate agent she told me the gpu cable was down back in service

3385417	PBB 23 not	GS19680	PBB-23	CLOS	ECM	1/9/22	7:21:00 PM	1/9/22	7:31:00 PM	00:10	0.00

Comments: ECALL: Raised GPU cable hoist and RTS

3390544	PBB 23 Auto	GS19680	PBB-23	CLOS	ECM	1/17/22	11:47:00 PM	1/17/22	11:52:00 PM	00:05	0.00

Comments: PBB-23 auto level fault

arrived at gate, checking the auto level… found no issue.

3408616	PBB 23 won't	GS19680	PBB-23	CLOS	ECM	2/4/22	5:34:00 PM	2/4/22	5:42:00 PM	00:08	0.00

Comments: arrived at gate, checking the pilot console.inding out the IR sensor fault.reset/bypass, tested,RTS

3420989	Gate 23 jetway is not moving	GS19680	PBB-23	CLOSED	ECM	2/26/22	6:42:00 AM	2/26/22	7:00:00 AM	00:18	0.00
	Comments: gate 23 not moving arrived at gate 23 check the monitor, and indicated sensor was blocked, clean up sensor and started moving, back in service										
3443035	PBB - GATE 23 INVERTER	GS19680	PBB-23	CLOSED	ECM	3/25/22	5:37:00 PM	3/25/22	5:49:00 PM	00:15	0.00
	Comments: bridge 23 not moving The screen was say indicator fault so I reset the bridge waited five seconds turn bridge back on till it was completely on got the bridge to										
3443052	PBB-23 INVERTER	GS19680	PBB-23	CLOSED	ECM	3/25/22	8:39:00 PM	3/25/22	9:38:00 PM	00:10	0.00
	Comments: inverter at gate 23 I got to the gate 23 I turn off to restart the bridge and got it going agent dock bridge to plane back in service										
3443249	PBB 23 Will not move	GS19680	PBB-23	CLOSED	ECM	3/28/22	4:32:00 AM	3/28/22	4:37:00 AM	00:05	0.00
	Comments: PBB-23 On the way, call was cancelled stated operator error										
3460433	Gate 23 PBB Auto Level	GS19680	PBB-23	CLOSED	ECM	4/17/22	12:57:00 AM	4/17/22	1:04:00 AM	00:07	0.00
	Comments: Arrived at gate, checking the auto level alarm... reset and testing, then back in service .										
3469697	3469697 - Gate 23 Bridge Won't	GS19680	PBB-23	CLOSED	ECM	5/4/22	8:13:00 AM	5/4/22	8:24:00 AM	00:30	0.00
	Comments: PBB-23 Arrived, bridge was in inverter fault, turn off bridge, and wait for VFDs to reset completely, turned on bridge, and bridge is working, watch										
3477768	Gate 23 not moving	GS19680	PBB-23	CLOSED	ECM	5/6/22	12:49:00 PM	5/6/22	12:56:00 PM	00:06	0.00
	Comments: Arrived at gate 23 bridge was in service gpu hoist was down										
3478348	23 autolevel	GS19680	PBB-23	CLOSED	ECM	5/11/22	7:41:00 PM	5/11/22	7:54:00 PM	00:13	0.00
	Comments: PBB 23 Auto level issue. Tested operation of auto level and found no issue.										
3480732	PBB 23 auto level failure	GS19680	PBB-23	CLOSED	ECM	5/18/22	7:09:00 PM	5/18/22	7:17:00 PM	00:16	0.00
	Comments: PBB-23 Auto level alarm was triggered , cycled auto level. No issues found										
3485320	PBB-23 NOT WORKING	GS19680	PBB-23	CLOSED	ECM	5/23/22	7:38:00 AM	5/23/22	7:44:00 AM	00:06	0.00
	Comments: PBB-23 Arrived at gate, plane is on gate and deboarding. No issue found										
3490482	Gate 23 jetway is not moving beel	GS19680	PBB-23	CLOSED	ECM	5/31/22	5:47:00 AM	5/31/22	6:05:00 AM	00:18	0.00
	Comments: PBB-23 Assist Jeremy Reset the bridge.										
3500665	3500665 - Gate 23 Overstaer	GS19680	PBB-23	CLOSED	ECM	6/5/22	9:41:00 AM	6/5/22	9:49:00 AM	00:08	0.00
	Comments: To correct problem so I showed her how to raise hoist and backed her into stow box										
3526034	PBB 23 not moving	GS19680	PBB-23	CLOSED	ECM	7/13/22	4:40:00 PM	7/13/22	4:45:00 PM	00:10	0.00
	Comments: agent did not disengage e-stop on console to power up bridge. once pulled bridge operated normally.										
3534651	Cancel	GS19680	PBB-23	CLOSED	ECM	7/27/22	10:50:00 PM	7/27/22	11:00:00 PM	00:17	0.00
	Comments: bridge-23 not moving plane on gate Call was canceled I still went to see and the cable hoist was down all good now										
3538754	PBB- 23 NOT MOVING	GS19680	PBB-23	CLOSED	ECM	7/28/22	9:11:00 AM	7/28/22	9:18:00 AM	00:06	6.80
	Comments: Bridge wont move Checked the console screen and found out that the hoist was down. Had ground crew raise it up and the bridge could move normally. Waited										
3539032	gate 23 jet bridge wheels are movin	GS19680	PBB-23	CLOSED	ECM	7/30/22	6:02:00 PM	7/30/22	6:10:00 PM	00:08	0.00
	Comments: Gate-23 jetbridge wheel arrived at gate, the bridge was in operation... tested and verified.										
3539312	PBB-23 NOT MOVING *	GS19680	PBB-23	CLOSED	ECM	8/2/22	12:01:00 PM	8/2/22	12:07:00 PM	00:11	0.00
	Comments: when arrived at PBB, found hoist down, raised hoist, was able to dock the PBB to aircraft when arrived at PBB, found hoist down, raised hoist, was able to dock the PBB to aircraft										
3550465	3550465 - PBB-23 Bridge won't mov	GS19680	PBB-23	CLOSED	ECM	8/15/22	5:43:00 AM	8/15/22	5:48:00 AM	00:05	0.00
	Comments: PBB-23 Reset Auto Level										
3555053	Gate 23 the jetway is not	GS19680	PBB-23	CLOSED	ECM	8/19/22	5:58:00 AM	8/19/22	6:15:00 AM	00:17	0.00
	Comments: bridge-23 not moving arrived at gate-23 and the screen had frozen I reset the bridge and the canopy was not back all the way auto alarm ring once I reset got the										
3555527	PBB-23 SESNOR ERROR 255552	GS19680	PBB-23	CLOSED	ECM	8/24/22	1:58:00 PM	8/24/22	2:18:00 PM	00:20	0.00
	Comments: Bridge wont move Got to bridge and the GPU was plugged into the plane and running. Had to get them to turn it off before the bridge could be moved. After										
3570038	Gate 23 JB is not working	GS19680	PBB-23	CLOSED	ECM	9/2/22	7:22:00 AM	9/2/22	7:36:00 AM	00:14	0.00
	Comments: Bridge wont move The cab was on the left rotate ultimate limit and the spacer sensors were wet. Wiped off the sensors and the. I was able to rotate the cab.										
3570533	PBB-23 CANOPY NOT WORKING	GS19680	PBB-23	CLOSED	ECM	9/7/22	11:34:00 AM	9/7/22	11:50:00 AM	00:16	0.00
	Comments: Issue was that the wheel bumper switch was active not the canopy Had to reset the console due to the fact that someone set off the wheel bumper e stop. After the reset, the bridge moved normally.										
3570580	PBB 23 Cab is tilted	GS19680	PBB-23	CLOSED	ECM	9/7/22	10:12:00 PM	9/7/22	10:27:00 PM	00:15	0.00
	Comments: PBB 23										

Actuator floor was in manual and pointed all the way down. Put floor back up and placed back in auto.

3572646	PBB-23 NOT MOVING TO	GS19680	PBB-23	CLOS E	ECM	9/11/22	7:17:00 AM	9/11/22	7:28:00 AM	00:22	0.00

Comments: Spacer on the limit, reset panel to move bridge, so Operator can move cab on his way, RTS.

3577674	cancelled	GS19680	PBB-23	CLOS E	ECM	9/20/22	6:18:00 PM	9/20/22	6:18:00 PM	00:00	0.00
3572644	PBB-23 NOT MOVING	GS19680	PBB-23	CLOS E	ECM	9/11/22	6:55:00 AM	9/11/22	7:04:00 AM	00:18	0.00

Comments: Bridge is on the Plane, no operator (Spirit) RTS.

3577673	PBB-23 NOT MOVING	GS19680	PBB-23	CLOS E	ECM	9/20/22	6:22:00 PM	9/20/22	6:31:00 PM	00:09	0.00

Comments: bridge not moving.

Left limit spacer showing fault. Cleared fault. Bridge working properly

3586503	jet bridge 23 not moving forward	GS19680	PBB-23	CLOS E	ECM	10/5/22	8:09:00 PM	10/5/22	8:23:00 PM	00:14	0.00

Comments: PBB 23

Right side spacer limit was activated. Cleaned off sensor and bridge worked.

3594473	Gate 23 jetway not moving	GS19680	PBB-23	CLOS E	ECM	10/6/22	8:36:00 AM	10/6/22	8:39:00 AM	00:03	0.00

Comments: Found left sensor dirty-cleaned sensor, RTS.

3594681	PBB-23 Bridge not moving	GS19680	PBB-23	CLOS E	ECM	10/8/22	5:10:00 AM	10/8/22	5:30:00 AM	00:20	0.00

Comments: GPU still on, turned off, bridge moved normally

3594841	PBB-23 NOT MOVING	GS19680	PBB-23	CLOS E	ECM	10/10/22	8:21:00 AM	10/10/22	8:29:00 AM	00:08	0.00

Comments: upon my arrival, bridge is on the plane, bridge has no issue

3599618	gate 23 jet bridge not working	GS19680	PBB-23	CLOS E	ECM	10/16/22	7:39:00 PM	10/16/22	8:00:00 PM	00:21	0.00

Comments: PBB 23

Bridge wouldn't move but no fault on Magellis. Did hard reset and bridge started moving after.

3602457	23 not moving	GS19680	PBB-23	CLOS E	ECM	10/20/22	8:45:00 PM	10/20/22	8:56:00 PM	00:11	0.00

Comments: Gate-23 not moving

arrived at gate, it's IR sensor issue… reset/ bypass and testing, back in service.

3602532	Gate 23-PBB issue	GS19680	PBB-23	CLOS E	ECM	10/21/22	7:09:00 PM	10/21/22	7:13:00 PM	00:04	0.00

Comments: Gate-23 PBB issue

Arrived at gate console showed the hoist indicator warning. Adjusted hoist, indicator on console cleared. No other issues.

3602652	Gate 23	GS19680	PBB-23	CLOS E	ECM	10/23/22	7:51:00 AM	10/23/22	8:02:00 AM	00:11	0.00

Comments: interlock off of limit, override interlock limits, back to normal operation, RTS

interlock off of limit, override interlock limits, back to normal operation, RTS

3602911	PBB 23 cab will not rotate	GS19680	PBB-23	CLOS E	ECM	10/25/22	3:19:00 PM	10/25/22	3:26:00 PM	00:21	0.00

Comments: we reset the control panel to get back to normal operation.

3607183	Gate 23 JB is not working	GS19680	PBB-23	CLOS E	ECM	10/27/22	11:05:00 AM	10/27/22	11:18:00 AM	00:13	0.00

Comments: Bridge wont move

The canopy was down. Retracted the canopy and it worked fine. Waited till the operator drove the bridge to the plane.

3617391	3617391 - Gate 23 Bridge Won't	GS19680	PBB-23	CLOS E	ECM	11/7/22	6:26:00 AM	11/7/22	6:46:00 AM	00:25	0.00

Comments: GPU hoist sensor enable, reset GPU, bridge on normal op

3617557	PBB-23 ALARMING /	GS19680	PBB-23	CLOS E	ECM	11/9/22	2:26:00 AM	11/9/22	2:38:00 AM	00:24	0.00

Comments: Alarm sounding, reset to operate & alarm is off, put bridge back in auto, RTS.

3602763	Jetbridge giving a fault	GS19680	PBB-23	CLOS E	ECM	10/24/22	7:51:00 AM	10/24/22	7:58:00 AM	00:09	0.00

Comments: tunnel hoist down

3416713	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS E	ECM	2/23/22	5:27:00 PM	2/23/22	5:37:00 PM	00:46	0.00

Comments: Ecall : Door fault, Cleaned trash from bottom of door reset fault & RTS

got there door won't close so went and close manually then started line door open then stop line door close, reason didn't close was trash at

3437915	A2-2BD4-01-DOOR_Door	GS19769	A2-2BD4-01-DOOR	CLOS E	ECM	3/19/22	5:23:00 PM	3/19/22	5:33:00 PM	00:10	0.00

Comments: Comment

Verified by John.

3455294	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS E	ECM	4/7/22	4:45:00 PM	4/7/22	5:00:00 PM	00:15	0.00

Comments: Ecall : Door fault, Reset door closed & reopened tested operation

3530590	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS E	ECM	7/15/22	2:55:00 PM	7/15/22	3:01:00 PM	00:25	0.00

Comments: Ecall : Door fault, Closed door all the way reset asset & RTS

we got to the asset inspect the door we notice the door was half way down we manually reset door, door came down then went outside

3550157	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS E	ECM	8/11/22	4:19:00 PM	8/11/22	4:33:00 PM	00:42	0.00

Comments: Ecall : Door fault, Made adjustments to switch adjust door & RTS

got there door close half way so went inside and adjust switch level to adjust door then started line door came up then stop line door came

3572427	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS E	ECM	9/8/22	2:38:00 PM	9/8/22	2:57:00 PM	00:19	0.00

Comments: Ecall : :Door fault reported by BHS, Cleared jam condition reset asset & RTS

the bags jammed on 2CS4-02 back up caused door fault cleared the bag jam reset faults and ran the BD

3460411	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS E	ECM	4/16/22	6:43:00 PM	4/16/22	6:54:00 PM	00:22	0.00

Comments: ECALL: Close door, manually and reset the line, and test (ok)

3464665	A2-2BD3-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS E	ECM	4/25/22	2:36:00 PM	4/25/22	3:00:00 PM	00:24	0.00

Comments: ECALL:, cleared bag jam from photo-eyes and reset system, operated asset multiple times, RTS

Arrived and inspected the asset, cleared bag jam from photo-eyes and reset system, operated asset multiple times and called it back into

3478203	A2-2CS4-05 up	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	5/10/22	4:04:00 PM	5/10/22	9:45:00 PM	05:01	0.00

Comments: ECALL: removed debris, cleaned P/E, tightened wires, fault cleared, tested,RTS

inspected door, removed debris from door, used contractor to bring door up and down, cleaned photo-eyes and reflectors, made sure photo-

3480341	A2-2CS4-02-Obstruction	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	5/14/22	5:34:00 PM	5/14/22	5:51:00 PM	00:17	0.00

Comments: ECALL: reset, tested, RTS

3480427	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	5/15/22	4:00:00 PM	5/15/22	4:12:00 PM	00:15	0.00

Comments: door half way down, removed bags from P/E, reset control station,Tested line. Stopped line.

Door was half way down, removed bags from photo-eyes, reset from control station, door went down, checked photo-eye for 3 lights, had

3480511	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	5/16/22	5:08:00 PM	5/16/22	5:14:00 PM	00:17	0.00

Comments: ECALL: door not all the way closed, manually closed, back on auto,reset jam, tested, RTS

Working on previous E-CALL, 2TC5-B-BS-02

Inspected asset, door was not all the way closed, using the key manually closed the door and set it back on auto, reset the jam and tested

3490438	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	5/30/22	5:28:00 PM	5/30/22	5:36:00 PM	00:17	0.00

Comments: ECALL:Inspected asset, checked photo-eyes, closed door, door fault clear, RTS

Inspected asset, checked photo-eyes, closed door, door fault clear, RTS

3490568	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	5/31/22	3:58:00 PM	5/31/22	4:17:00 PM	00:22	0.00

Comments: ECALL: lowered door manually, reset system,RTS, monitored asset

Arrived and inspected the asset, lowered door manually and reset the system, called back in service, then monitored the asset to ensure, it

3500980	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	6/7/22	3:22:00 PM	6/7/22	3:30:00 PM	00:08	0.00

Comments: ECALL:lowered door manually, cleared, reset fault, tested, RTS

Arrived and lowered the door manually, cleared and reset fault and then tested the assset, called back in service

3500987	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	6/7/22	4:23:00 PM	6/7/22	4:30:00 PM	00:07	0.00

Comments: ECALL: reset fault, log in cycle, door up and down, tested, called back in service

reset fault, log in cycle, door up and down, tested, called back in service

3539028	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	7/30/22	5:39:00 PM	7/30/22	5:55:00 PM	00:16	0.00

Comments: door only close halfway, I reset the limits, tested door, RTS, monitored, helped airline processed

went to asset, inspect it, notice door only close halfway, I reset the limits, tested door, RTS, monitored, helped airline processed bags

3555259	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	8/21/22	4:54:00 PM	8/21/22	5:10:00 PM	00:16	0.00

Comments: arrived at asset, diagnosed problem, cleared jam, tested and RTS

arrived at asset, diagnosed problem, cleared jam, tested and RTS

3555992	A2-2BD4-01-DOOR - Door	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	8/29/22	4:38:00 PM	8/29/22	5:05:00 PM	00:32	0.00

Comments: Arrived at asset, cleared line and photo-eye, reset, monitored, RTS

Arrived at asset, cleared line and photo-eye, reset, monitored, RTS

3581829	A2-2BD4-01-DOOR	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	9/25/22	2:14:00 PM	9/25/22	2:21:00 PM	00:07	0.00

Comments: arrived, inspected asset, closed door manually, RTS

arrived, inspected asset, closed door manually, RTS

3582056	2BD4 has a door fault	GS19769	A2-2BD4-01-DOOR	CLOS	ECM	9/27/22	4:29:00 PM	9/27/22	5:35:00 PM	03:11	0.00

Comments: door not closing, adjust and test limits. RTS

went to asset, inspect door and went to close, tested limit and reset jam, tested and called back in service.

3616989	Bag Claim 6 has a door fault	GS15277	A2-BC06-OS-DOOR	CLOS	ECM	11/3/22	11:22:00 AM	11/3/22	11:28:00 AM	00:06	0.00

Comments: Ecall : Door jam, JSM Associate was doing a PM and didn't notify BHS

3594598	OSC5 (Oversize 5) has a door	GS15277	A2-BC06-OS-DOOR	CLOS	ECM	10/7/22	10:20:00 AM	10/7/22	12:13:00 PM	02:10	0.00

Comments: transformer was faulted, we switched it out with a new tested, RTS, monitored

went to asset, inspected, door was not reacting to the opening sequence, found that the transformer was faulted, we switched it out with a

3607345	A2-2MU13-DIV1 position faul	GS16999	A2-2MU13-DIV1	CLOS	ECM	10/29/22	6:30:00 AM	10/29/22	7:05:00 AM	00:40	0.00

Comments: Ecall : Overload, Made adjustment to belt reset motor overload & RTS

went to asset inspect found paddle belt jammed on drive roller adjusted belt tested called back in service

3490543	A2-2MU13-DIV1 SE unable to clea	GS16999	A2-2MU13-DIV1	CLOS	ECM	5/31/22	2:25:00 PM	5/31/22	3:11:00 PM	01:01	0.00

Comments: ECALL: overload,switch off, turned on, cleared jam, adjusted bolt on paddle,reset, cycled, RTS

inspected line, there was an overload, tried clearing by opening box and switching off switches, turned back on, cleared jam, one paddle bolt

3525603	CANCEL	GS17000	A2-2MU13-DIV2	CLOS	ECM	7/9/22	11:05:00 AM	7/9/22	11:07:00 AM	00:02	0.00

Comments: Ecall : Call canceled, Call canceled before I could dispatch tech

3534463	A2-2MU13-DIV2- Jam not able to	GS17000	A2-2MU13-DIV2	CLOS	ECM	7/25/22	6:34:00 PM	7/25/22	6:40:00 PM	00:06	0.00

Comments: bag stuck, SE agent did not see,reset, tested, RTS

on arrival, I inspected the asset to there had been bag stuck, but the SouthEast agent did not see it where it and after resetting the asset to

3556004	A2-2MU13-DIV2 - Overload Fault	GS17000	A2-2MU13-DIV2	CLOS	ECM	8/29/22	7:41:00 PM	8/29/22	11:28:00 PM	07:34	216.19

Comments: disassembled div, removed damage belt, installed new belt, resembled div with tech edwin, RTS

disassembled diverter, removed damage belt, installed new belt and resembled diverter with tech edwin assistance, called back in service

3385369	A2-2MU14-DIV1 overload	GS17001	A2-2MU14-DIV1	CLOS	ECM	1/9/22	6:44:00 AM	1/9/22	6:57:00 AM	00:50	0.00

Comments: ECALL: overload, turned DIV off/on, reset the paddle & everything started to work, RTS.

Inspected asset, I cycled the paddle and nothing worked, then I turned off the DIV panel and turned it on and reset the paddle and everything

3602567	A2-2MU14-DIV2 multiple jams	GS17002	A2-2MU14-DIV2	CLOS	ECM	10/22/22	7:51:00 AM	10/22/22	8:14:00 AM	00:44	0.00

Comments: Ecall : Multiple jams, Inspected asset NPF & RTS

went to asset inspect found no issues with DIV tested called back in service

3530643	A2-2MU15-DIV2 overdoor	GS16982	A2-2MU15-DIV2	CLOS E	CM	7/16/22	6:32:00 AM	7/16/22	6:35:00 AM	00:03	0.00

Comments: call canceled before my tech could arrive

3539003	A2-2MU15-DIV2 overdoor	GS16982	A2-2MU15-DIV2	CLOS E	CM	7/30/22	2:01:00 PM	7/30/22	2:15:00 PM	01:14	-242.72

Comments: guide ripped apart on the belt. cleared bags from line, informed BHS that night would replace belt

inspected DIV, tried cycling DIV, got it working for a bit, but one of the paddles was not spinning, guide ripped apart on the belt. cleared bags

3438158	A2-2SP06-DIV1 position fault	GS16984	A2-2SP06-DIV1	CLOS E	CM	3/21/22	8:46:00 PM	3/21/22	8:53:00 PM	00:14	0.00

Comments: ECALL: teach the diverter paddles and tested. RTS

3570384	A2-2SP10-DIV1 position fault	GS16988	A2-2SP10-DIV1	CLOS E	CM	9/5/22	4:08:00 PM	9/5/22	4:15:00 PM	00:07	0.00

Comments: arrived at asset, inspected asset, adjusted photo-eye, monitored, RTS

arrived at asset, inspected asset, adjusted photo-eye, monitored, RTS

3413537	A2-2MU01-DIV1- JAM	GS16991	A2-2MU01-DIV1	CLOS E	CM	2/14/22	5:40:00 PM	2/14/22	5:59:00 PM	00:25	0.00

Comments: ECALL: Cleared the bags between the paddle belt, reset the jam & started it back on service.

Cleared the bags between the paddle belt, reset the jam & started it back on service.

3413368	A2-2MU01-DIV1- jam	GS16991	A2-2MU01-DIV1	CLOS E	CM	2/13/22	3:56:00 PM	2/13/22	4:21:00 PM	00:23	0.00

Comments: ECALL: overload, clear overload & reset, tested it by extend/retract, works fine, RTS.

Turned off the diverter box for few seconds and back on, cleared the overload and reset it, after reset it we tested by extend and retract it,

3586001	A2-2MU01-DIV1 - OVERLOAD	GS16991	A2-2MU01-DIV1	CLOS E	CM	10/1/22	9:27:00 AM	10/1/22	9:29:00 AM	00:02	0.00

Comments: Ecall : Overload, Southeast cleared overload before tech arrive & RTS

arrived to asset Southeast cleared overload & cycle DIV I monitored no issues called back in service

3517066	A2-2MU01-DIV1 overdoor	GS16991	A2-2MU01-DIV1	CLOS E	CM	7/3/22	2:00:00 PM	7/3/22	2:31:00 PM	00:31	0.00

Comments: paddle belt came off, adjusted belt, overload cleared, cycled DIV, RTS

Arrived at asset, overload would not close, notified BHS that main line had to be stopped to check the paddle belts, the outside paddle belt

3530567	A2-2MU01-DIV1 overdoor	GS16991	A2-2MU01-DIV1	CLOS E	CM	7/15/22	8:48:00 AM	7/16/22	2:00:00 AM	06:10	2,124.48

Comments: DIV troubleshoot, outer paddle was not working paddle drive roller not working, installed, RTS

got there on asset, inspected DIV troubleshoot it noticed outer paddle was not working paddle drive roller was not working, went to part got

3413575	2MU02-DIV1 has a motor overload	GS16992	A2-2MU02-DIV1	CLOS E	CM	2/15/22	9:31:00 AM	2/15/22	9:53:00 AM	00:22	0.00

Comments: ECALL: buckle under a paddle, removed it, turn breaker off/on, cycled DIV, reset line, RTS.

Inspected DIV, it was not cycling or in operation, removed bags from line (photo eyes) and reset, removed a buckle from under one of the

3432793	A2-2MU02-DIV1 fault will not clear	GS16992	A2-2MU02-DIV1	CLOS E	CM	3/11/22	11:50:00 AM	3/11/22	11:57:00 AM	00:07	0.00

Comments: Ecall : DIV jam, Southeast cleared fault before tech arrived & RTS

by the time I arrived SE had cleared the jam I checked the functionality of the unit mechanical issues found called back in service

3455476	Motor overload; A2-2MU02-DIV	GS16992	A2-2MU02-DIV1	CLOS E	CM	4/9/22	6:06:00 AM	4/9/22	6:10:00 AM	00:04	0.00

Comments: Ecall : Diverter jam, Cleared jam condition reset fault & RTS

cleared bags reset jam restarted system with supervisor's assistance called back in service

3416211	A2-2MU02-DIV1 Overload not	GS16992	A2-2MU02-DIV1	CLOS E	CM	2/18/22	9:41:00 AM	2/18/22	9:54:00 AM	00:26	0.00

Comments: Ecall : O/L will not clear, Cleared jam condition, reset overload & RTS

arrived to asset opened control box power light flash red opened breaker & disconnect waited couple minutes closed breaker & disconnect

3530565	A2-2MU02-DIV1 jam not clearing	GS16992	A2-2MU02-DIV1	CLOS E	CM	7/15/22	8:05:00 AM	7/15/22	8:10:00 AM	00:20	0.00

Comments: Ecall : Jam will not clear, Jam condition was cleared before tech arrived & RTS

arrived to asset jam clear & belt running cycled between maint & auto ask BHS if any faults present all clear called in service monitored fo

3534190	A2-2MU02-DIV1 position fault	GS16992	A2-2MU02-DIV1	CLOS E	CM	7/23/22	6:56:00 AM	7/23/22	7:23:00 AM	00:54	0.00

Comments: Ecall : Position fault, Reinstalled paddle belt properly & RTS

cleared fault line moved paddle belt had slipped off attempted to properly reattched unsuccessful still functioned properly RTS informed BHS

3534195	A2-2MU02-DIV1	GS16992	A2-2MU02-DIV1	CLOS E	CM	7/23/22	7:40:00 AM	7/23/22	8:38:00 AM	02:10	216.19

Comments: Ecall : Multiple overload, Replaced old worn paddle belt & RTS

arrived at asset inspected diverter identified outer paddle belt guide worn out causing multiple jams/overloads paddle needed replaced advised

3550277	A2-2MU02-DIV1 Overdoor	GS16992	A2-2MU02-DIV1	CLOS E	CM	8/13/22	7:58:00 AM	8/13/22	8:08:00 AM	00:10	0.00

Comments: Ecall : Overload, Cleared bags reset motor overload & RTS

arrived at unit verified paddles was free from bag I reset the fault tested and called back in service

3602607	A2-2MU02-DIV1	GS16992	A2-2MU02-DIV1	CLOS E	CM	10/22/22	2:08:00 PM	10/22/22	2:19:00 PM	00:11	0.00

Comments: Ecall : Failed to retract, Cycled DIV to clear fault & RTS

arrived at unit climbed up to DIV and manually cycled unit fault cleared I monitored for a few moments then called back in service

3577319	A2-2MU02-DIV1 Overdoor	GS16992	A2-2MU02-DIV1	CLOS E	CM	9/16/22	8:08:00 AM	9/16/22	8:18:00 AM	01:06	0.00

Comments: Ecall : Overload fault, Overload was clear before techs arrived & RTS

arrived at asset once arrived the overload fault was cleared DIV taking bags tested and monitored asset called back in service

3398453	A2-2MU02-DIV1 - JAM	GS16992	A2-2MU02-DIV1	CLOS E	CM	1/29/22	5:32:00 AM	1/29/22	5:50:00 AM	00:18	0.00

Comments: ECALL: reset jam and call back in service

3398542	A2-2MU02-DIV	GS16992	A2-2MU02-DIV1	CLOS E	CM	1/29/22	4:12:00 AM	1/29/22	4:19:00 AM	00:07	0.00

Comments: ECALL: turn off diverter & reset , test (ok) call back into service.

3464284	2MU02-DIV1 has a jam which will	GS16992	A2-2MU02-DIV1	CLOS E	CM	4/21/22	6:34:00 AM	4/21/22	6:45:00 AM	00:11	0.00

Comments: ECALL: inspected and tested diverter. tested and called back in service

3530652	A2-2MU02-DIV1 SE unable to clear	GS16992	A2-2MU02-DIV1	CLOS E	ECM		7/16/22	8:03:00 AM	7/16/22	8:13:00 AM	00:44	0.00
	Comments: bag stuck on DIV, removed bag stuck,shut of DIV for a couple secs, turned it back on, cleared,RTS											
	arrived at asset, inspected and identified bag stuck on DIV, removed bag stuck , shut of DIV for a couple seconds, turned it back on,											
3530921	A2-2MU02-DIV1	GS16992	A2-2MU02-DIV1	CLOS E	ECM		7/19/22	5:00:00 AM	7/19/22	5:15:00 AM	00:15	0.00
	Comments: manually move the diverter, readjusted belt on diverter, put it on home, push it in,tested,RTS											
	arrived, inspected asset, manually move the diverter, readjusted the belt on the diverter, put it on home, push it in, tested, monitored, RTS											
3530925	A2-2MU02-DIV1 Position Fault	GS16992	A2-2MU02-DIV1	CLOS E	ECM		7/19/22	6:00:00 AM	7/19/22	6:08:00 AM	00:08	0.00
	Comments: reset power on DIV, cycled paddles, back in service											
3530945	A2-2MU02-DIV1	GS16992	A2-2MU02-DIV1	CLOS E	ECM		7/19/22	9:24:00 AM	7/19/22	9:52:00 AM	00:56	0.00
	Comments: cleared fault, Pushed belt back down on its track to avoid future faults. Pulled E-stop. Reset, RTS											
	Went up and inspected the asset. Cleared the fault. Inspected the belt. Pushed belt back down on its track to avoid future faults. Pulled the											
3531011	A2-2MU02-DIV1 Overload/position	GS16992	A2-2MU02-DIV1	CLOS E	ECM		7/20/22	5:59:00 AM	7/20/22	6:59:00 AM	02:36	216.19
	Comments: Called BHS, stopped line, removed paddle belt. Loosened roller,applied new belt,tensioned, test, RTS											
	Arrived at asset, diagnosed problem. Called BHS, stopped line, removed paddle belt. Loosened roller, applied new belt, tensioned belt, tested											
3534497	2MU02 DIV1 will not cycle	GS16992	A2-2MU02-DIV1	CLOS E	ECM		7/26/22	8:06:00 AM	7/26/22	8:42:00 AM	01:12	0.00
	Comments: belt guide came off and got belt stuck. Cut guide off, Cleared fault, turned diverter on, RTS											
	Go to location, found the belt guide had came off and got the belt stuck. Cut the guide off, made sure belt wasn't binding. Cleared fault and											
3624366	A2-2MU02-DIV1 multiple overload	GS16992	A2-2MU02-DIV1	CLOS E	ECM		11/19/22	10:24:00 AM	11/19/22	10:35:00 AM	00:11	0.00
	Comments: DIV not cycling cleared faults, tightened loose hardware on DIV, made final adjustments, tested,RTS											
	arrived at asset, inspected line, DIV was not cycling cleared faults, tightened loose hardware on DIV, made final adjustments, tested, RTS											
3393715	A3-3SS-314 - VFD FAULT	GS17615	A3-3SS-314	CLOS E	ECM		1/25/22	10:56:00 AM	1/25/22	11:36:00 AM	01:28	0.00
	Comments: ECALL: check VFD, & all cable, made adjustment, reset VFD, line started up, called back in service.											
	Inspect asset, check VFD, & all cable, made adjustment, reset VFD, line started up, called back in service.											
3460812	3SS-314 belt is not running	GS17615	A3-3SS-314	CLOS E	ECM		4/20/22	3:31:00 PM	4/20/22	3:52:00 PM	00:36	0.00
	Comments: Ecall : Belt not moving, Tightened loose tail bearing, tightened loose photo eye & RTS											
	arrived to asset jam light flashing E-stop reset noticed belt slipping found tail bearing loose adjusted & tightened noticed photo eye (B) loose											
3489983	A3-3SS-314 not running	GS17615	A3-3SS-314	CLOS E	ECM		5/26/22	5:04:00 PM	5/26/22	5:56:00 PM	02:12	0.00
	Comments: Ecall : Multiple jam, Reset VFD reset asset & RTS											
	got there asset was making multiple jam so reset and notice VFD was given trouble so we reset VFD line turn on call BHS throw bags											
3490017	A3-3SS-314 belt not running	GS17615	A3-3SS-314	CLOS E	ECM		5/27/22	7:07:00 AM	5/27/22	7:16:00 AM	00:30	0.00
	Comments: Ecall : Multiple jams, Cleared jam turned VFD back on & RTS											
	got there multiple jams notice VFD was off so I open VFD turn on started line the asset was moving monitor it going bags everything look											
3490675	A3-3SS-314 SE unable to reset	GS17615	A3-3SS-314	CLOS E	ECM		6/1/22	1:54:00 PM	6/1/22	2:04:00 PM	00:16	0.00
	Comments: Ecall : Overload, Went to asset disconnected VFD tested called back in service											
3502884	A3-3SS-314 encoder fault	GS17615	A3-3SS-314	CLOS E	ECM		6/10/22	4:22:00 AM	6/10/22	5:02:00 AM	00:40	177.62
	Comments: ECALL-check belt, & hose on encoder, bearing bad on encoder, changed encoder, reset line, RTS.											
	Got to asset and started to check belt, V Belt, then hose on shaft encoder, everything was good. so I decided to pull out the encoder and I											
3502910	3SS-314 motor is not running	GS17615	A3-3SS-314	CLOS E	ECM		6/10/22	10:08:00 AM	6/10/22	10:16:00 AM	00:17	0.00
	Comments: Ecall : Belt not running, Reset VFD, reset fault & RTS											
	went to asset VFD fault reset tested called back in service											
3508181	A3-3SS-314 vfd fault	GS17615	A3-3SS-314	CLOS E	ECM		6/18/22	5:42:00 AM	6/18/22	5:48:00 AM	00:06	0.00
	Comments: Ecall : VFD fault, Went to asset reset VFD fault back in service											
3516952	A3-3SS-314 SE reporting belt	GS17615	A3-3SS-314	CLOS E	ECM		7/2/22	11:50:00 AM	7/2/22	11:56:00 AM	00:12	0.00
	Comments: Ecall : Burning smell, Released E-stop reset asset & RTS											
	we arrived to the asset E-stop engaged noticed V-belt guard was half way off removed guard noticed V-belt 1 of 2 was 1/2 flipped turned belt											
3534126	A3-3SS-314 - VFD FAULT	GS17615	A3-3SS-314	CLOS E	ECM		7/22/22	12:34:00 PM	7/22/22	12:45:00 PM	00:31	0.00
	Comments: Ecall : VFD fault, Realigned photo eye reset asset & RTS											
	properly reset VSU need photo eye align, aligned tested RTS observed											
3538914	A3-3SS-314 - VFD FAULT	GS17615	A3-3SS-314	CLOS E	ECM		7/29/22	3:24:00 PM	7/29/22	3:31:00 PM	00:16	0.00
	Comments: Ecall : Overload won't clear, Reset VFD tested & RTS											
	went to asset reset VFD tested called back in service											
3485518	Encoder fault; A3 3SS-314	GS17615	A3-3SS-314	CLOS E	ECM		5/25/22	4:43:00 AM	5/25/22	5:16:00 AM	00:33	0.00
	Comments: ECALL: asset assessed for issue, overload reset, tested, RTS											
3490526	A3-3SS-314 SE unable to reset	GS17615	A3-3SS-314	CLOS E	ECM		5/31/22	1:26:00 PM	5/31/22	1:40:00 PM	00:14	0.00
	Comments: ECALL: VFD showing fault,disconnect, rod that connect switch loose,adjusted,reset VFD,cleared,RTS											
	inspected asset, VFD was showing fault, opened up the VFD, disconnect and then the rod that connects the switch was loose, adjusted the											
3502849	A3-3SS-314 - ENCODER	GS17615	A3-3SS-314	CLOS E	ECM		6/9/22	3:46:00 PM	6/9/22	4:42:00 PM	01:25	0.00
	Comments: Ecall : Shaft encoder fault will not clear, Cycled power off & back on on VFD & RTS											
	arrived to asset removed shaft encoder spun shaft used meter in conn box to look for pulse, pulse displayed put shaft encoder back in place											
3502851	Mobile Work Order Thu Jun	GS17615	A3-3SS-314	CLOS E	ECM		6/9/22	3:45:00 PM	6/9/22	3:45:00 PM	00:00	0.00
	Comments: Duplicate-Tablet error. ALI info moved to WO# 3502849.											
3508330	A3-3SS-314 - ENCODER	GS17615	A3-3SS-314	CLOS E	ECM		6/19/22	2:12:00 PM	6/19/22	2:26:00 PM	00:18	0.00
	Comments: cycle the power on the VFD, cleared fault, operated it to ensure, working correctly, monitored, RTS											

arrived at the asset, inspected VFD, cycle the power on the VFD, cleared fault, operated it to ensure, it was working correctly, monitored t

3508337	A3-3SS-314 - VFD FAULT	GS17615	A3-3SS-314	CLOS	ECM	6/19/22	3:51:00 PM	6/19/22	4:03:00 PM	00:19	0.00

Comments: arrived at the asset, cycled the power, cleared fault, monitored asset, back in service
arrived at the asset, cycled the power, cleared fault, monitored asset, back in service

3508414	A3-3SS-314 encoder	GS17615	A3-3SS-314	CLOS	ECM	6/20/22	11:40:00 AM	6/20/22	12:49:00 PM	00:55	0.00

Comments: rod not connected correctly with switch, checked wires, tightened some loose wires,reset line , RTS
inspected line, line was stopped, opened up VFD and toggled on and off switch, rod was not connected correctly with switch, checked wires,

3508425	A3-3SS-314 multiple encoder	GS17615	A3-3SS-314	CLOS	ECM	6/20/22	2:14:00 PM	6/20/22	5:44:00 PM	03:46	658.22

Comments: troubleshot, motor bad, replaced motor, relays, adjusted,turned it on,tested,RTS
troubleshot asset, motor was bad, replaced the motor, relays, and made adjustment on the encoder cable, after that, I turned it on for testi

3508473	A3-3SS-314 - VFD Fault	GS17615	A3-3SS-314	CLOS	ECM	6/20/22	7:03:00 PM	6/20/22	7:07:00 PM	00:04	0.00

Comments: went to asset, reset VFD, back in service

3508497	A3-3SS-314 - VFD Fault	GS17615	A3-3SS-314	CLOS	ECM	6/20/22	8:15:00 PM	6/20/22	8:36:00 PM	00:21	0.00

Comments: VFD was reset, asset tested, returned to service
VFD was reset, asset tested, returned to service

3508562	Multiple shaft encoder faulty A3	GS17615	A3-3SS-314	CLOS	ECM	6/21/22	5:16:00 AM	6/21/22	10:45:00 AM	05:14	1,878.14

Comments: bad motor, replaced, bad VFD, replaced, rewired, tested programmed, RTS
Inspected asset, bad motor, went to parts for motor, passed to brian to finish,
replaced motor, checked for proper operation, called back in service

VFD shows ground fault on 1 phase of the output, tested wire itself back to the motor, wire is ok, the VFD is bad,

replaced VFD, rewired new VFD. tested, programmed the VFD, observed the asset running

3508592	3SS-314 VFD is being replace	GS17615	A3-3SS-314	CLOS	ECM	6/21/22	8:00:00 AM	6/21/22	8:00:00 AM	00:00	0.00

Comments: Duplicate WO, see related ECM for details on VFD change

3516693	3SS-314 has a VFD fault which	GS17615	A3-3SS-314	CLOS	ECM	6/30/22	6:18:00 AM	6/30/22	6:25:00 AM	00:07	0.00

Comments: Clear fault, Test, RTS
Clear fault, Test, RTS

3525694	A3-3SS-314 overload	GS17615	A3-3SS-314	CLOS	ECM	7/10/22	6:33:00 AM	7/10/22	6:50:00 AM	00:17	0.00

Comments: faulted on VFD, opened up, turned it off, turned back on for few secs, cleared faults, RTS
arrived at asset, there was a fault on the VFD, opened up the VFD and turned it off, turned back on after waiting a couple of seconds, faults

3525731	A3-3SS-314 - VFD Fault	GS17615	A3-3SS-314	CLOS	ECM	7/10/22	3:15:00 PM	7/10/22	3:22:00 PM	00:07	0.00

Comments: overload, rod loose, adjusted, reset VFD, line started running, overload cleared, RTS
Arrived at asset, overload on 314, opened VFD, found that the rod that connects to the switch was loose, adjusted the rod and reset VFD,

3530636	A3-3SS-314 VFD Fault	GS17615	A3-3SS-314	CLOS	ECM	7/16/22	4:54:00 AM	7/16/22	5:00:00 AM	00:06	0.00

Comments: reset VFD, tested, back in service

3534489	3SS-314 has a bad photoeye	GS17615	A3-3SS-314	CLOS	ECM	7/26/22	6:38:00 AM	7/26/22	7:00:00 AM	00:22	0.00

Comments: photo eye was loose, had between 1 and 2 lights, with no bags. Made adjustments, cleared jam, RTS
Arrived at asset, BHS called for 3VS-500, but a correction was made to change it to 3SS-314. The photo eye was loose and had between 1

3550577	CANCEL	GS18330	A4-4ML1-10	CLOS	ECM	8/16/22	5:11:00 AM	8/16/22	5:11:00 AM	00:00	0.00

3555347	A4-4ML1-10-Jam	GS18330	A4-4ML1-10	CLOS	ECM	8/22/22	3:20:00 PM	8/22/22	3:30:00 PM	00:40	0.00

Comments: arrived at asset, cleared bag from P/E, cleared jam,monitored, RTS
arrived at asset, cleared bag from P/E, cleared jam,monitored, RTS

3555989	A4-4ML1-10 - multiple jams	GS18330	A4-4ML1-10	CLOS	ECM	8/29/22	4:30:00 PM	8/29/22	4:45:00 PM	00:23	0.00

Comments: P/E have two lights, adjusted P/E, tested, running good, RTS
troubleshot the asset, found out the photo-eye was causing the jam because it was having two light, I adjusted the photo-eye, after that, I

3390561	3390561 - GPU 83 not taking	GS17687	GPU-83	CLOS	ECM	1/18/22	5:50:00 AM	1/18/22	5:59:00 AM	00:09	0.00

Comments: call was for gpu not taking. ground crew started cable # 1 but were using cable #2. started #2
After starting cable #2 plane has power

3390652	GATE 83 GPU INOP	GS17687	GPU-83	CLOS	ECM	1/18/22	11:36:00 PM	1/18/22	11:48:00 PM	00:12	0.00

Comments: ECALL: troubleshot the boards, chip needed to be secured onto the board,tested,operational, RTS
When we arrived the GPU was faulted out showing fault at output contractor 1 & 2… so I tested both cables with test equipment… no signal

3416411	GPU inop Gt 83	GS17687	GPU-83	CLOS	ECM	2/20/22	5:08:00 PM	2/20/22	5:12:00 PM	00:14	0.00

Comments: Found E+F fault. Tested unit. Plugged in A/C and RTS.

3421224	Gate 83 gpu is not working	GS17687	GPU-83	CLOS	ECM	3/1/22	5:58:00 AM	3/1/22	6:05:00 AM	00:07	0.00

Comments: Swapped on hoist and they were starting the wrong cable

3437752	GPU 83 Not working	GS17687	GPU-83	CLOS	ECM	3/17/22	11:32:00 PM	3/17/22	11:41:00 PM	00:09	0.00

Comments: GPU-83 Not working
arrived at gate, checking the GPU… found out no issue. N708FR

3438287	Gate 83 the gpu is not working	GS17687	GPU-83	CLOS	ECM	3/23/22	6:01:00 AM	3/23/22	6:17:00 AM	00:16	0.00

Comments: arrived at call gpu connected to plane but flashing a fault checked connection to plane
Nose was seated firmly to plane stopped cable #1 ro reset unit started cable #2 unit stays running and plane has power

3442874	Gate 83 the gpu cards are not	GS17687	GPU-83	CLOS	ECM	3/24/22	5:45:00 AM	3/24/22	6:13:00 AM	00:30	0.00

Comments: ECALL: Cable#2 connected to plane,tested cable #1,reading good,tested both cable after, RTS

arrived 1 cable on ground, 2 cable connected to plane but ground crew started cable 1 unit flashing, no E & F, tested cable 1 , all voltage

3442970	Gate 83 GPU INOP	GS17687	GPU-83	CLOSED	ECM	3/25/22	6:16:00 AM	3/25/22	7:04:00 AM	00:48	0.00

Comments: gate 83 gpu

arrived at gate 83 and GPU was dropping, tested with the tester, and keep dropping, checked GPU screen at the unit, everything's was

3443487	Gate 83 the gpu is not working	GS17687	GPU-83	CLOSED	ECM	3/30/22	5:52:00 AM	3/30/22	6:01:00 AM	00:09	0.00

Comments: arrived gpu connected to plane and running plane has power no captain or crew on board

3547905	Gate 83 the gpu is not working	GS17687	GPU-83	CLOSED	ECM	8/5/22	5:38:00 AM	8/5/22	5:54:00 AM	00:16	0.00

Comments: Gpu inop

Inspected gpu and cables and found that they had the cables on the wrong hoists. So cable one which was plugged into the plane was on

3548017	Gate 83 the gpu is not working	GS17687	GPU-83	CLOSED	ECM	8/6/22	6:00:00 AM	8/6/22	6:09:00 AM	00:09	0.00

Comments: Gpu dropping

Cables are on the wrong hoists. Cable 1 was plugged into the plane but on hoist 2. Simply turned on cable 1 and it worked fine.

3548164	GPU 83 not working	GS17687	GPU-83	CLOSED	ECM	8/7/22	9:28:00 PM	8/7/22	9:36:00 PM	00:08	0.00

Comments: GPU 83

Was nothing wrong with unit. Ramp crew pushed wrong power button for the cable they were using. Once right one pressed unit worked as it

3550192	GPU 83 will not start	GS17687	GPU-83	CLOSED	ECM	8/12/22	5:45:00 AM	8/12/22	5:54:00 AM	00:09	0.00

Comments: Gpu inop

They had both cables lowered for some reason. Cable one was plugged into the plane so I just pressed the power button for it on the GPU

3550553	Gate 83 GPU INOP	GS17687	GPU-83	CLOSED	ECM	8/15/22	7:47:00 PM	8/15/22	7:56:00 PM	00:09	0.00

Comments: GPU 83

Ramp crew pushed wrong power button to cable. Pushed #2 instead of correct one which is #1.

3550668	3550668 - gpu-83 no go	GS17687	GPU-83	CLOSED	ECM	8/17/22	5:46:00 AM	8/17/22	6:38:00 AM	00:52	0.00

Comments: GPU-83

Signal fault, Reset GPU

3570121	Gate 83-GPU wont retract fully	GS17687	GPU-83	CLOSED	ECM	9/2/22	9:47:00 PM	9/2/22	10:03:00 PM	00:09	0.00

Comments: Gate-83 GPU

arrived at gate, it's a hoist cable issue… retracted/roll up and testing the hoist cable, back in service.

3572802	Gate 83-GPU not working	GS17687	GPU-83	CLOSED	ECM	9/12/22	9:01:00 PM	9/12/22	9:06:00 PM	00:05	0.00

Comments: GPU 83

Cable wasn't plugged in fully to aircraft. Once properly plugged in unit powered on without issue.

3460293	GPU-85 NOT WORKING	GS17689	GPU-85	CLOSED	ECM	4/15/22	6:20:00 PM	4/15/22	6:28:00 PM	00:08	0.00

Comments: GPU-85 not working

Arrived at gate, checking the GPU... found out no issue. Tail # D-ABVM

3513358	GATE 85 GPU INOP	GS17689	GPU-85	CLOSED	ECM	6/24/22	11:26:00 PM	6/25/22	12:05:00 AM	00:49	0.00

Comments: gpu-85

Cable hoist was swapped

3393601	Gate 85 GPU INOP	GS17689	GPU-85	CLOSED	ECM	1/24/22	5:34:00 AM	1/24/22	5:41:00 AM	00:07	0.00

Comments: ECALL:Gpu working good, wasn't plug all the way in , back in service

3480747	GPU 85 dropping power	GS17689	GPU-85	CLOSED	ECM	5/19/22	1:19:00 AM	5/19/22	1:26:00 AM	00:07	0.00

Comments: Reconnected gpu cable. Gpu checks good. Back in service

3485506	GPU-85 inop	GS17689	GPU-85	CLOSED	ECM	5/24/22	10:49:00 PM	5/24/22	11:01:00 PM	00:12	0.00

Comments: Ramp crew pushed wrong power button. Once right button pushed for right cable unit turned on.

3485003	GPU-85 NOT WORKING	GS17689	GPU-85	CLOSED	ECM	5/19/22	7:14:00 PM	5/19/22	7:19:00 PM	00:10	0.00

Comments: GPU-85

Gpu cables were in incorrect location. Swapped cable #1 to hoist #1 and cable #2 to hoist #2

3500925	GATE 85 GPU INOP	GS17689	GPU-85	CLOSED	ECM	6/6/22	11:22:00 PM	6/6/22	11:27:00 PM	00:05	0.00

Comments: gpu was powered on and operating upon arrival. found no problems

3503405	GPU-85 NOT WORKING	GS17689	GPU-85	CLOSED	ECM	6/14/22	5:14:00 PM	6/14/22	5:24:00 PM	00:10	0.00

Comments: ramp crew pushed wrong button, once right one pushed it connected to aircraft

ramp crew pushed wrong button, once right one pushed it connected to aircraft

3503424	85 gpu	GS17689	GPU-85	CLOSED	ECM	6/14/22	9:34:00 PM	6/14/22	9:48:00 PM	00:14	0.00

Comments: ramp crew did not push in plug all the way, once pushed in power come on and connected

ramp crew did not push in plug all the way, once pushed in power come on and connected

3513567	3513567 - GPU-85 hoist won't go	GS17689	GPU-85	CLOSED	ECM	6/27/22	10:32:00 AM	6/27/22	10:35:00 AM	00:03	0.00

Comments: arrived no plane at gate found gpu hoist number one down about a foot and rolled up to

One side of spool let all cable down and rolled up properly

3547968	GPU 85 turned itself off	GS17689	GPU-85	CLOSED	ECM	8/5/22	3:45:00 PM	8/5/22	3:47:00 PM	00:02	0.00

Comments: upon arrival found GPU cable not plugged in all the way causing E+F fault.

3555013	GPU-85 POWER DROPPING	GS17689	GPU-85	CLOSED	ECM	8/18/22	4:00:00 PM	8/18/22	4:10:00 PM	00:10	0.00

Comments: found GPU cable not oplugged in all the way. plugged in cable and AC accepted power

3555500	GPU 85 Will not start	GS17689	GPU-85	CLOSED	ECM	8/24/22	12:42:00 AM	8/24/22	12:52:00 AM	00:10	0.00

Comments: GPU 85

Aircraft receptacle was really wet. Once dried out and GPU reconnected unit powered on without issue.

3577799	GPU 85 not working	GS17689	GPU-85	CLOSE	ECM	9/21/22	9:21:00 PM	9/21/22	9:29:00 PM	00:08	0.00
	Comments: GPU 85 GPU was workin fine and had all proper voltages. No problems with unit.										
3490313	A3-MCP-3ME-B - Multiple Overload	GS14254	A3-MCP-3ME-B	CLOSE	ECM	5/29/22	4:49:00 PM	5/29/22	5:00:00 PM	00:11	0.00
	Comments: ECALL-Check at panel, no overload, line running at BHS sowing overload and cleared, RTS.										
3485139	A3-MCP-3ME-B panel overload	GS14254	A3-MCP-3ME-B	CLOSE	ECM	5/21/22	9:38:00 AM	5/21/22	10:15:00 AM	00:37	0.00
	Comments: Ecall : MCP show O/L when asset are at idol, Reset asset & RTS looked at MCP hit all resets only reset that was off was labeled "SPDEC" ask BHS if any O/L were present BHS stated all clear & overload										
3376783	GPU 10 Drop Power	GS11476	GPU-10	CLOSE	ECM	1/3/22	10:56:00 PM	1/3/22	11:07:00 PM	00:11	0.00
	Comments: gpu-10 dropping I arrived at gate 10 to check the gpu it was not hookmto plane I did my reading and got good readings frontier airlines N369FR gpu is good										
3421399	GPU-10 NOT TURNING OFF	GS11476	GPU-10	CLOSE	ECM	3/2/22	5:04:00 PM	3/2/22	5:19:00 PM	00:15	0.00
	Comments: GPU 10 No issues found A 116.4 VAC B 116.7 VAC C 116.7 VAC EF 28vdc										
3478117	10 gpu	GS11476	GPU-10	CLOSE	ECM	5/9/22	5:42:00 PM	5/9/22	5:44:00 PM	00:02	0.00
	Comments: GPU-10 Gpu was not plugged in correct. Operator error										
3480633	GPU-10 inop	GS11476	GPU-10	CLOSE	ECM	5/18/22	5:12:00 AM	5/18/22	5:32:00 AM	00:20	0.00
	Comments: gpu stayed on, gpu is working, could be problem with connection to plane. Plane number 326 Frontier										
3500536	Gpu-10 inop	GS11476	GPU-10	CLOSE	ECM	6/4/22	2:21:00 AM	6/4/22	2:37:00 AM	00:16	0.00
	Comments: GPU-10 Inop Arrived at gate, checking the GPU…found out no issue. Tail # N324FR										
3500648	3500648 - GPU 10 Not Working	GS11476	GPU-10	CLOSE	ECM	6/5/22	8:11:00 AM	6/5/22	8:23:00 AM	00:12	0.00
	Comments: arrived gpu connected to plane and running ground crew said they did not have it connected All the way they pushed it all the way in and started unit and plane has power										
3508000	GPU-10 NOT WORKING	GS11476	GPU-10	CLOSE	ECM	6/16/22	1:52:00 PM	6/16/22	2:17:00 PM	00:25	0.00
	Comments: Gpu inop Issue was that the gpu would go into an E&F fault every time it was turned on when connected to the plane. Tested on test head and it										
3508050	Gate 10 GPU	GS11476	GPU-10	CLOSE	ECM	6/17/22	12:25:00 AM	6/17/22	12:37:00 AM	00:21	0.00
	Comments: gpu-10 not working I arrived at the gpa-10 it is hook to the plane but it's not getting power I tested the gpu got good reading plane number N717FR gpu is back in										
3577627	GPU-10 NOT WORKING	GS11476	GPU-10	CLOSE	ECM	9/20/22	8:10:00 AM	9/20/22	8:29:00 AM	01:02	335.92
	Comments: we found no issue, we just replaced the nose piece for safety and normal operation										
3586101	GPU-10 NOT WORKING	GS11476	GPU-10	CLOSE	ECM	10/2/22	10:26:00 AM	10/2/22	10:37:00 AM	00:11	0.00
	Comments: tested, found no issue a)116 b) 116.1 c) 116 e) 27.7 f) 27.7 TAIL# N347FR I checked, inspected, tested, found no issue a)116 b) 116.1 c) 116 e) 27.7 f) 27.7 TAIL# N347FR										
3503568	Gt 86 GPU inop	GS17690	GPU-86	CLOSE	ECM	6/15/22	9:40:00 PM	6/15/22	9:47:00 PM	00:14	0.00
	Comments: Ecall : GPU Inop, Cable not fully connected to plane, pushed in, tested, NPF,RTS The GPU was not in all the way it was still on the saddle back in service										
3421128	GPU 86	GS17690	GPU-86	CLOSE	ECM	2/27/22	11:48:00 PM	2/28/22	2:13:00 AM	03:30	247.16
	Comments: gpu-86 no power Arrived at the gpu 86 the gpu was hook to the plane but no power so I went to check the breaker all good I open the gpu door and noticed										
3516982	GPU gate 86 not working	GS17690	GPU-86	CLOSE	ECM	7/2/22	5:30:00 PM	7/2/22	5:36:00 PM	00:06	0.00
	Comments: Gate-86 GPU not working arrived at gate, checking the GPU… found out no issue. Tail # G - VLIB										
3539460	GPU 86 hoist broken	GS17690	GPU-86	CLOSE	ECM	8/3/22	9:35:00 PM	8/3/22	9:41:00 PM	00:06	0.00
	Comments: GPU 86 Hoist was working when we arrived. No issue.										
3570021	GPU 86 duplicate	GS17690	GPU-86	CLOSE	ECM	9/2/22	12:09:00 AM	9/2/22	12:09:00 AM	00:00	0.00
	Comments: GPU-86 GPU-86 still out of service.										
3570320	GATE 86 GPU NOT	GS17690	GPU-86	CLOSE	ECM	9/4/22	11:47:00 PM	9/5/22	12:59:00 AM	01:12	0.00
	Comments: GPU 86 Already work order for cables.										
3599713	GPU Gate 86 not working	GS17690	GPU-86	CLOSE	ECM	10/17/22	11:54:00 PM	10/18/22	12:10:00 AM	00:32	0.00
	Comments: moisture. cleaned it off with a rag, tested cable again, GPU ow working properly GPU output, found with moisture, cleaned it off with a rag, tested cable again, GPU ow working properly										
3416637	GPU-87 NOT WORKING	GS17691	GPU-87	CLOSE	ECM	2/22/22	7:11:00 PM	2/22/22	7:19:00 PM	00:08	0.00
	Comments: GPU-87 not working arrived at gate, checking the GPU… found out no issue. Tail # N385 FR										
3416638	GPU-87 STILL NOT WORKING	GS17691	GPU-87	CLOSE	ECM	2/22/22	8:05:00 PM	2/22/22	8:16:00 PM	00:11	0.00
	Comments: gpu 87 inop Arrived at the gpu 87 it was hook in the plane but not all the way gpu is back in service										

3430386	GPU 87 Not	GS17691	GPU-87	CLOS	ECM	3/3/22	11:48:00 PM	3/3/22	11:54:00 PM	00:06	0.00
	Comments: gpu 87 GPU cable was not plugged into aircraft correctly. Ops check good. Back in service										
3430607	GPU 87 not	GS17691	GPU-87	CLOS	ECM	3/6/22	7:57:00 PM	3/6/22	8:06:00 PM	00:11	0.00
	Comments: gpu not working Arrived at the Gpu at gate 87 gpu was hook to the plane and working good back in service										
3586179	Gate 87 GPU	GS17691	GPU-87	CLOS	ECM	10/3/22	2:44:00 AM	10/3/22	2:53:00 AM	00:09	0.00
	Comments: cable was not fully plugged into aircraft, cable is working properly,RTS cable was not fully plugged into aircraft, cable is working properly, asset called back into service										
3619314	Gate 87-GPU lost	GS17691	GPU-87	CLOS	ECM	11/11/22	4:39:00 PM	11/11/22	5:20:00 PM	01:22	0.00
	Comments: faulted, no output,adjusted cable and turned back on, stayed for twenty mins and had no issues, RTS arrived at gate, inspected GPU had fault for no output, adjusted cable and turned back on, stayed for twenty mins and had no issues, all good										
3619533	gpu 87 will not	GS17691	GPU-87	CLOS	ECM	11/14/22	5:07:00 AM	11/14/22	5:22:00 AM	00:15	0.00
	Comments: clean GPU head and aircraft terminal. reset GPU and RTS										
3408729	MIT is not	GS17760	A1-MIT-37	CLOS	ECM	2/6/22	9:34:00 AM	2/6/22	10:15:00 AM	00:41	0.00
	Comments: ECALL: troubleshoot, charger was dirty, cleaned charger, resign to station, test, RTS. Troubleshooting the MIT and found the MIT chargers were dirty, I cleaned the charger and resigned the MIT to the station, the MIT was										
3416529	A1-MIT-37-	GS17760	A1-MIT-37	CLOS	ECM	2/21/22	6:45:00 PM	2/21/22	7:10:00 PM	00:50	0.00
	Comments: ECALL:MIT assessed for issue. MIT reset, tested, monitored, MIT returned to service MIT assessed for issue. MIT reset, tested, monitored, MIT returned to service										
3420984	A1-MIT-37	GS17760	A1-MIT-37	CLOS	ECM	2/26/22	4:59:00 AM	2/26/22	5:16:00 AM	00:21	0.00
	Comments: Ecall : Charging not detected, Reset MIT and RTS arrived and found MIT and station but not charging reset MIT but still same moved to other station and same manually but on portable										
3413629	A1-MIT-37 - NOT	GS17760	A1-MIT-37	CLOS	ECM	2/15/22	12:11:00 PM	2/15/22	12:51:00 PM	00:36	0.00
	Comments: ECALL: MIT not charging & readings were off, OOS, follow up needed. Inspected MIT, MIT was at charging station upon arrival, screen at station said empty table was off station but no charging status, tired to										
3460208	A1-MIT-37	GS17760	A1-MIT-37	CLOS	ECM	4/15/22	3:52:00 AM	4/15/22	4:11:00 AM	00:19	0.00
	Comments: ECALL-Change destination on MIT so it can charge at a station, RTS.										
3500415	A1-MIT-37	GS17760	A1-MIT-37	CLOS	ECM	6/3/22	3:22:00 AM	6/3/22	3:42:00 AM	00:20	0.00
	Comments: Tried to clear fault on MIT 37, but it kept coming back so it was taken out of service (OOS)										
3594720	A1-MIT-37 SE	GS17760	A1-MIT-37	CLOS	ECM	10/8/22	3:40:00 PM	10/8/22	4:05:00 PM	00:25	0.00
	Comments: Ecall : Guidance loss, Performed Mag-Cal reset fault & returned to rotation & RTS arrived at unit performed Mag-Cal reset fault and returned to rotation										
3416534	A1-MIT-37-	GS17760	A1-MIT-37	CLOS	ECM	2/21/22	7:30:00 PM	2/21/22	7:52:00 PM	01:06	0.00
	Comments: ECALL:MIT assessed for issue. MIT reset, tested, monitored, MIT returned to service										
3485386	A1-MIT-37 -	GS17760	A1-MIT-37	CLOS	ECM	5/23/22	4:02:00 PM	5/23/22	4:58:00 PM	00:56	0.00
	Comments: ECALL:inspected MIT, it was not moving, disabled/enabled, reset and MIT was in operation inspected MIT, it was not moving, disabled/enabled, reset and MIT was in operation										
3490112	A1-MIT-37	GS17760	A1-MIT-37	CLOS	ECM	5/28/22	6:15:00 AM	5/28/22	6:28:00 AM	00:13	0.00
	Comments: ECALL:pull MIT into reset box, did a magcal, returned to service pull MIT into reset box, did a magcal, returned to service										
3490392	A1-MIT-37 -	GS17760	A1-MIT-37	CLOS	ECM	5/30/22	12:53:00 PM	5/30/22	1:33:00 PM	00:40	0.00
	Comments: ECALL: Stopped in certain spot on floor, scrapped floor removing as much gunk, charging, RTS inspected MIT, it was stopping at a certain spot on floor scrapped floor removing as much gunk as possible, MIT went in circulation and wen										
3525781	A1-MIT-37	GS17760	A1-MIT-37	CLOS	ECM	7/11/22	5:43:00 AM	7/11/22	5:51:00 AM	00:08	0.00
	Comments: MIT-37 assessed for reported issue, MIT-37 was reset, tested, monitored, RTS										
3534442	None of the MIT's	GS17760	A1-MIT-37	CLOS	ECM	7/25/22	12:17:00 PM	7/25/22	1:09:00 PM	00:58	0.00
	Comments: troubleshot, drive bad, took out of service, monitored, once all MIT cleared, RTS I troubleshot the MIT and found out the drive was bad and made it unable to moved, I took it out service, i stayed there for some time to										
3586115	A1-MIT-37 SE	GS17760	A1-MIT-37	CLOS	ECM	10/2/22	12:13:00 PM	10/2/22	12:50:00 PM	00:37	0.00
	Comments: troubleshooted MIT. tested, same fault appeared, removed MIT from service, informed BHS inspected, troubleshooted MIT. tested, same fault appeared, removed MIT from service, informed BHS										
3594938	1MIT-37 is	GS17760	A1-MIT-37	CLOS	ECM	10/11/22	8:17:00 AM	10/11/22	10:00:00 AM	03:13	0.00
	Comments: moved to reset spots, took out, monitor, put back 37, fault, sensor scratch, removed, notify BHS MIT-37 showing yellow on system. Moved MIT to reset spots, and it was slowing the other MITs. took out, monitored pod, everything clear,										
3599493	A1-MIT-37 SE	GS17760	A1-MIT-37	CLOS	ECM	10/15/22	10:12:00 AM	10/15/22	10:29:00 AM	00:56	0.00
	Comments: attempted to test MIT, but MIT not running at all,took MIT off track for further inspection tonight arrived at pod, inspected MIT, reset MIT, straighten front wheel, attempted to test MIT, but MIT not running at all, took MIT off track for										
3594931	1MIT-37 will not	GS17760	A1-MIT-37	CLOS	ECM	10/11/22	6:23:00 AM	10/11/22	6:37:00 AM	00:14	0.00
	Comments: MIT out of circulation, reset MIT put back in circulation, RTS.										
3443107	A3-3XTD-DIV not	GS16915	A3-3XTD-DIV	CLOS	ECM	3/26/22	9:01:00 AM	3/26/22	9:20:00 AM	00:54	0.00
	confirmed with Tim JSM										
3490120	A3-3XTD diverter	GS16915	A3-3XTD-DIV	CLOS	ECM	5/28/22	7:46:00 AM	5/28/22	7:53:00 AM	00:07	0.00

Comments: ECALL: cycled DIV as BHS requested, no mechanical faults found,informed BHS, RTS
When I arrived, I cycled DIV as BHS requested, no mechanical faults were found, called and verified through BHS that DIV showed no fau

3555490	A3-3XTD-DIV /IS NOT WORKING	GS16915	A3-3XTD-DIV	CLOS	ECM	8/23/22	9:46:00 PM	8/23/22	9:50:00 PM	00:14	0.00

Comments: went and mnually cycled the diverter. diverter is now back up and running

3594813	A3-3XTD-DIV	GS16915	A3-3XTD-DIV	CLOS	ECM	10/9/22	9:55:00 PM	10/9/22	10:13:00 PM	00:18	0.00

Comments: cycled DIV in manual mode, put back in auto, RTS
cycled DIV in manual mode, put back in auto, RTS

3599623	A3-3XTD-DIV not	GS16915	A3-3XTD-DIV	CLOS	ECM	10/16/22	9:45:00 PM	10/16/22	9:53:00 PM	00:30	0.00

Comments: turned off asset, ESTOP and cleared fault, restarted, tested with tech Brandon assistance,RTS
turned off asset, ESTOP and cleared fault, restarted, tested with tech Brandon assistance, called back in service

3602729	A3-3XTD-DIV not	GS16915	A3-3XTD-DIV	CLOS	ECM	10/23/22	9:44:00 PM	10/23/22	9:53:00 PM	00:16	0.00

Comments: turn off asset, and diverter, restarted, tested, RTS
turn off asset, and diverter, restarted, tested, RTS

3602934	A3-3XTD-DIV will	GS16915	A3-3XTD-DIV	CLOS	ECM	10/25/22	9:43:00 PM	10/25/22	10:27:00 PM	00:44	0.00

Comments: guide off, loosen all hardware, readjusted belt, tighten all hardware,cleared all faults,monitor,RTS
arrived, inspected asset, guide was off, loosen all hardware, readjusted belt, tighten all hardware back together, cleared all faults, monitored,

3455406	A4-4RL-01 - Overdrawth Fault	GS18501	A4-4RL-01	CLOS	ECM	4/8/22	1:05:00 PM	4/8/22	1:18:00 PM	00:20	0.00

Comments: Ecall : Door fault, Adjusted photo eye reset fault and RTS
got there line asset 01 wasn't running check door was fine then inspect line 01 notice photo eye had one light adjust photo eye till it had three

3508037	A4-4RL-01 - drive fault	GS18501	A4-4RL-01	CLOS	ECM	6/16/22	8:38:00 PM	6/16/22	8:47:00 PM	00:30	0.00

Comments: Ecall : Overload door fault, Reset MCP panel reset asset & RTS
arrived at MCP panel reset asset, reset line back in service

3508062	A4-4RL-01 VFD fault not resetting	GS18501	A4-4RL-01	CLOS	ECM	6/17/22	4:50:00 AM	6/17/22	5:06:00 AM	00:25	0.00

Comments: Ecall : Overload start fault, Reset MCP breaker for asset reset MCP back in service

3508198	Motor overload; A4-4RL-01	GS18501	A4-4RL-01	CLOS	ECM	6/18/22	7:30:00 AM	6/18/22	8:30:00 AM	01:00	37.14

Comments: Ecall : Belt not running no overload detected, Replaced blown fuses & RTS
found fuses blown replaced fuses and took Amp reading the motor isn't drawing excessive Amps monitored and checked motor put back in

3624256	CANCEL	GS18501	A4-4RL-01	CLOS	ECM	11/18/22	6:45:00 AM	11/18/22	6:47:00 AM	00:02	0.00

Comments: Ecall : Call Canceled, Call canceled before I could dispatch tech to call

3503524	4RL-01 has a start fault which	GS18501	A4-4RL-01	CLOS	ECM	6/15/22	1:56:00 PM	6/15/22	2:16:00 PM	00:34	0.00

Comments: inspected asset, cleared overload, tested, back in service
Arrived at asset, inspected photoeyes and reflectors, inspected tension on belt, headed to panel of asset, cleared overload, tested, back in

3503549	4RL-01 has a start fault	GS18501	A4-4RL-01	CLOS	ECM	6/15/22	3:51:00 PM	6/15/22	4:21:00 PM	00:30	0.00

Comments: found clutch barek reset. checked overload settings on CB and adjusted. observed and RTS
found clutch barek reset. checked overload settings on CB and adjusted. observed and RTS

3508223	A4-4RL-01 drive fault ISM	GS18501	A4-4RL-01	CLOS	ECM	6/18/22	11:00:00 AM	6/18/22	12:15:00 PM	01:15	12.38

Comments: wire loose in buss bar feeder terminal, arced, replaced, fixed wire & terminals, all tight & clean
inspected the relays, found one phase wire has ben loose in the buss bar feeder terminal, its arced and needs to be replaced, fixed the wire

3581640	A4-4RL-01 photoeye	GS18501	A4-4RL-01	CLOS	ECM	9/24/22	3:55:00 AM	9/24/22	4:05:00 AM	00:10	0.00

Comments: ESTOP, cleared jam, checked P/Es, tested line, called it in

3555715	A4-MIT assistance with	GS18829	A4-MIT	CLOS	ECM	8/26/22	5:05:00 AM	8/26/22	5:18:00 AM	00:13	0.00

Comments: Arrived to asset, assisted on MIT. observed, RTS
Arrived to asset, assisted on MIT. observed, RTS

3547963	A5-5CX-DIV - Motor Overload	GS19582	A5-5CX-DIV	CLOS	ECM	8/5/22	3:17:00 PM	8/5/22	3:27:00 PM	00:40	0.00

Comments: Ecall : DIV fault not clearing, Replaced filter reset disconnect & RTS
was called to 5ML2-DIV S.E lead to 5CX-DIV noticed fault open DIV noticed a DC line fault & no air flow VIA fan removed filter airflow

3624278	A5-5CX-DIV - Motor Overload	GS19582	A5-5CX-DIV	CLOS	ECM	11/18/22	12:12:00 PM	11/18/22	12:26:00 PM	00:46	0.00

Comments: Ecall : Overload fault, Southeast cleared overload fault before tech arrived & RTS
overload fault was cleared before I arrived by Southeast agent arrived at asset inspected DIV for any issues tested DIV with incoming bags

3464393	A5-5CX-DIV not diverting a	GS19582	A5-5CX-DIV	CLOS	ECM	4/22/22	1:23:00 PM	4/22/22	1:26:00 PM	00:03	0.00

Comments: ECALL:When I arrived, i found unit in handmade, flipped it back to auto, unit started up, RTS
When I arrived, i found unit in handmade, flipped it back to auto, unit started up, returned to service

3398640	Gate 55 jet bridge will not move	GS19590	PBB-55	CLOS	ECM	1/31/22	8:06:00 AM	1/31/22	8:12:00 AM	00:05	0.00

Comments: PBB-55
Operator error, 0809-0813

3376747	55 control panel screen not	GS19590	PBB-55	CLOS	ECM	1/3/22	2:42:00 PM	1/3/22	2:52:00 PM	00:14	0.00

Comments: pn-55 control panel inop, issue s camera monitor checking parts
For replacement bridge in service

3385381	Gate 55 JB is not working	GS19590	PBB-55	CLOS	ECM	1/9/22	8:22:00 AM	1/9/22	8:29:00 AM	00:10	0.00

Comments: pbb-55. press spacer bay and the bridge is moving and waiting 2 min and the using working fine
Start 8:22 press spacer bay and the bridge is movie. And waiting 2 minutes and using the normal control and the bridge is working fine finish

3464795	The jet bridge wheels are locked	GS19590	PBB-55	CLOS	ECM	4/27/22	7:03:00 AM	4/27/22	7:28:00 AM	00:22	0.00

Comments: WHEELS LOCKED Arrived bridge was off aircraft test bridge works as designed

Check history no issues in history, i noticed wheel indicator off little. checked cab position setting and adjusted to correct wheel indicator.

3464796	The baggage slide	GS19590	PBB-55	CLOS	ECM	4/27/22	7:25:00 AM	4/27/22	7:27:00 AM	00:02	0.00

Comments: hole in bag slide

Broken rivets will repair in CM slide is in service

3469535	3469535 - Gate	GS19590	PBB-55	CLOS	ECM	5/2/22	9:57:00 AM	5/2/22	10:07:00 AM	00:06	0.00

Comments: PBB-55

Assist Natasha on e call, adjust bag slide in correct position

3534234	JT NOT	GS19590	PBB-55	CLOS	ECM	7/23/22	4:21:00 PM	7/23/22	4:36:00 PM	00:24	0.00

Comments: bridge 55 not moving

arrived at gate -55 spacer needed to be wipe off the screen is all cleared up the bridge is good to go

3570405	PBB 55 won't	GS19590	PBB-55	CLOS	ECM	9/5/22	8:16:00 PM	9/5/22	8:25:00 PM	00:09	0.00

Comments: PBB 55

Bridge wouldn't move due to left aircraft detect sensor. Once sensor cleaned off it cleared fault and bridge was able to move.

3607232	PBB 55 not	GS19590	PBB-55	CLOS	ECM	10/27/22	6:28:00 PM	10/27/22	6:33:00 PM	00:05	0.00

Comments: PBB-55 not moving

Arrived at gate, the bridge was in operation… tested and verified.

3616992	Gate 55 the	GS19590	PBB-55	CLOS	ECM	11/3/22	11:43:00 AM	11/3/22	11:49:00 AM	00:12	0.00

Comments: Left spacer limit was dirty, wiped off sensor and bridge function properly, RTS.

3398575	FFT ticket	GS19655	A2-A-2TC1-A-	CLOS	ECM	1/30/22	1:24:00 PM	1/30/22	2:31:00 PM	02:14	337.70

Comments: ECALL: scale not working, replaced the display which was acquired from parts, then RTS.

Arrived and inspected the asset, attempted a reset of the scale which did nor work, replaced the display with a new display to correct the

3398586	FFT ticket	GS19655	A2-A-2TC1-A-	CLOS	ECM	1/30/22	3:44:00 PM	1/30/22	3:49:00 PM	00:05	0.00

Comments: ECALL: did a hard reset, fault cleared, called back in service.

3433191	Frontier Ticket	GS19655	A2-A-2TC1-A-	CLOS	ECM	3/15/22	10:48:00 AM	3/15/22	11:13:00 AM	00:25	0.00

Comments: ECALL: unplugged, plugged, scale read, zeroed it out,tested scale, RTS

inspected scale, it was not reading weight, removed display and unplugged and plugged back in cable, scale read, zeroed it out, tested sc

3469627	FFT SCALE	GS19655	A2-A-2TC1-A-	CLOS	ECM	5/3/22	11:42:00 AM	5/3/22	12:12:00 PM	00:30	0.00

Comments: ECALL: inspect scale, remove display and reset power. test and RTS

3376617	A4-4TC1-04FD	GS18312	A4-4TC1-04FD	CLOS	ECM	1/2/22	7:27:00 AM	1/2/22	8:48:00 AM	01:39	0.00

Comments: ECALL: troubleshooted, reset line manually, fixed photo eye, work on power box, RTS.

Got to the asset and tried starting it up, when it started it closed on it's own, I tried to manually reset from inside ands fixed the photo eye,

3376633	A4-4TC1-04FD	GS18312	A4-4TC1-04FD	CLOS	ECM	1/2/22	10:42:00 AM	1/2/22	11:12:00 AM	00:30	0.00

Comments: Door fault; adjusted the photo eye, reset the fault , and started back on service.

Troubleshooting the door and found out the contact photo eye wasn't line up with Teheran reflector. I adjuste the photo eye . Reset the fau

3376813	4TC1 door has an	GS18312	A4-4TC1-04FD	CLOS	ECM	1/4/22	8:57:00 AM	1/4/22	9:05:00 AM	00:08	0.00

Comments: ECALL: inspected asset, found door not closing, closed manually, reset and RTS

3390637	A4-4TC1-04FD	GS18312	A4-4TC1-04FD	CLOS	ECM	1/18/22	9:18:00 PM	1/18/22	9:32:00 PM	00:14	0.00

Comments: ECALL: reset, tested, asset was monitored for any additional faults, asset returned to service

Asset assessed for reported issue, door was reset, tested, asset was monitored for any additional faults, asset returned to service

3398437	A4-4TC1-04FD-	GS18312	A4-4TC1-04FD	CLOS	ECM	1/28/22	10:31:00 PM	1/28/22	10:48:00 PM	00:17	0.00

Comments: ECALL: reset fault, call back in service

3408676	A4-4TC1-04FD	GS18312	A4-4TC1-04FD	CLOS	ECM	2/5/22	10:54:00 AM	2/5/22	11:07:00 AM	00:46	0.00

Comments: Ecall : Door fault, Removed debris from under door closed door reset fault & RTS

arrived at asset inspected photo eyes and reflectors cleaned debris under door manually closed door cleared fault tested door called abck in

3442962	A4-4TC1-04FD	GS18312	A4-4TC1-04FD	CLOS	ECM	3/25/22	3:31:00 AM	3/25/22	3:45:00 AM	00:38	0.00

Comments: Ecall : Door fault, Reset door fault & RTS

arrived at asset from bag room side reset door test asset back in service

3455254	A4-4TC1-04FD	GS18312	A4-4TC1-04FD	CLOS	ECM	4/7/22	10:15:00 AM	4/7/22	10:22:00 AM	00:07	0.00

Comments: ECALL: When i arrived i manually lowered door to clear fault. Tested and return to service.

3460287	A4-4TC1-04FD-	GS18312	A4-4TC1-04FD	CLOS	ECM	4/15/22	4:34:00 PM	4/15/22	5:06:00 PM	01:32	0.00

Comments: Ecall : Door fault, Unstuck door reset fault & RTS

got there door was stuck, unstuck it started line then would stop when power turn go then stop so check all photo eye & reflector clean them

3460563	4TC1 has an	GS18312	A4-4TC1-04FD	CLOS	ECM	4/18/22	7:50:00 AM	4/18/22	8:14:00 AM	00:24	0.00

Comments: ECALL-manually brought door down, reset, door went up, test, door went down, reset line, RTS.

Inspected line, door was open and line was not running. Estop line, used control station to manually bring down door. Reset line door wen

3460793	Obstruction fault;	GS18312	A4-4TC1-04FD	CLOS	ECM	4/20/22	12:24:00 PM	4/20/22	12:35:00 PM	00:16	0.00

Comments: Ecall : Door fault, Adjusted photo eye reset asset & RTS

Inspected asset check photo eyes made adjustment clear door fault call back in service

3469752	A4-4TC1-04FD	GS18312	A4-4TC1-04FD	CLOS	ECM	5/4/22	9:09:00 PM	5/4/22	11:10:00 PM	02:01	0.00

Comments: ECALL- Manually closed door, aligned photo-eye, reset asset, tested, RTS.

3478196	4TC1-04 door	GS18312	A4-4TC1-04FD	CLOS	ECM	5/10/22	2:16:00 PM	5/10/22	4:00:00 PM	01:44	0.00

Comments: Opened/closed door manually, adjusted p. eye, & hardware, tested line, door open, fault gone, RTS.

Inspected asset, door opened and closed but was showing failed to close. Opened the door manually and the e-stop. Went on the line to

3480738	A4-4TC1-04FD failed to open	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	5/18/22	9:34:00 PM	5/18/22	10:15:00 PM	00:41	0.00

Comments: ECALL-Closed door, spent time trying to reset door limits, tested RTS.

3503566	A4-4TC1-04FD failed to close	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	6/15/22	9:07:00 PM	6/15/22	9:30:00 PM	00:23	0.00

Comments: ECALL- Got keys to door, got in, closed door check door, RTS.

Got keys to door, got in, closed door check door, RTS.

3508040	A4-4TC1-04FD - failed to close	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	6/16/22	9:14:00 PM	6/16/22	9:25:00 PM	00:34	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS

arrived at asset close door fault cleared back in service

3513327	4TC1 has a door fault	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	6/24/22	2:44:00 PM	6/24/22	2:51:00 PM	00:07	0.00

Comments: Ecall : Door fault, Southeast cleared fault & RTS

arrived to asset Southeast cleared faults for 4TC1-01,02 & 03 SD called BHS to see if there are any further faults no faults called back in

3502871	A4-4TC1-04FD - OBSTRUCTION	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	6/9/22	9:30:00 PM	6/9/22	9:45:00 PM	00:25	0.00

Comments: ECALL- Manually closed door, reset line, verified door opened and closed correctly, RTS.

Manually closed door, reset line, verified door opened and closed correctly, asset back in service at 21:45

3503567	A4-4TC1-04FD	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	6/15/22	9:31:00 PM	6/15/22	9:50:00 PM	00:29	0.00

Comments: ECALL-Door did not closed, went to room, closed door test. RTS. Inspected door too!

Door did not closed, went to room, closed door test. RTS. Inspected door too!

3555819	A4-4TC1-04FD Obstruction Fault	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	8/27/22	11:45:00 AM	8/27/22	12:01:00 PM	00:50	0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS

got there was a door fault went inside tunnel manually close door told Jesus to start line door open then E-stop got out of tunnel started line

3617016	4TC1 has a door fault	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	11/3/22	3:17:00 PM	11/3/22	3:45:00 PM	00:33	0.00

Comments: Ecall : Door fault, Retrieve lanyard closed door reset asset & RTS

Went to asset inspected found that the airline associates drop lanyard and was trying to retrieve it from under the asset I advise that they

3416519	A4-4TC1-04FD- door to close	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	2/21/22	4:06:00 PM	2/21/22	5:40:00 PM	03:04	0.00

Comments: ECALL: alarm on, door not closed, bag stuck in between, adjusted P/E,manually open,tested,RTS

inspected asset, alarm was on and door was not closed all the way down, bag was stuck in between the door and floor, bag was removed by

3430770	4TC1 has a door fault	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	3/8/22	1:59:00 PM	3/8/22	2:30:00 PM	00:31	0.00

Comments: ECALL: door failed to close, close door manually, reset line, door fault cleared, RTS

Inspect asset, door failed to close, close door manually, reset line, door fault cleared, called back in service

3446593	Obstruction fault; A4-4TC1-04FD	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	4/3/22	10:31:00 AM	4/3/22	10:49:00 AM	00:29	0.00

Comments: ECALL: troubleshot,reflector loose, came off bracket, back on,reset fault,RTS

troubleshooting the asset, found out one of contact reflector was loose and came off the bracket, I but it back on, after that I reset the fault

3464402	A4-4TC1-04FD obstruction fault	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	4/22/22	3:18:00 PM	4/22/22	3:35:00 PM	00:17	0.00

Comments: ECALL:went to asset, found loose photo-eye adjusted, tested, called back in service

went to asset, found loose photo-eye adjusted, tested, called back in service

3464513	A4-4TC1-04FD	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	4/23/22	9:11:00 PM	4/23/22	9:42:00 PM	00:31	0.00

Comments: ECALL: reset door, tested, RTS

reset door but needed help, Q came and help reset door while I was inside, tested to reset door, once reset, back in service

3464547	A4-4TC1-04FD - OBSTRUCTION	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	4/24/22	9:02:00 AM	4/24/22	9:10:00 AM	00:13	0.00

Comments: ECALL:Door fault on section 4, obstruction fault, heavy bag flow on the line, cleared fault, RTS

Inspected asset, Door fault on section 4, obstruction fault, heavy bag flow on the line, cleared the obstruction fault nd the line started runn

3464565	A4-4TC1-04FD - OBSTRUCTION	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	4/24/22	11:45:00 AM	4/24/22	12:03:00 PM	00:25	0.00

Comments: ECALL:lowered the door manually to reset all faults and get the asset operating correctly,RTS

Arrived and inspected the asset and lowered the door manually to reset all faults and get the asset operating correctly, called back into service

3469597	A4-4TC1-04FD Door Position	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	5/3/22	6:40:00 AM	5/3/22	7:10:00 AM	00:30	0.00

Comments: ECALL: manually opened door,cycled door multiple times, reset, tested, RTS

Arrived and inspected the asset, manually opened the door, and inspected the asset from the inside , cycled the door multiple times and r

3477913	Door fault/Door closed on a bag	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	5/8/22	8:45:00 AM	5/8/22	8:54:00 AM	00:09	0.00

Comments: ECALL: Reset door, tested, called back in service

Reset door, tested, called back in service

3478130	A4-4TC1-04FD- door fault	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	5/9/22	8:10:00 PM	5/9/22	8:19:00 PM	00:09	0.00

Comments: ECALL: badge scanning panel was dirty, cleaned display screen, tested door, RTS

on arrival, I inspected the asset and found the asset to be fine, although the badge scanning panel was dirty so I cleaned the display screen,

3480445	A4-4TC1-04FD - Failed to open	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	5/15/22	9:48:00 PM	5/15/22	10:15:00 PM	00:27	0.00

Comments: ECALL: door not open completely, adjusted, door open, closed, reset, tested, RTS

on arrival, I inspected the asset to find the door was not open completely so I adjusted the door open, then closed and reset to test and ca

3485503	A4-4TC1-04FD failed to open	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	5/24/22	9:24:00 PM	5/24/22	9:47:00 PM	01:02	0.00

Comments: ECALL: Asset assessed for reported issue, fire door was reset, tested, monitored, RTS

Asset assessed for reported issue, fire door was reset, tested, monitored, returned to service

3500565	A4-4TC1-04FD fault	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	6/4/22	9:01:00 AM	6/4/22	9:26:00 AM	00:25	0.00

confirmed with jaimie JSM

3503423	A4-4TC1-04FD	GS18312	A4-4TC1-04FD	CLOS ⌐	ECM	6/14/22	9:17:00 PM	6/14/22	10:35:00 PM	01:18	0.00

Comments: Ecall : Door fault, Reset power to door reset door fault & RTS

went to asset had no power on door had to find key to get into dog house reset power to door tested back in service

3508044	A4-4TC1-04FD - Failed to close	GS18312	A4-4TC1-04FD-F	CLOS	ECM	6/16/22	9:50:00 PM	6/16/22	10:05:00 PM	00:15	0.00

Comments: Inspected all photoeyes. Found one not lined up, tested, RTS

Inspected all photoeyes. Found one not lined up, tested, RTS

3530757	Obstruction fault; A4-4TC1-04FD	GS18312	A4-4TC1-04FD-F	CLOS	ECM	7/17/22	8:21:00 AM	7/17/22	8:36:00 AM	00:30	0.00

Comments: manually closed and opened the door, reset fault and door by turned on the system, working fine, RTS

manually closed and opened the door, reset fault and door by turned on the system, it was working fine, called it back in service

3525481	A4-4TC1-04FD Obstruction fault	GS18312	A4-4TC1-04FD-F	CLOS	ECM	7/8/22	4:04:00 AM	7/8/22	4:20:00 AM	00:16	0.00

Comments: Reset door, tested, BIS.

3534383	A4-4TC1-04FD- obstruction fault	GS18312	A4-4TC1-04FD-F	CLOS	ECM	7/24/22	8:45:00 PM	7/24/22	9:00:00 PM	00:30	0.00

Comments: sensor out of line, adjusted photo-eyes, reset, tested, RTS

On arrival, I inspected the asset to find the sensors that sensors the door closed to be out of life, and after adjusting the photo-eye and

3548336	A4-4TC1-04FD /Door fault	GS18312	A4-4TC1-04FD-F	CLOS	ECM	8/9/22	2:48:00 PM	8/9/22	3:07:00 PM	00:22	0.00

Comments: Manually closed the door, reset the fault, started, RTS

Manually closed the door, reset the fault, started, RTS

3550691	A4-4TC1-04FD /Door fault	GS18312	A4-4TC1-04FD-F	CLOS	ECM	8/17/22	11:01:00 AM	8/17/22	11:19:00 AM	00:34	0.00

Comments: Arrived at asset, diagnosed issue, manually closed door. reset, tested, RTS

Arrived at asset, diagnosed issue, manually closed door. reset, tested, RTS

3555271	A4-4TC1-04FD - Door Fault	GS18312	A4-4TC1-04FD-F	CLOS	ECM	8/21/22	7:41:00 PM	8/21/22	8:01:00 PM	00:29	0.00

Comments: inspect door & photo-eyes, made sure all of them engaged, noticed alot of trash, tested, RTS

Arrived and inspected asset, inspect door & photo-eyes, made sure all of them were engaged, noticed there was alot of trash, tested, RTS

3555462	A4-4TC1-04FD /Overlength	GS18312	A4-4TC1-04FD-F	CLOS	ECM	8/23/22	2:56:00 PM	8/23/22	3:18:00 PM	01:08	0.00

Comments: Closed door manually and reset the fault, tested, RTS

Arrived at the asset and inspected it. Closed door manually and reset the fault, tested the asset multiple. Times to ensure it was working,

3556009	A4-4TC1-04FD- door position fault	GS18312	A4-4TC1-04FD-F	CLOS	ECM	8/29/22	9:19:00 PM	8/29/22	9:59:00 PM	01:20	0.00

Comments: door not completely closed, reset, adjusted door positioning, closed completely, reset, tested,RTS

on arrival, I found the door had not completely closed so I reset and adjusted the doors positioning so it was completely closed so we could

3570316	A4-4TC1-04FD door failed to open	GS18312	A4-4TC1-04FD-F	CLOS	ECM	9/4/22	9:06:00 PM	9/4/22	10:02:00 PM	03:12	0.00

Comments: manually tried to close door, reset line, readjusted P/E, closed door, reset, monitored, RTS

Arrived and inspected asset, manually tried to close door, reset the line, readjusted photo-eye, closed door, reset, monitored, called alarm

3572799	A4-4TC1-04FD failed to open	GS18312	A4-4TC1-04FD-F	CLOS	ECM	9/12/22	8:32:00 PM	9/12/22	8:45:00 PM	00:13	0.00

Comments: adjusted P/E, not aligned with reflector, was able to shut the door, RTS

I adjusted the photo-eye, that was not aligned with the reflector then was able to shut the door, door is now back in service

3594466	FD failed to close; A4-4TC1-04FD-FF	GS18312	A4-4TC1-04FD-F	CLOS	ECM	10/6/22	5:20:00 AM	10/6/22	6:00:00 AM	01:20	0.00

Comments: Door failed to close, door reset, tested RTS.

3599460	A4-4TC1-04FD- door position fault	GS18312	A4-4TC1-04FD-F	CLOS	ECM	10/14/22	9:23:00 PM	10/14/22	9:57:00 PM	01:14	0.00

Comments: E-stop, checked photo-eyes and tested line. RTS.

3599585	A4-4TC1-04FD - Door Fault	GS18312	A4-4TC1-04FD-F	CLOS	ECM	10/16/22	12:26:00 PM	10/16/22	12:40:00 PM	00:14	0.00

Comments: manually door down, ESTOP, started line, door down, monitored, RTS

got there, door won't go down, so went and manually bring door down then started line, door open ESTOP to get out tunnel then release

3602666	A4-4TC1-04FD - Will not stay open	GS18312	A4-4TC1-04FD-F	CLOS	ECM	10/23/22	10:26:00 AM	10/23/22	10:36:00 AM	00:20	0.00

Comments: door won't open, badge to reset line, started working, closed door, tested, RTS, Final inspection

When I got to the asset, the door don't want to open, I just put the badge for reset the line and start working, closed the door and employee

3607696	A4-4TC1-04FD failed to open	GS18312	A4-4TC1-04FD-F	CLOS	ECM	11/1/22	8:37:00 PM	11/1/22	9:12:00 PM	00:38	0.00

Comments: adjusted photo-eyes & reflectors, tested, reset system, RTS, monitored

arrived at asset, inspected, adjusted photo-eyes & reflectors, tested, reset system, RTS, monitored

3617352	A4-4TC1-04FD - DOOR FAILED	GS18312	A4-4TC1-04FD-F	CLOS	ECM	11/6/22	6:17:00 PM	11/6/22	6:53:00 PM	01:12	0.00

Comments: ESTOP, reset auto & maintainance switch, reset line, helped spirit employee, RTS

Arrived at asset, assessed situation, started working on door after pushing estop, reset auto and maintenance switch, checked all photo-e

3460332	A4-4TC1-05 overheight fault	GS18313	A4-4TC1-05	CLOS	ECM	4/16/22	4:03:00 AM	4/16/22	4:19:00 AM	00:16	0.00

Verified by JSM Bag 1 Qamil.

3385659	CNET I/O card faulted; A3-CC-	GS19845	A3-CC-ENCLOSURE-F	CLOS	ECM	1/12/22	5:04:00 AM	1/12/22	5:11:00 AM	00:07	0.00

Comments: ECALL:went to MCP and reset ID card, tested, back in service

went to MCP and reset ID card, tested, back in service

3376927	A4-4RL-VLU /Jam	GS18503	A4-4RL-VLU-F	CLOS	ECM	1/5/22	2:55:00 PM	1/5/22	3:00:00 PM	00:05	0.00

Comments: Ecall : Jam, I never received a call to this unit

3390449	A4-4RL-VLU -	GS18503	A4-4RL-VLU-F	CLOS	ECM	1/17/22	5:08:00 AM	1/17/22	5:18:00 AM	00:10	0.00

Comments: ECALL:Went to asset, cycled elevator, monitored for a few minutes, called back in service

Went to asset, cycled elevator, monitored for a few minutes, called back in service

3393323	A4-4RL-VLU	GS18503	A4-4RL-VLU-F	CLOS	ECM	1/20/22	7:59:00 AM	1/20/22	8:10:00 AM	00:11	0.00

Comments: Ecall : Jam fault on elevator, Reset elevator & RTS

the elevator has faulted there are personal items in the bottom reset elevator and returned the personal effects (phone, watch) elevators

3408587	A4-4RL-VLU - Failed to Rais	GS18503	A4-4RL-VLU-F	CLOS	ECM	2/4/22	10:15:00 AM	2/4/22	11:00:00 AM	02:10	0.00

Comments: Comment

Verified by Anthony.

3455377	A4-4RL-VLU multiple failed to	GS18503	A4-4RL-VLU	CLOS E	ECM	4/8/22	7:05:00 AM	4/8/22	7:30:00 AM	00:25	0.00

Comments: Ecall : Failed to raise, Raised unit and reset fault & RTS
When I arrived I manually raised unit to clear fault I then checked over unit and called back in service

3408786	A4-4RL-VLU	GS18503	A4-4RL-VLU	CLOS E	ECM	2/7/22	5:47:00 AM	2/7/22	6:03:00 AM	00:16	0.00

Comments: ECALL:In route to call, SouthEast cleared jam before I arrived, back in service
In route to call, SouthEast cleared jam before I arrived, back in service

3464282	Cancel! SE closed	GS18503	A4-4RL-VLU	CLOS E	ECM	4/21/22	6:07:00 AM	4/21/22	6:07:00 AM	00:00	0.00

Comments: call canceled

3464309	A4-4RL-VLU not operating	GS18503	A4-4RL-VLU	CLOS E	ECM	4/21/22	11:12:00 AM	4/21/22	11:30:00 AM	00:18	0.00

Comments: ECALL- reset elevator, tested, RTS.

3469620	A4-4RL-VLU	GS18503	A4-4RL-VLU	CLOS E	ECM	5/3/22	10:39:00 AM	5/3/22	11:40:00 AM	01:01	0.00

Comments: VLU jammed, remove bags from p.eye, reset line, MITs out of sequence, cleared faults, RTS, observed
Inspected VLU/ VLU jammed up multiple times, removed bags from photo-eyes and reset the line. Also was dealing with MITs. The MITs

3489909	A4-4RL-VLU position fault	GS18503	A4-4RL-VLU	CLOS E	ECM	5/26/22	7:02:00 AM	5/26/22	7:15:00 AM	00:46	0.00

Comments: Ecall : VLU wasn't working, Southeast cleared fault before techs arrived & RTS
before I arrived Southeast cleared VLU inspected asset for any issues found no issues tested asset to make sure everything was working

3570074	A4-4RL-VLU /JAM	GS18503	A4-4RL-VLU	CLOS E	ECM	9/2/22	11:42:00 AM	9/2/22	11:58:00 AM	01:36	0.00

Comments: Ecall : VLU will not operate, Cleaned obstruction blocking photo eye reset asset & RTS
inspected asset saw there was fault light attempt to E-stop faults did not clear E-stop line went to 4RL -04 to check photo eyes no issues

3385265	A4-4RL-VLU - Light Curtain	GS18503	A4-4RL-VLU	CLOS E	ECM	1/7/22	5:54:00 PM	1/7/22	6:12:00 PM	00:18	0.00

Comments: ECALL: manually lowered elevator, once fault was clear, tested unit, no more mechanical issue , RTS
when I arrived I manually lowered elevator, once fault was clear, i tested unit, no more mechanical issue was found

3390585	A4-4RL-VLU /Keeps jams	GS18503	A4-4RL-VLU	CLOS E	ECM	1/18/22	10:30:00 AM	1/18/22	11:00:00 AM	01:00	0.00

Comments: ECALL:Inspected asset belt, MIT and photo-eye, tightened cable for photo-eye
Inspected asset belt, MIT and photo-eye, tightened cable for photo-eye

3416453	A4-4RL-VLU - MULTIPLE JAMS	GS18503	A4-4RL-VLU	CLOS E	ECM	2/21/22	6:35:00 AM	2/21/22	7:03:00 AM	00:28	0.00

Comments: ECALL: Loose photo-eye, made adjustments, cleared fault, called back in service, final inspection
inspected asset, found loose photo-eye, made adjustments, cleared fault, called back in service, final inspection

3433167	A4-4RL-VLU blown fuse/	GS18503	A4-4RL-VLU	CLOS E	ECM	3/15/22	8:08:00 AM	3/15/22	8:18:00 AM	00:20	0.00

Comments: ECALL: jam on elevator, cleared, tested, went up& down with no issue,RTS
Inspected asset, jam on elevator, cleared jam from elevator, tested elevator, and went up and down with no problems, called back in service

3455769	4RL-VLU has a jam which will not	GS18503	A4-4RL-VLU	CLOS E	ECM	4/12/22	7:40:00 AM	4/12/22	8:13:00 AM	00:33	0.00

Comments: ECALL: removed sticker, reset, monitored, made sure P/Es are in position, RTS
removed sticker, then reset, observed asset, inspected all other photo-eyes to ensure they were in position, also then called it clear to BHS

3480324	A4-4RL-VLU FAILED TO	GS18503	A4-4RL-VLU	CLOS E	ECM	5/14/22	2:40:00 PM	5/14/22	2:50:00 PM	00:10	0.00

Comments: SE had cleared jam before I arrived. Checked VLU, RTS

3513325	A4-4RL-01	GS18503	A4-4RL-VLU	CLOS E	ECM	6/24/22	2:10:00 PM	6/24/22	2:25:00 PM	00:15	0.00

Comments: cleared the overlength fault, tested, operating
cleared the overlength fault, tested, operating

3555979	4RL-03 VLU will not cycle	GS18503	A4-4RL-VLU	CLOS E	ECM	8/29/22	11:53:00 AM	8/29/22	12:30:00 PM	00:37	0.00

Comments: small sticker blocking one of the sensors, cleared fault, tested, monitored, RTS
Arrived and inspected the asset, found safety fault was triggered, after inspecting the asset, i found a small sticker blocking one of the

3570250	A4-4RL-06 - failed to raise	GS18503	A4-4RL-VLU	CLOS E	ECM	9/4/22	3:46:00 AM	9/4/22	4:15:00 AM	00:29	0.00

Comments: Reset by raising lift, then lowered the lift, tested, RTS
Reset by raising lift, then lowered the lift, tested, RTS

3619637	4RL-VLU is receiving multiple	GS18503	A4-4RL-VLU	CLOS E	ECM	11/15/22	7:52:00 AM	11/15/22	8:21:00 AM	00:29	0.00

Comments: e-stop, cleared fault, reset fault, started, running fine, RTS
e-stop, cleared fault, reset fault, started, running fine, RTS

3503456	Motor overload; A4-4RL-0	GS18507	A4-4RL-07	CLOS E	ECM	6/15/22	7:50:00 AM	6/15/22	8:05:00 AM	00:15	0.00

Comments: ECALL-Turned breaker switch on/off, reset, overload cleared, and started to run, RTS.
Went to the panel located the breaker switch, turned it off/on and pressed reset, The overload cleared and started to run, RTS.

3503463	Motor overload; A4-4RL-0	GS18507	A4-4RL-07	CLOS E	ECM	6/15/22	8:48:00 AM	6/15/22	10:59:00 AM	02:11	0.00

Comments: ECALL-Belt tight, loosen tension, adjusted asset, observed for a while, RTS.
Troubleshooting the asset and found out the AMP was a little bit high. I checked the belt, it was too tight. I adjusted the belt by loosening the

3503451	Motor overload; A4-4RL-0	GS18507	A4-4RL-07	CLOS E	ECM	6/15/22	7:04:00 AM	6/15/22	7:30:00 AM	01:04	0.00

Comments: ECALL-overload with motor, manually opened control panel, reset with contacter, tested, RTS.
Inspected asset, detected an overload with the motor, opened control panel manually reset the asset with the contacter, tested the asset,

3534300	A7-2OG1-08 ripped lacin	GS17173	A7-2OG1-08	CLOS E	ECM	7/24/22	9:12:00 AM	7/24/22	10:03:00 AM	00:51	0.00

Comments: Inspected line. Lacing was coming apart. Informed BHS, belt would be diverted to night shift
Inspected line. Lacing was coming apart. Informed BHS, belt would be diverted to night shift

3585976	A7-2OG1-07 overload	GS17172	A7-2OG1-07	CLOS E	ECM	10/1/22	4:45:00 AM	10/1/22	4:49:00 AM	00:04	0.00

Comments: Ecall : Motor overload, Reset motor overload reset unit & RTS
arrived at unit inspected rollers to make sure no debris was stuck in them I then went to MCP and reset overload unit started up called back

3617124	A7-2OG1-07 - Overhead Fault	GS17172	A7-2OG1-07	CLOSE	ECM	11/5/22	6:10:00 AM	11/5/22	6:18:00 AM	00:08	0.00
	Comments: Upon arrival Southeast had fixed the problem, RTS.										
3525823	A4-4AL-01 - Multiple Jams	GS18518	A4-4AL-01	CLOSE	ECM	7/11/22	12:35:00 PM	7/11/22	1:03:00 PM	00:28	0.00
	Comments: Inspected, found loose photo-eye, made adjustments, cleared fault, RTS										
3548284	A4-4AL-01 jam	GS18518	A4-4AL-01	CLOSE	ECM	8/9/22	5:38:00 AM	8/9/22	6:03:00 AM	00:25	0.00
	Comments: Arrived at location, cleared E-stop, reset, tested, RTS Arrived at location, cleared E-stop, reset, tested, RTS										
3581943	A4-4AL-01 jam fault hanging up	GS18518	A4-4AL-01	CLOSE	ECM	9/25/22	11:31:00 AM	9/25/22	11:47:00 AM	00:32	0.00
	Comments: inspected, found photoeye loose, adjusted, tested, RTS inspected, found photoeye loose, adjusted, tested, RTS										
3607492	A4-4AL-01 photo eye issue	GS18518	A4-4AL-01	CLOSE	ECM	10/30/22	2:55:00 PM	10/30/22	3:08:00 PM	00:20	0.00
	Comments: southeast informed me of out of place photoeye, reconnected, aligned, tightened, RTS southeast informed me of out of place photoeye, reconnected, aligned, tightened, RTS										
3617493	Bag jam; A4-4AL-01	GS18518	A4-4AL-01	CLOSE	ECM	11/8/22	8:03:00 AM	11/8/22	8:30:00 AM	00:27	0.00
	Comments: inspected, adjusted photoeye, tested, RTS										
3599491	A4-4AL-01 bag jam. Photo eye	GS18518	A4-4AL-01	CLOSE	ECM	10/15/22	9:55:00 AM	10/15/22	9:59:00 AM	00:04	0.00
	Comments: reflector out of alignment, adjusted the reflector then photo-eye, tested, operational reflector out of alignment, adjusted the reflector then photo-eye, tested, operational										
3443168	A4-4AL-03 - E-Stop Will Not	GS18520	A4-4AL-03	CLOSE	ECM	3/26/22	9:32:00 PM	3/26/22	9:40:00 PM	00:08	0.00
	Comments: ECALL:Inspect issue, found of the ESTOP pressed, release ESTOP, back in service Inspect issue, found of the ESTOP pressed, release ESTOP, back in service										
3570110	A4-4AL-02 / Missing bags	GS18521	A4-4AL-04	CLOSE	ECM	9/2/22	6:30:00 PM	9/2/22	6:51:00 PM	01:00	0.00
	Comments: shift change. inspected, cleaned lens, checked reflector, photoeye, no issues, RTS shift change. inspected, cleaned lens, checked reflector, photoeye, no issues, RTS										
3480390	A4-4CLM-03 lacing is ripped	GS18526	A4-4CLM-03	CLOSE	ECM	5/15/22	7:19:00 AM	5/15/22	8:15:00 AM	00:56	0.00
	Comments: ECALL: missing lacing, made adjustment, notified BHS, pass to night shift, belt need replaced,F/U										
3393740	A4-4CLM-04 jam	GS18527	A4-4CLM-04	CLOSE	ECM	1/25/22	8:02:00 PM	1/25/22	8:16:00 PM	00:14	0.00
	Comments: Ecall : Jam, Remove straps from car seat to clear jam condition & RTS asset assessed for issue car seat caused jam due to straps, straps were cut off to reset jam asset reset & returned to service										
3443104	A4-4CLM-04 bag stuck	GS18527	A4-4CLM-04	CLOSE	ECM	3/26/22	7:40:00 AM	3/26/22	8:02:00 AM	00:45	0.00
	Comments: ECALL:Went to asset, removed bag, reset line, tested called back in service Went to asset, removed bag, reset line, tested called back in service										
3500353	A7-2OG2-06 JSM replacing ba	GS17180	A7-2OG2-06	CLOSE	ECM	6/2/22	10:32:00 AM	6/2/22	12:45:00 PM	02:13	274.77
	Comments: Ecall : Replacing belt, Replaced old belting on asset & RTS went to parts to make new belt came back to asset installed new belt tested tracked tested called back in service										
3398849	PCA gate 75 blowing warm	GS19616	PCA-75	CLOSE	ECM	2/2/22	4:21:00 PM	2/2/22	5:11:00 PM	00:50	0.00
	Comments: blowing warm Checked unit for electrical issues the first one it was found was unit set in narrow body this plane was a large plane need to be set in wide										
3480160	Gate 75 PCA HOSE	GS19616	PCA-75	CLOSE	ECM	5/12/22	2:37:00 PM	5/12/22	3:04:00 PM	00:27	0.00
	Comments: PCA hose Arrived at the gate found pca hose adapter loose from Milo's connection, re attach adapter, unit back in service.										
3500338	Gate 75 pca is blowing ho	GS19616	PCA-75	CLOSE	ECM	6/2/22	8:12:00 AM	6/2/22	8:53:00 AM	00:41	0.00
	Comments: disch temp 45 ,ambient 76 Temp At Unit 45 degrees Temp At Plane - 50 degrees Ambient Temp - 76 degrees We went to the unit the unit is off start turn on close the										
3503498	The PCA on gate 75 is running	GS19616	PCA-75	CLOSE	ECM	6/15/22	11:40:00 AM	6/15/22	1:18:00 PM	03:16	0.00
	Comments: Blowing warm Arrived at gate and found unit discharging warm air. Checked unit and found stage #1 compressor off. Managed to get unit on line and mo										
3556162	PCA-75 BLOWING	GS19616	PCA-75	CLOSE	ECM	8/31/22	1:16:00 PM	8/31/22	1:43:00 PM	00:27	0.00
	Comments: Disch temp 43 , ambient temp 91 We went to the unit do not use the pca have the APU on the aircraft go inside the bridge there is nobody there.Turn the unit outside is										
3570037	Gate 75 pca is blowing ho	GS19616	PCA-75	CLOSE	ECM	9/2/22	7:08:00 AM	9/2/22	8:27:00 AM	02:37	0.00
	Comments: blowing hot Found out the unit blowing airflow both size bridge and aircraft at same time. We close the PBB side manually. Run test all work properly.										
3430467	Gate 75-PCA not turning on	GS19616	PCA-75	CLOSE	ECM	3/4/22	9:23:00 PM	3/4/22	9:36:00 PM	00:13	0.00
	Comments: not runing Arrived at gate found pca off checked all electrical components, pca has power no breakers tripped, not problems found, restart pca , unit										
3437730	Gate 75-PCA blowing hot ai	GS19616	PCA-75	CLOSE	ECM	3/17/22	5:39:00 PM	3/17/22	6:15:00 PM	00:36	0.00
	Comments: blowing hot Arrived at the gate found compressor 1 breaker tripped , re set breaker run pca for 20 minutes, , unit running normal operation Compressor 2										
3446616	PCA - GATE 75 BLOWING HOT	GS19616	PCA-75	CLOSE	ECM	4/3/22	3:40:00 PM	4/3/22	4:41:00 PM	01:01	24.00
	Comments: ECALL: changed filters, reset, discharge: 40, running well, RTS Unit was off upon arrival. Unit was turned on and had a discharge temperature of 50. Amperage for compressor 1 was 37 and compressor 2										
3460796	PCA 75 NOT WORKING	GS19616	PCA-75	CLOSE	ECM	4/20/22	1:17:00 PM	4/20/22	1:40:00 PM	00:23	0.00
	Comments: not working										

											Arrived at the gate and the unit was on . We found a kink on the end of the hose. Turn off the unit put the hose properly and reset the boa
3464752	Gate 75-PCA not working	GS19616	PCA-75	CLOSE	ECM	4/26/22	4:19:00 PM	4/26/22	5:03:00 PM	00:44	0.00
	Comments: hose was disconnected PCA reset. PCA RTS.										
											PCA was blowing hot on arrival. Tech checked to make sure the operation panel was set to the proper settings and it was set to wide body
3480215	Gate 75 PCA air hose is falling	GS19616	PCA-75	CLOSE	ECM	5/13/22	9:21:00 AM	5/13/22	9:59:00 AM	01:17	300.28
	Comments: change the hose										
											We went to the unit the 20 feet is broken (Velcro) go to part and change it.
3480607	PCA 75 blowing hot	GS19616	PCA-75	CLOSE	ECM	5/17/22	6:40:00 PM	5/17/22	7:05:00 PM	00:25	0.00
	Comments: unit working in one compressor, found tripped, breaker reset unit working properly										
											unit working in one compressor, found tripped, breaker reset unit working properly
3485319	The PCA on gate 75 has a loose	GS19616	PCA-75	CLOSE	ECM	5/23/22	7:33:00 AM	5/23/22	8:04:00 AM	00:44	300.28
	Comments: found a broken hose. Went to parts room, ordered and installed.										
3513311	Gate 75 the pca is blowing ho	GS19616	PCA-75	CLOSE	ECM	6/24/22	11:21:00 AM	6/24/22	11:33:00 AM	00:23	0.00
	Comments: Ecall -75 blowing hot										
											Found the hose completely twisted not letting in any air flow. Untwisted it and called back in service.
3530971	PCA 75 hose issue	GS19616	PCA-75	CLOSE	ECM	7/19/22	5:43:00 PM	7/19/22	5:53:00 PM	00:10	0.00
	Comments: hose not connected										
											Upon arrival the hose was in the basket. I pulled the hose out and saw there were two segments not connected. Connected the segments
3534493	The PCA panel is off the hinges	GS19616	PCA-75	CLOSE	ECM	7/26/22	7:32:00 AM	7/26/22	8:03:00 AM	01:02	0.00
	Comments: Panel off										
											Upon arrival found a PCA side panel off, missing hardware. We replaced hardware (screws), installed and secured panel. Unit is working fine.
3534424	3534424 - PCA 75 Hose has hol	GS19616	PCA-75	CLOSE	ECM	7/25/22	7:38:00 AM	7/25/22	8:19:00 AM	01:21	312.11
	Comments: hose has hole										
											Replace 20ft hose
3539304	PCA-75 HOT AIR	GS19616	PCA-75	CLOSE	ECM	8/2/22	10:36:00 AM	8/2/22	11:12:00 AM	00:36	0.00
	Comments: Blowing warm										
											upon arrival found unit off, detached from aircraft. Aircraft had APU on. Started and ran unit on normal operation only one stage working. It
3555423	3555423 - PCA 75 Blowing Ho	GS19616	PCA-75	CLOSE	ECM	8/23/22	9:49:00 AM	8/23/22	10:07:00 AM	00:18	0.00
	Comments: Ecall-75 blowing hot										
											Arrived at the gate and found the hose disconnected and PCA turned off. I pulled the hose out and started unit. Both compressors turned on
3555519	PCA-75 BLOWING HOT	GS19616	PCA-75	CLOSE	ECM	8/24/22	10:33:00 AM	8/24/22	11:05:00 AM	00:51	0.00
	Comments: waiting on verde tech support for PBB cool. aircraft mode works great.										
											The aircraft is attached to push back and ready to depart. We are aware of the pbb cool being in-op. We are waiting for Verde tech support.
3556133	Gate 75 PCA is blowing ho	GS19616	PCA-75	CLOSE	ECM	8/31/22	5:32:00 AM	8/31/22	5:46:00 AM	00:14	0.00
	Comments: hose twisted bad, turned off unit, disconnected hose, correct, reconnect,reset unit,46.9**										
											Tech arrived at the gate and noticed the tapered hose was twisted allowing zero airflow to get to the aircraft. Tech turned off unit, disconnect
3572465	Gate 75 PCA is blowing ho	GS19616	PCA-75	CLOSE	ECM	9/9/22	6:54:00 AM	9/9/22	7:34:00 AM	00:37	376.00
	Comments: blowing hot										
											Arriving at the gate and just looking at the air hose found out a broken hose. Ordered the hose at parts and pass to pick it up to come back
3577619	3577619 - PCA 75 Blowing Ho	GS19616	PCA-75	CLOSE	ECM	9/20/22	6:56:00 AM	9/20/22	7:35:00 AM	00:39	0.00
	Comments: Disch temp 44, Ambient temp 75										
											We went to the unit I waiting to the aircraft leave start pull the hose out and turn on the unit.The discharge temp 44 to the unit , ambient
3586303	PCA 75 basket wheel broke	GS19616	PCA-75	CLOSE	ECM	10/3/22	5:56:00 PM	10/3/22	7:00:00 PM	01:44	0.00
	Comments: bridge team responded, inspect bridge and notify AOC issue is with PCA basket. call JRS										
3432819	A4-4CLM-VSU17A -Belt	GS18540	A4-4CLM-VSU17A	CLOSE	ECM	3/11/22	5:25:00 PM	3/11/22	6:05:00 PM	02:00	0.00
	Comments: Comment										
											Verified by John. Deferred overnight.
3446928	4CLM-17 VSU has a jam which	GS18540	A4-4CLM-VSU17A	CLOSE	ECM	4/6/22	4:53:00 PM	4/6/22	5:01:00 PM	00:08	0.00
	Comments: ECALL-Southeast cleared fault, & removed bags, no issues found, RTS.										
3464317	A4-4CLM-VSU17A /Bag	GS18540	A4-4CLM-VSU17A	CLOSE	ECM	4/21/22	12:13:00 PM	4/21/22	12:35:00 PM	00:44	0.00
	Comments: ECALL-Southeast cleared bag jam, inspected VS everything was good RTS.										
3500366	A4-4CLM-VSU17A -bag	GS18540	A4-4CLM-VSU17A	CLOSE	ECM	6/2/22	1:55:00 PM	6/2/22	2:12:00 PM	00:22	0.00
	Comments: Ecall : Bag caught under VSU, Cleared bag from VSU reset fault & RTS										
											arrived to asset, asset E-stop & disconnect removed side guard removed bag no damage to bag Southeast gained custody of bag installed
3430518	A4-4CLM-VSU17 (TL) bag stuck	GS18540	A4-4CLM-VSU17A	CLOSE	ECM	3/5/22	3:20:00 PM	3/5/22	3:21:00 PM	00:01	0.00
	Comments: ECALL:SOUTHEAST was able to safely remove the bag and cleared fault before my tech could arrive										
											SOUTHEAST was able to safely remove the bag and cleared fault before my tech could arrive
3443106	A4-4CLM-17A Jams	GS18540	A4-4CLM-VSU17A	CLOSE	ECM	3/26/22	8:26:00 AM	3/26/22	9:01:00 AM	00:49	0.00
											confirmed with Karl JSM
3477887	Bag jam exceeding six	GS18540	A4-4CLM-VSU17A	CLOSE	ECM	5/8/22	6:07:00 AM	5/8/22	8:30:00 AM	05:06	190.36
	Comments: ECALL: Troubleshot, P/E mislabeled, replaced, jam cleared, RTS										
											inspect photo-eye, disconnect and reconnect, tested photo-eyes, they work, but jam won't clear, continued to troubleshot the asset until we
3624172	4CLM-17A has an actor which will	GS18540	A4-4CLM-VSU17A	CLOSE	ECM	11/17/22	5:06:00 AM	11/17/22	5:55:00 AM	00:49	0.00
	Comments: Cage loose cause sensors to activate, adjusted case, e-stop working , RTS.										

On arrival I found the reset not working but after evaluating the entire MCP and returning to the asset to check the motor, when unscrewing

3416658	A4-4CLM-VSU470B - bag	GS18542	A4-4CLM-VSU470	CLOSE	ECM	2/23/22	6:57:00 AM	2/23/22	7:15:00 AM	00:36	0.00

Comments: Ecall : Bag jam, Removed bag from vertical sort reset jam condition & RTS
trouble shooting the asset and saw there is a bag that was dropped in the vertical sort I opened one of the doors on the VS removed the bag

3438339	4CLM-17 has a jam which will not	GS18542	A4-4CLM-VSU470	CLOSE	ECM	3/23/22	1:55:00 PM	3/23/22	2:08:00 PM	00:13	0.00

Comments: ECALL: southeast pointed to bag under VSU. remove bag and reset. RTS

3398400	A1-1CLM-VSU470 - Failed	GS18542	A4-4CLM-VSU470	CLOSE	ECM	1/28/22	9:12:00 AM	1/28/22	9:35:00 AM	00:37	0.00

Comments: ECALL: VSU had bag inside underneath had to remove bag and close gate. start line and cycle. RTS

3516981	A7-2OG2-11-Jams	GS17185	A7-2OG2-11	CLOSE	ECM	7/2/22	5:11:00 PM	7/2/22	5:20:00 PM	00:19	0.00

Comments: Ecall : Multiple jams, Removed damaged section of belting & RTS
went to asset lacing damage belt flagging photo eye removed damaged belt tested called back in service

3416381	Gate 80 GPU INOP	GS17684	GPU-80	CLOSE	ECM	2/20/22	10:07:00 AM	2/20/22	10:21:00 AM	00:14	0.00

Comments: arrived at gate gpu connected to plane found ground crew was pushing the start button for the wrong
Cable

3420977	GATE 80 GPU INOP	GS17684	GPU-80	CLOSE	ECM	2/26/22	2:00:00 AM	2/26/22	2:26:00 AM	00:49	0.00

Comments: gpu 80 inop
We arrived at the GPU 80 cable 1 needs to be changed so some reason the lines are crossed button one is cable two and button two is c

3617441	GPU-80 inop	GS17684	GPU-80	CLOSE	ECM	11/7/22	5:13:00 PM	11/7/22	5:25:00 PM	00:12	0.00

Comments: had to respond to priority ECM before coming to GPU.

3617530	80 gpu	GS17684	GPU-80	CLOSE	ECM	11/8/22	5:36:00 PM	11/8/22	6:00:00 PM	00:46	0.00

Comments: GPU receptacle was wet and not fully plugged on plane, dried it & fully plugged it came on , RTS.

3619419	Gate 80 GPU INOP	GS17684	GPU-80	CLOSE	ECM	11/12/22	5:41:00 PM	11/12/22	5:50:00 PM	00:09	0.00

Comments: cable 2 is working, cable 1 is dropping power, could not troubleshoot due to aircraft

3430796	GPU-81 CABLE 1 NOT WORKING	GS17685	GPU-81	CLOSE	ECM	3/8/22	4:35:00 PM	3/8/22	4:38:00 PM	00:03	0.00

Comments: gpu-81 1 CABLE INOP, THIS WAS WORKING WHEN I ARRVED, RAMP AGENT SAIDE HE PUSHED CABLE IN FURTHER AND
THEN UNIT STAYED ON E&F FAULT

3430911	GPU - GATE 81 KEEPS	GS17685	GPU-81	CLOSE	ECM	3/9/22	5:14:00 PM	3/9/22	5:27:00 PM	00:13	0.00

Comments: GPU-Gate81 keeps dropping off the power
arrived at gate, checking the GPU… found out no issue. Tail # G-VKSS

3390189	gpu-81 not working 330918	GS17685	GPU-81	CLOSE	ECM	1/13/22	1:39:00 PM	1/13/22	1:54:00 PM	00:15	0.00

Comments: gpu inop
They had the power to cable 1 on but had cable 2 plugged in. Turned on the correct cable and it worked fine.

3390329	GPU-81 NOT TURNING ON	GS17685	GPU-81	CLOSE	ECM	1/15/22	2:01:00 PM	1/15/22	2:13:00 PM	00:12	0.00

Comments: ECALL:Gpu was on a plane and working when I arrived

3421043	GATE 81 GPU INOP	GS17685	GPU-81	CLOSE	ECM	2/26/22	10:33:00 PM	2/26/22	10:56:00 PM	00:40	0.00

Comments: gpu 81 not working
Arrived at the gpu81 had to put a latter underneath the plane to hold up the gpu and once that was done gpu light on the plane was on an

3421300	GPU gate 81 not working	GS17685	GPU-81	CLOSE	ECM	3/1/22	4:04:00 PM	3/1/22	4:12:00 PM	00:08	0.00

Comments: arrived virgin atlantic on gate both cables connected to plane and running delta ground crew said it
Didn't take at first tail number on plane is g-vluv

3421312	GPU gate 81 keeps dropping	GS17685	GPU-81	CLOSE	ECM	3/1/22	5:52:00 PM	3/1/22	7:37:00 PM	01:45	657.55

Comments: gate 81 gpu keep dropping
I arrived at the gpu on 81 it was on the plane both gpu I unhook them both clean the pins on the plane hook them both up still now power I

3430333	GPU-81 NOT WORKING	GS17685	GPU-81	CLOSE	ECM	3/3/22	12:59:00 PM	3/3/22	1:19:00 PM	00:20	0.00

Comments: Neither cable was plugged into the plane. Tested both cables,worked fine,
(VA-VRS) Neither cable was plugged into the plane. Tested both cables using a test head and they worked fine. Also confirmed the tightness

3433142	GPU 81 Dropping power	GS17685	GPU-81	CLOSE	ECM	3/15/22	12:48:00 AM	3/15/22	12:54:00 AM	00:06	0.00

Comments: ECALL: gpu was not on the plane all the way I push the gpu in ad turn it on working good, RTS

3443220	GPU - GATE 81 KEEPS	GS17685	GPU-81	CLOSE	ECM	3/27/22	4:58:00 PM	3/27/22	5:07:00 PM	00:09	0.00

Comments: GPU-81
Both GPU cables were not properly connected. Operator error GPU back in service

3443337	Gate 81-GPU drops	GS17685	GPU-81	CLOSE	ECM	3/28/22	4:17:00 PM	3/28/22	4:24:00 PM	00:07	0.00

Comments: both cables connected to plane and flashing a fault no E and F seated cables firmly
In plane and started unit working and holding connection

3443467	GPU 81 Dropping power	GS17685	GPU-81	CLOSE	ECM	3/29/22	11:02:00 PM	3/30/22	11:06:00 AM	02:59	0.00

Comments: GPU-81 dropping power
Out of service.

3446614	Gt 81 GPU keeps dropping	GS17685	GPU-81	CLOSE	ECM	4/3/22	3:11:00 PM	4/4/22	2:15:00 PM	05:01	1,548.00

Comments: trouble shooting inverter issues with unit

3390643	GPU 81 Dropping power	GS17685	GPU-81	CLOSE	ECM	1/18/22	10:32:00 PM	1/18/22	10:41:00 PM	00:09	0.00

Comments: I arrived at the gpu-81 gpu is on the plane they push the wrong button gpu is back in service

3446503	Gate 81 GPU cables are not	GS17685	GPU-81	CLOSE	ECM	4/2/22	6:16:00 AM	4/2/22	6:47:00 AM	00:31	0.00

Comments: gpu not working

Tested gpu on test head and it worked. Tested voltage and it was in acceptable perimeters. Plugged into plane and turned on and it worked.

3446716	81 dropping	GS17685	GPU-81	CLOSED	ECM	4/4/22	5:42:00 PM	4/5/22	9:47:00 AM	02:45	1,268.00

Comments: Replacing with new one started unit it stays running took voltage readings

3531037	GPU-81 NOT WORKING	GS17685	GPU-81	CLOSED	ECM	7/20/22	10:50:00 AM	7/20/22	11:26:00 AM	00:36	0.00

Comments: tested unit, unit working properly

3548259	GPU 81 not working	GS17685	GPU-81	CLOSED	ECM	8/8/22	9:38:00 PM	8/8/22	9:42:00 PM	00:04	0.00

Comments: GPU 81

Unit was hooked up to aircraft and in operation when we arrived.

3555406	3555406 GPU-81 not working	GS17685	GPU-81	CLOSED	ECM	8/23/22	5:30:00 AM	8/23/22	5:35:00 AM	00:10	0.00

Comments: not plugged in correctly, plugged into unit

3570289	Gate 81 GPU NO PWR	GS17685	GPU-81	CLOSED	ECM	9/4/22	2:06:00 PM	9/4/22	2:15:00 PM	00:18	0.00

Comments: upon arrival, GPUs are working normal operation

upon arrival, GPUs are working normal operation

3572536	Gate 81 GPU Is inop	GS17685	GPU-81	CLOSED	ECM	9/10/22	6:11:00 AM	9/10/22	6:25:00 AM	00:14	0.00

Comments: Gpu inop

The ground crew had hit the start button for the wrong gpu cable. The pressed the start button for cable 1 when they should've pressed start

3572712	GPU 81 not working	GS17685	GPU-81	CLOSED	ECM	9/11/22	9:03:00 PM	9/11/22	9:08:00 PM	00:05	0.00

Comments: GPU 81

Ramp crew pushed wrong power button. Pushed for cable 1 and not for right one which was cable 2.

3577528	GATE 81 GPU INOP	GS17685	GPU-81	CLOSED	ECM	9/18/22	11:48:00 PM	9/18/22	11:51:00 PM	00:03	0.00

Comments: 81 gpu

Aircraft gpu is working properly. Turned on cable switch and power was working properly. Asset called back in service.

3594709	GPU-81 NOT WORKING	GS17685	GPU-81	CLOSED	ECM	10/8/22	11:58:00 AM	10/8/22	12:10:00 PM	00:12	0.00

Comments: gpu cable not plugged in all the way. fully pushed it into plane, turned on, worked fine, RTS

gpu cable not plugged in all the way. fully pushed it into plane, turned on, worked fine, RTS

3594779	3584779 - GPU-81 NO OP	GS17685	GPU-81	CLOSED	ECM	10/9/22	12:26:00 PM	10/9/22	12:35:00 PM	00:09	0.00

Comments: canvas wore on opposite hoist. swapped

3607418	GPU inop	GS17685	GPU-81	CLOSED	ECM	10/30/22	5:43:00 AM	10/30/22	6:10:00 AM	01:21	0.00

Comments: GPU cables were switched both cables work as normal

GPU cables were switched both cables work as normal

3460591	GPU-82 NOT WORKING	GS17686	GPU-82	CLOSED	ECM	4/18/22	1:12:00 PM	4/18/22	1:18:00 PM	00:11	0.00

Comments: tested both cables with test head and voltages are good, problem with plane 934 Avianca connection

3480426	GPU 82 not working	GS17686	GPU-82	CLOSED	ECM	5/15/22	3:34:00 PM	5/15/22	3:48:00 PM	00:14	0.00

Comments: arrived found gpu connected to plane flashing a fault tested both cables voltage readings

Are good unit stays running but when connected to plane the weight of the cable and the angle of connection to plane does not keep a good

3480428	gate 82-gpu not working	GS17686	GPU-82	CLOSED	ECM	5/15/22	4:06:00 PM	5/15/22	4:18:00 PM	00:12	0.00

Comments: Gate-82 GPU not working

arrived at gate, checking the GPU… found out no issue. Tail # HP-1837CMP

3555605	GPU 82 UON / Alarm	GS17686	GPU-82	CLOSED	ECM	8/24/22	11:44:00 PM	8/24/22	11:56:00 PM	00:12	0.00

Comments: GPU-82

arrived at gate checking the GPU, found out no issue.

3446550	A7-2OG2-14 - Multiple Encoder	GS17188	A7-2OG2-14	CLOSED	ECM	4/2/22	7:20:00 PM	4/2/22	7:35:00 PM	00:15	0.00

Comments: ECM-Tightened loose encoder hose clamp, tested, RTS.

3398480	Gate 20 PBB OOL	GS14384	PBB-20	CLOSED	ECM	1/29/22	11:47:00 AM	1/29/22	12:12:00 PM	00:25	0.00

Comments: bridge wont move

Bridge was in oversteer. Bypassed through until the bridge could be moved normally. Waited for operator to drive bridge to plane.

3430825	GATE 20 JETWAY NOT	GS14384	PBB-20	CLOSED	ECM	3/8/22	10:26:00 PM	3/8/22	10:38:00 PM	00:12	0.00

Comments: PBB-20

Oversteer right limit. Bypass back in service

3432704	20 not moving	GS14384	PBB-20	CLOSED	ECM	3/10/22	4:11:00 PM	3/10/22	4:18:00 PM	00:07	0.00

Comments: Gate-20 not moving

arrived at gate, checking pilot console… it's a VFD issue, reset/bypass and testing, back in service.

3437939	Gt 20 wont move	GS14384	PBB-20	CLOSED	ECM	3/19/22	9:32:00 PM	3/19/22	9:34:00 PM	00:07	0.00

Comments: bridge not moving gate 20

I arrived at gate 20 and the bridge was on plane I went in the bridge the plane door was open and the agent was talking I look over at the

3460254	Gate 20 jetway is not moving	GS14384	PBB-20	CLOSED	ECM	4/15/22	12:46:00 PM	4/15/22	1:00:00 PM	00:14	0.00

Comments: Bridge wont move

Bridge was once again parked behind the stow box so it was in a retract limit again. Bypassed through limit until the bridge could be moved

3460300	Gate 20-PBB wont move	GS14384	PBB-20	CLOSED	ECM	4/15/22	7:40:00 PM	4/15/22	8:10:00 PM	00:30	0.00

Comments: Gate-20 PBB wont move

Arrived at gate, checking the bridge… found out no issue.

3460307	Gate 20-PBB wont move	GS14384	PBB-20	CLOSED	ECM	4/15/22	9:27:00 PM	4/16/22	2:19:00 PM	06:05	0.00

Comments: Gate-20 PBB wont move

		Arrived at gate, checking the bridge... finding out the wheel drifted.									
3385426	Gt 20 wont raise	GS14384	PBB-20	CLOSED	ECM	1/9/22	8:58:00 PM	1/9/22	9:11:00 PM	00:13	0.00
	Comments: PBB 20 not raising, pull bridge out raise into aircraft height but slow going up										
		Agent docked to aircraft RTS									
3398676	PBB-20 NOT MOVING	GS14384	PBB-20	CLOSED	ECM	1/31/22	12:59:00 PM	1/31/22	1:04:00 PM	00:05	0.00
	Comments: PBB-20										
		Arrived, bridge on plane and working									
3398811	3398811 - PBB-20 ladder up to bridge	GS14384	PBB-20	CLOSED	ECM	2/2/22	6:35:00 AM	2/2/22	6:40:00 AM	00:08	0.00
	Comments: PBB-20										
		Arrived found GOAA if ladder and comm cable hanging from cab, zip tied cable to other cables under cab, so it is not hanging. Moved ladder									
3408780	Gate 20 PBB	GS14384	PBB-20	CLOSED	ECM	2/7/22	12:15:00 AM	2/7/22	12:24:00 AM	00:09	0.00
	Comments: bridge in not oving										
		we arrived at the gate-20 bridge would not move reset the bridge got it moving to the plane bridge back in service									
3408783	Gate 20 PBB	GS14384	PBB-20	CLOSED	ECM	2/7/22	2:17:00 AM	2/7/22	2:40:00 AM	00:23	0.00
	Comments: bridge is not moving										
		I got to the bridge and nobody was in or outside of the bridge the bridge was dark no lights on the control panel was off I turned it on all the									
3408809	3408809 - GATE 20 - BRIDGE	GS14384	PBB-20	CLOSED	ECM	2/7/22	10:49:00 AM	2/7/22	11:06:00 AM	00:17	0.00
	Comments: arrived plane waiting to push back. found bridge power intermittent. found bolt on console cabinet										
		Loose causing interlock to go off and on tightened bolt and locked cabinet and bridge power stays on. Plane pushed back.									
3416104	Gate 20 PBB VERT DRIVE	GS14384	PBB-20	CLOSED	ECM	2/17/22	7:20:00 AM	2/17/22	7:39:00 AM	00:35	0.00
	Comments: auto level issue										
		Auto level was on plane and working when I arrived. Tested the auto level and it raised and lowered the bridge normally. Reset the auto level									
3416149	PBB gate 20 button overheat	GS14384	PBB-20	CLOSED	ECM	2/17/22	6:25:00 PM	2/17/22	6:40:00 PM	00:15	0.00
	Comments: PBB gate-20 button overheat										
		arrived at gate, checking the console and hoist push button… found out no issue.									
3416150	PBB 20 button to move(2) not working	GS14384	PBB-20	CLOSED	ECM	2/17/22	7:12:00 PM	2/17/22	7:24:00 PM	00:19	0.00
	Comments: Ecall… Bridge wont move										
		When I was doing AS sweeps on AS1 I noticed the gate agent on 20 was having a hard time connecting bridge to aircraft N559JB… So I									
3416248	PBB - GATE 20 INSIDE ROLL UP DOOR	GS14384	PBB-20	CLOSED	ECM	2/18/22	4:10:00 PM	2/18/22	4:24:00 PM	00:14	0.00
	Comments: Gate-20 Inside roll up door										
		Arrived at gate, checking the roll up door… found out no roll up door in this bridge… back to service.									
3416555	Gate 20 jetway is not moving	GS14384	PBB-20	CLOSED	ECM	2/22/22	6:37:00 AM	2/22/22	6:39:00 AM	00:02	0.00
	Comments: PBB-20										
		Arrived , and bridge was pull8ngup to plane, watched gate agent park bridge. It is working									
3421217	Gate 20 PBB	GS14384	PBB-20	CLOSED	ECM	3/1/22	2:58:00 AM	3/1/22	3:08:00 AM	00:10	0.00
	Comments: bridge 20 auto level										
		I arrived at gate 20 to check the auto level no problem found working good it's on plane back in service									
3430475	Gate 20 PBB	GS14384	PBB-20	CLOSED	ECM	3/4/22	11:32:00 PM	3/4/22	11:47:00 PM	00:16	0.00
	Comments: PBB 20										
		PBB was on a retract limit, bypass limit jetway back in service									
3438325	PBB-20 NOT MOVING	GS14384	PBB-20	CLOSED	ECM	3/23/22	1:01:00 PM	3/23/22	1:23:00 PM	00:22	0.00
	Comments: bridge wont move										
		Bridge was in a right swing limit. Bypassed through it until the bridge could be moved normally. Waited until the operator drove the bridge to									
3442964	GATE 20 JETBRIDGE	GS14384	PBB-20	CLOSED	ECM	3/25/22	4:34:00 AM	3/25/22	5:31:00 AM	01:06	0.00
	Comments: gate 20										
		arrived at gate 20 bridge won't move , bridge was 3 ft to the aircraft , look at outside and aircraft was parked on the wrong spot, that's whe									
3443340	20 not moving	GS14384	PBB-20	CLOSED	ECM	3/28/22	4:34:00 PM	3/28/22	4:43:00 PM	00:09	0.00
	Comments: arrived plane waiting found wheels of bridge to the far left and two feet behind stow box										
		Used bypass to correct steering and drove bridge to stow box then had gate agent drive to plane									
3446445	Gate 20 PBB JOYSTICK	GS14384	PBB-20	CLOSED	ECM	4/1/22	10:41:00 AM	4/1/22	10:52:00 AM	00:11	0.00
	Comments: issue with joystick										
		When I arrived I tested the joystick and found thar only one wheel was moving so I reset the faulted VFD and tested the bridge again and it									
3446497	Gate 20 PBB	GS14384	PBB-20	CLOSED	ECM	4/2/22	2:39:00 AM	4/2/22	2:57:00 AM	00:18	0.00
	Comments: Gate-20 PBB										
		Arrived at gate, checking the pilot console… it's oversteer fault, reset/bypass and testing and back in service.									
3446619	PBB 20 wheels not working	GS14384	PBB-20	CLOSED	ECM	4/3/22	3:57:00 PM	4/3/22	4:06:00 PM	00:09	0.00
3446702	Gate 20 not moving	GS14384	PBB-20	CLOSED	ECM	4/4/22	3:06:00 PM	4/4/22	3:15:00 PM	00:15	0.00
	Comments: bridge in retract limit. Bypass and drove bridge out of limit, watch pul up to plane										
3446724	PBB 20 won't move	GS14384	PBB-20	CLOSED	ECM	4/4/22	7:56:00 PM	4/4/22	8:09:00 PM	00:13	0.00
	Comments: PBB showed error code on VFD, cycled power to VFD PBB back in service										
3446775	Gate 20 jetway is not moving	GS14384	PBB-20	CLOSED	ECM	4/5/22	9:41:00 AM	4/5/22	9:53:00 AM	00:12	0.00
	Comments: Wheels trouble turning left, helped guide gate agent to plane										
3446889	The wheel on jet bridge 20 is havin	GS14384	PBB-20	CLOSED	ECM	4/6/22	8:18:00 AM	4/8/22	4:10:00 PM	15:45	630.00
	Comments: steering issue										

Follow up with the issue with the steering to find that some times both VFD's work fine until you turn the bridge off and restart it and it see

3446935	Gt 20 not moving	GS14384	PBB-20	CLOS	ECM		4/6/22	6:57:00 PM	4/6/22	7:12:00 PM	00:11	0.00

Comments: PBB-20

Pbb was on right oversteer limit, bypass limit pbb back in service

3455733	Gate 20-PBB	GS14384	PBB-20	CLOS	ECM		4/11/22	7:25:00 PM	4/11/22	7:34:00 PM	00:09	0.00

Comments: PBB-20

PBB was in oversteer fault . Bypass oversteer PBB back in service

3455758	Gate 20 PBB	GS14384	PBB-20	CLOS	ECM		4/12/22	2:10:00 AM	4/12/22	2:34:00 AM	00:24	0.00

Comments: PBB-20

PBB would not steer correct. Waited until aircraft deplaned, cycled power to VFD. PBB BACK IN SERVICE

3455792	The jet bridge on	GS14384	PBB-20	CLOS	ECM		4/12/22	1:11:00 PM	4/12/22	1:19:00 PM	00:08	0.00

Comments: PBB-20

Arrived, bridge was on retract limit, bypass and put bridge into stow box

3455803	PBB 20 ovesteer	GS14384	PBB-20	CLOS	ECM		4/12/22	3:35:00 PM	4/12/22	3:48:00 PM	00:13	0.00

Comments: pbb-20

The wheels were upside down I put them as they were and the bridge is worked and moved and everything is working fine

3460153	PBB - GATE 20	GS14384	PBB-20	CLOS	ECM		4/14/22	1:27:00 PM	4/14/22	1:48:00 PM	00:21	0.00

Comments: Bridge wont move

Bridge was in a retract limit. Bridge was parked way past the stow box. Had to bypass limit until the bridge could be moved normally.

3460161	Gate 20-PBB	GS14384	PBB-20	CLOS	ECM		4/14/22	2:24:00 PM	4/14/22	2:51:00 PM	00:27	0.00

Comments: gate -20

arrived at gate 20 bridge was pushed back to the limit, out and behind the box , bypassed put back in the box, operator and ramp crew

3460192	Gate 20-PBB	GS14384	PBB-20	CLOS	ECM		4/14/22	8:21:00 PM	4/14/22	8:40:00 PM	00:19	0.00

Comments: ECALL: found bridge fail to retract limit, bypass out and RTS

3460424	Gate 20-PBB	GS14384	PBB-20	CLOS	ECM		4/16/22	9:18:00 PM	4/16/22	9:19:00 PM	00:01	0.00

Comments: AOC cancelled the E-call.

3460425	Gate 20-PBB	GS14384	PBB-20	CLOS	ECM		4/16/22	9:35:00 PM	4/16/22	9:43:00 PM	00:08	0.00

Comments: Arrived at gate, checking the auto level... found out no issue.

3460429	Gate 20 PBB	GS14384	PBB-20	CLOS	ECM		4/17/22	12:01:00 AM	4/17/22	12:19:00 AM	00:18	0.00

Comments: Arrived at gate, checking the auto level...found out no issue

3460436	Gate 20 PBB	GS14384	PBB-20	CLOS	ECM		4/17/22	1:56:00 AM	4/17/22	2:05:00 AM	00:09	0.00

Comments: Arrived at gate, checking the auto level...found out no issue.

3460456	3460456 - Gate	GS14384	PBB-20	CLOS	ECM		4/17/22	7:00:00 AM	4/17/22	7:43:00 AM	00:43	0.00

Comments: found auto level time at zero set time to 6 seconds and tested in up and down it alarms out properly

3460471	3460471 - PBB 2(	GS14384	PBB-20	CLOS	ECM		4/17/22	10:10:00 AM	4/17/22	10:20:00 AM	00:10	0.00

Comments: faulted, pressed on button, no faults, told agent to backup, backed up fine,OP ERROR. RTS

fault showing. I just pressed the on button and did not see no faults, told her to try to back up to see what the problem was. Bridge backed

3460487	Gate 20 issues	GS14384	PBB-20	CLOS	ECM		4/17/22	12:50:00 PM	4/17/22	12:57:00 PM	00:06	0.00

Comments: PBB-20

Arrived, plane is on gate, went and talked to gate agent, they stated hat bridge was going up slowly. No issue found. 1250-1257

3460519	20 jetbridge	GS14384	PBB-20	CLOS	ECM		4/17/22	6:16:00 PM	4/17/22	6:23:00 PM	00:07	0.00

Comments: Arrived at gate, checking the pilot console... found out no issue.

3478307	PBB-20 NOT	GS14384	PBB-20	CLOS	ECM		5/11/22	12:41:00 PM	5/11/22	12:51:00 PM	00:10	0.00

Comments: gate 20 not moving

Ethan and I have arrived at gate 20 turn bridge the canopy was not back completed retract it back bridge is moving now back in service

3480704	20 not moving	GS14384	PBB-20	CLOS	ECM		5/18/22	2:48:00 PM	5/18/22	2:52:00 PM	00:04	0.00

Comments: not moving Spoke with tech he indicated issue was bridge was in a swing limit

3485045	The jet bridge on	GS14384	PBB-20	CLOS	ECM		5/20/22	9:00:00 AM	5/20/22	9:30:00 AM	00:41	0.00

Comments: gate 20

arrived at gate 20 and it was on service

3485114	GATE 20	GS14384	PBB-20	CLOS	ECM		5/21/22	2:09:00 AM	5/21/22	2:20:00 AM	00:11	0.00

Comments: Gate-20 Jetway is not turning

arrived at gate, it's oversteer issue… reset/bypass and testing then back in service.

3490279	Gate 20 exceed	GS14384	PBB-20	CLOS	ECM		5/29/22	11:28:00 AM	5/29/22	11:37:00 AM	00:09	0.00

Comments: arrived and found bridge in left oversteer bypassed to correct steering

And stayed with agent until he docked to plane

3502869	20 not moving	GS14384	PBB-20	CLOS	ECM		6/9/22	9:10:00 PM	6/9/22	9:19:00 PM	00:09	0.00

Comments: Gate-20 not moving

arrived at gate, it's oversteer issue… reset/bypass and testing, back in service.

3513245	PBB 20 no power	GS14384	PBB-20	CLOS	ECM		6/23/22	3:34:00 PM	6/23/22	3:43:00 PM	00:09	0.00

Comments: operator was accidentally resetting the auto level incorrectly, fixed themselves, RTS

Arrived at gate and the plane fully connected to the gate. Talked to the operator and she said that she was accidentally resetting the auto

3513403	Gate 20 PBB NO	GS14384	PBB-20	CLOS	ECM		6/25/22	1:38:00 PM	6/25/22	1:53:00 PM	00:15	0.00

Comments: Tightened key ignition and put cables in correct place

3517112	20 canopy not retracting	GS14384	PBB-20	CLOSED	ECM	7/3/22	9:09:00 PM	7/3/22	9:17:00 PM	00:16	0.00

Comments: no aircraft on bridge, tested canopy, worked completely, no issue with canopy

3517330	PBB-20 NOT MOVING	GS14384	PBB-20	CLOSED	ECM	7/5/22	3:28:00 PM	7/5/22	3:43:00 PM	00:15	0.00

Comments: bridge 20 wheels lock not moving

arrived at gate-20 reset the vfd got the wheels to turn and they did not retract the canopy all the way all good now

3525381	The jet bridge on gate 20 will not	GS14384	PBB-20	CLOSED	ECM	7/7/22	7:16:00 AM	7/7/22	7:23:00 AM	00:07	0.00

Comments: bridge 20 over steer

arrived at gate-20 plane is at bridge I got the bridge out of oversteer back in service

3534118	The Bag Slide on gate 20 is leaning	GS14384	PBB-20	CLOSED	ECM	7/22/22	10:05:00 AM	7/22/22	11:59:00 AM	01:57	0.00

Comments: Bag slide damaged

The bag slide was severely damaged when the bridge was backed up while a bag cart was parked within the red lines. Bag slide was damaged

3538948	GATE 20 DOES NOT MOVE	GS14384	PBB-20	CLOSED	ECM	7/30/22	12:04:00 AM	7/30/22	12:16:00 AM	00:19	0.00

Comments: bridge-20 not moving

arrived at gate-20 the bridge was I over steer got it out steer back in service

3547877	PBB-20 NOT MOVING	GS14384	PBB-20	CLOSED	ECM	8/4/22	7:52:00 PM	8/4/22	8:04:00 PM	00:12	0.00

Comments: PBB-20 not moving

Arrived at gate, the bridge was in operation… tested and verified.

3550327	Gate 20 PBB	GS14384	PBB-20	CLOSED	ECM	8/14/22	5:22:00 AM	8/14/22	5:26:00 AM	00:08	0.00

Comments: Gate-20 PBB

arrived at gate, checking the pilot console.. found out no issue.

3550618	PBB-20 OVERSTEER	GS14384	PBB-20	CLOSED	ECM	8/16/22	1:56:00 PM	8/16/22	2:12:00 PM	00:16	0.00

Comments: PBB-20

The Wheels is Not Rotation is Reset the bridge moving.

3550649	PBB 20 oversteer	GS14384	PBB-20	CLOSED	ECM	8/16/22	8:52:00 PM	8/16/22	8:59:00 PM	00:07	0.00

Comments: PBB 20

Bridge was on aircraft and offloading when we arrived. No issues.

3555858	GATE 20 NOT MOVING	GS14384	PBB-20	CLOSED	ECM	8/27/22	11:04:00 PM	8/27/22	11:13:00 PM	00:09	0.00

Comments: Gate-20 not moving

arrived at gate, checking the pilot console… found out no issue.

3570258	3570258 - PBB 20 Bridge	GS14384	PBB-20	CLOSED	ECM	9/4/22	7:15:00 AM	9/4/22	7:21:00 AM	00:06	0.00

Comments: oversteer, had to bypass

3570465	The jet bridge on gate 20 will not	GS14384	PBB-20	CLOSED	ECM	9/6/22	1:42:00 PM	9/6/22	1:50:00 PM	00:16	0.00

Comments: upon our arrival, bridge is moving, the bridge is working normal operation

3556058	The jet bridge on gate 20 will not	GS14384	PBB-20	CLOSED	ECM	8/30/22	12:16:00 PM	8/30/22	12:18:00 PM	00:04	0.00

Comments: upon arrival, bridge on plane, bridge in normal operation

3586005	PBB-20 NOT MOVING	GS14384	PBB-20	CLOSED	ECM	10/1/22	10:20:00 AM	10/1/22	10:35:00 AM	00:15	0.00

Comments: troubelshot, SD card came out, pushed back, tested, moved normally, drove to plane,RTS

troubleshot issue, found that the SD card had come out of its sbt, pushed back in, tested the bridge, moved normally, waited until the

3594517	PBB-20 AUTO LEVEL NOT	GS14384	PBB-20	CLOSED	ECM	10/6/22	1:56:00 PM	10/6/22	2:10:00 PM	00:14	0.00

Comments: tested auto-leveler and it works properly

tested auto-leveler and it works properly

3599781	PBB 20 not going up	GS14384	PBB-20	CLOSED	ECM	10/18/22	3:18:00 PM	10/18/22	3:23:00 PM	00:05	0.00

Comments: when arrived to gate, bridge was attached to plane & working just fine

when arrived to gate, bridge was attached to plane & working just fine

3599855	PBB-20 NOT MOVING	GS14384	PBB-20	CLOSED	ECM	10/19/22	10:04:00 AM	10/19/22	10:23:00 AM	00:38	0.00

Comments: Used override to remove bridge from over steer, RTS.

3602548	Gate 20 PBB	GS14384	PBB-20	CLOSED	ECM	10/21/22	11:39:00 PM	10/21/22	11:47:00 PM	00:08	0.00

Comments: Gate-20 PBB

arrived at gate, it's oversteer issue… reset/bypass and testing, back in service.

3602953	3602953 - Gate 20 Auto Leve	GS14384	PBB-20	CLOSED	ECM	10/26/22	5:47:00 AM	10/26/22	5:55:00 AM	00:08	0.00

Comments: reset the control panel to enable normal operation.

3603016	Gate 20-PBB lights won't turn	GS14384	PBB-20	CLOSED	ECM	10/26/22	4:11:00 PM	10/26/22	4:23:00 PM	00:12	0.00

Comments: lights wont work

Lights fixed before arrival.

3607724	PBB 20 Will not start	GS14384	PBB-20	CLOSED	ECM	11/2/22	4:32:00 AM	11/2/22	4:48:00 AM	00:16	0.00

Comments: Bridge in oversteer, remove PBB or oversteer PBB back in normal operation, RTS.

3607725	GATE 20 HAS NO POWER	GS14384	PBB-20	CLOSED	ECM	11/2/22	5:04:00 AM	11/2/22	5:08:00 AM	00:04	0.00

Comments: PBB control panel lock depressed, told operator to step back when moving, locked panel

3607156	Gate 20 the bridge is not	GS14384	PBB-20	CLOSED	ECM	10/27/22	7:20:00 AM	10/27/22	7:25:00 AM	00:18	0.00

Comments: Bridge wont move

The console door wasn't hitting the interlock all the way so it kept the bridge from being turned on. Moved the door over so it was hitting the

3617443	20 wheels locked	GS14384	PBB-20	CLOSED	ECM	11/7/22	5:00:00 PM	11/7/22	5:12:00 PM	00:12	0.00

Comments: used override to move bridge properly, parked bridge into box, RTS

used override to move bridge properly, parked bridge into box, RTS

3385232	Gate 20 PCA Hose is ripped of	GS14385	PCA-20	CLOS E	ECM	1/7/22	9:46:00 AM	1/7/22	10:26:00 AM	00:39	284.60

Comments: Found and replaced broken 20' Hose supplied by parts room.

Found and replaced broken 20' Hose supplied by parts room.

3501046	The PCA on gate 20 is blowing	GS14385	PCA-20	CLOS E	ECM	6/8/22	9:38:00 AM	6/8/22	9:59:00 AM	00:25	0.00

Comments: Ecall PCA-20

Arrived at the gate And found the unit on. Checked all parts of the hose for any issues and there wasn't. Took temp and unit was blowing 30

3464786	PCA 20 Blowing hot	GS14385	PCA-20	CLOS E	ECM	4/27/22	5:15:00 AM	4/27/22	6:02:00 AM	01:33	0.00

Comments: Unit frozen

Arrived at the gate and check the unit on its normal operations. The unit was found off so we went ahead and checked inside the electrical

3469217	PCA-20 BLOWING	GS14385	PCA-20	CLOS E	ECM	4/28/22	4:57:00 PM	4/28/22	5:58:00 PM	01:16	457.50

Comments: blowing hot

Checking all electrical components and pressures found stage one low in refrigerant, after the plane leaves we continue with troubleshooting

3484948	Gate 20 pca hose is damaged	GS14385	PCA-20	CLOS E	ECM	5/19/22	10:59:00 AM	5/19/22	11:31:00 AM	01:03	0.00

Comments: ecall 20 broken hose

Arrived at the gate and found the tapered hose that connects to the milo was disconnected. Waited for plane to leave and pack the hose up

3502890	Gate 20 PCA is having he	GS14385	PCA-20	CLOS E	ECM	6/10/22	6:25:00 AM	6/10/22	7:02:00 AM	01:38	0.00

Comments: disch 34,ambient 76

We went to the unit I found the hose have kinks in the end. And found in the control box have jumbo hose At switch the bottom to wire

3555223	PCA-20 NOT WORKING	GS14385	PCA-20	CLOS E	ECM	8/21/22	8:01:00 AM	8/21/22	8:27:00 AM	00:52	0.00

Comments: Blowing warm

Upon arrival Tech found unit blowing warm. After inspection Tech found a fan motor breaker tripped on stage#1. Tech checked all

3570017	PCA 20 hose is not filling with ai	GS14385	PCA-20	CLOS E	ECM	9/1/22	9:54:00 PM	9/1/22	11:41:00 PM	03:43	0.00

Comments: Water inside electrical panel

Arrived at the gate and inspected the unit. Found the unit off so we opened the electrical panel and found it wet inside with a fan breaker

3577795	pca on gate 20 not working	GS14385	PCA-20	CLOS E	ECM	9/21/22	8:45:00 PM	9/21/22	9:10:00 PM	00:25	0.00

Comments: arrive at gate and found main power off. turned the power on and test. RTS

3595029	3595029 - PCA 2(Hose has hol	GS14385	PCA-20	CLOS E	ECM	10/12/22	6:32:00 AM	10/12/22	6:47:00 AM	00:15	0.00

Comments: hose has hole

Check all hoses look good not have hole

3607318	PCA gate 20 Blowing warm	GS14385	PCA-20	CLOS E	ECM	10/28/22	8:39:00 PM	10/28/22	9:11:00 PM	00:32	0.00

Comments: blowing warm

Arrived At the gate not plane was preset unit was not turned on for a long time start pca normal unit running properly, checked discharge

3619231	Gate 20 the pca hose is broke	GS14385	PCA-20	CLOS E	ECM	11/11/22	5:37:00 AM	11/11/22	6:09:00 AM	00:26	336.63

Comments: Turn unit off, Replaced damaged hose with new one, turn unit on, RTS.

3619799	20 pca hose has hole	GS14385	PCA-20	CLOS E	ECM	11/16/22	2:46:00 PM	11/16/22	3:22:00 PM	01:05	336.63

Comments: hole in a hose

Replace 20' hose for a new one

3619832	pca 20 bent prongs	GS14385	PCA-20	CLOS E	ECM	11/16/22	11:24:00 PM	11/16/22	11:47:00 PM	00:22	0.00

Comments: PCA PRONGS BENT

Arrived at the gate. Extended the hose. Attached to plan. Did not stick. Removed hose and repaired. Connected back to plan. Turn on unit.

3534469	A3-GC3-15- Multiple jams	GS14387	A3-GC3-14	CLOS E	ECM	7/25/22	7:39:00 PM	7/25/22	8:09:00 PM	00:30	0.00

Comments: torque arm was not connected, and the V-belts were loose, tightened up the torque arm & Vbelt, RTS

torque arm was not connected, and the V-belts were loose, I tightened up the torque arm, and Vbelt, RTS

3534375	A3-GC3-15	GS14388	A3-GC3-15	CLOS E	ECM	7/24/22	7:47:00 PM	7/24/22	7:53:00 PM	00:06	0.00

Comments: belt was not moving because the weight of the bags, I move them onto the main line, belt ran,RTS

the belt was not moving because the weight of the bags, I move them onto the main line, the belt began to run, asset is now up and running

3538930	A3-GC3-15 - Jam that will not clea	GS14388	A3-GC3-15	CLOS E	ECM	7/29/22	7:06:00 PM	7/29/22	7:20:00 PM	00:14	0.00

Comments: reset jam, RTS

3539044	A3-GC3-18 - Belt Not Moving	GS14388	A3-GC3-15	CLOS E	ECM	7/30/22	7:59:00 PM	7/30/22	8:25:00 PM	00:26	0.00

Comments: Reset Jam, RTS

3376860	A1-1MF3B-DIV wont cycle	GS18289	A1-1MF3B-DIV	CLOS E	ECM	1/4/22	6:03:00 PM	1/4/22	6:16:00 PM	00:27	0.00

Comments: ECALL: diverter not working, troubleshooting diverter, no issues called back in service.

3421114	A1-1MF3B-DIV - Paddle Belt Issu	GS18289	A1-1MF3B-DIV	CLOS E	ECM	2/27/22	6:29:00 PM	2/27/22	6:38:00 PM	00:09	0.00

Comments: Comment

Verified by David.

3464299	1MF3B-DIV (1MU3 DIV) has a	GS18289	A1-1MF3B-DIV	CLOS E	ECM	4/21/22	9:48:00 AM	4/21/22	10:00:00 AM	00:12	0.00

Comments: ECALL- removed bag from DIV, reset asset, tested, RTS.

3376662	Not cycling A1-1MF3B-DIV	GS18289	A1-1MF3B-DIV	CLOS E	ECM	1/2/22	6:47:00 PM	1/2/22	7:21:00 PM	01:08	0.00

Comments: ECALL: asset assessed for issue, diverter was cycled, monitored for further issues, RTS

asset assessed for issue, diverter was cycled, monitored for further issues, asset returned to service

3469632	A1-1MF4B-DIV /Position fault	GS18293	A1-1MF4B-DIV	CLOS E	ECM	5/3/22	12:31:00 PM	5/3/22	12:46:00 PM	00:15	0.00

Per JSM Roy.

3480321	A1-1MF4B-DIV - POSITION	GS18293	A1-1MF4B-DIV	CLOS	ECM	5/14/22	2:12:00 PM	5/14/22	2:24:00 PM	00:12	0.00
	Comments: Ecall : Failed to cycle, Reset motor overload put paddles to home position & RTS when I arrived I manually pulled paddles into home position and reset the overload and returned to service										
3484962	1MF4B-DIV (1MU1 DIV) will	GS18293	A1-1MF4B-DIV	CLOS	ECM	5/19/22	1:01:00 PM	5/19/22	1:33:00 PM	01:04	0.00
	Comments: Ecall : DIV fail to cycle, Found loose wire tightened reset fault & RTS arrived to asset put asset in manual will not cycle to home E-stop line moved DIV paddles to home cycled DIV, DIV extended but not retract										
3490141	A1-1MF4B-DIV Position Fault	GS18293	A1-1MF4B-DIV	CLOS	ECM	5/28/22	10:55:00 AM	5/28/22	11:04:00 AM	00:15	0.00
	Comments: Ecall : DIV fault, DIV is in good working order NPF & RTS got there DIV was clear from Southeast Inspect DIV was running fine monitor it while bags going throw then call back in service										
3555679	1MF4B (1MU1) DIV has a jam	GS18293	A1-1MF4B-DIV	CLOS	ECM	8/25/22	4:02:00 PM	8/25/22	4:12:00 PM	00:23	0.00
	Comments: Ecall : Jam won't clear, Cleaned photo eye & reflector arrived at asset inspected and wiped clean photo eyes and reflectors E-stop line to be able to get on line and manually opened up diverter										
3464531	A1-1MF4B-DIV will not cycle	GS18293	A1-1MF4B-DIV	CLOS	ECM	4/24/22	6:11:00 AM	4/24/22	6:20:00 AM	00:09	0.00
	Comments: ECALL: cycle switch is no good, bypass, switch to cycle diverter and clear the fault, RTS reboot diverter and try to cycle and it won't, then cycle switch is no good, bypass, switch to cycle diverter and clear the fault, then called b										
3464550	A1-1MF4B-DIV - POSITION	GS18293	A1-1MF4B-DIV	CLOS	ECM	4/24/22	9:18:00 AM	4/24/22	9:27:00 AM	00:12	0.00
	Comments: ECALL:Arrived and inspected the asset, and cycled the diverter to ensure it was working, RTS Arrived and inspected the asset, and cycled the diverter to ensure it was working , called back in service										
3480456	1MF4B-DIV (1MU1 DIV) has a	GS18293	A1-1MF4B-DIV	CLOS	ECM	5/16/22	5:42:00 AM	5/16/22	5:56:00 AM	00:14	0.00
	Comments: cleared bag jam, reset DIV, back in service										
3503117	A1-1MF4B-DIV position faul	GS18293	A1-1MF4B-DIV	CLOS	ECM	6/12/22	7:23:00 AM	6/12/22	7:31:00 AM	00:14	0.00
	Comments: ECALL: cycle DIV, cleared fault, checked photo-eyes, called back in service Inspect asset, cycle DIV, cleared fault, checked photo-eyes, called back in service										
3517025	Multiple bag jams A1-1MF4B-DIV	GS18293	A1-1MF4B-DIV	CLOS	ECM	7/3/22	9:45:00 AM	7/3/22	10:03:00 AM	00:18	0.00
	Comments: troubleshot, taught DIV, turned on few minutes, RTS troubleshooting the asset and the diverter need to be teach, I taught the diverter, after that I turned it for few minutes, it was running fine, I										
3550548	A1-1MF4B-01 - Jam Fault	GS18293	A1-1MF4B-DIV	CLOS	ECM	8/14/22	7:14:00 PM	8/14/22	7:30:00 PM	00:16	0.00
	Comments: asset assessed for issue, bag removed, jam reset, div cycled, tested, RTS asset assessed for issue, bag removed, jam reset, div cycled, tested, RTS										
3550337	A1-1MF4B-01 jam	GS18294	A1-1MF4B-01	CLOS	ECM	8/14/22	8:28:00 AM	8/14/22	8:40:00 AM	00:24	0.00
	Comments: multiple bags at belt, cleared all the bags and reset the jam, cycled the diverter, RTS Arrived at asset, multiple bags at belt, cleared all the bags and reset the jam, cycled the diverter and called back in service										
3550499	Jam fault; A1-1MF4B-01	GS18294	A1-1MF4B-01	CLOS	ECM	8/15/22	12:17:00 PM	8/15/22	12:23:00 PM	00:06	0.00
	Comments: E-stop, climbed line, moved bags from photo eyes, wiped photo eyes, restarted, RTS Arrived at the asset, E-stopped line, climbed on line, moved bags from photo eye, wiped photo eye, restarted line, RTS										
3599569	A1-1MF4B-01 bag stuck underneath	GS18294	A1-1MF4B-01	CLOS	ECM	10/16/22	8:55:00 AM	10/16/22	9:10:00 AM	00:25	0.00
	Comments: inspected, photoeye had one light, adjusted till it had 3 lights, started, monitored, RTS inspected, photoeye had one light, adjusted till it had 3 lights, started, monitored, RTS										
3430913	A1-1MU4- ladder keeps falling dow	GS18295	A1-1MU4	CLOS	ECM	3/9/22	5:52:00 PM	3/9/22	6:03:00 PM	00:11	0.00
	Comments: ECALL: brought ladder up, loose hardware. tightened hardware and tested. RTS noticed the hinge bolt and lock nut was loose, tightened the hardware and tested ladder. RTS										
3550532	A1-1MF4B-01-Jam	GS18295	A1-1MU4	CLOS	ECM	8/15/22	4:52:00 PM	8/15/22	5:05:00 PM	00:26	0.00
	Comments: Arrived at asset, Hit ESTOP, removed bags from line, restarted line, tested, RTS Arrived at asset, Hit ESTOP, removed bags from line, restarted line, tested, RTS										
3385241	A1-1BD2-01-DOOR - Door	GS18689	A1-1BD2-01-DOOR	CLOS	ECM	1/7/22	12:34:00 PM	1/7/22	12:47:00 PM	00:18	0.00
	Comments: Comment Verified by Jaime.										
3433198	1BD2 door will no open	GS18689	A1-1BD2-01-DOOR	CLOS	ECM	3/15/22	12:14:00 PM	3/15/22	2:41:00 PM	04:36	0.00
	Per JSM Roy.										
3438238	A1-1BD2-01-DOOR won't open	GS18689	A1-1BD2-01-DOOR	CLOS	ECM	3/22/22	3:17:00 PM	3/22/22	5:49:00 PM	02:15	0.00
	Comments: ECALL: door off track and out of brackets. manually place door back on and reset. test and RTS door came off brackets and was broken. used contactors and limit switches to adjust door and put brackets on as necessary. after lots of										
3438285	Door will not open A1-1BD2-01	GS18689	A1-1BD2-01-DOOR	CLOS	ECM	3/23/22	5:53:00 AM	3/23/22	10:07:00 AM	05:53	0.00
	Comments: Ecall : Door fail to open, Made adjustments to brackets and RTS **3/23/22 3rd Shift :** asset assessed for reported issue door was found to be completely rolled off from brackets door was troubleshooted but dur to time was **3/23/22 1st Shift :** took the brackets out and adjusted the metal off the door placed the brackets back and tested the door multiple times called back in service										
3455525	A1-1BD2-01-DOOR - Door	GS18689	A1-1BD2-01-DOOR	CLOS	ECM	4/9/22	3:19:00 PM	4/9/22	5:58:00 PM	05:19	0.00
	Comments: Ecall : Door fault,Adjusted door on bracket and RTS inspected door it was off the brackets put door back on brackets and manually adjusted door Via control station contactors and limit switches										
3480200	A1-1BD2-01-DOOR door came	GS18689	A1-1BD2-01-DOOR	CLOS	ECM	5/13/22	5:10:00 AM	5/13/22	5:35:00 AM	01:10	0.00

Comments: ECALL: door apart at top, reinstall and test door. RTS

3485579	A1-1BD2-01-DOOR	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	5/25/22	3:01:00 PM	5/25/22	4:35:00 PM	03:08	0.00

Comments: Door fell apart, took door apart, put door back 2gether, adj. limit switch, tested door up/down. RTS

3525979	FD came off	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	7/13/22	7:09:00 AM	7/13/22	8:14:00 AM	02:32	0.00

Comments: Ecall : Broken door, Fixed broken section of door reset limits & RTS

arrived at asset and found the door was broken because a bag was stuck removed two sections of damaged door and reattached it reset

3539394	A1-1BD2-01-DOOR fault	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	8/3/22	9:10:00 AM	8/3/22	9:11:00 AM	00:04	0.00

Comments: Ecall : Door would not close, Closed door reset asset & RTS

got there and door wouldn't close hit E-stop manually closed door reset e-stop tested called back in service

3480283	A1-1BD2-01-DOOR belt will	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	5/14/22	7:05:00 AM	5/14/22	7:20:00 AM	00:20	0.00

Comments: Ecall : Door fault, Cleared E-stop reset fault & RTS

had to clear the E-stop on CS line and then go back to BD line and reset the E-stop there then swipe badge and the door went up and line

3485085	A1-1BD2-01-DOOR - Door	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	5/20/22	3:50:00 PM	5/20/22	4:33:00 PM	02:09	0.00

Comments: Ecall : Door came off roller, Put door back on roller reset asset & RTS

arrived to asset door rolled on it's side E stop line unrolled door adjusted roller to put door back on roller put door to lower limit set limit rolled

3530492	1BD2 door has ar obstruction fault	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	7/14/22	10:15:00 AM	7/14/22	10:26:00 AM	00:11	0.00

Comments: Ecall : Door shows obstruction fault, Reset door manually clear fault & RTS

no indication on any control display BHS stated they showed fault reset door manually to clear fault

3430601	A1-1BD2-01-DOOR fault	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	3/6/22	6:24:00 PM	3/7/22	2:30:00 AM	11:25	0.00

Comments: ECALL: troubleshot, motor housing broken, replaced from 2CS3 door,tested,RTS

Inspected line, door was open and line was not running, used contactor to manually bring up and down door, also put in maintenance mode to asset assessed, troubleshot, found motor reducer broken, passed to chris to replace motor

got to asset and started to align door slack and then inspect motor and found bearing housing broken, so went to 2CS3 door and remove

3455798	A1-1BD2-01-DOOR /Door	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	4/12/22	12:30:00 PM	4/12/22	2:09:00 PM	03:09	0.00

Comments: ECALL: half-way open, re-aligned door on rollers to test door, adjusted limits, RTS

when arriving, door was half-way open, but the rollers where off rollers, then we re-aligned the door on rollers to test door, after testing, the

3464414	A1-1BD2-01-DOOR	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	4/22/22	6:57:00 PM	4/22/22	7:08:00 PM	00:18	0.00

Comments: ECALL:Cleared fault, reset and tested system called back in service

Cleared fault, reset and tested system called back in service

3469496	A1-1BD2-01-DOOR - Door	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	5/1/22	6:25:00 PM	5/1/22	8:00:00 PM	03:10	0.00

Comments: ECALL: went to asset; closed door manually, reset, tested, back in service.

3477817	A1-1BD2-01-DOOR	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	5/7/22	7:53:00 AM	5/7/22	9:45:00 AM	04:24	0.00

confirmed with Jaimie JSM

3490183	A1-1BD2-01-DOOR - Door	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	5/28/22	8:59:00 PM	5/28/22	9:43:00 PM	00:44	0.00

Comments: ECALL: reset fault, called back in service

3517361	A1-1BD2-01-DOOR opened	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	7/6/22	4:08:00 AM	7/6/22	4:16:00 AM	00:22	0.00

Comments: inspected asset to find nothing wrong with asset, reset, tested door

on arrival, I inspected the asset to find nothing wrong with the asset, rese and tested door to called back in service

3534231	A1-1BD2-01-DOOR - door	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	7/23/22	4:05:00 PM	7/23/22	4:15:00 PM	00:10	0.00

Comments: manually lowered door to clear fault, tested and RTS

manually lowered door to clear fault, tested and RTS

3555221	A1-1BD2-01-DOOR bag stuck	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	8/21/22	6:52:00 AM	8/21/22	7:15:00 AM	00:46	0.00

Comments: Arrived at asset, bag stuck between door, removed bag, cleared jam, monitored asset, RTS

Arrived at asset, bag stuck between door, removed bag, cleared jam, monitored asset, RTS

3570444	1BD2 JSM is working on the	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	9/6/22	8:00:00 AM	9/6/22	12:00:00 PM	12:00	0.00

Comments: door needed to be replaced, replaced with new, set limit, tested, RTS

went to asset, inspected asset, found door needs to be replaced, began project at 8:00 hrs, went to AS3 (parts) to get new door, returned to

3599426	A1-1BD2-01-DOOR	GS18689	A1-1BD2-01-DOOR	CLOSE	ECM	10/14/22	12:28:00 PM	10/14/22	12:37:00 PM	00:44	0.00

Comments: Check photo-eye, cleaned debris from bottom of door, closed door, reset, monitored RTS.

3432982	A4-4ML-10 loose belt	GS18674	A4-4ML-10	CLOSE	ECM	3/13/22	5:05:00 AM	3/13/22	5:31:00 AM	00:30	0.00

Comments: ECALL:inspected issue, tighten up take-up, monitor for more issue, track belt, RTS

inspected issue, tighten up take-up, monitor for more issue, track belt, asset back in service

3517420	4ML-10 belt is coasting	GS18674	A4-4ML-10	CLOSE	ECM	7/6/22	12:03:00 PM	7/6/22	12:15:00 PM	00:12	0.00

Comments: Inspected asset, found loose photoeye, made adjustments, RTS

Inspected asset, found loose photoeye, made adjustments, RTS

3550526	A4-4ML-10 motor making a loud	GS18674	A4-4ML-10	CLOSE	ECM	8/15/22	4:03:00 PM	8/15/22	4:27:00 PM	00:27	0.00

Comments: motor noise, reported it, passed on to over night

arrived at asset, inspected asset, noticed motor noise, reported it, passed on to over night

3393407	A4-4ML-11 multiple overload	GS18675	A4-4ML-11	CLOSE	ECM	1/21/22	8:18:00 AM	1/21/22	10:00:00 AM	01:42	962.65

Confirmed with Jamie JSM

3390292	A4-4ML-11	GS18675	A4-4ML-11	CLOSE	ECM	1/15/22	4:09:00 AM	1/15/22	4:20:00 AM	00:11	0.00

Comments: ECALL:Reset motor at MCP, back in service

Reset motor at MCP, back in service

3393398	A4-4ML-11 drive fault	GS18675	A4-4ML-11	CLOSE	ECM	1/21/22	4:35:00 AM	1/21/22	4:52:00 AM	00:25	0.00
3432988	A4-4ML-13 multiple missing	GS18677	A4-4ML-13	CLOSE	ECM	3/13/22	7:29:00 AM	3/13/22	9:01:00 AM	02:29	0.00
	Comments: ECALL: multiple jams, belt loose, adjusted takeup,add tension, brake bad,F/U, RTS inspected asset, multiple jams on the power turn, belt on section 14 was somewhat loose, adjusted the take-up to add tension, checked the										
3446311	4ML-13 is receiving multiple	GS18677	A4-4ML-13	CLOSE	ECM	3/31/22	7:27:00 AM	3/31/22	8:58:00 AM	02:33	198.00
	Comments: Ecall : Multiple jams, Replaced old encoder with new one & RTS got there inspect asset notice encoder was loose not reading so went to parts got new encoder install new encoder then call BHS throw bags										
3446348	4ML-13 is receiving multiple	GS18677	A4-4ML-13	CLOSE	ECM	3/31/22	1:43:00 PM	3/31/22	2:15:00 PM	00:32	0.00
	Comments: Ecall : Southeast reports jam condition, NPF & RTS observed for several minutes did not have any jams										
3455413	A4-4ML-13 - Multiple Missing	GS18677	A4-4ML-13	CLOSE	ECM	4/8/22	1:48:00 PM	4/8/22	2:14:00 PM	00:42	0.00
	Comments: Comment Verified by Bujar.										
3460266	A4-4ML-13 - Multiple Missing	GS18677	A4-4ML-13	CLOSE	ECM	4/15/22	2:53:00 PM	4/15/22	3:10:00 PM	00:17	0.00
	Comments: Comment Verified by Jaime.										
3460566	4ML-13 is receiving high	GS18677	A4-4ML-13	CLOSE	ECM	4/18/22	8:06:00 AM	4/18/22	8:26:00 AM	00:20	0.00
	Comments: ECALL-Motor and motor brake is causing jam, w/order created, passed to 3Rd shift. RTS. Inspected asset, and multiple jams were happening on the 4ML-13. Monitored the line while bags were passing through. Motor brake is not										
3490456	A4-4ML-13 - Shaft Encoder	GS18677	A4-4ML-13	CLOSE	ECM	5/30/22	8:19:00 PM	5/30/22	8:37:00 PM	00:36	0.00
	Comments: ECALL- Asset reset and RTS.										
3438002	A4-4ML-13 - Multiple Jam	GS18677	A4-4ML-13	CLOSE	ECM	3/20/22	2:32:00 PM	3/20/22	3:00:00 PM	00:28	0.00
	Comments: Comment Verified by Roy.										
3443129	A4-4ML-13 - Multiple Jam	GS18677	A4-4ML-13	CLOSE	ECM	3/26/22	1:07:00 PM	3/26/22	1:21:00 PM	00:14	0.00
	Comments: ECALL:4ML-13, no issue found, found DIV 4SS1 servo missing, action taken by manager Went to asset 4ML-13, no issue found, found DIV 4SS1 servo missing, all hardware and beg one, further action was taken from manager										
3455416	A4-4ML-13 - Multiple Missing	GS18677	A4-4ML-13	CLOSE	ECM	4/8/22	2:27:00 PM	4/8/22	2:53:00 PM	00:26	0.00
	Comments: Comment Verified by John.										
3455509	A4-4ML-13 - Multiple Missing	GS18677	A4-4ML-13	CLOSE	ECM	4/9/22	12:59:00 PM	4/9/22	1:26:00 PM	00:27	0.00
	Comments: Comment Verified by John.										
3446788	4ML-13 ia receiving multiple	GS18677	A4-4ML-13	CLOSE	ECM	4/5/22	12:32:00 PM	4/5/22	12:57:00 PM	00:29	0.00
	Comments: Monitored line for a while. Nothing causing jams. Probable cause:too many bags with inadequat space										
3490410	A4-4ML-13 - Jam Fault	GS18677	A4-4ML-13	CLOSE	ECM	5/30/22	3:06:00 PM	5/30/22	4:21:00 PM	01:15	20.84
	Comments: ECALL: V-belt broken, replaced with new, ran on handmode, further adjustment needed,RTS, F/U arrived at asset, V-belt broke, used lock out, then broken V-belt was removed, went to part to get new, placed a new V-belt, adjusted,										
3500951	A4-4ML-13 multiple jams	GS18677	A4-4ML-13	CLOSE	ECM	6/7/22	10:05:00 AM	6/7/22	11:00:00 AM	01:50	8.68
	Comments: ECALL:Replace broken V-belt with new one to get asset working again Replace broken V-belt with new one to get asset working again										
3619665	4ML-13 is receiving multiple	GS18677	A4-4ML-13	CLOSE	ECM	11/15/22	1:45:00 PM	11/15/22	2:30:00 PM	00:45	0.00
	Comments: inspected, cleaned photoeyes/reflectors, tested, monitored, RTS inspected, cleaned photoeyes/reflectors, tested, monitored, RTS										
3421074	BOB-M1 is not moving properly	GS17829	A3-3AL-BOB-M1	CLOSE	ECM	2/27/22	11:43:00 AM	2/27/22	1:15:00 PM	01:37	122.48
	Comments: ECALL: got new photo eye and install. adjusted cabling and BOB-M working. RTS inspect asset and belt not moving, check photo eyes and found one bad one. got new photo eye and install. adjusted cabling and BOB-M										
3432867	A3-3AL-BOB-M1 not working	GS17829	A3-3AL-BOB-M1	CLOSE	ECM	3/12/22	6:37:00 AM	3/12/22	6:52:00 AM	00:23	0.00
	Comments: ECALL:Went to asset, inspected, found wiring loose at the start button, tested, RTS Went to asset, inspected, found wiring loose at the start button, tested, called back in service										
3442922	A3-3AL-BOB-M1 TSA reporting	GS17829	A3-3AL-BOB-M1	CLOSE	ECM	3/24/22	3:25:00 PM	3/24/22	5:05:00 PM	03:20	0.00
	Comments: Ecall : Belt not strong enough to carry bags,Fixed broken wires and RTS arrived to asset flagged belt photo eye belt stopped with minimal tension opened side panel noticed one of the drive belt rollers controller was										
3503474	BOBM is not moving A3-3AL	GS17829	A3-3AL-BOB-M1	CLOSE	ECM	6/15/22	10:39:00 AM	6/15/22	11:18:00 AM	00:51	0.00
	Comments: ECALL- Connected the disconnected wires, tested asset multiple times, RTS. Arrived and inspected the asset and found two wires from the power switch were disconnected, re-attached wires and tested the asset										
3507934	A3-3AL-BOB-M1	GS17829	A3-3AL-BOB-M1	CLOSE	ECM	6/16/22	5:08:00 AM	6/16/22	5:38:00 AM	00:37	0.00
	Comments: ECALL- Removed debris from belt, readjusted sensors, cleared fault, tested system RTS. Removed debris from belt, readjusted sensors, cleared fault, tested system RTS.										
3538893	A3-3AL-BOB-M1 not working	GS17829	A3-3AL-BOB-M1	CLOSE	ECM	7/29/22	1:23:00 PM	7/29/22	1:39:00 PM	00:16	0.00
	Comments: Ecall : Not working, Reinstalled wiring & RTS went to asset inspect found front safety edge worn out reinstalled wiring tested called back in service										

3538897	A3-3AL-BOB-M1 · Issues Moving	GS17829	A3-3AL-BOB-M1	CLOS	ECM	7/29/22	1:59:00 PM	7/29/22	2:33:00 PM	01:05	196.59
	Comments: Ecall : Not working, Replaced safety bumper & RTS notify supervisor safety edge need replaced waiting on the parts removing old safety edge installed new tested called back in service										
3538917	A3-3AL-BOB-M1 · not moving	GS17829	A3-3AL-BOB-M1	CLOS	ECM	7/29/22	4:09:00 PM	7/29/22	4:30:00 PM	00:31	0.00
	Comments: Ecall : Not working, Reinstalled wiring reset asset & RTS went to asset troubleshooting shows moving fault inspect wiring found motor wiring off reinstalled wiring tested called back in service										
3538920	A3-3AL-BOB-M1	GS17829	A3-3AL-BOB-M1	CLOS	ECM	7/29/22	5:29:00 PM	7/29/22	5:41:00 PM	00:21	0.00
	Comments: Ecall : Not working, Reinstalled wiring to motor tension hardware & RTS went to asset motor wiring came off installed wiring tension hardware tested called back in service										
3581569	BOB-M1 is not moving	GS17829	A3-3AL-BOB-M1	CLOS	ECM	9/23/22	10:01:00 AM	9/23/22	10:28:00 AM	00:29	0.00
	Comments: Ecall : Bag sensor not working consistently, Put loose wire back into place tightened & RTS sensor has 3 wire connection the wires were ok on two the 3rd has come out of terminal and is making bad contact put wire back in terminal										
3617171	A3-3AL-BOB-M1 · Issues	GS17829	A3-3AL-BOB-M1	CLOS	ECM	11/5/22	1:05:00 PM	11/5/22	2:30:00 PM	01:44	0.00
	Comments: Comment The asset, A3-3AL-BOB-M3, was called back in service at 11/5/22 1:24 PM.										
3421242	3AL-BOB-M1 is not running	GS17829	A3-3AL-BOB-M1	CLOS	ECM	3/1/22	8:22:00 AM	3/1/22	9:00:00 AM	00:38	0.00
	Comments: ECALL: motor getting bad, belt running slow, adjusted belt,did not run faster,RTS, F/U troubleshooting it and found out the motor is getting bad and the belt running slow, I was trying to adjusting the belt. so it can run a little										
3437959	A3-3AL-BOB-M1	GS17829	A3-3AL-BOB-M1	CLOS	ECM	3/20/22	6:30:00 AM	3/20/22	7:00:00 AM	00:40	0.00
	Comments: ECALL:Inspect asset, notice belt moving slow, need belt motor, parts in order, RTS Inspect asset, notice belt moving slow, need belt motor, parts in order, called back in service										
3508568	BOB M1 is not moving; A3-3AL-BOB-M1	GS17829	A3-3AL-BOB-M1	CLOS	ECM	6/21/22	6:46:00 AM	6/21/22	7:13:00 AM	00:27	0.00
	Comments: found the wires were ripped out of the power. Replaced the wires and tested the asset. RTS Arrived at the asset and inspected it and found the wires were ripped out of the power. Replaced the wires and tested the asset. RTS										
3530996	A3-3AL-BOB-M1 · WHEEL	GS17829	A3-3AL-BOB-M1	CLOS	ECM	7/19/22	11:35:00 PM	7/20/22	12:23:00 AM	00:48	0.00
	Comments: wheels not making contact to ground, had to make adjustments to wheels, reset, RTS went to asset, wheels not making contact to ground, had to make adjustments to wheels, reset, RTS										
3534033	A3-3AL-BOB-M1 · not working	GS17829	A3-3AL-BOB-M1	CLOS	ECM	7/21/22	8:15:00 AM	7/21/22	10:50:00 AM	05:10	1,393.59
	Comments: Ecall : Bob M not moving, Replaced drive motor & RTS arrived at asset inspected Bob M, inspected drive roller identified drive roller cable was disconnected, reconnected cable attempted to tes										
3577538	BOB M belt will not stop running;	GS17829	A3-3AL-BOB-M1	CLOS	ECM	9/19/22	6:15:00 AM	9/19/22	6:23:00 AM	00:08	0.00
	Comments: tested, flagged photoeyes, reset control station, tested, RTS tested, flagged photoeyes, reset control station, tested, RTS										
3582018	BOB-M2 is not running	GS17829	A3-3AL-BOB-M1	CLOS	ECM	9/27/22	9:20:00 AM	9/27/22	9:35:00 AM	00:15	0.00
	Comments: troubleshoot, found bad connection in safety edge. fix and RTS										
3599817	A3-3AL-BOB-M1	GS17829	A3-3AL-BOB-M1	CLOS	ECM	10/19/22	4:50:00 AM	10/19/22	7:20:00 AM	02:10	0.00
	Comments: wont reset, no issues w/ wiring, movement put photoeye in fault, adj module, reset, test, RTS 3rd shift - open up, wont reset, no issues with wiring, hits/movement throws photoeye into fault, possible bad drive roller or module 1st shift - Arrived at asset, inspected module, made adjustment to drive roller module, reset fault, tested, RTS										
3602378	A3-3AL-BOB-M1	GS17829	A3-3AL-BOB-M1	CLOS	ECM	10/20/22	5:45:00 AM	10/20/22	6:10:00 AM	00:25	0.00
	Comments: Asset dislodged and triggering a fault, reposition safety edge and taped in place. RTS.										
3602645	A3-3AL-BOB-M1 · Issues Moving	GS17829	A3-3AL-BOB-M1	CLOS	ECM	10/23/22	5:10:00 AM	10/23/22	5:27:00 AM	00:17	0.00
	Comments: asset not moving, disconnected, moved P/E into proper positioning, reconnected, reset, tested, RTS inspected asset, noticed asset was not moving, disconnected asset, moved photo-eyes into proper positioning, reconnected asset, reset										
3413257	A3-3AL-BOB-M2	GS17830	A3-3AL-BOB-M2	CLOS	ECM	2/12/22	4:38:00 AM	2/12/22	5:38:00 AM	02:14	0.00
	Comments: ECALL:troubleshooting issue, drive motor rotating on bracket, secure end of shaft, tested,RTS troubleshooting issue, drive motor rotating on bracket, secure end of shaft, tested asset, asset back in service										
3442920	A3-3AL-BOB-M2 · TSA reporting	GS17830	A3-3AL-BOB-M2	CLOS	ECM	3/24/22	2:52:00 PM	3/24/22	3:24:00 PM	00:32	0.00
	Comments: Ecall : Does not move forward, Made adjustments to roller tightened nuts and RTS arrived at asset opened front access panel turned off asset lifted roller off ground turned on asset & reset triggered belt & then drive photo										
3502931	BOB-M2 is not running	GS17830	A3-3AL-BOB-M2	CLOS	ECM	6/10/22	2:00:00 PM	6/10/22	3:55:00 PM	01:55	0.00
	Comments: Ecall : Bob M2 not working, RTS parts on order for repairs to be done got there inspect Bob M notice stop switch was crack cause the Bob- M not to move back went to parts didn't had parts notify supervisor										
3550294	A3-3AL-BOB-M2 · TSA reporting not	GS17830	A3-3AL-BOB-M2	CLOS	ECM	8/13/22	11:30:00 AM	8/13/22	11:55:00 AM	00:25	0.00
	Comments: Ecall : Bob-M will not power on, Cycled power on Bob-M reset & RTS cycled the power supply CB and restarted tested operated the Bob-M several times										
3586004	BOB-M2 is not moving	GS17830	A3-3AL-BOB-M2	CLOS	ECM	10/1/22	10:11:00 AM	10/1/22	10:50:00 AM	00:49	0.00
	Comments: Ecall : #-AL-Bob-M2 was off, Switched to a different outlet for power & RTS I arrived to C-pod and noticed that 3-AL -Bob-M2 had no power I checked on all the wires and notice that the outlet was overload I switch										
3594482	BOB-M2 is not moving	GS17830	A3-3AL-BOB-M2	CLOS	ECM	10/6/22	11:30:00 AM	10/6/22	12:39:00 PM	01:20	0.00
	Comments: Ecall : Not working, Replaced broken hardware on motor mount and RTS went to asset inspect found drive motor mount hardware broken missing went to cage #6 pick up new hardware installed moto and motor										
3585975	A3-3AL-BOB-M2	GS17830	A3-3AL-BOB-M2	CLOS	ECM	10/1/22	4:31:00 AM	10/1/22	4:49:00 AM	00:24	0.00
	Comments: Ecall : BobM2 not running, Reinstall drive roller back to asset & RTS										

inspected issue drive roller off it's bracket reinstall drive back to asset test

3408867	Not moving	GS17830	A3-3AL-BOB-M2	CLOS	ECM	2/8/22	7:55:00 AM	2/8/22	8:11:00 AM	00:16	0.00

Comments: ECALL: Not completing full cycle,green button hardware loose,adjusted,tested,monitored,RTS

Inspected asset, BOB-M-2 was not completing the full cycle to transfer the bags. removed the front cover to inspect the connections, the

3421244	3AL-BOB-M2 is	GS17830	A3-3AL-BOB-M2	CLOS	ECM	3/1/22	8:35:00 AM	3/1/22	10:16:00 AM	01:41	0.00

Comments: ECALL:found drive roller spinning slow, make adjustments to wire and tested, RTS

Inspected asset, found drive roller spinning slow, make adjustments to wire and tested asset, called back into service

3443181	BOB-M2 is not	GS17830	A3-3AL-BOB-M2	CLOS	ECM	3/27/22	4:24:00 AM	3/27/22	4:29:00 AM	00:06	0.00

Comments: ECALL:reset by door asset, restart asset, belt moving regular speed, back in service

reset by door asset, restart asset, belt moving regular speed, back in service

3443429	Is not moving; A3-	GS17830	A3-3AL-BOB-M2	CLOS	ECM	3/29/22	1:25:00 PM	3/29/22	6:00:00 PM	06:05	0.00

Comments: Ecall : Bob M wheel broken, Replaced broken wheels & RTS

inspected asset and guide wheel on bottom was broken removed the wheel arm indie the Bob M and replaced it with a new wheel made

3455556	BOB-M2 is not	GS17830	A3-3AL-BOB-M2	CLOS	ECM	4/10/22	4:41:00 AM	4/10/22	5:00:00 AM	00:19	0.00

Comments: ECALL: found no issue, TSA stated keep stopping, found 2 small holes on the floor,stops at hole,F/U

Checked BOB-M and found no issue, TSA said that it keeps stopping, I checked it out again and found 2 small holes on the floor right wh

3455583	A3-3AL-BOB-M2 - WILL NOT	GS17830	A3-3AL-BOB-M2	CLOS	ECM	4/10/22	11:18:00 AM	4/10/22	12:50:00 PM	01:32	0.00

Comments: ECALL: reset overload,broken wheel, replaced, tested multiple times, RTS

Arrived and inspected the asset, reset the overload relay and determined that a broken wheel caused the overload, replaced the wheel and

3464749	A3-3AL-BOB-M2 TSA reporting not	GS17830	A3-3AL-BOB-M2	CLOS	ECM	4/26/22	3:05:00 PM	4/26/22	3:18:00 PM	00:13	0.00

Comments: ECALL-One safety edge was a lil bent, adjusted it, fault cleared, tested, RTS.

Checked it, and discovered one of the safety edges was a little bent, Adjusted it the fault was cleared. After that, I tested the BOB M. It

3480632	A3-3AL-BOB-M2 not working	GS17830	A3-3AL-BOB-M2	CLOS	ECM	5/18/22	4:25:00 AM	5/18/22	5:20:00 AM	00:55	0.00

Comments: adjust drive wheel, it was slipping added grip tape to floor, called back in service

Went to asset, had to adjust drive wheel, it was slipping added grip tape to floor, called back in service

3513777	BOB-M2 is not moving	GS17830	A3-3AL-BOB-M2	CLOS	ECM	6/29/22	4:55:00 AM	6/29/22	2:15:00 PM	02:33	0.00

Comments: missing push button switch, waiting on parts, needs follow up

Went to asset, noticed that there was no push button switch, advised supervisor. Awaiting management decision.

Inspect asset, tried to find missing part at parts or try to fabricate, passed to 3rd shift

When I arrived to the office I found W/O on my desk. I contacted BHS and spoke to K. I informed them that this unit has been on the out

3548185	BOB-M2 is not moving; A3-3AL-	GS17830	A3-3AL-BOB-M2	CLOS	ECM	8/8/22	5:11:00 AM	8/8/22	6:35:00 AM	01:24	0.00

Comments: tested and adjusted wheels, put back in service, tested control relays

tested and adjusted wheels, put back in service, tested control relays

3548378	A3-3AL-BOB-M2 not retracting	GS17830	A3-3AL-BOB-M2	CLOS	ECM	8/10/22	4:45:00 AM	8/10/22	5:24:00 AM	00:56	0.00

Comments: reset BOB-5, tested, retracting fine, noticed bad wheel,, replace tonight, back in service

Asset properly not running, noticed that one wheels are damaged, asset running, will need a wheel replacement

went to asset, reset BOB-5, tested, retracting fine, noticed bad wheel,, replace tonight, back in service

3550111	A3-3AL-BOB-M2 not working	GS17830	A3-3AL-BOB-M2	CLOS	ECM	8/11/22	5:16:00 AM	8/11/22	6:22:00 AM	02:28	1,619.23

Comments: Ecall : Not moving, Replaced bad transport motor & RTS, follow up for wheels to be replaced

inspect issue motor bad replace motor test back in service, Note wheel bad on rear to be fix tonight

3550490	A3-3AL-BOB-M2 TSA reporting not	GS17830	A3-3AL-BOB-M2	CLOS	ECM	8/15/22	9:38:00 AM	8/15/22	9:56:00 AM	00:32	0.00

Comments: no power, reset overload, restored power, found one broken wheel, no wheels in stock, F/U needed

Arrived at the asset and attempted to start it but couldn't. saw there was no power and reset the overload and restored power. Inspected the

3555242	A3-3AL-BOB-M2 TSA reporting not	GS17830	A3-3AL-BOB-M2	CLOS	ECM	8/21/22	12:56:00 PM	8/21/22	2:30:00 PM	01:49	57.81

Comments: extend proxy was broken, went to part for a new one, replaced it, tested, RTS

arrived at the asset, inspected, found the extend proxy was broken, went to part for a new one, replaced it, tested, RTS

3570264	A3-3AL-BOB-M2 - NOT MOVING	GS17830	A3-3AL-BOB-M2	CLOS	ECM	9/4/22	8:41:00 AM	9/4/22	9:40:00 AM	01:09	6.91

Comments: one of the guards not tight, adjusted, tested, RTS

arrive at the asset, inspected it, found the one of the guards was not tight and was bumping into the BOB-M causing it to stop, after making

3570464	A3-3AL-BOB-M2 not working	GS17830	A3-3AL-BOB-M2	CLOS	ECM	9/6/22	1:29:00 PM	9/6/22	1:55:00 PM	01:02	0.00

Comments: found the drive motor fell out of its mount, re-attached the motor and tested it, RTS

arrived at the asset, inspected it found the drive motor fell out of its mount, re-attached the motor and tested it, RTS

3602380	BOB M2 is not moving; A3-3AL-	GS17830	A3-3AL-BOB-M2	CLOS	ECM	10/20/22	5:55:00 AM	10/20/22	6:08:00 AM	00:13	0.00

Comments: Plugged in different receptacle, got power to unit, reset, checked out, RTS.

3624342	A3-3AL-BOB-M2 not working	GS17830	A3-3AL-BOB-M2	CLOS	ECM	11/19/22	6:37:00 AM	11/19/22	7:05:00 AM	00:28	0.00

Comments: Ecall : Bob-M not powered up, Reset breakers reset asset & RTS

accessed the power supply reset breakers Bob-m now shows power up test ran let operator run bags Bob m is now working ok

3446879	Car seat stuck in diverter; A1-	GS18275	A1-1MF1B-DIV	CLOS	ECM	4/6/22	6:58:00 AM	4/6/22	7:03:00 AM	00:05	0.00

Comments: Removed car seat from DIV reset line and called in.

3530669	A1-1MF1B-DIV bag stuck in	GS18275	A1-1MF1B-DIV	CLOS	ECM	7/16/22	10:19:00 AM	7/16/22	10:26:00 AM	00:16	0.00

Comments: bag under DIV paddle, cutting bag strings, tasted DIV, called back in service, pictures were taken

went to asset, found bag under DIV paddle, cutting bag strings, tasted DIV, called back in service, pictures were taken, send it to supervisor

3617103	A4-4ML-14 - RIPPED BELT	GS18678	A4-4ML-14	CLOS	ECM	11/4/22	5:56:00 PM	11/4/22	6:23:00 PM	00:34	0.00
	Comments: Disconnect asset, cut off ripped belt part, connect asset, monitored RTS.										
3490303	A4-4ML-16 - Ripped belt	GS18680	A4-4ML-16	CLOS	ECM	5/29/22	3:03:00 PM	5/29/22	3:25:00 PM	00:22	0.00
	Comments: ECALL-Check belt rip, made cut to belt, made it run until 2nite. replace belt 2nite, RTS.										
3572826	Bag jam; A4-4ML-16	GS18680	A4-4ML-16	CLOS	ECM	9/13/22	7:02:00 AM	9/13/22	7:30:00 AM	01:56	0.00
	Comments: belt was loose, cleared bags, reset jam, tracked belt, tested, RTS										
	Checked asset, found belt was to loose and needed to be tracked. cleared bags from asset, reset jam, tracked belt, tested belt, running										
3550334	A1-1ML1-06 jam	GS18197	A1-1ML1-06	CLOS	ECM	8/14/22	7:29:00 AM	8/14/22	7:33:00 AM	00:14	0.00
	Comments: removed bags from photo-eyes, ESTOP and reset line, bags flowed, monitored line, RTS										
	inspected line, removed bags from photo-eyes, ESTOP and reset line, bags flowed, monitored line for a bit before and after calling it										
3489913	A1-1ML1-04 belt ripped	GS18195	A1-1ML1-04	CLOS	ECM	5/26/22	7:43:00 AM	5/26/22	7:58:00 AM	00:15	0.00
	Comments: Ecall : Belt ripped flagging photo eye, Cut dog ear to clear fault on asset & RTS										
	arrived to asset used HOA to stop belt dog ear cut ripped belt dog ear cut other side put belt back in auto belt no longer causing photo eye to										
3548400	A1-1ML1-04 MSP off on tripped	GS18195	A1-1ML1-04	CLOS	ECM	8/10/22	11:11:00 AM	8/10/22	11:21:00 AM	00:18	0.00
	Comments: Ecall : Overload on MSP, Cleared jam reset motor overload & RTS										
	arrived at asset overload on the MSP cleared the bags out of the line reset overload and started the line called back in service										
3500347	A1-1ML1-07 SE operating side	GS18198	A1-1ML1-07	CLOS	ECM	6/2/22	9:53:00 AM	6/2/22	10:03:00 AM	00:10	0.00
	Comments: Ecall : Metal sticking out, Knock metal back into place & RTS										
	When I arrived I used my hammer to knock corner of metal back into place called back in service										
3489917	1ML1-03 photoey needs to be	GS18194	A1-1ML1-03	CLOS	ECM	5/26/22	8:20:00 AM	5/26/22	9:15:00 AM	00:55	128.66
	Comments: ECALL: obtain photo eye and replaced on asset. clear jam and confirm with BHS PE is operational. RTS										
3390574	A4-4ML-08	GS18672	A4-4ML-08	CLOS	ECM	1/18/22	8:04:00 AM	1/18/22	8:30:00 AM	00:26	0.00
	Comments: ECALL: Troubleshot, belt loose, put more tension on belt,tested, no more jam,RTS										
	troubleshooting the asset, found out the belt was loose, I put more tension on the belt after that tested it. it was running fine. no more jam, I										
3421164	Lacing coming apart	GS18672	A4-4ML-08	CLOS	ECM	2/28/22	11:24:00 AM	2/28/22	11:43:00 AM	00:38	0.00
	Comments: ECALL: lacing coming apart/ working condition/deferred to night/ follow up requested/ RTS										
	Inspect the asset and found that it was in working order requested that a follow up to replace lace to be done. Asset was called back in										
3430325	A4-4ML-08 belt ripped	GS18672	A4-4ML-08	CLOS	ECM	3/3/22	9:49:00 AM	3/3/22	10:33:00 AM	06:18	592.36
	Verified by JSM Bag 1 Jamie										
3489970	A4-4ML-08 - multiple jams	GS18672	A4-4ML-08	CLOS	ECM	5/26/22	3:13:00 PM	5/26/22	3:39:00 PM	01:06	0.00
	Comments: mulitpule jams										
	Got there there was bags jam on divert clear the bad call bhs what they see on line they said is in time out so I waited it till it clear up line										
3581663	A4-4ML-08 motor	GS18672	A4-4ML-08	CLOS	ECM	9/24/22	8:12:00 AM	9/24/22	8:40:00 AM	00:28	0.00
	Comments: Ecall : Belt running slow, Cleared bag off asset reset asset & RTS										
	when I arrived I found no less than 10 big bags on this one unit I removed the bags with SE help reset the fault and assisted in returning the										
3594706	A4-4ML-09 - Multiple Jam	GS18673	A4-4ML-09	CLOS	ECM	10/8/22	11:30:00 AM	10/8/22	11:53:00 AM	01:10	0.00
	Comments: Ecall : Multiple jams on asset, Adjusted bumper reset asset & RTS										
	went over to B-pod 4ML-09 for a multiple jams e-call we checked asset for any issue we notice the bumper in the asset was causing the jam										
3500432	A1-1ML1-09 belt ripped. Replacing	GS18200	A1-1ML1-09	CLOS	ECM	6/3/22	7:49:00 AM	6/3/22	8:08:00 AM	00:25	37.76
	Comments: Ecall :Belt rip, Removed section of belt that is rip & RTS										
	had to cut a section of belt off then monitor while belt was running and wrote a corrective up to put a Dutchman in the belt for night shift to										
3500559	A1-1ML1-9 multiple bag jams	GS18200	A1-1ML1-09	CLOS	ECM	6/4/22	7:52:00 AM	6/4/22	8:46:00 AM	00:54	0.00
	Comments: Ecall : Bag jam, Cleared jam condition reset asset and RTS										
	had to move bags around where they were jam at and then monitor for awhile, while bags were coming down the line										
3500564	A1-1ML1-09 jam will not clear	GS18200	A1-1ML1-09	CLOS	ECM	6/4/22	8:47:00 AM	6/4/22	8:50:00 AM	00:13	0.00
	Comments: Ecall : Bag jam, Cleared jam condition reset asset & RTS										
	move bag around and then reset the line and monitor it while bags were put on the line										
3554969	Jam exceeding 6 minutes; A1-1ML1	GS18200	A1-1ML1-09	CLOS	ECM	8/18/22	6:39:00 AM	8/18/22	6:55:00 AM	00:32	0.00
	Comments: Ecall : Jam won't clear, Southeast cleared jam before tech arrived, tech tightened loose reflector										
	arrived to asset Southeast cleared jam checked photo eye, & reflectors discovered loose reflector tightened reflector noticed BHS & called										
3570500	A1-1ML1-10 bag stuck	GS18201	A1-1ML1-10	CLOS	ECM	9/6/22	8:33:00 PM	9/6/22	8:56:00 PM	00:23	0.00
	Comments: arrived at asset, removed bag that was stuck, reset panel,monitored, reset line, RTS										
	Gather tools, arrived at asset, removed bag that was stuck, reset panel,monitored, reset line, RTS										
3437986	A1-1ML1-12	GS18203	A1-1ML1-12	CLOS	ECM	3/20/22	11:00:00 AM	3/20/22	11:50:00 AM	01:28	0.00
	Comments: ECALL: SE moving bags off 13,14 & 15, too close together causing jamming, cleared jams, tested,RTS										
	arrived onsite at 1ml1-11, found SouthEast moving bags off of/ 1ml1-13 (incline) to 1ML1-14 &15 were too close together and were jamming										
3550142	1ML1-12 has a bag jam	GS18203	A1-1ML1-12	CLOS	ECM	8/11/22	11:24:00 AM	8/11/22	12:06:00 PM	00:42	0.00
	Comments: Ecall : Door fault, Cleared bag blocking photo eye reset door fault & RTS										
	once I got to 1ML1-12 notice there was a bag blocking the photo eye by the door causing a door fault on asset I remove the bag and clea										
3398736	A1-1ML1-12 - BAG JAM	GS18203	A1-1ML1-12	CLOS	ECM	2/1/22	8:52:00 AM	2/1/22	8:59:00 AM	00:07	0.00
	Comments: ECALL:Inspected asset, I reset at correct asset, fault cleared, called back in service,final inspect										
	Inspected asset, I reset at correct asset, fault cleared, called back in service, final inspection										
3513320	1ML1-11 is receiving multiple	GS18202	A1-1ML1-11	CLOS	ECM	6/24/22	1:06:00 PM	6/24/22	1:43:00 PM	00:37	0.00
	Comments: Ecall : Power turn has bags jamming, Hammer corner back into placed reset asset & RTS										

found corner of side wall has turned up & catching bags used hammer & pounded the side wall back into place bags running ok never shut

3464715	A1-1ML1-11 head	GS18202	A1-1ML1-11	CLOS	ECM	4/26/22	6:58:00 AM	4/26/22	7:53:00 AM	01:02	0.00

Comments: ECALL:Inspect asset, check needs ATR clean, adjust cables, reset ATR, called back in service
Inspect asset, check needs ATR clean, adjust cables, reset ATR, called back in service

ATR reading 92.01 by BHS

3501113	1MU1 has a bag	GS18282	A1-1MU1	CLOS	ECM	6/8/22	4:58:00 PM	6/8/22	5:14:00 PM	00:22	0.00

Comments: JSM said that a bag was caught on the carousel itself.

3485468	1MU1 has a piece	GS18282	A1-1MU1	CLOS	ECM	5/24/22	1:27:00 PM	5/24/22	3:14:00 PM	01:46	0.00

Comments: ECALL: inspected asset, cladding was sticking up, made necessary adjustment, RTS

3501117	1MU1 carousel is	GS18282	A1-1MU1	CLOS	ECM	6/8/22	5:30:00 PM	6/9/22	4:00:00 PM	55:56	1,032.67

Comments: Ecall : Not running, Replaced all damaged wheels, webbings, hardware, & plate & RTS
3rd Shift 6/8/22 : Inspection stainless bent and ripped cut repaired and reinstalled stainless plates cut and replaced wheel hardware replaced
st
Shift 6/8/22 : Got there carousel had E-stop notice stainless steel plate was bend so started taking apart then night shift took over. 2
nd
Shift 6/8/22 : arrived at unit began removing damaged and bent plates till night shift arrived explained to night shift where I was on repair
st
Shift 6/9/22 : Got there took over night shift began installing plate shoulder bolt wheel trying to locate hardware due to not in stock install

3599608	A1-1MU1	GS18282	A1-1MU1	CLOS	ECM	10/16/22	6:02:00 AM	10/16/22	6:10:00 AM	00:08	0.00

Comments: Closed by GOAA - to be fixed after shut down.

3569999	A1-1MF2B-02	GS18286	A1-1MF2B-02	CLOS	ECM	9/1/22	5:50:00 PM	9/1/22	6:30:00 PM	00:45	0.00

Comments: ECall : Loose photo eye, Tightened loose photo eye back into place & RTS
went to asset inspected found loose photo eye tightened photo eye tested called back in service

3416633	A1-1MU2 /CHAIN	GS18287	A1-1MU2	CLOS	ECM	2/22/22	5:48:00 PM	2/23/22	12:00:00 AM	04:42	70.16

Comments: ECALL: MU not moving, made adjustment to motor & chain, adjusted more,replaced wheels,RTS
inspect asset, MU not moving need to make adjustment to motor and chain, passed second shift, asset assessed, additional adjustments

3480627	A1-BC-2-3-BC	GS14279	A1-BC-2-3-BC	CLOS	ECM	5/18/22	1:03:00 AM	5/18/22	1:10:00 AM	00:07	0.00

Comments: ECALL: reset overload on asset, reset, RTS

3500779	A1-BC-2-4-BC-	GS14281	A1-BC-2-4-BC	CLOS	ECM	6/5/22	3:32:00 PM	6/5/22	3:47:00 PM	00:15	0.00

Comments: ECALL: inspected, reset, fault cleared, tested multiple times, RTS
arrived at the asset, reset system, inspected asset, after the reset, fault cleared, tested multiple time, then called back into service

3501002	A1-BC-2-1-BC-	GS14281	A1-BC-2-4-BC	CLOS	ECM	6/7/22	6:23:00 PM	6/7/22	6:34:00 PM	00:11	0.00

Comments: ECALL: Arrived at asset, reset overload, tested, called into service
Arrived at asset, reset overload, tested, called into service

3390180	Bag Claim 9 will	GS14845	A2-IB9-FPC-BC	CLOS	ECM	1/13/22	9:41:00 AM	1/13/22	9:59:00 AM	00:47	0.00

Comments: ECALL: not running, power down panel and reset. start asset and RTS
badged asset, carousel not starting, bagroom side started. HMI displayed carousel running. inspect for link issues, none found, shut down

3390613	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-BC	CLOS	ECM	1/18/22	4:30:00 PM	1/18/22	5:09:00 PM	00:39	0.00

Comments: Ecall : E-stop, Cleared E-stop reset asset & RTS
went to asset seen E-stop on panel view, went to public side cleared E-stop went back to bag room & tested

3408499	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-BC	CLOS	ECM	2/3/22	6:56:00 AM	2/3/22	6:59:00 AM	00:03	0.00

Verified by JSM Ronnie

3408658	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-BC	CLOS	ECM	2/5/22	7:01:00 AM	2/5/22	8:36:00 AM	01:40	223.11

Comments: Ecall : Broken limk, Replaced broken link & bad wheels & RTS
had to take side cladding off then take 3 plates off and then put the link on and had to pull links together to get the other side pull in so could

3421174	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-BC	CLOS	ECM	2/28/22	1:06:00 PM	2/28/22	1:08:00 PM	00:02	0.00

Comments: ECALL: Inspect asset, estop pressed at public side, reset estop, BC clear/RTS

3430644	A2-IB9-04-DOOR	GS14845	A2-IB9-FPC-BC	CLOS	ECM	3/7/22	7:13:00 AM	3/7/22	7:19:00 AM	00:08	0.00

Comments: Ecall : Unknown condition on FPC, Reset all E-stops to clear fault & RTS
inspected asset unknown condition was showing on FPC went to reset all E-stops on bag room side as well as the E-stop on the panel IB9

3430851	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-BC	CLOS	ECM	3/9/22	6:51:00 AM	3/9/22	6:55:00 AM	00:04	0.00

Comments: Ecall : E-stop on FPC, Cleared E-stop reset asset & RTS
inspected the asset and on the FPC was an E-stop cleared E-stop and started the BC IB9 FPC started running and called back in service

3432796	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-BC	CLOS	ECM	3/11/22	1:09:00 PM	3/11/22	1:13:00 PM	00:04	0.00

Comments: Ecall : Jam on flat plate, Airline cleared jam before tech arrived & RTS
by the time I arrived the airline had cleared the jam and had unit running

3433231	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-BC	CLOS	ECM	3/15/22	5:11:00 PM	3/15/22	5:33:00 PM	00:22	0.00

Comments: ECALL: inspected asset, FPC not running, speed sensor caused fault. disable and reset unit RTS

3438092	Bag Claim 9 the	GS14845	A2-IB9-FPC-BC	CLOS	ECM	3/21/22	11:25:00 AM	3/21/22	2:51:00 PM	09:24	788.75

Comments: ECALL: carousel making loud noise, inspected all of bag claim and found bad wheels. replaced and RTS
carousel making loud noise, inspected all of bag claim and found bad wheels. replaced and RTS will need to replace more wheels

3438265	A2-IB9-FPC-BC -	GS14845	A2-IB9-FPC-	CLOS	ECM	3/22/22	8:19:00 PM	3/22/22	8:41:00 PM	00:22	0.00
	Comments: ECALL: Badge reader not working, told BHS, reader reset, tested, RTS										
3443327	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	3/28/22	3:10:00 PM	3/28/22	3:20:00 PM	00:10	0.00
	Comments: ECM-Found not issues, after testing multiples times. RTS.										
	Inspected asset, BC was running when I got there. Tested asset. Multiple times. Could not recreate the iisue. RTS.										
3393321	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	1/20/22	6:59:00 AM	1/20/22	7:16:00 AM	00:21	0.00
	confirmed with Jaimie JSM										
3460369	A2-IB9-FPC-BC -	GS14845	A2-IB9-FPC-	CLOS	ECM	4/16/22	11:06:00 AM	4/16/22	11:12:00 AM	00:06	0.00
	Comments: Ecall : FPC not moving, Reset asset NPF & RTS										
	arrived to asset started asset FPC not moving stopped asset disconnect MCP opened all breakers & fuses waited couple minutes closed										
3460789	Bag Claim 9 has a	GS14845	A2-IB9-FPC-	CLOS	ECM	4/20/22	11:30:00 AM	4/20/22	11:39:00 AM	00:20	0.00
	Comments: Ecall : FPC- E-stop, Cleared E-stop reset asset & RTS										
	Went to public side reset came back to bag room testing asset called back in service										
3480152	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	5/12/22	1:15:00 PM	5/12/22	5:43:00 PM	09:03	1,095.00
	Comments: ECALL: FPC plates jumping, obtain and replaced 50 wheels on FPC and RTS										
3572980	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	9/14/22	10:19:00 PM	9/14/22	10:29:00 PM	00:10	0.00
	Comments: Ecall : Overload, Reset motor overload & RTS										
	went to MCP reset overload tested called back in service										
3607356	A2-IB9-FPC-BC -	GS14845	A2-IB9-FPC-	CLOS	ECM	10/29/22	9:22:00 AM	10/29/22	9:39:00 AM	00:17	0.00
	Comments: Ecall : Flat plate reported as faulted, Reset FPC and RTS										
	reset FPC then had to go into bag room and reset E-stops & faults on conveyor reset and restart operation										
3624177	Bag jam on the	GS14845	A2-IB9-FPC-	CLOS	ECM	11/17/22	6:57:00 AM	11/17/22	7:00:00 AM	00:13	0.00
	Comments: Ecall : Multiple jams on the FPC, Cleared bags from photo eye reset jam condition & RTS										
	went over to A2, BC9 FPC for multiple jams E-call once I got there went to the public side and clear the bags from the photo eyes so the j										
3624280	Bag Claim 9 has a	GS14845	A2-IB9-FPC-	CLOS	ECM	11/18/22	12:26:00 PM	11/18/22	12:31:00 PM	00:10	0.00
	Comments: Ecall : Jam on FPC, Cleared jam condition reset asset & RTS										
	arrived at asset looked at MCP E-stop on bag room & jam on FPC cleared E-stop on bag room went to public side made sure no photo eyes										
3385393	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	1/9/22	1:06:00 PM	1/9/22	1:11:00 PM	00:05	0.00
	Comments: ECALL:check all ESTOP, reset ESTOP, fault cleared, restart line, line running, RTS										
	Inspect asset, check all ESTOP, reset ESTOP, fault cleared, restart line, line running, called in service										
3398723	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	2/1/22	5:48:00 AM	2/1/22	5:57:00 AM	00:09	0.00
	Comments: ECALL: inspected asset, checked alarm panel for information, reset all ESTOPs, working properly, RTS										
	inspected asset, checked alarm panel for information, reset all ESTOPs, asset working properly, called back in service										
3416618	A2-IB9-FPC-BC -	GS14845	A2-IB9-FPC-	CLOS	ECM	2/22/22	4:26:00 PM	2/22/22	4:40:00 PM	00:14	0.00
	Comments: ECALL:FPC won't start, went to the panel and reset IB9, restarted IB9 and FPC started running, RTS										
	Inspected asset, FPC won't start, went to the panel and reset IB9, restarted the IB9 and FPC started running, called back in service										
3433164	Unknown	GS14845	A2-IB9-FPC-	CLOS	ECM	3/15/22	7:47:00 AM	3/15/22	8:00:00 AM	00:25	0.00
	Comments: ECALL:inspected asset, reset system, tested asset, called back in service										
	inspected asset, reset system, tested asset, called back in service										
3437682	A2-IB9-04-DOOR	GS14845	A2-IB9-FPC-	CLOS	ECM	3/17/22	8:48:00 AM	3/17/22	9:00:00 AM	00:12	0.00
	Comments: ECALL:Went to asset, showing ESTOP FPC< reset ESTOP, tested called back in service										
	Went to asset, showing ESTOP FPC< reset ESTOP, tested called back in service										
3437798	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	3/18/22	11:33:00 AM	3/18/22	11:55:00 AM	00:44	0.00
	Comments: ECALL: ESTOP reset panel, bag claim started up, tested bag claim, RTS										
	Arrived at asset, inspected photo-eyes and reflectors, ESTOP, reset panel, bag claim started up, tested bag claim, back in service										
3446517	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	4/2/22	8:43:00 AM	4/2/22	8:55:00 AM	00:12	0.00
	Comments: ECALL:arrived at unit and cleared jam on flat plate, called back in service										
	arrived at unit and cleared jam on flat plate, called back in service										
3480303	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	5/14/22	10:48:00 AM	5/14/22	2:30:00 PM	07:24	840.13
	Comments: Ecall : FPC has sags need speed sensor, Replaced wheels & sensors & RTS										
	we replaced 17 wheels & speed sensor with time a lot forcing on FPC areas that sag remaining wheels will be turned over to next shift called										
3516855	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	7/1/22	12:31:00 PM	7/1/22	3:00:00 PM	06:00	378.42
	Comments: Ecall : Broken link, Replaced broken links and wheels & RTS										
	got there was broken link replace with new link & change new wheels then started line system was running good monitor it then call back in										
3517013	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	7/3/22	8:04:00 AM	7/3/22	10:17:00 AM	04:26	65.36
	Comments: broken link, replaced with new, put asset back, tightened hardware, reset line,RTS										
	inspected FPC, there was a broken link, removed plates, removed link, replaced with new one, put FPC back together, tightened any ;ppse										
3539015	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-	CLOS	ECM	7/30/22	3:41:00 PM	7/30/22	4:26:00 PM	00:45	0.00
	Comments: motor overload, cleared overload, monitored for few minutes,RTS										
	when over to area 2 to BC-9 to clear motor overload and to check if there was broken link on the carousel belt, carousel belt was fine, so I										
3548014	Bag claim 9 is not	GS14845	A2-IB9-FPC-	CLOS	ECM	8/6/22	7:46:00 AM	8/6/22	7:48:00 AM	00:04	0.00
	Comments: ESTOP, BC running, monitored for few mins, RTS										
	when over to IB-9 because of a ESTOP, after we got there baggage claim was running, we stood there for few minutes to make sure										

3548340	A2-IB9-FPC-BC broken link	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	8/9/22	4:00:00 PM	8/9/22	6:45:00 PM	03:11	135.00
	Comments: was working on IB7 carousel when call for IB9 came through.										
3555134	A2-IB9-04-DOOR fault	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	8/20/22	7:00:00 AM	8/20/22	7:07:00 AM	00:25	0.00
	Comments: Went to asset, reset jam on public side, tested, RTS										
	Went to asset, reset jam on public side, tested, RTS										
3555957	Bag Claim 9 is	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	8/29/22	9:00:00 AM	8/29/22	4:10:00 PM	14:54	2,372.87
	Comments: significant number of broken wheels, removed & replaced 60 wheels, speed sensor, adjusted,tested,RTS										
	went to asset, inspected asset, found significant number of broken wheels, removed and replaced 60 wheels, replaced speed sensor, adj										
3594767	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	10/9/22	9:20:00 AM	10/9/22	9:27:00 AM	00:07	0.00
	Comments: Multiple bags close together on merge, cleared overload on FPC, spaced out the bags, tested,RTS										
	arrived at asset, multiple bags close together on the merge going to the FPC, cleared the overload on FPC, spaced out the bags, tested If										
3594818	A2-IB9-FPC-BC	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	10/9/22	11:54:00 PM	10/10/22	12:08:00 AM	00:14	0.00
	Comments: I went to the panel and manually reset the overload, back in service										
	I went to the panel and manually reset the overload, back in service										
3594850	A2-IB9-FPC-BC /Overload	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	10/9/22	10:43:00 AM	10/9/22	11:26:00 AM	01:17	0.00
	Comments: Overload, reset, turned off panel control, back to normal, reset door jam, tested, monitored, RTS										
	Get to the asset, found overload, but the asset don't have anything, strip and don't have overload, reset, turned off the panel control and										
3599512	A2-IB9-FPC-BC Overload condition	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	10/15/22	12:03:00 PM	10/15/22	12:12:00 PM	00:09	0.00
	Comments: cleared the faults and restarted, shut down and reset, cleared alarm										
	cleared the faults and restarted, shut down and reset, cleared alarm										
3599567	A2-IB9-FPC-BC jam	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	10/16/22	8:47:00 AM	10/16/22	8:55:00 AM	00:08	0.00
	Comments: went to FPC, cleared bags, reset FPC, came to panel, all green. employee badged in, put out bags,RTS										
	jam on public side, went to FPC, cleared bags, reset FPC, came to panel, all green. employee badged in, continued putting out bags, RTS										
3602507	A2-IB9-FPC-BC-Jam	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	10/21/22	1:30:00 PM	10/21/22	1:40:00 PM	00:10	0.00
	Comments: inspected, cleared jam on merge, bags overpacked on line and caused jam, tested, RTS										
	inspected, cleared jam on merge, bags overpacked on line and caused jam, tested, RTS										
3603009	Bag jam on flat plate: A2-IB9	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	10/26/22	1:21:00 PM	10/26/22	1:25:00 PM	00:14	0.00
	Comments: arrived at asset, cleared fault, tested, RTS										
	arrived at asset, cleared fault, tested, RTS										
3617229	A2-IB9-FPC-BC - Jam Fault	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	11/6/22	6:00:00 AM	11/6/22	6:05:00 AM	00:05	0.00
	Comments: arrive at asset, removed bags away from photo eyes and called back in service										
3619563	A2-IB9-FPC-BC - Overload Fault	GS14845	A2-IB9-FPC-BC	CLOSE	ECM	11/14/22	11:23:00 AM	11/14/22	1:34:00 PM	02:11	142.25
	Comments: inspect, broken link on bag claim, took apart, replace link and wheel, put together, RTS										
	inspect, broken link on bag claim, took apart, replace link and wheel, put together, RTS										
3443132	A4-4CS1-05 - Multiple Jam	GS18370	A4-4CS1-05	CLOSE	ECM	3/26/22	1:45:00 PM	3/26/22	2:08:00 PM	00:23	0.00
	Comments: Comment										
	Verified by Anthony.										
3390608	3MCC-03 has a ControlNet error	GS14249	A3-MCC-03	CLOSE	ECM	1/18/22	3:52:00 PM	1/18/22	4:19:00 PM	00:27	0.00
	Comments: Ecall : Control net error, Reboot I/O to clear fault & RTS										
	had to reboot I/O rack due to it faulted out										
	wait for it to reboot, then cleared encoder faults										
3582059	A1-IB1-04-DOOR /Jam	GS14879	A1-IB1-04-DOOR	CLOSE	ECM	9/27/22	5:23:00 PM	9/27/22	5:36:00 PM	00:37	0.00
	Comments: removed bags, start asset and RTS										
3484971	91 gpu	GS17692	GPU-91	CLOSE	ECM	5/19/22	2:16:00 PM	5/19/22	3:07:00 PM	01:21	44.12
	Comments: GPU cable problems										
	We also trained Rich on troubleshooting and replacement										
3485432	Gate 91 the gpu is power is	GS17692	GPU-91	CLOSE	ECM	5/24/22	8:09:00 AM	5/24/22	8:13:00 AM	00:04	0.00
	Comments: Arrived , unit is on plane and running										
3416434	Gt 93 GPU inop	GS17693	GPU-93	CLOSE	ECM	2/20/22	9:10:00 PM	2/20/22	9:18:00 PM	00:08	0.00
	Comments: ECALL: found E+F fault cable not pushed in. plugged in and RTS										
3469578	GPU 93 button not working	GS17693	GPU-93	CLOSE	ECM	5/2/22	10:00:00 PM	5/2/22	10:40:00 PM	00:40	0.00
	Comments: Gpu-93										
	No incoming power from city side. Waiting on GOAA electrician										
3508275	GPU-93 NOT WORKING	GS17693	GPU-93	CLOSE	ECM	6/19/22	6:35:00 AM	6/19/22	6:50:00 AM	00:15	0.00
	Comments: Gpu inop. Fully plugged in cable and it worked										
	Gpu cable was plugged into the plane. Turned it on and it went into an E&F fault. Pushed the cable fully into the plane, turned on the gpu and										
3513451	GPU-93 keeps dropping	GS17693	GPU-93	CLOSE	ECM	6/25/22	11:59:00 PM	6/26/22	12:01:00 AM	00:02	0.00
	Comments: GPU-93 keeps dropping										
	arrived at gate, checking the GPU using the test head… output voltage and E&F reading is accurate then back in service. Tail # C-GHPJ										
3408769	GPU-94 inop	GS17694	GPU-94	CLOSE	ECM	2/6/22	6:42:00 PM	2/6/22	8:34:00 PM	03:31	152.00
	Comments: gpu -94 inop not working										
	we arrived at the GPU -94 no power turned off the breaker at the rotunda and on the unit charge the RFI got it all hook back up advent to										
3548274	GPU 94 dropping power	GS17694	GPU-94	CLOSE	ECM	8/9/22	1:03:00 AM	8/9/22	1:20:00 AM	00:17	0.00
	Comments: GPU 94										

GPU working fine, got 117 volts on all phases and 27 volts E/F. Found it to be aircraft issue. Notified mechanic. A/C #N669NK

3408495	Gate 95 the gpu cable is not	GS17695	GPU-95	CLOSE	ECM	2/3/22	5:52:00 AM	2/3/22	6:01:00 AM	00:14	0.00

Comments: Gpu cable wont raise

The cable hoist wire was flipped, so up was down. Lowered it all the way down by holding up and then raised it back up. No other issues.

3413186	Gate 95 GPU CABLE2	GS17695	GPU-95	CLOSE	ECM	2/11/22	6:12:00 AM	2/11/22	6:26:00 AM	00:14	0.00

Comments: pushed the nose piece in all the way and restarted the unit . Called back in service

3500926	GATE 95 GPU INOP	GS17695	GPU-95	CLOSE	ECM	6/6/22	11:28:00 PM	6/6/22	11:37:00 PM	00:09	0.00

Comments: closing door powered up unit. fault went away and powered onto aircraft without issue

closing door powered up unit. fault went away and powered onto aircraft without issue

3548322	GPU-95 NOT WORKING	GS17695	GPU-95	CLOSE	ECM	8/9/22	11:22:00 AM	8/9/22	11:26:00 AM	00:04	0.00

Comments: arrived and checked GPU, found bad nose piece, repalced piece

3577569	GPU-95 NOT WORKING	GS17695	GPU-95	CLOSE	ECM	9/19/22	12:36:00 PM	9/19/22	12:48:00 PM	00:24	335.92

Comments: tested GPU all #'s tested proper change out then nose piece

tested GPU all #'s tested proper change out then nose piece

3581755	GPU 95 inop	GS17695	GPU-95	CLOSE	ECM	9/24/22	10:30:00 PM	9/24/22	11:20:00 PM	00:21	0.00

Comments: ran test head,mechanic called again and repeated process to show mechanic, verified operation

no issue found, ran test head verified operation, mechanic called again and repeated process to show mechanic, verified operation, N3345

3430925	96 gpu	GS17696	GPU-96	CLOSE	ECM	3/9/22	9:34:00 PM	3/9/22	9:37:00 PM	00:03	0.00

Comments: GPU-96

Not plugged in correctly operator error

3455756	Gate 96 GPU	GS17696	GPU-96	CLOSE	ECM	4/12/22	1:45:00 AM	4/12/22	1:55:00 AM	00:10	0.00

Comments: Gpu-97

Gpu was not fully plugged in. Operator error

3517120	GATE 96 GPU INOP	GS17696	GPU-96	CLOSE	ECM	7/4/22	11:52:00 PM	7/5/22	12:05:00 AM	00:26	0.00

Comments: aircraft receptacle was wet, dried out part and attached cable #2, unit connected to aircraft

aircraft receptacle was wet, dried out part and attached cable #2, unit connected to aircraft without issue

3432739	GATE 97 GPU INOP	GS17697	GPU-97	CLOSE	ECM	3/11/22	12:44:00 AM	3/11/22	12:53:00 AM	00:16	0.00

Comments: gpu-97

Running on arrival

3390776	GPU-97 Dropping Power	GS17697	GPU-97	CLOSE	ECM	1/19/22	11:35:00 PM	1/19/22	11:52:00 PM	00:20	0.00

Comments: GPU-97 Dropping power

arrived at gate, checking the GPU found out no issue. N387FR

3500531	GATE 97 GPU INOP	GS17697	GPU-97	CLOSE	ECM	6/3/22	10:55:00 PM	6/3/22	11:03:00 PM	00:08	0.00

Comments: Gate-97 GPU inop

arrived at gate, checking the GPU… found out no issue. Tail # N531NK

3416137	GPU 97 not	GS17697	GPU-97	CLOSE	ECM	2/17/22	3:56:00 PM	2/17/22	4:02:00 PM	00:06	0.00

Comments: GPU inop check unit was hook to aircraft and working as designed, pilot said one would drop out and

then the other cable would drop out but unit never stopped running so E&F never lost connection, also no faults were in unit. possible aircraft

3433115	GPU 97 1 cable not working	GS17697	GPU-97	CLOSE	ECM	3/14/22	5:17:00 PM	3/14/22	5:29:00 PM	00:12	0.00

Comments: gate 97 gpu cable 1 not working

I arrived at the gate 97 to check the gpu on cable 1 I had tightened up the screws and tested both Gpu 1&2 and got good reading back in

3438176	Gate 97 GPU	GS17697	GPU-97	CLOSE	ECM	3/22/22	1:40:00 AM	3/22/22	2:02:00 AM	00:22	0.00

Comments: gpu 97 inop

I arrived at gate 97 for the gpu so I tested both cables and got good reading from both A-116.5 B-115.5 C-115.1 E-27.6 F-27.6 Both gpu are

3430310	Gate 97 GPU INOP	GS17697	GPU-97	CLOSE	ECM	3/3/22	5:30:00 AM	3/3/22	9:09:00 AM	01:13	0.00

Comments: gpu inop

GOAA electric eventually arrived and turned the power back on in the building. Tested the gpu and it worked normally.

3517118	GPU 97 dropping power	GS17697	GPU-97	CLOSE	ECM	7/3/22	10:29:00 PM	7/3/22	10:41:00 PM	00:24	0.00

Comments: not connect to aircraft, tested, GPU and got 117 volts on all phases, and 26.5 VDC on E/F, no issue

GPU would not connect to aircraft, tested, GPU and got 117 volts on all phases, and 26.5 VDC on E/F, no issue with unit

3508368	GPU 97 Not working	GS17697	GPU-97	CLOSE	ECM	6/20/22	1:33:00 AM	6/20/22	1:45:00 AM	00:12	0.00

Comments: Gpu-96 is working good no problem with the unit

Gpu-96 is working good no problem with the unit

3577442	Gate 97 GPU	GS17697	GPU-97	CLOSE	ECM	9/17/22	11:02:00 PM	9/17/22	11:09:00 PM	00:07	0.00

Comments: Gate-97 GPU

arrived at gate, checking the GPU… found out no issue.

3617049	GPU-97 WILL NOT RETRACT	GS17697	GPU-97	CLOSE	ECM	11/4/22	1:10:00 AM	11/4/22	1:17:00 AM	00:07	0.00

Comments: moved GPU cable directly under hoist and all good.

3525587	1XTD-17 is receiving multiple	GS18355	A1-1XTD-17	CLOSE	ECM	7/9/22	9:04:00 AM	7/9/22	9:04:00 AM	00:00	0.00

Comments: Canceled at 0904 by GOAA.

3490227	A1-1XTD-17 multiple jams	GS18356	A1-1XTD-18	CLOSE	ECM	5/29/22	9:02:00 AM	5/29/22	9:09:00 AM	00:07	0.00

Comments: ECALL: inspected asset, made adjustment to cladding, removed bags, reset line, jam cleared, RTS

inspected asset, made adjustment to cladding, removed bags, reset line, jam cleared, RTS

3460801	4SS2-02 has a Shaft Encoder	GS18601	A4-4SS2-02	CLOSE	ECM	4/20/22	1:23:00 PM	4/20/22	1:33:00 PM	00:40	5.88

Comments: Ecall : Shaft encoder fault, Adjusted love joy coupler & RTS, follow up needed to replace Spider
adjusted love joy coupler wrote up corrective to replace spider tonight

3393658	A3-MCP-3ML2-I/O Fault	GS14263	A3-MCP-3ML2	CLOSE	ECM	1/24/22	6:17:00 PM	1/24/22	6:29:00 PM	00:12	0.00

Comments: ECALL: Reset IO rack & fault cleared, called back in service.
Reset IO rack & fault cleared, called back in service.

3430544	Bag Claim 2 Jam	GS14280	A1-BC-2-5-BC	CLOSE	ECM	3/6/22	12:52:00 AM	3/6/22	12:54:00 AM	00:02	0.00

Comments: ECALL: reset control station 2, jam cleared, back in service

3432817	A1-BC-2-1-BC - OVERLOAD	GS14280	A1-BC-2-5-BC	CLOSE	ECM	3/11/22	4:30:00 PM	3/11/22	4:52:00 PM	00:22	0.00

Comments: ECALL:went to asset, resetting MCP, tested, called back in service
went to asset, resetting MCP, tested, called back in service

3478007	Bag Claim 2 has a motor overload on	GS14280	A1-BC-2-5-BC	CLOSE	ECM	5/9/22	6:34:00 AM	5/9/22	6:45:00 AM	00:22	0.00

Comments: ECALL: overload on section 5, inspected, tension on belt, cleared overload, tested, RTS
Inspected asset, overload on section 5, the merge, checked for any signs of damage and tension on the belt, cleared overload and tested the

3503013	A1-BC-2-G2-BC not working	GS14280	A1-BC-2-5-BC	CLOSE	ECM	6/11/22	6:35:00 AM	6/11/22	6:45:00 AM	00:10	0.00

Comments: ECALL: jam was cleared, inspected, agent stated bag was stuck, cleared it, monitored, RTS
go there, jam was clear, inspect the asset, ask agency told me bag was stuck and clear it then monitor it, till he finish throwing bag, so then

3555491	AS-4-IB2-06 /Overload	GS14280	A1-BC-2-5-BC	CLOSE	ECM	8/23/22	10:42:00 PM	8/23/22	10:50:00 PM	00:08	0.00

Comments: asset assessed for reported issue. overload cleared and asset tested. RTS

3398817	A4-4SS1-02 cement stuck on	GS18587	A4-4SS1-02	CLOSE	ECM	2/2/22	7:11:00 AM	2/2/22	7:25:00 AM	00:14	0.00

Comments: ECALL: bag stuck on rollers, cleared bag, checked asset for damages, ok, RTS.
Inspected asset, bag was stuck on rollers, cleared bag from rollers and inspected the belt for any damages, both the merge and 4SS1-02

3464536	A4-4SS1-02 multiple bag jam	GS18587	A4-4SS1-02	CLOSE	ECM	4/24/22	7:22:00 AM	4/24/22	7:41:00 AM	00:19	0.00

Comments: ECALL- tightened loose hardware and made adjustments, monitored the line, RTS.
Inspect asset, heavy bag flow on main line before asset, checked the belt, bearings and shaft encoder and found on issue. Checked the p

3534332	A4-4SS2-04 SE unable to clear	GS18603	A4-4SS2-04	CLOSE	ECM	7/24/22	3:29:00 PM	7/24/22	5:33:00 PM	04:38	6.42

Comments: inspected,motor sounded running but belt not moving, love joy broken, replaced, tested, RTS
inspected encoder, checked wires, cable, rod, checked line, ran in maint. mode, motor sounded like it was running but was not moving belt

3464537	A4-4SS2-05 multiple shaft	GS18604	A4-4SS2-05	CLOSE	ECM	4/24/22	7:42:00 AM	4/24/22	7:50:00 AM	00:08	0.00

Comments: ECALL-adjusted the cover to stop hitting the bearing of the encoder, fault cleared, RTS.
(Working on another ECALL from 07:22 until 07:41, 4SS1-02 W/O 3464536)
Inspect asset, shaft encoder fault was shown, the cover was hitting the bearing of the encoder. Adjusted the cover and checked the cable.

3513422	A4-4SS1-06 - SHAFT	GS18591	A4-4SS1-06	CLOSE	ECM	6/25/22	3:45:00 PM	6/25/22	5:12:00 PM	01:27	0.00

Comments: Bad encoder, replaced with new, fault cleared, monitored with bags, RTS, no issued
arrived to asset, noticed encoder guard was pressing against encoder & shaft straightened out box, reset fault, let it run for couple of

3619722	4SS1-07 bump out needs to be	GS18592	A4-4SS1-07	CLOSE	ECM	11/16/22	8:56:00 AM	11/16/22	9:15:00 AM	00:19	0.00

Comments: Ecall : BHS request us to remove bump out, Removed bump out & RTS
arrived at unit removed bump out so L3 tech could finish installing a motor in L3

3570296	A4-4SS1-07 - MISSING BAG	GS18592	A4-4SS1-07	CLOSE	ECM	9/4/22	4:32:00 PM	9/4/22	4:58:00 PM	00:28	0.00

Comments: shaft encoder cable loose, tightened cable, tested, running good, RTS
checked the asset and found out the shaft encoder cable was loosened, I tightened the cable, after that, I turned the asset on for testing. it

3570351	A4-4SS1-07 - Multiple missing	GS18592	A4-4SS1-07	CLOSE	ECM	9/5/22	10:30:00 AM	9/5/22	11:49:00 AM	01:19	0.00

Comments: inspected thoroughly, found system jam occur inside L3 whenever bags got inside of it, informed BHS
troubleshooting the asset to find out what was causing the missing bags jam, for example, I checked the shaft encoder itself and the cable

3586029	A4-4SS1-10 SE unable to clear	GS18595	A4-4SS1-10	CLOSE	ECM	10/1/22	6:00:00 PM	10/1/22	7:15:00 PM	01:20	0.00

Comments: jam light on, Swapped P/E from 4ss1-10 to 4ss1-11, ESTOP, reset, monitored, RTS
arrived at asset, jam light at 4ss1-10 is on, inspected photo-eyes, has all lights from both assets. hand operated the motors, motors respond

3443127	A4-4SS1-11 - Multiple Encoder	GS18596	A4-4SS1-11	CLOSE	ECM	3/26/22	12:30:00 PM	3/26/22	12:57:00 PM	00:27	0.00

Comments: Comment
Verified by John.

3438134	A4-4VS-100A drive fault/failed to	GS18597	A4-4VS-100A	CLOSE	ECM	3/21/22	4:50:00 PM	3/21/22	5:10:00 PM	00:28	0.00

Comments: ECALL: troubleshooting asset and found A bucket door not secure. secured and reset RTS

3393431	A4-4VS-100 (TL)- Drive fault	GS18597	A4-4VS-100A	CLOSE	ECM	1/21/22	2:42:00 PM	1/21/22	3:30:00 PM	02:06	0.00

Comments: Corrected log: Checked all components of VSU. checked doors, opened/closed, restarted VSU, Test. RTS
Got to VSU and it was not working. checked all PEs and reflectors. Checked if it would cycle. Checked main panel but everything was OK.

3430588	A4-4VS-100 belt not moving	GS18597	A4-4VS-100A	CLOSE	ECM	3/6/22	3:05:00 PM	3/6/22	3:39:00 PM	00:34	0.00

Comments: ECALL: loose handles on trap door, made adjustments to handles, tested VS, cycle with no issue,RTS
inspected asset, checked the trap doors, and found loose handles on trap door, made adjustments to the handles on the trap door, tested

3437856	A4-4VS-100 estop will not clear	GS18597	A4-4VS-100A	CLOSE	ECM	3/19/22	5:35:00 AM	3/19/22	6:00:00 AM	00:25	0.00

Comments: ECALL:checked all 4 cages on VSU and align them, then reset the VSU and test (ok)
checked all 4 cages on VSU and align them, then reset the VSU and test (ok)

3490010	A4-4CS2-04 jam will not clear	GS18382	A4-4CS2-04	CLOSE	ECM	5/27/22	6:11:00 AM	5/27/22	7:27:00 AM	02:28	0.00

Comments: Ecall : Will not reset, Reset asset tightened loose chain & RT S
while resetting heard loud noise from motor over chain jumping, chain jumping tried to tighten up chain maxed out still jumping came to office

3490025	4CS2-04 has a bag jam	GS18382	A4-4CS2-04	CLOSE	ECM	5/27/22	7:33:00 AM	5/27/22	7:38:00 AM	00:22	0.00
	Comments: ECALL:bag got stuck between rollers by the door, remove bags, reset, tested, RTS went to asset, found bag got stuck between rollers by the door, remove bags, reset, tested, RTS										
3550581	A4-4CS2-04 jam	GS18382	A4-4CS2-04	CLOSE	ECM	8/16/22	6:30:00 AM	8/16/22	6:57:00 AM	00:40	0.00
	Comments: Went to asset, inspected asset, cleared jams, then cleared and reset line, RTS, stayed and monitored Went to asset, inspected asset, cleared jams, then cleared and reset line, RTS, stayed and monitored										
3572643	A4-4CS2-04 multiple jams	GS18382	A4-4CS2-04	CLOSE	ECM	9/11/22	6:50:00 AM	9/11/22	7:10:00 AM	00:25	0.00
	Comments: multiple jams, diagnose issue, adjusted photo eye, test and RTS										
3581448	4CS2-04 has a jam which will not	GS18382	A4-4CS2-04	CLOSE	ECM	9/22/22	9:16:00 AM	9/22/22	9:33:00 AM	00:17	0.00
	Comments: Ecall : Multiple jams by the door, Cleaned photo eye reset asset & RTS went over to A4 4CS2-04 for a multiple jam E-call once I got there belt was already running I check and clean photo eyes and reflector stood										
3432889	A4-4CS2-04FD2 failed to close	GS18383	A4-4CS2-04FD2	CLOSE	ECM	3/12/22	9:36:00 AM	3/12/22	9:45:00 AM	00:09	0.00
	Comments: ECALL:jam light flushing,alarm going off,manually closed door, reset line, closed, alarm cleared,RTS arrived to asset, jam light flushing, door alarm going off, I went inside Hub, manually closed door, reset line door opened, belt started to run, I										
3607581	A4-4CS2-04FD2 /Door fault	GS18383	A4-4CS2-04FD2	CLOSE	ECM	10/31/22	1:44:00 PM	10/31/22	1:56:00 PM	00:16	0.00
	Comments: inspected, lowered door, cleaned photoeye/reflectors, reset, tested, RTS inspected, lowered door, cleaned photoeye/reflectors, reset, tested, RTS										
3376629	A4-4CS2-06 jam	GS18385	A4-4CS2-06	CLOSE	ECM	1/2/22	9:57:00 AM	1/2/22	10:09:00 AM	00:12	0.00
	Comments: ECALL: jam, moved bag that was stuck, reset line, then RTS. Got to asset and moved bag that was stuck, then reset the line, called it back in service.										
3413365	A6-OS28-Door - DOOR ISSUE	GS14864	A6-OSC28-Door	CLOSE	ECM	2/13/22	3:16:00 PM	2/13/22	3:25:00 PM	00:14	0.00
	Comments: ECALL: door fault, inspected door, tested key pad, monitored door for further issues, RTS. Inspected door, tried to badge in on the key pad, the door went down, checked for any debris, watched door to make sure there was no										
3433037	A6-OSC28-Door-door alarm	GS14864	A6-OSC28-Door	CLOSE	ECM	3/13/22	6:25:00 PM	3/13/22	6:28:00 PM	00:03	0.00
	Comments: ECALL: went to asset, cycled door, reset, RTS										
3437938	A6-OSC28-Door - Door Fault	GS14864	A6-OSC28-Door	CLOSE	ECM	3/19/22	9:23:00 PM	3/19/22	9:28:00 PM	00:12	0.00
	Comments: Comment Verified by Qamil.										
3460628	A6-OSC28-Door-door alarm	GS14864	A6-OSC28-Door	CLOSE	ECM	4/18/22	7:11:00 PM	4/18/22	7:15:00 PM	00:04	0.00
	Comments: ECALL-Reset door and alarm, asset RTS.										
3508028	A6-OSC28-Door /Door fault	GS14864	A6-OSC28-Door	CLOSE	ECM	6/16/22	6:55:00 PM	6/16/22	6:59:00 PM	00:04	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS closed door manually reopen door to verify proper working condition										
3485261	OSC28 (Oversize 28) has a door	GS14864	A6-OSC28-Door	CLOSE	ECM	5/22/22	10:15:00 AM	5/22/22	10:30:00 AM	00:15	0.00
	Comments: ECALL-door down, alarm off, tested door, (ok) RTS.										
3485620	A6-OSC28-Door /Alarm	GS14864	A6-OSC28-Door	CLOSE	ECM	5/25/22	7:57:00 PM	5/25/22	10:20:00 PM	02:23	0.00
	Comments: Human error, user was not holding the button, instructed him to us the stop button, tested RTS. On arrival I inspected the asset to find that the error was caused by the user not holding the close button then I instructed him to us the st										
3503565	A6-OSC28-Door /Door fault	GS14864	A6-OSC28-Door	CLOSE	ECM	6/15/22	8:29:00 PM	6/15/22	8:33:00 PM	00:04	0.00
	Comments: ECALL-Closed door reset, RTS. Closed door reset, RTS.										
3602425	A6-OSC28-Door in alarm/ siding	GS14864	A6-OSC28-Door	CLOSE	ECM	10/20/22	2:24:00 PM	10/20/22	2:33:00 PM	00:11	0.00
	Comments: Ecall : Door fault, Cleared door fault reset limits and RTS went to asset inspected found door fault cleared door fault reset the limits of the door tested called back in service stayed to monitor										
3607192	Door fault; A6-OSC28-Door	GS14864	A6-OSC28-Door	CLOSE	ECM	10/27/22	1:15:00 PM	10/27/22	1:21:00 PM	00:06	0.00
	Comments: tested and RTS. operator error										
3421200	A6-OSC28 door alarm	GS14864	A6-OSC28-Door	CLOSE	ECM	2/28/22	7:45:00 PM	2/28/22	7:54:00 PM	00:09	0.00
	Comments: Arrived, cycled door. Reset. RTS.										
3432930	A6-OSC28-Door opening by itself	GS14864	A6-OSC28-Door	CLOSE	ECM	3/12/22	4:52:00 PM	3/12/22	5:01:00 PM	00:09	0.00
	Comments: ECALL:I checked over unit, I could not find any mechanical issues, called unit back in service When I arrived, I checked over unit, I could not find any mechanical issues, called unit back in service										
3550412	A6-OSC28-Door - door fault	GS14864	A6-OSC28-Door	CLOSE	ECM	8/14/22	4:31:00 PM	8/14/22	4:36:00 PM	00:14	0.00
	Comments: Arrived at asset, using control panel, manually closed door, started line, RTS Arrived at asset, using control panel, manually closed door, started line, RTS										
3577649	OSC28 (Oversize 28) has a door	GS14864	A6-OSC28-Door	CLOSE	ECM	9/20/22	12:34:00 PM	9/20/22	12:50:00 PM	00:16	0.00
	Comments: Get to the asset, found door not open, fixed door, tested, RTS, monitored Get to the asset, found door not open, fixed door, tested, RTS, monitored										
3602705	A6-OSC28-Door - Door left open	GS14864	A6-OSC28-Door	CLOSE	ECM	10/23/22	3:00:00 PM	10/23/22	3:20:00 PM	00:20	0.00
	Comments: found door fault, e-stop and inspect photo eyes. open and close door and reset. cleared and RTS went over to OS 28 for a door fault, check sensor and phot eyes and open and close the door. e-stop and reset the faults and called it back										
3607672	A6-OSC28-Door	GS14864	A6-OSC28-Door	CLOSE	ECM	11/1/22	2:19:00 PM	11/1/22	2:30:00 PM	00:22	0.00
	Comments: door alarm was on, closed door manually, badge in, roll door up and down, RTS door alarm was on, closed door manually, badge in, roll door up and down, RTS										

3619272	A6-OSC28-Door - DOOR FAULT	GS14864	A6-OSC28-Door	CLOS E	ECM	11/11/22	11:40:00 AM	11/11/22	11:44:00 AM	00:03	0.00
	Comments: Door was closed, used ACS, opened & closed door, no issues, RTS.										
3398501	A2-BC06-02-BC - Will Not Start	GS15567	A2-BC06-02-BC	CLOS E	ECM	1/29/22	4:02:00 PM	1/29/22	6:15:00 PM	02:22	952.14
	Comments: Comment Verified by Jaime/Tim.										
3539014	A2-BC06-04-BC overload	GS15569	A2-BC06-04-BC	CLOS E	ECM	7/30/22	3:38:00 PM	7/30/22	5:13:00 PM	01:41	0.00
	Comments: overload fault, FPC not run, ESTOP, reset panel & control station, adjusted till 2 lights,reset,test inspected line, section 4 had the overload fault, door would open when started up, FPC would run but line would not run on bag room side,										
3539026	cancel	GS15569	A2-BC06-04-BC	CLOS E	ECM	7/30/22	4:53:00 PM	7/30/22	4:53:00 PM	00:00	0.00
3547951	A2-BC06-01-BC - MOTOR	GS15569	A2-BC06-04-BC	CLOS E	ECM	8/5/22	1:45:00 PM	8/5/22	2:09:00 PM	00:24	0.00
	Comments: interface card on VFD belt 4 had loose wire, needs repair, shut down power, repaired the interface card on VFD belt 4 had loose wire and needs to be repaired, was AOC get it to run and airline finished operations, shut down										
3607583	A6-6MU-7-FPC is not running - A6	GS15556	A6-6MU-7-FPC	CLOS E	ECM	10/31/22	1:47:00 PM	10/31/22	2:00:00 PM	00:28	0.00
	Comments: E-stop cable had poor connection, went into control station to make proper connection, RTS E-stop cable had poor connection, went into control station to make proper connection, RTS										
3602865	6OB-449 is receiving multiple	GS15598	A6-6OB-449	CLOS E	ECM	10/25/22	8:53:00 AM	10/25/22	10:40:00 AM	01:47	0.00
	Comments: troubleshot, clear faults, try to replicate faults, unsuccessful, valves good, observed,RTS, monitor troubleshot, cleared faults, tried to replicate faults, unsuccessful, valves good, observed, RTS, monitored										
3607342	A6-6OB-449 - Multiple VFD	GS15598	A6-6OB-449	CLOS E	ECM	10/29/22	6:28:00 AM	10/29/22	6:45:00 AM	00:17	0.00
	Comments: Inspected asset, reset, let it run a little while, RTS.										
3570046	A2-2TC1-02 photo eye issue	GS15726	A2-2TC1-02	CLOS E	ECM	9/2/22	8:09:00 AM	9/2/22	8:24:00 AM	00:26	0.00
	Comments: Ecall : Bag jam fault, Cleared debris from under door closed door & RTS arrived at asset inspected and wiped clean photo eyes and reflectors cleaned up debris under door manually closed door cleared jam fault										
3570052	A2-2TC1-02 multiple jam	GS15726	A2-2TC1-02	CLOS E	ECM	9/2/22	8:37:00 AM	9/2/22	9:50:00 AM	05:40	0.00
	Comments: Ecall : Bag jam, Made adjustments to cladding installed new hardware & RTS went to asset inspected asset found cladding missing hardware causing photo eye, reflector to move when bags are placed on the line we										
3390176	4CS2-12 motor is not running	GS18392	A4-4CS2-12	CLOS E	ECM	1/13/22	8:00:00 AM	1/13/22	8:20:00 AM	00:20	0.00
	Comments: ECALL: inspect asset, found auxiliary fault, reinstall and test. RTS										
3398336	4CS2-12 has a jam which will not	GS18392	A4-4CS2-12	CLOS E	ECM	1/27/22	1:45:00 PM	1/27/22	2:02:00 PM	00:17	0.00
	Comments: Ecall : Jam will not clear, Tightened loose photo eye back in place & RTS when I arrived I checked over unit found a loose photo eye tightened photo eye in place tested and called back in service										
3500364	A4-4CS2-11	GS18392	A4-4CS2-12	CLOS E	ECM	6/2/22	1:30:00 PM	6/2/22	1:45:00 PM	00:15	0.00
	Comments: ECALL- Reset and tested asset, RTS.										
3455849	A6-6MS2-10 Controlnet adapte	GS16054	A6-6MS2-10	CLOS E	ECM	4/13/22	10:21:00 AM	4/13/22	10:29:00 AM	00:14	0.00
	Comments: Ecall : Control net fault, Reset VFD and APP & RTS arrived and inspected the asset reset the VFD and App and cleared the bag jam monitored for a few minutes and called back into service										
3443155	A6-6MS2-10 - ControlNet	GS16054	A6-6MS2-10	CLOS E	ECM	3/26/22	7:23:00 PM	3/26/22	7:35:00 PM	00:12	0.00
	Comments: ECALL:Reset control net, tested asset, back in service Reset control net, tested asset, back in service										
3478180	ControlNet adapter error - A6	GS16054	A6-6MS2-10	CLOS E	ECM	5/10/22	9:28:00 AM	5/10/22	9:41:00 AM	00:13	0.00
	Comments: ECALL: device net fault, turned off app box, adjusted cables under app box, reset line, cleared, RTS inspected asset, device net fault on section 10, turned off APP box and adjusted the cables under the app box, waited a couple of seconds										
3555324	A6-6MS2-10 ControlNet	GS16054	A6-6MS2-10	CLOS E	ECM	8/22/22	11:12:00 AM	8/22/22	11:30:00 AM	00:18	0.00
	Comments: checked cables, noticed it was loose, made adjustment reset control net, line start up, RTS Inspected asset, checked cables, noticed it was loose, made adjustment reset control net, line start up, RTS										
3513221	A6-6MS2-09 shaf encode	GS16053	A6-6MS2-09	CLOS E	ECM	6/23/22	10:54:00 AM	6/23/22	11:07:00 AM	00:21	0.00
	Comments: ECALL- Southeast cleared encoder, Assessed asset, running properly RTS. Southeast finally stated they had cleared the encoder. Assessed asset, running properly RTS.										
3581487	Bag Claim 6 has a door fault	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	9/22/22	5:16:00 PM	9/22/22	5:22:00 PM	00:28	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS got there door won't go down so manually close door then started line door open then stop line door close monitor it then call back in service										
3594481	Bag Claim 6 has a door fault	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	10/6/22	11:25:00 AM	10/6/22	11:31:00 AM	00:10	0.00
	Comments: Ecall : Door fault, Made adjustments to photo eye & RTS had to make adjustment to the photo eye on the door and line started up then monitor while bags were put on the line till it stop										
3594698	A2-BC06-05-DOOR - Will Not	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	10/8/22	10:30:00 AM	10/8/22	10:36:00 AM	00:16	0.00
	Comments: Ecall : Door fault, Cleared motor overload reset asset & RTS arrived at asset I reset the line then took a look at the panel notice panel saying that the asset 4 has an overload I cleared the overload and										
3602417	A2-BC06-05-DOOR jam	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	10/20/22	12:00:00 PM	10/20/22	12:04:00 PM	00:10	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS went to asset inspected found multiple jam leading to the FPC cleared jam reset the fault tested called back in service stayed to monitor										
3602579	A2-BC06-05-DOOR	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	10/22/22	10:05:00 AM	10/22/22	10:10:00 AM	00:10	0.00
	Comments: Ecall : Door jam, Cleared jam condition reset asset & RTS arrived at asset cleared jam and reset unit monitored for a while and called it back in										

3594595	Bag Claim 6 has a door fault	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	10/7/22	10:00:00 AM	10/7/22	10:09:00 AM	00:09	0.00
	Comments: Ecall : Jam, Removed obstruction blocking photo eye reset asset & RTS arrived at unit and found a bag blocking a photo eye moved bag and reset the fault tested and called back in service										
3513319	Bag Claim 6 has a door fault	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	6/24/22	12:42:00 PM	6/24/22	1:15:00 PM	01:06	0.00
	Comments: photo eye fault, tightened PE, aligned PE, airline threw bags, tightened brackets, tested, RTS Arrived at asset, inspected and identified photo eye on the door only showing one light, identified photo eye bracket was a little bit loose										
3525642	A2-BC06-OS-DOOR fault	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	7/9/22	4:10:00 PM	7/9/22	4:19:00 PM	00:09	0.00
	Comments: door up photo eye was out of alignment. adjusted and										
3525820	A2-BC06-05-DOOR jam	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	7/11/22	12:38:00 PM	7/11/22	12:55:00 PM	00:11	0.00
	Comments: reset fault, after resetting fault, I started the system, the door working good, RTS reset fault, after resetting fault, I started the system, the door working good, I called back on service										
3581451	Bag Claim 6 has a door fault	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	9/22/22	9:36:00 AM	9/22/22	9:44:00 AM	00:24	0.00
	Comments: Ecall : Door fault, Cleared jam condition reset asset & RTS went to asset inspected found jam clear jam reset fault called back in service stayed to monitor										
3581601	A2-BC06-05-DOOR jam	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	9/23/22	4:12:00 PM	9/23/22	4:15:00 PM	00:03	0.00
	Comments: jam, cleared and and RTS										
3581871	A2-BC06-05-DOOR door	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	9/25/22	4:53:00 PM	9/25/22	4:58:00 PM	00:05	0.00
	Comments: checked motor panel for more information, turned off & back on two belt disconnects & restarted,RTS arrived and checked motor panel for more information, turned off and back on two belt disconnects and restarted system, back in service										
3599497	A2-BC06-05-DOOR Door	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	10/15/22	10:21:00 AM	10/15/22	10:34:00 AM	00:26	0.00
	Comments: P/E have one light, adjusted, door closed, tested, RTS went over to A2-BC-6fd door for a door fault ECALL, once I got there, I noticed right away the photo-eye of the door only have one light, I										
3602771	A2-BC06-05-DOOR Door	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	10/24/22	9:55:00 AM	10/24/22	10:02:00 AM	00:20	0.00
	Comments: arrived at asset, cleared fault, closed door, tested, RTS arrived at asset, cleared fault, closed door, tested, RTS										
3607562	A2-BC06-05-DOOR Door	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	10/31/22	10:10:00 AM	10/31/22	10:18:00 AM	00:20	0.00
	Comments: inspected, diagnosed, adjusted photoeye, tested, RTS inspected, diagnosed, adjusted photoeye, tested, RTS										
3617074	Bag Claim 6 has a door fault	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	11/4/22	10:09:00 AM	11/4/22	10:23:00 AM	00:21	0.00
	Comments: adjusted photo-eye and bracket, tested, RTS										
3599406	Door fault; A2-BC06-05-DOOR	GS15571	A2-BC06-05-DOOR	CLOS E	ECM	10/14/22	10:03:00 AM	10/14/22	10:16:00 AM	00:15	0.00
	Comments: Door's photo-eye was loose, tightened it, tested asset, monitored it, RTS.										
3572601	A2-BC06-FPC jammed on both	GS15573	A2-BC06-FPC	CLOS E	ECM	9/10/22	5:53:00 PM	9/10/22	6:13:00 PM	00:20	0.00
	Comments: Cleared jam that was blocking the p. eye, cleared door fault, RTS.										
3485147	A5-6OB-632 - Belt Not Running	GS15852	A5-6OB-632	CLOS E	ECM	5/21/22	10:57:00 AM	5/21/22	11:10:00 AM	00:33	0.00
	Comments: Ecall : Belt not running, Went to asset inspected resetting VFD tested called back in service										
3460089	A2-2ML2-29 - BELT SUETER	GS16111	A2-2ML2-29	CLOS E	ECM	4/14/22	5:29:00 AM	4/14/22	5:56:00 AM	00:27	0.00
	Comments: ECALL: Cleared bags, readjusted belt, cleared faults, restarted system, called back in service										
3577694	A2-2ML2-29 jam wont reset	GS16111	A2-2ML2-29	CLOS E	ECM	9/20/22	11:26:00 PM	9/20/22	11:30:00 PM	00:14	0.00
	Comments: piece of belt flagging photo eye, cut piece to prevent jams. now back in service.										
3585903	A2-2ML2-28 - Multiple jams	GS16111	A2-2ML2-29	CLOS E	ECM	9/30/22	1:43:00 PM	9/30/22	2:15:00 PM	00:32	0.00
	Comments: disconnect, loto, reverse belt, cut folded belt, remove loto, reconnect, cycle, reset, monitor, RTS Arrived at asset. Assessed belt, disconnect motor, loto. utilized, removed V-belt guide. Used V-belt to reverse belt to get a better										
3432891	A2-2ML2-30 start fault	GS16112	A2-2ML2-30	CLOS E	ECM	3/12/22	10:05:00 AM	3/12/22	10:09:00 AM	00:04	0.00
	Comments: ECALL:Arrived to asset, SouthEast cleared fault, asset was running, called back in service Arrived to asset, SouthEast cleared fault, asset was running, called back in service										
3572936	Asset is not moving; A2-2ML2	GS16112	A2-2ML2-30	CLOS E	ECM	9/14/22	7:33:00 AM	9/14/22	7:47:00 AM	00:27	0.00
	Comments: Ecall : Jam not reset, Cleaned dirty reflector reset jam condition & RTS troubleshooting the asset and found out the reflector was a little bit dirty I cleaned the reflector reset the jam and started the asset back in										
3577270	A2-2ML2-30 SE unable to clear	GS16112	A2-2ML2-30	CLOS E	ECM	9/15/22	12:34:00 PM	9/15/22	1:24:00 PM	00:50	0.00
	Comments: Ecall : Jam will not clear, Cleaned dirty reflectors & reset asset & RTS arrived at unit and removed bags creating jam I then reset jam and line started I monitored for a few minutes line faulted again I started										
3376902	Bag Claim 5 has a e-stop on the	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	1/5/22	9:38:00 AM	1/5/22	10:00:00 AM	00:32	0.00
	Comments: Ecall : E-stop will not clear, Released E-stop on main panel, reset asset & RTS inspected asset found main panel displaying E-stop needed clearing, cleared E-stop, final inspection called back in service										
3385152	A1-IB5-FPC-BC / Pick Area	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	1/6/22	10:37:00 AM	1/6/22	12:42:00 PM	04:00	330.00
3393749	A1-IB5-FPC-BC unknown conditio	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	1/25/22	10:46:00 PM	1/25/22	10:51:00 PM	00:20	0.00
	Comments: Ecall : Jam, Removed obstruction blocking photo eye, clear jam condition & RTS BC-5 had a jam I remove the bags blocking the photo eye then reset the jam BC-5 is now back in service										
3408738	Unknown conditio on the public side	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	2/6/22	11:44:00 AM	2/6/22	11:47:00 AM	00:05	0.00

Comments: ECALL: unknown condition on panel, reset the panel & tested bag claim, called back in service.
Inspected asset, unknown condition on panel, reset the panel & tested bag claim, called back in service.

3438374 A1-IB5-FPC-BC - MOTOR GS15578 A1-IB5-FPC-BC CLOS ECM 3/23/22 10:26:00 PM 3/23/22 10:43:00 PM 00:17 0.00

Comments: ECALL: powered down MCP, reset breakers inside and power on. RTS

3442893 Bag Claim 5 has a motor overload on GS15578 A1-IB5-FPC-BC CLOS ECM 3/24/22 10:09:00 AM 3/24/22 10:29:00 AM 00:20 0.00

Comments: ECALL: adjusted wiring in MCP panel and started the line. test and RTS

3446347 Bag Claim 5 has a motor overload on GS15578 A1-IB5-FPC-BC CLOS ECM 3/31/22 1:24:00 PM 3/31/22 1:29:00 PM 00:05 0.00

Comments: Ecall : Phase monitor fault, Reset phase monitor fault cleared & tested bag claim

3443539 Bag Claim 5 will not start up GS15578 A1-IB5-FPC-BC CLOS ECM 3/30/22 12:31:00 PM 3/30/22 12:38:00 PM 00:07 0.00

Comments: Ecall : Unknown condition on FPC, Inspected NPF & RTS
arrived to asset looked at MCP no issues started asset no issues stopped asset no issues monitored MCP to ensured FPC displayed as

3455859 Bag Claim 5 FPC is making a loud GS15578 A1-IB5-FPC-BC CLOS ECM 4/13/22 11:56:00 AM 4/13/22 12:03:00 PM 00:14 0.00

Comments: Ecall : Noise, Tightened loose hardware & RTS
arrived and inspected the asset found some loose hardware called back into service

3490663 A1-IB5-FPC-BC Overload condition GS15578 A1-IB5-FPC-BC CLOS ECM 6/1/22 10:59:00 AM 6/1/22 11:33:00 AM 01:14 0.00

Comments: Ecall : Overload, Reset motor overload reset asset tested & RTS
arrived at asset located problem reset asset tested asset tested again called back in

3501116 A1-IB5-FPC-BC - ESTOP A GS15578 A1-IB5-FPC-BC CLOS ECM 6/8/22 5:12:00 PM 6/8/22 5:19:00 PM 00:05 0.00

Comments: ECALL- Airline cleared e-stop, RTS.
E-Stop had been cleared by Airline. FPC running. BHS stated showing all clear on graphics RTS.

3502971 A1-IB5-FPC-BC - unknown condition GS15578 A1-IB5-FPC-BC CLOS ECM 6/10/22 6:30:00 PM 6/10/22 6:40:00 PM 00:10 0.00

Comments: Ecall : Unknown condition, Reset MCC panel and test (OK)

3503212 Bag claim will not start. A1-IB5 GS15578 A1-IB5-FPC-BC CLOS ECM 6/13/22 9:25:00 AM 6/13/22 9:47:00 AM 00:55 0.00

Comments: Not operational
Reset. Checked photo eyes. Toggled speed proximity. Kept resetting until bag claim was in normal operation.

3503272 A1-IB5-FPC-BC GS15578 A1-IB5-FPC-BC CLOS ECM 6/13/22 2:02:00 PM 6/13/22 2:14:00 PM 00:44 0.00

Comments: Ecall : Baggage carousel not moving, Cycled power off & back on to reset fault & RTS
inspected asset checked photo eyes for three lights E-stop and reset the panel at the control station toggled the speed proximity disabled

3503352 A1-IB5-FPC-BC fault GS15578 A1-IB5-FPC-BC CLOS ECM 6/14/22 11:26:00 AM 6/14/22 11:45:00 AM 00:29 0.00

Comments: Ecall : Overload, Reset motor overload reset asset and RTS
reset the overload after that started the carousel it was running very good i called it back in service

3503369 A1-IB5-FPC-BC overload GS15578 A1-IB5-FPC-BC CLOS ECM 6/14/22 2:29:00 PM 6/14/22 2:57:00 PM 00:46 0.00

Comments: ECALL-checked photo-eyes, reset the system on the control panel, tested the asset, RTS.
Inspected asset, checked photo-eyes for functionality, reset the system on the control panel, tested the asset, RTS.

3507997 Bag Claim 5 has an estop on the GS15578 A1-IB5-FPC-BC CLOS ECM 6/16/22 1:12:00 PM 6/16/22 1:18:00 PM 00:06 0.00

Comments: Ecall : E-stop pressed on flat plate, Cleared E-stop reset asset & RTS
arrived at unit and cleared E-stop FPC started up and I called unit back in service

3508159 A1-IB5-FPC-BC - UNKNOWN GS15578 A1-IB5-FPC-BC CLOS ECM 6/17/22 8:07:00 PM 6/17/22 8:20:00 PM 00:13 0.00

Comments: Ecall : Unknown condition, Reset MCP, reset FPC & RTS
went to asset reset MCP reset FPC tested back in service

3508211 A1-IB5-FPC-BC overload on both GS15578 A1-IB5-FPC-BC CLOS ECM 6/18/22 9:51:00 AM 6/18/22 9:55:00 AM 00:28 0.00

Comments: Ecall : Multiple jams, Cleared fault reset asset & RTS
got there the asset wasn't running so went to main panel clear issue the problem then hit restart line started moving monitor it till agency f

3508215 A1-IB5-FPC-BC overload on both GS15578 A1-IB5-FPC-BC CLOS ECM 6/18/22 10:30:00 AM 6/18/22 11:00:00 AM 01:30 0.00

Comments: Ecall : Unit stop running, Cleared fault reset asset & RTS
got there unit wasn't running went to main panel clear fault let it run till agency finish throwing bags then wait till everything stop so started

3516842 Bag Claim 5 will not start up GS15578 A1-IB5-FPC-BC CLOS ECM 7/1/22 9:27:00 AM 7/1/22 9:34:00 AM 00:18 0.00

Comments: Ecall : E-stop on public side, Cleared E-stop reset asset & RTS
arrived at asset identified E-stop pressed cleared E-stop FPC started running tested bag claim back in service

3531062 A1-IB5-FPC-BC unknown condition GS15578 A1-IB5-FPC-BC CLOS ECM 7/20/22 3:45:00 PM 7/20/22 4:15:00 PM 00:30 0.00

Comments: Ecall : FPC is in fault will not restart, RTS, Follow up needed for sensor to be replaced
checked the FPC for any problems found come carriage wheels missing the speed sensor is broken had to temporarily disable it to get FPC

3547873 A1-IB5-FPC-BC GS15578 A1-IB5-FPC-BC CLOS ECM 8/4/22 6:22:00 PM 8/4/22 6:32:00 PM 00:20 0.00

Comments: Ecall : E-stop on flat plate, Cleared E-stop reset asset & RTS
Paul went to flat plate to reset E-stop once clear I manually lowered door to clear alarm once alarm cleared I tested and returned to service

3548070 A1-IB5-FPC-BC - Multiple Jam GS15578 A1-IB5-FPC-BC CLOS ECM 8/6/22 5:44:00 PM 8/6/22 6:15:00 PM 00:36 0.00

Comments: Ecall : FPC jam, Cleared jam condition reset asset & RTS
went to asset inspected it cleared jam reset panel called back in service monitor asset

3508012 Bag Claim 5 will not start up GS15578 A1-IB5-FPC-BC CLOS ECM 6/16/22 4:37:00 PM 6/16/22 4:47:00 PM 00:48 0.00

Comments: Ecall : FPC not running, Reset E-stop, reset asset & RTS
went to asset showing on the screen drive A,B,D not retract fault reset E-stop on MCP tested called back in service

3508119 Bag Claim 5 has an overload on the GS15578 A1-IB5-FPC-BC CLOS ECM 6/17/22 3:45:00 PM 6/17/22 3:52:00 PM 00:14 0.00

Comments: Ecall : Overload fault, Cleared overload reset asset & RTS

arrived at asset inspected photo eyes and reflectors headed to panel E-stop reset cleared overload tested unit back in service

3550180	A1-IB5-FPC-BC bag broken list	GS15578	A1-IB5-FPC-BC	CLOS	ECM	8/12/22	1:21:00 AM	8/12/22	3:00:00 AM	03:48	135.00

Comments: Ecall : Bad wheels, Replaced missing wheels & RTS
replaced wheels that were missing causing loud noise

3550223	A1-IB5-FPC-BC multiple jams	GS15578	A1-IB5-FPC-BC	CLOS	ECM	8/12/22	12:46:00 PM	8/12/22	1:00:00 PM	00:14	1,919.24

Comments: Ecall : Multiple jams, Cleared jam condition reset fault & RTS
arrived at flat plates and cleared jam checked over flat plate and reset the fault noticed a lot of bags just running around unit I believed this

3581707	A1-IB5-FPC-BC - JAM ON THE	GS15578	A1-IB5-FPC-BC	CLOS	ECM	9/24/22	3:59:00 PM	9/24/22	4:02:00 PM	00:08	0.00

Comments: Ecall : Bag jam, Arrived to asset and cleared bag jam

3416628	A1-IB5-FPC-BC bad noise	GS15578	A1-IB5-FPC-BC	CLOS	ECM	2/22/22	5:23:00 PM	2/22/22	5:25:00 PM	00:02	0.00

Comments: ECALL:Inspected asset, found trash on track, cleared trash, called back in service
Inspected asset, found trash on track, cleared trash, called back in service

3437937	A1-IB5-FPC-BC - Motor Overload	GS15578	A1-IB5-FPC-BC	CLOS	ECM	3/19/22	9:22:00 PM	3/19/22	9:30:00 PM	00:08	0.00

Comments: Comment
Verified by Marc.

3490376	A1-IB5-FPC-BC - Overload Fault	GS15578	A1-IB5-FPC-BC	CLOS	ECM	5/30/22	10:57:00 AM	5/30/22	11:08:00 AM	00:20	0.00

Comments: ECALL: line stopped, door closed, shut panel down, reset, checked P/E, tested,RTS
inspected line, line was stopped and door was closed, shutdown the panel and reset, checked photo-eyes after system fully booted, back up

3490424	A1-IB5-FPC-BC - Overload Fault	GS15578	A1-IB5-FPC-BC	CLOS	ECM	5/30/22	3:58:00 PM	5/30/22	4:37:00 PM	00:39	0.00

Comments: ECALL: arrived and cleared ESTOP and jam, reset system and called back into service
arrived and cleared ESTOP and jam, reset system and called back into service

3490557	A1-IB5-FPC-BC overload	GS15578	A1-IB5-FPC-BC	CLOS	ECM	5/31/22	3:25:00 PM	5/31/22	3:47:00 PM	00:32	0.00

Comments: ECALL:cleared bags from photo-eyes and reset the fault, RTS, monitored
Arrived at asset, inspected, cleared bags from photo-eyes and reset the fault, called back in service, then monitored

3490598	A1-IB5-FPC-BC overload	GS15578	A1-IB5-FPC-BC	CLOS	ECM	5/31/22	5:22:00 PM	5/31/22	5:34:00 PM	00:16	0.00

Comments: ECALL: shut down panel, reset door and line, door opened, line ran,closed,RTS
inspected line, shut down panel and reset, after it booted up, reset the line, door opened and line ran ok, stopped line and door closed called in

3490608	A1-IB5-FPC-BC overload	GS15578	A1-IB5-FPC-BC	CLOS	ECM	5/31/22	6:29:00 PM	5/31/22	6:35:00 PM	00:06	0.00

Comments: ECALL: inspected asset, reset system, cleared overload, tested system, back in service
arrived at asset, inspected asset, reset system, cleared overload, tested system, back in service

3500618	A1-IB5-FPC-BC - motor overload	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/4/22	7:56:00 PM	6/4/22	8:05:00 PM	00:09	0.00

Comments: ECALL: Reset at MCP panel, restart asset, tested, called back in service
Reset at MCP panel, restart asset, tested, called back in service

3502830	A1-IB5-04-DOOR alarm	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/9/22	11:37:00 AM	6/9/22	11:47:00 AM	00:16	0.00

Comments: FPC Motor O/L, disconnect at MCP, Opened/Closed all breakers and fuses, Monitored, RTS
Arrived to IB5. looked at MCP, E-stop condition displayed. Cycled E-stop and reset on bagroom. E-stop cleared. pressed reset on MPC. No

3502842	A1-IB5-FPC-BC - BELT NOT	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/9/22	2:49:00 PM	6/9/22	3:20:00 PM	00:31	0.00

Comments: bag jam, cleared, speed prox sensor going bad, disabled, rts
Arrived at asset, removed bags that were jammed, E stop reset, cleared jam, tested bag claim, back in service. got a call at 5:01 that fpc

3503141	A1-IB5-FPC-BC airline reporting	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/12/22	3:18:00 PM	6/12/22	3:27:00 PM	00:12	0.00

Comments: Inspected asset, started up, BC ran fine, no issue, called back in service
Inspected asset, started up, BC ran fine, no issue, called back in service

3503174	A1-IB5-FPC-BC - BELT NOT	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/12/22	9:47:00 PM	6/12/22	9:54:00 PM	00:13	0.00

Comments: ECALL: inspected asset, found bag had been stuck. airline agent cleared, reset e-stop properly, RTS

3503308	A1-IB5-FPC-BC unknown conditio	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/13/22	10:24:00 PM	6/13/22	10:33:00 PM	00:09	0.00

Comments: asset required a reset. Reset, tested, RTS
asset required a reset. Reset, tested, RTS

3503502	Bag Claim is not working; A1-IB5	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/15/22	11:52:00 AM	6/15/22	12:17:00 PM	00:38	0.00

Comments: cleared jam on public side, tested, RTS, work order was created to change the safety edge
Arrived at the asset, jam on FPC won't clear. went on public side and cleared the jam. tested IB5, called back in service. safety edge is

3503531	Bag Claim 5 keeps jamming at	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/15/22	2:30:00 PM	6/16/22	12:30:00 AM	25:14	2,046.09

Comments: replaced proxy sensor,broken wheels,passed to 2nd shift,replaced friction wheels,tested, monitor,RTS
Went to asset, inspected, went to parts to pick up parts, came back to asset, replaced proxy sensor, broken wheels, passed to second

passed down from 1st shift, replaced 2 friction wheels, tested, monitored, RTS

3508034	A1-IB5-FPC-BC - BELT NOT	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/16/22	8:16:00 PM	6/16/22	8:19:00 PM	00:03	0.00

Comments: Ecall : Belt not moving, Reset MCP test back in service

3508043	A1-IB5-FPC-BC - not moving	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/16/22	9:41:00 PM	6/16/22	9:43:00 PM	00:02	0.00

Comments: Reset MCP, Test, RTS
Reset MCP, Test, RTS

3508045	A1-IB5-FPC-BC not running	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/16/22	10:28:00 PM	6/16/22	10:38:00 PM	00:10	0.00

Comments: Inspect MCP panel for any problems, found none, reset, test, RTS
Inspect MCP panel for any problems, found none, reset, test, RTS

3508254	A1-IB5-FPC-BC - UNKNOWN	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/18/22	7:15:00 PM	6/18/22	7:27:00 PM	00:12	0.00

Comments: went to FPC, reset ESTOP, tested unit, back in service

3508625	A1-IB5-FPC-BC siding reporting	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/21/22	1:19:00 PM	6/21/22	1:38:00 PM	00:19	0.00
	Comments: arrived at asset, diagnosed problem, cleared jam on asset, tested and retested, RTS arrived at asset, diagnosed problem, cleared jam on asset, tested and retested, RTS										
3508117	Bag Claim 5 has a jam on the FPC	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/17/22	3:09:00 PM	6/17/22	3:21:00 PM	00:12	0.00
	Comments: cleared bags off of the back side of unit, ESTOPPed and reset fault on FPC, started up, RTS when I arrived, I cleared bags off of the back side of unit, ESTOPPed and reset fault on FPC, started up, called back in service										
3508233	A1-IB5-FPC-BC - MOTOR	GS15578	A1-IB5-FPC-BC	CLOS	ECM	6/18/22	1:30:00 PM	6/18/22	2:00:00 PM	00:30	0.00
	Comments: reset phase monitor, testing, e-stop and starts, no longer faulting, RTS back to get the phase monitor to reset and now testing the bag claim, putting it through E-stops and starts. No longer faulting, RTS										
3517205	A1-IB5-FPC-BC jam	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/4/22	5:21:00 PM	7/4/22	5:38:00 PM	00:24	0.00
	Comments: Arrived at asset, located jam, took out bags, reset line, tested line, RTS										
3525737	A1-IB5-FPC-BC - WILL NOT	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/10/22	4:49:00 PM	7/10/22	5:00:00 PM	00:11	0.00
	Comments: Inspected asset, checked BC, all photo-eye checked, nothing wrong, tested BC, called back in service Inspected asset, checked BC, all photo-eye checked, nothing wrong, tested BC, called back in service										
3525760	A1-IB5-FPC-BC - UNKNOWN	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/10/22	9:14:00 PM	7/10/22	9:30:00 PM	00:16	0.00
	Comments: speed sensor to be disabled on MCP, after enabling speed sensor,reset, tested,RTS on arrival, I inspected the asset and found all photo-eyes ok, but after further inspection, I found the speed sensor to be disabled on the										
3525797	Bag Claim 5 has a bad speed sensor	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/11/22	7:28:00 AM	7/11/22	2:40:00 PM	12:16	183.13
	Comments: JSM Andy said they will take the sensor from Bag Claim 1.										
3525838	A1-IB5-FPC-BC - Mcgrp server	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/11/22	3:40:00 PM	7/11/22	4:09:00 PM	00:29	0.00
	Comments: FPC was not running properly,passed down to 3rd shift to do a deep inspection,F/U, OOS Arrived at asset, FPC was not running properly, work order was closed and passed down to 3rd shift to do a deep inspection and I										
3525909	Bag Claim 5 will not start up	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/12/22	10:48:00 AM	7/12/22	3:00:00 PM	08:11	914.95
	Comments: Found bad wheels. Replaced with new. Performed full inspection. Tested, RTS.										
3530508	A1-IB5-FPC-BC - plates separate	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/14/22	3:36:00 PM	7/14/22	7:48:00 PM	08:15	662.56
	Comments: Replaced 21 wheels, links and cladding. Started FPC, no issues, CBIS. Arrived @ asset noticed Flat Plate Spin. Checked links, found approve links and wheels missing. Replaced links and 2 wheels and opened										
3530857	A1-IB5-FPC-BC unknown condition	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/18/22	9:43:00 AM	7/18/22	10:05:00 AM	00:44	0.00
	Comments: FPC was not running. Reset speed sensor on panel. tested, RTS FPC was not running. Reset speed sensor on panel. Tested system multiple times until running again. RTS										
3525751	A1-IB5-FPC-BC - not turning or	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/10/22	7:01:00 PM	7/10/22	7:15:00 PM	00:14	0.00
	Comments: Arrived at asset, inspected asset. Reset and tested, checked carousel, RTS Arrived at asset, inspected asset. Reset and tested, checked carousel, RTS										
3530960	Unknown condition; A1-IB5	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/19/22	12:49:00 PM	7/19/22	1:00:00 PM	00:11	0.00
	Comments: checked speed sensor, was off, turned on, tested, everything running, RTS inspected asset, FPC was not running while testing it. Checked the speed sensor on the panel and it was off. Turned the speed sensor back										
3534171	A1-IB5-FPC-BC - will not start	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/22/22	7:31:00 PM	7/22/22	7:35:00 PM	00:04	0.00
	Comments: remove ESTOP and reset the line										
3534514	A1-IB5-FPC-BC siding reporting	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/26/22	10:57:00 AM	7/26/22	11:51:00 AM	03:37	0.00
	Comments: closed/opened door, checked fault, reset, turned on/off speed sensor, cleared fault, test, RTS Arrived at asset, diagnosed problem. Inspected asset, manually closed door. Opened panel. Checked for faults, and reset panel. Turned p										
3539097	A1-IB5-FPC-BC did not start	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/31/22	12:00:00 PM	7/31/22	12:14:00 PM	00:14	0.00
	Comments: found nothing wrong with it after testing the asset multiple times, called back into service arrived at the asset, inspected it, found nothing wrong with it after testing the asset multiple times, called back into service										
3539127	A1-IB5-FPC-BC - door fault	GS15578	A1-IB5-FPC-BC	CLOS	ECM	7/31/22	6:04:00 PM	7/31/22	6:20:00 PM	00:26	0.00
	Comments: went to carousel, released ESTOP, reset, RTS										
3539218	A1-IB5-FPC-BC - Jam Fault (E	GS15578	A1-IB5-FPC-BC	CLOS	ECM	8/1/22	1:17:00 PM	8/1/22	1:28:00 PM	00:28	0.00
	Comments: Arrived at asset, jam on FPC. reset jam, started FPC, RTS Arrived at asset, jam on FPC. reset jam, started FPC, RTS										
3539295	A1-IB5-FPC-BC Eaton Passenger	GS15578	A1-IB5-FPC-BC	CLOS	ECM	8/2/22	9:20:00 AM	8/2/22	9:21:00 AM	00:20	0.00
	Comments: airline reset ESTOP, tested, called back in service, monitored FPC for jams and issues arrived at asset, diagnosed problem airline reset ESTOP, tested, called back in service, monitored FPC for jams and issues										
3548113	FD failed to close; A4-IB5-FPC-BC	GS15578	A1-IB5-FPC-BC	CLOS	ECM	8/7/22	9:19:00 AM	8/7/22	9:27:00 AM	00:11	0.00
	Comments: Went to carousel, released the E-stop, reset, RTS Went to carousel, released the E-stop, reset, RTS										
3548152	A1-IB5-FPC-BC - NOT RUNNING	GS15578	A1-IB5-FPC-BC	CLOS	ECM	8/7/22	6:30:00 PM	8/7/22	6:38:00 PM	00:08	0.00
	Comments: arrived at asset, inspected asset, checked system, reset system, tested, back in service arrived at asset, inspected asset, checked system, reset system, tested, back in service										
3550209	Bag Claim 5 has an estop on the	GS15578	A1-IB5-FPC-BC	CLOS	ECM	8/12/22	9:52:00 AM	8/12/22	10:05:00 AM	00:14	0.00
	Comments: already back in service, we checked photo-eyes and asset to make sure everything is working fine,RTS once we got area 2, IB-5; we notice it was already back in service, we checked photo-eyes and asset to make sure everything is working fine										
3550333	Door fault; A1-IB5-FPC-BC	GS15578	A1-IB5-FPC-BC	CLOS	ECM	8/14/22	7:13:00 AM	8/14/22	7:28:00 AM	00:17	0.00
	Comments: cleared bag jam from photo-eye and reset the ESTOp, tested the line and called it back in service arrived at the asset, cleared bag jam from photo-eye and reset the ESTOp, tested the line and called it back in service										

3556154	A1-IB5-05-BC unknown condition	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	8/31/22	10:31:00 AM	8/31/22	10:52:00 AM	00:21	0.00
	Comments: Cleared fault on MCP, bypass sensor, bag claim will now operate, RTS.										
3570461	FPC is not running in the	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	9/6/22	12:46:00 PM	9/6/22	1:00:00 PM	00:48	0.00
	Comments: cleared fault and got the system to run, tested multiple times before calling it back in service										
	arrived at the asset, cleared fault and got the system to run, tested multiple times before calling it back in service										
3570480	A1-IB5-FPC-BC conveyance	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	9/6/22	4:35:00 PM	9/6/22	4:39:00 PM	00:04	0.00
	Comments: operator throwing bags to close to each other causing bags to keep jamming & line to stop										
	arrived at asset, inspected asset, upon inspection, noticed operator throwing bags to close to each other causing bags to keep jamming & line										
3570517	FPC is not running in the	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	9/7/22	6:16:00 AM	9/7/22	6:21:00 AM	00:05	0.00
	Comments: when I arrived, checked MCP for faults, started BC, back in service, operator error										
	when I arrived, checked MCP for faults, started BC, back in service, operator error										
3572917	A1-IB5-FPC-BC unknown	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	9/14/22	12:35:00 AM	9/14/22	12:45:00 AM	00:10	0.00
	Comments: removed bags, tested asset, closed doors, called back in service										
	removed bags, tested asset, closed doors, called back in service										
3539433	A1-IB5-FPC-BC E-STOP	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	8/3/22	4:05:00 PM	8/3/22	5:00:00 PM	00:55	0.00
	Comments: resolve jams., bag claim will run but speed sensor needs to be replaced. RTS										
	the FPC shows faults on A, b, C, and D drives. speed sensor issue, will need to be replaced for unit to operate properly. airline ran the bag										
3586198	A1-IB5-FPC-BC not working per	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	10/3/22	9:41:00 AM	10/3/22	10:02:00 AM	00:42	0.00
	Comments: started line, belt moved but fpc was not. disabled speed sensor, E-stop, reset, tested, RTS										
	inspected, door closed, line not moving. started line, belt moved but fpc was not. disabled speed sensor, E-stop, reset, tested, RTS										
3594554	Bag Claim 5 has a stop on the FPC	GS15578	A1-IB5-FPC-BC	CLOS E	ECM	10/6/22	5:12:00 PM	10/6/22	5:25:00 PM	00:13	0.00
	Comments: E-stop pushed on public side on the FPC by airline agent, advised to only push incase of emergencies										
	went to asset, inspected, found E-stop pushed on public side on the FPC by airline agent, advised to only push incase of emergencies										
3460480	A5-6OB-647 multiple jams had	GS16065	A5-6OB-647	CLOS E	ECM	4/17/22	11:23:00 AM	4/17/22	12:00:00 PM	00:37	7.57
	Comments: ECALL-Replaced love joy spider gear, tested & adj. the love joy, reset jam, started the asset, RTS.										
3464566	A5-6OB-647 multiple jams	GS16065	A5-6OB-647	CLOS E	ECM	4/24/22	12:12:00 PM	4/24/22	1:31:00 PM	02:38	0.00
	confirmed with Gavin JSM										
3464561	A5-6OB-647 belt not moving	GS16065	A5-6OB-647	CLOS E	ECM	4/24/22	10:51:00 AM	4/24/22	11:46:00 AM	02:27	0.00
	Comments: ECALL: drive roller not moving, checked set screw, tightened screw, made adjustment of bearing,RTS										
	Inspected asset, noticed drive roller not moving, checked set screw, tightened screw, made adjustment of bearing, belt start moving, called										
3464577	A5-6OB-647 - Jam Fault	GS16065	A5-6OB-647	CLOS E	ECM	4/24/22	5:30:00 PM	4/24/22	11:00:00 PM	14:30	2,303.16
	Comments: ECALL-R/R all old set screws w/ new ones, both spockets, install belt, adjusted and tested, RTS.										
	Roller sliding side to side. and all set screws were all loose. so removed all the old set screws and drill into shaft and install all new set screws										
3464638	A5-6OB-647 - JAM WILL NOT	GS16065	A5-6OB-647	CLOS E	ECM	4/25/22	9:10:00 AM	4/25/22	12:11:00 PM	10:27	34.23
	Comments: ECALL: replaced bad sprocket, missing keyway, put back together,RTS										
	Inspect asset, checked motor, notice sprocket bag, removed old , got new from parts, install sprocket, notice missing keyway, put new,										
3437855	A6-6MU15 bags not sliding down	GS16031	A6-6MF15-01	CLOS E	ECM	3/19/22	5:32:00 AM	3/19/22	5:42:00 AM	00:10	0.00
	confirmed with Qamill JSM										
3460671	2TC1 metal cladding is	GS15730	A2-2TC1-01	CLOS E	ECM	4/19/22	9:40:00 AM	4/19/22	10:00:00 AM	00:20	0.00
	Comments: ECALL:made adjustment to cladding with new hardware, called back in service										
	made adjustment to cladding with new hardware, called back in service										
3490613	A2-2TC1-01 back stuck between	GS15730	A2-2TC1-01	CLOS E	ECM	5/31/22	7:16:00 PM	5/31/22	7:21:00 PM	00:29	0.00
	Comments: ECALL: bag stuck between rollers on sec 1, removed bags, reset ESTOP, tested, RTS,F/U										
	On arrival, I inspected the asset, found a bag gotten stuck in between rollers on section one, so I removed the bag, reset the ESTOP to te										
	although the airline notified me that the steel wall panel before entrance right at the ticket counter is causing bags to turn side ways as the										
3508268	A2-2TC1-03-DOOR SF unable	GS15730	A2-2TC1-01	CLOS E	ECM	6/19/22	5:30:00 AM	6/19/22	5:45:00 AM	00:15	0.00
	Comments: did the reset on display (stop button was stuck in display), tested, RTS										
	did the reset on display (stop button was stuck in display), tested, RTS										
3516914	A2-2ML1-18 jam will not clear	GS16099	A2-2ML2-18	CLOS E	ECM	7/2/22	6:07:00 AM	7/2/22	6:08:00 AM	00:01	0.00
	Comments: send to assist South East, ECALL cancelled										
3376907	A2-2ML2-19 /Missing bags	GS16100	A2-2ML2-19	CLOS E	ECM	1/5/22	10:20:00 AM	1/5/22	10:38:00 AM	00:20	0.00
	Comments: Ecall : Missing bag, Made adjustments to belt & RTS										
	Inspected asset found a knotch in belt made adjustments final inspection called back in service										
3393363	Gate 23-Hole in PCA	GS14519	PCA-23	CLOS E	ECM	1/20/22	6:15:00 PM	1/20/22	6:54:00 PM	01:05	0.00
	Comments: Ecall : No hole was found,NPF & RTS										
	No hole was found, unit was started and is able to cool. End of hose temp was 42. Air hose is in good condition.										
3416205	Gate 23 the pca is not working	GS14519	PCA-23	CLOS E	ECM	2/18/22	8:02:00 AM	2/18/22	8:42:00 AM	00:40	0.00
	Comments: not working, arrive to the gate and pca was not hook up to the plane,										
	I pulled out the hose from the basket, open the electrical door, checked for any visible problem, not issues found. Press start bottom and the										
3455380	Gate 23 PCA HOSE TEAR	GS14519	PCA-23	CLOS E	ECM	4/8/22	7:36:00 AM	4/8/22	7:57:00 AM	00:21	0.00
	Comments: pca hose tear, arrive and strtch the hose from the basket, turned on to look for the tear hose.										
	Just found out the spiral hose starting from the pca loss because the hose clamp failed. We add couple the 5/16 selftaping screws.and										
3416097	Gate 23 PCA is not working	GS14519	PCA-23	CLOS E	ECM	2/17/22	5:50:00 AM	2/17/22	6:00:00 AM	00:19	0.00

Comments: Inspected the hoses- good. Milo is good. PCA on correct setting. Current temp 42*F.

3446519	PCA-23 NOT WORKING	GS14519	PCA-23	CLOSE	ECM	4/2/22	9:01:00 AM	4/2/22	9:11:00 AM	00:10	0.00

Comments: ECALL: running,will stop by to adjust length of the cycle,functioning and cooling
hose connected to the aircraft and the unit running upon arrival. The discharge temp is 27 degrees then cycled up to 55 degrees, then back

3464306	Gate 23 pca is blowing ho	GS14519	PCA-23	CLOSE	ECM	4/21/22	10:55:00 AM	4/21/22	11:05:00 AM	00:10	0.00

Comments: “Blowing warm”
Upon arrival found unit off and hose detached from aircraft and laying in the ground under the plane. The control panel was set to jumbo but

3480329	PCA 23 blowing hot	GS14519	PCA-23	CLOSE	ECM	5/14/22	3:43:00 PM	5/14/22	4:07:00 PM	00:25	0.00

Comments: unit off. started and tested unit. No issues were found. Unit discharged 41
unit off. started and tested unit. No issues were found. Unit discharged 41 degrees. Pilot called without knowing, the crew disconnected hose

3485040	Gate 23 pca is blowing ho	GS14519	PCA-23	CLOSE	ECM	5/20/22	7:57:00 AM	5/20/22	9:30:00 AM	01:33	0.00

Comments: blowing hot
Defrosting the unit apparently they let it run overnight and a block of ice was blown off evaporator it is now defrosted and output 32 degrees

3485442	PCA-23 HOLE ON HOSE	GS14519	PCA-23	CLOSE	ECM	5/24/22	8:58:00 AM	5/24/22	9:38:00 AM	01:59	192.00

Comments: ecall pca-23
Requested a 10ft section of hose and replaced it. Waited for aircraft to leave. CBIS

3490318	Gate 23-PCA blowing hot ai	GS14519	PCA-23	CLOSE	ECM	5/29/22	6:00:00 PM	5/29/22	6:47:00 PM	00:47	0.00

Comments: Blowing Hot
Upon arrival the unit was turned on and connected. Discharge temperature was 38. Unit had no tripped breakers. Unit running properly.

3503446	Gate 23 PCA is blowing ho	GS14519	PCA-23	CLOSE	ECM	6/15/22	5:43:00 AM	6/15/22	5:59:00 AM	00:16	0.00

Comments: Unit working
Arrived at the gate and the unit was working properly upon arrival.

3526035	PCA 74 hose issue	GS14519	PCA-23	CLOSE	ECM	7/13/22	4:59:00 PM	7/13/22	5:28:00 PM	00:29	0.00

Comments: Hose Issue
Upon arrival the unit was not on. Upon inspection, I saw that the snap on/ milo was off. The snap on was drilled and reconnected to the air

3530851	3530851 - PCA-2 Blowing HO	GS14519	PCA-23	CLOSE	ECM	7/18/22	8:59:00 AM	7/18/22	9:14:00 AM	00:28	0.00

Comments: Milo detached from hose
Upon arrival found milo detached from hose. Reconnected and secured milo. Connected hose to aircraft and Started unit. Discharge 36.5

3555310	PCA-23 HOT AIR	GS14519	PCA-23	CLOSE	ECM	8/22/22	8:43:00 AM	8/22/22	9:14:00 AM	00:31	0.00

Comments: No issues found
Arrived at the gate found unit off, attached to aircraft. Started and ran unit under normal condition. Unit works fine, both stages came on

3570529	The PCA is running warm	GS14519	PCA-23	CLOSE	ECM	9/7/22	10:10:00 AM	9/7/22	10:46:00 AM	01:12	0.00

Comments: Blowing warm
Upon arrival found unit blowing warm. Opened electrical cabinet and found no tripped breakers or faults. Checked refrigerant pressures and

3577546	PCA-23 NOT WORKING	GS14519	PCA-23	CLOSE	ECM	9/19/22	8:21:00 AM	9/19/22	8:56:00 AM	00:55	201.43

Comments: pca no working
The unit is not turning on I have 480volt main power check power supply not working so we went to parts room and pick one up and instal

3572541	PCA-23 NOT WORKING	GS14519	PCA-23	CLOSE	ECM	9/10/22	8:18:00 AM	9/10/22	8:40:00 AM	00:22	0.00

Comments: Unit out of service
Unit was out service at the time of the call. The portable that was at the gate was placed on another gate (10) temporarily to assist with the

3586177	GATE 23 PCA HOSE HAS A	GS14519	PCA-23	CLOSE	ECM	10/3/22	2:16:00 AM	10/3/22	2:43:00 AM	00:54	336.63

Comments: 20 ft hose bdamaged
Arrived at the gate and found the unit on so inspected the hose to see where is it damaged. There is a 20 ft hose damaged so went to parts

3437769	A5-6OB-631	GS15851	A5-6OB-631	CLOSE	ECM	3/18/22	6:35:00 AM	3/18/22	6:41:00 AM	00:10	0.00

Comments: Ecall: Multiple jams, Went to asset inspect photo eye encoder no issue tested called back in service

3619480	A5-6OB-631 multiple jams	GS15851	A5-6OB-631	CLOSE	ECM	11/13/22	11:33:00 AM	11/13/22	12:00:00 PM	00:27	0.00

Comments: inspected photoeyes, adjusted, monitored, RTS
inspected photoeyes, adjusted, monitored, RTS

3430639	A2-2ML2-20 will not reset	GS16101	A2-2ML2-20	CLOSE	ECM	3/7/22	6:57:00 AM	3/7/22	7:08:00 AM	00:13	0.00

Comments: asset was running at my time of arrival and jam was already cleared, monitored, RTS
Arrived, inspected the asset, found nothing wrong with the asset was running at my time of arrival and jam was already cleared, monitored

3393318	A2-2ML2-22 belt jigger	GS16104	A2-2ML2-22	CLOSE	ECM	1/20/22	5:45:00 AM	1/20/22	6:16:00 AM	00:31	0.00

confirmed with Qumill JSM

3421297	A5-6MD1-02-DIV / Multiple jams	GS15562	A5-6MD1-02-DIV	CLOSE	ECM	3/1/22	3:21:00 PM	3/1/22	4:20:00 PM	00:59	0.00

Per JSM Roy.

3413262	A5-6MD1-02-DIV multiple jams	GS15562	A5-6MD1-02-DIV	CLOSE	ECM	2/12/22	7:15:00 AM	2/12/22	7:30:00 AM	00:15	0.00

Comments: ECALL: Jam, cleared,discovered 6md1-3 Photoeyes loose, tightened, monitored for few mins,no jams,RTS
arrived to asset, jam lights of 6MD1-2, cleared jam lights, looked at photo-eyes, discovered 6md1-3 PE loose, tightened PE, monitored asset

3555383	A2-2ML2-23 - Overload Fault	GS16105	A2-2ML2-23	CLOSE	ECM	8/22/22	9:15:00 PM	8/22/22	9:18:00 PM	00:03	0.00

Comments: went to asset, reset VFD, back in service
went to asset, reset VFD, back in service

3594864	A2-2ML2-03 /Motor Bracket	GS16105	A2-2ML2-23	CLOSE	ECM	10/10/22	2:13:00 PM	10/10/22	3:24:00 PM	01:11	0.00

Comments: motor bracket broke, stripped, secured, closed ECALL, F/U
Arrived at asset, motor bracket broke, used ziptres to stripped it down so it was secured, closed the ECALL and notified BHS to be

3502904	A2-2ML2-26 lacin	GS16108	A2-2ML2-26	CLOS	ECM		6/10/22	8:41:00 AM	6/10/22	8:52:00 AM	00:19	0.00
	coming apar			E								
	Comments: Ecall : Lacing coming apart, Removed damaged section of belt & RTS											
	arrived to asset lacing coming apart in center of belt used HOA & put belt in off used cutters to cut lacing where spilt & used utility knife to											
3508063	A2-2ML2-26	GS16108	A2-2ML2-26	CLOS	ECM		6/17/22	5:16:00 AM	6/17/22	5:39:00 AM	00:29	0.00
	multiple jams			E								
	Comments: Ecall : Multiple jams, Cleared jam condition reset asset and RTS											
	inspect photo eye and encoder all ok watch bags go through no jams notice a couple of bags were double up no space back in service											
3500574	A2-2ML2-25	GS16107	A2-2ML2-25	CLOS	ECM		6/4/22	10:17:00 AM	6/4/22	10:37:00 AM	00:20	0.00
	Overload			E								
	Comments: Ecall : Overload, Reset motor overload and RTS											
	got there overload reset overload then started line motor has no hardware went to cage 6 got hardware tightened bolt on bracket that hold the											
3570522	A2-2ML2-25	GS16107	A2-2ML2-25	CLOS	ECM		9/7/22	8:00:00 AM	9/7/22	8:44:00 AM	01:48	0.00
	Overload			E								
	Comments: JSM Jamie said that the motor has a broken motor mount which will be replaced overnight.											
3433054	A2-2ML2-25 jam	GS16107	A2-2ML2-25	CLOS	ECM		3/14/22	3:35:00 AM	3/14/22	3:45:00 AM	00:10	0.00
	will not clear			E								
	Comments: ECALL:Bag rolling down, incline, ESTOPPED, moved bag, reset, back in service											
	Bag rolling down, incline, ESTOPPED, moved bag, reset, back in service											
3485352	A2-2ML2-25	GS16107	A2-2ML2-25	CLOS	ECM		5/23/22	11:49:00 AM	5/23/22	12:01:00 PM	00:12	0.00
	missing bag jam			E								
	Comments: ECALL:inspected line before it checked photo-eyes, and adjusted and cleaned as necessary											
	inspected line before it checked photo-eyes, and adjusted and cleaned as necessary											
3398545	A2-2ML2-27	GS16109	A2-2ML2-27	CLOS	ECM		1/30/22	5:36:00 AM	1/30/22	5:42:00 AM	00:12	0.00
	Encoder Fault			E								
	Comments: ECALL: reset asset with Angel's assistance & reset diverters.											
3398547	A2-2ML2-27 -	GS16109	A2-2ML2-27	CLOS	ECM		1/30/22	6:30:00 AM	1/30/22	7:54:00 AM	03:00	177.63
	ENCODER			E								
	Comments: ECALL: Encoder not working,replaced with new encoder,adjusted settings, made final adjustments,RTS											
	Inspected asset, belt was not running and encoder was not working, the shaft was spinning but not the bearing, went to parts to get a new											
3490030	A2-2ML2-27 -	GS16109	A2-2ML2-27	CLOS	ECM		5/27/22	8:47:00 AM	5/27/22	9:04:00 AM	00:56	0.00
	Motor Overload			E								
	Comments: Ecall : Overload, Reset motor overload reset asset & RTS											
	got there was overload went to main panel reset overload then went to asset E-stop reset line started moving monitor it then call back in											
3507946	A2-2ML2-27	GS16109	A2-2ML2-27	CLOS	ECM		6/16/22	6:29:00 AM	6/16/22	6:37:00 AM	00:16	0.00
	multiple bag jams			E								
	Comments: Ecall : Multiple Jams, Adjusted photo eye to ensure proper working conditions tested RTS											
3508185	A2-2ML2-27	GS16109	A2-2ML2-27	CLOS	ECM		6/18/22	6:52:00 AM	6/18/22	7:24:00 AM	00:43	0.00
	multiple jams			E								
	Comments: Ecall : Multiple jams, Made adjustments to photo eye reset fault and RTS											
	got there multiple jams so check photo eye & reflector so there was one photo eye with one light clean reflector and adjust photo eye till had											
3508204	A2-2ML2-27	GS16109	A2-2ML2-27	CLOS	ECM		6/18/22	8:36:00 AM	6/18/22	9:00:00 AM	01:04	0.00
	multiple jams			E								
	Comments: Ecall : Multiple jams, Replaced photo eye with known good one reset fault & RTS											
	arrived to asset noticed photo eye had one light slightly adjusted photo eye, photo eye had 2 light but jam light would not clear JSM Carl											
3503061	A2-2ML2-15 -	GS16096	A2-2ML2-15	CLOS	ECM		6/11/22	6:16:00 PM	6/11/22	6:18:00 PM	00:02	0.00
	LACING			E								
	Comments: ECALL: lacing coming apart, ESTOP line, disconnect, dog ear belt, connected, monitored, RTS											
	GOAA showed ME lacing coming apart, I ESTOP line, disconnect asset then used a utility knife to dog ear belt to prevent it from flagging											
3503107	A2-2ML2-16	GS16097	A2-2ML2-16	CLOS	ECM		6/12/22	5:32:00 AM	6/12/22	5:40:00 AM	00:08	0.00
	motor overload			E								
	Comments: ECALL: reset jam, called back in service											
3433090	A6-BC30-01-BC -	GS15795	A6-BC30-01-	CLOS	ECM		3/14/22	12:22:00 PM	3/14/22	12:24:00 PM	00:02	0.00
	Over Length Fault		BC	E								
	Comments: Comment											
	Verified by Roy.											
3376583	A6-BC30-01-BC-	GS15795	A6-BC30-01-	CLOS	ECM		1/1/22	7:51:00 PM	1/1/22	8:05:00 PM	00:14	0.00
	jam		BC	E								
	Comments: ECALL: reset jam, tested, all ok, RTS											
3477990	A6-BC30-01-BC -	GS15795	A6-BC30-01-	CLOS	ECM		5/8/22	11:05:00 PM	5/8/22	11:10:00 PM	00:05	0.00
	CANNOT START		BC	E								
	Comments: ECALL: panel ESTOP on, reset ESTOP, door still jammed, fixed door P/E, RTS											
	inspected asset, panel ESTOP on, reset ESTOP & door still jammed, fixed door photo-eye, asset working properly, called back in service											
3477940	A6-BC30-FPC-BC	GS15795	A6-BC30-01-	CLOS	ECM		5/8/22	10:53:00 AM	5/8/22	10:58:00 AM	00:12	0.00
	belt not moving		BC	E								
	Comments: found nothing wrong, tested it 3 times to ensure it was working correctly, RTS											
	Arrived and inspected the asset, found nothing wrong, tested it 3 times to ensure it was working correctly and then called it back into service											
3516736	Bag Claim 30	GS15795	A6-BC30-01-	CLOS	ECM		6/30/22	1:40:00 PM	6/30/22	1:40:00 PM	00:00	0.00
	section 1 has a		BC	E								
	Comments: duplicate call see related work order											
3619553	A6-BC30-01-BC	GS15795	A6-BC30-01-	CLOS	ECM		11/15/22	2:59:25 AM	11/15/22	2:59:25 AM	00:00	0.00
	overload on bag		BC	E								
	Comments: inspected, checked overload, tested, RTS											
	inspected, checked overload, tested, RTS											
3385299	A7-2SS3-DIV	GS16245	A7-2SS3-DIV	CLOS	ECM		1/8/22	9:20:00 AM	1/8/22	9:30:00 AM	00:40	0.00
	position faul			E								
	Comments: ECALL:arrived at asset, once arrived SouthEast already DIV fault clear, inspected & tested DIV,RTS											
	arrived at asset, once arrived SouthEast already had DIV fault clear, inspected and tested DIV, called back in service											
3420985	A7-2SS3-DIV	GS16245	A7-2SS3-DIV	CLOS	ECM		2/26/22	5:30:00 AM	2/26/22	5:46:00 AM	00:16	0.00
	multiple jams			E								
	Comments: Ecall : Multiple jams,Tightened loose hardware & RTS											
	go to diverter and found servo hardware loose and all the wrong hardware so tighten up all hardware and test and call back into service											
3420991	A7-2SS3-DIV	GS16245	A7-2SS3-DIV	CLOS	ECM		2/26/22	8:07:00 AM	2/26/22	8:36:00 AM	01:26	0.00
	multiple jams			E								
	confirmed with Jaimie JSM											
3432917	A7-2SS3-DIV	GS16245	A7-2SS3-DIV	CLOS	ECM		3/12/22	2:18:00 PM	3/12/22	4:00:00 PM	01:52	55.95
	position faul			E								

Comments: ECALL: DIV rod damage, went to part to pick up rod, installed, adjusting paddle, tested, RTS
Went to asset, 2SS3-01 no issues found, found DIV rod damage, went to part to pick up rod, installed, adjusting paddle, tested, called back

3432941	A7-2SS3-DIV not cycling	GS16245	A7-2SS3-DIV	CLOS	ECM		3/12/22	5:45:00 PM	3/12/22	5:52:00 PM	00:15	0.00

Comments: ECALL: went to asset, resetting DIV, tested, called back in service
went to asset, resetting DIV, tested, called back in service

3478183	CANCEL!!!	GS16245	A7-2SS3-DIV	CLOS	ECM		5/10/22	9:49:00 AM	5/10/22	9:49:00 AM	00:00	2.60
3489924	A7-2SS3-DIV / is not working	GS16245	A7-2SS3-DIV	CLOS	ECM		5/26/22	10:23:00 AM	5/26/22	10:45:00 AM	00:37	0.00

Comments: Ecall : DIV not cycling, Readjusted paddles & RTS
went to asset found loose hardware on servo readjusting paddles tested called back in service

3503246	A7-2SS3-DIV broken c clamp	GS16245	A7-2SS3-DIV	CLOS	ECM		6/13/22	11:00:00 AM	6/13/22	11:42:00 AM	01:20	0.00

Per JSM repairs have been deferred to overnight.

3508068	A7-2SS3-DIV multiple jams	GS16245	A7-2SS3-DIV	CLOS	ECM		6/17/22	6:37:00 AM	6/17/22	6:45:00 AM	00:15	0.00

Comments: Ecall : Multiple Jams, Inspected asset no jams found & RTS
arrived to asset looked through 2SS3 line found no issues entire line running fine monitored for a couple minutes

3513390	2SS3-HSD has a motor overload	GS16245	A7-2SS3-DIV	CLOS	ECM		6/25/22	9:40:00 AM	6/25/22	10:10:00 AM	00:30	0.00

Comments: Ecall : Failed to retract, Cycled diverter reset fault & RTS
when I first arrived I cleared bag from around unit I then manually cycled unit requested BHS to send bags and called back in service high

3513387	2SS3-HSD has a motor overload	GS16245	A7-2SS3-DIV	CLOS	ECM		6/25/22	9:06:00 AM	6/25/22	10:18:00 AM	01:19	0.00

Comments: Ecall : Overload, Reset overload adjusted belt & RTS
got there was overload reset overload then notice outer paddle wasn't working so call BHS to put DIV out of service for 5 min went adjusted

3550195	A7-2SS3-DIV multiple jams	GS16245	A7-2SS3-DIV	CLOS	ECM		8/12/22	6:35:00 AM	8/12/22	7:26:00 AM	02:42	0.00

Comments: Ecall : Multiple jams, Cycled diverter tightened photo eye & RTS
arrived to asset looked at photo eyes for tightness & light all photo eyes tightness & have lights checked DIV, DIV cycled with no issues &

3581658	A7-2SS3-DIV	GS16245	A7-2SS3-DIV	CLOS	ECM		9/24/22	7:43:00 AM	9/24/22	7:53:00 AM	00:10	0.00

Comments: Ecall : Multiple missing bag jams, NPF cleaned photo eye & reflectors & RTS
arrived to asset checked all photo eyes & reflectors around asset & cleaned them nothing found called BHS to check the # of missing bag

3416614	A7-2SS3-DIV /Pad Roller	GS16245	A7-2SS3-DIV	CLOS	ECM		2/22/22	2:57:00 PM	2/23/22	12:30:00 AM	09:32	563.19

Comments: ECALL: control arm bent, opened ECALL, replaced, realigned paddles,taught,cycled,RTS
Inspected asset, diverter failed to retract, set diverter on manual mode, and opened up the blue cover, found the top arm that controls par
trained dion, went to 42 to grab part, went to asset, opened up diverter, replaced control arm, realigned paddles, secured all hardware,

3478182	A7-2SS3-DIV	GS16245	A7-2SS3-DIV	CLOS	ECM		5/10/22	9:34:00 AM	5/10/22	11:35:00 AM	03:19	2.60

Comments: ECALL: Paddle not functional,key way not intact with shaft,fixed bends in shaft, tested, RTS
inspected DIV, paddle was not functional, key way was not intact with shaft, fixed bends in shaft put key way back in shaft and put back

3485153	A7-2SS3-DIV - LOOSE PADDLE	GS16245	A7-2SS3-DIV	CLOS	ECM		5/21/22	12:33:00 PM	5/21/22	4:03:00 PM	03:30	113.10

Comments: Ecall : DIV not cycling, Replaced tie rod & coupler & RTS
went to asset inspect found bend rod and broken coupler waiting on supervisor to bring the part installed new parts tested called back in

3501111	A7-2SS3-DIV SE unable to clear	GS16245	A7-2SS3-DIV	CLOS	ECM		6/8/22	4:25:00 PM	6/8/22	4:34:00 PM	00:09	0.00

Comments: ECALL- Southeast had cleared fault, I monitored, RTS.
Southeast stated they had cleared fault, arrived and monitored, functioning properly, RTS.

3503030	A7-2SS3-DIV multiple failed to	GS16245	A7-2SS3-DIV	CLOS	ECM		6/11/22	10:04:00 AM	6/11/22	12:45:00 PM	03:50	0.00

Comments: ECALL: bent rod, part not stuck, bending old rod, adjusted paddled, tested, RTS
went to inspect, found bent rod, went to part, part not in stuck, went to AS4- bending the old rod, back to it will work, came back to asset,

3513857	A7-2SS3-DIV - position fault	GS16245	A7-2SS3-DIV	CLOS	ECM		6/29/22	7:25:00 PM	6/29/22	7:40:00 PM	00:35	0.00

Comments: Shut off disconnect and re-hung VFD on its bracket. turned disconnect back on and tested, RTS
Arrived at asset and panel door is open and vfd is out of panel on its side. Shut off disconnect and re-hung VFD on its bracket. turned

3539027	A7-2SS3-DIV SE unable to clear	GS16245	A7-2SS3-DIV	CLOS	ECM		7/30/22	5:20:00 PM	7/30/22	5:46:00 PM	00:26	0.00

Comments: inspected, no issue found, just lots of bags on the line, tested, RTS
went to asset, inspected, no issue found, just lots of bags on the line, tested, RTS

3548079	A7-2SS3-DIV - Multiple Position	GS16245	A7-2SS3-DIV	CLOS	ECM		8/6/22	7:39:00 PM	8/6/22	7:44:00 PM	00:17	0.00

Comments: jam caused by bags too close together on belt. jam at diverter cleared back in service
inspect issue, jam caused by bags too close together on belt. jam at diverter cleared back in service

3586140	A7-2SS3-DIV - Motor overload	GS16245	A7-2SS3-DIV	CLOS	ECM		10/2/22	5:01:00 PM	10/2/22	11:40:00 PM	04:56	216.19

Comments: attempted to clear overload,not cleared, replaced paddle belt, retaught, aligned, tested, reset,RTS
Attempted to clear the overload, and it would not clear, also adjusted paddle belt to clear the jam, could not clear overload, and jam, so pass
returned to asset after area shut down, determine paddle belt require replacement and required to be re-taught, replaced paddle belt, re-t

3594467	A7-2SS3-DIV Overload	GS16245	A7-2SS3-DIV	CLOS	ECM		10/6/22	6:02:00 AM	10/6/22	6:07:00 AM	00:05	0.00

Comments: Southwest resolved problem, RTS.

3599600	A7-2SS3-DIV - POSITION	GS16245	A7-2SS3-DIV	CLOS	ECM		10/16/22	4:16:00 PM	10/16/22	4:17:00 PM	00:01	0.00

Comments: Call cancelled

3624460	A7-2SS3-DIV position fault	GS16245	A7-2SS3-DIV	CLOS	ECM		11/20/22	8:26:00 AM	11/20/22	8:34:00 AM	00:14	0.00

Comments: tested diverter, cycled, tested with bags, RTS

3408655	A4-4MS1-13 jam not	GS18457	A4-4MS1-13	CLOS	ECM		2/5/22	6:12:00 AM	2/5/22	6:16:00 AM	00:04	0.00

Southeast cleared before JSM arrived.

3432870	A4-4MS1-13 multiple jams	GS18457	A4-4MS1-13	CLOS	ECM		3/12/22	6:45:00 AM	3/12/22	7:01:00 AM	00:16	0.00

Comments: ECALL:no jam present, monitored, noticed diverter 4MF-1B- DIV causing issues, RTS
Arrived to asset, no jam present, monitored, noticed diverter 4MF-1B- DIV causing issues, called back in service

3455862	A6-6MS2-06 /Shaft encoder	GS16050	A6-6MS2-06	CLOS	ECM		4/13/22	11:15:00 AM	4/13/22	11:23:00 AM	00:08	0.00

Comments: ECALL-Jam was cleared once sticker was removed from photo-eye, reset, RTS.
On inspection the asset was showing bag jam. although it had been moved after reseting line the jam showed again , with further inspection,

3390403	A4-4MS1-17- Multiple Jam	GS18461	A4-4MS1-17	CLOS	ECM		1/16/22	3:08:00 PM	1/16/22	3:21:00 PM	00:33	0.00

Comments: ECALL: wheel stuck under diverter, removed the wheel, release e-stop, reset line, RTS.
Inspected line and there was a piece of a wheel stuck under the diverter, removed the wheel, released e-stop and reset the line, the line was

3516917	A4-4MS1-17 unspecified Jam	GS18461	A4-4MS1-17	CLOS	ECM		7/2/22	6:25:00 AM	7/2/22	6:34:00 AM	00:10	0.00

Comments: Ecall : Jam, Cleared jam condition reset asset & RTS
jam caused by straps & handle from throwing bags at the diverter jam clear back in service

3525896	Belt ripped; A4-4MS1-17	GS18461	A4-4MS1-17	CLOS	ECM		7/12/22	8:28:00 AM	7/12/22	10:00:00 AM	01:32	19.02

Comments: belt torned apart, disconnect, LOTO, cut off damaged lacing, tested, RTS
Checked the asset and found out the belt was torn apart, disconnect the asset, lock out tag out , cut off the damage lacing from belt, turned

3413559	A4-4MS1-20 belt slipping	GS18464	A4-4MS1-20	CLOS	ECM		2/15/22	5:44:00 AM	2/15/22	6:01:00 AM	00:17	0.00

Comments: ECALL: belt cut along damaged portion by lacing resulting in a slight larger dog ear, tested, RTS
asset assessed for issue, belt was cut along damaged portion by lacing resulting in a slight larger dog ear. asset tested, returned to service

3539412	4MS1-21 belt is coming apart	GS18465	A4-4MS1-21	CLOS	ECM		8/3/22	12:45:00 PM	8/3/22	12:57:00 PM	00:18	0.00

Comments: JSM is going to replace the belt overnight.

3619713	4MS1-22 has water leaking from	GS18466	A4-4MS1-22	CLOS	ECM		11/16/22	7:16:00 AM	11/16/22	8:00:00 AM	00:44	0.00

Comments: Ecall : Water leak, Water is not leaking on any equipment, RTS
went to asset inspected it found where the water was coming from it was not leaking on to any equipment notified BHS called back in service

3616990	2MS2-104 is receiving multiple	GS16216	A2-2MS2-104	CLOS	ECM		11/3/22	11:36:00 AM	11/3/22	12:00:00 PM	00:58	0.00

Comments: JSM said they found a loose photoeye cable.

3525476	A2-2MS2-104 multiple overloads	GS16216	A2-2MS2-104	CLOS	ECM		7/8/22	2:52:00 AM	7/8/22	3:36:00 AM	00:44	1,408.00

Comments: Reset overload, and R/R bad VFD with a new one, reset line, tested, RTS.
Reset overload and it came back, so I disconnected the motor leads and then reset the asset and the overload was still there, check the V

3577727	A2-2MS2-104 oload	GS16216	A2-2MS2-104	CLOS	ECM		9/21/22	9:40:00 AM	9/21/22	10:30:00 AM	02:30	0.00

Comments: Inspected, checked photoeye and reflectors, tighten hose clamp, started, monitor, RTS
Inspected, checked photoeye and reflectors, tighten hose clamp, started, monitor, RTS

3430415	A4-4ME-DIV position fault	GS18419	A4-4ME-DIV	CLOS	ECM		3/4/22	8:54:00 AM	3/4/22	8:56:00 AM	00:02	0.00

Comments: ECALL:Arrived at asset, SE cleared fault, watched DIV cycled, called back in service
Arrived at asset, SE cleared fault, watched DIV cycled, called back in service

3460169	A4-4ME-DIV /JAM	GS18419	A4-4ME-DIV	CLOS	ECM		4/14/22	4:12:00 PM	4/14/22	4:21:00 PM	00:18	0.00

Comments: Ecall : Bag stuck, Cleared jam condition reset asset & RTS
got there bag stuck on DIV remove bag then started the line and then cycle DIV everything was working then call back in services

3390298	A4-4ME-DIV Failed To Extend	GS18419	A4-4ME-DIV	CLOS	ECM		1/15/22	5:06:00 AM	1/15/22	5:13:00 AM	00:07	0.00

Comments: ECALL: clear bags, reset asset, back in service

3413543	A4-4ME-DIV-drive fault	GS18419	A4-4ME-DIV	CLOS	ECM		2/14/22	7:47:00 PM	2/14/22	7:59:00 PM	00:12	0.00

Comments: ECALL:asset assessed for reported issue, diverter was reset, cycled, tested, returned to service
asset assessed for reported issue, diverter was reset, cycled, tested, returned to service

3416588	A4-4ME-DIV - DRIVE FAULT	GS18419	A4-4ME-DIV	CLOS	ECM		2/22/22	1:05:00 PM	2/22/22	1:20:00 PM	00:15	0.00

Comments: Found loose paddle belt. Made adjustments to belt. Tested. RTS.

3548230	A4-4ME-DIV SE reporting not	GS18419	A4-4ME-DIV	CLOS	ECM		8/8/22	3:28:00 PM	8/8/22	4:29:00 PM	01:07	0.00

Comments: bag handle behind and under paddle, removed bag handle, reset, tested, RTS.
Arrived at asset, drive fault on the diverter. Turned off disconnect and turned off the circuit breaker. got on the line and there was a bag

3416196	A4-4ME-01 jam condition will not	GS18420	A4-4ME-01	CLOS	ECM		2/18/22	6:55:00 AM	2/18/22	7:03:00 AM	00:15	0.00

Comments: Ecall : Jam won't clear, Cleared jam condition reset asset & RTS
had to push E-stop and then pull back out and then jam & start buttons to clear the jam then monitor while bags were put on the line

3530510	A4-4ME-01 - Belt not moving /loose	GS18420	A4-4ME-01	CLOS	ECM		7/14/22	3:39:00 PM	7/14/22	3:49:00 PM	00:21	0.00

Comments: Ecall : Belt keep stopping, Realigned & cleaned photo eye cleared jam condition & RTS
arrived at asset upon inspection identified issue was on 4ME-01 not 4ME-02 issue on 4MD-01 was a photo eye misaligned aligned photo eye

3530548	A4-4ME-01 photo eye issue - Jam	GS18420	A4-4ME-01	CLOS	ECM		7/15/22	3:46:00 AM	7/15/22	4:05:00 AM	00:48	0.00

Comments: Readjusted photo-eye, remove bags, CBIS.
Readjusted photo-eye, remove bags, CBIS with Senior Tech Chris assistance.

3607202	4ME-01 is receiving multiple	GS18420	A4-4ME-01	CLOS	ECM		10/27/22	2:20:00 PM	10/27/22	2:42:00 PM	00:22	0.00

Comments: section 1 photo eye was misaligned, align and reset asset RTS
went to asset, inspected and was sent to different asset but found a photo eye misaligned. reposition photo eye on section 1 and tested

3433114	A5-6RC-14- overload/	GS15862	A5-6RC-14	CLOS	ECM		3/14/22	5:06:00 PM	3/14/22	5:20:00 PM	00:14	0.00

Comments: ECALL: inspected thoroughly all cables, belt, motor condition, disconnect switch, no issue,RTS
inspected asset, BHS reported motor circuit trip, inspected the VFD and checked all the cables under it, checked the cables going to the

3433124	A5-6RC-14- multiple motor	GS15862	A5-6RC-14	CLOS	ECM		3/14/22	7:06:00 PM	3/14/22	7:20:00 PM	00:14	0.00

Comments: ECALL:went to asset, seen JSM there measuring belt, no issues, back in service
went to asset, seen JSM there measuring belt, no issues, back in service

3464558	A6-6CS4-04-DOOR - DOOR	GS15582	A6-6CS4-04-DOOR	CLOSE	ECM	4/24/22	10:35:00 AM	4/24/22	10:50:00 AM	00:15	0.00
	Comments: ECALL:lowered door manually and operated it multiple times to ensure it was working,RTS										
	Arrived and inspected the asset, lowered door manually and operated it multiple times to ensure it was working, called back into service										
3446567	A5-6RC-13 belt moving slow	GS15861	A5-6RC-13	CLOSE	ECM	4/3/22	6:12:00 AM	4/3/22	6:12:00 AM	00:09	0.00
	confirmed with Qamill JSM										
3416146	6MD2-05-DIV is receiving multiple	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	2/17/22	5:50:00 PM	2/17/22	5:59:00 PM	00:15	0.00
	Comments: Ecall : Jam, Southeaset cleared jam before tech arrived & RTS										
	arrived to asset no jam present Southeast cleared jam I manually extended & retracted DIV no issues monitor and witnessed DIV operated										
3430454	A6-6MD2-05-DIV /Failed to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/4/22	5:24:00 PM	3/4/22	5:50:00 PM	01:12	0.00
	Comments: ECALL: multiple jam, went to panel, reset padel, started cycle,monitored 30 min, RTS										
	got there was multiple jam, so went to panel, reset padel, then started cycle padel, then called BHS throw bags, monitored it 30 minutes, t										
3433237	A6-6MD2-05-DIV /Keeps jams	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/15/22	6:09:00 PM	3/15/22	6:38:00 PM	00:29	0.00
	Per JSM Roy is going to working on over night.										
3433337	A6-6MD2-05-DIV /Failed to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/16/22	5:01:00 PM	3/16/22	5:15:00 PM	00:24	0.00
	Comments: ECALL: inspected diverter and fault was cleared. cycled a few times to test and RTS										
3438217	A6-6MD2-05-DIV Failed to Extend	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/22/22	11:13:00 AM	3/22/22	11:35:00 AM	00:43	0.00
	Comments: ECALL: disconnect back on. cleared fault after turned asset on and test. RTS										
3438227	A6-6MD2-05-DIV /Failed to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/22/22	12:42:00 PM	3/22/22	2:00:00 PM	01:18	12.58
	Per JSM Roy.										
3438248	A6-6MD2-05-DIV /Failed to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/22/22	5:20:00 PM	3/22/22	7:02:00 PM	01:50	0.00
	Comments: ECALL: 1st shift troubleshooting, will have to pass to night shift										
3416526	A6-6MD2-05-DIV Multiple /Failed to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	2/21/22	5:48:00 PM	2/21/22	5:57:00 PM	00:38	0.00
	Comments: ECALL: put it in maint,extracted and retracted HCD, jogged it, toggled between auto & maint.auto,RTS										
	inspected HCD, put it in maintenance and extracted and retracted HCD, jogged it and toggled between auto and main, when in maint,										
3433232	A6-6MD2-05-DIV /Failed to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/15/22	5:25:00 PM	3/15/22	5:37:00 PM	00:15	0.00
	Per JSM Roy.										
3408767	A6-6MD2-05-DIV Multiple /Failed to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	2/6/22	6:27:00 AM	2/6/22	6:32:00 AM	00:05	0.00
	Comments: Comment										
	Verified by Jaime.										
3421283	A6-6MD2-05-DIV /Multiple jams	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/1/22	12:29:00 PM	3/1/22	12:40:00 PM	00:11	0.00
	Comments: ECALL:checked proxy at DIV, clean, reset fault, cycle DIV, RTS										
	inspect asset, checked proxy at DIV, clean, reset fault, cycle DIV, working fine, called back in fine										
3430459	A6-6MD2-05-DIV /Failed to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/4/22	6:04:00 PM	3/4/22	6:10:00 PM	00:06	0.00
	Per JSM Jaime.										
3432933	A6-6MD2-05-DIV Multiple /Failed to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/12/22	5:21:00 PM	3/12/22	5:38:00 PM	00:17	0.00
	Comments: ECALL:Jam was cleared before I arrived, tested asset with incoming bags, back in service										
	Jam was cleared before I arrived, tested asset with incoming bags, back in service										
3432940	A6-6MD2-05-DIV Multiple /Failed to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/12/22	5:41:00 PM	3/12/22	5:59:00 PM	00:18	0.00
	Comments: ECALL: tested, alot of bags on line,tested asset with incoming bags, RTS										
	Arrived at asset, inspected photo-eyes and reflectors, tested asset, advised BHS alot of bags on the line, causing the multiple jam,, tested										
3433018	A6-6MD2-05-DIV Multiple /Failed to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/13/22	2:05:00 PM	3/13/22	2:14:00 PM	00:09	0.00
	Comments: Comment										
	Verified by Roy.										
3433040	A6-6MD2-05-DIV- multiple fail to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/13/22	6:53:00 PM	3/13/22	7:04:00 PM	00:11	0.00
	Comments: ECALL:went to asset, cycled DIV, reset, monitored for few minutes, called back in service										
	went to asset, cycled DIV, reset, monitored for few minutes, called back in service										
3433121	A6-6MD2-05-DIV- Fail to retract	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/14/22	6:15:00 PM	3/14/22	6:25:00 PM	00:10	0.00
	Comments: ECALL:set to manual mode, cycled the diverter, inspected the proxies, set to auto, RTS										
	Inspected asset, set to manual mode, cycled the diverter, inspected the proxies, set to auto, called back in service after the diverter cycled										
3437916	A6-6MD2-05-DIV- Multiple fail to	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/19/22	5:45:00 PM	3/19/22	5:55:00 PM	00:10	0.00
	Comments: Comment										
	Verified by John.										
3438153	A6-6MD2-05-DIV failed to extend	GS15885	A6-6MD2-05-DIV	CLOSE	ECM	3/21/22	7:21:00 PM	3/21/22	8:00:00 PM	00:39	0.00
	Comments: ECALL: diverter troubleshooting, cycled and reset monitor. RTS										
3525720	A4-4TC2-01 will not stay running	GS18470	A4-4TC2-01	CLOSE	ECM	7/10/22	12:38:00 PM	7/10/22	12:52:00 PM	00:44	0.00
	Comments: reboot display and cleared fault, tested the asset multiple times to ensure, it was working,RTS										
	arrived and inspected the door, belts and photo-eyes and found nothing wrong, reboot the display and cleared the fault, tested the asset										
3416249	A4-4ME-03 - Multiple Jam	GS18422	A4-4ME-03	CLOSE	ECM	2/18/22	4:00:00 PM	2/18/22	4:15:00 PM	00:15	0.00
	Comments: Ecall : Multiple jams,Adjusted reflector clean photo eye & reflector reset fault & RTS										
	when I arrived unit was already running I checked over unit checking both reflectors and photo eyes on unit I wiped off photo eye and refle										
3376622	A4-4ME-05	GS18424	A4-4ME-05	CLOSE	ECM	1/2/22	8:37:00 AM	1/2/22	8:40:00 AM	00:03	0.00
	Comments: ECALL: belt breaking at edge, made adjustment till 2nd shift arrived, follow up needed, W/O created.										

							Inspected asset, found belt breaking at edge, made adjustment, went till 2nd shift got here, W/O created.					
3390362	A4-4MF1B-01	GS18434	A4-4MF1B-01	CLOSE	ECM	1/16/22	7:09:00 AM	1/16/22	7:25:00 AM	00:26	0.00
	Comments: ECALL: jams, cleaned photo eye & checked for 3 lights, reset line a few times until it started, RTS.											
							Inspected the line, cleaned photo eye, made sure there were three lights, reset the line a fee times until it started to run, called it in, inspec					
3390378	A4-4MF1B-01 MULTIPLE JAMS	GS18434	A4-4MF1B-01	CLOSE	ECM	1/16/22	10:14:00 AM	1/16/22	11:06:00 AM	00:59	0.00
	Comments: ECALL: diverter won't extend, retracted diverter, tested it, diverter working fine, RTS.											
							Troubleshooting the asset and found the diverter wasn't extending completely, I retracted the diverter, after that I tested it, it was working					
3390451	A4-4MF1B-01 - Jams	GS18434	A4-4MF1B-01	CLOSE	ECM	1/17/22	6:20:00 AM	1/17/22	6:25:00 AM	00:05	0.00
	Comments: ECALL:Went to asset, checked photo-eyes, reset, bags in service											
							Went to asset, checked photo-eyes, reset, bags in service					
3437821	A4-4MF1B-DIV - Multiple Drive	GS18433	A4-4MF1B-DIV	CLOSE	ECM	3/18/22	4:59:00 PM	3/18/22	6:20:00 PM	02:42	337.55
	Comments: ECALL: rod from paddle bent bad causing jams. replace rod and tested diverter. RTS											
							multiple jams on diverter, rod from paddle was bent bad. got new rod and installed. tested and RTS					
3446885	A4-4MF1B-DIV position fault/drive	GS18433	A4-4MF1B-DIV	CLOSE	ECM	4/6/22	7:39:00 AM	4/6/22	10:44:00 AM	09:21	0.00
	Comments: Ecall : Diverter fault, Tightened loose wiring and RTS											
							troubleshooting the diverter and found out there was a missing contact that caused by loose wire we fixed the wire and also adjusted servo					
3484917	A4-4MF1B-DIV not diverting here	GS18433	A4-4MF1B-DIV	CLOSE	ECM	5/19/22	5:43:00 AM	5/19/22	5:50:00 AM	00:07	0.00
	Comments: ECALL-Cycled DIV, found no faults, monitored for a few, RTS.											
3485458	A4-4MF1B-DIV drive	GS18433	A4-4MF1B-DIV	CLOSE	ECM	5/24/22	12:27:00 PM	5/24/22	4:13:00 PM	05:26	0.00
	Comments: Adjusted paddle and bracket, R/R damaged bolts, cycled and (teach) DIV, tested . RTS.											
							Arrived at the asset, and the paddle was loose when they were cycling. Open up the cover and the bracket for the motor was loose.					
3490114	A4-4MF1B-DIV Failed To Extend	GS18433	A4-4MF1B-DIV	CLOSE	ECM	5/28/22	6:25:00 AM	5/28/22	6:28:00 AM	00:05	0.00
	Comments: Ecall : Failed to extend, Arrived at asset already reset back in service											
3516825	Multiple drive faults A4	GS18433	A4-4MF1B-DIV	CLOSE	ECM	7/1/22	7:04:00 AM	7/1/22	7:24:00 AM	00:36	0.00
	Comments: Ecall : DIV O/L & fault, Replaced missing nut and RTS											
							Arrived to asset monitored removed bottom cover monitored noticed a nut below DIV looked at servo housing mount bolts noticed 1 bolt					
3516983	A4-4MF1B-DIV / Position fault	GS18433	A4-4MF1B-DIV	CLOSE	ECM	7/2/22	5:45:00 PM	7/2/22	5:56:00 PM	00:30	0.00
	Comments: Ecall : Position fault, Southeast cleared fault before tech arrived & RTS											
							arrived at asset SE cleared fault monitored asset for 5 minutes noticed bad bag hygiene & heavy bag flow causing paddle issues called b					
3569946	A4-4MF1B-DIV /Drive fault	GS18433	A4-4MF1B-DIV	CLOSE	ECM	9/1/22	1:00:00 PM	9/1/22	5:40:00 PM	07:52	6,315.50
	Comments: Ecall : Drive fault, Replaced bad gearmotor & RTS											
							arrived to asset LOTO removed bottom guard could freely move paddles servo bad removed servo installed new servo OP tested no					
3602418	A4-4MF1B-DIV SE unable to	GS18433	A4-4MF1B-DIV	CLOSE	ECM	10/20/22	12:06:00 PM	10/20/22	12:11:00 PM	00:10	0.00
	Comments: Ecall : Bag jam, Jam was cleared before techs arrived & RTS											
							jam was cleared before I arrived at asset arrived at asset inspected unit no issues tested DIV back in service					
3569971	A4-4MF1B-DIV /Paddle Broken	GS18433	A4-4MF1B-DIV	CLOSE	ECM	9/1/22	1:41:00 PM	9/1/22	1:43:00 PM	00:02	0.00
	Comments: Ecall : Duplicate call, Duplicate call to SR 9946											
3432876	A4-4MF1B-DIV paddle adjustmen	GS18433	A4-4MF1B-DIV	CLOSE	ECM	3/12/22	7:02:00 AM	3/12/22	7:27:00 AM	00:32	0.00
	Comments: ECALL: DIV not aligned, causing jams,aligned paddles, monitored, RTS											
							while monitoring 4MS1-13 (ECALL 3432870) , I noticed oaddle on 4ME-IB- DIV were not aligned and causing jams, asked for assistance,					
3433152	A4-4MF1B-DIV Failed To Extend	GS18433	A4-4MF1B-DIV	CLOSE	ECM	3/15/22	5:03:00 AM	3/15/22	5:45:00 AM	02:06	0.00
	Comments: ECALL:paddles were bouncing, went to parts to look for a servo, ROB. L retaught DIV, tested, RTS											
							went to asset, paddles were bouncing, went to parts to look for a servo, ROB. L came over and retaught the DIV, tested, back in service					
3437872	4MF1B (4MU1 DIV) has a jam	GS18433	A4-4MF1B-DIV	CLOSE	ECM	3/19/22	8:48:00 AM	3/19/22	4:00:00 PM	10:40	7,340.65
	Comments: ECALL: got to home position, servo damaged and all assembly needed replacement. replace and RTS											
							got paddles to home position but will not be able to extend them to teach extend during operation. diverter had severe damage to tie rods, servo is internally damaged, removd servo and replaced entire assembly and adjusted the rods.					
3464396	A4-4MF1B-DIV - Will Not Cycle	GS18433	A4-4MF1B-DIV	CLOSE	ECM	4/22/22	2:15:00 PM	4/22/22	5:41:00 PM	07:23	0.00
	Comments: ECALL: installed new synchro, no fault light,taught DIV,uninhibit, tested DIV, put back in auto,RTS											
							arrived to asset, fault light lit, disconnect DIV, open DIV, open breaker, closed breakers, closed disconnects, did not clear, looked at syncro,					
3513746	A4-4MF1B-DIV SE reporting	GS18433	A4-4MF1B-DIV	CLOSE	ECM	6/28/22	6:17:00 PM	6/28/22	8:47:00 PM	06:41	0.00
	Comments: short arm needs adjustment, adjusted rods, secured all hardware, retaught paddles,cycled,RTS											
							inspected, found short arm needs adjustment, had to pass it to third shift, worked on asset while system was running, opened up diverter,					
3517296	A4-4MFIB-DIV	GS18433	A4-4MF1B-DIV	CLOSE	ECM	7/5/22	7:24:00 AM	7/5/22	8:30:00 AM	02:12	0.00
	Comments: replaced loose hardware on servo, adjusted all other hardware, tested, monitored, RTS											
							Arrived at asset, main line wasn't running, diverter had an extend fault. Opened p the cover to inspect the hardware. The servo had loose					
3393568	A4-4MF3B-DIV-drive fault	GS18441	A4-4MF3B-DIV	CLOSE	ECM	1/23/22	5:17:00 PM	1/23/22	5:43:00 PM	01:26	0.00
	Comments: ECALL: diverter fault, bag wheels stuck in paddle belt, cleared broken wheels, reset line, RTS.											
							Inspected asset, fault on panel, won't cycle, went on the line to the diverter and checked the paddle belts, bag wheels were stuck in the					
3413286	A4-4MU2 - Piece of Metal Sticking	GS18439	A4-4MU2	CLOSE	ECM	2/12/22	1:02:00 PM	2/12/22	1:15:00 PM	00:26	0.00
	Comments: Comment											
							Verified by Anthony.					
3413565	A4-4MF3B-01	GS18442	A4-4MF3B-01	CLOSE	ECM	2/15/22	8:16:00 AM	2/15/22	8:27:00 AM	00:14	0.00

Comments: ECALL: remove bag stack, called back in service.
Inspect asset, check DIV, working fine head to southeast, remove bag stack, called back in service.

3619393	A4-4MF3B-01 - IAM	GS18442	A4-4MF3B-01	CLOSE	ECM	11/12/22	1:58:00 PM	11/12/22	1:59:00 PM	00:01	0.00

Comments: upon arrival, southeast already had cleared fault, checked over unit, RTS
upon arrival, southeast already had cleared fault, checked over unit, RTS

3617004	4MU3 has some broken plates	GS18443	A4-4MU3	CLOSE	ECM	11/3/22	1:58:00 PM	11/3/22	4:45:00 PM	14:12	0.00

Comments: Ecall : Plates separated, Straightened plates reset asset & RTS
arrived at asset E-stop set noticed the separated plates went to inside of MU & inspected unit notice outer guide wheel popped out of guide &

3393434	A4-4MU3-metal sticking out	GS18443	A4-4MU3	CLOSE	ECM	1/21/22	3:25:00 PM	1/22/22	3:32:00 PM	00:07	0.00

Comments: Ecall : Finger guard sticking up catching bags, Adjusted finger guard, tighten hardware & RTS
when I arrived I checked over unit found the finger guard had come up I loosened the hardware and pushed finger guard back in place called

3624336	A4-4MU3 issue reported by	GS18443	A4-4MU3	CLOSE	ECM	11/19/22	5:23:00 AM	11/19/22	5:30:00 AM	00:07	0.00

Comments: Cleaning people cleaned the mess, reset asset, RTS.

3385246	A4-4TC2-03-FD - Door Fault	GS18473	A4-4TC2-03-FD	CLOSE	ECM	1/7/22	1:42:00 PM	1/7/22	1:55:00 PM	00:13	0.00

Comments: Comment
Verified by Jaime.

3416391	A4-4TC2-03-FD - Door Fault	GS18473	A4-4TC2-03-FD	CLOSE	ECM	2/20/22	12:18:00 PM	2/20/22	12:37:00 PM	00:24	0.00

Comments: Comment
Verified by Roy.

3430583	A4-4TC2-03-FD-door fault	GS18473	A4-4TC2-03-FD	CLOSE	ECM	3/6/22	2:38:00 PM	3/6/22	3:03:00 PM	00:25	0.00

Comments: ECALL: was on another call 14:38, stopped line,alarm went off,ESTOP,adjusted reflector,tested, RTS
(On another ECALL on 2ME on until 14:38), inspected asset, line was running fine, stopped the line, the door closed but the alarm went off,

3433004	A4-4TC2-03-FD fault	GS18473	A4-4TC2-03-FD	CLOSE	ECM	3/13/22	11:01:00 AM	3/13/22	11:11:00 AM	00:10	0.00

Comments: ECALL: reset system and operated three times to ensure, monitored for few minutes, RTS
Arrived and inspected the asset, ensured that nothing was damaged, reset the system and operated it 3 times to ensure it was working,

3437691	4TC2 has a door fault	GS18473	A4-4TC2-03-FD	CLOSE	ECM	3/17/22	10:08:00 AM	3/17/22	10:09:00 AM	00:01	0.00

Comments: ECALL: Southeast cleared before arrival to asset

3437799	A4-4TC2-03-FD	GS18473	A4-4TC2-03-FD	CLOSE	ECM	3/18/22	11:41:00 AM	3/18/22	11:56:00 AM	00:29	0.00

Comments: Ecall : Airline request alarm, Cycled door to reset fault & RTS
arrived & assessed door was closed alarm company stated they saw door up BHS stated they saw door down cycled door open then back on

3443322	A4-4TC2-03-FD failed to close	GS18473	A4-4TC2-03-FD	CLOSE	ECM	3/28/22	2:55:00 PM	3/28/22	3:04:00 PM	00:19	0.00

Comments: ECM-Put door on maint. mode, manually brought door down, switch back to auto, reset, tested, RTS.
Inspected line, stared line, estop. Crawled on line, used HOA to put line in maint. mode. Manually brought down door. Switched back to auto

3443545	A4-4TC2-03-FD obstruction fault	GS18473	A4-4TC2-03-FD	CLOSE	ECM	3/30/22	2:41:00 PM	3/30/22	2:52:00 PM	00:11	0.00

Comments: Ecall : Door fault, Adjusted limits reset fault & RTS
Door not lowering all the way found limits were off adjusted and tested door

3455245	A4-4TC2-03-FD Failed to open	GS18473	A4-4TC2-03-FD	CLOSE	ECM	4/7/22	8:56:00 AM	4/7/22	10:30:00 AM	02:54	0.00

Verified by JSM 9 Tim

3437683	A4-4TC2-03-FD obstruction fault	GS18473	A4-4TC2-03-FD	CLOSE	ECM	3/17/22	8:45:00 AM	3/17/22	10:04:00 AM	02:18	0.00

Comments: Ecall : Fault, Reset door fault & RTS
arrived & assessed waited for assistance for safety reasons reset door properly door opened & closed properly BHS stated clear on their end

3460787	4TC2 door has an Obstruction fault	GS18473	A4-4TC2-03-FD	CLOSE	ECM	4/20/22	11:45:00 AM	4/20/22	11:45:00 AM	00:10	0.00

Comments: Ecall : Door fault, Inspect asset check photo eye reset door clear fault call back in service

3464325	4TC2 will not start up	GS18473	A4-4TC2-03-FD	CLOSE	ECM	4/21/22	3:11:00 PM	4/21/22	3:21:00 PM	00:10	0.00

Comments: ECALL-Nothing wrong with betl/door, started up, tested, RTS.

3508099	A4-4TC2-03-FD - Door Fault	GS18473	A4-4TC2-03-FD	CLOSE	ECM	6/17/22	11:12:00 AM	6/17/22	11:27:00 AM	00:15	0.00

Comments: Ecall : Door showing obstruction fault, Reset door fault & RTS
had to go into tunnel & reset door manually then reset door from the control station back in service

3502918	4TC2 door failed to close	GS18473	A4-4TC2-03-FD	CLOSE	ECM	6/10/22	11:13:00 AM	6/10/22	11:50:00 AM	01:29	0.00

Comments: Ecall : Door fault, Unbound door fix fault reset asset & RTS
Arrived on public side. Door was in a bind, had to go to bag room side to unbind dis so fault clear RTS Paul moved bags while door out of

3550203	FD will not stay open; A4-4TC2	GS18473	A4-4TC2-03-FD	CLOSE	ECM	8/12/22	8:55:00 AM	8/12/22	9:25:00 AM	00:30	0.00

Comments: Ecall : Door closes after 2-3 second start up, Cleared fault reset asset & RTS
tried resetting all the stations to isolate problem cleared all the screens tested several times re-cleared the screens and now runs ok tested

3577335	A4-4TC2-03-FD Door Failed To	GS18473	A4-4TC2-03-FD	CLOSE	ECM	9/16/22	12:28:00 PM	9/16/22	12:43:00 PM	00:15	0.00

Comments: Ecall : Door fault reported, Removed bag from under door reset fault & RTS
found airline has closed door on bag removed bag from under door manually rolled door until the door adjusted itself and straightened lower

3594601	A4-4TC2-03-FD failed to open	GS18473	A4-4TC2-03-FD	CLOSE	ECM	10/7/22	11:17:00 AM	10/7/22	11:31:00 AM	00:56	0.00

Comments: Ecall : Door fault, Cleaned debris from under door closed door reset fault & RTS
arrived at asset inspected photo eyes and reflectors cleaned up debris under door manually closed door cleared fault tested door back in

3599349	4TC2 has a door fault	GS18473	A4-4TC2-03-FD	CLOSE	ECM	10/13/22	1:45:00 PM	10/13/22	2:32:00 PM	01:30	0.00

Comments: Ecall : Door fault, Cleared door off of bolt reset and RTS

check the door and it was a jam on a bolt so had to wait till some one could bring a pry bar to knock the door off the bolt and then had to go

3617010	4TC2 has a door fault	GS18473	A4-4TC2-03-FD	CLOS E	ECM	11/3/22	2:22:00 PM	11/3/22	2:28:00 PM	00:06	0.00

Comments: Ecall : Door fault, Airline cleared fault before tech arrived & RTS

by the time I arrived the airline cleared fault I tested door and returned to service

3437717	4TC2 will not start	GS18473	A4-4TC2-03-FD	CLOS E	ECM	3/17/22	2:35:00 PM	3/17/22	2:51:00 PM	00:16	0.00

Comments: ECALL:Received BHS call, SouthEast stated they cleared fault, I verified, RTS

Received BHS call, SouthEast stated they cleared fault, I verified, RTS

3437988	A4-4TC2-03-FD	GS18473	A4-4TC2-03-FD	CLOS E	ECM	3/20/22	11:18:00 AM	3/20/22	11:45:00 AM	00:27	0.00

Comments: ECALL: manually closed door, reset fault, started door for testing, working fine, RTS

manually closed the door, reset the fault and started the door for testing, it was working fine, I called it back on service

3516733	A4-4TC2-03-FD - DOOR OPEN	GS18473	A4-4TC2-03-FD	CLOS E	ECM	6/30/22	1:32:00 PM	6/30/22	2:33:00 PM	02:02	0.00

Comments: E-stop, cleared, started, twice. switched to manual, found reflector on floor, attached, worked, RTS

Arrived to asset. Display showed fault. E-stop, clear. Attempted to start asset. didn't start. E-stop line, adjusted bottom of door, clear and

3517095	A4-4TC2-03-FD-DOOR WONT	GS18473	A4-4TC2-03-FD	CLOS E	ECM	7/3/22	4:49:00 PM	7/3/22	4:57:00 PM	00:16	0.00

Comments: alarm was already off, inspected the asset, and tested the door multiple times, RTS

arrive at the asset, door alarm was already off, inspected the asset, and tested the door multiple times, called back into service

3517165	A4-4TC2-03-FD continuously	GS18473	A4-4TC2-03-FD	CLOS E	ECM	7/4/22	12:23:00 PM	7/4/22	12:40:00 PM	00:28	0.00

Comments: troubleshot, failed to close,pressed in&out,cleared fault, open/closed, running, RTS

troubleshooting the door and found out it failed to close completely, I pressed in and out, cleared the fault, and after that, started the syste

3500614	A4-4TC2-03-FD-door position fault	GS18473	A4-4TC2-03-FD	CLOS E	ECM	6/4/22	6:53:00 PM	6/4/22	7:18:00 PM	00:24	0.00

Comments: ECALL: Door stop faulting, went down, reset door, tested asset, RTS

Door stop faulting, went down, reset door, tested asset, RTS

3530683	A4-4TC2 belt starts and stops	GS18473	A4-4TC2-03-FD	CLOS E	ECM	7/16/22	12:31:00 PM	7/16/22	1:11:00 PM	01:19	0.00

Comments: held up limit switch door, controller clicked, reset up limit,restarted,RTS

arrived at asset, started asset, door raised, asset started, ran for 5 seconds then stopped, door closed, ESTOP, reset both controllers,

3550366	4TC2 has a door fault	GS18473	A4-4TC2-03-FD	CLOS E	ECM	8/14/22	10:31:00 AM	8/14/22	11:35:00 AM	01:04	0.00

Comments: cleared fault, fault came back, opened door, noticed reflector came off, attached reflector, tested,

arrived at asset, diagnosed problem, cleared fault, fault came back, opened door, noticed reflector came off, attached reflector, tested, RTS

3572686	A4-4TC2-03-FD - DOOR WILL	GS18473	A4-4TC2-03-FD	CLOS E	ECM	9/11/22	2:43:00 PM	9/11/22	2:52:00 PM	00:19	0.00

Comments: inspected line and door was open and closing ok. found reflector fell, reinstall and RTS

inspected line and door was open and closing ok and line was running, there was a open door fault. check photo eyes and cleaned them.

3572844	A4-4TC2-03-FD - DOOR	GS18473	A4-4TC2-03-FD	CLOS E	ECM	9/13/22	9:07:00 AM	9/13/22	9:50:00 AM	01:26	0.00

Comments: Walked over, seen alarm, opened the door to check reflectors and sensors, adjusted, ran system, RTS

Walked over, seen alarm, opened the door to check reflectors and sensors, adjusted them, ran system, RTS

3582019	A4-4TC2-03-FD Door Fault	GS18473	A4-4TC2-03-FD	CLOS E	ECM	9/27/22	9:41:00 AM	9/27/22	10:08:00 AM	00:27	0.00

Comments: limit bar under safety edge causing fault. move limit bar and reset door. RTS

inspected line, door was closed and line was stopped. alarm was going off, tested door and it worked a couple of times. still faulted. inspected

3586196	A4-4TC2-03-FD - Possible Door	GS18473	A4-4TC2-03-FD	CLOS E	ECM	10/3/22	9:10:00 AM	10/3/22	10:00:00 AM	00:50	0.00

Comments: inspected, reset door, aligned photoeyes/reflectors, tested, RTS, monitored

inspected, reset door, aligned photoeyes/reflectors, tested, RTS, monitored

3393515	A4-4MS1-03-Jam	GS18446	A4-4MS1-03	CLOS E	ECM	1/22/22	6:30:00 PM	1/23/22	3:15:00 AM	17:35	280.50

Comments: ECALL:

cladding, belt sprockets (both) bearings ,guide bottom, installed new 2 sprockets, 2 bearings, guide belt, cladding, tested asset, asset bac

3430485	A4-4MS1-06 belt rolled on itself	GS18449	A4-4MS1-06	CLOS E	ECM	3/5/22	4:33:00 AM	3/5/22	4:41:00 AM	00:34	0.00

Comments: ECALL: inspected, belt stuck in corner, removed excess belt, reinspected, tested,RTS,montiored

Inspected asset, verified fault, belt stuck in corner of asset, removed the excess belt that cause jam, re-inspected asset, tested it, asset

3602965	A4-4MS1-ATR ControlNet	GS18452	A4-4MS1-ATR	CLOS E	ECM	10/26/22	8:34:00 AM	10/26/22	8:53:00 AM	00:30	0.00

Comments: Ecall : ATR faulting, Reset asset tested & RTS

arrived at asset noticed a fault on stack light reset panel A & B started up panels and contacted BHS called back into service after BHS

3416212	A4-4ME-08 scanner not	GS18427	A4-4ME-08	CLOS E	ECM	2/18/22	9:40:00 AM	2/18/22	9:56:00 AM	00:50	0.00

Comments: Ecall : Scanner not working,Put computer on correct program & RTS

arrived at asset inspected scanner identified computer was not on the correct program to scan bags clicked on correct program on the

3455388	A4-4CL2-01 multiple shaft	GS18495	A4-4CL2-01	CLOS E	ECM	4/8/22	9:21:00 AM	4/8/22	9:43:00 AM	00:22	0.00

Comments: Ecall : Multiple jams on belt,

observed bags running ok flagged with my hand to active everything seems ok belt shut down due to in activity

3602566	A4-4CL2-01 Shaft Encoder Fault	GS18495	A4-4CL2-01	CLOS E	ECM	10/22/22	7:32:00 AM	10/22/22	9:10:00 AM	01:58	0.00

Comments: Ecall : Encoder fault, Cycled power off & back on reset fault & RTS

went over to A-4 (B-pod) to 4CL8-01 for a encoder fault E-call after I got ther I check asset unplug and plug back the encoder cycle the

3602587	A4-4CL2-01 Shaft Encoder Fault	GS18495	A4-4CL2-01	CLOS E	ECM	10/22/22	11:05:00 AM	10/22/22	2:30:00 PM	03:55	0.00

Comments: Ecall : Encoder fault, RTS follow for button switch to be replaced

went to asset inspect encoder, encoder was not the issue inspect wiring no issue found maintenance switch button acting up inspect wiring on

3437960	Shaft encoder fault A4-4CL2-01	GS18495	A4-4CL2-01	CLOS E	ECM	3/20/22	6:30:00 AM	3/20/22	9:15:00 PM	09:55	0.00

Comments: Comment

Verified by Robert.

3599511	A4-4CL2-01 multiple shaft	GS18495	A4-4CL2-01	CLOS E	ECM	10/15/22	11:38:00 AM	10/15/22	12:01:00 PM	01:14	0.00

Comments: already running, manually disconnected encoder, reconnected, tested, RTS
arrived at asset, once arrived asset was already running, manually disconnected encoder and reconnected encoder, tested, asset with

3398338	OSC28 (Oversize 90\ has a door	GS14909	A6-OSC28	CLOS E	ECM	1/27/22	1:51:00 PM	1/27/22	1:51:00 PM	00:00	0.00

Comments: Duplicate to 3398334. IB28 & OSC28 are in same panel. When IB28 RTS, OSC28 was RTS.
While troubleshooting IB28, OSC28 because inoperable because they are in the same panel. Tried to explain to GOAA BHS that a new SR#

3438108	A4-4CL2-05 rippe lacing	GS18499	A4-4CL2-05	CLOS E	ECM	3/21/22	1:17:00 PM	3/21/22	1:32:00 PM	00:15	0.00

Comments: Comment
Initially called back in service at 3/21/22 1:33 PM. Deferred for tonight after airline operations conclude for B-Pod. Verified by Roy.

3513563	A4- 4CL2-05 has a ripped lacing	GS18499	A4-4CL2-05	CLOS E	ECM	6/27/22	10:00:00 AM	6/27/22	10:17:00 AM	00:20	0.00

Comments: Ecall : Lacing coming apart,Cut belt for temporary fix & RTS follow up needed for belt to be replace
inspect asset notice lacing coming apart cut belt notify BHS is going to be replaced by 3rd shift

3599340	A4-4CL2-05 missing hardware	GS18499	A4-4CL2-05	CLOS E	ECM	10/13/22	10:48:00 AM	10/13/22	12:05:00 PM	02:34	0.00

Comments: Ecall : Making loud noise, Replaced missing hardware to stop noise on asset & RTS
while walking through area notice and heard loud noise coming from asset inspected asset and identified reducer bracket hardware were

3464822	A4-4SS2-06 multiple jams	GS18605	A4-4SS2-06	CLOS E	ECM	4/27/22	11:43:00 AM	4/27/22	12:14:00 PM	00:31	0.00

Comments: ECALL-Troubleshooted asset, adjust photo-eyes, tested asset. RTS

3478192	4SS2-08 motor is making a loud	GS18607	A4-4SS2-08	CLOS E	ECM	5/10/22	12:33:00 PM	5/10/22	3:00:00 PM	02:27	49.63

Comments: ECALL: torque arm broken, motor not affected, pod coulnt shut, passed to night shift
arrived and inspected the motor, and discovered the torque arm was broken motor wasn't affected by it and the pod could not be shut down

3443199	A4-4VS-200 multiple shaft	GS18612	A4-4SS2-VSU200A	CLOS E	ECM	3/27/22	9:29:00 AM	3/27/22	11:01:00 AM	01:32	0.00

Comments: ECALL-Reset system, troubleshot VFD & electrical component, put back in auto, running good, RTS.
Arrived, inspected asset, reset system troubleshot VFD & all electrical component. Placed system back into auto and was able successfully

3570564	A4-4VS-200-drive fault	GS18612	A4-4SS2-VSU200A	CLOS E	ECM	9/7/22	7:00:00 PM	9/8/22	1:09:00 AM	08:30	0.51

Comments: asset assessed for issue, found and replaced fuses and RTS
asset assessed for issue, found and replaced fuses and RTS

long repair due to troubleshooting of encoder fault that would not clear.

3420925	A4-4SS3-10 jam will not reset	GS18624	A4-4SS3-10	CLOS E	ECM	2/25/22	8:12:00 AM	2/25/22	8:30:00 AM	00:46	0.00

Comments: Ecall : Belt not moving, Reset jam condition & RTS
arrived to asset, asset was moving S.E personal stated the belt was not the issue the issue was the constant jam light we cleaned all

3460460	A4-4SS3-09 bag jam will not clear	GS18623	A4-4SS3-09	CLOS E	ECM	4/17/22	7:47:00 AM	4/17/22	7:52:00 AM	00:05	0.00

Comments: ECALL: L3 not running, sec 9 showing jam, assited SE w jam & reset L3, jam cleared, RTS
inspected asset line 3, L3 was not running, section 9 was showing jam, helped out SouthEast with jam as well as to reset the line before L3,

3503118	A4-4SS3-12 belt not moving	GS18626	A4-4SS3-12	CLOS E	ECM	6/12/22	8:15:00 AM	6/12/22	8:23:00 AM	00:11	0.00

Comments: ECALL: motor disconnect, checked cables, made adjustments, cleared fault, RTS
Inspected asset, motor disconnect, checked cables, made adjustments, cleared fault, called back in service

3398526	A2-2MU01-DIV2 - Failed to Retract	GS15602	A2-2MU01-DIV2	CLOS E	ECM	1/29/22	8:30:00 PM	1/29/22	8:52:00 PM	00:44	0.00

Comments: Comment
Verified by Qamil.

3398549	A2-2MU01-DIV2 - MULTIPLE JAMS	GS15602	A2-2MU01-DIV2	CLOS E	ECM	1/30/22	6:38:00 AM	1/30/22	7:35:00 AM	01:55	0.00

Comments: ECALL: diverter fault, reteach diverter, reset the fault, turn it off/on for testing, RTS.
Troubleshooting the asset and found out the diverter needed to be reteach, I teach the diverter, reset the fault and after that turned it on for

3398524	A2-2MU01-DIV2 - Multiple Jam	GS15602	A2-2MU01-DIV2	CLOS E	ECM	1/30/22	8:15:00 PM	1/30/22	8:30:00 PM	00:15	0.00

Comments: Comment
Verified by Qamil.

3390500	2MU01-DIV2 will not cycle	GS15602	A2-2MU01-DIV2	CLOS E	ECM	1/17/22	3:18:00 PM	1/17/22	6:17:00 PM	06:11	643.72

Comments: ECALL: DIV hitting against cover, replaced the rod & adjusted paddle until it aligned, tested, RTS.
When DIV was cycled it was hitting against cover and making a really loud noise, took it apart and replaced the rod, adjusted until paddle was

3503103	A2-2MU01-DIV2 photo eye	GS15602	A2-2MU01-DIV2	CLOS E	ECM	6/12/22	4:59:00 AM	6/12/22	5:10:00 AM	00:16	0.00

Comments: ECALL:Reset jam, called back in service
Reset jam, called back in service

3570223	A2-2MU01-DIV2 - OVERLOAD	GS15602	A2-2MU01-DIV2	CLOS E	ECM	9/3/22	5:14:00 PM	9/6/22	2:00:00 AM	39:21	16,484.27

Comments: servo bracket hardware broke off & some loose,replaced & tightened hardware, cleared, tested,RTS
arrived at asset, inspected DIV paddles, manually opened up paddles, attempted to cycle DIV and identified servo bracket hardware broke off

start to remove the servo and the diverter cover's, use chain hoist to lift diverter so the conveyor bad, can be welded look for metal plates to

inspect servo motor, and found rear bolts are really bad, so had to cut them out and then go look new hardware, found some and install and

began troubleshooting paddle, noticed bad connections on paddle motor wires tightened connection, tested, paddle motor failed, went to

3570219	A4-4SS3-01 /Photo eye Loss	GS18615	A4-4SS3-01	CLOS E	ECM	9/3/22	4:25:00 PM	9/3/22	4:40:00 PM	00:15	0.00

Comments: Ecall : Loose photo eye, Tightened loose photo eye back into place & RTS
arrived at unit and tightened it back in place reset fault monitored and called back in service

3413185	A4-4SS3-02 Multiple missing	GS18616	A4-4SS3-02	CLOS E	ECM	2/11/22	6:06:00 AM	2/11/22	6:30:00 AM	00:29	0.00

Comments: ECALL: inspect PE and encoder no issues. monitored and back in service

3477841	A4-4SS3-02 - SHAFT	GS18616	A4-4SS3-02	CLOSE	ECM	5/7/22	1:36:00 PM	5/7/22	2:54:00 PM	02:14	1,868.00
	Comments: ECALL: encoder causing jam, got new encoder and replaced old, working fine, monitored , RTS										
	got there, power turn didn't want to move, inspect photo-eye & reflector then checked encoder, notice was stuck, causing jam, went to part,										
3477919	A4-4SS3-02 shaft	GS18616	A4-4SS3-02	CLOSE	ECM	5/8/22	9:07:00 AM	5/8/22	1:18:00 PM	09:23	1,670.00
	Comments: ECALL: bolt slipping off bearing, replaced hardware, removed lockouts,reset line, tested,RTS										
	Inspected line, tightened wires in electric box, removed brackets from encoder, removed cladding from power turn, chain was off the										
3437713	4SS3-04 is	GS18618	A4-4SS3-04	CLOSE	ECM	3/17/22	1:32:00 PM	3/17/22	1:45:00 PM	00:13	0.00
	Comments: ECALL: southeast had issues resetting. reset and RTS										
3464376	4SS3-04 jam	GS18618	A4-4SS3-04	CLOSE	ECM	4/22/22	8:55:00 AM	4/22/22	9:00:00 AM	00:05	0.00
	Comments: ECALL: pressed jam light, lit up, created jam to make sure, it worked,RTS										
	When I arrived, I pressed jam light, it lit up like it should, so I created jam to make sure the light worked, it did, i called it back in service										
3464554	A4-4SS3-05 - SHAFT	GS18619	A4-4SS3-05	CLOSE	ECM	4/24/22	9:34:00 AM	4/24/22	10:00:00 AM	00:26	0.00
	Comments: ECALL-Inspected photo-eyes, motor, and encoder. Tightened loose encoder cable & reset system. RTS.										
	Arrived and inspected to asset's photo-eyes, motor, and encoder. Tightened loose encoder cable and reset system. Monitored the asset to										
3464569	A4-4SS3-05 - SHAFT	GS18619	A4-4SS3-05	CLOSE	ECM	4/24/22	12:46:00 PM	4/24/22	2:20:00 PM	02:22	0.00
	Comments: ECALL-Cleaned photo-eyes & reflectors, took encoder apart, tightened all wires in box, line ran, RTS										
	Inspected line. Line as not running, E-stop and reset line. Asset ran for a couple of seconds before stopping again. Removed cable and put it										
3525923	A4-4SS3-06	GS18620	A4-4SS3-06	CLOSE	ECM	7/12/22	4:30:00 PM	7/12/22	4:35:00 PM	00:05	-127.63
	Comments: lacing coming apart, called BHS, passing down to night shift, F/U										
3572701	A6-IB3-05 motor	GS15803	A6-IB3-05	CLOSE	ECM	9/11/22	7:20:00 PM	9/11/22	7:35:00 PM	00:15	0.00
	Comments: Cleared e-stop, checked p. eyes, restarted system, RTS.										
3385163	A4-4SS4-07 phot	GS18636	A4-4SS4-07	CLOSE	ECM	1/6/22	12:37:00 PM	1/6/22	12:45:00 PM	00:20	0.00
	Comments: Ecall : Belt won't start, Cleared jam condition reset asset & RTS										
	Southeast called out the wrong asset so had to go to the right one that was 4SS4-07 so then clear the jam and then push the start button to										
3408527	4SS4-07 motor is not running	GS18636	A4-4SS4-07	CLOSE	ECM	2/3/22	1:18:00 PM	2/3/22	1:36:00 PM	00:18	0.00
	Comments: Ecall : Belt not running,Cleared obstruction blocking photo eye & RTS										
	arrived at asset inspected photo eyes and reflectors identified asset divert blocking photo eye adjusted asset divert properly on the asset										
3607723	A3-3CS2-05 Motor Overload	GS15840	A3-3CS2-05	CLOSE	ECM	11/2/22	4:30:00 AM	11/2/22	4:55:00 AM	00:25	0.00
	Comments: belt not moving, bags on line, door in tunnel locked,breaker overload,reset,restarted,RTS										
	arrived at asset, belt not moving and bags on the line, asset is located in tunnel between bagroom and public side, access door to tunnel was										
3619627	A3-3CS2-05 motor overload	GS15840	A3-3CS2-05	CLOSE	ECM	11/15/22	5:20:00 AM	11/15/22	5:27:00 AM	00:07	0.00
	Comments: cleared overload by resetting power, RTS										
3376894	Bag Claim 9 has a door fault	GS14851	A2-IB9-04-DOOR	CLOSE	ECM	1/5/22	8:31:00 AM	1/5/22	8:48:00 AM	00:24	0.00
	Comments: Ecall : Door fault, Cleared jam condition, reset door fault and RTS										
	Inspected asset found door not closing cleared jam final inspection called back in service										
3385400	A2-IB9-04-DOOR fault	GS14851	A2-IB9-04-DOOR	CLOSE	ECM	1/9/22	2:59:00 PM	1/9/22	3:03:00 PM	00:11	0.00
	Comments: ECALL: door fault, clear jam at door, reset BC, line started fault cleared, RTS.										
	Inspect asset, door fault, clear jam at door, reset BC, line started, fault cleared, call back in service.										
3385488	A2-IB9-05-BC - Jam Fault	GS14851	A2-IB9-04-DOOR	CLOSE	ECM	1/10/22	3:21:00 PM	1/10/22	3:25:00 PM	00:04	0.00
	Comments: ECALL: door fault, removed debris from door, cleaned photo eye, hit e-stop, reset line, test, RTS.										
	Inspected line, removed debris from door, cleaned photo eyes, hit e-stop on panel and reset, the line was back in operation, stopped line and										
3398472	A2-IB9-04-DOOR fault	GS14851	A2-IB9-04-DOOR	CLOSE	ECM	1/29/22	10:01:00 AM	1/29/22	10:08:00 AM	00:07	0.00
	Comments: Ecall : Door fault, Cleared jam condition reset door fault & RTS										
	arrived & assessed cleared jam waited for door alarm to turn off instructed Menzies driver on how to properly clear jam & called back in										
3398486	A2-IB9-04-DOOR fault	GS14851	A2-IB9-04-DOOR	CLOSE	ECM	1/29/22	1:12:00 PM	1/29/22	1:23:00 PM	00:18	0.00
	Comments: Ecall : Door fault, Realigned & tightened photo eye back into place & RTS										
	got there door won't do down notice one of the photo eye was loose then line it to door then started line door came up then stop line door										
3398489	A2-IB9-04-DOOR fault	GS14851	A2-IB9-04-DOOR	CLOSE	ECM	1/29/22	2:23:00 PM	1/29/22	2:30:00 PM	00:07	0.00
	Comments: Ecall : Door fault, Tightened loose safety back into place reset asset & RTS										
	got there door won't go up check and safety for door was loose tightened safety cable to switch started line door came up then stop line c										
3408589	A2-IB9-04-DOOR alarm	GS14851	A2-IB9-04-DOOR	CLOSE	ECM	2/4/22	10:28:00 AM	2/4/22	10:41:00 AM	00:13	0.00
	Comments: ECALL: Found 4 ESTOPs activated, two inside and two outside on FPC, cleared the ESTOPs, RTS										
	Found 4 ESTOPs activated, two inside and two outside on FPC, went about clearing the ESTOPs, the BC-9 now works										
3416660	Bag jam; A2-IB9-FPC-BC	GS14851	A2-IB9-04-DOOR	CLOSE	ECM	2/23/22	7:46:00 AM	2/23/22	8:04:00 AM	00:24	0.00
	Comments: Ecall : Door jam, Aligned door properly reset fault & RTS										
	arrived and inspected the asset and noticed the security door wasn't aligned properly after fixing the door we reset the asset and ran it to										
3420893	A2-IB9-04-DOOR fault	GS14851	A2-IB9-04-DOOR	CLOSE	ECM	2/24/22	4:40:00 PM	2/24/22	4:55:00 PM	00:20	0.00
	Comments: Ecall : Door fault, Realigned door sensor reset fault & RTS										
	went to asset found door open sensor not aligned with reflector aligned sensor tightened tested called back in service										

3421096	A2-IB9-04-DOOR Fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM		2/27/22	4:48:00 PM	2/27/22	4:56:00 PM	00:12	0.00
	Comments: Comment Verified by Andres.											
3432678	A2-IB9-04-DOOR alarm	GS14851	A2-IB9-04-DOOR	CLOS	ECM		3/10/22	7:32:00 AM	3/10/22	7:38:00 AM	00:06	0.00
	confirmed with Anthony JSM											
3433092	A2-IB9-04-DOOR Fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM		3/14/22	1:09:00 PM	3/14/22	1:17:00 PM	00:08	0.00
	Comments: Comment Verified by Roy.											
3433374	A2-IB9-04-DOOR WILL	GS14851	A2-IB9-04-DOOR	CLOS	ECM		3/17/22	12:36:00 AM	3/17/22	12:40:00 AM	00:07	0.00
	Comments: ECALL: jam light on, move bag from photo eye and reset. asset RTS											
3437704	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR	CLOS	ECM		3/17/22	12:24:00 PM	3/17/22	12:30:00 PM	00:12	0.00
	Comments: ECALL: asset clear and door down before arrival. test and RTS											
3437877	Bag Claim 9 has a door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM		3/19/22	9:36:00 AM	3/19/22	9:50:00 AM	00:14	0.00
	Comments: ECALL: photo eyes and limits inspected. tested, minor adjustments to photo eye and RTS											
3443263	CANCEL	GS14851	A2-IB9-04-DOOR	CLOS	ECM		3/28/22	8:01:00 AM	3/28/22	8:01:00 AM	00:00	0.00
3455238	A2-IB9-04-DOOR fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM		4/7/22	7:30:00 AM	4/7/22	7:43:00 AM	00:32	0.00
	Comments: Ecall : Door jam, Closed door and reset asset & RTS got there door won't go down so manually bring door down then restart the line door came up then stop line door came down then call back in											
3433213	A2-IB9-04-DOOR /Door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM		3/15/22	2:54:00 PM	3/15/22	3:00:00 PM	00:06	0.00
	Per JSM Roy.											
3433376	A2-IB9-04-DOOR ESTOP	GS14851	A2-IB9-04-DOOR	CLOS	ECM		3/17/22	1:10:00 AM	3/17/22	1:16:00 AM	00:06	0.00
	Comments: ECALL: operator error, did not reset e-stop restart system. RTS											
3443151	A2-IB9-04-DOOR Fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM		3/26/22	6:41:00 PM	3/26/22	6:46:00 PM	00:09	0.00
	Comments: ECALL:Closed door, cleared and reset jam, tested asset with tech, mask assisted, RTS Closed door, cleared and reset jam, tested asset with tech, mask assisted, called back in service											
3455846	A2-IB9-04-DOOR alarm	GS14851	A2-IB9-04-DOOR	CLOS	ECM		4/13/22	9:26:00 AM	4/13/22	9:37:00 AM	00:19	0.00
	Comments: Ecall : Bag claim had a door fault & E-stop, Cleared E-stop reset asset & RTS on inspection bag claim was faulted with door open and an E-stop was activated so we reset all E-stops and closed door for final inspectio											
3460181	A2-IB9-04-DOOR jam	GS14851	A2-IB9-04-DOOR	CLOS	ECM		4/14/22	5:35:00 PM	4/14/22	5:41:00 PM	00:13	0.00
	Comments: Ecall : Door fault, Inspected asset NPF and RTS when I got there the door was down so went over and start the line up and then door went up and let it run for awhile then stop the line and											
3460302	A2-IB9-04-DOOR / JAM	GS14851	A2-IB9-04-DOOR	CLOS	ECM		4/15/22	7:57:00 PM	4/15/22	8:10:00 PM	00:13	0.00
	Comments: Ecall : Door jam, Reset jam call back in service											
3469272	A2-IB9-04-DOOR Fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM		4/29/22	9:22:00 AM	4/29/22	9:29:00 AM	00:14	0.00
	Comments: EC- inspected eyes & reflectors, cleaned debris & manually closed door, cleared fault, tested. RTS.											
3469563	A2-IB9-04-DOOR jam	GS14851	A2-IB9-04-DOOR	CLOS	ECM		5/2/22	5:15:00 PM	5/2/22	5:26:00 PM	00:11	0.00
	Comments: ECALL- Adjustment to photo-eyes and the fault cleared. RTS.											
3477761	A2-IB9-04-DOOR Bag Claim 9 has a	GS14851	A2-IB9-04-DOOR	CLOS	ECM		5/6/22	10:35:00 AM	5/6/22	10:53:00 AM	00:25	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS arrived & assessed door is in unknown status tested photo eyes functions good manually closed door w/ crank alarm turned off tested VIA											
3477793	A2-IB9-04-DOOR FAULT	GS14851	A2-IB9-04-DOOR	CLOS	ECM		5/6/22	5:42:00 PM	5/6/22	6:11:00 PM	00:29	0.00
	Comments: Ecall : Door fault, Adjusted photo eye and RTS had to adjust bottom photo eye and then went and start the line and door went up then stop the line and the door came down											
3480298	A2-IB9-04-DOOR jam	GS14851	A2-IB9-04-DOOR	CLOS	ECM		5/14/22	10:01:00 AM	5/14/22	10:01:00 AM	00:14	0.00
	Comments: Ecall : Door fault, Adjusted photo eye reset asset and RTS just made adjustment to photo eye and then reset the jam then start the line up and let run for awhile then stop the line											
3480301	A2-IB9-04-DOOR fault in alarm	GS14851	A2-IB9-04-DOOR	CLOS	ECM		5/14/22	10:27:00 AM	5/14/22	10:35:00 AM	00:08	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS when I arrived I manually lowered door to clear fault removed bags from unit and reset line door came up went to FPC to clear jam and found											
3485298	A2-IB9-04-DOOR door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM		5/22/22	6:50:00 PM	5/22/22	6:54:00 PM	00:10	0.00
	Comments: ECALL-Door open, cleared material from belt, door closed, reset, tested and RTS. On arrival I inspected the asset to find the door still open because material from a bag was on the belt and after I cleared material off, the											
3490299	A2-IB9-04-DOOR FAULT	GS14851	A2-IB9-04-DOOR	CLOS	ECM		5/29/22	1:53:00 PM	5/29/22	2:07:00 PM	00:14	0.00
	Comments: Agent cleared jam, jam caused by Agent putting bags the wrong way on belt. Showed the correct way. Inspected asset, got to BC Agent cleared jam, stayed at BC see Agent putting bags wrong way on belt causing the jam noting the correct to put bags on belt. RTS.											
3513572	A2-IB9-04-DOOR jam	GS14851	A2-IB9-04-DOOR	CLOS	ECM		6/27/22	11:07:00 AM	6/27/22	11:21:00 AM	00:18	0.00
	Comments: Ecall : Door fault, Removed car seat strap stuck on asset cleared jam, reset & RTS arrived at asset and airline did not place a car seat on a tub and one of the straps got stuck right after the merge removed the strap and											

3516847	Bag Claim 9 has a door fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	7/1/22	9:49:00 AM	7/1/22	9:52:00 AM	00:32	0.00
	Comments: Ecall : Door fault, Cleaned photo eyes, cleaned debris from under door closed door & RTS arrived at asset inspected and wiped clean photo eyes cleaned up debris under door manually closed door cleared fault tested bag claim back										
3460359	A2-IB9-04-DOOR door fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	4/16/22	9:27:00 AM	4/16/22	9:36:00 AM	00:38	0.00
	Comments: Ecall : Door fault, Cleared jam condition reset door fault & RTS FPC was jammed my assistant cleared reset control station in bag room bags moved door shut RTS observed										
3503201	Door fault; A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	6/13/22	7:39:00 AM	6/13/22	7:47:00 AM	00:20	0.00
	Comments: Ecall : Door fault, Cleared door fault reset asset & RTS arrival at asset diagnosed problem cleared door fault test and retested called back in service										
3555173	A2-IB9-04-DOOR Door Fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	8/20/22	2:00:00 PM	8/20/22	2:03:00 PM	00:03	0.00
	Comments: Ecall : Door fault, Cleared door fault reset asset & RTS arrived to asset airline cleared door fault i monitored asset no issues called back in service										
3572535	A2-IB9-04-DOOR Door Fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	9/10/22	5:59:00 AM	9/10/22	6:06:00 AM	00:11	0.00
	Comments: Ecall : Door jam, E-stopped cleared photo eyes reset E-stop tested line called it in										
3572970	A2-IB9-04-DOOR door fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	9/14/22	8:53:00 PM	9/14/22	9:00:00 PM	00:19	0.00
	Comments: Ecall : Door fail to close, Align photo eye and reset the line and door close										
3581553	A2-IB9-04-DOOR Door Fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	9/23/22	8:28:00 AM	9/23/22	8:36:00 AM	00:16	0.00
	Comments: Ecall : Door fault, Closed door reset asset & RTS we went over to A2IB9 for a door fault E-call after we got there we check door photo eyes and reflectors troubleshoot the door and got it to										
3594640	A2-IB9-04-DOOR door fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	10/7/22	4:10:00 PM	10/7/22	4:19:00 PM	00:15	0.00
	Comments: Ecall : Door fault, Reset E-stop and reset panel & RTS arrived at asset reset E-stop and panel called it back in and stayed for a few minutes to make sure it won't fault out again										
3555158	A2-IB9-04-DOOR jam	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	8/20/22	10:44:00 AM	8/20/22	10:47:00 AM	00:03	0.00
	Comments: Ecall : Jam by the F.D door, Cleared jam condition reset asset & RTS went over to area 2 to IB9 to clear a jam by the fire door once I got there I check all of the asset to make sure everything else was working										
3570036	Bag Claim 9 has a door fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	9/2/22	7:08:00 AM	9/2/22	7:20:00 AM	00:12	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS went over to A-3 to IB9 to clear a door fault when I got there notice that the door was half way I troubleshoot the door and clear the jam light										
3602496	A2-IB9-04-DOOR Door Fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	10/21/22	11:11:00 AM	10/21/22	11:17:00 AM	00:14	0.00
	Comments: Ecall : Door fault, Jam was cleared before tech arrived & RTS went to asset jam was cleared before i got to asset tested called back in service										
3385418	A2-IB9-04-DOOR Door Fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	1/9/22	7:23:00 PM	1/9/22	7:28:00 PM	00:05	0.00
	Comments: Comment Verified by Jaime.										
3390270	A2-IB9-04-DOOR door alarm	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	1/14/22	7:20:00 PM	1/14/22	7:25:00 PM	00:05	0.00
	Comments: ECALL: Reset jam, called back in service										
3390307	A2-IB9-04-DOOR fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	1/15/22	7:04:00 AM	1/15/22	7:15:00 AM	00:11	0.00
	Comments: ECALL:performed a reset on bag claim, the faults could now be rese, carousel restarted, RTS performed a reset on bag claim, the faults could now be rese, carousel restarted, operation ran bags										
3393844	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	1/26/22	10:51:00 PM	1/26/22	11:30:00 PM	00:39	0.00
	Comments: ECALL: Release door to close. Found panels jamming on side. Fixed positioning. Test, RTS. Release door to close. Inspect issue, found door panels jamming on side. Move back into position. Tested door. Asset back in service.										
3408861	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	2/8/22	4:51:00 AM	2/8/22	5:15:00 AM	00:24	0.00
	Comments: ECALL: Cycled door. Tested. RTS.										
3413703	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	2/16/22	12:05:00 AM	2/16/22	12:12:00 AM	00:07	0.00
	Comments: ECALL: went to asset, cleared jam on merge, called door alarm in, asset back in service										
3420919	A2-IB9-04-DOOR fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	2/25/22	12:07:00 AM	2/25/22	12:15:00 AM	00:08	0.00
	Comments: Reset fault. RTS.										
3432998	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	3/13/22	9:39:00 AM	3/13/22	9:50:00 AM	00:11	0.00
	Comments: ECALL: inspected, cleared jam, reset system, monitored, RTS arrived and inspected the asset, cleared the jam and reset the system, monitored the asset to ensure it was working, called back into service										
3433094	CANCEL!!!	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	3/14/22	1:14:00 PM	3/14/22	1:14:00 PM	00:00	0.00
3433195	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	3/15/22	11:34:00 AM	3/15/22	12:01:00 PM	00:27	0.00
	Comments: ECALL: removed bags from P/E, cleaned P/E & reflectors, cleared jam, ESTOP, reset line,RTS inspected line, removed bags from photo-eyes, cleaned photo-eyes and reflectors, cleared jam on control station, ESTOPPed and reset line,										
3433201	A2-IB9-04-DOOR /Door fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	3/15/22	1:33:00 PM	3/15/22	2:05:00 PM	00:32	0.00
	Comments: Per JSM Roy.										
3437689	Bag Claim 9 has a door fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	3/17/22	9:34:00 AM	3/17/22	9:42:00 AM	00:08	0.00
	Comments: ECALL: door fault, clean photo eyes and manually reset door. RTS inspected and wiped clean photo eyes. clean debris up and manually closed door. tested and RTS										
3437928	A2-IB9-04-DOOR door fault	GS14851	A2-IB9-04-DOOR-F	CLOS	ECM	3/19/22	7:17:00 PM	3/19/22	7:45:00 PM	00:28	0.00
	Comments: ECALL:reset MCP panel with supervisors assistance, checked jams, called back in service reset MCP panel with supervisors assistance, checked jams, called back in service										

3437979	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR	CLOS	ECM	3/20/22	9:36:00 AM	3/20/22	9:56:00 AM	00:20	0.00
	Comments: ECALL: Cleared jam on public side, reset ESTOP. moved to bagroom,cleared ESTOP, reset, monitored,RTS										
	Arrived and inspected the asset, cleared jam on public side and reset ESTOP, moved to bag room and cleared ESTOP and reset the										
3443188	Door fault; A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR	CLOS	ECM	3/27/22	7:11:00 AM	3/27/22	7:40:00 AM	00:58	0.00
	Comments: ECALL: door not close, manually closed,tested,P/E not lined up, adjusted, tested,RTS										
	inspected asset, noticed the door would not close, manually closed door and tested asset, noticed the photo-eye was not lined up properly,										
3455378	A2-IB9-04-DOOR alarm	GS14851	A2-IB9-04-DOOR	CLOS	ECM	4/8/22	7:11:00 AM	4/8/22	7:20:00 AM	00:09	0.00
	Comments: ECALL:went to asset, resetting ESTOP. tested, called back in service										
	went to asset, resetting ESTOP. tested, called back in service										
3464339	A2-IB9-04-DOOR jam	GS14851	A2-IB9-04-DOOR	CLOS	ECM	4/21/22	7:49:00 PM	4/21/22	7:58:00 PM	00:21	0.00
	Comments: ECALL:removed bags, readjusted P/E, cleared faults, restarted, tested, RTS, FPC jam due door fault										
	removed bags from asset, readjusted photo-eyes, cleared faults, restarted and tested asset, called back in service										
	FPC jam caused by door fault										
3464363	Bag Claim 9 has a door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	4/22/22	7:19:00 AM	4/22/22	7:31:00 AM	00:26	0.00
	Comments: ECALL: cleaned up debris under door, manually closed door, cleared fault,tested bag claim, RTS										
	arrived at asset, inspected photo-eyes and reflectors, cleaned up debris under door, manually closed door, cleared fault,tested bag claim,										
3464694	A2-IB9-04-DOOR Door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	4/25/22	8:16:00 PM	4/25/22	8:33:00 PM	00:17	0.00
	Comments: ECALL: Door not close, reset, shows error, aligned P/E & reset asset, RTS										
	inspected asset, door will not close, tried resetting asset, it still shows error, checked photo-eyes for error, fixed photo-eye alignment and										
3477798	A2-IB9-04-DOOR Will	GS14851	A2-IB9-04-DOOR	CLOS	ECM	5/6/22	7:01:00 PM	5/6/22	7:09:00 PM	00:29	0.00
	Comments: Reset photo eye test asset,back in service										
3477932	A2-IB9-04-DOOR siding reporting	GS14851	A2-IB9-04-DOOR	CLOS	ECM	5/8/22	10:29:00 AM	5/8/22	10:38:00 AM	00:09	0.00
	Comments: ECALL: inspected, tested multiple times to ensure working correctly, RTS										
	arrived and inspected the asset, tested the asset multiple times to ensure it was working correctly, found nothing wrong called back into										
3478020	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR	CLOS	ECM	5/9/22	9:24:00 AM	5/9/22	9:30:00 AM	00:11	0.00
	Comments: ECALL: jam at door, checked photoeyes, one photoeye loose, made adjustment, fault cleared,reset, RTS										
	inspect asset, jam at door, checked photo-eyes, one photo-eye was loose, made adjustment, fault cleared, reset BC, called back in service										
3503029	A2-IB9-04-DOOR will not close	GS14851	A2-IB9-04-DOOR	CLOS	ECM	6/11/22	10:04:00 AM	6/11/22	10:06:00 AM	00:05	0.00
	JSM Anthony called in service.										
3530670	A2-IB9-04-DOOR jam	GS14851	A2-IB9-04-DOOR	CLOS	ECM	7/16/22	10:25:00 AM	7/16/22	10:28:00 AM	00:03	0.00
	Comments: when I arrived, manually lowered door to clear faults, tested door, RTS, no additional issues										
3539039	A2-IB9-04-DOOR Door Fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	7/30/22	7:40:00 PM	7/30/22	7:50:00 PM	00:15	0.00
	Comments: ESTOP, reset conveyor motor, reset panel, ran it, reset again, turned off motor, ran it smoothly,RTS										
	ESTOP, reset conveyor motor, reset panel, ran it, reset again, turned off motor, ran it smoothly, called it in										
3539224	A2-IB9-04-DOOR jam	GS14851	A2-IB9-04-DOOR	CLOS	ECM	8/1/22	2:13:00 PM	8/1/22	2:28:00 PM	00:27	0.00
	Comments: arrived at asset, ESTOP on section 1, cleared ESTOP and closed door, RTS										
	arrived at asset, ESTOP on section 1, cleared ESTOP and closed door,RTS										
3550276	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR	CLOS	ECM	8/13/22	7:54:00 AM	8/13/22	7:58:00 AM	00:20	0.00
	Comments: nothing wrong,no jam, bag person started line & monitor with bags on line, RTS										
	there was nothing wrong, there was no jam, so bag person started the line and monitor it while they were putting bags on the line till they										
3550601	Bag Claim 9 has a door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	8/16/22	10:56:00 AM	8/16/22	11:29:00 AM	03:40	0.00
	Comments: found dirty photo eye/reflector, reset speed proxy on panel, tested, RTS										
	Went to asset, inspected asset, found dirty photo eye/reflector, reset speed proxy on panel, tested, RTS										
3555077	Bag Claim 9 has a door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	8/19/22	10:42:00 AM	8/19/22	10:49:00 AM	00:17	0.00
	Comments: found multiple e-stops, release them and reset system. RTS										
3556135	Door fault; A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR	CLOS	ECM	8/31/22	6:12:00 AM	8/31/22	6:20:00 AM	00:08	0.00
	Comments: inspected asset and jam, jam was clear but needed reset. reset asset and test. RTS										
3570262	A2-IB9-04-DOOR DOOR FAULT	GS14851	A2-IB9-04-DOOR	CLOS	ECM	9/4/22	8:07:00 AM	9/4/22	8:11:00 AM	00:13	0.00
	Comments: Arrived at asset, inspected asset, cleared fault, monitored asset, RTS										
	Arrived at asset, inspected asset, cleared fault, monitored asset, RTS										
3570322	A2-IB9-04-DOOR alarm	GS14851	A2-IB9-04-DOOR	CLOS	ECM	9/4/22	11:37:00 PM	9/4/22	11:39:00 PM	00:02	0.00
	Comments: arrived, cleared jam, monitored, RTS										
3570323	A2-IB9-04-DOOR alarm	GS14851	A2-IB9-04-DOOR	CLOS	ECM	9/4/22	11:50:00 PM	9/4/22	11:52:00 PM	00:02	0.00
	Comments: arrived, cleared jam, monitored, RTS										
3577698	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR	CLOS	ECM	9/19/22	11:59:00 PM	9/20/22	12:09:00 AM	00:10	0.00
	Comments: checked control panel and reset e-stops and ran system. door opened. RTS										
3581869	A2-IB9-04-DOOR fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	9/25/22	4:39:00 PM	9/25/22	4:48:00 PM	00:09	0.00
	Comments: arrived at asset, inspected asset, cleared jam, reset & tested system, RTS										
	arrived at asset, inspected asset, cleared jam, reset & tested system, RTS										
3582049	Bag Claim 9 has a door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	9/27/22	3:58:00 PM	9/27/22	4:03:00 PM	00:25	0.00
	Comments: inspected found bag jam on merge entering FPC. cleared jam and rest faults. RTS										
3586334	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR	CLOS	ECM	10/3/22	10:35:00 PM	10/3/22	10:49:00 PM	00:25	0.00
	Comments: photo-eye loose, made adjustment, door close, called back in service										

inspect asset, checked door, notice photo-eye loose, made adjustment, door close, called back in service

3586431	FD fault; A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR	CLOS	ECM	10/5/22	8:39:00 AM	10/5/22	8:43:00 AM	00:14	0.00

Comments: inspected, jam fault by door, cleared fault, E-stop, reset, test, RTS

inspected, jam fault by door, cleared fault, E-stop, reset, test, RTS

3586500	A2-IB9-04-DOOR /Door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	10/5/22	6:47:00 PM	10/5/22	6:55:00 PM	00:15	0.00

Comments: Removed bag blocking photo-eye, reset jam, RTS.

3594752	A2-IB9-04-DOOR	GS14851	A2-IB9-04-DOOR	CLOS	ECM	10/9/22	7:30:00 AM	10/9/22	7:50:00 AM	00:20	0.00

Comments: E-Stop on public side, reset e-stops, reset panel, E-stop cleared, door closed, started, RTS

noticed on panel there was an E-stop on public side, reset e-stops, reset panel, e-stop cleared, finally got door to close, employee started

3602714	A2-IB9-04-DOOR - DOOR FAULT	GS14851	A2-IB9-04-DOOR	CLOS	ECM	10/23/22	4:54:00 PM	10/23/22	4:59:00 PM	00:05	0.00

Comments: arrived at asset, inspected asset, cleared fault, tested, reset system, back in service

arrived at asset, inspected asset, cleared fault, tested, reset system, back in service

3602912	A2-IB9-04-DOOR /Door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	10/25/22	3:20:00 PM	10/25/22	3:35:00 PM	00:15	0.00

Comments: clear jam on FPC, reset panel, employee badged in, , everything functioning properly, RTS

clear jam on FPC, reset panel, employee badged in, , everything functioning properly, RTS

3603053	A2-IB9-04-DOOR door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	10/26/22	9:00:00 PM	10/26/22	9:05:00 PM	00:05	0.00

Comments: inspected asset, cleared jam and reset asset. tested and called back in service

3619312	A2-IB9-FPC-BC unknown condition	GS14851	A2-IB9-04-DOOR	CLOS	ECM	11/11/22	4:09:00 PM	11/11/22	4:30:00 PM	00:21	0.00

Comments: reset panel, tested to ensure everything was running, RTS, monitored for few mins.

arrive at the asset, reset panel, tested to make sure everything was running, called it back in service, stayed to monitor for a few mins

3599531	A2-IB9-04-DOOR fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	10/15/22	4:00:00 PM	10/15/22	4:06:00 PM	00:10	0.00

Comments: reset the door, cleared the fault and call it back in service

went over to BC9- FPC for door fault ECALL once, I got there, I reset the door, cleared the fault and call it back in service

3624360	Bag Claim 9 has a door fault	GS14851	A2-IB9-04-DOOR	CLOS	ECM	11/19/22	9:35:00 AM	11/19/22	9:44:00 AM	00:40	0.00

Comments: Ecall : Door fault, Removed debris covering photo eye reset asset & RTS

arrive at the asset clean the debris on the bottom that was covering the photo eye tested call it back in service stay there a few to monitor

3398495	A2-IB9-FPC-BC merge issues per	GS14852	A2-IB9-05-BC	CLOS	ECM	1/29/22	3:28:00 PM	1/29/22	3:47:00 PM	00:19	0.00

confirmed with Robert JSM

3478168	Belt not working; A2-IB9-FPC-BC	GS14852	A2-IB9-05-BC	CLOS	ECM	5/10/22	7:33:00 AM	5/10/22	8:20:00 AM	00:47	0.00

Comments: problem with photo-eye, not reading correctly, cleaned, reset sensor, tested, monitored, RTS

arrive, inspected, problem with photo-eye, not reading correctly, cleaned, reset sensor, tested, monitored, RTS

3508270	A2-IB9-05-BC siding cannot star	GS14852	A2-IB9-05-BC	CLOS	ECM	6/19/22	6:05:00 AM	6/19/22	6:10:00 AM	00:10	0.00

Comments: pressed all ESTOPs, cleared faults, restarted system, called back in service

pressed all ESTOPs, cleared faults, restarted system, called back in service

3555689	A2-IB9-05-BC - Will Not Start	GS14852	A2-IB9-05-BC	CLOS	ECM	8/15/22	5:40:00 PM	8/25/22	5:42:00 PM	00:10	0.00

Comments: reset jam at asset, tested and called back in service.

3607306	A2-IB9-01-BC	GS14852	A2-IB9-05-BC	CLOS	ECM	10/28/22	5:09:00 PM	10/28/22	5:14:00 PM	00:11	0.00

Comments: inspected, cleared jam and e-stop button. restart asset and monitored. RTS

3577654	4SS4-08 JSM is replacing some	GS18637	A4-4SS4-08	CLOS	ECM	9/20/22	1:50:00 PM	9/20/22	1:50:00 PM	00:00	0.00

Comments: JSM completed work on CM work order, see related work

3507998	Gate 86 PORTABLE PCA	GS18687	PCA-P4	CLOS	ECM	6/16/22	1:27:00 PM	6/16/22	2:03:00 PM	01:11	0.00

Comments: ecall 86

Moving portable from gate 24 to 86. For the ecall

3526056	PCA-15 BLOWING HOT	GS18687	PCA-P4	CLOS	ECM	7/13/22	10:00:00 PM	7/13/22	10:48:00 PM	02:24	0.00

Comments: PCA-15 portable blowing hot, no issues with portable on unit

3534296	A4-4SS4-VSU400B SE	GS18643	A4-4SS4-VSU400E	CLOS	ECM	7/24/22	8:38:00 AM	7/24/22	8:45:00 AM	00:07	0.00

Comments: buckle to a carseat stuck in between two rollers, removed the buckle without causing any damage, RTS

Arrived at the asset, and found the buckle to a carseat stuck in between two rollers, removed the buckle without causing any damage and

3478240	A4-4VS-400 position fault	GS18642	A4-4SS4-VSU400A	CLOS	ECM	5/10/22	7:45:00 PM	5/10/22	9:00:00 PM	01:15	0.00

A4-4VS-400 is down (drive fault) due to JSM having taken parts to fix 4VS-300 this morning.

3478000	A4-4VS-400 Fuse replacemen	GS18642	A4-4SS4-VSU400A	CLOS	ECM	5/9/22	4:53:00 AM	5/9/22	5:53:00 AM	01:00	4.86

Comments: ECALL: troubleshot, four bad fuse, installed new fuse, back in service

Went to asset, troubleshot asset, four bad fuse, installed new fuse, back in service, waiting on L3 lane 4 to be operational again

3550280	A4-4VS-200 multiple drive faul	GS18642	A4-4SS4-VSU400A	CLOS	ECM	8/13/22	8:19:00 AM	8/13/22	8:49:00 AM	00:30	0.00

Comments: observed VS for several minutes of operation, no problems detected

observed VS for several minutes of operation, no problems detected

3398816	PCA-71 REFUEL MOBILE UNIT	GS18683	PCA-P2	CLOS	ECM	2/2/22	7:10:00 AM	2/2/22	7:29:00 AM	00:38	0.00

Comments: ECALL: P2 had 1/4 tank. Refuled with 29 gals. Returned to gate. Tested unit, RTS

Discharge 40*

3376620	Gate 55 Fuel for Portable Uni	GS18683	PCA-P2	CLOS	ECM	1/2/22	8:27:00 AM	1/2/22	9:06:00 AM	01:17	0.00

Comments: refuel portable 2 at gate 55

portable 2 at gate 55 was refueled with 30 gallons of diesel. The unit was started and tested/ran. Unit is currently operational.

3385151	PCA 55 called out of limits for gas	GS18683	PCA-P2	CLOS	ECM	1/6/22	10:32:00 AM	1/6/22	10:41:00 AM	00:09	0.00

Comments: ECALL:not sure what "out of limit" means, portable is running with over 1/4 tank of fuel, no issue
not sure what "out of limit" means but the portable is running with over 1/4 tank of fuel, no issues found

3385371	Gate 55 PCA Portable passed	GS18683	PCA-P2	CLOSED	ECM	1/9/22	7:09:00 AM	1/9/22	8:31:00 AM	01:22	0.00

Comments: fulling disel
Refuel disel portable

3416502	Gate 71-PCA not working	GS18683	PCA-P2	CLOSED	ECM	2/21/22	2:45:00 PM	2/21/22	3:02:00 PM	00:34	0.00

Comments: portable not working
Portable #2 at gate is not working. Portable is being diagnosed. Portable #1 will be transported to cool aircrafts.

3460494	Gate 90 PORTABLE PCA	GS18683	PCA-P2	CLOSED	ECM	4/17/22	2:11:00 PM	4/17/22	2:27:00 PM	00:30	0.00

Comments: portable already available for the on 90.we checked fuel levels and found portable full of diesel.

3480729	Portable PCA gate 94 not working	GS18683	PCA-P2	CLOSED	ECM	5/18/22	6:51:00 PM	5/18/22	8:41:00 PM	04:33	0.00

Comments: Smoke came out of one of the compressor contractors too. Returned to shop and got a new portable.

3555668	Gate 40 PORTABLE PCA	GS18685	PCA-P3	CLOSED	ECM	8/25/22	3:05:00 PM	8/25/22	3:41:00 PM	01:12	0.00

Comments: Refueled portable #3 at gate 40.

3376538	Gate 71 Portable unit need refue	GS18685	PCA-P3	CLOSED	ECM	1/1/22	5:47:00 AM	1/1/22	6:50:00 AM	01:32	0.00

Comments: gate 71 portable 3, refuleled/back in service

3376611	Gate 71 PCA HOT	GS18685	PCA-P3	CLOSED	ECM	1/2/22	6:32:00 AM	1/2/22	7:08:00 AM	00:36	0.00

Comments: ECALL: Portable 3 had 'undervoltage' fault. Reset unit. It started working. RTS.

3376628	Gate 71, PCA portable is blowin	GS18685	PCA-P3	CLOSED	ECM	1/2/22	9:39:00 AM	1/2/22	9:39:00 AM	00:00	0.00

Comments: JRS started work on WO# 3376626 & switched out portablet unit. P1 is now at gate 71.

3416621	A5-6RC-24 (Multiple jams	GS15873	A5-6RC-24	CLOSED	ECM	2/22/22	4:48:00 PM	2/22/22	5:02:00 PM	00:28	0.00

Comments: ECALL: found pair of pants stuck inside asset, removed pants, ensure asset working,RTS
Arrived and inspected the asset and found a pair of pants stuck inside one of the assets causing a jam, removed the pants and ensured the

3421186	A5-6RC-24 - Will Not Run	GS15873	A5-6RC-24	CLOSED	ECM	2/28/22	3:31:00 PM	2/28/22	4:00:00 PM	00:29	0.00

Comments: Found oversized bags on line. Applied tension to belt. Tracked. Monitored. RTS.
Found multiple oversize bags on the line. APplied tension to the belt. Tracked belt. Monitored the line while bags were running. No jams

3437991	A5-6RC-24 SE unable to clear	GS15873	A5-6RC-24	CLOSED	ECM	3/20/22	11:42:00 AM	3/20/22	12:10:00 PM	00:28	0.00

Comments: ECALL: part of an oversized golf wedged in between 2 assets rollers, removed,RTS
Arrived and inspected the asset, and noticed part of an oversized golf bag was wedged in between 2 assets rollers, after removing the part of

3443032	A5-6RC-24 - merge belt not	GS15873	A5-6RC-24	CLOSED	ECM	3/25/22	5:18:00 PM	3/25/22	6:05:00 PM	00:57	0.00

Comments: ECALL:went to asset, found belt, rubbing on the wall, tracking rollers, tested, RTS
went to asset, found belt, rubbing on the wall, tracking rollers, tested, called back in service

3443109	A5-6RC-24 belt slipping	GS15873	A5-6RC-24	CLOSED	ECM	3/26/22	9:16:00 AM	3/26/22	10:02:00 AM	00:46	0.00

confirmed with Tim JSM

3443115	A5-6RC-24 bags getting caught at	GS15873	A5-6RC-24	CLOSED	ECM	3/26/22	10:29:00 AM	3/26/22	11:54:00 AM	01:25	0.00

Comments: ECALL:Went to asset, notifying manager, asset is not sleeping, further action was taken from manager
Went to asset, notifying manager, asset is not sleeping, further action was taken from manager

3443183	Multiple jams at 6RC-24, A5-6RC	GS15873	A5-6RC-24	CLOSED	ECM	3/27/22	4:51:00 AM	3/27/22	5:15:00 AM	00:24	0.00

Comments: ECALL:inspect asset, found trash in merge belt, removed trash, tested asset, asset back in service
inspect asset, found trash in merge belt, removed trash, tested asset, asset back in service

3480673	A4-4SS4-01 multiple jams	GS18630	A4-4SS4-01	CLOSED	ECM	5/18/22	11:17:00 AM	5/18/22	11:25:00 AM	00:13	0.00

Comments: Ecall : Jam, Adjusted photo eye clear jam condition & RTS
Inspected asset check photo eye made adjustment clear jam reset line call back in service

3480306	A4-4VS-300 not cycling	GS18627	A4-4VS-300A	CLOSED	ECM	5/14/22	11:28:00 AM	5/14/22	12:10:00 PM	00:42	0.00

Comments: ECALL:went to asset, inspect found door sensor fault, secure door, tested, called back in service
went to asset, inspect found door sensor fault, secure door, tested, called back in service

3478149	A4-4VS-300 Drive Fault	GS18627	A4-4VS-300A	CLOSED	ECM	5/10/22	4:00:00 AM	5/10/22	1:06:00 PM	19:43	1,987.36

Comments: ECALL: Inspected thoroughly, checked out, possibly bad motor, passed to 1st shift
Went to asset, all fuses, checked all photo-eyes, checked doors to see if secured, all checked out, all reading checked, possible bad cycle

3556005	A4-4VS-300A - Overload Fault	GS18627	A4-4VS-300A	CLOSED	ECM	8/29/22	7:44:00 PM	8/29/22	8:09:00 PM	00:25	0.00

Comments: reset control station, & tripped breaker at MCP, turned on breaker, tested, RTS
went to asset, reset control station, went to mcp, reset tripped breaker, waited for MCP to reset, turned on breaker, tested, RTS

3607638	A4-4VS-300A bag stuck at Vertical	GS18627	A4-4VS-300A	CLOSED	ECM	11/1/22	4:42:00 AM	11/1/22	4:56:00 AM	00:14	0.00

Comments: bag stuck in between rollers of VSU, bag was removed, VSU cycled, tested, RTS
VSU assessed for reported issue, found a bag stuck in between rollers of VSU, bag was removed, VSU cycled, tested, RTS

3585891	A5-6RC-17 multiple jams	GS15866	A5-6RC-17	CLOSED	ECM	9/30/22	11:15:00 AM	9/30/22	8:30:00 PM	27:38	2,989.28

Comments: Ecall : Jam, Replaced sprocket, belt, shaft and drive roller & RTS
went to asset found belt not running chain came loose from sprocket we replace sprocket new belt drive shaft call back in service

3408586	A4-4SS4-06 - Missing Bag Jam	GS18635	A4-4SS4-06	CLOSED	ECM	2/4/22	10:15:00 AM	2/4/22	10:29:00 AM	00:14	0.00

Comments: Comment
Verified by Ronny.

3421058	Belt will not move A4-4SS4-06	GS18635	A4-4SS4-06	CLOSED	ECM	2/27/22	7:32:00 AM	2/27/22	10:58:00 AM	06:31	128.66

Comments: ECALL: adjusted cabling, determine bad photo eye. install new test and RTS
troubleshooting the asset and found one of the photo eyes was bad. replaced it and made adjustments to the photo eye cable. after testing

3550205	A4-4SS4-05 photo eye issue	GS18635	A4-4SS4-06	CLOSE	ECM	8/12/22	9:29:00 AM	8/12/22	9:35:00 AM	00:06	0.00
	Comments: loose photo-eye, flagged P/E, displayed all 3 lights, loosened to adjusted, belt running, RTS										
	arrived to asset, was dispatched to 4SS4-05 with a loose photo-eye, neither was the issue upon inspection, there was flagged photo-eye on										
3430652	Tip chute belt is not running - A5	GS15998	A5-6MU15-01	CLOSE	ECM	3/7/22	9:49:00 AM	3/7/22	10:10:00 AM	00:21	0.00
	Comments: ECALL: jam won't clear, alot of bags under the chute,cleared, start line,RTS										
	inspected asset, jam won't clear, went to the tip chute and alot of bags were under the chute, all the bags were cleared, started up the line,										
3376810	Failed prox switch - A3-3MU21-C	GS15583	A3-3SP21-DIV1	CLOSE	ECM	1/4/22	8:44:00 AM	1/4/22	8:54:00 AM	00:10	0.00
	Comments: ECALL: Overload on DIV. Set DIV in maintenance, cycled, jogged belt. Faults cleared. RTS										
3500563	A3-3MU21-C Overload	GS15583	A3-3SP21-DIV1	CLOSE	ECM	6/4/22	8:48:00 AM	6/4/22	9:02:00 AM	00:54	0.00
	Comments: ECALL: wiped clean P/E & reflectors, manually put on home, reset, cleared overload,tested,RTS										
	arrived at asset, inspected and wiped clean photo-eyes and reflectors, manually put DIV paddles on home, reset and cleared overload, tested										
3408668	CANCEL	GS15584	A3-3SP23-DIV1	CLOSE	ECM	2/5/22	9:20:00 AM	2/5/22	9:22:00 AM	00:02	0.00
	Comments: Ecall : Fail to reset, Call canceled while tech was in route										
	Southeast stated diverter would not reset BHS created work order Southeast then stated they had reset BHS confirmed & informed of										
3500547	A3-3SP23-DIV1	GS15584	A3-3SP23-DIV1	CLOSE	ECM	6/4/22	5:48:00 AM	6/4/22	5:55:00 AM	00:07	0.00
	Comments: Ecall : Jam, Reset jam call back in service										
3484981	A3-3SP23-DIV1 - chute jams	GS15584	A3-3SP23-DIV1	CLOSE	ECM	5/19/22	3:01:00 PM	5/19/22	3:21:00 PM	00:28	0.00
	Comments: Ecall : Multiple jams, Went to asset inspect asset no issue found called back in service										
3477980	A3-3SP23-DIV1 - MULTIPLE JAMS	GS15584	A3-3SP23-DIV1	CLOSE	ECM	5/8/22	7:41:00 PM	5/8/22	8:20:00 PM	00:39	0.00
	Comments: ECALL:checked photo-eye, cleared reflector, reset, back in service										
	checked photo-eye, cleared reflector, reset, back in service										
3376549	A3-3SP25-DIV1 failed prox	GS15586	A3-3SP25-DIV1	CLOSE	ECM	1/1/22	8:36:00 AM	1/1/22	8:44:00 AM	00:24	0.00
	Comments: Ecall : Failed to reset, Arrived & assessed reset observed called back in service										
3485466	A3-3SP25-DIV1 not cycling	GS15586	A3-3SP25-DIV1	CLOSE	ECM	5/24/22	1:11:00 PM	5/24/22	4:00:00 PM	02:49	0.00
	Comments: Shut off power, turn on power, replaced the burned wire, tested asset, monitored it for a while, RTS										
	Arrived and inspected the asset and was unable to move it. I completely shut down the power for a few minutes and turned it back on which										
3446843	A3-3SP25-DIV1 chute jam	GS15586	A3-3SP25-DIV1	CLOSE	ECM	4/5/22	6:40:00 PM	4/5/22	7:41:00 PM	02:02	0.00
	Comments: ECALL:Asset assessed for reported issue, jam was reset, monitored, asset tested, returned to service										
	Asset assessed for reported issue, jam was reset, monitored, asset tested, returned to service										
3432666	A4-MIT-11 multiple vehicle	GS18809	A4-MIT-11	CLOSE	ECM	3/10/22	4:21:00 AM	3/10/22	4:45:00 AM	00:24	0.00
	Comments: ECALL: perform a mag cal. test asset and RTS										
3469314	A4-MIT-11 won't move	GS18809	A4-MIT-11	CLOSE	ECM	4/29/22	6:11:00 PM	4/29/22	6:20:00 PM	00:09	0.00
	Comments: ECALL-E-stop was on, released it, and restarted, RTS.										
3480487	A4-MIT-11 faulted	GS18809	A4-MIT-11	CLOSE	ECM	5/16/22	11:38:00 AM	5/16/22	12:01:00 PM	00:23	0.00
	Comments: ECALL- Disabled MIT, Used pendant to guide MIT, Removed pendant, enabled MIT and reset, RTS.										
	Inspected MIT. It was not moving. Disabled it from the monitor. Used pendant to guide MIT around the pod. Removed pendant, enabled M										
3508033	A4-MIT-11	GS18809	A4-MIT-11	CLOSE	ECM	6/16/22	7:55:00 PM	6/16/22	8:04:00 PM	00:15	0.00
	Comments: Ecall : Going in search room, Issues cleared before tech arrived & RTS										
	already cleared by the time I arrive inspect issue back in service										
3547811	A4-MIT-11	GS18809	A4-MIT-11	CLOSE	ECM	8/4/22	10:24:00 AM	8/4/22	12:30:00 PM	02:06	0.00
	Comments: Ecall : Southeast having problem, Repaired steer motor and RTS										
	put # 7 back in service need space in the room to work on # 11 moved # 11 to repair removed the steer motor to service removed the Mag										
3500953	A4-MIT-11 Vehicle Guidance	GS18809	A4-MIT-11	CLOSE	ECM	6/7/22	10:37:00 AM	6/7/22	10:55:00 AM	00:28	0.00
	Comments: ECALL: put it back in place, started MIT, tested MIT, called back in service										
	arrived at asset, located MIT, put it back in place, started MIT, tested MIT, called back in service										
3513832	A4-MIT-11 - OOS	GS18809	A4-MIT-11	CLOSE	ECM	6/29/22	3:02:00 PM	6/29/22	3:27:00 PM	00:38	0.00
	Comments: wiped PE, monitored, unit wouldn't come back, removed for deep inspection, Advised BHS, W/O created										
	Arrived at asset, inspected and wiped photo eye lenses, monitored MIT run through pod, everytime MIT dropped bag, the unit wouldn't come										
3539099	A4-MIT-11 communication	GS18809	A4-MIT-11	CLOSE	ECM	7/31/22	12:15:00 PM	7/31/22	12:26:00 PM	00:23	0.00
	Comments: SouthEast agent had already fixed the fault, tested, monitored to ensure of proper operation,RTS										
	Arrived at the asset, found the SouthEast agent had already fixed the fault, tested, monitored asset to ensure it was working properly, RTS										
3570309	A4-MIT-11	GS18809	A4-MIT-11	CLOSE	ECM	9/4/22	7:59:00 PM	9/4/22	8:18:00 PM	00:31	0.00
	Comments: Manually guided MIT to charging location, RTS										
3619345	A4-MIT-11 - Vehicle Guidance	GS18809	A4-MIT-11	CLOSE	ECM	11/12/22	5:15:00 AM	11/12/22	5:42:00 AM	00:24	0.00
	Comments: Comment										
	The MIT was taken out of circulation due to steering issues. No current replacement.										
3385491	A4-MIT-09 - Multiple Faults	GS18807	A4-MIT-09	CLOSE	ECM	1/10/22	4:24:00 PM	1/10/22	4:41:00 PM	00:14	0.00
	Comments: Comment										
	Verified by Baudelaire.										
3443382	Multiple vehicle guidance fault A4	GS18807	A4-MIT-09	CLOSE	ECM	3/29/22	6:07:00 AM	3/29/22	6:18:00 AM	00:11	0.00
	Comments: ECM- Upon arrival MIT in use, & working, RTS.										

3469190	A4-MIT-09 Not Charging	GS18807	A4-MIT-09	CLOS E	ECM	4/28/22	1:11:00 PM	4/28/22	1:31:00 PM	00:20	0.00
	Comments: ECALL-cleaned debris from charging pad, verified MIT showing charge, RTS.										
	When I arrived I checked over unit. No mechanical issues was found. I then inspected the station MIT-09. I notices some debris built up on										
3469260	A4-MIT-09 - MANUAL MODE	GS18807	A4-MIT-09	CLOS E	ECM	4/29/22	8:37:00 AM	4/29/22	9:09:00 AM	00:32	0.00
	Comments: ECALL: Mit's not moving;manually move/relocate; observed until they catch up; running ok; RTS										
	Southeast personnel has let Mit's become gridlock. They are not moving. Had to manually move and relocate a few to get the room moving.										
3385130	A4-MIT-09 not moving	GS18807	A4-MIT-09	CLOS E	ECM	1/6/22	5:31:00 AM	1/6/22	5:40:00 AM	00:09	0.00
	Comments: ECALL: Reset MIT-09 and RTS.										
3408871	A4-MIT-09 - LOOS	GS18807	A4-MIT-09	CLOS E	ECM	2/8/22	8:28:00 AM	2/8/22	8:50:00 AM	00:22	0.00
	Comments: ECALL: Not moving, removed controller, reset, moving, after charging, put back in circulation, RTS										
	inspected MIT, MIT was not moving, used controller to move MIT, removed controller then reset it, MIT was moving, it went to a charging										
3408888	A4-MIT-09 - COMMUNICATI	GS18807	A4-MIT-09	CLOS E	ECM	2/8/22	1:43:00 PM	2/8/22	2:00:00 PM	00:17	0.00
	Comments: ECALL:inspected asset, found tape on floor were came apart, made adjustment to tape, RTS										
	inspected asset, found tape on floor were came apart, made adjustment to tape, called back in service										
3421294	A4-MIT-09 /V Not charging	GS18807	A4-MIT-09	CLOS E	ECM	3/1/22	2:53:00 PM	3/1/22	3:17:00 PM	00:23	0.00
	Comments: ECALL: Fault cleared, RTS, MIT probably never hit contact to charge in										
	inspected MIT, it was in circulation while it was moving, there were no issues, MIT eventually went to loading dock, the fault was cleared										
3469142	A4-MIT-09 charging not	GS18807	A4-MIT-09	CLOS E	ECM	4/28/22	7:18:00 AM	4/28/22	7:29:00 AM	00:58	0.00
	Comments: ECALL: Monitored, RTS, MIT in inspection station, would charge, no issue										
	Arrived to pod, monitored, MIT -9 was in rotation, called and informed BHS, called back in service, monitored, display showed when MIT-9										
3477842	A4-MIT-09 - COMMUNICATI	GS18807	A4-MIT-09	CLOS E	ECM	5/7/22	1:41:00 PM	5/7/22	2:29:00 PM	01:36	0.00
	Comments: ECALL: troubleshot MIT,fault not cleared, MIT-9 OOS, cleared up pod,F/U										
	arrived at asset, began trouble shooting MITs, tried putting MITs back on track, identified MIT 9 fault not clearing, took MIT-9 out of servic										
3460463	A4-MIT-09 manual mod	GS18807	A4-MIT-09	CLOS E	ECM	4/17/22	7:55:00 AM	4/17/22	8:04:00 AM	00:20	0.00
	Comments: ECALL: reset position, MIT-9 started running, monitored, RTS										
	inspected asset, MIT-9 stopped before going to the AC line, guided the MIT-9 to reset position, and reset it, MIT-9 started running.										
3489971	A4-MIT-09	GS18807	A4-MIT-09	CLOS E	ECM	5/26/22	3:20:00 PM	5/26/22	4:00:00 PM	00:40	0.00
	Comments: ECALL:rolled MIT out of line to keep from stopping pod, adjusted steering pot, tested, RTS										
	rolled MIT out of line to keep from stopping pod, adjusted steering pot, tested, called back into service										
3530843	A4-MIT-09 Vehicle Guidance	GS18807	A4-MIT-09	CLOS E	ECM	7/18/22	7:53:00 AM	7/18/22	8:07:00 AM	00:24	0.00
	Comments: disabled on monitor and enabled, moved with pendant. Enabled on monitor, reset RTS. Monitored										
	Inspected MIT. MIT was not moving, disabled on monitor and enabled, moved with pendant. Enabled on monitor, reset RTS. Monitored										
3398603	A4-MIT-08 - Battery Low	GS18806	A4-MIT-08	CLOS E	ECM	1/30/22	7:31:00 PM	1/30/22	8:00:00 PM	00:29	0.00
	Comments: ECALL: not moving, tried reset, troubleshot, not responding, turned off, OOS										
	MIT-8 was not moving, I tried to reset, and troubleshot the MIT, but it was not responding, I then turned it off, and took it out of service										
3442888	A4-MIT-08 vehicle guidance loss	GS18806	A4-MIT-08	CLOS E	ECM	3/24/22	8:37:00 AM	3/24/22	8:51:00 AM	00:14	0.00
	Comments: MIT in rotation, observed and found no issues. RTS										
3446437	Communication fault: A4-MIT-08	GS18806	A4-MIT-08	CLOS E	ECM	4/1/22	8:21:00 AM	4/1/22	9:00:00 AM	00:39	0.00
	Comments: Ecall : MIT 8 won't move, Moved MITto proper station & RTS										
	found MIT 8 not parked on station properly moved off and observed watched MITs run and assisted Southeast										
3455221	A4-MIT-08 multiple vehicle	GS18806	A4-MIT-08	CLOS E	ECM	4/7/22	4:28:00 AM	4/7/22	4:50:00 AM	00:22	0.00
	Comments: ECM-reset MIT put back into auto mode, RTS.										
3455398	A4-MIT-08 multiple faults	GS18806	A4-MIT-08	CLOS E	ECM	4/8/22	11:36:00 AM	4/8/22	12:09:00 PM	00:33	0.00
	Comments: Ecall : MIT 8 will not stay in auto,Took MIT8 OOS, follow up needed										
	arrived to B-pod noticed MIT8 was in manual & no operation restarted MIT8 did not go into automatic moved MIT 8 to side & disabled										
3455486	Communication loss: A4-MIT-08	GS18806	A4-MIT-08	CLOS E	ECM	4/9/22	7:31:00 AM	4/9/22	7:52:00 AM	00:31	0.00
	Comments: Ecall : Mit not moving,Cycled power off & back on to reset fault & RTS										
	inspected MIT it was not moving tried to reset disabled from monitor turned off and on MIT enabled MIT and reset it was back in operation										
3442905	4MIT-08 has a Vehicle Guidance	GS18806	A4-MIT-08	CLOS E	ECM	3/24/22	1:25:00 PM	3/24/22	2:35:00 PM	01:10	0.00
	Comments: Ecall : MIT 8 is stalled, Cleaned & repair safety contactor & RTS										
	pulled from rotation and remove from electronics had to clean, repair the safety contactors reassembles / tested										
3503444	Communication lost: A4-MIT-08	GS18806	A4-MIT-08	CLOS E	ECM	6/15/22	4:57:00 AM	6/15/22	5:18:00 AM	00:33	0.00
	Comments: Ecall : Communication lost, MIT taken out of service										
	MIT assessed for issue MIT was troubleshooted but not working properly MIT taken out of service										
3513384	A4-MIT-08 SE reporting MIT	GS18806	A4-MIT-08	CLOS E	ECM	6/25/22	8:42:00 AM	6/25/22	8:58:00 AM	00:39	0.00
	Comments: Ecall : Guidance loss, Reset MIT moved to charging station & RTS										
	when I arrived found MIT 11 had tried to come out of charging station at about the same MIT-08 came around the corner causing both MI										
3526000	4MIT-08 has a fault	GS18806	A4-MIT-08	CLOS E	ECM	7/13/22	10:29:00 AM	7/13/22	10:39:00 AM	00:21	0.00
	Comments: Ecall : Not moving, MIT is in good working order NPF & RTS										
	arrived at the asset which was already at the charging station and inspected it release the MIT and monitored it to make sure it wouldn't get										
3500383	A4-MIT-08 - keeps stopping	GS18806	A4-MIT-08	CLOS E	ECM	6/2/22	5:08:00 PM	6/2/22	5:50:00 PM	00:42	0.00
	Comments: Ecall : MIT 8 having poor guidance, Adjusted sensor tested & RTS										

had to mag- Cal / adjust sensor several times to get good solid read tested operation

3550108	A4-MIT-08 not responding to	GS18806	A4-MIT-08	CLOS	ECM	8/11/22	3:37:00 AM	8/11/22	3:54:00 AM	00:46	0.00

Comments: Ecall : Not moving with pendant, Inspected asset NPF & RTS

inspect asset gave it a push with pendant running fine no issues found back in service

3398622	Vehicle guidance lost, A4-MIT-08	GS18806	A4-MIT-08	CLOS	ECM	1/30/22	4:39:00 AM	1/30/22	5:07:00 AM	00:28	0.00

Comments: ECALL: tried resetting, not charging, troubleshot,unable to charge,OOS for time being

MIT not charging, I try to reset it, but still was not charging, I also did some trouble-shooting, but it still was unable to charge, I took it out c

3432995	A4-MIT-08 called in by Southeast	GS18806	A4-MIT-08	CLOS	ECM	3/13/22	9:14:00 AM	3/13/22	9:26:00 AM	00:19	0.00

Comments: ECALL: not moving, used controller to move MIT, disabled, re-enabled, back on track, restarted, RTS

Inspected MIT, it was not moving, used controller to move MIT to the side, disabled MIT and re-enabled on the monitor, moved MIT back

3455566	A4-MIT-08 - OOES TO	GS18806	A4-MIT-08	CLOS	ECM	4/10/22	8:12:00 AM	4/10/22	8:29:00 AM	00:17	0.00

Comments: ECALL: bag on it, stopping it, MIT released,operated, reset, RTS,monitored

Inspected MIT, it had a bag on it that was stopping it, after MIT was released from the bag, the MIT operated like normal, after a reset,

3455592	A4-MIT-08 - COMMUNICATI	GS18806	A4-MIT-08	CLOS	ECM	4/10/22	1:43:00 PM	4/10/22	1:56:00 PM	00:23	0.00

Comments: ECALL: kept stopping every now, issues with circulation, OOS, pod full in operation

Inspected MIT, kept stopping every now and then on a previous call it was creating issues with circulation, took it out service and the pod

3469468	A4-MIT-08 - Vehicle Guidance	GS18806	A4-MIT-08	CLOS	ECM	5/1/22	12:58:00 PM	5/1/22	1:20:00 PM	00:22	0.00

Comments: ECALL: inspected, made adjustment to tape on floor, cleared fault,RTS

3469520	4MIT-08 caused the MITs to stop	GS18806	A4-MIT-08	CLOS	ECM	5/2/22	6:01:00 AM	5/2/22	6:20:00 AM	00:19	0.00

Comments: ECALL:MIT assessed for issue MIT was reset, tested, monitored, MIT returned to service

MIT assessed for issue MIT was reset, tested, monitored, MIT returned to service

3530646	A4-MIT-08 multiple faults	GS18806	A4-MIT-08	CLOS	ECM	7/16/22	7:05:00 AM	7/16/22	7:25:00 AM	00:20	0.00

Comments: safety circuit cuts out instantly while electronics " heat up" , monitored, RTS

the safety circuit cuts out instantly while electronics " heat up" Iam currently looking at MIT to overcome this, the MIT is in service working

3550484	A4-MIT-08 charging not	GS18806	A4-MIT-08	CLOS	ECM	8/15/22	9:05:00 AM	8/15/22	9:25:00 AM	00:20	0.00

Comments: MIT was a little bit back from where it charges, pulled it forward, reset, charging, RTS

Arrived at asset, looked at screen, saw MIT wasn't charging. Noticed it was a little pushed back from where it charges. Pulled it forward.

3570272	A4-MIT-08 - Charging Not	GS18806	A4-MIT-08	CLOS	ECM	9/4/22	9:51:00 AM	9/4/22	10:10:00 AM	00:19	0.00

Comments: arrived at the asset, and inspected it, asset was running normally and charging properly, RTS

arrived at the asset, and inspected it, asset was running normally and charging properly, RTS

3570278	A4-MIT-08 - Charging Not	GS18806	A4-MIT-08	CLOS	ECM	9/4/22	10:32:00 AM	9/4/22	11:23:00 AM	00:58	0.00

Comments: Inspected charging contacts, monitored as it went from station to station, no issue, RTS

arrived at the asset, inspected the charging contacts, monitored the asset as, it went from station to station and di not run into any problen

3594743	A4-MIT-08 Charging not	GS18806	A4-MIT-08	CLOS	ECM	10/9/22	3:25:00 AM	10/9/22	3:40:00 AM	00:15	0.00

Comments: ESTOP, reset, tested MIT, RTS

3594827	A4-MIT-08 - Charging Not	GS18806	A4-MIT-08	CLOS	ECM	10/10/22	6:03:00 AM	10/10/22	6:13:00 AM	00:10	0.00

Comments: charging adaptor dirty, cleaned, monitored, RTS

On arrival, I inspected the asset to find the charging adaptor dirty and after cleaning it, I observed the asset working and called it back in

Southeast responded to ECALL and didn't close ECALL for time gap

3464557	A4-MIT-10 manual mod	GS18808	A4-MIT-10	CLOS	ECM	4/24/22	10:39:00 AM	4/24/22	10:53:00 AM	00:14	0.00

Comments: ECALL-Disabled MIT, turned back on, enable MIT on monitor and reset. Observed for a few, RTS.

Was on another active call. Inspected MIT. It was not moving. Disabled the MIT from the monitor and shut down the MIT. Used jack to pu

3469736	A4-MIT-10	GS18808	A4-MIT-10	CLOS	ECM	5/4/22	3:05:00 PM	5/4/22	3:25:00 PM	00:20	0.00

Comments: ECALL- MIT-10 out of rotation, pendant broken, started MIT, managed them until gridlock cleared. RTS

The search room was shut down, MITs stopped. BHS instructed Southeast to remove MIT-10 from rotation. the pendant controller for MIT

3534120	A4-MIT-10 - Charging Not	GS18808	A4-MIT-10	CLOS	ECM	7/22/22	10:20:00 AM	7/22/22	10:40:00 AM	00:20	0.00

Comments: Ecall : Charging not detected, Performed a Mag-Cal reset and RTS

arrived at unit performed a Mag-Cal and returned to service

3513374	A4-MIT-10 not responding	GS18808	A4-MIT-10	CLOS	ECM	6/25/22	6:40:00 AM	6/25/22	6:52:00 AM	00:25	0.00

Comments: Ecall : MIT not responding, MIT was operational upon arrival tested & RTS

arrived at pod once arrived MIT was already running around the track of pod inspected MIT wiped clean photo eye lens monitored MIT run

3572878	A4-MIT-10 - Charging not	GS18808	A4-MIT-10	CLOS	ECM	9/13/22	1:29:00 PM	9/13/22	1:44:00 PM	00:15	0.00

Comments: got there the MIT was already cleared and started to run. Checked it again, was running fine. RTS

When i got there the MIT was already cleared and started to run. Checked it again, was running fine. RTS

3594680	A4-MIT-10 - Manual Mode/MIT	GS18808	A4-MIT-10	CLOS	ECM	10/8/22	4:30:00 AM	10/8/22	4:46:00 AM	00:16	0.00

Comments: MIT not moving-reset MIT, tested, and monitored, RTS.

3385237	A4-MIT-12 - Multiple Faults	GS18810	A4-MIT-12	CLOS	ECM	1/7/22	11:24:00 AM	1/7/22	11:37:00 AM	00:16	0.00

Comments: Comment

Verified by Jaime.

3398829	A4-MIT-12 - COMMUNICATI	GS18810	A4-MIT-12	CLOS	ECM	2/2/22	11:22:00 AM	2/2/22	11:34:00 AM	00:13	0.00

Comments: ECALL: communication lost, reset MIT, turned it off/on, MIT started, then RTS.

Manually drive the MIT to reset station, turned it off and back in and pressed the start button, it started to run, i called it back on service.

3416671	MIT-12 is not responding to the	GS18810	A4-MIT-12	CLOS	ECM	2/23/22	10:15:00 AM	2/23/22	10:56:00 AM	00:41	0.00

Comments: Ecall : MIT not responding, Performed a MAG Cal put back in rotation & RTS

when I arrived I checked over unit I moved it to next location and performed a MAG Cal put back in rotation after monitoring it for several

3430497	A4-MIT-12 stopping	GS18810	A4-MIT-12	CLOS	ECM	3/5/22	9:58:00 AM	3/5/22	10:09:00 AM	00:11	0.00

Verified by JSM Anthony

3438224	A4-MIT-12 vehicle guidance loss	GS18810	A4-MIT-12	CLOS	ECM	3/22/22	12:02:00 PM	3/22/22	12:30:00 PM	00:28	0.00

Comments: ECALL: MIT 12 was charging, diable and move to reset position and enable. pod started running. RTS

3438261	A4-MIT-12 - communication	GS18810	A4-MIT-12	CLOS	ECM	3/22/22	8:10:00 PM	3/22/22	8:30:00 PM	00:20	0.00

Comments: ECALL: MIT assessed for report issue. Reset MIT, tested, monitored. RTS

3416664	A4-MIT-12 - VEHICLE	GS18810	A4-MIT-12	CLOS	ECM	2/23/22	8:39:00 AM	2/23/22	8:44:00 AM	00:15	0.00

Comments: Ecall : MIT not moving, Cycled power off & back on to reset issue & RTS

inspected MIT it was not moving checked then monitor and MIT was not in circulation disabled and enabled MIT and it was back in circulation

3480323	A4-MIT-12 - COMMUNICATI	GS18810	A4-MIT-12	CLOS	ECM	5/14/22	2:38:00 PM	5/14/22	3:19:00 PM	00:41	0.00

Comments: Ecall : MIT 12 communication loss, Took MIT 12 OOS for repairs to be done

put 2 MITs back in operation pulled MIT 12 out and tested the motor the MIT needs drive maintenance pulled it from rotation and informed

3490023	4MIT-12 has a vehicle guidance	GS18810	A4-MIT-12	CLOS	ECM	5/27/22	7:23:00 AM	5/27/22	7:41:00 AM	01:04	0.00

Comments: Ecall : MIT not moving, Southeast cleared MIT fault before techs arrived & RTS

before I arrived at pod Southeast agent was able to get MIT running arrived at pod inspected MIT 12 while running wiped clean photo eyes

3390565	A4-MIT-12 -	GS18810	A4-MIT-12	CLOS	ECM	1/18/22	6:35:00 AM	1/18/22	7:24:00 AM	00:49	0.00

Comments: ECALL: divert off track, manually move MIT, restart, issue persisted, F/U

inspected MIT, it was not in circulation. it would divert off track, used the controller to manually move the MIT and the restart, but it kept

3413733	A4-MIT-12 - NOT MOVING	GS18810	A4-MIT-12	CLOS	ECM	2/16/22	10:16:00 AM	2/16/22	10:48:00 AM	00:44	0.00

Comments: Found MIT not moving. Noticed motor might be going back, so removed MIT from rotation and took OOS.

3416651	A4-MIT-12 Multiple vehicle	GS18810	A4-MIT-12	CLOS	ECM	2/23/22	3:51:00 AM	2/23/22	4:05:00 AM	00:14	0.00

Verified by JSM Angel

3421193	A4-MIT-12 - Vehicle Guidance	GS18810	A4-MIT-12	CLOS	ECM	2/28/22	4:41:00 PM	2/28/22	5:10:00 PM	00:29	0.00

Comments: MIT not moving. Tried starting, no response. Re-enabled from monitor. Put on charging station. RTS.

MIT not moving. Used controller to move MIT. Removed and tried starting it but nothing happened. Disabled and re-enabled MIT from the

3460532	A4-MIT-12 - Unknown Faul	GS18810	A4-MIT-12	CLOS	ECM	4/17/22	8:21:00 PM	4/17/22	8:42:00 PM	00:21	0.00

Comments: MIT reset, tested, monitored, MIT returned to service

3464559	A4-MIT-12 - COMMUNICATI	GS18810	A4-MIT-12	CLOS	ECM	4/24/22	10:12:00 AM	4/24/22	10:38:00 AM	00:26	0.00

Comments: ECALL: Disabled from monitor, pulled out of circulation, let flow,when busy-enabled,reset,monitored,

Inspected MIT, it was not moving, disabled MIT from the monitor and shut down the MIT, used jack to pull MIT out of circulation, let the

3477962	A4-MIT-12 - charging not	GS18810	A4-MIT-12	CLOS	ECM	5/8/22	4:42:00 PM	5/8/22	4:58:00 PM	00:18	0.00

Comments: ECALL: Arrived, MIT was already cleared and was changing, checked it again, ok, RTS

when I got there, the MIT was already cleared and was changing, I checked it again, it was ok, I called back on service

3500636	A4-MIT-12 keeps stopping	GS18810	A4-MIT-12	CLOS	ECM	6/5/22	4:40:00 AM	6/5/22	4:57:00 AM	00:30	0.00

Comments: ECALL: did not stop while watching, disable, enable, asset will go to different charging station,RTS

Inspected issue, did not stop while watching, disable and enable, asset will go to different charging station, possible low battery, back in

3500681	A4-MIT-12 SE not functioning	GS18810	A4-MIT-12	CLOS	ECM	6/5/22	10:36:00 AM	6/5/22	10:48:00 AM	00:15	0.00

Comments: ECALL: reset MIT, charged on station, monitored, was ok, RTS

I reset the MIT and after I sent to a station, it was getting to the station and started it to get charge, I spent few minutes watch it, it was

3500945	A4-MIT-12 Charging Not	GS18810	A4-MIT-12	CLOS	ECM	6/7/22	7:16:00 AM	6/7/22	7:32:00 AM	00:50	0.00

Comments: ECALL:arrived at pod, located the MIT, reset in charging station, tested, re-tested, RTS

arrived at pod, located the MIT, reset in charging station, tested, re-tested, called back in service

3508281	A4-MIT-12 communication	GS18810	A4-MIT-12	CLOS	ECM	6/19/22	8:20:00 AM	6/19/22	8:33:00 AM	00:13	0.00

Comments: MIT was already reset, starting to run, checked, it was ok, called back on service

when I got there, the MIT was already reset, starting to run, checked, it was ok, called back on service

3508695	A4-MIT-12 charging not	GS18810	A4-MIT-12	CLOS	ECM	6/21/22	6:45:00 PM	6/21/22	7:08:00 PM	01:10	0.00

Comments: proceeded to reset the MIT, let it run for a few minutes, tested it, called it back in service

arrived and checked all assets, proceeded to reset the MIT, let it run for a few minutes, tested it, called it back in service

3508712	Vehicle guidence lost- A4-MIT-12	GS18810	A4-MIT-12	CLOS	ECM	6/22/22	5:36:00 AM	6/22/22	5:51:00 AM	00:39	0.00

Comments: MIT sensors' wire rubbing on guide wheel, adjusted sensor, tested, RTS

on arrival, I found the MIT had a sensors wire rubbing on the guide wheel and after I adjusted the sensor wire and tested the MIT I called

3516716	4MIT-12 is not moving	GS18810	A4-MIT-12	CLOS	ECM	6/30/22	10:22:00 AM	6/30/22	10:45:00 AM	00:23	0.00

Comments: MIT would not move with controller, took MIT out of rotation for a deeper inspection 2nite.

Arrived at pod, inspected MIT, manually tried running MIT through pod but MIT would not move with controller, took MIT out of rotation for

3525420	A4-MIT-12 not moving	GS18810	A4-MIT-12	CLOS	ECM	7/7/22	4:20:00 PM	7/7/22	4:55:00 PM	00:35	0.00

Comments: Checked for overheat condition, and put back in service

Checked for overheat condition, and put back in service

3398625	Vehicle guidance lost- A4-MIT-13	GS18811	A4-MIT-13	CLOS	ECM	1/31/22	5:17:00 AM	1/31/22	5:30:00 AM	00:13	0.00

Comments: ECALL: MIT loosing guidance and stoping, took it out of service

3413184	A4-MIT-13 Multiple vehicle	GS18811	A4-MIT-13	CLOS	ECM	2/11/22	5:43:00 AM	2/11/22	5:58:00 AM	00:22	0.00

Comments: ECALL: tested 3 times and no issues. RTS

3413203	A4-MIT-13 - Manual Mod	GS18811	A4-MIT-13	CLOSE	ECM	2/11/22	10:18:00 AM	2/11/22	10:38:00 AM	00:20	0.00
	Comments: Comment Verified by John.										
3413338	A4-MIT-13	GS18811	A4-MIT-13	CLOSE	ECM	2/13/22	7:05:00 AM	2/13/22	7:53:00 AM	01:00	0.00
	Comments: ECALL: MIT kept going off track, tried controller, it kept on drifting, OOS, follow up needed. Inspected MIT and it kept getting off track, used the controller and it started drifting to the opposite direction, tried to guide it for a bit and										
3398581	A4-MIT-13 - VEHICLE	GS18811	A4-MIT-13	CLOSE	ECM	1/30/22	2:21:00 PM	1/30/22	2:38:00 PM	00:17	0.00
	Comments: Comment Verified by Jaime.										
3480180	A4-MIT-13 - COMMUNICATI	GS18811	A4-MIT-13	CLOSE	ECM	5/12/22	6:15:00 PM	5/12/22	6:30:00 PM	00:15	0.00
	Comments: ECALL: inspect asset, clear scanner and tested. RTS										
3581682	A4-MIT-13	GS18811	A4-MIT-13	CLOSE	ECM	9/24/22	11:10:00 AM	9/24/22	11:15:00 AM	00:05	0.00
	Comments: Ecall : Guidance loss, Southeast cleared fault before tech arrived by the time I arrived SE had cleared fault and unit was in service I monitored unit while in operation no mechanical faults was found called										
3485270	A4-MIT-13 vehicle guidance loss	GS18811	A4-MIT-13	CLOSE	ECM	5/22/22	11:16:00 AM	5/22/22	11:43:00 AM	00:25	0.00
	Comments: ECALL:disabled from monitor and guided MIT with pendant, enabled from monitor and reset, RTS inspected MIT, disabled from monitor and guided MIT with pendant, enabled from monitor and reset, MIT was back in circulation, called it in										
3517129	A4-MIT-13 Vehicle Guidance	GS18811	A4-MIT-13	CLOSE	ECM	7/4/22	6:15:00 AM	7/4/22	6:25:00 AM	00:23	0.00
	Comments: MIT 13 & 7 had lost communication so I drove MITs to be fully reset and re-entered into the system on arrival, I found MIT 13 & 7 had lost communication so I drove MITs to be fully reset and re-entered into the system										
3550631	A4-MIT-13 charging not	GS18811	A4-MIT-13	CLOSE	ECM	8/16/22	4:43:00 PM	8/16/22	5:04:00 PM	00:21	0.00
	Comments: MIT 13 not charging, released MIT, it moved up to charging terminal, charged, RTS Inspected monitor for MITS, charging not detecting on 13. Released MIT and it moved up to charging terminals and was able to charge ok,										
3550643	A4-MIT-13 charging not	GS18811	A4-MIT-13	CLOSE	ECM	8/16/22	6:45:00 PM	8/16/22	7:00:00 PM	00:15	0.00
	Comments: MIT not detecting charge. charging station and MIT connections dirty. cleaned and reset MIT not detecting charge. charging station and MIT connections dirty. so after cleaning all photo eyes and charging components to fully reset										
3555234	A4-MIT-13 SE reporting will not	GS18811	A4-MIT-13	CLOSE	ECM	8/21/22	10:25:00 AM	8/21/22	10:55:00 AM	00:30	0.00
	Comments: Cleaned the sensor but the sensor was still tripped. Took asset out of service, needs follow up Arrived at the asset, inspected it. Cleaned the sensor but the sensor was still tripped. Took asset out of service so the pod wouldn't get										
3586186	A4-MIT-13 - Multiple Vehicle	GS18811	A4-MIT-13	CLOSE	ECM	10/3/22	7:23:00 AM	10/3/22	7:59:00 AM	00:36	0.00
	Comments: used pendant to moved after disabling, monitor, enabled, reset, put in circulation, charged, RTS inspected, MIT not moving. used pendant to move after disabling MIT, monitored. re-enabled, reset. MIT back in circulation, went to charge,										
3602595	CANCEL	GS18811	A4-MIT-13	CLOSE	ECM	10/22/22	12:08:00 PM	10/22/22	12:08:00 PM	00:00	0.00
	Comments: Canceled by GOAA										
3619373	A4-MIT-13 multiple vehicle	GS18811	A4-MIT-13	CLOSE	ECM	11/12/22	11:35:00 AM	11/12/22	1:09:00 PM	01:34	0.00
	Comments: was griplocked, put mit-13 back in, ran it, tested, decreased the griplock, RTS was griplocked, put mit-13 back in, ran it, tested, decreased the griplock, RTS										
3619595	A4-MIT-13 - VEHICLE	GS18811	A4-MIT-13	CLOSE	ECM	11/14/22	5:43:00 PM	11/14/22	5:58:00 PM	00:17	0.00
	Comments: inspect clean sensor, reset MIT, put it back in line monitor, RTS inspect clean sensor, reset MIT, put it back in line monitor, RTS										
3503464	Gate 05 GPU drop the power	GS20202	GPU-05	CLOSE	ECM	6/15/22	8:57:00 AM	6/15/22	9:01:00 AM	00:04	0.00
	Comments: Ecall : GPU dropping power, GPU fully operational NPF & RTS Arrived, no plane at gate, put test head on unit and turned on it is running fine										
3530769	GPU-05 NOT WORKING	GS20202	GPU-05	CLOSE	ECM	7/17/22	11:18:00 AM	7/17/22	12:06:00 PM	01:19	327.80
	Comments: getting an E&F fault on test head, no F, replaced nose piece, tested 28V and both E&F getting an E&F fault on test head, no F, replaced nose piece, tested 28V and both E&F										
3594901	Gate 5-GPU issue	GS20202	GPU-05	CLOSE	ECM	10/10/22	8:12:00 PM	10/10/22	9:02:00 PM	00:50	0.00
	Comments: GPU 05 Unit wouldn't connect with aircraft. Put test head and it checked good. Found out was aircraft issue.										
3595120	5 gpu	GS20202	GPU-05	CLOSE	ECM	10/12/22	7:13:00 PM	10/12/22	7:37:00 PM	00:48	0.00
	Comments: Used head to test cable, working properly, RTS.										
3617169	Gate 05 GPU NO PWR	GS20202	GPU-05	CLOSE	ECM	11/5/22	1:01:00 PM	11/5/22	1:17:00 PM	00:16	0.00
	Comments: checked, tested, GPU working normal, untangled the GPU cable, RTS										
3617349	Gate 5-GPU issue	GS20202	GPU-05	CLOSE	ECM	11/6/22	6:01:00 PM	11/6/22	6:19:00 PM	00:36	0.00
	Comments: unit was powered on and working on aircraft when we arrived										
3500983	A2-2MU02-DIV1 SE unable to clear	GS16240	A2-2MU02-DIV2	CLOSE	ECM	6/7/22	3:45:00 PM	6/7/22	3:50:00 PM	00:05	0.00
	Comments: ECALL:made adjustment to paddles, cleared fault, called back in service inspected asset, made adjustment to paddles, cleared fault, called back in service										
3530975	A2-2MU02-DIV2 JAM	GS16240	A2-2MU02-DIV2	CLOSE	ECM	7/19/22	7:03:00 PM	7/19/22	8:04:00 PM	03:14	0.00
	Comments: belt was coming up off the diverter arm so after adjusting the belt to test and reset, RTS on arrival, I inspected the asset to find the belt was coming up off the diverter arm so after adjusting the belt to test and reset, I called back										
3547903	A2-2MU02-DIV2 multiple jams	GS16240	A2-2MU02-DIV2	CLOSE	ECM	8/5/22	5:15:00 AM	8/5/22	5:30:00 AM	00:15	0.00
	Comments: Remove bag and reset the Diverter, RTS.										

3607523	A2-2MU02-DIV2 - MULTIPLE JAMS	GS16240	A2-2MU02-DIV2	CLOS E	ECM	10/30/22	8:06:00 PM	10/31/22	1:30:00 AM	14:18	0.00
	Comments: servo assembly internally damaged, replaced damaged with new,reinstalled linkage, taught,tested,RTS inspected asset, got to asset, try to teach, not working, checked paddle, noticed something loose, can't open area 2, still opened, passed to inspected asset, found servo assembly was internally damaged, removed old servo and replaced with new, reinstalled linkage rods and g										
3421001	A2-2MU03-DIV2 - paddle holder	GS16241	A2-2MU03-DIV2	CLOS E	ECM	2/26/22	10:00:00 AM	2/26/22	10:43:00 AM	01:00	0.00
	Comments: Ecall : Multiple jams, Tightened loose hardware on paddle, reset jam & RTS went to asset found rod paddle and paddle bracket hardware came lose tightened everything back readjust paddles tested called back in										
3516947	A2-2MU03-DIV2 -	GS16241	A2-2MU03-DIV2	CLOS E	ECM	7/2/22	10:38:00 AM	7/2/22	11:10:00 AM	01:34	0.00
	Comments: Ecall : Multiple jam paddle, Tightened loose nut on tie rod & RTS got there paddle was hitting hard so inspect cycle it and notice tie rod nuts was loose so open and tighten nut on rod then cycle it no more										
3530676	A2-2MU03-DIV2 - excessive jams	GS16241	A2-2MU03-DIV2	CLOS E	ECM	7/16/22	11:38:00 AM	7/17/22	3:00:00 AM	03:12	0.00
	Comments: tab on jacking bolt broken,fabricate jacking bolt broken,fabricate plate,install to hold bearing,RTS inspected DIV and found tab on jacking bolt broken, so fabricate jacking bolt broken, so fabricate a plate and install to hold bearing in place										
3376729	2MU04-DIV2 - Paddle Belt	GS16242	A2-2MU04-DIV2	CLOS E	ECM	1/3/22	11:54:00 AM	1/3/22	2:14:00 PM	04:31	124.88
	Comments: ECALL: paddle belt ripped, acquired new one from parts, installed, tested, then RTS. Got to asset and saw the belt ripped, I dog eared the belt and informed my supervisor, then noticed the belt on the line needed to be dog										
3624349	A5-5ME1-15 - Jam Fault	GS15982	A5-5ME1-15	CLOS E	ECM	11/19/22	8:54:00 AM	11/19/22	9:12:00 AM	01:02	0.00
	Comments: Ecall : Belt issue, Added tension to belting reset asset & RTS once arrived the belt was running belt had flipped over a little bit due to belt being too loose belt was un-flipped and cleared before I arrived										
3416688	A2-2CLM1-15 VFD	GS10621	A2-2CLM1-15	CLOS E	ECM	2/23/22	1:06:00 PM	2/23/22	1:23:00 PM	00:17	0.00
	Comments: Ecall : VFD Fault, Reset VFD fault and RTS arrived to asset, asset not running looked for VFD SE found VFD & reset it asset started called BHS to see if any issue / fault were still										
3430535	A2-2CLM1-15-VFD	GS10621	A2-2CLM1-15	CLOS E	ECM	3/5/22	7:11:00 PM	3/5/22	7:21:00 PM	00:28	0.00
	Comments: ECALL:Inspect asset, VFD disconnected, reset VFD breaker, view operations, called back into service Inspect asset, VFD disconnected, reset VFD breaker, view operations, called back into service										
3602591	A2-2CLM1-15 - Overload Fault	GS10621	A2-2CLM1-15	CLOS E	ECM	10/22/22	11:28:00 AM	10/22/22	11:39:00 AM	00:34	0.00
	Comments: Ecall : Motor O/L, Reset motor overload cleared E-stops reset asset & RTS arrived to MCP for asset breaker tripped turned braker off then on notice E-stop on line E-stop & released to restart 3 E-stops 2CX2 DIV E-										
3617165	A2-2CLM1-15 Enclosure	GS10621	A2-2CLM1-15	CLOS E	ECM	11/5/22	12:48:00 PM	11/5/22	12:50:00 PM	00:07	0.00
	Comments: Ecall : Motor overload, Cycled MCP off & on reset overload & RTS went to MCP opened bucket pressed reset turned bucket off then on overload cleared called back in service monitored										
3617167	A2-2CLM1-15 - Overload Fault	GS10621	A2-2CLM1-15	CLOS E	ECM	11/5/22	1:01:00 PM	11/5/22	1:12:00 PM	00:18	0.00
	Comments: Ecall : Overload, Reset motor overload & RTS arrived to MCC bucket no issues opened bucket no issues 2CLM1 line was stopped & cascaded line has heavy bag traffic monitored bucket										
3376585	Overload at A5-2CLM1-15	GS10621	A2-2CLM1-15	CLOS E	ECM	1/1/22	8:02:00 PM	1/1/22	8:10:00 PM	00:08	0.00
	Comments: ECALL: Reset bracket MSP, back in service Reset bracket MSP, back in service										
3413519	A2-2CLM1-15 - BELT NOT	GS10621	A2-2CLM1-15	CLOS E	ECM	2/14/22	2:45:00 PM	2/14/22	2:54:00 PM	00:09	0.00
	Comments: Arrived. Checked asset. NPF. Reset line & it's still running normal. RTS.										
3443117	A2-2CLM1-15 vfd fault	GS10621	A2-2CLM1-15	CLOS E	ECM	3/26/22	10:38:00 AM	3/26/22	10:45:00 AM	00:07	0.00
	Comments: ECALL: cleared bag jam, RTS										
3531089	A2-2CLM1-15 vfd disconnect	GS10621	A2-2CLM1-15	CLOS E	ECM	7/20/22	7:34:00 PM	7/20/22	7:38:00 PM	00:04	0.00
	Comments: In route to call, SE cleared, RTS. In route to call, SE cleared, RTS.										
3581783	A2-2CLM1-15 SE unable to reset	GS10621	A2-2CLM1-15	CLOS E	ECM	9/25/22	7:00:00 AM	9/25/22	7:10:00 AM	00:15	0.00
	Comments: found bag stuck at diverter paddle, removed bag, cleared jam, tested, RTS went to asset, found bag stuck at diverter paddle, removed bag, cleared jam, tested, RTS										
3594750	A2-2CLM1-15 - VFD/Overload	GS10621	A2-2CLM1-15	CLOS E	ECM	10/9/22	6:16:00 AM	10/9/22	6:30:00 AM	00:14	0.00
	Comments: went to panel, restarted line, reset motor overload, tested, RTS went to panel, restarted line, reset motor overload, tested, RTS										
3619348	A2-2CLM1-15 - Overload Fault	GS10621	A2-2CLM1-15	CLOS E	ECM	11/12/22	6:00:00 AM	11/12/22	6:05:00 AM	00:10	0.00
	Comments: Reset entire line, RTS.										
3508145	PCA-57 BLOWING HOT	GS13729	PCA-57	CLOS E	ECM	6/17/22	7:32:00 PM	6/17/22	7:33:00 PM	00:01	0.00
	Comments: Ecall : PCA blowing hot, Upon arrival the PCA was blowing cold. Temp at plane was 42.										
3408911	PCA 57 not working	GS13729	PCA-57	CLOS E	ECM	2/8/22	10:56:00 PM	2/8/22	11:14:00 PM	00:18	0.00
	Comments: Found main breaker off & turn power. Arrived at the gate, check unit and wasn't working at all. Check for power and found no voltage on the unit. Check main power and found										
3437739	PCA 57 blowing hot	GS13729	PCA-57	CLOS E	ECM	3/17/22	6:35:00 PM	3/17/22	7:43:00 PM	01:08	0.00
	Comments: blowing hot Arrived at the gate checked electrical components, re start pca, let it run for 15 minutes pca working normally.										
3437951	GATE 57 PCA NOT WORKING	GS13729	PCA-57	CLOS E	ECM	3/20/22	12:54:00 AM	3/20/22	1:18:00 AM	00:24	0.00
	Comments: Blowing hot										

						Arrived at the gate and check the unit on normal operation. Found unit running with only one stage. Jumped stage 2 with stage 1 because we					
3485156	PCA-57 HOT AIR	GS13729	PCA-57	CLOSE	ECM	5/21/22	1:13:00 PM	5/21/22	2:15:00 PM	02:01	0.00
	Comments: blowing hot, found out a froen leak on second stage around expantion valve										
						Arrived at the gate and the hose wasn't connected to the aircraft,we pull out from the basket and stretch it out. Test unit and was blowing 55					
3485325	PCA-57 NOT WORKING	GS13729	PCA-57	CLOSE	ECM	5/23/22	9:07:00 AM	5/23/22	9:24:00 AM	00:36	0.00
	Comments: Inop										
						Upon arrival unit had main power shut off. Started unit, working on stage 1 and 3. Discharging 55 degrees. Aircraft had the APU on.When					
3500842	The PCA on gate 57 is running	GS13729	PCA-57	CLOSE	ECM	6/6/22	9:01:00 AM	6/6/22	9:22:00 AM	00:21	0.00
	Comments: blowing warm										
						Upon arrival unit was attached to aircraft discharging 51 degrees. Complain was that unit was able to cool PBB and not aircraft. After					
3501023	PCA-57 blowing super cold into	GS13729	PCA-57	CLOSE	ECM	6/8/22	5:25:00 AM	6/8/22	5:40:00 AM	00:28	0.00
	Comments: Airline complaint: PCA is blowing too cold. Tech: Arrived at the gate and turn off the unit.										
3503210	PCA-57 NOT WORKING	GS13729	PCA-57	CLOSE	ECM	6/13/22	9:24:00 AM	6/13/22	10:05:00 AM	01:07	0.00
	Comments: No issues										
						Upon arrival found aircraft getting ready to departure and APU on.Unit was off. Checked unit with module and found no faults. Checked					
3513639	Gate 57 PCA	GS13729	PCA-57	CLOSE	ECM	6/27/22	10:06:00 PM	6/27/22	11:29:00 PM	01:19	201.43
	Comments: water in unit, dried, power supply damaged, re[placed power supply, tested, discharge 39.2, RTS										
						Arrived at the gate and found the unit off with no power. I opened the electrical panel to inspect all components. The inside of the unit was					
3517295	3517295 - PCA 57 Hose has hol	GS13729	PCA-57	CLOSE	ECM	7/5/22	6:20:00 AM	7/5/22	7:11:00 AM	00:51	0.00
	Comments: ecall-57 broken hose										
						arrived at the gate and found hose disconnected hose from aircraft and found no hole and the hose. Ramp worker also told me that they					
3530827	PCA 57 Blowing hot	GS13729	PCA-57	CLOSE	ECM	7/18/22	12:53:00 AM	7/18/22	1:26:00 AM	01:06	0.00
	Comments: unit blowing hot										
						Arrived at the gate and check the unit on its normal operation. Upon arrival we noticed the milo was not connected properly and the unit was					
3534516	3535616 - PCA 57 Blowing Ho	GS13729	PCA-57	CLOSE	ECM	7/26/22	11:31:00 AM	7/26/22	12:47:00 PM	02:49	19.14
	Comments: blowing hot										
						The unit was working on the output absorb one was found in the part room and it was installed now it reads the correct temperature					
3548191	PCA-57 NOT WORKING	GS13729	PCA-57	CLOSE	ECM	8/8/22	7:31:00 AM	8/8/22	8:15:00 AM	00:44	0.00
	Comments: No issues found										
						At the time of arrival there was no aircraft present or ground crew available to let us know the reason for the called. Checked electrical cat					
3572385	Gate 57 PCA hose is rip off	GS13729	PCA-57	CLOSE	ECM	9/8/22	7:38:00 AM	9/8/22	8:10:00 AM	00:32	402.02
	Comments: Broken hose/ tapered adapter										
						upon arrival found unit working attached to aircraft. After inspection found a broken hose and a tapered adapter broken. Went to parts room,					
3421154	A4-MIT-14	GS18812	A4-MIT-14	CLOSE	ECM	2/28/22	9:36:00 AM	2/28/22	10:55:00 AM	01:09	0.00
	Comments: ECALL: MIT 14 not moving;disable/manually moved to put back in/enabled/working properly/monitor/RTS										
						Inspected MIT it was not moving took it out of service and disabled it. Waited for the circulation of MIT's to run smooth before putting MIT					
3430399	A4-MIT-14 vehicle guidance los	GS18812	A4-MIT-14	CLOSE	ECM	3/4/22	4:36:00 AM	3/4/22	4:41:00 AM	00:14	0.00
	Comments: ECALL:inspect asset, found no issue, called back in service										
						inspect asset, found no issue, called back in service.					
3530668	A4-MIT-14 SE reporting not	GS18812	A4-MIT-14	CLOSE	ECM	7/16/22	9:41:00 AM	7/16/22	11:36:00 AM	01:55	0.00
	Comments: found steering issues, troubleshot, repair, cleared trouble faults, tested, RTS										
						inspected MIT-14, found steering issues, troubleshot, repair, cleared trouble faults, tested, RTS					
3416470	A4-MIT-15 - COMMUNICATI	GS18813	A4-MIT-15	CLOSE	ECM	2/21/22	9:21:00 AM	2/21/22	10:01:00 AM	00:53	0.00
	Comments: ECALL: keep going off track, with controller, function ok, after spin out of control,F/U, OOS										
						Inspecting MIT, it did not function properly, it was not registering where it was supposed to go, and ket going off the track, when using					
3516922	(A4-MIT-15) A4-MIT-15	GS18813	A4-MIT-15	CLOSE	ECM	7/2/22	7:03:00 AM	7/2/22	8:55:00 AM	02:42	0.00
	Comments: Ecall : Comm loss, Removed MIT-15 from pod, did a Mag-Cal & RTS										
						when I arrived MIT room was gridlocked I quickly began moving MIT's around the room to get them moving once the MIT's started to mov					
3517398	A4-MIT-15 - COMMUNICATI	GS18813	A4-MIT-15	CLOSE	ECM	7/6/22	10:50:00 AM	7/6/22	11:04:00 AM	00:16	0.00
	Comments: Ecall : Lost guidance, Took MIT out of service & return pod to service										
						I manually drove it to reset station it, it was running for a few second and stop it happened several time I decided to take if out of service					
3500514	A4-MIT-15 - COMMUNICATI	GS18813	A4-MIT-15	CLOSE	ECM	6/3/22	6:06:00 PM	6/3/22	6:30:00 PM	00:24	0.00
	Comments: Ecall : Guidance loss, Moved MIT to next station reset fault & RTS										
						When I arrived I moved MIT to next station manually I performed a Mag-Cal and fault cleared I returned MIT to rotation and called it back in					
3585996	A4-MIT-15 Vehicle Guidance	GS18813	A4-MIT-15	CLOSE	ECM	10/1/22	8:26:00 AM	10/1/22	10:10:00 AM	01:44	0.00
	Comments: Ecall : MIT # 15 kept having multiple jams, Took MIT # 15 OOS & put MIT back in service & RTS										
						arrived to B-pod cleared jam and monitored for 15 minutes MIT kept on jamming I noticed MIT #8 and 20 were taken out I checked them out					
3416447	A4-MIT-15	GS18813	A4-MIT-15	CLOSE	ECM	2/21/22	5:50:00 AM	2/21/22	6:05:00 AM	00:15	0.00
	Comments: ECALL: reset main computer so it's connected										
3416454	A4-MIT-15 - VEHICLE	GS18813	A4-MIT-15	CLOSE	ECM	2/21/22	7:05:00 AM	2/21/22	7:18:00 AM	00:25	0.00
						Asset confirmed by Roy					
3416554	Multiple vehicle guidance lost; A4	GS18813	A4-MIT-15	CLOSE	ECM	2/22/22	6:07:00 AM	2/22/22	6:30:00 AM	00:23	0.00
	Comments: Guidance loss. Found MIT off track. Moved MIT back on track & ran it. RTS.										
3490506	4MIT-15 is not moving	GS18813	A4-MIT-15	CLOSE	ECM	5/31/22	9:01:00 AM	5/31/22	9:24:00 AM	00:24	0.00

Comments: ECALL: not moving, disabled from monitor,used pendant to move,enable,reset,RTS

Inspected MIT, it was not moving disabled MIT from monitor, used pendant to move MIT, enable MIT again from monitor, reset, MIT was

3517073	A4-MIT-15 - vehicle condition	GS18813	A4-MIT-15	CLOSED	ECM	7/3/22	3:32:00 PM	7/3/22	3:42:00 PM	00:13	0.00

Comments: manually drove it to reset station, turned off/on, stared, monitored, RTS

I manually drove it to reset station, I turned it it off and back on, pressed start, it was starting to run, i was watching it for some time, it was

3517223	A4-MIT-15 SE not starting not	GS18813	A4-MIT-15	CLOSED	ECM	7/4/22	7:04:00 PM	7/4/22	7:32:00 PM	00:56	0.00

Comments: Inspected, reset, monitored, RTS

3525509	A4-MIT-15 - VEHICLE	GS18813	A4-MIT-15	CLOSED	ECM	7/8/22	11:52:00 AM	7/8/22	12:15:00 PM	00:23	0.00

Comments: MIT removed, SE not able to restart, tested, checked out, RTS, monitored

the MIT was removed, the SouthEast could not get it restarted, tested and checked out, put back in and continued to monitor

3555953	MIT isn't steering properly, A4 MIT	GS18813	A4-MIT-15	CLOSED	ECM	8/29/22	7:53:00 AM	8/29/22	8:31:00 AM	00:43	0.00

Comments: reset MIT several time, did not start, OOS, informed BHS, called system back on service

I reset the MIT several time, but it was not start, I took it out of service, I let the BHS know about it and called the system back on service

3577395	A4-MIT-15 SE reporting reaching	GS18813	A4-MIT-15	CLOSED	ECM	9/17/22	10:44:00 AM	9/17/22	10:57:00 AM	00:13	0.00

Comments: wiped clean P/E on MIT, manually reset, ran MIT through track with remote, monitored, charging

arrived at B-pod, wiped clean Photo-eyes on MIT, manually reset MIT, manually ran MIT through track with remote, monitored MIT run

3594764	A4-MIT-15 multiple guidance	GS18813	A4-MIT-15	CLOSED	ECM	10/9/22	9:12:00 AM	10/9/22	9:38:00 AM	00:33	0.00

Comments: MIT-15 was stopping frequently, inspect, cleaned lens, started, monitor for 15 minutes, RTS

MIT-15 was stopping frequently, inspect, cleaned lens, started, monitor for 15 minutes, RTS

3619424	A4-MIT-15 - ISSUES	GS18813	A4-MIT-15	CLOSED	ECM	11/12/22	6:35:00 PM	11/12/22	7:07:00 PM	00:32	0.00

Comments: not moving, attempted to put it into spot to restart it,asset failed to move automatically, OOS, F/U

inspected asset, noticed it was not moving automatically, attempted to put it into spot to restart it, asset failed to move automatically,

3607158	4MIT-15 is not moving	GS18813	A4-MIT-15	CLOSED	ECM	10/27/22	8:07:00 AM	10/27/22	8:08:00 AM	00:01	0.00

Comments: call canceled before I could dispatch a tech

3408650	A3-3SP24-1 Pull cord about to	GS11656	A3-3SP24-1	CLOSED	ECM	2/5/22	4:40:00 AM	2/5/22	5:04:00 AM	00:24	0.00

Verified by JSM Justin

3408920	A3-3SP24-1 Pull cord is loose	GS11656	A3-3SP24-1	CLOSED	ECM	2/9/22	6:35:00 AM	2/9/22	7:21:00 AM	01:00	0.00

Comments: ECALL: pull cord loose, missing nut, found the nut, tightened nut down, RTS.

Inspected the sort pier and compared to sort piers surrounding it, the pull cord was loose by the end, there was a nut missing, found the right

3413183	A3-3SP24-1 pull cord is loose	GS11656	A3-3SP24-1	CLOSED	ECM	2/11/22	4:36:00 AM	2/11/22	4:53:00 AM	00:24	0.00

Comments: ECALL: verified fault, cable loose. fasten advance cable with bolt and tested asset. inspect and RTS

3477797	A3-3SP24-1 /Pull cord broken	GS11656	A3-3SP24-1	CLOSED	ECM	5/6/22	6:35:00 PM	5/6/22	6:45:00 PM	00:15	0.00

Comments: Ecall : Cable loose/frayed, RTS, Follow up needed for cable to be replaced

inspected asset cable is badly frayed corrective written up to replace cable asset is working properly

3485521	3SP24 advance cord is loose	GS11656	A3-3SP24-1	CLOSED	ECM	5/25/22	5:30:00 AM	5/25/22	5:54:00 AM	00:48	0.00

Comments: ECAll-Adjusted cable and tested. RTS.

3489907	A3-3SP24-1 pull cord	GS11656	A3-3SP24-1	CLOSED	ECM	5/26/22	6:18:00 AM	5/26/22	6:59:00 AM	00:52	0.00

Comments: Ecall : Loose advance cable, Tightened loose advance cable & RTS

went to asset tightened cable tested called back in service

3376931	A3-3SP24-1	GS11656	A3-3SP24-1	CLOSED	ECM	1/5/22	3:48:00 PM	1/5/22	3:48:00 PM	00:00	0.00

Comments: Duplicate call to 3376929

3416293	A3-3SP24-1 Advance cable	GS11656	A3-3SP24-1	CLOSED	ECM	2/19/22	7:27:00 AM	2/19/22	7:47:00 AM	00:20	0.00

Verified by JSM Robert.

3390674	Will not move; A4 MIT-01	GS18799	A4-MIT-01	CLOSED	ECM	1/19/22	7:16:00 AM	1/19/22	7:31:00 AM	00:12	0.00

Comments: ECALL: charging not detected, sent MIT to charging station, charged with no issues, RTS.

When I got there the MIT by sending it to a charging station, it was charging with no issues, after that i was watching it, charging it for a few

3413513	A4-MIT-01 - MAKING WEIRD	GS18799	A4-MIT-01	CLOSED	ECM	2/14/22	1:10:00 PM	2/14/22	3:04:00 PM	01:52	0.00

Comments: ECALL: MIT not moving, reset it, used controller, but nothing worked, OOS.

Inspected MIT, it was not moving, used controller to move it all around the pod, reset and it still did not move or hardly moved, flipped MIT

3437664	4MIT-01 keeps faulting out	GS18799	A4-MIT-01	CLOSED	ECM	3/17/22	7:00:00 AM	3/17/22	8:00:00 AM	01:00	0.00

Comments: Ecall : Not responding, Took MIT OOS

arrived & assessed troubleshot front bumper tripped took out of service until necessary part could be acquired

3408669	A4-MIT-01 Charging not	GS18799	A4-MIT-01	CLOSED	ECM	2/5/22	9:27:00 AM	2/5/22	9:50:00 AM	00:23	0.00

Comments: Ecall : Charging not detected, Removed debris causing MIT not to charge & RTS

checked out the MIT it was ok monitored the MIT as it operated it does go into rotation station and is charging, the MITs can park on

3500329	A4-MIT assistance with	GS18799	A4-MIT-01	CLOSED	ECM	6/2/22	7:07:00 AM	6/2/22	7:33:00 AM	00:26	0.00

Comments: ECALL- Stepped in to assist Southeast, MIT running ok, RTS.

3503454	Communication loss: A4 MIT-01	GS18799	A4-MIT-01	CLOSED	ECM	6/15/22	7:12:00 AM	6/15/22	7:29:00 AM	00:38	0.00

Comments: ECALL- moved unit to next station and performed a MAG-CAL. Unit started up RTS.

When I arrived I moved unit to next station and performed a MAG-CAL. Unit started up RTS.

3530488	4MIT-01 has a fault	GS18799	A4-MIT-01	CLOSED	ECM	7/14/22	9:01:00 AM	7/14/22	9:15:00 AM	00:14	0.00

Comments: Ecall : MIT having problem, Tested MIT 1 found no problems

3538741	4MIT-01 is not moving	GS18799	A4-MIT-01	CLOS	ECM	7/28/22	6:35:00 AM	7/28/22	7:35:00 AM	01:00	0.00
	Comments: Ecall : MIT #1 will not respond, Cleared E-stop reset asset & RTS the E-stop switch was not fully disengaged, cleared the E-stop switch and tested operation										
3555515	MIT isn't moving; A4-MIT-01	GS18799	A4-MIT-01	CLOS	ECM	8/24/22	9:09:00 AM	8/24/22	9:32:00 AM	00:46	0.00
	Comments: Ecall : Lost guidance, Disabled MIT move with pendant re-enabled MIT back in circulation & RTS inspected MIT it lost guidance disabled MIT from monitor used pendant to move MIT re-enabled and reset MIT it was back in circulation										
3376696	Bravo MIT's are not moving	GS18799	A4-MIT-01	CLOS	ECM	1/3/22	5:24:00 AM	1/3/22	5:50:00 AM	01:16	0.00
	Comments: ECALL:MITs assessed for issues, MIT reset, returned to service MITs assessed for issues, MIT reset, returned to service										
3413335	A4-MIT-01 - WILL NOT	GS18799	A4-MIT-01	CLOS	ECM	2/13/22	6:11:00 AM	2/13/22	6:25:00 AM	00:14	0.00
	Comments: ECALL:went to B_pod, checked MIT-1, and then cleared fault, and reboot MIT and enter into system(ok) went to B_pod, checked MIT-1, and then cleared fault, and reboot MIT and enter into system (ok)										
3460486	A4-MIT-01 - GREEN TAPE	GS18799	A4-MIT-01	CLOS	ECM	4/17/22	12:25:00 PM	4/17/22	12:38:00 PM	00:15	0.00
	Comments: ECALL:MIT-1 lost guidance, guided MIT-1 to reset position and set it to auto, called back in service Inspected asset, MIT-1 lost guidance, guided MIT-1 to reset position and set it to auto, called back in service										
3555303	MIT isn't moving properly A4 MIT	GS18799	A4-MIT-01	CLOS	ECM	8/22/22	7:07:00 AM	8/22/22	7:22:00 AM	00:56	0.00
	Comments: found nothing wrong, pressed reset button and monitored while it perform it's duties, RTS arrived ar the asset, inspected it, found nothing wrong, pressed reset button and monitored while it perform it's duties, RTS										
3555410	A4-MIT-01 Vehicle Guidance	GS18799	A4-MIT-01	CLOS	ECM	8/23/22	7:12:00 AM	8/23/22	7:40:00 AM	00:28	0.00
	Comments: manually drove MIT to reset station, turned off/on, monitored, RTS Manually drove MIT to reset station, turned it off and back on and started it. it was running good. Spent some time monitoring, RTS										
3555503	MIT isn't moving properly A4 MIT	GS18799	A4-MIT-01	CLOS	ECM	8/24/22	5:18:00 AM	8/24/22	5:32:00 AM	00:14	0.00
	Comments: MIT assessed for issue, MIT reset and tested. MIT RTS										
3617400	A4-MIT-01 - Communication	GS18799	A4-MIT-01	CLOS	ECM	11/7/22	9:35:00 AM	11/7/22	9:59:00 AM	00:24	0.00
	Comments: TSA informed that MIT locked in station, MIT was released, back in circulation, called in inspected MIT, it was at a station and not charging, tried releasing it, but it would not go, used pendant to move from station MIT went back										
3376657	A4-MIT-02 - Communication	GS18800	A4-MIT-02	CLOS	ECM	1/2/22	5:36:00 PM	1/2/22	5:45:00 PM	00:15	0.00
	Comments: Comment Verified by Roy.										
3376940	A4-MIT-02 /All MIT	GS18800	A4-MIT-02	CLOS	ECM	1/5/22	3:30:00 PM	1/5/22	7:06:00 PM	04:15	0.00
	Comments: ECALL: MIT lost is position, troubleshoot, adjusted guidance, MIT back in rotation, RTS. Inspected asset, found MIT had lost it's position, took MIT out to troubleshoot, passed to 3rd shift. Troubleshoot MIT, found guidance needed adjustment, put MIT back in rotation, called back in service.										
3469610	A4-MIT-02	GS18800	A4-MIT-02	CLOS	ECM	5/3/22	8:51:00 AM	5/3/22	9:59:00 AM	01:08	0.00
	Comments: MIT lost guidance, used pendant to take MIT in/out, disable & enable MIT from monitor, reset, RTS Inspected MIT. MIT lost guidance. Disabled MIT from monitor. Used pendant to take MIT out of circulation. Waited for pod to slow down										
3617069	A4-MIT-02 Vehicle Guidance	GS18800	A4-MIT-02	CLOS	ECM	11/4/22	9:30:00 AM	11/4/22	9:57:00 AM	01:20	0.00
	Comments: Ecall : Guidance loss, Cleaned photo eye moved MIT to track & RTS arrived at asset inspected and wiped clean photo eye lens manually reset MIY manually moved MIT back into track with remote monitored										
3460386	A4-MIT-02 not moving	GS18800	A4-MIT-02	CLOS	ECM	4/16/22	2:30:00 PM	4/16/22	2:45:00 PM	00:15	0.00
	Comments: ECALL:When I arrived, I performed a Mag-cal, moved unit to next station and reset, MIT in rotation When I arrived, I performed a Mag-cal, moved unit to next station and reset it, MIT fell into rotation										
3517298	A4-MIT-02	GS18800	A4-MIT-02	CLOS	ECM	7/5/22	7:49:00 AM	7/5/22	8:30:00 AM	00:41	0.00
	Comments: MIT not moving, disable and re-enable MIT and then monitor POD. RTS MIT not moving, disabled and enabled MIT. used pendant to move MIT. reset and it was in rotation. called in and monitored pod for a while										
3602862	MIT-02 is not moving; A4 MIT	GS18800	A4-MIT-02	CLOS	ECM	10/25/22	7:56:00 AM	10/25/22	8:06:00 AM	00:10	0.00
	Comments: MIT not moving, opened side cover, debris under motor wheels, removed and reset MIT, started, RTS MIT not moving, opened side cover, debris under motor wheels, removed and reset MIT, started running, RTS										
3619625	A4-MIT-02 issues with MIT	GS18800	A4-MIT-02	CLOS	ECM	11/15/22	4:47:00 AM	11/15/22	5:05:00 AM	00:54	0.00
	Comments: MIT assessed for issue, MIT reset, tested, monitored, RTS MIT assessed for issue, MIT reset, tested, monitored, RTS										
3430307	A2-2CLM1-16 bel issues	GS10622	A2-2CLM1-16	CLOS	ECM	3/3/22	3:53:00 AM	3/3/22	5:15:00 AM	04:22	1,248.20
	Verified by JSM Bag 1 Qamil										
3490702	A2-2CLM1-18 loose bel	GS10624	A2-2CLM1-18	CLOS	ECM	6/1/22	6:01:00 PM	6/1/22	6:08:00 PM	00:07	0.00
	Comments: Ecall : Belt loose, Adjusted tension on belt reset asset & RTS arrived to asset tightened belt called in service informed by night manager belt was loose for a merge loosened belt										
3490445	2CLM1-18 motor is not running	GS10624	A2-2CLM1-18	CLOS	ECM	5/30/22	6:38:00 PM	5/30/22	7:15:00 PM	00:37	0.00
	Comments: ECALL-Belt had gotten to loose, adjusted roller, tightened belt. RTS.										
3416332	A2-2CLM1-18 - multiple jams	GS10624	A2-2CLM1-18	CLOS	ECM	2/19/22	5:10:00 PM	2/19/22	8:25:00 PM	04:35	1,215.90
	Comments: Comment Verified by Jaime.										
3460761	A2-2CLM1-18 multiple jams	GS10624	A2-2CLM1-18	CLOS	ECM	4/20/22	5:30:00 AM	4/20/22	5:45:00 AM	00:15	0.00
	Comments: ECALL: troubleshot, photo-eyes were adjusted, asset tested, returned to service asset assessed for reported issue, asset was troubleshot, photo-eyes were adjusted, asset tested, returned to service										

3490407	A2-2CLM1-18 multiple jams/SE	GS10624	A2-2CLM1-18	CLOS E	ECM	5/30/22	2:52:00 PM	5/30/22	6:01:00 PM	03:38	1,220.00
	Comments: ECALL: troubleshot,gueard worn & coming apart,adjusted belt, turned on, tested,.RTS										
	Troubleshot asset, found out the belt guard worn out and started to come out, I adjusted belt, after that I turned it on for testing, it was										
3503321	Multiple bag jams A2-2CLM1-17	GS10624	A2-2CLM1-18	CLOS E	ECM	6/14/22	3:53:00 AM	6/14/22	5:45:00 AM	03:44	1,024.31
	Comments: ECALL: damaged belt, replaced with new, tested, RTS										
	Asset assessed for issue, damaged belt was extracted, new belt placed, tested, returned to service										
3534392	A2-2CLM1-18-bel not running	GS10624	A2-2CLM1-18	CLOS E	ECM	7/24/22	10:21:00 PM	7/25/22	1:40:00 AM	06:14	1,888.08
	Comments: replaced it with a new one, new belt is now installed, and up and running										
	we removed the damaged belt, replaced it with a new one, new belt is now installed, and up and running										
3582055	2CLM1-18 has a jam which will not	GS10624	A2-2CLM1-18	CLOS E	ECM	9/27/22	4:21:00 PM	9/27/22	4:24:00 PM	00:03	0.00
	Comments: there were bags stuck on line. cleared bags from photo eyes. estop and reset RTS										
3385323	A2-2CLM1-21 - Overdrag	GS10627	A2-2CLM1-21	CLOS E	ECM	1/8/22	12:54:00 PM	1/8/22	12:59:00 PM	00:05	0.00
	Comments: Comment										
	Verified by Jaime.										
3385326	A2-2CLM1-21 - Overload Fault	GS10627	A2-2CLM1-21	CLOS E	ECM	1/8/22	1:22:00 PM	1/8/22	1:42:00 PM	00:20	0.00
	Comments: Comment										
	Verified by Jaime.										
3430924	A2-2ML1-21 - Encoder fault	GS10627	A2-2CLM1-21	CLOS E	ECM	3/9/22	9:34:00 PM	3/9/22	9:42:00 PM	00:08	0.00
	Comments: ECALL: cleared fault and tested asset. called back in service.										
3480478	2CLM1-21 is receiving multiple	GS10627	A2-2CLM1-21	CLOS E	ECM	5/16/22	8:54:00 AM	5/16/22	9:19:00 AM	00:25	0.00
	Comments: Car seat stuck in belt. Removed car seat and reset line. Line was back in operation.										
3582057	2CLM1-21 has a motor overload	GS10627	A2-2CLM1-21	CLOS E	ECM	9/27/22	4:40:00 PM	9/27/22	5:00:00 PM	00:20	0.00
	Comments: cleared overload and restart and tested. RTS										
3455735	AS1 FIS Inbound Belt C	GS10067	AS-1-IBC	CLOS E	ECM	4/11/22	7:24:00 PM	4/11/22	7:33:00 PM	00:09	0.00
	Comments: ECALL-Reset over height fault, RTS.										
3390454	A4-MIT-17 -	GS18815	A4-MIT-17	CLOS E	ECM	1/17/22	6:50:00 AM	1/17/22	7:13:00 AM	01:04	0.00
	Comments: ECALL: Manually drive the MIT to reset station, cleared the fault & RTS.										
	Manually drive the MIT to reset station, cleared the fault & started it back on service.										
3594708	A4-MIT-17 - Multiple Vehicle	GS18815	A4-MIT-17	CLOS E	ECM	10/8/22	11:55:00 AM	10/8/22	12:15:00 PM	00:20	0.00
	Comments: Ecall : Guidance loss, Performed a Mag-Cal reset MIT fault & RTS										
	arrived at unit moved to next charging station and performed a Mag-Cal reset MIT and fault cleared called back in service										
3430745	A4-MIT-17 Communication	GS18815	A4-MIT-17	CLOS E	ECM	3/8/22	10:08:00 AM	3/8/22	10:26:00 AM	00:18	0.00
	Comments: ECALL: shut off at a charging station, used controller to guide, disabled, restarted, RTS										
	Inspected MIT, it was shut off at a charging station for some reason, turned it back on, used controller to guide it around the room . disabl										
3480399	A4-MIT-17 - VEHICLE	GS18815	A4-MIT-17	CLOS E	ECM	5/15/22	10:17:00 AM	5/15/22	10:33:00 AM	00:16	0.00
	Comments: MIT running fine, checked it again, it was ok, called back in service										
	MIT running fine, checked it again, it was ok, called back in service										
3534289	A4-MIT-17 charging not	GS18815	A4-MIT-17	CLOS E	ECM	7/24/22	7:02:00 AM	7/24/22	7:15:00 AM	00:13	0.00
	Comments: upon arrival,MIT was already reset & running,checked again for more issue, NPF, RTS										
	when I got there, The MIT was already reset and running, I checked it again in case there was an issue, I found no issue, I called it back on										
3599579	A4-MIT-17 vehicle guidance loss	GS18815	A4-MIT-17	CLOS E	ECM	10/16/22	12:05:00 PM	10/16/22	12:30:00 PM	00:25	0.00
	Comments: MIT was already started, checked, continued to run, RTS										
	MIT was already started, checked, continued to run, RTS										
3581787	A4-MIT-17 - vehicle guidance	GS18815	A4-MIT-17	CLOS E	ECM	9/25/22	7:18:00 AM	9/25/22	8:04:00 AM	01:32	0.00
	Replaced with MIT20										
3585993	A4-MIT-18 Communication	GS18816	A4-MIT-18	CLOS E	ECM	10/1/22	7:45:00 AM	10/1/22	8:12:00 AM	00:35	0.00
	Comments: Ecall : MIT stopping, Adjusted MIT back on track reboot hardware & RTS										
	went to asset inspected found MIT unaligned with track readjusted MIT on track rebooted MIT hardware tested MIT called back in service										
3376800	A4-MIT-18 Communication	GS18816	A4-MIT-18	CLOS E	ECM	1/4/22	6:01:00 AM	1/4/22	6:30:00 AM	00:29	0.00
	Comments: ECALL: MIT off, tracked, made adjustments to drive, put back in service.										
	Inspected asset, found MIT off, tracked, made adjustments to drive, put back in service.										
3376913	4MIT-18 has a fault	GS18816	A4-MIT-18	CLOS E	ECM	1/5/22	11:38:00 AM	1/5/22	11:39:00 AM	00:01	0.00
	Comments: ECALL: call cancelled										
3443096	A4-MIT-18 Vehicle Guidance	GS18816	A4-MIT-18	CLOS E	ECM	3/26/22	6:15:00 AM	3/26/22	6:32:00 AM	00:20	0.00
	Comments: ECALL:arrived at asset, already running, watch tried do magcal, watched, no issue, back in service										
	arrived at asset, already running, watch tried do magcal, watched, no issue, back in service										
3398627	A4-MIT-18	GS18816	A4-MIT-18	CLOS E	ECM	1/31/22	5:20:00 AM	1/31/22	5:20:00 AM	00:00	0.00
	Comments: Duplicate call to 3398625. All MIT issues cleared during initial SR.										
3586419	A4-MIT-18	GS18816	A4-MIT-18	CLOS E	ECM	10/5/22	6:55:00 AM	10/5/22	7:11:00 AM	00:30	0.00
	Comments: Moved MIT to reset locations, removed from pod, other MITs started moving, MIT-18 OOS, F/U needed										
	whole pod not moving. Moved MIT-18 to multiple reset locations and was not moving. Removed from pod, all other MITs started moving.										
3446306	4MIT-20 has been pulled out of	GS18817	A4-MIT-20	CLOS E	ECM	3/31/22	7:08:00 AM	3/31/22	7:28:00 AM	00:20	0.00
	Comments: Ecall : MIT faulted, Moved MIT to next station performed Mag-Cal & RTS										

when I arrived I moved MIT to next station performed a Mag- Cal and returned to service

3443301	Vehicle guidance lost. A4-MIT-20	GS18817	A4-MIT-20	CLOS	ECM	3/28/22	12:27:00 PM	3/28/22	12:58:00 PM	00:35	0.00
		3/28/2022 12:56 Boldaire has taken MIT-20 out of service									
3572492	4MIT-20 will not move.	GS18817	A4-MIT-20	CLOS	ECM	9/9/22	2:23:00 PM	9/9/22	2:42:00 PM	01:04	0.00
	Comments:	Ecall : MIT wasn't running, Took MIT out of service & RTS									
		got there Southeast told me wasn't running so inspected MIT try reset it MIT didn't want to reset didn't want to run so I took it out of									
3581540	A4-MIT-20 - Vehicle Guidance	GS18817	A4-MIT-20	CLOS	ECM	9/23/22	5:41:00 AM	9/23/22	5:55:00 AM	00:24	0.00
	Comments:	Ecall : Not moving, Arrived at asset, asset is moving inspect issue running ok back in service									
3581568	A4-MIT-20 - Vehicle Guidance	GS18817	A4-MIT-20	CLOS	ECM	9/23/22	10:13:00 AM	9/23/22	10:28:00 AM	00:44	0.00
	Comments:	Ecall : Guidance loss, Took MIT OOS & returned pod to service									
		arrived at pod inspected MIT attempted to run MIT with remote but unsuccessful advised supervisor of issue took MIT off rotation as MIT									
3581650	A4-MIT-20 - Vehicle Guidance	GS18817	A4-MIT-20	CLOS	ECM	9/24/22	6:31:00 AM	9/24/22	6:55:00 AM	00:24	0.00
	Comments:	Ecall : Guidance loss, Performed a Mag-Cal & RTS									
		arrived at MIT checked over it moved to next section and performed a Mag-Cal returned to service									
3443287	Communication lost. A4-MIT-20	GS18817	A4-MIT-20	CLOS	ECM	3/28/22	10:20:00 AM	3/28/22	11:19:00 AM	01:09	0.00
	Comments:	ECALL: MIT losing guidance, clean sensors and reset. adjust wheel and put in rotation. RTS									
		MIT not moving, in manual mode. not working with controller moved with controller and still losing guidance. disable and move to the side									
3572765	In manual mode; A4-MIT-20	GS18817	A4-MIT-20	CLOS	ECM	9/12/22	12:48:00 PM	9/12/22	1:05:00 PM	00:17	0.00
	Comments:	inspected, found MIT off track, cleaned magnet and place back on track. clear fault and RTS									
3581781	A4-MIT-20 - VEHICLE	GS18817	A4-MIT-20	CLOS	ECM	9/25/22	6:31:00 AM	9/25/22	6:41:00 AM	00:10	0.00
		Out of service and not being replaced									
3581822	A4-MIT-20	GS18817	A4-MIT-20	CLOS	ECM	9/25/22	12:36:00 PM	9/25/22	1:30:00 PM	01:50	0.00
	Comments:	lost guidance, disabled MIT from monitor, pod was running fine until #7 lost guidance, back in									
		inspected MIT, it lost guidance, disabled MIT from monitor, pod was running fine until #7 lost guidance, took MIT #7 back in, told BHS									
3594754	A4-MIT-20 not moving. Taken	GS18817	A4-MIT-20	CLOS	ECM	10/9/22	8:00:00 AM	10/9/22	8:25:00 AM	00:35	0.00
	Comments:	MIT-20 not running, bad communication, reset, started moving, monitor for 15 minutes, RTS									
		MIT-20 wasnt running because of bad communication, reset by computer, started moving, monitor for 15 minutes, RTS									
3595050	MIT-20 is not moving; A4-MIT	GS18817	A4-MIT-20	CLOS	ECM	10/12/22	12:08:00 PM	10/12/22	1:13:00 PM	01:05	0.00
	Comments:	Rechecked MIT-20, Took out of rotation, pulled apart/ put together, tested again, RTS.									
		Previously reactivated MIT-20. Guidance looked good, left out of rotation to test.MIT-20 is installed. Removed from rotation, tested the									
3376635	A4-MIT-07	GS18805	A4-MIT-07	CLOS	ECM	1/2/22	11:17:00 AM	1/2/22	11:39:00 AM	00:28	0.00
	Comments:	ECALL: MIT was turned off, turned MIT back on, watched it for a few minutes, then RTS.									
		When I got there I saw the MIT was stopped on one of the station and turned off, I turned it on, once it was turning on it started to run, I									
3408917	A4-MIT-07 Keeps going off track.	GS18805	A4-MIT-07	CLOS	ECM	2/9/22	5:07:00 AM	2/9/22	5:22:00 AM	00:15	0.00
		Verified by JSM Angel									
3408919	A4-MIT-07 Taken OOS due to	GS18805	A4-MIT-07	CLOS	ECM	2/9/22	6:00:00 AM	2/9/22	6:19:00 AM	00:19	0.00
		Taken OOS due to multiple guidance loss per JSM Angel.									
3413347	A4-MIT-07 - RUNNING OFF	GS18805	A4-MIT-07	CLOS	ECM	2/13/22	9:36:00 AM	2/13/22	10:04:00 AM	00:26	0.00
	Comments:	ECALL: lost guidance, used controller to guide MIT, reset it, back in circulation, RTS.									
		Inspected MIT, it lost guidance, used controller to guide MIT, reset MIT, the MIT was back in circulation, called it in, watched it a little after									
3413501	A4-MIT-07- Communication	GS18805	A4-MIT-07	CLOS	ECM	2/14/22	10:51:00 AM	2/14/22	11:55:00 AM	01:08	0.00
		MIT is taken out of service by JSM									
3548019	A4-MIT-07 vehicle guidance los	GS18805	A4-MIT-07	CLOS	ECM	8/6/22	8:18:00 AM	8/6/22	10:06:00 AM	01:48	0.00
	Comments:	Ecall : Guidance problems, drive problems, Cleaned the drive, service safety contactor & RTS									
		adjusted the Mag sensor and performed Mag -Cal tested operation and let MIT run pulled it out again to clean the drive serviced the safety									
3455684	A4-MIT-07 - COMMUNICATI	GS18805	A4-MIT-07	CLOS	ECM	4/11/22	12:33:00 PM	4/11/22	2:05:00 PM	01:32	0.00
	Comments:	Comment									
		Verified by Roy.									
3586018	A4-MIT-07	GS18805	A4-MIT-07	CLOS	ECM	10/1/22	1:25:00 PM	10/1/22	1:33:00 PM	00:18	0.00
	Comments:	Ecall : MIT #7, Took MIT OOS and returned pod to service RTS									
		arrived to B-pod and had to disable MIT #7									
3398717	A4-MIT-07	GS18805	A4-MIT-07	CLOS	ECM	2/1/22	4:08:00 AM	2/1/22	4:21:00 AM	00:13	0.00
	Comments:	ECALL:Not running, not logged in the computer, put back in the system, put back in service									
		Not running, not logged in the computer, put back in the system, put back in service									
3413259	A4-MIT-07 Multiple vehicle	GS18805	A4-MIT-07	CLOS	ECM	2/12/22	5:33:00 AM	2/12/22	5:46:00 AM	00:13	0.00
	Comments:	ECALL:Reboot MIT-7, keeps steering off track, won't stay on track, pull it out, let BHS know,OOS									
		Reboot MIT-7 and it keeps steering off track, won't stay on track, so pull it out, and let BHS and bag 1 know MIT.7 is out of service									
3508280	A4-MIT-07 not charging	GS18805	A4-MIT-07	CLOS	ECM	6/19/22	8:16:00 AM	6/19/22	8:34:00 AM	00:23	0.00
	Comments:	MIT stopped,disabled MIT from monitor, guided MIT with pendant, enabled MIT from monitor, reset,RTS									
		Inspected MIT, MIT stopped, disabled MIT from monitor, guided MIT with pendant, enabled MIT from monitor, reset MIT, it was back in									
		was active on PM at time of ECALL									
3586114	A4-MIT-07 vehicle guidance los	GS18805	A4-MIT-07	CLOS	ECM	10/2/22	12:01:00 PM	10/2/22	12:40:00 PM	00:39	0.00

Comments: not steering, disabled, took OOS, moved, disabled, enabled others, put in cir. steering issue, OOS

Inspected MIT. MIT not steering with pendant. Disabled MIT from monitor. Took it out of circulation, moved and disabled, enabled other

3416385	MIT-5 is not moving- A4 MIT	GS18803	A4-MIT-05	CLOSE	ECM	2/20/22	10:45:00 AM	2/20/22	11:28:00 AM	00:43	0.00

Comments: ECALL: not moving, pull it a side for bit, let pod catch up, every back in rotation,RTS

MIT was not moving, pulled it to side for a bit, let pod catch up and when everything was back in rotation, put MIT 5 back in circulation. it r

3432755	A4-MIT-05 multiple faults	GS18803	A4-MIT-05	CLOSE	ECM	3/11/22	6:11:00 AM	3/11/22	6:22:00 AM	00:29	0.00

Verified by JSM Mark.

3390702	Multiple stops for no reason- A4	GS18803	A4-MIT-05	CLOSE	ECM	1/19/22	11:42:00 AM	1/19/22	12:05:00 PM	00:28	0.00

Comments: ECALL: drive to station turned it off and put it on and reset it.

manually drive MIT to a reset and station. after put it on the station. turned it off and on and reset it. it was running very well called it back in

3393695	A4-MIT-05	GS18803	A4-MIT-05	CLOSE	ECM	1/25/22	7:02:00 AM	1/25/22	8:43:00 AM	01:41	0.00

Comments: ECALL: MIT tape messed up, waited for tape to be delivered from parts, adjusted, monitored, RTS.

Inspected MIT and it was running ok, the tape on the floor was messed up, waited for tape to be delivered by parts, adjusted tape to see fit

3416530	A4-MIT-05- charging not	GS18803	A4-MIT-05	CLOSE	ECM	2/21/22	6:58:00 PM	2/21/22	7:26:00 PM	00:48	0.00

Comments: ECALL:MIT assessed for issue. MIT reset, tested, monitored, MIT returned to service

3376666	A4-MIT-04 - Communication	GS18802	A4-MIT-04	CLOSE	ECM	1/2/22	7:44:00 PM	1/2/22	8:02:00 PM	00:36	0.00

Verified by JSM Jaime

3376921	Vehicle guidance lost	GS18802	A4-MIT-04	CLOSE	ECM	1/5/22	12:45:00 PM	1/5/22	1:33:00 PM	00:48	0.00

Comments: Ecall : Problems with MIT #4, Cleared MIT problems put MIT back on track & RTS

Southeast was struggling in the search room the panicked and began pulling MITS out and moving them around. had to clear up the MIT

3385257	A4-MIT-04 - Vehicle Guidance	GS18802	A4-MIT-04	CLOSE	ECM	1/7/22	4:47:00 PM	1/7/22	5:02:00 PM	00:15	0.00

Comments: Comment

Verified by Jaime.

3385452	A4-MIT-04	GS18802	A4-MIT-04	CLOSE	ECM	1/10/22	6:46:00 AM	1/10/22	7:02:00 AM	00:24	0.00

Comments: ECALL: lost guidance, manually moved MIT, reset it, MIT back in circulation, monitored, RTS.

Inspected MIT, MIT stopped and circulation for the pod, took controller and manually moved MIT, then reset , MIT was back in circulation,

3485481	A4-MIT-04 Charging Not	GS18802	A4-MIT-04	CLOSE	ECM	5/24/22	4:32:00 PM	5/24/22	5:00:00 PM	00:28	0.00

Comments: Asset having a hard time driving over charging station, I cleaned the station, observed, RTS.

Arrived and inspected the asset and found that it was having a hard time driving over its charging station. I cleaned the station and observed

3490395	A4-MIT-04 Charging Not	GS18802	A4-MIT-04	CLOSE	ECM	5/30/22	1:36:00 PM	5/30/22	1:52:00 PM	00:16	0.00

Comments: ECALL- Mit not charging, moved MIT w/pendant, disable/enable, reset, now charging, RTS.

3513715	A4-MIT-04 charging not	GS18802	A4-MIT-04	CLOSE	ECM	6/28/22	2:04:00 PM	6/28/22	2:18:00 PM	00:24	0.00

Comments: in circulation,went to charging station, stated, MIT charging, monitored, RTS, monitored awhile

Inspected MIT, it was in circulation and went to charging station, on the MIT, it said, it was charging, monitor and BHS said something, cal

3550307	A4-MIT-04 SE reporting issue w/	GS18802	A4-MIT-04	CLOSE	ECM	8/13/22	4:26:00 PM	8/13/22	5:10:00 PM	00:44	0.00

Comments: Ecall : MIT 4 pushed out of place, Manually moved MIT reset asset & RTS

the MIT was moved by a person the software reads this as an error had to run MIT manually then reset CB for clear-15, had all conveyor

3581543	A4-MIT-04 - Vehicle Guidance	GS18802	A4-MIT-04	CLOSE	ECM	9/23/22	6:32:00 AM	9/23/22	7:32:00 AM	01:00	0.00

Comments: Ecall : MIT having bad guidance, Took out of rotation check sensor did Mag-Cal & RTS

the MIT will not run consistently pulled from rotation checked mag sensor, Mag Cal & tested

3585985	A4-MIT-04 Charging Not	GS18802	A4-MIT-04	CLOSE	ECM	10/1/22	6:15:00 AM	10/1/22	6:25:00 AM	00:10	0.00

Comments: Ecall : MIT not charging, Reset MIT and RTS

checked MIT reset MIT tested it called it in

3607357	A4-MIT-04 - Multiple Vehicle	GS18802	A4-MIT-04	CLOSE	ECM	10/29/22	9:40:00 AM	10/29/22	11:24:00 AM	01:44	0.00

Comments: Ecall : MIT #4 has guidance problems, Performed a Mag-Cal adjust sensor & RTS

B- pod busy had to continue to run # 4 until the room was free to support a test Mag-Cal adjusted the mag sensor and reinserted

3430889	A4-MIT-04 not moving	GS18802	A4-MIT-04	CLOSE	ECM	3/9/22	12:43:00 PM	3/9/22	1:02:00 PM	00:19	0.00

Comments: ECALL: pulled from rotation, correct steering issue and mag cal. RTS

3430893	A4-MIT-04 / V/G/L ass	GS18802	A4-MIT-04	CLOSE	ECM	3/9/22	1:34:00 PM	3/9/22	2:28:00 PM	00:54	0.00

Comments: ECALL: pull mIT out and adjust sensors. mag cal and test. watch unit and RTS

3464418	A4-MIT-04 charging not	GS18802	A4-MIT-04	CLOSE	ECM	4/22/22	9:25:00 PM	4/22/22	9:29:00 PM	00:35	0.00

Comments: ECALL:arrived ta asset, moved MIT to charging station , charging, back in service

arrived ta asset, moved MIT to charging station , charging, back in service

3508284	A4-MIT-04 charging not	GS18802	A4-MIT-04	CLOSE	ECM	6/19/22	8:36:00 AM	6/19/22	8:50:00 AM	00:24	0.00

Comments: manually drove to reset station, turned off MIT,back on,cleared, taking charge, monitored, RTS

manually drive the MIT to reset station, turned off the MIT and back on, pressed start, the MIT was cleared and taking charge very good,

3531005	MIT is not moving- A4 MIT	GS18802	A4-MIT-04	CLOSE	ECM	7/20/22	4:37:00 AM	7/20/22	5:04:00 AM	00:00	0.00

05:04 Per the tech MIT-4 has been taken out of service

3539310	A4-MIT-04 SE reporting moving	GS18802	A4-MIT-04	CLOSE	ECM	8/2/22	11:27:00 AM	8/2/22	12:02:00 PM	00:43	0.00

Comments: inspected motor, motor need replacement, took MIT out of service and closed work order, F/U

arrived at the asset, inspected motor, motor need replacement, took MIT out of service and closed work order

3555321	A4-MIT-04 SE reporting stopping	GS18802	A4-MIT-04	CLOSE	ECM	8/22/22	10:29:00 AM	8/22/22	10:45:00 AM	00:31	0.00

At 11:45 am Bag 1 confirmed MIT is OOS.

3555351	A4-MIT-04 guidance loc	GS18802	A4-MIT-04	CLOS E	ECM	8/22/22	11:25:00 AM	8/22/22	11:44:00 AM	00:19	0.00
	Comments: MIT coming off track, tried multiple times to put on track, removed from pod, called to close W/O Inspected asset, found MIT coming off track, tried multiple times to put on track, removed from pod, called to close work order										
3572650	A4-MIT-04 - communication	GS18802	A4-MIT-04	CLOS E	ECM	9/11/22	8:28:00 AM	9/11/22	9:04:00 AM	00:36	0.00
	Comments: when i got there MIT was reset and running, monitor MIT roatation and RTS										
3572678	A4-MIT-04 - VEHICLE	GS18802	A4-MIT-04	CLOS E	ECM	9/11/22	1:20:00 PM	9/11/22	1:51:00 PM	00:40	0.00
	Comments: troubleshooting found MIT stopping at curve beofre clear line drop. took out of rotation. troubleshooting the MIT and found whenever the MIT was going to drop a bag on the clear line it would stop on the curve. took out of										
3572766	Charging not detected - A4	GS18802	A4-MIT-04	CLOS E	ECM	9/12/22	12:51:00 PM	9/12/22	1:15:00 PM	00:24	0.00
	Comments: Cleared the fault, reset the MIT, RTS Cleared the fault, reset the MIT, RTS										
3577752	A4-MIT-04	GS18802	A4-MIT-04	CLOS E	ECM	9/21/22	12:24:00 PM	9/21/22	12:52:00 PM	00:36	0.00
	Comments: MIT already reset, ran by southeast, checked, no issues, RTS MIT already reset, ran by southeast, checked, no issues, RTS										
3607280	A4-MIT-04 charging not	GS18802	A4-MIT-04	CLOS E	ECM	10/28/22	10:08:00 AM	10/28/22	10:59:00 AM	00:51	0.00
	Comments: MIT are okay, multiple log ins by TSA caused software to glitch. once BD stations reset MIT worked no physical problem with MIT or charge station, TSA log in/log out caused fault in MIT software. once station gets out of log in MIT will not										
3503348	A4-MIT vehicle guidance loc	GS18804	A4-MIT-06	CLOS E	ECM	6/14/22	10:14:00 AM	6/14/22	10:48:00 AM	00:34	0.00
	Comments: troubleshot, found drive wheel not moving, took it out of service and replaced with MIT-8 troubleshot, found drive wheel not moving, took it out of service and replaced with MIT-8										
3420958	A3-3CS1-02-Jam	GS14334	A3-3CS1-02	CLOS E	ECM	2/25/22	5:08:00 PM	2/25/22	5:18:00 PM	00:17	0.00
	Comments: Ecall : Jam, Went to asset inspect asset clear jam tested called back in service										
3624183	Belt blocking the photoeye/bag jam	GS14334	A3-3CS1-02	CLOS E	ECM	11/17/22	8:08:00 AM	11/17/22	8:19:00 AM	00:42	0.00
	Comments: Ecall : Bag jam, Southeast clear fault before tech arrived & RTS, follow up needed for belt we went over to A3 3CS1-02 for e-call about a belt coming out of place once we got there Southeast agent already fix it, we went over and										
3617239	A3-3CS1-02 - Jam Fault	GS14334	A3-3CS1-02	CLOS E	ECM	11/6/22	7:53:00 AM	11/6/22	8:05:00 AM	00:48	0.00
	Comments: arrived at asset, cleared fault, adjusted belt, tested, RTS										
3594479	A2-2MS2-105 excessive jams	GS16217	A2-2MS2-105	CLOS E	ECM	10/6/22	10:41:00 AM	10/6/22	11:21:00 AM	00:40	0.00
	Comments: Ecall : Photo eye shows signs of alignment problem, Realigned photo eye reset asset & RTS had to obtain ladder checked photo eye found 1 light the photo works was able to get 2 lights stayed to see photo eye work with the bags										
3594485	A2-2MS2-105 excessive jams	GS16217	A2-2MS2-105	CLOS E	ECM	10/6/22	11:36:00 AM	10/6/22	12:30:00 PM	00:54	0.00
	Comments: Ecall : Photo eye still having problems with staying aligned, once again found photo eye out of alignment pulled the photo eye from mounting bracket pulled cable and repowered tested with reflector and										
3577741	A2-2MS2-105 bac photoeye	GS16217	A2-2MS2-105	CLOS E	ECM	9/21/22	10:40:00 AM	9/21/22	11:05:00 AM	00:50	0.00
	Comments: photoeye, had one light. Cleaned photoeye and reflector, adjust photoeye, monitor, RTS Got there, noticed photoeye, had one light. Cleaned photoeye and reflector, adjust photoeye, monitor, RTS										
3602707	A2-2MS2-106 - ENCODER	GS16218	A2-2MS2-106	CLOS E	ECM	10/23/22	3:06:00 PM	10/23/22	4:32:00 PM	01:34	0.00
	Comments: cleared fault, made adjustment to belt, tested, called back in service arrived at asset, diagnosed problem, cleared fault, made adjustment to belt, tested, called back in service										
3607391	A2-2MS2-106 encoder fault	GS16218	A2-2MS2-106	CLOS E	ECM	10/29/22	5:30:00 PM	10/29/22	8:30:00 PM	04:34	16.99
	Comments: Ecall : Bad cog belt, Did temporary fix and RTS arrived at asset inspected asset disconnected asset took off covers loosened cog belt by moving motor stand took off bad cog belt went to										
3617407	A2-2MS2-106 - Multiple Encoder	GS16218	A2-2MS2-106	CLOS E	ECM	11/7/22	10:33:00 AM	11/7/22	12:09:00 PM	03:34	42.19
	Comments: cog belt was ripped, went to parts, got new belt, replaced, tested with bags, RTS Arrived, inspected, cog belt was ripped, went to parts, got new belt, replaced, tested with bags, RTS										
3469394	A4-MIT-21 /All MIT are not	GS18818	A4-MIT-21	CLOS E	ECM	4/30/22	3:28:00 PM	4/30/22	3:38:00 PM	00:10	0.00
	Comments: ECALL: SE states pendant will not go into receptacle; MIT 21 wont move; reset MIT; RTS Southeast states pendant will not go into receptacle on mit #21. Likely a broken pin stuck in the receptacle. will not remove it during service										
3413211	A4-MIT-22 - Multiple Faults	GS18819	A4-MIT-22	CLOS E	ECM	2/11/22	1:58:00 PM	2/11/22	3:35:00 PM	01:37	0.00
	confirmed with Robert JSM										
3490698	A4-MIT-22 charging not	GS18819	A4-MIT-22	CLOS E	ECM	6/1/22	5:08:00 PM	6/1/22	5:23:00 PM	00:14	0.00
	Comments: Ecall : MIT 22 won't charge, Don't know what the problem is MIT22 parked and charging ok										
3464465	A4-MIT-22 - Vehicle Guidance	GS18819	A4-MIT-22	CLOS E	ECM	4/23/22	11:11:00 AM	4/23/22	11:19:00 AM	00:08	0.00
	Comments: ECALL:Put MIT back on track,restarted,SE personnel too lazy to put MIT back on track,SE OP error Put MIT back on track, restarted, SE personnel too lazy to put MIT back on track, SE not doing their job										
3464475	A4-MIT-22 - Keeps going to	GS18819	A4-MIT-22	CLOS E	ECM	4/23/22	1:15:00 PM	4/23/22	2:35:00 PM	01:20	0.00
	Comments: ECALL: readjust & calibrate few times, MIT finally able to get into a good magnetic badge,tested,RTS Had to readjust and calibate a few times, the MIT was finally able to get into a good magnetic badged , tested, then run MIT										
3464490	A4-MIT-08	GS18819	A4-MIT-22	CLOS E	ECM	4/23/22	4:27:00 PM	4/23/22	4:47:00 PM	00:20	0.00
	Comments: ECALL:did a final adjustment and recalibrated sensor, the MIT now shows good condition. did a final adjustment and recalibrated sensor, the MIT now shows good condition.										
3485200	A4-MIT-22-vehicle guidance loc	GS18819	A4-MIT-22	CLOS E	ECM	5/21/22	8:58:00 PM	5/21/22	9:30:00 PM	00:32	0.00
	Comments: ECALL: was not moving, parked at the station, started, monitored it, RTS got there MIT a7 & MIT 22 was not moving and notice MIT-6 on station was not all way in so move it till park station then MIT 17 & 22										

3586059	A4-MIT-22 vehicle stop fault	GS18819	A4-MIT-22	CLOS	ECM	10/2/22	3:41:00 AM	10/2/22	3:52:00 AM	00:11	0.00
	Comments: Arrived at asset, reset MIT, called back in service										
3390602	4MIT-23 is not running	GS18820	A4-MIT-23	CLOS	ECM	1/18/22	3:33:00 PM	1/18/22	3:52:00 PM	00:27	0.00
	Comments: ECALL: moved to reset station, turned it off for few secs, turned back on,reset, monitored, RTS										
	Manually moved the MIT to reset station, turned it off for few seconds and back on, reset it. it was starting to run, I was watching for few										
3572538	A4-MIT-23	GS18820	A4-MIT-23	CLOS	ECM	9/10/22	7:12:00 AM	9/10/22	7:26:00 AM	00:56	0.00
	Comments: Ecall : Guidance loss, Cleaned photo eyes ran through pod & RTS										
	arrived at pod inspected MIT wiped clean photo eyes manually reset MIT manually ran MIT through pod monitored MIT run around track t										
3617130	A4-MIT-23 - Multiple Faults	GS18820	A4-MIT-23	CLOS	ECM	11/5/22	7:50:00 AM	11/5/22	8:10:00 AM	00:30	0.00
	Comments: Ecall : MIT lost guidance, Fault cleared & RTS to service by Southeast before tech arrived										
	went to asset inspected asset was back in service by Southeast I stayed and monitored asset										
3385129	A4-MIT-23 Assistance with	GS18820	A4-MIT-23	CLOS	ECM	1/6/22	5:00:00 AM	1/6/22	5:12:00 AM	00:12	0.00
	Comments: ECALL: Reset MIT-23 and monitored MITs in pod. RTS.										
3398520	A4-MIT-23 - Multiple Faults	GS18820	A4-MIT-23	CLOS	ECM	1/29/22	6:57:00 PM	1/29/22	7:15:00 PM	00:36	0.00
	Comments: ECALL: checked,reboot, tried to move, won't move,removed, inform SUP OOS										
	Check MIT 23 and reboot and try to move, but won't move, so remove it and told supervisor it was out of service.										
3555893	A4-MIT-23 SE reporting not	GS18820	A4-MIT-23	CLOS	ECM	8/28/22	11:37:00 AM	8/28/22	11:49:00 AM	00:21	0.00
	Comments: stopped and off track, disabled from monitor, used pendant to guide MIT, enabled, reset, RTS										
	Inspected MIT, it was stopped and off track, disabled from monitor, used pendant to guide MIT, enabled it,reset, MIT was back in operatio										
3393476	A4-MIT-24	GS18821	A4-MIT-24	CLOS	ECM	1/22/22	6:07:00 AM	1/22/22	6:20:00 AM	00:23	0.00
	Comments: Ecall : Not steering, Test asset tightened nut in steering test again, back in service										
3393482	A4-MIT-24	GS18821	A4-MIT-24	CLOS	ECM	1/22/22	6:47:00 AM	1/22/22	7:07:00 AM	00:20	0.00
	Comments: Ecall : MIT not moving,Took MIT OOS & RTS, follow needed										
	arrived at asset inspected MIT tried running MIT with controller and MIT not steering took MIT out of service as it needs deep inspection										
3430502	A4-MIT-24 assistance	GS18821	A4-MIT-24	CLOS	ECM	3/5/22	10:50:00 AM	3/5/22	11:00:00 AM	00:14	0.00
	Verified by JSM Anthony										
3390315	A4-MIT-24 - VEHICLE	GS18821	A4-MIT-24	CLOS	ECM	1/15/22	8:25:00 AM	1/15/22	10:45:00 AM	02:20	0.00
	Comments: Comment										
	Verified by John.										
3416569	A4-MIT-24	GS18821	A4-MIT-24	CLOS	ECM	2/22/22	8:59:00 AM	2/22/22	9:33:00 AM	00:34	0.00
	Comments: ECALL: MIT 1 was at a station not charging, moved that, MIT 24 OK, RTS										
	Inspected MIT, it was not moving used controller then tried to reset and it did not move MIT, 1 was at a station not charging, moved that										
3408727	A5-6OB-649 - BAG STUCK	GS16067	A5-6OB-649	CLOS	ECM	2/6/22	9:25:00 AM	2/6/22	9:31:00 AM	00:15	0.00
	Comments: ECALL: jam fault, bag strap caught on conveyor, reset jam, tested, RTS.										
	Arrived and inspected the asset and removed a bag strap that was caught in the conveyor, reset jam and allowed system to run, called back										
3555187	A6-6OB-643-DIV Multiple Jam	GS16067	A5-6OB-649	CLOS	ECM	8/20/22	4:38:00 PM	8/20/22	4:51:00 PM	00:13	0.00
	Comments: cleaned reflector, went to other side, found loose photo-eye, tightened photo-eye, monitored, RTS										
	Arrived at asset, cleaned reflector, went to other side, found loose photo-eye, tightened photo-eye, monitored, no issue, RTS										
3460616	A1-BC-2-FPC-BC MOTOR	GS10261	A1-BC-2-FPC-BC	CLOS	ECM	4/18/22	5:09:00 PM	4/18/22	5:22:00 PM	00:13	0.00
	Comments: ECALL- reset overload, start/stop line to test, no issues, or faults. RTS.										
	Inspected line, checked photo-eye. Checked panel, there was no faults, e-stop and reset panel. Started and stopped line a couple of times to										
3430823	A1-BC-2-FPC-BC EMERGENCY	GS10261	A1-BC-2-FPC-BC	CLOS	ECM	3/8/22	9:59:00 PM	3/8/22	10:03:00 PM	00:04	0.00
	Comments: ECALL: ESTOP was cleared before I arrived, back in service										
3455311	A1-BC-2-FPC-BC JAM	GS10261	A1-BC-2-FPC-BC	CLOS	ECM	4/7/22	7:07:00 PM	4/7/22	7:14:00 PM	00:07	0.00
	Comments: ECLL-jam on backside wall, went to passenger side, reset system, RTS.										
	Arrived at asset checked, monitor for status, jam on backside wall, went to passengers side, reset system, System RTS.										
3572699	A1-BC-2-FPC-BC /JAM	GS10261	A1-BC-2-FPC-BC	CLOS	ECM	9/11/22	6:51:00 PM	9/11/22	7:45:00 PM	00:54	0.00
	Comments: Cleared jam after bags were moved, RTS										
3443479	A7-2SS7-10 Encoder	GS10595	A7-2SS7-10	CLOS	ECM	3/30/22	3:50:00 AM	3/30/22	4:30:00 AM	00:40	0.00
	JSM 9 David replacing encoder.										
3500635	A7-2SS7-10 encoder fault	GS10595	A7-2SS7-10	CLOS	ECM	6/5/22	4:10:00 AM	6/5/22	4:18:00 AM	00:08	0.00
	Comments: ECALL: checking for any physical damage, no physical damage everything is secure, reset system										
	removed protective guard over encoder, checking for any physical damage, no physical damage everything is secure, reset system										
3594915	A7-2SS7-10 multiple shaft	GS10595	A7-2SS7-10	CLOS	ECM	10/11/22	3:35:00 AM	10/11/22	3:45:00 AM	00:10	0.00
	Comments: disconnected and cleaned electrical connector, reconnected and fault was cleared, RTS										
	inspected asset, disconnected and cleaned electrical connector, reconnected and fault was cleared, RTS										
3464810	2CL7-10 belt needs to be	GS10607	A7-2CL7-10	CLOS	ECM	4/27/22	9:20:00 AM	4/27/22	10:35:00 AM	02:30	1,235.41
	Comments: ECALL- R/R old belt with new one, replace damaged wheel, made adj to bearing, cladding. RTS.										
	Inspected asset notice belt was ripped, removed side cladding, removed the belt, checked guide wheel replaced damage, got the belt from										
3530557	A7-2CL7-10 belt shows	GS10607	A7-2CL7-10	CLOS	ECM	7/15/22	5:09:00 AM	7/15/22	5:50:00 AM	02:33	1,220.00
3385678	GPU 128 not working	GS10932	GPU-128	CLOS	ECM	1/12/22	2:28:00 PM	1/12/22	2:40:00 PM	00:12	0.00
	Comments: No plane was present. Tested the gpu using a test head and it worked normally.										

3385685	GPU - Gate 128 power loss	GS10932	GPU-128	CLOS E	ECM	1/12/22	3:43:00 PM	1/12/22	4:42:00 PM	01:43		0.00
	Comments: gpu dropping Gpu on plane. Was errored out with an over temp fault. Found that one of the fans was none functioning. Passed to night shift due to time.											
3460194	128 gpu	GS10932	GPU-128	CLOS E	ECM	4/14/22	9:12:00 PM	4/14/22	9:23:00 PM	00:22		0.00
	Comments: GPU-128 Arrived at gate, checking the GPU... found out no issue. Tail # N786SW											
3594973	GPU 128 not working	GS10932	GPU-128	CLOS E	ECM	10/11/22	2:53:00 PM	10/11/22	2:57:00 PM	00:04		0.00
	Comments: checked the GPU, it was running normal to the plane											
3460156	6MD1-11 DIV has a jam which will	GS16212	A6-6MD1-11-DIV	CLOS E	ECM	4/14/22	2:05:00 PM	4/14/22	2:25:00 PM	00:20		0.00
	Comments: Ecall : Fault, Troubleshot & cleared fault & RTS											
3460712	A6-6MS2-12 /Control net error	GS16128	A6-6MS2-12	CLOS E	ECM	4/19/22	3:24:00 PM	4/19/22	3:30:00 PM	00:06		0.00
	Comments: ECALL: inspected cables and reset APP, RTS											
3390185	6MS2-13 is making a loud	GS16129	A6-6MS2-13	CLOS E	ECM	1/13/22	10:33:00 AM	1/13/22	10:35:00 AM	00:02		0.00
	Comments: ECALL: never received call, no tech response RTS											
3416230	A6-6MS2-13 making loud noise	GS16129	A6-6MS2-13	CLOS E	ECM	2/18/22	11:29:00 AM	2/18/22	11:48:00 AM	00:19		0.00
	Comments: Ecall : Unit making loud noise, Adjusted tension on belt to stop noise & RTS when I arrived I checked over unit no unusual noises was coming from unit I called BHS and they sent Valerie to me she reported it when											
3555692	A6-6MS2-13 - Loose Wire	GS16129	A6-6MS2-13	CLOS E	ECM	8/25/22	6:30:00 PM	8/25/22	6:38:00 PM	00:20		0.00
	Comments: Found loose cable, it was a coax cable not in use, RTS.											
3602859	Multiple missing bag jams- A6	GS16129	A6-6MS2-13	CLOS E	ECM	10/25/22	7:52:00 AM	10/25/22	8:10:00 AM	00:56		0.00
	Comments: inspect photoeyes/reflectors, clean and encoders , started line, cycle div, monitor, RTS inspect photoeyes/reflectors, clean and encoders , started line, cycle div, monitor, RTS											
3539378	A6-6MS2-14 multiple shaft	GS16130	A6-6MS2-14	CLOS E	ECM	8/3/22	6:30:00 AM	8/3/22	6:42:00 AM	00:17		0.00
	Comments: Ecall : Multiple bag jams, Disconnect & reconnect wiring harness cycled system & RTS went to asset inspected cleared bag disconnect & reconnect wiring harness cycled the system manually called back in service monitored the											
3539380	A6-6MS2-14 multiple shaft	GS16130	A6-6MS2-14	CLOS E	ECM	8/3/22	6:48:00 AM	8/3/22	7:07:00 AM	00:54		0.00
	Comments: Ecall : Encoder fault, Made adjustment to encoder cable & RTS inspect asset check encoder cable check belt made adjustment to encoder clear fault call back in service											
3539390	A6-6MS2-14 multiple shaft	GS16130	A6-6MS2-14	CLOS E	ECM	8/3/22	8:45:00 AM	8/3/22	10:10:00 AM	02:50		174.75
	Comments: Ecall : Encoder fault, Replaced faulty encoder reset asset & RTS arrive at asset and inspected it and found the shaft encoder loose and worn we replaced the faulty encoder called back in service then											
3421268	6MS2-15 High unknown bags (3	GS16131	A6-6MS2-15	CLOS E	ECM	3/1/22	11:46:00 AM	3/1/22	11:59:00 AM	00:14		0.00
	Comments: ECALL: found photo-eye B with two lights, made adjustment, got the 3 lights, cleaned, RTS Inspected photo-eye, found photo-eye B with two lights, made adjustment, got the 3 lights, cleaned asset, called back in servioce											
3421269	High amount of unknown (33	GS16132	A6-6MS2-16	CLOS E	ECM	3/1/22	11:47:00 AM	3/1/22	12:12:00 PM	00:25		0.00
	Comments: ECALL:inspect asset, checked photo-eye, cleaned reflector, made adjustment, RTS inspect asset, checked photo-eye, cleaned reflector, made adjustment, called back in service											
3421279	6MS2-16 has a high number of	GS16132	A6-6MS2-16	CLOS E	ECM	3/1/22	12:10:00 PM	3/1/22	12:20:00 PM	00:10		0.00
	Comments: ECALL: found no issue											
3570033	A6-6MS2-17 belt loose	GS16133	A6-6MS2-17	CLOS E	ECM	9/2/22	5:55:00 AM	9/2/22	6:00:00 AM	00:05		0.00
	Comments: Ecall : Jam, Reset jam call back in service											
3577224	A6-6MS2-17 serpentine belt	GS16133	A6-6MS2-17	CLOS E	ECM	9/15/22	6:38:00 AM	9/15/22	6:49:00 AM	00:22		0.00
	Comments: Ecall : Serpentine belt came off, Reinstalled serpentine belt & RTS went to asset putting serpentine belt back on tested called back in service											
3421271	High amount of unknown bags (6	GS16133	A6-6MS2-17	CLOS E	ECM	3/1/22	11:46:00 AM	3/1/22	12:11:00 PM	00:25		0.00
	Comments: ECALL:clean photo-eyes and reflectors and then monitored the line while bags were came down the line just had to clean photo-eyes and reflectors and then monitored the line while bags were came down the line											
3430427	A6-6MS2-18 making a loud	GS16134	A6-6MS2-18	CLOS E	ECM	3/4/22	11:16:00 AM	3/4/22	11:22:00 AM	00:12		0.00
	Comments: ECALL:no loud noise was present, asset is a chain driven power turn which is the noise being emitted Arrived to asset, no loud noise was present, asset is a chain driven power turn which is the noise being emitted											
3555502	A6-6MS2-18 motor disconnect	GS16134	A6-6MS2-18	CLOS E	ECM	8/24/22	4:38:00 AM	8/24/22	4:48:00 AM	00:22		0.00
	Comments: reset motor and reset asset before on 17 due to bag jam. tested and reset system arrived at asset and inspected, reset motor and reset asset before on 17 due to bag jam. tested and reset system and monitor. RTS											
3385133	A6-6MS1-12 control net	GS16115	A6-6MS1-12	CLOS E	ECM	1/6/22	6:34:00 AM	1/6/22	6:55:00 AM	00:26		0.00
	Comments: Ecall : Control net failure, Tightened connections, reset PDP & RTS tightened connections reset PDP, BHS stated 6MS1-16 faulting cleared called back in service tightened reset of connections											
3385221	A6-6MS1-12 controlnet adapter	GS16115	A6-6MS1-12	CLOS E	ECM	1/7/22	5:22:00 AM	1/7/22	5:28:00 AM	00:06		0.00
	Comments: ECALL: removed bag that locked photo eyes and RTS											
3385236	A6-6MS1-12 control net	GS16115	A6-6MS1-12	CLOS E	ECM	1/7/22	11:15:00 AM	1/7/22	11:18:00 AM	00:03		0.00
	Comments: Ecall : Control net adaptor error, Reset APP & VFD & RTS when I arrived I reset both the APP and VFD then I reset the line unit started up and I called unit back in service											

3430810	A6-6MS1-12 - SHAFT	GS16115	A6-6MS1-12	CLOS E	ECM	3/8/22	5:46:00 PM	3/8/22	5:54:00 PM	00:08	0.00
	Confirmed by Ray.										
3438290	A6-6MS1-12 Controlnet adapte	GS16115	A6-6MS1-12	CLOS E	ECM	3/23/22	6:20:00 AM	3/23/22	6:35:00 AM	00:14	0.00
	Comments: ECALL: dispatched Aerik to 6MS1-12, estop, reset, fault came back; called for assistance; RTS										
3442873	A6-6MS1-12 control net	GS16115	A6-6MS1-12	CLOS E	ECM	3/24/22	5:25:00 AM	3/24/22	5:30:00 AM	00:15	0.00
	confirmed with Mark JSM										
3442901	A6-6MS1-12 control net	GS16115	A6-6MS1-12	CLOS E	ECM	3/24/22	11:35:00 AM	3/24/22	11:43:00 AM	00:20	0.00
	confirmed with Jaimie JSM										
3446448	ControlNet adapter	GS16115	A6-6MS1-12	CLOS E	ECM	4/1/22	10:53:00 AM	4/1/22	11:00:00 AM	00:28	0.00
	Comments: Ecall : Control adopter error, Turned disconnect back on and RTS										
	arrived at asset inspected photo eyes and reflectors inspected encoder of asset kicked off disconnect for 30 seconds flicked it back on										
3446877	A6-6MS1-12 Controlnet adapte	GS16115	A6-6MS1-12	CLOS E	ECM	4/6/22	6:44:00 AM	4/6/22	6:48:00 AM	00:16	0.00
	Comments: Ecall : Overload, Reset overload & RTS										
	inspect asset reset overload at VF clear fault call back in service										
3455247	A6-6MS1-12 control net	GS16115	A6-6MS1-12	CLOS E	ECM	4/7/22	9:33:00 AM	4/7/22	9:40:00 AM	00:07	226.20
	Comments: Ecall : BHS reports control net adaptor failure, Reset FVD & RTS										
	reset the cable connected to VFD box reset control station had to go to previous asset & clear jam condition operation resumed										
3455272	A6-6MS1-12 control net	GS16115	A6-6MS1-12	CLOS E	ECM	4/7/22	1:02:00 PM	4/7/22	1:07:00 PM	00:05	0.00
	Comments: Ecall : Control net adaptor error, Cleared jam condition & RTS										
	when I arrived I rest the app to clear the fault I then went to section to clear the jam once jam cleared the line started up called back in										
3455362	A6-6MS1-12 control net	GS16115	A6-6MS1-12	CLOS E	ECM	4/8/22	4:15:00 AM	4/8/22	4:20:00 AM	00:05	0.00
	Comments: ECALL-Reset error, RTS.										
3455536	A6-6MS1-12- control net	GS16115	A6-6MS1-12	CLOS E	ECM	4/9/22	5:42:00 PM	4/9/22	5:50:00 PM	00:08	0.00
	Comments: Ecall : Control net adaptor error, Cycled power cleared jam & RTS										
	when I arrived I flipped APP off I then cleared jam on section 11 I then returned power to APP on section 12 reset the fault unit started and										
3455658	A6-6MS1-12 - CONTROLNET	GS16115	A6-6MS1-12	CLOS E	ECM	4/11/22	10:57:00 AM	4/11/22	11:20:00 AM	00:23	0.00
	Comments: ECAll-Reset the App & VFD, monitor the system, RTS.										
3455703	A6-6MS1-12 - ControlNet	GS16115	A6-6MS1-12	CLOS E	ECM	4/11/22	3:24:00 PM	4/11/22	3:40:00 PM	00:16	0.00
	Comments: Comment										
	Verified by Roy.										
3464291	A6-6MS1-12 control net	GS16115	A6-6MS1-12	CLOS E	ECM	4/21/22	8:56:00 AM	4/21/22	9:09:00 AM	00:13	0.00
	Comments: ECALL- tightened connections, reset app, cleared jam, observed bags, RTS.										
3464628	ControlNet adapter error and	GS16115	A6-6MS1-12	CLOS E	ECM	4/25/22	4:32:00 AM	4/25/22	4:58:00 AM	00:26	0.00
	Comments: ECALL- Pull bags from photo-eyes, fixed decoder to work properly, reset APP Box, reset asset, RTS.										
3464690	A6-6MS1-12 - ControlNet	GS16115	A6-6MS1-12	CLOS E	ECM	4/25/22	7:18:00 PM	4/25/22	7:27:00 PM	00:09	0.00
	Comments: ECALL-asset showed bag jam fault, moved golf bag and reset fault, VFD, and removed e-stop, RTS.										
3469136	A6-6MS1-12 Controlnet adapte	GS16115	A6-6MS1-12	CLOS E	ECM	4/28/22	6:08:00 AM	4/28/22	6:15:00 AM	00:07	0.00
	Comments: ECALL-Reset error, RTS.										
3469177	A6-6MS1-12 ControlNet	GS16115	A6-6MS1-12	CLOS E	ECM	4/28/22	10:49:00 AM	4/28/22	10:54:00 AM	00:10	0.00
	Comments: ECALL- Reset APP on section 12, Other Tech cleared jam on Section 11, reset line, RTS.										
3508016	A6-6MS1-12 /Control net error	GS16115	A6-6MS1-12	CLOS E	ECM	6/16/22	5:15:00 PM	6/16/22	5:18:00 PM	00:03	0.00
	Comments: Ecall : Shaft encoder fault, Southeast cleared fault before tech arrived & RTS										
	arrived to asset, asset cleared by Southeast monitored for couple minutes no issues called in service										
3469438	A6-6MS1-12 Controlnet	GS16115	A6-6MS1-12	CLOS E	ECM	5/1/22	7:06:00 AM	5/1/22	7:15:00 AM	00:09	0.00
	Comments: ECALL-Reset VFD & APP., cleared bag jam, and monitored, RTS.										
3490088	A6-6MS1-12 /Control net error	GS16115	A6-6MS1-12	CLOS E	ECM	5/27/22	5:45:00 PM	5/27/22	5:49:00 PM	00:04	0.00
	Comments: Ecall : Cnet fault, Reset fault fault & RTS										
	Southeast had toggle power accidentally on APP while clearing a jam reset RTS										
3607300	6MS1-12 has a ControlNet	GS16115	A6-6MS1-12	CLOS E	ECM	10/28/22	3:56:00 PM	10/28/22	4:00:00 PM	00:04	0.00
	Comments: Ecall : Device net failure, Cycled power off & back on reset app & RTS										
	arrived at unit dropped power to VFD and APP cleared jam on section 11 returned power and reset fault line started up called back in service										
3581669	6MS1-12 has a ControlNet	GS16115	A6-6MS1-12	CLOS E	ECM	9/24/22	9:20:00 AM	9/24/22	9:40:00 AM	00:20	0.00
	Comments: Ecall : Device net failure, Reset VFD and APP & RTS										
	when I arrived I cleared jam at the beginning of the unit I then reset the VFD and APP unit started up I monitored for a few moment then										
3446581	A6-6MS1-12 control net	GS16115	A6-6MS1-12	CLOS E	ECM	4/3/22	8:45:00 AM	4/3/22	8:53:00 AM	00:15	0.00
	Comments: ECALL: cleared all bags form P/E, reset VFD & app, monitored, RTS										
	Arrived and inspected the asset, cleared all bags from photo-eyes and reset the VFD and app, monitored the asset to ensure, it was work										
3446595	A6-6MS1-12 Controlnet	GS16115	A6-6MS1-12	CLOS E	ECM	4/3/22	11:02:00 AM	4/3/22	11:05:00 AM	00:18	0.00
	Comments: ECALL:reset fault, continued down the line troubleshooting, called back in service, final inspection										

Inspected asset, reset fault, continued down the line troubleshooting, called back in service, final inspection

3446656	ControlNet	GS16115	A6-6MS1-12	CLOS	ECM	4/4/22	4:30:00 AM	4/4/22	4:49:00 AM	00:19	0.00

Comments: ECALL: went to asset, cleared fault, reset line, called back in service

went to asset, cleared fault, reset line, called back in service

3455630	ControlNet	GS16115	A6-6MS1-12	CLOS	ECM	4/11/22	4:29:00 AM	4/11/22	4:40:00 AM	00:11	0.00

Comments: ECALL: cleared fault, reset line, called back in service

3455785	ControlNet	GS16115	A6-6MS1-12	CLOS	ECM	4/12/22	10:48:00 AM	4/12/22	11:00:00 AM	00:12	0.00

Comments: ECALL: made adjustment to cables, clear fault, reset line, line start up, RTS

inspect asset, checked cables, made adjustment to cables, clear fault, reset line, line start up, called back in service

3460531	A6-6MS1-12 -	GS16115	A6-6MS1-12	CLOS	ECM	4/17/22	8:11:00 PM	4/17/22	8:15:00 PM	00:04	0.00

Comments: ECALL: reset App, tested, back in service

3460705	A6-6MS1-12	GS16115	A6-6MS1-12	CLOS	ECM	4/19/22	2:11:00 PM	4/19/22	2:19:00 PM	00:08	0.00

Comments: Inspected asset, cleared fault by resetting APP, fault cleared, called back in service

Inspected asset, cleared fault by resetting APP, fault cleared, called back in service

3460708	A6-6MS1-12	GS16115	A6-6MS1-12	CLOS	ECM	4/19/22	2:31:00 PM	4/19/22	2:38:00 PM	00:07	0.00

Comments: ECALL:inspected asset, reset fault at APP, called back in service

inspected asset, reset fault at APP, called back in service

3464417	A6-6MS1-12-	GS16115	A6-6MS1-12	CLOS	ECM	4/22/22	8:41:00 PM	4/22/22	8:50:00 PM	00:09	0.00

Comments: ECALL: reset APP then reset the line, test (ok)

3464434	A6-6MS1-12	GS16115	A6-6MS1-12	CLOS	ECM	4/23/22	5:35:00 AM	4/23/22	5:40:00 AM	00:05	0.00

Comments: ECALL: reset APP then reset the line, test (ok)

3464499	A6-6MS1-12 -	GS16115	A6-6MS1-12	CLOS	ECM	4/23/22	5:33:00 PM	4/23/22	5:43:00 PM	00:10	0.00

Comments: ECALL: several bags bunched up, separated bags, cleared P/Es, reset jam, started, RTS

When I arrived, I found several bags bunched up, I separated bags and cleared photo-eyes, I then reset the jam light and unit started up,

3464538	ControlNet	GS16115	A6-6MS1-12	CLOS	ECM	4/24/22	7:23:00 AM	4/24/22	7:30:00 AM	00:12	0.00

Comments: ECALL:Reset App and VFD and cleared bag jam, reset the system and called back into service

Reset App and VFD and cleared bag jam, reset the system and called back into service

3464618	A6-6MS1-12-	GS16115	A6-6MS1-12	CLOS	ECM	4/24/22	9:44:00 PM	4/24/22	9:58:00 PM	00:14	0.00

Comments: ECALL: reset APP, then asset back in service

3464654	A6-6MS1-12 -	GS16115	A6-6MS1-12	CLOS	ECM	4/25/22	1:20:00 PM	4/25/22	1:25:00 PM	00:10	0.00

Comments: ECALL:Reset VFD and APP, cleared all bag jams and reset the asset, monitored, RTS

Reset VFD and APP, cleared all bag jams and reset the asset, monitored and called back into service

3464684	A6-6MS1-12 -	GS16115	A6-6MS1-12	CLOS	ECM	4/25/22	5:39:00 PM	4/25/22	5:43:00 PM	00:06	0.00

Comments: ECALL:Reset VFD and APP and cleared bags from photo-eyes, called back into service

Reset VFD and APP and cleared bags from photo-eyes, called back into service

3464768	A6-6MS1-12	GS16115	A6-6MS1-12	CLOS	ECM	4/26/22	8:02:00 PM	4/26/22	8:08:00 PM	00:06	0.00

Comments: ECALL: reset APP, reset asset, back in service

3581788	A6-6MS1-12	GS16115	A6-6MS1-12	CLOS	ECM	9/25/22	7:20:00 AM	9/25/22	7:27:00 AM	00:15	0.00

Comments: cleared jam, checked encoder, reset encoder fault, tested, RTS

arrived at asset, diagnosed problem, cleared jam, checked encoder, reset encoder fault, tested, RTS

3581795	A6-6MS1-12	GS16115	A6-6MS1-12	CLOS	ECM	9/25/22	8:39:00 AM	9/25/22	8:45:00 AM	00:21	0.00

Comments: reset the app and VFD, cleared bags from photo-eye, RTS

Arrived and inspected the asset, reset the app and VFD, cleared bags from photo-eye, RTS

3581828	A6-6MS1-12	GS16115	A6-6MS1-12	CLOS	ECM	9/25/22	2:13:00 PM	9/25/22	2:20:00 PM	00:12	0.00

Comments: jam, reset P/E on asset 11 &12, reset asset, monitored, RTS

got there, section 11& 12, had both jam, wont clear, asset 11 bag jam then reset photo-eye on asset 12 then reset asset 12 then went to

3581931	A6-6MS1-12	GS16115	A6-6MS1-12	CLOS	ECM	9/26/22	9:56:00 AM	9/26/22	10:02:00 AM	00:32	0.00

Comments: inspected, found bag jam. clear jam, turn off VFD, reset, tested, final inspection, RTS

inspected, found bag jam. clear jam, turn off VFD, reset, tested, final inspection, RTS

3582036	6MS1-12 has a	GS16115	A6-6MS1-12	CLOS	ECM	9/27/22	1:48:00 PM	9/27/22	2:13:00 PM	01:01	0.00

Comments: control net adapter error, found loose wire on APP. adjusted cable and reset breaker. RTS

3599604	A6-6MS1-12	GS16115	A6-6MS1-12	CLOS	ECM	10/16/22	4:48:00 PM	10/16/22	5:03:00 PM	00:15	0.00

Comments: arrived at asset, inspected fault, cleared fault, cleared jam, reset, tested system, RTS

arrived at asset, inspected fault, cleared fault, cleared jam, reset, tested system, RTS

3603015	6MS1-12 has a	GS16115	A6-6MS1-12	CLOS	ECM	10/26/22	4:05:00 PM	10/26/22	4:08:00 PM	00:05	0.00

Comments: inspected, cleared fault, tested, RTS

inspected, cleared fault, tested, RTS

3619387	A6-6MS1-12 -	GS16115	A6-6MS1-12	CLOS	ECM	11/12/22	1:31:00 PM	11/12/22	1:41:00 PM	00:10	0.00

Comments: disconnect APB & VFD, waited for few mins, turned on, ESTOP, reset, line started,RTS

arrived to asset, disconnect APB & VFD, waited few minutes, turned APB on, both A & B went green, turned VFD, no issues indicated,

3581777	A6-6MS1-12	GS16115	A6-6MS1-12	CLOS	ECM	9/25/22	5:52:00 AM	9/25/22	6:00:00 AM	00:08	0.00

Comments: arrived at asset, inspected, cleared overload and jam, called back in service

3385378	Belt ripped; A6-	GS16117	A6-6MS1-14	CLOS	ECM	1/9/22	7:54:00 AM	1/9/22	8:02:00 AM	00:07	-3.36

Comments: ECALL: inspect line, belt was ripped & the line was running ok, called it in.
Inspected the line, the belt was ripped & the line was running ok, called it in.

3469432	A6-6MS1-14 bag stuck	GS16117	A6-6MS1-14	CLOSED	ECM	5/1/22	5:00:00 AM	5/1/22	5:20:00 AM	00:20	0.00

Comments: ECALL: bag stuck in diverter;removed bag from diverter;reset;estop/start; RTS
Arrived at asset. Bag was stuck in diverter removed bag from diverter arm. Reset diverter. Estop and start system to ensure proper

3513339	AS4 FIS RC2	GS10143	AS-4-RC3-3	CLOSED	ECM	6/24/22	6:30:00 PM	6/24/22	6:40:00 PM	00:38	0.00

Comments: Ecall : Jam, Cleared jam condition reset asset & RTS
arrive at asset clear jam test back in service

3432950	AS4 FIS Recheck belt 2 jam	GS10143	AS-4-RC3-3	CLOSED	ECM	3/12/22	6:40:00 PM	3/12/22	6:55:00 PM	00:30	0.00

Comments: ECALL:Remove bag from in front of photo-eye, and reset the line
Remove bag from in front of photo-eye, and reset the line

3534161	AS4 FIS RC3	GS10143	AS-4-RC3-3	CLOSED	ECM	7/22/22	5:30:00 PM	7/22/22	5:50:00 PM	00:20	0.00

Comments: bag(s) jammed, cleared the stuck bag by hand, reset all jam conditions and restarted
bag(S) jammed, cleared the stuck bag by hand, reset all jam conditions and restarted

3556081	AS4 FIS O/B conveyor jams	GS10143	AS-4-RC3-3	CLOSED	ECM	8/30/22	5:00:00 PM	8/30/22	5:20:00 PM	00:20	0.00

Comments: arrived at asset, cleared overload, tested, RTS
arrived at asset, cleared overload, tested, RTS

3586461	A/S 4 Recheck belt overdue	GS10143	AS-4-RC3-3	CLOSED	ECM	10/5/22	2:25:00 PM	10/5/22	2:45:00 PM	00:30	0.00

Comments: Cleared overload, tested asset, observed asset moving bags, tested, RTS.

3586469	A/S 4 recheck and outbound belt	GS10143	AS-4-RC3-3	CLOSED	ECM	10/5/22	3:55:00 PM	10/5/22	4:01:00 PM	00:15	0.00

Comments: Cleared fault, discovered bad contactor, AOC could not assist, air side need to be shut down, RTS
Arrived @ unit and cleared fault, Inspected MCP and found a bad contactor. AOC could not give me MCP long enough to switch out

3586484	A/S 4 Outbound belt overdue	GS10143	AS-4-RC3-3	CLOSED	ECM	10/5/22	4:30:00 PM	10/5/22	4:50:00 PM	00:20	0.00

Comments: Cleared overload, tested and reset system, RTS.

3599541	FIS BELT 4 JNOR	GS10143	AS-4-RC3-3	CLOSED	ECM	10/15/22	7:06:00 PM	10/15/22	7:19:00 PM	00:11	0.00

Comments: Bag opened up, zipper got hung up & ripped away, reset fault, line started up RTS.
I found a bag opened up. Zipper got hung up and ripped away. I pulled bag and contents from line are handed to tug driver. Reset fault, line

3416657	A6-6MS1-17 bags sticking in chute	GS16121	A6-6MS1-17	CLOSED	ECM	2/23/22	7:00:00 AM	2/23/22	7:23:00 AM	00:30	0.00

Comments: Ecall : Multiple jams, Cleared jam condition, cleaned tip chute reset asset & RTS
arrived and inspected the asset and cleared bags from the tip chute sprayed it with a cleaning agent and monitor the asset to ensure it wasn't

3398385	A6-6MS1-25 jam clearing	GS16125	A6-6MS1-25	CLOSED	ECM	1/28/22	6:06:00 AM	1/28/22	6:08:00 AM	00:02	0.00

Comments: ECALL: issue was fixed before I arrived. Unit back in service.

3398510	A3-3CLM1-07-Motor Overdose	GS13042	A3-3CLM1-07	CLOSED	ECM	1/29/22	4:55:00 PM	1/29/22	5:02:00 PM	00:07	0.00

Comments: Ecall : Motor overload, Reset asset and RTS
arrived & assessed observed unit did not observe any prohibitive measures on unit reset on panel reset at asset observed called back in

3500553	A3-3CLM1-07-DI\ Slide Jam	GS13042	A3-3CLM1-07	CLOSED	ECM	6/4/22	6:43:00 AM	6/4/22	7:10:00 AM	00:54	0.00

Comments: ECALL: arrived, jams, removed bags those were stuck, monitored, RTS
Got there was multiple jams, went and remove bags were stuck on conveyor and all other bags then started line, stood there, monitored it,

3446290	3CLM1-09 has a motor overload	GS13658	A3-3CLM1-09	CLOSED	ECM	3/31/22	4:14:00 AM	3/31/22	4:25:00 AM	00:11	0.00

Comments: ECALL- reset overload, checked for problems, RTS.

3390344	A3-3CLM1-09 - Motor Overdose	GS13658	A3-3CLM1-09	CLOSED	ECM	1/15/22	5:51:00 PM	1/15/22	10:00:00 PM	07:39	1,502.55

Comments: ECALL: bad motor and clutch, install new motor and clutch and install fuses. test line and RTS
bad clutch and motor, got new from parts, remove old and install new. started line and belt not running. went to main panel and check

3446745	A3-3CLM1-09 Motor Overdose	GS13658	A3-3CLM1-09	CLOSED	ECM	4/5/22	4:22:00 AM	4/5/22	4:31:00 AM	00:09	0.00

Comments: ECALL:asset assessed for reported issue, overload was cleared, asset tested, RTS
asset assessed for reported issue, overload was cleared, asset tested,, asset returned to service

3443386	Bag jam; A2-2MS2-116	GS16230	A2-2MS2-116	CLOSED	ECM	3/29/22	5:59:00 AM	3/29/22	6:07:00 AM	00:08	0.00

Comments: ECALL: inspected asset and removed bags from PE, restart asset and RTS

3443391	A2-2MS2-116	GS16230	A2-2MS2-116	CLOSED	ECM	3/29/22	6:50:00 AM	3/29/22	8:58:00 AM	03:16	0.00

Comments: Ecall : Multiple bags, Reinstalled belt chain back on sprocket & RTS
we checked the asset and found the belt chain came off the sprocket turned the asset off lockout tag out removed the side cladding and a chain back in the sprocket after we everything on turn the asset on for testing it was running very good called it back in service

3503436	A2-2MS2-116 encoder fault	GS16230	A2-2MS2-116	CLOSED	ECM	6/15/22	3:31:00 AM	6/15/22	4:34:00 AM	01:19	0.00

Comments: Ecall : Encoder fault, Reinstalled chain back on guide reset asset & RTS
arrived and inspected asset put chain back in guide asset tested place back in service

3534373	A2-2MS2-116 - shaft encoder	GS16230	A2-2MS2-116	CLOSED	ECM	7/24/22	7:17:00 PM	7/24/22	7:45:00 PM	00:28	0.00

Comments: encoder loose slightly, encoder was troubleshot, adjusted, tested, monitored, RTS
asset assessed for reported issue, asset troubleshot, found encoder loose slightly, encoder was troubleshot, adjusted, tested, monitored,

3385332	A2-2MS2-120 - Piece of Meta	GS16232	A2-2MS2-120	CLOSED	ECM	1/8/22	3:10:00 PM	1/8/22	3:35:00 PM	00:50	0.00

Comments: Comment
Verified by Jaime.

3432762	A4-MIT-19 chevring not	GS18822	A4-MIT-19	CLOSED	ECM	3/12/22	7:34:00 AM	3/12/22	7:45:00 AM	00:11	0.00

3581644	A4-MIT-19	GS18822	A4-MIT-19	CLOSE	ECM	9/24/22	5:47:00 AM	9/24/22	6:04:00 AM	00:46	0.00
	Comments: Ecall : MIT guide loss, Cycle power off & back on recalibrated sensor & RT S E-stopped MIT shut it off recalibrated sensor turned it back on tested it called it in										
3398641	A4-MIT-19 - COMMUNICATI	GS18822	A4-MIT-19	CLOSE	ECM	1/31/22	8:06:00 AM	1/31/22	8:53:00 AM	00:47	0.00
	Comments: ECALL: manually drove to reset station, turned off & on, fault cleared, RTS, returned the MIT manually drive the MIT to reset station, turned it off and put it back on, cleared the fault and started it back on service, after, returned the										
3421257	4MIT-19 has a Charging Not	GS18822	A4-MIT-19	CLOSE	ECM	3/1/22	10:47:00 AM	3/1/22	10:59:00 AM	00:26	0.00
	Comments: ECALL: MIT at charging station, released to circle back around to the same station,OK, RTS inspected MIT, on monitor it said it was not charging, MIT was at charging station, released vehicle from station to circle back around to the										
3432913	A4-MIT-19 charging not	GS18822	A4-MIT-19	CLOSE	ECM	3/12/22	1:18:00 PM	3/12/22	1:58:00 PM	00:40	0.00
	Comments: ECALL:Disassembled the charge contactor, cleared it,reassembled, put back into rotation, tested,RTS Disassembled the charge contactor, cleared it, and reassembled, put back into rotation, tested, now charging ok										
3599518	A4-MIT-19	GS18822	A4-MIT-19	CLOSE	ECM	10/15/22	12:49:00 PM	10/15/22	12:57:00 PM	00:42	0.00
	Comments: SouthEast agent had cleared MIT and had it running, arrived at pod, inspected MIT, monitored , RTS before I arrived at pod, SouthEast agent had cleared MIT and had it running, arrived at pod, inspected MIT, monitored MIT run through										
3530834	A3-3CLM2-01 Missing Bag Jam	GS13083	A3-3CLM2-01	CLOSE	ECM	7/18/22	5:30:00 AM	7/18/22	5:59:00 AM	00:29	0.00
	Comments: belt moving slow, tightened up belt, moved normal,RTS I went to clear the jam, and noticed the belt was moving slow, I then tightened up the belt, and it began to move normal, 3CLM2-1 back in										
3577373	A3-3CLM2-01 Photoeye	GS13083	A3-3CLM2-01	CLOSE	ECM	9/17/22	5:44:00 AM	9/17/22	6:00:00 AM	00:16	0.00
	Comments: ESTOP, cleared jam, checked photo-eyes, tested line, called it in ESTOP, cleared jam, checked photo-eyes, tested line, called it in										
3619778	3MS1-01 is losing bags	GS13045	A3-3MS1-01	CLOSE	ECM	11/16/22	11:30:00 AM	11/16/22	11:50:00 AM	00:20	0.00
	Comments: Loose photo-eye, tightened photo-eye, tested asset, RTS. monitored, Loose photo-eye, tightened photo-eye, tested asset, RTS. monitored. * Called via phone, SR created later*										
3430599	A3-3CL-205-making loud	GS13051	A3-3CL-205	CLOSE	ECM	3/6/22	5:26:00 PM	3/6/22	5:59:00 PM	00:34	0.00
	Comments: ECALL: loud noise caused by loose V-belt,secured, monitored to ensure, RTS arrived and inspected the asset, and determined the loud noise was coming from a loose, V-belt cover, after securing the V-belt cover, I										
3500940	A3-3CL-205 belt rippe	GS13051	A3-3CL-205	CLOSE	ECM	6/7/22	6:11:00 AM	6/7/22	8:42:00 AM	05:04	20.86
	Comments: ECALL: lace peeing out, pulled bad belt,install new lace and pin, tensioned, tracked,tested,RTS arrived at asset, seen lacing peeling apart, pulled bad bad belt out of asset, to get main line running, had to pass to 1st shift arrived at asset, diagnosed problem, removed belt from asset, went to parts, relaced belt, and new pin, went back to asset, guide belt										
3513502	A3-3CL-205 - MULTIPLE JAMS	GS13051	A3-3CL-205	CLOSE	ECM	6/26/22	2:23:00 PM	6/26/22	2:56:00 PM	00:43	0.00
	Comments: E-stop, toggle HOA, auto checked photo eye cleaned, unplugged and plugged, reset toggle HOA, RTS Inspected line, there was a jam fault. E-stop and reset line. toggled HOA between the maint. and auto checked photo eye cleaned and										
3513536	Belt moving slow/making a	GS13051	A3-3CL-205	CLOSE	ECM	6/27/22	5:37:00 AM	6/27/22	6:00:00 AM	00:23	0.00
	Comments: Initial inspection, asset belt has outer play, need to be replaced Initial inspection, asset belt has outer play, need to be replaced										
3513818	A3-3CL-205 - MOTOR	GS13051	A3-3CL-205	CLOSE	ECM	6/29/22	11:44:00 AM	6/29/22	2:25:00 PM	03:50	0.00
	Comments: belt bracket broken, replaced bracket and hardware, tested, RTS 1st shift- Inspected asset, noticed V-belt was loose, checked to make adjustment. belt bracket broken, need to weld, passed to 2nd shift 2nd shift Arrived at asset, inspected and identified bracket broke off, headed to cage 6 to gather proper materials and located bracket hardware.										
3617242	A3-3CL-205 V bel loose	GS13051	A3-3CL-205	CLOSE	ECM	11/6/22	8:18:00 AM	11/6/22	9:10:00 AM	02:36	0.00
	Comments: Arrived at asset, applied new hardware, tested, RTS										
3416319	A7-2OSR3-08 motor overloa	GS10454	A7-2OSR3-08	CLOSE	ECM	2/19/22	2:11:00 PM	2/19/22	2:43:00 PM	00:32	0.00
	confirmed with Jaimie JSM										
3455699	A7-2OSR3-08 - Overload/Start	GS10454	A7-2OSR3-08	CLOSE	ECM	4/11/22	2:37:00 PM	4/11/22	3:23:00 PM	00:46	0.00
	Comments: Comment Verified by Roy.										
3460378	A7-2OSR3-08 - MULTIPLE	GS10454	A7-2OSR3-08	CLOSE	ECM	4/16/22	1:56:00 PM	4/16/22	2:23:00 PM	00:27	0.00
	Comments: Ecall : Reset motor overload & RTS when I arrived I checked unit to make sure no debris was in rollers I then went to panel and reset the overload returned to service										
3501119	A7-2OSR3-08 SE unable to clear	GS10454	A7-2OSR3-08	CLOSE	ECM	6/8/22	5:55:00 PM	6/8/22	6:18:00 PM	00:23	0.00
	Comments: Ecall : Merge is drawing 7 Amps and overloading, Loosen belt to fix issue & RTS the belt is tight making screeching sound and drawing 7 amps loosened take up and brought amps down merge is obviously out of adjust										
3503027	2OSR3-08 has a motor overload	GS10454	A7-2OSR3-08	CLOSE	ECM	6/11/22	9:26:00 AM	6/11/22	9:46:00 AM	00:29	0.00
	Comments: Ecall : Overload, Reset motor overload reset asset & RTS got there was overload went to main panel reset overload then went adjust tension monitor it watch bags go through then call back in service										
3485150	A7-2OSR3-08 - OVERLOAD	GS10454	A7-2OSR3-08	CLOSE	ECM	5/21/22	12:02:00 PM	5/21/22	12:13:00 PM	00:25	0.00
	Comments: Ecall : Overload will not clear, Reset asset cleared overload & RTS arrived to asset MCP opened bucket, bucket showed asset on hit reset no resistance went to asset, asset running put asset in hand and										

3464539	A7-2OSR3-08 overload will not	GS10454	A7-2OSR3-08	CLOS E	ECM		4/24/22	7:30:00 AM	4/24/22	7:51:00 AM	00:36	0.00
	Comments: ECALL: went to the panel, located the reset button, reset the overload, and started the asset, RTS went to the panel, located the reset button, reset the overload, and started the asset, back on service											
3469528	A7-2OSR3-08 Overload	GS10454	A7-2OSR3-08	CLOS E	ECM		5/2/22	7:18:00 AM	5/2/22	7:38:00 AM	00:20	0.00
	Comments: ECALL:inspect asset, checked motor, reset panel, fault cleared, called back in service inspect asset, checked motor, reset panel, fault cleared, called back in service											
3485182	A7-2OSR3-08 - overload	GS10454	A7-2OSR3-08	CLOS E	ECM		5/21/22	4:55:00 PM	5/21/22	5:09:00 PM	00:20	0.00
	Comments: push the ESTOP and then pull it back out, push the start button and it clear overload,RTS Had to go and push the ESTOP and then pull it back out and then push the start button and it clear the overload and then start the line											
3485187	A7-2OSR3-08 - OVERLOAD	GS10454	A7-2OSR3-08	CLOS E	ECM		5/21/22	5:41:00 PM	5/21/22	5:57:00 PM	00:36	0.00
	Comments: ECALL: cleared overload, loosened belt, belt lo no longer screeches when merge activated,RTS,monitor Arrived to asset, cleared overload, loosened belt, belt lo no longer screeches when merge is activated, called back in service, monitored											
3581428	A7-2OSR3-08 load gate	GS10454	A7-2OSR3-08	CLOS E	ECM		9/22/22	5:55:00 AM	9/22/22	6:18:00 AM	00:23	0.00
	Comments: Ecall : Noise, Inspect issue belt worn needs replacement to be done at night shift back in service											
3437859	A2-2SS5-DIV diverter fault	GS10455	A2-2SS5-DIV	CLOS E	ECM		3/19/22	6:22:00 AM	3/19/22	7:15:00 AM	00:53	0.00
	Comments: ECALL: made tiered adjustments to diverter without stopping line. RTS											
3594689	A2-2SS5-DIV not cycling	GS10455	A2-2SS5-DIV	CLOS E	ECM		10/8/22	8:12:00 AM	10/8/22	9:06:00 AM	02:07	93.50
	Comments: Ecall : DIV not cycling automatically, Replaced bad proxy switch & RTS while waiting on parts for 2ML1-34 I investigated 2SS5-DIV look in the window & noticed both Proxy sensors had red lights notified BHS &											
3437870	A2-2SS5-DIV bad clutch	GS10455	A2-2SS5-DIV	CLOS E	ECM		3/19/22	6:45:00 AM	3/19/22	9:02:00 AM	04:01	3,623.80
	confirmed with Jaimie JSM											
3530647	A2-2SS5-DIV not cycling	GS10455	A2-2SS5-DIV	CLOS E	ECM		7/16/22	7:06:00 AM	7/16/22	7:14:00 AM	00:08	0.00
	Comments: troubleshot, clear belt, cycled between maint, & auto called BHS oh any faults, all clear, RTS arrived at asset, troubleshot, clear belt, cycled between maint, & auto called BHS oh any faults present, all clear, called in back in service,											
3385392	Jam longer than 8 minutes; A6	GS16055	A6-6MS2-11	CLOS E	ECM		1/9/22	1:06:00 PM	1/9/22	1:18:00 PM	00:23	0.00
	confirmed with Robert JSM											
3455441	A6-6MS2-11- controlnet Adapte	GS16055	A6-6MS2-11	CLOS E	ECM		4/8/22	7:53:00 PM	4/8/22	8:00:00 PM	00:07	0.00
	Comments: Ecall : Control net adapter error, Reset APP & RTS reset APP and then reset line and call back in to service											
3390397	A7-2CL4-08 clutcl and motor	GS10474	A7-2CL4-08	CLOS E	ECM		1/16/22	1:55:00 PM	1/16/22	3:48:00 PM	03:34	0.00
	confirmed with Roy JSM											
3398827	A7-2CL4-08 - VFD FAULT	GS10474	A7-2CL4-08	CLOS E	ECM		2/2/22	11:18:00 AM	2/2/22	11:25:00 AM	00:07	0.00
	Comments: ECALL: overload, reset contactor at panel, check voltage & amps, no issue, overload cleared, RTS. Inspected asset, overload on the asset, went to panel and reset the contactor, checked the voltage and amps of the motor cables and found											
3376918	A7-2CL4-08 VFD	GS10474	A7-2CL4-08	CLOS E	ECM		1/5/22	12:20:00 PM	1/5/22	12:26:00 PM	00:11	0.00
	Comments: ECALL: Inspected asset. Checked PE & enocoder. NPF. RTS.											
3398573	A7-2CL4-08 - VFD FAULT	GS10474	A7-2CL4-08	CLOS E	ECM		1/30/22	11:39:00 AM	1/30/22	11:51:00 AM	00:12	0.00
	Comments: ECALL: Inspected asset, found correct VFD, reset & fault cleared, RTS. Inspected asset, found correct VFD, reset & fault cleared, called back in service.											
3577677	A7-2CL4-09 not running	GS10475	A7-2CL4-09	CLOS E	ECM		9/20/22	6:26:00 PM	9/20/22	8:30:00 PM	04:08	1,080.00
	Comments: belt required replacement, removed old belt, installed new belt, tested system, back in service arrived at asset, inspected asset, determined belt required replacement, removed old belt, installed new belt, tested system, back in service											
3398491	SWA TICKET COUNTER	GS14641	A3-A-3TC7-02-BS-03	CLOS E	ECM		1/29/22	2:45:00 PM	1/29/22	2:55:00 PM	00:10	0.00
	Comments: Ecall : Scale not woking, Cycled por off & back on to reset asset & RTS when I arrived I opened the cabinet and unplugged power I then returned and tested unit called											
3501138	A3-GC3-21 - MOTOR	GS12031	A3-GC3-21	CLOS E	ECM		6/8/22	7:34:00 PM	6/8/22	8:07:00 PM	00:39	0.00
	Comments: ECALL- locate MCP Panel which was on level one. Once found, reset panel for asset test, RTS. Had to locate MCP Panel which was on level one. Once found, reset panel for asset test, RTS.											
3508813	A3-GC3-21 /Motor overload	GS12031	A3-GC3-21	CLOS E	ECM		6/22/22	7:45:00 PM	6/22/22	8:01:00 PM	00:30	0.00
	Comments: ECALL-Located MCP @ level 1. Reset panel tested, RTS Located MCP @ level 1. Reset panel tested, RTS.											
3508481	A3-GC3-21 motor overload	GS12031	A3-GC3-21	CLOS E	ECM		6/20/22	7:22:00 PM	6/20/22	7:44:00 PM	00:22	0.00
	Comments: asset assessed for issue, overload reset, cleared, asset returned to service asset assessed for issue, overload reset, cleared, asset returned to service											
3508698	A3-GC3-21 /Motor overload	GS12031	A3-GC3-21	CLOS E	ECM		6/21/22	7:53:00 PM	6/21/22	8:20:00 PM	00:54	0.00
	Comments: asset assessed for issue, overload was cleared, RTS asset assessed for issue, overload was cleared, RTS											
3513448	A3-GC3-21 - MOTOR	GS12031	A3-GC3-21	CLOS E	ECM		6/25/22	8:22:00 PM	6/25/22	8:45:00 PM	00:23	0.00
	Comments: Go down to first floor and reset overload at MCC panel, then called back into service Go down to first floor and reset overload at MCC panel, then called back into service											
3513525	A3-GC3-21 - MOTOR	GS12031	A3-GC3-21	CLOS E	ECM		6/26/22	7:54:00 PM	6/26/22	8:07:00 PM	00:13	0.00
	Comments: Had to go lvl 1, through roll-up door, reset 21 bucket, back in service											

Had to go lvl 1, through roll-up door, reset 21 bucket, back in service

3513624	A3-GC3-21-	GS12031	A3-GC3-21	CLOS	ECM	6/27/22	7:53:00 PM	6/27/22	8:04:00 PM	00:11	0.00

Comments: Went to asset, reset asset, cycled merge, back in service

3517348	A3-GC3-1-DOOR	GS12032	A3-GC3-1-	CLOS	ECM	7/5/22	7:00:00 PM	7/5/22	7:28:00 PM	02:00	0.00

Comments: inspected assets, reset system and checked with BHS for proper operation, called back into service

inspected assets, reset system and checked with BHS for proper operation, called back into service

3430815	A6-6CS3-01-	GS16138	A6-6CS3-01-	CLOS	ECM	3/8/22	7:15:00 PM	3/8/22	7:45:00 PM	00:30	0.00

Comments: ECALL: door closed, cleaned phot eye and reset RTS

3446537	A6-6CS3-01-	GS16138	A6-6CS3-01-	CLOS	ECM	4/2/22	3:33:00 PM	4/2/22	4:00:00 PM	00:27	0.00

Comments: ECALL:Adjusted limits, trimmed tassels, reset, RTS

Adjusted limits, trimmed tassels, reset, RTS

3446543	A6-6CS3-01-	GS16138	A6-6CS3-01-	CLOS	ECM	4/2/22	4:24:00 PM	4/2/22	5:36:00 PM	01:12	0.00

Comments: ECALL:Reset, not working, trimmed tassles, not working, adjusted limits, failed,disabled safety, RTS

Reset, not working, trimmed tassles, not working, adjusted limits, failed, disabled safety edge, great success, RTS

3446598	A6-6CS3-01-	GS16138	A6-6CS3-01-	CLOS	ECM	4/3/22	11:24:00 AM	4/3/22	11:45:00 AM	00:26	0.00

Comments: ECALL: lowered door manually, reset system,tested door multiple times, RTS

arrived and inspected the asset, lowered the door manually and reset the system, tested the door multiple times to ensure it was working,

3464484	A6-6CS3-01-	GS16138	A6-6CS3-01-	CLOS	ECM	4/23/22	3:46:00 PM	4/23/22	4:00:00 PM	00:14	0.00

Comments: ECALL:just manually shut the door and then start the line and monitor it and then shut it down.

just manually shut the door and then start the line and monitor it and then shut it down.

3480421	A6-6CS3-01-	GS16138	A6-6CS3-01-	CLOS	ECM	5/15/22	2:30:00 PM	5/15/22	2:41:00 PM	00:30	0.00

Comments: ECALL: bag was stuck under the door, opened door manually to remove the bag, cleared door, RTS

inspected asset, bag was stuck under the door, opened door manually to remove the bag, cleared door and called off the alarm, tested, RTS

3508696	A6-6CS3-01-	GS16138	A6-6CS3-01-	CLOS	ECM	6/21/22	7:02:00 PM	6/21/22	7:08:00 PM	00:28	0.00

Comments: keypad is on the curbside outside and is weather causing it malfunction,F/U

on arrival, I inspected the asset to find keypad is on the curbside outside and is weather causing it malfunction, asset will eventually

3513439	A6-6CS3-01-	GS16138	A6-6CS3-01-	CLOS	ECM	6/25/22	6:19:00 PM	6/25/22	6:45:00 PM	00:41	0.00

Comments: readjusted photo-eyes, cleared faults, tested system, called back in service

readjusted photo-eyes, cleared faults, tested system, called back in service

3525492	A6-6CS3-04-Door	GS16138	A6-6CS3-01-	CLOS	ECM	7/8/22	8:03:00 AM	7/8/22	8:15:00 AM	00:37	0.00

Comments: door fault

Arrived at asset, inspected photo eyes and reflectors, cleaned up debris under door, manually closed door, cleared fault, tested door, back in

3530948	FD failed to close;	GS16138	A6-6CS3-01-	CLOS	ECM	7/19/22	9:53:00 AM	7/19/22	10:08:00 AM	00:44	0.00

Comments: put in maintenance mode, closed door manually, tested, RTS

Arrived to asset, examined. There was nothing wrong, inspected photo eyes, the put in maintenance mode and closed the door manually.

3555875	Fire door failed to	GS16138	A6-6CS3-01-	CLOS	ECM	8/28/22	7:26:00 AM	8/28/22	7:48:00 AM	00:34	0.00

Comments: arrived at asset, diagnosed problem, adjusted door, and limits, tested, RTS

arrived at asset, diagnosed problem, adjusted door, and limits, tested, RTS

3594824	A6-6CS3-01-	GS16138	A6-6CS3-01-	CLOS	ECM	10/10/22	4:27:00 AM	10/10/22	5:19:00 AM	01:03	0.00

Comments: tested door, door doesnt stay open. inspected, wire that engages brake really loose, adjusted, test

tested door, door doesnt stay open. inspected, wire that engages brake really loose, adjusted, tested, RTS

3602894	FD failed to close;	GS16138	A6-6CS3-01-	CLOS	ECM	10/25/22	12:46:00 PM	10/25/22	12:55:00 PM	00:14	0.00

Comments: got door down, employee badged in, started, stopped, verify door opened/closed properly, RTS

got door down, employee badged in, started, stopped, verify door opened/closed properly, RTS

3619316	A6-6CS3-01-	GS16138	A6-6CS3-01-	CLOS	ECM	11/11/22	4:25:00 PM	11/11/22	4:35:00 PM	00:15	0.00

Comments: Door was stuck half way, manually closed door, restarted asset, tested, RTS.

3385345	A2-2MS2-111 -	GS16223	A2-2MS2-111	CLOS	ECM	1/8/22	6:30:00 PM	1/8/22	7:45:00 PM	01:30	0.00

Comments: encoder

Loose hose on encoder,tighten it up test asset.asset back in service

3446902	NKS TICKET	GS12235	A4-B-4TC2-02-	CLOS	ECM	4/6/22	11:52:00 AM	4/6/22	12:15:00 PM	00:23	0.00

Comments: ECALL-Remove display & disconnected it, connect cable, tested scale, RTS.

3478301	NKS bag scale wi	GS12235	A4-B-4TC2-02-	CLOS	ECM	5/11/22	12:10:00 PM	5/11/22	12:15:00 PM	01:30	0.00

Comments: troubleshot, load cell issue, went back for F/U & the scale is working fine,RTS

Troubleshot the scale, found the load cell was possibly bad. I went back to the scale later and checked it, it was working fine, I called it back

3548105	3548105 - NKS	GS12235	A4-B-4TC2-02-	CLOS	ECM	8/7/22	7:13:00 AM	8/7/22	7:46:00 AM	01:34	0.00

Comments: Red lined in display, able to clear by zeroing out, tested scale, it was off by 5lbs,tested, RTS

arrived at asset, red lines in the display that I was able to clear by zeroing out, tested scale and found it was off by 5 lbs contributed the sc

3617011	2CX1-05 is	GS10522	A2-2CX1-05	CLOS	ECM	11/3/22	2:36:00 PM	11/3/22	3:47:00 PM	02:48	0.00

Comments: Ecall : Loose photo eye, Aligned photo eye cleared jam & RTS

arrived at asset inspected and identified photo eye bracket loose photo eye kept loosing connection aligned photo eye, photo eye was really in

3539165	A2-2CLM2-19	GS10559	A2-2CLM2-19	CLOS	ECM	8/1/22	4:12:00 AM	8/1/22	10:00:00 AM	14:02	2,451.44

Comments: belt out of guide, could not clear overload, replaced contactor with spare, belt pulled out of guide

found belt out of guide, went to parts for belt, installed, could not clear overload, replaced contactor with spare, belt pulled out of guide

arrived at asset, 3rd shift already, removed the old belt and loosened up both tail and drive rollers 1st shift took over , locked asset as well as

3534214	A2-2CLM1-10 - Multiple Jams	GS10616	A2-2CLM1-10	CLOS	ECM	7/23/22	11:37:00 AM	7/23/22	11:55:00 AM	00:18	0.00
	Comments: multiple jams, belt rip, flagging photo-eye, ESTOP line cut doggy, started to run, RTS										
	got there, was multiple jams, notice at asset # 11, belt was rip one, one side causing flagging photo-eye, ESTOP line cut doggy then started										
3390707	PBB 41 bag slide broken	GS19694	PBB-41	CLOS	ECM	1/19/22	2:14:00 PM	1/19/22	2:21:00 PM	00:07	0.00
	Comments: Bagslide inop										
	Went to gate and confirmed that the bag slide is one that's owned by United. Informed Aoc that it's not one that we work on.										
3413693	PBB 41 canopy issues	GS19694	PBB-41	CLOS	ECM	2/15/22	8:00:00 PM	2/15/22	9:24:00 PM	01:19	18.99
	Comments: pbb-41 canopy										
	I arrived at the gate-41 to check on the canopy I took the left panel off and check the capacitor it was bad I went an got an new capacitor r										
3432838	41 cabin not moving	GS19694	PBB-41	CLOS	ECM	3/11/22	9:36:00 PM	3/11/22	9:45:00 PM	00:16	0.00
	Comments: Gate-41 cabin not moving										
	arrived at gate, assisting jeremy … and it's VFD fault, reset/ testing, back in service.										
3413674	PBB gate 41 canopy stuck	GS19694	PBB-41	CLOS	ECM	2/15/22	4:12:00 PM	2/15/22	4:32:00 PM	00:11	0.00
	Comments: bridge -41 canopy stuck										
	I arrived at bridge 41 I saw the canopy one side was still down I push the retracted button and it came back they push the individual button										
3490101	Gate 41 PBB	GS19694	PBB-41	CLOS	ECM	5/27/22	11:24:00 PM	5/27/22	11:35:00 PM	00:11	0.00
	Comments: Gate-41 PBB										
	arrived at gate, it's auto level alarm issue… reset/testing and back in service.										
3376550	Gate 41 PBB RAMP DOOR	GS19694	PBB-41	CLOS	ECM	1/1/22	8:54:00 AM	1/1/22	9:12:00 AM	00:32	0.00
	Comments: ECALL: Checked ramp door and it is working properly .										
3385557	PBB 41 loose key, missing flood	GS19694	PBB-41	CLOS	ECM	1/11/22	2:26:00 PM	1/11/22	3:07:00 PM	00:34	0.00
	Comments: loose key assist Pete										
3393619	PBB-41 NOT MOVING	GS19694	PBB-41	CLOS	ECM	1/24/22	10:06:00 AM	1/24/22	10:47:00 AM	00:41	0.00
	Comments: ECALL:in retract slowdown. Bypassed,agent went backward after i warned, steer to forward, RTS										
	Arrived, bridge in retract slowdown. Bypassed to get out, watched gate agent drive up to plane. Told her to not go backwards no more, she										
3413146	PBB - GATE 41 BRIDGE WON'T	GS19694	PBB-41	CLOS	ECM	2/10/22	1:48:00 PM	2/10/22	2:00:00 PM	00:12	0.00
	Comments: Bridge wont move										
	The bridge was in a hard retract limit because the operator moved he bridge too far back. Had to manually move the switch out of the way.										
3413327	GATE 41 JETWAY S	GS19694	PBB-41	CLOS	ECM	2/13/22	12:35:00 AM	2/13/22	12:39:00 AM	00:04	0.00
	Comments: Gate-41 Jetway is not extending to aircraft										
	arrived at gate, checking the bridge… found out no issue. Tail # N62849										
3416352	Gate 41 PBB	GS19694	PBB-41	CLOS	ECM	2/19/22	11:30:00 PM	2/19/22	11:38:00 PM	00:07	0.00
	Comments: Ecall… bridge wont move										
	When I arrived at gate… I looked at the screen and it said VFD fault and the right VFD was faulted… so it was all just a simple reset, I res										
3416625	PBB back door gate 41 will not	GS19694	PBB-41	CLOS	ECM	2/22/22	5:06:00 PM	2/22/22	5:17:00 PM	00:21	0.00
	Comments: bridge -41 door										
	Arrived at bridge 41 the service door would not close on its own because the bridge is on a slant on a small plane the door is good will stay										
3437779	Gate 41 check the jetbridge for	GS19694	PBB-41	CLOS	ECM	3/18/22	8:08:00 AM	3/18/22	8:19:00 AM	00:11	0.00
	Comments: Gate 41 check the jetbridge for movement issues										
	Gate 41 check the jetbridge , found no issues moved the bridge back and forward side to side and no problem with GPU hoist dropping. .										
3438276	GATE 41 JETWAY	GS19694	PBB-41	CLOS	ECM	3/23/22	12:22:00 AM	3/23/22	11:36:00 AM	02:46	955.79
	Comments: PBB-41										
	Needs display on console for exterior cameras										
3455594	Gate 41-PBB wont move	GS19694	PBB-41	CLOS	ECM	4/12/22	10:03:31 AM	4/12/22	10:03:31 AM	00:00	0.00
	Comments: call canceled by AOC										
3460442	3460442 - PBB-4 Bridge won't mov	GS19694	PBB-41	CLOS	ECM	4/17/22	5:52:00 AM	4/17/22	6:00:00 AM	00:08	0.00
	Comments: left spacer limit active, cleaned off spacer, cab in left limit, moved to the rift. Watched agent										
3464313	Gate 41 jet bridge will not mov	GS19694	PBB-41	CLOS	ECM	4/21/22	11:31:00 AM	4/21/22	11:38:00 AM	00:07	0.00
	Comments: Bridge wont move										
	(Time starts at 1122) Bridge was being moved to the plane whenI arrived. Operator drove bridge to the plane with no issue.										
3464340	41 not moving	GS19694	PBB-41	CLOS	ECM	4/21/22	8:37:00 PM	4/21/22	8:45:00 PM	00:08	0.00
	Comments: Cleaned spacer limit and reset cab rotate VFD										
3464643	tHE JET BRIDGE ON	GS19694	PBB-41	CLOS	ECM	4/25/22	8:45:00 AM	4/25/22	9:00:00 AM	00:15	0.00
	Comments: ECALL: swing limit, bypass off, RTS										
3464672	PBB 41 wheels not rotating with	GS19694	PBB-41	CLOS	ECM	4/25/22	4:18:00 PM	4/25/22	4:32:00 PM	00:14	0.00
	Comments: Operated pbb, checked all functions. No issues found										
3469189	Gate 41 Jet bridge exceeds	GS19694	PBB-41	CLOS	ECM	4/28/22	1:00:00 PM	4/28/22	1:13:00 PM	00:13	0.00
	Comments: Issue with bridge										
	Operator was moving the bridge to the plane when I arrived. Operator told me that the issue was an inverter fault. Operator drove the bridge										
3469319	PBB- GATE 41 WON'T MOVE	GS19694	PBB-41	CLOS	ECM	4/29/22	6:29:00 PM	4/29/22	6:33:00 PM	00:04	0.00
	Comments: not moving Bridge was docked to aircraft on my arrival Spirit N512NK										
3469368	PBB-41 NOT MOVING	GS19694	PBB-41	CLOS	ECM	4/30/22	10:59:00 AM	4/30/22	11:00:00 AM	00:01	0.00
	Comments: Bridge wont move										

Bridge was being moved onto a plane when I arrived.

3469402	Gate 41 PBB VERT DRIVE	GS19694	PBB-41	CLOS E	ECM	4/30/22	4:51:00 PM	4/30/22	5:08:00 PM	00:17	0.00

Comments: Gate-41 PBB vert drive

Arrived at gate, checking the pilot console... it's IR sensor issue, clean up the sensor then testing and back in service.

3469494	PBB - GATE 41 INVERTER	GS19694	PBB-41	CLOS E	ECM	5/1/22	5:45:00 PM	5/1/22	5:55:00 PM	00:10	0.00

Comments: PBB-41

Arrived to pbb and found VFD #1 with fault. Cycled power VFD fault code cleared pbb back in service

3469623	3469623 - PBB 4 Bridge wont	GS19694	PBB-41	CLOS E	ECM	5/3/22	11:02:00 AM	5/3/22	11:12:00 AM	00:13	0.00

Comments: pbb-41

No issues the bridge working fine

3477792	PBB-41 NOT MOVING / OUT	GS19694	PBB-41	CLOS E	ECM	5/6/22	5:40:00 PM	5/6/22	5:59:00 PM	00:19	0.00

Comments: PBB-41 not moving/ out of limit

Arrived at gate, re-adjust the switch, then testing and back in service.

3477839	Gate 41 jet bridge showing fault	GS19694	PBB-41	CLOS E	ECM	5/7/22	12:48:00 PM	5/7/22	12:58:00 PM	00:10	0.00

Comments: Fault message

Inverter fault. Turned off console until the VFDs turned off. Turned the bridge back on it worked normal. Waited until the operator drove the

3478179	3478179 - Gate 41 Bridge Won't	GS19694	PBB-41	CLOS E	ECM	5/10/22	9:21:00 AM	5/10/22	9:25:00 AM	00:04	0.00

Comments: PBB-41

Arrived, right spacer limit active, clean spacer, test bridge it is working fine

3480221	Gate 41 Invertor Fault	GS19694	PBB-41	CLOS E	ECM	5/13/22	11:40:00 AM	5/13/22	11:54:00 AM	00:14	0.00

Comments: cable hoist was down. Bridge moved normally after it was raised.

3480480	Gate 41 issues with wheels	GS19694	PBB-41	CLOS E	ECM	5/16/22	9:21:00 AM	5/16/22	9:26:00 AM	00:05	0.00

Comments: PBB-41

Arrived, tested functions of bridge, no issue found. Josian time 0921-0926

3485108	GATE 41 CABIN DOES NOT	GS19694	PBB-41	CLOS E	ECM	5/20/22	10:29:00 PM	5/20/22	10:38:00 PM	00:09	0.00

Comments: Gate-41 cabin does not rotate

arrived at gate,the bridge was in operation when we arrived, we tested and verified.

3485606	41 not moving	GS19694	PBB-41	CLOS E	ECM	5/25/22	6:33:00 PM	5/25/22	6:38:00 PM	00:05	0.00

Comments: PBB 41

Bridge wa son aircraft when we arrived. Verified bridge was in full operation.

3517319	3517319 - PBB-4 Bridge won't mov	GS19694	PBB-41	CLOS E	ECM	7/5/22	12:54:00 PM	7/5/22	1:12:00 PM	00:18	0.00

Comments: bridge will not move

arrived at gate 41 spacer right and left had to be clean once I did that the cab move to the left and right and the bridge was dock on the pl

3517383	Gate 41 issue retracting the	GS19694	PBB-41	CLOS E	ECM	7/6/22	9:08:00 AM	7/6/22	9:30:00 AM	00:22	0.00

Comments: gate-41 canopy problem

I arrived at gate-41 to check the canopy did not found any problem with the canopy they had it on enable individual canopies I tested the

3530680	Gate 41 the JB is not working	GS19694	PBB-41	CLOS E	ECM	7/16/22	11:37:00 AM	7/16/22	11:47:00 AM	00:10	0.00

Comments: Bridge wont move

Issue was an inverter fault. Turned off the console until the VFDs turned off. Turned the console back on and the bridge was movable again.

3530944	Gate 41 jetway out of limits	GS19694	PBB-41	CLOS E	ECM	7/19/22	9:23:00 AM	7/19/22	9:26:00 AM	00:07	0.00

Comments: hoist was down, raised hoist, bridge moved good

hoist was down, raised hoist, bridge moved good

3534056	PBB-41 NOT MOVING	GS19694	PBB-41	CLOS E	ECM	7/21/22	12:46:00 PM	7/21/22	12:50:00 PM	00:13	0.00

Comments: Bridge wont move

Operator was not familiar with the bridge. They were trying to rotate the cab but was not holding the button down long enough.

3539035	gate 41, wheels on jet bridge not	GS19694	PBB-41	CLOS E	ECM	7/30/22	7:10:00 PM	7/30/22	7:20:00 PM	00:10	0.00

Comments: wheels not moving correctly

I arrived at gate-41 turn on the bridge drive forward and then drove backwards no problem turn wheels to the right good turn wheel to the left

3548018	Gate 41 jetway is not moving	GS19694	PBB-41	CLOS E	ECM	8/6/22	8:42:00 AM	8/6/22	8:42:00 AM	00:00	0.00

Comments: Bridge wont move

Call cancelled before starting time

3548224	PBB 41 oversteer	GS19694	PBB-41	CLOS E	ECM	8/8/22	2:52:00 PM	8/8/22	3:03:00 PM	00:11	0.00

Comments: PBB-41

Auto Level signal fault , Reset Auto Level

3550537	Gate 41-PBB issue WO255052	GS19694	PBB-41	CLOS E	ECM	8/15/22	6:01:00 PM	8/15/22	6:04:00 PM	00:03	0.00

Comments: PBB 41

Found no issue with bridge. Was new operator on the bridge.

3555643	Gate 41 lights not coming on in the	GS19694	PBB-41	CLOS E	ECM	8/25/22	8:55:00 AM	8/25/22	10:39:00 AM	01:09	0.00

Comments: Lights out in Bridge

All the lights out were in the bridge but the bridge worked fine. Opened the breaker box at the rotunda and found that the breaker for the li

3556038	3556038 - Gate 41 No lights in	GS19694	PBB-41	CLOS E	ECM	8/30/22	8:23:00 AM	8/30/22	8:51:00 AM	00:45	0.00

Comments: breaker tripped,troubleshot, gate sign ballast not good, disconnected wire ballast,turn trip breaker

we found the breaker tripped from rotunda, we troubleshot and gate sign ballast no good, we disconnected the wire ballast (gate sign lights)

3570106	Gate 41-PBB wont move	GS19694	PBB-41	CLOS E	ECM	9/2/22	5:57:00 PM	9/2/22	6:00:00 PM	00:03	0.00

Comments: Gate-41

AOC cancelled e-call.

3577666	PBB-41 NOT MOVING	GS19694	PBB-41	CLOS	ECM	9/20/22	5:23:00 PM	9/20/22	5:28:00 PM	00:05	0.00

Comments: PBB 41
Bridge was on aircraft when we arrived. Couldn't go to call due to lightening from 1558-1716.

3555824	PBB-41 NOT MOVING	GS19694	PBB-41	CLOS	ECM	8/27/22	12:39:00 PM	8/27/22	12:49:00 PM	00:10	0.00

Comments: bridge was not moving
Bridge had auto-level fault, reset console and bridge regained function

3581476	41 spacer limit issue	GS19694	PBB-41	CLOS	ECM	9/22/22	3:05:00 PM	9/22/22	3:16:00 PM	00:11	0.00

Comments: wiped off right spacer limit and bridge worked after that.

3585897	PBB-41 AUTO LEVEL 250500	GS19694	PBB-41	CLOS	ECM	9/30/22	12:32:00 PM	9/30/22	12:51:00 PM	00:19	0.00

Comments: Reset from operation to Auto Level then tested.

3594843	PBB-41 LIGHTS OUT	GS19694	PBB-41	CLOS	ECM	10/10/22	8:34:00 AM	10/10/22	8:43:00 AM	00:09	0.00

Comments: I flip the switch and the light comes on, the light is working, normal operation
I flip the switch and the light comes on, the light is working, normal operation

3599575	3593575 - PBB 41 Bridge Won't	GS19694	PBB-41	CLOS	ECM	10/16/22	11:23:00 AM	10/16/22	11:29:00 AM	00:06	0.00

Comments: bridge on the plane, upon my arrival, no issue

3602513	PBB cab 41 tilted vertically	GS19694	PBB-41	CLOS	ECM	10/21/22	3:32:00 PM	10/21/22	3:45:00 PM	00:13	0.00

Comments: bridge is fine, op says ACF very low, set to manual control, no issues
bridge is fine, op says ACF very low, set to manual control, no issues

3607645	3607645 - PBB 41 Bridge Won't	GS19694	PBB-41	CLOS	ECM	11/1/22	7:31:00 AM	11/1/22	7:38:00 AM	00:07	0.00

Comments: Bridge on Aircraft, passengers boarding, stay with bridge until off Aircraft, RTS.

3617244	3617244 - Gate 41 Canopy won't	GS19694	PBB-41	CLOS	ECM	11/6/22	8:50:00 AM	11/6/22	9:00:00 AM	00:30	0.00

Comments: canopy was retracted and was being pulled out, perform operation check and RTS

3617332	41 wheels not turning	GS19694	PBB-41	CLOS	ECM	11/6/22	3:33:00 PM	11/6/22	3:45:00 PM	00:24	0.00

Comments: Bridge not moving. Reset bridge & tested, RTS. Bridge is good now.

3617357	PBB 41 wont move	GS19694	PBB-41	CLOS	ECM	11/6/22	8:58:00 PM	11/6/22	9:24:00 PM	00:52	0.00

Comments: bridge wouldn't move due to right spacer limit sensor activated, clean sensor and RTS

3617429	Gate 41-PBB auto level issue	GS19694	PBB-41	CLOS	ECM	11/7/22	2:47:00 PM	11/7/22	3:13:00 PM	00:28	0.00

Comments: Auto level faulted reset and tested RTS.

3617572	3617572 - Pbb-41 Bridge won't move	GS19694	PBB-41	CLOS	ECM	11/9/22	7:12:00 AM	11/9/22	7:22:00 AM	00:10	0.00

Comments: Inverter fault, reset bridge, bridge back to normal, RTS.

3617592	The jet bridge on gate 41 will not	GS19694	PBB-41	CLOS	ECM	11/9/22	1:35:00 PM	11/9/22	1:46:00 PM	00:11	0.00

Comments: Bridge on Plane upon arrival, operating as it should, RTS.

3617439	PBB 41 inop	GS19694	PBB-41	CLOS	ECM	11/7/22	4:20:00 PM	11/7/22	5:31:00 PM	01:11	0.00

Comments: left side spacer limit fault, clear off sensor & issue went away, had to wait until aircraft left
issue was left side spacer limit fault, had to clear off sensor and issue went away, had to wait until aircraft left

3617442	Gate 41-PBB sensor issue	GS19694	PBB-41	CLOS	ECM	11/7/22	4:54:00 PM	11/7/22	5:35:00 PM	00:41	0.00

Comments: Spacer limit eye got wet had to clean, RTS.

3619819	PBB 41 died	GS19694	PBB-41	CLOS	ECM	11/16/22	7:58:00 PM	11/16/22	8:05:00 PM	00:14	0.00

Comments: Fault was cleared before arrival. RTS.

3385304	A2-2CX2-DIV multiple bag jams	GS10618	A2-2CLM1-12	CLOS	ECM	1/8/22	10:22:00 AM	1/8/22	10:49:00 AM	00:54	0.00

confirmed with Jaimie JSM

3393563	A2-2CLM1-12 vfd fault	GS10618	A2-2CLM1-12	CLOS	ECM	1/23/22	3:10:00 PM	1/23/22	3:43:00 PM	00:40	0.00

Comments: ECALL: V-belts loose, made adjustments, reset breaker at panel, line started, RTS.
Inspect asset, check asset, noticed V-belts loose, made adjustments, reset breaker at panel, line start up, call back in service.

3393759	A2-2CLM1-12 Start fault will not	GS10618	A2-2CLM1-12	CLOS	ECM	1/26/22	3:13:00 AM	1/26/22	3:16:00 AM	00:03	0.00

Comments: Ecall : Start fault, Reset line called back in service

3500497	A2-2CLM1-12 - JAM /Initial Call:	GS10618	A2-2CLM1-12	CLOS	ECM	6/3/22	3:15:00 PM	6/3/22	3:35:00 PM	00:20	0.00

Comments: Ecall : Bag jam, Inspected asset NPF & RTS
arrived at asset was not able to find a jam tested asset for proper operation asset operating properly called back in service @15:35

3490436	2CLM1-12 has a VFD fault which	GS10618	A2-2CLM1-12	CLOS	ECM	5/30/22	4:58:00 PM	5/30/22	5:02:00 PM	00:29	0.00

Comments: ECALL: inspected asset, checked line, reset at panel, overload, called back in service
inspected asset, checked line, reset at panel, overload, called back in service

3539019	A2-2CLM1-12 excessive jams	GS10618	A2-2CLM1-12	CLOS	ECM	7/30/22	4:07:00 PM	7/30/22	4:13:00 PM	00:06	0.00

Comments: cleared jams, operating properly, caused by heavy traffic

3548027	A2-2CLM1-12 shaft encoder	GS10618	A2-2CLM1-12	CLOS	ECM	8/6/22	10:44:00 AM	8/6/22	1:00:00 PM	05:55	17.24

Comments: Ecall : Encoder fault, Replaced old worn V-belts
arrived at asset, inspected asset for any encoder on said asset was unable to locate encoder also inspected the 2CLM1-12 line all the way

3408575	A3-3CS2-02 cooler stuck on	GS11573	A3-3CS2-02	CLOS	ECM	2/4/22	8:24:00 AM	2/4/22	8:33:00 AM	00:17	0.00

Comments: Comment
Verified by Jaime.

3413595	A3-3CS2-02 - NOT ABLE TO	GS11573	A3-3CS2-02	CLOS E	ECM	2/15/22	10:15:00 AM	2/15/22	10:39:00 AM	00:20	0.00
	Comments: ECALL: cleared fault in tunnel and e-stop by cat walk										
3420936	A3-3MS1-08 Multiple jams	GS11633	A3-3MS1-08	CLOS E	ECM	2/25/22	10:06:00 AM	2/25/22	10:18:00 AM	00:24	0.00
	Comments: Ecall : Multiple jams, Cleaned dirty reflectors reset jam condition & RTS										
	went to asset inspect found dirty reflector clean reflectors tested called back in service										
3502804	A3-3MS1-08 multiple jams	GS11633	A3-3MS1-08	CLOS E	ECM	6/9/22	8:20:00 AM	6/9/22	8:27:00 AM	00:07	0.00
	Dirty reflector per Bag 1 Jamie.										
3550121	A3-3MS1-08 multiple jams	GS11633	A3-3MS1-08	CLOS E	ECM	8/11/22	8:02:00 AM	8/11/22	8:23:00 AM	00:33	0.00
	Comments: Ecall : Multiple jams, Cleaned photo eyes and reflectors reset asset & RTS										
	arrived at asset inspected and wiped cleaned photo eyes and reflectors E-stop reset line cleared jam called back in service										
3594589	A3-3MS1-08 - Multiple Jams	GS11633	A3-3MS1-08	CLOS E	ECM	10/7/22	7:50:00 AM	10/7/22	8:08:00 AM	01:00	0.00
	Comments: Ecall : Multiple jams, Tightened loose photo eye cleaned dirty reflector & RTS										
	went to asset inspect found reflector dirty and loose photo eye adjusted photo eye cleaned reflector tested called back in service										
3477694	Gate 42 PCA HOT	GS13709	PCA-42	CLOS E	ECM	5/5/22	3:46:00 PM	5/5/22	4:11:00 PM	00:25	0.00
	Comments: not working										
	Arrived at the gate, unit was off try to turn it on from control box, it did turn on checked discharge temperature, it was 39.9. Pilot was comi										
3534182	PCA 42 hose has connected from	GS13709	PCA-42	CLOS E	ECM	7/22/22	11:12:00 PM	7/22/22	11:33:00 PM	00:21	0.00
	Comments: Milo damaged										
	Arrived at the gate and the unit was on, checked the hoses and everything was good. When I check the milo I realize that it is not well										
3385681	PCA 42 blowing hot	GS13709	PCA-42	CLOS E	ECM	1/12/22	2:57:00 PM	1/12/22	4:02:00 PM	01:05	0.00
	Comments: found condition for mode selector unplugged Re connect selector plug tightened all wires connection										
3460489	Gate 42 PCA air not flowing	GS13709	PCA-42	CLOS E	ECM	4/17/22	12:49:00 PM	4/17/22	1:10:00 PM	00:39	0.00
	Comments: unit turned on for the PBB and not for the plane.I turned off the PCA because the plane had EPU on										
3490382	PCA-42 NOT WORKING	GS13709	PCA-42	CLOS E	ECM	5/30/22	11:56:00 AM	5/30/22	11:56:00 AM	00:00	0.00
	Comments: ECM was cancel right soon after the call was originated										
	ECM was cancelled. Unit working at the time.										
3530556	Gate 42 check the pca/ when	GS13709	PCA-42	CLOS E	ECM	7/15/22	5:48:00 AM	7/15/22	6:05:00 AM	02:54	0.00
	Comments: loud noise went unit turns on follow up										
	Follow up from 3 shift, they not have enough time to complete the inspection. We went to the gate, shut off the air and opened, went inside										
3534304	PCA-42 NOT TURNING ON	GS13709	PCA-42	CLOS E	ECM	7/24/22	11:14:00 AM	7/24/22	11:31:00 AM	00:17	0.00
	Comments: not working										
	Reset the main brake building now haved pawer										
3555133	Gate 42 the pca hose is detached	GS13709	PCA-42	CLOS E	ECM	8/20/22	6:46:00 AM	8/20/22	7:16:00 AM	00:58	0.00
	Comments: Ecall-42										
	Then bridge was super tall due to the size of the aircraft. Needed to find 12ft ladder. After finding the ladder the spiral hose has disconnected										
3602482	Gate 42 the pca is not turning on	GS13709	PCA-42	CLOS E	ECM	10/21/22	7:41:00 AM	10/21/22	8:22:00 AM	00:41	0.00
	Comments: not turning on										
	Arrived at the gate and found the pca hose connected to the aircraft but the unit was off. I did a quick check and at the op station controller										
3602690	3602690 - PCA 42 NO OP	GS13709	PCA-42	CLOS E	ECM	10/23/22	12:55:00 PM	10/23/22	1:15:00 PM	01:00	0.00
	Comments: push on button, went turn on, went to main breaker bot off,turned on,39.2,RTS										
	we got to PCA and push on button, went turn on, went to main breaker bot was off, could have been turn off on last inspection, turn on										
3581778	Gate 42 PCA is not working	GS13709	PCA-42	CLOS E	ECM	9/25/22	6:04:00 AM	9/25/22	6:31:00 AM	00:27	0.00
	Comments: not working										
	Arrived at PCA unit is running open electrical panel to look if breakers are off and check for faults everything is running like it supposed to										
3619641	The PCA on gate 42 is running	GS13709	PCA-42	CLOS E	ECM	11/15/22	8:40:00 AM	11/15/22	9:35:00 AM	00:55	0.00
	Comments: under current fault										
	Upon arrival found unit discharging warm air. Opened electrical cabinet and found a stage #1 VFD under current fault. Reset VFD and recycle										
3398694	PCA 54 blowing hot	GS13685	PCA-54	CLOS E	ECM	1/31/22	4:32:00 PM	1/31/22	4:58:00 PM	00:26	0.00
	Comments: unit blowing hot										
	Unit was blowing hot due to fault in motor vfd. Vfd was reset and now unit has a discharge temperature of 31. Unit was left running for more										
3421357	PCA-54 NOT WORKING	GS13685	PCA-54	CLOS E	ECM	3/2/22	9:04:00 AM	3/2/22	9:24:00 AM	00:21	0.00
	Comments: Found fault for over voltage, reset the board, made adjustment to hose, retest. Discharge temp 30										
	I arrived at the unit and checked to see if this unit was online on the Verde app. Luckily it was so I used the fault codes to begin diagnosis. I										
3500501	Gate 54 PCA HOSE TEAR	GS13685	PCA-54	CLOS E	ECM	6/3/22	4:03:00 PM	6/3/22	4:34:00 PM	00:31	192.00
	Comments: hole in hose										
	Upon arrival I saw a hole in a 10 foot hose at the Velcro connection. So I went to parts and got a 10' hose. After returning and removing the										
3413787	PCA-54 BLOWING HOT	GS13685	PCA-54	CLOS E	ECM	2/16/22	3:56:00 PM	2/16/22	4:20:00 PM	00:24	0.00
	Comments: vfd fault displaying an overcurrent fault. VFd was was reset and unit was restarted.										
3416091	PCA 54 Blowing only on the bridge	GS13685	PCA-54	CLOS E	ECM	2/17/22	4:29:00 AM	2/17/22	4:47:00 AM	00:36	0.00
	Comments: Unit on PBB										
	Arrived at the gate and check the unit on its normal operation. The PCA was turned on the bridge instead of the control box (regular box										
3416291	Gate 54 the pca is not working	GS13685	PCA-54	CLOS E	ECM	2/19/22	6:54:00 AM	2/19/22	7:44:00 AM	00:50	0.00
	Comments: pca not working, i found a faulty code at blower vfd, clear this code making a reset to the board.										
	Pulling out the hose, run and test the unit and this one works properly but i noticed its blowing air to both sides.to pbb and aircraft..this issue										

3421189	PCA-54 shutting down	GS13685	PCA-54	CLOS	ECM	2/28/22	4:40:00 PM	2/28/22	5:28:00 PM	00:48	0.00
	Comments: We went to unit and turned on, and check everything.Unit its runnng well,let run for 20 minutes										
3430444	PCA - GATE 54 AC HOSE	GS13685	PCA-54	CLOS	ECM	3/4/22	3:21:00 PM	3/4/22	3:53:00 PM	00:32	198.00
	Comments: ECALL: replaced a broken 10' hose										
3433106	PCA 54 blowing hot	GS13685	PCA-54	CLOS	ECM	3/14/22	4:25:00 PM	3/14/22	4:49:00 PM	00:23	0.00
	Comments: hot blowing										
	Check the unit every work well Compressor 1 41.59amp Compressor 2 49.18 Fan1 4.86amp Fan 2 2.09 Blower 29.95										
3433156	The PCA on gate 54 will not turn on	GS13685	PCA-54	CLOS	ECM	3/15/22	6:39:00 AM	3/15/22	7:04:00 AM	00:50	0.00
	Comments: blowing hot, fault code, cleared, after re-test running well. DIsc 40 end 46 Amb 66.										
	We had trouble finding a wifi source that actually connected and worked. Unable to log into data splice. We found a fault for stage #1 which										
3438306	PCA-54 TURNING OFF	GS13685	PCA-54	CLOS	ECM	3/23/22	9:02:00 AM	3/23/22	9:31:00 AM	01:25	0.00
	Comments: ecall 54 shutting off										
	Arrived at the gate the unit was already running. We stayed checking the unit from 30 mins to see if it'll shut off and it didn't shut off. CBIS										
3455668	3455668 - PCA 54 Hose basket is	GS13685	PCA-54	CLOS	ECM	4/11/22	11:52:00 AM	4/11/22	12:05:00 PM	00:26	0.00
	Comments: We will replace with a bolt and nut. Hose basket is secured.										
3500981	PCA 54 blowing hot	GS13685	PCA-54	CLOS	ECM	6/7/22	3:40:00 PM	6/7/22	4:27:00 PM	01:33	0.00
	Comments: 1 compressor on, turned unit & breaker off, turned back on, both compressor started working, 41*,RTS										
	Upon arrival only one compressor was on. We turned the unit off and then turned the breaker off. We then turned everything back on and										
3513231	The PCA on gate 54 will not start	GS13685	PCA-54	CLOS	ECM	6/23/22	1:00:00 PM	6/23/22	1:39:00 PM	01:06	0.00
	Comments: hose was not connected to aircraft. turned on PBB, discharge in bridge 44, turned on unit, RTS										
	We went to the unit, the hose was not connected to the aircraft. Went inside the bridge to turn on the PBB, the unit is running fine, the										
3517187	54 pca	GS13685	PCA-54	CLOS	ECM	7/4/22	4:50:00 PM	7/4/22	5:20:00 PM	00:30	0.00
	Comments: VFD Fault										
	Upon arrival the unit was on and connected.unit had a discharge temperature of 65. Electrical door was opened and the 1st fan vfd had an										
3531021	Gate 54 PCA one piece came up	GS13685	PCA-54	CLOS	ECM	7/20/22	9:08:00 AM	7/20/22	9:35:00 AM	00:22	0.00
	Comments: Hose wheel basket section broken										
	Upon arrival checked PCA and found no obvious signs of damage. We asked American Airlines operation and they told us it was the wheel										
3534027	PCA-54 BLOWING HOT	GS13685	PCA-54	CLOS	ECM	7/21/22	7:58:00 AM	7/21/22	8:31:00 AM	00:44	0.00
	Comments: APU running. Pulled the hose out, started unit. Both compressors turned on unit, blowing 45.4* RTS.										
	Got to the gate and the hose put away and Aircraft APU running. Pulled the hose out and started unit. Both compressors turned on unit,										
3548446	PCA 54 Blowing Hot	GS13685	PCA-54	CLOS	ECM	8/10/22	9:37:00 PM	8/10/22	9:48:00 PM	00:11	0.00
	Comments: pca-54 blowing hot										
	When arrived the unit are off.we started the unit and checked,all working properly										
3570242	PCA 54 blowing hot	GS13685	PCA-54	CLOS	ECM	9/3/22	10:04:00 PM	9/3/22	10:34:00 PM	00:30	0.00
	Comments: blowing hot										
	Arrived at the gate and found the unit on Narrow body. Turned off the unit and switch the control box to Wide body, then reset the board and										
3585994	Gate 54 PCA Hose in not	GS13685	PCA-54	CLOS	ECM	10/1/22	8:31:00 AM	10/1/22	9:05:00 AM	00:34	336.63
	Comments: hose broken, replaced with new hose, tan & tested unit, discharge: 42.9*										
	Tech arrived at gate. Turned unit on, inspected hose and found a 20' hose section broken. Went to parts room , ordered and replaced hose.										
3602818	PCA 54 HOSE IS BROKEN	GS13685	PCA-54	CLOS	ECM	10/24/22	11:21:00 PM	10/25/22	1:28:00 AM	04:04	1,053.26
	Comments: Broken spiral and 20' hoses										
	Arrived at gate and inspected the hose. We found two 20 foot hoses and the spiral hose broken. We went to the parts room and it was										
3616995	Gate 1 pwc hose is not retracting	GS13843	PWC-01	CLOS	ECM	11/3/22	12:32:00 PM	11/3/22	1:02:00 PM	01:00	0.00
	Comments: found PWC chain was popped out of sprocket, fixed the chain and installed back to sprocket										
3398435	GATE 22 WATER HOSE	GS13840	PWC-22	CLOS	ECM	1/28/22	10:18:00 PM	1/28/22	10:20:00 PM	00:02	0.00
	Comments: ECALL:Arrived at gate, checking the PWC .. found out no issue.										
3443024	PWC-22 MISSING O	GS13840	PWC-22	CLOS	ECM	3/25/22	4:17:00 PM	3/25/22	4:45:00 PM	00:32	4.40
	Comments: pwc 22 leaking										
	PWC 22 missing o ring put an new ring in PWC is back in service										
3570212	Gate 22-PWC hose leaking	GS13840	PWC-22	CLOS	ECM	9/3/22	3:10:00 PM	9/3/22	3:31:00 PM	00:21	0.00
	Comments: Pwc leaking										
	Had to wait on American plane (N557UW) to move while on my way to the gate. Checked the pwc and the only leak I could find was a small										
3581624	GATE 22 PWC HOSE NOT	GS13840	PWC-22	CLOS	ECM	9/23/22	10:23:00 PM	9/23/22	10:34:00 PM	00:11	0.00
	Comments: Gate-22 PWC										
	arrived at gate, checking the PWC… finding out the valve at the back flow is closed, open the valve and testing, back in service.										
3594807	22 pwc	GS13840	PWC-22	CLOS	ECM	10/9/22	9:05:00 PM	10/9/22	9:28:00 PM	00:34	2.20
	Comments: PWC 22										
	Nozzle wasn't sealing on plane due to missing O-Ring. Replace with new ORing.										
3385662	Gate 34 PWC Hose is tangle	GS11078	PWC-34	CLOS	ECM	1/12/22	6:50:00 AM	1/12/22	6:59:00 AM	00:09	0.00
	Comments: ECALL: Arrived hose was tangled, untangled hose and tested if working fine										
3602423	Gate 34 PWC hose will not	GS11078	PWC-34	CLOS	ECM	10/20/22	1:18:00 PM	10/20/22	1:47:00 PM	00:29	45.73
	Comments: Ecall : Hose won't retract, Replaced bad contact block										
	issue was a burned-out contact block for the retract button went & got a new one went back and replaced it tested the PWC and it functior										

3443101	Gate 34 portavle water is not	GS11078	PWC-34	CLOSE	ECM	3/26/22	7:16:00 AM	3/26/22	7:29:00 AM	00:13	2.20
	Comments: pwc-34										
	Pwc it's working fine , it was just missing the O ring replaced with a new one, back in service Need to replace nozzle tip and it's missing 1										
3469208	PWC-34 HOSE IS STUCK	GS11078	PWC-34	CLOSE	ECM	4/28/22	4:02:00 PM	4/28/22	4:13:00 PM	00:11	0.00
	Comments: pwc hose stuck										
	The ground crew had tangled the hose and then they fully retracted the hose, so the tangle was way in the back. Had to slowly pull it out and										
3469591	GATE 34 PWC HOSE NOT	GS11078	PWC-34	CLOSE	ECM	5/3/22	4:55:00 AM	5/3/22	5:30:00 AM	00:35	0.50
	Comments: PWC-34										
	Arrived, tested to see what was wrong with unit. Found that unit back part of hose, clamp had broken, un reeled entire hose and went and										
3478262	3478262 - PWC 34 Hose tangle	GS11078	PWC-34	CLOSE	ECM	5/11/22	6:20:00 AM	5/11/22	6:36:00 AM	00:16	0.00
	Comments: PWC-34										
	Arrived, found hose tangled, untangled hose, found a leak in nozzle, tightened handle, leak stopped, tested unit, c										
3485519	Gate 34 pwc is missing a valv	GS11078	PWC-34	CLOSE	ECM	5/25/22	5:35:00 AM	5/25/22	5:37:00 AM	00:07	0.00
	Comments: PWC-34										
	Arrived at unit. Found handle off of unit, reput handle on head and tightened down, tested it is working fine 0530-0537										
3502865	PWC-34 MISSING	GS11078	PWC-34	CLOSE	ECM	6/9/22	7:44:00 PM	6/9/22	8:33:00 PM	00:54	0.01
	Comments: PWC was missing nozzle valve handle, replaced with a new one, back in service										
3530713	Gate 34-PWC issue	GS11078	PWC-34	CLOSE	ECM	7/16/22	5:49:00 PM	7/16/22	9:07:00 PM	03:23	0.01
	Comments: pwc-34										
	Replace nozzle valve for new one										
3550426	Gate 34 PWC HOSE	GS11078	PWC-34	CLOSE	ECM	8/14/22	7:28:00 PM	8/14/22	7:48:00 PM	00:39	2.21
	Comments: PWC 34										
	Nozzle missing O ring and cap assembly. Replaced both and ramp crew used right away on aircraft. No leaks.										
3555119	PWC 34 no water	GS11078	PWC-34	CLOSE	ECM	8/19/22	9:24:00 PM	8/19/22	9:33:00 PM	00:09	0.00
	Comments: PWC-34										
	arrived at gate, the O ring was missing... replaced O ring and testing then back in service.										
3555506	The PWC nozzel on gate 34 is	GS11078	PWC-34	CLOSE	ECM	8/24/22	7:46:00 AM	8/24/22	9:42:00 AM	01:47	94.09
	Comments: PBB-58										
	Signal Fault, Reset Auto Level										
3619351	PWC-34 TANGLED	GS11078	PWC-34	CLOSE	ECM	11/12/22	6:35:00 AM	11/12/22	7:04:00 AM	00:29	0.00
	Comments: PWC hose was tangle so bad, I untangle the hose in able to go back to normal operation										
	I found PWC hose was tangle so bad, I untangle the hose in able to go back to normal operation										
3385186	23 pwc	GS13845	PWC-23	CLOSE	ECM	1/6/22	6:39:00 PM	1/6/22	7:05:00 PM	00:25	275.08
	Comments: Ecall : PWC INOP, Replaced AC coupler on PWC & RTS										
	When I arrived, I checked out the nozzle end of the PWC and the AC coupler was jammed… so I went to parts to acquire a new one…										
3430779	PWC-23 WATER PRESSURE	GS13845	PWC-23	CLOSE	ECM	3/8/22	3:19:00 PM	3/8/22	3:32:00 PM	00:19	0.00
	Comments: assisted jose rosa on call										
3446322	Gate 23 PWC HOSE	GS13845	PWC-23	CLOSE	ECM	3/31/22	8:52:00 AM	3/31/22	9:04:00 AM	00:12	0.00
	Comments: pwc-23										
	Pwc hose was tangled up, stretched the hose all the way out rolled back up the right way, back in service										
3480199	PWC 23 not working	GS13845	PWC-23	CLOSE	ECM	5/13/22	5:18:00 AM	5/13/22	5:21:00 AM	00:03	0.00
	Comments: PWC NOT WORKING										
	(Time starts at 0504)Arrived and ground crew were putting the hose away. They told me that they were able to get it running after releasin										
3390581	PWC-23 LEAKING	GS13845	PWC-23	CLOSE	ECM	1/18/22	9:19:00 AM	1/18/22	9:31:00 AM	00:12	0.00
	Comments: pwc-23										
	That is the back flow and it's a GOAA problem that the cabinet is in service										
3443051	PWC-23 HOSE IS STUCK	GS13845	PWC-23	CLOSE	ECM	3/25/22	8:44:00 PM	3/25/22	8:50:00 PM	00:06	0.00
	Comments: PWC-23 Hose is stuck										
	Arrived at gate, checking the PWC... it's tangled, untangled and testing... back in service.										
3469347	PWC-23 TANGLED HOSE	GS13845	PWC-23	CLOSE	ECM	4/30/22	6:41:00 AM	4/30/22	6:57:00 AM	00:14	0.00
	Comments: hose tangled										
	Ground crew managed to tangle the hose and wrap it around the side of the cylinder. Turned off the water and let out the pressure. Pushed										
3478048	PWC hose gate 23 no water	GS13845	PWC-23	CLOSE	ECM	5/9/22	3:14:00 PM	5/9/22	4:18:00 PM	02:00	354.00
	Comments: PWC-23										
	Arrived, found problem, hose had knot in it untangled found a leak, took old hose off and replace with new one, tested no leak foumd.										
3485179	Gate 23 PWC hose	GS13845	PWC-23	CLOSE	ECM	5/21/22	4:51:00 PM	5/21/22	5:00:00 PM	00:09	0.00
	Comments: Gate-23 PWC Hose										
	Arrived at gate, checking the PWC… the coupling is not properly tight, re-tightened/testing and back in service.										
3485228	Gate 23 PWC hose on issue	GS13845	PWC-23	CLOSE	ECM	5/22/22	5:43:00 AM	5/22/22	6:12:00 AM	00:29	0.50
	Comments: arrived and found nozzle off and hose clamp flattened on hose cut off small piece										
	Of hose with clamp and put nozzle back on with new clamp tested and found no leaks anywhere										
3501004	PWC-23 RUBBER	GS13845	PWC-23	CLOSE	ECM	6/7/22	6:43:00 PM	6/7/22	7:00:00 PM	00:17	0.00
	Comments: ECALL: end caps no longer come with rubber bumpers. unit operational.										
3517146	PWC on gate 23 will not turn on	GS13845	PWC-23	CLOSE	ECM	7/4/22	7:22:00 AM	7/4/22	7:37:00 AM	01:26	260.25

Comments: PWC working fine, noticed coupling was beat up so replaced it with a new one
PWC working fine, noticed coupling was beat up so replaced it with a new one

3525850	PWC hose gate 02	GS13845	PWC-23	CLOSE	ECM	7/11/22	5:32:00 PM	7/11/22	5:43:00 PM	00:11	0.00

Comments: there wasn't anything wrong with cabinet, hose was pressured on and working on aircraft
there wasn't anything wrong with cabinet, hose was pressured on and working on aircraft

3526024	PWC gate 23 not filling aircraf	GS13845	PWC-23	CLOSE	ECM	7/13/22	3:36:00 PM	7/13/22	4:11:00 PM	00:08	2.20

Comments: water not filling plane, replaced o-ring on PWC

3530937	Gate 23 pwc hose is leaking	GS13845	PWC-23	CLOSE	ECM	7/19/22	8:11:00 AM	7/19/22	8:28:00 AM	00:21	0.00

Comments: leak in hose, cut hose at leak, re-attached, tested one
leak in hose, cut hose at leak, re-attached, tested one

3547858	PWC-23 / 24 NOT WORKING	GS13845	PWC-23	CLOSE	ECM	8/4/22	4:44:00 PM	8/4/22	4:49:00 PM	00:05	0.00

Comments: PWC-23 not working
Arrived at gate, checking the PWC… finding out the main valve at the back of the cabinet is close, open the valve/ testing and back in

3548204	PWC-24 ATTACHMENT	GS13845	PWC-23	CLOSE	ECM	8/8/22	10:49:00 AM	8/8/22	10:50:00 AM	00:01	0.00

Comments: PWC-24
Repair the Hose

3550342	PWC- 23 NO WATER	GS13845	PWC-23	CLOSE	ECM	8/14/22	9:14:00 AM	8/14/22	9:25:00 AM	00:11	0.00

Comments: pwc-23 no water
I arrived at pwc-23 they just got done putting water in the plane nothing is wrong with 23 pwc

3555488	23 pwc leaking	GS13845	PWC-23	CLOSE	ECM	8/23/22	9:31:00 PM	8/23/22	10:50:00 PM	02:29	354.00

Comments: PWC 23
Was hole in middle of hose. Removed old hose and replaced with new.

3555996	23 pwc hose is tangled	GS13845	PWC-23	CLOSE	ECM	8/29/22	5:23:00 PM	8/29/22	5:42:00 PM	00:19	0.00

Comments: PWC 23
Hose was tangled really bad around axle. Like ramp crew were not paying attention at all. We were able to untangle hose and rolled it up

3577676	PWC-23 NOT WORKING	GS13845	PWC-23	CLOSE	ECM	9/20/22	6:32:00 PM	9/20/22	6:33:00 PM	00:01	0.00

Comments: pwc not working
O ring missing from nozzle. Replaced with new O-ring, hose working properly.

3442910	FFT bag scale not right	GS12178	A2-A-2TC1-A-RS-02	CLOSE	ECM	3/24/22	2:36:00 PM	3/24/22	2:41:00 PM	00:05	0.00

Comments: Ecall : No power to scale, Removed the indicator cycled power & tested operation

3385410	A7-2CL2-05 - Belt Replacemen	GS10406	A7-2CL2-05	CLOSE	ECM	1/9/22	3:31:00 PM	1/9/22	6:26:00 PM	06:49	224.61

Comments: Comment
Verified by Roy.

3390382	A7-2CL2-05	GS10406	A7-2CL2-05	CLOSE	ECM	1/16/22	11:08:00 AM	1/16/22	11:26:00 AM	00:31	0.00

Comments: ECALL: V-belt cover loose, made adjustments, called back in service.
Inspect asset, V-belt cover loose, made adjustments, called back in service.

3443254	A7-2CL2-05	GS10406	A7-2CL2-05	CLOSE	ECM	3/28/22	6:12:00 AM	3/28/22	9:40:00 AM	09:48	1,590.31

Comments: ECALL: clutch bad, install new clutch and motor and test asset. RTS
3rd- clutch found bad and needs replaced, pass to 1st shift

1st- inspected asset and clutch was bad, got motor and clutch, LOTO and remove old motor and clutch and install new motor and clutch.

3500524	Gate 35-PWC nozzle issu	GS13847	PWC-35	CLOSE	ECM	6/3/22	9:02:00 PM	6/3/22	9:10:00 PM	00:13	0.00

Comments: pwc-35
Arrived at pwc and nozzle was off , clamp came lose, put it back together and back in service

3413730	3413730 - PW 35 Missing an O-Rin	GS13847	PWC-35	CLOSE	ECM	2/16/22	9:57:00 AM	2/16/22	9:58:00 AM	00:01	0.00

Comments: PWC-35
Arrived, hose stretched to end of plane, turn water on it is working. O ring is in head and is fine

3416292	Gate 35 PWC HOSE	GS13847	PWC-35	CLOSE	ECM	2/19/22	7:04:00 AM	2/19/22	7:28:00 AM	00:34	0.00

Comments: Pwc hose wont retract
Hose was pulled all the way out and tangled. Chain had come off as well. Put the chain back on and then untangled the hose. Rolled the hose

3443290	Gate 35 PWC hose broke	GS13847	PWC-35	CLOSE	ECM	3/28/22	10:48:00 AM	3/28/22	10:58:00 AM	00:10	0.00

Comments: PWC-35
Arrived, cap was stuck on nozzle. Got cap off unit is working now

3455489	Gate 35 pwc hose is damage and	GS13847	PWC-35	CLOSE	ECM	4/9/22	8:24:00 AM	4/9/22	9:48:00 AM	01:24	307.06

Comments: ECALL: hole in hose, replaced with new hose,tested,RTS
Hose had hole in it half way through. Had to go and obtain a new hose. Once the hose was obtained I removed the old hose and replaced it

3464530	3464530 - PWC 35 Hose stuck	GS13847	PWC-35	CLOSE	ECM	4/24/22	5:58:00 AM	4/24/22	7:22:00 AM	01:24	3.52

Comments: arrived and found hose laying on ramp also found light out and drive chain master link
Broken removed and replaced burned out bulb in cabinet then went to put drive chain back on and had to line up sprockets then put drive

3490179	PWC-35 NOT WORKING	GS13847	PWC-35	CLOSE	ECM	5/28/22	8:43:00 PM	5/28/22	9:03:00 PM	00:20	0.00

Comments: pwc-35
Put good the hose and adjusted the clamps and check the hose is working fine everything is working fine

3490282	PWC-35 NO WATER	GS13847	PWC-35	CLOSE	ECM	5/29/22	12:06:00 PM	5/29/22	12:13:00 PM	00:07	0.00

Comments: Water was shut off at shutoff valve. Turned on, found no leaks pic back in service

3490655	Gate 35 Water house a piece fell	GS13847	PWC-35	CLOSE	ECM	6/1/22	9:44:00 AM	6/1/22	9:56:00 AM	00:18	0.00

Comments: went to call javier / tech had repair done when i arrived

3500569	Gate 35 PWC issue with hose	GS13847	PWC-35	CLOSE	ECM	6/4/22	9:45:00 AM	6/4/22	9:59:00 AM	00:14	2.20

Comments: missing O-ring. Went to parts, got one, and put it in the nozzle.

3548332	PWC- 35 TANGLED HOSE	GS13847	PWC-35	CLOSE	ECM	8/9/22	1:54:00 PM	8/9/22	2:02:00 PM	00:08	0.00

Comments: PWC-35

Correctly hose in Roller.

3577467	PWC-35 NOT CONNECTING	GS13847	PWC-35	CLOSE	ECM	9/18/22	7:32:00 AM	9/18/22	8:18:00 AM	00:46	176.77

Comments: nozzle, cap and clamp were no good, installed a brand new cap, nozzle, clamp in able to go back

I found nozzle, cap and clamp were no good, I installed a brand new cap, nozzle, clamp in able to go back to normal operation

3602489	Gate 35 water cabinet is leaking	GS13847	PWC-35	CLOSE	ECM	10/21/22	9:34:00 AM	10/21/22	9:44:00 AM	00:10	0.00

Comments: tightened loose fitting on handle to stop leaking

3398707	PWC 36 Hose broken	GS13809	PWC-36	CLOSE	ECM	1/31/22	8:22:00 PM	1/31/22	8:41:00 PM	00:32	0.00

Comments: pwc-36 tangle

We arrived at the pwc-36 the hose was tangled up we pulled the hose all the way out fix the tangle roll the hose back up back in service

3433017	Gate 36-PWC leaking	GS13809	PWC-36	CLOSE	ECM	3/13/22	1:41:00 PM	3/13/22	2:28:00 PM	00:46	0.00

Comments: missing o ring in it. Replaced o ring, chuck broken.installed new door chuck.

3443560	PWC - GATE 36 WATER	GS13809	PWC-36	CLOSE	ECM	3/30/22	6:23:00 PM	3/30/22	6:29:00 PM	00:06	0.00

Comments: PWC-36

No issues with pwc. Aircraft valve not pulling water through

3490433	PWC 36 not working	GS13809	PWC-36	CLOSE	ECM	5/30/22	4:21:00 PM	5/30/22	4:30:00 PM	00:09	0.00

Comments: pwc-36 not working

We arrived at the pic—36 we had to cut an small piece off put back together pic is back in service

3539124	36 pwc water running slow	GS13809	PWC-36	CLOSE	ECM	7/31/22	4:56:00 PM	7/31/22	5:05:00 PM	00:18	0.00

Comments: turned water on and tested, found no pressure lost, pressure was good

turned water on and tested, found no pressure lost, pressure was good

3539350	PWC-36 HOSE STUCK 352035/	GS13809	PWC-36	CLOSE	ECM	8/2/22	6:01:00 PM	8/2/22	6:18:00 PM	00:17	0.00

Comments: PWC 36

Hose was severely tangled in axle. Hose looked to be brand new, untangled hose and checked for proper flow.

3548063	PWC 36 not working	GS13809	PWC-36	CLOSE	ECM	8/6/22	3:53:00 PM	8/6/22	4:03:00 PM	00:10	2.20

Comments: pwc inop

Only issue found was a missing o-ring. Replaced it with a new one from parts.

3550164	PWC-39 HOSE IS TANGLED	GS13809	PWC-36	CLOSE	ECM	8/11/22	7:11:00 PM	8/11/22	7:22:00 PM	00:11	0.00

Comments: PWC-36 hose is tangled

Arrived at gate, it's a hose tangle issue.. untangled/ testing and back in service.

3550271	Gate 36 PWC issue with hose	GS13809	PWC-36	CLOSE	ECM	8/13/22	6:22:00 AM	8/13/22	6:47:00 AM	00:43	82.23

Comments: coupler on nozzle damaged

Replaced coupler on nozzle

3390363	A4-4OB-171C	GS12663	A4-4OB-171C	CLOSE	ECM	1/16/22	7:20:00 AM	1/16/22	7:26:00 AM	00:10	0.00

Comments: ECALL: bag jam, removed the bags from the photo eye, reset the jam & started the asset, RTS

Removed the bags from the photo eye, reset the jam & started the asset, back in service.

3602519	A7-2CL2-07 - new clutch	GS10408	A7-2CL2-07	CLOSE	ECM	10/21/22	4:45:00 PM	10/21/22	5:53:00 PM	01:15	1,673.07

Comments: Ecall : Bad clutch, Replaced bad clutch brake & motor & RTS

arrived at asset inspected asset notice clutch & motor to be replaced went to parts office to get motor and clutch arrived at asset

3376828	A5-6RC-22 / VFD Fault	GS15871	A5-6RC-22	CLOSE	ECM	1/4/22	11:33:00 AM	1/4/22	11:42:00 AM	00:18	0.00

Comments: ECALL: inspected asset, found bag caught in belt. remove bag and inspect. RTS

3438371	A5-6RC-20-24 / PDP-18	GS15869	A5-6RC-20	CLOSE	ECM	3/23/22	7:50:00 PM	3/23/22	8:02:00 PM	00:12	0.00

Comments: ECALL: PDP-18 turned off. powered back up and reset. RTS

3376725	6MD2-14 Chute PE keeps	GS15884	A6-6MD2-14-DIV	CLOSE	ECM	1/3/22	11:06:00 AM	1/3/22	11:19:00 AM	00:22	0.00

Comments: ECALL: jam at chute, removed bag causing jam, cleared jam, RTS.

Inspect asset, check photo eye, jam at chute, removed bag, clear jam, call back in service.

3393604	Multiple bag jams A6-6MD2-14-DIV	GS15884	A6-6MD2-14-DIV	CLOSE	ECM	1/24/22	6:48:00 AM	1/24/22	7:27:00 AM	00:38	0.00

Comments: ECALL: jam in tip chute cleared bags from tip chute, reset jam, tested diverter, monitored, RTS.

Inspected asset, jams on the tip chute, bags were on the tip chute clocking the photo eye, cleared bags from tip chute, inspected the photo

3393616	Multiple bag jams A6-6MD2-14-DIV	GS15884	A6-6MD2-14-DIV	CLOSE	ECM	1/24/22	7:45:00 AM	1/24/22	8:49:00 AM	02:40	0.00

Comments: ECALL: paddle belt moving slow, adjusted the belt, cycled diverter, monitored bag flow, then RTS.

Inspected asset, paddle belt was running slow, made adjustments to the belt, inspected the photo eye and reflection, cycled the diverter and

3398397	A6-6MD2-14-DIV multiple jams	GS15884	A6-6MD2-14-DIV	CLOSE	ECM	1/28/22	8:55:00 AM	1/28/22	9:38:00 AM	02:40	0.00

Comments: Ecall : Multiple jams, Removed a link from serpentine belt to adjust tension & RTS

arrived to asset notice blinking jam light cleared jam light looked at diverter noticed serpentine belt moving but DIV belt was not, cycled DIV

3398468	A6-6MD2-14-DIV multiple jams	GS15884	A6-6MD2-14-DIV	CLOSE	ECM	1/29/22	9:21:00 AM	1/29/22	11:49:00 AM	00:54	0.00

Comments: Ecall : Multiple jam fault, Remove link from belt and RTS

when I arrived I found poly- serpentine belt laying in bottom of DIV I notified BHS in order to replace this particular belt we would need bac

3420956	A6-6MU14-Multiple Jams	GS15884	A6-6MD2-14-DIV	CLOSE	ECM	2/25/22	4:45:00 PM	2/25/22	5:08:00 PM	00:23	0.00

Comments: ECALL: adjust connections on diverter and made F/U for proxy sensor. RTS

3420961 A6-6MD2-14-DIV- GS15884 A6-6MD2-14- CLOS ECM 2/25/22 5:15:00 PM 2/25/22 6:02:00 PM 00:47 93.50

Comments: Ecall : Jam, Retrieved proper part installed RTS

3581544 A6-6MD2-14-DIV GS15884 A6-6MD2-14- CLOS ECM 9/23/22 6:54:00 AM 9/23/22 7:11:00 AM 01:02 0.00

Comments: Ecall : Multiple jams, Removed metal strap stuck on paddle & RTS

arrived at asset once arrived identified bag stuck on tip chute removed bag stuck manually attempted to move HCD paddle identified bag

3602512 A6-6MD2-14-DIV GS15884 A6-6MD2-14- CLOS ECM 10/21/22 3:14:00 PM 10/21/22 3:19:00 PM 00:29 0.00

Comments: Ecall : Multiple jams, Cleared blocking photo eye reset jam condition & RTS

arrived at asset notice bag stuck on chute blocking photo eye E-stopped 6MS2 Paul stayed at E-stop I went on belt & moved bag down ch

3602598 A6-6MD2-14-DIV GS15884 A6-6MD2-14- CLOS ECM 10/22/22 12:18:00 PM 10/22/22 12:45:00 PM 00:27 0.00

Comments: Ecall : Multiple jam, Cleared jam condition reset asset & RTS follow needed for repairs

arrived at unit cleared jam reset fault and monitored noticed when bag would hit paddle the belt slowed down checked poly chain spoke to

3398382 A6-6MD2-14-DIV GS15884 A6-6MD2-14- CLOS ECM 1/28/22 5:46:00 AM 1/28/22 6:28:00 AM 00:42 0.00

Comments: ECALL: Bags on chute. PE not aligned with reflector. Aligned. Tested, RTS.

3408565 A6-6MD2-14-DIV. GS15884 A6-6MD2-14- CLOS ECM 2/4/22 5:21:00 AM 2/4/22 5:41:00 AM 00:20 0.00

Verified by JSM Bag 1 Qamil. V-belt came off and he fixed it.

3420944 A6-6OB-485 GS15884 A6-6MD2-14- CLOS ECM 2/25/22 12:21:00 PM 2/25/22 12:45:00 PM 00:48 0.00

Verified by JSM Anthony

3421020 A6-6MD2-14-DIV GS15884 A6-6MD2-14- CLOS ECM 2/26/22 3:03:00 PM 2/26/22 4:30:00 PM 01:27 0.00

Comments: ECALL:inspected diverter, functioned OK,chute triggering jams,adjusted & cleaned PE & reflectors,RTS

arrived, assessed, troubleshot diverter, checked proxy switches while diverter was in auto, mechanically sound, tightened control net,

3437971 A6-6MD2-14-DIV GS15884 A6-6MD2-14- CLOS ECM 3/20/22 8:02:00 AM 3/20/22 8:10:00 AM 00:08 0.00

Comments: ECALL: inspected asset, cleared fault, called back in service

3460381 A6-6MD2-14-DIV GS15884 A6-6MD2-14- CLOS ECM 4/16/22 2:16:00 PM 4/16/22 2:27:00 PM 00:11 0.00

Comments: ECALL:chain link red poly belt slipping, pass to night shift,RTS, w/o created

chain link red poly belt slipping, contacted BHS informed of potential repair time, they wanted to pass to nights, RTS, w/o created

3570386 A6-6MD2-14-DIV GS15884 A6-6MD2-14- CLOS ECM 9/5/22 4:14:00 PM 9/5/22 4:33:00 PM 00:36 0.00

Comments: debris under the paddle belt, remove and belt start moving, RTS

inspect asset, checked v-belt, nothing wrong, noticed debris under the paddle belt, remove and belt start moving, RTS

3595037 Multiple bag jams GS15884 A6-6MD2-14- CLOS ECM 10/12/22 7:50:00 AM 10/12/22 8:35:00 AM 01:24 0.00

Comments: Tightened loose drive belt, reset the fault, tested, RTS.

Troubleshooting the diverter and found the paddle belt was not running because the drive belt was a little bit loose. Adjusted the drive belt,

3594845 A6-6MD2-14-DIV GS15884 A6-6MD2-14- CLOS ECM 10/10/22 9:27:00 AM 10/10/22 9:53:00 AM 01:06 0.00

Comments: paddle belt caught, lacing coming apart, moved broken plastic, tested, RTS, F/U

arrived at the asset, inspected it, found the paddle belt was getting caught on a piece of broken plastic because its lacing is coming apart,

3469536 3469536 - scale a GS19543 A1-A-1TC2-03- CLOS ECM 5/2/22 10:06:00 AM 5/2/22 10:20:00 AM 00:14 0.00

Comments: ECALL- unplugged the display and tested, RTS.

3390368 A3-3SS-410-Bag GS13325 A3-3SS-410 CLOS ECM 1/16/22 8:00:00 AM 1/16/22 8:08:00 AM 00:15 0.00

Comments: ECALL: bag stuck on belt, removed stuck bag from belt, reset line, RTS.

Inspect asset, e-stop the line, I removed the stuck bag from belt, reset line, call back in service.

3534189 A3-3SS-410 SE GS13325 A3-3SS-410 CLOS ECM 7/23/22 6:25:00 AM 7/23/22 6:27:00 AM 00:05 0.00

Comments: Ecall : Bag jam in L3, Removed bag from L3, called back in service

3517001 Motor overload; GS13325 A3-3SS-410 CLOS ECM 7/3/22 5:53:00 AM 7/3/22 6:03:00 AM 00:10 0.00

Comments: reset overload, back in service

3385683 A3-3ML1-MCP GS19873 A3-3ML1-MCP CLOS ECM 1/12/22 3:27:00 PM 1/12/22 3:35:00 PM 00:13 0.00

Comments: ECALL: Went to 06 reset I/O rack, tested, called back in service.

Went to 06 reset I/O rack, tested, called back in service.

3393739 A3-3ML1-MCP GS19873 A3-3ML1-MCP CLOS ECM 1/25/22 8:01:00 PM 1/25/22 8:15:00 PM 00:14 0.00

Comments: Ecall : Needed to be reset, Cycled power off & back on to reset fault & RTS

3ML1-MCP needed to be reset I manually turned off the control switch for a few then turned it back on I then reset the MCP 3ML1-MCP is

3430308 A5-5CS1-05- GS19893 A5-5CS1-05- CLOS ECM 3/3/22 4:34:00 AM 3/3/22 4:41:00 AM 00:07 0.00

confirmed with Qamil JSM

3530496 A5-5CS1-05- GS19893 A5-5CS1-05- CLOS ECM 7/14/22 12:43:00 PM 7/14/22 12:55:00 PM 00:44 0.00

Comments: Cleaned up debris under door, manually closed door, cleared fault, tested door, BIS.

Arrived at asset, inspected photo-eyes and reflectors, cleaned up debris under door, manually closed door, cleared fault, tested door, BIS.

3570207 A5-5CS1-05- GS19893 A5-5CS1-05- CLOS ECM 9/3/22 1:42:00 PM 9/3/22 1:56:00 PM 00:14 0.00

Comments: Ecall : Door jam, Cleared debris, cleaned photo eye, reset asset & RTS

went to asset inspected cleared debris wiped down photo eye RR trained door Limits tested called back in service monitored asset

3376797 A5-5CS1-05- GS19893 A5-5CS1-05- CLOS ECM 1/4/22 4:42:00 AM 1/4/22 4:51:00 AM 00:18 0.00

Comments: ECALL: Cycled door, cleared fault. Reset line & RTS.

3390369 A5-5CS1-05- GS19893 A5-5CS1-05- CLOS ECM 1/16/22 8:10:00 AM 1/16/22 8:30:00 AM 00:20 0.00

confirmed with Roy JSM

3460398 A5-5CS1-05- GS19893 A5-5CS1-05- CLOS ECM 4/16/22 4:52:00 PM 4/16/22 5:20:00 PM 00:28 0.00

Comments: ECALL: photo-eye loose, tightened down, RTS

when I arrived, I checked over unit, door had 3 photo-eyes, I began to check over photo-eyes making sure this was sending, and receiving a

3531043	A5-5CS1-05-DOOR /Door	GS19893	A5-5CS1-05-DOOR	CLOS E	ECM	7/20/22	1:09:00 PM	7/20/22	1:23:00 PM	00:14	0.00

Comments: Reset door from inside controls. Operator called off alarm, restarted belt, it ran, RTS.

3550712	A5-5CS1-05-DOOR - FAILED	GS19893	A5-5CS1-05-DOOR	CLOS E	ECM	8/17/22	3:23:00 PM	8/17/22	3:36:00 PM	00:13	0.00

Comments: wiped photo eyes and reflectors

Arrived at asset, inspected and wiped clean photo eyes and reflectors, manually closed door, cleared fault, tested door, RTS

3420888	A3-3SS-503 /Overload	GS13329	A3-3SS-503	CLOS E	ECM	2/24/22	3:20:00 PM	2/24/22	3:27:00 PM	00:07	0.00

Per JSM Antony.

3513268	A3-3SS-509 - belt ripper	GS13335	A3-3SS-509	CLOS E	ECM	6/23/22	7:57:00 PM	6/23/22	8:20:00 PM	00:43	0.00

Comments: Ecall : Torn belt, Cleared fault reset asset, & RTS follow up needed for belt

removed damage part of belt, cleared faults restarted and tested asset called back in service

3413299	A2-2TC2-01 - Sensors Catching	GS11412	A2-2TC2-01	CLOS E	ECM	2/12/22	3:38:00 PM	2/12/22	3:45:00 PM	00:07	0.00

Comments: Comment

Verified by Anthony.

3624440	A2-2TC2-01-Issues Starting	GS11412	A2-2TC2-01	CLOS E	ECM	11/20/22	5:05:00 AM	11/20/22	5:15:00 AM	00:30	0.00

Comments: arrived at asset, reset line, RTS

arrived at asset, reset line, RTS

3570512	A7-2CL2-10	GS10411	A7-2CL2-10	CLOS E	ECM	9/7/22	2:45:00 AM	9/7/22	5:30:00 AM	05:30	1,284.72

Comments: arrived to find the belt had failed so we replaced the belt and aligned the rollers

arrived to find the belt had failed so we replaced the belt and aligned the rollers

3416654	A7-2SS3-02 multiple jams	GS10423	A7-2SS3-02	CLOS E	ECM	2/23/22	4:56:00 AM	2/23/22	5:31:00 AM	00:35	0.00

Comments: Arrived & found misaligned PE. Adjusted. RTS.

3607682	A7-2SS3-02 motor cover is	GS10423	A7-2SS3-02	CLOS E	ECM	11/1/22	5:09:00 PM	11/1/22	6:00:00 PM	01:42	0.00

Comments: inspected asset, tighten loose motor cover, restarted, tested, RTS

inspected asset, tighten loose motor cover, restarted and tested asset with SR tech jose assistance, called back in service

3594774	A7-2SS3-14 - VFD Disconnect	GS10433	A7-2SS3-14	CLOS E	ECM	10/9/22	11:03:00 AM	10/9/22	11:15:00 AM	00:12	0.00

Comments: Comment

The asset was changed from "A7-2SS3-16" to "A7-2SS3-14" upon verification with JSM tech.

3385131	A7-2CL3-03 Overload will not	GS10438	A7-2CL3-03	CLOS E	ECM	1/6/22	6:00:00 AM	1/6/22	8:35:00 AM	05:40	1,620.43

Comments: Ecall: Overload not resetting,Replaced motor heaters & reducer & RTS

3rd Shift :

inspect issue notice reset button rough went to parts for new heaters, past to 1st shift to complete repair.

1st Shift :

found that the gear motor (gear box) has locked up disconnected hardware and removed the gearbox replaced with mew and check oil level

3376630	A6-6CS-03 multiple jams	GS15589	A6-6CS-03	CLOS E	ECM	1/2/22	9:55:00 AM	1/2/22	10:03:00 AM	00:20	0.00

Comments: ECALL: inspected photo eye, belt, encoder, final inspection, called back to service.

Inspected asset, inspected photo eye, belt, encoder, final inspection, called back to service.

3385390	A6-6CS-03 - Multiple Jam	GS15589	A6-6CS-03	CLOS E	ECM	1/9/22	11:52:00 AM	1/9/22	11:58:00 AM	00:11	0.00

Comments: Comment

Verified by Roy.

3416328	A6-6CS-03-multiple jams	GS15589	A6-6CS-03	CLOS E	ECM	2/19/22	4:31:00 PM	2/19/22	4:45:00 PM	00:14	0.00

Comments: ECALL:unable to replicate faults, cleaned reflectors, photoeye working ok, no rips or tears, RTS

arrived, assessed, watched multiple bags go by, unable to replicate fault, cleaned reflector, photo-eye functioning properly, no rips or tears in

3385553	Bag jam exceeds six minutes - A6	GS15589	A6-6CS-03	CLOS E	ECM	1/11/22	12:48:00 PM	1/11/22	1:15:00 PM	00:54	0.00

Comments: ECALL: bag jam, reset e-stop, cleared bags from eye, tested line, then RTS.

Inspect asset, line was not running, e-stop was pushed on the side of the diverter controls, reset e-stop, cleared bags from photo eyes,

3421188	A6-6CS-03 - Multiple Jam	GS15589	A6-6CS-03	CLOS E	ECM	2/28/22	3:42:00 PM	2/28/22	3:52:00 PM	00:18	0.00

Comments: Inspected. No jams. E-stop pushed, reset E-stop. Monitored asset. RTS.

3464761	A6-6CS-03 /Shaft encoder fault	GS15589	A6-6CS-03	CLOS E	ECM	4/26/22	5:34:00 PM	4/26/22	5:40:00 PM	00:06	0.00

Comments: ECALL: cable for the encoder was out, placed cable back on, reset line, encoder fault cleared, RTS

Inspected asset, cable for the encoder was out, placed the cable back on and reset the line, encoder fault cleared, called back in service

3624369	A6-6CS-03 - Multiple Jam	GS15589	A6-6CS-03	CLOS E	ECM	11/19/22	11:01:00 AM	11/19/22	11:21:00 AM	00:20	0.00

Comments: Ecall : Multiple jams, Cleaned debris and tightened loose photo eye & RTS

went to asset inspected found debris and a loose photo eye cleaned and tightened photo eye tested and called back in service

3432714	A6-BC30-01-BC - JAM TUEX	GS15799	A6-BC30-05-BC	CLOS E	ECM	3/10/22	5:19:00 PM	3/10/22	5:33:00 PM	00:42	0.00

Comments: ECALL: jam fault on -05 needed green button pressed, after bags were cleared, cleared jam,tested,RTS

Arrived at asset, inspected and identified jam fault on -05 needed green button pressed, after bags were cleared, cleared jam, tested it, back

3398344	3CS1-01 has a door fault	GS18889	A3-3CS1-01-DOOR	CLOS E	ECM	1/27/22	3:26:00 PM	1/27/22	3:37:00 PM	00:38	0.00

Comments: Ecall : Door fault, Closed door reset fault and RTS

arrived to asset door not fully closed / open causing fault manually closed door started asset door opened normally stopped asset door fully

3413584	A3-3CS1-01-DOOR Failed To	GS18889	A3-3CS1-01-DOOR	CLOS E	ECM	2/15/22	10:04:00 AM	2/15/22	10:18:00 AM	00:14	0.00

Comments: ECALL: Inspected asset, cleared fault in the BD line, called back in service.

Inspected asset, cleared fault in the BD line, called back in service.

3420955	A3-3CS1-01-DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	2/25/22	4:34:00 PM	2/25/22	4:45:00 PM	00:52	0.00

Comments: Ecall : Door fault, Flag photo eye to reset door fault & RTS
got there was door fault causing the mat flag, flag photo eye to reset line started door open then stop door came down monitor it then call

3420964	A3-3CS1-01-DOOR limit	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	2/25/22	6:30:00 PM	2/25/22	7:01:00 PM	01:20	0.00

Comments: Ecall : Doo fault, RTS, Follow up needed for wire to be fixed
inspect issue found broken frayed wire on safety switches W/O made part not on hand test ok back in service

3446370	A3-3CS1-01-DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	3/31/22	7:17:00 PM	3/31/22	7:35:00 PM	00:18	0.00

Comments: ECM-remove trash from door, reset fault, started asset, RTS.

3420963	A3-3CS1-01-DOOR Fault	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	2/25/22	5:53:00 PM	2/25/22	6:15:00 PM	00:44	0.00

Comments: Ecall : Door fault,Cleaned debris from under door, clean photo eye/reflector, closed door & RTS
arrived at asset inspected and wiped clean photo eyes and reflectors cleaned up debris under door manually closed door tested it back in

3469351	A3-3CS1-01-DOOR Failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	4/30/22	8:04:00 AM	4/30/22	8:14:00 AM	00:10	0.00

Comments: ECALL- Operator Error, e-stop while door open, reset door, tested, RTS.

3490314	A3-3CS1-01-DOOR door	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	5/29/22	4:53:00 PM	5/29/22	5:10:00 PM	00:17	0.00

Comments: ECALL- Door failed to open, manually opened door, reset fault, tested door, RTS.

3500311	A3-3CS1-01-DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	6/2/22	5:11:00 AM	6/2/22	5:20:00 AM	00:09	0.00

Comments: ECALL-Cleared obstruction, reset, RTS.

3503248	A3-3CS1-01-DOOR failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	6/13/22	12:00:00 PM	6/13/22	12:23:00 PM	00:53	0.00

Comments: door fault
Used contactor to bring door up and down manually. Used control station to do same thing. Reset line. Called in.

3556174	3CS1 door has a fault	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	8/31/22	4:07:00 PM	8/31/22	4:36:00 PM	00:33	0.00

Comments: Ecall : Door fault, Removed bag blocking photo eye & RTS
went to asset inspected found bag blocking photo eye removed bag tested called back in service stay to monitor

3572393	A3-3CS1-01-DOOR Failed To	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	9/8/22	9:45:00 AM	9/8/22	10:02:00 AM	00:30	0.00

Comments: Ecall : Door fault, Cleaned debris from under door reset asset & RTS
went to asset inspected door found debris cleared debris tested asset called back in service stayed to monitor asset

3572548	A3-3CS1-01-DOOR DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	9/10/22	9:42:00 AM	9/10/22	11:00:00 AM	02:56	0.00

Comments: Ecall : Door fault, Greased door reset fault & RTS
got there door was getting stuck coming down door so straight leaf from door then grease corner SD door came down smooth then test d

3594699	A3-3CS1-01-DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	10/8/22	10:28:00 AM	10/8/22	10:33:00 AM	00:07	0.00

Comments: Ecall : Door fault, Reset limits on door, reset fault & RTS
went to asset inspected found door not closing all the way I reset the limits tested called back in service

3594712	A3-3CS1-01-DOOR failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	10/8/22	12:41:00 PM	10/8/22	12:53:00 PM	00:12	0.00

Comments: Ecall : Door fault, Cleared jkam condition reset door fault & RTS
went to asset inspected asset door will no closed because bag were placed too close together causing fault clear jam tested called back in

3617146	A3-3CS1-01-DOOR Door	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	11/5/22	9:50:00 AM	11/5/22	10:00:00 AM	00:40	0.00

Comments: Ecall : Door fault, Reset door fault and RTS
arrived at the asset check for debris under the photo eye clear all reset panel test it was running good call it back in service stay there for a

3617416	A3-3CS2-02-DOOR Failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	11/7/22	11:54:00 AM	11/7/22	12:10:00 PM	00:56	0.00

Comments: inspect, bag door jammed, kill power, reset conveyor, restored power, RTS
inspect, bag door jammed, kill power, reset conveyor, restored power, RTS

3624190	3CS1 has a door fault	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	11/17/22	9:12:00 AM	11/17/22	9:27:00 AM	00:18	0.00

Comments: Ecall : Door jam, Opened door tested & RTS
went to asset inspects manually open door and closed it tested asset was operating normally called back in service stayed to monitor asset

3594612	3CS1 has a door fault	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	10/7/22	1:22:00 PM	10/7/22	1:33:00 PM	00:23	0.00

Comments: Ecall : Door fault, Reset asset to clear fault & RTS
went to asset showing jam reset line tested called back in service

3390465	3BD1/3CS7-01 door has an	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	1/17/22	8:34:00 AM	1/17/22	9:12:00 AM	00:38	0.00

Comments: ECALL: door fault, manually open/close door, remove debris, restart line, fault cleared, tested, RTS
Inspected line, there was a jam, used contactor to manually bring up and down door, removed debris from door, tried restarting line but it

3393575	A3-3CS1-01-DOOR door	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	1/23/22	7:11:00 PM	1/23/22	7:25:00 PM	00:14	0.00

Comments: ECALL: door fault, removed debris from photoeye, HIT and reset door,RTS
door had a fault, I removed the debris from the photo-eye, then hit and reset the door, asset is now back in service

3393704	A3-3CS1-01-DOOR Will	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	1/25/22	9:22:00 AM	1/25/22	9:40:00 AM	00:18	0.00

Comments: ECALL: overlength on asset, cleared overlength on the panel, monitored, then RTS.
Inspected asset, overlength won't clear, inspected the photo eye and reflector, went to the panel and cleared overlength, monitored the as

3398643	AA3-3CS1-01-DOOR DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	1/31/22	8:13:00 AM	1/31/22	8:48:00 AM	00:34	0.00

Comments: ECALL: BD line jammed, used contractor door up,cleared debris from door,manually door down,reset,RTS
inspected line, line was running and door was closed, the BD line was jammed, used contractor to bring door up and cleaned debris from door,

3421033	A3-3CS1-01-DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	2/26/22	6:16:00 PM	2/26/22	7:40:00 PM	01:24	0.00

Comments: Door racked sideways. Manually straightened damaged slats. Tested & adjusted. Once smooth, RTS
Arived and found door racked sideways. Manually raised door to straighten it out. Several slats were bent, so I worked on straightening them

3430453	A3-3TC7-02-DOOR, DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	3/4/22	5:13:00 PM	3/4/22	5:25:00 PM	00:24	0.00
	Comments: ECALL: found no issue initially, 3BD1-02-SD not opened all the way, cleared issue, RTS										
	arrived to asset, talked to ticket counter personnel, they stated there was no issue, I stopped asset, door closed, I started asset, door										
3430888	A3-3CS1-01-DOOR failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	3/9/22	12:25:00 PM	3/9/22	12:40:00 PM	00:15	0.00
	Comments: ECALL: clear overheight. reset door manually and cleared faults. RTS										
	operator didn't know how to clear overheight, reset door manually and cleared faults. RTS										
3455539	A3-3CS1-01-DOOR, DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	4/9/22	6:33:00 PM	4/9/22	6:48:00 PM	00:27	0.00
	Comments: ECALL: door closed, jam alarm on, door closed automatically, hit top switch,cleared, reset,RTS										
	arrived at unit, door was closed but jam alarm still on, manually opened door from inside room, door closed automatically, once is hit top										
3430914	A3-3CS1-01-DOOR failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	3/9/22	5:56:00 PM	3/9/22	6:10:00 PM	00:14	0.00
	Comments: ECALL: closed door manually, reset asset and called back in service.										
3508333	A3-3CS1-01-DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	6/19/22	3:18:00 PM	6/19/22	3:40:00 PM	00:32	0.00
	Comments: Jam won't clear, manually opened, closed door, reset, cleared, tested, RTS										
	inspected asset, jam won't clear, manually opened and closed the door to reset the position, the jam cleared, tested door, called back in										
3513707	A3-3CS1-01-DOOR failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	6/28/22	1:15:00 PM	6/28/22	1:30:00 PM	00:25	0.00
	Comments: door open line not running, reset e-stop on door and reset line. back in service.										
	inspected line, checked photo eyes and check for any debris under the door. door was open and line not running. hit e stop and control station										
3517328	A3-3CS1-01-DOOR failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	7/5/22	2:06:00 PM	7/5/22	2:20:00 PM	00:14	0.00
	Comments: inspected the door. lowered the door manually and reset the system. Tested, RTS										
	Arrived at the asset, inspected the door. lowered the door manually and reset the system. Tested, RTS										
3530578	A3-3CS1-01-DOOR /Failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	7/15/22	10:57:00 AM	7/15/22	11:15:00 AM	00:18	0.00
	Comments: Ecall : Door fault, Went to asset reset line tested called back in service										
3530689	A3-3CS1-01-DOOR failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	7/16/22	3:05:00 PM	7/16/22	3:16:00 PM	00:11	0.00
	Comments: reset door at control station, tested the operation										
3530864	A3-3CS1-01-DOOR failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	7/18/22	11:25:00 AM	7/18/22	11:35:00 AM	00:20	0.00
	Comments: there was a jam fault . E-stopped and reset control station. Line ran and jam fault cleared. Reset,										
	Inspected line. Door was closed, there was a jam fault . E-stopped and reset control station. Line ran and jam fault went away. Reset line,										
3534086	A3-3CS1-01-DOOR /JAM	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	7/21/22	6:30:00 PM	7/21/22	6:53:00 PM	01:20	0.00
	Comments: Removed trash, closed door, remove fault. RTS.										
	Removed trash, closed door, remove fault, with Tech Carlos assistance.										
3539110	A3-3CS1-01-DOOR, Door	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	7/31/22	2:09:00 PM	7/31/22	2:25:00 PM	00:16	0.00
	Comments: Cleared, reset fault at 3cs1-01, door tested, RTS										
	Cleared, reset fault at 3cs1-01, door tested, RTS										
3555638	A3-3CS1-01-DOOR Failed to	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	8/25/22	8:12:00 AM	8/25/22	8:22:00 AM	00:46	0.00
	Arrived @asset, inspected and wiped clean photo-eyes and reflectors, cleaned up debris under door, manually closed door cleared fault,										
3572689	A3-3CS1-01-DOOR /Door	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	9/11/22	3:41:00 PM	9/11/22	4:15:00 PM	00:34	0.00
	Comments: inspected asset, cleaned photo eyes and reflectors, cleared fault and RTS										
3617513	3CS1 has a door fault	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	11/8/22	1:52:00 PM	11/8/22	2:25:00 PM	00:33	0.00
	Comments: inspected, cleared fault, manually closed door, tested, RTS										
	inspected, cleared fault, manually closed door, tested, RTS										
3619269	A3-3CS1-01-DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	11/11/22	10:40:00 AM	11/11/22	10:52:00 AM	00:25	0.00
	Comments: Clean debris, & photo-eye, reset panel , RTS. tested the door and monitored.										
3581932	A3-3CS1-01-DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	9/26/22	10:03:00 AM	9/26/22	10:15:00 AM	00:22	0.00
	Comments: cleaned photoeye/reflectors, used mait mode to bring down door. E-Stop, reset, tested, reset, RTS										
	inspected, line not running, door up, cleaned photoeye and reflectors, used control station in mait mode to bring down door. E-Stop, reset,										
3624323	A3-3CS1-01-DOOR	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	11/18/22	7:53:00 PM	11/18/22	7:54:00 PM	00:01	0.00
	Comments: Manually lowered door, reopen, tested door, RTS.										
3624335	A3-3CS1-01-DOOR, Door	GS18889	A3-3CS1-01-DOOR	CLOS	ECM	11/19/22	5:00:00 AM	11/19/22	5:05:00 AM	00:10	0.00
	Comments: E-stop, reset line, cleaned photo-eyes, restarted door, test door, RTS.										
3390335	ASA ticket counter scale inop	GS12179	A2-A-2TC1-A-BS-03	CLOS	ECM	1/15/22	3:45:00 PM	1/15/22	3:57:00 PM	00:12	0.00
	Comments: ECALL:performed a power reset on the scale, indicated now works, checked functions and tested										
	performed a power reset on the scale, indicated now works, checked functions and tested										
3446905	3446905 - Scale EET counter scale	GS12179	A2-A-2TC1-A-BS-03	CLOS	ECM	4/6/22	12:16:00 PM	4/6/22	1:05:00 PM	01:11	0.00
	Comments: ECALL-Scale not reading correctly, calibrated scale, tested, RTS.										
3508108	A6-BC-29-02-BC	GS14528	A6-BC-29-02-BC	CLOS	ECM	6/17/22	12:57:00 PM	6/17/22	5:53:00 PM	06:16	1,903.61
	Comments: Replaced VFD that went bag during power outrage. Programmed, tested and RTS										
	Replaced VFD that went bag during power outrage. Programmed, tested and RTS.										
3581816	A3-3CS2-11 SE reporting meter	GS11571	A3-3CS2-11	CLOS	ECM	9/25/22	11:55:00 AM	9/25/22	12:17:00 PM	00:52	0.00
	Comments: belt for torque arm come off, installed new belt, adjusted v-belt, tested, RTS										
	arrived at asset, diagnosed problem, belt for torque arm come off, installed new belt, adjusted v-belt, tested and rested, called into service										
3421305	A3-3ML2-02 - Loose hardware	GS11619	A3-3ML2-02	CLOS	ECM	3/1/22	4:31:00 PM	3/1/22	5:10:00 PM	00:39	0.00
	Comments: ECALL: loose bearing; inspect; track belt; tighten bearing; replace bearing cap/take up cover; RTS										
	arrived and inspected the asset. Tracked the belt and tightened the bearing. Replaced missing bearing cap and take up cover. called back in										

3572754	A3-3ML2-02 (JAMS	GS11619	A3-3ML2-02	CLOS	ECM	9/12/22	11:35:00 AM	9/12/22	12:00:00 PM	00:25	0.00
	Comments: photoeye not flagging properly, cleaned photoeyes and reflectors, tested, RTS and monitored Went to asset, inspected asset, found photoeye not flagging properly, cleaned photoeyes and reflectors, tested, RTS and monitored										
3376905	3TC6-11 motor is	GS13000	A3-3TC6-11	CLOS	ECM	1/5/22	10:06:00 AM	1/5/22	11:26:00 AM	01:24	0.00
	Comments: Ecall : Motor mount broke, Fixed broken bracket and RTS troubleshooting the asset and found out the motor mount bracket was broken I fixed the bracket after that I turned on the asset for testing it										
3438151	A3-3TC6-11 - Multiple Jams	GS13000	A3-3TC6-11	CLOS	ECM	3/21/22	7:01:00 PM	3/21/22	7:17:00 PM	00:29	0.00
	Comments: Comment Verified by Angel/Jaime.										
3442904	A3-3TC6-11 multiple jams	GS13000	A3-3TC6-11	CLOS	ECM	3/24/22	12:19:00 PM	3/24/22	12:26:00 PM	00:11	0.00
	Comments: Ecall : Multiple jams, Tightened loose V-belt & RTS Went to asset found loose V-belt tightened tested called back in service										
3513182	Multiple bag jams A3-3TC6-11	GS13000	A3-3TC6-11	CLOS	ECM	6/23/22	5:51:00 AM	6/23/22	6:33:00 AM	00:49	17.20
	Comments: ECALL-Install Vbelt and bolts, RTS. Found V Belt off, motor held by one bolt. Install V Belt, install bolts, RT, RTS. need more bolts for tight shaft togo.										
3513270	A3-3TC6-11	GS13000	A3-3TC6-11	CLOS	ECM	6/23/22	9:08:00 PM	6/23/22	9:14:00 PM	00:17	0.00
	Comments: Ecall : Not moving, Inspect issue tightened up turn buckle test back in service										
3513394	A3-3TC6-11 SE conveying will not	GS13000	A3-3TC6-11	CLOS	ECM	6/25/22	11:19:00 AM	6/25/22	11:52:00 AM	01:32	7.46
	Comments: Ecall : Belt not running, Replaced broken V-belts & RTS arrived at asset inspected belt and identified V-belts ripped off and needed new ones advised BHS of issue headed to parts for new part										
3572593	A3-3TC6-11 SouthWest	GS13000	A3-3TC6-11	CLOS	ECM	9/10/22	3:00:00 PM	9/10/22	4:34:00 PM	02:43	1.59
	Comments: Ecall : Loud noise, Replaced bad chain and RTS went to asset found chain bad went to parts to pick up chain came back to asset installed new chain tested called back in service										
3503071	A3-3TC6-11 - multiple jams	GS13000	A3-3TC6-11	CLOS	ECM	6/11/22	8:00:00 PM	6/11/22	8:20:00 PM	00:20	0.00
	Comments: ECALL:checked photo-eyes and reflector, tested asset, it seems to be working fine, RTS inspect the asset, checked photo-eyes and reflector, tested asset, it seems to be working fine, called asset back in service										
3619560	A3-3TC6-11 multiple jams	GS13000	A3-3TC6-11	CLOS	ECM	11/14/22	11:17:00 AM	11/14/22	11:45:00 AM	00:43	0.00
	Comments: adjusted photoeyes, tested, RTS										
3469596	The PCA hose on gate 76 is loose	GS11086	PWC-76	CLOS	ECM	5/3/22	6:38:00 AM	5/3/22	6:49:00 AM	00:17	0.00
	Comments: ECALL: sent to inspect hose on 76, no issues found RTS										
3508713	Gate 76 Water cabinet is leaking	GS11086	PWC-76	CLOS	ECM	6/22/22	6:25:00 AM	6/22/22	8:21:00 AM	01:51	378.90
	Comments: inspected cabinet for water leak found swivel leaking. splice in hose leaking. Removed nozzle and all hose installed new hose with new clamps. Nozzle also missing a bumper installed a new one on nozzle. Also found										
3408839	76 pwc leaking	GS11086	PWC-76	CLOS	ECM	2/7/22	6:45:00 PM	2/7/22	6:56:00 PM	00:11	0.00
	Comments: tightened up the nut to stop the leak PWC is back in service										
3413133	Gate 76 the pwc hose connector is	GS11086	PWC-76	CLOS	ECM	2/10/22	11:24:00 AM	2/10/22	11:47:00 AM	00:22	2.75
	Comments: Went to parts and obtained a new o ring. Put the new one in.										
3555239	PWC-76 LEAKING	GS11086	PWC-76	CLOS	ECM	8/21/22	11:26:00 AM	8/21/22	11:38:00 AM	00:12	0.00
	Comments: PWC-76 Tide pass key										
3599420	The PWC on gate 76 has a bad	GS11086	PWC-76	CLOS	ECM	10/14/22	11:48:00 AM	10/14/22	12:01:00 PM	00:17	2.20
	Comments: nozzle was missing on O-ring, went and got a new one from parts, went back and put it in nozzle was missing on O-ring, went and got a new one from parts, went back and put it in										
3421150	A5-5CS1-03	GS15843	A5-5CS1-03	CLOS	ECM	2/28/22	8:51:00 AM	2/28/22	10:08:00 AM	02:58	0.00
	Comments: ECALL: inspected; motor engaged belt not running;removed brake/secured motor;belt moving;monitor/RTS Arrived and inspected the asset and determined that the motors brake was engaged and not releasing which caused a burning smell and										
3602675	A5-5CS1-05 excessive jams	GS15845	A5-5CS1-05	CLOS	ECM	10/23/22	10:47:00 AM	10/23/22	10:58:00 AM	00:21	0.00
	Comments: multiple jams, ESTOP, reset to clear jam, monitor through bags, no issue,RTS went over to A5- 5CS1-05 asset for multiple jams on ECALL, when I got there in ESTOP, reset to clear the jam, got asset, running again,										
3585889	2OSR3-02 has a jam which will not	GS10448	A7-2OSR3-02	CLOS	ECM	9/30/22	9:55:00 AM	9/30/22	11:24:00 AM	01:45	88.38
	Comments: bad photo eye, remove and replaced photo eye. RTS got part, loosen screws on photo eye and take old one off. replaced and tighten screws up and adjusted photo eye and restart line. RTS										
3398609	A7-2CL5-03 - Motor Overload	GS10500	A7-2CL5-03	CLOS	ECM	1/30/22	9:25:00 PM	1/30/22	9:55:00 PM	00:30	0.00
	Comments: ECALL:arrived at asset, inspected asset, reset overload, tested system, back in service arrived at asset, inspected asset, reset overload, tested system, back in service										
3602456	102 pwc hose has a hole	GS11106	PWC-102	CLOS	ECM	10/20/22	9:10:00 PM	10/20/22	10:23:00 PM	00:53	354.00
	Comments: PWC-102 hose has a hole Arrived at gate, it's a hose hole issue… went to the parts get a new hose, then go back to PWC 102 installed/ testing and back in service.										
3619816	Gate 102-PWC issue	GS11106	PWC-102	CLOS	ECM	11/16/22	6:46:00 PM	11/16/22	8:27:00 PM	01:41	0.00
	Comments: Chain off, Reconnected the chain into the sprocket, adjusted, tested, RTS.										
3416541	PWC 104 leaking	GS11108	PWC-104	CLOS	ECM	2/21/22	9:40:00 PM	2/21/22	10:03:00 PM	00:23	0.00
	Comments: ECALL: had hole, pulled hose all the way, wrapped with tape to slow water, F/U We arrived at the pwc 104 it has a whole in it I pulled the hose out all the way to see if it will still reach the plane no the hose has to be										

3538848	PWC-104 Bad coupling. New	GS11108	PWC-104	CLOSE	ECM	7/29/22	1:29:00 AM	7/29/22	2:09:00 AM	00:12	0.00
	Comments: PWC-104 bad coupling Arrived at PWC 104, checking the bad coupling.. went to the parts, checking a new coupling available but is out of stock right now.. the										
3547894	Gate 104 PWC Hose	GS11108	PWC-104	CLOSE	ECM	8/5/22	1:00:00 AM	8/5/22	1:16:00 AM	00:16	0.00
	Comments: Gate-104 PWC hose arrived at gate, checking the PWC hose finding out the hose is not properly connect, re- connected the hose into the handle and testing, it's										
3413743	Gate 107 pwc hose is leaking	GS11111	PWC-107	CLOSE	ECM	2/16/22	11:56:00 AM	2/16/22	12:20:00 PM	00:24	0.00
	Comments: leak in hose Cut off the portion of hose that was leaking. Put the nozzle back onto the hose. Found no other leaks.										
3570112	Gate 107-PWC hose tip issue	GS11111	PWC-107	CLOSE	ECM	9/2/22	6:58:00 PM	9/2/22	7:27:00 PM	00:29	2.20
	Comments: Gate-107 PWC arrived at gate, it's O ring issue… went to the parts get a new O ring, installed/ testing and back in service.										
3432825	126 pwc will not open	GS11123	PWC-126	CLOSE	ECM	3/11/22	5:46:00 PM	3/11/22	6:00:00 PM	00:14	0.00
	Comments: PWC-126 Pwc nozzle was stuck shut, was able to loosen the cap . Back in service										
3393465	Gate 126 PWC	GS11123	PWC-126	CLOSE	ECM	1/22/22	1:50:00 AM	1/22/22	1:59:00 AM	00:09	0.00
	Comments: ECALL:Cleaned up rust as much as I could with a wire brush… rinsed out cabinet… RTS										
3513527	PWC 126 not working	GS11123	PWC-126	CLOSE	ECM	6/26/22	8:08:00 PM	6/26/22	8:20:00 PM	00:24	0.00
	Comments: hose was tangled up in axle, untangled and rolled rest of hose up hose was tangled up in axle, untangled and rolled rest of hose up										
3393467	Gate 129 PWC	GS11126	PWC-129	CLOSE	ECM	1/22/22	1:41:00 AM	1/22/22	1:44:00 AM	00:03	76.95
	Comments: Ecall… PWC INOP Handle valve damaged at nozzle… replaced damaged valve with new from parts… installed tested good to go.										
3455811	PWC gate 129 hose has a hole	GS11126	PWC-129	CLOSE	ECM	4/12/22	7:24:00 PM	4/13/22	9:58:00 AM	00:21	0.00
	Comments: hose has a hole Removed and replaced PWC hose										
3455940	PWC - GATE 129 DAMAGED	GS11126	PWC-129	CLOSE	ECM	4/13/22	8:48:00 PM	4/13/22	10:34:00 PM	00:35	0.00
	Comments: PWC-129 Damaged seal inside unit Arrived at gate, checking the PWC... it's a nozzle issue, went to the shop get another nozzle, install/ testing and back in service.										
3508048	PWC 129 hose broken	GS11126	PWC-129	CLOSE	ECM	6/16/22	11:44:00 PM	6/16/22	11:58:00 PM	00:27	0.00
	Comments: pwc-129 issue I arrived at the pic-129 the hose was off the nozzle I reattach the hose back to the nozzle working good pwc back in service										
3617476	Gate 129 PWC Hose	GS11126	PWC-129	CLOSE	ECM	11/8/22	12:57:00 AM	11/8/22	1:05:00 AM	00:08	0.00
	Comments: reattached nozzle and tightened down clamp										
3416301	A2-2CLM2-08 ripped belt	GS10548	A2-2CLM2-08	CLOSE	ECM	2/19/22	9:48:00 AM	2/19/22	1:00:00 PM	06:24	1,215.90
	confirmed with Jaimie JSM										
3530709	A2-2CLM2-18-Jam	GS10557	A2-2CLM2-17	CLOSE	ECM	7/16/22	5:37:00 PM	7/16/22	7:35:00 PM	03:35	1,995.12
	Comments: belt outline & strip, got belt, rollers remove carousel, replaced belt,reassemble,tested,RTS got there powerturn was not moving notice belt was outline and strip so went parts got belt and rollers remove carousel then night shift took replaced belt, reassemble asset, tested and called back in service										
3398647	Frontier Ticket Counter called in	GS12180	A2-A-2TC1-A-PS-04	CLOSE	ECM	1/31/22	9:02:00 AM	1/31/22	9:16:00 AM	00:18	0.00
	Comments: Scale error. Removed display & unplugged. Plugged in & scale was reading. Zeroed out. Tested. RTS.										
3455760	SCALE FFT CTR	GS12182	A2-A-2TC1-B-PS-01	CLOSE	ECM	4/11/22	5:13:00 AM	4/11/22	5:42:00 AM	00:29	0.00
	Comments: ECALL- Plugged scale in, zeroed scale, tested, RTS.										
3503445	Scale is inop	GS12182	A2-A-2TC1-B-PS-01	CLOSE	ECM	6/15/22	5:15:00 AM	6/15/22	5:41:00 AM	00:45	0.00
	Comments: screen on scale was broken, adjusted the scale to zero then tested and called back in service. On arrival I inspected the asset to find the screen on scale was broken, and people can not zero scale. So I adjusted the scale to zero then										
3408518	FFT SCALE A-SIDE	GS12183	A2-A-2TC1-B-PS-02	CLOSE	ECM	2/3/22	10:12:00 AM	2/3/22	10:22:00 AM	00:16	0.00
	Comments: Ecall : Scale fault,Cycled power off & back on, tested & RTS got there scale wasn't reading SD disconnect then turn on scale was working test it with bag then call back in service										
3408517	FFT SCALE A-SIDE	GS12187	A2-A-2TC1-B-PS-02	CLOSE	ECM	2/3/22	10:12:00 AM	2/3/22	10:22:00 AM	00:16	0.00
	Comments: Ecall : Scale not working,Cycled power off & back on, tested & RTS arrived at asset inspected scale disconnected power cable for 3-5 secs reconnected power cable tested scale back in service										
3432981	3432981 - Scale at FFT express	GS12188	A2-A-2TC1-B-PS-04	CLOSE	ECM	3/13/22	5:30:00 AM	3/13/22	5:40:00 AM	00:10	0.00
	Comments: ECALL: Reset scale and test scale (OK)										
3455781	duplicate	GS12188	A2-A-2TC1-B-PS-04	CLOSE	ECM	4/12/22	8:39:00 AM	4/12/22	8:39:00 AM	00:00	0.00
	Comments: scale not working Zeroed out scale. Tested. Called it in.										
3517286	Scale FFT CTR	GS12188	A2-A-2TC1-B-PS-04	CLOSE	ECM	7/5/22	5:01:00 AM	7/5/22	5:07:00 AM	00:06	0.00
	Comments: Reset scale, rezero scale, back in service										
3442908	FFT TR scale not right	GS12192	A2-A-2TC1-C-PS-03	CLOSE	ECM	3/24/22	2:42:00 PM	3/24/22	3:01:00 PM	00:19	0.00

Comments: Ecall : Scale display is blank, Restore power to unit untangled cables & RTS

had to restore power to unit then test the cables were tangled and hard to get to tested operation and returned to service

3393329	Frontier baggage	GS12192	A2-A-2TC1-C-	CLOS	ECM	1/20/22	9:26:00 AM	1/20/22	9:39:00 AM	00:13	0.00

Comments: ECALL: Removed scale from cabinet. Reset main power. Tested, works well. RTS

3455772	FFT BAG	GS12194	A2-A-2TC1-C-	CLOS	ECM	4/12/22	8:40:00 AM	4/12/22	8:53:00 AM	00:13	0.00

Comments: ECALL: reset the scale, Zeroed out scale. Tested. Called it in.

when arriving to ticket counter, we inspected the scale to conclude there was an issue with if reading weight on scale without anything pre

3446314	FFT Scale	GS12196	A2-A-2TC1-C-	CLOS	ECM	3/31/22	7:44:00 AM	3/31/22	8:01:00 AM	00:17	0.00

Comments: ECM-Scale reading inaccurate, pressed zero button, scale weighed correctly RTs.,

3385368	A7-2OSR3-05	GS10451	A7-2OSR3-05	CLOS	ECM	1/9/22	6:40:00 AM	1/9/22	10:13:00 AM	03:32	1,460.46

Comments: ECALL: troubleshoot, motor & clutch were bad, acquired new one from parts, installed, tested, RTS.

Troubleshooting the asset and found out the motor and the clutch were bad, turned off the asset, lock out tag out, went to parts to get the

3385388	Motor overload;	GS10451	A7-2OSR3-05	CLOS	ECM	1/9/22	10:45:00 AM	1/9/22	2:39:00 PM	14:20	1,427.99

confirmed with Roy

3460441	A7-2OSR3-05	GS10451	A7-2OSR3-05	CLOS	ECM	4/17/22	4:40:00 AM	4/17/22	5:01:00 AM	01:00	0.00

Comments: ECALL: fault already cleared, reinspected, take-up roller rod disconnect,reinstalled,RTS

asset was already cleared of issue, double check asset, found take-up roller rod disconnect, reinstall rod to roller bearing, back in service

3469336	A3-3CX2-03	GS13375	A3-3CX2-03	CLOS	ECM	4/30/22	4:45:00 AM	4/30/22	5:50:00 AM	01:34	0.00

Comments: ECALL-Tightened up V Belt. shat by be broken, follow up 2nite to replace shaft & bearings. RTS.

3469499	A3-3CX2-03-shaft	GS13375	A3-3CX2-03	CLOS	ECM	5/1/22	9:22:00 PM	5/2/22	2:00:00 AM	04:48	1,304.61

Comments: ECALL: inspected; drive roller snapped in half; replaced drive roller; tested; RTS

On arrival I inspected the asset to find the reducer squeaking because the driver roller had snapped in half, JSM team members gathered

3376610	A3-3CX2-03	GS13375	A3-3CX2-03	CLOS	ECM	1/2/22	6:14:00 AM	1/2/22	6:59:00 AM	01:38	0.00

confirmed with Roy JSM

3390291	A3-3CX2-03	GS13375	A3-3CX2-03	CLOS	ECM	1/15/22	4:15:00 AM	1/15/22	6:10:00 AM	03:40	2,024.42

Comments: ECALL: belt slipping, made adjustment, still slipping, changed out the belt, adjust, tested, RTS

check asset and belt was slipping so made adjustment and belt still was slipping, so had to change out the belt and adjust and test then called

3525511	A3-3ML2-10 -	GS13361	A3-3ML2-10	CLOS	ECM	7/8/22	4:38:00 PM	7/8/22	5:15:00 PM	00:37	89.38

Comments: Ecall : Loose photo eye not working, Replaced bad photo eye & RTS

went to asset inspect photo eye and cable photo eye bad went to parts to pick up new photo eye install tested called back in service

3555570	A3-3ML2-19	GS13370	A3-3ML2-19	CLOS	ECM	8/24/22	7:51:00 PM	8/24/22	8:05:00 PM	00:14	0.00

Comments: Tightened loose belt which caused the encoder to fault. 3ML2-19 RTS.

I notice that the belt was loose which was causing the encoder to fault, so I tightened the belt. 3ML2-19 is now back in service.

3619538	A3-3ML2-19	GS13370	A3-3ML2-19	CLOS	ECM	11/13/22	6:30:00 AM	11/13/22	8:30:00 AM	06:56	259.01

Comments: inspected, brake burnt, lovejoy missing, 2 blown fuses, replaced missing parts, mounted, tested, RTS

inspected, brake burnt, lovejoy missing, 2 blown fuses, replaced missing parts, mounted, tested, RTS

3619572	A3-3ML2-19 -	GS13370	A3-3ML2-19	CLOS	ECM	11/14/22	12:17:00 PM	11/14/22	4:30:00 PM	08:26	784.29

Comments: 3 blown fuses, motor amping high, replaced motor and fuses, 3 more fuses blew, replaced, test, RTS

inspected, 3 blown fuses, motor amping high, replaced motor and fuses, 3 more fuses blew, replaced, test, RTS

3430850	A3-3CX2-08 SE	GS13380	A3-3CX2-08	CLOS	ECM	3/9/22	6:47:00 AM	3/9/22	7:01:00 AM	00:23	0.00

Comments: Ecall : Ripped belt,Fixed belt temporarily & RTS, Follow needed for belt to be replaced

arrived and inspected the ripped belt removed the ripped portion to prevent further damage to the asset called asset back into service W/O

3433057	A3-3VS-200A not	GS13389	A3-3VS-200A	CLOS	ECM	3/14/22	5:02:00 AM	3/14/22	9:42:00 AM	09:47	0.00

Comments: ECALL: no power on armor start, had network,reset contractors, made adjustment,reset panel, RTS

Arrived at asset, noticed 3OSRM line did not have power on armor start, but had network, started checking wire connections, reset

Inspect asset, notice no power at armor start, made adjustment to cables, power came on at armorstart,reset panel, line 3OSRM and VS

3469576	A3-3VS-200A-	GS13389	A3-3VS-200A	CLOS	ECM	5/2/22	9:06:00 PM	5/2/22	9:24:00 PM	00:18	0.00

Comments: ECALL: cycled DIV position, reset disco,safety door out of position,reset door, tested,RTS

went to asset, cycled DIV position, reset disco, had S.E tell me what they did, noticed safety door out of position,reset door, tested, back in

3572745	Vertical is not	GS13398	A3-3VS-400B	CLOS	ECM	9/12/22	10:16:00 AM	9/12/22	10:30:00 AM	00:14	0.00

Comments: inspected asset and fond door open on VSU, close ddoor and RTS

3513542	3VS-500 is	GS13402	A3-3VS-500B	CLOS	ECM	6/27/22	6:55:00 AM	6/27/22	7:29:00 AM	00:40	0.00

Comments: Ecall : Jam, Adjusted photo eyes reset asset & RTS, follow up needed for bad bearing

inspect asset check all photo eyes made adjustment notice bearing at bucket B bad need to be replace at night pass to 3 shift

3455765	3VS-500B is	GS13402	A3-3VS-500B	CLOS	ECM	4/12/22	6:18:00 AM	4/12/22	6:26:00 AM	00:08	0.00

Comments: ECALL:went to asset, made adjustments to photo-eye on bucket, reset, back in service

went to asset, made adjustments to photo-eye on bucket, reset, back in service

3478005	3VS-500B is	GS13402	A3-3VS-500B	CLOS	ECM	5/9/22	6:30:00 AM	5/9/22	7:27:00 AM	01:40	0.00

Comments: ECALL: reset start/stop, safety gate was ajar, closed gate, function well, RTS

inspected asset, reset start/stop, safety gate was ajar, closed gate and confirmed asset was functioning normally, called back into service

3503190	Failsafe; A3-3VS-	GS13402	A3-3VS-500B	CLOS	ECM	6/13/22	5:25:00 AM	6/13/22	5:46:00 AM	00:40	0.00

Comments: Asset assessed for reported issue. VSU was cycled, tested and monitored. RTS

Asset assessed for reported issue. VSU was cycled, tested and monitored. Asset RTS

3503191	Multiple missing	GS13402	A3-3VS-500B	CLOSE	ECM	6/13/22	6:11:00 AM	6/13/22	6:25:00 AM	00:28	0.00
	Comments: asset assessed for reported issue. VSU was cycled and reset. VSU was monitored and RTS asset assessed for reported issue. VSU was cycled and reset. VSU was monitored and returned to service.										
3534287	A3-3VS-500B SE	GS13402	A3-3VS-500B	CLOSE	ECM	7/24/22	6:39:00 AM	7/24/22	7:03:00 AM	00:24	0.00
	Comments: inspected all photo-eyes, made adjustments, cleaned B buckets photo-eye, monitored asset, RTS arrived at the asset, and inspected all photo-eyes, made adjustments, cleaned B buckets photo-eye, monitored asset, RTS										
3619431	A3-3VS-500B -	GS13402	A3-3VS-500B	CLOSE	ECM	11/12/22	7:42:00 PM	11/12/22	8:01:00 PM	00:19	0.00
	Comments: checked all P/Es for proper alignment, cycled Vertical sort, moved bags, no issue,tested,RTS inspected asset, checked all photo-eyes for proper alignment, cycled vertical sort to see movement of asset, moved bags through asset,										
3443153	A3-3VS-OSRM	GS13405	A3-3VS-OSRM-A	CLOSE	ECM	3/26/22	6:53:00 PM	3/26/22	7:27:00 PM	00:34	0.00
	Comments: ECALL-Checked & adjusted photo-eyes, cycled & tested VSU, monitored asset, RTS. Asset inspected for reported issue. Photo eye were checked & adjusted. VSU was cycled and tested. Asset was monitored as well. Asset										
3534198	A3-3VS-OSRM-A	GS13405	A3-3VS-OSRM-A	CLOSE	ECM	7/23/22	8:18:00 AM	7/23/22	8:25:00 AM	00:07	0.00
	Comments: Ecall : Jam, Southeast cleared fault before tech arrived by the time I arrived SE had cleared jam I checked over unit no mechanical issues found called back in service										
3547934	A3-3VS-OSRM-A	GS13405	A3-3VS-OSRM-A	CLOSE	ECM	8/5/22	11:51:00 AM	8/5/22	11:59:00 AM	00:08	0.00
	Comments: Ecall : Belt ripped, Cut off bad section of belt reset asset & RTS arrived at unit E-stop line to cut off bad section of belt once finished I called unit back in service										
3572795	A3-3CL-302 jam	GS13034	A3-3CL-302	CLOSE	ECM	9/12/22	7:01:00 PM	9/12/22	8:30:00 PM	02:58	1,080.00
	Comments: Removed damaged belt, replaced it with a new one, new belt installed and up and running we removed the damaged belt, and replaced it with a new one, new belt is now installed and up and running										
3413573	3CL-303 motor is	GS13035	A3-3CL-303	CLOSE	ECM	2/15/22	9:10:00 AM	2/15/22	1:40:00 PM	12:27	1,642.02
	Comments: ECALL: belt not turning, clutch was bad, replaced clutch & motor, tested & monitored, RTS. Arrived and attempted to operate the asset and noticed a cloud of dust exiting the clutch for the motor, the belt would not turn despite the										
3555057	A5-6MD2-00-DIV	GS19647	A5-6MD2-00-DIV	CLOSE	ECM	8/19/22	6:55:00 AM	8/19/22	7:31:00 AM	01:20	0.00
	Comments: Ecall : Adjust DIV, Made adjustments to paddle tested and RTS got there the paddle was sticking out little so adjust paddle till it was straight then cycle DIV then put in auto monitor it then call back in										
3577762	Multiple bag jams	GS14024	A6-6OB-441	CLOSE	ECM	9/20/22	3:25:00 PM	9/20/22	3:56:00 PM	00:31	0.00
	Comments: adj photoeye, 1-2 lights, cleaned, checked reflector, loose, tightened, cleaned, checked PE, RTS Arrived at asset. Southeast tightened one photoeye from 6OB-446. RTS. adjusted photoeye for 6OB-441. switched between 1 and 2 lights.										
3478008	A6-6OB-706 reset	GS14116	A6-6OB-706	CLOSE	ECM	5/9/22	6:44:00 AM	5/9/22	7:02:00 AM	00:00	0.00
	Comments: ECALL:Southeast reset line, operating, checked P/Es for 3 lights, cleaned P/E Inspected line, line was in operation, Southeast reset the line and it was in operating, checked photo-eyes for 3 lights, cleaned photo-eye and										
3555918	A6-6OB-904 belt	GS14145	A6-6OB-904	CLOSE	ECM	8/28/22	6:58:00 PM	8/28/22	8:14:00 PM	02:32	1,395.00
	Comments: inspected, belt guide failed, removed old belt, installed new, RTS on arrival, I inspected the asset to find the belts guide had failed causing it to need to be replaced, removed old belt, installed new, tested,										
3430567	A6-6TC-116 jam	GS14177	A6-6TC-116	CLOSE	ECM	3/6/22	10:56:00 AM	3/6/22	11:35:00 AM	00:39	0.00
	Comments: ECALL: drive roller worn, replace w/o created,tightened, tested, RTS arrived, and inspected the asset and discovered the drive roller is worn and needs to be replaced w/o created, tightened the drive roller and										
3398340	SCALE NOT	GS12310	A5-B-5TC2-01-BS-03	CLOSE	ECM	1/27/22	2:40:00 PM	1/27/22	2:50:00 PM	00:40	0.00
	Comments: Ecall : Scale stuck at zero, Cycled power off & back on to reset fault & RTS arrived to asset set weight on scale, scale did not display weight removes cover screw, unplug power waited 60 seconds plugged power back										
3460592	AAL TKT Scale	GS12310	A5-B-5TC2-01-BS-03	CLOSE	ECM	4/18/22	1:21:00 PM	4/18/22	1:46:00 PM	00:39	0.00
	Comments: ECALL not reading weight,removed display,unplugged & plugged back in cable,scale read,zeroed out,RTS inspected scale, it was not reading weight, removed display, unplugged and plugged back in cable, scale read, zeroed it out, called it in										
3500866	AAL Ticket	GS12310	A5-B-5TC2-01-BS-03	CLOSE	ECM	6/6/22	2:32:00 PM	6/6/22	2:50:00 PM	00:18	0.00
	Comments: ECALL: reset power which cleared the fault, tested the scale and called it back into service arrived at the asset, reset power which cleared the fault, tested the scale and called it back into service										
3416511	scale inop	GS12312	A5-B-5TC2-01-BS-04	CLOSE	ECM	2/21/22	3:03:00 PM	2/21/22	3:03:00 PM	00:00	0.00
	Comments: duplicate to 3416508										
3416508	in op scale	GS12312	A5-B-5TC2-01-BS-04	CLOSE	ECM	2/21/22	3:03:00 PM	2/21/22	5:30:00 PM	04:16	0.00
	Comments: ECALL: scale's display was damaged, new display was order on 2-17-22 Arrived and inspected the scale and determined the scale's display was damaged, new display was order on 2-17-22. also install two load cells										
3550312	AAL TICKET	GS12312	A5-B-5TC2-01-BS-04	CLOSE	ECM	8/13/22	7:01:00 PM	8/13/22	7:30:00 PM	00:29	0.00
	Comments: unplug scale, replug scale power, reset it, RTS										
3398624	B3 AAL SCALE	GS12313	A5-B-5TC2-01-BS-05	CLOSE	ECM	1/31/22	5:15:00 AM	1/31/22	5:29:00 AM	00:14	0.00
	Comments: ECALL: Rebooted scale, closed up. called back into service										
3390778	AS4 recheck belt	GS11298	AS-4-RC2-3	CLOSE	ECM	1/19/22	11:47:00 PM	1/19/22	11:53:00 PM	00:06	0.00
	Comments: Jam. Arrived & removed car seat. Reset. RTS.										
3555107	A2-IBA-8A-BC	GS13488	A2-IBA-2	CLOSE	ECM	8/19/22	5:46:00 PM	8/19/22	6:27:00 PM	00:49	0.00
	Comments: powerturn had bag jam, removed bags, started line, everything was moving, RTS got there, panel showed jam, powerturn had bag jam, removed bags, started line, everything was moving, then called back in service										

3413768	AA BAG SCALE NOT WORKING	GS12316	A5-B-5TC2-02-B2-01	CLOS E	ECM	2/16/22	12:43:00 PM	2/16/22	1:43:00 PM	01:00	0.00
	Comments: Found scale face not working & needs replaced. Called OOS, passed to night shift.										
3602686	AAL SCALE	GS12317	A5-B-5TC2-02-B2-02	CLOS E	ECM	10/23/22	12:43:00 PM	10/23/22	1:36:00 PM	00:57	0.00
	Comments: inside cover came off scale, re-install cover and RTS went to american airlines scale for problem with the scale not working, open scale and it was missing the inside cover. i put one on and after										
3430395	AA Baggage Kiosk Scale	GS12318	A5-B-5TC2-02-B2-03	CLOS E	ECM	3/4/22	4:01:00 AM	3/4/22	4:06:00 AM	00:14	0.00
	Comments: ECALL: told working ok, it was set at KG not LB, monitoring ok, back in service Arrived at asset, told working ok, it was set at KG not LB, monitoring ok, back in service										
3585955	AAL TICKET COUNTER	GS12318	A5-B-5TC2-02-B2-03	CLOS E	ECM	9/30/22	7:00:00 PM	9/30/22	9:59:00 PM	02:00	145.62
	Comments: troubleshoot, drill hole longer on load cell, install cell to asset tested and RTS										
3478150	AAL Ticket Counter Scale	GS12320	A5-B-5TC2-02-B2-04	CLOS E	ECM	5/10/22	4:10:00 AM	5/10/22	4:23:00 AM	00:20	0.00
	Comments: ECALL:Asset assessed for reported issue, scale reset, tested, monitored, asset returned to service Asset assessed for reported issue, scale reset, tested, monitored, asset returned to service										
3393498	West Jet Ticket Counter	GS12321	A5-B-5TC1-BS E	CLOS E	ECM	1/22/22	12:18:00 PM	1/22/22	12:18:00 PM	00:00	0.00
	Comments: Duplicate to 3393497										
3455620	A2-2TC5-08 - Overload Fault	GS11556	A2-2TC5-08	CLOS E	ECM	4/10/22	9:47:00 PM	4/11/22	1:30:00 AM	05:43	1,324.10
	Comments: ECALL: troubleshot asset, VFD bad, replaced, tested, monitored, RTS asset assessed for reported issue, after troubleshooting asset, VFD was found to be bad, VFD was replaced, asset tested, monitored, ass										
3446485	AS1 FIS C belt jumpout	GS11196	AS-1-IBC-3	CLOS E	ECM	4/1/22	7:38:00 PM	4/1/22	7:45:00 PM	00:07	0.00
	Comments: ECM- reset the line and conveyor, RTS.										
3469240	A/S 1 C belt outside	GS11196	AS-1-IBC-3	CLOS E	ECM	4/28/22	8:49:00 PM	4/28/22	9:08:00 PM	00:19	0.00
	Comments: ECALL- Reset jam and RTS.										
3455439	FIS AS1 OUTSIDE C	GS11196	AS-1-IBC-3	CLOS E	ECM	4/8/22	7:26:00 PM	4/8/22	7:45:00 PM	00:19	0.00
	Comments: ECALL: Clear jam and reset										
3469560	AS1 customs belt C jam	GS11196	AS-1-IBC-3	CLOS E	ECM	5/2/22	4:58:00 PM	5/2/22	5:35:00 PM	00:37	0.00
	Comments: ECALL:inspected asset, there was jam at section 1, cleared jam, tested line, called back in service inspected asset, there was jam at section 1, cleared jam, tested line, called back in service										
3555118	AS1 FIS C Belt jam WO 3555116	GS11196	AS-1-IBC-3	CLOS E	ECM	8/19/22	9:23:00 PM	8/19/22	9:29:00 PM	01:30	0.00
	Comments: jam already cleared but jammed again, too many bags, clean all P/Es, cleared,RTS arrive at asset, jam already cleared but jam again, too many bags together, cleared jam, cleaned all photo-eyes, jam cleared, back in service										
3385375	Multiple bag jams A2-2CS1-02	GS19794	A2-2CS1-02	CLOS E	ECM	1/9/22	7:15:00 AM	1/9/22	8:07:00 AM	01:50	0.00
	Comments: ECALL: bag stuck between belt & wedge removed bag, also belt flipped over wedge, adjusted, test, RTS Inspect asset, belt was running, bag was stuck between the belt and wedge, removed bag from wedge, started the line, belt flipped over the										
3385383	Wheel stuck in conveyor - A2	GS19794	A2-2CS1-02	CLOS E	ECM	1/9/22	8:35:00 AM	1/9/22	8:53:00 AM	00:25	0.00
	Comments: ECALL: belt flipped over wedge, made adjustment to lacing so it wouldn't get caught, tested, RTS. Inspected asset, belt lacing was caught on the wedge and was flipped, made adjustments to the lacing so it wouldn't get caught on the we										
3385387	JSM to make adjustment to	GS19794	A2-2CS1-02	CLOS E	ECM	1/9/22	10:43:00 AM	1/9/22	11:22:00 AM	00:39	0.00
	Comments: Comment Verified by Roy.										
3385399	A2-2CS1-02 - Multiple Jams	GS19794	A2-2CS1-02	CLOS E	ECM	1/9/22	2:51:00 PM	1/9/22	3:23:00 PM	00:39	0.00
	Comments: Comment Verified by Roy.										
3390526	A2-2CS1-02-belt was flagging the	GS19794	A2-2CS1-02	CLOS E	ECM	1/17/22	8:07:00 PM	1/17/22	8:33:00 PM	00:51	0.00
	Comments: ECALL: removed wedge to fix, made adjustments to belt, installed wedge,ops checked,RTS,monitored arrived at asset, inspected asset, removed wedge to fix the belt flagging, adjusted wedge, made adjustments to belt, installed wedge, ops										
3398591	A2-2CS1-02 - Bel Folder	GS19794	A2-2CS1-02	CLOS E	ECM	1/30/22	5:04:00 PM	1/30/22	5:49:00 PM	00:45	0.00
	Comments: Comment Verified by Roy.										
3416642	A2-2CS1-02 belt issue	GS19794	A2-2CS1-02	CLOS E	ECM	2/22/22	9:25:00 PM	2/22/22	9:52:00 PM	00:27	0.00
	Comments: ECALL:inspected asset, removed jam, tested system, back in service Arrived at asset, inspected asset, removed jam, tested system, back in service										
3433265	A2-2CS1-02 SE unable to clear	GS19794	A2-2CS1-02	CLOS E	ECM	3/16/22	6:37:00 AM	3/16/22	7:33:00 AM	00:56	0.00
	Comments: Ecall : Can't slear jam,Worked motor backwards to fix issue, tracked & RTS went to asset found belt rolled over itself, worked motor backwards to unroll belt tracked back in service										
3437768	A2-2CS1-02 belt flipper	GS19794	A2-2CS1-02	CLOS E	ECM	3/18/22	6:30:00 AM	3/18/22	6:41:00 AM	00:50	0.00
	Comments: Ecall : Belt flipped over, RTS, follow up needed for belt to be replaced arrived at asset and identified belt flipped over disconnected power to asset ran back and unflipped belt added proper tension to belt called										
3438045	Belt flipped; A2-2CS1-02	GS19794	A2-2CS1-02	CLOS E	ECM	3/21/22	5:46:00 AM	3/21/22	5:57:00 AM	00:33	0.00
	Comments: ECALL:Belt turned over conveyor, flipped back to correct side,cut bigger ear to keep off from flip initial inspection, Belt turned over conveyor, flipped back to correct side, cut bigger ear to keep off from flipping										
3438051	Belt flipped; A2-2CS1-02	GS19794	A2-2CS1-02	CLOS E	ECM	3/21/22	7:06:00 AM	3/21/22	7:40:00 AM	00:34	0.00
	Comments: ECALL: notice the belt was folded up and blocking photo eye, fold belt down and monitor. RTS										

3438062	A2-2CS1-02 malfunctioning	GS19794	A2-2CS1-02	CLOS	ECM	3/21/22	8:10:00 AM	3/21/22	8:54:00 AM	02:00	0.00
	Comments: ECALL: belt flipping over, cut portion of belt so it wouldn't flip. RTS										
3438291	Belt covering the P.E. A2-2CS1-02	GS19794	A2-2CS1-02	CLOS	ECM	3/23/22	6:24:00 AM	3/23/22	7:07:00 AM	00:43	0.00
	Comments: Ecall : Jam fault, Unfold belt blocking photo eye, reset jam condition & RTS arrived and inspected the asset and noticed the belt was folded up and blocking the photo eye after unfolding the belt I cleared the jam an										
3438332	A2-2CS1-02 belt flipped over	GS19794	A2-2CS1-02	CLOS	ECM	3/23/22	1:33:00 PM	3/23/22	1:52:00 PM	00:19	0.00
	Comments: Ecall : Belt folded & flagged photo eye, Cut belt blocking photo eye reset asset & RTS arrived to asset noticed belt covering photo eye cut belt from photo eye opened all disconnect closed all E-stops closed all disconnect open &										
3443485	A2-2CS1-02 screw catching	GS19794	A2-2CS1-02	CLOS	ECM	3/30/22	5:40:00 AM	3/30/22	6:05:00 AM	00:35	0.00
	Comments: Ecall : Screw causing jams, Made adjustments to screw to stop jam & RTS asset assessed for issue found screw was sticking outwards & caused bags to make jams screw was adjusted & asset monitored asset										
3446502	A2-2CS1-02 belt flipper	GS19794	A2-2CS1-02	CLOS	ECM	4/2/22	5:44:00 AM	4/2/22	6:05:00 AM	00:21	0.00
	confirmed with Qumill jsm										
3446588	duplicate	GS19794	A2-2CS1-02	CLOS	ECM	4/3/22	9:34:00 AM	4/3/22	9:34:00 AM	00:00	0.00
3455481	A2-2CS1-02 belt flipper	GS19794	A2-2CS1-02	CLOS	ECM	4/9/22	6:36:00 AM	4/9/22	6:54:00 AM	00:26	0.00
	Comments: Ecall : Belt Flipped, Unflipped and tracked belt & RTS arrived & assessed belt had flipped unflipped tracked monitored RTS monitored										
3398832	A2-2BD1-01 - BELT FLIPPED	GS19794	A2-2CS1-02	CLOS	ECM	2/2/22	1:04:00 PM	2/2/22	1:43:00 PM	01:16	0.00
	Comments: Ecall : Belt flipped, Tracked belt off wall and back in place & RTS arrived at asset inspected and identified belt flipped over on asset divert advised supervisor of issue began removing asset divert ran belt										
3438111	A2-2CS1-02 belt blocking photoey	GS19794	A2-2CS1-02	CLOS	ECM	3/21/22	1:32:00 PM	3/21/22	1:49:00 PM	00:17	0.00
	Comments: ECALL: inspected aset, made adjustment and belt and cladding. RTS										
3460306	A2-2CS1-02- Photo eye	GS19794	A2-2CS1-02	CLOS	ECM	4/15/22	9:17:00 PM	4/15/22	9:46:00 PM	01:06	0.00
	Comments: Ecall : Jam at photo eye, Restarted belt and RTS belt flip remove reflector restart line belt flip back re-track belt remove part that caused it flip test asset after reflector was put back, back in										
3502896	A2-2CS1-02 belt over turned	GS19794	A2-2CS1-02	CLOS	ECM	6/10/22	7:19:00 AM	6/10/22	7:24:00 AM	00:16	0.00
	Comments: Ecall : Belt rolled over, Got belt unstuck reset fault & RTS, follow up for belt replacement tonight arrived at asset inspected and identified belt rolled over diverter was able o get belt unstuck tested belt got proper measurements for belt to										
3525975	A2-2CS1-02 belt overlapping	GS19794	A2-2CS1-02	CLOS	ECM	7/13/22	6:30:00 AM	7/13/22	7:33:00 AM	01:15	0.00
	Comments: Ecall : Belt jam, Made adjustment to belting reset asset & RTS troubleshooting the asset found out the belt was flipped om the side I readjusted the belt after that I turned on the asset it was running very										
3526010	2CS1-02 belt flipped over	GS19794	A2-2CS1-02	CLOS	ECM	7/13/22	11:12:00 AM	7/13/22	11:23:00 AM	00:14	-0.39
	Comments: JSM Supervisor Roy said that they will replace the belt overnight.										
3538865	A2-2CS1-02 multiple jams	GS19794	A2-2CS1-02	CLOS	ECM	7/29/22	7:26:00 AM	7/29/22	7:38:00 AM	00:19	0.00
	Comments: Ecall : Multiple jams, Cleared jam condition reset asset & RTS got there was lots of bags stuck on merge remove all bags started line then monitor while bags passing through line then call back in services										
3539391	A2-2CS1-02 belt flipped flagging th	GS19794	A2-2CS1-02	CLOS	ECM	8/3/22	8:51:00 AM	8/3/22	9:09:00 AM	00:36	0.00
	Comments: Ecall : Belt flipped over and blocked photo eye, Straightened rolled up belt reset asset & RTS when we got there the belt had flipped on itself and blocked the photo eye hit E-stop manually rolled belt backwards straightened the fold										
3555162	A2-2CS1-02 belt flipped over	GS19794	A2-2CS1-02	CLOS	ECM	8/20/22	11:47:00 AM	8/20/22	11:59:00 AM	00:24	0.00
	Comments: Ecall : Belt was folding up causing jams, Straighten out belt reset asset & RTS went over area 2 to 2CS1-02 to unroll the belt from asset we went and unroll the belt got it straighten out and call it back service										
3555783	Belt flipped; A2-2CS1-02	GS19794	A2-2CS1-02	CLOS	ECM	8/27/22	5:05:00 AM	8/27/22	5:15:00 AM	00:10	0.00
	Comments: Ecall : Jam, Reset jam call back in service										
3572474	A2-2CS1-02	GS19794	A2-2CS1-02	CLOS	ECM	9/9/22	8:39:00 AM	9/9/22	8:50:00 AM	00:42	0.00
	Comments: Ecall : Belt flipped over blocking photo eye, Manually flipped belt back over & RTS arrived at asset inspected and identified belt flipped over disconnect asset and manually un-flipped belt cleared jam adjust tension off belt										
3577310	A2-2CS1-02 belt flipped over	GS19794	A2-2CS1-02	CLOS	ECM	9/16/22	5:31:00 AM	9/16/22	5:43:00 AM	00:24	0.00
	Comments: Ecall : Jam, Flipped belt back over reset jam condition & RTS Arrived at asset identified fault flipped belt back over called back into service										
3385414	A2-2CS1-02 - Multiple Jam	GS19794	A2-2CS1-02	CLOS	ECM	1/9/22	6:33:00 PM	1/9/22	7:08:00 PM	02:54	0.00
	Comments: Comment Verified by Jaime.										
3570043	A2-2CS1-02 belt flipped over	GS19794	A2-2CS1-02	CLOS	ECM	9/2/22	7:50:00 AM	9/2/22	8:08:00 AM	00:36	0.00
	Comments: Ecall : Belt flipped over, Removed bag flipped belt over & RTS went to asset inspected asset found that a bag clipped the edge of the belt and started to turn the belt inside out flipped belt over & removed										
3393528	A2-2CS1-02	GS19794	A2-2CS1-02	CLOS	ECM	1/23/22	6:03:00 AM	1/23/22	6:15:00 AM	00:12	0.00
	Comments: ECALL:missing hardware, found hardware, install to asset, back in service missing hardware, found hardware, install to asset, back in service										
3438075	A2-2CS1-02 jam	GS19794	A2-2CS1-02	CLOS	ECM	3/21/22	9:23:00 AM	3/21/22	10:10:00 AM	00:47	0.00
	Comments: ECALL: adjust damaged lacing and reset jam. RTS jam was showing on line, bags blocking photo eye, reset jam and notched belt lacing to prevent damage. monitor and RTS										

3442974	A2-2CS1-02 belt shifted to the side	GS19794	A2-2CS1-02	CLOS E	ECM	3/25/22	6:52:00 AM	3/25/22	7:25:00 AM	00:52	0.00
	Comments: ECALL: belt folded over,shut off line, manually ran backwards, tuck belt, Required replaced, RTS,F/U										
	arrived at asset, identified belt folded over, shut off line, manually ran belt backward and stuck belt, got measurements for belt as belt needs										
3443108	A2-2CS1-02 phot eye issue	GS19794	A2-2CS1-02	CLOS E	ECM	3/26/22	9:03:00 AM	3/26/22	10:20:00 AM	03:04	0.00
	Comments: ECALL: belt was flipped over,unflip,flipped again,carousal side causing flip,brough up,monitored,RTS										
	got there belt was flip over, so unfip it back tension the belt started the line, monitored it, then we call it back in service and not 2 minute										
3446585	A2-2CS1-02 belt flipped	GS19794	A2-2CS1-02	CLOS E	ECM	4/3/22	9:31:00 AM	4/3/22	9:57:00 AM	00:26	0.00
	Comments: ECALL: inspected line belt folded over and blocked photo eye. push belt back and RTS										
	belt folded on itself, pushed belt back and folded it over. reset line and called it back in service. airline started BD line										
3446600	A2-2CS1-02 belt folded	GS19794	A2-2CS1-02	CLOS E	ECM	4/3/22	11:55:00 AM	4/3/22	12:17:00 PM	00:22	0.00
	Comments: ECALL: made adjustements to the tracking of belt,monitored,RTS										
	Arrived and inspected the asset, made some adjustments to the tracking of the belt and monitored the asset to ensure it was not folding										
3478129	A2-2CS1-02 belt flipped	GS19794	A2-2CS1-02	CLOS E	ECM	5/9/22	7:51:00 PM	5/9/22	8:05:00 PM	00:14	0.00
	Comments: ECALL:Asset assessed for reported issue, belt was corrected, monitored, asset returned to service										
	Asset assessed for reported issue, belt was corrected, monitored, asset returned to service										
3530660	A2-2CS1-02 belt flipped over	GS19794	A2-2CS1-02	CLOS E	ECM	7/16/22	8:48:00 AM	7/16/22	9:02:00 AM	00:47	0.00
	Comments: flipping belt on the correct side, tested, called back in service, assisting putting bags on belt										
	went to asset, flipping belt on the correct side, tested, called back in service, assisting putting bags on the belt										
3530904	A2-2CS1-02 - photo eye issue	GS19794	A2-2CS1-02	CLOS E	ECM	7/18/22	7:24:00 PM	7/18/22	7:27:00 PM	00:03	0.00
	Comments: In route to call, called back in service by SE										
3530905	A2-2CS1-02- ripped belt	GS19794	A2-2CS1-02	CLOS E	ECM	7/18/22	7:38:00 PM	7/19/22	1:00:00 AM	05:22	372.37
	Comments: measured it, made it, place it, tracked it, RTS										
3530922	A2-2CS1-02 strap caught	GS19794	A2-2CS1-02	CLOS E	ECM	7/19/22	5:32:00 AM	7/19/22	5:55:00 AM	00:23	0.00
	Comments: SR created at 0531 in system but backdated to 0515. Tech received call at 0531.										
3538738	A2-2BD1-02 multiple jams	GS19794	A2-2CS1-02	CLOS E	ECM	7/28/22	6:05:00 AM	7/28/22	6:10:00 AM	00:05	0.00
	Comments: reset jam, called back in service										
3572671	A2-2CS1-02 - Bel Flipped Over	GS19794	A2-2CS1-02	CLOS E	ECM	9/11/22	12:07:00 PM	9/11/22	12:29:00 PM	00:38	0.00
	Comments: inspected asset, belt ran up wall, blocked photo eye. adjusted belt, tested and RTS										
3581447	2CS1-02 belt flipped over	GS19794	A2-2CS1-02	CLOS E	ECM	9/22/22	8:17:00 AM	9/22/22	8:57:00 AM	01:20	0.00
	Comments: JSM will replace the belt during the overnight.										
3581534	A2-2CS1-02 - Multiple Jams	GS19794	A2-2CS1-02	CLOS E	ECM	9/23/22	4:55:00 AM	9/23/22	5:00:00 AM	00:10	0.00
	Comments: Ecall : Bag jam, Removed obstruction stuck under wall of asset cleared fault & RTS										
	inspected asset noticed wheels stuck under wall of asset removed jam restarted asset called it in										
3581914	Multiple jams; A2-2CS1-02	GS19794	A2-2CS1-02	CLOS E	ECM	9/26/22	4:56:00 AM	9/26/22	5:11:00 AM	00:15	0.00
	Comments: went to asset, removed jam bag and reset RTS										
3586423	A2-2CS1-02 belt flipped	GS19794	A2-2CS1-02	CLOS E	ECM	10/5/22	7:40:00 AM	10/5/22	8:10:00 AM	00:30	0.00
	Comments: diagnosed, adjusted belt, tracked, tested, RTS										
	diagnosed, adjusted belt, tracked, tested, RTS										
3594583	A2-2CS1-02 - Bel Flipped Over	GS19794	A2-2CS1-02	CLOS E	ECM	10/7/22	4:45:00 AM	10/7/22	5:00:00 AM	00:15	0.00
	Comments: Belt was folding over wall, put belt back into alignment, shifted wall of belt rising, tested, RTS.										
	Inspected asset, notice belt was folding over wall of asset, put belt back into proper alignment, shifted wall over area of belt rising, tested it										
3599391	A2-2CS1-02 - Bel Flipped Over	GS19794	A2-2CS1-02	CLOS E	ECM	10/14/22	5:15:00 AM	10/14/22	5:50:00 AM	00:35	0.00
	Comments: Move belt backing to prevent belt from riding the wall, flattened out the belt, tested asset, RTS.										
3599487	A2-2CS1-02 belt rolled over	GS19794	A2-2CS1-02	CLOS E	ECM	10/15/22	9:10:00 AM	10/15/22	9:26:00 AM	01:00	0.00
	Comments: belt flipped over, disconnect off, manually ran belt backwards, unstruck belt, cleared fault,RTS										
	Arrived at asset, inspected and identified belt flipped over, flicked disconnect off, manually ran belt backwards, unstruck belt, cleared jam										
3602789	A2-2CS1-02 belt flipped over	GS19794	A2-2CS1-02	CLOS E	ECM	10/24/22	1:37:00 PM	10/24/22	1:53:00 PM	00:16	0.00
	Comments: jam with the belt flipped, adjusted the belt and tested the line while bags were passing through,RTS										
	arrived at asset, there was jam with the belt flipped, adjusted the belt and tested the line while bags were passing through, called back in										
3619716	2BD1-02 belt flipped over	GS19794	A2-2CS1-02	CLOS E	ECM	11/16/22	7:54:00 AM	11/16/22	8:11:00 AM	01:08	0.00
	Comments: arrived at asset, belt flipped. readjust belt and reset panel. RTS and monitor.										
3442902	A3-3TC6-10 loud noise coming from	GS12225	A3-3TC6-10	CLOS E	ECM	3/24/22	11:39:00 AM	3/24/22	11:45:00 AM	00:06	0.00
	Comments: Ecall : Unit making loud noise, No noise found, NPF & RTS										
	when I arrived I checked over unit I could not hear anything out of the normal called unit back in service										
3408601	A3-3ME-22 - Belt Needs to Tracked	GS11586	A3-3ME-22	CLOS E	ECM	2/4/22	1:58:00 PM	2/4/22	2:28:00 PM	01:14	0.00
	Comments: Comment										
	Verified by Jaime.										
3534413	3ME-22 motor is making a loud	GS11586	A3-3ME-22	CLOS E	ECM	7/25/22	4:24:00 AM	7/25/22	4:45:00 AM	00:21	0.00
	Comments: tracked belt off the wall, noticed roller not moving, sprayed lubricate roller moving, RTS, F/U										
	Asset was making loud noise, I tracked the belt off the wall, noticed the roller was not moving, I then sprayed lubricate the roller moving, RTS										
3577374	A3-3ME-22	GS11586	A3-3ME-22	CLOS E	ECM	9/17/22	5:37:00 AM	9/17/22	5:50:00 AM	00:13	0.00
	Comments: inspect issue, belt come off from reducer, reinstall belt, test back in service										

inspect issue, belt come off from reducer, reinstall belt, test back in service

3599513	A3-3ME-22 - belt not moving	GS11586	A3-3ME-22	CLOSED	ECM	10/15/22	12:20:00 PM	10/15/22	2:30:00 PM	05:29	1,825.51

needs new clutch

3437969	A3-3ML2-09 multiple jams	GS11607	A3-3ML2-09	CLOSED	ECM	3/20/22	7:37:00 AM	3/20/22	8:06:00 AM	00:56	0.00

Comments: ECALL: removed bags from P/E, toggled HOA to move bags down main line, cleared faults,hand mode,RTS

Removed bags from photo-eyes, toggled HOA to move bags down main line, to get bags moving down, cleared faults as they came in, left in

3437977	A3-3ML2-09 multiple jams	GS11607	A3-3ML2-09	CLOSED	ECM	3/20/22	9:00:00 AM	3/20/22	7:20:00 PM	08:49	0.00

Comments: Comment

Verified by Robert.

3455927	AS1 FIS Inbound Belt C	GS11197	AS-1-IBC-4	CLOSED	ECM	4/13/22	7:46:00 PM	4/13/22	7:59:00 PM	00:13	0.00

Comments: ECALL- reset estop, RTS.

3485483	AS1 FIS Outbound C belt	GS11197	AS-1-IBC-4	CLOSED	ECM	5/24/22	5:00:00 PM	5/24/22	5:45:00 PM	00:45	0.00

Comments: ECALL- Upon arrival jam was already cleared, and asset back in service, rechecked, RTS.

3469642	AS1 FIS C belt rollup door jam	GS11198	AS-1-IBC-3-DOOR	CLOSED	ECM	5/3/22	2:50:00 PM	5/3/22	3:38:00 PM	00:48	0.00

Comments: ECALL:Inspect asset, door jam with chain, move chain, reset door, called back in service

Inspect asset, door jam with chain, move chain, reset door, called back in service

3556144	4CLM-19 has a jam which will not	GS19677	A4-4CLM-19	CLOSED	ECM	8/31/22	9:12:00 AM	8/31/22	9:22:00 AM	00:18	0.00

Comments: Ecall : Jam not reset, Cleared bags from in front of photo eye & RTS

removed the bags in front of the photo eye reset the jam and started the asset back in service

3416457	AS4 FIS RC1 DOOR	GS19583	AS-4-RC3-4-DOOR	CLOSED	ECM	2/21/22	7:40:00 AM	2/21/22	7:58:00 AM	00:28	0.00

Comments: ECALL: ESTOP activated, cleared ESTOP, started belt, fault reset, RTS

I checked the door and saw there was ESTOP activated. I cleared the ESTOP, started the belt, the fault was reset and it was working

3430891	AS 4 Recheck belt Jam	GS19583	AS-4-RC3-4-DOOR	CLOSED	ECM	3/9/22	1:09:00 PM	3/9/22	2:21:00 PM	01:12	0.00

Comments: ECALL: multiple resets required on RC lines. ensured operation called back in service.

jam light flashing, e-stopped line and saw bags on conveyor. moved bags fro photo eye and crawl back down. release e-stop and reset line.

3530720	As4 FIS RC2 JAM	GS19583	AS-4-RC3-4-DOOR	CLOSED	ECM	7/16/22	7:22:00 PM	7/16/22	7:33:00 PM	00:11	0.00

Comments: when I arrived, I moved bags from in front of photo-eyes, fault cleared, reset line, RTS

when I arrived, I moved bags from in front of photo-eyes, fault cleared, reset line, RTS

3376624	Gate 54 Inverter Fault Message	GS19810	PBB-54	CLOSED	ECM	1/2/22	9:10:00 AM	1/2/22	9:23:00 AM	00:22	0.00

Comments: pbb-54

Turn of and turn ON and everything is fine

3385422	PBB 54 not moving	GS19810	PBB-54	CLOSED	ECM	1/9/22	8:10:00 PM	1/9/22	8:14:00 PM	00:04	0.00

Comments: PBB-54 not moving, bridge was docking to aircraft when i arrived; spoke with agent canopy was down

RTS

3455585	Gate 54 JB is not working	GS19810	PBB-54	CLOSED	ECM	4/10/22	12:32:00 PM	4/10/22	12:32:00 PM	00:00	0.00

Comments: call canceled by AOC

3477708	PBB 54 won't move	GS19810	PBB-54	CLOSED	ECM	5/5/22	6:10:00 PM	5/5/22	6:16:00 PM	00:11	0.00

Comments: PBB-54

Pbb running on arrival

3477712	PBB 54 won't move again	GS19810	PBB-54	CLOSED	ECM	5/5/22	7:35:00 PM	5/5/22	7:40:00 PM	00:05	0.00

Comments: PBB-54 wont move

Arrived at gate, checking the pilot console... found out no issue.

3489916	The jet bridge on gate 54 will not	GS19810	PBB-54	CLOSED	ECM	5/26/22	8:18:00 AM	5/26/22	8:30:00 AM	00:26	0.00

Comments: VFD fault, turn bridge off/on to reset, move bridge, turn it back to the Agent, monitored. RTS.

VFD fault, turn bridge off to reset, turn back on, move bridge, turn it back to the Agent and watch as they dock the bridge to the place.

3390509	Gate 54-PBB not moving	GS19810	PBB-54	CLOSED	ECM	1/17/22	4:55:00 PM	1/17/22	8:47:00 PM	00:18	0.00

Comments: bridge not moving call was call cancel

I still went to the gate the agent at the bridge said the bridge is working good no problem

3408728	Gate 54 jet bridge will not move	GS19810	PBB-54	CLOSED	ECM	2/6/22	9:32:00 AM	2/6/22	9:33:00 AM	00:06	0.00

Comments: ECALL:In route to call AOC, called back and cancelled

In route to call AOC, called back and cancelled

3421325	PBB 54 not moving	GS19810	PBB-54	CLOSED	ECM	3/1/22	9:42:00 PM	3/1/22	9:48:00 PM	00:10	0.00

Comments: PBB 54

No issues found at time when arriving to e call Check functions. Bridge back in service

3421327	PBB 54 NOT MOVING	GS19810	PBB-54	CLOSED	ECM	3/1/22	9:57:00 PM	3/1/22	10:00:00 PM	00:03	0.00

Comments: bridge 54 not moving

Back at bridge 54 gate agent error bridge is back in service

3430524	Gate 54-PBB canopy wont	GS19810	PBB-54	CLOSED	ECM	3/5/22	5:10:00 PM	3/5/22	5:29:00 PM	00:17	0.00

Comments: canopy at gate 54 will not retract

Arrived at gate 54 I just hell down the canopy button and it went on the plane back in service

3430616	Gate 54 Canopy	GS19810	PBB-54	CLOSED	ECM	3/6/22	10:15:00 PM	3/6/22	10:25:00 PM	00:10	0.00

Comments: check the canopy so turn the bridge on to retract he canopy good, extend canopy ,RTS

3430655	Gate 54 Canopy will not retract	GS19810	PBB-54	CLOSED	ECM	3/7/22	10:06:00 AM	3/7/22	11:13:00 AM	01:07	23.87

Comments: removed both canopy guards and checked capacitors for actuation found right side

Capacitor blown and crimp connections loose installed new capacitor and tightened connections then tested several times closed boxes a

3432983	Gate 54 PBB CANOPY	GS19810	PBB-54	CLOS E	ECM	3/13/22	5:47:00 AM	3/13/22	5:56:00 AM	00:18	0.00

Comments: PBB-54

Arrived, canopy was down on plane. Talked to gate agent, no error found.

3460167	PBB-54 NOT MOVING	GS19810	PBB-54	CLOS E	ECM	4/14/22	3:45:00 PM	4/14/22	3:52:00 PM	00:07	0.00

Comments: ECALL: GPU hoist was down, raised and RTS

3460183	PBB-54 OUT OF LIMITS	GS19810	PBB-54	CLOS E	ECM	4/14/22	5:53:00 PM	4/14/22	6:08:00 PM	00:15	0.00

Comments: PBB-54 out of limits

Arrived at gate, checking the pilot console… it's oversteer issue, reset/bypass and testing. Back in service.

3460503	Gate 54-PBB not working	GS19810	PBB-54	CLOS E	ECM	4/17/22	3:38:00 PM	4/17/22	3:48:00 PM	00:11	0.00

Comments: PBB-54

Arrived, bridge is on plane.

3460622	PBB 54 door bent and won't close	GS19810	PBB-54	CLOS E	ECM	4/18/22	5:26:00 PM	4/18/22	5:40:00 PM	00:14	0.00

Comments: PBB-54

Arrived to pbb and found damaged to door due to agent rotating cab while door was open and crushed it, straightened damage enough fo

3477832	Gate 54 not moving	GS19810	PBB-54	CLOS E	ECM	5/7/22	10:26:00 AM	5/7/22	12:01:00 PM	01:35	951.31

Comments: Bridge wont move

Tested bridge and found that the wheels would not turn right. Troubleshot the issue and diagnosed that the joystick was the issue. Swapped

3478338	PBB 54 double doors won't close	GS19810	PBB-54	CLOS E	ECM	5/11/22	6:03:00 PM	5/11/22	6:18:00 PM	00:15	0.00

Comments: PBB 54

Cab door bolt backed out. Put bolt back in and tightened. Ops checked after and working properly.

3490294	PBB-54 NOT MOVING	GS19810	PBB-54	CLOS E	ECM	5/29/22	1:12:00 PM	5/29/22	1:13:00 PM	00:03	0.00

Comments: plane on gate when i arrived agent said gpu hoist was down they raised it and

Drove gate to plane

3490443	54 not moving	GS19810	PBB-54	CLOS E	ECM	5/30/22	6:08:00 PM	5/30/22	6:13:00 PM	00:05	0.00

Comments: bridge -54 not moving

arrived at gate 54 was on the plane operator error

3501008	PBB 54 wheels locked	GS19810	PBB-54	CLOS E	ECM	6/7/22	7:36:00 PM	6/7/22	7:50:00 PM	00:14	0.00

Comments: ECALL: spider web in front of spacer limit. cleaned limit and bridge moved. RTS

3508009	Gate 54 PBB NO MVMT	GS19810	PBB-54	CLOS E	ECM	6/16/22	4:07:00 PM	6/17/22	8:15:00 AM	00:26	0.00

Comments: cab floor not rotating

Cab floor is not moving properly have to come back to see the problem

3508552	Gate 54 PBB	GS19810	PBB-54	CLOS E	ECM	6/21/22	1:30:00 AM	6/21/22	1:42:00 AM	00:18	0.00

Comments: Bridge in swing limit. Bypassed to return to normal limits. Bridge is good. RTS.

3517124	PBB 54 Invertor	GS19810	PBB-54	CLOS E	ECM	7/4/22	5:10:00 AM	7/4/22	5:13:00 AM	00:03	0.00

Comments: pbb-54 inverter

Reset the bridge it cleared up back in service

3525958	Gate 54-PBB wont move	GS19810	PBB-54	CLOS E	ECM	7/12/22	9:45:00 PM	7/12/22	9:58:00 PM	00:26	0.00

Comments: bridge was on aircraft when we arrived

3530591	WHEELS ON JB GATE 54 WEEL	GS19810	PBB-54	CLOS E	ECM	7/15/22	2:57:00 PM	7/15/22	3:08:00 PM	00:11	0.00

Comments: Wheels wont turn

Bridge was moving the plane when I arrived at the gate. Talked to operator and they described that the bridge wheels wouldn't turn until after

3534044	Gate 54 jetway is not moving	GS19810	PBB-54	CLOS E	ECM	7/21/22	10:39:00 AM	7/21/22	2:55:00 PM	00:03	0.00

Comments: Bridge wont move

Inverter had faulted. Reset power to console and bridge moved fine.

3534163	JET BBRIDGE NOT MOVING	GS19810	PBB-54	CLOS E	ECM	7/22/22	6:06:00 PM	7/22/22	6:17:00 PM	00:18	0.00

Comments: bridge-54 not moving

arrived at gate-54 it was show lots of red I got it cleared up from inverter fault left and right sensor all cleared up back in service

3534248	jJET BRIDGE NOT MOVING	GS19810	PBB-54	CLOS E	ECM	7/23/22	5:34:00 PM	7/23/22	5:43:00 PM	00:09	0.00

Comments: Gate-54 Jetbridge not moving

Arrived at gate, the bridge was in operation… tested and verified.

3534347	GATE-54 JET BRIDGE NOT	GS19810	PBB-54	CLOS E	ECM	7/24/22	4:40:00 PM	7/24/22	4:50:00 PM	00:20	0.00

Comments: GPU hoist was partially down causing bridge not to moved once fully retracted bridge operated normal

3550489	PBB-54 NOT MOVING	GS19810	PBB-54	CLOS E	ECM	8/15/22	9:24:00 AM	8/15/22	9:31:00 AM	00:12	0.00

Comments: no plane at gate, bridge in the box, tested, ok

3577798	PBB 54 menu screen flickering	GS19810	PBB-54	CLOS E	ECM	9/21/22	9:19:00 PM	9/21/22	9:20:00 PM	00:01	0.00

Comments: PBB 54

Screens were all working. Didn't find any problems.

3585983	Gate 54 the bridge is no	GS19810	PBB-54	CLOS E	ECM	10/1/22	5:51:00 AM	10/1/22	5:54:00 AM	00:03	0.00

Comments: call cancelled

3594895	Gate 54 PBB ROLL UP DOOR	GS19810	PBB-54	CLOS E	ECM	10/10/22	5:23:00 PM	10/10/22	5:30:00 PM	00:07	0.00

Comments: PBB 54

Wasn't a tool up door it was saloon doors. And the doors worked as they should. No issue to report.

3599900	54 double doors a	GS19810	PBB-54	CLOS	ECM	10/19/22	4:32:00 PM	10/19/22	5:17:00 PM	00:45	0.00
	Comments: Hinge came off door, got new screws for hinge, door working, door need to be replaced RTS.										
3607190	The jet bridge on	GS19810	PBB-54	CLOS	ECM	10/27/22	12:00:00 PM	10/27/22	12:06:00 PM	00:06	0.00
	Comments: bridge was already on a plane when I arrived.										
3548048	A3-3MU21-FPC	GS19868	A3-3MU21-FPC	CLOS	ECM	8/6/22	1:48:00 PM	8/6/22	2:00:00 PM	00:22	0.00
	Comments: Ecall : Car seat stuck, Removed strap caught on flat plate & RTS went to asset car seat strap stuck under flat plate unscrew hardware removed strap reset asset called back in service										
3602967	A3-3SP21-DIV1	GS19868	A3-3MU21-FPC	CLOS	ECM	10/26/22	9:11:00 AM	10/26/22	9:33:00 AM	00:44	0.00
	Comments: clean, reset and adjust both photo eyes on FPC, test asset and RTS got to MU21 for a jam, disconnect both photo eyes, clean the inside and re-adjust it and ask BHS to send bags to the asset to test. RTS										
3617021	A3-3MU21-FPC-	GS19868	A3-3MU21-FPC	CLOS	ECM	11/3/22	5:12:00 PM	11/3/22	5:15:00 PM	00:03	0.00
	Comments: Reset jam RTS.										
3619322	A3-3MU21-FPC	GS19868	A3-3MU21-FPC	CLOS	ECM	11/11/22	6:25:00 PM	11/11/22	6:35:00 PM	00:20	0.00
	Comments: Children's seat stuck on MU plate, e-stop MU, cut piece of seat that was stuck, started asset, RTS.										
3508395	4CLM-20 has a	GS19678	A4-4CLM-20	CLOS	ECM	6/20/22	10:01:00 AM	6/20/22	12:35:00 PM	05:58	0.00
	Comments: ECALL: belt chain came off, sprocket and top guide loose, fixed guide, put belt back, tested, RTS Checked the asset, found out the belt chain came off, the sprocket and the top guide was loose, we fixed the guide, put the belt back on the										
3485031	A4-4CLM-21 jam	GS19679	A4-4CLM-21	CLOS	ECM	5/20/22	6:45:00 AM	5/20/22	11:12:00 AM	09:30	6.21
	Comments: Ecall : Belt not running, Replaced old belting, pin and master link on asset & RTS went to asset inspect found chain came off the sprocket removing stainless side guard attempted couple times to reinstall to chain is too										
3393457	Gate 92 GPU	GS19742	GPU-92	CLOS	ECM	1/21/22	10:42:00 PM	1/21/22	10:51:00 PM	00:06	0.00
	Comments: ECALL: troubleshot GPU, aircraft pins wet, dried, reconnected GPU, able to receive power, RTS Arrived troubleshoot GPU noticed that the aircraft pins were wet… dried them off… then reconnected GPU CORD… then aircraft was able										
3438022	GPU 92 keeps	GS19742	GPU-92	CLOS	ECM	3/20/22	6:46:00 PM	3/20/22	6:47:00 PM	00:01	0.00
	Comments: GPU-92 Operator error. Was not plugged in correctly										
3455752	Gate 92 GPU	GS19742	GPU-92	CLOS	ECM	4/12/22	12:53:00 AM	4/12/22	12:59:00 AM	00:06	0.00
	Comments: Gpu-92 Running on arrival no issues found										
3516816	GPU 92 inop	GS19742	GPU-92	CLOS	ECM	7/1/22	12:34:00 AM	7/1/22	12:42:00 AM	00:08	0.00
	Comments: GPU-92 inop arrived at gate, checking the GPU… found out no issue. Tail # N915NK										
3534598	A6-6CS3-10 -	GS19584	A6-6CS3-10	CLOS	ECM	7/27/22	11:33:00 AM	7/27/22	11:47:00 AM	00:17	0.00
	Comments: Ecall : Lacing coming apart, Fixed belt temporarily & RTS follow up for issue to be fixed at night arrived at asset diagnosed problem cut broken lacing adjusted belt closed W/O moved to night shift										
3570185	A6-6CS3-10 -	GS19584	A6-6CS3-10	CLOS	ECM	9/3/22	12:22:00 PM	9/3/22	12:52:00 PM	00:30	0.00
	Comments: Ecall : VFD fault, Reset VFD faults reset asset & RTS the VFD was not resetting removed the cover to VFD box reset the VFD from the control panel the VFD started up and we cleared all faults										
3570220	A6-6CS3-10 vfd	GS19584	A6-6CS3-10	CLOS	ECM	9/3/22	4:40:00 PM	9/3/22	4:48:00 PM	00:20	0.00
	Comments: Ecall : VFD fault, Reset VFD fault reset asset & RTS opened VFD to cool off reset VFD held reset button on 6CS3-11 E-stop, stop station for 10 seconds asset & fault reset called back in										
3572946	VFD fault; A6-	GS19584	A6-6CS3-10	CLOS	ECM	9/14/22	11:30:00 AM	9/14/22	11:50:00 AM	00:20	0.00
	Comments: Ecall : BHS reports faults at 6CS3-10, NPF tested, monitored & RTS checked for any faults on 6CS3-10 VFD none present asset running when I arrived monitored & has no faults										
3572952	VFD fault; A6-	GS19584	A6-6CS3-10	CLOS	ECM	9/14/22	12:16:00 PM	9/14/22	1:27:00 PM	01:24	0.00
	Comments: Ecall : VFD faults, Reset fault reset asset & RTS arrived & assessed section 10 tripped bag flagging PE & merge running properly observed I/O flagging PEs proper checked section 9 rea										
3572402	6CS3-10 has a	GS19584	A6-6CS3-10	CLOS	ECM	9/8/22	11:58:00 AM	9/8/22	12:20:00 PM	00:22	0.00
	Comments: Ecall : BHS states the VFD is overload fault, Flagged photo eye to get merge running & RTS the VFD is not faulted flagged the merge photo eye to get the 6CS3 line running										
3538963	A6-6CS3-10 VFD	GS19584	A6-6CS3-10	CLOS	ECM	7/30/22	6:15:00 AM	7/30/22	6:25:00 AM	00:10	0.00
	Comments: moved bags, reset, RTS										
3538992	A6-6CS3-10 VFD	GS19584	A6-6CS3-10	CLOS	ECM	7/30/22	11:42:00 AM	7/30/22	11:45:00 AM	00:03	0.00
	Comments: reset fault, RTS										
3550519	A6-6CS3-10 -	GS19584	A6-6CS3-10	CLOS	ECM	8/15/22	3:24:00 PM	8/15/22	3:38:00 PM	00:14	0.00
	Comments: Arrived at asset, inspected asset, line clear and running when arrived. Monitored asset, RTS Arrived at asset, inspected asset, line clear and running when arrived. Monitored asset, RTS										
3570429	Multiple VFD	GS19584	A6-6CS3-10	CLOS	ECM	9/6/22	6:03:00 AM	9/6/22	6:23:00 AM	00:20	0.00
	Comments: reset VFD & asset, faulted again, checked electrical connections, tightened, reset, RTS arrived at asset, reset VFD, reset asset, faulted again, checked electrical connections, tightened connections, reset, back in service										
3570432	Asset wont start;	GS19584	A6-6CS3-10	CLOS	ECM	9/6/22	6:55:00 AM	9/6/22	8:42:00 AM	01:55	0.00
	Comments: VFD fault, cleared fault & jams on line, reset every ESTOP & PDP-19, cleared arrived at asset, VFD fault was showing on section 10, cleared the VFD fault, and cleared all the jams on the line, went up to the 6CS3										

3570445	VFD fault; A6-6CS3-10	GS19584	A6-6CS3-10	CLOSE	ECM	9/6/22	9:38:00 AM	9/6/22	10:29:00 AM	01:06	0.00
	Comments: vfd fault Arrived and assessed. Reset fault. Asset working properly. Returned to operation at 1000. Troubleshot and attempted to replicate fault.										
3570543	A6-6CS3-10 VFD fault	GS19584	A6-6CS3-10	CLOSE	ECM	9/7/22	2:18:00 PM	9/7/22	2:50:00 PM	00:32	0.00
	Comments: VFD was restarted, no other faults present. belt ran okay and up to speed the VFD had restarted when i arrived. fault que only listed start re-tries as faults. no other faults present. belt ran okay and up to speed, no										
3572961	6CS3-10 is [illegible]	GS19584	A6-6CS3-10	CLOSE	ECM	9/14/22	4:46:00 PM	9/14/22	5:04:00 PM	00:18	0.00
	Comments: Inspected asset, cleared fault, tested and reset system, RTS.										
3577237	A6-6CS3-10 Multiple VFD	GS19584	A6-6CS3-10	CLOSE	ECM	9/15/22	8:49:00 AM	9/15/22	8:55:00 AM	03:22	0.00
	Comments: Ecall : VFD Fault, Cleaned fan carbon build up & RTS arrived to asset E-stop & reset fault returned opened VFD & shut VFD & E-stop & reset turned VFD on monitored no issue called in servi										
3570218	A6-6CS3-09 vfd fault multiple	GS19585	A6-6CS3-09	CLOSE	ECM	9/3/22	4:22:00 PM	9/3/22	4:30:00 PM	00:17	0.00
	Comments: Ecall : VFD fault, Reset VFD fault reset asset & RTS opened VFD to let internal cool off reset VFD held reset button for 10 seconds to clear faults call back in service & monitored no further										
3570222	A6-6CS3-09 vdf fault	GS19585	A6-6CS3-09	CLOSE	ECM	9/3/22	5:16:00 PM	9/3/22	6:06:00 PM	00:50	0.00
	Comments: Comment Called back in operation at 17:20. The asset continues to be monitored.										
3607278	6CS3-09 is [illegible]	GS19585	A6-6CS3-09	CLOSE	ECM	10/28/22	9:39:00 AM	10/28/22	10:00:00 AM	00:36	0.00
	Comments: Ecall : VFD fault, Made adjustments to & RTS plugged in HIM module to VFD checked fault codes state auto restart tried cleared faults attempted to replicate fault unsuccessful bags be										
3570270	A6-6CS3-09 - Multiple VFD	GS19585	A6-6CS3-09	CLOSE	ECM	9/4/22	9:24:00 AM	9/4/22	9:50:00 AM	01:12	0.00
	Comments: arrived at asset, noticed belt was loose, adjusted tool roller to tightened belt, tested line, RTS arrived at asset, noticed belt was loose, adjusted tool roller to tightened belt, tested line, RTS										
3607446	A6-6CS3-09 AVFD	GS19585	A6-6CS3-09	CLOSE	ECM	10/30/22	11:22:00 AM	10/30/22	11:50:00 AM	00:28	0.00
	Comments: inspected asset, checked signal wires and tightened loose wires, tested, RTS arrived at asset, inspected asset, checked signal wires and tightened loose wires, tested, RTS										
3619368	A6-6CS3-09 VFD Fault multiple	GS19585	A6-6CS3-09	CLOSE	ECM	11/12/22	9:28:00 AM	11/12/22	10:00:00 AM	00:32	0.00
	Comments: multiple jams, cleared, monitored, checked photoeyes/reflectors, airline sent to many bags, RTS multiple jams, cleared, monitored, checked photoeyes/reflectors, airline sent to many bags at once, RTS										
3455273	A6-6CS3-01 door off track	GS19586	A6-6CS3-02-DOOR	CLOSE	ECM	4/7/22	1:03:00 PM	4/7/22	1:41:00 PM	01:35	0.00
	Comments: Ecall : Door fail to open & make noise, Adjusted door limits and RTS arrived to asset attempted to start asset door would not open stopped asset went inside HUB door was off the drum E-stop 6BD3-02										
3469194	A6-6CS3-02-DOOR /Door	GS19586	A6-6CS3-02-DOOR	CLOSE	ECM	4/28/22	2:36:00 PM	4/28/22	2:47:00 PM	00:11	0.00
	Comments: ECALL-Door in alarm, closed manually to reset, called off alarm, tested, RTS.										
3485042	A6-6CS3-02-DOOR failed to [illegible]	GS19586	A6-6CS3-02-DOOR	CLOSE	ECM	5/20/22	8:50:00 AM	5/20/22	9:59:00 AM	01:09	0.00
	confirmed with Jaimie JSM										
3602756	A6-6CS3-02-DOOR Failed	GS19586	A6-6CS3-02-DOOR	CLOSE	ECM	10/24/22	5:34:00 AM	10/24/22	5:49:00 AM	00:26	0.00
	Comments: door not close due to bag jam, cleared, door closed, reset, observed agent using door, airline busy On arrival, I found the door had not closed because of bag jam, and after clearing the jam and closing the door to reset. Observed the airline										
3408942	pbb-33 NEED HELP	GS19592	PBB-33	CLOSE	ECM	2/9/22	12:07:00 PM	2/9/22	2:44:00 PM	00:17	0.00
	Comments: extended bridge for elecrical company										
3416681	PBB-33 NOT MOVING	GS19592	PBB-33	CLOSE	ECM	2/23/22	11:30:00 AM	2/23/22	11:38:00 AM	00:08	0.00
	Comments: PBB-33 Arrived, alarm was going off, bridge in swing limit, had to bypass to get out and alarm turned off. Bridge in service										
3432681	Gate 33 PBB NO MVMT	GS19592	PBB-33	CLOSE	ECM	3/10/22	7:48:00 AM	3/10/22	8:17:00 AM	00:23	0.00
	Comments: bridge wont move Call went out as PBB-83, I even restated the gate number to aoc on the radio so I went to 83 but the actual gate was 33. Went to the										
3432682	The jet bridge will not move on gate	GS19592	PBB-33	CLOSE	ECM	3/10/22	8:43:00 AM	3/10/22	9:07:00 AM	00:22	0.00
	Comments: cab wont rotate The contact block for the cab rotate push button had dropped down. Pushed it back up and tightened it. Tested bridge and it worked normally.										
3501092	PBB-33 NOT MOVING	GS19592	PBB-33	CLOSE	ECM	6/8/22	1:40:00 PM	6/8/22	1:51:00 PM	00:13	0.00
	Comments: Bridge wont move The right spacer limit was active. Wiped it off and the bridge returned to normal. Waited until the operator drove the bridge to the plane.										
3501149	33 not moving	GS19592	PBB-33	CLOSE	ECM	6/8/22	9:04:00 PM	6/8/22	9:16:00 PM	00:12	0.00
	Comments: bridge 33 not moving we arrived at gate 33 the screen was saying bumper sensor so I whip both sensor and the bridge move to the plane back in service										
3385416	PBB- GATE 33 WILL NOT [illegible]	GS19592	PBB-33	CLOSE	ECM	1/9/22	7:14:00 PM	1/9/22	7:21:00 PM	00:07	0.00
	Comments: PBB 33 not moving. Arrived to bridge had left spacer limit message on operators screen, cleaned Limit and RTS										
3398861	PBB-33 horizontal issue	GS19592	PBB-33	CLOSE	ECM	2/2/22	7:53:00 PM	2/2/22	8:03:00 PM	00:10	0.00
	Comments: gate -33 horizontal issue Arrived at gate 33 I walk up the tunnel to see the gate agent she said that the cable hoist was not all the way up and they could not move										
3433345	PBB 33 won't move	GS19592	PBB-33	CLOSE	ECM	3/16/22	6:27:00 PM	3/16/22	6:42:00 PM	00:27	0.00

Comments: bridge 33 not moving

We arrived at gate 33 and the bridge will not move off the plane so we had to bypass and lower the bridge the wheels was turned the wrong

3437805	pbb-33 jetway doesn't operate	GS19592	PBB-33	CLOSED	ECM	3/18/22	1:12:00 PM	3/18/22	1:39:00 PM	00:27	0.00

Comments: Door issue

Went to bridge and wasn't able to open the door because the lock wouldn't move when the handle was turned. The door lock is under GOAA

3438025	Gt 33 not moving	GS19592	PBB-33	CLOSED	ECM	3/20/22	7:23:00 PM	3/20/22	7:39:00 PM	00:16	0.00

Comments: bridge 33 not moving

I arrived at gate 33 to check the problem so I drove the bridge and it was not going forward I clean the sensor left and right side I was able

3438303	PBB-33 NOT MOVING	GS19592	PBB-33	CLOSED	ECM	3/23/22	7:37:00 AM	3/23/22	7:49:00 AM	00:12	0.00

Comments: pbb-33

The airplane is connected to the bridge everything is fine

3464348	PBB 33 Wheel on bottom of stairs	GS19592	PBB-33	CLOSED	ECM	4/21/22	10:41:00 PM	4/22/22	3:03:00 AM	01:15	67.04

Comments: wheel is broken, went to the parts get a new wheel, installed/ testing and back in service

3469300	Gate 33 PBB NO MVMT	GS19592	PBB-33	CLOSED	ECM	4/29/22	3:52:00 PM	4/29/22	3:56:00 PM	00:04	0.00

Comments: bridge wont move

Bridge was on a plane and off loading passengers when I arrived.

3480212	Gate 33 jet bridge wont move	GS19592	PBB-33	CLOSED	ECM	5/13/22	9:10:00 AM	5/13/22	9:14:00 AM	00:04	0.00

Comments: bridge 33 not moving

Arrived at gate 33 turn on the bridge drove it forward and then backwards did the vertical and all is good back in service

3480259	NO LIGHTS IN BRIDGE GATE	GS19592	PBB-33	CLOSED	ECM	5/13/22	7:16:00 PM	5/13/22	7:24:00 PM	00:08	0.00

Comments: Gate-33 no lights in bridge

Arrived at gate, the light is on, tested and verified.

3413129	Gate 33 Alarming is on and the JB	GS19592	PBB-33	CLOSED	ECM	2/10/22	9:33:00 AM	2/10/22	11:10:00 AM	01:42	0.00

Comments: alarm, arrived to bridge found auto level alarm, reset

Bridge did test but would not go back up, stayed while Spirit loaded passengers, then took bridge out of service to diagnose vertical up issue.

3480745	PBB 33 wheels not moving	GS19592	PBB-33	CLOSED	ECM	5/19/22	12:26:00 AM	5/19/22	12:35:00 AM	00:09	0.00

Comments: debris on proximity sensor, cleaned sensors. Pbb back in service

3485121	GATE 33 JETWAY STAIR	GS19592	PBB-33	CLOSED	ECM	5/21/22	5:15:00 AM	5/21/22	11:27:00 AM	01:59	0.00

Comments: gate -33

Replace broken stair wheel, with use good condition wheel for a decommission slide , back in service

3500577	Gate 33 jet bridge will not move	GS19592	PBB-33	CLOSED	ECM	6/4/22	12:18:00 PM	6/4/22	12:21:00 PM	00:03	0.00

Comments: Bridge was on plane when arrived; No Issue Everything fully functioning

3500846	Gate 33 bridge wi not move	GS19592	PBB-33	CLOSED	ECM	6/6/22	9:53:00 AM	6/6/22	9:55:00 AM	00:02	0.00

Comments: Arrived, bridge was on plane, and plane is deboarding

3501003	PBB-33 WILL NOT MOVE	GS19592	PBB-33	CLOSED	ECM	6/7/22	6:40:00 PM	6/7/22	8:00:00 PM	01:20	67.04

Comments: ECALL: replaced caster wheel on bridge, no other issues found RTS

3501011	PBB 33 not moving	GS19592	PBB-33	CLOSED	ECM	6/7/22	8:41:00 PM	6/7/22	8:51:00 PM	00:10	0.00

Comments: ECALL hoist not raised, raise hoist and RTS. caster wheel was replaced previous ECM

3513858	PBB 33 not moving	GS19592	PBB-33	CLOSED	ECM	6/29/22	7:38:00 PM	6/29/22	7:45:00 PM	00:14	0.00

Comments: Bridge had VFD fault, powered bridge off and back on to reset. Bridge moved back after reset, RTS

Bridge had VFD fault, powered bridge off and back on to reset. Bridge moved back after reset, RTS

3534290	PBB-33 NOT MOVING	GS19592	PBB-33	CLOSED	ECM	7/24/22	7:53:00 AM	7/24/22	8:04:00 AM	00:22	0.00

Comments: bridge in stow box, no plane at gate, tested, all worked

3534295	PBB-33 MOVING WRONG	GS19592	PBB-33	CLOSED	ECM	7/24/22	8:26:00 AM	7/24/22	8:30:00 AM	00:04	0.00

Comments: got to gate, bridge was attached to aircraft

3555821	PBB-33 BULB REPLACEMENT	GS19592	PBB-33	CLOSED	ECM	8/27/22	11:50:00 AM	8/27/22	12:05:00 PM	00:15	0.00

Comments: Checked all light in bridge and they were all working

3581578	Gate 33 jetbridge wont move	GS19592	PBB-33	CLOSED	ECM	9/23/22	12:57:00 PM	9/23/22	1:10:00 PM	00:13	0.00

Comments: put gpu hoist cable all the way up so bridge can function properly

3581827	gate 33 jet bridge not working	GS19592	PBB-33	CLOSED	ECM	9/25/22	2:10:00 PM	9/25/22	2:27:00 PM	00:17	0.00

Comments: cab device to push button relay was disconnected, reinstalled relay to push button, RTS

upon my arrival, bridge operator told me, it was the cab rotate won't move, I found the cab device to push button relay was disconnected, I

3585888	PBB-33 ERROR WARNING	GS19592	PBB-33	CLOSED	ECM	9/30/22	10:08:00 AM	9/30/22	10:08:00 AM	00:00	0.00

Comments: JSM working to return equipment to service post Hurricane for operations resuming at 12pm.

3594776	Gate 33 jetbridge will not move	GS19592	PBB-33	CLOSED	ECM	10/9/22	11:02:00 AM	10/9/22	11:02:00 AM	00:00	0.00

Comments: CANCELED by AOC

3594780	gate 33 jet bridge wheels are stuck	GS19592	PBB-33	CLOSED	ECM	10/9/22	1:38:00 PM	10/9/22	1:51:00 PM	00:13	0.00

Comments: override bridge in able to move normal and safe for operation

3599560	3599560 - Gate 33 Wheel on	GS19592	PBB-33	CLOSED	ECM	10/16/22	6:56:00 AM	10/16/22	8:44:00 AM	02:17	354.54

Comments: wheel caster was broke,replaced two bad wheel casters to a brand new

wheel caster was broke, we replaced two bad wheel casters to a brand new in able to work properly and normal operation

3602639	PBB-33 NOT MOVING	GS19592	PBB-33	CLOSED	ECM	10/23/22	12:02:00 AM	10/23/22	12:10:00 AM	00:08	0.00

Comments: left spacer limit active, cleared spacer limit, bridge moves normally, RTS

left spacer limit active, cleared spacer limit, bridge moves normally. RTS

3602872	GPU-33 NOT STARTING	GS19592	PBB-33	CLOSED	ECM	10/25/22	9:58:00 AM	10/25/22	10:21:00 AM	00:44	0.00

Comments: gpu nose piece was wet, cleaned off moisture. airplane pins were wet, dried off
Moisture and reconnected gpu and started working properly.

3548344	AS1 FIS B BELT WONT START	GS11187	AS-1-IBB-3-DOOR	CLOSED	ECM	8/9/22	4:24:00 PM	8/9/22	5:59:00 PM	01:35	0.00

Comments: inspected the line, cleaned all photo eyes and reflectors and made any adjustments needed. RTS
inspected the line, cleaned all photo eyes and reflectors and made any adjustments needed. airline used line and i called it back in service.

3390724	AS1 customs belt A jam	GS11179	AS-1-IBA-3	CLOSED	ECM	1/19/22	6:23:00 PM	1/19/22	6:37:00 PM	00:14	0.00

Comments: ECALL: Bag caught on sidewall. Freed bag, cleared sensors, reset fault & estops, RTS

3390504	A/S 1 "A" belt jam	GS11180	AS-1-IBA-3-DOOR	CLOSED	ECM	1/17/22	4:21:00 PM	1/17/22	4:45:00 PM	00:24	0.00

Comments: ECALL:Inspected asset, checked photo-eyes, remove bags, clear jam, started line up, RTS
Inspected asset, checked photo-eyes, remove bags, clear jam, started line up, called back in service

3530532	AS1 FIS A-BELT DOOR	GS11180	AS-1-IBA-3-DOOR	CLOSED	ECM	7/14/22	8:34:00 PM	7/14/22	8:56:00 PM	00:22	0.00

Comments: Chain on door was stuck, got the chain loose and reset the line and door close. RTS.
The chain on door was stuck, so I got the chain loose and reset the line and door close. RTS.

3530612	FIS AS1 A BELT HAS A JAM	GS11182	AS-1-IBA-5	CLOSED	ECM	7/15/22	7:24:00 PM	7/15/22	7:40:00 PM	00:16	0.00

Comments: removed several bags and reset the line (ok)
removed several bags and reset the line (ok)

3464615	AS1 customs belt A broken pipe	GS11183	AS-1-IBA-6	CLOSED	ECM	4/24/22	9:27:00 PM	4/24/22	10:18:00 PM	00:51	0.00

Comments: ECALL:checked asset, went for supplies, came back, secured stainless cladding, back in service
went to AS1, had to wait for escort, checked asset, went for supplies, came back, secured stainless cladding, back in service

3502986	Gate 12-PCA not working	GS19617	PCA-122	CLOSED	ECM	6/10/22	9:37:00 PM	6/10/22	9:50:00 PM	00:26	0.00

Comments: Ecall : Blowing hot, Unit working properly at arrival, discharge was 39.4 no issues were found

3602622	Gate 122 PCA INOP	GS19617	PCA-122	CLOSED	ECM	10/22/22	6:36:00 PM	10/22/22	7:43:00 PM	01:07	0.00

Comments: unit not running
Upon arrival the unit wasn't running, so we checked the operation station. Unit would not turn on, so we went to the unit itself. The electrical

3599716	PCA 122 missing screws	GS19617	PCA-122	CLOSED	ECM	10/18/22	12:36:00 AM	10/18/22	1:30:00 AM	01:24	0.00

Comments: Control box missing screws
Arrived at the gate and found the control box completely out of place. There was no screws on the control box and all the connections were

3376536	Gate 7 PCA is blowing ho	GS19615	PCA-7	CLOSED	ECM	1/1/22	5:39:00 AM	1/1/22	5:53:00 AM	00:14	0.00

Comments: Ecall: Blowing hot, Reset PCA unit and RTS, Discharge temp 33.3*
Arrived at the gate and reset the unit checked for both compressors and started the unit let in run for 5 mins started blowing 33.3 degrees

3416110	Gate 07 PCA HOT	GS19615	PCA-7	CLOSED	ECM	2/17/22	9:41:00 AM	2/17/22	10:05:00 AM	00:24	0.00

Comments: Blowing warm
Upon arrival found aircraft on site, unit off and hose not connected to aircraft Checked unit and found no faults. Started and ran unit on

3420872	Gate 07 PCA is Blowing Ho	GS19615	PCA-7	CLOSED	ECM	2/24/22	10:25:00 AM	2/24/22	12:03:00 PM	04:00	0.00

Comments: Blowing hot, Issue with blower VFD, VFD RTS, Discharge temp 42.
I arrived at the gate and found that when pressing the start button the PCA begins to start and the blower starts to spool but then just stops

3485227	3485227 - PCA 7 NO OP	GS19615	PCA-7	CLOSED	ECM	5/22/22	5:44:00 AM	5/22/22	6:25:00 AM	00:41	0.00

Comments: no power
Arrived at gate and found the unit with no power. Call Maintenance GOAA to reset the main breaker.

3376808	The PCA on gate 7 will not turn on	GS19615	PCA-7	CLOSED	ECM	1/4/22	7:59:00 AM	1/4/22	8:38:00 AM	00:39	0.00

Comments: Turn the unit do not found any issue
Check the unit press the bottom is working fine let running the unit stay running with two Compressor.The discharge temp 40 degrees

3460798	PCA-7 EXPOSED	GS19615	PCA-7	CLOSED	ECM	4/20/22	1:42:00 PM	4/20/22	2:06:00 PM	00:24	0.00

Comments: Hanging Wire
Arrived to the gate and found a wire hanging on bridge. One of the zip tape was broken that's why was hanging. The wire was put in its place.

3485125	Gate 7 PCA hose split	GS19615	PCA-7	CLOSED	ECM	5/21/22	6:44:00 AM	5/21/22	6:59:00 AM	00:15	300.28

Comments: we replaced the broken hose with new supplied by the parts room.
we replaced the broken hose with new supplied by the parts room.

3508002	Gate 07 PCA HOT	GS19615	PCA-7	CLOSED	ECM	6/16/22	2:45:00 PM	6/16/22	4:15:00 PM	01:58	0.00

Comments: refrigerant recovered and compressor exterior cooled, tested, RTS
The pressure at the second stage was almost at 600, causing the unit to trip. refrigerant was recovered and the compressor exterior was

Ambient air temp - 95
Discharge temp - 39

3513461	3513461 - PCA 7 Blowing Ho	GS19615	PCA-7	CLOSED	ECM	6/26/22	7:26:00 AM	6/26/22	7:43:00 AM	00:34	0.00

Comments: blowing hot
I arrived at the unit it was disconnected from the plane it turned on it was blowing 38 degrees

3594848	PCA-7 HOLE ON HOSE	GS19615	PCA-7	CLOSED	ECM	10/10/22	10:05:00 AM	10/10/22	10:29:00 AM	00:48	198.00

Comments: We replaced a 10 ' hose and tested. Unit is RTS.
We replaced a 10 ' hose and tested. Unit is RTS.

3599625	Gate 7 PCA	GS19615	PCA-7	CLOSED	ECM	10/16/22	10:16:00 PM	10/16/22	11:05:00 PM	00:49	536.46

Comments: milo and tapered adapter damage, replace it. Ran and tested unit. Unit working good
Arrived at PCA to find the milo and tapered adapter damage. Went to parts room ordered and replace it. Ran and tested unit. Unit working

3617115	PCA-7 BLOWING HOT	GS19615	PCA-7	CLOSE	ECM	11/4/22	10:23:00 PM	11/4/22	10:45:00 PM	00:44	0.00
	Comments: Unit flashing, reset/started unit is cooling, Ambient 76*, Dischg. 40*, RTS.										
3385530	A3-3ML1-14-ATR Multiple Issues	GS13740	A3-3ML1-14-ATR	CLOSE	ECM	1/11/22	7:58:00 AM	1/11/22	8:14:00 AM	00:44	0.00
	Comments: ECALL:made proper adjustments to encoder hose tested and returned to service made proper adjustments to encoder hose tested and returned to service										
3619380	A3-3ML1-14-ATR Multiple Issues	GS13740	A3-3ML1-14-ATR	CLOSE	ECM	11/12/22	12:26:00 PM	11/12/22	1:12:00 PM	01:03	0.00
	Comments: hose broken, picked up 3 inches of hose, put it on and called unit back in service went to asset, inspect encoder, found hose broken, attempting to locate encoder hose, not available, notifying supervisor, I ran to parts and * encoder hose is consumable										
3503562	AS1 customs belt Timing out	GS11185	AS-1-IBB-1	CLOSE	ECM	6/15/22	7:42:00 PM	6/15/22	8:09:00 PM	00:27	0.00
	Comments: ECALL-asset was troubleshooted and tested. Asset RTS. Asset assessed for reported issue, asset was troubleshooted and tested. Asset RTS.										
3376865	FIS Airside 1 Power Belt Dog	GS11185	AS-1-IBB-1	CLOSE	ECM	1/4/22	7:55:00 PM	1/4/22	7:58:00 PM	00:03	0.00
	Comments: ECALL: Jam was cleared while in route.										
3469414	AS1 FIS BELT B UAC A JAM	GS11185	AS-1-IBB-1	CLOSE	ECM	4/30/22	7:26:00 PM	4/30/22	8:00:00 PM	00:34	0.00
	Comments: ECALL: door closed on top of bag, clear bags and reset. test and RTS										
3513862	AS1 customs belt Belt Jam	GS11185	AS-1-IBB-1	CLOSE	ECM	6/29/22	8:56:00 PM	6/29/22	9:06:00 PM	00:10	0.00
	Comments: At asset, climb to door, clear bags away from photoeye, reset asset, RTS At asset, climb to door, clear bags away from photoeye, reset asset, RTS										
3569982	A/S 1 A belt jam	GS11185	AS-1-IBB-1	CLOSE	ECM	9/1/22	2:50:00 PM	9/1/22	3:30:00 PM	01:20	0.00
	Comments: Human error, control station wasn't reset right, Upon arrival reset station, tested, observed, RTS. Tested functionality of photo-eyes outside (good). Escorted inside checked photo-eyes inside. Function properly. An AS1 officials had failed										
3577352	FIS AS1 BELT B OUTSIDE BELT	GS11185	AS-1-IBB-1	CLOSE	ECM	9/16/22	5:31:00 PM	9/16/22	5:51:00 PM	00:20	0.00
	Comments: adjust photo-eye, clean and reset the line										
3460405	AS1 FIS Belt A not working	GS11188	AS-1-CD-A	CLOSE	ECM	4/16/22	5:28:00 PM	4/16/22	5:58:00 PM	00:30	0.00
	Comments: ECALL: informed me that unit started up, notified AOC, When I arrived, I contacted AOC to escort me into FIS, when escort arrived, they informed me that unit started up, I then notified AOC,										
3503168	AS1 FIS A belt jam	GS11188	AS-1-CD-A	CLOSE	ECM	6/12/22	7:52:00 PM	6/12/22	8:15:00 PM	00:23	0.00
	Comments: ECALL:asset assessed for reported issue, asset was cleared of jam, asset reset, returned to service asset assessed for reported issue, asset was cleared of jam, asset reset, returned to service										
3430729	3430729 - PCA 28 Not Operating	GS19600	PCA-28	CLOSE	ECM	3/8/22	7:24:00 AM	3/8/22	8:10:00 AM	00:46	0.00
	Comments: Ecall : Not Operating, Turned unit on NPF & RTS We went to the unit the unit not in use I waited to the aircraft leave. After the aircraft leave open the electrical panel did not find any fault. .										
3460247	Gate 28 PCA id blowing ho	GS19600	PCA-28	CLOSE	ECM	4/15/22	11:33:00 AM	4/15/22	12:06:00 PM	01:22	0.00
	Comments: Ecall : Blowing hot, Inspected PCA NPF & RTS Discharge temp 36* arrived to the gate but no one was there and no aircraft on the gate. pulled the hose and checked the unit for fault codes or tripped breakers										
3490043	Gate 28 PCA not blowin	GS19600	PCA-28	CLOSE	ECM	5/27/22	11:22:00 AM	5/27/22	12:06:00 PM	02:21	0.00
	Comments: fault for overload at stage 2 compressor. Reset the main board,secure all electrical components,										
3501071	Gate 28 pca is blowing ho	GS19600	PCA-28	CLOSE	ECM	6/8/22	11:25:00 AM	6/8/22	11:50:00 AM	00:50	0.00
	Comments: blowing hot I got to the unit and it was connected but turned off I turned it on and it was working at the output 39 degrees and on the plane 54 degrees										
3502970	Gate 28-PCA portable requests	GS19600	PCA-28	CLOSE	ECM	6/10/22	6:13:00 PM	6/10/22	6:13:00 PM	00:00	0.00
	Comments: JRS was already in route to bringing portable to gate when AOC called. large aircraft PCA running										
3490087	Gate 28-PCA portable requests	GS19600	PCA-28	CLOSE	ECM	5/27/22	5:46:00 PM	5/27/22	6:24:00 PM	00:38	0.00
	Comments: azul requested a portable Went to shop to grab tug and portable, took portable to gate 28, allowed them to set it up and start it. Tested temp and made sure it ran										
3501118	RESUEST FOR PORT PCA AT	GS19600	PCA-28	CLOSE	ECM	6/8/22	5:36:00 PM	6/8/22	6:09:00 PM	00:33	0.00
	Comments: portable movement. The portable at the shop was not working according to our supervisors words. So we went to check 24 for a portable and there wasn't one										
3430435	PCA - GATE 28 NOT WORKING	GS19600	PCA-28	CLOSE	ECM	3/4/22	1:35:00 PM	3/4/22	1:57:00 PM	00:21	0.00
	Comments: major twisted kink in the hose near the milo We arrived to find the hose was completely twisted closed near the milo. Please see the pictures and descriptions.										
3446458	PCA - GATE 28 NOT WORKING	GS19600	PCA-28	CLOSE	ECM	4/1/22	1:46:00 PM	4/1/22	1:57:00 PM	00:11	0.00
	Comments: Unit working, no issues Arrived at gate, found unit attached to aircraft and working, discharging 30 degrees. Inspected unit, check hoses and milo. Stay and										
3446780	Gate 28 PCA inop	GS19600	PCA-28	CLOSE	ECM	4/5/22	10:02:00 AM	4/5/22	10:20:00 AM	00:18	0.00
	Comments: corrections on the hose, reset the mother board and test the unit this one work properly. 37*										
3446934	PCA 28 not working	GS19600	PCA-28	CLOSE	ECM	4/6/22	7:11:00 PM	4/6/22	8:37:00 PM	01:26	0.00
	Comments: ECALL: request for portable, no issue with unit, plane was gone by the time we brought portable. RTS										
3455584	Gate 28 the pca is blowing ho	GS19600	PCA-28	CLOSE	ECM	4/10/22	11:22:00 AM	4/10/22	12:25:00 PM	01:39	0.00
	Comments: Blowing cold Upon arrival found unit discharging 10 degrees and aircraft APU on. Despite unit blowing freezing temperatures, it's not normal. Troubleshoot										

3485604	PCA 28 not working	GS19600	PCA-28	CLOSED	ECM	5/25/22	6:35:00 PM	5/25/22	7:18:00 PM	00:43	0.00
	Comments: unit not working Upon arrival unit was on and connected. Discharge temperature was 50. There was a vfd fan fault that needed to be reset. After reset, unit										
3490448	Gate 28-PCA portable no power	GS19600	PCA-28	CLOSED	ECM	5/30/22	7:04:00 PM	5/30/22	7:56:00 PM	01:44	0.00
	Comments: portable Portable was transported from gate 24 to gate 28.										
3507973	The PCA on gate 28 is running	GS19600	PCA-28	CLOSED	ECM	6/16/22	10:02:00 AM	6/16/22	10:31:00 AM	00:41	0.00
	Comments: PCA-28 blowing hot Opened electrical cabinet and found no VFD faults or tripped breaker cycled power and waited for unit to reset fully. Turned unit on blowin										
3508126	PCA-28 REQUESTING	GS19600	PCA-28	CLOSED	ECM	6/17/22	4:40:00 PM	6/17/22	5:14:00 PM	00:34	0.00
	Comments: Ecall : PCA requested, Took portable to gate & as request & was told did not need it anymore A PCA was requested to gate 28 by Azul, so I moved a portable from pca-15 to PCA-28. Upon arrival Azul ramp workers told me the										
3513512	Gate 28-Portable PCA Unit	GS19600	PCA-28	CLOSED	ECM	6/26/22	8:50:00 PM	6/26/22	8:50:00 PM	00:00	0.00
	Comments: Duplicate work order Duplicate work order.										
3539288	PCA-28 NOT WORKING	GS19600	PCA-28	CLOSED	ECM	8/2/22	7:47:00 AM	8/2/22	8:27:00 AM	01:19	0.00
	Comments: no working The unit was on and did not have much air flow because the precool vent was open for the pbb will also close it manually to what the actuator										
3547874	PCA-28 AZU REQUESTING	GS19600	PCA-28	CLOSED	ECM	8/4/22	6:41:00 PM	8/4/22	7:43:00 PM	02:01	0.00
	Comments: Ecall-28 Moved portable from gate 86 to PCA-28. CBIS										
3550341	PCA-28 NOT WORKING	GS19600	PCA-28	CLOSED	ECM	8/14/22	9:08:00 AM	8/14/22	9:43:00 AM	01:09	0.00
	Comments: Narrow body upon arrival found unit off and aircraft ready for departure. Operation control box was set to narrow body causing the unit to work on one										
3550723	PCA-28 AZU REQUESTING	GS19600	PCA-28	CLOSED	ECM	8/17/22	6:35:00 PM	8/17/22	7:57:00 PM	01:22	0.00
	Comments: portable reguired at gate, retrieve portable P1 for airline use.										
3594644	Gate 28-PCA issue	GS19600	PCA-28	CLOSED	ECM	10/7/22	4:14:00 PM	10/7/22	4:40:00 PM	00:26	0.00
	Comments: Reset unit. restarted unit, both compressors turned on, tested discharge temp 32.1*, RTS. Only one compressor was running. I reset the unit and waited to restart the unit. Once I started the unit both compressors turned on. I let										
3599591	GATE 28 PCS NOT WORKING	GS19600	PCA-28	CLOSED	ECM	10/16/22	1:53:00 PM	10/16/22	2:08:00 PM	00:30	0.00
	Comments: No issues found Arrived at the gate and found aircraft APU on. Started ran and tested unit. Both stages came on discharging 38 Ambient 86. Inspected unit,										
3619411	PCA 28 hose deflating	GS19600	PCA-28	CLOSED	ECM	11/12/22	4:30:00 PM	11/12/22	4:40:00 PM	00:10	0.00
	Comments: arrived at unit, connected to aircraft, unit blowing and sounding normal, no issues with hose,RTS arrived at unit, connected to aircraft, unit blowing and sounding normal, no issues seen with hose, RTS										
3550345	A4-4CL3-01 jam	GS18791	A4-4CL3-01	CLOSED	ECM	8/14/22	9:31:00 AM	8/14/22	9:35:00 AM	00:14	0.00
	Comments: cycled the diverter and cleared the fault, restarted the line, RTS Arrived at the asset and cycled the diverter and cleared the fault, restarted the line, RTS										
3421162	A4-4CL3-05 - Motor/Wire Issue	GS18795	A4-4CL3-05	CLOSED	ECM	2/28/22	10:32:00 AM	2/28/22	11:08:00 AM	01:12	0.00
	Comments: Comment Verified by Roy.										
3446339	4CL3-05 motor wi got reset	GS18795	A4-4CL3-05	CLOSED	ECM	3/31/22	11:00:00 AM	3/31/22	1:35:00 PM	04:02	0.00
	Comments: Ecall : Bolt came off plate of reducer, Replaced broken bolts & RTS got there reducer came off shaft cause by broken bolts so went to cage 6 got new bolts install the reducer back on shaft tighten all hardware										
3460596	A4-4CL3-05 - OVERLOAD	GS18795	A4-4CL3-05	CLOSED	ECM	4/18/22	1:43:00 PM	4/18/22	3:15:00 PM	01:32	0.00
	Comments: ECALL-Cut part of the belt that was stuck in roller causing overload, reset overload, started belt. Troubleshooting the asset, discover apart of the belt was coming apart and the belt was stuck between the roller and creating an overload. I										
3460776	4CL3-05 is receiving multiple	GS18795	A4-4CL3-05	CLOSED	ECM	4/20/22	8:53:00 AM	4/20/22	2:00:00 PM	08:06	298.60
	Comments: Ecall : Belt coming apart, Replaced old torn belt & RTS checked the belt and saw it was torn apart and wrapped up between the rollers turned off the disconnect lockout tag out got on the conveyor										
3555156	A4-4CL3-05 MSP trippe	GS18795	A4-4CL3-05	CLOSED	ECM	8/20/22	10:15:00 AM	8/20/22	10:35:00 AM	00:30	0.00
	Comments: Ecall : Overload, Reset motor overload & RTS went to asset inspect asset no issue found went to MCP panel reset overload tested called back in service										
3508403	4CL3-05 belt ripped	GS18795	A4-4CL3-05	CLOSED	ECM	6/20/22	10:50:00 AM	6/20/22	3:15:00 PM	08:35	25.14
	Comments: removed belt, loosened Take-Up roller, put new belt in, adjusted T-U, tested, tracked, Monitor, RTS Arrived at asset, belt was broken. using locks on disconnects. Removed the remaining portions of the broken belt, loosened up to the take-up										
3508583	A4-4CL3-05 belt	GS18795	A4-4CL3-05	CLOSED	ECM	6/21/22	9:00:00 AM	6/21/22	12:16:00 PM	03:51	225.15
	Comments: belt coming apart, replaced old one with new, adjusted,tracked belt, tested line,RTS,on another ecal inspected line, belt was coming apart, got new belt, replaced old one, adjusted and tracked belt, tested line, called in, was on another active ECALL										
3525836	A4-4CL3-05 - Motor Bracket	GS18795	A4-4CL3-05	CLOSED	ECM	7/11/22	2:58:00 PM	7/11/22	3:43:00 PM	00:57	0.00
	Comments: braket broken, replaced with new hardware, tested, RTS										

												arrived at the asset, the bracket was broken, replaced broken hardware with new hardware and tested to ensure it was working correctly.
3530928	A4-4CL3-05	GS18795	A4-4CL3-05	CLOSED	ECM	7/19/22	6:59:00 AM	7/19/22	4:23:00 PM	28:57	-164.52	
		Comments: Broken shaft; replaced with new. Replaced belt with new. Tested with bags, RTS.										
												Inspected line, shaft was broken; it was free spinning. Removed motor, gearbox, bearings, and roller. Removed shaft from foller and
3550348	A4-4CL3-05 SE	GS18795	A4-4CL3-05	CLOSED	ECM	8/14/22	9:46:00 AM	8/14/22	3:57:00 PM	12:22	336.60	
		Comments: Belt broken, made new belt, placed new, adjusted take up rollers, tested, RTS										
												Arrived at asset, belt was broken, went to parts to measure and cut the new belt, placed the new belt, made adjustments to the take up
3555403	A4-4CL3-05 MSP	GS18795	A4-4CL3-05	CLOSED	ECM	8/23/22	3:26:00 AM	8/23/22	3:41:00 AM	00:29	0.00	
		Comments: asset assessed for issue, overload was cleared, reset, tested, monitored, RTS										
												asset assessed for issue, overload was cleared, reset, tested, monitored, RTS
3569407	A4-4CL3-05 MSP	GS18795	A4-4CL3-05	CLOSED	ECM	9/1/22	3:43:00 AM	9/1/22	4:05:00 AM	00:22	0.00	
		Comments: Breaker tripped, reset asset, asset working fine, RTS.										
3555297	A4-4CL3-05 MSP	GS18795	A4-4CL3-05	CLOSED	ECM	8/22/22	5:23:00 AM	8/22/22	5:41:00 AM	00:18	0.00	
3581971	A4-4CL3-05	GS18795	A4-4CL3-05	CLOSED	ECM	9/26/22	7:39:00 PM	9/27/22	5:00:00 PM	27:45	455.74	
		Comments: shaft broken, remove and replace shaft and tested asset once installed. RTS										
												arrive at asset, inspected and belt not moving, removed cladding and determine the shaft was broken and required replacement. remove
												removed shaft from roller, pass to day shift
												continue to install new shaft, made adjustments to gearbox brackets once installed. tested and RTS
3376903	4CL1-06 has a	GS18796	A4-4CL1-06	CLOSED	ECM	1/5/22	9:44:00 AM	1/5/22	10:41:00 AM	02:32	0.00	
		Comments: Ecall : Motor bracket loose, replaced hardware for motor bracket & RTS										
												inspected asset bracket was loose went to get new hardware for the motor bracket made adjustments to the motor bracket tested asset
3385555	Belt came apart;	GS18796	A4-4CL1-06	CLOSED	ECM	1/11/22	1:49:00 PM	1/11/22	4:14:00 PM	10:24	250.13	
		Comments: ECALL: belt broken, measured belt, acquired new one from parts, installed, track belt, RTS.										
												Inspect asset, belt broken, got belt out, got measurements, went to parts, got new belt, install new belt, make adjustments, track belt, call
3480123	4CL1-06 has a	GS18796	A4-4CL1-06	CLOSED	ECM	5/12/22	6:53:00 AM	5/12/22	11:15:00 AM	09:14	268.37	
		Comments: ECALL: belt ripped, had to make and install new belt on asset. track, test, and RTS										
												belt was ripped, causing overload. went to parts and made new belt, install and track new belt and monitor it. had BHS throw bags on line to
3534580	A4-4CL1-06 moto	GS18796	A4-4CL1-06	CLOSED	ECM	7/27/22	8:12:00 AM	7/27/22	9:07:00 AM	03:24	0.00	
		Comments: Ecall : Motor loose, Replaced hardware on bracket to secure motor & RTS										
												inspect asset check motor notice bracket missing hardware got new hardware drill new holes made adjustment to hardware secure bracke
3555814	A4-4CL1-06 MSP	GS18796	A4-4CL1-06	CLOSED	ECM	8/27/22	10:44:00 AM	8/27/22	12:19:00 PM	01:35	0.00	
		Comments: Ecall : Belt is shredded & overload, Reset overload follow needed for belt to be replaced										
												cleared up the destroyed belt reset the overload adjusted belt to run checked amps belt is worn but working need to replace belt
3432881	A4-4CL1-06-	GS18796	A4-4CL1-06	CLOSED	ECM	3/12/22	8:30:00 AM	3/12/22	10:26:00 AM	01:56	0.00	
		Comments: ECALL:disassembled asset addressed safety issues, tested, reassembled, tested, RTS, observed										
												Arrived, assessed, contacted BHS about safety issue, asked permission for line, granted, acguired proper tools, disassembled asset
3433161	A4-4CL1-06	GS18796	A4-4CL1-06	CLOSED	ECM	3/15/22	7:37:00 AM	3/15/22	10:00:00 AM	04:46	12.38	
		JSM Roy										
3525687	A4-4CL1-06	GS18796	A4-4CL1-06	CLOSED	ECM	7/10/22	4:46:00 AM	7/10/22	5:45:00 AM	00:59	0.00	
		Comments: Inspect asset, loosen belt, track, noise still there, Work Order made to replace belt										
												Inspect asset, loosen belt, track, noise still there, Work Order made to replace belt
3539065	A4-4CL1-06 MSP	GS18796	A4-4CL1-06	CLOSED	ECM	7/31/22	4:26:00 AM	7/31/22	4:36:00 AM	00:14	0.00	
		Comments: reset asset, RTS										
3539071	A4-4CL1-06	GS18796	A4-4CL1-06	CLOSED	ECM	7/31/22	6:30:00 AM	7/31/22	7:49:00 AM	01:30	0.00	
		Comments: loose bearing, belt too loose, made adjustments, monitored, RTS										
												arrived at the asset, inspected it and found a loose bearing and the belt was too loose, after making the proper adjustments, I monitored the
3539082	A4-4CL1-06	GS18796	A4-4CL1-06	CLOSED	ECM	7/31/22	9:22:00 AM	7/31/22	9:33:00 AM	00:17	0.00	
		Comments: made adjustments to the tension, monitored the asset, called back in to service										
												arrived and inspected the asset, made adjustments to the tension, monitored the asset, called back in to service
3539108	A4-4CL1-06 -	GS18796	A4-4CL1-06	CLOSED	ECM	7/31/22	1:49:00 PM	7/31/22	2:39:00 PM	01:40	0.00	
		Comments: belt too loose, tightened belt, adjusted tension, ESTOP, restart, monitored, RTS										
												Arrived at asset, inspected asset, belt too loose, tightened belt, adjusted tension, ESTOP, restart, monitored, RTS
3539121	A4-4CL1-06 SE	GS18796	A4-4CL1-06	CLOSED	ECM	7/31/22	4:39:00 PM	7/31/22	9:30:00 PM	04:36	237.02	
		Comments: needed a new belt,took over from 1st SHIFT, replaced belt, monitored,RTS										
												arrived and inspected the asset, determined it needed a new belt, went to parts and cut lace belt, passed down next shift
												took over from 1st SHIFT, replaced belt, cleared old belt material out of rollers, tensioned and tracked new belt, monitored for proper
3539067	A4-4CL1-06 MSP	GS18796	A4-4CL1-06	CLOSED	ECM	7/31/22	5:05:00 AM	7/31/22	6:05:00 AM	04:15	0.00	
		Comments: need to be track, unable to track due to misaligned belt to be replace at night shift,										
												inspect asset, need to be track, unable to track due to misaligned belt to be replace at night shift,
3550674	A4-4CL1-06 SE	GS18796	A4-4CL1-06	CLOSED	ECM	8/17/22	7:20:00 AM	8/17/22	11:01:00 AM	07:22	315.61	
		Comments: Ecall : Lacing coming apart, Replaced old worn out belting, lacing & pin on asset & RTS										

troubleshooting the asset and found out the belt was coming apart we disconnected the asset lockout tag out after that we went to make a

3413572	3413572 - PBB-3(	GS19591	PBB-30	CLOS	ECM	2/15/22	9:12:00 AM	2/15/22	9:22:00 AM	00:04	0.00

Comments: call came in bridge wont move arrived canopy was retracting went up and talked to gate agent she

Said right side canopy was not retracting but ground crew came up and helped her when she backed away from plane she stayed as exte

3413624	3413624 - PBB-3(	GS19591	PBB-30	CLOS	ECM	2/15/22	11:58:00 AM	2/15/22	12:15:00 PM	00:12	0.00

Comments: Reset the control & check and retract the canopy & the gate is moving now is working fine

Reset the control & check and retract the canopy & the gate is moving now is working fine

3416714	PBB-30 NOT MOVING	GS19591	PBB-30	CLOS	ECM	2/23/22	5:37:00 PM	2/23/22	5:46:00 PM	00:12	0.00

Comments: bridge -30 not moving

Arrived at gate-30 it was off the plane the agent said that they turned the bridge off and turn back on bridge is moving off the plane

3432964	PBB 30 wont move	GS19591	PBB-30	CLOS	ECM	3/12/22	8:39:00 PM	3/12/22	8:54:00 PM	00:15	0.00

Comments: bridge not moving

arrived at gate 30 the canopy will not retract off the plane had to shut down the bridge to reset the retract button was not on the screen once

3443333	Cancelled -	GS19591	PBB-30	CLOS	ECM	3/28/22	3:39:00 PM	3/28/22	3:39:00 PM	00:00	0.00
3508737	The jet bridge on	GS19591	PBB-30	CLOS	ECM	6/22/22	9:56:00 AM	6/22/22	10:01:00 AM	00:05	0.00

Comments: arrived plane waiting agent said bridge would not turn right. i grabbed joystick

And turned bridge right and had agent dock to plane

3376704	Jetway wheels at	GS19591	PBB-30	CLOS	ECM	1/3/22	7:45:00 AM	1/3/22	7:51:00 AM	00:09	0.00

Comments: PBB-30

Arrived and found plane on gate. No issue found.

3376719	3346719 - PBB-3(	GS19591	PBB-30	CLOS	ECM	1/3/22	10:18:00 AM	1/3/22	10:24:00 AM	00:06	0.00

Comments: Cab not rotating, Right spacer limit activated, cleaned off and rts

3416331	Gate 30-PBB	GS19591	PBB-30	CLOS	ECM	2/19/22	5:15:00 PM	2/19/22	5:17:00 PM	00:02	0.00

Comments: Ecall… Metal strip on floor

When I arrived I was able to locate the issue… it was pound down coming up so I was able to removed the damaged 1 inch piece then

3416373	Gate 30 PBB NO MVMT	GS19591	PBB-30	CLOS	ECM	2/20/22	7:49:00 AM	2/20/22	7:56:00 AM	00:07	0.00

Comments: arrived no plane on gate but agent is there she showed me cab would not go left and screen

Says cab left limit pushed cab right button to get off limit and bridge runs

3421387	PBB 30 not moving	GS19591	PBB-30	CLOS	ECM	3/2/22	3:18:00 PM	3/2/22	3:26:00 PM	00:08	0.00

Comments: bridge wont move

Right spacer limit was active. Wiped off the sensor and the bridge was able to be moved normally. Waited until the operator drove the bridge

3430436	PBB-30 AUTO LEVEL ISSUE	GS19591	PBB-30	CLOS	ECM	3/4/22	1:51:00 PM	3/4/22	2:01:00 PM	00:10	0.00

Comments: Auto level it's working fine, checked no problem with it back in service

3432974	GATE 30 JETWAY NOT	GS19591	PBB-30	CLOS	ECM	3/12/22	10:52:00 PM	3/12/22	11:30:00 PM	00:38	0.00

Comments: finding out the right side of the canopy is not working, reset and testing… back in service.

3433025	Gate 30-PBB wont move	GS19591	PBB-30	CLOS	ECM	3/13/22	4:30:00 PM	3/13/22	4:36:00 PM	00:06	0.00

Comments: No problem with the bridge

3438234	PBB-30 NOT MOVING	GS19591	PBB-30	CLOS	ECM	3/22/22	1:59:00 PM	3/22/22	2:14:00 PM	00:15	0.00

Comments: PBB-30

Arrived, auto level alarm going off and wheel bumper sensor going off, went to check wheel bumper, cleaned off cobwebs. That sensor tu

3438236	PBB-30 BOTTON TO	GS19591	PBB-30	CLOS	ECM	3/22/22	4:29:00 PM	3/22/22	4:30:00 PM	00:01	0.00

Comments: BUTTON TO RELEASE TERMINAL DOOR THIS BELONGS TO GOAA MX

3478326	PBB 30 wheels not moving	GS19591	PBB-30	CLOS	ECM	5/11/22	4:05:00 PM	5/11/22	4:16:00 PM	00:11	0.00

Comments: PBB-30

Pbb reach ultimate retract limit. Bypass limits pbb back in service

3480304	PBB-30 NOT MOVING	GS19591	PBB-30	CLOS	ECM	5/14/22	10:47:00 AM	5/14/22	10:59:00 AM	00:18	0.00

Comments: Bridge wont move

(1047-1105)Checked the console and it said the main con had dropped out. Reset the console and the bridge returned to normal.

3484918	Gate 30 jetway is not moving	GS19591	PBB-30	CLOS	ECM	5/19/22	5:59:00 AM	5/19/22	6:14:00 AM	00:15	87.26

Comments: Bridge wont move

Checked all movement functions of the bridge (forward, back, up, down, left, right, and cab rotation) all functions worked fine. Plane was on

3513453	PBB 30 wont move	GS19591	PBB-30	CLOS	ECM	6/26/22	2:05:00 AM	6/26/22	2:12:00 AM	00:10	0.00

Comments: PBB-30 wont move

arrived at gate, the bridge was in operation.. tested and verified.

3534113	The Jet bridge on gate 30 will not	GS19591	PBB-30	CLOS	ECM	7/22/22	9:18:00 AM	7/22/22	9:25:00 AM	00:07	0.00

Comments: Bridge wont move

Bridge was fully connected to a plane and passengers were getting off of it when I arrived.

3534215	Gate 30 jetway out of limits	GS19591	PBB-30	CLOS	ECM	7/23/22	12:28:00 PM	7/23/22	12:28:00 PM	00:00	0.00

Comments: call cancelled before I even started time

3538973	Gate 30 jetbridge moving issues	GS19591	PBB-30	CLOS	ECM	7/30/22	8:14:00 AM	7/30/22	8:18:00 AM	00:04	0.00

Comments: Bridge wont move

Bridge fully connected to a plane when I arrived.

3539048	gate 30 jet bridge lockes	GS19591	PBB-30	CLOS	ECM	7/30/22	8:35:00 PM	7/30/22	8:45:00 PM	00:10	0.00

	Comments: Gate-30 jet bridge locked arrived at gate, the bridge was in operation,tested and verified.										
3539075	PBB- 30 NOT MOVING	GS19591	PBB-30	CLOSE	ECM	7/31/22	8:00:00 AM	7/31/22	8:06:00 AM	00:18	0.00
	Comments: right spacer active, cleaned sensor, bridge moved										
3555737	Gate 30 Painters need to moved	GS19591	PBB-30	CLOSE	ECM	8/26/22	10:21:00 AM	8/26/22	11:37:00 AM	00:22	0.00
	Comments: moved jet bridge for painters										
3555876	3555876 - pbb-30 Gate 30 Bridge	GS19591	PBB-30	CLOSE	ECM	8/28/22	7:59:00 AM	8/28/22	8:08:00 AM	00:09	0.00
	Comments: PBB-30 Signal fault, Reset Auto Level										
3555978	PBB 30 canopy won't retract	GS19591	PBB-30	CLOSE	ECM	8/29/22	12:09:00 PM	8/29/22	12:16:00 PM	00:11	0.00
	Comments: hit extend button, canopy extended, turned auto level on, functioning as it should hit extend button, canopy extended, turned auto level on, functioning as it should										
3570585	PBB 30 Will not move	GS19591	PBB-30	CLOSE	ECM	9/8/22	12:12:00 AM	9/8/22	12:21:00 AM	00:09	0.00
	Comments: PBB-30 will not move Arrived at gate, the bridge was in operation tested and verified.										
3572599	PBB 30 not moving	GS19591	PBB-30	CLOSE	ECM	9/10/22	5:06:00 PM	9/10/22	5:13:00 PM	00:07	0.00
	Comments: PBB-30 not working Right spacer sensor was activated due to condensation, wiped of sensor and found no other issues.										
3577806	PBB 30 not working	GS19591	PBB-30	CLOSE	ECM	9/21/22	10:37:00 PM	9/21/22	10:45:00 PM	00:08	0.00
	Comments: PBB+30 not moving arrived at gate, it's IR. Sensor issue… reset/bypass and testing, then back in service.										
3594563	30 not moving	GS19591	PBB-30	CLOSE	ECM	10/6/22	6:57:00 PM	10/6/22	7:00:00 PM	00:03	0.00
	Comments: Gate-30 not moving arrived at gate, it's IR sensor issue… clean up and testing, back in service.										
3594890	30 not moving	GS19591	PBB-30	CLOSE	ECM	10/10/22	4:02:00 PM	10/10/22	4:11:00 PM	00:09	0.00
	Comments: PBB 30 Bridge was moved and on aircraft when we arrived. No issues to report.										
3594896	Gate 30-PBB wont move	GS19591	PBB-30	CLOSE	ECM	10/10/22	5:35:00 PM	10/10/22	5:44:00 PM	00:08	0.00
	Comments: PBB 30 Right spacer limit was engaged. Wiped off sensor and fault went away. Bridge moved normally after.										
3599624	PBB 30 NOT MOVING	GS19591	PBB-30	CLOSE	ECM	10/16/22	9:52:00 PM	10/16/22	10:05:00 PM	00:13	0.00
	Comments: PBB 30 Hoist was partially down when we arrived but the plane door was still open and they were doing a count inside. Was not a bridge issue but a										
3602498	Gate 30 cabin wont rotate	GS19591	PBB-30	CLOSE	ECM	10/21/22	11:22:00 AM	10/21/22	11:26:00 AM	00:03	0.00
	Comments: Bridge on plane & running upon arrival. NPF.										
3602740	GATE 30 NOT MOVING	GS19591	PBB-30	CLOSE	ECM	10/23/22	11:19:00 PM	10/23/22	11:33:00 PM	00:12	0.00
	Comments: PBB 30 Aircraft detect was dirty, had to clean off and bridge moved.										
3602964	A piece of metal is coming out	GS19591	PBB-30	CLOSE	ECM	10/26/22	8:34:00 AM	10/26/22	10:34:00 AM	02:00	0.00
	Comments: re-installed the metal trim on all end cap walls A-tunnel for safe operation.										
3607246	Gate 30 PBB	GS19591	PBB-30	CLOSE	ECM	10/27/22	11:38:00 PM	10/27/22	11:47:00 PM	00:09	0.00
	Comments: Gate+30 PBB Arrived at gate, it's oversteer issue… reset/ bypass and testing back in service.										
3619264	The jet bridge on gate 30 will not	GS19591	PBB-30	CLOSE	ECM	11/11/22	10:12:00 AM	11/11/22	10:20:00 AM	00:08	0.00
	Comments: bridge on a plane upon arrival										
3581621	Gate 30-PBB wont move	GS19591	PBB-30	CLOSE	ECM	9/23/22	9:16:00 PM	9/23/22	9:21:00 PM	00:05	0.00
	Comments: Gate-30 PBB wont move arrived at gate, it's IR sensor issue.. clean up and testing, back in service.										
3594694	PBB-30 NOT MOVING	GS19591	PBB-30	CLOSE	ECM	10/9/22	9:51:00 AM	10/9/22	9:56:00 AM	00:05	0.00
	Comments: bypass limit and tested, RTS										
3619822	PBB 30 not moving	GS19591	PBB-30	CLOSE	ECM	11/16/22	8:35:00 PM	11/16/22	8:42:00 PM	00:21	0.00
	Comments: Bridge fixed before arrival. RTS.										
3398585	BA Ticket Counter Scale in	GS12309	A5-B-5TC3-01-BS-03	CLOSE	ECM	1/30/22	3:29:00 PM	1/30/22	3:43:00 PM	00:03	0.00
	Comments: ECALL: did a hard reset, fault cleared, called back in service.										
3413524	BAW ticket counter scale inop	GS12309	A5-B-5TC3-01-BS-03	CLOSE	ECM	2/14/22	3:49:00 PM	2/14/22	4:03:00 PM	00:23	0.00
	Comments: ECALL: scale not working, removed display, unplugged/plugged in cable, zeroed it out, test, RTS. Inspected scale, it was not reading weight, removed display and unplugged and plugged back in cable, scale read, zeroed it out and tested,										
3460710	BAW ticket counter scale inop	GS12309	A5-B-5TC3-01-BS-03	CLOSE	ECM	4/19/22	2:53:00 PM	4/19/22	3:00:00 PM	00:07	0.00
	Comments: ECALL: inspected asset, reset scale, fault cleared, called back in service										
3398749	AS4 Inbound belt 3	GS19629	AS-4-IB3-04	CLOSE	ECM	2/1/22	12:12:00 PM	2/1/22	12:28:00 PM	00:16	0.00
	Comments: Pressedf E-stop, reset E-stop & pressed start. Line was running. Door operational. RTS. Arrived. They said the E-Stop would not clear at IB3. went to the asset and pressed E-stop. Reset E-stop and pressed start. the line starte										
3455253	A3-3TC9-01-DOOR - CLOSE	GS19672	A3-3TC9-02-DOOR	CLOSE	ECM	4/7/22	10:12:00 AM	4/7/22	10:30:00 AM	00:18	0.00

Comments: ECALL: When I arrived i manually lowered door as requested by BHS

3477811	A3-3TC9-01-DOOR Failed to	GS19672	A3-3TC9-02-DOOR	CLOS E	ECM	5/7/22	4:37:00 AM	5/7/22	4:48:00 AM	00:11	0.00

Comments: Ecall : Door fault, Reset fault call back in service

3513211	3TC9 door failed to open	GS19672	A3-3TC9-02-DOOR	CLOS E	ECM	6/23/22	9:00:00 AM	6/23/22	10:32:00 AM	01:45	0.00

Comments: ECALL- found door gear slipping readjusted gear and door limits tested, CBIS.
Went to asset, found door gear slipping readjusted gear and door limits tested, CBIS.

3446717	A3-3TC9-01-DOOR - Possible	GS19672	A3-3TC9-02-DOOR	CLOS E	ECM	4/4/22	6:15:00 PM	4/6/22	6:30:00 PM	26:24	0.00

Comments: Ecall : Door fault, Door is OOS

4/4/2022 2
nd
Shift:

went to door set limits cycled door sprockets jumping sprocket all 3 worn not working good contact which changed the limits need to replace

4/5/2022 1
st

Shift:
inspected asset tried to make adjustments to gear at motor tried to look for parts at ITW troubleshooting pass to second shift door does not

4/6/2022 1
st
Shift:

went to asset door working manually but won't work from the badge reader troubleshooting

3455632	3TC9 has a door fault	GS19672	A3-3TC9-02-DOOR	CLOS E	ECM	4/11/22	4:53:00 AM	4/11/22	5:25:00 AM	00:32	0.00

Comments: ECALL:cycled door, door fault, cycled, fault returned, adjusted limits, reset, faults cleard,RTS
Went to asset, cycled door, door fault to clear cycled, door again fault returned, adjusted limits, reset, faults cleared, back in service

3469589	A3-3TC9-01-DOOR FAILED	GS19672	A3-3TC9-02-DOOR	CLOS E	ECM	5/3/22	4:17:00 AM	5/3/22	6:15:00 AM	03:56	0.00

Comments: ECALL:Asset assessed for issue, door troubleshot, limits were done, asset tested, monitored, RTS
Asset assessed for issue, door troubleshot, limits were done, asset tested, monitored, RTS

3530798	A3-3TC9-01-DOOR - broken	GS19672	A3-3TC9-02-DOOR	CLOS E	ECM	7/17/22	7:00:00 PM	7/18/22	3:00:00 AM	09:30	0.00

Comments: troubleshot & limits set, door not working, troubleshot by senior tech, RTS, broken sprocket
Asset assessed for reported issue, door was troubleshot & limits were set, door was still not working, found sprocket was broken, troubles

3550592	3TC9 will not start up	GS19672	A3-3TC9-02-DOOR	CLOS E	ECM	8/16/22	8:30:00 AM	8/16/22	8:53:00 AM	00:23	0.00

Comments: work order was not opened until 08:45 AM by BHS, time was then back dated to 08:06 AM

3376632	A3-3CLM1-04 / Jam	GS19670	A3-3CLM1-04	CLOS E	ECM	1/2/22	10:27:00 AM	1/2/22	10:38:00 AM	00:11	0.00

Per JSM Roy.

3376651	Duplicate to 3376632	GS19670	A3-3CLM1-04	CLOS E	ECM	1/2/22	10:27:00 AM	1/2/22	10:27:00 AM	00:00	0.00

Comments: ECALL: line cascaded a few times, cleaned photo eye, inspected for a few min, then RTS.
Inspected line, bags were going through, it cascaded a few times, cleaned photo eye and inspected a few minutes longer, called it in.

3530776	A3-3CLM1-04 SE unable to clear	GS19670	A3-3CLM1-04	CLOS E	ECM	7/17/22	11:59:00 AM	7/17/22	12:30:00 PM	00:31	0.00

Comments: Removed all bags from the asset and tested it to make sure it was working. Monitored, RTS
Arrived and inspected the asset and found a high number of bag on that one section that was causing it to not run. Removed all bags from

3446735	AS1 customs belt C activation alarm	GS11202	AS-1-CD-C	CLOS E	ECM	4/4/22	9:44:00 PM	4/4/22	9:56:00 PM	00:12	0.00

Comments: ECALL:Arrived at the asset, and tested the SPC, found SPC and alarm to be functional, RTS
Arrived at the asset, and tested the SPC, found SPC and alarm to be functional, called back in service

3469420	AS1 FIS Belt C Jam	GS11202	AS-1-CD-C	CLOS E	ECM	4/30/22	9:13:00 PM	4/30/22	9:21:00 PM	00:17	0.00

Comments: ECALL: cleared bag jam by door and reset. RTS

3577291	CHARLIE BELT WOULD NOT	GS11202	AS-1-CD-C	CLOS E	ECM	9/15/22	6:09:00 PM	9/15/22	6:30:00 PM	00:21	0.00

Comments: reset jam and call back in service.

3390391	A3-3CL8-07 belt not moving	GS19555	A3-3CL8-07	CLOS E	ECM	1/16/22	1:15:00 PM	1/16/22	1:27:00 PM	00:20	0.00

confirmed with Roy JSM

3480239	A3-3CL8-07 - belt does not move	GS19555	A3-3CL8-07	CLOS E	ECM	5/13/22	4:23:00 PM	5/13/22	4:39:00 PM	00:16	0.00

Comments: Ecall : Merge not merging in auto, Cleared debris from photo eye reset fault & RTS
arrived to asset noticed a photo eye was flagged on 3CLM1 line before merge called BHS to E-stop 3CLM1 to adjust photo eye BHS granted

3586077	A7-2CL8-07 SE cannot reset start	GS19555	A3-3CL8-07	CLOS E	ECM	10/2/22	7:00:00 AM	10/2/22	7:25:00 AM	00:35	0.00

Comments: faulted, cleaned P/E & reflector, flag P/E, everything working, RTS
got there was start fault, inspected asset, cleaned photo-eye & reflector, flag photo-eye, everything was working, monitored it then called in

3413374	A6-6OB-432 motor overload	GS14013	A6-6OB-432	CLOS E	ECM	2/13/22	6:27:00 PM	2/13/22	6:28:00 PM	00:01	0.00

Comments: ECALL:In route to call S.E, cleared it, back in service
In route to call S.E, cleared it, back in service

3464832	A6-6OB-432 /Overload	GS14013	A6-6OB-432	CLOS E	ECM	4/27/22	1:12:00 PM	4/27/22	1:14:00 PM	00:04	0.00
	Comments: ECALL-Southeast already cleared overload, RTS.										
3469283	A6-6OB-432 - Motor Overload	GS14013	A6-6OB-432	CLOS E	ECM	4/29/22	12:37:00 PM	4/29/22	1:00:00 PM	00:46	0.00
	Comments: ECALL-overload cleared by Southeast, and verified with BHS, RTS.										
	Got there, the overload was cleared by Southeast, inspected asset everything was running fine call BHS to make sure asset was cleared.										
3469462	A6-6OB-432 Motor Overload	GS14013	A6-6OB-432	CLOS E	ECM	5/1/22	11:43:00 AM	5/1/22	12:08:00 PM	00:25	0.00
	Comments: ECALL-line was running ok, checked motor for loose hardware, abnormal heating or noise, RTS.										
	Inspected line, line was running ok. Check motor for any loose hardware of abnormal heating or noise. Called in. Inspected line running with										
3469490	A6-6OB-432 - MOTOR	GS14013	A6-6OB-432	CLOS E	ECM	5/1/22	4:59:00 PM	5/1/22	5:17:00 PM	00:18	0.00
	Comments: ECALL: overload wont clear;reset at panel;reset Overload/heaters; line started; RTS										
	(Working on IB28 from 13:01 to 16:58) Inspected asset. Overload wont clear. Went to the panel and reset the overload and heaters. Started										
3430512	A6-6OB-432 motor overload x4	GS14013	A6-6OB-432	CLOS E	ECM	3/5/22	1:50:00 PM	3/5/22	2:08:00 PM	00:18	0.00
	Comments: ECALL: overload cleared, unit running, checked over the unit, no mechanical issues, RTS										
	By the time, I arrived the overload was cleared and unit was running, I checked over the unit and found no mechanical issues, called back in										
3438125	A6-6OB-432 motor overload	GS14013	A6-6OB-432	CLOS E	ECM	3/21/22	3:45:00 PM	3/21/22	4:10:00 PM	00:25	0.00
	Comments: ECALL: overload on panel, rubber in rollers. removed rubber piece and reset overload. RTS										
3446531	A6-6OB-432 /Overload	GS14013	A6-6OB-432	CLOS E	ECM	4/2/22	12:32:00 PM	4/2/22	12:42:00 PM	00:15	0.00
	Comments: ECALL: MCP panel, reset overload, cleared ESTOP, monitored while bags coming down										
	went to the MCP panel and reset the overload and then go over and cleared the ESTOP and then monitor while bags were coming down the										
3572382	A3-3CL8-05	GS19553	A3-3CL8-05	CLOS E	ECM	9/8/22	7:32:00 AM	9/8/22	7:57:00 AM	00:38	0.00
	Comments: Ecall : Making loud noise, Trimmed damaged section of belt off & RTS										
	went to asset inspect found motor bearing making noise belt ripped apart trimming damage belt tested called back in service										
3572539	3CL8-05 motor is making a loud	GS19553	A3-3CL8-05	CLOS E	ECM	9/10/22	7:24:00 AM	9/10/22	7:25:00 AM	00:01	0.00
	Comments: Ecall : Unit making noise, Reset asset repairs to be down at shut down & RTS										
	3rd shift had already wrote this unit up I notified BHS that unit had a bad motor bearing and deferred repair till shut down returned to service										
3508180	A6-6BD3-02 and A6-6BD3-02 VFD	GS19675	A6-6BD3-02	CLOS E	ECM	6/18/22	5:31:00 AM	6/18/22	5:44:00 AM	00:48	0.00
	Comments: Ecall : VFD fault, Opened door reset fault & RTS										
	arrived at asset door was closed started line door opened properly belt ran properly shut down asset no issues with door on belt shutting down										
3376717	6BD3-02 has a jam which will not	GS19675	A6-6BD3-02	CLOS E	ECM	1/3/22	10:08:00 AM	1/3/22	10:15:00 AM	00:07	0.00
	Comments: ECALL:inspected asset, found bag stuck on PT, cleared bag, cleared fault, called back in service										
	inspected asset, found bag stuck on PT, cleared bag, cleared fault, called back in service										
3489996	A7-2CL5-05 - multiple jams	GS10502	A7-2CL5-05	CLOS E	ECM	5/26/22	8:29:00 PM	5/26/22	10:20:00 PM	03:41	693.43
	Comments: ECALL- Install motor, clutch and v belt to the asset. Tested asset, RTS.										
	V Belt wrap at pulley. Clutch brake not working properly in the process of removing the clutch broke, the motor had to be replace as well.										
3421004	A2-2CX1-01 jam will not clear	GS10518	A2-2CX1-01	CLOS E	ECM	2/26/22	10:46:00 AM	2/26/22	11:00:00 AM	00:48	0.00
	Comments: Ecall : Assistance at asset, Jam was cleared before tech arrived & RTS										
	was first called to wrong asset due to minor misunderstanding, arrived at original asset once arrived was cleared and already running insp										
3617147	A2-2CX1-01 /Multiple jams	GS10518	A2-2CX1-01	CLOS E	ECM	11/5/22	10:08:00 AM	11/5/22	10:18:00 AM	00:14	0.00
	Comments: Ecall : Bag jam, Cleared bag caught under diverter cleared jam condition & RTS										
	arrived at asset saw a bag strap caught under diverter causing a jam I pressed the E-stop removed the bag made sure photo eyes were										
3443098	A2-2CX1-01 jam will not clear	GS10518	A2-2CX1-01	CLOS E	ECM	3/26/22	6:38:00 AM	3/26/22	6:41:00 AM	00:03	0.00
	Comments: ECALL:received call during turnover of shift, SouthEast stated it was clear, BHS stated cancelled										
	received call during turnover of shift, while issuing paperwork SouthEast stated it was clear, BHS stated on radio call was cancelled										
3503302	A2-2CX1-01 ripped belt/needs	GS10518	A2-2CX1-01	CLOS E	ECM	6/13/22	6:44:00 PM	6/14/22	2:15:00 AM	09:37	324.81
	Comments: ECALL: trimmed belt edge, RTS, F/U,BHS kept call open, bag flowed,replaced belt after shutdown,RTS										
	went to asset, trimmed belt edge, returned to service,										
	told BHS we would change belt after shut down, they kept call open, bag flow wasn't stopped the rest of the day										
	took belt measurement, gathered new belt and supplies from supply office, used ESTOP to power down eguipment, cut out old belt and										
3516926	A2-2CLM2-16 jam will not clear	GS10556	A2-2CLM2-16	CLOS E	ECM	7/2/22	7:41:00 AM	7/2/22	8:05:00 AM	00:34	0.00
	Comments: Ecall : Multiple jams, Cleared jam condition reset asset & RTS										
	got there was multiple jams a lot of bags remove bag to other line moving then reset E-stop started line was moving monitor it then call back										
3586069	A2-2CLM2-16 - Jam Fault	GS10556	A2-2CLM2-16	CLOS E	ECM	10/2/22	6:20:00 AM	10/2/22	6:35:00 AM	00:30	0.00
	Comments: inspect photo-eye, all good, reset asset, not working, located other reset station, reset, RTS										
	inspect photo-eye, all good, reset asset, not working, located other reset station, reset, back in service										
3619681	A2-2CLM2-16 jam will not reset	GS10556	A2-2CLM2-16	CLOS E	ECM	11/15/22	7:35:00 PM	11/15/22	7:42:00 PM	00:25	0.00
	Comments: removed jammed bags from belt, restarted system, moved bags to asset,supervisor assist with SE										
3455283	PBB-82 NOT MOVING	GS11040	PBB-82	CLOS E	ECM	4/7/22	3:02:00 PM	4/7/22	3:19:00 PM	00:17	0.00
	Comments: gate-82										
	Bridge was in oversteer										
3508790	PBB 82 not moving backward	GS11040	PBB-82	CLOS E	ECM	6/22/22	4:06:00 PM	6/22/22	4:08:00 PM	00:02	0.00
	Comments: bridge 82 not moving										
	Upon arriving at gate-82 the bridge is on the plane bridge is back in service										

3393443	PBB 82 won't move	GS11040	PBB-82	CLOSED	ECM	1/21/22	5:33:00 PM	1/21/22	5:42:00 PM	00:09	0.00
	Comments: ECALL:checking the pilot console, finding out oversteering…reset/bypass and testing, back to service										
3413734	Cancel call	GS11040	PBB-82	CLOSED	ECM	2/16/22	10:17:00 AM	2/16/22	10:17:00 AM	00:00	0.00
	Comments: Cancelled by GOAA.										
3433119	PBB 82	GS11040	PBB-82	CLOSED	ECM	3/14/22	5:56:00 PM	3/14/22	6:00:00 PM	00:04	0.00
	Comments: Running on arrival										
3437846	Gate 82 PBB	GS11040	PBB-82	CLOSED	ECM	3/18/22	11:07:00 PM	3/18/22	11:26:00 PM	00:16	0.00
	Comments: bridge would not stay The door to the cabinet was not closed properly bridge 82 back in service										
3442911	PBB gate 82 won't turn on	GS11040	PBB-82	CLOSED	ECM	3/24/22	1:57:00 PM	3/24/22	2:14:00 PM	00:24	0.00
	Comments: Bridge wont turn on Bridge was in a right swing limit. Bypassed through it until the operator drove the bridge to the plane.										
3443334	Gate 82-PBB wont move	GS11040	PBB-82	CLOSED	ECM	3/28/22	3:55:00 PM	3/28/22	3:57:00 PM	00:02	0.00
	Comments: Wont move, bridge was on a swing right swing limit Bypassed out and RTS										
3443368	PBB 82 Will not start	GS11040	PBB-82	CLOSED	ECM	3/28/22	11:12:00 PM	3/28/22	11:27:00 PM	00:15	0.00
	Comments: PBB-82 PBB was on swing limit. Bypassed swing limit. Observed PBB dock to aircraft. PBB back in service										
3446482	PBB-82 NOT WORKING	GS11040	PBB-82	CLOSED	ECM	4/1/22	6:52:00 PM	4/1/22	7:12:00 PM	00:20	0.00
	Comments: PBB-82 not working Arrived at gate, checking the pilot console… it's oversteer, reset/bypass and testing, back in service.										
3446493	GATE 82 NOT TURNING ON	GS11040	PBB-82	CLOSED	ECM	4/1/22	10:51:00 PM	4/1/22	11:01:00 PM	00:10	0.00
	Comments: Gate-82 not turning on Arrived at gate, checking the pilot console… it's oversteer fault, reset/bypass and testing, back in service.										
3446495	Gate 82 PBB	GS11040	PBB-82	CLOSED	ECM	4/1/22	11:46:00 PM	4/1/22	11:53:00 PM	00:07	0.00
	Comments: Gate-82 PBB Arrived at gate, checking the pilot console… found out no issue.										
3446541	pbb - gate 82 bridge won't move	GS11040	PBB-82	CLOSED	ECM	4/2/22	4:14:00 PM	4/2/22	4:18:00 PM	00:04	0.00
	Comments: bridge will not move When I arrived at the gate I started the bridge and the bridge worked so I asked the people inside the bridge what the problem was and i was										
3446552	PBB-82 ALARM SOUNDING	GS11040	PBB-82	CLOSED	ECM	4/2/22	7:55:00 PM	4/2/22	8:21:00 PM	00:26	0.00
	Comments: PBB-82 Alarm sounding Arrived at gate, checking the alarm sounding... it's swing limit issue, adjusted the swing limit, then testing the bridge and back in service.										
3446607	pbb - gate 82 not moving	GS11040	PBB-82	CLOSED	ECM	4/3/22	1:50:00 PM	4/3/22	3:45:00 PM	00:12	0.00
	Comments: Checked all functions of bridge it's operating properly										
3446630	pbb - gate 82 unable to move	GS11040	PBB-82	CLOSED	ECM	4/3/22	6:15:00 PM	4/3/22	6:19:00 PM	00:24	0.00
	Comments: PBB-82 Left swing limit pod was adjusted incorrect. Adjusted pod, PBB limit warning cleared.PBB BACK IN SERVICE.										
3446718	PBB 82 not moving	GS11040	PBB-82	CLOSED	ECM	4/4/22	6:25:00 PM	4/4/22	6:38:00 PM	00:13	0.00
	Comments: oversteer. PBB back in service. Assisted agent with docking procedures. Observed agent docking										
3446728	Gate 82-PBB wont move	GS11040	PBB-82	CLOSED	ECM	4/4/22	8:35:00 PM	4/4/22	8:46:00 PM	00:11	0.00
	Comments: PBB INOP DUE TO SWING LIMIT. BYPASS LIMIT PBB BACK IN SERVICE										
3455614	Gate 82-PBB not moving	GS11040	PBB-82	CLOSED	ECM	4/10/22	6:55:00 PM	4/10/22	7:00:00 PM	00:05	0.00
	Comments: PBB-82 Pbb was on a right swing limit preventing pbb from operating. Bypass swing limit pbb back in service										
3455746	Gate 82 PBB	GS11040	PBB-82	CLOSED	ECM	4/11/22	10:45:00 PM	4/11/22	11:00:00 PM	00:15	0.00
	Comments: PBB-82 PBB power button inop. Found loose wire installed wire in correct location. Notice door would not close correctly preventing g from making										
3464392	Gate 82 the bridge is not	GS11040	PBB-82	CLOSED	ECM	4/22/22	12:36:00 PM	4/22/22	12:51:00 PM	00:03	0.00
	Comments: Bridge was on left swing limit, bypass back in service										
3469243	82 not moving	GS11040	PBB-82	CLOSED	ECM	4/28/22	9:33:00 PM	4/28/22	9:40:00 PM	00:07	0.00
	Comments: Gate-82 not moving Arrived at gate, checking the pilot console.. found out no issue.										
3485201	PBB 82	GS11040	PBB-82	CLOSED	ECM	5/21/22	9:05:00 PM	5/21/22	9:14:00 PM	00:09	0.00
	Comments: PBB-82 Arrived at gate, checking the pilot console…it's oversteer issue, reset/bypass and back in service.										
3485413	PBB 82 Will not move	GS11040	PBB-82	CLOSED	ECM	5/23/22	10:54:00 PM	5/23/22	11:01:00 PM	00:07	0.00
	Comments: hoist was partially down causing bridge too not move. Once fully stowed bridge moved normally.										
3490166	PBB-82 LIGHTS NOT WORKING	GS11040	PBB-82	CLOSED	ECM	5/28/22	4:59:00 PM	5/28/22	7:07:00 PM	00:11	0.00
	Comments: PBB-82 lights not working inside jetway Arrived at gate, checking the lights inside the jetway… finding out the light switch at rotunda is off, turn on the switch, testing and back in										
3490309	Gate 82-PBB turned off	GS11040	PBB-82	CLOSED	ECM	5/29/22	5:12:00 PM	5/29/22	5:13:00 PM	00:01	0.00
	Comments: GOAA maintenance came lights are back on at 82										

3490331	82 no power to	GS11040	PBB-82	CLOS	ECM	5/29/22	9:29:00 PM	5/29/22	9:31:00 PM	00:02	0.00
	Comments: bridge will not move the bridge was in a swing limit bypass it got the bridge moving										
3490697	82 lost power to	GS11040	PBB-82	CLOS	ECM	6/1/22	5:14:00 PM	6/1/22	6:16:00 PM	00:12	0.00
	Comments: bridge 82 no lights we arrived at gate 82 there was no lights in the tunnels and the bridge was higher than the plane call mco maintenance to come and trip the										
3508041	82 not moving	GS11040	PBB-82	CLOS	ECM	6/16/22	9:21:00 PM	6/16/22	9:26:00 PM	00:09	0.00
	Comments: reset the bridge, it was in a swing limit, RTS reset the bridge, it was in a swing limit										
3508160	PBB 82 wont	GS11040	PBB-82	CLOS	ECM	6/17/22	10:15:00 PM	6/17/22	10:17:00 PM	00:02	0.00
	Comments: got to bridge and it was moving, they didn't know about e-stop. all good RTS										
3508362	GATE 82	GS11040	PBB-82	CLOS	ECM	6/19/22	10:43:00 PM	6/19/22	10:50:00 PM	00:07	0.00
	Comments: bridge 82 not moving The bridge was in a swing limit got it out in time for the copa plane										
3513592	82 not moving	GS11040	PBB-82	CLOS	ECM	6/27/22	2:58:00 PM	6/27/22	3:07:00 PM	00:09	0.00
	Comments: bridge 84 not moving arrived at gate-84 the bridge is on the plane no agent from the time Tim and I get there I had just did a sweep on this bridge are is good										
3513617	Gate 82-PBB	GS11040	PBB-82	CLOS	ECM	6/27/22	6:43:00 PM	6/27/22	6:58:00 PM	00:30	0.00
	Comments: gate agent moved bridge into swing right limit, had to bypass and park in stow box gate agent moved bridge into swing right limit, had to bypass and park in stow box										
3513636	82 not moving	GS11040	PBB-82	CLOS	ECM	6/27/22	9:05:00 PM	6/27/22	9:15:00 PM	00:20	0.00
	Comments: bridge in swing right limit, bypass and park in stow box, notified AOC, Operator error agent had bridge in swing right limit. Had to bypass and park back in stow box. Notified AOC, agents need training.										
3516804	Gate 82 PBB NO	GS11040	PBB-82	CLOS	ECM	6/30/22	8:19:00 PM	6/30/22	8:33:00 PM	00:14	0.00
	Comments: Gate-82 PBB no mvmt arrived at gate, it's a swing limit issue.. reset and testing, then back in service.										
3516899	Gate 82 PBB NO	GS11040	PBB-82	CLOS	ECM	7/1/22	8:00:00 PM	7/1/22	9:03:00 PM	01:03	0.00
	Comments: gate-82 arrived at gate and bridge was in oversteer/ bypass bridge out of oversteer return bridge to operator										
3516904	Gt 82 Bridge	GS11040	PBB-82	CLOS	ECM	7/1/22	10:47:00 PM	7/1/22	10:57:00 PM	00:10	0.00
	Comments: Gate-82 Bridge wont move arrived at gate, it's swing limit issue… reset and testing then back in service.										
3516949	Gate 82 the bag	GS11040	PBB-82	CLOS	ECM	7/2/22	11:05:00 AM	7/2/22	11:43:00 AM	00:29	0.00
	Comments: Bottom of bagslide broken The top of the bottom mat had been torn off. Had to respond to a higher priority call before fixing the issue. Returned after and removed the										
3525531	PBB-82 NOT	GS11040	PBB-82	CLOS	ECM	7/8/22	7:00:00 PM	7/8/22	7:10:00 PM	00:10	0.00
	Comments: PBB-82 not moving arrived at gate, it's swing limit issue… reset and testing then back in service.										
3525554	PBB 82 no power	GS11040	PBB-82	CLOS	ECM	7/8/22	10:57:00 PM	7/8/22	11:08:00 PM	00:17	0.00
	Comments: gate-82 arrived at gate and was in oversteer, bypass back in service										
3534169	Gate 82 PBB NO	GS11040	PBB-82	CLOS	ECM	7/22/22	7:06:00 PM	7/22/22	7:15:00 PM	00:09	0.00
	Comments: Gate-82 PBB no mvmt Arrived at gate, to assist the agent from frontier airlines to docking the bridge into the plane.										
3534338	GATE 82 NOT	GS11040	PBB-82	CLOS	ECM	7/24/22	3:48:00 PM	7/24/22	3:50:00 PM	00:02	0.00
	Comments: operator did not lit power on button, bridge moved after i turned it on operator did not lit power on button, bridge moved after i turned it on										
3534440	3534440 - PBB 8	GS11040	PBB-82	CLOS	ECM	7/25/22	12:00:00 PM	7/25/22	12:12:00 PM	00:15	0.00
	Comments: bridge on right ultimate swing limit, took off swing limit switch, moved bridge forward, reattached bridge on right ultimate swing limit, took off swing limit switch, moved bridge forward, reattached switch, will have to go back and set soft r										
3539017	Gate 82 PBB NO	GS11040	PBB-82	CLOS	ECM	7/30/22	4:00:00 PM	7/30/22	4:02:00 PM	00:02	0.00
	Comments: Gate-82 PBB no mvmt arrived at gate, the bridge was in operation.. tested and verified.										
3539267	Gate 82 PBB	GS11040	PBB-82	CLOS	ECM	8/1/22	11:07:00 PM	8/1/22	11:15:00 PM	00:07	0.00
	Comments: PBB 82 Bridge was in swing right limit and not parked in the stow box. Bypassed off limit and bridge moved normally. Parked bridge into stow box.										
3539354	Gate 82-PBB	GS11040	PBB-82	CLOS	ECM	8/2/22	6:21:00 PM	8/2/22	6:30:00 PM	00:09	0.00
	Comments: PBB 82 Bridge was on aircraft and off loading passengers when we arrived. No issue with bridge.										
3548225	Gate 82-PBB	GS11040	PBB-82	CLOS	ECM	8/8/22	3:00:00 PM	8/8/22	3:15:00 PM	00:17	0.00
	Comments: PBB-82 Correctly leaking and Cleaning inside, outside cabinet										
3548450	PBB 82 Power	GS11040	PBB-82	CLOS	ECM	8/10/22	11:03:00 PM	8/10/22	11:09:00 PM	00:06	0.00
	Comments: PBB-82 Power will not stay on Arrived at gate, it's swing limit issue, reset/ bypass and testing, back in service.										

3555479	PBB-82 NOT MOVING	GS11040	PBB-82	CLOS	ECM	8/23/22	5:24:00 PM	8/23/22	5:29:00 PM	00:05	0.00
	Comments: PBB 82 Cable hoist was down partially causing bridge not to move back. Once fully stowed bridge moved normally.										
3572456	PBB 82 Will not start	GS11040	PBB-82	CLOS	ECM	9/8/22	11:18:00 PM	9/8/22	11:19:00 PM	00:01	0.00
	Comments: PBB-82 will not start Control console door open where interlock system would not allow start. Closed console door and restarted bridge.										
3577285	PBB-82 BAG SHOOT	GS11040	PBB-82	CLOS	ECM	9/15/22	4:50:00 PM	9/15/22	6:28:00 PM	03:16	577.76
	Comments: reinstalled bottom mount to the stairs and bag slides. Return PBB to service										
3577333	Gate 82 JB is not working	GS11040	PBB-82	CLOS	ECM	9/16/22	12:16:00 PM	9/16/22	12:24:00 PM	00:08	0.00
	Comments: bypassed through swing limit										
3577444	PBB 82 inop	GS11040	PBB-82	CLOS	ECM	9/17/22	11:27:00 PM	9/17/22	11:38:00 PM	00:11	0.00
	Comments: PBB-82 inop arrived at gate, it's swing limit issue… reset/bypass and testing, back in service.										
3577667	PBB-82 LEAKING	GS11040	PBB-82	CLOS	ECM	9/20/22	5:40:00 PM	9/20/22	5:44:00 PM	00:04	0.00
	Comments: PBB 82 Leak was in the rotunda roof area. Couldn't patch due to inclement weather. Repair when dry.										
3548435	PBB-82 NOT MOVING	GS11040	PBB-82	CLOS	ECM	8/10/22	7:19:00 PM	8/10/22	7:35:00 PM	00:16	0.00
	Comments: bridge-82 not moving arrived at gate-82 the bridge was in a swing limit reset and got it to move I watch them doc the bridge to the plane all good										
3577358	Gate 82 PBB NO MVMT	GS11040	PBB-82	CLOS	ECM	9/16/22	6:47:00 PM	9/16/22	6:57:00 PM	00:10	0.00
	Comments: Gate-82 PBB no mvmt arrived at gate, it's a swing limit issue… reset/bypass and testing, then back in service.										
3581616	PBB-82 NOTT MOVING	GS11040	PBB-82	CLOS	ECM	9/23/22	8:00:00 PM	9/23/22	8:08:00 PM	00:08	0.00
	Comments: PBB-82 not moving arrived at gate, it's oversteer issue… reset/ bypass and testing, back in service.										
3581735	PBB 82 tripping hazzs	GS11040	PBB-82	CLOS	ECM	9/24/22	8:57:00 PM	9/24/22	11:04:00 PM	00:40	0.00
	Comments: carpet getting pull up from tunnel C, laid down carpet and secured it to floor, made w/o Transition ramp popped up due to carpet getting pull up from tunnel C, laid down carpet and secured it to floor, called GOAA maintenance to										
3581934	A piece of carpet is loose inside jet	GS11040	PBB-82	CLOS	ECM	9/26/22	10:10:00 AM	9/26/22	4:00:00 PM	03:25	0.00
	Comments: found carpet was dethatched from floor, lay carpet flat and adjust for safety. found carpet was dethatched from floor, lay carpet flat and adjust for safety. need GOAA maintenance for carpet issues (notified)										
3586329	Gate 82 PBB CANOPY	GS11040	PBB-82	CLOS	ECM	10/3/22	8:21:00 PM	10/3/22	8:28:00 PM	00:07	0.00
	Comments: PBB 82 Canopy was deployed and on aircraft when we arrived.										
3586342	Gate 82 PBB	GS11040	PBB-82	CLOS	ECM	10/4/22	1:19:00 AM	10/4/22	3:33:00 AM	06:04	23.87
	Comments: PBB 82 Right side canopy wouldn't extend and making rattling noise. While troubleshooting found bad capacitor so removed and replaced burned out										
3586363	Gate 82 issue with the canopy	GS11040	PBB-82	CLOS	ECM	10/4/22	10:05:00 AM	10/4/22	10:29:00 AM	01:04	0.00
	Comments: canopy do not go down,disable right side canopy to stop rattling noise, will fix after plane depart we found canopy (right side) was not going down, due to airplane was on the bridge, we temporarily disable the right side canopy to stop										
3594555	PBB 82 canopy will not retract	GS11040	PBB-82	CLOS	ECM	10/6/22	5:40:00 PM	10/6/22	5:44:00 PM	00:04	0.00
	Comments: PBB-82 canopy arrived at gate,the bridge was in operation.. tested and verified.										
3595117	PBB-82 DONT KNOW HOW TO	GS11040	PBB-82	CLOS	ECM	10/12/22	6:04:00 PM	10/13/22	3:22:00 PM	19:59	8.38
	Comments: lighting issue, replaced fuse in breaker and bridge power restored. awaiting GOAA electrical no lights in bridge, not turning on. also when plane backed off fuse in breaker blew. remove burned out fuse and replaced. bridge power came Passed to day shift: All lights in A & B tunnel are out. Troubleshot issue and found that there was a break in the wire for those lights										
3602593	PBB-82 NOT MOVING	GS11040	PBB-82	CLOS	ECM	10/22/22	12:03:00 PM	10/22/22	12:12:00 PM	00:09	0.00
	Comments: Bridge wont move The console door was slightly open so it stopped the console from powering up. Closed it all the way and the bridge moved normally. Stayed										
3602743	Gate 82 PBB	GS11040	PBB-82	CLOS	ECM	10/23/22	11:22:00 PM	10/23/22	11:22:00 PM	00:00	0.00
	Comments: PBB 82 Call cancelled before we arrived.										
3602924	PBB 82 canopy one side inop	GS11040	PBB-82	CLOS	ECM	10/25/22	6:34:00 PM	10/26/22	9:20:00 AM	01:53	118.00
	Comments: fault limit swtich for canopy, troubleshooting and adjusted limit switch and RTS left side canopy not working. had to wait until plane left to 20:20 to troubleshoot while troubleshooting found faulty limit switch. removed to										
3603018	Gate 82-PBB issues	GS11040	PBB-82	CLOS	ECM	10/26/22	4:16:00 PM	10/26/22	4:21:00 PM	00:05	0.00
	Comments: PBB 82 Hoist was down. Once hoist up bridge moved.										
3607309	PBB 82 not canopy won't	GS11040	PBB-82	CLOS	ECM	10/28/22	5:50:00 PM	10/28/22	5:53:00 PM	00:03	0.00
	Comments: PBB-82 canopy wont retract arrived at gate, it's a canopy issue… reset/ testing, back in service.										
3607589	gate 82 the canopy is cracked	GS11040	PBB-82	CLOS	ECM	10/31/22	3:08:00 PM	10/31/22	3:16:00 PM	00:08	0.00
	Comments: bridge and canopy working on arrival										

3607780	PBB-82 NOT MOVING	GS11040	PBB-82	CLOS E	ECM	11/2/22	11:25:00 PM	11/2/22	11:35:00 PM	00:20	0.00
	Comments: no issue, bridge works normally										
3617107	Gate 82-PBB canopy issue	GS11040	PBB-82	CLOS E	ECM	11/4/22	7:11:00 PM	11/4/22	8:27:00 PM	01:16	0.00
	Comments: Limit switch on the left side was the issue, adjusted /tested RTS.										
3617452	Gate 82-PBB canopy wont	GS11040	PBB-82	CLOS E	ECM	11/7/22	6:49:00 PM	11/7/22	6:51:00 PM	00:04	0.00
	Comments: cancelled										
3619403	PBB-82 wont move	GS11040	PBB-82	CLOS E	ECM	11/12/22	3:16:00 PM	11/12/22	3:24:00 PM	00:16	0.00
	Comments: bypassed swing limit for bridge to function										
3619430	Gate 82 PBB CANOPY	GS11040	PBB-82	CLOS E	ECM	11/12/22	7:17:00 PM	11/12/22	8:04:00 PM	00:39	0.00
	Comments: arrived at gate, canopy issue, checking the switch, adjusted, tested, back in service										
	arrived at gate, canopy issue, checking the switch, adjusted, tested, back in service										
3619437	PBB 82 bridge wont	GS11040	PBB-82	CLOS E	ECM	11/12/22	9:21:00 PM	11/12/22	9:25:00 PM	00:08	0.00
	Comments: arrived at gate, bridge was in operation, tested, verified										
3390600	BA Ticket Counter Seal	GS12324	A5-B-5TC3-01-BC-00	CLOS E	ECM	1/18/22	3:27:00 PM	1/18/22	3:45:00 PM	00:18	0.00
	Comments: ECALL: load cells had loose wire to main connection,made adjustment,tested,RTS										
	inspected asset, scale was not reading the weight properly, reset the display and tested the scale again, the numbers were not consistent.										
3413244	Gate 48-PBB not moving	GS13534	PBB-48	CLOS E	ECM	2/11/22	8:15:00 PM	2/11/22	8:21:00 PM	00:06	0.00
	Comments: Ecall… Bridge wont move										
	When I arrived the bridge was already on aircraft and so I went inside bridge to check everything out… the gate agent was not around, so I										
3413148	48 stair wheels broken	GS13534	PBB-48	CLOS E	ECM	2/10/22	2:39:00 PM	2/10/22	3:28:00 PM	00:49	140.40
	Comments: replaced the broken wheel with the new one. test and RTS										
3413265	Gate 48 problem with jetway	GS13534	PBB-48	CLOS E	ECM	2/12/22	8:40:00 AM	2/12/22	11:29:00 AM	05:27	0.00
	Comments: ECALL: Limit bracket down on one side & hit metal panel, bent back into shape,reinstalled,RTS										
	When Jeremy and I arrived to assist Chris we found that the extend limit bracket had dropped down on one side so when United backed up										
3416580	3416580 - Gate 48 door to a/c	GS13534	PBB-48	CLOS E	ECM	2/22/22	11:34:00 AM	2/22/22	11:53:00 AM	00:19	27.42
	Comments: ECALL: access problem, bridge is in service, door secure.have to wait till after plane leaves										
3430437	PBB - GATE 48 CAB ROTATE	GS13534	PBB-48	CLOS E	ECM	3/4/22	1:59:00 PM	3/4/22	2:18:00 PM	00:31	0.00
	Comments: pbb-48 cab rotate making loud noise										
	Assisted Jose										
3433024	PBB 48 not moving	GS13534	PBB-48	CLOS E	ECM	3/13/22	3:54:00 PM	3/13/22	4:05:00 PM	00:11	0.00
	Comments: call came for bridge wont move arrived plane being pushed back talked to agent										
	He said start button bulb was out and he didn't know if bridge was on but he figured it out removed bad start button bulb and replaced it with										
3443031	PBB-48 WILL NOT LOWER	GS13534	PBB-48	CLOS E	ECM	3/25/22	5:15:00 PM	3/25/22	5:22:00 PM	00:07	0.00
	Comments: PBB-48 will not lower										
	Arrived at gate, checking the bridge... found out no issue.										
3443347	48 door latch not holding door	GS13534	PBB-48	CLOS E	ECM	3/28/22	5:24:00 PM	3/28/22	5:33:00 PM	00:09	31.67
	Comments: PBB-46										
	Replaced door stopper/ latch										
3460727	48 not moving	GS13534	PBB-48	CLOS E	ECM	4/19/22	6:00:00 PM	4/19/22	6:08:00 PM	00:08	0.00
	Comments: pbb-48										
	Running on arrival										
3460832	GT 48 overhead bulbs need	GS13534	PBB-48	CLOS E	ECM	4/20/22	9:56:00 PM	4/20/22	10:31:00 PM	00:20	0.00
	Comments: Gate-48 Overhead bulbs need replacing										
	Arrived at gate, checking the overhead bulb… finding out is not properly connected, connect/testing and back in service.										
3464349	PBB 48 Loud noise when	GS13534	PBB-48	CLOS E	ECM	4/22/22	12:37:00 AM	4/22/22	12:43:00 AM	00:06	0.00
	Comments: Arrived at gate, checking the cab, found out no issue.										
3469224	PBB 48 cab won't rotate left	GS13534	PBB-48	CLOS E	ECM	4/28/22	6:18:00 PM	4/28/22	6:28:00 PM	00:10	0.00
	Comments: PBB-48 cab wont rotate left										
	Arrived at gate, checking the cab , found out no issue.										
3469289	pbb - gate 48 cab won't rotate	GS13534	PBB-48	CLOS E	ECM	4/29/22	2:11:00 PM	4/29/22	3:17:00 PM	00:28	0.00
	Comments: cab wont rotate										
	Bridge was fully connected to a plane when I arrived so I wasn't able to test the cab. Plane is set to leave at 1500, will test bridge when it										
3433141	Gate 48 PBB	GS13534	PBB-48	CLOS E	ECM	3/15/22	12:38:00 AM	3/15/22	12:51:00 AM	00:13	0.00
	Comments: Original call was of cab door inop. No issues found at time of inspection. Cab door operates correct										
3513795	PBB gate 48 jet bridge not movin	GS13534	PBB-48	CLOS E	ECM	6/29/22	8:13:00 AM	6/29/22	8:21:00 AM	00:08	0.00
	Comments: started button was out to make the bridge not to move back in service										
3517014	3517014 - Gate 48 Moved slow	GS13534	PBB-48	CLOS E	ECM	7/3/22	8:26:00 AM	7/3/22	8:44:00 AM	00:18	115.00
	Comments: bridge-48 moving slow										
	arrived at the gate-48 to adjust the moving of the bridge got it to move a little bit faster than before										
3539042	GATE 48 HAS LOOSE WIRES	GS13534	PBB-48	CLOS E	ECM	7/30/22	8:03:00 PM	7/30/22	10:54:00 PM	03:22	49.09
	Comments: found wire broke on operator key switch, replaced switch and re-wired key switch.										
3555522	3555522 - Gate 48 Bridge won't	GS13534	PBB-48	CLOS E	ECM	8/24/22	10:46:00 AM	8/24/22	10:54:00 AM	00:08	0.00
	Comments: bridge on plane and running upon arrival.										

3569985	PBB-48 START BOTTON	GS13534	PBB-48	CLOSE	ECM	9/1/22	3:28:00 PM	9/1/22	4:27:00 PM	00:59	57.11
	Comments: open console and remove pushbutton, install new button and contact block and tested. RTS had to wait for passengers to get off plane before replacing button. open console and remove the push button operator and mounting base.										
3586111	PBB- 48 NOT RISING	GS13534	PBB-48	CLOSE	ECM	10/2/22	11:08:00 AM	10/2/22	11:15:00 AM	00:07	0.00
	Comments: I checked & tested, found no issue, bridge is working in a normal operation I checked & tested, found no issue, bridge is working in a normal operation										
3594651	gate 48 jet bridge not working	GS13534	PBB-48	CLOSE	ECM	10/7/22	6:15:00 PM	10/7/22	6:20:00 PM	00:05	0.00
	Comments: gate already in operation, verified its working correctly, RTS gate already in operation, verified its working correctly, RTS										
3599759	Gate 48 jetway is not moving	GS13534	PBB-48	CLOSE	ECM	10/18/22	11:20:00 AM	10/18/22	11:26:00 AM	00:12	0.00
	Comments: operator error, bridge was moving & functioning when arrived to gate, no discrepancies found operator error, bridge was moving & functioning when arrived to gate, no discrepancies found										
3599941	PBB-48 FLOOD LIGHTS DYING	GS13534	PBB-48	CLOSE	ECM	10/19/22	10:25:00 PM	10/19/22	10:29:00 PM	00:04	0.00
	Comments: PBB-48 flood lights arrived at gate, checking the flood lights … found out no issue.										
3617451	Gate 48-PBB issue	GS13534	PBB-48	CLOSE	ECM	11/7/22	6:47:00 PM	11/7/22	7:01:00 PM	00:20	0.00
	Comments: ramp crew parked plane on wrong spot causing bridge to go to full extension,bypass, RTS ramp crew parked plane on wrong spot causing bridge to go to full extension and on stop switch, had to bypass put of fault and ramp crew										
3617538	PBB 48 won't move aircraft	GS13534	PBB-48	CLOSE	ECM	11/8/22	8:28:00 PM	11/8/22	8:45:00 PM	00:34	0.00
	Comments: Bridge fixed before arrival, RTS.										
3619557	Jet bridge on gate 48 will not move	GS13534	PBB-48	CLOSE	ECM	11/14/22	10:51:00 AM	11/14/22	10:57:00 AM	00:06	0.00
	Comments: camp to bridge, no issues found and plane already left										
3413120	Gate 107 PBB CAB LIGHT	GS11038	PBB-107	CLOSE	ECM	2/10/22	7:46:00 AM	2/10/22	9:02:00 AM	01:16	2.75
	Comments: Light out in cab Confirmed that the light bulb was the issue. Went to parts and obtained a new bulb. Returned and had to wait for passengers to get on the										
3446856	PBB 107 wont move	GS11038	PBB-107	CLOSE	ECM	4/5/22	8:37:00 PM	4/5/22	9:33:00 PM	00:56	0.00
3513359	Gt 107 no power	GS11038	PBB-107	CLOSE	ECM	6/24/22	11:29:00 PM	6/24/22	11:35:00 PM	00:06	0.00
	Comments: gate-107 Gate working fine, E break was on , back in service										
3577759	PBB 107 metal sticking up out of	GS11038	PBB-107	CLOSE	ECM	9/21/22	3:07:00 PM	9/21/22	3:16:00 PM	00:09	0.00
	Comments: took the piece of metal out of way for safety reasons.										
3581893	GATE 107 NOT MOVING	GS11038	PBB-107	CLOSE	ECM	9/25/22	9:53:00 PM	9/25/22	10:23:00 PM	00:30	0.00
	Comments: PBB 107 The wheelchair lift is broken causing bridge not too move. Need to call lift contractor to come fix.										
3594472	Jetbridge makes a hard jump when	GS11038	PBB-107	CLOSE	ECM	10/6/22	8:00:00 AM	10/6/22	8:15:00 AM	00:15	0.00
	Comments: number 2 roller needs adjusted, adjusted, RTS number 2 roller needs adjusted, adjusted, RTS										
3599489	Gate 107 a piece of metal is	GS11038	PBB-107	CLOSE	ECM	10/15/22	9:33:00 AM	10/15/22	9:47:00 AM	00:14	0.00
	Comments: Metal sticking up Checked the bridge and the only thing I could find sticking up was a small piece of pound down on a ramp. Removed it.										
3607692	PBB 107 panel left open	GS11038	PBB-107	CLOSE	ECM	11/1/22	8:00:00 PM	11/1/22	8:20:00 PM	01:00	0.00
	Comments: Console was open, closed and locked it, RTS.										
3581667	A3-3TC9-04 - MOTOR	GS11692	A3-3TC9-04	CLOSE	ECM	9/24/22	9:20:00 AM	9/24/22	9:44:00 AM	00:24	0.00
	Comments: Ecall : Motor overload, Cleared motor overload reset asset & RTS went over to A3 3TC4-04 to clear a motor overload went over to asset check all photo eyes and reflector after that went to the panel and										
3437935	A3-3TC9-04 - Motor Overload	GS11692	A3-3TC9-04	CLOSE	ECM	3/19/22	8:56:00 PM	3/19/22	9:04:00 PM	00:14	0.00
	Comments: ECALL: motor overload, cleared bags, reset, cleared overload via MCP panel, tested, RTS Inspect asset, verified fault, motor overload cleared bags from asset, reset asset, cleared overload via MCP panel, tested asset, called it										
3398699	BA baggage scale has stopped	GS12325	A5-B-5TC3-01-PS-04	CLOSE	ECM	1/31/22	5:55:00 PM	1/31/22	6:09:00 PM	00:25	0.00
	Comments: ECALL: , reset the system and tested it to ensure, it was working properly, called back into service Arrived and inspected the asset, reset the system and tested it to ensure, it was working properly, called back into service										
3398772	BA scale stopped working	GS12325	A5-B-5TC3-01-PS-04	CLOSE	ECM	2/1/22	4:31:00 PM	2/1/22	4:50:00 PM	00:19	0.00
	Comments: ECALL: scale not working, removed display and unplugged, set display, tested, RTS Inspected scale it was not working, removed display and unplugged and plugged back in the cable, set display back up, tested it before call it										
3624415	Ticket counter scale zone 6 not	GS12327	A6-B-6TC7-01-PS-07	CLOSE	ECM	11/19/22	7:26:00 PM	11/19/22	7:40:00 PM	00:14	0.00
	Comments: scale was reading in correct weight, zero'd out the scale, made it read in lbs, tested scale, RTS inspected asset, noticed scale was reading in correct weight, zero'd out the scale, made it read in lbs, tested scale with radio weight, called it										
3478034	3478034 - Scale RWA ticket	GS12330	A6-B-6TC7-02-PS-03	CLOSE	ECM	5/9/22	12:20:00 PM	5/9/22	1:00:00 PM	00:38	0.00
	Comments: ECALL: removed display, unplugged and plugged back in cable, it read, zeroed it out, tested, RTS Inspected scale, scale was not working, removed display, unplugged and plugged back in cable, it read, zeroed it out, tested, called it in										
3408974	PWC 87 Hose is Tangles	GS11096	PWC-87	CLOSE	ECM	2/10/22	12:21:00 AM	2/10/22	12:25:00 AM	00:04	0.00
	Comments: Ecall... Hose tangled Inspected hose... hose was not tangled, so I cleaned out the cabinet... RTS										

3503434	GATE 87 PWC HOSE IS	GS11096	PWC-87	CLOS E	ECM	6/15/22	1:15:00 AM	6/15/22	1:40:00 AM	00:25	0.00
	Comments: nozzle came off, put nozzle back and tightened down										
3530598	87 pwc	GS11096	PWC-87	CLOS E	ECM	7/15/22	4:37:00 PM	7/15/22	4:55:00 PM	00:18	0.00
	Comments: Hose tangled. Untangled & RTS.										
3485101	PWC hose -gate 25 is tangled	GS11074	PWC-26	CLOS E	ECM	5/20/22	6:30:00 PM	5/20/22	6:50:00 PM	00:20	0.00
	Comments: Gate-25 PWC hose is tangled arrived at gate, checking the PWC… found out no issue.										
3393603	Gate 26 PWC leak	GS11074	PWC-26	CLOS E	ECM	1/24/22	6:08:00 AM	1/24/22	7:10:00 AM	01:55	306.46
	Comments: pwc-26 Blue hose was ripped , replaced with a new hose . Back in service										
3413263	Gate 26 PWC HOSE TEAR	GS11074	PWC-26	CLOS E	ECM	2/12/22	8:25:00 AM	2/12/22	9:41:00 AM	01:06	0.00
	Comments: ECALL: no hole in hose,jammed multiple ways,released water pressure,unjam,tested,RTS Original call was for the hose having a whole in it but there was no hole, the hose was jammed in multiple ways. Released the water pressure										
3413496	PWC-25 HOSE STUCK	GS11074	PWC-26	CLOS E	ECM	2/14/22	9:13:00 AM	2/14/22	9:29:00 AM	00:16	0.00
	Comments: Missing bolt. Put new consumable bolt in door check										
3416330	Gt 26 PWC	GS11074	PWC-26	CLOS E	ECM	2/19/22	4:55:00 PM	2/19/22	5:07:00 PM	00:12	0.00
	Comments: Gate-26 PWC arrived at gate, checking the PWC … found out no issue.										
3416431	PWC 26 hose tangled	GS11074	PWC-26	CLOS E	ECM	2/20/22	10:05:00 PM	2/20/22	10:24:00 PM	00:19	0.00
	Comments: pwc-26 hose tangled arrived at the PWC 26 the hose was tangled real bad got it untangle no damage to the hose pwc is back in service										
3438182	Gate 26 PWC Hose issue	GS11074	PWC-26	CLOS E	ECM	3/22/22	5:49:00 AM	3/22/22	6:25:00 AM	00:36	0.00
	Comments: arrived found all hose laying on ramp water on and hose tangled around outside of Spool turned off water and untangled hose and wound up on spool properly turned on water to test no leaks rinsed out cabinet										
3443097	Gate 26 Water hose is tangle	GS11074	PWC-26	CLOS E	ECM	3/26/22	6:32:00 AM	3/26/22	6:59:00 AM	00:27	0.00
	Comments: pwc-26 Pwc hose was extremely tangled, ramp crew needed to be retrained, back in service										
3443358	pwc-gate27 has tape on hose	GS11074	PWC-26	CLOS E	ECM	3/28/22	8:23:00 PM	3/28/22	8:32:00 PM	00:09	0.00
	Comments: PWC-26 Issue was for PWC-26 not PWC 27/28. PWC-26 would not reel in. Found corrosion on contactor, removed corrosion, stripped wires back										
3460368	Gate 26 PWC no water	GS11074	PWC-26	CLOS E	ECM	4/16/22	11:06:00 AM	4/16/22	11:17:00 AM	00:11	0.00
	Comments: working fine, the valve behind the the cabinet was off, back in service no issue										
3464337	PWC hose gate 26 stuck	GS11074	PWC-26	CLOS E	ECM	4/21/22	8:06:00 PM	4/21/22	9:26:00 PM	01:10	145.62
	Comments: Also installed new manual reel handle										
3469253	Gate 26 pwc missing rubber	GS11074	PWC-26	CLOS E	ECM	4/29/22	5:51:00 AM	4/29/22	2:35:00 PM	00:00	2.20
	Comments: missing rubber ring Nozzle was missing an o-rig. Replaced it. (Time starts at 0525 ends at 0550)										
3469662	PWC hose gate 26	GS11074	PWC-26	CLOS E	ECM	5/3/22	6:51:00 PM	5/3/22	6:58:00 PM	00:07	0.00
	Comments: PWC-26 Untangled PWC hose. Checked for damages and leaks, none found. PWC back in service										
3469663	PWC gate 25 hose tangled	GS11074	PWC-26	CLOS E	ECM	5/3/22	8:13:00 PM	5/3/22	8:13:00 PM	00:00	0.00
3480216	Gate 26 PWC Hose	GS11074	PWC-26	CLOS E	ECM	5/13/22	9:52:00 AM	5/13/22	10:01:00 AM	00:09	0.00
	Comments: pwc-26 Found NO problem with pwc it's working properly, it was a little tangled, I untangle and working just fine, back in service										
3500638	Gate 26 PWC Hose	GS11074	PWC-26	CLOS E	ECM	6/5/22	4:58:00 AM	6/5/22	6:06:00 AM	00:06	0.00
	Comments: Check and the hose is fine I check the cab light nozzle and everything is fine										
3534045	Gate 26 pwc hose is stuck	GS11074	PWC-26	CLOS E	ECM	7/21/22	10:42:00 AM	7/21/22	12:11:00 PM	01:33	354.00
	Comments: Replaced knotted hose with new one. The hose was knotted onto itself on the side of the reel. Tried to free it but it was so stuck that I ended up having to cut it free and then										
3539294	PWC-27 ATTACHEMENT	GS11074	PWC-26	CLOS E	ECM	8/2/22	8:59:00 AM	8/2/22	9:10:00 AM	00:11	0.00
	Comments: PWC-27 Correctly hose attachment										
3550252	Gate 26 PWC	GS11074	PWC-26	CLOS E	ECM	8/12/22	10:16:00 PM	8/12/22	10:31:00 PM	00:22	0.00
	Comments: pwc-26 not water I arrived at pic-26 the hose had no water pressure come to find out the hose was twisted so I roll the hose all the way out got it in twisted										
3550679	3550679 PWC 26 NO OP	GS11074	PWC-26	CLOS E	ECM	8/17/22	8:01:00 AM	8/17/22	8:17:00 AM	00:16	0.00
	Comments: PWC-26 Correctly Hose										
3555881	3555881 - PWC 26 retracting too	GS11074	PWC-26	CLOS E	ECM	8/28/22	8:33:00 AM	8/28/22	8:40:00 AM	00:07	0.00
	Comments: PWC-26 Correctly Hose										
3570240	PWC 25 hose stuck	GS11074	PWC-26	CLOS E	ECM	9/3/22	9:44:00 PM	9/3/22	11:33:00 PM	00:10	0.00
	Comments: PWC-26										

arrived at gate, it's hose tangled… untangled and testing then back in service.

3393463	Gate 121 PWC	GS11118	PWC-121	CLOS	ECM	1/22/22	12:42:00 AM	1/22/22	12:46:00 AM	00:04	0.00

Comments: ECALL… PWC INOP

Repaired lower roller guide and repaired handle… RTS

3413739	Gate 121 pwc	GS11118	PWC-121	CLOS	ECM	2/16/22	11:41:00 AM	2/16/22	11:56:00 AM	00:15	0.00

Comments: Hose leaking

Found the hole in the hose while pulling it out. Cut off that section and put the nozzle back on. Found no other leaks.

3469263	Gate 121 pwc	GS11118	PWC-121	CLOS	ECM	4/29/22	8:43:00 AM	4/29/22	9:02:00 AM	00:19	0.00

Comments: Hose tangled

Hose was jammed into the side of the cylinder. Got enough slack in the hose and freed it. Pulled the hose all the way out and retracted it

3503123	Gate 121 PWC	GS11118	PWC-121	CLOS	ECM	6/12/22	9:40:00 AM	6/12/22	9:56:00 AM	00:16	0.00

Comments: Untangled hose. Pwc back in service

3569902	Gate 121 portable	GS11118	PWC-121	CLOS	ECM	9/1/22	6:25:00 AM	9/1/22	6:35:00 AM	00:10	0.00

Comments: Hose inop

Issue was that the cap was on the nozzle and the water was turned on. Had to turn off the water and take off the nozzle to release the

3586351	3586351 - PWC	GS11118	PWC-121	CLOS	ECM	10/4/22	6:46:00 AM	10/4/22	7:01:00 AM	00:15	0.00

Comments: PWC hose tangle, untangled hose, back to normal operation

PWC hose tangle, untangled hose, back to normal operation

3393371	AS4 customs belt	GS11275	AS-4-CD-4	CLOS	ECM	1/20/22	9:22:00 PM	1/20/22	9:22:00 PM	00:00	0.00

Comments: Cancelled by GOAA.

3508336	AS4 customs belt	GS11275	AS-4-CD-4	CLOS	ECM	6/19/22	3:42:00 PM	6/19/22	4:59:00 PM	01:17	0.00

Comments: Alarm was on. Made adjustments to door, reset IB line, Cleared fault, RTS.

3570282	AS4 FIS Crsl 4	GS11275	AS-4-CD-4	CLOS	ECM	9/4/22	11:26:00 AM	9/4/22	11:54:00 AM	00:28	0.00

Comments: Arrived at asset, airline could not reset E-stop on makeup unit. Cleared E-stop and started up, RTS

Arrived at asset, airline could not reset E-stop on makeup unit. Cleared E-stop and started up, RTS

3577779	FIS BELT ON	GS11275	AS-4-CD-4	CLOS	ECM	9/21/22	5:42:00 PM	9/21/22	5:55:00 PM	00:13	0.00

Comments: clear jam and reset the line

3570228	A2-2CX1-DIV -	GS10820	A2-2CX1-DIV	CLOS	ECM	9/3/22	5:56:00 PM	9/3/22	7:02:00 PM	02:12	15.63

Comments: Ecall : Multiple jams, Replaced broken serpentine belt & RTS

found unit to have a broken serpentine belt notified BHS ran to parts to pick up new part returned and installed on unit tested and returned to

3594484	A2-2CX1-DIV	GS10820	A2-2CX1-DIV	CLOS	ECM	10/6/22	11:35:00 AM	10/6/22	12:15:00 PM	01:00	0.00

Comments: Ecall : Jam/Overload, Cleared jam condition reset motor overload & RTS

went to asset inspected found and cleared jam reset overload tested asset called back in service stayed to monitored asset

3607399	A2-2CX1-DIV	GS10820	A2-2CX1-DIV	CLOS	ECM	10/29/22	6:40:00 PM	10/29/22	6:54:00 PM	00:28	0.00

Comments: Ecall : Jam, Cleared jam condition reset asset & RTS

arrived at asset inspected asset reset asset to clear jam called BHS to make sure it was clear monitored and called back in service

3570260	A2-2CX1-DIV -	GS10820	A2-2CX1-DIV	CLOS	ECM	9/4/22	7:57:00 AM	9/4/22	9:58:00 AM	02:08	178.58

Comments: V-belt broken, and paddle belt was damaged remove both belts, replace w new, adjusted, RTS

inspect asset, checked motor cable, no problem, remove cover at the paddle, noticed V-belt broken, and paddle belt was damaged remove

3602708	A2-2CX1-DIV -	GS10820	A2-2CX1-DIV	CLOS	ECM	10/23/22	3:25:00 PM	10/23/22	4:45:00 PM	02:34	15.63

Comments: serpentine belt broken, replaced with new, belt getting stuck,adjusted tension, working, RTS

Got there, padel was not working, serpentine belt was broken, went to parts, got serpentine belt, installed belt, adjusted, belt working, but

3594886	A2-2CX1-DIV	GS10820	A2-2CX1-DIV	CLOS	ECM	10/10/22	3:24:00 PM	10/10/22	3:35:00 PM	00:32	0.00

Comments: inspect, reset overload on main panel, started cycle DIV everything was working, monitored, RTS

got there, inspect DIV for any issue, so went to main panel, reset overload, theN went to line, started cycle DIV everything was working,

3376705	2CX2-01 isn't	GS10847	A2-2CX2-01	CLOS	ECM	1/3/22	7:47:00 AM	1/3/22	8:00:00 AM	00:23	0.00

Comments: ECALL: belt not moving, cycled diverter, set on auto then RTS.

Inspect asset, belt was not moving, inspected photo eyes, cycled diverter, merge started running, cycled diverter, set on auto, called back in

3390309	A2-2CX2-01	GS10847	A2-2CX2-01	CLOS	ECM	1/15/22	7:06:00 AM	1/15/22	7:25:00 AM	00:24	0.00

Comments: ECALL:went to MCP 2CX2, reset overload, tested, called back in service, assisting SouthEast with bag

went to MCP 2CX2, reset overload, tested, called back in service, assisting SouthEast with bags

3398319	A2-2CX2-01	GS10847	A2-2CX2-01	CLOS	ECM	1/27/22	9:58:00 AM	1/27/22	10:18:00 AM	00:50	0.00

Comments: Ecall : Overload won't reset, Reset motor overload and RTS

had to find the panel box and when found it just had to push the reset button and it cleared the overload and then monitor it for awhile to see

3480658	A2-2CX2-01 not	GS10847	A2-2CX2-01	CLOS	ECM	5/18/22	7:59:00 AM	5/18/22	8:28:00 AM	00:41	0.00

Comments: belt not moving

Arrived at the asset, southeast reported the belt was not moving. Ran the belt on hand mode and it started running. Checked the photoeye

3508091	A2-2CX2-01 3	GS10847	A2-2CX2-01	CLOS	ECM	6/17/22	9:30:00 AM	6/17/22	10:49:00 AM	01:19	80.82

Comments: Ecall : Merge wasn't working overload, Replaced heater element reset asset & RTS

got there merge was working went to main panel reset overload won't clear overload so went to parts got three heater element install heater

3617129	A2-2CX2-01 -	GS10847	A2-2CX2-01	CLOS	ECM	11/5/22	7:38:00 AM	11/5/22	7:48:00 AM	00:25	0.00

Comments: Ecall : Loose photo eye, Tightened loose photo eye & RTS

arrived at asset had a loose photo eye and I tightened photo eye monitored for a few minutes and called it back in

3385218	A2-2CX2-01	GS10847	A2-2CX2-01	CLOS	ECM	1/7/22	4:10:00 AM	1/7/22	6:15:00 AM	01:44	0.00

Comments: ECALL: inspect issue, cleared bags with hand mode. further inspection reset at diverter station RTS

inspect issue, hand mode works cleared bags. got help from Will. check fuses and all okay. reset asset and no results. at end of shift went

3516900	A2-2CX2-01-VFD	GS10847	A2-2CX2-01	CLOSE	ECM	7/1/22	8:00:00 PM	7/1/22	8:30:00 PM	00:30	9.31

Comments: Ecall : E-stop won't clear, Replaced blown fuse & RTS

check MCC panel and found blown fuse went to get new fuse and install then reset the line (ok)

3534227	A2-2CX2-01 -	GS10847	A2-2CX2-01	CLOSE	ECM	7/23/22	2:54:00 PM	7/23/22	3:27:00 PM	00:33	0.00

Comments: cleared overload, DIV sill inhabited even only run in hand but not in auto, fault cleared,RTS

when I arrived, I checked unit to make sure it was clear, I then went to panel to clear overload, even though BHS was showing a overload

3582005	A2-2CX2-01 jam	GS10847	A2-2CX2-01	CLOSE	ECM	9/27/22	7:00:00 AM	9/27/22	7:22:00 AM	01:02	0.00

Comments: photo eye had one light, reflector missing. reflector broke needed reattached. attach and RTS

photo eye had one light, reflector missing. reflector broke needed reattached. get hardware and re-attached reflector to asset. adjusted photo

3599558	A2-2CX2-01 jam	GS10847	A2-2CX2-01	CLOSE	ECM	10/16/22	6:21:00 AM	10/16/22	6:30:00 AM	00:14	0.00

Comments: photo-eye being loose, inspect photo-eye, tightened it up, tested, back in service

inspect issue, was told about photo-eye being loose, inspect photo-eye, tightened it up, tested, back in service

3617019	2CX2-01 belt is	GS10847	A2-2CX2-01	CLOSE	ECM	11/3/22	3:50:00 PM	11/3/22	4:12:00 PM	00:22	0.00

Comments: inspected, belt loose, made adjustment to belt, RTS

inspected, belt loose, made adjustment to belt, RTS

3617382	A2-2CX2-01 -	GS10847	A2-2CX2-01	CLOSE	ECM	11/7/22	4:50:00 AM	11/7/22	5:15:00 AM	00:50	0.00

Comments: cleared bags, reset line,P/E at merge misaligned, readjusted, tested for proper operation, RTS

inspected asset, cleared bags from the line, reset line, checked photo-eyes, found eyes at merge was misaligned, readjusted photo-eyes,

3607204	2CX2-01 has a	GS10847	A2-2CX2-01	CLOSE	ECM	10/27/22	2:28:00 PM	10/27/22	3:05:00 PM	01:00	0.00

Comments: A7-2CX1 having multiple jams, clean photo eyes and reflectors and RTS

went over to A7 and 2cx1 was having multiple jams. check all photo eyes and clean them. clean reflectors, and check the belt tension and

3586210	A5-6RC-23	GS15872	A5-6RC-23	CLOSE	ECM	10/3/22	11:42:00 AM	10/3/22	4:00:00 PM	16:28	599.07

Comments: check photoeyes/reflectors, check VFD, adjusted, troubleshot, started line, threw bags, monitor, RTS

line wont start, inspect motor, check photoeyes/reflectors, check VFD, made adjustment, troubleshot, started line, threw bags on, monitor,

3502982	A6-6MD2-08-DIV	GS15881	A6-6MD2-08-	CLOSE	ECM	6/10/22	9:01:00 PM	6/10/22	9:10:00 PM	00:09	0.00

Comments: Ecall : Control net, Reset control net monitored and called back in service

3398721	A6-6OB-204	GS13940	A6-6OB-204	CLOSE	ECM	2/1/22	4:54:00 AM	2/1/22	6:15:00 AM	02:21	0.00

Comments: ECALL:cleared photo-eyes, put tension on belt, stayed and monitored for occurrences, back in service

arrived at asset, inspected asset, cleared photo-eyes, put tension on belt, stayed and monitored for occurrences, back in service

3398731	A6-6OB-204 -	GS13940	A6-6OB-204	CLOSE	ECM	2/1/22	8:29:00 AM	2/1/22	9:03:00 AM	00:46	0.00

Comments: ECALL: Troubleshot,reflector dirty, cleaned, adjusted, tested, monitored, RTS

Troubleshot the asset, found out the reflector was dirty and caused the belt to move slowly, I cleaned up the reflector and adjusting it. after

3398623	Belt moving slowly	GS13940	A6-6OB-204	CLOSE	ECM	1/31/22	4:40:00 AM	1/31/22	5:42:00 AM	02:07	0.00

Comments: ECALL: photo-eyes checked for issues photo-eyes cleaned, tension put on belt, back in service

arrived at asset, inspected asset, photo-eyes checked for issues photo-eyes cleaned, tension put on belt, back in service

3398759	6OB-204 motor is	GS13940	A6-6OB-204	CLOSE	ECM	2/1/22	2:16:00 PM	2/1/22	3:15:00 PM	00:59	176.30

Comments: ECALL: 1 photo-eye not working properly, replaced, made adjustment, RTS

Inspect asset, checked VFD, photo-eye, noticed one photo-eye not working properly, got new photo-eye and replace, made adjustment, c

3607281	6OB-351 JSM is	GS13977	A6-6OB-351	CLOSE	ECM	10/28/22	10:22:00 AM	10/28/22	10:22:00 AM	00:00	0.00

Comments: JSM found and advised BHS of repair. see related WO 3607275

3430785	6OB-413 is	GS13994	A6-6OB-413	CLOSE	ECM	3/8/22	3:46:00 PM	3/8/22	3:57:00 PM	00:11	0.00

Comments: ECALL:motors bearing is bad, asset is still able to be operated, W/O created, RTS

Arrived and inspected the asset and determined that the motors bearing is bad, asset is still able to be operated, W/O created, called back

3503000	A6-6OB-413	GS13994	A6-6OB-413	CLOSE	ECM	6/11/22	2:55:00 AM	6/11/22	3:45:00 AM	01:40	509.28

Comments: Ecall : Loud motor noise, Replaced bad motor & RTS

inspect issue noise from motor remove bad motor install new motor test back in service

3500397	AS1 FIS Bravo	GS10066	AS-1-IBB	CLOSE	ECM	6/2/22	9:23:00 PM	6/2/22	9:35:00 PM	00:12	0.00

Comments: ECALL- Reset jam light, asset RTS.

3393645	AS4 Recheck belt	GS10076	AS-4-RC2	CLOSE	ECM	1/24/22	3:52:00 PM	1/24/22	4:25:00 PM	00:38	0.00

Comments: ECALL: door missing hardware, acquired hardware for hand doll, install, RTS.

Inspect asset, notice door missing hardware, got hardware for the hand doll, put hardware, call back in service.

3469320	A/S 4 Recheck	GS10076	AS-4-RC2	CLOSE	ECM	4/29/22	7:27:00 PM	4/29/22	7:45:00 PM	00:18	0.00

Comments: ECALL- Cleared jam, reset asset, RTS.

3485103	A/S 4 FIS	GS10076	AS-4-RC2	CLOSE	ECM	5/20/22	6:42:00 PM	5/20/22	7:00:00 PM	00:18	0.00

Comments: ECALL- reset jam RTS.

3526018	AS4-RECHECK 2	GS10076	AS-4-RC2	CLOSE	ECM	7/13/22	1:02:00 PM	7/13/22	1:12:00 PM	00:20	0.00

Comments: E-stop, cleared jam, closed tripped breaker, cleared E-stop, O/L cleared, tested, RTS

Arrived to asset, looked at MCP. MCP displayed ok on RC 2/3 and jam on RC3. E-stop at MCP. went to RC3. cleared jam. went back to

3530870	AS4-RC2	GS10076	AS-4-RC2	CLOSE	ECM	7/18/22	1:02:00 PM	7/18/22	1:18:00 PM	00:23	0.00

Comments: check motor cables, everything's good, reset everything at panel, line start up, fault clear, RTS

Inspected asset, check motor cables, everything's good, reset everything at panel, line start up, fault clear, RTS

3550518	AS4 FIS Recheck	GS10076	AS-4-RC2	CLOSE	ECM	8/15/22	3:18:00 PM	8/15/22	3:40:00 PM	00:22	0.00

Comments: Inspect asset, bags stacked at line, removed bags, cleared jam, reset E-stop, jam cleared, RTS
Inspect asset, bags stacked at line, removed bags, cleared jam, reset E-stop, jam cleared, RTS

3555703 Airside 4 FIS RC 2 Bag Jam GS10076 AS-4-RC2 CLOSE ECM 8/25/22 10:31:00 PM 8/25/22 10:40:00 PM 00:18 0.00

Comments: Reset MCP, jam cleared, RTS.

3586225 AS4-RC2 JAMMED GS10076 AS-4-RC2 CLOSE ECM 10/3/22 1:50:00 PM 10/3/22 2:03:00 PM 00:13 0.00

Comments: turned contact switch off and on, reset overload, started, RTS
turned contact switch off and on, reset overload, started, RTS

3376574 Airside 4 RC belt JAM GS11296 AS-4-RC2-1 CLOSE ECM 1/1/22 5:35:00 PM 1/1/22 6:32:00 PM 02:20 0.00

Comments: Ecall : Clear jam, Closed door clear fault reset asset & RTS
had to manually shut the door then had to call to have alarm shut off then went and started the line up and monitor till it time out

3390596 A/S 4 recheck belt 1 not working GS11296 AS-4-RC2-1 CLOSE ECM 1/18/22 2:19:00 PM 1/18/22 2:51:00 PM 00:41 0.00

Comments: ECALL:Inspect asset, there were ESTOP at MU, and jam cleared, both line start up, RTS
Inspect asset, there were ESTOP at MU, and jam cleared, both line start up, called back in service

3393557 AS4 FIS Recheck belt jammed GS11296 AS-4-RC2-1 CLOSE ECM 1/23/22 2:03:00 PM 1/23/22 2:24:00 PM 00:27 0.00

Comments: ECALL: arrived at asset, jam already cleared, check on asset, no other issues, RTS.
When I got there the jam was already cleared and the lane started to run, i checked the asset again, it was fine, no other issues, I called it

3393750 AS4 RC Belt 2 Emergency light GS11296 AS-4-RC2-1 CLOSE ECM 1/25/22 11:20:00 PM 1/25/22 11:34:00 PM 00:14 0.00

Comments: Ecall : Faulted, Cleared jam condition reset asset & RTS
Went to airside cleared bags from asset reset control station tested called back in service

3437844 AS4 FIS RC2 JAM GS11296 AS-4-RC2-1 CLOSE ECM 3/18/22 10:58:00 PM 3/18/22 11:20:00 PM 00:27 0.00

Comments: Ecall : Not running, Cleared jam condition, reset asset & RTS
found jam at merge to RC3-01 belt reset merge jam then RC main line tested and RTS

3469309 AS4 FIS RC2 Jam GS11296 AS-4-RC2-1 CLOSE ECM 4/29/22 5:10:00 PM 4/29/22 5:45:00 PM 00:35 0.00

Comments: ECALL: bag buckles/straps stuck; unjammed bag; reset assets; clear bags manually;reset;tested;RTS
No Bag Hygiene. Bag with buckles/straps stuck. Unjammed bag and reset some assets. Ran belts manually to clear bags off of belt then

3469751 AS4 customs re check 2 belt jam GS11296 AS-4-RC2-1 CLOSE ECM 5/4/22 8:59:00 PM 5/4/22 9:04:00 PM 00:05 0.00

Comments: ECALL-At gate 42 needed to charge cart, at asset found no faults, tested line, RTS.

3478317 FIS AS4 RECHECK BELT GS11296 AS-4-RC2-1 CLOSE ECM 5/11/22 2:02:00 PM 5/11/22 2:30:00 PM 00:28 0.00

Comments: ECALL-Cleared jam, monitored, RTS.

3478341 AS4 customs recheck 2 jam GS11296 AS-4-RC2-1 CLOSE ECM 5/11/22 6:40:00 PM 5/11/22 7:15:00 PM 00:35 0.00

Comments: ECALL- Jam already cleared upon my arrival, inspected asset, RTS.

3500600 AS4 FIS RC2 GS11296 AS-4-RC2-1 CLOSE ECM 6/4/22 5:01:00 PM 6/4/22 5:16:00 PM 00:29 0.00

Comments: Ecall : Jam, Cleared jam condition reset asset & RTS
cleared jam reset observed car seat was not in a tub causing jam RTS monitored

3550308 AS4 TSA Recheck belt dog GS11296 AS-4-RC2-1 CLOSE ECM 8/13/22 5:24:00 PM 8/13/22 5:37:00 PM 00:21 0.00

Comments: Ecall : Photo eye not working, Adjusted photo eye reset asset & RTS
went to asset adjusted photo eye tested called back in services

3385632 RECHECK BELT 2 AS4 NOT GS11296 AS-4-RC2-1 CLOSE ECM 1/11/22 11:08:00 PM 1/11/22 11:25:00 PM 00:17 0.00

Comments: ECALL:inspected asset, reset, tested, called back into service
inspected asset, reset, tested, called back into service

3390233 AS4 FIS RE-CHECK 1 GS11296 AS-4-RC2-1 CLOSE ECM 1/14/22 6:55:00 AM 1/14/22 7:08:00 AM 00:13 0.00

Comments: ECALL:cleared the overweight faults and the belts ran ok
cleared the overweight faults and the belts ran ok

3393436 A/S 4 recheck belt jam GS11296 AS-4-RC2-1 CLOSE ECM 1/21/22 4:03:00 PM 1/21/22 4:03:00 PM 00:00 0.00

Comments: Call canceled by GOAA.

3393442 AS4 Recheck Bel 2 GS11296 AS-4-RC2-1 CLOSE ECM 1/21/22 5:21:00 PM 1/21/22 5:35:00 PM 00:14 0.00

Comments: ECALL:RC-2 faults are cleared when I arrived, RC-3 was in operation and many bags in carousel
RC-2 faults are cleared when I arrived, RC-3 was in operation and many bags in carousel

3455617 AS4 customs recheck belt 2 jam GS11296 AS-4-RC2-1 CLOSE ECM 4/10/22 7:56:00 PM 4/10/22 8:44:00 PM 00:48 0.00

Comments: ECALL:Asset assessed for issue, jam reset, monitored, asset returned to service
Asset assessed for issue, jam reset, monitored, asset returned to service

3460409 AS4 RC belt 2 jam GS11296 AS-4-RC2-1 CLOSE ECM 4/16/22 6:25:00 PM 4/16/22 6:51:00 PM 00:26 0.00

Comments: ECALL:arrived, GOAA rep stated he had cleared jam, verified at panel, RTS
arrived, GOAA rep stated he had cleared jam, verified at panel, RTS

3464591 AS4 FIS Recheck belt 2 jam GS11296 AS-4-RC2-1 CLOSE ECM 4/24/22 4:33:00 PM 4/24/22 4:51:00 PM 00:18 0.00

Comments: removed the bags in front of the photo-eye, cleared jam, and started the asset, back on service
removed the bags in front of the photo-eye, cleared jam, and started the asset, back on service

3464756 AS4 FIS RC2 belt jam GS11296 AS-4-RC2-1 CLOSE ECM 4/26/22 4:50:00 PM 4/26/22 5:06:00 PM 00:20 0.00

Comments: ECALL: ESTOP pressed, cleared ESTOP, line started up, called back in service
Inspected asset, noticed ESTOP pressed, cleared ESTOP, line started up, called back in service

3469411 AS4 RECHECK BELT 2 BAG GS11296 AS-4-RC2-1 CLOSE ECM 4/30/22 6:20:00 PM 4/30/22 7:00:00 PM 00:40 0.00

Comments: ECALL: bag caught on door causing jam. cleared and door closed went to public side and restart asset

3469749 recheck belt 2 jam GS11296 AS-4-RC2-1 CLOSE ECM 5/4/22 7:26:00 PM 5/4/22 7:45:00 PM 00:19 0.00

Comments: ECALL- Cleared jam, restarted asset, RTS.

3477796	RECHECK BELT #2 AS4 JAM	GS11296	AS-4-RC2-1	CLOS	ECM	5/6/22	6:30:00 PM	5/6/22	6:47:00 PM	00:31	0.00

Comments: jam
Clear jam,back in service

3478121	AS4 customs recheck 2 not	GS11296	AS-4-RC2-1	CLOS	ECM	5/9/22	6:34:00 PM	5/9/22	6:48:00 PM	00:14	0.00

Comments: ECALL:Asset assessed for reported issue, asset reset, tested, RTS
Asset assessed for reported issue, asset reset, tested, RTS

3413796	A/S 4 RC belt 1	GS11296	AS-4-RC2-1	CLOS	ECM	2/16/22	5:24:00 PM	2/16/22	5:40:00 PM	00:26	0.00

Comments: Inspected for any jams. Checked PEs and reflectors. NPF. Panel says all clear. Monitored. RTS.

3503062	AS4 FIS RC2 Jam	GS11296	AS-4-RC2-1	CLOS	ECM	6/11/22	6:21:00 PM	6/11/22	6:40:00 PM	00:38	0.00

Comments: ECALL: cleared jam, reset asset, tested asset, back in service
cleared jam, reset asset, tested asset, back in service

3525748	AS4 customs RC2	GS11296	AS-4-RC2-1	CLOS	ECM	7/10/22	6:40:00 PM	7/10/22	7:10:00 PM	00:30	0.00

Comments: asset assessed for reported issue, asset reset, tested, RTS
asset assessed for reported issue, asset reset, tested, RTS

3525854	AS4 FIS RC3	GS11296	AS-4-RC2-1	CLOS	ECM	7/11/22	6:43:00 PM	7/11/22	7:02:00 PM	00:38	0.00

Comments: Asset cleared and reset, monitored, RTS.
Asset assessed for reported issue. Asset cleared and reset, monitored, RTS.

3530796	AS4 FIS RC1	GS11296	AS-4-RC2-1	CLOS	ECM	7/17/22	6:25:00 PM	7/17/22	7:05:00 PM	00:50	0.00

Comments: bags turned sideways causing them to stuck, removed bags from P/E, reset, tested, RTS
on arrival, I inspected the asset to find bags had turned sideways causing them to be stuck, so after removing bags from photo-eye, I reset

3530869	3530869 -ASS -4 FIS RC 2 NOOP	GS11296	AS-4-RC2-1	CLOS	ECM	7/18/22	1:03:00 PM	7/18/22	1:30:00 PM	00:27	0.00

Comments: turned contact switch off and on, pressed start, overload cleared, tested, RTS
When I got there I located the panel. Found it and located the contact switch. After I found it I turned the switch off and back on, pressed

3530973	AS4 RC2 jam	GS11296	AS-4-RC2-1	CLOS	ECM	7/19/22	5:55:00 PM	7/19/22	6:12:00 PM	00:34	0.00

Comments: Inspected asset, bag stuck, removed bag, clear jam, reset line, RTS
Inspected asset, bag stuck, removed bag, clear jam, reset line, RTS

3534067	AS4 FIS RC	GS11296	AS-4-RC2-1	CLOS	ECM	7/21/22	3:38:00 PM	7/21/22	3:59:00 PM	00:21	0.00

Comments: Reset RC2-04, reset overload, belts started, fault on 01 belt, reset, RTS.
Had to reset RC2-04. Reset the overload and belts started. Customer has an over height fault on 01 belt. Reset and call back in service.

3534642	AS4 customs RC2 belt jam	GS11296	AS-4-RC2-1	CLOS	ECM	7/27/22	8:44:00 PM	7/27/22	8:59:00 PM	00:26	0.00

Comments: Jam from 4-MU-4 caused jam @ RC2-1, reset line, test, check area at panel RTS.

3539151	AS4 RC2 Jam	GS11296	AS-4-RC2-1	CLOS	ECM	7/31/22	9:35:00 PM	7/31/22	9:45:00 PM	00:10	0.00

Comments: waited for escort, estop reset control station, back in service

3530969	AS4 FIS RC behind TSA issu	GS11296	AS-4-RC2-1	CLOS	ECM	7/19/22	5:20:00 PM	7/19/22	5:47:00 PM	01:08	0.00

Comments: bag blocking photo eye at the end of the line, removed bag, belt started up, RTS
Inspect asset, check belt, notice bag blocking photo eye at the end of the line, removed bag, belt started up, RTS

3555260	AS4 FIS Recheck 2 jammed	GS11296	AS-4-RC2-1	CLOS	ECM	8/21/22	5:12:00 PM	8/21/22	5:28:00 PM	00:23	0.00

Comments: inspect asset, check line, bag stuck, remove bag, cleared jam, reset line, RTS
inspect asset, check line, bag stuck, remove bag, cleared jam, reset line, RTS

3555261	AS4 FIS Recheck 1 jammed	GS11296	AS-4-RC2-1	CLOS	ECM	8/21/22	5:12:00 PM	8/21/22	5:29:00 PM	00:28	0.00

Comments: Arrived at asset, cleared jam, tested, RTS

3555845	AS4 TSA belt issue WO255584/	GS11296	AS-4-RC2-1	CLOS	ECM	8/27/22	5:55:00 PM	8/27/22	6:03:00 PM	00:20	0.00

Comments: Went to asset, cleared jam, tested, RTS
Went to asset, cleared jam, tested, RTS

3572620	AS4 RC1	GS11296	AS-4-RC2-1	CLOS	ECM	9/10/22	7:45:00 PM	9/10/22	8:15:00 PM	00:30	0.00

Comments: inspected asset and check MCP and found no issues. RTS
arrive at asset, inspect display at MCP no issues. all clear. went inside and test asset, no issue, RTS

3555253	AS4 FIS Recheck 1 alarming	GS11296	AS-4-RC2-1	CLOS	ECM	8/21/22	4:10:00 PM	8/21/22	4:35:00 PM	00:30	0.00

Comments: inspect asset, checked line, agent had estop pressed, cleared estop, reset line , RTS
inspect asset, checked line, agent had estop pressed, cleared estop, reset line , RTS

3577772	AS4 customs RC2 belt jam	GS11296	AS-4-RC2-1	CLOS	ECM	9/21/22	4:10:00 PM	9/21/22	4:28:00 PM	00:18	0.00

Comments: Went to asset, inspected, found bag jam because of spacing, removed bags, tested, RTS
Went to asset, inspected, found bag jam because of spacing, removed bags, tested, RTS

3577774	AS4 RECHECK BELT 2 NOT	GS11296	AS-4-RC2-1	CLOS	ECM	9/21/22	4:40:00 PM	9/21/22	5:15:00 PM	00:35	0.00

Comments: went to asset, reset and tested, called back in service.

3581711	AS4 customs RC2 not workin	GS11296	AS-4-RC2-1	CLOS	ECM	9/24/22	4:34:00 PM	9/24/22	4:43:00 PM	00:09	0.00

Comments: no bags present, I estopped and reset fault, the started, called back in service
arrived at unit and climbed up to it, no bags present, I estopped and reset fault, the started, called back in service

3581823	AS4 RC2-JAMMED	GS11296	AS-4-RC2-1	CLOS	ECM	9/25/22	1:08:00 PM	9/25/22	1:25:00 PM	00:44	0.00

Comments: arrived at asset, inspected asset, diagnosed problem, cleared overload, tested, RTS
arrived at asset, inspected asset, diagnosed problem, cleared overload, tested, RTS

3594804	AS4 FIS RC2	GS11296	AS-4-RC2-1	CLOS	ECM	10/9/22	8:40:00 PM	10/9/22	9:00:00 PM	00:20	0.00

Comments: asset assessed for reported issue, overload was cleared, tested, monitored, RTS

asset assessed for reported issue, overload was cleared, tested, monitored, RTS

3607329	AS4 FIS OB Belt	GS11296	AS-4-RC2-1	CLOS	ECM		10/29/22	12:02:00 AM	10/29/22	12:13:00 AM	00:11	0.00

Comments: E-stop activated, reset asset, RTS.

3530792	AS4 FIS Recheck	GS11297	AS-4-RC2-2	CLOS	ECM		7/17/22	5:10:00 PM	7/17/22	5:26:00 PM	00:26	0.00

Comments: jam faults, ESTOP, reset panel & control station, did this a few times, checked p/Es, line ran,RTS

inspected line, there were jam faults, ESTOP, reset panel & control station, did this a few times, checked photo-eyes, line ran, called in

3446720	AS4 customs	GS13486	AS-4-RC2-1-	CLOS	ECM		4/4/22	7:01:00 PM	4/4/22	7:30:00 PM	00:29	0.00

Comments: ECALL: arrived at asset,inspected, cleared jam, tested system,RTS

3485500	AS4 customs	GS13486	AS-4-RC2-1-	CLOS	ECM		5/24/22	8:36:00 PM	5/24/22	8:40:00 PM	00:04	0.00

Comments: went to asset, fault was clear when I arrived, back in service

3500979	AS4 customs re	GS13486	AS-4-RC2-1-	CLOS	ECM		6/7/22	3:15:00 PM	6/7/22	4:00:00 PM	00:45	0.00

Comments: ECALL:checked door, tested, no alarm found, reset, * waited 20 mins for AOC to open door for access

checked door, tested, no alarm found, reset, * waited 20 minutes for AOC to open door for access*

3513503	AS4 FIS RC2	GS13486	AS-4-RC2-1-	CLOS	ECM		6/26/22	3:00:00 PM	6/26/22	3:20:00 PM	00:30	0.00

Comments: found out there was an active E-stop, cleared E-stop, reset fault, started, RTS

I checked the door and found out there was an active E-stop, I cleared the E-stop, reset the fault and started the door, RTS

3525638	FIS AS4	GS13486	AS-4-RC2-1-	CLOS	ECM		7/9/22	3:31:00 PM	7/9/22	4:41:00 PM	01:09	0.00

Comments: Door senor was jammed, freed sensor tested, adjusted sensor, tested again. RTS

Went to asset found door switch sensor jammed, freed switch sensor from the door tested, adjusted sensor, tested again, Inspected IB1

3525643	FIS AS4 TSA	GS13486	AS-4-RC2-1-	CLOS	ECM		7/9/22	4:42:00 PM	7/9/22	5:00:00 PM	00:18	0.00

Comments: door sensor issue, adjust sensor and tested door. RTS

3539205	AS4-RC2	GS13486	AS-4-RC2-1-	CLOS	ECM		8/1/22	11:30:00 AM	8/1/22	11:59:00 AM	00:29	0.00

Comments: inspect asset, check line and bag stuck. remove bag and reset jam. clear, RTS

3550730	A/S 4 Recheck	GS13486	AS-4-RC2-1-	CLOS	ECM		8/17/22	6:43:00 PM	8/17/22	7:05:00 PM	00:44	0.00

Comments: inspect door found no issues. tested and ok to run. RTS

3577791	AS4 customs re	GS13486	AS-4-RC2-1-	CLOS	ECM		9/21/22	7:56:00 PM	9/21/22	8:05:00 PM	00:09	0.00

Comments: move bags and reset the line. RTS

3581603	AS4 TSA	GS13486	AS-4-RC2-1-	CLOS	ECM		9/23/22	5:47:00 PM	9/23/22	6:12:00 PM	00:25	0.00

Comments: Ecall : Door jam, Reset jam call back in service

3460145	6SP06-02	GS11819	A6-6SP06-02	CLOS	ECM		4/14/22	12:21:00 PM	4/14/22	12:26:00 PM	00:05	0.00

Comments: ECALL- cable came loose, put cable back together, adjusted tension, RTS.

3393473	A4 SWA CURB	GS10937	A3-A-3CS1-01-	CLOS	ECM		1/22/22	5:40:00 AM	1/22/22	10:00:00 AM	03:45	0.00

Comments: ECALL: scale showing random weight, reset, issue persist, disassemble,wiring fixed,reprogrammed,RTS

arrived at asset, found that scale was showing random weight when putting bags, reset scale, still was still not working correctly continued to

Found the load cell platform was not working, had to completely disassemble load platform, checked load cells and wiring, all the electrical

3443001	SWA Curbside	GS10937	A3-A-3CS1-01-	CLOS	ECM		3/25/22	1:19:00 PM	3/25/22	1:47:00 PM	00:28	0.00

Comments: ECALL-Dug out power cable in cabinet, repaired the seal , tested, RTS.

3376743	SWA Curbside	GS10937	A3-A-3CS1-01-	CLOS	ECM		1/3/22	2:00:00 PM	1/3/22	6:00:00 PM	05:43	916.86

Comments: ECALL: load cells & display were bad, acquired new ones from parts, installed, calibrated, RTS.

Inspected asset, display was not working, placed new display on BS, calibrated it, load cells were bad, placed new load cells, calibrated BS,

3508257	SWA CURB	GS10939	A3-A-3CS1-01-	CLOS	ECM		6/18/22	7:40:00 PM	6/18/22	7:55:00 PM	00:15	0.00

Comments: agent stompled on lid twice to show me the issue, asked her not to, scale worked ok, F/U, RTS

when I arrived the scale was off, I turned it back on but before I could inspect it the airline agent walked up and stomped on scale lid hard

3485395	B2 Bump-out	GS12306	A5-B-5BD2-01-	CLOS	ECM		5/23/22	4:59:00 PM	5/23/22	5:32:00 PM	00:33	0.00

Comments: ECALL:inspected scale, removed display and unplugged and plugged cable, zeroed out, tested, RTS

inspected scale, removed display and unplugged and plugged cable, zeroed out, tested, called in

3430674	SWA ticket scale	GS10941	A3-A-3BD1-01-	CLOS	ECM		3/7/22	11:34:00 AM	3/7/22	11:34:00 AM	00:00	0.00

Comments: Duplicate SR to 3430663

3430663	SWA SCALE	GS10941	A3-A-3BD1-01-	CLOS	ECM		3/7/22	11:38:00 AM	3/7/22	1:14:00 PM	01:36	0.00

Comments: ECALL: Stuck on negative figure, took scale apart, display button messed up, zeroed out,RTS

inspected scale, scale was stuck on a negative figure, took scale apart figures on scale fluctuated, thought it was load cells at first. it was

3478336	SWA curb scale	GS10941	A3-A-3BD1-01-	CLOS	ECM		5/11/22	5:45:00 PM	5/11/22	6:08:00 PM	00:23	0.00

Comments: had to pull scale out and reset it, put it back together, tested

had to pull scale out and reset it, put it back together, tested

3534371	scales on curb	GS10941	A3-A-3BD1-01-	CLOS	ECM		7/24/22	6:35:00 PM	7/24/22	6:56:00 PM	00:25	0.00

Comments: scales were troubleshot, reset scales were tested, monitored, RTS

asset assessed for reported issue, scales were troubleshot, reset scales were tested, monitored, RTS

3480510	UAE ticket	GS12210	A2-A-2TC5-B-	CLOS	ECM		5/16/22	4:53:00 PM	5/16/22	5:07:00 PM	00:14	0.00

Comments: ECALL-Display frozen, removed cord, reset display, turned it back on, test the scale, RTS.

Inspected asset and the display was frozen. Remove the display to get to the cord and removed it to reset the display. Turned it back on a

3530544	Scale inop	GS12210	A2-A-2TC5-B-	CLOS	ECM		7/14/22	10:21:00 PM	7/14/22	10:40:00 PM	00:19	0.00

Comments: Reset asset, tested BIS.

3531098	Lstam Scale inop	GS12210	A2-A-2TC5-B-R2.00	CLOSE	ECM	7/20/22	9:40:00 PM	7/20/22	9:50:00 PM	00:10	0.00
	Comments: Went to scale, Reset scale, RTS.										
3555249	SWA CURB SCALE OFF	GS12251	A3-A-3BD1-01-R2.00	CLOSE	ECM	8/21/22	3:34:00 PM	8/21/22	4:42:00 PM	01:26	0.00
	Comments: weight was about 8lbs off, recalibrated the scale and tested it to ensure it was good, RTS										
	Arrived at the asset, inspected it found the weight was about 8lbs off, recalibrated the scale and tested it to ensure it was good, called bac										
3398564	SWA BAGGAGE SCALE	GS12252	A3-A-3BD1-01-R2.00	CLOSE	ECM	1/30/22	10:15:00 AM	1/30/22	10:51:00 AM	00:36	0.00
	Comments: ECALL: scale display not working, removed & reset display, placed it back, tested, RTS.										
	Inspected asset, display on scale was not working properly, removed the display from the scale and reset the display, placed it back in, te										
3393504	Southwest ticket counter scale inop	GS12256	A3-A-3TC8-01-R2.00	CLOSE	ECM	1/22/22	3:07:00 PM	1/22/22	3:20:00 PM	00:13	0.00
	Comments: ECALL: removed scale indicator, reset power and tested operation										
3385249	SWA ticket counter scale inop	GS12257	A3-A-3TC8-01-R2.00	CLOSE	ECM	1/7/22	2:38:00 PM	1/7/22	2:50:00 PM	00:12	0.00
	Comments: Ecall : Scale not working,Inspected scale no problem found & RTS										
	Went to asset inspect scale tested no issue with scale called back in service										
3437985	AS4 OUTBOUND BELT	GS11284	AS-4-MU-4	CLOSE	ECM	3/20/22	10:57:00 AM	3/20/22	11:18:00 AM	00:28	0.00
	Comments: ECALL:Inspect asset, checked MU for noise, noticed jumping at drive , need to be adjust, RTS										
	Inspect asset, checked MU for noise, noticed jumping at drive , need to be adjust, called back in service										
3460299	AS4 Outbound conveyor jam	GS11284	AS-4-MU-4	CLOSE	ECM	4/15/22	7:18:00 PM	4/15/22	7:35:00 PM	00:17	0.00
	Comments: Ecall : Jam, Reset jam call back in service										
3547850	AS4 FIS BAGGAGE	GS11284	AS-4-MU-4	CLOSE	ECM	8/4/22	3:02:00 PM	8/4/22	3:14:00 PM	00:12	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS										
	dispatched to wrong asset issue was IB4 door fixed. RTS										
3437700	Airside 4 transfer belt making loud	GS11284	AS-4-MU-4	CLOSE	ECM	3/17/22	11:10:00 AM	3/17/22	11:45:00 AM	01:10	0.00
	Comments: ECALL: making noise but still can run normal, RTS, W/O created for F/U, needs thorough inspection										
	arrived at asset, inspected asset, identified asset is making noise but asset still can run normal operation, called back in service, w/o has l										
3480532	AS4 FIS outbound conveyor	GS11284	AS-4-MU-4	CLOSE	ECM	5/16/22	9:32:00 PM	5/16/22	9:43:00 PM	00:11	0.00
	Comments: ECALL:went to asset, seen 1 panel edge sticking up, reset cladding, tested, back in service										
	went to asset, seen 1 panel edge sticking up, reset cladding, tested, back in service										
3485199	AS4 FIS Outbound	GS11284	AS-4-MU-4	CLOSE	ECM	5/21/22	8:49:00 PM	5/21/22	9:05:00 PM	01:26	0.00
	Comments: ECALL: cleared ESTOP, tested, RTS, due to thunderstorm in area, had to wait to go back to bag room										
	Arrive at asset, cleared ESTOP, tested asset, back in service,										
	but due to thunderstorm in area, had to wait to go back to bag room when storm has cleaned out, lightening in area										
3485498	AS4 FIS Outbound Belt	GS11284	AS-4-MU-4	CLOSE	ECM	5/24/22	8:19:00 PM	5/24/22	8:29:00 PM	00:10	0.00
	Comments: ECALL: cleared jam on RC3, reset MU, back in service										
3490335	AS4 OUTBOUND CAROUSELS	GS11284	AS-4-MU-4	CLOSE	ECM	5/29/22	11:13:00 PM	5/29/22	11:22:00 PM	00:09	0.00
	Comments: ECALL: arrived at the asset, completed inspection, found no issues, tested the asset, RTS										
	arrived at the asset, completed inspection, found no issues, tested the asset and called back in service										
3530890	AS4 FIS TSA belt not working	GS11284	AS-4-MU-4	CLOSE	ECM	7/18/22	4:47:00 PM	7/18/22	5:05:00 PM	00:28	0.00
	Comments: the fault was already reset. I checked it again, but there was no other issues with the door, RTS										
	When I got there the fault was already reset. I checked it again, but there was no other issues with the door, RTS										
3534639	TSA RECHECK FIS AS4 SILENT	GS11284	AS-4-MU-4	CLOSE	ECM	7/27/22	8:23:00 PM	7/27/22	8:38:00 PM	00:20	0.00
	Comments: Loosen up bearing, removed stack belt from baggage over the asset, tightened up bearings, tested RTS										
	Loosen up bearing, removed stack belt from baggage over the asset, tightened up bearings. tested back in service.										
3599384	AS4 FIS OB Belt Jam	GS11284	AS-4-MU-4	CLOSE	ECM	10/14/22	12:10:00 AM	10/14/22	12:20:00 AM	00:10	0.00
	Comments: E-stop asset, bag stuck, unstuck bag, reset asset, RTS.										
3607507	AS4 FIS TSA BELT	GS11284	AS-4-MU-4	CLOSE	ECM	10/30/22	4:34:00 PM	10/30/22	4:40:00 PM	00:06	0.00
	Comments: was told by AOC that everything was working properly on asset, called back in service										
	received call on asset from AOC, was told by AOC that everything was working properly on asset, called back in service										
3624226	AS4 FIS overzise belt not working	GS11284	AS-4-MU-4	CLOSE	ECM	11/17/22	4:45:00 PM	11/17/22	5:05:00 PM	00:25	0.00
	Comments: Jam fault on door, adjusted photo-eye, cleared fault, restarted asset, monitored. RTS.										
3599451	A2-2CS4-05 up fault	GS11451	A2-2CS4-05	CLOSE	ECM	10/14/22	9:00:00 PM	10/14/22	10:45:00 PM	01:45	154.81
	JSM dispatched to 2BD4-01-DOOR initially confirmed with JSM issue actually was with 2BD4-05-DOOR no such asset available in maximo										
3599505	A2-2CS4-05 erratically	GS11451	A2-2CS4-05	CLOSE	ECM	10/15/22	11:01:00 AM	10/15/22	12:16:00 PM	01:29	0.00
	Comments: door jam, lowered door to reset fault, cleared jam, tested, RTS										
	went to asset, inspected, found door jam, lowered door to reset fault, cleared jam, tested, RTS										
3624340	A2-2CS4-05 jam they cannot reset	GS11451	A2-2CS4-05	CLOSE	ECM	11/18/22	6:05:00 AM	11/18/22	6:40:00 AM	00:35	0.00
	Comments: Door closed, manually open door, monitored asset RTS										
3413309	A3-3MS1-11-Jam not resetting	GS11636	A3-3MS1-11	CLOSE	ECM	2/12/22	5:52:00 PM	2/12/22	6:10:00 PM	00:36	0.00
	Comments: ECALL:dirty reflector, wiped clean reflector, ESTOP reset, tested, RTS										
	arrived at asset, inspected and identified dirty reflector, wiped clean reflector, ESTOP reset, tested asset, back in service										
3433089	A3-3MS1-11 - Losing Comms	GS11636	A3-3MS1-11	CLOSE	ECM	3/14/22	12:20:00 PM	3/14/22	12:30:00 PM	00:10	0.00
	Comments: Comment										
	Verified by Roy.										
3555106	A3-3SP26-1 - ADVANCE	GS11658	A3-3SP26-1	CLOSE	ECM	8/19/22	5:09:00 PM	8/19/22	5:35:00 PM	00:36	0.00

Comments: Ecall : Cable loose, Tightened loose cable monitored & RTS
got there cable was loose so I loose clamps tighten cable then tighten clamps then test cable monitor then call back in services

3581427	Advance cord is loose A3 3SP26	GS11658	A3-3SP26-1	CLOSE	ECM	9/22/22	5:38:00 AM	9/22/22	5:58:00 AM	00:54	0.00

Comments: Ecall : Cable not working, Tightened loose lock bolt & RTS
inspected asset witnessed the cable lock bolts were loose put bolts tight on lock tightened the cable tested asset called it in

3433269	Advance cord jumping A3	GS11658	A3-3SP26-1	CLOSE	ECM	3/16/22	7:06:00 AM	3/16/22	8:21:00 AM	01:15	38.64

Comments: Ecall : Cord for the SP broke, Replaced broken cord with new cord & RTS
inspected asset and the cord was broken measured the amount of cord needed and went to parts to get the roller got to the asset and

3469684	A3-3SP26-1 pull cord needs to be	GS11658	A3-3SP26-1	CLOSE	ECM	5/4/22	5:38:00 AM	5/4/22	5:49:00 AM	00:11	0.00

Comments: ECALL: tightened ADV cable, tested, back in service

3513655	A3-3SP26-1 pull cord	GS11658	A3-3SP26-1	CLOSE	ECM	6/28/22	5:02:00 AM	6/28/22	5:38:00 AM	00:36	40.17

Comments: removed old cable, installed new with kit, back in service
removed old cable, installed new with kit, back in service

3513798	Tighten the advance cord A3	GS11658	A3-3SP26-1	CLOSE	ECM	6/29/22	8:25:00 AM	6/29/22	8:43:00 AM	00:30	0.00

Comments: Seen wire not tight, tightened it, tested, tested again, CBIS.
Arrived at asset, seen wire not tight, tightened it tested, tested again, CBIS.

3555405	Tighten up advance cord A3	GS11658	A3-3SP26-1	CLOSE	ECM	8/23/22	5:26:00 AM	8/23/22	5:55:00 AM	00:29	0.00

Comments: I went and tightened up the advance cable, RTS
I went and tightened up the advance cable, RTS

3555950	3SP26 advance cord is loose	GS11658	A3-3SP26-1	CLOSE	ECM	8/29/22	6:18:00 AM	8/29/22	6:25:00 AM	00:07	0.00

Comments: readjusted cable, tested, RTS
readjusted cable, tested, RTS

3556040	A3-3SP26-1 pull cord	GS11658	A3-3SP26-1	CLOSE	ECM	8/30/22	8:28:00 AM	8/30/22	9:36:00 AM	03:24	12.58

Comments: arrive at asset, diagnosed problem and attached clamps to old cable and re-install cable. RTS
arrive at asset, diagnosed problem and cable recieved was too short, was able to use clamps on old cable and attached clamps to old cable

3577370	A3-3SP26-1 - Advance Cord	GS11658	A3-3SP26-1	CLOSE	ECM	9/17/22	4:50:00 AM	9/17/22	5:05:00 AM	00:20	0.00

Comments: advance cable loose, loosened bolts on cable, tightened cables, tightened bolt, tested, RTS
inspected asset, noticed advance cable loose, loosened bolts on cable, tightened cables, tightened bolt, tested, RTS

3556022	Advance cord is completely	GS11658	A3-3SP26-1	CLOSE	ECM	8/30/22	4:40:00 AM	8/30/22	6:03:00 AM	02:41	13.18

Comments: Remove damage cable, installed and clamped new cable, restarted and tested system, RTS
Remove damage cable, installed and clamped new cable, restarted and tested system, RTS

3594792	A3-3SP26-1 /Pull cord	GS11658	A3-3SP26-1	CLOSE	ECM	10/9/22	4:26:00 PM	10/9/22	5:02:00 PM	00:36	0.00

Comments: tightened rope system (advanced cable) to move belt for baggage

3599394	Fix advance cord; A3 3SP26-1	GS11658	A3-3SP26-1	CLOSE	ECM	10/14/22	5:48:00 AM	10/14/22	6:00:00 AM	00:24	0.00

Comments: Pulled line back through, reattached tensioner, RTS.

3416094	SWA TICKET COUNTER	GS12248	A3-A-3TC8-01-RS-05	CLOSE	ECM	2/17/22	4:43:00 AM	2/17/22	5:02:00 AM	00:27	0.00

Comments: Ecall : Scale malfunction, Reset scale and RTS
arrived to asset inspected asset verified fault I then reset the scale zeroed it out tested the scale and called back in service

3398429	FIS AS1 BELT B UAS A JAM	GS11193	AS-1-CD-B	CLOSE	ECM	1/28/22	6:58:00 PM	1/28/22	7:19:00 PM	00:27	0.00

Comments: ECALL: got escort into FIS and reset jam at carousel and RTS
arrived at airside and tried to reset from outside, did not work had to call AOC for FIS escort and reset at carousel. RTS

3446371	AS1 FIS B belt jam	GS11193	AS-1-CD-B	CLOSE	ECM	3/31/22	7:26:00 PM	3/31/22	7:35:00 PM	00:09	0.00

Comments: belt not moving
It was named,door closed on top of bag,clear that,clear all bags from photo eye.reset asset,back in service

3530528	FIS AS1 BELT B-OUTSIDE BELT	GS11193	AS-1-CD-B	CLOSE	ECM	7/14/22	7:45:00 PM	7/14/22	8:07:00 PM	00:49	0.00

Comments: Locate jam inside AS1 cleared it. tested, BIS.

3393580	A2T7C5BBC05	GS12294	A2-A-2TC5-B-RS-05	CLOSE	ECM	1/23/22	8:40:00 PM	1/23/22	8:55:00 PM	00:15	0.00

Comments: ECALL:asset assessed for reported issue, scale was reset, asset tested, asset returned to service
asset assessed for reported issue, scale was reset, asset tested, asset returned to service

3443197	SWA SCALE NOT WORKING	GS12295	A3-A-3TC8-02-RS-01	CLOSE	ECM	3/27/22	9:28:00 AM	3/27/22	9:44:00 AM	00:25	0.00

Comments: ECALL: not reading, removed display, unplugged, replugged, read,zeroed out,tested,RTS
Inspect scale, it was not reading weight, removed display and unplugged and plugged back in cable, the scale read, zeroed it out and test

3555736	SWA tkt counter scale is not	GS13704	A3-A-3TC8-02-RS-03	CLOSE	ECM	8/26/22	9:43:00 AM	8/26/22	10:02:00 AM	00:32	0.00

Comments: Ecall : Scale not working, Cycled powered off & back on & RTS
arrived at asset inspected scale and identified scale frozen disconnected and reconnected power cord tested scale back in service

3502835	The scale on SWA ticket	GS13674	A3-A-3TC8-02-RS-05	CLOSE	ECM	6/9/22	1:00:00 PM	6/9/22	1:23:00 PM	00:23	0.00

Comments: scale stuck, took apart unit, freed key switches, reassembled, tested, RTS
The front panel has been whacked by a bag, the key pan has pushed the buttons closed behind it. pulled unit apart to free the key switches.

3513190	A6-6MS1-20 belt jump	GS15727	A6-6MS1-20	CLOSE	ECM	6/23/22	6:32:00 AM	6/23/22	11:35:00 AM	12:19	66.92

Comments: lacing coming apart, dutchman made in case belt too short after lacing repair. line was reset RTS

3433033	BAGGAGE SCALE AT SWA	GS12260	A3-A-3TC8-02-RS-07	CLOSE	ECM	3/13/22	5:52:00 PM	3/13/22	6:19:00 PM	00:33	0.00

Comments: ECALL: not reading weight,removed display, unplugged and plugged back in cables, it read,tested, RTS
Inspected scale, it was not reading weight, removed display and unplugged and plugged back in cables, it read, tested and called it in

3525960	SCALE LATAM CTR	GS12216	A2-A-2TC4-A-RS-06	CLOSE	ECM	7/12/22	10:02:00 PM	7/12/22	10:30:00 PM	00:28	0.00

Comments: went to scale by LATAM and zero out scale. reset and RTS

3577421 NBT SCALE A3 GS12221 A2-A-2TC5-A- CLOS E CM 9/17/22 3:58:00 PM 9/17/22 4:08:00 PM 00:20 0.00

Comments: scale weight off, unplugged scale controller, waited a minute, plugged scale, tested , RTS

Arrived to asset, stopped on good scale, stopped on suspect scale, scale weight off, unplugged scale controller, waited a minute, plugged

3617516 AAL ticket GS12222 A4-BS-L3048 CLOS E CM 11/8/22 2:49:00 PM 11/8/22 2:49:00 PM 00:00 0.00

Comments: Scale belongs to airline.

3398765 2MS2-119 is GS15732 A2-2MS2-119 CLOS E CM 2/1/22 3:28:00 PM 2/1/22 3:41:00 PM 00:13 0.00

Comments: ECALL:troubleshot,piece of side cladding coming apart,bags got stuck,lifted cladding with hammer,RTS

Troubleshot the asset and found out a piece of side cladding was coming out and cause the bags to get stuck and making jam, got a ham

3513840 A2-2MS2-119 jam GS15732 A2-2MS2-119 CLOS E CM 6/29/22 4:55:00 PM 6/29/22 5:15:00 PM 00:40 0.00

Comments: got there, Ronny pulled disconnect, hammered sticking metal till straight, got out of line, RTS

got there, Ronny pulled disconnect, hammered sticking metal till straight, got out of line, RTS

3413160 AS4 customs belt GS11255 AS-4-CD-2 CLOS E CM 2/10/22 5:57:00 PM 2/10/22 6:11:00 PM 00:46 0.00

Comments: Ecall : Jam, Cleared jam condition, adjusted plastic piece on carousel & RTS

arrived at asset identified bag stuck on plastic piece of carousel removed plastic and remove bag put plastic piece back on tested asset back

3555542 AS4 CUSTOM GS11255 AS-4-CD-2 CLOS E CM 8/24/22 3:51:00 PM 8/24/22 4:07:00 PM 00:16 0.00

Comments: once esocrted inside, reset estop and asset running. no mechanical issues and RTS

arrive at airside 4 and request escort inside. went to SPC and cleared the e-stop. all units started up. called back in service no mechanical

3617221 AS4 FIS Belt 2 GS11255 AS-4-CD-2 CLOS E CM 11/5/22 11:48:00 PM 11/5/22 11:51:00 PM 00:03 0.00

Comments: call canceled while in route.

3548022 SWA tkt counter GS12264 A3-A-3TC9-01- CLOS E CM 8/6/22 8:38:00 AM 8/6/22 8:55:00 AM 00:17 0.00

Comments: erratic readings, unscrewed display, unplugged power, let it sit for few minutes, plugged back,RTS

searched all S>W scales since asset was not given from AOC, scale was giving erratic readings, unscrewed display, unplugged power, let it

3464700 SWA TKT GS12266 A3-A-3TC9-01- CLOS E CM 4/26/22 12:34:00 PM 4/26/22 2:45:00 PM 02:11 335.00

Comments: ECALL: weight incorrectly, calibrated several times, inspect load cell, tested, RTS

found scale not responding to weight correctly, went and got collaboration weights, had to calibrate scale several times, opened up scale to

3416524 A1-1VS-200 - Car GS13495 A1-1SS2-200A VSU E CM 2/21/22 5:27:00 PM 2/21/22 5:56:00 PM 00:48 0.00

Comments: ECALL: troubleshot vertical, stroller between roller, manually removed chain, reset jam, RTS

Troubleshooting the vertical, and found out a stroller baby chain was stuck between the roller (A and B bucket). I manually removed the

3485297 A1-1VS-200 - not GS13495 A1-1SS2-200A VSU E CM 5/22/22 6:35:00 PM 5/22/22 6:47:00 PM 00:12 0.00

Comments: ECALL: went to asset, cycled VSU, monitored for bags, called back in service

went to asset, cycled VSU, monitored for bags, called back in service

3599446 A1-1SS2-200A- GS13495 A1-1SS2-200A VSU E CM 10/14/22 5:24:00 PM 10/14/22 5:45:00 PM 00:17 0.00

Comments: Clear jam, reset fault, tested, monitored RTS.

Advised Airline to use bag tote for car seats.

3460339 A6-6OB-707 GS14117 A6-6OB-707 CLOS E CM 4/16/22 6:08:00 AM 4/16/22 6:19:00 AM 00:12 0.00

Comments: Ecall : Multiple jams, cleaned photo eye clear jam condition & RTS

inspected photo eyes clean, watch jams happening jams caused from cascade line L3 kept feeding bags

3534226 A6-6TC-130 SE GS14191 A6-6TC-130 CLOS E CM 7/23/22 2:31:00 PM 7/23/22 4:21:00 PM 05:05 0.00

Comments: Aux contact has continuity. troubleshot, I/O register disconnect.BHS stated possible fault on their

troubleshot, Aux contact has continuity. troubleshot, I/O register disconnect. unit powered on Bit 14 card bottom shelf and 6TC MCC, BHS

3539029 A6-6TC-130 - GS14191 A6-6TC-130 CLOS E CM 7/30/22 5:40:00 PM 7/30/22 8:05:00 PM 05:35 0.01

Comments: Belt came off guide, worn,attempted to put back on, passed to 3rd shift, replaced belt, tested, RTS

arrived at asset, inspected belt and identified belt came off guide, belt was worn, attempted to put back belt on guide, and running, but not

belt was bad, got new belt, installed new belt, tested, RTS

3525745 AS4 FIS RC3 GS10077 AS-4-RC3 CLOS E CM 7/10/22 6:08:00 PM 7/10/22 7:08:00 PM 01:20 0.00

Comments: Checked photoeyes, reset station 1, reset outside carousel, RTS

Arrived at the asset, cleared overload and bags from photoeyes. still won't clear. plc reading brake/clutch relay output and motor is locked up.

3530600 A/S 4 TSA belt GS10077 AS-4-RC3 CLOS E CM 7/15/22 4:49:00 PM 7/15/22 4:49:00 PM 00:00 0.00

Comments: Canceled while tech was in route.

3534317 AS4 FIS RC3 GS10077 AS-4-RC3 CLOS E CM 7/24/22 2:35:00 PM 7/24/22 2:53:00 PM 00:25 0.00

Comments: Inspected asset, bag was stuck, removed bag, reset line, jam clear, RTS

Inspected asset, bag was stuck, removed bag, reset line, jam clear, RTS

3586488 AS4 FIS overload GS10077 AS-4-RC3 CLOS E CM 10/5/22 4:55:00 PM 10/5/22 5:07:00 PM 00:20 0.00

Comments: Noticed brakes bad, notify AOS, waiting into night to make adjustments, RTS.

Inspected asset, check panel, noting brakes bad, notify AOS about the problem, waiting into night to make same adjustment, call back in

3455363 Scale at FFT GS12228 A2-2BD1-BS CLOS E CM 4/8/22 4:31:00 AM 4/8/22 4:40:00 AM 00:09 0.00

Comments: ECALL-Reset scale, RTS.

3393556 NATIONAL GS13698 A2-A-2CS2-BI CLOS E CM 1/23/22 1:31:00 PM 1/23/22 1:58:00 PM 00:39 0.00

Comments: ECALL: Nothing on displau, removed display, unplugged-replugged,, lit-up,zeroed out,tested,RTS

Inspected scale, there was nothing on the display, removed display and un-plugged and plugged back in the display, the scale display lit

3393370 AS4 customs belt GS11268 AS-4-CD-3 CLOS E CM 1/20/22 9:20:00 PM 1/20/22 9:20:00 PM 00:00 0.00

Comments: Call canceled by GOAA.

3586152	AS4 RC1 issue	GS11268	AS-4-CD-3	CLOSE	ECM	10/2/22	6:31:00 PM	10/2/22	6:44:00 PM	00:13	0.00

Comments: Went to panel, manually reset overload, cleared, RTS
Went to panel, manually reset overload, cleared, RTS

3586158	AS4 RC1 issue	GS11268	AS-4-CD-3	CLOSE	ECM	10/2/22	7:01:00 PM	10/2/22	7:44:00 PM	00:43	0.00

Comments: removed the bags blocking the photo-eye, reset jam, RTS
removed the bags blocking the photo-eye, reset jam, RTS

3478152	A3-3SP27-DIV2	GS13165	A3-3SP27-DIV2	CLOSE	ECM	5/10/22	4:41:00 AM	5/10/22	9:30:00 AM	08:22	2,007.00

Comments: Uninstalled/install shaft,& broken chain, install chain, adj. paddles, tested, RTS.
Initial inspection: Shaft chain line broken disassembled bottom plate uninstalled shaft and broken chain disassembled shaft from chain

Installed the chain after that adjusted the paddles. tuned it on for testing. It was running very good. RTS.

3480339	A3-3SP27-DIV2 multiple	GS13165	A3-3SP27-DIV2	CLOSE	ECM	5/14/22	5:21:00 PM	5/14/22	5:56:00 PM	01:38	0.00

Comments: Ecall : Multiple jam, Tightened paddle arm reset asset & RTS
arrived at asset inspected photo eyes and red reflectors identified div paddle arms came loose and needed tightening advised supervisor of

3502782	A3-3SP27-DIV2 failed prox	GS13165	A3-3SP27-DIV2	CLOSE	ECM	6/9/22	4:43:00 AM	6/9/22	5:33:00 AM	00:57	0.00

confirmed with Mark

3502787	A3-3SP27-DIV2 multiple failed prox	GS13165	A3-3SP27-DIV2	CLOSE	ECM	6/9/22	5:53:00 AM	6/9/22	6:16:00 AM	00:54	0.00

Comments: ECALL- Remove bottom panel, tightened up chain, lock nut, tested asset, RTS.
Remove bottom panel, tightened up chain, lock nut, tested asset, RTS.

3572935	A3-3SP27-DIV2 jam	GS13165	A3-3SP27-DIV2	CLOSE	ECM	9/14/22	7:12:00 AM	9/14/22	7:17:00 AM	00:12	0.00

Comments: Ecall : Could not clear jam, Reset E-stop cleared jam & RTS
arrived to asset E-stop released preset reset jam, jam returned E-stop DIV & line noticed paddles were not home & extend went on line fully

3577215	A3-3SP27-DIV2 multiple failed to	GS13165	A3-3SP27-DIV2	CLOSE	ECM	9/15/22	4:28:00 AM	9/15/22	5:11:00 AM	02:09	0.00

Comments: Ecall : Failed to retract, Tightened paddle arm rods adjust paddle chain & RTS
went to asset had to tightened the paddle arm rods adjust paddle chain tested called back in service

3581657	A3-3SP27-DIV2	GS13165	A3-3SP27-DIV2	CLOSE	ECM	9/24/22	7:36:00 AM	9/24/22	9:58:00 AM	01:26	1,825.51

Comments: Ecall : Bad clutch, Replaced bad clutch brake reset asset & RTS
arrived at asset inspected DIV and Identified clutch was bad and needed replaced advised supervisor headed to get new clutch arrived ba

3594718	A3-3SP27-DIV2 Motor overload	GS13165	A3-3SP27-DIV2	CLOSE	ECM	10/8/22	2:42:00 PM	10/8/22	6:05:00 PM	07:12	1,927.30

Comments: Ecall : Overload won't clear, Replaced bad clutch, fuses & heater on asset & RTS
arrived at asset inspected DIV paddles headed to panel cleared overload, overload came right back after a couple tries called for Sr. tech

3569939	A3-3SP27-DIV2 motor overload	GS13165	A3-3SP27-DIV2	CLOSE	ECM	9/1/22	12:00:00 PM	9/1/22	12:53:00 PM	02:20	162.95

Comments: Ecall : Bad paddle belt, Replaced bad paddle belt & RTS
replace paddle belt on catwalk side back in service

3490352	A3-3SP27-DIV2 Motor Overload	GS13165	A3-3SP27-DIV2	CLOSE	ECM	5/30/22	5:45:00 AM	5/30/22	5:54:00 AM	00:20	0.00

Comments: ECALL:nothing wrong at asset, cleared overload at panel, called back in service
nothing wrong at asset, cleared overload at panel, called back in service

3500933	Diverter making a loud noise; A3	GS13165	A3-3SP27-DIV2	CLOSE	ECM	6/7/22	5:00:00 AM	6/7/22	5:45:00 AM	01:30	0.00

Comments: ECALL: adjusted paddle belt, re-tightened chain and paddles, called back in service
adjusted paddle belt, re-tightened chain and paddles, called back in service

3539283	A3-3SP27-DIV2 Overdose	GS13165	A3-3SP27-DIV2	CLOSE	ECM	8/2/22	5:24:00 AM	8/2/22	5:43:00 AM	00:42	0.00

Comments: diverter troubleshooted for fault, overload was found, cleared, tested, RTS
Asset assessed for reported issue, diverter troubleshooted for fault, overload was found, cleared, tested, RTS

3570426	Motor overload wi not reset; A3	GS13165	A3-3SP27-DIV2	CLOSE	ECM	9/6/22	5:41:00 AM	9/6/22	11:09:00 AM	07:49	1,853.57

Comments: clutch kept clicking reset overload, installed new,bad fuses, replaced, cycles, RTS
Went to asset, tried to cycle diverter, clutch kept clicking reset overload, still clicking, went to parts, got new clutch, had to pass to 1st shift

got to asset, removed clutch, installed new one, made adjustment, tried to cycle, not cycle, checked for overload, nothing, checked fuses,

3599405	Serpentine belt replacement; A3	GS13165	A3-3SP27-DIV2	CLOSE	ECM	10/14/22	9:02:00 AM	10/14/22	9:51:00 AM	01:25	15.63

Comments: inspected,serpentine belt damaged, replaced with new, tested,cycled, RTS
Went over to A3 3SP27-DIV2 for ECALL when i got there, I inspected the asset DIV and the belt on the paddle, I noticed once I took the

3602605	A3-3SP27-DIV2 - failed prox	GS13165	A3-3SP27-DIV2	CLOSE	ECM	10/22/22	1:05:00 PM	10/22/22	6:07:00 PM	03:20	0.00

Comments: Ecall : Failed prox, Reinstalled lock ring back into place & RTS
arrived at unit and tried to cycle it unit would retract as it cycles tried to cycle unit and watch clutch could not see what was causing fault, I

3602644	A3-3SP27-DIV2 - Multiple Failed	GS13165	A3-3SP27-DIV2	CLOSE	ECM	10/23/22	5:08:00 AM	10/23/22	5:37:00 AM	00:37	0.00

Comments: Comment
Initially called back in service at 10/23/22 5:10 AM.

3602671	A3-3SP27-DIV2 - failed prox	GS13165	A3-3SP27-DIV2	CLOSE	ECM	10/23/22	10:37:00 AM	10/23/22	11:20:00 AM	01:23	0.00

Comments: found issue to be at clutch, troubleshot further, RTS, acquired clutch to stage for night shift
went to asset, inspected asset, found issue to be at clutch, troubleshot further, called back into service, went to AS3 & acquired clutch to

3602836	3SP27-DIV2 is receiving multiple	GS13165	A3-3SP27-DIV2	CLOSE	ECM	10/25/22	6:50:00 AM	10/25/22	8:06:00 AM	03:20	0.00

Comments: inspected, adjusted chain belt solenoid clutch and proxies, tested, RTS
inspected, adjusted chain belt solenoid clutch and proxies, tested, RTS

3607555	A3-3SP27-DIV2 - Motor Overload	GS13165	A3-3SP27-DIV2	CLOS E	ECM	10/31/22	8:30:00 AM	10/31/22	8:50:00 AM	00:20	0.00
	Comments: overload, went to main panel, clear overload, started, cycled div, monitored, RTS overload, went to main panel, clear overload, started, cycled div, monitored, RTS										
3616960	A3-3SP27-DIV2 Motor Overload	GS13165	A3-3SP27-DIV2	CLOS E	ECM	11/3/22	4:31:00 AM	11/3/22	6:45:00 AM	05:44	1,989.17
	Comments: Reset overload 3 X, replaced timing belt and clutch, tested, RTS. 1st shift to install covers. Reset over load 3 times, inspected found timing belt bad, replaced belt, problem still there, found clutch bad replaced clutch, tested back in										
3619464	A3-3SP27-DIV2 failed to	GS13165	A3-3SP27-DIV2	CLOS E	ECM	11/13/22	8:57:00 AM	11/13/22	11:20:00 AM	04:46	155.13
	Comments: broken shoulder bolt, warped sprocket, damaged bolt plate, chain detached, mounted, tested, RTS inspected, broken shoulder bolt, warped sprocket missing spacer, damaged shoulder bolt plate, chain detached, removed damaged parts,										
3619781	3MS1-04 is losing	GS13177	A3-3MS1-04	CLOS E	ECM	11/16/22	11:41:00 AM	11/16/22	11:51:00 AM	00:10	0.00
	Comments: Check photo-eye, wipe reflectors, eye were tight. RTS. Check photo-eye, wipe reflectors, eye were tight. RTS. * Called via phone, SR created later*										
3619782	3MS1-05 is losing	GS13178	A3-3MS1-05	CLOS E	ECM	11/16/22	11:52:00 AM	11/16/22	12:02:00 PM	00:20	0.00
	Comments: Check photo-eye, wipe reflectors, eye were tight. RTS. Check photo-eye, wipe reflectors, eye were tight. RTS. * Called via phone, SR created later*										
3398685	AS4 Oversize	GS12161	AS-4-OS1-1-DOOR	CLOS E	ECM	1/31/22	2:26:00 PM	1/31/22	2:48:00 PM	00:29	0.00
	Comments: ECALL:Inspect asset, checked door, alarm was clear by the time got to asset, called back in service Inspect asset, checked door, alarm was clear by the time got to asset, called back in service										
3469233	AS4 FIS Outbound Belt	GS12161	AS-4-OS1-1-DOOR	CLOS E	ECM	4/28/22	7:09:00 AM	4/28/22	7:20:00 AM	00:11	0.00
	Comments: ECALL: remove bags from in front of photo eye and reset the line.										
3555374	AS4 Oversize door issue WO	GS12161	AS-4-OS1-1-DOOR	CLOS E	ECM	8/22/22	6:58:00 PM	8/22/22	7:38:00 PM	00:40	0.00
	Comments: door sticking in track, got grease and applied to tracks. tested and RTS										
3570404	AS4 FIS OB BELT DOOR	GS12161	AS-4-OS1-1-DOOR	CLOS E	ECM	9/5/22	8:11:00 PM	9/5/22	8:23:00 PM	00:12	0.00
	Comments: Went to asset, open/close door, no issues found, RTS Went to asset, open/close door, no issues found, RTS										
3555390	AS4 FIS Recheck OS Belt will not	GS12161	AS-4-OS1-1-DOOR	CLOS E	ECM	8/22/22	11:31:00 PM	8/23/22	12:19:00 AM	00:48	9.55
	Comments: found broken link, went to parts and got links. installed and back in service.										
3586458	AS4-OVERSIZE JAMMED	GS12161	AS-4-OS1-1-DOOR	CLOS E	ECM	10/5/22	1:26:00 PM	10/5/22	1:40:00 PM	00:14	0.00
	Comments: manually lowered door, cleared fault, tested, RTS manually lowered door, cleared fault, tested, RTS										
3408932	PBB-24 NOT MOVING	GS11010	PBB-24	CLOS E	ECM	2/9/22	9:33:00 AM	2/9/22	9:54:00 AM	00:29	0.00
	Comments: Ecall : Bridge not moving, Reset VFD fault & RTS arrived and found bridge has VFD fault reset and stayed with gate agent until docked to plane										
3416346	GATE 24 JETWAY NOT	GS11010	PBB-24	CLOS E	ECM	2/19/22	10:14:00 PM	2/19/22	10:30:00 PM	00:16	0.00
	Comments: ECALL: bridge in swing limit and bypassed out and RTS										
3416728	GATE 24 JETWAY NOT	GS11010	PBB-24	CLOS E	ECM	2/23/22	10:23:00 PM	2/23/22	10:42:00 PM	00:19	0.00
	Comments: Gate-24 jetway not moving forward Arrived at gate, working with Jeremy... to fixing the oversteering issue... reset/bypass testing, then back to service.										
3446477	24 jetbridge alarming	GS11010	PBB-24	CLOS E	ECM	4/1/22	5:44:00 PM	4/1/22	5:48:00 PM	00:01	0.00
	Comments: Gate-24 jetbridge alarming Arrived at gate, checking the pilot console… found out no alarming issue.										
3432968	PBB- GATE 24 WILL NOT	GS11010	PBB-24	CLOS E	ECM	3/12/22	8:17:00 PM	3/12/22	8:22:00 PM	00:05	0.00
	Comments: bridge will not move push the reset button got the bridge to move back in service										
3500392	24 not moving	GS11010	PBB-24	CLOS E	ECM	6/2/22	6:55:00 PM	6/2/22	7:13:00 PM	00:31	0.00
	Comments: pbb-24 Assisted and help Jose Rosa										
3500483	PBB-24 STEERING	GS11010	PBB-24	CLOS E	ECM	6/3/22	2:14:00 PM	6/3/22	2:29:00 PM	00:14	0.00
	Comments: Oversteer Bypassed through oversteer until the bridge could move normally.										
3501115	PBB-24 HOLES IN CANOPY	GS11010	PBB-24	CLOS E	ECM	6/8/22	5:04:00 PM	6/8/22	5:18:00 PM	00:14	0.00
	Comments: gate -24 canopy has hole I got to gate 24 and passengers are bordering the plane I look up at the canopy there are holes in the canopy but the passengers are not										
3507942	Gate 24 the jetway is not	GS11010	PBB-24	CLOS E	ECM	6/16/22	5:50:00 AM	6/16/22	5:58:00 AM	00:07	0.00
	Comments: labor time 05:50-05:55 Ethan										
3508817	PBB 24 not moving	GS11010	PBB-24	CLOS E	ECM	6/22/22	9:36:00 PM	6/23/22	8:35:00 AM	06:34	0.00
	Comments: bridge 24 auto level We arrived at gate-24 the auto level arm is down will not go back up we tried every thing not working its bad out of service called AOC to let										
3416414	PBB- GATE 24 NOT MOVING	GS11010	PBB-24	CLOS E	ECM	2/20/22	5:50:00 PM	2/20/22	5:55:00 PM	00:05	0.00
	Comments: Chris Baker times for E-call Start 17:50 end 17:55										
3421044	Gate 24	GS11010	PBB-24	CLOS E	ECM	2/27/22	12:14:00 AM	2/27/22	12:32:00 AM	00:18	0.00
	Comments: Gate-24										

arrived at gate, checking the pilot console… finding out is oversteering, reset/bypass and testing then back to service.

3421052	Gate 24 PBB CANOPY	GS11010	PBB-24	CLOSE	ECM	2/27/22	5:30:00 AM	2/27/22	5:41:00 AM	00:11	0.00

Comments: PBB-24

Arrived, bridge was on plane. 0530-0541

3421161	PBB-24 NOT MOVING	GS11010	PBB-24	CLOSE	ECM	2/28/22	10:35:00 AM	2/28/22	10:47:00 AM	00:17	0.00

Comments: PBB-24

Assist Josian to get bridge working, bypass bridge it was in left steer limit

3421198	Gt 24 not moving	GS11010	PBB-24	CLOSE	ECM	2/28/22	7:06:00 PM	2/28/22	7:09:00 PM	00:07	0.00

Comments: ECALL: Swing limit, opened box, reset, drove it forward, finish driving to the plane , good, RTS

I arrived at the gate 24 the screen was saying swing limit left so I open the box reset and drove it forward then I had the gate agent finish

3421364	Gate 24 JB is not working	GS11010	PBB-24	CLOSE	ECM	3/2/22	10:31:00 AM	3/2/22	10:38:00 AM	00:07	0.00

Comments: gate 24 JB is not working

Left overtiring, bypass to take it out of overtiring, back in service

3430709	PBB 24 NOT MOVING	GS11010	PBB-24	CLOSE	ECM	3/7/22	10:50:00 PM	3/7/22	10:55:00 PM	00:05	0.00

Comments: PBB-24

Running on arrival

3433137	PBB 24 Steer exceeded	GS11010	PBB-24	CLOSE	ECM	3/14/22	11:15:00 PM	3/14/22	11:25:00 PM	00:10	0.00

Comments: ECALL: wheels turned backwards,steering exceeded,turned wheels the way it needed to be drove, RTS

I arrived at gate 24 to see the issue with the wheels they had the wheels turned backwards and it was saying steering exceeded I turned the

wheels turned backwards steering exceeded turned wheels the way it needed to be drove, forward & backwards

3437746	PBB 24 oversteer	GS11010	PBB-24	CLOSE	ECM	3/17/22	9:41:00 PM	3/17/22	10:01:00 PM	00:25	0.00

Comments: PBB-24 Oversteer

arrived at gate, checking the pilot console… it's oversteer issue, reset/bypass and testing, back in service.

3442898	The latch inside the jet bridge door	GS11010	PBB-24	CLOSE	ECM	3/24/22	10:45:00 AM	3/24/22	10:56:00 AM	00:11	0.00

Comments: ECALL: jet blue passengers boarding, mechanic showed me bent door latch, bent latch in more hooked

Arrived jet blue passengers boarding , mechanic showed me bent door latch that holds door open next to console, bent latch in more and

3442966	Gate 24 PBB LIGHTS	GS11010	PBB-24	CLOSE	ECM	3/25/22	5:29:00 AM	3/25/22	6:00:00 AM	01:08	0.00

Comments: Light inop

The lights for the rotating light fixture would not turn on as well as the lights above the console. Will have to check the contactors inside the

3443092	GATE 24 JETWAY NOT	GS11010	PBB-24	CLOSE	ECM	3/26/22	5:01:00 AM	3/26/22	5:02:00 AM	00:01	0.00

Comments: gate 24

Call Cancelled

3446473	PBB - GATE 24 LEAKING	GS11010	PBB-24	CLOSE	ECM	4/1/22	5:14:00 PM	4/1/22	10:01:00 PM	01:15	282.65

Comments: PBB-Gate 24 Leaking hydraulic fluid

Arrived at gate, checking the hydraulic leaking… it's a hose leaking… went to the parts get a new hydraulic hose and other materials, inst

3446830	PBB 24 not moving	GS11010	PBB-24	CLOSE	ECM	4/5/22	4:30:00 PM	4/5/22	4:36:00 PM	00:06	0.00

Comments: arrived no plane at gate found bridge in a right oversteer used bypass to correct

Steering bridge functions properly

3455402	The Jet bridge wil not move on gate	GS11010	PBB-24	CLOSE	ECM	4/8/22	12:05:00 PM	4/8/22	12:09:00 PM	00:06	0.00

Comments: gate-24

Right swing limit

3455546	Gt 24 out of limits	GS11010	PBB-24	CLOSE	ECM	4/9/22	9:24:00 PM	4/9/22	9:40:00 PM	00:16	0.00

Comments: Gate-84 out of limit

Arrived at gate, checking the pilot console… found out no issue.

3455899	PBB 24 won't move	GS11010	PBB-24	CLOSE	ECM	4/13/22	3:42:00 PM	4/13/22	3:55:00 PM	00:13	0.00

Comments: Bridge wont move

Issue was a VFD fault. Reset power to the console and VFDs. Once the reset was complete I tested the bridge and it was back to normal.

3464586	Gate 24-PBB wont move	GS11010	PBB-24	CLOSE	ECM	4/24/22	3:08:00 PM	4/24/22	3:15:00 PM	00:07	0.00

Comments: The wheel is pass the left limit using the bypass moving to right and the bridge is moving

3464644	The auto lever on gate 24 will not	GS11010	PBB-24	CLOSE	ECM	4/25/22	10:09:00 AM	4/25/22	10:20:00 AM	00:11	0.00

Comments: ECALL: Parked too close, showed agent to back away 6 inches, working ok,RTS

Arrived and found bridge parked too close to plane showed gate agent and had her back bridge away 6 inches and had her turn autolevel on

3469150	The jet bridge on gate 24 will not	GS11010	PBB-24	CLOSE	ECM	4/28/22	8:53:00 AM	4/28/22	9:02:00 AM	00:09	0.00

Comments: Bridge wont move

Operator that was at the gate waiting for an incoming plane didn't know of any issue with the bridge. Tested the bridge and it worked fine.

3480469	Gate 24 jet bridge will not move	GS11010	PBB-24	CLOSE	ECM	5/16/22	7:58:00 AM	5/16/22	8:09:00 AM	00:21	0.00

Comments: bridge in left steer limit. Bypass to get out of limit, watch drive to plane

3485008	Gt 24 Bridge wont move	GS11010	PBB-24	CLOSE	ECM	5/19/22	9:46:00 PM	5/19/22	9:50:00 PM	00:08	0.00

Comments: PBB 24

Bridge wouldn't move due to oversteer condition. Had to bypass out and bridge back in operation.

3485569	PBB 24 "not working	GS11010	PBB-24	CLOSE	ECM	5/25/22	1:05:00 PM	5/25/22	1:24:00 PM	00:17	0.00

Comments: Bridge wont move

Bridge was in oversteer. Bypassed until the bridge could be moved normally. Waited until the operator drove the bridge to the plane.

3490463	Gate 24 PBB	GS11010	PBB-24	CLOSE	ECM	5/30/22	10:12:00 PM	5/30/22	10:18:00 PM	00:06	0.00
	Comments: bridge was on a swing limit I reset the bridge got it moving bridge is back in service										
3503319	GATE 24 AUTO LEVEL ALARM	GS11010	PBB-24	CLOSE	ECM	6/14/22	2:51:00 AM	6/14/22	3:04:00 AM	00:13	0.00
	Comments: pbb-24 auto alarm we arrived at gate 24 to check the auto alarm to stop the ringing										
3513210	Gate 24 JB is not moving	GS11010	PBB-24	CLOSE	ECM	6/23/22	8:53:00 AM	6/23/22	9:01:00 AM	00:08	0.00
	Comments: Bridge was on a plane, fully connected to the plane, Auto level was engaged, no issues, RTS Bridge was on a plane, fully connected to the plane, and passengers were getting off. Auto level was engaged and running and no errors were										
3513299	Gate 24 Jetbridge will not move	GS11010	PBB-24	CLOSE	ECM	6/24/22	9:48:00 AM	6/24/22	9:57:00 AM	00:09	0.00
	Comments: bridge went into oversteer Took out of over steer now fully functioning										
3513860	PBB 24 not moving	GS11010	PBB-24	CLOSE	ECM	6/29/22	7:46:00 PM	6/29/22	7:54:00 PM	00:16	0.00
	Comments: Bridge was parked in parking spot when we arrived. Checked bridge operation and found no issues. RTS Bridge was parked in parking spot when we arrived. Checked bridge operation and found no issues.										
3517106	Gate 24 BB AUTOLVL	GS11010	PBB-24	CLOSE	ECM	7/3/22	7:00:00 PM	7/3/22	7:12:00 PM	00:24	0.00
	Comments: autolevel alarm was sounding, reset autolevel and checked operation, found no issue and alarm stop										
3538884	The Jet Bridge on gate 24 will not move	GS11010	PBB-24	CLOSE	ECM	7/29/22	10:31:00 AM	7/29/22	10:43:00 AM	00:12	0.00
	Comments: Bridge wont move Issue was a vfd fault. Reset power to the VFDs and then tested the bridge. Bridge worked after that and I stayed until the operator drove t										
3539013	Gate 24-PBB wont move	GS11010	PBB-24	CLOSE	ECM	7/30/22	3:35:00 PM	7/30/22	3:55:00 PM	00:20	0.00
	Comments: Bridge wont move Had to stop and wait for a JetBlue plane to move (N729JB) on my way to the gate. Got to gate and turned on the console and tried moving										
3547893	PBB-24 Electronic fault	GS11010	PBB-24	CLOSE	ECM	8/4/22	11:23:00 PM	8/4/22	11:41:00 PM	00:18	0.00
	Comments: PBB-24 Electronic fault issue arrived at gate, it's oversteer issue… reset/bypass and testing, then back in service.										
3548181	Gate 24 PBB	GS11010	PBB-24	CLOSE	ECM	8/8/22	1:40:00 AM	8/8/22	1:52:00 AM	00:12	0.00
	Comments: PBB 24 Bridge had oversteer condition. Had to bypass to get moving.										
3548263	GATE 24 OVERSTEER	GS11010	PBB-24	CLOSE	ECM	8/8/22	10:14:00 PM	8/8/22	10:32:00 PM	00:18	0.00
	Comments: PBB 24 Bridge in oversteer. Bypassed and cleaned off bogey sensors.										
3550254	Gate 24 PBB light bulb out - ISM	GS11010	PBB-24	CLOSE	ECM	8/12/22	10:36:00 PM	8/12/22	10:48:00 PM	00:22	0.00
	Comments: bridge-24 lights out I arrived at gate-24 the rotunda lights are out waiting on parts battery pack for the lights in the rotunda										
3555350	Gate 24 PBB NO MVMT	GS11010	PBB-24	CLOSE	ECM	8/22/22	3:41:00 PM	8/22/22	3:52:00 PM	00:11	0.00
	Comments: PBB -24 Reset Auto Level										
3572466	Gate 24 the jetway is leaking	GS11010	PBB-24	CLOSE	ECM	9/9/22	6:55:00 AM	9/9/22	1:28:00 PM	05:27	1,571.96
	Comments: Hydraulic fluid spraying out of high pressure filter The high pressure filter had a large crack in the front of it and would spray fluid every time the bridge would move up and down. Had to wrap										
3572532	PBB 24 Cab wont rotate	GS11010	PBB-24	CLOSE	ECM	9/10/22	5:05:00 AM	9/10/22	9:30:00 AM	04:23	0.00
	Comments: Cab wont rotate. found that cab chain was broken. Replaced it. The cab chain had broken into two pieces. I informed the operator and AOC that the bridge would be out of service for some time and that										
3572927	Gate 24 Wheels	GS11010	PBB-24	CLOSE	ECM	9/14/22	5:52:00 AM	9/14/22	5:52:00 AM	00:00	0.00
3599617	gate 24 jet bridge not working	GS11010	PBB-24	CLOSE	ECM	10/16/22	7:32:00 PM	10/16/22	7:36:00 PM	00:04	0.00
	Comments: found PBB in oversteer, used bypass to correct issue, RTS found PBB in oversteer, used bypass to correct issue, RTS										
3619346	Gate 24 can't retract the JB	GS11010	PBB-24	CLOSE	ECM	11/11/22	5:45:00 AM	11/11/22	5:56:00 AM	00:11	0.00
	Comments: bridge went to left limit, override in able to control, normal operation										
3619417	PBB-24 NOT MOVING	GS11010	PBB-24	CLOSE	ECM	11/12/22	5:10:00 PM	11/12/22	5:17:00 PM	00:07	0.00
	Comments: arrived at gate, oversteer, reset, bypass, tested, RTS arrived at gate, oversteer, reset, bypass, tested, RTS										
3581803	Gate 24 JB is not working	GS11010	PBB-24	CLOSE	ECM	9/25/22	10:10:00 AM	9/25/22	10:28:00 AM	00:18	0.00
	Comments: wheel was oversteer, I override the bridge in able to go back to normal operation I found the wheel was oversteer, I override the bridge in able to go back to normal operation										
3408641	Gate 7 PBB	GS13511	PBB-07	CLOSE	ECM	2/5/22	1:22:00 AM	2/5/22	1:32:00 AM	00:10	0.00
	Comments: ECALL:arrived at gate, checking the auto level…found no issue.										
3501065	3501065 - Gate 7 Undetermined	GS13511	PBB-07	CLOSE	ECM	6/8/22	10:46:00 AM	6/8/22	10:50:00 AM	00:04	0.00
	Comments: Alarm Sounding Auto level alarm was going off, they had key switched to wrong position, turned key, turned bridge on, sound went. Away										
3408804	The Jet bridge on gate 7 will not	GS13511	PBB-07	CLOSE	ECM	2/7/22	10:03:00 AM	2/7/22	10:08:00 AM	00:05	0.00
	Comments: When I arrived bridge was on the plane and working										
3443125	Gate 07 PBB NO MVMT	GS13511	PBB-07	CLOSE	ECM	3/26/22	12:09:00 PM	3/26/22	1:00:00 PM	00:25	0.00

Comments: gate 07 dont move

Arrived at gate 07 I saw wheel buggy wasn't on the box it was behind the box , when up to console,bridge didn't move, try to bypassed and

3446496	GATE 7 GPU INOP	GS13511	PBB-07	CLOSED	ECM	4/2/22	12:19:00 AM	4/2/22	12:25:00 AM	00:06	0.00

Comments: Gate-07 GPU Inop

Arrived at gate, checking the GPU… found out no issue.

3460856	PBB 07 Will not move	GS13511	PBB-07	CLOSED	ECM	4/21/22	1:11:00 AM	4/21/22	1:16:00 AM	00:05	0.00

Comments: checking the pilot console… found out no issue.

3464514	Gate 7 PBB	GS13511	PBB-07	CLOSED	ECM	4/23/22	10:31:00 PM	4/23/22	11:08:00 PM	00:37	0.00

Comments: checking the pilot console it's oversteer issue, reset/bypass and testing, back in service.

3469373	Gate 7 the jetway is not moving	GS13511	PBB-07	CLOSED	ECM	4/30/22	12:01:00 PM	4/30/22	12:14:00 PM	00:13	0.00

Comments: Bridge wont move

Bridge was on a plane that was off loading passengers.

3477763	Gate 07 jet bridge will not move	GS13511	PBB-07	CLOSED	ECM	5/6/22	12:16:00 PM	5/6/22	12:30:00 PM	00:14	0.00

Comments: Bridge wont move

Bridge was already fully connected to a plane when I arrived. Plane is set to leave at 1245 so I will return then to confirm there are no issues.

3480128	Gate 7 the jetway is not moving	GS13511	PBB-07	CLOSED	ECM	5/12/22	9:47:00 AM	5/13/22	12:12:00 PM	10:05	158.90

Comments: gate-07 not moving up and down

Arrived at gate 07 and i saw under the bridge the equalizer cable, was hanging touching the floor, and the limit switch was activated, calle

3376806	The Canopy on gate 7 will not	GS13511	PBB-07	CLOSED	ECM	1/4/22	7:08:00 AM	1/4/22	7:33:00 AM	00:25	18.99

Comments: canopy issues

Arrived and found right side canopy down and left side retracted. Inspected and found left side capacitor leaking. Removed and replaced with

3485305	GATE 7 JETWAY DOES	GS13511	PBB-07	CLOSED	ECM	5/22/22	11:33:00 PM	5/22/22	11:41:00 PM	00:08	0.00

Comments: PBB 07

Bridge was on slope limit. Moved bridge off limit and operated normally.

3485410	7 not moving	GS13511	PBB-07	CLOSED	ECM	5/23/22	9:29:00 PM	5/23/22	9:31:00 PM	00:02	0.00

Comments: Bridge was on ultimate stop limit causing bridge to stop. Bypassed off limit, RTS

3485411	Gate 7 PBB	GS13511	PBB-07	CLOSED	ECM	5/23/22	10:40:00 PM	5/23/22	10:48:00 PM	00:08	0.00

Comments: PBB 07

Nothing wrong with bridge. Agent not parking in the proper stow box. We're backing it all the way up too stop switch. Notified AOC to tell

3502941	Gate 7-PBB canopy issu	GS13511	PBB-07	CLOSED	ECM	6/10/22	2:52:00 PM	6/10/22	3:04:00 PM	00:12	0.00

Comments: Canopy inop

Was approached by a supervisor for JetBlue and he told me that there was no issue, the operator didn't know how to control the canopy.

3572450	PBB-07 AUTO ALARM GOING	GS13511	PBB-07	CLOSED	ECM	9/8/22	8:19:00 PM	9/8/22	8:22:00 PM	00:03	0.00

Comments: PBB-07 auto alarm

arrived at gate, checking the auto alarm… found out no issue.

3599371	PBB 7 steers only one direction	GS13511	PBB-07	CLOSED	ECM	10/13/22	5:18:00 PM	10/13/22	5:26:00 PM	00:08	0.00

Comments: PBB-7

arrived at gate, checking the pilot console… found out no issue.

3617546	Bridge not moving	GS13511	PBB-07	CLOSED	ECM	11/8/22	10:57:00 PM	11/8/22	11:07:00 PM	00:20	0.00

Comments: Agent didn't see the canopy down light on console, once canopy retracted fully, bridge moved, RTS.

3619570	The jet briidge on gate 7 will not	GS13511	PBB-07	CLOSED	ECM	11/14/22	12:08:00 PM	11/14/22	12:13:00 PM	00:05	0.00

Comments: Reset VFD, RTS.

3619599	gate 07 having issue with the	GS13511	PBB-07	CLOSED	ECM	11/14/22	8:18:00 PM	11/14/22	8:35:00 PM	00:51	0.00

Comments: no issue with canopy, full retracted causing not to move, bypassed off switch, need spotter to park

did not find any issue with canopy, bridge was fully retracted to stop switch causing it not to move, had to bypass off switch, causing it not

3619605	GATE 7 JETWAY NOT	GS13511	PBB-07	CLOSED	ECM	11/14/22	11:03:00 PM	11/14/22	11:20:00 PM	00:34	0.00

Comments: oversteered, bypassed off both faults, ramp crew had to move plane back to right spot

ramp crew parked plane on wrong spot so agent not realizing it retracted bridge all the way back and oversteered it, had to bypass off both

3619618	GATE 7 JETWAY NOT	GS13511	PBB-07	CLOSED	ECM	11/15/22	1:28:00 AM	11/15/22	1:48:00 AM	00:40	0.00

Comments: plane parked in wrong spot, moved plane back and reset, bridge back into proper position

plane parked in wrong spot, moved plane back and reset, bridge back into proper position

3413250	GATE 12 HYDRAULIC	GS13516	PBB-12	CLOSED	ECM	2/11/22	9:50:00 PM	2/11/22	11:59:00 PM	04:04	126.20

Comments: Ecall… Hydraulic leak coming from the hoses

When we arrived their was a aircraft (N713FR) still on the gate so we had to contact AOC to see when this aircraft was leaving… aircraft

3460749	PBB 12 alarm sounding no	GS13516	PBB-12	CLOSED	ECM	4/19/22	11:11:00 PM	4/19/22	11:22:00 PM	00:11	0.00

Comments: PBB-12

Auto level was not reset correctly. Cycled power, back in service

3477767	Gate 12 Jet bridge not movin	GS13516	PBB-12	CLOSED	ECM	5/6/22	12:48:00 PM	5/6/22	12:53:00 PM	00:05	0.00

Comments: Bridge was fully connected to the plane when I arrived.

3513820	PBB-12 OIL LEAK	GS13516	PBB-12	CLOSED	ECM	6/29/22	12:03:00 PM	6/29/22	1:40:00 PM	01:37	1,495.28

Comments: pbb-12 oil leak

I arrived at gate-12 and saw hydraulic leaking from the house fittings I talk to the fire department and ken from oia I went and got an new

3517166	3517166 - PBB 12 leaking	GS13516	PBB-12	CLOSED	ECM	7/4/22	12:22:00 PM	7/4/22	12:51:00 PM	00:29	0.00

Comments: pbb-12 leaking

I arrived at gate-12 and indeed it was leaking hydraulic fluid not so much it was the o-ring that was bad all good now leak is cleaned up

3525421	PBB 12 FFT safety gap bad	GS13516	PBB-12	CLOSE	ECM	7/7/22	4:35:00 PM	7/7/22	5:37:00 PM	01:02	0.00

Comments: PBB-12 safety issue

arrived at gate, with mr. Francisco JSM PBB Manager, to resolve the issue.

3548294	Hydro leak on gate 12	GS13516	PBB-12	CLOSE	ECM	8/9/22	7:52:00 AM	8/9/22	8:22:00 AM	01:12	0.00

Comments: moved bridge and located leak coming from around filter. replaced o-ring and reinstall. leak stopped

moved bridge and located leak coming from around filter. replaced o-ring and reinstall. leak stopped, tighten down another fitting also

3555322	PBB-12 HYDRAULIC	GS13516	PBB-12	CLOSE	ECM	8/22/22	10:44:00 AM	8/22/22	10:54:00 AM	00:10	0.00

Comments: PBB-12

Repair Leak

3617100	Gate12 jet bridge not moving	GS13516	PBB-12	CLOSE	ECM	11/4/22	5:35:00 PM	11/4/22	5:35:00 PM	00:00	0.00

Comments: Canceled by GOAA

3619440	Gate 12 PBB	GS13516	PBB-12	CLOSE	ECM	11/12/22	10:11:00 PM	11/12/22	10:23:00 PM	00:12	0.00

Comments: arrived at gate, bridge was in operation, tested, verified

3446613	Mobile GOAA wheelchair lift at 9M	GS13517	PBB-13	CLOSE	ECM	4/3/22	3:33:00 PM	4/3/22	3:46:00 PM	00:13	0.00

Comments: went to gate 27 where lift was left by silver turned lift on and drove it around works

Properly called silver and told them lift is not dead works properly

3480309	PBB-13 LIFT REMOVAL	GS13517	PBB-13	CLOSE	ECM	5/14/22	1:14:00 PM	5/14/22	2:14:00 PM	01:00	0.00

Comments: wheelchair lift at bridge 13

Arrived at gate 13 the wheelchair lift would not move from the plane so had to come for the low and tried to pulled it the wheels are lock I u

3469198	PBB-13 EAGLE LIFT NOT	GS13517	PBB-13	CLOSE	ECM	4/28/22	3:34:00 PM	5/5/22	1:11:00 PM	02:41	0.00

Comments: out of service

3577340	Gate 13 PAX LIFT	GS13517	PBB-13	CLOSE	ECM	9/16/22	1:58:00 PM	9/16/22	2:53:00 PM	00:55	0.00

Comments: Replaced all batteries, replaced cables, retest, RTS.

3577551	PBB-13 NOT MOVING UP OR	GS13517	PBB-13	CLOSE	ECM	9/19/22	9:20:00 AM	9/19/22	2:40:00 PM	03:06	0.00

Comments: batteries has corrosion, cleaned it out and charged it back to normal operation

we troubleshot.found batteries has corrosion, cleaned it out and charged it back to normal operation

3585941	PBB-13 NOT WORKING	GS13517	PBB-13	CLOSE	ECM	9/30/22	4:40:00 PM	9/30/22	4:47:00 PM	00:07	0.00

Comments: PBB 13

Readjusted ramp to the angle silver wanted. Supervisor was happy with our adjustment

3585945	Gate 13-PBB issue	GS13517	PBB-13	CLOSE	ECM	9/30/22	4:55:00 PM	9/30/22	5:08:00 PM	00:13	0.00

Comments: arrived at gate, readjusted the hydraulic stabilizer, back in service

arrived at gate, readjusted the hydraulic stabilizer, back in service

3503533	GPU gate 31 connection loss	GS13827	GPU-31	CLOSE	ECM	6/15/22	2:33:00 PM	6/15/22	2:43:00 PM	00:10	0.00

Comments: Ecall : GPU cable not staying connected, GPU fully operational NPF & RTS

(N608NK) GPU cable was on a plane and running when I arrived. No pilot there to confirm.

3464347	GPU 31 drop down cable fraye	GS13827	GPU-31	CLOSE	ECM	4/21/22	11:49:00 PM	4/22/22	4:44:00 AM	01:08	349.00

Comments: GPU cable hoist broken, replaced for a new one, back in service

3503020	Gate 31 GPU not working	GS13827	GPU-31	CLOSE	ECM	6/11/22	8:08:00 AM	6/11/22	8:14:00 AM	00:06	0.00

Comments: E&F fault. Cable connection loose even with new nose piece. able to adjust it so wouldn't fault

3508348	GPU 31 not working	GS13827	GPU-31	CLOSE	ECM	6/19/22	6:45:00 PM	6/19/22	6:47:00 PM	00:02	0.00

Comments: Cable not plugged all the way into plane. Pushed cable in. GPU working. RTS.

3569966	GPU-31 NOT CONNECTING	GS13827	GPU-31	CLOSE	ECM	9/1/22	1:20:00 PM	9/1/22	1:41:00 PM	00:21	0.00

Comments: gpu cable not connecting to storage correctly

Untangle GPU cable on hoist

3503548	GPU gate 33 not working	GS13547	GPU-33	CLOSE	ECM	6/15/22	3:36:00 PM	6/15/22	3:54:00 PM	00:18	0.00

Comments: Ecall : GPU Inop, Problem is with aircraft not GPU, RTS

(N686NK) Tested the GPU using a test head and it worked fine. When trying to connect it to the plane, the cable was not able to firmly go

3385511	33 gpu	GS13547	GPU-33	CLOSE	ECM	1/10/22	8:50:00 PM	1/10/22	9:05:00 PM	00:15	0.00

Comments: gpu-33 not working

Arrived at the gpu-33 it was not working I wiped the pins on the plane hook the gpu up to the plane the plane is not taking the gpu I test the

3385544	3345544 - GPU 33 Not connecting	GS13547	GPU-33	CLOSE	ECM	1/11/22	10:09:00 AM	1/11/22	10:17:00 AM	00:16	0.00

Comments: ECALL: gpu plugged into plane, pushed it In to make sure connected properly, turned on unit, RTS

3421015	GPU - GATE 33 INOP	GS13547	GPU-33	CLOSE	ECM	2/26/22	1:36:00 PM	2/26/22	1:43:00 PM	00:07	0.00

Comments: gpu inop

(N622nk) Gpu on plane and running

3443236	GPU 33 not working	GS13547	GPU-33	CLOSE	ECM	3/27/22	9:06:00 PM	3/27/22	9:23:00 PM	00:17	0.00

Comments: GPU-33

Tested GPU no issues found. Pins on aircraft are worn down preventing a good connection. Spirit airlines N524NX

3460347	Gate 33 the gpu is not working	GS13547	GPU-33	CLOSE	ECM	4/16/22	7:32:00 AM	4/16/22	7:46:00 AM	00:14	0.00

Comments: GPU worked just fine, plugged back into aircraft didn't took it, clean up plugged, tested, RTS

tested with the tester it GPU worked just fine, plugged back into aircraft didn't took it, clean up the plugged tested again working properly.

3464910	GATE 33 GPU INOP	GS13547	GPU-33	CLOSE	ECM	4/28/22	12:35:00 AM	4/28/22	12:51:00 AM	00:16	0.00

Comments: Gate-33 GPU inop
Arrived at gate, checking the GPU… found out no issue. N510NK

3480229	GPU-33 NOT WORKING	GS13547	GPU-33	CLOS	ECM	5/13/22	2:14:00 PM	5/13/22	2:21:00 PM	00:07	0.00

Comments: Arrived at gate 33 gpu was in service, double checked with captain, all good

3502992	GATE 33 GPU INOP	GS13547	GPU-33	CLOS	ECM	6/10/22	11:04:00 PM	6/10/22	11:14:00 PM	00:10	0.00

Comments: gpu-33 not working
I arrived at the gpu-33 and it was not on the plane they have a portable on the plane gpu-33 is working properly

3508151	GPU-33 RANGER HIGH	GS13547	GPU-33	CLOS	ECM	6/17/22	8:41:00 PM	6/17/22	9:15:00 PM	00:38	335.00

Comments: Ecall : GPU not working, Replaced GPU nose piece & RTS
I arrived at gpu-33 it is hook to plane I turned it on green light flashing I unhook put test head on green light flashing I go and get new nose

3513869	GPU 33 inop	GS13547	GPU-33	CLOS	ECM	6/30/22	12:42:00 AM	6/30/22	12:55:00 AM	00:13	0.00

Comments: GPU using the test head… output voltage and E&F reading is accurate. Tail # N664NK

3530622	GATE 33 GPU INOP	GS13547	GPU-33	CLOS	ECM	7/15/22	11:57:00 PM	7/16/22	12:00:00 AM	00:03	0.00

Comments: Gate-33 GPU inop
arrived at gate, checking the GPU using the test head.. the output voltage and E&F is accurate, then back in service. N663NK

3530649	Gate 33 GPU	GS13547	GPU-33	CLOS	ECM	7/16/22	7:14:00 AM	7/16/22	7:47:00 AM	00:33	327.80

Comments: GPU INOP
Had to wait on spirit plane N526NK AND American Airlines plane N907AA. Got to the gate and the cable was in a plane. Turned it on and it

3530708	Gate 33-GPU issue	GS13547	GPU-33	CLOS	ECM	7/16/22	6:02:00 PM	7/16/22	6:06:00 PM	00:04	0.00

Comments: Gate-33 GPU issue
arrived at gate, checking the GPU… found out no issue. N662NK

3534649	GPU Gate 33 not working	GS13547	GPU-33	CLOS	ECM	7/27/22	10:24:00 PM	7/27/22	10:33:00 PM	00:10	0.00

Comments: gpu-33 not working
I arrived at the gpu-33 it's on the plane they did not push the button

3539281	GPU 33 Not working	GS13547	GPU-33	CLOS	ECM	8/2/22	4:56:00 AM	8/2/22	5:07:00 AM	00:11	0.00

Comments: No power on GPU display, reset breaker, ran on plane

3539292	GPU-33-NOT WORKING	GS13547	GPU-33	CLOS	ECM	8/2/22	8:24:00 AM	8/2/22	8:29:00 AM	00:05	0.00

Comments: on plane and operational

3547986	GROUND POWER NOT	GS13547	GPU-33	CLOS	ECM	8/5/22	7:35:00 PM	8/5/22	7:48:00 PM	00:13	0.00

Comments: gpu-33 not working
Arrived at the gpu-33 it is on the plane but not in all the way I push it in more turn the power on all good now

3548134	Gate 33 GPU inop	GS13547	GPU-33	CLOS	ECM	8/7/22	1:13:00 PM	8/7/22	1:17:00 PM	00:04	0.00

Comments: found GPU cable was not pluggedin all the way

3550417	GPU 33 not working	GS13547	GPU-33	CLOS	ECM	8/14/22	5:58:00 PM	8/14/22	6:07:00 PM	00:08	0.00

Comments: GPU 33
Dried out plane receptacle and reseated GPU plug. Unit powered on without issue.

3556041	3556041 - GPU-33 not connectin	GS13547	GPU-33	CLOS	ECM	8/30/22	8:40:00 AM	8/30/22	9:18:00 AM	01:04	335.92

Comments: terminal head E& F burned, we replaced a brand new,tested w GPU tester
troubleshot the GPU, we found GPU terminal head E& F burned, we replaced a brand new GPU head, checked and tested with GPU tester

3556141	GPU-33 NOT WORKING	GS13547	GPU-33	CLOS	ECM	8/31/22	8:56:00 AM	8/31/22	9:17:00 AM	00:20	0.00

Comments: GPU nose piece was wet, Wiped & dryed it out. Checked, inspected, tested RTS.
GPU nose piece was wet, Wiped & dryed it out. Checked, inspected, tested RTS.
(a) 117.4 (b) 117.7 (c)117.3 (e) 27.84 (f) 27.84 Tail # N517NK

3570275	3570275 - GPU-33 Cancelle	GS13547	GPU-33	CLOS	ECM	9/4/22	10:11:00 AM	9/4/22	10:13:00 AM	00:04	0.00

Comments: cancelled per AOC

3577614	Gate 33 GPU	GS13547	GPU-33	CLOS	ECM	9/20/22	3:28:00 AM	9/20/22	3:47:00 AM	00:19	0.00

Comments: GPU 33
Unit was working properly. Was an aircraft issue and we verified with mechanics.

3586103	GPU-33 NOT WORKING	GS13547	GPU-33	CLOS	ECM	10/2/22	10:39:00 AM	10/2/22	10:51:00 AM	00:12	0.00

Comments: inspected, tested, found no issue a)116.7 b) 116.3 c) 116.9 e) 27.7 f) 27.7 tail #N523NK
I checked, inspected, tested, found no issue
a)116.7 b) 116.3 c) 116.9 e) 27.7 f) 27.7 tail #N523NK

3594656	Gate 33 GPU INOP	GS13547	GPU-33	CLOS	ECM	10/7/22	12:06:00 AM	10/8/22	12:40:00 AM	02:19	9.10

Comments: test GPU, light stopped, receiving input/no output, fuse failed, replaced, test, RTS
Arrived at gate tested gpu, green light flashed then cut out. Plane left bridge then began inspecting. Was receiving input but no output. Lo

3594783	gate 33 ground power not working	GS13547	GPU-33	CLOS	ECM	10/9/22	2:26:00 PM	10/9/22	2:34:00 PM	00:08	0.00

Comments: GPU had E&F fault. tested, GPU working normally, RTS
GPU had E&F fault. tested, GPU working normally, RTS

3385509	GPU 55 not working	GS10984	GPU-55	CLOS	ECM	1/10/22	8:23:00 PM	1/10/22	9:15:00 PM	00:53	0.00

Comments: gpu-55 not working
Arrived at gpu-55 no power at all I check all functions to the gpu Lloyd came over to see and the gpu box door was not close all the way gpu-

3390275	Gate 55 GPU	GS10984	GPU-55	CLOS	ECM	1/14/22	10:21:00 PM	1/14/22	10:45:00 PM	00:24	0.00

Comments: ECALL: Checked GPU, adjusted voltage dial, tested, RTS
Arrived at gate, checking the GPU… using the meter the input voltage is going up…adjusting the voltage dial and testing,,, it's good to go.

3438268	GATE 55 GPU INOP	GS10984	GPU-55	CLOSE	ECM	3/22/22	10:33:00 PM	3/23/22	11:36:00 AM	00:18	0.00
	Comments: gpu 55 inop I arrived at the gpu 55 it was not plug in all the way I push it in turn it on green light flashing I turn it off unhook the gpu I put test head on a										
3469209	55 gpu	GS10984	GPU-55	CLOSE	ECM	4/28/22	3:56:00 PM	4/28/22	4:02:00 PM	00:06	0.00
	Comments: gpu cable stuck Gpu was plugged into a plane and running when I arrived. Tested the cable hoist and was able to fully lower it and fully raise it with no issue.										
3500977	GPU 55 not working	GS10984	GPU-55	CLOSE	ECM	6/7/22	2:57:00 PM	6/7/22	3:45:00 PM	01:44	0.00
	Comments: arrived no plane at gate tested gpu and found A B C all reading 117.5 but on E and f e was reading 27.5 but f was reading .195 cable is bad and needs replacing										
3501022	GPU-55 Dropping	GS10984	GPU-55	CLOSE	ECM	6/8/22	5:13:00 AM	6/8/22	7:12:00 AM	01:55	2,898.00
	Comments: brought new cable to gate removed bad gpu cable and replaced with new one And tested										
3555635	Gate 55 gpu is not working	GS10984	GPU-55	CLOSE	ECM	8/25/22	7:36:00 AM	8/25/22	7:49:00 AM	00:13	0.00
	Comments: gpu inop GPU was on a plane and running. No pilot was present.										
3548107	3548107 GPU 55 NO OP	GS10984	GPU-55	CLOSE	ECM	8/7/22	8:26:00 AM	8/7/22	8:36:00 AM	00:10	0.00
	Comments: did not have GPU connection to plane, took it out & plugged back in, started working fine										
3594952	35949525 - GPU-55 no op	GS10984	GPU-55	CLOSE	ECM	10/11/22	11:23:00 AM	10/11/22	11:39:00 AM	00:16	0.00
	Comments: found an E&F fault, I called, inspected, tested and GPU is working normal operation, found an E&F fault, I called, inspected, tested and GPU is working normal operation, no issues, tail #N97504 (a) 117 (b) 116.5 (c) 117 (e) 27.6 (F) 27.6										
3599425	The GPU on gate 55 keeps stopping	GS10984	GPU-55	CLOSE	ECM	10/14/22	12:15:00 PM	10/14/22	12:29:00 PM	00:14	0.00
	Comments: no plane was there, tested the GPU using a test head, tested fine with no issues no plane was there, tested the GPU using a test head, tested fine with no issues										
3390252	Gate 57 gpu is not working	GS10986	GPU-57	CLOSE	ECM	1/14/22	11:56:00 AM	1/14/22	12:24:00 PM	00:28	0.00
	Comments: ECALL: plugged into plane and turned on normally. monitored to make sure it didn't drop No plane was present at the time but another one was on its way. Once the plane arrived I witnessed the ground crew plug it into the plane										
3390625	GPU 57 not working	GS10986	GPU-57	CLOSE	ECM	1/18/22	6:56:00 PM	1/18/22	7:25:00 PM	00:24	325.00
	Comments: ECALL: had an portable, test head on unit, nose piece bad, replaced,RTS I arrived at the gpu-57 they had an portable on the plane I put the test head on unit the green light was flashing the nose piece was bad I v										
3393389	Gate 57 GPU	GS10986	GPU-57	CLOSE	ECM	1/21/22	1:09:00 AM	1/21/22	1:17:00 AM	00:08	0.00
	Comments: Gate-57 GPU Arrived at gate, checking the GPU… found out no issue. TAIL # N428AA										
3393692	GPU-57 CABLE DRAGGING	GS10986	GPU-57	CLOSE	ECM	1/25/22	6:58:00 AM	1/25/22	7:09:00 AM	00:10	0.00
	Comments: ECALL:cable head touching floor alittle, cable all the way up,Adjusted saddles to equal length, RTS cable head was touching floor a little when cable was all the way up. Adjusted saddles to equal lengths not dragging no more										
3408560	GATE 57 GPU NOT	GS10986	GPU-57	CLOSE	ECM	2/4/22	1:52:00 AM	2/4/22	2:18:00 AM	00:26	0.00
	Comments: Gate-57 not operating arrived at gate, checking the the GPU found out no issue. N567UW										
3430839	3430839 - GPU gate 57 keeps	GS10986	GPU-57	CLOSE	ECM	3/9/22	5:11:00 AM	3/9/22	5:19:00 AM	00:08	0.00
	Comments: GPU-57 Arrived at bridge, unit is on plane and is working. No problem found										
3432670	GPU 57 Dropping power	GS10986	GPU-57	CLOSE	ECM	3/10/22	5:04:00 AM	3/10/22	5:23:00 AM	01:03	0.00
	Comments: Gpu dropping GPU was on a plane and running. American refused to use the GPU and instead wanted to use a power cart so they unplugged the cable										
3393462	Gate 57 GPU	GS10986	GPU-57	CLOSE	ECM	1/22/22	12:21:00 AM	1/22/22	12:40:00 AM	00:19	0.00
	Comments: ECALL:arrived at gate, checking the GPU found out no issue. PLANE # N335SN										
3393690	Gate 57 GPU inop	GS10986	GPU-57	CLOSE	ECM	1/25/22	5:58:00 AM	1/25/22	6:19:00 AM	00:21	0.00
	Comments: ECALL: Faulted, reset multiple times due to cut off, reset, tested,RTS,Possible plane problem Arrived at unit, gpu was on plane, gpu was faulted out, try to reset gpu and turned on gpu would cut off. Reset again and turn off power on										
3416182	GATE 57 GPU INOP	GS10986	GPU-57	CLOSE	ECM	2/17/22	11:23:00 PM	2/17/22	11:27:00 PM	00:04	0.00
	Comments: Gate-57 GPU Inop arrived at gate, checking the GPU… found out no issue.										
3416521	Gate 57- GPU not working	GS10986	GPU-57	CLOSE	ECM	2/21/22	4:48:00 PM	2/21/22	4:50:00 PM	00:02	0.00
	Comments: arrived no plane on gate tested gpu all voltage readings are good and unit stays Running will have tech go back and check next plane										
3421142	Gate 57 GPU inop	GS10986	GPU-57	CLOSE	ECM	2/28/22	6:00:00 AM	2/28/22	6:10:00 AM	00:10	0.00
	Comments: GPUU-57 Arrived, use test head to check gpu and checked voltages. Gpu is working fine, could be problem with plane Time 0600-0610										
3421221	3421221 - GPU-57 Not connecting	GS10986	GPU-57	CLOSE	ECM	3/1/22	5:36:00 AM	3/1/22	5:58:00 AM	00:05	0.00
	Comments: ECALL:Arrived, gpu is on plane and is working										
3421347	GPU-57 NOT WORKING	GS10986	GPU-57	CLOSE	ECM	3/2/22	6:57:00 AM	3/2/22	7:01:00 AM	00:04	0.00
	Comments: gpu-57 Arrived, made sure nose pice was in plane all the way. Press start unit was running fine, watched unit run for a little make sure it did not fault										

3430354	57 gpu	GS10986	GPU-57	CLOSED	ECM		3/3/22	5:05:00 PM	3/3/22	5:10:00 PM	00:06	0.00
	Comments: No issues found Load test checks good											
3430431	Gate 57 the gpu is not working	GS10986	GPU-57	CLOSED	ECM		3/4/22	12:56:00 PM	3/4/22	1:12:00 PM	00:16	0.00
	Comments: power to A/c plug was flashing, reset it, tested with tester checked readings , working properly.RTS											
3432973	GATE 57 GPU SHUTTING OFF	GS10986	GPU-57	CLOSED	ECM		3/12/22	10:38:00 PM	3/12/22	10:51:00 PM	00:13	0.00
	Comments: arrived at gate, checking the the GPU… found out no issue.											
3433082	Gate 57 GPU leaks dropping	GS10986	GPU-57	CLOSED	ECM		3/14/22	10:37:00 AM	3/14/22	10:47:00 AM	00:10	0.00
	Comments: Arrived, tested gpu, After thorough inspection,No problem found											
3433154	3433154 - GPU 57	GS10986	GPU-57	CLOSED	ECM		3/15/22	5:31:00 AM	3/15/22	5:37:00 AM	00:06	0.00
	Comments: gpu-57 Check and tested and is working fine											
3437759	Gate 57 GPU	GS10986	GPU-57	CLOSED	ECM		3/18/22	1:14:00 AM	3/18/22	1:19:00 AM	00:06	0.00
	Comments: gpu 57 dropping Arrived at gpu 57 it's hook to the plane working good											
3437763	GPU 57 DROP POWER	GS10986	GPU-57	CLOSED	ECM		3/18/22	9:11:00 AM	3/18/22	12:43:00 PM	03:12	1,478.93
	Comments: replacement of inverter row # 4 At 0910 when the last flight left we started working on the gpu and found out that IGBT #4 was bad so we had to replace that inverter sect											
3460501	Gate 28-GPU not working	GS10986	GPU-57	CLOSED	ECM		4/17/22	3:27:00 PM	4/17/22	3:32:00 PM	00:06	0.00
	Comments: gpu-28 Assisted for Natasha											
3421414	GPU 57 Not working	GS10986	GPU-57	CLOSED	ECM		3/2/22	10:21:00 PM	3/2/22	10:24:00 PM	00:06	0.00
	Comments: GPU 57 Running on arrival											
3503175	Gate 57 GPU	GS10986	GPU-57	CLOSED	ECM		6/12/22	10:10:00 PM	6/12/22	10:23:00 PM	00:13	0.00
	Comments: Inspected GPU on plane,working good,pilot didn't turn on switch in cockpit GPU, RTS check the gpu it's on the plane and working good the pilot didn't turn on the switch in the cockpit gpu is back in service											
3516901	Gate 57-GPU not working	GS10986	GPU-57	CLOSED	ECM		7/1/22	8:43:00 PM	7/1/22	8:51:00 PM	00:08	0.00
	Comments: Gate-57 GPU not working arrived at gate, checking the GPU… found out no issue. Tail # N155NN											
3547918	Gate 57 no power from GPU	GS10986	GPU-57	CLOSED	ECM		8/5/22	10:20:00 AM	8/5/22	10:49:00 AM	00:29	335.00
	Comments: gpu inop Tested the gpu cable and found that when checking the meters for the e&f the f had no voltage. Went to parts and got a new head. Repla											
3554965	GPU 57 Dropping Power	GS10986	GPU-57	CLOSED	ECM		8/18/22	4:30:00 AM	8/18/22	4:49:00 AM	00:30	0.00
	Comments: gpu-57 dropping arrived at gate-57 for the GPU dropping I tested the GPU got good reading I showed Curtis what to do GPU is good to go											
3555291	Gate 57 GPU	GS10986	GPU-57	CLOSED	ECM		8/22/22	12:45:00 AM	8/22/22	12:51:00 AM	00:08	0.00
	Comments: GPU 57 GPU wasn't plugged in full to aircraft. Once reseated in receptacle the unit powered on and connected no problem,.											
3572732	GPU-57 NOT WORKING	GS10986	GPU-57	CLOSED	ECM		9/12/22	9:03:00 AM	9/12/22	9:15:00 AM	00:24	0.00
	Comments: GPU work fine, would not connect to plane, plane tail number N452AN American airlines GPU work fine, would not connect to plane, plane tail number N452AN American airlines											
3555048	GPU-57 keeps dropping . No	GS10986	GPU-57	CLOSED	ECM		8/19/22	4:35:00 AM	8/19/22	5:03:00 AM	00:44	0.00
	Comments: gpu-57 dropping we arrived at gate-57 for the GPU put tested head on and got good reading then put it back in the plane and flashing light GPU-57 is gooc											
3555375	GPU 57 not working	GS10986	GPU-57	CLOSED	ECM		8/22/22	7:08:00 PM	8/22/22	9:30:00 PM	05:35	900.22
	Comments: GPU cutting off after 6 seconds, got no reading on F relay, found capacitor crack and leaking badly											
3586428	Gate 57 check the GPU for AA	GS10986	GPU-57	CLOSED	ECM		10/5/22	8:13:00 AM	10/5/22	8:18:00 AM	00:10	0.00
	Comments: Found GPU cable too bent to properly hook up pins, adjusted cable and RTS											
3595047	The GPU on gate 57 will not turn on	GS10986	GPU-57	CLOSED	ECM		10/12/22	11:14:00 AM	10/12/22	11:25:00 AM	00:11	0.00
	Comments: GPU was on a plane that was running, RTS.											
3385680	101 gpu	GS10988	GPU-101	CLOSED	ECM		1/12/22	2:40:00 PM	1/12/22	2:49:00 PM	00:09	0.00
	Comments: Gpu was on a plane and running when I arrived.											
3390678	Gate 101 the gpu cable is not	GS10988	GPU-101	CLOSED	ECM		1/19/22	7:59:00 AM	1/19/22	8:03:00 AM	00:04	0.00
	Comments: GPU-101 Arrived, put test head on unit turned it on it is running fine. Tested voltage, voltage reading a little high. Adjusted voltage a little. Unit is											
3413566	Gate 101 GPU inop	GS10988	GPU-101	CLOSED	ECM		2/15/22	8:22:00 AM	2/15/22	9:07:00 AM	01:24	0.00
	Comments: gpu-101 Arrived, gpu not on plane and no faults are displayed on unit, put test head on unit, turn on, check voltages, they are reading fine, unit is in											
3390470	3390470 - GPU 101 not taking	GS10988	GPU-101	CLOSED	ECM		1/17/22	9:06:00 AM	1/17/22	9:33:00 AM	00:27	0.00
	Comments: call came for gpu not taking.found it connected to plane and running weny up and checked with pilot Pilot says he has power											
3430471	Gate 101 GPU	GS10988	GPU-101	CLOSED	ECM		3/4/22	10:20:00 PM	3/4/22	10:42:00 PM	00:25	0.00
	Comments: gpu 101											

Assisted Felino F

3485235	3485235 - GPU 101 NO GP	GS10988	GPU-101	CLOS	ECM F	5/22/22	8:02:00 AM	5/22/22	8:15:00 AM	00:13	0.00

Comments: GPU-101
Arrived no problem found

3485326	The gpu plug on gate 101 has	GS10988	GPU-101	CLOS	ECM F	5/23/22	9:35:00 AM	5/23/22	9:40:00 AM	00:05	0.00

Comments: GPU-101
Arrived, accessed gpu, found no exposed metal, talked to ramp agent, did not know what problem was. Found no issues

3508631	GPU-101 NOT WORKING	GS10988	GPU-101	CLOS	ECM F	6/21/22	1:48:00 PM	6/21/22	2:05:00 PM	00:17	0.00

Comments: arrived plane on gate using portable gpu. tested unit it stays on and running and all
Voltage readings are good

3586080	GPU-101 DROPPING	GS10988	GPU-101	CLOS	ECM F	10/2/22	8:24:00 AM	10/2/22	8:36:00 AM	00:12	0.00

Comments: upon my arrival, GPU has no issue and it is hooked up and running, normal operation
upon my arrival, GPU has no issue and it is hooked up and running, normal operation

3525470	PWC 95 Tangled hose	GS11102	PWC-95	CLOS	ECM F	7/8/22	1:38:00 AM	7/8/22	1:55:00 AM	00:27	0.00

Comments: PWC-95 Tangled hose
arrived at gate, it's tangled hose issue… untangled and testing the hose, then back in service.

3539194	PWC-95 NOT WORKING	GS11102	PWC-95	CLOS	ECM F	8/1/22	10:01:00 AM	8/1/22	10:09:00 AM	00:16	0.00

Comments: hose was tangled on reel, untangled hose and called back in service
hose was tangled on reel, untangled hose and called back in service

3393492	Gate 111 problem with the pwc	GS11115	PWC-111	CLOS	ECM F	1/22/22	10:09:00 AM	1/22/22	10:38:00 AM	00:29	0.00

Comments: ECALL: handle on nozzle missing,put handle back,cleaned inside and underneath it,RTS
When I arrived at the cabinet I found that the handle on the nozzle was missing so I checked around and found the handle bu could not find

3398781	PWC-111 hose issues	GS11115	PWC-111	CLOS	ECM F	2/1/22	6:10:00 PM	2/1/22	6:37:00 PM	00:27	0.00

Comments: pwc-111 tangle up in the back of hose
arrived at the pwc-111 the hose was tangled up had to un clamp it from the back to get it untangle and fix it the right way the hose is untar

3398847	PWC gate 111 hose leaking	GS11115	PWC-111	CLOS	ECM F	2/2/22	4:17:00 PM	2/2/22	4:23:00 PM	00:06	0.00

Comments: Ecall : Hose leaking, Untangled PWC water hose and RTS
PWC-11 was tangled up I untangled the hose back in service

3477691	Gate 111 PWC HOSE	GS11115	PWC-111	CLOS	ECM F	5/5/22	2:59:00 PM	5/5/22	3:14:00 PM	00:25	0.00

Comments: PBB-111
Assist Rich

3416438	PWC 111 Tangle Hose	GS11115	PWC-111	CLOS	ECM F	2/21/22	12:30:00 AM	2/21/22	12:39:00 AM	00:09	0.00

Comments: untangle the water hose it was bad got it untangle and rolled back up the right way RTS

3416446	Gate 111 PWC HOSE	GS11115	PWC-111	CLOS	ECM F	2/21/22	5:35:00 AM	2/21/22	5:46:00 AM	00:11	0.00

Comments: hose is jammed all wound in center of spool turned off water and pulled out hose turned water

3446469	PWC-111 HAVING	GS11115	PWC-111	CLOS	ECM F	4/1/22	4:23:00 PM	4/1/22	4:51:00 PM	00:24	2.20

Comments: PWC-111 Having trouble attaching hose
Arrived at gate, checking the PWC… finding out the O ring missing, went to the parts get a new O ring, installed/testing and back in service.

3464330	PWC-111 WILL NOT REEL	GS11115	PWC-111	CLOS	ECM F	4/21/22	3:57:00 PM	4/21/22	4:04:00 PM	00:01	0.00

Comments: Hose was being used when I arrived. Ground crew said that they jammed it but unstuck it themselves.

3464599	PWC 111 can't reel in hose	GS11115	PWC-111	CLOS	ECM F	4/24/22	5:34:00 PM	4/24/22	5:40:00 PM	00:06	0.00

Comments: Pwc hose was tangled. Untangled hose PWC back in service

3485393	PWC 111 hose stuck	GS11115	PWC-111	CLOS	ECM F	5/23/22	4:50:00 PM	5/23/22	5:07:00 PM	00:17	0.00

Comments: Found loose wire on hose retrace switch. Tightened down and rolled hose up.

3508355	Gate 111 PWC HOSE	GS11115	PWC-111	CLOS	ECM F	6/19/22	8:37:00 PM	6/19/22	10:23:00 PM	01:29	89.50

Comments: no hole in hose, contact switch replaced, no issue found
hose was layout on the on the around, we got an called saying a hole is in the hose, it was the contact switch so got new contact put in and

3539038	GATE 11 THE WATER HOSE	GS11115	PWC-111	CLOS	ECM F	7/30/22	7:42:00 PM	7/30/22	8:02:00 PM	00:20	0.00

Comments: when tech arrived they found water hose tangled, untangle the hose and RTS
when tech arrived they found water hose tangled, untangle the hose and RTS

3555071	PWC-111 HOSE JAMMED	GS11115	PWC-111	CLOS	ECM F	8/19/22	9:23:00 AM	8/19/22	9:56:00 AM	00:33	0.00

Comments: hose was laying on ground and wrapped around reel, had to unstring then roll up
hose was laying on ground and wrapped around reel, had to unstring then roll up

3555366	111 pwc hose tangles	GS11115	PWC-111	CLOS	ECM F	8/22/22	5:24:00 PM	8/22/22	5:52:00 PM	00:10	0.00

Comments: PWC 111
Hose was untangled when we arrived.

3555648	Gate 111 pwc hose is stuck	GS11115	PWC-111	CLOS	ECM F	8/25/22	10:06:00 AM	8/25/22	10:28:00 AM	00:22	0.00

Comments: Hose stuck
Hose was not rolled up properly so it was getting stuck on the guide rail. Had to pull the hose all the way out and then properly roll it back up

3602762	PWC- 111 BROKEN	GS11115	PWC-111	CLOS	ECM F	10/24/22	7:47:00 AM	10/24/22	8:01:00 AM	00:14	0.00

Comments: found hose clamp was loose, check and inspected. tested and PWC RTS

3398376	PWC 97 Not working	GS11104	PWC-97	CLOS	ECM F	1/27/22	11:50:00 PM	1/27/22	11:54:00 PM	00:04	0.00

Comments: PWC-97 not working
Arrived at gate, checking the PWC…found no issue.

3455822	PWC 97 hose tangled	GS11104	PWC-97	CLOSE	ECM	4/12/22	9:51:00 PM	4/12/22	10:25:00 PM	00:17	0.00
	Comments: Untangled hose, reconnected nozzle. Pwc back in service										
3602808	GATE 97 PORTABLE	GS11104	PWC-97	CLOSE	ECM	10/24/22	6:55:00 PM	10/24/22	7:04:00 PM	00:09	0.00
	Comments: found loose nozzle tighten nozzle and RTS										
3408758	PWC 101 leaking from hose	GS11105	PWC-101	CLOSE	ECM	2/6/22	4:20:00 PM	2/6/22	4:31:00 PM	00:11	0.00
	Comments: pwc-101 leaking water										
	we arrived at the PWC-101 to fix the leak the hose was pulled out to see if it still reach the plane and it do the hose was cut off and the										
3478143	Gate 101 PWC Hose	GS11105	PWC-101	CLOSE	ECM	5/10/22	1:57:00 AM	5/10/22	2:06:00 AM	00:09	0.00
	Comments: PWC-101										
	Untangled PWC hose. PWC back in service										
3530989	GATE 101 PWC HOSE IS	GS11105	PWC-101	CLOSE	ECM	7/19/22	10:30:00 PM	7/19/22	10:49:00 PM	00:19	0.00
	Comments: pwc-101 issue										
	Arrived at the PWC 101 to untangled it got it untangled rolled it back up back in service										
3550251	PWC-101 Hose spraying water	GS11105	PWC-101	CLOSE	ECM	8/12/22	10:04:00 PM	8/12/22	10:16:00 PM	00:12	0.00
	Comments: pwc-101 leaking										
	I arrived at pic-101 it had a whole in the hose I cut a small piece from the nozzle put it back together no more leaks all good										
3555802	Gate 101 Portable water is not	GS11105	PWC-101	CLOSE	ECM	8/27/22	9:13:00 AM	8/27/22	9:28:00 AM	00:15	0.00
	Comments: hose tangled										
	Untangled hose and reeled it back into cabinet										
3581627	PWC 101 Hose Tangled	GS11105	PWC-101	CLOSE	ECM	9/24/22	12:00:00 AM	9/24/22	12:11:00 AM	00:11	0.00
	Comments: PWC-101 hose tangled										
	arrived at gate, it's a hose tangled… untangled/ testing the hose, back in service.										
3586189	Whe PWC hose on gate 101 is	GS11105	PWC-101	CLOSE	ECM	10/3/22	7:04:00 AM	10/3/22	7:24:00 AM	00:39	0.00
	Comments: SR opened at 07:45 and backdated to incorrect times.										
3586414	GATE 101 PWC HOSE TANGLED	GS11105	PWC-101	CLOSE	ECM	10/5/22	12:35:00 AM	10/5/22	12:54:00 AM	00:26	0.00
	Comments: PWC 101										
	Hose rolled up improperly and wrapped around axle. Untangled hose and tested water pressure which was good.										
3599409	The PWC hose on gate 101 is	GS11105	PWC-101	CLOSE	ECM	10/14/22	10:30:00 AM	10/14/22	10:44:00 AM	00:14	0.00
	Comments: Hose tangled										
	Hose was tangled around the side of the reel. Had to get enough slack in the knot to free the hose. Fully wrapped up the hose after.										
3398565	Gate 123 PWC door will not ope	GS11120	PWC-123	CLOSE	ECM	1/30/22	10:12:00 AM	1/30/22	10:19:00 AM	00:07	0.00
	Comments: gate 123 pwc door wont open										
	Pwc door lock was stock on the edge of the metal door frame, got it unstuck and open it, back in service working fine										
3500802	Gate 123 PWC HOSE REEL	GS11120	PWC-123	CLOSE	ECM	6/5/22	7:29:00 PM	6/5/22	7:37:00 PM	00:08	0.00
	Comments: ECALL: hoist was tangled, untangled hose, reeled up										
3550665	PWC 123 Hose has hole in i	GS11120	PWC-123	CLOSE	ECM	8/17/22	3:03:00 AM	8/17/22	3:23:00 AM	00:20	0.00
	Comments: PWC 123										
	Hole in hose. Had to cut off bad area of hose and reattached nozzle. Verified hose still reached aircraft water port successfully.										
3572380	Gate 123 PWC is tangled	GS11120	PWC-123	CLOSE	ECM	9/8/22	7:20:00 AM	9/8/22	7:35:00 AM	00:30	0.00
	Comments: Untangled the hose and tested all work proper. RTS.										
3420853	The GPU will not turn on. Gate 58	GS10987	GPU-58	CLOSE	ECM	2/24/22	6:07:00 AM	2/24/22	6:24:00 AM	00:30	0.00
	Comments: gpu not working										
	(N933AM) GPU would go into e&f fault when plugged into the plane and turned on. Tested it with a test head and it worked fine. Was unable										
3432753	Gate 58 the gpu cable is not	GS10987	GPU-58	CLOSE	ECM	3/11/22	5:54:00 AM	3/11/22	6:03:00 AM	00:14	0.00
	Comments: gpu cable 58										
	Arrived at gate 58 gpu cable hoist was half way, brought it down and back up , cable hoist was tangled, un tangled and work just fine, back in										
3408907	58 gpu	GS10987	GPU-58	CLOSE	ECM	2/8/22	8:40:00 PM	2/8/22	9:02:00 PM	00:29	0.00
	Comments: ECALL: hooked to plane, took off to test, got good reading,explain to AOC: no issue,RTS										
	I arrived at the GPU at 20:40 it was hook to the plane I push the button and it did not come on I did it again nothing so I took the GPU off										
3433177	GPU-58 ADAPTER	GS10987	GPU-58	CLOSE	ECM	3/15/22	8:49:00 AM	3/15/22	8:58:00 AM	00:09	1.64
	Comments: GPU-58										
	Arrived, found cable missing a snaphook, got a new snaphook and installed on cable										
3485071	GPU coupler gate 58 not working	GS10987	GPU-58	CLOSE	ECM	5/20/22	2:04:00 PM	5/20/22	2:10:00 PM	00:06	0.00
	Comments: gpu-58										
	arrived at gate 58 tested gpu with the tester and it's working properly left it on for 2 min and didn't drop, called back in service										
3508489	58 gpu	GS10987	GPU-58	CLOSE	ECM	6/20/22	8:51:00 PM	6/20/22	9:00:00 PM	00:09	0.00
	Comments: arrived at gpu-58 tested it all good back in service										
3508521	Gate 58 GPU	GS10987	GPU-58	CLOSE	ECM	6/20/22	10:35:00 PM	6/20/22	10:46:00 PM	00:11	0.00
	Comments: Aircraft mechanics were working on plane. GPU power drops when they pull power. Unplugged GPU. RTS										
	Told mechanics the power will keep dropping when they pull power from the plane. unplugged GPU so they would not use it anymore.										
3508709	GPU 58 Dropping power	GS10987	GPU-58	CLOSE	ECM	6/22/22	12:45:00 AM	6/22/22	12:58:00 AM	00:13	0.00
	Comments: gpu-58 dropping power										
	arrived at the gpu-58 the nose piece was not tightened so bud tightened the nose and the gpu stayed on back in service										

3513775	GPU-58 Inop	GS10987	GPU-58	CLOS	ECM		6/29/22	4:28:00 AM	6/29/22	4:38:00 AM	00:10	0.00
	Comments: gpu was on the plane and it was running good it was a bogus call AOC will let AA know											
3516810	GPU 58 Dropping	GS10987	GPU-58	CLOS	ECM		6/30/22	10:03:00 PM	6/30/22	10:19:00 PM	00:16	0.00
	Comments: GPU-58 Dropping power arrived at gate, checking the GPU using the test head… the output voltage and E&F reading is accurate. Tail # N931AM											
3503095	GPU-58 Dropping	GS10987	GPU-58	CLOS	ECM		6/12/22	2:01:00 AM	6/12/22	2:10:00 AM	00:09	0.00
	Comments: Check and tested the gpu is working fine the problem is the plane #868											
3517264	GPU 58 Dropping	GS10987	GPU-58	CLOS	ECM		7/5/22	12:52:00 AM	7/5/22	1:05:00 AM	00:26	0.00
	Comments: running, shut unit, head warm, bolts in head loose, tightened,no issue GPU was running when we arrived, shut unit off and head was warm, tightened bolts in head, cause they were loose, put back on aircraft,											
3525544	Gate 58-GPU	GS10987	GPU-58	CLOS	ECM		7/8/22	9:54:00 PM	7/8/22	10:06:00 PM	00:12	0.00
	Comments: Gate-58 GPU arrived at gate, checking the GPU… found out no issue. Tail # N907AA											
3525563	GATE 58 GPU	GS10987	GPU-58	CLOS	ECM		7/8/22	11:40:00 AM	7/8/22	11:52:00 PM	00:11	0.00
	Comments: Gate-58 GPU inop arrived at gate, checking the GPU using the test head… the output voltage and E&F reading is accurate. Tail # N907AA											
3530753	GPU 58- NOT	GS10987	GPU-58	CLOS	ECM		7/17/22	7:32:00 AM	7/17/22	7:47:00 AM	00:30	0.00
	Comments: not fully plugged into plane, plugged in all the way, ran on plane											
3548176	Gate 58 GPU	GS10987	GPU-58	CLOS	ECM		8/8/22	12:00:00 AM	8/8/22	12:21:00 AM	00:21	0.00
	Comments: GPU 58 GPU head screws were found loose causing there not to be a good connection and getting warm. Tightened screws down and reconnected to											
3555210	GPU 58 not	GS10987	GPU-58	CLOS	ECM		8/20/22	9:15:00 PM	8/20/22	9:24:00 PM	00:13	0.00
	Comments: gpu-58 not working arrived at GPU-58 they have the plane on a portable so I test the GPU and got good reading GPU-58 all good											
3586195	3586195 - GPU	GS10987	GPU-58	CLOS	ECM		10/3/22	9:09:00 AM	10/3/22	9:14:00 AM	00:05	0.00
	Comments: no issue, GPU is hooked and running normal operation											
3390352	GATE 103 GPU	GS10990	GPU-103	CLOS	ECM		1/15/22	10:57:00 PM	1/15/22	11:04:00 PM	00:07	0.00
	Comments: ECALL:arrived at gate, checking the GPU , found no issue. TAIL # N8650F											
3398780	GPU gate 103	GS10990	GPU-103	CLOS	ECM		2/1/22	5:52:00 PM	2/1/22	6:01:00 PM	00:11	0.00
	Comments: ECALL… GPU INOP When I arrived the gpu was not connected to Southwest N8707P… So I tested the unit to see it had good enough voltage and it did… also											
3398787	GPU-103 keeps	GS10990	GPU-103	CLOS	ECM		2/1/22	7:35:00 PM	2/1/22	7:56:00 PM	00:21	0.00
	Comments: Tested unit with portable and voltages were good. Helped agent secure cable to plane. Unit working.											
3408681	Gate 103 GPU	GS10990	GPU-103	CLOS	ECM		2/5/22	12:12:00 PM	2/5/22	12:19:00 PM	00:07	0.00
	Comments: Gpu inop Plane had a power cart on it. Tested the gpu using a test head and it worked.											
3438370	GPU 103 not	GS10990	GPU-103	CLOS	ECM		3/23/22	7:51:00 PM	3/23/22	7:54:00 PM	00:03	0.00
	Comments: gpu 103 inop Arrived at the gpu on 103 gpu is hook to the plane and I see solid green light on the gpu back in service											
3555003	GPU-103	GS10990	GPU-103	CLOS	ECM		8/18/22	1:48:00 PM	8/18/22	1:57:00 PM	00:09	0.00
	Comments: E+F fault, plugged into plane and turned on. ran on plane											
3602835	Gate 103 the gpu	GS10990	GPU-103	CLOS	ECM		10/25/22	6:37:00 AM	10/25/22	6:45:00 AM	00:16	0.00
	Comments: inspected and tested GPU, working normal for operation. Tail # N8752Q inspected and tested GPU, working normal for operation. Tail # N8752Q A-115.1, B- 118.2, C-116.3, E-27.2, F-27.2											
3607429	3607429 - GPU	GS10990	GPU-103	CLOS	ECM		10/30/22	7:15:00 AM	10/30/22	8:15:00 AM	01:30	335.00
	Comments: replaced nose piece with new one**											
3385315	3385315 - GPU-	GS10994	GPU-110	CLOS	ECM		1/8/22	11:14:00 AM	1/8/22	11:21:00 AM	00:07	0.00
	Comments: GPU110 won't take While waiting for the flight to push off so I can check the auto level again , a call for this GPU came in I walked up to the GPU and it was											
3390692	Gate 110 issue	GS10994	GPU-110	CLOS	ECM		1/19/22	9:16:00 AM	1/19/22	9:22:00 AM	00:06	0.00
	Comments: Ecall : GPU Inop,GPU working as should NPF & RTS I tested the GPU is working fine check the voltage is good I check and is not issue the problem is the plane											
3446326	Gate 110 the gpu	GS10994	GPU-110	CLOS	ECM		3/31/22	9:04:00 AM	3/31/22	9:26:00 AM	00:22	0.00
	Comments: gpu -110 Arrived tested gpu with a tester work fine , plugged back it to aircraft working properly, back in service											
3508735	3508735 - GPU-	GS10994	GPU-110	CLOS	ECM		6/22/22	9:53:00 AM	6/23/22	5:37:00 AM	00:13	0.00
	Comments: Ecall: GPU cable and head damaged, AOC and GOAA aware of issue, airfield report filed will repair. arrived found cable from GPU cut and head mushed called AOC to send out airfield ops and Ken, from GOAA .they took pics and wrote u											
3416300	Gate 110 the gpu	GS10994	GPU-110	CLOS	ECM		2/19/22	9:42:00 AM	2/19/22	9:57:00 AM	00:15	0.00
	Comments: Gpu inop Power cart was already on the plane when I arrived. Tested the gpu using a test head and it worked fine. Made sure the screws in the cable											
3416515	GPU 110 not	GS10994	GPU-110	CLOS	ECM		2/21/22	3:40:00 PM	2/21/22	3:43:00 PM	00:03	0.00

Comments: GPU-110
Arrived, gpu is on plane and working

3430443	110 gpu	GS10994	GPU-110	CLOSE	ECM	3/4/22	3:19:00 PM	3/4/22	3:25:00 PM	00:08	0.00

Comments: gpu cable was not connected properly . Adjusted cable and unit stays running . RTS

3531008	Gate 110 GPU is	GS10994	GPU-110	CLOSE	ECM	7/20/22	5:25:00 AM	7/20/22	5:33:00 AM	00:16	0.00

Comments: Main disconnect was off. Turned on GPU, ran fine. A-116.8, B-116.9, C-116.8
Main disconnect was off. Turned on GPU, ran fine. A-116.8, B-116.9, C-116.8

3550561	Gate 110 GPU	GS10994	GPU-110	CLOSE	ECM	8/15/22	10:09:00 PM	8/16/22	1:28:00 AM	05:52	0.01

Comments: GPU 110
Found bad F relay in cable. Removed bad cable and replaced with new one. After changing cable got 116 volts on all phases and 26.8 vo

3550641	A2-IBA-4 jam	GS13466	A2-IBA-4	CLOSE	ECM	8/16/22	6:16:00 PM	8/16/22	6:22:00 PM	00:06	0.00

Comments: brought door up manually, cleared bags from photo eye, brought door down, put in auto, test, RTS
Inspected line. Used HOA to bring door up manually. Cleared bags from photo eyes. Brought door back down, put in auto, tested, RTS

3385279	A2-IBL2A-01-Doo	GS13487	A2-IBL2A-01-	CLOSE	ECM	1/7/22	9:52:00 PM	1/7/22	10:03:00 PM	00:13	0.00

Comments: Ecall : Door alarm, Reset alarm call back in service

3446472	A2-IBL2A-01-Door	GS13487	A2-IBL2A-01-	CLOSE	ECM	4/1/22	4:26:00 PM	4/1/22	4:49:00 PM	00:29	0.00

Comments: Ecall : Start fault, Secured photo eye reset fault & RTS
arrived & assessed manually opened & closed door asset functioning properly panel stated door open when photo eye recognized door down

3446476	A2-IBL2A-01-Door	GS13487	A2-IBL2A-01-	CLOSE	ECM	4/1/22	5:33:00 PM	4/1/22	5:45:00 PM	00:17	0.00

Comments: Ecall : Start fault, Asset functioning as should NPF & RTS
when I arrived there was no one there I badged in & tested the asset the asset functioned 100% properly RTS

3464878	IBL2A-01	GS13487	A2-IBL2A-01-	CLOSE	ECM	4/27/22	4:15:00 PM	4/27/22	4:23:00 PM	00:08	0.00

Comments: ECALL-Cleared door fault @ MCP Panel. door closed & operator cleared alarm, RTS.

3550160	A2-IBL2A-01-Doo	GS13487	A2-IBL2A-01-	CLOSE	ECM	8/11/22	5:10:00 PM	8/11/22	5:41:00 PM	00:31	0.00

Comments: Ecall : Door fault, Tightened photo eye back into place reset asset & RTS
the door up photo eye not adjusted properly tightened photo eye to bracket adjusted bracket so photo eye is parallel with door perfectly now

3581604	A2-IBL2A-01-Doo	GS13487	A2-IBL2A-01-	CLOSE	ECM	9/23/22	5:55:00 PM	9/23/22	6:04:00 PM	00:15	0.00

Comments: Ecall : Door fault, Cleared E-stops closed door reset asset & RTS
arrived at asset inspected asset reset all e-stops and asset once the door closed waited for alarm to clear tested unit monitored it and called

3508017	A2-IB-8A-DOOR1	GS13487	A2-IBL2A-01-	CLOSE	ECM	6/16/22	5:14:00 PM	6/16/22	5:24:00 PM	00:42	0.00

Comments: P/E loose, 1 lights, adjusted till 3 lights, monitored, RTS
got there, inspected door, was a photo-eye loose, one light, adjusted photo-eye till had three lights, door came down then told agency to b

3516790	A2-IB-8A-DOOR-	GS13487	A2-IBL2A-01-	CLOSE	ECM	6/30/22	5:36:00 PM	6/30/22	5:42:00 PM	00:06	0.00

Comments: Cleaned photoeye, started line, door opened, then stopped, door closed, RTS
Got there, inspected door, noticed photoeye had one light. Cleaned photoeye, started line, door opened, then stopped, door closed, RTS

3526057	A2-IBL2A-01-Doo	GS13487	A2-IBL2A-01-	CLOSE	ECM	7/13/22	8:49:00 PM	7/13/22	8:57:00 PM	00:08	0.00

Comments: reflector was not shining back to sensor. clean and adjust the reflector and photo eye and test. RTS
inspected asset and found it was open but reflector was not shining back to sensor. clean and adjust the reflector and photo eye and test.

3530512	IBL2A (8A	GS13487	A2-IBL2A-01-	CLOSE	ECM	7/14/22	4:00:00 PM	7/14/22	4:06:00 PM	00:10	0.00

Comments: Reset jam, tested. CBIS.
Went to asset, reset jam tested. CBIS.

3534455	A2-IB-8A-DOOR1	GS13487	A2-IBL2A-01-	CLOSE	ECM	7/25/22	4:27:00 PM	7/25/22	5:11:00 PM	00:44	0.00

Comments: troubleshot,failed to close,P/E loose,not lined up with reflector,tightened,adjusted,reset fault,RTS
Troubleshot the door, and found out, it was failed to close, because the photo-eye was loose, and not lined up with reflector, I tightened the

3538811	A2-IB-8A-DOOR1	GS13487	A2-IBL2A-01-	CLOSE	ECM	7/28/22	4:38:00 PM	7/28/22	4:45:00 PM	00:17	0.00

Comments: door already down, no alarm, cleaned P/Es & reflectors, tested, RTS
arrived at asset, once arrived at asset, door was already down, no alarm, cleaned photo-eyes, and reflectors, tested, back in service

3548242	A2-IBL2A-01-Doo	GS13487	A2-IBL2A-01-	CLOSE	ECM	8/8/22	5:40:00 PM	8/8/22	5:48:00 PM	00:08	0.00

Comments: Arrived at asset, cleared fault, reset, tested, RTS
Arrived at asset, cleared fault, reset, tested, RTS

3550626	IBL2A (8A	GS13487	A2-IBL2A-01-	CLOSE	ECM	8/16/22	3:37:00 PM	8/16/22	3:48:00 PM	00:18	0.00

Comments: Inspected asset, checked door, made adjustments to photo eyes, reset door fault, fault clear, RTS
Inspected asset, checked door, made adjustments to photo eyes, reset door fault, fault clear, RTS

3550633	A2-IBL2A-01-Doo	GS13487	A2-IBL2A-01-	CLOSE	ECM	8/16/22	5:37:00 PM	8/16/22	5:54:00 PM	00:27	0.00

Comments: used HOA to manually bring door down and up, E-stop, reset, cleared faults, E-stop, reset, RTS
Inspected line. Used HOA to bring down door manually and up. E-stop and reset panel and control station. Used panel to clear faults. E-

3555202	A2-IBL2A-01-Doo	GS13487	A2-IBL2A-01-	CLOSE	ECM	8/20/22	6:30:00 PM	8/20/22	6:59:00 PM	01:00	0.00

Comments: inspect photo-eye, tested door, back in service
inspect photo-eye, tested door, back in service

3555476	A2-IBL2A-01-Doo	GS13487	A2-IBL2A-01-	CLOSE	ECM	8/23/22	5:07:00 PM	8/23/22	5:25:00 PM	00:18	0.00

Comments: Arrived at asset, inspected asset, cleared fault, tested, RTS
Arrived at asset, inspected asset, cleared fault, tested, RTS

3555911	A2-IBA-2 jam	GS13487	A2-IBL2A-01-	CLOSE	ECM	8/28/22	4:15:00 PM	8/28/22	4:39:00 PM	00:24	0.00

Comments: cleared bags from the photo-eye, reset fault, monitored, RTS
Arrived at the assed, inspected it, cleared bags from the photo-eye, reset fault, monitored, RTS

3572503	IBL2A (Carousel 2A) bag s door	GS13487	A2-IBL2A-01-Door	CLOSE	ECM	9/9/22	5:32:00 PM	9/9/22	5:47:00 PM	00:38	0.00

Comments: Jam & door fault, clear bag from p. eye manually closed door, e-stop, reset, cleaned p. eye, RTS.
Had a jam & door fault, hit the e-stop, clear bag from p. eye, manually closed door, e-stop, reset , got it working, cleaned p. eye and CBIS.

3548337	IBL2A-Door (Carousel 2A) bag	GS13487	A2-IBL2A-01-Door	CLOSE	ECM	8/9/22	2:56:00 PM	8/9/22	3:16:00 PM	00:11	0.00

Comments: e-stop, reset panel, adjusted photo eye, reset line, tested, RTS
Inspected line, door was open and line was not running. E-stopped and reset panel. Adjusted photo eye by door. reset line, door opened and

3548353	A2-IBL2A-01-Doo jam	GS13487	A2-IBL2A-01-Door	CLOSE	ECM	8/9/22	5:46:00 PM	8/9/22	6:23:00 PM	00:30	0.00

Comments: found door open and system was not reading that. made adjustment to photo eye, cleared fault, RTS
Arrived at the asset and found the door open but the system was not reading that. went to photo eye and made adjustment. cleared fault,

3398458	AS4 RC3	GS11300	AS-4-RC3-1	CLOSE	ECM	1/29/22	7:09:00 AM	1/29/22	7:45:00 AM	01:12	0.00

Comments: Ecall : Door fault, Cycled power off & back on adjust limits & RTS
arrived & assessed attempted to run opened door VIA circuit board closed door same way fault did not clear adjusted limits opened & closed

3480261	TSA BELT 4 IN/OB	GS11300	AS-4-RC3-1	CLOSE	ECM	5/13/22	6:40:00 PM	5/13/22	6:54:00 PM	00:14	0.00

Comments: Ecall : Jam on asset, Cleared jam condition reset asset & RTS
door showing jam height limit senor not contacting door adjust height limit sensor clear jam restart system

3490700	FIS AS4 REQUEOK BELT	GS11300	AS-4-RC3-1	CLOSE	ECM	6/1/22	5:44:00 PM	6/1/22	5:53:00 PM	00:09	0.00

Comments: Ecall : Jam, Cleared jam condition reset fault & RTS
When I arrived I climbed up line to where jam was located I cleared jam and reset the fault I climbed back down line to slope plate and cle

3501139	A/S 4 Recheck belt 2 jam	GS11300	AS-4-RC3-1	CLOSE	ECM	6/8/22	7:40:00 PM	6/8/22	7:58:00 PM	00:18	0.00

Comments: ECALL-Went to Airside , cleared jam, reset RTS.
Went to Airside , cleared jam, reset RTS.

3390427	AS4 customs TSA belt	GS11300	AS-4-RC3-1	CLOSE	ECM	1/16/22	7:31:00 PM	1/16/22	7:46:00 PM	00:15	0.00

Comments: ECALL:Arrived at asset, and it was running, checked assets before and after, no issues, RTS
Arrived at asset, and it was running, checked assets before and after, no issues, back in service

3460288	AS4 FIS Transfer Belt	GS11300	AS-4-RC3-1	CLOSE	ECM	4/15/22	4:42:00 PM	4/15/22	5:20:00 PM	00:38	0.00

Comments: ECALL:Once lightening alert lifted, and I was able to get to unit, tested, no mechanical issue, RTS
Once lightening alert lifted, and I was able to get to unit, I tested it, no mechanical issue found, returned to service

3464498	AS4 FIS RC2	GS11300	AS-4-RC3-1	CLOSE	ECM	4/23/22	5:35:00 PM	4/23/22	6:01:00 PM	00:26	0.00

Comments: bag lock caught between merge & standard belt,clear ESTOP, jams clear, called back in service
Arrived at asset, ESTOP MCP, crawled up line, bag lock caught between merge & standard belt, was able to free bag & lock with no

3480255	AS4 TSA Connecting belt	GS11300	AS-4-RC3-1	CLOSE	ECM	5/13/22	5:45:00 PM	5/13/22	5:58:00 PM	00:13	0.00

Comments: ECALL: checked the belt(s), no faults, found belt is ok
checked the belt(s), no faults, found belt is ok

3490421	A/S 4 Recheck belt	GS11300	AS-4-RC3-1	CLOSE	ECM	5/30/22	3:47:00 PM	5/30/22	3:55:00 PM	00:08	0.00

Comments: ECALL:cleared in line, reset line, called back in service, got to ECALL after other active ECALL
Inspect asset, cleared in line, reset line, called back in service, got to ECALL after other active ECALL

3516892	AS4 FIS RC3	GS11300	AS-4-RC3-1	CLOSE	ECM	7/1/22	5:55:00 PM	7/1/22	6:20:00 PM	00:50	0.00

Comments: jam was already cleared, inspected and wiped photoeyes, monitored, tested, RTS
Arrived at asset, jam was already cleared, inspected and wiped photoeyes, monitored, tested, RTS

3517436	TSA BELT FIS AS4 NOT	GS11300	AS-4-RC3-1	CLOSE	ECM	7/6/22	4:36:00 PM	7/6/22	4:55:00 PM	00:19	0.00

Comments: I manually lowered door to clear fault. Tested RTS.
When I arrived, I manually lowered door to clear fault. Tested RTS.

3525757	AS4 FIS RC	GS11300	AS-4-RC3-1	CLOSE	ECM	7/10/22	8:48:00 PM	7/10/22	9:17:00 PM	00:29	0.00

Comments: Asset overload cleared and reset, RTS.
Asset assessed for issue, asset overload cleared and reset, RTS.

3525857	AS4 FIS RC3	GS11300	AS-4-RC3-1	CLOSE	ECM	7/11/22	7:31:00 PM	7/11/22	7:47:00 PM	00:32	0.00

Comments: Overload troubleshooted, cleared and monitored. RTS.
Asset assessed, Overload troubleshooted, cleared and monitored. RTS.

3530997	AS-4-RC3 Bag Jam	GS11300	AS-4-RC3-1	CLOSE	ECM	7/19/22	11:40:00 PM	7/19/22	11:59:00 PM	00:19	0.00

Comments: Bag jam cleared and asset RTS.
Asset assessed for issues. Bag jam cleared and asset RTS.

3577761	AS4 TSA belt not working	GS11300	AS-4-RC3-1	CLOSE	ECM	9/21/22	3:19:00 PM	9/21/22	4:15:00 PM	01:37	0.00

Comments: no issues with belt, keypad not working, notify supervisor and return to bagroom.

3582029	3582029 - AS4 RC3	GS11300	AS-4-RC3-1	CLOSE	ECM	9/27/22	11:45:00 AM	9/27/22	12:23:00 PM	01:59	0.00

Comments: sent to AS4 without asset tag, found RC3 line e-stopped. reset and RTS
arrived, called for unknown issue. upon inspection found estop pressed on ec3 line section 1. removed estop and RTS

3586279	AS4 customs out bound belt not	GS11300	AS-4-RC3-1	CLOSE	ECM	10/3/22	4:16:00 PM	10/3/22	4:30:00 PM	00:14	0.00

Comments: inspected, reset overload, tested, RTS
inspected, reset overload, tested, RTS

3586395	AS4 FIS Outbound Belt	GS11300	AS-4-RC3-1	CLOSE	ECM	10/4/22	4:37:00 PM	10/4/22	5:38:00 PM	01:01	0.00

Comments: went to panel, manually reset overload, noticed belt loose, tightened belt, prevent an overload
went to panel, manually reset overload, noticed belt loose, tightened belt, prevent an overload

3586408	AS4 FIS Outbound Belt	GS11300	AS-4-RC3-1	CLOSE	ECM	10/4/22	10:56:00 PM	10/4/22	11:10:00 PM	00:14	0.00
	Comments: went to panel and reset overload on asset. RTS										
3460292	A2-IB-8A-DOOR1 jam	GS13435	A2-IBL2A-01	CLOSE	ECM	4/15/22	3:38:00 PM	4/15/22	4:05:00 PM	00:27	0.00
	Comments: ECALL: closed door manually, reset panel,started line, door open, close, monitored, RTS										
	Got there was jam on door, closed door manually, then went panel, reset then started line door open, then stopped line, door came down,										
3539040	A2-IBL2A-01 (A2-IBL2A-02) jam	GS13435	A2-IBL2A-01	CLOSE	ECM	7/30/22	7:43:00 PM	7/30/22	7:55:00 PM	00:12	0.00
	Comments: remove bag and reset the line										
3398392	AS4 RC4	GS11306	AS-4-RC4-1	CLOSE	ECM	1/28/22	7:16:00 AM	1/28/22	7:49:00 AM	01:28	0.00
	Comments: Ecall : Belt not running,Cleared fault reset asset & RTS										
	arrived at asset waited for escort headed inside with escort inspected asset photo eyes and reflectors headed to panel cleared fault testec										
3433348	JAM ON RECK BELT 4 IN FIS	GS11306	AS-4-RC4-1	CLOSE	ECM	3/16/22	6:55:00 PM	3/16/22	7:06:00 PM	00:15	0.00
	Comments: ECALL: clear jam, reset, back in service.										
3433354	recheck belt number 4 in FIS 4	GS11306	AS-4-RC4-1	CLOSE	ECM	3/16/22	8:41:00 PM	3/16/22	9:15:00 PM	00:34	0.00
	Comments: ECALL: clear bag jam, reset asset, RTS. monitor asset										
3517431	AS4 FIS TSA belt not working	GS11306	AS-4-RC4-1	CLOSE	ECM	7/6/22	3:39:00 PM	7/6/22	3:55:00 PM	00:16	0.00
	Comments: Went to asset, reset jam, tested, CBIS.										
	Went to asset, reset jam, tested, CBIS.										
3393500	AS4-BELT 2 JAMMED	GS11301	AS-4-RC3-2	CLOSE	ECM	1/22/22	1:06:00 PM	1/22/22	1:30:00 PM	00:48	0.00
	Comments: ECALL: Jam, removed bags that were jammed, cleared jam, tested, RTS										
	arrived at asset, inspected and identified jam, removed bags that were jammed, cleared jam, tested it, called back in service										
3398551	3398551 - AS 4 FIS Recheck belt	GS11301	AS-4-RC3-2	CLOSE	ECM	1/30/22	7:09:00 AM	1/30/22	7:25:00 AM	00:16	0.00
	Comments: ECALL:inspected asset, cleaned photo-eye, cleared fault, called back in service										
	inspected asset, cleaned photo-eye, cleared fault, called back in service										
3433043	BELT # 3 INOP 1803 -	GS11301	AS-4-RC3-2	CLOSE	ECM	3/13/22	7:57:00 PM	3/13/22	8:17:00 PM	00:20	0.00
	Comments: ECALL:went to airside, had to wait for escort, went inside FIS, cleared jam on O2, reset, RTS										
	went to airside, had to wait for escort, went inside FIS, cleared jam on O2, reset, back in service										
3530788	AS4 FIS Outbound	GS11301	AS-4-RC3-2	CLOSE	ECM	7/17/22	4:00:00 PM	7/17/22	4:18:00 PM	00:18	0.00
	Comments: Reset overload at MCC panel, then reset the line.										
	Reset overload at MCC panel, then reset the line.										
3513526	A2-2TC5-01 - Badge fell and	GS11544	A2-2TC5-01	CLOSE	ECM	6/26/22	8:07:00 PM	6/26/22	8:24:00 PM	00:23	0.00
	Comments: airline agent dropped badge down TC belt so I searched and found the badge in catch pan to return										
	on arrival, I was told airline agent dropped badge down TC belt so I searched and found the badge in catch pan to return										
3594657	A2-2TC5-01 - not able to reset	GS11544	A2-2TC5-01	CLOSE	ECM	10/7/22	9:00:00 PM	10/7/22	10:10:00 PM	01:10	0.00
	Comments: Reset the program, check asset RTS.										
3443521	A3-3ME-23 making a loud	GS11589	A3-3ME-23	CLOSE	ECM	3/30/22	9:52:00 AM	3/30/22	12:47:00 PM	02:55	92.09
	Comments: Ecall : Asset making loud noise, Replaced worn out bearing & RTS										
	troubleshooting the asset and found out the tracking bearing was worn out and starting to come off I turned off the asset lockout tag out										
3393499	A3-3ME-23 belt shifted	GS11589	A3-3ME-23	CLOSE	ECM	1/22/22	12:32:00 PM	1/22/22	1:05:00 PM	00:33	0.00
	confirmed with Jaimie JSM										
3534281	A3-3TC6-08 SE unable to clear	GS11668	A3-3TC6-08	CLOSE	ECM	7/24/22	4:58:00 AM	7/24/22	5:14:00 AM	00:27	0.00
	Comments: arrived at asset, removed debris from belt, wheels cover the photo-eye, reset, back in service										
	arrived at asset, removed debris from belt, wheels cover the photo-eye, reset, back in service										
3398594	A3-3TC9-01 - Badge Fell	GS11684	A3-3TC9-01	CLOSE	ECM	1/30/22	5:34:00 PM	1/30/22	5:58:00 PM	00:24	0.00
	Comments: Comment										
	Verified by Roy.										
3513342	A3-3TC9-01 - Circuit breaker	GS11684	A3-3TC9-01	CLOSE	ECM	6/24/22	6:42:00 PM	6/24/22	6:46:00 PM	00:04	0.00
	Comments: Ecall : Overload, Reset overload reset asset & RTS										
	Reset overload at MCC panel then reset the line (ok)										
3433008	A3-3TC9-02-DOOR does not	GS11684	A3-3TC9-01	CLOSE	ECM	3/13/22	11:38:00 AM	3/13/22	12:10:00 PM	00:32	0.00
	Comments: ECALL: error message, reboot system,error message was gone,tightened photo-eye,cleaned reflector,RTS										
	Inspected line, tried to start it and nothing happened wiped screens on both displays, there was an error message on the screen, tried to										
3421405	A3-3TC7-09 - MULTIPLE JAMS	GS13348	A3-3TC7-09	CLOSE	ECM	3/2/22	5:50:00 PM	3/2/22	6:01:00 PM	00:11	0.00
	Comments: ECALL: Belt not running; SE stated they fixed issue; verified; RTS										
3376926	A7-2SS3-08 /Start fault	GS10428	A7-2SS3-08	CLOSE	ECM	1/5/22	2:52:00 PM	1/5/22	3:00:00 PM	00:22	0.00
	Per JSM Roy.										
3398488	A7-2SS3-08 - Start Fault	GS10428	A7-2SS3-08	CLOSE	ECM	1/29/22	2:21:00 PM	1/29/22	3:20:00 PM	02:02	0.00
	Comments: Ecall : Overload, Tightened loose wiring in MCC reset asset and RTS										
	arrived to asset disconnected power from MCC shut off VFD reconnect power from MCC & VFD E-stopped & reset line from merge asset										
3398494	A7-2SS3-08 - Start Fault	GS10428	A7-2SS3-08	CLOSE	ECM	1/29/22	3:23:00 PM	1/29/22	5:12:00 PM	01:52	0.00
	Comments: Comment										
	Verified by Anthony.										

3385216	A7-2SS3-08 Start fault not resetting	GS10428	A7-2SS3-08	CLOS E	ECM	1/7/22	3:36:00 AM	1/7/22	3:41:00 AM	00:05	0.00
	Comments: ECALL: reset asset, check wires in motor. all good. reset and cleared. RTS										
3390346	A7-2SS3-08 - Multiple IStart	GS10428	A7-2SS3-08	CLOS E	ECM	1/15/22	6:14:00 PM	1/15/22	6:40:00 PM	00:26	0.00
	Comments: Comment Verified by Jaime.										
3607258	A7-2SS3-08 belt flipping	GS10428	A7-2SS3-08	CLOS E	ECM	10/28/22	4:24:00 AM	10/28/22	5:00:00 AM	01:12	0.00
	Comments: notice large oversize bag stuck going into L3, remove bag and adjust belt tension. test and RTS notice large oversize bag stuck going into L3, remove bag and using take up to adjust belt tension. fixed belt alignment and test asset. RTS										
3416335	A7-2OSR3-01 - Multiple Jams	GS10447	A7-2OSR3-01	CLOS E	ECM	2/19/22	5:21:00 PM	2/19/22	5:36:00 PM	00:15	0.00
	Comments: Comment Verified by Jaime.										
3500906	A3-3OSR-303 - Unusual Noise	GS13247	A3-3OSR-303	CLOS E	ECM	6/6/22	7:00:00 PM	6/6/22	9:15:00 PM	06:15	97.11
	Comments: ECALL- R/R old bearing with new one, secured all hardware , RTS. Bearing seized. Had to cut out. Sanded shaft, put new bearing on & secured all hardware. Called back in service. Trained new techs.										
3446694	Motor making a loud noise	GS13302	A3-3SS-210	CLOS E	ECM	4/4/22	1:24:00 PM	4/4/22	1:46:00 PM	00:27	0.00
	Comments: ECALL: loud noise,not overhea or leak, bag went overline cause loud noise, passed to nightshift,F/U Inspected motor, motor was making loud noise, it was not overheating or leaking oil, when a bag went overline it made a louder noise,										
3556130	A3-3SS-307 encoder fault not resetting	GS13310	A3-3SS-307	CLOS E	ECM	8/31/22	4:15:00 AM	8/31/22	9:50:00 AM	09:54	3,818.88
	Comments: Ecall : Encoder fault, Replaced cable, clamps and encoder & RTS replaced cable and clamps troubleshooting it still not working replaced the armor start at 5AM still not working checked wire connections										
3556029	A3-3SS-307 Encoder Fault	GS13310	A3-3SS-307	CLOS E	ECM	8/30/22	4:00:00 AM	8/30/22	4:00:00 AM	00:00	0.00
	Comments: JSM working on asset as of 00:00. belt and encoder replacement see related work order										
3556087	A3-3SS-307 /Shaft encoder	GS13310	A3-3SS-307	CLOS E	ECM	8/30/22	5:39:00 PM	8/30/22	5:55:00 PM	00:28	0.00
	Comments: checked encoder, motors, belt, and photo eye. everything was running okay. made necessary adjustment inspected and checked encoder, motors, belt, and photo eye. everything was running okay. made necessary adjustments to photo eye and										
3464767	A3-3TC6-09 photoeye issue	GS11644	A3-3TC6-09	CLOS E	ECM	4/26/22	7:54:00 PM	4/26/22	8:02:00 PM	00:08	0.00
	Comments: ECALL:inspected asset, asset working properly, no error, called back in service inspected asset, asset working properly, no error, called back in service										
3438135	A2-2CLM2-20 overload wont reset	GS10560	A2-2CLM2-20	CLOS E	ECM	3/21/22	4:57:00 PM	3/21/22	5:33:00 PM	00:46	0.00
	Comments: ECALL: belt ripped, overload, cleared overload and temp repaired belt. RTS, F/U needed										
3437889	A2-2CLM2-21 - Motor Overload	GS10560	A2-2CLM2-20	CLOS E	ECM	3/19/22	12:32:00 PM	3/19/22	12:37:00 PM	00:05	0.00
	Comments: ECALL: pressed on bucket,powered bucket off,waited a minute, back on, reset at MCP,cleared,RTS Arrived to MCP pressed, pressed on bucket, powered bucket off, waited a minute, powered bucket back on, reset at MCP, overload cleared,										
3582051	2CLM2-20 has a jam which will not	GS10560	A2-2CLM2-20	CLOS E	ECM	9/27/22	4:25:00 PM	9/27/22	5:00:00 PM	00:35	0.00
	Comments: inspected line, bags on line were cleared using hand mode and photo eyes cleaned and adjusted. RTS inspected line and bags on line. cleared bags from photo eyes and used hand mode to move belt. adjusted and cleaned photo eyes and reset.										
3376872	AS4 FIS OUTBOUND	GS12131	AS-4-ILRC-2	CLOS E	ECM	1/4/22	10:55:00 PM	1/5/22	12:02:00 AM	01:07	2.32
	Comments: ECALL: pin bad in belting, installed new pin and test asset. RTS went to asset, found pin backing out of the lacing. went to parts for pin, made to AS4 installed pin and straightened lacing teeth and RTS										
3530601	A/S 4 recheck belt	GS12131	AS-4-ILRC-2	CLOS E	ECM	7/15/22	5:07:00 PM	7/15/22	5:34:00 PM	00:38	0.00
	Comments: limit mechanism was caught on door Stroud, made adjustment so limit would not get caught arrived at asset, noticed belt needed to be tracked, no belt needed to be tension, tracked belt looked at SD, noticed limit mechanism was										
3555206	AS4 connection belt piece of meta	GS12131	AS-4-ILRC-2	CLOS E	ECM	8/20/22	8:30:00 PM	8/21/22	12:00:00 AM	03:40	0.00
	Comments: cover broken, looked for aluminum to fabricate new cover, rivet in place,run, RTS went to look for a plate of aluminum to fabricate a new cover, so looked in bagroom, then in parts and then went to 93 and found a piece										
3586037	FIS AS4 TSA BELT NOT	GS12131	AS-4-ILRC-2	CLOS E	ECM	10/1/22	7:52:00 PM	10/1/22	7:59:00 PM	00:18	0.00
	Comments: Went to asset, reset jam, tested, RTS Went to asset, reset jam, tested, RTS										
3455606	after clear of bags, Door does	GS12134	AS-4-ILRC-4	CLOS E	ECM	4/10/22	5:00:00 PM	4/10/22	6:00:00 PM	02:00	0.00
	Comments: ECALL: ESTOP pushed on sec 4, cleared ESTOP & DOOR closed, tested door, opened & cleared, RTS inspected asset, ESTOP pushed on section 4, cleared ESTOP and DOOR closed, tested door, opened and cleared with no issue, called										
3530818	AS4 Connection Belt will not time	GS12134	AS-4-ILRC-4	CLOS E	ECM	7/17/22	11:09:00 PM	7/17/22	11:17:00 PM	00:08	0.00
	Comments: arrived at asset, moved bags from line, reset, back in service arrived at asset, moved bags from line, reset, back in service										
3586410	AS4 FIS Outbound Belt	GS12134	AS-4-ILRC-4	CLOS E	ECM	10/4/22	11:41:00 PM	10/4/22	11:51:00 PM	00:10	0.00
	Comments: went to airside, reset overload on MCP, tested , RTS went to airside, reset overload on MCP, tested , RTS										
3385180	PBB 46 blank display	GS13532	PBB-46	CLOS E	ECM	1/6/22	4:37:00 PM	1/6/22	4:42:00 PM	00:05	0.00
	Comments: Ecall : Megalis screen off, Turned Megalis screen back on & RTS When I arrived the megalis screen was off, so I turned it back on... RTS PLANE NUMBER N26215										
3385195	PBB 46 vertical indicate	GS13532	PBB-46	CLOS E	ECM	1/6/22	8:44:00 PM	1/6/22	9:02:00 PM	00:18	0.00
	Comments: Ecall : Height indactor inop, Indicator working should NPF & RTS When I arrived the Magelis was operational… showing the numerical digital for the height of the bridge… I checked all the functions of the										
3385467	Gate 46 PBB NO MVMT	GS13532	PBB-46	CLOS E	ECM	1/10/22	10:08:00 AM	1/10/22	10:19:00 AM	00:11	0.00

Comments: bridge wont move

Arrived plane on gate agent says as he drive bridge stops checked alarm history it says gpu hoist deployed. Ground crew is trying to connect

3502988	Gate 46 PBB/AUTOLEVE	GS13532	PBB-46	CLOSE	ECM	6/10/22	10:03:00 PM	6/10/22	10:22:00 PM	00:18	0.00

Comments: Ecall : Auto level, Auto level is working as should NPF & RTS

I arrived at bridge 46 to check the auto level I drove the bridge out did the vertical then the auto level went down then went up the auto lev

3385585	PBB 46 blank screen no	GS13532	PBB-46	CLOSE	ECM	1/11/22	5:17:00 PM	1/11/22	5:27:00 PM	00:10	0.00

Comments: screen inop agent complained the operator screen not working correctly

Follow up when flight leaves, bridge is in service

3390499	PBB 46 won't move	GS13532	PBB-46	CLOSE	ECM	1/17/22	3:18:00 PM	1/17/22	3:21:00 PM	00:03	0.00

Comments: pbb-46. E call cancel

E call cancel

3408633	GATE 46 CABIN NOT MOVING	GS13532	PBB-46	CLOSE	ECM	2/4/22	10:02:00 PM	2/5/22	7:58:00 AM	13:29	73.90

Comments: Ecall… Cabin will not rotate

Assisted Felino with this call… when I arrived I inspected the bridge and noticed that the Cab motor sprocket disappeared… so as we were

3420966	46 leaking hydraulic fluid	GS13532	PBB-46	CLOSE	ECM	2/25/22	7:25:00 PM	2/26/22	12:46:00 AM	08:48	1,837.04

Comments: bridge -46 leaking hydraulic fluid

We arrived at the gate 46 and the hydraulic was all over the ground the fire department was there as well I had bag 1 bring me three bags of

3446467	pbb - gate 46 bridge interior	GS13532	PBB-46	CLOSE	ECM	4/1/22	3:22:00 PM	4/1/22	3:34:00 PM	00:13	0.00

Comments: interior display screen is black

Assisted Jose

3455512	PBB-46 NOT MOVING	GS13532	PBB-46	CLOSE	ECM	4/9/22	1:47:00 PM	4/9/22	1:59:00 PM	00:12	0.00

Comments: fully connected to the plane and passengers were getting off when I arrived.

3398769	PBB 46 out of limits	GS13532	PBB-46	CLOSE	ECM	2/1/22	4:09:00 PM	2/1/22	4:17:00 PM	00:08	0.00

Comments: call came in for bridge out of limits arrived plane waiting found bridge on right swing limit

Use bypass to get bridge off of right swing and stayed with gate agent until docked to plane

3500984	PBB 46 console asking for log in	GS13532	PBB-46	CLOSE	ECM	6/7/22	3:53:00 PM	6/7/22	4:38:00 PM	00:45	1,562.30

Comments: arrived no plane on gate found magelis not communicating with bridge need to install new style magel

3501031	The jet bridge will not move on gate	GS13532	PBB-46	CLOSE	ECM	6/8/22	8:04:00 AM	6/8/22	8:12:00 AM	00:08	0.00

Comments: PBB-46

Reset Auto Level

3502996	Gate 46 PBB	GS13532	PBB-46	CLOSE	ECM	6/11/22	12:51:00 AM	6/11/22	1:02:00 AM	00:11	0.00

Comments: Gate-46 PBB

arrived at gate, the bridge was in operation tested and verified.

3508206	Gate 46 JB is jumping	GS13532	PBB-46	CLOSE	ECM	6/18/22	8:51:00 AM	6/18/22	9:04:00 AM	00:13	0.00

Comments: Bridge jumping

Waited for operator to move the bridge off of the plane. They moved the bridge back with no issues. I tested the bridge functions and it

3508252	Gate 46-PBB wont move	GS13532	PBB-46	CLOSE	ECM	6/18/22	6:58:00 PM	6/18/22	6:58:00 PM	00:00	0.00

Comments: Gate-46 PBB wont move

AOC cancel the e-call for gate 46

3508258	Gate 46-PBB autolevel issu	GS13532	PBB-46	CLOSE	ECM	6/18/22	8:47:00 PM	6/18/22	9:06:00 PM	00:26	0.00

Comments: Gate-46 PBB auto level issue

Arrived at gate, check, reset and testing the auto level… then back in service.

3508409	The auto lever on gate 46 will not	GS13532	PBB-46	CLOSE	ECM	6/20/22	10:46:00 AM	6/20/22	12:15:00 PM	00:26	172.00

Comments: Pbb-46 natasha - 1046-1110

3508416	PBB-46 ALARM	GS13532	PBB-46	CLOSE	ECM	6/20/22	12:32:00 PM	6/20/22	12:40:00 PM	00:07	0.00

Comments: PBB-46

Arrived, auto level alarm going off, set auto level test it and it is working fine

3508655	Gate 46-auto leve issue	GS13532	PBB-46	CLOSE	ECM	6/21/22	3:25:00 PM	6/21/22	3:37:00 PM	00:12	0.00

Comments: arrived no plane at gate inspected auto level and found wires from actuator broken

Cut and stripped back fresh wire and joined connections with consumable connectors. Tested several times with no issues

3517379	357379 - Gate 46 Out of limits	GS13532	PBB-46	CLOSE	ECM	7/6/22	7:32:00 AM	7/6/22	7:40:00 AM	00:08	0.00

Comments: bridge-46 out of limit

Arrived at gate-46 it was a swing limit plane at the gate I reset and got the bridge out from the swing limit back in service

3526008	Gate 46 Control Panel stop	GS13532	PBB-46	CLOSE	ECM	7/13/22	11:08:00 AM	7/13/22	11:20:00 AM	00:12	0.00

Comments: when arrived, found VFD tripped, reset VFD, returned to service

when arrived, found VFD tripped, reset VFD, returned to service

3531034	Gate 46 Indicator is not working	GS13532	PBB-46	CLOSE	ECM	7/20/22	10:35:00 AM	7/20/22	10:50:00 AM	00:15	0.00

Comments: adjusted wheel indicator

3534633	PBB-46 CARPET COMING UP IN	GS13532	PBB-46	CLOSE	ECM	7/27/22	7:07:00 PM	7/27/22	7:35:00 PM	00:28	0.00

Comments: pbb-46 carpet coming up

I arrived at gate-46 carpet had some strings coming out I cut the strings off them walk the tunnels to see if there was more tunnels are all

3539307	3539307 - PBB-46 Broken cable	GS13532	PBB-46	CLOSE	ECM	8/2/22	11:00:00 AM	8/2/22	12:13:00 PM	02:26	101.26

Comments: sprocket broke on half, secondary chain sprocket also broke, removed and replace new, tested

cab rotate, sprocket broke on half, secondary chain sprocket also broke, removed and replace new, tested

3548061	Gate 46 PBB ROOF LEAK	GS13532	PBB-46	CLOSE	ECM	8/6/22	3:34:00 PM	8/6/22	3:43:00 PM	00:09	0.00
	Comments: leak in roof No one was present when I arrived. Couldn't find the leak due to the fact that the rain had stopped some time ago. When I called Aoc to call										
3548145	GTATE -46 JB NOT WORKING	GS13532	PBB-46	CLOSE	ECM	8/7/22	4:07:00 PM	8/7/22	4:26:00 PM	00:19	0.00
	Comments: PBB 46 Bridge was working when we arrived. Don't think Agent was pressing fully on deadman button.										
3585970	GATE 46 2 POLE BULBS	GS13532	PBB-46	CLOSE	ECM	9/30/22	10:55:00 PM	9/30/22	11:56:00 PM	00:30	4.16
	Comments: Gate-46 light bulb arrived at gate, it's broken light bulb issue, went to the parts get a new light bulbs… installed Testing and back in service.										
3586159	Gate 46-PBB flickering light	GS13532	PBB-46	CLOSE	ECM	10/2/22	8:38:00 PM	10/2/22	8:59:00 PM	00:21	4.16
	Comments: PBB 48 Porch lights were flickering. Took old bulbs out and replaced with new.										
3599322	Gate 46 out of limits	GS13532	PBB-46	CLOSE	ECM	10/13/22	7:18:00 AM	10/13/22	7:29:00 AM	00:11	0.00
	Comments: Bridge out of limits Bridge was in a right swing limit. Bypassed through the limit until the bridge could be moved normally. Waited until the operator drove the										
3602698	46 jetbridge jumpy and slow	GS13532	PBB-46	CLOSE	ECM	10/23/22	2:36:00 PM	10/23/22	6:45:00 PM	00:35	0.00
	Comments: 1st shift: Bridge on plane - will be leaving at 1818. F/U needed from second shift.										
3619315	Gate 46-PBB issues	GS13532	PBB-46	CLOSE	ECM	11/11/22	4:21:00 PM	11/11/22	4:38:00 PM	00:34	0.00
	Comments: gate not powering on, max swing limit, held power button, bypass to move out of limit arrived at gate, gate was not powering on, noticed that gate was in max swing limit, held power button and bypass button to move bridge out										
3619432	PBB 46 wont move	GS13532	PBB-46	CLOSE	ECM	11/12/22	7:48:00 PM	11/12/22	7:53:00 PM	00:05	0.00
	Comments: arrived, checking the pilot console, found out no issue										
3599628	GATE 46 JETWAY HAS	GS13532	PBB-46	CLOSE	ECM	10/17/22	12:17:00 AM	10/17/22	12:23:00 AM	00:06	0.00
	Comments: PBB 46 Bridge was in swing right limit. Had to bypass off limit and came back online.										
3602455	Gate 46 PBB LIGHT	GS13532	PBB-46	CLOSE	ECM	10/20/22	8:28:00 PM	10/20/22	8:49:00 PM	00:30	5.92
	Comments: install new bulb to replace burnt out bulb in bridge										
3398379	Gate 111	GS11061	PBB-111	CLOSE	ECM	1/28/22	4:51:00 AM	1/28/22	4:58:00 AM	00:12	0.00
	Comments: Ecall : Alarm going off in bridge, Reset auto level & RTS Auto level was not set properly by Alaska air so the auto level alarm was going off. Reset it and the alarm stopped										
3408578	The Jet bridge on gate 111 will not	GS11061	PBB-111	CLOSE	ECM	2/4/22	8:32:00 AM	2/4/22	8:44:00 AM	00:20	0.00
	Comments: Bridge wont move Bridge was fully connected to a plane when I arrived. Found no issues.										
3408555	GATE 111 NOT MOVING	GS11061	PBB-111	CLOSE	ECM	2/4/22	12:21:00 AM	2/4/22	12:32:00 AM	00:11	0.00
	Comments: Gate-111 not moving arrived at gate, checking the the bridge found out no issue.										
3484960	Gate 111 jetbridge will not	GS11061	PBB-111	CLOSE	ECM	5/19/22	12:55:00 PM	5/19/22	1:09:00 PM	00:14	0.00
	Comments: Wheels wont turn left Wheels turned fine. They had the wheels at the left steer limit (wheels were at 0 degrees). Opened the console and confirmed that the left										
3480490	3480490 - Gate 111 Bridge Won't	GS11061	PBB-111	CLOSE	ECM	5/16/22	12:35:00 PM	5/16/22	12:49:00 PM	00:33	0.00
	Comments: Reset the bridge turn wheels to the left and right back in service										
3489984	111 not moving	GS11061	PBB-111	CLOSE	ECM	5/26/22	6:40:00 PM	5/26/22	6:47:00 PM	00:07	0.00
	Comments: Gate-111 not moving Arrived at gate, the bridge was in operation tested and verified.										
3555039	GPU hoist cord wont lower	GS11061	PBB-111	CLOSE	ECM	8/18/22	10:56:00 PM	8/19/22	12:00:00 AM	01:05	405.64
	Comments: Cable hoist would not come down arrived at gate, the cable hoist was tangled.. untangled/testing and back in service.										
3555419	3555419 - Jetway 111 making	GS11061	PBB-111	CLOSE	ECM	8/23/22	8:57:00 AM	8/23/22	9:16:00 AM	00:19	0.00
	Comments: PBB-111 Verify the bridge Drive Foward, Reverse noise Bearings Rolloer wheels.										
3577393	Gate 111 bolts loose on door	GS11061	PBB-111	CLOSE	ECM	9/17/22	10:10:00 AM	9/17/22	10:48:00 AM	00:36	0.00
	Comments: replaced the missing screws in the hinges										
3586187	3586187 - PBB 111 Canopy issu	GS11061	PBB-111	CLOSE	ECM	10/3/22	7:25:00 AM	10/3/22	7:30:00 AM	00:10	0.00
	Comments: canopy arm broken, tie wrap canopy to use it will return once plane leave. right side canopy arm broken, put temporary tie wraps for the arm so it can be used, DJ will return once plane leaves to do possible weld										
3385187	128 pwc hose has a hole	GS11125	PWC-128	CLOSE	ECM	1/6/22	7:06:00 PM	1/6/22	7:24:00 PM	00:18	0.00
	Comments: Ecall : Hole in hose, When I arrived… I checked out the hose… found the hole… cut off about 5ft where the hole was then, tested made sure there was water										
3393466	Gate 128 PWC	GS11125	PWC-128	CLOSE	ECM	1/22/22	1:45:00 AM	1/22/22	1:48:00 AM	00:03	79.30
	Comments: ECALL PWC INOP DAMAGED end cap via PWC Went to parts to get a new one… installed new one… tested good to go.										
3416382	PWC-128 HAVING ISSUE	GS11125	PWC-128	CLOSE	ECM	2/20/22	9:45:00 AM	2/20/22	10:28:00 AM	00:42	305.00
	Comments: PWC-128 Found hole in hose. Changed it out. 0945-1028										

3438100	3438100 - PWC	GS11125	PWC-128	CLOS	ECM		3/21/22	2:05:00 PM	3/21/22	3:15:00 PM	01:10	0.00
	Comments: The hose guide repair, call came out as an email , not over radio											
3607658	PWC on gate 128	GS11125	PWC-128	CLOS	ECM		11/1/22	9:40:00 AM	11/1/22	10:23:00 AM	00:43	0.74
	Comments: cut hose at leak, replaced hose clamp											
3390489	Bag Claim 29 has	GS10039	A6-BC-29-FPC	CLOS	ECM		1/17/22	12:08:00 PM	1/17/22	12:21:00 PM	00:21	0.00
	Comments: ECALL: jam on FPC, cleared jam, closed door, RTS.											
	Inspected asset, jam on FPC causing door to not close, cleared jam on FPC, went inside closed door, called back in service.											
3416476	A6-BC-29-05-	GS10039	A6-BC-29-FPC	CLOS	ECM		2/21/22	10:32:00 AM	2/21/22	10:35:00 AM	00:16	0.00
	Comments: ECALL: reset fault in bag room,could not,cleared fault on public side, ran,RTS											
	Arrived and inspected the asset, attempted to clear and reset the fault in the bag room, but could not reset and cleared the fault on the pu											
	saw nothing wrong, reset asset on public side, observed to ensure it was working, called back in service											
3421310	A6-BC-29-FPC-	GS10039	A6-BC-29-FPC	CLOS	ECM		3/1/22	5:27:00 PM	3/1/22	5:37:00 PM	00:10	0.00
	per JSM Roy.											
3430368	A6-BC-29-FPC-	GS10039	A6-BC-29-FPC	CLOS	ECM		3/3/22	7:33:00 PM	3/3/22	7:40:00 PM	00:07	0.00
	Comments: ECALL:Go to asset, move bags from in front of photo-eye and reset, called back into service											
	Go to asset, move bags from in front of photo-eye and reset, called back into service											
3443203	A6-BC-29-FPC-	GS10039	A6-BC-29-FPC	CLOS	ECM		3/27/22	10:21:00 AM	3/27/22	10:27:00 AM	00:09	0.00
	Comments: ECALL-tuned off estop, reset system, tested asset, RTS.											
3446551	A6-BC-29-FPC-	GS10039	A6-BC-29-FPC	CLOS	ECM		4/2/22	7:52:00 PM	4/2/22	8:10:00 PM	00:18	0.00
	Comments: ECM-cleared bags in front of photo-eye, reset e-stop, started belt, verified line was cleared, RTS.											
	Arrived at asset,											
	checked monitor for status, jam on back wall, traveled to passenger side, cleared all bags in front of photo-eye, reset e-stop, started belt,											
3455496	A6-BC-29-FPC-	GS10039	A6-BC-29-FPC	CLOS	ECM		4/9/22	9:40:00 AM	4/9/22	9:44:00 AM	00:04	0.00
	Comments: Ecall : Jam can not be cleared, Cleared jam condition & RTS											
	cleared jam reset monitor for a minute called back in service											
3437895	A6-BC-29-FPC-	GS10039	A6-BC-29-FPC	CLOS	ECM		3/19/22	1:36:00 PM	3/19/22	1:53:00 PM	00:17	0.00
	Comments: ECALL: removed approx 75 bags from claim, restart carousel and RTS											
3446895	A6-BC-29-FPC-	GS10039	A6-BC-29-FPC	CLOS	ECM		4/6/22	8:56:00 AM	4/6/22	9:15:00 AM	00:37	0.00
	Comments: Ecall : FPC not timing out, Cleared jam condition reset fault & RTS											
	inspected asset FPC was not timing out there was a car seat on it cleared car seat and reset the FPC BC29 timed out after a couple of											
3416114	A6-BC-29-FPC-	GS10039	A6-BC-29-FPC	CLOS	ECM		2/17/22	10:17:00 AM	2/17/22	10:30:00 AM	00:13	0.00
	Comments: Identified jam. Removed bags that were stuck. E-stopped, reset, cleared jam & RTS.											
3437995	Bag jam; A6-BC-	GS10039	A6-BC-29-FPC	CLOS	ECM		3/20/22	12:30:00 PM	3/20/22	12:50:00 PM	00:20	0.00
	Comments: ECALL: Inspect asset, cleared jam at public side, reset BC, called back in service											
	Inspect asset, cleared jam at public side, reset BC, called back in service											
3572676	A6-BC-29-FPC-	GS10039	A6-BC-29-FPC	CLOS	ECM		9/11/22	12:38:00 PM	9/11/22	12:50:00 PM	00:12	0.00
	Comments: multiple bags on the FPC, blocking the photoeye. Cleared the bags from the photoeye reset FPC, RTS											
	arrived at asset, multiple bags on the FPC, blocking the photoeye. Cleared the bags from the photoeye and reset the FPC. RTS											
3599377	A6-BC-29-FPC-	GS10039	A6-BC-29-FPC	CLOS	ECM		10/13/22	7:35:00 PM	10/13/22	7:52:00 PM	00:10	0.00
	Comments: Reset the panel , started BC back up, RTS.											
3602895	A6-BC-29-FPC-	GS10039	A6-BC-29-FPC	CLOS	ECM		10/25/22	1:20:00 PM	10/25/22	1:23:00 PM	00:10	0.00
	Comments: diagnosed, removed bags, cleaned photoeyes, test, cleared jam, RTS											
	diagnosed, removed bags, cleaned photoeyes, test, cleared jam, RTS											
3619390	Jam fault	GS10039	A6-BC-29-FPC	CLOS	ECM		11/11/22	5:28:00 PM	11/11/22	5:32:00 PM	00:11	0.00
	Comments: Cleared jam on public side, cleared bags from p. eye, & restarted asset, RTS.											
3385188	Door fault BC-30	GS11964	A6-BC30-05-	CLOS	ECM		1/6/22	6:50:00 PM	1/6/22	6:55:00 PM	00:05	0.00
	Verified by JSM Qamil											
3385351	A6-BC30-05-	GS11964	A6-BC30-05-	CLOS	ECM		1/8/22	8:40:00 PM	1/8/22	8:46:00 PM	00:06	0.00
	Comments: ECALL:inspected asset, door fault cleared upon arrival, re-inspected asset ,called back into service											
	Arrived at asset, inspected asset, door fault cleared upon arrival, re-inspected asset ,called back into service											
3385398	A6-BC30-05-	GS11964	A6-BC30-05-	CLOS	ECM		1/9/22	2:31:00 PM	1/9/22	2:40:00 PM	00:09	0.00
	Comments: Comment											
	Verified by Roy.											
3385564	Bag Claim 30 has	GS11964	A6-BC30-05-	CLOS	ECM		1/11/22	2:53:00 PM	1/11/22	3:00:00 PM	00:15	0.00
	Comments: ECALL: door fault, manually close door, reset fault, tested, RTS.											
	Troubleshooting the door and found out it was failed to close, I manually closed the door, after that I reset the fault and started the door ba											
3385713	A6-BC30-05-	GS11964	A6-BC30-05-	CLOS	ECM		1/12/22	6:27:00 PM	1/12/22	6:28:00 PM	00:01	0.00
	Comments: Ecall : Door fault, Airline cleared fault before i could dispatch tech to area											
3390265	A6-BC30-05-	GS11964	A6-BC30-05-	CLOS	ECM		1/14/22	4:38:00 PM	1/14/22	4:42:00 PM	00:04	0.00
	Comments: Comment											
	Verified by Jaime.											

3390377	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	1/16/22	10:07:00 AM	1/16/22	10:13:00 AM	00:13	0.00
	Comments: ECALL: door fault, door was open, checked for debris, close door manually, tested, RTS. Inspected asset, door was open, checked for debris at the floor, closed door manually, tested BC30, called back in service.										
3390390	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	1/16/22	1:12:00 PM	1/16/22	1:21:00 PM	00:18	0.00
	Comments: ECALL: inspect photo eyes and door, reset line and RTS check all photo eyes and check if anything preventing door from closing. reset line and reset panel. RTS										
3393336	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	1/20/22	12:19:00 PM	1/20/22	12:26:00 PM	00:07	0.00
	Comments: Ecall : Door fault, Closed door cleared fault & RTS checked for obstructions looked at the panel view to check for faults closed door & operator called alarm off tested operated the bag claim all										
3393808	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	1/26/22	2:38:00 PM	1/26/22	2:50:00 PM	00:17	0.00
	Comments: Ecall : Door fault, Bent slats back into place and RTS when I arrived I found door racked sideways it appeared as if a bag was stuck under door manually raised door to get it straight I then										
3413232	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	2/11/22	6:04:00 PM	2/11/22	6:08:00 PM	00:32	0.00
	Comments: Comment Verified by Anthony.										
3413235	A6-BC30-05-DOOR - Possible	GS11964	A6-BC30-05-DOOR	CLOS	ECM	2/11/22	6:43:00 PM	2/11/22	6:54:00 PM	00:17	0.00
	Comments: Comment Verified by Qamil.										
3416497	A6-BC30-05-DOOR - Will	GS11964	A6-BC30-05-DOOR	CLOS	ECM	2/21/22	1:40:00 PM	2/21/22	1:48:00 PM	00:18	0.00
	Comments: ECALL: door jam with bag, agent remove bag before going to BC, fix door, reset BC, RTS inspect asset, door was jam with bag, agent remove bag before going to BC, fix door, reset BC, called back in service										
3421199	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	2/28/22	7:10:00 PM	2/28/22	7:17:00 PM	00:07	0.00
	Comments: Comment Verified by Jaime.										
3421277	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/1/22	12:08:00 PM	3/1/22	12:30:00 PM	00:10	0.00
	Comments: ECALL: Door Jam; inspect; garbage block photo-eye; cleaned area; reset; test; RTS arrived and inspected the asset sensors and found garbage blocking the lower photo-eye. After cleaning the area I was able to reset the										
3421318	A6-BC30-FPC-BC JAM THEY	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/1/22	5:58:00 PM	3/1/22	6:15:00 PM	00:17	0.00
	Comments: ECALL:Door fault;inspected asset door not close,clean photo eye,made adjustments, fault clear; RTS										
3432787	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/11/22	10:45:00 AM	3/11/22	10:47:00 AM	00:02	0.00
	Comments: Comment Verified by Jaime.										
3432837	A6-BC30-05-DOOR - ALARM	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/11/22	8:40:00 PM	3/11/22	8:55:00 PM	00:15	0.00
	Comments: Ecall : Door alarm, Reset fault call back in service										
3438228	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/22/22	12:55:00 PM	3/22/22	1:15:00 PM	00:20	0.00
	Per JSM Roy.										
3438349	A6-BC30-05-DOOR /Door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/23/22	4:16:00 PM	3/23/22	4:21:00 PM	00:10	0.00
	Comments: Ecall : Door fault, Cleared obstruction blocking photo eye & RTS arrived to asset door alarm going off & door open BC30 stopped jam manually closed door alarm stopped jam cleared started asset, asset										
3443040	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/25/22	6:30:00 PM	3/25/22	6:35:00 PM	00:10	0.00
	Comments: ECALL- door jam cleared, system reset, RTS.										
3398779	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	2/1/22	5:50:00 PM	2/1/22	5:57:00 PM	00:15	0.00
	Comments: ECALL: inspect, reset alarm and monitor the system. RTS										
3413560	Door fault; A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	2/15/22	5:51:00 AM	2/15/22	5:56:00 AM	00:05	0.00
	Comments: ECALL:went to asset, closed door, called back in service went to asset, closed door, called back in service										
3413654	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	2/15/22	2:29:00 PM	2/15/22	2:47:00 PM	00:28	0.00
	Comments: ECALL: door fault, manually brought door down, reset system, tested, then RTS. Arrived and inspected the asset to ensure nothing was damaged, manually lowered the security door and reset the system, ran the asset to										
3443455	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/29/22	5:48:00 PM	3/29/22	6:05:00 PM	00:17	0.00
	Comments: ECM- adjusted photo-eye, cleared debris, tested asset, RTS.										
3455711	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/11/22	3:54:00 PM	4/11/22	4:00:00 PM	00:06	0.00
	Comments: Comment Verified by Roy.										
3455843	A6-BC30-05-DOOR security	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/13/22	8:00:00 AM	4/13/22	8:10:00 AM	00:10	0.00
	Comments: Ecall : Door fault, Cleared trash blocking photo eye reset fault & RTS inspected asset found trash blocking photo eyes cleaned up under door cleared fault called back in service										
3460091	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/14/22	6:10:00 AM	4/14/22	6:23:00 AM	00:13	0.00
	Comments: ECALL: Access the problem photo eye needed adjustment door closed called asset back in service										
3460235	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/15/22	10:27:00 AM	4/15/22	10:35:00 AM	00:08	0.00
	Comments: Comment Verified by Jaime.										

3460265	A6-BC30-05-DOOR - door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/15/22	2:48:00 PM	4/15/22	2:51:00 PM	00:03	0.00

Comments: Ecall : Door fault, Airline cleared fault before tech arrived & RTS
airline cleared fault by the time I arrived I tested and returned to service

3460603	A6-BC30-05-DOOR - Door will	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/18/22	3:13:00 PM	4/18/22	3:30:00 PM	00:17	0.00

Comments: ECALL-Check door, removed debris from door, reset door fault, RTS.

3469757	A6-BC30-05-DOOR won't close	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/4/22	11:38:00 PM	5/4/22	11:44:00 PM	00:06	0.00

Comments: ECALL-No door fault or alarm, RTS.

3478194	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/10/22	1:09:00 PM	5/10/22	1:28:00 PM	00:19	0.00

Comments: Cleaned debris, brought door down, e-stop and rest panel and control station, test line, RTS
Inspected line, door was opened and line was not running. Cleaned debris from door, used contactor to bring door down, e-stop and rest panel

3480312	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/14/22	1:08:00 PM	5/14/22	1:12:00 PM	00:04	0.00

Comments: Ecall : Door fault, Airline cleared fault before tech arrive & RTS
By the time I arrived the airline had cleared the fault I tested door and called back in service

3484969	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/19/22	2:03:00 PM	5/19/22	2:07:00 PM	00:04	0.00

Comments: Ecall : Door Fault, Removed sticker from photo eye reset fault & RTS
found sticker on photo eye removed tested and returned to service

3485165	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/21/22	2:22:00 PM	5/21/22	2:25:00 PM	00:10	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS
had to manually shut the door then wait till the alarm was shut off

3489986	A6-BC30-05-DOOR - door will	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/26/22	5:15:00 PM	5/26/22	5:33:00 PM	00:26	0.00

Comments: Ecall : Door fault and jams on public side,Cleared door fault removed sticker blocking photo eye
cleared door fault started asset up and keep getting jam alarm on public side found luggage sticker blocking photo eye removed sticker

3490307	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/29/22	4:14:00 PM	5/29/22	4:30:00 PM	00:16	0.00

Comments: ECALL-Removed bag strap that was blocking the bottom door p. eye, reset fault. RTS.

3502979	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/10/22	8:03:00 PM	6/10/22	8:11:00 PM	00:08	0.00

Comments: Ecall : Door fault, Door was already closed when tech arrived, tested & RTS
arrived at unit door was already closed restarted system to ensure proper operation of belt along with opening and closing of door back in

3508149	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/17/22	8:26:00 PM	6/17/22	8:31:00 PM	00:09	0.00

Comments: Ecall : Door fault, Cleared bags and trash reset fault & RTS
removed bags removed trash from asset cleared fault tested system called back in service

3513240	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/23/22	2:37:00 PM	6/23/22	2:43:00 PM	00:05	0.00

Comments: E-stop, disconnect merger, cleaned debris, release e-stop, restarted, jam clear, door close RTS.
Arrived, look at the safety photo-eye no light. I e-stop asset, disconnected merger, took a broom and swept under door, removed debris.

3513323	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/24/22	1:34:00 PM	6/24/22	1:39:00 PM	00:05	0.00

Comments: Ecall : Door fault, Removed trash blocking photo eye reset door fault & RTS
manually lowered door to clear fault tested and called back on service found trash under door blocking photo eye

3516916	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	7/2/22	6:21:00 AM	7/2/22	6:35:00 AM	00:14	0.00

Comments: Ecall : Door jam, Reset jam call back in service

3525505	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	7/8/22	2:33:00 PM	7/8/22	2:37:00 PM	00:08	0.00

Comments: Ecall : Door fault, Removed debris from asset reset and RTS
arrived to asset looked at bottom photo eye displayed no light retrieved broom & dust pan E-stop & disconnect BC30-05 Swept debris

3534107	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	7/22/22	6:59:00 AM	7/22/22	7:02:00 AM	00:03	0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS
manually lowered door to clear fault tested and returned to service

3538833	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	7/28/22	8:15:00 PM	7/28/22	8:30:00 PM	00:15	0.00

Comments: Ecall : Door fault, Clear door fault and test (ok)

3538835	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	7/28/22	8:45:00 PM	7/28/22	8:54:00 PM	00:30	0.00

Comments: Ecall : Door fault, Removed trash from door track & floor & RTS
inspected door lots of trash on floor of door track clear photo eye clear test back in service

3538878	A6-BC30-05-DOOR fault and	GS11964	A6-BC30-05-DOOR	CLOS	ECM	7/29/22	10:00:00 AM	7/29/22	10:08:00 AM	00:08	0.00

Comments: Ecall : Door fault, Opened door closed door reset fault & RTS
went over area 6 to baggage claim 30 door was not opening I open and close the door manually so it can reset after that I stood there for a

3485168	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/21/22	2:55:00 PM	5/21/22	3:03:00 PM	00:08	0.00

Comments: Ecall : Door fault, Closed door cleaned debris from under door by sensor reset asset & RTS
arrived and inspected the asset which wasn't closing when the stop button was being pressed lowered the door manually and cleaned unc

3490048	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/27/22	12:34:00 PM	5/27/22	12:51:00 PM	00:17	0.00

Comments: Ecall : Door fault, Removed plastic blocking photo eye reset fault & RTS
arrived to asset conveyor jam illuminated & door alarm going off conveyor stopped attempted to manually close door, door would not close

3508146	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/17/22	7:48:00 PM	6/17/22	8:00:00 PM	00:12	0.00

Comments: Ecall : Jam on asset, Closed door reset E-stops & RTS
door jam fault found moved all luggage clear of photo eyes had to manually shut door reset E-stop start line to verify proper function

3550275	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	8/13/22	7:49:00 AM	8/13/22	8:01:00 AM	00:52	0.00

Comments: Ecall : Asset won't start, Reset asset tested & RTS

went to asset inspected asset E-stop & reset the panel which cleared all faults started asset tested & called back in service

3550281	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	8/13/22	8:39:00 AM	8/13/22	8:45:00 AM	00:26	0.00

Comments: Ecall : Door fault, Removed luggage stuck at door, closed door reset fault & RTS

went to asset inspected asset found suitcase stuck at door removed suitcase manually lowered FD reset system tested called back in

3550282	A6-BC30-05-DOOR Jam	GS11964	A6-BC30-05-DOOR	CLOS	ECM	8/13/22	8:53:00 AM	8/13/22	9:03:00 AM	00:44	0.00

Comments: Ecall : Door fault/ door keep opening, Cleared debris blocking photo eye reset fault & RTS

arrived at asset inspected and identified bag tag blocking bottom photo eye causing door to not close and open on it's own cleaned up debris

3555672	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	8/25/22	3:34:00 PM	8/25/22	3:43:00 PM	00:09	0.00

Comments: Ecall : Door fault, Cleared debris from door closed door & RTS

arrived at asset inspected and wiped clean photo eyes and reflectors cleaned up debris under door manually closed door cleared jam tested

3572500	A6-BC30-05-DOOR door alarm	GS11964	A6-BC30-05-DOOR	CLOS	ECM	9/9/22	5:25:00 PM	9/9/22	5:28:00 PM	00:03	0.00

Comments: Ecall : Door fault, Removed trash from under door reset fault & RTS

arrived at door found trash under the door removed trash under the door removed trash fault cleared tested door and called back in service

3581685	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	9/24/22	11:48:00 AM	9/24/22	11:57:00 AM	00:34	0.00

Comments: Ecall : Door fault, cleaned photo eye reset asset & RTS

arrived at the asset look for anything that was blocking the photo eye on the bottom clean it tested called back in service

3599892	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	10/19/22	2:38:00 PM	10/19/22	2:46:00 PM	00:17	0.00

Comments: Ecall : FD door fault, Corrected alarm condition reset asset & RTS

went over to A6 to BC 30 for a e-call door fault once I got there, I clear the alarm check the door photo eyes, reflectors and sensor to make

3603004	Bag jam; A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	10/26/22	12:46:00 PM	10/26/22	12:55:00 PM	00:28	0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS

got there door wasn't close so manually close door then check photo eye & reflector so started line door open then stop line door close then

3607302	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	10/28/22	4:31:00 PM	10/28/22	4:55:00 PM	00:39	0.00

Comments: Ecall : Door fault, Removed trash from under door reset door fault & RTS

arrived at unit found debris under door removed trash and reset fault called back in service

3617006	FD came down sidewayw; A6-	GS11964	A6-BC30-05-DOOR	CLOS	ECM	11/3/22	2:11:00 PM	11/3/22	2:15:00 PM	00:04	0.00

Comments: Ecall : Door jam, Cleared jam condition reset asset & RTS

went to asset inspected found jam at the door because of a bag and the bag was placed close together with no space I advised airline of

3376679	A6-BC30-05-DOOR door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	1/2/22	10:14:00 PM	1/2/22	10:25:00 PM	00:11	0.00

Comments: ECALL:went to asset, had jam on FPC, air rep cleared jam, reset door, called back in service

went to asset, had jam on FPC, air rep cleared jam, reset door, called back in service

3385175	Door fault BC-30	GS11964	A6-BC30-05-DOOR	CLOS	ECM	1/6/22	3:16:00 PM	1/6/22	3:21:00 PM	00:05	0.00

Comments: ECALL:went to asset, found bag tag blocking door sensor, removed, tested, called back in service

went to asset, found bag tag blocking door sensor, removed, tested, called back in service

3385672	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	1/12/22	10:36:00 AM	1/12/22	10:49:00 AM	00:26	0.00

Comments: ECALL: door fault, removed debris from door, manually closed it, tested, RTS.

Inspected asset, door was open, alarm was on, closed the door manually, after cleaning the debris on the floor door sensor, tested, bag

3393365	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	1/20/22	7:17:00 PM	1/20/22	7:28:00 PM	00:11	0.00

Per JSM Camel.

3413240	A6-BC30-05-DOOR Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	2/11/22	7:35:00 PM	2/11/22	7:48:00 PM	00:13	0.00

Comments: Comment

Verified by Justin.

3416153	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	2/17/22	7:45:00 PM	2/17/22	7:58:00 PM	00:50	0.00

Comments: Ecall : Door jam, Cleared jam condition reset door fault & RTS

put door back up clear jam close door test door repair parts on door test door back in service

3430673	FD will not close; A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/7/22	2:24:00 PM	3/7/22	2:30:00 PM	00:06	0.00

Comments: ECALL:cleared all faults and ran the asset multiple times, called asset back into service

arrived and inspected the asset, cleared all faults and ran the asset multiple times, called asset back into service

3432874	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/12/22	7:16:00 AM	3/12/22	7:26:00 AM	00:10	0.00

Comments: ECALL: found no issue, let BHS were present, tested all Delta baggage, RTS

Checked out BC-30 and found no issue, went to IB31 and IB32, also found no issue, let BHS know that no door faults were present and

3432922	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/12/22	3:00:00 PM	3/12/22	3:17:00 PM	00:17	0.00

Comments: ECALL: door not closed,door obstruction sensor out of alignment, adjusted, let customer ran out.RTS

door would not close, found the door obstruction sensor out of alignment, adjusted, let customer ran out their bags, door closed normally

3432945	A6-BC30-05-DOOR Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/12/22	6:07:00 PM	3/12/22	6:09:00 PM	00:10	0.00

Comments: ECALL: bag person had alarm cut off, monitored for awhile bags were put on the line till done, RTS

when got the bag person down had the alarm cut off so monitored for awhile bags were put on the line till done and stop the line and door

3432958	A6-BC30-05-DOOR Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/12/22	7:18:00 PM	3/12/22	7:30:00 PM	00:24	0.00

Comments: Comment

Verified by Qamil.

3432965	A6-BC30-05-DOOR door alarm	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/12/22	8:09:00 PM	3/12/22	8:15:00 PM	00:06	0.00

Comments: ECALL: clear door of trash, reset photo-eye, tested, asset back in service

clear door of trash, reset photo-eye, tested, asset back in service

3443049	A6-BC30-05-DOOR Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/25/22	8:08:00 PM	3/25/22	8:14:00 PM	00:06	0.00

Comments: ECALL: door fault, cleared bag's from line repositioned photo-eyes, reset, tested, RTS

3443116	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	3/26/22	10:28:00 AM	3/26/22	10:35:00 AM	00:28	0.00

Comments: ECALL: door down till alarm cut off, started line,door up,ran for awhile,stopped line,door down,RTS

when got there the door was down so had to wait till alarm was cut off, then went and start line up the door came up and let line run for aw

3446605	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/3/22	1:24:00 PM	4/3/22	1:28:00 PM	00:04	0.00

Comments: ECALL: cleaned reflector &P/E, removed debris,door closed,reset line, RTS

Inspected line, made sure reflector and photo-eyes were clean, removed debris from door, door closed, upon arrival door was open and line

3446636	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/3/22	7:23:00 PM	4/3/22	7:58:00 PM	00:05	0.00

Comments: ECALL:arrived to asset, asset working properly before maintenance, asset called back in service

arrived to asset, asset working properly before maintenance, asset called back in service

3446733	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/4/22	9:35:00 PM	4/4/22	9:42:00 PM	00:07	0.00

Comments: ECALL:inspected asset, door opened and closed normally, asset called back in service

inspected asset, door opened and closed normally, asset called back in service

3460412	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/16/22	6:52:00 PM	4/16/22	7:00:00 PM	00:08	0.00

Comments: ECALL: reset fault, called back in service

3460472	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/17/22	10:18:00 AM	4/17/22	10:25:00 AM	00:07	0.00

Comments: Bag was stuck under it, cleared bag and closed the door normally, tested door, RTS

Bag was stuck under it, cleared bag and closed the door normally, tested door, called back in to service

3477866	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/7/22	6:44:00 PM	5/7/22	6:47:00 PM	00:03	0.00

Comments: ECALL: went to asset, reset door fault, back in service

3477917	Door will not close properly A6-BC3(	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/8/22	8:57:00 AM	5/8/22	9:35:00 AM	00:38	0.00

Comments: ECALL: door jammed in its track,placed door back in its track, tested multiple times,RTS

Arrived and inspected the asset, and discovered the door was jammed in its track, placed the door back in its track, and tested multiple tin

3480282	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/14/22	6:40:00 AM	5/14/22	6:44:00 AM	00:04	0.00

Comments: ECALL: adjusted photo-eye, tested and called back in service

3446818	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/5/22	3:49:00 PM	4/5/22	4:07:00 PM	00:18	0.00

Comments: ECALL:line not running,door opened,cleaned P/E,removed debris from door,door down manually,reset,RTS

inspected line, door was open and line not running, checked and cleaned photo-eyes, removed debris from door, used contactor to bring door

3460597	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	4/18/22	1:45:00 PM	4/18/22	2:00:00 PM	00:15	0.00

Comments: ECALL: inspected the asset, cleared all faults, reset system, monitored, RTS

Arrived and inspected the asset, cleared all faults, reset system, monitored to ensure it was working, called it back into service

3480595	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/17/22	3:11:00 PM	5/17/22	3:16:00 PM	00:09	0.00

Comments: Inspect asset, checked door, removed debris from under door, cleared jam, reset line, RTS

3480620	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/17/22	11:16:00 PM	5/17/22	11:25:00 PM	00:14	0.00

Comments: ECALL: door not being sensed, door not aligned with P/E, adjusted reflector align , tested, RTS

on arrival, I inspected the asset to find the door was not being sensed open due to reflector on door was not aligned with the photo-eye, so I

3480624	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/18/22	12:00:00 AM	5/18/22	12:10:00 AM	00:30	0.00

Comments: ECALL: door half way closed, slightly off track, manually opened & closed, reset, tester, RTS

On arrival, I inspected the asset to find the door was half way closed but stuck slightly off track so we manually opened and closed door t

3485328	A6-BC30-05-DOOR sliding	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/23/22	9:39:00 AM	5/23/22	9:50:00 AM	00:21	0.00

Comments: ECALL:called up by the airlines for jamming upon opening, tested door 5 times to ensure.working,RTS

arrived and inspected the asset, which was called up by the airlines for jamming upon opening, tested door 5 times to ensure it was working,

3485350	A6-BC30-05-DOOR jam	GS11964	A6-BC30-05-DOOR	CLOS	ECM	5/23/22	11:22:00 AM	5/23/22	2:40:00 PM	03:17	7.09

Comments: ECALL: door stuck, slabs bent, manually open,remove guide both side,adjust metal on slabs,tested,RTS

Arrived at the asset, and the door was stuck on its guide and some slabs were bent. Open the door manually and removed the door guide

3500790	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/5/22	5:14:00 PM	6/5/22	5:28:00 PM	00:14	0.00

Comments: ECALL:trash under the door, removed trash and reset fault, tested and returned to service

when I arrived, I found some trash under the door, I removed trash and reset fault, I then tested and returned to service

3500792	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/5/22	5:38:00 PM	6/5/22	5:41:00 PM	00:03	0.00

Comments: ECALL: arrived, door was down, no faults showing, I tested and called back in service

When I arrived, door was down, no faults showing, I tested and called back in service

3500798	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/6/22	6:42:00 AM	6/6/22	6:55:00 AM	00:26	0.00

Comments: ECALL: reset ESTOPs,P/E out of align, adjusted, tested multiple times, RTS

we arrive and checked the assets,then proceed to inspected the Area , reset the ESTOPs, but the alarm kept going off, inspected photo-

3501001	A6-BC30-05-DOOR - door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/7/22	6:15:00 PM	6/7/22	6:28:00 PM	00:13	0.00

Comments: ECALL: arrived at asset, closed door, took off ESTOP, tested door, tested again, RTS

arrived at asset, closed door, took off ESTOP, tested door, tested again, RTS

3503161	A6-BC30-05-DOOR - door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/12/22	6:16:00 PM	6/12/22	6:28:00 PM	00:12	0.00

Comments: ECALL:inspected asset, cleaned photo-eye, cleared fault, called back in service

inspected asset, cleaned photo-eye, cleared fault, called back in service

3508001	Bag Claim 30 has a jam on the ERC	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/16/22	1:56:00 PM	6/16/22	2:01:00 PM	00:05	0.00

Comments: called for jam, door wrecked sideways, manually raised door,lowered door, cleared fault, tested, RTS

I was originally called for a jam but when I arrived I found the door racked sideways and in alarm, I manually raised door to get it straight, I

3513705	A6-BC30-05-DOOR sliding	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/28/22	12:50:00 PM	6/28/22	1:15:00 PM	00:25	0.00

Comments: arrived at asset, located problem, open and closed the door, tested door, called back in service

arrived at asset, located problem, open and closed the door, tested door, called back in service

3513722	A6-BC30-05-DOOR jam	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/28/22	3:15:00 PM	6/28/22	3:30:00 PM	00:20	0.00

Comments: arrived at asset, reset door, tested door, tested again, called back in

arrived at asset, reset door, tested door, tested again, called back in

3513731	A6-BC30-05-DOOR sliding	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/28/22	4:14:00 PM	6/28/22	4:30:00 PM	00:20	0.00

Comments: arrived at asset, reset door, took out trash, tested door, tested again, called back in

arrived at asset, reset door, took out trash, tested door, tested again, called back in

3513756	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/28/22	6:52:00 PM	6/28/22	6:56:00 PM	00:04	0.00

Comments: closed door, reset merge, back in service

closed door, reset merge, back in service

3516717	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/30/22	10:37:00 AM	6/30/22	11:50:00 AM	01:13	0.00

Comments: Believed to be relay. Researched. learned reset for motherboard. performed, success, tested, RTS

Troubleshot. All parts functioning properly. Believed to be relay. Researched. learned reset for motherboard. performed, success, tested,

3516732	A6-BC30-05-DOOR /Estop	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/30/22	1:28:00 PM	6/30/22	1:58:00 PM	00:30	0.00

Comments: Jam continuously occurring, adjusted photo-eye sensitivity, tested RTS.

Jam continuously occurring, adjusted photo-eye sensitivity, tested RTS.

3516809	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	6/30/22	9:54:00 PM	6/30/22	10:10:00 PM	00:16	0.00

Comments: reset jam, call back in service

reset jam, call back in service

3517104	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	7/3/22	6:41:00 PM	7/3/22	6:51:00 PM	00:38	0.00

Comments: inspected asset, cleared all jams and reset it, tested it for a couple of times,RTS

arrived and inspected asset, cleared all jams and reset it, tested it for a couple of times, called back in service

3525661	A6-BC30-05-DOOR door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	7/9/22	9:24:00 PM	7/9/22	9:29:00 PM	00:05	0.00

Comments: Door closed, reset, test, RTS

Door closed, reset, test, RTS

3525718	A6-BC30-FPC-BC jam	GS11964	A6-BC30-05-DOOR	CLOS	ECM	7/10/22	11:35:00 AM	7/10/22	11:41:00 AM	00:15	0.00

Comments: door not close,lowered it manually, unbrella blocking sensor, removed, tested, RTS

arrived at the asset, lowered it manually, tested the asset, noticed the door would not close, checked the sensor under the belt and found an

3530874	A6-BC30-05-DOOR jam	GS11964	A6-BC30-05-DOOR	CLOS	ECM	7/18/22	2:26:00 PM	7/18/22	2:47:00 PM	00:34	0.00

Comments: made adjustments to the door, back in rails, tested, RTS

Arrived at the asset and noticed the door was stuck. Made the proper adjustments to the door, back in the rails and tested it to ensure it

3539106	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS	ECM	7/31/22	1:45:00 PM	7/31/22	1:47:00 PM	00:04	0.00

Comments: arrived, ESTOP, cleared bags from belt, restart asset, monitored, RTS

arrived, ESTOP, cleared bags from belt, restart asset, monitored, RTS

3539170	A6-BC30-05-DOOR jam	GS11964	A6-BC30-05-DOOR	CLOS	ECM	8/1/22	6:30:00 AM	8/1/22	6:39:00 AM	00:15	0.00

Comments: diagnosed problem, adjusted door, manually opened door, reset fault, reset door, tested, RTS

arrived at asset, diagnosed problem, adjusted door, manually opened door, reset fault, reset door, tested and retested, RTS

3539221	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	8/1/22	1:41:00 PM	8/1/22	1:54:00 PM	00:13	0.00

Comments: Arrived at asset, diagnosed problem, cleared door fault, tested, RTS

Arrived at asset, diagnosed problem, cleared door fault, tested, RTS

3539305	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	8/2/22	10:41:00 AM	8/2/22	10:52:00 AM	00:11	0.00

Comments: reset fault, started and tested. ran bags, called back in service

3539325	Door fault; A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	8/2/22	12:59:00 PM	8/2/22	1:10:00 PM	00:11	0.00

Comments: manually put door back on track, adjusted door, tested, retested, RTS

arrived at asset, inspected, manually put door back on track, adjusted door, tested, retested, RTS

3548341	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	8/9/22	4:00:00 PM	8/9/22	4:14:00 PM	00:14	0.00

Comments: E-stopped and reset panel. E-stopped and reset control stations. Airline started line, RTS

Removed from photo eyes. E-stopped and reset panel. E-stopped and reset control stations. Airline started line, RTS

3556051	A6-BC30-05-DOOR jam	GS11964	A6-BC30-05-DOOR	CLOS	ECM	8/30/22	10:19:00 AM	8/30/22	10:30:00 AM	00:22	0.00

Comments: cleaned off photo eyes so door can completely close. no issues and RTS

3572607	A6-BC30-05-DOOR door alarm	GS11964	A6-BC30-05-DOOR	CLOS	ECM	9/10/22	6:40:00 PM	9/10/22	6:54:00 PM	00:14	0.00

Comments: Sensor was out of place, moved back into place, RTS.

3572621	A6-BC30-05-DOOR jam	GS11964	A6-BC30-05-DOOR	CLOS	ECM	9/10/22	7:45:00 PM	9/10/22	8:00:00 PM	00:15	0.00

Comments: arrived at asset, cleared debris from photo-eye. called back into service

arrived at asset, cleared debris from photo-eye. called back into service

3572623	A6-BC30-05-DOOR door alarm	GS11964	A6-BC30-05-DOOR	CLOS	ECM	9/10/22	8:35:00 PM	9/10/22	9:00:00 PM	00:25	0.00

Comments: Adjusted p. eye, tightened back down, ran line, RTS.

3572683	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	9/11/22	2:01:00 PM	9/11/22	2:08:00 PM	00:09	0.00

Comments: jam at door, bag wheel blocking sensors, cleared wheel, reset jam, tested, RTS

Arrived at asset, and the door was open with a jam at the door. Checked under the door and there was a bag wheel blocking the sensors on

3572687	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS	ECM	9/11/22	3:06:00 PM	9/11/22	3:08:00 PM	00:04	0.00

Comments: diagnose issue, cleaned photo eyes and tested asset, RTS

3572707	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS	ECM	9/11/22	8:42:00 PM	9/11/22	8:48:00 PM	00:06	0.00

Comments: Cleared e-stop, checked p. eyes, restarted system, RTS.

3572714	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	9/11/22	9:48:00 PM	9/11/22	9:58:00 PM	00:10	0.00

Comments: Cleared fault, reset & tested RTS.

3577348	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	9/16/22	4:25:00 PM	9/16/22	4:33:00 PM	00:08	0.00

Comments: manually closed door, cleared jam fault, tested door, back in service

Arrived at asset, inspected photo-eyes and reflectors, manually closed door, cleared jam fault, tested door, back in service

3577610	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	9/20/22	1:29:00 AM	9/20/22	1:35:00 AM	00:06	0.00

Comments: arrived & inspected asset,reset faults,observed door go down, cycled again, working fine, RTS

3585905	A6-BC30-05-DOOR - door	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	9/30/22	2:35:00 PM	9/30/22	2:55:00 PM	00:20	0.00

Comments: went to asset, inspect found door not closing due to debris. clean debris and RTS

3586067	A6-BC30-05-DOOR Jam	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	10/2/22	5:51:00 AM	10/2/22	6:24:00 AM	00:33	0.00

Comments: ESTOP, checked P/E, cleaned P/E, cleaned debris near conveyor, tested line, RTS

ESTOPPED, checked Photo-eyes, cleaned photo-eyes, cleaned debris near conveyor, tested line, called it in

3586087	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	10/2/22	9:09:00 AM	10/2/22	9:23:00 AM	00:34	0.00

Comments: door open, line not running, cleaned P/E, removed debris, reset line, operational,RTS

inspected line, door was open and line was not running, checked and cleaned photo-eyes, removed debris from door, ESTOP and reset line,

3586156	A6-BC30-05-DOOR /door	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	10/2/22	7:00:00 PM	10/2/22	7:10:00 PM	00:32	0.00

Comments: checked door and belt, restarted system, called back in service, stayed to monitored

arrived at asset, checked door and belt, restarted system, called back in service, stayed to monitored

3586370	Bag Claim 30 has a door fault	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	10/4/22	12:17:00 PM	10/4/22	12:31:00 PM	00:14	0.00

Comments: checked photoeyes/reflectors, checked bottom sensors, E-stop, reset, clear, RTS

checked photoeyes/reflectors, checked bottom sensors, E-stop, reset, clear, RTS

3586440	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	10/5/22	10:31:00 AM	10/5/22	10:43:00 AM	00:48	0.00

Comments: cleaned photoeyes/reflectors, cleaned up debris under door, manually closed, fault clear, tested,RTS

inspected, cleaned photoeyes/reflectors, cleaned up debris under door, manually closed, cleared fault, tested, RTS

3594910	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	10/10/22	11:49:00 PM	10/10/22	11:52:00 PM	00:06	0.00

Comments: Arrived at asset, someone else already cleared faults, called back into service

Arrived at asset, someone else already cleared faults, called back into service

3599536	A6-BC30-05-DOOR fault	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	10/15/22	5:02:00 PM	10/15/22	5:05:00 PM	00:03	0.00

Comments: found ESTOP pushed on public side by the airline removed estop, tested, RTS

went to asset, inspected, found ESTOP pushed on public side by the airline removed estop, tested, RTS

3602991	Door fault; A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	10/26/22	12:00:00 PM	10/26/22	12:15:00 PM	00:20	0.00

Comments: inspected, cleared jam from FPC, tested, RTS

inspected, cleared jam from FPC, tested, RTS

3607665	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	11/1/22	12:06:00 PM	11/1/22	12:10:00 PM	00:14	0.00

Comments: inspected, photoeye had no green light, cleaned debris. closed door, tested, RTS

inspected, photoeye had no green light, cleaned debris. closed door, tested, RTS

3617234	A6-BC30-05-DOOR - Door	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	11/6/22	6:23:00 AM	11/6/22	6:30:00 AM	00:07	0.00

Comments: cleared trash at door floor, reset, tested, back in service

3617324	A6-BC30-05-DOOR - door fault	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	11/6/22	3:12:00 PM	11/6/22	3:30:00 PM	00:18	0.00

Comments: Went to asset, inspected asset, found no faults, tested, RTS

3617450	A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	11/7/22	6:44:00 PM	11/7/22	7:10:00 PM	00:26	0.00

Comments: troubleshoot, articles of clothing were stuck under door, cleared debris, tested system, RTS

troubleshoot, articles of clothing were stuck under door, cleared debris, tested system, RTS

3617488	Door fault; A6-BC30-05-DOOR	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	11/8/22	6:15:00 AM	11/8/22	6:22:00 AM	00:09	0.00

Comments: Door faulted, door reset, tested, RTS

3617594	A6-BC30-05-DOOR Fault	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	11/9/22	2:24:00 PM	11/9/22	2:27:00 PM	00:03	0.00

Comments: clean debris from asset and reset merge and door. door closed and called back in service

arrived at asset, bottom photo eye had a green light, disconnect 4 and 5 and cleaned debris from under section 5, green light illuminated,

3617531	A6-BC30-05-DOOR /Door	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	11/8/22	6:31:00 PM	11/8/22	6:37:00 PM	00:14	0.00

Comments: Removed trash from asset, closed door, RTS.

3619486	A6-BC30-05-DOOR - DOOR	GS11964	A6-BC30-05-DOOR	CLOS E	ECM	11/13/22	12:49:00 PM	11/13/22	1:00:00 PM	00:11	0.00

Comments: inspected, fault cleared upon arrival, tested, RTS

inspected, fault cleared upon arrival, tested, RTS

3432679	Gate 76 Baggage shut is broken	GS11032	PBB-76	CLOS E	ECM	3/10/22	7:42:00 AM	3/10/22	3:13:00 PM	01:45	0.00

Comments: 76 bag slide is broken

Bag slide it's cracked on top, looking into replace

3469748	PBB 76 bag slide broken	GS11032	PBB-76	CLOS E	ECM	5/4/22	6:48:00 PM	5/4/22	7:16:00 PM	00:28	0.00

Comments: PBB-76

Bolts on bottom support rail sheared off. Removed damaged hardware. Installed new hardware. Bag slide back in service

3477966	76 not moving	GS11032	PBB-76	CLOS E	ECM	5/8/22	5:45:00 PM	5/8/22	5:50:00 PM	00:05	0.00

Comments: Running on arrival.

3502846	76 not moving	GS11032	PBB-76	CLOS E	ECM	6/9/22	4:31:00 PM	6/9/22	4:37:00 PM	00:06	0.00

Comments: Gate-76 not moving

arrived at gate,checking the pilot console… found out no issue.

3538807	JET BRIDGE VERY BRIDGE	GS11032	PBB-76	CLOS E	ECM	7/28/22	4:04:00 PM	7/28/22	4:12:00 PM	00:15	0.00

Comments: agent said the bridge feels lose when moving it

I arrived at gate-76 it's on the plane I have to come back later to see what she is talking about bridge is back in service

3539126	Gate 76-PBB leaking water	GS11032	PBB-76	CLOS E	ECM	7/31/22	5:27:00 PM	7/31/22	5:45:00 PM	00:36	0.00

Comments: rotunda light fixture full of water,leak in ceiling halfway down C-tunnel,will patched on dry weathe

found rotunda light fixture full of water and also leak in ceiling halfway down C-tunnel, needs to be patched when dry weather

3548418	PBB-76 OVERSTEER	GS11032	PBB-76	CLOS E	ECM	8/10/22	4:59:00 PM	8/10/22	5:01:00 PM	00:02	0.00

Comments: bridge 76 not moving

arrived at gate-76 the bridge is in oversteer out from oversteer the bridge is back in service

3555060	Gate 76 the bag chute is torn at	GS11032	PBB-76	CLOS E	ECM	8/19/22	7:55:00 AM	8/19/22	8:30:00 AM	00:35	0.00

Comments: went to parts, got new belt, installed, adjust, back in service

3555440	PBB-76 SAFETY ZONE	GS11032	PBB-76	CLOS E	ECM	8/23/22	12:17:00 PM	8/23/22	12:25:00 PM	00:08	0.00

Comments: GOAA painters needed bridge moved

3570243	PBB 76 Auto Level issue	GS11032	PBB-76	CLOS E	ECM	9/3/22	9:54:00 PM	9/3/22	9:57:00 PM	00:03	0.00

Comments: PBB-76 Auto level issue

arrived at gate, it's auto level issue… reset/testing and back in service.

3599756	Gate 76 lights not working inside the	GS11032	PBB-76	CLOS E	ECM	10/18/22	10:38:00 AM	10/18/22	10:43:00 AM	00:05	0.00

Comments: arrive at gate and lights were on

3599777	PBB 76 issue moving	GS11032	PBB-76	CLOS E	ECM	10/18/22	2:41:00 PM	10/18/22	2:47:00 PM	00:12	0.00

Comments: bridge won't move due to first door won't reach, then went to l2 door in able to move the bridge

bridge won't move due to first door won't reach, then went to l2 door in able to move the bridge

3617354	gate 76 jet bridge will not move	GS11032	PBB-76	CLOS E	ECM	11/6/22	7:06:00 PM	11/6/22	7:16:00 PM	00:20	0.00

Comments: bridge moved and offloading when we arrived, agent wasn't around, found no issues

bridge moved and offloading when we arrived, agent wasn't around, found no issues

3619236	The metal roll up door at gate 76	GS11032	PBB-76	CLOS E	ECM	11/11/22	6:33:00 AM	11/11/22	6:48:00 AM	00:15	0.00

Comments: the door stopper for the roll up door was stuck, lubricate it until it could move smoothly

the door stopper for the roll up door was stuck, lubricate it until it could move smoothly

3617547	PBB 76 weather door will not go up	GS11032	PBB-76	CLOS E	ECM	11/8/22	11:04:00 PM	11/8/22	11:11:00 PM	00:07	0.00

Comments: Door fixed before arrival, asset RTS.

3416730	PBB 104 Will not rotate	GS11057	PBB-104	CLOS E	ECM	2/23/22	10:51:00 PM	2/23/22	11:03:00 PM	00:12	0.00

Comments: PBB-104 Will not rotate

Arrived at gate, checking the cab rotate button... found out no issue.

3420969	Gate 104-PBB not moving	GS11057	PBB-104	CLOS E	ECM	2/25/22	9:29:00 PM	2/25/22	9:32:00 PM	00:03	0.00

Comments: Gate-104 PBB not moving

The AOC cancel the e-call.

3443120	Gate 104 jetbridge wont move	GS11057	PBB-104	CLOS E	ECM	3/26/22	10:45:00 AM	3/26/22	11:01:00 AM	00:16	0.00

Comments: Bridge wont move

No one was present at the gate. Tested the bridge and it functioned normally.

3460118	Gate 104 PBB Replace lights	GS11057	PBB-104	CLOS E	ECM	4/14/22	9:46:00 AM	4/14/22	10:21:00 AM	00:35	2.00

Comments: Light out on outside of bridge

The stair light was out. Went to parts and got a new one. Returned to gate and replaced the old bulb. Confirmed that it worked.

3430611	Gt 104 not moving	GS11057	PBB-104	CLOS E	ECM	3/6/22	8:52:00 PM	3/6/22	8:59:00 PM	00:07	0.00

Comments: Arrived at gate, checking the bridge…found out no issue.

3586353	3586353 - PBB 104 - Bridge won't	GS11057	PBB-104	CLOS E	ECM	10/4/22	7:09:00 AM	10/4/22	7:11:00 AM	00:02	0.00

Comments: cancelled per AOC

3390341	Gate 120-PBB not working	GS11063	PBB-120	CLOS E	ECM	1/15/22	4:41:00 PM	1/15/22	6:00:00 PM	01:26	0.00

Comments: ECALL: operator error, watched agent moved bridge back, seemed normal,RTS

So when we arrived… they were in the boarding phase… and the Southwest agent did not correct the bridge connection to the aircraft… t

3443089	GATE 120 JETWAY ALARM	GS11063	PBB-120	CLOS E	ECM	3/26/22	4:36:00 AM	3/26/22	4:51:00 AM	00:12	0.00

Comments: gate 120

Alarm going off , was from the security door , alarm off

3469575	Gate 120-PBB wont move	GS11063	PBB-120	CLOS E	ECM	5/2/22	9:01:00 PM	5/3/22	12:00:00 PM	06:52	2,389.02

Comments: parts picked up new motor from material control at 8:00 am and brought it to gate

Removed wiring and bad motor from bridge and installed new motor and sprocket put cab chain back on motor and tensioned chain and c

3413243	PBB-120 MOVING SLOW	GS11063	PBB-120	CLOS E	ECM	2/11/22	8:05:00 PM	2/11/22	8:28:00 PM	00:23	0.00

Comments: PBB-120 moving slow then moves super fast

arrived at gate, checking the bridge… then move the bridge forward and backward…found out no issue.

3490116	PBB-120 NOT MOVING	GS11063	PBB-120	CLOS E	ECM	5/28/22	6:33:00 AM	5/28/22	6:41:00 AM	00:08	0.00

Comments: gate -120

Arrived at gate and gate was in operation

3516703	gate 120 sheet metal in rotunda	GS11063	PBB-120	CLOS E	ECM	6/30/22	8:30:00 AM	6/30/22	8:42:00 AM	00:12	0.00

Comments: Rotunda Curtain popped out

Was able to push the curtain back into place.

3548098	3548098 - pbb-12 AGA needs	GS11063	PBB-120	CLOSE	ECM	8/7/22	6:15:00 AM	8/7/22	6:20:00 AM	00:05	0.00

Comments: requested assistance, no issues found

3577456	Gate 120 Can't move JD fwd	GS11063	PBB-120	CLOSE	ECM	9/18/22	5:42:00 AM	9/18/22	5:51:00 AM	00:18	0.00

Comments: canopy was down, we retracted back to in its place, the bridge working normal and safe for operation

we found canopy was down, we retracted back to in its place, the bridge working normal and safe for operation

3581531	PBB 120 WILL NOT MOVE	GS11063	PBB-120	CLOSE	ECM	9/23/22	1:23:00 AM	9/23/22	1:42:00 AM	00:38	0.00

Comments: PBB-120 will not move

arrived at gate, bridge is not moving… reset/ bypass and testing, back in service.

3398391	Auto lever on gate 127 will not move	GS11070	PBB-127	CLOSE	ECM	1/28/22	7:17:00 AM	1/28/22	7:26:00 AM	00:09	0.00

Comments: Ecall : Auto level inop, Auto level was working as should, NPF & RTS

Auto level was on a plane and working when I arrived. Tested it by turning the wheel up and down and it worked fine.

3455275	PBB 127 flooding	GS11070	PBB-127	CLOSE	ECM	4/7/22	1:49:00 PM	4/7/22	2:08:00 PM	00:19	0.00

Comments: Flooding

Cleared the debris that was in the drain because southwest employees swept trash into the drains.

3460134	Gate 127 small corrosion // Trim	GS11070	PBB-127	CLOSE	ECM	4/14/22	11:07:00 AM	4/14/22	11:07:00 AM	00:00	0.00

Comments: corrective work, email sent for issue see Lloyd Etherdige

3433271	PBB-127 NOT MOVING	GS11070	PBB-127	CLOSE	ECM	3/16/22	7:28:00 AM	3/16/22	7:31:00 AM	00:03	0.00

Comments: arrived plane just pushed back no gate agent on bridge tested all functions from canopy to steering

And driving and had no issues operating bridge

3477637	Gate 127 piece of metal sticking up	GS11070	PBB-127	CLOSE	ECM	5/5/22	5:30:00 AM	5/5/22	5:47:00 AM	00:17	0.00

Comments: Metal sticking up

Pound down in the rotunda was sticking up. Cut off the broken section and then hammered down the sharp edges. Disposed of the debris.

3534312	PBB-127 CABIN FLOOR ISSUE	GS11070	PBB-127	CLOSE	ECM	7/24/22	1:25:00 PM	7/24/22	1:31:00 PM	00:06	0.00

Comments: elevator was down, raised it, bridge moved it

3539366	Gt 127 alarm going off	GS11070	PBB-127	CLOSE	ECM	8/2/22	10:19:00 PM	8/2/22	10:40:00 PM	00:21	0.00

Comments: PBB 127

Agent put bridge from operate to auto level thinking she was powering off causing autoLevel alarm. Reset and properly powered off.

3556050	Gate 127 open the panels to	GS11070	PBB-127	CLOSE	ECM	8/30/22	10:23:00 AM	8/30/22	10:25:00 AM	00:04	0.00

Comments: opened control panel for pesticide guy to do treatment, closed panel after, locked.

we opened the control panel for pesticide guy to do the treatment, after him, we closed the electrical control panel, back and locked it

3570039	Gate 127 PBB wont move	GS11070	PBB-127	CLOSE	ECM	9/2/22	7:30:00 AM	9/2/22	7:46:00 AM	00:16	0.00

Comments: bypass limits

3582073	GATE 127 IS NOT MOVING	GS11070	PBB-127	CLOSE	ECM	9/27/22	11:55:00 PM	9/28/22	12:11:00 AM	00:16	0.00

Comments: PBB 127

Bridge was in oversteer and left side VFD fault. Did power reset to clear VFD fault and bypassed out of oversteer condition.

3594566	127 not moving	GS11070	PBB-127	CLOSE	ECM	10/6/22	7:13:00 PM	10/6/22	9:49:00 PM	03:58	0.00

Comments: Gate-127 not moving

Arrived at bridge and only the vertical drive and cab rotate buttons would operate. Notice cable hoist for GPU wasn't operating properly as

3594576	PBB 127 Not Working	GS11070	PBB-127	CLOSE	ECM	10/7/22	1:27:00 AM	10/7/22	9:00:00 AM	04:08	0.00

Comments: breaker kept popping, troubleshooting led to finding a short in ventilator wiring. fix and RTS

tried resetting the breaker but continued popping. looked all through electrical boxes and realized CB-5 breaker only popped when CB-4 b

3398329	PBB-129 POWER WILL	GS11072	PBB-129	CLOSE	ECM	1/27/22	12:35:00 PM	1/27/22	12:51:00 PM	00:16	0.00

Comments: Bridge wont stay on

Tested bridge and found that it was in a slope limit. Raised it up a little and then the bridge was able to move. Waited for operator to drive

3398477	PBB-129 NO POWER	GS11072	PBB-129	CLOSE	ECM	1/29/22	10:46:00 AM	1/29/22	12:00:00 PM	01:14	0.00

Comments: pbb-129 no power

Arrived at bridge, push start button power drop out instantly, troubleshot try the stops button and all interlock, found lose wire left vertical

3398483	PBB 129 will not move fwd	GS11072	PBB-129	CLOSE	ECM	1/29/22	12:12:00 PM	1/29/22	1:44:00 PM	01:52	0.00

Comments: ECALL:Replaced missing spacer on switch

3432999	Gate 129 PBB AUTO LEVEL	GS11072	PBB-129	CLOSE	ECM	3/13/22	10:02:00 AM	3/13/22	1:34:00 PM	03:50	0.00

Comments: PBB-129

Arrived, checked auto level it was not working. Checked faults on console said it was in a lift column fault. Measure columnscwith tape

3460818	129 auto level	GS11072	PBB-129	CLOSE	ECM	4/20/22	4:34:00 PM	4/20/22	5:00:00 PM	00:48	0.00

Comments: PBB-129

Arrived at gate and could column fault light illuminated. Check to see if pbb was out of rack. Pbb was not out of rack, removed limit switch

3464331	PBB-129 WILL NOT MOVE UP	GS11072	PBB-129	CLOSE	ECM	4/21/22	4:05:00 PM	4/21/22	4:13:00 PM	00:08	0.00

Comments: No up down function. Cycled power, up/down function working

3464395	PBB-129 JAGGED SHARP	GS11072	PBB-129	CLOSE	ECM	4/22/22	2:11:00 PM	4/22/22	2:25:00 PM	00:14	0.00

Comments: Found the piece of plastic, it was pushed into the metal divider for wall board. Removed & disposed

Found the piece of plastic, it was pushed into the metal divider for the wall board. Removed it and disposed of it.

3500552	Gate129 drain inside jetbridge	GS11072	PBB-129	CLOSE	ECM	6/4/22	6:28:00 AM	6/4/22	6:40:00 AM	00:12	0.00

Comments: The left drain in C tunnel was clogged. Unclogged it.

3502816	Gate 129 JB is not moving	GS11072	PBB-129	CLOS	ECM	6/9/22	9:34:00 AM	6/9/22	9:44:00 AM	00:10	0.00
	Comments: JB WOULDNT MOVE										
	When arrived PBB was pulled up to plane and passengers were exiting aircraft, bridge fully functioning, Lock console door. canopy down light										
3517388	The clips that hold the cable up are	GS11072	PBB-129	CLOS	ECM	7/6/22	9:23:00 AM	7/6/22	10:00:00 AM	00:37	56.64
	Comments: Replace snap hook and saddle with a new one. RTS.										
	Replace snap hook and saddle with a new one.										
3572680	PBB-129 UNABLE TO	GS11072	PBB-129	CLOS	ECM	9/11/22	1:32:00 PM	9/11/22	1:42:00 PM	00:20	0.00
	Comments: Bag lift was down, lifted the bag all the way up in order to go back to normal operation. RTS.										
3607505	gate 129 auto level not workin	GS11072	PBB-129	CLOS	ECM	10/30/22	4:21:00 PM	10/30/22	4:33:00 PM	00:23	0.00
	Comments: PBB 129										
	Agent didn't adjust floor. Once adjusted properly we tested autolevel and found no issues.										
3421025	PCA - GATE 9 A/C HOSE 9	GS13684	PCA-9	CLOS	ECM	2/26/22	4:04:00 PM	2/26/22	4:53:00 PM	00:49	198.00
	Comments: ECALL:Replace the hose,check the other hose and millow are good.Unit work good										
3490541	9 pca has hole in hose	GS13684	PCA-9	CLOS	ECM	5/31/22	2:24:00 PM	5/31/22	2:59:00 PM	00:56	300.28
	Comments: hole in hose										
	Upon arrival pca was connected to plane and running. Found the hole in the 20' hose at end and went to parts to get new hose. Waited for										
3500576	Gate 9 pca hose connector need to	GS13684	PCA-9	CLOS	ECM	6/4/22	11:22:00 AM	6/4/22	11:57:00 AM	01:45	0.00
	Comments: tape adapter hose is lose with the milo.Fix the adapter with screws back in service.										
3508308	3508308 - PCA -9 Hole in hose	GS13684	PCA-9	CLOS	ECM	6/19/22	12:05:00 PM	6/19/22	12:35:00 PM	00:30	192.00
	Comments: Arrived at gate and found a 20 ft hose broken. Went to parts room, ordered and changed it.										
3513554	The PCA on gate 9 will not turn on	GS13684	PCA-9	CLOS	ECM	6/27/22	8:46:00 AM	6/27/22	9:08:00 AM	00:44	0.00
	Comments: elbow of hose was on, it was broken, it was removed and connected to taper, RTS										
	I arrived at unit, the elbow on the hose was on, it was broken and it is due to jet blue, it was removed and it was connected directly with the										
3525777	Gate 9 PCA	GS13684	PCA-9	CLOS	ECM	7/11/22	5:19:00 AM	7/11/22	5:22:00 AM	00:06	0.00
	Comments: Blowing hot										
	Arrived at the gate and there was no aircraft. Tested the unit and it is working properly.										
3525894	PCA is running warm on gate 9	GS13684	PCA-9	CLOS	ECM	7/12/22	8:23:00 AM	7/12/22	8:56:00 AM	00:27	0.00
	Comments: Ecall-9 blowing hot										
	Found the unit in vent mode let the unit run for 20 mins and it was blowing 37-38 degrees the entire time CBIS										
3531088	PWC hose gate 9 ripped open	GS13684	PCA-9	CLOS	ECM	7/20/22	7:20:00 PM	7/20/22	8:05:00 PM	00:45	0.00
	Comments: pca disconnect was in off postion. place back to on and unit working fine										
	pca disconnect was in off position. place back to on and unit working fine										
3534029	PCA-9 BLOWING HOT	GS13684	PCA-9	CLOS	ECM	7/20/22	7:20:00 PM	7/20/22	8:05:00 PM	01:10	0.00
	Comments: blowing hot, found a discharge temp at 45* at the unit 50* to the plane.										
	we went to the gate and found out just one compressor only working. Stage two was off because the ambient temperature sensor was										
3547796	Gate 09 PCA blowing ho	GS13684	PCA-9	CLOS	ECM	8/4/22	6:00:00 AM	8/4/22	6:12:00 AM	00:07	0.00
	Comments: Unit was running good upon arrival, Discharge temp 39*, RTS.										
3555036	9 blowing hot	GS13684	PCA-9	CLOS	ECM	8/18/22	9:19:00 PM	8/18/22	9:55:00 PM	00:36	0.00
	Comments: Ecall : Blowing hot, PCA unit working as should NPF & RTS										
	arrived at the gate no issue found unit working at arrival discharge 41.3										
3602945	PCA-9 NOT WORKING	GS13684	PCA-9	CLOS	ECM	10/26/22	1:31:00 AM	10/26/22	1:51:00 AM	00:20	0.00
	Comments: Unit working properly										
	Upon arrival the unit was off. I started the unit and it cool with no problems. I tested the unit for a few minutes and is working properly.										
3607349	PCA-9 HOT AIR	GS13684	PCA-9	CLOS	ECM	10/29/22	7:50:00 AM	10/29/22	8:21:00 AM	00:31	0.00
	Comments: hose disconnected and the control box was in vent the unit was turned on, waited few mins, 36*										
	Blowing Hot-we arrive found the hose disconnected and the control box was in vent the unit was turned on we waited a few minutes and it										
3607606	PCA-9 inop	GS13684	PCA-9	CLOS	ECM	10/31/22	7:07:00 PM	10/31/22	7:20:00 PM	00:13	0.00
	Comments: Ecall -9										
	Arrived at the gate and found the unit on the heat setting. Changed it back and started it back up blowing 40 degrees										
3416528	Bag Jam	GS11177	AS-1-IBA-1	CLOS	ECM	2/21/22	6:31:00 PM	2/21/22	6:42:00 PM	00:11	0.00
	Comments: ECALL:asset assessed for issue, asset reset, tested , returned to service										
	asset assessed for issue, asset reset, tested , returned to service										
3455517	FIS Belt A Metal strip has	GS11177	AS-1-IBA-1	CLOS	ECM	4/9/22	2:30:00 PM	4/9/22	2:59:00 PM	01:20	0.00
	Comments: Ecall : Metal got loose, Put metal back into place tightened screw & RTS										
	got there pieces of metal came off carousel put the metal back in place tighten screw on the carousel then call back in services										
3413691	FIS AS1 BELT A HAS A JAM	GS11177	AS-1-IBA-1	CLOS	ECM	2/15/22	7:31:00 PM	2/15/22	7:41:00 PM	00:10	0.00
	Comments: ECALL:Got a cart, and to airside, cleared jam on 02, reset, back in service										
	Got a cart, and to airside, cleared jam on 02, reset, back in service										
3460825	AS1 customs A belt jam	GS11177	AS-1-IBA-1	CLOS	ECM	4/20/22	8:00:00 PM	4/20/22	8:12:00 PM	00:12	0.00
	Comments: ECALL-cleared jam on Section 1, RTS.										
3480269	AS1 FIS A belt jam	GS11177	AS-1-IBA-1	CLOS	ECM	5/13/22	9:17:00 PM	5/13/22	9:41:00 PM	00:28	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS										
	arrived at asset pull bags off belt & door, jam at door clear asset test asset back in service										

3430372	AS1 FIS Belt A Jam	GS11177	AS-1-IBA-1	CLOSED	ECM	3/3/22	7:49:00 PM	3/3/22	7:58:00 PM	00:10	0.00
	Comments: ECALL: checked for jam, cleared asset, reset, restart, asset back in service										
3581620	FIS AS1 TSA BELT RUNNING	GS11177	AS-1-IBA-1	CLOSED	ECM	9/23/22	8:45:00 PM	9/23/22	9:20:00 PM	00:35	0.00
	Comments: stopped, called AOC to be escorted in. AOC notified me the agent left and E-stopped line. RTS										
	Arrived at asset, observed line, stopped, called AOC to be escorted in. AOC notified me the agent left and E-stopped line. RTS										
3432706	FIS AS1 BELT C JAM 340276	GS11194	AS-1-IBC-1	CLOSED	ECM	3/10/22	4:27:00 PM	3/10/22	4:47:00 PM	00:20	0.00
	Comments: Ecall : Jam fault, Cleared jam condition & RTS										
	arrived to airside 1 looked at MCP, MCP displayed IB3- 05 jam I e-stopped IB3 went in tunnel made sure no bags were in front of photo eyes										
3490687	AS1 customs belt C not clearing	GS11194	AS-1-IBC-1	CLOSED	ECM	6/1/22	4:17:00 PM	6/1/22	5:25:00 PM	01:08	0.00
	Comments: ECALL-Speaker for buzzer burned out, R/R old speaker with new one. tested asset, RTS.										
3500526	AS1 FIS Belt C issue	GS11194	AS-1-IBC-1	CLOSED	ECM	6/3/22	9:16:00 PM	6/3/22	9:30:00 PM	00:29	0.00
	Comments: Ecall : Jam on oversize bags kept on showing up, Cleaned photo eye & reflector & RTS										
	Inspect issue clean lens on both photo eye and reflector test back in service										
3501007	AS1 FIS C belt Jam	GS11194	AS-1-IBC-1	CLOSED	ECM	6/7/22	7:35:00 PM	6/7/22	7:44:00 PM	00:09	0.00
	Comments: ECALL: called for door fault, when arrived fault cleared, back in service										
	called for door fault, when arrived fault cleared, back in service										
3534164	belt jam airside 1 check	GS11194	AS-1-IBC-1	CLOSED	ECM	7/22/22	6:30:00 PM	7/22/22	6:50:00 PM	00:40	0.00
	Comments: arrived at asset, track belt for jam, pressed reset, tested, back in service										
	arrived at asset, track belt for jam, pressed reset, tested, back in service										
3548440	charlie belt jam FIS	GS11194	AS-1-IBC-1	CLOSED	ECM	8/10/22	8:06:00 PM	8/10/22	8:19:00 PM	00:13	0.00
	Comments: Ecall : Jam, Reset SPC tested & RTS										
	went to airside got escort for FIS reset SPC inside FIS tested back in service										
3555275	AS1 FIS IB C	GS11194	AS-1-IBC-1	CLOSED	ECM	8/21/22	8:11:00 PM	8/21/22	8:15:00 PM	00:04	0.00
	Comments: Issue was on 05, and needed reset on SPC, reset, back in service										
	Issue was on 05, and needed reset on SPC, reset, back in service										
3555700	AS1 FIS Charlie Belt	GS11194	AS-1-IBC-1	CLOSED	ECM	8/25/22	9:20:00 PM	8/25/22	10:00:00 PM	01:20	0.00
	Comments: Investigated fault, removed bags in front sensor, reset panel, cleared fault. RTS.										
3577592	AS1 FIS IBC	GS11194	AS-1-IBC-1	CLOSED	ECM	9/19/22	5:56:00 PM	9/19/22	6:17:00 PM	00:34	0.00
	Comments: inspect asset, belt was running. monitor for a minute and call back in service.										
3408793	PBB-72 NOT MOVING	GS11028	PBB-72	CLOSED	ECM	2/7/22	8:01:00 AM	2/7/22	8:04:00 AM	00:03	0.00
	Comments: PBB-72										
	Arrived, no error found, tested bridge it was working										
3416696	PBB 72 stairs wheels one broke	GS11028	PBB-72	CLOSED	ECM	2/23/22	2:17:00 PM	2/23/22	4:06:00 PM	02:17	140.40
	Comments: pbb-72 stairs wheel broken										
	Replaced broken wheel on stair on gate 72 for new one bolt broken off took broken bolts replaced for new bolts, back in service										
3534534	PBB 72 water leaking inside	GS11028	PBB-72	CLOSED	ECM	7/26/22	3:09:00 PM	7/26/22	3:16:00 PM	00:10	0.00
	Comments: Ecall : Water leak, NPF no leaks found RTS										
	inspected interior of bridge saw no evidence of leak saw no Delta agents to ask										
3390281	Gate 72 GPU INOP	GS11028	PBB-72	CLOSED	ECM	1/15/22	12:11:00 AM	1/15/22	12:19:00 AM	00:08	0.00
	Comments: ECALL:Arrived at gate, checking the GPU found out no issue. TAIL #N596NW										
3430352	Gate 75-pbb bag chest tear	GS11028	PBB-72	CLOSED	ECM	3/3/22	4:38:00 PM	3/3/22	4:38:00 PM	00:00	0.00
	Comments: JSM completed all work on SR# 3430402										
3430402	Gate 72 Bag slide rubber band if	GS11028	PBB-72	CLOSED	ECM	3/4/22	5:40:00 AM	3/4/22	6:50:00 AM	01:10	113.76
	Comments: replace with a new pice of rubber new screws, back in service										
3443238	Gt 72 metal	GS11028	PBB-72	CLOSED	ECM	3/27/22	9:33:00 PM	3/27/22	9:43:00 PM	00:10	0.00
	Comments: PBB-72										
	Removed exposed metal in C tunnel trim										
3490159	PBB 72 door sticking	GS11028	PBB-72	CLOSED	ECM	5/28/22	3:45:00 PM	5/28/22	3:50:00 PM	00:05	0.00
	Comments: Door it's working fine open and closed and no sticking and not hard to open, back in service										
3500557	Gate 72 the bridge is not	GS11028	PBB-72	CLOSED	ECM	6/4/22	7:28:00 AM	6/4/22	7:45:00 AM	00:17	0.00
	Comments: Bridge wont move										
	Bridge was fully connected to a plane when I arrived.										
3503227	3503227 - Gate 72 Burned out	GS11028	PBB-72	CLOSED	ECM	6/13/22	12:19:00 PM	6/13/22	1:05:00 PM	00:46	34.16
	Comments: arrived plane on gate passengers boarding inspected and found rotunda light out										
	Went to parts and got new light when plane departed installed new light and it came on works properly										
3513337	PBB-72 NOT MOVING	GS11028	PBB-72	CLOSED	ECM	6/24/22	6:01:00 PM	6/26/22	4:50:00 PM	12:03	12.98
	Comments: gate-72										
	arrived at gate 72, was on left oversteer, open the console door, it was water coming in on the control cables, and board, bypassed, and left										
3503053	Gate 72-PBB lightbulb ou	GS11028	PBB-72	CLOSED	ECM	6/11/22	4:45:00 PM	6/11/22	4:49:00 PM	00:04	0.00
	Comments: arrived at gate, checking the lights found out no issue.										
3530527	Gate 72-PBB issues	GS11028	PBB-72	CLOSED	ECM	7/14/22	7:33:00 PM	7/14/22	7:42:00 PM	00:16	0.00
	Comments: Gate-72										
	Arrived at gate, the bridge was in operation.. tested and verified.										

3538959	PBB 72 floor issue	GS11028	PBB-72	CLOSED	ECM	7/30/22	5:09:00 AM	7/30/22	5:32:00 AM	00:23	0.00
	Comments: issue with floor The ACF had been manually lowered all the way down so the right corner was much lower than the left. I had the operator move the bridge										
3539241	PBB 72 won't turn	GS11028	PBB-72	CLOSED	ECM	8/1/22	4:55:00 PM	8/1/22	5:01:00 PM	00:06	0.00
	Comments: PBB 72 Bridge would not turn on due to Estop being on. Once estop pulled out bridge powered on and moved without issue.										
3550449	Gate 72 PBB	GS11028	PBB-72	CLOSED	ECM	8/14/22	11:38:00 PM	8/14/22	11:47:00 PM	00:09	0.00
	Comments: PBB 72 Bridge was operational and parked on aircraft when we arrived. Found no issues to report.										
3555139	Gate 72 Canopy will not move	GS11028	PBB-72	CLOSED	ECM	8/20/22	7:09:00 AM	8/20/22	7:18:00 AM	00:09	0.00
	Comments: Canopy not working Call cancelled on route.										
3572967	Canopy lining won't go back	GS11028	PBB-72	CLOSED	ECM	9/14/22	7:17:00 PM	9/14/22	7:22:00 PM	00:07	0.00
	Comments: Gate-72 Canopy Arrived at gate, checking the canopy… found out no issue.										
3577279	PBB 72 roof leaking	GS11028	PBB-72	CLOSED	ECM	9/15/22	1:31:00 PM	9/15/22	1:46:00 PM	00:25	0.00
	Comments: fix bent plate in ceiling where water leak was located and re-installed plate to ceiling										
3586023	PBB-72 CANOPY NOT WORKING	GS11028	PBB-72	CLOSED	ECM	10/1/22	4:02:00 PM	10/1/22	4:36:00 PM	00:34	0.00
	Comments: PBB-72 canopy not working arrived at gate, checking the canopy finding out is not properly working. Check the push button cable and the actuator then testing the car										
3607586	GATE 74 JET BRIDGE NOT	GS11028	PBB-72	CLOSED	ECM	10/31/22	2:49:00 PM	10/31/22	3:03:00 PM	00:14	0.00
	Comments: cleaned off dirty lens to get sensor fault to go away. bridge functions properly.										
3607644	GPU on gate 72 will not work	GS11028	PBB-72	CLOSED	ECM	11/1/22	7:28:00 AM	11/1/22	7:36:00 AM	00:12	0.00
	Comments: AC plug needed to be pushed into AC, RTS.										
3619244	Gate 72 most of the lights are out	GS11028	PBB-72	CLOSED	ECM	11/11/22	7:37:00 AM	11/11/22	8:19:00 AM	00:42	0.00
	Comments: lights out in bridge, troubleshot,responded to higher priority ECALLs, bridge still usable, F/U a number of lights were out in the bridge, troubleshot the issue, had to respond to higher priority ECALLs, bridge was still usable so i informed										
3385331	pbb-83 not working 338533	GS11041	PBB-83	CLOSED	ECM	1/8/22	2:57:00 PM	1/8/22	3:11:00 PM	00:14	0.00
	Comments: bridge wont move Bridge was moved onto the plane as I arrived.										
3385340	PBB - GATE 83 HAVING ISSUES	GS11041	PBB-83	CLOSED	ECM	1/8/22	5:20:00 PM	1/8/22	5:23:00 PM	00:03	0.00
	Comments: ECALL: agent docking the PBB, investigated if the bridge have issue, found no issues, operator error on arrival, noticed the agent was docking the PBB to the aircraft and had no issues, I proceeded to ask if it had any issues they stated no,										
3393338	Gate 83 Autolevel is not working	GS11041	PBB-83	CLOSED	ECM	1/20/22	12:29:00 PM	1/20/22	12:39:00 PM	00:10	0.00
	Comments: auto level inop Console operate switch was turned to operate but the console power button was not pressed. Turned on the console and then switched it to										
3416698	PBB-83 NOT MOVING	GS11041	PBB-83	CLOSED	ECM	2/23/22	2:30:00 PM	2/23/22	2:37:00 PM	00:14	0.00
	Comments: beidge nit working, bridge was in service when i arrived agent said GOU cable was on geound										
3430817	83 not moving	GS11041	PBB-83	CLOSED	ECM	3/8/22	7:58:00 PM	3/8/22	8:18:00 PM	00:20	0.00
	Comments: bridge 83 not moving arrived at gate 83 the bridge is not moving cable was not up completely bridge is back in service										
3442909	PPB-83 ALARM SOUNDING	GS11041	PBB-83	CLOSED	ECM	3/24/22	1:43:00 PM	3/24/22	2:05:00 PM	00:22	0.00
	Comments: ECALL-Bridge won't move, cable hoist was not down, RTS.										
3460310	Gate 83-PBB wont move	GS11041	PBB-83	CLOSED	ECM	4/15/22	9:38:00 PM	4/15/22	10:00:00 PM	00:22	0.00
	Comments: Gate-83 PBB wont move Arrived at gate, checking the pilot console... it's oversteer issue, reset/bypass and testing, back in service.										
3480145	Gate 83 JB can't go up	GS11041	PBB-83	CLOSED	ECM	5/12/22	12:20:00 PM	5/12/22	12:28:00 PM	00:08	0.00
	Comments: gate 83 not going up Bridge was in swing limit reset bridge is back in service										
3503563	PBB 83 leak inside PBB	GS11041	PBB-83	CLOSED	ECM	6/15/22	7:50:00 PM	6/15/22	7:59:00 PM	00:22	0.00
	Comments: Ecall : Leaking in bridge, Plane boarding upon arrival, RTS we arrived at gate-83 they are boarding plane they said they did not called I told AOC so they closed it out										
3581443	The jet bridge on gate 83 will not	GS11041	PBB-83	CLOSED	ECM	9/22/22	8:15:00 AM	9/22/22	8:21:00 AM	00:17	0.00
	Comments: Ecall : Bridge won't move, Bridge is fully operational upon arrival NPF & RTS bridge was being moved to the plane when I got there confirmed it got there with no issue										
3581478	83 canopy	GS11041	PBB-83	CLOSED	ECM	9/22/22	3:24:00 PM	9/22/22	3:35:00 PM	00:11	0.00
	Comments: Ecall : Canopy Inop, Turned console on & RTS had to wait for passengers to get off the plane console wasn't even on turned it on and was able to use the canopy with no issue										
3376623	Gate 83 PBB NO MVMT	GS11041	PBB-83	CLOSED	ECM	1/2/22	8:56:00 AM	1/2/22	9:13:00 AM	00:17	0.00
	Comments: ECALL: Spacer limit tripped,took off switch to move bridge, moved back, put switch back, RTS Arrived at bridge, spacer limits tripped, moved spacers out the way. Bridge all the way at retract limit. Had to take offf switch to move bridg										
3398784	PBB 83 not working (medica	GS11041	PBB-83	CLOSED	ECM	2/1/22	6:40:00 PM	2/1/22	6:43:00 PM	00:03	0.00
	Comments: Ecall… bridge wont move (medical emergency) When I arrived the gate agent had already docked the bridge to the aircraft N179DN… I went inside to check bridge out all systems look c										

3408882	gate 83 wont move	GS11041	PBB-83	CLOSED	ECM	2/8/22	11:59:00 AM	2/8/22	12:05:00 PM	00:06	0.00
	Comments: LABOR TIMES 11:59 TO 12:05										
3416350	Gate 83 PBB	GS11041	PBB-83	CLOSED	ECM	2/19/22	10:52:00 PM	2/19/22	10:57:00 PM	00:05	0.00
	Comments: arrived at gate, checking the pilot console…the auto level is on alarm… reset/testing RTS										
3430378	Gate 83-PBB auto level not	GS11041	PBB-83	CLOSED	ECM	3/3/22	9:13:00 PM	3/3/22	9:18:00 PM	00:05	0.00
	Comments: PBB 83										
	Pilot shut PBB off causing auto level alarm to ring. Checked auto level timer, check good Aircraft info N705FR										
3430702	83 not working	GS11041	PBB-83	CLOSED	ECM	3/7/22	8:29:00 PM	3/7/22	8:51:00 PM	00:22	0.00
	Comments: bridge 83 not moving										
	arrived at gate 83 it will not move I try to reset did not work I went to the breaker box turn it off then turn it back on I then went in the cab										
3433044	Gate 83-PBB not moving	GS11041	PBB-83	CLOSED	ECM	3/13/22	8:19:00 PM	3/13/22	8:28:00 PM	00:09	0.00
	Comments: PBB-83										
	PBB would not move due to cable hoist in down position. Operator error										
3443201	Gate 83 JB is not working	GS11041	PBB-83	CLOSED	ECM	3/27/22	10:12:00 AM	3/27/22	10:19:00 AM	00:07	0.00
	Comments: times should Be GOAA times a s password stopped while i was log in and had to reset all to get this completed										
3443314	Gate 83- PBB wont move	GS11041	PBB-83	CLOSED	ECM	3/28/22	2:30:00 PM	3/28/22	2:38:00 PM	00:08	0.00
	Comments: pbb 83 not moving found someone had bent spacer limit arm sonwould not drive forward, repaired bent Arm and RTS										
3443321	Auto Level	GS11041	PBB-83	CLOSED	ECM	3/28/22	2:52:00 PM	3/28/22	3:08:00 PM	00:16	0.00
	Comments: arrived plane on gate alarm going off went into bridge and found it on a vertical up limit										
	Adjusted pot on power supply board just a little bit to let bridge go higher then measured height from porch floor to ramp										
3443329	Gate 83-PBB issue	GS11041	PBB-83	CLOSED	ECM	3/28/22	3:37:00 PM	3/28/22	3:51:00 PM	00:14	0.00
	Comments: arrived auto level alarm going off reset and stayed a while to make sure it would not Go off again										
3443442	PBB-83 MAKING NOISE 3443446	GS11041	PBB-83	CLOSED	ECM	3/29/22	3:54:00 PM	3/29/22	4:34:00 PM	00:40	0.00
	Comments: PBB-83										
	Bridge was in vertical up ultimate limit, got bridge out of limit and measured height of columns bridge is now in service.										
3443562	PBB gate 83 won't move	GS11041	PBB-83	CLOSED	ECM	3/30/22	6:36:00 PM	3/30/22	6:40:00 PM	00:04	0.00
	Comments: PBB-83										
	Running on arrival										
3443564	PBB 83 auto level issues	GS11041	PBB-83	CLOSED	ECM	3/30/22	7:10:00 PM	3/30/22	7:24:00 PM	00:14	0.00
	Comments: PBB-83										
	Gate agent failed to engage auto level causing PBB to make contact with aircraft door. No damages were found on aircraft. PBB back in										
3446542	PBB-83 NOT WORKING	GS11041	PBB-83	CLOSED	ECM	4/2/22	4:10:00 PM	4/2/22	4:25:00 PM	00:15	0.00
	Comments: PBB-83 Not working										
	Arrived at gate, checking the pilot console... found out no issue.										
3455712	Gate 83-PBB wont move	GS11041	PBB-83	CLOSED	ECM	4/11/22	3:56:00 PM	4/11/22	4:00:00 PM	00:04	0.00
	Comments: PBB-83										
	Arrived, bridge in retract, drove bridge forward all functions working										
3455823	PBB 83 PARKING	GS11041	PBB-83	CLOSED	ECM	4/12/22	10:15:00 PM	4/12/22	10:21:00 PM	00:06	0.00
	Comments: PBB-83										
	PBB would not steer correctly. VFD showed fault. Cycled power vfd fault cleared. PBB back in service.										
3460383	PBB - GATE 83 WHEELS WONT	GS11041	PBB-83	CLOSED	ECM	4/16/22	2:22:00 PM	4/16/22	2:30:00 PM	00:08	0.00
	Comments: gate-83										
	Backup over limit switch activated, bypassed back in service.										
3460625	83 not working	GS11041	PBB-83	CLOSED	ECM	4/18/22	6:36:00 PM	4/18/22	6:42:00 PM	00:06	2.20
	Comments: PBB-83										
	Issue was not a pbb problem. It was an aircraft issue. Delta mechanic on sight working on aircraft. Pbb is in service										
3460803	PBB- GATE 83 WONT MOVE	GS11041	PBB-83	CLOSED	ECM	4/20/22	1:57:00 PM	4/20/22	2:39:00 PM	02:03	0.00
	Comments: Bridge wont move										
	Bridge could be moved vertically but not horizontally. Inspected bridge and found that one of the limit switches was active. Moved that out of										
3464410	PBB-83 NOT MOVING UP OR	GS11041	PBB-83	CLOSED	ECM	4/22/22	6:07:00 PM	4/22/22	6:23:00 PM	00:16	0.00
	Comments: arrived at gate, checking the pilot console… it's oversteer issue, reset/ bypass and testing, RTS										
3464488	PBB 83 not working	GS11041	PBB-83	CLOSED	ECM	4/23/22	4:01:00 PM	4/23/22	4:06:00 PM	00:05	0.00
	Comments: oversteer issue, reset/bypass and testing, back in service.										
3469424	Gate 83 PBB	GS11041	PBB-83	CLOSED	ECM	4/30/22	11:38:00 PM	4/30/22	11:40:00 PM	00:02	0.00
	Comments: Gate-83 PBB										
	Arrived at gate, checking the pilot console.. found out no issue.										
3478106	Gate 83-PBB wont move	GS11041	PBB-83	CLOSED	ECM	5/9/22	4:04:00 PM	5/9/22	4:14:00 PM	00:10	0.00
	Comments: arrived used bypass to correct steering and stayed with gate agent until docked to plane										
3390211	PBB 83 not moving	GS11041	PBB-83	CLOSED	ECM	1/13/22	9:09:00 PM	1/13/22	9:17:00 PM	00:08	0.00
	Comments: PBB-83 not moving										
	arrived at gate, checking the pilot console finding out oversteering, reset/bypass and testing, then back to service.										

3464500	Gate 83-PBB won't move	GS11041	PBB-83	CLOSED	ECM	4/23/22	5:50:00 PM	4/23/22	5:55:00 PM	00:05	0.00
	Comments: arrived at gate, checking the pilot console… found out no issue.										
3480363	GATE 83 JETWAY DOES	GS11041	PBB-83	CLOSED	ECM	5/15/22	1:40:00 AM	5/15/22	1:57:00 AM	00:17	0.00
	Comments: Gate-83 Jetway does not move										
	arrived at gate, checking the pilot console, it's oversteer issue, reset/bypass and back in service.										
3480458	3480458 - Gate 83 - Bridge Won't	GS11041	PBB-83	CLOSED	ECM	5/16/22	6:12:00 AM	5/16/22	6:26:00 AM	00:26	0.00
	Comments: Clear fault restarted and stayed with agent until docked to plane										
3480618	GATE 83 JETWAY DOES	GS11041	PBB-83	CLOSED	ECM	5/17/22	10:01:00 AM	5/17/22	10:11:00 PM	00:14	0.00
	Comments: ECALL: Agent said would not go up, drove bridge out off retract limit, RTS										
3485024	Gate 83 can't move the JB	GS11041	PBB-83	CLOSED	ECM	5/20/22	5:42:00 AM	5/20/22	5:48:00 AM	00:06	0.00
	Comments: gate-83										
	arrived at gate 83 , and gpu cable hoist was down, back in service										
3485081	Gate 83- PBB not moving	GS11041	PBB-83	CLOSED	ECM	5/20/22	3:27:00 PM	5/20/22	3:36:00 PM	00:09	0.00
	Comments: Bridge wont move										
	Bridge was in a slope limit when I arrived. Moved the bridge forward and it got out of the limit. Waited for operator to drive bridge to plane.										
3485195	Gate 83-PBB won't move	GS11041	PBB-83	CLOSED	ECM	5/21/22	6:49:00 PM	5/21/22	6:54:00 PM	00:05	0.00
	Comments: Gate-83 PBB wont move										
	Arrived at gate, checking the pilot console… found out no issue.										
3485279	Gate 83 JB is not moving	GS11041	PBB-83	CLOSED	ECM	5/22/22	2:23:00 PM	5/22/22	2:32:00 PM	00:16	0.00
	Comments: PBB-83										
	Arrived, test functions of bridge, it is working.										
3485526	Jet bridge will not move on gate 83	GS11041	PBB-83	CLOSED	ECM	5/25/22	6:25:00 AM	5/25/22	6:37:00 AM	00:12	0.00
	Comments: PBB-83										
	Arrived, bridgec would not move forward. Turn off let sit, try to bypass bridge it did not work, went downstairs bridge was not on any limit,										
3490146	Gate 83 PBB is not working	GS11041	PBB-83	CLOSED	ECM	5/28/22	12:20:00 PM	5/28/22	12:30:00 PM	00:10	0.00
	Comments: bridge -83 not moving										
	arrived at gate 83 the bridge was not moving it was in vfd fault I reset the bridge and moved it to the plane had the agent took over to doc it										
3500643	Gate 83 Lights inside the JB are	GS11041	PBB-83	CLOSED	ECM	6/5/22	6:44:00 AM	6/5/22	6:54:00 AM	00:10	0.00
	Comments: Bag slide loose missing a bolt when flight departed replaced missing bolt in bag slide										
3500766	PBB-83 ALARMING	GS11041	PBB-83	CLOSED	ECM	6/5/22	1:18:00 PM	6/5/22	1:24:00 PM	00:06	0.00
	Comments: arrived copa airline on gate no alarm going off security shut off bridge i turned power back on and										
	Back on and switched to auto level and turned wheel and auto level worked properly										
3503077	PBB 83 not moving	GS11041	PBB-83	CLOSED	ECM	6/11/22	8:54:00 PM	6/11/22	9:45:00 PM	00:51	0.00
	Comments: troubleshot inside panel,joystick loose,tightened,tested,RTS										
	arrived at gate, I see the agent operate the bridge, I'm observing the bridge and figure out the problem, so when they full back off the plan										
3503160	PBB 83 assistance with	GS11041	PBB-83	CLOSED	ECM	6/12/22	6:08:00 PM	6/12/22	6:35:00 PM	00:27	0.00
	Comments: Inspected, working properly The plane is arriving at the bridge 18:27,here at bridge now										
3507987	Gate 83 the jetway is not	GS11041	PBB-83	CLOSED	ECM	6/16/22	11:36:00 AM	6/16/22	11:45:00 AM	00:08	0.00
	Comments: VFD fault, reset power, tested, informed op how to fix, RTS										
	The VFDs had faulted. Reset power to them, bridge worked fine after that. Informed operator of how to fix the issue in the future.										
3508253	Gate 83 PBB NO MVMT	GS11041	PBB-83	CLOSED	ECM	6/18/22	7:05:00 PM	6/18/22	7:16:00 PM	00:11	0.00
	Comments: Gate-83 PBB no mvmt										
	Arrived at gate, the bridge was in operation, tested and verified.										
3508315	PBB-83 NOT MOVING	GS11041	PBB-83	CLOSED	ECM	6/19/22	12:29:00 PM	6/19/22	12:52:00 PM	00:23	0.00
	Comments: PBB-83										
	Arrived, ac was on, turned off and watch drive up to plane										
3508466	PBB 83 auto level issue	GS11041	PBB-83	CLOSED	ECM	6/20/22	6:52:00 PM	6/20/22	7:05:00 PM	00:13	0.00
	Comments: auto level @-83										
	arrived at gate 83 for the auto level the bridge is right on the plane and the auto level arm will not go out its straight up auto level is good they										
3508666	Gate 83-PBB issue	GS11041	PBB-83	CLOSED	ECM	6/21/22	3:48:00 PM	6/21/22	3:49:00 PM	00:01	0.00
	Comments: hoist was down upon arrival raised and bridge worked. RTS										
3508795	PBB 83 won't move	GS11041	PBB-83	CLOSED	ECM	6/22/22	4:32:00 PM	6/22/22	4:52:00 PM	00:20	0.00
	Comments: bridge in swing limit, reset bridge and got out of swing limit, plane at gate										
3513413	PBB-83 WHEELS NOT TURNING	GS11041	PBB-83	CLOSED	ECM	6/25/22	2:57:00 PM	6/25/22	3:07:00 PM	00:08	0.00
	Comments: Got held up by an aircraft on runway on the way to call										
3516953	Gate 83 the jetway is not	GS11041	PBB-83	CLOSED	ECM	7/2/22	12:11:00 PM	7/2/22	12:21:00 PM	00:10	0.00
	Comments: Bridge wont move										
	The VFDs had faulted. Turned off the console power for a few minutes until the VFDs turned off. Turned the console back on and tested t										
3502889	Gate 83 jetway is not moving	GS11041	PBB-83	CLOSED	ECM	6/10/22	6:17:00 AM	6/10/22	6:27:00 AM	00:10	0.00
	Comments: Bridge wont move										
	Issue was a VFD fault. Reset the power to the VFDs. After the reset the bridge could move normally. Waited for operator to drive the bridg										
3525395	Gate 83, jetway alarm/ bridge is	GS11041	PBB-83	CLOSED	ECM	7/7/22	11:00:00 AM	7/7/22	11:06:00 AM	00:06	0.00
	Comments: bridge-83 not moving										

arrived at gate-83 I heard the alarm I went to the gpu cable and turn the button to up and the alarm stop I explained to them about it bridge

3525502	Gate 83 Replace the outside light	GS11041	PBB-83	CLOS E	ECM	7/8/22	12:52:00 PM	7/9/22	3:21:00 PM	00:34	7.58

Comments: Light out at top of stairs

Call didn't specify what light was out so I checked all the outside lights and the only one that wasn't working properly was the service stairs

3525663	GATE 83 NOT MOVING	GS11041	PBB-83	CLOS E	ECM	7/9/22	9:35:00 PM	7/9/22	9:57:00 PM	00:38	0.00

Comments: gate-83

arrived at gate and was in oversteer, got it out of oversteer and stop again, didn't want to bypass, started looking for the problem inside

3525691	Gate 83 JB is not working	GS11041	PBB-83	CLOS E	ECM	7/10/22	6:03:00 AM	7/10/22	6:15:00 AM	00:14	0.00

Comments: vfd fault, reset vfds, monitored operator drive to the plane

3525826	PBB 83 will not move	GS11041	PBB-83	CLOS E	ECM	7/11/22	1:24:00 PM	7/11/22	1:37:00 PM	00:13	0.00

Comments: retracted canopy, drove the bridge functions properly

3526028	PBB 83 not moving	GS11041	PBB-83	CLOS E	ECM	7/13/22	3:50:00 PM	7/13/22	4:05:00 PM	00:15	0.00

Comments: swing limit, reset bridge and once reset agents moved to plane no issues.

upon arrival at 83, bridge was in a swing limit and turned bridge off completely and turn back on. bridge moving stood and watch them dock to

3530486	Gate 83 problem moving the jetway	GS11041	PBB-83	CLOS E	ECM	7/14/22	7:41:00 AM	7/14/22	7:52:00 AM	00:11	0.00

Comments: having problem moving the bridge at 83

I was arriving at the gate-83 they just push the plane away they put it in a swing limit the bridge is good no problem

3530830	GATE 83 HAS NO POWER	GS11041	PBB-83	CLOS E	ECM	7/18/22	1:38:00 AM	7/18/22	1:52:00 AM	00:14	0.00

Comments: bridge has no power

we arrived at gate-83 I went in the bridge and turned key and all lights came on all functions are working I move the bridge no problem

3530951	Gate 83 the bridge is not	GS11041	PBB-83	CLOS E	ECM	7/19/22	11:01:00 AM	7/19/22	11:10:00 AM	00:13	0.00

Comments: bridge on reboot hard stop, VFDs also faulted out, reset VFDs, drove bridge forward into stow box

bridge on reboot hard stop, VFDs also faulted out, reset VFDs, drove bridge forward and into stow box

3530995	GATE 83 AUTO LEVEL ALARM	GS11041	PBB-83	CLOS E	ECM	7/19/22	11:32:00 PM	7/19/22	11:43:00 PM	00:11	0.00

Comments: auto alarm ringing

Arrived at gate-83 I reset the bridge and the alarm is off I check the auto level all good

3534087	PBB 83 not moving	GS11041	PBB-83	CLOS E	ECM	7/21/22	6:33:00 PM	7/21/22	6:39:00 PM	00:10	0.00

Comments: gate-83

Found no problem

3534179	Gate 83 PBB jetway wasnt	GS11041	PBB-83	CLOS E	ECM	7/22/22	9:40:00 PM	7/22/22	10:06:00 PM	00:26	0.00

Comments: Gate-83 PBB jetway wasnt moving

Arrived at gate, it was a limit switch issue… reset/bypass and testing, then back in service.

3538819	jet bridge not moving correctly	GS11041	PBB-83	CLOS E	ECM	7/28/22	6:05:00 PM	7/28/22	6:11:00 PM	00:06	0.00

Comments: Gate-83 jetbridge not moving

arrived at gate, it's oversteer issue… reset/bypass and testing, back in service.

3539088	Gate 83 jetbridge will not move	GS11041	PBB-83	CLOS E	ECM	7/31/22	10:50:00 AM	7/31/22	10:58:00 AM	00:26	0.00

Comments: VFD fault, reset, bridge moved

3539270	GATE 83 JETWAY ISSUE	GS11041	PBB-83	CLOS E	ECM	8/2/22	12:53:00 AM	8/2/22	1:07:00 AM	00:14	0.00

Comments: PBB 83

Bridge was in operation when we arrived. Ensured with gate agent. He said hoist was down and they put it up.

3539338	PBB-83 NOT MOVING	GS11041	PBB-83	CLOS E	ECM	8/2/22	3:48:00 PM	8/2/22	5:21:00 PM	02:38	116.00

Comments: troubleshot, found fried break panel under bridge, , changed the contactor and RTS

no 480 to bridge console, troubleshot, found fried break panel under bridge, , changed the contactor and RTS

3539360	83 not moving forward	GS11041	PBB-83	CLOS E	ECM	8/2/22	6:55:00 PM	8/2/22	7:25:00 PM	00:30	0.00

Comments: PBB 83

Bridge wouldn't move due to VFD fault. Had to do a power reset. After reset bridge moved normally.

3548050	Gate 83 PBB NO MVMT	GS11041	PBB-83	CLOS E	ECM	8/6/22	2:13:00 PM	8/6/22	2:21:00 PM	00:08	0.00

Comments: Bridge wont move

Canopy was down. Raised the canopy back up and the bridge moved normally.

3548148	Gate 83 PBB AUTOLEVEL	GS11041	PBB-83	CLOS E	ECM	8/7/22	5:55:00 PM	8/7/22	6:04:00 PM	00:07	0.00

Comments: PBB 83

Bridge wouldn't move due to hoist being partially down. Once fulled retracted bridge moved normally.

3548427	PBB-83 WHEELS MOVING	GS11041	PBB-83	CLOS E	ECM	8/10/22	6:30:00 PM	8/10/22	6:46:00 PM	00:16	0.00

Comments: bridge-83 wheels moving the wrong way

arrived at gate-83 the wheel Lbs are showing VFD fault so I turned the bridge off completely to reset the wheels waited about 7 seconds

3550215	PBB-83 ISSUES MOVING	GS11041	PBB-83	CLOS E	ECM	8/12/22	10:34:00 AM	8/12/22	10:42:00 AM	00:08	0.00

Comments: tunnel hoist down, raised, RTS

3550237	PBB-83 WHEELS MOVING	GS11041	PBB-83	CLOS E	ECM	8/12/22	3:13:00 PM	8/12/22	3:49:00 PM	00:36	0.00

Comments: Wheels turning wrong direction

Was a vfd fault. Bridge worked normally after resetting the vfds.

3550500	PBB-83 NOT MOVING	GS11041	PBB-83	CLOS E	ECM	8/15/22	12:16:00 PM	8/15/22	12:21:00 PM	00:05	0.00

Comments: inverter fault right side, E05.2, reset

3550523	83 not moving in correct direction	GS11041	PBB-83	CLOS E	ECM	8/15/22	3:35:00 PM	8/15/22	3:39:00 PM	00:04	0.00

Comments: upon arrival found PBB wheels were 180 degrees out. turned wheels to right location and RTS

3550651	83 not moving	GS11041	PBB-83	CLOS	ECM	8/16/22	9:35:00 PM	8/16/22	9:57:00 PM	00:22	0.00
	Comments: PBB 83 Bridge had VFD fault. Had to power reset to get going.										
3555023	Gate 83 PBB CONTROL	GS11041	PBB-83	CLOS	ECM	8/18/22	5:19:00 PM	8/18/22	5:33:00 PM	00:14	0.00
	Comments: Gate-83 PBB control panel Arrived at gate, it's swing limit issue… reset/bypass and testing then back in service.										
3555111	Gate 83 PBB NO MVMT	GS11041	PBB-83	CLOS	ECM	8/19/22	6:22:00 PM	8/19/22	6:42:00 PM	00:20	0.00
	Comments: not moving due to horizontal limit engaged, drove bridge out and helped direct bridge into box arrived at bridge, was not moving due to horizontal limit engaged, drove bridge out and helped direct bridge into box										
3555212	GATE 83 NOT MOVING	GS11041	PBB-83	CLOS	ECM	8/20/22	10:00:00 PM	8/20/22	10:37:00 PM	00:26	0.00
	Comments: Gate-83 not moving Arrived at gate, the bridge was push back and the limit switch was on, get the ladder and adjust the limit switch, testing and back in service.										
3555323	The jet bridge on gate 83 will not	GS11041	PBB-83	CLOS	ECM	8/22/22	10:55:00 AM	8/22/22	11:05:00 AM	00:10	0.00
	Comments: arrived, operator said she is not familiar with gate 83, only used gate 85, did some brief training arrived, operator said she is not familiar with gate 83, only used gate 85, did some brief training and watched AC being docked										
3555718	Gate 83 issues moving the jetway	GS11041	PBB-83	CLOS	ECM	8/26/22	5:59:00 AM	8/26/22	6:30:00 AM	00:00	0.00
	Comments: bridge wont move Call cancelled before I could start time on it										
3555764	Gate 83-PBB wont move	GS11041	PBB-83	CLOS	ECM	8/26/22	9:05:00 PM	8/26/22	9:08:00 PM	00:03	0.00
	Comments: Gate-83 PBB wont move Arrived at gate, the bridge was on operation, tested and verified.										
3555891	Gate 83 JB is not working	GS11041	PBB-83	CLOS	ECM	8/28/22	11:42:00 AM	8/28/22	11:55:00 AM	00:13	0.00
	Comments: PBB-83 Reset Auto Level.										
3570307	PBB 83 jet bridge alarm	GS11041	PBB-83	CLOS	ECM	9/4/22	7:19:00 PM	9/4/22	7:24:00 PM	00:05	0.00
	Comments: PBB 83 Auto level alarm sounding. Reset auto.even and alarm went away. Tested operation and had no further issues.										
3572884	Gate 83-PBB wont turn on	GS11041	PBB-83	CLOS	ECM	9/13/22	3:32:00 PM	9/13/22	3:42:00 PM	00:20	0.00
	Comments: right swing limit, override bridge in able to normal and safe for operation we found bridge on the right swing limit, we override the bridge in able to normal and safe for operation										
3577284	PBB 83 crooked	GS11041	PBB-83	CLOS	ECM	9/15/22	4:12:00 PM	9/15/22	4:19:00 PM	00:14	0.00
	Comments: Upon arrival the Bridge was in operation, tested and verified, RTS.										
3577485	Gate 83 Can't move the JB	GS11041	PBB-83	CLOS	ECM	9/18/22	11:17:00 AM	9/18/22	11:21:00 AM	00:04	0.00
	Comments: upon my arrival, bridge is in motion, bridge is working, normal operation										
3577567	PBB-83 NOT MOVING	GS11041	PBB-83	CLOS	ECM	9/19/22	12:17:00 PM	9/19/22	12:22:00 PM	00:05	0.00
	Comments: bridge is in motion and went to the plane, bridge is working in normal operation upon arrival, bridge is in motion and went to the plane, bridge is working in normal operation										
3547889	7	GS11041	PBB-83	CLOS	ECM	8/4/22	10:46:00 PM	8/4/22	10:52:00 PM	00:06	0.00
	Comments: Gate-83 auto level arrived at gate, it's auto level alarm issue… reset/ testing and back in service.										
3555302	PBB-83 NOT MOVING	GS11041	PBB-83	CLOS	ECM	8/22/22	7:00:00 AM	8/22/22	7:04:00 AM	00:11	0.00
	Comments: VFD Fault, reset, moved, E45										
3577747	Gate 83 the jetway is not	GS11041	PBB-83	CLOS	ECM	9/21/22	12:05:00 PM	9/21/22	12:08:00 PM	00:03	0.00
	Comments: VFD fault, reset and bridge back in service.										
3577758	gate 83 jet bridge not moving	GS11041	PBB-83	CLOS	ECM	9/21/22	2:57:00 PM	9/21/22	3:02:00 PM	00:05	0.00
	Comments: upon arrival, bridge is in motion. working normally										
3581457	The jet bridge on gate 83 will not	GS11041	PBB-83	CLOS	ECM	9/22/22	10:43:00 AM	9/22/22	11:00:00 AM	00:17	0.00
	Comments: no issues with bridge RTS										
3582031	Gate 83 autolevel alarm going of	GS11041	PBB-83	CLOS	ECM	9/27/22	12:40:00 PM	9/27/22	12:45:00 PM	00:05	0.00
	Comments: reset autolevel and tested, RTS										
3582083	Water is leaking into jet bridge 83	GS11041	PBB-83	CLOS	ECM	9/28/22	9:41:00 AM	9/28/22	9:41:00 AM	00:00	0.00
	Comments: JSM working to tie down bridges in preparation for Hurricane Ian.										
3585961	Gate 83-PBB issue	GS11041	PBB-83	CLOS	ECM	9/30/22	7:04:00 PM	9/30/22	7:12:00 PM	00:08	0.00
	Comments: Gate-83 PBB arrived at gate, it's VFD issue… reset/ bypass and testing, back in service.										
3594543	PBB-83 NOT MOVING UP OR	GS11041	PBB-83	CLOS	ECM	10/6/22	4:28:00 PM	10/6/22	4:28:00 PM	00:00	0.00
	Comments: Duplicate to 3594537										
3594603	Gate 83 the bridge is not	GS11041	PBB-83	CLOS	ECM	10/7/22	12:00:00 PM	10/7/22	12:29:00 PM	00:29	0.00
	Comments: bride not parked correctly, out of stow box, in retract limit. instructed operator to drive bridge bride not parked correctly, out of stow box and in retract limit. instructed operator to drive bridge straight out										
3594734	Gate 83 PBB	GS11041	PBB-83	CLOS	ECM	10/8/22	10:23:00 PM	10/8/22	10:35:00 PM	00:12	0.00
	Comments: Gate-83 PBB arrived at gate, it's swing limit issue… reset/bypass and testing, back in service.										

3594786	Gate 83 PBB NO MVMT	GS11041	PBB-83	CLOS	ECM	10/9/22	2:54:00 PM	10/9/22	2:59:00 PM	00:05	0.00
	Comments: found VFD fault, reset control panel, clear fault, RTS found VFD fault, reset control panel, clear fault, RTS										
3594898	Gate 83-PBB	GS11041	PBB-83	CLOS	ECM	10/10/22	6:31:00 PM	10/10/22	6:47:00 PM	00:16	0.00
	Comments: PBB 83 Had right side VFD fault. Reset power on bridge and fault went away. Bridge moved normally after.										
3594900	PBB 83 not	GS11041	PBB-83	CLOS	ECM	10/10/22	7:15:00 PM	10/10/22	7:25:00 PM	00:09	0.00
	Comments: PBB 83 Bridge was n full retract and oversteer. Had to bypass out of both conditions. Operator needs further training.										
3594969	PBB-83	GS11041	PBB-83	CLOS	ECM	10/11/22	2:10:00 PM	10/11/22	2:16:00 PM	00:12	0.00
	Comments: cable down, moved cable, bridge back in service										
3595008	PBB 83 Not	GS11041	PBB-83	CLOS	ECM	10/11/22	10:08:00 PM	10/11/22	10:18:00 PM	00:10	0.00
	Comments: PBB 83 Bridge was in oversteer causing VFD fault. Reset power to bridge to clear fault and bypassed out of oversteer. Bridge moved normally after.										
3595098	83 not moving	GS11041	PBB-83	CLOS	ECM	10/12/22	2:58:00 PM	10/12/22	3:06:00 PM	00:08	0.00
	Comments: Hoist was down, raised it up, it returned to normal, waited for Op. to drive bridge to plane RTS										
3595123	83 not moving	GS11041	PBB-83	CLOS	ECM	10/12/22	8:21:00 PM	10/12/22	8:30:00 PM	00:18	0.00
	Comments: Bridge in oversteer, corrected oversteer, RTS.										
3599343	PBB-83 JB is not	GS11041	PBB-83	CLOS	ECM	10/13/22	12:20:00 PM	10/13/22	12:28:00 PM	00:08	0.00
	Comments: Bridge wont move Issue was a VFD fault. Reset power to them and the console returned to normal. Stayed until the operator drove the bridge to the plane.										
3599455	Gate 83- PBB	GS11041	PBB-83	CLOS	ECM	10/14/22	8:12:00 PM	10/14/22	8:15:00 PM	00:03	0.00
	Comments: Gate-83 PBB wont move Arrived at gate, the bridge was in operation… tested and verified.										
3599457	Gate 83-PBB	GS11041	PBB-83	CLOS	ECM	10/14/22	9:30:00 PM	10/14/22	9:35:00 PM	00:05	0.00
	Comments: Gate-83 PBB issue Arrived at gate, the bridge was in operation… tested and verified.										
3599467	Gate 83 PBB	GS11041	PBB-83	CLOS	ECM	10/14/22	11:53:00 PM	10/15/22	12:56:00 AM	01:03	0.00
	Comments: Gate-83 PBB Arrived at gate and bridge wasn't moving horizontally, checked limit switches to verify none of them were engaged or stuck. Verified canopy										
3599514	PBB-83- WILL	GS11041	PBB-83	CLOS	ECM	10/15/22	12:35:00 PM	10/15/22	12:50:00 PM	00:15	0.00
	Comments: Already on plane										
3599548	GATE 83	GS11041	PBB-83	CLOS	ECM	10/15/22	10:10:00 PM	10/15/22	10:20:00 PM	00:20	0.00
	Comments: checked limit switches, noticed wheels in oversteer, bypassed, verified operation, all good arrived at gate, checked limit switches, noticed wheels in oversteer, bypassed, verified operation, all good										
3599583	Gate 83 JB Is not	GS11041	PBB-83	CLOS	ECM	10/16/22	12:16:00 PM	10/16/22	12:37:00 PM	00:42	0.00
	Comments: bridge in oversteer, reset from error, now in normal op bridge in oversteer, reset from error, now in normal op										
3599760	Gate 83 the	GS11041	PBB-83	CLOS	ECM	10/18/22	11:56:00 AM	10/18/22	12:02:00 PM	00:16	0.00
	Comments: operator error, bridge was moving and functioning correctly when we arrivevd to the gate, no issue operator error, bridge was moving and functioning correctly when we arrivevd to the gate, no faults found										
3599761	Jet bridge on gate	GS11041	PBB-83	CLOS	ECM	10/18/22	12:03:00 PM	10/18/22	12:06:00 PM	00:03	0.00
	Comments: cancelled per AOC										
3599783	PBB 83 not	GS11041	PBB-83	CLOS	ECM	10/18/22	3:47:00 PM	10/18/22	4:00:00 PM	00:13	0.00
	Comments: Bridge in a hard spot, relay was removed so bridge could move, RTS.										
3602420	Gate 83 jetbridge	GS11041	PBB-83	CLOS	ECM	10/20/22	12:12:00 PM	10/20/22	12:25:00 PM	00:10	0.00
	Comments: bridge wont move Bridge was in oversteer. Had to bypass it until the bridge could be moved. Waited until the operator drove the bridge to the plane.										
3602449	83 not moving	GS11041	PBB-83	CLOS	ECM	10/20/22	6:32:00 PM	10/20/22	6:37:00 PM	00:05	0.00
	Comments: Gate-83 not moving Arrived at gate, the bridge was in operation… tested and verified.										
3602464	PBB-83 NOT	GS11041	PBB-83	CLOS	ECM	10/20/22	11:19:00 PM	10/20/22	11:30:00 PM	00:11	0.00
	Comments: PBB-83 not moving forward Arrived at gate, it's bypass push button issue.. reset/testing and back in service.										
3602501	Gate 83 the	GS11041	PBB-83	CLOS	ECM	10/21/22	11:59:00 AM	10/21/22	12:09:00 PM	00:10	0.00
	Comments: bridge was throwing a VFD fault, reset console for a minute and restarted power. bridge was Functioning properly after.										
3602533	jet bridge 83 not	GS11041	PBB-83	CLOS	ECM	10/21/22	7:20:00 PM	10/21/22	7:20:00 PM	00:00	0.00
	Comments: Gate-83 jetbridge not moving AOC canceled the e-call.										
3602590	Gate 83 the	GS11041	PBB-83	CLOS	ECM	10/22/22	11:25:00 AM	10/22/22	11:37:00 AM	00:12	0.00
	Comments: Bridge in oversteer, bypassed through till it worked										
3602636	PBB-83 NOT	GS11041	PBB-83	CLOS	ECM	10/22/22	11:20:00 PM	10/22/22	11:35:00 PM	00:15	0.00

Comments: PBB-83 not moving back
arrived at gate, it's swing limit issue… reset/ bypass and testing, back in service.

3602907	gate 83 jet bridge not moving	GS11041	PBB-83	CLOS ⌐	ECM	10/25/22 2:54:00 PM	10/25/22	2:57:00 PM	00:03	0.00

Comments: found VFD fault, reset control console and bridge back in normal operation.

3603019	83 not moving	GS11041	PBB-83	CLOS ⌐	ECM	10/26/22 4:36:00 PM	10/26/22	5:09:00 PM	00:23	0.00

Comments: PBB 83
Had VFD fault. Reset power and fault went away.

3607307	PBB 83 leaking from roof	GS11041	PBB-83	CLOS ⌐	ECM	10/28/22 5:30:00 PM	10/28/22	6:31:00 PM	00:28	0.00

Comments: PBB-83 leaking from the roof
arrived at gate, it's water leaking issue.. open the metal roof at rotunda, removed the water and dry up and back in service.

3607315	Gate 83-PBB	GS11041	PBB-83	CLOS ⌐	ECM	10/28/22 7:52:00 PM	10/28/22	7:52:00 PM	00:00	0.00

Comments: Gate-83 PBB
AOC canceled the e-call

3607339	Gate 83 the bridge is not	GS11041	PBB-83	CLOS ⌐	ECM	10/29/22 5:51:00 AM	10/29/22	6:25:00 AM	00:34	0.00

Comments: swing limit,helped operator drive bridge into box, stayed till bridge was on plane
bridge was left in on slope and a swing limit, helped guide the operator drive the bridge into the box, stayed until the bridge was on the plane

3607450	Gate 83 wont move	GS11041	PBB-83	CLOS ⌐	ECM	10/30/22 11:35:00 AM	10/30/22	11:56:00 AM	00:21	0.00

Comments: VFD fault, cleared and assisted to AC, RTS.

3607496	Gate 83-PBB issues	GS11041	PBB-83	CLOS ⌐	ECM	10/30/22 3:17:00 PM	10/30/22	3:28:00 PM	00:13	0.00

Comments: Operator had canopy down, RTS.

3607512	Gate 83-PBB issue	GS11041	PBB-83	CLOS ⌐	ECM	10/30/22 5:02:00 PM	10/30/22	5:13:00 PM	00:21	0.00

Comments: PBB 83
No one was around when we arrived. We tested operation and found no issues.

3607531	PBB 83 Wheels wont turn	GS11041	PBB-83	CLOS ⌐	ECM	10/30/22 10:04:00 PM	10/30/22	10:17:00 PM	00:46	0.00

Comments: limit fault, drove bridge straight to clear fault, RTS

3607574	PBB 83 wheels wont move	GS11041	PBB-83	CLOS ⌐	ECM	10/31/22 1:11:00 PM	10/31/22	1:22:00 PM	00:11	0.00

Comments: was on limit, removed for bridge to move, limit adjusted, placed back in normal op

3607588	83 not moving	GS11041	PBB-83	CLOS ⌐	ECM	10/31/22 3:08:00 PM	10/31/22	3:15:00 PM	00:07	0.00

Comments: tunnel hoist down, raised

3607598	GATE 83 JET BRIDGE NOT	GS11041	PBB-83	CLOS ⌐	ECM	10/31/22 5:41:00 PM	10/31/22	5:45:00 PM	00:04	0.00

Comments: bridge was moved and on aircraft when I arrived, no further issues
bridge was moved and on aircraft when I arrived, no further issues

3607750	PBB 83 wont move	GS11041	PBB-83	CLOS ⌐	ECM	11/2/22 4:15:00 PM	11/2/22	4:24:00 PM	00:09	0.00

Comments: found VFD fault, reset the control panel enable to move the bridge. bridge is moving normal and safe

3616994	Gate 83 the jetway is not	GS11041	PBB-83	CLOS ⌐	ECM	11/3/22 12:11:00 PM	11/3/22	12:25:00 PM	00:13	0.00

Comments: Bridge in oversteer, reset the bridge no movement, reset the control panel, it moved RTS.

3617088	Gate 83-PBB not moving WO	GS11041	PBB-83	CLOS ⌐	ECM	11/4/22 2:45:00 PM	11/4/22	2:55:00 PM	00:35	0.00

Comments: Canopy was deployed, but operator said see no light, RTS.

3617341	GATE 83 JET BRIDGE NOT	GS11041	PBB-83	CLOS ⌐	ECM	11/6/22 4:05:00 PM	11/6/22	4:15:00 PM	00:10	0.00

Comments: bridge had both VFD fault, powered off and faults went away. bridge back in operation.

3617460	Gate 83-PBB issues	GS11041	PBB-83	CLOS ⌐	ECM	11/7/22 8:17:00 PM	11/7/22	8:25:00 PM	00:08	0.00

Comments: reset auto on bridge, alarm is off & bridge is working normally
reset auto on bridge, alarm is off & bridge is working normally

3617522	gate 83 jet bridge not moving	GS11041	PBB-83	CLOS ⌐	ECM	11/8/22 4:15:00 PM	11/8/22	4:33:00 PM	00:36	0.00

Comments: Bridge fully retracted and on stop switch, bypass off switch & bridge moved normally, RTS.

3617539	83 not moving	GS11041	PBB-83	CLOS ⌐	ECM	11/8/22 8:48:00 PM	11/8/22	9:01:00 PM	00:13	0.00

Comments: Bridge was operating when I arrived, RTS.

3619333	Gate 83 PBB	GS11041	PBB-83	CLOS ⌐	ECM	11/11/22 11:06:00 PM	11/11/22	11:27:00 PM	00:21	0.00

Comments: arrived at gate, oversteer issue, reset/bypass and testing, RTS

3594537	83 not moving	GS11041	PBB-83	CLOS ⌐	ECM	10/6/22 4:11:00 PM	10/6/22	4:33:00 PM	00:22	0.00

Comments: Gate-83 not moving
arrived at gate, it's push button down direction issue.. open the cover, checking the connection cable and clean up, then testing back in

3599709	PBB 83 Wheels not moving	GS11041	PBB-83	CLOS ⌐	ECM	10/17/22 11:14:00 PM	10/17/22	11:28:00 PM	00:14	0.00

Comments: VFD fault, reset VFD, tested bridge controls, RTS
VFD fault, reset VFD, tested bridge controls, RTS

3602635	PBB-83 NOT MOVING	GS11041	PBB-83	CLOS ⌐	ECM	10/22/22 10:55:00 PM	10/22/22	11:06:00 PM	00:11	0.00

Comments: arrived at gate, found no issues, back in service on aircraft

3619414	PBB-83 WHEELS NOT MOVING	GS11041	PBB-83	CLOS ⌐	ECM	11/12/22 4:53:00 PM	11/12/22	5:03:00 PM	00:10	0.00

Comments: arrived at gate, it's Auto alarm issue, reset, tested, RTS

3619485	3619485 - Gate 83 Unresolved	GS11041	PBB-83	CLOS ⌐	ECM	11/13/22 12:43:00 PM	11/13/22	12:50:00 PM	00:14	0.00

Comments: Reset autolevel causing alarm, PBB back in service

3619521	PBB 83 Will not move	GS11041	PBB-83	CLOS ⌐	ECM	11/13/22 10:48:00 PM	11/13/22	11:05:00 PM	00:34	0.00

Comments: bridge moved when we arrived, was newer gate agent and had rough time driving, we assisted agent

bridge moved when we arrived, was newer gate agent and had rough time driving, we assisted agent

3619680	Gate 83 will not move	GS11041	PBB-83	CLOSED	ECM	11/15/22	7:24:00 PM	11/15/22	7:32:00 PM	00:08	0.00

Comments: Bridge fixed before arrival, RTS.

3619834	pbb 83 not moving	GS11041	PBB-83	CLOSED	ECM	11/16/22	11:38:00 PM	11/16/22	11:52:00 PM	00:14	0.00

Comments: Oversteer issues, reset bypass, tested, RTS.

3376660	Gt 86 wont move	GS11044	PBB-86	CLOSED	ECM	1/2/22	6:07:00 PM	1/2/22	6:26:00 PM	00:19	0.00

Comments: wont move

Arrived to bridge found it wouldn't move due to hoist being down reset hoist tested bridge and waited for connection to be made back into

3385190	PBB 86 into narrow	GS11044	PBB-86	CLOSED	ECM	1/6/22	8:04:00 PM	1/6/22	8:21:00 PM	00:01	0.00

Comments: Ecall : Move Bridge out of "Jumbo Mode" to "Normal Ops."

moved bridge out of jumbo

3385372	Gate 86 Ramp Door is not closing	GS11044	PBB-86	CLOSED	ECM	1/9/22	7:04:00 AM	1/9/22	7:11:00 AM	00:11	0.00

Comments: pbb-86 check the door and is services

Check the door and is services

3390714	PBB 86 into jumbo	GS11044	PBB-86	CLOSED	ECM	1/19/22	5:22:00 PM	1/19/22	5:44:00 PM	00:22	0.00

Comments: bridge 86 move into jumbo

As I finish with gate 84 came to 86 to move into jumbo so I move it had it set gate agent did something the bridge wouldn't move I went and

3393800	GT 86 Reposition to jumbo	GS11044	PBB-86	CLOSED	ECM	1/26/22	2:34:00 PM	1/26/22	2:39:00 PM	00:05	0.00

Comments: gate 86

Gate reposition to jumbo

3393827	Gt 86 Reposition from jumbo	GS11044	PBB-86	CLOSED	ECM	1/26/22	8:21:00 PM	1/26/22	8:28:00 PM	00:07	0.00

Comments: Gate-86 Reposition from jumbo

Arrived at gate, for bridge repositioning from jumbo.

3408958	PBB-86 WHEELS NOT TURNING	GS11044	PBB-86	CLOSED	ECM	2/9/22	6:20:00 PM	2/9/22	6:46:00 PM	00:26	0.00

Comments: PBB-86 wheels not turning

arrived at gate, checking the wheel… finding out is oversteering reset/bypass… testing and back to service.

3408965	Gt 86 Reposition from jumbo	GS11044	PBB-86	CLOSED	ECM	2/9/22	8:55:00 PM	2/9/22	9:09:00 PM	00:14	0.00

Comments: Gate-86 Reposition from jumbo

arrived at gate, for bridge repositioning from jumbo.

3413372	Gate 86-PBB not moving	GS11044	PBB-86	CLOSED	ECM	2/13/22	6:07:00 PM	2/13/22	6:26:00 PM	00:19	0.00

Comments: ECALL: not moving, VFD reset, moved after, RTS

We arrived at gate-86 and the bridge was not moving the way it needs to move so I turn off the bridge so the vfd can reset once I got it to

3416732	PBB 86 Will not move	GS11044	PBB-86	CLOSED	ECM	2/23/22	11:42:00 PM	2/23/22	11:53:00 PM	00:11	0.00

Comments: bridge 86 not moving

I arrived at the bridge 86 when the wheel is turning left or right the bridge will move forward so I turned the bridge off waited till the VFD was

3430927	pbb 86 repo to narrow	GS11044	PBB-86	CLOSED	ECM	3/9/22	9:51:00 PM	3/9/22	9:57:00 PM	00:06	0.00

Comments: PBB-86 Repo to narrow

arrived at gate, for bridge repositioning to narrow.

3432727	Gt 86 move out of jumbo	GS11044	PBB-86	CLOSED	ECM	3/10/22	9:10:00 PM	3/10/22	9:15:00 PM	00:05	0.00

Comments: Gate-86 move out of jumbo

arrived at gate, for bridge repositioning out of jumbo.

3446366	PBB gate 86 not working	GS11044	PBB-86	CLOSED	ECM	3/31/22	5:55:00 PM	3/31/22	5:59:00 PM	00:04	0.00

Comments: PBB- Gate-86 not working

arrived at gate, checking the pilot console… found out no issue.

3455352	Gate 86 PBB	GS11044	PBB-86	CLOSED	ECM	4/8/22	12:29:00 AM	4/8/22	12:32:00 AM	00:03	0.00

Comments: Gate-86 PBB

Arrived at gate, checking the pilot console… it's swing limit issue, reset/bypass and testing , back in service.

3437830	PBB - GATE 86 WHEELS NOW	GS11044	PBB-86	CLOSED	ECM	3/18/22	6:35:00 PM	3/18/22	6:35:00 PM	00:00	0.00

Comments: duplicate sr to 3437828

3501105	PBB 86 won't move up	GS11044	PBB-86	CLOSED	ECM	6/8/22	2:56:00 PM	6/8/22	3:12:00 PM	00:16	0.00

Comments: Bridge wouldnt go up

Bridge was driven too far back; drove bridge forward a bit and bridge moves up and down properly,

3490083	PBB 86 auto level alarming	GS11044	PBB-86	CLOSED	ECM	5/27/22	5:22:00 PM	5/27/22	5:28:00 PM	00:06	0.00

Comments: PBB-86 Auto level alarming

Arrived at gate, the bridge was in operation… tested and verified.

3490097	Gate 86-PBB wont move	GS11044	PBB-86	CLOSED	ECM	5/27/22	9:12:00 PM	5/27/22	9:18:00 PM	00:10	0.00

Comments: pbb-86

The auto level alarm is on I put the button in operation and the alarm is of and bridge is moving fine

3599597	Gate 86-PBB issue	GS11044	PBB-86	CLOSED	ECM	10/16/22	3:48:00 PM	10/16/22	4:08:00 PM	01:25	0.00

Comments: bridge went to limit, bent two limit switches, able to override, back in normal operation

we found bridge went to the limit (retracted), we bent the two limit switches in able to override the bridge and to go back to normal operation,

3376593	GATE 86 REPOSITION	GS11044	PBB-86	CLOSED	ECM	1/1/22	10:32:00 PM	1/1/22	10:45:00 PM	00:14	0.00

Comments: repo bridge

3376677	GT 86 Reposition from jumbo	GS11044	PBB-86	CLOS	ECM	1/2/22	9:51:00 PM	1/2/22	10:28:00 PM	00:37	0.00
	Comments: move out of jumbo Moved out of jumbo										
3376776	Gt 86 Reposition from jumbo	GS11044	PBB-86	CLOS	ECM	1/3/22	10:20:00 PM	1/3/22	10:55:00 PM	00:35	0.00
	Comments: Repositioned bridge per GOAA.										
3376778	cancelled	GS11044	PBB-86	CLOS	ECM	1/3/22	9:30:00 PM	1/3/22	9:30:00 PM	00:00	0.00
3376948	GT 86 Reposition from jumbo	GS11044	PBB-86	CLOS	ECM	1/5/22	9:08:00 PM	1/5/22	9:09:00 PM	00:01	0.00
	Comments: repo bridge										
3385425	Gt 86 Reposition from jumbo	GS11044	PBB-86	CLOS	ECM	1/9/22	8:49:00 PM	1/9/22	9:11:00 PM	00:22	0.00
	Comments: gate 86 reposition out from jumbo I arrived at 86 I called in to AOC to have eulen and medze move there equipment so I can move the bridge nobody had come so I move it										
3385510	PBB 86 out of jumbo	GS11044	PBB-86	CLOS	ECM	1/10/22	8:39:00 PM	1/10/22	8:48:00 PM	00:09	0.00
	Comments: PBB-86 reposition, move out of jumbo										
3385612	86 out of jumbo	GS11044	PBB-86	CLOS	ECM	1/11/22	9:13:00 PM	1/11/22	9:35:00 PM	00:22	0.00
	Comments: reposition bridge 86 out from jumbo Bridge 86 was move from jumbo back in its original box back in service										
3385747	PBB 86 Repositions	GS11044	PBB-86	CLOS	ECM	1/12/22	9:30:00 PM	1/12/22	9:44:00 PM	00:28	0.00
	Comments: Repositioned bridge.										
3390210	PBB 86 repo to narrow	GS11044	PBB-86	CLOS	ECM	1/13/22	8:12:00 PM	1/13/22	8:17:00 PM	00:05	0.00
	Comments: repo bridge										
3390432	Gate 86	GS11044	PBB-86	CLOS	ECM	1/16/22	10:27:00 PM	1/16/22	10:31:00 PM	00:04	0.00
	Comments: ECALL:Arrived at gate, for bridge repositioning.										
3390628	GT 86 Reposition from jumbo	GS11044	PBB-86	CLOS	ECM	1/18/22	7:45:00 PM	1/18/22	7:57:00 PM	00:12	0.00
	Comments: repo bridge per AOC request Start time 1945 End time 1956										
3393665	Gt 86 Reposition from jumbo	GS11044	PBB-86	CLOS	ECM	1/24/22	8:47:00 PM	1/24/22	8:51:00 PM	00:04	0.00
	Comments: Ecall…Repo										
3393743	PBB 86 into narrow	GS11044	PBB-86	CLOS	ECM	1/25/22	8:54:00 PM	1/25/22	9:12:00 PM	00:18	0.00
	Comments: reposition gate 86 from jumbo Arrived at gate 86 to move from jumbo with the help from felino bridge 86 is back in service										
3398343	PBB 86 into jumbo	GS11044	PBB-86	CLOS	ECM	1/27/22	4:16:00 PM	1/27/22	4:16:00 PM	00:00	0.00
	Comments: Bridge was already repositioned										
3408535	pbb 86 repo to jumbo	GS11044	PBB-86	CLOS	ECM	2/3/22	3:55:00 PM	2/3/22	4:00:00 PM	00:05	0.00
	Comments: Repositioned PBB										
3408774	PBB - GATE 86 REPOSITION	GS11044	PBB-86	CLOS	ECM	2/6/22	8:57:00 PM	2/6/22	9:03:00 PM	00:06	0.00
	Comments: reposition bridge -86 we arrived at the gate 86 to the box back in service										
3408851	PBB 86 into narrow	GS11044	PBB-86	CLOS	ECM	2/7/22	9:25:00 PM	2/7/22	9:35:00 PM	00:10	0.00
	Comments: gate -86 reposition from jumbo we arrived at gate 86 took out from jumbo and put in the box bridge is back in service										
3416337	Gate 86-PBB wont move	GS11044	PBB-86	CLOS	ECM	2/19/22	5:56:00 PM	2/19/22	6:04:00 PM	00:08	0.00
	Comments: arrived at gate, checking the bridge… found out no issue.										
3416344	Gt 86 reposition from jumbo	GS11044	PBB-86	CLOS	ECM	2/19/22	8:53:00 PM	2/19/22	9:06:00 PM	00:13	0.00
	Comments: Gate-86 Reposition from jumbo arrived at gate, for bridge repositioning from jumbo.										
3416433	Gt 86 Reposition from jumbo	GS11044	PBB-86	CLOS	ECM	2/20/22	9:49:00 PM	2/20/22	9:59:00 PM	00:10	0.00
	Comments: reposition bridge 86 arrived at gate 86 to take out of jumbo Menzies aviation has there equipment block us from moving the bridge this is every day and the										
3420910	PBB 86 into narrow	GS11044	PBB-86	CLOS	ECM	2/24/22	10:01:00 PM	2/24/22	10:04:00 PM	00:03	0.00
	Comments: PBB-86 into narrow Arrived at gate, for bridge repositioning into narrow.										
3421125	PBB 86 REPOSITION	GS11044	PBB-86	CLOS	ECM	2/27/22	10:48:00 PM	2/27/22	11:00:00 PM	00:21	0.00
	Comments: reposition gate 86 Arrived at bridge 86 to repositioning to narrow felino assist me with the bridge 86 is back in service										
3430361	Gate 86-PBB not moving	GS11044	PBB-86	CLOS	ECM	3/3/22	5:40:00 PM	3/3/22	11:18:00 PM	02:39	0.00
	Comments: Wheel boogie indicator inop, Power supply board not making good contact. Spliced wire,connected, RTS Power supply board was not making good contact. Spliced wire and connect to correct location. Wheel indicator working properly now. ve										
3430382	Gate 86 PBB back to narrow	GS11044	PBB-86	CLOS	ECM	3/3/22	9:36:00 PM	3/3/22	9:42:00 PM	00:06	0.00
	Comments: Gate-86 PBB back to narrow Arrived at gate, for bridge repositioning to narrow.										
3430620	Gate 86 REPO	GS11044	PBB-86	CLOS	ECM	3/6/22	10:41:00 PM	3/6/22	10:50:00 PM	00:09	0.00
	Comments: Arrived at gate,for bridge repositioning.										

3430705	PBB 86 out of jumbo	GS11044	PBB-86	CLOSE	ECM	3/7/22	8:53:00 PM	3/7/22	9:04:00 PM	00:14	0.00
	Comments: gate 86 move from jumbo arrived at gate 86 to put back in narrow bridge is back in service										
3433049	PBB 86 into narrow	GS11044	PBB-86	CLOSE	ECM	3/13/22	9:54:00 PM	3/13/22	10:07:00 PM	00:13	0.00
	Comments: reposition bridge 86 from jumbo arrived at gate 86 to put in narrow from jumbo again having problems with EULEN with there trucks blocking the path of the bridge to go back										
3433130	PBB 86 repo to narrow	GS11044	PBB-86	CLOSE	ECM	3/14/22	9:28:00 PM	3/14/22	9:30:00 PM	00:02	0.00
	Comments: reposition from jumbo I move bridge 86 from jumbo to narrow bridge is back in service										
3433249	PBB 86 Repositions	GS11044	PBB-86	CLOSE	ECM	3/15/22	11:53:00 PM	3/15/22	11:56:00 PM	00:03	0.00
	Comments: reposition from jumbo I arrived at gate 86 to put in narrow and the bridge was completed in that position										
3437747	PBB 86 Repositions	GS11044	PBB-86	CLOSE	ECM	3/17/22	10:16:00 PM	3/17/22	10:26:00 PM	00:10	0.00
	Comments: reposition from jumbo gate 86 Arrived at gate 86 take out from jumbo and back to normal operation back in service										
3437828	Gate 86- PBB not moving	GS11044	PBB-86	CLOSE	ECM	3/18/22	6:31:00 PM	3/18/22	6:31:00 PM	00:00	0.00
	Comments: Gate-86 not moving AOC canceled the e-call.										
3437922	PBB - GATE 86 NO POWER	GS11044	PBB-86	CLOSE	ECM	3/19/22	7:14:00 PM	3/19/22	7:24:00 PM	00:10	0.00
	Comments: bridge 86 no power I arrived at gate 86 went in the bridge no power so I open the console door push reset got power back move the bridge and let the operator										
3438163	Gt 86 Reposition from jumbo	GS11044	PBB-86	CLOSE	ECM	3/21/22	9:04:00 PM	3/21/22	9:11:00 PM	00:07	0.00
	Comments: PBB-86 Repo to narrow										
3438263	PBB-86 from jumbo	GS11044	PBB-86	CLOSE	ECM	3/22/22	8:51:00 PM	3/22/22	9:00:00 PM	00:09	0.00
	Comments: reposition from jumbo I arrived at gate 86 to take out from jumbo and placed back to narrow back in service										
3438378	GATE 86 REPOSITION	GS11044	PBB-86	CLOSE	ECM	3/23/22	11:50:00 PM	3/24/22	12:04:00 AM	00:14	0.00
	Comments: Gate-86 Reposition arrived at gate, for bridge repositioning										
3442948	PBB 86 REPOSITIONED	GS11044	PBB-86	CLOSE	ECM	3/24/22	10:01:00 PM	3/24/22	10:06:00 PM	00:05	0.00
	Comments: PBB-86 Repositioned Arrived at gate, for bridge repositioning out of jumbo.										
3443055	GATE 86 REPOSITION	GS11044	PBB-86	CLOSE	ECM	3/25/22	9:59:00 PM	3/25/22	10:08:00 PM	00:09	0.00
	Comments: Gate-86 Reposition Arrived at gate, for bridge repositioning into narrow.										
3443164	GT 96 Reposition from jumbo	GS11044	PBB-86	CLOSE	ECM	3/26/22	9:00:00 PM	3/26/22	9:07:00 PM	00:06	0.00
	Comments: gate 86 reposition from jumbo I arrived at 86 to repositioning from jumbo to narrow bridge is back in service										
3443469	GATE 86 JETWAY NOT MOVING	GS11044	PBB-86	CLOSE	ECM	3/29/22	10:56:00 PM	3/29/22	11:02:00 PM	00:06	0.00
	Comments: Gate-86 Jetway not moving arrived at gate, checking the pilot console… it's oversteer issue, reset/bypass and testing, back in service.										
3446487	PBB-86 NOT MOVING	GS11044	PBB-86	CLOSE	ECM	4/1/22	9:22:00 PM	4/1/22	9:30:00 PM	00:08	0.00
	Comments: PBB-86 not moving Arrived at gate, checking the pilot console…it's oversteer fault, reset/ bypass and testing, back in service.										
3446847	PBB-86 AUTO LEVEL ISSUE	GS11044	PBB-86	CLOSE	ECM	4/5/22	7:51:00 PM	4/5/22	8:01:00 PM	00:10	0.00
	Comments: Set cab floor level to auto. Pbb back in service										
3460190	PBB 86 won't move	GS11044	PBB-86	CLOSE	ECM	4/14/22	7:50:00 PM	4/14/22	7:59:00 PM	00:09	0.00
	Comments: PBB-86 wont move Arrived at gate, checking the pilot console... it's oversteer issue, reset/bypass and testing,back in service.										
3460428	Gate 86 PBB	GS11044	PBB-86	CLOSE	ECM	4/16/22	11:44:00 PM	4/16/22	11:53:00 PM	00:09	0.00
	Comments: checking the pilot console...it's oversteer issue, reset/bypass and testing, back in service.										
3464744	The jet bridge alarm is going off	GS11044	PBB-86	CLOSE	ECM	4/26/22	2:01:00 PM	4/26/22	4:31:00 PM	00:12	0.00
	Comments: pbb-86 The bridge pass limit to back the cage using bypass moving and the bridge alarm is working fine and moving fine and auto level alarm working										
3469506	Gate 86 PBB	GS11044	PBB-86	CLOSE	ECM	5/1/22	11:38:00 PM	5/1/22	11:46:00 PM	00:08	0.00
	Comments: PBB-86 E call was for PBB inop, arrived at gate and found estop on center console engaged. Reset estop. Checked PBB functions. Functions check										
3477873	Gate 86-PBB wont move	GS11044	PBB-86	CLOSE	ECM	5/7/22	7:21:00 PM	5/7/22	7:24:00 PM	00:03	0.00
	Comments: Gate-86 PBB wont move AOC cancelled the the E-call.										
3408754	PBB - GATE 86 REPOSITION	GS11044	PBB-86	CLOSE	ECM	2/6/22	3:26:00 PM	2/6/22	3:27:00 PM	00:01	0.00
	Comments: pbb-86 Move the bridge reposition to jumbo										

3416361	Gate 86 PBB NO MVMT	GS11044	PBB-86	CLOS	ECM	2/20/22	5:25:00 AM	2/20/22	5:43:00 AM	00:18	0.00
	Comments: PBB-86 Bridge in retract limit, use bypass switch to move gate forward. Watch agent pul to plane										
3416351	GATE 86 JETWAY DOES	GS11044	PBB-86	CLOS	ECM	2/19/22	11:00:00 PM	2/19/22	11:26:00 PM	00:51	0.00
	Comments: Ecall… Bridge wont move When I arrived I immediately noticed that the bridge was retracted way to far back and the agent was having a difficult time docking bridge to										
3433364	PBB 86 Repositions	GS11044	PBB-86	CLOS	ECM	3/16/22	10:25:00 PM	3/16/22	10:27:00 PM	00:02	0.00
	Comments: PBB-86 Repo into narrow										
3446712	86 jetbridge making loud	GS11044	PBB-86	CLOS	ECM	4/4/22	4:34:00 PM	4/4/22	4:42:00 PM	00:08	0.00
	Comments: Reset auto level and alarm stopped tested and it's working properly										
3480441	86 not moving	GS11044	PBB-86	CLOS	ECM	5/15/22	7:43:00 PM	5/15/22	7:49:00 PM	00:06	0.00
	Comments: Gate-86 not moving arrived at gate, it's oversteer issue… reset/bypass and testing then back in service.										
3480506	86 auto level alarming	GS11044	PBB-86	CLOS	ECM	5/16/22	4:17:00 PM	5/16/22	4:18:00 PM	00:10	0.00
	Comments: Auto level alarm going off. Cycled auto level power. PBB back in service.										
3490187	GATE 86 JETWAY NOT	GS11044	PBB-86	CLOS	ECM	5/28/22	10:57:00 PM	5/28/22	11:05:00 PM	00:08	0.00
	Comments: Gate-86 Jetway not moving back arrived at gate, it's oversteer issue… reset/bypass and testing then back in service.										
3490695	86 not moving	GS11044	PBB-86	CLOS	ECM	6/1/22	4:54:00 PM	6/1/22	5:02:00 PM	00:08	0.00
	Comments: we arrived at gate 86 the bridge was not moving the canopy was down I showed them why we arrived at gate 86 the bridge was not moving the canopy was down I showed them why this is back in service										
3500991	PBB-86 NOT MOVING	GS11044	PBB-86	CLOS	ECM	6/7/22	5:26:00 PM	6/7/22	5:40:00 PM	00:28	0.00
	Comments: ECALL: got to bridge to find canopy down put canopy up and bridge moved. RTS										
3503080	GATE 86 JETWAY S	GS11044	PBB-86	CLOS	ECM	6/11/22	9:58:00 PM	6/11/22	10:02:00 PM	00:04	0.00
	Comments: arrived at gate, the bridge is off from the plane, and back in service.										
3503428	GT 86 no power to jetway	GS11044	PBB-86	CLOS	ECM	6/14/22	11:30:00 PM	6/14/22	11:40:00 PM	00:10	0.00
	Comments: console door was loose, tightened up and power came back on										
3508361	Gate 86 PBB	GS11044	PBB-86	CLOS	ECM	6/19/22	10:24:00 PM	6/19/22	10:40:00 PM	00:16	0.00
	Comments: Operator had E-Stop pressed & didn't know to release it. Explained PBB cannot move w/ E-Stop on. RTS										
3513720	86 not moving	GS11044	PBB-86	CLOS	ECM	6/28/22	2:42:00 PM	6/28/22	3:30:00 PM	00:48	0.00
	Comments: Hoist cable was down. reeled hoist cable up. Hoist cable was down. reeled hoist cable up.										
3513749	PBB 86 position out of jumbo	GS11044	PBB-86	CLOS	ECM	6/28/22	6:25:00 PM	6/28/22	6:35:00 PM	00:20	0.00
	Comments: Moved gate 86, out of jumbo for normal operation Moved gate 86, out of jumbo for normal operation										
3513851	86 vertical drive	GS11044	PBB-86	CLOS	ECM	6/29/22	6:49:00 PM	6/29/22	6:57:00 PM	00:16	0.00
	Comments: bridge was retracted too far and was on stop switch, moved off stop switch, tested, RTS Bridge was retracted too far and on stop witch which prevented it from going up or down. Moved off stop switch and bridge worked as it										
3516871	Gate 86-PBB wont move	GS11044	PBB-86	CLOS	ECM	7/1/22	3:01:00 PM	7/1/22	3:08:00 PM	00:07	0.00
	Comments: Bridge wont move Checked console and found that the E-stop was pressed. Released it and the bridge returned to normal. Tested bridge and found no issues.										
3525397	Gate 86 jetway wheels are not	GS11044	PBB-86	CLOS	ECM	7/7/22	11:28:00 AM	7/7/22	11:44:00 AM	00:29	0.00
	Comments: Issue turning wheels Bridge was being used for training when I arrived. Bridge was moving normally, operator told me of the issue which sounded like a VFD fault.										
3525761	86 making loud noise	GS11044	PBB-86	CLOS	ECM	7/10/22	9:25:00 PM	7/10/22	9:54:00 PM	00:29	0.00
	Comments: Gate-86 making loud noise arrived at gate, hard reset at rotunda main breaker, found loose wire power at the button, tightened the wire and testing then back in service.										
3534374	86 not moving	GS11044	PBB-86	CLOS	ECM	7/24/22	7:41:00 PM	7/24/22	7:50:00 PM	00:18	0.00
	Comments: found no issue, bridge was operating when we arrived										
3538866	PBB-86 MAKING A BUZZING	GS11044	PBB-86	CLOS	ECM	7/29/22	7:58:00 AM	7/29/22	8:14:00 AM	00:16	0.00
	Comments: auto level alarm going off, reset auto level										
3548228	PBB 86 canopy won't go down	GS11044	PBB-86	CLOS	ECM	8/8/22	7:13:00 PM	8/8/22	7:20:00 PM	00:07	0.00
	Comments: PBB 86 Canopy and auto level wasn't working. Upon troubleshooting found CB-5 breaker tripped in rotunda power box. Turned breaker back on and										
3550175	PBB 86 Will not move	GS11044	PBB-86	CLOS	ECM	8/11/22	11:37:00 PM	8/11/22	11:54:00 PM	00:17	0.00
	Comments: PBB-86 will not move Arrived at gate, the plane was in a wrong line… they push back and put the plane in correct position.										
3555378	PBB 86 won't move backward	GS11044	PBB-86	CLOS	ECM	8/22/22	7:52:00 PM	8/22/22	8:05:00 PM	00:13	0.00
	Comments: PBB 86 Cable hoist was down so bridge wouldn't move back. Once fully stowed bridge moved normally.										
3555473	PBB 86 no power	GS11044	PBB-86	CLOS	ECM	8/23/22	4:27:00 PM	8/23/22	4:36:00 PM	00:09	0.00
	Comments: PBB 86										

All power to bridge was on. No issue to report. Possible PCA power issue.

3570015	86 canopy would no down	GS11044	PBB-86	CLOS	ECM	9/1/22	8:32:00 PM	9/1/22	8:45:00 PM	00:13	0.00

Comments: auto-level was turned on before canopy was lowered, tested canopy it worked, RTS.

Arrived at gate, auto-level was turned on before canopy was lowered. Once passenger were off plane tested canopy operation and it worked.

3572594	Gate 86 PBB NO MVMT	GS11044	PBB-86	CLOS	ECM	9/10/22	3:27:00 PM	9/10/22	3:31:00 PM	00:04	0.00

Comments: Bridge wont move

Bridge wouldn't move. Troubleshot the issue and found that the retract limit was active when it shouldn't be. Bent it out of the way and tes

3572625	PBB 86 not moving	GS11044	PBB-86	CLOS	ECM	9/10/22	8:59:00 PM	9/10/22	9:06:00 PM	00:07	0.00

Comments: Reached limit, re-adjusted bridge and back into box, RTS.

3572979	PBB 86	GS11044	PBB-86	CLOS	ECM	9/14/22	10:09:00 PM	9/14/22	10:18:00 PM	00:09	0.00

Comments: PBB-86

Arrived at gate, it's emergency stop issue at the pilot console… pulled up the emergency stop and testing then back in service.

3577429	Gate 86 PBB NO MVMT	GS11044	PBB-86	CLOS	ECM	9/17/22	6:04:00 PM	9/17/22	6:16:00 PM	00:12	0.00

Comments: Gate-86 PBB no mvmt

Arrived at gate, it's swing limit issue… reset/bypass and testing, back in service.

3577525	Gate 86-PBB wont move	GS11044	PBB-86	CLOS	ECM	9/18/22	9:15:00 PM	9/18/22	9:18:00 PM	00:00	0.00

Comments: PBB 86

Call cancelled.

3577584	Gate 86 PBB OVERSTEER	GS11044	PBB-86	CLOS	ECM	9/19/22	4:20:00 PM	9/19/22	4:37:00 PM	00:17	0.00

Comments: PBB 86

Bridge was all the way to right swing limit and in oversteer. Had to bypass out of both conditions. Told Gate agent to keep bridge in parking

3577606	PBB 86 Bridge keeps turning of	GS11044	PBB-86	CLOS	ECM	9/20/22	12:18:00 AM	9/20/22	12:30:00 AM	00:12	0.00

Comments: PBB 86

Bridge tunnels are extending and retracting uneven causing stop switch to engage too early. Needs to be adjusted and evened out.

3556167	PBB 86 canopy won't come down	GS11044	PBB-86	CLOS	ECM	8/31/22	2:54:00 PM	8/31/22	3:09:00 PM	00:28	0.00

Comments: canopy not going down, canopy cicuit breaker tripped. reset and RTS

bridge was on plane but canopy would not go down, troublshoot the issue and found that the breaker for canopy was tripped at rotunda. reset

3577739	PBB-03 CANOPY ISSUE	GS11044	PBB-86	CLOS	ECM	9/21/22	10:49:00 AM	9/21/22	12:30:00 PM	00:23	0.00

Comments: canopy was down due to sensor issue, inspect at a later time as well .no issue

3581728	PBB-86 HAVING TROUBLE	GS11044	PBB-86	CLOS	ECM	9/24/22	6:55:00 PM	9/24/22	7:00:00 PM	00:10	0.00

Comments: reset and bypass inverters

3585958	PBB 86 bad smell	GS11044	PBB-86	CLOS	ECM	9/30/22	6:40:00 PM	9/30/22	6:50:00 PM	00:10	0.00

Comments: PBB-86 bad smell

Arrived at gate, carpet bad smell issue… Disinfecting the carpet at tunnel C.

3594526	PBB-86 NOT MOVING	GS11044	PBB-86	CLOS	ECM	10/6/22	2:45:00 PM	10/6/22	2:55:00 PM	00:10	0.00

Comments: Bridge usable but canopy inoperable. Pass to night shift due to time constraints

Original call was for bridge not moving. Tested the bridge and it worked fine. Tested the canopy, the left side of the canopy would not move.

3599385	PBB 86 LOUD NOISE	GS11044	PBB-86	CLOS	ECM	10/14/22	12:25:00 AM	10/14/22	12:29:00 AM	00:04	0.00

Comments: PBB-96 loud noise

Arrived at gate auto level alarm was sounding. Emergency stop was push in, pulled up on emergency stop button and reseted system.

3599537	GATE 86 JET BRIDGE NOT	GS11044	PBB-86	CLOS	ECM	10/15/22	5:17:00 PM	10/15/22	5:25:00 PM	00:08	0.00

Comments: Gate-86 Jetbridge not moving

arrived at gate, it's oversteer issue… reset/bypass and testing, back in service.

3599668	Gate 86 PBB NO MVMT	GS11044	PBB-86	CLOS	ECM	10/17/22	2:01:00 PM	10/17/22	2:46:00 PM	01:15	0.00

Comments: oversteer, parked on wrong lane, override, back on normal operation

upon my arrival, I found the bridge was oversteer, I spoke to bridge operator (frontier airlines), I told her that the bridge is not going to reach

3599679	PBB 86 not working	GS11044	PBB-86	CLOS	ECM	10/17/22	5:06:00 PM	10/17/22	5:42:00 PM	00:36	0.00

Comments: tested controls, reset VFD, bridge operating normally, bridge called back in service

inspected bridge, tested controls, reset VFD, bridge operating normally, bridge called back in service

3599719	GATE 86 CANOPY NOT	GS11044	PBB-86	CLOS	ECM	10/18/22	7:00:00 AM	10/18/22	9:00:00 AM	08:04	23.26

Comments: left side not extend, canopy engine needs to be replaced, RTS

left side canopy will not extend, clicking heard with button press, removed panel for inspection, canopy engine needs to be replaced, told parts

3602677	3602677 - PBB-86 bridge won't mov	GS11044	PBB-86	CLOS	ECM	10/23/22	11:26:00 AM	10/23/22	11:38:00 AM	00:12	0.00

Comments: bridge wont move, vfd reset

bridge wont move, vfd reset

3602734	Gate 86 PBB	GS11044	PBB-86	CLOS	ECM	10/23/22	11:03:00 PM	10/23/22	11:26:00 PM	00:15	0.00

Comments: hoist was down, fully retracted, moved normally, RTS

Bridge wouldn't move do to hoist being down. Once fully retracted bridge moved normally.

3607215	PBB gate86 will not raise up	GS11044	PBB-86	CLOS	ECM	10/27/22	4:34:00 PM	10/27/22	4:37:00 PM	00:03	0.00

Comments: Gate-86 PBB will not raise up

Arrived at gate, the bridge was in operation… tested and verified.

3607569	Gate 86 JB is not working	GS11044	PBB-86	CLOS	ECM	10/31/22	12:48:00 PM	10/31/22	1:35:00 PM	00:47	0.00

Comments: parked aircraft 86 jumbo B, needs to be at b spot and aircraft pushed back 20 feet to park proper.

3607576	Needed to be repositioned due	GS11044	PBB-86	CLOS	ECM	10/31/22	1:00:00 PM	10/31/22	1:00:00 PM	00:00	0.00

Comments: moved PBB, so plane can be moved

3607614 GATEN 86 OUT OF JUMPO | GS11044 | PBB-86 | CLOSED | ECM | 10/31/22 8:47:00 PM | 10/31/22 8:47:00 PM | 00:00 | 0.00

Comments: Canceled by GOAA

3619305 Gate 86 PBB REPO | GS11044 | PBB-86 | CLOSED | ECM | 11/11/22 2:42:00 PM | 11/11/22 2:53:00 PM | 00:11 | 0.00

Comments: moved the bridge back into the stow box with the help of a nearby JRS tech

3619671 Gate-86 will not move | GS11044 | PBB-86 | CLOSED | ECM | 11/15/22 3:56:00 PM | 11/15/22 4:25:00 PM | 00:58 | 0.00

Comments: Lever switches stuck, adjust to move bridge out of safety block, bridge moving again, RTS.

3413387 Gate 87 PBB | GS11045 | PBB-87 | CLOSED | ECM | 2/13/22 11:57:00 PM | 2/14/22 12:04:00 AM | 00:07 | 0.00

Comments: ECALL: bridge not moving, reset, then moved forward and backward, RTS

Arrived at bridge-87 went to move the bridge and it was not moving had to reset the for it to move got it going went forward with it then

3416680 PBB-87 NOT MOVING | GS11045 | PBB-87 | CLOSED | ECM | 2/23/22 11:22:00 AM | 2/23/22 11:34:00 AM | 00:12 | 0.00

Comments: pbb-87 not moving

Arrived at gate 87 , check gpu cable hoist,went up the cab cab turn on bridge, moved it forward, backwards, side to side, working properly ,

3432823 PBB 87 in oversteer | GS11045 | PBB-87 | CLOSED | ECM | 3/11/22 5:08:00 PM | 3/11/22 5:40:00 PM | 00:32 | 0.00

Comments: PBB-87

PBB was on an oversteer. Corrected oversteer PBB back in service, . Second issue: PBB agent could not dock pbb to aircraft due to park

3433058 Gate 87 PBB OOS | GS11045 | PBB-87 | CLOSED | ECM | 3/14/22 5:39:00 AM | 3/14/22 5:47:00 AM | 01:20 | 0.00

Comments: ECALL: oversteer,wheel position did was not accurately reading wheel position, adjusted,RTS

Arrived at bridge, bridge was in oversteer, noticed that wheel position did was not accurately reading wheel position, adjusted daily correc

3455305 PBB 87 not moving | GS11045 | PBB-87 | CLOSED | ECM | 4/7/22 5:59:00 PM | 4/7/22 6:13:00 PM | 00:15 | 0.00

Comments: PBB-87 not moving

Arrived at gate, checking the pilot console... it's oversteer issue, reset/bypass and testing,back in service.

3455321 PBB 87 not moving | GS11045 | PBB-87 | CLOSED | ECM | 4/7/22 8:28:00 PM | 4/7/22 11:15:00 PM | 00:10 | 8.34

Comments: PBB-87 Lights is not working

Arrived at gate, checking The lights...it's a fuse issue... went to the parts get a new fuse, installed and testing the lights inside the Bridge,

3455350 PBB 87 Locked wheels | GS11045 | PBB-87 | CLOSED | ECM | 4/8/22 12:10:00 AM | 4/8/22 12:28:00 AM | 00:18 | 0.00

Comments: PBB-87 Locked wheels

Arrived at gate, checking the pilot console... it's oversteer issue, reset/bypass and testing, back in service.

3455369 Gate 87 PBB OOS | GS11045 | PBB-87 | CLOSED | ECM | 4/8/22 6:25:00 AM | 4/8/22 6:48:00 AM | 00:27 | 0.00

Comments: Operator requesting help

No plane or operator was present when I arrived. Immediately noticed that the wheels were turned 180 degrees. Bypassed through the

3460312 Gate 87-PBB not moving | GS11045 | PBB-87 | CLOSED | ECM | 4/15/22 10:00:00 PM | 4/15/22 10:15:00 PM | 00:15 | 0.00

Comments: Gate-87 PBB not moving

Arrived at gate, checking the pilot console... it's oversteer issue, reset/bypass and testing then back in service.

3460539 Gate 87 PBB | GS11045 | PBB-87 | CLOSED | ECM | 4/18/22 12:43:00 AM | 4/18/22 2:33:00 PM | 08:51 | 23.36

Comments: pbb-87

Help Natasha fixed the wheel cable

3413525 Gate 87-PBB not working | GS11045 | PBB-87 | CLOSED | ECM | 2/14/22 4:03:00 PM | 2/14/22 4:08:00 PM | 00:05 | 0.00

Comments: arrived plane waiting gate agent seemed like she never drove a corrected her wheel

Position and guided her to plane

3416244 PBB-87 NOT MOVING TO | GS11045 | PBB-87 | CLOSED | ECM | 2/18/22 3:02:00 PM | 2/18/22 3:17:00 PM | 00:14 | 0.00

Comments: Bridge wont turn to the right

The bridge wheels were not turning far enough to the right. Had to adjust the limit so the wheels could be turned enough to head towards the

3421117 Gate 87-PBB wont move | GS11045 | PBB-87 | CLOSED | ECM | 2/27/22 7:18:00 PM | 2/27/22 7:44:00 PM | 00:46 | 0.00

Comments: gate 87 would not move

Arrived at gate 87 to see the problem and I had to open the console door had three red lights on I turned the small screws and on top of the

3421191 Gate 87-PBB not moving | GS11045 | PBB-87 | CLOSED | ECM | 2/28/22 4:46:00 PM | 2/28/22 4:56:00 PM | 00:09 | 0.00

Comments: NOT MOVING SPOKE WITH TECH FOUND BRIDGE WAS IN LEFT OVERSTEER,

TECH STAYED WITH AGENT TO TO S=THEY DOCKED TO AIRCRAFT.

3432928 PBB 87 wont move | GS11045 | PBB-87 | CLOSED | ECM | 3/12/22 4:43:00 PM | 3/12/22 4:54:00 PM | 00:11 | 0.00

Comments: over steer I reset got it out from over steer watch them drive to plane bridge is back in service

3433041 PBB - GATE 87 INOP WONT | GS11045 | PBB-87 | CLOSED | ECM | 3/13/22 7:21:00 PM | 3/13/22 7:44:00 PM | 00:23 | 0.00

Comments: PBB-87

Original call: PBB won't move PBB won't move due to no incoming power from city side. Contacted ALC to have city electrician come out

3433077 3433077 - Gate 87 Bridge won't | GS11045 | PBB-87 | CLOSED | ECM | 3/14/22 9:33:00 AM | 3/14/22 9:37:00 AM | 00:04 | 0.00

Comments: Arrived at bridge, no one in bridge, and no plane at gate, tested bridge it is working fine

3433146 PBB 87 Over steer | GS11045 | PBB-87 | CLOSED | ECM | 3/15/22 2:33:00 AM | 3/15/22 2:43:00 AM | 00:12 | 0.00

Comments: Oversteer, had agent turn wheels around, moved back and forward

I arrived at gate 87 the bridge was in oversteer the agent had the wheels turn around so I turned it back and got it to the plane the agent t

3433242 PBB-87 OVERSTEER | GS11045 | PBB-87 | CLOSED | ECM | 3/15/22 7:28:00 PM | 3/15/22 7:32:00 PM | 00:04 | 0.00

Comments: PBB-87

Bypass oversteer back in service

3437754 GATE 87 JETWAY | GS11045 | PBB-87 | CLOSED | ECM | 3/17/22 11:42:00 PM | 3/18/22 12:00:00 AM | 00:31 | 0.00

Comments: bridge 87 not moving

												I arrived at the bridge 87 to assist felino with the bridge he got it out of oversteer and the gate agent took over she put it back it oversteer
3438348	PBB 87 in oversteer	GS11045	PBB-87	CLOSED	ECM	3/23/22	4:05:00 PM	3/23/22	4:09:00 PM	00:04	0.00	
												Comments: PBB-87
												Bypass oversteer, pbb is back in service
3443134	PBB-87 OVERSTEER	GS11045	PBB-87	CLOSED	ECM	3/26/22	2:22:00 PM	3/26/22	2:31:00 PM	00:13	0.00	
												Comments: gate 87
												Arrived at gate 87, looked at wheel buggy oversteer to the left, bypassed back in service
3443136	Gate 87- PBB on oversteer	GS11045	PBB-87	CLOSED	ECM	3/26/22	2:44:00 PM	3/26/22	3:38:00 PM	00:54	0.00	
												Comments: oversteer
												Bridge was in oversteer again. Adjusted the bounce back until the bridge wouldn't go into oversteer.
3455608	PBB 87 not moving	GS11045	PBB-87	CLOSED	ECM	4/10/22	5:15:00 PM	4/10/22	5:32:00 PM	00:17	0.00	
												Comments: PBB-87
												Pbb right steering limit was reached putting pbb in oversteer. Pbb back in service
3455743	Jetway 87 inop no power	GS11045	PBB-87	CLOSED	ECM	4/11/22	9:24:00 PM	4/11/22	9:59:00 PM	00:35	0.00	
												Comments: PBB-87
												PBB had multiple faults. PBB was on an oversteer agent tried to operate PBB and reached ultimate retract limit. Had to adjust limits in order
3455754	PBB 87 Will not move	GS11045	PBB-87	CLOSED	ECM	4/12/22	1:22:00 AM	4/12/22	1:26:00 AM	00:04	0.00	
												Comments: pbb-87
												PBB was on an oversteer. Bypass oversteer PBB back in service
3460822	PBB 87 in oversteer	GS11045	PBB-87	CLOSED	ECM	4/20/22	7:14:00 PM	4/20/22	7:23:00 PM	00:09	0.00	
												Comments: PBB-87 in oversteer
												Arrived at gate, checking the pilot console… it's oversteer, reset/bypass and testing, back in service.
3460827	PBB - GATE 87 WONT MOVE	GS11045	PBB-87	CLOSED	ECM	4/20/22	8:46:00 PM	4/20/22	8:54:00 PM	00:08	0.00	
												Comments: PBB-Gate 87 wont move
												Arrived at gate, checking the pilot console… it's oversteer issue, reset/bypass and testing, back in service.
3464515	Gate 87 PBB	GS11045	PBB-87	CLOSED	ECM	4/23/22	11:33:00 PM	4/23/22	11:46:00 PM	00:13	0.00	
												Comments: it's oversteer issue, reset/bypass and testing, back in service
3464794	3464794 - PBB 87 - Bag chute broke	GS11045	PBB-87	CLOSED	ECM	4/27/22	6:58:00 AM	4/27/22	7:26:00 AM	00:28	0.00	
												Comments: arrived and found belting pulled out from bottom of bag slide drilled new holes in belting
												And refastened to bottom of shute
3464911	GATE 87 JETWAY NOT MOVING	GS11045	PBB-87	CLOSED	ECM	4/28/22	12:56:00 AM	4/28/22	1:10:00 AM	00:14	0.00	
												Comments: Gate-87 Jetway not moving
												Arrived at gate, checking the the pilot console… it's oversteer issue, reset/bypass and testing, back in service.
3469423	GATE 87 SHOWING	GS11045	PBB-87	CLOSED	ECM	4/30/22	11:10:00 PM	5/2/22	12:32:00 PM	13:25	263.73	
												Comments: put bridge back on A frame and turned wheels to 90 degrees facing straight with bridge
												Started checking voltage on pots found wheel bogie pot working but voltage off slightly
3469502	Gate 87 PBB	GS11045	PBB-87	CLOSED	ECM	5/1/22	10:50:00 PM	5/1/22	11:00:00 PM	00:10	0.00	
												Comments: Pbb-87
												Pbb was OOS, disregard e call
3547938	gate 87 jetbridge will not move	GS11045	PBB-87	CLOSED	ECM	8/5/22	12:04:00 PM	8/5/22	12:10:00 PM	00:06	0.00	
												Comments: timed hoist was down, raised hoist, RTS
3581797	3581797 - Gate 87 problem at	GS11045	PBB-87	CLOSED	ECM	9/25/22	8:53:00 AM	9/25/22	11:16:00 AM	01:19	0.00	
												Comments: ound bag stopper was ripped, I fixed the stopper for normal operation,
												I found red cone on the bottom chute stucked, I removed the red coned and found bag stopper was ripped, I fixed the stopper for normal
3594933	3594933 - Gate 87 Bag Chute	GS11045	PBB-87	CLOSED	ECM	10/11/22	7:31:00 AM	10/11/22	8:47:00 AM	02:22	77.35	
												Comments: found bag stopper ripped, replaced with brand new bag stopper, RTS
3602624	Gate 87-PBB auto level issu	GS11045	PBB-87	CLOSED	ECM	10/22/22	7:50:00 PM	10/22/22	7:59:00 PM	00:09	0.00	
												Comments: Gate-87 auto level alarm issue
												arrived at gate, it's auto level alarm issue… reset/testing, back in service.
3602820	Gate 87 PBB	GS11045	PBB-87	CLOSED	ECM	10/24/22	11:24:00 PM	10/24/22	11:33:00 PM	00:09	0.00	
												Comments: PBB 87
												Bridge operated normally. Did not find any issues.
3619310	gate 87 jet bridge has not move	GS11045	PBB-87	CLOSED	ECM	11/11/22	3:40:00 PM	11/11/22	3:53:00 PM	00:13	0.00	
												Comments: bridge was on plane, working properly, confirmed that the GPU was working properly as well
												bridge was on plane, working properly, confirmed that the GPU was working properly as well
3433047	PBB 102 no power to Jetway	GS11055	PBB-102	CLOSED	ECM	3/13/22	8:57:00 PM	3/13/22	9:06:00 PM	00:09	0.00	
												Comments: Gpu cable was not plugged in correctly to aircraft. Back in service
3460131	Gate 102 floor has a dent inside	GS11055	PBB-102	CLOSED	ECM	4/15/22	6:59:00 AM	4/15/22	3:54:00 PM	03:45	0.00	
												Comments: Dent in floor this is not an E-Call was Emailed to me
												Replaced the complete cab floor bubble, wood, rubber and fire barrier.
3550701	PBB-102 MOVING FUNNY	GS11055	PBB-102	CLOSED	ECM	8/17/22	1:25:00 PM	8/17/22	1:36:00 PM	00:11	0.00	
												Comments: plane on bridge on arrival
3572928	PBB-102 Undetermined	GS11055	PBB-102	CLOSED	ECM	9/14/22	5:53:00 AM	9/14/22	5:58:00 AM	00:10	0.00	
												Comments: Alarm going off, reset the bridge control panel, RTS.

3599852	The alarm on gate 102 is going off	GS11055	PBB-102	CLOSE	ECM	10/19/22	9:15:00 AM	10/19/22	9:22:00 AM	00:14	0.00
	Comments: Reset the bridge in order for it to go back to normal operation. RTS.										
3607730	The Cord light at gate 102 will not	GS11055	PBB-102	CLOSE	ECM	11/2/22	8:06:00 AM	11/2/22	8:15:00 AM	00:09	2.85
	Comments: replaced bad mini bulb on console										
3619318	gate 102 jet bridge not moving	GS11055	PBB-102	CLOSE	ECM	11/11/22	5:24:00 PM	11/11/22	5:30:00 PM	00:12	0.00
	Comments: arrived at gate, checking bridge, found out no issue										
3446360	PBB gate 103 lift stuck	GS11056	PBB-103	CLOSE	ECM	3/31/22	3:53:00 PM	3/31/22	3:58:00 PM	00:15	0.00
	Comments: Bag elevator stuck										
	Checked out the elevator even though it's not jsm's responsibility. Elevator is stuck almost on the ground. Reminded AOC that they need to										
3432840	GATE 103 LIGHT IS OUT	GS11056	PBB-103	CLOSE	ECM	3/11/22	9:45:00 PM	3/11/22	10:10:00 PM	00:56	0.00
	Comments: Gate103 Light is out										
	arrived at gate, checking the Light, finding out is not working… replace the light and testing, back in service.										
3376540	Gate 103 SWA moved the lift //	GS11056	PBB-103	CLOSE	ECM	1/1/22	6:11:00 AM	1/1/22	6:44:00 AM	00:33	0.00
	Comments: ECALL:Bag lift switch is SW's responsibility, bridge is ok, bag lift OOS, repair it										
	The only problem with the bridge is the bag lift witch is Southwest's responsibility . The bridge is ok but I asked Southwest to tag the bag lift										
3430561	Gate 103 Can't move the JP	GS11056	PBB-103	CLOSE	ECM	3/6/22	9:42:00 AM	3/6/22	9:44:00 AM	00:02	0.00
	Comments: PBB-103										
	Arrived, bridge was moving to plane. No issue found										
3430564	Gate 103 steering issues	GS11056	PBB-103	CLOSE	ECM	3/6/22	10:17:00 AM	3/6/22	10:29:00 AM	00:12	0.00
	Comments: went to look for lens cover in cosumable area but found none went to parts for new										
	Lens cover and returned and installed										
3437810	PBB-103 LIGHTS OUT AT END	GS11056	PBB-103	CLOSE	ECM	3/18/22	1:46:00 PM	3/18/22	2:55:00 PM	01:09	2.94
	Comments: light out in bridge										
	Went to gate and found that the light that was out was in the rotunda. Went to parts and obtained a new bulb. Returned to gate but had to										
3446779	PBB-103 LIGHT BLOWN OUT	GS11056	PBB-103	CLOSE	ECM	4/5/22	10:27:00 AM	4/5/22	10:41:00 AM	00:14	0.00
	Comments: Check the light everythings light is fine working fine no issues										
3446800	PBB 103 canopy light out	GS11056	PBB-103	CLOSE	ECM	4/5/22	2:58:00 PM	4/5/22	4:47:00 PM	02:22	20.83
	Comments: pbb-103										
	Change the ballast and light and is working fine double check everything is fine										
3485575	PBB-103 NOT WORKING	GS11056	PBB-103	CLOSE	ECM	5/25/22	2:43:00 PM	5/25/22	2:47:00 PM	00:04	0.00
	Comments: gate 103 not working										
	Ethan and I arrived at gate 103 the console door was open it's close and lock bridge is back in service										
3500669	PBB-103 NOT MOVING	GS11056	PBB-103	CLOSE	ECM	6/5/22	10:00:00 AM	6/5/22	10:13:00 AM	00:13	0.00
	Comments: Shut off console power until vfds went blank then restarted and tested all bridge functions, RTS										
3525479	PBB 103 alarm sounding	GS11056	PBB-103	CLOSE	ECM	7/8/22	3:39:00 AM	7/8/22	3:50:00 AM	00:17	0.00
	Comments: gate-103										
	Auto level alarm was on , reset it and working fine back in service										
3534279	Gate 103 Alarm	GS11056	PBB-103	CLOSE	ECM	7/24/22	4:52:00 AM	7/24/22	5:01:00 AM	00:09	0.00
	Comments: bridge-103 auto alarm ringing										
	arrived at gate-103 the auto level alarm going off I noticed that the bridge was way to high on the plane I lower the bridge reset the auto and										
3550314	PBB 103 piece of metal in bridge	GS11056	PBB-103	CLOSE	ECM	8/13/22	7:34:00 PM	8/13/22	10:54:00 PM	00:56	0.00
	Comments: PBB-103 piece of metal in bridge										
	Arrived at gate, the metal frame at tunnel B was off, re-installed/ adjusted the metal frame and back in service.										
3555645	Gate 103 jetway is not moving	GS11056	PBB-103	CLOSE	ECM	8/25/22	9:21:00 AM	8/25/22	9:21:00 AM	00:00	0.00
	Comments: canceled, AOC said operator fixed issue.										
3607379	gate 103 jet bridge not moving	GS11056	PBB-103	CLOSE	ECM	10/29/22	3:16:00 PM	10/29/22	3:24:00 PM	00:08	0.00
	Comments: issue was VFD fault, reset, the bridge moved normally, waited till the operator moved bridge										
	issue was VFD fault, reset, the bridge moved normally, waited till the operator moved the bridge to the plane										
3619401	PBB-103 wont back up	GS11056	PBB-103	CLOSE	ECM	11/12/22	2:47:00 PM	11/12/22	3:15:00 PM	00:28	0.00
	Comments: troubleshot the issue, reset power to everything and then the bridge was able to be moved										
	troubleshot the issue, reset power to everything and then the bridge was able to be moved										
3508571	A2-2CLM2-23 noise	GS10563	A2-2CLM2-23	CLOSE	ECM	6/21/22	7:37:00 AM	6/21/22	8:05:00 AM	00:52	0.00
	Comments: arrived at asset, diagnosed problem, cleared debris, tested, RTS										
	arrived at asset, diagnosed problem, cleared debris, tested, RTS										
3599603	A7-2SS7-11-BELT	GS10596	A7-2SS7-11	CLOSE	ECM	10/16/22	4:30:00 PM	10/16/22	4:41:00 PM	00:11	0.00
	Comments: Arrived, inspected asset, adjusted belt, deferred for replacement after shutdown, RTS										
	Arrived at asset, inspected asset, adjusted belt, deferred for replacement after shutdown, back in service										
3408564	A7-2CL7-09 Overload not	GS10606	A7-2CL7-09	CLOSE	ECM	2/4/22	4:02:00 AM	2/4/22	4:10:00 AM	00:08	0.00
	Verified by JSM Bag 1 Qamil										
3490035	PWC 72 nozzle separated from	GS11082	PWC-72	CLOSE	ECM	5/27/22	10:25:00 AM	5/27/22	10:32:00 AM	00:09	0.00
	Comments: pwc-72 nozzle off the hose										
	I arrived at the pic to find the nozzle was off the hose and the valve handle was loose nozzles is back on and the valve handle is on tight pic-										
3390198	PWC-72 HOLE IN HOSE	GS11082	PWC-72	CLOSE	ECM	1/13/22	4:26:00 PM	1/13/22	4:39:00 PM	00:20	0.00

Comments: Ecall hole in hose

Cut a piece of hose… then made sure it was not leaking anymore… cleaned out cabinet then RTS.

3433013	Gate 72 PWC HOSE	GS11082	PWC-72	CLOSED	ECM	3/13/22	12:55:00 PM	3/13/22	12:59:00 PM	00:04	0.00

Comments: PWC-72

Arrived, checked pwc. Pulled hose out a little way, checked to see if water comes out, it is. Checked for o ring checked to make sure head

3480366	GATE 72 PWC RETRACTING	GS11082	PWC-72	CLOSED	ECM	5/15/22	2:30:00 AM	5/15/22	2:37:00 AM	00:07	0.00

Comments: Gate-72 PWC retracting motor not working

arrived at gate, checking the the PWC… found out no issue.

3485608	PWC 72 hose won't retract	GS11082	PWC-72	CLOSED	ECM	5/26/22	8:39:00 AM	5/26/22	10:51:00 AM	02:12	0.00

Comments: hose wont retract

Passed this by night shift. The breaker had tripped at some point. Night shift had confirmed that the issue was the motor. Obtained a motor

3485612	cancel	GS11082	PWC-72	CLOSED	ECM	5/25/22	7:09:00 PM	5/25/22	7:09:00 PM	00:00	0.00

Comments: call canceled

3508367	PWC 72 Broken nozzle	GS11082	PWC-72	CLOSED	ECM	6/20/22	1:25:00 AM	6/20/22	1:31:00 AM	00:06	0.00

Comments: pwc-72 broken

arrived at the pwc-72 the hose was off the nozzle I reattach it back on run water looking for leaks no leaks back in service

3525885	GATE 72 PWC IS LEAKING	GS11082	PWC-72	CLOSED	ECM	7/12/22	4:54:00 AM	7/12/22	5:21:00 AM	00:27	0.00

Comments: pwc-72 leaking water

arrived at the pwc-72 looking for a water leak I pulled the hose out to it can be hook to the plane and turned the water on I got the leak I cut

3550301	PWC-72 CHAIN IS BROKEN	GS11082	PWC-72	CLOSED	ECM	8/13/22	1:50:00 PM	8/13/22	2:31:00 PM	01:19	1.27

Comments: chain broken

(Time starts at 1350) the chain had broken inside the pwc. Assisted Darion in repairing it.

3555124	Gate 72 PWC	GS11082	PWC-72	CLOSED	ECM	8/20/22	12:47:00 AM	8/20/22	12:53:00 AM	00:06	0.00

Comments: Gate-72 PWC

arrived at gate, the hose was not properly connecting to the nozzle, re - connected and tightened the hose then back in service.

3572457	Gate 72 PWC Hose	GS11082	PWC-72	CLOSED	ECM	9/8/22	11:37:00 PM	9/9/22	3:39:00 AM	06:26	238.72

Comments: Chain link broke, chain keep popping off, replace chain guard, adj sprocket, tightened chain. RTS.

Chain link broke off , managed to fix chain. Chain continued popping off. replace chain guard and adjusted crank sprocket. Adjusted motor in

3572920	GATE 72 PWC HOSE STUCK	GS11082	PWC-72	CLOSED	ECM	9/14/22	12:54:00 AM	9/14/22	1:20:00 AM	00:26	0.01

Comments: chain has broke & motor will not retract, no parts available,F/U, RTS

inspected PWC 72, chain has broke, & motor will not retract, called parts for replacement but they don't have any, told new orders would be

3572861	PWC-72 ISSUE WITH HOSE	GS11082	PWC-72	CLOSED	ECM	9/13/22	11:16:00 AM	9/13/22	1:33:00 PM	02:17	20.88

Comments: PWC chain was broken in two places, remove & replaced chain with brand new chain, RTS

upon arrival, note PWC chain was broken in two places, remove and replaced chain with brand new chain, PWC back to normal working

3603038	Gate 72-PWC hose tips	GS11082	PWC-72	CLOSED	ECM	10/26/22	6:28:00 PM	10/26/22	7:24:00 PM	02:45	0.00

Comments: pwc hose power out

Used Multimeter to check voltage of cabinet. None found, called AOC for electricians assistance. Breaker found tripped inside panel, rese

3603051	72 pwc	GS11082	PWC-72	CLOSED	ECM	10/26/22	8:46:00 PM	10/27/22	3:30:00 AM	05:09	540.10

Comments: power out

Standing by for electrician.

3393571	PWC-86 Leaking hadly	GS11095	PWC-86	CLOSED	ECM	1/23/22	6:21:00 PM	1/23/22	6:26:00 PM	00:05	0.00

Comments: Ecall… PWC leaking

I checked the PWC out… turned on… did not see any leaks… cleaned out the cabinet… RTS

3408973	PWC 86 Hose is tangled	GS11095	PWC-86	CLOSED	ECM	2/10/22	12:06:00 AM	2/10/22	12:20:00 AM	00:14	0.00

Comments: Ecall... hose is tangled

Untangled hose... tested for pressure... cleaned out cabinet RTS

3393648	Gate 86-PWC hole in hose	GS11095	PWC-86	CLOSED	ECM	1/24/22	4:43:00 PM	1/24/22	4:51:00 PM	00:08	0.00

Comments: ECALL: PWC not in used by airline,checked,no hole or damaged,retracted back, cleaned out cabinet,RTS

When I arrived I didn't even look like the airline attempted to use the PWC… so I checked it out… extending the hose all the way out…

3433365	GATE 86 PWC HOSE CAN NOT	GS11095	PWC-86	CLOSED	ECM	3/16/22	10:28:00 PM	3/16/22	10:37:00 PM	00:09	0.00

Comments: pwc-86

Hose was tangled.

3446921	PWC-86J HOSE NOT REACHING	GS11095	PWC-86	CLOSED	ECM	4/6/22	4:01:00 PM	4/6/22	4:29:00 PM	00:50	354.76

Comments: PWC-86

Removed and disposed old pwc hose. Replaced with new 300ft hose and new hose clamps Flushed hose for 7 mins. Checked for leaks. No

3455727	PWC 86 hose won't retract	GS11095	PWC-86	CLOSED	ECM	4/11/22	5:40:00 PM	4/11/22	6:04:00 PM	00:24	0.00

Comments: PWC-86

Pwc would not reel in due to chain coming off sprocket. Installed chain, adjusted slack, tested pwc. Back in service

3460448	3460448 - PWC 86 hose tangle	GS11095	PWC-86	CLOSED	ECM	4/17/22	6:44:00 AM	4/17/22	7:57:00 AM	01:13	1.52

Comments: chain off sprocket, reinstalled, sprocket on motor aligns with chain sprocket. Tested, RTS

chain off sprocket. Took off chain cover. Chain was tangled into the groves of the manual sprocket. Maneuvered chain out and found it had

3460716	PWC-86 HOSE BROKEN	GS11095	PWC-86	CLOSED	ECM	4/19/22	4:01:00 PM	4/19/22	4:52:00 PM	00:51	2.20

Comments: arrived found o-ring missing from nozzle replaced with new one

3530750	PWC-86 Leaking	GS11095	PWC-86	CLOSED	ECM	7/17/22	4:58:00 AM	7/17/22	5:09:00 AM	00:11	0.00

Comments: tested, no issue

3555197	PWC 86 leaking	GS11095	PWC-86	CLOSED	ECM	8/20/22	5:59:00 PM	8/20/22	9:06:00 PM	00:10	0.00
	Comments: PWC-86 Leaking Arrived at gate, checking the PWC.. found out no issue.										
3570479	PWC 86 hose	GS11095	PWC-86	CLOSED	ECM	9/6/22	4:20:00 PM	9/6/22	4:36:00 PM	00:16	0.00
	Comments: PWC 86 Inspected water cabinet fully and couldn't find any issue.										
3398813	Gate 120 The	GS11117	PWC-120	CLOSED	ECM	2/2/22	6:37:00 AM	2/2/22	7:15:00 AM	00:38	2.00
	Comments: Ecall : Light bulb was out, Replaced burnt out light & RTS got light bulb and replace for new one										
3398425	pwc-120 light out	GS11117	PWC-120	CLOSED	ECM	1/28/22	4:26:00 PM	1/28/22	4:46:00 PM	00:20	2.00
	Comments: ECALL: light out, get a new light bulb… then replaced a broken bulb at PWC-120, testing. RTS										
3413735	Gate 120 PWC	GS11117	PWC-120	CLOSED	ECM	2/16/22	11:54:00 AM	2/16/22	12:01:00 PM	00:07	0.00
	Comments: exterior door will not lock When I arrived at the pwc cabinet I could not find the work order so I checked the cabinet out to find it locked so I unlocked the door and										
3455504	Gate 120 PWC	GS11117	PWC-120	CLOSED	ECM	4/9/22	10:59:00 AM	4/9/22	12:13:00 PM	01:14	0.00
	Comments: ECALL: chain fall off sprocket,jammed,loosen up to free chain,tested,RTS The chain had fallen off of the sprocket. Removed the chain guard and found that the chain was jammed underneath the piece of metal that										
3478354	PWC 120 Hose	GS11117	PWC-120	CLOSED	ECM	5/11/22	11:24:00 PM	5/11/22	11:33:00 PM	00:09	0.00
	Comments: PWC-120 Hose wont roll out arrived at gate, checking the PWC… it's tangled issue, untangle the hose then testing and back in service.										
3460464	PWC-120 NOT	GS11117	PWC-120	CLOSED	ECM	4/17/22	8:27:00 AM	4/17/22	9:20:00 AM	00:53	356.06
	Comments: Hose broke, changed hose, checked hose, RTS Check and see the hose is broke I going to part pick up the hose clamps and the hose changed the hose changed the clamps and check the										
3503416	PWC hose issue	GS11117	PWC-120	CLOSED	ECM	6/14/22	6:47:00 PM	6/14/22	6:57:00 PM	00:10	0.00
	Comments: nozzle came off of hose, put nozzle back on hose and tightened down nozzle came off of hose, put nozzle back on hose and tightened down										
3550120	The water on	GS11117	PWC-120	CLOSED	ECM	8/11/22	7:59:00 AM	8/11/22	3:49:00 PM	00:06	0.00
	Comments: no water Inspected PWC and found that two of the valves in the back of the cabinet were turned off. Turned them back on and tested the water and										
3594568	120 pwc nozzle	GS11117	PWC-120	CLOSED	ECM	10/6/22	7:40:00 AM	10/6/22	7:55:00 AM	00:15	0.00
	Comments: tightened clamps on PWC nozzle, RTS tightened clamps on PWC nozzle, RTS										
3599745	Gate 120 PWC	GS11117	PWC-120	CLOSED	ECM	10/18/22	7:16:00 AM	10/18/22	8:22:00 AM	01:06	91.46
	Comments: hose laid, contact block bad, replaced, tested, normal operation found PWC hose laid down on the ground, I pressed the push button switch and not engaging the motor, I troubleshot and found the push										
3393429	Gate 112 jet	GS11062	PBB-112	CLOSED	ECM	1/21/22	1:08:00 PM	1/21/22	1:16:00 PM	00:21	0.00
	Comments: Bridge will not move. arrived to gate checked cable hoist before entering bridge. Enter bridge check VFDs found errors codes left VFD E05.3 right E05.2 Reset VFD and retuned to service.										
3534487	3534487 - PBB-	GS11062	PBB-112	CLOSED	ECM	7/26/22	5:51:00 AM	7/26/22	5:55:00 AM	00:18	0.00
	Comments: Ecall : Bridge won't move, Reset VFD fault & RTS bridge swing all the way to the right VFD fault reset put in stow box										
3408788	Gate 112 PBB	GS11062	PBB-112	CLOSED	ECM	2/7/22	6:06:00 AM	2/7/22	6:13:00 AM	00:41	0.00
	Comments: went back after departure and tested autolevel several times and found no issues and it times out in 4 seconds in up and down										
3416257	Gate 112 PWC	GS11062	PBB-112	CLOSED	ECM	2/18/22	5:58:00 PM	2/18/22	6:22:00 PM	00:24	0.00
	Comments: Gate-112 PWC hose tangled Arrived at gate , checking the hose… then retracting/ roll up the hose and testing…back to service.										
3437727	PBB- GATE 112	GS11062	PBB-112	CLOSED	ECM	3/17/22	5:10:00 PM	3/17/22	5:21:00 PM	00:11	0.00
	Comments: auto level at gate 112 Arrived at gate 112 to check the auto level the panel was coming off and it was rubbing on the auto level arm so I had to take the panel off										
3443029	PBB-112	GS11062	PBB-112	CLOSED	ECM	3/25/22	5:02:00 PM	3/25/22	5:27:00 PM	00:25	0.00
	Comments: agent drop her ID behind window I got to bridge 112 the gate agent dropped her I'd behind window I had to take window out to retrieve her ID got her ID put window back in										
3478188	3478188 - Gate	GS11062	PBB-112	CLOSED	ECM	5/10/22	10:50:00 AM	5/10/22	11:00:00 AM	00:10	0.00
	Comments: Reset the bridge and try again the bridge moving fine Ethan assisted to e call										
3480222	The jet bridge on	GS11062	PBB-112	CLOSED	ECM	5/13/22	12:23:00 PM	5/13/22	12:38:00 PM	00:15	0.00
	Comments: bridge wasn't controlling correctly. Plane not leaving until 1330. Will return then to test bridge.										
3485210	GATE 112	GS11062	PBB-112	CLOSED	ECM	5/21/22	11:50:00 PM	5/22/22	12:17:00 AM	00:27	0.00
	Comments: gate-112 wheel gauge is broken Arrived at gate, the bridge was in operation.										
3490176	PBB-112 NOT	GS11062	PBB-112	CLOSED	ECM	5/28/22	7:29:00 PM	5/28/22	7:52:00 PM	00:12	0.00
	Comments: Arrived at gate, checking the wheels… found out no issue.										
3508171	GATE 112 DOES	GS11062	PBB-112	CLOSED	ECM	6/18/22	12:24:00 AM	6/18/22	12:33:00 AM	00:09	0.00
	Comments: Gate-112 does not move										

arrived at gate, the bridge was in operation… tested and verified.

3508239	Gate 112-PBB wont move	GS11062	PBB-112	CLOS E	ECM	6/18/22	4:39:00 PM	6/18/22	4:42:00 PM	00:03	0.00

Comments: arrived at gate, bridge in operation, tested and verified

3508485	PBB 112 issues moving	GS11062	PBB-112	CLOS E	ECM	6/20/22	7:37:00 PM	6/20/22	8:50:00 PM	02:08	333.35

Comments: pbb-112 issue

arrived at gate-112 the spacer limit switch was bad the bridge will not move so we had to change out the middle switch got it done the bridge

3513349	Gate 112-PBB wont move	GS11062	PBB-112	CLOS E	ECM	6/24/22	9:06:00 PM	6/24/22	9:14:00 PM	00:08	0.00

Comments: Gate-112 PBB wont move

arrived at gate, the bridge was in operation… tested and verified.

3516744	PBB 112 not moving	GS11062	PBB-112	CLOS E	ECM	6/30/22	2:29:00 PM	6/30/22	2:39:00 PM	00:10	0.00

Comments: they were off loading passengers. Auto level was engaged and working.

3517009	3517009 - PBB t10 - Pin fell off	GS11062	PBB-112	CLOS E	ECM	7/3/22	7:56:00 AM	7/3/22	8:00:00 AM	00:04	0.00
3517039	PBB-112 EXPOSED	GS11062	PBB-112	CLOS E	ECM	7/3/22	11:11:00 AM	7/3/22	11:22:00 AM	00:11	0.00

Comments: pbb-112 wire are showing

arrived at gate-112 looking for exposed wires walk inside the bridge nothing walk outside under the bridge nothing no wire are exposed at this

3503069	PBB-112 MOVING IN	GS11062	PBB-112	CLOS E	ECM	6/11/22	7:53:00 PM	6/11/22	8:00:00 PM	00:07	0.00

Comments: PBB-112 moving in wrong direction

arrived at gate, the bridge was in operation.. tested and verified.

3517224	Gate 112-PBB moving	GS11062	PBB-112	CLOS E	ECM	7/4/22	7:10:00 PM	7/4/22	7:20:00 PM	00:20	0.00

Comments: when bridge extended,tear in B tunnel noticable, let AOC know that carpet crew needs repair/replace

when bridge extended , can see a tear in B tunnel, let AOC know that carpet crew needs to repair or replace

3525978	pbb-112 - Bridge Won't move	GS11062	PBB-112	CLOS E	ECM	7/13/22	7:21:00 AM	7/13/22	7:26:00 AM	00:05	0.00

Comments: operator saying bridge did not go down wit autolevel, checked autolevel no issues

3526048	PBB 112 wheels not moving	GS11062	PBB-112	CLOS E	ECM	7/13/22	8:04:00 PM	7/13/22	8:12:00 PM	00:16	0.00

Comments: bridge was operating when we arrived.

3538792	JET BRIDGE 112 NOT MOVING	GS11062	PBB-112	CLOS E	ECM	7/28/22	2:15:00 PM	7/28/22	2:25:00 PM	00:20	0.00

Comments: Inverter fault code, reset inverter, bridge drivers properly. RTS.

3539236	Gate 112 PBB DOOR LATCH	GS11062	PBB-112	CLOS E	ECM	8/1/22	4:10:00 PM	8/1/22	8:14:00 PM	01:08	41.87

Comments: PBB 112

Bridge was on aircraft when we arrived. Problem was not wheels it was the door latch for double doors loose. Tightened latch.

3548449	PBB 112 will not move forward	GS11062	PBB-112	CLOS E	ECM	8/10/22	10:57:00 PM	8/10/22	11:12:00 PM	00:10	0.00

Comments: bridge-112 will not move

arrived at gate-112 VFD fault reset the bridge got it out of fault bridge is on plane now back in service

3554971	rotunda frame loose	GS11062	PBB-112	CLOS E	ECM	8/18/22	7:10:00 AM	8/18/22	7:22:00 AM	00:12	0.00

Comments: found piece of trim on terminal door broekn off. told airline to call Building Maintencnace (GOAA)

3556143	The jet bridge door on gate 112	GS11062	PBB-112	CLOS E	ECM	8/31/22	9:30:00 AM	8/31/22	9:53:00 AM	00:46	0.00

Comments: Roll up door wont' stay up, put temporary screws to hold the door up, and enable it to function RTS

Found the roll up door wont stay up. Spring barrel for roll up door is broken. Put temporary screws to hold the door up, and enable it to go

3556176	PBB-112 DOOR LEARING FROM	GS11062	PBB-112	CLOS E	ECM	8/31/22	4:47:00 PM	8/31/22	5:00:00 PM	00:13	0.00

Comments: troubleshooting, bad clutch, roll up door already in down status. pass down

3569921	Gate 112 Roll up door will not go	GS11062	PBB-112	CLOS E	ECM	9/2/22	8:15:00 AM	9/2/22	12:00:00 PM	03:45	1,078.98

Comments: replaced bad clutch on roll up door, found barrel spring tension bad. ordered new and F/U needed

troubleshooting and found clutch break is nto working. replaced with a brand new clutch and found roll up barrel spring tension is still not

3570014	PBB-112 WILL NOT TURN ON	GS11062	PBB-112	CLOS E	ECM	9/1/22	8:32:00 PM	9/1/22	8:38:00 PM	00:06	0.00

Comments: PBB-112 not turn on

Arrived at gate, the bridge was in operation tested and verified.

3570092	PBB-112 DOOR FROM JETWAY	GS11062	PBB-112	CLOS E	ECM	9/2/22	3:49:00 PM	9/2/22	3:49:00 PM	00:00	0.00

Comments: Duplicate. Door is OOS; waiting on parts.

3572618	gate 112 wheels are turn in the	GS11062	PBB-112	CLOS E	ECM	9/10/22	7:42:00 PM	9/10/22	7:49:00 PM	00:07	0.00

Comments: Gate-112 wheel are turn in the wrong direction

Arrived at gate, it's VFD issue… reset and testing back in service.

3547885	PBB-112 bridge wheels	GS11062	PBB-112	CLOS E	ECM	8/4/22	9:53:00 PM	8/4/22	10:47:00 PM	01:42	0.00

Comments: bridge not moving at gate-112

I arrived at gate-112 and the bridge was no in the still box it was out all the way about ten feet from the box the right wheel was lock and not

3555179	PBB-112 RAMP DOOR STUCK	GS11062	PBB-112	CLOS E	ECM	8/20/22	3:07:00 PM	8/20/22	3:21:00 PM	00:14	0.00

Comments: door wont open

Checked door and confirmed that it was the lock that wasn't working properly. Informed AOC that it was a GOAA maintenance issue

3586035	gate 112 jet bridge not working	GS11062	PBB-112	CLOS E	ECM	10/1/22	7:08:00 PM	10/1/22	7:12:00 PM	00:04	0.00

Comments: Gate-12 jetbridge not working

arrived at gate, it's VFD issue… reset/testing, back in service.

3420998	Gate 122 PBB WHEELS	GS11065	PBB-122	CLOS E	ECM	2/26/22	9:36:00 AM	2/26/22	10:49:00 AM	00:20	0.00

Comments: issue with wheels

Bridge was on a plane and had passengers getting off so I had to wait to go into the bridge. Wheels were not turned in any improper direc

3480272	canceled	GS11065	PBB-122	CLOSE	ECM	5/13/22	10:30:00 PM	5/13/22	10:36:00 PM	00:06	0.00
	Comments: PBB-122 power keeps turning off AOC cancelled the E-call.										
3508227	gate 122 hole in	GS11065	PBB-122	CLOSE	ECM	6/18/22	12:12:00 PM	6/18/22	1:39:00 PM	01:27	0.00
	Comments: At no point was the bridge out of service.										
3577725	3577725 - PBB	GS11065	PBB-122	CLOSE	ECM	9/21/22	9:19:00 AM	9/21/22	9:29:00 AM	00:10	0.00
	Comments: not moving, bypass oversteer condition.										
3582027	Gate 122 move	GS11065	PBB-122	CLOSE	ECM	9/27/22	11:48:00 AM	9/27/22	11:55:00 AM	00:07	0.00
	Comments: stretched bridge for GOAA for carpet replacement										
3617540	PBB 122 jumping	GS11065	PBB-122	CLOSE	ECM	11/8/22	8:47:00 PM	11/8/22	9:03:00 PM	00:32	0.00
	Comments: VFD fault found on bridge, cleared fault & bridge is now moving normally, RTS.										
3619367	Gate 122 issue	GS11065	PBB-122	CLOSE	ECM	11/12/22	9:25:00 AM	11/12/22	1:45:00 PM	02:24	0.00
	Comments: hinge broken off, bridge moved, took off hand coils after plane left, then fix the hinge on the B tunnel ramp was broken off of the side, when the bridge was moved earlier the ramp lifted up a section of carpet, had to										
3599715	GATE 122 NOT	GS11065	PBB-122	CLOSE	ECM	10/18/22	12:10:00 AM	10/18/22	12:22:00 AM	00:24	0.00
	Comments: bridge not moving, VFD fault shown, reset the VFD, fault cleared, properly, RTS bridge not moving, VFD fault shown, reset the VFD, fault cleared, properly, RTS										
3393584	PBB 126 broken	GS11069	PBB-126	CLOSE	ECM	1/23/22	9:40:00 PM	1/23/22	10:00:00 PM	00:20	0.00
	Comments: Ecall : Metal sticking up, Remove bad pound down & RTS										
3443507	Gate 126 piece of	GS11069	PBB-126	CLOSE	ECM	3/30/22	8:51:00 AM	3/30/22	9:14:00 AM	00:45	0.00
	Comments: pbb-126 Assisted and help Natasha										
3464452	Gate 126 can't	GS11069	PBB-126	CLOSE	ECM	4/23/22	8:34:00 AM	4/23/22	8:50:00 AM	00:16	0.00
	Comments: Connected,OP said bridge stopped in the middle,turned power on and back, seems like VFD fault Bridge was fully connected to plane when I arrived. Operator told me the bridge stopped in the middle of moving it to the plane. She turned										
3526052	PBB 126 leaking	GS11069	PBB-126	CLOSE	ECM	7/13/22	9:04:00 PM	7/13/22	9:30:00 PM	00:52	0.00
	Comments: found possible leak in roof of b-tunnel. located 3 light from front. need patch when dry.										
3530478	PBB 126	GS11069	PBB-126	CLOSE	ECM	7/14/22	5:19:00 AM	7/14/22	5:33:00 AM	00:14	0.00
	Comments: leaking water inside the bridge I arrived at gate-126 to see how and where the leak was at I walked up and down the tunnel could not see										
3534212	PBB-126 AUTO	GS11069	PBB-126	CLOSE	ECM	7/23/22	10:45:00 AM	7/23/22	10:59:00 AM	00:13	0.00
	Comments: Auto level issue No one was at the gate. Tested the auto level and it worked fine. Tested the bridge functions as well and it worked fine.										
3550477	PBB-126	GS11069	PBB-126	CLOSE	ECM	8/15/22	8:02:00 AM	8/15/22	8:07:00 AM	00:07	0.00
	Comments: was not oversteer, VFD fault, reset VFDs										
3569908	The cable hoist	GS11069	PBB-126	CLOSE	ECM	9/1/22	7:08:00 AM	9/1/22	7:25:00 AM	00:17	1.64
	Comments: Missing snap hook Replaced the missing snap hook with a new one from parts.										
3607759	Gate 126-PBB	GS11069	PBB-126	CLOSE	ECM	11/2/22	6:01:00 PM	11/2/22	6:13:00 PM	00:12	0.00
	Comments: inspected both inside and outside of bridge. no issues found										
3617068	Piece of metal	GS11069	PBB-126	CLOSE	ECM	11/4/22	9:05:00 AM	11/4/22	11:25:00 AM	02:20	112.50
	Comments: R/R old metal base boards (plates) w/new ones. and rivets. Paint new plates black, RTS.										
3408520	Bsg Claim 31 has	GS11967	A6-BC-31-05-DOOR	CLOSE	ECM	2/3/22	10:29:00 AM	2/3/22	10:33:00 AM	00:32	0.00
	Comments: Ecall : Door fault, Removed debris from under door reset fault & RTS arrived at asset inspected photo eyes and reflectors cleaned up debris under door closed door cleared fault tested door back in service										
3393798	Bag Claim 31 has	GS11967	A6-BC-31-05-DOOR	CLOSE	ECM	1/26/22	1:24:00 PM	1/26/22	1:26:00 PM	00:02	0.00
	Comments: Ecall : Operator error, Cleared E-stop reset fault & RTS when I arrived I checked the display it showed an E-stop pressed on section 1 I released the E-stop and cleared the fault I tested and called										
3464563	3464563 Bag	GS11967	A6-BC-31-05-DOOR	CLOSE	ECM	4/24/22	11:10:00 AM	4/24/22	11:18:00 AM	00:08	0.00
	Comments: ECALL-removed bag tub from blocking photo-eye, reset jam, * FPC jam cause the door fault. RTS. Inspected asset, bag tub was blocking the photo-eye. Cleared the bag tug and reset jam, RTS. * FPC jam caused the door fault										
3485570	Bag Claim 31 has	GS11967	A6-BC-31-05-DOOR	CLOSE	ECM	5/25/22	1:19:00 PM	5/25/22	1:30:00 PM	00:11	0.00
	Comments: ECALL- Cleared e-stop, reset jams, stopped asset door closed alarm cleared. started asset door went Arrived to asset, e-stop & jam, Cleared e-stop and reset, Pressed jams reset, asset returned to normal operation Stopped asset, door										
3500424	A6-BC-31-05-	GS11967	A6-BC-31-05-DOOR	CLOSE	ECM	6/3/22	6:17:00 AM	6/3/22	6:21:00 AM	00:04	0.00
	Comments: ECALL-Removed e-stop and reset the line, tested, RTS.										
3513346	A6-BC-31-05-	GS11967	A6-BC-31-05-DOOR	CLOSE	ECM	6/24/22	8:30:00 PM	6/24/22	8:39:00 PM	00:15	0.00
	Comments: Ecall : Photo eyes, Realigned photo eye reset asset & RTS realigned photo eyes removed bags cleared faults restarted system called back in service										
3525370	A6-BC-31-05-	GS11967	A6-BC-31-05-DOOR	CLOSE	ECM	7/7/22	5:19:00 AM	7/7/22	5:27:00 AM	00:08	0.00

Comments: Ecall : Door fault, Reposition photo eye reset asset and RTS

inspect the asset open and close door manually check photo eye had to reposition back in place test the asset called back in service

3531075	A6-BC-31-05-DOOR	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	7/20/22	5:14:00 PM	7/20/22	5:19:00 PM	00:05	0.00

Comments: Ecall : Door won't close, Cleared E-stop reset asset & RTS

E-stop pressed on station A in bag room reset E-stop door closed operator called off alarm and restarted

3616987	Bag Claim 31 has bags incoming into	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	11/3/22	10:45:00 AM	11/3/22	11:16:00 AM	01:20	0.00

Comments: Ecall : Keep jamming at door, Adjusted tension on belt, reset asset & RTS

arrived at asset inspected photo eyes and reflectors upon inspection identified belt was to tight causing it to run slow adjusted proper tension

3617593	A6-BC-31-05-DOOR Bag claim	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	11/9/22	2:05:00 PM	11/9/22	2:50:00 PM	01:27	0.00

Comments: Ecall : Overload, Made adjustments to take up roller reset asset & RTS

arrived at asset JSM William C & Marc working on asset making final adjustments to the take up roller conducted a 100-load test no issues

3393726	A6-BC-31-05-DOOR issue	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	1/25/22	2:35:00 PM	1/25/22	2:44:00 PM	00:09	0.00

Comments: ECALL: door fault, cleaned photo eye & reflectors, hit e-stop on line & panel, reset, line ran, RTS.

Inspected line door was closed and line was not running, checked the panel and it showed no faults, checked and cleaned photo eyes and

3398656	FD failed to open; A6-BC-31-05-	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	1/31/22	10:15:00 AM	1/31/22	10:42:00 AM	00:27	0.00

Comments: ECALL: after thorough inspection,nothing visibly wrong, reset system on public side,ran system,RTS

Arrived and inspected the asset, checked photo-eyes motor and door and found nothing visibly wrong, went to public side and reset the

3455829	A6-BC-31-05-DOOR jam	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	4/13/22	12:57:00 AM	4/13/22	1:03:00 AM	00:06	0.00

Comments: ECALL: went to asset, reset jam on station 2, back in service

3480437	A6-BC-31-05-DOOR, DOOR	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	5/15/22	7:03:00 PM	5/15/22	7:08:00 PM	00:05	0.00

Comments: inspected asset, door fixed upon arrival, asset called back in service

3485366	Bag Claim 31 has a door fault	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	5/23/22	1:11:00 PM	5/23/22	1:15:00 PM	00:04	0.00

Comments: ECALL: jam on merge causing door fault, cleared jam, reset line, called back in service

inspected asset, jam on merge causing door fault, cleared jam, reset line, called back in service

3485469	Bag Claim 31 has a door fault	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	5/24/22	1:30:00 PM	5/24/22	1:50:00 PM	00:20	0.00

Comments: ECALL-Cleared door jam, reset e-stop on public side, tested, RTS.

3490178	A6-BC-31-05-DOOR, DOOR	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	5/28/22	9:40:00 PM	5/28/22	9:59:00 PM	00:19	0.00

Comments: ECALL: reset fault, removed bags, cleared jams with supervisors assistance

3503087	A6-BC-31-05-DOOR, DOOR	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	6/11/22	11:02:00 PM	6/11/22	11:20:00 PM	00:18	0.00

Comments: ECALL: screen not working, no jam, reset MSD at station,reset/restart, tested, RTS

Arrived at asset, checked monitor but screen not working, checked for physical jams at door, none found, reset MSD at section, and

3508334	A6-BC-31-05-DOOR in alarm	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	6/19/22	3:15:00 PM	6/19/22	3:21:00 PM	00:10	0.00

Comments: inspect asset, checked door, close photo-eyes, reset BC, door open and close fine, RTS

inspect asset, checked door, close photo-eyes, reset BC, door open and close fine, called back in service

3508400	Bag Claim 31 will not start up	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	6/20/22	10:20:00 AM	6/20/22	10:28:00 AM	00:18	0.00

Comments: jam, ESTOP, reset control stations & panel until fault cleared, checked P/E, reset line,RTS

inspected line, there was a jam, ESTOPPed, reset control stations and panel until fault went away, checked photo-eyes, reset line, stopped

3513816	Bag Claim 31 has a door fault	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	6/29/22	10:40:00 AM	6/29/22	10:50:00 AM	00:10	0.00

Comments: reset fault and tested. call back in service

3525955	A6-BC-31-05-DOOR jam	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	7/12/22	9:28:00 PM	7/12/22	9:33:00 PM	00:05	0.00

Comments: door caught bag, raised door, cleared bag from door, reset, back in service

door caught bag, raised door, cleared bag from door, reset, back in service

3530807	A6-BC-31-05-DOOR, door	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	7/17/22	9:13:00 PM	7/17/22	9:23:00 PM	00:17	0.00

Comments: screen show faults, cleared faults, started asset, let it run for few minutes, RTS

arrive and inspected asset, checked the screen saw the faults, clear the faults, started asset, let it run for few minutes, called it back in

3572742	A6-BC-31-05-DOOR, Door	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	9/12/22	10:00:00 AM	9/12/22	10:06:00 AM	00:15	0.00

Comments: E-stop, reset control stations. Checked photoeyes, cleaned photoeyes and reflectors, tested, RTS

Inspected line. Door was open and line was not running. E-stop, reset control stations. Checked photoeyes, cleaned photoeyes and reflec

3550711	A6-BC-31-05-DOOR, DOOR	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	8/17/22	3:10:00 PM	8/17/22	3:13:00 PM	00:20	0.00

Comments: Went to asset, inspected asset, found E-stop button pressed, reset E-stop, tested, RTS

Went to asset, inspected asset, found E-stop button pressed, reset E-stop, tested, RTS

3570477	A6-BC-31-05-DOOR fault	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	9/6/22	3:51:00 PM	9/6/22	4:03:00 PM	00:57	0.00

Comments: ESTOP pressed,reset ESTOP, RTS @16::03, monitored till 16:10

inspected asset, found ESTOP pressed, verified all photo-eyes aligned and not blocked, belt lacing and tracking acceptable, reset ESTOP,

3581426	A6-BC-31-05-DOOR	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	9/22/22	5:09:00 AM	9/22/22	5:17:00 AM	00:16	0.00

Comments: Ecall : Photo eye covered, Cleared obstruction from photo eye reset asset & RTS

arrived at asset and found the door alarm was going off I cleared the photo eye got the asset back in service and called it back in service

3581573	Bag Claim 31 has a door fault	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	9/23/22	11:05:00 AM	9/23/22	11:14:00 AM	00:30	0.00

Comments: Ecall : Door fault, Cleared E-stop closed door & RTS

when we arrived panel showed an E-stop pressed on public side while I manually closed door to clear alarm Paul walked around to the fla

3594961	A6-BC-31-05-DOOR fault	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	10/11/22	12:50:00 PM	10/11/22	12:57:00 PM	00:10	0.00

Comments: door was open, got door to close clearing fault, line started, door closed and opened properly, RTS

door was open, got door to close clearing fault, line started running, door closed and opened properly, RTS

3595045	Bag Claim 31 has a door fault	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	10/12/22	10:47:00 AM	10/12/22	10:53:00 AM	00:13	0.00

Comments: Managed to get the door to close, checked reflector & p. eye, verified w/control all good, RTS.

Arrived @ asset employees managed to get the door to close. Checked the reflector and photo-eye, everything was in place. Verified

3599496	A6-BC-31-05-DOOR Overload	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	10/15/22	10:25:00 AM	10/15/22	10:28:00 AM	00:03	0.00

Comments: arrived to asset, cleaned photo-eyes for the door, reset ESTOP, tested the BC-31 and called it back

arrived to asset, cleaned photo-eyes for the door, reset ESTOP, tested the BC-31 and called it back in

3602716	A6-BC-31-FPC-BC - JAM	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	10/23/22	5:42:00 PM	10/23/22	5:47:00 PM	00:05	0.00

Comments: arrived and inspect asset. clear fault, reset and test door. RTS

3607233	A6-BC-31-05-DOOR excessive	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	10/27/22	7:44:00 PM	10/27/22	7:49:00 PM	00:08	0.00

Comments: arrived at asset, reset e-stop and cleaned photo eyes then called back in

3607754	A6-BC-31-05-DOOR /Door	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	11/2/22	4:43:00 PM	11/2/22	4:49:00 PM	00:06	0.00

Comments: airline cleared fault, checked unit, no issues, RTS

airline cleared fault, checked unit, no issues, RTS

3607764	A6-BC-31-05-DOOR /Door	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	11/2/22	6:26:00 PM	11/2/22	6:41:00 PM	00:24	0.00

Comments: Moved bags, removed fault, close door, restarted, tested system, RTS.

3617519	A6-BC-31-05-DOOR / JAM	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	11/8/22	3:26:00 PM	11/8/22	4:00:00 PM	00:34	0.00

Comments: inspected, reset vfd fault, tested, RTS

3586382	Bag Claim 31 has an alarm	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	10/4/22	2:03:00 PM	10/4/22	2:08:00 PM	00:05	0.00

Comments: inspected, cleaned photoeyes. E-stop, reset control stations, called for alarm, tested, RTS

inspected, cleaned photoeyes. E-stop, reset control stations, called for alarm, tested, RTS

3617532	A6-BC-31-05-DOOR /START	GS11967	A6-BC-31-05-DOOR	CLOS	ECM	11/8/22	6:49:00 PM	11/8/22	7:43:00 PM	02:22	0.00

Comments: Check VFD, reset cleared fault, belt too tight, made adjustments, AMP went down, monitored, RTS.

3548283	A3-3ME-21 multiple jams	GS11588	A3-3ME-21	CLOS	ECM	8/9/22	4:58:00 AM	8/9/22	5:05:00 AM	00:07	0.00

Comments: found loose hardware on turn buckle, tightened hardware

found loose hardware on turn buckle, tightened hardware

3555878	A3-3ML1-08 Motor Overload	GS13131	A3-3ML1-08	CLOS	ECM	8/28/22	8:12:00 AM	8/28/22	8:34:00 AM	00:22	0.00

Comments: not moving, ESTOPPed & reset panel, opened panel,reset contactor, repeat reset process, ran, RTS

inspected line, it was not moving, ESTOPPed & reset panel, opened panel,reset contactor, then ESTOPed and reset panel again, line ran,

3534416	3ML1-16 has a jam which will not	GS13139	A3-3ML1-16	CLOS	ECM	7/25/22	5:16:00 AM	7/25/22	5:18:00 AM	00:02	0.00

Comments: adjust photo eye and reset jam. back in service

3555867	A3-3ML1-15	GS13139	A3-3ML1-16	CLOS	ECM	8/28/22	6:01:00 AM	8/28/22	6:13:00 AM	00:34	0.00

Comments: jam on 3ml-16, ESTOPPed line, cleared jam, restarted line, monitored

Arrived at asset, and observed jam on 3ml-16, ESTOPPed line, cleared jam, restarted line and belt to normal operation, started and

3430401	A3-3CX1-13 bags not merging into	GS13157	A3-3CX1-13	CLOS	ECM	3/4/22	5:25:00 AM	3/4/22	5:35:00 AM	00:10	0.00

Comments: ECALL: reset jam, called back in service

3525887	Multiple shaft encoder faults: A3	GS13157	A3-3CX1-13	CLOS	ECM	7/12/22	6:51:00 AM	7/12/22	7:32:00 AM	01:31	0.00

Comments: belt moving slow, making squeaking noise, adjusted, v-belt loose, tightened, tested, RTS

inspected line, belt was moving slow, when starting up V-belt was making squeaking sound, removed cover and adjusted V-belt, V-belt loose,

3550295	A3-3CX1-13	GS13157	A3-3CX1-13	CLOS	ECM	8/13/22	11:26:00 AM	8/13/22	11:39:00 AM	00:12	0.00

Comments: Cleared line, reset, repowered, tested, RTS

Cleared line, reset, repowered, tested, RTS

3619509	A3-3CX1-13 - jam	GS13157	A3-3CX1-13	CLOS	ECM	11/13/22	6:51:00 PM	11/13/22	6:53:00 PM	00:09	0.00

Comments: inspect asset, got to asset, removed bag blocking photo-eye, reset jam, RTS

3443294	A3-3SP26-DIV2	GS13166	A3-3SP26-DIV2	CLOS	ECM	3/28/22	11:19:00 AM	3/28/22	11:44:00 AM	00:29	0.00

JSM Roy

3438307	3SP26 DIV2 has a jam which will	GS13166	A3-3SP26-DIV2	CLOS	ECM	3/23/22	9:18:00 AM	3/23/22	11:00:00 AM	02:48	163.89

Comments: Ecall : Jam, Replaced old belting & RTS

We changed the old belt to new one after that turned it for testing it was running good we called it back in service

3516959	(A3-3SP21-DIV2) A3-3MH24-DIV2	GS13171	A3-3SP21-DIV2	CLOS	ECM	7/2/22	12:48:00 PM	7/2/22	2:02:00 PM	02:46	5.91

Comments: Ecall : DIV won't cycle, Replaced broken screw on sprocket & RTS

got there DIV won't cycle so remove paddle notice sprocket was loose with broken screw went to parts got screw align sprocket install new

3530602	A3-3SP23-DIV2 - 3my21 div 0	GS13171	A3-3SP21-DIV2	CLOS	ECM	7/15/22	5:16:00 PM	7/16/22	3:40:00 AM	13:08	5,844.23

Comments: inspected, paddle sprocket screws broke, installed, tested, RTS

Arrived at asset, inspected DIV, attempted to get bottom cover off safely to further identify issue, upon inspection identified paddle sprocket

start to removed transfer plate, removed timing belt & chain, removed old paddle and then to ITW to get paddle, installed new paddle and

3538856	A3-3SP21-DIV2 failed prox	GS13171	A3-3SP21-DIV2	CLOS	ECM	7/29/22	4:59:00 AM	7/29/22	5:14:00 AM	00:15	0.00

Comments: reducer pulley drop down against the frame, tap back up and tightened set screws

inspect diverter and found reducer pulley drop down against the frame, tap back up and tightened set screws

3547902	A3-3SP21-DIV2 failed to outage	GS13171	A3-3SP21-DIV2	CLOS	ECM	8/5/22	4:59:00 AM	8/5/22	5:35:00 AM	01:22	126.31

Comments: Cog belt broken. remove cover, installed new cog belt. Test asset install cover, RTS.

Inspected issue, cog belt broken. remove cover, installed new cog belt. Test asset install cover, back in service.

3548252	A3-3SP21-DIV2-overload	GS13171	A3-3SP21-DIV2	CLOS	ECM	8/8/22	7:26:00 PM	8/8/22	7:40:00 PM	00:14	0.00

Comments: went to the panel and manually reset the overload, asset is back in service

I went to the panel and manually reset the overload, asset is back in service

3550278	A3-3SP21-DIV2 had clutch	GS13171	A3-3SP21-DIV2	CLOS	ECM		8/13/22	7:58:00 AM	8/14/22	10:02:00 AM	36:38	1,886.15

deferred overnight to troubleshoot. possible tie-rod issues.

3569900	A3-3SP21-DIV2	GS13171	A3-3SP21-DIV2	CLOS	ECM		9/1/22	5:50:00 AM	9/1/22	9:03:00 AM	05:20	1,825.51

Comments: Night shift- inspected, not cycling. trouble shoot asset and not cycling. needs new clutch pass down

Night shift- inspected, not cycling. trouble shoot asset and not cycling. needs new clutch pass down

3577487	A3-3SP21-DIV2 - Will not cycle	GS13171	A3-3SP21-DIV2	CLOS	ECM		9/18/22	1:01:00 PM	9/18/22	6:30:00 PM	11:58	1,825.51

Comments: removed belt, hardware, replaced clutch, transferred shaft with sprocket, install bearing, adj, RTS

Andres/William-

Arrived at asset, used lock on disconnect and took the can off. Loosened up the belt from small sprocket and the 4 bolts to loosen up the

Jose/Kevin-

Got to asset, removed clutch to remove bearing from the shaft of the clutch, install bearing on place, install clutch put hardware, made

3577628	3MU21-DIV2 has a loose rubber will	GS13171	A3-3SP21-DIV2	CLOS	ECM		9/20/22	8:24:00 AM	9/20/22	9:30:00 AM	01:27	0.00

Comments: reattached belt cover, proxy fault, clutch needed realigned, made adj, tested, monitored, RTS

Arrived at the asset and reattached the cover to the serpentine belt. After the E-call was closed BHS had a proxy fault. After inspecting the

3594468	A3-3SP21-DIV2 multiple failed pos	GS13171	A3-3SP21-DIV2	CLOS	ECM		10/6/22	6:30:00 AM	10/6/22	6:39:00 AM	00:09	0.00

Comments: Reset asset, observed in action, RTS.

3619378	A3-3SP21-DIV2 - Multiple IR failed	GS13171	A3-3SP21-DIV2	CLOS	ECM		11/12/22	12:05:00 PM	11/12/22	12:16:00 PM	00:20	0.00

Comments: went to asset, cycled DIV, inspect parts, tested, no issue found, called back in service

went to asset, cycled DIV, inspect parts, tested, no issue found, called back in service

3619576	A3-3SP21-DIV2 - MOTOR	GS13171	A3-3SP21-DIV2	CLOS	ECM		11/14/22	1:12:00 PM	11/14/22	1:28:00 PM	00:29	0.00

Comments: went to panel, located contact reset, reset overload, cleared, tested, RTS

went to panel, located contact reset, reset overload, cleared, tested, RTS

3619634	3MU21-DIV2 will not cycle	GS13171	A3-3SP21-DIV2	CLOS	ECM		11/15/22	6:54:00 AM	11/15/22	10:25:00 AM	16:29	1,825.51

Comments: DIV not cycling, tested, making loud sound, took apart clutch, installed new one, test, RTS

inspected, DIV not cycling correctly, tested, making loud sound, took apart clutch, installed new one, tightened loose hardware, tested, RTS

3408693	PBB-16 WILL NOT MOVE	GS13520	PBB-16	CLOS	ECM		2/5/22	3:27:00 PM	2/5/22	3:38:00 PM	00:11	0.00

Comments: Bridge wont move

Wheels were turned all the way around so forward was backward. Had to bypass through limit so I could move the bridge back and then turn

3416342	PBB 16 auto level issues	GS13520	PBB-16	CLOS	ECM		2/19/22	7:57:00 PM	2/19/22	8:14:00 PM	00:17	0.00

Comments: arrived at gate, checking the auto level…found out no issue.

3430531	PBB-16 POWER BOTTON	GS13520	PBB-16	CLOS	ECM		3/5/22	6:39:00 PM	3/5/22	6:48:00 PM	00:09	0.00

Comments: PBB-16 Power button stuck in on mode

Arrived at gate, checking the power button… found out no issue.

3480541	GATE 16 AUTOLEVELIS	GS13520	PBB-16	CLOS	ECM		5/17/22	12:55:00 AM	5/17/22	1:04:00 AM	00:09	0.00

Comments: PBB-16

Arrived to PBB and found auto level alarm going off. Cycled auto level power, PBB back in service.

3485109	GT 16 reportedly moved on its own	GS13520	PBB-16	CLOS	ECM		5/20/22	10:43:00 PM	5/21/22	11:12:00 AM	02:16	3.09

Comments: PBB 16

Bridge moved when cable hoist down. Even though Magellis indicated hoist down bridge still moved. Need further troubleshooting. But possible

3485157	PBB-16 NOT MOVING	GS13520	PBB-16	CLOS	ECM		5/21/22	1:43:00 PM	5/21/22	2:04:00 PM	00:21	0.00

Comments: gate-16

Arrived at gate 16 and gpu was connected to aircraft and running, and cable was laid on the ground ,so the bridge won't move, had to wait on

3526033	PBB-16 AUTO LEVEL NOT	GS13520	PBB-16	CLOS	ECM		7/13/22	4:46:00 PM	7/13/22	4:50:00 PM	00:08	0.00

Comments: autolevel was on and operating. verified working order.

3526044	PBB 16 canopy won't retract	GS13520	PBB-16	CLOS	ECM		7/13/22	7:55:00 PM	7/13/22	8:03:00 PM	00:16	0.00

Comments: canopy was retracted and no aircraft on gate. late response due to high priority ECMs and no issues

3530746	GATE 16 ISSUES WITH	GS13520	PBB-16	CLOS	ECM		7/17/22	4:21:00 AM	7/17/22	4:34:00 AM	00:13	0.00

Comments: found VFD tripped, reset VFD, RTS

found VFD tripped, reset VFD, RTS

3531077	PBB-16 MOVED JETWAY TO	GS13520	PBB-16	CLOS	ECM		7/20/22	6:10:00 PM	7/20/22	6:43:00 PM	00:56	0.00

Comments: auto level ringing at bridge-16

Arrived at gate-16 the bridge was about a foot away from the plane frontier agent told me that they be having issues wit the bridge she told

3534133	PBB-16 limit indicate	GS13520	PBB-16	CLOS	ECM		7/22/22	1:47:00 PM	7/22/22	2:00:00 PM	00:13	0.00

Comments: Bridge wont move

Got a call for PBB-17 and PBB-16 about the same time but the only issue was with PBB-16 which was solved by the operator by the time I

3539266	GATE 16 AUTO LEVEL ISSUE	GS13520	PBB-16	CLOS	ECM		8/1/22	11:05:00 PM	8/1/22	11:55:00 PM	00:41	0.00

Comments: PBB 16

Auto level was working fine. The storm had high winds causing bridge to slightly move activating auto level alarm and touch bottom of aircraft

3539397	The Jet bridge on gate 16 will not	GS13520	PBB-16	CLOS	ECM		8/3/22	9:42:00 AM	8/3/22	9:56:00 AM	00:14	0.00

Comments: PBB was docked to aircraft, operator said it was okay, RTS.

3539447	PBB 16 not moving	GS13520	PBB-16	CLOS	ECM		8/3/22	7:36:00 PM	8/4/22	3:00:00 AM	13:06	137.36

Comments: Replace sprocket so cab can rotate, RTS.

3547996	GATE 16 JETWAY NOT	GS13520	PBB-16	CLOSE	ECM	8/5/22	9:41:00 PM	8/5/22	9:56:00 PM	00:15	0.00
	Comments: arrived at gate, the bridge was in operation, tested & verified										
3617040	Gate 16 PBB	GS13520	PBB-16	CLOSE	ECM	11/3/22	10:39:00 PM	11/3/22	10:45:00 PM	00:06	0.00
	Comments: Check the pilot console, no issues. RTS.										
3619418	PBB 16 electronic fault in preventing	GS13520	PBB-16	CLOSE	ECM	11/12/22	5:23:00 PM	11/12/22	5:28:00 PM	00:05	0.00
	Comments: arrived at gate, checked the pilot console found out no electronic fault issue										
3517455	AS4 customs RC2 jam	GS11303	AS-4-RC3-4	CLOSE	ECM	7/6/22	8:01:00 PM	7/6/22	8:12:00 PM	00:19	0.00
	Comments: Ecall : Overload not jam, Reset overload test back in service										
3398428	A/S 4 RC2 jam	GS11303	AS-4-RC3-4	CLOSE	ECM	1/28/22	5:41:00 PM	1/28/22	6:01:00 PM	00:58	0.00
	Comments: ECALL: lots of bags, jam on line, remove bags, cleared photoeye, started line,monitored,RTS										
	Got there , was lots of bags, jam on the line, remove all bags, cleared photo-eye, then started line, bags started moving, monitored it, then										
3500901	AS4 customs re check belt 2 not	GS11303	AS-4-RC3-4	CLOSE	ECM	6/6/22	6:05:00 PM	6/6/22	6:17:00 PM	00:12	0.00
	Comments: ECALL:removed bags front of the photo-eye, reset jam and started the lane, back in service										
	removed bags front of the photo-eye, reset jam and started the lane, back in service										
3501121	A?S 4 RC3 has jam	GS11303	AS-4-RC3-4	CLOSE	ECM	6/8/22	6:01:00 PM	6/8/22	6:10:00 PM	00:09	0.00
	Comments: Jam, cleared asset of bags. cleared fault. RTS										
	When I arrived I cleared asset of bags. jam light started flashing and I cleared fault. Line started. Called back in service										
3502975	AS4 FIS RC3	GS11303	AS-4-RC3-4	CLOSE	ECM	6/10/22	6:46:00 PM	6/10/22	7:08:00 PM	00:22	0.00
	Comments: ECALL: remove bag from in front of photo-eye, reset the line										
	remove bag from in front of photo-eye, reset the line										
3508021	A/S 4 Recheck belt 2 jam	GS11303	AS-4-RC3-4	CLOSE	ECM	6/16/22	5:56:00 PM	6/16/22	6:15:00 PM	00:19	0.00
	Comments: went to asset, remove bags from the line, tested, called back in service										
	went to asset, remove bags from the line, tested, called back in service										
3508134	FIS AS4 IB BELT 2 JAM	GS11303	AS-4-RC3-4	CLOSE	ECM	6/17/22	5:31:00 PM	6/17/22	5:57:00 PM	00:26	0.00
	Comments: MCP displayed jams on RC-03-02 through 04 ESTOP line, cleared bags off line,cleared ESTOP, reset,RTS										
	Arrived at asset, MCP displayed jams on RC-03-02 through 04 ESTOP line, cleared bags off line, cleared ESTOP, reset, asset started, RTS										
3508674	AS4 RC2 issue	GS11303	AS-4-RC3-4	CLOSE	ECM	6/21/22	4:37:00 PM	6/21/22	5:15:00 PM	00:38	0.00
	Comments: Removed the bags in front of the photo eye, reset the jam, and started it. RTS										
	Removed the bags in front of the photo eye, reset the jam, and started it. RTS										
3526041	AS4 customs RC2 jam	GS11303	AS-4-RC3-4	CLOSE	ECM	7/13/22	5:33:00 PM	7/13/22	6:01:00 PM	00:42	0.00
	Comments: Went to asset, reset overload, tested, RTS										
	Went to asset, reset overload, tested, RTS										
3526047	OUTBOUND BELT 2	GS11303	AS-4-RC3-4	CLOSE	ECM	7/13/22	7:00:00 PM	7/13/22	8:11:00 PM	01:15	0.00
	Comments: wait for weather alert to clear, upon arrival asset cleared. RTS										
3531078	AS4 customs RC2 belt jam	GS11303	AS-4-RC3-4	CLOSE	ECM	7/20/22	6:18:00 PM	7/20/22	9:23:00 PM	02:49	0.00
	Comments: Tensioned and tracked belt which caused the overload. tested, RTS.										
	Weather held me from coming to asset. Lightening in the area. once cleared arrived at asset. Found overload at asset.										
	Reset asset. E-stop was pushed on public side. Got in and reset asset. Found cause of overload, belt need tensioning and tracking. Done,										
3581579	A/S 4 connecting bag belt stopped	GS11303	AS-4-RC3-4	CLOSE	ECM	9/23/22	1:13:00 PM	9/23/22	2:00:00 PM	00:47	-4.02
	Comments: after rain delay, inspect asset, found and reset overload and RTS.										
	wait for rain to stop, go to asset and found overload inspect and reset overload. test and RTS										
3582046	AS4 RC2 issue	GS11303	AS-4-RC3-4	CLOSE	ECM	9/27/22	3:18:00 PM	9/27/22	3:28:00 PM	00:24	0.00
	Comments: went to asset and inspected, fond motor overload, reset and cleared. test and RTS										
3464757	IBA-01 (8A Carousel) has a	GS13440	A2-IBA-1	CLOSE	ECM	4/26/22	5:02:00 PM	4/26/22	5:11:00 PM	00:13	0.00
	Comments: ECALL:removed bag in front of photo-eye, reset the jam, and started the line, back in service										
	removed bag in front of photo-eye, reset the jam, and started the line, back in service										
3437724	A6-IB28B-CD - DOOR FAULT	GS13477	A6-IBL2B-DOOR	CLOSE	ECM	3/17/22	4:46:00 PM	3/17/22	5:04:00 PM	00:25	0.00
	Comments: ECALL: manually open & close door in bag room, go down to 1st floor,door down, wiped P/E & reflector										
	Checked and manual open and close door in bag room then go down to first floor and checked that door and the door was down then wipe all										
3490078	A6-IBL2B-DOOR DOOR FAULT	GS13477	A6-IBL2B-DOOR	CLOSE	ECM	5/27/22	4:41:00 PM	5/27/22	4:46:00 PM	00:05	0.00
	Comments: Ecall : Door fault, Removed bag blocking photo eye reset fault & RTS										
	when i arrived i found a bag blocking bottom photo eye I removed bag fault cleared called back in service										
3490641	A6-IBL2B-DOOR Door fault and	GS13477	A6-IBL2B-DOOR	CLOSE	ECM	6/1/22	7:22:00 AM	6/1/22	7:39:00 AM	00:23	0.00
	Comments: Ecall : Door fault, Tightened loose photo eye cable reset fault & RTS										
	inspect asset photo eye cable loose made adjustment reset door fault clear called back in service										
3485160	IBL2B (Carousel 2B) has a door	GS13477	A6-IBL2B-DOOR	CLOSE	ECM	5/21/22	2:12:00 PM	5/21/22	2:15:00 PM	00:03	0.00
	Comments: Ecall : Door fault, Fault cleared before tech arrived & RTS										
	by the time I arrived the fault was clear I tested door and called back in service										
3508240	AS4 customs belt 3 not turning or	GS11307	AS-4-RC3-5	CLOSE	ECM	6/18/22	4:40:00 PM	6/18/22	4:52:00 PM	00:12	0.00
	Comments: cleared jam, reset slope plate, line started, called in service.										
	When I arrived I climbed up line to the powerturn. Cleared the jam. climbed back down line and reset the slope plate, line started up. called										
3582058	2CLM1-11 has a jam which will not	GS10403	A7-2CL2-02	CLOSE	ECM	9/27/22	5:07:00 PM	9/27/22	5:10:00 PM	00:08	0.00
	Comments: removed debris blocking photo eye, reset jam. back in service										

3548355	Baggage carousel 8A	GS10026	A2-IBA-8A-BC	CLOS	ECM		8/9/22	5:57:00 PM	8/9/22	5:57:00 PM	00:00	0.00
	Comments: duplicate ECM to 3548353											
3390507	Fire Door A2-IBA-8A-DOOR1 Jam	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		1/17/22	4:47:00 PM	1/17/22	4:58:00 PM	00:11	0.00
	Comments: ECALL: jam at control station & door, cleared jam at not locations, RTS.											
	Inspected asset, jam on control station and the door, cleared jam on control station and door controls, called back in service.											
3485104	A2-IB-8A-DOOR1 Door Fault	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		5/20/22	7:02:00 PM	5/20/22	7:15:00 PM	00:13	0.00
	Comments: ECALL- reset door, test asset, RTS.											
3490707	LEVEL 1 A SIDE BELT 8A DOOR	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		6/1/22	6:25:00 PM	6/1/22	6:38:00 PM	00:13	0.00
	Comments: ECALL-went to asset, manually closed door, reset, RTS.											
3503382	A2-IB-8A-DOOR1 Jam	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		6/14/22	3:58:00 PM	6/14/22	4:20:00 PM	00:22	0.00
	Comments: ECALL- there was a fault, reset line a few times until fault cleared reset line, line ran, RTS.											
	Inspected line, there was a fault, reset line a few times until fault cleared, reset line. line ran RTS.											
3534082	A2-IB-8A-DOOR1 DOOR FAULT	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		7/21/22	5:44:00 PM	7/21/22	5:48:00 PM	00:04	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS											
	when I arrived I manually lowered door to clear fault once alarm cleared I tested door and called back in service											
3490550	IBL2A (Carousel 8A) will not start	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		5/31/22	2:52:00 PM	5/31/22	3:15:00 PM	00:23	0.00
	Comments: ECALL-Reset panel, badged in, door opened, line started, stop line, door closed, RTS.											
	Inspected asset, Airline was having trouble starting it up. Reset the panel and badged in. The door opened all the way and line started. Airline											
3548412	A2-IB-8A-DOOR1 /Door fault	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		8/10/22	3:44:00 PM	8/10/22	3:58:00 PM	00:14	0.00
	Comments: Ecall : Reported problems with door, Inspected asset NPF & RTS											
	went into bag room found no alarms or warnings the 8A was running ok on carousel all doors secure											
3460278	Level 1 bag claim 8a not running	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		4/15/22	3:43:00 PM	4/15/22	3:56:00 PM	00:13	0.00
	Comments: ECALL:scanned my badge, unit started up no problem, called back in service											
	When I arrived, I scanned my badge, unit started up no problem, called back in service											
3460394	A2-IB-8A-DOOR1 not working	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		4/16/22	3:58:00 PM	4/16/22	4:05:00 PM	00:34	0.00
	Comments: ECALL: inspected photo-eyes and reflectors, manually closed door, cleared fault, tested, RTS											
	Arrived at asset, inspected photo-eyes and reflectors, manually closed door, cleared fault, tested asset, back in service											
3460721	A2-IB-8A-DOOR1 DOOR1	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		4/19/22	5:01:00 PM	4/19/22	5:30:00 PM	00:29	0.00
	Comments: ECALL:Cleared jam, reset asset, called back into service											
	Cleared jam, reset asset, called back into service											
3464491	A2-IB-8A-DOOR1 Possible Door	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		4/23/22	4:35:00 PM	4/23/22	4:46:00 PM	00:11	0.00
	Comments: ECALL: no mechanical faults, tested door twice, no faults, heavily trouble with badge, RTS											
	When I arrived, I checked over unit, no mechanical faults ups found, I went to panel and it also showed no faults, I tested door twice, no											
3464605	A2-IB-8A-DOOR1 Door	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		4/24/22	7:07:00 PM	4/24/22	7:19:00 PM	00:12	0.00
	Comments: ECALL: reset MCP, reset asset, back in service											
3469656	A2-IB-8A-DOOR would not function	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		5/3/22	5:06:00 PM	5/3/22	5:27:00 PM	00:21	0.00
	Comments: ECALL:ESTOP pressed by the public, reset and called back in service, door fault caused by ESTOP											
	inspected asset, found ESTOP pressed by the public, reset and called back in service, door fault caused by ESTOP											
3477714	A2-IBA-8A-BC	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		5/5/22	8:15:00 PM	5/5/22	8:20:00 PM	00:05	0.00
	Comments: ECALL: cleared fault at door, then reset the line, test (ok)											
3477872	A2-IB-8A-DOOR1 Door Fault	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		5/7/22	7:14:00 PM	5/7/22	7:29:00 PM	00:15	0.00
	Comments: ECALL: reset fault, back in service											
3464407	A2-IB-8A-DOOR1 Door Fault	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		4/22/22	5:33:00 PM	4/22/22	5:37:00 PM	00:12	0.00
	Comments: ECALL:wiped clean photo-eyes and reflectors, manually closed door, cleared fault, tested, RTS											
	Arrived at asset, wiped clean photo-eyes and reflectors, manually closed door, cleared fault, tested asset, back in service											
3480430	A2-IB-8A-DOOR1 door fault	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		5/15/22	4:33:00 PM	5/15/22	5:01:00 PM	00:28	0.00
	Comments: ECALL:jam, ESTOPPed line, removed bags from photo-eyes, reset line and bags flowed,RTS											
	inspected line, section 2 had jam, ESTOPPed line, removed bags from photo-eyes, reset line and bags flowed, called it in											
3508259	A2-IB-8A-DOOR1 DOOR WILL	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		6/18/22	9:34:00 PM	6/18/22	9:52:00 PM	00:18	0.00
	Comments: made adjustments to photo-eye, back in service											
3513759	A6-IBL2B-DOOR /Door fault	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		6/28/22	8:26:00 PM	6/28/22	8:32:00 PM	00:19	0.00
	Comments: car seat stuck on entrance,removed, cleared, reset, tested, RTS											
	on arrival, I found asset to be fine, although a car seat was stuck in the entrance, so after removed and clearing the reset to test, i called											
3516794	A2-IB-8A-DOOR1 door fault	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		6/30/22	6:45:00 PM	6/30/22	7:07:00 PM	00:22	0.00
	Comments: Adjusted photo eyes, closed door, cleared faults, RTS											
	Adjusted photo eyes, closed door, cleared faults, RTS											
3517110	A2-IB-8A-DOOR1 DOOR FAULT	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		7/3/22	9:01:00 PM	7/3/22	9:10:00 PM	00:09	0.00
	Comments: went to asset, adjusted photo-eye, back in service											
	went to asset, adjusted photo-eye, back in service											
3508643	A2-IB-8A-DOOR1 sliding repeating	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		6/21/22	2:43:00 PM	6/21/22	3:59:00 PM	01:16	0.00
	Comments: Door up, line not running,reset panel,ESTOP, door normal,reset, RTS											
	inspected line door was up and line was not running, used HOA in maintenance to bring door down, checked photo-eyes and reflectors, reset											
3517347	A2-IB-8A-DOOR1 faulted sliding	GS11908	A2-IB-8A-DOOR1	CLOS	ECM		7/5/22	6:41:00 PM	7/5/22	6:50:00 PM	00:09	0.00

Comments: made adjustment to photo-eye, reset, back in service
made adjustment to photo-eye, reset, back in service

3525944 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 7/12/22 5:53:00 PM 7/12/22 6:20:00 PM 01:14 0.00
jam

Comments: ESTOP active,bags on line blocking photo-eyes, moved bags closed door, auto,reset line. RTS
Inspected line, there was ESTOP active, checked all ESTOP, opened door manually, saw bags on line blocking photo-eyes, moved bags

3525962 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 7/12/22 10:44:00 PM 7/12/22 11:02:00 PM 00:18 0.00
fault

Comments: adjusted photo-eyes on both doors, reset, back in service

3526063 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 7/13/22 10:24:00 PM 7/13/22 10:28:00 PM 00:26 0.00
sliding operation

Comments: misaligned PE, after adjusting the reflector and closing door test it and called back in service.
inspect asset found door open and reflector not shining light back to photo eye, after adjusting the reflector and closing door test it and called

3530716 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 7/16/22 6:41:00 PM 7/16/22 6:50:00 PM 00:38 0.00

Comments: inspected issue, photo-eye misaligned, re-aligned photo-eye, tested, back in service
inspected issue, photo-eye misaligned, re-aligned photo-eye, tested, back in service

3534372 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 7/24/22 6:54:00 PM 7/24/22 7:18:00 PM 00:24 0.00
door wont close

Comments: I removed the bag blocking the photo-eye, then reset the jam, called back in service
I removed the bag blocking the photo-eye, then reset the jam, called back in service

3534543 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 7/26/22 6:08:00 PM 7/26/22 6:14:00 PM 00:12 0.00
/Door fault

Comments: Arrived at asset, diagnosed problem. Cleared fault, tested, RTS
Arrived at asset, diagnosed problem. Cleared fault, tested, RTS

3539138 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 7/31/22 7:28:00 PM 7/31/22 7:32:00 PM 00:04 0.00
DOOR FAULT

Comments: arrived at asset, reset faults, tested, called back in service
arrived at asset, reset faults, tested, called back in service

3539455 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 8/3/22 8:38:00 PM 8/3/22 8:44:00 PM 00:06 0.00
/Door fault

Comments: Door failed to close, aligned the photo-eye with the reflector, and door opened, RTS.
The photo-eye was not aligned with the reflector. Once I adjusted the photo-eye, the door began to open. 8Alpha is not back in service.

3548423 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 8/10/22 5:54:00 PM 8/10/22 6:01:00 PM 00:07 0.00

Comments: Arrived at asset, reset, tested, RTS
Arrived at asset, reset, tested, RTS

3570227 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 9/3/22 5:50:00 PM 9/3/22 6:03:00 PM 00:13 0.00
fault

Comments: assisted operator calling security ops, reset fault at panel, door closed, restarted, RTS
assisted operator calling security ops, reset fault at panel, door closed, restarted, and IB-8A is running ok

3570233 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 9/3/22 7:00:00 PM 9/3/22 7:30:00 PM 00:35 0.00

Comments: Reset door, inspected photo-eye, locate (2) ESTOP pressed, reset them, back in service
Reset door, inspected photo-eye, locate (2) ESTOP pressed, reset them, back in service

3570561 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 9/7/22 6:16:00 PM 9/7/22 6:41:00 PM 00:24 0.00
Jam

Comments: all components good, E-stop, climbed down, car seat and 2 bags stuck, removed, reset, monitor, RTS
E-stop, reset the asset, got it clear, still showing jams

Inspected asset, found all components to be good, E-stop, climbed down slide, found car seat and 2 bags stuck, removed bags, reset,

3577588 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 9/19/22 5:21:00 PM 9/19/22 5:26:00 PM 00:05 0.00
jam

Comments: located jam, cleared jam, reset started back up, observed everything alright, RTS
Arrived at asset, located jam, cleared jam, reset started back up, observed everything alright, called back in service

3570393 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 9/5/22 5:36:00 PM 9/5/22 5:54:00 PM 00:28 0.00

Comments: door open, not running, manually down, cleared bags from P/E,ESTOP,tested line,RTS
inspected line, door was open and line was not running, used HOA to bring down door manually, cleared bags from photo-eyes on the line,

3585946 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 9/30/22 4:59:00 PM 9/30/22 5:39:00 PM 00:40 0.00

Comments: jam, moved bags around, reset line, line started up, monitored, RTS
went down to IB1 floor and check out down there and there was no jam, there so has to go bag room and climb down the line and find the

3586168 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 10/2/22 11:30:00 PM 10/3/22 12:00:00 AM 01:00 0.00
alarm

Comments: cleared all ESTOPs, reset all faults, ran system, RTS, cleared
arrived at asset, assessed situation, cleared all ESTOPs, proceeded to located reset button, found MCP panel on level L bagroom and reset

3607230 A2-IB-8A-DOOR1 GS11908 A2-IB-8A-DOOR1 CLOS ECM 10/27/22 6:14:00 PM 10/27/22 6:20:00 PM 00:06 0.00
door fault

Comments: reset door and called back in service

3607752 A2-BC-8 Door2 fail to open GS11908 A2-IB-8A-DOOR1 CLOS ECM 11/2/22 4:15:00 PM 11/2/22 4:28:00 PM 00:13 0.00

Comments: reset asset multiple times and no faults exist. issue is with ACS reader. notify BHS
arrive at asset. attempt to start and ACS reader stayed red. went to MCP no faults indicat4ed. e-stop and reset. attempt to use badge and

3385666 Bag Claim 11 has a jam on the GS10029 A2-BC-11-FPC BC CLOS ECM 1/12/22 8:09:00 AM 1/12/22 8:19:00 AM 00:38 0.00

Comments: ECALL: jam on FPC, clear jam, restart & reset FPC, call back in service.
Inspect asset, jam on FPC, clear jam, restart & reset FPC, call back in service.

3408574 A2-BC-11-FPC-BC jam GS10029 A2-BC-11-FPC BC CLOS ECM 2/4/22 8:05:00 AM 2/4/22 8:16:00 AM 00:21 0.00

Comments: Ecall : Bag jam, Cleared jam condition reset asset and RTS
arrived at asset inspected and identified bag jam removed bags that were jammed E-stop reset FPC cleared jam tested asset called back in

3455874 A2-BC-11-FPC-BC /Overload GS10029 A2-BC-11-FPC BC CLOS ECM 4/13/22 1:35:00 PM 4/13/22 1:43:00 PM 00:10 0.00

Comments: Ecall : FPC- overload, Reset motor overload & RTS

went to asset reset PLC testing asset called back in service

3485522	Bag claim 11 is in	GS10029	A2-BC-11-FPC	CLOS	ECM		5/25/22	5:48:00 AM	5/25/22	5:55:00 AM	00:07	0.00
	Comments: ECALL-Arrived at BC-11, reset pulled e-stop, RTS.											
3503346	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		6/14/22	9:28:00 AM	6/14/22	9:38:00 AM	00:17	0.00
	Comments: Ecall : Multiple E-stops on FPC, Reset all E-stops reset asset and RTS											
	arrived at asset airline could not reset the the E-stops properly reset all the E-stops and the FPC started running called back in service											
3508163	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		6/17/22	10:05:00 PM	6/17/22	10:21:00 PM	00:16	0.00
	Comments: Ecall : Jam, Cleared photo eye of bags reset asset & RTS											
	inspect asset jam on passenger side clear photo eyes and reset test and called back in service											
3508816	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		6/22/22	8:42:00 PM	6/22/22	8:50:00 PM	00:18	0.00
	Comments: ECALL-Reset e-stop on the Public side. RTS											
	On arrival I inspected the asset and found all components to be ok just the e-stop on the Public side needed to be reset.											
3513352	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		6/24/22	9:52:00 PM	6/24/22	10:09:00 PM	00:17	0.00
	Comments: Ecall : Bag jam passenger side, Removed bag blocking photo eye clear fault & RTS											
	inspected asset cleared bag from photo eyes and reset test asset and called back in service											
3517417	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		7/6/22	11:50:00 AM	7/6/22	11:55:00 AM	00:10	0.00
	Comments: Ecall : E-stop, Cleared E-stop reset line and RTS											
	arrived at asset took off E-stop restarted line tested, tested again I called back in											
3538827	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		7/28/22	7:06:00 PM	7/28/22	7:20:00 PM	00:14	0.00
	Comments: Ecall : Door fault, Cleared jam condition, closed door reset fault & RTS											
	removed bags closed door tested asset called back in service											
3617153	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		11/5/22	10:52:00 AM	11/5/22	10:59:00 AM	00:16	0.00
	Comments: Ecall : Jam on FPC, Cleared jam condition reset asset & RTS											
	arrived at asset at the FPC clear the jam test it called it back in service stay there to monitor											
3555199	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		8/20/22	5:54:00 PM	8/20/22	5:57:00 PM	00:06	0.00
	Comments: Ecall : Jam on FPC, Airline cleared jam condition before tech arrive & RTS											
	arrived to asset airline cleared jams monitored until airline was finished no issues called in service											
3398649	A2-BC-11-5-	GS10029	A2-BC-11-FPC	CLOS	ECM		1/31/22	8:56:00 AM	1/31/22	9:07:00 AM	00:24	0.00
	Comments: Went to FPC and reset E-stop that was pressed. Cleared & FPC started up. RTS.											
3416516	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		2/21/22	4:00:00 PM	2/21/22	4:09:00 PM	00:09	0.00
	Comments: Comment											
	Verified by Roy.											
3376868	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		1/4/22	8:56:00 PM	1/4/22	9:02:00 PM	00:06	0.00
	Comments: ECALL: had to go to the public side reset the FPC back in service.											
3460457	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		4/17/22	7:17:00 AM	4/17/22	7:41:00 AM	00:24	0.00
	Comments: ECALL: jam, removed bags from P/E, Estopped, reset panel, monitored flow,tested,RTS											
	inspected line door was open and there was jam, removed bags from photo-eyes, ESTOPped and reset panel, watched bags flow, one time											
3503176	A2-BC-11-1 -	GS10029	A2-BC-11-FPC	CLOS	ECM		6/12/22	10:20:00 PM	6/12/22	10:30:00 PM	00:16	0.00
	Comments: Reset E-stops A-D, tested, RTS											
	On arrival I inspected the asset to find that multiple E-stop buttons had been pressed on the public side, so after resetting E-stops A,B,C,D											
3526058	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		7/13/22	9:00:00 PM	7/13/22	9:07:00 PM	00:15	0.00
	Comments: jam on public side, reset the jam, test asset and RTS											
	found bag jam on the public side, after breaking the jam and resetting the asset tested and RTS											
3534415	Bag Claim 11 has	GS10029	A2-BC-11-FPC	CLOS	ECM		7/25/22	4:39:00 AM	7/25/22	4:43:00 AM	00:04	0.00
	Comments: inspected carousel, ESTOP activated, reset asset, tested,RTS											
	on arrival, I inspected the carousel to find ESTOP to be still activated so after resetting asset, tested, I then called it back in service											
3538925	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		7/29/22	6:33:00 PM	7/29/22	6:50:00 PM	00:17	0.00
	Comments: reset jam, RTS											
3539145	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		7/31/22	8:10:00 PM	7/31/22	8:26:00 PM	00:16	0.00
	Comments: reset jam, cleared bags and reset line, tested, RTS											
	reset jam, cleared bags and reset line, tested, RTS											
3539148	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		7/31/22	8:34:00 PM	7/31/22	8:46:00 PM	00:12	0.00
	Comments: Troubleshot jam, cleared already on ECALL, failed again BHS opened another SR number for this same											
	Troubleshot jam, cleared already on ECALL,											
	failed again BHS opened another SR number for this same asset											
3555903	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		8/28/22	1:59:00 PM	8/28/22	2:15:00 PM	00:21	0.00
	Comments: ESTOP line, removed bags from line, wiped photo-eyes, started line up to test, RTS											
	Arrived at asset, ESTOP line, removed bags from line, wiped photo-eyes, started line up to test, RTS											
3572609	A2-BC-11-5 airlin	GS10029	A2-BC-11-FPC	CLOS	ECM		9/10/22	6:43:00 PM	9/10/22	6:55:00 PM	00:12	0.00
	Comments: reset e-stop and tested line. RTS											
3572715	A2-BC-11-FPC-	GS10029	A2-BC-11-FPC	CLOS	ECM		9/11/22	9:50:00 PM	9/11/22	10:07:00 PM	00:19	0.00
	Comments: Removed bags, closed door, tested asset, RTS.											
3607661	3607661 - Bag	GS10029	A2-BC-11-FPC	CLOS	ECM		11/1/22	10:43:00 AM	11/1/22	10:47:00 AM	00:17	0.00

Comments: inspected, cleared jam, tested, RTS
inspected, cleared jam, tested, RTS

3617250	A2-BC-11-FPC-BC / JAM	GS10029	A2-BC-11-FPC-BC	CLOS E	ECM	11/6/22	9:23:00 AM	11/6/22	9:35:00 AM	00:20	0.00

Comments: jam on public side, cleared all jams, reset FPC, reset panel in bagroom, line cleared,RTS
arrived at asset, jam on public side, went around cleared all jams and reset FPC, came back into bagroom and reset panel, the line was

3619703	Bag jam on flat plate A2-BC11	GS10029	A2-BC-11-FPC-BC	CLOS E	ECM	11/16/22	3:55:00 AM	11/16/22	4:02:00 AM	00:15	0.00

Comments: FPC packed with bags all around asset, spaced them and reset the asset to observe it working, RTS
on arrival I found the FPC packed with bags all around the asset so I spaced them and reset the asset to observe it working the called it b

3538832	A2-BC-11-1 - Jam cannot clear	GS13754	A2-BC-11-1	CLOS E	ECM	7/28/22	8:15:00 PM	7/28/22	8:35:00 PM	00:25	0.00

Comments: Ecall : Bag jam, Cleared jam condition reset asset & RTS
removed bags E-stopped reset line checked photo eyes started line called it in

3581870	A2-BC-11-1 - jam on bagroom side	GS13754	A2-BC-11-1	CLOS E	ECM	9/25/22	4:45:00 PM	9/25/22	4:52:00 PM	00:07	0.00

Comments: arrived and belt was operational, cleared jam on panel, restarted belt, RTS
arrived and belt was operational, cleared jam on panel, restarted belt, RTS

3393793	Bag Claim 11 has a door fault	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	1/26/22	12:05:00 PM	1/26/22	12:17:00 PM	00:12	0.00

Comments: Ecall : Door fault, Closed door cleared fault & RTS
when I arrived I manually lowered door to clear fault I tested and called back in service

3398315	A2-BC-11-5-DOOR fault	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	1/27/22	9:38:00 AM	1/27/22	9:45:00 AM	00:31	0.00

Comments: door fault/ alarm
Arrived at asset, inspected and identified issue, manually closed door, tested door, called back in service.

3398479	A2-BC-11-5-DOOR	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	1/29/22	11:41:00 AM	1/29/22	11:45:00 AM	00:09	0.00

Comments: Ecall : Door fault, Realigned photo eye reset asset & RTS
got there door won't close had phot eye out line so adjust photo eye till had three light then started line door open stop line door close then

3408703	A2-BC-11-5-DOOR /Door	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	2/5/22	6:54:00 PM	2/5/22	7:01:00 PM	00:07	0.00

Comments: ECALL:arrived at asset, cleared jam fault which is causing fault on door then tested, RTS
arrived at asset, cleared jam fault which is causing fault on door then tested and called in service

3413688	A2-BC-11-5-DOOR /Door	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	2/15/22	6:55:00 PM	2/15/22	6:59:00 PM	00:05	0.00

Comments: ECALL:arrived at asset, asset fixed before arrival, called back in service
arrived at asset, asset fixed before arrival, called back in service

3502859	A2-BC-11-5-DOOR, DOOR	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	6/9/22	6:05:00 PM	6/9/22	6:07:00 PM	00:10	0.00

Comments: Ecall : Door fault, Cleared jam opened door reset fault & RTS
went to asset door jammed open, door manually tested called back in service

3550165	A2-BC-11-5-DOOR, DOOR	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	8/11/22	7:55:00 PM	8/11/22	7:59:00 PM	00:04	0.00

Comments: Ecall : Door fault, Clear door fault and reset the line

3594691	A2-BC-11-5-DOOR /Door	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	10/8/22	9:20:00 AM	10/8/22	9:26:00 AM	00:12	0.00

Comments: Ecall : Door fault, Fault was cleared before techs arrived & RTS
when we arrived, jam was cleared we tested it call it back in service

3390506	A2-BC-11-5-DOOR fault	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	1/17/22	4:35:00 PM	1/17/22	4:40:00 PM	00:05	0.00

Comments: ECALL: operator error on resetting e-stop on control station, reset e-stop, tested BC, RTS.
Inspected asset, operator error on resetting e-stop on control station, reset e-stop, tested BC, called back in service.

3430367	A2-BC-11-5-DOOR, DOOR	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	3/3/22	7:24:00 PM	3/3/22	7:40:00 PM	00:16	0.00

Comments: ECALL: ESTOP asset, reset , called back in service

3430867	A2-BC-11-5-DOOR Fault	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	3/9/22	9:26:00 AM	3/9/22	9:34:00 AM	00:14	0.00

Comments: ECALL: reset claim and door closed. started unit and RTS
inspect asset and door opened, not moving, check panel and no faults. reset bag claim and door closed. reset and started. no faults and unit

3432978	A2-BC-11-5-DOOR door fault	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	3/13/22	1:44:00 AM	3/13/22	1:50:00 AM	00:11	0.00

Comments: ECALL: arrive at asset, inspected issue, called back in service

3437933	A2-BC-11-5-DOOR /Door	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	3/19/22	8:50:00 PM	3/19/22	9:05:00 PM	00:20	0.00

Comments: ECALL:Door disconnect, reset disconnect, start system, system back in service
Door disconnect, reset disconnect, start system, system back in service

3480442	A2-BC-11-5-DOOR, DOOR	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	5/15/22	8:51:00 PM	5/15/22	9:15:00 PM	00:24	0.00

Comments: ECALL:asset assessed for reported issue, door reset, tested, RTS
asset assessed for reported issue, door reset, tested, RTS

3513313	A2-BC-11-5-DOOR /Door jam	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	6/24/22	11:30:00 AM	6/24/22	11:52:00 AM	00:22	0.00

Comments: jam was reset from control station on conveyor. fault was on merge and fpc & door, reset and RTS
The jam was reset from the control station on conveyor. The fault was merge jam at FPC and door, reset and carousel restarted and door

3516808	A2-BC-11-5-DOOR, DOOR	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	6/30/22	9:26:00 PM	6/30/22	9:37:00 PM	00:11	0.00

Comments: E-stop pushed on passenger side, clear the baggage from photo eyes, pull E-stop and reset, test, RTS
Inspected the asset, E-stop was pushed on passenger side, clear the baggage from photo eyes, pull E-stop and reset, test, RTS

3530698	A2-BC-11-5-DOOR, DOOR	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	7/16/22	4:14:00 PM	7/16/22	4:25:00 PM	00:11	0.00

Comments: went to asset, reset, closed door manually, reset asset, tested, RTS
went to asset, reset, closed door manually, reset asset, tested, RTS

3538803	A2-BC-11-FPC-BC / JAM	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	7/28/22	3:30:00 PM	7/28/22	3:47:00 PM	00:40	0.00

Comments: door stuck, manually bring up door, removed bags, closed door, started line, RTS

got there, door was stuck with bag so manually bring up door, remove bag then close door, then started line door open then stop door close,

3538838	A2-BC-11-FPC-BC - Jam cannot	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	7/29/22	9:13:00 PM	7/29/22	9:20:00 PM	00:07	0.00

Comments: Cleared jam, ESTOP, reset line, stopped line, called in

Cleared jam, ESTOP, reset line, stopped line, called in

3572690	A2-BC-11-5-DOOR	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	9/11/22	3:56:00 PM	9/11/22	4:05:00 PM	00:19	0.00

Comments: arrive at asset and clear the bags from photo eye. reset fault and RTS

3582054	A2-BC-11-5-DOOR /Door	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	9/27/22	4:26:00 PM	9/27/22	4:30:00 PM	00:10	0.00

Comments: inspected asset, door was jammed. reset door and tested. RTS

3585957	A2-BC-11-FPC-BC Jammed on	GS11919	A2-BC-11-5-DOOR	CLOS E	ECM	9/30/22	6:35:00 PM	9/30/22	6:41:00 PM	00:06	0.00

Comments: door fault, inspect photo-eyes and reflector ESTOP, reset, RTS

went over to a2, ib-11 FD for a door fault, after, I got there I checked the door and the photo-eyes and reflector after that, I estop, reset an

3585986	3MU21 tip chute keeps jamming	GS15768	A3-3MU21-TC	CLOS E	ECM	10/1/22	6:15:00 AM	10/1/22	6:18:00 AM	00:03	0.00

Comments: Ecall : Jam on tip chute, Cleared jam condition reset tip chute & RTS

arrived at unit cleared bags off of tip chute reset fault and called back in service

3617427	A4-BC22-04-BC Jam	GS15785	A4-BC22-05-BC	CLOS E	ECM	11/7/22	2:32:00 PM	11/7/22	2:40:00 PM	00:15	0.00

Comments: two bags stopped at photoeye. moved bags, reset, all jams clear, finished bags, stopped properly,RTS

two bags stopped at photoeye. moved bags, reset, all jams clear, finished bags, stopped properly, RTS

3433313	Recheck belt 2	GS11235	AS-1-R2A-1	CLOS E	ECM	3/16/22	3:11:00 PM	3/16/22	3:37:00 PM	00:26	0.00

Comments: delay due to lighting alert, ramp closed till alert lifted.

3390405	AS1 customs recheck belt not	GS11235	AS-1-R2A-1	CLOS E	ECM	1/16/22	3:52:00 PM	1/16/22	4:25:00 PM	00:33	0.00

Comments: ECALL: APU faulted out, start fault,pressed start button, belt ran,RTS

checked the belt, APU faulted out, it was start fault, pressed the start button, the belt was starting to run, I called back on service

3617096	A/S 4 Recheck belts alarming	GS11235	AS-1-R2A-1	CLOS E	ECM	11/4/22	5:05:00 PM	11/4/22	5:34:00 PM	00:29	0.00

Comments: bags blocking photo-eye, removed all bags, made adjustment to photo-eye, RTS

inspected asset, bags blocking photo-eye, removed all bags, made adjustment to photo-eye, RTS

3398846	PCA 36 blowing air but at low	GS13734	PCA-36	CLOS E	ECM	2/2/22	4:12:00 PM	2/2/22	4:42:00 PM	00:36	0.00

Comments: mode changed

Operator station was at regular mode resulting in weak a/c pressure. Station was changed to wide body. After the aircraft temp was able to

3408651	GATE 36 IS BLOWING HOT	GS13734	PCA-36	CLOS E	ECM	2/5/22	5:15:00 AM	2/5/22	5:28:00 AM	00:13	0.00

Comments: Blowing hot

Arrived at the gate and check the unit on its normal operation. Inspect the unit and found the unit on Narrow body . Turn off the unit put it on

3416282	GATE 36 PCA NOT WORKING	GS13734	PCA-36	CLOS E	ECM	2/19/22	5:19:00 AM	2/19/22	5:42:00 AM	00:46	0.00

Comments: Ecall : Not working, Had to jump stage 2, & RTS follow up needed for programming to be done

Arrived at the gate and check the unit on it's normal operations. Found unit running with only stage one. Jumped stage 2 with stage 1 bec.

3420971	GATE 36 AC NOT WORKING	GS13734	PCA-36	CLOS E	ECM	2/25/22	10:37:00 PM	2/25/22	11:07:00 PM	00:30	0.00

Comments: Ecall : Not working, Reset tripped breaker & RTS Discharge temp : 30*

Arrived at the gate and Found main breaker tripped, turned on the breaker and start the unit. Open electrical panel take amps and check all

3430341	36 pca	GS13734	PCA-36	CLOS E	ECM	3/3/22	3:27:00 PM	3/3/22	3:54:00 PM	00:27	0.00

Comments: found not power preset at PCA, checked main breaker, it was off, restart PCA, hoses & milo good

Arrived at the gate checked all electrical components and controls, found not power preset at the PCA, checked main breaker, it was off re

3432851	Gate 36 PCA	GS13734	PCA-36	CLOS E	ECM	3/12/22	12:05:00 AM	3/12/22	12:48:00 AM	00:43	0.00

Comments: Blowing hot

Arrived at the gate,check unit on normal operation. Found unit running with compressors off. None of the stages turn on. Jumped stage 2

3464278	PCA-36 inop	GS13734	PCA-36	CLOS E	ECM	4/21/22	4:40:00 AM	4/21/22	4:55:00 AM	00:30	0.00

Comments: Power off

While washing the unit the main power was turned off so it was mistakenly left off. Arrived at the gate and turn the power on. Let the unit r

3477676	Gate 36 pca is blowing ho	GS13734	PCA-36	CLOS E	ECM	5/5/22	12:07:00 PM	5/5/22	12:14:00 PM	00:07	0.00

Comments: 2kink & milo twisted 90*, shut off the unit connected hose and turned the milo connection 90*. RTS.

I found 2 major kinks and the milo twist90* out of alignment. I shut off the unit connected the hose and turned the milo connection 90* so it

Ambient Temp 90* Discharge Temp 44*

3477949	PCA - GATE 36 INOP	GS13734	PCA-36	CLOS E	ECM	5/8/22	2:04:00 PM	5/8/22	2:24:00 PM	00:20	0.00

Comments: Blowing warm

Arrived at gate, no aircraft on site. Started and teste unit on its normal operation. Unit was discharging 55 degrees on one stage. Unit needs

3490004	Gate 36 PCA	GS13734	PCA-36	CLOS E	ECM	5/27/22	12:40:00 AM	5/27/22	1:00:00 AM	00:40	0.00

Comments: Main power off

Arrived at the gate and found the main power switch off. Turned the switch on and started the unit. Let it run for 15 minutes. The unit is

3516849	The PCA hose has a hole. Gate	GS13734	PCA-36	CLOS E	ECM	7/1/22	11:03:00 AM	7/1/22	11:16:00 AM	01:11	0.00

Comments: Ecall PCA-36 rip in hose

Pulled the hose out of the basket and turned unit on and hose was completely fine. CBIS

3502881	PCA-36 blowing hot	GS13734	PCA-36	CLOS E	ECM	6/10/22	1:37:00 AM	6/10/22	2:41:00 AM	02:07	0.00

Comments: Ecall : Blowing hot, PCA unit was frozen, defrost PCA unit & RTS

Arrived at the gate and found the unit frozen. Started the defrosted process and waited for the unit to defrost

3455773	PCA on gate 36 is running warm	GS13734	PCA-36	CLOS E	ECM	4/12/22	8:37:00 AM	4/12/22	9:20:00 AM	01:26	0.00

Comments: ECALL: Condenser fan turned off, one off stage 2 compressors turned on,ran machine,34*

Comments: blowing hot

Upon was off upon arrival. Units was off and disconnected. Unit was turned on but compressors remained off and fan breaker was tripped. A

3525973	3525973 - pca 36 blowing ho	GS13734	PCA-36	CLOS ⌐	ECM	7/13/22	6:18:00 AM	7/13/22	7:58:00 AM	03:20	0.00

Comments: went to the unit and problems with portable on unit. deliver another portable to unit.

issue with portable on unit, found portable 3 to have electrical issue. per Victor from PCA the portable was removed and PCA-36 was fixed to

3531015	Gate 36 PCA is blowing ho	GS13734	PCA-36	CLOS ⌐	ECM	7/20/22	8:10:00 AM	7/20/22	8:54:00 AM	00:33	0.00

Comments: Everything looked good, temp @ unit 41.2*, Temp @ end of hose, 44.9*.

Upon arrival, open the electric panel everything look in working conditions, 2nd, extended the unit hose, turn on power and proceeded to

3548280	GATE 36 PCA NOT WORKING	GS13734	PCA-36	CLOS ⌐	ECM	8/9/22	3:10:00 AM	8/9/22	3:35:00 AM	00:50	0.00

Comments: Unit working

Arrived at the gate and found the unit on but noticed a kink on the milo. Turn off the unit and fix the hose. Turn on the unit and it is

3548376	PCA 36 Unit keeps turning of	GS13734	PCA-36	CLOS ⌐	ECM	8/10/22	2:50:00 AM	8/10/22	4:01:00 AM	01:11	0.00

Comments: unit turns off on it's own, check panel and fuses. tighten screws and reset. issue persists will F/U

PCA-36 tech turned on unit to observe, unit turned off after 12 minutes, opened electrical box and turne doff PCA panel, tighten loose scr

3548380	Gate 36 pca keeps turning of	GS13734	PCA-36	CLOS ⌐	ECM	8/10/22	5:34:00 AM	8/10/22	6:02:00 AM	00:28	0.00

Comments: Portable on gate

Arrived at the gate and brought a portable to the gate Follow up needed.

3555908	Gate 36-PCA blowing hot air	GS13734	PCA-36	CLOS ⌐	ECM	8/28/22	3:33:00 PM	8/28/22	4:10:00 PM	00:37	0.00

Comments: unit off and pca hose putted away. started and tested unit. Discharge 32*. No issues found.

arrived at the gate and found, unit off and pca hose putted away. started and tested unit. Discharge 32*. No issues found.

3489977	50 pca blowing hot	GS13680	PCA-50	CLOS ⌐	ECM	5/26/22	4:43:00 PM	5/26/22	5:33:00 PM	01:39	0.00

Comments: bowing hot

Arrived at the gate unit was off, checked all electrical components ,checked control box, restart pca , unit running properly, discharge 36.3.

3581575	Gate 50 the pca is blowing ho	GS13680	PCA-50	CLOS ⌐	ECM	9/23/22	11:35:00 AM	9/23/22	12:30:00 PM	02:00	0.00

Comments: Ecall : Blowing hot, Fixed burned out cable in cabin & RTS

arrived and found out a condenser motor #1 not turning on check all wires connection found a burn cable inside the cabin this one was fixed

3469145	The PCA cupplin on gate 50 is	GS13680	PCA-50	CLOS ⌐	ECM	4/28/22	7:51:00 AM	4/28/22	7:57:00 AM	00:06	0.00

Comments: milo connection bend

Upon arrival found hose detached from aircraft. After inspection found milo connection bend. Straighten the metal hooks and connected to

3490461	Gate 50 PCA	GS13680	PCA-50	CLOS ⌐	ECM	5/30/22	9:53:00 PM	5/30/22	10:00:00 PM	00:07	0.00

Comments: not working

Upon arrival the unit was turned on and connected. Discharge temperature was 40 and aircraft temperature 48. Uni is working good. No is

3490555	Gate 50-PCA blowing hot ai	GS13680	PCA-50	CLOS ⌐	ECM	5/31/22	3:14:00 PM	5/31/22	5:29:00 PM	04:42	19.24

Comments: ECALL: compressor 2 & 3 off, replaced fuse, issue persist,tightened actuator,F/U

Upon arrival pca was blowing and connected to plane. The temp was good but the pressure was low. We disconnected the pca from the p

3490688	PCA-50 BLOWING HOT	GS13680	PCA-50	CLOS ⌐	ECM	6/1/22	4:24:00 PM	6/1/22	4:24:00 PM	00:00	0.00

Comments: JRS already working on unit on WO# 3490604.

3503113	pca-50 not working	GS13680	PCA-50	CLOS ⌐	ECM	6/12/22	7:09:00 AM	6/12/22	8:03:00 AM	01:48	0.00

Comments: low amperage in blower, went up 30 amps, defrosted, compressor turned on, temperature output is 42

3513357	PCA 50 inop	GS13680	PCA-50	CLOS ⌐	ECM	6/24/22	11:05:00 PM	6/24/22	11:24:00 PM	00:19	0.00

Comments: not working

Arrived at the gate and found the main breaker off. Turned on and started the unit, wait a few minutes to make sure is working properly.

3513493	Gate 50 PCA blowing ho	GS13680	PCA-50	CLOS ⌐	ECM	6/26/22	11:24:00 AM	6/26/22	11:54:00 AM	00:30	0.00

Comments: Blowing warm

Upon arrival found unit working on stage 1&2 simultaneously. Discharging 50 degrees. Forced stage #3 to come on, discharging 41 degrees.

3513533	GATE 50 PCA HAS RED LIGHT	GS13680	PCA-50	CLOS ⌐	ECM	6/27/22	4:38:00 AM	6/27/22	4:50:00 AM	00:12	0.00

Comments: unit was off, turned unit on, checked, RTS

Arrived at the gate and found the unit off with the off button red light on. Turned off the main power and turn the unit on. Opened the

3513651	PCA 50 Red Light indicate	GS13680	PCA-50	CLOS ⌐	ECM	6/28/22	3:55:00 AM	6/28/22	4:17:00 AM	00:22	0.00

Comments: Control box loose cables

Arrived at the gate and found the units red light on. I turned off the main power and opened the control box. There was some cables loose so

3516998	Gate 50 PCA base	GS13680	PCA-50	CLOS ⌐	ECM	7/3/22	5:33:00 AM	7/3/22	5:45:00 AM	00:12	0.00

Comments: Problem with hose.

Arrived at the gate and checked all hoses and no found damaged hoses or kinks everything was in good condition and connected properly.

3517119	Gate 50 PCA	GS13680	PCA-50	CLOS ⌐	ECM	7/3/22	11:22:00 PM	7/4/22	12:23:00 AM	01:01	0.00

Comments: Unit not turning on

Arrived at the gate and I had to wait a few minutes for the airline to move the bridge. The units main power was off so I switched it to on. A

3517182	50 pca	GS13680	PCA-50	CLOS ⌐	ECM	7/4/22	4:09:00 PM	7/4/22	5:45:00 PM	01:34	103.83

Comments: Checked the unit and found the ambient sensor damaged replaced for a new sensor and the unit started

Checked the unit and found the ambient sensor damaged,replaced for a new sensor and the unit started

3517259	Gate 50 PCA	GS13680	PCA-50	CLOS ⌐	ECM	7/4/22	11:01:00 PM	7/4/22	11:24:00 PM	00:23	0.00

Comments: red stop button in-op, wiring and button tightened, PCA RTS.

Tech found the red stop button in-op. Tech tightened up the red stop button and tightened the wiring to its circuit board then put unit back in

3517263	Gate 50 PCA	GS13680	PCA-50	CLOS ⌐	ECM	7/5/22	12:20:00 AM	7/5/22	12:58:00 AM	01:15	0.00

Comments: Unit not working

												This unit may need programming. Will follow up with supervisor. We went to get a portable for this unit. Portable number 4 is now on this
3517282	PCA 50 blowing hot	GS13680	PCA-50	CLOSED	ECM	7/5/22	4:52:00 AM	7/5/22	5:05:00 AM	00:13	0.00	
	Comments: Pca blowing hot											
												A portable is on the gate.
3538871	PCA-50 UNIT LOCKS	GS13680	PCA-50	CLOSED	ECM	7/29/22	9:17:00 AM	7/29/22	9:49:00 AM	00:27	0.00	
	Comments: pca damaged by backing the pbb up into vehicle											
												The PCA has been damaged due to operator carelessness. It appears a blue vehicle was parked behind the PBB and when the operator
3570144	Gate 50 the pca is not working	GS13680	PCA-50	CLOSED	ECM	9/3/22	8:05:00 AM	9/3/22	9:58:00 AM	03:45	0.00	
	Comments: pca no working											
												We arrived at the gate and found the hose hose disconnect from the aircraft and the unit off. Straight out the hose and trays to turn on but
3570455	PCA-50 HOT AIR	GS13680	PCA-50	CLOSED	ECM	9/6/22	10:57:00 AM	9/6/22	11:42:00 AM	00:45	0.00	
	Comments: fan condenser bad											
												Arrived to pca and found left Fan condenser push in looks like was hit took shield apart bang out big dent and also fix fan shield and mounted
3602612	Gate 50-PCA blowing hot air	GS13680	PCA-50	CLOSED	ECM	10/22/22	3:24:00 PM	10/22/22	3:55:00 PM	00:31	0.00	
	Comments: unit blowing hot											
												Waited for plane to get pushed back, and tested units temps. Unit wasn't blowing cool so we cycled power to the unit. After restarting the u
3602629	PCA on gate 50 blowing hot air	GS13680	PCA-50	CLOSED	ECM	10/22/22	9:47:00 PM	10/22/22	10:02:00 PM	00:15	0.00	
	Comments: unit blowing hot											
												Upon arrival unit was connected to the aircraft and on. After taking the temperature at the aircraft I had a reading of 46 with an ambient of
3617232	3617232 - PCA 50 Blowing HOt	GS13680	PCA-50	CLOSED	ECM	11/6/22	6:16:00 AM	11/6/22	7:14:00 AM	00:58	0.00	
	Comments: Frozen											
												upon arrival found unit discharging 51 degrees on two compressors. After inspection found unit's coil frozen. Defrosted unit ran and tested.
3485130	A3-3TC6-03 belt coming apar	GS11663	A3-3TC6-03	CLOSED	ECM	5/21/22	8:03:00 AM	5/21/22	8:13:00 AM	00:12	0.00	
	Comments: Ecall : Multiple jams, Cut damage section off of belt & RTS											
												went to asset belt ripped trimming damage belt tested called back in service
3500820	A3-3TC6-03	GS11663	A3-3TC6-03	CLOSED	ECM	6/6/22	4:34:00 AM	6/6/22	8:45:00 AM	06:16	142.80	
	Comments: ECALL: lacing apart, made cut to belt,relace belt , made adjsutments, tested belt, RTS											
												found asset with lacing apart on decline asset, tried to get measurements , had to go to airside to get scissor lift, one in bagroom had to
												got dushman from 2 shift, Pin on side, made cut at old belt, relacing old belt to connect dushman pin to belt, made adjustemnt, tested belt
3398384	A3-3ME-01 belt not running	GS13222	A3-3ME-01	CLOSED	ECM	1/28/22	6:00:00 AM	1/28/22	6:55:00 AM	02:35	84.15	
												Verified by JSM Bag 1 Jamie
3398413	A3-3ME-01 - Motor Overload	GS13222	A3-3ME-01	CLOSED	ECM	1/28/22	11:55:00 AM	1/28/22	12:06:00 PM	00:31	0.00	
	Comments: Ecall : Motor overload,Arrived & assessed reset motor overload tracked belt observed											
3398422	A3-3ME-01 - Motor Overload	GS13222	A3-3ME-01	CLOSED	ECM	1/28/22	2:51:00 PM	1/28/22	3:05:00 PM	00:14	0.00	
	Comments: Ecall : Motor overload,Cleared motor overload & RTS, follow up needed for belt to be replaced											
												arrived & assessed reset motor overload tracked belt called back in service wrote up hot work order for belt to be replaced
3433266	Belt is not moving. A3-3ME	GS13222	A3-3ME-01	CLOSED	ECM	3/16/22	7:01:00 AM	3/16/22	8:57:00 AM	03:22	50.22	
	Comments: Ecall : Belt not moving, Replaced blown fuses & RTS											
												arrived and inspected the asset and noticed there was no power going to the motor checked fuses and found four blown after replacing the
3437914	A3-3ME-01- Belt Replacemen	GS13222	A3-3ME-01	CLOSED	ECM	3/19/22	5:22:00 PM	3/19/22	7:37:00 PM	03:22	295.68	
	Comments: ECALL: installed belt, running belt, tracked, RTS											
												Made new belt and installed on 3-ME-01, belt tightened and tracked, ran belt, running good
3398381	A3-3ME-01 motor overload	GS13222	A3-3ME-01	CLOSED	ECM	1/28/22	5:46:00 AM	1/28/22	5:48:00 AM	00:02	0.00	
	Comments: ECALL: Went to panel. Reset breaker. Reset asset. RTS.											
3437897	A3-3ME-01 - Will Not Run	GS13222	A3-3ME-01	CLOSED	ECM	3/19/22	2:17:00 PM	3/19/22	3:36:00 PM	02:21	86.64	
	Comments: Ecall : Blown fuses, Replaced blown fuses & RTS											
												got there merge didn't want to start went to main panel had three blown fuse went to part got fuses install new fuses merge started working
3446511	A3-3ME-01 belt not running	GS13222	A3-3ME-01	CLOSED	ECM	4/2/22	7:42:00 AM	4/2/22	8:13:00 AM	00:31	47.23	
												confirmed with Jaimie JSM
3446758	A3-3ME-01 loud noise	GS13222	A3-3ME-01	CLOSED	ECM	4/5/22	7:13:00 AM	4/5/22	7:34:00 AM	00:27	0.00	
	Comments: ECALL: Noise, adjusted belt,noise stopped, monitored for awhile, RTS											
												I checked the belt and saw it was making noise, I adjusted the belt until the noise was stopped, after adjusting it, I was watching it for seve
3500504	3ME-01 belt is coming apart	GS13222	A3-3ME-01	CLOSED	ECM	6/3/22	4:16:00 PM	6/3/22	8:30:00 PM	06:09	254.68	
	Comments: Ecall : Rip Belt, Replaced old rip belting on asset & RTS											
												1st Shift :
												got there belt was rip so we try doggy belt but belt was ripping more so went to parts to make belt then got to bag room remove the rip belt
												3rd Shift :
												clean rollers and installed new belt and track
3390371	A3-3ME-07 - jam	GS13228	A3-3ME-07	CLOSED	ECM	1/16/22	8:55:00 AM	1/16/22	9:02:00 AM	00:10	0.00	
	Comments: ECALL: jam, cleared line, reset the line, then RTS.											
												Inspect asset, check all photo eye, clear line, inspect belt, reset line and made sure that nothing was blocking any photo eye and call back in
3420871	3ME-07 belt has come apart	GS13228	A3-3ME-07	CLOSED	ECM	2/24/22	10:05:00 AM	2/24/22	12:42:00 PM	08:35	1,041.55	
												confirmed with Jamie JSM

3534530	A1-1SS3-03 ripped lacin	GS12892	A1-1SS3-03	CLOSE	ECM	7/26/22	1:47:00 PM	7/26/22	2:02:00 PM	00:27	0.00
	Comments: Belt was ripped on side of belt. Made adjustments to belt. Informed BHS, diverted to night shift Inspected line. Belt was ripped on side of belt. Made adjustments to belt. Informed BHS that it was ripped and diverted to night shift										
3534576	A1-1SS3-03 multiple jams/belt	GS12892	A1-1SS3-03	CLOSE	ECM	7/27/22	7:25:00 AM	7/27/22	8:10:00 AM	00:45	0.00
	Comments: belt was too loose, put more tension on belt and adjust/test it. RTS troubleshooting the asset and found the belt was too loose. put more tension on the belt and adjusted it. after that i let it run for some time in										
3443299	Ripping lacing; A1-1SS3-04	GS12893	A1-1SS3-04	CLOSE	ECM	3/27/22	12:01:00 PM	3/27/22	12:38:00 PM	00:16	0.00
	Comments: ECM-belt torn, ripped side of belt that was torn, call it in, belt need replacing. I was on an active ECALL before this call.										
3599602	A1-1SS3-300A-VOLU OBJECT	GS13470	A1-1SS3-300A VOLU	CLOSE	ECM	10/16/22	4:25:00 PM	10/16/22	4:38:00 PM	00:20	0.00
	Comments: booster seat wedged between diverter. Managed to get it out, reset line, RTS booster seat wedged between diverter. Managed to get it out, reset line, RTS										
3455726	A1-1SS4-06 - Photo Eye loose	GS12908	A1-1SS4-06	CLOSE	ECM	4/11/22	5:26:00 PM	4/11/22	5:38:00 PM	00:12	0.00
	Comments: Comment Verified by Jose.										
3500639	A1-1SS4-06 photo eye is loos	GS12908	A1-1SS4-06	CLOSE	ECM	6/5/22	5:00:00 AM	6/5/22	5:13:00 AM	00:47	0.00
	Comments: ECALL: bracket loose, align P/E, tightened bracket- 2nd call: install hardware and bracket, tested checked photo-eye and found bracket loose, align photo-eye and tightened bracket then it was call in again, so went to look for hardware										
3585997	A1-1SS4-09 jam will not clear	GS12911	A1-1SS4-09	CLOSE	ECM	10/1/22	8:48:00 AM	10/1/22	8:50:00 AM	00:12	16.47
	Comments: Ecall : Multiple jam, Replaced bad photo eye bracket & RTS went to asset inspected for multiple jam found photo eye bracket got the asset back in operation went to parts for a new bracket call back in										
3517448	AS4 customs RC3 belt not	GS11287	AS-4-RC4-1-DOOR	CLOSE	ECM	7/6/22	6:15:00 PM	7/6/22	6:20:00 PM	00:05	0.00
	Comments: Close door manually, reset asset, tested CBIS. Close door manually, reset asset, tested CBIS.										
3460305	A/S 4 connecting belt jammer	GS13804	AS-4-RC3-3A	CLOSE	ECM	4/15/22	8:31:00 PM	4/15/22	8:47:00 PM	00:34	0.00
	Comments: Ecall : Belt jam, Clear jam condition & RTS, Follow up needed for belt replacement clear jam back in service note belt will be replace once parts receive new belt, belt not in stock										
3469741	AS4 customs transfer belt not	GS13804	AS-4-RC3-3A	CLOSE	ECM	5/4/22	4:40:00 PM	5/4/22	5:15:00 PM	00:35	0.00
	Comments: ECALL:Arrived, assessed, panel stated jam, cleared jam, observed, RTS Arrived, assessed, panel stated jam, cleared jam, observed, RTS										
3503305	AS4 FIS Recheck 3 jammer	GS13804	AS-4-RC3-3A	CLOSE	ECM	6/13/22	7:28:00 PM	6/13/22	7:34:00 PM	00:06	0.00
	Comments: Found bags stuck on merge, cleared jam, RTS Found bags stuck on merge, cleared jam, RTS										
3525851	AS4 FIS RC3	GS13804	AS-4-RC3-3A	CLOSE	ECM	7/11/22	5:46:00 PM	7/11/22	6:20:00 PM	00:44	0.00
	Comments: Overload switch was tripped, Reset the switch, cleared the overload. CBIS Arrived @ asset, multiple overloads on section 3A. Open up the panel and the overload switch was tripped. Reset the switch and cleared the										
3534076	AS4 FIS RC2	GS13804	AS-4-RC3-3A	CLOSE	ECM	7/21/22	5:01:00 PM	7/21/22	5:36:00 PM	00:35	0.00
	Comments: Contactor has arching connections, heat damage on connector, screws damage, need to R/R contactor. Found the contactor has an arching connections. The "Boss Bar" type connector has an arch in its connector and shows heat damage. The										
3548072	A7-2CL5-10 - MOTOR	GS10507	A7-2CL5-10	CLOSE	ECM	8/6/22	6:12:00 PM	8/6/22	8:36:00 PM	06:31	1,615.47
	Comments: overload, reset, could not move, bad motor/clutch, reset O/L, tested, installed new motor& clutch arrived to asset, reset overload, reset, overload come back, went to asset, put in hard mode, brake control went from brake to clutch, no R/R motor and clutch, then reset overload, tested asset, (ok), adjusted V-belts, train, Logan and Ivan on removing a clutch and motor and										
3376596	Multiple faults A7-2SS6-DIV	GS10517	A2-2SS6-DIV	CLOSE	ECM	1/1/22	9:41:00 PM	1/1/22	9:45:00 PM	00:04	0.00
	Comments: ECALL: Tag blocking photo-eye,cleared the tag then tested asset, RTS went to asset, found that a luggage tag was under the paddle when paddle cycled , tag block photo-eye, cleared the tag then tested asset,										
3376751	A2-2SS6-DIV - Multiple Divert	GS10517	A2-2SS6-DIV	CLOSE	ECM	1/3/22	3:36:00 PM	1/3/22	4:20:00 PM	01:48	0.00
	Comments: ECALL: jam, troubleshoot, cycle diverter a few times & teach it, tested it, then RTS. Got to asset and troubleshooted, I cycled the diverter and teach it, then I cycled it again, after doing that a few times the line wasn't having										
3437661	A2-2SS6-DIV multiple divert	GS10517	A2-2SS6-DIV	CLOSE	ECM	3/17/22	6:05:00 AM	3/17/22	6:20:00 AM	00:15	0.00
	Comments: ECALL: check diverter function and okay. heavy bag flow										
3398496	A2-2SS6-DIV - Multiple Divert	GS10517	A2-2SS6-DIV	CLOSE	ECM	1/29/22	3:42:00 PM	1/29/22	4:03:00 PM	00:21	0.00
	Comments: Ecall : Multiple diverter faults, Manually jogged paddle & RTS arrived & assessed manually jogged paddle belt cycled paddles success observed bags running through properly unable to replicate reported										
3469225	A2-2SS6-DIV paddle not workin	GS10517	A2-2SS6-DIV	CLOSE	ECM	4/28/22	6:14:00 PM	4/28/22	6:25:00 PM	00:11	0.00
	Comments: ECALL-checked all rods, and servo bolts. adjusted as needed. Reteach paddle position maybe needed. Checked all the mechanical tire rods and servo bolts, adjusted as necessary. May need a to reteach on the paddle positions.										
3469403	A2-2SS6-DIV-paddle adjustmen	GS10517	A2-2SS6-DIV	CLOSE	ECM	4/30/22	4:56:00 PM	4/30/22	5:30:00 PM	01:08	0.00
	Comments: ECALL-DIV Paddle out of align, adjusted tire rod. Call BHS to throw bags, monitored it, RTS.										
3408968	A2-2SS6-DIV fault	GS10517	A2-2SS6-DIV	CLOSE	ECM	2/9/22	9:45:00 PM	2/9/22	10:15:00 PM	01:00	0.00
	Comments: Breaker tripped. Reset breaker. Teach paddles. Cleared. RTS.										
3433148	A2-2SS6-DIV failed to retract	GS10517	A2-2SS6-DIV	CLOSE	ECM	3/15/22	3:49:00 AM	3/15/22	3:57:00 AM	00:08	0.00

Comments: ECALL: in route to A-POD, got call for DIV, cycled paddles, reset, back in service

3477858	A2-2SS6-DIV multiple overloads	GS10517	A2-2SS6-DIV	CLOS E	ECM	5/7/22	4:48:00 PM	5/7/22	6:50:00 PM	02:18	0.00

Comments: ECALL:troubleshooting fault, passing to second shift, reset asset, showing ready to run, RTS
went to asset, troubleshooting fault, passing to second shift, reset asset, showing ready to run, back in service

3477885	A2-2SS6-DIV Overload	GS10517	A2-2SS6-DIV	CLOS E	ECM	5/8/22	4:13:00 AM	5/8/22	9:30:00 PM	04:22	2,124.48

Comments: ECALL:reset overload, tested, failed to reset, inspected, paddle belt motor bad, replaced,tested,RTS
reset overload, tested, failed to reset, inspect issue, paddle belt motor might be bad, new motor added, tested, called back in service

3500662	A2-2SS6-DIV multiple faults	GS10517	A2-2SS6-DIV	CLOS E	ECM	6/5/22	9:28:00 AM	6/5/22	10:01:00 AM	00:33	0.00

Comments: ECALL: reset fault, tested asset, asked BHS to send bags and monitored, RTS
Arrived at the asset, inspected it, reset fault, tested asset, asked BHS to send bags and monitored the asset to ensure it was fixed, called

3513388	2SS6-HSD has a jam which will not	GS10517	A2-2SS6-DIV	CLOS E	ECM	6/25/22	8:54:00 AM	6/25/22	9:45:00 AM	00:51	0.00

Comments: cover loose. Tightened. troubleshot. found loose hardware on clutch, tightened, RTS
Paddle belt cover loose. Tightened. troubleshot. found loose hardware on clutch, tightened, RTS

3530673	A2-2SS6-DIV - (*A7 2SS6-02)	GS10517	A2-2SS6-DIV	CLOS E	ECM	7/16/22	10:56:00 AM	7/16/22	11:05:00 AM	00:14	0.00

Comments: 2SS6-02 & 2OG-2 jam lights were lit, went to DIV. put in maintainance, cycled, jog belt,reset,RTS
arrived at asset, noticed 2SS6-02 & 2OG-2 jam lights were lit, went to DIV. put in maintainance, cycled, jog belt several times, put in auto,

3530679	A2-2SS6-DIV jamming	GS10517	A2-2SS6-DIV	CLOS E	ECM	7/16/22	11:26:00 AM	7/16/22	12:10:00 PM	00:44	0.00

Comments: jam, cycled div, ESTOP reset,RTS, monitored, noticed L3 jam, 2SS6-02 jam light, reset, RTS
arrived to asset, 2ss6 line had jam, 2OG1 line had a jam, cycled diverter & belt, ESTOP reset, jam did not clear, waited for 2SS6 lines jam

3534217	A2-2SS6-DIV - Encoder Shaft	GS10517	A2-2SS6-DIV	CLOS E	ECM	7/23/22	12:05:00 PM	7/23/22	12:50:00 PM	02:20	216.19

Comments: paddle belt guide worn, belt need replaced, advised BHS of issue,did not get approval passed 3rd,F/U
got there, originally call was for 2ML1-36, upon inspection identified 2SS6-div paddle belt guide worn, belt need replaced, advised BHS of

3607212	2SS6-DIV has a jam which will not	GS10517	A2-2SS6-DIV	CLOS E	ECM	10/27/22	3:46:00 PM	10/27/22	3:57:00 PM	00:11	0.00

Comments: fault cleared by the time i arrived. tested asset and RTS monitor

3437980	A6-6CS-10 netting	GS15577	A6-6CS-10	CLOS E	ECM	3/20/22	10:21:00 AM	3/20/22	10:30:00 AM	00:09	0.00

Comments: ECALL: inspected asset, cut mesh down, called back in service

3455407	A6-6CS-10 multiple shaft	GS15577	A6-6CS-10	CLOS E	ECM	4/8/22	1:09:00 PM	4/8/22	1:51:00 PM	00:54	0.00

Comments: Ecall : Encoder fault/ belt running slow, Adjusted tension to belt & RTS
arrived at asset inspected photo eyes and reflectors identified belt loose belt slipping a little bit adjusted tension on belt, adjusted roller bearing

3464293	A6-6CS-10 lacing coming open	GS15577	A6-6CS-10	CLOS E	ECM	4/21/22	9:02:00 AM	4/21/22	9:35:00 AM	00:33	0.00

Comments: ECALL-Cut piece of belt that needed it, test belt, also tracked belt. RTS.
Arrived at asset, identified piece of belt needed to be cut, cut piece for belt, tested belt,

RTS. W/O created for belt to be replaced also stayed 5-10 mins extra tracking belt.

3469134	A6-6CS-10 jam no bag	GS15577	A6-6CS-10	CLOS E	ECM	4/27/22	4:48:00 AM	4/27/22	5:10:00 AM	00:22	0.00

Comments: ECALL-removed bags, reset fault, cleared jam, started system, RTS.

3398726	Multiple missing bags: A6-6CS	GS15577	A6-6CS-10	CLOS E	ECM	2/1/22	7:03:00 AM	2/1/22	8:04:00 AM	01:06	0.00

Comments: IOnspected wiring, lights on PEs, belt, shaft encoders - NPF. Monitored w/ bags, RTS.
A6-6CS-10. Multiple missing jams on photo eye A and B. Inspected the wiring and lights of both photoeyes, inspected the belt, shaft

3516954	A2-2CLM1-04 jam not clearing	GS10544	A2-2CLM2-04	CLOS E	ECM	7/2/22	12:23:00 PM	7/2/22	12:45:00 PM	00:44	0.00

Comments: removed bags from photoeyes, E-stop reset, cleared jam fault, tested, RTS
Arrived at asset, inspected and identified jam fault, removed bags from in front of photoeyes, attempted to clear jam via E-stop reset,

3464782	A2-2CLM2-06 something stuck	GS10546	A2-2CLM2-06	CLOS E	ECM	4/27/22	3:30:00 AM	4/27/22	4:25:00 AM	03:00	1,220.00

Comments: ECALL: belt was damaged, in need of replacement. damage belt extracted, new belt placed, tested, RTS
Asset assessed for issue, belt was damaged, in need of replacement. damage belt was extracted, new belt placed, asset tested, returned to

3503301	A2-2CLM2-15 SE unable to clear	GS10555	A2-2CLM2-15	CLOS E	ECM	6/13/22	6:30:00 PM	6/13/22	8:45:00 PM	04:30	0.00

Comments: ECALL: clutch brake not engage, troublehsot,reset, cleared fault, RTS
three different assets with the same symptoms, clutch brake would not engage, troubleshot all assets, reset assets (actual remedy), fault

3430668	A4-BC22-FPC-BC overload	GS15786	A4-BC22-06-BC	CLOS E	ECM	3/7/22	1:09:00 PM	3/7/22	2:15:00 PM	03:00	0.00

Comments: Ecall : Overload fault,Made adjustments to roller, reset overkload & RTS
a
rrived and inspected the asset and determined that one of the rollers shifted and was being jammed by a bolt and causing the motor to

3430646	A4-BC22-06-BC overload	GS15786	A4-BC22-06-BC	CLOS E	ECM	3/7/22	7:37:00 AM	3/7/22	8:15:00 AM	00:38	0.00

Comments: ECALL: Cleared all bags, performed hard reset, functioning correctly, tested multiple times, RTS
Arrived and inspected the asset, cleared all bags from asset and performed a hard reset, after resetting the asset I was able to get the ass

3416594	AS1 customs TSA belt won't	GS12138	AS-1-OS1A-DOOR	CLOS E	ECM	2/22/22	2:34:00 PM	2/22/22	3:15:00 PM	00:55	0.00

Comments: Ecall : Door fault, Adjusted photo eye reset door fault & RTS
troubleshooting the and found out the door was running without time up because the contact photo eye wasn't line up I adjusted the photo eye

3480586	Airside 1 FIS tsa belt is not	GS12138	AS-1-OS1A-DOOR	CLOS E	ECM	5/17/22	12:03:00 PM	5/17/22	1:30:00 PM	01:27	0.00

Comments: ECALL-Adjusted p.eye on belt, waited for it to time out. Belt stopped, door close, RTS.
Troubleshooting the asset, Discover belt was not time out because the door contact photo-eye was not line up with the reflector. Adjusted

3480264	FIS AS1 TSA BELT JAM	GS12138	AS-1-OS1A-DOOR	CLOS E	ECM	5/13/22	6:55:00 PM	5/13/22	7:16:00 PM	00:21	0.00
	Comments: ECALL: showing jam, door stuck on top of bag, moved bag out of part of door, closed, reset,RTS										
	door showing jam, door was stuck on top of bag, moved bag out of part of door, door closed, reset system, started system to verify proper										
3502870	FIS AS1 Transfer Belt	GS12138	AS-1-OS1A-DOOR	CLOS E	ECM	6/9/22	9:16:00 PM	6/9/22	10:25:00 PM	02:16	0.00
	Comments: ECALL: ask for escort, no one came, called AOC twice, found asset, reset door, back in service										
	ask for escort, no one came, called AOC twice, found asset, reset door, back in service										
3393642	Gate 03-PBB carpet issue	GS11005	PBB-03	CLOS E	ECM	1/24/22	3:40:00 PM	1/24/22	4:00:00 PM	00:20	0.00
	Comments: a-tunnel carpet coming up. pulled back two feet and used spray adhesive to both the floor										
	And the carpet. Let set and pressed back into place.										
3393778	PBB-3 TRIPPING	GS11005	PBB-03	CLOS E	ECM	1/26/22	9:07:00 AM	1/26/22	9:17:00 AM	00:10	0.00
	Comments: pbb-03										
	Check tunnel A floor and fixed and is fine now										
3393837	GT 3 needs to be extended to	GS11005	PBB-03	CLOS E	ECM	1/26/22	8:54:00 PM	1/26/22	9:04:00 PM	00:16	0.00
	Comments: carpet coming up										
	Arrived at gate 03 did not see the name but they told me it was taken care of they thank me back in service										
3500388	Gate 03 PBB NO MVMT	GS11005	PBB-03	CLOS E	ECM	6/2/22	5:54:00 PM	6/2/22	6:03:00 PM	00:21	0.00
	Comments: pbb-03										
	No issues the bridge is working fine the women tell active auto level alarm but is fine latter come back to check the auto level										
3390541	Gate 3 PBB	GS11005	PBB-03	CLOS E	ECM	1/17/22	11:32:00 AM	1/17/22	11:45:00 PM	00:13	0.00
	Comments: Gate-3PBB										
	arrived at gate, checking the outlet finding out no power supply… reset/testing and it's good to go.										
3433359	PBB 03 Outlet on bridge not working	GS11005	PBB-03	CLOS E	ECM	3/16/22	10:28:00 PM	3/16/22	10:40:00 PM	00:12	0.00
	Comments: PBB-03 Outlet on bridge are not working										
	arrived at gate, checking the bridge outlet…finding out is not working, reset and testing, back in service.										
3437990	Gate 03 PBB STORM DOOR	GS11005	PBB-03	CLOS E	ECM	3/20/22	11:28:00 AM	3/20/22	11:43:00 AM	00:15	0.00
	Comments: arrived and found door stopper on console door had come off screws too short										
	Reinstalled with longer screws										
3443428	PBB-3 DOOR ISSUE	GS11005	PBB-03	CLOS E	ECM	3/29/22	1:22:00 PM	3/29/22	1:31:00 PM	00:09	0.00
	Comments: arrived no plane at gate checked all doors and found door to ramp bottom of door cracked										
	Frame is fine tried to tighten hinges all are tight but by bottom hinge door is cracked and floppy door is operational will have parts order new										
3460384	Gate 3-PBB wont move	GS11005	PBB-03	CLOS E	ECM	4/16/22	2:31:00 PM	4/16/22	2:40:00 PM	00:09	0.00
	Comments: Arrived at gate 03 ,gate was in service , ramp crew indicated was the GPU hoist										
3477777	PBB 3 won't move aircraft	GS11005	PBB-03	CLOS E	ECM	5/6/22	1:33:00 PM	5/6/22	1:42:00 PM	00:09	0.00
	Comments: When arrived a found the bridge part in the stow box, Check the alarm in found a BFD fault.										
3516905	PBB-3 Alarm sounding	GS11005	PBB-03	CLOS E	ECM	7/1/22	11:26:00 PM	7/1/22	11:39:00 PM	00:13	0.00
	Comments: PBB-03 Alarm sounding										
	arrived at gate, it's alarm sound issue.. reset and testing, then back in service.										
3516938	Gate 03 Moved the JB alarm is	GS11005	PBB-03	CLOS E	ECM	7/2/22	9:19:00 AM	7/2/22	10:02:00 AM	00:43	0.00
	Comments: Auto level alarm going off										
	The auto level would fault when retracted. Troubleshot the issue and found that the pin for the proximity sensor had fallen out. Put it back										
3516989	Gate 03 DOOR DAMAGE	GS11005	PBB-03	CLOS E	ECM	7/2/22	7:38:00 PM	7/2/22	8:02:00 PM	00:47	0.00
	Comments: gate-03										
	Service door closed just fine it's damaged it needs to be replaced for a new one										
3572443	PBB-3 WILL NOT MOVE	GS11005	PBB-03	CLOS E	ECM	9/8/22	6:18:00 PM	9/8/22	7:07:00 PM	00:49	0.00
	Comments: PBB-03 will not move										
	Canopy sensor was not able to come in contact with canopy arm. Adjust spacer by putting spacer on the back side of the mount.										
3572759	Gate 03 canopy issues	GS11005	PBB-03	CLOS E	ECM	9/12/22	12:18:00 PM	9/12/22	12:53:00 PM	01:10	0.00
	Comments: canopy won't retract, troubleshot, readjusted strap (canopy) in able to go back to normal, RTS										
	we found canopy won't retract, we troubleshot and re-adjusted the strap (canopy) in able to go back to normal and safe for operation										
3577368	Gate 3 Canopy/Auto	GS11005	PBB-03	CLOS E	ECM	9/17/22	1:45:00 AM	9/17/22	2:20:00 AM	00:35	0.00
	Comments: Gate-03 PBB										
	arrived at gate, it's a canopy sensor and auto level issue… adjusted/re-align the canopy sensor , next reset/testing the auto level, then ba										
3570562	3 not moving	GS11005	PBB-03	CLOS E	ECM	9/7/22	6:48:00 PM	9/7/22	6:51:00 PM	00:03	0.00
	Comments: PBB 03										
	Bridge was on aircraft when we arrived. Found no issues. Waited for AOC work order but call was from 1834-1847.										
3577605	PBB 03 Canopy Sensor	GS11005	PBB-03	CLOS E	ECM	9/20/22	12:37:00 AM	9/20/22	1:05:00 AM	00:28	0.00
	Comments: PBB 03										
	Left side canopy drum needed to be adjusted to engage the retract sensor properly. Also to even out the canopy on both sides.										
3577695	GATE 3 HAS ISSUES WITH	GS11005	PBB-03	CLOS E	ECM	9/20/22	11:37:00 PM	9/21/22	12:00:00 AM	00:23	0.00
	Comments: PBB 03										
	Left side canopy sensor was bent. Bent back into position and tested canopy. Back to normal.										
3577722	PBB-03 NOT MOVING	GS11005	PBB-03	CLOS E	ECM	9/21/22	8:58:00 AM	9/21/22	9:07:00 AM	00:09	0.00
	Comments: Found canopy down due to sensor not hitting point. adjusted and got to normal operation.										
3577783	PBB 3 canopy won't retract	GS11005	PBB-03	CLOS E	ECM	9/21/22	6:05:00 PM	9/21/22	6:15:00 PM	00:10	0.00

Comments: operator error, retract and test. RTS

3581928	Gate 03 jetbridge won't move	GS11005	PBB-03	CLOS	ECM	9/26/22	8:51:00 AM	9/26/22	9:10:00 AM	00:19	0.00

Comments: bridge was not moving, canopy sensor issue. adjusted sensor and reset bridge.

3581930	3581930 - PBB -3 Problem with	GS11005	PBB-03	CLOS	ECM	9/26/22	9:35:00 AM	9/26/22	9:46:00 AM	00:11	0.00

Comments: canoopy sensor misaligned, readjust sensor and move bridge normally.

3582062	PBB 3 canopy won't retract	GS11005	PBB-03	CLOS	ECM	9/27/22	7:50:00 PM	9/27/22	9:01:00 PM	01:10	0.00

Comments: PBB 03

We were on the bridge by 1950. Due to offload and turnaround of passengers we had to wait to fix canopy. Adjusted sensor so bridge would

3586207	3586207 - PBB-0 Bridge won't move	GS11005	PBB-03	CLOS	ECM	10/3/22	11:27:00 AM	10/3/22	11:35:00 AM	00:57	0.00

Comments: canopy sensor off, adjusted, fixed canopy sensor, back to normal operation

I found canopy sensor was getting off, I temporary adjusted the sensor in able to deplane the airplane, I went back to this gate after depla

3594572	PBB 03 Canopy will not retract	GS11005	PBB-03	CLOS	ECM	10/6/22	9:58:00 PM	10/6/22	10:14:00 PM	00:16	0.00

Comments: tested canopy, no problem found, RTS

tested canopy, no problem found, RTS

3594904	Gate 3 PBB	GS11005	PBB-03	CLOS	ECM	10/10/22	10:20:00 PM	10/10/22	10:35:00 PM	00:14	0.00

Comments: PBB 03

No lights in bridge and no power. Found operator console door loose causing the interlock to shut bridge off. Once tightened door down power

3602526	gate 03 jet bridge not working	GS11005	PBB-03	CLOS	ECM	10/21/22	5:35:00 PM	10/21/22	5:42:00 PM	00:07	0.00

Comments: door stuck on floor, eventually moved it, inspected auto level, no issues, told op to wait

door stuck on floor but eventually capable of moving it, inspected auto level, no issues. operation is good, let operator know to wait until we

3607444	3607444 - Gate 3 unidentified log	GS11005	PBB-03	CLOS	ECM	10/30/22	11:07:00 AM	10/30/22	4:20:00 PM	14:26	18.15

Comments: removed and replaced hydraulic hose and tested bridge from normal operations, normal operation

two hydraulic hose were broken, removed and replaced hydraulic hose and tested bridge from normal operations, bridge within normal op

3607517	3 not turning on	GS11005	PBB-03	CLOS	ECM	10/30/22	5:58:00 PM	10/30/22	6:06:00 PM	00:14	0.00

Comments: PBB 03

Bridge power wasn't on. Had to reset main breaker and power came on.

3607554	Gate 03 JB is Not moving	GS11005	PBB-03	CLOS	ECM	10/31/22	7:59:00 AM	10/31/22	11:29:00 AM	03:30	0.00

Comments: was on 2 other ECALLs, fixed canopy, left side was not retracting, adjusted setting

3617034	3 not moving	GS11005	PBB-03	CLOS	ECM	11/3/22	8:28:00 PM	11/3/22	8:46:00 PM	00:18	0.00

Comments: arrive at gate, sensor issue, reset and bypass. test and RTS

3617362	Gate 3 PBB	GS11005	PBB-03	CLOS	ECM	11/6/22	10:37:00 PM	11/6/22	10:47:00 PM	00:20	0.00

Comments: bridge was moved and on aircraft when we arrived. agent said they didn't call

bridge was moved and on aircraft when we arrived. agent said they didn't call

3619221	gate 3 showing error messages	GS11005	PBB-03	CLOS	ECM	11/10/22	7:26:00 PM	11/10/22	7:26:00 PM	00:00	0.00

Comments: Airport closed for all commercial operations until 2000. JSM working on returning gates to service a

3617205	gate 03 auto level issue	GS11005	PBB-03	CLOS	ECM	11/5/22	5:28:00 PM	11/5/22	5:39:00 PM	00:11	0.00

Comments: Arrived, auto-level issue, reset, tested, RTS

3619306	gate 03 jet bridge door hit the	GS11005	PBB-03	CLOS	ECM	11/11/22	3:07:00 PM	11/11/22	3:30:00 PM	00:23	0.00

Comments: ACF hit plane door,aircraft mechanic confirmed no damage, adjusted raising speed would raise slower

the bridge ACF hit the bottom of the aircraft door, tested autolevel, worked fine, no damage to the ACF, aircraft mechanic confirmed that

3430822	PBB 4 no power to jetway	GS13509	PBB-04	CLOS	ECM	3/8/22	9:51:00 PM	3/8/22	10:26:00 PM	00:51	0.00

Comments: gpu not giving power

arrived at gate 04 for the GPU no power o they put the GPU on the plane and short the power so had to call goaa maintenance to reset the

3500384	PBB-4 FAULT ERROR	GS13509	PBB-04	CLOS	ECM	6/2/22	5:17:00 PM	6/2/22	5:27:00 PM	00:10	0.00

Comments: PBB-04 Fault error message

Arrived at gate, the bridge was in operation… tested and verified.

3500447	Gate 4 the bridge is not moving	GS13509	PBB-04	CLOS	ECM	6/3/22	9:20:00 AM	6/3/22	9:40:00 AM	00:20	0.00

Comments: Ecall : Bridge will not move, Cycle power off & back on to reset fault & RTS

had to go down & shut main power to PBB & turn it back on bridge working good

3500463	Gate 4 the bridge is not moving	GS13509	PBB-04	CLOS	ECM	6/3/22	10:45:00 AM	6/3/22	10:47:00 AM	00:06	0.00

Comments: wont move

(Time starts at 1045)Bridge was on a plane when I arrived.

3581467	PBB-04 WILL NOT MOVE	GS13509	PBB-04	CLOS	ECM	9/22/22	2:35:00 PM	9/22/22	2:43:00 PM	00:08	0.00

Comments: Bridge wont move

No one was at the gate when I arrived. Tested the bridge functions and the bridge moved fine.

3390266	PBB - Gate 04 metal door closes	GS13509	PBB-04	CLOS	ECM	1/14/22	6:19:00 PM	1/14/22	8:09:00 PM	01:50	0.00

Comments: ECALL: screw missing, install new hardware, tested, RTS

Arrived at gate, checking the metal door finding out the screw is missing, went to the shop get a new hardware, then install the new hardware

3443258	PBB-04 CANOPY ISSUE	GS13509	PBB-04	CLOS	ECM	3/28/22	6:44:00 AM	3/28/22	6:55:00 AM	00:11	0.00

Comments: PBB-04

Arrived, no plane on gate and no one in jet bridge, turned bridge on and test canopy multiple times, no issue was found

3500575	Gate 04 JB is ot moving	GS13509	PBB-04	CLOS	ECM	6/4/22	10:52:00 AM	6/4/22	11:36:00 AM	00:44	0.00

Comments: found key switch wires pulled out of contact block reinstalled in proper location and tested bridge

3539291	Auto lever will not move. Gate 4	GS13509	PBB-04	CLOS E	ECM	8/2/22	8:14:00 AM	8/2/22	8:22:00 AM	00:08	0.00
	Comments: auto-level will not go down, checked switch, loose wires, tightened, tested ok, RTS auto-level will not go down, checked switch, loose wires, tightened, tested ok, RTS										
3539337	PBB-4 AUTO LEVEL NOT	GS13509	PBB-04	CLOS E	ECM	8/2/22	2:29:00 PM	8/2/22	3:06:00 PM	00:37	13.26
	Comments: auto level selector switch had a bad contact block, replaced contact block, test and RTS										
3555644	Piece of metal coming out from	GS13509	PBB-04	CLOS E	ECM	8/25/22	9:28:00 AM	8/30/22	12:00:00 PM	20:04	900.00
	Comments: 8/30/22- got equipment to PBB 4 and replaced both equalizer cables. 8/30/22- got equipment to PBB 4 and replaced both equalizer cables. drove bridge around and adjusted cables as needed.										
3570040	Gate 4 the bridge is not moving	GS13509	PBB-04	CLOS E	ECM	9/2/22	7:37:00 AM	9/2/22	7:43:00 AM	00:06	0.00
	Comments: bridge wont move Vfd 1 had faulted. Reset the vfds and the bridge was able to move normally. Waited until operator drove the bridge into the stow box.										
3570067	Gate 04 they Can't move the	GS13509	PBB-04	CLOS E	ECM	9/2/22	10:13:00 AM	9/2/22	10:24:00 AM	00:11	0.00
	Comments: oversteer, had to bypass										
3570082	PBB-04 ISSUE MOVING	GS13509	PBB-04	CLOS E	ECM	9/2/22	1:23:00 PM	9/2/22	1:27:00 PM	00:10	0.00
	Comments: bridge wont move Tested bridge and bridge works normal operation										
3570171	Gate 04 JB is Not moving	GS13509	PBB-04	CLOS E	ECM	9/3/22	11:04:00 AM	9/3/22	11:12:00 AM	00:08	0.00
	Comments: Bridge wont move BRidge was already fully connected to a plane and passengers were getting off before I arrived.										
3572534	Gate 04 JB is not moving	GS13509	PBB-04	CLOS E	ECM	9/10/22	6:00:00 AM	9/10/22	6:10:00 AM	00:10	0.00
	Comments: Bridge wont move No one was at the gate when I arrived. Tested the bridge and it functioned normally. Another plane was being towed to the gate so I stayed										
3572628	PBB 4 showing a fault	GS13509	PBB-04	CLOS E	ECM	9/10/22	9:28:00 PM	9/10/22	9:31:00 PM	00:03	0.00
	Comments: PBB-04 showing a fault arrived at gate, checking the pilot console.. found out no issue.										
3572659	PBB-4 NOT MOVING	GS13509	PBB-04	CLOS E	ECM	9/11/22	10:22:00 AM	9/11/22	10:39:00 AM	00:34	0.00
	Comments: Bridge was out of stow box, reset control panel, put bridge into stow box. RTS.										
3572665	PBB-04 NOT MOVING	GS13509	PBB-04	CLOS E	ECM	9/11/22	11:15:00 AM	9/11/22	11:20:00 AM	00:10	0.00
	Comments: VFD fault on monitor- reset control panel, won't go back to normal operation,.										
3556026	3556026 - See Jeff JBU one	GS13509	PBB-04	CLOS E	ECM	8/30/22	5:39:00 AM	8/30/22	5:39:00 AM	00:00	0.00
	Comments: Bridge already out of service for repair see work order 3555644										
3581602	Gate 04 PBB VFD FAULT	GS13509	PBB-04	CLOS E	ECM	9/23/22	5:27:00 PM	9/23/22	5:34:00 PM	00:07	0.00
	Comments: Gate-04 PBB VFD fault arrived at gate, the plane was in operation… tested and verified.										
3581651	Gate 04 Floor inside jetbridge	GS13509	PBB-04	CLOS E	ECM	9/24/22	6:48:00 AM	9/24/22	7:10:00 AM	00:22	0.00
	Comments: taped down several spots on the floor that were peeling up with caution tape										
3581668	Gate 04 jetbridge will not move	GS13509	PBB-04	CLOS E	ECM	9/24/22	9:14:00 AM	9/24/22	9:25:00 AM	00:11	0.00
	Comments: no one was at the gate, tested bridge and it worked fine no one was at the gate, tested bridge and it worked fine										
3586366	3586366 - PBB 04 Tiles coming	GS13509	PBB-04	CLOS E	ECM	10/4/22	11:00:00 AM	10/4/22	11:45:00 AM	00:45	0.00
	Comments: tape/ glued tiles down										
3594965	PBB-04 NOT MOVING	GS13509	PBB-04	CLOS E	ECM	10/11/22	1:43:00 PM	10/11/22	1:46:00 PM	00:03	0.00
	Comments: Upon my arrival, bridge on the plane , no issue										
3599331	jet bridge 4 will no move	GS13509	PBB-04	CLOS E	ECM	10/13/22	9:34:00 AM	10/13/22	9:42:00 AM	00:08	0.00
	Comments: Bridge wont move Bridge was already fully connected to a plane when I got there.										
3599697	PBB 4 fault message/won't	GS13509	PBB-04	CLOS E	ECM	10/17/22	7:26:00 PM	10/17/22	7:42:00 PM	00:16	0.00
	Comments: reset power, tested bridge, RTS reset power, tested bridge, RTS										
3599784	PBB 4 not moving	GS13509	PBB-04	CLOS E	ECM	10/18/22	4:11:00 PM	10/18/22	4:23:00 PM	00:12	0.00
	Comments: bridge fixed upon arrival, RTS										
3607195	the jet bridge on gate 4 will not	GS13509	PBB-04	CLOS E	ECM	10/27/22	1:35:00 PM	10/27/22	1:43:00 PM	00:07	0.00
	Comments: issue was a VFD fault. reset the power until bridge could be moved normally. RTS issue was a VFD fault. reset the power until bridge could be moved normally. waited until operator moved bridge to the stow box.										
3607266	Gate 04 JB is not moving	GS13509	PBB-04	CLOS E	ECM	10/28/22	7:32:00 AM	10/28/22	7:40:00 AM	00:08	0.00
	Comments: VFD fault on console, reset console and bridge worked properly										
3607272	Gate 04 JB Is not moving backward	GS13509	PBB-04	CLOS E	ECM	10/28/22	9:00:00 AM	10/28/22	9:09:00 AM	00:09	0.00
	Comments: Bridge wont move backwards Bridge was already parked in the stow box and there was no plane there when I got there.										
3607276	The jet bridge on gate 4 will not	GS13509	PBB-04	CLOS E	ECM	10/28/22	9:35:00 AM	10/28/22	5:11:00 PM	07:25	0.00
	Comments: VFD fault, troubleshoot VFD, RTS.										
3607312	PBB 4 water leaking from light	GS13509	PBB-04	CLOS E	ECM	10/28/22	7:12:00 PM	10/28/22	10:44:00 PM	00:36	0.00
	Comments: PBB-04 water leaking										

Arrived at gate and found water leaking into rotunda. Put on harness and climbed on top of roof. Found severe corrosion on roof of rotunda,

3607321	Gate 4 PBB	GS13509	PBB-04	CLOSED	ECM	10/28/22 10:30:00 PM	10/28/22	10:31:00 PM	00:01	0.00

Comments: Gate-04 PBB

arrived at gate, The AOC asking about the gate # 04 if the bridge is working… yes the bridge was ready for used.

3607359	PBB-4 NOT MOVING	GS13509	PBB-04	CLOSED	ECM	10/29/22 9:46:00 AM	10/29/22	10:01:00 AM	00:14	0.00

Comments: Bridge wont move

Bridge was already on a plane by the time I arrived. (Time starts at 0946)

3607385	PBB-4Jetbridge not moving	GS13509	PBB-04	CLOSED	ECM	10/29/22 4:15:00 PM	10/29/22	4:25:00 PM	00:10	0.00

Comments: PBB-04 Jetbridge not moving

arrived at gate, it's VFD issue… reset/ bypass and testing, back in service.

3607407	PBB-04 wont move	GS13509	PBB-04	CLOSED	ECM	10/29/22 9:19:00 PM	10/29/22	9:21:00 PM	00:02	0.00

Comments: reset system and began working

3607469	PBB- 4 AGENT ASSIST	GS13509	PBB-04	CLOSED	ECM	10/29/22 1:13:00 PM	10/29/22	1:18:00 PM	00:15	0.00

Comments: Assisted Operator to dock PBB, RTS.

3607532	PBB 04 Fault error	GS13509	PBB-04	CLOSED	ECM	10/30/22 10:25:00 PM	10/30/22	10:55:00 PM	01:31	0.00

Comments: bridge wont move.

Vfd fault active. Cleared fault by resetting the bridge. Positioned bridge to better position. Bridge working properly now. (2225-2255)

3607607	PBB-04 inop	GS13509	PBB-04	CLOSED	ECM	10/31/22 7:28:00 PM	10/31/22	7:45:00 PM	00:34	0.00

Comments: there was not any issue with bridge, was already on aircraft and offloading

there was not any issue with bridge, was already on aircraft and offloading

3607642	The JET BRIDGE ON	GS13509	PBB-04	CLOSED	ECM	11/1/22 6:42:00 AM	11/1/22	6:52:00 AM	00:10	0.00

Comments: bridge working on arrival

3607711	PBB-04 NOT MOVING	GS13509	PBB-04	CLOSED	ECM	11/2/22 12:24:00 AM	11/2/22	12:33:00 AM	00:09	0.00

Comments: Bridge was moved and on Aircraft, upon arrival. Agent reset bridge, VFD fault cleared, RTS.

3607732	Jet bridge on gate 4 will not move	GS13509	PBB-04	CLOSED	ECM	11/2/22 8:16:00 AM	11/2/22	8:21:00 AM	00:05	0.00

Comments: VFD02 fault, reset bridge, RTS

3617220	Gate 4 PBB	GS13509	PBB-04	CLOSED	ECM	11/5/22 11:33:00 PM	11/5/22	11:44:00 PM	00:11	0.00

Comments: arrived, VFD issue, reset, bypass, tested, RTS

3617457	Gate 4-PBB issues	GS13509	PBB-04	CLOSED	ECM	11/7/22 8:00:00 PM	11/7/22	8:07:00 PM	00:07	0.00

Comments: cancelled

3594693	PBB-4 NOT MOVING	GS13509	PBB-04	CLOSED	ECM	10/8/22 9:46:00 AM	10/8/22	9:55:00 AM	00:09	0.00

Comments: bridge was on plane

3602936	GATE 4 JETWAY NOT	GS13509	PBB-04	CLOSED	ECM	10/25/22 11:11:00 PM	10/25/22	11:20:00 PM	00:09	0.00

Comments: PBB 04

Had to hard reset do to VFD 1 fault. After reset bridge moved normally.

3607251	PBB 04 VFD1 Fault	GS13509	PBB-04	CLOSED	ECM	10/28/22 12:31:00 AM	10/28/22	12:33:00 AM	00:02	0.00

Comments: PBB -04 VFD. fault

Arrived at gate, it's VFD issue… reset/ testing, back in service,

3385656	GATE 6 JETWAY KEEPS	GS13510	PBB-06	CLOSED	ECM	1/12/22 3:41:00 AM	1/12/22	3:43:00 AM	00:02	0.00

Comments: ECALL: Agent said accidentally jammed the raise button, inspected, push button functional,RTS

When I arrived the agent explained to me the situation… and so He was telling me that he accidentally jammed the raise push button via

3390540	Gate 6 PBB	GS13510	PBB-06	CLOSED	ECM	1/17/22 11:33:00 PM	1/17/22	11:40:00 PM	00:07	0.00

Comments: Gate-6 PBB

arrived at gate, checking the outlet, finding out no power supply… reset/testing and back to service.

3477695	PBB gate 6 moves too slow	GS13510	PBB-06	CLOSED	ECM	5/5/22 4:05:00 PM	5/5/22	4:30:00 PM	00:48	0.00

Comments: PBB-06

Arrived at PBB cleaned proximity sensors, did not resolve issue. Upon further investigation notice limit switch was making contact with the

3393516	GT 6 Up jetway button is stuck	GS13510	PBB-06	CLOSED	ECM	1/22/22 8:34:00 PM	1/22/22	8:47:00 PM	00:13	0.00

Comments: Gate-6 up jetway button stuck

arrived at gate, checking the button stuck, remove the old button cover and installing a new cover,, testing…good to go.

3393561	PBB 6 not moving	GS13510	PBB-06	CLOSED	ECM	1/23/22 3:29:00 PM	1/23/22	3:39:00 PM	00:10	0.00

Comments: ECALL:The button is sticking but is working now but put spray and is little working for now

3433361	PBB 06 Outlet not working	GS13510	PBB-06	CLOSED	ECM	3/16/22 10:55:00 PM	3/16/22	11:01:00 PM	00:06	0.00

Comments: PBB-06 outlet not working

arrived at gate, checking the bridge outlet… finding out is not working… reset and testing… back in service.

3480131	Gate 06 Possible Leak	GS13510	PBB-06	CLOSED	ECM	5/12/22 10:03:00 AM	5/12/22	10:55:00 AM	00:18	21.79

Comments: gate-06

Hydraulic filter it's leaking, replaced with a new one

3490370	The cousul latch on control panel is	GS13510	PBB-06	CLOSED	ECM	5/30/22 10:17:00 AM	5/30/22	10:22:00 AM	00:05	0.00

Comments: Door latch holder was loose. Tightened and secured hardware. Back in service

3500772	Gate 06 PBB AUTOLEVEL	GS13510	PBB-06	CLOSED	ECM	6/5/22 1:40:00 PM	6/5/22	2:12:00 PM	00:32	64.00

Comments: arrived plane on gate autolevel in operation tested auto level its working properly

Noticed ramp stairs mirror on floor in front of console went and got new mirror from parts during installation passengers started boarding

3503326	Gate 6 PBB	GS13510	PBB-06	CLOS	ECM	6/14/22	4:57:00 AM	6/14/22	5:07:00 AM	00:11	0.00
	Comments: Arrive, alarm going off, reset auto level										
3555207	Gate 06 PBB NO MVMT	GS13510	PBB-06	CLOS	ECM	8/20/22	8:51:00 PM	8/20/22	9:00:00 PM	00:09	0.00
	Comments: Gate-06 PBB no mvmt										
	Arrived at gate, the plane was on operation… tested and verified.										
3548396	Gate 6 move the	GS13510	PBB-06	CLOS	ECM	8/10/22	10:08:00 AM	8/10/22	10:20:00 AM	00:12	0.00
	Comments: moved PBB for the painters										
3594700	Gate 06 Slow	GS13510	PBB-06	CLOS	ECM	10/8/22	10:43:00 AM	10/8/22	10:55:00 AM	00:12	0.00
	Comments: tested bridge, moved normally, RTS										
3599404	Gate 6 PBB wont	GS13510	PBB-06	CLOS	ECM	10/14/22	9:21:00 AM	10/14/22	9:34:00 AM	00:13	0.00
	Comments: Bridge wont move										
	Bridge was already fully connected to a plane when I arrived.										
3599445	PBB 6 auto level	GS13510	PBB-06	CLOS	ECM	10/14/22	5:10:00 PM	10/14/22	5:24:00 PM	00:14	0.00
	Comments: autolevel not stop moving, turned off, autolevel wheel loose, tightened, secured, RTS										
	arrived at gate, tested auto-level, autolevel would not stop moving, turned off and inspected assembly, autolevel wheel was extremely loose,										
3599613	Gate 06 PBB	GS13510	PBB-06	CLOS	ECM	10/16/22	6:33:00 PM	10/16/22	7:39:00 PM	01:48	17.09
	Comments: PBB 06										
	Hydraulic leak at the filter. Removed old filter and replaced with new. Leak went away.										
3607314	gate 6 jet bridge	GS13510	PBB-06	CLOS	ECM	10/28/22	7:37:00 PM	10/28/22	7:42:00 PM	00:05	0.00
	Comments: Gate-06 jetbridge not moving										
	arrived at gate, the bridge was in operation… tested and verified.										
3607609	6 not moving	GS13510	PBB-06	CLOS	ECM	10/31/22	8:05:00 PM	10/31/22	8:11:00 PM	00:06	0.00
	Comments: wasn't issue at all with bridge, agent said she should of cancelled										
	wasn't issue at all with bridge, agent said she should of cancelled										
3408547	PBB 8 not moving	GS13512	PBB-08	CLOS	ECM	2/3/22	8:20:00 PM	2/3/22	10:18:00 PM	03:46	0.00
	Comments: Ecall… BRIDGE WONT MOVE										
	Felino needed assistance troubleshooting bridge… so when I arrived we started troubleshooting… checked to see if the bridge was on any										
3408562	GATE 08 JETWAY ALARM	GS13512	PBB-08	CLOS	ECM	2/4/22	2:56:00 AM	2/4/22	3:04:00 AM	00:09	0.00
	Comments: Ecall… bridge alarm going off…										
	When we arrived I immediately noticed/heard that the auto level was faulted… so I reset auto level.. test going up/down… RTS PLANE										
3408909	8 showing fault	GS13512	PBB-08	CLOS	ECM	2/8/22	9:05:00 PM	2/8/22	9:24:00 PM	00:32	0.00
	Comments: ECALL:fault reset from the breaker to get to move and it did I drove it forward , RTS										
3408926	PBB-08 ERROR CODE	GS13512	PBB-08	CLOS	ECM	2/9/22	8:11:00 AM	2/9/22	8:27:00 AM	00:16	62.00
	Comments: Ecall : Error message, Airline needs to contact Oxford to fix broken deadman, RTS										
	Told ground crew the deadman to move bridge was broken they need to call Oxford to fix it										
3408930	Gate 08 JB is not	GS13512	PBB-08	CLOS	ECM	2/9/22	9:14:00 AM	2/9/22	9:52:00 AM	00:23	0.00
	Comments: pbb-08 error message, arrived to bridge with message on screen of GPU in us.										
	Agent also said had message #2 VFD fault, raise GPU hoist, turned bridge off, waited 1 min turned on bridge, watched agent drive to airc										
3393564	GPU-08 not	GS13512	PBB-08	CLOS	ECM	1/23/22	4:14:00 PM	1/23/22	4:25:00 PM	00:11	0.00
	Comments: call came in gpu not working. arrived found it connected to plane and running.										
	Ground crew said it shut off twice after connected. Tested unit all voltage readings are good and unit stays running ground crew said they										
3408583	The auto lever wil	GS13512	PBB-08	CLOS	ECM	2/4/22	9:24:00 AM	2/8/22	2:21:00 PM	25:08	823.66
	Comments: auto level inop										
	Before I left the ecall I was told that the auto level was faulted again. Went and tried to test the auto level again but it would fault immediat										
3433059	3433059 - PBB-0	GS13512	PBB-08	CLOS	ECM	3/14/22	6:08:00 AM	3/14/22	6:13:00 AM	01:03	332.55
	Comments: went back after departure and found breaker tripped in pp panel reset and lights came on										
	Also found nose piece bad on gpu cable removed and replaced with new one and inspected gpu hoist and found switch stuck in hoist un stuck										
3455586	3455586 - PBB 8	GS13512	PBB-08	CLOS	ECM	4/10/22	12:55:00 PM	4/10/22	1:01:00 PM	00:06	0.00
	Comments: PBB-08										
	Arrived, bridge was on p,and and parked, no one in bridge, no problem detected										
3480608	8 not moving	GS13512	PBB-08	CLOS	ECM	5/17/22	6:47:00 PM	5/17/22	6:53:00 PM	00:06	0.00
	Comments: Arrived to pbb foumd vfd fault. Cycled power, fault cleared. Checked pbb functions										
3490668	The bypass	GS13512	PBB-08	CLOS	ECM	6/1/22	8:30:00 AM	6/1/22	8:30:00 AM	00:00	0.00
	Comments: Gate OOS for PM being performed by JSM. Button is also JetBlue equipment.										
3508106	Gate 08 trouble	GS13512	PBB-08	CLOS	ECM	6/17/22	12:36:00 PM	6/17/22	12:45:00 PM	00:09	0.00
	Comments: Bridge wheels having trouble moving wheels. Bridge on plane when I arrived.										
	Unable to test bridge until the plane leaves at 1350.										
3508168	Gate 8 PBB	GS13512	PBB-08	CLOS	ECM	6/17/22	11:39:00 PM	6/17/22	11:43:00 PM	00:04	0.00
	Comments: No issue the Bridge is working fine										
3531055	PBB 8 canopy	GS13512	PBB-08	CLOS	ECM	7/20/22	3:06:00 PM	7/20/22	3:17:00 PM	00:11	0.00
	Comments: Canopy wont retract										
	No one was at the gate. Canopy was fully retracted already. Tested the canopy by extending it and retracting it and was able to do so with										
3550287	PBB-08 NOT MOVING	GS13512	PBB-08	CLOS	ECM	8/13/22	10:07:00 AM	8/13/22	10:17:00 AM	00:10	0.00

Comments: Bridge wont move

He cable hoist was down and the GPU cable was on and running. Had to get the ground crew to remove the cable and raise the hoist. Bridge

3555909	Gate 08 PBB AUTO LEVEL	GS13512	PBB-08	CLOSED	ECM	8/28/22	3:40:00 PM	8/28/22	3:45:00 PM	00:05	0.00

Comments: PBB-08

Reset Auto Level.

3581897	GATE 8 ISSUE WITH	GS13512	PBB-08	CLOSED	ECM	9/25/22	10:23:00 PM	9/25/22	10:27:00 PM	00:04	0.00

Comments: PBB 08

Auto level alarm was sounding. Reset auto level and checked proper operation. No problem to report. Aerik W./Blakeley H. 2206-2218

3586145	PBB 8 no power	GS13512	PBB-08	CLOSED	ECM	10/2/22	5:33:00 PM	10/2/22	5:45:00 PM	00:12	0.00

Comments: PBB 08

Bridge power was on but ramp crew wasn’t pushing bypass button for gate agent so she could move. Once bypass button pushed bridge

3586380	PBB-8 NOT MOVING	GS13512	PBB-08	CLOSED	ECM	10/4/22	1:51:00 PM	10/4/22	1:54:00 PM	00:03	0.00

Comments: upon arrival, bridge is on the place, no issue, it is working normal operation

3595128	PBB 08 leaking hydraulic	GS13512	PBB-08	CLOSED	ECM	10/12/22	9:59:00 PM	10/13/22	12:15:00 AM	02:54	892.49

Comments: PBB-08 Leaking hydraulic

Arrived at gate, tested hydraulic system and noticed severe leak from high pressure filter bowl. Removed filter bowl and tried tightening it,

3602427	Gate 08 PBB HYDRO LEAK	GS13512	PBB-08	CLOSED	ECM	10/20/22	3:00:00 PM	10/20/22	5:37:00 PM	01:52	0.00

Comments: Hydraulic leak

Leak was coming from the side of the high pressure filter. A plane was still on the bridge so I put a bucket underneath it while I went to go

3602772	PBB-8 LEAKING FLUID	GS13512	PBB-08	CLOSED	ECM	10/24/22	9:55:00 AM	10/24/22	12:33:00 PM	05:16	302.34

Comments: hose busted, leaking oil, replaced hose and filled hydraulic oil, cleaned up, RTS

found 1 foot hose was busted and leaking oil, we replaced the hose with brand new hose & filled a fine gallon hydraulic oil and cleaned up the

3617360	Gate 8 PBB	GS13512	PBB-08	CLOSED	ECM	11/6/22	10:22:00 PM	11/6/22	10:36:00 PM	00:28	0.00

Comments: bridge was already moved back and no plane present tested bridge and found no issues.

3617418	PBB-8 LEAKING FUEL	GS13512	PBB-08	CLOSED	ECM	11/7/22	12:07:00 PM	11/7/22	1:48:00 PM	02:53	0.00

Comments: remove and replaced broken gasket bridge back in normal operation

remove and replaced broken gasket bridge back in normal operation

3599903	8 jetbridge moving forward too fast	GS13512	PBB-08	CLOSED	ECM	10/19/22	5:18:00 PM	10/19/22	5:23:00 PM	00:05	0.00

Comments: Bridge docked & fixed before arrival. RTS.

3500516	PBB-09 BOTTON THAT	GS13513	PBB-09	CLOSED	ECM	6/3/22	6:48:00 PM	6/3/22	7:00:00 PM	00:12	0.00

Comments: PBB-09

Arrived at gate, the bridge was in operation… tested and verified.

3443242	Gate 9 PBB	GS13513	PBB-09	CLOSED	ECM	3/27/22	11:26:00 PM	3/27/22	11:49:00 PM	00:15	0.00

Comments: PBB-9

Screws backed out on Access panel for rollers. Re-secured panel. PBB back in service

3443549	PBB - GATE 09 RUBBER	GS13513	PBB-09	CLOSED	ECM	3/30/22	4:00:00 PM	3/30/22	4:36:00 PM	00:32	0.00

Comments: PBB-09

Secured canopy padding. PBB back in service

3455855	PBB-09 NOT MOVING	GS13513	PBB-09	CLOSED	ECM	4/13/22	11:23:00 AM	4/13/22	11:33:00 AM	00:10	0.00

Comments: gate-9

Arrived at gate 9 , it was in operation, gpu hoist was down,

3485490	Gate 9-PBB wont move	GS13513	PBB-09	CLOSED	ECM	5/24/22	6:27:00 PM	5/24/22	6:39:00 PM	00:12	0.00

Comments: PBB 09

Turn key switch for power was turned all the way around pulling wires out. Retired switch and powered on without issue.

3490654	The bypass button is broken	GS13513	PBB-09	CLOSED	ECM	6/1/22	9:35:00 AM	6/1/22	9:35:00 AM	00:00	0.00

Comments: Button is JetBlue equipment and not serviced by JSM.

3538761	GOAA painters needed jet bridge	GS13513	PBB-09	CLOSED	ECM	7/28/22	12:13:00 PM	7/28/22	12:14:00 PM	00:01	0.00

Comments: moved bridge out of the way for painters

3555418	The rug inside jet bridge on gate 9 is	GS13513	PBB-09	CLOSED	ECM	8/23/22	8:45:00 AM	8/23/22	9:30:00 AM	00:45	0.00

Comments: rib rubber on transition ramp damaged. removed whole piece and replaced with rib rubber

3577434	Gate 09 PBB CONSOLE NO	GS13513	PBB-09	CLOSED	ECM	9/17/22	7:31:00 PM	9/17/22	7:38:00 PM	00:07	0.00

Comments: Gate-09 PBB console no power

arrived at gate, checking the console… found out no issue.

3599581	3599581 - PBB-09 Unknown log	GS13513	PBB-09	CLOSED	ECM	10/16/22	12:10:00 PM	10/16/22	1:22:00 PM	02:26	0.00

Comments: high pressure switch oil was leaking, replaced a bad high pressure switch with a brand new one

we found high pressure switch oil was leaking, replaced a bad high pressure switch with a brand new one,

3607516	Gate 9-PBB issues	GS13513	PBB-09	CLOSED	ECM	10/30/22	5:31:00 PM	10/30/22	5:42:00 PM	00:22	0.00

Comments: GPU 09

Aircraft receptacle was found really wet. Dried it out and plugged unit back in. Powered on without further issue.

3619222	gate 9 showing error messages	GS13513	PBB-09	CLOSED	ECM	11/10/22	7:27:00 PM	11/10/22	7:27:00 PM	00:00	0.00

Comments: Airport closed for all commercial operations until 2000. JSM working on returning gates to service a

3619285	Gate 09 jetbridge wheels will not	GS13513	PBB-09	CLOSED	ECM	11/11/22	12:38:00 PM	11/11/22	12:45:00 PM	00:07	0.00

Comments: canopy down with a indicator light on, retracted back, normal operation, informed operator

canopy was down with a indicator light on, retracted back, bridge went to normal operation, operator was there when I showed him

3619292	PBB Gate 9 won't move	GS13513	PBB-09	CLOSED	ECM	11/11/22	2:04:00 PM	11/11/22	2:10:00 PM	00:06	0.00
	Comments: issue was a VFD fault, reset.										
3393824	PBB 17 not moving	GS13522	PBB-17	CLOSED	ECM	1/26/22	7:34:00 PM	1/26/22	8:22:00 PM	00:40	0.00
	Comments: bridge not moving Arrived at gate 17 the bridge was pulled out to the fullest and would not move to the azul plane I did what needed to be done I had got the										
3416250	PBB-17 NOT WORKING	GS13522	PBB-17	CLOSED	ECM	2/18/22	4:19:00 PM	2/18/22	4:22:00 PM	00:03	0.00
	Comments: Ecall… Bridge wont move When I arrived the bridge was already docked onto aircraft TF-ICO… so then I went inside to look for the gate agent and there was not one										
3416715	PBB 17 won't move	GS13522	PBB-17	CLOSED	ECM	2/23/22	5:44:00 PM	2/23/22	5:49:00 PM	00:05	0.00
	Comments: Ecall : Won't move, Arrived at gate, checking the bridge... found out no issue.										
3443563	17 not moving	GS13522	PBB-17	CLOSED	ECM	3/30/22	6:41:00 PM	3/30/22	6:51:00 PM	00:10	0.00
	Comments: PBB-17 GPU hoist was down preventing PBB from steering. PBB back in service										
3455550	Gate 17 PBB/Carpet	GS13522	PBB-17	CLOSED	ECM	4/10/22	12:59:00 AM	4/10/22	12:08:00 PM	03:57	35.13
	Comments: Carpet issue When I went to the bridge this morning I found that the carpet in tunnel c was folded in half and sticking out under the tunnel ramp . I then										
3485301	17 not moving	GS13522	PBB-17	CLOSED	ECM	5/22/22	9:30:00 PM	5/22/22	9:36:00 PM	00:06	0.00
	Comments: PBB 17 Bridge was moving slow. Cleaned off aircraft detect sensors. Bridge back to normal movement.										
3503572	GATE 17 AUTOLEVEL	GS13522	PBB-17	CLOSED	ECM	6/16/22	12:00:00 AM	6/16/22	12:08:00 AM	00:08	0.00
	Comments: ECALL-Arrived at gate 17 and it was on the aircraft, no alarm , back in service Arrived at gate 17 and it was on the aircraft, no alarm , back in service										
3508038	PBB-17 NOT MOVING	GS13522	PBB-17	CLOSED	ECM	6/16/22	8:51:00 PM	6/16/22	8:57:00 PM	00:06	0.00
	Comments: PBB-17 not moving arrived at gate, the bridge was in operation, tested and verified.										
3508046	PBB-17 Auto Leve	GS13522	PBB-17	CLOSED	ECM	6/16/22	10:30:00 PM	6/16/22	10:40:00 PM	00:10	0.00
	Comments: pbb-17 issue I arrived at gate 17 and the plane door was resting on the cab floor it was high I ask them what happen the agent said it just happen so there										
3525852	17 not moving	GS13522	PBB-17	CLOSED	ECM	7/11/22	5:50:00 PM	7/11/22	6:10:00 PM	00:40	0.00
	Comments: bridge was on aircraft when arrived, inspected and found no problem bridge was on aircraft when arrived, inspected and found no problem										
3530546	Gt 17 No power to bridge	GS13522	PBB-17	CLOSED	ECM	7/15/22	12:05:00 AM	7/15/22	12:20:00 AM	00:15	0.00
	Comments: Gate-17 no power to the bridge arrived at gate, it was a console not properly close… locked the console and testing, back in service.										
3550710	jb not moving	GS13522	PBB-17	CLOSED	ECM	8/17/22	3:05:00 PM	8/17/22	3:08:00 PM	00:03	0.00
	Comments: upon arrival hoist was down, raised hoist										
3594594	Gate 17 the jetway is not	GS13522	PBB-17	CLOSED	ECM	10/7/22	9:54:00 AM	10/7/22	10:04:00 AM	00:10	0.00
	Comments: tested bridge, worked fine. operator able to move bridge in place with no issues. RTS tested bridge, worked fine. operator able to move bridge in place with no issues. RTS										
3599844	Gate 17 wheel are not moving	GS13522	PBB-17	CLOSED	ECM	10/19/22	8:31:00 AM	10/19/22	8:51:00 AM	00:40	0.00
	Comments: Bridge parked on plane the wrong way, Crew move the wheel of plane & pushed back out of the bridge.										
3594935	The jet bridge handle from ramp	GS13522	PBB-17	CLOSED	ECM	10/11/22	7:31:00 AM	10/11/22	7:53:00 AM	00:22	0.00
	Comments: Found no issues with doors, all service doors were working normal operation. RTS.										
3393401	Gate 31 jetway is not moving	GS13836	PBB-31	CLOSED	ECM	1/21/22	6:14:00 AM	1/21/22	6:29:00 AM	00:06	0.00
	Comments: Ecall : Bridge won't move, Call cancelled on route to gate										
3398831	PBB-31 WILL NOT MOVE	GS13836	PBB-31	CLOSED	ECM	2/2/22	12:27:00 PM	2/2/22	12:40:00 PM	00:31	0.00
	Comments: Bridge wont move back Bridge was able to move with no issue. Operator showed me a picture of the console when it wasn't moving and it was showing a VFD fault.										
3408571	The Jet bridge wil not move. Gate	GS13836	PBB-31	CLOSED	ECM	2/4/22	7:55:00 AM	2/4/22	8:08:00 AM	00:13	0.00
	Comments: Bridge wont move Bridge had no one present when I arrived. Tested bridge and it worked fine. Checked alarm history but found no recent issue.										
3432671	Gate 31 PBB NO MVMT	GS13836	PBB-31	CLOSED	ECM	3/10/22	6:06:00 AM	3/10/22	1:11:00 PM	11:13	1,897.00
	Comments: bridge will not move After spirit departed from the gate , Jose and I started trouble shooting the bridge and found that VFD #2 would fault out so we went to ge										
3446453	Gate 31 PBB will not move	GS13836	PBB-31	CLOSED	ECM	4/1/22	12:39:00 PM	4/1/22	12:39:00 PM	00:00	0.00
	Comments: call canceled before arrival per Lloyd										
3501155	Gt 31 not moving	GS13836	PBB-31	CLOSED	ECM	6/8/22	10:57:00 PM	6/8/22	11:07:00 PM	00:17	0.00
	Comments: bridge not moving I arrived at 31 the screen was saying vfd so I reset got the functions working back in service										
3503558	PBB-31 NOT MOVING	GS13836	PBB-31	CLOSED	ECM	6/15/22	7:35:00 PM	6/15/22	7:47:00 PM	00:23	0.00
	Comments: bridge -31 not moving The bridge was on plane needed to come off I just turn the bridge off then turn back on the bridge was moving back in service										
3390169	Gate 31 JB is not working	GS13836	PBB-31	CLOSED	ECM	1/13/22	5:04:00 AM	1/13/22	5:12:00 AM	00:14	0.00

Comments: Plane was on bridge and unloading passengers.

3390457	The jet bridge on gate 31 will not	GS13836	PBB-31	CLOS	ECM	1/17/22	7:25:00 AM	1/17/22	7:32:00 AM	00:07	0.00

Comments: PBB-31

Arrived. Talked to gate agent, said there was no issue. Bridge is in service 0725-0732

3398684	Gt 31 wont move	GS13836	PBB-31	CLOS	ECM	1/31/22	2:14:00 PM	1/31/22	2:18:00 PM	00:04	0.00

Comments: ECALL:Talk to gate agent screen had vfd error reset power back in service

3398687	Gate 31 - PBB not moving	GS13836	PBB-31	CLOS	ECM	1/31/22	3:33:00 PM	1/31/22	3:36:00 PM	00:03	0.00

Comments: ECALL: bridge in op. Gpu hoist was down

3398712	PBB 31 showing a fault	GS13836	PBB-31	CLOS	ECM	1/31/22	9:52:00 PM	1/31/22	10:09:00 PM	00:27	0.00

Comments: bridge showing fault vfd

we arrived at the gate-31 I open the panel to reset got the bridge back to move and I noticed the the plane was not on the letter B it was in

3398786	Gt 31 not moving	GS13836	PBB-31	CLOS	ECM	2/1/22	6:46:00 PM	2/1/22	6:53:00 PM	00:07	0.00

Comments: gate -31 not moving

arrived at the gate-31 the report saying bridge not moving properly I turn the bridge on I moved it forward about five feet then went backw

3408715	Gate 31 PBB	GS13836	PBB-31	CLOS	ECM	2/5/22	10:21:00 PM	2/5/22	10:32:00 PM	00:20	0.00

Comments: Ecall.. bridge wont move assisted felino

3413223	Gate 31-PBB not moving	GS13836	PBB-31	CLOS	ECM	2/11/22	4:24:00 PM	2/11/22	4:29:00 PM	00:05	0.00

Comments: Mark checking the bridge , finding out VFD issue… reset/bypass and testing, good to go.

3416345	Gt 31 Auto Level	GS13836	PBB-31	CLOS	ECM	2/19/22	9:45:00 PM	2/19/22	10:01:00 PM	00:16	0.00

Comments: Gate-31 auto level

arrived at gate, checking the auto level… found out no issue.

3420979	GATE 31 NOT TURNING ON	GS13836	PBB-31	CLOS	ECM	2/26/22	2:12:00 AM	2/26/22	2:29:00 AM	00:03	0.00

Comments: bridge 31 not turning on

As felino was heading to the called AOC called and said they got it working called was canceled

3421179	PBB 31 showing a fault	GS13836	PBB-31	CLOS	ECM	2/28/22	2:16:00 PM	2/28/22	2:38:00 PM	00:22	0.00

Comments: pbb 31 showinf failt waitinng on aircraft N604NK to shut down emgines

VFD 1 Faukt reset VFD did history check found both VFD 1 and VFD 2 faults

3421249	PBB-31 NOT WORKING	GS13836	PBB-31	CLOS	ECM	3/1/22	9:33:00 AM	3/1/22	9:43:00 AM	00:10	0.00

Comments: Arrived, moved bridge for painters

3430584	Gate 31-PBB not moving	GS13836	PBB-31	CLOS	ECM	3/6/22	2:27:00 PM	3/6/22	2:36:00 PM	00:09	0.00

Comments: call came in for bridge not moving arrived no plane at gate only the agent started bridge

Tested all functions and noticed a few floor all the way down on right side agent said that's what she called for had her lower bridge and

3433264	PBB-31 NOT WORKING	GS13836	PBB-31	CLOS	ECM	3/16/22	6:41:00 AM	3/16/22	6:48:00 AM	00:07	0.00

Comments: arrived plane waiting to leave screen shows no fault turned key switch to off then operate

And pressed start and bridge backed up had gate agent put bridge in stow box then checked alarm history says a plc module had faulted

3438164	31 not moving	GS13836	PBB-31	CLOS	ECM	3/21/22	9:04:00 PM	3/21/22	9:13:00 PM	00:09	0.00

Comments: bridge 31 not moving

I arrived at the bridge 31 it was vfd fault I reset the bridge and got it to move to the plane bridge back in service

3464409	PBB-31 NOT MOVING	GS13836	PBB-31	CLOS	ECM	4/22/22	5:55:00 PM	4/22/22	6:01:00 PM	00:06	0.00

Comments: arrived at gate, checking the the pilot console, it's oversteer issue… reset/bypass and testing, RTS

3469234	PBB-31 CABIN FLOOR WILL	GS13836	PBB-31	CLOS	ECM	4/28/22	7:16:00 PM	4/28/22	7:29:00 PM	00:13	0.00

Comments: PBB-31 cabin floor will not level

Arrived at gate, checking the cabin floor, finding out the cab floor is not level, re- level the cab floor and testing then back in service.

3477960	PBB - GATE 31 WHEELS WONT	GS13836	PBB-31	CLOS	ECM	5/8/22	4:37:00 PM	5/8/22	4:40:00 PM	00:03	0.00

Comments: PBB-31

Pbb had a VFD fault, cycled power pbb back in service

3480396	Gate 31 issue moving jet bridge	GS13836	PBB-31	CLOS	ECM	5/15/22	9:47:00 AM	5/15/22	9:56:00 AM	00:17	0.00

Comments: PBB-31

Arrived, bridge was on plane, no issue found

3385472	Gate 31 RAMP DOOR CLOSER	GS13836	PBB-31	CLOS	ECM	1/10/22	10:51:00 AM	1/10/22	12:05:00 PM	01:10	300.00

Comments: ECALL:Installed new door closer on door and tested picked up and removed broken closer from inside

3480475	Gate 31 auto leve issue	GS13836	PBB-31	CLOS	ECM	5/17/22	10:48:12 AM	5/17/22	10:48:12 AM	00:00	0.00

Comments: PBB-31

Call cancelled

3485406	Gate 31- PBB auto level issu	GS13836	PBB-31	CLOS	ECM	5/23/22	7:57:00 PM	5/23/22	8:04:00 PM	00:07	0.00

Comments: PBB-31

Auto level alarm engaged, cycled power to reset alarm, adjust cab floor, notice there was to much angle while deplaning

3485536	Gate 31 the jetway is not	GS13836	PBB-31	CLOS	ECM	5/25/22	8:40:00 AM	5/25/22	8:51:00 AM	00:11	0.00

Comments: gate -31 bridge is not moving

Arrived at bridge 31 it will not move look on the screen vfd so I turn bridge off and made shore the vfd was reset had the gate agent moved

3517012	3517012 - PBB 31 Bridge	GS13836	PBB-31	CLOS	ECM	7/3/22	8:10:00 AM	7/3/22	8:15:00 AM	00:05	0.00

Comments: bridge 31 not moving

I arrived at gate-31 the called was saying bridge not moving I turned bridge on moving it forward and backwards no problem I did the vertical

3525660	Gate 31 PBB NO MVMT	GS13836	PBB-31	CLOS	ECM	7/9/22	8:40:00 PM	7/9/22	8:49:00 PM	00:09	0.00
	Comments: Gate-31 PBB no mvmt arrived at gate, checking the pilot console… found out no issue. then back in service.										
3534595	Gate 31 issue with door not	GS13836	PBB-31	CLOS	ECM	7/27/22	10:38:00 AM	7/27/22	11:23:00 AM	00:43	31.67
	Comments: Door cant stay open Checked the doors on the bridge and found that the door holder was missing from the left double door. Went to parts, had to wait for them										
3550650	PBB 31 showing a fault	GS13836	PBB-31	CLOS	ECM	8/16/22	8:59:00 PM	8/16/22	9:05:00 PM	00:06	0.00
	Comments: PBB 31 Bridge was operating and parked on aircraft when we arrived. Found no issues.										
3555037	PBB 31 Error Msg Read man	GS13836	PBB-31	CLOS	ECM	8/18/22	9:58:00 PM	8/18/22	10:19:00 PM	00:40	0.00
	Comments: bridge-31 not moving arrived at gate-31 the bridge is on the plane had I big gap I had to tell the crew to watch so nobody trip I talk to the gate agent and she said										
3572407	Gate 31 JB is not moving	GS13836	PBB-31	CLOS	ECM	9/8/22	12:23:00 PM	9/8/22	12:30:00 PM	00:07	0.00
	Comments: Bridge already on plane and unloading passengers when i arrived.										
3581712	Gate 31-PBB issue	GS13836	PBB-31	CLOS	ECM	9/24/22	4:51:00 PM	9/24/22	5:02:00 PM	00:22	0.00
	Comments: bypass/ reset										
3586436	Gate 31 JB is not moving	GS13836	PBB-31	CLOS	ECM	10/5/22	10:05:00 AM	10/5/22	10:24:00 AM	00:02	0.00
	Comments: Bridge wont move. Bridge was fully connected to plane when i arrived.										
3586506	31 not moving	GS13836	PBB-31	CLOS	ECM	10/5/22	9:43:00 PM	10/5/22	10:15:00 PM	00:32	0.00
	Comments: VFD fault on bridge, reset and RTS										
3594941	Jet bridge on gate 31 will not move	GS13836	PBB-31	CLOS	ECM	10/11/22	8:47:00 AM	10/11/22	8:55:00 AM	00:16	0.00
	Comments: operator error, bridge back in normal op										
3599710	PBB 31 VD1 Fault	GS13836	PBB-31	CLOS	ECM	10/17/22	11:29:00 PM	10/17/22	11:52:00 PM	00:46	0.00
	Comments: VFD fault, reset the VFD, guided the operations to steer, bridge working properly, RTS bridge not moving as directed, VFD fault found, properly reset the VFD, guided the operations to steer, bridge working properly, called bac										
3607776	PBB 31 WILL NOT MOVE	GS13836	PBB-31	CLOS	ECM	11/2/22	10:31:00 PM	11/2/22	10:40:00 PM	00:09	0.00
	Comments: no issue, bridge moving upon arrival.										
3581554	Gate 31 the bridge is not	GS13836	PBB-31	CLOS	ECM	9/23/22	8:31:00 AM	9/23/22	8:42:00 AM	00:11	0.00
	Comments: tested bridge, able to move it without issue, waited till the operator drove the bridge tested bridge, I was able to move it without issue, waited till the operator drove the bridge to the plane										
3385560	PBB 36 oversteer	GS13525	PBB-36	CLOS	ECM	1/11/22	2:48:00 PM	1/11/22	2:56:00 PM	00:13	0.00
	Comments: ECALL: trouble turning left. Will have to come back to check it out after plane leaves, RTS										
3393821	PBB - GATE 36 BRIDGE IS	GS13525	PBB-36	CLOS	ECM	1/26/22	7:27:00 PM	1/26/22	7:36:00 PM	00:14	0.00
	Comments: bridge -36 not moving Arrived at gate 36 bridge is on the plane felino and I check the bridge the agent said that she turn it off turn back on bridge move to the plane										
3398325	Gate 36 PBB WHEELS	GS13525	PBB-36	CLOS	ECM	1/27/22	11:56:00 AM	1/27/22	12:05:00 PM	00:11	0.00
	Comments: Ecall : Issue with wheels,Bridge was on a plane and unloading passengers when I arrived, NPF & RTS										
3398337	PBB - GATE 36 NOT MOVING	GS13525	PBB-36	CLOS	ECM	1/27/22	1:45:00 PM	1/27/22	1:54:00 PM	00:21	0.00
	Comments: pbb-36 Assisted to Rich										
3398552	Gate 36 PBB MVMT	GS13525	PBB-36	CLOS	ECM	1/30/22	7:24:00 AM	1/30/22	8:00:00 AM	00:15	0.00
	Comments: PBB-36 Went to call. Aoc put wrong gate and issue. Problem was gate 36 steering issue. No issue found, gate in service										
3398572	3398572 - PBB 36 Bridge won't	GS13525	PBB-36	CLOS	ECM	1/30/22	11:36:00 AM	1/30/22	11:46:00 AM	00:04	0.00
	Comments: arrived plane waiting at gate found deadman button loose adjusted and tested and got bridge to plane Called AOC and blocked gate from 14:00 to 15:00 hundred hours to inspect and repair gate.										
3398577	Gate 36-PBB not moving	GS13525	PBB-36	CLOS	ECM	1/30/22	1:52:00 PM	1/30/22	2:40:00 PM	01:28	37.98
	Comments: went back to gate at 14:00 no plane on gate. tested all functions and operations and had no issues also found under cab flashing light out ,replaced for a new one. Did notice cab rollers making slight noise. Inspected and found two siezed. Lubricated and rotated cab back and forth several times until c										
3408501	The clip on the power cord is	GS13525	PBB-36	CLOS	ECM	2/3/22	7:29:00 AM	2/3/22	7:43:00 AM	00:14	1.64
	Comments: Ecall : Snap hook missing, Replaced missing snap hook & RTS Only issue I found that fit the issue description was that a snap hook was missing on one of the hoist. Obtained a new one and put it on										
3413562	JSM had to move jet bridge 36 to let	GS13525	PBB-36	CLOS	ECM	2/15/22	8:03:00 AM	2/15/22	8:19:00 AM	00:13	0.00
	Comments: went back at 10:00 and put bridge back in stow box										
3416538	36 not moving	GS13525	PBB-36	CLOS	ECM	2/21/22	8:31:00 PM	2/21/22	8:39:00 PM	00:08	0.00
	Comments: ECALL: bridge not moving, VFD fault, reset , turned bridge on and off, RTS Bridge was not moving the screen was saying vfd fault I reset had the bridge off then turn it back on bridge move to the plane bridge is back										
3430912	Gate 36-PBB wont move	GS13525	PBB-36	CLOS	ECM	3/9/22	5:18:00 PM	3/9/22	5:20:00 PM	00:02	0.00
	Comments: PBB-36 Canopy was not fully retracted. Back in service										
3432811	Gate 36-PBB not moving	GS13525	PBB-36	CLOS	ECM	3/11/22	2:53:00 PM	3/11/22	2:59:00 PM	00:08	0.00
	Comments: Bridge not moving. agent was not pushing deadman down										

Showed agent what to do and RTS

3443211	Gate 36-PBB wheel wont move	GS13525	PBB-36	CLOS	ECM	3/27/22	2:20:00 PM	3/27/22	2:24:00 PM	00:04	0.00

Comments: arrived plane on gate talked to agent he said screen says deadman button not pushed

He had to push button several times to get bridge to move checked after departure and I had no issues with joystick or movement of bridge

3455289	36 wheels not moving	GS13525	PBB-36	CLOS	ECM	4/7/22	3:53:00 PM	4/7/22	4:02:00 PM	00:12	0.00

Comments: not turning

Bridge was docked to aircraft when arrived: also under weather alert

3455308	PBB - GATE 36 WHEELS NOT	GS13525	PBB-36	CLOS	ECM	4/7/22	6:35:00 PM	4/7/22	6:37:00 PM	00:02	0.00

Comments: PBB-Gate 36 wheels not moving

Arrived at gate, checking the pilot console... it's oversteer issue, reset/bypass and testing back in service.

3455433	Gate 36-PBB wont move	GS13525	PBB-36	CLOS	ECM	4/8/22	5:20:00 PM	4/8/22	5:23:00 PM	00:03	0.00

Comments: Gate-36 PBB wont move

Arrived at gate, checking the pilot console... found out no issue.

3455465	Gate 36 PBB	GS13525	PBB-36	CLOS	ECM	4/9/22	2:13:00 AM	4/9/22	2:23:00 AM	00:10	0.00

Comments: Gate-36 PBB

Arrived at gate, checking the bridge...found out no issue.

3390672	Gate 36 JB is not working	GS13525	PBB-36	CLOS	ECM	1/19/22	7:13:00 AM	1/19/22	7:24:00 AM	00:11	0.00

Comments: PBB-36

Arrived. Operator error

3413549	PBB 36 not moving	GS13525	PBB-36	CLOS	ECM	2/14/22	9:13:00 PM	2/14/22	9:18:00 PM	00:05	0.00

Comments: bridge -36 not moving

we arrived at gate 36 it was saying not moving the bridge is on th plane bridge is back in service

3480192	Gate 36 PBB	GS13525	PBB-36	CLOS	ECM	5/13/22	12:04:00 AM	5/13/22	12:14:00 AM	00:10	0.00

Comments: Gate-36 PBB

Arrived at gate, checking the pilot console… found out no issue.

3503453	Canapy will not move on gate 36	GS13525	PBB-36	CLOS	ECM	6/15/22	7:08:00 AM	6/15/22	7:21:00 AM	00:13	0.00

Comments: arrived no plane on gate tested canopy full extend and retract several times had no issues

Working properly

3390278	Gate 36 PBB	GS13525	PBB-36	CLOS	ECM	1/14/22	10:57:00 PM	1/14/22	11:02:00 PM	00:06	0.00

Comments: Ecall… Bridge wont move

When I arrived the aircraft had already left the bridge.. so I tested out the bridge to make sure the horizontal drive we're still operational…

3390410	Gt 36 wont move	GS13525	PBB-36	CLOS	ECM	1/16/22	4:54:00 PM	1/16/22	5:00:00 PM	00:06	0.00

Comments: ECALL:Arrived at gate, checking the bridge found no issue.

3390752	GATE 36 WHEELS NOT	GS13525	PBB-36	CLOS	ECM	1/19/22	10:02:00 PM	1/19/22	10:14:00 PM	00:12	0.00

Comments: Ecall… Wheels wont turn.

When I arrived the agent was having a hard time turning the wheels… she did not know that she had to hold the deadman switch in order for

3408771	PBB-36 WON'T MOVE	GS13525	PBB-36	CLOS	ECM	2/6/22	7:09:00 PM	2/6/22	7:09:00 PM	00:00	0.00

Comments: Cancelled by GOAA.

3408816	Gate 36 PBB ASSIST	GS13525	PBB-36	CLOS	ECM	2/7/22	11:54:00 AM	2/7/22	12:05:00 PM	00:11	0.00

Comments: call came in to assist gate agent arrived plane waiting screen says vfd fault pushed e stop

To clear fault and noticed wheels were backwards restarted bridge power and turned wheels in the correct direction and stayed with gate

3413255	Gate 36 PBB	GS13525	PBB-36	CLOS	ECM	2/12/22	12:16:00 AM	2/12/22	12:26:00 AM	00:10	0.00

Comments: Not moving

Ecall was cancelled and close at 00:18 still proceeded to inspect no issues found (got log form technicians time sheet)

3416219	Gate 36 jetway is not moving	GS13525	PBB-36	CLOS	ECM	2/18/22	11:01:00 AM	2/18/22	11:17:00 AM	00:16	0.00

Comments: fully connected to a plane when I arrived. Checked console alarm history and found nothing of note.

3416265	Gate 36 -PBB not moving	GS13525	PBB-36	CLOS	ECM	2/18/22	8:14:00 PM	2/18/22	8:38:00 PM	00:24	0.00

Comments: checking the pilot console… finding out is oversteering… reset/bypass and testing, back to service.

3416270	Gate 36-PBB not moving	GS13525	PBB-36	CLOS	ECM	2/18/22	9:09:00 PM	2/18/22	9:25:00 PM	00:16	0.00

Comments: Ecall… bridge wont move

When I arrived I immediately noticed that the agent had put the bridge into a retract limit… so I had to use bypass to correct bridge so that

3416412	PBB - GATE 36 IS NOT	GS13525	PBB-36	CLOS	ECM	2/20/22	5:25:00 PM	2/20/22	5:30:00 PM	00:05	0.00

Comments: pbb 36 not turning left

arrived at gate 36 Jeremy turn the wheel completely around and moved the bridge forward and backwards bridge is back in service

3416593	PBB-36 ERROR MESSAGE	GS13525	PBB-36	CLOS	ECM	2/22/22	2:24:00 PM	2/22/22	2:36:00 PM	00:12	0.00

Comments: PBB-36

Arrived, bridge wheels were completely 180 in the opposite direction, bypass bridge and corrected wheel position, adjusted the steer handle so

3421152	PBB-36 NOT MOVING	GS13525	PBB-36	CLOS	ECM	2/28/22	9:51:00 AM	2/28/22	9:54:00 AM	00:03	0.00

Comments: PBB-36

Arrived bridge was driving to plane.

3430619	Gate 36 Hydraulic Leak	GS13525	PBB-36	CLOS	ECM	3/6/22	10:50:00 PM	3/7/22	12:34:00 AM	02:45	15.48

Comments: HYD LEAK REPLACED BAD FILTER AND CLEANED UP THE RTS

3430808	PBB-36 ERROR MESSAGE	GS13525	PBB-36	CLOS	ECM	3/8/22	5:52:00 PM	3/8/22	8:39:00 PM	00:10	0.00

Comments: bridge 36 not moving

arrived at gate 36 to see what was going on agent error bridge back in service

3432948	Gt 36 wheels	GS13525	PBB-36	CLOS	ECM	3/12/22	6:30:00 PM	3/12/22	6:37:00 PM	00:13	0.00

Comments: wheels not rotating

arrived at gate 36 to check out the wheels the bridge was on the plane and the gate agent said it was not turning but they got it to turn

3433027	Gate 36-PBB not	GS13525	PBB-36	CLOS	ECM	3/13/22	4:57:00 PM	3/13/22	5:08:00 PM	00:11	0.00

Comments: bridge not moving showing the gate agent about the deadman button how to hold it down to move .RTS

3437668	The jet bridge will	GS13525	PBB-36	CLOS	ECM	3/17/22	7:22:00 AM	3/17/22	7:44:00 AM	00:22	0.00

Comments: gate 36 not moved

Arrived at gate 36, gate was operating fine, checked the record didn't show any fault, another aircraft was coming in, I'll stay to se if was any

3437737	PBB-36 WHEELS	GS13525	PBB-36	CLOS	ECM	3/17/22	6:20:00 PM	3/18/22	12:46:00 AM	04:15	0.00

Comments: PBB-36 the wheels not moving

arrived at gate, I noticed the position of the wheel that is supposed to be on the front was placed backwards and the rear position was placed

3437833	Gate 36-PBB	GS13525	PBB-36	CLOS	ECM	3/18/22	7:34:00 PM	3/18/22	7:53:00 PM	00:19	0.00

Comments: Gate-36 PBB wont move

Arrived at gate, checking the pilot console... it's oversteer issue, reset/bypass and testing, back in service.

3438018	Gt 36 not moving	GS13525	PBB-36	CLOS	ECM	3/20/22	6:14:00 PM	3/20/22	6:16:00 PM	00:02	0.00

Comments: PBB-36

PBB WAS ON AN OVERSTEER, BYPASS OVERSTEER BACK IN SERVICE

3438189	3438189 - pbb36	GS13525	PBB-36	CLOS	ECM	3/22/22	8:08:00 AM	3/22/22	8:12:00 AM	00:04	0.00

Comments: PBB-36

Arrived , tested components of bridge it turns fine. No issue fpund

3438300	PBB-36	GS13525	PBB-36	CLOS	ECM	3/23/22	8:30:00 AM	3/23/22	8:37:00 AM	00:07	0.00

Comments: noticed call on tablet but no call came from aoc stopped to inspect gate and found wheels backwards

Started bridge and turned wheels to the correct position and shut down power

3442969	Gate 36 PBB NO	GS13525	PBB-36	CLOS	ECM	3/25/22	6:01:00 AM	3/25/22	6:14:00 AM	00:13	0.00

Comments: Bridge wont move

Checked alarm history, found the only recent issue being that the dead man wasn't pressed. Tested bridge and it worked fine. Plane was

3443424	Gate 36 jetway	GS13525	PBB-36	CLOS	ECM	3/29/22	12:37:00 PM	3/29/22	12:38:00 PM	00:01	0.00

Comments: PBB-36

Arrived at gate, bridge is on plane and is working.

3443552	PBB- 36 NOT	GS13525	PBB-36	CLOS	ECM	3/30/22	4:10:00 PM	3/30/22	4:12:00 PM	00:02	0.00

Comments: PBB-36

Running on arrival

3446640	PBB - GATE 36	GS13525	PBB-36	CLOS	ECM	4/3/22	8:19:00 PM	4/3/22	8:31:00 PM	00:12	0.00

Comments: PBB inop due to right swing limit

3446903	Gate 36 PBB	GS13525	PBB-36	CLOS	ECM	4/6/22	11:54:00 AM	4/6/22	12:05:00 PM	00:11	0.00

Comments: won't move

When I entered the bridge I noticed the operator slapping his hand down on the deadman button on the joystick , i told him that he is going to

3455738	PBB 36 not	GS13525	PBB-36	CLOS	ECM	4/11/22	8:06:00 PM	4/11/22	8:10:00 PM	00:04	0.00

Comments: PBB-36

PBB running on arrival. Spoke with agent, stated that PBB would not steer correct. Agent cycled power on console, wheels began to steer

3460375	PBB-36 WHEELS	GS13525	PBB-36	CLOS	ECM	4/16/22	1:10:00 PM	4/16/22	1:25:00 PM	00:29	0.00

Comments: wheels was backwards, turn the wheels right back to the original way, back in service

3460649	GATE 36	GS13525	PBB-36	CLOS	ECM	4/19/22	12:30:00 AM	4/19/22	12:37:00 AM	00:07	0.00

Comments: running,Agent stated she shut down power for 15-20 seconds, turned power on,bridge began to operate

3460672	The jet bridge	GS13525	PBB-36	CLOS	ECM	4/19/22	9:58:00 AM	4/19/22	10:15:00 AM	00:17	0.00

Comments: ECALL:Found bridge on right swing limit by passed off and RTS

Found bridge on right swing limit by passed off and RTS

3460744	PBB-36 Wont	GS13525	PBB-36	CLOS	ECM	4/19/22	9:53:00 PM	4/19/22	10:02:00 PM	00:09	0.00

Comments: Running on arrival

3464283	Gate 36 problem	GS13525	PBB-36	CLOS	ECM	4/21/22	6:11:00 AM	4/21/22	6:27:00 AM	00:16	0.00

Comments: Issue with wheels

No one was present at bridge. Wheels were turned 180 degrees. Turned the wheels back into proper position. Wheel indicator is working.

3464678	PBB 36 oversteer	GS13525	PBB-36	CLOS	ECM	4/25/22	5:09:00 PM	4/25/22	5:20:00 PM	00:11	0.00

Comments: PBB-36

PBB WAS ON AN OVERSTEER. WHEELS WERE TURNED 180 degrees wrong way. Bypass oversteer. Pbb back in service

3469266	Gate 36 jetway is	GS13525	PBB-36	CLOS	ECM	4/29/22	8:46:00 AM	4/29/22	9:03:00 AM	00:17	0.00

Comments: bridge will not move forward

When I arrived at the gate the plane was pushing off the gate so I checked the magelis alarm history and found that the canopy was down .

3478172	Jet bridge 36 will	GS13525	PBB-36	CLOS	ECM	5/10/22	7:44:00 AM	5/10/22	7:49:00 AM	00:05	0.00

Comments: wheels were facing opposite direction. Bypass and correct wheel position. Watch drive up to plane

3478244	PBB 36 joy stick	GS13525	PBB-36	CLOS	ECM	5/10/22	9:05:00 PM	5/10/22	9:20:00 PM	00:15	0.00

Comments: Gate 36

Checked all functions of joystick for issues. No problem with joystick or movement of bridge. Operator error.

3480342	Gate 36-PBB wont move	GS13525	PBB-36	CLOS	ECM	5/14/22	5:41:00 PM	5/14/22	5:50:00 PM	00:09	0.00
	Comments: Gate-36 PBB wont move Arrived at gate, the bridge was in operation when Arrived I tested and verified.										
3480391	3480391 - Gate 36 Vertical Drive	GS13525	PBB-36	CLOS	ECM	5/15/22	7:52:00 AM	5/15/22	8:04:00 AM	00:12	0.00
	Comments: PBB-36 Arrived, bridge on plane , tested auto level no problem found										
3443512	The jet bridge on gate 36 will not	GS13525	PBB-36	CLOS	ECM	3/30/22	9:25:00 AM	3/30/22	9:26:00 AM	00:01	0.00
	Comments: PBB-36 Arrived, bridge is already parked on plane and is deplaning										
3480683	3480683 - Gate 36 Loose Inertial	GS13525	PBB-36	CLOS	ECM	5/18/22	12:04:00 PM	5/18/22	12:19:00 PM	00:15	0.00
	Comments: move the bridge forward and backwards turned the wheels to the left and to the right the bridge RTS										
3489982	36 wheels not turning	GS13525	PBB-36	CLOS	ECM	5/26/22	4:59:00 PM	5/26/22	5:11:00 PM	00:12	0.00
	Comments: Arrived at gate, it's oversteer issue, reset/bypass and testing… back in service.										
3490441	PBB 36 wheels not moving	GS13525	PBB-36	CLOS	ECM	5/30/22	5:57:00 PM	5/30/22	6:08:00 PM	00:11	0.00
	Comments: bridge -36 not moving arrived at gate 36 bridge is on plane the agent did not push the deadman button back in service										
3490462	PBB 36 wheels not moving	GS13525	PBB-36	CLOS	ECM	5/30/22	9:54:00 PM	5/30/22	10:02:00 PM	00:08	0.00
	Comments: ridge -36 not moving we arrived at the gate 36 they said it's not moving as we arrived at the bridge is off plane operators error										
3490609	Gate 36-PBB wont move	GS13525	PBB-36	CLOS	ECM	5/31/22	6:39:00 PM	5/31/22	6:48:00 PM	00:09	0.00
	Comments: pbb-36 not working We arrived at gate 36 the bridge is on the plane the agent said that the wheels would not turn we explained it to her back in service										
3502826	Gate 36 the jetway is not	GS13525	PBB-36	CLOS	ECM	6/9/22	11:04:00 AM	6/9/22	11:11:00 AM	00:07	215.60
	Comments: PBB WONT MOVE Operate properly was unfamiliar with bridge										
3502962	Gate 36 PBB NO MVMT	GS13525	PBB-36	CLOS	ECM	6/10/22	5:16:00 PM	6/10/22	5:28:00 PM	00:21	0.00
	Comments: bridge not moving I arrived at the gate 36 I notice the wheels are turn the wrong way the operator was still trying to move the bridge I reset the bridge and										
3503414	PBB-36 WHEELS INVERTED Wil	GS13525	PBB-36	CLOS	ECM	6/14/22	6:24:00 PM	6/14/22	6:36:00 PM	00:12	0.00
	Comments: wheels were turned all way around, bypassed out of oversteer wheels were turned all way around, bypassed out of oversteer										
3508261	GATE 36 JETWAY NOT	GS13525	PBB-36	CLOS	ECM	6/18/22	11:31:00 PM	6/18/22	11:36:00 PM	00:15	0.00
	Comments: Arrived at gate, the bridge was in operation, found out no issue.										
3508318	PBB 36 WHEELS NOT TURNING	GS13525	PBB-36	CLOS	ECM	6/19/22	1:03:00 PM	6/19/22	1:38:00 PM	00:35	0.00
	Comments: Pushed down on deadman and tested, and had gate agent dock to plane, RTS Pushed down on deadman and turned wheels to the right moved bridge forward in line with door then turned wheels to the left and had gate										
3508679	PBB 36 will not go left	GS13525	PBB-36	CLOS	ECM	6/21/22	4:53:00 PM	6/21/22	4:59:00 PM	00:06	0.00
	Comments: bridge 36 not moving Bridge is not turning to the left the operator turn the bridge off to reset and when we arrived the bridge is on the plane										
3490631	Gate 36 JB is not working	GS13525	PBB-36	CLOS	ECM	6/1/22	6:18:00 AM	6/1/22	6:26:00 AM	00:11	0.00
	Comments: arrived plane on gate agent said she could not get bridge to steer left but then she got it Will go back at departure and test gate for issues										
3508373	The wheels on jet bridge 36 will not	GS13525	PBB-36	CLOS	ECM	6/20/22	6:29:00 AM	6/20/22	6:34:00 AM	00:05	0.00
	Comments: PBB-36 Arrived, bridge wheels completely backwards, bypass and correct wheel position, test bridge it is working fime										
3517252	GATE 36 JETWAY NOT	GS13525	PBB-36	CLOS	ECM	7/4/22	10:18:00 PM	7/4/22	10:30:00 PM	00:24	0.00
	Comments: bridge was on aircraft upon arrival, found no issues										
3517373	Gate 36 jetway is not moving back	GS13525	PBB-36	CLOS	ECM	7/6/22	6:31:00 AM	7/6/22	6:39:00 AM	00:08	0.00
	Comments: bridge-36 not moving back Arrived at bridge-36 I checked all functions and the bridge is good back in service										
3525380	The jet bridge will not move on gate	GS13525	PBB-36	CLOS	ECM	7/7/22	7:08:00 AM	7/7/22	7:13:00 AM	00:05	0.00
	Comments: bridge -36 deadman button arrived at gate-36 to see about the deadman button they left a note that they have to us two hands to push the button down to move the										
3525507	PBB-36 NOT TURNING	GS13525	PBB-36	CLOS	ECM	7/8/22	3:04:00 PM	7/8/22	3:20:00 PM	00:16	0.00
	Comments: Wheels not turning The wheels were turned 180 degrees. Had to rotate them back facing the correct direction. Tested bridge and found no other issues.										
3525701	PBB-36 WHEELS NOT TURNING	GS13525	PBB-36	CLOS	ECM	7/10/22	7:47:00 AM	7/10/22	7:55:00 AM	00:08	0.00
	Comments: no plane at gate, moved bridge back into stow box, bridge worked as it should										
3530516	PBB-36 AUTO LEVEL NOT	GS13525	PBB-36	CLOS	ECM	7/14/22	4:30:00 PM	7/14/22	5:21:00 PM	00:15	0.00
	Comments: PBB-36 Auto level not working Arrived at gate, checking the auto level… found out no issue.										
3530671	Gate 36 the jetway is not	GS13525	PBB-36	CLOS	ECM	7/16/22	10:36:00 AM	7/16/22	10:46:00 AM	00:10	0.00
	Comments: Bridge wont move There was a VFD fault. Reset power to the VFDs and reset the console. After the reset I tested the bridge and it worked fine. Waited for										

3530844	The jet bridge on gate 36 will not	GS13525	PBB-36	CLOS E	ECM	7/18/22	8:09:00 AM	7/18/22	8:25:00 AM	00:26	0.00
	Comments: operator is not pushing down on dead man switch, returned after bridge departed, tested several time										
	operator is not pushing down on dead man switch, returned after bridge departed, tested several times, worked as it should										
3530847	Gate 36 will not move. This is the	GS13525	PBB-36	CLOS E	ECM	7/22/22	12:20:09 PM	7/22/22	12:20:09 PM	00:00	0.00
	Comments: Duplicate Work recorded on SR# 3530844. Tech was still at gate during this call.										
3530894	Gate 36 PBB NO MVMT	GS13525	PBB-36	CLOS E	ECM	7/18/22	6:20:00 PM	7/18/22	6:29:00 PM	00:09	0.00
	Comments: bridge-36 not moving										
	I arrived at gate-36 the bridge is on the plane I went to see what happen operator error bridge is back in service. Operator said E-Stop was										
3534038	PCA-36 WILL NOT MOVE	GS13525	PBB-36	CLOS E	ECM	7/21/22	9:25:00 AM	7/21/22	2:58:00 PM	00:06	0.00
	Comments: Bridge wont move										
	The VFDs had faulted. Reset power to them and the bridge could move normally.										
3538919	Gate 36 PBB WHEEL	GS13525	PBB-36	CLOS E	ECM	7/29/22	4:53:00 PM	7/29/22	5:06:00 PM	00:19	0.00
	Comments: pbb-36 wheel indicator										
	arrived at gate-36 the bridge is on the plane I went to ask the agent and she said that the wheel would not go left she told me that she bac										
3538965	PBB-36 NOT MOVING	GS13525	PBB-36	CLOS E	ECM	7/30/22	6:26:00 AM	7/30/22	6:39:00 AM	00:13	0.00
	Comments: Bridge wont move forward										
	Wheels were turned 180 degrees. Went up into bridge and simply turned the wheels left till they were facing the correct way. Operator said										
3547913	Gate 36 the wheels are not	GS13525	PBB-36	CLOS E	ECM	8/5/22	8:37:00 AM	8/6/22	7:05:00 AM	00:26	0.00
	Comments: Airline requesting assistance moving bridge										
	Wheels were turned 180 degrees. Turned them back to the left until they were in the normal position. Stayed until the operator drove the										
3550335	PBB-36 WHEELS NOT MOVING	GS13525	PBB-36	CLOS E	ECM	8/14/22	7:42:00 AM	8/14/22	7:49:00 AM	00:07	0.00
	Comments: bridge-36 wheels not moving										
	I arrived at gate-36 the wheels was turn backwards I turn them the right way and drove forward and backwards no problem bridge is good to										
3554978	The Painter needs the jet bridge	GS13525	PBB-36	CLOS E	ECM	8/18/22	8:19:00 AM	8/18/22	8:25:00 AM	00:06	0.00
	Comments: moved bridge for painter										
3555243	Gate 36 Will not move	GS13525	PBB-36	CLOS E	ECM	8/21/22	12:46:00 PM	8/21/22	1:15:00 PM	00:29	0.00
	Comments: bridge won't move, reset VFDs										
3570526	Gate 36 issues moving the wheel	GS13525	PBB-36	CLOS E	ECM	9/7/22	9:01:00 AM	9/7/22	9:22:00 AM	01:03	0.00
	Comments: Checked, inspected, tested and the bridge is working normal operation, RTS.										
3572703	GATE 36 NOT MOVING	GS13525	PBB-36	CLOS E	ECM	9/11/22	8:12:00 PM	9/11/22	8:22:00 PM	00:10	0.00
	Comments: PBB 36										
	Bridge was moved and parked on aircraft when we arrived. Found no issue.										
3572898	36 wheels not turning	GS13525	PBB-36	CLOS E	ECM	9/13/22	6:24:00 PM	9/13/22	6:36:00 PM	00:12	0.00
	Comments: wheels working properly. agent not using steering joystick, asset called back in service										
	wheels working properly. agent not using steering joystick, asset called back in service										
3577301	Gate 36 PBB	GS13525	PBB-36	CLOS E	ECM	9/16/22	12:05:00 AM	9/16/22	12:14:00 AM	00:09	0.00
	Comments: Gate-36 PBB										
	arrived at gate, checking the pilot console… found out no issue.										
3550313	PBB-36 NOT MOVING	GS13525	PBB-36	CLOS E	ECM	8/13/22	7:24:00 PM	8/13/22	9:13:00 PM	00:16	0.00
	Comments: bridge 36 not moving										
	I arrived at gate-36 the gate agent was not holding down the deadman button I show her how to do it all good now										
3581576	Gate 36 the bridge is on	GS13525	PBB-36	CLOS E	ECM	9/23/22	11:39:00 AM	9/23/22	11:54:00 AM	00:15	0.00
	Comments: oversteer, operator hitting left steer limit,bridge could still be moved,just could not move further										
	bridge was not in oversteer, operator was just hitting the left steer limit, bridge could still be moved, just could not move any further left										
3581826	Gate 36 PBB NO MVMT	GS13525	PBB-36	CLOS E	ECM	9/25/22	1:51:00 PM	9/25/22	1:55:00 PM	00:04	0.00
	Comments: upon my arrival, the bridge is in motion, bridge is working normal operation										
	upon my arrival, the bridge is in motion, bridge is working normal operation										
3581908	Gate 36 PBB	GS13525	PBB-36	CLOS E	ECM	9/26/22	1:41:00 AM	9/26/22	1:50:00 AM	00:09	0.00
	Comments: PBB 36										
	No issues with bridge. Agent needs some more training.										
3586361	Gate 36 auto-level issue	GS13525	PBB-36	CLOS E	ECM	10/4/22	9:42:00 AM	10/4/22	9:50:00 AM	00:08	0.00
	Comments: autolevel alarm went off, reset the control panel in able to go back to normal operation										
	autolevel alarm went off, reset the control panel in able to go back to normal operation										
3586455	Gate 36 JB is not moving	GS13525	PBB-36	CLOS E	ECM	10/5/22	12:49:00 PM	10/5/22	2:21:00 PM	01:32	900.00
	Comments: JB not moving, faulty sensor none in stock, I disable the sensor so the bridge could be moved.										
	This was the same issue as the first call (Console says canopy is down even when it's not) Troubleshoot the issue, tried to replace the										
3594727	Gate 36-PBB issue	GS13525	PBB-36	CLOS E	ECM	10/8/22	5:52:00 PM	10/8/22	6:07:00 PM	00:15	0.00
	Comments: Gate-36 PBB										
	arrived at gate, it's oversteer issue… reset/bypass and testing back in service.										
3594835	Gate 36 wheels will not turn on	GS13525	PBB-36	CLOS E	ECM	10/10/22	6:31:00 AM	10/10/22	6:35:00 AM	00:04	0.00
	Comments: checked, inspected, tested and the bridge is working normal operation										
3594967	Gate 36-PBB wont move	GS13525	PBB-36	CLOS E	ECM	10/11/22	2:08:00 PM	10/11/22	2:13:00 PM	00:05	0.00
	Comments: GPU hoist down, retracted back in able to go back to normal operation										
	GPU hoist down, retracted back in able to go back to normal operation										

3599334	Gate 36 Wheels don't turn	GS13525	PBB-36	CLOSED	ECM	10/13/22	9:52:00 AM	10/13/22	10:04:00 AM	00:12	0.00
	Comments: Wheels wont turn The wheels were turned 180 degrees. Had to turn them to the left until they were facing the correct position. Waited until the operator drove										
3599682	Gate 36 PBB NO MVMT	GS13525	PBB-36	CLOSED	ECM	10/17/22	6:21:00 PM	10/17/22	6:35:00 PM	00:14	0.00
	Comments: bridge is working properly, bridge attendant having issues with Deadman switch bridge is working properly, bridge attendant having issues with Deadman switch										
3599683	cancelled	GS13525	PBB-36	CLOSED	ECM	10/17/22	6:24:00 PM	10/17/22	6:24:00 PM	00:00	0.00
	Comments: Canceled by GOAA										
3602582	PBB-36 WHEELS NOT MOVING	GS13525	PBB-36	CLOSED	ECM	10/22/22	10:13:00 AM	10/22/22	10:22:00 AM	00:09	0.00
	Comments: supervisor attempted to move bridge unable top turn, The supervisor was trying to move the bridge (claimed that the wheels wouldn't turn left) a gate agent took control of the console and was										
3602623	GATE 36 JET BRIDGE QUIT	GS13525	PBB-36	CLOSED	ECM	10/22/22	6:50:00 PM	10/22/22	6:57:00 PM	00:07	0.00
	Comments: Gate-36 Jetbridge arrived at gate, the plane was in operation… tested and verified.										
3602625	PBB 36 in oversteer	GS13525	PBB-36	CLOSED	ECM	10/22/22	8:29:00 PM	10/22/22	8:37:00 PM	00:08	0.00
	Comments: PBB-36 in oversteer arrived at gate, checking the pilot console… found out no issue.										
3619291	gate 36 wheels are not moving	GS13525	PBB-36	CLOSED	ECM	11/11/22	1:55:00 PM	11/11/22	2:02:00 PM	00:07	0.00
	Comments: oversteer, override, back in normal operation										
3581619	Gate 36 PBB LIGHTS	GS13525	PBB-36	CLOSED	ECM	9/23/22	8:48:00 PM	9/23/22	10:18:00 PM	01:01	0.00
	Comments: Gate-36 PBB lights Arrived at gate, all power to gate had no power. Reset all breakers in console cabinet, checked breakers, checked fuses. Called GOAA										
3586441	Gate 36 JB is not moving	GS13525	PBB-36	CLOSED	ECM	10/5/22	10:37:00 AM	10/5/22	11:24:00 AM	00:47	0.00
	Comments: Bridge wont move Console was saying that the canopy was not retracted. Tried cleaning off the sensor and adjusting the retract limit but neither worked. Went										
3599462	Gate 36 PBB	GS13525	PBB-36	CLOSED	ECM	10/14/22	9:53:00 PM	10/14/22	9:56:00 PM	00:03	0.00
	Comments: Gate-36 PBB arrived at gate, the bridge was in operation… tested and verified.										
3619548	PBB-36 JOY STICK	GS13525	PBB-36	CLOSED	ECM	11/14/22	8:01:00 AM	11/14/22	8:08:00 AM	00:07	0.00
	Comments: Joystick working normally, must apply deadman switch, RTS.										
3385558	PBB 40 loose key	GS13528	PBB-40	CLOSED	ECM	1/11/22	2:34:00 PM	1/11/22	3:06:00 PM	00:32	0.00
	Comments: loose key, replaced key lanyard with comsumable parts										
3413517	PBB 40 trip hazard	GS13528	PBB-40	CLOSED	ECM	2/14/22	2:16:00 PM	2/14/22	2:46:00 PM	00:30	0.00
	Comments: B- tunnel transition ramp coming up cut off piece and tapped edge down ran hand over edge no issue										
3437722	PBB-40 BAG SHOOT NOT	GS13528	PBB-40	CLOSED	ECM	3/17/22	4:08:00 PM	3/17/22	4:12:00 PM	00:04	0.00
	Comments: ECLL: bag slide is not GOAA asset to repair.										
3478345	PBB 40 back door sticking	GS13528	PBB-40	CLOSED	ECM	5/11/22	7:58:00 PM	5/11/22	8:15:00 PM	00:17	0.00
	Comments: PBB 40 Access door was sticking when closing. Ground down high spot on foot plate. Door open and closed properly after.										
3507978	The jet bridge lights on gate 40	GS13528	PBB-40	CLOSED	ECM	6/16/22	10:52:00 AM	6/16/22	11:03:00 AM	00:11	0.00
	Comments: Lights wont turn on All the lights were on already except for the cab light but that turned on fine when I hit the on switch on the console. Found no lights that w										
3508352	PBB 40 leaking when rain	GS13528	PBB-40	CLOSED	ECM	6/19/22	7:38:00 PM	6/19/22	8:36:00 PM	00:58	0.00
	Comments: leaking water bridge 40 arrived at gate 40 left side rotunda going in sealing is leaking water from rain										
3508412	Gate 40 jetbridge jumping	GS13528	PBB-40	CLOSED	ECM	6/20/22	11:14:00 AM	6/20/22	12:46:00 PM	00:17	0.00
	Comments: arrived plane on gate agent said when she got close to plane bridge lunged forward Will come back at 12:40 when flight departs and test bridge										
3569941	gate 40 tile sticking up inside	GS13528	PBB-40	CLOSED	ECM	9/1/22	12:14:00 PM	9/1/22	12:27:00 PM	00:00	0.00
	Comments: techs responded to bridge for not jumping and inspected and found no issues with tile. see related										
3569943	The jet bridge on gate 40 keeps	GS13528	PBB-40	CLOSED	ECM	9/1/22	12:14:00 PM	9/1/22	12:25:00 PM	00:15	0.00
	Comments: Bridge jumping Tested the bridge functions and it worked fine.										
3572962	PBB 40 roof leak	GS13528	PBB-40	CLOSED	ECM	9/14/22	5:30:00 PM	9/14/22	5:39:00 PM	00:16	0.00
	Comments: PBB-40 roof leak Arrived at gate, it's a roof leaking issue… removed the water on the roof metal and wiped it out then back in service.										
3556159	loose tile inside je bridge 40 floor	GS13528	PBB-40	CLOSED	ECM	8/31/22	12:35:00 PM	8/31/22	12:50:00 PM	00:15	0.00
	Comments: incorrect glue used upon installation. correct glue needs to be ordered and used. wrong glue was used when tiles were installed, need to order correct cement to be able to glue tiles down properly. inform John B of GOAA										
3586122	3586122 - GT 40 Hole at tip down in	GS13528	PBB-40	CLOSED	ECM	10/2/22	12:52:00 PM	10/2/22	12:54:00 PM	00:02	0.00
	Comments: Ramp agent talked to me about cover for ground hole strap, covered holes for safety,normal operation ramp agent talked to me about the cover for ground hole strap, I covered the holes for safety and normal operation										
3599360	PBB-40 MOVING SLOW 2509266	GS13528	PBB-40	CLOSED	ECM	10/13/22	4:08:00 PM	10/13/22	4:18:00 PM	00:10	0.00

Comments: PBB-40 moving slow

arrived at gate, the bridge was in operation… tested and verified.

3599949	PBB 40 Moving slow	GS13528	PBB-40	CLOSED	ECM	10/19/22	10:42:00 PM	10/19/22	10:51:00 PM	00:09	0.00

Comments: PBB-40 moving slow

arrived at gate, the bridge was in operation.. tested and verified.

3602951	GATE 40 AUTOLEVEL	GS13528	PBB-40	CLOSED	ECM	10/26/22	4:22:00 AM	10/26/22	4:26:00 AM	00:04	0.00

Comments: found no light issue

3607460	PBB-40 WEATHER	GS13528	PBB-40	CLOSED	ECM	10/30/22	12:30:00 PM	10/30/22	1:00:00 PM	00:30	0.00

Comments: restored threshold on bridge.

3619399	Gate 40 PBB NO MVMT	GS13528	PBB-40	CLOSED	ECM	11/12/22	2:28:00 PM	11/12/22	2:46:00 PM	00:18	6.00

Comments: ball on hoist cable was jammed into top of the hoist, unjammed ball and raise hoist, bridge function

ball on hoist cable was jammed into top of the hoist, unjammed ball and raise hoist cable back up so bridge can function

3376576	PBB 47 wont move	GS13533	PBB-47	CLOSED	ECM	1/1/22	5:41:00 PM	1/1/22	6:27:00 PM	00:46	0.00

Comments: ECALL: Metal sensor problem, re-aligning the metal sensor, testing, RTS

Arrived at gate, checking the canopy finding out is not retracting due to metal sensor problem, re-aligning the metal sensor and testing then

3393845	PBB 47 Auto level	GS13533	PBB-47	CLOSED	ECM	1/26/22	11:09:00 PM	1/26/22	11:19:00 PM	00:10	0.00

Comments: Ecall : Auto level, No isuues found & RTS

Arrived at gate, checking the auto level…found out no issue. Plane# N68807

3534544	PBB 47 wheel indicator light	GS13533	PBB-47	CLOSED	ECM	7/26/22	6:15:00 PM	7/26/22	6:45:00 PM	01:00	0.00

Comments: Ecall : Wheel/ height indicator wrong, Bridge is usable, RTS, follow up needed to fix issues

wheel and height indicator are off a little need to recalibrate when able to, told agent can still use bridge agent said didn't want to use until

3534548	PBB 47 wheels indicate	GS13533	PBB-47	CLOSED	ECM	7/26/22	8:56:00 PM	7/26/22	9:12:00 PM	00:32	0.00

Comments: Ecall : Wheel indicator, Recalibrated bogie and height indicator

3534560	Need to confirm Vertical indicator	GS13533	PBB-47	CLOSED	ECM	7/27/22	12:15:00 AM	7/27/22	12:30:00 AM	00:15	0.00

Comments: Ecall : Verify with United agent, Did calibration to fix issue & RTS

AOC called and wanted us to meet agent and verify we fixed the calibration issue meet with agent and was all good

3581520	47 height indicato not working	GS13533	PBB-47	CLOSED	ECM	9/22/22	9:35:00 PM	9/22/22	9:45:00 PM	00:20	0.00

Comments: Gate-47

Arrived at gate height indicator was working okay, PBB driver said that she reset the system and indicator began working.

3416456	Gate 47 the cab wont rotate	GS13533	PBB-47	CLOSED	ECM	2/21/22	7:32:00 AM	2/21/22	7:38:00 AM	00:06	0.00

Comments: Raised bridge until error gone but cab would not rotate went down an flipped cab switch arm,tested

Towed over display reads slope limit. Raised bridge until error was gone but cab would not rotate went down an flipped cab switch arm and

3430375	Gate 47-Pbb light in jetbridge broke	GS13533	PBB-47	CLOSED	ECM	3/3/22	8:27:00 PM	3/3/22	8:39:00 PM	00:12	0.00

Comments: Gate-47 PBB light in jetbridge broke off

Arrived at gate, checking the inside the bridge… found out no issue.

3430716	Gate 47 Canopy	GS13533	PBB-47	CLOSED	ECM	3/8/22	1:04:00 AM	3/8/22	1:34:00 AM	00:30	0.00

Comments: PBB-47

Canopy did not displace water correctly cause it to fill with rain water, drained water ops check good. Back in service

3438362	PBB 47 not moving	GS13533	PBB-47	CLOSED	ECM	3/23/22	6:15:00 PM	3/24/22	10:06:00 AM	01:36	0.00

Comments: bridge not moving

Arrived at bridge 47 the bridge is on the plane I went in the the agent has said it's her fault bridge is back in service

3455908	PBB-47 THEY DONT KNOW	GS13533	PBB-47	CLOSED	ECM	4/13/22	4:27:00 PM	4/13/22	4:41:00 PM	00:22	0.00

Comments: PBB-47

Tug made contact with bag slide. Bag slide had damages on sidewalls. Per United, cut and removed protruding metal and assisted with

3460682	3460682 - PBB-4 Bridge Won't	GS13533	PBB-47	CLOSED	ECM	4/19/22	11:00:00 AM	4/19/22	11:09:00 AM	00:17	0.00

Comments: The wheels is out the cage and limited the left I'm using bypass moving back the bridge, RTS

3460713	47 not moving	GS13533	PBB-47	CLOSED	ECM	4/19/22	3:31:00 PM	4/19/22	3:44:00 PM	00:25	0.00

Comments: pbb-47

Assisted for Natasha in the e call

3460723	PBB-47 CAB WILL NOT	GS13533	PBB-47	CLOSED	ECM	4/19/22	5:47:00 PM	4/19/22	10:46:00 PM	00:14	0.00

Comments: Cab needs to be calibrated, left rotate limit set improper. Aircraft at gate until 4-20-22 F/U

3460779	The jet bridge on gate 47 will not	GS13533	PBB-47	CLOSED	ECM	4/20/22	9:14:00 AM	4/20/22	9:19:00 AM	00:08	0.00

Comments: PBB-47

Arrived, bypass to get bridge cab to move to the left

3460792	Gate 47 Canopy tape in out	GS13533	PBB-47	CLOSED	ECM	4/20/22	12:26:00 PM	4/20/22	12:41:00 PM	00:15	0.00

Comments: Issue with tape on canopy

No one was present when I arrived. Inspected canopy and wasn't able to find any issues. Tested canopy and it worked fine. Took pictures of

3469461	PBB-47 NOT MOVING	GS13533	PBB-47	CLOSED	ECM	5/1/22	11:34:00 AM	5/1/22	12:05:00 PM	00:31	8.28

Comments: found piece pf cable on ramp door railing broken installed new 12 inch piece of cable to railing

3460632	PBB 47 cab won't rotate	GS13533	PBB-47	CLOSED	ECM	4/18/22	7:47:00 PM	4/18/22	9:01:00 PM	01:02	0.00

Comments: pbb-47

Had to wait for aircraft to complete deplane in order to begin troubleshooting

3513766	GT 47 metal trim around carpet at	GS13533	PBB-47	CLOSED	ECM	6/28/22	11:12:00 PM	6/28/22	11:30:00 PM	00:36	0.00

Comments: we looked everywhere for metal issue, was no problem that we could find

we looked everywhere for metal issue, was no problem that we could find

3516897	PBB 47 beacon light out PARTS	GS13533	PBB-47	CLOS	ECM	7/1/22	7:49:00 PM	7/1/22	10:10:00 PM	01:08	112.11

Comments: gate 47

Flash light was broken/ got new one and replaced , back in service

3530593	PBB 47 auto level malfunction	GS13533	PBB-47	CLOS	ECM	7/15/22	3:16:00 PM	7/15/22	3:18:00 PM	00:02	0.00

Comments: Auto level fault

Arrived at gate, no plane or people were present. Console showed no current fault. Tested the auto level and it worked fine and clocked ir

3525839	Gate 47-PBB won't move	GS13533	PBB-47	CLOS	ECM	7/11/22	3:43:00 PM	7/11/22	4:00:00 PM	00:17	0.00

Comments: cab would not rotate to the left, lowered bridge toggled limit switch, cab rotated to the left,RTS

cab would not rotate to the left, lowered bridge toggled limit switch, cab rotated to the left, switch must have stuck

3530910	Gate 47 PBB	GS13533	PBB-47	CLOS	ECM	7/18/22	10:57:00 PM	7/19/22	5:20:00 AM	01:52	246.29

Comments: bridge was taken out of service to perform repair

3530962	The auto lever on gate 47 will not	GS13533	PBB-47	CLOS	ECM	7/19/22	1:23:00 PM	7/19/22	1:36:00 PM	00:47	0.00

Comments: autolevel alarmed 3 times while plane deboarding, tested autolevel worked as it should, monitored

gate agent said autolevel alarmed 3 times while plane deboarding, tested autolevel worked as it should, stayed to monitor plane boarding, got

3534646	PBB 47 height indicator not	GS13533	PBB-47	CLOS	ECM	7/27/22	9:50:00 PM	7/27/22	10:04:00 PM	00:14	0.00

Comments: bridge-47 height indicator

I arrived at gate-47 the gate agent took a video of the height indicator it was going up and down on its own I took in down and raised it up it

3547802	Piece of metal coming up from	GS13533	PBB-47	CLOS	ECM	8/4/22	8:11:00 AM	8/4/22	8:51:00 AM	00:40	0.00

Comments: Metal sticking up

Went to gate and found that the metal sticking up was the pound down in c tunnel which had a rivet that had broken. Went and got some

3548060	Gate 47 PBB CANOPY TEAR	GS13533	PBB-47	CLOS	ECM	8/6/22	3:43:00 PM	8/6/22	3:50:00 PM	00:07	0.00

Comments: tear in canopy

Inspected canopy while passengers were boarding and the only hole I could see was a very small one in the top left section of the canopy.

3570295	Gate 47-PBB issue WO#57020(	GS13533	PBB-47	CLOS	ECM	9/4/22	4:26:00 PM	9/4/22	4:26:00 PM	00:00	0.00

Comments: Canceled by GOAA

3577594	47 canopy	GS13533	PBB-47	CLOS	ECM	9/19/22	8:19:00 PM	9/19/22	8:48:00 PM	00:29	0.00

Comments: PBB 47

Canopy filled up with water from heavy rain. Had to lift up to drain it. Would recommend changing canopy as soon as possible. Canopy still in

3585971	GATE 47 SENSOR TO	GS13533	PBB-47	CLOS	ECM	10/1/22	12:02:00 AM	10/1/22	12:17:00 AM	00:15	0.00

Comments: Gate-47 Sensor

Arrived at gate, it's the sensor issue… re- installed/ adjusted the sensor, and back in service.

3594730	PBB 47 not working	GS13533	PBB-47	CLOS	ECM	10/8/22	9:40:00 PM	10/8/22	10:10:00 PM	00:15	0.00

Comments: gate in operation, agent said they turned off system, turned back on, RTS

gate in operation, agent said they turned off system, turned back on, RTS

3594737	PBB-47 not moving	GS13533	PBB-47	CLOS	ECM	10/8/22	11:54:00 PM	10/9/22	12:01:00 AM	00:07	0.00

Comments: PBB-47 not moving

arrived at gate, the plane was in operation… tested and verified.

3599706	cancelled	GS13533	PBB-47	CLOS	ECM	10/17/22	10:01:00 PM	10/17/22	10:01:00 PM	00:00	0.00

Comments: Canceled by GOAA

3602654	3602654 - PBB-4 Out of limits	GS13533	PBB-47	CLOS	ECM	10/23/22	8:20:00 AM	10/23/22	8:27:00 AM	00:07	0.00

Comments: bumper limits were activated, moved all wobble heads, back to normal operation, RTS

bumper limits were activated, moved all wobble heads, back to normal operation, RTS

3607242	Gate 47 PBB Auto Leve	GS13533	PBB-47	CLOS	ECM	10/27/22	9:59:00 PM	10/27/22	10:07:00 PM	00:08	0.00

Comments: Gate-47 PBB auto level

Arrived at gate, checking the auto level… found out no issue.

3607398	PBB 47 Bumper limit	GS13533	PBB-47	CLOS	ECM	10/29/22	6:25:00 PM	10/29/22	6:28:00 PM	00:03	0.00

Comments: PBB-47 Bumper limit

Spacer bumper switch stuck, cleaned and moved it around. All good.

3607771	PBB 47 height indicator	GS13533	PBB-47	CLOS	ECM	11/2/22	9:44:00 PM	11/2/22	10:15:00 PM	00:31	5.18

Comments: changed out bad light bulb

3617076	Limit warning on jet bridge 47	GS13533	PBB-47	CLOS	ECM	11/4/22	10:41:00 AM	11/4/22	10:53:00 AM	00:12	0.00

Comments: Upon arrival bridge was on Plane, Agent said it went back to normal operations, RTS.

3617110	gate 47 stop in the middle of the	GS13533	PBB-47	CLOS	ECM	11/4/22	8:31:00 PM	11/4/22	8:47:00 PM	00:16	0.00

Comments: Bumper switch issue- reset/bypass and tested, RTS.

3619294	Gate 47-PBB won't turn on	GS13533	PBB-47	CLOS	ECM	11/11/22	2:27:00 PM	11/11/22	2:38:00 PM	00:11	0.00

Comments: bridge was already fully connected to a plane when I got there

bridge was already fully connected to a plane when I got there

3390310	Gate 08 GPU INOP	GS13538	GPU-08	CLOS	ECM	1/15/22	7:47:00 AM	1/15/22	8:10:00 AM	00:23	0.00

Comments: ECALL:Plane at gate was using a power cart when I arrived. Tested the gpu and it worked fine.

3390728	8 gpu	GS13538	GPU-08	CLOS	ECM	1/19/22	6:54:00 PM	1/19/22	7:13:00 PM	00:19	0.00

Comments: Ecall : GPU not working, Pins were wet, dried pins & RTS

Arrived at the gpu-08 the gpu is hook to the plane one light was on so I had the check so I turned off the gpu unhook and the pins was wet I

3398312	Gate 08 GPU INOP	GS13538	GPU-08	CLOS E	ECM	1/27/22	9:11:00 AM	1/27/22	9:28:00 AM	00:34	0.00
	Comments: gpu-08 GPU error reset GPU and call back service										
3408933	Gate 08 GPU inop	GS13538	GPU-08	CLOS E	ECM	2/9/22	9:53:00 AM	2/9/22	9:56:00 AM	00:03	0.00
	Comments: GPU inop, works on test equipment, was at gate when this call came in this is a A321 neo aircraft switch over will test further after flight leaves.										
3376900	The GPU on gate 8 will not turn on	GS13538	GPU-08	CLOS E	ECM	1/5/22	9:12:00 AM	1/5/22	9:20:00 AM	00:08	0.00
	Comments: GPU-08 inop using test head check uiny all voltages correct RTS										
3432677	Gate 08 GPU INOP	GS13538	GPU-08	CLOS E	ECM	3/10/22	7:28:00 AM	3/10/22	7:36:00 AM	00:08	0.00
	Comments: gpu-08 Gpu working fine , tested it voltage are good, back in service										
3438247	GPU-8 VERY HOT TO THE	GS13538	GPU-08	CLOS E	ECM	3/22/22	5:12:00 PM	3/22/22	5:31:00 PM	00:19	0.00
	Comments: GPU-8 GPU was hot due to cable being removed during operation. JetBlue requested support strap to be installed. JSM does not provide that, jet										
3443126	GPU-8 DROPPING	GS13538	GPU-08	CLOS E	ECM	3/26/22	12:34:00 PM	3/26/22	1:00:00 PM	00:26	0.00
	Comments: gpu-08 After left gate 07 , the aircraft already left but right after another aircraft arrived , tested the gpu with a tester , connected the gpu to aircraf										
3433051	Gate 8 GPU Have	GS13538	GPU-08	CLOS E	ECM	3/14/22	12:17:00 AM	3/14/22	8:43:00 AM	03:50	13.26
	Comments: gpu cable at bridge 08 We arrived at gate 08 for the GPU for some reason the cable will not come down we did everything check all wires and it still not coming										
3525681	Gate 8 GPU	GS13538	GPU-08	CLOS E	ECM	7/10/22	2:08:00 AM	7/10/22	2:13:00 AM	00:06	0.00
	Comments: gpu-08 No problem with gpu is in operation no issue										
3607714	GPU 08 Dropping power	GS13538	GPU-08	CLOS E	ECM	11/2/22	12:38:00 AM	11/2/22	12:50:00 AM	00:12	0.00
	Comments: Unit was powered on and working on Aircraft when I arrived RTS.										
3430783	GPU-32 NOT WORKING	GS10977	GPU-32	CLOS E	ECM	3/8/22	3:40:00 PM	3/8/22	3:49:00 PM	00:15	0.00
	Comments: gpu-32 not working Arrived at gate 32 and A/C light was flashing, tested it GPU work fine, plugged into aircraft, no connecting aircraft N523nk sprint airlines										
3460829	GPU 32 dropping	GS10977	GPU-32	CLOS E	ECM	4/20/22	9:04:00 PM	4/20/22	9:11:00 PM	00:07	0.00
	Comments: GPU-32 Dropping Arrived at gate, checking the GPU… found out no issue. N603NK										
3469353	Gate 32 the gpu is not working	GS10977	GPU-32	CLOS E	ECM	4/30/22	8:12:00 AM	4/30/22	8:18:00 AM	00:06	0.00
	Comments: GPU is not working Cable was not plugged into the aircraft properly . Corrected the issue and it worked properly . Called back in service										
3480520	32 gpu	GS10977	GPU-32	CLOS E	ECM	5/16/22	7:33:00 PM	5/17/22	12:16:00 AM	02:25	0.00
	Comments: GPU-32 Checked continuity to up/down switches. Checked voltage on contactors, checked fuses in access box as well as fuses underneath PBB.										
3480721	GPU-32 NOT WORKING	GS10977	GPU-32	CLOS E	ECM	5/18/22	4:50:00 PM	5/18/22	5:00:00 PM	00:10	0.00
	Comments: Found breaker was tripped on rear of unit. Reset tripped breaker. Tested gpu with test head bolts ch										
3513468	Gate 32 GPU inop	GS10977	GPU-32	CLOS E	ECM	6/26/22	8:15:00 AM	6/26/22	8:20:00 AM	00:05	0.00
	Comments: gpu-32 not working Upon arrival at the gpu-32 I check the light on the plane both light are on ground crew came to and said that the person did not put in all the										
3525707	GPU-32 NOT WORKING	GS10977	GPU-32	CLOS E	ECM	7/10/22	8:38:00 AM	7/10/22	8:41:00 AM	00:08	0.00
	Comments: saw an E& F fault, plugged cable into plane more securely, unit ran with no faults saw an E& F fault, plugged cable into plane more securely, unit ran with no faults										
3538840	GPU 32 NOT WORKING	GS10977	GPU-32	CLOS E	ECM	7/28/22	9:55:00 PM	7/28/22	9:59:00 PM	00:04	0.00
	Comments: gpu-32 not working I arrived at gpu-32 it is on the plane they did not push it in all the way gpu is working good										
3539173	GPU-32 NOT MOVING	GS10977	GPU-32	CLOS E	ECM	8/1/22	7:06:00 AM	8/1/22	7:37:00 AM	01:02	0.00
	Comments: put test head on GPU and tested properly										
3547981	Gate 32-GPU cable not	GS10977	GPU-32	CLOS E	ECM	8/5/22	5:43:00 PM	8/5/22	5:49:00 PM	00:09	0.00
	Comments: gpu-32 cable not retracting Arrived at gate-32 for the gpu cable the cable is good and it goes up and down no problem and the gpu is on the plane working just fine										
3555843	Gate 32 GPU INOP	GS10977	GPU-32	CLOS E	ECM	8/27/22	5:13:00 PM	8/27/22	5:27:00 PM	00:14	0.00
	Comments: GPU-32 inop arrived at gate, checking the GPU.. found out no issue.. N525NK										
3570126	GPU-32 inop	GS10977	GPU-32	CLOS E	ECM	9/2/22	11:23:00 PM	9/2/22	11:35:00 PM	00:12	0.00
	Comments: GPU-32 inop arrived at gate, checking the GPU… found out no issue.										
3570198	GPU-32 NOT WORKING	GS10977	GPU-32	CLOS E	ECM	9/3/22	12:57:00 PM	9/3/22	1:12:00 PM	00:15	0.00
	Comments: GPU INOP, no issues with GPU a power cart was plugged into the plane when I arrived. Tested the GPU and it worked on the test head.										
3570319	GPU 32 DROPPING	GS10977	GPU-32	CLOS E	ECM	9/4/22	11:15:00 PM	9/4/22	11:26:00 PM	00:11	0.00
	Comments: GPU 32										

Unit was powered on and connected to aircraft. Mechanics wanted to use APU power.

3570374	GPU gate 32 not working	GS10977	GPU-32	CLOSED	ECM	9/5/22	1:28:00 PM	9/5/22	1:45:00 PM	00:34	0.00

Comments: inspected, tested, and GPU is working normal and safe for operation, tail #N66INK (A) 116.6 (B) 116

we checked, inspected, tested, and GPU is working normal and safe for operation, tail #N66INK (A) 116.6 (B) 116.0 (C) 116.4 (E)27.68 (F)

3570582	GPU 32 Dropping power	GS10977	GPU-32	CLOSED	ECM	9/7/22	11:08:00 PM	9/7/22	11:20:00 PM	00:12	0.00

Comments: GPU-32 dropping power

Arrived at gate, checking the GPU using the test head, the output voltage And E&F reading is accurate.. Tail # N515NK

3572451	GPU-32 NOT WORKING	GS10977	GPU-32	CLOSED	ECM	9/8/22	8:26:00 PM	9/8/22	8:29:00 PM	00:03	0.00

Comments: GPU-32 not working

arrived at gate, checking the GPU.. found out no issue. Tail # N612NK

3572506	GPU-32 NOT WORKING	GS10977	GPU-32	CLOSED	ECM	9/9/22	6:23:00 PM	9/9/22	6:28:00 PM	00:05	0.00

Comments: GPU-32 not working

arrived at gate, checking the GPU using the test head.. output voltage and E&F reading is accurate. Tail # N509NK

3572722	GATE 32 GPU INOP	GS10977	GPU-32	CLOSED	ECM	9/12/22	12:29:00 AM	9/12/22	12:37:00 AM	00:08	0.00

Comments: GPU 32

Unit was powered on and operating on aircraft when we arrived.

3572740	GPU-32 BROKEN	GS10977	GPU-32	CLOSED	ECM	9/12/22	9:55:00 AM	9/12/22	10:10:00 AM	00:30	0.00

Comments: was not plugged to plane properly

3572991	GPU-32 inop	GS10977	GPU-32	CLOSED	ECM	9/15/22	1:19:00 AM	9/15/22	1:26:00 AM	00:07	0.00

Comments: GPU-32 inop

arrived at gate, checking the GPU using the test head… the output voltage and E&F reading is accurate. Tail # N535NK

3577216	GPU 32 NOT WORKING	GS10977	GPU-32	CLOSED	ECM	9/15/22	4:41:00 AM	9/15/22	5:00:00 AM	00:22	0.00

Comments: Gpu inop

(N535NK) Tested the GPU and it worked fine. Ground crew had tried using a portable GPU and that had not worked on the plane either.

3602926	GPU-32 reported as inop	GS10977	GPU-32	CLOSED	ECM	10/25/22	7:06:00 PM	10/25/22	7:10:00 PM	00:04	0.00

Comments: GPU 32

Unit was working and powering aircraft when we arrived. No issues. Did work from 1907-1910

3602809	Gate 32 GPU INOP	GS10977	GPU-32	CLOSED	ECM	10/24/22	7:05:00 PM	10/24/22	7:24:00 PM	00:19	0.00

Comments: Cleaned water out of output, tested cable using test head, cable working normally, RTS

Cleaned water out of output, tested cable using test head, cable working normally, aircraft issue notified to AOC, called back in service

3480132	A6-IB28B-CD second door	GS13449	A6-IB28B-CD	CLOSED	ECM	5/12/22	10:09:00 AM	5/12/22	11:36:00 AM	01:40	0.00

Comments: ECALL: inspect carousel and no issue found, had to go to bagroom door and adjust limits. RTS

BHS showing fault on asset, door fault on public side. troubleshooting unit and functioning properly. was then informed issue was in bag room,

3385160	AS4 RECHECK DOOR	GS11304	AS-4-RC3-6	CLOSED	ECM	1/6/22	11:09:00 AM	1/6/22	11:21:00 AM	00:21	0.00

Comments: ECALL:went to asset, found car seat on the asset, removed car seat, tested, called back in service

went to asset, found car seat on the asset, removed car seat, tested, called back in service

3460191	Recheck belt 3 A/S 4 jam	GS11304	AS-4-RC3-6	CLOSED	ECM	4/14/22	8:00:00 PM	4/14/22	8:15:00 PM	00:15	0.00

Comments: ECALL-Removed car seat belt stuck in roller, reset the line, tested. RTS.

3517447	FIS AS4 TSA BELT NOT	GS11304	AS-4-RC3-6	CLOSED	ECM	7/6/22	6:21:00 PM	7/6/22	6:26:00 PM	00:12	0.00

Comments: Went to asset reset overload tested CBIS.

Went to asset reset overload tested CBIS.

3443457	A2-IBA-8A-BC jam	GS13465	A2-IBA-3	CLOSED	ECM	3/29/22	5:51:00 PM	3/29/22	6:05:00 PM	00:14	0.00

Comments: ECALL-Removed stroller that was causing jam, RTS.

3390423	A4-BC22-06-DOOR door fault	GS11948	A4-BC22-06-DOOR	CLOSED	ECM	1/16/22	6:13:00 PM	1/16/22	6:20:00 PM	00:07	0.00

Comments: ECALL: Inspect asset, door fault, clear fault, reset BC, call back in service.

Inspect asset, door fault, clear fault, reset BC, call back in service.

3420948	A4-BC22-06-DOOR door	GS11948	A4-BC22-06-DOOR	CLOSED	ECM	2/25/22	2:21:00 PM	2/25/22	2:35:00 PM	00:14	0.00

Comments: Ecall: Jam door, Manually closed door E-stop was pushed on public side assisted clearing E-stop RTS

3432842	A4-BC22-06-DOOR door alarm	GS11948	A4-BC22-06-DOOR	CLOSED	ECM	3/11/22	10:17:00 PM	3/11/22	10:25:00 PM	00:08	0.00

Comments: ECALL: reset fault, called back in service

3438358	A4-BC22-06-DOOR want close	GS11948	A4-BC22-06-DOOR	CLOSED	ECM	3/23/22	5:24:00 PM	3/23/22	5:28:00 PM	00:04	0.00

Comments: Eacll : Door fault, Cleared E-stop reset asset and RTS

arrived to asset, asset not running door open alarm going off looked at MCP, MCP displayed E-stop on bag room cycled & reset all E-stops,

3446627	A4-BC22-06-DOOR - Will Not	GS11948	A4-BC22-06-DOOR	CLOSED	ECM	4/3/22	5:13:00 PM	4/3/22	5:20:00 PM	00:12	0.00

Comments: ECALL: P/E not lining up, lined photo-eye till green light, monitored,RTS

Got there show jam, inspected line, noticed photo-eye was not lining up for door so I line the photo-eye till had green light then started until

3455732	A4-BC22-06-DOOR - Door	GS11948	A4-BC22-06-DOOR	CLOSED	ECM	4/11/22	7:16:00 PM	4/11/22	7:20:00 PM	00:04	0.00

Comments: Comment

Verified by Jaime.

3503350	A4-BC22-06-DOOR jam	GS11948	A4-BC22-06-DOOR	CLOSED	ECM	6/14/22	11:10:00 AM	6/14/22	11:21:00 AM	00:41	0.00

Comments: Ecall : Door not opening, Reset control panel reset asset & RTS

inspected asset checked the photo eyes reset the control panel tested the line back in service

3538762	A4-BC22-06-DOOR will not	GS11948	A4-BC22-06-DOOR	CLOSED	ECM	7/28/22	11:08:00 AM	7/28/22	11:25:00 AM	00:54	0.00

Comments: Ecall : Door fault, Cleared trash blocking photo eye reset asset & RTS

got there door won't go down notice door photo eye was flag and there was trash blocking photo eye so remove trash then bring door down

3413207	A4-BC22-06- DOOR fault	GS11948	A4-BC22-06- DOOR	CLOS	ECM	2/11/22	11:20:00 AM	2/11/22	11:25:00 AM	00:05	0.00

Verified by JSM John V

3413690	A4-BC22-06- DOOR /Door	GS11948	A4-BC22-06- DOOR	CLOS	ECM	2/15/22	7:18:00 PM	2/15/22	7:23:00 PM	00:05	0.00

Comments: ECALL:went to asset, reset merge, closed door, tested, back in service.

went to asset, reset merge, closed door, tested, back in service.

3413736	A4-BC22-06- DOOR - DOOR	GS11948	A4-BC22-06- DOOR	CLOS	ECM	2/16/22	11:29:00 AM	2/16/22	11:37:00 AM	00:22	0.00

Comments: Inspected & NPF. Lowered door & reset. Tested & it is working. properly. RTS.

3430576	Door will not open A4-BC22-06-	GS11948	A4-BC22-06- DOOR	CLOS	ECM	3/6/22	1:15:00 PM	3/6/22	1:32:00 PM	00:17	0.00

Comments: ECALL: failed to close, closed door manually, tested BC, door opened and closed with no problems,RTS

inspected asset, door failed to close, closed door manually, tested BC, door opened and closed with no problems, called back in service

3430582	A4-BC22-06- DOOR Door fault	GS11948	A4-BC22-06- DOOR	CLOS	ECM	3/6/22	2:07:00 PM	3/6/22	2:30:00 PM	00:23	0.00

Comments: ECALL:inspected asset, reset ESTOP with do18 key, fault cleared, called back in service

inspected asset, reset ESTOP with do18 key, fault cleared, called back in service

3430594	A4-BC22-06- DOOR door fault	GS11948	A4-BC22-06- DOOR	CLOS	ECM	3/6/22	4:17:00 PM	3/6/22	4:35:00 PM	00:23	0.00

Comments: ECALL:door open, line not running,cleaned debris from floor,removed bag from P/E,reset panel&lineRTS

inspected line door was open and line was not running, checked photo-eyes, cleaned debris from door, removed bags from photo-eyes, reset

3433190	A4-BC22-FPC-BC unknown condition	GS11948	A4-BC22-06- DOOR	CLOS	ECM	3/15/22	10:31:00 AM	3/15/22	10:43:00 AM	00:12	0.00

Comments: ECALL: door faulted, removed obstruction and brought door down manually. reset and RTS

inspected door was open and line not running. remove bags from photo eyes and removed debris and brought door down with contactor. reset

3443366	A4-BC22-06- DOOR alarm	GS11948	A4-BC22-06- DOOR	CLOS	ECM	3/28/22	10:15:00 PM	3/28/22	10:18:00 PM	00:03	0.00

Comments: ECALL: arrived at asset, cleared the alarm and called back in service.

3464507	A4-BC22-06- DOOR - Door	GS11948	A4-BC22-06- DOOR	CLOS	ECM	4/23/22	6:39:00 PM	4/23/22	6:43:00 PM	00:09	0.00

Comments: ECALL:arrive at asset, jam is showing on asset, cleared jam, reset, back in service

arrive at asset, jam is showing on asset, cleared jam, reset, back in service

3477993	A4-BC22-06- DOOR - door	GS11948	A4-BC22-06- DOOR	CLOS	ECM	5/8/22	11:52:00 PM	5/8/22	11:58:00 PM	00:06	0.00

Comments: ECALL:went to asset, reset MCP, tested, back in service

went to asset, reset MCP, tested, back in service

3478023	A4-BC22-06- DOOR jam	GS11948	A4-BC22-06- DOOR	CLOS	ECM	5/9/22	10:16:00 AM	5/9/22	10:30:00 AM	00:36	0.00

Comments: ECALL: cleared bag jam and lowered door, reset fault, tested to ensure it was working, RTS

arrived and inspected the asset, cleared bag jam and lowered door, reset fault, tested to ensure it was working, called back in service

3480140	A4-BC22-FPC-BC unable to start	GS11948	A4-BC22-06- DOOR	CLOS	ECM	5/12/22	11:39:00 AM	5/12/22	11:45:00 AM	00:06	0.00

Comments: ECALL:manually lowered door to clear fault, once fault clear,tested, no mechanical issue, RTS

when I arrived, I manually lowered door to clear fault, once fault was clear, I tested door, no mechanical issue was found, called back in

3413784	A4-BC22-06- DOOR Door failed	GS11948	A4-BC22-06- DOOR	CLOS	ECM	2/16/22	3:01:00 PM	2/16/22	3:04:00 PM	00:09	0.00

Per JSM Jaime.

3485274	A4-BC22-FPC-BC JAM TUEX	GS11948	A4-BC22-06- DOOR	CLOS	ECM	5/22/22	12:47:00 PM	5/22/22	12:59:00 PM	00:12	0.00

Comments: WT: removed bags from P/Es, checked P/E for 3 lights, ESTOPPed, reset control station, line ran, RTS

inspected line, removed bags from photo-eyes, checked photo-eyes for three lights, ESTOPPed, reset control stations, line ran, called back

3490444	A4-BC22-06- DOOR door alarm	GS11948	A4-BC22-06- DOOR	CLOS	ECM	5/30/22	6:12:00 PM	5/30/22	6:15:00 PM	00:03	0.00

Comments: ECALL: inspected line, ESTOP and reset panel & control stations, reset line, tested, operational,RTS

inspected line, ESTOP and reset panel & control stations, reset line, tested, operational, RTS

3500998	Bag Claim 22 has a door fault	GS11948	A4-BC22-06- DOOR	CLOS	ECM	6/7/22	6:05:00 PM	6/7/22	6:15:00 PM	00:10	0.00

Comments: ECALL: inspected,closed door and took out ESTOP, tested door, tested again, called back in

arrived at asset, looked for the problem, closed door and took out ESTOP, tested door, tested again, called back in

3503035	A4-BC22-06- DOOR jam	GS11948	A4-BC22-06- DOOR	CLOS	ECM	6/11/22	11:13:00 AM	6/11/22	11:23:00 AM	00:15	0.00

Comments: ECALL: line not running, started line, let it run for awhile, pushed stop button to stop the line

when got there line was not running, so went and start the line and let it run for awhile then push stop button to stop the line

3517085	A4-BC22-06- DOOR siding	GS11948	A4-BC22-06- DOOR	CLOS	ECM	7/3/22	4:26:00 PM	7/3/22	4:35:00 PM	00:11	0.00

Comments: door open, line not running, used contractor to bring down manually, alarm stopped, tested line, RTS

inspected line, door was open and line was not running, used contractor to bring down door manually, alarm stopped, tested line, called in

3539090	A4-BC22-06- DOOR - Door	GS11948	A4-BC22-06- DOOR	CLOS	ECM	7/31/22	11:06:00 AM	7/31/22	11:11:00 AM	00:28	0.00

Comments: failed to closed, P/E dirty with dust, cleaned P/E , reset fault, RTS

checked the door, it was failed to closed due to the photo-eye because the photo-eye was dirty with dust, we cleaned the photo-eye reset the

3539094	A4-BC22-06- DOOR jam	GS11948	A4-BC22-06- DOOR	CLOS	ECM	7/31/22	11:37:00 AM	7/31/22	11:39:00 AM	00:26	0.00

Comments: photo-eye was not line up with reflector, we adjusted the photo-eye, cleared fault, reset, RTS

troubleshot, found the photo-eye was not line up with reflector, we adjusted the photo-eye, cleared fault, reset, back in service

3539453	A4-BC22-06- DOOR	GS11948	A4-BC22-06- DOOR	CLOS	ECM	8/3/22	8:10:00 PM	8/3/22	8:25:00 PM	00:15	0.00

Comments: Removed bags, closed door, tested system, RTS.

3550517	A4-BC22-06- DOOR - Door	GS11948	A4-BC22-06- DOOR	CLOS	ECM	8/15/22	3:14:00 PM	8/15/22	3:30:00 PM	00:16	0.00

Comments: checked & wiped P/Es, hit ESTOP, removed bags from line, manually closed door, started line,RTS

arrived at asset, checked and wiped photo-eyes, hit ESTOP, removed bags from line, manually closed door, started line, RTS

3586226	Door fault; A4- BC22-06-DOOR	GS11948	A4-BC22-06- DOOR	CLOS	ECM	10/3/22	1:46:00 PM	10/3/22	1:58:00 PM	00:12	0.00

Comments: inspected, bags blocking door, removed bags, cleared fault, RTS

inspected, bags blocking door, removed bags, cleared fault, RTS

3602681	A4-BC22-01-BC - [illegible]	GS11948	A4-BC22-06-[illegible]	CLOS	ECM	10/23/22	12:04:00 PM	10/23/22	12:25:00 PM	00:26	0.00

Comments: arrived at asset, cleared bags from PE, reset faults and monitor. RTS

3607623	A4-BC22-06-[illegible]	GS11948	A4-BC22-06-[illegible]	CLOS	ECM	10/31/22	11:25:00 PM	10/31/22	11:32:00 PM	00:07	0.00

Comments: door assessed for reported issue, reset door, tested, RTS

door assessed for reported issue, reset door, tested, RTS

3607670	A4-BC22-06-[illegible]	GS11948	A4-BC22-06-[illegible]	CLOS	ECM	11/1/22	1:30:00 PM	11/1/22	1:40:00 PM	00:22	0.00

Comments: inspected, worked fine, tested, RTS

3617094	Bag Claim 22 has [illegible]	GS11948	A4-BC22-06-[illegible]	CLOS	ECM	11/4/22	3:20:00 PM	11/4/22	3:30:00 PM	00:10	0.00

Comments: arrived, inspect, closed the door cleared fault, tested, RTS

3534083	PCA NOPT WORKING	GS13692	PCA-27	CLOS	ECM	7/21/22	6:08:00 PM	7/21/22	6:21:00 PM	00:13	0.00

Comments: not working

Unit was off ask ramp operator he told me they need air for the airplane and the bridge, there is only one option no both, they decided to s

3517423	Gate 27 PCA is [illegible]	GS13692	PCA-27	CLOS	ECM	7/6/22	12:42:00 PM	7/6/22	1:36:00 PM	00:54	0.00

Comments: Ecall 27 blowing hot

Need more time to troubleshoot issue. A corrective is gonna get started and a portable brought to the gate.

3525386	The pca on gate [illegible]	GS13692	PCA-27	CLOS	ECM	7/7/22	8:55:00 AM	7/7/22	9:44:00 AM	00:49	211.46

Comments: Blowing warm/hot due to hose adapter being broken. Ambient temp 83* Dischg. 46.3*

We went to the unit do not use the PCA. I opened the electrical panel did not find any tripped breaker. When pulling the hose I found the

3534366	pca gate 27 not [illegible]	GS13692	PCA-27	CLOS	ECM	7/24/22	5:48:00 PM	7/24/22	6:47:00 PM	00:59	0.00

Comments: Ecall-27 not workin

arrived at the gate and unit was on and blowing in the bridge. It was an international flight so I could attempt to fix it. I brought and portable

3539256	Gate 27-PCA unit [illegible]	GS13692	PCA-27	CLOS	ECM	8/1/22	6:36:00 PM	8/1/22	7:42:00 PM	02:10	0.00

Comments: ecall-27 portable not working

Arrived at the gate and found the portable not at the gate and the unit connected to the aircraft blowing 49 degrees into the aircraft. A

3547892	PCA 27 inop	GS13692	PCA-27	CLOS	ECM	8/4/22	11:04:00 PM	8/4/22	11:25:00 PM	00:21	0.00

Comments: Opened c. panel, press start, portable turned on, check e. panel, turned on air pressure, RTS.

Tech arrived @ PCA-27. Portable #2 present. Tech opened control panel and press start. Portable turned on. Tech waited 5 mins to check

3556025	3556025 - pca 27 [illegible]	GS13692	PCA-27	CLOS	ECM	8/30/22	5:36:00 AM	8/30/22	6:04:00 AM	00:28	0.00

Comments: turned off unit, knob on narrow body, turned to wide body, 54.6*

arrived at PCA-27, tech turned off unit, proceeded to check for any loose wiring or screws. all was secured, checked control box, noticed

3577309	Gate 27 the pca [illegible]	GS13692	PCA-27	CLOS	ECM	9/16/22	5:28:00 AM	9/16/22	6:01:00 AM	00:25	0.00

Comments: Let unit run, temp were rising, turned unit off, checked panel, comp, & fans, unit on took temp,RTS.

Extended hose, turned on unit, let run for 15 mins. temp were rising slowly, turned unit off. Inspected electrical panel, compressors and fans.

3585965	Gate 27- PCA [illegible]	GS13692	PCA-27	CLOS	ECM	9/30/22	8:25:00 PM	9/30/22	8:45:00 PM	01:00	0.00

Comments: main power off, switched power back, started unit, work ok, discharge 40*

Arrived at the gate and found/noticed the main power was off. Switched power back on and started the unit and it is working properly at the

3513763	A2-2CLM1-07 [illegible]	GS10613	A2-2CLM1-07	CLOS	ECM	6/28/22	9:56:00 PM	6/28/22	10:09:00 PM	00:13	0.00

Comments: Reset overload, RTS.

Reset overload, RTS.

3413271	Gate 17 GPU [illegible]	GS13546	GPU-17	CLOS	ECM	2/12/22	10:12:00 AM	2/12/22	10:21:00 AM	00:09	0.00

Comments: cable wasn't being plugged in all the way. I firmly plugged it into the plane and it turned on, RTS

3413632	Gate 17 GPU not [illegible]	GS13546	GPU-17	CLOS	ECM	2/15/22	12:33:00 PM	2/15/22	12:48:00 PM	00:04	0.00

Comments: GPU-17

Arrived, at bridge, gpu is on plane and running

3413590	GPU-17 NOT WORKING	GS13546	GPU-17	CLOS	ECM	2/15/22	10:20:00 AM	2/15/22	10:38:00 AM	00:19	0.00

Comments: assisted yosian on call unit tests good but found nose piece loose tightened screws and connected

To plane plane has power

3490012	Gate 17 Gpu Inop	GS13546	GPU-17	CLOS	ECM	5/27/22	6:46:00 AM	5/27/22	7:21:00 AM	00:35	332.55

Comments: gpu-17

Gpu, was dropping and was reading low voltage, replaced nose piece, tested it with tester for 5 min and it's working properly, back in service

3430724	Gate 17 GPU inop	GS13546	GPU-17	CLOS	ECM	3/8/22	6:25:00 AM	3/8/22	7:53:00 AM	01:50	0.00

Comments: arrived plane on gate and unit has no power checked rotunda it has no power

Called AOC to send goaa power out to reset breaker in building when they reset breaker unit came on tested both cables all voltage readings

3432960	GPU - GATE 17 INOP	GS13546	GPU-17	CLOS	ECM	3/12/22	7:37:00 PM	3/12/22	8:59:00 PM	00:48	0.00

Comments: hit the breaker inside of the building so I can get the GPU back on had to leave other calls coming

3460747	GATE 17 GPU INOP	GS13546	GPU-17	CLOS	ECM	4/19/22	10:03:00 PM	4/19/22	10:20:00 PM	00:17	0.00

Comments: GPU-17

Tested gpu, no issues found. Back in service

3485229	3485229 - GPU 17 NO OP	GS13546	GPU-17	CLOS	ECM	5/22/22	5:43:00 AM	5/22/22	7:47:00 AM	00:52	0.00

Comments: arrived and found no power to unit from building called aoc and had them send out goaa

Electric at 7:45 they reset power and unit came on applied test equipment started unit and took readings all voltage readings are good an

3490338	GATE 17 GPU INOP	GS13546	GPU-17	CLOS	ECM	5/30/22	12:12:00 AM	5/30/22	12:33:00 AM	00:21	0.00

Comments: on plane, no light, test GPU & good reading, turned plane off completely, GPU came back in service

We arrived at the gpu -17 it was on plane but no light we tested both gpu and got good reading had them turn turn the plane off completely

3503330	Gate 17 gpu is not working	GS13546	GPU-17	CLOSED	ECM	6/14/22	6:35:00 AM	6/14/22	8:44:00 AM	01:56	0.00

Comments: GPU-17

Arrived, gpu had no incoming power, breaker tripped in the building, wait for goaa electrician to come. He reset breaker, unit came on. Put

3503372	17 gpu	GS13546	GPU-17	CLOSED	ECM	6/14/22	2:50:00 PM	6/14/22	3:00:00 PM	00:10	0.00

Comments: Arrived, tested, NPF. All readigs normal. RTS.

3503421	GPU-17 NOT WORKING	GS13546	GPU-17	CLOSED	ECM	6/14/22	8:45:00 PM	6/14/22	11:36:00 PM	01:58	0.00

Comments: no power, called GOAA electrician to turned power on,possibly bad transformer, spark come bottom,OOS

found no power on unit, coming from building, inspected and found no issues so called GOAA electrician, turned on power came back on but

3508342	GPU 17 not working	GS13546	GPU-17	CLOSED	ECM	6/19/22	4:54:00 PM	6/19/22	5:08:00 PM	00:14	0.00

Comments: gpu-17 inop

Gpu-17 is not on bridge we took it down to service it they have a portable unit that they can use

3513274	GPU 17 inop	GS13546	GPU-17	CLOSED	ECM	6/23/22	10:42:00 PM	6/23/22	10:44:00 PM	00:02	0.00

Comments: GPU-17 inop

AOC cancel the e-call.

3500631	Gate 17 GPU	GS13546	GPU-17	CLOSED	ECM	6/5/22	3:21:00 AM	6/5/22	3:32:00 AM	00:12	0.00

Comments: Check and is working fine the problem is the plane #704

3554973	The GPU on gate 17 will not turn on	GS13546	GPU-17	CLOSED	ECM	8/18/22	7:47:00 AM	8/18/22	7:55:00 AM	00:08	0.00

Comments: E+F fault, replugged into plane. it ran well.

3398310	Gate 23 GPU NO PWR	GS10971	GPU-23	CLOSED	ECM	1/27/22	8:41:00 AM	1/27/22	8:45:00 AM	00:08	0.00

Comments: gpu-23

Check and tested and is working fine I put good in the air plane and is working fine

3430828	GATE 23 GPU IS INOP	GS10971	GPU-23	CLOSED	ECM	3/8/22	11:31:00 PM	3/8/22	11:35:00 PM	00:04	0.00

Comments: GPU-23

Cab was not plugged in correctly. Reconnected cable, back in service

3430932	GPU 23 DROPPING	GS10971	GPU-23	CLOSED	ECM	3/9/22	10:50:00 PM	3/9/22	10:57:00 PM	00:07	0.00

Comments: GPU-23 dropping power

arrived at gate, checking the GPU…found out no issue. Tail # 211FR

3432723	GPU- GATE 23 INOP	GS10971	GPU-23	CLOSED	ECM	3/10/22	7:59:00 PM	3/10/22	8:04:00 PM	00:05	0.00

Comments: GPU-23

Gpu was not plugged in correctly. Operator error back in service now

3455290	GPU - GATE 23 INOP	GS10971	GPU-23	CLOSED	ECM	4/7/22	4:04:00 PM	4/7/22	4:09:00 PM	00:05	0.00

Comments: gpu inop GPU WAS PLUGGED UP AND WORKING

3455394	Gate 23 GPU inop	GS10971	GPU-23	CLOSED	ECM	4/8/22	10:48:00 AM	4/8/22	11:02:00 AM	00:14	0.00

Comments: Gpu inop

(N238FR) Fully plugged the gpu into the plane and turned it on and it started working. Plane was getting ready to leave so was unable to

3385505	GPU gate 23 not working	GS10971	GPU-23	CLOSED	ECM	1/10/22	8:04:00 PM	1/10/22	8:15:00 PM	00:11	0.00

Comments: gpu23 inop was not getting power to the plane

Arrived at the gpu-23 it was hook to the plane but not on I took the gpu off the plane the pins was wet I wiped the pins off hook the gpu back

3408879	GPU-23 NOT WORKING	GS10971	GPU-23	CLOSED	ECM	2/8/22	11:43:00 AM	2/8/22	11:46:00 AM	00:03	0.00

Comments: gpu-23. No issues the gpu i check and is working fine

Not issues the gpu I check and is working fine

3416128	Gate 23-GPU not working	GS10971	GPU-23	CLOSED	ECM	2/17/22	2:25:00 PM	2/17/22	2:37:00 PM	00:20	0.00

Comments: GPU INOP Test unit works as designed, found aircraft N522NK has bad worn pins

Cleaned pins reattached cable went into EF fault

3416444	GPU 23 Dropping power	GS10971	GPU-23	CLOSED	ECM	2/21/22	4:25:00 AM	2/21/22	4:30:00 AM	00:05	0.00

Comments: Followed up on call gpu is on and working on the plane

3421029	GPU-23 HAVING ISSUES	GS10971	GPU-23	CLOSED	ECM	2/26/22	5:22:00 PM	2/26/22	5:35:00 PM	00:13	0.00

Comments: GPU-23 having issues knocking power

arrived at gate, checking the GPU… found out no issue. Tail # 634NK

3421157	Gate 23 GPU inop	GS10971	GPU-23	CLOSED	ECM	2/28/22	10:13:00 AM	2/28/22	10:17:00 AM	00:04	0.00

Comments: gpu-23

Check and turn on and the GPU is working fine

3421335	GATE 23 GPU INOP	GS10971	GPU-23	CLOSED	ECM	3/2/22	2:07:00 AM	3/2/22	2:16:00 AM	00:09	0.00

Comments: gpu-23

Operator error, GPU was not plugged in correctly. Back in service

3430429	Gate 23 GPU is Inop	GS10971	GPU-23	CLOSED	ECM	3/4/22	11:43:00 AM	3/4/22	12:06:00 PM	00:23	0.00

Comments: hooked to several other planes where it also worked earlier in the day . Called back into service.

3430468	Gate 23-GPU not working	GS10971	GPU-23	CLOSED	ECM	3/4/22	9:37:00 PM	3/4/22	9:45:00 PM	00:12	0.00

Comments: gpu 23

Running on arrival

3430604	Gate 23-GPU not working	GS10971	GPU-23	CLOSED	ECM	3/6/22	7:17:00 PM	3/6/22	7:29:00 PM	00:17	0.00

Comments: Gpu I unhook gpu from plane wiped the pins on the plane and hook the gpu back up, turned green

3433243	GPU 23 inop	GS10971	GPU-23	CLOSED	ECM	3/15/22	7:41:00 PM	3/15/22	7:46:00 PM	00:05	0.00
	Comments: GPU-23 Not plugged in correctly. Reconnected gpu. Back in service										
3433251	GATE 23 GPU INOP	GS10971	GPU-23	CLOSED	ECM	3/16/22	1:11:00 AM	3/16/22	1:17:00 AM	00:06	0.00
	Comments: GPU -23 Cable was not connected correctly. Operator error. Gpu back in service										
3437924	GPU - GATE 23 OOPS END	GS10971	GPU-23	CLOSED	ECM	3/19/22	7:11:00 PM	3/19/22	8:40:00 PM	02:36	332.55
	Comments: gpu23 to hot would not come off plane I arrived at the gpu23 to assist Felino with the gpu he took reading and they came out good I notice the nose piece was showing metal so										
3438047	Gate 23 GPU inop	GS10971	GPU-23	CLOSED	ECM	3/21/22	6:49:00 AM	3/21/22	7:07:00 AM	00:18	0.00
	Comments: GPU-23 Arrived, put test head on unit, let run for a little. Voltages reading fine, plane is departing. No problem found.										
3438284	GATE 23 GPU INOP	GS10971	GPU-23	CLOSED	ECM	3/23/22	4:03:00 AM	3/23/22	4:11:00 AM	00:08	0.00
	Comments: gpu-23 Check and tested and is working fine										
3443195	Gate 23 GPU INOP	GS10971	GPU-23	CLOSED	ECM	3/27/22	9:02:00 AM	3/27/22	9:10:00 AM	00:11	0.00
	Comments: gpu-23 No issue the gpu is working fine										
3443252	Gate 23 GPU NO PWR	GS10971	GPU-23	CLOSED	ECM	3/28/22	5:44:00 AM	3/28/22	6:00:00 AM	00:16	0.00
	Comments: arrived gpu not connected to plane as it is getting ready to depart Used test head and all voltage readings are good will meet next flight at 7:45 to see if they have any issues with unit										
3443309	23 gpu	GS10971	GPU-23	CLOSED	ECM	3/28/22	2:13:00 PM	3/28/22	2:33:00 PM	00:34	0.00
	Comments: GPU-23 Arrived, put test head on unit, checked voltages, adjusted voltage a little, let run, unit is working fine. Put unit on plane, unit keeps kicking										
3443567	23 gpu	GS10971	GPU-23	CLOSED	ECM	3/30/22	8:31:00 PM	3/30/22	8:51:00 PM	00:20	0.00
	Comments: GPU-23 GPU cable head was not properly mounted . Tighten screws GPU back in service										
3446488	23 gpu	GS10971	GPU-23	CLOSED	ECM	4/1/22	9:36:00 PM	4/1/22	10:32:00 PM	00:13	0.00
	Comments: Gate-23 GPU Arrived at gate, checking the GPU… found out no issue.										
3446516	GPU-23 NOT WORKING	GS10971	GPU-23	CLOSED	ECM	4/2/22	8:42:00 AM	4/2/22	9:03:00 AM	00:21	0.00
	Comments: gpu inop Inspected gpu, found that the voltage setting was low. Turned it up to 115 volts. Plugged into plane turned on and it was working. Confirmed										
3455815	GPU 23 not working	GS10971	GPU-23	CLOSED	ECM	4/12/22	8:14:00 PM	4/12/22	8:20:00 PM	00:06	0.00
	Comments: GPU-23 Arrived to PBB and found gpu disconnected laying on the ground. Reconnected gpu. Back in service										
3460193	Gate 23-GPU turning off	GS10971	GPU-23	CLOSED	ECM	4/14/22	8:42:00 PM	4/14/22	8:53:00 PM	00:11	0.00
	Comments: Gate-23 GPU Turning off Arrived at gate, checking the GPU… found out no issue. Tail # N602NK										
3460617	GPU 23 over heating	GS10971	GPU-23	CLOSED	ECM	4/18/22	5:15:00 PM	4/18/22	11:57:00 PM	00:35	2,898.00
	Comments: GPU-23 Cable overheating called AOC, was given a window between 2200-2300 to replace cable. Will follow up tonight and replace.										
3464474	GPU-23 NOT WORKING	GS10971	GPU-23	CLOSED	ECM	4/23/22	1:04:00 PM	4/23/22	1:13:00 PM	00:09	0.00
	Comments: Wasn't plugged all the way, back in service										
3376945	GT 23 GPU inop	GS10971	GPU-23	CLOSED	ECM	1/5/22	9:10:00 PM	1/5/22	9:19:00 PM	00:09	0.00
	Comments: gate 23 gpu inop dropping power I arrived at the gate 23 to check the gpu it was hook to the plane so I push the gpu more then turn it on it has power working wel back in										
3480616	Gate 23-GPU not working	GS10971	GPU-23	CLOSED	ECM	5/17/22	8:56:00 PM	5/17/22	9:45:00 PM	00:10	0.00
	Comments: Gpu worked once connected to aircraft, no issues found gpu back in service										
3490121	GPU-23 NOT WORKING	GS10971	GPU-23	CLOSED	ECM	5/28/22	8:11:00 AM	5/28/22	8:17:00 AM	00:06	0.00
	Comments: gpu-23 not working arrived at the gpu-23 it's on the plane working good no issue with this gpu back in service										
3500872	GPU 23 not working	GS10971	GPU-23	CLOSED	ECM	6/6/22	2:57:00 PM	6/6/22	3:06:00 PM	00:09	0.00
	Comments: IS FAULT, Reset GPU										
3525848	GPU gate 23 inop	GS10971	GPU-23	CLOSED	ECM	7/11/22	5:15:00 PM	7/11/22	5:25:00 PM	00:20	0.00
	Comments: unit was powered on and operating on aircraft when we arrived unit was powered on and operating on aircraft when we arrived										
3572510	GPU-23 NOT WORKING	GS10971	GPU-23	CLOSED	ECM	9/9/22	7:17:00 PM	9/9/22	7:31:00 PM	00:14	0.00
	Comments: GPU-23 not working arrived at gate, checking the GPU, found out no issue. Tail # N59FR										
3577544	Gate 23 GPU inop	GS10971	GPU-23	CLOSED	ECM	9/19/22	8:01:00 AM	9/19/22	8:13:00 AM	00:12	0.00
	Comments: found an E & F fault, reset the GPU and it went back to normal operation found an E & F fault, reset the GPU and it went back to normal operation										
3599979	GPU-23 NOT WORKING	GS10971	GPU-23	CLOSED	ECM	10/20/22	1:16:00 AM	10/20/22	1:26:00 AM	00:10	0.00

Comments: GPU-23 not working

arrived at gate, checking the GPU.. found out no issue. Tail # N669NK

3602627	GATE 23 GPU INOP	GS10971	GPU-23	CLOSE	ECM	10/22/22	9:43:00 PM	10/22/22	9:51:00 PM	00:15	0.00

Comments: Gate-23 GPU inop

arrived at gate, checking the GPU… found out no issue.

3602634	Gate 23 GPU	GS10971	GPU-23	CLOSE	ECM	10/22/22	10:42:00 PM	10/22/22	10:53:00 PM	00:11	0.00

Comments: tested GPU and found no issues.

3617112	Gate 23 GPU	GS10971	GPU-23	CLOSE	ECM	11/4/22	9:45:00 PM	11/4/22	10:00:00 PM	00:15	0.00

Comments: Check the GPU -no issues, RTS.

3617523	GPu gate 23 won't shut off	GS10971	GPU-23	CLOSE	ECM	11/8/22	4:34:00 PM	11/8/22	4:48:00 PM	00:28	0.00

Comments: GPU fault, reset power to GPU and fault went away, RTS.

3398511	GPU-24 NOT WORKING	GS10972	GPU-24	CLOSE	ECM	1/29/22	5:01:00 PM	1/31/22	3:10:00 PM	15:35	399.99

Comments: GPU-24

Accessed problem with gpu. Test all the fuses, and replaced bad fuses. Test unit, unit is working on cable one. But no fans, go into black

3464516	Gate 24 GPU	GS10972	GPU-24	CLOSE	ECM	4/23/22	11:39:00 PM	4/23/22	11:50:00 PM	00:00	0.00

Comments: duplicate call

3480622	GPU-24 Inop	GS10972	GPU-24	CLOSE	ECM	5/17/22	11:42:00 PM	5/17/22	11:55:00 PM	00:14	0.00

Comments: GPU-24

Tablet issues could not log time correctly, actual time is 2342 until 2355. Gpu was not connected correctly, plugged in gpu no issues found.

3484995	24 gpu	GS10972	GPU-24	CLOSE	ECM	5/19/22	5:48:00 PM	5/19/22	5:59:00 PM	00:20	0.00

Comments: GPU 24

Ramp crew used wrong cable. Also cables all twisted. Once used proper cable unit turned on without issue.

3393701	GPU-24 NOT WORKING, inop	GS10972	GPU-24	CLOSE	ECM	1/25/22	8:44:00 AM	1/26/22	10:15:00 AM	12:56	3,512.89

Comments: Gpu-24

Arrived, gpu inop I put voltage too low. Found some bad fuses. Changed and turned unit on and fuses blew. Replaced aux module, unit still

3393763	GATE 24 GPU INOP	GS10972	GPU-24	CLOSE	ECM	1/26/22	4:57:00 AM	1/26/22	4:57:00 AM	00:00	0.00

Comments: Duplicate to 3393701

3398487	GPU gate 24 inop	GS10972	GPU-24	CLOSE	ECM	1/29/22	1:44:00 PM	1/29/22	2:29:00 PM	01:30	13.45

Comments: ECALL:Bad fuse , replace with a new one , called back I'm service

3430528	GPU 24 cutting out	GS10972	GPU-24	CLOSE	ECM	3/5/22	6:12:00 PM	3/5/22	6:19:00 PM	00:07	0.00

Comments: GPU-24 cutting out

Arrived at gate, checking the GPU… found out no issue. Tail # N602NK

3442995	The GPU on gate 24 will not turn on	GS10972	GPU-24	CLOSE	ECM	3/25/22	10:16:00 AM	3/25/22	10:26:00 AM	00:10	0.00

Comments: GPU24 inop cable 1 was on ground, cable 2 was hooked to aircraft N267JB and working

GPU was working when I arrived aircraft was using 35 amps from GPU RTS

3443230	Gt 24 GPU inop	GS10972	GPU-24	CLOSE	ECM	3/27/22	7:28:00 PM	3/27/22	7:37:00 PM	00:09	0.00

Comments: GPU-24

Was not connected correctly. Back in service

3446492	GATE 24 GPU INOP	GS10972	GPU-24	CLOSE	ECM	4/1/22	10:39:00 PM	4/1/22	10:41:00 PM	00:02	0.00

Comments: Gate-24 GPU Inop

Arrived at gate, checking the GPU… found out no issue.

3460676	Gate 24 the gpu is not working	GS10972	GPU-24	CLOSE	ECM	4/19/22	10:31:00 AM	4/19/22	10:34:00 AM	00:03	0.00

Comments: arrived and found gpu connected to plane but not running crew using cable # 2

Started unit and it kicked out pushed button for cable #1 and unit came on and plane has power ground crew has cables mixed up

3460732	GPU 24 not working	GS10972	GPU-24	CLOSE	ECM	4/19/22	7:07:00 PM	4/19/22	7:12:00 PM	00:05	0.00

Comments: gpu-23

Running on arrival

3460807	GPU gate 24 not working	GS10972	GPU-24	CLOSE	ECM	4/20/22	3:02:00 PM	4/20/22	3:21:00 PM	00:19	0.00

Comments: Gpu inop

Plugged gpu into plane and turned it on and it started working fine.

3464381	Gate 24 GPU inop	GS10972	GPU-24	CLOSE	ECM	4/22/22	10:06:00 AM	4/22/22	10:22:00 AM	00:16	0.00

Comments: cable swapped from hoist, switch cable to the right hoist & market #1 and #2 on cable & hoist,RTS

3464445	Gate 24 gpu is not working	GS10972	GPU-24	CLOSE	ECM	4/23/22	7:46:00 AM	4/23/22	8:06:00 AM	00:20	0.00

Comments: plugged in but not turned on, turned it on,cable 1 was on cable hoist 2,they hit wrong start button

GPU was plugged into the plane but not on, nor was it faulted. Turned it on and it worked fine. GPU cable 1 was on cable hoist 2, so they hit

3464509	GPU 24 not working	GS10972	GPU-24	CLOSE	ECM	4/23/22	7:05:00 PM	4/24/22	8:50:00 AM	01:51	0.00

Comments: arrived plane leaving gate found cables and hangers clearly marked #1 and #2

But cables are swapped switched cables to proper hoists then tested each cable found voltage readings good and unit stays running

3469577	GPU 24 not working	GS10972	GPU-24	CLOSE	ECM	5/2/22	9:24:00 PM	5/2/22	9:29:00 PM	00:05	0.00

Comments: GPU-24

Ground power cable was not connected correctly. Reconnected cable. Gpu back in service

3477801	Gate 24-GPU	GS10972	GPU-24	CLOSE	ECM	5/6/22	9:06:00 PM	5/6/22	9:44:00 PM	00:18	0.00

3478250	GPU-24	GS10972	GPU-24	CLOSE	ECM	5/11/22	2:12:00 AM	5/11/22	2:18:00 AM	00:06	0.00

Comments: GPU-24
Was not connected correctly. Reconnected gpu. Back in service

3478344 GPU 24 1 cable GS10972 GPU-24 CLOSE ECM 5/11/22 6:55:00 PM 5/11/22 7:14:00 PM 00:19 0.00

Comments: GPU 24
#1 cable wouldn't power on. After putting on test head and powering up without issue was found to be aircraft problem.

3525938 24 gpu GS10972 GPU-24 CLOSE ECM 7/12/22 4:05:00 PM 7/12/22 4:16:00 PM 00:22 0.00

Comments: GPU was powered on when we arrived

3572626 GPU 24 not GS10972 GPU-24 CLOSE ECM 9/10/22 9:10:00 PM 9/10/22 9:20:00 PM 00:10 0.00

Comments: GPU-24 not working
arrived at gate, checking the GPU… found out no issue.

3586017 GPU-24 NOT GS10972 GPU-24 CLOSE ECM 10/1/22 1:15:00 PM 10/1/22 1:22:00 PM 00:07 0.00

Comments: cable plugged into plane on wrong hoist, pressed wrong start button, cable works when correctly plug
cable that was plugged into the plane was on the wrong hoist so they were pressing the wrong start button, cable works fine when the correct

3586041 Gate 24-GPU GS10972 GPU-24 CLOSE ECM 10/1/22 9:24:00 PM 10/2/22 12:47:00 AM 02:19 0.00

Comments: GPU shutting, right off, test fuses & checked connections, looked at all boards, GPU cables swapped
GPU shutting, right off, test fuses and checked connections, looked at all the boards, GPU cables were swapped

3594844 GPU-24 GS10972 GPU-24 CLOSE ECM 10/10/22 8:45:00 AM 10/10/22 8:57:00 AM 00:12 0.00

Comments: hoist won't go up, override control in able to go back to normal operation (contactor relay roof top
upon my arrival, GPU hoist won't go up, I override the control in able to go back to normal operation (contactor relay roof top)

3617114 GPU-24 NOT GS10972 GPU-24 CLOSE ECM 11/4/22 10:10:00 PM 11/4/22 10:28:00 PM 00:18 0.00

Comments: Check the GPU - no issues, RTS.

3619447 GPU 24 Dropping GS10972 GPU-24 CLOSE ECM 11/13/22 4:55:00 AM 11/13/22 5:58:00 AM 02:01 0.00

Comments: had to wait for plane to leave, new plane came in, reset internal breaker, RTS
had to wait for plane to leave, new plane came in, reset internal breaker, RTS

3508082 A2-2CS3-3 VFD GS11339 A2-2CS3-3 CLOSE ECM 6/17/22 8:32:00 AM 6/17/22 9:25:00 AM 00:53 0.00

Comments: Ecall : VFD disconnect, Reset VFD fault reset asset & RTS
arrived & assessed on public side reset VFD fault moved to CS3-04 arrived in tunnel arm or start on 05 tripped reset fault cleared RTS

3385485 The PCA on gate GS13426 PCA-77 CLOSE ECM 1/10/22 1:49:00 PM 1/10/22 2:09:00 PM 00:20 0.00

Comments: ECALL: 2 twists in hose, fault code due to restriction, reset board,retest, discharge temp: 38* RTS
I found 2 twists in the PCA hose. The first one by the milo and the other just after the hose left the hose basket. No air flow to aircraft. The

3398755 PCA-77 HOSE IS GS13426 PCA-77 CLOSE ECM 2/1/22 1:32:00 PM 2/1/22 2:04:00 PM 00:32 476.60

Comments: CALL:replace one 10' hose and one 20 ' hose and tested PCA, discharge temp: 38*
replace one 10' hose and one 20 ' hose and tested PCA, discharge temp: 38*

3398840 PCA gate 77 GS13426 PCA-77 CLOSE ECM 2/2/22 3:46:00 PM 2/2/22 4:14:00 PM 00:28 0.00

Comments: Ecall : Blowing hot,Switch mode to wide body, reset breaker & RTS
Arrived at the gate found unit on blowing 61 degrees, only one compressor working, control bottom was on Narrow body the plane was bigger.

3500466 Gate 77 PCA GS13426 PCA-77 CLOSE ECM 6/3/22 11:42:00 AM 6/3/22 12:19:00 PM 01:09 0.00

Comments: Ecall -77 not turning on
Arrived at the gate and found that the compressor two wasn't staying on. The call was for the unit not turning on. But it turned on just fine

3502785 Gate 77 PCA is GS13426 PCA-77 CLOSE ECM 6/9/22 5:46:00 AM 6/9/22 5:57:00 AM 00:11 0.00

Comments: Ecall : Kink on the hose, Reset and restart unit & RTS, discharge temp 40*
Arrived at the gate and check the unit on its normal operations. The unit had 1 kink and that created a fault on the app. Did a reset and

3502898 gate 77 PCA GS13426 PCA-77 CLOSE ECM 6/10/22 8:04:00 AM 6/10/22 8:17:00 AM 00:16 0.00

Comments: Ecall : Blowing hot, Reset power to unit & RTS
checked unit for 15 mins couldn't find the issue reset power unit started working fine after wards

3556134 Gate 77 PCA is GS13426 PCA-77 CLOSE ECM 8/31/22 5:31:00 AM 8/31/22 5:45:00 AM 00:14 0.00

Comments: No problems with unit
Arrived at the gate and the unit was not connected to the aircraft or on at all. Stretched the hose and start the unit. Unit is cooling properly

3398760 PCA 77 blowing GS13426 PCA-77 CLOSE ECM 2/1/22 2:45:00 PM 2/1/22 3:20:00 PM 00:35 192.00

Comments: ECALL: installed an extra 10' air hose since it will not reach plane connector, work properly
Arrived at the gate ramp supervisor ask me if we can install an extra 10' air hose because the way it was it will not reach the plane connec

3442879 Gate 77 the pca GS13426 PCA-77 CLOSE ECM 3/24/22 6:23:00 AM 3/24/22 7:04:00 AM 00:41 0.00

Comments: blowing hot, due a ecall we found compressor on stage one not turns on, found empty stage one.
We went to the gate and found the pca connected to the airplane in on position but just stage 2 was working and the temp was 45 degrees.

3455487 Gate 77 the pca GS13426 PCA-77 CLOSE ECM 4/9/22 7:38:00 AM 4/9/22 8:20:00 AM 00:41 300.28

Comments: ECALL: hose falling apart, installed new hose, turned back unit,discharge: 35*
We went to the unit I found the 20 feet hose is falling part (Velcro) go to part pick up the new hose . After install the hose turn on the unit

3460390 PCA-77 TEAR IN GS13426 PCA-77 CLOSE ECM 4/16/22 3:31:00 PM 4/16/22 4:04:00 PM 00:33 0.00

Comments: loosened strap and pulled taper back over the milo,pulled strap to be more over hose,tightened,RTS
Upon arrival and pulling the hose out I saw no tears in the hose. But the mile and the taper had slightly separated. I'm assuming it's from

3503032 Gate 77 PCA is GS13426 PCA-77 CLOSE ECM 6/11/22 10:50:00 AM 6/11/22 10:54:00 AM 00:13 0.00

Comments: adjusted actuator, retested, now blowing full airflow to either or (PBB or aircraft). discharging 40

3513569 PCA-77 NOT GS13426 PCA-77 CLOSE ECM 6/27/22 10:24:00 AM 6/27/22 11:10:00 AM 00:31 0.00

Comments: rolled out hose, started, discharge 36, crew said unit didn't start, no faults or issues found, RTS
Upon arrival found unit off and aircraft APU on, Rolled out hose, started and ran unit on it's normal operation. Unit started without hesitation

3525882	GATE 77 PCA BLOWING HOT	GS13426	PCA-77	CLOSED	ECM	7/12/22	4:18:00 AM	7/12/22	4:45:00 AM	00:53	0.00
	Comments: Blowing hot										
	Arrived at the gate and found the unit off. We turned the unit on. Let it run while we checked the electrical panel. Everything look intact. The										
3525931	77 blowing hot	GS13426	PCA-77	CLOSED	ECM	7/12/22	2:50:00 PM	7/12/22	2:54:00 PM	00:04	0.00
	Comments: pca blowing hot										
	Upon arrival the whole system was on and running properly. Both compressors were on and blowing was outputting properly, hose had good										
3534422	PCA gate 77 blowing warm 65	GS13426	PCA-77	CLOSED	ECM	7/25/22	7:07:00 AM	7/25/22	7:37:00 AM	00:30	0.00
	Comments: blowing hot										
	The vfd #1 have fould the compressor not turned on it was reset now working good output 39 degrees										
3538809	Gate 77 PCA HOT	GS13426	PCA-77	CLOSED	ECM	7/28/22	4:20:00 PM	7/28/22	5:00:00 PM	01:06	0.00
	Comments: Pca blowing hot										
	Arrived to unit connected to plane and on, and condenser fan one was off. We opened the electrical door and the condenser fan had a vfd										
3555329	Gate 77 PCA blowing ho	GS13426	PCA-77	CLOSED	ECM	8/22/22	1:07:00 PM	8/22/22	1:41:00 PM	00:34	0.00
	Comments: No issues found										
	Upon arrival found unit off and detached from aircraft. Ran and tested unit. No issues found. Ground crew personnel informed that pilot										
3581661	PCA-77 NOT WORKING	GS13426	PCA-77	CLOSED	ECM	9/24/22	8:07:00 AM	9/24/22	8:32:00 AM	00:25	0.00
	Comments: pca not working										
	Arrived at the gate and just found out a faulty code at vfd condenser #2 I cleared out. Test unit and the performance on this one was great.										
3594866	Gate 77 PCA NO AIR PRESSURE	GS13426	PCA-77	CLOSED	ECM	10/10/22	2:30:00 PM	10/10/22	2:46:00 PM	00:16	0.00
	Comments: ecall-77										
	Pca was stuck in bridge mode played with the actuator and got it working right. CBIS										
3602897	PCA 77 not working	GS13426	PCA-77	CLOSED	ECM	10/25/22	1:32:00 PM	10/25/22	1:47:00 PM	00:30	0.00
	Comments: The PCA compressor #1 VFD, no communication we adjusted cable now working fine										
	The PCA compressor #1 VFD, no communication we adjusted cable now working fine										
3607734	Gate 77 pca is blowing ho	GS13426	PCA-77	CLOSED	ECM	11/2/22	8:42:00 AM	11/2/22	9:03:00 AM	00:21	0.00
	Comments: Blowing hot, only compressor 2 working, reset PCA both 1 & 2 compressor working, 43.1* RTS.										
3619442	Gate 77 PCA	GS13426	PCA-77	CLOSED	ECM	11/12/22	11:17:00 PM	11/12/22	11:34:00 PM	00:17	0.00
	Comments: …										
	Arrived at the gate, found the control box on narrow body. Turned off the unit, switched the control box to wide body and reset the board.										
3432836	PCA gate 86 on or off?	GS13473	PCA-86	CLOSED	ECM	3/11/22	8:28:00 PM	3/11/22	9:43:00 PM	01:15	0.00
	Comments: on or off										
	Arrived at the gate found unit fan 1 continually on, checked breaker for proper function, checked low voltage re set pca unit started normal										
3460255	Gate 86 pca is blowing ho	GS13473	PCA-86	CLOSED	ECM	4/15/22	12:53:00 PM	4/15/22	1:49:00 PM	00:56	0.00
	Comments: Ramp closed due to severe weather alert and lightening warning										
	Ramp closed due to severe weather alert and lightening warning										
3500314	Gate 86 pca is blowing ho	GS13473	PCA-86	CLOSED	ECM	6/2/22	6:12:00 AM	6/2/22	7:11:00 AM	01:58	0.00
	Comments: Ecall 86 blowing warm.										
	Arrived at the gate and found the PCA off And the hose put away. We opened the electrical door to make sure there wasn't any tripped										
3507937	Gate 86 pca is not turning on	GS13473	PCA-86	CLOSED	ECM	6/16/22	5:46:00 AM	6/16/22	5:57:00 AM	00:21	0.00
	Comments: Ecall : Unit frozen, Defrosted PCA unit and RTS										
	Arrived at gate gate and found the unit frozen. Started the defrosting process. After the process the unit is back on service.										
3416093	GATE 86 AC NOT WORKING	GS13473	PCA-86	CLOSED	ECM	2/17/22	4:55:00 AM	2/17/22	5:45:00 AM	02:09	0.00
	Comments: Found unit with the primary compressors of the stage 1 and 2 trip										
	Arrived At the gate, checked unit and found primary compressors of the stage 1 and 2 trip. Reset both breakers and both compressor afte										
3460760	GATE 86 PCA HOSE FALLING	GS13473	PCA-86	CLOSED	ECM	4/20/22	4:37:00 AM	4/20/22	5:16:00 AM	01:18	0.00
	Comments: We put back together the milo and milo gasket with new screws. And fixed a section of hose. CBIS										
3469202	PCA portable gate 86 hol	GS13473	PCA-86	CLOSED	ECM	4/28/22	3:12:00 PM	4/28/22	3:42:00 PM	00:30	0.00
	Comments: Portable not working										
	Arrived at the gate it was not portable at place, move portable from gate 71 to 86 checked fuel and operation, portable working fine.										
3469593	3469593 - PCA 86 Blowing Ho	GS13473	PCA-86	CLOSED	ECM	5/3/22	5:55:00 AM	5/3/22	6:53:00 AM	00:16	0.00
	Comments: Blowing hot										
	Arrived at the gate and check the unit. The unit was on and discharging 55 degrees. Opened the electrical panel and found fan #2 breaker										
3480279	GATE 86 PCA HAS NO	GS13473	PCA-86	CLOSED	ECM	5/14/22	1:21:00 AM	5/14/22	2:03:00 AM	00:42	0.00
	Comments: no power										
	Arrived at the gate and found the main breaker off. Try to turn on the breaker but the door was stuck, Fix the door turn on the breaker and										
3480284	Gate 86 PCA is blowing ho	GS13473	PCA-86	CLOSED	ECM	5/14/22	7:38:00 AM	5/14/22	8:33:00 AM	01:48	0.00
	Comments: Ecall 86 blowing hot										
	So after using the mega Meeter we found that 1 of the compressors on stage 1 are bad. So we need to contact our supervisor for further										
3485010	PCA 86 Unit running no aircraft	GS13473	PCA-86	CLOSED	ECM	5/19/22	10:46:00 PM	5/19/22	10:58:00 PM	00:23	0.00
	Comments: unit pbb on										
	Arrived at the gate and found the unit with the PBB on. Turn off the PBB.										
3485233	Gate 86 PCA blowing ho	GS13473	PCA-86	CLOSED	ECM	5/22/22	6:39:00 AM	5/22/22	7:33:00 AM	02:40	0.00
	Comments: Unit inop										
	Upon arrival found unit off and detached from aircraft. Asked ground crew reason for call. They said unit won't turn on. Started, ran and										

3485289	86 pca	GS13473	PCA-86	CLOS	ECM	5/22/22	5:52:00 PM	5/22/22	6:21:00 PM	00:29	0.00
	Comments: blowing hot										
	Upon arrival the unit was off an not connected. Once connected and turned on the unit did not cool. Due to the unit being too high and not										
3501016	PCA 86 HOSE DISCONNECTED	GS13473	PCA-86	CLOS	ECM	6/7/22	11:11:00 PM	6/7/22	11:29:00 PM	00:18	0.00
	Comments: 2nd hose disconnected, attached hose,inspect for tears or damages, started unit, RTS										
	Arrived at the gate and found the second hose disconnected to the others. Attached the hose and checked for any tears or damages. Sta										
3508282	3508282 - PCA 8(Blowing Ho	GS13473	PCA-86	CLOS	ECM	6/19/22	8:20:00 AM	6/19/22	9:37:00 AM	01:17	0.00
	Comments: Upon arrival found unit frozen. Defrosted unit and is back in service.										
	Upon arrival found unit frozen. Defrosted unit and is back in service. Note: Unit is working with 3 stages simultaneously. Unit has 4 working										
3508711	3508711 - pca 86 Blowing ho	GS13473	PCA-86	CLOS	ECM	6/22/22	5:16:00 AM	6/22/22	6:11:00 AM	02:45	0.00
	Comments: Unit frozen										
	Arrived at the gate and found the unit off. Tested the unit and it was blowing hot. Checked the electrical panel and everything looks intact.										
3517105	Gate 86- Requesting	GS13473	PCA-86	CLOS	ECM	7/3/22	6:58:00 PM	7/3/22	7:27:00 PM	00:55	0.00
	Comments: portable 3										
	Portable 3 was transported.										
3517125	PCA 86 blowing hot	GS13473	PCA-86	CLOS	ECM	7/4/22	5:12:00 AM	7/4/22	6:59:00 AM	02:31	0.00
	Comments: unit frozen										
	Arrived at the gate and found the unit blowing hot. Checked inside the unit and it was frozen. So started the defrosting process.										
3525734	PCA-G86 NOT WORKING	GS13473	PCA-86	CLOS	ECM	7/10/22	4:16:00 PM	7/10/22	7:43:00 PM	03:45	0.00
	Comments: pca-86										
	The unit was checked and found is freezing.the unit was in fan,off the compressor to defrost it,they put his own portable										
3530754	Gate 86 PCA is blowing ho	GS13473	PCA-86	CLOS	ECM	7/17/22	7:33:00 AM	7/17/22	9:42:00 AM	06:02	0.00
	Comments: Frozen										
	Upon arrival found unit off and hose detached from aircraft. After inspection found unit to be frozen. Started the process of defrosting unit										
3530839	The PCA on gate 86 is running	GS13473	PCA-86	CLOS	ECM	7/18/22	6:35:00 AM	7/18/22	7:26:00 AM	01:42	0.00
	Comments: Unit frozen from extended period of use, Defrosted, PCA RTS.										
	Tech arrived to find the unit frozen. This normally happens when the unit is left on over night. Tech defrosted the unit and put back in serv										
3525367	PCA 86 Hole in hose	GS13473	PCA-86	CLOS	ECM	7/7/22	4:24:00 AM	7/7/22	4:47:00 AM	00:23	235.00
	Comments: R/R old 10' hose with new one. RTS.										
	Arrived at PCA-86, 10' hose w/hole. went to parts, retrieved new 10' hose. Replaced damaged lose with new hose. Turned unit on, all										
3534041	The PCA on gate 86 is running	GS13473	PCA-86	CLOS	ECM	7/21/22	10:00:00 AM	7/21/22	1:30:00 PM	08:02	0.00
	Comments: Unit was frozen, started the defrost process, unit blowing, RTS. RT										
	Upon arrival found unit blowing warm air. After inspection found unit frozen. Defrosted unit and check parameters. Unit parameters needed										
3538861	PCA-86 BLOWING HOT	GS13473	PCA-86	CLOS	ECM	7/29/22	6:43:00 AM	7/29/22	7:12:00 AM	00:29	0.00
	Comments: Defrost the unit										
	We went to the unit the hose have kinks in the end when check the compressor is frozen inside the unit.I turn off the breaker at desfrost the										
3539056	Gate 86 Portable PCA	GS13473	PCA-86	CLOS	ECM	7/30/22	11:54:00 PM	7/31/22	12:51:00 AM	00:57	0.00
	Comments: Portable request										
	The airline was requesting a portable. Went to the shop and checked one of the portables we have available. Started let it ran for a few										
3577534	Gate 86 PCA	GS13473	PCA-86	CLOS	ECM	9/19/22	4:53:00 AM	9/19/22	4:57:00 AM	00:04	0.00
	Comments: Unit out of service										
	Arrived at the gate and this unit has been out of service for a while due to an electrical problem not related to PCA.										
3581784	Gate 86 PCA blowing ho	GS13473	PCA-86	CLOS	ECM	9/25/22	7:03:00 AM	9/25/22	7:03:00 AM	00:00	0.00
	Comments: Unit currently Out of Service prior to ECM										
3599546	Gate 86-PCA issue	GS13473	PCA-86	CLOS	ECM	10/15/22	9:30:00 PM	10/15/22	10:56:00 PM	01:26	0.00
	Comments: not working										
	Arrived at the gate started the unit and wait a few minutes to check the temperature. The unit is working properly at the moment with a										
3599714	PCA 86 not starting	GS13473	PCA-86	CLOS	ECM	10/18/22	12:16:00 AM	10/18/22	12:51:00 AM	00:50	0.00
	Comments: Unit Not Working										
	We Arrived at the gate PCA-86. Opened electrical panel door. Noticed there was no power when turning on the unit. Proceeded to test the										
3581526	PCA-86 inop Portable put in	GS13473	PCA-86	CLOS	ECM	9/22/22	10:56:00 PM	9/22/22	11:57:00 PM	02:02	0.00
	Comments: AOC requested portable for unit, fueled up portable 1 and delivered to gate 86.										
3376602	GATE 10 PWC HOSE TIP IS	GS13562	PWC-10	CLOS	ECM	1/1/22	11:32:00 PM	1/1/22	11:58:00 PM	00:26	0.00
	Comments: Gate-10 PWC hose tip locked										
	Arrived at gate, checking the PWC hose tip finding out is not working, unlock the hose tip and testing, it's good to go.										
3408858	Gate 10 PWC	GS13562	PWC-10	CLOS	ECM	2/8/22	1:01:00 AM	2/8/22	1:15:00 AM	00:14	0.00
	Comments: didn't find anything wronge with the pwc PWC is fine and is back in service										
3413366	PWC - GATE 10 WATER HOSE	GS13562	PWC-10	CLOS	ECM	2/13/22	3:25:00 PM	2/13/22	3:45:00 PM	00:20	2.00
	Comments: The hose is fine everythings is working fine the pwc needed a light bulb but I put one new light bul										
3416179	PWC 10	GS13562	PWC-10	CLOS	ECM	2/17/22	10:51:00 PM	2/18/22	12:12:00 AM	01:34	308.35
	Comments: Ecall… PWC INOP										
	When I arrived I noticed that the AC coupler was damaged so I had to go to parts… but I had to wait for someone to allow me into the parts										
3480540	PWC 10 Not working	GS13562	PWC-10	CLOS	ECM	5/17/22	12:32:00 AM	5/17/22	12:45:00 AM	00:13	0.00
	Comments: Attached nozzle to hose. Tested for leaks, no issues found pwc back in service										

3485494	Gate 10-PWC	GS13562	PWC-10	CLOS	ECM	5/24/22	7:10:00 PM	5/24/22	7:18:00 PM	00:08	400.27
	Comments: PWC missing o rings, replaced o rings pwc back in service										
3513432	PWC-10 NOT	GS13562	PWC-10	CLOS	ECM	6/25/22	4:31:00 PM	6/25/22	4:58:00 PM	00:51	0.00
	Comments: Pwc hose was extremely tangled, back in service										
3538961	Gate 10 issues	GS13562	PWC-10	CLOS	ECM	7/30/22	5:43:00 AM	7/30/22	5:58:00 AM	00:15	0.00
	Comments: no water flow										
	The hose was kinked. Had to pull out the hose enough to straighten out the hose. After that the water flowed normally. Rolled the hose back										
3539369	PWC 16 will not	GS13562	PWC-10	CLOS	ECM	8/2/22	11:55:00 PM	8/3/22	12:05:00 AM	00:10	0.00
	Comments: PWC 16										
	Door opened without issue. Checked all water cabinets on frontiers wing to make sure. All were working.										
3390258	A6-BC-29-05-	GS11959	A6-BC-29-05-	CLOS	ECM	1/14/22	2:21:00 PM	1/14/22	2:27:00 PM	00:12	0.00
	Comments: Comment										
	Verified by Jaime.										
3390320	A6-BC-29-05-	GS11959	A6-BC-29-05-	CLOS	ECM	1/15/22	10:22:00 AM	1/15/22	10:28:00 AM	00:26	0.00
	Comments: Comment										
	Verified by Jaime.										
3413234	A6-BC-29-FPC-	GS11959	A6-BC-29-05-	CLOS	ECM	2/11/22	6:34:00 PM	2/11/22	6:42:00 PM	00:13	0.00
	Comments: ECALL: door faulted,manually closed door,checked door,reset, tested several mins, RTS										
	arrived, found door in fault, manually closed door, checked door, and reset, tested several times and RTS										
3413321	A6-BC-29-05-	GS11959	A6-BC-29-05-	CLOS	ECM	2/12/22	9:53:00 PM	2/12/22	10:02:00 PM	00:34	0.00
	Comments: ECALL: Jam at public side, cleared jam, restarted, tested, asset back in service										
3416694	A6-BC-29-FPC-	GS11959	A6-BC-29-05-	CLOS	ECM	2/23/22	2:00:00 PM	2/23/22	2:03:00 PM	00:03	0.00
	Comments: Ecall : Jam fault, Clear jam condition & RTS										
	arrived & assed cleared jam fault told airline (Delta) employee how clear jam observed bags merging correctly called back in service										
3548035	A6-BC-29-05-	GS11959	A6-BC-29-05-	CLOS	ECM	8/6/22	11:50:00 AM	8/6/22	11:55:00 AM	00:05	0.00
	Comments: Ecall : Door Fault, Airline cleared fault before tech arrived & RTS										
	by the time I arrived the airline had cleared fault I tested door and called back in service										
3376582	A6-BC-29-05-	GS11959	A6-BC-29-05-	CLOS	ECM	1/1/22	7:48:00 PM	1/1/22	8:00:00 PM	00:12	0.00
	Comments: ECALL: Reset door, back in service										
3390269	A6-BC-29-05-	GS11959	A6-BC-29-05-	CLOS	ECM	1/14/22	7:04:00 PM	1/14/22	7:06:00 PM	00:02	0.00
	Comments: ECALL: reset jam, called back in service										
3413746	A6-BC-29-01-BC	GS11959	A6-BC-29-05-	CLOS	ECM	2/16/22	11:41:00 AM	2/16/22	11:47:00 AM	00:38	0.00
	Comments: Inspected and found door jammed from public side. Reset & cleared. Ran & tested. RTS.										
3437925	A6-BC-29-05-	GS11959	A6-BC-29-05-	CLOS	ECM	3/19/22	7:11:00 PM	3/19/22	7:27:00 PM	00:19	0.00
	Comments: ECALL: fault on door, cleared bags, reset, cleared fault, tested, RTS										
	Inspected asset, verified fault on door, cleared bags from asset, reset asset, cleared fault, tested and called it back into service										
3490042	Bag Claim has a	GS11959	A6-BC-29-05-	CLOS	ECM	5/27/22	11:03:00 AM	5/27/22	11:05:00 AM	00:02	0.00
	Comments: ECALL:manually lowered door to clear fault, tested door, no mechanical faults found,tested again,RTS										
	when I arrived, I manually lowered door to clear fault, I then tested door, no mechanical faults was found, tested again, then called back in										
3577671	A6-BC-29-05-	GS11959	A6-BC-29-05-	CLOS	ECM	9/20/22	6:09:00 PM	9/20/22	6:15:00 PM	00:06	0.00
	Comments: arrived at asset, inspected, adjust PE and reset. tested RTS										
3617079	A6-BC-29-FPC-	GS11959	A6-BC-29-05-	CLOS	ECM	11/4/22	11:14:00 AM	11/4/22	11:21:00 AM	00:36	0.00
	Comments: arrived at the asset, cleared jam, reset door, ran, RTS, monitored										
	arrived at the asset, cleared jam, reset door, ran, RTS, monitored										
3413574	The GPU on gate	GS10981	GPU-50	CLOS	ECM	2/15/22	9:22:00 AM	2/15/22	9:46:00 AM	00:13	0.00
	Comments: GPU-50										
	Arrived, gpu not plugged into plane correctly, put on test head it is working fine.										
3430380	Gate 50-GPU not	GS10981	GPU-50	CLOS	ECM	3/3/22	9:18:00 PM	3/3/22	9:25:00 PM	00:07	0.00
	Comments: ECALL: cable not in aircraft correctly, pushed in completely and reset. RTS										
3393412	Gate 50 GPU	GS10981	GPU-50	CLOS	ECM	1/21/22	9:29:00 AM	1/21/22	9:39:00 AM	00:10	0.00
	Comments: Gpu inop										
	Issue was an e&f fault. Tested cable on a test head to confirm this. Fully plugged the cable into the plane and turned it on and it started										
3408781	Gate 50 GPU	GS10981	GPU-50	CLOS	ECM	2/7/22	12:27:00 AM	2/7/22	12:31:00 AM	00:04	0.00
	Comments: gpu-50 not working										
	we arrived at the GPU-50 the hoist was not push in all the way GPU back in service										
3416100	Gate 50 GPU	GS10981	GPU-50	CLOS	ECM	2/17/22	6:27:00 AM	2/17/22	6:50:00 AM	00:23	0.00
	Comments: gpu inop										
	(N161AA) Cable was left on the ground. Put the test head on it and it irked fine. Tried getting it to run on the plane but every time it was										
3469505	Gate 50 GPU	GS10981	GPU-50	CLOS	ECM	5/1/22	11:32:00 PM	5/1/22	11:38:00 PM	00:12	0.00
	Comments: GPU-50										
	Gpu inop due to estop button engaged on unit. Reset estop. Gpu back in service										
3503078	GPU 50 not	GS10981	GPU-50	CLOS	ECM	6/11/22	9:13:00 AM	6/11/22	9:31:00 PM	00:18	0.00

Comments: No issue i check and is working fine

3530778	GPU WONT SHUT OFF	GS10981	GPU-50	CLOSED	ECM	7/17/22	1:12:00 PM	7/17/22	1:22:00 PM	00:28	0.00

Comments: GPU was off on arrival, turned on with test head A: 118.0,B -118.3, C:118.1,turned off with no issue
GPU was off on arrival, turned on with test head A: 118.0, B -118.3, C:118.1, turned off with no issues

3556012	Gate 50 GPU	GS10981	GPU-50	CLOSED	ECM	8/29/22	11:02:00 PM	8/29/22	11:15:00 PM	00:13	0.00

Comments: GPU 50
Unit had an interlock fault due to very wet receptacle. Had to dry it out. Once dried reconnected to plane and powered on without issue.

3556032	GPU-50 NOT WORKING	GS10981	GPU-50	CLOSED	ECM	8/30/22	7:00:00 AM	8/30/22	7:20:00 AM	00:20	0.00

Comments: GPU had a temp fault, reset unit and tested, will be checking the unit through out the day
GPU had a temp fault, reset unit and tested, will be checking the unit through out the day

3556194	GPU-50 inop	GS10981	GPU-50	CLOSED	ECM	8/31/22	11:33:00 PM	8/31/22	11:44:00 PM	00:11	0.00

Comments: GPU-50 inop
arrived at gate, checking the GPU… found out no issue. N314RH

3556196	GPU 50 stopped operating	GS10981	GPU-50	CLOSED	ECM	9/1/22	12:10:00 AM	9/1/22	2:50:00 PM	15:05	1,033.92

Comments: GPU-50
Arrived at GPU, noticed fans were not operating. Removed panel to fans to realize the top left capacitor had discharge so it was replaced.

3570018	Gate 50 GPU	GS10981	GPU-50	CLOSED	ECM	9/1/22	11:08:00 PM	9/1/22	11:19:00 PM	00:11	0.00

Comments: Gate-50 GPU
arrived at gate, checking the GPU… found out no issue. Tail # N167AN

3602649	3602649 - GPU-50 Cord Hoisting	GS10981	GPU-50	CLOSED	ECM	10/23/22	7:06:00 AM	10/23/22	7:18:00 AM	00:12	0.00

Comments: checked, inspected, tested GPU cable hoist, no issues, RTS
checked, inspected, tested GPU cable hoist, no issues, RTS

3607528	GPU-50 cord issues	GS10981	GPU-50	CLOSED	ECM	10/30/22	9:25:00 PM	10/30/22	9:32:00 PM	00:07	0.00

Comments: GPU 50
Hoist working and couldnt find any issue. In service.

3408927	The GPU on gate 123 will not move	GS11000	GPU-123	CLOSED	ECM	2/9/22	8:00:00 AM	2/9/22	8:06:00 AM	00:11	0.00

Comments: Ecall : GPU Inop, Problem is with pins on aircraft not GPU, RTS
Arrived, tested unit, GPU is running fine Touched the pins on the plane and they are loose. Plane number 965 Southwest

3413686	GPU gate 123 inop	GS11000	GPU-123	CLOSED	ECM	2/15/22	6:23:00 PM	2/15/22	6:32:00 PM	00:07	0.00

Comments: gate 123 gpu inop
arrived at gate 123 GPU is hook to the plane green light is flashing I push the stop button then push the GPU in the plane turn it on green

3393705	GPU will not start up gate 123	GS11000	GPU-123	CLOSED	ECM	1/25/22	9:48:00 AM	1/25/22	9:55:00 AM	02:07	0.00

Comments: call came for gpu will not start. on arrival found gate and gpu not connected to plane. tested gpu.
All voltage readings are good 27 volts on e+ f and 117 volts on a+b+c. Unit stays running.

3416241	GPU-123 NOT WORKING	GS11000	GPU-123	CLOSED	ECM	2/18/22	2:18:00 PM	2/18/22	2:30:00 PM	00:12	0.00

Comments: gpu inop
Plane was already using a power cart when I arrived. Tested the gpu using a test head and it worked fine. Confirmed the operation of the

3477986	GPU 123 not working	GS11000	GPU-123	CLOSED	ECM	5/8/22	9:22:00 PM	5/8/22	9:28:00 PM	00:06	0.00

Comments: GPU-123
Gpu was not plugged in correct. Reconnected gpu. No issues found. Gpu back in service

3530592	123 gpu	GS11000	GPU-123	CLOSED	ECM	7/15/22	2:58:00 PM	7/15/22	3:08:00 PM	00:10	0.00

Comments: got there, GPU was hooked to plane, functioning properly
got there, GPU was hooked to plane, functioning properly

3550136	GPU head connectors are	GS11000	GPU-123	CLOSED	ECM	8/11/22	10:22:00 AM	8/11/22	10:26:00 AM	00:04	0.00

Comments: GPU is on plane and running. no issues

3550448	Gate 123 GPU	GS11000	GPU-123	CLOSED	ECM	8/14/22	11:30:00 PM	8/14/22	11:38:00 PM	00:08	0.00

Comments: GPU 123
GPU is working. Found no issue.

3550682	GPU on gate 123 not working	GS11000	GPU-123	CLOSED	ECM	8/17/22	8:43:00 AM	8/17/22	9:00:00 AM	00:17	0.00

Comments: GPU-123
Signal fault, Reset GPU

3398470	A7-2OSR7-04 - ENCODER	GS10645	A7-2OSR7-04	CLOSED	ECM	1/29/22	9:43:00 AM	1/29/22	10:58:00 AM	01:20	177.63

Comments: Ecall : Bad encoder, Replaced bad encoder with a new one
had to unbolt the encoder bracket from bearing then take bracket off the encoder and then put the new encoder on the bracket and then bolt

3430920	AS4 FIS recheck belt 2 door not	GS11302	AS-4-RC3-1-DOOR	CLOSED	ECM	3/9/22	7:12:00 PM	3/9/22	7:32:00 PM	00:20	0.00

Comments: ECALL: cycled door, cleared jam and reset line

3446719	FIS AS4 Recheck Belt 2	GS11302	AS-4-RC3-1-DOOR	CLOSED	ECM	4/4/22	7:01:00 PM	4/4/22	7:23:00 PM	00:29	0.00

Comments: ECALL: arrived at asset,inspected, cleared jam, tested system,RTS

3455599	BELT STOPPED	GS11302	AS-4-RC3-1-DOOR	CLOSED	ECM	4/10/22	4:09:00 PM	4/10/22	4:31:00 PM	00:22	0.00

Comments: ECALL:inspected asset, door not open, closed door manually, called off the alarm, tested RC3,RTS
inspected asset, door not open, closed door manually, called off the alarm, tested RC3, called back in service

3500532	AS4 FIS RC3	GS11302	AS-4-RC3-1-DOOR	CLOSED	ECM	6/3/22	10:57:00 PM	6/3/22	11:08:00 PM	00:11	0.00

Comments: ECALL: reset fault, called back in service
reset fault, called back in service

3398587	AS1 Recheck belt 1 issue	GS11232	AS-1-R2A-2	CLOS E	ECM	1/30/22	4:06:00 PM	1/30/22	4:10:00 PM	00:04	0.00
	Comments: Agent cleared before JSM arrived. RTS.										
3393511	FIS AS4 CAROUSEL 1	GS11248	AS-4-CD-1	CLOS E	ECM	1/22/22	4:48:00 PM	1/22/22	5:43:00 PM	02:14	0.00
	Comments: ECALL: SPC had rubber piece sticking out causing trip. Added tapping screws. RTS.										
3477879	INBOUND BELT 1 AS4	GS11248	AS-4-CD-1	CLOS E	ECM	5/7/22	10:36:00 PM	5/7/22	10:59:00 PM	00:23	0.00
	Comments: ECALL:checked panel, showed ESTOP on carousel, waited for escort, checked carousel, reset panel, RTS										
	Arrived at asset, checked panel, showed ESTOP on carousel, had to wait for escort, checked carousel, reset panel, back in service										
3485586	AS4 customs inbound belt 1 not	GS11248	AS-4-CD-1	CLOS E	ECM	5/25/22	3:55:00 PM	5/25/22	4:01:00 PM	00:06	0.00
	Comments: ECALL: stroller blocking photo eye, removed obstruction and fault cleared. RTS										
3548354	AS4 FIS IB1 ID under belt WO	GS11248	AS-4-CD-1	CLOS E	ECM	8/9/22	5:51:00 PM	8/9/22	6:45:00 PM	00:54	0.00
	Comments: Arrived at asset, diagnosed problem. Cleared fault, tested, RTS										
	Arrived at asset, diagnosed problem. Cleared fault, tested, RTS										
3455239	Gate 28 PWC VALVE	GS11075	PWC-28	CLOS E	ECM	4/7/22	7:34:00 AM	4/7/22	8:05:00 AM	00:31	76.95
	Comments: Missing Nozzle handle										
	Went to gate to confirm issue. The handle was missing and couldn't be found near by. Went to parts and obtained a new handle. Went back										
3385602	PWC-28 NOT WORKING	GS11075	PWC-28	CLOS E	ECM	1/11/22	6:05:00 PM	1/11/22	6:13:00 PM	00:08	0.00
	Comments: Ecall… PWC INOP										
	When I arrived the airline had the hose extended all the way out… and was using it RTS										
3385603	pwc-28 not spraying water	GS11075	PWC-28	CLOS E	ECM	1/11/22	6:57:00 PM	1/11/22	7:08:00 PM	00:11	0.00
	Comments: PWC 28 no pressure, hose hooked to aircraft and adding water when i arrived RTS										
3398722	3398722 - PWC 28 leaking	GS11075	PWC-28	CLOS E	ECM	2/1/22	5:30:00 AM	2/1/22	5:50:00 AM	00:30	0.00
	Comments: ECALL:turned off water & untangled hose pulled out hose and wound up properly,tested works properly.										
3413258	Gate 28 pwc is not working/no	GS11075	PWC-28	CLOS E	ECM	2/12/22	5:20:00 AM	2/12/22	5:57:00 AM	00:37	2.75
	Comments: Pwc not working										
	Inspected pwc. Water came out of nozzle normally. Found no leaks. Retract button works and light switch works. Only issue found was that										
3416410	PWC 28 not working	GS11075	PWC-28	CLOS E	ECM	2/20/22	5:05:00 PM	2/20/22	5:20:00 PM	00:15	0.00
	Comments: hose was tangled up I pulled the hose out to un tangled it roll it back in cabinet										
3460521	Gate 28-PWC not working	GS11075	PWC-28	CLOS E	ECM	4/17/22	6:53:00 PM	4/17/22	7:10:00 PM	00:17	0.00
	Comments: Gate-28 PWC not working										
	Arrived at gate, checking the PWC... it's tangled, untangled/testing and back in service.										
3480419	PWC 28 issues with hose	GS11075	PWC-28	CLOS E	ECM	5/15/22	1:56:00 PM	5/15/22	2:53:00 PM	00:57	44.75
	Comments: arrived at cabinet and found hose laying on container loader untangled and wound up										
	Then noticed pwc 26 hose laying on ramp tried to roll up but button not working inspected and found burned contact block on back of switch										
3489904	Gate 24 PWC is missing a nozzle	GS11075	PWC-28	CLOS E	ECM	5/26/22	5:38:00 AM	5/26/22	5:55:00 AM	00:17	0.00
	Comments: pwc-28										
	Pwc hose was extremely tangled, untangled and rolled it back up,back in service.										
3490145	Gate 28 PWC hose	GS11075	PWC-28	CLOS E	ECM	5/28/22	11:25:00 AM	5/28/22	11:42:00 AM	00:17	0.00
	Comments: pwc-28 hose issue										
	I arrived at the pwc-28 to notice that the hose was rolled up and tangle I roll the hose out to untangle it got it done rolled the hose back up										
3500791	Gate 28 PWC INOP	GS11075	PWC-28	CLOS E	ECM	6/5/22	5:28:00 PM	6/5/22	5:48:00 PM	00:20	0.00
	Comments: ECALL: hose was tangled up, untangled the hose										
3503119	Gate 28 PWC is tangled	GS11075	PWC-28	CLOS E	ECM	6/12/22	9:09:00 AM	6/12/22	9:20:00 AM	00:11	0.00
	Comments: Turned off water untangled hose and wound up properly rinsed inside of cabinet										
3508703	28 pwc	GS11075	PWC-28	CLOS E	ECM	6/21/22	9:12:00 PM	6/21/22	9:27:00 PM	00:15	0.00
	Comments: spirits ground crew had the hose wrap around some equipment and did not want to undo it ,RTS										
3508811	PWC hose has hole gate 28	GS11075	PWC-28	CLOS E	ECM	6/22/22	7:02:00 PM	6/22/22	9:03:00 PM	00:54	355.00
	Comments: pwc-28 whole in the hose										
	arrived at the pwc-28 the hose is bad need to be replace the plane leaves at 8:15 we will come back to change the hose										
3513522	Gate 28-PWC issue	GS11075	PWC-28	CLOS E	ECM	6/26/22	7:22:00 PM	6/26/22	7:40:00 PM	00:36	0.00
	Comments: main water line was shut off, turned water back on and got proper water flow										
	main water line was shut off, turned water back on and got proper water flow										
3513675	GATE 28 PWC HOSE IS	GS11075	PWC-28	CLOS E	ECM	6/28/22	10:00:00 AM	6/28/22	10:08:00 AM	00:08	0.00
	Comments: correct hose and reel in correctly.										
3525869	PWC 28 hose tangled	GS11075	PWC-28	CLOS E	ECM	7/11/22	9:29:00 PM	7/11/22	9:51:00 PM	00:44	0.00
	Comments: severely tangled,vehicle parked in front of cabinet causing tangle when hole extended,rolled,RTS										
	hose was severely tangled, ramp crew had carts and vehicle parked in front of cabinet causing it to tangle when hole extended, also sloppy										
3548166	GATE 28 PWC HOSE TANGLED	GS11075	PWC-28	CLOS E	ECM	8/7/22	9:53:00 PM	8/7/22	10:17:00 PM	00:23	0.00
	Comments: PWC 28										
	Hose tangled bad. Untangled hose and reeled back up neatly.										
3548216	PWC on gate 28 has a hole in the	GS11075	PWC-28	CLOS E	ECM	8/8/22	12:30:00 PM	8/8/22	12:37:00 PM	00:14	0.00
	Comments: nozzle was off, put nozzle back on the hose, and tested water cabinet, everything function fine										
	Got all over radio, just said PWC 28, arrived and nozzle was off hose, we put nozzle back on the hose, and tested water cabinet, everything										
3550667	PWC 28 hole in hose	GS11075	PWC-28	CLOS E	ECM	8/17/22	5:06:00 AM	8/17/22	5:44:00 AM	00:38	0.00

Comments: PWC-28
Correctly Hose

3555847	Gate 28 PWC HOSE NOZZLE	GS11075	PWC-28	CLOS	ECM	8/27/22	6:24:00 PM	8/27/22	6:38:00 PM	00:14	0.00

Comments: Gate-28 PWC hose nozzle
arrived at gate, checking the hose nozzle finding out is not properly connect, re- connected/ testing and back in service.

3555759	Gate 28 PWC INOP	GS11075	PWC-28	CLOS	ECM	8/26/22	7:32:00 PM	8/26/22	8:37:00 PM	01:12	25.20

Comments: PWC-28
PWC aircraft coupler handle was missing, replaced handle to aircraft coupler and verified operation. All good.

3602542	Gate 28 PWC Hose	GS11075	PWC-28	CLOS	ECM	10/21/22	10:23:00 PM	10/21/22	10:40:00 PM	00:17	0.00

Comments: Gate-28 PWC hose
arrived at gate, it's tangled hose issue… untangled/testing and back in service.

3619416	PWC 28 hose leaking	GS11075	PWC-28	CLOS	ECM	11/12/22	6:00:00 PM	11/12/22	6:18:00 PM	00:18	281.06

Comments: working on higher priority ECMs caused by possible storm damage.

3607155	Gate 28 pwc hose is stuck	GS11075	PWC-28	CLOS	ECM	10/27/22	7:28:00 AM	10/27/22	7:32:00 AM	00:04	0.00

Comments: Pwc hose stuck
Hose was not stuck. It was laid out on the ground. Tested the retract and it worked fine. Told AOC that it worked fine, all the ground crew

3480240	PWC-41 WATER HOSE MISSING	GS11079	PWC-41	CLOS	ECM	5/13/22	4:29:00 PM	5/13/22	4:33:00 PM	00:04	0.00

Comments: PWC-41 water hose missing
arrived at gate, checking the PWC… found out no issue.

3550248	Gate 41 PWC HOSE	GS11079	PWC-41	CLOS	ECM	8/12/22	7:35:00 PM	8/12/22	7:45:00 PM	00:09	0.00

Comments: Gate-41 PWC hose
arrived at gate, the main valve at the back was off… turn on the valve and testing then back in service.

3616966	Gate 41 Water nozzle is broke	GS11079	PWC-41	CLOS	ECM	11/3/22	6:54:00 AM	11/3/22	7:06:00 AM	00:12	2.20

Comments: found an O ring was missing, replaced o ring for normal operation

3508184	Gate 42 PWC no power when	GS13570	PWC-42	CLOS	ECM	6/18/22	6:47:00 AM	6/18/22	8:40:00 AM	01:48	4.75

Comments: pwc hasno power
After the person from GOAA electric replaced the switch and turned it on the water cabinet started working normally.

3539269	PWC 42 Leaking	GS13570	PWC-42	CLOS	ECM	8/2/22	12:42:00 AM	8/2/22	12:52:00 AM	00:10	0.00

Comments: PWC 42
Was no leak. Hose was tangled but ramp crew untangled before we arrived.

3408952	PWC 50 hose leaking	GS13824	PWC-50	CLOS	ECM	2/9/22	4:20:00 PM	2/9/22	4:41:00 PM	00:21	0.00

Comments: pwc leaking water
I arrived at the pwc-50 for an water leak I was the leak got it fix the pwc is back in service

3390175	Gate 50 PWC DOOR JAM	GS13824	PWC-50	CLOS	ECM	1/13/22	7:07:00 AM	1/13/22	7:21:00 AM	00:14	0.00

Comments: lock mechanism had some corrosive, and it was unable to open the right way, got it open with RTS

3460520	Gate 50-PWC hose leaking	GS13824	PWC-50	CLOS	ECM	4/17/22	6:32:00 PM	4/17/22	6:41:00 PM	00:09	0.00

Comments: Gate-50 PWC hose leaking
Arrived at gate, checking the hose leaking... finding out the valve is not properly close, closed the valve and testing, back in service.

3530873	Gate 50-PWC hose issue	GS13824	PWC-50	CLOS	ECM	7/18/22	2:19:00 PM	7/18/22	2:38:00 PM	00:19	0.00

Comments: upon arrival, found PWC hose tangled, untangled hose and returned unit to service
upon arrival, found PWC hose tangled, untangled hose and returned unit to service

3477669	Gate 58 the pwc hose is off the	GS13812	PWC-58	CLOS	ECM	5/5/22	10:43:00 AM	5/5/22	10:51:00 AM	00:08	0.00

Comments: pwc-58
Arrived at gate 58 and pwc hose was tangled, untangle stretched the hose do damage to blue hose, ore leaks ,back in service

3500859	Gate 58 the PWC handle some of	GS13812	PWC-58	CLOS	ECM	6/6/22	12:28:00 PM	6/6/22	12:31:00 PM	00:03	0.00

Comments: no nut to hold it on. Put handle back on with new consumable nut and tested

3555404	PWC 58 missing handl	GS13812	PWC-58	CLOS	ECM	8/23/22	4:46:00 AM	8/23/22	5:31:00 AM	00:39	25.20

Comments: PWC-58
Replace Valve

3390675	3390675 - PWC 74 Hose leaking	GS11084	PWC-74	CLOS	ECM	1/19/22	7:35:00 AM	1/19/22	7:41:00 AM	00:11	0.00

Comments: pwc-74
Water valve underneath cabinet is leaking. GOAA issue. Cabinet is in service.

3398733	3398733 - PWC 74 Leaking	GS11084	PWC-74	CLOS	ECM	2/1/22	8:26:00 AM	2/1/22	8:40:00 AM	00:14	0.00

Comments: no leaks no damage to hose or nozzle, the problem it's on main shutoff valve under the pwc

3513218	Gate 74 Hose got stuck	GS11084	PWC-74	CLOS	ECM	6/23/22	10:08:00 AM	6/23/22	10:28:00 AM	00:20	0.00

Comments: Pulled the hose out fully and then firmly retracted it, tested, RTS
The hose was wrapped around the side of the hose reel.
Released the water pressure and got enough slack in the knot to free the hose. Pulled the hose out fully and then firmly retracted it so the uldn't stick off of the reel. Tested water and it worked. Back in service.

3513324	PWC-74 LEAKING	GS11084	PWC-74	CLOS	ECM	6/24/22	1:45:00 PM	6/24/22	2:26:00 PM	00:13	0.00

Comments: Pwc leaking
Inspected pwc and found no leaks. Unspooled is he hose and found no cuts in the hose. Rolled it back up, tested again, called back in.

3526071	PWC 74 hose stuck in rac	GS11084	PWC-74	CLOS	ECM	7/14/22	1:55:00 AM	7/14/22	2:27:00 AM	00:32	0.00

Comments: PWC-74 Hose stuck
arrived at gate, checking the hose finding out is tangle… untangled, rolled up and testing, then back in service.

3594784	Gate 74 PWC HOSE	GS11084	PWC-74	CLOSED	ECM	10/9/22	2:48:00 PM	10/9/22	3:34:00 PM	00:39	93.73
	Comments: PWC hose valve handle missing. replaced with new one, RTS PWC hose valve handle missing. replaced with new one, RTS										
3602746	Gate 74 PWC	GS11084	PWC-74	CLOSED	ECM	10/24/22	12:32:00 AM	10/24/22	12:46:00 AM	00:14	0.00
	Comments: PWC 74 Hose had a kink in it. All the person had to do was pull hose out and take kink out in order for hose to work. Once kink out worked properly										
3390693	Gate 121 issues with the gpu	GS10998	GPU-121	CLOSED	ECM	1/19/22	9:15:00 AM	1/19/22	9:21:00 AM	00:06	0.00
	Comments: GPU-121 Arrived, gpu faulted out. Reset gpu , put test head on unit, turned on And check voltages gpu is working										
3455854	The GPU on gate 121 keeps	GS10998	GPU-121	CLOSED	ECM	4/13/22	11:24:00 AM	4/13/22	12:49:00 PM	01:23	0.00
	Comments: GPU121 SHUTTING DOWN, FOUND THE REMOTE OPERATOR STATION INO. SHUT UNIT DOWN RESETTING BOARDS, TURNED BACK ON AND RTS END TIME SHOULD BE 11:35										
3469504	Gate 121 GPU	GS10998	GPU-121	CLOSED	ECM	5/1/22	11:25:00 PM	5/1/22	11:31:00 PM	00:06	0.00
	Comments: GPU-121 Gpu unit was not responsive. No buttons would work. Cycled power, gpu began functioning correctly, checked unit with test head. No issues										
3517170	Gate 121 GPU INOP	GS10998	GPU-121	CLOSED	ECM	7/4/22	1:28:00 PM	7/4/22	1:33:00 PM	00:05	0.00
	Comments: hit start button, unit ran										
3530559	Gate 121 the gpu is not working	GS10998	GPU-121	CLOSED	ECM	7/15/22	7:02:00 AM	7/15/22	7:40:00 AM	00:38	327.80
	Comments: Gpu inop Plane at gate was connected to a power cart when I arrived. Inspected the cable and found that the nose piece was very damaged to the										
3530988	GT 121 GPU dropping	GS10998	GPU-121	CLOSED	ECM	7/19/22	10:13:00 PM	7/19/22	10:29:00 PM	00:16	0.00
	Comments: gpu-121 dropping Arrived at gate-121 for the gpu they is running on a portable so tested the gpu got good reading working good										
3550483	GPU 121 not working	GS10998	GPU-121	CLOSED	ECM	8/15/22	9:03:00 AM	8/15/22	9:09:00 AM	00:11	0.00
	Comments: GPU on plane and running										
3570267	Gate 121 GPU is Inop	GS10998	GPU-121	CLOSED	ECM	9/4/22	9:11:00 AM	9/4/22	9:46:00 AM	01:10	0.00
	Comments: hoist was tangled, we untangled GPU cable hoist, able to go back to normal ops GPU cable hoist was tangled, we untangled GPU cable hoist, able to go back to normal ops										
3421207	GPU 122 not working	GS10999	GPU-122	CLOSED	ECM	2/28/22	9:14:00 PM	2/28/22	9:16:00 PM	00:02	0.00
	Comments: ECALL:Arrived at the gpu 122 it was not plug in all the way back in service										
3534653	GPU 122 inop	GS10999	GPU-122	CLOSED	ECM	7/27/22	11:36:00 PM	7/27/22	11:48:00 PM	00:23	0.00
	Comments: gpu-122 not working I arrived at the gpu-122 had to turned the breaker box for the gpu then turn it back on the guise working now good reading										
3393350	125 gpu	GS11002	GPU-125	CLOSED	ECM	1/20/22	3:29:00 PM	1/20/22	3:33:00 PM	00:06	0.00
	Comments: Gpu inop E&f fault. Fully plugged the gpa cable into the plane, turned it on, and it worked.										
3393775	Gate 125 gpu is not working	GS11002	GPU-125	CLOSED	ECM	1/26/22	8:47:00 AM	1/26/22	9:00:00 AM	00:13	0.00
	Comments: gpu-125 Check and tested the GPU is working fine the problem is the plane										
3376558	Gate 125 GPU keeps falling off	GS11002	GPU-125	CLOSED	ECM	1/1/22	12:14:00 PM	1/1/22	12:27:00 PM	00:13	0.00
	Comments: taper in aircraft pins causing issues. Also aircraft rejected SWA portable unit										
3390654	GPU 125	GS11002	GPU-125	CLOSED	ECM	1/18/22	11:47:00 PM	1/18/22	11:57:00 PM	00:10	0.00
	Comments: ground power unit dropping power I arrived at the bridge 125 for the gpu all functions are working properly I told the grounds crew they need to change the not in use light bulb										
3416602	GPU gate 125 auto shut off	GS11002	GPU-125	CLOSED	ECM	2/22/22	3:25:00 PM	2/22/22	3:31:00 PM	00:06	0.00
	Comments: Arrived, tested unit with test head working fine, could be problem with plane #8815sputhwest										
3485134	Gate 125 the gpu cord is not	GS11002	GPU-125	CLOSED	ECM	5/21/22	8:42:00 AM	5/21/22	8:54:00 AM	00:12	0.00
	Comments: Cable hoist wont raise No plane was present when I arrived. Gpu cable was fully retracted. Fully lowered it and fully raised it without issue.										
3485532	Gate 125 the gpu is not working	GS11002	GPU-125	CLOSED	ECM	5/25/22	7:45:00 AM	5/25/22	7:53:00 AM	00:08	0.00
	Comments: GPU-125 Arrived, gpu was off and on plane, pressed start and gpu began to run, check voltages it is good, gpu did not cut out, plane number 8664										
3572896	GPU 125 not working	GS11002	GPU-125	CLOSED	ECM	9/13/22	5:48:00 PM	9/13/22	6:00:00 PM	00:24	0.00
	Comments: restarted GPU & waited one minute, powered GPU back on, used test head,RTS inspected asset, restarted GPU & waited one minute, powered GPU back on, used test head, asset working properly , called back in service										
3599635	The GPU on gate 125 will not start	GS11002	GPU-125	CLOSED	ECM	10/17/22	6:47:00 AM	10/17/22	8:06:00 AM	01:19	0.00
	Comments: no power, disconnect, GOAA electrician reset breaker, waited 45 mins, tested, RTS I troubleshot, found no power coming in from GPU disconnect, I notified AOC for having no power coming to GPU disconnect and I asked										
3607745	Gate 127-GPU issues	GS11003	GPU-126	CLOSED	ECM	11/2/22	2:35:00 PM	11/2/22	2:46:00 PM	00:11	0.00
	Comments: GPU running on a plane when I got there										
3534036	A3-3CLM1-10 motor overload	GS13659	A3-3CLM1-10	CLOSED	ECM	7/21/22	8:57:00 AM	7/21/22	9:19:00 AM	01:03	0.00
	Comments: Ecall : Motor overload, Reset motor overload tracked belt & RTS reset observed RTS tracked belt										

3534110	A3-3CLM1-10 motor overload	GS13659	A3-3CLM1-10	CLOS	ECM	7/22/22	7:30:00 AM	7/22/22	7:50:00 AM	00:20	0.00
	Comments: Ecall : Motor overload, Follow up needed for clutch to be replace reset clutch is bad acquired from parts staged in office										
3534155	A3-3CLM1-10 - motor overload	GS13659	A3-3CLM1-10	CLOS	ECM	7/22/22	4:53:00 PM	7/22/22	4:59:00 PM	00:22	0.00
	Comments: Ecall : Motor overload, Reset advised BHS clutch & motor staged in office for night shift to replace										
3548433	A3-3CLM1-10 not running	GS13659	A3-3CLM1-10	CLOS	ECM	8/10/22	6:46:00 PM	8/11/22	12:00:00 AM	10:24	1,736.11
	Comments: Ecall : Bad clutch/motor, Replaced bad clutch, motor and fuses & RTS we removed the bad clutch and motor and replaced it with new ones and also replaced the blown fuses 3CLM1-10 is now back in service										
3555101	A3-3CLM1-10 has a jam which will	GS13659	A3-3CLM1-10	CLOS	ECM	8/19/22	4:35:00 PM	8/19/22	7:07:00 PM	04:23	1,007.50
	Comments: Ecall : Bad clutch, Replaced bad clutch tested & RTS 1st Shift : checked over motor found clutch to be bad notified supervisor while he ran to get it I removed old clutch and installed new tried to										
3534262	A3-3CLM1-10 - motor overload	GS13659	A3-3CLM1-10	CLOS	ECM	7/23/22	9:58:00 PM	7/23/22	10:03:00 PM	00:24	0.00
	Comments: reset asset, tested. back in service										
3534268	A3-3CLM1-10 - motor overload	GS13659	A3-3CLM1-10	CLOS	ECM	7/23/22	11:37:00 PM	7/23/22	11:45:00 PM	00:08	0.00
	Comments: reset overload, called back in service										
3534271	A3-3CLM1	GS13659	A3-3CLM1-10	CLOS	ECM	7/23/22	11:52:00 PM	7/24/22	12:00:00 AM	00:08	59.18
	Comments: replace heaters on 3CLM1-10 and test (ok)										
3513540	3ML1-15 is receiving multiple	GS13138	A3-3ML1-15	CLOS	ECM	6/27/22	6:31:00 AM	6/27/22	7:07:00 AM	00:44	0.00
	Comments: Ecall : Multiple jams, Inspected asset no issues found & RTS arrived at the asset and inspected all photo eyes and belts monitored the asset for over 30 mins at which time only one jam was created for										
3516826	3ML1-15 is receiving multiple	GS13138	A3-3ML1-15	CLOS	ECM	7/1/22	6:58:00 AM	7/1/22	7:10:00 AM	00:24	0.00
	Comments: Ecall : Multiple jams, Jam fault was cleared before techs arrived & RTS arrived at asset once arrived asset was already running and jam was cleared inspected and wiped cleaned photo eyes and reflectors mon										
3555826	A3-3ML1-15 jam	GS13138	A3-3ML1-15	CLOS	ECM	8/27/22	1:07:00 PM	8/27/22	1:09:00 PM	00:08	0.00
	Comments: Ecall : Jam won't reset, Went to asset jam was reset called back in service										
3385319	A3-3ML1-15 shaft encoder fault	GS13138	A3-3ML1-15	CLOS	ECM	1/8/22	12:16:00 PM	1/8/22	12:18:00 PM	00:02	0.00
	Comments: ECALL:I was never call nor did I dispatch anyone to this, NEVER CALLED TO THIS UNIT I was never call nor did I dispatch anyone to this, NEVER CALLED TO THIS UNIT										
3413391	Multiple missing bag jams A3	GS13138	A3-3ML1-15	CLOS	ECM	2/14/22	5:14:00 AM	2/14/22	5:33:00 AM	00:38	0.00
	Comments: ECALL:Asset assessed for issue, asset troubleshot, reset, returned to service Asset assessed for issue, asset troubleshot, reset, returned to service										
3421241	Multiple bag jams A3 3ML1-15	GS13138	A3-3ML1-15	CLOS	ECM	3/1/22	8:22:00 AM	3/1/22	9:06:00 AM	00:43	0.00
	Comments: ECALL: line cascaded alot, stopped for awhile, toggled between hand, auto on HOA,F/U Inspected line, 3ML1-13 was the asset with the issue, the line cascaded a lot and stopped for while before starting again, constantly toggled										
3376802	Multiple missing bag jams A3	GS13138	A3-3ML1-15	CLOS	ECM	1/4/22	6:00:00 AM	1/4/22	6:15:00 AM	00:15	0.00
	Comments: ECALL: inspected asset & photo-eyes, asset does not jam, asset called back in service inspected asset & photo-eyes, asset does not jam, asset called back in service										
3581442	Multiple bag jams A3 3ML1-15	GS13138	A3-3ML1-15	CLOS	ECM	9/22/22	8:15:00 AM	9/22/22	9:03:00 AM	00:48	0.00
	Comments: Ecall : Multiple jams, Southeast cleared jam before tech arrived & RTS went over to A3 3ML1-15 for a multiple jams E-calls when I got there Southeast employee had already clear the jam I check and clean photo										
3581876	A3-3ML1-15 motor overload	GS13138	A3-3ML1-15	CLOS	ECM	9/25/22	6:42:00 PM	9/25/22	6:50:00 PM	00:16	0.00
	Comments: inspected asset, cleared overload, tested, reset system, back in service arrived at asset, inspected asset, cleared overload, tested, reset system, back in service										
3619512	A3-3ML1-15 - MULTIPLE JAMS	GS13138	A3-3ML1-15	CLOS	ECM	11/13/22	7:18:00 PM	11/13/22	7:30:00 PM	00:12	0.00
	Comments: Arrived at asset, inspected asset, cleared jam, stayed & monitored, RTS Arrived at asset, inspected asset, cleared jam, stayed & monitored, RTS										
3455226	A3-3ML1-19 jam will not reset	GS13142	A3-3ML1-19	CLOS	ECM	4/7/22	5:43:00 AM	4/7/22	5:49:00 AM	00:06	0.00
	Comments: ECM-Reset jam, RTS.										
3577385	A3-3ML1-20 - Encoder Fault	GS13143	A3-3ML1-20	CLOS	ECM	9/17/22	8:42:00 AM	9/17/22	10:15:00 AM	04:51	25.68
	Comments: Motor not running, troubleshot,no power going to motor, bad fuses, installed,tested,RTS Went to asset, inspect encoder, motor not running, inspect motor, reducer no issues with motor and reducer, troubleshooting further, found										
3602954	3ML1-20 has a jam which will not	GS13143	A3-3ML1-20	CLOS	ECM	10/26/22	6:01:00 AM	10/26/22	6:12:00 AM	00:11	0.00
	Comments: went to asset, removed bags, cleared jam, reset, RTS went to asset, removed bags, cleared jam, reset, RTS										
3489903	A3-3CX1-06 Belt replacement	GS13150	A3-3CX1-06	CLOS	ECM	5/26/22	4:46:00 AM	5/26/22	5:47:00 AM	02:28	766.78
	Comments: ECALL: lacing coming apart, tried re-pinning but belt needed replacing. RTS lacing coming apart, tried re-pinning but belt needed replacing. replaced belt and upper and lower guide wheels. test belt and RTS										
3433235	A3-3CX1-11 - MULTIPLE BAG	GS13155	A3-3CX1-11	CLOS	ECM	3/15/22	5:49:00 PM	3/15/22	6:12:00 PM	00:26	0.00
	Comments: ECALL: jam cleared before arrival. monitor asset for further issues and RTS inspected the asset, jam was already cleared before arrival. check all photo eyes and belt. no issue. monitor and RTS										
3433111	A3-3CX1-11 - Multiple Encoder	GS13155	A3-3CX1-11	CLOS	ECM	3/14/22	4:45:00 PM	3/14/22	4:50:00 PM	00:15	0.00
	Comments: Comment Verified by Roy.										

3433197	3CX1-11 is	GS13155	A3-3CX1-11	CLOS	ECM	3/15/22	12:09:00 PM	3/15/22	12:54:00 PM	00:45	0.00
	Comments: ECALL:inspected asset, heavy bag flow, adjusted weld cladding on the power turn, RTS inspected asset, heavy bag flow, adjusted weld cladding on the power turn, called back in service										
3438114	A3-3CX1-11 -	GS13155	A3-3CX1-11	CLOS	ECM	3/21/22	1:58:00 PM	3/21/22	2:15:00 PM	00:17	0.00
	Comments: Comment Verified by Roy.										
3442871	A3-3CX1-11	GS13155	A3-3CX1-11	CLOS	ECM	3/24/22	5:25:00 AM	3/24/22	6:20:00 AM	02:45	1,998.00
	Comments: ECALL: removed broken belt on asset, install new belt and RTS verified broken guide on blet, removed side guards and removed old belt. adjusted for proper fit and tested. RTS										
3624271	A3-3CLM1-01 SE	GS13074	A3-3CLM1-01	CLOS	ECM	11/18/22	10:50:00 AM	11/18/22	10:57:00 AM	00:25	0.00
	Comments: Ecall : Belt running slow, Added tension to belting & RTS went to asset inspect found belt loose adding tension tested called back in service										
3534311	A3-3CLM1-01 -	GS13074	A3-3CLM1-01	CLOS	ECM	7/24/22	1:06:00 PM	7/24/22	1:21:00 PM	00:28	0.00
	Comments: belt loosened, put more tension on belt, reset jam ,tested, RTS troubleshot the asset, found out the belt loosened, I put more tension on the belt, after that, I reset the jam and started it for testing, runnir										
3393538	A3-3AL-02	GS13263	A3-3AL-02	CLOS	ECM	1/23/22	9:27:00 AM	1/23/22	9:32:00 AM	00:11	0.00
	Comments: ECALL: encoder fault, inspect, cable was loose, adjusted cable, line started, RTS. Inspected asset, check encoder, cable was loose, made adjustments, line started up, call back in service.										
3469467	A3-3AL-02 jam	GS13263	A3-3AL-02	CLOS	ECM	5/1/22	12:58:00 PM	5/1/22	1:11:00 PM	00:13	0.00
	Comments: ECALL=Deactivated the e-stop, reset the asset, started the line, RTS.										
3455392	Gate 16 PCA	GS13834	PCA-16	CLOS	ECM	4/8/22	10:35:00 AM	4/8/22	11:00:00 AM	00:25	0.00
	Comments: Inop We went to the unit I found the wire ambient temp is lose and repair the wire and turn on the unit the discharge temp 30 degrees,ambient										
3477959	Gate 16 PCA	GS13834	PCA-16	CLOS	ECM	5/8/22	5:00:00 PM	5/8/22	5:35:00 PM	00:35	0.00
	Comments: pca-16 hot blowing The unit was verified,nothing wrong was found,there was no tripped breakers.It was left running few minutes										
3480432	PCA 16 hole in	GS13834	PCA-16	CLOS	ECM	5/15/22	5:07:00 PM	5/15/22	6:02:00 PM	00:55	192.00
	Comments: pca-16 broken hose Hose was checked in pca-16 and a broken hose was found,a new one was looked for in parts room and it was installed										
3500659	3500659 - Gate	GS13834	PCA-16	CLOS	ECM	6/5/22	9:15:00 AM	6/5/22	9:42:00 AM	00:45	0.00
	Comments: in route to call aoc called and cancelled and said call was for pca										
3508364	Gate 16 PCA	GS13834	PCA-16	CLOS	ECM	6/20/22	12:17:00 AM	6/20/22	12:34:00 AM	00:17	0.00
	Comments: milo was loose from the hose. Disconnected the clamp, adjusted milo, reset the clamp, tested, RTS Arrived at the gate and inspected the hose. The milo was loose from the hose. I disconnected the clamp, adjusted the milo and reset the										
3525698	3525698 -	GS13834	PCA-16	CLOS	ECM	7/10/22	7:06:00 AM	7/10/22	8:38:00 AM	03:04	0.00
	Comments: Portable Inop The wrong asset was called. The ECM was for gate 15, portable Inop. Upon arrival Tech found Portable generator not starting. Tech found a										
3534456	PCA 16 blowing	GS13834	PCA-16	CLOS	ECM	7/25/22	5:00:00 PM	7/25/22	6:17:00 PM	01:17	0.00
	Comments: ecall 16 blowing hot Currently delayed by weather conditions ramps are closed. Found unit frozen solid. Started the defrost of the unit and after unit was defro:										
3555245	Gate 16 PCA	GS13834	PCA-16	CLOS	ECM	8/21/22	2:24:00 PM	8/21/22	2:37:00 PM	00:13	0.00
	Comments: hot blowing When arrived to unit are working properly,Discharge 40 aircraft 48										
3599664	The PCA hose on	GS13834	PCA-16	CLOS	ECM	10/17/22	12:39:00 PM	10/17/22	1:23:00 PM	01:27	336.63
	Comments: hose broken Replace 20 ft hose										
3478255	GATE 87 PCA	GS13429	PCA-87	CLOS	ECM	5/11/22	4:57:00 AM	5/11/22	5:33:00 AM	01:11	0.00
	Comments: Unit blowing hot Arrived at the gate and check the unit on its normal operations. While troubleshooting we found a possible leak so we went to get a portable										
3480447	PCA 87 NOT	GS13429	PCA-87	CLOS	ECM	5/15/22	11:02:00 PM	5/15/22	11:21:00 PM	00:19	0.00
	Comments: main power off, turn on the main power, discharge 42.8*, working Arrived at the gate and check the unit on its normal operations. The main power was off so turn on the main power and let the unit run for 15										
3480639	Gate 87 pca is	GS13429	PCA-87	CLOS	ECM	5/18/22	5:55:00 AM	5/18/22	6:14:00 AM	00:19	53.85
	Comments: Unit blowing hot Arrived at the gate and check the unit on its normal operations. An extra portable is going to be on the gate. The supervisor will call it out of										
3485123	Gate 87 PCA is	GS13429	PCA-87	CLOS	ECM	5/21/22	5:48:00 AM	5/21/22	6:03:00 AM	00:15	0.00
	Comments: blowing hot Arrived at the gate and check the unit on its normal operations. Found the unit on Narrow body. Turn off the unit switched to Wide body and										
3508173	PCA 87 Tear in	GS13429	PCA-87	CLOS	ECM	6/18/22	1:37:00 AM	6/18/22	2:22:00 AM	00:45	300.28
	Comments: broken hose Arrived at the gate and found the hose that is connected to the milo was broken. Replace the hose and put it back on service. The unit was										
3555779	PCA 87 inop	GS13429	PCA-87	CLOS	ECM	8/27/22	4:54:00 AM	8/27/22	6:57:00 AM	02:00	0.00
	Comments: disch temp 35,, ambient 76 We went to the unit GOA maintenance found the inside the building is tripped breaker .Open the electrical panel to not found any electrical										

3570431	Gate 87 the pca is not working	GS13429	PCA-87	CLOSED	ECM	9/6/22	6:42:00 AM	9/6/22	10:03:00 AM	06:44	0.04
	Comments: Not working Arrived at pca Went to turn on and found no power at main line gave Goa a call and waited for Maintenance guy to reset main box in building										
3570516	3570516 - pca-87 won't turn on	GS13429	PCA-87	CLOSED	ECM	9/7/22	5:34:00 AM	9/7/22	6:02:00 AM	00:28	0.00
	Comments: no power coming from the building. Tech called AOC to contact GOAA electrical.										
3572527	PCA 87 inop	GS13429	PCA-87	CLOSED	ECM	9/10/22	12:46:00 AM	9/10/22	1:31:00 AM	00:45	0.00
	Comments: inop Arrived at the gate and found the unit off. Noticed that the unit has no power. Started Troubleshooting the unit I noticed that 480v was not										
3572725	GATE 87 PCA NOT WORKING	GS13429	PCA-87	CLOSED	ECM	9/12/22	4:54:00 AM	9/12/22	5:04:00 AM	00:10	0.00
	Comments: No power in electrical panel or main control box, Called GOAA re: reset the power. Arrived @PCA-87. opened electrical panel no power. Checked electrical flow for main control box, none. Notified AOC that GOAA Maint.										
3577363	PCA 87 inop	GS13429	PCA-87	CLOSED	ECM	9/16/22	11:51:00 PM	9/17/22	12:41:00 AM	00:50	0.00
	Comments: … Goaa Maintenance reset breakers inside the building. Turned on the unit let it run for few minutes to make sure everything is working good.										
3570584	PCA 87 inop	GS13429	PCA-87	CLOSED	ECM	9/7/22	11:41:00 PM	9/8/22	1:37:00 AM	03:29	0.00
	Comments: GPU-87 AOC cancelled the e-call										
3581530	Gate 87 PCA	GS13429	PCA-87	CLOSED	ECM	9/22/22	11:28:00 PM	9/23/22	12:00:00 AM	00:32	0.00
	Comments: notice no power at unit, check panel and panel was off. turn on and run unit. 43.8*F discharge RTS arrive at PCA and open panel. notice no power due to power being turned off. switched back on and turn on unit from panel. observe unit and										
3393790	PWC-30 NOT WORKING	GS11076	PWC-30	CLOSED	ECM	1/26/22	11:29:00 AM	1/26/22	11:43:00 AM	00:25	0.00
	Comments: pwc-30 Pwc it's working good, the problem was the plane nozzle was broken nothing to do with the pwc										
3390271	Gate 30-PWC clogged	GS11076	PWC-30	CLOSED	ECM	1/14/22	7:53:00 PM	1/14/22	7:59:00 PM	00:06	0.00
	Comments: ECALL:hose was tangled… I untangled it, cleaned out the cabinet then RTS.										
3508189	PWC-30 ISSUE WITH HOSE	GS11076	PWC-30	CLOSED	ECM	6/18/22	8:20:00 AM	6/18/22	8:25:00 AM	00:05	0.00
	Comments: issue with hose Inspected hose and tested the functions (retract, light, nozzle). Worked totally fine.										
3534450	30 pwc	GS11076	PWC-30	CLOSED	ECM	7/25/22	3:07:00 PM	7/25/22	3:11:00 PM	00:04	0.00
	Comments: turned valve on PWC working										
3550152	PWC-30 NOT WORKING	GS11076	PWC-30	CLOSED	ECM	8/11/22	2:43:00 PM	8/11/22	2:54:00 PM	00:11	0.00
	Comments: Pwc inop The nozzle was off of the hose. Put the nozzle back on and tightened up the hose clamp. Tested the hose and it worked fine.										
3599693	PWC hose gate 30	GS11076	PWC-30	CLOSED	ECM	10/17/22	7:18:00 PM	10/17/22	8:36:00 PM	02:09	506.14
	Comments: ball bearing missing from nozzle, checked out new nozzle, removed and replaced with new nozzle ball bearing missing from nozzle, checked out new nozzle, removed and replaced with new nozzle, hose working normally, called back in										
3376663	GT 124 hole in PWC 124 hose	GS11121	PWC-124	CLOSED	ECM	1/2/22	7:00:00 PM	1/2/22	8:10:00 PM	01:10	8.96
	Comments: ECALL: hole in hose, put a fitting on the hose run the water no more leaks, RTS										
3390212	124 pwc	GS11121	PWC-124	CLOSED	ECM	1/13/22	9:18:00 PM	1/13/22	9:30:00 PM	00:12	0.00
	Comments: PWC-124 arrived at gate, checking the PWC finding out the hose is tangling, stretching The hose and roll it, back to service.										
3433369	PWC 124 HOSE TANGLED	GS11121	PWC-124	CLOSED	ECM	3/16/22	11:24:00 PM	3/16/22	11:39:00 PM	00:26	0.00
	Comments: PWC-124 Untangled PWC hose back in service										
3464904	PWC 124 BROKEN HOSE	GS11121	PWC-124	CLOSED	ECM	4/27/22	11:30:00 PM	4/27/22	11:51:00 PM	00:21	0.00
	Comments: PWC-124 Broken hose Arrived at gate, checking the PWC hose… finding out is not properly connected, reconnect/testing and back in service.										
3478175	33478175 - pwc 124 nozzle	GS11121	PWC-124	CLOSED	ECM	5/10/22	9:01:00 AM	5/10/22	10:41:00 AM	01:39	361.88
	Comments: pwc-124 The old hose is broken I changed the hose put a new hose put new clamps and check and is working fine										
3530563	Gate 124 Portable water is tangled	GS11121	PWC-124	CLOSED	ECM	7/15/22	7:41:00 AM	7/15/22	7:51:00 AM	00:10	0.00
	Comments: Hose tangled The hose was jammed and wrapped around the side of the hose reel. Got enough slack in the hose until I could free the hose. Fully pulle										
3548161	PWC 124 hose tangled	GS11121	PWC-124	CLOSED	ECM	8/7/22	8:16:00 PM	8/7/22	8:33:00 PM	00:17	0.00
	Comments: PWC 124 Hose tangled up in axle. Untangled hose and rolled it back up.										
3376530	A3-3SS-301 motor overload	GS13304	A3-3SS-301	CLOSED	ECM	1/1/22	4:45:00 AM	1/1/22	5:00:00 AM	00:15	0.00
	Comments: Ecall : Overload, Reset motor overload & RTS reset overload at MCC panel then go check V-belts and conveyor belt										
3430727	A3-3SS-302 multiple jams	GS13304	A3-3SS-301	CLOSED	ECM	3/8/22	7:06:00 AM	3/8/22	7:24:00 AM	00:24	0.00
	Comments: Ecall : Multiple jams on asset,Adjusted photo eye reset asset & RTS Southeast reported 3SS-302but the correct asset was 3SS-301 inspected section 302 and found no problems inspected section 301 and										

3460695	3SS-301 belt is coming apart	GS13304	A3-3SS-301	CLOS	ECM		4/19/22	1:21:00 PM	4/19/22	6:25:00 PM	07:58	0.00
	Comments: ECALL:lock out/tag out; inspect;removed belt; track middle;adjust lacing/pin;monitored;RTS Lock out was used on 301,302 and DIV 300. Inspected asset, belt lacing came apart. Removed broken belt, only a portion of belt came ap											
3469226	A3-3SS-301 SE unable to reset	GS13304	A3-3SS-301	CLOS	ECM		4/28/22	6:13:00 PM	4/28/22	6:22:00 PM	00:09	0.00
	Comments: ECALL- reset overload, adjusted belt tension, tested with bags, observed, RTS.											
3469231	A3-3SS-301 SE unable to reset	GS13304	A3-3SS-301	CLOS	ECM		4/28/22	6:38:00 PM	4/28/22	7:07:00 PM	00:29	0.00
	Comments: ECALL-reset overload @ MCC panel, check merge belt, found wheel stuck in roller.											
3469239	A3-3SS-301 /Overload	GS13304	A3-3SS-301	CLOS	ECM		4/28/22	7:50:00 PM	4/28/22	8:30:00 PM	00:33	0.00
	Comments: ECALL- cleared overload, belt a little tight, tracked belt, test asset, RTS.											
3416573	A3-3SS-301 - Multiple jams and	GS13304	A3-3SS-301	CLOS	ECM		2/22/22	9:14:00 AM	2/22/22	10:00:00 AM	00:46	0.00
	Comments: ECALL: Photoeye not lined up, fixed, dusted photoeye, reset jam,started,RTS I checked the asset and saw the photo-eye was not line up and cause multiple bags jam, I fixed and dusted the photo-eye, reset the jam and											
3416578	A3-3SS-301 - Making loud noise	GS13304	A3-3SS-301	CLOS	ECM		2/22/22	11:04:00 AM	2/22/22	11:18:00 AM	00:14	0.00
	Comments: ECALL:removed the bags from the photo-eye, cleared the jam, and started it back on service removed the bags from the photo-eye, cleared the jam, and started it back on service											
3421222	Multiple jams and loud noises A6	GS13304	A3-3SS-301	CLOS	ECM		3/1/22	5:40:00 AM	3/1/22	5:44:00 AM	00:04	0.00
	Comments: ECALL: no loud noise coming form asset. RTS											
3460374	A3-3SS-301 - [illegible]	GS13304	A3-3SS-301	CLOS	ECM		4/16/22	1:05:00 PM	4/16/22	3:32:00 PM	05:02	265.62
3480372	A3-3SS-301 making loud noise	GS13304	A3-3SS-301	CLOS	ECM		5/15/22	4:27:00 AM	5/15/22	5:08:00 AM	01:31	0.00
	confirmed with Mark JSM											
3430721	A3-3SS-301 making a loud	GS13304	A3-3SS-301	CLOS	ECM		3/8/22	5:52:00 AM	3/8/22	6:02:00 AM	00:10	0.00
	Comments: ECALL: went to 301-3 bags on merge, cleared jam, back in service											
3390682	3SS-510 estop button is missing	GS13336	A3-3SS-510	CLOS	ECM		1/19/22	8:33:00 AM	1/19/22	8:37:00 AM	00:09	0.00
	Comments: ECALL: button missing, found away it from asset, screwed it back on, RTS. Inspected control station knob for e-stop was missing, found it to faraway from the asset and screwed it back on, called it in.											
3525532	A3-3SS-510 - E Stop	GS13336	A3-3SS-510	CLOS	ECM		7/8/22	7:15:00 PM	7/8/22	7:26:00 PM	00:11	32.84
	Comments: Ecall : E-stop button broken, Replaced broken E-stop button & RTS Removed broken E-stop button and install new one											
3421376	2VS-500 is receiving multiple	GS10711	A7-2VS-500A	CLOS	ECM		3/2/22	1:57:00 PM	3/2/22	2:40:00 PM	00:43	0.00
	Comments: ECALL: jam/position fault; inspect PE; tighten PE adj/tighten PX levels;tested with bags;RTS arrived to asset. asked SE what the VSU was doing. they stated it would stop mid travel. I asked BHS to cap the lane. Inspected photo-											
3460163	A7-2VS-500 /Multiple jams	GS10711	A7-2VS-500A	CLOS	ECM		4/14/22	2:40:00 PM	4/14/22	2:49:00 PM	00:09	0.00
	Per JSM Jaime.											
3464280	A7-2VS-500 bags get stuck at	GS10711	A7-2VS-500A	CLOS	ECM		4/21/22	5:40:00 AM	4/21/22	6:05:00 AM	00:49	0.00
	Comments: ECALL-Bag caught in the middle, recycled, test asset, watched bags for a min. RTS. Inspect all joints, bearing, photo-eye and belt, found not issues . Possible fail safe was delayed by TSA bad caught in middle. Recycled, test asset, watch bags as they went through. RTS.											
3455558	Multiple jams; A7 2VS-500	GS10711	A7-2VS-500A	CLOS	ECM		4/10/22	5:21:00 AM	4/10/22	5:45:00 AM	00:24	0.00
	Comments: ECALL:cycled vertical sorter, cleared bags and faults, reset VFD and asset with Supervisor's assist cycled vertical sorter, cleared bags and faults, reset VFD and asset with Supervisor's assistance											
3464352	A7-2VS-500 multiple jams	GS10711	A7-2VS-500A	CLOS	ECM		4/22/22	4:04:00 AM	4/22/22	5:00:00 AM	01:52	0.00
	Comments: ECALL: broken bushing, so removed old bushing and install new bushing,test ok, bushing were from A6 check VSU and found broken bushing, so removed old bushing and install new bushing and test ok, bushing were in area 6 cage in cabinet											
3490175	A7-2VS-500A	GS10711	A7-2VS-500A	CLOS	ECM		5/28/22	6:46:00 PM	5/28/22	9:40:00 PM	02:54	2.64
	Comments: ECALL: flange bushing bad, replaced,tested, jam cleared, adjusted photoeye, tested,RTS arriving at asset, arm that lift asset has bad bushing , got parts, install to asset, tested, jam will clear, once cleared, will not cycle, adjusted											
3570274	A7-2VS-500A - Position fault	GS10711	A7-2VS-500A	CLOS	ECM		9/4/22	10:09:00 AM	9/4/22	12:00:00 PM	01:51	33.86
	Comments: cog belt broken, locked out asset, went to parts, replaced cog belt, called BHS to run bags, RTS arrived at asset, inspected asset, discovered cog belt broken, locked out asset, went to parts, replaced cog belt, called BHS to run bags,											
3581874	A7-2VS-500A	GS10711	A7-2VS-500A	CLOS	ECM		9/25/22	5:45:00 PM	9/25/22	6:01:00 PM	00:35	0.00
	Comments: removed bags, manually tested asset, readjusted photo-eyes, restarted and tested system, RTS removed bags, manually tested asset, readjusted photo-eyes, restarted and tested system, RTS											
3624405	A7-2VS-500A - UP FAULT	GS10711	A7-2VS-500A	CLOS	ECM		11/19/22	4:50:00 PM	11/19/22	5:15:00 PM	01:10	0.00
	Comments: Manually cycle VS via main control panel, reset motor overload, tested, RTS inspected asset, checked all photo-eyes for proper alignment attempted to manually cycle the vertical sort via the main control panel, reset											
3539424	2VS-500C belt lacing is coming	GS10713	A7-2VS-500C	CLOS	ECM		8/3/22	2:06:00 PM	8/3/22	2:21:00 PM	00:48	0.00
	Comments: Ecall : Lacing/ belt coming apart, RTS, follow up for belt to be re-laced & re-pinned tonight arrived at asset inspected belt and identified lacing coming apart in the middle advised BHS of issue tested belt and called back in service											
3617521	A7-2VS-500C ripped lacin	GS10713	A7-2VS-500C	CLOS	ECM		11/8/22	4:08:00 PM	11/8/22	4:20:00 PM	00:12	0.00
	Comments: inspected, lacing coming apart, informed BHS that lacing will be diverted to later shift inspected, lacing coming apart, informed BHS that lacing will be diverted to later shift											
3500509	A7-2VS-500C - SHOWING	GS10713	A7-2VS-500C	CLOS	ECM		6/3/22	5:10:00 PM	6/3/22	7:27:00 PM	03:15	5.28

Comments: ECALL: replaced bushing, tightened, teste, reset reflector, tested, ok to run, F/U

Bushing worn out, replaced on one side, tried to tighten up asset, tested, ok to run, but called back for jams, found reflector broken in half,

3433214	2VS-700A has a jam which will not	GS10719	A7-2VS-700A	CLOS	ECM F	3/15/22	2:56:00 PM	3/15/22	3:06:00 PM	00:10	0.00

Comments: ECALL: reset ESTOP on VS, line started running, called back in service

SouthEast reported 2VS-700A won't clear, reset ESTOP on VS, line started running, called back in service

3385271	PBB - GATE 105 PIECE OF	GS11058	PBB-105	CLOS	ECM F	1/7/22	7:40:00 PM	1/7/22	8:02:00 PM	00:20	0.00

Comments: PBB-Gate 105 Piece of metal sticking up from carpet

Arrived at gate, checking the metal sticking up from the carpet, cut the metal installing a new screw on top of it,then back to service.

3398357	PBB 105 trip hazard	GS11058	PBB-105	CLOS	ECM F	1/27/22	8:02:00 PM	1/27/22	8:21:00 PM	00:19	0.00

Comments: Ecall : Trip hazard, Installed screw on top of metel to prevent trip hazard & RTS

Arrived at gate, checking the hazard issue… then installed screws on the top of the metal and it's good to go

3393345	105 not moving forward	GS11058	PBB-105	CLOS	ECM F	1/20/22	2:35:00 PM	1/20/22	2:50:00 PM	00:15	0.00

Comments: Bridge wont move

Bridge was being moved when I arrived. New operator was being trained at gate and was unfamiliar with its operation. Bridge was working fine.

3408782	Gate 105 PBB	GS11058	PBB-105	CLOS	ECM F	2/7/22	1:12:00 AM	2/7/22	1:21:00 AM	00:09	0.00

Comments: problem with auto level gate -105

we arrived at the gate 105 to check the auto level test the auto down and up not issue with the auto level back in service

3443202	Gate 105 piece of metal sticking up	GS11058	PBB-105	CLOS	ECM F	3/27/22	10:25:00 AM	3/27/22	10:40:00 AM	00:15	0.00

Comments: pbb-105

Check everything pieces metal is fine I fixed quickly one pice metal but is fine

3446444	Gate 105 JB is not working	GS11058	PBB-105	CLOS	ECM F	4/1/22	10:34:00 AM	4/1/22	10:46:00 AM	00:10	0.00

Comments: Bridge wont move

Bridge had stopped working while moving to the bridge. Console would not power on. Checked inside console and found a breaker was tripped.

3446612	Gt 105 When Cab rotates Cab is	GS11058	PBB-105	CLOS	ECM F	4/3/22	2:42:00 PM	4/3/22	3:11:00 PM	00:29	0.00

Comments: An inch rotated cab and worked curtain back up into place curtain is operational

3455868	PBB- 105 NOT MOVING	GS11058	PBB-105	CLOS	ECM F	4/13/22	1:07:00 PM	4/14/22	2:31:00 PM	07:42	0.00

Comments: not moving

When I arrived I picked up where I left off yesterday (only went by to help Rich when call in but ended up staying till 1630) tracing out all the

3469388	Gate 105 PBB NO MVMT	GS11058	PBB-105	CLOS	ECM F	4/30/22	2:07:00 PM	4/30/22	2:18:00 PM	00:11	0.00

Comments: Bridge wont move

Bridge was fully connected to a plane and loading passengers onto it when I arrived.

3490342	Gate 105	GS11058	PBB-105	CLOS	ECM F	5/30/22	1:28:00 AM	5/30/22	2:20:00 AM	00:52	0.00

Comments: wheel was hanging on with one bolt so we lifted up the service stair to put in new bolts, RTS

3513410	Gate 105 PWC NO PRESSURE	GS11058	PBB-105	CLOS	ECM F	6/25/22	2:51:00 PM	6/25/22	2:59:00 PM	00:08	0.00

Comments: No issue; fully operating with pressure

3530863	The wheel indicator on gate	GS11058	PBB-105	CLOS	ECM F	7/18/22	11:00:00 AM	7/18/22	11:11:00 AM	00:11	0.00

Comments: wheel direction was good

3539473	PBB 105 Carpet trim strip needs	GS11058	PBB-105	CLOS	ECM F	8/4/22	1:45:00 AM	8/4/22	2:14:00 AM	00:29	0.00

Comments: trim at the rotunda coming up gate-105

I arrived at gate-105 went to the rotunda and the trimmings was coming up I fastened it down all good

3550134	Gate 105 Wheel Indicator not	GS11058	PBB-105	CLOS	ECM F	8/11/22	10:13:00 AM	8/11/22	10:17:00 AM	00:04	0.00

Comments: tested bridge and indicator working properly. no issues

3572596	PBB 105 auto level issue	GS11058	PBB-105	CLOS	ECM F	9/10/22	3:32:00 PM	9/10/22	4:18:00 PM	00:46	0.00

Comments: Autolevel issue.

Was on standby while the passengers boarded the plane. Operator said that the auto level would work manually but not go down on its own. I

3585940	PBB-105 AUO LEVEL NOT	GS11058	PBB-105	CLOS	ECM F	9/30/22	4:25:00 PM	9/30/22	4:37:00 PM	00:12	0.00

Comments: PBB 105

Bridge auto level wheel slipped up due to it being placed on flat smooth aircraft light. I reset the floor and put back in auto level. Auto level is

3607653	Gate 105 Wheel indicator is off	GS11058	PBB-105	CLOS	ECM F	11/1/22	9:29:00 AM	11/1/22	9:32:00 AM	00:03	0.00

Comments: wheel indicator pointing same direction as wheels, turned wheels, wheel indicator moved with wheels

3607654	Gate 105 Rear View Mirror is	GS11058	PBB-105	CLOS	ECM F	11/1/22	10:22:00 AM	11/1/22	10:58:00 AM	00:36	0.00

Comments: repaired mirror and remounted

3619381	Gate 105 the wheels are not	GS11058	PBB-105	CLOS	ECM F	11/12/22	12:23:00 PM	11/12/22	12:36:00 PM	00:13	0.00

Comments: tested, worked fine, VFD fault, waited till operator drove bridge on plane

tested bridge when I got there and it worked fine, operator described what sounded like a VFD fault, waited till the operator drove the bridge

3619392	PBB-105 NOT WORKING	GS11058	PBB-105	CLOS	ECM F	11/12/22	1:55:00 PM	11/12/22	4:05:00 PM	01:31	0.00

Comments: troubleshot, bridge saying swing limit,turned off swing limit so bridge could move,F/U, RTS

the bridge was saying it was in swing limit but the switch was not active, troubleshot the issue, informed tim of the issue, and i was told to

3390577	3390577 - PBB 121 Bridge won't	GS11064	PBB-121	CLOS	ECM F	1/18/22	8:41:00 AM	1/18/22	8:45:00 AM	00:04	0.00

Comments: PBB-121

Arrived, plane on bridge. Talked to gate agent stated bridge was having trouble going forward. Bridge is in service. Will come back at

3464458	Gate 121 Bag slide has a part	GS11064	PBB-121	CLOS	ECM F	4/23/22	9:48:00 AM	4/23/22	11:57:00 AM	01:31	0.00

Comments: rivets popped out,replaced,another ECALL had to prioritized before finishing,came back to finish,RTS

The rivets holding down a piece of the bag slide had popped out. Had to go to consumables and obtain some new rivets. Returned to gate

3490677	121 cabin floor lights not workin	GS11064	PBB-121	CLOS E	ECM	6/1/22	2:32:00 PM	6/1/22	3:42:00 PM	00:10	0.00
	Comments: Cab light out The light bulb for the canopy light fixture was loose. Put it in properly and the build starting working fine.										
3503349	3503349 - 121 Light in cab not	GS11064	PBB-121	CLOS E	ECM	6/14/22	10:34:00 AM	6/14/22	10:36:00 AM	00:04	0.00
	Comments: Arrived, light is on and working										
3508073	The auto lever on gate 121 will not	GS11064	PBB-121	CLOS E	ECM	6/17/22	7:05:00 AM	6/17/22	7:18:00 AM	00:13	0.00
	Comments: Ecall : Auto level inop (wont move), Inspected auto level NPF & RTS The auto level was engaged, on the plane, and working when I arrived. Tested the auto level and it was able to raise and lower the bridge with										
3508576	Roll up doors on gate 121 will not	GS11064	PBB-121	CLOS E	ECM	6/21/22	8:38:00 AM	6/21/22	8:52:00 AM	00:14	0.00
	Comments: PBB-121 Arrived, we are waiting on parts, will conduct corrective after receiving										
3547971	PBB 121 auto level not workin	GS11064	PBB-121	CLOS E	ECM	8/5/22	4:22:00 PM	8/5/22	4:34:00 PM	00:12	0.00
	Comments: auto level issue at gate-121 I arrived at the gate-121 and the cab floor was to high retract the canopy and vertical down put everything back auto level is good now										
3555717	Gate 121 lights inside the jetway	GS11064	PBB-121	CLOS E	ECM	8/26/22	5:54:00 AM	8/26/22	6:20:00 AM	00:26	0.00
	Comments: Lights out in bridge (Time 0554-0620)All the lights were out including the gate sign. Checked the breaker for the lights and it was tripped. Reset it and the lights										
3570236	Gate 121-PBB door hinge loose	GS11064	PBB-121	CLOS E	ECM	9/3/22	7:54:00 PM	9/3/22	8:02:00 PM	00:08	0.00
	Comments: Gate-121 PBB door hinge arrived at gate, it's a door hinge inside the building, called GOAA maintenance.										
3581671	gate 121 cable snapped under	GS11064	PBB-121	CLOS E	ECM	9/24/22	9:30:00 AM	9/24/22	4:00:00 PM	05:15	0.00
	Comments: equalizer cable snapped, put new cable, tested, found rollers bounce hard, OOS, F/U equalizer cable snapped, went and got a new one from parts, went to gate, fully extended it, and removed the old cable, put on the new ca										
3619517	Gate 121- Light on top of PBB off	GS11064	PBB-121	CLOS E	ECM	11/13/22	8:24:00 PM	11/14/22	3:05:00 AM	06:33	36.65
	Comments: gravestone, lights and ballistas need changing, changed ballistas, lights not in stock, RTS grabbed lift to inspect gate sign, waited for flight to leave before inspection, gravestone, lights and ballistas need changing, changed ballistas,										
3619545	PBB-121 LIGHTS OFF / AUTO	GS11064	PBB-121	CLOS E	ECM	11/14/22	7:27:00 AM	11/14/22	7:39:00 AM	00:24	0.00
	Comments: breaker was turned off at rotunda										
3500922	A2-2CLM2-26- Jam	GS10566	A2-2CLM2-26	CLOS E	ECM	6/6/22	11:02:00 PM	6/6/22	11:11:00 PM	00:09	0.00
	Comments: ECALL: reset ESTOP station, back in service reset ESTOP station, back in service										
3508444	A2-2CLM2-26 - Ripped/Torn Bel	GS10566	A2-2CLM2-26	CLOS E	ECM	6/20/22	3:32:00 PM	6/20/22	3:45:00 PM	00:16	0.00
	Comments: made adjustment, belt needs to be replaced, passed to 3rd shift Inspect asset, lacing damage, made adjustment, belt needs to be replaced, passed to 3rd shift										
3398330	PBB-101 MOVING	GS11054	PBB-101	CLOS E	ECM	1/27/22	12:41:00 PM	1/27/22	12:55:00 PM	00:14	0.00
	Comments: gate-101 Sensor working, cleaned out the sensor eye, but a plane its on the gate have to come back to test the bridge once the plane leaves the bridge										
3430915	PBB 101 auto level alarm	GS11054	PBB-101	CLOS E	ECM	3/9/22	6:12:00 PM	3/9/22	8:04:00 PM	03:05	0.00
	Comments: PBB-101 PBB-101 had a column fault, 3 inches out of rack. During troubleshooting found phase 1 wire (T1 wire) not make good contact, reconnected										
3432963	PBB - GATE 101 WONT	GS11054	PBB-101	CLOS E	ECM	3/12/22	7:54:00 PM	3/12/22	7:54:00 PM	00:00	0.00
	Comments: duplicate SR										
3432962	Gate 101- PBB not turning or	GS11054	PBB-101	CLOS E	ECM	3/12/22	7:48:00 PM	3/12/22	8:49:00 PM	01:01	0.00
	Comments: ECALL: limit switch screws are missing, nstalled, adjust, and testing, then back to service arrived at gate, checking the canopy, finding out the limit switch screws are missing, went to the shop, get a new screws, installed, adjust, and testing, then back to service										
3484933	Gate 101 jetbridge wont move down	GS11054	PBB-101	CLOS E	ECM	5/19/22	7:39:00 AM	5/19/22	7:39:00 AM	00:00	0.00
	Comments: duplicate WO to 3484934										
3501073	Gate 101 JB can't go down	GS11054	PBB-101	CLOS E	ECM	6/8/22	11:43:00 AM	6/8/22	2:06:00 PM	03:52	0.00
	Comments: Bridge wont move down Assisted mark										
3398471	Gate 101 PBB NO MVMT	GS11054	PBB-101	CLOS E	ECM	1/29/22	9:55:00 AM	1/29/22	10:07:00 AM	00:12	0.00
	Comments: gate 101 Gate working good moved it back and forward no problem working good,back in service										
3398523	PBB-101 WILL NOT MOVE	GS11054	PBB-101	CLOS E	ECM	1/29/22	8:08:00 PM	1/29/22	8:30:00 PM	00:22	0.00
	Comments: ECALL: Bridge would not move due to the bag elevator being down, once it was raised , RTS Bridge would not move due to the bag elevator being down… once it was raised it was back in service…										
3430700	101 not moving	GS11054	PBB-101	CLOS E	ECM	3/7/22	6:59:00 PM	3/8/22	12:37:00 PM	10:59	2,771.30
	Comments: PPB 101 Column fault displayed, measured columns, found 3 inches out of rack. Tried to rack back into position, brakes began to fail on left side										
3430781	PBB 101 auto level inop	GS11054	PBB-101	CLOS E	ECM	3/8/22	4:14:00 PM	3/9/22	12:38:00 PM	05:48	680.00
	Comments: after first flight came in after repairs to vertical drive left side motor went bad or was bad and Needs replacing										

3464461	Gate 101 JB autolevel // piece	GS11054	PBB-101	CLOSE	ECM	4/23/22	10:31:00 AM	4/23/22	11:09:00 AM	00:38	0.00
	Comments: Took screws out of cover & moved it. Tested auto-level, worked fine.										
3464660	Cab light out PBB 101	GS11054	PBB-101	CLOSE	ECM	4/25/22	2:08:00 PM	4/25/22	2:58:00 PM	00:50	0.00
	Comments: Waiting the air plane leaving the ari plane is leaving I changed the light and is working fine										
3469342	Gate 101 jetway not moving off	GS11054	PBB-101	CLOSE	ECM	4/30/22	6:01:00 AM	4/30/22	6:16:00 AM	00:15	0.00
	Comments: bridge is not moving off aircraft										
	When I arrived at the gate I found that the bag lift was e-stopped so I reset the e-stop and the bridge operated normally . Called back in										
3480544	GATE 101 GPU INOP	GS11054	PBB-101	CLOSE	ECM	5/17/22	1:44:00 AM	5/17/22	1:52:00 AM	00:08	0.00
	Comments: no power to gpu. Turned on rear disconnect, powered on gpu , tested voltage. Voltage checks good.RTS										
3484934	Gate 101 Autolevel is not	GS11054	PBB-101	CLOSE	ECM	5/19/22	7:39:00 AM	5/19/22	7:45:00 AM	00:06	0.00
	Comments: Call cancelled										
3485082	Gate 101-PBB issue	GS11054	PBB-101	CLOSE	ECM	5/20/22	3:29:00 PM	5/20/22	3:49:00 PM	00:20	0.00
	Comments: pbb101 issue										
	I arrived at the gate 101 the strip that holds down the rug was coming off I screw it back down bridge back in service										
3500805	101 auto level	GS11054	PBB-101	CLOSE	ECM	6/5/22	7:44:00 PM	6/5/22	7:58:00 PM	00:14	0.00
	Comments: ECALL: autolevel alarm sounding, reset autolevel and alarm shut off										
	autolevel alarm sounding, reset autolevel and alarm shut off										
3500837	PBB-101 METAL EXPOSED	GS11054	PBB-101	CLOSE	ECM	6/6/22	8:39:00 AM	6/6/22	9:34:00 AM	00:55	0.00
	Comments: PBB-101										
	Removed exposed metal, removed hardware. Secured carpet with temporary fix. Will need to replace trim as well as repair wood underneath										
3517117	PBB 101 Will not go backward	GS11054	PBB-101	CLOSE	ECM	7/3/22	9:49:00 PM	7/3/22	9:55:00 PM	00:12	0.00
	Comments: bypass switch on, turned bypass off and unit worked normally, bridge moved back normally										
	GPU was still powered on, found bypass switch on, turned bypass off and unit worked normally, bridge moved back normally										
3550392	PBB-101 AT BOTTOM OF	GS11054	PBB-101	CLOSE	ECM	8/14/22	12:28:00 PM	8/14/22	12:44:00 PM	00:16	0.00
	Comments: PBB-101										
	Correctly aluminum piece in floor.										
3577349	Gate 101-PBB wont turn on	GS11054	PBB-101	CLOSE	ECM	9/16/22	4:49:00 PM	9/16/22	4:51:00 PM	00:02	0.00
	Comments: Gate-101 PBB wont turn on										
	arrived at gate, the bridge was in operation tested and verified.										
3602619	PBB 101 not moving	GS11054	PBB-101	CLOSE	ECM	10/22/22	6:00:00 PM	10/22/22	6:08:00 PM	00:08	0.00
	Comments: PBB-101 not moving										
	arrived at gate, it's elevator door issue… closed the elevator door properly, testing and back in service.										
3619482	PBB-101 AUTO LEVEL ISSUES	GS11054	PBB-101	CLOSE	ECM	11/13/22	11:15:00 AM	11/13/22	3:15:00 PM	04:00	1,266.00
	Comments: had to replace cab floor actuator with new one										
	had to replace cab floor actuator with new one										
3393760	GATE 110 ALARM GOING	GS11060	PBB-110	CLOSE	ECM	1/26/22	3:20:00 AM	1/26/22	3:31:00 AM	00:16	0.00
	Comments: alarm ringing off inside the jetway										
	Arrived at gate 110 an alarm was ringing felino turn key off then turn back on alarm stop back in service										
3393809	Gt 110 heavy water backup	GS11060	PBB-110	CLOSE	ECM	1/26/22	2:54:00 PM	1/26/22	3:17:00 PM	00:38	0.00
	Comments: pbb-110										
	The drain is cleaning I cleaned everything drain										
3376938	PBB 110 needs relamp	GS11060	PBB-110	CLOSE	ECM	1/5/22	5:38:00 PM	1/5/22	6:25:00 PM	00:47	2.75
	Comments: Light bulb inop										
	When I arrived, I noticed that the canopy area light bulb was out… southwest was boarding at that time… so I had to wait… but in the mean										
3385297	3385297 - Gate 110 Auto Level	GS11060	PBB-110	CLOSE	ECM	1/8/22	9:05:00 AM	1/8/22	2:31:00 PM	04:10	0.00
	Comments: Gate 110 auto level										
	When I first arrived at 0905 southwest was getting ready to push once they where clear of the bridge i went into the bridge and tested the										
3430522	Gate 110-PBB wont move	GS11060	PBB-110	CLOSE	ECM	3/5/22	4:55:00 PM	3/5/22	5:05:00 PM	00:10	0.00
	Comments: Gate110 PBB wont move										
	Arrived at gate, checking the pilot console… found out no issue.										
3433352	Cancelled Call	GS11060	PBB-110	CLOSE	ECM	3/16/22	7:33:00 PM	3/16/22	7:39:00 PM	00:06	0.00
	Comments: bridge 110 not moving										
	Call was canceled I still arrived at the gate to see the issue and the gate agent said that it was stuck and jerking the bridge is on the plane										
3438029	Gpu-110 inop	GS11060	PBB-110	CLOSE	ECM	3/20/22	9:11:00 PM	3/20/22	9:26:00 PM	00:41	0.00
	Comments: gpu 110 inop										
	I arrived at gate 110 gpu to assist I went back to shop to get the low bank to test the gpu southwest is saying that the gpu fry their aircraft										
3460567	Jet bridge on gate 110 will not move	GS11060	PBB-110	CLOSE	ECM	4/18/22	8:18:00 AM	4/18/22	8:26:00 AM	00:15	0.00
	Comments: pbb-110										
	Assisted for Natasha										
3485202	Gate 110-PBB wont move	GS11060	PBB-110	CLOSE	ECM	5/21/22	9:44:00 PM	5/21/22	10:57:00 PM	00:09	0.00
	Comments: Gate-110 PBB wont move										
	Arrived at gate, the bridge was in operation… tested and verified.										
3508250	PBB-110 SOMEONE	GS11060	PBB-110	CLOSE	ECM	6/18/22	6:36:00 PM	6/18/22	6:52:00 PM	00:16	0.00
	Comments: Arrived at gate, checking the bridge… found out no damage.										

3513226	Gate 110	GS11060	PBB-110	CLOS	ECM	6/23/22	11:41:00 AM	6/23/22	12:56:00 PM	01:25	0.00
	Comments: Bridge wont move Bridge was able to raise and lower but it would not go forward, back, or left and right. Troubleshot issue and found that the ice cube relay										
3513261	110 not moving	GS11060	PBB-110	CLOS	ECM	6/23/22	6:20:00 PM	6/24/22	6:17:00 AM	04:39	0.00
	Comments: bridge not moving arrived at gate-110 the wheels are not turning it will not turn left nor turn to the right I have check everything and still can't turn the wheels										
3526016	3526016 - Gate	GS11060	PBB-110	CLOS	ECM	7/13/22	12:30:00 PM	7/13/22	12:35:00 PM	00:05	0.00
	Comments: arrived at gate 110 cable hoist down trey brought it up and bridge is moving to plane. RTS										
3550576	PBB 110 Metal	GS11060	PBB-110	CLOS	ECM	8/16/22	5:00:00 AM	8/16/22	5:13:00 AM	00:13	0.00
	Comments: tap down on rotunda coming apart. removed the section that was sticking up.										
3550693	Auto lever on gate	GS11060	PBB-110	CLOS	ECM	8/17/22	12:31:00 PM	8/17/22	12:37:00 PM	00:06	0.00
	Comments: reset auto level and returned PBB to service.										
3602405	PBB 110 jet	GS11060	PBB-110	CLOS	ECM	10/20/22	9:09:00 AM	10/20/22	2:45:00 PM	03:04	0.00
	Comments: Still deciding the issue, with e- calls and planes determining the issue has has been prolonged. There was a constant buzzing sound coming from the alarm speaker at the rotunda. Troubleshoot the issue until a plane arrived. The bridge										
3619327	jet 110 , JB HAS	GS11060	PBB-110	CLOS	ECM	11/11/22	9:09:00 PM	11/11/22	9:24:00 PM	00:30	0.00
	Comments: arrived at gate, checking the roll up door, found out no issue arrived at gate, checking the roll up door, found out no issue										
3619791	PBB 110 not	GS11060	PBB-110	CLOS	ECM	11/16/22	1:05:00 PM	11/16/22	1:16:00 PM	00:22	0.00
	Comments: Reset console to clear VFD fault and bridge worked, RTS.										
3385506	PCA 39 blowing	GS13759	PCA-39	CLOS	ECM	1/10/22	8:11:00 PM	1/10/22	8:59:00 PM	00:48	0.00
	Comments: ECALL: reset at the breaker. Unit blowing 34 as the discharge temp & aircraft temp of 44. RTS reset at the breaker. Unit blowing 34 as the discharge temp & aircraft temp of 44. Unit running well										
3477760	Gate 39 PCA	GS13759	PCA-39	CLOS	ECM	5/6/22	10:41:00 AM	5/6/22	11:16:00 AM	01:09	0.00
	Comments: disch temp 36,ambient temp 82 We went the unit waiting to the aircraft leave.After the aircraft leave open the electrical panel do not found any tripped breakers.I turn on the										
3508056	Gate 39 PCA	GS13759	PCA-39	CLOS	ECM	6/17/22	3:05:00 AM	6/17/22	3:27:00 AM	00:44	0.00
	Comments: Unit blowing hot Arrived at the gate and found the unit on narrow body. We turned off the unit and switched it to wide body. Also, opened the electrical panel										
3408785	Gate 39 PCA	GS13759	PCA-39	CLOS	ECM	2/7/22	4:24:00 AM	2/7/22	4:37:00 AM	00:13	0.00
	Comments: ECALL: 2ND stage & 1st stage compressor off, low pressure fault,reset,1 stage turned on, RTS, 30* Arrived at the gate and checked the unit on its normal operations. Found 2nd stage completely off and 1st stage compressor off due to the										
3438183	Gate 39 PCA	GS13759	PCA-39	CLOS	ECM	3/22/22	7:12:00 AM	3/22/22	7:50:00 AM	00:38	0.00
	Comments: in narrow body I change to wide body and turn on the unit the discharge temp at unit 31.3 degrees.										
3464403	PCA - GATE 39	GS13759	PCA-39	CLOS	ECM	4/22/22	3:33:00 PM	4/22/22	4:00:00 PM	00:27	0.00
	Comments: faulty condensing fan VFD, low voltage condition, clear faults, reset unit, RTS										
3469271	Gate 39 the pca	GS13759	PCA-39	CLOS	ECM	4/29/22	9:06:00 AM	4/29/22	9:36:00 AM	00:30	0.00
	Comments: dischang temp 36.9 , ambient temp 75 We went to the unit Hose do not connect to the aircraft ,I pull the hoses and turn on the unit let running 20 minutes the discharge unit 36										
3490682	PCA-39	GS13759	PCA-39	CLOS	ECM	6/1/22	3:07:00 PM	6/1/22	3:27:00 PM	00:40	0.00
	Comments: pca blowing hot Upon arrival pca was not on. Turned unit on and it was blowing 90 degrees. Turned unit off and reset system. After resetting the pca began										
3500653	Gate 39 PCA is	GS13759	PCA-39	CLOS	ECM	6/5/22	8:39:00 AM	6/5/22	9:09:00 AM	00:30	0.00
	Comments: Blowing warm Upon arrival, unit was off and hose disconnected. Aircraft had APU on. Opened electrical cabinet and found one of the compressors VFD										
3508090	Gate 39 the pca	GS13759	PCA-39	CLOS	ECM	6/17/22	10:00:00 AM	6/17/22	11:01:00 AM	01:00	192.00
	Comments: Ecall : Blowing hot, Replaced broken hose & RTS Found FMBA not responding took the it and put it back in and it started working fine. Blowing 37.3 Degrees. Also found a 10ft section of h										
3508267	Gate 39 PCA	GS13759	PCA-39	CLOS	ECM	6/19/22	3:01:00 AM	6/19/22	3:33:00 AM	00:32	300.28
	Comments: blowing hot Arrived at the gate and found the unit on narrow body and also a 20ft hose broken. Turned off the unit and replace the hose, switched the										
3508715	Gate 39 pca is	GS13759	PCA-39	CLOS	ECM	6/22/22	6:14:00 AM	6/22/22	6:52:00 AM	01:12	0.00
	Comments: VFD communication issue Upon arrival unit was off, hose detached from aircraft and APU on. Rolled out hose, started and ran unit on normal operation. Found stag										
3513216	Gate 39 PCA is	GS13759	PCA-39	CLOS	ECM	6/23/22	10:04:00 AM	6/23/22	10:38:00 AM	01:08	0.00
	Comments: No comm. fault, cleared and retested. Unit running well and RTS. No communication to one of the fan VFDs, cleared no comm. Fault and tested units operation. PCA working and RTS.										
3513568	The PCA- 39 will	GS13759	PCA-39	CLOS	ECM	6/27/22	10:26:00 AM	6/27/22	11:01:00 AM	00:35	0.00
	Comments: wont start Upon arrival found unit off. Started unit however compressors shut off. Noticed hose twisted and kinked preventing air flow and causing for										
3500819	Gate 39 PCA	GS13759	PCA-39	CLOS	ECM	6/6/22	3:30:00 AM	6/6/22	3:51:00 AM	00:21	0.00
	Comments: ECALL: on narrow body,switched to wide body, reset power,started, ran normal operation, 36.8 Arrived at unit and found working on narrow body mode discharging 57 degrees. Switched to wide body mode, reset power, started and ran										

3550479	PCA-39 HOSE BROKEN	GS13759	PCA-39	CLOS E	ECM	8/15/22	8:19:00 AM	8/15/22	8:34:00 AM	00:15	0.00
	Comments: Loose milo										
	upon arrival found hose detached from milo. Reconnected and secured hose/milo connections. Unit is working good at the moment. Aircraft										
3376564	3376564 - PCA 7(Blowing Ho	GS13452	PCA-78	CLOS E	ECM	1/1/22	1:41:00 PM	1/1/22	1:54:00 PM	00:13	0.00
	Comments: 2 major kinks, Disc 36. Corrected kinks. PCA RTS.										
	upon arriving to the gate I could see there was a 90 degree kink where the hose hits the ground from the aircraft then another 180 degree										
3443557	PCA gate 78 hose dispo	GS13452	PCA-78	CLOS E	ECM	3/30/22	5:50:00 PM	3/30/22	6:25:00 PM	00:35	198.00
	Comments: ECALL- Replace damaged 10 ft. air hose, RTS.										
3460257	PCA-78 BLOWING	GS13452	PCA-78	CLOS E	ECM	4/15/22	2:25:00 PM	4/15/22	3:00:00 PM	00:35	0.00
	Comments: Ramp closed due to severe weather alert and lightening warning										
	Ramp closed due to severe weather alert and lightening warning										
3500422	Gate 78 PCA is blowing ho	GS13452	PCA-78	CLOS E	ECM	6/3/22	5:49:00 AM	6/3/22	6:01:00 AM	00:12	0.00
	Comments: Unit blowing hot										
	Arrived at the gate and found the unit discharging 55 degrees and on narrow body. Turn off the main power to do a reset on the board to put										
3502786	Gate 78 PCA is blowing ho	GS13452	PCA-78	CLOS E	ECM	6/9/22	5:47:00 AM	6/9/22	5:56:00 AM	00:09	0.00
	Comments: blowing hot										
	Arrived at the gate and found the unit on narrow body. Turned the unit off and switch the control box to wide body, reset the board and tur										
3502825	Gate 78 PCA is blowing ho	GS13452	PCA-78	CLOS E	ECM	6/9/22	10:51:00 AM	6/9/22	11:16:00 AM	00:49	0.00
	Comments: ECALL-Compressor #2 no communication, reset, unit turned on output 37* RTS.										
	Compressor #2 did not have communication it was checked that everything was well connected a reset was made now the compressor turn										
3525430	78 pca	GS13452	PCA-78	CLOS E	ECM	7/7/22	5:40:00 PM	7/7/22	5:56:00 PM	00:32	0.00
	Comments: inop										
	Ramp operator told us that they try to start the pca several times ,but it won work. The reason was time delay. To many times takes longer										
3421082	Gate 78-PCA not working	GS13452	PCA-78	CLOS E	ECM	2/27/22	1:55:00 PM	2/27/22	2:00:00 PM	00:04	0.00
	Comments: PCA just had a long start delay took a little bit longer than usual										
3430686	PCA gate 78 blowing warm	GS13452	PCA-78	CLOS E	ECM	3/7/22	4:39:00 PM	3/7/22	4:39:00 PM	00:00	0.00
	Comments: JRS performing PM & began diagnosing issue on PCA unit before SR was made. See WO# 3430683										
3433259	3433259 - Pca 78 Blowing Ho	GS13452	PCA-78	CLOS E	ECM	3/16/22	5:18:00 AM	3/16/22	5:33:00 AM	00:30	0.00
	Comments: Narrow body										
	Arrived at the gate and check the unit on its normal operations. The unit was on narrow body. Shut off the power and switched to wide body.										
3460623	PCA 78 blowing hot	GS13452	PCA-78	CLOS E	ECM	4/18/22	6:32:00 PM	4/18/22	7:17:00 PM	01:01	0.00
	Comments: unit blowing hot										
	Upon arrival unit was found off and not connected to the aircraft. Once connected and unit turned on, only one compressor turned on. There										
3469613	The PCA hose on gate 78 need to	GS13452	PCA-78	CLOS E	ECM	5/3/22	9:03:00 AM	5/3/22	9:15:00 AM	00:12	0.00
	Comments: 5/3/22 9:15 AM is when the ECM was closed by JRS.										
3469699	The PCA will not turn on. Gate 78	GS13452	PCA-78	CLOS E	ECM	5/4/22	8:22:00 AM	5/4/22	8:50:00 AM	00:28	0.00
	Comments: no turn on										
	I got the unit and it was turned off I learned it and found that everything was working fine output 30 degree										
3480293	Gate 78 PCA Is blowing ho	GS13452	PCA-78	CLOS E	ECM	5/14/22	9:26:00 AM	5/14/22	9:52:00 AM	00:26	0.00
	Comments: Switched from NB to WB - disch 36,Ambient temp 80										
	We went to the unit I found the unit is off I see in the control box have in narrow body at switch to wire body tunnel on the unit do not found										
3430723	Gate 78 not working	GS13452	PCA-78	CLOS E	ECM	3/8/22	6:23:00 AM	3/8/22	8:22:00 AM	03:58	0.00
	Comments: Not turning on fro ops box, no power/signal. Rewired from OP to main board. Programmed. Tested. RTS.										
	Arrived at gate and found unit off attached to aircraft. Unit won't turn on from operations box, no power or signal from Operation Box.										
3480579	PCA-78 HOT AIR	GS13452	PCA-78	CLOS E	ECM	5/17/22	11:07:00 AM	5/17/22	11:37:00 AM	00:59	0.00
	Comments: disch temp 35, ambient temp 84										
	We went to the unit I found the unit is off he move the button to narrow body I switch to wire body and the aircraft have apu on in the										
3480638	Gate 78 pca is blowing ho	GS13452	PCA-78	CLOS E	ECM	5/18/22	5:53:00 AM	5/18/22	5:59:00 AM	00:06	0.00
	Comments: not problem found check temperature and the unit was blowing 38.5 degrees . Unit working properly.										
3490647	pca-78 not working	GS13452	PCA-78	CLOS E	ECM	6/1/22	8:35:00 AM	6/1/22	9:20:00 AM	00:45	0.00
	Comments: disch temp 36 , ambient temp 80										
	We went to the unit I found the unit is off do not use.Waiting to the aircraft is ready to leave.I pulled the hose and turn on the unit the Two										
3500869	Gate 78 PCA HOT	GS13452	PCA-78	CLOS E	ECM	6/6/22	2:40:00 PM	6/6/22	3:34:00 PM	00:58	0.00
	Comments: blowing hot										
	Upon arrival we found the unit on and connected. Only one compressor was on due to VFD fault. Unit had no tripped breakers. Unit need										
3503230	3503230 - pca 78 blowing ho	GS13452	PCA-78	CLOS E	ECM	6/13/22	10:30:00 AM	6/13/22	11:04:00 AM	00:34	0.00
	Comments: 2nd compressor off, pressure were low, adjusted freon level,RTS, 41*, F/U										
	Upon arrival found unit running discharging 51 degrees. Found second stage compressor off. Refrigerant pressures were a bit low not allowing										
3503442	PCA 78 blowing hot	GS13452	PCA-78	CLOS E	ECM	6/15/22	4:58:00 AM	6/15/22	5:10:00 AM	00:23	0.00
	Comments: Unit blowing hot										
	Arrived at the gate and check the unit on it's normal operation. The unit was blowing hot and had faults. That is due to the excessive use or										
3508085	The PCA on gate 78 is blowing	GS13452	PCA-78	CLOS E	ECM	6/17/22	9:11:00 AM	6/17/22	9:20:00 AM	00:09	0.00
	Comments: Ecall- 78 blowing warm										
	Opened electrical cabinet and found no VfD faults or tripped breakers. Reset the unit and waited for board to properly start up. Started unit										

3508304	PCA-78 NOT WORKING	GS13452	PCA-78	CLOS E	ECM	6/19/22	11:26:00 AM	6/19/22	11:55:00 AM	00:34	0.00
	Comments: Upon arrival arrival unit was off. Started unit and ran on normal operation. RTS										
	Upon arrival arrival unit was off. Started unit and ran on normal operation. Discharge 40 degrees. Ambient 92. Unit has a delay at start of										
3508727	Gate 78 PCA is blowing ho	GS13452	PCA-78	CLOS E	ECM	6/22/22	8:36:00 AM	6/22/22	9:05:00 AM	00:52	0.00
	Comments: Ecall -78 blowing hot										
	Arrived at the gate found hose disconnected and put away. Pulled hose out and opened electrical cabinet found a fault on VFD fan 1. Cleared										
3513294	Gate 78 pca is blowing ho	GS13452	PCA-78	CLOS E	ECM	6/24/22	9:07:00 AM	6/24/22	9:18:00 AM	00:11	0.00
	Comments: ecall-78 blowing hot										
	Found a fault on a VFD reset the fault unit started working good blowing 35 degrees.										
3513700	PCA GATE 78 RUNNING HOT	GS13452	PCA-78	CLOS E	ECM	6/28/22	1:02:00 PM	6/28/22	1:06:00 PM	00:04	0.00
	Comments: no issues Going to monitor this unit and inform following shifts to also watch										
3517038	Gate 78 PCA checking the Air	GS13452	PCA-78	CLOS E	ECM	7/3/22	11:01:00 AM	7/3/22	11:41:00 AM	01:18	0.00
	Comments: tapered adapter										
	Arrived a5 gate and found aircraft APU on and PCA working at the bridge. Inspected hoses and milo and found a tapered adapter broken at										
3517427	PCA-78 BLOWING	GS13452	PCA-78	CLOS E	ECM	7/6/22	2:00:00 PM	7/6/22	2:16:00 PM	00:16	0.00
	Comments: Blowing warm air, switch from narrow body to wide body. and unit started blowing 43*, RTS.										
	Unit was in the narrow body setting only one compressor turns on with that setting so I switched it back to wide body and started it and unit										
3525805	PCA- 78 HOT AIR	GS13452	PCA-78	CLOS E	ECM	7/11/22	10:50:00 AM	7/11/22	11:22:00 AM	01:02	0.00
	Comments: not issue found regarding the ECM										
	Upon arrival found unit off, hose rolled away and aircraft ready for departure. There was a lot of water (condensation) on the floor from long										
3526004	The PCA on gate 78 is blowing	GS13452	PCA-78	CLOS E	ECM	7/13/22	10:41:00 AM	7/13/22	12:35:00 PM	02:40	182.80
	Comments: ecall -78 blowing hot										
	Arrived at the gate and I noticed that compressor two is not turning on. Opened the verde app and noticed that compressor 2 was tripping on										
3531033	The PCA- on gate 78 will not start	GS13452	PCA-78	CLOS E	ECM	7/20/22	10:33:00 AM	7/20/22	11:01:00 AM	00:28	0.00
	Comments: Unit off, check electrical panel, no faults, turn on unit let run, temp 37.8*, @ Aircraft 46.0*.										
	Went to the unit and the unit was off. I open the electrical panel and no fault was found. Turn on the unit , let running and check the temps,										
3534168	PCa gate 78 has big hole in hos	GS13452	PCA-78	CLOS E	ECM	7/22/22	7:01:00 PM	7/22/22	7:31:00 PM	00:30	312.11
	Comments: hole in hose										
	There was a hole in the 20' pca hose. I went to parts to get a new one, returned to pca 78 and place the new undamged 20' pca hose in with										
3548028	PCA-78 NOT WORKING	GS13452	PCA-78	CLOS E	ECM	8/6/22	11:01:00 AM	8/6/22	11:30:00 AM	00:54	0.00
	Comments: Ecall-78 blowing hot										
	Arrived at the gate and the hose was disconnected and put away. Had to wait for aircraft to leave. Tested unit in bridge and it was working										
3548093	GATE 78 PCA BLOWING HOT	GS13452	PCA-78	CLOS E	ECM	8/7/22	4:39:00 AM	8/7/22	5:04:00 AM	00:25	0.00
	Comments: blowing hot										
	Arrived at gate and found the unit on narrow body. Turned off the unit, switched the control box to wide body and reset the board. Started										
3548120	3548120- PCA 78 Blowing Ho	GS13452	PCA-78	CLOS E	ECM	8/7/22	10:36:00 AM	8/7/22	11:13:00 AM	00:37	0.00
	Comments: VFD communication fault										
	upon arrival unit was off. Aircraft APU on. Started unit on normal operation. After 15 mins of use a loss communication fault on VFD stage										
3555105	Gate 78-PCA issue WO	GS13452	PCA-78	CLOS E	ECM	8/19/22	5:19:00 PM	8/19/22	5:31:00 PM	00:12	0.00
	Comments: having issues										
	Checked all electrical components, checked discharge temperature 36.9, at the plane 50.8 ambient 94. Unit working properly no issues found.										
3570383	Gate 78 PCA HOT	GS13452	PCA-78	CLOS E	ECM	9/5/22	3:57:00 PM	9/5/22	4:30:00 PM	01:02	0.00
	Comments: ecall-78										
	Opened electrical cabinet and found tripped VFD reset the the breaker and started the unit blowing 41 degrees. CBIS										
3572931	The PCA on gate 78 is running	GS13452	PCA-78	CLOS E	ECM	9/14/22	6:30:00 AM	9/14/22	9:31:00 AM	06:02	90.15
	Comments: Blowing warm										
	Upon arrival found unit off, detached from aircraft. Started and tested unit. Found a bad power supply. Went to parts ordered and replaced										
3572867	PCA-78 NOT WORKING	GS13452	PCA-78	CLOS E	ECM	9/13/22	11:34:00 AM	9/13/22	11:45:00 AM	00:11	0.00
	Comments: user error see details.										
	When I arrived the pilot had the APU running and the PCA running and connected (this causes serious damage to the pca plenum). AOC told										
3577751	3577751 - PCA-78 Door Open	GS13452	PCA-78	CLOS E	ECM	9/21/22	12:10:00 PM	9/21/22	12:47:00 PM	01:14	0.00
	Comments: tirght door										
	We went to the unit the electrical door is open. The door hook had a loose screw.Tight the screws and back service.										
3599894	PCA 78 not working	GS13452	PCA-78	CLOS E	ECM	10/19/22	2:51:00 PM	10/19/22	3:15:00 PM	00:24	0.00
	Comments: ecall-78										
	Found the main power on PCA-78 is turned off. Turned it back and started unit had a little issue turning both compressors on but its working										
3619539	PCA-78 DOORS OPEN WILL	GS13452	PCA-78	CLOS E	ECM	11/14/22	6:40:00 AM	11/14/22	7:10:00 AM	01:00	0.00
	Comments: Door latch										
	Upon arrival found electrical cabinet door opened. The door latch didn't engage. Re adjusted and secured latch. Door now open and close.										
3534506	3ML2-11 has a jam which will not	GS13362	A3-3ML2-11	CLOS E	ECM	7/26/22	9:44:00 AM	7/26/22	10:00:00 AM	00:16	0.00
	Comments: troubleshot,belt too loose, adjusted belt,reset jam, started asset, RTS										
	troubleshot the asset, found belt was too loose, when started the asset, the pulley turned freely without the belt, I adjusted the belt, after										
3490656	A3-3ML2-12 SE unable to clear idl	GS13363	A3-3ML2-12	CLOS E	ECM	6/1/22	9:56:00 AM	6/1/22	10:04:00 AM	00:28	0.00
	Comments: Ecall : Belt not running, Cleared E-stop reset asset & RTS										
	inspected asset check the line but line wasn't moving then checked E-stop found E-stop on diverter released it tested the line called back in										

3530667	A3-3ML2-12 line idling and not	GS13363	A3-3ML2-12	CLOS	ECM	7/16/22	9:54:00 AM	7/16/22	10:20:00 AM	00:26	0.00
	Comments: ESTOP & clear 3TC9-10, went further down,3ML2 line, 3ss3-div stopping 3ml2 from moving arrived at asset, assessed HOA, put asset in hand, asset moved, did same for 13, 13 moved as well, ESTOP & clear 3TC9-10, went furth										
3586181	A3-3ML2-13 - Jam Fault	GS13364	A3-3ML2-13	CLOS	ECM	10/3/22	5:01:00 AM	10/3/22	5:10:00 AM	00:09	0.00
	Comments: had to adjust photo-eye, then reset ESTOP to clear jam had to adjust photo-eye, then reset ESTOP to clear jam										
3469175	3CX2-02 lacing is coming apart	GS13374	A3-3CX2-02	CLOS	ECM	4/28/22	10:35:00 AM	4/28/22	10:40:00 AM	00:05	1.00
	Comments: ECALL-Trimmed off bad section of belt, RTS.										
3550605	A3-3CX2-02 SE reporting motor	GS13374	A3-3CX2-02	CLOS	ECM	8/16/22	11:41:00 AM	8/16/22	11:58:00 PM	00:19	0.00
	Comments: internal bearing is worn out and needs replaced, let supervisor know, left for night shift inspected the motor and found the internal bearing is worn out and needs to be replaced. I let the supervisor know about it and left it for night										
3385296	Gate 43 PBB STORM DOOR	GS11018	PBB-43	CLOS	ECM	1/8/22	8:39:00 AM	1/8/22	8:54:00 AM	00:20	0.00
	Comments: issue with doors Hook was bent outward so it was not holding the door closed. Bent it more inward and made sure it would stay hooked.										
3430918	Gate 43-PBB won't move	GS11018	PBB-43	CLOS	ECM	3/9/22	6:32:00 PM	3/9/22	6:33:00 PM	00:01	0.00
	Comments: PBB-43 Running on arrival										
3416719	PBB 43 auto level issue	GS11018	PBB-43	CLOS	ECM	2/23/22	7:35:00 PM	2/23/22	7:59:00 PM	00:43	0.00
	Comments: pbb - 43 auto level problem We all arrived at bridge 43 to check the auto level we got here they are unloading plane so we waited check the auto level went to the top and										
3421151	PBB-43 NOT MOVING	GS11018	PBB-43	CLOS	ECM	2/28/22	9:05:00 AM	2/28/22	9:14:00 AM	00:09	0.00
	Comments: The air plane is here in the gate But the gate no issues is fine										
3438382	PBB 43 AUTO LEVEL	GS11018	PBB-43	CLOS	ECM	3/24/22	1:12:00 AM	3/24/22	1:18:00 AM	00:06	0.00
	Comments: PBB-43 Auto level arrived at gate, checking the the auto level… found out no issue.										
3446673	PBB-42 OVERSTEER	GS11018	PBB-43	CLOS	ECM	4/4/22	8:20:00 AM	4/4/22	8:31:00 AM	00:11	0.00
	Comments: Tested all other functions and found no issues										
3550249	Gate 43 PBB LIGHT BULB	GS11018	PBB-43	CLOS	ECM	8/12/22	8:35:00 PM	8/12/22	8:44:00 PM	00:04	0.00
	Comments: battery pack needed for rotunda, waiting for parts										
3550536	Gate 43-PBB issue WO3550536	GS11018	PBB-43	CLOS	ECM	8/15/22	5:52:00 PM	8/15/22	6:01:00 PM	00:09	0.00
	Comments: PBB 43 Bridge was connected to plane and working properly.										
3572517	Gate 43 PBB AUTOLEVEL	GS11018	PBB-43	CLOS	ECM	9/9/22	8:17:00 PM	9/9/22	8:20:00 PM	00:03	0.00
	Comments: Gate-43 PBB auto level arrived at gate, checking the auto level… found out no issue.										
3581482	43 no power to jetbridge	GS11018	PBB-43	CLOS	ECM	9/22/22	4:15:00 PM	9/22/22	4:18:00 PM	00:03	0.00
	Comments: Ecall : No power to Jet bridge, NPF bridge fully operational upon arrival & RTS arrived at gate checking the pilot console found out no issue										
3581559	Gate 43 Move the JB for	GS11018	PBB-43	CLOS	ECM	9/25/22	9:45:00 AM	9/25/22	10:00:00 AM	00:15	0.00
	Comments: moved bridge for the painters with help from darion										
3586402	Gate 43-PBB not moving	GS11018	PBB-43	CLOS	ECM	10/4/22	7:09:00 PM	10/4/22	7:19:00 PM	00:10	0.00
	Comments: PBB 43 Bridge was moved and on aircraft when we arrived. No issues.										
3599940	PBB-43 LIGHTS OUT INSIDE	GS11018	PBB-43	CLOS	ECM	10/19/22	10:00:00 PM	10/19/22	10:20:00 PM	00:20	0.00
	Comments: PBB-43 Lights out inside jetway arrived at gate, checking the lights inside the bridge… found out no issue.										
3602488	Gate 43 Control panel lighting	GS11018	PBB-43	CLOS	ECM	10/21/22	9:19:00 AM	10/21/22	9:29:00 AM	00:10	0.00
	Comments: Console screen too dim Adjusted the screen light to its max output.										
3602848	The light inside jet bridge 43 is	GS11018	PBB-43	CLOS	ECM	10/25/22	7:27:00 AM	10/25/22	10:53:00 AM	05:05	43.59
	Comments: Replaced the lamps, lamp holder, ballast and battery pack to solve issues with lights Replaced the lamps, lamp holder, ballast and battery pack to solve issue of lights flickering and now in normal operation.										
3385673	3385673 - Gate 94 Bridge won't	GS11050	PBB-94	CLOS	ECM	1/12/22	11:40:00 AM	1/12/22	11:47:00 AM	00:11	0.00
	Comments: E-stop was pressed when I arrived. Released it and and the bridge moved normally.										
3390313	Gate 94 JB is not working	GS11050	PBB-94	CLOS	ECM	1/15/22	8:13:00 AM	1/15/22	8:24:00 AM	00:16	0.00
	Comments: ECALL: operator error, didn't know how to use control stick, was able to move bridge off Operator was unfamiliar with the bridge and wasn't using the control stick properly. Told them of the issue. Operator was able to move the										
3390667	3390667 - PBB-94 Bridge won't mov	GS11050	PBB-94	CLOS	ECM	1/19/22	6:00:00 AM	1/19/22	6:13:00 AM	00:13	0.00
	Comments: PBB-94 Operator error, e stop pressed.										
3393356	Gate 94J assistance for	GS11050	PBB-94	CLOS	ECM	1/20/22	6:09:00 PM	1/20/22	6:12:00 PM	00:03	0.00
	Comments: ECALL. ASSIST LUFTHANSA WITH A350 Was called by AOC to help LUTHANSA agent with DAIXB a diversion flight from MIA… monitored bridge, assisted agent when needed for										

3455395	Gate 94 problem with auto level	GS11050	PBB-94	CLOS	ECM	4/8/22	11:03:00 AM	4/8/22	11:15:00 AM	00:12	0.00
	Comments: Issue with auto level Auto level was faulted. Reset the auto level and it worked fine.										
3478337	PBB-94 WILL NOT MOVE	GS11050	PBB-94	CLOS	ECM	5/11/22	5:50:00 PM	5/11/22	6:02:00 PM	00:20	0.00
	Comments: ECALL: found bridge on retract limit, bypass and RTS										
3385423	PBB- GATE 94 WILL NOT	GS11050	PBB-94	CLOS	ECM	1/9/22	8:40:00 PM	1/9/22	8:57:00 PM	00:16	0.00
	Comments: gate 94 will not move, on slope limit, used bypass to move bridge out enough for agent to take over Start time 20:40										
3390563	3390563 - Gate 94 - Bridge won't	GS11050	PBB-94	CLOS	ECM	1/18/22	5:53:00 AM	1/18/22	6:00:00 AM	00:12	0.00
	Comments: pbb-94 assisted to help natasha Assisted to help Natasha										
3393602	Gate 94 PBB NO MVMT	GS11050	PBB-94	CLOS	ECM	1/24/22	6:01:00 AM	1/24/22	6:04:00 AM	00:03	0.00
	Comments: ECALL:Arrived canopy was down push button back called in service										
3413261	Gate 94 JB is not working	GS11050	PBB-94	CLOS	ECM	2/12/22	6:00:00 AM	2/12/22	6:16:00 AM	00:16	0.00
	Comments: Bridge wont move The bridge was in a retract limit. Bypassed through until the bridge could be moved normally. Waited for the operator to drive the bridge to										
3430562	Gate 94 PBB OVERSTEER	GS11050	PBB-94	CLOS	ECM	3/6/22	9:49:00 AM	3/6/22	9:54:00 AM	00:05	0.00
	Comments: oversteer. Bypass to get bridge out of oversteer, watch gate agents pull up to plane										
3433339	PBB 94 will not reverse	GS11050	PBB-94	CLOS	ECM	3/16/22	5:43:00 PM	3/16/22	5:51:00 PM	00:08	0.00
	Comments: bridge 94 will not reverse I arrived at 94 to see the problem so I drove the bridge forward and back it up no problem was found at this bridge back in service										
3437890	gate 94 jet bridge will not move	GS11050	PBB-94	CLOS	ECM	3/19/22	12:51:00 PM	3/19/22	1:32:00 PM	00:41	0.00
	Comments: Bridge wont move Issue with the bridge was that the wheels were turned 180 degrees and the canopy was down. Raised the canopy and then bypassed										
3442939	PBB 94 not moving	GS11050	PBB-94	CLOS	ECM	3/24/22	7:25:00 PM	3/24/22	7:35:00 PM	00:18	0.00
	Comments: PBB-94 Running on arrival no issue found										
3443265	Gate 94 PBB AUTO LEVEL	GS11050	PBB-94	CLOS	ECM	3/28/22	8:16:00 AM	3/28/22	8:25:00 AM	00:16	0.00
	Comments: PBB-94 Assist Pete Auto Level is good.										
3443553	PBB - GATE 94 JET BRIDGE	GS11050	PBB-94	CLOS	ECM	3/30/22	4:44:00 PM	3/30/22	4:48:00 PM	00:04	0.00
	Comments: PBB-94 PBB was inop due to canopy being deployed. Operator error. PBB back in service										
3446633	Gt 94 not moving	GS11050	PBB-94	CLOS	ECM	4/3/22	6:39:00 PM	4/3/22	6:54:00 PM	00:15	0.00
	Comments: ECALL:oversteer limit and right swing limit. rotated wheels to correct position, bypass swing limit										
3446637	PBB 94	GS11050	PBB-94	CLOS	ECM	4/3/22	8:15:00 PM	4/3/22	8:19:00 PM	00:04	0.00
3455604	PBB-94 Bridge not moving	GS11050	PBB-94	CLOS	ECM	4/10/22	4:53:00 PM	4/10/22	4:59:00 PM	00:06	0.00
	Comments: Pbb-94 Running on arrival. Aircraft was deplaning so could not confirm the issue with agent.										
3455650	Gate 94 PBB NO MVMT	GS11050	PBB-94	CLOS	ECM	4/11/22	9:19:00 AM	4/11/22	9:39:00 AM	00:35	0.00
	Comments: pbb-94 Assisted for Natasha										
3460681	PBB-94 WHOLE IN CABIN	GS11050	PBB-94	CLOS	ECM	4/19/22	11:01:00 AM	4/19/22	4:01:00 PM	10:25	0.00
	Comments: brought manlift to gate opened left side cab curtain cover and clamped curtain barrel Removed 4 slats from cab curtain drilled new holes in slat and reattached curtain to bridge										
3464726	PBB-94 NOT MOVING	GS11050	PBB-94	CLOS	ECM	4/26/22	10:22:00 AM	4/26/22	10:40:00 AM	00:18	0.00
	Comments: arrived and found cab was rotated past the stop moved switch arm to other side of stop And stayed with gate agent until docked to plane										
3478111	PBB 94 canopy won't go down	GS11050	PBB-94	CLOS	ECM	5/9/22	4:39:00 PM	5/9/22	5:04:00 PM	00:25	0.00
	Comments: Waited for aircraft to deplane, once cleared turned PBB switch to operate, canopy deployed correctly										
3478128	Gate 94-PBB not working	GS11050	PBB-94	CLOS	ECM	5/9/22	7:56:00 PM	5/9/22	8:02:00 PM	00:06	0.00
	Comments: PBB-94 Issue was with the aircraft not PBB. Supervisor will contact aircraft maintenance										
3478342	PBB 94 not working	GS11050	PBB-94	CLOS	ECM	5/11/22	6:28:00 PM	5/11/22	6:39:00 PM	00:11	0.00
	Comments: PBB 94 Bridge wouldn't move. Left side wheel break didn't release, manually released break and bridge moved. Did further ops check to ensure proper										
3480257	PBB-94 NOT MOVING	GS11050	PBB-94	CLOS	ECM	5/13/22	6:12:00 PM	5/13/22	6:16:00 PM	00:04	0.00
	Comments: bridge was in operation when we arrived we tested and verified.										
3478249	PBB 94 Will not move	GS11050	PBB-94	CLOS	ECM	5/11/22	12:23:00 AM	5/11/22	12:30:00 AM	00:07	0.00
	Comments: Gate 94 Bridge in oversteer. Bypass out of oversteer.										
3485408	94 not moving	GS11050	PBB-94	CLOS	ECM	5/23/22	8:51:00 PM	5/23/22	9:01:00 PM	00:10	0.00
	Comments: Bridge not move due to GPU hoist being partially down. fully retracted bridge moved normally.										

Bridge not move due to GPU hoist being partially down, fully retracted bridge moved normally.

3489998	Gt 94 overhead light hanging down	GS11050	PBB-94	CLOS E	ECM	5/26/22	9:42:00 PM	5/26/22	10:01:00 PM	00:19	0.00

Comments: Gate-94 overhead light hanging down by wires

Arrived at gate, the light holder screw is missing… installed new screw, then back in service.

3490164	PBB-94 AUTO LEVEL LIGHT	GS11050	PBB-94	CLOS E	ECM	5/28/22	4:37:00 PM	5/28/22	7:25:00 PM	00:20	2.21

Comments: auto level light indicator issue, get a new indicator light, installed/testing, RTS

3502976	Gate 94 PBB REPO	GS11050	PBB-94	CLOS E	ECM	6/10/22	7:23:00 PM	6/10/22	7:28:00 PM	00:05	0.00

Comments: Gate-94 PBB Reposition

Arrived at gate, for bridge repositioning.

3513355	GATE 94 REPOSITION	GS11050	PBB-94	CLOS E	ECM	6/24/22	10:41:00 PM	6/24/22	10:45:00 PM	00:07	0.00

Comments: Gate-94 Repositioning to straight

arrived at gate, for bridge repositioning to straight.

3513604	94 rain leaking on control pane	GS11050	PBB-94	CLOS E	ECM	6/27/22	7:00:00 PM	6/27/22	7:05:00 PM	00:10	0.00

Comments: Some water leaking on console. need to repair when better weather

Some water leaking on console. need to repair when better weather

3516720	Gate 94 jetway is not moving	GS11050	PBB-94	CLOS E	ECM	6/30/22	11:13:00 AM	6/30/22	11:28:00 AM	00:15	0.00

Comments: Bridge wont move

Bridge was in a retract limit. Showed the operator that she just had to move the bridge forward. Helped her move the bridge back into the

3508152	PBB-94 NOT MOVING	GS11050	PBB-94	CLOS E	ECM	6/17/22	8:49:00 PM	6/17/22	9:05:00 PM	00:16	0.00

Comments: PBB-94 not moving

arrived at gate, it's oversteer issue.. reset/ bypass and testing, then back in service.

3525690	Gate 94 jetbridge will not move	GS11050	PBB-94	CLOS E	ECM	7/10/22	5:29:00 AM	7/10/22	5:45:00 AM	00:21	0.00

Comments: oversteer right, bypassed, put limit, monitored operator,trained her on proper way to drive,RTS, F/U

bridge in oversteer right, bypassed and put in limits, monitored operator drive to gate, she put it in oversteer again, bypassed and put in lir

3525964	GATE 94 WHEELS ARE	GS11050	PBB-94	CLOS E	ECM	7/12/22	11:16:00 PM	7/12/22	11:33:00 PM	00:34	0.00

Comments: oversteer causing VFD fault, reset power to bridge to reset VFD, VFd back on line, bridge working

bridge in oversteer causing VFD fault, reset power to bridge to reset VFD, VFd back on line and bridge working

3530584	PBB 94 won't move	GS11050	PBB-94	CLOS E	ECM	7/15/22	1:43:00 PM	7/15/22	1:56:00 PM	00:13	0.00

Comments: Bridge wont move

Tested the bridge and found that it worked immediately and with no issue after turning it on. Operator said that it wouldn't move when she

3517444	PBB 94	GS11050	PBB-94	CLOS E	ECM	7/6/22	5:45:00 PM	7/6/22	5:55:00 PM	00:20	0.00

Comments: Bridge was moving upon arrival, fond no issue with movement. RTS.

Bridge was moving upon arrival, fond no issue with movement. RTS.

3531097	PBB-94 not moving	GS11050	PBB-94	CLOS E	ECM	7/20/22	9:44:00 PM	7/20/22	9:47:00 PM	00:03	0.00

Comments: bridge 94 not moving

Arrived at gate-94 plane at the gate I noticed the canopy was not retracted all the way I explained to the gate agent I retracted the canopy

3534070	94 not moving	GS11050	PBB-94	CLOS E	ECM	7/21/22	3:56:00 PM	7/21/22	4:06:00 PM	00:10	0.00

Comments: Gate-94. ot moving

arrived at gate, it's oversteer issue… reset/bypass and testing then back in service.

3534071	PBB 94 will not move	GS11050	PBB-94	CLOS E	ECM	7/21/22	4:00:00 PM	7/21/22	4:00:00 PM	00:00	0.00

Comments: Duplicate to 3534070- AOC canceled 2nd SR.

3534256	gate 94 jet bridge not working	GS11050	PBB-94	CLOS E	ECM	7/23/22	8:12:00 PM	7/23/22	8:23:00 PM	00:20	0.00

Comments: bridge-94 not working

arrived at gate-94 the bridge would not stay on the e stop button was down I pulled it up the bridge is working good

3539299	The auto lever on gate 94 will not	GS11050	PBB-94	CLOS E	ECM	8/2/22	9:49:00 AM	8/2/22	9:55:00 AM	00:06	0.00

Comments: PBB-94

Reset auto level

3548089	PBB 94 Jetway driver has	GS11050	PBB-94	CLOS E	ECM	8/7/22	12:14:00 AM	8/7/22	1:30:00 AM	01:27	0.00

Comments: bridge-94 cab

Arrived at gate-94 and I saw the cab all the way to the right and it was stuck the curtain is been had them move the plane so I can get it

3548417	JB GATE 94 INOP	GS11050	PBB-94	CLOS E	ECM	8/10/22	4:57:00 PM	8/10/22	4:59:00 PM	00:02	0.00

Comments: bridge 94 not moving

arrived at gate-94 it is in oversteer reset the bridge got it out from oversteer bridge is good to go

3550305	PBB-94 NOT MOVING	GS11050	PBB-94	CLOS E	ECM	8/13/22	2:37:00 PM	8/13/22	2:43:00 PM	00:06	0.00

Comments: arrived, found GPU hoist down, raised RTS

3554986	Gate 94 damage to the weather	GS11050	PBB-94	CLOS E	ECM	8/18/22	10:40:00 AM	8/18/22	1:58:00 PM	03:18	0.00

Comments: multiple calls at same time for similar issues with Airside 4 gates.

3555103	Gate 94-PBB wont move WO	GS11050	PBB-94	CLOS E	ECM	8/19/22	4:43:00 PM	8/19/22	4:53:00 PM	00:10	0.00

Comments: Gate-94 PBB wont move

Arrived at gate, it's oversteer issue… reset/ bypass and testing, back in service.

3555194	Gate 94 PBB NO MVMT	GS11050	PBB-94	CLOS E	ECM	8/20/22	5:48:00 PM	8/20/22	5:52:00 PM	00:03	0.00

Comments: Gate-94 PBB no mvmt

Arrived at gate, left side of canopy was down, raised canopy.

3556039	3556039 - move pbb 94 for	GS11050	PBB-94	CLOS E	ECM	8/30/22	8:17:00 AM	8/30/22	8:22:00 AM	00:05	0.00

Comments: moved for GOAA painters and started our PM. AOC scheduled bridge for semi annual PM

3556151	3556151 - Move gate 94 for	GS11050	PBB-94	CLOS E	ECM	8/31/22	10:00:00 AM	8/31/22	10:05:00 AM	00:10	0.00

Comments: moved the bridge for GOAA painters.

3569974	PBB-94 WILL NOT POWER	GS11050	PBB-94	CLOS E	ECM	9/1/22	2:12:00 PM	9/1/22	2:34:00 PM	00:22	0.00

Comments: Bridge wont move

Immediately saw that the e-stop was pressed. Unpressed it and her bridge could move normally. Waited for operator to drive the bridge tc

3572459	PBB 94 bridge wont	GS11050	PBB-94	CLOS E	ECM	9/9/22	1:42:00 AM	9/9/22	1:47:00 AM	00:05	0.00

Comments: PBB-94

arrived at gate, it's swing limit issue… reset/ bypass and testing then back in service.

3577582	Gate 94 PBB NO MVMT	GS11050	PBB-94	CLOS E	ECM	9/19/22	3:02:00 PM	9/19/22	3:28:00 PM	00:26	0.00

Comments: troubleshot, vertical limit push button device got disconnected, reinstalled it back to proper place

troubleshot, vertical limit push button device got disconnected, reinstalled it back to proper place, went back to normal operation

3539422	PBB-94 NOT MOVING	GS11050	PBB-94	CLOS E	ECM	8/3/22	1:45:00 PM	8/3/22	2:22:00 PM	00:37	0.00

Comments: Bridge wont move

Bridge was on the retract limit and also oversteer to the point that going forward would make the bridge retract. Had to move the switches

3570508	PBB 94 Double door off hinge	GS11050	PBB-94	CLOS E	ECM	9/6/22	10:49:00 PM	9/6/22	11:52:00 PM	02:05	0.00

Comments: PBB 94

Gate agent moved cab with doors open and wedged door against bridge. They than got stuck. Think they moved cab back to right and tore

3594671	GATE 94 NOT MOVING	GS11050	PBB-94	CLOS E	ECM	10/8/22	12:47:00 AM	10/8/22	12:50:00 AM	00:03	0.00

Comments: Gate-94 not moving

Arrived at gate, the bridge was in operation, tested and verified.

3607597	GATE 94 JET BRIDGE	GS11050	PBB-94	CLOS E	ECM	10/31/22	5:34:00 PM	10/31/22	5:40:00 PM	00:06	0.00

Comments: spacer limit activated, cleaned off senior and wheels were able to move

wheels wouldn't move due to spacer limit activated, cleaned off senior and wheels were able to move

3617404	gate 94 bridge will not move forward	GS11050	PBB-94	CLOS E	ECM	11/7/22	10:07:00 AM	11/7/22	10:10:00 AM	00:06	0.00

Comments: retracted canopy on bridge for bridge to have forward function

3617211	PBB 94 not moving	GS11050	PBB-94	CLOS E	ECM	11/5/22	8:05:00 PM	11/5/22	8:15:00 PM	00:10	0.00

Comments: PBB not moving. Arrived & it was moving. No issue found.

3393341	PBB-123 NOT MOVING BACK	GS11066	PBB-123	CLOS E	ECM	1/20/22	1:14:00 PM	1/20/22	1:25:00 PM	00:11	0.00

Comments: bridge wont move back

No one was present at the gate. Tested bridge and it was able to move normally.

3413680	PBB 123 cab light out	GS11066	PBB-123	CLOS E	ECM	2/15/22	4:43:00 PM	2/15/22	5:57:00 PM	01:11	0.00

Comments: bridge -123 cab light out

arrived at gate 123 to change light bulb and it is dim so I check the ballast and it is different from what we use so I got a ballast that is

3430775	PBB-123 NOT MOVING	GS11066	PBB-123	CLOS E	ECM	3/8/22	3:10:00 PM	3/8/22	3:19:00 PM	00:09	0.00

Comments: arrived plane at gate waiting to depart tried to steer bridge but left wheel would not move

Found left vfd flashing a fault reset power on console to reset vfd when vfds shut down restarted and agent backed away from plane tested

3455429	123 wheels not turning	GS11066	PBB-123	CLOS E	ECM	4/8/22	4:27:00 PM	4/8/22	4:35:00 PM	00:08	0.00

Comments: PBB-123 wheels not turning

Arrived at gate, checking the wheel…found out no issue.

3390351	GATE 123 HAS PROBLEMS	GS11066	PBB-123	CLOS E	ECM	1/15/22	10:01:00 PM	1/15/22	10:25:00 PM	00:24	0.00

Comments: Gate-123 has problem steering

arrived at gate, checking the bridge… found no issue.

3393510	PBB-123 NOT STEERING	GS11066	PBB-123	CLOS E	ECM	1/22/22	4:31:00 PM	1/22/22	4:32:00 PM	00:01	0.00

Comments: PBB-123 not correct steering direction

arrived at gate, checking the bridge found out no issue.

3393512	Gate 123-PBB not moving	GS11066	PBB-123	CLOS E	ECM	1/22/22	5:26:00 PM	1/22/22	10:53:00 PM	02:12	22.83

Comments: Gate-123 PBB not moving

When I arrived… I check the wires on Jbox, and checking also the steer button switch and wires, see if contact have come loose, went to

3408735	Gate 123 PBB BELL	GS11066	PBB-123	CLOS E	ECM	2/6/22	11:05:00 AM	2/6/22	12:12:00 PM	01:07	374.51

Comments: Check the bell is not working so I changed for another new bell and is working fine

3413357	PBB 123 Roll up door raises	GS11066	PBB-123	CLOS E	ECM	2/13/22	2:10:00 PM	2/13/22	2:53:00 PM	00:43	0.00

Comments: call came in for roll up door not working with button on console. inspected drive motor found breake

In console tripped reset and tested but it tripped again went to parts to look for motor or special fuse but we have none and none at material

3416513	Gate 123- PBB not working	GS11066	PBB-123	CLOS E	ECM	2/21/22	3:38:00 PM	2/21/22	3:40:00 PM	00:02	0.00

Comments: PBB-123

Arrived bridge is on plane

3416723	PBB 123 roll up door	GS11066	PBB-123	CLOS E	ECM	2/23/22	8:45:00 PM	2/23/22	8:58:00 PM	00:13	0.00

Comments: Roll up door spoke with tech on this issue has stated door was working and open when he went to call

Bridge was on aircraft so he RTS

3433370	PBB 123 Travel warning be	GS11066	PBB-123	CLOS E	ECM	3/16/22	11:41:00 PM	3/17/22	2:04:00 AM	02:55	0.00

Comments: PBB-123

Needs travel warning bell. PBB TECH Felino Fuentes will replace.

3460159	PBB 123 pc of metal sticking up	GS11066	PBB-123	CLOS E	ECM	4/14/22	2:26:00 PM	4/14/22	2:39:00 PM	00:13	0.00

Comments: Metal sticking up

Found a portion of the pound down on the ramp in A tunnel was sticking up. Removed the section and then hammered down the sharp ec

3460416	Gate 123-PBB won't move	GS11066	PBB-123	CLOSE	ECM	4/16/22	7:10:00 PM	4/16/22	7:19:00 PM	00:09	0.00

Comments: Arrived at gate, checking the pilot console... found out no issue.

3469214	PBB - GATE 123 STAIRS AND	GS11066	PBB-123	CLOSE	ECM	4/28/22	8:50:00 PM	4/28/22	9:01:00 PM	00:11	0.00

Comments: Gate-123 Stairs and slide assembly

Arrived at gate, checking the stair, it's very wobbly, Re-tightened the four bolts on the top of the stair and testing, then back in service.

3469547	Gate 123 PBB NO MVMT	GS11066	PBB-123	CLOSE	ECM	5/2/22	1:17:00 PM	5/2/22	1:24:00 PM	00:07	0.00

Comments: arrived plane waiting at gate noticed left side vfd flashing a fault turned off

Console power until vfd cleared then restarted and stayed with agent until docked to plane

3485136	Gate 123 the jetway is not	GS11066	PBB-123	CLOSE	ECM	5/21/22	9:11:00 AM	5/21/22	9:22:00 AM	00:10	0.00

Comments: bridge not moving correctly

Time starts at 0911 Bridge was fully connected to a plane when I arrived.

3503425	PBB-123 wheels won't rotate	GS11066	PBB-123	CLOSE	ECM	6/14/22	10:02:00 PM	6/14/22	10:16:00 PM	00:14	0.00

Comments: was no one around when I arrived, turned power on and tested bridge without any issues

was no one around when I arrived, turned power on and tested bridge without any issues

3503458	Gate 123 SWA request for IOM	GS11066	PBB-123	CLOSE	ECM	6/15/22	8:11:00 AM	6/15/22	10:25:00 AM	01:52	0.00

Comments: left VFD flashing fault, showed how to power down bridge until VFD shut off, then restarted, RTS

Arrived, plane at gate, gate agent said she was having trouble turning wheels. Noticed the left VFD flashing a fault, came back for departure

3508577	The roll up door on gate 123 will	GS11066	PBB-123	CLOSE	ECM	6/21/22	8:52:00 AM	6/21/22	8:53:00 AM	00:01	0.00

Comments: PBB-123

Arrived waiting on parts, will conduct corrective after receiving

3516909	Gate 123	GS11066	PBB-123	CLOSE	ECM	7/2/22	2:41:00 AM	7/2/22	2:45:00 AM	00:04	0.00

Comments: Gate-123

arrived at gate, it's unlock console panel issue.. lock up the panel console and back in service.

3513562	Gate 123 molding lifted - trip hazard	GS11066	PBB-123	CLOSE	ECM	6/27/22	9:48:00 AM	6/27/22	10:30:00 AM	00:42	0.00

Comments: Cut and removed molding, so no longer a trip hazard. contacted carpet 1 to make a permanent repair.

Cut and removed molding, so no longer a trip hazard. contacted carpet 1 to make a permanent repair.

3517403	Gate 123 extend jetway for carpet	GS11066	PBB-123	CLOSE	ECM	7/6/22	11:00:00 AM	7/6/22	11:30:00 AM	00:30	0.00

Comments: Extended bridge for carpet installers

(1100-1130)

3539007	GATE123 NO POWER ON JET	GS11066	PBB-123	CLOSE	ECM	7/30/22	2:57:00 PM	7/30/22	3:07:00 PM	00:10	0.00

Comments: No power in bridge

Bridge was fully connected to a plane and passengers were getting off when I arrived. All the lights were on and the auto level was on the

3550607	Piece of metal coming out from	GS11066	PBB-123	CLOSE	ECM	8/16/22	12:00:00 PM	8/16/22	12:30:00 PM	00:30	0.00

Comments: secured metal in jetbridge 123 to avoid trip hazard.

3572981	PBB 123 Out of limits	GS11066	PBB-123	CLOSE	ECM	9/14/22	11:24:00 PM	9/14/22	11:30:00 PM	00:06	0.00

Comments: PBB-123 out of limits

Arrived at gate, it's VFD issue… reset and testing, then back in service.

3585919	Gate 123-PBB issues	GS11066	PBB-123	CLOSE	ECM	9/30/22	3:11:00 PM	9/30/22	3:20:00 PM	00:09	0.00

Comments: on plane and running

3585932	PBB 123 panel issue	GS11066	PBB-123	CLOSE	ECM	9/30/22	4:10:00 PM	9/30/22	4:34:00 PM	00:24	0.00

Comments: Water was on console, dryed it off, safe to operation.

3594816	Gate 123 PBB	GS11066	PBB-123	CLOSE	ECM	10/9/22	10:59:00 PM	10/9/22	11:07:00 PM	00:08	0.00

Comments: PBB 123

Canopy was down causing bridge not to move.

3607527	123 not moving	GS11066	PBB-123	CLOSE	ECM	10/30/22	9:00:00 PM	10/30/22	9:25:00 PM	01:14	0.00

Comments: PBB 123

Bridge had left side FFD fault. Had to do power reset and fault cleared.

3619523	Gate 123	GS11066	PBB-123	CLOSE	ECM	11/13/22	11:29:00 PM	11/13/22	11:35:00 PM	00:06	0.00

Comments: issue fixed before arrival, RTS

3513368	A7-2VS-300A SE unable to cycle	GS10703	A7-2VS-300A	CLOSE	ECM	6/25/22	5:15:00 AM	6/25/22	5:22:00 AM	00:15	0.00

Comments: Ecall : Cycle error, Bypassed controls reset asset cleared faults called back in service

3376833	Motor overload; A7-2VS-30(	GS10703	A7-2VS-300A	CLOSE	ECM	1/4/22	12:58:00 PM	1/4/22	1:09:00 PM	00:11	0.00

Comments: overload. cleared the overload and started the asset back on service.

I went to the panel, located the reset , pressed it , the overload was cleared , and after that I started the vertical sort back on service.

3508064	A7-2VS-300 not resetting	GS10703	A7-2VS-300A	CLOSE	ECM	6/17/22	5:15:00 AM	6/17/22	5:30:00 AM	00:15	0.00

Comments: removed bags, reset MCP Panel, cleared faults, restarted, tested, RTS

removed bags, reset MCP Panel, cleared faults, restarted, tested, RTS

3508179	A7-2VS-300 up fault	GS10703	A7-2VS-300A	CLOSE	ECM	6/18/22	4:51:00 AM	6/18/22	5:00:00 AM	00:09	0.00

Comments: Clear fault and cycle VSU and test, RTS

Clear fault and cycle VSU and test, RTS

3513712	A7-2VS-300A SE unable to cycle	GS10703	A7-2VS-300A	CLOSE	ECM	6/28/22	1:32:00 PM	6/28/22	2:00:00 PM	00:28	0.00

Comments: disconnect off for few secs, back on, cycled vertical sort,reset fault, RTS

turned the disconnect off for few seconds and back on, the ready indicated light was on, i cycled the vertical sort for few time, then reset the

3513779	2VS-300 has a up	GS10703	A7-2VS-300A	CLOS	ECM		6/29/22	5:32:00 AM	6/29/22	5:55:00 AM	00:43	0.00

Comments: sensors aligned,arms not, reset, aligned, tested, RTS

on arrival, I inspected the asset to find all sensors to be aligned and the arms not so after resetting and aligning the diverter arm's in position

3432774	A7-2VS-400	GS10708	A7-2VS-400B	CLOS	ECM		3/11/22	8:18:00 AM	3/11/22	11:55:00 AM	05:47	0.00

Verified by JSM Anthony

3432780	A7-2VS-400	GS10708	A7-2VS-400B	CLOS	ECM		3/11/22	9:17:00 AM	3/11/22	11:54:00 AM	00:00	0.00

confirmed with Jaimie JSM

3432805	A7-2VS-400 -	GS10708	A7-2VS-400B	CLOS	ECM		3/11/22	2:25:00 PM	3/11/22	3:01:00 PM	01:12	0.00

confirmed by anthony

3433016	A7-2VS-400B	GS10708	A7-2VS-400B	CLOS	ECM		3/13/22	1:33:00 PM	3/13/22	2:00:00 PM	00:27	0.00

Comments: ECALL: inspected asset, found loose photo-eye, made adjustment, called back in service

3385674	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		1/12/22	1:04:00 PM	1/12/22	1:15:00 PM	00:16	0.00

Per JSM Jaime.

3408503	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		2/3/22	7:00:00 AM	2/3/22	7:15:00 AM	00:34	0.00

Comments: door fault

Got there door didn't want to close so reset inside then started door came up then stop door came down monitor it then call back n service

3432691	3CS2 door has ar	GS11572	A3-3CS2-02-	CLOS	ECM		3/10/22	11:30:00 AM	3/10/22	12:02:00 PM	00:50	0.00

Comments: Ecall : Door fault, Belt caught underneath stainless remove from underneath stainless reset & RTS

Went to asset belt got caught underneath removed stainless bringing back up belt tested called back in service

3432789	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		3/11/22	11:17:00 AM	3/11/22	11:34:00 AM	00:17	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS

when I arrived I manually lowered door to clear fault unit now showed over height I went to the 3BD2 line and cleared over height tested and

3432814	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		3/11/22	4:14:00 PM	3/11/22	4:24:00 PM	00:15	0.00

Comments: Comment

Verified by Bujar.

3460555	Door making	GS11572	A3-3CS2-02-	CLOS	ECM		4/18/22	6:24:00 AM	4/18/22	7:02:00 AM	00:50	0.00

Comments: ECALL-Tried to unjam door, passed to 1st. shift. Cleared fault, started door, RTS.

Went to asset discover door out of track. tried to unjam door passed the work order to 1st shift. Cleared the fault and started the door back

3460568	3CS2 door failed	GS11572	A3-3CS2-02-	CLOS	ECM		4/18/22	7:27:00 AM	4/18/22	8:40:00 AM	01:57	0.00

Comments: ECALL-Safety edge kept door from closing, adjust safety edge, reset fault, RTS.

Troubleshooting the door and discovered the was was opened normally, but failed to close due to the safety edge. Adjusted the safety edge,

3464353	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		4/22/22	5:07:00 AM	4/22/22	6:30:00 AM	02:20	0.00

Comments: ECALL-fin in door loose, removed cover, reinstall fin to door, tested asset, reset door, tested RTS.

Door jam, one fin in door loose, remove cover, reinstall fin to door, tested asset, reset door, tested RTS.

3490134	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		5/28/22	9:24:00 AM	5/28/22	9:32:00 AM	00:08	0.00

Comments: Ecall : Reset fault, closed door, Reset fault and RTS

the counter people didn't want to reset their jam, reset and tested

3555787	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		8/27/22	7:44:00 AM	8/27/22	8:03:00 AM	00:19	0.00

Comments: Ecall : Door Fault, Removed obstruction blocking photo eye reset asset & RTS

went over to A3-3CS2-FD door to clear fault went outside and notice that the photo eye was being blocked by a piece of a tag I remove it

3555825	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		8/27/22	12:47:00 PM	8/27/22	1:03:00 PM	00:16	0.00

Comments: Ecall : Door has faulted, Closed door reset asset & RTS

manually lowered door reset alarm operator rebadged & ran

3602537	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		10/21/22	8:07:00 PM	10/21/22	8:31:00 PM	00:26	0.00

Comments: Ecall : Door fails to open, Opened door manually reset asset & RTS

arrived at asset and manually open and close door reset asset and called back in

3617149	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		11/5/22	10:21:00 AM	11/5/22	10:40:00 AM	01:00	0.00

Comments: Ecall : Door fault, Reset door fault reset asset & RTS

arrived at the asset door was not opening reset the panel adjust the photo eye test it back door start closing and opening call it back in se

3581655	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		9/24/22	7:15:00 AM	9/24/22	8:17:00 AM	01:02	0.00

Comments: Ecall : Door fault photo eye, Realigned photo eye reset asset and RTS

went over to A3 to 3CS2-01 for a door fault when I got there I noticed the photo eye was not working I need to open up the curb side asset

3376713	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		1/3/22	9:39:00 AM	1/3/22	10:29:00 AM	00:50	0.00

Comments: ECALL: door fault, closed door, reset line, door fault cleared, RTS.

Inspect asset, check door limit, close door, reset line, door fault cleared, called back in service.

3480392	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		5/15/22	9:10:00 AM	5/15/22	10:21:00 AM	02:31	0.00

Comments: door fault

Used contractor to adjust door. Door rolled up. Fixed door. Tested door. Called in.

3555895	A3-3CS2-02-	GS11572	A3-3CS2-02-	CLOS	ECM		8/28/22	11:53:00 AM	8/28/22	12:02:00 PM	00:17	0.00

Comments: inspected line, removed bags from line, checked & wiped photo-eye, reset fault, tested line, RTS

arrived at asset, inspected line, removed bags from line, checked & wipeD photo-eye, reset fault, tested line, RTS

3572677	A3-3CS2-02-DOOR	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	9/11/22	12:52:00 PM	9/11/22	1:21:00 PM	01:16	0.00
	Comments: reset fault, cleaned photoeyes, reflectors, adjusted cladding at door/baggage drop. Tested, RTS										
	Went to asset, inspected asset, reset door fault, cleaned photoeyes and reflectors, adjusted cladding at door/baggage drop. Tested, RTS										
3577399	A3-3CS2-02-DOOR fault	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	9/17/22	12:14:00 PM	9/17/22	12:50:00 PM	01:12	0.00
	Comments: door not closing, cleaned P/Es,closed door manually to clear fault,RTS, monitored										
	When over to 13- 3cs2-door was not closing, I clean the photo-eyes and cheeked sensor. after I close the door manually to clear the fault										
3577536	A3-3CS2-02-DOOR - Door	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	9/19/22	5:37:00 AM	9/19/22	5:50:00 AM	00:13	0.00
	Comments: asset assessed for reported issue. Door fault reset, tested, RTS										
	asset assessed for reported issue. Door fault reset, tested, RTS										
3581454	A3-3CS2-02-DOOR	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	9/22/22	10:22:00 AM	9/22/22	10:25:00 AM	00:03	0.00
	Comments: arrived to asset and no issues. started line to verify and RTS										
3581773	A3-3CS2-02-DOOR - photo-eye	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	9/25/22	4:30:00 AM	9/25/22	4:55:00 AM	00:25	0.00
	Comments: P/E needed to be adjusted, opened panel to adjusted P/E, Cleared fault, monitored, RTS										
	arrived at asset, inspected, photo-eye needed to be adjusted, open panel to adjust photo-eye, cleared fault, monitored to ensure proper										
3594781	A3-3CS2-02-DOOR failed to	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	10/9/22	1:58:00 PM	10/9/22	3:46:00 PM	03:36	0.00
	Comments: cleared fault, test, faulted, check voltage, fuses, relays, wires, tightened wires, test, RTS										
	diagnosed problem, cleared fault, tested, faulted, checked voltage, checked and tightened wires, checked fuses and relays, tested, RTS										
3594788	A3-3CS2-02-DOOR failed to	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	10/9/22	3:47:00 PM	10/10/22	1:35:00 AM	08:46	0.00
	Comments: tested, passed to 2nd shift, tested, no voltage on secondary side transformer, changed out, test,RTS										
	tested wires and fuses, passed to 2nd shift, tested, no voltage on secondary side of control board transformer. changed out transformer with										
3599739	A3-3CS2-02-DOOR Failed to	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	10/18/22	6:19:00 AM	10/18/22	6:30:00 AM	00:22	0.00
	Comments: wiped photo-eyes, went to panel, with key opened & closed door manually, tested, RTS										
	Arrived at asset, checked & wiped photo-eyes, went to panel, with key opened & closed door manually, tested, RTS										
3599831	A3-3CS2-02 Door Failed To Open	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	10/19/22	8:02:00 AM	10/19/22	8:14:00 AM	00:24	0.00
	Comments: start, opened door, closed, start, jam light, pressed relay, released, used control station,test,RTS										
	went into hub, press start, call security to notify I was going to open the door, opened door, door closed automatically, attempted to start,										
3602382	A3-3CS2-02-DOOR Failed To	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	10/20/22	6:15:00 AM	10/20/22	6:45:00 AM	01:27	0.00
	Comments: Reset asset, opened door RTS.										
3602570	A3-3CS2-01 Door Failed To Open	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	10/22/22	8:40:00 AM	10/22/22	9:09:00 AM	00:29	0.00
	Comments: closed door, clear fault, badged, line start, door didnt close, removed trash, reset, test, RTS										
	manually closed door, clear fault, badged door, line start, door didnt raise, trash blocking photoeye, cleared, reset fault, test, RTS										
3607482	A3-3CS2-02-DOOR	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	10/30/22	2:03:00 PM	10/30/22	2:30:00 PM	00:27	0.00
	Comments: arrived at asset, cleared fault, closed door, tested, RTS										
	arrived at asset, cleared fault, closed door, tested, RTS										
3619473	A3-3CS2-02-DOOR - Door	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	11/13/22	10:07:00 AM	11/13/22	10:35:00 AM	00:28	0.00
	Comments: inspected, manually closed door, reset, tested, RTS										
	inspected, manually closed door, reset, tested, RTS										
3586072	A3-3CS2-02-DOOR	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	10/2/22	6:30:00 AM	10/2/22	6:45:00 AM	00:23	0.00
	Comments: ESTOP, cleaned debris that blocking door from closing, ensured closing properly, RTS										
	arrived at asset and curbside workers got it to close, I went into the inside to inspect behind the door for any objects, I then opened the door										
3599400	3CS2 has a door fault	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	10/14/22	7:30:00 AM	10/14/22	7:40:00 AM	00:15	0.00
	Comments: E-stop, cleared jam, jam came back, manually open/close door, jam cleared, asset started, RTS.										
	Jam light blinking. Went onto room e- stop, reset controller for door. went outside, jam cleared. Attempted to start asset, jam came back,										
3624322	A3-3CS2-02-DOOR	GS11572	A3-3CS2-02-DOOR	CLOSE	ECM	11/18/22	7:42:00 PM	11/18/22	7:52:00 PM	00:10	0.00
	Comments: Cleared debris from photo-eye, tested, RTS.										
3508743	3SP23 advance card is loose	GS11655	A3-3SP23-1	CLOSE	ECM	6/22/22	12:07:00 PM	6/22/22	12:18:00 PM	00:23	0.00
	Comments: ECALL- adjusted and tighten cable, tested. RTS.										
	Arrived at asset, diagnose diagnose problem, adjusted and tighten cable, tested. RTS.										
3430363	A3-3SP23-1 /Pull card need to fix	GS11655	A3-3SP23-1	CLOSE	ECM	3/3/22	6:05:00 PM	3/3/22	6:29:00 PM	00:48	0.00
	Comments: ECALL: properly adjusted advance cable upon arrival, RTS										
	properly adjusted advance cable upon arrival, RTS										
3430417	A3-3SP23-1 pull card	GS11655	A3-3SP23-1	CLOSE	ECM	3/4/22	9:01:00 AM	3/4/22	10:05:00 AM	01:04	37.38
	Comments: ECALL: removed old cable, installed new cable, tested, called back in service										
	Went to parts to pick up advanced cable, came back to asset, removed old cable, installed new cable, tested, called back in service										
3393613	A3-3TC6-02	GS11661	A3-3TC6-02	CLOSE	ECM	1/24/22	8:03:00 AM	1/24/22	8:25:00 AM	00:26	0.00
	Comments: ECALL: bag stuck on line, removed bag, reset the line, stop/start to clear the alarm, RTS.										
	Inspected line, there was a bag stuck on the line, a hook from bag was stuck in hole where reflector is, pulled it out, reset line, stopped lin										
3413252	A3-3TC6-02-DOOR door fail to	GS11662	A3-3TC6-02-DOOR	CLOSE	ECM	2/11/22	10:18:00 PM	2/11/22	10:32:00 PM	00:14	0.00
	Comments: ECALL: reset fault, called back in service										
3413507	A3-3TC6-02-DOOR - LIMIT	GS11662	A3-3TC6-02-DOOR	CLOSE	ECM	2/14/22	11:28:00 AM	2/14/22	1:00:00 PM	03:04	0.00
	Comments: ECALL: door not fully closing, hit e-stop, adjusted door limit switch, reset e-stop, tested, RTS.										
	Inspected asset, the door was not fully closing or opening, hit e-stop and went inside to make adjustments to the door limit switches, after										
3413546	A3-3TC6-02-DOOR door fault	GS11662	A3-3TC6-02-DOOR	CLOSE	ECM	2/14/22	8:43:00 PM	2/14/22	8:47:00 PM	00:04	0.00
	Comments: ECALL:went to 3xtd-DIV cycled asset, fault cleared, back in service										

went to 3xtd-DIV cycled asset, fault cleared, back in service

3443262	FD will not stay	GS11662	A3-3TC6-02-	CLOS	ECM		3/28/22	8:01:00 AM	3/28/22	8:31:00 AM	00:28	0.00

Comments: ECM-Door fault, adjusted limit switch, reset fault, tested, doors open and closed, RTS.

3508093	A3-3TC6-02-	GS11662	A3-3TC6-02-	CLOS	ECM		6/17/22	10:22:00 AM	6/17/22	10:54:00 AM	00:32	0.00

Comments: Ecall : Door limits off door not functioning properly, Reset door limits clear fault & RTS
tested door found the limits off and door not resetting properly set the limits and tested door

3555138	A3-3TC6-02-	GS11662	A3-3TC6-02-	CLOS	ECM		8/20/22	7:07:00 AM	8/20/22	7:26:00 AM	00:19	0.00

Comments: Ecall : Door fault, Closed door cleared jam condition reset & RTS
went up to 3TC6-02 to clear a door fault that was causing a jam on the door, door went pass the sensor all the way up and was having

3513189	FD failed to close;	GS11662	A3-3TC6-02-	CLOS	ECM		6/23/22	6:38:00 AM	6/23/22	7:05:00 AM	00:27	0.00

Comments: ECALL- Reset door, tested CBIS.
Reset door, tested CBIS.

3617225	A3-3TC6-02-	GS11662	A3-3TC6-02-	CLOS	ECM		11/6/22	5:03:00 AM	11/6/22	5:28:00 AM	00:25	0.00

Comments: ESTOP, cleared bags, reset line, tested photo-eye, RTS

3617456	A3-3TC6-02-	GS11662	A3-3TC6-02-	CLOS	ECM		11/7/22	7:49:00 PM	11/7/22	7:55:00 PM	00:06	0.00

Comments: removed bags, cleared bags from door & photo-eyes, restarted system, RTS

3617306	A3-3TC6-02-	GS11662	A3-3TC6-02-	CLOS	ECM		11/6/22	1:32:00 PM	11/6/22	1:45:00 PM	00:13	0.00

Comments: troubleshot, failed to close due to time switch, adjusted limit, cleared fault, started door,RTS
troubleshot, the door and found out it was failed to close due to the time switch, I adjusted the limit, after that I cleared the fault, and started

3555830	A3-3MS2-19 SE	GS13195	A3-3MS2-19	CLOS	ECM		8/27/22	1:56:00 PM	8/27/22	3:34:00 PM	05:23	1,252.36

Comments: Ecall : Disconnect & HOA off, Replaced belting. upper & lower guard & RTS
arrived to asset discovered disconnect off & opened work order disconnect & safety guard to be replaced HOA off as well turned disconnect

3555308	Main line would	GS13195	A3-3MS2-19	CLOS	ECM		8/22/22	4:01:00 AM	8/22/22	6:49:00 AM	02:48	4.54

Comments: checked asset wiring and mcp wiring, found bad fuse on output cord, changed fuses, reset, RTS
wen to asset, no signal on AUX contact, trouble shot, checked asset wiring and mcp wiring, found bad fuse on output cord, changed fuses,

3617533	A3-3ME-04	GS13225	A3-3ME-04	CLOS	ECM		11/8/22	7:16:00 PM	11/8/22	7:28:00 PM	02:42	463.10

Comments: R/R old belt with new one, RTS.

3393344	3TC7-11 belt	GS13350	A3-3TC7-11	CLOS	ECM		1/20/22	2:08:00 PM	1/20/22	4:28:00 PM	05:12	1,664.10

Comments: Ecall : Belt not running, Replaced belt, upper & lower holder & RTS
arrived & assessed belt was not running new belt needed removed old belt new rollers also needed acquired parts installed rollers installed belt

3430396	A3-3ML2-14	GS13365	A3-3ML2-14	CLOS	ECM		3/4/22	4:18:00 AM	3/4/22	6:00:00 AM	03:23	1,549.62

Comments: ECALL: bad clutch, so remove V-belt, motor clutc and install new V-belts, motor, clutch and tested
Go to asset, and inspect encoder then checked V-belt and motor and clutch, found a bad clutch, so remove V-belt, motor clutc and install

3430406	A3-3ML2-14	GS13365	A3-3ML2-14	CLOS	ECM		3/4/22	6:22:00 AM	3/4/22	8:45:00 AM	02:13	0.00

Comments: ECALL: install new parts, reset, tested, RTS
inspected asset, verified fault, reset asset, corrected fault, re-inspected asset, called it back to service
went to part, removed old contractor, installed new, tested, called back in service

3594655	A3-3ML2-15 -	GS13366	A3-3ML2-15	CLOS	ECM		10/7/22	7:20:00 PM	10/7/22	7:36:00 PM	00:20	0.00

Comments: Ecall : Torn belt was blocking photo eye, RTS follow up needed for belt to be replaced
arrived at asset inspected asset cleared off photo eye blocked belt is torn blocking photo eye corrected by making dog ears final inspectio

3443377	CANCEL	GS13371	A3-3ML2-20	CLOS	ECM		3/29/22	4:25:00 AM	3/29/22	4:28:00 AM	00:03	0.00

Comments: ECM- In route, call cancelled, RTS.

3525620	A3-3ML2-20 SE	GS13371	A3-3ML2-20	CLOS	ECM		7/9/22	1:11:00 PM	7/9/22	1:22:00 PM	00:22	0.00

Comments: Cut part of belt, put belt back in auto, watched photo eyes belt passed. No issues, RTS
Arrived to asset. Noticed part of belt was sticking up and flagging photo eye. Used HOA and turned belt off. Cut part of belt, put belt back in

3581847	A3-3ML2-20 SE	GS13371	A3-3ML2-20	CLOS	ECM		9/25/22	3:38:00 PM	9/25/22	3:59:00 PM	01:04	0.00

Comments: belt folded after being hit by div, rewired motor to reverse to unfold, tested, RTS
arrived at the asset, inspected it, the belt was folded after being hit by the diverter , rewired the motor for reverse to unfold it, after unfolding

3617179	A3-3ML2-20 SE	GS13371	A3-3ML2-20	CLOS	ECM		11/5/22	2:27:00 PM	11/5/22	2:47:00 PM	00:40	0.00

Comments: Ecall : Jam, Put belt under bump out reset jam condition & RTS
just had to turn the belt over and put it under 2 bump outs and then reset the jam and then monitor it while bags were coming down the line

3477784	3VS-300A has a	GS13393	A3-3VS-300A	CLOS	ECM		5/6/22	3:17:00 PM	5/6/22	3:31:00 PM	00:14	0.00

Comments: Ecall : Overload, Reset motor overload & RTS
arrived to asset disconnect motor & power panel & breaker waited for 5 min reconnected everything issues remains made sure motor could

3433172	3VS-300 cage	GS13393	A3-3VS-300A	CLOS	ECM		3/15/22	8:21:00 AM	3/15/22	8:25:00 AM	00:08	0.00

Comments: ECALL:Inspected asset, closed cage door, called back in service
Inspected asset, closed cage door, called back in service

3478163	A3-3VS-300A	GS13393	A3-3VS-300A	CLOS	ECM		5/10/22	6:34:00 AM	5/10/22	6:55:00 AM	00:21	0.00

Comments: ECALL:reset the overload which cleared the jam fault, reset system and called back in service
arrived and inspected the asset and reset the overload which cleared the jam fault, reset system and called back in service

3433199	3SS-200 HSD will	GS13292	A3-3SS-200-	CLOS	ECM		3/15/22	12:11:00 PM	3/15/22	2:05:00 PM	02:10	126.31

Per JSM Roy.

3455368	A3-3SS-200-DIV multiple failed pro	GS13292	A3-3SS-200-DIV	CLOS	ECM		4/8/22	5:57:00 AM	4/8/22	6:10:00 AM	00:13	0.00
	Comments: ECALL-cycled diverter, aligned photo-eye, cleared jam, restarted system, RTS.											
3446942	A3-3SS-200-DIV not cycling	GS13292	A3-3SS-200-DIV	CLOS	ECM		4/6/22	8:22:00 PM	4/6/22	11:25:00 PM	06:06	0.00
	Comments: ECM-Chain loose, sprocket was adjusted and tightened, diverter tested & monitored, RTS.											
	Asset assessed for reported issue. Chain was found the be loose/out of place. Chain sprocket was adjusted and tightened. Diverter as tested											
3460342	A3-3SS-200-DIV IMG Notified	GS13292	A3-3SS-200-DIV	CLOS	ECM		4/16/22	6:27:00 AM	4/16/22	6:28:00 AM	00:01	0.00
	Comments: Ecall : Call canceled, call canceled before I could dispatch tech to area											
3469436	A3-3SS-200-DIV photo eye	GS13292	A3-3SS-200-DIV	CLOS	ECM		5/1/22	6:00:00 AM	5/1/22	6:14:00 AM	00:14	0.00
	Comments: ECALL- Aligned photo-eyes and tested, RTS.											
3503250	A3-3SS-200-DIV failed to retract	GS13292	A3-3SS-200-DIV	CLOS	ECM		6/13/22	12:24:00 PM	6/13/22	12:37:00 PM	00:13	0.00
	Comments: Ecall : Diverter fault, Cycled off & back on reset fault & RTS											
	turned off the diverter for few second and back on E-stop in and out reset the fault and started it back in service											
3503257	A3-3SS-200-DIV unresponsive failed to	GS13292	A3-3SS-200-DIV	CLOS	ECM		6/13/22	1:00:00 PM	6/13/22	3:04:00 PM	02:15	0.00
	Comments: Ecall : Diverter fault, Fixed solenoid adjusted proxy reset fault & RTS											
	troubleshooting the diverter and found out the solenoid was the issue i fixed the solenoid and also made adjustment to the proxy after that i											
3516925	A3-3SS-200-DIV not cycling	GS13292	A3-3SS-200-DIV	CLOS	ECM		7/2/22	7:31:00 AM	7/2/22	7:46:00 AM	00:25	89.38
	Comments: Ecall : DIV won't cycle, Rewired and tightened loose wire back into place & RTS											
	went to asset inspect asset found solenoid wiring came loose rewiring tested called back in service											
3464633	3SS-200 DIV is receiving multiple	GS13292	A3-3SS-200-DIV	CLOS	ECM		4/25/22	6:31:00 AM	4/25/22	6:48:00 AM	00:17	0.00
	Comments: ECALL: found loose photo-eye, made adjustments, tested, RTS											
	inspected asset, found loose photo-eye, made adjustments, tested asset, called back in service											
3490484	3SS-200 is receiving multiple	GS13292	A3-3SS-200-DIV	CLOS	ECM		5/31/22	6:36:00 AM	5/31/22	7:02:00 AM	00:34	0.00
	Comments: Arrived, inspected prox sensor, adjusted, tightened. Monitored. RTS.											
	Arrived, inspected the prox sensor. Made adjustments to the sensor. Tightened & cleaned it. Monitored the asset to ensure the issue didnt											
3513363	A3-3SS-200-DIV SE reporting	GS13292	A3-3SS-200-DIV	CLOS	ECM		6/25/22	4:31:00 AM	6/25/22	4:48:00 AM	00:34	0.00
	Comments: Ecall : Diverter paddle belt drop,											
	track belt back up and make adjustment and test (ok)											
3585962	A3-3SS-200-DIV SE reporting will	GS13292	A3-3SS-200-DIV	CLOS	ECM		9/30/22	7:27:00 PM	9/30/22	8:17:00 PM	00:50	0.00
	Comments: Ecall : Loose paddle belt, Tightened loose paddle belt tested & RTS											
	had to loosen the roller then had to turn belt to move it up on roller and then tightened roller down then monitor while it was running											
3390168	A3-3SS-200-DIV failed to extend	GS13292	A3-3SS-200-DIV	CLOS	ECM		1/13/22	4:45:00 AM	1/13/22	5:05:00 AM	00:20	0.00
	confirmed with Qamill JSM											
3421226	3SS-200 DIV is receiving multiple	GS13292	A3-3SS-200-DIV	CLOS	ECM		3/1/22	7:03:00 AM	3/1/22	7:14:00 AM	00:11	0.00
	Comments: ECALL:tensioner was loose, tensioner pedal was adjusted and tightened,RTS											
	diverter, inspected, tensioner was loose, tensioner pedal was adjusted and tighten asset was called back in service											
3430570	A3-3SS-200-DIV failed prox	GS13292	A3-3SS-200-DIV	CLOS	ECM		3/6/22	11:06:00 AM	3/6/22	2:00:00 PM	05:05	0.00
	Comments: ECALL: Extract,retract, padel did not move, chain loose, bolt broke, replace, adjusted,tested,RTS											
	inspected DIV, put it in maintenance and tried extracting and retracting it, the DIV padels did not move, the gear holding chain was loose,											
3430638	A3-3SS-200-DIV multiple jams	GS13292	A3-3SS-200-DIV	CLOS	ECM		3/7/22	6:59:00 AM	3/7/22	7:09:00 AM	00:20	0.00
	Comments: ECALL: jam, cleared, DIV running, monitored, inspected, RTS											
	When we got there the jam was already, cleared and the diverter was running, we checked it again to see if any issue, we didn't find anyth											
3433159	A3-3SS-200-DIV multiple jams	GS13292	A3-3SS-200-DIV	CLOS	ECM		3/15/22	6:49:00 AM	3/15/22	7:17:00 AM	01:12	0.00
	Comments: ECALL: multiple jams,loose hardware, made adjustments, end belt over wedge,cut,reset,RTS											
	inspected asset, SouthEast reported multiple jams on asset, checked the paddle belts and hardware condition, one of the top covers for the											
3464504	A3-3SS-200-DIV Multiple Jam	GS13292	A3-3SS-200-DIV	CLOS	ECM		4/23/22	6:17:00 PM	4/23/22	6:44:00 PM	00:27	0.00
	Comments: ECALL: Reset jam, called back in service											
3480210	3SS-200 DIV is receiving multiple	GS13292	A3-3SS-200-DIV	CLOS	ECM		5/13/22	7:54:00 AM	5/13/22	8:09:00 AM	00:26	0.00
	Comments: ECALL:photo-eye not aligned with reflector, re-aligned photo-eye, tested called back in service											
	went to asset, inspected, found photo-eye not aligned with reflector, re-aligned photo-eye, tested called back in service											
3430894	A3-3SS-200-DIV Keeps jams	GS13292	A3-3SS-200-DIV	CLOS	ECM		3/9/22	1:47:00 PM	3/9/22	2:04:00 PM	00:24	27.42
	Comments: ECALL: inspected found dirty proxy, cleaned and tested. RTS											
3513481	A3-3SS-200-DIV multiple failed to	GS13292	A3-3SS-200-DIV	CLOS	ECM		6/26/22	10:27:00 AM	6/26/22	11:33:00 AM	01:06	0.00
	Comments: failed to extend because the solenoid was loose, adjusted it, reset, RTS											
	Troubleshooting the diverter and found it failed to extend because of the solenoid that was loose. I adjusted the solenoid, reset the fault and											
3513494	A3-3SS-200-DIV failed to prox	GS13292	A3-3SS-200-DIV	CLOS	ECM		6/26/22	11:36:00 AM	6/26/22	11:49:00 PM	00:24	0.00
	Comments: Adjusted the proxy, cleared the fault, turned it on for testing, it was running fine, RTS											
	Adjusted the proxy, cleared the fault, turned it on for testing, it was running fine, RTS											
3531004	A3-3SS-200-DIV paddle belt broke	GS13292	A3-3SS-200-DIV	CLOS	ECM		7/20/22	4:34:00 AM	7/20/22	5:30:00 AM	00:56	178.58
	Comments: replaced belt and V-belt on diverter, RTS											
3539066	A3- 3SS-200 div has multiple jams	GS13292	A3-3SS-200-DIV	CLOS	ECM		7/31/22	5:21:00 AM	7/31/22	5:40:00 AM	00:19	0.00
	Comments: remove bags and reset the line (ok)											
3599390	3SS-200 HSD has a jam which will	GS13292	A3-3SS-200-DIV	CLOS	ECM		10/14/22	5:15:00 AM	10/14/22	5:45:00 AM	00:30	0.00
	Comments: Asset working ok, possible jam at asset next to it, test asset, RTS.											

3599527	A3-3SS-200-DIV- Multiple failed pee	GS13292	A3-3SS-200-DIV	CLOS E	ECM	10/15/22	3:10:00 PM	10/15/22	3:31:00 PM	01:00	0.00
	Comments: jam already cleared and asset was running, inspected DIV for any issues, tested, monitored, RTS										
	once arrived at asset, jam was already cleared and asset was running, inspected DIV for any issues, tested and monitored DIV, back in										
3602480	A3-3SS-200-DIV - E-Stop Active	GS13292	A3-3SS-200-DIV	CLOS E	ECM	10/20/22	6:20:00 AM	10/20/22	6:40:00 AM	00:20	0.00
	Comments: Manually cycled asset, turned it to auto, observed as bags were passing, tested, RTS.										
3624344	A3-3SS-200-DIV - Not in Auto (Not	GS13292	A3-3SS-200-DIV	CLOS E	ECM	11/19/22	7:17:00 AM	11/19/22	7:18:00 AM	00:01	0.00
	Comments: Ecall : Call Canceled, call canceled before I could dispatch tech										
3376699	3SS-201 is receiving multiple	GS13293	A3-3SS-201	CLOS E	ECM	1/3/22	5:49:00 AM	1/3/22	6:07:00 AM	00:18	0.00
	Comments: ECALL:arrived at asset, inspected asset, re-aligned photo-eye, OP checked, back in service										
	arrived at asset, inspected asset, re-aligned photo-eye, OP checked, back in service										
3376700	3SS-201 is receiving multiple	GS13293	A3-3SS-201	CLOS E	ECM	1/3/22	6:33:00 AM	1/3/22	6:47:00 AM	00:21	0.00
	Comments: ECALL: photo eye wasn't heating the reflector, adjusted photo eye & it started to work, RTS.										
	Inspect asset, I saw the photo eye wasn't heating the reflector, then I adjusted the photo eye and everything started to work fine and then										
3376801	Loose photoeye; A3-3SS-201	GS13293	A3-3SS-201	CLOS E	ECM	1/4/22	5:45:00 AM	1/4/22	6:00:00 AM	00:15	0.00
	Comments: ECALL:Inspected asset, found loose photo-eyes, made adjustment, called back in service										
	Inspected asset, found loose photo-eyes, made adjustment, called back in service										
3390231	3SS-201 is receiving multiple	GS13293	A3-3SS-201	CLOS E	ECM	1/14/22	5:30:00 AM	1/14/22	5:44:00 AM	00:14	0.00
	Comments: ECALL: remvoe stickers off transfer roller and test line. F/U to replace transfer roller. RTS										
3393408	A3-3SS-201 photo eye issue	GS13293	A3-3SS-201	CLOS E	ECM	1/21/22	8:29:00 AM	1/21/22	8:42:00 AM	00:46	0.00
	Comments: Ecall : Photo eye loose, Tightened loose photo eye bracket back into place & RTS										
	arrived to asset was able to move photo eye removed photo eye from holding bracket tighten ball on photo eye, place photo eye back on										
3408870	Multiple slide jams; A3-3SS-	GS13293	A3-3SS-201	CLOS E	ECM	2/8/22	8:08:00 AM	2/8/22	8:27:00 AM	00:19	0.00
	Comments: ECALL: after thorough indpection, 1 photo-eye misaligned, made adjustments, monitored, RTS										
	arrived and inspected the asset, checked the diverter to ensure it was working correctly, checked all photo-eyes and discovered one was a										
3455222	A3-3SS-201 jam will not clear	GS13293	A3-3SS-201	CLOS E	ECM	4/7/22	4:22:00 AM	4/7/22	4:54:00 AM	00:32	0.00
	Comments: ECALL: paddle blocked P.E when cycled causing jam; tracked paddle; cycle; clear; RTS										
	When I arrived I found that when paddle cycled, it blocked the photo-eye causing a jam to occur. I tracked paddle belt back up, cycled unit.										
3455365	A3-3SS-201 photo eye	GS13293	A3-3SS-201	CLOS E	ECM	4/8/22	4:48:00 AM	4/8/22	5:20:00 AM	00:32	0.00
	confirmed with Qamill										
3455225	A3-3SS-201 multiple slide jam	GS13293	A3-3SS-201	CLOS E	ECM	4/7/22	4:22:00 AM	4/7/22	6:00:00 AM	02:57	0.00
	Comments: ECM-Re-adjusted diverter, photo-eyes, & shaft on 3SS-201, wired backward, w/ help. RTS.										
	Readjusted diverter and photo-eyes, readjusted shaft on 3SS-201 wired backwards, with SR. Tech Chris and Supervisor assistance.										
3460365	A3-3SS-201 - ISSUE WITH	GS13293	A3-3SS-201	CLOS E	ECM	4/16/22	10:50:00 AM	4/16/22	11:10:00 AM	00:30	0.00
	Comments: Ecall : Loose photo eye, Tightened loose photo eye & RTS										
	went to asset readjusted photo eye tightened hardware tested called back in service										
3460781	3SS-201 is receiving multiple	GS13293	A3-3SS-201	CLOS E	ECM	4/20/22	9:45:00 AM	4/20/22	10:12:00 AM	01:10	0.00
	Comments: Ecall : Jam, Inspect asset check photo eyes made adjustment clear jam call back in service										
3469454	A3-3SS-201 slide jam	GS13293	A3-3SS-201	CLOS E	ECM	5/1/22	9:40:00 AM	5/1/22	10:18:00 AM	00:38	0.00
	Comments: ECALL-Made adjustments to P. eye, cleared jam, reset e-stop. RTS.										
3469517	A3-3SS-201 photoeye	GS13293	A3-3SS-201	CLOS E	ECM	5/2/22	5:30:00 AM	5/2/22	5:51:00 AM	00:21	0.00
	Comments: ECALL: went to asset, tried to align photo-eye, Got 3 lights monitored, called back in service										
3469590	Loose photoeye; A3-3SS-201	GS13293	A3-3SS-201	CLOS E	ECM	5/3/22	4:25:00 AM	5/3/22	4:54:00 AM	00:29	0.00
	Deferred repair until SWA passenger volume decrease.										
3477730	A3-3SS-201 slide jam not clearing	GS13293	A3-3SS-201	CLOS E	ECM	5/6/22	4:24:00 AM	5/6/22	4:39:00 AM	00:15	0.00
	Comments: ECALL-Cleared bags, & faults, adjusted p. eyes, tested diverter, RTS.										
3477732	A3-3SS-201 photo eye	GS13293	A3-3SS-201	CLOS E	ECM	5/6/22	5:37:00 AM	5/6/22	5:52:00 AM	00:28	0.00
	Comments: ECALL- Adjusted photo-eye, watch bags go through, RTS.										
3477736	3SS-201 is receiving multiple	GS13293	A3-3SS-201	CLOS E	ECM	5/6/22	6:41:00 AM	5/6/22	7:03:00 AM	00:49	0.00
	Comments: Ecall : Multiple jams, Realigned photo eye tested & RTS										
	went to asset inspected found photo eye not aligned, aligned photo eye tested called back in service										
3480334	A3-3SS-201 SE unable to clear	GS13293	A3-3SS-201	CLOS E	ECM	5/14/22	4:16:00 PM	5/14/22	4:33:00 PM	00:17	0.00
	Comments: Ecall : Multiple jams, Moved photo eye reset asset & RTS										
	when I arrived I checked over unit found that when the paddle cycled out it blocked a photo eye I moved photo eye down clearing fault called										
3480474	A3-3SS-201 SE reporting bad	GS13293	A3-3SS-201	CLOS E	ECM	5/16/22	8:28:00 AM	5/16/22	9:00:00 AM	00:32	0.00
	Comments: ECALL-Tightened cable, adjusted photo-bracket, reset jam, line started, monitored, RTS.										
	Inspected asset. Every time the DIV extend and the bag passes through the photo-eye it freeze and one light cause the multiple jams. Fo										
3480641	A3-3SS-201 photo eye issue	GS13293	A3-3SS-201	CLOS E	ECM	5/18/22	5:54:00 AM	5/18/22	6:30:00 AM	00:36	0.00
	Comments: ECALL-Adjusted photo-eye, DIV keeps shaking, but p. eye was causing the fault. RTS.										
3480645	A3-3SS-201 photo eye issue	GS13293	A3-3SS-201	CLOS E	ECM	5/18/22	6:32:00 AM	5/18/22	7:41:00 AM	01:58	0.00
	confirmed with Roy JSM										

3490356	3SS-201 is receiving multiple	GS13293	A3-3SS-201	CLOS	ECM	5/30/22	6:32:00 AM	5/30/22	7:10:00 AM	00:38	0.00
	Comments: ECALL-Cleaned, adjusted and tightened p. eye. tested line, RTS.										
3500543	A3-3SS-201	GS13293	A3-3SS-201	CLOS	ECM	6/4/22	5:10:00 AM	6/4/22	5:21:00 AM	00:11	0.00
	Comments: Ecall : Photo eye issues, Adjusted photo eye and test line (OK)										
3500546	A3-3SS-201	GS13293	A3-3SS-201	CLOS	ECM	6/4/22	5:41:00 AM	6/4/22	6:01:00 AM	00:29	0.00
	Comments: Ecall : Multiple jams, Realigned photo eye reset fault & RTS Reset photo eye remove one bolt so I can get contact back in service										
3500836	3SS-201 belt is running slow	GS13293	A3-3SS-201	CLOS	ECM	6/6/22	8:22:00 AM	6/6/22	8:46:00 AM	00:25	0.00
	Comments: ECALL-Tightened the loose V.Belt, monitored it, RTS.										
3516930	A3-3SS-201 multiple bay jams	GS13293	A3-3SS-201	CLOS	ECM	7/2/22	7:58:00 AM	7/2/22	8:10:00 AM	00:22	0.00
	Comments: Ecall : Multiple jams, Realigned photo eye cleared jam condition & RTS went to asset readjusting photo eye tightening hardware tested called back in service										
3516972	A3-3SS-201 SE reporting multiple	GS13293	A3-3SS-201	CLOS	ECM	7/2/22	2:12:00 PM	7/2/22	2:32:00 PM	00:26	0.00
	Comments: Ecall : Multiple jams, Went to asset tension hardware tested called back in service										
3516975	A3-3SS-201 SE reporting photo eye	GS13293	A3-3SS-201	CLOS	ECM	7/2/22	3:22:00 PM	7/2/22	3:35:00 PM	00:23	0.00
	Comments: Ecall : Multiple jams, Went to asset replacing mounting hardware tested called back in service										
3555505	A3-3SS-201 phot eye issue	GS13293	A3-3SS-201	CLOS	ECM	8/24/22	7:06:00 AM	8/24/22	9:28:00 AM	05:33	162.95
	Comments: Ecall : Belt is worn, Replaced old worn out belt & RTS got there paddle belt was worn scrapping main belt and blocking the photo eye so went to parts got belt then install new belt then adjust photo										
3500522	A3-3SS-201 - jam	GS13293	A3-3SS-201	CLOS	ECM	6/3/22	8:50:00 PM	6/3/22	9:13:00 PM	00:25	0.00
	Comments: Eca;; Jam will not clear, Adjust photo eye took awhile test asset back in service										
3376803	Multiple slide jams; A3-3SS-201	GS13293	A3-3SS-201	CLOS	ECM	1/4/22	6:04:00 AM	1/4/22	6:18:00 AM	00:14	0.00
	Comments: ECALL:Arrived at asset, inspected asset, re-aligned photo-eye, checked system , back in service Arrived at asset, inspected asset, re-aligned photo-eye, checked system , back in service										
3376805	Multiple slide jam issues; A3-3SS-	GS13293	A3-3SS-201	CLOS	ECM	1/4/22	6:25:00 AM	1/4/22	7:30:00 AM	01:00	0.00
	Comments: ECALL: photo eye was being blocked by diverter, lower and adjust photo eye and run asset. RTS went to asset, adjust photo eye, had to pass to first shift troubleshooting the asset and found out when the diverter was extended it was blocking the photo eye due to photo eye being adjusted too										
3390696	3SS-201 has a jam which will not	GS13293	A3-3SS-201	CLOS	ECM	1/19/22	10:13:00 AM	1/19/22	10:31:00 AM	00:18	0.00
	Comments: ECALL: inspect asset, made adjustment to photo eye and clear fault. RTS										
3455634	3SS-201 is receiving multiple	GS13293	A3-3SS-201	CLOS	ECM	4/11/22	5:43:00 AM	4/11/22	6:01:00 AM	00:18	0.00
	Comments: ECALL: Cleared photo-eyes & bags, back in service										
3464710	A3-3SS-201	GS13293	A3-3SS-201	CLOS	ECM	4/26/22	5:50:00 AM	4/26/22	6:00:00 AM	00:10	0.00
	Comments: ECALL: made adjustment to photo-eye, back in service										
3469519	A3-3SS-201 Slide Jam	GS13293	A3-3SS-201	CLOS	ECM	5/2/22	5:57:00 AM	5/2/22	12:00:00 PM	01:33	0.00
	Comments: ECALL:inspect asset, made adjustment to photo-eye, cleared jam, called back in service inspect asset, made adjustment to photo-eye, cleared jam, called back in service, second w/o SR-9534 was cancelled										
3477818	A3-3SS- 201 photo eye issue	GS13293	A3-3SS-201	CLOS	ECM	5/7/22	8:15:00 AM	5/7/22	9:20:00 AM	01:05	0.00
	condirmed with Jaimie JSM										
3480546	3SS-201 is receiving multiple	GS13293	A3-3SS-201	CLOS	ECM	5/16/22	4:30:00 AM	5/16/22	4:49:00 AM	00:19	0.00
	Comments: ECALL:Had to make adjustments to photo-eye, reset, back in service Had to make adjustments to photo-eye, reset, back in service										
3490498	3SS-201 has a jam which will not	GS13293	A3-3SS-201	CLOS	ECM	5/31/22	8:30:00 AM	5/31/22	8:40:00 AM	00:20	0.00
	Comments: ECALL: P/E had 1 light lit,made proper adjustements, monitored for few mins,RTS arrived and inspected the asset, noticed one photo-eye only had one light lit, made the proper adjustments and monitored for a few minutes										
3500832	3SS-201 belt is running slow	GS13293	A3-3SS-201	CLOS	ECM	6/6/22	7:50:00 AM	6/6/22	8:02:00 AM	00:40	0.00
	Comments: ECALL: multiple jams,inspected, no mechanical issue found, monitored, RTS Asset was called up by SouthEast agent walid because of multiple jams, after arriving and inspecting the asset, I found nothing mechanically										
3503044	A3-3SS-201 SE unable to clear	GS13293	A3-3SS-201	CLOS	ECM	6/11/22	1:15:00 PM	6/11/22	1:35:00 PM	00:20	0.00
	Comments: ECALL: went to asset, adjusting photo-eye, tested, called back in service went to asset, adjusting photo-eye, tested, called back in service										
3517061	A3-3SS-201- multiple jams	GS13293	A3-3SS-201	CLOS	ECM	7/3/22	2:36:00 PM	7/3/22	4:18:00 PM	03:17	0.00
	Comments: multiple jams,turned off DIV,P/E 1 light, adjusted till 3 lights,monitored, RTS arrived at asset, multiple jams on 201, put diverter on maintenance and turned it off, the ohoto-eye had 1 light with the paddle started and										
3517127	A3-3SS-201 Photoeye	GS13293	A3-3SS-201	CLOS	ECM	7/4/22	5:30:00 AM	7/4/22	5:44:00 AM	00:14	0.00
	Comments: Photo-eye misaligned, readjusted, back in service										
3517189	A3-3SS-201 SE reporting multiple	GS13293	A3-3SS-201	CLOS	ECM	7/4/22	4:38:00 PM	7/4/22	5:13:00 PM	00:35	0.00
	Comments: P/E not aligned with reflector, adjusted, started, monitored, RTS checked the asset and found out the photo-eye was the issue because it wasn't lined up with reflector, I adjusted the photo-eye, after that I										
3525368	A3-3SS-201 multiple slide jams	GS13293	A3-3SS-201	CLOS	ECM	7/7/22	4:21:00 AM	7/7/22	6:24:00 AM	02:09	89.38
	Comments: Reset p. eye, replaced reflector twice, replace bad p.eye, got 3 lights, tested, BIS. Tried to reset photo-eye, Hard time to get 2 lights. Replaced reflectors with another one. little better, started to work, but problem came ba										

3430662	Gate 53 PWC no water	GS13810	PWC-53	CLOSED	ECM		3/7/22	11:01:00 AM	3/7/22	11:15:00 AM	00:14	0.00
	Comments: pwc-53 I untangled the hose and the water began to come out											
3438180	Gate 53 PWC Leak	GS13810	PWC-53	CLOSED	ECM		3/22/22	5:00:00 AM	3/22/22	5:29:00 AM	00:29	0.00
	Comments: PWC-53 Arrived, found leak, took off nozzle, and took off piece of bent hose at top of nozzle, cut out same size piece from hose reinstalled, and											
3443014	pwc - gate 53 not dispensing water	GS13810	PWC-53	CLOSED	ECM		3/25/22	2:41:00 PM	3/25/22	2:50:00 PM	00:09	0.00
	Comments: pwc-53 arrived at gate 53, no water coming out ,all the Valve was on ,pull the hose out 5ft in to the hose was bent, Un bent it and water started											
3572929	3572929 - PWC 53 Handle on hose	GS13810	PWC-53	CLOSED	ECM		9/14/22	6:07:00 AM	9/14/22	6:16:00 AM	00:18	0.00
	Comments: Hose valve loose, retightened nut in the hose valve, checked, tested and RTS.											
3376886	PWC 57 TANGLED HOSE	GS13842	PWC-57	CLOSED	ECM		1/5/22	4:50:00 AM	1/5/22	5:10:00 AM	00:20	0.00
	Comments: PBB-57 Arrived, hose was tangled, untangled hose, and test unit, it is working fine											
3442869	PWC 57 Hose leaking	GS13842	PWC-57	CLOSED	ECM		3/24/22	5:11:00 AM	3/24/22	6:19:00 AM	01:05	284.00
	Comments: pwc-57 leak Arrived at pwc 57 hose was leaking, fixed the leak, and changed the hose nozzle was bend and nozzle tip cover wasn't staying on , replaced											
3455916	PWC-57 LEAKING	GS13842	PWC-57	CLOSED	ECM		4/13/22	5:35:00 PM	4/13/22	5:55:00 PM	00:20	0.00
	Comments: PWC-57 Hose Tangled not Leaking Arrived at gate, checking the PWC… it's tangled, untangled and testing then back in service.											
3464751	PWC-57 HOSE DISCONNECTED	GS13842	PWC-57	CLOSED	ECM		4/26/22	4:31:00 PM	4/26/22	4:37:00 PM	00:06	0.00
	Comments: arrived and found nozzle laying in cabinet loosened clamp put hose through guide Put nozzle on and tightened clamp tested no leaks works properly											
3525515	PWC-57 HOSE BROKEN	GS13842	PWC-57	CLOSED	ECM		7/8/22	5:03:00 PM	7/8/22	5:11:00 PM	00:08	0.00
	Comments: PWC-57 Hose broken arrived at gate, it's hose tangled issue… untangle and testing, then back in service.											
3525776	PWC 57 broken cradle	GS13842	PWC-57	CLOSED	ECM		7/11/22	4:47:00 AM	7/11/22	5:02:00 AM	00:15	0.00
	Comments: PWC+57 Repair Cradle											
3550531	PWC 57 hose nozzle broke	GS13842	PWC-57	CLOSED	ECM		8/15/22	4:32:00 PM	8/15/22	4:46:00 PM	00:14	0.00
	Comments: PWC 57 Nozzle was loose and came off. Put nozzle on and tightened clamp.											
3572933	3572933 - PWC 57 Hose has hole	GS13842	PWC-57	CLOSED	ECM		9/14/22	6:48:00 AM	9/14/22	7:16:00 AM	00:10	0.00
	Comments: Hole in hose near valve assembly, cut next to it and reinstalled the assembly, RTS. Found a hole in hose near valve assembly, cut next to it and reinstalled the assembly and back to normal op.											
3585921	Gate 57-PWC	GS13842	PWC-57	CLOSED	ECM		9/30/22	3:30:00 PM	9/30/22	3:40:00 PM	00:10	0.00
	Comments: tangled, untangled hose											
3602966	PWC-57 BROKEN PIECE	GS13842	PWC-57	CLOSED	ECM		10/26/22	9:02:00 AM	10/26/22	9:33:00 AM	00:31	0.00
	Comments: reassemble the hose guard and repair/adjust current one. tested and RTS. no new parts used found hose assembly some of the parts were missing, went to get parts and when I came back ground crew found the missing parts.											
3393636	A1-1SS2-02 encoder fault	GS12879	A1-1SS2-02	CLOSED	ECM		1/24/22	1:00:00 PM	1/24/22	3:37:00 PM	04:44	23.62
	Comments: ECALL: encoder loose, tightened it, replace damaged love joy & spyder, reset line, RTS. Inspected line, the asset was not operational, noticed bracket for encoder was loose, tightened it, checked photo eyes for 3 lights and clea											
3577771	JSM is working on the belt	GS12879	A1-1SS2-02	CLOSED	ECM		9/21/22	4:06:00 PM	9/21/22	4:06:00 PM	00:00	0.00
	Comments: JSM working on asset on CM work order, see related WO											
3485455	1SS2-10 is receiving multiple	GS12887	A1-1SS2-10	CLOSED	ECM		5/24/22	11:25:00 AM	5/24/22	12:08:00 PM	00:43	0.00
	Comments: ECALL- All photo-eyes has 3 lights, unplugged/plugged back in, jam cleared, RTS. Inspected line, section kept jamming randomly when certain bags it the next asset. Checked all photo-eyes on line. All had three lights.											
3480598	A1-1SS2-10 missing bag jam	GS12887	A1-1SS2-10	CLOSED	ECM		5/17/22	4:51:00 PM	5/17/22	5:18:00 PM	00:34	0.00
	Comments: cleaned photo-eyes and reflector, reset line, made adjustment to photoeye, called back in service inspect asset, cleaned photo-eyes and reflector, reset line, made adjustment to photoeye, called back in service											
3485355	1SS2-10 has a jam which will not	GS12887	A1-1SS2-10	CLOSED	ECM		5/23/22	12:17:00 PM	5/23/22	12:37:00 PM	00:20	0.00
	Comments: ECALL: made some adjustments to P/E as well as cleaned it, RTS arrived and inspected the asset, and made some adjustments to the photo-eye as as cleaned it, called back in service											
3485365	A1-1SS2-10 has a bad photoeye	GS12887	A1-1SS2-10	CLOSED	ECM		5/23/22	12:53:00 PM	5/23/22	3:35:00 PM	02:42	-94.76
	Comments: ECALL: damaged P/E, replaced with new, cleared jam, RTS inspected asset, checked photo-eye, going bad, went to parts, got photo-eye, replaced photo-eye, clear jam, called back in service											
3485572	A1-1SS2-10 missing bag jam	GS12887	A1-1SS2-10	CLOSED	ECM		5/25/22	1:40:00 PM	5/25/22	11:00:00 PM	08:20	36.15
	Comments: ECALL: inspected every wire in j-box and re-landed wries. night shift repalce encoder. RTS checked wires and re-tighten many loose and found incorrectly landed wire in control station. photo eye showing yellow and red light when											
3469199	A1-1SS2-DIV SE reporting a piece	GS12832	A1-1SS2-DIV	CLOSED	ECM		4/28/22	2:57:00 PM	4/28/22	4:45:00 PM	03:36	784.00
	Comments: ECALL- R/R broken clamp with new clamp, tested RTS.											
3508059	A1-1SS2-DIV paddles not in	GS12832	A1-1SS2-DIV	CLOSED	ECM		6/17/22	6:18:00 AM	6/17/22	6:48:00 AM	00:42	0.00
	Comments: Ecall : Paddle not in home position, Aligned paddle belt reset asset & RTS											

test asset seem ok Asked 4 times to send bags through asset no response once finally heard found paddle belt not align, align belts test a

3550110	A1-1SS2-DIV multiple jams	GS12832	A1-1SS2-DIV	CLOS E	ECM	8/11/22	4:49:00 AM	8/11/22	5:10:00 AM	00:21	0.00

Comments: Ecall : Jams, Try to adjust paddle cleared fault & RTS

try to adjust paddle but too many bags and BHS won't give us the line to make adjustment to the rods

3550158	A1-1SS2-DIV drive fault	GS12832	A1-1SS2-DIV	CLOS E	ECM	8/11/22	4:38:00 PM	8/11/22	5:09:00 PM	00:31	0.00

Comments: Ecall : Multiple jams, Reset fault had to reteach diverter & RTS

arrived to asset when DIV extended paddle cascade was opposite of correct cascade catching bags causing jams I notified BHS of issue &

3480420	A1-1SS2-DIV - BELT	GS12832	A1-1SS2-DIV	CLOS E	ECM	5/15/22	3:31:00 PM	5/15/22	9:00:00 PM	08:50	299.91

Comments: diverter not cycling properly

Arrived at the asset and found the c clamp top right shaft broken. Went to Parts to get a new c clamp. Removed both arm rods to remove

3572923	A1-1SS3-01	GS12890	A1-1SS3-01	CLOS E	ECM	9/14/22	4:18:00 AM	9/14/22	5:42:00 AM	01:24	0.00

Comments: multiple jams, after clearing faults and inspection, called it back in servcie.

inspected asset, kept having multiple jams. after multiple reset it cleared the jam and made sure it was in working condition. called back in

3581780	A1-1SS3-01 - MSP OFF or	GS12890	A1-1SS3-01	CLOS E	ECM	9/25/22	6:15:00 AM	9/25/22	6:45:00 AM	00:30	0.00

Comments: overload, reset breaker and restarted line, RTS, MONITORED

arrived to asset, observed motor overload or mpc panel, reset breaker and restarted line, called back in service, and monitored

3581786	A1-1SS3-01 - MSP OFF	GS12890	A1-1SS3-01	CLOS E	ECM	9/25/22	7:16:00 AM	9/25/22	7:52:00 AM	00:47	0.00

Comments: went to main panel, reset overload, restarted line the merge was moving, then call back in service

Got there was overload, went to main panel, reset overload, restarted line the merge was moving, then call back in service

3581793	A1-1SS3-01 - MSP OFF OR	GS12890	A1-1SS3-01	CLOS E	ECM	9/25/22	8:04:00 AM	9/25/22	8:19:00 AM	00:21	0.00

Comments: reset overload, belt tight, loose tension, started line, monitored, RTS

Got there, reset overload notice the merge belt was to tight so loose tension from belt then started line, monitored for 15 min, bags were

3582025	A1-1SS3-01 MSP Off or Tripped	GS12890	A1-1SS3-01	CLOS E	ECM	9/27/22	11:29:00 AM	9/27/22	12:10:00 PM	00:41	0.00

Comments: overload at panel, power cycle and reset panel. RTS

line not moving, checked panel and there was an overload fault. switch contactor to fully off position and after a few seconds switched on.

3582076	A1-1SS3-01 MSP Off or Tripped	GS12890	A1-1SS3-01	CLOS E	ECM	9/28/22	4:01:00 AM	9/28/22	4:05:00 AM	00:04	0.00

Comments: circuit breaker tripped needed reset from panel. once reset RTS

asset showing overload, proceeded to panel and reset to clear the breaker trip. after observing called it back in service.

3586063	A1-1SS3-01 - Motor Overload	GS12890	A1-1SS3-01	CLOS E	ECM	10/2/22	5:00:00 AM	10/2/22	5:13:00 AM	00:13	0.00

Comments: reset overload, called back in service

3581805	A1-1SS3-12 SE unable to clear	GS12901	A1-1SS3-12	CLOS E	ECM	9/25/22	10:19:00 AM	9/25/22	10:45:00 AM	00:26	0.00

Comments: went to main panel, reset overload, started line, loosen a little belt, monitored, RTS

got there, inspect asset, then went to main panel, reset overload, started line monitored the asset, loosen a little belt, monitored, RTS

3607383	A7-2OSR7-05 encoder fault	GS10646	A7-2OSR7-05	CLOS E	ECM	10/29/22	4:36:00 PM	10/29/22	5:29:00 PM	01:46	0.00

Comments: Ecall : Bad clutch, Did a temporary fix & RTS follow up needed for clutch to be replaced

arrived at asset inspected asset disconnected asset took out covers loosened and took out V-belts took out sprocket and bad clutch parts

3376584	Jam at A7-2CL3-11	GS10446	A7-2CL3-11	CLOS E	ECM	1/1/22	7:59:00 PM	1/1/22	9:43:00 PM	03:33	0.00

Comments: ECALL: lost bolts, locate new bolts, lift asset back in place, tighten bolts,, test, RTS

Found bracket holding asset has gone apart, lost bolts, locate new bolts, lift asset back in place, tighten bolts,, test asset, asset back in

3430636	2CL3-11 jam won clear	GS10446	A7-2CL3-11	CLOS E	ECM	3/7/22	6:35:00 AM	3/7/22	6:56:00 AM	00:21	0.00

Comments: ECALL:cleared the fault and was able to run the system, monitored for a few minutes, RTS

arrived and inspected the asset and found nothing wrong, cleared the fault and was able to run the system, monitored for a few minutes to

3437899	A7-2CL3-11 - Multiple Jam	GS10446	A7-2CL3-11	CLOS E	ECM	3/19/22	3:07:00 PM	3/19/22	3:16:00 PM	00:02	0.00

Comments: Comment

Verified by Jaime.

3500930	A7-2OSR3-03 Encoder Fault	GS10449	A7-2OSR3-03	CLOS E	ECM	6/7/22	3:37:00 AM	6/7/22	3:53:00 AM	00:23	0.00

Comments: ECALL- Tightened encoder & cleared fault, tested, RTS.

Check asset & inspect area. Encoder loose. Tightened. Tested. RTS.

3432831	A7-2VS-400 - OVERLOAD	GS13396	A7-2VS-400	CLOS E	ECM	3/11/22	7:10:00 PM	3/12/22	6:00:00 AM	06:25	0.00

Comments: Ecall : Dry fault, Reset asset & RTS

reset MCP panels, e-stops, VFD troubleshooted asset with tech Marc and supervisors assistance, inspect motors test for bad motor MCP

3438063	A3-3VS-500A jam won't clear	GS13401	A3-3VS-500A	CLOS E	ECM	3/21/22	8:15:00 AM	3/21/22	8:27:00 AM	00:12	0.00

Comments: ECALL: inspected asset, found loose photo eye and made adjustment. RTS

3446295	A3-3VS-500A Motor overload	GS13401	A3-3VS-500A	CLOS E	ECM	3/31/22	5:25:00 AM	3/31/22	5:35:00 AM	00:10	0.00

JSM Mark verified.

3464896	A3-3VS-500A SE unable to reset	GS13401	A3-3VS-500A	CLOS E	ECM	4/27/22	6:12:00 PM	4/27/22	7:45:00 PM	01:02	0.00

Comments: ECALL-Cleaned photo-eyes, reset VS, tested asset, watched a few mins. RTS.

Arrived flagged photo-eyes, registering properly, passed to 3rd shift.

Cleaned all photo-eyes, reset VS, jam because it was cleaned, tested asset, watch a few bags go

through, RTS.

3446669	A3-3VS-500 multiple jams	GS13401	A3-3VS-500A	CLOS E	ECM	4/4/22	7:19:00 AM	4/4/22	7:45:00 AM	00:26	0.00

Comments: ECALL: troubleshot, adjusted photoeye, started asset, tested, RTS

troubleshot asset, required photo-eye adjustement, adjusted the photo-eye, after that, I turned on the asset for testing, it was running very

3485310	3VS-500 is	GS13401	A3-3VS-500A	CLOS	ECM	5/23/22	5:16:00 AM	5/23/22	5:35:00 AM	00:19	0.00
	Comments: ECALL:went to asset, monitored, found no issues with vertical sorter went to asset, monitored, found no issues with vertical sorter										
3513534	Multiple bag jams	GS13401	A3-3VS-500A	CLOS	ECM	6/27/22	5:24:00 AM	6/27/22	5:41:00 AM	00:17	0.00
	Comments: went to asset, reset VSU, made adjustment to photo-eye, called back in service went to asset, reset VSU, made adjustment to photo-eye, called back in service										
3539193	A3-3VS-500A	GS13401	A3-3VS-500A	CLOS	ECM	8/1/22	9:43:00 AM	8/1/22	9:58:00 AM	00:28	0.00
	Comments: contact P/E dirty, cleaned P/E & reflector,ran good, RTS troubleshot the vertical sort, found out the contact photo-eye was dirty and that was causing several bags jam, cleaned up the photo-eye and										
3599555	A3-3VS-500A	GS13401	A3-3VS-500A	CLOS	ECM	10/16/22	5:31:00 AM	10/16/22	5:39:00 AM	00:40	0.00
	Comments: arrived at asset, reset motor, called back in service										
3599695	A3-3VS-500A	GS13401	A3-3VS-500A	CLOS	ECM	10/17/22	7:20:00 PM	10/17/22	7:37:00 PM	00:25	0.00
	Comments: checked photo-eyes, clean ad made adjustment, reset line, no jam, called back in service inspect asset, checked photo-eyes, clean ad made adjustment, reset line, no jam, called back in service										
3607352	A3-3VS-500 not	GS13401	A3-3VS-500A	CLOS	ECM	10/29/22	8:04:00 AM	10/29/22	8:20:00 AM	00:16	0.00
	Comments: inspect asset, tested, no issue found. tested and RTS										
3607436	A3-3VS-500A -	GS13401	A3-3VS-500A	CLOS	ECM	10/30/22	9:19:00 AM	10/30/22	9:50:00 AM	00:41	0.00
	Comments: inspected, made adjustments to photoeye, tested, RTS southeast informed me of out of place photoeye, reconnected, aligned, tightened, RTS										
3555298	3VS-LEO motor	GS13409	A3-3VS-LEO-A	CLOS	ECM	8/22/22	6:19:00 AM	8/22/22	6:23:00 AM	00:04	0.00
	Comments: went to panel and manually reset the overload. 3VS-LEO is now back in service.										
3430554	FD is in alarm; A2	GS13758	A2-BC-11-5	CLOS	ECM	3/6/22	7:41:00 AM	3/6/22	7:48:00 AM	00:14	0.00
	Comments: ECALL:removed one bag from obstructing photoeye, reset system,RTS arrived and inspected the asset, removed one bag from obstructing a photo-eye and was able to reset the system, ran the asset to ensure it										
3503122	A2-BC-11-5 airlin	GS13758	A2-BC-11-5	CLOS	ECM	6/12/22	9:33:00 AM	6/12/22	9:38:00 AM	00:05	0.00
	inspected asset. Found southwest clearing wrong station. i cleared asset five and fault cleared. Called back in service										
3490089	A6-6SP06 - E	GS11818	A6-6SP06-01	CLOS	ECM	5/27/22	5:50:00 PM	5/27/22	5:53:00 PM	00:03	0.00
	Comments: ECALL: showed both the airline and southeast how to properly reset on ESTOP, RTS,no mechanical issue when I arrived, I showed both the airline and southeast how to properly reset on ESTOP, called back in service, no mechanical issues found										
3376862	AS-4-IB2-02-SD /	GS13604	A1-BC-2-5-DOOR	CLOS	ECM	1/4/22	6:52:00 PM	1/4/22	7:39:00 PM	00:47	0.00
	Per JSM Roy.										
3376936	A1-BC-2-5-DOOR	GS13604	A1-BC-2-5-DOOR	CLOS	ECM	1/5/22	4:55:00 PM	1/5/22	5:11:00 PM	00:25	0.00
	Comments: ECALL: Arrived to asset, displayed jam. Made sure all photoeyes were clear. Reset jam and reset all controls. Reset e-stop and line. Jam cleared.										
3581732	A1-BC-2-5-DOOR	GS13604	A1-BC-2-5-DOOR	CLOS	ECM	9/24/22	8:14:00 PM	9/24/22	8:35:00 PM	00:30	0.00
	Comments: checked photo-eyes, reset all ESTOPs, cleared jam, verified with BHS it was cleared, RTS Arrived at asset, inspected asset, checked photo-eyes, reset all ESTOPs, cleared jam, verified with BHS it was cleared, called back in										
3586371	Bag Claim 2 has a	GS13604	A1-BC-2-5-DOOR	CLOS	ECM	10/4/22	12:43:00 PM	10/4/22	2:10:00 PM	01:27	88.38
	Comments: multiple jams, checked photoeye, top photoeye not working, replaced, started, monitor, RTS line wouldn't run, troubleshot, multiple jams, called BHS, they said door fault, checked photoeye, top photoeye not working, replaced, started,										
3480201	Gate 17 PCA is	GS13835	PCA-17	CLOS	ECM	5/13/22	5:24:00 AM	5/13/22	5:48:00 AM	00:47	0.00
	Comments: unit working properly Arrived at the gate and the unit was running already with a discharge temperature of 40 degrees. We let the unit run for 20 minutes and it is										
3478231	PCA 17 blowing	GS13835	PCA-17	CLOS	ECM	5/10/22	5:53:00 PM	5/10/22	7:04:00 PM	01:11	0.00
	Comments: inspected thoroughly, no issue found, operational										
3517354	GATE 17 PCA	GS13835	PCA-17	CLOS	ECM	7/5/22	10:10:00 PM	7/5/22	10:42:00 PM	00:33	0.00
	Comments: Took portable to the gate. Arrived at the gate and found the unit not working properly. Retrived portable 4 from Pca-71 and transfer to Pca-17.										
3534491	Gate 17 pca hose	GS13835	PCA-17	CLOS	ECM	7/26/22	7:00:00 AM	7/26/22	7:28:00 AM	00:28	0.00
	Comments: Translation: When Manny arrived the aircraft wasnt even at the gate yet. Then after the ground crew turned on the unit, the hose was kinked and the milo had to be removed to fix the twisted knik.										
3555021	gate17 holed in	GS13835	PCA-17	CLOS	ECM	8/18/22	4:41:00 PM	8/18/22	7:00:00 PM	04:36	340.26
	Comments: we replaced a 20' hose and used a new 14" hose clamp										
3607761	PCA 17 inop	GS13835	PCA-17	CLOS	ECM	11/2/22	6:07:00 PM	11/2/22	6:41:00 PM	01:06	0.00
	Comments: Inop Arrived at the gate unit was off we turned it on, unit was working fine, but no air was going to the airplane, checked the bridge no air was										
3469713	PCA-30 HOLE	GS13505	PCA-30	CLOS	ECM	5/4/22	11:40:00 AM	5/4/22	12:40:00 PM	03:23	849.42
	Comments: replaced damaged hoses and milo gasket. Tech arrived at the gate and found a couple of bad hoses, one in bad shape, 1 with tears and holes, and one detached from the bridge. Tech										
3530535	Gate 30-PCA	GS13505	PCA-30	CLOS	ECM	7/14/22	9:00:00 PM	7/14/22	9:34:00 PM	00:34	0.00
	Comments: pca-30 no power off Checked the unit and found the wire from start bottom was loose.I tightened and unit work properly										
3569892	PCA 30 inop	GS13505	PCA-30	CLOS	ECM	9/1/22	4:18:00 AM	9/1/22	5:33:00 AM	02:29	0.00

Comments: Electrical panel wet

Arrived at the gate and inspected the unit. The unit was off so we started the unit and it turned off after a couple of minutes. We proceeded

3503251	PCA-30 NOT WORKING	GS13505	PCA-30	CLOSE	ECM	6/13/22	12:26:00 PM	6/13/22	12:51:00 PM	00:25	0.00

Comments: no working

Get on the unit and it was connected to the plane turned ok check the temp output 35 degrees outside 92

3503368	PCA 30 hose ran over by jet bridge	GS13505	PCA-30	CLOSE	ECM	6/14/22	2:42:00 PM	6/14/22	3:01:00 PM	00:19	0.00

Comments: Air hose

Upon arrival the air hose underneath the jet bridge wheels. Air hose needed to be pulled from underneath. Air hose now working properly.

3513781	PCA on gate30 blowing hot air	GS13505	PCA-30	CLOSE	ECM	6/29/22	6:42:00 AM	6/29/22	7:32:00 AM	02:38	0.00

Comments: Correction: Portable was moved to gate before moving to corrective W.O.

Correction: Portable was moved to gate before moving to corrective W.O.

3517102	PCA ON GATE 30 INOP	GS13505	PCA-30	CLOSE	ECM	7/3/22	6:29:00 PM	7/3/22	6:36:00 PM	00:07	0.00

Comments: inop.

Upon arrival the unit was connected and on. Discharge temp 35 and aircraft 41. There were no tripped breakers. Unit is running well.

3517132	3517132 - PCA - 30 Need PCA	GS13505	PCA-30	CLOSE	ECM	7/4/22	7:03:00 AM	7/4/22	7:25:00 AM	00:44	0.00

Comments: Checked the unit and found it frozen. We began defrost process and left a portable at the gate.

Checked the unit and found it frozen. We began defrost process and left a portable at the gate. We will continue on a corrective.

3517116	GATE 30 PCA BLOWING HOT	GS13505	PCA-30	CLOSE	ECM	7/3/22	9:43:00 PM	7/3/22	10:13:00 PM	00:30	0.00

Comments: Blowing hot

Upon arrival the unit was on and connected. Discharge temp was 60. There were no tripped breakers. Amperage's for the compressors were

3525586	Gate 30 pca blowing hot	GS13505	PCA-30	CLOSE	ECM	7/9/22	8:48:00 AM	7/9/22	1:55:00 PM	04:56	0.00
3525653	PCA GATE 30 NEED NKS BRIA	GS13505	PCA-30	CLOSE	ECM	7/9/22	6:44:00 PM	7/9/22	6:55:00 PM	00:11	0.00

Comments: pca not working

Upon arrival the pca was not connected to the plane. I spoke to ramp workers and they said it was not connected at any point of that flight. I

3525655	PCA-30 HOLE IN HOSE	GS13505	PCA-30	CLOSE	ECM	7/9/22	7:23:00 PM	7/9/22	9:05:00 PM	00:49	312.11

Comments: Replaced 20' hose, tested, discharge 42, RTS

Hole in the hose coming from the actuator. Took the old hose off after getting a new 20' hose from parts. Place new undamaged hose on

3530842	PCA-30 NOT WORKING	GS13505	PCA-30	CLOSE	ECM	7/18/22	7:27:00 AM	7/18/22	8:15:00 AM	01:36	279.97

Comments: no working

The unit was not turning on a condenser fan #1 the backer was not working a new one was found in the part room and replaced now it work

3538980	Gate 30 the pca is blowing ho	GS13505	PCA-30	CLOSE	ECM	7/30/22	9:51:00 AM	7/30/22	11:03:00 AM	01:12	0.00

Comments: disch temp 49.8

We went to the unit check set point is fine and check the connections and desfrost the unit.

3550630	PCA 30 not working	GS13505	PCA-30	CLOSE	ECM	8/16/22	4:41:00 PM	8/16/22	7:18:00 PM	03:59	122.66

Comments: not working

Arrived at the gate,found pca with no power checked all fuses and breakers, found defective main disconnect fuse not working, replace for a

3555593	PCA 30 inop	GS13505	PCA-30	CLOSE	ECM	8/24/22	10:26:00 PM	8/24/22	10:50:00 PM	00:16	0.00

Comments: Turned on electrical panel and control box, let run for 15 mins. Dischg. temp. 43.7*, RTS.

Tech arrived @ PCA-30. Tech proceeded to open electrical panel. Tech noticed power was off, Tech proceeded to PCA control box, noticed

3555634	The PCA on gate 30 is running	GS13505	PCA-30	CLOSE	ECM	8/25/22	7:28:00 AM	8/25/22	7:54:00 AM	00:52	0.00

Comments: Troubleshooted the PCA but all work fine was tested with an airplane. RTS.

Arrived @gate and waited for departing of the airplane to start troubleshooting the issueswith the PCA. Open the electrical door stretchec

3602927	PCA 30 reported as inop	GS13505	PCA-30	CLOSE	ECM	10/25/22	7:09:00 PM	10/25/22	7:12:00 PM	00:06	0.00

Comments: AOC called over radio to check units, no SR given at time. unit working as it should 40* discharge

AOC called over radio to check units, no SR given at time. unit working as it should 40*

3602949	PCA 30 Blowing hot	GS13505	PCA-30	CLOSE	ECM	10/26/22	4:30:00 AM	10/26/22	5:39:00 AM	01:09	0.00

Comments: Blowing Hot

Arrived at the gate. Unit was running. Took temp: 67.9. Proceeded to open electrical panel. Noticed fan #2 was tripped. Corrected the issue

3421395	A1-1SS3-02 - MOTOR	GS12891	A1-1SS3-02	CLOSE	ECM	3/2/22	4:40:00 PM	3/2/22	4:50:00 PM	00:10	0.00

Comments: ECALL: motor moving; inspected; no issues found; operation is normal; monitored; RTS

arrived to asset did not find anything mechanically wrong with asset. Monitored asset. Asset operation is normal. Called back in service

3478251	A1-1SS3-02 Multiple missing	GS12891	A1-1SS3-02	CLOSE	ECM	5/11/22	3:36:00 AM	5/11/22	5:14:00 AM	01:38	0.00

Had a reducer replacement per Bag 1 Jamie. ETR 2 hours

Called back in service at 05:14am.

3416302	A1-1SS3-07 photoeye	GS12896	A1-1SS3-07	CLOSE	ECM	2/19/22	9:56:00 AM	2/19/22	10:13:00 AM	00:17	0.00

confirmed with Jaimie JSM

3469693	Bag jam will not reset. A1-1SS3	GS12896	A1-1SS3-07	CLOSE	ECM	5/4/22	7:41:00 AM	5/4/22	8:00:00 AM	00:19	0.00

Comments: ECALL-Removed toy that was blocking photo-eye, cleared jam, RTS.

3548377	A1-1SS3-DIV Drive fault/Failed	GS12889	A1-1SS3-DIV	CLOSE	ECM	8/10/22	3:30:00 AM	8/10/22	12:47:00 PM	18:34	7,200.04

Comments: Ecall : Drive fault servo replaced, Replaced servo and hardware & RTS

3rd Shift :

asset assessed for issue diverter was troubleshooted & found to be bad hardware was removed & due to time it was handed down to 1st

1st Shift :

arrived at asset and installed new servo motor and then taught it' it's position tested the asset to ensure it was working called back in service

3548358	A1-1SS3-DIV paddle is cracke	GS12889	A1-1SS3-DIV	CLOS E	ECM	8/9/22	7:36:00 PM	8/9/22	7:50:00 PM	00:14	0.00
	Comments: bag one was not made aware of SR until 19:35 when BHS called for update.										
	bag one was not made aware of SR. tech was dispatched at 19:35 when BHS made call to Bag 1 Jamie Wilt asking for update on call.										
3437956	A1-1VS-400	GS13491	A1-1SS4-400A VOU	CLOS E	ECM	3/20/22	3:36:00 AM	3/20/22	5:35:00 AM	04:18	962.45
	Comments: ECALL: VFD gone, replaced VFD, tested,RTS										
	VFD gone, ground fault, removed wireload to test, came result, replaced VFD, tested asset, back in service										
3503206	1VS-400 Has a drive fault	GS13491	A1-1SS4-400A VOU	CLOS E	ECM	6/13/22	8:43:00 AM	6/25/22	3:30:00 PM	68:12	3,124.65
	Comments: JSM Sup. Roy said that they are replacing the VFD.										
3393426	Gate 11 PWC LEAKING	GS13563	PWC-11	CLOS E	ECM	1/21/22	1:00:00 PM	1/21/22	2:16:00 PM	01:16	321.32
	Comments: Pwc leaking										
	The swivel joint was busted. Had to go to parts and obtain some parts. Returned to pwc and removed the old swivel joint. Put on the new										
3469473	Gate 11 PWC VALVE /	GS13563	PWC-11	CLOS E	ECM	5/1/22	1:48:00 PM	5/1/22	2:39:00 PM	00:51	22.00
	Comments: arrived and found nozzle handle and nut laying in bottom of cabinet put handle back on and tightened										
	Nut replaced missing bumper with new one from parts and tightened all loose plumbing fittings and tested no more leaks										
3469665	Gate 11- PWC hose issue	GS13563	PWC-11	CLOS E	ECM	5/3/22	7:50:00 PM	5/3/22	8:08:00 PM	00:16	0.00
	Comments: PWC-11										
	Nozzle was stuck in open position, after multiplied attempts nozzle broke free. Connected to aircraft PWC back in service										
3478115	11 pwc	GS13563	PWC-11	CLOS E	ECM	5/9/22	5:38:00 PM	5/9/22	9:20:00 PM	00:51	680.90
	Comments: PWC-11										
	1738-1742 troubleshoot PWC found no incoming power coming in from city side. Contacted goaa electrician to reset circuit breaker. 1754										
3485303	PWC 11 Missing O ring	GS13563	PWC-11	CLOS E	ECM	5/22/22	11:12:00 PM	5/22/22	11:32:00 PM	00:20	2.20
	Comments: pwc-11										
	Replaced missing o rings										
3508013	pwc-11 not working 350804	GS13563	PWC-11	CLOS E	ECM	6/16/22	4:42:00 PM	6/16/22	5:28:00 PM	00:19	0.01
	Comments: valve handle was missing, went to parts to get new one, installed, tested, RTS										
	Arrived at gate, the valve handle is missing , went to the parts get a new valve handle, then installed, adjust and testing, back in service.										
3508042	11 pwc	GS13563	PWC-11	CLOS E	ECM	6/16/22	9:32:00 PM	6/16/22	9:35:00 PM	00:03	0.00
	Comments: arrived at gate, checked the PWC. found no issue.										
	arrived at gate, checked the PWC. found no issue.										
3525675	PWC 11 Broken coupling to aircraf	GS13563	PWC-11	CLOS E	ECM	7/9/22	11:16:00 PM	7/9/22	11:44:00 PM	00:28	2.21
	Comments: pwc-11										
	PWC nozzle handle was missing and O ring replaced with a new one, back in service										
3531068	PWC hose gate 11 won't retract	GS13563	PWC-11	CLOS E	ECM	7/20/22	4:27:00 PM	7/20/22	5:24:00 PM	01:54	0.00
	Comments: Chain coming off sprocket, motor sprocket not aligned w/ barrel sprocket. Lined both sprockets										
	Hose would not retract due to chair coming off sprocket, Found motor sprocket not aligned with barrel sprocket. Lined up both sprocket.										
3572910	PWC 11 Hose is broken	GS13563	PWC-11	CLOS E	ECM	9/13/22	11:02:00 PM	9/13/22	11:53:00 PM	00:51	494.00
	Comments: replaced nozzle with new assembly, water shooting properly, no leaks, back in service										
	replaced nozzle with new assembly, water shooting properly, no leaks, back in service										
3393640	A3-3CL-305 multiple jams	GS13070	A3-3CL-305	CLOS E	ECM	1/24/22	1:38:00 PM	1/24/22	3:00:00 PM	02:44	17.10
	Comments: ECALL: 2 V-belt broken, acquired 2 new belts from parts, installed, adjusted, monitored, RTS.										
	Inspected asset, belt was causing multiple jams, took the V-belt cover, both v-belts were broken, went to parts to get 2 new v-belts,										
3513805	3CLM1-12 has a jam which will not	GS13079	A3-3CLM1-12	CLOS E	ECM	6/29/22	8:29:00 AM	6/29/22	12:40:00 PM	11:29	1,260.24
	Comments: JSM had to replace the power turn belt.										
3599557	A3-3MS1-03 - Multiple Jam	GS13047	A3-3MS1-03	CLOS E	ECM	10/16/22	6:15:00 AM	10/16/22	6:20:00 AM	00:10	0.00
	Comments: arrived at asset, SouthEast called back in service										
3619780	3MS1-03 is losing bags	GS13047	A3-3MS1-03	CLOS E	ECM	11/17/22	11:30:00 AM	11/17/22	11:40:00 AM	00:10	0.00
	Comments: Check photo-eye, wipe reflectors, eye were tight. RTS.										
	Check photo-eye, wipe reflectors, eye were tight. RTS.										
	Caller via phone, SR created later										
3413351	A1-OSC5-Door - Door giving issue	GS14480	A1-OSC5-Door	CLOS E	ECM	2/13/22	11:14:00 AM	2/13/22	11:27:00 AM	00:21	0.00
	Comments: ECALL: arrived , door was already closed, Check for any faults, no one present, RTS.										
	Inspected door, door would not close upon, upon arrival door was closed, called BHS to see it there was any faults and airline was not pre										
3413687	A1-OSC5-Door /Door fault	GS14480	A1-OSC5-Door	CLOS E	ECM	2/15/22	6:24:00 PM	2/15/22	6:32:00 PM	00:08	0.00
	Comments: ECALL: clubs stuck under door, removed golf bag & door closed, monitored, RTS.										
	Airline stated golf clubs was stuck under door, removed golf bag and door closed ok, second airline used door and it worked just fine, called it										
3469284	A1-OSC5-Door - DOOR FAULT	GS14480	A1-OSC5-Door	CLOS E	ECM	4/29/22	12:45:00 PM	4/29/22	12:51:00 PM	00:06	0.00
	Comments: ECALL-manually lowered door to clear fault, tested door several times, RTS.										
3538923	A1-OSC5-Door- door not closin	GS14480	A1-OSC5-Door	CLOS E	ECM	7/29/22	5:46:00 PM	7/29/22	5:51:00 PM	00:14	0.00
	Comments: Ecall : Door fault, Inspected door NPF tested and RTS										
	once arrived at asset the door was down no alarm tested door found no issues back in service										
3502966	Bag Claim 5 (OSC5) has a	GS14480	A1-OSC5-Door	CLOS E	ECM	6/10/22	5:45:00 PM	6/10/22	6:05:00 PM	00:30	0.00
	Comments: Ecall : Alarm, Replaced hardware reset asset & RTS										
	went to asset came loose installed new hardware tested called back in service										

3408884	A1-OSC5-Door - DOOR WONT	GS14480	A1-OSC5-Door	CLOSE	ECM		2/8/22	12:32:00 PM	2/8/22	12:41:00 PM	00:13	0.00
	Comments: ECALL:Inspect asset, door was jam, fix door made adjustment, door close and open, RTS Inspect asset, door was jam, fix door made adjustment, door close and open, called back in service											
3421196	A1-OSC5-Door - Door Fault	GS14480	A1-OSC5-Door	CLOSE	ECM		2/28/22	6:32:00 PM	2/28/22	6:40:00 PM	00:08	0.00
	Comments: Comment Verified by Jaime.											
3385738	A1-OSC5-Door failed to close	GS14480	A1-OSC5-Door	CLOSE	ECM		1/12/22	8:15:00 PM	1/12/22	8:30:00 PM	00:15	0.00
	Comments: ECALL: Inspected asset. Manually closed door. Tested. RTS.											
3555437	A1-OSC5-Door sliding roller	GS14480	A1-OSC5-Door	CLOSE	ECM		8/23/22	11:49:00 AM	8/23/22	12:00:00 PM	00:22	0.00
	Comments: Inspected asset, checked door, photo eye, magnet, no issue, RTS Inspected asset, checked door, photo eye, magnet, no issue, RTS											
3430773	PWC-33 CAP MISSING /	GS13808	PWC-33	CLOSE	ECM		3/8/22	2:53:00 PM	3/8/22	3:09:00 PM	00:26	2.75
	Comments: PWC-33 Arrived, found it had a missing o ring got new o ring and installed it.											
3385427	PWC - GATE 33 WATER	GS13808	PWC-33	CLOSE	ECM		1/9/22	9:12:00 PM	1/9/22	9:18:00 PM	00:06	0.00
	Comments: PWC-33 leaking, GOAA back flow preventive valve leaking GOAA plumbing will need to repair											
3416465	Gate 33 PWC HOSE	GS13808	PWC-33	CLOSE	ECM		2/21/22	8:39:00 AM	2/21/22	8:52:00 AM	00:13	0.00
	Comments: PWC-33 Arrived, hose was tangled untangle hose. Working finr											
3416553	Gate 33 PWC hose broke	GS13808	PWC-33	CLOSE	ECM		2/22/22	5:32:00 AM	2/22/22	7:07:00 AM	00:47	306.48
	Comments: ECALL: the hose is broken, replaced, assisted by pete,RTS											
3443159	PWC-33 HOSE TANGLE 2443151	GS13808	PWC-33	CLOSE	ECM		3/26/22	8:20:00 PM	3/26/22	8:42:00 PM	00:22	0.00
	Comments: pwc 33 hose tangled I arrived at gate 33 for the PWC the hose was not tangled the water valve hande was off I put a nut on so the handle can turn water off and											
3455935	PWC 33 no water flow	GS13808	PWC-33	CLOSE	ECM		4/13/22	8:29:00 PM	4/13/22	8:36:00 PM	00:07	0.00
	Comments: PWC-33 no water flow Arrived at gate, checking the PWC... found out no issue.											
3460733	33 pwc	GS13808	PWC-33	CLOSE	ECM		4/19/22	7:40:00 PM	4/19/22	7:53:00 PM	00:13	0.00
	Comments: PWC-33 Pwc nozzle missing screw on lever. Installed proper hardware. Pwc back in service											
3464420	Gate 33-PWC hose tangle	GS13808	PWC-33	CLOSE	ECM		4/22/22	9:47:00 PM	4/22/22	10:19:00 PM	00:32	0.00
	Comments: arrived at gate, checking the PWC… the hose is tangled, untangled/testing then back in service.											
3464508	Gate 33-PWC not working	GS13808	PWC-33	CLOSE	ECM		4/23/22	6:48:00 PM	4/23/22	6:57:00 PM	00:09	0.00
	Comments: Gate-33 PWC not working arrived at gate gate, checking the PWC... valve at the back is closed, open the valve and testing, back in service.											
3480605	Gate 33-PWC not working	GS13808	PWC-33	CLOSE	ECM		5/17/22	6:12:00 PM	5/17/22	6:26:00 PM	00:14	0.00
	Comments: untangle hose. Noticed screws on guide were loose, and pin was bent so straighten out pin. Tested											
3480613	Gate 33-PWC not working	GS13808	PWC-33	CLOSE	ECM		5/17/22	8:04:00 PM	5/17/22	8:08:00 PM	00:04	0.00
	Comments: Was working properly. Operator needed refresher.											
3513233	Gate 33 PWC INOP	GS13808	PWC-33	CLOSE	ECM		6/23/22	1:08:00 PM	6/23/22	1:21:00 PM	00:13	0.00
	Comments: valve at the back of the cabinet was turned off. Turned it back. RTS Troubleshot the issue and found that the valve at the back of the cabinet was turned off. Turned it back on and the water flowed normally.											
3525729	PWC 33 issue with hose	GS13808	PWC-33	CLOSE	ECM		7/10/22	2:43:00 PM	7/10/22	2:55:00 PM	00:12	2.20
	Comments: O-ring missing from nozzle, installed an O-ring O-ring missing from nozzle, installed an O-ring											
3586079	PWC-33 BROKEN PIECE	GS13808	PWC-33	CLOSE	ECM		10/2/22	8:11:00 AM	10/2/22	8:23:00 AM	00:12	2.20
	Comments: found O ring missing, reinstalled a brand new O ring for normal operation found O ring missing, reinstalled a brand new O ring for normal operation											
3599821	PWC Hose on gate 33 is tangled	GS13808	PWC-33	CLOSE	ECM		10/19/22	7:18:00 AM	10/19/22	7:35:00 AM	00:17	0.00
	Comments: hose was tangled, untangled hose, RTS hose was tangled, untangled hose, RTS											
3490014	PWC on gate 85 is leaking	GS11094	PWC-85	CLOSE	ECM		5/27/22	6:48:00 AM	5/27/22	7:00:00 AM	00:11	0.00
	Comments: Pwc leaking Leak was coming from a loose hose clamp at the nozzle. Tightened it up, tested the hose and found no other leaks.											
3502780	PWC-85 hose coupling to aircraf	GS11094	PWC-85	CLOSE	ECM		6/9/22	3:03:00 AM	6/9/22	3:08:00 AM	00:05	0.00
	Comments: pwc-85 Nozzle clamp came loose, but it back together new clamp back in service											
3443248	Gate 85 PWC	GS11094	PWC-85	CLOSE	ECM		3/28/22	3:20:00 AM	3/28/22	3:27:00 AM	00:07	0.00
	Comments: ECALL: hose tangled, untangle hose											
3443491	Gate 85 pwc button to retract	GS11094	PWC-85	CLOSE	ECM		3/30/22	7:24:00 AM	3/30/22	9:06:00 AM	02:19	28.50
	Comments: pwc-85 Assisted and help Natasha to the e call											

3455551	Gate 85 PWC	GS11094	PWC-85	CLOSED	ECM	4/10/22	1:37:00 AM	4/10/22	1:40:00 AM	00:03	0.00
	Comments: Gate-85 PWC Arrived at gate, checking the PWC … it's tangled, untangled and testing, back in service.										
3460605	Gate 85 PWC LEAKING	GS11094	PWC-85	CLOSED	ECM	4/18/22	3:58:00 PM	4/18/22	9:37:00 PM	00:02	2.20
	Comments: arrived and found o-ring missing from nozzle replaced with new ring										
3490007	Gate 85 PWC	GS11094	PWC-85	CLOSED	ECM	5/27/22	3:09:00 AM	5/27/22	3:16:00 AM	00:14	0.00
	Comments: Adjusted the clamps and everything is working fine										
3525901	The PWC on gate 85 is leaking	GS11094	PWC-85	CLOSED	ECM	7/12/22	9:00:00 AM	7/12/22	9:15:00 AM	00:15	0.00
	Comments: pwc-85 leaking water arrived at the pwc-85 it was stated a water leak I pulled the hose out completely and there was no water leaks I rolled the hose back up pwc-										
3530749	PWC 85 Leaking	GS11094	PWC-85	CLOSED	ECM	7/17/22	5:10:00 AM	7/17/22	5:15:00 AM	00:05	0.00
	Comments: leak in hose, cut hose at leak, put back together, tested										
3534046	PWC-85 NOZZLE ISSUE	GS11094	PWC-85	CLOSED	ECM	7/21/22	10:53:00 AM	7/21/22	11:20:00 AM	01:21	0.01
	Comments: replaced valve handle to nozzle with a new one and RTS										
3550145	PWC-85 LEAKING	GS11094	PWC-85	CLOSED	ECM	8/11/22	1:20:00 PM	8/11/22	2:40:00 PM	01:11	0.00
	Comments: ball valve was leaking, replaced valve with a new one										
3555612	PWC-85 Can not read in bag	GS11094	PWC-85	CLOSED	ECM	8/25/22	12:52:00 AM	8/25/22	12:59:00 AM	00:07	0.00
	Comments: PWC-85 Power out arrived at gate, checking the PWC.. there is no power supply, which is under Preventive maintenance.										
3570029	PWC 85 door is locked	GS11094	PWC-85	CLOSED	ECM	9/2/22	4:38:00 AM	9/2/22	5:48:00 AM	00:18	0.00
	Comments: Door "locked" The doors were open and the hose was on a plane and in use when I arrived. (Time starts at 0425)										
3572756	3572756 - PWC 85 running slow	GS11094	PWC-85	CLOSED	ECM	9/12/22	11:46:00 AM	9/12/22	12:17:00 PM	01:02	0.00
	Comments: chain was off, we re-installed chain back to sprocket in able to go back normal operation we found water is working normal operation, we also, found a chain was off, we re-installed chain back to sprocket in able to go back normal										
3577446	PWC 85 hose wont reset	GS11094	PWC-85	CLOSED	ECM	9/18/22	12:08:00 AM	9/18/22	12:46:00 AM	00:38	0.00
	Comments: PWC-85 hose arrived at gate, re-adjusted the chain guard, replaced broken screws and testing, back in service.										
3577461	3577461 - PWC 85 Hose Problem	GS11094	PWC-85	CLOSED	ECM	9/18/22	6:22:00 AM	9/18/22	6:22:00 AM	00:00	0.00
	Comments: JSM never received call for this PWC										
3570032	Gate 85 pwc the water was not	GS11094	PWC-85	CLOSED	ECM	9/2/22	5:48:00 AM	9/2/22	5:52:00 AM	00:04	0.00
	Comments: No water (Time starts at 0531) Original call was for the doors being locked but when I talked to the ground crew supervisor she said the issue was that										
3443144	PWC - GATE 112 INOP	GS11116	PWC-112	CLOSED	ECM	3/26/22	4:20:00 PM	3/26/22	4:46:00 PM	00:25	0.00
	Comments: PWC-Gate 112 Inop Arrived at gate, checking the PWC… it's tangled, untangle and testing, back in service.										
3550153	GATE112 PORTABLE	GS11116	PWC-112	CLOSED	ECM	8/11/22	3:06:00 PM	8/11/22	3:17:00 PM	00:11	0.00
	Comments: PWC INOP Tested the water on the PWC and it worked fine. Confirmed that there was an o-ring inside the nozzle. Tested and confirmed the operatio										
3607641	Gate 112 PWC hose is not	GS11116	PWC-112	CLOSED	ECM	11/1/22	6:24:00 AM	11/1/22	7:04:00 AM	01:08	93.73
	Comments: Nose/nozzle damage, replaced nozzle valve. RTS.										
3599788	A3-3MU20-02 rubber smal	GS10927	A3-3MU20-02	CLOSED	ECM	10/18/22	4:38:00 PM	10/18/22	4:51:00 PM	00:22	0.00
	Comments: Inspect asset, checked all motor nothing wrong, called back in service Inspect asset, checked all motor nothing wrong, called back in service										
3513538	Replacing motor and clutch; A3	GS11598	A3-3ME-15	CLOSED	ECM	6/27/22	6:00:00 AM	6/27/22	8:10:00 AM	04:05	1,599.97
	Comments: Ecall : Bad clutch, Replaced bad clutch brake and motor & RTS **3rd Shift :** Started disabling asset pass to first shift to take over. **1st Shift :** arrived at asset motor with clutch was already removed by 3rd shift locked out the disconnects assembled the clutch and motor with the										
3469498	A3-3ML1-01 - MULTIPLE JAMS	GS11629	A3-3ML1-01	CLOSED	ECM	5/2/22	8:44:00 PM	5/2/22	9:00:00 PM	00:16	0.00
	Comments: ECALL: inspect asset;found bag stuck; removed from photo-eye; reset; jam clear; RTS On arrival I Inspected the asset to find a bag stuck, I removed the bag out of photo eye, reset the line and another jam occurred due to bad										
3503292	A3-3ML1-01 multiple jams	GS11629	A3-3ML1-01	CLOSED	ECM	6/13/22	4:28:00 PM	6/13/22	4:41:00 PM	00:13	0.00
	Comments: Ecall : Multiple bag jam, Cleaned dust off of reflector reset jam condition reset asset & RTS checked the asset and saw the reflector was dirty with the dust I cleaned the dust from reflector after that I turned on the asset for testing										
3586013	3ML1-01 is receiving multiple	GS11629	A3-3ML1-01	CLOSED	ECM	10/1/22	12:31:00 PM	10/1/22	12:50:00 PM	00:19	0.00
	Comments: Ecall : Multiple jams on asset, Cleaned photo eye & reflectors & RTS went over to A3-3ML1-01 for a multiple jams E-call went over to asset clear the bags adjust and clean photo eyes, reflector and test it call it										
3538899	A3-3ML1-01 - multiple jams	GS11629	A3-3ML1-01	CLOSED	ECM	7/29/22	2:14:00 PM	7/29/22	2:30:00 PM	00:26	0.00
	Comments: jams, dirty reflector. cleaned reflector and reset asset. RTS e-stopped line, inspected photo eye and reflectors. dirty reflector and photo eye wasn't reading it. cleaned it and reset/started line. RTS										
3570224	A3-3ML1-01 - JAM	GS11629	A3-3ML1-01	CLOSED	ECM	9/3/22	5:21:00 PM	9/3/22	5:29:00 PM	00:08	0.00
	Comments: cleared bags off of unit, reset fault and started line, help to put bags back on the line, RTS										

arrived at unit, cleared bags off of unit, reset fault and started line, help to put bags back on the line and called back in service

3477678	Gate 43 PWC water hose is	GS11080	PWC-43	CLOSED	ECM	5/5/22	12:35:00 PM	5/5/22	12:45:00 PM	00:10	0.00

Comments: tangled hose untangled and RTS

3480190	Gate 43 PWC Hose Leak	GS11080	PWC-43	CLOSED	ECM	5/12/22	11:55:00 PM	5/13/22	12:00:00 AM	00:05	0.00

Comments: Gate-43 PWC hose leak

Arrived at gate, checking the Hose, it's leaking issue… re-tightened the hose connecting to the nozzle then testing and back in service.

3376616	Gate 43 PWC issue with hose	GS11080	PWC-43	CLOSED	ECM	1/2/22	7:25:00 AM	1/2/22	7:40:00 AM	00:15	0.00

Comments: pwc-43

The hose was clogged, fix it and clean the cabinet and check that everything was working

3443572	PWC 43 Bent nozzle	GS11080	PWC-43	CLOSED	ECM	3/30/22	11:13:00 PM	3/31/22	12:04:00 AM	00:51	0.00

Comments: PWC-43 Bent nozzel

arrived at gate, checking the PWC…it's tangled issue, untangle/testing back in service.

3555123	GATE 43 PWC WATER HOSE	GS11080	PWC-43	CLOSED	ECM	8/19/22	11:59:00 PM	8/20/22	12:10:00 AM	00:11	0.00

Comments: pwc-43 stuck

arrived at the pwc-43 the hose was on the ground and tangled and roll up backwards I got it untangled rolled it up all good

3595125	43 pwc nozzle broken	GS11080	PWC-43	CLOSED	ECM	10/12/22	8:48:00 PM	10/12/22	9:10:00 PM	00:44	0.00

Comments: Tightened loose nozzle and ring around hose, no leaks, RTS.

3572721	GATE 122 PWC HOSE SPOUT	GS11119	PWC-122	CLOSED	ECM	9/12/22	12:01:00 AM	9/12/22	12:26:00 AM	00:25	0.00

Comments: PWC 122

The nut from handle came off. Put new nut on and tightened down.

3398490	A3-3CL-306 - Multiple Jams	GS13071	A3-3CL-306	CLOSED	ECM	1/29/22	2:22:00 PM	1/29/22	4:02:00 PM	01:40	0.00

Comments: Comment

Verified by Jaime.

3413312	A3-3CL-306-Jam	GS13071	A3-3CL-306	CLOSED	ECM	2/12/22	6:58:00 PM	2/12/22	7:01:00 PM	00:03	0.00

Comments: ECALL: went to asset SE already, cleared asset, inspected and called in service

3413340	A3-3CL-306 - BELT LOOSE	GS13071	A3-3CL-306	CLOSED	ECM	2/13/22	7:47:00 AM	2/13/22	8:13:00 AM	00:25	0.00

Comments: ECALL: V-belt loose, tightened V-belt but bracket was also damaged, follow up needed, RTS.

Arrived and inspected the asset, ensured that there was no damage to the V-belts before tightening them, after tightening the V-belts I ran

3413521	A3-3CL-306 - BROKEN	GS13071	A3-3CL-306	CLOSED	ECM	2/14/22	2:59:00 PM	2/14/22	5:33:00 PM	05:32	0.00

Comments: ECALL: bracket was broken, replaced broken mount with a new one, reinforced it, reset system, RTS.

Arrived and inspected the asset and discovered the bracket that tightens the v-belts was broken, replaced the broken mount with a new

3460477	A3-3CL-306 - Broken reducer	GS13071	A3-3CL-306	CLOSED	ECM	4/17/22	10:48:00 AM	4/17/22	1:29:00 PM	05:22	0.00

Comments: torque arm broken

Repaired torque arm

3464857	3CL-306 motor is not running	GS13071	A3-3CL-306	CLOSED	ECM	4/27/22	2:26:00 PM	4/27/22	2:43:00 PM	00:34	0.00

Comments: ECALL: reducer mount tie rod broke. remove section and repair threads. reinstall and RTS

3464895	A3-3CL-306 SE reporting belt not	GS13071	A3-3CL-306	CLOSED	ECM	4/27/22	5:57:00 PM	4/27/22	6:30:00 PM	00:33	0.00

Comments: ECALL- reducer bracket broken, remounted w/ new hardware, tested, RTS.

3469139	A3-3CL-306 belt not moving	GS13071	A3-3CL-306	CLOSED	ECM	4/28/22	6:31:00 AM	4/28/22	7:05:00 AM	01:08	0.00

Comments: ECALL- Tighten V Belt, amped motor, tracked belt, adj. tube up. tested RTS.

3469147	3CL-306 motor is not running	GS13071	A3-3CL-306	CLOSED	ECM	4/28/22	8:17:00 AM	4/28/22	10:15:00 AM	01:58	0.00

Comments: ECALL- belt tensioner bracket got loose, modified new bracket, install new hardware, tested RTS.

went to asset, found belt tensioner bracket got loose, modified new bracket, install new hard ware, tested RTS.

3555529	A3-3CL-306 multiple jams	GS13071	A3-3CL-306	CLOSED	ECM	8/24/22	1:58:00 PM	8/24/22	2:55:00 PM	01:54	0.00

Comments: Ecall : Belt not moving, Replaced missing hardware & RTS follow needed for covers

inspected line torque bolt was missing from torque arm and reducer V-belts were loose cover was bent and was hitting sprocket remove V

3555544	A3-3CL-306 SE unable to clear	GS13071	A3-3CL-306	CLOSED	ECM	8/24/22	4:33:00 PM	8/24/22	5:01:00 PM	00:28	0.00

Comments: Ecall : V-belt was making noise, RTS, follow up needed for V-belt to be replaced

went over to C pod to 3CL-306 to see what was wrong with the asset the V-belts need to be replace so I did a corrective so it can be done

3569913	A3-3CL-306 moto overload	GS13071	A3-3CL-306	CLOSED	ECM	9/1/22	8:11:00 AM	9/1/22	8:22:00 AM	00:13	0.00

Comments: Ecall : Overload, Cleared motor overload reset asset & RTS

got there was overload went to main panel clear overload then started line everything was working monitor it 2 min then call back in services

3555117	A3-3CL-306 - MULTIPLE JAM	GS13071	A3-3CL-306	CLOSED	ECM	8/19/22	7:37:00 PM	8/19/22	8:19:00 PM	01:26	0.00

Comments: Ecall : Multiple jams, Replaced broken hardware reset asset & RTS

inspect issue bracket hardware broken off install new brackets hardware tightened up V-belt tightened up take up test back in service

3513482	A3-3CL-306 SE reporting belt not	GS13071	A3-3CL-306	CLOSED	ECM	6/26/22	10:32:00 AM	6/26/22	11:20:00 AM	00:58	0.00

Comments: V-belt loose, check bracket hardware, made adjust hardware, adjust V-belt, put belt cover, RTS

Inspected asset, notice V-belt loose, check bracket hardware, made adjustment to hardware, adjust V-belt, put belt cover, call back in

3525485	A3-3CL-306 making loud noise	GS13071	A3-3CL-306	CLOSED	ECM	7/8/22	5:58:00 AM	7/8/22	6:30:00 AM	01:04	0.00

Comments: Tightened up take up tighten up V Belt tested, BIS.

Tightened up take up tighten up V Belt tested, BIS.

3525859	A3-3CL-306 jam	GS13071	A3-3CL-306	CLOSED	ECM	7/11/22	8:16:00 PM	7/11/22	9:01:00 PM	00:45	0.00

Comments: Tbar breaker had come loose so after adjusting it and testing asset, we called back in service

on arrival, we inspected the asset and believed it was broken but after further evaluation, we found then Tbar breaker had come loose so

3530710	A3-3CL-306 multiple jams	GS13071	A3-3CL-306	CLOSE	ECM	7/16/22	5:38:00 PM	7/16/22	6:03:00 PM	00:37	0.00
	Comments:	went to asset, V-belt loose, tensioned V-belts, tested, RTS went to asset, V-belt loose, tensioned V-belts, tested, RTS									
3525722	A3-3CL-306 v-belts need	GS13071	A3-3CL-306	CLOSE	ECM	7/10/22	12:43:00 PM	7/10/22	1:21:00 PM	00:38	0.00
	Comments:	torque arm loose,V-belt not on pulley, disconnect, put belt back,tensioned torque arm,tested,RTS arrived at asset, line was not running, checked the motor and the torgue arm was loose, the v-belts were not on the pulley, they fell out,									
3538964	A3-3CL-306 belt not moving	GS13071	A3-3CL-306	CLOSE	ECM	7/30/22	6:13:00 AM	7/30/22	6:36:00 AM	00:23	0.00
	Comments:	door failed to close, reset on control station. cleared fault on door. closed and RTS									
3539167	A3-3CL-306	GS13071	A3-3CL-306	CLOSE	ECM	8/1/22	4:41:00 AM	8/1/22	5:12:00 AM	00:31	0.00
	Comments:	inspected asset, centered it and then but hardware back in, monitored it for a couple of mins, RTS arrived and inspected asset, centered it and then but hardware back in, monitored it for a couple of minutes, called back in service									
3555411	3CL-306 is not running	GS13071	A3-3CL-306	CLOSE	ECM	8/23/22	6:59:00 AM	8/23/22	7:53:00 AM	00:54	0.00
	Comments:	belt not moving, made adjustments to photo eye, test,made adjustments to V-belt cover,monitored, RTS Inspected line. Belt was not moving. Check photo eye, made adjustments to get 3 lights on photo eye. Tested line with bags. Made									
3555872	A3-3CL-306	GS13071	A3-3CL-306	CLOSE	ECM	8/28/22	7:06:00 AM	8/28/22	7:59:00 AM	00:58	0.00
	Comments:	bracket loose, missing bolts, replaced botls, tightened & adjusted bracket, tested, ran fine, RTS troubleshot asset, motor mount bracket was loose, and missing bolts, replaced bolts, tightened and adjusted bracket, after, i turned it on for									
3433255	Jam exceeding nine minutes A3	GS13050	A3-3CL-204	CLOSE	ECM	3/16/22	4:33:00 AM	3/17/22	12:17:00 PM	42:30	274.44
	Comments:	Ecall : Jam won't reset, Replaced all damaged parts Made adjustment to signal wires & RTS									

3.16.22 3
rd
Shift:

Jam assessed & trouble shooted on asset 205 jam would not reset & photo eyes were changed jam still displayed

& continued troubleshooting passed to first shift.

3.16.22 1
st
Shift:

Inspected asset check photo eye made adjustment replace cable check at panel for loose cable, pass to 2
nd

shift.

3.16.22 2
nd

Shift
:

Troubleshot according to CLX Schematic given no power to input cord checked wires in panel to try & address issue passed to 3
rd
.

3.16.22 3
rd

Shift:

Went to asset no power to cards jam light on replaced cards 04,05 still jam light didn't clear still no power to cards found burnt cable for photo

3.17.22 3
rd

Shift :

inspected asset verified fault troubleshoot to clear fault however unsuccessful found two fuses that needed to be replaced changed them but
st

shift: traced signal wire from panel to J- box found no 120 VLT coming from PE cable traced asset 205 signal wire removed signal wire out of

3586348	A3-3CL-204 belt not moving/ belt	GS13050	A3-3CL-204	CLOSE	ECM	10/4/22	4:30:00 AM	10/4/22	6:43:00 AM	05:30	1,080.00
	Comments:	bead come out of guide collars & balled up,replaced belt w new, monitored, RTS inspected asset, bead had come out of guide collars and was balled up, removed old belt and replaced with new, monitored for operation and									
3477666	The PWC on gate 73 is leaking	GS11083	PWC-73	CLOSE	ECM	5/5/22	10:20:00 AM	5/5/22	10:38:00 AM	00:33	0.00
	Comments:	pwc Hose was leaking from a loose hose clamp in the back. Took out the hose and tightened it. Tested hose and found no further leaks. Rolled									
3477670	Gate 73 PWC no water	GS11083	PWC-73	CLOSE	ECM	5/5/22	10:54:00 AM	5/5/22	11:05:00 AM	00:05	0.00

Comments: Pwc has no water

Arrived as ground crew were pulling out the hose. Ground crew told me that it was working now and showed that water was coming out of

3455709	Gate 73- PWC leaking water	GS11083	PWC-73	CLOSE	ECM	4/11/22	4:00:00 PM	4/11/22	4:07:00 PM	00:07	0.00

Comments: pwc-73

Adjusted the hose clamp and now is no liking check and is working fine the hose

3570556	PWC 73 hose broken	GS11083	PWC-73	CLOSE	ECM	9/7/22	5:51:00 PM	9/7/22	6:07:00 PM	00:16	0.00

Comments: PWC 73

Nozzle came off. Reattached nozzle and tightened down clamp.

3599351	Gate 73 PWC HOSE	GS11083	PWC-73	CLOSE	ECM	10/13/22	1:57:00 PM	10/13/22	2:38:00 PM	00:41	0.00

Comments: pwc hose tangled

The delta ground crew had seriously tangled the hose far into the reel. Had to take the hose off at the reel and slowly pull it out. Was able to

3619784	3619784 - Gate 73 PWC hose	GS11083	PWC-73	CLOSE	ECM	11/16/22	11:57:00 AM	11/16/22	1:45:00 PM	00:48	291.43

Comments: Replace coupling, nozzle assembly, and clamps on the hose. RTS.

3508714	Gate 78 Water cabinet is leaking	GS11088	PWC-78	CLOSE	ECM	6/22/22	6:18:00 AM	6/22/22	6:24:00 AM	00:07	2.20

Comments: arrive and inspected and found o ring missing from coupler installed new one

3413349	Gate 78 Water hose is not	GS11088	PWC-78	CLOSE	ECM	2/13/22	10:39:00 AM	2/13/22	11:21:00 AM	01:21	2.75

Comments: saw small bulge in hose cut off 2 inches from end, reinstall hose, no o ring in head,put new o ring

3480274	PWC 78 BROKEN DOOR	GS11088	PWC-78	CLOSE	ECM	5/13/22	11:06:00 PM	5/13/22	11:23:00 PM	00:17	0.00

Comments: PWC-78 nozzle handle is missing

arrived at gate, checking the PWC, it's nozzle handle issue, found the nozzle handle inside the cabinet attached and testing then back in

3500851	PWC-78 LEAKING	GS11088	PWC-78	CLOSE	ECM	6/6/22	10:39:00 AM	6/6/22	10:44:00 AM	00:05	0.00

Comments: PWC-78

Pic was leaking near nozzle. Tightened hose clamp, check for leaks. No leaks pwc back in service

3517114	Gate 78-PWC hose issue	GS11088	PWC-78	CLOSE	ECM	7/3/22	9:18:00 PM	7/3/22	9:26:00 PM	00:16	0.00

Comments: hose was rolled up & cabnet closed upon arrival. tested operation of reel and found no problems.

3550340	PWC- 78 REPLACE HOSE	GS11088	PWC-78	CLOSE	ECM	8/14/22	9:04:00 AM	8/14/22	9:20:00 AM	00:16	0.00

Comments: overload wont clear

Arrived at asset, overload won't clear. Checked the belt condition and motor condition. Went to the panel and the heaters on the contactor

3556178	PWC 78 hose broken	GS11088	PWC-78	CLOSE	ECM	8/31/22	5:05:00 PM	8/31/22	5:06:00 PM	00:01	0.00

Comments: PWC 78

Nozzle came off hose. Reattached nozzle and tightened clamp.

3393652	Gate 84-PWC hole in hose	GS11093	PWC-84	CLOSE	ECM	1/24/22	5:55:00 PM	1/24/22	6:03:00 PM	00:08	0.00

Comments: Ecall… hole in hose

When I arrived… I inspected the hose and notice a puncture hole in hose so I cut off a piece of it then tested to make sure there was no

3398744	The PWC has a leaky normal on	GS11093	PWC-84	CLOSE	ECM	2/1/22	10:55:00 AM	2/1/22	11:29:00 AM	01:06	589.04

Comments: pwc leaking

Replaced nozzle and clamp tested working as designed returned to service.

3420917	GATE 84 PWC HAS NO	GS11093	PWC-84	CLOSE	ECM	2/25/22	12:00:00 AM	2/25/22	12:12:00 AM	00:12	0.00

Comments: Gate-84 PWC has no pressure

Arrived at gate, checking the PWC hose… found out no issue.

3460119	Gate 84 PWC is leaking	GS11093	PWC-84	CLOSE	ECM	4/14/22	9:45:00 AM	4/14/22	10:15:00 AM	00:30	0.00

Comments: ECALL: hose leaking tighten clamp

3460205	Gate 84 PWC Jammed	GS11093	PWC-84	CLOSE	ECM	4/15/22	2:01:00 AM	4/15/22	2:24:00 AM	00:23	0.00

Comments: Gate-84 PWC Jammed

Arrived at gate, checking the PWC... it's tangled, untangled/testing and back in service.

3464332	PWC 84 hose leak nose cabine	GS11093	PWC-84	CLOSE	ECM	4/21/22	4:14:00 PM	4/21/22	4:37:00 PM	00:23	0.00

Comments: hole on hose, cut and removed damaged section, reconnected nozzle to hose. PWC back in service.

3490610	PWC 84 hose stuck	GS11093	PWC-84	CLOSE	ECM	5/31/22	7:52:00 PM	5/31/22	8:03:00 PM	00:11	0.00

Comments: pwc84 issue

PWC hose was tangled up untangle back in service

3513365	PWC 84 hose coupling	GS11093	PWC-84	CLOSE	ECM	6/25/22	5:01:00 AM	6/25/22	5:14:00 AM	00:13	0.00

Comments: The nozzle came off of the hose due to a loose hose clamp.

Put the nozzle back on and tightened the hose clamp. Tested the hose and found no further issues

3513371	Gate 84 Portable water cabinet top	GS11093	PWC-84	CLOSE	ECM	6/25/22	6:13:00 AM	6/25/22	6:25:00 AM	00:11	0.00

Comments: nozzle valve turned on while cap still on.remove nozzle & turn off water, put nozzle back on

3525568	PWC 84 No water flow	GS11093	PWC-84	CLOSE	ECM	7/9/22	4:58:00 AM	7/9/22	5:17:00 AM	00:19	0.00

Comments: No water

Hose was kinked. Pulled out the hose until the kink was removed. Also had to cut off a 4 inch section of hose near the nozzle that had a hole

3530695	GAte 84-PWC issue	GS11093	PWC-84	CLOSE	ECM	7/16/22	4:10:00 PM	7/16/22	4:16:00 PM	00:08	0.00

Comments: pwc-84

Nozzle was missing O ring replaced with a new one back in service

3547969	PWC-84 MISSING	GS11093	PWC-84	CLOSE	ECM	8/5/22	4:14:00 PM	8/5/22	5:04:00 PM	00:48	15.22

Comments: PWC-84 missing handle

arrived at gate, it's PWC missing handle issue… went to the parts get a new handle, installed/testing and back in service.

3555262	84 pwc	GS11093	PWC-84	CLOSE	ECM	8/21/22	5:20:00 PM	8/21/22	5:28:00 PM	00:08	0.00
	Comments: PWC 84 Was hole near nozzle. Cut bad part of hose off and reattached nozzle. Leak went away.										
3393432	pwc - gate 93	GS11100	PWC-93	CLOSE	ECM	1/21/22	2:50:00 PM	1/21/22	3:17:00 PM	00:27	1.46
	Comments: PWC-93 hose leaking pulled hose out found hose about 15 feet from end, cut hose, installed new clamp made sure hose will reach back of aircraft and then reel back in then RTS										
3421402	PWC 93 hose	GS11100	PWC-93	CLOSE	ECM	3/2/22	5:21:00 PM	3/2/22	5:40:00 PM	00:19	0.00
	Comments: pwc-93 tangled and leaking I arrived at the PWC 93 the hose was rolled up on one side that's how it got tangled so I got it untangle and roll it back up the leaking is										
3438373	GATE 93 PWC	GS11100	PWC-93	CLOSE	ECM	3/23/22	10:29:00 PM	3/23/22	10:37:00 PM	00:08	0.00
	Comments: Gate-93 PWC hose valve not working arrived at gate, checking the PWC, it's tangled issue… untangled and testing, then back in service.										
3455835	3455835 - PWC	GS11100	PWC-93	CLOSE	ECM	4/13/22	6:06:00 AM	4/13/22	6:16:00 AM	00:10	0.00
	Comments: PWC-93 Water leaking a little from part of water system, goaa maintence issue. Turned water offf, airlines will have to turn on and off when operating										
3460103	Gate 93 pwc is	GS11100	PWC-93	CLOSE	ECM	4/14/22	7:37:00 AM	4/14/22	9:59:00 AM	02:21	363.47
	Comments: pwc-93 arrived at pwc 93 clamp was lose and was leaking, replaced clamp ,also replaced nozzle valve , was bend and hard to open, and the swivel										
3469244	93 pwc leaking	GS11100	PWC-93	CLOSE	ECM	4/28/22	9:45:00 PM	4/28/22	10:04:00 PM	00:10	0.00
	Comments: PWC-93 Leaking Arrived at gate, checking the PWC... it's not properly connected, Re-connect/testing the hose, and back in service.										
3490659	Gate 93 Water	GS11100	PWC-93	CLOSE	ECM	6/1/22	10:22:00 AM	6/1/22	10:34:00 AM	00:12	0.00
	Comments: Pwc Leaking Was leaking due to a loose hose clamp. Tightened it up and the leak stopped. Tested hose and found no other issues.										
3516908	Gate 93 PWC	GS11100	PWC-93	CLOSE	ECM	7/2/22	2:15:00 AM	7/2/22	2:22:00 AM	00:13	0.00
	Comments: pwc-93 arrived at PWC cabinet and nozzle was off clamp came lose / put it back tight clamp back up , back in service										
3525775	Gate 93 PWC	GS11100	PWC-93	CLOSE	ECM	7/11/22	2:16:00 AM	7/11/22	2:40:00 AM	00:48	0.00
	Comments: tangled,alot of equipment in front of cabinet, we took pictures of it all, untangled hose & wrapped was one of worse tangle we have seen, alot of equipment in front of cabinet, we took pictures of it all, untangled hose and wrapped up neatly										
3525912	3525912 - PWC	GS11100	PWC-93	CLOSE	ECM	7/12/22	11:22:00 AM	7/12/22	11:35:00 AM	00:13	0.50
	Comments: PWC-93 Repair connected										
3530828	PWC 93 Not	GS11100	PWC-93	CLOSE	ECM	7/18/22	1:18:00 AM	7/18/22	2:20:00 AM	01:12	173.73
	Comments: pwc-93 cuplink not hooking to plane The cup link was bad damage so went to get new piece to put on and got it on back in service										
3530913	GATE 93 PWC	GS11100	PWC-93	CLOSE	ECM	7/18/22	11:32:00 PM	7/18/22	11:47:00 PM	00:15	0.00
	Comments: pwc-93 leaking water I arrived at the pic-93 the grey hose was loose I turned the water off and loosen the claim witch was loose as well got it back on and tighte										
3548174	Gate 93 PWC	GS11100	PWC-93	CLOSE	ECM	8/7/22	11:34:00 PM	8/7/22	11:47:00 PM	00:13	0.00
	Comments: PBB 93 Hose rolled up without issue.										
3577753	3577753 - PWC -	GS11100	PWC-93	CLOSE	ECM	9/21/22	12:31:00 PM	9/21/22	12:52:00 PM	00:42	0.00
	Comments: found PWC hose tangled we untangled the hose to go back to normal operation.										
3602678	PWC issue with	GS11100	PWC-93	CLOSE	ECM	10/23/22	11:38:00 AM	10/23/22	1:49:00 PM	01:19	45.73
	Comments: pwc not rolling, switch block contact was bad. replaced, untangled hose and retracted, RTS pwc not rolling due to switch block contact was bad. replaced with new contact, untangled hose and retracted, RTS										
3619777	Gate 93 PWC	GS11100	PWC-93	CLOSE	ECM	11/16/22	11:02:00 AM	11/16/22	11:30:00 AM	00:28	0.00
	Comments: Cut the piece of hose that was leaking, RTS.										
3376892	Loud noise; A3-	GS11683	A3-3TC8-6	CLOSE	ECM	1/5/22	7:04:00 AM	1/5/22	7:26:00 AM	00:26	0.00
	Comments: Ecall : Making noise, Made adjustments to belt to stop noise & RTS inspect asset made adjustment to belt not making any more noise call back in service										
3376898	3TC8-06 has a	GS11683	A3-3TC8-6	CLOSE	ECM	1/5/22	9:10:00 AM	1/5/22	9:53:00 AM	00:53	0.00
	Comments: Ecall : Motor overload,Adjusted tension on belt cleared overload & RTS troubleshooting the asset and found out the belt was too tight and the belt is starting to get worn out I loosened the tension of the belt reset										
3376914	3TC8-06 has a	GS11683	A3-3TC8-6	CLOSE	ECM	1/5/22	11:46:00 AM	1/5/22	11:58:00 AM	00:14	0.00
	Comments: Ecall : Motor Overload, Reset motor overload & RTS reset the overload asset was starting to running I was watching for a few minutes it was ok I called it back in service										
3376930	A3-3TC8-6	GS11683	A3-3TC8-6	CLOSE	ECM	1/5/22	3:27:00 PM	1/5/22	3:49:00 PM	00:56	0.00
	Comments: Ecall : Motor overload, Adjusted tension on belt cleared motor overload & RTS arrived at asset inspected photo eyes and reflectors inspected and identified belt too tight and needed tension headed to panel cleared ov										
3385138	A3-3TC8-6 Motor	GS11683	A3-3TC8-6	CLOSE	ECM	1/6/22	7:31:00 AM	1/6/22	7:37:00 AM	00:28	0.00
	Verified by JSM Jesus										

3390177	3TC8-06 motor is not running	GS11683	A3-3TC8-6	CLOS	ECM	1/13/22	8:16:00 AM	1/13/22	8:27:00 AM	00:48	0.00
	Comments: ECALL: belt running slow, adjust tail roller and monitor. RTS										
3390229	A3-3TC8-6 loud noise	GS11683	A3-3TC8-6	CLOS	ECM	1/14/22	4:28:00 AM	1/14/22	4:45:00 AM	00:17	0.00
	Comments: ECALL: check v-belts and belt and they were good. ran and adjusted belt. test and RTS										
3376917	A3-3TC8-6 /Motor overload	GS11683	A3-3TC8-6	CLOS	ECM	1/5/22	12:18:00 PM	1/5/22	12:26:00 PM	00:12	0.00
	Comments: Ecall : Motor overload, Adjusted tension on belt, reset overload & RTS										
	I loosened the tension off the belt reset the overload and called BHS it was back in service										
3385397	A3-3TC8-6 making loud noise	GS11683	A3-3TC8-6	CLOS	ECM	1/9/22	2:23:00 PM	1/9/22	2:54:00 PM	00:19	0.00
	Comments: Comment										
	Verified by Roy.										
3390425	A3-3TC8-6- Broken reducer	GS11683	A3-3TC8-6	CLOS	ECM	1/16/22	6:40:00 PM	1/16/22	6:48:00 PM	00:08	0.00
	Comments: Ecall : Broken bracket,Hardware had back out & needed to be tighten										
3413569	A3-3TC8-6	GS11683	A3-3TC8-6	CLOS	ECM	2/15/22	8:48:00 AM	2/15/22	10:06:00 AM	01:31	0.00
	Comments: ECALL: belt making noise, bolts loose on asset, tightened bolts & adjusted, test, RTS.										
	I troubleshooted the asset and found out the drive bearing opposite side of the motor, all bolts were loose and the reducer mount bracket was										
3437665	3TC8-06 has a bag caught in the	GS11683	A3-3TC8-6	CLOS	ECM	3/17/22	7:02:00 AM	3/17/22	7:37:00 AM	00:35	0.00
	Comments: Ecall : Bag stuck, Airline requested for tech to cut bag loose, cut bag loose & RTS										
	went to asset was told form Southwest to cut the bag, cut bag tested asset called back in service										
3437703	3TC8-06 has a motor overload	GS11683	A3-3TC8-6	CLOS	ECM	3/17/22	11:19:00 AM	3/17/22	11:33:00 AM	00:14	0.00
	Comments: ECALL: Checked unit to make sure no bags were stuck in rollers. clear and reset. RTS										
3437803	A3-3TC8-6 - Motor Overload	GS11683	A3-3TC8-6	CLOS	ECM	3/18/22	12:53:00 PM	3/18/22	1:05:00 PM	00:44	0.00
	Comments: Comment										
	Verified by Ronny.										
3437811	A3-3TC8-6 - Motor Overload	GS11683	A3-3TC8-6	CLOS	ECM	3/18/22	1:49:00 PM	3/18/22	1:53:00 PM	00:04	0.00
	Comments: Comment										
	Verified by Anthony.										
3437825	A3-3TC8-6 - Motor Overload	GS11683	A3-3TC8-6	CLOS	ECM	3/18/22	6:03:00 PM	3/18/22	6:18:00 PM	00:15	0.00
	Comments: Comment										
	Verified by John.										
3437831	A3-3TC8-6 - Motor Overload	GS11683	A3-3TC8-6	CLOS	ECM	3/18/22	7:24:00 PM	3/18/22	7:27:00 PM	00:09	0.00
	Comments: Comment										
	Verified by Marc.										
3438235	3TC8-06 has a jam which will not	GS11683	A3-3TC8-6	CLOS	ECM	3/22/22	2:12:00 PM	3/22/22	5:05:00 PM	08:23	18.33
	Comments: ECALL: lacing torn, re-lace and pin belt together and test. RTS										
	inspect asset, belt lacing came apart and jammed rollers, un-jam belt from rollers and got lacing macing and new lacing and pin. cut out										
3443342	A3-3TC8-6 motor overload	GS11683	A3-3TC8-6	CLOS	ECM	3/28/22	4:30:00 PM	3/28/22	4:34:00 PM	00:15	0.00
	Comments: ECM- Turn contact switch off/on, overload cleared, belt started, RTS.										
3443395	A3-3TC8-6 loud noise	GS11683	A3-3TC8-6	CLOS	ECM	3/29/22	7:10:00 AM	3/29/22	7:40:00 AM	00:30	0.00
	Comments: ECM-noise due to belt being too tight, adjustments made, monitored asset, RTS.										
	Arrived and inspected the asset and determined the loud noise was coming from the belt as a result of it being too tight. After making the										
3437822	A3-3TC8-6 - Motor Overload	GS11683	A3-3TC8-6	CLOS	ECM	3/18/22	5:20:00 PM	3/18/22	5:25:00 PM	00:10	0.00
	Comments: Ecall : Overload, Reset motor overload & RTS										
	when I arrived I checked to see if anything was stuck in rollers I then went to MCP and reset the fault unit started up and I called it back in										
3437893	A3-3TC8-6 - Motor Overload	GS11683	A3-3TC8-6	CLOS	ECM	3/19/22	1:19:00 PM	3/19/22	2:34:00 PM	02:16	0.00
	Comments: ECALL: squealing nose, amps high, applied W40, adjusted tension until satisfactory amp,RTS,montiored										
	arrived, assessed, checked belt, tension was decent, reset motor overload, belt squealing horrendously, turned off disconnect, adjusted belt										
3469363	A3-3TC8-6 multiple jams	GS11683	A3-3TC8-6	CLOS	ECM	4/30/22	10:32:00 AM	4/30/22	10:50:00 AM	00:36	0.00
	Comments: ECALL- P.eye had 1 light with blinking 2nd light, cleaned P. eye now have 3 lights, monitored, RTS.										
3485313	3TC8-06 motor is making a loud	GS11683	A3-3TC8-6	CLOS	ECM	5/23/22	5:53:00 AM	5/23/22	8:10:00 AM	03:52	0.00
	Comments: ECALL-Adjusted belt, pass to 1shift,checked amps, applied silicone spray to loosen tension, RTS.										
	Made adjustments to belt. bags continued to flow over asset, still making noise. Had to pass to 1st shift. 1st shift arrived at asset and the										
3485353	3TC8-06 has a motor overload	GS11683	A3-3TC8-6	CLOS	ECM	5/23/22	12:02:00 PM	5/23/22	12:29:00 PM	00:35	0.00
	Comments: ECALL: Inspected line, hit contractor in bucket to clear overload as well as reset panel, called in										
	Inspected line, hit contractor in bucket to clear overload as well as reset panel, called in										
3502796	A3-3TC8-6 overload	GS11683	A3-3TC8-6	CLOS	ECM	6/9/22	7:30:00 AM	6/9/22	7:47:00 AM	01:23	0.00
	confirmed with Jaimie JSM										
3480139	A3-3TC8-6 / BELT LOSS	GS11683	A3-3TC8-6	CLOS	ECM	5/12/22	11:37:00 AM	5/12/22	2:04:00 PM	02:38	0.00
	Comments: ECALL: troubleshooting revealed broken shaft collar set screws. install new set screws and RTS										
	tensioned belt and track belt. shaft collar has broken set screws. acquire set screws and installed onto shaft collar. testing asset and called										
3555195	A3-3TC8-6 SE reporting bag	GS11683	A3-3TC8-6	CLOS	ECM	8/20/22	5:46:00 PM	8/20/22	5:56:00 PM	00:38	0.00
	Comments: Ecall : Bag stuck, Cleared stuck bag off asset reset & RTS										

arrived at asset inspected and identified bag stuck removed bag handle from being stuck no damage cleared jam fault tested asset back in

3555816	A3-3TC8-6 SE	GS11683	A3-3TC8-6	CLOS	ECM	8/27/22	10:55:00 AM	8/27/22	11:30:00 AM	01:18	0.00

Comments: Ecall : Bag got stuck between rollers, Removed bags from roller and RTS

got there bag was stuck between two rollers so I remove bag then started line merge started working then call back in services

3594704	A3-3TC8-6 SE	GS11683	A3-3TC8-6	CLOS	ECM	10/8/22	11:16:00 AM	10/8/22	11:26:00 AM	00:10	0.00

Comments: Ecall : Bag strap caught in merge belts, Cut bag strap to clear fault & RTS

cut strap out of merge cleared the jam and reset controls belts & merge resumed operation

3617133	A3-3TC8-6 -	GS11683	A3-3TC8-6	CLOS	ECM	11/5/22	8:15:00 AM	11/5/22	8:33:00 AM	00:25	0.00

Comments: Ecall : Overload, Reset motor overload & RTS

just went to the MCP panel and reset the overload and then monitor the belt while it was running

3617177	A3-3TC8-6 motor	GS11683	A3-3TC8-6	CLOS	ECM	11/5/22	2:15:00 PM	11/5/22	2:22:00 PM	00:11	0.00

Comments: Ecall : Overload, Reset asset to clear overload & RTS

just had to push reset button then E-stop it and then push start and it cleared the overload

3617187	A3-3TC8-6 -	GS11683	A3-3TC8-6	CLOS	ECM	11/5/22	3:53:00 PM	11/5/22	4:15:00 PM	01:04	0.00

Comments: Ecall : Overload, Reset motor overload reset asset & RTS

arrived at the asset clear the panel reset it called it back in service and stay there to monitor

3385366	A3-3TC8-6	GS11683	A3-3TC8-6	CLOS	ECM	1/9/22	4:26:00 AM	1/9/22	5:12:00 AM	01:32	0.00

Comments: ECALL: Adjust V-belt and test (ok)

3385367	A3-3TC8-6	GS11683	A3-3TC8-6	CLOS	ECM	1/9/22	5:20:00 AM	1/9/22	5:33:00 AM	00:13	0.00

Comments: ECALL: made adjustment to belt and reset the overload and test asset (ok)

3393693	A3-3TC8-6 - Belt	GS11683	A3-3TC8-6	CLOS	ECM	1/25/22	6:30:00 AM	1/25/22	8:30:00 AM	05:30	311.37

Comments: ECALL: belt gone bad, made new one, installed it, made adjustments, RTS.

Inspect asset, check belt, belt making noise, belt bad at side and missing lacing, made new belt, removed old belt, installed new belt, made

3437835	A3-3TC8-6 -	GS11683	A3-3TC8-6	CLOS	ECM	3/18/22	7:58:00 PM	3/18/22	8:39:00 PM	00:41	56.79

Comments: ECALL: overload, inspect heaters, seems worn, replaced, tested 3 times, RTS

Inspect belt, track it, after, belt went to overload again, inspect heaters, seem worn, replace heater, tested asset 3 times, no overload, back

3446501	A3-3TC8-6 Motor	GS11683	A3-3TC8-6	CLOS	ECM	4/2/22	5:40:00 PM	4/2/22	5:42:00 PM	00:02	0.00

Comments: ECALL: reset overload and returned to service.

3446507	A3-3TC8-6 belt	GS11683	A3-3TC8-6	CLOS	ECM	4/2/22	6:46:00 AM	4/2/22	10:05:00 AM	02:43	280.53

Comments: ECALL:waiting for the belt to made, installing new belt, tracking all rollers, tested, RTS

went to asset, waiting for the belt to made, installing new belt, tracking all rollers, tested, called back in service

3460668	3TC8-06 belt is	GS11683	A3-3TC8-6	CLOS	ECM	4/19/22	9:42:00 AM	4/19/22	3:00:00 PM	04:45	34.32

Comments: ECALL: inspected line, belt folded/lacing coming apart;re-laced and re-pinned;track/tighten;test;RTS

Inspected line, belt was folded over and lacing coming apart. Made adjustments to belt. Re-laced and re-pinned, track and tightened belt.

3485364	A3-3TC8-6 jam	GS11683	A3-3TC8-6	CLOS	ECM	5/23/22	12:52:00 PM	5/23/22	1:32:00 PM	00:41	0.00

Comments: ECALL: making loud noise and struggles on roller, sprayed with silicone and cleared jam, RTS

inspected line, making loud noise and struggles on roller, sprayed with silicone and cleared jam, called it in

3500982	A3-3TC8-6 SE	GS11683	A3-3TC8-6	CLOS	ECM	6/7/22	3:45:00 PM	6/7/22	4:40:00 PM	00:55	0.00

Comments: ECALL: bag in between rollers, tried to remove bag w/o damage, could not,wrapped bag in plastic, RTS

Arrived at the asset, found a duffle bag wegged in between the rollers, tried to remove the bag without damaging it but could not, wrappec

3525948	A3-3TC8-6 SE	GS11683	A3-3TC8-6	CLOS	ECM	7/12/22	6:46:00 PM	7/12/22	7:00:00 PM	00:14	0.00

Comments: V-belts were loose, tightened the V-belts, restart the asset, RTS

V-belts were loose, tightened the V-belts, restart the asset, RTS

3538968	A3-3TC8-6	GS11683	A3-3TC8-6	CLOS	ECM	7/30/22	7:21:00 AM	7/30/22	8:29:00 AM	01:08	14.82

Comments: V-belt loose, belt rubbing, attempting to loosen rod, tension belt, manager took it over

went to asset, inspected, found V-belt loose, belt rubbing on the stainless, tracking belt, attempting to loosen rod, tension belt, manager took

3539212	A3-3TC8-6 belt	GS11683	A3-3TC8-6	CLOS	ECM	8/1/22	12:25:00 PM	8/1/22	1:20:00 PM	00:58	0.00

Comments: troubleshot. V-belt and bracket loose, adjusted bracket, tightened, tested, ran good,RTS

troubleshot asset, found out the V-belt and bracket were loose, adjusted bracket and tightened V-belt. after that, I turned on the asset for

3548282	Belt ripped; A3-	GS11683	A3-3TC8-6	CLOS	ECM	8/9/22	4:53:00 AM	8/9/22	5:05:00 AM	00:22	0.00

Comments: bag stuck caused belt to rip, adjusted belt after cutting for repair, pulled bag out of roller

on arrival, I found a bag had gotten stuck causing the belt to rip, so we adjusted the belt after cutting it for repair and pulled the bag out of

3594918	3TC8-06 has a	GS11683	A3-3TC8-6	CLOS	ECM	10/11/22	4:19:00 AM	10/11/22	8:40:00 AM	14:13	374.93

Comments: debris on roller, removed debris, installed new belt, tracked, call BHS to throw bags, monitor, RTS

3rd shift - lots of belt debris wrapped on shaft, removed what we could, tried to remove bearing, passed to 1st shift.

1st shift - removed strings from rollers, installed new belt, tracked, call BHS to throw bags, monitor, RTS

3599502	A3-3TC8-6 SE	GS11683	A3-3TC8-6	CLOS	ECM	10/15/22	10:45:00 AM	10/15/22	11:05:00 AM	01:00	0.00

Comments: bag stuck, removed bag jam between the main line, cleared, RTS, monitored

Arrived at the asset, bag stuck in the merge, removed the bag jam between and the main line, once clear anything went back to service,

3607347	A3-3TC8-6	GS11683	A3-3TC8-6	CLOS	ECM	10/29/22	6:40:00 AM	10/29/22	7:23:00 AM	01:33	0.00

Comments: Ecall : Line won't start, Made adjustment to belt & RTS follow up for belt to be replaced

inspected asset found lacing coming apart made adjustment till night shift can replace belt called back in service

3617484	Motor overload;	GS11683	A3-3TC8-6	CLOS	ECM	11/8/22	5:15:00 AM	11/8/22	5:24:00 AM	00:09	0.00

Comments: Reset overload, RTS

Reset overload, RTS

3617486	A3-3TC8-6 multiple motor	GS11683	A3-3TC8-6	CLOS E	ECM	11/8/22	5:45:00 AM	11/8/22	6:10:00 AM	00:25	0.00

Comments: cleared overload, reset, monitored for return fault, RTS
cleared overload, reset, monitored for return fault, RTS

3617491	Motor overload; A3-3TC8-6	GS11683	A3-3TC8-6	CLOS E	ECM	11/8/22	7:12:00 AM	11/8/22	7:45:00 AM	00:33	0.00

Comments: inspected, reset overload, adjusted belt tension, tested, RTS

3617256	A3-3TC8-6 / Overload	GS11683	A3-3TC8-6	CLOS E	ECM	11/6/22	9:42:00 AM	11/6/22	10:13:00 AM	00:31	0.00

Comments: arrived, inspected, reset overload, adjusted cladding that was catching on belt, reset, tested,RTS

3617385	A3-3TC8-6 - Overload Fault	GS11683	A3-3TC8-6	CLOS E	ECM	11/7/22	5:26:00 AM	11/7/22	6:01:00 AM	00:35	0.00

Comments: Not able to reset, 120V on contactor, ran in handmode, not in auto,reset, cleared fault,RTS
went to asset, inspect belt and motor, it would not reset, then I checked the voltage, 120V on contactor, it would run in hand mode, not in

3413692	A3-GC3-12 /Photo eye	GS12025	A3-GC3-12	CLOS E	ECM	2/15/22	7:49:00 PM	2/15/22	8:23:00 PM	00:34	190.36

Comments: ECALL: troubleshoot and found bad photo eye. install new PE and test. RTS

3416689	A6-BC-31-05-DOOR - DOOR	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	2/23/22	1:13:00 PM	2/23/22	1:22:00 PM	00:09	0.00

Comments: Ecall : Jam on flat plate, Cleaned photo eye & reflectors cleared E-stop & RTS
when I arrived I checked over unit wiped off reflectors and photo eyes once I cleared the E-stop unit started up called back in service

3438212	A6-BC-31-FPC-BC	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	3/22/22	10:40:00 AM	3/22/22	10:50:00 AM	00:20	0.00

JSM Jesus

3438230	Motor overload or the flat belt in the	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	3/22/22	1:37:00 PM	3/22/22	1:46:00 PM	00:09	0.00

Comments: ECALL: jam fault, cleared photo eyes, clear jam and clear debris from door. RTS

3443184	A6-BC-31-FPC-BC	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	3/27/22	6:06:00 AM	3/27/22	6:14:00 AM	00:09	0.00

Comments: ECALL-cleared fault, cleared bags from asset, inspected, tested, & reset asset. RTS.

3455430	A6-BC-31-FPC-BC jam	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	4/8/22	4:33:00 PM	4/8/22	4:40:00 PM	00:17	0.00

Comments: Ecall : FPC-jam, Went to public side reset FPC tested called back in service

3455652	Jam fault; A6-BC-31-FPC-BC	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	4/11/22	10:00:00 AM	4/11/22	10:10:00 AM	00:10	0.00

Comments: ECALL- Cleared all bags from photo-eyes, cleared faults, reset system and RTS.

3455404	A6-BC-31-FPC-BC jam	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	4/8/22	12:43:00 PM	4/8/22	12:47:00 PM	00:04	0.00

Comments: Ecall : Jam on flat plate, Cleared bag from infront of photo eye reset fault & RTS
when I arrived I cleared bags from in front of photo eye and reset fault unit started up and I called it back in service

3469417	A6-BC-31-FPC-BC - Jam	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	4/30/22	8:05:00 PM	4/30/22	8:20:00 PM	00:15	0.00

Comments: ECALL- Reset jam fault, tested asset, RTS.

3485403	A6-BC-31-FPC-BC - Jam Fault	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	5/23/22	6:30:00 PM	5/23/22	6:41:00 PM	00:11	0.00

Comments: ECALL-E-stop pulled on carousel, pulled e-stop & reset the carousel, asset working, RTS.

3516859	A6-BC-31-FPC-BC jam	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	7/1/22	1:39:00 PM	7/1/22	1:44:00 PM	00:09	0.00

Comments: Ecall : Jam, Cleared bags from photo eyes reset monitored, RTS

3534592	A6-BC-31-FPC-BC - JAM	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	7/27/22	10:08:00 AM	7/27/22	10:18:00 AM	00:44	0.00

Comments: Ecall : Jam on carousel, Removed bags from photo eye reset & RTS
arrived at asset removed bags from photo eyes reset default E-stop monitor the G& T called it back in service

3538739	A6-BC-31-FPC-BC jam on public	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	7/28/22	6:32:00 AM	7/28/22	6:44:00 AM	00:23	0.00

Comments: Ecall : jam FPC, Cleared jam condition reset asset & RTS
arrived at asset identified jam on FPC side headed and arrived at FPC E-stop reset FPC cleared jam tested it back in service

3599893	Bag Claim 31 has a jam on the	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	10/19/22	2:34:00 PM	10/19/22	2:46:00 PM	00:20	0.00

Comments: Ecall : Jam won't clear, Asset is fully functional NPF & RTS
when I got there the flat plate was running so then monitor it till it time out

3413713	Bag jam on the public area; A6-	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	2/16/22	6:07:00 AM	2/16/22	6:10:00 AM	00:03	0.00

Comments: ECALL: Jam cleared before i got there, back in service

3416120	Bag Claim 31 has a jam on the	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	2/17/22	11:38:00 AM	2/17/22	11:41:00 AM	00:09	0.00

Comments: Went to asset, reset FPC. Tested, RTS.

3455559	Bag Claim stopped; A6-BC-	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	4/10/22	5:52:00 AM	4/10/22	6:05:00 AM	00:13	0.00

Comments: ECALL: cleared luggage away from photo-eye,reset ESTOP, start belt, asset back in service at 6.00
arrived at asset, cleared luggage away from photo-eye,reset ESTOP, start belt, asset back in service at 6.00

3455635	Fault; A6-BC-31-FPC-BC	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	4/11/22	5:53:00 AM	4/11/22	6:03:00 AM	00:10	0.00

Comments: ECALL: went to asset, made adjustments to photo-eye, back in service

3484974	A6-BC-31-05-DOOR /Door	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	5/19/22	2:18:00 PM	5/19/22	2:27:00 PM	00:09	0.00

Comments: ECALL: ESTOP on FPC, manually closed door,missing ESTOP button, cycled all ESTOP, cleared, reset,RTS
arrived to asset, ESTOP engaged, delta personal stated ESTOP on FPC has issues, manually closed door, went to FPC, noticed ESTOP

3485280	A6-BC-31-FPC-BC - jam on public	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	5/22/22	2:24:00 PM	5/22/22	2:44:00 PM	00:20	0.00

Comments: ECALL: cleared jam on public side, cleared ESTOP on bag room,tested,removed ESTOP on public side,RTS
arrived and inspected the asset, cleared jam on public side and then went to bagroom to clear ESTOP and test the system, but had to go

3490394	Bag Claim 31 doo opens - closes or	GS10041	A6-BC-31-FPC BC	CLOS E	ECM	5/30/22	1:12:00 PM	5/30/22	1:30:00 PM	00:28	0.00

Comments: ECALL: airline stated door closed by itself, inspected thoroughly, no issue found,tested, RTS

Airline called in saying the door was closing by itself, we checked the belts and door to make sure, everything was working good, we tested

3500849	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		6/6/22	10:22:00 AM	6/6/22	10:35:00 AM	00:13	0.00

Comments: ECALL:went to public side, reset ESTOP, BC started up, called back in service

inspect asset, went to public side, reset ESTOP, BC started up, called back in service

3508131	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		6/17/22	5:30:00 PM	6/17/22	5:35:00 PM	00:05	0.00

Comments: BC started up, works fine, on out graphics the belt showing jam condition, tested operation.

Bag claim started up and worked perfectly fine, no problems, we noticed on out graphics the belt showing jam condition, tested operation and

3513770	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		6/29/22	12:06:00 AM	6/29/22	12:15:00 AM	00:09	0.00

Comments: had to reset FPC, cleared ESTOP, back in service

3513847	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		6/29/22	5:59:00 PM	6/29/22	6:08:00 PM	00:42	0.00

Comments: Removed bags that were jammed, e-stop , reset fault, tested it, CBIS.

Arrived at FPC and identified jammed bags, removed bags that were jammed, e-stop , reset fault, tested it, CBIS.

3525806	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		7/11/22	11:05:00 AM	7/11/22	11:22:00 AM	00:46	0.00

Comments: troubleshot, let it run for a minute it was running fine, call it to service

went to the asset, we did troubleshot, let it run for a minute it was running fine, call it to service

3530799	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		7/17/22	8:21:00 PM	7/17/22	8:30:00 PM	00:09	0.00

Comments: clear all faults, tested multiple times, monitored for few minutes, called back in service

arrive and inspected asset, clear all faults, tested multiple times, monitored for few minutes, called back in service

3534389	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		7/24/22	9:53:00 PM	7/24/22	10:02:00 PM	00:20	0.00

Comments: bag stuck on the cover so after removing the bag and resetting the ESTOP to tested carousel, RTS

on arrival, I inspected the asset to find a bag stuck on the cover so after removing the bag and resetting the ESTOP to tested carousel, I

3538938	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		7/29/22	7:58:00 PM	7/29/22	8:12:00 PM	00:14	0.00

Comments: Reset Jam, RTS

3538940	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		7/29/22	8:30:00 PM	7/29/22	8:51:00 PM	00:21	0.00

Comments: reset fault, called back in service

3538995	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		7/30/22	12:49:00 PM	7/30/22	12:58:00 PM	00:16	0.00

Comments: removed bags causing the jam, tested the asset, was working properly, RTS, monitored

went to asset, removed bags causing the jam, tested the asset, was working properly, called back in service, observed no more jams occur

3555200	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		8/20/22	5:59:00 PM	8/20/22	6:20:00 PM	00:21	0.00

Comments: went to asset, inspected, found multiple jams, cleared jams, tested, RTS, monitored asset

went to asset, inspected, found multiple jams, cleared jams, tested, RTS, monitored asset

3594811	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		10/9/22	9:32:00 PM	10/9/22	9:37:00 PM	00:05	0.00

Comments: inspected asset, called back in service, delta employee cleared jam before we arrived

inspected asset, called back in service, delta employee cleared jam before we arrived

3602616	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		10/22/22	4:53:00 PM	10/22/22	6:30:00 PM	01:37	0.00

Comments: inspected, merge stuck, cleared debris, retracked, tested, RTS

inspected, merge stuck, cleared debris, retracked, tested, RTS

3607712	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		11/2/22	12:24:00 AM	11/2/22	12:41:00 AM	00:17	0.00

Comments: Reset door, RTS

3617569	Bag Claim 31	GS10041	A6-BC-31-FPC	CLOS	ECM		11/9/22	6:29:00 AM	11/9/22	6:43:00 AM	00:41	0.00

Comments: Reset MCP, tested, restarted the bag claim, RTS.

3619267	CANCEL	GS10041	A6-BC-31-FPC	CLOS	ECM		11/11/22	10:33:00 AM	11/11/22	10:34:00 AM	00:01	0.00

Comments: Call canceled before I could dispatch Tech to call.

3619350	A6-BC-31-FPC-	GS10041	A6-BC-31-FPC	CLOS	ECM		11/12/22	6:32:00 AM	11/12/22	6:45:00 AM	00:13	0.00

Comments: cleared bags from photoeyes and sensor outside of FPC, e-stop, reset, test, RTS, monitored

cleared bags from photoeyes and sensor outside of FPC, e-stop, reset, test, RTS, monitored, let sup. know belt starting to slow

3376899	The GPU on gate	GS10967	GPU-03	CLOS	ECM		1/5/22	9:16:00 AM	1/5/22	9:31:00 AM	00:34	0.00

Comments: GPU-03

Arrived at bridge, unit not working , reset unit, and opened it, tested incoming voltage, voltage reading good, turn unit on unit is running, te

3408723	3408723 - GPU -3	GS10967	GPU-03	CLOS	ECM		2/6/22	8:08:00 AM	2/6/22	8:54:00 AM	01:47	0.00

Comments: went back to gate fo departure next plane supposed to come in right after this one leaves.

Tail number of this flight is n2086j. Flight delayed I will meet next flight at11:25

3390575	GPU-3 NOT	GS10967	GPU-03	CLOS	ECM		1/18/22	8:14:00 AM	1/18/22	8:23:00 AM	00:09	0.00

Comments: gpu-03. the gpu is working the problem is the plane i check and everything is fine

The gpu is working the problem is the plane I check and everything is fine

3408686	GPU-3 NOT	GS10967	GPU-03	CLOS	ECM		2/5/22	1:21:00 PM	2/5/22	1:35:00 PM	00:14	0.00

Comments: Gpu inop

Gpu cable was stowed up. Lowered it, tested it on test head and it worked. Plugged it into the plane and it worked fine.

3413188	Gate 03 GPU	GS10967	GPU-03	CLOS	ECM		2/11/22	6:26:00 AM	2/11/22	6:37:00 AM	00:11	0.00

Comments: pushed on the cable then it started working . Called back in service

3555743	Gate 3 the gpu	GS10967	GPU-03	CLOS	ECM		8/26/22	11:51:00 AM	8/26/22	12:17:00 PM	00:26	0.00

Comments: GPU breaker was shut off, reset breaker

3607151	GPU 03 Dropping	GS10967	GPU-03	CLOS	ECM		10/27/22	5:14:00 AM	10/27/22	5:28:00 AM	00:14	0.00

Comments: Gpu inop
GPU was plugged into a plane and running when I got there. Plane was taking power from GPU.

3617550	GPU 03 Not working	GS10967	GPU-03	CLOS	ECM	11/8/22	11:39:00 PM	11/8/22	11:55:00 PM	00:48	0.00

Comments: Output pins found covered in water, dried them, plugged cable into Aircraft, working properly , RTS.

3385226	Gate 14 GPU missing the strap	GS13543	GPU-14	CLOS	ECM	1/7/22	8:12:00 AM	1/7/22	8:38:00 AM	00:31	0.00

Comments: Ecall : Missing leash, Adjusted cable, tightened loose saddle & RTS
Informed AOC that the dog leash for the cable is supplied by the airline. Called back in. Found that the cable was touching the ground

3477753	Gate 14 gpu powerwise	GS13543	GPU-14	CLOS	ECM	5/6/22	9:16:00 AM	5/6/22	9:24:00 AM	00:22	0.00

Comments: PBB14
Assist Jose Reset GPU

3485277	Gate 14 GPU not working	GS13543	GPU-14	CLOS	ECM	5/22/22	1:40:00 PM	5/22/22	1:47:00 PM	00:07	0.00

Comments: arrived gpu connected to plane and running spoke to ground crew they showed me
Ac was on but not going to plane called pca

3408623	Gate 14-GPU not working	GS13543	GPU-14	CLOS	ECM	2/4/22	8:01:00 PM	2/4/22	8:10:00 PM	00:09	0.00

Comments: arrived at gate, checking the GPU… found no issue. TAIL # N313FR

3408624	GPU-14 NOT WORKING	GS13543	GPU-14	CLOS	ECM	2/4/22	8:08:00 PM	2/4/22	8:08:00 PM	00:00	0.00

Comments: GPU-14 not working
AOC called up for canceling

3430521	GPU-14 NOT WORKING	GS13543	GPU-14	CLOS	ECM	3/5/22	4:43:00 PM	3/5/22	4:53:00 PM	00:10	0.00

Comments: GPU-14 not working
Arrived at gate, checking the GPU… found out no issue.

3460590	GPU-14 NOT WORKING	GS13543	GPU-14	CLOS	ECM	4/18/22	1:18:00 PM	4/18/22	4:06:00 PM	03:04	674.00

Comments: gpu-14
Assisted and help Natasha

3464501	GPU 14 not working	GS13543	GPU-14	CLOS	ECM	4/23/22	6:04:00 PM	4/23/22	6:13:00 PM	00:10	0.00

Comments: arrived at gate, checking the GPU… found out no issue. N381FR

3469355	Gate 14 problem connecting GPU	GS13543	GPU-14	CLOS	ECM	4/30/22	8:52:00 AM	4/30/22	9:05:00 AM	00:13	0.00

Comments: gpu inop
N337FR Gpu worked on test equipment but would go into an e&f fault every time the it was turned on while on the plane.

3477756	Gate 14 test gpu on arriving aircraf	GS13543	GPU-14	CLOS	ECM	5/6/22	9:41:00 AM	5/6/22	10:01:00 AM	00:20	0.00

Comments: ECALL: arrive at gate, crew plugged GPU in and works fine. monitor and RTS

3477821	Gate 14 gpu is not working	GS13543	GPU-14	CLOS	ECM	5/7/22	9:40:00 AM	5/7/22	10:01:00 AM	00:21	0.00

Comments: E&f faulted,cable not plugged in properly,pushed all the way,, RTS
I was monitoring the unit when the call came over the radio , so I logged in to the call and went to see what was going on and I found the unit

3507938	Gate 14 GPU is Inop	GS13543	GPU-14	CLOS	ECM	6/16/22	5:30:00 AM	6/16/22	5:39:00 AM	00:09	0.00

Comments: GPU WAS TESTED NO ISSUE; CONNECTED BACK TO AIRCRAFT; Everything Working good

3508054	Gate 14 GPU	GS13543	GPU-14	CLOS	ECM	6/17/22	1:18:00 AM	6/17/22	1:35:00 AM	00:29	0.00

Comments: turned it on, and off, unhooked gpu from plane, tested, plane is not taking it. RTS
I arrived at the gpu-14. it is attached to the plane but not on. Turned it on and it turned off. unhook the gpu from plane. tested the gpu. got

3508065	Gate 14 gpu is not working	GS13543	GPU-14	CLOS	ECM	6/17/22	5:34:00 AM	6/17/22	6:05:00 AM	00:31	0.00

Comments: Tested with a test head and load bank. Worked on both, no issue and had optimal voltage readings.
Went to the gate, the plane was leaving when I arrived. Tested the gpu after the plane left. Tested with a test head and then the load bank.

3599680	14 pwc leaking	GS13543	GPU-14	CLOS	ECM	10/17/22	5:43:00 PM	10/17/22	5:54:00 PM	00:11	0.00

Comments: Cleaned out the outlet of water & grease, tightened cable head RTS.

3619444	GPU 14 Dropping power	GS13543	GPU-14	CLOS	ECM	11/13/22	1:13:00 AM	11/13/22	1:20:00 AM	00:14	0.00

Comments: Arrived at gate, checking the GPU, found out no issue

3376527	GATE 26 GPU INOP	GS10974	GPU-26	CLOS	ECM	1/1/22	12:56:00 AM	1/1/22	12:59:00 AM	00:03	0.00

Comments: Gate-26 GPU inop
Arrived at gate, checking the GPU found out no issue. TAIL # N957NN

3385496	Gt 26 GPU inop	GS10974	GPU-26	CLOS	ECM	1/10/22	5:37:00 PM	1/10/22	5:49:00 PM	00:12	0.00

Comments: GPU 26 inop, Check unit with no issues found, hook to aircraft and shows available RTS

3416623	26 gpu	GS10974	GPU-26	CLOS	ECM	2/22/22	4:56:00 PM	2/22/22	5:04:00 PM	00:13	0.00

Comments: Arrived at the gpu-26 it was not hook to the plane gpu is back in service

3430648	Gate 26 GPU INOP	GS10974	GPU-26	CLOS	ECM	3/7/22	7:53:00 AM	3/7/22	7:57:00 AM	00:04	0.00

Comments: arrived plane on gate checked connection to plane found it not fully connected
Pushed cord all the way into plane and started unit and plane has power

3443222	GPU 26 not working	GS10974	GPU-26	CLOS	ECM	3/27/22	5:53:00 PM	3/27/22	6:03:00 PM	00:10	0.00

Comments: gpu-26
No issues found at time of inspection

3485110	GATE 26 GPU INOP	GS10974	GPU-26	CLOS	ECM	5/20/22	11:51:00 PM	5/20/22	11:53:00 PM	00:02	0.00

Comments: Gate-26 GPU inop
arrived at gate, checking the GPU, found out no issue.

3485514	GPU Gt 26	GS10974	GPU-26	CLOS	ECM	5/25/22	3:49:00 AM	5/25/22	3:51:00 AM	00:02	0.00
	Comments: Ramp crew pushed wrong power button. Used cable 2 instead of cable 1 power button.										
3485159	Gate 26 GPU	GS10974	GPU-26	CLOS	ECM	5/21/22	1:54:00 PM	5/21/22	2:17:00 PM	00:23	0.00
	Comments: Gpu inop										
	Gpu wasn't plugged into the plane. Plugged it in and found that it was a loose connection even with a new nose piece. Was able to get it										
3572729	GPU-26 CABLE	GS10974	GPU-26	CLOS	ECM	9/12/22	7:55:00 AM	9/12/22	8:11:00 AM	00:32	0.00
	Comments: Hoist down,due to push button won't go up, override GPU hoist, RTS										
	the GPU hoist was down due to push button won't go up, we override the GPU hoist in, able to go up and running in normal operation										
3577339	GPU-26 NOT	GS10974	GPU-26	CLOS	ECM	9/16/22	1:44:00 PM	9/16/22	2:35:00 PM	00:50	0.00
	Comments: reset gpu and it started working, reverse the hoist cable so it functions properly										
3539463	GPU 26 NOT	GS10974	GPU-26	CLOS	ECM	8/3/22	10:25:00 PM	8/3/22	10:51:00 PM	00:26	0.00
	Comments: Checked the GPU using the test head, The voltage output and E & F reading is accurate, no issues RTS										
	Arrived at gate, checked the GPU using the test head, The voltage output and E & F reading is accurate. (found no issues) Tail No:										
3572463	Gate 26 the gpu	GS10974	GPU-26	CLOS	ECM	9/9/22	6:01:00 AM	9/9/22	6:55:00 AM	01:12	0.00
	Comments: cable 1 hoist has issue going up										
	The ground crew told me that they were able to raise the hoist by pressing the up and down buttons at the same time. Called the gpu back										
3586045	GATE 26 GPU	GS10974	GPU-26	CLOS	ECM	10/1/22	10:00:00 PM	10/1/22	10:12:00 PM	00:11	0.00
	Comments: Gate-26 GPU inop										
	arrived at gate, checking the GPU... found out no issue.										
3586160	Gate 26 GPU	GS10974	GPU-26	CLOS	ECM	10/2/22	10:16:00 PM	10/2/22	10:47:00 PM	00:31	0.00
	Comments: GPU 26										
	GPU hoist would come down but not up. Found switch getting stuck so lubed it up and worked it in and out. GPU started going up and down										
3586418	Gate 26 GPU	GS10974	GPU-26	CLOS	ECM	10/5/22	6:47:00 AM	10/5/22	6:55:00 AM	00:08	0.00
	Comments: retract down button to get cable up and reset back to normal operation										
3599571	3599571 - GPU	GS10974	GPU-26	CLOS	ECM	10/16/22	10:27:00 AM	10/16/22	10:35:00 AM	00:16	0.00
	Comments: GPU not all the way in, pushed all the way for good contact, RTS										
	GPU cable head was not all the way in, I pushed it all the way until to have a good contact and it is working normal op (spirit airlines)										
3602543	Gate 26 GPU	GS10974	GPU-26	CLOS	ECM	10/21/22	10:49:00 PM	10/22/22	12:33:00 AM	00:44	0.00
	Comments: Gate-26 GPU dropping power										
	Arrived at gate in regards to GPU dropping power. Connected test head to cable and ran power. Read output voltage for A B and C, all good.										
3586405	Gate 26-GPU	GS10974	GPU-26	CLOS	ECM	10/4/22	8:39:00 PM	10/4/22	9:02:00 PM	00:23	0.00
	Comments: GPU 26										
	Spirit ramp crew must have pulled whole hoist cable down causing switches too reverse. Had to roll all way out to get switches back to										
3617227	A3-3CS2-03 -	GS11574	A3-3CS2-03	CLOS	ECM	11/6/22	5:27:00 AM	11/6/22	5:30:00 AM	00:23	0.00
	Comments: line stopped running, cleared bag jam, ESTOP, reset line, RTS										
	Arrived at asset, inspected the asset, line stopped running, cleared bag jam and the line did not start running, I estopped & reset the line for										
3547820	A3-3MU20-12 bag	GS11585	A3-3ME-20	CLOS	ECM	8/4/22	12:05:00 PM	8/4/22	12:21:00 PM	00:46	0.00
	Comments: Ecall : Bag got jam in the belt, Cleared jam condition reset asset & RTS										
	went over to area 3 to 3MU-20 a bag got jam in the belt went over with some tools got the bag out double check the belt to make sure it										
3437917	A3-3CX1-12 - Wil	GS13156	A3-3CX1-12	CLOS	ECM	3/19/22	5:55:00 PM	3/19/22	6:02:00 PM	00:15	0.00
	Comments: Comment										
	Verified by Jaime.										
3599472	A3-3TC7-02 -	GS11669	A3-3TC7-02	CLOS	ECM	10/15/22	4:40:00 AM	10/15/22	4:58:00 AM	00:20	0.00
	Comments: Unusual noise, cladding was rubbing, took off cladding, adjusted cladding, RTS.										
3460221	A3-3MS2-12 -	GS13188	A3-3MS2-12	CLOS	ECM	4/15/22	8:43:00 AM	4/15/22	12:00:00 PM	06:34	1,485.34
	Comments: Ecall : Belt not moving, Replaced bad clutch and motor & RTS										
	arrived at asset inspected asset motor and clutch air-gapped clutch and tried running motor and clutch but would not run advised BHS of i										
3550733	A3-3MS2-12	GS13188	A3-3MS2-12	CLOS	ECM	8/17/22	6:59:00 PM	8/17/22	7:01:00 PM	00:02	0.00
	Comments: ECALL was canceled while in route to call.										
3581942	A3-3MS2-12 belt	GS13188	A3-3MS2-12	CLOS	ECM	9/26/22	11:44:00 AM	9/26/22	1:30:00 PM	01:46	401.61
	Comments: Arrived at the asset, removed damaged belt, installed new belt, tracked, tested, RTS										
	Arrived at the asset, removed damaged belt, installed new belt, tracked, tested, RTS										
3525596	A3-3MS2-18 jam	GS13194	A3-3MS2-18	CLOS	ECM	7/9/22	10:28:00 AM	7/9/22	10:42:00 AM	00:14	0.00
	Comments: Ecall : Bag jam, Cleared jam condition Reset asset and RTS										
	arrived at asset identified bag jam removed bags that were jammed inspected and wiped clean photo eyes and reflectors E-stop reset cleared										
3550368	A3-3MS2-18	GS13194	A3-3MS2-18	CLOS	ECM	8/14/22	10:45:00 AM	8/14/22	2:27:00 PM	06:49	17.52
	Comments: cut broken lacing, relaced belt on both sides, pinned belt, tensioned, tracked belt, tested, RTS										
	arrived at asset, diagnosed problem went to parts, received parts, went back to asset, received lacing machine, cut broken lacing, relaced										
3455484	A7-2CL5-01	GS10498	A7-2CL5-01	CLOS	ECM	4/9/22	7:04:00 AM	4/9/22	7:17:00 AM	00:18	0.00
	Comments: Ecall : Multiple jams, Tested encoder and RTS										
	went to asset inspect found encoder going bad topping on encoder couple times start working normally tested called back in service										
3455498	A7-2CL5-01 -	GS10498	A7-2CL5-01	CLOS	ECM	4/9/22	9:55:00 AM	4/9/22	10:34:00 AM	00:50	177.62

Comments: Ecall : Multiple jams, Replaced old encoder and RTS
went to parts to pick up new encoder came back to asset removed old encoder installed new tested called back in service

3480685	2CL5-01 has a jam which will not	GS10498	A7-2CL5-01	CLOS E	ECM	5/18/22	12:01:00 PM	5/18/22	12:09:00 PM	00:08	0.00

Comments: Ecall : Multiple jams, Realigned photo eye reset jam condition & RTS
inspected asset jams were occurring every time the line started checked the photo eye and it was not hitting the reflector adjusted the photo

3577354	A7-2CL5-01 - multiple jams	GS10498	A7-2CL5-01	CLOS E	ECM	9/16/22	5:45:00 PM	9/16/22	5:54:00 PM	00:30	0.00

Comments: jam occuring, SE cleared jam, adjusted P/E, loose, tightened P/E, aligned correctly, monitored
Arrived at asset, noticing a jam occurring, SE was in the act of clearing jam, I adjusted photo-eye and noticed it was bit loose, tightened up

3500570	A7-2CL5-04 SE reporting belt not	GS10501	A7-2CL5-04	CLOS E	ECM	6/4/22	9:41:00 AM	6/4/22	11:39:00 AM	03:56	1,007.50

Comments: Ecall : Belt not running, Replaced bad motor and clutch & RTS
arrived at asset inspected belt for any issue inspected motor and clutch and identified it needed replace as motor and clutch not working

3500661	A7-2CL5-04 overload	GS10501	A7-2CL5-04	CLOS E	ECM	6/5/22	9:21:00 AM	6/5/22	10:16:00 AM	01:52	54.45

Comments: ECALL: inspected, overload not reset, replaced heater, overload reset, line started up, RTS
Inspected asset, checked motor, checked panel, overload not reset, replaced heater, overload reset, line started up, called back in service

3490709	A3-3SP25-DIV2 overload	GS13167	A3-3SP25-DIV2	CLOS E	ECM	6/1/22	6:36:00 PM	6/1/22	6:51:00 PM	00:24	0.00

Comments: ECALL- Diverter overload, reset overload via MCP, overload cleared, RTS.

3500360	A3-3SP25-DIV2 - BEARING AND	GS13167	A3-3SP25-DIV2	CLOS E	ECM	6/2/22	1:08:00 PM	6/2/22	4:00:00 PM	05:18	14.67

Comments: Ecall : New paddle belt & bearing, Replaced old paddle belt & bearing & RTS
Properly uninstalled & reinstalled new parts RTS monitored missed ETR due to hole needing to be Re-tapped

3555726	3SP25 DIV2 is being worked on	GS13167	A3-3SP25-DIV2	CLOS E	ECM	8/26/22	6:52:00 AM	8/26/22	7:32:00 AM	00:58	0.00

Comments: Ecall : Failed to cycle, Reset breaker & RTS follow up needed
arrived to asset turned asset on paddle cycled on their own shut off homed paddle released solenoid turn DIV on was able to cycle DIV once

3555742	3SP25-DIV will not cycle	GS13167	A3-3SP25-DIV2	CLOS E	ECM	8/26/22	12:00:00 PM	8/26/22	12:47:00 PM	01:50	0.00

Comments: Ecall : Failed to cycled, Replaced broken hardware on asset & RTS
arrived to asset Bujar was inspecting unit discovered broken hardware on paddle arm Dazara and I went to get new hardware Dazara & I

3555796	A3-3SP25-DIV2 multiple excessive	GS13167	A3-3SP25-DIV2	CLOS E	ECM	8/27/22	8:40:00 AM	8/27/22	9:26:00 AM	00:46	0.00

Comments: Ecall : Multiple proxy faults, Made a few adjustments to proxy and RTS
found proxy slid over notified BHS that I had to adjust proxy made a few adjustments and requested BHS to send bags at 855, by 926

3570520	Failed proximity switch: A3-3SP25	GS13167	A3-3SP25-DIV2	CLOS E	ECM	9/7/22	7:38:00 AM	9/7/22	9:19:00 AM	01:52	5.91

Comments: Ecall : Jam won't clear, Replaced broken shoulder bolt & RTS
arrived at asset diagnosed problem noticed shoulder bolt broke removed bottom cover went to received bolt went back to asset applied new

3577258	3SP25-DIV2 has a proxy failure	GS13167	A3-3SP25-DIV2	CLOS E	ECM	9/15/22	11:29:00 AM	9/15/22	4:12:00 PM	14:09	0.00

Comments: Ecall : Diverter jam did not want to cycle, Made adjustment to clutch ring & tie rod & RTS
went over to asset and clear the jams I try to cycle it and didn't work I troubleshoot it and did not want to work either I call for assistance we

3577312	A3-3SP25-DIV2	GS13167	A3-3SP25-DIV2	CLOS E	ECM	9/16/22	5:45:00 AM	9/16/22	6:06:00 AM	01:24	0.00

Comments: Ecall : Failed to retract, Reattached arm cycled & RTS
arrived to asset identified problem reattached arm tested cycle called back in service

3594476	3SP25-DIV2 has a motor overload	GS13167	A3-3SP25-DIV2	CLOS E	ECM	10/6/22	9:40:00 AM	10/6/22	10:55:00 AM	04:30	181.41

Comments: belt : Motor overload, Replaced bad paddle belt & serpentine belt cleared overload & RTS
arrived at asset upon inspection identified outer paddle belt needed replace headed to parts as I made my way back from parts tech at asset

3548192	A3-3SP25-DIV2 loud noise	GS13167	A3-3SP25-DIV2	CLOS E	ECM	8/8/22	7:55:00 AM	8/8/22	8:40:00 AM	01:15	3,623.80

Comments: clutch having issues cycling, clutch going bad, told BHS it will be fixed at night, RTS
Arrived at asset and inspected to see if anything was broken. Observed the clutch having problems cycling. Determined the clutch was going

3555535	A3-3SP25-DIV2 SE reporting	GS13167	A3-3SP25-DIV2	CLOS E	ECM	8/24/22	3:29:00 PM	8/24/22	7:20:00 PM	06:56	7,272.56

Comments: clutch bad, remove and replaced clutch and paddle chain then jumped sprocket tooth. will follow up
arrive to asset, estop diverter and made a grinding noise. disconnect and take cover turned diverter on. inspected unit and turned unit off.

3555762	A3-3SP25-DIV2 /Overload	GS13167	A3-3SP25-DIV2	CLOS E	ECM	8/26/22	8:04:00 PM	8/26/22	8:17:00 PM	00:25	0.00

Comments: Reset overload, clear, RTS. overload again, disconnect, OOS
Reset overload, clear, RTS. overload again, disconnect, OOS

3555958	3SP25 DIV2 is receiving multiple	GS13167	A3-3SP25-DIV2	CLOS E	ECM	8/29/22	8:37:00 AM	8/29/22	9:15:00 AM	00:38	0.00

Comments: troubleshot div, multiple fault, no issue, P/E & reflector dirty, cleaned, tested, RTS
troubleshot the diverter to see was cause the multiple fault, there was nothing wrong with the diverter, but the photo-eye and reflector were

3577286	A3-3SP25-DIV2 failed to proxy	GS13167	A3-3SP25-DIV2	CLOS E	ECM	9/15/22	4:49:00 PM	9/15/22	5:33:00 PM	00:44	0.00

Comments: reset failed proxy call back in service

3555306	Replace clutch; A3-3SP25-DIV2	GS13167	A3-3SP25-DIV2	CLOS E	ECM	8/22/22	4:00:00 AM	8/22/22	6:45:00 AM	03:05	0.00

Per JSM Bag 1 re-open work once work recommences on this asset.

3556056	A3-3SP25-DIV2 multiple failed to	GS13167	A3-3SP25-DIV2	CLOS E	ECM	8/30/22	11:34:00 AM	8/30/22	11:55:00 AM	00:26	0.00

Comments: adjusted proxy, tested DIV, running ok, RTS
troubleshot the DIV, found one of the proxy need to be adjusted, i adjusted the proxy, after that I tested the diverter, it was running very fir

3594471	A3-3SP25-DIV2 Overdose	GS13167	A3-3SP25-DIV2	CLOS E	ECM	10/6/22	6:22:00 AM	10/6/22	6:33:00 AM	00:18	0.00

Comments: Cleared overload, notice asset needs a new paddle belt, passing to 1st shift, RTS.
On arrival I inspected the asset and cleared the overload, but the Diverter needs a new paddle belt so I am passing the corrective to the 1st

3595023	Loud noise (something mouth	GS13167	A3-3SP25-DIV2	CLOS E	ECM	10/12/22	5:15:00 AM	10/12/22	6:15:00 AM	02:00	165.78

Comments: Replace damage paddle belt with a new one, RTS.

3385522	A3-3SP24-DIV2	GS13168	A3-3SP24-DIV2	CLOSE	ECM		1/11/22	4:35:00 AM	1/11/22	5:03:00 AM	00:35	0.00
	Comments: ECALL: Not cycling, set screws loose, tighten up the set screw, cycled, RTS											
	Asset was not cycling, one of the set screws were loose, so I tighten up the set screw so the diverter can cycle, asset is now back in service											
3385703	A3-3SP24-DIV2 not in auto	GS13168	A3-3SP24-DIV2	CLOSE	ECM		1/12/22	4:38:00 PM	1/12/22	6:48:00 PM	02:52	132.81
	Comments: ECALL: bad taper locka nd bad cog belt, installed new parts and test asset. RTS											
	fond motor was running, initially did not think gearbox was working, dropped cover and found drive pulley sheave was weak./ need to repalce it											
3393771	3SP24-DIV2 has a jam which will	GS13168	A3-3SP24-DIV2	CLOSE	ECM		1/26/22	8:25:00 AM	1/26/22	2:08:00 PM	12:32	3,966.36
	Comments: Ecall : Bad clutch, Replaced bad clusthe and RTS											
	1st Shift :											
	inspected asset check clutch notice it is bad go to parts got new clutch, shaft assemble together pass to 2nd shift.											
	2nd Shift :											
	went to asset installed new clutch tested called back in service											
3469252	A3-3SP24-DIV2 not cycling	GS13168	A3-3SP24-DIV2	CLOSE	ECM		4/29/22	4:50:00 AM	4/29/22	5:16:00 AM	00:26	0.00
	Comments: ECALL-Reducer pulley drop down, removed cover and push pulley back up, tighten set screws, test, RTS											
3469350	A3-3SP24-DIV2 Failed to Retest	GS13168	A3-3SP24-DIV2	CLOSE	ECM		4/30/22	8:00:00 AM	4/30/22	10:41:00 AM	05:07	3,669.01
	Comments: ECALL- R/R old clutch and bearing with new one, tested, RTS. Observed											
3577320	A3-3SP24-DIV2	GS13168	A3-3SP24-DIV2	CLOSE	ECM		9/16/22	8:29:00 AM	9/16/22	9:16:00 AM	02:10	163.66
	Comments: Ecall : Broken cog belt, Replaced broken cog belt & RTS											
	went to asset found reducer sprocket key came off and belt damaged waiting on supervisor to drop parts reinstalled belt tested adjusted											
3534023	A3-3SP24-DIV2 motor overheat	GS13168	A3-3SP24-DIV2	CLOSE	ECM		7/21/22	5:39:00 AM	7/21/22	6:03:00 AM	00:48	0.00
	Comments: MCP panel reset, cycled, tested RTS.											
	Located asset, MCP panel reset, cycled, tested RTS.											
3570557	3SP24 DIV2 will not cycle	GS13168	A3-3SP24-DIV2	CLOSE	ECM		9/7/22	5:41:00 PM	9/7/22	5:43:00 PM	00:02	0.00
	Comments: called BHS, told them we had ECALL for the asset, this ECALL should be on 0560											
	called BHS, told them we had ECALL for the asset, this ECALL should be on 0560											
3570560	A3-3SP24-DIV2 /Broken clutch	GS13168	A3-3SP24-DIV2	CLOSE	ECM		9/7/22	5:41:00 PM	9/7/22	7:11:00 PM	01:44	18.03
	Comments: reducer pulley key came out, taper lock worn, got part, installed, tightened, test, RTS											
	Arrived at asset, inspected DIV, upon inspected identified reducer pulley key came out and taper lock worn up, advised supervisor of issue,											
	was given the part to install to asset. Installed, tightened, tested, RTS											
3619783	3MS1-06 is losing bags	GS13179	A3-3MS1-06	CLOSE	ECM		11/16/22	12:03:00 PM	11/16/22	12:13:00 PM	00:20	0.00
	Comments: Checked photo-eye and wiped reflectors, eyes were tight. RTS.											
	Checked photo-eye and wiped reflectors, eyes were tight, RTS.											
	[redacted]											
	Caller via phone, SR created later.											
3594756	A3-3MS2-05 shaft speeder fault	GS13181	A3-3MS2-05	CLOSE	ECM		10/9/22	8:36:00 AM	10/9/22	10:20:00 AM	03:28	1,609.43
	Comments: clutch bad, removed clutch and motor, replaced both, mounted, adjusted, tested, RTS											
	inspected, clutch was bad, got parts, removed old clutch and motor, wired new clutch and motor, mounted, adjusted, tested, RTS											
3485306	A3-3MS2-07-Belt needs to be	GS13183	A3-3MS2-07	CLOSE	ECM		5/22/22	11:19:00 PM	5/23/22	1:55:00 AM	05:12	182.27
	Comments: ECALL:Assessed situation, removed old belt, measured,made new belt, installed & tracked new belt RTS											
	Assessed situation, removed old belt, measured and made new belt, installed and tracked new belt, called back into service											
3550372	A3-3MS2-13 SE unable to start up	GS13189	A3-3MS2-13	CLOSE	ECM		8/14/22	10:44:00 AM	8/15/22	12:00:00 AM	26:07	462.24
	Comments: adjusted loose cable, not working,replaced clutch, break module, looped it into contactor next											
	inspect asset, checked all cables at motor, disconnect HOA, checked fuses, made adjustment to loose cable, not working, keep											
	replaced clutch, break module, card input, still same issue, went to panel, found that 120 going into contactor was not engaging contactor so											
3390205	A3-3MS2-14 overload	GS13190	A3-3MS2-14	CLOSE	ECM		1/13/22	6:44:00 PM	1/13/22	8:21:00 PM	01:46	1,460.46
	Comments: ECALL: bad motor and clutch, replaced both and test asset. RTS											
	go to MCC,. reset and overload came back, check heaters and all wires to contactor are tight reset again and overload came back. remove											
3433196	3MS2-14 has a jam which will not	GS13190	A3-3MS2-14	CLOSE	ECM		3/15/22	12:02:00 PM	3/15/22	12:06:00 PM	00:08	0.00
	Comments: ECALL:inspected line it was running ok, Southeast cleared jam, inspected line for a little bit,RTS											
	inspected line it was running ok, Southeast cleared jam, inspected line for a little bit, after, called it in											
3602615	A3-3CLM2-08 - MOTOR	GS13725	A3-3CLM2-08	CLOSE	ECM		10/22/22	4:27:00 PM	10/22/22	4:40:00 PM	00:13	0.00
	Comments: inspected, lot of bags on line, spaced out bags, cleared overload, tested, RTS, monitor											
	inspected, lot of bags on line, spaced out bags, cleared overload, tested, RTS, monitor											
3408869	Multiple bag jams A3-3ME-06	GS13223	A3-3ME-02	CLOSE	ECM		2/8/22	7:50:00 AM	2/8/22	2:00:00 PM	17:30	2,210.18
	Comments: ECALL: Bad bellt, roller, bearing , guide wheel bracket, replaced with new, tested, monitored,RTS											
	lock out was used on asset, inspected the asset, the belt was coming apart and come apart from the guide wheels, since it was the drive											
3599474	A3-3SS-501 making loud noise	GS13327	A3-3SS-501	CLOSE	ECM		10/15/22	5:39:00 AM	10/15/22	6:10:00 AM	00:31	0.00
	Comments: Making noise-belt need to be tighten, tighten belt, tracked, RTS.											
3413195	A4-4SS3-DIV bag stuck on diverter	GS12738	A4-4SS3-DIV	CLOSE	ECM		2/11/22	7:53:00 AM	2/11/22	8:24:00 AM	01:24	0.00
	Comments: ECALL:paddles misaligned,paddle arm loose causing misaligned,adjusted,tightened,tested, RTS											
	Arrived at asset, inspected and identified paddles were misaligned, also identified paddle arm came loose causing the paddles to bed											
3446324	duplicate	GS12738	A4-4SS3-DIV	CLOSE	ECM		3/31/22	7:23:00 AM	3/31/22	7:23:00 AM	00:00	0.00

3446449	A4-4SS3-DIV failed to return	GS12738	A4-4SS3-DIV	CLOSED	ECM		4/1/22	11:08:00 AM	4/1/22	11:45:00 AM	01:14	0.00
	Comments: Ecall : DIV fault, Tightened loose servo & RTS got there DIV wasn't working inspected DIV started troubleshooting and notice the wire of servo was loose so I tightened it then cycle it											
3517408	A4-4SS3-DIV - multiple jams	GS12738	A4-4SS3-DIV	CLOSED	ECM		7/6/22	11:10:00 AM	7/6/22	11:56:00 AM	00:57	0.00
	Comments: Ecall : Diverter fault, Made adjustments to belt & motor & RTS troubleshooting the diverter and found out one of the paddle belts top guard was rip off and stopped the belt to spin because the guard was											
3446310	4SS3-DIV is making a loud	GS12738	A4-4SS3-DIV	CLOSED	ECM		3/31/22	7:16:00 AM	3/31/22	8:12:00 AM	00:56	0.00
	Comments: ECALL: loose hardware, adjusted hardware and test diverter. RTS Arrived to asset. First noticed a lock nut for one of the tie rods loose. Notified BHS and asked for line to be capped. BHS capped line. I put											
3460551	4SS3-DIV one of the paddle arms is	GS12738	A4-4SS3-DIV	CLOSED	ECM		4/18/22	5:30:00 AM	4/18/22	5:51:00 AM	00:21	0.00
	Comments: ECALL:paddle built came off of roller, put belt back on roller secured belt, ran paddle belts, RTS Went to asset, paddle built came off of roller, put belt back on roller secured belt, ran paddle belts checked out, called back in service											
3599419	4SS3-DIV has a jam which will not	GS12738	A4-4SS3-DIV	CLOSED	ECM		10/14/22	11:40:00 AM	10/14/22	11:45:00 AM	00:15	0.00
	Comments: Asset was cycling bags to the line and running, monitored for a while, RTS.											
3464356	A3-3ALCL-05 belt not running	GS13108	A3-3ALCL-05	CLOSED	ECM		4/22/22	6:05:00 AM	4/22/22	7:00:00 AM	02:10	1,024.31
	Comments: Install new belt, tension it, install guarding, RTS.											
3503447	Multiple bag jams A3-3ALCL-05	GS13108	A3-3ALCL-05	CLOSED	ECM		6/15/22	5:42:00 AM	6/15/22	6:20:00 AM	00:48	0.00
	Comments: Ecall : Multiple bag jams, Cleared fault tightened belt & RTS arrived inspected asset cleared all faults tightened belt call it back in service											
3539227	A3-3ALCL-05 - Multiple Jams	GS13108	A3-3ALCL-05	CLOSED	ECM		8/1/22	2:59:00 PM	8/1/22	7:25:00 PM	04:16	885.64
	Comments: Belt guide broke, replaced roller, belt, adjusted, tensioned, tested, RTS (lock out was used) arrived at asset, belt guide was broke, went to parts to get belt, pully and bolts, removed the belt and bearings to remove the roller. placed Ecall handed over from 1st shift, troubleshot, found belt needed tension, belt was tightened, tested, RTS											
3517345	A3-3ALCL-05 SE belt not running	GS13108	A3-3ALCL-05	CLOSED	ECM		7/5/22	6:31:00 PM	7/5/22	7:27:00 PM	00:59	19.82
	Comments: motor pulley V-belt had ripped completely breaking, replaced pulley belt, RTS on arrival, found the motor pulley V-belt had ripped completely breaking, so replaced the pulley belt to called back in service											
3577537	A3-3ALCL-05 - Multiple Jams	GS13108	A3-3ALCL-05	CLOSED	ECM		9/19/22	5:44:00 AM	9/19/22	7:00:00 AM	02:22	1,965.85
	Comments: found bad clutch, went to parts, got motor and clutch, installed motor and clutch, tested, RTS Went to asset, found bad clutch, went to parts, got motor and clutch, installed motor and clutch, tested, RTS											
3421177	A3-3ALCL-08 - Separated Lacin	GS13111	A3-3ALCL-08	CLOSED	ECM		2/28/22	1:37:00 PM	2/28/22	1:55:00 PM	00:24	0.00
	Comments: Damaged lacing. Arrived, inspected, needs F/U to replace lacing.											
3408698	A3-3ML1-06 - Motor Overload	GS13128	A3-3ML1-06	CLOSED	ECM		2/5/22	4:31:00 PM	2/5/22	4:41:00 PM	00:15	0.00
	Comments: Comment Verified by Robert.											
3413192	A3-3ML1-06 Multiple motor	GS13128	A3-3ML1-06	CLOSED	ECM		2/11/22	7:33:00 AM	2/11/22	7:43:00 AM	00:44	0.00
	Comments: ECALL: went to panel, reset overload, monitored to see if returns, RTS Arrived to asset, went to panel, reset overload, monitored asset to see iif overload returns, line has several bag causing motor to stat and											
3413308	A3-3ML1-06-overload	GS13128	A3-3ML1-06	CLOSED	ECM		2/12/22	5:49:00 PM	2/12/22	6:26:00 PM	00:37	0.00
	Comments: ECALL: cleared the overload,line back running, overload again,cleared at panel, monitored,RTS went to the MCP panel box to clear the overload, got the line back running and overload again so went back to the MCP panel box to clear											
3413198	A3-3ML1-06 - Motor Overload	GS13128	A3-3ML1-06	CLOSED	ECM		2/11/22	9:10:00 AM	2/11/22	9:35:00 AM	00:50	0.00
	Comments: Comment Verified by Jesus.											
3413307	A3-3ML1-06-Overload	GS13128	A3-3ML1-06	CLOSED	ECM		2/12/22	5:31:00 PM	2/12/22	5:48:00 PM	00:17	0.00
	Comments: Comment Verified by Carl.											
3413557	A3-3ML1-06 Motor Overload	GS13128	A3-3ML1-06	CLOSED	ECM		2/15/22	4:52:00 AM	2/15/22	4:59:00 AM	00:07	0.00
	Comments: ECALL:Went to MCP, cleared overload, called back in service Went to MCP, cleared overload, called back in service											
3446659	A3-3ML1-06 Motor Overload	GS13128	A3-3ML1-06	CLOSED	ECM		4/4/22	5:46:00 AM	4/4/22	6:02:00 AM	00:16	0.00
	Comments: ECALL:Asset assessed for reported issue, overload was cleared, asset tested, RTS Asset assessed for reported issue, overload was cleared, asset tested, asset returned to service											
3517002	Motor overload; A3-3ML1-06	GS13128	A3-3ML1-06	CLOSED	ECM		7/3/22	5:55:00 AM	7/3/22	6:01:00 AM	00:06	0.00
	Comments: went to MCP, reset overload, back in service											
3530835	A3-3ML1-06 Motor Overload	GS13128	A3-3ML1-06	CLOSED	ECM		7/18/22	5:39:00 AM	7/18/22	5:59:00 AM	00:20	0.00
	Comments: asset assessed for issue, overload was reset, returned to service											
3534101	A3-3ML1-06 motor overload	GS13128	A3-3ML1-06	CLOSED	ECM		7/22/22	6:08:00 AM	7/22/22	6:18:00 AM	00:10	0.00
	Comments: Cleared overload, checked for obstructions, RTS.											
3619429	A3-3ML1-06 - JAM	GS13128	A3-3ML1-06	CLOSED	ECM		11/12/22	7:09:00 PM	11/12/22	7:45:00 PM	00:36	0.00
	Comments: arrived, found photo-eye not reading correctly, cleaned and adjusted, tested, RTS arrived, found photo-eye not reading correctly, cleaned and adjusted, tested, RTS											

3619448	A3-3ML1-06 - Motor Overload	GS13128	A3-3ML1-06	CLOS	ECM	11/13/22	5:14:00 AM	11/13/22	5:15:00 AM	00:14	0.00
	Comments: Reset overload, back in service, loosen belt (too tight)										
3619536	A3-3ML1-06 - Motor Overload	GS13128	A3-3ML1-06	CLOS	ECM	11/14/22	5:30:00 AM	11/14/22	5:34:00 AM	00:04	0.00
	Comments: was near asset, cleared overload, RTS										
3619629	A3-3ML1-06 motor overload	GS13128	A3-3ML1-06	CLOS	ECM	11/15/22	5:26:00 AM	11/15/22	5:28:00 AM	00:02	0.00
	Comments: Went to asset, reset MCP, tested, RTS										
3624247	A3-3ML1-06 Overload	GS13128	A3-3ML1-06	CLOS	ECM	11/18/22	5:20:00 AM	11/18/22	5:35:00 AM	00:20	0.00
	Comments: E-stop, restarted line, check panel, reset overload, reset line , tested line, RTS.										
3507968	A3-3ML1-12 belt dipper	GS13135	A3-3ML1-12	CLOS	ECM	6/16/22	10:34:00 AM	6/16/22	10:50:00 AM	00:16	0.00
	Comments: Ecall : Belt rip, Made dog ear on belting & RTS, follow up for Dutchmen to be replaced										
	got there was lacing & was rip cut doggy on one corner Dutchmen started was fine monitor it call back in service make a corrective to cha										
3390583	GPU-09 DETTACHING	GS13539	GPU-09	CLOS	ECM	1/18/22	10:18:00 AM	1/18/22	10:28:00 AM	00:21	0.00
	Comments: gpu-09 check and tested the gpu and is working fine the problem is the plane										
	Tested the gpu and check is working fine the problem is the plane										
3376618	Gate 09 GPU NO PWR	GS13539	GPU-09	CLOS	ECM	1/2/22	7:50:00 AM	1/2/22	7:59:00 AM	00:09	0.00
	Comments: ECALL:I check and tested the power is fine the problem is the plane										
3525682	Gate 9 GPU	GS13539	GPU-09	CLOS	ECM	7/10/22	2:07:00 AM	7/10/22	2:16:00 AM	00:03	0.00
	Comments: gpu-09										
	Gpu working fine, wasn't plugged in all the way in back in service										
3555727	Gate 09 GPU is inop	GS13539	GPU-09	CLOS	ECM	8/26/22	7:32:00 AM	8/26/22	7:49:00 AM	00:17	0.00
	Comments: Gpu inop										
	No plane was there. Tested the GPU using a test head and it worked fine.										
3555784	Gate 09 Head is warm // drop the	GS13539	GPU-09	CLOS	ECM	8/27/22	5:34:00 AM	8/27/22	6:12:00 AM	00:38	390.92
	Comments: gpu dropping/cable hot										
	Found that the GPU would go into an e&f fault shortly after starting it while a test head was on the cable. Replaced the nose piece with one										
3555849	Gate 09 GPU CABLE HEAD	GS13539	GPU-09	CLOS	ECM	8/27/22	6:42:00 PM	8/27/22	6:51:00 PM	00:09	0.00
	Comments: GPU-09 GPU cable head										
	arrived at gate, checking the GPU using the test head… output voltage and E&F reading is accurate.										
3555988	Gate 9-GPU issue WO355598(	GS13539	GPU-09	CLOS	ECM	8/29/22	4:14:00 PM	8/29/22	4:34:00 PM	00:20	0.00
	Comments: GPU 9										
	Airline wasn't using cable when we arrived. We verified wa storming with 116 bolts on all phases and 27 volts on E/F.										
3569986	GPU head loose; drops power	GS13539	GPU-09	CLOS	ECM	9/1/22	3:28:00 PM	9/1/22	6:10:00 PM	00:20	0.00
	Comments: Tightened head GPU nose, ran test head, GPU reading were good, RTS.										
3570333	Gate 9 GPU	GS13539	GPU-09	CLOS	ECM	9/5/22	3:35:00 AM	9/5/22	5:25:00 AM	02:50	0.00
	Comments: GPU was operational as of 05:25, techs waiting to test GPU on plane before calling back.										
3572724	Gate 9 GPU	GS13539	GPU-09	CLOS	ECM	9/12/22	3:45:00 AM	9/12/22	4:39:00 AM	01:18	0.00
	Comments: check and troubleshot GPU. tested and it is working normal. tail # N569JB										
3572401	Gate 09 GPU is drop in	GS13539	GPU-09	CLOS	ECM	9/8/22	11:43:00 AM	9/8/22	11:58:00 AM	00:15	0.00
	Comments: Gpu dropping										
	Gpu cable was plugged into a plane and running. No pilots were present.										
3572473	Gate 09 GPU keeps falling of	GS13539	GPU-09	CLOS	ECM	9/9/22	8:42:00 AM	9/9/22	8:56:00 AM	00:14	0.00
	Comments: Gpu inop										
	Plane was in the process of leaving the gate so I couldn't test it on the plane. Inspected the nose piece and it was good, tested the gpu using										
3581740	Gate 9 GPU	GS13539	GPU-09	CLOS	ECM	9/24/22	9:54:00 PM	9/24/22	10:05:00 PM	00:22	0.00
	Comments: no issue found, ran test head verified operation N784JB										
3594738	Gate 9 GPU	GS13539	GPU-09	CLOS	ECM	10/9/22	12:05:00 AM	10/9/22	12:08:00 AM	00:03	0.00
	Comments: Gate-9 GPU										
	arrived at gate, checking the GPU… found out no issue. N584JB										
3594907	GATE 9 GPU IS DROPPING	GS13539	GPU-09	CLOS	ECM	10/10/22	11:00:00 PM	10/10/22	11:13:00 PM	00:12	0.00
	Comments: GPU 09										
	Cable wasn't plugged in fully. Once fully plugged in unit worked and connected without issue.										
3607288	Gate 09 GPU INOP	GS13539	GPU-09	CLOS	ECM	10/28/22	1:40:00 PM	10/28/22	2:20:00 PM	00:40	339.00
	Comments: GPU was not connecting due to worn nose pieces, replaced with new,tested, RTS										
	GPU was not connecting due to worn nose pieces, went and got a new nose piece, replaced old one with new one, tested it and it worked										
3607374	GPU-9 NOT WORKING	GS13539	GPU-09	CLOS	ECM	10/29/22	1:32:00 PM	10/29/22	1:53:00 PM	00:21	0.00
	Comments: GPU worked on test equipment, running on plane, connector looked worn										
	GPU worked on test equipment, get it running on the plane but there was no pilot to confirm, connector plug on the plane were black/ looked										
3607397	GPU-9 inop	GS13539	GPU-09	CLOS	ECM	10/29/22	6:38:00 PM	10/29/22	6:43:00 PM	00:05	0.00
	Comments: GPU-9 inop										
	arrived at gate, checking the GPU… found out no issue.										
3607535	GPU 09 Dropping power	GS13539	GPU-09	CLOS	ECM	10/30/22	11:02:00 PM	10/30/22	11:11:00 PM	00:26	0.00
	Comments: gpu not working										
	Gpu cable not properly plugged into aircraft. Re-plugged and gpu working properly. Called back in service.										

3607736	GPU-9 NOT WORKING	GS13539	GPU-09	CLOSED	ECM	11/2/22	8:58:00 AM	11/2/22	9:33:00 AM	00:38	0.00
	Comments: Reset GPU, and tested on the test head, set @ proper voltage, reset & tested, RTS.										
3617356	Gate 09 GPU INOP	GS13539	GPU-09	CLOSED	ECM	11/6/22	7:26:00 PM	11/6/22	7:42:00 PM	00:32	0.00
	Comments: pins severely worn and causing head to be loose even though brand new head, N634NX										
	unit would not connect to aircraft so we put on, test head, got all proper readings fro unit, found pins were severely worn and causing head to										
3617467	Gate 9 GPU	GS13539	GPU-09	CLOSED	ECM	11/8/22	12:20:00 AM	11/9/22	2:00:00 AM	07:03	4,051.73
	Comments: tried resetting, still faulted, changed aux & processor board, nothing changed. put old back in										
	GPU was faulted out when I arrived, tried resetting and still fault, put test had on and tried powering on and it was saying all kinds of different										
3594821	Gate 9 GPU	GS13539	GPU-09	CLOSED	ECM	10/10/22	1:32:00 AM	10/10/22	2:33:00 AM	01:01	0.00
	Comments: GPU 09										
	Had to reset power. Checked all fuses and found nothing wrong, Found aux board loose so tightened down. Turned power back on and it										
3599386	Gate 9 GPU	GS13539	GPU-09	CLOSED	ECM	10/14/22	2:00:00 AM	10/14/22	2:10:00 AM	00:10	0.00
	Comments: GPU-9										
	arrived at gate, checking the GPU using the test head, the output voltage and E&F reading is accurate. 507JT										
3602941	GATE 9 GPU INOP	GS13539	GPU-09	CLOSED	ECM	10/26/22	12:10:00 AM	10/26/22	12:35:00 AM	01:09	0.00
	Comments: GPU 09										
	Had and external error. Went through all fuses and were found good. Ensured chips were seated properly in processor board. Reset power.										
3602962	3602962 - GPU-09 NO GP	GS13539	GPU-09	CLOSED	ECM	10/26/22	8:46:00 AM	10/26/22	10:24:00 AM	01:41	0.00
	Comments: found E+F fault, also low input voltage, troubleshoot and found loose wire on and E+F fault.										
	found E+F fault, also low input voltage, troubleshoot and found loose wire on and E+F fault. GPU is now working and safe for operation.										
3607541	GPU 09 DROPPING	GS13539	GPU-09	CLOSED	ECM	10/31/22	1:30:00 AM	10/31/22	1:54:00 AM	01:06	0.00
	Comments: GPU 09										
	Ramp crew didn't have it plugged in correctly. Once fully plugged in unit powered on without issue.										
3617393	GPU-09 NOT WORKING	GS13539	GPU-09	CLOSED	ECM	11/7/22	8:13:00 AM	11/7/22	10:02:00 AM	01:49	0.00
	Comments: changed cable nose, GPU running normal, aircraft tail # N619NX										
3619499	Gate 9- GPU issues	GS13539	GPU-09	CLOSED	ECM	11/13/22	4:25:00 PM	11/13/22	6:50:00 PM	00:15	0.00
	Comments: GPU powered on, and operating on plane when we arrived.										
3619542	The GPU on gate 9 will not start up	GS13539	GPU-09	CLOSED	ECM	11/14/22	6:55:00 AM	11/14/22	7:00:00 AM	00:10	0.00
	Comments: GPU was working, tested also on test head equipment, unit was working fine										
	GPU was working, tested also on test head equipment, unit was working fine										
3619602	Gate 9 GPU	GS13539	GPU-09	CLOSED	ECM	11/14/22	10:06:00 PM	11/14/22	10:30:00 PM	00:47	0.00
	Comments: we put test head on and got 116volts on all phases and 26.5 volts on E/F, found no further issue										
	there was not plane parked on bridge, we put test head on and got 116volts on all phases and 26.5 volts on E/F, found no further issue										
3619840	GPU 09 Dropping power	GS13539	GPU-09	CLOSED	ECM	11/17/22	1:30:00 AM	11/17/22	1:34:00 AM	00:04	0.00
	Comments: multiple priority ECMs on PBB-74 and PBB-05 were responded to before GPU-09.										
3416716	gpu 22 not working	GS10970	GPU-22	CLOSED	ECM	2/23/22	5:49:00 PM	2/23/22	5:54:00 PM	00:08	0.00
	Comments: gpu-22 not working										
	Arrived at gate-22 for the gpu it was not hook to the plane I hook the gpu up and lights came on gpu back in service										
3500486	Gate 22 GPU INOP	GS10970	GPU-22	CLOSED	ECM	6/3/22	2:29:00 PM	6/3/22	2:45:00 PM	00:21	0.00
	Comments: Gpu inop										
	The cable hoist for cable 1 wouldn't move. Put on harness and got on top of the bridge. Opened up cable hoist and saw that the breaker was										
3385501	GPU-22 not working	GS10970	GPU-22	CLOSED	ECM	1/10/22	6:55:00 PM	1/10/22	7:04:00 PM	00:09	0.00
	Comments: GPU 22 not working, GPU cable not seated correctly to aircraft, reseated and RTS										
3398650	Gate 22 GPU NO PWR	GS10970	GPU-22	CLOSED	ECM	1/31/22	8:55:00 AM	1/31/22	8:56:00 AM	00:02	0.00
	Comments: GPU-22, GPU on plane and is working										
3413379	Gate 22-GPU not working	GS10970	GPU-22	CLOSED	ECM	2/13/22	7:15:00 PM	2/13/22	7:22:00 PM	00:07	0.00
	Comments: ECALL: not hooked, plugged the gpu into the plane and turn it on light came on back in service										
3421036	Gate 22-GPU not working	GS10970	GPU-22	CLOSED	ECM	2/26/22	7:15:00 PM	2/26/22	7:28:00 PM	00:13	0.00
	Comments: Gate-22 GPU not working										
	arrived at gate, checking the GPU… found out no issue. N383FR										
3442950	GPU 22 Dropping power	GS10970	GPU-22	CLOSED	ECM	3/24/22	10:24:00 PM	3/24/22	10:26:00 PM	00:02	0.00
	Comments: GPU-22 Dropping power										
	Arrived at gate, checking the GPU…it's dropping power issue, reset and testing.. back in service. Tail # N373FR										
3480332	GPU - GATE 22 INOP	GS10970	GPU-22	CLOSED	ECM	5/14/22	4:17:00 PM	5/14/22	4:35:00 PM	00:18	0.00
	Comments: Gate-22 GPU Inop										
	Arrived at gate, checking the GPU… found out no issue. Tail # 514NK										
3442987	Gate 22 GPU Inop	GS10970	GPU-22	CLOSED	ECM	3/25/22	9:00:00 AM	3/25/22	1:00:00 PM	03:27	4,796.61
	Comments: GPU 22 not working internal voltage error AC module #2 bad										
	Order part on tablet, parts had to pick up from Material control. Part arrived and installed test unit voltage is 116:7 Retuned unit bad to										
3489968	22 gpu	GS10970	GPU-22	CLOSED	ECM	5/26/22	3:00:00 PM	5/26/22	3:12:00 PM	00:12	0.00
	Comments: tested both cable got good reading--gpu would not stay on plane. GPU is good. Issue w/ plane.										
3501054	The jet bridge will not move on gate	GS10970	GPU-22	CLOSED	ECM	6/8/22	10:02:00 AM	6/8/22	10:22:00 AM	00:20	0.00
	Comments: PBB-22										

						Arrive bridge is retract limit, plane parked on wrong line, wait for plane to move back to correct line. Bypass out of retract and watch gate pull					
3503088	GATE 22 GPU INOP	GS10970	GPU-22	CLOSE	ECM	6/11/22	11:09:00 PM	6/11/22	11:23:00 PM	00:14	0.00
		Comments: arrived at gate, checking the GPU… found out no issue. N601NK									
3530507	GROUND POWER KEEP	GS10970	GPU-22	CLOSE	ECM	7/14/22	3:34:00 PM	7/14/22	4:02:00 PM	00:28	0.00
		Comments: gpu-22 dropping									
		arrived at gate-22 for the gpu keeps dropping I had tested it and both cables are good got good reading from both and the bridge was in a									
3530562	Gate 22 issue with gpu cord	GS10970	GPU-22	CLOSE	ECM	7/15/22	7:51:00 AM	7/15/22	8:34:00 AM	00:43	327.80
		Comments: Gpu inop									
		Responded to other calls before this one. Went to gate and inspected the cables. Found that the nose piece on cable 1 was very worn. Went									
3547897	Gate 22 GPU	GS10970	GPU-22	CLOSE	ECM	8/5/22	2:20:00 AM	8/5/22	2:25:00 AM	00:05	0.00
		Comments: Gate-22 GPU									
		arrived at gate, checking the GPU… found out no issue. Tail # N959JB									
3570241	GPU 22 hoist stuck	GS10970	GPU-22	CLOSE	ECM	9/3/22	9:43:00 PM	9/3/22	11:12:00 PM	02:27	349.00
		Comments: GPU-22 hoist cable									
		Arrive at gate, GPU hoist cable was tangled in hoist and began fraying. Hoist could not be moved up or down. Removed hoist cable and									
3577387	GPU-22 NOT MOVING	GS10970	GPU-22	CLOSE	ECM	9/17/22	9:00:00 AM	9/17/22	9:07:00 AM	00:07	0.00
		Comments: gpu inop									
		No one was at the gate. Tested the gpu and it worked fine.									
3577458	Gate 22 GPU is Inop	GS10970	GPU-22	CLOSE	ECM	9/18/22	6:07:00 AM	9/18/22	6:26:00 AM	00:38	0.00
		Comments: no issue, we checked, inspected, tested and GPU is working normal operation									
		we found no issue, we checked, inspected, tested and GPU is working normal operation									
		1. a) 115.5 B)115.5 C)115.2 E) 27.5 F) 27.5									
		2. a) 115.5 B) 115.5 C)115.2 E) 27.5 F) 27.5									
3586190	GPU-22 DROPPING	GS10970	GPU-22	CLOSE	ECM	10/3/22	7:48:00 AM	10/3/22	7:57:00 AM	00:09	0.00
		Comments: upon my arrival, GPU is working normal operation									
3599553	Gate 22 GPU	GS10970	GPU-22	CLOSE	ECM	10/16/22	2:09:00 AM	10/16/22	2:18:00 AM	00:09	0.00
		Comments: Gate-22 GPU									
		arrived at gate, checking the GPU… found out no issue. Tail # N952JB									
3619603	Gate 22 GPU	GS10970	GPU-22	CLOSE	ECM	11/14/22	10:32:00 PM	11/14/22	10:55:00 PM	00:23	0.00
		Comments: inspected asset, GPU "external error" persists, GPU scheduled for replacement									
3619668	GPU gate 22 not working	GS10970	GPU-22	CLOSE	ECM	11/15/22	3:40:00 PM	11/15/22	3:50:00 PM	00:10	0.00
		Comments: unit working upon arrival, connected to aircraft									
		unit working upon arrival, connected to aircraft									
3619812	22 gpu	GS10970	GPU-22	CLOSE	ECM	11/16/22	5:45:00 PM	11/16/22	6:00:00 PM	00:30	0.00
		Comments: Check GPU found no issues, RTS.									
3385213	GATE 42 GPU INOP	GS13553	GPU-42	CLOSE	ECM	1/7/22	1:49:00 AM	1/7/22	2:01:00 AM	00:23	0.00
		Comments: Ecall : GPU Inop. Arrived at gate, checking the GPU found out no issue. TAIL # N39415									
3398351	GPU gate 42 not turning on	GS13553	GPU-42	CLOSE	ECM	1/27/22	5:45:00 PM	1/27/22	11:36:00 PM	07:54	5,352.28
		Comments: Ecall… GPU INOP/Wont turn on									
		When we arrive to the call.. GPU was faulted out… showing a DSP inverter Fault (0500/001/0001 & 0500/001/0002)… if you go by the									
3437885	Gate 42 the gpu is not connecting	GS13553	GPU-42	CLOSE	ECM	3/19/22	11:18:00 AM	3/19/22	11:28:00 AM	00:16	0.00
		Comments: GPU NOT CONNECTING									
		Issue was an E & F fault. Fully plugged it into the plane and then turned it on. Worked fine after that.									
3455300	GPU-42 NOT WORKING	GS13553	GPU-42	CLOSE	ECM	4/7/22	5:34:00 PM	4/7/22	5:50:00 PM	00:16	0.00
		Comments: GPU-42 not working									
		Arrived at gate, checking the GPU… found out no issue.									
3416341	Gate 42-GPU not working	GS13553	GPU-42	CLOSE	ECM	2/19/22	7:32:00 PM	2/19/22	7:46:00 PM	00:14	0.00
		Comments: Gate-42 GPU not working									
		arrived at gate, checking the GPU… found out no issue.									
3433113	42 gpu	GS13553	GPU-42	CLOSE	ECM	3/14/22	5:07:00 PM	3/14/22	5:18:00 PM	00:11	0.00
		Comments: Operator error.Ground crew tried to start cable 1-not plugged into aircraft. Cable 2 plugged in									
		Operator error. Ground crew tried to start cable 1 which was not plugged into aircraft. Cable 2 was the one that was plugged in									
3433335	GPU cords (2) switched from	GS13553	GPU-42	CLOSE	ECM	3/16/22	4:48:00 PM	3/16/22	5:05:00 PM	00:17	0.00
		Comments: GPU-42									
		Switched cables to correct location. Cable 1 to hoist 1, cable 2 to hoist 2									
3477890	3477890 - GPU 42 - NO OP	GS13553	GPU-42	CLOSE	ECM	5/8/22	6:56:00 AM	5/8/22	7:03:00 AM	00:11	0.00
		Comments: gpu-42									
		Assisted for Pete									
3477943	gate 42 GPU dropped	GS13553	GPU-42	CLOSE	ECM	5/8/22	11:30:00 AM	5/8/22	11:36:00 AM	00:06	0.00
		Comments: gpu-42									
		No issue I'm Check and tested and is working fine									
3513645	GPU 42 Cable reset	GS13553	GPU-42	CLOSE	ECM	6/28/22	12:25:00 AM	6/28/22	3:00:00 AM	03:00	5.36
		Comments: troubleshot,bad fuse in aux board, replaced,tested, hooked to aircraft, no issue									
		after troubleshooting, found bad fuse in aux board, remove bad fuse and replaced with new tested unit and hooked up to aircraft, no further									

3585952	GPU-42 NOT WORKING	GS13553	GPU-42	CLOSE	ECM	9/30/22	6:11:00 PM	9/30/22	6:13:00 PM	00:02	0.00
	Comments: GPU 42 Emergency power button was pushed on accident shutting unit off. Reset button and powered unit on. Connected to plane without further										
3586183	3586183 - GPU 42 Power cord	GS13553	GPU-42	CLOSE	ECM	10/3/22	5:37:00 AM	10/3/22	5:55:00 AM	00:36	0.00
	Comments: cables were swap on the GPU hoist, we swapped it back in able to go back to normally operated Upon our arrival, we checked cable and found that the cables were swap on the GPU hoist, we swapped it back in able to go back to norn										
3555792	A3-3ME-10 SE unable to clear	GS13232	A3-3ME-10	CLOSE	ECM	8/27/22	8:25:00 AM	8/27/22	9:35:00 AM	01:20	17.12
	Comments: Ecall : Overload, Replaced blown fuses & RTS got there was multiple jams went to panel reset overload wasn't resetting so went and check fuse and was two blown out fuses then went to										
3586060	A3-3ME-10 Motor overload	GS13232	A3-3ME-10	CLOSE	ECM	10/2/22	4:20:00 AM	10/2/22	6:20:00 AM	04:00	698.15
	Comments: overload, identify issue, replaced motor and 3 fuses. test and RTS										
3586349	A3-3ME-10 motor overload	GS13232	A3-3ME-10	CLOSE	ECM	10/4/22	6:01:00 AM	10/4/22	9:00:00 AM	07:44	681.03
	Comments: cleared jam, reset, wont clear, bad motor, got motor, took apart all hardware, passed to next shift inspected, cleared jam, reset, wont clear, bad motor, went to get motor, took apart all hardware, passed on to next shift.										
3480311	A3-3OSR-201 - PHOTOEYE	GS13241	A3-3OSR-201	CLOSE	ECM	5/14/22	1:10:00 PM	5/14/22	1:30:00 PM	00:20	0.00
	Comments: Ecall : Southeast states "loose" photo eye, Realigned photo eye reset asset & RTS realigned photo eye and cycled diverter reset work station and belts ran										
3480316	A3-3OSR-201 - PHOTOEYE	GS13241	A3-3OSR-201	CLOSE	ECM	5/14/22	1:50:00 PM	5/14/22	2:30:00 PM	00:40	0.00
	Comments: Ecall : Loose photo eye, realigned photo eye and monitored unit for about 35 minutes to make sure no jams occurred called back in service										
3508076	3OSR-201 has a fault which will not	GS13241	A3-3OSR-201	CLOSE	ECM	6/17/22	7:10:00 AM	6/17/22	8:30:00 AM	01:20	0.00
	Comments: PLC shows the VFD in fault, did a hard reset power off, plugged power back in, VFD reset, new runs the PLC shows the VFD in fault, did a hard reset power off, then plugged power back in, the VFD reset and new runs										
3572869	A3-3OSR-201 motor making a	GS13241	A3-3OSR-201	CLOSE	ECM	9/13/22	12:45:00 PM	9/13/22	1:00:00 PM	00:15	0.00
	Comments: Went to asset, inspected, motor bearing going out. Motor replacement diverted to night shift Went to asset, inspected, motor bearing going out. Motor replacement diverted to night shift										
3508075	3OSR-304 will not run	GS13248	A3-3OSR-304	CLOSE	ECM	6/17/22	4:30:00 AM	6/17/22	9:45:00 AM	05:43	0.38
	Comments: blown fuse, and then turn over to 1st shift found the aux contractor wire and power restored check out system and found a blown fuse, and then turn over to 1st shift found the aux contractor wire and power restored to fuse block, clutch brake module										
3438106	A1-1SS4-10 zipped	GS12912	A1-1SS4-10	CLOSE	ECM	3/21/22	1:13:00 PM	3/21/22	1:30:00 PM	00:17	0.00
	Comments: Additional Comment Initially called back in service at 3/21/22 1:30 PM. Deferred for tonight after airline operations conclude for A-Pod.										
3430856	Drive fault; A1-1SS4-DIV	GS12902	A1-1SS4-DIV	CLOSE	ECM	3/9/22	7:09:00 AM	3/9/22	8:57:00 AM	01:48	0.00
	Comments: Ecall : Failed to cycle, Put cog belt back into place & RTS when I arrived I moved paddles back to home position to get main line running I then dropped belly pan and found that the cog belt came										
3460155	A1-1SS4-DIV / Jam won't reset	GS12902	A1-1SS4-DIV	CLOSE	ECM	4/14/22	1:52:00 PM	4/14/22	2:10:00 PM	00:18	0.00
	Comments: Ecall : Jam will not reset, Cleared fault retracted DIV & RTS when I arrived I manually retracted DIV to clear fault I then tested and returned to service										
3503005	A1-1SS4-DIV multiple jams	GS12902	A1-1SS4-DIV	CLOSE	ECM	6/11/22	5:18:00 AM	6/11/22	6:15:00 AM	03:36	167.99
	Comments: Ecall : Jam on diverter, Replaced old paddle belt reset asset & RTS arrived at asset belt is no longer serviceable and not running in groove or roller replaced paddle belt adjust tension and start belt to ensure										
3555050	A1-1SS4-DIV	GS12902	A1-1SS4-DIV	CLOSE	ECM	8/19/22	4:51:00 AM	8/19/22	5:19:00 AM	01:18	0.00
	Comments: Ecall : DIV fault, Reset fault called back in service										
3555113	A1-1SS4-DIV-will not go back into	GS12902	A1-1SS4-DIV	CLOSE	ECM	8/19/22	6:25:00 PM	8/19/22	6:40:00 PM	00:35	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS arrived at asset jam not clearing I reset on control and asset cleared jam made sure asset kept working fine called back in service										
3464487	A1-1SS4-DIV - Adjusting	GS12902	A1-1SS4-DIV	CLOSE	ECM	4/23/22	3:36:00 PM	4/23/22	4:36:00 PM	01:37	0.00
	Comments: ECALL: hardware was loose on asset,cycled diverter, no issue, monitored Arrived to asset, John V noticed hardware was loose on asset, asked for assistance, Anthony assisted, put asset in manual, used blue lock-										
3460571	1SS1-06 motor is not running	GS12824	A1-1SS1-06	CLOSE	ECM	4/18/22	9:33:00 AM	4/18/22	10:13:00 AM	01:19	0.00
	Comments: photo eye blocked Moved side guard from photo eyes. Adjusted until there were 3 lights. Reset line. Called in.										
3513279	A1-1SS1-06 belt not moving	GS12824	A1-1SS1-06	CLOSE	ECM	6/24/22	4:24:00 AM	6/24/22	5:13:00 AM	01:38	134.13
	Comments: Ecall : Belt not moving, Replaced bad photo eye & RTS inspect motor / reducer and love joy and it was all good start to check photo eye and couldn't get the light so I swap it with the asset and it's										
3376884	Multiple bag jams/belt not	GS12833	A1-1SS2-01	CLOSE	ECM	1/5/22	4:24:00 AM	1/5/22	4:34:00 AM	00:20	0.00
	Verified by JSM										
3390356	A1-1SS2-01	GS12833	A1-1SS2-01	CLOSE	ECM	1/16/22	3:56:00 AM	1/16/22	4:07:00 AM	00:11	0.00
	Comments: ECALL:Asset assessed for issue, asset reset, tested, monitored, returned to service Asset assessed for issue, asset reset, tested, monitored, returned to service										

3390665	Multiple missing	GS12833	A1-1SS2-01	CLOS	ECM	1/19/22	4:23:00 AM	1/19/22	5:35:00 AM	02:23	0.00
	Comments: ECALL: roller not moving due to heavy amounts of belt material, removed,tested, performed well,RTS Asset assessed for reported issue, it was found that end roller was not moVing due to heavy amounts of belt material causing roller to st										
3624380	A2-2TC2-02 jam	GS11413	A2-2TC2-02	CLOS	ECM	11/19/22	11:58:00 AM	11/19/22	12:04:00 PM	00:12	0.00
	Comments: Ecall : Jam won't reset, Cleaned photo eye reset asset & RTS went to asset found photo eye dirty clean photo eye tested called back in service										
3602603	A7-2CL2-06 - Will	GS10407	A7-2CL2-06	CLOS	ECM	10/22/22	1:00:00 PM	10/22/22	4:32:00 PM	04:04	1,007.50
	Comments: Ecall : Clutch need to be replaced, Replaced bad clutch brake & RTS went over to D-pod to replace a clutch on the asset once we got there, we notice the problem and call supervisor to get us new clutch once										
3513523	A3-GC3-18 -	GS12028	A3-GC3-18	CLOS	ECM	6/26/22	7:41:00 PM	6/26/22	7:50:00 PM	00:25	0.00
	Comments: inspected the asset to find photo-eyes to be very dirty after cleaning and adjusted to reset, RTS on arrival, I inspected the asset to find photo-eyes to be very dirty after cleaning and adjusted to reset, I called back in service										
3619631	A3-3ML1-13	GS13136	A3-3ML1-13	CLOS	ECM	11/15/22	5:38:00 AM	11/15/22	6:12:00 AM	00:37	0.00
	Comments: overload, was there to monitor, called back in service overload, was there to monitor, called back in service										
3572876	A3-3CX1-03	GS13147	A3-3CX1-03	CLOS	ECM	9/13/22	1:21:00 PM	9/13/22	1:27:00 PM	00:06	0.00
	Comments: lacing coming apart in middle, BHS notified, E-call closed, diverted to 3rd shift, F/U needed Arrived at asset, lacing coming apart in the middle. BHS was notified, the E-call was closed and diverted to 3rd shift to be replaced										
3525700	A7-2VS-200B	GS10700	A7-2VS-200B	CLOS	ECM	7/10/22	7:37:00 AM	7/10/22	7:47:00 AM	00:23	0.00
	Comments: jams, safety gate slightly open. closed gate fully and test asset. RTS arrived and inspected found the jam was created due to safety gte slightly open. closed gate and reset fault. monitored and called back in error when saving SR, time is wrong and SR was never saved. Bag One, JSM 20 and JSM 9 aware of error.										
3398540	A7-2OSR3-06	GS10452	A7-2OSR3-06	CLOS	ECM	1/30/22	3:38:00 AM	1/30/22	5:31:00 AM	03:46	1,220.00
	Comments: ECALL: belt replace, damaged belt removed & new belt placed, asset tested & returned to service Asset assessed for reported issue, damaged belt removed & new belt placed, asset tested & returned to service										
3416090	A7-2CL4-04 Phot	GS10470	A7-2CL4-04	CLOS	ECM	2/17/22	4:04:00 AM	2/17/22	4:18:00 AM	00:14	0.00
	Comments: Adjusted PE & tightened. Reset asset & tested. RTS.										
3599482	A7-2CL4-04	GS10470	A7-2CL4-04	CLOS	ECM	10/15/22	7:45:00 AM	10/15/22	9:15:00 AM	02:39	1,007.50
	Comments: bad clutch, replaced with new on, tested, RTS, training carlos Went to asset, inspected found clutch going bad, notifying BHS and supervision waiting on the clutch, clutch arrive removed old clutch,										
3413384	OVERSIZE	GS12132	AS-4-ILRC-3	CLOS	ECM	2/13/22	8:40:00 PM	2/13/22	8:46:00 PM	00:06	0.00
	Comments: ECALL:found belt had caught cladding, pulled out of cladding, reset, called back in service found belt had caught cladding, pulled out of cladding, reset, called back in service										
3398592	Airside 4 FIS	GS12132	AS-4-ILRC-3	CLOS	ECM	1/30/22	5:26:00 PM	1/30/22	5:51:00 PM	00:25	0.00
	Comments: ECALL:Inspected asset, belt lacing coming apart,cut part of the lacing, made adjustments to belt,RTS Inspected asset, belt lacing coming apart, cut part of the lacing, and made adjustments to belt, called back in service										
3460533	AS4 TSA	GS12132	AS-4-ILRC-3	CLOS	ECM	4/17/22	8:57:00 PM	4/17/22	11:00:00 PM	02:03	0.00
	Comments: delay due to lightening, ran belt overload, bags stacked 3 high in tunnel,cleared, fault cleared,RTS Ramps were locked down due to lightening, called in at 20:57, rampes opened at 22:00 found TSA ran IRC-belt overload, bags stacked 3 high										
3460537	TSA	GS12132	AS-4-ILRC-3	CLOS	ECM	4/17/22	11:24:00 PM	4/17/22	11:53:00 PM	00:29	0.00
	Comments: overloaded belt again, and had no bag handler on other side, once clear, fault clear, RTS TSA overloaded belt again, and had no bag handler on other side, once clear, fault clear, back in service										
3460737	AS4 TSA	GS12132	AS-4-ILRC-3	CLOS	ECM	4/19/22	8:15:00 PM	4/19/22	8:39:00 PM	00:24	0.00
	Comments: ECALL: Found 2 bags in tunnel, reset asset, back in service										
3469669	AS4 customs	GS12132	AS-4-ILRC-3	CLOS	ECM	5/3/22	8:53:00 PM	5/3/22	9:04:00 PM	00:11	0.00
	Comments: ECALL:reset assets, reset panel, tested, back to MCP , reset tripped breaker, tested, RTS reset assets, reset panel, tested, back to MCP , reset tripped breaker, tested, back in service										
3485409	AS4 FIS	GS12132	AS-4-ILRC-3	CLOS	ECM	5/23/22	9:07:00 PM	5/23/22	9:18:00 PM	00:11	0.00
	Comments: ECALL: by the time, I arrived, bag handler cleared fault, back in service										
3508246	TSA BELT AS4	GS12132	AS-4-ILRC-3	CLOS	ECM	6/18/22	5:26:00 PM	6/18/22	7:45:00 PM	06:09	0.00
	Comments: removed cladding, chain slipped off sprocket, slipped chain back on, turned repair over to 3rd shift when I finally located asset AOC kept referring to it as a transfer belt. No actual tags, I began inspecting unit. When I cycled unit it would										
3508346	AS4 customs	GS12132	AS-4-ILRC-3	CLOS	ECM	6/19/22	6:09:00 PM	6/19/22	6:20:00 PM	00:21	0.00
	Comments: Multiple bags on powerturn. Cleared the bags from the asset and reset it. RTS Arrived at asset. Multiple bags on powerturn. Cleared the bags from the asset and reset it. RTS										
3617534	AS 4 FIS OS	GS12132	AS-4-ILRC-3	CLOS	ECM	11/8/22	8:01:00 PM	11/8/22	8:14:00 PM	00:56	0.00
	Comments: inspected asset, finger guard loose and power turn. tighten hardware and inspect. RTS										
3393456	AS1 Transfer belt	GS12139	AS-1-OS1A-2	CLOS	ECM	1/21/22	9:24:00 PM	1/21/22	9:41:00 PM	00:26	0.00
	Comments: Ecall : Not shutting down, Inspect, hit E-stop reset asset back in service										
3485173	AS1 FIS TSA	GS12139	AS-1-OS1A-2	CLOS	ECM	5/21/22	3:52:00 PM	5/21/22	4:21:00 PM	00:38	0.00
3398669	A3-3SS-209 -	GS13301	A3-3SS-209	CLOS	ECM	1/31/22	11:41:00 AM	1/31/22	11:54:00 AM	00:19	0.00
	Comments: ECALL:Inspect asset, belt rip , cut piece, replace tonight, called back in service Inspect asset, belt rip , cut piece, replace tonight, called back in service										

3430863	Failed to retract;	GS13303	A3-3SS-300-DIV	CLOS	ECM	3/9/22	9:06:00 AM	3/9/22	9:50:00 AM	00:54	0.00
	Comments: Ecall : Failed to cycle, Adjusted the selenoid tested & RTS troubleshooting the diverter and found out solenoid was coming off the bracket I fixed and adjusted the solenoid after that I tested it, it was										
3443113	A3-3SS-300-DIV	GS13303	A3-3SS-300-DIV	CLOS	ECM	3/26/22	9:58:00 AM	3/26/22	10:32:00 AM	00:58	149.35
	Comments: ECALL: Dragging on conveyor, replace belt, connect merge, monitored, RTS arrived to asset, belt was tracked down on paddle, dragging on conveyor. notified BHS, received permission to correct belt, LOTO, asset in **BHS** , monitored, no issues, called in service										
3477752	3SS-300 HSD will	GS13303	A3-3SS-300-DIV	CLOS	ECM	5/6/22	9:04:00 AM	5/6/22	9:30:00 AM	00:26	0.00
	Comments: Ecall : Div not cycle, Replaced broken bolt and RTS went to asset inspected found broken solenoid bolt replaced all new hardware tested called back in service										
3477795	A3-3SS-300-DIV ·	GS13303	A3-3SS-300-DIV	CLOS	ECM	5/6/22	6:30:00 PM	5/6/22	7:00:00 PM	01:00	0.00
	Comments: Ecall : Diverter won't cycle, Install a C-clamp to hold solenoid in place until shut down & RTS check out diverter and found bolt for solenoid broken so use a C-clamp to hold solenoid until shut down to do repairs call back into service										
3525570	A3-3SS-300-DIV	GS13303	A3-3SS-300-DIV	CLOS	ECM	7/9/22	6:00:00 AM	7/9/22	6:15:00 AM	00:15	0.00
	Comments: Ecall : Diverter not cycling, Replaced broken bolt on clutch solenoid & RTS found broken bolt on clutch solenoid so replaced bolt and test (ok)										
3530490	3SS-300 HSD is	GS13303	A3-3SS-300-DIV	CLOS	ECM	7/14/22	9:41:00 AM	7/14/22	10:00:00 AM	00:34	0.00
	Comments: Ecall : DIV making noise, Reinstalled paddle belt to fix noise issue & RTS went to asset paddle belt came off the paddle re-installed belt tested called back in service										
3594685	A3-3SS-300-DIV ·	GS13303	A3-3SS-300-DIV	CLOS	ECM	10/8/22	7:29:00 AM	10/8/22	8:24:00 AM	02:22	163.66
	Comments: Ecall : Failde to extend/cycle, Replaced torn timing belt & RTS arrived at asset inspected DIV identified bottom cog belt ripped and needed replaced advised supervisor of issue headed to parts got back at										
3617209	A3-3SS-300-DIV	GS13303	A3-3SS-300-DIV	CLOS	ECM	11/5/22	5:49:00 PM	11/5/22	5:56:00 PM	00:07	0.00
	Comments: Ecall : Jam, Reset jam call back in service										
3617568	Diverter failed to	GS13303	A3-3SS-300-DIV	CLOS	ECM	11/9/22	5:45:00 AM	11/9/22	7:37:00 AM	03:07	0.00
	Comments: E-stop, reset line, and DIV, tested, RTS.										
3408755	A3-3SS-300-DIV ·	GS13303	A3-3SS-300-DIV	CLOS	ECM	2/6/22	3:34:00 PM	2/6/22	4:00:00 PM	00:36	0.00
	Comments: ECAll: cut the portion out to prevent further damage on the belt,monitored, inspected for damage,RTS cut the portion of the belt coming apart to prevent more damage to the belt and to prevent bags from getting caught with that portion com										
3430424	A3-3SS-300-DIV	GS13303	A3-3SS-300-DIV	CLOS	ECM	3/4/22	10:22:00 AM	3/4/22	10:44:00 AM	00:38	0.00
	Comments: ECALL: broken clutch, went to cage 3, got new hardware, installed, tested, called back in service went to asset, inspected, found broken clutch, went to cage 3, got new hardware, installed, tested, called back in service										
3464324	3SS-300 HSD will	GS13303	A3-3SS-300-DIV	CLOS	ECM	4/21/22	2:46:00 PM	4/21/22	3:30:00 PM	02:12	0.00
	Comments: ECALL:solenoid spring broken, found sued spring, installed to solenoid, tested, RTS Went to asset, inspected, found solenoid spring broken, found sued spring, installed to solenoid, tested, called back in service										
3469533	A3-3SS-300-DIV	GS13303	A3-3SS-300-DIV	CLOS	ECM	5/2/22	9:04:00 AM	5/2/22	9:17:00 AM	00:18	0.00
	Comments: ECALL:Inspect asset, checked DIV, notice back cover loose, made adjustment, called back in service Inspect asset, checked DIV, notice back cover loose, made adjustment, called back in service										
3460636	A3-3SS-300-DIV-	GS13303	A3-3SS-300-DIV	CLOS	ECM	4/18/22	8:06:00 PM	4/18/22	8:59:00 PM	00:53	0.00
	Comments: ECALL:found hardware loose on solenoid, replace hardware, called back in service Went to asset, found hardware loose on solenoid, replace hardware, called back in service										
3490483	Multiple failed to	GS13303	A3-3SS-300-DIV	CLOS	ECM	5/31/22	6:00:00 AM	5/31/22	6:25:00 AM	00:50	0.00
	Comments: Sollenoid screw broke. Repaired screw, cycled DIV, RTS.										
3500840	3SS-301 has a	GS13303	A3-3SS-300-DIV	CLOS	ECM	6/6/22	8:57:00 AM	6/6/22	12:41:00 PM	10:50	172.94
	Comments: photo eye was replaced on section 301 all other work done on diverter										
3508609	A3-3SS-300-DIV	GS13303	A3-3SS-300-DIV	CLOS	ECM	6/21/22	11:39:00 AM	6/21/22	11:46:00 AM	00:07	0.00
	Comments: Inspected asset. Found missing hardware on solenoid. Installed new hardware. Fault cleared. RTS Inspected asset. Found missing hardware on solenoid. Installed new hardware. Fault cleared. RTS										
3508614	3SS-300 HSD will	GS13303	A3-3SS-300-DIV	CLOS	ECM	6/21/22	11:49:00 AM	6/21/22	11:56:00 AM	00:02	0.00
	Comments: Call canceled, Southeast reset it. RTS.										
3513519	A3-3SS-300-DIV-	GS13303	A3-3SS-300-DIV	CLOS	ECM	6/26/22	6:53:00 PM	6/26/22	7:07:00 PM	00:14	0.00
	Comments: coupling on rods loose, tightened rods secured nut, called back in service coupling on rods loose, tightened rods secured nut, called back in service										
3517162	A3-3SS-300-DIV	GS13303	A3-3SS-300-DIV	CLOS	ECM	7/4/22	12:04:00 PM	7/4/22	12:25:00 PM	00:21	0.00
	Comments: bolt broken, turned off DIV, found new bolt and placed, cycled, RTS Inspected asset, and bolt was broken from the solenoid, turned off diverter, found new bolt with washers and not bolt, placed the new bolt										
3547908	A3-3SS-300-DIV	GS13303	A3-3SS-300-DIV	CLOS	ECM	8/5/22	6:05:00 AM	8/5/22	6:30:00 AM	00:45	0.00
	Comments: Cleaned area, change bolt solenoid, cycled it, restarted it, RTS.										
3555254	A3-3SS-300-DIV	GS13303	A3-3SS-300-DIV	CLOS	ECM	8/21/22	4:19:00 PM	8/21/22	4:44:00 PM	00:25	0.00
	Comments: inspected asset, found broken hardware, replace hardware, RTS inspected asset, found broken hardware, replace hardware, RTS										

3570489	A3-3SS-300-DIV multiple jams	GS13303	A3-3SS-300-DIV	CLOS E	ECM	9/6/22	5:56:00 PM	9/6/22	6:05:00 PM	00:14	0.00
	Comments: hardware from solenoid loose, made adjustment, diverter start working, RTS inspected asset, checked diverter, noticed hardware from solenoid loose, made adjustment, diverter start working, RTS										
3586030	A3-3SS-300-DIV- will not go into	GS13303	A3-3SS-300-DIV	CLOS E	ECM	10/1/22	6:13:00 PM	10/1/22	6:30:00 PM	00:17	0.00
	Comments: Went to asset, found broken clutch solenoid, installed new hardware, tested, RTS Went to asset, found broken clutch solenoid, installed new hardware, tested, RTS										
3586095	A3-3SS-300-DIV failed to extend	GS13303	A3-3SS-300-DIV	CLOS E	ECM	10/2/22	9:46:00 AM	10/2/22	10:05:00 AM	00:19	0.00
	Comments: div not working, inspected, got hardware, installed hardware, test, cycled, monitored, RTS got there, div not working, open panel. inspect, didnt have nuts and screws for clutch, got hardware, installed hardware, test, cycled,										
3586107	A3-3SS-300-DIV failed to extend	GS13303	A3-3SS-300-DIV	CLOS E	ECM	10/2/22	10:54:00 AM	10/2/22	11:12:00 AM	01:12	0.00
	Comments: inspected, diagnosed, noticed hardware for solenoid broke, replaced broken hardware, tested, RTS inspected, diagnosed, noticed hardware for solenoid broke, replaced broken hardware, tested, RTS										
3586404	A3-3SS-300-DIV /Failed to	GS13303	A3-3SS-300-DIV	CLOS E	ECM	10/4/22	7:21:00 PM	10/4/22	7:45:00 PM	00:48	0.00
	Comments: removed panel from diverter, installed new bolts on diverter box,removed fault,restarted, tested,RTS removed panel from diverter, installed new bolts on diverter box, removed fault, restarted, tested system, RTS, assisted with sr. tech jose's										
3599389	Diverter is not cycling - A3-3SS	GS13303	A3-3SS-300-DIV	CLOS E	ECM	10/14/22	4:45:00 AM	10/14/22	5:03:00 AM	00:54	0.00
	Comments: Shut DIV down, problem in panel, put bolt back in the solenoid, RTS.										
3602727	A3-3SS-300-DIV failed to extend	GS13303	A3-3SS-300-DIV	CLOS E	ECM	10/23/22	8:37:00 PM	10/23/22	8:47:00 PM	00:13	0.00
	Comments: missing hardware, made adjustment to hardware, DIV cycled, called back in service inspected asset, checked clutch, noticed missing hardware, made adjustment to hardware, DIV cycled, called back in service										
3602755	A3-3SS-300-DIV - 'Failed to Extend'	GS13303	A3-3SS-300-DIV	CLOS E	ECM	10/24/22	4:55:00 AM	10/24/22	5:15:00 AM	00:20	0.00
	Comments: belt came out of solenoid put bolt back on secured nut, called back in service belt came out of solenoid put bolt back on secured nut, called back in service										
3617333	A3-3SS-300-DIV - Failed to extend	GS13303	A3-3SS-300-DIV	CLOS E	ECM	11/6/22	3:43:00 PM	11/6/22	4:15:00 PM	00:42	0.00
	Comments: bolt washer and nut fell off solenoid for DIV to extend, placed hardware, cycled, RTS inspected DIV, it kept jamming every few seconds after reset, opened up DIV, bolt washer and nut fell off solenoid for DIV to extend, placed										
3617410	A3-3SS-300-DIV - Multiple 'Failed to	GS13303	A3-3SS-300-DIV	CLOS E	ECM	11/7/22	10:42:00 AM	11/7/22	11:04:00 AM	00:56	0.00
	Comments: screw that holds solenoid was missing went to cage 6, got screw and nut installed it, monitored,RTS arrived, inspected, tried to cycle DIV didn't cycle, removed cover, inspected notice screw that holds solenoid was missing went to cage 6, got										
3376825	3SS-303 is losing bags	GS13306	A3-3SS-303	CLOS E	ECM	1/4/22	11:46:00 AM	1/4/22	11:55:00 AM	00:09	0.00
	Comments: ECALL: inspected asset, cleared and adjust photo eyes and inspect encoders/ belt speed. RTS **could not start this ECM until finished with SR 6824**										
3408967	GPU 30 not working	GS10976	GPU-30	CLOS E	ECM	2/9/22	9:10:00 PM	2/9/22	9:22:00 PM	00:12	0.00
	Comments: GPU-30 not working arrived at gate, checking the GPU...found no issue. Tail # N504NK										
3477711	GPU-30 WILL NOT RETRACT	GS10976	GPU-30	CLOS E	ECM	5/5/22	7:07:00 PM	5/5/22	7:55:00 PM	00:29	0.00
	Comments: GPU-30 Arrived to gpu, no up/down function. Checked limit switch, no issues found. Manually operated up/down function via contactor, hoist										
3413151	30 gpu	GS10976	GPU-30	CLOS E	ECM	2/10/22	4:07:00 PM	2/10/22	4:15:00 PM	00:08	0.00
	Comments: arrived at gate, checking the GPU... found out no issue.										
3413217	GPU - GATE 30 INOP	GS10976	GPU-30	CLOS E	ECM	2/11/22	3:37:00 PM	2/11/22	3:46:00 PM	00:16	0.00
	Comments: gate-30 gpu inop Assisted Chris on this call .										
3413229	Gate 30- GPU not working	GS10976	GPU-30	CLOS E	ECM	2/11/22	5:27:00 PM	2/11/22	5:27:00 PM	00:00	0.00
	Comments: Call cancelled by GOAA.										
3421232	3421232 - GPU - 30 Not connecting	GS10976	GPU-30	CLOS E	ECM	3/1/22	6:51:00 AM	3/1/22	6:58:00 AM	00:07	0.00
	Comments: ECALL:Arrived, put test head on unit. Turn unit on and it worked fine,checked voltages, reading fine Arrived, put test head on unit. Turn unit on and it worked fine, checked voltages they are reading fine										
3421355	Gate 30 problem with GPU	GS10976	GPU-30	CLOS E	ECM	3/2/22	8:48:00 AM	3/2/22	8:51:00 AM	00:03	0.00
	Comments: gpu-30 No issue the GPU is working fine put good in the air plane and is working fine										
3443112	GGPU-30 NOT WORKING	GS10976	GPU-30	CLOS E	ECM	3/26/22	9:44:00 AM	3/26/22	10:00:00 AM	00:16	0.00
	Comments: Gpu not working GPU was plugged into plane but not on. Turned it on and it started working. Confirmed that it was working with pilot but he asked me to go										
3443575	GPU 30 Dropping power	GS10976	GPU-30	CLOS E	ECM	3/31/22	12:04:00 AM	3/31/22	12:16:00 AM	00:12	0.00
	Comments: GPU-30 Dropping power arrived at gate, checking the GPU... found out no issue. Tail # N659NK										
3460413	Gate 30-GPU not working	GS10976	GPU-30	CLOS E	ECM	4/16/22	6:56:00 PM	4/16/22	7:08:00 PM	00:12	0.00
	Comments: Arrived at gate, checking the GPU... found out no issue. Tail # N525NK										
3469242	30 gpu	GS10976	GPU-30	CLOS E	ECM	4/28/22	11:21:00 PM	4/28/22	11:25:00 PM	00:04	0.00
	Comments: GPU-30 Arrived at gate, checking the GPU...found out no issue.										
3490172	Gate 30-GPU wont move	GS10976	GPU-30	CLOS E	ECM	5/28/22	6:12:00 PM	5/28/22	6:25:00 PM	00:13	0.00
	Comments: Gate-30 GPU wont move										

Arrived at gate, found out no issue.

3500996	GPU-30 NOT GOING UP	GS10976	GPU-30	CLOS E	ECM	6/7/22	6:03:00 PM	6/7/22	6:40:00 PM	01:14	0.00

Comments: ECALL: control button was loose, tighten and cable went up.

3503040	Gate 30 problem connecting the	GS10976	GPU-30	CLOS E	ECM	6/11/22	12:42:00 PM	6/11/22	12:55:00 PM	00:13	0.00

Comments: Gpu on plane & running upon arrival. Confirmed plane had switched from APU to the Gpu.

3513260	GPU-30 NOT RETRACTING	GS10976	GPU-30	CLOS E	ECM	6/23/22	5:55:00 PM	6/23/22	6:21:00 PM	00:50	0.00

Comments: gpu-30 not retracting

arrived at the gpu-30 reset the gpu from the breaker so that the cable can go up and down got it going back in service

3513724	GPU hoist gate 30	GS10976	GPU-30	CLOS E	ECM	6/28/22	3:25:00 PM	6/28/22	3:32:00 PM	00:06	0.00

Comments: GPU-30

Reset GPU

3513850	GPU gate 30 won't turn off	GS10976	GPU-30	CLOS E	ECM	6/29/22	6:33:00 PM	6/29/22	6:47:00 PM	00:28	0.00

Comments: GPU E-stop was pushed. reset unit and E-stop then unit powered back up without issue, RTS

GPU E-stop was pushed. reset unit and E-stop then unit powered back up without issue, RTS

3516788	30 gpu	GS10976	GPU-30	CLOS E	ECM	6/30/22	5:32:00 PM	6/30/22	5:38:00 PM	00:06	0.00

Comments: GPU-30

arrived at gate, checking the GPU using the test head… output voltage and E&F is accurate. N662NK

3516879	Gate 30 GPU INOP	GS10976	GPU-30	CLOS E	ECM	7/1/22	4:07:00 PM	7/1/22	4:17:00 PM	00:10	0.00

Comments: Gate-30 GPU inop

arrived at gate, checking the GPU… found out no issue. Tail # N534NK

3525518	GPU-30 WILL NOT ROLL	GS10976	GPU-30	CLOS E	ECM	7/8/22	5:49:00 PM	7/8/22	5:58:00 PM	00:09	0.00

Comments: GPU-30

arrived at gate, the hoist cable not roll up, reset/testing and back in service.

3525528	GPU-30 NOT WORKING	GS10976	GPU-30	CLOS E	ECM	7/8/22	6:42:00 PM	7/8/22	6:58:00 PM	00:28	0.00

Comments: gate-30

GPU display and control was frozen, I had to restart GPU to be able to get it back in service, back in service.

3526038	GPU-30 WILL NOT SHUT OFF	GS10976	GPU-30	CLOS E	ECM	7/13/22	4:54:00 PM	7/13/22	5:02:00 PM	00:16	0.00

Comments: controls for unit faulted out. had to hard reset to come back online.

3548024	Gate 30 the gpu cables are not	GS10976	GPU-30	CLOS E	ECM	8/6/22	9:35:00 AM	8/6/22	9:50:00 AM	00:15	0.00

Comments: Gpu cable wont move

(0935-0950) the gpu had faulted and the control station was showing a green screen. Reset the breaker for the gpu at the rotunda and it

3550628	GPU 30 not working	GS10976	GPU-30	CLOS E	ECM	8/16/22	4:16:00 PM	8/16/22	4:34:00 PM	00:18	0.00

Comments: GPU 30

Found no issues with GPU. Voltage at 117 all phases and 27 volts present E/F. Found to be aircraft issue. Tail number N692NK.

3555126	GPU-30 INOP	GS10976	GPU-30	CLOS E	ECM	8/20/22	1:33:00 AM	8/20/22	1:42:00 AM	00:09	0.00

Comments: GPU-30 inop

arrived at gate, checking the GPU… found out no issue. N683NK

3555285	GPU 30	GS10976	GPU-30	CLOS E	ECM	8/21/22	11:22:00 PM	8/21/22	11:33:00 PM	00:16	0.00

Comments: GPU 30

Plane receptacle was wet. Once dried out and plug reseated properly unit powered on without issue.

3569940	The GPU on gate 30 will not stay	GS10976	GPU-30	CLOS E	ECM	9/1/22	11:48:00 AM	9/1/22	11:59:00 AM	00:11	0.00

Comments: cable and nose piece good, GPU is operable issue is aircraft.

tested GPU using a test head and it worked fine. nose piece was new and screws in the head were tight. firmly placed cable into plane and

3570392	GPU gate 30 won't disconnect	GS10976	GPU-30	CLOS E	ECM	9/5/22	5:20:00 PM	9/5/22	11:57:00 PM	00:26	0.00

Comments: GPU 30

9/5/22 1720-1732 Found GPU control panel frozen. Had to do a power reset to be able to shut unit off. After reset unit worked normally and

3570440	GPU-30 NOT WORKING	GS10976	GPU-30	CLOS E	ECM	9/6/22	8:47:00 AM	9/6/22	9:17:00 AM	02:00	0.00

Comments: GPU hoist was down and it won't go up. override the GPU hoist, reset the GPU breaker, RTS.

We found GPU hoist was down and it won't go up. We override the GPU hoist to enable it to go back to normal operation. After override we

3385264	GPU- GATE 41 INOP	GS10979	GPU-41	CLOS E	ECM	1/7/22	5:47:00 PM	1/7/22	5:51:00 PM	00:03	0.00

Comments: GPU-Gate 41 Inop

Arrived at gate, checking the GPU found no issue. TAIL # N62892

3408857	Gate 41 GPU	GS10979	GPU-41	CLOS E	ECM	2/7/22	11:03:00 PM	2/7/22	11:07:00 PM	00:04	0.00

Comments: we arrived at GPU it was not in all the way GPU back in service

3430767	GPI gate 41 not working agai	GS10979	GPU-41	CLOS E	ECM	3/8/22	1:23:00 PM	3/8/22	1:38:00 PM	00:15	0.00

Comments: GPU-41 not working, unit had a C code on lower display. Output frequency out tolerance

3393518	GPU - GATE 41 POWER KEEPS	GS10979	GPU-41	CLOS E	ECM	1/22/22	8:52:00 PM	1/22/22	8:57:00 PM	00:05	0.00

Comments: GPU-Gate-41 power keeps dropping off

arrived at gate, checking the GPU found no issue. Plane# N33266

3413169	Gate 41 GPU	GS10979	GPU-41	CLOS E	ECM	2/10/22	10:34:00 PM	2/10/22	10:42:00 PM	00:08	0.00

Comments: found out no issue. Tail # N45440

3416191	Gate 41 GPU	GS10979	GPU-41	CLOS E	ECM	2/18/22	4:53:00 AM	2/18/22	5:20:00 AM	00:52	0.00

Comments: Gpu dropping

(Time starts at 0453) Gpu wasn't on when I arrived. Made sure it was firmly plugged in and then turned it on. Gpu stayed on with no issue.

3416236	GPU gate 41	GS10979	GPU-41	CLOS	ECM		2/18/22	1:23:00 PM	2/18/22	1:46:00 PM	00:23	0.00
	Comments: Gpu dropping Cable was on a plane and running when I arrived. Waited until the plane left and it didn't drop off once.											
3416448	Gate 41 GPU	GS10979	GPU-41	CLOS	ECM		2/21/22	5:50:00 AM	2/21/22	6:15:00 AM	00:26	0.00
	Comments: call came in at 5:50 for gpu shutting off arrived plane using power cart tried to test Unit it has power but would not turn on troubleshooting the issue											
3416616	GPU gate 41	GS10979	GPU-41	CLOS	ECM		2/22/22	4:06:00 PM	2/22/22	4:28:00 PM	00:22	0.00
	Comments: arrived unit connected to plane not running no apu running started unit and checed Plane it has power											
3421035	Gate 41-GPU not	GS10979	GPU-41	CLOS	ECM		2/26/22	6:39:00 PM	2/26/22	6:42:00 PM	00:04	0.00
	Comments: gpu 41 not working Call cancel											
3430519	GPU - GATE 41	GS10979	GPU-41	CLOS	ECM		3/5/22	3:55:00 PM	3/5/22	4:09:00 PM	00:19	0.00
	Comments: gpu gate 41inop I had a very hard time finding wi-fi to log into the call. After checking the gpu and finding an E&F fault we corrected any issues and restarted											
3442924	GPU-41 GIVING	GS10979	GPU-41	CLOS	ECM		3/24/22	3:35:00 PM	3/24/22	3:43:00 PM	00:07	0.00
	Comments: gpu dropping Call cancelled											
3442930	41 gpu dropping	GS10979	GPU-41	CLOS	ECM		3/24/22	4:12:00 PM	3/24/22	4:22:00 PM	00:10	0.00
	Comments: GPU-41 Dropping Arrived at gate, checking the GPU… found out no issue.											
3469545	GPU-41 NOT	GS10979	GPU-41	CLOS	ECM		5/2/22	1:05:00 PM	5/2/22	1:21:00 PM	00:22	0.00
	Comments: gpu-41 Check and tested and gpu is working fine the problem is the plane 0426											
3480235	GPU-41 NOT	GS10979	GPU-41	CLOS	ECM		5/13/22	3:38:00 PM	5/14/22	8:37:00 AM	01:08	0.00
	Comments: GPU not working E&F fault reset											
3480314	Gate 41 GPU is	GS10979	GPU-41	CLOS	ECM		5/14/22	1:30:00 PM	5/14/22	1:46:00 PM	00:16	0.00
	Comments: gpu-41 Tested the gpu was working properly, wasn't connected properly, back in service											
3480534	GATE 41 GPU	GS10979	GPU-41	CLOS	ECM		5/16/22	10:08:00 PM	5/16/22	10:12:00 PM	00:05	0.00
	Comments: Gpu had 01 fault code, cycled power, reset code. Gpu back in service											
3485217	GPU 41 inop	GS10979	GPU-41	CLOS	ECM		5/22/22	12:42:00 AM	5/22/22	12:59:00 AM	00:17	0.00
	Comments: GPU-41 inop Arrived at gate, checking the GPU… found out no issue.											
3485302	GPU 41 not	GS10979	GPU-41	CLOS	ECM		5/22/22	9:43:00 PM	5/22/22	9:47:00 PM	00:04	0.00
	Comments: GPU 41 Cable wasn't plugged in fully to aircraft. Once properly plugged in unit powered on and connected.											
3502987	Gate 41 GPU	GS10979	GPU-41	CLOS	ECM		6/10/22	10:01:00 PM	6/10/22	10:17:00 PM	00:16	0.00
	Comments: Gate-41 GPU arrived at gate, checking the GPU…found out no issue. Tail# N38403											
3508512	GPU 41 cable	GS10979	GPU-41	CLOS	ECM		6/20/22	9:38:00 PM	6/20/22	9:49:00 PM	00:11	0.00
	Comments: gpu-41 dropping arrived at the gpu-41 it is hook to plane and it's running good											
3534077	41 gpu	GS10979	GPU-41	CLOS	ECM		7/21/22	5:06:00 PM	7/21/22	5:18:00 PM	00:12	0.00
	Comments: Gate-41 GPU arrived at gate, checking the GPU… found out no issue. N681NK											
3534096	Gate 41 GPU	GS10979	GPU-41	CLOS	ECM		7/21/22	10:24:00 PM	7/21/22	10:38:00 PM	00:14	0.00
	Comments: Gate-41 GPU Arrived at gate, checking the GPU using the test head… output voltage and E&F reading is accurate.											
3548074	GPU 41 not	GS10979	GPU-41	CLOS	ECM		8/6/22	6:47:00 PM	8/6/22	6:53:00 PM	00:06	0.00
	Comments: gpu-41 not working Arrived at the gpu-41 they did not push it in all the way gpu is all good											
3550200	Gate 41 GPU	GS10979	GPU-41	CLOS	ECM		8/12/22	8:31:00 AM	8/12/22	8:37:00 AM	00:06	0.00
	Comments: Gpu inop GPU was on a plane and running when I arrived.											
3550423	Gate 41-GPU not	GS10979	GPU-41	CLOS	ECM		8/14/22	7:18:00 PM	8/14/22	7:24:00 PM	00:06	0.00
	Comments: GPU 41 Tested GPU and found no issue. Ramp crew was pushing aircraft back and didn't need GPU any longer.											
3554984	The GPU will not	GS10979	GPU-41	CLOS	ECM		8/18/22	9:14:00 AM	8/18/22	9:28:00 AM	00:14	0.00
	Comments: fault on unit when i arrived. reset and tested on test head. tested good fault on unit when i arrived. reset and tested on test head. A- 116, B-115.8, C-116.2, E+F- 26.3, tested good											
3554991	The power cord	GS10979	GPU-41	CLOS	ECM		8/18/22	10:09:00 AM	8/18/22	10:36:00 AM	00:27	0.00
	Comments: GPU was in fault, took several resets to get running. inspect contactor box as well.											
3555025	GPU-41 NOT	GS10979	GPU-41	CLOS	ECM		8/18/22	6:26:00 PM	8/18/22	6:36:00 PM	00:10	0.00

Comments: GPU-41 not working properly

Arrived at gate, checking the GPU… using the test head, the output voltage and E&F the reading is accurate.

3555075	The GPU on gate 41 will not stay	GS10979	GPU-41	CLOS ED	ECM	8/19/22	10:10:00 AM	8/19/22	10:59:00 AM	00:49	0.00

Comments: had trouble resetting, reset contractor board plugged into AC, all good

had trouble resetting, reset contractor board plugged into AC, all good

3555196	gate 41 gpu not working	GS10979	GPU-41	CLOS ED	ECM	8/20/22	5:53:00 PM	8/20/22	6:10:00 PM	00:17	0.00

Comments: gpu-41 not working

arrived at gate-41 for the GPU I turn the GPU off then back on push the button GPU is all good

3555574	GPU gate 41 not working	GS10979	GPU-41	CLOS ED	ECM	8/24/22	8:16:00 PM	8/24/22	8:20:00 PM	00:04	0.00

Comments: GPU 41

Plane receptacle was wet causing a bad connection. Once dried and and cable reconnected unit turned on without issue.

3555694	GPU-41 NOT WORKING	GS10979	GPU-41	CLOS ED	ECM	8/25/22	6:43:00 PM	8/25/22	6:49:00 PM	00:06	0.00

Comments: GPU-41 not working

Arrived at gate, reset GPU, no issues found.

3570001	GPU-41 NOT WORKING	GS10979	GPU-41	CLOS ED	ECM	9/1/22	6:29:00 PM	9/1/22	6:37:00 PM	00:08	0.00

Comments: GPU-41 not working

Arrived at gate, GPU it's not working… reset and testing, back in service. Tail # N61NK

3570019	GPU 41 dropping power	GS10979	GPU-41	CLOS ED	ECM	9/1/22	11:26:00 PM	9/1/22	11:29:00 PM	00:03	0.00

Comments: GPU-41 dropping power

arrived at gate, checking the GPU using the test head… the output voltage and E&F reading is accurate. N67845

3572449	Gate 41 GPU INOP	GS10979	GPU-41	CLOS ED	ECM	9/8/22	8:09:00 PM	9/8/22	8:13:00 PM	00:04	0.00

Comments: Gate-41 GPU inop

arrived at gate, checking the GPU… found out no issue.

3539457	gate 41 ground power not working	GS10979	GPU-41	CLOS ED	ECM	8/3/22	8:47:00 PM	8/3/22	9:02:00 PM	00:15	0.00

Comments: GPU 41

GPU wasn't issue. Was an aircraft issue. Put GPU on test head and got all proper voltages.

3586123	GPU-41 NOT WORKING	GS10979	GPU-41	CLOS ED	ECM	10/2/22	1:02:00 PM	10/2/22	1:06:00 PM	00:04	0.00

Comments: GPU needed to be reset, reset GPU, RTS

GPU needed to be reset, reset GPU, RTS

3586137	GPU 41 not working	GS10979	GPU-41	CLOS ED	ECM	10/2/22	3:57:00 PM	10/2/22	4:16:00 PM	00:29	0.00

Comments: agent not using deadman's switch properly, working normally, RTS

3586365	3586365 - GPU 41 NO OP	GS10979	GPU-41	CLOS ED	ECM	10/4/22	10:46:00 AM	10/4/22	10:50:00 AM	00:05	0.00

Comments: connected to plane, running when get there

connected to plane, running when get there

3599607	gate 41 gpu not working	GS10979	GPU-41	CLOS ED	ECM	10/16/22	5:12:00 PM	10/16/22	5:18:00 PM	00:06	0.00

Comments: GPU 41

Unit wasn't plugged into aircraft fully. Once fully plugged in it worked normally.

3599779	GPU cord gate 41 drops	GS10979	GPU-41	CLOS ED	ECM	10/18/22	2:58:00 PM	10/18/22	3:04:00 PM	00:06	0.00

Comments: Bridge Hoist dropped a little, from limit box hoist, no issue, just need to bridged up all the way.

Bridge Operator reported that the GPU Hoist dropped a little from the limit dox hoist. The Ground Crew told me it was no issue it just need

3602711	GPU-41 Keeps dropping	GS10979	GPU-41	CLOS ED	ECM	10/23/22	4:03:00 PM	10/23/22	4:19:00 PM	00:15	0.00

Comments: GPU 41

Was Spirit airlines aircraft. Nothing wrong with GPU. Got all proper readings on test head. 116 on all phases and 26VDC on E/F.

3602741	GPU 41 Keeps dropping power	GS10979	GPU-41	CLOS ED	ECM	10/23/22	11:33:00 PM	10/23/22	11:34:00 PM	00:01	0.00

Comments: GPU 41

Unit was powered on and working on aircraft.

3603013	GPU 41 no power	GS10979	GPU-41	CLOS ED	ECM	10/26/22	2:56:00 PM	10/26/22	3:07:00 PM	00:11	0.00

Comments: gpu inop

Reset the GPU and turned it on. Started working fine. Confirmed with he plane mechanic that the plane was taking power from the GPU

3617574	gpu-41 not taking	GS10979	GPU-41	CLOS ED	ECM	11/9/22	7:26:00 AM	11/9/22	7:49:00 AM	00:23	0.00

Comments: GPU head was wet, dried it off, working normally, RTS.

3502903	A1-1SS4-01 multiple jams	GS12903	A1-1SS4-01	CLOS ED	ECM	6/10/22	8:24:00 AM	6/10/22	8:52:00 AM	00:41	0.00

Comments: Ecall : Multiple jam, Realigned photo eye reset fault & RTS

got there inspect line notice photo eye had one light so adjust photo eye till had three light call BHS throw bags monitor it then call back in

3599725	A1-1SS4-01 multiple jams	GS12903	A1-1SS4-01	CLOS ED	ECM	10/18/22	3:42:00 AM	10/18/22	4:13:00 AM	00:34	0.00

Comments: adjusted photo-eye, reset system, had to explain to the L3 guy, called it back in service

adjusted photo-eye, reset system, had to explain to the L3 guy, called it back in service

3503031	A1-1SS4-02 multiple missing	GS12904	A1-1SS4-02	CLOS ED	ECM	6/11/22	10:22:00 AM	6/11/22	10:42:00 AM	00:27	0.00

Comments: ECALL: multiple bag jams, inspected P/E & reflector, shaft encoder cable loose,tightened,RTS

got there was multiple missing bag jams, went to asset, inspect for photo-eye and reflector clean them and notice shaft encoder cable was

3570231	A7-2SS3-16 - VFD	GS10435	A7-2SS3-16	CLOS ED	ECM	9/3/22	6:50:00 PM	9/3/22	6:52:00 PM	00:02	0.00

Comments: Turned back, reset, RTS

3408523	3ML2-05 is having a reset problem	GS11622	A3-3ML2-05	CLOS ED	ECM	2/3/22	12:11:00 PM	2/3/22	12:28:00 PM	00:33	0.00

Comments: Ecall : Jam w/no bags, Cleaned photo eyes and reflectors & RTS

arrived to asset, asset was running talked to S.E personal they stated jam condition occurred with no bags on line and would not clear put

3485295	A3-3ML2-05 - MULTIPLE JAMS	GS11622	A3-3ML2-05	CLOS E	ECM	5/22/22	6:33:00 PM	5/22/22	6:42:00 PM	00:17	0.00
	Comments: ECALL:3TC6 & 3ML2 having an issue with bags having merged at same time, due to heavy volume of bags										
	On arrival, I inspected the asset to find the merge of 3TC6, AND 3ML2 having an issue with bags having merged at the same time, after										
3534443	A3-3MS1-09 - Multiple Jam Faults	GS11634	A3-3MS1-09	CLOS E	ECM	7/25/22	1:24:00 PM	7/25/22	1:45:00 PM	00:21	0.00
	Comments: P/E & reflector both dirty, cleaned, functioned normal, RTS										
	arrived and inspected the asset and found the photo-eye and reflector were both dirty, after cleaning them the asset was functioning norm										
3599519	A3-3MS1-09 Circuit breaker	GS11634	A3-3MS1-09	CLOS E	ECM	10/15/22	1:01:00 PM	10/15/22	1:21:00 PM	00:20	0.00
	Comments: not halfway on, turn fully on, reset, working fine. monitor for a few mins, RTS										
	Went to the panel of the asset, and it was not halfway on, turn fully on, reset assset, working fine. after that, I monitor for a few mins, RTS										
3599757	Lacing is ripped; A1-1SS4-03	GS12905	A1-1SS4-03	CLOS E	ECM	10/18/22	11:03:00 AM	10/18/22	11:54:00 AM	00:56	0.00
	Comments: lacing coming apart from the middle, workorder created to repin the belt, called back in service										
	inspected asset, lacing coming apart from the middle, workorder created to repin the belt, called back in service										
3500390	A1-1SS4-04 - shaft encoder	GS12906	A1-1SS4-04	CLOS E	ECM	6/2/22	6:45:00 PM	6/2/22	7:25:00 PM	00:40	0.00
	Comments: ECALL-Checked encoder and photo-eyes, cleaned photo-eyes, RTS.										
3500789	A1-1SS4-04 - SHAFT	GS12906	A1-1SS4-04	CLOS E	ECM	6/5/22	5:32:00 PM	6/5/22	6:30:00 PM	00:58	0.01
	Comments: ECALL: diagnose issue, wait and receive encoder from parts and install. called back in service.										
3478119	A1-1SS4-05- photo eye	GS12907	A1-1SS4-05	CLOS E	ECM	5/9/22	6:08:00 PM	5/9/22	6:35:00 PM	00:27	0.00
	Comments: Photo-eye causing jam, adjusted the photo-eye, reset jam and tested the asset with some bags. RTS.										
	Troubleshooting the asset and discovered the photo-eye did not have 3 lights, and whenever the bags got to the asset the belt stopped,										
3416481	A1-1SS4-05 - MULTIPLE JAMS	GS12907	A1-1SS4-05	CLOS E	ECM	2/21/22	10:54:00 AM	2/21/22	11:15:00 AM	00:21	0.00
	Comments: ECALL: photoeye on asset next not aligned, aligned, reset, jam cleared, RTS										
	Arrived and inspected the asset, noticed that the photo-eye for the asset next to it was not aligned properly. after realigning the photo-eye, I										
3413281	A3-3VS-400 - POSITION	GS13397	A3-3VS-400A	CLOS E	ECM	2/12/22	11:56:00 AM	2/12/22	12:01:00 PM	00:36	0.00
	Comments: ECALL: VFD on 3SS-411 needed reset, tested VFD, VSU & line with bags,RTS										
	arrived at asset, inspected photo-eyes and reflectors, identified VFD on 3ss-411 needed reset, tested VFD, tested VSU and line with										
3421140	A3-3VS-400	GS13397	A3-3VS-400A	CLOS E	ECM	2/28/22	5:08:00 AM	2/28/22	5:13:00 AM	00:05	0.00
	Comments: ECALL: Position fault; inspected; cycle VSU; reset; RTS										
3525598	A3-3VS-400A motor overload	GS13397	A3-3VS-400A	CLOS E	ECM	7/9/22	10:43:00 AM	7/9/22	10:50:00 AM	00:14	0.00
	Comments: Ecall : Overload, Reset motor overload & RTS										
	got there was an overload went to panel reset overload started the VS then cycle it call BHS throw bags monitor it then call back in service										
3433112	A3-3VS-400A - FL Gate Open	GS13397	A3-3VS-400A	CLOS E	ECM	3/14/22	5:02:00 PM	3/14/22	5:09:00 PM	00:24	0.00
	Comments: Comment										
	Verified by Roy.										
3433182	3VS-400A has a motor overload	GS13397	A3-3VS-400A	CLOS E	ECM	3/15/22	9:38:00 AM	3/15/22	9:54:00 AM	00:22	0.00
	Comments: ECALL: reset overload breaker, monitored, RTS										
	arrived and inspected the asset, reset the overload breaker and the asset, monitored the asset to ensure it was working property, called back										
3508089	A3-3VS-400A Motor overload	GS13397	A3-3VS-400A	CLOS E	ECM	6/17/22	9:54:00 AM	6/17/22	10:02:00 AM	00:08	0.00
	Comments: inspected VSU. no bag stuck,reset overload at MCP, cycled,tested, returned to auto,RTS										
	when I arrived, I checked VSU to make sure we did not have a bag stuck, I then went to MCP and reset the overload, I cycled unit to test										
3572531	A3-3VS-400 - FL Gate Open	GS13397	A3-3VS-400A	CLOS E	ECM	9/10/22	4:58:00 AM	9/10/22	5:07:00 AM	00:18	0.00
	Comments: close door and reset the line										
3572685	A3-3VS-400A not working	GS13397	A3-3VS-400A	CLOS E	ECM	9/11/22	2:31:00 PM	9/11/22	2:42:00 PM	00:19	0.00
	Comments: E-stop wouldnt clear, 1 sensor not engaging door fully, adj, opened, closed, E-stop cleared, RTS										
	Arrived at asset, E-stop would not clear. Checked the cage doors and 1 sensor was not engaging the door fully. adjusted the sensor and										
3572767	A3-3VS-400A gate open	GS13397	A3-3VS-400A	CLOS E	ECM	9/12/22	12:49:00 PM	9/12/22	1:07:00 PM	00:36	0.00
	Comments: Arrived at asset, cleared jam, checked system, cycled, tested, RTS										
	Arrived at asset, cleared jam, checked system, cycled, tested, RTS										
3572963	3VS-400A has a VFD fault	GS13397	A3-3VS-400A	CLOS E	ECM	9/14/22	5:31:00 PM	9/14/22	5:48:00 PM	00:59	0.00
	Comments: Removed bags, open/close door, cleared e-stop, restarted & tested asset, RTS.										
3624334	A3-3VS-400A - Multiple Jam	GS13397	A3-3VS-400A	CLOS E	ECM	11/19/22	4:50:00 AM	11/19/22	5:07:00 AM	01:07	0.00
	Comments: Turn off asset to reset asset cycled, RTS.										
3513539	3VS-500 is receiving multiple	GS13400	A3-3VS-500	CLOS E	ECM	6/27/22	6:05:00 AM	6/27/22	6:11:00 AM	00:06	0.00
	Comments: Inspected and found no issues. CBIS.										
	Inspected and found no issues. CBIS.										
3480656	A3-3CLM1-13- ATR encoder fault	GS13412	A3-3CLM1-13- ATR	CLOS E	ECM	5/18/22	7:54:00 AM	5/18/22	10:05:00 AM	02:14	343.00
	Comments: Ecall : Encoder fault ATR, Replaced bad encoder with a new one & RTS										
	inspect asset check all cables reset ATR fault not clear replace encoder fault clear call back in service										
3572404	3CLM1 ATR shows a failure	GS13412	A3-3CLM1-13- ATR	CLOS E	ECM	9/8/22	12:42:00 PM	9/8/22	1:07:00 PM	00:25	0.00
	Comments: Ecall : BHS requested that we check ATR, Cleaned trash up reset asset, & RTS										
	arrived at asset checked over ATR's cleaned up trash and wiped lens with a clean dry cloth returned to service										
3432890	A3-3CLM1-13- ATR failure	GS13412	A3-3CLM1-13- ATR	CLOS E	ECM	3/12/22	10:00:00 AM	3/12/22	10:14:00 AM	00:14	0.00
	Comments: ECALL: cycled faulted ATR, off waited 5 mins, returned power, monitored,showed green,cleared,RTS										
	when I arrived, I cycled the faulted ATR off waited 5 minute and returned power, I then monitored ATR till all lights showed green, verified										

3443535	Motor making a loud noise	GS10504	A7-2CL5-07	CLOSED	ECM	3/30/22	11:40:00 AM	3/30/22	11:53:00 AM	00:20	0.00
	Comments: Ecall : Loud noise, Bearing going bad, RTS follow up needed arrived and inspected the asset and determined that the motor bearing is starting to go bad and as a result is making a loud noise										
3455619	A7-2CL5-07 - Overload Fault	GS10504	A7-2CL5-07	CLOSED	ECM	4/10/22	8:24:00 PM	4/10/22	10:30:00 PM	03:51	1,608.53
	Comments: ECALL: replaced motor, clutched V-belts, tested, asset called back in service replaced motor, clutched V-belts, tested, asset called back in service										
3416299	A3-3MU21-C multiple jams	GS13114	A3-3MU21-C	CLOSED	ECM	2/19/22	9:28:00 AM	2/19/22	9:30:00 AM	00:02	0.00
	Comments: ECALL: call canceled before my tech could arrive										
3455637	A3-3MU21-C - Failed Proximity	GS13114	A3-3MU21-C	CLOSED	ECM	4/11/22	6:30:00 AM	4/11/22	6:59:00 AM	00:29	0.00
	Comments: ECALL-returned the paddles to home position, removed e-stop, reset, monitored, RTS. Arrived and inspected the asset and returned the paddles to home position. removed the e-stop and reset the system. monitor the asset to										
3602963	3MU21 is receiving multiple	GS13114	A3-3MU21-C	CLOSED	ECM	10/26/22	8:23:00 AM	10/26/22	8:39:00 AM	01:24	0.00
	Comments: Ecall : Multiple jams, Cleaned and adjusted photo eye reset asset & RTS upon arriving at location, we notice the photo eye wasn't synchronized with the reflectors we clean photo eyes reflectors after call in back										
3500550	A3-3MU21-C chute jam	GS13114	A3-3MU21-C	CLOSED	ECM	6/4/22	6:22:00 AM	6/4/22	6:31:00 AM	00:09	0.00
	Comments: ECALL: reset jam, called back in service										
3385450	A3-3ML1-07 Motor Overload	GS13130	A3-3ML1-07	CLOSED	ECM	1/10/22	6:48:00 AM	1/10/22	7:26:00 AM	00:37	0.00
	Comments: ECALL: piece of belt stuck in rolls, cleaned belt, removed piece, tested, RTS. Inspect asset, I saw the belt from the asset 3ML1-7 was coming apart and half of the belt broke and for that reason, the piece of belt was										
3477734	A3-3ML1-07 belt not moving	GS13130	A3-3ML1-07	CLOSED	ECM	5/6/22	5:53:00 AM	5/6/22	5:55:00 AM	00:02	0.00
	Comments: ECALL-Asset not moving, possible cascading line, made to stop, watch, RTS.										
3385439	A3-3ML1-07 Motor Overload	GS13130	A3-3ML1-07	CLOSED	ECM	1/10/22	4:35:00 AM	1/10/22	4:49:00 AM	00:28	0.00
	Comments: ECALL: overload, went to panel, manually reset, RTS, stayed to monitor after asset had an overload. I went to the panel, and manually reset the overload, asset is now back in service, stayed monitored asset after										
3385440	A3-3ML1-07 Motor Overload	GS13130	A3-3ML1-07	CLOSED	ECM	1/10/22	4:54:00 AM	1/10/22	5:08:00 AM	00:14	0.00
	Comments: ECALL: Reset asset, fault didn't clear. Went to panel & reset breaker. Cleared. Tested, RTS.										
3393579	A3-3ML1-07-overload	GS13130	A3-3ML1-07	CLOSED	ECM	1/23/22	8:19:00 PM	1/23/22	11:30:00 PM	10:03	1,550.01
	Comments: ECALL: fuse/ motor were bad, replaced bad fuse and motor, OPs checked system, back in service arrived at asset, inspected asset, determined fuse/ motor were bad, replaced bad fuse and motor, OPs checked system, back in service										
3619422	A3-3ML1-07 - MOTOR	GS13130	A3-3ML1-07	CLOSED	ECM	11/12/22	6:05:00 PM	11/12/22	6:57:00 PM	01:50	23.67
	Comments: car seat strap caught causing motor overload, cut strap in, fuses faulty,replaced,RTS line had car seat strap caught causing motor overload, cut strap in, tried to run conveyor, not working, troubleshot and found fuses to be										
3624314	A3-3ML1-07 belt ripping	GS13130	A3-3ML1-07	CLOSED	ECM	11/18/22	6:45:00 PM	11/18/22	7:05:00 PM	00:39	0.00
	Comments: Belt hitting the wall, tracked belt, cleared debris from belt, monitored, RTS.										
3513370	A3-3ML1-09 SE unable to clear	GS13132	A3-3ML1-09	CLOSED	ECM	6/25/22	5:40:00 AM	6/25/22	5:43:00 AM	00:03	0.00
	Comments: Ecall : Overload, Reset motor overload reset asset & RTS reset asset in MCP panel back in service @ 0543										
3525585	A3-3ML1-09 multiple jams will	GS13132	A3-3ML1-09	CLOSED	ECM	7/9/22	8:30:00 AM	7/9/22	8:43:00 AM	00:50	0.00
	Comments: Ecall : Multiple jam, Added tension to belt reset asset & RTS got there belt was slipping so gave tension on belt monitor it while bags going through monitor it then call back in services										
3416340	A3-3ML1-09 - Motor Overload	GS13132	A3-3ML1-09	CLOSED	ECM	2/19/22	6:30:00 PM	2/19/22	7:23:00 PM	02:00	23.67
	Comments: ECALL: reset starter motor, tripped,reset, not running, fuses blown, replaced,tested,RTS Inspect issue with asset, reset starter motor trip again, reset, but asset not running, checked fuses, all blown, replace fuses, tested asset,										
3507969	A3-3ML1-14 belt ripped	GS13137	A3-3ML1-14	CLOSED	ECM	6/16/22	10:16:00 AM	6/16/22	10:33:00 AM	00:17	0.00
	Comments: belt rip Got there belt was rip so I cut doggy then started monitor it thenc call back in service										
3421031	A3-3ML1-14 motor overload	GS13137	A3-3ML1-14	CLOSED	ECM	2/26/22	5:49:00 PM	2/26/22	7:00:00 PM	01:13	0.00
	Comments: 1st shift: Belt flipped over & wrapped around roller. Loosened bearing to adjust belt. Passed to 2nd										
3581858	A3-3ML1-14 - MOTOR	GS13137	A3-3ML1-14	CLOSED	ECM	9/25/22	4:20:00 PM	9/25/22	5:01:00 PM	01:20	0.00
	Comments: clutch going bad, went to parts to get new clutch, no clutch at parts but line still running, Inspect asset, checked photo-eyes, everything good, notice clutch going bad, went to parts to get new clutch, no clutch at parts but line still										
3595126	A3-3ML1-14-motor overload	GS13137	A3-3ML1-14	CLOSED	ECM	10/12/22	8:56:00 PM	10/12/22	9:04:00 PM	00:19	0.00
	Comments: Rest overload , restarted and tested asset RTS.										
3393713	A3-3TC7-02-DOOR Will not	GS11646	A3-3TC7-02-DOOR	CLOSED	ECM	1/25/22	10:50:00 AM	1/25/22	11:08:00 AM	00:17	0.00
	Comments: ECALL: operator error, tested the line many times, door opened & closed, no issues, RTS. Inspected asset, operator error, door opened and closed multiple times while asset was running, tested 3TC7-door, door opened, line started										
3432702	3TC7 has a door fault	GS11646	A3-3TC7-02-DOOR	CLOSED	ECM	3/10/22	3:42:00 PM	3/10/22	3:50:00 PM	00:08	0.00
	Comments: Ecall ; Request to reset ticket counter, Restarted ticket as requested & RTS closed down door shut ok restarted BHS confirms ticket counter showing ok										
3513587	3TC7 has a door fault	GS11646	A3-3TC7-02-DOOR	CLOSED	ECM	6/27/22	2:45:00 PM	6/27/22	3:15:00 PM	00:35	0.00
	Comments: Ecall : Door fault to close, Cleared E-stop reboot screen and RTS arrived at asset line was running and when the stop button was pressed the door stayed open, went to the screen at the control station and										

3477958	A3-3TC7-02-DOOR - DOOR	GS11646	A3-3TC7-02-DOOR	CLOSE	ECM	5/8/22	4:35:00 PM	5/8/22	5:00:00 PM	00:25	0.00
	Comments: ECALL:inspect asset, arrived to TC, fault was clear, called back in service inspect asset, arrived to TC, fault was clear, called back in service										
3430701	A3-3TC7-03 jam	GS11670	A3-3TC7-03	CLOSE	ECM	3/7/22	6:56:00 PM	3/7/22	7:15:00 PM	00:19	0.00
	Comments: ECALL: went to asset, had to adjust PE, reset, back in service										
3446450	A3-3TC7-03 /JAM	GS11670	A3-3TC7-03	CLOSE	ECM	4/1/22	11:20:00 AM	4/1/22	11:42:00 AM	00:52	0.00
	Comments: Ecall : Multiple jams, Cleaned photo eyes & reflectors reset fault & RTS went to 3TC7-1 & 2 looked at photo eyes cleaned eyes & reflector went to bag room to asset cleaned photo eyes E-stop line cleaned refle										
3430691	A3-3TC7-03-jam	GS11670	A3-3TC7-03	CLOSE	ECM	3/7/22	5:07:00 PM	3/7/22	6:08:00 PM	00:40	0.00
	Comments: ECALL: line not running, faulted, fault cleared, ESTOP, reset,RTS, fault cameback,cleared,reset,RTS Inspected ,line door was not opening and line was not running, went to bag room, fault was on the asset three, cleared fault, ESTOPPED inspected line same fault came back, cleared jam on control station, ESTOPPed and reset line, watch bags flow, called it in										
3430728	A3-3TC7-03 SE unable to clear	GS11670	A3-3TC7-03	CLOSE	ECM	3/8/22	7:19:00 AM	3/8/22	7:29:00 AM	00:12	0.00
	Comments: ECALL: jam, SE cleared, reset line, loose, tightened, monitored, RTS Inspected line, there was jam, southeast cleared jam and reset line, checked photo-eye, it was a little loose, tightened it, watched bags flow,										
3550554	A3-3TC7-03-multiple jams	GS11670	A3-3TC7-03	CLOSE	ECM	8/15/22	7:44:00 PM	8/15/22	8:01:00 PM	00:17	0.00
	Comments: arrived at asset, inspected asset, cleaned photo-eyes, tested, reset system, RTS arrived at asset, inspected asset, cleaned photo-eyes, tested, reset system, RTS										
3390510	A3-3TC9-02-DOOR failed to	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	1/17/22	5:19:00 PM	1/17/22	5:49:00 PM	00:30	0.00
	Comments: ECALL: door won't close, hit e-stop, manually close door, reset e-stop, tested TC, RTS. Inspected asset, door would not close, hit e-stop, went inside and manually close the door, opened the door, went outside to the panel, reset										
3433185	3TC9 door has a Limit Switch fault	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	3/15/22	9:46:00 AM	3/15/22	1:09:00 PM	02:22	0.00
	Comments: ECALL: door moving up and down but needs calibration. calibrated limit switches and tested door. RTS										
3438286	FD Failed to open - A3-3TC9	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	3/23/22	5:51:00 AM	3/23/22	7:51:00 AM	02:36	0.00
	Comments: ecall : Door fault, Replaced cotter pin and RTS went to asset troubleshot found limit switch rod missing cotter pin went to get new one had to pass to first shift installed cotter pin reset lim										
3446489	A3-3TC9-02-DOOR fail to	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	4/1/22	9:03:00 PM	4/1/22	9:30:00 PM	00:27	0.00
	Comments: ECM-cleared & reset fault, restarted system, RTS.										
3446573	A3-3TC9-02-DOOR fault	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	4/3/22	7:41:00 AM	4/3/22	8:00:00 AM	00:20	0.00
	Comments: ECALL: line not running,crawled on line, removed any debris, started & stopped line,RTS inspected door, line was not running and door was going up and down, wiped screens of control stations of finger prints, started line bags										
3455242	3TC9 has a door fault	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	4/7/22	8:16:00 AM	4/7/22	9:10:00 AM	02:08	0.00
	Comments: Ecall : Door fault, Adjusted door limits and RTS arrived at asset wiped clean photo eyes and reflectors manually closed and opened door identified door not going up all the way just short of										
3432955	A3-3TC9-02-DOOR - DOOR	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	3/12/22	7:11:00 PM	3/12/22	7:16:00 PM	00:10	0.00
	Comments: ECALL:cycle door manually and then reset the line, test (ok) cycle door manually and then reset the line, test (ok)										
3446498	A3-3TC9-02-DOOR Failed to	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	4/2/22	4:04:00 AM	4/2/22	4:50:00 AM	01:32	0.00
	Comments: ECM-Adj limit switch, set limit switch to the right height, tested asset, RTS. Arrived at unit, assessed situation, limit switch needed adjustment, Lead Tech Chris assisted in setting limit switch to appropriate height										
3464709	A3-3TC9-02-DOOR FAILED	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	4/26/22	5:46:00 AM	4/26/22	6:00:00 AM	00:14	0.00
	Comments: ECALL:reset door with permanent fault, back in service reset door with permanent fault, back in service										
3508200	A3-3TC9-02-DOOR failed to	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	6/18/22	8:04:00 AM	6/18/22	8:51:00 AM	00:56	0.00
	Comments: Ecall : Door fault Opened door reset fault & RTS went to asset open door manually called back in service										
3516827	3TC9 door has a limit switch fault	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	7/1/22	6:47:00 AM	7/1/22	7:09:00 AM	00:33	0.00
	Comments: Ecall : Door fault, Closed door reset asset & RTS went to asset close door manually reset tested called back in service										
3508214	A3-3TC9-02-DOOR failed to	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	6/18/22	10:20:00 AM	6/18/22	11:03:00 AM	01:09	0.00
	Comments: went to asset, opened door manually, called back in service went to asset, opened door manually, called back in service										
3508313	3TC9 door, the chain came off	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	6/19/22	10:57:00 AM	6/19/22	3:45:00 PM	09:17	0.00
	Comments: manually adjusted door & sprocket, replaced missing set screws, reset line, RTS, F/U inspected door, chain came of sprockets, manually adjusted door until chain was back on, adjusted sprocket, replaced missing set screws in										
3508618	3TC9 door has a limit switch fault	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	6/21/22	10:36:00 AM	6/21/22	1:16:00 PM	04:29	0.00
	Comments: adjusted chain, put back on sprocket, missing hardware, adjusted limits, tested, RTS arrived at asset, inspected, adjusted chain, put back on sprocket, missing hardware, adjusted limits, tested, called back into service										
3530793	A3-3TC9-02-DOOR Failed to	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	7/17/22	2:58:00 PM	7/17/22	6:00:00 PM	04:32	0.00
	Comments: Stopped line, sprocket not engaging with sprockets, adjusted bracket, adjusted limits, tested, RTS Arrived at asset, door was not opening. Stopped the line and the sprocket was not engaging with the motor sprockets. Adjusted the bracket										
3530846	A3-3TC9-02-DOOR failed to	GS11690	A3-3TC9-02-DOOR	CLOSE	ECM	7/18/22	8:30:00 AM	7/18/22	9:26:00 AM	00:56	0.00

Comments: Inspected asset. Found previous adjustment had fallen off. Made new adjustment. RTS

Inspected asset. Found previous adjustment had fallen off. Made new adjustment. RTS

3413115	A3-3TC9-03	GS11691	A3-3TC9-03	CLOSE	ECM	2/10/22	4:37:00 AM	2/10/22	5:00:00 AM	00:23	0.00

Verified by JSM Qamil

3507970	A3-3ME-08 photo eye has one light	GS13229	A3-3ME-08	CLOSE	ECM	6/16/22	10:17:00 AM	6/16/22	10:31:00 AM	00:20	0.00

Comments: Ecall : Photo eye only showing one light, Cleaned photo eye & reflectors reset asset & RTS

arrived at asset identified and wiped clean photo eyes and reflectors photo eye showing two lights tested photo eye back in service

3420854	A3-3ML1-10 belt not running	GS13133	A3-3ML1-10	CLOSE	ECM	2/24/22	6:30:00 AM	2/24/22	10:38:00 AM	08:46	2,319.91

Comments: Ecall : Belt not running,Replaced all damaged parts on asset & RTS

went to asset inspect found belt guide damaged waiting on the belt was told not in stock trying to refabricate belting it's not working manager

3416710	A3-3ML1-10 - MULTIPLE JAMS	GS13133	A3-3ML1-10	CLOSE	ECM	2/23/22	4:47:00 PM	2/23/22	5:10:00 PM	00:43	1.02

Comments: Cleaned PEs on asset & surrounding assets. Replaced broken reflector. RTS.

3516686	A3-3ML1-10 belt not running	GS13133	A3-3ML1-10	CLOSE	ECM	6/30/22	4:27:00 AM	6/30/22	5:51:00 AM	03:04	1,040.31

confirmed with Qamill JSM

3582077	A3-3ML1-10 Photo eye	GS13133	A3-3ML1-10	CLOSE	ECM	9/28/22	4:06:00 AM	9/28/22	4:10:00 AM	00:04	0.00

Comments: made adjustment to photo eye. called back in service.

3430876	Multiple jams; A7-2VS-200A	GS10699	A7-2VS-200A	CLOSE	ECM	3/9/22	10:29:00 AM	3/9/22	11:53:00 AM	01:31	0.00

Comments: Ecall : Jam on 200A won't clear, Changed reflector reset asset clear jam & RTS

inspected asset and the jam would not clear stopped the line and checked all photo eyes, proxies and cog belt found no problems cycled the

3421370	2VS-200 has a position jam	GS10699	A7-2VS-200A	CLOSE	ECM	3/2/22	11:43:00 AM	3/2/22	1:56:00 PM	02:13	0.00

Comments: ECALL: jam; inspect;deferred to 2nd shift;wires loose;chk reflectors;position fault;estop;cycle; RTS

Inspected asst. jam not clear, checked photo-eyes, not clearing pass to 2nd shift. Anthony Checked wiring and found a couple wires loose.

3502944	A7-2VS-200A multiple jams	GS10699	A7-2VS-200A	CLOSE	ECM	6/10/22	3:15:00 PM	6/10/22	3:35:00 PM	00:20	0.00

Comments: Ecall : Multiple jams, Cleaned photo eyes & reflectors reset asset & RTS

when I arrived I checked over unit and wiped all photo eyes and reflectors on all 3 buckets of the VSU i then requested BHS to send bags I

3430689	A7-2VS-200A-multiple jams	GS10699	A7-2VS-200A	CLOSE	ECM	3/7/22	4:53:00 PM	3/7/22	5:16:00 PM	00:23	0.00

Comments: ECALL:Cleared the bug in front of the photo-eye, reset the jam, and started back on service

Cleared the bug in front of the photo-eye, reset the jam, and started back on service

3430720	Bag jam will not reset; A7-2VS	GS10699	A7-2VS-200A	CLOSE	ECM	3/8/22	5:05:00 AM	3/8/22	5:41:00 AM	00:36	0.00

Comments: ECALL:troubleshot for issue, VSU had to be taught, Was taught, asset reset, tested, monitored, RTS

troubleshot for issue, VSU had to be taught, Was taught, asset reset, tested, monitored, asset returned to service

3430841	A7-2VS-200A multiple jams	GS10699	A7-2VS-200A	CLOSE	ECM	3/9/22	5:26:00 AM	3/9/22	5:56:00 AM	00:30	0.00

Comments: ECALL: not cycling troubleshoot found needed re-teach, taught VSU and RTS

3432748	A7-2SS2 VSU not resetting	GS10699	A7-2VS-200A	CLOSE	ECM	3/11/22	4:19:00 AM	3/11/22	4:33:00 AM	00:28	0.00

Comments: ECALL:Reset asset, turn power off then on, cycle asset, test asset, asset back in service

Reset asset, turn power off then on, cycle asset, test asset, asset back in service

3500839	A7-2VS-200A not cycling	GS10699	A7-2VS-200A	CLOSE	ECM	6/6/22	8:49:00 AM	6/6/22	12:02:00 PM	03:41	19.85

Comments: No power to PE, replaced cable, monitored, tested, VSU disconnect cleared after cycling power.

Arrived at asset, found no power going to a photo eye and determined that was causing the jam. Tested PE and determined the cable for the

3502908	A7-2VS-200 multiple jams	GS10699	A7-2VS-200A	CLOSE	ECM	6/10/22	9:48:00 AM	6/10/22	10:29:00 AM	01:38	0.00

Comments: not cycling,retaught, tested with bags, jamming, tightened P/E, cleaned P/E & reflector, RTS

Unit not cycling properly. Re taught. Tested with bags. Bags jamming between a bucket and b bucket. Capped line. Tightened photoeyes

3502964	A7-2VS-200A - BELT NOT	GS10699	A7-2VS-200A	CLOSE	ECM	6/10/22	5:28:00 PM	6/10/22	6:10:00 PM	00:42	0.00

Comments: Tightened reflector & called BHS to send bags. Monitored it & RTS.

Multiple jams on VS. Inspected unit & noticed reflector on 'A' bucket was loose casuing multiple jams. Tightened reflector & called BHS to

3525735	A7-2VS-200A door safety guard	GS10699	A7-2VS-200A	CLOSE	ECM	7/10/22	4:07:00 PM	7/10/22	5:28:00 PM	01:28	112.50

Comments: gate sensor broken, stayed while getting parts due to bad weather,replaced sensor, monitored,RTS

arrived at the asset, inspected all sensors and found that the gate sensor was broken, went to parts for a new sensor, had to stay longer c

3599703	A7-2VS-200A jam will not clear	GS10699	A7-2VS-200A	CLOSE	ECM	10/17/22	9:38:00 PM	10/17/22	9:47:00 PM	00:22	0.00

Comments: checked photo-eyes, clean reflector, made adjustment, jam cleared, called back in service

inspect asset, checked photo-eyes, clean reflector, made adjustment, jam cleared, called back in service

3460249	A3-3ME-08-DIV - Will not cycle	GS13221	A3-3ME-08-DIV	CLOSE	ECM	4/15/22	11:55:00 AM	4/15/22	12:05:00 PM	00:15	0.00

Comments: Ecall : DIV not cycle, Replaced broken solenoid bolt & RTS

went to asset inspect found clutch solenoid bolt broken went to cage #6 pick up now bolt reinstall tested called back in service

3460461	A3-3ME-08-DIV motor overload	GS13221	A3-3ME-08-DIV	CLOSE	ECM	4/17/22	7:56:00 AM	4/17/22	8:21:00 AM	00:35	0.00

confirmed with Roy JSM

3503018	3ME-08 HSD is receiving multiple	GS13221	A3-3ME-08-DIV	CLOSE	ECM	6/11/22	7:44:00 AM	6/11/22	7:51:00 AM	00:07	0.00

Comments: Ecall : Multiple jams, Inspected asset NPF & RTS

when I arrived I found unit running I monitored for several minutes with no faults occurring called back in service no mechanical issues found

3547813	A3-3ME-08-DIV motor overload	GS13221	A3-3ME-08-DIV	CLOSE	ECM	8/4/22	10:43:00 AM	8/4/22	10:55:00 AM	00:54	0.00

Comments: Ecall : Overload fault, Cleared jam condition reset overload & RTS

arrived at asset inspected and identified bag stuck on diverter, removed bag stuck cleared jam fault after manually opening up paddles headed

3455721	A3-3ME-08-DIV - Multiple IFailed to	GS13221	A3-3ME-08-DIV	CLOS E	ECM	4/11/22	5:07:00 PM	4/11/22	6:16:00 PM	01:09	0.00
	Comments: Comment Verified by Roy.										
3455704	A3-3ME-08-DIV - Multiple IFailed to	GS13221	A3-3ME-08-DIV	CLOS E	ECM	4/11/22	3:38:00 PM	4/11/22	3:56:00 PM	00:18	0.00
	Comments: Comment Verified by Roy.										
3534381	A3-3ME-08-DIV - OVERLOAD	GS13221	A3-3ME-08-DIV	CLOS E	ECM	7/24/22	8:35:00 PM	7/24/22	8:45:00 PM	00:10	0.00
	Comments: cleared overload, tested system, back in service arrived at asset, inspected asset, cleared overload, tested system, back in service										
3539284	A3-3ME-08-DIV	GS13221	A3-3ME-08-DIV	CLOS E	ECM	8/2/22	5:32:00 AM	8/2/22	5:40:00 AM	00:11	0.00
	Comments: belt on asset was not moving, cleared fault and belt started. called back in service.										
3555714	A3-3MS1-03 belt flipped over	GS13221	A3-3ME-08-DIV	CLOS E	ECM	8/26/22	4:45:00 AM	8/26/22	5:15:00 AM	00:30	162.95
	Comments: paddle belt running low , charged paddle belt on div, reset div, correctly wired motor, reset, RTS went to asset, rewired motor to run belt backwards and work belt crease out of belt, noticed paddle belt running low , charged paddle belt on										
3390664	A3-3OSR-401 Motor Overloa	GS13250	A3-3OSR-401	CLOS E	ECM	1/19/22	4:13:00 AM	1/19/22	4:32:00 AM	00:19	0.00
	Comments: ECALL:inspected asset, reset overload, called back in service inspected asset, reset overload, called back in service										
3393761	A3-3OSR-401 Motor overloa	GS13250	A3-3OSR-401	CLOS E	ECM	1/26/22	4:19:00 AM	1/26/22	4:33:00 AM	00:14	0.00
	Comments: Ecall : Overload, Reset motor overload and RTS 3OSR4-1 had a overload I went to the panel and manually reset the overload, 3OSR4-1 is now back in service										
3432860	A3-3OSR-401 Motor overloa	GS13250	A3-3OSR-401	CLOS E	ECM	3/12/22	3:47:00 AM	3/12/22	3:59:00 AM	00:13	0.00
	Comments: Ecall : Overload, Reset motor overload test asset & RTS inspected asset verified MCP overload reset panel inspected & test asset called it back in to service										
3438179	Motor overload wi not reset; A3	GS13250	A3-3OSR-401	CLOS E	ECM	3/22/22	4:25:00 AM	3/22/22	4:32:00 AM	00:07	0.00
	Comments: ECALL: pressed reset, start and RTS										
3442963	A3-3OSR-401 Motor overloa	GS13250	A3-3OSR-401	CLOS E	ECM	3/25/22	3:40:00 AM	3/25/22	3:49:00 AM	00:20	0.00
	Comments: Ecall : Overload, Reset motor overload & RTS inspect asset verified fault MCP overload reset MCP by opening panel and pressing the reset knob for asset tested asset closed panel re-										
3443376	A3-3OSR-401 Motor Overloa	GS13250	A3-3OSR-401	CLOS E	ECM	3/29/22	4:15:00 AM	3/29/22	4:30:00 AM	00:15	0.00
	Comments: ECM- Overload reset, asset tested, RTS.										
3413182	A3-3OSR-401 motor overloa	GS13250	A3-3OSR-401	CLOS E	ECM	2/11/22	4:21:00 AM	2/11/22	4:28:00 AM	00:18	0.00
	Comments: ECALL: reset breaker in MCP and test asset. RTS										
3430631	A3-3OSR-401 overloa	GS13250	A3-3OSR-401	CLOS E	ECM	3/7/22	4:12:00 AM	3/7/22	4:31:00 AM	00:23	0.00
	Comments: ECALL: reset asset through panel then through asset, back in service										
3455230	A3-3OSR-401 motor overloa	GS13250	A3-3OSR-401	CLOS E	ECM	4/7/22	6:03:00 AM	4/7/22	6:10:00 AM	00:07	0.00
	Comments: ECALL: checked rollers; reset overload; tested; RTS When I arrived I checked unit to make sure no bags was stuck in rollers. I then went to panel and reset the overload. Tested and returned to										
3460096	A3-3OSR-401 motor overloa	GS13250	A3-3OSR-401	CLOS E	ECM	4/14/22	6:53:00 AM	4/14/22	7:07:00 AM	00:44	0.00
	Comments: Ecall : Overload, Cleared motor overload & RTS arrived at asset inspected photo eyes and reflectors headed to panel, cleared overload tested asset back in service										
3469335	A3-3OSR-401 Motor Overloa	GS13250	A3-3OSR-401	CLOS E	ECM	4/29/22	4:15:00 AM	4/29/22	4:19:00 AM	00:04	0.00
	Comments: ECALL-reset overload, RTS.										
3477810	A3-3OSR-401 motor overloa	GS13250	A3-3OSR-401	CLOS E	ECM	5/7/22	4:09:00 AM	5/7/22	4:17:00 AM	00:11	0.00
	Comments: Ecall : Overload, Reset overload & RTS reset asset test asset, asset back in service										
3480574	A3-3OSR-401 /Motor overload	GS13250	A3-3OSR-401	CLOS E	ECM	5/17/22	10:41:00 AM	5/17/22	11:04:00 AM	00:23	0.00
	Comments: ECALL-Panel overload, pushed contactor until is it show on, e-stop, reset panel, RTS. Inspected panel there was an overload. Located contactor and pushed it until it show on. E-stop and reset panel, fault went away.										
3376796	Motor overload; A3-3OSR-40	GS13250	A3-3OSR-401	CLOS E	ECM	1/4/22	4:33:00 AM	1/4/22	5:10:00 AM	01:14	0.00
	Comments: ECALL: Arrived & reset asset to clear overload. RTS.										
3376883	A3-3OSR-401 Motor overloa	GS13250	A3-3OSR-401	CLOS E	ECM	1/5/22	4:18:00 AM	1/5/22	4:29:00 AM	00:11	0.00
	Verified by JSM										
3390294	A3-3OSR-401 Motor Overloa	GS13250	A3-3OSR-401	CLOS E	ECM	1/15/22	4:21:00 AM	1/15/22	4:35:00 AM	00:14	0.00
	Comments: ECALL: Reset contact station, reset asset, back in service										
3408492	A3-3OSR-401 Motor overloa	GS13250	A3-3OSR-401	CLOS E	ECM	2/3/22	4:20:00 AM	2/3/22	4:35:00 AM	00:26	0.00
	Comments: ECALL: Open panel & override overload fault. Reset asset. Insptcted & monitored. RTS.										
3408859	Motor overload; A3-3OSR-40	GS13250	A3-3OSR-401	CLOS E	ECM	2/8/22	4:32:00 AM	2/8/22	4:46:00 AM	00:14	0.00
	Comments: ECALL: Manually reset overload at panel. Tested. RTS.										

3416092	A3-3OSR-401 Motor overload;	GS13250	A3-3OSR-401	CLOS	ECM		2/17/22	4:22:00 AM	2/17/22	4:26:00 AM	00:04	0.00
	Verified by JSM Bag 1 Jamie											
3421219	Motor overload;	GS13250	A3-3OSR-401	CLOS	ECM		3/1/22	4:39:00 AM	3/1/22	4:49:00 AM	00:10	0.00
	Comments: ECALL: reset panel to clear the overload. RTS											
3433149	A3-3OSR-401	GS13250	A3-3OSR-401	CLOS	ECM		3/15/22	4:26:00 AM	3/15/22	4:32:00 AM	00:06	0.00
	Comments: ECALL: went to MCP, reset breaker, back in service											
3469683	A3-3OSR-401	GS13250	A3-3OSR-401	CLOS	ECM		5/4/22	3:25:00 AM	5/4/22	3:29:00 AM	00:08	0.00
	Comments: ECALL: went to MCP panel, cleared overload, called back in service											
	went to MCP panel, cleared overload, called back in service											
3485516	Motor overload;	GS13250	A3-3OSR-401	CLOS	ECM		5/25/22	4:14:00 AM	5/25/22	4:25:00 AM	00:22	0.00
	Comments: asset assessed for issue, overload reset, tested, RTS											
3555377	A3-3OSR-405	GS13254	A3-3OSR-405	CLOS	ECM		8/22/22	7:31:00 PM	8/22/22	10:30:00 PM	06:28	1,908.11
	Comments: removed the bad clutch, and motor, and replaced it with new ones, new clutch and motor											
	We removed the bad clutch, and motor, and replaced it with new ones, new clutch and motor is now installed, and up and running											
3513535	Belt is making a	GS13249	A3-3OSR-305	CLOS	ECM		6/27/22	5:26:00 AM	6/27/22	6:00:00 AM	00:34	0.00
	Comments: on arrival, I inspected the asset to find plastic stuck under the belt											
	on arrival, I inspected the asset to find plastic stuck under the belt											
3602900	A2-2CS4-07	GS11453	A2-2CS4-07	CLOS	ECM		10/25/22	2:00:00 PM	10/25/22	2:30:00 PM	00:35	0.00
	Comments: manually brought door up, restarted line, reset VFD, disconnect line, reset, turned on, monitor, RTS											
	door didn't want to open, manually brought up, restarted line, reset VFD, disconnect line, reset line, turned on, monitor, RTS											
3624343	A2-2CS4-07 start fault	GS11453	A2-2CS4-07	CLOS	ECM		11/19/22	6:40:00 AM	11/19/22	6:53:00 AM	00:13	0.00
	Comments: Ecall : Start fault, Reset asset cleared fault & RTS											
	went to asset inspected asset reset and cleared fault stayed to monitor asset											
3548250	A3-3TC7-01 - badge dropped	GS11645	A3-3TC7-01	CLOS	ECM		8/8/22	6:52:00 PM	8/8/22	6:59:00 PM	00:07	0.00
	Comments: airline rep dropped badge on line, while in route to asset they retrieved badge. back in service.											
	airline rep dropped badge on line, while in route to asset they retrieved badge. back in service.											
3413558	A3-3TC8-2 Circuit Breaker Tripped	GS11678	A3-3TC8-2	CLOS	ECM		2/15/22	4:56:00 AM	2/15/22	5:00:00 AM	00:04	0.00
	Comments: ECALL: asset assessed for issue, asset reset, returned to service											
	asset assessed for issue, asset reset, returned to service											
3490478	Motor overload;	GS11678	A3-3TC8-2	CLOS	ECM		5/31/22	4:48:00 AM	5/31/22	5:10:00 AM	00:44	0.00
	Comments: ECALL- Asset reset and RTS.											
3503004	A3-3TC8-2 circuit breaker trip	GS11678	A3-3TC8-2	CLOS	ECM		6/11/22	4:36:00 AM	6/11/22	4:39:00 AM	00:03	0.00
	Comments: Ecall : Circuit breaker trip, Reset call back in service											
3538858	A3-3TC8-2 circuit breaker tripped	GS11678	A3-3TC8-2	CLOS	ECM		7/29/22	5:30:00 AM	7/29/22	5:38:00 AM	00:08	0.00
	Comments: Ecall : Overload, Reset overload on asset back in service											
3569903	3TC8-02 has a Circuit Breaker	GS11678	A3-3TC8-2	CLOS	ECM		9/1/22	6:30:00 AM	9/1/22	9:14:00 AM	03:15	0.00
	Comments: Ecall : Circuit breaker trip, Reset tripped circuit breaker & RTS											
	arrived & assessed troubleshot no voltage in panel from 2 pole feed automatic switch was in fault instructed to contact GOAA maintenance											
3421139	A3-3TC8-2 Circuit Breaker Tripped	GS11678	A3-3TC8-2	CLOS	ECM		2/28/22	5:06:00 AM	2/28/22	5:08:00 AM	00:02	0.00
	Comments: ECALL: arrived at the asset, reset breaker and RTS											
3433180	3TC8-02 has a Circuit Breaker	GS11678	A3-3TC8-2	CLOS	ECM		3/15/22	9:07:00 AM	3/15/22	9:20:00 AM	00:13	0.00
	Comments: ECALL: reset circuit breaker, monitored asset to ensure working, RTS											
	arrived and inspected the asset, reset the circuit breaker and the asset, monitored the asset to ensure it was working, called back into service											
3480547	3TC8-02 has a motor overload	GS11678	A3-3TC8-2	CLOS	ECM		5/17/22	4:50:00 AM	5/17/22	4:53:00 AM	00:03	0.00
	Comments: ECALL:Went to MCP, reset tripped bucket, reset asset, back in service											
	Went to MCP, reset tripped bucket, reset asset, back in service											
3503106	A3-3TC8-2 circuit breaker tripped	GS11678	A3-3TC8-2	CLOS	ECM		6/12/22	5:27:00 AM	6/12/22	5:29:00 AM	00:04	0.00
	Comments: ECALL:reset overload, called back in service											
	reset overload, called back in service											
3508370	A3-3TC8-2 Circuit Breaker Tripped	GS11678	A3-3TC8-2	CLOS	ECM		6/20/22	4:50:00 AM	6/20/22	4:55:00 AM	00:10	0.00
	Comments: reset breaker, called back in service											
3513653	CANCEL	GS11678	A3-3TC8-2	CLOS	ECM		6/28/22	4:49:00 AM	6/28/22	4:52:00 AM	00:03	0.00
	Comments: in route to call, call cancelled, back in service											
3534417	3TC8-02 has a circuit breaker	GS11678	A3-3TC8-2	CLOS	ECM		7/25/22	5:37:00 AM	7/25/22	5:41:00 AM	00:04	0.00
	Comments: reset overload, tested the system, after testing, I called it back in service											
	arrived at the asset, reset overload, tested the system, after testing, I called it back in service											
3539168	A3-3TC8-2	GS11678	A3-3TC8-2	CLOS	ECM		8/1/22	5:42:00 AM	8/1/22	5:49:00 AM	00:07	0.00
	Comments: circuit breaker trip on the MCP had been switched off, reset breaker, tested,RTS											
	circuit breaker trip on the MCP had been switched off and after resetting the circuit breaker to test asset, RTS											
3577375	A3-3TC8-2 - Motor Overload	GS11678	A3-3TC8-2	CLOS	ECM		9/17/22	5:50:00 AM	9/17/22	5:55:00 AM	00:05	0.00
	Comments: reset asset it MCP, back in service											
3577381	A3-3TC8-2 Circuit Breaker Tripped	GS11678	A3-3TC8-2	CLOS	ECM		9/17/22	7:01:00 AM	9/17/22	7:03:00 AM	00:02	0.00
	Comments: arrived at bucket, reset the circuit breaker, verified it was clear through BHS, RTS											

arrived at bucket, reset the circuit breaker, verified it was clear through BHS, RTS

3577217	A3-3TC8-2 Circuit Breaker Trip	GS11678	A3-3TC8-2	CLOS E	ECM	9/15/22	4:43:00 AM	9/15/22	4:45:00 AM	00:02	0.00

Comments: call canceled, southeast cleared

3594800	A3-A-3TC8-02-BS 07 /Overload	GS11678	A3-3TC8-2	CLOS E	ECM	10/9/22	8:11:00 PM	10/9/22	8:16:00 PM	00:05	0.00

Comments: arrived at the asset, cleared overload, tested, RTS

arrived at the asset, cleared overload, tested, RTS

3617226	A3-3TC8-2 - Circuit Breaker	GS11678	A3-3TC8-2	CLOS E	ECM	11/6/22	5:07:00 AM	11/6/22	5:10:00 AM	00:07	0.00

Comments: reset breaker, tested asset and RTS

3619450	A3-3TC8-2 - Circuit Breaker	GS11678	A3-3TC8-2	CLOS E	ECM	11/13/22	5:22:00 AM	11/13/22	5:30:00 AM	00:08	0.00

Comments: reset over, back in service, inspect issue, found none

3619704	3TC8-02 has a motor overload	GS11678	A3-3TC8-2	CLOS E	ECM	11/16/22	4:19:00 AM	11/16/22	4:22:00 AM	00:03	0.00

Comments: reset overload, made sure asset is clear, reset, RTS

3376541	A2-2CS4-01-DOOR fault	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	1/1/22	6:20:00 AM	1/1/22	6:30:00 AM	00:13	0.00

Comments: Ecall : Door fault, Reset door fault corrected alarm condition & RTS

arrived at asset reset door alarm set off called to turn off alarm called back in service

3385324	A2-2CS4-01-DOOR - Door	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	1/8/22	1:04:00 PM	1/8/22	1:14:00 PM	00:16	0.00

Comments: Comment

Verified by Bujar.

3398514	A2-2CS4-01-DOOR fault	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	1/29/22	5:34:00 PM	1/29/22	5:46:00 PM	00:12	0.00

Comments: Comment

Verified by Southeast Senior Lead (Jose).

3432967	A2-2CS4-01-DOOR	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	3/12/22	8:09:00 PM	3/12/22	8:17:00 PM	00:21	0.00

Comments: ECALL: tested, and cleared faults, reset system, called back in service

3437863	A2-2CS4-01-DOOR fault	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	3/19/22	6:55:00 AM	3/19/22	7:09:00 AM	00:20	0.00

confirmed with Robert JSM

3443346	A2-2CS4-01-DOOR	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	3/28/22	5:22:00 PM	3/28/22	5:38:00 PM	00:16	0.00

Comments: ECM Cleared debris, that was obstructing to door, reset, line started, RTS.

3421372	CANCEL!!!	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	3/2/22	12:06:00 PM	3/2/22	12:07:00 PM	00:01	0.00

Comments: Ecall : Call canceled

3469384	2CS4-01 door failed to close	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	4/30/22	2:00:00 PM	4/30/22	2:13:00 PM	00:13	0.00

Comments: ECALL- Manually lowered door to clear fault, tested RTS.

3430525	A2-2CS4-01-DOOR up fault	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	3/5/22	5:19:00 PM	3/5/22	7:25:00 PM	03:01	0.00

Comments: VFD @ door does not exist. Found faulted VFD on -05. Reset. Reset tripped breaker @ door. RTS

1st shift: Received call for 2CS4-01-DOOR VFD Fault. Looked around for VFD, but VFD does not exist for door. Kept working on door; it

2nd shift: Found a tripped breaker for the door. Reset the breaker. Adjusted photoeyes. Tested. RTS.

3437871	A2-2CS4-01-DOOR fault	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	3/19/22	8:45:00 AM	3/19/22	9:10:00 AM	00:25	0.00

Comments: ECALL:reset, tested, RTS, while I was there 2BD4 faulted, tested, reset, tested, working properly

arrived & assessed, door needed reset, reset, tested, RTS, while I was there 2BD4 faulted, tested, reset, tested, working properly

3437910	A2-2CS4-01-DOOR - Door	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	3/19/22	4:46:00 PM	3/19/22	5:15:00 PM	00:58	0.00

Comments: ECALL:reset door, continues to jam, found lizard in cutside photo-eye, removed, tested, RTS

reset door, continues to jam, found lizard in cutside photo-eye, removed, tested, RTS

3443105	A2-2CS4-01-DOOR fault	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	3/26/22	8:14:00 AM	3/26/22	8:20:00 AM	00:06	0.00

Comments: ECALL:GOAA brian was there, reset door, checked out, and it is called it in

GOAA brian was there, reset door, checked out, and it is called it in

3455411	A2-2BD4-01-DOOR - UP	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	4/8/22	1:33:00 PM	4/8/22	2:13:00 PM	00:40	0.00

Comments: ECALL:Inspected, up fault on 05 asset,reset 05 control station, manually reset door,fault cleared

Inspected, up fault on 05 asset, , reset 05 control station, manually reset door, conveyor started, fault cleared

3455531	A2-2CS4-01-DOOR	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	4/9/22	4:36:00 PM	4/9/22	4:43:00 PM	00:07	0.00

Comments: Comment

Verified by Anthony.

3500677	A2-2CS4-01-DOOR fault	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	6/5/22	10:18:00 AM	6/5/22	12:10:00 PM	04:53	0.00

confirmed with Jaimie JSM

3599370	A2-2CS4-01-DOOR	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	10/13/22	4:59:00 PM	10/13/22	5:03:00 PM	00:04	0.00

Comments: Cycled power on door, reset system, tested door, RTS.

3582001	Up fault; A2-2CS4-01-DOOR	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	9/27/22	4:58:00 AM	9/27/22	5:01:00 AM	00:03	0.00

Comments: door reset and asset was tested after fault cleared. RTS

3619412	A2-2CS4-01-DOOR	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	11/12/22	4:45:00 PM	11/12/22	5:09:00 PM	00:35	0.00

Comments: SE got bags out, assisted them, once issue with main line resolved, restarted, cleared fault, RTS

arrived at asset, inspected asset, southeast had stopped the line to get bags out, due to issued with main line, assisted southeast transfer

3624337	A2-2CS4-01-DOOR Up fault	GS11447	A2-2CS4-01-DOOR	CLOS E	ECM	11/19/22	5:20:00 AM	11/19/22	5:45:00 AM	00:25	0.00

Comments: Door fault, adjusted photo-eyes, manually closed asset, reset line, tested asset, RTS.

3420862	3CS2-06 has a motor overload	GS11576	A3-3CS2-06	CLOSE	ECM	2/24/22	8:12:00 AM	2/24/22	8:14:00 AM	00:02	0.00
	Comments: ECALL: reset overload tested called back in service.										
3416479	CANCEL	GS11635	A3-3MS1-10	CLOSE	ECM	2/21/22	10:41:00 AM	2/21/22	10:41:00 AM	00:00	0.00
	Comments: Canceled by GOAA										
3582003	Circuit Breaker tripped A3-3MS1	GS11635	A3-3MS1-10	CLOSE	ECM	9/27/22	5:21:00 AM	9/27/22	5:31:00 AM	00:19	0.00
	Comments: arrive at asset, inspected and reset breaker, monitor asset and RTS										
3619594	A3-3MS1-10 - ENCODER	GS11635	A3-3MS1-10	CLOSE	ECM	11/14/22	5:26:00 PM	11/14/22	5:36:00 PM	00:10	0.00
	Comments: arrived at asset, inspected asset, cleared jam, reset DIV, tested system, RTS arrived at asset, inspected asset, cleared jam, reset DIV, tested system, RTS										
3376895	3SP25 advance cord is loose	GS11657	A3-3SP25-1	CLOSE	ECM	1/5/22	8:39:00 AM	1/5/22	9:31:00 AM	01:01	42.66
	Comments: Ecall : Loose cable, Replaced old worn out advance cable & RTS inspect asset notice cable about to brake got new cable at 42 remove old cable install new cable adjusted called back in service										
3455888	A3-3SP25-1 /Pull cord Broken	GS11657	A3-3SP25-1	CLOSE	ECM	4/13/22	2:25:00 PM	4/13/22	2:52:00 PM	00:27	0.00
	Comments: Ecall : Broken advance cable, Repaired cable and RTS repaired cable it works ok need to replace parts department not cooperative not releasing parts to fix asset										
3460099	A3-3SP25-1 - PULL CORD	GS11657	A3-3SP25-1	CLOSE	ECM	4/14/22	7:10:00 AM	4/14/22	7:20:00 AM	00:20	0.00
	Comments: Ecall : Cable loose,Tightened loose cable and RTS just had to loosen clamp then pull on cable to tighten and then tighten the clamp down and then test with a foot to make sure it was tighten										
3464355	A3-3SP25-1 pull cord	GS11657	A3-3SP25-1	CLOSE	ECM	4/21/22	5:43:00 AM	4/21/22	5:50:00 AM	00:07	0.00
	Comments: ECALL-Tightened cable and tested RTS.										
3484923	3SP25 estop button is missing	GS11657	A3-3SP25-1	CLOSE	ECM	5/19/22	6:36:00 AM	5/19/22	6:54:00 AM	00:29	0.00
	Comments: Ecall : E-stop button is missing, Replaced missing E-stop button adjusted advance cable & RTS went to cage #3 found E-stop button went back to asset install button adjusting advance cable tested called back in service										
3503364	A3-3SP25-1 pull cord is loose	GS11657	A3-3SP25-1	CLOSE	ECM	6/14/22	1:30:00 PM	6/14/22	1:38:00 PM	00:20	0.00
	Comments: Ecall : Loose cable, Tightened loose cable reset asset & RTS arrived at asset diagnosed problem adjusted cable test and retested called back into service										
3525373	A3-3SP25-1 pull cord needs to be	GS11657	A3-3SP25-1	CLOSE	ECM	7/7/22	5:40:00 AM	7/7/22	5:56:00 AM	00:26	0.00
	Comments: Ecall : Advance cable was loose, Tightened loose advance cable reset asset & RTS inspected asset acknowledged advance cable was loose tightened up cable tested asset called back in										
3525985	Advance cord is loose; A3-3SP25	GS11657	A3-3SP25-1	CLOSE	ECM	7/13/22	8:43:00 AM	7/13/22	9:09:00 AM	00:37	0.00
	Comments: Ecall : Loose cord, Tightened loose cord reset asset & RTS arrived at asset seen cord was loose tightened cord tested, tested again called back in										
3525990	A3-3SP25-1 Pull cord is loose	GS11657	A3-3SP25-1	CLOSE	ECM	7/13/22	9:57:00 AM	7/13/22	10:26:00 AM	00:31	0.00
	Comments: Ecall : Broken advance cord, Reattached cord tightened hardware & RTS arrived at the asset and reattached hardware for the cord and tightened up loose bolts around the asset tested multiple times and called back										
3530489	3SP25 advance cord snapped	GS11657	A3-3SP25-1	CLOSE	ECM	7/14/22	9:29:00 AM	7/14/22	9:40:00 AM	00:11	0.00
	Comments: Ecall : Advance cable broken, Added tension to cable tested & RTS went to asset tension cable tested called back in service										
3398644	A3-3SP25-1 - CORD	GS11657	A3-3SP25-1	CLOSE	ECM	1/31/22	8:26:00 AM	1/31/22	9:45:00 AM	01:19	39.60
	Comments: ECALL: cable broken, got new at 42, removed broken cable, install new, made adjustment, RTS Inspect asset, cable broken, got new at 42, removed broken cable, install new, made adjustment, called back in service										
3464390	3SP25 advance cord ripped	GS11657	A3-3SP25-1	CLOSE	ECM	4/22/22	12:28:00 PM	4/22/22	1:20:00 PM	00:52	40.02
	Comments: ECALLIwent to parts to get new cable, reinstalled new cable, tested, called back in service went to parts to get new cable, reinstalled new cable, tested, called back in service										
3500821	Advance cord is loose; A3-3SP25	GS11657	A3-3SP25-1	CLOSE	ECM	6/6/22	5:32:00 AM	6/6/22	5:37:00 AM	00:08	0.00
	Comments: ECALL: photo-eye slightly dirty, after cleaning and observing asset, work, RTS On arrival, I inspected the asset to find a photo-eye slightly dirty, after cleaning and observing asset, work, I called back in service										
3500834	Advance cord is loose; A3-3SP25	GS11657	A3-3SP25-1	CLOSE	ECM	6/6/22	8:04:00 AM	6/6/22	8:18:00 AM	00:32	0.00
	Comments: ECALL: cable loose, tightened both, adjusted,tested both, RTS arrived at asset, seen cable was not in place, put it in place and tightened both, adjusted cable, tested cable again on both side, called it back										
3500932	A3-3SP25-1 pull cord all the way to	GS11657	A3-3SP25-1	CLOSE	ECM	6/7/22	4:58:00 AM	6/7/22	6:00:00 AM	02:04	37.95
	Comments: ECALL-R/R old cable with new one, check for proper operation, RTS.										
3517006	A3-3SP25-1 cable	GS11657	A3-3SP25-1	CLOSE	ECM	7/3/22	7:45:00 AM	7/3/22	8:54:00 AM	01:09	0.00
	Comments: installed bolt for the pull cord, tested multiple times and called back in service arrived at asset, diagnosing problem, went to parts to, received belts, passed onto another tech, received part from will and installed bolt for the pull cord, tested multiple times and called back in service										
3517421	3SP25 advance cord has snapped	GS11657	A3-3SP25-1	CLOSE	ECM	7/6/22	12:06:00 PM	7/6/22	12:21:00 PM	00:15	0.00
	Comments: Inspected asset, found loose cable, made adjustments to clamps, tested asset, RTS Inspected asset, found loose cable, made adjustments to clamps, tested asset, RTS										
3525443	A3-3SP25-1 /Pull cord broken	GS11657	A3-3SP25-1	CLOSE	ECM	7/7/22	7:40:00 PM	7/7/22	8:00:00 PM	00:20	0.00
	Comments: Repair cable and adjust and tested (ok), RTS. Repair cable and adjust and tested (ok),RTS.										

3525922	A3-3SP25-1 advance card is	GS11657	A3-3SP25-1	CLOSED	ECM	7/12/22	12:25:00 PM	7/12/22	12:59:00 PM	00:34	0.00
	Comments: inspected line, cord on SP was loose, tightened cord, airline tested, called in inspected line, cord on SP was loose, tightened cord, airline tested, called in										
3480289	2ML2-03 motor is not running	GS16371	A2-2ML2-03	CLOSED	ECM	5/14/22	8:22:00 AM	5/14/22	9:12:00 AM	00:50	0.00
	Comments: Ecall : Belt slipping, Removed belt from roller reset asset & RTS when I arrived I had to clear bags from line I then cycled unit to check functionality I noticed drive roller was spinning but belt was not moving										
3503010	A2-2ML2-03 belt loose causing	GS16371	A2-2ML2-03	CLOSED	ECM	6/11/22	6:15:00 AM	6/11/22	6:36:00 AM	00:21	0.00
	Comments: Ecall : Loose belt, Tightened belt tested system called back in service										
3460301	GPU-12 NOT WORKING	GS13541	GPU-12	CLOSED	ECM	4/15/22	8:13:00 PM	4/15/22	8:17:00 PM	00:04	0.00
	Comments: GPU-12 not working Arrived at gate, checking the GPU... found out no issue. Tail # N342FR										
3416426	GPU - GATE 12 INOP	GS13541	GPU-12	CLOSED	ECM	2/20/22	8:08:00 PM	2/20/22	10:51:00 PM	01:23	338.26
	Comments: ECALL: nose piece bad, 2nd cable bad, fixed issue,tested GPU,RTS arrived at the GPU to fix the problem the noise piece on cable one was bad and the contact ton the second cable was bad had to change										
3464771	GPU 12 not working	GS13541	GPU-12	CLOSED	ECM	4/26/22	9:26:00 PM	4/26/22	9:59:00 PM	00:33	0.00
	Comments: Gpu-12 Cable #2 working intermittently, used test head, cable turned on them shut off. Tested cable #1 cable checked good. Plugged cable #1 into										
3503306	12 gpu	GS13541	GPU-12	CLOSED	ECM	6/13/22	8:36:00 PM	6/13/22	8:44:00 PM	00:08	0.00
	Comments: gpu-12 inop we arrived at the gpu-12 it is hook to the plane and working well back in service										
3507955	Gate 12 GPU is Inop	GS13541	GPU-12	CLOSED	ECM	6/16/22	7:31:00 AM	6/16/22	8:28:00 AM	00:28	0.00
	Comments: Gpu inop Had to respond to two other higher priority calls before going to this one.Gpu would immediately go into an E&F fault when turned on when										
3508262	GATE 12 GPU INOP	GS13541	GPU-12	CLOSED	ECM	6/19/22	12:38:00 AM	6/19/22	1:01:00 AM	00:23	0.00
	Comments: Gate-12 GPU inop arrived at gate, checking the GPU using the test head… the voltage reading is accurate and back in service. Tail # N717FR										
3508269	3508269 - GPU 12 NO OP	GS13541	GPU-12	CLOSED	ECM	6/19/22	5:45:00 AM	6/19/22	6:10:00 AM	00:25	0.00
	Comments: Gpu inop. tested with loadbank, both cables worked fine Obtained the load bank. Went to gate and tested both cables with the load bank. Both cables worked fine. Both cables were tested on the										
3548155	gpu gate 12 not working	GS13541	GPU-12	CLOSED	ECM	8/7/22	6:48:00 PM	8/7/22	7:12:00 PM	00:24	0.00
	Comments: GPU 12 Tested unit got 117 volts on All phases and 27 volts on E/F. Was found to be aircraft issue. tail number is N391FR.										
3548413	GATE 12 GPU KEEPS	GS13541	GPU-12	CLOSED	ECM	8/10/22	4:28:00 PM	8/10/22	4:30:00 PM	00:02	0.00
	Comments: gpu-12 not working GPU was not in all the way										
3577665	12 gpu	GS13541	GPU-12	CLOSED	ECM	9/20/22	3:10:00 PM	9/20/22	3:25:00 PM	00:15	0.00
	Comments: we checked, inspected, tested and we found no issues, GPU is working normal operation we checked, inspected, tested and we found no issues, GPU is working normal operation										
3607403	GPU-12 inop	GS13541	GPU-12	CLOSED	ECM	10/29/22	7:14:00 PM	10/30/22	1:15:00 AM	01:48	0.00
	Comments: cable 2 disengage, swapped nose pieces, system still did the same thing and tested fuses arrived at gate, put test head on cable one, no issue, put test head on cable 2 and contactor would engage and immediately disengage, wait										
3607719	GPU 12 not working	GS13541	GPU-12	CLOSED	ECM	11/2/22	2:35:00 AM	11/2/22	2:45:00 AM	00:10	0.00
	Comments: Unit was powered on and working on Aircraft when I arrived, RTS.										
3617463	GPU-12 inop	GS13541	GPU-12	CLOSED	ECM	11/7/22	8:52:00 PM	11/7/22	9:15:00 PM	01:09	0.00
	Comments: wet and GPU not plugged in fully, once dried out and properly plugged in unit operated normally aircraft receptacle found wet and GPU not plugged in fully, once dried out and properly plugged in unit operated normally										
3432672	Gate 106 is not turning or	GS10993	GPU-106 (DECOM)	CLOSED	ECM	3/10/22	5:39:00 AM	3/10/22	6:22:00 AM	05:18	2,898.00
	Comments: Gpu dropping Was in the middle of load testing the GPU at gate 57 when I got this call so I had to wait for the load bank to cool down before turning it off										
3390650	GPU 106 Cable will not have	GS10993	GPU-106 (DECOM)	CLOSED	ECM	1/18/22	11:03:00 PM	1/18/22	11:13:00 PM	00:10	0.00
	Comments: ECALL: cable down, SE use their portable, unit did not working,tested voltage,RTS When we arrive the cable was down… However southwest decided to use their portable because the unit was not working for them… so I										
3421019	GPU-106 A BLOW OUT	GS10993	GPU-106 (DECOM)	CLOSED	ECM	2/26/22	2:50:00 PM	2/26/22	3:58:00 PM	02:00	0.00
	Comments: Gpu inop AOC had originally called about the bridge itself, saying that there was a “boom” near the bridge. On inspection found that one of the										
3438034	Gate 106 GPU	GS10993	GPU-106 (DECOM)	CLOSED	ECM	3/20/22	11:01:00 PM	3/21/22	8:01:00 PM	06:51	1,207.56
	Comments: removed bad drive board and blown igbt and replaced with new ones. started unit and it says Fault on inverter 3b removed cable harness and replaced with new and tested unit also found mother board was not holding 24 phase board										
3442997	Gate 106 GPU is not working	GS10993	GPU-106 (DECOM)	CLOSED	ECM	3/25/22	10:42:00 AM	3/25/22	10:59:00 AM	00:14	0.00
	Comments: Gpu inop Gpu was plugged into the plane but was faulted with a “8F” code. Reset the gpu and turned it on again and it started working normally. W										
3460379	GPU - GATE 106 INOP	GS10993	GPU-106 (DECOM)	CLOSED	ECM	4/16/22	1:58:00 PM	4/17/22	3:05:00 PM	02:11	0.00
	Comments: Gpu inop Gpu was giving a “8f” fault. Diagram inside gpu said that inverter 3B was the issue. Swapped cables for inverter to test but the fault then s										

3464674	Gate 106 GPU INOP	GS10993	GPU-106 (BEGOM)	CLOS E	ECM	4/26/22	2:25:00 PM	4/26/22	3:09:00 PM	00:44	0.00
	Comments: troubleshooting voltage dropping issues with unit										
3469389	GPU - GATE 106 INOP	GS10993	GPU-106 (BEGOM)	CLOS E	ECM	4/30/22	2:23:00 PM	4/30/22	2:41:00 PM	00:17	0.00
	Comments: GPU INOP N8616C Bridge was being moved off of a plane when I arrived. Tested the gpu and it worked on test equipment.										
3485127	Gate 106 gpu issue	GS10993	GPU-106 (BEGOM)	CLOS E	ECM	5/21/22	6:37:00 AM	5/21/22	6:49:00 AM	00:12	0.00
	Comments: gpu issue Gpu was unplugged from the plane because they were about to leave. Tested gpu and it worked fine.										
3485426	Gate 106 power issue with gpu	GS10993	GPU-106 (BEGOM)	CLOS E	ECM	5/24/22	7:01:00 AM	5/24/22	7:06:00 AM	00:05	0.00
	Comments: GPU-106 Arrived, put test head on unit , turn on unit ran fine. Tested voltages it is fine, unit did not kick out, no issue found. Southwest 8639										
3508750	The GPU on gate 106 will not turn	GS10993	GPU-106 (BEGOM)	CLOS E	ECM	6/22/22	12:40:00 PM	6/22/22	1:48:00 PM	01:08	0.00
	Comments: GPU INOP (Time ends at 1300)Gpu wouldn’t work on the plane or the test head, it would drop immediately after it was turned on. Troubleshot the issue										
3516854	The GPU on gate 106 will not turn	GS10993	GPU-106 (BEGOM)	CLOS E	ECM	7/1/22	12:27:00 PM	7/1/22	12:56:00 PM	00:29	0.00
	Comments: gpu inop Had to respond to other calls before getting to this one. Inspected the GPU and found that it had no power. Looked inside and found that one										
3525816	GPU gate 106 not working	GS10993	GPU-106 (BEGOM)	CLOS E	ECM	7/11/22	12:14:00 PM	7/11/22	12:26:00 PM	00:24	0.00
	Comments: arrived at 106, GPU was hooked to plane and functioning properly										
3581839	A2-2TC5-03 not running	GS11550	A2-2TC5-03	CLOS E	ECM	9/25/22	3:11:00 PM	9/25/22	4:07:00 PM	00:56	0.00
	Comments: belt not running, adjusted tension on tail roller, tested belt, RTS Arrived at asset, belt was not running, adjusted the tension on the tail roller, tested belt, RTS										
3582060	A2-2TC5-03-MS / Item	GS11550	A2-2TC5-03	CLOS E	ECM	9/27/22	6:48:00 PM	9/28/22	1:01:00 AM	16:27	1,606.36
	Comments: inspect asset, belt damaged removed cladding and belt. install belt and tension. RTS										
3581775	A2-2TC5-03 MERGE NOT	GS11550	A2-2TC5-03	CLOS E	ECM	9/25/22	5:47:00 AM	9/25/22	1:36:00 PM	15:08	1,024.00
	Comments: stuck position, passed to next shift, adjusted side wheels& belt,relaced, tensioned, tested,RTS arrived at asset, took off cladding, removed belt from stuck position, handed off to next shift side cover was removed and the rubber was coming apart, ECALL passed down to 1st shift 1st shift arrived at asset, old belt was removed and adjusted the side wheels, adjusted the belt and relaced it, placed the belt back on and										
3490582	A2-2TC5-04 multiple jams	GS11552	A2-2TC5-04	CLOS E	ECM	5/31/22	4:27:00 PM	5/31/22	4:50:00 PM	00:23	0.00
	Comments: ECALL: jammed, bracket loose, P/E not hitting reflector, adjusted bracket, 3 lights, reset jam,RTS inspected asset, jammed every time it started, the bracket got loose, the photo-eye was not hitting the reflector, adjusted the bracket and										
3490605	A2-2TC5-04 multiple jams	GS11552	A2-2TC5-04	CLOS E	ECM	5/31/22	5:52:00 PM	5/31/22	6:04:00 PM	00:12	0.00
	Comments: ECALL: inspected asset, made adjustment to photo-eye, cleared jam, called back n service inspected asset, made adjustment to photo-eye, cleared jam, called back n service										
3513203	3MU20 metal cladding is loose	GS10148	A3-3MU20	CLOS E	ECM	6/23/22	7:07:00 AM	6/23/22	7:25:00 AM	00:38	0.00
	Comments: ECALL-went to asset installed new hardware CBIS. went to asset installed new hardware CBIS.										
3572702	A3-3MU20 screw sticking out	GS10148	A3-3MU20	CLOS E	ECM	9/11/22	8:05:00 PM	9/11/22	8:27:00 PM	00:26	0.00
	Comments: Hammered in screws that was sticking out, restarted & tested asset, RTS.										
3607336	A3-3MU20 - Piece of Rubber	GS10148	A3-3MU20	CLOS E	ECM	10/28/22	4:54:00 AM	10/28/22	5:17:00 AM	00:23	0.00
	Comments: Discovered the finger guard ripped off, called back in operation, monitored.										
3446293	3ML1-05 motor is making a loud	GS11615	A3-3ML1-05	CLOS E	ECM	3/31/22	4:47:00 AM	3/31/22	5:00:00 AM	00:13	0.00
	Comments: ECALL - V-belt cover loose, tighten and tested, RTS.										
3455633	3ML1-05 is receiving multiple	GS11615	A3-3ML1-05	CLOS E	ECM	4/11/22	5:33:00 AM	4/11/22	6:15:00 AM	00:42	0.00
	Comments: ECALL:troubleshot, jam reset, monitored, asset returned to service asset assessed for issue asset was troubleshot, jam reset, monitored, asset returned to service										
3548100	A3-3ML1-05 jam	GS11615	A3-3ML1-05	CLOS E	ECM	8/7/22	6:25:00 AM	8/7/22	6:36:00 AM	00:40	0.00
	Comments: arrived at asset, diagnosed problem, cleared jam, tested and retested, called back in service arrived at asset, diagnosed problem, cleared jam, tested and retested, called back in service										
3393333	AS1 TSA BELT	GS12137	AS-1-OS1A-1	CLOS E	ECM	1/20/22	11:05:00 AM	1/20/22	11:30:00 AM	00:25	0.00
	Comments: Ecall : TSA report that belt won't shut down,Belt timed out, reset & RTS checked the belts they were ok everything works ok and belts time out and door closes										
3398412	AS1 FIS TSA BELT	GS12137	AS-1-OS1A-1	CLOS E	ECM	1/28/22	11:17:00 AM	1/28/22	12:15:00 PM	02:26	0.00
	Comments: Ecall : Issue with belt, Cleaned photo eye & reflectors & RTS got there call AOC to escort in wait for 20 to escort in went to asst, start the line and didn't want to time so E-stop check all photo eye &										
3437695	AS1 TSA BELT	GS12137	AS-1-OS1A-1	CLOS E	ECM	3/17/22	10:18:00 AM	3/17/22	10:18:00 AM	00:00	0.00
	Comments: duplicate SR, tech working on assets on AS see 3437696										
3555273	TSA Belt AS1	GS12137	AS-1-OS1A-1	CLOS E	ECM	8/21/22	7:46:00 PM	8/21/22	8:10:00 PM	00:24	0.00
	Comments: had to crawl lines to check photo-eyes, moved bags from photo-eyes, reset, RTS										

arrived at asset, had to crawl lines to check photo-eyes, moved bags from photo-eyes, reset, RTS

3556202	AS1 FIS Belt running	GS12137	AS-1-OS1A-1	CLOSED	ECM	9/1/22	12:41:00 AM	9/1/22	1:30:00 AM	00:49	0.00

Comments: Asset running and it should not be, E-stop asset, wiped p. eyes, RTS and monitored.,

3408777	Gt 5 wont move	GS11006	PBB-05	CLOSED	ECM	2/6/22	9:10:00 PM	2/6/22	9:19:00 PM	00:09	0.00

Comments: bridge not oving

Ground crew error they had the GPU hook to the plane and the cable was down had the unhook cable ad to brig up the cable bridge back in

3413789	PBB-5 LIGHTS NOT TURNING	GS11006	PBB-05	CLOSED	ECM	2/16/22	4:16:00 PM	2/16/22	5:01:00 PM	00:44	489.64

Comments: LIGHT NOT WORKING,arrived at gate found couple light out but rest are working as designed, found bad

emergency battery pack but passengers were unloading and then reloading on aircraft, could not remove ballast or emergency battery, pa

3430344	5 not moving	GS11006	PBB-05	CLOSED	ECM	3/3/22	3:49:00 PM	3/3/22	4:02:00 PM	00:13	0.00

Comments: Bridge was fully connected to a plane when I arrived.

3430400	GATE 5 JETWAY	GS11006	PBB-05	CLOSED	ECM	3/4/22	5:04:00 AM	3/4/22	9:06:00 AM	00:14	0.00

Comments: gate 05 screen not working

Arrived at gate after aircraft left the bridge, turn the bridge on screen was working fine moved the bridge and its working properly back in

3433360	PBB 05 Outlet not working	GS11006	PBB-05	CLOSED	ECM	3/16/22	10:42:00 PM	3/16/22	10:53:00 PM	00:11	0.00

Comments: PBB-05 outlet not working

arrived at gate, checking the bridge outlet… finding out is not working , reset and testing… back in service.

3443448	PBB 5 not moving	GS11006	PBB-05	CLOSED	ECM	3/29/22	4:24:00 PM	3/29/22	4:41:00 PM	00:17	0.00

Comments: PBB-05 Not moving

arrived at gate, checking the pilot console… it's oversteer issue, reset/bypass and testing, back in service.

3478347	5 not moving	GS11006	PBB-05	CLOSED	ECM	5/11/22	7:32:00 PM	5/11/22	7:39:00 PM	00:07	0.00

Comments: PBB 05

Bridge operating upon arrival.

3485304	GATE 5 JETWAY NOT	GS11006	PBB-05	CLOSED	ECM	5/22/22	11:07:00 PM	5/22/22	11:10:00 PM	00:03	0.00

Comments: PBB 05

Bridge was on aircraft when we arrived. Agent said was VFD fault. She shut bridge off and back on to reset. We verified bridge in proper

3490177	PBB-5 NOT MOVING	GS11006	PBB-05	CLOSED	ECM	5/28/22	7:32:00 PM	5/28/22	7:39:00 PM	00:07	0.00

Comments: No issue the bridge working fine

3517056	5 canopy not extending	GS11006	PBB-05	CLOSED	ECM	7/3/22	2:20:00 PM	7/3/22	2:33:00 PM	00:13	0.00

Comments: gate-05 canopy tangle

arrived at gate-05 the canopy strap was tangled up got it untangle I was keep an eye out for it

3525918	PBB-05 NOT MOVING	GS11006	PBB-05	CLOSED	ECM	7/12/22	11:47:00 AM	7/12/22	11:52:00 AM	00:05	0.00

Comments: bridge-05 will not move

arrived at gate 05 VFD fault

3530609	PBB-5 NOT MOVING	GS11006	PBB-05	CLOSED	ECM	7/15/22	7:16:00 PM	7/15/22	7:23:00 PM	00:07	0.00

Comments: gate-05

arrived at gate and it was operational, no problem

3530661	PBB-5 AUTO LEVEL NOT	GS11006	PBB-05	CLOSED	ECM	7/16/22	9:17:00 AM	7/16/22	9:35:00 AM	00:18	0.00

Comments: Auto level inop

Bridge was on a plane but the auto level would not engage. Troubleshot issue and found that one of the wires for the auto level on the sel

3534040	Gate 5 the canopy is not	GS11006	PBB-05	CLOSED	ECM	7/21/22	9:48:00 AM	7/21/22	2:26:00 PM	01:43	199.29

Comments: R/R gas spring with a new one, freed caught motor strap, tested canopy, RTS.

One of the gas springs on the right side of the Canopy was shot (see the bottom one) and the Canopy motor strap was caught. Freed the

3538823	JT NOT WORKING ON	GS11006	PBB-05	CLOSED	ECM	7/28/22	6:41:00 PM	7/28/22	7:43:00 PM	01:41	0.00

Comments: bridge-05 has not power

The wires to turn the bridge on all the wires was broken had to strip the wires and re do them all got all wires in the bridge has power drive

3539386	The jet bridge will not move on gate	GS11006	PBB-05	CLOSED	ECM	8/3/22	7:58:00 AM	8/3/22	8:55:00 AM	00:40	0.00

Comments: Repaired broken wires and secured loose key switch, RTS.

3555142	Gate 5 the jetway is not moving	GS11006	PBB-05	CLOSED	ECM	8/20/22	8:14:00 AM	8/20/22	8:27:00 AM	00:13	0.00

Comments: Bridge wont move

Plane had just left the gate. Tested the bridge and all the controls worked normally.

3570397	Gate 05 PBB CONSOLE	GS11006	PBB-05	CLOSED	ECM	9/5/22	6:25:00 PM	9/5/22	6:42:00 PM	00:35	0.00

Comments: PBB 05

9/5/22 1825-1842 The power was on to bridge was just magelis wouldn't light up. We had to do power reset on console. After reset magelis

3570085	PBB-05 LEAKING	GS11006	PBB-05	CLOSED	ECM	9/2/22	2:34:00 PM	9/2/22	3:35:00 PM	03:53	19.48

Comments: Hydraulic leak

Assisted DJ and Eldon with leak

3585967	GATE 5 JETWAY NOT	GS11006	PBB-05	CLOSED	ECM	9/30/22	10:00:00 PM	9/30/22	10:13:00 PM	00:13	0.00

Comments: PBB 05

Bridge was in oversteer condition causing it not to move. Once bypassed out of fault bridge moved normally.

3603017	Gate 5-PBB wont move	GS11006	PBB-05	CLOSED	ECM	10/26/22	4:14:00 PM	10/26/22	4:37:00 PM	00:30	0.00

Comments: bridge wont move

Power button was loose. Retightened.

3607409	GATE 5 NOT MOVING	GS11006	PBB-05	CLOSED	ECM	10/29/22	9:41:00 PM	10/29/22	9:48:00 PM	00:07	0.00

Comments: Gate-05 not moving

arrived at gate, checking the pilot console… found out no issue.

3607568	Gate 05 wheels will not turn	GS11006	PBB-05	CLOSED	ECM	10/31/22	11:47:00 AM	10/31/22	12:01:00 PM	00:14	0.00

Comments: bridge on left limit, moved off limit, back in normal ops

3607595	PBB-05 not moving	GS11006	PBB-05	CLOSED	ECM	10/31/22	5:17:00 PM	10/31/22	5:32:00 PM	00:15	0.00

Comments: loose, causing intermittent power, once door fully closed and locked bridge operated normally

console door was loose, causing intermittent power, once door fully closed and locked bridge operated normally

3617008	5 showing VFD fault	GS11006	PBB-05	CLOSED	ECM	11/3/22	2:22:00 PM	11/3/22	2:33:00 PM	00:11	0.00

Comments: restarted console and cleared VFD fault. bridge functioned properly after

3619685	PBB 05 Will not move	GS11006	PBB-05	CLOSED	ECM	11/15/22	10:00:00 PM	11/15/22	10:07:00 PM	00:07	0.00

Comments: Bridge fixed before arrival, RTS.

3393783	PBB-39 NOT MOVING	GS13527	PBB-39	CLOSED	ECM	1/26/22	10:17:00 AM	1/26/22	10:26:00 AM	00:13	0.00

Comments: pbb-39

Check the bridge and is fine and the plane is here. Gate agent said issue was from last flight at gate. He called aoc to cancel but we were in

3408502	The power cord slip on gate 39 is	GS13527	PBB-39	CLOSED	ECM	2/3/22	6:54:00 AM	2/3/22	7:29:00 AM	00:34	1.64

Comments: Ecall : Snap hook missing, Replaced missing snap hook with a new one & RTS

Only issue I found that fit the issue description was that a snap hook was missing on one off the hoist Obtained a new one and put it on.

3408706	pbb - gate 39 carpeny strut	GS13527	PBB-39	CLOSED	ECM	2/5/22	7:49:00 PM	2/5/22	9:03:00 PM	02:18	427.97

Comments: left side lower gas spring broke off.so went to parts to get a new gas spring from 93.installed.RTS

3416668	PBB-39 NOT MOVING	GS13527	PBB-39	CLOSED	ECM	2/23/22	9:41:00 AM	2/23/22	10:11:00 AM	00:30	0.00

Comments: arrived at gate bridge driving to plane talked to agent he said he started pushing

Buttons and bridge ran he did not look at error message on screen on my wat down stairs noticed ramp crew struggling with gpu connecti

3390314	Gate 39 jetway not moving	GS13527	PBB-39	CLOSED	ECM	1/15/22	8:24:00 AM	1/15/22	8:41:00 AM	00:31	0.00

Comments: bridge not working

Bridge was on plane and unloading passengers when I arrived. Waited for the bridge to clear and checked the console alarm history and found

3408838	Gt 39 auto level problems	GS13527	PBB-39	CLOSED	ECM	2/7/22	6:19:00 PM	2/7/22	6:30:00 PM	00:11	0.00

Comments: no problem with the auto level back in service

3413503	PBB-39 NOT MOVING	GS13527	PBB-39	CLOSED	ECM	2/14/22	11:12:00 AM	2/14/22	11:16:00 AM	00:04	0.00

Comments: Arrived at bridge, plane on bridge, gate agent could not tell me the issue

3416108	JSM had to move jet bridge 39 for	GS13527	PBB-39	CLOSED	ECM	2/17/22	8:45:00 AM	2/17/22	9:00:00 AM	00:30	0.00

Comments: Arrived, Jeremy spotted while I drove bridge to move for painters.

3430541	Gate 39 PBB	GS13527	PBB-39	CLOSED	ECM	3/6/22	12:22:00 AM	3/6/22	3:33:00 AM	06:41	0.00

Comments: leaking hydraulic fluid,called bag room to help me with 3 bags of litter,clean hydraulic & litter

leaking hydraulic fluid, called book room to help me with 3 bags of lighter, clean hydraulic & litter RTS

3430543	GATE 39 SPILLING	GS13527	PBB-39	CLOSED	ECM	3/6/22	12:37:00 AM	3/6/22	12:37:00 AM	00:00	0.00

Comments: Duplicate to 3430541.

3432911	PBB-39 NOT MOVING	GS13527	PBB-39	CLOSED	ECM	3/12/22	1:10:00 PM	3/12/22	1:25:00 PM	00:15	0.00

Comments: spacer limit switches stopping the bridge, bypass through them,then pull the bridge off. RTS

3433356	39 not moving	GS13527	PBB-39	CLOSED	ECM	3/16/22	8:54:00 PM	3/16/22	8:57:00 PM	00:03	0.00

Comments: bridge 39 not moving

I arrived at gate 39 the bridge is on the plane operator error

3433357	PBB 39 will not move	GS13527	PBB-39	CLOSED	ECM	3/16/22	8:59:00 PM	3/16/22	8:59:00 PM	00:00	0.00

3442892	Jet bridge will not move on gate 39	GS13527	PBB-39	CLOSED	ECM	3/24/22	10:08:00 AM	3/24/22	10:22:00 AM	00:14	0.00

Comments: gate 39 not moving

Arrived at gate 39 , got to the console, bridge won't back up, alarm come on , back bumper sensor activated, when downstairs checked

3443454	39 motion alarm not working	GS13527	PBB-39	CLOSED	ECM	3/29/22	5:28:00 PM	3/29/22	5:36:00 PM	00:08	0.00

Comments: Gate-39 motion alarm not working

arrived at gate, checking the alarm found out no issue.

3469710	PBB-39 LIGHT OUT	GS13527	PBB-39	CLOSED	ECM	5/4/22	11:10:00 AM	5/4/22	11:20:00 AM	00:10	0.00

Comments: PBB-39

Assist Call

3485188	gate 39 issue with auto level	GS13527	PBB-39	CLOSED	ECM	5/21/22	5:51:00 PM	5/21/22	5:58:00 PM	00:07	0.00

Comments: Gate-39 issue with auto level

Arrived at gate, checking the auto level… found out no issue.

3503357	3503357 - PBB-39 Auto Level	GS13527	PBB-39	CLOSED	ECM	6/14/22	12:31:00 PM	6/14/22	12:38:00 PM	00:07	0.00

Comments: he reset it and it was fine told him I will monitor

3508031	PBB-39 NOT MOVING	GS13527	PBB-39	CLOSED	ECM	6/16/22	7:31:00 PM	6/16/22	7:40:00 PM	00:09	0.00

Comments: PBB-39 not moving

arrived at gate, the bridge was in operation.. tested and verified.

3525728	PBB 39 not moving	GS13527	PBB-39	CLOSED	ECM	7/10/22	2:30:00 PM	7/10/22	2:38:00 PM	00:12	0.00

Comments: on arrival operator had bridge moving, stayed until she made it to the plane

3525782	3525782 - PBB 39 Bridge won't move	GS13527	PBB-39	CLOSED	ECM	7/11/22	5:54:00 PM	7/11/22	6:06:00 PM	00:24	0.00

Comments: plane was on PBB-39 when arrive

3530574	Gate 39 wheels are not moving	GS13527	PBB-39	CLOS	ECM	7/15/22	9:57:00 AM	7/15/22	10:02:00 AM	00:05	0.00
	Comments: Wheels wont turn Arrived to find the bridge fully connected to a plane and moving passengers.										
3530595	PBB-39 NOT MOVING	GS13527	PBB-39	CLOS	ECM	7/15/22	3:32:00 PM	7/15/22	3:43:00 PM	00:11	0.00
	Comments: Bridge wont move Bridge wouldn't move when the control stick was moved. No error was showing on screen. Reset the power to the console and the VFDs.										
3530805	39 not working	GS13527	PBB-39	CLOS	ECM	7/17/22	9:06:00 PM	7/17/22	9:13:00 PM	00:07	0.00
	Comments: bridge-39 not working we arrived at gate-39 nothing was wrong with the bridge										
3555251	Gate 39 PBB VERT DRIVE	GS13527	PBB-39	CLOS	ECM	8/21/22	3:58:00 PM	8/21/22	5:51:00 PM	01:45	1,358.00
	Comments: PBB 39 Hydraulic leak was coming from high pressure filter. Removed leaky filter and put new one on. Leak went away.										
3555489	cancelled	GS13527	PBB-39	CLOS	ECM	8/23/22	9:41:00 PM	8/23/22	9:41:00 PM	00:00	0.00
3570485	39 autolevel	GS13527	PBB-39	CLOS	ECM	9/6/22	5:28:00 PM	9/6/22	5:52:00 PM	00:24	0.00
	Comments: PBB 39 Tested auto level and found no issue. Work was 1728-1752.										
3572391	Gate 39 jetbridge needs to be moved	GS13527	PBB-39	CLOS	ECM	9/8/22	9:02:00 AM	9/8/22	9:08:00 AM	00:06	0.00
	Comments: move bridge for painters										
3581484	Gate 39 PBB NO MVMT	GS13527	PBB-39	CLOS	ECM	9/22/22	4:43:00 PM	9/22/22	4:45:00 PM	00:02	0.00
	Comments: Gate-39 no mvmt Arrived at gate, it's the hoist cable down.. rolled up , back in service.										
3586141	gate 39 jet bridge not moving	GS13527	PBB-39	CLOS	ECM	10/2/22	5:20:00 PM	10/2/22	5:30:00 PM	00:10	0.00
	Comments: PBB 39 Canopy wasn't fully retracted. Once fully retracted bridge moved normally.										
3586148	gate 39 jet bridge wheels not turning	GS13527	PBB-39	CLOS	ECM	10/2/22	5:53:00 PM	10/2/22	6:01:00 PM	00:08	0.00
	Comments: PBB 39 Bridge was moved and on aircraft when I arrived. Found no further issue.										
3599780	PBB 39 bumper ripped off	GS13527	PBB-39	CLOS	ECM	10/18/22	3:06:00 PM	10/18/22	3:41:00 PM	01:10	0.00
	Comments: Rusted bolts and nuts, will replace with brand new ones.										
3599908	39 issues with cabin floo	GS13527	PBB-39	CLOS	ECM	10/19/22	6:10:00 PM	10/19/22	6:21:00 PM	00:22	0.00
	Comments: Chain caught in flooring. Cleared chain and reposition floor, RTS.										
3602726	PBB 39 wont move	GS13527	PBB-39	CLOS	ECM	10/23/22	7:53:00 PM	10/25/22	4:51:00 PM	01:11	0.00
	Comments: PBB 39 Had a hydraulic motor overload. Was due to contractor stuck in closed position. Checked all fuses and reset contractor. Tested good										
3607708	A3-3MS2-16 requested by JSM	GS13192	A3-3MS2-16	CLOS	ECM	11/2/22	12:30:00 AM	11/2/22	1:29:00 AM	00:59	15.63
	Comments: remove and replace serpentine belt on asset. removed worn damaged serpentine belt and replaced with a new one. ne serpentine belt is now installed and running										
3530675	A3-3ME-06 overdoor	GS13227	A3-3ME-06	CLOS	ECM	7/16/22	11:10:00 AM	7/16/22	12:27:00 PM	01:30	1,007.50
	Comments: Inspect, damaged clutch, replaced, tested, RTS went to asset, inspect, found clutch torqued up, notify supervisor, while wanting one new clutch to bringing over, took old clutch installed new										
3530745	A3-3ME-06 Motor Overdoor	GS13227	A3-3ME-06	CLOS	ECM	7/17/22	4:15:00 AM	7/17/22	4:25:00 AM	00:10	0.00
	Comments: reset overload, called back in service										
3530748	A3-3ME-06 Motor Overdoor	GS13227	A3-3ME-06	CLOS	ECM	7/17/22	4:45:00 AM	7/17/22	5:54:00 AM	02:18	1,599.97
	Comments: replace motor and clutch and test line (ok)										
3413492	Multiple encoder faults A3-3CX2	GS13381	A3-3CX2-09	CLOS	ECM	2/14/22	8:25:00 AM	2/14/22	8:33:00 AM	00:19	0.00
	Comments: ECALL: encoder fault, plugged encoder cable in/out repeatedly until fault went away, RTS. Inspected line, there was a jam fault, when line was reset it ran for a little bit then jammed again, checked photo eyes for 3 lights, removed										
3525991	A3-3CX2-09 multiple encoder	GS13381	A3-3CX2-09	CLOS	ECM	7/13/22	9:58:00 AM	7/13/22	10:18:00 AM	01:14	0.00
	Comments: JSM said that there was a loose encoder.										
3477665	Gate 26 jetway is not moving	GS11012	PBB-26	CLOS	ECM	5/5/22	10:04:00 AM	5/5/22	10:06:00 AM	00:02	0.00
	Comments: PBB-26 Fixed change Button Auto to Manual										
3477661	The door latch inside jet bridge 2	GS11012	PBB-26	CLOS	ECM	5/5/22	9:15:00 AM	5/5/22	9:19:00 AM	00:56	0.00
	Comments: PBB-26 Fixed door lock at the bottom.										
3469151	Gate 26 jetway is not moving	GS11012	PBB-26	CLOS	ECM	4/28/22	8:41:00 AM	4/28/22	8:52:00 AM	00:11	0.00
	Comments: Bridge wont move Plane had left the gate before I arrived. Tested the bridge and it moved without issue. Checked alarm history and found no issue that was										
3469248	Gate 26 PBB	GS11012	PBB-26	CLOS	ECM	4/28/22	11:49:00 PM	4/28/22	11:58:00 PM	00:09	0.00
	Comments: Gate-26 PBB Arrived at gate, checking the pilot console... found out no issue.										
3480509	PBB 26 swing limit	GS11012	PBB-26	CLOS	ECM	5/16/22	4:54:00 PM	5/16/22	4:58:00 PM	00:04	0.00
	Comments: Arrived at gate, the bridge was in operation when arrived I tested and verified.										

3508529	Gate 26 PBB	GS11012	PBB-26	CLOS	ECM	6/20/22	10:57:00 PM	6/20/22	11:07:00 PM	00:10	0.00
	Comments: pbb-26 arrived at gate 26 no problem with the bridge check all functions and working properly										
3517122	GATE 26 JETWAY DOOR	GS11012	PBB-26	CLOS	ECM	7/4/22	4:31:00 AM	7/4/22	4:40:00 AM	00:09	0.00
	Comments: sign holder loose on door. secured and RTS										
3501030	The jet bridge on gate 26 will not	GS11012	PBB-26	CLOS	ECM	6/8/22	7:53:00 AM	6/8/22	7:56:00 AM	00:03	0.00
	Comments: Arrived and operator said they figured it out. NPF, RTS.										
3525388	The jet bridge on gate 26 will not	GS11012	PBB-26	CLOS	ECM	7/7/22	8:57:00 AM	7/7/22	8:57:00 AM	00:00	0.00
	Comments: wont move Call cancelled on route										
3530655	PBB-26 SAFTEY ZONE	GS11012	PBB-26	CLOS	ECM	7/16/22	8:30:00 AM	7/16/22	8:32:00 AM	00:02	0.00
	Comments: Moved the bridge for the painters										
3530672	Gate 26 move bridge back into	GS11012	PBB-26	CLOS	ECM	7/16/22	10:56:00 AM	7/16/22	11:37:00 AM	00:41	0.00
	Comments: moved bridge back into stow box										
3531094	PBB 26 not moving	GS11012	PBB-26	CLOS	ECM	7/20/22	9:09:00 PM	7/20/22	9:20:00 PM	00:11	0.00
	Comments: bridge 26 not moving Arrived at gate-26 upon arriving the bridge is on plane and the passengers are coming off bridge is back in service										
3555008	26 oversteer	GS11012	PBB-26	CLOS	ECM	8/18/22	3:09:00 PM	8/18/22	3:14:00 PM	00:05	0.00
	Comments: found operator did not notice console saying steer left limit reached causing oversteer. RTS										
3572493	PBB 26 will not move	GS11012	PBB-26	CLOS	ECM	9/9/22	2:35:00 PM	9/9/22	2:42:00 PM	00:08	0.00
	Comments: Tested bridge, worked fine. Witnessed it reach plane with no issue.										
3572523	Gate 26 PBB Door	GS11012	PBB-26	CLOS	ECM	9/9/22	11:39:00 PM	9/9/22	11:47:00 PM	00:08	0.00
	Comments: Gate-26 PBB Door Arrived at gate, Employee for American Airlines could not get inside door due to door code. No issue.										
3607668	PBB-26 NOT MOVING	GS11012	PBB-26	CLOS	ECM	11/1/22	12:48:00 PM	11/1/22	12:55:00 PM	00:07	0.00
	Comments: Bridge on plane, Everything ok, passengers already de-boarded, RTS.										
3617067	The GPU on gate 26 will not work	GS11012	PBB-26	CLOS	ECM	11/4/22	9:15:00 AM	11/4/22	9:36:00 AM	01:55	0.00
	Comments: Contactor was not engaging and loose wire connection, engaged contactor & tightened loose wire, RTS										
3617082	Gate 26 autolevel issue	GS11012	PBB-26	CLOS	ECM	11/4/22	12:45:00 PM	11/4/22	3:16:00 PM	07:33	0.00
	Comments: Loose wire, tightened it, and auto level went to normal operation, RTS.										
3437913	A2-2CLM1-03 - VFD Fault	GS10609	A2-2CLM1-03	CLOS	ECM	3/19/22	5:01:00 PM	3/19/22	5:11:00 PM	00:38	0.00
	Comments: ECALL: main panel had overload, reset, line work, monitored, RTS got there, inspect the line check all photo-eye and reflectors try to started, won't start so went to main panel had a overload, so reset										
3585973	A2-2CLM1-17 jam condition	GS10623	A2-2CLM1-17	CLOS	ECM	10/1/22	3:45:00 AM	10/1/22	3:47:00 AM	00:02	0.00
	Comments: Ecall : Jam will not clear, Removed obstruction blocking photo eye, reset jam condition & RTS arrived at unit and removed bag blocking photo eye reset fault unit started up called back in service										
3555998	A2-2CLM1-17 - Jam Fault	GS10623	A2-2CLM1-17	CLOS	ECM	8/28/22	6:07:00 PM	8/29/22	6:22:00 PM	00:23	0.00
	Comments: arrived at the asset, cleared the overload, monitored, RTS arrived at the asset, cleared the overload, monitored, RTS										
3485174	A2-2CLM1-22 - OVERLOAD	GS10628	A2-2CLM1-22	CLOS	ECM	5/21/22	3:58:00 PM	5/21/22	3:59:00 PM	00:01	0.00
	Comments: Ecall : Ghost call, I never received this call maybe Southeast cleared										
3485176	A2-2CLM1-22 - OVERLOAD	GS10628	A2-2CLM1-22	CLOS	ECM	5/21/22	4:03:00 PM	5/21/22	4:04:00 PM	00:01	0.00
	Comments: Ecall : Ghost call, I never received this call- maybe Southeast cleared										
3485593	A2-2CLM1-22 /Overload	GS10628	A2-2CLM1-22	CLOS	ECM	5/25/22	4:59:00 PM	5/25/22	4:59:00 PM	00:00	0.00
	Comments: duplicate WO, tech never stopped working on 3485592 see related work										
3485592	A2-2CLM1-22 /Overload	GS10628	A2-2CLM1-22	CLOS	ECM	5/25/22	4:42:00 PM	5/25/22	5:22:00 PM	00:40	0.00
	Comments: ECALL-Cleared overload twice, tension belt, cleared overload again, tested belt, RTS. Arrived at asset, inspected photo-eye and reflectors, headed to panel & cleared overload. as I attempted to call issue back in service, the										
3530885	A2-2CLM1-22 - OVERLOAD	GS10628	A2-2CLM1-22	CLOS	ECM	7/18/22	3:54:00 PM	7/18/22	6:27:00 PM	05:24	25.97
	Comments: motor overload not clear, tested, replaced, V-belts,motor,heater, RTS (lock out was used) arrived at asset, motor overload not clear, tested the heaters and needed to be replaced, checked the V-belts and mo										
3539009	A2-2CLM1-23 low pairs	GS10629	A2-2CLM1-23	CLOS	ECM	7/30/22	3:04:00 PM	7/30/22	4:00:00 PM	00:56	0.00
	Comments: massive bag jams occurring, cleared, troubleshot, Southeast left in hand, cleared massive jams, RTS observed, massive bag jams occurring, cleared, troubleshot, Southeast left in hand, cleared massive jams, RTS										
3525445	A7-2VS-200 / JAM	GS10698	A7-2VS-200	CLOS	ECM	7/7/22	8:33:00 PM	7/7/22	8:40:00 PM	00:12	0.00
	Comments: Inspected issue, door was open. Close door reset, BIS. Inspected issues door was open. Close door reset, BIS.										
3469443	3469443 - Bag Claim 11 stopped	GS13757	A2-BC-11-4	CLOS	ECM	5/1/22	8:12:00 AM	5/1/22	8:22:00 AM	00:10	0.00
	Comments: ECALL:bags blocking the photo-eye causing the jam, bag was removed, jam was cleared, tested, RTS inspected asset, there were bags blocking the photo-eye causing the jam, bag was removed and the jam was cleared, tested belt, called it										
3617425	Bag claim; A2-BC 11-4	GS13757	A2-BC-11-4	CLOS	ECM	11/6/22	2:09:00 PM	11/6/22	2:25:00 PM	00:16	0.00
	Comments: line not running, P/E had 1 light, adjusted till 3 lights, started line, monitored, RTS Got there, inspect line started door would go up line didn't run, inspect all photo-eye and asset 04 photo-eye had one light so adjust photo-eye										

3376565	Door fault BC-12	GS11923	A3-BC12-06-DOOR	CLOS	ECM	1/1/22	1:33:00 PM	1/1/22	1:45:00 PM	00:12	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS When I arrived I manually lowered door to clear fault tested and called back in service										
3430577	A3-BC12-06-DOOR door fault	GS11923	A3-BC12-06-DOOR	CLOS	ECM	3/6/22	1:33:00 PM	3/6/22	1:54:00 PM	00:21	0.00
	Comments: ECALL: another call till 13:32, failed to close,closed manually, tested BC-12, no issue, RTS (was on ECALL on BC-22 until 13:32), inspected asset, door failed to close, closed door manually and tested the BC-12, door opened and										
3460664	Bag Claim 12 has a door fault	GS11923	A3-BC12-06-DOOR	CLOS	ECM	4/19/22	9:06:00 AM	4/19/22	9:41:00 AM	01:10	0.00
	Comments: ECALL: Door not closing, P/E not aligned, adjusted P/E, reset, closed door, test, RTS bag claim door was not closing and phot-eye at the bottom of the door was not aligned, so we adjusted the photo-eye to reset. after resetting										
3478198	Bag Claim 12 has a door fault	GS11923	A3-BC12-06-DOOR	CLOS	ECM	5/10/22	3:02:00 PM	5/10/22	3:35:00 PM	00:44	0.00
	Comments: ECALL-Jam already reset and system running. Checked it again, found no issues, RTS. When I got there the jam was already reset and the system was running. I checked it again in case something was causing the jam. I didn't										
3490046	A3-BC12-06-DOOR Door	GS11923	A3-BC12-06-DOOR	CLOS	ECM	5/27/22	12:04:00 PM	5/27/22	12:08:00 PM	00:15	0.00
	Comments: Ecall : Door fault, Closed door reset fault and RTS manual shut the door then went and start the line and the door went up let run and then stop the line and the door came down										
3501035	A3-BC12-06-DOOR was not	GS11923	A3-BC12-06-DOOR	CLOS	ECM	6/8/22	8:22:00 AM	6/8/22	8:30:00 AM	00:13	0.00
	Comments: Ecall : Door didn't close, Cleared trash closed door reset fault & RTS arrived at asset diagnosed problem cleared trash closed door test and restarted called into service										
3555007	A3-BC12-06-DOOR /Door	GS11923	A3-BC12-06-DOOR	CLOS	ECM	8/18/22	3:12:00 PM	8/18/22	3:20:00 PM	00:46	0.00
	Comments: Ecall : Door fault, Cleared door fault reset & RTS got there door was stuck so push the door to unstuck it door came down so stated line door came up then stop line door came down										
3570071	A3-BC12-06-DOOR Fault	GS11923	A3-BC12-06-DOOR	CLOS	ECM	9/2/22	10:45:00 AM	9/2/22	10:50:00 AM	00:42	0.00
	Comments: Ecall : Door fault, Cleaned photo eye reset asset, RTS arrived to asset and noticed the photo eye at the bottom of the door was not green cleaned photo eye and move around to match colors										
3570073	A3-BC12-06-DOOR Fault and	GS11923	A3-BC12-06-DOOR	CLOS	ECM	9/2/22	11:14:00 AM	9/2/22	2:12:00 PM	09:09	0.00
	Comments: Ecall : Door fault, Realigned photo eye reset asset & RTS arrived to asset and photo eye on the bottom green was not on tried to reposition the light reflector and still was not turning green next tested										
3624301	A3-BC12-06-DOOR jam	GS11923	A3-BC12-06-DOOR	CLOS	ECM	11/18/22	3:45:00 PM	11/18/22	3:55:00 PM	00:15	0.00
	Comments: Ecall : Door fault, Cleaned photo eye reset asset & RTS arrived at the asset clean the photo eye tested the door by resetting the panel call it back in service stay there a few to monitor										
3624371	A3-BC12-06-DOOR Door	GS11923	A3-BC12-06-DOOR	CLOS	ECM	11/19/22	11:19:00 AM	11/19/22	11:30:00 AM	00:11	0.00
	Comments: Ecall : Door fault, Removed obstruction blocking door reset fault & RTS arrived at unit and found roller bed under door stopping it from going down manually raised door and removed roller bed lowered door and										
3555537	A3-BC12-06-DOOR jam	GS11923	A3-BC12-06-DOOR	CLOS	ECM	8/24/22	4:00:00 PM	8/24/22	4:24:00 PM	00:24	0.00
	Comments: Ecall : Door jam and stuck, Put door back on track reset fault & RTS went over to area 2 to IB12 notice the door was not coming down and it was stuck and coming out I call my supervisor for help he came by										
3556170	A3-BC12-06-DOOR jam	GS11923	A3-BC12-06-DOOR	CLOS	ECM	8/31/22	4:36:00 PM	8/31/22	5:03:00 PM	01:10	0.00
	Comments: Ecall : Door fault, Tightened loose sprocket cleaned trash from underneath door & RTS got there door won't close inspect all photo eye and reflector then check all sprocket main sprocket was loose so I tightened sprocket then										
3385301	A3-BC12-06-DOOR fault	GS11923	A3-BC12-06-DOOR	CLOS	ECM	1/8/22	9:52:00 AM	1/8/22	10:05:00 AM	00:26	0.00
	Comments: ECALL:Went to asset, found door got jammed on one side open door, manually tested, RTS Went to asset, found door got jammed on one side open door, manually tested, called back in service										
3390312	A3-BC12-06-DOOR	GS11923	A3-BC12-06-DOOR	CLOS	ECM	1/15/22	8:19:00 AM	1/15/22	8:28:00 AM	00:18	0.00
	Comments: ECALL: door jammed, debris in track, remove debris reset asset and RTS after testing. door was jammed, open door and raise door. debris was in door track. removed debris and closed door. badge asset to test, door opened and										
3413729	Door is not coming down	GS11923	A3-BC12-06-DOOR	CLOS	ECM	2/16/22	9:45:00 AM	2/16/22	12:16:00 PM	02:31	0.00
	Comments: Troubleshoot asset. Limit switch was bypassed. Adjusted limit & put door in position. Reset. Tested. Troubleshot the door and found it was opening all the way up and bypassing the limit switch. I put the door back in position and adjusted the										
3416635	A3-BC12-06-DOOR /Door	GS11923	A3-BC12-06-DOOR	CLOS	ECM	2/22/22	6:51:00 PM	2/22/22	6:58:00 PM	00:14	0.00
	Comments: ECALL:Arrived at asset, inspected asset, cleared fault, tested system, back in service Arrived at asset, inspected asset, cleared fault, tested system, back in service										
3432959	A3-BC12-06-DOOR door alarm	GS11923	A3-BC12-06-DOOR	CLOS	ECM	3/12/22	7:33:00 PM	3/12/22	7:41:00 PM	00:12	0.00
	Comments: ECALL:Verified asset, verified fault jam on FPC, cleared bags from line, reset ,RTS Verified asset, verified fault jam on FPC, cleared bags from line, reset asset, called it back into service										
3460271	A3-BC12-FPC-BC UNKNOWN	GS11923	A3-BC12-06-DOOR	CLOS	ECM	4/15/22	3:18:00 PM	4/15/22	3:30:00 PM	00:12	0.00
	Comments: ECALL: photo-eye out of alignment, re-aligned to clear fault, tested unit, RTS when I arrived, I checked over unit looking under door and checking photo-eyes, on section 6, I found a photo-eye out of alignment, re-aligned										
3503065	A3-BC12-06-DOOR door	GS11923	A3-BC12-06-DOOR	CLOS	ECM	6/11/22	6:50:00 PM	6/11/22	6:59:00 PM	00:09	0.00
	Comments: ECALL: bag handle jammed between door & belt, manually open door, removed handle,tested, RTS inspected asset, bag handle was jammed between door and belt manually open door, removed handle, close door and tested the asset, reset										
3503066	cancel!	GS11923	A3-BC12-06-DOOR	CLOS	ECM	6/11/22	6:50:00 PM	6/11/22	6:50:00 PM	00:00	0.00
	Comments: Canceled by GOAA										
3508808	A3-BC12-06-DOOR /door	GS11923	A3-BC12-06-DOOR	CLOS	ECM	6/22/22	6:02:00 PM	6/22/22	6:46:00 PM	00:34	0.00
	Comments: ECALL-Door will not shut, removed trash, tested, RTS. Badge in door, open normally, When stopping, door will not shut. Troubleshoot, Board appears to be functioning properly.										

Arrived, check asset, removed all trash, made sure area fully clean, tested RTS.

3534631	A3-BC12-06-DOOR fault	GS11923	A3-BC12-06-DOOR	CLOS	ECM	7/27/22	6:30:00 PM	7/27/22	7:35:00 PM	02:10	0.00

Comments: door getting caught on guides, adjusted the door, Tested system, RTS.

Arrived @ asset, inspected asset, security door getting caught on guides, adjusted the door door has multiple broken slats and will require

3581570	A3-BC12-06-DOOR - Door	GS11923	A3-BC12-06-DOOR	CLOS	ECM	9/23/22	10:36:00 AM	9/23/22	10:46:00 AM	00:10	0.00

Comments: Ecall : Door fault, Cleared trash blocking sensor closed door & RTS

arrived at unit found trash under door blocking sensor removed trash manually lowered door tested and returned to service

3582065	A3-BC12-06-DOOR	GS11923	A3-BC12-06-DOOR	CLOS	ECM	9/27/22	8:22:00 PM	9/27/22	8:28:00 PM	00:06	0.00

Comments: arrive at asset, cleared faults, tested and observed, called back in service.

3599671	A3-BC12-06-DOOR fault	GS11923	A3-BC12-06-DOOR	CLOS	ECM	10/17/22	3:23:00 PM	10/17/22	4:02:00 PM	00:49	0.00

Comments: door was jammed, door out of track, put back in position, tested, RTS, final inspection

door was jammed, door out of track, put back in position, tested, RTS, final inspection

3617024	Bag Claim 12 has a door fault	GS11923	A3-BC12-06-DOOR	CLOS	ECM	11/3/22	5:42:00 PM	11/3/22	5:54:00 PM	00:12	0.00

Comments: Reset fault RTS.

3624307	A3-BC12-06-DOOR Jam	GS11923	A3-BC12-06-DOOR	CLOS	ECM	11/18/22	5:18:00 PM	11/18/22	5:22:00 PM	00:16	0.00

Comments: Manually shut the door, clean p.eyes, & reflectors, start line, monitored it, shut line down, RTS.

3421028	A4-4SS2-01 multiple bar jams	GS12726	A4-4SS2-DIV	CLOS	ECM	2/26/22	5:05:00 PM	2/26/22	5:16:00 PM	00:11	0.00

Comments: ECALL: re-homed the diverter and belt restarted

3539223	A4-4SS2-DIV loose hardware	GS12726	A4-4SS2-DIV	CLOS	ECM	8/1/22	1:40:00 PM	8/1/22	2:48:00 PM	01:08	0.00

Comments: loose nut on connecting rode, tested multiple times, monitored, RTS

arrived and inspected the asset, found a loose nut on the connecting rode, after, I tested the asset multiple times to ensure it was not

3539239	A4-4SS2-DIV SE reporting paddle i	GS12726	A4-4SS2-DIV	CLOS	ECM	8/1/22	4:47:00 PM	8/1/22	5:18:00 PM	00:43	0.00

Comments: checked DIV, paddles overextended, adjusted paddles, reteach, tested, work fine, RTS

checked the diverter and saw the paddles were overextended and that were causing the bags to get stuck between them, I adjusted the

3555320	A4-4SS2-DIV SE reporting multiple	GS12726	A4-4SS2-DIV	CLOS	ECM	8/22/22	10:10:00 AM	8/22/22	10:48:00 AM	01:40	0.00

Comments: inspected, needed to be adjusted, checked the asset, reteach the asset, monitor the asset, RTS

Arrived at the asset, inspected, needed to be adjusted, checked the asset, reteach the asset, monitor the asset, called asset back in service

3581670	A4-4SS2-DIV paddl	GS12726	A4-4SS2-DIV	CLOS	ECM	9/24/22	9:25:00 AM	9/24/22	9:15:00 PM	05:55	0.00

Comments: paddle out of alignment,tried cycle DIV, retaught asset to set it position, RTS

arrived at unit , found paddle out of alignment, I cleared line of bags and tried to pull paddles back into home position, I then called for help,

retaught asset to set it position, called back into service

3581939	A4-4SS2-DIV not closing all the	GS12726	A4-4SS2-DIV	CLOS	ECM	9/26/22	11:10:00 AM	9/26/22	11:37:00 AM	00:54	0.00

Comments: DIV not cycling, missing bag jams, cleaned photoeyes/reflectors, reset, taught and cycled,tested,RTS

Inspected, DIV not cycling, asset #1 had multiple missing bag jams. cleaned photoeye and reflector. fault cleared after reset. Taught DIV a

3586358	4SS2-DIV has jam which will not	GS12726	A4-4SS2-DIV	CLOS	ECM	10/4/22	8:35:00 AM	10/4/22	9:10:00 AM	01:10	0.00

Comments: kept jamming, cycled, taught it in certain position, cycled, may be loose hardware,RTS, informed BHS

inspected, div not positioned right, kept jamming, cycled after removing bags, taught it to certain position in home and ext. positions, cycled,

3586362	4SS2-DIV is receiving multiple	GS12726	A4-4SS2-DIV	CLOS	ECM	10/4/22	9:43:00 AM	10/4/22	5:57:00 PM	15:42	0.01

Comments: Servo motor skipping gear, replaced with new, adjusted, taught DIV, RTS

Arrived at the asset, inspected, DIV was loosing it's position because the servo motor was skipping gears, remove old servo & replaced with

got to asset, verified servo, made adjustment, taught the DIV, put back everything together, RTS

3446913	3SP23-DIV2 has a motor overload	GS13170	A3-3SP23-DIV2	CLOS	ECM	4/6/22	2:08:00 PM	4/6/22	5:06:00 PM	03:12	3,922.50

Comments: Ecall : Overload, Replaced bad paddle belt, and clutch & RTS

got there was overload clear overload then try to cycle didn't cycle inspect DIV notice clutch wasn't working was lock & paddle belt was rip so

3455262	3SP23 DIV2 has a motor overload	GS13170	A3-3SP23-DIV2	CLOS	ECM	4/7/22	11:37:00 AM	4/7/22	11:40:00 AM	00:03	0.00

Comments: Ecall : Motor overload, Reset motor overload & RTS

when I arrived I checked unit to make sure there was no bags stuck between paddles I then went to MCP and reset the overload unit star

3455381	A3-3SP23-DIV2 Motor overload	GS13170	A3-3SP23-DIV2	CLOS	ECM	4/8/22	7:50:00 AM	4/8/22	7:52:00 AM	00:02	0.00

Comments: Ecall : Motor overload, Reset motor overload & RTS

arrived to MCP pressed reset on breaker called BHS to see if fault cleared fault did clear stayed & monitor breaker for a minute no issue

3408895	3SP23-DIV2 motor will not run	GS13170	A3-3SP23-DIV2	CLOS	ECM	2/8/22	2:58:00 PM	2/9/22	12:52:00 AM	11:16	7,362.38

Comments: ECALL: bad clutch, removed timing belt,replaced clutch and belt, adjusted, secured,ran,RTS

Troubleshooting the diverter and the rod is louder and touching the bottom cog belt, worn out was unable to work on the diverter because the

BHS gave us asset at 7:30 Pm, went to asset opened up, cycled asset, not working correctly because of bad clutch, went and grab tools,

3438099	A3-3SP23-DIV2 belt ripped/making	GS13170	A3-3SP23-DIV2	CLOS	ECM	3/21/22	11:52:00 AM	3/21/22	12:20:00 PM	00:28	0.00

Comments: ECALL: breaking seal on bearing and belt off track. adjust belt and RTS

one of the paddles off the center track, and one of the drive bearings seal was breaking. cannot replace due to main line but adjusted belt and

3442975	A3-3SP23-DIV2 will not cycle	GS13170	A3-3SP23-DIV2	CLOS	ECM	3/25/22	7:20:00 AM	3/25/22	7:29:00 AM	00:09	0.00

Comments: ECALL: reset breaker, paddle belt running & DIV cycle, RTS

Arrived to asset, turned asset off & on, no change, went to power panel, found breaker, pressed reset, went back to asset, observed paddle

3513498	A3-3SP23-DIV2 failed to proc...	GS13170	A3-3SP23-DIV2	CLOS E	ECM	6/26/22	12:22:00 PM	6/26/22	12:30:00 PM	00:13	0.00
	Comments: fault already fixed, checked, no issue, RTS										
	When I got there the fault was already reset and back in service. I checked it again in case there was an issue with it. But there was no										
3577712	A3-3SP23-DIV2	GS13170	A3-3SP23-DIV2	CLOS E	ECM	9/21/22	4:45:00 AM	9/21/22	6:08:00 AM	06:20	840.50
	Comments: belt is okay, found bad motor and gearbox. replaced and tested. RTS										
	arrived and found belt was okay. turning though motor was running. diagnosed a broken gearbox. removed old motor and gearbox and ins										
3581446	3SP23-DIV2 has a jam which will...	GS13170	A3-3SP23-DIV2	CLOS E	ECM	9/22/22	8:37:00 AM	9/22/22	9:50:00 AM	01:13	0.00
	Comments: Ecall : Jam, Reinstalled key way tightened back into place & RTS										
	arrived at asset inspected DIV paddles attempted to cycle DIV not cycling headed to panel to check for any possible overload on asset no										
3477667	A3-3MS2-09 multiple missing...	GS13185	A3-3MS2-09	CLOS E	ECM	5/5/22	10:44:00 AM	5/5/22	10:55:00 AM	00:11	0.00
	Comments: ECALL- Inspected photo-eyes, belt, encoder, no issues found, tested RTS.										
3460552	3MS2-09 is receiving multiple...	GS13185	A3-3MS2-09	CLOS E	ECM	4/18/22	5:59:00 AM	4/18/22	6:22:00 AM	00:20	0.00
	Comments: ECALL: multiple jams, monitored asset, big flow of bags once they passed, ran smooth, RTS										
	Called for multiple jams, monitored asset, big flow of bags once they passed, ran smooth, called back in service, then BHS called it out again										
3624410	A3-3MS2-09 encoder fault	GS13185	A3-3MS2-09	CLOS E	ECM	11/19/22	6:14:00 PM	11/19/22	6:21:00 PM	00:07	0.00
	Comments: Went to asset, Sotheast cleared before arrived										
	Went to asset, Sotheast cleared before arrived										
3376695	3ME-13 has a motor overload	GS13235	A3-3ME-13	CLOS E	ECM	1/3/22	5:24:00 AM	1/3/22	5:28:00 AM	00:04	0.00
	Comments: ECALL:went to asset, cleared overload at panel, called back in service										
	went to asset, cleared overload at panel, called back in service										
3490358	3ME-13 has a motor overload	GS13235	A3-3ME-13	CLOS E	ECM	5/30/22	7:09:00 AM	5/30/22	7:27:00 AM	00:18	0.00
	Comments: ECALL- Cleared overload, adjusted tail roller and take up roller to loose the tension. RTS.										
3507952	A3-3ME-13 motor overloa...	GS13235	A3-3ME-13	CLOS E	ECM	6/16/22	7:15:00 AM	6/16/22	7:24:00 AM	00:14	0.00
	Comments: overload										
	Got there as overload inspect asst. then took off tension on belt started the belt monitor it then call back in service										
3525489	A3-3ME-13 - Motor Overload	GS13235	A3-3ME-13	CLOS E	ECM	7/8/22	6:59:00 AM	7/8/22	7:08:00 AM	00:21	0.00
	Comments: Ecall : Overload, Reset motor overload and RTS										
	went to asset inspect asset all good reset overload tested called back in service										
3530639	A3-3ME-13 motor overload also on...	GS13235	A3-3ME-13	CLOS E	ECM	7/16/22	5:50:00 AM	7/16/22	6:05:00 AM	00:15	0.00
	Comments: reset overload to 3ME13 &14, tested , back in service										
3555734	A1-1SS1-02 - Shaft Encoder	GS12820	A1-1SS1-02	CLOS E	ECM	8/26/22	8:37:00 AM	8/26/22	8:46:00 AM	00:09	0.00
	Comments: Ecall : Power turn not running, Plugged encoder cable back in & RTS										
	the encoder cable was unplugged from the encoder plugged back in secure reset line from station bags bags flowing on the line										
3416722	PBB 28 not moving	GS11014	PBB-28	CLOS E	ECM	2/23/22	8:19:00 PM	2/23/22	10:30:00 PM	02:33	0.00
	Comments: Ecall : Not moving. Had to push the plastic in to fix bridge issue & RTS										
	I arrived at the bridge 28 and noticed the GPU cable was on the ground so I put on my harness and went on top of the bridge to push in the										
3430905	Gate 28 jet bridge leaking onto...	GS11014	PBB-28	CLOS E	ECM	3/9/22	4:15:00 PM	3/9/22	4:38:00 PM	00:23	0.00
	Comments: Gate-28 jetbridge leaking onto control panel										
	arrived at gate, checking the leaking… it's a small water leaking issue, get a rugs wipe it…back in service.										
3490349	Gate 28 PBB	GS11014	PBB-28	CLOS E	ECM	5/30/22	5:15:00 AM	5/30/22	5:15:00 AM	00:00	0.00
	Comments: PBB-28										
	Call cancelled										
3376640	Gate 28 Auto level issue	GS11014	PBB-28	CLOS E	ECM	1/2/22	12:40:00 PM	1/2/22	12:43:00 PM	00:03	0.00
	Comments: PBB-28										
	Arrived found auto level wheel loose, tightened up , tested it is working										
3385420	GATE 28-PBB light not working	GS11014	PBB-28	CLOS E	ECM	1/9/22	7:39:00 PM	1/9/22	7:53:00 PM	00:14	0.00
	Comments: pBB 28 lights not working check lights turn on light switch by ramp access door										
	Return bridge to service. Bridge was on international flight no access to bridge interior till all passengers off										
3390326	Gate 28 PBB NO MVMT	GS11014	PBB-28	CLOS E	ECM	1/15/22	12:16:00 PM	1/15/22	12:30:00 PM	00:14	0.00
	Comments: ECALL:Operator not pressing the deadman switch when trying to turn the wheels. Explained,moved,RTS										
3393748	PBB 28 Will not move (cold...	GS11014	PBB-28	CLOS E	ECM	1/25/22	10:11:00 PM	1/25/22	10:29:00 PM	00:17	0.00
	Comments: ECALL: not moving five minutes after the called,was canceled, still went to gate,no was around,RTS										
	I received the called for gate 28 not moving five minutes after the called it was canceled I still went the the gate to see what was up the ag										
3408696	PBB-28 NOT MOVING	GS11014	PBB-28	CLOS E	ECM	2/5/22	4:04:00 PM	2/5/22	4:05:00 PM	00:01	0.00
	Comments: Ecall… Bridge wont move…										
	When I arrived the bridge was already dock to aircraft N343FR, so I went inside to see if there was a gate agent and there was not… so I										
3408736	3408736 - Gate 28 Bridge Won't...	GS11014	PBB-28	CLOS E	ECM	2/6/22	11:16:00 AM	2/6/22	11:20:00 AM	00:04	0.00
	Comments: PBB-28										
	Arrived operator error, bridge was moving when arrived										
3413297	PBB 28 wont move	GS11014	PBB-28	CLOS E	ECM	2/12/22	3:16:00 PM	2/12/22	3:25:00 PM	00:12	0.00
	Comments: ECALL: reading VFD, out of the controls door, reset, went to console,bridge moved off plane, RTS										
	I got to the bridge it was reading vfd so it out the controls door to reset it went to the console and the bridge move off the plane bridge is										
3420908	PBB 28 not moving	GS11014	PBB-28	CLOS E	ECM	2/24/22	9:28:00 PM	2/24/22	9:47:00 PM	00:19	0.00
	Comments: PBB-28 not moving										

Arrived at gate, checking the pilot console finding out is oversteering…reset/bypass and testing, back to service.

3421037	PBB- GATE 28 NOT MOVING	GS11014	PBB-28	CLOS	ECM	2/26/22	7:38:00 PM	2/26/22	7:41:00 PM	00:03	0.00

Comments: PBB- Gate 28 not moving

arrived at gate, checking the bridge…found out no issue.

3421413	Gt 28 not moving	GS11014	PBB-28	CLOS	ECM	3/2/22	9:42:00 PM	3/2/22	9:47:00 PM	00:05	0.00

Comments: PBB 28

GPU cable was lowered preventing PBB from operating. Operator error back in revive

3430324	The jet bridge on gate 28 will not	GS11014	PBB-28	CLOS	ECM	3/3/22	9:41:00 AM	3/3/22	9:48:00 AM	00:10	0.00

Comments: tested bridge, bridge fine. Checked history, found "dead man buttton not pressed" alarm history

ested bridge and was able to move the bridge fine. Checked history and found a lot of "dead man button not pressed" l alarm history.

3433078	3433078 - Gate 28 Door handle	GS11014	PBB-28	CLOS	ECM	3/14/22	9:37:00 AM	3/14/22	9:39:00 AM	00:02	0.00

Comments: Not work on either side called AOC back to send out goaa maintenance

3433101	PBB 28 wheels not moving	GS11014	PBB-28	CLOS	ECM	3/14/22	3:05:00 PM	3/14/22	3:10:00 PM	00:05	0.00

Comments: Arrived, gate is on plane and deboarding, no issue found.

3437850	GATE 28 WHEELS DO	GS11014	PBB-28	CLOS	ECM	3/19/22	1:25:00 AM	3/19/22	2:14:00 AM	01:02	0.00

Comments: bridge not rotating

arrived at gate 28 to assist Felino and the gate agent they both was having a hard time I took over and told her that you have to turn wheel

3437921	Gate 28-PBB uneven	GS11014	PBB-28	CLOS	ECM	3/19/22	6:50:00 PM	3/19/22	7:07:00 PM	00:30	0.00

Comments: gate 28 uneven

I arrived at the gate 28 to see the problem no issues found with the bridge back in service

3443036	PBB-28 CANOPY NOT WORKING	GS11014	PBB-28	CLOS	ECM	3/25/22	5:45:00 PM	3/25/22	9:14:00 PM	00:14	0.00

Comments: CANOPY NOT WORKING, TESTED CANOPY WITH NO PROBLEMS FOUND, RETESTED LATER WITH NO PROBLEMS FOUND

3446435	Gate 28 issue with canopy	GS11014	PBB-28	CLOS	ECM	4/1/22	7:38:00 AM	4/1/22	7:59:00 AM	00:28	0.00

Comments: Canopy wont come down

Right gas spring is shot. No replacement in stock, part on order. Canopy is still usable.

3446587	Gate 28 the canopy is not	GS11014	PBB-28	CLOS	ECM	4/3/22	9:50:00 AM	4/3/22	1:09:00 PM	00:18	0.00

Comments: arrived and found right side canopy not touching plane gave it a little shoe and it

Went against plane informed gate agent and AOC of the issue and that part is on order

3455497	PBB-28 NOT MOVING	GS11014	PBB-28	CLOS	ECM	4/9/22	9:54:00 AM	4/9/22	10:02:00 AM	00:08	0.00

Comments: Bridge was fully connected to a plane and unloading passengers when I arrived.

3455499	duplicate	GS11014	PBB-28	CLOS	ECM	4/9/22	9:54:00 AM	4/9/22	9:54:00 AM	00:00	0.00

Comments: Bridge wont move

Bridge was fully connected to a plane and unloading passengers when I arrived.

3455543	PBB - GATE 28 NOT MOVING	GS11014	PBB-28	CLOS	ECM	4/9/22	7:47:00 PM	4/9/22	7:56:00 PM	00:09	0.00

Comments: Arrived at gate, checking the the pilot console… found out no issue.

3455750	PBB 28	GS11014	PBB-28	CLOS	ECM	4/12/22	12:03:00 AM	4/12/22	12:07:00 AM	00:04	0.00

Comments: PBB-28

PBB running on arrival no issues found.

3455814	PBB 28 not moving	GS11014	PBB-28	CLOS	ECM	4/12/22	8:00:00 PM	4/12/22	8:14:00 PM	00:14	0.00

Comments: PBB-28

Agent was trying to use joystick to steer PBB left/right instead of console buttons that are used to steer PBB left/right. PBB back in service

3489980	28 auto level	GS11014	PBB-28	CLOS	ECM	5/26/22	5:15:00 PM	5/26/22	5:18:00 PM	00:03	0.00

Comments: Gate-28 auto level

Arrived at gate, checking the auto level… found out no issue.

3490185	PBB 28 wheels not moving	GS11014	PBB-28	CLOS	ECM	5/28/22	9:37:00 PM	5/28/22	9:48:00 PM	00:11	0.00

Comments: PBB-28 wheels not moving

arrived at gate, the bridge was in operation, tested and verified.

3490468	Gate 28 PBB	GS11014	PBB-28	CLOS	ECM	5/30/22	11:23:00 PM	5/30/22	11:42:00 PM	00:19	0.00

Comments: pbb28 not moving

we arrived at 28 reset the bridge the indicator saying aircraft bumper flashing we bypassed it to get the bridge to the plane

3502817	The jet bridge on gate 28 will not	GS11014	PBB-28	CLOS	ECM	6/9/22	9:24:00 AM	6/9/22	9:47:00 AM	00:23	0.00

Comments: Bridge wont move

Bridge was in oversteer. Bypassed until the bridge could be moved normally. Waited for operator to drive the bridge to the plane.

3508708	PBB-28 wheels wont turn	GS11014	PBB-28	CLOS	ECM	6/21/22	11:42:00 PM	6/21/22	11:57:00 PM	00:15	0.00

Comments: Bridge not move to aircraft due to canopy being slightly down. bridge reached aircraft without issue

3513380	Gate 28 PBB wont move	GS11014	PBB-28	CLOS	ECM	6/25/22	7:52:00 AM	6/25/22	8:03:00 AM	00:11	0.00

Comments: connected to a plane and had just unloaded passengers.operator not present. Inspected console,FNP

3513429	PBB-28 NOT MOVING	GS11014	PBB-28	CLOS	ECM	6/25/22	4:04:00 PM	6/25/22	4:14:00 PM	00:10	0.00

Comments: PBB-28 not moving

arrived at gate, the bridge was in operation… tested and verified.

3513545	3513545 - Gate 28 Bridge Won't	GS11014	PBB-28	CLOS	ECM	6/27/22	7:19:00 AM	6/27/22	7:32:00 AM	00:13	0.00

Comments: bridge 28 not moving

arrived at gate 28 and the bridge is on the plane the agent said the wheel was not turning the plane will be pushed @ 08:05 I will come and

3513614	PBB 28 canopy issue	GS11014	PBB-28	CLOS	ECM	6/27/22	7:10:00 PM	6/27/22	7:15:00 PM	00:10	0.00
	Comments: had top wait for weather to clear. Found no issue had top wait for weather to clear. Found no issue										
3513640	GATE 28 JETWAY	GS11014	PBB-28	CLOS	ECM	6/27/22	10:46:00 PM	6/27/22	11:02:00 PM	00:32	0.00
	Comments: Bridge was off plane when we arrived. no damage to aircraft,bridge operated normally, operator error Bridge was off plane when we arrived. no damage to aircraft, bridge operated normally, operator error										
3516723	Gate 28 JB Is not working	GS11014	PBB-28	CLOS	ECM	6/30/22	1:01:00 PM	6/30/22	1:03:00 PM	00:02	0.00
	Comments: bridge 28 not moving arrived at gate-28 plane is at the bridge but bridge not moving no power at the bridge no vfd the hydraulic button was off I turn it on and the										
3513408	Gate 28 PBB NO MVMT	GS11014	PBB-28	CLOS	ECM	6/25/22	2:01:00 PM	6/25/22	2:56:00 PM	01:00	0.00
	Comments: Bridge wont move The left tire would get stuck after turning the wheels for a bit. Troubleshot the issue and found that due to the left tire being very worn it was										
3513415	PBB 28 wheels not moving	GS11014	PBB-28	CLOS	ECM	6/25/22	3:17:00 PM	6/25/22	3:25:00 PM	00:08	0.00
	Comments: Call was for the wheels not turning (possible duplicate) Had a similar call about the same bridge earlier which was fixed. Went to gate and no people or plane were there. Tested the bridge and the										
3525893	Gate 28 cannot move the jetway	GS11014	PBB-28	CLOS	ECM	7/12/22	8:22:00 AM	7/12/22	8:31:00 AM	00:13	0.00
	Comments: whisker limit switches set stop bridge at this distance 2' from plane whisker limit switches set stop bridge at this distance 2' from plane										
3530886	Gate 28 PBB LEAKING	GS11014	PBB-28	CLOS	ECM	7/18/22	4:08:00 PM	7/18/22	4:11:00 PM	00:03	0.00
	Comments: bridge is leaking I arrived at gate-28 there is no leaks outside of the bridge the leak is water on the inside of the bridge										
3534191	Gate 28 jetway wheels are not turning	GS11014	PBB-28	CLOS	ECM	7/23/22	7:05:00 AM	7/23/22	10:59:00 AM	00:23	0.00
	Comments: Wheels wont turn The operator was not using the buttons on the console in order to turn the wheels, instead she was trying to turn them with the control stick.										
3539002	Gate 28 Auto level issue	GS11014	PBB-28	CLOS	ECM	7/30/22	1:40:00 PM	7/30/22	2:25:00 PM	00:45	0.00
	Comments: Auto level issue The auto level would not raise back up. Inspected it and found that some wires had been ripped out at the auto level.										
3539030	Gate 28-PBB not moving	GS11014	PBB-28	CLOS	ECM	7/30/22	5:55:00 PM	7/30/22	6:03:00 PM	00:13	0.00
	Comments: bridge 28 not moving I arrived at gate-28 I showed them what to do they did not hold down the dead man bridge is good										
3548374	Offer assistance to AA agent	GS11014	PBB-28	CLOS	ECM	8/10/22	12:34:00 AM	8/10/22	1:00:00 AM	00:26	0.00
	Comments: PBB 28 Assisted American agent with operation of bridge. First time using that bridge.										
3555122	PBB 28 wont move	GS11014	PBB-28	CLOS	ECM	8/19/22	11:10:00 PM	8/20/22	12:44:00 AM	01:15	0.00
	Comments: PBB-28 wont move arrived at gate, the bridge was on the plane, tested and verified.										
3555386	GATE 28 JETWAY SSUE	GS11014	PBB-28	CLOS	ECM	8/22/22	10:18:00 PM	8/22/22	10:20:00 PM	00:02	0.00
	Comments: PBB 28 Cancelled call										
3577295	PBB 28 Broken green button/	GS11014	PBB-28	CLOS	ECM	9/15/22	10:30:00 PM	9/15/22	10:41:00 PM	00:11	4.00
	Comments: PBB-28 Broken green button arrived at gate, it's start/horn button issue… went to the parts get a start button, then installed/testing and back in service.										
3577379	Gate 28 Canopy fell off	GS11014	PBB-28	CLOS	ECM	9/17/22	6:42:00 AM	9/17/22	10:10:00 AM	03:19	8.34
	Comments: canopy strap snapped, replaced the strap with a new one after plane depart, adjust canopy, track,RTS canopy strap on the left side had snapped, canopy was on the plane, and was keeping then from leaving, had to run back to the shop and get										
3577535	PBB-28 NOT MOVING	GS11014	PBB-28	CLOS	ECM	9/19/22	5:14:00 AM	9/19/22	5:21:00 AM	00:37	0.00
	Comments: canopy down, applied to metal to sensor, came back after plane depart to readjust sensor, RTS I found canopy was down, canopy sensor was causing the bridge not to move, I applied a metal to sensor in able to move the bridge, due to										
3577800	PBB 28 NOT MOVING	GS11014	PBB-28	CLOS	ECM	9/21/22	9:58:00 PM	9/21/22	10:21:00 PM	00:23	0.00
	Comments: Ecall : PBB 28 not moving, NPF Bridge is fully operational upon arrival, RTS Arrived at gate the bridge was in operation tested and verified										
3594810	28 autolevel	GS11014	PBB-28	CLOS	ECM	10/9/22	9:30:00 PM	10/9/22	9:39:00 PM	00:09	0.00
	Comments: PBB 28 Autolevel wheel was loose. Tightened screw up on wheel.										
3617423	Gate 28-PBB issue	GS11014	PBB-28	CLOS	ECM	11/7/22	2:01:00 PM	11/7/22	3:02:00 PM	02:02	0.00
	Comments: removed cab roll up door completely from hinges for legal repair										
3455408	PBB - GATE 95 WONT MOVE	GS11051	PBB-95	CLOS	ECM	4/8/22	1:20:00 PM	4/8/22	1:34:00 PM	00:14	0.00
	Comments: gate-95 Bridge was on limit switch was behind the box ramp crew needed to get retrained on baking up bridge on the box, back in service										
3500518	PBB 95 cab floor rear	GS11051	PBB-95	CLOS	ECM	6/3/22	7:21:00 PM	6/3/22	7:30:00 PM	00:16	0.00
	Comments: pbb-95 Assisted for Jose										
3490024	The JET BRIDGE ON	GS11051	PBB-95	CLOS	ECM	5/27/22	7:27:00 AM	5/27/22	7:30:00 AM	00:08	0.00
	Comments: Bridge wont move Bridge was in a hard swing limit. Had to move the limit switch at the rotunda out of the way so the bridge could be moved out of the limit.										

3393430	PBB-95 METAL STICKING UP	GS11051	PBB-95	CLOSE	ECM	1/21/22	1:51:00 PM	1/21/22	2:15:00 PM	00:24	0.00
	Comments: gate95 pawndown carpet trimin tamper down goaa nedto get carpert company and replace it for new one										
3446546	Gate 95-PBB not moving	GS11051	PBB-95	CLOSE	ECM	4/2/22	5:45:00 PM	4/2/22	6:16:00 PM	00:31	0.00
	Comments: Gate-95 PBB not moving Arrived at gate. Checking the console... it's oversteer issue, reset/bypass and testing, back in service.										
3446679	Gate 95 issues with sensors on	GS11051	PBB-95	CLOSE	ECM	4/4/22	10:04:00 AM	4/4/22	11:25:00 AM	00:56	0.00
	Comments: Arrived, sensor under bridge is to far out, adjust sensor correctly. Bridge is pulled up to plane										
3464637	Gate 95 jet bridge wont move	GS11051	PBB-95	CLOSE	ECM	4/25/22	6:45:00 AM	4/25/22	8:20:00 AM	01:35	693.81
	Comments: ECALL: damaged guard Replaced chain guard and chain link,tested several times,RTS Arrived, found drive chain on left motor broken, removed guards which were also badly damaged, cut new piece of chain and installed wit										
3478042	PBB 95 canopy broken	GS11051	PBB-95	CLOSE	ECM	5/9/22	2:22:00 PM	5/9/22	2:58:00 PM	01:11	0.00
	Comments: pbb-95 Assisted and help Natasha fixed the canopy										
3485407	Gate 95 PBB CANOPY	GS11051	PBB-95	CLOSE	ECM	5/23/22	8:12:00 PM	5/23/22	8:38:00 PM	00:26	0.00
	Comments: PBB 95 Left side canopy arm bolt broke. Replaced with new hardware.										
3489962	PBB 95 won't move	GS11051	PBB-95	CLOSE	ECM	5/26/22	2:04:00 PM	5/26/22	2:12:00 PM	00:08	0.00
	Comments: Wont move Bridge was in a swing limit. Bypassed until the bridge could be moved normally. Waited for the operator to drive the bridge to the plane.										
3502876	Gt 95 not moving	GS11051	PBB-95	CLOSE	ECM	6/9/22	11:29:00 PM	6/9/22	11:41:00 PM	00:12	0.00
	Comments: pbb-95 The bridge pass the limit in back using the bypass and moving to the front and no using bypass the bridge working fine										
3508648	Gate 95-auto leve issue WO350864(	GS11051	PBB-95	CLOSE	ECM	6/21/22	2:57:00 PM	6/21/22	3:06:00 PM	00:09	0.00
	Comments: ran it 4 times up and down had no issues with it sticking and it times out in 4 seconds										
3534626	jet bridge not moving gate 9(	GS11051	PBB-95	CLOSE	ECM	7/27/22	5:32:00 PM	7/27/22	5:39:00 PM	00:07	0.00
	Comments: bridge not moving I arrived at gate-95 the bridge is off the plane I went in the bridge and the agent said they push the emergency button I turn the bridge on the										
3534647	PBB 95 Canopy will not retract	GS11051	PBB-95	CLOSE	ECM	7/27/22	10:04:00 PM	7/27/22	10:09:00 PM	00:05	0.00
	Comments: PBB-95 canopy will not retrack Arrived at gate, checking the canopy... found out no issue.										
3538988	PPB-95 NOT MOVING	GS11051	PBB-95	CLOSE	ECM	7/30/22	11:24:00 AM	7/30/22	11:29:00 AM	00:05	0.00
	Comments: bridge wont move The canopy was down. The console light for the canopy being down was active and I had to show the operator that. Bridge moved after										
3547967	PBB-95 NOT MOVING	GS11051	PBB-95	CLOSE	ECM	8/5/22	3:40:00 PM	8/5/22	3:44:00 PM	00:04	0.00
	Comments: PBB would not move, GPU hoist down, raise hoist										
3550642	PBB 95 canopy screw loose	GS11051	PBB-95	CLOSE	ECM	8/16/22	6:28:00 PM	8/16/22	8:15:00 PM	01:06	0.00
	Comments: PBB 95 Bolt on right side canopy arm found loose. Waited for plane to leave and tightened it down. Plane left at 2005.										
3555349	Gate 95 PBB VS THC	GS11051	PBB-95	CLOSE	ECM	8/22/22	3:30:00 PM	8/22/22	4:27:00 PM	00:57	0.00
	Comments: Swissport ran a bag cart into PCA, Airfiled Ops called and JRS to investigate.										
3570389	Gate 95-PBB issue WO357038(	GS11051	PBB-95	CLOSE	ECM	9/5/22	4:54:00 PM	9/5/22	11:53:00 PM	01:04	0.00
	Comments: PBB 95 9/5/22 1654-1705 1740-1800. Iright side canopy arm had loose bolt. Waited until plane departed to tighten down.										
3572571	PBB-95 STAIRS LOOSE	GS11051	PBB-95	CLOSE	ECM	9/10/22	12:46:00 PM	9/10/22	12:54:00 PM	00:08	0.00
	Comments: Was asked by aoc to check bridge stairs Checked the stairs and they functioned normally.										
3577401	PBB-95 BAG CHUTE	GS11051	PBB-95	CLOSE	ECM	9/17/22	12:58:00 PM	9/17/22	1:03:00 PM	00:04	0.00
	Comments: removed badstop completly from bridge, new bagslide will need to be frabricated and welded to Bagslide										
3577453	PBB-95 no power to jetway	GS11051	PBB-95	CLOSE	ECM	9/18/22	3:11:00 AM	9/18/22	3:19:00 AM	00:08	0.00
	Comments: PBB-95 no power to jetway arrived at gate, the bridge is not moving... reset/bypass and testing, back in service.										
3577516	Gate 95-PBB wont move	GS11051	PBB-95	CLOSE	ECM	9/18/22	7:25:00 PM	9/18/22	7:28:00 PM	00:03	0.00
	Comments: PBB 95 Bridge was in operation when we arrived. No issues to report.										
3594732	PBB 95 not moving	GS11051	PBB-95	CLOSE	ECM	10/8/22	9:47:00 PM	10/8/22	9:52:00 PM	00:05	0.00
	Comments: PBB-95 not moving arrived at gate, the bridge was in operation... tested and verified.										
3619477	PBB-95 NOT MOVING	GS11051	PBB-95	CLOSE	ECM	11/13/22	10:52:00 AM	11/13/22	10:56:00 AM	00:04	0.00
	Comments: Bypass oversteer/used bypass button to take PBB out of oversteer. RTS.										
3460669	The jet bridge on gate 124 will not	GS11067	PBB-124	CLOSE	ECM	4/19/22	9:10:00 AM	4/19/22	9:17:00 AM	00:17	0.00
	Comments: bridge is on the plane and deboarding. Gate agent stated the GPU hoist was down a little.										
3477800	NO POWER TO JETBRIDGE	GS11067	PBB-124	CLOSE	ECM	5/6/22	8:30:00 PM	5/6/22	8:49:00 PM	00:19	0.00

Comments: Arrived at gate, checking the GPU ... found out no issue. Tail # N7639A

3480550	Gate 124 tripping	GS11067	PBB-124	CLOS	ECM	5/17/22	6:26:00 AM	5/17/22	7:06:00 AM	00:40	0.00

Comments: cut off piece sticking out and pounded edges down to make sure it is not pointy

3500592	PBB-124 WINCH	GS11067	PBB-124	CLOS	ECM	6/4/22	4:42:00 PM	6/4/22	6:43:00 PM	00:41	0.00

Comments: Gate-124 GPU hoist cable

Arrived at gate, it's GPU hoist cable tangled issue…untangled/testing the hoist cable then back in service.

3508015	PBB 124 piece of	GS11067	PBB-124	CLOS	ECM	6/16/22	5:02:00 PM	6/16/22	5:25:00 PM	00:23	0.00

Comments: bridge 124

They called about a piece of rubber coming up did not see any rubber walk up and down the tunnels notice nothing back in service

3530958	PBB-124 METAL	GS11067	PBB-124	CLOS	ECM	7/19/22	12:35:00 PM	7/19/22	12:44:00 PM	00:09	0.00

Comments: pound down sticking up from carpet in rotunda, removed metal

pound down sticking up from carpet in rotunda, removed metal

3548085	GATE 124 NOT	GS11067	PBB-124	CLOS	ECM	8/6/22	9:59:00 PM	8/6/22	10:04:00 PM	00:05	0.00

Comments: Gate-124 not moving

arrived at gate, the bridge was in operation… tested and verified.

3572989	PBB 124 Light	GS11067	PBB-124	CLOS	ECM	9/15/22	12:35:00 AM	9/15/22	1:14:00 AM	00:39	2.33

Comments: PBB-124 light above the console is out

arrived at gate, it's broken lamp light issue… went to the parts get a new lamp light, installed/ testing and back in service.

3577562	PBB-124	GS11067	PBB-124	CLOS	ECM	9/19/22	10:57:00 AM	9/19/22	10:57:00 AM	00:00	0.00

Comments: JSM never received call for this PBB

3586485	124 replace light	GS11067	PBB-124	CLOS	ECM	10/5/22	4:33:00 PM	10/5/22	5:06:00 PM	00:33	4.66

Comments: PBB 124

2 lights were bad 1 in rotunda and 1 in Atunnel. Removed bad bulbs and replaced with new ones.

3607564	Gate 124 Wheels	GS11067	PBB-124	CLOS	ECM	10/31/22	10:46:00 AM	10/31/22	10:52:00 AM	00:06	0.00

Comments: found nothing wrong, drove bridge then operator park at AC

3464807	3CLM2-12 DIV is	GS13906	A3-3CLM2-12-	CLOS	ECM	4/27/22	9:06:00 AM	4/27/22	10:45:00 AM	03:18	126.31

Comments: ECALL- R/R old belt with new one, tested diverter, it was running good, RTS.

Troubleshooting the diverter and the cog belt was coming off the pulley and that cause the fault. We replaced the belt with a new one. After

3469518	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	5/2/22	5:32:00 AM	5/2/22	5:49:00 AM	00:17	0.00

Comments: ECALL: Went to panel, reset, cleared fault, reset MCP/tested/ RTS

Went to panel, reset, cleared fault, as called back in faulted again, reset MCP and asset, tested, back in service

3503017	3CLM2-12 HCD	GS13906	A3-3CLM2-12-	CLOS	ECM	6/11/22	7:33:00 AM	6/11/22	7:50:00 AM	00:17	0.00

Comments: Ecall : Overload, Reset motor overload tested & RTS

went to plc reset overload asset showing disconnect do to auxiliary tested called back in service

3525490	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	7/8/22	7:10:00 AM	7/8/22	7:24:00 AM	00:38	0.00

Comments: Ecall : Overload, Reset breaker reset asset & RTS

arrived to asset disconnect homed paddle to get 3CLM2 line moving reset jam reconnect diverter ask BHS if DIV still displayed overload it did

3570147	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	9/3/22	8:45:00 AM	9/3/22	9:15:00 AM	00:40	0.00

Comments: Ecall : Motor overload, Reset motor overload & RTS

went to asset inspected reset motor overload tested called back in service monitor asset

3594711	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	10/8/22	12:17:00 PM	10/8/22	12:37:00 PM	01:06	0.00

Comments: Ecall : Overload, Reset motor overload & RTS

arrived at the asset look for anything that was making the overload went to the panel reset the panel twice, started working called it out back

3602580	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	10/22/22	10:01:00 AM	10/22/22	10:18:00 AM	00:17	0.00

Comments: Ecall : Motor overload, Cleared jamcondition reset motor overload & RTS

arrived at unit and cleared bag jam between paddles I then went to pod to clear overload in MCP returned to unit to make sure it was working

3413722	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	2/16/22	8:12:00 AM	2/16/22	8:47:00 AM	00:45	0.00

Comments: Bag stuck between DIV. Removed, e-stopped, & reset line. Cleared overload @ panel. RTS.

Inspected line & found bag stuck between DIV. Removed bag and hit e-stop & reset line. Line ran and jam fault cleared. I went to panel & hit

3416308	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	2/19/22	12:30:00 PM	2/19/22	12:35:00 PM	00:05	0.00

Comments: ECALL:went to asset, reset overload, tested DIV called back in service

went to asset, reset overload, tested DIV called back in service

3464712	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	4/26/22	6:23:00 AM	4/26/22	6:38:00 AM	00:15	0.00

Comments: ECALL:Went to asset, had no power, went to MCP, reset overload, called back in service

Went to asset, had no power, went to MCP, reset overload, called back in service

3517011	3CLM2-12 DIV	GS13906	A3-3CLM2-12-	CLOS	ECM	7/3/22	8:05:00 AM	7/3/22	8:19:00 AM	00:14	1,024.31

Comments: bag stuck between paddle, removed bags,reset overload,started, RTS

when I got the asset, I saw some bag stuck between the paddle, i removed the bags , reset the overload, and started it back on service

3503102	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	6/12/22	4:54:00 AM	6/12/22	5:15:00 AM	00:21	0.00

Comments: ECALL: reset overload, tested, back in service

reset overload, tested, back in service

3525697	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	7/10/22	6:46:00 AM	7/10/22	6:55:00 AM	00:28	0.00

Comments: inspected asset, showing jam, reset ESTOP, cleared, RTS

inspected asset, showing jam, reset ESTOP, cleared, RTS

3530665	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	7/16/22	9:37:00 AM	7/16/22	9:50:00 AM	00:13	0.00
	Comments: went to asset, inspect lots of bags in the line, went to MCP, reset overload, tested, RTS went to asset, inspect lots of bags in the line, went to MCP, reset overload, tested, called back in service										
3534488	3CLM2-12 HSD	GS13906	A3-3CLM2-12-	CLOS	ECM	7/26/22	5:56:00 AM	7/26/22	6:14:00 AM	00:18	0.00
	Comments: went to the panel, and manually reset the overload, RTS went to the panel, and manually reset the overload, RTS										
3538735	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	7/28/22	4:29:00 AM	7/28/22	4:45:00 AM	00:32	0.00
	Comments: Reset the MCC Panel then reset the line. RTS.										
3556030	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	8/30/22	6:03:00 AM	8/30/22	6:20:00 AM	00:34	0.00
	Comments: broken belt, reset it on panel, another call, back on service Arrive, inspected asset, took it apart, check to see if it had a broken belt, reset it on panel, another call, back on service										
3570427	Motor overload wi	GS13906	A3-3CLM2-12-	CLOS	ECM	9/6/22	5:46:00 AM	9/6/22	6:14:00 AM	00:28	0.00
	Comments: I went to the panel, and manually reset the overload, asset is now back in service I went to the panel, and manually reset the overload, asset is now back in service										
3577630	3CLM2-12 DIV	GS13906	A3-3CLM2-12-	CLOS	ECM	9/20/22	8:46:00 AM	9/20/22	10:13:00 AM	02:43	15.63
	Comments: paddle belt not moving, serpentine belt broken, replaced, tested, RTS Went to asset, inspected asset, found paddle belt not moving, inspected, found paddle belt serpentine belt broken. went to AS4 and got new										
3594836	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	10/10/22	6:36:00 AM	10/10/22	7:50:00 AM	01:44	0.00
	Comments: went to panel, opened up, cleared overload with contractor, tested DIV, called in arrived, inspected asset, cleared jam, took cover off, inspected all hardware, tried to reset, brought yo the home position, ran out of time, went to panel, opened up, cleared overload with contractor, tested DIV, called in										
3599486	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	10/15/22	8:54:00 AM	10/15/22	9:13:00 AM	00:26	0.00
	Comments: reset overload, tested, RTS, large amount of bag on line, not being spaced out Went to call for different asset, identified correct asset, reset the overload, tested, called back in service, there was large amount of bag on										
3602673	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	10/23/22	10:43:00 AM	10/23/22	10:47:00 AM	00:27	0.00
	Comments: reset overload, tested multiple times before calling back in service arrived at the asset, inspected it to ensure there was nothing jamming the paddles, reset the overload and tested the asset multiple times										
3607571	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	10/31/22	12:52:00 PM	10/31/22	1:17:00 PM	00:25	0.00
	Comments: found panel reset, tested, retested, RTS found panel reset, tested, retested, RTS										
3617228	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	11/6/22	5:35:00 AM	11/6/22	5:58:00 AM	00:35	0.00
	Comments: ESTOP, reset line, cleared jam, went reset motor overload, reset DIV, cycled, tested, RTS										
3617388	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	11/7/22	6:02:00 AM	11/7/22	6:09:00 AM	00:07	0.00
	Comments: bag caught in belt, pulled bag out, reset paddles, RTS										
3624254	A3-3CLM2-12-DI\	GS13906	A3-3CLM2-12-	CLOS	ECM	11/18/22	6:21:00 AM	11/18/22	6:35:00 AM	00:19	0.00
	Comments: Removed jammed bags in between dividers, reset overload, tested, RTS.										
3555376	AS1 Conx belt	GS12143	AS-1-OS1A-5	CLOS	ECM	8/22/22	7:21:00 PM	8/22/22	8:57:00 PM	01:36	0.00
	Comments: asset inspected, troubleshooting and belt was adjusted. test and RTS										
3385252	pbb - gate 11 not	GS13515	PBB-11	CLOS	ECM	1/7/22	3:24:00 PM	1/7/22	3:26:00 PM	00:02	0.00
	Comments: bridge inop Call cancelled										
3432732	PBB 11 not	GS13515	PBB-11	CLOS	ECM	3/10/22	9:54:00 PM	3/10/22	10:00:00 PM	00:06	0.00
	Comments: PBB-11 PBB will not move. Canopy was down preventing PBB from traveling. Retracted canopy. PBB back In service										
3485184	Gate 11 issue	GS13515	PBB-11	CLOS	ECM	5/21/22	5:35:00 PM	5/21/22	5:40:00 PM	00:05	0.00
	Comments: no part in stock was able to remove and repair with known good part										
3376590	PBB 11	GS13515	PBB-11	CLOS	ECM	1/1/22	9:01:00 PM	1/1/22	9:12:00 PM	00:20	0.00
	Comments: bridge wont move When we arrived the aircraft was gone… went inside bridge only to find Estop was engaged… released Estop… RTS										
3398680	PBB-11 DOUBLE	GS13515	PBB-11	CLOS	ECM	1/31/22	1:22:00 PM	1/31/22	1:39:00 PM	00:17	0.00
	Comments: PBB-11 Arrived saloon door is loose, tightened bolt back up										
3408910	Gt 11 Auto level	GS13515	PBB-11	CLOS	ECM	2/8/22	9:26:00 PM	2/8/22	9:35:00 PM	00:15	0.00
	Comments: pbb-11 auto level issue Felino and I arrived at the gate 11 to check the auto level Felino turn the wheel down got 6 second then turn it up and got 6 seconds no										
3421202	11 not moving	GS13515	PBB-11	CLOS	ECM	2/28/22	8:01:00 PM	2/28/22	8:17:00 PM	00:16	0.00
	Comments: ECALL: VFD fault, wheels turned completely around,drove forward,RTS We arrived at gate 11 they needed the bridge off the plane the screen was reading VFD fault and the wheels was turn completely around										
3455603	PBB 11 leaking oil	GS13515	PBB-11	CLOS	ECM	4/10/22	4:44:00 PM	4/10/22	5:43:00 PM	01:46	15.48
	Comments: PBB-11 Arrived, bridge leaking, found where leak is, replace filter, clean up oil and use litter to clean up floor										
3455764	Gate 11 jetway is	GS13515	PBB-11	CLOS	ECM	4/12/22	6:17:00 AM	4/12/22	6:27:00 AM	00:10	0.00
	Comments: Arrived, bridge is on plane and is offloading .										

3455824	PBB 11 CANOPY	GS13515	PBB-11	CLOS	ECM		4/12/22	10:26:00 PM	4/12/22	10:58:00 PM	00:32	0.00
3455836	Jet bridge on gate	GS13515	PBB-11	CLOS	ECM		4/13/22	6:37:00 AM	4/13/22	9:15:00 AM	02:27	3,061.00
	Comments: canopy not working											
	Arrived at gate and found the canopy motor was not working went to 93 to get a new motor and installed it and tested and set the retract li											
3464292	Gate 11 the	GS13515	PBB-11	CLOS	ECM		4/21/22	8:58:00 AM	4/21/22	9:06:00 AM	00:08	0.00
	Comments: operator indicated it was the canopy down, back in service											
3485234	Gate 11 issue	GS13515	PBB-11	CLOS	ECM		5/22/22	8:04:00 AM	5/22/22	8:56:00 AM	00:50	0.00
	Comments: call was also made previous shift, wheel was repaired with known good part											
3525635	PBB-11 NOT	GS13515	PBB-11	CLOS	ECM		7/9/22	3:02:00 PM	7/9/22	3:13:00 PM	00:11	0.00
	Comments: Bridge wont move											
	Bridge was fully connected to a plane on arrival.											
3525881	ALL AS1	GS13515	PBB-11	CLOS	ECM		7/12/22	2:48:00 AM	7/12/22	3:23:00 AM	01:10	0.00
	Comments: all autolevel alarm were sounding on the bridge that aircraft parked at, reset all alarms											
	all autolevel alarm were sounding on the bridge that aircraft parked at, reset all alarms											
3570494	PBB 11 showing a	GS13515	PBB-11	CLOS	ECM		9/6/22	7:42:00 PM	9/6/22	7:51:00 PM	00:09	0.00
	Comments: PBB 11											
	Hoist was partially down causing bridge not to move. Once properly stowed bridge moved normally.											
3586407	11 pwc	GS13515	PBB-11	CLOS	ECM		10/4/22	9:24:00 PM	10/4/22	10:13:00 PM	00:48	0.00
	Comments: PWC 11											
	Breaker tripped in building. Looks like hose got stuck on PCA basket and ramp crew still tried to roll up causing it to trip. Had to call GOAA											
3607201	PBB 11 bumper	GS13515	PBB-11	CLOS	ECM		10/27/22	2:14:00 PM	10/27/22	2:23:00 PM	00:09	0.00
	Comments: Bridge wont move											
	Issue was a VFD fault. Reset the VFDs and then the bridge was able to move. Waited for the operator to drive the bridge to the plane.											
3599627	PBB 11 WILL	GS13515	PBB-11	CLOS	ECM		10/17/22	12:08:00 AM	10/17/22	12:20:00 AM	00:09	0.00
	Comments: PBB 11											
	VFD fault. Had to reset power. Bridge came back online.											
3446375	Gate 75-PBB	GS11031	PBB-75	CLOS	ECM		3/31/22	8:50:00 PM	3/31/22	8:59:00 PM	00:09	0.00
	Comments: Gate-75 PBB not move											
	arrived at gate, checking the pilot console… found out no issue.											
3490098	Gate 75-PBB	GS11031	PBB-75	CLOS	ECM		5/27/22	9:44:00 PM	5/27/22	9:44:00 PM	00:00	0.00
	Comments: Gate-75 PBB wont move											
	AOC cancel the E-call.											
3501025	3501025 PBB-75	GS11031	PBB-75	CLOS	ECM		6/8/22	7:12:00 AM	6/8/22	7:24:00 AM	00:14	0.00
	Comments: PBB-75											
	Arrived, bolts came out of rubber part of bag slide, rebooted back in. 0712-0725											
3501120	PBB 75 alarming	GS11031	PBB-75	CLOS	ECM		6/8/22	5:50:00 PM	6/8/22	5:58:00 PM	00:08	0.00
	Comments: bridge 75 alarm ringing											
	I arrived at gate 75 I talk to the agent she said when she turn the bridge on the alarm is ringing it was in swing limit so she move the bridge											
3581433	There is loose	GS11031	PBB-75	CLOS	ECM		9/22/22	7:26:00 AM	9/22/22	7:39:00 AM	00:13	0.00
	Comments: Ecall : Metal sticking up, Removed pound down that was sticking up & RTS											
3385396	PBB-75 ALARM	GS11031	PBB-75	CLOS	ECM		1/9/22	1:45:00 PM	1/9/22	1:52:00 PM	00:10	0.00
	Comments: alarm in bridge											
	Arrived plane on gate. No crew around went in bridge and found auto level alarm going off reset power and auto level and alarm stopped.											
3430428	Gate 75 PBB	GS11031	PBB-75	CLOS	ECM		3/4/22	11:19:00 AM	3/4/22	12:46:00 PM	01:27	0.00
	Comments: bag slide bolts came off and was hanging on one side. I put new bolts drill new holes put I back up											
3464326	75 auto level	GS11031	PBB-75	CLOS	ECM		4/21/22	3:15:00 PM	4/21/22	3:21:00 PM	00:06	0.00
	Comments: Reset auto level, back in service											
3485424	Gate 75 the bag	GS11031	PBB-75	CLOS	ECM		5/24/22	5:26:00 AM	5/24/22	8:46:00 AM	03:45	0.00
	Comments: 1 support bar completely off slide, correct position, secure bolts,tightened, RTS											
3490093	PBB 75 won't	GS11031	PBB-75	CLOS	ECM		5/27/22	7:14:00 PM	5/27/22	7:55:00 PM	01:17	0.00
	Comments: Changed the fuser and the bridge is moving fine											
3490245	PBB-75 NOT	GS11031	PBB-75	CLOS	ECM		5/29/22	9:44:00 AM	5/29/22	2:17:00 PM	02:14	18.86
	Comments: blown fuse, replaced,coils loose, loose connections, tightened,tested,closed,RTS											
	Was doing nothing started troubleshooting and found all bridge functions work just not joystick lowered bridge and found blown fuse in high											
3502837	tHE BAG SHUT	GS11031	PBB-75	CLOS	ECM		6/9/22	1:49:00 PM	6/9/22	2:09:00 PM	00:20	0.00
	Comments: Issue with wheels?											
	Wheels were tight for the stairs and bag slide. The bottom mat for the bag slide was off on one side. Secured the mat to the slide.											
3516726	Gate 75 Baggage	GS11031	PBB-75	CLOS	ECM		6/30/22	1:42:00 PM	6/30/22	2:18:00 PM	00:36	0.00
	Comments: bridge 75 bag slide loose											
	The bag slide has been removed from the bridge delta keep damaging the slide so it has been taken down they do not have a bag slide											
3526049	PBB 75 wheels	GS11031	PBB-75	CLOS	ECM		7/13/22	8:13:00 PM	7/13/22	8:28:00 PM	00:30	0.00
	Comments: agent went to wrong door of aircraft causing full extend limit to trigger. bypass and reset											
3530893	Gate 75 PBB NO	GS11031	PBB-75	CLOS	ECM		7/18/22	5:52:00 PM	7/18/22	6:39:00 PM	00:36	0.00

Comments: PBB in a switch limit, bypassed out of limits, stayed with agent until PBB until docked,RTS

Upon arrival, found PBB in a switch limit, bypassed out of limits, stayed with agent until PBB until docked to aircraft then called back in

3555438	3555438 - Gate 75 metal coming	GS11031	PBB-75	CLOSE	ECM	8/23/22	11:54:00 AM	8/23/22	12:00:00 PM	00:06	0.00

Comments: PBB-75

Cut small metal.

3577656	PBB 75 bag chute	GS11031	PBB-75	CLOSE	ECM	9/20/22	3:26:00 PM	9/20/22	3:39:00 PM	00:26	0.00

Comments: we took the metal out of the bag slide for normal operation

we took the metal out of the bag slide for normal operation

3586356	Gate 75 issue with the jetway	GS11031	PBB-75	CLOSE	ECM	10/4/22	7:20:00 AM	10/4/22	7:30:00 AM	00:10	0.00

Comments: inspected jetway, didn't find any missing bolts, jetway fully operational, RTS

inspected jetway, didn't find any missing bolts, jetway fully operational, RTS

3594586	Gate 75 Can't turn off the	GS11031	PBB-75	CLOSE	ECM	10/7/22	6:02:00 AM	10/7/22	8:07:00 AM	01:58	23.87

Comments: auto level fault, checked limit switch, took nearby GPU call, capacitor out, replaced, test, RTS

auto level would fault as soon as it was turned on. Checked inside of limit switch and it was fine. Passengers were in the middle of boarding,

3599789	PBB 75 canopy won't go down	GS11031	PBB-75	CLOSE	ECM	10/18/22	4:39:00 PM	10/18/22	4:46:00 PM	00:07	0.00

Comments: set on auto, canopy fully extended, properly extended canopy, RTS

bridge set on auto before canopy fully extended, set bridge back to auto & properly extended the canopy, bridge called back in service

3602892	PBB-75 * INOP-AIRLINE	GS11031	PBB-75	CLOSE	ECM	10/25/22	12:40:00 PM	10/25/22	3:07:00 PM	06:37	45.58

Comments: bag slide frame is damaged and bent near the bottom. remove bag slide and frame for safety

when we arrived at the gate staircase and bag slide wheels were okay. the frame that holds and connects the bag slide and stairs together

3619248	The jet bridge on gate 75 will not	GS11031	PBB-75	CLOSE	ECM	11/11/22	8:20:00 AM	11/11/22	8:44:00 AM	00:24	0.00

Comments: limit switch was stuck, i could reach the switch, moved switch, ensure bridge on plane

limit switch for the retract limit was stuck, had to go and obtain a man lift so I could reach the switch, moved the switch out of the way so

3585969	PBB 75 Auto Level not working	GS11031	PBB-75	CLOSE	ECM	9/30/22	10:38:00 PM	10/1/22	12:30:00 AM	02:56	0.00

Comments: PBB 75

Alarm on control console kept going off. Looked throughout control console and tested multiple components. Tested several limit switches

3619584	PBB gate 75 metal pipes	GS11031	PBB-75	CLOSE	ECM	11/14/22	2:14:00 PM	11/14/22	2:34:00 PM	00:20	0.00

Comments: cut off metal that was sticking up from floor

3376782	GT 85 wont move	GS11043	PBB-85	CLOSE	ECM	1/3/22	10:31:00 PM	1/3/22	10:43:00 PM	00:12	0.00

Comments: bridge not moving at all

Arrived at the gate 85 had to reset to get the bridge to move once I got to the reset button the bridge moved back in service

3385153	Gate 85 JB is not working	GS11043	PBB-85	CLOSE	ECM	1/6/22	10:37:00 AM	1/6/22	10:46:00 AM	00:09	0.00

Comments: jet bridge is not working

When I arrived the bridge was already docked to the aircraft , tried finding the operator but could not . Ground crew did not know what the

3385177	85 not moving forward	GS11043	PBB-85	CLOSE	ECM	1/6/22	3:52:00 PM	1/6/22	3:59:00 PM	00:08	0.00

Comments: Ecall : Bridge will not move forward, Retract canopy all the way & RTS

When I arrived I went into the bridge… noticed the canopy was still slightly extended via light bridge control console… in retracted canopy…

3455280	PBB-85 NOT MOVING	GS11043	PBB-85	CLOSE	ECM	4/7/22	2:23:00 PM	4/7/22	2:29:00 PM	00:06	0.00

Comments: gate85

Gpu hoist was down

3477720	Gt 85 wheels wont rotate right	GS11043	PBB-85	CLOSE	ECM	5/5/22	9:41:00 PM	5/5/22	9:55:00 PM	00:14	0.00

Comments: Gate-85 wheels wont rotate right

Arrived at gate, checking the pilot console… it's oversteer issue. Reset/bypass and testing then back in service.

3581466	Gate 85 PBB NO MVMT	GS11043	PBB-85	CLOSE	ECM	9/22/22	1:53:00 PM	9/22/22	2:15:00 PM	00:23	0.00

Comments: Ecall : Bridge won't move, Raised canopy & cable hoist all the way up & RTS

the canopy and the cable hoist were down bridge returned to normal after raising them waited for operator to drive the bridge to the plane

3443190	Gate 85 PBB VERT DRIVE	GS11043	PBB-85	CLOSE	ECM	3/27/22	7:34:00 AM	3/27/22	7:41:00 AM	00:07	0.00

Comments: call did not show up in tablet right away arrived at 7:30 hawiian air on gate bridge extended

All the way plane parked on stop bar D should have been parked on C plane needs to be moved they said after passengers got off they would

3443239	PBB 85 door spring	GS11043	PBB-85	CLOSE	ECM	3/27/22	9:51:00 PM	3/28/22	4:29:00 PM	00:57	139.12

Comments: PBB-85

Replaced door closer on service door

3446708	Gate 85-PBB wont move	GS11043	PBB-85	CLOSE	ECM	4/4/22	3:58:00 PM	4/4/22	4:44:00 PM	00:59	0.00

Comments: bridge don't go up,on slop limit, tried bypass, still slope limit,F/U

Arrived bridge would not go up, bridge was on slope limit. Tried to bypass will not work, tried to maneuver bridge forward and up and back up,

3446917	PBB-85 TRAFFIC LIGHT	GS11043	PBB-85	CLOSE	ECM	4/6/22	3:19:00 PM	4/6/22	7:31:00 PM	02:33	492.31

Comments: PBB-85

Removed damaged pendulum. Removed old wire connectors. Made new jumper wires (3). Cut and spliced wires, installed new connectors.

3455794	PBB-85 NO POWER	GS11043	PBB-85	CLOSE	ECM	4/12/22	1:20:00 PM	4/12/22	1:28:00 PM	00:08	0.00

Comments: pbb-85

The bridge is working fine no issues no nothing the power is fine the bridge

3455809	PBB 85 concern about jet bridge	GS11043	PBB-85	CLOSE	ECM	4/12/22	6:47:00 PM	4/12/22	6:50:00 PM	00:03	0.00

Comments: PBB-85

Running on arrival. Agent was able to maneuver PBB to correct height. PBB back in service

3460370	Gate 85 PBB NO MVMT	GS11043	PBB-85	CLOSE	ECM	4/16/22	11:31:00 AM	4/16/22	11:37:00 AM	00:06	0.00

Comments: bridge was in operation, GPU cable hoist was down, in service

3464406	PBB - GATE 85 AUTO	GS11043	PBB-85	CLOSE	ECM	4/22/22	4:59:00 PM	4/22/22	5:09:00 PM	00:10	0.00

Comments: arrived at gate, checking the Auto level… found out no issue.

3464600	Gate 85-PBB wont move	GS11043	PBB-85	CLOSE	ECM	4/24/22	5:50:00 PM	4/24/22	5:55:00 PM	00:05	0.00

Comments: Running on arrival.

3464653	Gate 85 PBB NO MVMT	GS11043	PBB-85	CLOSE	ECM	4/25/22	1:02:00 PM	4/25/22	1:10:00 PM	00:08	0.00

Comments: No issue the gate working fine moving fine

3469245	Gate 85 PBB	GS11043	PBB-85	CLOSE	ECM	4/28/22	9:48:00 PM	4/28/22	9:53:00 PM	00:05	0.00

Comments: Gate-85 PBB

Arrived at gate, checking the pilot console… found out no issue.

3469247	PBB 85 will not	GS11043	PBB-85	CLOSE	ECM	4/28/22	11:28:00 PM	4/28/22	11:44:00 PM	00:16	0.00

3469307	PBB 85 won't turn on	GS11043	PBB-85	CLOSE	ECM	4/29/22	4:47:00 PM	4/29/22	5:18:00 PM	00:31	0.00

Comments: Not moving: found bridge had no power did bypass and bridge worked but bypass after moving did no

Hold. Bad limit switch somewhere in bridge take can be bypassed, made a temp way of holding bypass so bridge could be used on this

3469544	3469544 - PBB 85 bridge wont move	GS11043	PBB-85	CLOSE	ECM	5/2/22	12:50:00 PM	5/2/22	12:55:00 PM	00:05	0.00

Comments: PBB-85

Arrived, canopy was down a little, pressed to retract watched pull up to plane, notified gate agent about the canopy down light. If on to ret

3469647	PBB-85 OUT OF LIMITS 3469647	GS11043	PBB-85	CLOSE	ECM	5/3/22	3:37:00 PM	5/3/22	3:45:00 PM	00:08	0.00

Comments: out of limits. 3 different issues none of the the actual bridge

first SWA parked aircraft on wrong stop bar parked on C should have been D second previous airline did not park bridge in stow box nor even

3469230	85 has no power to jetbridge	GS11043	PBB-85	CLOSE	ECM	4/28/22	6:40:00 PM	4/28/22	6:57:00 PM	00:17	0.00

Comments: Gate-85 has no power to jetbridge

Arrived at gate, checking the pilot console… it's oversteer, reset/ bypass and testing, back in service.

3480360	Gate 85-PBB wont move	GS11043	PBB-85	CLOSE	ECM	5/14/22	11:00:00 PM	5/14/22	11:04:00 PM	00:04	0.00

Comments: Gate-85 PBB wont move

arrived at gate, the bridge was in operation when Arrived I tested and verified.

3485067	pbb-85 not turning on 348506	GS11043	PBB-85	CLOSE	ECM	5/20/22	12:54:00 PM	5/20/22	1:09:00 PM	00:56	0.00

Comments: Bridge not turnig on

The console door wasn't closed all the way and wouldn't close enough to turn the console on.Opened the door and pulled the interlock and let

3485093	PBB-85 NOT MOVING	GS11043	PBB-85	CLOSE	ECM	5/20/22	5:15:00 PM	5/20/22	5:30:00 PM	00:30	0.00

Comments: ECALL: actuator floor touching bottom of aircraft door, gate agent did not turn autolevel,tested,RTS

when we arrived at bridge Emirate supervisor and mechanic notified us that actuator floor was touching bottom of aircraft door, for some

3485300	PBB 85 wheels not moving left or	GS11043	PBB-85	CLOSE	ECM	5/22/22	8:31:00 PM	5/22/22	8:48:00 PM	00:17	0.00

Comments: PBB-85

Arrived to PBB found no issues with steering, waited until aircraft departed, checked all steering functions on pbb. Found no issues at time of

3490690	PBB 85 not moving	GS11043	PBB-85	CLOSE	ECM	6/1/22	4:34:00 PM	6/1/22	5:35:00 PM	00:08	0.00

Comments: OPERATOR ERROR

3490706	85 autolevel	GS11043	PBB-85	CLOSE	ECM	6/1/22	6:19:00 PM	6/1/22	6:31:00 PM	00:12	0.00

Comments: pbb 85 auto level alarm

we arrived at gate 85 to check the auto level the bridge was close to the door so we got it down away from the door alarm is not ringing

3508506	PBB 85 auto level issue	GS11043	PBB-85	CLOSE	ECM	6/20/22	9:00:00 PM	6/20/22	9:10:00 PM	00:10	0.00

Comments: they stated floor moving on it's own we are at the bridge and the plane is being pushed off bridge

3508794	PBB 85 EK cannot control	GS11043	PBB-85	CLOSE	ECM	6/22/22	4:30:00 PM	6/22/22	6:21:00 PM	04:41	10.11

Comments: chain broken, cab not able to rotate to the right, bridge out of service plane moved to another gate

chain broke so cab was not able to roatate to the right, plane is at gate. called AOC bridge is out of service and they moved plane to another

3525671	GATE 85 JETWAY DOES	GS11043	PBB-85	CLOSE	ECM	7/9/22	10:12:00 PM	7/9/22	10:17:00 PM	00:05	0.00

Comments: Gate-85 Jetway does not move forward

arrived at gate, the bridge was in operation tested and verified.

3530515	PBB 85 won't move	GS11043	PBB-85	CLOSE	ECM	7/14/22	4:12:00 PM	7/14/22	4:12:00 PM	00:00	0.00

Comments: PBB-85 wont move

AOC canceled the e-call.

3530522	Gate 85-PBB wont move	GS11043	PBB-85	CLOSE	ECM	7/14/22	5:59:00 PM	7/14/22	6:07:00 PM	00:16	0.00

Comments: Gate-85 PBB wont move

Arrived at gate, it's oversteer issue… reset/ bypass and testing then back in service.

3534390	PBB 85 Will not move to the left	GS11043	PBB-85	CLOSE	ECM	7/24/22	9:58:00 PM	7/24/22	10:07:00 PM	00:18	0.00

Comments: found no problem with bridge, moved and got to plane without issue

3539096	Gate 85 bagagge chute	GS11043	PBB-85	CLOSE	ECM	7/31/22	11:45:00 AM	7/31/22	12:45:00 PM	02:00	0.00

Comments: frame welds broken at top of bag slide, will replace when parts available

frame welds broken at top of bag slide, will replace when parts come in, tried to make something work from old parts but not correct size

3539237	Gate 85 PBB NO MVMT	GS11043	PBB-85	CLOSE	ECM	8/1/22	4:22:00 PM	8/1/22	4:28:00 PM	00:06	0.00

Comments: PBB 85

Bridge was moving upon arrival. Found no issues.

3539459	PBB 85 oversteer	GS11043	PBB-85	CLOSE	ECM	8/3/22	9:16:00 PM	8/3/22	9:29:00 PM	00:13	0.00

Comments: PBB 85

Bridge was operating and on aircraft when we arrived. No issue with bridge.

3547883	Call Cancelled	GS11043	PBB-85	CLOS	ECM	8/4/22	9:32:00 PM	8/4/22	9:33:00 PM	00:01	0.00

Comments: Gate-85 not moving

AOC canceled the e-call.

3550240	PBB-85 OVERSTEER	GS11043	PBB-85	CLOS	ECM	8/12/22	4:21:00 PM	8/12/22	4:27:00 PM	00:06	0.00

Comments: PBB-85 Oversteer

Arrived at gate, it's oversteer issue… reset/bypass and testing then back in service.

3550444	PBB 85 WILL NOT MOVE *	GS11043	PBB-85	CLOS	ECM	8/14/22	11:03:00 PM	8/14/22	11:11:00 PM	00:08	0.00

Comments: PBB 85

Bridge was on aircraft and offloading when we arrived. No issues.

3555155	Gate 85 not moving left / right	GS11043	PBB-85	CLOS	ECM	8/20/22	10:13:00 AM	8/20/22	10:26:00 AM	00:13	0.00

Comments: Bridge not moving correctly

The wheels were turned 180 degrees. Had to turn them to the left until the wheels were back in the correct position. Waited there until the

3555481	PBB 85 wheels won't move left	GS11043	PBB-85	CLOS	ECM	8/23/22	5:52:00 PM	8/23/22	6:00:00 PM	00:08	0.00

Comments: PBB 85

Bridge was on aircraft when we arrived and offloading passengers. No issue with bridge.

3577292	85 not moving	GS11043	PBB-85	CLOS	ECM	9/15/22	9:14:00 PM	9/15/22	9:21:00 PM	00:07	0.00

Comments: gate-85 not moving

arrived at gate, the bridge was in operation… tested and verified.

3550432	Gate 85 PBB NO MVMT	GS11043	PBB-85	CLOS	ECM	8/14/22	8:22:00 PM	8/14/22	8:32:00 PM	00:10	0.00

Comments: PBB 85

GPU hoist was partially down causing bridge not to move back. Once fully stowed properly bridge moved as it should.

3577743	Gate 85 the bridge is not	GS11043	PBB-85	CLOS	ECM	9/21/22	11:07:00 AM	9/21/22	11:11:00 AM	00:04	0.00

Comments: found hoist down, back in service

3594891	PBB 85 not working	GS11043	PBB-85	CLOS	ECM	10/10/22	4:11:00 PM	10/10/22	4:23:00 PM	00:12	0.00

Comments: PBB85

Bridge was moved and on aircraft when we arrived. Found no issues.

3594899	PBB 85 auto level not working	GS11043	PBB-85	CLOS	ECM	10/10/22	6:54:00 PM	10/10/22	7:07:00 PM	00:12	0.00

Comments: PBB 85

Reset autolevel and tested. Found no issues.

3602812	85 cabin won't rotate	GS11043	PBB-85	CLOS	ECM	10/24/22	7:58:00 PM	10/24/22	8:08:00 PM	00:10	0.00

Comments: PBB 85

Bridge was in operation when we arrived. Gate Agent might need additional training.

3617212	gate 85 jet bridge not moving	GS11043	PBB-85	CLOS	ECM	11/5/22	8:11:00 PM	11/5/22	8:16:00 PM	00:05	0.00

Comments: Arrived, bridge in operation, tested,verified

3619336	Gate 85 PBB	GS11043	PBB-85	CLOS	ECM	11/12/22	11:56:00 PM	11/13/22	12:40:00 AM	00:44	0.00

Comments: arrived at gate, checking the auto-level, found out no issue

3619787	gate 85 jetbridge wont move	GS11043	PBB-85	CLOS	ECM	11/16/22	12:07:00 PM	11/16/22	12:11:00 PM	00:04	0.00

Comments: VFD fault, reset the control panel, RTS.

3432861	Gate 11 PCA	GS13833	PCA-11	CLOS	ECM	3/12/22	4:02:00 AM	3/12/22	4:20:00 AM	00:18	0.00

Comments: not working

Arrived at the gate and check the unit on normal operation. Found the unit with no power. Check the main breaker and it was shut off. Reset

3500622	Hat sucked in to PCA 11	GS13833	PCA-11	CLOS	ECM	6/4/22	9:20:00 PM	6/4/22	9:43:00 PM	00:23	0.00

Comments: hat in plane

The hat was stuck in the apu inlet for the plane. Arts workers used a broom stick to pull the hat closer then we used a reach grabber to pull

3525543	Gate 11-PCA issue	GS13833	PCA-11	CLOS	ECM	7/8/22	9:52:00 PM	7/8/22	10:01:00 PM	00:08	0.00

Comments: pca not working

Upon arrival, the pca was not connected to the plane, I asked ramp workers if they ever connected the hose for the flight and they said no. I

3577222	Gate 11 the pca is not working	GS13833	PCA-11	CLOS	ECM	9/15/22	5:54:00 AM	9/15/22	6:18:00 AM	00:18	0.00

Comments: No power, Notified AOC that power need to be reset, placing a portable.

Arrived @ PCA-11, opened electrical panel, tested for electrical current, no response, proceeded to main power panel. Check for electrical

3477700	16 pwc	GS13567	PWC-17	CLOS	ECM	5/5/22	4:35:00 PM	5/5/22	4:49:00 PM	00:27	0.00

Comments: PWC-17

Chain from pwc reel fell off track. Attached chain to reel and motor, adjusted tension pwc back in service

3501141	17 pwc	GS13567	PWC-17	CLOS	ECM	6/8/22	7:58:00 PM	6/8/22	8:09:00 PM	00:11	0.00

Comments: pwc-17

I arrived at pwc-17 nothing was wrong with the pwc back in service

3398703	Gate 17- PWC hole in hose	GS13567	PWC-17	CLOS	ECM	1/31/22	6:50:00 PM	1/31/22	7:09:00 PM	00:33	0.00

Comments: ECALL: turned on the water to see the hole we cut off from the hole pwc-17 back in service

3413178	PWC 17 Not working	GS13567	PWC-17	CLOS	ECM	2/11/22	1:28:00 AM	2/11/22	1:38:00 AM	00:10	0.00

Comments: checking the PWC… found out no issue.

3413697	PWC-17 HOLE IN HOSE	GS13567	PWC-17	CLOS	ECM	2/15/22	9:29:00 PM	2/15/22	9:52:00 PM	00:23	0.00

Comments: pwc-17 leaking water in hose

I arrived at the PWC-17 pulled the hose all the way out to find the leaking water the hose needs to be change it's to much to cut off will not

3432937	PWC 17 hose leaking	GS13567	PWC-17	CLOS	ECM	3/12/22	5:33:00 PM	3/12/22	5:56:00 PM	00:35	0.00

Comments: found the leak turned off the valve to fix the leak we got it to stop leaking pwc back in service

3433042	PWC 17 hose tangled	GS13567	PWC-17	CLOS	ECM	3/13/22	7:50:00 PM	3/13/22	8:10:00 PM	00:20	0.00

Comments: hose was tangled up backwards and knotted got it untangle and rolled up the right way . RTS

3433139	PWC 17 Tangled hose	GS13567	PWC-17	CLOS	ECM	3/15/22	12:02:00 AM	3/15/22	12:12:00 AM	00:27	0.00

Comments: the hose was tangled up and roll up backwards got it untangled and rolled up the right way

3437868	Gate 17 PWC HOSE	GS13567	PWC-17	CLOS	ECM	3/19/22	7:52:00 AM	3/19/22	8:28:00 AM	00:36	0.00

Comments: Issue with hose

Issue was that the hose couldn't be retracted because the chain had fallen off of the sprocket. Had to remove the guard and then was abl

3437992	Gate 14 pwc hose	GS13567	PWC-17	CLOS	ECM	3/20/22	11:59:00 AM	3/20/22	12:09:00 PM	00:10	0.00

Comments: pwc-14 is wrong number is pwc-17

The pwc-14 is wrong number the number is PWC 17 and the nozzle is not connected to hose I put the nozzle in the hose connected and is

3455848	The PWC hose is leaking on gate 1	GS13567	PWC-17	CLOS	ECM	4/13/22	9:58:00 AM	4/13/22	10:06:00 AM	00:08	0.00

Comments: PWC-17

Arrived, tested unit, found no leak

3460151	PWC-17 HOSE IS TANGLED	GS13567	PWC-17	CLOS	ECM	4/14/22	1:06:00 PM	4/14/22	1:40:00 PM	00:34	0.00

Comments: pwc-17

Hose clamp was missing, replaced with a new one back I'n service

3460859	PWC 17	GS13567	PWC-17	CLOS	ECM	4/21/22	2:32:00 AM	4/21/22	2:39:00 AM	00:07	0.00

Comments: PWC-17

Arrived at gate, checking the PWC... found out no issue.

3464506	PWC 16 hose stuck	GS13567	PWC-17	CLOS	ECM	4/23/22	6:38:00 PM	4/23/22	6:39:00 PM	00:01	0.00

Comments: AOC canceled the E-call

3464640	PWC-17 NOT WORKING	GS13567	PWC-17	CLOS	ECM	4/25/22	10:14:00 AM	4/25/22	10:33:00 AM	00:19	0.00

Comments: Ajusted the clamp and the PWC working fine

3469426	Gate 17 PWC Hose	GS13567	PWC-17	CLOS	ECM	5/1/22	12:25:00 AM	5/1/22	12:34:00 AM	00:09	0.00

Comments: Gate-17 PWC hose

Arrived at gate, checking the PWC hose... finding out the hose is not properly tight, Re-tightened/ testing the hose and back in service.

3480610	17 pwc	GS13567	PWC-17	CLOS	ECM	5/17/22	7:52:00 PM	5/17/22	8:01:00 PM	00:09	0.00

Comments: Water cabinet was on aircraft and working when we arrived. Verified in working order.

3503388	Gate 17-PWC hose issue	GS13567	PWC-17	CLOS	ECM	6/14/22	4:14:00 PM	6/14/22	6:03:00 PM	01:38	1.52

Comments: broken chain, got new master link, tightened chain up

3513409	PWC-17 NOT WORKING	GS13567	PWC-17	CLOS	ECM	6/25/22	2:30:00 PM	6/25/22	2:36:00 PM	00:06	0.00

Comments: pwc inop

Hose tangled and handle was off. Untangled the hose and put the handle back on. Tested, worked fine.

3516853	PWC Hose stuck (pwc 17)	GS13567	PWC-17	CLOS	ECM	7/1/22	12:15:00 PM	7/1/22	12:21:00 PM	00:06	0.00

Comments: pwc hose stuck

Hose was jammed on the side of the reel. Released water pressure and freed the hose. Fully pulled the hose out and retracted it properly.

3539186	The PCA on gate 17 is leaking wate	GS13567	PWC-17	CLOS	ECM	8/1/22	8:36:00 AM	8/1/22	8:53:00 AM	00:17	0.00

Comments: closed handle lever and water stopped flowing, no leak

3555468	PWC 17 not working	GS13567	PWC-17	CLOS	ECM	8/23/22	3:38:00 PM	8/23/22	3:42:00 PM	00:04	0.00

Comments: PWC-17

Repair Hose.

3577501	Gate 16/17 PWC PRESSURE	GS13567	PWC-17	CLOS	ECM	9/18/22	2:44:00 PM	9/18/22	3:00:00 PM	00:16	0.00

Comments: nozzle assemble was removed from hose, reinstalled hose nozzle, PWC back to normal service

PWC nozzle assemble was removed from hose, reinstalled hose nozzle, PWC back to normal service

3556064	PWC 17 hose stuck	GS13567	PWC-17	CLOS	ECM	8/30/22	2:29:00 PM	8/30/22	2:49:00 PM	00:40	0.00

Comments: tangled so bad, we untangled the hose, able to go back to operation

PWC were tangled so bad, we untangled the hose, able to go back to operation

3586100	PWC-17 NOT WORKING	GS13567	PWC-17	CLOS	ECM	10/2/22	10:14:00 AM	10/2/22	10:22:00 AM	00:08	0.00

Comments: hose valve assembly disconnected, re-attached, back to normal operation

I found hose valve assembly was disconnected, I re-attached it in able to go back to normal operation

3607744	PWC 17 hose leaking	GS13567	PWC-17	CLOS	ECM	11/2/22	2:28:00 PM	11/2/22	3:05:00 PM	00:24	0.00

Comments: Nozzle completely off hose, put it back on, tested it, RTS.

3619355	PWC17 hose connection to	GS13567	PWC-17	CLOS	ECM	11/12/22	6:56:00 AM	11/12/22	7:34:00 AM	00:38	93.73

Comments: handle was missing off of the nozzle, replaced it with a new one from parts, tested PWC, no issue

only issue, I found was that the handle was missing off of the nozzle, replaced it with a new one from parts, tested PWC, found no other

3376790	PWC 32 Tangled hose	GS11077	PWC-32	CLOS	ECM	1/4/22	12:37:00 AM	1/4/22	1:09:00 AM	00:32	0.00

Comments: hose tangled

arrived to cabinet and hose was all tangled up in cabinet couldn't pull out all the way untangle and unrolled the whole hose and re reeled i

3484925	Gate 32 pwc missing the handl	GS11077	PWC-32	CLOS	ECM	5/19/22	6:44:00 AM	5/19/22	7:26:00 AM	00:22	0.01

Comments: pwc32

			Replace on and off nozzle									
3607350	PWC-32 TANGLED	GS11077	PWC-32	CLOS	ECM	10/29/22	7:56:00 AM	10/29/22	8:13:00 AM	00:17	0.00
	Comments: hose tangled											
			Hose was stuck on a rail in the back of the PWC. Had to take the nozzle off of the hose and pull the hose back out. Fully pulled out the ho									
3408830	A3-3MU20-SPC - PLATES ARE	GS11638	A3-3MU20-SPC	CLOS	ECM	2/7/22	3:24:00 PM	2/7/22	3:49:00 PM	00:31	0.00
	Comments: ECALL: Inspect asset, check drive A & B, made adjustments, final inspection.											
			Inspect asset, check drive A & B, made adjustments, final inspection.									
3477662	A3-3MU20-SPC metal pieces	GS11638	A3-3MU20-SPC	CLOS	ECM	5/5/22	9:26:00 AM	5/5/22	9:34:00 AM	00:36	0.00
	Comments: ECALL-Corrected Finger guard, checked make up unit to ensure tight hardware, & guard was even. RTS.											
			Arrived at asset, Bujar corrected finger guard issue. Bujar, Anthony and Brian went around make up unit to ensure finger guard hardware									
3508369	SWA says that 3MU20 is shaking	GS11638	A3-3MU20-SPC	CLOS	ECM	6/20/22	4:12:00 AM	6/20/22	4:45:00 AM	01:20	0.00
	Comments: Plates missing over chain links on motor. need to replace carriages and plates. Follow up needed											
			Initial inspection. Plates missing over chain links on motor. need to replace carriages and plates. Follow up needed									
3548040	A3-3MU20-SPC - PIECE OF	GS11638	A3-3MU20-SPC	CLOS	ECM	8/6/22	12:25:00 PM	8/6/22	12:40:00 PM	00:35	0.00
	Comments: Ecall : Side metal sticking out, Replaced hardware to secure metal back into place & RTS											
			went to asset hardware came loose drilled new holes for new hardware tested called back in service									
3555166	A3-3MU20-SPC multiple jams	GS11638	A3-3MU20-SPC	CLOS	ECM	8/20/22	12:52:00 PM	8/20/22	1:20:00 PM	00:28	0.00
	Comments: Ecall : Inspected asset per BHS, RTS, follow up need for further inspection											
			arrived at asset inspected asset identified some plate jump a little due to a couple of wheels missing SPC still operational issue has been									
3581700	A3-3MU20-SPC - PLATES	GS11638	A3-3MU20-SPC	CLOS	ECM	9/24/22	3:08:00 PM	9/24/22	3:20:00 PM	00:12	0.00
	Comments: Ecall : Noise, RTS follow up is needed tech created work order											
			went to asset inspect wheel is no wheels missing found dog plade skipping teeth called back in service (WOC - 9.24.22)									
3413377	A3-3MU20-01 making loud nois	GS11638	A3-3MU20-SPC	CLOS	ECM	2/13/22	6:34:00 PM	2/13/22	7:29:00 PM	01:50	0.00
	Comments: ECALL:roubleshot and found damaged dog plate, was removed, asset tested, returned to service											
			asset assessed for issue, carousel troubleshot and found damaged dog plate, was removed, asset tested, returned to service									
3469661	A3-3MU20 /Plate making noise	GS11638	A3-3MU20-SPC	CLOS	ECM	5/3/22	6:30:00 PM	5/3/22	9:35:00 PM	06:10	0.00
	Comments: ECALL: Broken wheel under another wheel, cleaned out tracks, repaired, secured,RTS											
			went to asset, opened up, found a broken wheel winged under another wheel, removed broken wheel cleaned out tracks, repaired wheel (									
3490505	A3-3MU20-SPC SouthWest	GS11638	A3-3MU20-SPC	CLOS	ECM	5/31/22	8:59:00 AM	5/31/22	9:16:00 AM	00:21	0.00
	Comments: ECALL: checked tracks, removed debris from track, checked for missing wheels, called back in service											
			inspected asset, checked tracks, removed debris from track, checked for missing wheels, called back in service									
3490520	A3-3MU20-SPC reports of plates	GS11638	A3-3MU20-SPC	CLOS	ECM	5/31/22	10:20:00 AM	5/31/22	11:51:00 AM	02:37	0.00
	Comments: ECALL:inspected asset, made adjustment to wheels, clean track, called back in service											
			inspected asset, made adjustment to wheels, clean track, called back in service									
3490527	A3-3MU20-SPC reports of	GS11638	A3-3MU20-SPC	CLOS	ECM	5/31/22	1:28:00 PM	5/31/22	3:51:00 PM	05:00	0.00
	Comments: ECALL: open side panel,checked for missing wheel, wheels loose, made adjustment to wheel,monitor,RTS											
			inspect asset, open side panel, checked for missing wheel , wheels loose, made adjustment to wheel, monitored for while, called back in									
3500862	A3-3MU20 - Piece of Metal (Possible	GS11638	A3-3MU20-SPC	CLOS	ECM	6/6/22	1:39:00 PM	6/6/22	2:06:00 PM	00:31	0.00
	Comments: ECALL: Inspect asset, found loose cladding, made adjustment to hardware from side cladding, RTS											
			Inspect asset, found loose cladding, made adjustment to hardware from side cladding, called back in service									
3508445	3MU20 is making a very loud noise	GS11638	A3-3MU20-SPC	CLOS	ECM	6/20/22	3:49:00 PM	6/23/22	3:00:00 AM	145:14	3,943.30
	Comments: jumping plates and damaged carriages. multiple shifts worked to repair unit and RTS 6/23/22											
			6/20 1st- arrived at asset, slope plates jumping and not running. stopped the caousel and open up the covers. found missing wheels, replaced									
			6/20- 2nd shift- inspected drives and checked tracks, made adjustments to drives and removed bad carriages. installed new and pass to 1st.									
			6/21 1st shift- continue replacement of carriages. made adjustment to drives and pass to 3rd to continue repair.									
			6/21 2nd shift- continue replacement of carriages and drive adjustments. install webbing.									
			6/22 1st shift- clean out debris from track, tighten linear sprockets, grease tracks and install stainless plates back. install bumpers									
			6/22 2nd shift- finish carriage installation and drive adjustments. tested unit and RTS									
3517181	A3-3MU20-SPC - Will Not Run	GS11638	A3-3MU20-SPC	CLOS	ECM	7/4/22	3:52:00 PM	7/4/22	4:07:00 PM	00:23	0.00
	Comments: inspected asset, bag jam at decline, removed bags, cleared jam,reset, MU started up, RTS											
			inspected asset, bag jam at decline, removed bags, cleared jam,reset, MU started up, called back in service									
3534270	A3-3MU20-SPC - lid coming open	GS11638	A3-3MU20-SPC	CLOS	ECM	7/23/22	11:45:00 PM	7/24/22	1:55:00 AM	02:10	0.00
	Comments: removed trash, drilled new opening, reassembled broken hinges, tested system, called back in service											
			removed trash, drilled new opening, reassembled broken hinges, tested system, called back in service									
3581556	A3-3MU20-SPC - Plates Jumping	GS11638	A3-3MU20-SPC	CLOS	ECM	9/23/22	8:55:00 AM	9/23/22	9:46:00 AM	00:51	0.00
	Comments: Ecall : SPC jumping & jolting, Replaced missing hardware & RTS follow up needed											
			arrived to asset & inspected under SPC found 2 carriages missing hardware for wedding causing excessive jolting notified supervisor of issue									
3585944	A3-3MU20-SPC	GS11638	A3-3MU20-SPC	CLOS	ECM	9/30/22	4:44:00 PM	9/30/22	4:50:00 PM	00:06	0.00
	Comments: Ecall : SPC not working, RTS follow up needed for further inspection											
			arrived at asset, asset was moving talked to SW manager he stated the asset jumps really bad in 2 spots & were marked noticed jumping									
3585990	3MU20 is OOS, JSM is working on	GS11638	A3-3MU20-SPC	CLOS	ECM	10/1/22	4:00:00 AM	10/1/22	4:00:00 AM	00:00	0.00
	Comments: work order opened at 06:18 AM and back dated to 04:00 AM. JSM working on asset already see related											

3599587	A3-3MU20-SPC [illegible]	GS11638	A3-3MU20-SPC	CLOS	ECM	10/16/22	12:53:00 PM	10/17/22	12:20:00 AM	23:36	2,170.05

Comments: remove bad carriages, install new, made adjustment to webby and carriages, installed new plates,RTS
arrived at asset, found bent plates and a portion of the carriages, came off the guide, disconnected bolt motors and removed the side

got to asset, remove bad carriages, install new, made adjustment to webby and carriages, installed new plates, adjust bumpers, final

3607283	3MU20 has some [illegible]	GS11638	A3-3MU20-SPC	CLOS	ECM	10/28/22	11:30:00 AM	10/28/22	12:00:00 PM	00:30	0.00

Comments: plates not sliding into drive, causing them to jump. had to open WO to follow up due to operation
upon arrival, climbed inside of unit to monitor, notice as some of the plates entered drive they would not slide into chain, causing plates to

3586094	A3-3MU20-SPC - [illegible]	GS11638	A3-3MU20-SPC	CLOS	ECM	10/2/22	9:42:00 AM	10/2/22	10:20:00 AM	01:16	0.00

Comments: MU cladding sitting against unit with only one bolt, found hardware at A6, mounted, attached, RTS
went to asset, inspected asset, found MU cladding sitting against unit with only one bolt, went to a6 cage and found hardware, returned to

3624448	A3-3MU20-SPC - [illegible]	GS11638	A3-3MU20-SPC	CLOS	ECM	11/20/22	7:22:00 AM	11/20/22	7:55:00 AM	00:33	0.00

Comments: found loose cladding and hardware, installed new hardware, tape off sharp edges

3513194	3TC6-07 motor is [illegible]	GS11666	A3-3TC6-07	CLOS	ECM	6/23/22	6:46:00 AM	6/23/22	6:52:00 AM	00:20	0.00

Comments: ECALL-HOA was in hand mode, switched back to auto, CBIS.
Inspected asset, HOA was in hand mode, switched back to auto, CBIS.

3390226	A3-3TC8-3-DOOR fault	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	1/14/22	4:17:00 AM	1/14/22	4:26:00 AM	00:09	0.00

Comments: ECALL: reset fault, call back in service.

3413515	A3-3TC8-3-DOOR - FAILED	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	2/14/22	1:17:00 PM	2/14/22	1:32:00 PM	00:42	0.00

Comments: ECALL: door won't close, lift e-stop, manually close door, start line, reset e-stop, test, RTS.
Inspected asset, door would not close, lift e-stop and went inside to close the door manually, started the line, door opened, line started

3416193	A3-3TC8-3-DOOR failed to	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	2/18/22	5:00:00 AM	2/18/22	5:05:00 AM	00:05	0.00

Comments: Ecall : Door Fault, Reset fault call back in service

3416518	A3-3TC8-3-DOOR failed to	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	2/21/22	4:09:00 PM	2/21/22	4:19:00 PM	00:14	0.00

Comments: ECALL: pressed the ESTOP in and out, and started it, the fault cleared, RTS
I pressed the ESTOP in and out, and started it, the fault was cleared and the door working fine, I called it back on service

3420859	A3-3TC8-3-DOOR limit	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	2/24/22	7:42:00 AM	2/24/22	7:52:00 AM	00:46	0.00

Verified by JSM Ronnie

3430598	A3-3TC8-3-DOOR does fail to	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	3/6/22	5:04:00 PM	3/6/22	5:16:00 PM	00:16	0.00

Comments: ECALL: lowered door manually, reset system, cleared fault,tested multiple times,RTS
Arrived and inspected the asset, lowered door manually and reset system, cleared the fault, and tested the asset multiple times, called back

3437669	3TC8 has a door fault	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	3/17/22	7:38:00 AM	3/17/22	7:47:00 AM	00:22	0.00

Comments: Ecall : Door fault, Went to asset reset door tested called back in service

3416195	A3-3TC8-3-DOOR Failed to	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	2/18/22	6:00:00 AM	2/18/22	6:10:00 AM	00:10	0.00

Verified by JSM Bag 1 Qamil.

3460376	A3-3TC8-3-DOOR - Door	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	4/16/22	1:15:00 PM	4/16/22	1:33:00 PM	00:18	0.00

Comments: Comment
Verified by John.

3480720	A3-3TC8-3-DOOR wont open	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	5/18/22	4:45:00 PM	5/18/22	4:53:00 PM	00:10	0.00

Comments: Ecall : Door won't open, NPF badged and opened door no issues RTS
The agent couldn't get door to open badged and opened door don't see a problem

3502799	A3-3TC8-3-DOOR failed to	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	6/9/22	7:45:00 AM	6/9/22	8:08:00 AM	00:23	0.00

Comments: Ecall : Door is in alarm door will not go down, Cleared jam reset door fault & RTS
bag stuck in merge E-stop is on bag room in order to be out on belt to remove the jammed bag, one one E-stop was clear reset the door &

3508235	A3-3TC8-3-DOOR failed to	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	6/18/22	3:12:00 PM	6/18/22	3:26:00 PM	00:36	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS
got there door won't close went inside tunnel manually close door then Ronny started line door open then E-stop got out of tunnel started line

3480138	A3-3TC8-3-DOOR / Door	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	5/12/22	11:37:00 AM	5/12/22	11:47:00 AM	00:10	0.00

Comments: ECALL: e-stop and manually closed door. reset asset test and RTS
arrive to asset, display showed conveyor stopped. door open. notify airline i will be working on asset. stop line and e-stop asset. manually

3555838	A3-3TC8-3-DOOR	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	8/27/22	3:52:00 PM	8/27/22	4:05:00 PM	00:46	0.00

Comments: Ecall : Door fault, Removed bag blocking photo eye reset door fault & RTS
got there was door fault check a bag on door remove bag was block photo eye remove bag door came up line started then stop line door

3617136	A3-3TC8-3-DOOR - Possible	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	11/5/22	8:40:00 AM	11/5/22	8:47:00 AM	00:10	0.00

Comments: Ecall : Door Fault, Closed door reset fault & RTS
went to asset inspected it and manually closed door reset fault tested asset called back in service stayed to monitor

3555198	A3-3TC8-3-DOOR failed to	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	8/20/22	5:50:00 PM	8/20/22	6:15:00 PM	00:30	0.00

Comments: Ecall : Door won't close, door fault, Closed door reset fault & RTS
lowered door VIA contactor in close this reset the door reopened door runs ok faults cleared

3599323	FD failed to close; A2-3TC8-03	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	10/13/22	7:18:00 AM	10/13/22	7:33:00 AM	00:20	0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS
went to asset close door manually tested called back in service

3376887	F/D failed to close; A2-3TC8-3	GS11680	A3-3TC8-3-DOOR	CLOS	ECM	1/5/22	5:06:00 AM	1/5/22	5:27:00 AM	00:42	0.00

Comments: ECALL:Asset assessed for issue, door reset, tested, returned to service

Asset assessed for issue, door reset, tested, returned to service

3416313	A3-3TC8-3-DOOR failed to	GS11680	A3-3TC8-3-DOOR	CLOS E	ECM	2/19/22	1:20:00 PM	2/19/22	1:40:00 PM	00:20	0.00

Comments: ECALL: lowered door by pressing stop button,checked photo-eyes & reflectors, no issue found, RTS

When I arrived door was up and unit was running, I lowered by pressing the stop button , door went down as it should I checked photo-eyes

3430703	A3-3TC8-3-DOOR door fail to	GS11680	A3-3TC8-3-DOOR	CLOS E	ECM	3/7/22	8:37:00 PM	3/7/22	9:12:00 PM	00:35	0.00

Comments: ECALL:doors limits needed to be reset, door was tested, monitored, asset returned to service

3430787	3TC8 has a door fault	GS11680	A3-3TC8-3-DOOR	CLOS E	ECM	3/8/22	3:58:00 PM	3/8/22	5:00:00 PM	01:02	0.00

Confirmed asset with Danny (JSM)

3478241	A3-3TC8-3-DOOR (Making	GS11680	A3-3TC8-3-DOOR	CLOS E	ECM	5/10/22	7:56:00 PM	5/10/22	8:17:00 PM	00:21	0.00

Comments: ECALL:asset assessed for reported issue, power turn was troubleshot, tested, performed well, RTS

asset assessed for reported issue, power turn was troubleshot, tested, asset performed well, returned to service

3485477	A3-3TC8-3-DOOR Failed to	GS11680	A3-3TC8-3-DOOR	CLOS E	ECM	5/24/22	3:15:00 PM	5/24/22	3:27:00 PM	00:19	0.00

Comments: ECALL: door was open and line was not running, used contractor to bring door down manually, reset

inspected asset, door was open and line was not running, used contractor to bring door down manually, reset, called in

3555818	A3-3TC8-3-DOOR failed to	GS11680	A3-3TC8-3-DOOR	CLOS E	ECM	8/27/22	11:28:00 AM	8/27/22	11:42:00 AM	00:15	0.00

Comments: door fault, manually close door and start line. door opened, start/stop line door closed. RTS

3577512	A3-3TC8-3-DOOR - FAILED	GS11680	A3-3TC8-3-DOOR	CLOS E	ECM	9/18/22	5:48:00 PM	9/18/22	5:54:00 PM	00:06	0.00

Comments: Arrived at asset. Inspected asset, cleared fault, monitored, RTS

Arrived at asset. Inspected asset, cleared fault, monitored, RTS

3602793	A3-3TC8-3-DOOR	GS11680	A3-3TC8-3-DOOR	CLOS E	ECM	10/24/22	1:56:00 PM	10/24/22	2:07:00 PM	00:31	0.00

Comments: door open with the alarm, released brake off the motor to close the door, called alarm off, RTS

arrived at asset, door was open with the alarm, released the brake of the motor to close the door, called the alarm off, called back in service

3408529	PWC handle gate 83	GS11092	PWC-83	CLOS E	ECM	2/3/22	2:52:00 PM	2/3/22	3:01:00 PM	00:09	0.00

Comments: Pwc handle off

The nozzle was off of the hose. Put the nozzle back on and ignite Ed it back up. Tested and found no further issues.

3534547	PWC-83 BROKEN	GS11092	PWC-83	CLOS E	ECM	7/26/22	7:48:00 PM	7/26/22	8:35:00 PM	01:34	185.02

Comments: Ecall : Broken, Replaced old coupling, hose clamps & adapter & RTS

coupling was worn and wouldn't turn removed bad coupling and replaced with new

3443210	PWC 83 Tangled hose	GS11092	PWC-83	CLOS E	ECM	3/27/22	2:20:00 PM	3/27/22	2:33:00 PM	00:13	0.00

Comments: TNAGLED HOSE, UNTANGLED HOSE AND rtS

3460627	Gate 83 PWC LEAK	GS11092	PWC-83	CLOS E	ECM	4/18/22	7:09:00 PM	4/18/22	7:39:00 PM	00:29	2.20

Comments: PWC-83

Replaced O-ring on pwc nozzle

3469595	PWC water cab. control on gate 83	GS11092	PWC-83	CLOS E	ECM	5/3/22	6:38:00 AM	5/3/22	6:44:00 AM	00:06	0.00

Comments: arrived and found handle for ball valve on nozzle off put handle back on and

Tightened nut tested no leaks

3477889	Gate 83 Water hose is tangle	GS11092	PWC-83	CLOS E	ECM	5/8/22	6:47:00 AM	5/8/22	6:58:00 AM	00:11	0.00

Comments: PWC-83

Arrived, found unit tangled, untangle hose and reel hose in test unit, and wash unit out

3478328	PWC-83 TANGLED HOSE	GS11092	PWC-83	CLOS E	ECM	5/11/22	4:22:00 PM	5/11/22	4:24:00 PM	00:02	0.00

Comments: PWC-83

Untangled pwc hose. Pwc back in service

3570337	3570337 - PWC 83 Water hose	GS11092	PWC-83	CLOS E	ECM	9/5/22	5:28:00 AM	9/5/22	5:40:00 AM	00:24	0.00

Comments: Found PWC tangled, we untangled the PWC hose in able to go back to normal operation

Found PWC tangled, we untangled the PWC hose in able to go back to normal operation

3572808	PWC 83 Leaking	GS11092	PWC-83	CLOS E	ECM	9/12/22	10:42:00 PM	9/12/22	10:47:00 PM	00:05	0.00

Comments: PWC 83

Someone didn't shut nozzle all the way off. Once handle properly turned off leaking went away.

3398404	The PWC hose on gate 110 is	GS11114	PWC-110	CLOS E	ECM	1/28/22	10:09:00 AM	1/28/22	10:52:00 AM	00:43	0.00

Comments: ECALL: SW jammed hose, unjammed, able to free hose,pulled hose, firmly rolled it back up,tested,RTS

Southwest ground crew had jammed the hose into the side of the cylinder because they rolled the hose back incorrectly. Had to release the

3438053	Gate 110 PWC HOSE NOZZLE	GS11114	PWC-110	CLOS E	ECM	3/21/22	7:20:00 AM	3/21/22	8:06:00 AM	00:43	79.30

Comments: pwc-110

Changed the cap assembly me is working fine now

3508144	Gate 110-PWC hose came off	GS11114	PWC-110	CLOS E	ECM	6/17/22	7:12:00 PM	6/17/22	7:24:00 PM	00:22	0.00

Comments: pwc-110 hose came off

I arrived at pwc-110 and I noticed that the grey hose was off so I reattach it back on turn water back on watch to see any leaks pwc-110 is

3517257	Gate 110 PWC Hose	GS11114	PWC-110	CLOS E	ECM	7/4/22	10:50:00 PM	7/4/22	11:02:00 PM	00:24	0.00

Comments: disconnected, reattached hose & tightened clamp down, turned water back on and no further issues

main line that goes into reel, disconnected, reattached hose & tightened clamp down, turned water back on and no further issues

3485237	A3-3MS1-12 multiple jams	GS11637	A3-3MS1-12	CLOS E	ECM	5/22/22	8:05:00 AM	5/22/22	8:35:00 AM	00:40	0.00

Comments: ECALL-Cleared bag, reset line, checked & cleaned p.eyes, tightened loose eyes, monitored, RTS.

Inspected line. Bags were jamming. Bags were cleared with good spacing. Reset line, Checked photo-eye on line and previous, and after

WAS ON ANOTHER ACTIVE ECALL AT TIME OF CALL

3390609	PBB 53 trip hazard	GS11022	PBB-53	CLOS	ECM	1/18/22	3:59:00 PM	1/18/22	4:05:00 PM	00:06	0.00
	Comments: ECALL:Went into bridge... removed trip hazard... RTS										
3393328	Gate 53 replace the pull down	GS11022	PBB-53	CLOS	ECM	1/20/22	9:19:00 AM	1/20/22	9:36:00 AM	00:17	0.00
	Comments: door strap gate 53 Strap was stuck up on the door , strap still in good condition,no damage to strap										
3430776	PBB 53 safety chain broke	GS11022	PBB-53	CLOS	ECM	3/8/22	3:04:00 PM	3/8/22	3:16:00 PM	00:20	0.00
	Comments: PBB-53 Arrived, safety chain on bag slide is working fine. No issue found.										
3469391	PBB - GATE 53 MAKING A	GS11022	PBB-53	CLOS	ECM	4/30/22	2:48:00 PM	4/30/22	2:56:00 PM	00:18	0.00
	Comments: on plane will return, (1535-1555) and the bridge made no discernible sound when it was moved.										
3480106	Gate 53 JB is not moving	GS11022	PBB-53	CLOS	ECM	5/12/22	5:55:00 AM	5/12/22	3:26:00 PM	15:42	139.28
	Comments: 53 bridge not moving I went to get the low to bring the scissors lift to the bridge for rich and Jose so they can fix the bridge										
3490096	PBB-53 VERTICAL	GS11022	PBB-53	CLOS	ECM	5/27/22	8:11:00 PM	5/27/22	8:18:00 PM	00:07	0.00
	Comments: pbb-53 No issues the vertical drive is working fine										
3500391	PBB 53 will not	GS11022	PBB-53	CLOS	ECM	6/2/22	6:48:00 PM	6/2/22	6:55:00 PM	00:12	0.00
	Comments: gate-53 arrived at gate bridge was in operation, operator informed me that canopy was down.										
3390374	3390374 - Strap on roll up door is	GS11022	PBB-53	CLOS	ECM	1/16/22	9:52:00 AM	1/16/22	10:34:00 AM	00:51	0.00
	Comments: ECALL: strap on door, cut new strap for door, drilled new hole and strap, tested, RTS Arrived, noticed no strap on door, went to shop to cut new strap for door. Came back and drilled new hole for strap and drilled strap on										
3455644	Jet bridge on gate 53 will not move	GS11022	PBB-53	CLOS	ECM	4/11/22	8:32:00 AM	4/12/22	9:43:00 AM	14:49	120.00
	Comments: PBB-53 Arrived, bridge not on any limits. Check under bridge, one cable is ripped up.										
3464287	Jet bridge on gate 53 will not move	GS11022	PBB-53	CLOS	ECM	4/21/22	8:50:00 AM	4/21/22	9:04:00 AM	00:14	0.00
	Comments: bridge was already on the plane and was off loading passengers.										
3469294	Gate 53 PBB AUTOLEVEL	GS11022	PBB-53	CLOS	ECM	4/29/22	3:23:00 PM	4/29/22	3:27:00 PM	00:04	0.00
	Comments: Auto level issue Auto level was Engadged on a plane and working fine when I arrived.										
3478352	PBB 53 WILL NOT MOVE	GS11022	PBB-53	CLOS	ECM	5/11/22	10:28:00 PM	5/11/22	10:38:00 PM	00:10	0.00
	Comments: ECALL: arrive at gate and bridge is on the plane. no issues										
3480689	PBB-53 NOT MOVING	GS11022	PBB-53	CLOS	ECM	5/18/22	1:20:00 PM	5/18/22	1:25:00 PM	00:05	0.00
	Comments: ECALL: cable not up completely. pulled it up and move bridge back in service.										
3485183	Gate 53 issues with moving	GS11022	PBB-53	CLOS	ECM	5/21/22	5:05:00 PM	5/21/22	5:33:00 PM	00:28	0.00
	Comments: Gate-53 issues with moving jetbridge Arrived at gate, the bridge was in operation, tested and verified										
3489960	PBB 53 auto level	GS11022	PBB-53	CLOS	ECM	5/26/22	1:55:00 PM	5/26/22	2:00:00 PM	00:05	0.00
	Comments: auto level at bridge 53 I arrived at the bridge to check the auto level the bridge was off the plane so I check all the functions on the bridge no issue was found bridge										
3490135	Gate 53 not moving	GS11022	PBB-53	CLOS	ECM	5/28/22	9:44:00 AM	5/28/22	9:53:00 AM	00:09	0.00
	Comments: bridge -53 not moving arrived at gate 53 the operator was having some issues with the bridge I showed her what she needed to do and not do bridge is back in										
3490155	Gate 53-PBB auto level issu	GS11022	PBB-53	CLOS	ECM	5/28/22	2:47:00 PM	5/28/22	4:31:00 PM	01:44	0.00
	Comments: Wire broken,repaired, now bridge can go down, RTS The bridge would not go down while it next to the plane so when the bridge was pulled back and it will go down it was notice that an wire is										
3490611	Gate 53-PBB wont move	GS11022	PBB-53	CLOS	ECM	5/31/22	6:54:00 PM	5/31/22	7:52:00 PM	01:10	18.37
	Comments: pbb-53 not moving we arrived at 53 the bridge will not move we check all functions and bud notice a blown fuse we check all wires and still got nothing we called										
3503286	PBB 53 bag chute came off	GS11022	PBB-53	CLOS	ECM	6/13/22	4:30:00 PM	6/13/22	4:50:00 PM	00:20	0.00
	Comments: arrived found belt on bottom of bag chute hanging reattached to bottom post of bag slide with consumable screws										
3503371	53 bag chute	GS11022	PBB-53	CLOS	ECM	6/14/22	2:36:00 PM	6/14/22	2:43:00 PM	00:07	0.00
	Comments: Bag chute from top to bottom and found no issues										
3513265	PBB 53 rain leaking into PBB	GS11022	PBB-53	CLOS	ECM	6/23/22	7:17:00 PM	6/23/22	7:40:00 PM	00:23	0.00
	Comments: PBB-53 rain leaking into PBB arrived at gate, it's the water coming out from ceiling panel... open the panel removed the water, cleaning and dry up, then back in service.										
3547847	PBB-53 NOT MOVING	GS11022	PBB-53	CLOS	ECM	8/4/22	2:50:00 PM	8/4/22	2:56:00 PM	00:05	0.00
	Comments: found console door open, closed console door and RTS										
3555834	Gate 53 PBB CANOPY TEAR	GS11022	PBB-53	CLOS	ECM	8/27/22	2:44:00 PM	8/27/22	2:57:00 PM	00:13	0.00
	Comments: noted where hole was (upper right side), took picture, currently running, will fix on later date										
3572934	PBB-53 3572934 wheels turned too	GS11022	PBB-53	CLOS	ECM	9/14/22	6:56:00 AM	9/14/22	7:05:00 AM	00:15	0.00
	Comments: No issues found, verified w/Jerry American Airlines Manager.										

Inspected, checked and tested and bridge is working normal. I went for a 2nd time with the Airplane. I went with Jerry the Manager for

3581582	Gate 53-PBB issue WO650150(	GS11022	PBB-53	CLOS E	ECM	9/23/22	2:07:00 PM	9/23/22	2:19:00 PM	00:12	0.00

Comments: leaks coming from cab light fixture & cab curtain, noted locations of leaks, will move to fix

leaks were coming from the cab light fixture and the cab curtain to the right of the roll up door, noted locations of leaks, will move to fix wh

3585918	Gate 53-PBB issue	GS11022	PBB-53	CLOS E	ECM	9/30/22	2:51:00 PM	9/30/22	4:29:00 PM	01:38	0.00

Comments: Water in switches shooting into bridge.

3585979	PBB 53 Electrical shorting	GS11022	PBB-53	CLOS E	ECM	10/1/22	5:05:00 AM	10/1/22	5:42:00 AM	00:37	0.00

Comments: checked console for any water but did not find any, tested console buttons and they all work

checked the console for any water but did not find any, tested the console buttons and they all worked, operator was able to move the bridge

3586008	Gate 53 PBB operator had a shock	GS11022	PBB-53	CLOS E	ECM	10/1/22	11:24:00 AM	10/1/22	11:41:00 AM	01:53	45.66

Comments: bad contact blocks, replaced contact blocks with new ones and tightened up loose wires

operators claim they were being shocked, troubleshot and found bad contact blocks,

replaced contact blocks with new ones and tightened up loose wires

3586116	3586116 - PBB 53 Bridge Won't	GS11022	PBB-53	CLOS E	ECM	10/2/22	12:20:00 PM	10/2/22	12:29:00 PM	00:09	0.00

Comments: upon my arrival, bridge is in motion and no issue

upon my arrival, bridge is in motion and no issue

3599461	Gate 53-PBB issue	GS11022	PBB-53	CLOS E	ECM	10/14/22	9:39:00 PM	10/14/22	9:46:00 PM	00:07	0.00

Comments: Arrived at gate, oversteer, reset/bypass, tested, RTS

3607749	PBB 53 jumping while moving	GS11022	PBB-53	CLOS E	ECM	11/2/22	4:04:00 PM	11/2/22	4:11:00 PM	00:07	0.00

Comments: bridge on plane upon arrival, bridges not jumping operator error

upon arrival bridge is on the plane Daniella the gate agent was complaining about the bridge jumping. these bridges don't jump they drive the

3617141	Gate 53 problem with the autolevel	GS11022	PBB-53	CLOS E	ECM	11/5/22	9:20:00 AM	11/5/22	9:26:00 AM	00:06	0.00

Comments: upon my arrival, auto-level is working normal operation, spoken to gate agent, RTS

3617236	3617236 - PBB-53 to Level Alarm	GS11022	PBB-53	CLOS E	ECM	11/6/22	6:25:00 AM	11/6/22	6:35:00 AM	00:30	0.00

Comments: auto-level reset, reset bridge, performed functions check, RTS

3617368	Gate 53 PBB	GS11022	PBB-53	CLOS E	ECM	11/6/22	11:23:00 PM	11/6/22	11:40:00 PM	00:17	0.00

Comments: auto-level was on and wheel was on aircraft upon arrival, made sure autolevel was working properly

auto-level was on and wheel was on aircraft upon arrival, made sure autolevel was working properly which it was

3617411	PBB-53 AUTOLEVEL	GS11022	PBB-53	CLOS E	ECM	11/7/22	10:46:00 AM	11/7/22	10:57:00 AM	00:11	0.00

Comments: reset auto level, alarm went off and bridge functioning properly

reset auto level, alarm went off and bridge functioning properly

3617437	Gate 53 PBB auto lave	GS11022	PBB-53	CLOS E	ECM	11/7/22	3:45:00 PM	11/7/22	3:55:00 PM	00:10	0.00

Comments: Auto level did not deploy had a wire loose, tighten wire, RTS.

3617517	PBB-53 auto level	GS11022	PBB-53	CLOS E	ECM	11/8/22	3:08:00 PM	11/8/22	3:22:00 PM	00:14	0.00

Comments: Reset auto level and bridge functioned properly, RTS.

3619258	Gate 53 autolevel issue	GS11022	PBB-53	CLOS E	ECM	11/11/22	10:00:00 AM	11/12/22	8:45:00 AM	08:32	252.00

Comments: troubleshot, bridge will be out of service until further notice, parts on order for limit switch

troubleshot, bridge will be out of service until further notice, due to parts on order for limit switch

3500331	Gate 78 Lights inside ietbridg	GS11034	PBB-78	CLOS E	ECM	6/2/22	7:24:00 AM	6/2/22	8:19:00 AM	00:55	34.16

Comments: Lights issue

The rotunda light fixture was broken. Went to parts and got a new one. Returned to gate and replaced the fixture. Tested it and it worked

3500487	PBB 78 light switch inside PBB	GS11034	PBB-78	CLOS E	ECM	6/3/22	2:24:00 PM	6/3/22	2:31:00 PM	00:10	0.00

Comments: light switch in pbb is loose

Osvaldo and I entered the bridge and found that the control console selector switch was loose , we tightened it up and called it back in service

3376911	PBB 78 will not steer	GS11034	PBB-78	CLOS E	ECM	1/5/22	11:05:00 AM	1/5/22	3:58:00 PM	06:00	2,656.50

Comments: got to the bridge it was already docked to the aircraft , so I called the bridge back in service

3413298	PBB-78 WHEELS NOT TURNING	GS11034	PBB-78	CLOS E	ECM	2/12/22	3:21:00 PM	2/12/22	3:33:00 PM	00:12	0.00

Comments: ECALL: no Op around,tested bridge,steered left & right, back & forth, parked back to stow box,RTS

Arrived at the gate and there was no operators around , so I tested the bridge and it steered left and right I also drove it back and forth .

3416584	PBB-78 NOT MOVING	GS11034	PBB-78	CLOS E	ECM	2/22/22	12:08:00 PM	2/22/22	12:19:00 PM	00:11	0.00

Comments: Stuck released brake manually and had gate agent drive bridge it steers properly now

3455640	Gate 78 PBB STAIR MISSING	GS11034	PBB-78	CLOS E	ECM	4/11/22	7:22:00 AM	4/11/22	11:01:00 AM	01:44	0.00

Comments: welds broken on bottom staircase

Bend metal back straight and weld bottom staircase back on

3460095	Gate 78 lights inside ietway not	GS11034	PBB-78	CLOS E	ECM	4/14/22	6:38:00 AM	4/14/22	8:34:00 AM	01:59	8.82

Comments: lights out in bridge

Cab light as well as multiple lights in C tunnel were out or flickering. Checked bulbs and found that they were T8s instead of the correct T12

3464388	Gate 78 the bridge is not	GS11034	PBB-78	CLOS E	ECM	4/22/22	12:06:00 PM	4/22/22	2:03:00 PM	01:57	0.00

Comments: bridge will not move back

Trained Rich on how to change a drive motor .

3490316	Gate 78-PBB issue	GS11034	PBB-78	CLOS E	ECM	5/29/22	4:58:00 PM	5/29/22	5:14:00 PM	00:12	0.00

Comments: GOAA maintenance came out and got the lights back on

3490368	PBB-78 LIGHT BLOWN	GS11034	PBB-78	CLOS E	ECM	5/30/22	9:39:00 AM	5/30/22	9:44:00 AM	00:05	0.00

Comments: PBB-78

Arrived a couple light bulbs are out, plane is boarding, will fix when finished boarding.

3490263	Gate 78 Autolevel is broken	GS11034	PBB-78	CLOSED	ECM	5/29/22	10:42:00 AM	5/29/22	10:51:00 AM	00:09	0.00

Comments: Cycled auto level power. Pbb back in service

3490614	Gate 78-PBB 3 light bulbs ou	GS11034	PBB-78	CLOSED	ECM	5/31/22	8:04:00 PM	6/1/22	2:40:00 AM	02:11	39.65

Comments: pbb-78 lights

The lights in tunnel A has been changed the light in the cab area has changed and we put a new ballistic the rotunda light is out part do not

3508411	The jet bridge wheel on gate 78	GS11034	PBB-78	CLOSED	ECM	6/21/22	6:28:00 AM	6/21/22	7:05:00 AM	00:37	140.40

Comments: removed broken caster and replaced with new one on bottom of stairs from ramp

3513462	3513462 - Pbb-78 Flickering Light	GS11034	PBB-78	CLOSED	ECM	6/26/22	7:39:00 AM	6/26/22	8:35:00 AM	00:48	8.94

Comments: gate 78 flickering light in the tunnel

I arrived at gate 78 two lights was out so I went get two bulbs when I came back the plane is gone I change the two bad bulbs put new ligl

3502862	PBB 78 auto level keeps	GS11034	PBB-78	CLOSED	ECM	6/9/22	7:02:00 PM	6/9/22	7:15:00 PM	00:22	0.00

Comments: pbb-78

No issue is fine auto level

3525747	78 light leaking water in tunnel	GS11034	PBB-78	CLOSED	ECM	7/10/22	6:16:00 PM	7/10/22	6:36:00 PM	01:02	0.00

Comments: need to repair roof when it is not raining and dry, also there was 2 light out in a tunnel, F/U

found leak in rotunda above light, was not getting inside fixture a tall, need to repair roof when it is not raining and dry, also there was 2 light

3525814	PBB-78 WHEELS NOT TURNING	GS11034	PBB-78	CLOSED	ECM	7/11/22	12:05:00 PM	7/11/22	12:13:00 PM	00:16	0.00

Comments: hoist was down, raised hoist and bridge operated fine

3534183	GATE 78 NOT MOVING	GS11034	PBB-78	CLOSED	ECM	7/22/22	11:37:00 PM	7/22/22	11:48:00 PM	00:19	0.00

Comments: bridge 78 not moving

arrived at gate-78 it was in a swing limit push the reset button got it out from the swing limit bridge 78 back in service

3548057	Gate 78 PBB LIGHT	GS11034	PBB-78	CLOSED	ECM	8/6/22	3:26:00 PM	8/6/22	4:15:00 PM	00:08	0.00

Comments: light out in bridge

Passengers were boarding the plane when I got there so I had to wait and then I got two other calls.

3548094	GATE 78 JETWAY	GS11034	PBB-78	CLOSED	ECM	8/7/22	5:05:00 AM	8/7/22	7:46:00 AM	02:36	0.00

Comments: had to re-wire switch in between flights, bridge was operating.

3555248	78 not moving	GS11034	PBB-78	CLOSED	ECM	8/21/22	3:28:00 PM	8/21/22	3:28:00 PM	00:00	0.00

Comments: this call never came across the radio

3599325	Gate 78 move jetbridge for	GS11034	PBB-78	CLOSED	ECM	10/13/22	7:43:00 AM	10/13/22	7:43:00 AM	00:00	0.00

Comments: PBB scheduled OOS for JSM's PM

3599648	3599648 - PBB 78 Loose stair step	GS11034	PBB-78	CLOSED	ECM	10/17/22	9:15:00 AM	10/18/22	12:00:00 PM	01:10	0.00

Comments: Steps need to be welded on the corner side of the steps. Supervisor is aware.

3398390	The rollup door or gate 109 will not	GS11059	PBB-109	CLOSED	ECM	1/28/22	7:03:00 AM	1/28/22	7:16:00 AM	00:13	0.00

Comments: Rollup door inop

No one was at gate when I arrived. The roll up door was up. This bridge doesn't have a console button for the door so I manually lowered it

3455302	pbb - gate 109 no moving	GS11059	PBB-109	CLOSED	ECM	4/7/22	5:52:00 PM	4/7/22	5:59:00 PM	00:07	0.00

Comments: PBB-Gate 109 not moving

Arrived at gate, checking the pilot console... found out no issue.

3477652	Gate 109 over extended	GS11059	PBB-109	CLOSED	ECM	5/5/22	7:43:00 AM	5/5/22	7:54:00 AM	00:25	0.00

Comments: Over extended

Bridge was on a plane. Checked the console and the only error light was that the canopy was down. Checked the limit switches and they

3460117	Gate 109 Roller door cannot close	GS11059	PBB-109	CLOSED	ECM	4/14/22	9:39:00 AM	4/14/22	9:46:00 AM	00:07	0.00

Comments: roll up door not able to be moved up

Tested the roll up door and I was able to move the door with no issue.

3478147	GATE 109 JETWAY DOES	GS11059	PBB-109	CLOSED	ECM	5/10/22	2:42:00 AM	5/10/22	2:45:00 AM	00:03	0.00

Comments: Cancelled by AOC

3478167	The power cord to jet bridge 109 is	GS11059	PBB-109	CLOSED	ECM	5/10/22	7:28:00 AM	5/10/22	7:46:00 AM	00:21	0.00

Comments: arrived found no issues ramp called ops they made a mistake call was for 108 hoist cable

3502899	Gate 109 jet way is not moving	GS11059	PBB-109	CLOSED	ECM	6/10/22	8:09:00 AM	6/10/22	8:18:00 AM	00:09	0.00

Comments: Bridge wont move

Issue was a VFD fault. Turned off the console until the VFDs turned off. Turned the console back on and the bridge moved normally. Wait

3502905	Gate 109 problem moving jetway	GS11059	PBB-109	CLOSED	ECM	6/10/22	9:01:00 AM	6/10/22	9:20:00 AM	00:19	0.00

Comments: Trouble moving bridge

(Time starts at 0900)No plane or people present when I arrived. Bridge was in its stow location. Tested bridge and was able to move it.

3530539	GATE 109 not moving	GS11059	PBB-109	CLOSED	ECM	7/14/22	9:48:00 PM	7/14/22	9:58:00 PM	00:10	0.00

Comments: Gate-109 not moving

Arrived at gate, the bridge was in operation… tested and verified.

3581727	Gate 109 PBB AUTOLVL	GS11059	PBB-109	CLOSED	ECM	9/24/22	6:45:00 PM	9/24/22	6:54:00 PM	00:18	0.00

Comments: no issue found, when arrived put on auto-level, and verified operation

3607486	Gate 109-PBB issue	GS11059	PBB-109	CLOSED	ECM	10/30/22	2:32:00 PM	10/30/22	2:45:00 PM	00:13	0.00

Comments: hoist was down, raised and RTS

3619433	PBB-109 Auto Level issue	GS11059	PBB-109	CLOSE	ECM	11/12/22	8:15:00 PM	11/12/22	8:24:00 PM	00:09	0.00
	Comments: arrived at gate, checking the auto-level, found out no issue arrived at gate, checking the auto-level, found out no issue										
3619593	Metal piece sticking out inside	GS11059	PBB-109	CLOSE	ECM	11/14/22	5:28:00 PM	11/14/22	5:53:00 PM	00:50	0.00
	Comments: cut off piece of metal sticking up and hammered down the rest to ensure stays flat cut off piece of metal sticking up and hammered down the rest to ensure stays flat										
3570352	A2-2TC3-01 Entry condition	GS11421	A2-2TC3-01	CLOSE	ECM	9/5/22	10:35:00 AM	9/5/22	10:45:00 AM	00:20	0.00
	Comments: Arrived at asset, noticed ESTOP on, released ESTOP, running, called back in service Arrived at asset, noticed ESTOP on, released ESTOP, running, called back in service										
3416490	AS4 FIS RC1 DOOR	GS12133	AS-4-ILRC-1DOOR	CLOSE	ECM	2/21/22	12:22:00 PM	2/21/22	12:43:00 PM	00:28	0.00
	Comments: ECALL: manually closed security door, reset asset, ran system,RTS Arrived and inspected the asset for jams, manually closed the security door and reset the asset, ran the system to ensure it was working,										
3469480	AS4 FIS TSA Transfer belt not	GS12133	AS-4-ILRC-1DOOR	CLOSE	ECM	5/1/22	3:00:00 PM	5/1/22	3:21:00 PM	00:26	0.00
	Comments: ECALL: door fault, reset the door and test the asset. RTS checked door found that it failed to close. pressed e-stop and reset the door. fault cleared and system working. monitor and RTS										
3469497	AS4 TSA Connection belt	GS12133	AS-4-ILRC-1DOOR	CLOSE	ECM	5/1/22	7:03:00 PM	5/1/22	7:19:00 PM	00:16	0.00
	Comments: ECALL: went to asset,closed door manually,reset, tested, RTS										
3385343	FIS AS4 TRANSFER	GS12133	AS-4-ILRC-1DOOR	CLOSE	ECM	1/8/22	5:37:00 PM	1/8/22	6:07:00 PM	00:30	0.00
	Comments: ECALL: door was working ok, when arrived,observed in the close and open positions, no issue found the door was working ok, when arrived, it was observed in the close and open positions, did not find by this visually turning										
3420965	A/S 4 recheck belt is falling one	GS12133	AS-4-ILRC-1DOOR	CLOSE	ECM	2/25/22	7:04:00 PM	2/25/22	7:22:00 PM	00:36	0.00
	Comments: ECALL: pulled up to asset airline had issue resolved										
3525408	FIS AS4 TSA BELT NOT	GS12133	AS-4-ILRC-1DOOR	CLOSE	ECM	7/7/22	2:32:00 PM	7/7/22	2:55:00 PM	00:23	0.00
	Comments: door was stuck, which created fault. unstuck door, cleared fault, tested, RTS Arrived at asset, inspected photoeyes and reflectors, inspected panel of asset to identify where issue is, identified door was stuck, which										
3525412	FIS AS4 TSA BELT NOT	GS12133	AS-4-ILRC-1DOOR	CLOSE	ECM	7/7/22	2:55:00 PM	7/7/22	3:09:00 PM	00:14	0.00
	Comments: Line jammed again after 3525408 - GOAA made new SR. Cleared jam. Monitored. RTS.										
3538786	AS4 FIS TSA BELT	GS12133	AS-4-ILRC-1DOOR	CLOSE	ECM	7/28/22	1:49:00 PM	7/28/22	2:24:00 PM	00:51	0.00
	Comments: rusty onside, so got some spray grease, sprayed both side, tested door,monitored,RTS arrived at the door, won't open all way, noticed was rusty onside, so got some spray grease, sprayed both side, tested door, manually bring										
3550731	FIS AS4 RECHECK BELT	GS12133	AS-4-ILRC-1DOOR	CLOSE	ECM	8/17/22	7:06:00 PM	8/17/22	7:45:00 PM	01:18	0.00
	Comments: after finding out second ecall was different asset, respond to ILRC door and ask TSA. no issues after finding out second ecall was different asset, respond to ILRC door and ask TSA. no issues with door and TSA confirmed it worked fine.										
3385298	3385298 - pbb-14 out of limits	GS13518	PBB-14	CLOSE	ECM	1/8/22	9:09:00 AM	1/8/22	9:16:00 AM	00:11	0.00
	Comments: Bridge out of limits Bridge in oversteer. Bypassed through limit until it could be moved normally. Waited for operator to drive bridge to plane.										
3385543	Water hose gate 14 tangle	GS13518	PBB-14	CLOSE	ECM	1/11/22	9:58:00 AM	1/11/22	10:08:00 AM	00:14	0.00
	Comments: ECALL: tangle hose, untangled, made sure it was working, RTS										
3390680	Gate 14 JB is not working	GS13518	PBB-14	CLOSE	ECM	1/19/22	8:19:00 AM	1/19/22	8:29:00 AM	00:10	0.00
	Comments: PBB-14 Arrived, wheels turned to far to the left. Bypassed it and gate agent backed bridge up. Bridge in service										
3490077	Gate 14-PBB wont move	GS13518	PBB-14	CLOSE	ECM	5/27/22	4:40:00 PM	5/27/22	4:49:00 PM	00:09	0.00
	Comments: Gate-14 PBB wont move Arrived at gate, the bridge was in operation... tested and verified.										
3581439	Gate 14 jetway is not moving back	GS13518	PBB-14	CLOSE	ECM	9/22/22	7:53:00 AM	9/22/22	8:03:00 AM	00:10	0.00
	Comments: Ecall : Bridge won't move back, Bridge fully operational upon arrival & RTS No one was at the gate tested bridge and it worked fine										
3398467	Gate 14 PBB NO MVMT	GS13518	PBB-14	CLOSE	ECM	1/29/22	9:18:00 AM	1/29/22	9:35:00 AM	00:17	0.00
	Comments: bridge wont move Bridge was in oversteer. Bypassed until the bridge could be moved normally. Waited until the operator drove the bridge to the plane.										
3430434	PBB-14 NOT MOVING	GS13518	PBB-14	CLOSE	ECM	3/4/22	1:32:00 PM	3/4/22	1:44:00 PM	00:12	0.00
	Comments: turned off for a few seconds turned it back on and started working again RTS										
3460582	Gate 14 Jetbridge alarmin	GS13518	PBB-14	CLOSE	ECM	4/18/22	11:29:00 AM	4/18/22	11:46:00 AM	00:34	0.00
	Comments: Arrived, no alarm going off, test auto level it is working fine										
3469546	Gate 14 PBB WHEEL	GS13518	PBB-14	CLOSE	ECM	5/2/22	1:22:00 PM	5/2/22	1:44:00 PM	00:41	0.00
	Comments: PBB-14 Assist Yosian										
3477799	Gate 14-PBB wont move	GS13518	PBB-14	CLOSE	ECM	5/6/22	8:08:00 PM	5/6/22	8:15:00 PM	00:07	0.00
	Comments: Arrived at gate, checking the pilot console... found out no issue.										
3490231	Gate 14 JB is not working	GS13518	PBB-14	CLOSE	ECM	5/29/22	9:06:00 AM	5/29/22	9:16:00 AM	00:10	0.00
	Comments: Pbb running on arrival. Could not find agent to verify what the issue/resolution was.										
3508024	Gate 14 PBB NO MVMT	GS13518	PBB-14	CLOSE	ECM	6/16/22	6:18:00 PM	6/16/22	6:27:00 PM	00:09	0.00
	Comments: Ecall : PBB not moving, Bypassed out of oversteer reset and RTS										

Arrived at gate, it's oversteer issue… reset/bypass and testing, then back in service

3508039	14 not moving	GS13518	PBB-14	CLOSED	ECM	6/16/22	9:03:00 PM	6/16/22	9:12:00 PM	00:09	0.00

Comments: Gate-14 not moving

arrived at gate, it's oversteer issue… reset/bypass and testing then back in service.

3513753	14 boarding door latch broken	GS13518	PBB-14	CLOSED	ECM	6/28/22	6:42:00 PM	6/28/22	6:58:00 PM	00:32	0.00

Comments: reattached latch on porch door leading to aircraft

reattached latch on porch door leading to aircraft

3503268	PBB-14 NOT MOVING	GS13518	PBB-14	CLOSED	ECM	6/13/22	1:48:00 PM	6/13/22	2:47:00 PM	00:59	30.00

Comments: arrived plane waiting have power and lighting to bridge but no movement

started troubleshooting and found bad contact blocks on bottom of key switch removed and replaced with new ones and tested no more

3594735	PBB-14 Wheels backwards and	GS13518	PBB-14	CLOSED	ECM	10/8/22	10:47:00 PM	10/8/22	10:57:00 PM	00:10	0.00

Comments: PBB-14 wheels issue

arrived at gate, it's oversteer issue… reset/bypass and testing, back in service.

3619243	Gate 14 issues with the latway	GS13518	PBB-14	CLOSED	ECM	11/11/22	7:28:00 AM	11/11/22	7:39:00 AM	00:11	0.00

Comments: screws were tight and loose on a keypad lock, readjusted all the screws in able to move the latch

I found screws were tight and loose on a keypad lock, readjusted all the screws in able to move the latch smoothly and open nicely

3581649	Gate 14 Floor inside latbridge	GS13518	PBB-14	CLOSED	ECM	9/24/22	6:33:00 AM	9/24/22	6:47:00 AM	00:14	0.00

Comments: taped down several spots on the floor that were peeling up with caution tape

3385749	PBB 25	GS11011	PBB-25	CLOSED	ECM	1/12/22	10:39:00 PM	1/12/22	10:47:00 PM	00:08	0.00

Comments: PBB-25

Arrived at gate, checking the door stop finding out, screw are missing, installed a new screw into the door stop then testing, back to service.

3408937	PBB-25 NOT MOVING	GS11011	PBB-25	CLOSED	ECM	2/9/22	10:19:00 AM	2/9/22	10:25:00 AM	00:06	0.00

Comments: arrived and found gate in vfd fault reset bridge power to clear fault and stayed with gate agent

Until docked to plane

3446312	Gate 25 the latway is not	GS11011	PBB-25	CLOSED	ECM	3/31/22	7:28:00 AM	3/31/22	7:40:00 AM	00:17	0.00

Comments: bridge is not moving back from aircraft

Assisted Rich

3455252	PWC at gate 25 is leaking	GS11011	PBB-25	CLOSED	ECM	4/7/22	9:54:00 AM	4/7/22	10:20:00 AM	00:25	0.00

Comments: issue with pwc

Had to inform AOC once again that there is no PWC-25. Checked PWC 26 and found no leaks but the hose was jammed. Freed the hose

3490029	Gate 25 Control Pane	GS11011	PBB-25	CLOSED	ECM	5/27/22	8:48:00 AM	5/27/22	8:56:00 AM	00:14	0.00

Comments: Issue with control station

Checked the console after the passengers finished getting off and the console was on and had no error messages. Auto level was operating.

3393661	PBB 25 won't move	GS11011	PBB-25	CLOSED	ECM	1/24/22	7:17:00 PM	1/24/22	7:23:00 PM	00:06	0.00

Comments: ECALL:aircraft NN645NK already detached from jet bridge, did precheck, operational,RTS

aircraft NN645NK had already detached from jet bridge… so I went inside to do a precheck everything was operational… RTS

3398709	Gt 25 wont move	GS11011	PBB-25	CLOSED	ECM	1/31/22	9:02:00 PM	1/31/22	9:20:00 PM	00:29	0.00

Comments: ECALL: bridge all the way pushed back,plane on gate,turn off breaker to reset,RTS

we arrived at the gate-25 and the bridge was push all the way back the wheel on the tunnel was not on the track and plane was at the gat

3433262	Gate 25 unscrew inside the JF	GS11011	PBB-25	CLOSED	ECM	3/16/22	6:00:00 AM	3/16/22	6:23:00 AM	00:20	0.00

Comments: call came for screw sticking up arrived no plane or agent around found screw laying

On console looked around and found screw missing from floor drain grate installed new screw and checked all drains tightened down several

3443185	Gate 25 Jetbridge will not move	GS11011	PBB-25	CLOSED	ECM	3/27/22	6:36:00 AM	3/27/22	6:52:00 AM	00:16	0.00

Comments: pbb-25

The armor sensor canopy is not contact push Back and the bridge is moving

3446617	Gate 25- PWC not working	GS11011	PBB-25	CLOSED	ECM	4/3/22	3:46:00 PM	4/3/22	4:15:00 PM	00:11	44.75

Comments: found bad contact block on push button removed and replaced with new one and tested

3460136	PBB-25 NOT MOVING	GS11011	PBB-25	CLOSED	ECM	4/14/22	11:10:00 AM	4/14/22	11:28:00 AM	00:18	0.00

Comments: gate-25

arrived at gate 25 , and bridge was pushed all the way back to the limit, no one was present , bypassed and put it back in the box , ramp and

3469366	Gate 25 Jet bridge not movin	GS11011	PBB-25	CLOSED	ECM	4/30/22	10:52:00 AM	4/30/22	10:59:00 AM	00:07	0.00

Comments: Bridge wont move

Bridge was fully connected to a plane and off loading passengers when I arrived.

3477911	3477911 - Gate 25 - Bridge Won't	GS11011	PBB-25	CLOSED	ECM	5/8/22	8:45:00 AM	5/8/22	8:54:00 AM	00:09	0.00

Comments: arrived plane on gate passengers getting off talked to agent he said frontier left bridge

Power on and screen says vfd fault he shut off bridge and waited a minute or two and restarted and bridge ran

3478001	Gate 25 PBB	GS11011	PBB-25	CLOSED	ECM	5/9/22	4:58:00 AM	5/9/22	5:15:00 AM	00:17	0.00

Comments: PBB-25

Arrived, reset plc and opened console, un plugged magelis and plug back in. Turn on bridge, lights are working in cab now.

3480285	PBB-25 CANOPY ISSUE	GS11011	PBB-25	CLOSED	ECM	5/14/22	7:56:00 AM	5/14/22	8:04:00 AM	00:08	0.00

Comments: canopy issue. canopy isnup by down light still on pushed arm back bridge back in service

Follow up needed to adjust canopy pulley on left side

3490320	GPU 25 NOT WORKING	GS11011	PBB-25	CLOSED	ECM	5/29/22	7:00:00 PM	5/29/22	7:27:00 PM	00:26	0.00

Comments: gpu-25 not working

arrived at gate 25 for the gpu it is hook to the plane working good back in service

3490388	PBB-25 NOT MOVING	GS11011	PBB-25	CLOSE	ECM	5/30/22	12:29:00 PM	5/30/22	12:39:00 PM	00:15	0.00
	Comments: Pbb-25 Canopy was down, disabling steering functions. Retracted canopy functions returned pbb back in service										
3503142	Gate 25-Hydraulic Fluid	GS11011	PBB-25	CLOSE	ECM	6/12/22	3:28:00 PM	6/12/22	4:14:00 PM	00:47	282.65
	Comments: leaking bad, changed hose and cleaned up oil from ramp										
3516798	Gate 25 AUTOLEVEL	GS11011	PBB-25	CLOSE	ECM	6/30/22	7:06:00 PM	6/30/22	7:20:00 PM	00:14	0.00
	Comments: Gate-25 auto level fault arrived at gate, it's auto level fault issue… reset and testing, then back in service.										
3508377	The canopy on gate 25 will not	GS11011	PBB-25	CLOSE	ECM	6/20/22	8:00:00 AM	6/20/22	8:05:00 AM	00:05	0.00
	Comments: PBB-25 Arrived, canopy not all the way back, pushed canopy back to trigger sensor, it stayed on and bridge drove forward.										
3548135	Gate 25 PBB DOOR HINGE	GS11011	PBB-25	CLOSE	ECM	8/7/22	1:19:00 PM	8/7/22	1:30:00 PM	00:11	0.00
	Comments: got welder to weld hinges for door.										
3555669	25 not moving	GS11011	PBB-25	CLOSE	ECM	8/25/22	3:25:00 PM	8/25/22	4:01:00 PM	01:12	0.00
	Comments: bridge hit plane, informed Supervisor, inspected, no issue, mechanic confirmed no damage, call was for bridge not moving, but when arrived at the gate, we were informed that the bridge hit the plane, informed supervisor for issue,										
3555673	Gate 25 PBB IMPACT A/C	GS11011	PBB-25	CLOSE	ECM	8/25/22	3:36:00 PM	8/25/22	3:36:00 PM	00:00	0.00
	Comments: Duplicate to WO# 3555669										
3556131	A pool of slippery fluid beneath PCA	GS11011	PBB-25	CLOSE	ECM	8/31/22	4:47:00 AM	8/31/22	1:30:00 PM	05:04	1,354.00
	Comments: R/R bad high pressure filter assembly with new one, tested unit, RTS. Cleaned oil from ramp. Removed and replace bad high pressure filter assembly with new one. Tested unit up/down, no more leaks. Call bridge										
3569970	gate25 jet bridge not working	GS11011	PBB-25	CLOSE	ECM	9/1/22	1:29:00 PM	9/1/22	1:33:00 PM	00:04	0.00
	Comments: CANCELLED PER AOC										
3572498	PBB 25 alarming	GS11011	PBB-25	CLOSE	ECM	9/9/22	4:07:00 PM	9/9/22	4:15:00 PM	00:08	0.00
	Comments: Check the pilot console... found no issues. RTS.										
3572925	3572925 - Auto Level Gate 25	GS11011	PBB-25	CLOSE	ECM	9/14/22	5:26:00 AM	9/14/22	5:33:00 AM	00:14	0.00
	Comments: Auto Level was not on, reset the bridge and turn it back on, RTS.										
3585885	PBB 25 swing limit	GS11011	PBB-25	CLOSE	ECM	9/30/22	8:29:00 AM	10/7/22	11:46:36 AM	00:00	0.00
	Comments: JSM working to return equipment to service post Hurricane for operations resuming at 12pm.										
3602546	Gate 25 PBB	GS11011	PBB-25	CLOSE	ECM	10/21/22	11:14:00 PM	10/21/22	11:17:00 PM	00:03	0.00
	Comments: Gate-25 PBB arrived at gate, the bridge was in operation.. tested and verified.										
3602577	Gate 25 the jetway is not	GS11011	PBB-25	CLOSE	ECM	10/22/22	9:49:00 AM	10/22/22	9:58:00 AM	00:09	0.00
	Comments: Bridge wont move Bridge was already connected to a plane and passengers were getting off when I arrived.										
3619515	Gate 25-PBB auto level issu	GS11011	PBB-25	CLOSE	ECM	11/13/22	8:00:00 PM	11/13/22	8:02:00 PM	00:02	0.00
	Comments: cancelled										
3393458	GATE 42 RIGHT SWING LIMIT	GS13529	PBB-42	CLOSE	ECM	1/21/22	10:46:00 PM	1/21/22	11:04:00 PM	00:18	0.00
	Comments: ECALL: swing limit is alarming…reset/ bypass and testing then back to service.										
3413144	PBB-42 NEEDS ACCESS TO	GS13529	PBB-42	CLOSE	ECM	2/10/22	1:00:00 PM	2/10/22	1:48:00 PM	01:06	0.00
	Comments: Open panels for pest control United had just put a plane on the gate so I was unable to open anything until they were done loading passengers. They almost immediately										
3416682	PBB-42 AUTOLEVEL	GS13529	PBB-42	CLOSE	ECM	2/23/22	11:57:00 AM	2/23/22	12:09:00 PM	00:12	0.00
	Comments: Issue with auto level Bridge was on a plane and was getting ready to leave. Auto level was on and working. No alarm was going off.										
3446341	Gate 42 PBB WHEELS	GS13529	PBB-42	CLOSE	ECM	3/31/22	12:09:00 PM	3/31/22	12:28:00 PM	00:19	0.00
	Comments: issue with wheels No plane or crew present. Tested the bridge and found that one of the wheels was turning slower than the other and would cause the brid										
3376561	Gate 42 Jet bridge will not	GS13529	PBB-42	CLOSE	ECM	1/1/22	12:54:00 PM	1/1/22	1:05:00 PM	00:11	0.00
	Comments: gate 42 not moving, found bridge in a right swing limit bypassed out and RTS										
3421016	pbb-42 auto level issue 242101	GS13529	PBB-42	CLOSE	ECM	2/26/22	1:43:00 PM	2/26/22	1:54:00 PM	00:11	0.00
	Comments: Auto level issue Auto level was on a plane and working. Talked to operator and they said that another operator who called in the issue was unfamiliar with the										
3430697	Gt 42 wont move	GS13529	PBB-42	CLOSE	ECM	3/7/22	6:06:00 PM	3/7/22	6:17:00 PM	00:15	0.00
	Comments: PBB-42 Assisted Chris Baker										
3437814	PBB-42 NOT MOVING	GS13529	PBB-42	CLOSE	ECM	3/18/22	4:01:00 PM	3/18/22	4:11:00 PM	00:10	0.00
	Comments: bridge 42 not moving I arrived at gate 42 the bridge was not moving it was in oversteer so I got it out of oversteer and the gate agent dock it to the plane bridge										
3438218	Jet Bridge on gate 42 will not move	GS13529	PBB-42	CLOSE	ECM	3/22/22	11:21:00 AM	3/22/22	11:32:00 AM	00:11	0.00
	Comments: PBB-42 Arrived, bridge in swimg limit, bypass to get out, watch drive to plane										
3438309	PBB-42 NOT MOVING	GS13529	PBB-42	CLOSE	ECM	3/23/22	9:49:00 AM	3/23/22	9:57:00 AM	00:08	0.00

Comments: pbb-42

The bridge is not in the cage I using the bypass moving and putting in the cage and the bridge is moving and working fine

3446468	PBB - GATE 42 WHEEL	GS13529	PBB-42	CLOSED	ECM	4/1/22	3:35:00 PM	4/1/22	3:39:00 PM	00:04	0.00

Comments: gate 42

arrived at gate, and passengers are exiting the aircraft , wheels are facing the right direction, need to calibrate wheels, ones the aircraft move

3446801	PBB 42 wheel indicato	GS13529	PBB-42	CLOSED	ECM	4/5/22	3:08:00 PM	4/5/22	3:13:00 PM	00:05	0.00

Comments: Bridge on he plane, bridge is in service will have to come back when there is no plane on bridge

3446823	PBB 42 swing limit	GS13529	PBB-42	CLOSED	ECM	4/5/22	4:10:00 PM	4/5/22	4:30:00 PM	00:30	0.00

Comments: PBB-42

Pbb was on a right swing limit. Bypass swing limit . Pbb back in service

3446933	42 rocking while moving	GS13529	PBB-42	CLOSED	ECM	4/6/22	6:35:00 PM	4/6/22	6:41:00 PM	00:06	0.00

Comments: PBB-42

Pbb dock aircraft will ops check after departure

3455799	42 not moving	GS13529	PBB-42	CLOSED	ECM	4/12/22	2:36:00 PM	4/12/22	2:37:00 PM	00:01	0.00

Comments: PBB-42

Arrive, bridge is moving and pulling up to plane,

3460358	Gate 42 the jetway is not	GS13529	PBB-42	CLOSED	ECM	4/16/22	9:24:00 AM	4/16/22	9:34:00 AM	00:10	0.00

Comments: left swing oversteer, bypassed got it out of oversteer,returned back to operator, back in seeing

3460600	42 wheels not turning correctly	GS13529	PBB-42	CLOSED	ECM	4/18/22	2:57:00 PM	4/18/22	3:01:00 PM	00:04	0.00

Comments: Agent claims when you go forward brings goes backwards flight departs at 16:00 will come back

3460717	PBB 42 issues with bridge	GS13529	PBB-42	CLOSED	ECM	4/19/22	4:25:00 PM	4/19/22	4:42:00 PM	00:17	0.00

Comments: PBB-42

Arrived to PBB and observed operation, noticed that VFDs were not operating in sync. Contacted AOC for a window to work on VFD and

3460814	42 wheels not moving in right	GS13529	PBB-42	CLOSED	ECM	4/20/22	7:15:00 PM	4/20/22	9:15:00 PM	02:39	0.00

Comments: Right side VFD has slower drive than left side VFD when operating

3460831	PBB 42 Will not move	GS13529	PBB-42	CLOSED	ECM	4/20/22	9:48:00 PM	4/20/22	9:52:00 PM	00:04	0.00

Comments: PBB-42

Pbb was on a right swing limit. Pbb back in service

3478245	GATE 42 DOOR STOPER	GS13529	PBB-42	CLOSED	ECM	5/10/22	9:56:00 PM	5/10/22	10:23:00 PM	00:27	0.00

Comments: Gate 42

Door hook was found loose. Put new screws in and tightened down.

3478304	PBB-42 ISSUE WITH WHEELS	GS13529	PBB-42	CLOSED	ECM	5/11/22	12:24:00 PM	5/11/22	12:42:00 PM	00:18	0.00

Comments: Issue with wheels

Bridge was on a plane hen I arrived. Found that the plane isn't leaving until 1430, will return then to confirm operation.

3480515	Gate 42-PBB wont move	GS13529	PBB-42	CLOSED	ECM	5/16/22	6:05:00 PM	5/16/22	6:19:00 PM	00:25	0.00

Comments: Running on arrival

3480582	PBB-42 WHEEL ISSUE	GS13529	PBB-42	CLOSED	ECM	5/17/22	11:35:00 AM	5/17/22	11:44:00 AM	00:09	0.00

Comments: Arrived, bridge on plane, wait till departed and talked to gate agent, operator error

3484989	42 not moving	GS13529	PBB-42	CLOSED	ECM	5/19/22	4:25:00 PM	5/19/22	4:34:00 PM	00:09	0.00

Comments: bridge 42 not moving

I arrived at the gate 42 the agent is turning the wheels and the bridge goes backwards away from the plane had to keep making adjustme

3490634	PBB-42 NOT MOVING	GS13529	PBB-42	CLOSED	ECM	6/1/22	6:42:00 AM	6/1/22	6:56:00 AM	00:14	0.00

Comments: PBB-42

Running on arrival, checked all functions of pbb no issues found

3490680	PBB-42 WHELLS MOVE FWD	GS13529	PBB-42	CLOSED	ECM	6/1/22	2:46:00 PM	6/1/22	2:55:00 PM	00:09	0.00

Comments: wheels not turning correctly

Bridge on plane when I arrived. Can't inspect for issue with plane there. Plane isn't leaving until 1557. Informed night shift.

3550707	PBB 42 not moving	GS13529	PBB-42	CLOSED	ECM	8/17/22	2:33:00 PM	8/17/22	2:37:00 PM	00:08	0.00

Comments: cable hoist was down, retracted into its position, gate fully operational

3577413	Gate 42-PBB whole in canopy	GS13529	PBB-42	CLOSED	ECM	9/17/22	3:40:00 PM	9/17/22	3:58:00 PM	00:18	0.00

Comments: canopy has multiple holes, need replaced, RTS, F/U

3539385	PBB-42 AUTO LEVEL ISSUE	GS13529	PBB-42	CLOSED	ECM	8/3/22	7:47:00 AM	8/3/22	7:58:00 AM	00:11	0.00

Comments: Plane was on bridge and auto level was functioning properly, RTS.

3585898	PBB 42 auto level issue	GS13529	PBB-42	CLOSED	ECM	9/30/22	12:53:00 PM	9/30/22	12:59:00 PM	00:06	0.00

Comments: Key switch was sticking.

3585931	Gate 42-PBB wont turn off	GS13529	PBB-42	CLOSED	ECM	9/30/22	4:00:00 PM	9/30/22	4:09:00 PM	00:18	0.00

Comments: console panel was not closed all the way, close and reset

3586151	gate 42 jet bridge not moving	GS13529	PBB-42	CLOSED	ECM	10/2/22	6:26:00 PM	10/2/22	6:26:00 PM	00:00	0.00

Comments: call cancelled by aoc

3586153	gate 42 jet bridge not moving	GS13529	PBB-42	CLOSED	ECM	10/2/22	6:30:00 PM	10/2/22	6:39:00 PM	00:09	0.00

Comments: PBB 42

Gate agent not pressing deadman switch properly. Once pushed down bridge moved normally.

3599749	PBB-42 OIL LEAK	GS13529	PBB-42	CLOSED	ECM	10/18/22	8:26:00 AM	10/18/22	2:30:00 PM	06:38	404.49

Comments: bad high pressure filter. remove and replace filter and RTS

found pressure filter oil was busted. replaced bad high pressure filter with a new one and cleaned up area. tested filter and it worked RTS

3602439	PBB 42 wheels reversed	GS13529	PBB-42	CLOSE	ECM	10/20/22	5:00:00 PM	10/20/22	5:25:00 PM	00:47	0.00

Comments: Wheels in oversteer, reposition the wheel into proper position, RTS.

3602674	3602674 - PBB 42 Console	GS13529	PBB-42	CLOSE	ECM	10/23/22	10:44:00 AM	10/23/22	10:54:00 AM	00:10	0.00

Comments: Height indicator has wrong info. notify supervisor for led display, bridge working normally

Height indicator has wrong info. notify supervisor for led display, bridge working normally

3602700	PBB-42 Jetway height indicator is	GS13529	PBB-42	CLOSE	ECM	10/23/22	2:16:00 PM	10/23/22	2:34:00 PM	00:18	0.00

Comments: notify supervisor for led display screen wrong info, bridge in normal operation. RTS

notify supervisor for led display screen wrong info, bridge in normal operation. RTS

3602821	GATE 42 LIGHT OUT	GS13529	PBB-42	CLOSE	ECM	10/24/22	11:51:00 PM	10/25/22	1:22:00 AM	02:27	4.66

Comments: PBB 42

Had to wait for parts to get back from ITW. Removed burned out bulbs and replaced with new ones.

3602867	Gate 42 canopy issues - coming	GS13529	PBB-42	CLOSE	ECM	10/25/22	9:07:00 AM	10/25/22	9:11:00 AM	00:08	0.00

Comments: United had us move canopy to be certain canopy safe. damage to aircraft occurred elsewhere (United)

when we arrived plane is not on site, but aircraft mechanic for United was there and he was asking us to move the canopy for him as his

3607299	Gate 42-PBB issue	GS13529	PBB-42	CLOSE	ECM	10/28/22	3:35:00 PM	10/28/22	3:40:00 PM	00:05	0.00

Comments: Found cab hoist down, corrected it. RTS.

3607311	gate 42 jet bridge not moving	GS13529	PBB-42	CLOSE	ECM	10/28/22	6:27:00 PM	10/28/22	6:38:00 PM	00:17	0.00

Comments: Gate-42 jetbridge not moving

Deadman switch indicator was showing on console screen. Joystick needed to be tightened down more for better contact.

3607547	Gate 42 There's no light inside the	GS13529	PBB-42	CLOSE	ECM	10/31/22	6:00:00 AM	10/31/22	6:10:00 AM	00:30	0.00

Comments: on arrival all lights were on

3607789	PBB 42 light out top portion of	GS13529	PBB-42	CLOSE	ECM	11/3/22	12:02:00 AM	11/3/22	12:25:00 AM	00:46	0.00

Comments: put cover back on, adjusted light bulbs and they came back on.

3617099	Gate 42-PBB wont move	GS13529	PBB-42	CLOSE	ECM	11/4/22	5:27:00 PM	11/4/22	5:37:00 PM	00:10	0.00

Comments: Check the pilot console-no issues, RTS.

3617465	Gate 42 PBB Light	GS13529	PBB-42	CLOSE	ECM	11/7/22	10:01:00 PM	11/7/22	10:55:00 PM	00:54	2.59

Comments: replaced light in rotunda, called back in service.

3602469	PBB 42 Vertical light indicate	GS13529	PBB-42	CLOSE	ECM	10/20/22	11:56:00 PM	10/21/22	12:02:00 AM	00:06	0.00

Comments: PBB-42 vertical light

arrived at gate, checking the vertical light... found out no issue.

3413266	Gate 120 PCA is not working	GS11170	PCA-120	CLOSE	ECM	2/12/22	9:14:00 AM	2/12/22	9:43:00 AM	00:25	0.00

Comments: no working, i found a actuator at the pre cool box not turning for airplane mode

Troubleshoot the problem and find out a blown fuse but also a bad actuator. I'm going to order it from parts.

3446769	PCA on gate 120 is not blowing any	GS11170	PCA-120	CLOSE	ECM	4/5/22	8:17:00 AM	4/5/22	8:37:00 AM	00:39	0.00

Comments: ECALL:actuator was broken so we removed it and opened it for full time aircraft mode. RTS, 40* F/U

3464635	3464635 - PCA 120 not operating	GS11170	PCA-120	CLOSE	ECM	4/25/22	6:40:00 AM	4/25/22	7:15:00 AM	00:35	0.00

Comments: ECALL: blower fan tripped.reset breaker, adjusted amperages for the blower, ran, tested.RTS

3547809	Gate 120 piece of pca is	GS11170	PCA-120	CLOSE	ECM	8/4/22	9:21:00 AM	8/4/22	9:43:00 AM	00:22	0.00

Comments: The Southwest PCA hose carriage bracket broke off of the PBB. This is southwest equipment .

The Southwest PCA hose carriage bracket broke off of the PBB. This is southwest equipment and responsibility.

3416259	PCA - GATE 121 NOT WORKING	GS11171	PCA-121	CLOSE	ECM	2/18/22	6:18:00 PM	2/18/22	6:45:00 PM	00:54	0.00

Comments: Ecall 121 not blowing/blowing hot.

Arrived at the gate and asked workers what was the issue. Said there wasn't any pressure coming out of the hose. Actuator was slipping on

3508133	Gate 121-PCA blowing hot ai	GS11171	PCA-121	CLOSE	ECM	6/17/22	5:48:00 PM	6/17/22	6:11:00 PM	00:23	0.00

Comments: Ecall : Blowing hot, PCA working as should NPF & RTS

Arrived at the gate unit was connected to the aircraft and running, checked glycol inlet temperature it was 32.3, glycol outlet 51.9 mixing box

3469754	PCA wont turn off	GS11171	PCA-121	CLOSE	ECM	5/4/22	10:04:00 PM	5/4/22	10:24:00 PM	00:39	0.00

Comments: unit off

Arrived at the gate and check the unit on its normal operations. The units operation station was not working. So we turned off the main po

3508612	3508612 - PCA 121 Not Working	GS11171	PCA-121	CLOSE	ECM	6/21/22	11:57:00 AM	6/21/22	12:03:00 PM	00:12	0.00

Comments: No issues found

Upon arrival unit was off. We started and ran unit on its normal operation. We just completed it our Monthly PM and performed a corrective

3513322	Gate 121 PCA HOT	GS11171	PCA-121	CLOSE	ECM	6/24/22	1:36:00 PM	6/24/22	1:53:00 PM	00:17	0.00

Comments: Ecall 121 blowing hot

Arrived at the gate and checked the the temp box and it was at 45.3 degrees and checked in the middle and it was 48.2 degrees. CBIS

3602487	Gate 121 not enough air flow	GS11171	PCA-121	CLOSE	ECM	10/21/22	8:53:00 AM	10/21/22	9:31:00 AM	00:38	0.00

Comments: disch temp 35, ambient temp 62

We went to the unit I found the pre- cool box filtration air .Start pull tape around the pre- cool box and check the discharge temp 36 degrees.

3607553	Gate 121 leak at collar to PCA	GS11171	PCA-121	CLOSE	ECM	10/31/22	7:37:00 AM	10/31/22	8:00:00 AM	00:23	0.00

Comments: leak hose

I got to the unit I turned it on and had the clamp of the lucky mailo I tightened it and it's working fine

3446776	3446776 - PCA 123 blowing ho	GS11173	PCA-123	CLOSE	ECM	4/5/22	9:41:00 AM	4/5/22	9:48:00 AM	00:07	0.00
	Comments: PCA not even turned on. Turned unit on and immediately started blowing 40 degrees. CBIS										
3490238	PCA-123 HOT AIR	GS11173	PCA-123	CLOSE	ECM	5/29/22	9:23:00 AM	5/29/22	9:50:00 AM	00:54	0.00
	Comments: blowing hot Arrived at unit check the temperatures output 43 degrees										
3376659	Gt 124 PCA hole in hose	GS11176	PCA-124	CLOSE	ECM	1/2/22	6:03:00 PM	1/2/22	6:54:00 PM	00:51	0.00
	Comments: Error- hole is in water hose. not PCA.										
3460137	Gate 124 the PCA inside the JB	GS11176	PCA-124	CLOSE	ECM	4/14/22	12:43:00 PM	4/14/22	1:08:00 PM	00:25	0.00
	Comments: no blowing pre cool The pre cool actuator box lose now tight working good										
3484922	Gate 124 the pca is not working	GS11176	PCA-124	CLOSE	ECM	5/19/22	6:29:00 AM	5/19/22	7:22:00 AM	01:33	0.00
	Comments: Ecall -124 not working Arrived at the gate and had to wait for the plane to leave. After the plane left a ramp worker told us that there wasn't any air getting to the										
3485035	Gate 124 issue with pca diverter	GS11176	PCA-124	CLOSE	ECM	5/20/22	6:59:00 AM	5/20/22	7:55:00 AM	00:56	0.00
	Comments: ecall 124 Arrived at the gate and found a broken actuator. Set the pre cool box to aircraft mode only waiting on parts to arrive.										
3617189	Gt 124 PCA inop	GS11176	PCA-124	CLOSE	ECM	11/5/22	3:57:00 PM	11/5/22	4:31:00 PM	01:08	0.00
	Comments: damaged actuator We tested the unit and it wouldn't blow into the aircraft. We saw the actuator was damaged. We removed the actuator and set the damper										
3617508	PCA-124 NOT STARTING	GS11176	PCA-124	CLOSE	ECM	11/8/22	10:46:00 AM	11/8/22	11:30:00 AM	01:26	0.00
	Comments: Unit on aircraft, tightened screws on loose actuator, RTS.										
3617570	The PCA on gate 124 is not	GS11176	PCA-124	CLOSE	ECM	11/9/22	6:48:00 AM	11/9/22	8:05:00 AM	01:17	0.00
	Comments: Actuator adjustent upon arrival found aircraft getting ready for departure. Once aircraft left we tested unit and found diverter working on PBB mode only. We										
3385142	Gate 125 PCA INOP	GS11317	PCA-125	CLOSE	ECM	1/6/22	8:27:00 AM	1/6/22	9:44:00 AM	02:23	317.75
	Comments: Ecall : Spiral hose is broken, Replace broken Spiral hose & RTS We went to the unit I found the Spiral hose coming in the unit is broken. replaced and returned to service										
3525424	PCA gate 125 won't stay cold	GS11317	PCA-125	CLOSE	ECM	7/7/22	5:05:00 PM	7/7/22	5:40:00 PM	01:07	0.00
	Comments: blowing hot Arrived at the gate checked the glycol temp it was 30, closed the in and out valves to defrost the unit, after defrost test it until went down 48										
3534035	PCA-125 HAS A HOLE IN HOSE	GS11317	PCA-125	CLOSE	ECM	7/21/22	9:00:00 AM	7/21/22	9:16:00 AM	00:16	0.00
	Comments: The hose @ gate 125 doesn't belong to JRS it belong to Southeast. AOC has been called. RTS. The hose @ gate 125 doesn't belong to JRS it belong to Southeast. AOC has been called. CBIS										
3430343	PCa gate 125 not working	GS11317	PCA-125	CLOSE	ECM	3/3/22	3:41:00 PM	3/3/22	4:15:00 PM	01:35	0.00
	Comments: unit was turned on 3 times and all times unit ran for several minutes. NPF. Unit running well. 40*F										
3433011	PCA-125 NOT WORKING	GS11317	PCA-125	CLOSE	ECM	3/13/22	12:48:00 PM	3/13/22	1:31:00 PM	00:43	0.00
	Comments: ECALL: inspected thoroughly, no issue,secured all connections,RTS Arrived at gate and found unit off and aircraft leaving gate. Asked ground crew the reason for the call, they said unit was working for long										
3438368	PCA 125 not working	GS11317	PCA-125	CLOSE	ECM	3/23/22	7:49:00 PM	3/23/22	9:12:00 PM	03:00	0.00
	Comments: pca-125 no starts Unit was inspected and tripped breaker was found,power was disconnected,a reset was given and it was verified that everything worked										
3455893	PCA 125 blowing hot	GS11317	PCA-125	CLOSE	ECM	4/13/22	3:19:00 PM	4/13/22	3:53:00 PM	00:51	0.00
	Comments: pca blowing hot Upon arrival the hose was not connected. The plane was about to leave so we let the plane leave. We took the hose out and turned the										
3464725	The PCA has a bad pannel on	GS11317	PCA-125	CLOSE	ECM	4/26/22	9:55:00 AM	4/26/22	10:25:00 AM	00:35	325.00
	Comments: Ecall 125 broken milo Arrived at the gate and found that the Milo has been either ran over or hit buy something before the side of it was broken and hook wasn't										
3555238	PCA 125 HOT AIR	GS11317	PCA-125	CLOSE	ECM	8/21/22	11:21:00 AM	8/21/22	12:04:00 PM	01:18	0.00
	Comments: Actuator Upon arrival found unit off, no aircraft on site. After inspection found precool actuator not moving. Secured wiring and connections. Unit is										
3555246	125 pca	GS11317	PCA-125	CLOSE	ECM	8/21/22	3:22:00 PM	8/21/22	3:45:00 PM	00:23	0.00
	Comments: not working Unit was checked.All working good and cooling										
3607549	Gate 125 PCA is inop	GS11317	PCA-125	CLOSE	ECM	10/31/22	6:24:00 AM	10/31/22	6:49:00 AM	00:25	0.00
	Comments: Southwest hose broken Upon arrival found a section of the hose with holes leaking air flow. The hose is on the carrier. This particular hose belongs to the airline										
3446561	GATE 11 GPU INOP	GS13540	GPU-11	CLOSE	ECM	4/2/22	9:58:00 AM	4/2/22	10:08:00 PM	00:17	0.00
	Comments: ECALL cable not plugged in all the way. plug in and RTS										
3460314	GATE 11 GPU INOP	GS13540	GPU-11	CLOSE	ECM	4/15/22	10:35:00 PM	4/15/22	10:43:00 PM	00:08	0.00
	Comments: Gate-11 GPU inop Arrived at gate, checking the GPU... found out no issue.										
3534531	GPU-11 NOT WORKING	GS13540	GPU-11	CLOSE	ECM	7/26/22	1:44:00 PM	7/26/22	1:57:00 PM	00:16	0.00
	Comments: Ecall : GPU Inop, On plane and running										

3430625	GPU 11 Not working	GS13540	GPU-11	CLOS	ECM	3/7/22	12:35:00 AM	3/7/22	12:40:00 AM	00:05	0.00
	Comments: GPU-11 inop spoke with tech no found issues with this GPU										
3438060	GPU-11 NOT WORKING	GS13540	GPU-11	CLOS	ECM	3/21/22	8:13:00 AM	3/21/22	8:20:00 AM	00:07	0.00
	Comments: gpu-11 No issue the gpu is working fine										
3438319	Gate 11 problem with the GPU	GS13540	GPU-11	CLOS	ECM	3/23/22	11:39:00 AM	3/23/22	12:36:00 PM	00:57	0.00
	Comments: GPU NOT WORKING Ground crew had unplugged the cable when I arrived. Tested it using a test head and it worked but the ground crew told me that the troub										
3455490	Gate 11 GPU is inop	GS13540	GPU-11	CLOS	ECM	4/9/22	8:36:00 AM	4/9/22	8:52:00 AM	00:16	0.00
	Comments: fail input, tested with the tester worked fine , connected back in aircraft working just fine,RTS										
3455861	GPU-11 NOT WORKING	GS13540	GPU-11	CLOS	ECM	4/13/22	12:10:00 PM	4/13/22	12:20:00 PM	00:10	0.00
	Comments: gpu-11 Gpu 11 wasn't connected properly, tested worked fine, connected back, working properly back in service										
3469354	Gate 11 the gpu is not working	GS13540	GPU-11	CLOS	ECM	4/30/22	8:42:00 AM	4/30/22	8:51:00 AM	00:09	0.00
	Comments: Gpu inop Gpu wouldn't turn on. Inspected and found that someone had pressed the estop on the gpu. Released it and then turned on the unit. Started										
3460389	Gate 11-GPU not working	GS13540	GPU-11	CLOS	ECM	4/16/22	3:03:00 PM	4/16/22	3:16:00 PM	00:13	0.00
	Comments: GPU wasn't connecting, tested with the tester, worked fine, connected back to aircraft, working, RTS										
3480431	GPU 11 not working	GS13540	GPU-11	CLOS	ECM	5/15/22	5:06:00 PM	5/15/22	5:17:00 PM	00:11	0.00
	Comments: GPU-11 not working arrived at gate, checking the GPU, found out no issue. N360FR										
3480643	Gate 11 GPU is not working	GS13540	GPU-11	CLOS	ECM	5/18/22	6:06:00 AM	5/18/22	6:08:00 AM	00:02	0.00
	Comments: lowered gpu hoist and put test head on unit, turn on let run, unit did not kick out, gpu RTS										
3502790	Gate 11 GPU inop	GS13540	GPU-11	CLOS	ECM	6/9/22	6:38:00 AM	6/9/22	6:50:00 AM	00:12	0.00
	Comments: everything seems to be working good, Noticed a bit of wear on nose piece might need replacement										
3508095	Gate 11 GPU inop	GS13540	GPU-11	CLOS	ECM	6/17/22	10:40:00 AM	6/17/22	10:51:00 AM	00:05	0.00
	Comments: labor time 10:40-10:45										
3513644	GATE 11 GPU INOP	GS13540	GPU-11	CLOS	ECM	6/28/22	12:16:00 AM	6/28/22	12:24:00 AM	00:16	0.00
	Comments: GPU was powered on and connected to aircraft without issue GPU was powered on and connected to aircraft without issue										
3517023	Gate 11 GPU keeps failing	GS13540	GPU-11	CLOS	ECM	7/3/22	9:28:00 AM	7/3/22	9:36:00 AM	00:08	0.00
	Comments: gpu-11 keeps dropping arrived at gate-11 for the gpu STS is working on the plane that's why the gpu is dropping gpu is working good										
3525498	Gate 11 GPU inop	GS13540	GPU-11	CLOS	ECM	7/8/22	12:10:00 PM	7/8/22	12:15:00 PM	00:05	0.00
	Comments: gpu inop Time starts at 1147 and pauses at 1200 . Had to wait for an American plane to move while heading to the gate.Had to respond to a higher										
3530977	GPU 11 not working	GS13540	GPU-11	CLOS	ECM	7/19/22	7:24:00 PM	7/19/22	7:31:00 PM	00:07	0.00
	Comments: gpu-11 not working I arrived at gpu-11 it is on the plane and working just fine gpu-11 is back in service										
3539154	Gate 11 GPU	GS13540	GPU-11	CLOS	ECM	7/31/22	11:33:00 PM	7/31/22	11:48:00 PM	00:30	0.00
	Comments: GPU was working properly on test head, told mechanic to ensure aircraft was accepting power properly GPU was working properly on test head, told mechanic to ensure aircraft was accepting power properly										
3548020	Gate 11 gpu power keeps	GS13540	GPU-11	CLOS	ECM	8/6/22	8:28:00 AM	8/6/22	8:32:00 AM	00:04	0.00
	Comments: gpu dropping Gpu was plugged into a plane and running when I arrived. Confirmed with pilot.										
3570013	GPU gate 11 not working	GS13540	GPU-11	CLOS	ECM	9/1/22	8:47:00 PM	9/1/22	8:56:00 PM	00:09	0.00
	Comments: GPU-11 not working Arrived at gate, checking the GPU using the test head.. the output voltage and E&F reading is accurate. Tail # N386FR										
3577367	GATE 11 GPU INOP	GS13540	GPU-11	CLOS	ECM	9/17/22	1:27:00 AM	9/17/22	1:35:00 AM	00:08	0.00
	Comments: Gate-11 GPU inop arrived at gate, checking the GPU… found out no issue. Tail # N392FR										
3570030	GPU 11 Dropping power	GS13540	GPU-11	CLOS	ECM	9/2/22	5:07:00 AM	9/2/22	5:30:00 AM	00:23	0.00
	Comments: Gpu dropping Hoist was not even lowered. Lowered it and tested it with a test head and it worked fine. Nose piece is not damaged or worn. Plugged it into										
3581551	The gpu on gate 11 will not start	GS13540	GPU-11	CLOS	ECM	9/23/22	8:03:00 AM	9/23/22	8:16:00 AM	00:17	0.00
	Comments: GPU was not on, turned it on and it worked fine										
3586355	GPU-11 NOT WORKING	GS13540	GPU-11	CLOS	ECM	10/4/22	7:10:00 AM	10/4/22	7:17:00 AM	00:07	0.00
	Comments: GPU working, was hooked up to plane										
3595124	GPU-11 NOT WORKING	GS13540	GPU-11	CLOS	ECM	10/12/22	8:37:00 PM	10/12/22	8:47:00 PM	00:20	0.00
	Comments: Used test head on GPU cable, working properly, RTS.										
3602466	GPU 11 Not working	GS13540	GPU-11	CLOS	ECM	10/20/22	11:31:00 PM	10/20/22	11:39:00 PM	00:08	0.00
	Comments: GPU-11 not working arrived at gate, checking the GPU… found out no issue. Tail # N 337FR										

3602688	3602688 - GPU-11 Turning off on	GS13540	GPU-11	CLOSE	ECM	10/23/22	12:44:00 PM	10/23/22	12:50:00 PM	00:06	0.00
	Comments: hooked to plane and and running normal hooked to plane and and running normal										
3602765	GPU-11 NOT WORKING	GS13540	GPU-11	CLOSE	ECM	10/24/22	8:47:00 AM	10/24/22	8:51:00 AM	00:08	0.00
	Comments: reset the push button, GPU went back to normal and safe for operation reset the push button, GPU went back to normal and safe for operation										
3607231	Gate 11 GPU INOP	GS13540	GPU-11	CLOSE	ECM	10/27/22	6:19:00 PM	10/27/22	6:25:00 PM	00:06	0.00
	Comments: Gate-11 GPU inop Arrived at gate, checking the GPU… found out no issue. Tail # 378 FR										
3607695	gate 11 hose keep disconnecting	GS13540	GPU-11	CLOSE	ECM	11/1/22	8:34:00 PM	11/1/22	8:45:00 PM	00:33	0.00
	Comments: unit was powered on and working on aircraft when we arrived.										
3485557	PCA-126 HOLE ON HOSE	GS11319	PCA-126	CLOSE	ECM	5/25/22	11:00:00 AM	5/25/22	11:00:00 AM	00:44	0.00
	Comments: ECM cancelled by AOC. ECM cancelled by AOC.										
3500425	Gate 126 PCA inop	GS11319	PCA-126	CLOSE	ECM	6/3/22	6:31:00 AM	6/3/22	7:16:00 AM	01:27	0.00
	Comments: disch temp 43 ,ambient 73 We went to the gate I found the unit is Off .Open the electrical panel the blower breaker is tripped I reset the unit and tight the screws and										
3430575	Gate 126 PCA is blowing ho	GS11319	PCA-126	CLOSE	ECM	3/6/22	12:52:00 PM	3/6/22	1:09:00 PM	00:17	0.00
	Comments: Blowing warm Arrived at gate and found unit off detached from aircraft and APU on. Started and checked unit on normal operation. Unit is discharging 41										
3480331	PCA 126 blowing hot	GS11319	PCA-126	CLOSE	ECM	5/14/22	3:53:00 PM	5/14/22	4:16:00 PM	00:23	0.00
	Comments: found PCA connected to the plane and working. Checked the discharge temp and it was 43, unit working found PCA connected to the plane and working. Checked the discharge temp and it was 43, unit was working fine.										
3508249	Gate 126 PCA HOSE	GS11319	PCA-126	CLOSE	ECM	6/18/22	6:32:00 PM	6/18/22	7:23:00 PM	00:51	0.00
	Comments: hose problems At the arrival unit was off hose rolled, started the unit, checked the hose did not see any problems wit it, look for some one, no body was										
3530481	Gate 126 pca airflow not	GS11319	PCA-126	CLOSE	ECM	7/14/22	5:55:00 AM	7/14/22	6:02:00 AM	00:07	0.00
	Comments: Unit on pbb mode Arrived at the gate and found the unit on pbb mode. Turned the unit off on the bridge and turned it back on to the aircraft. The unit is work										
3530765	PCA blowing only into PBB	GS11319	PCA-126	CLOSE	ECM	7/17/22	10:25:00 AM	7/17/22	10:54:00 AM	00:57	0.00
	Comments: Actuator loose cable Upon arrival unit was working on PBB mode. Checked actuator and found a loose wire connection. Reconnected and secure wire. Started and										
3530504	Gate 126 PCA INOP	GS11319	PCA-126	CLOSE	ECM	7/14/22	2:18:00 PM	7/14/22	4:15:00 PM	02:58	402.24
	Comments: Actuator Upon arrival the unit was off and connected. After inspection we found out that the actuator was defective and cool air was only cooling the										
3550138	Gate 126 not cooling inside ai	GS11319	PCA-126	CLOSE	ECM	8/11/22	10:41:00 AM	8/11/22	11:14:00 AM	00:33	0.00
	Comments: Loose actuator Upon arrival found unit off. No aircraft on site. Turned on unit and tested. Found a loose wire at the precool actuator. Secured wire connec										
3595039	PCA-126 NOT STARTING	GS11319	PCA-126	CLOSE	ECM	10/12/22	8:34:00 AM	10/12/22	9:02:00 AM	00:28	0.00
	Comments: blowing hot Got to the unit and the unit is pulling 50 degrees has good flow and is not frozen										
3477673	The PCA on gate 127 will not turn	GS11320	PCA-127	CLOSE	ECM	5/5/22	11:31:00 AM	5/5/22	11:57:00 AM	00:26	0.00
	Comments: inside the brigde 47 degrres We went to the unit the aircraft is ready leave.go to inside the bridge They we're trying to turn on both side in the bridge and the aircraft. The										
3430323	Gate 127 PCA is blowing ho	GS11320	PCA-127	CLOSE	ECM	3/3/22	9:22:00 AM	3/3/22	9:46:00 AM	00:24	0.00
	Comments: tripped breaker, reset, retested, working well. Discharge temp 42. I arrived at the gate and found the hose connected to the aircraft. I pressed the start button and although the start button lit up when press										
3455507	Gate 127 Can't shutting down	GS11320	PCA-127	CLOSE	ECM	4/9/22	12:05:00 PM	4/9/22	12:09:00 PM	00:04	0.00
	Comments: ECALL:arrived at unit, found it off, no issue found arrived at unit, found it off, no issue found										
3460626	127 blowing hot	GS11320	PCA-127	CLOSE	ECM	4/18/22	6:50:00 PM	4/18/22	7:45:00 PM	01:09	0.00
	Comments: pca-127 unit was inspected and no anomaly was found,it was left running and tested for several minutes.Unit working well										
3599563	The PCA on gate 127 will not turn	GS11320	PCA-127	CLOSE	ECM	10/16/22	7:29:00 AM	10/16/22	7:47:00 AM	00:18	0.00
	Comments: blowing hot I got to the unit and it was not connected to the plane ,I turned it on and the output was42 degrees.I spoke with the southwest staff and the										
3607463	Gate 127 Hose has a hole	GS11320	PCA-127	CLOSE	ECM	10/30/22	12:57:00 PM	10/30/22	1:16:00 PM	00:57	0.00
	Comments: hose broken The hose is not gooa property										
3607483	Gate 127-PCA blowing hot ai	GS11320	PCA-127	CLOSE	ECM	10/30/22	2:23:00 PM	10/30/22	2:23:00 PM	00:00	0.00
	Comments: call canceled										
3617106	Gate 127-PCA issue	GS11320	PCA-127	CLOSE	ECM	11/4/22	6:56:00 PM	11/4/22	7:13:00 PM	00:17	0.00
	Comments: Pca issues Arrived at the gate found section of spiral hose broken, that section is southwest responsibility to replace it.										

3416209	Gate 128 the pca is blowing ho	GS11321	PCA-128	CLOS E	ECM	2/18/22	9:19:00 AM	2/18/22	10:19:00 AM	01:14	0.00
	Comments: blowing hot, i went to the gate and found the unit frozen, i turn off the glycol pass,										
	I run the blower motor at the unit up to read 85 degrees temp at the end of the hose. An aircraft parked at the gate, ground crew connect t										
3446698	Gate 128-PCA not blowing ai	GS11321	PCA-128	CLOS E	ECM	4/4/22	2:14:00 PM	4/4/22	3:19:00 PM	02:44	0.00
	Comments: unit blowing hot air										
	Issue needs further diagnosing. A corrective will be opened.										
3455387	The PCA is spilling water into	GS11321	PCA-128	CLOS E	ECM	4/8/22	9:13:00 AM	4/8/22	9:50:00 AM	01:14	0.00
	Comments: spilling water in to the jet bridge, to much water accumulated in side the spiral hose,										
	We checked and clean the drain line, look for any hole or tear At hoses may water coming in from the rain. We disconnected the spiral hose										
3420874	Gate 128 PCA Blowing Ho	GS11321	PCA-128	CLOS E	ECM	2/24/22	10:41:00 AM	2/24/22	12:15:00 PM	02:49	0.00
	Comments: Blowing warm										
	Arrived at unit and found unit off and aircraft getting ready to departure. Waited for aircraft to leave. Troubleshooted unit and found										
3460140	Gate 128 the PCA inside the JB	GS11321	PCA-128	CLOS E	ECM	4/14/22	1:32:00 PM	4/14/22	2:02:00 PM	00:58	0.00
	Comments: no blowing										
	Actuator pre cool box I needed to make adjustments on the shaft for the actuator to tighten well										
3438012	PCA 128 inop	GS11321	PCA-128	CLOS E	ECM	3/20/22	4:34:00 PM	3/20/22	5:09:00 PM	00:44	0.00
	Comments: unit inoperable										
	Upon arrival, unit was off. Staff at airline reported that unit did not turn on. Unit was turned on and inlet temperature 35, outlet 42, discharge										
3446897	Gate 128	GS11321	PCA-128	CLOS E	ECM	4/6/22	10:07:00 AM	4/6/22	10:25:00 AM	00:35	0.00
	Comments: ECALL: inspect the unit and not working. check actuator and turn to aircraft mode. RTS										
3478174	3478174 - PCA 128 Blowing Ho	GS11321	PCA-128	CLOS E	ECM	5/10/22	8:15:00 AM	5/10/22	8:26:00 AM	00:11	0.00
	Comments: Ecall 128										
	Arrived at the gate and ramp worker told me that they called in the wrong gate number in so the issue was with 129 not 128. 128 CBIS										
3490371	PCA-128 HOT AIR	GS11321	PCA-128	CLOS E	ECM	5/30/22	10:21:00 AM	5/30/22	10:53:00 AM	00:32	0.00
	Comments: Blowing warm										
	Upon arrival unit was on, connected to aircraft and APU on. Discharge temp 41 degrees. Checked hoses and connections and found not a										
3534261	Gt 128 PCA blowing ho	GS11321	PCA-128	CLOS E	ECM	7/23/22	9:43:00 PM	7/23/22	9:52:00 PM	00:09	0.00
	Comments: Unit was blowing cold on arrival, measured temp was 39, called back in service										
	Unit was blowing cold on arrival, measured temp was 39, called back in service										
3550622	128 blowing hot	GS11321	PCA-128	CLOS E	ECM	8/16/22	3:35:00 PM	8/16/22	5:33:00 PM	01:58	0.00
	Comments: hot blowing										
	When arrived to the unit was checked and found it freezing,close the valve to unfreeze the unit,when defrost open the valve and start the										
3555420	3555420 - PCA 128 Diverter not	GS11321	PCA-128	CLOS E	ECM	8/23/22	9:12:00 AM	8/23/22	9:46:00 AM	00:34	0.00
	Comments: Ecall-128										
	Arrived at the gate And found that the actuator part that grabs the Damper was loose tightened it back up and started unit and it was work										
3555475	PCA 128 won't turn on	GS11321	PCA-128	CLOS E	ECM	8/23/22	4:44:00 PM	8/23/22	4:49:00 PM	00:05	0.00
	Comments: no issue with PCA, conducting PM when airline called PCA in because they saw tech working										
3577508	128 pca	GS11321	PCA-128	CLOS E	ECM	9/18/22	4:30:00 PM	9/18/22	4:40:00 PM	00:10	0.00
	Comments: ecall-128										
	Found the actuator clamp that holds the damper shaft loose retightened it and started unit and it was working fine and blowing cold.										
3581774	GATE 128 PCA BLOWING HOT	GS11321	PCA-128	CLOS E	ECM	9/25/22	5:20:00 AM	9/25/22	5:51:00 AM	00:31	0.00
	Comments: blowing hot										
	Arrived at the gate and found the unit off. Started the unit and let it run for 20 minutes to check the temperature and make sure it is working										
3582039	PCA-128 WILL NOT TURN ON	GS11321	PCA-128	CLOS E	ECM	9/27/22	2:38:00 PM	9/27/22	2:45:00 PM	00:07	0.00
	Comments: main breaker turned off. switched main breaker on and run unit. RTS										
3477677	Gate 129 pca is blowing ho	GS11322	PCA-129	CLOS E	ECM	5/5/22	12:30:00 PM	5/5/22	12:37:00 PM	00:07	0.00
	Comments: aircraft departing. airline called it in just as they were leaving. PBB mode blowing 40 degrees.										
	I arrived at the gate and the hose was just being put away, the push back was connected, and the wing walkers were out and ready. I asked										
3437736	PCA-129 BLOWING HOT	GS11322	PCA-129	CLOS E	ECM	3/17/22	6:14:00 PM	3/17/22	7:22:00 PM	01:25	0.00
	Comments: blowing hot										
	We found the unit frozen after that we start with the defrost process										
3464593	Gate 129 PCA HOT	GS11322	PCA-129	CLOS E	ECM	4/24/22	4:35:00 PM	4/24/22	6:23:00 PM	01:48	0.00
	Comments: blower amperage was 34. Ambient temperature was 81. Unit remained on for 25 min, no issue										
3485321	Gate 129 PCA hose broken near	GS11322	PCA-129	CLOS E	ECM	5/23/22	7:48:00 AM	5/23/22	8:29:00 AM	00:39	0.00
	Comments: Spiral hose broken										
	Found the spiral hose that connects to PCA escaping air. Unit is working and attached to aircraft. Once the aircraft departure a corrective										
3490366	PCA-129 HOT AIR	GS11322	PCA-129	CLOS E	ECM	5/30/22	8:26:00 AM	5/30/22	9:12:00 AM	00:46	0.00
	Comments: Leak in hose, SE didn't have replacement available, call when available,notified AOC, pics attached										
	Upon arrival found a huge hole in the elbow spiral hose leaking 80% of the PCA air. Southwest was operations were informed, (talked to Red).										
3547923	Gate 129 pca is not cooling	GS11322	PCA-129	CLOS E	ECM	8/5/22	11:04:00 AM	8/5/22	12:07:00 PM	01:50	281.35
	Comments: pca not cooling, blowing both ways										
	arrived at the gate and the unit was performed the job is supposed to be, but just fine it blowing both sides. To pbb and aircraft at the same										
3581542	Gate 129 the pca is blowing ho	GS11322	PCA-129	CLOS E	ECM	9/23/22	6:10:00 AM	9/23/22	6:58:00 AM	00:48	0.00
	Comments: Disch temp 45 , Ambient temp 74										

						We went to the unit the unit is running check the discharge temp at unit 45 degrees. The problem is that the unit has a broken Plenum lea					
3619564	PCA-129 NOT BLOWING INTO	GS11322	PCA-129 (RECOM)	CLOS E	ECM	11/14/22	11:28:00 AM	11/14/22	12:17:00 PM	01:37	0.00
	Comments: Actuator adjustment										
						Upon arrival unit was working discharging to PBB mode. Precool actuator slipping on damper rod. Adjusted inlet actuator and tightened pr					
3460380	PCA - GATE 107 A/C NOR	GS11346	PCA-107 (RECOM)	CLOS E	ECM	4/16/22	2:01:00 PM	4/16/22	2:17:00 PM	00:16	0.00
	Comments: Inspected thoroughly, At the time of us leaving the unit was blowing 42										
						Upon arrival the unit was blowing. We went up to the bridge to ask the bridge workers about the issue since no ground workers were present.					
3480482	3480482 - PCA 107 Wont come	GS11346	PCA-107 (RECOM)	CLOS E	ECM	5/16/22	9:46:00 AM	5/16/22	10:15:00 AM	00:29	0.00
	Comments: unit discharging to PBB. Actuator was the issue. Switched damper to work on aircraft mode. F/U										
3490127	Gate 107 diverter issue	GS11346	PCA-107 (RECOM)	CLOS E	ECM	5/28/22	8:49:00 AM	5/28/22	9:38:00 AM	01:36	390.89
	Comments: bad Actuator										
						We went to the unit I found bad actuator go to Part room .I pull the actuator straight to the aircraft					
3517019	Gate 107 PCA thanks no air	GS11346	PCA-107 (RECOM)	CLOS E	ECM	7/3/22	8:51:00 AM	7/3/22	9:08:00 AM	00:31	0.00
	Comments: no blowing to plane										
						The actuator precook box lose screw was tightened now work fine					
3548013	PCA-107 NOT WORKING	GS11346	PCA-107 (RECOM)	CLOS E	ECM	8/6/22	7:35:00 AM	8/6/22	8:00:00 AM	00:47	0.00
	Comments: Ecall 107 not working										
						Arrived at the gate found unit on and blowing cold unit was just stuck in bridge cool. The actuator was found loose so we tightened actuator					
3548078	Gate 107-PCA not blowing air	GS11346	PCA-107 (RECOM)	CLOS E	ECM	8/6/22	7:30:00 PM	8/6/22	7:52:00 PM	00:22	0.00
	Comments: blowing air to the bridge										
						Found actuator was not working because the screw that holds the damper was loose, Re tightened the screw ,unit was back in service.					
3548127	PCA-107 NOT WORKING	GS11346	PCA-107 (RECOM)	CLOS E	ECM	8/7/22	11:38:00 AM	8/7/22	12:10:00 PM	01:04	0.00
	Comments: no working										
						The actuator loose					
3555961	3555961 - PCA 107 Stuck in off	GS11346	PCA-107 (RECOM)	CLOS E	ECM	8/29/22	9:22:00 AM	8/29/22	9:41:00 AM	00:19	39.37
	Comments: Off button stuck										
						Upon arrival found PCA stop (red) button at operation control stuck in off position preventing PcA to start. Corrected the issue. Operation					
3599559	PCA-107 MOBILE UNIT	GS11346	PCA-107 (RECOM)	CLOS E	ECM	10/16/22	6:50:00 AM	10/16/22	7:21:00 AM	00:31	0.00
	Comments: Remove Portable!!										
						We got a call from AOC to take out GOA portable from Gate 107 Air line wants to use there portable..					
3393548	A6-6OB-414 burning amp	GS13995	A6-6OB-414	CLOS E	ECM	1/23/22	12:11:00 PM	1/23/22	12:32:00 PM	00:32	0.00
	Comments: ECALL: motor making noise, V-belt cover loose, made adjustments, call back in service.										
						Inspect asset, check asset, noticed V-belt cover was loose, made adjustments, call back in service.					
3443058	GATE 81 JETWAY DOES	GS11036	PBB-81	CLOS E	ECM	3/25/22	10:38:00 PM	3/25/22	10:51:00 PM	00:17	0.00
	Comments: ECALL: found #1 cable hoist down, raised, RTS										
3500430	Jet bridge on gate 81 will not move	GS11036	PBB-81	CLOS E	ECM	6/3/22	8:04:00 AM	6/3/22	8:08:00 AM	00:03	0.00
	Comments: Bridge wont move										
						Bridge was on the plane when I arrived. Found no issue.					
3513849	81 not working	GS11036	PBB-81	CLOS E	ECM	6/29/22	6:15:00 PM	6/29/22	6:30:00 PM	00:30	0.00
	Comments: Hoist was down causing bridge not to move, hoist fully stowed bridge operated normally. RTS.										
						GPU hoist was down causing bridge not to move, once hoist fully stowed bridge operated normally.					
3376669	GT 81 no power	GS11036	PBB-81	CLOS E	ECM	1/2/22	8:34:00 PM	1/2/22	8:56:00 PM	00:22	0.00
	Comments: ECALL: hoist down, bridge hit all extend limits,wrong block,deboard,RTS										
						Arrived to bridge and found gpu hoist was down. Then looked at the position that aircraft was parked the bridge looked like it wasn't going to					
3385374	Gate 81 JB Is not working	GS11036	PBB-81	CLOS E	ECM	1/9/22	7:13:00 AM	1/9/22	7:19:00 AM	00:06	0.00
	Comments: pbb-81 not move because the cable GPU is down fixed and is working										
						The bridge is not move because the cable gpu is Down fixed press up and the bridge is moving is working fine					
3413167	PBB 81 not moving	GS11036	PBB-81	CLOS E	ECM	2/10/22	8:48:00 PM	2/10/22	8:59:00 PM	00:21	0.00
	Comments: Ecall… bridge wont move										
						I was standing by before call because I noticed Icelandair gate agent on TF-ISJ was having a hard time maneuvering bridge to aircraft I was					
3416165	Gate 81- PBB wont move	GS11036	PBB-81	CLOS E	ECM	2/17/22	8:39:00 PM	2/17/22	8:52:00 PM	00:13	0.00
	Comments: Gate-81 PBB wont move										
						arrived at gate. Checking the pilot console…finding out oversteering, reset/bypass and testing…back to service.					
3416169	Gate 81-PBB not moving	GS11036	PBB-81	CLOS E	ECM	2/17/22	9:04:00 PM	2/17/22	9:11:00 PM	00:11	0.00
	Comments: GPU hoist was down. Raised & PBB will now move. RTS.										
3430374	PBB 81 not moving	GS11036	PBB-81	CLOS E	ECM	3/3/22	8:08:00 PM	3/3/22	8:16:00 PM	00:08	0.00
	Comments: Operator error, PBB was on a swimg limit.										
3430466	PBB - GATE 81 WILL NOT	GS11036	PBB-81	CLOS E	ECM	3/4/22	8:07:00 PM	3/4/22	8:20:00 PM	00:13	0.00
	Comments: PBB-Gate 81 will not move										
						Arrived at gate, checking the pilot console…it's oversteering issue, reset/bypass and testing… back in service.					
3437853	Gate 81 JB is not working	GS11036	PBB-81	CLOS E	ECM	3/19/22	5:18:00 AM	3/19/22	5:50:00 AM	00:32	0.00
	Comments: Bridge wont move										
						(Time starts at 0518) Bridge was being moved onto the plane when I arrived.					
3437945	Gate 81 PBB/Tire	GS11036	PBB-81	CLOS E	ECM	3/19/22	10:20:00 PM	3/19/22	10:25:00 PM	00:05	0.00

Comments: bridge tires flat

The tires are good I called aoc and told them all bridges have solid tires no flat bridge back in service

3438033	PBB 81 WILL NOT RETRACK	GS11036	PBB-81	CLOSED	ECM	3/20/22	10:58:00 PM	3/20/22	11:07:00 PM	00:09	0.00

Comments: bridge 81 will not retract

I arrived at gate 81 it will not go backwards I reset everything and then I got it to go backwards back in service

3443142	PBB - GATE 81 WON'T GO	GS11036	PBB-81	CLOSED	ECM	3/26/22	3:55:00 PM	3/26/22	4:03:00 PM	00:10	0.00

Comments: bridge not moving or up and down

I arrived at gate 81 to check out the bridge so I check the cables and then I check the canopy all good I then turned the wheels and move it

3446490	Gate 81-PBB wont move	GS11036	PBB-81	CLOSED	ECM	4/1/22	9:31:00 PM	4/1/22	9:34:00 PM	00:03	0.00

Comments: Gate-81 PBB wont move

Arrived at gate, checking the pilot console… it's oversteer fault, reset/bypass and testing, back in service.

3446841	81 autolevel alarming	GS11036	PBB-81	CLOSED	ECM	4/5/22	6:28:00 PM	4/5/22	6:33:00 PM	00:05	0.00

Comments: Auto level alarm was running on arrival. Agent reset auto level alarm

3446853	81 not moving	GS11036	PBB-81	CLOSED	ECM	4/5/22	8:21:00 PM	4/5/22	8:27:00 PM	00:06	0.00

Comments: Spoke with gate agent, stated pbb wouldn't move back at first,she rotated wheels, able to operated

3469574	Gate 81-PBB wont move	GS11036	PBB-81	CLOSED	ECM	5/2/22	8:32:00 PM	5/2/22	8:36:00 PM	00:04	0.00

Comments: PBB-81

Running on arrival. Spoke with gate agent, stated gpu was in down position preventing pbb from moving. Pbb back in service

3477972	Gate 81 PBB NO MVMT	GS11036	PBB-81	CLOSED	ECM	5/8/22	6:43:00 PM	5/8/22	6:50:00 PM	00:07	0.00

Comments: Pbb had oversteer fault. Bypass oversteer pbb back in service

3480267	Gate 81-pbb wont move	GS11036	PBB-81	CLOSED	ECM	5/13/22	9:04:00 PM	5/13/22	9:04:00 PM	00:00	0.00

Comments: Gate-81 PBB wont move

AOC cancelled the E-call.

3480505	PBB 81 auto level alarm	GS11036	PBB-81	CLOSED	ECM	5/16/22	4:02:00 PM	5/16/22	4:09:00 PM	00:11	0.00

Comments: PBB-81

Cancel

3490306	Gate 81-PBB wont move	GS11036	PBB-81	CLOSED	ECM	5/29/22	3:21:00 PM	5/29/22	3:26:00 PM	00:05	0.00

Comments: Canopy was down preventing Pbb from steering

3490723	GATE 81 won't move backward	GS11036	PBB-81	CLOSED	ECM	6/1/22	7:41:00 PM	6/1/22	7:47:00 PM	00:06	0.00

Comments: ridge -81 not moving

we arrived at gate 81 bud notice the cable hoist was not up all the way I went in the bridge all is normal back in service

3508726	3508726 - PBB-81 Bridge won't move	GS11036	PBB-81	CLOSED	ECM	6/22/22	8:15:00 AM	6/22/22	8:19:00 AM	00:04	0.00

Comments: arrived no plane at gate agent did not notice gpu hoist was down.

Raised hoist and tested bridge functions with agent operating properly

3513815	Gate 81 JB is Not working	GS11036	PBB-81	CLOSED	ECM	6/29/22	10:33:00 AM	6/29/22	10:42:00 AM	00:09	0.00

Comments: ridge wont move back

Went to gate and inspected bridge. Found that the GPU hoist was down slightly. Raised it back up and the bridge moved back normally.

3516923	Gate 81 Roll Down door latch	GS11036	PBB-81	CLOSED	ECM	7/2/22	7:18:00 AM	7/2/22	7:30:00 AM	00:12	0.00

Comments: Roll up door latch getting stuck

The latch was sticking so I just lubricated it with some WD40. After that it stopped sticking.

3517027	PBB-81 NOT MOVING	GS11036	PBB-81	CLOSED	ECM	7/3/22	9:54:00 AM	7/3/22	10:02:00 AM	00:08	0.00

Comments: gate-81 not moving back

arrived at gate-81 I check the cable hoist then I went up and move the bridge all good back in service

3530850	PBB-81 CANOPY ISSUE	GS11036	PBB-81	CLOSED	ECM	7/18/22	8:43:00 AM	7/18/22	8:48:00 AM	00:10	0.00

Comments: turned bridge on, hit canopy extend button, canopy extended

3534174	Gate 81 PBB NO MVMT	GS11036	PBB-81	CLOSED	ECM	7/22/22	8:07:00 PM	7/22/22	8:14:00 PM	00:13	0.00

Comments: Gate-81 PBB no mvmt

Arrived at gate, checking the pilot console.. found out no issue.

3534459	PBB 81 outlets not working	GS11036	PBB-81	CLOSED	ECM	7/25/22	5:12:00 PM	7/25/22	5:26:00 PM	00:14	0.00

Comments: cleaning crew using multiple extension causing tot rip, made both AOC and cleaning supervisor aware

cleaning crew using multiple extensions cords chained together pulling too many amps for receptacle to handle causing it to trip, told cleaning

3539262	Gate 81 PBB WHEELS	GS11036	PBB-81	CLOSED	ECM	8/1/22	8:15:00 PM	8/1/22	8:23:00 PM	00:08	0.00

Comments: PBB 81

Bridge was in working order when we arrived. Agent hasn't driven bridge before.

3548258	Gate 81-PBB wont move	GS11036	PBB-81	CLOSED	ECM	8/8/22	9:19:00 PM	8/8/22	9:26:00 PM	00:07	0.00

Comments: PBB 81

Hoist was partially down causing bridge not to move. Once hoist filled retracted bridge moved normally.

3550159	GATE 81 WATER	GS11036	PBB-81	CLOSED	ECM	8/11/22	5:00:00 PM	8/11/22	5:16:00 PM	00:31	29.96

Comments: gate-81 water in bridge

I arrived at gate-81 water is leaking at the entrance of the plane I lay down some pads to absorb the water on the floor no wires are in the

3550169	81 not moving	GS11036	PBB-81	CLOSED	ECM	8/11/22	9:53:00 PM	8/11/22	10:06:00 PM	00:13	0.00

Comments: Gate-81 not moving

Arrived at gate, it's oversteer issue… reset/ bypass and testing and back in service.

3550415	PBB 81 not moving	GS11036	PBB-81	CLOSED	ECM	8/14/22	5:18:00 PM	8/14/22	5:42:00 PM	00:07	0.00

Comments: PBB 81

Bridge was moved and on aircraft when we arrived. Hoist was partially down. Once fully stowed bridge moved normally.

3555465	PBB-81 NOT MOVING	GS11036	PBB-81	CLOS	ECM	8/23/22	3:27:00 PM	8/23/22	3:33:00 PM	00:06	0.00

Comments: found csble hoist down, raised hoist and operated PBB

3572528	GATE 81 NOT RETRACTING	GS11036	PBB-81	CLOS	ECM	9/10/22	12:53:00 AM	9/10/22	12:56:00 AM	00:03	0.00

Comments: Gate-81 not retracting

AOC canceled the e-call.

3581580	PBB-81 WATER LEAKING FROM	GS11036	PBB-81	CLOS	ECM	9/23/22	1:25:00 PM	9/23/22	2:06:00 PM	00:41	0.00

Comments: ramp closed, leak was coming from light fixture above the ACF, noted the location, will have to fix

ramp was closed when the call come in, went to gate when the ramp opened back up, leak was coming from light fixture above the ACF.

3581926	Jet bridge 81 will not move	GS11036	PBB-81	CLOS	ECM	9/26/22	8:41:00 AM	9/26/22	8:50:00 AM	00:09	0.00

Comments: upon arrival, bridge was on plane and working normal operation

3594944	PBB-81 RE ALLOCATE	GS11036	PBB-81	CLOS	ECM	10/11/22	8:48:00 AM	10/11/22	9:00:00 AM	00:12	0.00

Comments: Moved the bridge for painters in able to paint

3594974	Gate 83 not moving	GS11036	PBB-81	CLOS	ECM	10/11/22	3:01:00 PM	10/11/22	6:30:00 PM	09:35	37.23

Comments: Slope limit not working, adjust limit, bridge RTS.

3599803	Gate 81 won't move	GS11036	PBB-81	CLOS	ECM	10/18/22	7:25:00 AM	10/18/22	7:28:00 AM	00:03	0.00

Comments: jetway attached to aircraft upon arrival

3602637	Gate 81 PBB	GS11036	PBB-81	CLOS	ECM	10/22/22	11:51:00 PM	10/23/22	12:00:00 AM	00:09	0.00

Comments: Gate-81 PBB

arrived at gate, checking the pilot console… found out no issue.

3602640	PBB-81 NOT MOVING	GS11036	PBB-81	CLOS	ECM	10/23/22	1:59:00 AM	10/23/22	2:12:00 AM	00:13	0.00

Comments: PBB-81 not moving

arrived at gate, it's oversteer issue… reset/bypass and testing, back in service.

3602458	Gate 81-PBB issue	GS11036	PBB-81	CLOS	ECM	10/20/22	8:50:00 PM	10/20/22	9:06:00 PM	00:16	0.00

Comments: found E-stop button pushed in, puled E-stop out, tested, RTS

found E-stop button pushed in, puled E-stop out, tested, RTS

3398614	Gate 125 PBB	GS11068	PBB-125	CLOS	ECM	1/30/22	11:22:00 PM	1/30/22	11:42:00 PM	00:46	0.00

Comments: ECALL: bridge on plane,looked for agent, no agent, found no issue, RTS

was on AS-1, starting the PWC freeze process when call came, drove to As-2 PBB-125 to find the bridge docked to aircraft, took time to

3430812	PBB 125 Buzzer noise/not moving	GS11068	PBB-125	CLOS	ECM	3/8/22	6:19:00 PM	3/8/22	6:27:00 PM	00:23	0.00

Comments: Ecall : Bridge alarm ringing, Operator fixed issue before tech arrived & RTS

arrived at gate 125 the gate agent was having issue with the auto level alarm she got the alarm to stop ringing I check it and all is good back

3432718	125 not moving	GS11068	PBB-125	CLOS	ECM	3/10/22	6:38:00 PM	3/10/22	6:46:00 PM	00:08	0.00

Comments: PBB-125

PBB not moving due to auto level alarm going off. Cycled power cleared alarm. Back in service

3432942	PBB-125	GS11068	PBB-125	CLOS	ECM	3/12/22	5:45:00 PM	3/12/22	5:48:00 PM	00:03	0.00

Comments: ECALL: call was canceled before i reached bridge. RTS

3500438	The jet bridge on gate 125 will not move	GS11068	PBB-125	CLOS	ECM	6/3/22	9:00:00 AM	6/3/22	9:08:00 AM	00:08	0.00

Comments: Ecall : Bridge won't move, Bridge in good working order NPF & RTS

nothing was wrong with the bridge, bridge move front & back side to side good

3500475	PBB 125 won't move	GS11068	PBB-125	CLOS	ECM	6/3/22	1:11:00 PM	6/3/22	1:23:00 PM	00:12	0.00

Comments: No one was here when I arrived. Tested the bridge and found no issues.

3501075	Gate 125 JB start jumping close to	GS11068	PBB-125	CLOS	ECM	6/8/22	12:02:00 PM	6/8/22	12:07:00 PM	00:05	0.00

Comments: Bridge jumping

Bridge was fully connected to a plane when I arrived.

3390417	PBB - Gate 125 will not move	GS11068	PBB-125	CLOS	ECM	1/16/22	5:41:00 PM	1/16/22	5:43:00 PM	00:02	0.00

Comments: ECALL: AOC calling back disregard.

3408625	PBB-GATE 125 HESITATING N	GS11068	PBB-125	CLOS	ECM	2/4/22	8:36:00 PM	2/4/22	9:02:00 PM	00:26	0.00

Comments: ECALL: right drive chain loose, tightened, made adjustments to chain, tested bridge, RTS

When I arrived, i checked the drive chains and I noticed the right drive chain was loose so I tightened up matching the tightness of the right

3408889	PBB 125 no audic backup alarm	GS11068	PBB-125	CLOS	ECM	2/8/22	1:53:00 PM	2/8/22	1:58:00 PM	00:05	0.00

Comments: tested bridge, bridge bell was working, will check bell later to make sure it is working

3413238	125 not moving	GS11068	PBB-125	CLOS	ECM	2/11/22	7:14:00 PM	2/11/22	7:27:00 PM	00:13	0.00

Comments: Ecall… Bridge wont move

When I arrived I checked the bridge out… I moved it forward and backwards and there bridge did not have any issues… a gate agent came

3430578	PBB - GATE 125 KEEPS	GS11068	PBB-125	CLOS	ECM	3/6/22	1:40:00 PM	3/6/22	1:45:00 PM	00:05	0.00

Comments: PBB-125

Arrived, no one at bridge, tested out bridge multiple times back and forth no problem found.

3437911	PBB - GATE 125 WON'T	GS11068	PBB-125	CLOS	ECM	3/19/22	4:52:00 PM	3/19/22	5:14:00 PM	00:39	0.00

Comments: bridge 125 will not move off plane

I arrived at 125 to assist felino with the bridge it was saying right limit switch active so I move the canopy to the right and the limit switch li

3438119	Gt 125 out of limits	GS11068	PBB-125	CLOS	ECM	3/21/22	3:18:00 PM	3/21/22	3:26:00 PM	00:08	0.00

Comments: PBB-125

Arrived, spacer limit was tripped, bypassed switch and gate agent backed bridge up, tested bridge after plane departed, and canopy no issue

3443033	125 not backing	GS11068	PBB-125	CLOSE	ECM	3/25/22	5:24:00 PM	3/25/22	5:36:00 PM	00:17	0.00

Comments: bridge not backing up

The bag elevator was not up completely the bridge is back in service

3446530	Gate 125 PBB	GS11068	PBB-125	CLOSE	ECM	4/2/22	11:05:00 AM	4/2/22	11:12:00 AM	00:07	0.00

Comments: Issue with Vertical movement

Bridge was being moved off of the plane when I arrived. Talked to operator and they said they did not call out any issue. Tested vertical

3485497	PBB 125 has ben	GS11068	PBB-125	CLOSE	ECM	5/24/22	8:14:00 PM	5/24/22	8:31:00 PM	00:17	0.00

Comments: PBB-125

Closed by AOC. AOC will follow up with JSM management and southwest management

3485559	PBB-125 TORN	GS11068	PBB-125	CLOSE	ECM	5/25/22	11:34:00 AM	5/25/22	12:29:00 PM	00:55	0.00

Comments: pbb -125 carpet torn

Ethan and I arrived at 125 the bridge was pulled out to see what was the issue we seen the carpet coming up so Ethan put some of the stick

3490699	PBB-125	GS11068	PBB-125	CLOSE	ECM	6/1/22	5:27:00 PM	6/1/22	5:34:00 PM	00:07	0.00

Comments: bridge 125 alarm ringing

I got to gate 125 auto level alarm and bag elevator was ringing I turn off the bridge the alarm stop and reset bridge is good

3508188	Gate 125 JB is	GS11068	PBB-125	CLOSE	ECM	6/18/22	7:20:00 AM	6/18/22	7:35:00 AM	00:15	0.00

Comments: Pbb was not moving; Gpu hoist was down just a bit, put it down and put it back up and pbb operating

All functions working properly on PBB

3508212	Gate 125 will not	GS11068	PBB-125	CLOSE	ECM	6/18/22	10:13:00 AM	6/18/22	10:22:00 AM	00:09	0.00

Comments: When arrived, plane was already away from bridge; tested functions on bridge everything okay.

Got held up by aircraft In airside 1 on the way to call

3508230	Gate 125 PBB	GS11068	PBB-125	CLOSE	ECM	6/18/22	1:09:00 PM	6/18/22	1:10:00 PM	00:01	0.00

Comments: Call canceled by AOC while in route.

3508314	Gate 125 JB is	GS11068	PBB-125	CLOSE	ECM	6/19/22	12:25:00 PM	6/19/22	12:30:00 PM	00:05	0.00

Comments: When arrived no operator was there tested all functions on bridge, works good

When arrived no operator was there tested all functions on bridge, works good

3508415	the PWC hose is	GS11068	PBB-125	CLOSE	ECM	6/20/22	12:28:00 PM	6/20/22	12:33:00 PM	00:05	0.00

Comments: went to call found pwc connected to plane running with no leaks ground crew told me it was

Pwc-127 inspected cabinet and found nozzle laying inside no on hose. Loosened clamp and put nozzle back on and tested working

3513558	3513558 - PBB	GS11068	PBB-125	CLOSE	ECM	6/27/22	9:18:00 AM	6/27/22	9:50:00 AM	00:32	0.00

Comments: PBB-125

Repair metal in the shut.

3513584	125 not moving	GS11068	PBB-125	CLOSE	ECM	6/27/22	2:28:00 PM	6/27/22	2:28:00 PM	00:00	0.00

Comments: PBB-125

Reset Auto Level

3516702	Gate 125 Can't	GS11068	PBB-125	CLOSE	ECM	6/30/22	8:00:00 AM	6/30/22	8:01:00 AM	00:01	0.00

Comments: Bridge wont move

Bridge was fully connected to a plane and unloading passengers upon arrival.

3525615	Gate 125 JB stop	GS11068	PBB-125	CLOSE	ECM	7/9/22	12:31:00 PM	7/9/22	12:37:00 PM	00:06	0.00

Comments: Bridge wont move

Bridge was fully connected to a plane when I arrived.

3538984	Gate 125 baggag	GS11068	PBB-125	CLOSE	ECM	7/30/22	11:21:00 AM	7/30/22	12:10:00 PM	01:59	67.04

Comments: wheel for bagslide broken

Went to gate and confirmed that the front wheel for the bag slide was cut in half due to age. Went to parts and got a new one. Returned to

3582013	3582013 - PBB	GS11068	PBB-125	CLOSE	ECM	9/27/22	7:57:00 AM	9/27/22	8:30:00 AM	00:33	0.00

Comments: upon arrival bridge is boarding, after boarded troubleshoot found no issue. GPU indicator light on

3585964	Gate 125-PBB	GS11068	PBB-125	CLOSE	ECM	9/30/22	8:02:00 PM	9/30/22	8:04:00 PM	00:02	0.00

Comments: Gate-125 PBB issue

Arrived at gate, checking the pilot console… found out no issue.

3586375	PBB-125 WILL	GS11068	PBB-125	CLOSE	ECM	10/4/22	1:19:00 PM	10/4/22	1:28:00 PM	00:09	0.00

Comments: bridge was in the stow box, we tested bridge, it was in normal operation

upon arrival, the bridge was in the stow box, we tested bridge, it was in normal operation

3594842	PBB-125 NOT	GS11068	PBB-125	CLOSE	ECM	10/10/22	8:21:00 AM	10/10/22	8:26:00 AM	00:05	0.00

Comments: gpu hoist was down, raised hoist, RTS

gpu hoist was down, raised hoist, RTS

3602932	GATE 125 HAS	GS11068	PBB-125	CLOSE	ECM	10/25/22	9:38:00 PM	10/25/22	9:51:00 PM	00:13	0.00

Comments: PBB 125

Bridge was within the 2-4 inch range from aircraft so it was good.

3607274	The auto lever wil	GS11068	PBB-125	CLOSE	ECM	10/28/22	9:11:00 AM	10/28/22	9:20:00 AM	00:08	0.00

Comments: reset console for VFD fault, bridge worked properly after

3469409	Gate 55 PWC	GS13811	PWC-55	CLOSE	ECM	4/30/22	6:17:00 PM	4/30/22	6:28:00 PM	00:11	0.00

Comments: Gate-55 PWC Nozzle

Arrived at gate, checking the PWC... the nozzle is not properly tight, Re- tightened/ testing then back in service.

3503287	PWC 55 handle came off	GS13811	PWC-55	CLOS E	ECM	6/13/22	4:20:00 PM	6/13/22	4:25:00 PM	00:05	0.00
	Comments: arrived and found nozzle handle laying in cabinet put back on with new consumable nut										
3556031	Gate 55 pwc hose has a leak	GS13811	PWC-55	CLOS E	ECM	8/30/22	6:03:00 AM	8/30/22	6:13:00 AM	00:10	0.00
	Comments: cut hose at leak, attached nozzle										
3602893	Gate 55 PWC connector is bad	GS13811	PWC-55	CLOS E	ECM	10/25/22	12:45:00 PM	10/25/22	1:25:00 PM	00:40	281.06
	Comments: replaced a bad hose nozzle coupling with new nozzle for better operation.										
3617421	PWC-54 HOLE ON HOSE	GS13811	PWC-55	CLOS E	ECM	11/7/22	12:55:00 PM	11/7/22	1:24:00 PM	00:29	0.00
	Comments: cut off small part of hose that was leaking. re-installed hose handle										
3484955	Gate 77 pwc problem with the	GS11087	PWC-77	CLOS E	ECM	5/19/22	12:15:00 PM	5/19/22	12:39:00 PM	00:23	0.00
	Comments: Pwc inop										
	The handle and nut were missing from the valve on the nozzle. Went to parts and got a new handle and nut. Returned and replaced it. Te										
3500843	The PWC nozzel on gate 77 is	GS11087	PWC-77	CLOS E	ECM	6/6/22	9:06:00 AM	6/6/22	9:12:00 AM	00:06	0.00
	Comments: PWC-77										
	Arrived, nozzle on unit was off. Cut off 2 inches of house and reapplied nozzle and tightened orrectly.										
3502948	Gate 77 PWC HOSE	GS11087	PWC-77	CLOS E	ECM	6/10/22	4:52:00 PM	6/10/22	5:01:00 PM	00:09	0.00
	Comments: pwc-77 issue with the hose										
	I arrived at the pwc-77 the nozzle was off the hose I put nozzle back on the hose turned water on to see any leaks all good back in service										
3555082	PWC-77 HOSE IS LEAKING	GS11087	PWC-77	CLOS E	ECM	8/19/22	11:39:00 AM	8/19/22	11:54:00 AM	00:15	0.00
	Comments: found hole in hose 8 ft down cut and moved valve										
3581992	GATE 77 PWC PUMP DOES	GS11087	PWC-77	CLOS E	ECM	9/27/22	2:08:00 AM	9/27/22	2:15:00 AM	00:07	0.00
	Comments: PWC 77										
	Nozzle came off hose due to water crew dragging it on ground. Need to walk nozzle back to cabinet than roll hose up. Put nozzle back on										
3398602	PWC 105 Frozen water hose	GS11109	PWC-105	CLOS E	ECM	1/30/22	7:28:00 PM	1/30/22	7:38:00 PM	00:11	0.00
	Comments: We arrived at the pwc-105 it was a false alarm pwc is working good										
	We arrived at the pwc-105 it was a false alarm pwc is working good										
3413247	105 pwc lever gone	GS11109	PWC-105	CLOS E	ECM	2/11/22	9:11:00 PM	2/11/22	9:33:00 PM	00:22	0.00
	Comments: Lever was known good lever from AS-4 office										
3433067	PWC-105 BROKEN	GS11109	PWC-105	CLOS E	ECM	3/14/22	7:00:00 AM	3/14/22	8:03:00 AM	00:12	0.00
	Comments: Arrived at unit, found handle off. Put new nut on handle and test unit										
3480359	Gate 105-PWC hose tangle	GS11109	PWC-105	CLOS E	ECM	5/14/22	9:43:00 PM	5/14/22	9:57:00 PM	00:14	0.00
	Comments: Gate-105 PWC hose tangled										
	arrived at gate, the hose is is tangled… untangled/testing and back in service.										
3480382	Gate 105 PWC hole in hose	GS11109	PWC-105	CLOS E	ECM	5/15/22	6:37:00 AM	5/15/22	6:52:00 AM	00:15	0.00
	Comments: pwc-105										
	Little bit cut the hose check and is working fine										
3570347	The PWC has a tangled hose on	GS11109	PWC-105	CLOS E	ECM	9/5/22	9:13:00 AM	9/5/22	9:19:00 AM	00:12	0.00
	Comments: found PWC hose tangled. untanlge hose and PWC hose										
3594847	353594847 - PWC 105 Hose Tangle	GS11109	PWC-105	CLOS E	ECM	10/10/22	9:52:00 AM	10/10/22	10:05:00 AM	00:13	0.00
	Comments: found hose on the ground and it was tangle by the hose reel, untangled hose, RTS										
	Upon my arrival, I found hose on the ground and it was tangle by the hose reel, I untangled hose in able to go back it able to go back to										
3602632	GATE 105 PWC HOSE NOT	GS11109	PWC-105	CLOS E	ECM	10/22/22	10:00:00 PM	10/22/22	11:11:00 PM	01:11	0.00
	Comments: checked, sprocket guard rail not tight, adjusted and retightened, tested, RTS										
	checked, sprocket guard rail not tight, adjusted and retightened, tested, RTS										
3607758	Gate 105-PWC issue	GS11109	PWC-105	CLOS E	ECM	11/2/22	5:54:00 PM	11/2/22	6:06:00 PM	00:12	0.00
	Comments: Hose not connected into nozzle, reconnected hose into nozzle, tested it, RTS.										
3385339	PWC-127 CAP BROKE OFF	GS11124	PWC-127	CLOS E	ECM	1/8/22	5:15:00 PM	1/8/22	5:26:00 PM	00:08	0.00
	Comments: PWC-127 cap broke off										
	Arrived at gate, checking the PWC, no water coming out, because the main valve is close, open the main valve… testing and it's good to go.										
3501151	PWC 127 issue with hose	GS11124	PWC-127	CLOS E	ECM	6/8/22	9:50:00 PM	6/8/22	9:58:00 PM	00:16	0.00
	Comments: pwc 127 issue										
	we arrived at the pwc-127 the hose was tangled bud untangle it roll back up pwc-127 is back in service										
3385407	PWC 127 hole in hose	GS11124	PWC-127	CLOS E	ECM	1/9/22	4:36:00 PM	1/9/22	4:42:00 PM	00:06	0.00
	Comments: hole in hose										
	Arrived found nozzle off and clamp on hose. Loosened clamp and put nozzle back on tightened clamp and turned water on to test. No leaks										
3413531	PWC 127 hose tangles	GS11124	PWC-127	CLOS E	ECM	2/14/22	5:20:00 PM	2/14/22	5:44:00 PM	00:24	0.00
	Comments: pwc-127 hose tangle										
	we arrived at the PWC 127 the hose was tangled up Jeremy and I got it untangle then we pulled the hose out to see if there was any leak:										
3438211	PWC on gate 127 has a bent pannel	GS11124	PWC-127	CLOS E	ECM	3/22/22	10:37:00 AM	3/22/22	10:50:00 AM	00:13	0.00
	Comments: arrived and found cabinet open and nozzle laying on top of cabinet loosened hose clamp										
	And put nozzle back on and tightened clamp also found nozzle handle loose tightened nut and tested cabinet no leaks cleaned out trash from										
3513641	PWC 127 Hose has a hole	GS11124	PWC-127	CLOS E	ECM	6/27/22	11:13:00 PM	6/28/22	1:15:00 AM	02:52	354.00
	Comments: removed bad hose and replaced with new. RTS										
	removed bad hose and replaced with new.										

3517380	PWC-127 TANGLED	GS11124	PWC-127	CLOSED	ECM	7/6/22	7:53:00 AM	7/6/22	9:07:00 AM	01:14	0.00
	Comments: pwc-127 hose tangled I arrived at the pwc-127 and the southwest supervisor show me something else he'd made southwest ground untangled the hose pwc 127 is										
3550664	PWC 127 Hose Tangled	GS11124	PWC-127	CLOSED	ECM	8/17/22	2:54:00 AM	8/17/22	3:02:00 AM	00:08	0.00
	Comments: PWC 127 Hose was tangled in axle outside drum. Untangled hose.										
3569901	Gate 127 Portable water is tangled	GS11124	PWC-127	CLOSED	ECM	9/1/22	6:02:00 AM	9/1/22	6:25:00 AM	00:23	0.00
	Comments: hose tangled Nozzle was jammed into the side of the hose reel because it was retracted improperly by the southwest ground crew. Had to release the										
3602459	PWC-127 HOSE IS TANGLED	GS11124	PWC-127	CLOSED	ECM	10/20/22	10:26:00 PM	10/20/22	10:37:00 PM	00:11	0.00
	Comments: PWC-127 Hose is tangled arrived at gate, it's tangled hose issue… untangled the hose testing and back in service.										
3607701	PWC-127 CAP IS MISSING	GS11124	PWC-127	CLOSED	ECM	11/1/22	10:34:00 PM	11/1/22	11:22:00 PM	02:24	82.23
	Comments: Installed a new cap, RTS.										
3385584	PWC 15 inop	GS13566	PWC-15	CLOSED	ECM	1/11/22	5:15:00 PM	1/11/22	5:23:00 PM	00:08	0.00
	Comments: ECALL: PWC laying on ground, inspected, chain came off, reinstalled chain, RTS When I arrived the PWC was laying on the ground. So I inspected the cabinet and found that the chain had came off… reinstalled chain.										
3390353	GATE 15 PWC HOSE NOT RETRACTING	GS13566	PWC-15	CLOSED	ECM	1/16/22	12:05:00 AM	1/16/22	12:32:00 AM	00:27	0.00
	Comments: Gate-15 PWC hose not retracting arrived at gate, checking the PWC finding out the chain off from the motor, put on the chain into the sprocket of the motor…testing and ba										
3421039	Gate 15-PWC not working	GS13566	PWC-15	CLOSED	ECM	2/26/22	7:42:00 PM	2/26/22	7:50:00 PM	00:08	0.00
	Comments: Gate-15 PWC not working arrived at gate, checking the PWC… finding out the main valve is close, open the valve And testing… then back to service.										
3460207	PWC 15 broken nozzle	GS13566	PWC-15	CLOSED	ECM	4/15/22	2:58:00 AM	4/15/22	4:54:00 AM	01:20	276.97
	Comments: broken nozzle Pick up after Felino . Went to the cabinet to see just what i need to make the necessary repairs then to parts . All it needed was the hose										
3464773	PWC 15 Broken nozzle	GS13566	PWC-15	CLOSED	ECM	4/26/22	11:50:00 PM	4/26/22	11:57:00 PM	00:07	0.00
	Comments: PWC-15 Nozzle handle was loose, tightened handle. Found small leak tightened hose clamp. PWC back in service										
3484990	15 pwc	GS13566	PWC-15	CLOSED	ECM	5/19/22	4:51:00 PM	5/19/22	6:32:00 PM	01:32	89.50
	Comments: PWC-15 Arrived to pwc and found reel would not retract. Tested contactor and found one contactor is bad. Will replace										
3572549	PWC-16 LEAKING	GS13566	PWC-15	CLOSED	ECM	9/10/22	9:54:00 AM	9/10/22	9:59:00 AM	00:05	0.00
	Comments: call was for pwc 16 which doesnt exist. checked surrounding cabinets, found no leaks. Told AOC that there is no PWC 16. Checked the other nearby cabinets but they were working fine. Did see a big leak coming from the										
3572907	GATE 15 PWC NOT WORKING	GS13566	PWC-15	CLOSED	ECM	9/13/22	9:54:00 PM	9/13/22	10:07:00 PM	00:13	0.00
	Comments: arrived & inspected the pwc, it is working properly, no leaks arrived & inspected the pwc, it is working properly, no leaks										
3581628	PWC 15 inop	GS13566	PWC-15	CLOSED	ECM	9/23/22	10:23:00 PM	9/23/22	10:34:00 PM	00:11	0.00
	Comments: hose out, and turned on, no sign of leaks operated fine, no issue arrived at the PWC 15, brought hose out, and turned on, no sign of leaks operated fine, no issue										
3408568	Gate 31 pwc is not working/no	GS13846	PWC-31	CLOSED	ECM	2/4/22	7:04:00 AM	2/4/22	7:17:00 AM	00:13	0.00
	Comments: Pwc inop Ground crew informed me that they got it working. They said that the hose was kinked but they fixed it.										
3430364	31 pwc	GS13846	PWC-31	CLOSED	ECM	3/3/22	6:10:00 PM	3/3/22	6:16:00 PM	00:06	0.00
	Comments: 31 PWC Arrived at gate, checking the PWC…found out no issue.										
3432729	PWC 31 leaking	GS13846	PWC-31	CLOSED	ECM	3/10/22	9:31:00 PM	3/10/22	9:46:00 PM	00:15	0.00
	Comments: PWC-31 Leaking arrived at gate, checking the PWC… finding out the main valve is closing, open the main valve and testing… back in service.										
3501125	31 pwc	GS13846	PWC-31	CLOSED	ECM	6/8/22	6:33:00 PM	6/8/22	6:39:00 PM	00:06	0.00
	Comments: pwc-31 no water I arrived at the pwc-31 the main value was turn off pwc-31 back in service										
3503570	PWC 31 broken hose	GS13846	PWC-31	CLOSED	ECM	6/15/22	10:26:00 PM	6/15/22	10:33:00 PM	00:14	0.00
	Comments: Ecall : Broken hose, Tightened loose clamp back in to place & RTS We arrived at the PWC-31 the clamps was loose bud had tightened it picked is back in service										
3421127	Gate 31 PWC	GS13846	PWC-31	CLOSED	ECM	2/27/22	11:31:00 PM	2/27/22	11:37:00 PM	00:06	0.00
	Comments: pwc 31 leaking water Arrived at the PWC 31 water is leaking bad and hard but it's not for JSM I called AOC and let them know it th back flow that is leaking water										
3430338	31 pwc	GS13846	PWC-31	CLOSED	ECM	3/3/22	2:38:00 PM	3/3/22	2:51:00 PM	00:13	0.00
	Comments: Water not flowing,valve inside cabinet,checked mane on back of cabinet,closed,opened,RTS water wasn't flowing, check the valve inside the cabinet,it was on , checked the mane valve on the back of cabinet, and it was closed, I										
3430470	Gate 31 PWC	GS13846	PWC-31	CLOSED	ECM	3/4/22	10:22:00 PM	3/4/22	10:37:00 PM	00:15	0.00
	Comments: pwc 31 Main valve was shut off back in service. Also while responding to e call noticed that PWC hinge was damaged, repaired hinge. Back in service										

3432676	The PWC on gate 31 is leaking	GS13846	PWC-31	CLOS E	ECM	3/10/22	7:00:00 AM	3/10/22	7:10:00 AM	00:10	0.00
	Comments: pwc-31 PWC it's working fine , it's a small leak on the mane valve needs to be changed										
3437710	PWC-31 NOT WORKING	GS13846	PWC-31	CLOS E	ECM	3/17/22	1:23:00 PM	3/17/22	1:30:00 PM	00:07	0.00
	Comments: pwc-31 not working PWC it's working fine, for some reason someone turn the mane water valve off on the back of the PWC cabinet , back in service										
3460549	Gate 31 PWC Hose	GS13846	PWC-31	CLOS E	ECM	4/18/22	4:59:00 AM	4/18/22	5:17:00 AM	00:18	0.00
	Comments: part of hose that is bent, reel hose back correctly tested it is working fine										
3464763	31 pwc hose broken	GS13846	PWC-31	CLOS E	ECM	4/26/22	6:08:00 PM	4/26/22	6:16:00 PM	00:08	0.00
	Comments: PWC-31 PWC main shut-off valve was in the off position. Turned valve on and untangled hose. PWC back in service										
3469439	3469439 - PWC 31 Unknown issu	GS13846	PWC-31	CLOS E	ECM	5/1/22	7:27:00 AM	5/1/22	7:34:00 AM	00:07	0.00
	Comments: PBB-31 Arrived, check function of pwc, everything is working fine, unit is leaking from back flow. Goaa maintenance issue										
3490617	Gate 31-PWC hose issue	GS13846	PWC-31	CLOS E	ECM	5/31/22	8:29:00 PM	5/31/22	8:39:00 PM	00:20	164.73
	Comments: hook to the plane no issue with this PWC back in service										
3517457	31 pwc	GS13846	PWC-31	CLOS E	ECM	7/6/22	9:26:00 PM	7/6/22	9:45:00 PM	00:38	0.00
	Comments: A hole in hose, cut bad part of hose off, and put nozzle back on. RTS. A hole in hose, cut bad part of hose off, and put nozzle back on.										
3525736	PWC 31 issue with hose	GS13846	PWC-31	CLOS E	ECM	7/10/22	4:51:00 PM	7/10/22	5:01:00 PM	00:10	0.00
	Comments: PWC-31 issue with hose arrived at gate, checking the PWC.. finding out the main valve is closed, open the valve and testing then back in service.										
3555049	PWC 31 Tangled hose	GS13846	PWC-31	CLOS E	ECM	8/19/22	4:47:00 AM	8/19/22	4:53:00 AM	00:06	0.00
	Comments: PWC-31 Tangled hose arrived at gate, it's tangled hose issue… untangled/testing the hose and back in service.										
3577230	The nozzle on the PWC is bro	GS13846	PWC-31	CLOS E	ECM	9/15/22	7:47:00 AM	9/16/22	10:00:00 AM	10:22	1,208.84
3577293	PWC 31 Hose broken	GS13846	PWC-31	CLOS E	ECM	9/15/22	9:41:00 PM	9/15/22	9:41:00 PM	00:00	0.00
	Comments: duplicate work order see related ECM										
3513180	PWC 71 Hose Broken	GS11081	PWC-71	CLOS E	ECM	6/23/22	4:16:00 AM	6/23/22	4:23:00 AM	00:07	0.00
	Comments: Nothing wrong with PWC, All functions operating correctly NO LEAKS										
3480489	3480489 PWC 71 Hose won't reel i	GS11081	PWC-71	CLOS E	ECM	5/16/22	12:22:00 PM	5/16/22	3:56:00 PM	06:29	659.25
	Comments: pwc 71 I arrived at the pwc 71 the hose was on the ground so Javier and I went to roll it up not working we change the contact switch and that did										
3525809	3525809 - PWC 71 Unknown	GS11081	PWC-71	CLOS E	ECM	7/11/22	11:23:00 AM	7/11/22	11:28:00 AM	00:05	0.00
	Comments: PWC-71 Corrective Hose Roller										
3582032	The PWC on gate 71 is leaking	GS11081	PWC-71	CLOS E	ECM	9/27/22	12:41:00 PM	9/27/22	1:21:00 PM	00:40	0.00
	Comments: i found PWC tangled chain came off sprocket. re-installed chain to sprocket and untangle hose. i found PWC tangled chain came off sprocket. re-installed chain to sprocket and untangle hose.										
3617502	3617502 - PWC 71 Hose Tangle	GS11081	PWC-71	CLOS E	ECM	11/8/22	10:08:00 AM	11/8/22	10:43:00 AM	00:35	0.00
	Comments: Removed chain, reinstalled chain to motor, put chain cover back on. RTS.										
3416449	Gate 81 PWC handle broke	GS11090	PWC-81	CLOS E	ECM	2/21/22	6:00:00 AM	2/21/22	6:03:00 AM	00:03	0.00
	Comments: PWC-81 Arrived tested unit it is working fine, no leaks, handles are fine										
3433099	PWC 81 not working	GS11090	PWC-81	CLOS E	ECM	3/14/22	2:27:00 PM	3/14/22	2:35:00 PM	00:08	0.00
	Comments: untangled hose from side of spool rolled up hose and put handle back on and tested working properly										
3480424	PWC 81 leaking	GS11090	PWC-81	CLOS E	ECM	5/15/22	3:30:00 PM	5/15/22	4:00:00 PM	00:54	2.20
	Comments: pwc-81 Assisted for Natasha										
3460504	Gate 81 PWC HOSE REEL	GS11090	PWC-81	CLOS E	ECM	4/17/22	3:46:00 PM	4/17/22	4:02:00 PM	00:16	0.00
	Comments: arrived found water on and hose tangled on outside of spool turned off water And untangled hose turned on water to test no leaks wound up properly also found bolt missing from left side door check installed new										
3490564	PWC 81 leaking	GS11090	PWC-81	CLOS E	ECM	5/31/22	3:49:00 PM	5/31/22	4:18:00 PM	00:14	0.00
	Comments: pwc-81 leaking PWC was missing a O ring I put one on to stop the leaking PWC is back in service										
3513181	PWC 81 coupling to Aircraft	GS11090	PWC-81	CLOS E	ECM	6/23/22	4:29:00 AM	6/23/22	4:42:00 AM	00:13	0.00
	Comments: Entire Handle Was off from hose, Put back together tightened tightly, All functions work properly Both handle bumpers missing; New ones were put back on										
3534458	Gate 81 PWC OOS	GS11090	PWC-81	CLOS E	ECM	7/25/22	5:09:00 PM	7/25/22	5:21:00 PM	00:12	0.00
	Comments: ramp crew pulled nozzle off end of hose, reattached nozzle, tightened down clamp, ran motor through ramp crew pulled nozzle off end of hose, reattached nozzle, tightened down clamp, ran motor through flush										
3539018	WATER HOSE GATE 81	GS11090	PWC-81	CLOS E	ECM	7/30/22	4:09:00 PM	7/30/22	8:25:00 PM	00:45	354.00
	Comments: Gate-81 PWC water hose broken										

arrived at PWC 81, it's a hose leaking issue… went to the parts get a new hose, then installed and testing and back in service.

3539226	81 pwc	GS11090	PWC-81	CLOS	ECM	8/1/22	2:48:00 PM	8/1/22	2:58:00 PM	00:20	0.00

Comments: nozzle was removed from hose, put nozzle back on the hose, it functioning proper

nozzle was removed from hose, put nozzle back on the hose, it functioning proper

3547864	Gate 81 PWC HOSE	GS11090	PWC-81	CLOS	ECM	8/4/22	5:33:00 PM	8/4/22	5:50:00 PM	00:12	0.00

Comments: Gate-81 PWC hose

Arrived at gate, it's tangle hose issue… untangled/ testing the hose, then back in service.

3548388	The Pwc hose on gate 81 has a	GS11090	PWC-81	CLOS	ECM	8/11/22	8:15:00 AM	8/11/22	8:36:00 AM	00:21	0.00

Comments: fixed leak in hose and turned valve that was off to on. tested RTS

3550481	PWC-81 MISSING PIECE	GS11090	PWC-81	CLOS	ECM	8/15/22	8:48:00 AM	8/15/22	9:18:00 AM	00:30	0.00

Comments: PWC-81

Parts Not have the piece Rubber Bumper available.

3581730	PWC-81 LEAKING	GS11090	PWC-81	CLOS	ECM	9/24/22	7:18:00 PM	9/24/22	7:30:00 PM	00:24	0.00

Comments: aircraft coupling came off hose, reinstalled, verified operation

3437801	Gate 107 PWC HOSE TEAR	GS11112	PWC-108	CLOS	ECM	3/18/22	12:36:00 PM	3/18/22	1:44:00 PM	01:08	356.06

Comments: pwc108 hose its broke

Blue hose had 2 holes on it replaced it with a new hose and new clamps back in service

3469250	Gate 108 PWC	GS11112	PWC-108	CLOS	ECM	4/29/22	1:21:00 AM	4/29/22	1:36:00 AM	00:15	0.00

Comments: Gate-108 PWC

Arrived at gate, checking the PWC...it's hose tangled issue, untangled/testing the hose and back in service.

3572816	Gate 108 PWC	GS11112	PWC-108	CLOS	ECM	9/13/22	12:52:00 AM	9/13/22	1:01:00 AM	00:09	0.00

Comments: PWC 108

Main water line was shut off in cabinet. Once turned on water was flowing.

3413520	A7-2SS3-01 VFD fault	GS10422	A7-2SS3-01	CLOS	ECM	2/14/22	2:52:00 PM	2/14/22	3:05:00 PM	00:15	0.00

Comments: ECALL: motor overload, turn off disconnect box, press e-stop in/out, reset, RTS.

Turned off the disconnect box and back on, pressed the e-stop on and out, reset the asset, the overload cleared and the asset was starting

3433223	A7-2SS3-01 - VFD FAULT	GS10422	A7-2SS3-01	CLOS	ECM	3/15/22	4:10:00 PM	3/15/22	4:22:00 PM	00:20	0.00

Comments: ECALL: inspect asset and VFD no power, reset panel and VFD. overload cleared RTS

3464891	A7-2SS3-01 SE unable to clear	GS10422	A7-2SS3-01	CLOS	ECM	4/27/22	5:19:00 PM	4/27/22	5:35:00 PM	00:32	0.00

Comments: ECALL-VFD was off and switch didn't work, able to start up VFD by opening box, tested asset, RTS.

Arrived at asset, inspected photo-eyes and reflectors, upon inspection, ID VFD was off, also, ID VFD switch does not work and needs

3480294	2SS3-01 has a VFD fault which	GS10422	A7-2SS3-01	CLOS	ECM	5/14/22	9:44:00 AM	5/14/22	9:48:00 AM	00:32	0.00

Comments: Ecall : Not operating, Turned VFD back on reset asset & RTS

arrived to asset noticed VFD not on open panel turned VFD on asset back in operation monitored VFD to back plate call back in service

3484967	A7-2SS3-01- vfd disconnect	GS10422	A7-2SS3-01	CLOS	ECM	5/19/22	1:47:00 PM	5/19/22	2:00:00 PM	00:46	0.00

Comments: Ecall : VFD not resetting, Reset VFD manually & RTS, Follow needed for VFD to be replaced

arrived at asset inspected asset identified VFD switch not working needs replaced opened VFD box and manually turned on VFD tested a

3534585	A7-2SS3-01 - VFD Disconnect	GS10422	A7-2SS3-01	CLOS	ECM	7/27/22	9:48:00 AM	7/27/22	9:58:00 AM	00:38	0.00

Comments: Ecall : Jam that won't clear, Cycled power off & back on & RTS

arrived at asset inspected asset found that VFD had no power cycled power monitored asset had bags run through called back to order

3555840	A7-2SS3-01 - VFD Fault	GS10422	A7-2SS3-01	CLOS	ECM	8/27/22	4:21:00 PM	8/27/22	4:26:00 PM	00:28	0.00

Comments: Ecall : Motor O/L, Reset tripped VFD fault & RTS

arrived to asset noticed VFD display was not lit opened VFD, VFD tripped reset VFD, VFD operated asked BHS of any faults no issues

3572553	A7-2SS3-01 - VFD	GS10422	A7-2SS3-01	CLOS	ECM	9/10/22	10:24:00 AM	9/10/22	10:25:00 AM	00:01	0.00

Comments: Ecall : Disconnect won't turn on, Turned disconnect off reset & RTS

went to asset disconnect was tripped turned disconnect fully off to reset turned on asset turned on monitored for a minute called in service

3602578	A7-2SS3-01 - VFD Fault	GS10422	A7-2SS3-01	CLOS	ECM	10/22/22	9:50:00 AM	10/22/22	10:15:00 AM	00:35	0.00

Comments: Ecall : Overload, Reset motor overload & RTS

went to asset inspected found motor overload and VFD fault with sensor tech's supervision I open panel to VFD reset main switch tested

3416653	A7-2SS3-01 Multiple jams	GS10422	A7-2SS3-01	CLOS	ECM	2/23/22	4:35:00 AM	2/23/22	4:44:00 AM	00:09	0.00

Comments: Found PE needed to be adjusted. Made adjustments. RTS.

3430682	A7-2SS3-01	GS10422	A7-2SS3-01	CLOS	ECM	3/7/22	3:50:00 PM	3/7/22	4:16:00 PM	00:26	0.00

Comments: photo-eyes was loose and needed to be adjusted, after making the adjustment,monitored, RTS

arrived and inspected the asset and determined that one of the photo-eyes was loose and needed to be adjusted, after making the adjust

3446844	A7-2SS3-01 multiple jams	GS10422	A7-2SS3-01	CLOS	ECM	4/5/22	6:50:00 PM	4/5/22	7:05:00 PM	00:15	0.00

Comments: ECALL: jam already cleared had BHS send bags through, line found no issue, called back in service

went to asset, jam already cleared had BHS send bags through, line found no issue, called back in service

3500892	A7-2SS3-01 - Multiple Jam	GS10422	A7-2SS3-01	CLOS	ECM	6/6/22	4:45:00 PM	6/6/22	5:02:00 PM	00:17	0.00

Comments: ECALL: Arrived, cleared jam, returned diverter home and placed asset back in auto, RTS

Arrived, cleared jam, returned diverter home and placed asset back in auto, called back in service

3503110	A7-2SS3-01 vfd fault	GS10422	A7-2SS3-01	CLOS	ECM	6/12/22	5:59:00 AM	6/12/22	6:10:00 AM	00:11	0.00

Comments: ECALL: reset jam, called back in service

3508360	A7-2SS3-01 - VFD disconnect	GS10422	A7-2SS3-01	CLOS	ECM	6/19/22	9:24:00 PM	6/19/22	9:38:00 PM	00:14	0.00

Comments: VFD components fallen out of place in box, placed components back in proper spot,restarted, RTS

VFD components fallen out of place in box, placed components back in proper spot then restarted VFD, asset working properly, called back

3517130	2SS3-01 is	GS10422	A7-2SS3-01	CLOS	ECM	7/4/22	6:18:00 AM	7/4/22	10:00:00 AM	05:50	0.00

Comments: multiple jams

Arrived at asset. Multiple jams would not clear. Checked the photo eyes and they were good. Cycled the diverter and it jammed every time.

3539207	A7-2SS3-01 SE	GS10422	A7-2SS3-01	CLOS	ECM	8/1/22	11:48:00 AM	8/1/22	11:56:00 AM	00:12	0.00

Comments: I turned the disconnect, asset started to run, called it back in service

I turned the disconnect, asset started to run, called it back in service

3548244	A7-2SS3-01 -	GS10422	A7-2SS3-01	CLOS	ECM	8/8/22	6:05:00 PM	8/8/22	6:12:00 PM	00:07	0.00

Comments: I turned the breaker switch off and back on, reset the overload, and started it, RTS

I turned the breaker switch off and back on, reset the overload, and started it, RTS

3572640	A7-2SS3-01 -	GS10422	A7-2SS3-01	CLOS	ECM	9/11/22	6:25:00 AM	9/11/22	6:29:00 AM	00:10	0.00

Comments: Reset VFD, back in service

3599735	Simple VFD fault	GS10422	A7-2SS3-01	CLOS	ECM	10/18/22	5:47:00 AM	10/18/22	6:06:00 AM	01:02	0.00

Comments: wiped photo-eyes, went to MCP to reset overload, went back to asset, reset VFD, tested, RTS

arrived at asset, checked & wiped photo-eyes, went to MCP to reset overload, went back to asset, reset VFD, tested, RTS

3538828	A3-GC3-16 - jam	GS12026	A3-GC3-16	CLOS	ECM	7/28/22	7:39:00 PM	7/28/22	7:59:00 PM	00:20	0.00

Comments: removed bags, tested asset, called back in service

removed bags, tested asset, called back in service

3460291	TSA Recheck	GS12130	AS-4-ILRC-1	CLOS	ECM	4/15/22	5:09:00 PM	4/15/22	5:33:00 PM	00:24	0.00

Comments: ECALL- cleared e-stops & reset jam, All lanes showed clear, RTS.

3464338	RECHECK BELT	GS12130	AS-4-ILRC-1	CLOS	ECM	4/21/22	6:18:00 PM	4/21/22	6:20:00 PM	00:02	0.00

Comments: ECALL: by the time i arrived fault was cleared. tested and RTS

3464613	AS4 TSA transfer	GS12130	AS-4-ILRC-1	CLOS	ECM	4/24/22	9:11:00 PM	4/24/22	9:26:00 PM	00:15	0.00

Comments: ECALL: reset station on section 1, back in service

3478120	AS4 customs	GS12130	AS-4-ILRC-1	CLOS	ECM	5/9/22	6:30:00 PM	5/9/22	6:47:00 PM	00:17	0.00

Comments: ECALL: cleared jam on line, reset, back in service

3548131	3548131 - AS4	GS12130	AS-4-ILRC-1	CLOS	ECM	8/7/22	12:29:00 PM	8/7/22	12:45:00 PM	00:52	0.00

Comments: checked and wiped photo-eyes, ESTOPped, reset line, cleared fault, RTS

arrived at asset, checked and wiped photo-eyes, ESTOPped, reset line, cleared fault, RTS

3556182	AS4 customs	GS12130	AS-4-ILRC-1	CLOS	ECM	8/31/22	5:57:00 PM	8/31/22	6:14:00 PM	00:34	0.00

Comments: Reset e-stop. line started, call ACO to verify, all was clear, RTS.

Got there belt was not moving, notice it was e-stop, reset e-stop, line started, call AOC if everything was working, she said it was clear th

3607228	AS4 Recheck belt	GS12130	AS-4-ILRC-1	CLOS	ECM	10/27/22	6:05:00 PM	10/27/22	6:15:00 PM	00:10	0.00

Comments: reset jam, call back in service.

3420855	Gate 20 GPU is	GS10969	GPU-20	CLOS	ECM	2/24/22	6:43:00 AM	2/24/22	7:11:00 AM	00:28	0.00

Comments: Ecall : GPU not working, Problem with aircraft not GPU, RTS

(N313FR) issue was an interlock failure. Tested both cables using a test head and confirmed the tightness of the screws in the heads. Both

3376586	GPU-20	GS10969	GPU-20	CLOS	ECM	1/1/22	8:08:00 PM	1/1/22	8:18:00 PM	00:10	0.00

Comments: GPU-20

Arrived at gate, checking the GPU found out no issue. TAIL # N601NK

3390573	The PCA keeps	GS10969	GPU-20	CLOS	ECM	1/18/22	8:05:00 AM	1/18/22	9:35:00 AM	00:10	0.00

Comments: this should have been GPU 20 AOC could not change so please disregard this call on PCA-20,

Tech did walk though for GPU to check

3408665	Gate 20 GPU	GS10969	GPU-20	CLOS	ECM	2/5/22	8:01:00 AM	2/5/22	8:08:00 AM	00:07	0.00

Comments: Gpu inop

Found the gpu was plugged into a plane and running. Confirmed the plane was running off of the gpu and made sure the hoist worked.

3446557	GPU-20 NOT	GS10969	GPU-20	CLOS	ECM	4/2/22	8:36:00 PM	4/7/22	12:04:00 PM	06:58	957.17

Comments: gpu inop

Trouble shot unit needs more trouble shooting

3446643	GPU 20 inop	GS10969	GPU-20	CLOS	ECM	4/5/22	8:57:00 AM	4/5/22	8:57:00 AM	00:00	0.00

3464438	Gate 20 can't	GS10969	GPU-20	CLOS	ECM	4/23/22	6:30:00 AM	4/23/22	7:12:00 AM	00:42	0.00

Comments: Gpu hoist stop switch got stuck, open the switch box on top , un stuck back in service

3464564	Gate 20 GPU	GS10969	GPU-20	CLOS	ECM	4/24/22	11:30:00 AM	4/24/22	11:58:00 AM	00:52	0.00

Comments: From jumper and reconnected to contact block and tested several times operating properly

3469292	Gate 20 GPU	GS10969	GPU-20	CLOS	ECM	4/29/22	3:17:00 PM	4/29/22	3:52:00 PM	00:53	0.00

Comments: cable hoist will not go up

Assisted Rich

3513676	Gate 20 the gpu	GS10969	GPU-20	CLOS	ECM	6/28/22	9:06:00 AM	6/28/22	10:00:00 AM	00:54	327.80

Comments: GPU-20

Replace GPU Nose

3513841	20 gpu	GS10969	GPU-20	CLOS	ECM	6/29/22	4:56:00 PM	6/29/22	5:05:00 PM	00:18	0.00

Comments: Cable wet, won't power up, Cable dried out, cable was plugged back in & powered on, RTS.

Aircraft receptacle was all wet causing unit not to be able to connect. Once dried out, cable was plugged back in and powered on without

3530964	GPU-20 NOT WORKING	GS10969	GPU-20	CLOSE	ECM	7/19/22	2:19:00 PM	7/19/22	2:24:00 PM	00:10	0.00
	Comments:	on plane and running A = 117.8 B= 117.6 C= 117.6 readings taken from GPU on display on plane and running A = 117.8 B= 117.6 C= 117.6 readings taken from GPU on display									
3547899	Gate 20 GPU	GS10969	GPU-20	CLOSE	ECM	8/5/22	4:05:00 AM	8/5/22	4:10:00 AM	00:05	0.00
	Comments:	Gate-20 GPU arrived at gate, checking the GPU.. found out no issue. Tail N537JT									
3478215	A3-3TC8-3-DOOR wont open	GS11677	A3-3TC8-1	CLOSE	ECM	5/10/22	4:44:00 PM	5/11/22	4:37:00 PM	00:13	0.00
	Comments:	ECALL: inspected, checked asset, reset, startup, RTS									
3581771	A3-3TC8-1 not starting	GS11677	A3-3TC8-1	CLOSE	ECM	9/25/22	4:20:00 AM	9/25/22	4:29:00 AM	00:10	0.00
	Comments:	arrived at asset, inspected asset, cleared ESTOP, made sure it was working order, RTS arrived at asset, inspected asset, cleared ESTOP, made sure it was working order, RTS									
3594654	A1-1SS1-11 - encoder fault	GS12829	A1-1SS1-11	CLOSE	ECM	10/7/22	7:06:00 PM	10/7/22	7:19:00 PM	00:24	0.00
	Comments:	Ecall : Encoder fault, Fault was cleared before tech arrived & RTS arrived at asset inspected asset fault seemed to be resolved before arrival called BHS to check asset status and it was clear stayed to									
3594719	A1-1SS1-11 shaft encoder fault	GS12829	A1-1SS1-11	CLOSE	ECM	10/8/22	3:03:00 PM	10/8/22	3:33:00 PM	00:40	0.00
	Comments:	Ecall : Encoder fault, Cleaned encoder reset fault & RTS went over to A1-1SS-11 for an encoder fault E-call after I arrive to asset, I check everything before working on the encoder to make sure									
3539265	GPU 40 not working	GS13552	GPU-40	CLOSE	ECM	8/1/22	9:43:00 PM	8/1/22	10:11:00 PM	00:28	0.00
	Comments:	GPU 40 Tested unit and found no issue.									
3550416	Gate 40-GPU not working	GS13552	GPU-40	CLOSE	ECM	8/14/22	5:43:00 PM	8/14/22	5:53:00 PM	00:09	0.00
	Comments:	GPU 40 Unit was powered on and working on aircraft when we arrived.									
3594857	GPU-40 BROKEN	GS13552	GPU-40	CLOSE	ECM	10/10/22	1:43:00 PM	10/10/22	2:09:00 PM	00:52	110.00
	Comments:	found 2 saddles (GPU) were broken, replaced 2 brand new saddles for safety and normal operation found 2 saddles (GPU) were broken, replaced 2 brand new saddles for safety and normal operation									
3607432	3607432 - GPU 40 seal frayed	GS13552	GPU-40	CLOSE	ECM	10/30/22	8:09:00 AM	10/30/22	9:00:00 AM	02:06	0.01
	Comments:	cable was damaged, removed and replaced cable host cable was damaged, removed and replaced cable host									
3607615	GPU 40 problem with the raised	GS13552	GPU-40	CLOSE	ECM	10/31/22	9:04:00 PM	11/1/22	1:13:00 AM	11:29	0.00
	Comments:	plastic pressure plate for hoist was coming apart, utilized plastic for plated, bridge operated plastic pressure plate for hoist was coming apart and not engaging retract switch properly, found an old plate discontinued bridge and utilized									
3619265	Gate 40 problem with gpu	GS13552	GPU-40	CLOSE	ECM	11/11/22	10:21:00 AM	11/11/22	12:08:00 PM	01:47	27.14
	Comments:	fuses bad inside, replaced them with new, told GOAA electric of the issue, GPU OOS until fix,F/U inspected the GPU, found that some fuses were bad inside, replaced them with new ones, inspected further and found that a wire inside the									
3619427	GPU-40 WILL NOT RETRACT	GS13552	GPU-40	CLOSE	ECM	11/12/22	6:48:00 PM	11/12/22	7:38:00 PM	00:50	6.00
	Comments:	arrived and GPU hoist was not operating, needed a fuse so replaced and tested. all good									
3619585	PBB 40 GOAA Electric issue	GS13552	GPU-40	CLOSE	ECM	11/14/22	2:34:00 PM	11/14/22	2:52:00 PM	00:36	0.00
	Comments:	check if breaker was reset, unit still has issues, OOS									
3485232	3485232 - GPU-112 NO OP	GS10996	GPU-112	CLOSE	ECM	5/22/22	6:04:00 AM	5/22/22	1:59:00 PM	09:43	592.10
	Comments:	GPU-112 Arrived, unit was faulted out, took off of plane and put test head on unit. Turned on, unit gave fault code of A, which is that the voltage									
3490039	Gate 112 GPU inop	GS10996	GPU-112	CLOSE	ECM	5/27/22	10:41:00 AM	5/27/22	10:41:00 AM	00:00	0.00
	Comments:	GPU OOS, please see attached WO as JSM was already working on GPU days prior to call									
3485216	Gt 112 GPU inop	GS10996	GPU-112	CLOSE	ECM	5/22/22	12:23:00 AM	5/22/22	1:12:00 AM	00:16	0.00
	Comments:	Gate-112 GPU inop Arrived at gate, checking the GPU… finding out no power output… reset, back in service. Tail # 402AS									
3503112	Gate 112 GPU inop	GS10996	GPU-112	CLOSE	ECM	6/12/22	6:56:00 AM	6/12/22	7:09:00 AM	00:13	0.00
	Comments:	Running on arrival. While checking unit auto level alarm was going off. Cycled power pbb. RTS									
3530845	GPU-112 NOT WORKING	GS10996	GPU-112	CLOSE	ECM	7/18/22	8:21:00 AM	7/18/22	8:27:00 AM	00:06	0.00
	Comments:	GPU on plane and running on arrival, was on another ECALL									
3555848	Gate 112 GPU INOP	GS10996	GPU-112	CLOSE	ECM	8/27/22	6:28:00 PM	8/27/22	6:37:00 PM	00:09	0.00
	Comments:	GPU has no issue, aircraft N237AK									
3570586	No output power coming from GPU	GS10996	GPU-112	CLOSE	ECM	9/8/22	12:32:00 AM	9/8/22	2:16:00 AM	03:28	682.92
	Comments:	GPU-112 dropping power GPU system had no output to aircraft. Changed nose piece, then further inspected system to find that the bus discharge card had a melted									
3581648	Gate 112 GPU not working	GS10996	GPU-112	CLOSE	ECM	9/24/22	6:19:00 AM	9/24/22	6:32:00 AM	00:13	0.00
	Comments:	cable not plugged in all the way, it kept E & F fault, fully plugged cable in & turned it on, worked cable was not plugged in all the way, so it kept giving an E & F fault, fully plugged the cable in and turned it on, worked fine									

3594903	Gate 112-GPU issue	GS10996	GPU-112	CLOS E	ECM	10/10/22	9:25:00 PM	10/10/22	9:32:00 PM	00:07	0.00
	Comments: GPU 112 Unit was powered on and connected to aircraft upon arrival. No issue to report.										
3393422	Gate 35 PBB HORN	GS13524	PBB-35	CLOS E	ECM	1/21/22	11:57:00 AM	1/21/22	12:03:00 PM	00:08	0.00
	Comments: ECALL:No one was present at the bridge. Tested the bell and it worked when moving the bridge No one was present at the bridge. Tested the bell and it worked when moving the bridge and when pressing the start button.										
3469509	PBB 35 Over extended	GS13524	PBB-35	CLOS E	ECM	5/2/22	12:23:00 AM	5/2/22	12:40:00 AM	00:17	0.00
	Comments: ECALL-Found bridge extended line and activated, bypass and RTS.										
3534492	3534492 - PBB-35 Bridge won't move	GS13524	PBB-35	CLOS E	ECM	7/26/22	7:11:00 AM	7/26/22	7:15:00 AM	00:08	0.00
	Comments: Ecall : Bridge won't move, NPF bridge fully operational upon arrival & RTS on plane and in operation when I arrived										
3376613	Gate 35 PBB DOOR JAMMED	GS13524	PBB-35	CLOS E	ECM	1/2/22	6:52:00 AM	1/2/22	7:35:00 AM	00:54	0.00
	Comments: PBB-35 Arrived at bridge, tightened all screws on door handle, latch is still sticking, but door is opening and closing										
3393625	Gate 35 jetbridge will not move	GS13524	PBB-35	CLOS E	ECM	1/24/22	11:53:00 AM	1/24/22	11:56:00 AM	00:03	0.00
	Comments: ECALL:Arrived operator error										
3413158	35 jetbridge stopped short	GS13524	PBB-35	CLOS E	ECM	2/10/22	4:43:00 PM	2/10/22	4:59:00 PM	00:16	0.00
	Comments: Gate-35 Jetbridge stopped short no issues										
3416113	Canopy will not move on gate 35	GS13524	PBB-35	CLOS E	ECM	2/17/22	10:15:00 AM	2/17/22	10:29:00 AM	00:14	0.00
	Comments: Canopy wont retract Left side canopy arm was slightly stuck. Manually moved it slightly and the bridge was able to be moved. Waited for operator to move the										
3416287	Gate 35 the warning bell not	GS13524	PBB-35	CLOS E	ECM	2/19/22	6:00:00 AM	2/19/22	6:18:00 AM	00:33	0.00
	Comments: Bell not working Tested bell by pressing the start button. Bell worked when the button was pressed and when the bridge was moved.										
3420932	Gate 35 move jetway for painting	GS13524	PBB-35	CLOS E	ECM	2/25/22	9:22:00 AM	2/25/22	11:45:00 AM	00:34	0.00
	Comments: Bridge moved Moved the bridge back when the paint had dried.										
3430712	Gate 35 PBB/DAMAGE	GS13524	PBB-35	CLOS E	ECM	3/8/22	12:00:00 AM	3/8/22	12:15:00 AM	00:15	0.00
	Comments: Agent backed into tug damaging bag slide, Airfield ops have report of incident										
3460426	GATE 35 JETWAY NOT	GS13524	PBB-35	CLOS E	ECM	4/16/22	10:03:00 PM	4/16/22	10:19:00 PM	00:16	0.00
	Comments: checking the pilot console...it's oversteer issue, reset/bypass and testing,back in service.										
3460465	Gate 35 jet bridge wont move	GS13524	PBB-35	CLOS E	ECM	4/17/22	8:34:00 AM	4/17/22	8:46:00 AM	00:12	0.00
	Comments: e stop and controls were dragging on the ground wire tied up, informed United of issue										
3469330	Gate 35 Oversteer	GS13524	PBB-35	CLOS E	ECM	4/30/22	1:36:00 AM	4/30/22	1:47:00 AM	00:11	0.00
	Comments: over steer. Not an oversteer canopy down indictor was on, adjustments need to be mad to proximity Switch when flight leaves bridge is in service										
3469573	PBB 35 not working	GS13524	PBB-35	CLOS E	ECM	5/2/22	6:51:00 PM	5/2/22	7:44:00 PM	00:53	0.00
	Comments: PBB-35 Arrived at PBB, heard loud knocking sound when rotating cab. Aircraft was moved, began troubleshooting PBB. Noticed cab rotate chain was										
3485389	Gate 35-PBB wont move	GS13524	PBB-35	CLOS E	ECM	5/23/22	4:16:00 PM	5/23/22	4:23:00 PM	00:07	0.00
	Comments: Bridge was in oversteer. Bypassed out of oversteer and went back in operation.										
3490379	Gate 35 jet bridge wont move	GS13524	PBB-35	CLOS E	ECM	5/30/22	11:16:00 AM	5/30/22	11:25:00 AM	00:09	0.00
	Comments: Arrived, talk to gate agent, no issue found, operator for did not put in auto cab floor										
3507959	The Jet bridge on gate 35 will not	GS13524	PBB-35	CLOS E	ECM	6/16/22	7:59:00 AM	6/16/22	8:28:00 AM	00:07	0.00
	Comments: Was in oversteer, Bypassed until bridge could be moved, waited for op to drive bridge to plane, RTS Bridge was in oversteer. Bypassed through until the bridge could be moved normally. Waited for the operator to drive the bridge to the plane.										
3525706	PBB-35 NOT MOVING	GS13524	PBB-35	CLOS E	ECM	7/10/22	8:23:00 AM	7/10/22	8:37:00 AM	00:14	0.00
	Comments: canopy arm too far away from sensor, adjusted sensor, bridge moved to plane bridge would not move forward, no faults on screen, troubleshot, found canopy arm too far away from sensor, adjusted sensor, bridge moved										
3525972	3525972 - 35 Undetermined	GS13524	PBB-35	CLOS E	ECM	7/13/22	6:26:00 AM	7/13/22	7:00:00 AM	00:34	0.00
	Comments: conveyor belt bag slide damaged. hit by something both service stair and bridge are not damaged. conveyor belt bag slide is damaged, they hit something hard, bridge can still move and service stairs are good. called AOC and had someone										
3530619	GATE 35 DOOR HOOK MISSING	GS13524	PBB-35	CLOS E	ECM	7/15/22	11:24:00 PM	7/15/22	11:50:00 PM	00:18	0.00
	Comments: Gate-35 Door hook missing arrived at gate, it's a door hook screw missing, went to the shop get another screw, installed the door hook and back in service.										
3530706	Gate 35 PBB NO MVMT	GS13524	PBB-35	CLOS E	ECM	7/16/22	5:12:00 PM	7/16/22	5:28:00 PM	00:16	0.00
	Comments: Gate-35 PBB no mvmt arrived at gate, checking the console pilot, found out no issue.										
3570130	GATE 35 NOT MOVING	GS13524	PBB-35	CLOS E	ECM	9/3/22	12:03:00 AM	9/3/22	2:44:00 AM	05:22	55.00
	Comments: Gate-35 not moving Arrived at gate, cab was jammed going towards the left. Inspected under cab floor and found sprocket on left side broken and off chain.										
3570548	gate 35, jet bridge not moving	GS13524	PBB-35	CLOS E	ECM	9/7/22	4:23:00 PM	9/7/22	4:32:00 PM	00:09	0.00
	Comments: PBB 35										

Hoist was down partially. Once fully stowed bridge moved normally.

3585927	PBB-35 NOT MOVING	GS13524	PBB-35	CLOSED	ECM	9/30/22	3:44:00 PM	9/30/22	3:54:00 PM	00:10	0.00

Comments: Cable hoist down

3599895	Gate 35 canopy wouldn't retract	GS13524	PBB-35	CLOSED	ECM	10/19/22	2:48:00 PM	10/19/22	3:00:00 PM	00:12	0.00

Comments: Canopy wont retract

The laser sensor for the canopy was out of place. Had to move it back into position so it would let the bridge move. Bridge moved normally

3602413	PBB 35 not working	GS13524	PBB-35	CLOSED	ECM	10/20/22	10:49:00 AM	10/20/22	10:53:00 AM	00:04	0.00

Comments: arrived and jetbridge was attached to aircraft

3586046	PBB 35 Over Steer	GS13524	PBB-35	CLOSED	ECM	10/1/22	10:20:00 PM	10/1/22	11:00:00 PM	00:21	0.00

Comments: reset, bypass oversteer, verified all good

3607153	Gate 35 the bag slide is bent	GS13524	PBB-35	CLOSED	ECM	10/27/22	6:48:00 AM	10/27/22	7:01:00 AM	00:13	0.00

Comments: Bagslide bent

The bag slide at the gate is one of the automatic conveyor style slides. Jam does not work on those. Informed AOC

3385267	PBB 80 canopy wonky	GS11035	PBB-80	CLOSED	ECM	1/7/22	6:32:00 PM	1/7/22	7:13:00 PM	00:38	0.00

Comments: PBB-80 Canopy wonky

Arrived at gate, started troubleshooting canopy, tested upper and lower LS both were still okay, checked out the capacitor it ohmed out,

3534573	PBB-80 NOT MOVING	GS11035	PBB-80	CLOSED	ECM	7/27/22	6:53:00 AM	7/27/22	6:57:00 AM	00:07	0.00

Comments: Ecall : Bridge not moving, Hoist was down

3376943	80 canopy not moving and	GS11035	PBB-80	CLOSED	ECM	1/5/22	7:24:00 PM	1/5/22	8:37:00 PM	01:13	18.99

Comments: bridge 80 canopy no working

I arrived at the bridge 80 they was off loading the passengers so I should by to see the problem. The right side of the canopy was not worl

3385429	Gt 80 wont move	GS11035	PBB-80	CLOSED	ECM	1/9/22	9:44:00 PM	1/9/22	10:06:00 PM	00:23	0.00

Comments: PBB80 not moving assist chris

3390431	Gate 80 PBB	GS11035	PBB-80	CLOSED	ECM	1/16/22	10:03:00 PM	1/16/22	10:26:00 PM	00:23	0.00

Comments: ECALL:Arrived at gate, checking the bridge found no issue.

3416343	Gate 80-PBB not raise	GS11035	PBB-80	CLOSED	ECM	2/19/22	8:07:00 PM	2/19/22	8:12:00 PM	00:05	0.00

Comments: Ecall… bridge will not raise

When I arrived the bridge was already docked to British Airways G-VIIR… so I walked up the stairs and the gate agent met me up their we

3420896	PBB-80 LIGHT OUT ON	GS11035	PBB-80	CLOSED	ECM	2/24/22	5:24:00 PM	2/24/22	5:39:00 PM	00:15	0.00

Comments: PBB-80 Light out in jetway

Arrived at gate, checking the light inside bridge… finding out the two screws are missing, install the new screw into the light holder and ba

3421027	PBB-80 JETWAY FLOOR NOT	GS11035	PBB-80	CLOSED	ECM	2/26/22	4:58:00 PM	2/27/22	4:22:00 PM	01:21	0.00

Comments: jetway -80 not going up

Arrived at bridge 80 the bridge will not go up I turn it off completely and then turn it back on and still nothing so I went under the bridge an

3421100	pbb - gate 80 will not raise a/c at	GS11035	PBB-80	CLOSED	ECM	2/27/22	5:11:00 PM	2/27/22	5:29:00 PM	00:28	0.00

Comments: bridge 80 would not go up

Arrived at gate 80 I open the console door turned the small screw to got the small red light off and it went off the bridge was going up now to

3421412	80 not moving	GS11035	PBB-80	CLOSED	ECM	3/2/22	9:44:00 PM	3/2/22	9:47:00 PM	00:03	0.00

Comments: bridge 80 not moving

I arrived at gate 80 the agent was moving the bridge to the plane operator error back in service

3443226	Gate 80-PBB wont move	GS11035	PBB-80	CLOSED	ECM	3/27/22	6:59:00 PM	3/27/22	7:28:00 PM	00:29	0.00

Comments: PBB-80

Will not dock to aircraft due to slope limit PBB back in service

3446946	PBB 80 Will not move	GS11035	PBB-80	CLOSED	ECM	4/6/22	11:23:00 PM	4/6/22	11:49:00 PM	00:13	0.00

Comments: PBB-80

No issues found at time of inspection

3446947	GATE 80 MOVING BACK	GS11035	PBB-80	CLOSED	ECM	4/6/22	11:50:00 PM	4/7/22	12:00:00 AM	00:03	0.00

Comments: PBB-40

Inspected pbb for any unusual functions. Tested auto level. Retracted canopy test bring steering left/right forward and reverse. Adjust height

3455707	Gate 80-PBB agent requesting	GS11035	PBB-80	CLOSED	ECM	4/11/22	3:46:00 PM	4/11/22	3:54:00 PM	00:08	0.00

Comments: PBB-80

Arrived, requested for supervisor for training session for gate attendant

3455796	PBB 80 needs ISM to oversee	GS11035	PBB-80	CLOSED	ECM	4/12/22	2:59:00 PM	4/12/22	3:05:00 PM	00:06	0.00

Comments: SWA asked a trainer to sign off on one of there agents on operating PBB 80.

3460689	Gate 80 the bridge is not	GS11035	PBB-80	CLOSED	ECM	4/19/22	12:06:00 PM	4/19/22	12:10:00 PM	00:04	0.00

Comments: Arrived, canopy was down, pushed back, watch drive to plane

3469572	Gate 80-PBB wont move	GS11035	PBB-80	CLOSED	ECM	5/2/22	6:31:00 PM	5/2/22	6:39:00 PM	00:08	0.00

Comments: PBB-80

PBB running on arrival. Gate agent stated she cycled power and pbb began operating.

3477978	PBB - GATE 80 NOT MOVING	GS11035	PBB-80	CLOSED	ECM	5/8/22	7:35:00 PM	5/8/22	7:44:00 PM	00:09	0.00

Comments: PBB-80

Pbb inop due to canopy being down, retracted canopy. Pbb back in service. Operator error

3490622	GATE 80 ISSUE WITH WHEELS	GS11035	PBB-80	CLOSED	ECM	5/31/22	11:06:00 PM	5/31/22	11:47:00 PM	00:41	0.00

	Comments: pbb 80 not turning										
	we arrived at the bridge and the bridge will turn the to the right nor to the left we took the cover off clean it tested it the wheels are turning										
3490676	PBB-80 WILL NOT MOVE	GS11035	PBB-80	CLOSED	ECM	6/1/22	2:17:00 PM	6/1/22	2:32:00 PM	00:15	0.00
	Comments: Bridge wont move										
	No one at gate. Tested bridge and was able to do all normal functions with no issues.										
3500853	gate 80 Start up switch for control	GS11035	PBB-80	CLOSED	ECM	6/6/22	11:11:00 AM	6/6/22	11:18:00 AM	00:07	0.00
	Comments: PBB-80										
	Operator key was bent, straightened key out, checked to see key functioned correctly. Pbb back in service										
3508363	GATE 80 DOES NOT MOVE	GS11035	PBB-80	CLOSED	ECM	6/19/22	11:02:00 PM	6/19/22	11:09:00 PM	00:07	0.00
	Comments: noticed the canopy light is on, I had showed them about the light, RTS										
	arrived at gate 80 I noticed the canopy light is on, I had showed them about the light, bridge is back in service										
3513514	Gate 80 PBB OPERATOR	GS11035	PBB-80	CLOSED	ECM	6/26/22	5:25:00 PM	6/26/22	5:50:00 PM	00:50	0.00
	Comments: Bridge was so far up, caused column fault, had to loosen column switches to get bridge to move down										
	Bridge was so far up, caused column fault, had to loosen column switches to get bridge to move down										
3513529	GATE 80 DOES NOT MOVE	GS11035	PBB-80	CLOSED	ECM	6/26/22	10:24:00 PM	6/26/22	10:35:00 PM	00:22	0.00
	Comments: bridge was moving off of aircraft when we arrived, tested and parked bridge in stow box										
	bridge was moving off of aircraft when we arrived, tested and parked bridge in stow box										
3525967	GATE 80 GPU INOP	GS11035	PBB-80	CLOSED	ECM	7/13/22	12:43:00 AM	7/13/22	12:53:00 AM	00:20	0.00
	Comments: was on aircraft, aircraft mechanic verified										
3530797	Gate 80-PBB wont move	GS11035	PBB-80	CLOSED	ECM	7/17/22	7:03:00 PM	7/17/22	7:06:00 PM	00:03	0.00
	Comments: bridge not moving										
	we arrived at gate-80 it is on the plane bridge is back in service										
3530991	GATE 80 JETWAY DOES	GS11035	PBB-80	CLOSED	ECM	7/19/22	10:49:00 PM	7/19/22	10:58:00 PM	00:09	0.00
	Comments: bridge will not move										
	Arrived at gate-80 to explain that the bridge will not move e stop was down I showed them what to do and what not to do bridge is back in										
3538815	PBB canopy gate 80 will not retract	GS11035	PBB-80	CLOSED	ECM	7/28/22	5:26:00 PM	7/28/22	5:28:00 PM	00:02	0.00
	Comments: Gate-80 PBB canopy will not retrack										
	AOC canceled the e-call.										
3539425	PBB 80 canopy broken	GS11035	PBB-80	CLOSED	ECM	8/3/22	2:22:00 PM	8/3/22	3:12:00 PM	00:50	0.00
	Comments: Canopy wont work										
	Canopy wasn't retracting when the button was pushed . Inspected issue and found that kick back adjustment bracket had come loose due to										
3548069	PBB 80 jet bridge stairs	GS11035	PBB-80	CLOSED	ECM	8/6/22	5:39:00 PM	8/6/22	5:44:00 PM	00:05	0.00
	Comments: PBB-80 Jet bridge stair										
	arrived at gate, checking the bag slide chute finding out unknown individual responsible for the damaged of the bag slide chute.										
3548266	GATE 80 JETWAY NOT	GS11035	PBB-80	CLOSED	ECM	8/8/22	11:41:00 PM	8/8/22	11:52:00 PM	00:11	0.00
	Comments: PBB 80										
	Bridge wouldn't moved due to GPU hoist being down. Once hoist fully retracted bridge moved normally.										
3550176	Gate 80 PBB	GS11035	PBB-80	CLOSED	ECM	8/11/22	11:30:00 PM	8/11/22	11:34:00 PM	00:04	0.00
	Comments: Gate-80 PBB										
	arrived at gate, it's oversteer issue… reset/ bypass and testing then back in service.										
3555109	PBB 80 steering issues	GS11035	PBB-80	CLOSED	ECM	8/19/22	5:55:00 PM	8/19/22	6:05:00 PM	00:10	0.00
	Comments: PBB-80										
	arrived at gate, it's oversteer issue… reset/bypass and testing, back in service.										
3555216	GATE 80 IS MAKING NOISE	GS11035	PBB-80	CLOSED	ECM	8/20/22	10:47:00 PM	8/20/22	10:57:00 PM	00:20	0.00
	Comments: bridge-80 making sounds										
	arrived at gate-80 the noise is from the bridge when going forward backwards the bridge is all good										
3555443	PBB 80 wheels not turning	GS11035	PBB-80	CLOSED	ECM	8/23/22	2:07:00 PM	8/23/22	2:15:00 PM	00:08	0.00
	Comments: PBB-80										
	Reset , wheels turning.										
3555536	gate 80 jet wheels not moving in circle	GS11035	PBB-80	CLOSED	ECM	8/24/22	3:39:00 PM	8/24/22	3:43:00 PM	00:04	0.00
	Comments: Bridge wheels wont move										
	Bridge was fully connected to a plane and passengers were getting off when I arrived.										
3570297	PBB 80 not moving	GS11035	PBB-80	CLOSED	ECM	9/4/22	4:50:00 PM	9/4/22	4:57:00 PM	00:06	0.00
	Comments: PBB 80										
	Bridge wouldn't move due to hoist being partially down. Once fully stowed bridge moved normally.										
3577324	Gate 80 move jetbridge	GS11035	PBB-80	CLOSED	ECM	9/16/22	10:02:00 AM	9/16/22	10:16:00 AM	00:14	0.00
	Comments: Moved the bridge (with Blakley spotting) so a dumpster could be moved, moved back into stow box										
	Moved the bridge (with Blakley spotting) so a dumpster could be moved, moved bridge back into stow box										
3550318	Gate 80-PBB wont move	GS11035	PBB-80	CLOSED	ECM	8/13/22	9:47:00 PM	8/13/22	9:58:00 PM	00:17	0.00
	Comments: bridge-80 not moving										
	I arrived at gate-80 plane is at the gate waiting I drove the bridge did not find no problem with the bridge all good										
3586038	PBB-80 REVERSE	GS11035	PBB-80	CLOSED	ECM	10/1/22	8:37:00 PM	10/1/22	8:41:00 PM	00:04	0.00
	Comments: PBB-80										
	arrived at gate, checking the pilot console, found out no issue.										
3595109	PBB 80 not moving backward	GS11035	PBB-80	CLOSED	ECM	10/12/22	4:11:00 PM	10/12/22	4:20:00 PM	00:09	0.00

Comments: PBB 80
Cable hoist was down causing bridge not to move. Once fully up bridge moved normally.

3603055	PBB 80 wont move forward	GS11035	PBB-80	CLOS	ECM	10/26/22	9:07:00 PM	10/27/22	3:00:00 PM	23:41	406.52

Comments: sprocket and bearings are bent and need changed, replaced bad bearings and greased chain. RTS
left side wheel won't move, checked and ensure getting proper voltage, be on safe side need to change brake relay, possible bad motor.

receive pass down, check controls to wheel bogie and did not see anything unusual. left motor was activating. took off chain guard and

replace all 4 bearings and put 2 known good tires from behind shop onto the bridge. RTS

3619673	gate 80 auto level issue	GS11035	PBB-80	CLOS	ECM	11/15/22	4:50:00 PM	11/15/22	5:00:00 PM	00:10	0.00

Comments: Auto level turned on wrong, reset auto level, RTS.

3619679	gate 80 vertical drive issue	GS11035	PBB-80	CLOS	ECM	11/15/22	6:57:00 PM	11/15/22	7:36:00 PM	01:05	0.00

Comments: Reset sensors to clear fault, bridge too close to plane, pull plane back to reset auto level, RTS.

3619686	PBB-80 canopy issues	GS11035	PBB-80	CLOS	ECM	11/15/22	10:26:00 PM	11/15/22	10:53:00 PM	00:27	0.00

Comments: Canopy is fine, concern with auto level pushing bridge away from gate, a. level working normally RTS

3477721	Gate 93 PBB	GS11049	PBB-93	CLOS	ECM	5/5/22	10:15:00 PM	5/5/22	10:24:00 PM	00:09	0.00

Comments: Gate-93 PBB
Arrived at gate, finding out the screw is missing in the metal connected into the carpet, install a new screw to the metal and it's good to go...

3503556	93 not moving	GS11049	PBB-93	CLOS	ECM	6/15/22	6:42:00 PM	6/15/22	6:49:00 PM	00:14	0.00

Comments: Ecall : Not working, Released E-stop button reset fault on bridge & RTS
we arrived at the gate-93 the e-stop button was down I pulled it up got the bridge moving back in service

3433203	PWC 93 NOT WORKING	GS11049	PBB-93	CLOS	ECM	3/15/22	1:47:00 PM	3/15/22	2:12:00 PM	00:25	0.00

Comments: PWC INOP nozzle was off reinstalled and RTS

3460743	PBB 93 auto level issue	GS11049	PBB-93	CLOS	ECM	4/19/22	9:34:00 PM	4/19/22	9:44:00 PM	00:10	0.00

Comments: PBB-93
Tested auto level. Check times. No issues found back in service

3469352	Gate 93 pwc hose in tangles	GS11049	PBB-93	CLOS	ECM	4/30/22	8:05:00 AM	4/30/22	8:31:00 AM	00:26	0.00

Comments: hose tangled
The hose was tangled at the very back of the reel. Had to take the hose off of the reel and slowly roll it back out until the hose was fully off

3538748	Gate 93 issues with the autolevel	GS11049	PBB-93	CLOS	ECM	7/28/22	7:44:00 AM	7/28/22	8:05:00 AM	00:21	0.00

Comments: auto level issue
The bridge floor was almost touching the plane door. Retracted the canopy and lowered the bridge. Turned on the auto level and tested it, it

3538869	PBB-93 AUTO LEVEL	GS11049	PBB-93	CLOS	ECM	7/29/22	8:56:00 AM	7/29/22	8:57:00 AM	00:01	0.00

Comments: auto level was on aircraft and was functioning properly.

3555264	cancelled	GS11049	PBB-93	CLOS	ECM	8/21/22	5:56:00 PM	8/21/22	5:56:00 PM	00:00	0.00

3556093	Gate 93-PBB wont move WO	GS11049	PBB-93	CLOS	ECM	8/30/22	6:36:00 PM	8/30/22	6:43:00 PM	00:07	0.00

Comments: PBB 93
Hoist was partially down causing bridge not too move. Once fully stowed bridge moved normally.

3572706	93 making beepin noise	GS11049	PBB-93	CLOS	ECM	9/11/22	8:47:00 PM	9/11/22	9:03:00 PM	00:16	0.00

Comments: PBB 93
Noise was auto level alarm. Just needed to be reset. No further issues.

3581884	gate 93 jet bridge doors has screws	GS11049	PBB-93	CLOS	ECM	9/25/22	7:53:00 PM	9/25/22	8:08:00 PM	00:14	0.00

Comments: PBB 93
Found some screws loose on door hinges going into building which is a GOAA maintenance/security issue. Called AOC and let them know.

3599590	Gate 93-PBB wont move	GS11049	PBB-93	CLOS	ECM	10/16/22	1:29:00 PM	10/16/22	1:34:00 PM	00:15	0.00

Comments: found oversteer, override the bridge in able to go back to normal operation
found oversteer, override the bridge in able to go back to normal operation

3607331	PBB-93 CANOPY WILL NOT	GS11049	PBB-93	CLOS	ECM	10/29/22	12:09:00 AM	10/29/22	12:17:00 AM	00:08	0.00

Comments: PBB-93 canopy will not extended fully
arrived at gate, it's canopy issue.. checking the limit switch then reset and testing, back in service.

3607344	Gate 93 canopy not moving down	GS11049	PBB-93	CLOS	ECM	10/29/22	6:30:00 AM	10/29/22	8:44:00 AM	01:44	0.00

Comments: left side not extend but retract, troubleshot,boarding,loose connection,lubricate,tested,RTS
the left side would not extend but would retract, troubleshot the issue but had to stop when passengers were going to board the bridge,

3607353	duplicate	GS11049	PBB-93	CLOS	ECM	10/29/22	6:30:00 AM	10/29/22	6:30:00 AM	00:00	0.00

3607422	PBB-93 NOT MOVING	GS11049	PBB-93	CLOS	ECM	10/30/22	6:50:00 AM	10/30/22	6:55:00 AM	00:30	0.00

Comments: reset bridge, turned bridge on & off,moved without a problem
reset bridge, turned bridge on & off, then had operator steer bridge to the plane, bridge moved without a problem

3607565	Gate 93 Canopy is not moving	GS11049	PBB-93	CLOS	ECM	10/31/22	11:30:00 AM	10/31/22	11:44:00 AM	00:14	0.00

Comments: reset bridge, canopy and bridge back in normal op

3619478	PBB-93 WILL NOT MOVE	GS11049	PBB-93	CLOS	ECM	11/13/22	10:57:00 AM	11/13/22	11:00:00 AM	00:03	0.00

Comments: Hoist was down, raised hoist, RTS

3619562	PBB-93 CANOPY BROKEN 1 SIDE	GS11049	PBB-93	CLOS	ECM	11/14/22	11:23:00 AM	11/14/22	11:44:00 AM	00:52	0.00

Comments: removed actuator cover, cleaned connections on capacitor and I started working needs now capacitor

3398341	PCA-24 NOT THRNING ON	GS14447	PCA-24	CLOS E	ECM	1/27/22	2:48:00 PM	1/27/22	4:47:00 PM	04:13	0.00
	Comments: ECALL: Tested unit & wouldn't start. Main board is not taking program. Left Portable 2 @ gate.										
3460819	24 pca hose has a hole	GS14447	PCA-24	CLOS E	ECM	4/20/22	5:32:00 PM	4/20/22	6:25:00 PM	00:53	198.00
	Comments: Torn air hose										
	Upon arrival, the unit was found on and the air hose connected. There was a tear found in the air hose when inspected. A 10 ft. air hose was										
3464870	24 pca blowing hc and will not shut	GS14447	PCA-24	CLOS E	ECM	4/27/22	2:55:00 PM	4/27/22	4:30:00 PM	02:15	3.63
	Comments: ECALL-Reset the board, ran unit, tested the op and temps. Disch. 39* & Aircraft 44*. RTS.										
	Arrived and found condenser fan running with unit off. We reset the bard by cycling power at the main breaker. After reset it we ran the unit										
	Aircraft 44*										
3413747	Gate 24 PCA is blowing ho	GS14447	PCA-24	CLOS E	ECM	2/16/22	11:46:00 AM	2/16/22	12:23:00 PM	00:37	0.00
	Comments: Blowing warm										
	Arrived at gate and found unit blowing warm air. Open electrical cabinet and found both stages compressors off. No faults on the VFD's.										
3469487	Gate 24 PCA INOP	GS14447	PCA-24	CLOS E	ECM	5/1/22	4:31:00 PM	5/1/22	4:41:00 PM	00:10	0.00
	Comments: pca inop.										
	Upon arrival, the unit was connected to the aircraft. Electrical panel was opened and there were no tripped breakers or vfd faults. Only one										
3500394	PCA gate 24 blowing ho	GS14447	PCA-24	CLOS E	ECM	6/2/22	8:16:00 PM	6/2/22	9:45:00 PM	03:05	0.00
	Comments: bad transducer										
	Upon arrival there was a portable unit at the pca. The pca was set to nb and vent, which explains why it was blowing hot. So we reset the										
3517352	PCA 24 holes in hose	GS14447	PCA-24	CLOS E	ECM	7/5/22	8:01:00 PM	7/5/22	8:27:00 PM	00:58	420.00
	Comments: Air hose										
	Upon arrival the unit was off and disconnected. There was a tear in the air hose. A 10 ft. air hose was brought from the parts room and was										
3530685	PCA ON GATE 24 NOT	GS14447	PCA-24	CLOS E	ECM	7/16/22	2:16:00 PM	7/16/22	3:30:00 PM	01:14	0.00
	Comments: Unit working on one compressors, check tripped breakers, Reset PCA, RTS.										
	Unit working on one compressors checked for tripped breakers all connection tight, reset PCA. Unit working properly.										
3547837	PCA-24 WILL NOT TURN OFF	GS14447	PCA-24	CLOS E	ECM	8/4/22	1:25:00 PM	8/4/22	1:50:00 PM	00:50	0.00
	Comments: Turned off the main breaker because I was having a problem with programming it, reset it, 40*, RTS.										
	PCA won't turn off, I turned off the main breaker because I was having a problem with programming it, reset it, now working good. 40*.										
3548033	Gate 24 the pca hose has a hol	GS14447	PCA-24	CLOS E	ECM	8/6/22	11:30:00 AM	8/6/22	12:11:00 PM	01:21	201.22
	Comments: ecall-24										
	Heavy rain at the time of the ecall labor on ecall suspended on ecall until weather clears up.										
3586043	Gate 24-PCA issue	GS14447	PCA-24	CLOS E	ECM	10/1/22	9:27:00 PM	10/1/22	9:39:00 PM	00:12	0.00
	Comments: pca issue										
	No issue was specified in the ecall, or over the radio. Upon arrival unit was running and discharging 37.7 degrees. Unit called back into service.										
3624350	PCA-24 HOLE ON HOSE	GS14447	PCA-24	CLOS E	ECM	11/19/22	8:59:00 AM	11/19/22	9:29:00 AM	00:30	336.63
	Comments: Broken hose										
	Upon arrival found unit working attached to aircraft. After inspection found a 20ft section hose broken leaking air flow. Went to parts room,										
3385428	GT 34 GPU keeps droppin	GS10978	GPU-34	CLOS E	ECM	1/9/22	9:31:00 PM	1/9/22	9:42:00 PM	00:11	0.00
	Comments: GPU-34 dropping. test unit with test head, all voltages good, cable head is good										
	This aircraft is on portable Return to service										
3460185	GPU-34 NOT WORKING	GS10978	GPU-34	CLOS E	ECM	4/14/22	6:12:00 PM	4/14/22	6:16:00 PM	00:04	0.00
	Comments: GPU-34 not working										
	Arrived at gate, checking the GPU… found out no issue.										
3460348	Gate 34 the gpu is not working	GS10978	GPU-34	CLOS E	ECM	4/16/22	7:46:00 AM	4/16/22	7:53:00 AM	00:07	0.00
	Comments: gpu-34										
	arrived at gate 34 GPU wasn't working, tested GPU work fine, clean up the plug it was humid , plugged back into aircraft didn't took it, tes										
3469315	GPU - GATE 34 INOP	GS10978	GPU-34	CLOS E	ECM	4/29/22	6:21:00 PM	4/29/22	6:28:00 PM	00:07	0.00
	Comments: GPU inop GPuwas working when i arrived, light on aircraft inop Spirit N522NK										
3469755	pbb 34 will not move	GS10978	GPU-34	CLOS E	ECM	5/4/22	10:27:00 PM	5/5/22	1:42:00 AM	03:15	210.77
	Comments: PBB-34										
	Arrived to PBB and notice it was on am oversteer. Bypass oversteer and noticed PBB drifting instead of driving forward. Tried cycling power,										
3502864	GPU-34 NOT WORKING	GS10978	GPU-34	CLOS E	ECM	6/9/22	7:51:00 PM	6/9/22	8:00:00 PM	00:09	0.00
	Comments: GPU-34 not working										
	arrived at gate, checking the GPU… found out no issue. Tail # N950NK										
3502981	Gate 34-GPU not working	GS10978	GPU-34	CLOS E	ECM	6/10/22	8:59:00 PM	6/10/22	9:15:00 PM	00:16	0.00
	Comments: Gate-34 GPU not working										
	Arrived at gate, checking the GPU…found out no issue. Tail # N912NK										
3503337	Gate 34 the gpu is not working	GS10978	GPU-34	CLOS E	ECM	6/14/22	7:40:00 AM	6/14/22	8:00:00 AM	00:20	0.00
	Comments: Reset GPU										
3516835	The GPU on gate 34 will not turn on	GS10978	GPU-34	CLOS E	ECM	7/1/22	8:02:00 AM	7/1/22	8:15:00 AM	01:53	165.00
	Comments: saddles worn out, wait till plane left and replaced saddle clamps for GPU after plane left										
3516861	Gate 34 GPU INOP	GS10978	GPU-34	CLOS E	ECM	7/1/22	2:07:00 PM	7/1/22	2:11:00 PM	00:04	0.00
	Comments: Gpu inop										
	Cable wasn't even plugged in and it wasn't lowered all the way. Plugged it in, turned it on and it worked fine.										

3516688	GPU 34 Will not start	GS10978	GPU-34	CLOSED	ECM	6/30/22	4:54:00 AM	6/30/22	5:03:00 AM	00:09	0.00
	Comments: Gpu wont turn on Gpu cable wasn't even lowered. Had to lower it down and the. Tested it on a test head. It worked on that so I plugged it into the plane.										
3517243	34 gpu	GS10978	GPU-34	CLOSED	ECM	7/4/22	9:12:00 PM	7/4/22	9:33:00 PM	00:42	0.00
	Comments: gpu would not connect to aircraft, put on test head and verified unit working properly, problem was gpu would not connect to aircraft, put on test head and verified unit working properly, problem was on aircraft side										
3517291	3517291 - GPU-34 NO OP	GS10978	GPU-34	CLOSED	ECM	7/5/22	6:09:00 AM	7/5/22	6:23:00 AM	00:14	0.00
	Comments: gpu-34 not working arrived at gate-34 for the gpu I and spirit supervisor look at the aircraft I tested the gpu and got good results it's the aircraft that is not taking										
3531003	GPU 34 inop	GS10978	GPU-34	CLOSED	ECM	7/20/22	4:32:00 AM	7/20/22	4:47:00 AM	00:15	0.00
	Comments: gpu-34 not working Arrived at the gpu-34 they had a portable hook to the plane I tested the gpu and got good reading on it gpu-34 is working properly										
3531048	GPU-34 CAUSED ISSUE LAST	GS10978	GPU-34	CLOSED	ECM	7/20/22	2:29:00 PM	7/20/22	2:39:00 PM	00:10	0.00
	Comments: Tested all functions of GPU & all working well. NPF. RTS.										
3548203	GPU-34 NOT WORKING	GS10978	GPU-34	CLOSED	ECM	8/8/22	9:51:00 AM	8/8/22	9:58:00 AM	00:07	0.00
	Comments: PBB-34 GPU signal fault , I reset GPU.										
3570127	GPU-34 inop	GS10978	GPU-34	CLOSED	ECM	9/2/22	11:36:00 PM	9/2/22	11:39:00 PM	00:03	0.00
	Comments: GPU-34 inop arrived at gate, checking the GPU using the test head… the output voltage and E&F reading is accurate. Tail # N659NK										
3607705	GPU-34 NOT WORKING	GS10978	GPU-34	CLOSED	ECM	11/1/22	11:27:00 PM	11/1/22	11:35:00 PM	00:16	0.00
	Comments: Unit was powered on and working on Aircraft, RTS.										
3393320	Gate 54 PWC CABINET	GS13841	PWC-54	CLOSED	ECM	1/20/22	6:51:00 AM	1/20/22	7:09:00 AM	00:18	0.00
	Comments: pwc- 54 Pwc nozzle tip came off nozzle, the tip was in good condition,put it back on it , and back in service no leaks										
3443187	Gate 54 PWC leaking	GS13841	PWC-54	CLOSED	ECM	3/27/22	7:05:00 AM	3/27/22	7:13:00 AM	00:08	0.00
	Comments: arrived and found water shut off on back of cabinet turned on and found back flow inside Unit leaking we do not repair backflows that is goaa water or ouc unit operates properly with no leaks to hose or nozzle										
3477886	3477886 - PWC 54 - Hose Nozzle	GS13841	PWC-54	CLOSED	ECM	5/8/22	6:07:00 AM	5/8/22	6:41:00 AM	00:33	288.83
	Comments: went to American ops office to get coupler which was bad so went to parts and picked up new One installed coupler on nozzle and tested no leaks on hose or nozzle but backflow in cabinet is leaking rinsed inside and under cabinet										
3477957	PWC - GATE 54 WATER WON'T	GS13841	PWC-54	CLOSED	ECM	5/8/22	4:29:00 PM	5/8/22	4:36:00 PM	00:07	0.00
	Comments: PWC-53 Back flow valve was shut off I'm the rear of cabinet. Turned it back on PWC back in service										
3430330	Gate 54 PWC LEAK	GS13841	PWC-54	CLOSED	ECM	3/3/22	12:07:00 PM	3/3/22	12:24:00 PM	00:17	0.00
	Comments: ECALL: PWC -58 & PWC-54 leaking and backflow,nformed AOC of all of this and had them contact GOAA Original call was for PWC-56 but that doesn't exist. Checked PWC-58 and found that it was leaking from the backflow. Was approached by										
3508559	Gate 54 PWC Hose	GS13841	PWC-54	CLOSED	ECM	6/21/22	4:14:00 AM	6/21/22	4:32:00 AM	00:33	0.00
	Comments: Arrived, found leak cut off 7 ft of hose, it is not leaking no more										
3513229	Gate 54 Pipe is leaking in cabinet	GS13841	PWC-54	CLOSED	ECM	6/23/22	12:19:00 PM	6/23/22	12:31:00 PM	00:12	0.00
	Comments: Pipe in pwc that is leaking is the backflow. informed GOAA maintenance The pipe in question that was leaking is the back flow which is a goaa maintenance issue. They have been notified multiple times but have yet										
3531063	54 pwc	GS13841	PWC-54	CLOSED	ECM	7/20/22	3:55:00 PM	7/20/22	4:19:00 PM	00:24	0.00
	Comments: pwc-54 leaking water Arrived at the PWC-54 the leaking water is coming from the back flow goaa maintenance has to come and fix the PWC is good										
3548262	GATE 54 PWC	GS13841	PWC-54	CLOSED	ECM	8/8/22	10:33:00 PM	8/8/22	10:42:00 PM	00:09	317.60
	Comments: PWC 54 Nozzle was missing O-ring causing there not to be a good seal on aircraft. Also cap assembly was missing. Replaced with new cap.										
3555414	PWC-54 LEAKING	GS13841	PWC-54	CLOSED	ECM	8/23/22	7:53:00 AM	8/23/22	8:06:00 AM	00:13	0.00
	Comments: PWC- 54 Repair Leak.										
3577488	Gate 54 PWC hose cant extend	GS13841	PWC-54	CLOSED	ECM	9/18/22	12:38:00 PM	9/18/22	12:49:00 PM	00:11	0.00
	Comments: untangled hose, tested, RTS										
3585995	Gate 54 PWC there's no water	GS13841	PWC-54	CLOSED	ECM	10/1/22	8:22:00 AM	10/1/22	8:40:00 AM	00:18	0.00
	Comments: hose not working since it tuned off at backflow,turned it on,flowed normally,backflow shootout water hose was not working because the water was turned off at the back flow turned it on and the water flowed normally, the backflow was										
3586031	PWC-54 HOSE DOES NOT	GS13841	PWC-54	CLOSED	ECM	10/1/22	6:51:00 PM	10/1/22	8:00:00 PM	01:09	354.00
	Comments: PWC hose did not meet standard length, replaced hose and verified operation PWC hose did not meet standard length, replaced hose and verified operation										
3586144	gate 54 water hose not reaching	GS13841	PWC-54	CLOSED	ECM	10/2/22	5:24:00 PM	10/2/22	5:32:00 PM	00:07	0.00
	Comments: hose sticking out, repositioned hose, hose door closes properly, RTS										
3594853	PWC-54 NO WATER	GS13841	PWC-54	CLOSED	ECM	10/10/22	11:36:00 AM	10/10/22	11:53:00 AM	00:17	0.00
	Comments: valve closed kinked tangle, hole in hose, cut short piece of hose, untangled, opened hose,RTS found PWC valve was closed kinked tangle and a hole in the hose, cut short piece of hose, untangled, opened hose valve for normal operation										

3602896	PWC 54 hose broken	GS13841	PWC-54	CLOS	ECM	10/25/22	1:26:00 PM	10/25/22	1:44:00 PM	00:18	506.14
	Comments: replaced hose nose assembly on PWC										
3602961	3602961 - PWC 54 Hose tangle	GS13841	PWC-54	CLOS	ECM	10/26/22	8:23:00 AM	10/26/22	8:45:00 AM	00:22	0.00
	Comments: found PWC tangled/hose shredding. cut short piece of hose and untangle hose. normal operation.										
3617496	Gate 54 PWC hose came off	GS13841	PWC-54	CLOS	ECM	11/2/22	9:17:00 AM	11/2/22	9:34:00 AM	00:17	0.00
	Comments: Remove handle from hose, feed it through tracks reconnected hose to handle, RTS.										
3393464	Gate 125 PWC	GS11122	PWC-125	CLOS	ECM	1/22/22	12:47:00 AM	1/22/22	1:38:00 AM	00:49	511.35
	Comments: ECALL:Bad PWC nozzle… replaced with new from parts RTS.										
3469451	3469451 - PWC 125 Hole in hose	GS11122	PWC-125	CLOS	ECM	5/1/22	9:00:00 AM	5/1/22	9:10:00 AM	00:10	0.00
	Comments: arrived and found water on and nothing leaking checked 127 pwc and found hole In hose 10 feet in removed nozzle and cut off past hole and reinstalled nozzle tightened clamp and tested no more leaking										
3490304	Gate 125-PWC hose broken	GS11122	PWC-125	CLOS	ECM	5/29/22	3:21:00 PM	5/29/22	3:29:00 PM	00:08	0.00
	Comments: loosened hose clamp put nozzle back on and tightened hardware, tested no leaks loosened hose clamp put nozzle back on and tightened hardware, tested no leaks										
3390453	3390453 - Gate 10 - Bridge won't	GS13514	PBB-10	CLOS	ECM	1/17/22	6:42:00 AM	1/17/22	6:49:00 AM	00:07	0.00
	Comments: PBB-10 Arrived, gate agent said bridge would not move forward to move bridge closer to plane. Gpu hoist was down, stated that the bypass button										
3534552	10 not moving	GS13514	PBB-10	CLOS	ECM	7/26/22	8:46:00 PM	7/26/22	8:55:00 PM	00:18	0.00
	Comments: Ecall : Won't move, Bridge fully operational moved backward & forward & RTS bridge was fully retracted on stop switch moved stick forward and backed up into box										
3420968	10 showing fault on screen	GS13514	PBB-10	CLOS	ECM	2/25/22	9:13:00 PM	2/25/22	9:13:00 PM	00:00	0.00
	Comments: JSM never heard call come through on radio.										
3430476	Gate 10	GS13514	PBB-10	CLOS	ECM	3/4/22	11:34:00 PM	3/4/22	11:39:00 PM	00:11	0.00
	Comments: PBB 10 Reset VFD fault										
3430478	Gate 10 PBB	GS13514	PBB-10	CLOS	ECM	3/5/22	12:02:00 AM	3/5/22	12:10:00 AM	00:08	0.00
	Comments: Gate-10 PBB Arrived at gate, checking the pilot console… found out no issue.										
3430526	Gt 10	GS13514	PBB-10	CLOS	ECM	3/5/22	5:31:00 PM	3/5/22	5:40:00 PM	00:09	0.00
	Comments: Gate-10 Arrived at gate, checking the pilot console… found out no issue.										
3438001	Gate 10-PBB not moving	GS13514	PBB-10	CLOS	ECM	3/20/22	2:26:00 PM	3/20/22	2:38:00 PM	00:19	0.00
	Comments: arrived bridge showing vfd1 fault shut down until vfds cleared then restarted Nad stayed with gate agent until he docked with plane										
3442951	GATE 10 LIGHTS IN	GS13514	PBB-10	CLOS	ECM	3/24/22	10:41:00 PM	3/24/22	10:46:00 PM	00:05	0.00
	Comments: Gate-10 Lights in jetbridge are out Arrived at gate, checking the lights finding out the breaker for the lights are off..reset and testing, then back in service.										
3443243	PBB 10 Will not move	GS13514	PBB-10	CLOS	ECM	3/27/22	11:32:00 PM	3/27/22	11:40:00 PM	00:08	0.00
	Comments: PBB-10 PBB was inop due to GPU cable being in down position prevent PBB from maneuvering										
3443316	10 not moving	GS13514	PBB-10	CLOS	ECM	3/28/22	2:33:00 PM	3/28/22	2:44:00 PM	00:11	0.00
	Comments: PBB-10 Arrived bridge in left steer limit, bypass to get out watch drive up to plane										
3443441	PBB-10 NOT MOVING	GS13514	PBB-10	CLOS	ECM	3/29/22	3:35:00 PM	3/29/22	3:39:00 PM	00:04	0.00
	Comments: PBB-10 Arrived, plane was parked on gate, they were unloading, no issue foumd										
3455919	10 auto level alarming	GS13514	PBB-10	CLOS	ECM	4/13/22	6:46:00 PM	4/13/22	6:55:00 PM	00:09	0.00
	Comments: Gate-10 Auto level alarming Arrived at gate, checking the auto level... found out no issue.										
3460635	10 power in bridge shut off	GS13514	PBB-10	CLOS	ECM	4/18/22	8:11:00 PM	4/18/22	8:18:00 PM	00:07	0.00
	Comments: Console door was not making good contact with interlock switch. Tightened interlock switch pbb RTS										
3460645	Gate 10 PBB	GS13514	PBB-10	CLOS	ECM	4/18/22	11:18:00 PM	4/18/22	11:52:00 PM	00:34	0.00
	Comments: Adjusted screw on interlock switch for proper engagement with console door.										
3469690	Gate 10 JB is not Working	GS13514	PBB-10	CLOS	ECM	5/4/22	7:33:00 AM	5/4/22	7:47:00 AM	00:17	0.00
	Comments: PBB-10 Arrived, found issue, door handle to ramp side is broken, informed AOC that is a goaa maintenance issue, no other problem found										
3390450	3390450 - GPU 10 not taking	GS13514	PBB-10	CLOS	ECM	1/17/22	6:09:00 AM	1/17/22	6:22:00 AM	00:13	0.00
	Comments: ECALL:Tested gpu hoist up and down, multiple times no issue found, tested, no issue found										
3460492	Gate 10 PBB FAULT	GS13514	PBB-10	CLOS	ECM	4/17/22	1:53:00 PM	4/17/22	2:08:00 PM	00:15	0.00
	Comments: inspected, No issue found										
3469677	GATE 10 SERVICE STAIR	GS13514	PBB-10	CLOS	ECM	5/4/22	12:16:00 AM	5/4/22	7:33:00 AM	00:14	0.00
	Comments: pbb-10 Issue is with simplex lock.										

3489969	10 not moving in	GS13514	PBB-10	CLOS	ECM	5/26/22	3:05:00 PM	5/26/22	3:25:00 PM	00:20	0.00
	Comments: Bridge was on a plane when I arrived and won't be leaving until 1620										
3490732	PBB 10 wall pane	GS13514	PBB-10	CLOS	ECM	6/1/22	8:32:00 PM	6/1/22	8:48:00 PM	00:16	0.00
	Comments: pbb-10 wall panel falling off we arrived at gate 10 the wall panel is good not the issue it was the curtain is the cab area so we went and pulled it back in place back in										
3503169	Gate 10 PBB NO	GS13514	PBB-10	CLOS	ECM	6/12/22	8:35:00 PM	6/12/22	8:44:00 PM	00:09	0.00
	Comments: ground crew had gpu down & hook to plane gate agent ask to unhook to move bridge, RTS arrived at gate-10 the agent told me that the ground crew had the gpu down and hook to the plane gate agent told them to unhook so he can										
3508421	Gate 10 PBB NO	GS13514	PBB-10	CLOS	ECM	6/20/22	1:46:00 PM	6/20/22	1:54:00 PM	00:08	0.00
	Comments: arrived and found bridge connected to plane talked to agent she said her manager came Down and was able to dock bridge to plane										
3508564	3508564 - Gate	GS13514	PBB-10	CLOS	ECM	6/21/22	6:13:00 AM	6/21/22	6:25:00 AM	00:12	6.76
	Comments: cable was not up all the way and bridge was in a retract, put gpu hoist up and bypass bridge, RTS										
3513580	The jet bridge on	GS13514	PBB-10	CLOS	ECM	6/27/22	1:04:00 PM	6/27/22	1:07:00 PM	00:03	0.00
	Comments: bridge 10 not moving Gpu cable was down that's why bridge was not moving gate 10 back I. Service										
3530604	10 not moving	GS13514	PBB-10	CLOS	ECM	7/15/22	6:00:00 PM	7/15/22	6:14:00 PM	00:14	0.00
	Comments: Gate-10 not moving arrived at gate, the bridge was in operation.. tested and verified.										
3550598	PBB-10 RE	GS13514	PBB-10	CLOS	ECM	8/16/22	10:17:00 AM	8/16/22	10:30:00 AM	00:13	0.00
	Comments: PBB-10 Put the wheels inside the box.										
3550589	Gate 10 move	GS13514	PBB-10	CLOS	ECM	8/16/22	8:25:00 AM	8/16/22	8:30:00 AM	00:05	0.00
	Comments: move bridge for painters										
3585902	PBB 10 piece of	GS13514	PBB-10	CLOS	ECM	9/30/22	1:40:00 PM	9/30/22	2:10:00 PM	00:30	0.00
	Comments: cab curtain coming loose, repositioned and got on tracks										
3594590	Gate 10 There's a	GS13514	PBB-10	CLOS	ECM	10/7/22	8:08:00 AM	10/9/22	8:45:00 AM	02:24	0.00
	Comments: multiple issues with cab curtain and auto level wheel. repair as needed bridge never fully OOS called for gap between wall and floor, check bridge and only issue was cab curtain slightly off track, bent back later and fixed it when no plane Arrived at the gate, it's auto level wheel issue… adjust and testing then back in service. Arrived at the gate, it's auto level wheel issue… adjust and testing then back in service. found a hole in cab curtain, wait for plane to leave and fixed the cab curtain for safety issue.										
3594674	Gate 10 PBB	GS13514	PBB-10	CLOS	ECM	10/8/22	1:44:00 AM	10/8/22	1:44:00 AM	00:00	0.00
	Comments: Gate-10 PBB auto level arrived at gate, adjusted the auto level mechanical parts, tested up and down direction, back in service.										
3599464	GATE 10	GS13514	PBB-10	CLOS	ECM	10/14/22	10:24:00 PM	10/14/22	10:56:00 PM	00:38	0.00
	Comments: no issue, inspected joystick and moved bridge, no sign of drifting no issue, inspected joystick and moved bridge, no sign of drifting										
3602430	Gate 10-PBB	GS13514	PBB-10	CLOS	ECM	10/20/22	5:43:00 PM	10/20/22	6:51:00 PM	01:44	8.99
	Comments: Hydraulic leak Leak was coming from one of the right side hydraulic hoses. Had to pass to night shift due to time.										
3602553	GATE 10 NOT	GS13514	PBB-10	CLOS	ECM	10/22/22	1:07:00 AM	10/22/22	2:10:00 AM	02:03	0.00
	Comments: Gate-10 not turning on Arrived at gate, noticed "Power" push button was broken and unable to push contactors. Removed push button, installed new push button										
3602757	Gate 10 wheels	GS13514	PBB-10	CLOS	ECM	10/24/22	6:24:00 AM	10/24/22	6:30:00 AM	00:06	0.00
	Comments: upon my arrival, I moved the bridge and the wheel is working normal operation, no issue										
3603040	Gate10 pbb issue	GS13514	PBB-10	CLOS	ECM	10/26/22	7:24:00 PM	10/26/22	8:06:00 PM	00:42	0.00
	Comments: PBB 10 Bridge was parked right on aircraft. Right on bumper moved bridge off plane and was no damage. Notified agent to ensure 2-4 in. Gap										
3603045	PBB 10	GS13514	PBB-10	CLOS	ECM	10/26/22	8:08:00 PM	10/26/22	8:08:00 PM	00:00	0.00
	Comments: SR canceled by GOAA.										
3607234	PBB 10	GS13514	PBB-10	CLOS	ECM	10/27/22	7:43:00 PM	10/27/22	7:54:00 PM	00:11	0.00
	Comments: PBB-10 assistance with bridge Arrived at gate, to assist the agent from frontier airlines.										
3607269	Gate 10 Autolevel	GS13514	PBB-10	CLOS	ECM	10/27/22	8:11:00 AM	10/27/22	11:04:00 AM	02:53	0.00
	Comments: adjusted the length and positions of the spacer limit switches so they would properly stop bridge										
3607289	Gate 10 PBB	GS13514	PBB-10	CLOS	ECM	10/28/22	1:25:00 PM	10/28/22	1:35:00 PM	00:30	0.00
	Comments: request to be at bridge during operation. bridge arrived to plane no issues										
3607296	Gate 10-PBB	GS13514	PBB-10	CLOS	ECM	10/28/22	3:20:00 PM	10/28/22	3:34:00 PM	00:14	0.00
	Comments: Monitor for airline										
3607402	PBB-10 Called	GS13514	PBB-10	CLOS	ECM	10/29/22	7:04:00 PM	10/29/22	7:13:00 PM	00:09	0.00

Comments: PBB-10 called JSM in case gate-10 has issue
arrived at gate, to assist the agent from Frontier airlines for docking the bridge into the plane.

3607405	PBB-10 begining	GS13514	PBB-10	CLOS	ECM	10/29/22	8:37:00 PM	10/29/22	9:00:00 PM	00:23	0.00

Comments: PBB-10 Begining boarding request JSM to observe
arrived at gate, for assisting the agent docking the bridge into the plane.

3607406	PBB-10 observe	GS13514	PBB-10	CLOS	ECM	10/29/22	9:18:00 PM	10/29/22	9:26:00 PM	00:08	0.00

Comments: PBB-10 observe arrival of the flight
arrived at gate, to observe the bridge movement during arrival.

3607510	FFT requested	GS13514	PBB-10	CLOS	ECM	10/30/22	4:48:00 PM	10/30/22	5:03:00 PM	00:26	0.00

Comments: PBB 10
Bridge was backed up on limit and couldn't move. Once moved forward bridge moved normally.

3607530	FFT requested	GS13514	PBB-10	CLOS	ECM	10/30/22	9:34:00 PM	10/30/22	9:42:00 PM	00:08	0.00

Comments: PBB 10
Helped Agent with parking of bridge on aircraft.

3607573	3607573 -	GS13514	PBB-10	CLOS	ECM	10/30/22	1:06:00 PM	10/30/22	1:18:00 PM	00:15	0.00

Comments: PBB was no swing limit, RTS.

3607600	PBB 10 JSM	GS13514	PBB-10	CLOS	ECM	10/31/22	5:56:00 PM	10/31/22	6:06:00 PM	00:10	0.00

Comments: frontier requested assistance, driving bridge, no issues at all with bridge

3607611	PBB 10 assist	GS13514	PBB-10	CLOS	ECM	10/31/22	8:07:00 PM	10/31/22	8:14:00 PM	00:07	0.00

Comments: once again, frontier wanted us there to observe, there was nothing wrong with the bridge
once again, frontier wanted us there to observe, there was nothing wrong with the bridge

3607624	GATE 10 FFT	GS13514	PBB-10	CLOS	ECM	10/31/22	11:40:00 PM	10/31/22	11:45:00 PM	00:05	0.00

Comments: no issues with bridge, JSM responding to monitor operations

3607704	FFT REQUEST	GS13514	PBB-10	CLOS	ECM	11/1/22	11:24:00 PM	11/1/22	11:28:00 PM	00:04	0.00

Comments: watched frontier move gate 10. nothing to report

3594664	GATE 10 AUTO	GS13514	PBB-10	CLOS	ECM	10/7/22	11:14:00 PM	10/7/22	11:14:00 PM	00:00	0.00

Comments: Gate-10
Arrived at gate, checking the auto level… found out no issue.

3595122	PBB 10 not	GS13514	PBB-10	CLOS	ECM	10/12/22	8:03:00 PM	10/12/22	8:18:00 PM	00:30	0.00

Comments: Tested controls, bridge moving and working properly. RTS.

3599378	10 autolevel	GS13514	PBB-10	CLOS	ECM	10/13/22	7:47:00 PM	10/13/22	8:11:00 PM	00:24	0.00

Comments: Gate-10 auto level
arrived at gate, it's auto level issue… reset/bypass and testing, back in service.

3460317	Gate 22 PBB	GS11008	PBB-22	CLOS	ECM	4/15/22	11:27:00 PM	4/15/22	11:33:00 PM	00:06	0.00

Comments: Gate-22 PBB
Arrived at gate, checking the pilot console...it's oversteer, reset/bypass and testing, back in service.

3503557	PBB 22 not	GS11008	PBB-22	CLOS	ECM	6/15/22	7:12:00 PM	6/15/22	7:24:00 PM	00:24	0.00

Comments: Ecall : Bridge not moving, Aircraft parked on wrong spot, moved bridge out, have aircraft move & RST
The plane was park on the wrong letter to cause the bridge to be push back to far so I move the bridge out in the right place and they hav

3390354	Gate 22 GPU	GS11008	PBB-22	CLOS	ECM	1/16/22	2:00:00 AM	1/16/22	2:03:00 AM	00:03	0.00

Comments: Gate-22 GPU cable not working
arrived at gate, checking the GPU, found no issue. N190UW

3432925	Gt 22 Wheels	GS11008	PBB-22	CLOS	ECM	3/12/22	4:03:00 PM	3/12/22	4:12:00 PM	00:16	0.00

Comments: wheels not turnning
arrived at gate 22 the wheels was facing the wrong way so I had to move forward but with the wheels backwards to turn them around back in

3443431	PBB-22 NOT	GS11008	PBB-22	CLOS	ECM	3/29/22	1:42:00 PM	3/29/22	1:48:00 PM	00:05	0.00

Comments: Arrived, wheels in left steer limit, bypass to get out, test bridge it is working fine

3460833	PBB 22 Wheels	GS11008	PBB-22	CLOS	ECM	4/20/22	10:28:00 PM	4/20/22	10:35:00 PM	00:07	0.00

Comments: PBB-22
PBB was on an oversteer limit. Bypass oversteer pbb back in service

3478162	The Jet bridge wil	GS11008	PBB-22	CLOS	ECM	5/10/22	6:35:00 AM	5/10/22	6:41:00 AM	00:11	0.00

Comments: pbb-22
Assisted for Natasha

3485415	Gate 22 PBB	GS11008	PBB-22	CLOS	ECM	5/23/22	11:49:00 PM	5/23/22	11:57:00 PM	00:08	0.00

Comments: Pbb was on a slope limit, adjusted height, operational functions returned, drove pbb, RTS

3489995	22 not moving	GS11008	PBB-22	CLOS	ECM	5/26/22	7:56:00 PM	5/26/22	8:13:00 PM	00:17	0.00

Comments: Gate-22 not moving
Arrived at gate, it's oversteer issue… reset/ bypass and testing, and back in service.

3500583	PBB-22 MAKING	GS11008	PBB-22	CLOS	ECM	6/4/22	3:31:00 PM	6/4/22	5:18:00 PM	01:17	0.00

Comments: gate-22
Ones aircraft left gate, I inspected cab chain and rollers, everything looks ok nothing lose, ore broken, moved bridge out, rotated cab side to

3517108	22 not moving	GS11008	PBB-22	CLOS	ECM	7/3/22	8:15:00 PM	7/3/22	8:23:00 PM	00:16	0.00

Comments: bridge was moved off aircraft when we arrived, tested operation and found no issues
bridge was moved off aircraft when we arrived, tested operation and found no issues

3534477	PBB 22 OUT OF LIMITS	GS11008	PBB-22	CLOSE	ECM	7/25/22	11:06:00 PM	7/25/22	11:22:00 PM	00:16	0.00
	Comments: out of limits, put back into limits and RTS										
3538839	22 not moving	GS11008	PBB-22	CLOSE	ECM	7/28/22	9:43:00 PM	7/28/22	9:51:00 PM	00:13	0.00
	Comments: bridge-22 not moving plane at gate I arrived at gate-22 plane is at gate and the bridge is moving to plane I get up in the bridge to see what happens the canopy was not retra										
3538888	PBB-22 WHEELS NOT	GS11008	PBB-22	CLOSE	ECM	7/29/22	11:45:00 AM	7/29/22	11:50:00 AM	00:05	0.00
	Comments: Bridge wont move Bridge was on a plane when I got there.										
3548373	PBB 22 reported moving by itself	GS11008	PBB-22	CLOSE	ECM	8/9/22	11:49:00 PM	8/10/22	12:33:00 AM	00:44	0.00
	Comments: PBB 22 Cab kept moving when button wasn't pushed. Found chain really loose. Tightened chain and tested good afterwards.										
3550411	22 not moving	GS11008	PBB-22	CLOSE	ECM	8/14/22	4:32:00 PM	8/14/22	5:05:00 PM	00:33	0.00
	Comments: PBB 22 Bridge was in full retract fault and oversteer due to ramp crew parking plane on wrong spot. Parked on c spot instead of D. Bypassed out of										
3550475	PBB-22 NOT MOVING	GS11008	PBB-22	CLOSE	ECM	8/15/22	8:03:00 AM	8/15/22	8:18:00 AM	00:15	0.00
	Comments: Reset Computer on bridge and RTS										
3550476	3550476 - gate 22 Bridge wont	GS11008	PBB-22	CLOSE	ECM	8/15/22	8:00:00 AM	8/15/22	8:00:00 AM	00:00	0.00
	Comments: PBB-22 Reset Computer										
3555603	PBB 22 in oversteer	GS11008	PBB-22	CLOSE	ECM	8/24/22	11:35:00 PM	8/24/22	11:42:00 PM	00:07	0.00
	Comments: PBB-22 Oversteer Arrived at gate, it's oversteer issue… reset/ bypass and testing, back in service.										
3556189	PBB 22 not working	GS11008	PBB-22	CLOSE	ECM	8/31/22	9:08:00 PM	8/31/22	9:12:00 PM	00:04	0.00
	Comments: PBB 22 Bridge had VFD 1 fault. Had to do a power reset. Bridge worked normally after. Maximo was down when we got call so original time is 2042-										
3570244	Gt 22 wont move	GS11008	PBB-22	CLOSE	ECM	9/3/22	9:52:00 PM	9/3/22	9:52:00 PM	00:00	0.00
	Comments: duplicate call to 3570241, gate will not move while GPU hoist is being replaced.										
3572486	Gate 22 PBB HANDRAIL	GS11008	PBB-22	CLOSE	ECM	9/9/22	1:13:00 PM	9/9/22	1:21:00 PM	00:08	0.00
	Comments: Screws missing from the end of the hand rail in A tunnel. replaced them										
3555487	PBB 22 not moving	GS11008	PBB-22	CLOSE	ECM	8/23/22	8:47:00 PM	8/23/22	9:01:00 PM	00:14	0.00
	Comments: PBB 22 Bridge was not parked in parking spot. Moved bridge and parked it in stow box. No further issues.										
3570505	Gate Agent reported PBB 22	GS11008	PBB-22	CLOSE	ECM	9/6/22	10:15:00 PM	9/6/22	10:26:00 PM	00:11	0.00
	Comments: PBB 22 Bridge wasn't parked in stow box and had slope and swing fault. Had to bypass out of faults.										
3599503	Gate 22 JB is not moving	GS11008	PBB-22	CLOSE	ECM	10/15/22	10:56:00 AM	10/15/22	11:23:00 AM	00:27	0.00
	Comments: Bridge wont move Spirit had parked the plane too close to the bridge and then										
3602563	Gate 22 Wheels are not moving	GS11008	PBB-22	CLOSE	ECM	10/22/22	6:35:00 AM	10/22/22	6:50:00 AM	00:15	0.00
	Comments: Bridge wheels facing wrong direction Whoever parked the bridge onto the plane had the wheels facing backwards. Had to bypass the limits so I could rotate the wheels back in										
3594573	PBB 22 Wheels Lock	GS11008	PBB-22	CLOSE	ECM	10/6/22	10:05:00 PM	10/6/22	10:16:00 PM	00:11	0.00
	Comments: PBB -22 wheels lock arrived at gate, it's oversteer issue… reset/ bypass and testing, back in service.										
3602614	A6-6OB-113 motor overload wi	GS13926	A6-6OB-113	CLOSE	ECM	10/22/22	3:36:00 PM	10/22/22	3:40:00 PM	00:12	0.00
	Comments: Ecall : Motor overload, Reset motor overload reset asset & RTS arrived to MCP looked at display turned off and on 6OB-113 bucket E-stop & reset overload did not clear opened bucket & pressed reset on										
3617126	A6-6OB-113 - Belt Moving Slow	GS13926	A6-6OB-113	CLOSE	ECM	11/5/22	6:19:00 AM	11/5/22	8:55:00 AM	07:57	1,688.06
	Comments: Ecall : Replaced bad motor, clutch brake and module & RTS took over from 3rd shift arrived at asset began taking motor and clutch arrived began installing motor and clutch upon testing identified clutch										
3516957	A6-6OB-201 - CIRCUIT	GS13937	A6-6OB-201	CLOSE	ECM	7/2/22	12:26:00 PM	7/2/22	12:28:00 PM	00:02	0.00
	Comments: Ecall: Duplicate call, Please check SR # 3516911, techs were already working on asset when call came I had guys working on this asset since we clocked in only reason unit was running because BHS requested us to make unit run so that they										
3547808	A6-6OB-201 motor overload	GS13937	A6-6OB-201	CLOSE	ECM	8/4/22	9:15:00 AM	8/4/22	9:25:00 AM	00:20	0.00
	Comments: Ecall : Circuit breaker trip, Reset tipped breaker reset asset & RTS reset trip observed motor & belt moving properly RTS										
3547810	A6-6OB-201 motor overload	GS13937	A6-6OB-201	CLOSE	ECM	8/4/22	9:37:00 AM	8/4/22	9:42:00 AM	00:11	0.00
	Comments: Ecall : Overload, Reset asset monitored & RTS asset was not running when I got to it reset the asset and it began running stayed to make sure of no other issues called back into service										
3547914	A6-6OB-201 - Multiple Motor	GS13937	A6-6OB-201	CLOSE	ECM	8/5/22	8:45:00 AM	8/5/22	9:10:00 AM	00:25	0.00
	Comments: Ecall : Merge has overloaded, Lubricate the rollers reset overload & RTS the merge runs continuously, it is very hot heat and friction cause belt to be sticky and overload had to cool off belt and lubricate the rollers										
3547915	A6-6OB-201 - Multiple Motor	GS13937	A6-6OB-201	CLOSE	ECM	8/5/22	9:40:00 AM	8/5/22	11:54:00 AM	02:35	0.00
	Comments: Ecall : Overload, Replaced heaters with known good heaters & RTS										

replaced heaters failure re-inserted correct heater size for the installed motor correct adjusted take up, pinch rollers & tail roller while amping

3547972	A6-6OB-201-making loud	GS13937	A6-6OB-201	CLOSED	ECM	8/5/22	4:24:00 PM	8/5/22	4:34:00 PM	00:38	0.00

Comments: Ecall : Loud noise, Made adjustments to belt to stop noise & RTS

arrived to asset made adjustments to belt noise stopped called back in service monitored to make sure no further adjustments needed

3548047	A6-6OB-201 multiple overload	GS13937	A6-6OB-201	CLOSED	ECM	8/6/22	1:44:00 PM	8/6/22	2:15:00 PM	00:31	0.00

Comments: Ecall : Reset & cool off the merge, Cooled merge down reset overload & RTS

merge belt is hot cooled the merge down and reset the overload

3585977	CANCEL	GS13937	A6-6OB-201	CLOSED	ECM	10/1/22	4:50:00 AM	10/1/22	4:51:00 AM	00:01	0.00

Comments: Ecall : Call canceled, Call canceled before I could dispatch tech to area

3585974	A6-6OB-201 multiple motor	GS13937	A6-6OB-201	CLOSED	ECM	10/1/22	4:55:00 AM	10/1/22	5:26:00 AM	00:35	0.00

Comments: Ecall : Overload, Tracked belt adjusted tension reset overload and RTS

re-track belt reset tension reset overload test observed back in service

3586025	A6-6OB-201 multiple overload	GS13937	A6-6OB-201	CLOSED	ECM	10/1/22	4:00:00 PM	10/1/22	5:09:00 PM	01:20	0.00

Comments: Ecall: Multiple overload, Made adjustments to rollers & adjusted tension on belt tracked belt & RTS

went to asset inspect amps showing 6.8 went to asset adjusting all rollers loosen belt tension tracking belt tested called back in service

3516888	A6-6OB-201 - MULTIPLE JAMS	GS13937	A6-6OB-201	CLOSED	ECM	7/1/22	5:13:00 PM	7/2/22	1:00:00 AM	13:57	4.70

Comments: Ecall : Merge belt wont run, Replaced bad fuse & RTS

7.1.22 1st Shift :

went to asset inspect belt, motor, reducer all wiring, fuses passed out to 3rd shift.

7.1.22 3rd Shift :

start to check all fuses and check for any loose wires then check for power on contactor and disconnect check the heaters so I decided to

3516911	A6-6OB-201 no start signa	GS13937	A6-6OB-201	CLOSED	ECM	7/2/22	4:31:00 AM	7/2/22	6:30:00 PM	13:49	0.00

JSM has verified that this asset will have work continued on it overnight and is currently not in service.

3547879	A6-6OB-201 - motor overload	GS13937	A6-6OB-201	CLOSED	ECM	8/4/22	8:05:00 PM	8/4/22	8:10:00 PM	00:05	0.00

Comments: Reset overload RTS.

3548095	A6-6OB-201 motor overload	GS13937	A6-6OB-201	CLOSED	ECM	8/7/22	5:21:00 AM	8/7/22	5:47:00 AM	02:08	0.00

Comments: check tension, check heaters, tested asset and RTS, monitor for further overloads.

3548186	Multiple motor overloads; A6	GS13937	A6-6OB-201	CLOSED	ECM	8/8/22	6:32:00 AM	8/8/22	9:00:00 AM	04:26	522.08

Comments: belt worn out, drive bearing bad, replaced belt and bearing, tested, RTS

Troubleshooting the asset and found out the belt was worn out, and the drive bearing was bad. we replace the belt and bearing after changing

3548226	A6-6OB-201 - Multiple Motor	GS13937	A6-6OB-201	CLOSED	ECM	8/8/22	3:28:00 PM	8/10/22	12:00:00 AM	41:36	6,041.62

Comments: multiple faults, troubleshooting among multiple shifts, replace drive roller, motor and other parts.

arrive at asset, inspected the buckets and wiring found one loose wire, tested the asset and after tightening the wire, overload did not come

determine bad motor, replaced motor and belt rubbing on chain. removed chain and ran asset, still overloading. signal issue on the merge

arrive at asset and test motor with no load, with a load, and with gearbox and drive roller. the asset only overloads when the belt was atta

3548392	A6-6OB-201 loud noise and smoke	GS13937	A6-6OB-201	CLOSED	ECM	8/10/22	8:33:00 AM	8/10/22	8:33:00 AM	00:00	0.00

Comments: Ecall : Asset was making noise & had a smell, Reset asset track belt to center & RTS

when we arrived we found belt tracked against wall we reset the fault and began tracking belt we noticed edge of belt worn badly called unit

3548397	A6-6OB-201 belt replacemen	GS13937	A6-6OB-201	CLOSED	ECM	8/10/22	10:07:00 AM	8/10/22	10:07:00 AM	00:00	0.00

Comments: JSM already working on asset, see related work order 3548395

3586113	A6-6OB-201 multiple motor	GS13937	A6-6OB-201	CLOSED	ECM	10/2/22	11:44:00 AM	10/2/22	12:14:00 PM	00:30	0.00

Comments: motor overloaded, belt too tight, loosened, reset overload, tested, didn't overload, RTS

checked, found motor was overloaded, belt too tight. loosened tension, reset overload, tested, didn't overload, RTS

3586130	A6-6OB-201- motor overload	GS13937	A6-6OB-201	CLOSED	ECM	10/2/22	1:49:00 PM	10/2/22	2:45:00 PM	00:56	0.00

Comments: issue with take-up roller, adjusted roller and tension, tested, reset overload, tested, RTS

inspected, found issue with take-up roller, adjusted roller and tension, tested, reset overload, tested, RTS

3586136	A6-6OB-201 - motor overload	GS13937	A6-6OB-201	CLOSED	ECM	10/2/22	3:54:00 PM	10/2/22	4:40:00 PM	01:32	0.00

Comments: Inspected, diagnosed problem, adjusted tension on belt, tested amps and asset, RTS

Inspected, diagnosed problem, adjusted tension on belt, tested amps and asset, RTS

3586146	A6-6OB-201 - motor overload	GS13937	A6-6OB-201	CLOSED	ECM	10/2/22	5:43:00 PM	10/2/22	8:30:00 PM	02:47	0.00

Comments: reset overload, remained around asset, tracking belt, troubleshot, until shift changed at 20:30

reset overload, remained around asset, tracking belt, troubleshot, until shift changed at 20:30

3599495	A6-6OB-201 - Multiple Motor	GS13937	A6-6OB-201	CLOSED	ECM	10/15/22	10:13:00 AM	10/15/22	11:14:00 AM	01:01	0.00

Comments: amp running at 6 amps, keep overloading, had to release tension with take-up, amp back down to 4.5

amp running at 6 amps, keep overloading, had to release tension with take-up, amp back down to 4.5 amps

3602656	A6-6OB-201 SE unable to clear	GS13937	A6-6OB-201	CLOSED	ECM	10/23/22	8:32:00 AM	10/23/22	8:40:00 AM	00:36	0.00

Comments: motor overload, reset overload, tested, RTS, final inspection

motor overload, reset overload, tested, RTS, final inspection

3602685	A6-6OB-201 excessive	GS13937	A6-6OB-201	CLOSED	ECM	10/23/22	12:44:00 PM	10/23/22	1:26:00 PM	01:01	0.00

Comments: belt to be too tight in tension, in need of tracking, adjusted tension & tracked, tested, RTS

went to asset, inspected asset, found belt to be too tight in tension, in need of tracking, adjusted tension & tracked, tested, RTS

3602777	A6-6OB-201 multiple motor	GS13937	A6-6OB-201	CLOSED	ECM	10/24/22	10:21:00 AM	10/24/22	10:40:00 AM	00:19	0.00

Comments: overload, cleared monitored, noticed tight belt causing motor overload, loosened tension, tested,RTS

got there, overload on merge, cleared overload, started line, monitored, belt was tight causing motor overload, loosened tension little.

3602978	6OB-201 is	GS13937	A6-6OB-201	CLOS	ECM	10/26/22	11:02:00 AM	10/26/22	12:00:00 PM	00:58	0.00

Comments: inspected asset, diagnosed, cleared overload, adjusted tension, tracked, tested, RTS

inspected asset, diagnosed, cleared overload, adjusted tension, tracked, tested, RTS

3582079	Motor overload wi	GS13937	A6-6OB-201	CLOS	ECM	9/28/22	5:52:00 AM	9/28/22	9:50:00 AM	04:08	337.81

Comments: belt stretched. replace belt on asset and will have to track later due to hurricane.

troubleshoot overload and found belt stretched and needs replaced. passed to first shift

loosen take up, removed old belt, cleaned rollers and install new belt, tension take up, but had to cease operations due to hurricane. belt r

3548327	A6-6OB-209	GS13945	A6-6OB-209	CLOS	ECM	8/9/22	12:52:00 PM	8/9/22	1:40:00 PM	00:48	0.00

Comments: diagnosed problem, tested motor, noticed it was going bad. Removed motor, staged for 3rd. F/U needed

Arrived at asset, diagnosed problem, tested motor, noticed it was going bad. Removed motor, staged for 3rd

3556062	A6-6OB-303	GS13961	A6-6OB-303	CLOS	ECM	8/30/22	1:45:00 PM	8/30/22	1:58:00 PM	00:13	0.00

Comments: Adjusted v-belt cover tested and retested, RTS.

3433293	A6-6OB-461	GS14043	A6-6OB-461	CLOS	ECM	3/16/22	9:54:00 AM	3/16/22	10:26:00 AM	01:12	0.00

Comments: Ecall : Motor making noise, Made adjustments to belt cover and RTS

inspected asset noticed the motor was not making noise after further inspection we noticed the belt cover was rattling we then took the belt

3430907	A6-6OB-461 -	GS14043	A6-6OB-461	CLOS	ECM	3/9/22	4:20:00 PM	3/9/22	4:26:00 PM	00:15	0.00

Comments: ECALL: found motor bearing making noise, called back in service motor ok

3460444	A6-6OB-461	GS14043	A6-6OB-461	CLOS	ECM	4/17/22	5:53:00 AM	4/17/22	6:05:00 AM	00:12	0.00

Comments: ECALL:Check motor on asset and found fan cover loose, tighten cover and called back into service

Check motor on asset and found fan cover loose, tighten cover and called back into service

3607508	A6-6OB-461 shaft	GS14043	A6-6OB-461	CLOS	ECM	10/30/22	4:42:00 PM	10/30/22	4:56:00 PM	00:28	0.00

Comments: removed bags, cleared overload on MCP panel, restarted system, cleared fault, tested, RTS

removed bags, cleared overload on MCP panel, restarted system, cleared fault, tested, RTS

3617077	A6-6OB-461 -	GS14043	A6-6OB-461	CLOS	ECM	11/4/22	11:06:00 AM	11/4/22	1:29:00 PM	02:23	601.93

Comments: Ecall : Belt not running, Replaced bad motor & RTS

when I got there smell smoke and found out it was a bad motor so had to take V-belt covers off then unbolt motor from motor plate the

3376554	A6-6TC-131	GS14192	A6-6TC-131	CLOS	ECM	1/1/22	10:57:00 AM	1/1/22	11:07:00 AM	00:20	0.00

Comments: Ecall : Motor overload, Arrived & reset called back in service observed

3376556	A6-6TC-131	GS14192	A6-6TC-131	CLOS	ECM	1/1/22	11:08:00 AM	1/1/22	1:00:00 PM	03:44	0.00

Comments: Ecall : Motor overload, Rewired motor track belt & RTS

removed motor in attempt to isolate issue rewired motor to run backwards observed check gearbox checked brake rewired reattached motor

3376609	A6-6TC-131	GS14192	A6-6TC-131	CLOS	ECM	1/2/22	5:35:00 AM	1/2/22	5:44:00 AM	00:17	0.00

confirmed with Justin JSM

3385132	A6-6TC-131	GS14192	A6-6TC-131	CLOS	ECM	1/6/22	6:22:00 AM	1/6/22	7:18:00 AM	00:56	0.00

Comments: Ecall : Overload, Loosen drie roller to correct amps for belt & RTS

got there belt wasn't moving went to main panel clear overload then flag photo eye belt was turning slow so check amp motor amp was high

3398567	A6-6TC-131	GS14192	A6-6TC-131	CLOS	ECM	1/30/22	10:26:00 AM	1/30/22	10:59:00 AM	00:00	0.00

confirmed by robert

3398570	A6-6TC-131 -	GS14192	A6-6TC-131	CLOS	ECM	1/30/22	10:25:00 AM	1/30/22	3:23:00 PM	08:22	1,101.63

Comments: Comment

Verified by Andres.

3433034	A6-6TC-131 -	GS14192	A6-6TC-131	CLOS	ECM	3/13/22	5:54:00 PM	3/13/22	6:00:00 PM	00:11	0.00

Comments: ECALL:Inspect asset, made adjustment to photo-eyes, jam cleared, called back in service

Inspect asset, made adjustment to photo-eyes, jam cleared, called back in service

3534125	A6-6TC-131 /	GS14192	A6-6TC-131	CLOS	ECM	7/22/22	11:52:00 AM	7/22/22	12:24:00 PM	01:12	0.00

Comments: Ecall : Multiple overloads, Reset motor overload, adjusted tension on belt & RTS

arrived at asset once arrived at asset, belt was running and overload was cleared began inspection and identified belt a little to tight causing

3480397	A6-6TC-131	GS14192	A6-6TC-131	CLOS	ECM	5/15/22	9:54:00 AM	5/15/22	10:14:00 AM	00:20	0.00

Comments: ECALL: belt too tight made motor to run, loose tension of belt, reset overload, RTS

checked asset, belt too tight, made it hard for the motor to run, loose the tension of the belt, after that I reset the overload, belt running fin

3464342	A3-3MU20-01	GS10926	A3-3MU20-01	CLOS	ECM	4/21/22	9:30:00 PM	4/21/22	9:55:00 PM	00:24	0.00

At 2147, Bag 1 Qamil updated that odor was confirmed to be the breakdown of a Menzies vehicle.

3513330	A3-3MU20-01	GS10926	A3-3MU20-01	CLOS	ECM	6/24/22	3:31:00 PM	6/24/22	4:25:00 PM	03:00	0.00

Comments: Ecall : Cladding fell off, Replaced all hardware secured cladding into place & RTS

arrived to asset noticed finger guard on ground found bolt Carl went around unit while I retrieved hardware, Tim & I brought hardware Carl & I

3581920	Jam exceeding 6	GS10926	A3-3MU20-01	CLOS	ECM	9/27/22	12:46:43 AM	9/27/22	12:46:43 AM	00:00	0.00

Comments: jam needed to be reset, cleared jam, reset line, RTS

jam needed to be reset, cleared jam, reset line, RTS

3594745	A3-3MU20-01 -	GS10926	A3-3MU20-01	CLOS	ECM	10/9/22	12:00:00 AM	10/10/22	2:45:00 AM	69:53	3,499.46

Comments: started with loose chain, replaced belt, shaft, bearings, adjusted,tested, reset system, RTS

started with loose chain, tighten up chain, chain jumped, track, called for help, gad sprocket, reset roller, tighten up roller chain, loosen chain,

inspected asset, chain for belt was not staying on sprocket, removed belt, tried replacing with old belt, put back together and tested belt still

arrived at asset, adjusted shaft, tested, adjusted again, determined belt required replacement, after belt kept jumping from sprocket, installed

3432986	A3-3ME-14 motor	GS11597	A3-3ME-14	CLOS	ECM		3/13/22	6:54:00 AM	3/13/22	7:12:00 AM	00:21	0.00

Comments: ECALL: no issue found, reset overload, started asset, monitored, RTS

Arrived and inspected the asset and saw nothing wrong, reset the overload and started the asset up and monitored to ensure it was working

3538854	A3-3ME-14 motor	GS11597	A3-3ME-14	CLOS	ECM		7/29/22	4:43:00 AM	7/29/22	4:55:00 AM	00:12	0.00

Comments: Ecall : Overload, Went to asset reset overload back in service

3550700	A3-3ME-14 rippin	GS11597	A3-3ME-14	CLOS	ECM		8/17/22	1:26:00 PM	8/17/22	1:40:00 PM	00:42	0.00

Comments: went to asset, found small tear in belt, dog eared belt and monitored. RTS

3599736	Motor overload;	GS11597	A3-3ME-14	CLOS	ECM		10/18/22	6:00:00 AM	10/18/22	7:04:00 AM	02:20	69.72

Comments: replace all 3 heaters, tested, cleared overload, checked amps, monitored, RTS

I replace all 3 heaters, tested asset, pass down to 1st shift , arrived to asset, heaters were already replaced, cleared the overload and

3438190	3ML2-01 has a	GS11616	A3-3ML2-01	CLOS	ECM		3/22/22	8:09:00 AM	3/22/22	8:20:00 AM	00:13	0.00

Comments: ECALL: turn breaker switch off and reset overload. turn switch back on and RTS

3464657	3ML2-01 has a	GS11616	A3-3ML2-01	CLOS	ECM		4/25/22	1:41:00 PM	4/25/22	1:55:00 PM	00:14	0.00

Comments: ECALL-reset tripped breaker and cleared bag jam, monitored, RTS.

3433105	A3-3ML2-01 -	GS11616	A3-3ML2-01	CLOS	ECM		3/14/22	4:08:00 PM	3/14/22	4:36:00 PM	00:36	0.00

Comments: Comment

Verified by Roy.

3437919	A3-3ML2-01 -	GS11616	A3-3ML2-01	CLOS	ECM		3/19/22	6:29:00 PM	3/19/22	7:16:00 PM	01:17	0.00

Comments: Comment

Verified by Qamil.

3516691	3ML2-01 has a	GS11616	A3-3ML2-01	CLOS	ECM		6/30/22	5:34:00 AM	6/30/22	5:37:00 AM	00:03	0.00

Comments: Went to asset, reset asset, BIS.

Went to asset, reset asset, BIS.

3582004	Motor overload;	GS11616	A3-3ML2-01	CLOS	ECM		9/27/22	5:42:00 AM	9/27/22	6:10:00 AM	00:28	0.00

Comments: inspected asset, reset overload and monitor asset. RTS

3477739	A2-2CX2-07 -	GS10853	A2-2CX2-07	CLOS	ECM		5/6/22	7:20:00 AM	5/6/22	7:30:00 AM	00:15	0.00

Comments: Ecall : Overload, Reset motor overload and RTS

had to open box to reset the overload then went and E-stop and the start the line up then went and check the line to make sure it was running

3480110	A2-2CX2-07 Start	GS10853	A2-2CX2-07	CLOS	ECM		5/12/22	6:02:00 AM	5/12/22	6:12:00 AM	00:10	0.00

Comments: ECALL- reset overload, RTS.

3484920	A2-2CX2-07	GS10853	A2-2CX2-07	CLOS	ECM		5/19/22	6:10:00 AM	5/19/22	6:20:00 AM	00:10	0.00

Comments: ECALL-Reset asset at MCP, disconnect asset, reset, start, RTS.

3485175	A2-2CX2-07 -	GS10853	A2-2CX2-07	CLOS	ECM		5/21/22	4:03:00 PM	5/21/22	4:36:00 PM	00:33	0.00

Comments: Ecall : BHS states jam won't clear, Tested the merge it works ok and is in auto

3485596	A2-2CX2-07	GS10853	A2-2CX2-07	CLOS	ECM		5/25/22	4:53:00 PM	5/25/22	5:10:00 PM	00:17	0.00

Comments: ECALL- Cleared overload, gave tension to belt, started line, belt running, monitored, RTS.

3477823	A2-2CX2-07 SE	GS10853	A2-2CX2-07	CLOS	ECM		5/7/22	9:46:00 AM	5/7/22	10:01:00 AM	00:15	0.00

Comments: ECALL: overload, went to main panel, reset, everything started working, monitored, RTS

Got there was overload on merge, so went to main panel, reset overload, then went started line everything started working, called BHS throw

3477863	A2-2CX2-07 -	GS10853	A2-2CX2-07	CLOS	ECM		5/7/22	6:18:00 PM	5/7/22	6:28:00 PM	00:10	0.00

Comments: ECALL: tested, no obvious issues, RTS

3490137	2CX2-07 has a	GS10853	A2-2CX2-07	CLOS	ECM		5/28/22	9:56:00 AM	5/28/22	11:47:00 AM	01:51	68.37

Comments: Ecall : Overload on motor, Replaced heaters reset fault & RTS, follow up for motor to be replace

installed higher heaters to assist with over amperage of motor will have motor replace tonight

3516712	2CX2-07 motor is	GS10853	A2-2CX2-07	CLOS	ECM		6/30/22	9:42:00 AM	6/30/22	10:42:00 AM	01:00	0.00

Comments: monitored amps, adjusted belt, tested, belt is quieter, amps higher with belt tension, tested, RTS

The belt makes noise as it drags across the stationary roller. common problem with merges in the hotter weather. had to monitor the amps.

3550528	2CX2-07 is	GS10853	A2-2CX2-07	CLOS	ECM		8/15/22	4:07:00 PM	8/15/22	4:15:00 PM	00:08	0.00

Comments: Inspected asset, found loose fan cover, made adjustments, called back in service

Inspected asset, found loose fan cover, made adjustments, called back in service

3508103	6OB-102 motor is	GS13915	A6-6OB-102	CLOS	ECM		6/17/22	11:27:00 AM	6/17/22	4:45:00 PM	09:47	3,367.50

Comments: ECALL: drive shaft ripped belt, installed new drive shaft, belt running, monitored, RTS

got there, belt was rip, cause the drive shaft rip belt, went to parts, got parts, then went to bag room install drive shaft, belt then started

3581953	Belt is not	GS13951	A6-6OB-215	CLOS	ECM		9/26/22	3:10:00 PM	9/26/22	4:30:00 PM	03:10	1,263.68

Comments: clutch burnt, OOS, replaced clutch, put hardware, test, install V-belt cover, test, monitor, RTS

belt wasnt moving, inspected, noticed brown powder, clutch was burnt, put asset OOS, took out old clutch, replaced with new clutch, put all

3517433	A6-6OB-420	GS14001	A6-6OB-420	CLOS	ECM		7/6/22	3:35:00 PM	7/6/22	3:46:00 PM	00:11	0.00

Comments: snub bearing making noise, and roller shaft shifting, RTS, tasked nights to replace.

Arrived to asset. Inspected asset. Heard noise. Went to other side of asset, inspected. Noticed snub bearing was making noise and roller

3503417	A6-6OB-437 SE [illegible]	GS14020	A6-6OB-437	CLOS	ECM	6/14/22	7:08:00 PM	6/15/22	4:37:00 AM	20:52	3,908.18
	Comments: Ecall : Bad rollers/ belt, Replaced bad rollers, belt & bearing & RTS arrived at asset and assessed situation removed old belt and both rollers for replacement, removed motor and gear reducer for access										
3539222	A6-6OB-437 bad [illegible]	GS14020	A6-6OB-437	CLOS	ECM	8/1/22	1:55:00 PM	8/1/22	2:12:00 PM	00:17	0.00
	Comments: Arrived at asset, diagnosed problem, adjusted fan cover, tested, RTS Arrived at asset, diagnosed problem, adjusted fan cover, tested, RTS										
3408683	A6-6OB-465 - [illegible]	GS14047	A6-6OB-465	CLOS	ECM	2/5/22	12:36:00 PM	2/5/22	12:48:00 PM	00:38	0.00
	Comments: Comment Verified by Jesus.										
3408687	A6-6OB-465 - [illegible]	GS14047	A6-6OB-465	CLOS	ECM	2/5/22	1:28:00 PM	2/5/22	7:15:00 PM	15:57	1,297.96
	Comments: ECALL: overload, after thorough inspection, damaged VFD and motor,replaced,repaired,changed fuse,RTS when I arrived, I checked over unit, I found nothing stuck in rollers, I then went to panel and reset overload, unit ran no issue for a few Called to replace VFD, VFD exhibiting "over voltage" fault, the VFD is having high DC-bus voltage. at the time of fault the item module										
3408704	A6-6OB-465 - [illegible]	GS14047	A6-6OB-465	CLOS	ECM	2/5/22	7:31:00 PM	2/5/22	7:35:00 PM	00:14	0.00
	Comments: Comment Verified by Mark.										
3408705	A6-6OB-465 - [illegible]	GS14047	A6-6OB-465	CLOS	ECM	2/5/22	7:46:00 PM	2/5/22	7:53:00 PM	00:44	0.00
	Comments: ECALL:Reset, after system times out, overload reappear, reset again, stayed till area shut down,RTS Reset asset, after system times out, overload reappear, reset again and stayed till area shut down, called back in service										
3555728	A6-6OB-465 [illegible]	GS14047	A6-6OB-465	CLOS	ECM	8/26/22	7:34:00 AM	8/26/22	7:52:00 AM	00:18	0.00
	Comments: Ecall : Belt have a small rip, Cut bad section of belt out & RTS follow needed for belt replacement went over to A6, 6OB-465 notice a rip on the belt with a loose piece blocking the photo eye I cut the piece off and I clear the jam belt neec										
3416582	Gate 27 weather [illegible]	GS11013	PBB-27	CLOS	ECM	2/22/22	11:59:00 AM	2/22/22	12:07:00 PM	00:08	0.00
	Comments: accessed problem. Found that latch on door fell off, redrilled new holes, latched door correctly,RTS accessed problem. Found that latch on door, had fell off, redrilled new holes and latched door correctly.										
3490108	Gate 27 PBB	GS11013	PBB-27	CLOS	ECM	5/28/22	4:34:00 AM	5/28/22	4:43:00 AM	00:09	0.00
	Comments: gate-27 Gpu cable hoist was down, back in service										
3376840	PBB 27 stopped [illegible]	GS11013	PBB-27	CLOS	ECM	1/4/22	2:20:00 PM	1/4/22	2:30:00 PM	00:13	0.00
	Comments: bridge stopped workig Call came in at 14:20 responded. Gate agent was not pressing deadman button and called right back in service. AOC did not get it into										
3390342	pwc- gate 27 [illegible]	GS11013	PBB-27	CLOS	ECM	1/15/22	4:45:00 PM	1/15/22	4:54:00 PM	00:09	0.00
	Comments: ECALL:First of all there is not a 27 PWC,there is only 28 & 26, checked both, good condition,RTS First of all there is not a 27 PWC,there is only 28 & 26, checked both, good working condition,RTS										
3443133	PBB 27 BROKEN DOOR HINDGE	GS11013	PBB-27	CLOS	ECM	3/26/22	1:51:00 PM	3/26/22	2:20:00 PM	00:29	27.42
	Comments: Door latch broken Went to gate. Found that the left latch holding one of the double doors was broken. Went to parts and got a new latch. Returned to gate and										
3443165	Gate 27-PBB [illegible]	GS11013	PBB-27	CLOS	ECM	3/26/22	9:08:00 PM	3/26/22	9:20:00 PM	00:12	0.00
	Comments: Gate-27 PBB wont move Arrived at gate, checking the pilot console… it's oversteer issue, reset/bypass and testing,back in service.										
3446443	Gate 27 PBB NO MVMT	GS11013	PBB-27	CLOS	ECM	4/1/22	10:24:00 AM	4/1/22	10:41:00 AM	00:25	0.00
	Comments: no movement When I arrived the bridge started to move forward , that's when I noticed that the GPU cable was lying on the ground and the PCA basket										
3446451	Gate 27 JB is not [illegible]	GS11013	PBB-27	CLOS	ECM	4/1/22	11:31:00 AM	4/1/22	11:44:00 AM	00:13	0.00
	Comments: Bridge wont move Arrived at gate and no one was present. Tested the bridge and it worked fine. Looked at alarm history and only found errors for dead man										
3446486	Gate 27-PBB [illegible]	GS11013	PBB-27	CLOS	ECM	4/1/22	8:26:00 PM	4/1/22	9:30:00 PM	00:58	0.00
	Comments: bridge wont move Assisted Felino, from 2100 to 2115. Made adjustments to deadman on joystick. Agent was able to move PBB away from aircraft.										
3455329	Gate 27 PBB	GS11013	PBB-27	CLOS	ECM	4/8/22	8:20:24 PM	4/8/22	8:20:24 PM	00:00	0.00
	Comments: Gate-27 PBB AOC Canceled the e-call...										
3455575	Gate 27 wheels [illegible]	GS11013	PBB-27	CLOS	ECM	4/10/22	9:52:00 AM	4/10/22	10:00:00 AM	00:08	0.00
	Comments: pbb-27 No issue the gate is moving fine										
3408795	Gate 27 PBB NO MVMT	GS11013	PBB-27	CLOS	ECM	2/7/22	8:13:00 AM	2/7/22	9:08:00 AM	01:29	18.90
	Comments: call came for bridge wont move plane at gate arrived and tried to move cab heard motor running but No movement found cab drive sprocket broken in pieces had Yosian come to gate to assist clamped cab in place loosened cab chain and										
3490324	27 not moving	GS11013	PBB-27	CLOS	ECM	5/29/22	8:01:00 PM	5/29/22	8:12:00 PM	00:11	0.00
	Comments: bridge was on the plane we talk to the gate agent she said it did not want to move operator error										
3490515	Gate 27 the [illegible]	GS11013	PBB-27	CLOS	ECM	5/31/22	10:04:00 AM	5/31/22	10:08:00 AM	00:04	0.00
	Comments: PBB-27 Reset Auto Level										
3503056	Gate 27-PBB [illegible]	GS11013	PBB-27	CLOS	ECM	6/11/22	5:13:00 PM	6/11/22	5:19:00 PM	00:06	0.00

Comments: arrived at gate, the bridge was on operation tested and verified.

3508810	PBB 27 not moving	GS11013	PBB-27	CLOSED	ECM	6/22/22	6:21:00 PM	6/22/22	6:41:00 PM	00:39	0.00

Comments: bridge 27 not moving

We arrived at gate-27 to find out that the gate agent is gone they left the bridge the ground crew from Swiss port said that we JSM had to

3531095	PBB 27 not moving	GS11013	PBB-27	CLOSED	ECM	7/20/22	9:14:00 PM	7/20/22	9:20:00 PM	00:12	0.00

Comments: GPU cable was partially down, Ramp Crew put cable up and bridge moved. RTS.

Bridge was moved off Aircraft upon arrival. Found out GPU cable was partially down, Ramp Crew put cable up and bridge moved.

3534081	call cancelled	GS11013	PBB-27	CLOSED	ECM	7/21/22	5:26:00 PM	7/21/22	5:27:00 PM	00:01	0.00

Comments: Gate-27 not moving

AOC canceled the e-call.

3534605	Gate 27 piece of metal sticking up	GS11013	PBB-27	CLOSED	ECM	7/27/22	12:43:00 PM	7/27/22	2:14:00 PM	01:31	0.00

Comments: Metal sticking up on bridge

Passengers were getting off the plane when I arrived so I had to wait for them. Checked out the bridge and found that the pound down that

3570118	Gate 27-PBB wont move	GS11013	PBB-27	CLOSED	ECM	9/2/22	8:56:00 PM	9/2/22	8:59:00 PM	00:03	0.00

Comments: Gate-27 PBB wont move

arrived at gate , the bridge was in operation tested and verified.

3570247	PBB-27 GPU hoist open	GS11013	PBB-27	CLOSED	ECM	9/3/22	11:34:00 PM	9/3/22	11:39:00 PM	00:05	0.00

Comments: PBB-27

arrived at gate, it's canopy issue… retracted/testing the canopy, back in service.

3572520	Gate 27 PBB NO MVMT	GS11013	PBB-27	CLOSED	ECM	9/9/22	8:55:00 PM	9/9/22	8:58:00 PM	00:03	0.00

Comments: Gate-27 PBB no mvmt

arrived at gate, checking the pilot console… found out no issue.

3599547	Gate 27-PBB door latch issu	GS11013	PBB-27	CLOSED	ECM	10/15/22	9:34:00 PM	10/15/22	10:08:00 PM	00:15	0.00

Comments: Gate-27 PBB door latch issue

Arrived at gate, the door latch was not properly connect… re- connected and testing, then back in service.

3602613	gate 27 jet bridge will not ra	GS11013	PBB-27	CLOSED	ECM	10/11/22	2:59:00 PM	10/11/22	3:03:00 PM	00:04	0.00

Comments: arrived at gate reset power and bridge is okay.

3617066	There is a wire hanging down	GS11013	PBB-27	CLOSED	ECM	11/4/22	8:40:00 AM	11/4/22	9:15:00 AM	00:55	21.52

Comments: R/R old Diffuser and clip and installed new ones, RTS.

Ceiling light wire was hanging down, due to Diffuser had clips broken and fell down. Replaced Diffuser and was able to hang back in place for

3385604	PBB 44 wall detached	GS13530	PBB-44	CLOSED	ECM	1/11/22	7:28:00 PM	1/11/22	9:42:00 PM	01:49	0.00

Comments: Wall detached, arrived finding cab curtain popped out right on right side,

Further checking of issue fouls curtain barrel had dropped slightly causing plate to rub bracket. Lifted barrel back into position, lubed area and

3376859	PBB 44 auto level	GS13530	PBB-44	CLOSED	ECM	1/4/22	5:54:00 PM	1/4/22	6:09:00 PM	00:15	0.00

Comments: pbb-44 auto level was ringing

I arrived at the bridge and no alarm was ringing I asked the gate agent she said the auto level was ringing and not on the plane The auto level

3416255	Gate 44-PWC hose tangle	GS13530	PBB-44	CLOSED	ECM	2/18/22	5:37:00 PM	2/18/22	5:53:00 PM	00:16	0.00

Comments: Arrived at gate, checking the PWC… retracting/roll up the hose and back to service.

3416393	Gate 44 Canopy will not retract	GS13530	PBB-44	CLOSED	ECM	2/20/22	12:36:00 PM	2/20/22	12:41:00 PM	00:05	0.00

Comments: arrived bridge in stow box no gate agent around tested canopy in and out 3 times and

Had no issues

3430388	Gate 44 PBB	GS13530	PBB-44	CLOSED	ECM	3/4/22	12:10:00 AM	3/4/22	12:26:00 AM	00:16	0.00

Comments: Gate-44 PBB

Arrived at gate, checking the light inside the bridge…found out no issue.

3438154	PBB 44 auto level alarm	GS13530	PBB-44	CLOSED	ECM	3/21/22	7:37:00 PM	3/21/22	7:48:00 PM	00:11	0.00

Comments: auto level alarm

I arrived at the gate 44 to check the auto level alarm the agent was telling me that the auto level was coming off the plane when the

3455582	Gate 44 problem with autolevel	GS13530	PBB-44	CLOSED	ECM	4/10/22	10:53:00 AM	4/10/22	10:57:00 AM	00:04	0.00

Comments: PBB-44

Arrived, auto level is down in plane, tested it it is working fine

3455784	3455784 _ PBB44 UAL requested	GS13530	PBB-44	CLOSED	ECM	4/12/22	10:46:00 AM	4/12/22	11:11:00 AM	00:45	0.00

Comments: pbb-44

Assisted for Natasha

3464798	3464798 - Gate 44 Auto Level	GS13530	PBB-44	CLOSED	ECM	4/27/22	7:10:00 AM	4/27/22	7:26:00 AM	00:16	0.00

Comments: pbb-44

No issue the Auto level is fine

3469667	Gate 44-PBB shutting off	GS13530	PBB-44	CLOSED	ECM	5/3/22	8:19:00 PM	5/3/22	9:10:00 PM	00:51	0.00

Comments: PBB-44

PBB would not keep power on to operate pbb. Began troubleshooting, checked voltage coming in, checked fuses, checked power to

3478165	3478165 - Gate 44 Auto Level	GS13530	PBB-44	CLOSED	ECM	5/10/22	7:02:00 AM	5/10/22	7:10:00 AM	00:18	0.00

Comments: pbb-44

Assisted for Natasha No issue the auto level working fine

3485345	3485345 - PBB 44 Vertical drive	GS13530	PBB-44	CLOSED	ECM	5/23/22	10:40:00 AM	5/23/22	10:48:00 AM	00:08	0.00

Comments: pbb 44 vertical drive

I arrived at the gate 44 the call was for the vertical drive I had checked all functions on the bridge all are working properly

3501154	PBB-44 was	GS13530	PBB-44	CLOS	ECM	6/9/22	1:30:00 AM	6/9/22	2:15:00 AM	01:29	0.00
	Comments: bridge -44 issue - operator error										
	I arrived at gate 44 to watch the gate agent drive the bridge. the last agent hit the plane and the pilot felt the plane rock so he call aoc. I										
3525953	Gate 44-PBB	GS13530	PBB-44	CLOS	ECM	7/12/22	9:04:00 PM	7/12/22	9:16:00 PM	00:24	0.00
	Comments: aircraft was parked and found no issue										
3530731	Gate 44 PBB	GS13530	PBB-44	CLOS	ECM	7/16/22	10:07:00 PM	7/16/22	10:23:00 PM	00:16	0.00
	Comments: Gate-44 PBB										
	arrived at gate, checking the canopy , then testing and found out no issue.										
3555290	Gate 44 PBB	GS13530	PBB-44	CLOS	ECM	8/22/22	12:07:00 AM	8/22/22	12:44:00 AM	01:08	8.94
	Comments: PBB 44										
	Removed burned out bulbs and replaced with new.										
3555656	Gate 44 Autolevel	GS13530	PBB-44	CLOS	ECM	8/25/22	11:08:00 AM	8/25/22	11:10:00 AM	00:02	0.00
	Comments: Auto level issue										
	On plane running										
3555760	gate 44 auto level	GS13530	PBB-44	CLOS	ECM	8/26/22	7:48:00 PM	8/26/22	7:53:00 PM	00:05	0.00
	Comments: Gate-44 auto level										
	Arrived at gate, checking the auto level… found out no issue.										
3556002	PBB 44 lights not	GS13530	PBB-44	CLOS	ECM	8/29/22	7:32:00 PM	8/29/22	7:58:00 PM	00:26	0.00
	Comments: PBB 44										
	Bulb in rotunda came loose. Put bulb back in and light came on.										
3556166	PBB-44 JETWAY	GS13530	PBB-44	CLOS	ECM	8/31/22	2:52:00 PM	8/31/22	3:05:00 PM	00:23	0.00
	Comments: light out above rotunda										
	Reinserted loose lamp into slot										
3570565	panel on the end	GS13530	PBB-44	CLOS	ECM	9/7/22	7:06:00 PM	9/7/22	7:19:00 PM	00:13	0.00
	Comments: PBB 44										
	Light covering at end of C tunnel fell out. Reinstalled covering.										
3572514	Gate 44 PBB	GS13530	PBB-44	CLOS	ECM	9/9/22	7:44:00 PM	9/9/22	9:10:00 PM	00:51	0.00
	Comments: Gate-44 PBB light bulb										
	Opened light, push button for emergency lighting was stuck. Worked on battery pack and tested lights and they worked.										
3572719	Gate 44 PBB	GS13530	PBB-44	CLOS	ECM	9/11/22	10:25:00 PM	9/11/22	10:44:00 PM	00:19	0.00
	Comments: PBB 44										
	Nothing wrong with light. Was rotunda light so switch is different than for bridge lights. Once turn switch on light came on.										
3572973	PBB 44 light out	GS13530	PBB-44	CLOS	ECM	9/14/22	9:24:00 PM	9/14/22	10:36:00 PM	00:11	0.00
	Comments: PBB-44 light out										
	Arrived at gate, the light diffuser is not properly insert… re- inserted the diffuser and back in service.										
3556045	Gate 44 lights out	GS13530	PBB-44	CLOS	ECM	8/30/22	9:19:00 AM	8/30/22	10:10:00 AM	01:23	8.94
	Comments: lights out in rotunda,reinsrted, bad lamps, boarding, replaced after boarding										
	we found lights out in rotunda, we reinserted the lamp and it works, also we found lamps were bad, we tried to replaced it but plane was										
3570504	GATE 44	GS13530	PBB-44	CLOS	ECM	9/6/22	9:51:00 PM	9/6/22	10:11:00 PM	00:20	0.00
	Comments: PBB 44										
	Lighbulb was loose in rotunda causing outage. Put bulb in correctly and light came on.										
3585899	PBB-44 HAVING	GS13530	PBB-44	CLOS	ECM	9/30/22	12:53:00 PM	9/30/22	12:55:00 PM	00:02	0.00
	Comments: no issues with panels										
3607742	PBB 44 auto level	GS13530	PBB-44	CLOS	ECM	11/2/22	1:50:00 PM	11/2/22	2:05:00 PM	00:15	0.00
	Comments: Agent said, Autolevel was turning off on its own. Tested autolevel on/off & rotating wheel, no issue										
3607772	PBB 44 overhead	GS13530	PBB-44	CLOS	ECM	11/2/22	10:16:00 PM	11/2/22	10:30:00 PM	00:14	0.00
	Comments: change out bad lights										
3582022	3582022 - PBB 4	GS13530	PBB-44	CLOS	ECM	9/27/22	11:00:00 AM	9/27/22	11:55:00 AM	00:55	6.18
	Comments: after boarding completed replaced two lamps in jetway and RTS										
	found lights out by rotunda, gate agent told me to wait till the boarding in done. replaced two bad lamps in bridge with new ones and RTS										
3599702	44 autolevel	GS13530	PBB-44	CLOS	ECM	10/17/22	9:22:00 PM	10/17/22	9:35:00 PM	00:26	0.00
	Comments: inspected auto-level, autolevel is working properly										
3617233	3617233 - PBB 4	GS13530	PBB-44	CLOS	ECM	11/6/22	6:16:00 AM	11/6/22	6:20:00 AM	00:04	0.00
	Comments: Light out. Reset VFD and lights came back on. RTS.										
3460304	A3-3SS-401-belt	GS13316	A3-3SS-401	CLOS	ECM	4/15/22	8:11:00 PM	4/15/22	8:20:00 PM	00:09	0.00
	Comments: Ecall : Jam, Reset jam call back in service										
3480268	A3-3SS-401 -	GS13316	A3-3SS-401	CLOS	ECM	5/13/22	9:09:00 PM	5/13/22	9:16:00 PM	00:07	0.00
	Comments: Ecall : Jam belt issue, Tightened tension on belt & RTS										
	inspect issue belt loose tighten up belt test back in service										
3556184	A3-3SS-401 /	GS13316	A3-3SS-401	CLOS	ECM	8/31/22	6:21:00 PM	8/31/22	6:25:00 PM	00:04	0.00
	Comments: Ecall : Overload, Reset motor overload & RTS										
	got there was overload went to main panel reset overload started line everything was moving then call back in services										
3569907	3SS-401 has a	GS13316	A3-3SS-401	CLOS	ECM	9/1/22	6:55:00 AM	9/1/22	7:08:00 AM	00:25	0.00

Comments: Ecall : Overload on motor, Reset motor overload & RTS
went to asset inspected asset reset asset & MCP reset overload tested RTS without issues

3570159	A3-3SS-401 - Motor Overload	GS13316	A3-3SS-401	CLOS	ECM F	9/3/22	9:28:00 AM	9/3/22	10:48:00 AM	02:17	0.00

Comments: Ecall : Multiple overload, Adjusted drive roller tracked belt reset fault & RTS
went to asset adjusted drive roller loosen belt track belt showing 4.5 AMPS dropping amps to 3.3 testing asset called back in service

3570214	A3-3SS-401 - Motor Overload	GS13316	A3-3SS-401	CLOS	ECM F	9/3/22	3:36:00 PM	9/3/22	3:39:00 PM	00:03	0.00

Comments: Ecall : Motor overload, Arrived at unit reset overload tested and returned to service

3570216	A3-3SS-401 - Motor Overload	GS13316	A3-3SS-401	CLOS	ECM F	9/3/22	3:52:00 PM	9/3/22	5:36:00 PM	01:44	0.00

Comments: Ecall : Merge overloading, Adjusted tension on belt tracked reset fault & RTS
belt worn and mis-tracked, tracked belt and adjusted tension had to settle on 5.4 amps the belt is running ok & fairly staying will have belt

3581643	A3-3SS-401 - Overload Fault	GS13316	A3-3SS-401	CLOS	ECM F	9/24/22	5:28:00 AM	9/24/22	5:35:00 AM	00:12	0.00

Comments: Ecall : Motor overload, Reset motor overload & RTS
arrived at asset observed panel displaying overload removed panel and reset breaker started line called back in service and monitored

3585981	A3-3SS-401 multiple motor	GS13316	A3-3SS-401	CLOS	ECM F	10/1/22	5:31:00 AM	10/1/22	6:35:00 AM	01:04	1,348.26

Comments: Ecall : Overload, Reset motor overload track belt adjusted tension & RTS
reset overload inspect issue track belt still overload loosen it up a little still overload inspect more call back in service.
Note : sup talk to BHS to be worked on at 10Am for 3 hrs

3585984	3SS-401 has a motor overload	GS13316	A3-3SS-401	CLOS	ECM F	10/1/22	6:40:00 AM	10/1/22	7:08:00 AM	00:28	0.00

Comments: Ecall : Multiple overload, Loosened tension on belt to reset overload & RTS
went to asset loosen belt tension checking Amps 2.8 tested called back in services

3607343	A3-3SS-401 Motor Overload	GS13316	A3-3SS-401	CLOS	ECM F	10/29/22	6:29:00 AM	10/29/22	7:15:00 AM	01:31	0.00

Comments: Ecall : Motor overload, Reset motor overload tracked belt & RTS
continued from night shift arrived at asset 3rd shift Juan made adjustments & went to clear overload, overload came back I disconnect asset

3607348	A3-3SS-401 - Motor Overload	GS13316	A3-3SS-401	CLOS	ECM F	10/29/22	7:32:00 AM	10/29/22	8:35:00 AM	01:08	80.82

Comments: Ecall : Motor overload, Replaced broken heater and RTS
adjusted belt to compensate for bags moving belt to wall went to clear overload & noticed a broken heater notified supervisor & BHS went to

3607355	A3-3SS-401 - Motor Overload	GS13316	A3-3SS-401	CLOS	ECM F	10/29/22	9:15:00 AM	10/29/22	9:36:00 AM	01:35	0.00

Comments: Ecall : Overload, Made adjustments to belt & RTS follow up needed
arrived at asset belt on side wall belt rubbing against static roller creating a squealing noise readjusted belt added a bit more tension to prevent

3607381	A3-3SS-401 motor overloac	GS13316	A3-3SS-401	CLOS	ECM F	10/29/22	3:52:00 PM	10/29/22	4:17:00 PM	00:56	0.00

Comments: Ecall : Motor overload, Made adjustment to belt & RTS
arrived to asset readjusted belt added silicone to reduce friction on static roller monitored no issues called back in service monitored no

3569932	3SS-401 is receiving multiple	GS13316	A3-3SS-401	CLOS	ECM F	9/1/22	10:20:00 AM	9/1/22	11:00:00 AM	01:59	0.00

Comments: Ecall : Belt squealing / overload, Adjusted tension on take up & RTS
track belt adjusted tension on take up inspected belt lacing inspected bearings both sides

3581647	A3-3SS-401 - Overload Fault	GS13316	A3-3SS-401	CLOS	ECM F	9/24/22	6:21:00 AM	9/24/22	6:50:00 AM	00:58	0.00

Comments: Ecall : Motor overload, Reset motor overload reset asset & RTS
inspected asset went to MCP to reset motor overload reset asset watch asset after test inspected it called it in

3581652	A3-3SS-401 - Overload Fault	GS13316	A3-3SS-401	CLOS	ECM F	9/24/22	6:40:00 AM	9/24/22	9:39:00 AM	02:59	1,325.00

Comments: Ecall : Motor overload, Replaced worn out motor reset asset & RTS
went to asset inspect motor worn went to parts to pick up new motor came back to asset install motor tested checking motor AMP's 3.1

3581673	A3-3SS-401 - MOTOR	GS13316	A3-3SS-401	CLOS	ECM F	9/24/22	10:32:00 AM	9/24/22	1:18:00 PM	02:58	0.00

Comments: Ecall : Motor overload, Made adjustments to rollers adjusted tension on belt reset overload & RTS
went to asset adjusting all rollers adjusting belt tension tested called back in service

3585978	A3-3SS-401 Motor Overload	GS13316	A3-3SS-401	CLOS	ECM F	10/1/22	4:58:00 AM	10/1/22	5:05:00 AM	00:08	0.00

Comments: Ecall : Motor overload, Reset motor overload and RTS
inspected panel restarted overload tested line called it in

3480393	A3-3SS-401 making loud nois	GS13316	A3-3SS-401	CLOS	ECM F	5/15/22	9:12:00 AM	5/15/22	9:30:00 AM	00:26	0.00

Comments: making loud noise
Inspected asset, loud noise on the v belts. Adjusted the v belts and adjusted the metal on the cover. Tested multiple times on hand mode to

3480398	A3-3SS-401 SE reporting a loud	GS13316	A3-3SS-401	CLOS	ECM F	5/15/22	10:07:00 AM	5/15/22	10:28:00 AM	00:21	0.00

Comments: vbelt were making loud noise. Adjusted the v belts and adjusted the metal in the cover.
inspected asset, vbelt were making loud noise. Adjusted the v belts and adjusted the metal in the cover. Monitored the asset while bags were

3480400	Mobile Work Order Sys Mov	GS13316	A3-3SS-401	CLOS	ECM F	5/15/22	10:07:00 AM	5/15/22	10:07:00 AM	00:00	0.00

Comments: Tablet error - Duplicate to 3480398

3555477	A3-3SS-401 zipped lacin	GS13316	A3-3SS-401	CLOS	ECM F	8/23/22	5:22:00 PM	8/23/22	5:40:00 PM	00:18	0.00

Comments: Inspected asset, belt missing lacing, made adjustment, notified BHS to divert to 3rd shift
Inspected asset, belt missing lacing, made adjustment, notified BHS to divert to 3rd shift

3555719	A3-3SS-401 belt zipper	GS13316	A3-3SS-401	CLOS	ECM F	8/26/22	6:00:00 AM	8/26/22	6:30:00 AM	00:30	0.00

Comments: Lacing coming apart, cut belt where lacing had separated. Started line back up, RTS.
Arrived @asset, and observed lacing coming apart. E-stop line and cut belt where lacing had separated. Started line back up and observe

3556027	A3-3SS-401 Motor Overload	GS13316	A3-3SS-401	CLOS	ECM F	8/30/22	5:40:00 AM	8/30/22	5:50:00 AM	00:10	0.00

Comments: arrived, inspected asset, reset the motor overload on the panel, monitored, RTS
arrived, inspected asset, reset the motor overload on the panel, monitored, RTS

3556053	A3-3SS-401 SE unable to clear	GS13316	A3-3SS-401	CLOS	ECM F	8/30/22	10:57:00 AM	8/30/22	11:15:00 AM	00:36	0.00

Comments: went to MCP to reset circuit breaker, after that hit green button on panel, tested, RTS
Arrived at asset, inspected asset, went to MCP to reset circuit breaker, after that hit green button on panel, went to asset, tested, RTS

3556102	A3-3SS-401 /Overload	GS13316	A3-3SS-401	CLOS	ECM	8/30/22	7:19:00 PM	8/30/22	7:38:00 PM	00:19	0.00

Comments: I went to the panel, manually reset overload, RTS
I went to the panel, manually reset overload, RTS

3556132	Motor overload; A3-3SS-401	GS13316	A3-3SS-401	CLOS	ECM	8/31/22	5:09:00 AM	8/31/22	5:35:00 AM	00:26	0.00

Comments: loosened belt, reset overload, supervised asset, no new faults, RTS
loosened belt, reset overload, supervised asset, no new faults, RTS

3556187	A3-3SS-401 /JAMS	GS13316	A3-3SS-401	CLOS	ECM	8/31/22	6:51:00 PM	8/31/22	7:15:00 PM	00:24	0.00

Comments: Inspect photo-eye, tighten up a little, take up test, RTS.

3569895	A3-3SS-401 motor overload	GS13316	A3-3SS-401	CLOS	ECM	9/1/22	4:40:00 AM	9/1/22	5:00:00 AM	00:20	0.00

Comments: Tripped breaker, reset breaker and restarted line. RTS.

3569897	A3-3SS-401 multiple overload	GS13316	A3-3SS-401	CLOS	ECM	9/1/22	5:07:00 AM	9/1/22	5:50:00 AM	01:26	0.00

Comments: amps@ 7.1 @top. Loosen belt, track belt, tested amps. no difference. Contactor buzzing, RTS.
Inspect issues, amps@ 7.1 @top. Loosen belt, track belt, tested amps. no difference. Notice buzzing noise from starter contactor need

3570137	A3-3SS-401 motor overload	GS13316	A3-3SS-401	CLOS	ECM	9/3/22	6:36:00 AM	9/3/22	8:50:00 AM	02:14	0.00

Comments: Multiple overloads. Went to asset, adjusted rollers, tracked belt, loosened belt, Test, RTS.
Tracked belt and showing amps 7.2, loosened belt. tested, now amps showing 4.3. RTS.

3570336	A3-3SS-401 Motor making loud noise	GS13316	A3-3SS-401	CLOS	ECM	9/5/22	4:26:00 AM	9/5/22	4:50:00 AM	00:44	0.00

Comments: removed bags, tightened belt, restarted and tested, RTS
removed bags, tightened belt, restarted and tested, RTS

3570340	A3-3SS-401 - Overload Fault	GS13316	A3-3SS-401	CLOS	ECM	9/5/22	7:17:00 AM	9/5/22	7:31:00 AM	00:14	0.00

Comments: multiple bags on the DIV and 401, cleared the bags and reset overload, RTS
arrived at asset, multiple bags on the DIV and 401, cleared the bags and reset overload, RTS

3577507	A3-3SS-401	GS13316	A3-3SS-401	CLOS	ECM	9/18/22	3:43:00 PM	9/18/22	3:57:00 PM	00:14	0.00

Comments: line not moving, check photoeyes and reflectors, showing jam faults, E-stopped, reset, RTS, monitor
inspected, line not moving. checked photoeyes and reflectors, there was a jam fault on panel. E-stopped, reset. Merge ran. RTS, inspected

3577624	3SS-401 is making a loud noise	GS13316	A3-3SS-401	CLOS	ECM	9/20/22	7:57:00 AM	9/20/22	9:21:00 AM	01:24	0.00

Comments: belt too tight. Loosened, wasn't stopped completely because belt worn, needs replaced, monitor, RTS
Checked asset, found out belt was too tight. Loosened belt, wasn't stopped completely because belt was worn and needs replaced. monit

3570343	A3-3SS-401 - Overload Fault	GS13316	A3-3SS-401	CLOS	ECM	9/5/22	7:39:00 AM	9/5/22	8:56:00 AM	01:31	0.00

Comments: Reset heaters,tracked snub rollers on drive & tail roller,belt moved to middle position,monitored
Arrived at asset, overload won't clear. Checked the belt condition and motor condition. set on hand mode and checked the amps it was at

3581808	A3-3SS-401 SE reporting loud noise	GS13316	A3-3SS-401	CLOS	ECM	9/25/22	10:33:00 AM	9/25/22	10:54:00 AM	01:02	0.00

Comments: loud noise,tightened up take up until noise away,belt loose,tightened bearings on merge,tested,RTS
inspected line, line was making a loud noise, tightened up the take up until noise went away belt was loose, tightened all bearings on merge,

3581863	A3-3SS-401 - MOTOR	GS13316	A3-3SS-401	CLOS	ECM	9/25/22	4:21:00 PM	9/25/22	4:27:00 PM	00:06	0.00

Comments: arrived at asset, overload on panel, cleared overload, RTS
arrived at asset, overload on panel, cleared overload, RTS

3581880	A3-3SS-401 - MOTOR	GS13316	A3-3SS-401	CLOS	ECM	9/25/22	7:16:00 PM	9/25/22	7:59:00 PM	00:54	0.00

Comments: inspect asset, checked belt, made adjustment, overload clear, monitor asset, RTS
inspect asset, checked belt, made adjustment, overload clear, monitor asset, RTS

3599475	A3-3SS-401 Motor overload	GS13316	A3-3SS-401	CLOS	ECM	10/15/22	6:10:00 AM	10/15/22	6:35:00 AM	00:25	0.00

Comments: Reset overload RTS. Also, track belt that was hitting the wall hard, once tracked RTS.

3599484	A3-3SS-401 Motor overload	GS13316	A3-3SS-401	CLOS	ECM	10/15/22	8:04:00 AM	10/15/22	9:22:00 AM	01:18	0.00

Comments: tracked belt off wall, tightened rollers, monitored, no overloads after tracking belt, loosen, RTS
arrived to asset, noticed belt was against wall, too tight used take up too loosen belt, squared drive roller, used end snub and bottom return

3599492	A3-3SS-401 Motor overload	GS13316	A3-3SS-401	CLOS	ECM	10/15/22	10:12:00 AM	10/15/22	10:33:00 AM	00:56	0.00

Comments: loosened belt via take-up, adjusted to get belt off wall,reset MCP. monitored, RTS
Arrived to asset, loosened belt via take-up, adjusted bottom roller & end snub to get belt off wall, reset MCP. monitored, no overload, called

3599640	A3-3SS-401 motor overload	GS13316	A3-3SS-401	CLOS	ECM	10/17/22	8:06:00 AM	10/17/22	8:50:00 AM	00:44	0.00

Comments: belt had to much tension, loosened up take-up, cleared overload at panel, monitored, RTS
overload wont clear, belt had to much tension, loosened up take-up, cleared overload at panel, monitored, RTS

3607338	A3-3SS-401 Motor Overload	GS13316	A3-3SS-401	CLOS	ECM	10/29/22	5:50:00 AM	10/29/22	6:00:00 AM	00:10	0.00

Comments: Motor overload, reset overload, tested asset, tightened belt, tested again, RTS.

3550190	3SS-403 has a bad photoeye	GS13318	A3-3SS-403	CLOS	ECM	8/12/22	5:50:00 AM	8/12/22	6:05:00 AM	00:45	0.00

Comments: Ecall : Photo eye loose, Tightened loose photo eye & RTS
arrived at asset inspected problem straighten photo eye and tightened down released jam called back in service

3534060	A3-3SS-502 - belt not running	GS13328	A3-3SS-502	CLOS	ECM	7/21/22	2:45:00 PM	7/21/22	7:11:00 PM	10:34	68.47

Comments: Eacll : Belt not running, Replaced rollers lacing and hardware & RTS
arrived at asset inspected belt and identified belt stuck also identified two top roller guides and one bottom needed replaced hardware too

3624359	3SS-502 belt is not running	GS13328	A3-3SS-502	CLOS	ECM	11/19/22	9:21:00 AM	11/19/22	10:50:00 AM	02:55	30.53

Comments: Ecall : Bad love joy collar and spider gear, Replaced love joy & RTS
arrived at asset motor fan spinning but belt not moving used HOA & put asset in hand mode same issue put HOA to off motor brake

3455396	A3-3SS-506 motor making low	GS13332	A3-3SS-506	CLOS E	ECM	4/8/22	11:32:00 AM	4/8/22	1:00:00 PM	03:26	590.00
	Comments: Ecall : Motor making loud noise, went to asset inspect found motor burning notifying supervisor went to part to pick up new motor came back to asset installed new motor										
3413284	A3-3SS-506 phot eye issue	GS13332	A3-3SS-506	CLOS E	ECM	2/12/22	12:15:00 PM	2/12/22	12:35:00 PM	00:40	0.00
	Verified by JSM Ronnie										
3385147	Gate 74 PBB NO MVMT	GS11030	PBB-74	CLOS E	ECM	1/6/22	10:03:00 AM	1/6/22	10:14:00 AM	00:20	0.00
	Comments: will not move When I arrived Lloyd was already their and the bridge was docked to the plane .										
3385157	Gate 74 JB moving so slow	GS11030	PBB-74	CLOS E	ECM	1/6/22	11:01:00 AM	1/6/22	11:11:00 AM	00:10	0.00
	Comments: gate 74 slow backing up. Bridge was still on plane when i arrived Watched operator drive off plane with no issues. Explained about spacer limits and issues with those. Bridge was never out of service RTS										
3413647	74 cab not rotating	GS11030	PBB-74	CLOS E	ECM	2/15/22	2:01:00 PM	2/15/22	2:09:00 PM	00:05	0.00
	Comments: arrived plane on gate talked to agent he said bag elevator was down but they figured it out										
3460225	Gate 74 problem moving between	GS11030	PBB-74	CLOS E	ECM	4/15/22	9:01:00 AM	4/15/22	9:15:00 AM	00:14	0.00
	Comments: gate 74 arrived at gate screen indicating service elevator down, emergency brake was on someone from ramp crew activated the emergency brak										
3398546	Gate 74 PBB NO MVMT	GS11030	PBB-74	CLOS E	ECM	1/30/22	5:59:00 AM	1/30/22	6:10:00 AM	00:06	0.00
	Comments: PBB-74 Arrived, bag elevator was down, put up and bridge moving										
3376765	Gate 74- PBB lotwav power	GS11030	PBB-74	CLOS E	ECM	1/3/22	6:37:00 PM	1/3/22	6:56:00 PM	00:19	0.00
	Comments: pbb-74 power cord loose no problem with the bridge I look over the controls I ask the gate agent they have no problem with the bridge										
3430667	Gate 74 PBB ALARM	GS11030	PBB-74	CLOS E	ECM	3/7/22	12:26:00 PM	3/7/22	12:32:00 PM	00:06	0.00
	Comments: arrived no plane or agent around started bridge screen says right swing limit Drove bridge forward 5 feet turned wheels and backed into stow box										
3433248	PBB 74 will not move	GS11030	PBB-74	CLOS E	ECM	3/15/22	11:25:00 PM	3/15/22	11:49:00 PM	00:24	0.00
	Comments: bridge not moving Arrived at gate 74 bridge not moving the bag elevator was not up completely bridge is back in service										
3443302	Gate 74 PBB SOUND	GS11030	PBB-74	CLOS E	ECM	3/28/22	12:52:00 PM	3/28/22	1:02:00 PM	00:10	0.00
	Comments: arrived no gate agent at gate alarm going off no plane at gate screen says right swing limit Went in terminal and found gate agent brought her down and showed her how to properly back away from plane into stow box										
3455789	PBB-74 BAG SHOOT ISSUE	GS11030	PBB-74	CLOS E	ECM	4/12/22	12:20:00 PM	4/12/22	12:47:00 PM	00:27	0.00
	Comments: PBB-74 Arrived, found bottom part of bag shoot hanging, drilled new holes and got new bolts for shoot. Put new bolts in and mounted bottom part of										
3464855	PBB 74 bag slide	GS11030	PBB-74	CLOS E	ECM	4/27/22	2:20:00 PM	4/27/22	2:36:00 PM	00:25	0.00
	Comments: bag slide has something sticking up Assisted Rich										
3464900	PBB-74 WILL NOT RETRACT	GS11030	PBB-74	CLOS E	ECM	4/27/22	7:34:00 PM	4/27/22	9:26:00 PM	00:21	0.00
	Comments: PBB-74 PBB would not operate due to faulty switch on bag slide elevator. After multiple attempts and adjusting switch, pbb began to operate normal.										
3490398	PBB gate 74 wheels won't	GS11030	PBB-74	CLOS E	ECM	5/30/22	2:12:00 PM	5/30/22	2:20:00 PM	00:08	0.00
	Comments: PBB-74 Arrived, cab rotate not working, reset bridge and let vfd clear for cab rotation, turn on and tested it is working, watch pull up to plane										
3503021	Gate 74 Alarm can't turning off	GS11030	PBB-74	CLOS E	ECM	6/11/22	8:04:00 AM	6/11/22	8:11:00 AM	00:07	0.00
	Comments: alarm, swing limit, moved out off swing limit and alarm turned off, RTS When arrived, alarm was going off, bridge was in swing limit, bridge was moved out off swing limit and alarm turned off, All functions in bridge										
3503314	Gate 74 PBB	GS11030	PBB-74	CLOS E	ECM	6/14/22	12:51:00 AM	6/14/22	1:33:00 AM	00:42	0.00
	Comments: pbb-74 lights out we arrived at the pbb-74 the flood lights are out check the console all lights are working good all three flood lights are out										
3508705	PBB 74 Not rotating	GS11030	PBB-74	CLOS E	ECM	6/21/22	9:57:00 PM	6/21/22	10:06:00 PM	00:09	0.00
	Comments: bridge not rotating We arrived at gate 74 to check out the bridge they say it's not rotating so bud move the wheel to the right and left wheels are good then he										
3517372	3517372 - PBB-74 Out of Limits	GS11030	PBB-74	CLOS E	ECM	7/6/22	6:26:00 AM	7/6/22	6:26:00 AM	00:00	0.00
	Comments: bridge 74 out of limit Arrived at gate-74 alarm is ringing the bridge was out of limit back in service										
3530889	Gate 74-PBB slide issu	GS11030	PBB-74	CLOS E	ECM	7/18/22	4:24:00 PM	7/18/22	5:07:00 PM	00:43	0.00
	Comments: bridge-74 bag slide issue The bag slide has been damaged it was hit took picture of it airfield opp has been called to take picture and do an incident report on the bag										
3530926	Gate 74 bag chute is damage	GS11030	PBB-74	CLOS E	ECM	7/19/22	6:26:00 AM	7/19/22	6:26:00 AM	00:00	0.00
	Comments: Duplicate. Issue addressed on SR# 3530889										
3534403	PBB 74 CANOPY	GS11030	PBB-74	CLOS E	ECM	7/25/22	12:15:00 AM	7/25/22	12:30:00 AM	00:30	0.00
	Comments: on plane, canopy down, NPF, agent stated issue with rotate, no issue found the bridge on plane and canopy was down, found no issue, agent said had problem with cab rotate, no issue with rotate she just tried to rc										

3534472	74 cabin wont rotate	GS11030	PBB-74	CLOSED	ECM	7/25/22	8:40:00 PM	7/25/22	8:45:00 PM	00:05	0.00
	Comments: cab would not rotate due to left bumper sensor, wiped sensor and cab moved cab would not rotate due to left bumper sensor, wiped sensor and cab moved										
3539107	gate 74 jet bridge not moving	GS11030	PBB-74	CLOSED	ECM	7/31/22	1:49:00 PM	7/31/22	1:55:00 PM	00:12	0.00
	Comments: bridge on right swing warning, could move forward, bridge function as it should bridge on right swing warning, could move forward, bridge function as it should										
3539134	Gate 74-PBB wont move	GS11030	PBB-74	CLOSED	ECM	7/31/22	7:13:00 PM	7/31/22	7:33:00 PM	00:40	0.00
	Comments: bridge not moved since GPU cable hooked up, had to shut GPU power off in order for bridge to move bridge would not move due to GPU cable being hooked up to aircraft and powered on before moving to off load passenger, had to shut GPU										
3548424	PBB-74 NOT MOVING	GS11030	PBB-74	CLOSED	ECM	8/10/22	6:02:00 PM	8/10/22	6:07:00 PM	00:05	0.00
	Comments: bridge74 not moving arrived at gate-74 the bag elevator was not up completely got it up bridge is now moving back in service										
3550496	3550496 - PBB-74 Problem with slid	GS11030	PBB-74	CLOSED	ECM	8/15/22	11:06:00 AM	8/15/22	11:10:00 AM	00:09	0.00
	Comments: all holes fine										
3555855	PBB 74 jet bridge alarm	GS11030	PBB-74	CLOSED	ECM	8/27/22	9:02:00 PM	8/27/22	9:15:00 PM	00:13	0.00
	Comments: PBB-74 Jet bridge alarm arrived at gate, it's swing limit issue… reset/bypass and testing then back in service.										
3572647	PBB-74 ALARMING AND	GS11030	PBB-74	CLOSED	ECM	9/11/22	7:23:00 AM	9/11/22	7:47:00 AM	00:36	0.00
	Comments: Swing limit (R), to the limit, reset panel to enable normal op., moved bridge into stow box, RTS.										
3572796	PBB 74 alarming	GS11030	PBB-74	CLOSED	ECM	9/12/22	7:05:00 PM	9/12/22	7:11:00 PM	00:06	0.00
	Comments: PBB 74 Bridge alarm was swing right warning alarm because it wasn't parked in stow box. Moved bridge forward and properly parked it in stow box.										
3577332	PBB-74 Cab Rotation issue	GS11030	PBB-74	CLOSED	ECM	9/16/22	12:05:00 PM	9/16/22	12:15:00 PM	00:10	0.00
	Comments: bridge on plane when I arrived										
3577598	Gate 74 PBB Cabin	GS11030	PBB-74	CLOSED	ECM	9/19/22	10:42:00 PM	9/19/22	10:45:00 PM	00:03	0.00
	Comments: PBB 74 Left spacer limit was active causing no forward motion. Had some rain droplets on it giving a false reading. Once cleaned worked normally.										
3586000	Gate 74 the jetway is not	GS11030	PBB-74	CLOSED	ECM	10/1/22	9:01:00 AM	10/1/22	9:15:00 AM	00:14	0.00
	Comments: elevator not working, disabled limit, moved bridge, informed AOC delta need to inspected elevator The bag elevator was not working properly and would not fully raise, had to disable the limit associate with the elevator, go to the bridge could										
3586332	GATE 74 ALARM INSIDE JETWAY	GS11030	PBB-74	CLOSED	ECM	10/3/22	9:54:00 PM	10/3/22	10:29:00 PM	00:35	0.00
	Comments: PBB 74 Bridge was in a swing limit. Just drove forward and alarm went off.										
3607520	gate 74 jet bridge not working	GS11030	PBB-74	CLOSED	ECM	10/30/22	6:44:00 PM	10/30/22	6:51:00 PM	00:12	0.00
	Comments: PBB 74 Left spacer limit was activated due to cob web. Cleaned out web and bridge moved normally.										
3619841	PBB 74 will not move	GS11030	PBB-74	CLOSED	ECM	11/17/22	12:04:00 AM	11/17/22	12:16:00 AM	00:12	0.00
	Comments: Swing limit issue, reset bypass and tested RTS.										
3556142	1SS2-07 has an encoder fault	GS12884	A1-1SS2-07	CLOSED	ECM	8/31/22	8:59:00 AM	8/31/22	10:30:00 AM	04:50	0.00
	Comments: Ecall : Encoder fell, Fixed encoder with thread locker and tape & RTS arrived at asset inspected asset noticed encoder had fallen stopped line hole for the encoder was too big we try to tap it but it would come off										
3586209	A1-1SS2-07 - Shaft Encoder	GS12884	A1-1SS2-07	CLOSED	ECM	10/3/22	11:36:00 AM	10/3/22	12:16:00 PM	00:40	0.00
	Comments: inspected, encoder missing hardware, got hardware, attached encoder, reset, tested, RTS inspected, encoder missing hardware, got hardware, attached encoder, reset, tested, RTS										
3599430	A1-1SS2-07 SE reporting not	GS12884	A1-1SS2-07	CLOSED	ECM	10/14/22	12:48:00 PM	10/14/22	1:19:00 PM	00:42	0.00
	Comments: Encoder came off the shaft roller, pit it back in, tested, RTS.										
3599435	A1-1SS2-07 shaft encoder fault	GS12884	A1-1SS2-07	CLOSED	ECM	10/14/22	2:19:00 PM	10/14/22	3:30:00 PM	01:21	0.00
	Comments: Encoder came off, installed back on with new hardware, tested, RTS.										
3485296	A1-1SS2-09	GS12886	A1-1SS2-09	CLOSED	ECM	5/22/22	6:34:00 PM	5/22/22	7:30:00 PM	01:51	0.00
	Comments: ECALL- Troubleshoot and reset asset, monitored, RTS.										
3480483	A1-1SS3-05 lacing is ripped	GS12894	A1-1SS3-05	CLOSED	ECM	5/16/22	10:08:00 AM	5/16/22	10:18:00 AM	00:10	0.00
	Comments: lacing coming apart, that the night shift would replace it, RTS,F/U										
3416213	A6-6OB-454 multiple bag jam	GS14036	A6-6OB-454	CLOSED	ECM	2/18/22	10:24:00 AM	2/18/22	10:38:00 AM	00:35	0.00
	Comments: multiple jam Assisting Jesus wiping reflectors clean and making sure they were nice and tight.										
3547959	A6-6OB-454 - Multiple Missing	GS14036	A6-6OB-454	CLOSED	ECM	8/5/22	2:54:00 PM	8/5/22	3:22:00 PM	01:08	0.00
	Comments: Ecall : Missing bags, Cut section of belting flagging photo eye & RTS observed line 6OB-502, had belting flagging P/E trimmed applied tach belt speed adequate according to manifest RTS observed										
3525696	A6-6OB-454 multiple jams	GS14036	A6-6OB-454	CLOSED	ECM	7/10/22	6:35:00 AM	7/10/22	6:45:00 AM	00:10	0.00
	Comments: inspected asset, checked photo-eye, cleared, made adjustment, everything worked fine, RTS inspected asset, checked photo-eye, cleared, made adjustment, everything worked fine, called back in service										
3430848	Lacing ripping; A3-3CS2-01	GS11570	A3-3CS2-01	CLOSED	ECM	3/9/22	6:34:00 AM	3/9/22	7:10:00 AM	00:40	0.00
	Comments: Ecall : Lacing coming apartfrm middle,Cut the portion of belt that was coming apart & RTS										

inspected asset lacing coming apart from the side with the box cutter, cut the portion of belt that was coming apart adjusted the side cladding

3432804	A3-3CS2-01 /	GS11570	A3-3CS2-01	CLOS	ECM	3/11/22	2:08:00 PM	3/11/22	2:18:00 PM	00:22	0.00
	Comments: Comment Verified by Jaime.										
3432822	A3-3CS2-01 -Belt	GS11570	A3-3CS2-01	CLOS	ECM	3/11/22	5:05:00 PM	3/11/22	6:18:00 PM	01:13	0.00
	Comments: Comment Verified by Jaime.										
3581710	3CS2-01 has a	GS11570	A3-3CS2-01	CLOS	ECM	9/24/22	4:15:00 PM	9/24/22	4:30:00 PM	00:15	0.00
	Comments: Ecall : Door fault overlength error, Tightened loose photo eye back into place & RTS follow needed photo eye is loose aligned photo eye to get 3 lights cleared error test ran corrective written										
3490148	A1-1SS4-08	GS12910	A1-1SS4-08	CLOS	ECM	5/28/22	1:02:00 PM	5/28/22	1:12:00 PM	00:20	0.00
	Comments: Ecall : Making a noise, NPF asset not making noise, RTS got there and check on the noise it was making and check the motor and reducer to see if it was then and it was not making the noise so										
3385183	PBB 84 into	GS11042	PBB-84	CLOS	ECM	1/6/22	5:51:00 PM	1/6/22	6:01:00 PM	00:02	0.00
	Comments: Ecall : Moved Bridge to 84s Stow Box "Jumbo Mode dual bridge ops Arrived at gate, for bridge repositioning into jumbo										
3385191	PBB 84 into	GS11042	PBB-84	CLOS	ECM	1/6/22	8:07:00 PM	1/6/22	8:19:00 PM	00:12	0.00
	Comments: Ecall : Move Bridge out of "Jumbo Mode" to "Normal Ops." moved bridge out of jumbo										
3390277	Gate 84 PBB	GS11042	PBB-84	CLOS	ECM	1/14/22	10:50:00 PM	1/14/22	10:59:00 PM	00:07	0.00
	Comments: ECALL: Arrived, checking the pilot console, finding out over steering, reset/ bypass and tested,RTS										
3390527	PBB-84 out of	GS11042	PBB-84	CLOS	ECM	1/17/22	8:26:00 PM	1/17/22	8:44:00 PM	00:18	0.00
	Comments: ECALL: Arrived, took out from jumbo, flino assist, RTS Arrived at gate 84 to take out from jumbo felino was guiding me from moving the bridge out from jumbo bridge is back in service										
3390713	PBB 84 into	GS11042	PBB-84	CLOS	ECM	1/19/22	4:54:00 PM	1/19/22	5:21:00 PM	00:27	0.00
	Comments: Ecall : Moved Bridge to 84s Stow Box "Jumbo Mode dual bridge ops Arrived at gate 84 to move the bridge into jumbo with the assistance of Wes										
3393438	PBB 84 into	GS11042	PBB-84	CLOS	ECM	1/21/22	4:50:00 PM	1/21/22	4:56:00 PM	00:06	0.00
	Comments: ECALL:Arrived at gate, for bridge repositioning into jumbo.										
3393826	Gt 84 Reposition	GS11042	PBB-84	CLOS	ECM	1/26/22	8:05:00 PM	1/26/22	8:19:00 PM	00:14	0.00
	Comments: Gate-84 Reposition from jumbo Arrived at gate,for bridge repositioning from jumbo.										
3398342	PBB 84 into	GS11042	PBB-84	CLOS	ECM	1/27/22	3:14:00 PM	1/27/22	3:54:00 PM	01:49	0.00
	Comments: Ecall : Moved Bridge to 84s Stow Box "Jumbo Mode dual bridge ops Move the gate 84 into the jumbo										
3398430	PBB 84 out of	GS11042	PBB-84	CLOS	ECM	1/28/22	8:04:00 PM	1/28/22	8:07:00 PM	00:03	0.00
	Comments: Ecall... reposition										
3398506	Gate 84-PBB into	GS11042	PBB-84	CLOS	ECM	1/29/22	4:40:00 PM	1/29/22	4:52:00 PM	00:12	0.00
	Comments: pbb-84 REPOSITION BRODGE TO JUMBO WORK TIMES 16:40 TO 16:52										
3398693	Gate 84- PBB	GS11042	PBB-84	CLOS	ECM	1/31/22	4:24:00 PM	1/31/22	4:34:00 PM	00:10	0.00
	Comments: Gate-84 PBB into jumbo Arrived at gate, for bridge repositioning into jumbo.										
3408534	Gate 84 repo to	GS11042	PBB-84	CLOS	ECM	2/3/22	3:45:00 PM	2/3/22	3:54:00 PM	00:09	0.00
	Comments: repo 84 into jumbo Moved 84 into jumbo with help from mark										
3408947	Position PBB 84	GS11042	PBB-84	CLOS	ECM	2/9/22	3:44:00 PM	2/9/22	4:03:00 PM	00:19	0.00
	Comments: Move to jumbo Had to get ground crew to move garbage trailers out of the way. Also had to wait for a spotter to arrive to assist. Moved bridge to jumbo.										
3416702	PBB 84 into	GS11042	PBB-84	CLOS	ECM	2/23/22	3:38:00 PM	2/23/22	3:48:00 PM	00:10	0.00
	Comments: Bridge into jumbo Moved the bridge into jumbo with help from Darion.										
3416725	PBB 84 repo to	GS11042	PBB-84	CLOS	ECM	2/23/22	9:30:00 PM	2/23/22	9:42:00 PM	00:12	0.00
	Comments: PBB-84 Repo to narrow Arrived at gate, for bridge repositioning to narrow.										
3430792	PBB-84	GS11042	PBB-84	CLOS	ECM	3/8/22	4:07:00 PM	3/8/22	4:14:00 PM	00:12	0.00
	Comments: repo bridge assist Jeremy										
3430820	84 repositioned	GS11042	PBB-84	CLOS	ECM	3/8/22	9:05:00 PM	3/8/22	9:12:00 PM	00:07	0.00
	Comments: PBB-84 Repo to narrow										
3430923	Gate 84-PBB	GS11042	PBB-84	CLOS	ECM	3/9/22	9:21:00 PM	3/9/22	9:37:00 PM	00:16	0.00
	Comments: Gate-84 PBB back to narrow arrived at gate, for bridge repositioning back to narrow.										
3432705	PBB 84 into	GS11042	PBB-84	CLOS	ECM	3/10/22	4:20:00 PM	3/10/22	4:35:00 PM	00:15	0.00

Comments: PBB-84 Into jumbo mode

arrived at gate, for bridge repositioning into jumbo mode.

3432725	PBB 84 out of jumbo mode	GS11042	PBB-84	CLOS E	ECM	3/10/22	8:36:00 PM	3/10/22	8:45:00 PM	00:09	0.00

Comments: PBB-84 Out of jumbo mode

arrived at gate, for bridge repositioning out of jumbo.

3432816	PBB 84 reposition into jumbo mode	GS11042	PBB-84	CLOS E	ECM	3/11/22	4:30:00 PM	3/11/22	4:45:00 PM	00:15	0.00

Comments: PBB-84

Repositioned from narrow into jumbo mode

3432843	Gate 86/86 REPO	GS11042	PBB-84	CLOS E	ECM	3/11/22	10:32:00 PM	3/11/22	10:43:00 PM	00:20	0.00

Comments: PBB-84/86

Repositioned PBB 84/86 to narrow

3432852	Gate 84 AUTOLEVEL	GS11042	PBB-84	CLOS E	ECM	3/12/22	12:01:00 AM	3/12/22	12:05:00 AM	00:04	0.00

Comments: PBB-84

Auto level working on arrival

3393578	Gt 84 reposition from jumbo	GS11042	PBB-84	CLOS E	ECM	1/23/22	8:09:00 PM	1/23/22	8:50:00 PM	00:50	0.00

Comments: E-call : Move Bridge out of "Jumbo Mode" to "Normal Ops

Repo bridge from jumbo

3398837	PBB 84 position into jumbo	GS11042	PBB-84	CLOS E	ECM	2/2/22	2:37:00 PM	2/2/22	3:01:00 PM	00:24	0.00

Comments: Ecall : Moved Bridge to 84s Stow Box "Jumbo Mode dual bridge ops

Had to wait for assistance to move the bridge into jumbo mode. Moved the bridge.

3408604	PBB 84 into JUMBO	GS11042	PBB-84	CLOS E	ECM	2/4/22	2:20:00 PM	2/4/22	2:37:00 PM	00:17	0.00

Comments: Move bridge into jumbo

Moved gate into jumbo with assistance from mark

3408964	Gt 84 Reposition from jumbo	GS11042	PBB-84	CLOS E	ECM	2/9/22	8:34:00 PM	2/9/22	8:54:00 PM	00:20	0.00

Comments: Gate-84 Reposition from jumbo

arrived at gate, for bridge repositioning from jumbo.

3430809	PBB-84 WHEELS NOT MOVING	GS11042	PBB-84	CLOS E	ECM	3/8/22	5:47:00 PM	3/8/22	5:51:00 PM	00:04	0.00

Comments: PBB-86

Back in service

3480165	PBB-84 WILL NOT TURN ON	GS11042	PBB-84	CLOS E	ECM	5/12/22	3:01:00 PM	5/12/22	3:10:00 PM	00:20	0.00

Comments: bridge 84 will not come on

I arrived at gate 84 the bridge would not come on I had to reset the bridge and got it out from a swing limit and the wheels was backwards

3500363	GATE 84 LIGHTS	GS11042	PBB-84	CLOS E	ECM	6/2/22	1:25:00 PM	6/2/22	1:33:00 PM	00:08	0.00

Comments: Lights out in bridge

Checked 84 and 82 and both bridge had all their lights on.

3501097	PBB 84 cab won't rotate	GS11042	PBB-84	CLOS E	ECM	6/8/22	2:23:00 PM	6/8/22	2:31:00 PM	00:12	0.00

Comments: cab won’t rotate

Assisted Rich

3581477	84 traffic light button not working	GS11042	PBB-84	CLOS E	ECM	9/22/22	3:16:00 PM	9/22/22	4:00:00 PM	00:32	329.34

Comments: Ecall : Lead in light issue, Got controller button unstuck & RTS button needs to be replace

had to respond to other call first inspected the controller and found that the stop button would get stuck opened up the controller the inside

3376592	GATE 84 REPOSITION	GS11042	PBB-84	CLOS E	ECM	1/1/22	10:15:00 PM	1/1/22	10:30:00 PM	00:16	0.00

Comments: repo bridge

3376658	Gt 84 wont move	GS11042	PBB-84	CLOS E	ECM	1/2/22	5:55:00 PM	1/2/22	6:07:00 PM	00:12	0.00

Comments: wont move

Arrived to bridge and they were putting bridge in jumbo mode they needed help finished stowing in box

3376676	Gt 84 Reposition from jumbo	GS11042	PBB-84	CLOS E	ECM	1/2/22	9:13:00 PM	1/2/22	9:46:00 PM	00:33	0.00

Comments: move out of jumbo

Moved out of jumbo

3376777	PBB 84 out of jumbo	GS11042	PBB-84	CLOS E	ECM	1/3/22	9:40:00 PM	1/3/22	10:13:00 PM	00:33	0.00

Comments: Repositioned bridge.

Please note GOAA entered the incorrect date on the contract date. Call was closed on 1/3.

3376779	cancelled duplicate	GS11042	PBB-84	CLOS E	ECM	1/3/22	9:33:00 PM	1/3/22	9:33:00 PM	00:00	0.00

3376942	Gt 84 overextended	GS11042	PBB-84	CLOS E	ECM	1/5/22	6:39:00 PM	1/5/22	6:54:00 PM	00:15	0.00

Comments: bridge -84 moved into jumbo

Arrived at the bridge and quantum was moving the bridge and got it locked I ask them to stop and move there trucks I call for assistance

3376946	Gt 84 Reposition from jumbo	GS11042	PBB-84	CLOS E	ECM	1/5/22	8:53:00 PM	1/5/22	9:00:00 PM	00:07	0.00

Comments: REPO BRIDGE

3385424	Gt 84 Reposition from jumbo	GS11042	PBB-84	CLOS E	ECM	1/9/22	9:12:00 PM	1/9/22	9:28:00 PM	00:16	0.00

Comments: gate 84 reposition from jumbo

I move gate 84 from jumbo put it back in it regular position back in service

3385494	PBB 84 to JUMBO	GS11042	PBB-84	CLOS E	ECM	1/10/22	5:22:00 PM	1/10/22	5:39:00 PM	00:28	0.00

Comments: gate 84 move into jumbo

I arrived at the gate to assist Lloyd in move the bridge it jumbo

3385508	PBB-84 out of JUMBO	GS11042	PBB-84	CLOSE	ECM	1/10/22	8:14:00 PM	1/10/22	8:38:00 PM	00:24	0.00
	Comments: PBB-84 reposition, move out of jumbo										
3385588	84 into jumbo	GS11042	PBB-84	CLOSE	ECM	1/11/22	5:35:00 PM	1/11/22	5:40:00 PM	00:05	0.00
	Comments: Moved into Jumbo.										
3385611	84 out of jumbo	GS11042	PBB-84	CLOSE	ECM	1/11/22	9:28:00 PM	1/11/22	9:35:00 PM	00:07	0.00
	Comments: repo bridge										
3385743	84 repositioned	GS11042	PBB-84	CLOSE	ECM	1/12/22	8:48:00 PM	1/12/22	9:00:00 PM	00:12	0.00
	Comments: bridge 84 needs to be reposition out from jumbo I move bridge 84 from jumbo and put it back in it originally place bridge is back in service										
3385748	GATE 84 JETWAY NOT	GS11042	PBB-84	CLOSE	ECM	1/12/22	10:03:00 PM	1/12/22	10:09:00 PM	00:06	0.00
	Comments: Gate-84 Jetway not moving Arrived at gate, checking the bridge found no issue.										
3390201	PBB-84 REPOSITION	GS11042	PBB-84	CLOSE	ECM	1/13/22	4:59:00 PM	1/13/22	5:06:00 PM	00:07	0.00
3390209	PBB 84 repo to narrow	GS11042	PBB-84	CLOSE	ECM	1/13/22	8:11:00 PM	1/13/22	8:17:00 PM	00:06	0.00
	Comments: PBB-84 repo to narrow arrived at gate, for bridge repositioning to narrow										
3390343	PBB 84 into JUMBO	GS11042	PBB-84	CLOSE	ECM	1/15/22	5:31:00 PM	1/15/22	5:38:00 PM	00:07	0.00
	Comments: PBB-84 into jumbo arrived at gate, for bridge repositioning into jumbo										
3390350	PBB-84 out of JUMBO	GS11042	PBB-84	CLOSE	ECM	1/15/22	8:36:00 PM	1/15/22	8:37:00 PM	00:01	0.00
	Comments: repo bridge										
3390416	Gt 84 wont move	GS11042	PBB-84	CLOSE	ECM	1/16/22	5:43:00 PM	1/16/22	5:53:00 PM	00:20	0.00
	Comments: bridge 84 wont move the bridge is good I move the bridge to jumbo										
3390505	PBB-84 into JUMBO	GS11042	PBB-84	CLOSE	ECM	1/17/22	4:37:00 PM	1/17/22	4:49:00 PM	00:21	0.00
	Comments: move bridge 84 into jumbo I arrived at the gate 84 to assist felino moving the bridge into jumbo										
3390627	Gt 84 Reposition from jumbo	GS11042	PBB-84	CLOSE	ECM	1/18/22	8:01:00 PM	1/18/22	8:05:00 PM	00:04	0.00
	Comments: repo bridge										
3393514	PBB-84 REPOSITION JB	GS11042	PBB-84	CLOSE	ECM	1/22/22	6:04:00 PM	1/22/22	6:10:00 PM	00:06	0.00
	Comments: PBB-84 Reposition JB arrived at gate,for bridge repositioning into jumbo										
3393526	Gate 84 PBB	GS11042	PBB-84	CLOSE	ECM	1/23/22	5:37:00 AM	1/23/22	6:03:00 AM	00:26	0.00
	Comments: reposition bridge to jumbo line										
3393531	3393531 - Gate 84 - Bridge Won't	GS11042	PBB-84	CLOSE	ECM	1/23/22	6:50:00 AM	1/23/22	7:59:00 AM	01:09	18.86
	Comments: arrived plane at gate. cab. would not rotate. motor would hum but cab would not move. troubleshot Checked all power panels and found blown fuses in high voltage cabinet under bridge. Installed new fuses and tested several times cab r										
3393641	Gate 84-PBB set to JUMBO	GS11042	PBB-84	CLOSE	ECM	1/24/22	3:10:00 PM	1/24/22	3:55:00 PM	00:44	0.00
	Comments: ECALL:Set bridge to jumbo										
3393664	Gt 84 Reposition from jumbo	GS11042	PBB-84	CLOSE	ECM	1/24/22	8:34:00 PM	1/24/22	8:46:00 PM	00:12	0.00
	Comments: Ecall... repo bridge										
3393732	PBB 84 move into jumbo mode	GS11042	PBB-84	CLOSE	ECM	1/25/22	5:52:00 PM	1/25/22	6:09:00 PM	00:26	0.00
	Comments: PBB-84 move into jumbo mode arrived at gate, for bridge repositioning into jumbo mode.										
3393742	PBB 84 into narrow	GS11042	PBB-84	CLOSE	ECM	1/25/22	8:43:00 PM	1/25/22	8:54:00 PM	00:11	0.00
	Comments: PBB-84 Into narrow arrived at gate, for bridge repositioning into narrow.										
3393747	GATE 84 JETWAY NOT	GS11042	PBB-84	CLOSE	ECM	1/25/22	10:01:00 PM	1/25/22	10:11:00 PM	00:10	0.00
	Comments: ECALL:arrived at gate, checking the pilot console finding out oversteering, reset/bypass,tested,RTS										
3393799	GT 84 Reposition to jumbo	GS11042	PBB-84	CLOSE	ECM	1/26/22	2:17:00 PM	1/26/22	2:38:00 PM	00:38	0.00
	Comments: pbb-84 Gate 84 reposition to jumbo										
3408694	PBB-Gate 84 into JUMBO	GS11042	PBB-84	CLOSE	ECM	2/5/22	3:37:00 PM	2/5/22	3:58:00 PM	00:38	0.00
	Comments: Delta had a belt loader on the way,called AOC to get Delta to move, then into jumbo When I arrived I found out that Delta had a belt loader in the way , so i called AOC to get Delta to move their equipment . Once moved Rich										
3408753	PBB- GATE 84 REPOSITION	GS11042	PBB-84	CLOSE	ECM	2/6/22	3:16:00 PM	2/6/22	3:25:00 PM	00:09	0.00
	Comments: pbb-84 Move the bridge for reposition to jumbo										
3408773	PBB-GATE 84 REPOSITION	GS11042	PBB-84	CLOSE	ECM	2/6/22	8:39:00 PM	2/6/22	8:57:00 PM	00:18	0.00
	Comments: bridge -84 out of jumbo we arrived at the gate 84 to move from jumbo to put back in the box bridge is back in service										
3408850	PBB 84 into narrow	GS11042	PBB-84	CLOSE	ECM	2/7/22	9:15:00 PM	2/7/22	9:22:00 PM	00:07	0.00
	Comments: gate 84 reposition from jumbo										

we arrived at gate 84 to take out from jumbo the bridge is back in service

3413154	PBB 84 into jumbo	GS11042	PBB-84	CLOS	ECM	2/10/22	4:38:00 PM	2/10/22	4:43:00 PM	00:05	0.00

Comments: PBB-84 into jumbo

arrived at gate, for bridge repositioning into jumbo.

3413214	pbb-84 reposition to jumbo 041021	GS11042	PBB-84	CLOS	ECM	2/11/22	3:00:00 PM	2/11/22	3:14:00 PM	00:14	0.00

Comments: move pbb-84 into jumbo

Jeremy and I arrived at the gate and moved it into jumbo

3413290	PBB - GATE 84 POSITION	GS11042	PBB-84	CLOS	ECM	2/12/22	2:01:00 PM	2/12/22	2:28:00 PM	00:27	0.00

Comments: move pbb-84 in to jumbo

When Jeremy and I arrived there was equipment from Quantem and sky chefs blocking us from moving the bridge , we called AOC to get

3413317	PBB - GATE 84 REPOSITION	GS11042	PBB-84	CLOS	ECM	2/12/22	8:38:00 PM	2/12/22	9:02:00 PM	00:24	0.00

Comments: Gate-84 Reposition from jumbo mode

arrived at gate, for bridge repositioning from jumbo mode.

3413369	PBB - GATE 84 POSITION	GS11042	PBB-84	CLOS	ECM	2/13/22	4:04:00 PM	2/13/22	4:40:00 PM	00:36	0.00

Comments: swung bridge into jumbo stowbox

3413526	Gate 84- PBB repositioned into	GS11042	PBB-84	CLOS	ECM	2/14/22	4:09:00 PM	2/14/22	4:27:00 PM	00:30	0.00

Comments: bridge -84 into jumbo

we arrived at gate 84 assist Pete with the bridge

3413777	PBB 84 reposition into jumbo mod	GS11042	PBB-84	CLOS	ECM	2/16/22	2:29:00 PM	2/16/22	2:45:00 PM	00:16	0.00

Comments: move to jumbo

Obtained help and moved the bridge into jumbo mode.

3413804	PBB 84 OUT of jumbo mod	GS11042	PBB-84	CLOS	ECM	2/16/22	8:19:00 PM	2/16/22	8:44:00 PM	00:25	0.00

Comments: bridge -84 move out from jumbo

Arrived at bridge-84 to move from jumbo to its regular position no problem with moving the bridge into it’s possible bridge is back in service

3416138	PBB 84 into jumbo	GS11042	PBB-84	CLOS	ECM	2/17/22	4:00:00 PM	2/17/22	4:15:00 PM	00:08	0.00

Comments: pbb 84into jumbo

When I arrived Wes was already taking care of it

3416167	PBB 84 into narrow	GS11042	PBB-84	CLOS	ECM	2/17/22	9:02:00 PM	2/17/22	9:03:00 PM	00:01	0.00

Comments: REPO BRIDGE

3416247	PBB 84 into jumbo mod	GS11042	PBB-84	CLOS	ECM	2/18/22	3:44:00 PM	2/18/22	3:52:00 PM	00:14	0.00

Comments: bridge to jumbo

Moved bridge to jumbo

3416264	PBB 84 -take out of jumbo mode	GS11042	PBB-84	CLOS	ECM	2/18/22	8:11:00 PM	2/18/22	8:14:00 PM	00:02	0.00

Comments: PBB-84 Take out of jumbo mode

Arrived at gate, for bridge repositioning out of jumbo.

3416326	Gate 84 repositior into JUMBO	GS11042	PBB-84	CLOS	ECM	2/19/22	4:28:00 PM	2/19/22	4:35:00 PM	00:07	0.00

Comments: Gate-84 Reposition into jumbo

arrived at gate, for for bridge repositioning into jumbo.

3416399	PBB - GATE 84 POSITION TO	GS11042	PBB-84	CLOS	ECM	2/20/22	1:35:00 PM	2/20/22	1:46:00 PM	00:11	0.00

Comments: moved bridge to the jumbo stow box

3416432	Gt 84 Reposition from jumbo	GS11042	PBB-84	CLOS	ECM	2/20/22	9:39:00 PM	2/20/22	9:48:00 PM	00:09	0.00

Comments: bridge -84 reposition from jumbo

arrived at gate 84 to move 84 out from jumbo bridge is back in service

3416539	PBB 84 into narrow	GS11042	PBB-84	CLOS	ECM	2/21/22	9:02:00 PM	2/21/22	9:26:00 PM	00:24	0.00

Comments: bridge 84 reposition from jumbo

arrived at gate 84 to move from jumbo the cleaning group did not want to move there vehicles so I can move the bridge the bridge is back in

3416552	Gate 84 jetway is not moving	GS11042	PBB-84	CLOS	ECM	2/22/22	5:20:00 AM	2/22/22	5:35:00 AM	00:15	0.00

Comments: Arrived, at gate is in swing limit. Bypass and drove off of limit

3420906	PBB 84 into narrow	GS11042	PBB-84	CLOS	ECM	2/24/22	9:04:00 PM	2/24/22	9:15:00 PM	00:11	0.00

Comments: PBB-84 into narrow

Arrived at gate,for bridge repositioning into narrow.

3420953	PBB 84 move into jumbo mod	GS11042	PBB-84	CLOS	ECM	2/25/22	4:17:00 PM	2/25/22	4:26:00 PM	00:09	0.00

Comments: PBB-84 move into jumbo mode

arrived at gate, for bridge repositioning into jumbo mode

3420970	GATE 84 JETWAY NOT	GS11042	PBB-84	CLOS	ECM	2/25/22	10:17:00 PM	2/25/22	10:37:00 PM	00:20	0.00

Comments: Gate-84 jetway not moving

arrived at gate, checking the pilot console…found out no issue.

3421040	PBB-84 REPOSITION	GS11042	PBB-84	CLOS	ECM	2/26/22	8:15:00 PM	2/26/22	8:32:00 PM	00:17	0.00

Comments: gate 84 reposition

Arrived at gate 84 to move from jumbo back in service

3421085	PBB - GATE 84 REPOSITION	GS11042	PBB-84	CLOS	ECM	2/27/22	3:34:00 PM	2/27/22	3:42:00 PM	00:13	0.00

Comments: pbb-84

Assisted to the e call

3421119	PBB - GATE 84 REMOVE FROM	GS11042	PBB-84	CLOS	ECM	2/27/22	8:06:00 PM	2/27/22	8:14:00 PM	00:08	0.00

Comments: PBB- Gate-84 Remove from jumbo mode

arrived at gate, for bridge repositioning from jumbo mode.

3421185	Gate 84 repositioned into	GS11042	PBB-84	CLOS	ECM	2/28/22	3:02:00 PM	2/28/22	4:34:00 PM	01:32	0.00

Comments: moved bridge from its current position to the jumbo stow box

3421204	Gate 84-PBB reposition back to	GS11042	PBB-84	CLOS	ECM	2/28/22	8:57:00 PM	2/28/22	9:11:00 PM	00:14	0.00

Comments: bridge 84 move out of jumbo

Arrived at bridge 84 we move from jumbo back to narrow back in service

3421285	PBB-84 REPOSITION	GS11042	PBB-84	CLOS	ECM	3/1/22	1:03:00 PM	3/1/22	1:13:00 PM	00:10	0.00

Comments: moved bridge from its current position to the jumbo stow box

3421322	Gate 84 move out of jumbo mode	GS11042	PBB-84	CLOS	ECM	3/1/22	8:30:00 PM	3/1/22	8:36:00 PM	00:06	0.00

Comments: Move gate out of jumbo mode.

3430345	Gate 84 into jumbo	GS11042	PBB-84	CLOS	ECM	3/3/22	3:59:00 PM	3/3/22	4:06:00 PM	00:07	0.00

Comments: PBB 84

Reposition to jumbo mode

3430379	PBB 84 repo into narrow	GS11042	PBB-84	CLOS	ECM	3/3/22	9:16:00 PM	3/3/22	9:28:00 PM	00:12	0.00

Comments: PBB-84 Repo into narrow

Arrived at gate, for bridge repositioning into narrow.

3430455	PBB-84 REPOSITION	GS11042	PBB-84	CLOS	ECM	3/4/22	5:24:00 PM	3/4/22	5:35:00 PM	00:22	0.00

Comments: ECALL: arrived at gate, for bridge repositioning into jumbo

3430464	PBB-84 REPOSITION	GS11042	PBB-84	CLOS	ECM	3/4/22	7:47:00 PM	3/4/22	8:01:00 PM	00:26	0.00

Comments: Reposition to narrow

3430465	Gate 84 Reposition to	GS11042	PBB-84	CLOS	ECM	3/4/22	7:53:00 PM	3/4/22	7:53:00 PM	00:00	0.00

Comments: Duplicate to 3430464. See original ECM for work details.

3430517	PBB-84 REPOSITION	GS11042	PBB-84	CLOS	ECM	3/5/22	2:58:00 PM	3/5/22	3:11:00 PM	00:13	0.00

Comments: gate 84 reposition

Reposition gate84 Ryan assist

3430586	PBB - GATE 84 POSITION INTO	GS11042	PBB-84	CLOS	ECM	3/6/22	2:41:00 PM	3/6/22	2:51:00 PM	00:10	0.00

Comments: Reposition bridge against the wall into jumbo

3430608	PBB - GATE 84 REPOSITION	GS11042	PBB-84	CLOS	ECM	3/6/22	8:04:00 PM	3/6/22	8:15:00 PM	00:11	0.00

Comments: PBB-Gate 84 Reposition out of jumbo mode

Arrived at gate, for bridge repositioning out of jumbo.

3430704	PBB 84 out of jumbo	GS11042	PBB-84	CLOS	ECM	3/7/22	8:47:00 PM	3/7/22	8:58:00 PM	00:11	0.00

Comments: PBB-84

Reposition to narrow

3432944	PBB - GATE 84 REPOSITION	GS11042	PBB-84	CLOS	ECM	3/12/22	6:02:00 PM	3/12/22	6:14:00 PM	00:12	0.00

Comments: PBB-Gate 84 Reposition into jumbo mode

arrived at gate, for bridge repositioning into jumbo mode.

3433029	PBB - GATE 84 POSITION INTO	GS11042	PBB-84	CLOS	ECM	3/13/22	5:23:00 PM	3/13/22	5:34:00 PM	00:11	0.00

Comments: Repo from narrow to jumbo mode

3433048	pbb 84 into narrow	GS11042	PBB-84	CLOS	ECM	3/13/22	9:25:00 PM	3/13/22	9:38:00 PM	00:13	0.00

Comments: PBB-84

Repo to narrow complete

3433120	Gate 84-reposition into	GS11042	PBB-84	CLOS	ECM	3/14/22	6:06:00 PM	3/14/22	6:13:00 PM	00:07	0.00

Comments: Moved from narrow to jumbo mode

3433129	PBB 84 repo into narrow	GS11042	PBB-84	CLOS	ECM	3/14/22	9:27:00 PM	3/14/22	9:28:00 PM	00:01	0.00

Comments: reposition from jumbo

I moved bridge 84 from jumbo into narrow back into service

3433229	PBB-84 REPOSITION	GS11042	PBB-84	CLOS	ECM	3/15/22	5:03:00 PM	3/15/22	5:17:00 PM	00:14	0.00

Comments: PBB-84

Repo into jumbo mode

3433347	84 jumbo mode	GS11042	PBB-84	CLOS	ECM	3/16/22	6:57:00 PM	3/16/22	7:04:00 PM	00:07	0.00

Comments: PBB-84

Repo into jumbo mode

3437725	PBB 84 into jumbo	GS11042	PBB-84	CLOS	ECM	3/17/22	5:03:00 PM	3/17/22	5:12:00 PM	00:09	0.00

Comments: PBB-84 into jumbo

arrived at gate, for bridge repositioning into jumbo.

3437748	PBB 84 Repositions	GS11042	PBB-84	CLOS	ECM	3/17/22	10:13:00 PM	3/18/22	2:02:00 AM	03:42	0.00

Comments: PBB-84 Repositioned

arrived at gate, for bridge repositioning out of jumbo.

3437820	PBB 84 repo into jumbo mode	GS11042	PBB-84	CLOS	ECM	3/18/22	4:57:00 PM	3/18/22	5:07:00 PM	00:10	0.00

Comments: PBB-84 Reposition into jumbo mode

Arrived at the,for bridge repositioning into jumbo mode.

3437967	Gate 84 PBB NO MVMT	GS11042	PBB-84	CLOS	ECM	3/20/22	7:32:00 AM	3/20/22	7:46:00 AM	00:14	0.00

Comments: PBB-84
Arrived, bridge was approaching swing and retract limit. Bypass and maneuvered bridge. Watch gate agent drive to plane.

3438031	Gate 84/86 REPO	GS11042	PBB-84	CLOSE	ECM	3/20/22	10:31:00 PM	3/20/22	10:50:00 PM	00:19	0.00

Comments: reposition out of jumbo
I arrived at gate 84 to take out from jumbo and put in narrow the bridge is back in service from jumbo

3438115	Gt 84 reposition to jumbo	GS11042	PBB-84	CLOSE	ECM	3/21/22	2:46:00 PM	3/21/22	3:34:00 PM	00:48	0.00

Comments: moved bridge from its current position to rhe jumbo stow box

3438161	Reposition from jumbo	GS11042	PBB-84	CLOSE	ECM	3/21/22	9:11:00 PM	3/21/22	9:17:00 PM	00:06	0.00

Comments: PBB-84
Repo into narrow

3438252	Gt 84 reposition for jumbo	GS11042	PBB-84	CLOSE	ECM	3/22/22	6:00:00 PM	3/22/22	6:20:00 PM	00:20	0.00

Comments: PBB-84
Repo into jumbo

3438262	PBB 84 reposition from jumbo	GS11042	PBB-84	CLOSE	ECM	3/22/22	9:01:00 PM	3/22/22	9:05:00 PM	00:04	0.00

Comments: reposition from jumbo
I arrived at gate 84 to take out from jumbo mode and place back to narrow bridge back in service

3442928	PBB 84 into jumbo	GS11042	PBB-84	CLOSE	ECM	3/24/22	4:03:00 PM	3/24/22	4:09:00 PM	00:11	0.00

Comments: PBB-84 Into jumbo
Arrived at gate, for bridge repositioning into jumbo.

3442947	PBB 84 REPOSITIONED	GS11042	PBB-84	CLOSE	ECM	3/24/22	9:55:00 PM	3/24/22	10:01:00 PM	00:06	0.00

Comments: PBB-84
Assisted Felino F with repo PBB into narrow

3443054	GATE 84 REPOSOTION	GS11042	PBB-84	CLOSE	ECM	3/25/22	9:57:00 PM	3/25/22	10:28:00 PM	00:31	0.00

Comments: arrived at gate 84 to reposition from jumbo to narrow bridge is back in service

3443099	Gate 84 PBB SLIDE	GS11042	PBB-84	CLOSE	ECM	3/26/22	6:45:00 AM	3/26/22	8:24:00 AM	01:39	154.96

Comments: Bagslide damaged
The rubber bag stopper was torn in half. Went and obtained some new rubber. Removed the old one, obtained new hardware, replaced it.

3443149	PBB-84 REPOSITION	GS11042	PBB-84	CLOSE	ECM	3/26/22	5:58:00 PM	3/26/22	6:12:00 PM	00:21	0.00

Comments: bridge 84 in jumbo
Arrived at 84 to put into jumbo

3443163	Gt 84 Reposition from jumbo	GS11042	PBB-84	CLOSE	ECM	3/26/22	8:57:00 PM	3/26/22	9:05:00 PM	00:08	0.00

Comments: Gate-84 Reposition from jumbo
Arrived at gate, for bridge repositioning from jumbo.

3443436	PBB 84 into jumbo	GS11042	PBB-84	CLOSE	ECM	3/29/22	2:35:00 PM	3/29/22	2:46:00 PM	00:11	0.00

Comments: pbb-84
Call cancel

3446545	PBB-84 NOT MOVING	GS11042	PBB-84	CLOSE	ECM	4/2/22	5:02:00 PM	4/2/22	5:13:00 PM	00:11	0.00

Comments: PBB-84 not moving
Arrived at gate, checking the pilot console... found out no issue.

3446562	Gate 84 REPO	GS11042	PBB-84	CLOSE	ECM	4/3/22	2:26:00 AM	4/3/22	2:38:00 AM	00:12	0.00

Comments: Gate-84 Reposition out of jumbo
Arrived at gate,for bridge repositioning out of jumbo.

3446851	PBB 84 not mating properly	GS11042	PBB-84	CLOSE	ECM	4/5/22	8:01:00 PM	4/5/22	8:09:00 PM	00:08	0.00

Comments: PBB-84
Agent was concerned about cab angle with reference to door, I adjusted cab angle. Adjusted height, agent docked to aircraft. Pbb checks

3455549	Gate 84/86 REPO	GS11042	PBB-84	CLOSE	ECM	4/9/22	10:32:00 PM	4/10/22	12:59:00 AM	00:11	0.00

Comments: Gate-84 & 86 Reposition
Arrived at gate, for bridge repositioning.

3455802	84 not moving	GS11042	PBB-84	CLOSE	ECM	4/12/22	3:28:00 PM	4/12/22	3:41:00 PM	00:13	0.00

Comments: PBB-84 Nothing wrong with bridge agent did not know how to operate bridge,
This is purely a lack of training by agents company.

3460397	PBB - GATE 84 BRIDGE CAB	GS11042	PBB-84	CLOSE	ECM	4/16/22	4:21:00 PM	4/16/22	4:28:00 PM	00:07	0.00

Comments: PBB-Gate 84 bridge cab wont rotate
Arrived at gate, checking the cab ... found out no issue.

3460751	Gt 84 overhead isleway fluorescent	GS11042	PBB-84	CLOSE	ECM	4/19/22	11:41:00 PM	4/20/22	12:18:00 AM	00:37	8.94

Comments: Replaced two bulbs on pbb

3469392	PBB - GATE 84 CAB WONT	GS11042	PBB-84	CLOSE	ECM	4/30/22	3:06:00 PM	4/30/22	3:20:00 PM	00:14	0.00

Comments: cab wont rotate
Operator was very unfamiliar with the bridge controls. They were able to eventually get the bridge to the plane.

3477848	PBB-84 NOT MOVING	GS11042	PBB-84	CLOSE	ECM	5/7/22	3:04:00 PM	5/7/22	3:12:00 PM	00:08	0.00

Comments: Bridge wont move
Operator told me that the bridge would not go forward. The console light for the canopy was on. Retracted the canopy and explained to the

3477884	PBB 84 Cab wont rotate - call	GS11042	PBB-84	CLOSE	ECM	5/8/22	1:44:00 AM	5/8/22	1:51:00 AM	00:07	0.00

Comments: PBB-84 Cab wont rotate
AOC cancelled the E-call.

3477985	84 not moving in the correct	GS11042	PBB-84	CLOS	ECM	5/8/22	9:17:00 PM	5/8/22	9:22:00 PM	00:04	0.00
	Comments: PBB-84 Ops checked pbb, no issues with pbb. Pbb back in service										
3477989	Gate 84 PBB	GS11042	PBB-84	CLOS	ECM	5/8/22	10:47:00 PM	5/8/22	10:47:00 PM	00:00	0.00
3478127	PBB 84 cab won't rotate to the right	GS11042	PBB-84	CLOS	ECM	5/9/22	7:28:00 PM	5/9/22	7:36:00 PM	00:08	0.00
	Comments: PBB-84 Cab would not rotate, cycled power, operated cab and functions returned. PBB back in service										
3480326	Gate 84 JB is not working	GS11042	PBB-84	CLOS	ECM	5/14/22	2:58:00 PM	5/14/22	3:08:00 PM	00:10	0.00
	Comments: Bridge wont move Bridge was in a right swing limit. Bypassed through limit until bridge could move normal.										
3480348	pbb - gate 84 wont move	GS11042	PBB-84	CLOS	ECM	5/14/22	6:59:00 PM	5/14/22	7:15:00 PM	00:16	0.00
	Comments: Gate-84 PBB wont move arrived at gate, checking the pilot console… it's oversteer issue, reset/bypass and testing then back in service.										
3433363	PBB 84 Repositions	GS11042	PBB-84	CLOS	ECM	3/16/22	10:23:00 PM	3/16/22	10:24:00 PM	00:01	0.00
	Comments: PBB-84 Repo into narrow										
3464433	Gate 84 JB swing limit	GS11042	PBB-84	CLOS	ECM	4/23/22	5:35:00 AM	4/23/22	5:48:00 AM	00:13	0.00
	Comments: right swing limit,move the limit switch at the rotunda out of the way. Moved bridge out of the limit Bridge was in a hard right swing limit. Had to move the limit switch at the rotunda out of the way. Moved bridge out of the limit. Waited for										
3480614	PBB 84 smells of smoke	GS11042	PBB-84	CLOS	ECM	5/17/22	8:30:00 PM	5/17/22	8:51:00 PM	00:21	0.00
	Comments: smell was coming from aircraft running off of apu odor was not of a burning smell. Pbb RTS										
3480705	PBB-84 NOT TURNING ON	GS11042	PBB-84	CLOS	ECM	5/18/22	2:46:00 PM	5/18/22	2:55:00 PM	00:09	0.00
	Comments: Checked console and found that the e-stop was pressed. reset and RTS										
3485170	Gate 84-PBB wont move	GS11042	PBB-84	CLOS	ECM	5/21/22	3:15:00 PM	5/21/22	3:24:00 PM	00:09	0.00
	Comments: gate-84 Arrived at gate bridge was on oversteer, bypassed, back in service										
3485282	Gate 84 can't retract the JB	GS11042	PBB-84	CLOS	ECM	5/22/22	3:01:00 PM	5/22/22	3:08:00 PM	00:07	0.00
	Comments: PBB-84 Arrived, bridge is on plane and off boarding.										
3485293	PBB 84	GS11042	PBB-84	CLOS	ECM	5/22/22	6:12:00 PM	5/22/22	6:27:00 PM	00:15	0.00
	Comments: PBB 84 Bridge wouldn't move due to GPU cable being down. Once up fully bridge moved normally.										
3489978	PBB 84 shut down	GS11042	PBB-84	CLOS	ECM	5/26/22	4:36:00 PM	5/26/22	6:06:00 PM	00:26	0.00
	Comments: PBB-84 Lights shut down Arrived at gate, Light is not working… call GOAA Electrician to reset the main breaker inside the building… then back in service.										
3490167	PBB-84 LIGHTS NOT WORING	GS11042	PBB-84	CLOS	ECM	5/28/22	5:07:00 PM	5/28/22	5:52:00 PM	00:03	0.00
	Comments: PBB-84 Lights not working inside jetway Arrived at gate, the lights inside the bridge is not working… called GOAA maintenance Electrician to reset the main breaker for gate-84 inside										
3490308	Gate 84-PBB turned off	GS11042	PBB-84	CLOS	ECM	5/29/22	4:27:00 PM	5/29/22	5:12:00 PM	00:31	0.00
	Comments: tunnels lights are out the cleaning crew use the power to vacuum the plane I had then unplugged										
3490322	84 not moving	GS11042	PBB-84	CLOS	ECM	5/29/22	7:33:00 PM	5/29/22	7:51:00 PM	00:18	0.00
	Comments: arrived at gate 84 the cab would not rotate to the right bud and I got it back in service										
3490422	PBB 84 cab won't rotate	GS11042	PBB-84	CLOS	ECM	5/30/22	3:29:00 PM	5/30/22	3:40:00 PM	00:14	0.00
	Comments: Reset PBB and cab rotate was working correctly. Need F/U to see if there is further issue.										
3490466	GATE 84 CABIN NOT MOVING	GS11042	PBB-84	CLOS	ECM	5/30/22	11:12:00 PM	5/30/22	11:20:00 PM	00:08	0.00
	Comments: bridge 84 cab not moving we arrived at 84 reset to get the cab to move back in service										
3500800	84 not moving	GS11042	PBB-84	CLOS	ECM	6/5/22	6:52:00 PM	6/5/22	7:04:00 PM	00:12	0.00
	Comments: ECALL: bridge was in swing right limit, bypassed off limit switch bridge was in swing right limit, bypassed off limit switch										
3503164	PBB 84 cab won't rotate	GS11042	PBB-84	CLOS	ECM	6/12/22	6:40:00 PM	6/12/22	6:50:00 PM	00:10	0.00
	Comments: get bridge to the plane I got it but have to come back to check the cab it's not moving to the right										
3503186	GATE 84 JETWAY NOT	GS11042	PBB-84	CLOS	ECM	6/13/22	1:04:00 AM	6/13/22	1:05:00 AM	00:01	0.00
	Comments: call was cancel										
3508032	PBB-84 CAB WILL NOT	GS11042	PBB-84	CLOS	ECM	6/16/22	7:45:00 PM	6/16/22	8:03:00 PM	00:18	0.00
	Comments: brought bridge down to adjust switch for cab, tested, RTS I arrived at 84 had to bring the bridge down to adjust the switch for the cab it worked cab has been fixed, bridge 84 back in service										
3508479	Gate 84 PBB NO MVMT	GS11042	PBB-84	CLOS	ECM	6/20/22	7:21:00 PM	6/20/22	7:27:00 PM	00:06	0.00
	Comments: gate-84 not moving Upon arriving at gate 84 the bridge was moving the canopy was not back all the way operator error bridge is back in service										
3513333	Gate 84-PBB wont move	GS11042	PBB-84	CLOS	ECM	6/24/22	5:14:00 PM	6/24/22	5:18:00 PM	00:07	0.00
	Comments: Gate-84 PBB wont move arrived at gate, the bridge was in operation… tested and verified.										

3513442	Gate 84 PBB NO MVMT	GS11042	PBB-84	CLOS	ECM	6/25/22	6:40:00 PM	6/25/22	6:49:00 PM	00:09	0.00
	Comments: arrived at gate, checking the pilot console… found out no issue, bridge working good.										
3513444	PBB-84 NOT MOVING TO	GS11042	PBB-84	CLOS	ECM	6/25/22	7:09:00 PM	6/25/22	7:19:00 PM	00:16	0.00
	Comments: working properly, operator was new, trying to moved bridge right when it was touching aircraft										
	working properly, operator was new, trying to moved bridge right when it was touching aircraft, I backed the bridge than move the bridge to										
3513582	Gate 84 PBB NO MVMT	GS11042	PBB-84	CLOS	ECM	6/27/22	1:52:00 PM	6/27/22	2:07:00 PM	00:15	0.00
	Comments: bridge 82 not moving										
	I arrived at gate-82 the bridge is not moving the cable hoist was down copa airlines plane number HP-1825CMP gate agent was operating the										
3516707	Gate 84 stow	GS11042	PBB-84	CLOS	ECM	6/30/22	9:17:00 AM	6/30/22	9:19:00 AM	00:02	0.00
	Comments: Moved bridge into stow box on request from aoc										
3516746	PBB 84 into	GS11042	PBB-84	CLOS	ECM	6/30/22	2:40:00 PM	6/30/22	2:42:00 PM	00:02	24.88
	Comments: Asked by aoc to move bridge into narrow										
	A menzie fuel truck was parked in the stow box for the narrow position. Called aoc to ask them to move it out of the way. After some time										
3490451	PBB 84 stopped	GS11042	PBB-84	CLOS	ECM	5/30/22	7:18:00 PM	5/30/22	7:28:00 PM	00:10	0.00
	Comments: bridge -84 not moving										
	we arrived at the gate-84 the swing switch for the cab is stopping it from going to the left we got it to move need to change the switch bridge										
3517180	Gate 84 PBB CAB ROT	GS11042	PBB-84	CLOS	ECM	7/4/22	3:46:00 PM	7/4/22	3:51:00 PM	00:05	0.00
	Comments: cab not rotating										
	Upon arrival at gate-84 the bridge is on the plane back in service										
3517197	Gate 84-PBB	GS11042	PBB-84	CLOS	ECM	7/4/22	5:02:00 PM	7/4/22	5:19:00 PM	00:34	0.00
	Comments: cab rotate, switch was stuck, cycled switch and cab rotate normally after										
	cab rotate, switch was stuck, cycled switch and cab rotate normally after										
3525897	35258997 - PBB 84 Move for	GS11042	PBB-84	CLOS	ECM	7/12/22	8:39:00 AM	7/12/22	8:42:00 AM	00:03	0.00
	Comments: pbb-84 move from box										
	arrived at gate-84 to move bridge for the painter to paint the ground										
3525915	Gate 84 move	GS11042	PBB-84	CLOS	ECM	7/12/22	11:30:00 AM	7/12/22	11:38:00 AM	00:08	0.00
	Comments: moved to stow box										
3526025	PBB 84 cab won't	GS11042	PBB-84	CLOS	ECM	7/13/22	3:30:00 PM	7/13/22	3:35:00 PM	00:05	0.00
	Comments: bridge is on plane and passengers are coming off bridge is in service.										
	upon arrival at 84, bridge is on plane and passengers are coming off bridge is in service.										
3526050	PBB-84 NOT MOVING	GS11042	PBB-84	CLOS	ECM	7/13/22	8:29:00 PM	7/13/22	8:48:00 PM	00:38	0.00
	Comments: no issues found with auto level										
3530608	84 not working	GS11042	PBB-84	CLOS	ECM	7/15/22	7:02:00 PM	7/15/22	7:23:00 PM	00:27	0.00
	Comments: Gate-84 not working										
	arrived at gate, it's oversteer issue.. reset/ bypass and testing then back in service.										
3530795	84 cabin not rotating	GS11042	PBB-84	CLOS	ECM	7/17/22	6:24:00 PM	7/17/22	6:36:00 PM	00:12	0.00
	Comments: cab not moving to the right										
	we arrived at gate-84 I back the bridge off the plane and lower it down to bud he got the switch to move to the right I rotate the cab all good										
3531000	Gt 84 not moving	GS11042	PBB-84	CLOS	ECM	7/20/22	12:38:00 AM	7/20/22	12:41:00 AM	00:18	0.00
	Comments: bridge-84 not moving										
	Arrived at gate-84 it was half way to the plane I get up to the bridge reset it got the bridge to move to the plane the agent took over as I										
3531057	PBB 84 need to hit emergency	GS11042	PBB-84	CLOS	ECM	7/20/22	3:27:00 PM	7/20/22	3:32:00 PM	00:05	0.00
	Comments: Upon arrival, GPU hoist down. Raised hoist & PBB moves correctly. RTS.										
3531087	PBB 84 not moving	GS11042	PBB-84	CLOS	ECM	7/20/22	6:57:00 PM	7/20/22	7:16:00 PM	00:38	0.00
	Comments: Bridge had a Jetpack fault, reset power to bridge and fault cleared. RTS.										
	Bridge was off Aircraft when we arrived. Bridge had a Jetpack fault, reset power to bridge and fault cleared.										
3534238	JB GATE84 NOT MOVING	GS11042	PBB-84	CLOS	ECM	7/23/22	4:38:00 PM	7/23/22	4:43:00 PM	00:05	0.00
	Comments: Gate-84 not moving										
	Arrived at gate, the bridge was in operation., tested and verified.										
3531101	PBB 84 not moving	GS11042	PBB-84	CLOS	ECM	7/21/22	1:30:00 AM	7/21/22	1:35:00 AM	00:05	0.00
	Comments: It is a swing limit issue, reset/bypas, then RTS.										
	Arrived @ gate, it is a swing limit issue, Reset/bypas, then RTS.										
3531102	PBB 84 Auto Lave	GS11042	PBB-84	CLOS	ECM	7/21/22	1:37:00 AM	7/21/22	1:39:00 AM	00:02	0.00
	Comments: It is an auto lever issue, reset and tested. RTS.										
	Arrived at gate, it is an auto lever issue, reset and tested. RTS.										
3550508	Gate 84 PBB NO MVMT	GS11042	PBB-84	CLOS	ECM	8/15/22	1:39:00 PM	8/15/22	1:56:00 PM	00:17	0.00
	Comments: PBB-84										
	Reset E- Stop										
3555011	PBB-84 NOT MOVING	GS11042	PBB-84	CLOS	ECM	8/18/22	3:41:00 PM	8/18/22	3:46:00 PM	00:05	0.00
	Comments: PBB in swing limit, bypass to get PBB moving										
3555274	PBB-84 NOT WORKING	GS11042	PBB-84	CLOS	ECM	8/21/22	7:51:00 PM	8/21/22	8:19:00 PM	00:30	0.00
	Comments: PBB 84										
	Ramp crew parked plane on wrong spot. Bridge couldn't reach the door. Once plane moved to correct spot bridge moved to door without										

3572445	Gate 84 PBB WALL PANEL	GS11042	PBB-84	CLOS E	ECM	9/8/22	7:30:00 PM	9/8/22	7:53:00 PM	00:23	0.00
	Comments: Gate-84 PBB wall Reposition wall panel in trim. Screwed down panel to secure to bridge.										
3572632	PBB 84 wont move	GS11042	PBB-84	CLOS E	ECM	9/10/22	10:42:00 PM	9/10/22	10:52:00 PM	00:10	0.00
	Comments: PBB-84 wont move arrived at gate, it's swing limit issue.. reset/bypass and testing, back in service.										
3572794	PBB 84 not turning on	GS11042	PBB-84	CLOS E	ECM	9/12/22	6:53:00 PM	9/12/22	7:03:00 PM	00:10	0.00
	Comments: PBB 84 Bridge was in swing right limit causing stoppage. Once bypassed off switch bridge moved normally. Bridge was parked outside box as well.										
3572908	GATE 84 NOT MOVING	GS11042	PBB-84	CLOS E	ECM	9/13/22	10:08:00 PM	9/13/22	10:27:00 PM	00:19	0.00
	Comments: parked too far back,pulled lock lever under rotunda to release lock,moved bridge forward,lowered,RTS bridge not moving, originally parked too far back, pulled lock lever under rotunda to release lock, moved bridge forward, lowered bridge										
3577589	PBB 84 not moving	GS11042	PBB-84	CLOS E	ECM	9/19/22	5:36:00 PM	9/19/22	5:48:00 PM	00:12	0.00
	Comments: bridge fixed Bridge was fixed before arrival.										
3586040	Gate 84-PBB issues	GS11042	PBB-84	CLOS E	ECM	10/1/22	9:15:00 PM	10/1/22	9:27:00 PM	00:12	0.00
	Comments: Gate-84 PBB arrived at gate, it's oversteer issue… reset/ bypass and testing, back in service.										
3586327	PBB 84 not moving	GS11042	PBB-84	CLOS E	ECM	10/3/22	7:36:00 PM	10/3/22	7:44:00 PM	00:08	0.00
	Comments: PBB 84 Hoist was partially down causing no movement. Once fully retracted bridge moved.										
3586472	gate 84 jet bridge not retracking	GS11042	PBB-84	CLOS E	ECM	10/5/22	3:56:00 PM	10/5/22	4:06:00 PM	00:10	0.00
	Comments: PBB 84 Hoist was partially down causing bridge not to move. Once fully retracted bridge moved normally.										
3594980	84 not moving	GS11042	PBB-84	CLOS E	ECM	10/11/22	4:05:00 PM	10/11/22	4:11:00 PM	00:06	0.00
	Comments: GPU cable down along with canopy, reset cable and canopy, bridge back in normal working order GPU cable down along with canopy, reset cable and canopy, bridge back in normal working order										
3599578	pbb-84 - bridge won't move	GS11042	PBB-84	CLOS E	ECM	10/16/22	12:00:00 PM	10/16/22	12:13:00 PM	00:26	0.00
	Comments: left limit, removed from left, bridge back in normal op bridge was place on left limit, bridge was removed from left limit and checked for normal use, bridge back in normal op										
3607294	GATE 84 JET BRIDGE NOT	GS11042	PBB-84	CLOS E	ECM	10/28/22	2:52:00 PM	10/28/22	3:03:00 PM	00:11	0.00
	Comments: Wheel was in oversteer, corrected it, RTS										
3607616	PBB 84 stopped moving	GS11042	PBB-84	CLOS E	ECM	10/31/22	9:26:00 PM	10/31/22	9:55:00 PM	00:29	0.00
	Comments: hoist limit switch, tripped, fix cable										
3617032	Gate 84-PBB issue	GS11042	PBB-84	CLOS E	ECM	11/3/22	7:45:00 PM	11/3/22	7:53:00 PM	00:08	0.00
	Comments: arrive at gate, checked the pilot console and found no issue										
3617217	Gt 84 Gt agent cant get bridge to	GS11042	PBB-84	CLOS E	ECM	11/5/22	9:40:00 PM	11/5/22	9:48:00 PM	00:08	0.00
	Comments: Arrived, bridge in operation, tested,verified										
3617284	Gate 84 jetbridge will not move	GS11042	PBB-84	CLOS E	ECM	11/6/22	11:58:00 AM	11/6/22	12:05:00 PM	00:21	0.00
	Comments: reset bridge, turned on/off, bridge moves, RTS reset bridge, turned on/off, bridge moves, RTS										
3398518	PBB-108 LIGHT OUT AT END	GS11039	PBB-108	CLOS E	ECM	1/29/22	6:21:00 PM	1/29/22	6:58:00 PM	00:39	2.93
	Comments: ECALL: Went to the parts, get a new light bulb and installed/testing…then back to service.										
3398812	Gate 108 cab light underneath	GS11039	PBB-108	CLOS E	ECM	2/2/22	6:37:00 AM	2/2/22	6:50:00 AM	00:18	0.00
	Comments: Ecall : Hose tangled, Untangled PWC water hose and RTS arrived and found all hose laying on ramp removed lower guide roller turned off water and untangled hose and wound up properly and put lower										
3385526	The lights inside the jet bridge	GS11039	PBB-108	CLOS E	ECM	1/11/22	7:36:00 AM	1/11/22	9:02:00 AM	02:46	11.00
	Comments: PBB-108 Arrived at gate, spoke to gate agent and she said some lights were flickering in terminal and some in bridge.waited for plane to finish boarding										
3446478	PBB - GATE 108 WON'T MOVE	GS11039	PBB-108	CLOS E	ECM	4/1/22	5:51:00 PM	4/1/22	5:54:00 PM	00:03	0.00
	Comments: PBB-108 wont move Arrived at gate, checking the pilot console… found out no issue.										
3455565	Gate 108 jetway is not moving	GS11039	PBB-108	CLOS E	ECM	4/10/22	7:32:00 AM	4/10/22	8:11:00 AM	00:39	0.00
	Comments: PBB-108 Arrived, bridge on plane and press emergency bypass to get bridge off of plane, unreel hoist all the way and rereeel it back up correctly.										
3460132	Gate 108 JB Beacon indorrect	GS11039	PBB-108	CLOS E	ECM	4/14/22	1:07:00 PM	4/15/22	4:04:00 PM	00:05	0.00
	Comments: beacon not working, this was not an E-Call nor was it call over radio nor was it Emailed Checked beacon and work as designed when bridge in in operate mode.										
3464770	PBB 108 stopped moving	GS11039	PBB-108	CLOS E	ECM	4/26/22	8:39:00 PM	4/26/22	8:51:00 PM	00:12	0.00
	Comments: PBB-108 PBB console lost power. Found interlock switch was loose. Secured interlock switch pbb back in service										
3513373	Gate 108 JB is not working	GS11039	PBB-108	CLOS E	ECM	6/25/22	6:31:00 AM	6/25/22	6:40:00 AM	00:09	0.00
	Comments: Bridge wont move. was in oversteer. bypassed until returned to normal.										

						After bypassing out of the oversteer I waited for the operator to drive the bridge to the plane.					
3572460	PBB 108 Not moving	GS11039	PBB-108	CLOSED	ECM	9/9/22	2:59:00 AM	9/9/22	3:04:00 AM	00:05	0.00
		Comments: PBB-108 not moving									
						arrived at gate, it's oversteer issue… reset/ bypass and testing then back in service.					
3607656	Lights inside the	GS11039	PBB-108	CLOSED	ECM	11/1/22	9:36:00 AM	11/1/22	10:17:00 AM	00:41	2.59
		Comments: removed and replaced bulb									
3420895	Gate 10-PCA not working	GS13732	PCA-10	CLOSED	ECM	2/24/22	5:13:00 PM	2/24/22	5:40:00 PM	00:27	0.00
		Comments: Ecall : Unit not working, PCA unit is working as should NPF & RTS									
						Unit was on upon arrival. Ambient temperature was 80. Discharge temperature was 34 and with an aircraft temperature of 40. Temperatures					
3455421	PCA-10 BLOWING	GS13732	PCA-10	CLOSED	ECM	4/8/22	3:35:00 PM	4/8/22	4:07:00 PM	00:32	0.00
		Comments: Ecall : Blowing hot,Switched to wide body unkink hose & RTS									
						upon arrival unit was on and blowing but there was a kink in the hose and the PCA was in narrow body so I turned the unit off and turned the					
3480153	Gate 10 PCA HOT	GS13732	PCA-10	CLOSED	ECM	5/12/22	1:33:00 PM	5/12/22	1:45:00 PM	00:17	300.29
		Comments: ecall 10 blowing hot, replaced 20ft section of hose.									
						Found a 20ft section of hose the was pretty much broken in half replaced 20ft section of hose.					
3385421	Gate 10- PCA not working	GS13732	PCA-10	CLOSED	ECM	1/9/22	8:00:00 PM	1/9/22	8:30:00 PM	00:59	0.00
		Comments: ECALL:Unit was blowing hot air. Unit was reset, temperature reached to 40, aircraft temp of 47*									
						Unit was blowing hot air. Unit was reset and temperature reached to 40 and with an aircraft temperature of 47					
3446457	PCA - GATE 10 NOT WORKING	GS13732	PCA-10	CLOSED	ECM	4/1/22	1:20:00 PM	4/1/22	1:46:00 PM	00:26	0.00
		Comments: Unit "not working"									
						Arrived at gate and found hose attached to aircraft, unit working 45 degrees. Upon arrival, noticed Captain started APU. Disconnected hose					
3530883	Gate 10-PCA not working	GS13732	PCA-10	CLOSED	ECM	7/18/22	3:36:00 PM	7/18/22	3:59:00 PM	00:41	0.00
		Comments: unit is working									
						Upon arrival the unit was on and connected. After reset inspection the units 1stage is low on refrigerant. A corrective will be done.					
3531007	PCA 10 portable unit needs	GS13732	PCA-10	CLOSED	ECM	7/20/22	4:56:00 AM	7/20/22	5:56:00 AM	02:00	0.00
		Comments: Re fuel portable									
						Arrived at the gate and checked the portable. The portable was empty so we went to the shop to get the tug and diesel card. Arrived at the					
3550610	Gate 10 the pca is not working	GS13732	PCA-10	CLOSED	ECM	8/16/22	12:11:00 PM	8/16/22	1:04:00 PM	00:53	336.63
		Comments: Adjusted settings/ broken hose									
						Upon arrival found unit off. Aircraft APU on. No signs of PCA use. Started and ran unit under normal operation. Unit works fine dischargin					
3572513	Gate 10 PCA HOT	GS13732	PCA-10	CLOSED	ECM	9/9/22	7:41:00 PM	9/9/22	9:02:00 PM	01:21	0.00
		Comments: blowing hot									
						Found stage 3 without refrigerant, pilot ask for a portable. We took a portable from gate. 55. PCA 10 needs to be checked for leaks.					
3572638	PCA 10 inop	GS13732	PCA-10	CLOSED	ECM	9/11/22	5:19:00 AM	9/11/22	5:44:00 AM	00:25	0.00
		Comments: corrective on PCA-10									
						Arrived at the gate aircraft was at the gate. Had to maka adjustments to the vacuum pump which made process a ton faster. Got the					
3572652	PCA-10 PORT. UNIT WILL NOT	GS13732	PCA-10	CLOSED	ECM	9/11/22	8:48:00 AM	9/11/22	9:00:00 AM	00:12	0.00
		Comments: Pump fuel line, air in system, retest, now working, blowing 39*, RTS.									
						Arrived at portable not turning on, had to pump fuel line had air in system, retested, now it turns on, test PCA side blowing 39*.					
3581646	Gate 10 PCA hose is broke	GS13732	PCA-10	CLOSED	ECM	9/24/22	6:11:00 AM	9/24/22	7:22:00 AM	02:18	336.63
		Comments: hose is broken									
						Arrived at the gate and find out a 20' hose broke, but this one was the first one under the bridge and was a airplane on it. We picked up the					
3581468	PCA GATE 10 NOT WORKING	GS13732	PCA-10	CLOSED	ECM	9/22/22	2:50:00 PM	9/22/22	3:20:00 PM	00:30	0.00
		Comments: ecall-10									
						Arrived at the gate foung unit off and hose put away. Pulled whose out and started unit pca was blowing 43.7. Stayed watching the unit and it					
3385569	PCA 48 not turning on	GS13711	PCA-48	CLOSED	ECM	1/11/22	3:29:00 PM	1/11/22	3:33:00 PM	00:04	0.00
		Comments: ecall 48									
						They called for PCA when the call was for bridge1					
3390720	PCA 48 hose broken	GS13711	PCA-48	CLOSED	ECM	1/19/22	6:13:00 PM	1/19/22	6:45:00 PM	01:04	192.00
		Comments: Blowing hot. Broken hose. Replaced defective 10 ' air hose at PCA 48.									
3460258	PCA-48 NOT TURNING ON	GS13711	PCA-48	CLOSED	ECM	4/15/22	1:34:00 PM	4/15/22	3:46:00 PM	02:04	0.00
		Comments: not working									
						Raining, ramp closed					
3502922	Gate 48 the pca is blowing ho	GS13711	PCA-48	CLOSED	ECM	6/10/22	12:00:00 PM	6/10/22	12:35:00 PM	00:57	0.00
		Comments: Ecall : Blowing hot, Cycled power off and back on reset unit & RTS									
						got there to unit and unit was blowing hot compressor 2 wasn't turning on opened electrical door and didn't find any tripped breakers / VFD's					
3503384	PCA 48 not working	GS13711	PCA-48	CLOSED	ECM	6/14/22	4:13:00 PM	6/14/22	4:28:00 PM	00:18	1.92
		Comments: pca not working									
						Upon arrival the ramp workers had a portable unit attached to the plane. We tested to see if the unit ran, and it turned on with no issues. U					
3531047	PCA 48 blowing hot	GS13711	PCA-48	CLOSED	ECM	7/20/22	3:15:00 PM	7/20/22	3:21:00 PM	00:06	0.00
		Comments: blowing hot e call started at 14:17									
						Only one compressor working, reset pca checked for foult. Condition, no issues found .					
3477716	Gate 48 PCA INOP	GS13711	PCA-48	CLOSED	ECM	5/5/22	8:58:00 PM	5/5/22	10:00:00 PM	01:02	0.00
		Comments: no power									
						There is no power at the unit. Power was checked at the main breaker. Anthony from Maintenance called an electrician to diagnose issue.					

3534093	48 pca	GS13711	PCA-48	CLOSED	ECM	7/21/22	9:22:00 PM	7/21/22	9:24:00 PM	00:02	0.00
	Comments: not power We notified AOC that is a portable at the gate for them to used										
3594539	48 blowing hot	GS13711	PCA-48	CLOSED	ECM	10/6/22	4:24:00 PM	10/6/22	4:58:00 PM	01:08	0.00
	Comments: unit blowing hot Upon arrival there was no plane at the bridge. We reset the unit and tested the unit, but the temperature didn't decrease enough. Upon closer										
3603035	PCA gate 48 blowing warm	GS13711	PCA-48	CLOSED	ECM	10/26/22	6:12:00 PM	10/26/22	6:40:00 PM	00:28	0.00
	Comments: Ecall : Blowing warm, Reconnected the ambient sensor & RTS arrived at the gate and found the ambient temp sensor disconnected. reconnected the sensor and started unit to test. Now blowing 39										
3430397	Gate 48 PCA	GS13711	PCA-48	CLOSED	ECM	3/4/22	4:32:00 AM	3/4/22	5:00:00 AM	00:56	0.00
	Comments: The hose had a kink close to the millow Arrived at the gate and notice a kink at the end of the hose close to the millow. Re-adjusted the millow and turned on the unit. Let the unit										
3460805	PCA gate 48 hose torn	GS13711	PCA-48	CLOSED	ECM	4/20/22	2:58:00 PM	4/20/22	3:51:00 PM	00:53	0.00
	Comments: Torn Hose Upon arrival, the unit was off and air hose was not connected. There was a torn part of the air hose that was visible when the air hose was										
3525730	PCA 48 not turning on	GS13711	PCA-48	CLOSED	ECM	7/10/22	2:54:00 PM	7/10/22	4:01:00 PM	00:42	0.00
	Comments: Unit not working Upon arrival the pca was off and connected. There were no tripped breakers or any faults. The run button was pressed and the unit did not										
3538757	Gate 48 the pca is blowing ho	GS13711	PCA-48	CLOSED	ECM	7/28/22	9:47:00 AM	7/28/22	10:21:00 AM	00:34	0.00
	Comments: New VFD reprogram with new parameters Upon arrival found unit working on one stage discharging 41 degrees. Second stage has a new VFD, however, the parameters in that pro										
3538769	PCA-48 BLOWING HOT	GS13711	PCA-48	CLOSED	ECM	7/28/22	12:58:00 PM	7/28/22	1:41:00 PM	00:43	0.00
	Comments: Blowing warm Upon arrival found unit off. Start and tested unit. Unit was just installed new parameters and works fine, However after 20 mins of use it										
3531100	PCA 48 won't start	GS13711	PCA-48	CLOSED	ECM	7/21/22	12:53:00 AM	7/21/22	1:53:00 AM	02:00	0.00
	Arrived at gate,										
3539419	JET BRIDGE ON GATE 48	GS13711	PCA-48	CLOSED	ECM	8/3/22	1:38:00 PM	8/3/22	2:06:00 PM	00:28	0.00
	Comments: User error see details section I arrived at the gate to find the aircraft APU on , the hose reeled up in the basket, and the PCA off. I went up in to the PBB and pressed th										
3548102	3548102 - PCA 48 Blowing ho	GS13711	PCA-48	CLOSED	ECM	8/7/22	6:45:00 AM	8/7/22	7:26:00 AM	01:55	0.00
	Comments: VFD programming upon arrival found unit working on one compressor. Checked electrical cabinet and found a VFD inactive. VFD lost program. Downloaded										
3550466	3550466 - pca 48 no air	GS13711	PCA-48	CLOSED	ECM	8/15/22	6:17:00 AM	8/15/22	6:39:00 AM	00:22	0.00
	Comments: no working I arrived at the unit and it was not connected to the plane the main walk was off apparently someone knocked it down we put the power on it										
3550487	3550487 - PCA 48 Blowing Ho	GS13711	PCA-48	CLOSED	ECM	8/15/22	9:26:00 AM	8/15/22	9:55:00 AM	00:58	0.00
	Comments: blowing hot I arrived and the unit is turned on for the pbb I changed it to the plane and I turned on output 29 degrees										
3550604	3550604 - PCA 48 Blowing Ho	GS13711	PCA-48	CLOSED	ECM	8/16/22	11:40:00 AM	8/16/22	11:56:00 AM	00:16	0.00
	Comments: Ecall-48 Pca is working great. Unit was off when I got there. Started unit and both compressors turned on just fine blowing 35 degrees. Waited there										
3550683	Gate 48 the pca is blowing ho	GS13711	PCA-48	CLOSED	ECM	8/17/22	9:00:00 AM	8/17/22	9:57:00 AM	01:54	0.00
	Comments: got to unit and it was blowing hot. reset it and monitored no issues cooling 30*F got to unit and it was blowing hot. reset it and turn it on. monitored unit for sevearl minutes and no further problems. 30* F discharge										
3555140	Portable PCA at gate 48 needing	GS13711	PCA-48	CLOSED	ECM	8/20/22	7:17:00 AM	8/20/22	7:49:00 AM	01:14	0.00
	Comments: portable needs refuell Just trained the ground crew how to use the equipment. I was minutes ago check into the portables fuel levels went they call for it. They just										
3555497	GATE 48 PORTABLE PCA	GS13711	PCA-48	CLOSED	ECM	8/23/22	11:55:00 PM	8/24/22	12:01:00 AM	00:11	0.00
	Comments: Portable Arrived at the gate and checked the portable. The portables tank is empty so we will open a corrective.										
3555499	PCA-48 Tangled PCA hose	GS13711	PCA-48	CLOSED	ECM	8/24/22	12:19:00 AM	8/24/22	12:23:00 AM	00:08	0.00
	Comments: Portable If the hose is not connected properly; the air will not go in the aircraft. Upon arrival the hose was not connected properly. (Pictures provide in										
3594832	3594832 - PCA 48 Blowing Ho	GS13711	PCA-48	CLOSED	ECM	10/10/22	6:06:00 AM	10/10/22	6:20:00 AM	00:14	0.00
	Comments: turned off. reset from main power box, let run, turned on, inspected hoses, RTS Unit running, temp 47.6, turned off unit, reset from main power box, waited 3 minutes, turned back on, let unit run, took temp, inspected										
3607271	Gate 48 PCA blowing ho	GS13711	PCA-48	CLOSED	ECM	10/28/22	7:46:00 AM	10/28/22	8:45:00 AM	02:57	0.00
	Comments: Unit connected to plane, but off, switch to W. Body reset system, plane ready, bridge moved. According to 3rd shift the compressor at stage 2 is internally damage at the mechanical area, That means the compressor is not suctioning										
3617117	Gate 48 PCA	GS13711	PCA-48	CLOSED	ECM	11/5/22	12:38:00 AM	11/5/22	1:08:00 AM	00:30	0.00
	Comments: not working Arrived at the gate, found the unit off and the control box on narrow body. Proceeded to switch the control box to wide body and reset the										
3624418	Gate 48 PCA cutting off	GS13711	PCA-48	CLOSED	ECM	11/19/22	8:22:00 PM	11/19/22	8:44:00 PM	00:22	0.00
	Comments: both compressor off, reset, turned back on, tested, both turned on, 28* RTS Upon arrival unit was running however neither stage compressor were on. Reset unit, turned back on and tested. Both compressors turne										

3469674	GATE 8 PWC CURLING HOSE	GS13560	PWC-08	CLOSED	ECM	5/3/22	11:08:00 PM	5/3/22	11:19:00 PM	00:11	0.00
	Comments: PWC-08 Inspected PWC coupling , found no issues at time of inspection. PWC back in service										
3619561	PWC Gate 08 hose will not	GS13560	PWC-08	CLOSED	ECM	11/14/22	11:20:00 AM	11/14/22	2:00:00 PM	02:29	35.95
	Comments: replaced fuse, reel switch and button on PWC. RTS										
3460236	Gate 75 Portable water hose is	GS11085	PWC-75	CLOSED	ECM	4/15/22	10:32:00 AM	4/15/22	10:51:00 AM	00:19	0.00
	Comments: pwc-75 arrived at pwc75 hose was extremely tangle , been fix back in service										
3376909	PWC hose gate 75	GS11085	PWC-75	CLOSED	ECM	1/5/22	10:44:00 AM	1/5/22	11:29:00 AM	00:44	354.38
	Comments: PWC-75 issues. found the aircraft couple damaged replaced with new and RTS										
3416595	75 pwc cap stuck	GS11085	PWC-75	CLOSED	ECM	2/22/22	2:52:00 PM	2/22/22	3:03:00 PM	00:11	0.00
	Comments: Arrived, tested unit found no issue										
3446465	PWC - Gate 75 water hose and	GS11085	PWC-75	CLOSED	ECM	4/1/22	3:06:00 PM	4/1/22	3:11:00 PM	00:05	2.20
	Comments: pwc-75 Nozzle it's working properly ,was just missing the O ring replaced with a new one back in service										
3469174	Gate 75 issue with the pwc hose	GS11085	PWC-75	CLOSED	ECM	4/28/22	10:21:00 AM	4/28/22	2:31:00 PM	00:36	0.00
	Comments: pwc issue Inspected the PWC and found that the nozzle was stuck because the water was on and the nozzle valve was open. Tried to turn off the										
3469249	Gate 75 PWC	GS11085	PWC-75	CLOSED	ECM	4/29/22	12:40:00 AM	4/29/22	1:16:00 AM	00:15	2.20
	Comments: Gate-75 PWC Arrived at gate, checking the PWC... finding out the O ring is missing, went to the parts get a new O ring, install inside the nozzle then										
3469631	PWC-75 MISSING UP	GS11085	PWC-75	CLOSED	ECM	5/3/22	12:35:00 PM	5/3/22	4:15:00 PM	00:28	22.00
	Comments: arrived and found cap missing from nozzle and 1 bumper broken went to parts they have no caps i Picked up bumper and installed										
3477806	PWC 75 Hose reel wont retract	GS11085	PWC-75	CLOSED	ECM	5/7/22	2:20:00 AM	5/7/22	3:01:00 AM	00:41	0.00
	Comments: it's tangled issue, untangled/ retracted the hose and testing then back in service.										
3502947	Gate 75 PWC HOSE	GS11085	PWC-75	CLOSED	ECM	6/10/22	4:48:00 PM	6/10/22	4:57:00 PM	00:09	0.00
	Comments: Gate-75 PWC hose Arrived at gate, checking the PWC… the O ring is missing inside the coupling,, replaced another O ring and testing then back in service.										
3508111	PWC-75 NOZZLE	GS11085	PWC-75	CLOSED	ECM	6/17/22	1:19:00 PM	6/17/22	1:47:00 PM	00:27	0.00
	Comments: O-Ring Missing Only issue that I could find is that the O-ring was missing. Went to parts and obtained a new ring. Returned and put it into the nozzle.										
3548002	GATE 75 PWC HOSE TANGLED	GS11085	PWC-75	CLOSED	ECM	8/6/22	1:10:00 AM	8/6/22	1:38:00 AM	00:28	0.00
	Comments: Gate-75 PWC hose tangled arrived at gate, it's hose tangle issue,. untangled/testing the hose, back in service.										
3581906	PWC 75 Will not retract	GS11085	PWC-75	CLOSED	ECM	9/26/22	1:06:00 AM	9/26/22	1:18:00 AM	00:12	0.00
	Comments: PBB 75 Hose was rolled up improperly. We took hose all way out and rolled it back up neatly and properly. Had no further issues.										
3413248	103 pwc lever gone	GS11107	PWC-103	CLOSED	ECM	2/11/22	9:34:00 PM	2/11/22	9:41:00 PM	00:07	0.00
	Comments: 103-PWC lever gone arrived at gate, checking the PWC lever… finding out missing… went to the shop get another lever install/testing, back to service.										
3480381	PWC-103 TANGLED HOSE	GS11107	PWC-103	CLOSED	ECM	5/15/22	6:28:00 AM	5/15/22	6:36:00 AM	00:08	0.00
	Comments: pwc-103 I untangled the hose and now it's working fine										
3586066	3586066 - PWC 103 Hose has hol	GS11107	PWC-103	CLOSED	ECM	10/2/22	6:02:00 AM	10/2/22	6:18:00 AM	00:16	0.00
	Comments: found hose leaking due to holes,cut a short piece,re/attached, back to normal operation I found hose is leaking due to holes, I cut a short piece of a hose and re/attached it in able to go back to normal operation										
3586024	PWC 103 hose tangled	GS11107	PWC-103	CLOSED	ECM	10/1/22	4:39:00 PM	10/1/22	4:46:00 PM	00:07	0.00
	Comments: PWC-103 hose tangled arrived at gate, it's hose tangled issue… untangled / testing, back in service.										
3469186	A3-3MU20-03 sliding regarding it	GS12185	A3-3MU20-03	CLOSED	ECM	4/28/22	12:21:00 PM	4/28/22	12:28:00 PM	00:07	0.00
	Comments: ECALL-Used HOA to turned belt off and to auto, cut loose belt, monitored, RTS. Arrived at asset, Southwest Ramp Personnel showed me the issue, I used HOA and turned belt off, took a box cutter and cut loose belt,										
3550315	A3-3MU20-03 - Multiple jams	GS12185	A3-3MU20-03	CLOSED	ECM	8/13/22	7:51:00 PM	8/13/22	8:15:00 PM	00:24	0.00
	Comments: inspect photo0eye, tested, RTS										
3550317	A3-3MU20-03	GS12185	A3-3MU20-03	CLOSED	ECM	8/13/22	8:28:00 PM	8/13/22	8:44:00 PM	00:22	0.00
	Comments: flashing jam light, ESTOP,did not clear,adjusted,tightened down P/E,cleaned reflector, cleared, RTS arrived to asset, observed flashing jam light, ESTOP to clear jam, did not resolve issue, inspected photo-eye and adjusted, tightened down										
3390408	A3-3TC8-5 jam will not clear	GS11682	A3-3TC8-5	CLOSED	ECM	1/16/22	4:42:00 PM	1/16/22	4:53:00 PM	04:32	0.00
	Comments: ECALL: reducer had broken bracket, fixed it, then tracked the belt, & RTS. Inspected asset, we troubleshooted asset and we found out that the reducer had a broken bracket, then we fixed, then tracked the belt										
3390520	A3-3TC8-5 jam	GS11682	A3-3TC8-5	CLOSED	ECM	1/17/22	7:20:00 PM	1/17/22	7:35:00 PM	00:15	0.00
	Comments: ECALL: asset had a jam, I removed the bags blocking the photo-eye, and reset the jam, RTS asset had a jam, I removed the bags blocking the photo-eye, and reset the jam, asset is now back in service										

3443146	A3-3TC8-5=jam	GS11682	A3-3TC8-5	CLOS	ECM		3/26/22	4:52:00 PM	3/26/22	5:03:00 PM	00:23	0.00
	Comments: ECALL:went to asset, inspected no issue, found with asset, tested, called back in service went to asset, inspected no issue, found with asset, tested, called back in service											
3502848	PBB-50 NOT MOVING	GS11019	PBB-50	CLOS	ECM		6/9/22	4:43:00 PM	6/9/22	4:51:00 PM	00:08	0.00
	Comments: Ecall : Not moving, Bridge is fully operational upon arrival NPF & RTS arrived at gate, the bridge was in operation… tested and verified.											
3393425	Gate 50 the bridge wheels not	GS11019	PBB-50	CLOS	ECM		1/21/22	12:45:00 PM	1/21/22	12:45:00 PM	00:00	0.00
	Comments: Duplicate to 3393427											
3393427	PBB-50 Wheels wont turn	GS11019	PBB-50	CLOS	ECM		1/21/22	12:46:00 PM	1/21/22	12:59:00 PM	00:13	0.00
	Comments: ECALL:canopy was down. Raised the canopy and the bridge moved normally.											
3393536	3393536 - Gate 50 Intrusion locking	GS11019	PBB-50	CLOS	ECM		1/23/22	8:27:00 AM	1/23/22	9:06:00 AM	00:39	224.44
	Comments: ECALL: Clean the liquid and put more hydraulic oil and the bridge is fine											
3408813	Gate 50 PBB NO MVMT	GS11019	PBB-50	CLOS	ECM		2/7/22	11:08:00 AM	2/7/22	11:18:00 AM	00:10	0.00
	Comments: arrived plane waiting gate agent in bridge read error message on screen it said deadman not pressed Grabbed joystick and had no issue moving bridge showed gate agent and she tried and had no issue moving gate to plane and now has a											
3413725	Gate 50 move intrusion for the	GS11019	PBB-50	CLOS	ECM		2/16/22	8:34:00 AM	2/16/22	8:39:00 AM	00:05	0.00
	Comments: swung bridge out of way so painters could paint stow box											
3420875	Gate 50 PBB MVMT	GS11019	PBB-50	CLOS	ECM		2/24/22	11:05:00 AM	2/25/22	7:17:00 AM	00:33	15.48
	Comments: gate 50 arrived at bridge, moved the bridge forward and backward found no problem ,will inspecting the tires,found a small hydraulic leak on the filter,											
3430666	PBB-50 Move bridge for	GS11019	PBB-50	CLOS	ECM		3/7/22	12:19:00 PM	3/7/22	1:40:00 PM	00:25	15.95
	Comments: Move bridge fir pressure washer Moved bridge											
3455842	3455842 - PBB 50 won't turn on	GS11019	PBB-50	CLOS	ECM		4/13/22	7:59:00 AM	4/13/22	8:05:00 AM	00:06	0.00
	Comments: PBB-50 Arrived, bridge in slope down limit. Bypass to get out, watch drive to the plane											
3464641	Gate 50 wont level	GS11019	PBB-50	CLOS	ECM		4/25/22	10:21:00 AM	4/25/22	10:35:00 AM	00:14	0.00
	Comments: delay due to two plane, upon arrival, plane operating, was told agent reset bridge, started working had to wait on two American planes to get to call , arrived and gate is on a plane operating, talked to gate agent, she said she reset brdige											
3469474	PBB-50 HYDRAULIC	GS11019	PBB-50	CLOS	ECM		5/1/22	1:44:00 PM	5/1/22	9:18:00 PM	03:38	8.41
	Comments: found plug on side of cylinder leaking has to be a bad o- ring need to take gate out of service to Repair											
3469537	Gate 50 can not move jet bridge	GS11019	PBB-50	CLOS	ECM		5/2/22	10:17:00 AM	5/2/22	10:23:00 AM	00:16	0.00
	Comments: PBB-50 Arrived, watched gate agent drive bridge to plane, and lane is now deboardimg.											
3478191	The canopy on gate 50 will not	GS11019	PBB-50	CLOS	ECM		5/10/22	12:39:00 PM	5/10/22	12:48:00 PM	00:06	0.00
	Comments: PBB-50 Arrived, gate agent said bridge would not go forward and he tried to retract canopy and it would not let him, then stated he turned off bridge											
3446651	Gate 50 GPU	GS11019	PBB-50	CLOS	ECM		4/4/22	1:06:00 AM	4/4/22	1:09:00 AM	00:03	0.00
	Comments: Running on arrival											
3484986	50 not moving	GS11019	PBB-50	CLOS	ECM		5/19/22	4:12:00 PM	5/19/22	4:50:00 PM	01:24	0.00
	Comments: not moving Bridge was in a left swing bud assist me reset the bridge got it out back in service											
3490428	50 not moving	GS11019	PBB-50	CLOS	ECM		5/30/22	4:09:00 PM	5/30/22	4:21:00 PM	00:12	0.00
	Comments: bridge is on the plane agent turn the bridge off then turn back on the bridge move back in service											
3503045	PBB-50 CANOPY WILL NOT	GS11019	PBB-50	CLOS	ECM		6/11/22	1:17:00 PM	6/11/22	1:25:00 PM	00:08	0.00
	Comments: Canopy wont extend or retract and bridge wont move PCA ON BRIDGE WAS TURNED ON; turned off PCA and bridge is fully functioning											
3503163	Gate 50-PBB wont move	GS11019	PBB-50	CLOS	ECM		6/12/22	6:56:00 PM	6/12/22	7:00:00 PM	00:04	0.00
	Comments: arrived at gate 50 bridge is on the plane											
3507979	Gate 50 the intrusion is not	GS11019	PBB-50	CLOS	ECM		6/16/22	10:52:00 AM	6/16/22	11:03:00 AM	00:11	0.00
	Comments: Error message; VFD was at fault; Turned off power; Let Vfd Drains; Cut power back on Everything functioning properly after Power was shut off and vfd's were drained and power got cut back on											
3508565	3508565 - Gate 50 Light globe	GS11019	PBB-50	CLOS	ECM		6/21/22	6:18:00 AM	6/21/22	6:18:00 AM	00:00	0.00
	Comments: JSM did not receive call over radio.											
3508572	3508572 - PBB-50 Panel open	GS11019	PBB-50	CLOS	ECM		6/21/22	7:59:00 AM	6/21/22	8:11:00 AM	00:12	0.00
	Comments: Agent and ramp crew nobody called about an open panel											
3508690	PBB 50 door not shutting properly	GS11019	PBB-50	CLOS	ECM		6/21/22	5:34:00 PM	6/21/22	5:46:00 PM	00:12	0.00
	Comments: gate-50 service door issue We arrived at gate-50 to look at the service door bud and I check the door and found no problem with the door we check the cab doors also											
3513248	PBB 50 auto level drop	GS11019	PBB-50	CLOS	ECM		6/23/22	4:15:00 PM	6/23/22	4:28:00 PM	00:13	0.00
	Comments: PBB-50 auto level drop arrived at gate, it's the auto level issue… reset and testing the auto level then back in service.											

3516692	Gate 50 the bridge is out of	GS11019	PBB-50	CLOS	ECM	6/30/22	5:50:00 AM	6/30/22	5:58:00 AM	00:08	0.00
	Comments: Bridge on a limit Got to gate as the operator was moving the bridge to the plane. They were able to get the bridge onto the plane. They told me that the issue										
3516704	Gate 50 the jetway is not	GS11019	PBB-50	CLOS	ECM	6/30/22	8:56:00 AM	6/30/22	9:16:00 AM	00:20	0.00
	Comments: Bridge wont move, reset vfds No one was present at the gate. Checked console and found that VFD 1 had faulted. Reset the power to the VFDs and then tested the										
3525853	PBB 50 cab floor issue	GS11019	PBB-50	CLOS	ECM	7/11/22	6:34:00 PM	7/11/22	6:57:00 PM	00:46	0.00
	Comments: we checked operation of floor and couldn't find any problem, tested and fully in operation we checked operation of floor and couldn't find any problem, tested and fully in operation										
3539024	Gate 50-PBB auto level issue	GS11019	PBB-50	CLOS	ECM	7/30/22	4:57:00 PM	7/30/22	5:26:00 PM	00:29	0.00
	Comments: Gate-50 PBB auto level issue arrived at gate, checking the auto level… reset/testing and back in service.										
3539114	50 not moving	GS11019	PBB-50	CLOS	ECM	7/31/22	2:41:00 PM	7/31/22	2:50:00 PM	00:24	0.00
	Comments: no plane at gate, bridge in box, moved fine no plane at gate, bridge in box, moved fine										
3539245	PBB 50 issue moving bridg	GS11019	PBB-50	CLOS	ECM	8/1/22	5:08:00 PM	8/1/22	7:45:00 PM	05:09	1,489.16
	Comments: PBB 50 Found high pressure filter spraying hydraulic fluid every time bridge went up or down. Removed old filter and housing and replaced with new.										
3539402	PBB-50 NOT MOVING	GS11019	PBB-50	CLOS	ECM	8/3/22	12:23:00 PM	8/3/22	12:27:00 PM	00:26	0.00
	Comments: Operator was having issues with the dead man switch sticking. RTS.										
3550705	50 not moving	GS11019	PBB-50	CLOS	ECM	8/17/22	2:19:00 PM	8/17/22	2:29:00 PM	00:10	0.00
	Comments: upon arrival found the canopy was not fully retracted.										
3555882	3555882 - GPU 50 Nut holding	GS11019	PBB-50	CLOS	ECM	8/28/22	8:41:00 AM	8/28/22	8:54:00 AM	00:13	0.00
	Comments: GPU-50 Handlers wire missing nuts, Put the new nuts.										
3569945	Gate 50 JB is not turn in on	GS11019	PBB-50	CLOS	ECM	9/1/22	12:35:00 PM	9/1/22	12:42:00 PM	00:14	0.00
	Comments: Breaker tripped, reset breaker and went back to normal operations, RTS.										
3572446	Gate 50 PBB NO MVMT	GS11019	PBB-50	CLOS	ECM	9/8/22	7:08:00 PM	9/8/22	7:12:00 PM	00:04	0.00
	Comments: Gate-50 PBB no mvmt arrived at gate, the bridge was in operation.. tested and verified.										
3581715	Gate 50-PBB wont move	GS11019	PBB-50	CLOS	ECM	9/24/22	5:09:00 PM	9/24/22	5:18:00 PM	00:18	0.00
	Comments: no issue found, bridge in operation										
3586202	3586202 - Gate 50 Bridge won't	GS11019	PBB-50	CLOS	ECM	10/3/22	10:55:00 AM	10/3/22	10:59:00 AM	00:04	0.00
	Comments: upon arrival bridge is on plane and working normally										
3619229	Gate 50 PBB Canopy	GS11019	PBB-50	CLOS	ECM	11/11/22	4:59:00 AM	11/11/22	5:15:00 AM	00:16	0.00
	Comments: tested the canopy, it worked fine										
3619253	Thye jet bridge on gate 50 will not	GS11019	PBB-50	CLOS	ECM	11/11/22	9:29:00 AM	11/11/22	9:32:00 AM	00:03	0.00
	Comments: reset control console panel, went back in normal operation										
3619320	Gate 50 PBB CABLES	GS11019	PBB-50	CLOS	ECM	11/11/22	5:43:00 PM	11/11/22	6:28:00 PM	01:30	20.00
	Comments: wait for boarding, fixed lights, secured wires, installed new light cover, all good had to wait for passengers to finish boarding bridge then fix light and secured wires, installed new light cover, all good										
3586387	Gate 50-PBB wont move	GS11019	PBB-50	CLOS	ECM	10/4/22	2:38:00 PM	10/4/22	2:49:00 PM	00:11	0.00
	Comments: VFD reset										
3599620	gate 50 jet bridge not working	GS11019	PBB-50	CLOS	ECM	10/16/22	8:09:00 PM	10/16/22	8:15:00 PM	00:06	0.00
	Comments: no issue found										
3619511	GATE 50 JET BRIDGE NOT	GS11019	PBB-50	CLOS	ECM	11/13/22	6:54:00 PM	11/13/22	7:01:00 PM	00:07	0.00
	Comments: bridge has VFD fault, had to power reset, fault went away, back in service bridge has VFD fault, had to power reset, fault went away, back in service										
3619658	GAte 50 Autoleve ings	GS11019	PBB-50	CLOS	ECM	11/15/22	12:20:00 PM	11/15/22	12:55:00 PM	00:35	0.00
	Comments: bridge operator as it should										
3550594	3ML2-07 is making a loud	GS11605	A3-3ML2-07	CLOS	ECM	8/16/22	8:54:00 AM	8/16/22	9:07:00 AM	00:26	0.00
	Comments: JSM Boldalire found that the belt was loose, so they tightened it.										
3385566	77 metal piece sticking up in	GS11033	PBB-77	CLOS	ECM	1/11/22	3:05:00 PM	1/11/22	3:18:00 PM	00:13	0.00
	Comments: ECALL:Arrived found gate agent, pointed out problem. Cut metal sticking up. Smoothed it out. RTS										
3398320	Gate 77 issue inside the jetway	GS11033	PBB-77	CLOS	ECM	1/27/22	10:08:00 AM	1/27/22	11:18:00 AM	01:19	0.00
	Comments: Issue in bridge Waited for operator to arrive. When she did arrive she showed me the issue, which was the pound down in the rotunda being bent up. Found										
3455366	Gate 77 piece of metal inside	GS11033	PBB-77	CLOS	ECM	4/8/22	5:14:00 AM	4/8/22	5:40:00 AM	00:26	0.00
	Comments: gate-77 Carpet trim was sticking out temporarily fix its safe but carpet crew needed to replace carpet metal trim										
3455382	Gate 77 wheels wont turn	GS11033	PBB-77	CLOS	ECM	4/8/22	8:05:00 AM	4/8/22	8:08:00 AM	00:07	0.00
	Comments: gate 77 wheels not turn Wheels not gonna turn till retract the canopy, GPU hoist back up and turn auto leave off										

3534546	Auto level PBB 77	GS11033	PBB-77	CLOSE	ECM	7/26/22	7:09:00 PM	7/26/22	7:22:00 PM	00:13	0.00
	Comments: Ecall : Auto level, Auto level is fully operation reset tripped spacer limit & RTS wasn't auto level issue agent put bridge right on plane causing spacer limit to trip told agent needs to keep 2-4 inch gap to plane when parking										
3500480	Gate 77 PBB LIGHTBULBS	GS11033	PBB-77	CLOSE	ECM	6/3/22	1:48:00 PM	6/3/22	1:58:00 PM	00:10	0.00
	Comments: Light issue One of the bulbs was loose. Tightened it up and it returned to normal operation.										
3390379	Gate 77 GPU CABLE HOIST	GS11033	PBB-77	CLOSE	ECM	1/16/22	10:16:00 AM	1/16/22	10:26:00 AM	00:10	0.00
	Comments: ECALL: connected to plane,lowered & raised cable.no issue, controls were released Arrived gpu connected to plane and running. Lowered and raised cable several times and had no issues with it staying in place when controls										
3398747	PBB-77 DRVER PANEL FALLING	GS11033	PBB-77	CLOSE	ECM	2/1/22	11:11:00 AM	2/1/22	11:21:00 AM	00:18	0.00
	Comments: pbb-77 driver panel off Screws came out the panel , replaced the screws with new one ,back in service										
3455672	3455672 - Gate 77 Pipe of carpet	GS11033	PBB-77	CLOSE	ECM	4/11/22	12:21:00 PM	4/11/22	12:42:00 PM	00:21	0.00
	Comments: PBB-77 Found carpet lifted up bent metal in carpet correctly to ground, drill metal down to floor, drill screws into carpet and wood to secure carpet										
3460164	PBB 77 rotates on its own	GS11033	PBB-77	CLOSE	ECM	4/14/22	2:48:00 PM	4/14/22	3:03:00 PM	00:26	0.00
	Comments: Bridge rotating on own Arrived at gate and saw that the cab was rotating to the right without the button being pressed. Troubleshot issue and found that the button										
3477899	3477899 - PBB-77 Rear Chute	GS11033	PBB-77	CLOSE	ECM	5/8/22	8:08:00 AM	5/9/22	10:40:00 AM	06:31	5,655.00
	Comments: pbb-77 Assisted for Natasha										
3477947	Gate 77 PBB BELL NOR	GS11033	PBB-77	CLOSE	ECM	5/8/22	1:26:00 PM	5/8/22	3:20:00 PM	00:34	0.00
	Comments: PBB-77 Arrived, tested bell, went and received new bell, plane is on gate. Will replace when there is a gap between flights. Bridge is in service										
3478014	3478014 - Gate 77 Wires hanging	GS11033	PBB-77	CLOSE	ECM	5/9/22	8:15:00 AM	5/10/22	3:46:00 PM	29:53	156.81
	Comments: brought manlift to gate removed broken equalizer cable and replaced with new one and tensioned Also found transition ramp hinge on b to c tunnel broken										
3507991	Piece of metal coming up from	GS11033	PBB-77	CLOSE	ECM	6/16/22	12:03:00 PM	6/16/22	12:15:00 PM	00:12	0.00
	Comments: Piece of metal sticking up The bound down in the first section of A tunnel was broken. Had to cut off that section and hammer down the sharp edges.										
3550331	PBB-77 PANEL FALLING OFF	GS11033	PBB-77	CLOSE	ECM	8/14/22	6:29:00 AM	8/14/22	6:47:00 AM	00:36	0.00
	Comments: gate-77 wall board fell off I arrived at gate-77 and it was the vert that fell off so we had to make new wholes and got it up all good now back in service										
3550717	jet bridge is moving to fast	GS11033	PBB-77	CLOSE	ECM	8/17/22	4:54:00 PM	8/17/22	6:12:00 PM	00:08	0.00
	Comments: PBB 77 Couldn’t check bridge speed due to aircraft on Gate. Have to go back when aircraft leaves to check at 1800.										
3581552	Gate 77 move jetbridge	GS11033	PBB-77	CLOSE	ECM	9/23/22	8:24:00 AM	9/23/22	9:10:00 AM	00:32	0.00
	Comments: got a higher priority call, after,moved the bridge with help from Francisco got a higher priority call while I was heading to the gate, went back after finishing the other call, moved the bridge with help from Francisco										
3585942	PB 77 not lining up with aircraft	GS11033	PBB-77	CLOSE	ECM	9/30/22	4:46:00 PM	9/30/22	4:55:00 PM	00:09	0.00
	Comments: auto-level wheel needed to be re-secured auto-level wheel needed to be re-secured										
3594981	PBB-77 WHEELS DONT WANT	GS11033	PBB-77	CLOSE	ECM	10/11/22	4:12:00 PM	10/11/22	4:17:00 PM	00:05	0.00
	Comments: Arrived at gate found bridge attached to aircaft.										
3619334	Gate 77 PBB	GS11033	PBB-77	CLOSE	ECM	11/11/22	11:10:00 PM	11/11/22	11:28:00 PM	00:18	0.00
	Comments: vertical down, button stuck, cleaned out button and pushed in and out several times, all good										
3460253	Gate 128 rubber mat lifting up	GS11071	PBB-128	CLOSE	ECM	4/15/22	12:48:00 PM	4/15/22	1:10:00 PM	00:22	0.00
	Comments: gate-128 Pice of Rubber mat was sticking up , got it glue down and repaired, back in service										
3460259	PBB-128 WILL NOT MOVE	GS11071	PBB-128	CLOSE	ECM	4/15/22	1:48:00 PM	4/15/22	1:58:00 PM	00:16	0.00
	Comments: Bridge wont move The bridge would sound an alarm when trying to move the wheels. Troubleshot issue and found that the cable hoist was down. Raised it up										
3460826	PBB 128 extend bridge for carpet	GS11071	PBB-128	CLOSE	ECM	4/20/22	9:16:00 PM	4/20/22	9:20:00 PM	00:04	0.00
	Comments: extend bridge for GOAA, this was not an ECM as bridge is operational.										
3480154	Gate 128 PBB ALARM	GS11071	PBB-128	CLOSE	ECM	5/12/22	1:33:00 PM	5/12/22	1:44:00 PM	00:11	0.00
	Comments: pbb 128 alarm GPU cable was not up all the way bridge is back in service										
3534498	The jet bridge has a loose tile inside	GS11071	PBB-128	CLOSE	ECM	7/26/22	8:13:00 AM	7/26/22	8:20:00 AM	00:32	3.74
	Comments: Ecall : Power button loose, Replaced button cover & RTS bridge in service, replaced with new button										
3581441	Gate 128 Can't move the JB	GS11071	PBB-128	CLOSE	ECM	9/22/22	8:03:00 AM	9/22/22	8:13:00 AM	00:10	0.00
	Comments: Ecall : Won't move, Reset auto level and RTS auto level alarm was going of simply reset the auto level and turned the console on bridge worked fine after that operator got to the gate after										
3390241	Gate 128 CAB ROTATE	GS11071	PBB-128	CLOSE	ECM	1/14/22	9:12:00 AM	1/14/22	9:32:00 AM	01:25	0.00

Comments: ECALL: de-boarding, tested, stopped turning left,troubleshot,adjusted limit switch,tested, RTS
Was stopped by two planes on my way to gate. When I arrived a plane was fully connected to the plane and was unloading passengers.

Tested bridge after the plane left and found that it would stop turning to the left before it should've. Troubleshot issue and found that the limit

3393509	Gate 128-PBB not moving	GS11071	PBB-128	CLOSE	ECM	1/22/22	4:17:00 PM	1/22/22	4:30:00 PM	00:13	0.00
	Comments: ECALL: bridge is not moving… reset in the main breaker, testing and back to service.										
3393723	PBB-128 AGENT ASSIST	GS11071	PBB-128	CLOSE	ECM	1/25/22	1:04:00 PM	1/25/22	1:16:00 PM	00:12	0.00
	Comments: call was to assist agent arrived plane waiting to depart. found gpu disconnected from plane but unit										
	Unit was not turned off stopped power to gpu and backed up bridge. Tested all functions and bridge operates properly										
3408880	3408880 - GPU 128 NO GO	GS11071	PBB-128	CLOSE	ECM	2/8/22	11:39:00 AM	2/8/22	11:41:00 AM	00:02	0.00
	Comments: GPU-128										
	Arrived at gat, and gpu is running on plane										
3416378	Gate 128 PBB CANOPY	GS11071	PBB-128	CLOSE	ECM	2/20/22	10:29:00 AM	2/20/22	10:59:00 AM	00:30	18.99
	Comments: PBB-129										
	Arrived waited for plane to board, after plane left tested canopy multiple times. It is working fine										
3420924	Gate 128 piece of metal inside the	GS11071	PBB-128	CLOSE	ECM	2/25/22	7:47:00 AM	2/25/22	7:59:00 AM	00:12	0.00
	Comments: gate 128 pice of metal inside jb										
	arrived at gate 128 ,a pice of aluminum that hold robber mat ,was sticking up ,cut the pics out, making sure nothing sticks out, temporarily										
3420952	128 not moving	GS11071	PBB-128	CLOSE	ECM	2/25/22	3:50:00 PM	2/25/22	3:52:00 PM	00:02	0.00
	Comments: b ridge wont move										
	Cable hoist was down. Raised it up.										
3455655	3455655 - Gate 128 Roller door	GS11071	PBB-128	CLOSE	ECM	4/11/22	10:26:00 AM	4/11/22	10:46:00 AM	00:20	0.00
	Comments: PBB-128										
	Roll up door was stuck pryed lock mechanism to open up and rolled door up, took old lock mechanism off and replaced with a new consu										
3460362	Gate 128 JB is not working //	GS11071	PBB-128	CLOSE	ECM	4/16/22	9:57:00 AM	4/16/22	10:10:00 AM	00:10	0.00
	Comments: Bridge wont move										
	Call cancelled on way to bridge										
3464597	PBB 128 issues with bridge	GS11071	PBB-128	CLOSE	ECM	4/24/22	4:57:00 PM	4/24/22	5:09:00 PM	00:12	0.00
	Comments: PBB-128										
	Auto level needed to be reset, agent was unaware of it. Reset auto level checked auto level operation. Pbb back in service										
3469418	Gate 128-PBB wont move	GS11071	PBB-128	CLOSE	ECM	4/30/22	8:41:00 PM	4/30/22	8:48:00 PM	00:07	0.00
	Comments: Gate-128 PBB wont move										
	Arrived at gate, checking the pilot console, found out no issue.										
3477653	The Jet bridge on gate 128 will not	GS11071	PBB-128	CLOSE	ECM	5/5/22	8:04:00 AM	5/5/22	8:13:00 AM	00:09	0.00
	Comments: bridge wont move										
	The console door was left open and unlocked by the last person to open it. Closed it and locked it and the bridge could move normally. St										
3480295	Gate 128 JB is not working	GS11071	PBB-128	CLOSE	ECM	5/14/22	9:45:00 AM	5/14/22	10:59:00 AM	02:08	0.00
	Comments: Bridge wont move										
	Auto level alarm was going off in the bridge when I arrived. Resetting the console didn't fix it. Checked inside the console, auto level limit										
3490011	The Jet bridge wil not move on gate	GS11071	PBB-128	CLOSE	ECM	5/27/22	6:19:00 AM	5/27/22	6:33:00 AM	00:14	0.00
	Comments: No one was at the gate. The e-stop was pressed so I released it and then tested the bridge. RTS.										
3513350	Gate 128-PBB wont move	GS11071	PBB-128	CLOSE	ECM	6/24/22	9:15:00 PM	6/24/22	9:23:00 PM	00:08	0.00
	Comments: Gate-128 PBB wont move										
	arrived at gate, the bridge was in operation… tested and verified.										
3525402	The Jet bridge wheels on gate	GS11071	PBB-128	CLOSE	ECM	7/7/22	12:49:00 PM	7/7/22	12:57:00 PM	00:08	0.00
	Comments: bridge wont move										
	Bridge was on a plane and passengers were getting off when I arrived.										
3525796	PBB-128 TRIPPING	GS11071	PBB-128	CLOSE	ECM	7/11/22	8:26:00 AM	7/11/22	9:05:00 AM	01:57	0.00
	Comments: ifted floor tiles in C tunnel, floor rotten under tiles needs replacement, taped down lifted tiles f										
	lifted floor tiles in C tunnel, floor rotten under tiles needs replacement, taped down lifted tiles for temporary fix of tripping hazards										
3530862	Wheel indicator needs to be re	GS11071	PBB-128	CLOSE	ECM	7/18/22	11:12:00 AM	7/18/22	11:30:00 AM	00:18	0.00
	Comments: changed wheel position to match wheels										
3530868	35308688 - PBB-400 Bridge Work	GS11071	PBB-128	CLOSE	ECM	7/18/22	12:42:00 PM	7/18/22	12:50:00 PM	00:08	0.00
3538944	PBB 128 Linoleum flooring	GS11071	PBB-128	CLOSE	ECM	7/29/22	11:21:00 PM	7/29/22	11:38:00 PM	00:32	0.00
	Comments: fblue floor coming up @ 128										
	arrived at gate-128 the linoleum floor was coming up I put duck tape on it to keep it down floor need to get replaced in tunnel C										
3539050	Gate 128-PBB wont move	GS11071	PBB-128	CLOSE	ECM	7/30/22	8:49:00 PM	7/30/22	9:04:00 PM	00:15	0.00
	Comments: arrived at gate, checking pilot console, found no issue										
3550133	Gate 128 wheel direction indicator	GS11071	PBB-128	CLOSE	ECM	8/11/22	10:36:00 AM	8/11/22	11:00:00 AM	00:24	0.00
	Comments: Wheel indicator not facing correctly										
	Time starts at 1010. The wheel indicator was off. Adjusted it so it better reflected the actual wheel position.										
3555145	PBB-128 SOFT SUNK IN SPOT	GS11071	PBB-128	CLOSE	ECM	8/20/22	8:29:00 AM	8/20/22	9:12:00 AM	00:43	0.00
	Comments: Soft spot in bridge floor										
	Spot is located in the cab. Noted the location and informed aoc that the issue will have to be fixed at a later date.										

3570273	3570273 - Pbb 128 Bridge wont	GS11071	PBB-128	CLOSE	ECM	9/4/22	9:47:00 AM	9/4/22	9:50:00 AM	00:06	0.00
	Comments: canopy was not retracted all the way, we retract canopy able to go back to normal op we found canopy was not retracted all the way, we retract canopy able to go back to normal op										
3577670	Gate 128-PBB water leaking	GS11071	PBB-128	CLOSE	ECM	9/20/22	5:45:00 PM	9/20/22	5:52:00 PM	00:07	0.00
	Comments: PBB 128 Leak was in B-tunnel. Due to inclement weather could not patch. Repair when dry.										
3548111	3548111 - PBB 128 Bridge Won't	GS11071	PBB-128	CLOSE	ECM	8/7/22	9:09:00 AM	8/7/22	9:18:00 AM	00:09	0.00
	Comments: hoist was down										
3607548	Gate 128 Wheel indicator inc	GS11071	PBB-128	CLOSE	ECM	10/31/22	6:07:00 AM	10/31/22	6:11:00 AM	00:04	0.00
	Comments: checked, wheel indicator pointing in correct direction										
3432966	Gt 20 PWC Broken water	GS13839	PWC-20	CLOSE	ECM	3/12/22	8:25:00 PM	3/12/22	8:36:00 PM	00:11	0.00
	Comments: pwc 20 tangle and leaking arrived back at pwc 20 to untangle the hose and fix the leak all good now back in service										
3534513	Gate 20 pwc hose is leaking	GS13839	PWC-20	CLOSE	ECM	7/26/22	10:47:00 AM	7/26/22	10:52:00 AM	00:08	0.00
	Comments: Ecall : Leak, Fix existing water hose and RTS cut hose at leak reattached nozzle										
3385499	Gate 20 PWC hose torn	GS13839	PWC-20	CLOSE	ECM	1/10/22	6:22:00 PM	1/10/22	6:47:00 PM	00:24	275.08
	Comments: PWC issues. found aircraft couple bad, replaced with new and RTS										
3408510	The pwc hose on gate 20 is ripped	GS13839	PWC-20	CLOSE	ECM	2/3/22	8:29:00 AM	2/3/22	8:45:00 AM	00:21	72.28
	Comments: pwc 20 hose, this was emailed in at 13:18 by Dave Deans with hose on ground. Javier checked hose No power to Moyer lady as is due to aircraft pulling into gate. I arrived as aircraft was departing Spirit airlines, and found										
3455725	20 pwc	GS13839	PWC-20	CLOSE	ECM	4/11/22	5:19:00 PM	4/11/22	5:39:00 PM	00:08	0.00
	Comments: pwc-20 Nozzle came off of hose.Secured nozzle to hose replaced hose clamp. Checked for leaks. Pwc back in service.										
3469742	20 pwc	GS13839	PWC-20	CLOSE	ECM	5/4/22	4:56:00 PM	5/4/22	5:06:00 PM	00:10	0.00
	Comments: PWC-20 PWC valve was shut off										
3480457	3480457 - PWC-20 leaking	GS13839	PWC-20	CLOSE	ECM	5/16/22	5:45:00 AM	5/16/22	6:01:00 AM	00:15	0.00
	Comments: PWC-20 Arrived, found big gear in hose 8ft from nozzle, cute piece of hose off reinstall nozzle test for any new leaks. 0545-0601										
3516791	20 pwc	GS13839	PWC-20	CLOSE	ECM	6/30/22	5:44:00 PM	6/30/22	5:54:00 PM	00:14	0.00
	Comments: pwc-20 arrived at PWC and nozzle came out, clamp was lose , put it back together and tight clamp, working fine back in service										
3602931	PWC-20 no water flow	GS13839	PWC-20	CLOSE	ECM	10/25/22	8:50:00 PM	10/25/22	8:55:00 PM	00:05	0.00
	Comments: PWC 20 Turned on main water valve and water came on.										
3548246	Gate 82-PWC hose issue	GS11091	PWC-82	CLOSE	ECM	8/8/22	6:13:00 PM	8/8/22	6:32:00 PM	00:19	0.00
	Comments: PWC 82 Hose clamp near nozzle was loose. Tightened clamp down and turned water back on.										
3577337	The PWC hose is tangled on gate	GS11091	PWC-82	CLOSE	ECM	9/16/22	1:51:00 PM	9/20/22	2:45:00 PM	03:33	690.81
	Comments: Found bad motor on 9/16 and called unit OOS - Replaced bad motor on 9/20, tested, RTS.										
3398814	Gate 109 silver cap needs to be	GS11113	PWC-109	CLOSE	ECM	2/2/22	6:49:00 AM	2/2/22	7:08:00 AM	00:19	0.00
	Comments: Ecall : End cap appears to have slight damage,No damage found on end cap & RTS check cap no damage but did find small bend in coupler tested functions of coupler found no issues RTS this was emailed to me										
3500456	Gate 109 PWC hose with hol	GS11113	PWC-109	CLOSE	ECM	6/3/22	9:55:00 AM	6/3/22	10:09:00 AM	00:14	0.00
	Comments: hole in hose Found a small leak by the nozzle so Osvaldo and I cut a short piece of hose off and replaced hose onto nozzle										
3390208	PWC 109 leaking	GS11113	PWC-109	CLOSE	ECM	1/13/22	7:46:00 PM	1/13/22	7:56:00 PM	00:10	0.00
	Comments: PWC-109 Leaking arrived at gate, checking the Hose leaking… then cut off the leaking hose and re-connect, back to service.										
3398426	pwc-109 sliver cap damaged 220842	GS11113	PWC-109	CLOSE	ECM	1/28/22	4:35:00 PM	1/28/22	4:40:00 PM	00:05	0.00
	Comments: Ecall… End cap via nozzle damaged Repaired cap on the nozzle… tested… RTS										
3443121	Gate 109 PWC HANDLE	GS11113	PWC-109	CLOSE	ECM	3/26/22	11:39:00 AM	3/26/22	11:58:00 AM	00:19	0.00
	Comments: Missing handle Went to gate and looked at the PWC nozzle. The handle and the nut for it were off of it. Looked around the gate and found the missing										
3455500	Gate 109 Portable water is tangled	GS11113	PWC-109	CLOSE	ECM	4/9/22	10:17:00 AM	4/9/22	10:26:00 AM	00:09	0.00
	Comments: Issue was with PWC-109 not PWC-107. Untangled hose from the side of the cylinder. Tested,no issue										
3460816	109 pwc rubber seal needs	GS11113	PWC-109	CLOSE	ECM	4/20/22	4:33:00 PM	4/20/22	4:37:00 PM	00:04	0.00
	Comments: PWC-109 Weather seal was not properly mounted or secured. Secured river weather seal pwc back in service										
3477724	PWC 109 Water flow handle is	GS11113	PWC-109	CLOSE	ECM	5/6/22	2:02:00 AM	5/6/22	2:11:00 AM	00:09	0.00
	Comments: repair handle for PWC, used consumable hardware										

3485529	PWC-109 HOLE ON HOSE	GS11113	PWC-109	CLOSE	ECM	5/25/22	7:13:00 AM	5/25/22	7:22:00 AM	00:09	0.00
	Comments: Arrived, found leak in hose, cut portion of hose out and install head back on, tested working fine										
3550544	PWC 109 hole in hose	GS11113	PWC-109	CLOSE	ECM	8/15/22	6:49:00 PM	8/15/22	7:46:00 PM	01:52	354.02
	Comments: PWC 109 Was hole in middle of hose. Removed damaged hose and replaced with new one. Also replaced hose clamps due to old ones being worn. Ran										
3581813	3581813 - PWC 109 Hose worn	GS11113	PWC-109	CLOSE	ECM	9/25/22	11:18:00 AM	9/25/22	11:24:00 AM	00:06	0.00
	Comments: ramp guy told me, that it is not PWC, it was the aircraft, notify the AOC for the issue upon my arrival, the ramp guy told me, that it is not PWC, it was the aircraft, notify the AOC for the issue										
3617064	PWC on gate 109 has a hole near	GS11113	PWC-109	CLOSE	ECM	11/4/22	8:17:00 AM	11/4/22	8:33:00 AM	00:16	0.00
	Comments: Replaced hose clamp that was causing leak. RTS.										
3619491	A2-2CX2-02 - JAM WILL NOT	GS10848	A2-2CX2-02	CLOSE	ECM	11/13/22	2:29:00 PM	11/13/22	2:57:00 PM	00:28	0.00
	Comments: line jammed, photoeye not aligned to reflectors, adjusted photoeye on bracket, reset, RTS inspected, line jammed, photoeye not aligned to reflectors, adjusted photoeye on bracket until 3 lights, reset line, RTS										
3602428	A3-3TC7-07 - MOTOR	GS13346	A3-3TC7-07	CLOSE	ECM	10/20/22	3:00:00 PM	10/20/22	3:06:00 PM	00:20	0.00
	Comments: Ecall : Motor overload, Reset breakers reset asset & RTS arrived at area reset one set of breakers went to MCP reset second set of breakers then E-stop & reset line overload cleared called back in										
3539420	A6-6CS-209 / Photo eye	GS13885	A6-6CS-209	CLOSE	ECM	8/3/22	1:38:00 PM	8/3/22	2:00:00 PM	00:27	0.00
	Comments: P. eye had one light, adjusted p. eye got 3 lights. See detailed log. was walking and saw the 6CS running which is not used. Inspected found PE (photo-eye) with one light. Straighten and got 3 lights. BHS let At no point did myself, or Bag One hear BHS dispatch JSM to this call. Tim Sayles										
3460215	A6-6OB-108 photo eye	GS13921	A6-6OB-108	CLOSE	ECM	4/15/22	7:02:00 AM	4/15/22	7:14:00 AM	00:12	0.00
	Comments: Ecall : Loose photo eye, Realigned & tightened photo eye back into place & RTS when I arrived I aligned and tightened in place returned to service										
3500337	A6-6OB-108 SE reporting issues	GS13921	A6-6OB-108	CLOSE	ECM	6/2/22	8:06:00 AM	6/2/22	8:16:00 AM	00:14	0.00
	Comments: loose photo eye Before I arrived south east agent was able to get photo eye showing three lights, arrived at asset and inspected photo eyes and reflector on										
3503448	A6-6OB-108 photo eye issue	GS13921	A6-6OB-108	CLOSE	ECM	6/15/22	6:05:00 AM	6/15/22	6:12:00 AM	00:25	0.00
	Comments: Ecall : Photo eye loose, Tightened loose photo eye back into place & RTS on arrival I inspected the asset to find photo eye loose so I adjusted and tightened the photo eye to call back in service										
3619383	A6-6OB-108 - Photo Eye Issue	GS13921	A6-6OB-108	CLOSE	ECM	11/12/22	1:13:00 PM	11/12/22	1:25:00 PM	00:17	0.00
	Comments: went to asset, adjusted photo-eye, tested, RTS went to asset, adjusted photo-eye, tested, RTS										
3513852	A6-6OB-603 /Lacing came	GS14077	A6-6OB-603	CLOSE	ECM	6/29/22	6:55:00 PM	6/29/22	7:08:00 PM	00:26	0.00
	Comments: Small portion of lacing was undone and minor repair was made. tested, RTS Asset assessed for issue. Small portion of lacing was undone and minor repair was made. Asset tested and returned to service										
3500908	A3-3BD1-01	GS18827	A3-3BD1-01	CLOSE	ECM	6/6/22	7:03:00 PM	6/6/22	8:06:00 PM	01:03	0.00
	Comments: ECALL: badge lost, opened area where badge lost, reset, calibrated, RTS On arrival, SouthWest airline agent notified me of the area the badge was lost and there was an issue with one their scales, so I opened the										
3539217	A3-3BD1-01 loose screw affecting	GS18827	A3-3BD1-01	CLOSE	ECM	8/1/22	1:15:00 PM	8/1/22	1:19:00 PM	00:05	0.00
	Comments: Arrived, screw sticking up and rubbing on belt,ESTOPPed the line, tightened screw, reset, RTS Arrived, screw sticking up and rubbing on belt,ESTOPPed the line, tightened screw, reset, RTS										
3619246	A3-3BD1-01 meta sticking out	GS18827	A3-3BD1-01	CLOSE	ECM	11/11/22	7:50:00 AM	11/11/22	8:05:00 AM	00:25	0.00
	Comments: Loose hardware, tightened hardware, & replaced all missing hardware, secured it, tested RTS.										
3619581	A3-3BD1-01- LOOSE	GS18827	A3-3BD1-01	CLOSE	ECM	11/14/22	2:01:00 PM	11/14/22	2:10:00 PM	00:29	0.00
	Comments: diagnosed problem, tightened belt, RTS diagnosed problem, tightened belt, RTS										
3393475	A2-2SP08-DIV	GS18888	A2-2SP08-DIV	CLOSE	ECM	1/22/22	6:00:00 AM	1/22/22	6:07:00 AM	00:07	0.00
	Comments: Ecall : Overload won't clear,Reset diverter at control box and test (ok) call back into service										
3455419	A6-6OB-207 E stop button fell off	GS13943	A6-6OB-207	CLOSE	ECM	4/8/22	2:55:00 PM	4/8/22	3:20:00 PM	00:50	0.00
	Comments: Ecall : E-stop cap missing, Reinstalled e-stop cap & RTS E-stop cap was found before I was able to locate E-stop cap at parts inspected asset E-stop cap back on back in service										
3460106	A6-6OB-207 - multiple jams	GS13943	A6-6OB-207	CLOSE	ECM	4/14/22	8:27:00 AM	4/14/22	8:44:00 AM	00:54	0.00
	Comments: Ecall : Multiple jams, Issues is with L3 examiner, reset asset & RTS on arrival to 6OB-207 there was no problem with asset but we concluded the L3 examiner is the issue so we reset and called back in service										
3502984	A6-6OB-207 - EMERGENCY	GS13943	A6-6OB-207	CLOSE	ECM	6/10/22	9:22:00 PM	6/10/22	9:32:00 PM	00:18	0.00
	Comments: Ecall : E-stop won't clear, Reset system and RTS Southeast reset the wrong asset I reset 6OB-207 system clear back in service										
3602514	A6-6OB-207 - JAM WILL NOT	GS13943	A6-6OB-207	CLOSE	ECM	10/21/22	3:24:00 PM	10/21/22	3:40:00 PM	00:26	0.00
	Comments: Ecall : Jam, Made adjustment to photo eye clear jam condition & RTS went to asset inspected found the photo eye was pushed in and Southeast leaning on asset advise them not to do that readjusted photo eye										
3455763	Belt is not running A6 6OB	GS14034	A6-6OB-452	CLOSE	ECM	4/12/22	5:55:00 AM	4/12/22	6:19:00 AM	00:24	0.00
	Comments: ECALL-Tightened belt, RTS.										

3594782	A6-6OB-507 - VFD	GS14061	A6-6OB-507	CLOSE	ECM	10/9/22	2:21:00 PM	10/9/22	2:39:00 PM	00:18	0.00
	Comments: opened VFD, reset. adjusted disconnect switch. turned on, line started, RTS southeast could not clear VFD fault. opened VFD, reset. adjusted disconnect switch. turned on, line started, RTS										
3577392	A6-6OB-106 - Jam Fault	GS13919	A6-6OB-106	CLOSE	ECM	9/17/22	9:37:00 AM	9/17/22	9:48:00 AM	00:31	0.00
	Comments: P/E showing only 1 light, reflector blocked, cleared & cleaned, RTS went over to a6- 6OB-106 for a jam on notice that the Photo-eye was only showing 1 light, I looked over and noticed the reflector was being										
3595049	A6-6OB-350 motor making a	GS13976	A6-6OB-350	CLOSE	ECM	10/12/22	12:10:00 PM	10/12/22	2:00:00 PM	05:30	572.24
	Comments: R/R old motor for new one, tested, monitored, RTS. We went over a A-5, 6OB-350 to replace the motor. Once we got there we shut down asset put a lock to work safe. We took the old motor										
3624368	A6-6OB-350 multiple jams	GS13976	A6-6OB-350	CLOSE	ECM	11/19/22	10:45:00 AM	11/19/22	10:47:00 AM	00:02	0.00
	Comments: Ecall : Multiple jams, Southeast cleared fault before tech arrived & RTS arrived at unit SE had cleared fault I checked over unit and called back in service no mechanical issues found										
3570379	A6-6OB-440 multiple jams	GS14023	A6-6OB-440	CLOSE	ECM	9/5/22	2:46:00 PM	9/5/22	3:00:00 PM	00:28	0.00
	Comments: arrived at asset, photo-eye had 1 light, adjusted the bracket and got 3 lights, RTS arrived at asset, photo-eye had 1 light, adjusted the bracket and got 3 lights, RTS										
3539198	Shaft encoder fault A6-6OB-440	GS14023	A6-6OB-440	CLOSE	ECM	8/1/22	10:40:00 AM	8/1/22	12:32:00 PM	01:52	8.79
	Comments: diagnosed problem, waited on parts, removed broken love joy, replaced with new, tested, RTS Arrived at asset, diagnosed problem, waited on parts, removed broken love joy, replaced with new, tested, RTS										
3586457	A6-6OB-550 motor making a	GS14069	A6-6OB-550	CLOSE	ECM	10/5/22	1:10:00 PM	10/5/22	1:20:00 PM	00:10	0.00
	Comments: inspected, motor bearing making noise, notified BHS, opened W/O to repair inspected, motor bearing making noise, notified BHS, opened W/O to repair										
3385479	6OB-606 belt is loose	GS14080	A6-6OB-606	CLOSE	ECM	1/10/22	12:18:00 PM	1/10/22	12:42:00 PM	00:35	0.00
	Comments: ECALL: belt riding on wedge, made adjustments to wedge & belt, tracked & monitored, RTS. Inspected asset, belt was riding against the wedge, made adjustments to wedge and belt, tracked belt and monitored for a while, called back										
3393606	Bag jam will not reset A6-6OB	GS14080	A6-6OB-606	CLOSE	ECM	1/24/22	6:55:00 AM	1/24/22	7:12:00 AM	00:27	0.00
	Comments: ECALL: inspect line, cleaned photo eye & reflectors had 3 lights, watched bag flow, RTS. Inspected line, check and cleaned photo eye and reflector, photo eye had 3 lights, inspected line a bit further and watched bag flow, called										
3408810	A6-6OB-606 - PHOTOEYE	GS14080	A6-6OB-606	CLOSE	ECM	2/7/22	10:46:00 AM	2/7/22	11:13:00 AM	00:27	0.00
	Comments: ECALL: loose photo eye, tightened down & adjusted photo eye, reset the line, RTS. Inspected line, photo eye had one light, adjusted the photo eye and bumper until the photo eye had 3 lights, tightened down the photo eye,										
3433311	A6-6OB-606 / JAM	GS14080	A6-6OB-606	CLOSE	ECM	3/16/22	2:31:00 PM	3/16/22	2:45:00 PM	00:14	0.00
	Comments: ECALL: arrived and inspect. tighten PE cable and jam cleared. RTS										
3393605	Bag jam will not reset A6-6OB	GS14080	A6-6OB-606	CLOSE	ECM	1/24/22	6:48:00 AM	1/24/22	6:48:00 AM	00:00	0.00
	Cancel										
3502852	A6-6OB-705- photoeye	GS14115	A6-6OB-705	CLOSE	ECM	6/9/22	5:35:00 PM	6/9/22	5:41:00 PM	00:14	0.00
	Comments: adjust photoeye Photo eye was overtightened. Removed cable, cleaned male and female connectors. Properly installed. Functioning properly. Rts.										
3464659	A6-6OB-705 - Belt Moving Slow	GS14115	A6-6OB-705	CLOSE	ECM	4/25/22	1:51:00 PM	4/25/22	2:15:00 PM	00:24	0.00
	Comments: ECALL-Discovered a loose cable in photo-eye, adjusted cable, monitored, jams cleared, RTS. Inspected asset, belt was stopping with/without bags. Checked the photo-eyes and the 1st. photo-eye had a cable loose, and it was switching										
3581687	A6-6OB-705 - Multiple Jam	GS14115	A6-6OB-705	CLOSE	ECM	9/24/22	12:06:00 PM	9/24/22	9:15:00 PM	10:34	26.25
	Comments: adj reflectors, tracked belt, replaced PE cable, reprogram VFD, replaced photoeye relay, runs, RTS went over to A-5-6OB-708 for multiple jams E-Call, noticed photoeye was working properly, adjust reflectors, tracked belt, replaced photoeye										
3581709	6OB-705 is not running	GS14115	A6-6OB-705	CLOSE	ECM	9/24/22	4:08:00 PM	9/24/22	4:08:00 PM	00:00	0.00
	Comments: JSM already working on asset see related ECM work order										
3555219	A6-6OB-107 motor disconnect	GS13920	A6-6OB-107	CLOSE	ECM	8/21/22	4:46:00 AM	8/21/22	4:57:00 AM	00:13	0.00
	Comments: reset asset, handle is on order, back in service										
3446446	Shaft encoder fault A6-6OB	GS13931	A6-6OB-151	CLOSE	ECM	4/1/22	10:41:00 AM	4/1/22	11:13:00 AM	00:49	0.00
	Comments: Ecall : Encoder fault, Adjusted encoder speed & RTS went to asset inspect, inspect wiring went to PLC panel adjusting encoder speed tested called back in service										
3478265	A6-6OB-715 belt not running	GS14125	A6-6OB-715	CLOSE	ECM	5/11/22	6:48:00 AM	5/11/22	7:24:00 AM	00:14	14.82
	Comments: Ecall : Belt not running, Replaced broken V-belt and RTS troubleshooting the asset and found out the belt wasn't running because the V-belt was broken I turned off the asset lockout tag out went to										
3616963	Moving slowly; A6 6OB-805	GS14136	A6-6OB-805	CLOSE	ECM	11/3/22	5:45:00 AM	11/3/22	7:00:00 AM	05:39	1,404.69
	Comments: R/R motor and clutch for new ones, tested asset, RTS.										
3490701	A6-6CS-14 SE reporting asset is	GS13869	A6-6CS-14	CLOSE	ECM	6/1/22	5:50:00 PM	6/1/22	8:00:00 PM	03:08	1,998.00
	Comments: ECALL- Collective efforts of day and night shifts to R/R old belt with new one. RTS. When we arrived we found the guide slipped, Notified Supervisor and while he ran to parts we began to removed old belt and check pinch Arrived @ asset, belt was already removed, rcvd, belt from parts, installed new belt. Checked for proper operation. RTS.										
3480380	A6-6OB-111 photo eye issue	GS13924	A6-6OB-111	CLOSE	ECM	5/15/22	6:18:00 AM	5/15/22	6:23:00 AM	00:05	0.00
	Comments: ECall Adjusted photo-eye RTS.										

3460345	A6-6OB-155 jam would not clear	GS13935	A6-6OB-155	CLOSED	ECM	4/16/22	7:20:00 AM	4/16/22	7:35:00 AM	00:50	0.00
	Comments: Ecall : Multiple times, Cleaned photo eyes reset fault & RTS was first called to 6OB-457, once arrived at asset identified merge line (6OB-155) would not stop once bag passed by wiped clean photo										
3393544	A6-6OB-305 belt slipped	GS13963	A6-6OB-305	CLOSED	ECM	1/23/22	9:59:00 AM	1/23/22	10:47:00 AM	01:58	0.00
	Comments: ECALL: belt flipped over, turn off VFD, manually turn belt back over, adjusted bearings, monitor RTS Inspected asset, the belt was flipped over, loosened up the bearings to track belt to the VFD side, turned off VFD, manually ran the belt to										
3420849	A6-6OB-305 belt loose	GS13963	A6-6OB-305	CLOSED	ECM	2/24/22	4:47:00 AM	2/24/22	5:07:00 AM	00:50	0.00
	confirmed with Mark JSM										
3421153	A6-6OB-305	GS13963	A6-6OB-305	CLOSED	ECM	2/28/22	9:36:00 AM	2/28/22	9:58:00 AM	00:44	0.00
	Comments: ECALL: Test photo-eyes with bags and without bags/ RTS at 09:58										
3421343	A6-6OB-305 belt runs intermittently	GS13963	A6-6OB-305	CLOSED	ECM	3/2/22	6:35:00 AM	3/2/22	6:54:00 AM	00:19	0.00
	Verified by JSM Ronnie										
3442881	A6-6OB-305 belt moving slow	GS13963	A6-6OB-305	CLOSED	ECM	3/24/22	6:30:00 AM	3/24/22	6:55:00 AM	01:10	0.00
	Comments: ECALL: wipe photo eyes clean, manually shut off VFD and reset. test belt and RTS										
3586019	A6-6OB-305 SE reporting sensor	GS13963	A6-6OB-305	CLOSED	ECM	10/1/22	1:30:00 PM	10/1/22	1:44:00 PM	00:20	0.00
	Comments: Ecall : Loose hardware, Tightened loose hardware back into place & RTS went to asset to inspect it found loose hardware I tightened the hardware for the asset tested it called back in service stayed to monitored										
3376615	A6-6OB-305 running slow	GS13963	A6-6OB-305	CLOSED	ECM	1/2/22	7:14:00 AM	1/2/22	9:10:00 AM	03:52	0.00
	confirmed with Roy JSM										
3390306	A6-6OB-305	GS13963	A6-6OB-305	CLOSED	ECM	1/15/22	6:57:00 AM	1/15/22	7:45:00 AM	01:36	0.00
	Comments: ECALL: tightened jacking & mounting bolts,disconnect VFD,reset,restored power to VFD,reset lines,RTS Arrived to asset, observed belt, would work fine then slow to stop, checked bearings and jacking bolts, found 4 jacking bolts loose, tightened										
3398299	A6-6OB-305 damaged belt	GS13963	A6-6OB-305	CLOSED	ECM	1/27/22	4:49:00 AM	1/27/22	4:59:00 AM	00:20	0.00
	Comments: ECALL: Found 1 side of belt damaged. Removed section. Secured belt. Tested, RTS. Needs F/U @ night. Went to asset & found one side of belt damaged. Removed damaged section and secured belt. Tested & then called back in service. Nee										
3398666	Belt ripped; A6-6OB-305	GS13963	A6-6OB-305	CLOSED	ECM	1/31/22	11:20:00 AM	1/31/22	11:26:00 AM	00:06	0.00
	Comments: ECALL: belt coming apart, made necessary adjustments, make sure run ok, F/U, WO created Inspected line, belt was coming apart, made the necessary adjustments to the belt, inspected line to make sure it was running ok, work order										
3416556	A6-6OB-305	GS13963	A6-6OB-305	CLOSED	ECM	2/22/22	6:33:00 AM	2/22/22	7:00:00 AM	00:27	0.00
	Comments: ECALL: belt tracking off,cut folded part, allowed to run freely,monitored,RTS Arrived and inspected the asset, noticed belt's tracking was off and caused the belt to move to one side and fold onto itself, I cut the folded										
3385475	scale Avelo Counter comp	GS14553	A2-A-2BD4-01-RS-03	CLOSED	ECM	1/10/22	11:41:00 AM	1/10/22	12:12:00 PM	00:29	0.00
	Comments: ECALL: removed display, unplugged & plugged in wire,scale started to function,put it back,tested,RTS Inspected scale, the display showed zero, tested it and it did not read any weight, removed display and unplugged and plugged in wire, scale										
3390325	avello ticket counter scale not	GS14553	A2-A-2BD4-01-RS-03	CLOSED	ECM	1/15/22	11:36:00 AM	1/15/22	11:56:00 AM	00:20	0.00
	Comments: ECALL: reset the main panel, retested the weight calibration, adjusted and tested										
3433317	ICELAND AIR TICKET	GS14553	A2-A-2BD4-01-RS-03	CLOSED	ECM	3/16/22	2:57:00 PM	3/16/22	3:00:00 PM	00:03	0.00
	Comments: ECALL: unplug scale and plugged back in scale came on. RTS										
3617529	PWC 6 water base leaking	GS14560	PWC-06	CLOSED	ECM	11/8/22	5:15:00 PM	11/8/22	5:36:00 PM	00:21	0.00
	Comments: Inspected whole cabinet and could not find leak anywhere, RTS.										
3385377	A4-4CL5-02 jam will will not clear	GS18838	A4-4CL5-02	CLOSED	ECM	1/9/22	7:49:00 AM	1/9/22	8:08:00 AM	00:19	0.00
	Comments: ECALL: jam, checked photo eye, encoder, belt, final inspection, called back in service. Inspected asset, checked photo eye, encoder, belt, final inspection, called back in service.										
3416662	Multiple bag jams A4-4CL5-02	GS18838	A4-4CL5-02	CLOSED	ECM	2/23/22	7:54:00 AM	2/23/22	8:04:00 AM	00:30	0.00
	Comments: Ecall : Multiple jams, Cleaned dirty photo eye reset asset & RTS inspected line removed bags from photo eyes cleaned photo eyes reset line and it ran bags flowed through watched bags for a little after										
3446926	4CL5-02 has a jam which will not clear	GS18838	A4-4CL5-02	CLOSED	ECM	4/6/22	4:45:00 PM	4/6/22	4:48:00 PM	00:03	0.00
	Comments: Ecall : Jam will not clear, Southeast cleared fault before tech arrived & RTS by the time I arrived Southeast had already cleared fault I checked unit and called back in service no mechanical issues found										
3455410	A4-4CL5-02 - Multiple Jam	GS18838	A4-4CL5-02	CLOSED	ECM	4/8/22	1:24:00 PM	4/8/22	1:47:00 PM	00:23	0.00
	Comments: Comment Verified by Bujar/Carl.										
3513550	A4-4CL5-02 jam	GS18838	A4-4CL5-02	CLOSED	ECM	6/27/22	8:15:00 AM	6/27/22	8:31:00 AM	00:20	0.00
	Comments: Ecall : Belt jam, Made adjustment to photo eye, reset asset & RTS inspect asset check photo eye made adjustment door jam reset line call back in service										
3455685	A4-4CL5-02 - Multiple Jam	GS18838	A4-4CL5-02	CLOSED	ECM	4/11/22	12:31:00 PM	4/11/22	1:01:00 PM	00:30	0.00
	Comments: Comment Verified by Roy.										
3607499	A4-4CL5-02 jam will not clear	GS18838	A4-4CL5-02	CLOSED	ECM	10/30/22	3:43:00 PM	10/30/22	4:31:00 PM	01:02	0.00
	Comments: adjusted photo-eye, made more adjustments, tested, RTS arrived at asset, inspected asset, adjusted photo-eye, made more adjustments, tested, RTS										

3548401	A6-6CS-03A smoke smell from	GS13856	A6-6CS-03A	CLOS	ECM	8/10/22	11:57:00 AM	8/10/22	3:15:00 PM	08:39	1,533.98
	Comments: Ecall : Motor overload, Replaced old bad moto reset overload & RTS arrived at asset motor overload won't clear smoke was coming out of the brakes tested motor and overload came back used lockout and										
3430879	Bags are getting stuck on the	GS13908	A3-3SP23-1C	CLOS	ECM	3/9/22	10:33:00 AM	3/9/22	10:59:00 AM	00:26	0.00
	Comments: Ecall : Bags getting stuck, Sprayed pledge oil on the chute for bags to flow smoothly & RTS when I arrived I removed the bag that was stuck I then sprayed pledge oil on the chute and used a mop to spread it evenly called back in										
3581485	A3-3SP23-1C	GS13908	A3-3SP23-1C	CLOS	ECM	9/22/22	4:48:00 PM	9/22/22	4:58:00 PM	00:10	0.00
	Comments: photo eye top of chute misaligned. climb up and align photo eye and secured. cleared fault and RTS										
3398753	A6-6OB-101 - BAG JAM WILL	GS13914	A6-6OB-101	CLOS	ECM	2/1/22	1:16:00 PM	2/1/22	1:45:00 PM	00:44	0.00
	Comments: ECALL: Photoeyes shifted, realigned photo-eye, made sure system functioning, monitored,RTS arrived and inspected the asset's photo-eyes and found one that shifted, realigned the photo-eye and made sure the system was functioning										
3421379	A6-6OB-101A / Phot eye	GS13914	A6-6OB-101	CLOS	ECM	3/2/22	2:38:00 PM	3/2/22	2:50:00 PM	00:10	0.00
	Comments: ECALL: loose photo-eye; when I arrived I tightened photo eye in place. reset fault; RTS										
3413342	A6-6OB-101 multiple jams	GS13914	A6-6OB-101	CLOS	ECM	2/13/22	8:47:00 AM	2/13/22	9:00:00 AM	00:16	0.00
	Comments: ECALL: jams, photo eye had 1 light, adjusted photo eye until 3 lights, tightened down, reset, RTS. Inspected line, photo eye had one light, adjusted photo eye until there was 3 lights, then tightened it down for a bit so that it would not move,										
3413344	A6-6OB-101 multiple jams	GS13914	A6-6OB-101	CLOS	ECM	2/13/22	9:24:00 AM	2/13/22	9:35:00 AM	00:16	0.00
	Comments: ECALL: jam fault, photo eye wasn't correctly aligned, adjusted & then monitored, RTS. Arrived and inspected the asset and noticed one of the photo eyes wasn't correctly aligned, made the proper adjustments and monitored the										
3443021	A6-6OB-101 - MULTIPLE JAMS	GS13914	A6-6OB-101	CLOS	ECM	3/25/22	3:18:00 PM	3/25/22	3:22:00 PM	00:12	0.00
	Comments: ECALL: adjusted photo-eye, tightened, RTS										
3555012	A6-6OB-101 /Multiple jams	GS13914	A6-6OB-101	CLOS	ECM	8/18/22	3:50:00 PM	8/18/22	4:44:00 PM	00:55	0.00
	Comments: Ecall : Multiple jams, Cleaned photo eyes & reflectors reset asset & RTS when I arrived I checked over unit wiped down photo eyes and reflectors I then checked over 6OB-100 DIV no mechanical issues found c										
3413213	A6-6OB-101 multiple jams	GS13914	A6-6OB-101	CLOS	ECM	2/11/22	2:43:00 PM	2/11/22	2:59:00 PM	00:32	0.00
	confirmed with Ronny JSM										
3416649	A6-6OB-101 jamming with no	GS13914	A6-6OB-101	CLOS	ECM	2/23/22	3:26:00 AM	2/23/22	3:46:00 AM	00:20	0.00
	Comments: Arrived, inspected. Adjusted PE that was misaligned. Tested. RTS.										
3490319	A6-6OB-101-jam	GS13914	A6-6OB-101	CLOS	ECM	5/29/22	6:15:00 PM	5/29/22	6:30:00 PM	00:15	0.00
	Comments: ECALL:SE reported multiple jams on section 101,inspected, adjusted P/E,cleared jam,RTS arrived at asset, SE reported multiple jams on section 101, inspected belt, reflector, & photo-eye, made adjustments to photo-eye and cle										
3455572	VFD fault/Possible	GS13989	A6-6OB-408	CLOS	ECM	4/10/22	9:37:00 AM	4/10/22	11:00:00 AM	03:21	42.77
	Comments: ECALL: reset fault,tested fuse, good,tested voltage, swapped relays, VFD cleared Arrived & assessed, attempted to reset fault in a variety of proper ways, failure, tested fuse for asset, tested DC fuse, fuses good, tested										
3534444	A6-6OB-408 SE reporting belt is	GS13989	A6-6OB-408	CLOS	ECM	7/25/22	2:04:00 PM	7/25/22	2:10:00 PM	00:07	0.00
	Comments: belt portion ripping off, stopped line, removed portion, reset, monitored,RTS, F/U Arrived at asset, belt portion was ripping off, stopped the line and removed the portion off the belt, reset the line and monitored it, w/o was										
3433010	A6-6OB-423 - Multiple Motor	GS14004	A6-6OB-423	CLOS	ECM	3/13/22	12:39:00 PM	3/13/22	5:15:00 PM	17:33	1,185.52
	Comments: ECALL: motor causing overload, tested line, replaced motor, secured hardware and RTS LOCKOUT used, inspected asset, and the brake on the moto was causing an overload, removed the brake and tested line, but the motor										
3500474	A6-6OB-460 making loud nois	GS14042	A6-6OB-460	CLOS	ECM	6/3/22	12:58:00 PM	6/3/22	12:59:00 PM	00:01	0.00
	Comments: Ecall : Motor making noise, Issues was found during walkthrough I had already found this on a walkthrough earlier I notified BHS i already ha motor staged in office										
3525572	A6-6OB-508B 37 missing bag	GS14062	A6-6OB-508	CLOS	ECM	7/9/22	6:32:00 AM	7/9/22	6:55:00 AM	00:23	0.00
	Comments: Ecall : Multiple bag jams, Tightened loose photo eye back into place & RTS arrived to asset checked, photo eyes on 6OB 507,8 & 9, 6OB 507 & 8 had 1 photo eye loose notified BHS tightened both photo eyes notified										
3539043	A6-6OB-618 - Belt Moving Slow	GS14092	A6-6OB-618	CLOS	ECM	7/30/22	7:56:00 PM	7/30/22	8:07:00 PM	00:11	0.00
	Comments: Inspect asset, make adjustment to belt, test (ok)										
3503329	A3-3SP26-1C spring is broke	GS14363	A3-3SP26-1C	CLOS	ECM	6/14/22	6:31:00 AM	6/14/22	8:17:00 AM	01:59	0.00
	Comments: Ecall : Chute not working, Replaced broken bolt on chute & RTS arrived at asset diagnosed problem removed broken bolt from chute chain had to cut it out lifted chute put new belt through c hain tested and retested called it back in to service										
3534199	A3-3SP26-1C hardware needs	GS14363	A3-3SP26-1C	CLOS	ECM	7/23/22	8:53:00 AM	7/23/22	9:27:00 AM	01:08	0.00
	Comments: Ecall : Counter weight broke free, Replaced hardware to secure counter weight & RTS when we arrive we found that the counter weight for the tip chute broke free, notified BHS of issue I sent Carl for new hardware when he										
3517290	A3-3SP27 & 26 pull cord	GS14364	A3-3SP27-1C	CLOS	ECM	7/5/22	6:29:00 AM	7/5/22	6:43:00 AM	00:26	0.00
	Comments: arrived at asset, diagnosed problem. Adjusted advanced cable, tested, RTS arrived at asset, diagnosed problem. Adjusted advanced cable, tested, RTS										
3376929	3SP24 Chute is broken	GS14366	A3-3SP24-1C	CLOS	ECM	1/5/22	3:18:00 PM	1/5/22	4:04:00 PM	00:46	0.00
	Comments: Ecall : Tip Chute, Replaced chain pin tested called back in service										
3376698	3SP24 Tip Chute has a bag jam	GS14366	A3-3SP24-1C	CLOS	ECM	1/3/22	5:40:00 AM	1/3/22	5:41:00 AM	00:01	0.00
	Comments: ECALL:Went to asset, chain broke on chute wedge bar under chute, so bags can pass through, RTS Went to asset, chain broke on chute wedge bar under chute, so bags can pass through, called back in service										

3376804	Tip chute spring needs to be	GS14366	A3-3SP24-1C	CLOS	ECM		1/4/22	6:05:00 AM	1/4/22	6:20:00 AM	00:15	0.00
	Comments: ECALL: went to asset, made adjustments to chute, called back in service											
	went to asset, made adjustments to chute, called back in service											
3555078	PCA-111 HOSE IS NOT	GS11164	PCA-111	CLOS	ECM		8/19/22	10:54:00 AM	8/19/22	11:55:00 AM	01:01	12.46
	Comments: Ecall-111											
	The pre-cool box was installed incorrectly. So I had to to take apart the hose connection end completely off and reinstall it correctly. Back in											
3581488	Gate 111 PBB DOOR	GS11164	PCA-111	CLOS	ECM		9/22/22	6:00:00 PM	9/22/22	6:33:00 PM	01:06	0.00
	Comments: Ecall : Door hinge, Replaced screws for door hinge and RTS											
	door hinge screw that secures arm to base spring mechanism sheared off causing arm to fall down drilled out shank of screw and replaced											
3464811	Gate 111 the pca is not working	GS11164	PCA-111	CLOS	ECM		4/27/22	9:46:00 AM	4/27/22	10:13:00 AM	00:27	0.00
	Comments: “unit not working”											
	Upon arrival unit was on operation. Check temps, discharging 45 degrees and 48.5 at aircraft. There was no ground crew present, or											
3500950	The PCA on gate 111 is running	GS11164	PCA-111	CLOS	ECM		6/7/22	10:02:00 AM	6/7/22	10:40:00 AM	00:38	0.00
	Comments: ECALL: arrived, unit off, started unit, good airflow/pressure, 40* RTS											
	Got to the gate and found the unit off. Started the unit and it started right away. Very good airflow/pressure. Unit was blowing low 40s the											
3513292	PCA on gate 111 running warm	GS11164	PCA-111	CLOS	ECM		6/24/22	8:10:00 AM	6/24/22	8:30:00 AM	00:20	0.00
	Comments: Ecall-111 Blowing Hot											
	Arrived at the gate and found the hose connecting to the aircraft completely twisted/pinched not allowing any air to make it to the aircraft.											
3550640	PCA-111 BLOWING HOT	GS11164	PCA-111	CLOS	ECM		8/16/22	6:16:00 PM	8/16/22	6:35:00 PM	00:19	0.00
	Comments: pca111 not working											
	We found the unit with not issue,only a kink in the hose to the air plane connected											
3577742	6OB-116 has a bag caught in the	GS13929	A6-6OB-116	CLOS	ECM		9/21/22	10:58:00 AM	9/21/22	11:07:00 AM	00:12	0.00
	Comments: Arrived and released the bag that was stuck on a bolt. No damage was done to the bag or asset. RTS											
	Arrived and released the bag that was stuck on a bolt. No damage was done to the bag or asset. RTS											
3602379	Multiple motor overloads: A6	GS13929	A6-6OB-116	CLOS	ECM		10/20/22	5:44:00 AM	10/20/22	6:15:00 AM	00:31	0.00
	Comments: Check amps, loosen up belt, belt was too tight, RTS.											
3433022	A6-6OB-422 - ripped belt	GS14003	A6-6OB-422	CLOS	ECM		3/13/22	2:25:00 PM	3/13/22	2:57:00 PM	00:39	0.00
	Comments: ECALL: two spots where lacing was was coming apart,took pictures,made note of belt condition,RTS											
	inspected line, the two spots where lacing was the lace was coming apart, took pictures and made note of belt condition, called it in											
3570063	A6-6OB-451 - Multiple Jams	GS14033	A6-6OB-451	CLOS	ECM		9/2/22	10:10:00 AM	9/2/22	11:11:00 AM	02:02	6.82
	Comments: Ecall : Photo eye, reflector was broken, Replaced broken reflector & RTS											
	went over to area 6 to 6OB-451 for photo eye issue notice that the photo eye reflector was damage so it need it to be replace went over to											
3530764	A6-6OB-451 roller making noise	GS14033	A6-6OB-451	CLOS	ECM		7/17/22	10:10:00 AM	7/17/22	11:22:00 AM	01:12	0.00
	Comments: Inspected asset, possible bad drive roller but need follow up to inspect further.											
3390263	A6-6OB-458- multiple jams	GS14040	A6-6OB-458	CLOS	ECM		1/14/22	4:18:00 PM	1/14/22	4:25:00 PM	00:07	0.00
	Comments: ECALL: found loose reflector, secured and tested, RTS											
3530790	A6-6OB-506- MAKING LOUD	GS14060	A6-6OB-506	CLOS	ECM		7/17/22	4:41:00 PM	7/17/22	5:09:00 PM	00:28	0.00
	Comments: motor making noise,fan cover hitting pan,removed cover, bent cover, put back together,RTS											
	Inspected line, motor was making noise, fan cover was hitting pan, removed cover, bent cover and put back together, called in											
3548151	A6-6OB-506 - Multiple Missing	GS14060	A6-6OB-506	CLOS	ECM		8/7/22	6:12:00 PM	8/7/22	6:19:00 PM	00:13	0.00
	Comments: Arrived at asset, inspected the photo eye. Cleared bag from photo eye and made small adjustment, RTS											
	Arrived at asset and inspected the photo eye. Cleared bag from photo eye and made a small adjustment. RTS											
3555884	VFD fault; A6-6OB-506	GS14060	A6-6OB-506	CLOS	ECM		8/28/22	8:55:00 AM	8/28/22	9:10:00 AM	00:20	0.00
	Comments: opened disconnect box,alot of play in outside part of switch,took it apart,put back together,RTS											
	Arrived at asset, made sure motor not running, opened disconnect box, inspected switch, noticed alot of play in outside part of switch, took it											
3480568	A6-6OB-616 belt not moving	GS14090	A6-6OB-616	CLOS	ECM		5/17/22	9:43:00 AM	5/17/22	1:00:00 PM	08:38	2,978.40
	Comments: ECALL-R/R guide wheels, and removed belt, replaced all parts, and belt, tested, RTS.											
	Arrived and inspected the asset and discovered that belt was out of its guide wheels. After removing the belt, found out the drive roller and a											
3572926	Shaft encoder fault: A6-6OB-627	GS14101	A6-6OB-627	CLOS	ECM		9/14/22	5:48:00 AM	9/14/22	6:15:00 AM	00:27	0.00
	Comments: piece of luggage stuck,debris removed, belt tracked, tested, RTS											
	asset assessed for reported issue, found a piece of luggage caught in between drive roller bearing & cladding causing roller to not move, get											
3550115	A6-6OB-750 unknow conditio	GS14126	A6-6OB-750	CLOS	ECM		8/11/22	6:35:00 AM	8/11/22	6:47:00 AM	00:15	0.00
	Comments: Ecall : Inspect asset per BHS, Went to asset inspect no issues found called back in service											
3550124	A6-6OB-750 unknown conditio	GS14126	A6-6OB-750	CLOS	ECM		8/11/22	8:31:00 AM	8/11/22	9:23:00 AM	00:52	0.00
	Comments: Ecall : Bag jams, Tightened loose photo eye back into place reset fault & RTS											
	the photo eye on 6VS-700B shows the lights blinking tightened photo eye and tested with the VS in operation the "B" bucket is flexing the											
3430890	A6-6OB-750 making a loud	GS14126	A6-6OB-750	CLOS	ECM		3/9/22	12:56:00 PM	3/9/22	1:06:00 PM	00:38	0.00
	Comments: ECALL: motor needs replaced after shut down, will make it to night called in service.											
	inspected asset and identify noise coming from motor, advised BHS of issue and motor will make it to shutdown. RTS, WO to follow up											
3534507	6OB-750 JSM is working on the	GS14126	A6-6OB-750	CLOS	ECM		7/26/22	9:47:00 AM	7/26/22	11:20:00 AM	02:52	554.04
	Comments: LOTO power, removed motor/belts, installed motor, cleared LOTO, replaced belts, monitor, RTS											
	Arrived, inspected, LOTO power, removed motor/belts, installed motor, cleared LOTO, replaced belts, monitor, RTS											
3430337	6OB-806 bag strap stuck in	GS14137	A6-6OB-806	CLOS	ECM		3/3/22	1:44:00 PM	3/3/22	2:00:00 PM	00:16	0.00
	Comments: ECALL:South East had removed bag & strap, checked over unit for mechanical faults, none found, RTS											

By the time, I arrived South East had removed bag and strap, I checked over unit for mechanical faults, none was found, called unit back in

3376559	A6-6OB-100-DIV serpentine bel	GS13913	A6-6OB-100-DIV	CLOS	ECM	1/1/22	12:26:00 PM	1/1/22	12:52:00 PM	01:08	13.72

Comments: Ecall : Serpentine belt broke, Replaced broken serpentine belt & RTS

got there remove old broken belt then install new belt then cycle DIV call BHS throw bags monitor it then call back in services

3385534	Paddle belt isn't moving A6-6OB	GS13913	A6-6OB-100-DIV	CLOS	ECM	1/11/22	9:14:00 AM	1/11/22	10:22:00 AM	01:43	13.72

Comments: ECALL: troubleshoot diverter & top drive belt, reinstall belt, test, monitored, RTS.

Troubleshooting the diverter and the top drive belt wasn't running, I reinstalled the belt, after installing the belt I turned the diverter on for

3390253	6OB-100 DIV paddle belt is not	GS13913	A6-6OB-100-DIV	CLOS	ECM	1/14/22	12:35:00 PM	1/14/22	1:21:00 PM	01:50	0.00

Comments: ECALL: serpentine belt came off, reinstall and test asset. RTS

paddle belt not running, brought paddles to home and place on maintenance disconnect power and remove panel. remove guide and check

3376852	A6-6OB-100-DIV /Paddle is not	GS13913	A6-6OB-100-DIV	CLOS	ECM	1/4/22	4:43:00 PM	1/4/22	5:51:00 PM	01:17	13.72

Comments: ECALL: serpentine belt over stretched. install new, make adjustments and test. RTS

inspected asset, serpentine belt was over stretched and came loose. got new serpentine belt and installed. made adjustments to hardwar

3393767	A6-6OB-100-DIV paddle not running	GS13913	A6-6OB-100-DIV	CLOS	ECM	1/26/22	7:23:00 AM	1/26/22	7:36:00 AM	00:13	0.00

Comments: Ecall : DIV was not working, Reinstalled belt back on paddle, put in auto & RTS

inspected DIV removed top cover and belt was not on paddle properly put it back on then put cover back on cycled the DIV and it was

3398327	A6-6OB-100-DIV /Paddle belt is not	GS13913	A6-6OB-100-DIV	CLOS	ECM	1/27/22	12:27:00 PM	1/27/22	12:55:00 PM	01:24	13.72

confirmed with Ronny/JSM

3416636	A6-6OB-100-DIV /Multiple jams	GS13913	A6-6OB-100-DIV	CLOS	ECM	2/22/22	6:50:00 PM	2/22/22	7:05:00 PM	00:15	0.00

Comments: ECALL: jam was cleared, asset reset, tested, asset monitored, RTS

Asset assessed for reported issue, jam was cleared, asset reset, tested, asset monitored, returned to service

3421011	A6-6OB-100-DIV multiple jams	GS13913	A6-6OB-100-DIV	CLOS	ECM	2/26/22	12:24:00 PM	2/26/22	12:38:00 PM	00:42	0.00

Comments: ECALL: paddle not working, was loose, tightened it, tested, cycled, monitored,RTS

Got there, inner paddle wasn't working, checked paddle serpentine belt was loose, so tightened belt. tested it, cycled it, monitored it, then

3430587	A6-6OB-100-DIV jam multiple jams	GS13913	A6-6OB-100-DIV	CLOS	ECM	3/6/22	2:54:00 PM	3/6/22	4:00:00 PM	01:22	0.00

Comments: ECALL: some P/Es loose,tightened,DIV not moving,made adjustments, tested,RTS

inspected line, checked photo-eyes for asset and surrounding assets, all had three lights, but some of the photo-eyes were a little loose,

3437864	A6-6OB-100-DIV not working	GS13913	A6-6OB-100-DIV	CLOS	ECM	3/19/22	6:58:00 AM	3/19/22	7:35:00 AM	00:47	0.00

Comments: Ecall : DIV Fault, Adjusted tension on serpentine belt & RTS

Went to asset inspect serpentine belt came off adjusted tensioner pulley tested called back in service

3455724	A6-6OB-100-DIV failed to retract	GS13913	A6-6OB-100-DIV	CLOS	ECM	4/11/22	5:15:00 PM	4/11/22	6:20:00 PM	02:10	149.35

Comments: ECALL: adjusted photo eye and replace paddle belt on asset. monitored and RTS

3464821	A6-6OB-100-DIV SF reporting	GS13913	A6-6OB-100-DIV	CLOS	ECM	4/27/22	11:40:00 AM	4/27/22	11:51:00 AM	00:11	0.00

Comments: ECALL- cleaned p. eye, reset jam, turned on the diverter for testing, running good, RTS.

3480169	A6-6OB-100-DIV /JAM	GS13913	A6-6OB-100-DIV	CLOS	ECM	5/12/22	3:40:00 PM	5/12/22	5:24:00 PM	04:49	943.00

Comments: ECALL: tie rod broke off, install new tie rod, tested asset and RTS

identify inner paddle not moving, found broken tie rod and new one needed. got new parts and install tie rod. tested and RTS

3507982	A6-6OB-100-DIV multiple jams	GS13913	A6-6OB-100-DIV	CLOS	ECM	6/16/22	11:17:00 AM	6/16/22	11:32:00 AM	00:15	0.00

Comments: Ecall : Multiple jams, Made adjustments to proxy, reset asset & RTS

Went to asset inspect adjusted proxy tested called back in service

3534157	A6-6OB-100-DIV /Failed to Retract	GS13913	A6-6OB-100-DIV	CLOS	ECM	7/22/22	5:07:00 PM	7/22/22	5:15:00 PM	00:36	0.00

Comments: Ecall : Failed to extend, Cleared jam condition reset asset & RTS

arrived at asset once arrived assisted Southeast clear jam on catwalk side of 6OB-100 DIV, inspected asset found no issues on asset

3490477	A6-6OB-100-DIV	GS13913	A6-6OB-100-DIV	CLOS	ECM	5/31/22	4:41:00 AM	5/31/22	4:47:00 AM	00:12	0.00

Comments: V-Belt for paddled belt popped off, had to reroute belt so it would not come off, monitored, RTS.

3385658	Diverter not moving properly	GS13913	A6-6OB-100-DIV	CLOS	ECM	1/12/22	4:32:00 AM	1/12/22	5:15:00 AM	01:26	0.00

Comments: ECALL:inspected asset, determined V-belt off track, put V-belt, back on track, tested, RTS

Arrived at asset, inspected asset, determined V-belt off track, put V-belt, back on track, tested system,back in service

3416112	6OB-100 DIV paddle belt is not	GS13913	A6-6OB-100-DIV	CLOS	ECM	2/17/22	10:02:00 AM	2/17/22	12:15:00 PM	04:41	162.06

Comments: Had to wait 40 minutes for BHS approval.

3433162	Paddle arm is not working A6-6OB	GS13913	A6-6OB-100-DIV	CLOS	ECM	3/15/22	7:26:00 AM	3/15/22	7:47:00 AM	00:40	0.00

Comments: ECALL: paddle not moving, small on top loose, adjusted, belt started running,RTS

Inspected asset, paddle was not moving, took cover off, small belt on top was loose, adjust small belt, placed covers back, paddle belt

3437852	A6-6OB-100-DIV paddle bet not	GS13913	A6-6OB-100-DIV	CLOS	ECM	3/19/22	5:01:00 AM	3/19/22	5:50:00 AM	00:49	14.54

Comments: ECALL:Found serpentine belt and replace belt, tested asset, back in service

Found serpentine belt and replace belt, tested asset, back in service

3455580	Photoeye issue; A6-6OB-100-DIV	GS13913	A6-6OB-100-DIV	CLOS	ECM	4/10/22	10:15:00 AM	4/10/22	10:30:00 AM	00:15	0.00

Comments: ECALL: made an adjustment photoeye being blocked by extended paddle, monitored, RTS

Arrived and inspected the asset, made an adjustment the photo-eye that was being blocked by the extended paddle, monitored the asset,

3490374	A6-6OB-100-DIV not cycling	GS13913	A6-6OB-100-DIV	CLOS	ECM	5/30/22	10:25:00 AM	5/31/22	12:00:00 AM	16:27	31.15

Comments: ECALL: broken bolt, replaced shoulder bolt,sproket, belt, realigned, adjusted rods,cycled,RTS

arrived and inspected the asset and found a broken bolt for the arm, bent shoulder bold and two washers jammed in between sprocket ad

replaced belt for paddle, secured hardware, repaired shoulder bolt hardware, realigned paddles, adjusted rods, secured all hardware, cycled,

3490452	6OB-100 HSD has a jam which	GS13913	A6-6OB-100-DIV	CLOS E	ECM	5/30/22	7:24:00 PM	5/30/22	7:26:00 PM	00:02	0.00

Comments: ECALL: moved paddle arm, cleared fault, back in service

3490479	A6-6OB-100-DIV	GS13913	A6-6OB-100-DIV	CLOS E	ECM	5/31/22	4:54:00 AM	5/31/22	4:58:00 AM	00:04	0.00

Comments: ECALL: cycled DIV, reset, back in service

3503550	A6-6OB-100-DIV /Jam	GS13913	A6-6OB-100-DIV	CLOS E	ECM	6/15/22	3:53:00 PM	6/15/22	4:20:00 PM	00:37	0.00

Comments: checked motor, clutch, etc., checked proxy's, sprocket was dirty, cleaned, RTS monitored for 10 mins

When I arrived I asked BHS to flood the line with bags so I could see what the DIV was doing. Unit ran fine when a cluster hit the unit. I

3550524	A6-6OB-100-DIV Failed to Retract	GS13913	A6-6OB-100-DIV	CLOS E	ECM	8/15/22	3:42:00 PM	8/15/22	3:47:00 PM	00:08	0.00

Comments: cleared photo-eyes, someone hit diverter stop and ESTOP, reset both stops, monitor, RTS

arrived at asset, inspect asset, cleared photo-eyes, someone hit diverter stop and ESTOP, reset both stops, monitor, RTS

3555469	A6-6OB-100-DIV conveyor failed to	GS13913	A6-6OB-100-DIV	CLOS E	ECM	8/23/22	3:46:00 PM	8/23/22	5:00:00 PM	01:14	0.00

Comments: chain loose, adjusted, tensioned, tested, ran good, made noise when cycled, RTS

Troubleshooting the asset and found chain was loose, adjusted and tensioned the chain, after that I turned it on for testing. Running good,

3555316	A6-6OB-100-DIV jam not clearing	GS13913	A6-6OB-100-DIV	CLOS E	ECM	8/22/22	9:45:00 AM	8/22/22	10:00:00 AM	00:25	0.00

Comments: DIV overload, reset panel, not cycled checked DIV, notice shoulder bolt broken, system busy,F/U

inspected asset, DIV overload, reset panel, not cycled checked DIV, notice shoulder bolt broken, system busy, can't work on it at the time,

3624305	A6-6OB-100-DIV SE reporting will	GS13913	A6-6OB-100-DIV	CLOS E	ECM	11/18/22	5:10:00 PM	11/18/22	5:15:00 PM	00:10	0.00

Comments: Diverter not cycling, pressed & released the diverter stop button, reset asset, RTS.

3599874	A6-6OB-311 motor making a	GS13969	A6-6OB-311	CLOS E	ECM	10/19/22	12:58:00 PM	10/19/22	1:04:00 PM	00:14	0.00

Comments: internal bearing bad and motor making loud noise. couldnt replace due to operation, informed BHS

inspected, internal bearing getting bad and motor making loud noise. couldnt replace due to operation, informed BHS

3534609	A6-6OB-311 motor making	GS13969	A6-6OB-311	CLOS E	ECM	7/27/22	1:27:00 PM	7/27/22	3:56:00 PM	05:36	554.04

Comments: Ecall : Motor making noise, Replaced old bad motor & RTS

troubleshot bad motor bearing verified motor availability BHS gave me line to do now trained new employee & properly installed motor tested

3516741	A6-6CS-20-MOTOR	GS13875	A6-6CS-20	CLOS E	ECM	6/30/22	2:19:00 PM	6/30/22	3:11:00 PM	01:44	0.00

Comments: Inspected clutch, tension on belt & V belt, motor going bad, motor not in stock, should be on order.

Arrived at asset, inspected for any loose wires in clutch, inspected tension on belt, inspected tension on VBelt, everything good. identified

3516762	A6-6CS-20 /Overload	GS13875	A6-6CS-20	CLOS E	ECM	6/30/22	3:50:00 PM	6/30/22	4:08:00 PM	01:00	0.00

Comments: Overload, went to main panel, check amp was ok, reset overload, started line, monitored it, CBIS.

Got there was an overload, then went to main panel, check amp was ok, reset overload, then started line, monitored it, CBIS.

3516708	A6-6CS-20 multiple jams	GS13875	A6-6CS-20	CLOS E	ECM	6/30/22	9:17:00 AM	6/30/22	11:46:00 AM	04:26	1,007.50

Comments: replaced clutch, cleaned shaft, added anti-seize. Installed clutch. Tested, RTS, monitored

Arrived to asset clear jam. took rubber mallet and tapped around clutch. Clutch moved, made noise and stopped. Notified BHS clutch needs

3586212	A6-6CS-20 motor making a loud	GS13875	A6-6CS-20	CLOS E	ECM	10/3/22	1:14:00 PM	10/3/22	1:30:00 PM	00:16	0.00

Comments: inspected, internal bearing making noise, called BHS to close W/O, write corrective to replace

inspected motor, found internal bearing making noise, called BHS to close W/O, write corrective to replace

3538777	A6-6TC-104- belt flipped over	GS14165	A6-6TC-104	CLOS E	ECM	7/28/22	1:12:00 PM	7/28/22	6:45:00 PM	09:47	28.20

Comments: Bad belt. Replaced 90* belt and guides with new. Tested, RTS.

belt located at ITW.

3443559	PCA - GATE 112 BLOWING HOT	GS11165	PCA-112	CLOS E	ECM	3/30/22	6:16:00 PM	3/30/22	6:44:00 PM	00:28	0.00

Comments: ECALL-got kinks out of hose, turned breakers on, system came turn, Disch. 44.9* RTS.

Upon arriving to PCA-112 I saw it wasn't on and the hose was kinked up due to the wind. I removed the coupling from the plane and unrolled

3581557	Gate 112 PCA blowing ho	GS11165	PCA-112	CLOS E	ECM	9/23/22	9:12:00 AM	9/23/22	9:49:00 AM	01:14	0.00

Comments: Ecall : Blowing hot, PCA is fully operational upon arrival, RTS, elbow hose is needed on this PCA

arrived at the gate and inspect the unit the unit was performing great but we notice the issue on those airplane of Alaska the airplane bott

3480635	3480635 - PCA - 112 Diverter	GS11165	PCA-112	CLOS E	ECM	5/18/22	5:36:00 AM	5/18/22	5:51:00 AM	00:30	0.00

Comments: Actuator loose

Arrived at the gate and check the unit on its normal operations. The unit was on and blowing to the bridge. Check the actuator and it was

3480642	3480642 - PCA 112 Blowing Ho	GS11165	PCA-112	CLOS E	ECM	5/18/22	5:54:00 AM	5/18/22	6:24:00 AM	00:30	0.00

Comments: Milo twisted, corrected hose kinks, let the flight crew aircraft of error

Arrived at the gate to find a major 90 degree pinch off at the precool box and the milo twisted 180 degrees. (it did have the swivel joint but

3517357	PCA-112 Wont shut down	GS11165	PCA-112	CLOS E	ECM	7/6/22	12:27:00 AM	7/6/22	12:53:00 AM	00:52	0.00

Comments: Unit on pbb mode

Arrived at the gate and found the unit on PBB mode. Turned off the unit on the bridge and also tested it on normal mode to aircraft. While

3525496	Gate 112 Can't turn off the PCA	GS11165	PCA-112	CLOS E	ECM	7/8/22	9:36:00 AM	7/8/22	9:48:00 AM	00:12	0.00

Comments: Ecall : The unit turned off, PCA unit working as should turned unit off & RTS

got to the gate and found the hose not connected to aircraft the unit was on and working on the bridge cool and it was blowing 42 inside the

3525504	PCA-112 WILL NOT TURN OFF	GS11165	PCA-112	CLOS E	ECM	7/8/22	4:23:00 PM	7/8/22	4:38:00 PM	00:15	0.00

Comments: wont turn on

Arrived at the gate,found unit working on bridge mode, aircraft was in place, ask pilot and ramp person, but no body knows about the call turn

3525695	PCA- 112 NOT WORKING	GS11165	PCA-112	CLOS E	ECM	7/10/22	6:36:00 AM	7/10/22	7:05:00 AM	00:58	0.00

Comments: no working

The actuator of the precook box is loose it was tightened and now it work well

3525976	3525976 - PCA 112 Blowing HO	GS11165	PCA-112	CLOS E	ECM	7/13/22	6:26:00 AM	7/13/22	7:00:00 AM	01:08	0.00
	Comments: ecall -112 blowing hot										
	Arrived at the gate and found there to be no aircraft or anyone there. Pulled the hose out and started the unit blowing 43 degrees. Then										
3530642	Gate 112 PCA not working	GS11165	PCA-112	CLOS E	ECM	7/16/22	6:40:00 AM	7/16/22	7:47:00 AM	02:11	593.46
	Comments: not working, broken hose, precool actuator malfuntion and adjust blower amps										
	arrived at the gate and the and the PCA was currently working but on pbb mode. Not for the aircraft, quick we made a inspection at the										
3550303	Gate 112 PCA HOT	GS11165	PCA-112	CLOS E	ECM	8/13/22	2:14:00 PM	8/13/22	2:35:00 PM	00:21	0.00
	Comments: blowing hot										
	Found pca with several kinks, hose is to long for that plane, straight hose to remove some kinks pca is blowing 43 at discharge.										
3550582	The PCA on gate 112 will not turn	GS11165	PCA-112	CLOS E	ECM	8/16/22	6:38:00 AM	8/16/22	7:06:00 AM	00:28	0.00
	Comments: working on Bridge mode										
	upon arrival found unit working on bridge mode. Turned off and re started from aircraft mode. Unit working properly discharging 42 degrees.										
3550672	The PCA on gate 112 is running	GS11165	PCA-112	CLOS E	ECM	8/17/22	6:40:00 AM	8/17/22	7:21:00 AM	01:22	0.00
	Comments: Disch temp 42 , ambient temp 79										
	We went the unit the unit is running inside the bridge waiting to the aircraft leave start inspection the unit. Check the discharge temp 42										
3555959	PCA gate 112 hole in hose	GS11165	PCA-112	CLOS E	ECM	8/29/22	8:59:00 AM	8/29/22	9:22:00 AM	00:23	376.00
	Comments: broken hose										
	Upon arrival found a 20' broken hose. Went to parts room , ordered and replaced it.										
3555732	Gate 112 PCA can't turn it off	GS11165	PCA-112	CLOS E	ECM	8/26/22	8:03:00 AM	8/26/22	9:36:00 AM	01:12	0.00
	Comments: can't turn it off, some issues with the off bottom inside the control panel										
	Issues found inside the control panel in the bridge. Follow up needs after departure of the Alaska aircraft										
3577626	3577626 - PCA 112 Blowing Ho	GS11165	PCA-112	CLOS E	ECM	9/20/22	8:03:00 AM	9/20/22	8:32:00 AM	00:29	0.00
	Comments: blowing hot										
	Check the temperatures milo is 53 degrees										
3577714	3577717 - PCA 112 Blowing Ho	GS11165	PCA-112	CLOS E	ECM	9/21/22	6:29:00 AM	9/21/22	7:04:00 AM	01:03	0.00
	Comments: No issues what so ever										
	Upon arrival found unit working attached to an Alaskan aircraft discharging 38.5 degrees, 43 degrees at aircraft and 60 inside cabin. Unit is										
3393418	Gate 102 PCA is not working	GS11166	PCA-102	CLOS E	ECM	1/21/22	10:25:00 AM	1/21/22	12:03:00 PM	01:36	0.00
	Comments: Corrected log: Unit making noise due to bad bearing. Talked to mgr. Place PCA-P2 @ gate. Main OOS.										
	Arrived. Unit making noise due to bad bearing. Talked to JRS manager & decided to take OOS. Placed PCA-P2 on unit and moved work to										
3460129	Gate 102 Plastic cover dangling	GS11166	PCA-102	CLOS E	ECM	4/14/22	11:51:00 AM	4/14/22	11:59:00 AM	00:16	0.00
	Comments: ECALL- put new screw to cover the actuator precool box.										
3603022	PCA 102 air not flowing	GS11166	PCA-102	CLOS E	ECM	10/26/22	5:14:00 PM	10/26/22	5:58:00 PM	00:44	0.00
	Comments: loose actuator										
	Actuator was loose, turned unit off and tightened actuator. Turned unit on, unit worked, unit called back in service.										
3517458	PCA 102 Will not start	GS11166	PCA-102	CLOS E	ECM	7/6/22	10:19:00 PM	7/6/22	10:35:00 PM	00:16	0.00
	Comments: not started										
	Arrived at the gate and the unit was on. Take the temperature and the unit was blowing 42.3 degrees. No problem found. The unit is working										
3550454	Gate 102 PCA	GS11166	PCA-102	CLOS E	ECM	8/15/22	12:24:00 AM	8/15/22	1:10:00 AM	01:29	0.00
	Comments: Blowing hot										
	Arrived at the gate and found the unit on but it was not blowing any air. Opened the electrical panel to check connections and breakers.										
3550552	Gate 102-PCA issue WO3550551	GS11166	PCA-102	CLOS E	ECM	8/15/22	9:35:00 PM	8/15/22	9:59:00 PM	00:24	0.00
	Comments: pca 102										
	We found unit frozen.start the blower for make more quickly unfreeze										
3550720	PCA 102 won't turn on	GS11166	PCA-102	CLOS E	ECM	8/17/22	5:13:00 PM	8/17/22	6:03:00 PM	01:39	0.00
	Comments: defective piece in mixing box, temp fix to allow airflow to aircraft and will F/U										
	arrived at gate found defective piece at the mixing box. did a temp fix to let them use the PCA, directed the flow to aircraft but will need to										
3572615	pca 102, hose is turned off	GS11166	PCA-102	CLOS E	ECM	9/10/22	7:20:00 PM	9/10/22	7:39:00 PM	00:19	0.00
	Comments: found slight tear in hose, running on plane. will replace 3rd shift on corrective when plane leaves										
3599367	PCA 102 won't cool aircraft	GS11166	PCA-102	CLOS E	ECM	10/13/22	9:00:00 PM	10/13/22	9:15:00 PM	00:15	0.00
	Comments: loose actuator clamps repair. Unit RTS. see attached tablet error.										
	Found loose actuator clamp, re attached and tight, unit working properly.										
3599533	pca 102 not working	GS11166	PCA-102	CLOS E	ECM	10/15/22	4:36:00 PM	10/15/22	5:13:00 PM	00:37	0.00
	Comments: actuator loose										
	Upon arrival the unit was on but not blowing into the plane. I checked the actuator and it was lose. I turned the unit off and replaced and										
3443384	Gate 106 PCA inop	GS11168	PCA-106	CLOS E	ECM	3/29/22	6:11:00 AM	3/29/22	6:11:00 AM	00:00	0.00
	Comments: Ecall must have been cancelled. 1 min 31 secs SR time.										
	Ecall must have been cancelled. 1 min 31 secs SR time.										
3485126	Gate 106 pca is shutting on and	GS11168	PCA-106	CLOS E	ECM	5/21/22	6:31:00 AM	5/21/22	6:37:00 AM	00:06	0.00
	Comments: Ecall 106										
	It was a call for bridge not pca ground crew said it was the GPU that was having the issue.										
3525818	Gate 106 PCA not working	GS11168	PCA-106	CLOS E	ECM	7/11/22	12:16:00 PM	7/11/22	12:47:00 PM	00:31	0.00
	Comments: No issues found										
	Upon arrival found unit working discharging 44 degrees and 48 at end oh hose. Went inside cabin. Aircraft was empty and temperature felt										

3586091	3586091 - PCA 106 Shuts off	GS11168	PCA-106	CLOS E	ECM	10/2/22	9:21:00 AM	10/2/22	9:38:00 AM	00:33	0.00
	Comments: shuts off I got to the unit and it was already on,connected to plane.I monitored it for several minutes to serif it turned off										
3594778	Gate 106 PCA is blowing hot	GS11168	PCA-106	CLOS E	ECM	10/9/22	11:55:00 AM	10/9/22	1:49:00 PM	03:45	0.00
	Comments: blow8ng hot Upon arrival found unit discharging hot air. After inspection noticed glycol inlet valve was closed. Troubleshooted unit and found glycol valve										
3455524	A7-2CL2-11 Moto making a loud	GS10412	A7-2CL2-11	CLOS E	ECM	4/9/22	2:25:00 PM	4/9/22	3:00:00 PM	00:35	0.00
	Comments: Ecall : Motor making noise, Noise is from motor running NPF & RTS 2.6 A motor running 3.5 Amps clutch engaged motor runs ok and is cool the clutch does show signs (dust) of use but is working merge runs										
3490147	A7-2CL2-11 - VFD Disconnect	GS10412	A7-2CL2-11	CLOS E	ECM	5/28/22	12:27:00 PM	5/28/22	4:05:00 PM	05:22	2,446.38
	Comments: Ecall : Overload, Replaced clutch brake & motor & RTS got there overload so went to main panel reset overload then went to asset motor making loud noise then notice the clutch wasn t engaging										
3455670	A7-2SS3-03 - RIPPER LACING	GS10424	A7-2SS3-03	CLOS E	ECM	4/11/22	12:11:00 PM	4/11/22	12:37:00 PM	00:26	0.00
	Comments: Comment Deferred to overnight. Verified by Roy.										
3525530	A3-3SS-302 - BELT NOT	GS13305	A3-3SS-302	CLOS E	ECM	7/8/22	6:51:00 PM	7/9/22	3:47:00 AM	14:01	1,215.88
	Comments: Ecall : Belt not moving, Replaced bad belting & RTS, follow up needed for shaft found belt bad at asset went to parts got a substitute belt black longer after removing the bad belt found drum pulley bad check parts in st										
3446572	A3-3SS-302 needs belt	GS13305	A3-3SS-302	CLOS E	ECM	4/3/22	7:34:00 AM	4/3/22	10:35:00 AM	05:33	546.51
	Comments: ECALL: installed new belt, running properly,monitored while bags passing,RTS inspected asset, belt came off the guide and lacing was coming apart, went to parts to get the new belt as well as the guide wheels, removed										
3416585	A3-3SS-305 /Multiple jams	GS13308	A3-3SS-305	CLOS E	ECM	2/22/22	12:11:00 PM	2/22/22	12:31:00 PM	00:20	0.00
	Comments: ECALL: inspected, made an adjustment to the belts tension, monitored belt, RTS Arrived and inspected the asset, made an adjustment to the belts tension, monitored belt, called it back into service										
3421181	A3-3SS-310 - Torn Lacing	GS13313	A3-3SS-310	CLOS E	ECM	2/28/22	2:19:00 PM	2/28/22	2:34:00 PM	00:21	0.00
	Comments: Damaged lacing. Notched belt to prevent further damage. RTS. Needs F/U to replace.										
3595028	3SS-310 is not moving	GS13313	A3-3SS-310	CLOS E	ECM	10/12/22	6:30:00 AM	10/12/22	7:30:00 AM	02:29	0.00
	Comments: Opened e-stop controller, noticed neutral wire wasn't connected, connected wire, tested RTS.										
3555811	A3-3SS-400-DIV SE cannot reset	GS13315	A3-3SS-400-DIV	CLOS E	ECM	8/27/22	10:31:00 AM	8/27/22	11:15:00 AM	01:28	0.00
	Comments: Ecall : Diverter belt was coming out of place, Made adjustments to paddle belt reset asset & RTS went over to A3-3SS-400 DIV to adjust a belt on one of the diverter belt was coming out of place we stop the asset adjusted the paddle belt										
3539072	A3-3SS-400-DIV motor overload	GS13315	A3-3SS-400-DIV	CLOS E	ECM	7/31/22	6:36:00 AM	7/31/22	6:57:00 AM	00:31	0.00
	Comments: clicking sound, went to panel,cleared overload, cycled DIV, put back in auto, watched bag flow, RTS inspected DIV, tried cycling it the DIV gave off a clicking sound, went to panel and cleared overload, cycled DIV, put back in auto, watched										
3577378	A3-3SS-400-DIV - Paddle Bel	GS13315	A3-3SS-400-DIV	CLOS E	ECM	9/17/22	6:15:00 AM	9/17/22	8:27:00 AM	04:27	211.98
	Comments: div riding too high, loosened, tested, block P/E, replaced belt, tested, RTS arrived at asset, noticed belt on diverter was riding too high above the V-belt cover, took off the cover, loosened the V-belt to lower the after getting from second shift, we got to A3-3SS-400, we noticed the belt was worn out, we call the supervisor and he got us a replacem										
3480385	A6-6VS-100multiple jam	GS14213	A6-6VS-100B	CLOS E	ECM	5/15/22	6:53:00 AM	5/15/22	7:35:00 AM	00:42	0.00
	Comments: Troubleshot, lower photo-eye on B bucket was blinking, adjusted photoeye, tested Troubleshot, the lower photo-eye on B bucket was blinking, adjusted the photo-eye and after started for testing, running good, called it back										
3480409	A6-6VS-100B - MULTIPLE JAMS	GS14213	A6-6VS-100B	CLOS E	ECM	5/15/22	11:50:00 AM	5/15/22	3:54:00 PM	04:10	39.68
	Comments: ECALL:troubleshot,reflector breaking,fixed,not cleared,relays bad,replaced,adjusted,tested,RTS troubleshot the diverter,reflector on B bucket was breaking, fixed the reflector, reset fault, wasn't cleared,checked it and saw the relays were										
3617309	A6-6VS-100PUAM	GS14213	A6-6VS-100B	CLOS E	ECM	11/6/22	2:04:00 PM	11/6/22	2:29:00 PM	00:30	0.00
	Comments: fault at panel, vertical sort not go down, went to 6vs-100 & cycled it manually, reset,RTS Arrived at asset, noticed fault at panel, vertical sort would not go down, went to 6vs-100 and cycled it manually, went to asset before vertical										
3416240	A6-6VS-400A - Multiple Jam	GS14224	A6-6VS-400A	CLOS E	ECM	2/18/22	1:55:00 PM	2/18/22	2:28:00 PM	01:30	0.00
	Comments: Ecall : Jam won't clear, Tightened loose reflector back into place reset fault & RTS arrived at asset inspected asset and identified reflector came loose adjusted and tighten reflector tested asset with incoming bags called back										
3416246	A6-6VS-400A - Multiple Faults	GS14224	A6-6VS-400A	CLOS E	ECM	2/18/22	3:38:00 PM	2/18/22	4:06:00 PM	01:24	0.00
	Comments: Comment Verified by Jesus.										
3421223	Belt is not moving A6-6VS	GS14224	A6-6VS-400A	CLOS E	ECM	3/1/22	5:48:00 AM	3/1/22	6:54:00 AM	01:00	30.17
	Comments: ECALL: V-belt on ground, loosen hardware, pass to 1st shift,replaced it,tested, RTS went to asset, troubleshot issue, found V-belt on ground, took to parts, in route, cart died, had to charge at parts, went to asset, went to I put on the cog belt, after replaced it, I turned the asset on for testing, it was running good, i called back in service										
3421230	jam has been cleared in six	GS14224	A6-6VS-400A	CLOS E	ECM	3/1/22	6:49:00 AM	3/1/22	7:07:00 AM	00:18	0.00
	Comments: ECALL: VS not cycling;inspect;main mode;chk PE/cables/hardware/ PE dirty;wiped;clear fault;RTS Inspected VS put in maintenance mode and tried cycling and jogging VS checked photo-eyes. Cleaned photo-eyes. Checked cables and										
3437772	A6-6VS-400A multiple jams	GS14224	A6-6VS-400A	CLOS E	ECM	3/18/22	7:00:00 AM	3/18/22	7:19:00 AM	00:30	0.00
	confirmed with Jaimie JSM										

3443446	Multiple jams.	GS14224	A6-6VS-400A	CLOS	ECM		3/29/22	3:58:00 PM	3/29/22	4:17:00 PM	00:28	0.00
		Per JSM Roy.										
3464729	vertical sort will not cycle- A6-6VS-	GS14224	A6-6VS-400A	CLOS	ECM		4/26/22	10:29:00 AM	4/26/22	11:10:00 AM	00:41	0.00
	Comments: ECALL- Repeated jams was cause by a dirty bottom reflector, cleaned reflector, monitored, RTS.											
3490139	A6-6VS-400A - Multiple IFailed to	GS14224	A6-6VS-400A	CLOS	ECM		5/28/22	10:47:00 AM	5/28/22	1:07:00 PM	04:34	0.00
	Comments: Ecall : Fail to lower, Cleaned debris from roller adjusted belt & RTS											
	arrived to asset opened cage & cleaned rollers of debris adjusted belt tested & monitored noticed on down cycle A bucket did not go											
3413228	A6-6VS-400-Jam	GS14224	A6-6VS-400A	CLOS	ECM		2/11/22	5:22:00 PM	2/11/22	5:50:00 PM	00:56	0.00
	Comments: ECALL: loose photoeye causing multiple jams,tightened, cycled VS, monitored with bags,RTS											
	got there, inspect VS, notice was a loose photo-eye causing multiple jams, took photo-eye line it still 3 lights, tightened then cycle the VS,											
3413276	A6-6VS-400 Will not cycle	GS14224	A6-6VS-400A	CLOS	ECM		2/12/22	11:14:00 AM	2/12/22	11:56:00 AM	01:24	0.00
	Comments: ECALL: jam caused by reflector, retrieved reflector, reattach reflector, reconnected all motors,RTS											
	Arrived at asset, cleared jam, asset jammed after clear, noticed reflector under VS, had JSM robert for safety as JSM Anthony retrieved											
3416288	A6-6VS-400 Failed to	GS14224	A6-6VS-400A	CLOS	ECM		2/19/22	6:06:00 AM	2/19/22	9:00:00 AM	05:31	0.00
	Verified by JSM Anthony. Back in service.											
3421225	Cannot clear the bag jams - A6-6VS-	GS14224	A6-6VS-400A	CLOS	ECM		3/1/22	5:56:00 AM	3/1/22	6:10:00 AM	00:14	0.00
	Comments: ECALL: adjusted Photo-eye, tested, RTS											
3430656	Multiple bag jam; A6-6VS-400A	GS14224	A6-6VS-400A	CLOS	ECM		3/7/22	10:18:00 AM	3/7/22	11:00:00 AM	00:42	0.00
	Comments: ECALL:made adjustments to photo-eye and cable monitor for awhile, ran good, called back in service											
	Inspect asset, made adjustments to photo-eye and cable monitor for awhile, ran good, called back in service											
3430690	A6-6VS-400A- multiple jams	GS14224	A6-6VS-400A	CLOS	ECM		3/7/22	4:54:00 PM	3/7/22	5:30:00 PM	00:36	0.00
	Comments: ECALL:bucket A, getting stuck, made adjustment to side cladding, jam clear, cycle fine, RTS											
	Inspect asset, notice bucket A, getting stuck, made adjustment to side cladding, jam clear, cycle fine, called back in service											
3430722	A6-6VS-400A SE unable clear jam	GS14224	A6-6VS-400A	CLOS	ECM		3/8/22	6:03:00 AM	3/8/22	7:46:00 AM	01:24	0.00
	Comments: ECALL: reset bucket,not cleared,reflector dirty,cleaned,reset, RTS											
	went to asset, tried to get it to cycle, went to bucket to check for faults, reset at the bucket, fault would not clear, passed to 1st shift											
	trouble shooting the vertical sort and the reflector was dirty, because that the photo-eye was unable to read it, I cleaned up all dust that was											
3455389	A6-6VS-400 - will not cycle	GS14224	A6-6VS-400A	CLOS	ECM		4/8/22	9:40:00 AM	4/8/22	10:15:00 AM	01:10	0.00
	Comments: ECALL: P/E & reflector dirty, belt rubbing reflector &P/E, cleaned, tracked belt,tesTed,RTS,F/U											
	arrived at asset, inspected and identified photo-eye & reflector dirty as belt is off track and rubbing causing reflector to get dirty, cleaned up											
3455469	A6-6VS-400 multiple failed to	GS14224	A6-6VS-400A	CLOS	ECM		4/9/22	4:05:00 AM	4/9/22	4:38:00 AM	00:33	0.00
	Comments: ECALL: reflector cracked, cleaned reflector, cleared jams, restart system, RTS at 04.38											
	arrived at assed, moved luggage from photo-eye, tried to reset, would not reset , cycled vertical sort, noticed reflector cracked causing iss											
3516765	A6-6VS-400 - Failed to raise	GS14224	A6-6VS-400A	CLOS	ECM		6/30/22	4:10:00 PM	6/30/22	7:30:00 PM	04:20	0.00
	Comments: mechanical bucket leaning, corrected, still jams, set up home, leveled roller, tested, RTS											
	Arrived to asset. cycled on up, asset would stop mid travel and cycle back down, checked photoeyes, reflectors, prox switches. no issues.											
	Waited for bags to show issue, found issue, first roller lower than the other side. Raised to equal in height, tested, RTS											
3525868	A6-6VS-400 failed to lower	GS14224	A6-6VS-400A	CLOS	ECM		7/11/22	9:09:00 PM	7/11/22	9:31:00 PM	00:22	0.00
	Comments: VSU was troubleshooted, cycled, and tested. RTS.											
	VSU assessed for issue. VSU was troubleshooted, cycled, and tested. RTS.											
3525888	Vertical sorter jam will not reset/failed	GS14224	A6-6VS-400A	CLOS	ECM		7/12/22	6:30:00 AM	7/12/22	7:28:00 AM	02:39	0.00
	Comments: arrived at asset, checked photo-eye, reflector loose, tightened it, tested VS, RTS											
	arrived at asset, checked photo-eye, reflector loose, tightened it, tested VS, RTS											
3581807	A6-6VS-400A will not cycle	GS14224	A6-6VS-400A	CLOS	ECM		9/25/22	10:24:00 AM	9/25/22	10:32:00 AM	00:16	0.00
	Comments: P/E not have 3 lights, adjusted P/E & tightened, tested VS in manual, put in auto, called in											
	inspected VS, it was not cycling, inspected photo-eyes, and reflectors, a photo-eyes didn't have 3 lights, adjusted photo-eyes and tightened,											
3617389	A6-6VS-400B - Failed to Raise	GS14224	A6-6VS-400A	CLOS	ECM		11/7/22	6:19:00 AM	11/7/22	9:45:00 AM	07:11	31.05
	Comments: inspected, broken photoeye/reflector cables, removed damaged parts, replaced, tested, RTS											
	1st - inspected, worked on it, past to next shift											
	2nd - broken photoeye/reflector cable, got parts, removed damaged parts, installed new parts, tested, RTS											
3619313	A6-6VS-400A SE reporting wash	GS14224	A6-6VS-400A	CLOS	ECM		11/11/22	4:12:00 PM	11/11/22	4:27:00 PM	00:18	0.00
	Comments: Photo-eye not working, readjusted photo-eye, tested, RTS.											
3421112	A6-6TC-110 - Multiple Jam	GS14171	A6-6TC-110	CLOS	ECM		2/27/22	5:59:00 PM	2/27/22	6:21:00 PM	00:26	0.00
	Comments: Comment											
	Verified by Jose.											
3446292	6TC-110 lacing is coming apart	GS14171	A6-6TC-110	CLOS	ECM		3/31/22	4:35:00 AM	3/31/22	5:05:00 AM	00:30	0.00
	Comments: ECALL-R/R damage belt with new one (Supervisor assisted) RTS.											
3555224	not cycling	GS14211	A6-6VS-100	CLOS	ECM		8/21/22	8:15:00 AM	8/21/22	8:40:00 AM	00:25	0.00
	Comments: found home position proxy mount was bent, not making contact, adjusted mount, moved proxy away, RTS											
	Arrived at the asset and inspected it, found the home position proxy mount was bent and not making contact with where it is supposed to be.											
3525608	A6-6VS-100A - VFD Fault (Failed	GS14212	A6-6VS-100A	CLOS	ECM		7/9/22	11:25:00 AM	7/9/22	1:40:00 PM	06:45	0.01
	Comments: Ecall : VFD is in an overload and will not reset, Took asset OOS follow up for VFD to be replaced											

tried to get the vertical sort to reset but will not run will replace VFD tonight

3555181	A6-6VS-100A - [illegible]	GS14212	A6-6VS-100A	CLOS	ECM	8/20/22	3:23:00 PM	8/20/22	3:48:00 PM	01:14	0.00

Comments: Ecall : Jam won't clear, Aligned proxy sensor reset asset & RTS

arrived at asset inspected photo eyes and reflectors identified proxy sensor to far out not aligned causing VSU to not show when it was up

3478017	6VS-100 is [illegible]	GS14212	A6-6VS-100A	CLOS	ECM	5/9/22	8:48:00 AM	5/9/22	9:08:00 AM	00:20	0.00

Comments: ECALL:checked photo-eyes, made adjustment, cycled VS, fault cleared, tested with bag, RTS

Inspect asset, checked photo-eyes, made adjustment, cycled VS, fault cleared, tested with bag, called back in service

3478156	Bag jam will not [illegible]	GS14212	A6-6VS-100A	CLOS	ECM	5/10/22	9:32:00 AM	5/10/22	2:30:00 PM	04:58	97.00

Comments: ECALL: troubleshot,lower photo-eye was damaged, replaced, reteach vertical sort,tested, RTS

troubleshot the asset, lower photo-eye was damaged, replaced it, I reteach the vertical sort, turned it on for testing, it was running good, I

3478274	A6-6VS-100A [illegible]	GS14212	A6-6VS-100A	CLOS	ECM	5/11/22	9:20:00 AM	5/11/22	9:45:00 AM	00:25	0.00

Comments: Jam. Inspected & adjusted PE. Cleared jam, tested, RTS.

3480220	6VS-100 is [illegible]	GS14212	A6-6VS-100A	CLOS	ECM	5/13/22	11:33:00 AM	5/13/22	12:05:00 PM	00:32	0.00

Comments: ECALL: inspected thoroughly, no issues found, tested called back in service

went to asset, inspected asset, photo-eyes, proxy sensors,A-B-C bucket, drive roller and tail roller & belt, no issues found, tested, called

3513281	A6-6VS-100 belt [illegible]	GS14212	A6-6VS-100A	CLOS	ECM	6/24/22	4:42:00 AM	6/24/22	4:57:00 AM	00:15	0.00

Comments: inspect the asset, VS belt had to be recycle and reset, tested the asset and called back in service

inspect the asset, VS belt had to be recycle and reset, tested the asset and called back in service

3525971	A6-6VS-100 [illegible]	GS14212	A6-6VS-100A	CLOS	ECM	7/13/22	5:05:00 AM	7/13/22	5:34:00 AM	00:29	0.00

Comments: secured photo eye and called back in service

3555263	A6-6VS-100A [illegible]	GS14212	A6-6VS-100A	CLOS	ECM	8/21/22	5:54:00 PM	8/21/22	6:13:00 PM	00:26	0.00

Comments: VSU arm hit the up position proxy, adjusted the proxy,tested, RTS

arrived at the asset, the VSU arm hit the up position proxy, after adjusting the proxy, I tested it, RTS

3617345	A6-6VS-100A [illegible]	GS14212	A6-6VS-100A	CLOS	ECM	11/6/22	5:02:00 PM	11/6/22	5:14:00 PM	00:12	0.00

Comments: removed bag blocking photo-eye, reset asset, RTS

3390360	Multiple bag jams [illegible]	GS14223	A6-6VS-400	CLOS	ECM	1/16/22	6:27:00 AM	1/16/22	6:45:00 AM	00:33	0.00

Comments: ECALL: jam in vertical sort, adjust photo eye from vertical sort, cycle VS, inspect again, RTS.

Inspect asset, adjust photo eye from vertical sort, cycle VS to inspect photo eye, checked belt, checked motor, then call back in service.

3413277	CANCEL [illegible]	GS14223	A6-6VS-400	CLOS	ECM	2/12/22	11:19:00 AM	2/12/22	11:19:00 AM	00:00	0.00

Duplicate WO. Please Cancel.

3624319	A6-6VS-400-fail to [illegible]	GS14223	A6-6VS-400	CLOS	ECM	11/18/22	7:30:00 PM	11/18/22	7:56:00 PM	00:26	0.00

Comments: Restarted asset, cycled vertical sort, adjusted p. eye, cleaned reflector, tested, monitored RTS.

3602651	A3-3SS-500-DIV SE [illegible]	GS13326	A3-3SS-500-DIV	CLOS	ECM	10/23/22	7:43:00 AM	10/23/22	9:00:00 AM	02:34	15.63

Comments: serpentine belt broken, replaced, tested, threw bags, monitor, did corrective for paddle belt, RTS

paddle belt not moving, inspected. serpentine belt broken, replaced, tested, threw bags, monitor, did corrective for paddle belt, RTS

3508292	A3-3SS-507 SE [illegible]	GS13333	A3-3SS-507	CLOS	ECM	6/19/22	10:20:00 AM	6/19/22	10:53:00 AM	00:40	0.00

Comments: cleaned/ inspected photo-eyes, monitored the asset for 30 minutes to ensure jams not returned,RTS

arrived at the asset, and cleaned/ inspected photo-eyes, monitored the asset for 30 minutes to ensnare that the jams would not returned,

3433212	A3-3ALCL-04 [illegible]	GS13342	A3-3ALCL-04	CLOS	ECM	3/15/22	2:41:00 PM	3/15/22	3:05:00 PM	00:24	0.00

Per JSM Roy is going to be working tonight.

3455515	A6-6OB-654- [illegible]	GS14109	A6-6OB-654	CLOS	ECM	4/9/22	2:19:00 PM	4/9/22	6:25:00 PM	04:37	651.00

Comments: Ecall : Belt not running, Replaced drive pulley & RTS

went to asset found broken shaft went to parts pick up new shaft came back to asset installed new roller tracking tested called back in

3433153	Belt will not move [illegible]	GS14109	A6-6OB-654	CLOS	ECM	3/15/22	5:16:00 AM	3/15/22	5:33:00 AM	00:17	0.00

Comments: ECALL: troubleshot, tested asset, no issues, called back in service

3534596	A6-6OB-753 - [illegible]	GS14129	A6-6OB-753	CLOS	ECM	7/27/22	11:07:00 AM	7/27/22	12:34:00 PM	04:17	598.70

Comments: Ecall : Motor overload, needed replacing, Replaced old motor & RTS

we disconnected and locked the disconnect switches then E-stop lane 7 on E-pod opened V-belt case took off V-belts disconnected wires 1,2

3513455	A6-6OB-753 [illegible]	GS14129	A6-6OB-753	CLOS	ECM	6/26/22	4:47:00 AM	6/26/22	4:55:00 AM	00:18	0.00

Comments: inspect issue, fan bearing going bad, but not load, w/o made to replace

inspect issue, fan bearing going bad, but not load, w/o made to replace

3534203	A6-6OB-809 [illegible]	GS14140	A6-6OB-809	CLOS	ECM	7/23/22	9:34:00 AM	7/23/22	10:23:00 AM	00:49	0.00

Comments: Ecall : Reported overload on the merge, Adjusted take up to reduce Amps & RTS

the merge is running at 6.5 Amps loosened take up to reduce Amps to 3.9 bags are transporting ok monitored operation

3513457	A6-6OB-809 [illegible]	GS14140	A6-6OB-809	CLOS	ECM	6/26/22	5:27:00 AM	6/26/22	5:34:00 AM	00:13	0.00

Comments: Arrived at unit, line was already cleared

Arrived at unit, line was already cleared

3390179	3SP27-01 [illegible]	GS11659	A3-3SP27-1	CLOS	ECM	1/13/22	8:46:00 AM	1/13/22	9:04:00 AM	00:24	0.00

Comments: ECALL: adjust the advance cable and tested. called back in service.

3442883	A3-3SP27-1 pull [illegible]	GS11659	A3-3SP27-1	CLOS	ECM	3/24/22	6:48:00 AM	3/24/22	6:58:00 AM	00:10	0.00

Comments: ECALL: tested advance cable and not advancing asset. adjust cable and test. RTS

3480634	A3-3SP27-1 pull [illegible]	GS11659	A3-3SP27-1	CLOS	ECM	5/18/22	5:23:00 AM	5/18/22	7:20:00 AM	04:04	55.20

Comments: Ecall : Fraying advance cable, Replaced old worn out advance cable & RTS

3rd Shift :

asset assessed for reported issue advance cable was found to be going bad cable was measured for cable to be replaced due to bags in sort

1st Shift :

bag flow wasn't impeded, got there took out old cable install new cable then test it monitor it call back in service

3490643	A3-3SP27-1 airlin	GS11659	A3-3SP27-1	CLOS	ECM	6/1/22	8:17:00 AM	6/1/22	8:42:00 AM	00:35	0.00

Comments: Ecall : Loose cord, Inspected line cord was loose tightened it tested called in

3502783	A3-3SP27-1 loose	GS11659	A3-3SP27-1	CLOS	ECM	6/9/22	5:16:00 AM	6/9/22	5:34:00 AM	00:18	0.00

Comments: Cable slack & loose, unloosed cable screws, pull cable tight, tightened screws, tested, RTS.

Inspected the asset, vance cable was slack and loose, unloosed cable screws pull cable tight and tightened screws tested asset and RTS.

3503202	Advance cord	GS11659	A3-3SP27-1	CLOS	ECM	6/13/22	8:00:00 AM	6/13/22	8:11:00 AM	00:25	0.00

Comments: Ecall : Cable loose, Tightened loose cable back into place & RTS

arrived at asset diagnosed problem adjusted cable tightened cable tested and retested called back in service

3508182	A3-3SP27-1 pull	GS11659	A3-3SP27-1	CLOS	ECM	6/18/22	6:01:00 AM	6/18/22	6:20:00 AM	00:19	0.00

Comments: Ecall : Loose cable, Tightened loose bolts & cable and RTS

inspect asset loose cable loose bolts pull cable tight test the asset called back in service

3513369	A3-3SP27-1 SE	GS11659	A3-3SP27-1	CLOS	ECM	6/25/22	5:26:00 AM	6/25/22	6:01:00 AM	00:41	0.00

Comments: Ecall : Loose cable, Tightened cable, tightened hardware & RTS

inspect asset loose cable loosen hardware pull cable tighten and tighten hardware test and called back in service

3550207	3SP27 advance	GS11659	A3-3SP27-1	CLOS	ECM	8/12/22	9:35:00 AM	8/12/22	10:35:00 AM	01:10	25.00

Comments: Ecall : Cable broken, Replaced broken cable tested & RTS

arrived to asset noticed cable was broken went to parts to get new cable uninstalled old cable and replaced it with new cable made sure asset

3550291	A3-3SP27-1 airlin	GS11659	A3-3SP27-1	CLOS	ECM	8/13/22	11:01:00 AM	8/13/22	11:10:00 AM	00:38	0.00

Comments: Ecall : Advance cable loose, Tightened loose hardware on cable & RTS

went to asset inspected asset found loose hardware causing cable to be loose adjusted cable adjusted hardware tested hardware tested RTS

3413274	A3-3SP27-1 -	GS11659	A3-3SP27-1	CLOS	ECM	2/12/22	11:08:00 AM	2/12/22	11:40:00 AM	00:32	36.96

Comments: ECALL:nstalling new cable, tested, called back in service

Went to parts, repicked new cable, came back to asset, installing new cable, tested, called back in service

3432669	A3-3SP27-1 pull	GS11659	A3-3SP27-1	CLOS	ECM	3/10/22	4:54:00 AM	3/10/22	5:10:00 AM	00:16	0.00

Comments: ECALL: tighten up cord and tested. back in service

3503503	A3-3SP25-1 pull	GS11659	A3-3SP27-1	CLOS	ECM	6/15/22	11:53:00 AM	6/15/22	12:51:00 PM	01:12	1.53

Comments: Installed clamps, tested, RTS.

Inspected Asset, missing clip cable, passed to 3rd shift.

installed hardwarre, tested, called back in service

3513376	3SP27 advance	GS11659	A3-3SP27-1	CLOS	ECM	6/25/22	7:09:00 AM	6/25/22	7:40:00 AM	01:02	0.00

Comments: advanced cable was loose, adjusted tension, RTS

Got there advanced cable was loose needed to be adjust. So I adjust and tension the cable to test it, was working find, then call back in

3555879	Advance cord	GS11659	A3-3SP27-1	CLOS	ECM	8/28/22	8:13:00 AM	8/28/22	9:30:00 AM	01:17	22.65

Comments: removed old advance cord, installed new, tested multiple times, RTS

arrived at the asset, removed old advance cord, insalled a new one, tested asset multiple times before calling it back in service

3607649	Load belt is not	GS11659	A3-3SP27-1	CLOS	ECM	11/1/22	8:30:00 AM	11/1/22	10:36:00 AM	02:15	360.00

Comments: advanced card stuck in on position when pulled, broken spring, replaced, tested, RTS

inspected, advanced card stuck in on position when pulled, broken spring stopping switch from turning off. replaced switch, tested, RTS

3437744	A3-3TC6-06 -	GS11665	A3-3TC6-06	CLOS	ECM	3/17/22	8:53:00 PM	3/17/22	8:59:00 PM	00:06	0.00

Comments: ECALL: cleared bag from merge start up and monitor. RTS

removed bag from merge, started up and monitored for a few minutes. RTS

3413332	A6-6OB-502	GS14056	A6-6OB-502	CLOS	ECM	2/13/22	4:25:00 AM	2/13/22	4:30:00 AM	00:05	0.00

Comments: ECALL: SE cleared fault,inspected,found contractor reset was stiff, reset actuator,tested,RTS

arrived at asset, southeast already cleared fault, opened up circuit breaker panel to inspect had found contractor, reset was stiff , actuar the

3413401	Belt is not	GS14056	A6-6OB-502	CLOS	ECM	2/14/22	7:38:00 AM	2/14/22	10:08:00 AM	04:57	1,050.00

Comments: ECALL: belt coming off guard, replaced belt with new one, tested it, working fine, RTS.

Troubleshooting the asset and found out the belt was coming off guard, we turned off the asset, removed the belt and replaced it with a new

3437896	6OB-502 motor is	GS14056	A6-6OB-502	CLOS	ECM	3/19/22	1:00:00 PM	3/19/22	1:15:00 PM	00:15	0.00

Comments: ECALL: made adjustment to v-belt guard.

3443005	A6-6OB-502	GS14056	A6-6OB-502	CLOS	ECM	3/25/22	1:54:00 PM	3/25/22	2:10:00 PM	00:16	0.00

Comments: Comment

Verified by Ronny.

3469479	A6-6OB-502 -	GS14056	A6-6OB-502	CLOS	ECM	5/1/22	2:28:00 PM	5/1/22	4:04:00 PM	01:36	1,022.63

Comments: ECALL-belt came out of guide roller, replaced belt and tested asset, working correctly. RTS.

Arrived and inspected the asset and discovered the belt came out of the guide rollers. Replaced the belt and operated the asset to ensure it

3478303	A6-6OB-502	GS14056	A6-6OB-502	CLOS	ECM	5/11/22	12:37:00 PM	5/11/22	12:45:00 PM	00:08	0.00

Comments: Ecall : Lacing coming apart, Follow up needed for belt to be replaced at night & RTS

arrived at asset inspected and identified issue advised BHS of issue referred belt for night as line still able to run with no issues tested it back

3490118	A6-6OB-502 circuit breaker trip	GS14056	A6-6OB-502	CLOSE	ECM	5/28/22	7:10:00 AM	5/28/22	7:13:00 AM	00:05	0.00
	Comments: Ecall : Circuit breaker won't reset, Southeast reset breaker before tech arrived & RTS Went to asset Southeast reset breaker tested called back in service										
3508724	A6-6OB-502 making loud noise	GS14056	A6-6OB-502	CLOSE	ECM	6/22/22	7:36:00 AM	6/22/22	7:53:00 AM	00:48	0.00
	Comments: ECALL-Inspected asset, check motor, notice fan cover was loose, made adjustments to cover, RTS. Inspected asset, check motor, notice fan cover was loose, made adjustments to cover, RTS.										
3443012	A6-6OB-502 - CIRCUIT	GS14056	A6-6OB-502	CLOSE	ECM	3/25/22	2:28:00 PM	3/25/22	2:34:00 PM	00:06	0.00
	Comments: ECALL:went to asset, resetting overload on the panel MCP, tested, called back in service went to asset, resetting overload on the panel MCP, tested, called back in service										
3443017	A6-6OB-502 - CIRCUIT	GS14056	A6-6OB-502	CLOSE	ECM	3/25/22	2:51:00 PM	3/25/22	3:30:00 PM	00:39	0.00
	Comments: ECALL: amps overloading motor due to belt being too tight, will have to loosen belt on follow up RTS motor is 2 HP with brake, heaters and #40 - 3.09 amps. run amp draw 2.0 amps. inrush is 17 amps. need to loosne belt as in rush current to										
3478178	A6-6OB-502	GS14056	A6-6OB-502	CLOSE	ECM	5/10/22	9:16:00 AM	5/10/22	9:40:00 AM	00:24	0.00
	Comments: inspected line, lacing was coming apart on the lacing, informed BHS, passed onto night shift inspected line, lacing was coming apart on the lacing, informed BHS, we were passing on project at night shift										
3548290	lacing coming apart A6-6OB	GS14056	A6-6OB-502	CLOSE	ECM	8/9/22	7:38:00 AM	8/9/22	8:17:00 AM	00:57	0.00
	Comments: lacing coming apart and need to be repined. repined the belt, tested, was running fine. RTS Troubleshooting asset and found the lacing coming apart and need to be repined. repined the belt, tested, was running fine. RTS										
3577583	A6-6OB-502 lacing is ripping	GS14056	A6-6OB-502	CLOSE	ECM	9/19/22	3:32:00 PM	9/19/22	7:28:00 PM	04:57	1,903.00
	Comments: Replaced belt, removed damage areas, tracked, tested, RTS Arrived at asset, belt was ripping from the middle, strapped the belt and took the specs forth belt, went to parts to get the new belt with replaced belt, removed damage areas, tracked and tested belt, RTS										
3464333	A6-6OB-703 SE reporting belt is	GS14113	A6-6OB-703	CLOSE	ECM	4/21/22	4:18:00 PM	4/21/22	4:37:00 PM	00:19	0.00
	Comments: ECALL-Southeast had cleared bags and line was running, monitored, RTS.										
3530872	A2-2CS3-1 - Belt Not Running	GS14397	A2-2CS3-1	CLOSE	ECM	7/18/22	2:11:00 AM	7/18/22	2:30:00 AM	00:19	0.00
	Comments: inspected, it went out to curbside cleared flap, reset, RTS inspected asset, it went out to curbside cleared flap, reset, RTS										
3548227	A2-2CS3-1 - BELT NOT	GS14397	A2-2CS3-1	CLOSE	ECM	8/8/22	3:33:00 PM	8/8/22	4:10:00 PM	00:37	0.00
	Comments: checked photo eyes, debris blocking photo eye, removed debris, cleaned reflector, reset, tested, RTS inspect asset, check photo eyes, noticed outside debris blocking photo eye, removed debris, cleaned reflector, reset line, line started up, RTS										
3577513	A6-6VS-700 fault not clearing	GS14235	A6-6VS-700	CLOSE	ECM	9/18/22	6:11:00 PM	9/18/22	6:25:00 PM	00:14	0.00
	Comments: Adjusted photoeye with reflector, cleared the jam. 6VS-700, RTS Adjusted photoeye with reflector, cleared the jam. 6VS-700, RTS										
3420883	6VS-400 has a bad photoeye	GS14225	A6-6VS-400B	CLOSE	ECM	2/24/22	1:14:00 PM	2/24/22	2:45:00 PM	03:02	80.00
	Comments: ECALL: identified photo eye on 6VS-400B was bad, replaced and RTS original call on 6OB-416, upon arrival at asset and inspection bad photo eye 6VS-400B retrieve new part and replaced photo eye and test.										
3430633	Failed to raise; A6 6VS-416	GS14225	A6-6VS-400B	CLOSE	ECM	3/7/22	5:10:00 AM	3/7/22	8:13:00 AM	03:15	97.00
	Comments: Found bad PE cable inside VSU. Replaced with new. Testd. RTS.										
3525821	A6-6VS-400B SE reporting not	GS14225	A6-6VS-400B	CLOSE	ECM	7/11/22	12:46:00 PM	7/11/22	1:23:00 PM	00:44	0.00
	Comments: position fault, adjusted vertical, reset VFD fault, turned it on for testing, RTS Troubleshot the asset, found out it was a position fault, I adjusted the vertical, reset VFD fault, after reset the fault, I turned it on for testing										
3446677	Car seat stuck in the vertical sorter	GS14234	A6-6VS-600C	CLOSE	ECM	4/4/22	9:37:00 AM	4/4/22	10:10:00 AM	00:43	0.00
	Comments: ECALL: pulled car seat from between VS & topbar,cycled VS until operational,RTS locked out, toggled out disconnects in off position for VS, pulled car seat from between VS and top bar, SouthEast brought car seat before										
3555137	Virgin Ticket Counter Scale	GS14556	A2-A-2TC5-A-RS-07	CLOSE	ECM	8/20/22	7:00:00 AM	8/20/22	7:20:00 AM	00:20	0.00
	Comments: Ecall : Scale not working, Cycled power to scale reset & RTS when I arrived I checked unit zeroed scale out and unplugged it I then returned power and tested called unit back in service										
3390770	AS4 IB Belt 1	GS19298	AS-4-IB1-08	CLOSE	ECM	1/19/22	11:05:00 PM	1/19/22	11:25:00 PM	00:20	0.00
	Comments: ECALL: Jam. Cleared jam on section 8. Asset is back in service.										
3503055	AS4 FIS IB1 Jam	GS19297	AS-4-IB1-07	CLOSE	ECM	6/11/22	4:54:00 PM	6/11/22	5:40:00 PM	01:26	0.00
	Comments: ECALL: jam displayed, multiple bags jammed,spaced bags, ESTOP, Reset, jam cleared, no issue, RTS arrived to asset, looked at MCP,jam displayed, went to asset, saw multiple bags jammed togethher on assets, IB1-07 through 09, Robert										
3555822	A6-6OB-611 lacing making a	GS14085	A6-6OB-611	CLOSE	ECM	8/27/22	12:14:00 PM	8/27/22	12:45:00 PM	01:22	0.00
	Comments: Ecall : Lacing making a loud noise, Adjusted roller from bearing & RTS got there check asset inspect notice drive shaft roller was making noise so adjust bearing from the roller stop making noise made a corrective										
3421144	A6-6OB-611 multiple jams	GS14085	A6-6OB-611	CLOSE	ECM	2/28/22	6:56:00 AM	2/28/22	7:19:00 AM	00:29	0.00
	Comments: Nothing visibly wrong with asset. Monitored & jam occured. Cleared. RTS.										
3390358	Belt not run; A6-6OB-622	GS14096	A6-6OB-622	CLOSE	ECM	1/16/22	5:01:00 AM	1/16/22	6:20:00 AM	02:38	1,460.46
	Comments: ECALL: motor cause faults, LOTO placedm replaced damaged motor, LOTO removed,tested, monitored, RTS Asset assessed for issue, motor was found to be causing faults, lock out tag out placed per protocol. damaged motor was extracted, new										
3490414	A/S 4 inbound bel 1 jam	GS19299	AS-4-IB1-09	CLOSE	ECM	5/30/22	3:14:00 PM	5/30/22	3:46:00 PM	00:32	0.00
	Comments: ECALL: Inspected asset, jam at asset 9, cleared jam, reset line, called back in service Inspected asset, jam at asset 9, cleared jam, reset line, called back in service										

3393792	Airside 4 belt 1 stopped	GS19300	AS-4-IB1-10	CLOSE	ECM	1/26/22	11:58:00 AM	1/26/22	12:30:00 PM	00:32	0.00
	Comments: ECALL: reset overload and after that turned the system for testing it was running RTS went to panel and reset overload and after that i turned system on and it was running. called back in service.										
3534369	AS4 FIS Inbound Belt 1 jammed	GS19300	AS-4-IB1-10	CLOSE	ECM	7/24/22	6:06:00 PM	7/24/22	6:20:00 PM	00:14	0.00
	Comments: arrived at asset, diagnosed problem, cleared jam, tested and retested, called back in to service arrived at asset, diagnosed problem, cleared jam, tested and retested, called back in to service										
3385341	A6-6CS-11-belt folded over	GS13866	A6-6CS-11	CLOSE	ECM	1/8/22	5:23:00 PM	1/8/22	6:00:00 PM	00:37	0.00
	Comments: ECALL:Went to asset, spinning V-belt is backwards, tensioned belt, adjusted all rollers, tracked,RTS Went to asset, spinning V-belt is backwards, tensioned belt, adjusted all rollers, tracked belt, tested, called back in service										
3539302	Lacing came apart/ripped in A6	GS13866	A6-6CS-11	CLOSE	ECM	8/2/22	10:08:00 AM	8/2/22	12:00:00 PM	05:21	21.90
	Comments: belt came apart, relaced, monitored with bags RTS got there and belt came apart, went to get lacing and pins for the belt, locked disconnects on asset, cut belt to re-lace, relaced belt, then										
3581779	A6-6CS-11 Shaft speeder fault not	GS13866	A6-6CS-11	CLOSE	ECM	9/25/22	6:08:00 AM	9/25/22	6:25:00 AM	00:22	0.00
	Comments: arrived at asset, inspected asset, found a lock stuck in the side arrived at asset, inspected asset, found a lock stuck in the side										
3460124	A6-6OB-110 - MOTOR	GS13923	A6-6OB-110	CLOSE	ECM	4/14/22	10:26:00 AM	4/14/22	10:34:00 AM	00:15	0.00
	Comments: Ecall : Making loud noise, Made adjustment to V-belt guard & RTS just made adjustment on the V belt guard and then watch bags come down the line and see if it would make a noise and it didn't										
3460482	A6-6OB-110 - MOTOR	GS13923	A6-6OB-110	CLOSE	ECM	4/17/22	11:34:00 AM	4/17/22	11:45:00 AM	00:11	0.00
	Comments: ECALL-Tightened V Belt, added tension to V- Belt, no more noises, RTS.										
3464297	A6-6OB-110 loud noise out ov	GS13923	A6-6OB-110	CLOSE	ECM	4/21/22	9:20:00 AM	4/21/22	9:21:00 AM	00:01	0.00
	Comments: ECALL- call cancelled, never received this call.										
3464298	6OB-110 motor is making a loud	GS13923	A6-6OB-110	CLOSE	ECM	4/21/22	9:28:00 AM	4/21/22	9:30:00 AM	00:02	-142.86
	Comments: ECALL-Heard noise, notified BHS, staged motor in office. A Tech will handled the job. Arrived at asset could hear the motor bearing making noise. I notified BHS of the issue and staged a motor in office.										
3464364	6OB-110 is struggling to move	GS13923	A6-6OB-110	CLOSE	ECM	4/22/22	7:25:00 AM	4/22/22	7:42:00 AM	00:25	0.00
	Comments: ECALL: running slow, went to asset inspect and no issue. RTS										
3393546	CANCEL	GS13962	A6-6OB-304	CLOSE	ECM	1/23/22	10:29:00 AM	1/23/22	10:29:00 AM	00:00	0.00
	Comments: Canceled by GOAA										
3602689	A6-6OB-304 SE reporting issue	GS13962	A6-6OB-304	CLOSE	ECM	10/23/22	12:48:00 PM	10/23/22	1:20:00 PM	01:44	0.00
	Comments: belt was getting overload on heavy bags, tensioned, motor needs to be replaced, RTS,F/U arrived at asset, inspected asset, diagnosed problem, noticed belt was getting overload on heavy bags, checked tension on belt, reconnect										
3413216	A6-6OB-409 disconnect off	GS13990	A6-6OB-409	CLOSE	ECM	2/11/22	3:29:00 PM	2/11/22	4:00:00 PM	01:02	0.00
	Comments: ECALL: disconnected on position, opened VFD, adjusted spring to prevent VFD tripping, RTS,monitored arrived to asset, turned disconnect to on position, disconnect tripped, opened VFD, adjusted spring so VFD would not tip easily, closed V										
3548211	A6-6OB-464 motor making	GS14046	A6-6OB-464	CLOSE	ECM	8/8/22	11:54:00 AM	8/8/22	1:00:00 PM	01:06	0.00
	Comments: checked belt cover and belt, no issues, noise coming from motor, needs replaced, none on hand, RTS Arrived at the asset. Inspected belt cover, removed belt cover, inspected belt, no issues with the belt. loud noise is coming from the motor.										
3385380	A3-3CLM1-07-DI\ motor overloa	GS13909	A3-3CLM1-07-DIV	CLOSE	ECM	1/9/22	8:06:00 AM	1/9/22	8:17:00 AM	00:25	0.00
	Comments: ECALL: motor overload, reset breaker at main panel, troubleshooted, everything worked fine, RTS. Inspect asset, went to the main panel and reset breaker form 3CLM1-7 and then reset panel and troubleshoot, then everything started to										
3393446	A3-3CLM1-07-DI\ / Belt adjusted	GS13909	A3-3CLM1-07-DIV	CLOSE	ECM	1/21/22	4:53:00 PM	1/21/22	6:00:00 PM	02:14	162.06
	Per JSM Jaime.										
3430516	A3-3CLM1-07-DI\ motor overloac	GS13909	A3-3CLM1-07-DIV	CLOSE	ECM	3/5/22	2:59:00 PM	3/5/22	3:18:00 PM	00:19	0.00
	confirmed with Jaimie JSM										
3500545	A3-3CLM1-07-DI\ MOTOR	GS13909	A3-3CLM1-07-DIV	CLOSE	ECM	6/4/22	5:35:00 AM	6/4/22	5:52:00 AM	00:17	0.00
	Comments: Ecall : Diverter overload, Removed bag from in between paddle, reset overload & RTS removed bag from in between paddle and then reset overload and test diverter (ok)										
3548023	A3-3CLM1-07-DI\ overloac	GS13909	A3-3CLM1-07-DIV	CLOSE	ECM	8/6/22	9:11:00 AM	8/6/22	9:18:00 AM	00:24	0.00
	Comments: Ecall : Overload, Reset motor overload tested asset & RTS went to asset inspect belts went to MCP panel reset overload tested called back in service										
3548389	A3-3CLM1-07-DI\ motor overloac	GS13909	A3-3CLM1-07-DIV	CLOSE	ECM	8/10/22	8:18:00 AM	8/10/22	8:38:00 AM	00:43	0.00
	Comments: Ecall : Overload, Cleared jam condition reset motor overload & RTS arrived at asset inspected asset removed jammed bag from diverter went to panel cleared overload went back to asset tested retested called										
3550189	3CLM1-07 DIV has a jam which	GS13909	A3-3CLM1-07-DIV	CLOSE	ECM	8/12/22	5:04:00 AM	8/12/22	5:15:00 AM	00:32	0.00
	Comments: Ecall : Jam, Clear jam condition reset asset & RTS clear photo eye jam at DIV inspect issue test back in service										
3464529	A3-3CLM1-07-DI\ motor overloac	GS13909	A3-3CLM1-07-DIV	CLOSE	ECM	4/24/22	5:43:00 AM	4/24/22	5:53:00 AM	00:10	0.00
	Comments: ECALL: reset overload at MCC panel, and test Diverter (ok)										
3508277	A3-3CLM1-07-DI\ motor overloac	GS13909	A3-3CLM1-07-DIV	CLOSE	ECM	6/19/22	7:27:00 AM	6/19/22	7:36:00 AM	00:13	0.00
	Comments: Reset overload at panel, tested DIV, working fine, RTS went to the panel, locate the reset, resetting the overload, and after that I tested the diverter, it was working fine, i called it back in service										
3555917	A3-3CLM1-07-DI\ SE unable to clea	GS13909	A3-3CLM1-07-DIV	CLOSE	ECM	8/28/22	6:46:00 PM	8/28/22	6:59:00 PM	00:13	0.00

Comments: removed the bags blocking the photo-eye, then reset the jam, asset is now back in service
I removed the bags blocking the photo-eye, then reset the jam, asset is now back in service

3555963	3CLM1-07 DIV has a jam which	GS13909	A3-3CLM1-07-DIV	CLOS	ECM	8/29/22	9:31:00 AM	8/29/22	9:40:00 AM	00:29	0.00

Comments: cleared jam, cycled the diverter, noticed that one of the paddles was not running, F/U, RTS
arrived at the asset, cleared jam, cycled the diverter, noticed that one of the paddles was not running w/o created for belt, RTS

3555869	A3-3CLM1-07-DIV Slide Jam	GS13909	A3-3CLM1-07-DIV	CLOS	ECM	8/28/22	6:22:00 AM	8/28/22	6:40:00 AM	00:18	0.00

Comments: Arrived at asset. Found bags on slide. Cleared slide. Reset, observed, RTS
Arrived at asset. Found bags on slide. Cleared slide. Reset, observed, RTS

3594794	A3-3CLM1-07-DIV JAM UNABLE	GS13909	A3-3CLM1-07-DIV	CLOS	ECM	10/9/22	5:20:00 PM	10/9/22	5:53:00 PM	00:33	0.00

Comments: arrived at asset, turned off, disconnect, restarted system, back in service
arrived at asset, turned off, disconnect, restarted system, back in service

3602834	3CLM1-07 DIV has a motor	GS13909	A3-3CLM1-07-DIV	CLOS	ECM	10/25/22	6:28:00 AM	10/25/22	6:35:00 AM	00:12	0.00

Comments: inspected, cleared overload, cleared jam fault, tested, monitored, RTS
inspected, cleared overload, cleared jam fault, tested, monitored, RTS

3572481	A6-6VS_500 cog belt	GS14227	A6-6VS-500	CLOS	ECM	9/9/22	10:28:00 AM	9/9/22	10:28:00 AM	00:00	0.00

Comments: JSM found issue on walkthrough and SR was opened after work was started on asset.

3477656	Gate 104 PCA blowing be	GS11167	PCA-104	CLOS	ECM	5/5/22	8:54:00 AM	5/5/22	10:35:00 AM	01:41	670.27

Comments: ECALL- R/R old contactor with new one. Ambient 82* Discharge 40* RTS.

3385668	Gate 104 pca diverter is not	GS11167	PCA-104	CLOS	ECM	1/12/22	9:02:00 AM	1/12/22	9:40:00 AM	00:38	0.00

Comments: no working
The actuator blower loose I pressed it and now it work

3393417	Gate 104 PCA NO PWR	GS11167	PCA-104	CLOS	ECM	1/21/22	10:25:00 AM	1/21/22	11:45:00 AM	02:40	0.00

Comments: pca no power, found out problem with the diverter, i did the adjustmet.test unit its working good

3430318	PCA on gate 104 will not turn on	GS11167	PCA-104	CLOS	ECM	3/3/22	8:02:00 AM	3/3/22	8:35:00 AM	01:06	0.00

Comments: no issue found, blowing how it supposed to be, found small air leak to bridge
not issues found with that unit. We noticed the unit it's blowing how it supposed to, but at the same time is a small air leak to the bridge.

3455708	Gate 104-PCA not working	GS11167	PCA-104	CLOS	ECM	4/11/22	3:54:00 PM	4/11/22	4:25:00 PM	00:31	0.00

Comments: pca108 ecall
Ecall was attended to,and it was found that it broken,it was repaired and the Southwest company was informed that it was up to them to

3464485	Gate 104-PCA not working	GS11167	PCA-104	CLOS	ECM	4/23/22	4:00:00 PM	4/23/22	4:15:00 PM	00:15	0.00

Comments: ECALL:adapter loose from milo. reattached adapter, checked hoses and milo. All good, RTS
found hose adapter loose from milo. reattached adapter, checked hoses and milo. All are in good condition. Unit back in service.

3485427	Gate 104 pca is blowing be	GS11167	PCA-104	CLOS	ECM	5/24/22	6:59:00 AM	5/24/22	7:38:00 AM	00:39	0.00

Comments: hose broken
We went to the unit I found the hose is broken .southwest properly is broken go to operation flight and report the problem.

3619372	Gate 104 the pca is shutting off	GS11167	PCA-104	CLOS	ECM	11/12/22	11:29:00 AM	11/12/22	12:24:00 PM	01:50	0.00

Comments: pca keep shutting off
Went to the unit and was in off position, we just hit the start button and she started with out issues.waiting 30 min for the aircraft departure,

3619672	PCA gate 104 starts stops	GS11167	PCA-104	CLOS	ECM	11/15/22	4:10:00 PM	11/15/22	4:31:00 PM	00:21	0.00

Comments: Ecall-104
Arrived at the gate and found the hose put away and no aircraft. Pulled the hose out and started unit waited 20 mins with the unit on and it

3437701	A6-6OB-402 making loud nois	GS13983	A6-6OB-402	CLOS	ECM	3/17/22	11:12:00 AM	3/17/22	11:37:00 AM	00:25	0.00

Comments: ECALL: had to make an adjustment to reflector bracket. wheels rubbing on them once adjusted test RTS

3430593	A6-6OB-402 belt was not running	GS13983	A6-6OB-402	CLOS	ECM	3/6/22	12:46:00 PM	3/6/22	4:20:00 PM	07:08	2,510.48

Comments: ECALL: replaced bad bearing, wheel, roller, made adjustments, ran good, RTS
inspect asset, checked belt, notice belt bad and drive roller, went to parts, got new belt, roller bearing and guide wheels, removed belt, roller,,

3446515	A6-6OB-417/Multiple jams	GS13999	A6-6OB-418	CLOS	ECM	4/2/22	8:30:00 AM	4/2/22	9:27:00 AM	01:30	0.00

Comments: ECALL: chain slipped off sprocket, properly engaged belt chain with sprocket,tested,,RTS, F/U
belt chain had slipped off sprocket, removed side cladding properly engaged belt chain with sprocket, tested, re-installed side cladding, RTS,

3555791	A6-6OB-436A no read limit reache	GS14018	A6-6OB-436A	CLOS	ECM	8/27/22	8:21:00 AM	8/27/22	9:00:00 AM	00:39	0.00

Comments: Ecall : No read limit reached, Cleaned reflectors & photo eye reset fault & RTS
checked over unit and wiped photo eyes and reflectors I then cleared line of bags and reset fault unit did not start up I then went down both

3455373	A6-6OB-501 multiple jams	GS14055	A6-6OB-501	CLOS	ECM	4/8/22	6:50:00 AM	4/8/22	7:03:00 AM	00:40	0.00

Comments: Ecall : Multiple jams, Adjusted and cleaned photo eye & RTS
arrived & assessed observed diverter was issue when in home position paddle belt flagged photo eye adjusted photo eye & clean RTS

3469251	A6-6OB-501 multiple jams	GS14055	A6-6OB-501	CLOS	ECM	4/29/22	4:05:00 AM	4/29/22	4:28:00 AM	00:17	0.00

Comments: ECALL: jam, swlide bed PE was showing one light. adjusted PE and called back in service.

3455602	A6-6OB-501 - Jam Fault	GS14055	A6-6OB-501	CLOS	ECM	4/10/22	4:33:00 PM	4/10/22	4:43:00 PM	00:17	0.00

Comments: Comment
Verified by Danny.

3517140	Slowing down causing jams: A6	GS14075	A6-6OB-601	CLOS	ECM	7/4/22	7:24:00 AM	7/4/22	7:45:00 AM	00:21	0.00

Comments: inspect asset, checked belt, made some adjustment, monitored belt run time, called back in service
inspect asset, checked belt, made some adjustment, monitored belt run time, called back in service

3548010	A6-6OB-601 belt not running	GS14075	A6-6OB-601	CLOSE	ECM	8/6/22	6:06:00 AM	8/6/22	6:21:00 AM	00:48	0.00
	Comments: V belt loose, fixed it, tested it, RTS.										
3385411	A6-6OB-800-DIV Multiple IFailed to	GS14131	A6-6OB-800-DIV	CLOSE	ECM	1/9/22	5:24:00 PM	1/9/22	5:36:00 PM	00:13	0.00
	Comments: Comment Verified by Roy.										
3413125	A6-6OB-800-DIV multiple jams	GS14131	A6-6OB-800-DIV	CLOSE	ECM	2/10/22	8:55:00 AM	2/10/22	9:04:00 AM	00:30	0.00
	Comments: Ecall : Multiple jam,Cleared jam condition, jam is caused by poor bag hygiene & RTS arrived to asset checked P.E, P.E are good & flag properly cycled DIV cycled fine watch bags cross into DIV bags are close together caus										
3390616	A6-6OB-800-DIV multiples failed to	GS14131	A6-6OB-800-DIV	CLOSE	ECM	1/18/22	5:24:00 PM	1/18/22	5:36:00 PM	00:12	0.00
	Comments: multiple bags jam. cleard the bag. cycle the diverted , and started back on service. Cleared the bag between the paddle belts. Reset the jam, cycle the diverted , and started back on service.										
3500642	A6-6OB-800-DIV jams	GS14131	A6-6OB-800-DIV	CLOSE	ECM	6/5/22	6:37:00 AM	6/5/22	7:00:00 AM	00:23	0.00
	Comments: ECALL: multiple jams,cycled on manual,inspected P/Es, monitored on auto, RTS inspected asset, SouthEast reported multiple jams on diverter, checked the paddle belt condition, and the cycling speed for the clutch, put on										
3525704	A6-6OB-800-DIV multiple jams	GS14131	A6-6OB-800-DIV	CLOSE	ECM	7/10/22	8:16:00 AM	7/10/22	8:31:00 AM	00:19	0.00
	Comments: multiple jams reported by SE,cycled multiple times, no issue found, monitored, no jams occured Arrived at asset, South-east reported multiple jams, checked the clutch and proxies, cycled it multiple lines and did not find any issues,										
3530704	A6-6OB-800-DIV SMOKE SMELL	GS14131	A6-6OB-800-DIV	CLOSE	ECM	7/16/22	4:55:00 PM	7/16/22	5:20:00 PM	00:25	0.00
	Comments: inspecting for smoke, unable to locate smoke, tested with multiple incoming bags, no smoke, RTS arrived at asset, began inspecting asset for any smoke or anything at all, was unable to locate any smoke, tested asset with multiple incor										
3619790	A6-6OB-800-DIV /Multiple jams	GS14131	A6-6OB-800-DIV	CLOSE	ECM	11/16/22	12:40:00 PM	11/16/22	1:05:00 PM	00:50	0.00
	Comments: inspected, adjusted proxy's, watched div cycle, tested, RTS inspected, adjusted proxy's, watched div cycle, tested, RTS										
3443131	A4-4SS1-DIV - Multiple IFailed to	GS12712	A4-4SS1-DIV	CLOSE	ECM	3/26/22	1:22:00 PM	3/26/22	4:51:00 PM	03:29	0.00
	Comments: ECALL:removing old servo, installing servo, adjusting peddle rod, reteaching DIV,RTS removing old servo wielding on John and jesus to bring the servo, installing servo, adjusting peddles rod, reteaching DIV										
3443418	A4-4SS1-DIV not cycling	GS12712	A4-4SS1-DIV	CLOSE	ECM	3/29/22	9:59:00 AM	3/29/22	10:50:00 AM	00:51	0.00
	Comments: ECM-adjusted the off guide paddle belt,& rollers, cycled diverter & paddle belt started. RTS.										
3416371	HSD position fault: A4-4SS1	GS12712	A4-4SS1-DIV	CLOSE	ECM	2/20/22	7:43:00 AM	2/20/22	8:01:00 AM	00:23	0.00
	Comments: ECALL: turned VFD on & off, reset, starting to run, tested by extend,retract, RTS turned the VFD, switch off and back on, pressed reset, it was starting to run, and tested it by extend and retract. I was working fine, I calle										
3421007	A4-4SS1-DIV	GS12712	A4-4SS1-DIV	CLOSE	ECM	2/26/22	11:40:00 AM	2/26/22	2:15:00 PM	03:54	0.00
	Comments: Ecall : DIV would not fully extend, Took asset OOS, follow up needed for servo arrived to asset when time allotted cycle asset notice a gap between paddles when extended retracted asset paddles home was in too far										
3469626	A4-4SS1-DIV	GS12712	A4-4SS1-DIV	CLOSE	ECM	5/3/22	11:37:00 AM	5/3/22	12:05:00 PM	00:28	0.00
	Comments: ECALL-DIV need to be reteach, taught the DIV, reset the fault and started it, RTS. Troubleshooting the DIV, discovered it need to be reteach. I taught the DIV. I reset the fault and started it back in service.										
3485454	A4-4SS1-DIV bag stuck in the	GS12712	A4-4SS1-DIV	CLOSE	ECM	5/24/22	11:14:00 AM	5/24/22	11:50:00 AM	00:36	0.00
	Comments: ECALL- Bag stuck was cleared by Southeast Agent, monitored for a few, RTS.										
3507960	4SS1-DIV is not returning to the	GS12712	A4-4SS1-DIV	CLOSE	ECM	6/16/22	7:55:00 AM	6/16/22	10:20:00 AM	02:25	0.00
	Comments: Ecall : Servo is loose, small tie rod is bent, Tightened hardware & RTS follow up for tie rod removed cover & applied Loc-tie to all hardware retightened the hardware adjusted the small tie rod to even the paddles out tested in the										
3581660	A4-4SS1-DIV	GS12712	A4-4SS1-DIV	CLOSE	ECM	9/24/22	7:52:00 AM	9/24/22	8:05:00 AM	00:13	0.00
	Comments: Ecall : Jam / failed to cycle, Cycled paddle back to home position reset asset & RTS arrived at unit and manually cycled unit returned to home position and put unit back in auto unit cycle no problem called back in service										
3416389	A4-4SS1-DIV - Position fault	GS12712	A4-4SS1-DIV	CLOSE	ECM	2/20/22	11:55:00 AM	2/20/22	12:08:00 PM	00:13	0.00
	Comments: ECALL:turned off the diverter and back on, reset the fault and tested it, it was working fine,RTS turned off the diverter and back on, reset the fault and tested it, it was working fine, I called back in service										
3490712	A4-4SS1-DIV drive fault	GS12712	A4-4SS1-DIV	CLOSE	ECM	6/1/22	6:47:00 PM	6/1/22	7:11:00 PM	00:24	0.00
	Comments: ECALL-reset overload, Remove debris from motor, test, RTS. Reset overload, top guide of paddle belt wrap around motor for paddle belt. Remove debris from motor, Test back in service. **WORK ODER MADE TO REPLACE PADDLE BELT**										
3446795	GPU gate 124 not working	GS11001	GPU-124	CLOSE	ECM	4/5/22	2:35:00 PM	4/5/22	2:41:00 PM	00:06	0.00
	Comments: Arrived, put test head on unit, check voltage unit is running fine										
3485025	Gate 124 GPU is Inop	GS11001	GPU-124	CLOSE	ECM	5/20/22	6:16:00 AM	5/20/22	6:24:00 AM	00:08	0.00
	Comments: gpu-124 arrived at gate and gpu wasn't connected to aircraft, I tested it with the tester and gpu it's working properly no issues, back in service										
3538889	GPU-124 KEEPS DROPPING OFF	GS11001	GPU-124	CLOSE	ECM	7/29/22	12:16:00 PM	7/29/22	12:28:00 PM	00:12	0.00
	Comments: Gpu dropping Plane had just left the gate. Used a test head to test the GPU and checked the voltage and everything worked fine.										
3555148	Gate 124 the gpu is not working	GS11001	GPU-124	CLOSE	ECM	8/20/22	9:12:00 AM	8/20/22	9:21:00 AM	00:09	0.00

Comments: Gpu inop

GPU was plugged into a plane and running when I arrived.

3376644	GPU 127 dropping	GS12205	GPU-127	CLOSE	ECM	1/2/22	3:46:00 PM	1/2/22	3:51:00 PM	00:05	0.00

Comments: GPU-127

Arrived at gate, gpu was not on plane, plugged test head to cable. Voltage is running fine and not dropping out, no problem found

3513344	GPU-127 NOT WORKING	GS12205	GPU-127	CLOSE	ECM	6/24/22	8:07:00 PM	6/24/22	8:18:00 PM	00:18	0.00

Comments: gpu-127

Aircraft connector was went and dirty, got it cleaned up tested the GPU worked fine , back in service, and lamp test it's stoke on and

3408608	GPU - GATE 127 INOP	GS12205	GPU-127	CLOSE	ECM	2/4/22	3:01:00 PM	2/4/22	3:18:00 PM	00:29	0.00

Comments: gpu inop

Gpu cable was stowed. Lowered it and tested it using a test head. It worked fine. Plugged it into the plane and turned it on and it worked f

3413737	Gate 127 the gpu is not working	GS12205	GPU-127	CLOSE	ECM	2/16/22	11:30:00 AM	2/16/22	11:38:00 AM	00:08	0.00

Comments: GPU INOP

Issue was an e&f fault. Firmly plugged the cable into the plane and turned it on and it started working fine.

3485443	Gate 127 the gpu power keeps	GS12205	GPU-127	CLOSE	ECM	5/24/22	8:57:00 AM	5/24/22	9:08:00 AM	00:11	0.00

Comments: arrived gpu connected to plane flashing fault no 28 volts tested unit it stays running

All voltage readings are good with 28 on E&F ground crew will try on next plane

3490232	Gate 127 gpu inop	GS12205	GPU-127	CLOSE	ECM	5/29/22	9:20:00 AM	5/29/22	9:33:00 AM	00:13	0.00

Comments: ground crew they said they shut power off and tried to reset but plane would not accept. Will check

3490447	Gate 127-GPU not working	GS12205	GPU-127	CLOSE	ECM	5/30/22	6:48:00 PM	5/30/22	6:55:00 PM	00:07	0.00

Comments: gpu-127 inop

Gpu-127 was not hook up to the plane gpu is back in service

3503328	3503328 - GPU 127 NO OP	GS12205	GPU-127	CLOSE	ECM	6/14/22	6:08:00 AM	6/14/22	6:12:00 AM	00:04	0.00

Comments: Arrived, put test head on unit, turn on, it is running fine, plane number 291

3508581	GPU-107 NOT WORKING	GS12205	GPU-127	CLOSE	ECM	6/21/22	9:08:00 AM	6/21/22	9:09:00 AM	00:01	0.00

Comments: Arrived gpu is on plane and working

3508582	GPU-127 NOT WORKING	GS12205	GPU-127	CLOSE	ECM	6/21/22	9:09:00 AM	6/21/22	9:31:00 AM	00:22	0.00

Comments: GPU-127

Arrived, put test head turn on gpu cut off, checked tightness of bolts in head and some were loose, put head back on and turn on unit ran fine

3516866	Gate 127-GPU issue WO2516686	GS12205	GPU-127	CLOSE	ECM	7/1/22	2:35:00 PM	7/1/22	2:45:00 PM	00:10	0.00

Comments: Gpu inop

Cable was barely plugged into the plane. Correctly plugged the cable into the plane and reset the gpu. Started working, no pilot was present.

3607284	2OSR7-02 is receiving multiple	GS10644	A7-2OSR7-03	CLOSE	ECM	10/28/22	11:45:00 AM	10/28/22	11:59:00 AM	00:15	0.00

Comments: Ecall : Repeating jams, Cut off ripped part of belt & RTS, follow for belt to be replaced

arrived to asset and Southeast worker showed me a portion of the belt was ripped and looped underneath belt and triggering photo eye I radio

3490099	AS4 INBOUND BELT 2 ISSUES	GS19279	AS-4-IB2-02	CLOSE	ECM	5/27/22	9:52:00 PM	5/27/22	10:05:00 PM	00:18	0.00

Comments: Ecall : Door not closing, Reset door test asset back in service

3550143	AS4 Inbound belt 2 jam	GS19279	AS-4-IB2-02	CLOSE	ECM	8/11/22	12:57:00 PM	8/11/22	1:19:00 PM	00:22	0.00

Comments: cleared jam and restarted conveyor, operator resumed putting bags on line

3577425	CAROSEL NOT MOVING ON	GS19279	AS-4-IB2-02	CLOSE	ECM	9/17/22	4:19:00 PM	9/17/22	5:00:00 PM	00:41	0.00

Comments: went to asset, found oversize light on, adjusting Photo-eye, tested, RTS

went to asset, found oversize light on, adjusting Photo-eye, tested, RTS

3393421	AS4 Belt 2 door is not opening	GS19280	AS-4-IB2-02-SD	CLOSE	ECM	1/21/22	11:52:00 AM	1/21/22	12:09:00 PM	00:34	0.00

Comments: ECALL:door not open, ESTOP, jam, ESTOP other line, cleared jam, went up ,cleared ESTOP IB-2, RTS

arrived to asset, HM1 displayed gone, door 1650 would not open, ESTOPped asset, went down conveyor, saw jam, ESTOPed othe rline,

3416486	AS4 FIS IB2 DOOR	GS19280	AS-4-IB2-02-SD	CLOSE	ECM	2/21/22	11:32:00 AM	2/21/22	11:52:00 AM	00:28	0.00

Comments: ECALL: door failed to open, checked photo-eye, made adjustment, reset door, cleared jam, RTS

inspect asset, door failed to open, checked photo-eye, made adjustment, reset door, cleared jam, called back in service

3477675	AS-4 inbound belt 4 has a jam	GS19280	AS-4-IB2-02-SD	CLOSE	ECM	5/5/22	11:54:00 AM	5/5/22	1:08:00 PM	01:14	0.00

Comments: ECALL: Disconnect, auxillary was not engaged properly, installed back , tested, RTS

Went to asset, showing disconnect asset, IB-3 inspect disconnect, no issue, inspect FD disconnect, found auxillary was not engaged

3480237	AS4 ROLL UP DOOR 1865	GS19280	AS-4-IB2-02-SD	CLOSE	ECM	5/13/22	3:56:00 PM	5/13/22	4:13:00 PM	00:24	0.00

Comments: ECALL:went to asset, adjusted limit switch, tested, called back in service

went to asset, adjusted limit switch, tested, called back in service

3547947	FIS AS4 IB 2 HAS JAM	GS19280	AS-4-IB2-02-SD	CLOSE	ECM	8/5/22	1:04:00 PM	8/5/22	1:12:00 PM	00:08	0.00

Comments: Arrived at asset, manually lowered door to clear fault, tested, RTS

Arrived at asset, manually lowered door to clear fault, tested, RTS

3547999	AS-4-IB2 Door went close	GS19280	AS-4-IB2-02-SD	CLOSE	ECM	8/5/22	11:59:00 PM	8/6/22	12:08:00 AM	00:06	0.00

Comments: ECALL CANCEL

3572886	AS4 FIS Inbound Belt 2 Alarming	GS19280	AS-4-IB2-02-SD	CLOSE	ECM	9/13/22	3:49:00 PM	9/13/22	4:11:00 PM	00:28	0.00

Comments: Troubleshot door, found out it failed to close. Manually closed, reset fault, started, RTS

Troubleshot door, found out it failed to close. Manually closed, reset fault, started, RTS

3477804	AS4 INBOUND BELT 2 DOES	GS19281	AS-4-IB2-03	CLOSE	ECM	5/6/22	9:59:00 PM	5/7/22	4:00:00 AM	11:56	528.36

Comments: ECALL: Belt split in two, made new belt and installed, tested, RTS

inspect issue, belt split in two, remove one belt, belt split again and jam in one roller, had to cut belt off, loose roller, to remove jam, made

3480501	AS4 FIS Inbound Belt 2	GS19281	AS-4-IB2-03	CLOS	ECM	5/16/22	2:53:00 PM	5/16/22	3:11:00 PM	00:23	0.00

Comments: ECALL:checked line, reset ESTOP at asset 03, fault cleared, reset line, called back in service

inspected asset, checked line, reset ESTOP at asset 03, fault cleared, reset line, called back in service

3485075	AS4 FIS RC2 jam	GS19282	AS-4-IB2-04	CLOS	ECM	5/20/22	2:24:00 PM	5/20/22	2:37:00 PM	00:13	0.00

Comments: ECALL:box turned sideways & wedged itsself between static DIV & side guard,pulled out box & reset

When I arrived, I went down to the unit and found several bags jammed up on section 3 & 4, as I was clearing the bags I found a box had

3572843	Belt will not run and making a	GS14130	A6-6OB-754	CLOS	ECM	9/13/22	9:06:00 AM	9/13/22	10:18:00 AM	01:24	45.97

Comments: Arrived at asset, inspected, went to parts, got new belt, replaced, tensioned, monitored, RTS

Arrived at asset, inspected, went to parts, got new belt, replaced, tensioned, monitored, RTS

3413718	Belt ripping; A6-6OB-900	GS14141	A6-6OB-900	CLOS	ECM	2/16/22	7:38:00 AM	2/16/22	7:43:00 AM	00:12	0.00

Comments: Cut off piece of belt coming apart. Tested & asset running will now. RTS.

3421176	A6-6OB-900 missing screw	GS14141	A6-6OB-900	CLOS	ECM	2/28/22	1:22:00 PM	2/28/22	2:20:00 PM	01:03	0.00

Comments: Inspect asset. Cladding loose. Make adjustments to hardware. RTS.

3469664	A2-2CLM2-12 Bad clutch	GS10552	A2-2CLM2-12	CLOS	ECM	5/3/22	7:41:00 PM	5/4/22	1:11:00 AM	06:41	1,696.44

Comments: ECALL:bad clutch & module were found to be bad, both were replaced, asset was tested, RTS

asset assessed for reported issue, bad clutch & module were found to be bad, both were replaced, asset was tested, returned to service

3432862	A2-2CLM2-21 Overload not	GS10561	A2-2CLM2-21	CLOS	ECM	3/12/22	5:15:00 AM	3/12/22	5:20:00 AM	00:05	0.00

Verified by JSM Bag 1 Qamil

3438145	A2-2CLM2-21 - Overload Fault	GS10561	A2-2CLM2-21	CLOS	ECM	3/21/22	6:12:00 PM	3/21/22	6:15:00 PM	00:03	0.00

Comments: Comment

Verified by Jose.

3433108	A2-2CLM2-21 - Overload Fault	GS10561	A2-2CLM2-21	CLOS	ECM	3/14/22	4:26:00 PM	3/14/22	4:36:00 PM	00:11	0.00

Comments: Comment

Verified by Roy.

3437776	A2-2CLM2-21 overload not	GS10561	A2-2CLM2-21	CLOS	ECM	3/18/22	7:28:00 AM	3/18/22	7:38:00 AM	00:15	0.00

Comments: Ecall : Overload, Reset motor overload and RTS

had to open the panel box and push the reset the button to reset the overload and monitor for awhile to see if the overload came back

3398515	A2-2CLM2-21 - Overload Fault	GS10561	A2-2CLM2-21	CLOS	ECM	1/29/22	5:37:00 PM	1/29/22	6:28:00 PM	00:51	0.00

Comments: Comment

Verified by Anhtony.

3490240	Motor overload will not reset; A2	GS10561	A2-2CLM2-21	CLOS	ECM	5/29/22	9:20:00 AM	5/29/22	9:31:00 AM	00:11	0.00

Comments: ECALL: multiple overload,cleared at panel,belt too tension,loosened,reset,RTS

inspected asset, multiple overload were happening, cleared overload at the panel, went to the asset, the belt too much tension, the belt was

3376831	A6-6OB-216 /Overload	GS13952	A6-6OB-216	CLOS	ECM	1/4/22	12:32:00 PM	1/4/22	12:38:00 PM	00:06	0.00

Comments: ECALL: check panel for overload, reset bucket and reset panel. clear fault and RTS

3390264	A6-6OB-216-overload	GS13952	A6-6OB-216	CLOS	ECM	1/14/22	4:26:00 PM	1/14/22	4:30:00 PM	00:08	0.00

Comments: ECALL: went to main panel and cleared overload. start line, test and RTS

3443484	A6-6OB-216 running	GS13952	A6-6OB-216	CLOS	ECM	3/30/22	5:27:00 AM	3/30/22	6:17:00 AM	00:50	0.00

Comments: Ecall : Belt running slow, Made adjustments to belt & RTS

arrived at the asset made adjustments to the belt and called back in service

3443489	A6-6OB-216 belt replacemen	GS13952	A6-6OB-216	CLOS	ECM	3/30/22	6:30:00 AM	3/30/22	8:33:00 AM	02:10	0.00

Comments: Ecall : Making noise, Made adjustments to belt to stop noise & RTS

inspect asset check Amp at motor was high belt too tight made adjustments to belt call back in service

3443533	A6-6OB-216 struggling to mov	GS13952	A6-6OB-216	CLOS	ECM	3/30/22	11:37:00 AM	3/30/22	11:57:00 AM	00:20	0.00

Comments: Ecall : Multiple jams, Adjusted tension to belt and RTS

got there inspect merge making multiple jam check belt give a little tension so monitor it merge was working ok then call back in services

3455310	A6-6OB-216 circuit breaker trip	GS13952	A6-6OB-216	CLOS	ECM	4/7/22	6:55:00 PM	4/7/22	7:20:00 PM	00:25	0.00

Comments: ECALL-remove e-stop, reset circuit breakers, restarted line, removed fault, RTS.

3469206	A6-6OB-216 /Overload	GS13952	A6-6OB-216	CLOS	ECM	4/28/22	3:34:00 PM	4/28/22	5:13:00 PM	02:57	47.40

Comments: ECALL- tightened loose belt, R/R bad heaters with new one. tested asset w/incoming bags, RTS.

Arrived at asset, inspect the identified belt is a little loose. Inspected motor amps as well. motor amps running at 1.4, because, of loose belt,

3500515	A6-6OB-216-circuit breaker trip	GS13952	A6-6OB-216	CLOS	ECM	6/3/22	6:16:00 PM	6/3/22	6:22:00 PM	00:06	0.00

Comments: Ecall : Circuit breaker trip, Inspected asset for issues no issues found , RTS

arrived to asset MCP looked at graphic asset good looked in bucket breaker on talked to S.E call was late & S.E was late to respond called

3438015	A6-6OB-216 - Circuit Breaker	GS13952	A6-6OB-216	CLOS	ECM	3/20/22	4:56:00 PM	3/20/22	5:01:00 PM	00:14	0.00

Comments: Comment

Verified by Danny.

3446834	A6-6OB-216 /Overload	GS13952	A6-6OB-216	CLOS	ECM	4/5/22	5:01:00 PM	4/5/22	5:14:00 PM	00:13	0.00

Comments: ECALL: cleared fault by resetting overload relay,back in auto, monitored,RTS

Arrived and inspected the asset, cleared the fault by resetting the overload relay, placed the asset back in auto and monitored to ensure it

3619413	A6-6OB-216-circuit breaker trip	GS13952	A6-6OB-216	CLOS	ECM	11/12/22	4:48:00 PM	11/12/22	5:15:00 PM	00:27	0.00

Comments: inspected asset, noticed belt was not moving, loosened rollers to move belt, tested, RTS

inspected asset, noticed belt was not moving, loosened rollers to move belt, tested, RTS

3393349	A6-6VS-500A / VFD Fault	GS14228	A6-6VS-500A	CLOS	ECM	1/20/22	2:26:00 PM	1/20/22	3:28:00 PM	02:28	0.00

Per JSM Tim.

3413121	A6-6VS-500A not running	GS14228	A6-6VS-500A	CLOS	ECM	2/10/22	7:52:00 AM	2/10/22	9:09:00 AM	02:56	30.17

Comments: Ecall : Belt wasn't running, Replaced broken timing belt & RTS

got there belt wasn't running notice cog belt was broken went to parts then replace new belt then notice belt was hitting on one side so we

3413193	A6-6VS-500A bac reducer	GS14228	A6-6VS-500A	CLOS	ECM	2/11/22	7:00:00 AM	2/11/22	9:04:00 AM	04:30	639.34

confirmed with Bujar JSM

3438329	A6-6VS-500A will not reset	GS14228	A6-6VS-500A	CLOS	ECM	3/23/22	1:25:00 PM	3/23/22	1:35:00 PM	00:10	0.00

Comments: Ecall : Jam not resetting, Jam cleared before tech arrived & RTS

jam fault was cleared before I arrived at asset I arrived at asset inspected photo eyes and reflectors found no issues tested asset back in

3485381	A6-6VS-500A SE reporting vertical	GS14228	A6-6VS-500A	CLOS	ECM	5/23/22	3:07:00 PM	5/23/22	3:40:00 PM	00:33	0.00

Comments: Discovered 1 p. eye not hitting reflector & 1 p. eye disconnected, made adjustments, monitored RTS.

Arrived and inspected the asset and found one photo-eye not hitting the reflector and another one disconnected. Made the proper adjustm

3555052	A6-6VS-500A cog belt replacement	GS14228	A6-6VS-500A	CLOS	ECM	8/19/22	5:45:00 AM	8/19/22	6:21:00 AM	00:45	28.25

Comments: Ecall : Multiple jams, Replaced bad Cog belt & RTS

inspect asset a bag stop moving check Cog belt, Cog belt bad replace bad Cog belt test back in service

3555178	A6-6VS-500A cog belt issue	GS14228	A6-6VS-500A	CLOS	ECM	8/20/22	2:48:00 PM	8/20/22	3:39:00 PM	00:57	33.86

Comments: Ecall : Broken Cog belt, Replaced broken Cog belt & RTS

went to asset found Cog belt broken went to parts to pick up new belt came back to asset adjusted pulley on tail roller installed new belt

3555528	6VS-500 has a jam & a motor	GS14228	A6-6VS-500A	CLOS	ECM	8/24/22	2:00:00 PM	8/24/22	2:55:00 PM	03:00	0.00

Comments: Ecall : Roller was not moving, Adjusted roller tested & RTS

got there inspect VS notice that the roller bucket A wasn't moving so had to move bearing from roller and move it out a little so the roller

3570188	A6-6VS-500A multiple jams	GS14228	A6-6VS-500A	CLOS	ECM	9/3/22	12:37:00 PM	9/3/22	12:55:00 PM	00:18	0.00

Comments: Ecall : Diverter was jamming, Diverter working as should NPF & RTS

went over to A6-to 6vs-500- div Southeast call saying the diverter was causing jams went over there check the sensor and photo eyes

3555165	A6-6VS-500A - MULTIPLE JAMS	GS14228	A6-6VS-500A	CLOS	ECM	8/20/22	12:24:00 PM	8/20/22	1:10:00 PM	01:01	33.86

Comments: Ecall : Multiple jams, Replaced damaged Cog belt & RTS

went to asset inspect found damage Cog belt went to parts to pick up new belt came back to asset install new belt tested called back in

3556129	A6-6VS-500A Failed to raise	GS14228	A6-6VS-500A	CLOS	ECM	8/31/22	3:41:00 AM	8/31/22	9:04:00 AM	09:18	0.00

Comments: Ecall : Fail to raise, Replaced bad relay with a known good one & RTS

3rd Shift : VSU assessed for issue was teached but not taking teach VSU troubleshooted for faults shown passed down to 1st shift due to

3539434	A6-6VS-500A /Cog BELT	GS14228	A6-6VS-500A	CLOS	ECM	8/3/22	4:20:00 PM	8/3/22	6:30:00 PM	02:10	31.96

Comments: bad cog belt, installed new cog belt and tighten pulley, cannot run to test due to cascade

arrived, took pic of belt and sent to sup, aligned motor pully and waited for belt, weather delay getting to parts room, installed belt but could

3548109	A6-6VS-500A Broken cog belt	GS14228	A6-6VS-500A	CLOS	ECM	8/7/22	8:54:00 AM	8/7/22	10:15:00 AM	01:21	31.96

Comments: replaced belt, adjusted bracket and top pulley keyway, added tension, test, RTS

Arrived at the asset, cog belt was broken. Went to ports to get the ports. Stopped the line, opened up the safety gate, loosened up the bolts

3550681	6VS-500A, JSM is replacing a Cog	GS14228	A6-6VS-500A	CLOS	ECM	8/17/22	10:00:00 AM	8/17/22	10:51:00 AM	03:00	33.86

Comments: inspect asset, belt broken, remove old belt and adjusted. put new belt on and RTS

inspect asset, belt broken, remove old belt and adjusted. put new belt and made adjustments to cog belt. test and RTS

3555280	A6-6VS-500A-Jam	GS14228	A6-6VS-500A	CLOS	ECM	8/21/22	8:35:00 PM	8/21/22	9:49:00 PM	01:14	33.86

Comments: cog belt broke, went to parts picked up parts returned to asset, installed new cog belt, RTS

Arrived at asset, inspected asset, determined cog belt broke, went to parts picked up parts returned to asset, installed new cog belt, back in

3555521	A6-6VS-500A replacing the cog	GS14228	A6-6VS-500A	CLOS	ECM	8/24/22	10:27:00 AM	8/24/22	10:27:00 AM	00:00	0.00

Comments: JSM began corrective work at 09:36, ECM opened at 10:27. see related WO for labor and detials

3555678	6VS-500A belt is tearing	GS14228	A6-6VS-500A	CLOS	ECM	8/25/22	3:46:00 PM	8/25/22	4:00:00 PM	00:44	33.86

Comments: replaced cog belt, adjusted the sheet metal to not make cut in roller

3556101	A6-6VS-500A SE unable to clear	GS14228	A6-6VS-500A	CLOS	ECM	8/30/22	7:22:00 PM	8/30/22	7:37:00 PM	00:15	0.00

Comments: asset assessed for issue, overload was cleared, VSU tested, monitored, RTS

asset assessed for issue, overload was cleared, VSU tested, monitored, RTS

3556128	A6-6VS-500A failed to lower not	GS14228	A6-6VS-500A	CLOS	ECM	8/31/22	3:22:00 AM	8/31/22	3:31:00 AM	00:18	0.00

Comments: system overload, cleared overload, tested system, RTS

arrived at asset, inspected asset, system overload, cleared overload, tested system, RTS

3569909	A6-6VS-500A missing bag jam	GS14228	A6-6VS-500A	CLOS	ECM	9/1/22	7:05:00 AM	9/1/22	8:05:00 AM	01:00	33.86

Comments: A belt not moving, broken cog belt, retrieve and install new cog belt and test. RTS

got ther and A bucket not moving cause the cog belt was broken. call supervisor and got cog belt. install new belt and adjust motor line

3570163	A6-6VS-500 multiple jams	GS14228	A6-6VS-500A	CLOS	ECM	9/3/22	10:05:00 AM	9/3/22	10:35:00 AM	01:00	0.00

Comments: identified reflector, tightened loose reflector, cleared fault, tested VSU with incoming bags, RTS

Arrived at asset, inspected photoeyes and reflectors, identified loose reflector, tightened loose reflector, cleared jam fault, tested VSU with

3570284	A6-6VS-500A-FAILED TO	GS14228	A6-6VS-500A	CLOS	ECM	9/4/22	11:55:00 AM	9/4/22	12:37:00 PM	00:54	0.00

Comments: stopped line, cycle sensor on A bucket loose, adjusted sensor and reflector, tested, RTS

Arrived at asset, multiple jams on 500A. Stopped the line and checked the photo eyes. The cycle sensor on A bucket was loose. Adjusted

3570484	6VS-500A has a broken Cog belt	GS14228	A6-6VS-500A	CLOS	ECM		9/6/22	4:30:00 PM	9/8/22	3:07:00 AM	11:41	271.87

Comments: Arrived at asset, loosened rollers, placed belt, replaced cog belt, tightened rollers, tested, RTS
Arrived at asset, loosened rollers, placed belt, replaced cog belt, tightened rollers, tested, RTS

Had to weld bed frame by roller, had hot work permit, cleaned weld, RTS

3572777	A6-6VS-500A /Cog belt broken	GS14228	A6-6VS-500A	CLOS	ECM		9/12/22	1:56:00 PM	9/12/22	3:50:00 PM	03:34	33.86

Comments: replaced cog belt, mait mode, cycled, line ran, made adjustment to pulleys, tested, RTS
Inspected line. Cog belt was broken. Replaced with new one. Put in mait. mode and cycled to look for any discrepancies. Line ran fine, but

This is an ongoing issue, adjusting pulleys should make belt last longer

3572831	V-Belt is about to break- A6-6VS	GS14228	A6-6VS-500A	CLOS	ECM		9/13/22	7:47:00 AM	9/13/22	9:05:00 AM	01:28	33.86

Comments: installed new belt, aligned top sprocket, test VS. called BHS, threw bags, monitor, RTS
Got there, cog belt was about to break, went to parts, installed new belt, aligned top sprocket, test VS. called BHS, threw bags, monitor,

3577644	A6-6VS-500A /JAM	GS14228	A6-6VS-500A	CLOS	ECM		9/20/22	11:36:00 AM	9/20/22	7:30:00 PM	13:39	1,166.58

Comments: repair of A bucket, replace cog belt and multiple parts. RTS
inspect asset and got to asset. 1st shift replaced motor and made inspection of a bucket. notice roller will stop moving. open belt to inspect

3556035	Bag jam will not reset- A6-6VS	GS14228	A6-6VS-500A	CLOS	ECM		8/30/22	7:00:00 AM	8/30/22	8:28:00 AM	03:00	0.00

Comments: we inspected and found loose photo eyes and loose proxies. made adjustments to tighten
we inspected and found loose photo eyes and loose proxies. made adjustments to tighten and then tested asset. after testing called back in

3570514	CANCEL	GS14228	A6-6VS-500A	CLOS	ECM		9/7/22	3:30:00 AM	9/7/22	3:33:00 AM	00:03	0.00

Comments: opened 2 ECALLS for same asset

3617298	A6-6VS-500A - Will not raise	GS14228	A6-6VS-500A	CLOS	ECM		11/6/22	1:12:00 PM	11/6/22	2:00:00 PM	00:48	0.00

Comments: roller bearings loose, aligned roller, tightened bearing, reset, tested, RTS
went to asset, inspected, roller bearings loose, aligned roller, tightened bearing, reset, tested, RTS

3485599	A3-3VS-300B overload	GS10704	A3-3VS-300B	CLOS	ECM		5/25/22	5:45:00 PM	5/25/22	6:10:00 PM	00:50	0.00

Comments: ECALL-VFD on off made, manually reset VFD, VFD back on, tested belt. RTS.

3503111	A3-3VS-300B motor overload	GS10704	A3-3VS-300B	CLOS	ECM		6/12/22	6:39:00 AM	6/12/22	6:52:00 AM	00:21	0.00

Comments: ECALL: checked motor, made adjustments to cables, cleared overload, reset panel, line started up,RTS
inspected asset, checked motor, made adjustments to cables, cleared overload, reset panel, line started up, called back in service

3420852	A7-2VS-400 multiple jams	GS10707	A7-2VS-400A	CLOS	ECM		2/24/22	6:03:00 AM	2/24/22	6:15:00 AM	00:12	0.00

Verified by JSM Mark

3430917	A7-2VS-400 - MISSING BAG	GS10707	A7-2VS-400A	CLOS	ECM		3/9/22	6:18:00 PM	3/9/22	6:54:00 PM	00:16	0.00

Comments: ECALL: made adjustments to the belt and cog belt. RTS

3433020	A7-2VS-400A multiple jams	GS10707	A7-2VS-400A	CLOS	ECM		3/13/22	2:16:00 PM	3/13/22	2:30:00 PM	00:14	0.00

Comments: ECALL:Inspected asset, made more adjustment to photo-eye and reflector, tested, RTS
Inspected asset, made more adjustment to photo-eye and reflector, tested asset, called back in service, final inspection

3433091	A7-2VS-400A - Missing Bag Jam	GS10707	A7-2VS-400A	CLOS	ECM		3/14/22	12:43:00 PM	3/14/22	2:10:00 PM	01:27	0.00

Comments: Comment
Initially called back in service at 3/14/22 12:53 PM.

3438222	A7-2VS-400A jam	GS10707	A7-2VS-400A	CLOS	ECM		3/22/22	12:00:00 PM	3/23/22	12:30:00 PM	36:16	805.78

Comments: Ecall : Multiple bag jam, Replaced all damaged parts
3/22/22 1st Shift :
I troubleshooted the asset and found out drive roller was running but the belt was stopped I checked it again found out the tail roller was
3/22/22 2nd Shift :
Went to 42 to grab parts had to fabricate bearings plate remove loose material from asset welded bearing plate installed roller and bearings

3455240	2VS-500 B has an encoder fault	GS10712	A7-2VS-500B	CLOS	ECM		4/7/22	7:47:00 AM	4/7/22	8:01:00 AM	00:46	0.00

Comments: Ecall : Multiple jams, Tightened loose reflectors & RTS
arrived at asset inspected photo eyes and reflectors identified photo eye only showing one light cleaned photo eye and reflectors tightened

3460234	A7-2VS-500B multiple fault	GS10712	A7-2VS-500B	CLOS	ECM		4/15/22	10:11:00 AM	4/15/22	10:46:00 AM	00:35	0.00

Comments: Ecall : Multiple jams, Inspected asset NPF & RTS
went to asset inspected no issues found with asset tested called back in service

3503173	A7-2VS-600 - missing bag jam	GS10715	A7-2VS-600A	CLOS	ECM		6/12/22	9:43:00 PM	6/12/22	9:53:00 PM	00:10	0.00

Comments: Asset assessed for reported issue. VSU was cycled, reset and tested. RTS
Asset assessed for reported issue. VSU was cycled, reset and tested. RTS

3500743	A7-2VS-200A multiple jams	GS10720	A7-2VS-700B	CLOS	ECM		6/5/22	12:48:00 PM	6/5/22	3:10:00 PM	02:22	0.01

Comments: ECALL: One photo-eye not working, replaced photo-eye, monitored, RTS
arrived at the asset, inspected it to find one photo-eye not working received the wrong photo-eye initially from my supervisor, replaced photo-

3599521	A6-6VS-400C - MULTIPLE JAMS	GS14226	A6-6VS-400C	CLOS	ECM		10/15/22	1:45:00 PM	10/15/22	2:53:00 PM	01:07	0.00

Comments: found a loose tie-rod, tightened the tie-rod, reset, monitored for a few and called it back in
Arrived to asset, cleaned all photo-eyes, opened unit, inspected DIV, found a loose tie-rod, tightened the tie-rod, reset asset, let bags go

3464779	A6-6OB-504 VFD fault- JSM	GS14058	A6-6OB-504	CLOS	ECM		4/27/22	2:55:00 AM	4/27/22	3:15:00 AM	00:20	0.00

Comments: issue occurred during start up causi9ng delay to get to asset

3581581	A6-6OB-504 - Recovering VFD	GS14058	A6-6OB-504	CLOSE	ECM	9/23/22	1:40:00 PM	9/23/22	3:00:00 PM	01:20	0.00
	Comments: Ecall : Overload condition on MCP, Reset motor overload on MCP & RTS VFD runs ok powers up overload showing at MCP reset MCP VFD runs belt runs ok spent time monitoring the VFD while it ran bags tried to										
3477908	A6-6OB-504	GS14058	A6-6OB-504	CLOSE	ECM	5/8/22	8:35:00 AM	5/8/22	8:53:00 AM	00:18	0.00
	Comments: ECALL: checked photo-eyes, made adjustment, reset bucket at panel, overload clear, line started, RTS Inspect asset, checked photo-eyes, made adjustment, reset bucket at panel, overload clear, line starts up, called back in service										
3513464	A6-6OB-504 VFD Fault	GS14058	A6-6OB-504	CLOSE	ECM	6/26/22	7:53:00 AM	6/26/22	8:10:00 AM	00:17	0.00
	Comments: overload was cleared when arrived. inspected, nothing wrong, RTS Asset was called up by southeast for an overload. overload was cleared by the time I arrived. Inspected the asset and could not find anything										
3517299	Multiple VFD faults that will not	GS14058	A6-6OB-504	CLOSE	ECM	7/5/22	7:54:00 AM	7/5/22	8:30:00 AM	01:05	0.00
	Comments: checked wires in VFD. Checked bucket. Cleared VFD fault, tested, RTS Arrived at asset, diagnosed problem. checked wires in VFD. Checked bucket. Cleared VFD fault, tested, RTS										
3517422	A6-6OB-504 VFD Fault	GS14058	A6-6OB-504	CLOSE	ECM	7/6/22	12:41:00 PM	7/6/22	12:45:00 PM	00:14	0.00
	Comments: Arrived to asset. SE cleared. RTS, monitored, no issues Arrived to asset. SE cleared. RTS, monitored, no issues										
3577483	A6-6OB-504 - VFD Fault	GS14058	A6-6OB-504	CLOSE	ECM	9/18/22	10:59:00 AM	9/18/22	12:18:00 PM	01:31	0.00
	Comments: reset fault, tested voltage and amps, reprogrammed VFD, monitored, RTS Arrived at the asset and began troubleshooting the VFD, was able to reset the fault, continue running asset. tested voltage and amp.										
3577495	A6-6OB-504 VFD fault	GS14058	A6-6OB-504	CLOSE	ECM	9/18/22	1:44:00 PM	9/18/22	2:10:00 PM	00:26	0.00
	Comments: Went to asset, inspected, reset VFD fault, tested, RTS after 10 minutes Went to asset, inspected, reset VFD fault, tested, RTS after 10 minutes										
3581432	Multiple VFD faults: A6-6OB-	GS14058	A6-6OB-504	CLOSE	ECM	9/22/22	6:58:00 AM	9/22/22	7:36:00 AM	02:37	6.82
	Comments: Ecall : Multiple jams, Replaced broken reflector reset fault and RTS Arrived at asset found that reflector was broken had to go to parts and get a reflector stayed for 10 minutes to make sure asset is working										
3581444	A6-6OB-504 multiple VFD	GS14058	A6-6OB-504	CLOSE	ECM	9/22/22	8:40:00 AM	9/22/22	9:08:00 AM	00:27	0.00
	Comments: Ecall : VFD fault, Replaced bad relay with known good relay & RTS went to asset troubleshooting VFD found bad relay found good known relay area 6 cage installed tested called back service										
3581539	A6-6OB-504	GS14058	A6-6OB-504	CLOSE	ECM	9/23/22	5:32:00 AM	9/23/22	6:00:00 AM	00:28	0.00
	Comments: Ecall : Motor overload, Reset motor overload tested & RTS E-stopped cleared line reset overload tested line called it in										
3581550	A6-6OB-504 VFD Fault	GS14058	A6-6OB-504	CLOSE	ECM	9/23/22	7:28:00 AM	9/23/22	12:00:00 PM	09:04	69.02
	Comments: Ecall : VFD fault, Replaced bad disconnect & bad relays, tightened loose wiring & RTS went to asset replacing disconnect with know good one inspect all wiring found in the block loose tightened tested called back in service.										
3581612	A6-6OB-504 VFD fault	GS14058	A6-6OB-504	CLOSE	ECM	9/23/22	6:16:00 PM	9/24/22	3:00:00 AM	06:29	0.00
	Comments: VFD faults, troubleshooting and wire tracing used HIIM to find and clear voltage faults will monitor troubleshooting from MCP and no issue found. check bucket signal wire found no issue. went to asset and check VFD wiring and check										
3581665	6OB-504 overnight work	GS14058	A6-6OB-504	CLOSE	ECM	9/24/22	2:00:00 PM	9/24/22	2:44:00 PM	00:54	0.00
	Comments: cleared faults, returned asset to service. troubleshooting occurred on ECM 3581612 inspected asset and reset overload on asset. test and called back in service. troubleshooting was halted due to being told to focus on area 2. see related ECM for further investigation that occurred previous shift.										
3582021	A6-6OB-504 VFD fault not resetting	GS14058	A6-6OB-504	CLOSE	ECM	9/27/22	10:17:00 AM	9/27/22	2:35:00 PM	04:54	0.00
	Comments: troubleshooting, made schematic and found bad connection, fixed electrical issue and RTS										
3586229	VFD will not reset	GS14058	A6-6OB-504	CLOSE	ECM	10/3/22	2:05:00 PM	10/3/22	4:06:00 PM	02:01	0.00
	Comments: troubleshooting, found DC vault wire loose. tightened wire, reset fault, started, RTS troubleshooting, found DC vault wire loose. tightened wire, reset fault, started, RTS										
3586347	A6-6OB-504 Bad VFD/JSM	GS14058	A6-6OB-504	CLOSE	ECM	10/4/22	3:40:00 AM	10/4/22	2:00:00 PM	19:00	-573.55
	Comments: night shift responded and troubleshooting VFD, passed to 1st shift										
3581449	6OB-504 is receiving multiple	GS14058	A6-6OB-504	CLOSE	ECM	9/22/22	9:35:00 AM	9/22/22	2:45:00 PM	06:33	2,276.24
	Comments: Ecall : VFD fault belt not running, Replaced bad VFD & RTS follow up needed for disconnect went to parts to pick up new VFD waiting on the manager to get the VFD came back to asset installed VFD programming VFD tested still										
3433084	A6-6OB-614 photoeye issue	GS14088	A6-6OB-614	CLOSE	ECM	3/14/22	11:15:00 AM	3/14/22	11:36:00 AM	00:30	0.00
	Comments: ECALL: Jam fault, bag tag front of photoeye, removed, cleared jam, reset line,RTS, monitored inspected line, the line was not running and control station was showing a jam fault, checked panel and there jams all over the pod, SouthEast										
3469349	6OB-112 is receiving multiple	GS13925	A6-6OB-112	CLOSE	ECM	4/30/22	7:47:00 AM	4/30/22	8:10:00 AM	00:46	0.00
	Comments: Got guide belt from underneath belt, started line, belt moved, track belt till centered, RTS.										
3460101	A6-6OB-200-DIV PADDLE	GS13936	A6-6OB-200-DIV	CLOSE	ECM	4/14/22	7:34:00 AM	4/14/22	7:58:00 AM	01:12	0.00
	Comments: Ecall : DIV paddle not moving, Tightened loose proxy sensor & RTS arrived at asset inspected DIV paddles adjusted tension on paddles identified proxy sensor was loose adjusted proxy and tighten tested DIV										
3464497	A6-6OB-200-DIV Multiple Jams	GS13936	A6-6OB-200-DIV	CLOSE	ECM	4/23/22	5:30:00 PM	4/23/22	8:20:00 PM	01:33	41.25
	Comments: ECALL: DIV arm broke, replace broken bolt and tighten chain and align waterfall and test (ok) Arrived at asset, inspected photo-eyes and reflectors, inspected DIV arm come loose, upon further inspection, identified DIV arm tie rod replace broken bolt and tighten chain and align waterfall and test (ok)										
3530939	A6-6OB-200-DIV multiple jams	GS13936	A6-6OB-200-DIV	CLOSE	ECM	7/19/22	8:55:00 AM	7/19/22	9:03:00 AM	00:30	0.00

Comments: E-call from new SE agent who was unfamiliar with system, nothing wrong, gave quick class on it, RTS

Arrived at asset, inspected, E-call was called in by a new southeast agent who was unfamiliar with the system. There was nothing wrong with

3534420 A6-6OB-200-DIV GS13936 A6-6OB-200- CLOS ECM 7/25/22 6:00:00 AM 7/25/22 6:11:00 AM 00:15 0.00

Comments: asset verified for reported issue, car seat was removed, asset reset, RTS

asset verified for reported issue, car seat was removed, asset reset, RTS

3530865 VFD fault/Blown GS13948 A6-6OB-212 CLOS ECM 7/18/22 11:09:00 AM 7/18/22 4:49:00 PM 10:17 1,357.60

Comments: Replaced resistor and VFD, wired it, Copy and paste applied to VFD, reset faults, monitored, RTS

Arrived at asset, resistor was not reading any resistance. Went to parts and got a new VFD with the resistor. Replaced the resistor and VF

3570283 A6-6OB-212 GS13948 A6-6OB-212 CLOS ECM 9/4/22 12:03:00 PM 9/4/22 12:14:00 PM 00:26 0.00

Comments: Arrived at asset, inspected asset, normal noise detected, monitor, RTS

Arrived at asset, inspected asset, normal noise detected, monitor, RTS

3607497 6OB-212 motor GS13948 A6-6OB-212 CLOS ECM 10/30/22 3:33:00 PM 10/30/22 3:45:00 PM 00:12 0.00

Comments: will replace motor tonight

3446907 A6-6OB-435 / Jog GS14016 A6-6OB-435 CLOS ECM 4/6/22 12:44:00 PM 4/6/22 1:20:00 PM 13:57 884.90

Comments: Ecall : Motor overload, Replaced heaters OOS & passed to night shift

arrived & assessed inspected belt not moving drive roller needed replaced at panel overload would not clear. replaced heaters with available

3430500 A6-6OB-435 GS14016 A6-6OB-435 CLOS ECM 3/5/22 10:04:00 AM 3/5/22 11:09:00 AM 01:02 717.48

Comments: ECALL: reset overload, replaced the brake,replace heater, reset, line started,RTS

try to reset the overload, then it would not so went to the motor and find out have to replace the brake and then found out, had to replace

3438231 A6-6OB-435 GS14016 A6-6OB-435 CLOS ECM 3/5/22 8:16:00 PM 3/5/22 9:15:00 PM 01:58 0.00

Comments: SRC: shut down, replaced motor on asset and RTS.

3530936 A6-6OB-435 GS14016 A6-6OB-435 CLOS ECM 7/19/22 8:06:00 AM 7/19/22 10:05:00 AM 03:19 0.00

Comments: sleeve collar slipped out of reducer, placed sleeve back, adjusted, placed lock collar, tested, RTS

Arrived at asset, and the sleeve collar slipped out of the reducer and the shaft. Turned off the disconnect and placed the sleeve collar bac

3393485 A6-6OB-471 - GS14053 A6-6OB-471 CLOS ECM 1/22/22 7:55:00 AM 1/22/22 8:05:00 AM 00:10 0.00

Comments: Ecall : Bag stuck on roller, Cleared jam from roller & RTS

arrived at asset inspected and identified bag stuck took picture of tag and bag removed bag from being stuck tested asset called back in

3408797 A6-6OB-471 - GS14053 A6-6OB-471 CLOS ECM 2/7/22 8:31:00 AM 2/7/22 8:37:00 AM 00:09 0.00

Comments: ECALL: bag strap stuck on roller, removed strap from roller, inspected, monitored, RTS.

Inspected asset, bag strap was stuck on the roller, removed the strap from roller, inspected for any damage to the roller and no damage was

3438344 A6-6OB-554 GS14073 A6-6OB-554 CLOS ECM 3/23/22 3:06:00 PM 3/23/22 3:34:00 PM 00:28 0.00

Comments: Ecall : Asset making noise, Adjusted & tightened nuts down & RTS

arrived to asset flagged P.E asset shaking violently notice nuts holding motor were loose tightened nuts flagged asset & adjust nuts to sm

3480236 6OB-554 motor is GS14073 A6-6OB-554 CLOS ECM 5/13/22 3:50:00 PM 5/13/22 4:53:00 PM 02:06 36.50

Comments: Ecall : Cog belt broke, Replaced broken cog belt & RTS

got there belt wasn't moving got there notice cog belt was broken went to parts got new cog belt when install test call BHS to throw bags

3500541 A6-6OB-554 belt GS14073 A6-6OB-554 CLOS ECM 6/4/22 4:41:00 AM 6/4/22 5:31:00 AM 00:59 36.50

Comments: Ecall : Not running, Replaced broken cog belt tested & RTS

arrived at asset told wrong asset found broken cog belt lower motor to install cog belt tightened up belt test back in service

3503204 Loud noise and GS14073 A6-6OB-554 CLOS ECM 6/13/22 8:08:00 AM 6/13/22 8:50:00 AM 01:40 0.00

Comments: Ecall : Making loud noises, Made adjustments to bracket & V-belt cover & RTS

arrived at asset inspected asset feed belt was making loud noise when the line would start adjusted the bracket adjusted the V-belt cover

3442867 A6-6OB-554 not GS14073 A6-6OB-554 CLOS ECM 3/24/22 4:31:00 AM 3/24/22 4:45:00 AM 00:14 0.00

Comments: ECALL: inspect asset. tighten cog belt and noise gone. called back service.

3485230 A6-6OB-554 SE GS14073 A6-6OB-554 CLOS ECM 5/22/22 5:47:00 AM 5/22/22 6:05:00 AM 00:18 0.00

Comments: ECALL:belt out of adjustment, adjusted belt, checked merge belt, system good

belt out of adjustment, adjusted belt, checked merge belt, system good

3430549 A3-3CX2-05 GS13377 A3-3CX2-05 CLOS ECM 3/6/22 4:13:00 AM 3/6/22 4:19:00 AM 00:07 0.00

Comments: ECALL:verified fault, open panels, observed reset buttons, reset, reinspect, RTS

inspected asset, verified fault, open panels, observed reset buttons, reset asset, reinspect asset, called it back into service

3460333 A3-3CX2-05 GS13377 A3-3CX2-05 CLOS ECM 4/16/22 4:18:00 AM 4/16/22 4:24:00 AM 00:12 0.00

Comments: Ecall : Overload, Reset motor overload & RTS

locate MCP Panel reset breaker station reset asset, asset back in service

3464277 A3-3CX2-05 GS13377 A3-3CX2-05 CLOS ECM 4/21/22 4:16:00 AM 4/21/22 4:25:00 AM 00:09 0.00

Comments: ECALL- Reset breaker, check belt, reducer, and motor. everything good, RTS.

3446746 A3-3CX2-05 GS13377 A3-3CX2-05 CLOS ECM 4/5/22 4:23:00 AM 4/5/22 4:32:00 AM 00:09 0.00

Comments: ECALL:cleared at MCP, called back in service

cleared at MCP, called back in service

3460548 Motor overload; GS13377 A3-3CX2-05 CLOS ECM 4/18/22 4:48:00 AM 4/18/22 4:54:00 AM 00:06 0.00

Comments: ECALL: reset overload in MCP, RTS

3464528 A3-3CX2-05 GS13377 A3-3CX2-05 CLOS ECM 4/24/22 5:30:00 AM 4/24/22 5:35:00 AM 00:15 0.00

Comments: ECALL: reset breaker in MCP panel, verify with BHS that overload is clear, RTS, track

Arrive at asset, verify overload on asset, reset breaker in MCP panel, verify with BHS that overload is clear, asset back in service at 05:35,

3464632	3CX2-05 has a motor overload	GS13377	A3-3CX2-05	CLOS E	ECM	4/25/22	6:13:00 AM	4/25/22	6:21:00 AM	00:08	0.00

Comments: ECALL:reset breaker, reset, called back in service
reset breaker, reset, called back in service

3464707	A3-3CX2-05 Motor Overload	GS13377	A3-3CX2-05	CLOS E	ECM	4/26/22	4:10:00 AM	4/26/22	4:19:00 AM	00:09	0.00

Comments: ECALL:Went to asset, wouldn't reset, went to MCP, reset breaker, reset asset, back in service
Went to asset, wouldn't reset, went to MCP, reset breaker, reset asset, back in service

3390227	3CX2-05 has a motor overload	GS13377	A3-3CX2-05	CLOS E	ECM	1/14/22	4:17:00 AM	1/14/22	4:26:00 AM	00:09	0.00

Comments: ECALL: reset asset at MCC panel and then check belt and v-belts

3534235	A3-3CX2-05 - MOTOR	GS13377	A3-3CX2-05	CLOS E	ECM	7/23/22	4:23:00 PM	7/23/22	4:30:00 PM	00:07	0.00

Comments: Reset overload, observed & amped, reset, motor working properly, RTS
Reset overload, observed & amped, reset, motor working properly, RTS

3534249	A3-3CX2-05-motor overload	GS13377	A3-3CX2-05	CLOS E	ECM	7/23/22	6:12:00 PM	7/23/22	6:19:00 PM	00:14	0.00

Comments: Arrived at unit, checked to make sure no bags were stuck in unit, reset overloadin panel, RTS
Arrived at unit, checked to make sure no bags were stuck in unit, I then went to panel and reset overload, returned to service

3421227	3VS-OSRM-B is receiving multiple	GS13406	A3-3VS-OSRM-B	CLOS E	ECM	3/1/22	7:08:00 AM	3/1/22	7:36:00 AM	00:28	0.00

Comments: ECALL: not cycling; inspected; chk photo-eyes/cables; put main mode; cycled; no issues; dirty; RTS
inspected VS for loose hardware, checked photoeyes put in maintenance mood and cycled and jogged VS checked cables. there was no

3464479	A6-6OB-625 belt not running	GS14099	A6-6OB-625	CLOS E	ECM	4/23/22	2:06:00 PM	4/23/22	3:23:00 PM	02:42	1,687.35

Comments: ECALL: both motor and clutch replaced, tested, RTS
arrived at asset, inspected photo-eyes and reflectors, tried running belt and motor wouldn't run, and clutch needed replaced, advised

3385609	AS4 Inbound belt 2	GS19283	AS-4-IB2-05	CLOS E	ECM	1/11/22	8:30:00 PM	1/11/22	8:35:00 PM	00:05	0.00

Comments: ECALL: MCP showing jam on section -05. Blocked PE. Removed bag & unblocked. Reset. RTS.

3490691	AS4 FIS Inbound Belt 2	GS19285	AS-4-IB2-07	CLOS E	ECM	6/1/22	4:43:00 PM	6/1/22	5:15:00 PM	01:04	0.00

Comments: ECALL-Removed all bags jamming the line, started line, monitored, RTS.

3490327	A/S 4 Carousel 2 not working	GS19285	AS-4-IB2-07	CLOS E	ECM	5/29/22	8:28:00 PM	5/29/22	8:45:00 PM	00:17	0.00

Comments: ECALL: called as carousel, issue was : jam on 07, cleared, back in service
called as carousel, issue was : jam on 07, cleared, back in service

3469205	AS4 FIS Inbound Belt 2	GS19286	AS-4-IB2-08	CLOS E	ECM	4/28/22	3:21:00 PM	4/28/22	4:00:00 PM	00:39	0.00

Comments: ECALL-cleared jam, too may heavy bags on incline, overload not triggered, monitored RTS.
Cleared jam, monitored, too many heavy bags on incline, not sure why motor overload not triggered. monitored RTS, observed.

3517434	AS4 customs belt 2 jam	GS19286	AS-4-IB2-08	CLOS E	ECM	7/6/22	3:56:00 PM	7/6/22	4:18:00 PM	00:29	0.00

Comments: Went to asset remove bags reset line, tested CBIS.
Went to asset remove bags reset line, tested CBIS.

3430634	VFD will not reset; A6-6VS	GS14217	A6-6VS-200B	CLOS E	ECM	3/7/22	5:24:00 AM	3/7/22	6:35:00 AM	02:22	8.20

Comments: ECALL: VFD fault, bad fuse, replaced, reset, RTS
Went to asset, VFD fault that did not clear, opened up vertical sorter, checked fuses, found one of them was bad, went to 42 to get part,

3508376	A6-6VS-200B Photoeye	GS14217	A6-6VS-200B	CLOS E	ECM	6/20/22	7:22:00 AM	6/20/22	7:39:00 AM	00:23	0.00

Comments: Arrived and inspected the asset and found a tripped VFD. Monitored, RTS
Arrived and inspected the asset and found a tripped VFD. Monitored the asset, called back in service.

3421375	6VS-600A belt lacing is coming	GS14232	A6-6VS-600A	CLOS E	ECM	3/2/22	1:09:00 PM	3/2/22	1:40:00 PM	00:57	0.00

Comments: ECALL: lacing coming apart; dog eared belt; test; RTS; Corrective created to replace belt
Arrived at asset, inspected and identified. Lacing coming apart, dog eared belt, tested belt, back n service, wrote up corrective for belt to be

3430552	Multiple missing bad jams; A6-6VS	GS14232	A6-6VS-600A	CLOS E	ECM	3/6/22	7:01:00 AM	3/6/22	7:55:00 AM	01:58	30.17

Comments: ECALL: bad cog belt on asset, replaced cog belt and RTS
inspected and multiple jams caused by cog belt. got new one from parts and loosed up motor hardware and remove the boken cog belt. install

3455847	6VS-600A is cycling slow	GS14232	A6-6VS-600A	CLOS E	ECM	4/13/22	9:46:00 AM	4/13/22	10:20:00 AM	00:43	0.00

Comments: Ecall : Multiple faults, Adjusted proxy wire & RTS
on inspection of the vertical sort multiple jams, proceeded to occur because the proxy wire was not sensing to be opened completely after

3460090	A6-6VS-600A - MULTIPLE JAMS	GS14232	A6-6VS-600A	CLOS E	ECM	4/14/22	5:35:00 AM	4/14/22	6:00:00 AM	00:25	0.00

Comments: ECALL-loose bolt fell off. found nut, install to bolt, test, no more noise, RTS.RTS.
Upon inspection loose, bolt, nut fell off, Bolt is a joint for vertical sort. Found nut , install to bolt, Test, no more noise. RTS.

3478306	A6-6VS-600A / JAM	GS14232	A6-6VS-600A	CLOS E	ECM	5/11/22	12:30:00 PM	5/11/22	1:22:00 PM	01:00	0.00

Comments: Ecall : Multiple jam, Made adjustment to proximity sensor reset fault & RTS
arrived to asset cycled asset noticed a shutter in cycle looked at proxy sensors bottom proxy sensor was backed off too much and have

3432880	A6-6VS-600A	GS14232	A6-6VS-600A	CLOS E	ECM	3/12/22	8:04:00 AM	3/12/22	8:45:00 AM	00:41	30.17

Comments: ECALL:broken cog belt, went to parts to pick up new belt , installing new belt, RTS
went to asset, inspect, found broken cog belt, went to parts to pick up new belt , came back to asset, installing new belt, tested, called back

3433202	Torn belt; A6-6VS 600AB	GS14232	A6-6VS-600A	CLOS E	ECM	3/17/22	3:15:59 PM	3/17/22	3:15:59 PM	00:00	30.17

Comments: SE called saying belt not moving. Arrived, inspected, repalced bad cog belt w/ new. Tested. RTS.

3433220	A6-6VS-600A / Lacing come	GS14232	A6-6VS-600A	CLOS E	ECM	3/15/22	3:58:00 PM	3/15/22	4:25:00 PM	00:27	0.00

Comments: ECALL:Inspected asset, lacing coming apart from middle, work order was created, RTS
Inspected asset, lacing coming apart from middle, work order was created, called back in service

3443037	A6-6VS-600A -	GS14232	A6-6VS-600A	CLOS	ECM		3/25/22	5:50:00 PM	3/25/22	7:20:00 PM	02:15	71.50
	Comments: ECALL: sprocket broke, replaced with new, tested, back in service Sprocket broke apart, got new part, installed new sprocked, adjust for level of motor, found not on floor, install arm of asset, tested asset,											
3478257	A6-6VS-600	GS14232	A6-6VS-600A	CLOS	ECM		5/11/22	5:30:00 AM	5/11/22	5:35:00 AM	00:05	0.00
	Comments: ECALL: cycled VSU, reset, RTS											
3478258	A6-6VS-600	GS14232	A6-6VS-600A	CLOS	ECM		5/11/22	5:52:00 AM	5/11/22	5:57:00 AM	00:23	0.00
	Comments: ECALL:VSU assessed for issue, VSU cycled, tested, monitored, RTS VSU assessed for issue, VSU cycled, tested, monitored, RTS											
3478292	A6-6VS-600A	GS14232	A6-6VS-600A	CLOS	ECM		5/11/22	11:28:00 AM	5/11/22	11:39:00 AM	00:17	0.00
	Per JSM photo eye issues.											
3478330	A6-6VS-600	GS14232	A6-6VS-600A	CLOS	ECM		5/11/22	3:50:00 PM	5/11/22	7:40:00 PM	04:24	206.67
	Comments: ECALL: proxy sensor hitting when VSU cycling, adjusted, replaced sensor & reflectors,adjusted, RTS arrived & assessed, unit appeared to function properly in maintenance mode, asked for BHS for bags, after VS warmed up, VSU showed proxy sensor hitting when VSU cycling, adjusted, troubleshot electrically components functioning properly went to parts, received parts, replaced both proxy sensors and broken reflectors, proxy sensors adjusted, will read when VS unit cycles, turn switch into auto, monitored VSU, checked out, called back in service											
3480225	A6-6VS-600 is	GS14232	A6-6VS-600A	CLOS	ECM		5/13/22	1:04:00 PM	5/13/22	2:09:00 PM	02:32	0.00
	Comments: ECALL:broken P/E & reflector, bucket arm lower causing reflector to brake,replaced reflector,adjust, arrived at asset, inspected unit, no issues found on 6OB-610, issue was 6VS-600 identified broken photo-eye& reflector, and bucket arm											
3480248	A6-6VS-600-fail t	GS14232	A6-6VS-600A	CLOS	ECM		5/13/22	4:54:00 PM	5/13/22	6:11:00 PM	02:52	5.28
3586180	A6-6VS-600A	GS14232	A6-6VS-600A	CLOS	ECM		10/3/22	4:22:00 AM	10/3/22	4:56:00 AM	00:38	0.00
	Comments: proximity sensor on alfa arm to have faulted after adjusting & cleaning the sensor, monitored,RTS On arrival, I inspected the vertical sort in echopod on lane 6 to find the proximity sensor on the alfa arm to have faulted after adjusting and											
3586420	Multiple bag jams	GS14232	A6-6VS-600A	CLOS	ECM		10/5/22	7:21:00 AM	10/5/22	7:45:00 AM	00:24	0.00
	Comments: inspected VS, cycle making jams. photoeye wasn't aligned, adjusted photoeye, cycled, RTS inspected VS, cycle making jams. photoeye wasn't aligned, adjusted photoeye, cycled, RTS											
3586427	Damaged photo	GS14232	A6-6VS-600A	CLOS	ECM		10/5/22	8:13:00 AM	10/5/22	10:30:00 AM	06:51	132.00
	Comments: proxy sensor wasn't on, cable was damaged, got new cable, installed, test, threw bags, monitor, RTS multiple jams, inspect, proxy sensor wasn't on, cable was damaged, got new cable, installed, test, threw bags, monitor, RTS											
3617499	Vertical is not	GS14232	A6-6VS-600A	CLOS	ECM		11/8/22	9:52:00 AM	11/8/22	10:30:00 AM	00:38	0.00
	Comments: inspected, arm not connected to bucket, installed new hardware, tested, RTS inspected, arm not connected to bucket, installed new hardware, tested, RTS											
3430423	A6-6VS-700A not	GS14236	A6-6VS-700A	CLOS	ECM		3/4/22	10:20:00 AM	3/4/22	11:28:00 AM	01:40	30.17
	Comments: ECALL: asked BHS for bag, A belt stopped moving, saw broken cog belt, replaced,tested,RTS, monitored Arrived, assessed, troubleshot issue, asked BHS for bag, A belt stopped moving, saw broken cog belt, acquired new belt, properly installed,											
3433316	A6-6VS-700A	GS14236	A6-6VS-700A	CLOS	ECM		3/16/22	2:47:00 PM	3/16/22	2:52:00 PM	00:05	0.00
	Per JSM Jaime.											
3437705	A6-6VS-700A	GS14236	A6-6VS-700A	CLOS	ECM		3/17/22	12:40:00 PM	3/17/22	1:10:00 PM	00:30	0.00
	Comments: ECALL: found no issues, monitored and RTS											
3437777	A6-6VS-700A	GS14236	A6-6VS-700A	CLOS	ECM		3/18/22	7:43:00 AM	3/18/22	8:20:00 AM	01:34	30.17
	confirmed with Jaimie JSM											
3446606	A6-6VS-700A -	GS14236	A6-6VS-700A	CLOS	ECM		4/3/22	1:26:00 PM	4/3/22	2:06:00 PM	00:49	33.86
	Comments: Comment Verified by Roy.											
3460114	A6-6VS-700A -	GS14236	A6-6VS-700A	CLOS	ECM		4/14/22	9:15:00 AM	4/14/22	9:52:00 AM	01:40	33.86
	Comments: Ecall : Cog belt broke, Replaced broken cog belt & RTS got there cog belt was broken so went to parts got new belt so went install new belt so test V.S cycle it then call BHS throw bags monitor it											
3460127	A6-6VS-700A -	GS14236	A6-6VS-700A	CLOS	ECM		4/14/22	10:54:00 AM	4/14/22	11:13:00 AM	00:38	0.00
	Comments: Ecall : Piece of metal sticking, Hammered metal back into place & RTS arrived at asset inspected and identified piece of metal sticking out gently persuaded piece of metal with my hammer tested asset with											
3464869	A6-6VS-700A	GS14236	A6-6VS-700A	CLOS	ECM		4/27/22	2:56:00 PM	4/27/22	3:05:00 PM	00:38	33.86
	Comments: ECALL: belt was operational even with damage, replaced after pod shut down to keep operation. RTS found that cog belt had been shredded, there was enough belt to run for the rest of the day. notify BHS that we had a new belt staged for removed damaged cog belt and install new cog belt. test and RTS											
3550284	A6-6VS-700A SE	GS14236	A6-6VS-700A	CLOS	ECM		8/13/22	9:30:00 AM	8/13/22	9:55:00 AM	00:25	0.00
	Comments: Ecall : Southeast states bag jams, Observed the operation for several minutes saw no jams											
3556158	A6-6VS-700A SE	GS14236	A6-6VS-700A	CLOS	ECM		8/31/22	12:10:00 PM	8/31/22	12:29:00 PM	00:19	0.00
	Comments: Ecall : Failed to raise, Cleaned photo eyes & reflectors tested & RTS arrived at unit wiped off reflectors and photo eyes tested and returned to service											
3433150	A6-6VS-700A	GS14236	A6-6VS-700A	CLOS	ECM		3/15/22	4:50:00 AM	3/15/22	5:39:00 AM	00:49	30.17
	Comments: ECALL: found broken belt, went to parts, installed belt, back in service											

3433206	6VS-700A has an	GS14236	A6-6VS-700A	CLOS	ECM	3/15/22	1:58:00 PM	3/15/22	2:06:00 PM	00:08	0.00
	Comments: ECALL: inspected asset, found an overload, cleared panel, called back in service, final inspection										
3437734	A6-6VS-700A -	GS14236	A6-6VS-700A	CLOS	ECM	3/17/22	5:35:00 PM	3/17/22	6:25:00 PM	01:40	30.17
	Comments: ECALL: cog belt broken, got new cog belt and installed and tested. cog belt broken, got new cog belt and installed and tested. told BHS to send bags and monitor operation. RTS										
3437873	A6-6VS-700A cog	GS14236	A6-6VS-700A	CLOS	ECM	3/19/22	8:54:00 AM	3/19/22	9:40:00 AM	01:10	0.00
	Comments: Ecall : Broken belt, Replaced broken cog belt & RTS Had to open cage and then had to loosen the bracket to make it loose so can put the belt on then had to tighten up the bracket to make belt										
3460088	A6-6VS-700A	GS14236	A6-6VS-700A	CLOS	ECM	4/14/22	4:21:00 AM	4/14/22	4:45:00 AM	00:24	33.86
	Verified by JSM Mark.										
3478154	Multiple jams; A6	GS14236	A6-6VS-700A	CLOS	ECM	5/10/22	5:00:00 AM	5/10/22	6:30:00 AM	02:30	9.99
	Comments: ECALL:removed old belt, went to parts, got belt, installed belt, back in service removed old belt, went to parts, got belt, installed belt, back in service										
3550497	A6-6VS-700A SE	GS14236	A6-6VS-700A	CLOS	ECM	8/15/22	11:07:00 AM	8/15/22	11:35:00 AM	00:28	0.00
	Comments: found no issues, cycled asset, tested and monitored. Cleaned photo eyes and reflectors, tested, RTS Went to asset, inspected asset, found no issues, cycled asset, tested and monitored. Cleaned photo eyes and reflectors, tested, RTS										
3556065	A6-6VS-700A has	GS14236	A6-6VS-700A	CLOS	ECM	8/30/22	1:29:00 PM	8/30/22	3:15:00 PM	01:46	0.00
	Comments: inspect, made adjustment to belt, line running , RTS inspect, made adjustment to belt, line running , divert to 3 shift, called back in service										
3607477	A6-6VS-700	GS14236	A6-6VS-700A	CLOS	ECM	10/30/22	1:36:00 PM	10/30/22	3:00:00 PM	01:24	0.00
	Comments: found loose bearing in B bucket, loose wires stopping belt from running on A bucket, tested, RTS found loose bearing in B bucket, loose wires stopping belt from running on A bucket, tested, RTS										
3607546	A6-6VS-700A -	GS14236	A6-6VS-700A	CLOS	ECM	10/31/22	5:04:00 AM	10/31/22	6:35:00 AM	06:24	0.00
	Comments: P/E misaligned, adjusted, re-taught asset, tested, made more adjustments, RTS arrived at asset, tested, photo-eyes were misaligned, made adjustment, re- taught asset, tested, still same issue, after multiple adjustments,										
3594854	A6-6OB-417	GS13998	A6-6OB-417	CLOS	ECM	10/10/22	11:59:00 AM	10/10/22	12:45:00 PM	00:46	330.28
	Comments: inspected line, belt was cut and lacing coming apart, made belt, belt will be replace on night shift inspected line, belt was cut and lacing coming apart, made belt, belt will be replace on night shift										
3485238	A6-6OB-354	GS13980	A6-6OB-354	CLOS	ECM	5/22/22	8:48:00 AM	5/22/22	10:45:00 AM	01:57	0.00
	Comments: COG belt making noise, adjusted bracket by raising it to create more tension, tested, no noise, RTS.										
3500542	A6-6OB-354	GS13980	A6-6OB-354	CLOS	ECM	6/4/22	5:03:00 AM	6/4/22	5:38:00 AM	00:47	45.97
	Comments: Ecall : Jam, asset not running, Replaced broken cog belt & RTS inspected asset found cog belt was broken replaced cog belt and adjusted alignment										
3502920	A6-6OB-354	GS13980	A6-6OB-354	CLOS	ECM	6/10/22	11:34:00 AM	6/10/22	11:50:00 AM	00:52	0.00
	Comments: Ecall : Making noise, Added tension on Cog belt reset asset & RTS Arrived at asset inspected 6OB-353 identified issue was actually on 6OB-354 Cog belt making noise added tension to Cog belt advised BHS										
3507986	A6-6OB-354	GS13980	A6-6OB-354	CLOS	ECM	6/16/22	11:33:00 AM	6/16/22	11:58:00 AM	00:32	0.00
	Comments: Ecall : Motor making noise, Adjusted loose cog belt reset & RTS Went to asset inspect found cog belt loose readjusted belt tested called back in service										
3508244	A6-6OB-354 -	GS13980	A6-6OB-354	CLOS	ECM	6/18/22	5:14:00 PM	6/18/22	6:12:00 PM	01:11	45.97
	Comments: Ecall : Cog belt ripped, Replaced ripped cog belt reset asset & RTS arrived at asset began inspection and identified ripped cog belt advised supervisor of issue headed to parts for new belt arrived back at asset										
3513196	A6-6OB-354	GS13980	A6-6OB-354	CLOS	ECM	6/23/22	6:48:00 AM	6/23/22	7:02:00 AM	00:14	0.00
	Comments: ECALL-Vbelt guard had come undone, reattached, monitored, RTS. Arrived & assessed, V belt guard had come undone, reattached, monitored, RTS.										
3513219	A6-6OB-354	GS13980	A6-6OB-354	CLOS	ECM	6/23/22	10:09:00 AM	6/23/22	10:18:00 AM	00:29	0.00
	Comments: ECALL- flagged 6OB-354 & 354 several times, no noise, found loose bolt tightened bolt. CBIS. Arrived to asset. flagged 6OB-354 & 354 several times, no noise detected. Looked over hardware found loose bolt. Tightened bolt. CBIS.										
3534048	A6-6OB-354 cog	GS13980	A6-6OB-354	CLOS	ECM	7/21/22	11:20:00 AM	7/21/22	1:03:00 PM	02:10	82.48
	Comments: ecall : Cog belt damage, sprocket damage loud noise, Replaced all damaged & broken hardware & RTS went to asset replaced sprocket and cog belt adjusted motor and cog belt tested called back in service										
3503125	A6-6OB-354 SE	GS13980	A6-6OB-354	CLOS	ECM	6/12/22	10:10:00 AM	6/12/22	10:19:00 AM	00:09	0.00
	Comments: inspected asset. found loose fan cover. made adjustment to cover. called back in service. inspected asset. found loose fan cover. made adjustment to cover. called back in service.										
3513404	A6-6OB-354 SE	GS13980	A6-6OB-354	CLOS	ECM	6/25/22	1:42:00 PM	6/25/22	2:35:00 PM	01:56	45.97
	Comments: replaced damaged cog belt with new, tested, RTS arrived at asset, inspected and identified cog belt needed to be replaced, advised BHS of issue, needed to parts for new part, arrived at										
3525686	A6-6OB-354	GS13980	A6-6OB-354	CLOS	ECM	7/10/22	4:47:00 AM	7/10/22	5:00:00 AM	00:13	0.00
	Comments: Moved bag from in front of photoeye and reset the line. RTS Moved bag from in front of photoeye and reset the line. RTS										
3525689	A6-6OB-354	GS13980	A6-6OB-354	CLOS	ECM	7/10/22	5:12:00 AM	7/10/22	6:00:00 AM	01:36	45.97
	Comments: Check asset and found cog belt broken, replaced, RTS Check asset and found cog belt broken, replaced, RTS										

3525685	A6-6OB-354 photoeye	GS13980	A6-6OB-354	CLOSE	ECM	7/10/22	4:11:00 AM	7/10/22	4:31:00 AM	00:20	0.00
	Comments: Inspect photoeye, no issue, bag jam from merges, cleared bags, RTS Inspect photoeye, no issue, bag jam from merges, cleared bags, RTS										
3408873	6OB-434 lacing is coming apart	GS14015	A6-6OB-434	CLOSE	ECM	2/8/22	9:10:00 AM	2/8/22	9:13:00 AM	00:03	0.00
	Comments: ECALL:inspected asset, let control room know that belt will be replaced tonight inspected asset, let control room know that belt will be replaced tonight										
3624363	A6-6OB-434 - Multiple Jams	GS14015	A6-6OB-434	CLOSE	ECM	11/19/22	9:45:00 AM	11/19/22	10:55:00 AM	02:30	1,007.50
	Comments: Ecall : Bad clutch, Replaced bad clutch & RTS went to asset inspected found the clutch failing replaced with new clutch while moving bags to keep flow going										
3478237	roller lift gate in E-pod accumulation	GS14052	A6-6OB-470	CLOSE	ECM	5/10/22	1:03:00 AM	5/11/22	2:30:00 AM	01:27	0.00
	Comments: ECALL-bridge not working, need springs, found springs and installed, RTS. BHS Marisol came into JSM office, informed us of the bridge was not working, I told her we would look into it that the old springs got thrown I had to find springs, once found, I went to install springs. RTS.										
3443554	A6-6OB-553 belt not moving	GS14072	A6-6OB-553	CLOSE	ECM	3/30/22	4:45:00 PM	3/30/22	5:22:00 PM	00:37	36.50
	Comments: Ecall : Broken belt, Replaced broken cog belt & RTS cog belt has stretched / broken loosen motor mount to put new belt on pulleys readjusted motor mount tightened up cog belt test ran put belt										
3438310	A6-6OB-553 jam conditions/racking	GS14072	A6-6OB-553	CLOSE	ECM	3/23/22	10:00:00 AM	3/23/22	12:55:00 PM	05:06	36.50
	Comments: ECALL: bad cog belt, needed replaced, balance motor and replace cog belt. test and RTS inspected cog belt and it was broken. installed cog belt and motor needed balancing. second week first shift took over, balance motor and										
3617319	A6-6OB-553 lacing making a	GS14072	A6-6OB-553	CLOSE	ECM	11/6/22	2:58:00 PM	11/6/22	3:09:00 PM	00:27	0.00
	Comments: arrived, inspected, belt was cut, delegate to night to be replaced										
3548128	A6-6OB-609 - Motor Disconnect	GS14083	A6-6OB-609	CLOSE	ECM	8/7/22	11:54:00 AM	8/7/22	12:08:00 PM	00:48	0.00
	Comments: tested disconnect, no issues with switch, monitored bags go overline with no trips, RTS Arrived at asset, inspected line, tested disconnect, no issues with switch, monitored bags go overline with no trips, called back in service										
3443023	AS4 FIS Inbound Belt 2	GS19287	AS-4-IB2-09	CLOSE	ECM	3/25/22	3:57:00 PM	3/25/22	4:20:00 PM	00:23	0.00
	Comments: CALL-Heavy bag on incline caused fault, reset fault, pushed the bag up incline, RTS. When I arrived I found several bags on incline. At top of incline I found a large bag of the what sounded like bottles. When I moved said ba										
3443042	AS4 FIS IB belt 2	GS19287	AS-4-IB2-09	CLOSE	ECM	3/25/22	6:37:00 PM	3/25/22	6:57:00 PM	00:23	0.00
	Comments: ECALL-Removed several bags, reset the line. RTS.										
3413666	AS4 FIS Inbound belt 2 door	GS19288	AS-4-IB2-10-SD	CLOSE	ECM	2/15/22	3:25:00 PM	2/15/22	4:32:00 PM	01:18	0.00
	Comments: ECALL: door fault, adjusted door, reset asset, doors open/close, RTS. Inspect asset, door wont close, made adjustment to door, door closes, reset asset, start up, door open and close, called back in service.										
3517067	AS4 FIS IB2 Rollup door issu	GS19288	AS-4-IB2-10-SD	CLOSE	ECM	7/3/22	2:55:00 PM	7/3/22	3:29:00 PM	00:34	0.00
	Comments: manually closed it, cleared the fault, and started it, RTS troubleshooting the system and found out the door had failed to close. I manually closed it, cleared the fault, and started it, RTS										
3430441	AS4 FIS inbound belt 1 jam	GS19289	AS-4-IB1	CLOSE	ECM	3/4/22	3:11:00 PM	3/4/22	3:11:00 PM	00:00	0.00
	Comments: ECALL: call canceled before I could dispatch tech to area										
3421403	FIS AS4 BELT 1 HAS JAM	GS19290	AS-4-IB1-01	CLOSE	ECM	3/2/22	5:38:00 PM	3/2/22	6:10:00 PM	01:04	0.00
	Comments: ECALL: bag jam; identified jam; remove bags; e-stop; reset; tested; RTS arrived at asset, identified bag jam, removed bags that were jammed, E-stop reset line, tested asset, back in service										
3550236	FIS AS4 IB1-JAM 3550236	GS19290	AS-4-IB1-01	CLOSE	ECM	8/12/22	3:08:00 PM	8/12/22	3:18:00 PM	00:12	0.00
	Comments: Ecall : Belt will not run, Turned disconnect back to auto reset asset & RTS arrived to asset looked at MCP notice IB1-01 disconnect went to asset cycled disconnect fault cleared told S.E person there they got a hold										
3390566	3390566 AS 4 Belt 4 FIS Jam	GS19290	AS-4-IB1-01	CLOSE	ECM	1/18/22	6:47:00 AM	1/18/22	6:47:00 AM	00:00	0.00
	Comments: Canceled by GOAA while en route.										
3513518	AS4 FIS IB1	GS19290	AS-4-IB1-01	CLOSE	ECM	6/26/22	6:28:00 PM	6/26/22	7:03:00 PM	00:35	0.00
	Comments: went to section 07, reset jam, reset 04, reset MCP, called back in service had to find charged cart to get to airside, once on airside, went to section 07, reset jam, reset 04, reset MCP, called back in service										
3525640	FIS AS4 BELT 1 NOT WORKING	GS19290	AS-4-IB1-01	CLOSE	ECM	7/9/22	3:56:00 PM	7/9/22	3:56:00 PM	00:00	0.00
	Comments: Duplicate to WO# 3525640. Tech already working on assets										
3530736	AS4 IB1	GS19290	AS-4-IB1-01	CLOSE	ECM	7/16/22	11:21:00 PM	7/16/22	11:40:00 PM	00:19	0.00
	Comments: restarted system, removed faults, called back in service with supervisors assistance restarted system, removed faults, called back in service with supervisors assistance										
3550218	A/S 4 iNBOUND CAP #1	GS19290	AS-4-IB1-01	CLOSE	ECM	8/12/22	11:00:00 AM	8/12/22	11:16:00 AM	00:25	0.00
	Comments: 1b1-01 asset disconnect off, switch disconnect to on position, tested, called back in service Went to asset, inspected, found 1b1-01 asset disconnect off, switch disconnect to on position, tested, called back in service										
3586034	JAM ON BELT 1 OUTSIDE AS 4	GS19290	AS-4-IB1-01	CLOSE	ECM	10/1/22	7:01:00 PM	10/1/22	7:25:00 PM	01:12	0.00
	Comments: went to asset, inspect, disconnect off, turned on disconnect, tested, RTS went to asset, inspect, disconnect off, turned on disconnect, tested, RTS										
3617282	3617282 AS 4 Belt 1 NO OP	GS19290	AS-4-IB1-01	CLOSE	ECM	11/6/22	11:55:00 AM	11/6/22	12:15:00 PM	00:40	0.00
	Comments: Went to asset, inspected, cleaned photo-eyes & reflectors, reset MCP, tested, RTS										
3430442	AS4 FIS inbound belt 2 jam	GS19268	AS-4-IB2	CLOSE	ECM	3/4/22	3:11:00 PM	3/4/22	3:11:00 PM	00:00	0.00

Comments: ECALL: call canceled before I could dispatch tech to area

3617520	Alarm going off	GS19268	AS-4-IB2	CLOSED	ECM	11/8/22	2:42:00 PM	11/8/22	3:00:00 PM	00:18	0.00

Comments: line not running, checked photoeye, had one light, adjusted, had 3 lights, line started, RTS
line not running, checked photoeye, had one light, adjusted, had 3 lights, line started, RTS

3413790	FIS AS4 BELT	GS19269	AS-4-IB2-10	CLOSED	ECM	2/16/22	4:15:00 PM	2/16/22	5:23:00 PM	01:08	0.00

Comments: Panel showed -10 jam. Checked PEs in tunnel. Called for escort & cleared fault inside. Reset @ panel
Panel showed section -10 had a jam. Went down into tunnel and checked PEs and reflectors. Could not climb to carousel, so went back and

3464750	AS4 FIS Belt 2	GS19269	AS-4-IB2-10	CLOSED	ECM	4/26/22	3:49:00 PM	4/26/22	4:25:00 PM	00:36	0.00

Comments: ECALL: ESTOP on section 18, cleared the ESTOP and started the line, called back in service
inspected asset, and there was an ESTOP on section 18, cleared the ESTOP and started the line, called back in service

3477854	AS-4-IB2-01 FIS	GS19269	AS-4-IB2-10	CLOSED	ECM	5/7/22	4:10:00 PM	5/7/22	4:29:00 PM	00:38	0.00

Comments: ECALL: cleared jam, overload, removed bags from incline, restarted line, no issue,RTS
arrived to asset, cleared jam, motor is showing overload, removed bags from incline, restarted line, no issues, re-entered bags on line, no

3500584	AS4 FIS IB2	GS19269	AS-4-IB2-10	CLOSED	ECM	6/4/22	3:42:00 PM	6/4/22	3:59:00 PM	00:34	0.00

Comments: ECALL: arrived, cleared jam, reset fault, reset all ESTOPs, unit started, RTS
when I arrived, I walked down tunnel to asset to clear jam, when I tried to reset fault showing on section 8, fault would not clear, I then

3513601	AS4 FIS IB2	GS19269	AS-4-IB2-10	CLOSED	ECM	6/27/22	4:43:00 PM	6/27/22	5:08:00 PM	00:25	0.00

Comments: arrived at asset, jam on section 10, cleared the jam and the line started, called back in service
arrived at asset, jam on section 10, cleared the jam and the line started, called back in service

3525741	AS4 FIS Inbound	GS19269	AS-4-IB2-10	CLOSED	ECM	7/10/22	5:40:00 PM	7/10/22	6:00:00 PM	00:25	0.00

Comments: Cleared multiple bags and jam on section 10, CBIS.
Arrived at asset, multiple bags close together on section 10. Cleared the bags and cleared the jam. CBIS.

3525844	AS4 IB2 issue	GS19269	AS-4-IB2-10	CLOSED	ECM	7/11/22	4:30:00 PM	7/11/22	4:55:00 PM	00:33	0.00

Comments: Jam, bags too close, manually moved bags,reset fault, monitored,RTS
arrived and inspected asset, jam was caused by bad bag placement, bags were too close to each other and incline belt could not support it,

3531061	AS4 customs belt 2 jam	GS19269	AS-4-IB2-10	CLOSED	ECM	7/20/22	3:46:00 PM	7/20/22	5:00:00 PM	02:28	0.00

Comments: Lots of bags off belt, removed bags from belt, belt loose, tension, tracked and tested belt. RTS.
Got sent to the wrong asset FIS-AS4 notified supervisor there were no issues at FIS, RC lines, done for 1B2. Found lots of bags off the

3607301	6OB-610 has a jam which will not	GS14084	A6-6OB-610	CLOSED	ECM	10/28/22	4:06:00 PM	10/28/22	4:30:00 PM	00:24	0.00

Comments: Ecall : Multiple jams, Adjusted sensor & RTS, follow up need for hardware
went over to A5 6oB-610 for disposition fault went over fix the sensor and adjust it tie rod need new hardware it's in service but needs a fc

3572753	A6-6OB-621 - Multiple Motor	GS14095	A6-6OB-621	CLOSED	ECM	9/12/22	11:30:00 AM	9/12/22	11:45:00 AM	00:15	0.00

Comments: checked wires, made adjustment to wires, started line, RTS, W/O created to change motor
Arrived at asset and multiple disconnects. Checked the wires on the disconnect and made adjustments on the wires. Turned on disconnect

3513392	A6 6OB-709 Motor making a	GS14119	A6-6OB-709	CLOSED	ECM	6/25/22	10:15:00 AM	6/25/22	10:21:00 AM	00:06	0.00

Comments: Ecall : Was requested by BHS (OJ) to inspect unit, Inspect unit follow for motor to be replaced
when I arrived I checked over unit I noticed motor bearing whinnying when unit had a load on it I notified BHS unit motor bearing was going

3539087	A6-6OB-709 motor making a	GS14119	A6-6OB-709	CLOSED	ECM	7/31/22	10:51:00 AM	7/31/22	10:59:00 AM	00:26	0.00

Comments: motor internal bearing is getting bad, but the motor still able to run, we let BHS know about it RTS
checked the motor and found out the motor internal bearing is getting bad, but the motor still able to run, we let BHS know about it , called it

3485482	AS4 FIS Inbound Belt 1	GS19292	AS-4-IB1-02-SD	CLOSED	ECM	5/24/22	4:58:00 PM	5/24/22	5:30:00 PM	00:32	0.00

Comments: door not closing
AS4-IB1- DOOR. Arrived at the asset and there was an e stop on section 2. Cleared the e stop and reset the line. The line was stopped and

3430572	AS4 FIS IB1 DOOR	GS19292	AS-4-IB1-02-SD	CLOSED	ECM	3/6/22	12:02:00 PM	3/6/22	12:20:00 PM	00:18	0.00

Comments: ECALL: reset the system and tested it multiple times before calling it back in service
Arrived and inspected the asset, reset the system and tested it multiple times before calling it back in service

3477696	AS4 FIS IB1	GS19292	AS-4-IB1-02-SD	CLOSED	ECM	5/5/22	3:56:00 PM	5/5/22	4:25:00 PM	00:29	0.00

Comments: ECALL:Went to asset, resetting asset, tested called back in service
Went to asset, resetting asset, tested called back in service

3480234	FIS AS4 DOOR NUMBER 1865	GS19292	AS-4-IB1-02-SD	CLOSED	ECM	3/15/22	3:07:00 PM	5/13/22	3:16:00 PM	00:13	0.00

Comments: ECALL:went to asset, close door manually, tested, called back in service
went to asset, close door manually, tested, called back in service

3490063	EAST FIS AS4 DOOR 1540	GS19292	AS-4-IB1-02-SD	CLOSED	ECM	5/27/22	3:13:00 PM	5/27/22	4:35:00 PM	01:22	0.00

Comments: ECALL: informed door is 1594, unaware of the asset, inspected outside & AS4 doors,no issue,RTS
informed on tablet this was door 1594, I do not know where this asset is, called AOC, they did not know where the door is, asset is tagged

3530610	A/S 4 inbound bel 1 door issue	GS19292	AS-4-IB1-02-SD	CLOSED	ECM	7/15/22	7:21:00 PM	7/15/22	7:45:00 PM	00:48	0.00

Comments: arrived at asset, already running, waiting till all bags are delivered, tested asset, RTS
arrived at asset, already running, waiting till all bags are delivered, tested asset, RTS

3607400	AS4 FIS IB1 door issue	GS19292	AS-4-IB1-02-SD	CLOSED	ECM	10/29/22	6:42:00 PM	10/29/22	7:10:00 PM	00:28	0.00

Comments: reset faults, call back in service.

3469655	AS4 customs belt 1 jam	GS19296	AS-4-IB1-06	CLOSED	ECM	5/3/22	4:17:00 PM	5/3/22	4:52:00 PM	00:35	0.00

Comments: ECALL: Inspected asset, jam at asset 6, removed bag, cleared jam, reset IB-line, RTS
Inspected asset, jam at asset 6, removed bag, cleared jam, reset IB-line, called back in service

3480528	A6-6OB-153 losing coming	GS13933	A6-6OB-153	CLOSED	ECM	5/16/22	9:03:00 PM	5/16/22	9:10:00 PM	00:17	0.00

Comments: ECALL: belt tearing, removed tearing sliver, reset, RTS, F/U

							On arrival, I inspected the asset to find the belt tearing, so I removed the tearing sliver and reset to call back in service, temporarily as the					
3577748	A6-6OB-153 motor making a	GS13933	A6-6OB-153	CLOSE	ECM	9/21/22	12:08:00 PM	9/21/22	2:10:00 PM	08:08	572.24
	Comments: motor making noise, bearing bad, LOTO, tested wires, replaced motor, tightened V-belts, tested, RTS											
							Inspected, motor making loud noise. bearing going bad. locked out asset, tested wires, Removed motor pulley, placed pulley on new motor.					
3455506	A6-6OB-430 - Metal cover	GS14011	A6-6OB-430	CLOSE	ECM	4/9/22	11:28:00 AM	4/9/22	11:40:00 AM	00:44	0.00
	Comments: Ecall : Asset making noise, Tightened loose V-belt cover reset & RTS											
							got there asset was making noise V-belt cover was loose causing it to make noise tightened V-belt cover started line the cover stop making					
3480162	A6-6OB-430 /Belt is not running	GS14011	A6-6OB-430	CLOSE	ECM	5/12/22	2:44:00 PM	5/12/22	2:52:00 PM	00:08	0.00
	Comments: ECALL: check v-belt and reducer. clutch not engaging. repair clutch and engaged, will replace F/U											
3513456	A6-6OB-456	GS14038	A6-6OB-456	CLOSE	ECM	6/26/22	4:48:00 AM	6/26/22	4:55:00 AM	00:07	0.00
	Comments: jam cleared, issue was on 6OB-554 keeps running, reset line, asset running, ok, RTS											
							jam cleared, issue was on 6OB-554 keeps running, reset line, asset running, ok, back in service					
3594585	A6-6OB-456 - Multiple Jams	GS14038	A6-6OB-456	CLOSE	ECM	10/7/22	5:22:00 AM	10/7/22	5:40:00 AM	00:36	0.00
	Comments: Inspected asset, photo-eyes are good, everything was good, found no issues RTS.											
3469275	A6-6OB-500-DIV Belt loose	GS14054	A6-6OB-500-DIV	CLOSE	ECM	4/29/22	10:06:00 AM	4/29/22	11:15:00 AM	02:18	0.00
	Comments: ECALL- Paddle belt was stuck, tightened tension screw, tested, monitor it, RTS.											
							Got there outside paddle belt was stuck, tension screw was loose so I tightened tension, then tested was running well, monitored it, RTS.					
3572376	A6-6OB-500-DIV loud noise	GS14054	A6-6OB-500-DIV	CLOSE	ECM	9/8/22	5:11:00 AM	9/8/22	5:36:00 AM	00:29	0.00
	Comments: Ecall : Strange noise from diverter, Clutch going bad RTS & follow needed to replace clutch											
							inspect issue clutch going bad do to volume will be replaced tonight Per Q					
3572476	A6-6OB-500-DIV	GS14054	A6-6OB-500-DIV	CLOSE	ECM	9/9/22	9:48:00 AM	9/9/22	11:50:00 AM	02:17	0.00
	Comments: Ecall : DIV not cycling properly, Replaced bad and missing parts & RTS											
							went to asset inspect found cog belt damaged, reducer sprocket missing hip went to parts, parts not in stock went to cage 6 found known					
3534430	A6-6OB-500-DIV position faul	GS14054	A6-6OB-500-DIV	CLOSE	ECM	7/25/22	9:59:00 AM	7/25/22	10:20:00 AM	00:21	0.00
	Comments: attempted to cycle asset,could not, found connecting rode snapped,OOS, F/U											
							arrived at the asset, attempted to cycle the asset, but could not, found connecting rode was snapped, went to parts and got the parts, will					
3572390	6OB-500 DIV will not cycle	GS14054	A6-6OB-500-DIV	CLOSE	ECM	9/8/22	8:57:00 AM	9/8/22	12:00:00 PM	05:53	0.00
	Comments: Ecall : Failed to cycle, Replaced bad clutch adjusted sprocket & RTS											
							arrived to asset, asset would not cycle disconnect asset remove front cover reconnect asset & attempted to cycle noticed clutch was not					
3550686	A6-6OB-500-DIV not cycling	GS14054	A6-6OB-500-DIV	CLOSE	ECM	8/17/22	9:13:00 AM	8/17/22	9:32:00 AM	00:27	0.00
	Comments: check DIV, not cycling, check clutch, notice missing hardware, put hardware on, cycle div, RTS											
							Inspect asset, check DIV, not cycling, check clutch, notice missing hardware, put hardware on, cycle div, RTS					
3624443	A6-6OB-500-DIV making loud nois	GS14054	A6-6OB-500-DIV	CLOSE	ECM	11/20/22	6:42:00 AM	11/20/22	7:32:00 AM	01:40	0.00
	Comments: inspected, belt jumping off sprocket slightly, tightened belt and div, functioned properly, tested,											
							opened div, inspected, belt jumping off sprocket slightly, tightened belt and div, functioned properly, tested, RTS					
3408657	A6-6OB-600-DIV Multiple failed to	GS14074	A6-6OB-600-DIV	CLOSE	ECM	2/5/22	6:30:00 AM	2/5/22	7:24:00 AM	01:05	0.00
	Comments: Ecall : Multiple jams, Replaced broken solenoid bolt & RTS											
							arrived at asset inspected photo eyes and reflectors, identified solenoid bolt broke off was able to find solenoid bolt in A6 cage replaced bolt					
3443432	A6-6OB-600-DIV / Jam won't reset	GS14074	A6-6OB-600-DIV	CLOSE	ECM	3/29/22	1:43:00 PM	3/29/22	2:16:00 PM	00:33	0.00
							Per JSM Roy.					
3446684	Motor overload wi not reset; A6	GS14074	A6-6OB-600-DIV	CLOSE	ECM	4/4/22	11:19:00 AM	4/4/22	5:55:00 PM	13:47	760.36
	Comments: Comment											
							Verified by Roy.					
3460223	A6-6OB-600-DIV multiple overload	GS14074	A6-6OB-600-DIV	CLOSE	ECM	4/15/22	8:50:00 AM	4/15/22	9:14:00 AM	00:43	0.00
	Comments: Ecall : Multiple jams, Readjusted paddle rod & RTS											
							went to asset inspect found paddle rod rubbing on the sprocket readjusting paddle rod tested called back in service					
3460210	A6-6OB-600-DIV Motor overload	GS14074	A6-6OB-600-DIV	CLOSE	ECM	4/15/22	4:13:00 AM	4/15/22	4:30:00 AM	00:17	0.00
	Comments: ECALL-Reset overload, cleared faults, tested system, RTS.											
3446513	A6-6OB-600-DIV out of order	GS14074	A6-6OB-600-DIV	CLOSE	ECM	4/2/22	8:18:00 AM	4/2/22	6:30:00 PM	43:43	7,300.79
	Comments: ECALL: tried to cycle,troubleshot,bad clutch,installed new clutch, installed shoulder bolt, RTS											
							when I arrived I forced to cycle unit, it failed, I called Ronny over to assist, when he arrived, we began trouble shooting, we determined clutch					
3455569	Failed to extend; A6-6OB-600-DIV	GS14074	A6-6OB-600-DIV	CLOSE	ECM	4/10/22	8:24:00 AM	4/10/22	8:41:00 AM	00:26	0.00
	Comments: ECALL: troubleshot,failed to extend,proxi switch not lined up properly, adjusted,cleared jam,RTS											
							troubleshot the diverter, found out it was failed to extend because the proxi switch was not line up properly, I adjusted the proxi switch, aft					
3508007	A6-6OB-100-DIV /Multiple jams	GS14074	A6-6OB-600-DIV	CLOSE	ECM	6/16/22	4:15:00 PM	6/16/22	4:35:00 PM	00:40	0.00
	Comments: multiple jams, monitored, proxy sensor off line, adjusted, monitor bags, cycling, RTS											
							we got there was multiple jams, inspected DIV, was monitored the div while bags going through, noticed one of proxy sensor was off line,					
3586350	6OB-600 HSD has a motor	GS14074	A6-6OB-600-DIV	CLOSE	ECM	10/4/22	6:30:00 AM	10/4/22	12:52:00 PM	15:49	3,648.76
	Comments: tightened belt/hardware, overload, clear, test, clutch sprocket not spinning, replaced, adj,test,RTS											
							inspected, tried to cycle, made loud noise. tightened cog belt and hardware. DIV made noise, when tightened it overloaded, cleared overload,					
3393553	A6-6OB-503 running slow	GS14057	A6-6OB-503	CLOSE	ECM	1/23/22	12:44:00 PM	1/23/22	1:11:00 PM	00:36	0.00
							confirmed with Juan JSM					

3393762	A6-6OB-503 making loud noise	GS14057	A6-6OB-503	CLOS	ECM	1/26/22	4:29:00 AM	1/26/22	4:50:00 AM	00:31	0.00
		Verified by JSM Sergio									
3433221	A6-6OB-503 /Lacing come apart	GS14057	A6-6OB-503	CLOS	ECM	3/15/22	4:02:00 PM	3/15/22	4:22:00 PM	00:20	0.00
	Comments: Ecall : Lacing coming apart, RTS, Follow needed for issue with lacing to be fixed										
	arrived and inspected the asset and noticed the lacing coming apart W/O created for night shift called back in service										
3437655	A6-6OB-503 belt issue	GS14057	A6-6OB-503	CLOS	ECM	3/17/22	4:21:00 AM	3/17/22	4:28:00 AM	00:19	0.00
	Comments: ECALL: notice new dutchman was installed. belt too loose tighten belt noise went away. RTS										
3443200	A6-6OB-503 making loud noise	GS14057	A6-6OB-503	CLOS	ECM	3/27/22	9:35:00 AM	3/27/22	10:02:00 AM	00:30	0.00
	Comments: ECALL: rollers making noise,cleaned, tightened belt, noise stopped,RTS										
	Inspected asset, noticed that the rollers were making noise, cleaned asset to make sure there was no foreign object hitting asset causing										
3507963	6OB-503 motor is being replace	GS14057	A6-6OB-503	CLOS	ECM	6/16/22	7:34:00 AM	6/16/22	12:26:00 PM	12:44	0.00
	Comments: Ecall : Motor making noise, Replaced old bad motor & RTS										
	retrieved motor from part coordinated with BHS for time to start arrived to asset LOTO VFD removed V-belt guard loosened reducer tension										
3539282	Belt is not running in A6-6OB	GS14087	A6-6OB-613	CLOS	ECM	8/2/22	5:07:00 AM	8/2/22	6:12:00 AM	05:25	2,388.92
	Comments: cut off torn belt, replaced belt, raised guards, RTS with techs assistance										
	cut off torn belt, replaced belt, raised guards, RTS with techs assistance										
3446576	Ripped Lacing	GS14123	A6-6OB-713	CLOS	ECM	4/3/22	8:15:00 AM	4/3/22	8:35:00 AM	00:27	0.00
	Comments: ECALL: was on another ECALL, belt coming apart via lacing, cut belt, RTS, F/U										
	on another ECALL, inspected line, belt was coming apart via lacing, cut the belt were it was coming apart, called it in, belt needs to be										
3430864	A6-6TC-106 belt needs tensioning	GS14167	A6-6TC-106	CLOS	ECM	3/9/22	9:12:00 AM	3/9/22	9:43:00 AM	00:38	0.00
	Comments: Ecall : Loose belt, Adjusted tension on belt & RTS, Follow needed for belt to be replaced										
	arrived and inspected the asset adjusted the take up chain to make the belt tighter while making my adjustments i noticed multiple rips										
3437857	A6-6TC-106 problema running	GS14167	A6-6TC-106	CLOS	ECM	3/19/22	5:51:00 AM	3/19/22	6:40:00 AM	01:04	1,007.50
	Verified by JSm 9 Tim										
3455661	Motor overload; A6-6OB-436	GS14017	A6-6OB-436	CLOS	ECM	4/11/22	11:10:00 AM	4/11/22	11:34:00 AM	00:24	0.00
	Comments: ECALL- check wiring found no issues, check the motor, bearing, & belt, cleared overload, RTS.										
3477783	A6-6OB-436 /Overload	GS14017	A6-6OB-436	CLOS	ECM	5/6/22	3:10:00 PM	5/6/22	3:27:00 PM	01:00	0.00
	Comments: Ecall : Multiple jams, Replaced missing hardwrae on diverter & RTS										
	got there was multiple jams check all photo eyes & reflectors and encoders notice the static diverter was missing hardware causing bag to										
3455612	A6-6OB-436 - Multiple Motor	GS14017	A6-6OB-436	CLOS	ECM	4/10/22	6:45:00 PM	4/10/22	7:00:00 PM	00:15	0.00
	Comments: Comment										
	Verified by Jaime.										
3464765	6OB-436 is receiving multiple	GS14017	A6-6OB-436	CLOS	ECM	4/26/22	6:15:00 PM	4/26/22	6:24:00 PM	00:09	0.00
	Comments: ECALL:overloads were coming from tight belt, loosened belt and called back in service										
	Arrived and inspected the asset, and determined to overloads were coming from tight belt, loosened belt and called back in service										
3554968	A6-6OB-436 jam	GS14017	A6-6OB-436	CLOS	ECM	8/18/22	6:11:00 AM	8/18/22	6:19:00 AM	00:28	0.00
	Comments: bumper caused belt to flip, remove bumper that caused flip, back in service.										
3437771	A6-6OB-457 photo eye issue	GS14039	A6-6OB-457	CLOS	ECM	3/18/22	6:59:00 AM	3/18/22	7:07:00 AM	00:32	0.00
	Comments: Ecall : Photo eye fault, Realigned photo eye reset asset & RTS										
	got there inspect asset notice photo eye was one light so adjust photo eye till had three light then started line monitor it everything was rur										
3408724	A6-6OB-615 - SCREW	GS14089	A6-6OB-615	CLOS	ECM	2/6/22	9:02:00 AM	2/6/22	9:12:00 AM	00:26	0.00
	Comments: ECALL: jams, loose bolts was causing jam, tightened bolts, monitored, then RTS.										
	Arrived and inspected the asset and determined that a loose bolt was causing bags to jam, tightened both bolts and monitored the asset to										
3421311	A6-6TC-129 /Bad clutch	GS14190	A6-6TC-129	CLOS	ECM	3/1/22	5:33:00 PM	3/1/22	7:45:00 PM	04:49	1,548.34
	Per JSM Roy.										
3398730	A6-6OB-206 photo eye issue	GS13942	A6-6OB-206	CLOS	ECM	2/1/22	7:50:00 AM	2/1/22	7:57:00 AM	00:13	0.00
	Comments: ECALL: troublehsot,photoeye not lined up, adjusted photoeye,reset jam,started, RTS										
	Troubleshot the asset, and found out the photo-eye wasn't line up with the reflector, I lined up and adjusting the photo-eye, reset the jam,										
3432687	A6-6OB-206 photo eye issue	GS13942	A6-6OB-206	CLOS	ECM	3/10/22	9:34:00 AM	3/10/22	9:47:00 AM	00:52	0.00
	Comments: Ecall : Issue with photo eye, Call canceled while tech was in route, tech tightened photo eye & RTS										
	before arrived at asset call was canceled arrived at asset inspected and tightened photo eye tested asset back in service										
3500484	A6-6OB-206-photo eye	GS13942	A6-6OB-206	CLOS	ECM	6/3/22	2:18:00 PM	6/3/22	2:25:00 PM	00:20	0.00
	Comments: Ecall : Loose photo eye, Realigned and tightened photo eye back into place & RTS										
	made adjustment to the photo eye to get all lights and then tightened it down and monitor while bags were coming down the line										
3416376	A6-6OB-206 photo eye issue	GS13942	A6-6OB-206	CLOS	ECM	2/20/22	9:16:00 AM	2/20/22	9:28:00 AM	00:12	0.00
	Comments: ECALL:photo-eye have one light, made adjustment to 3 lights on, reset asset, cleared jam, RTS										
	inspect asset, notice photo-eye have one light, made adjustment to 3 lights on, reset asset, cleared jam, called back in service										
3525494	A6-6OB-206 photo eye issue	GS13942	A6-6OB-206	CLOS	ECM	7/8/22	8:30:00 AM	7/8/22	8:55:00 AM	00:50	0.00
	Comments: Ecall : Photo eye, Realigned photo eye reset asset & RTS										
	when I got there the photo eyes only had one light on and adjusted photo eyes until it had 3 light tightened photo eye call BHS to throw bags										

3530861	Bag jam on 60B-[illegible]	GS13942	A6-6OB-206	CLOSE	ECM	7/18/22	10:48:00 AM	7/18/22	11:11:00 AM	00:23	0.00
	Comments: Arrived at asset, photoeye needed to be adjusted. Adjusted photoeye and reset the jam. RTS Arrived at asset, photoeye needed to be adjusted. Adjusted photoeye and reset the jam. RTS										
3534237	A6-6OB-206 SE [illegible]	GS13942	A6-6OB-206	CLOSE	ECM	7/23/22	4:33:00 PM	7/23/22	4:36:00 PM	00:03	0.00
	Comments: arrived at asset, re-aligned photo-eye and secured it in place, RTS arrived at asset, re-aligned photo-eye and secured it in place, RTS										
3538967	A6-6OB-206 [illegible]	GS13942	A6-6OB-206	CLOSE	ECM	7/30/22	7:13:00 AM	7/30/22	7:25:00 AM	00:22	0.00
	Comments: identified P/E was misaligned, aligned P/E, wiped clean photo-eye and reflector, tested P/E, RTS arrived at asset, inspected and identified P/E was misaligned, aligned P/E, wiped clean photo-eye and reflector, tested P/E, RTS										
3624470	A6-6OB-206 SE [illegible]	GS13942	A6-6OB-206	CLOSE	ECM	11/20/22	9:39:00 AM	11/20/22	9:50:00 AM	00:11	0.00
	Comments: adjusted photoeye, tightened bracket, RTS										
3485273	6OB-426 motor is [illegible]	GS14007	A6-6OB-426	CLOSE	ECM	5/22/22	12:42:00 PM	5/22/22	4:06:00 PM	04:53	1,651.93
	Comments: belt is barely moving Arrived at asset, and belt was not running. Tested it with the disconnect and the motor was struggling to run the belt. Tested the clutch and										
3430861	Gate 109 pca [illegible]	GS11348	PCA-109	CLOSE	ECM	3/9/22	8:26:00 AM	3/9/22	8:40:00 AM	00:14	0.00
	Comments: hose broken The hose is not Goaa property. Aoc has been called and notified. CBIS										
3413731	Gate 109 PCA is [illegible]	GS11348	PCA-109	CLOSE	ECM	2/16/22	10:12:00 AM	2/16/22	10:55:00 AM	00:43	0.00
	Comments: not working, because i found a loose or hanging cable from the ambient temp sensor. I arrived at the gate and troubleshoot the equipment,this one has power in to the electrical panel but nothing works when I pushed in the start										
3485032	The PCA on gate 109 is [illegible]	GS11348	PCA-109	CLOSE	ECM	5/20/22	6:40:00 AM	5/20/22	7:27:00 AM	01:21	0.00
	Comments: blowing warm. blowing 44 degrees at the starting spiral hose 48 degrees. to the plane Just found out a kinks at the nose and also adjusted the actuator at the pre cool box. This one was leaking air to the bridge at the same time										
3508113	Gate 109 PCA [illegible]	GS11348	PCA-109	CLOSE	ECM	6/17/22	1:43:00 PM	6/17/22	8:05:00 PM	01:19	0.00
	Comments: Tech spoke with SW op the hose is SW property not GOAA. This hose is Southwest property and responsibility. Our tech notified SW operations and they said they were going to check to see if they										
3547922	Gate 109 pca not [illegible]	GS11348	PCA-109	CLOSE	ECM	8/5/22	11:02:00 AM	8/5/22	11:18:00 AM	00:30	0.00
	Comments: No issue found. It isnt instant and take time to cool. see details. I arrived at the gate and the PCA was running with the hose properly connected to the aircraft. The glycol flex line was cold to the touch as										
3555912	PCA 109 blowing hot	GS11348	PCA-109	CLOSE	ECM	8/28/22	4:17:00 PM	8/28/22	5:16:00 PM	00:59	0.00
	Comments: Ecall 109 Arrived at the gate and found the hose put away and unit off. Pulled the hose out and started unit took temp coming out of hose which was										
3556088	109 pca hose torn	GS11348	PCA-109	CLOSE	ECM	8/30/22	5:46:00 PM	8/30/22	6:08:00 PM	00:44	0.00
	Comments: ecall -109 The hose that was called for doesn’t belong to us. Called AOC and reported it to them.										
3570217	Gate 109-PCA hose issue	GS11348	PCA-109	CLOSE	ECM	9/3/22	4:02:00 PM	9/3/22	4:07:00 PM	00:05	0.00
	Comments: upon arrival saw the hose was damaged, but it is a hose we aren't responsible for, informed AOC upon arrival saw the hose was damaged, but it is a hose we aren't responsible for, called AOC, and informed them										
3570385	PCA 109 hose torn	GS11348	PCA-109	CLOSE	ECM	9/5/22	4:30:00 PM	9/5/22	4:52:00 PM	00:43	0.00
	Comments: ecall -109 Hose belongs to Southwest. CBIS										
3572388	The PCA hose on gate 109	GS11348	PCA-109	CLOSE	ECM	9/8/22	8:48:00 AM	9/8/22	9:41:00 AM	00:08	0.00
	Comments: Hose On my way to the gate. I was advise to disregard the call. The supervisor responded to the ecall.										
3607694	PCA 109 blowing hot	GS11348	PCA-109	CLOSE	ECM	11/1/22	8:09:00 PM	11/1/22	8:30:00 PM	00:21	0.00
	Comments: Ecall-109 Arrived at the found the pca off and hose put away. Started the unit and saw that there wasn’t that much pressure going to the aircraft went										
3607726	The PCA on gate 109 will not turn	GS11348	PCA-109	CLOSE	ECM	11/2/22	6:21:00 AM	11/2/22	6:58:00 AM	01:14	0.00
	Comments: Loose wire Upon arrival found unit working discharging to PBB. No aircraft present. After inspection found loose wire connections at the precool box										
3464439	Gate 46 the gpu power is not [illegible]	GS13556	GPU-46 (DECOM)	CLOSE	ECM	4/23/22	6:40:00 AM	4/23/22	6:56:00 AM	00:16	0.00
	Comments: plugged & running, plane on GPU, monitoring if GPU drop GPU was plugged into a plane and running when I arrived. No pilot present but the lights on the plane indicated that the plane was on the										
3503280	GPU 46 not working	GS13556	GPU-46 (DECOM)	CLOSE	ECM	6/13/22	2:47:00 PM	6/13/22	4:20:00 PM	01:32	1,852.42
	Comments: arrived and tested unit it came up with an overload fault checked manual It said to start with replacing output feed board removed bad one and replaced with new one started unit it stayed running tested all voltage										
3508700	GPU gate 46 not working	GS13556	GPU-46 (DECOM)	CLOSE	ECM	6/21/22	8:19:00 PM	6/21/22	8:25:00 PM	00:06	0.00
	Comments: gpu-46 inop arrived at the gpu-46 was not in all the way gpu is back in service										
3513507	46 gpu	GS13556	GPU-46 (DECOM)	CLOSE	ECM	6/26/22	3:50:00 PM	6/26/22	4:04:00 PM	00:14	0.00
	Comments: tested the cable got good reading no problem found back in service I arrived at gate 46 to check the gpu I tested the cable got good reading no problem found back in service										
3516739	GPU 46 dropping	GS13556	GPU-46 (DECOM)	CLOSE	ECM	6/30/22	3:04:00 PM	6/30/22	3:04:00 PM	00:00	0.00
	Comments: Gpu inop Only issue found was that one of the saddles was loose. Tightened it up.										

3516850	Gate 46 GPU inop	GS13556	GPU-46 (REGOM)	CLOS E	ECM	7/1/22	12:21:00 PM	7/2/22	5:39:00 AM	00:06	0.00
	Comments: gpu inop Gpu would sometimes give out a fault labeled “Transformer/Filter Current Too Low” and would sometimes work normal. Worked on next p										
3517289	3517289 - GPU 46 won't turn on	GS13556	GPU-46 (REGOM)	CLOS E	ECM	7/5/22	5:16:00 AM	7/5/22	5:21:00 AM	00:05	0.00
	Comments: gpu-46 not coming on arrived at gate-46 for the gpu all I did was push the button and gpu is on										
3517313	The GPU on gate 46 keeps dropping	GS13556	GPU-46 (REGOM)	CLOS E	ECM	7/5/22	11:06:00 AM	7/5/22	11:09:00 AM	00:03	0.00
	Comments: gpu-46 keeps dropping arrived at gate-46 for the gpu it is hook to the plane but did not turn it on										
3525423	GPU gate 46 connectivity issue	GS13556	GPU-46 (REGOM)	CLOS E	ECM	7/7/22	4:40:00 PM	7/7/22	4:51:00 PM	00:11	0.00
	Comments: Reset GPU, tested it, check reading BIS. Reset GPU, tested it, check reading BIS.										
3530653	Gate 46 GPU inop	GS13556	GPU-46 (REGOM)	CLOS E	ECM	7/16/22	8:10:00 AM	7/16/22	8:13:00 AM	00:03	0.00
	Comments: Gpu inop GPU is out of service and is scheduled to be replaced with a new unit.										
3525787	3525787 - GPU 46 Not connecting	GS13556	GPU-46 (REGOM)	CLOS E	ECM	7/11/22	6:58:00 AM	7/11/22	2:15:00 PM	06:48	27.88
	Comments: troubleshot, replaced bad fuse and aux module kit, , OOS, F/U GPU showing , input voltage low fault tried to reset the unit but it would not reset, troubleshot found a bad fuse on the board and replaced, replaced aux module kit still getting same fault, required further troubleshooting										
3619558	Gate 104 GPU inop	GS10991	GPU-104	CLOS E	ECM	11/14/22	10:59:00 AM	11/14/22	11:11:00 AM	00:34	0.00
	Comments: checked switch, reset power, tested, all functions proper checked switch, reset power, tested, all functions proper										
3385318	3385318 - GPU-109 not taking	GS10931	GPU-109	CLOS E	ECM	1/8/22	12:11:00 PM	1/8/22	12:24:00 PM	00:16	0.00
	Comments: gpu-109 assisted to help mark Assisted to help mark										
3390735	GPU-109 NOT CONNECTING	GS10931	GPU-109	CLOS E	ECM	1/19/22	7:35:00 PM	1/19/22	7:42:00 PM	00:07	0.00
	Comments: Ecall : GPU Inop, Cable not fully connected to plane. Pushed in, tested, NPF. RTS When I arrived the GPU was faulted… showing no E&F present… pushed the cable more into the aircraft… started unit back up… it was										
3393491	Gate 109 GPU is not working	GS10931	GPU-109	CLOS E	ECM	1/22/22	9:59:00 AM	1/22/22	10:13:00 AM	00:14	0.00
	Comments: Gpu inop Gpu was not lowered. Lowered it and tested it using a test head and it worked. Plugged it into the plane and turned it on. Worked fine, even										
3413172	GPU 109 Will not start	GS10931	GPU-109	CLOS E	ECM	2/10/22	11:42:00 PM	2/11/22	1:23:00 AM	02:07	559.41
	Comments: bad power supply board, install new one and RTS										
3416234	Gate 109 GPU INOP	GS10931	GPU-109	CLOS E	ECM	2/18/22	12:55:00 PM	2/18/22	1:10:00 PM	00:15	0.00
	Comments: gate-109 gpu input Arrived at gate 109, check gpu box ,power to A/C plug was flashing, tested gpu was working fine , plugged back in all the way, and turned on										
3416348	GATE 109 GPU INOP	GS10931	GPU-109	CLOS E	ECM	2/19/22	10:30:00 PM	2/19/22	10:50:00 PM	00:20	0.00
	Comments: Gate-109 GPU Inop arrived at gate, checking the GPU…found out no issue.										
3525591	Gate 109 GPU card hot and not	GS10931	GPU-109	CLOS E	ECM	7/9/22	9:35:00 AM	7/9/22	11:31:00 AM	01:56	2,898.00
	Comments: gpu cable hot and not working Tested the cable using a test head and it wasn’t working properly. Had to go to parts and get a new one. Brought it to the gate and procee										
3555063	The PCA on gate 109 will not stay	GS10931	GPU-109	CLOS E	ECM	8/19/22	8:17:00 AM	8/19/22	8:39:00 AM	00:22	0.00
	Comments: reset E+F fault and then plugged into aircraft.										
3555067	GPU-109 NOT WORKING	GS10931	GPU-109	CLOS E	ECM	8/19/22	8:38:00 AM	8/19/22	8:38:00 AM	00:00	0.00
	Comments: duplicate work order to 3555063										
3570315	109 gpu	GS10931	GPU-109	CLOS E	ECM	9/4/22	9:10:00 PM	9/4/22	9:21:00 PM	00:11	0.00
	Comments: GPU 109 Plane receptacle was wet causing connection issues. Dried out receptacle and had them pug back in. Powered up and connected without										
3577328	Gate 109 GPU inop	GS10931	GPU-109	CLOS E	ECM	9/16/22	10:55:00 AM	9/16/22	11:30:00 AM	00:35	0.00
	Comments: gpu started working again after unit was reset Start time: 10:55 End time: 11:30										
3577631	3577631 - GPU-109 NO OP	GS10931	GPU-109	CLOS E	ECM	9/20/22	9:06:00 AM	9/20/22	9:21:00 AM	00:15	0.00
	Comments: GPU on an E &F fault, I reset the breaker , GPU on it and it went back to normal operation I found GPU on an E &F fault, I reset the breaker , GPU on it and it went back to normal operation										
3586016	GPU-109 DROPPING	GS10931	GPU-109	CLOS E	ECM	10/1/22	1:04:00 PM	10/1/22	1:22:00 PM	01:01	339.00
	Comments: replaced nose piece										
3602383	Gate 109 the gpu is not working	GS10931	GPU-109	CLOS E	ECM	10/20/22	6:42:00 AM	10/20/22	6:50:00 AM	00:04	0.00
	Comments: Gpu inop GPU was not plugged into the plane because it was readying up to leave. Tested it using a test head and it worked.										
3607415	Gate 109 GPU	GS10931	GPU-109	CLOS E	ECM	10/30/22	2:51:00 AM	10/30/22	2:54:00 AM	00:03	0.00
	Comments: Gate-109 GPU arrived at gate, checking the GPU… found out no issue. Tail # N964WN										
3616962	Gate 109 the gpu power is	GS10931	GPU-109	CLOS E	ECM	11/3/22	5:17:00 AM	11/3/22	5:26:00 AM	00:09	0.00

Comments: Reset GPU, it went back to normal operation, RTS.

3617012	Gate 109-GPU [illegible]	GS10931	GPU-109	CLOS	ECM	11/3/22	2:39:00 PM	11/3/22	2:56:00 PM	00:17	0.00

Comments: found screws on nose piece loose. tighten screws and back to normal operation

3617017	GPU 109 not [illegible]	GS10931	GPU-109	CLOS	ECM	11/3/22	3:15:00 PM	11/3/22	3:45:00 PM	05:14	492.40

Comments: recurrent issues, took GPU out of service for troubleshooting.

3607430	3607429 - GPU [illegible]	GS10931	GPU-109	CLOS	ECM	10/30/22	7:20:00 AM	10/30/22	7:32:00 AM	00:26	0.00

Comments: reset GPU, it was wet, dried up nose piece and reset, tested, GPU for proper voltage

reset GPU, it was wet, dried up nose piece and reset, tested, GPU for proper voltage

3619582	GPU cord gate [illegible]	GS10931	GPU-109	CLOS	ECM	11/14/22	2:10:00 PM	11/14/22	2:31:00 PM	00:21	0.00

Comments: GPU working normally aircraft was wet, dried GPU head, aircraft, GPU in service

3432742	Gate 120 GPU	GS10997	GPU-120	CLOS	ECM	3/11/22	2:37:00 AM	3/11/22	2:43:00 AM	00:06	0.00

Comments: GPU-120

Running on arrival

3430419	The GPU cord on [illegible]	GS10997	GPU-120	CLOS	ECM	3/4/22	9:24:00 AM	3/4/22	10:02:00 AM	01:02	0.00

Comments: The GPU cord on gate 120 is ripped.

Arrived at gate 120 GPU hoist only got half way down, i when up open the box, and a nest with plastic rope was wrap up on the cable hoist

3430555	Gate 120 GPU [illegible]	GS10997	GPU-120	CLOS	ECM	3/6/22	7:52:00 AM	3/6/22	8:15:00 AM	00:33	0.00

Comments: call came in for gpu hoist cable stuck met natasha there brought man lift from 106 to 120

Found arm on stop switch hitting side of cable spool causing it to stick. Bent arm straight and tested several times and had no more issues

3430609	GPU 120 keeps [illegible]	GS10997	GPU-120	CLOS	ECM	3/6/22	8:07:00 PM	3/6/22	8:17:00 PM	00:10	0.00

Comments: gpu is working good, the plane is not taking the gpu, back in service

3516915	Gate 120 the gpu [illegible]	GS10997	GPU-120	CLOS	ECM	7/2/22	6:09:00 AM	7/2/22	6:18:00 AM	00:09	0.00

Comments: Gpu inop

Gpu was connected to a plane and running when I arrived.

3572822	3572822 - GPU [illegible]	GS10997	GPU-120	CLOS	ECM	9/13/22	6:36:00 AM	9/13/22	6:51:00 AM	00:30	0.00

Comments: GPU not working properly, we reset the GPU breaker in able to go back to normal operation

we found the GPU not working properly, we reset the GPU breaker in able to go back to normal operation

3577566	Gate 120 GPU [illegible]	GS10997	GPU-120	CLOS	ECM	9/19/22	12:17:00 PM	9/19/22	12:25:00 PM	00:16	0.00

Comments: flipped breaker on GPU off, then on. started and ran on plane

flipped breaker on GPU off, then on. started and ran on plane

3577308	Gate 120 the gpu [illegible]	GS10997	GPU-120	CLOS	ECM	9/16/22	5:18:00 AM	9/16/22	5:36:00 AM	00:18	0.00

Comments: gpu inop

Plane was already using a power cart when I arrived. GPU was faulted but showed no error code. Had to reset the GPU. After that, tested

3577464	3577464 - GPU [illegible]	GS10997	GPU-120	CLOS	ECM	9/18/22	6:35:00 AM	9/18/22	6:54:00 AM	00:19	0.00

Comments: GPU INOP, E+F fault caused by not fully plugged in. plug into plane and RTS

found an E+F fault due to the GPU head not all the way in. plugged all the way in to the Pin and it went back to normal.

3602381	GPU 120	GS10997	GPU-120	CLOS	ECM	10/20/22	6:07:00 AM	10/20/22	6:21:00 AM	00:14	0.00

Comments: gpu inop

Cable wasn't plugged in all the way. Pushed it in all the way, turned it on, and it worked. Confirmed with pilot.

3602952	3602952 - GPU- [illegible]	GS10997	GPU-120	CLOS	ECM	10/26/22	5:41:00 AM	10/26/22	6:02:00 AM	00:21	0.00

Comments: GPU head was wet, dried GPU head and tested for normal voltage and amps. GPU is in normal operation.

GPU head was wet, dried GPU head and tested for normal voltage and amps. GPU is in normal operation. Tail # N530AS

3619807	GPU 120 not [illegible]	GS10997	GPU-120	CLOS	ECM	11/16/22	4:08:00 PM	11/16/22	4:11:00 PM	00:03	0.00

Comments: GPU was not pushed on, reset, push start button. GPU working, RTS.

3460085	A6-6OB-455 [illegible]	GS14037	A6-6OB-455	CLOS	ECM	4/14/22	3:54:00 AM	4/14/22	4:22:00 AM	00:28	0.00

Comments: ECALL-Cleared bags, reset fault, restarted system , RTS.

3469197	A6-6OB-455 /Missing bags	GS14037	A6-6OB-455	CLOS	ECM	4/28/22	2:54:00 PM	4/28/22	3:07:00 PM	00:26	0.00

Comments: ECALL-Cleaned all p.eyes & reflectors, 6OB-650 merge belt would not stop, tested, w. bags, RTS.

Arrived at asset inspected and wiped clean photo-eyes and reflectors, identified 6OB-650 merge belt would not stop when main line full of

3469212	A6-6OB-455 /Missing bags jam	GS14037	A6-6OB-455	CLOS	ECM	4/28/22	4:01:00 PM	4/28/22	4:20:00 PM	00:19	0.00

Comments: ECALL-removed bag jam, reset e-stop, lots of bags on line can cause jams, told BHS, tested RTS.

3550522	A6-6OB-455 - Multiple Missing [illegible]	GS14037	A6-6OB-455	CLOS	ECM	8/15/22	3:31:00 PM	8/15/22	3:45:00 PM	00:14	0.00

Comments: inspected, there was nothing wrong with the asset. It was just the system was busy.

I inspected the asset to find out what was causing the jams. there was nothing wrong with the asset. It was just the system was busy.

3599644	A6-6OB-455 multiple missing [illegible]	GS14037	A6-6OB-455	CLOS	ECM	10/17/22	8:44:00 AM	10/17/22	9:01:00 AM	01:18	0.00

Comments: checked/cleaned photoeyes/reflectors, tracked belt, monitored, plugged in cable to photoeyes, RTS

inspected, checked/cleaned photoeyes/reflectors, tracked belt, monitored, plugged in cable to photoeyes, RTS

3619623	A6-6OB-463 belt coming apar [illegible]	GS14045	A6-6OB-463	CLOS	ECM	11/15/22	4:30:00 AM	11/15/22	4:38:00 AM	00:10	0.00

Comments: verified asset, will have to changed tonight, it will hold

3624338	A6-6OB-463 - Belt Torn [illegible]	GS14045	A6-6OB-463	CLOS	ECM	11/19/22	5:35:00 AM	11/19/22	5:40:00 AM	00:05	0.00

Comments: Belt torn in center, cut bad section, will need to be replaced @ next night shift, RTS.

3478010	A6-6OB-602 loud noise [illegible]	GS14076	A6-6OB-602	CLOS	ECM	5/9/22	7:02:00 AM	5/9/22	7:20:00 AM	00:36	0.00

Comments: ECALL-bolts too tight, loosen bearing bolts and noise went away, tested asset. RTS.

We arrived and check asset. Then inspected the area. Check where the noise was coming from, realized that the bearing bolts was too tight

3480204	A6-6OB-602 Belt issue	GS14076	A6-6OB-602	CLOSED	ECM		5/13/22	5:51:00 AM	5/13/22	10:41:00 AM	09:51	2,040.68

confirmed with Jaimie JSM

3477953	A6-6OB-602 motor disconnect	GS14076	A6-6OB-602	CLOSED	ECM		5/8/22	3:30:00 PM	5/8/22	6:09:00 PM	04:40	835.05

Comments: ECALL: smoke on brake, replaced new motor, removed lockouts,tested line, tested again, RTS

inspected line, brake was smoking on the motor, got new motor, replaced motor, removed lock outs, tested line, put asset back together,

3480111	A6-6OB-602 making a lot of	GS14076	A6-6OB-602	CLOSED	ECM		5/12/22	6:30:00 AM	5/12/22	6:52:00 AM	00:39	0.00

Comments: Inspected PEs & reflectors, found loose hardware - tightened, tested, RTS.

Arrived & inspected PEs and Reflectors. Identified outter side of asset hardware loose. Robber rubbing, causing noise. Adjusted & tightened

3480413	A6-6OB-602 SE reporting loud	GS14076	A6-6OB-602	CLOSED	ECM		5/15/22	12:56:00 PM	5/15/22	1:10:00 PM	00:14	0.00

Comments: ECALL:loud noise from drive roller,loosened up drive roller bearing,adjusted,cleared,RTS

inspected asset, loud noise from the drive roller, loosened up the drive roller bearing and adjusted it, the loud noise cleared, called back in

3480559	A6-6OB-602 making noise	GS14076	A6-6OB-602	CLOSED	ECM		5/17/22	7:15:00 AM	5/17/22	8:01:00 AM	00:46	0.00

Comments: ECALL: roller making noise,bolt loose hitting rubber, tightened,ran without noise,RTS

inspected line, drive roller was making alot of noise, bolt for bearing was not in with bearing, tightened bearing to keep bearing in place, when

3539374	A6-6OB-602 making a loud	GS14076	A6-6OB-602	CLOSED	ECM		8/3/22	3:20:00 AM	8/3/22	3:43:00 AM	00:23	0.00

Comments: belt was troubleshot, adjustments were made, asset tested, returned to service

asset assessed for reported issue, belt was troubleshot, adjustments were made, asset tested, returned to service

3534515	6OB-651 JSM is replacing the	GS14106	A6-6OB-651	CLOSED	ECM		7/26/22	11:07:00 AM	7/26/22	12:45:00 PM	01:38	554.04

Comments: removed V-belt nd motor from mount, rewired new motor, reattached V-belt, tested, cleaned area, RTS

Arrived at asset and observed asset producing loud level of noise. Removed V-belt and motor from mount. Rewired replacement motor, and

3464747	A6-6OB-702 / Lacing some	GS14112	A6-6OB-702	CLOSED	ECM		4/26/22	2:19:00 PM	4/26/22	3:50:00 PM	02:20	1,037.95

Comments: ECALL-R/R belt and one guide roller, monitored asset, RTS.

Inspected asset, discover the belt came out of the guide rollers. Replace the belt and one guide roller. Monitored the asset to ensure it was

3390617	A6-6OB-801A multi jams	GS14132	A6-6OB-801	CLOSED	ECM		1/18/22	5:24:00 PM	1/18/22	5:36:00 PM	00:22	0.00

Comments: ECALL: Jam, 1 light in photoeye, cleaned & adjusted till 3 lights, too many bags,cleared,RTS

inspected line there was a jam, photo-eye had one light, cleaned the photo-eye and adjusted it until there was three lights. there were too

3530484	Belt ripped; A6-6OB-801	GS14132	A6-6OB-801	CLOSED	ECM		7/14/22	7:27:00 AM	7/14/22	9:28:00 AM	11:39	266.60

Comments: Ecall : Belt ripped and needed replace, Replaced ripped belting & RTS

we went to the asset we notice the belt was ripped and stuck in roller took measurement of belt went to airside to make belt we arrive bac

3530554	A6-6OB-801 multiple missing	GS14132	A6-6OB-801	CLOSED	ECM		7/15/22	5:44:00 AM	7/15/22	7:16:00 AM	01:47	0.00

Comments: Unable to see jam, found no issue, passed down to 1st. shift..

Watch to see where jam was happening. Unable to see issue with double bags getting jam at diverter. Found no issues, passed down to 1st

3538852	A6-6OB-801 Motor overload	GS14132	A6-6OB-801	CLOSED	ECM		7/29/22	3:51:00 AM	7/29/22	3:56:00 AM	00:05	0.00

Comments: Ecall : Overload, Reset at MCC panel then reset the line

3547844	A6-6OB-801 /Overload	GS14132	A6-6OB-801	CLOSED	ECM		8/4/22	2:24:00 PM	8/4/22	3:11:00 PM	00:47	0.00

Comments: Ecall : Overload, Tracked belt tested asset reset asset & RTS

went to asset tracked belt tested called back in service

3547966	A6-6OB-801 - Multiple Missing	GS14132	A6-6OB-801	CLOSED	ECM		8/5/22	3:29:00 PM	8/5/22	3:41:00 PM	00:16	0.00

Comments: Ecall : Multiple jam, Inspected asset NPF & RTS

went to asset inspect photo eye belt ETC no issues found called back in service

3547831	A6-6OB-801 multiple circuit	GS14132	A6-6OB-801	CLOSED	ECM		8/4/22	12:46:00 PM	8/4/22	1:38:00 PM	00:52	0.00

Comments: Ecall : CB trip, Reset tripped breaker & RTS

Checked the volts incoming ok checked amps not over amping did not trip again while system reset

3572484	A6-6OB-801 Motor Overload	GS14132	A6-6OB-801	CLOSED	ECM		9/9/22	12:14:00 PM	9/9/22	12:45:00 PM	01:20	0.00

Comments: Ecall : Overload, Loosen up tension on belt reset motor overload & RTS

got there was overload reset overload kept overloading inspect asset notice belt was tight so loose belt till was running fine monitor it then call

3577325	6OB-801 has a motor overload	GS14132	A6-6OB-801	CLOSED	ECM		9/16/22	10:02:00 AM	9/16/22	11:40:00 AM	05:24	0.00

Comments: Ecall : Overload, Reset motor overload adjusted tension on belt & RTS

got to asset and began troubleshooting cleared overload began adjusting tension on belt and attempted to track belt to center monitored belt

3525708	A6-6OB-801	GS14132	A6-6OB-801	CLOSED	ECM		7/10/22	8:54:00 AM	7/10/22	9:05:00 AM	00:32	0.00

Comments: portion of belt hitting P/E causing jam, stopped line & cut that belt portion, reset,RTS,F/U

Arrived at asset, jam won't clear, there was portion of the belt hitting the photo-eye causing the jam, stopped line and cut that belt portion,

3525778	Multiple missing bag jams; A6	GS14132	A6-6OB-801	CLOSED	ECM		7/11/22	5:14:00 AM	7/11/22	5:31:00 AM	00:17	0.00

Comments: made adjustments to belt, back in service

3530533	A6-6OB-801- NO BELT ON THE	GS14132	A6-6OB-801	CLOSED	ECM		7/14/22	9:01:00 PM	7/14/22	11:13:00 PM	04:24	2.77

Comments: Replaced lacing on belt, tracked and tested system, BIS.

Replaced lacing on belt, tracked and tested system with supervisor assistance. BIS.

3530550	A6-6OB-801 multiple missing	GS14132	A6-6OB-801	CLOSED	ECM		7/15/22	3:56:00 AM	7/15/22	4:02:00 AM	00:06	0.00

Comments: Reset jam CBIS.

3534569	A6-6OB-801 multiple Motor	GS14132	A6-6OB-801	CLOSED	ECM		7/27/22	4:05:00 AM	7/27/22	4:45:00 AM	01:20	0.00

Comments: asset assessed for reported issue, overload cleared, asset tested, monitored, RTS

asset assessed for reported issue, overload cleared, asset tested, monitored, RTS

3534615	A6-6OB-801 overload	GS14132	A6-6OB-801	CLOSED	ECM		7/27/22	2:46:00 PM	7/27/22	2:52:00 PM	00:06	0.00

Comments: asset had jam and overload, cleared both and reset. test asset and RTS
arrived and inspected asset. cleared the jam light on control station then had overlaod on HSD control. cleared fault then asset was cleared.

3538798	A6-6OB-801 /Overload	GS14132	A6-6OB-801	CLOSE	ECM	7/28/22	2:47:00 PM	7/28/22	3:34:00 PM	00:47	0.00

Comments: Tracked while amping motor, another overload, cleared, spoke with BHS, all clear, RTS. observed.
Tracked while amping motor - called it back and another overload came up. Cleared again & spoke with BHS, all clear on their end too, RTS.

3538801 is a duplicate WO#.

3538801	A6-6OB-801 /Overload	GS14132	A6-6OB-801	CLOSE	ECM	7/28/22	3:04:00 PM	7/28/22	3:04:00 PM	00:00	0.00

Comments: Duplicate to WO# 3538798.

3538853	A6-6OB-801 motor overload	GS14132	A6-6OB-801	CLOSE	ECM	7/29/22	4:06:00 AM	7/29/22	4:09:00 AM	00:03	0.00

Comments: Ecall : Overload, Went to asset reset overload back in service

3539246	A6-6OB-801- multiple circuit	GS14132	A6-6OB-801	CLOSE	ECM	8/1/22	5:15:00 PM	8/1/22	5:22:00 PM	00:07	0.00

Comments: arrived at the asset, reset the circuit breaker and fault, RTS
arrived at the asset, reset the circuit breaker and fault, RTS

3539249	A6-6OB-801- circuit breaker trip	GS14132	A6-6OB-801	CLOSE	ECM	8/1/22	5:51:00 PM	8/1/22	6:13:00 PM	00:32	0.00

Comments: tried resetting bucket, ESTOP, reset panel, cleared jam on previous line, adjusted V-belt,RTS
inspected line, tried resetting bucket, ESTOP, reset panel, cleared jam on previous line, made some adjustments to V-belt, got line running,

3572747	A6-6OB-801 - Motor Overload	GS14132	A6-6OB-801	CLOSE	ECM	9/12/22	10:24:00 AM	9/12/22	10:38:00 AM	00:14	0.00

Comments: circuit break tripped, turned contactor switch off and on, reset overload, started, RTS
Checked the panel and found out the circuit break was tripped. I turned the contact switch off completely and back on, reset the overload.

3572770	A6-6OB-801/Overload	GS14132	A6-6OB-801	CLOSE	ECM	9/12/22	1:08:00 PM	9/12/22	1:29:00 PM	00:21	0.00

Comments: 1reset, E-stop, reset, flipped switch to bucket off and on, fault clear, e-stop, reset, RTS
Inspected panel, there was an overload fault, circuit breaker trip. Hit contactor to try and reset. E-stopped and reset panel. Flipped switch to

3572778	A6-6OB-801 /Overload	GS14132	A6-6OB-801	CLOSE	ECM	9/12/22	2:03:00 PM	9/12/22	2:45:00 PM	00:42	0.00

Comments: found belt tension too tight, adjusted belt, tested, RTS
Went to asset, inspected asset, troubleshoot, found belt tension too tight, adjusted belt, tested, RTS

3607297	6OB-801 is receiving multiple	GS14132	A6-6OB-801	CLOSE	ECM	10/28/22	3:21:00 PM	10/28/22	3:47:00 PM	00:26	0.00

Comments: JSM is continuing to monitor the 6OB-800 line.

3393428	A2-2CS1-01 multiple bag jam	GS19580	A2-2CS1-01	CLOSE	ECM	1/21/22	1:04:00 PM	1/21/22	1:13:00 PM	00:09	0.00

Comments: Ecall : Bags getting caught at BD & CS line. Cleared jam condition & RTS
bags are put on the belt by the BD merge slowly this caused the bag to ride the side wall and catch the straps / buckles , ECT on the wall if

3376774	A2-2CS1-01-jam	GS19580	A2-2CS1-01	CLOSE	ECM	1/3/22	8:34:00 PM	1/3/22	8:52:00 PM	00:36	0.00

Comments: ECALL: Arrived @ asset, inspected, belt rolling on itself. Removed wedge. Tested, RTS.

3530714	A2-2CS1-01 - Multiple Jam	GS19580	A2-2CS1-01	CLOSE	ECM	7/16/22	6:16:00 PM	7/16/22	6:26:00 PM	00:10	0.00

Comments: Manually lowered the door to clear fault, tested , RTS.

3530552	A2-2CS1-01 multiple bag jam	GS19580	A2-2CS1-01	CLOSE	ECM	7/15/22	5:02:00 AM	7/15/22	5:05:00 AM	00:03	0.00

Comments: Reset jam CBIS.

3430789	3VS-300A has a bad Cog belt	GS14220	A6-6VS-300A	CLOSE	ECM	3/8/22	4:00:00 PM	3/8/22	4:35:00 PM	00:39	30.17

Comments: ECALL: replace cog belt, tensioned, closed sliding door, RTS
Inspected asset, cog belt was broken, went to parts to get the new cog belt, went to asset, took the old cog belt by loosening up the motor

3619789	A6-6VS-300A broken cog bel	GS14220	A6-6VS-300A	CLOSE	ECM	11/16/22	12:33:00 PM	11/16/22	1:36:00 PM	04:48	33.86

Comments: Ecall : Cog belt damage, Replaced damaged cog belt & RTS
replace cog belt test belt to make sure proper tension and rotation test line to make sure belt operated properly

3443438	ripped Lacing	GS14229	A6-6VS-500B	CLOSE	ECM	3/29/22	2:50:00 PM	3/29/22	2:55:00 PM	00:05	0.00

Comments: ECALL- lacing damaged, W/O created for tonight, RTS.

3556044	6VS-500 has VFD fault which will no	GS14229	A6-6VS-500B	CLOSE	ECM	8/30/22	8:45:00 AM	8/30/22	9:00:00 AM	00:15	0.00

Comments: loose prox and photo-eyes, made adjustment, cleared fault, RTS
inspected asset, found loose prox and photo-eyes, made adjustment, cleared fault, RTS

3556046	6VS-500B has a VFD fault which	GS14229	A6-6VS-500B	CLOSE	ECM	8/30/22	9:22:00 AM	8/30/22	3:50:00 PM	24:17	5.28

Comments: adjusted belting and hardware, height and repalce bushings on B bucket. test and RTS
inspect VS, when in operation when bags went up the VS faulted. loosen set screws and pushed VS A bucket to the right. removed hardw

3550168	A6-6VS-700B - CASCADE - NO	GS14237	A6-6VS-700B	CLOSE	ECM	8/11/22	10:33:00 PM	8/11/22	10:43:00 PM	00:10	0.00

Comments: Ecall : Photo eye, Realigned photo eye reset asset & RTS
went to asset inspected asset found photo eye not aligned, aligned photo eyes and called back into service

3555186	A6-6VS-700B - Driver Bearing	GS14237	A6-6VS-700B	CLOSE	ECM	8/20/22	4:18:00 PM	8/20/22	4:21:00 PM	00:03	0.00

Comments: Ecall : Unit making noise, Tightened loose hardware & RTS
arrived at unit found loose hardware on the bearing tightened hardware down and returned to service

3503050	A6-6VS-700B Vertical cart	GS14237	A6-6VS-700B	CLOSE	ECM	6/11/22	2:00:00 PM	6/11/22	6:15:00 PM	04:10	102.18

Comments: ECALL:lollipop bearing worn out, installed new,cycled it,monitored, RTS
got there, VS making noise, noticed lollipop bearing was worn out, so went to parts to get bearing, installed bearing line up bucket, then c

3550330	Bag jam will not reset - A6-6VS	GS14237	A6-6VS-700B	CLOSE	ECM	8/14/22	6:05:00 AM	8/14/22	6:18:00 AM	00:25	0.00

Comments: inspect photo-eye, misaligned, realigned photo-eye, tested, RTS
inspect photo-eye, misaligned, realigned photo-eye, tested, RTS

3550632	A6-6VS-700A SE reporting not	GS14237	A6-6VS-700B	CLOSE	ECM	8/16/22	5:12:00 PM	8/16/22	5:45:00 PM	00:48	0.00

Comments: cog belt caused vertical sort to fail cycle. tensioned and adjusted belt. tested, RTS

Troubleshooting the vertical sort and found out the cog belt was and caused the vertical sort to fail to cycle multiple times. I tensioned the

3555886	Loose photoeye;	GS14237	A6-6VS-700B	CLOS	ECM		8/28/22	10:00:00 AM	8/28/22	10:14:00 AM	00:14	0.00

Comments: tightened, adjusted photo-eye, turned it for testing, running

I tightened and adjusted the photo-eye, after that I turned it for testing, it was running very good, Called it back in service

3432957	A5-6OB-635 -	GS15855	A5-6OB-635	CLOS	ECM		3/12/22	7:16:00 PM	3/12/22	7:25:00 PM	00:18	0.00

Comments: Comment

Verified by Robert.

3581804	A5-6OB-635 SE	GS15855	A5-6OB-635	CLOS	ECM		9/25/22	10:20:00 AM	9/25/22	10:47:00 AM	00:40	0.00

Comments: P/E having 2 lights instead of 3 lights, adjusted P/E, tested, RTS

troubleshot asset, found out the P/E having 2 lights instead of 3 lights, adjusted photo-eye, tested, let ran for few mins, monitored, running

3581817	A5-6OB-635	GS15855	A5-6OB-635	CLOS	ECM		9/25/22	12:03:00 PM	9/25/22	12:15:00 PM	00:17	0.00

Comments: P/E extremely dirty, after cleaning them no jams reoccurred, called back in service

Arrived and inspected the asset and found the photo-eye at the asset, before it were extremely dirty, after cleaning them no jams reoccurr

3432754	A3-3ME-01-DIV	GS19597	A3-3ME-01-DIV	CLOS	ECM		3/11/22	6:03:00 AM	3/11/22	6:08:00 AM	00:10	0.00

Comments: Ecall : Fail safe, Arrived at asset issue already cleared back in service

3500558	A3-3ME-01-DIV	GS19597	A3-3ME-01-DIV	CLOS	ECM		6/4/22	7:30:00 AM	6/4/22	8:07:00 AM	01:11	0.00

Verified by JSM Jesus.

3570113	A3-3ME-01-DIV-	GS19597	A3-3ME-01-DIV	CLOS	ECM		9/2/22	7:30:00 PM	9/2/22	9:15:00 PM	06:44	524.53

Comments: Ecall : Fault, Replaced old reducer and RTS

upon inspection reducer had froze up remove reducer install new reducer inspect for any loose chain tightened up, paddle belt needed tig

3390372	A3-3ME-01-DIV	GS19597	A3-3ME-01-DIV	CLOS	ECM		1/16/22	9:06:00 AM	1/16/22	9:55:00 AM	00:49	0.00

Comments: ECALL: proxy fault, disconnect/connect proxy, cycled diverter, monitored, RTS.

Inspected asset, diverter would not cycle, checked the proxy, disconnected and connected both proxies, cycled diverter, monitored diverter,

3408959	A3-3ME-01-DIV /	GS19597	A3-3ME-01-DIV	CLOS	ECM		2/9/22	6:23:00 PM	2/9/22	7:07:00 PM	02:07	0.00

Comments: Repalced broken bolt on solenoid & bad fuse in MCP. Tested, RTS.

Got there & inspected DIV. Solenoid screw was broken. Had to pass to 3rd shift.

Inspected & found it would not cycle due to bad bolt on solenoid. MCP was opened to verify fuse status as well. Discovered a burned fuse

3413306	A3-3ME-01-DIV -	GS19597	A3-3ME-01-DIV	CLOS	ECM		2/12/22	5:23:00 PM	2/12/22	5:45:00 PM	00:22	0.00

Comments: Comment

Verified by Jesus.

3420996	A6-6BD2-01-DOOR Failed	GS19648	A6-6BD2-01-DOOR	CLOS	ECM		2/26/22	9:22:00 AM	2/26/22	9:37:00 AM	00:56	0.00

Verified by JSM Ronnie

3464609	A6-6BD2-01-DOOR - Door	GS19648	A6-6BD2-01-DOOR	CLOS	ECM		4/24/22	7:46:00 PM	4/24/22	7:56:00 PM	00:10	0.00

Comments: ECALL: resetting did not work, checked panels behind security door, pressed restart button, RTS

inspected asset, resetting did not work, checked panels behind security door, pressed the restart button, restarted the asset and called back

3480121	A6-6BD2-01-DOOR fault	GS19648	A6-6BD2-01-DOOR	CLOS	ECM		5/12/22	7:00:00 AM	5/12/22	7:15:00 AM	00:15	0.00

Comments: Door showing fault - Only closing halfway. Reset from control station & door works fine. RTS.

Door showing fault - Only closing halfway. Tech suspects door closed on bag causing fault. Reset door from control station & door works

3485066	A6-6OB-104 - Reflector Loose	GS13917	A6-6OB-104	CLOS	ECM		5/20/22	12:45:00 PM	5/20/22	1:12:00 PM	00:30	0.00

Comments: Ecall : Loose reflector, Tightened loose reflector & RTS

had to look for hardware around where reflector was couldn't find it so had to go and find hardware that would tighten the reflector up

3577225	A6-6OB-104	GS13917	A6-6OB-104	CLOS	ECM		9/15/22	6:34:00 AM	9/15/22	7:17:00 AM	01:52	0.00

Comments: Ecall : Belt keep stopping, Reset VFD cycle power off on photo eye & RTS

arrived at asset inspected and wiped clean photo eyes and reflectors began monitoring belt with incoming bags to further troubleshoot issue

3530580	A5-5CS1-09 - PDP- cous [A5	GS15875	A5-5CS1-09	CLOS	ECM		7/15/22	11:15:00 AM	7/15/22	11:34:00 AM	00:40	0.00

Comments: Ecall : Device net failure, Reset APP to clear fault & RTS

tried to clear fault at PDP-01 failure walked line found a jam that would not clear E-stop had been left engaged jam would not reset

3376557	A5-5CS1-11 belt moving slow	GS15877	A5-5CS1-11	CLOS	ECM		1/1/22	11:54:00 AM	1/1/22	12:15:00 PM	00:53	0.00

Comments: Ecall : Belt making noise, running slow, Tracked belt to center & RTS

Arrived at asset, inspected photo eyes and reflectors, identified belt off track all the way to the wall causing noise and making belt run slow,

3390193	A5-5CS1-11 not running proper	GS15877	A5-5CS1-11	CLOS	ECM		1/13/22	2:35:00 PM	1/13/22	3:38:00 PM	03:30	0.00

Comments: ECALL: belt issues, tracked belt and adjusted take up to eliminate faults and noise. RTS

observed belt behavior with bags, faults on VFD and tracked belt properly. used meter to observe amerage belt was behaving properly. sc

3416192	A5-5CS1-11 bags not merging	GS15877	A5-5CS1-11	CLOS	ECM		2/18/22	5:03:00 AM	2/18/22	5:11:00 AM	01:54	0.00

Comments: merge issue

Inspect asset,tension ok,tracking okay,issue is stopping after photo eye.photo eye can’t see bags.follow up is made to see how to solve issue

3420857	A5-5CS1-11 Merge catching	GS15877	A5-5CS1-11	CLOS	ECM		2/24/22	7:01:00 AM	2/24/22	7:10:00 AM	00:19	0.00

Comments: Ecall : Belt running slow, Adjusted tension on belt & RTS

got there check photo eye & reflector then flag photo eye belt running slow so check tension was tight so loosen belt a little belt start running

3420920	A5-5CS1-11 Merge catching	GS15877	A5-5CS1-11	CLOS	ECM		2/25/22	5:23:00 AM	2/25/22	5:54:00 AM	00:34	0.00

Comments: Ecall : Belt moving slow,Check tension & track belt test asset, asset back in service

3420923	A5-5CS1-11 multiple bags	GS15877	A5-5CS1-11	CLOS	ECM		2/25/22	7:11:00 AM	2/25/22	7:31:00 AM	00:29	0.00

Comments: Ecall : Belt running slowly, Adjusted tension on belt to fix issue & RTS

went to asset inspect adjusting roller losing belt tension tested called back in service

3420946	A5-5CS1-11 bags stacking in merge	GS15877	A5-5CS1-11	CLOSE	ECM	2/25/22	12:30:00 PM	2/25/22	1:50:00 PM	01:35	0.00

Comments: Ecall : Multiple jam, Adjusted tension to belt & RTS, Follow up needed
arrived at asset inspected photo eye and reflectors identified belt a bit loose and needed tension added tension to belt adjusted photo eye

3420995	A5-5CS1-11 bags stacks on merge	GS15877	A5-5CS1-11	CLOSE	ECM	2/26/22	9:16:00 AM	2/26/22	12:07:00 PM	02:51	0.00

confirmed with John JSM

3446421	Multiple jams at 5ML2-1 and 5CS1	GS15877	A5-5CS1-11	CLOSE	ECM	4/1/22	4:48:00 AM	4/1/22	4:58:00 AM	00:22	0.00

Comments: Ecall : Multiple jams
inspect issue found belt hardly moving loosen belt test back in service monitor other bag go through all ok

3455267	A5-5CS1-11 multiple jams	GS15877	A5-5CS1-11	CLOSE	ECM	4/7/22	12:17:00 PM	4/7/22	12:54:00 PM	00:37	0.00

Comments: Ecall : Bags hanging up on the merge,
found the main line cascaded will only run for a few seconds at a time until congestion C6MC the 5CS line stop as the main line stays

3416285	A5-5CS1-11 bags catching on comp	GS15877	A5-5CS1-11	CLOSE	ECM	2/19/22	6:00:00 AM	2/19/22	6:15:00 AM	00:18	0.00

Comments: Ecall : Bag stopped before mainline, Check & tested asset NPF & RTS
inspect asset check photo eye test asset check a few bags all ok back in service

3460569	A5-5CS1-11 - multiple jam	GS15877	A5-5CS1-11	CLOSE	ECM	4/17/22	9:00:00 AM	4/17/22	9:45:00 AM	00:45	0.00

Comments: ECALL-Loosen the take up, Flagged eye before 5CS1-11 and the merger belt started normally. RTS.
Inspected asset belt was started slow. Took the side cover to inspect it roller, tracked the belt a from the side. Belt was still moving slow.

3469344	A5-5CS1-11 not merging properl	GS15877	A5-5CS1-11	CLOSE	ECM	4/30/22	6:27:00 AM	4/30/22	7:20:00 AM	00:53	0.00

Comments: ECALL: went to inspect adjusting rollers; loosen belt tension; tested; called back in service
went to inspect adjusting rollers; loosen belt tension tested called back in service.

3393395	A5-5CS1-11 Merge catching	GS15877	A5-5CS1-11	CLOSE	ECM	1/21/22	3:47:00 AM	1/21/22	5:08:00 AM	01:21	0.00

Verified by JSM Justin.

3421170	A5-5CS1-11 - Multiple Jam	GS15877	A5-5CS1-11	CLOSE	ECM	2/28/22	12:00:00 PM	2/28/22	2:10:00 PM	04:11	0.00

Comments: ECALL: jam fault/remove bags from photo-eyes/adjust take up belt/silicone spray belt/ RTS
Inspected line. There was a jam fault. Removed bags from photo eyes and reset line. Did this repeatedly when jam fault appeared. Belt was

3460576	Multiple bag jams A5-5CS1-11	GS15877	A5-5CS1-11	CLOSE	ECM	4/18/22	10:30:00 AM	4/18/22	11:00:00 AM	00:30	0.00

Tech found a loose belt; possible a drive roller needs to be replaced. Tech said that the asset need to be open up during the overnight or

3460585	Multiple bag jams A5-5CS1-11	GS15877	A5-5CS1-11	CLOSE	ECM	4/18/22	11:40:00 AM	4/18/22	12:10:00 PM	00:30	0.00

Comments: ECALL: checked photo-eyes, made adjustment to belt, noticed drive roller, need to replace, F/U, RTS
inspect asset, checked photo-eyes, made adjustment to belt, noticed drive roller, need to be replace, made workorder, called back in service

3572425	6MD2-10 DIV is receiving multiple	GS15882	A6-6MD2-10-DIV	CLOSE	ECM	9/8/22	2:24:00 PM	9/8/22	2:45:00 PM	01:12	0.00

Comments: Ecall : HCD belt not working, Put serpentine belt back on added tension & RTS
got there inspect HCD notice serpentine belt was popped out loose tension put belt back tighten tension then test HCD monitor it while bag

3393660	A6-6OB-438-overload	GS14021	A6-6OB-438	CLOSE	ECM	1/24/22	7:01:00 PM	1/24/22	11:15:00 PM	04:14	1,468.03

Comments: ECALL: Overload, cleared, motor not running, replaced motor and clutch, up and running
asset had a overload, I went to clear the overload but also seen that the motor was not running, so I replaced the motor and clutch, new

3408619	A6-6OB-438-love joy needs to be	GS14021	A6-6OB-438	CLOSE	ECM	2/4/22	5:30:00 PM	2/4/22	6:05:00 PM	01:10	0.00

Comments: Ecall : Motor noise/ belr not running,Replaced missing love joy & RTS
arrived to asset JSM John already on scene & discovered spider between clutch & reducer was not on & top love joy had no set screw I

3408672	A6-6OB-438 shaft spacer fowl	GS14021	A6-6OB-438	CLOSE	ECM	2/5/22	10:23:00 AM	2/5/22	11:36:00 AM	03:15	24.29

Verified by JSM Bag 1 Jamie

3508166	Security door wont close	GS19301	AS-4-IB1-10-SD	CLOSE	ECM	6/17/22	11:26:00 PM	6/17/22	11:32:00 PM	00:06	0.00

Comments: went to asset, reset door fault, RTS
went to asset, reset door fault, RTS

3555898	AS4-IB1 JAMMED	GS19301	AS-4-IB1-10-SD	CLOSE	ECM	8/28/22	12:43:00 PM	8/28/22	1:48:00 PM	02:34	0.00

Comments: asset given wrong by AOC, arrived at asset, checked door, reset door, fault cleared, monitored,RTS
inspect asset, got to BC line, but asset was given wrong by AOC, went to correct asset, checked door, reset door, fault cleared, monitored,

3393342	FIS AS4 BELT 4 JAM OUTSIDE	GS19303	AS-4-IB4-01	CLOSE	ECM	1/20/22	1:36:00 PM	1/20/22	1:52:00 PM	00:16	0.00

Comments: Ecall : Door not closing, Closed door reset fault & RTS
manually shut the door from station alarm sound called off alarm tested station checked MCP and all the sections show good door opens/

3460267	FIS AS4 IB BELT 4 400967	GS19303	AS-4-IB4-01	CLOSE	ECM	4/15/22	2:30:00 PM	4/15/22	2:30:00 PM	00:00	0.00

3477710	JAM ON BELT 4	GS19303	AS-4-IB4-01	CLOSE	ECM	5/5/22	7:06:00 PM	5/5/22	7:45:00 PM	00:39	0.00

Comments: ECALL- Cleared jam at merge, cleared bags, reset door from inside, tested asset, RTS.
Bag jam from child car seat belt caught in merge. Cleared that. Cleared bags but door closed on my back. Got through, door had to be reset

3485107	Roll up door wont close Alarm	GS19303	AS-4-IB4-01	CLOSE	ECM	5/20/22	10:20:00 PM	5/20/22	10:42:00 PM	00:22	0.00

Comments: ECALL-Cleared jam at door, closes door, test asset, RTS.

3508123	AS4 FIS IB4 Jam	GS19303	AS-4-IB4-01	CLOSE	ECM	6/17/22	4:33:00 PM	6/17/22	4:34:00 PM	00:01	0.00

Comments: Ecall : Jam, Inspected asset NPF & RTS
after finishing work on IB3 at AS 4 glanced at the second call AOC had called panel showed no faults airline loading bags RTS

3550233	IB BELT 4- JAM 355023	GS19303	AS-4-IB4-01	CLOSE	ECM	8/12/22	2:51:00 PM	8/12/22	3:00:00 PM	00:16	0.00

Comments: Ecall : Jam, Closed door reset fault monitored & RTS

arrived to asset noticed door open mid used D018 key door would not close pressed open door open alarm went off pressed close door closed

3416271	AS4 Belt 4 not working	GS19303	AS-4-IB4-01	CLOSED	ECM	2/18/22	9:22:00 PM	2/18/22	9:32:00 PM	00:54	0.00

Comments: Ecall : Jam, belt not running, Jam got cleared started up asset, asset back in service

3455523	AS4 FIS BELT 4 JAM 24555%	GS19303	AS-4-IB4-01	CLOSED	ECM	4/9/22	3:11:00 PM	4/9/22	3:40:00 PM	00:29	0.00

Comments: ECALL:bag jam, removed bag jam and clear jam fault, tested,RTS

arrived at asset, inspected and identified bag jam, removed bag jam and clear jam fault, tested asset, back in service

3460263	BELT # 2 IS NOT WORKING	GS19303	AS-4-IB4-01	CLOSED	ECM	4/15/22	2:31:00 PM	4/15/22	2:52:00 PM	00:21	0.00

Comments: ECALL: not running, start line up and monitor it while running, stop line RTS

3485190	AS4 customs inbound belt 4	GS19303	AS-4-IB4-01	CLOSED	ECM	5/21/22	6:30:00 PM	5/21/22	7:00:00 PM	00:30	0.00

Comments: airside under lightening alert, lifted 18:30, cleared door fault, tested,RTS

when call first come airside was under a lightening alert, I notified AOC that I could not go to airside during that time, asked for then notify

3503081	AS4 FIS IB 4	GS19303	AS-4-IB4-01	CLOSED	ECM	6/11/22	10:14:00 PM	6/11/22	10:15:00 PM	00:01	0.00

Comments: ECALL: Cancel ECALL per BHS

3513271	AS4 Belt 4 Door will not close	GS19303	AS-4-IB4-01	CLOSED	ECM	6/23/22	9:33:00 PM	6/23/22	9:50:00 PM	00:17	0.00

Comments: cycled door controls and closed properly. tested door operation 3 time. door operating properly. RTS

Arrived at asset. found that door did not close fully. I cycled door controls and closed properly. I tested door operation 3 time. door operating

3572524	AS4 FIS IB1	GS19303	AS-4-IB4-01	CLOSED	ECM	9/9/22	11:45:00 PM	9/10/22	12:10:00 AM	00:25	0.00

Comments: arrive at asset, display shows disconnect, reset and tested. RTS

3617438	Airside 4 FIS Belt 4 jam disconnect	GS19303	AS-4-IB4-01	CLOSED	ECM	11/7/22	4:17:00 PM	11/7/22	4:45:00 PM	00:28	0.00

Comments: arrived at asset, tested, RTS

3464594	Inbound Belt 4 jam	GS19304	AS-4-IB4-02	CLOSED	ECM	4/24/22	4:52:00 PM	4/24/22	4:58:00 PM	00:24	0.00

Comments: ECALL:jam was already cleared and the lane was running, checked the asset again, it was ok, RTS

when I got there, jam was already cleared and the lane was running, checked the asset again, it was ok, I called it back in service

3503052	AS4 FIS IB4 issue	GS19311	AS-4-IB4-08	CLOSED	ECM	6/11/22	4:43:00 PM	6/11/22	4:53:00 PM	00:20	0.00

Comments: ECALL: jam at IB4-08, inspected, no issued, restart asset ran, RTS, monitored

Arrived at asset, look at graphics, displayed jam at IB4-08, went to asset, looked at conveyor, no issues, jam light flashing, looked at photo-

3480230	Belt 4, as-4 jam	GS19312	AS-4-IB4-09	CLOSED	ECM	5/13/22	2:35:00 PM	5/13/22	2:58:00 PM	00:31	0.00

Comments: ECALL:went to asset, clear line, reset asset, tested, called back in service

went to asset, clear line, reset asset, tested, called back in service

3430759	AS4-IB4 NOT MOVING	GS19313	AS-4-IB4-10	CLOSED	ECM	3/8/22	12:13:00 PM	3/8/22	12:35:00 PM	00:32	0.00

Comments: Ecall : E-stop activated, Cleared E-stop reset asset & RTS

I released the e-stop and reset it after resetting it the asset started to run I was watching it for a few minutes it was ok I called it back in

3433346	AS-4-IB4-10-DOOR / Door	GS19314	AS-4-IB4-10-DOOR	CLOSED	ECM	3/16/22	6:52:00 PM	3/16/22	7:05:00 PM	00:13	0.00

Comments: ECALL: reset fault and call back in service.

3390727	AS4 customs roll up door belt 4	GS19314	AS-4-IB4-10-DOOR	CLOSED	ECM	1/19/22	6:46:00 PM	1/19/22	7:27:00 PM	00:41	0.00

Comments: ECALL: Went inside to -10 door & manually cycled. Reset. RTS

Our carts kept dying on my way down to airside. Once arrived, went inside to section 10 door. Manually cycled. Reset, RTS.

3421410	AS-4-IB4-10-DOOR /Door	GS19314	AS-4-IB4-10-DOOR	CLOSED	ECM	3/2/22	8:41:00 PM	3/3/22	8:30:00 AM	19:44	2,354.98

Comments: ECALL: reset door, tested, RTS

3464673	AS4 FIS IB4	GS19314	AS-4-IB4-10-DOOR	CLOSED	ECM	4/25/22	4:24:00 PM	4/25/22	5:00:00 PM	00:36	0.00

Comments: ECALL: failed to closed, manually close door, reset the fault, started the door back on service

Checked the door, saw it was failed to closed, manually close door, reset the fault, started the door back on service

3477867	FIS AS4 ALARMING	GS19314	AS-4-IB4-10-DOOR	CLOSED	ECM	5/7/22	6:51:00 PM	5/7/22	7:25:00 PM	00:54	0.00

Comments: ECALL: fault door, bag stuck at door, pulled bag, reset door, tested, RTS

arrived at asset, located fault door, bag stuck at door, pulled bag, reset door, tested asset, asset back in service

3525847	AS4 customs belt 4 jam	GS19314	AS-4-IB4-10-DOOR	CLOSED	ECM	7/11/22	5:04:00 PM	7/11/22	5:24:00 PM	00:52	0.00

Comments: Check photo-eyes at door, reset door reset e-stop at panel, fault cleared, CBIS.

Inspected asset, check photo-eyes at door, reset door reset e-stop at panel, fault cleared, CBIS.

3376826	6OB-462 is losing bags	GS14044	A6-6OB-462	CLOSED	ECM	1/4/22	11:56:00 AM	1/4/22	12:05:00 PM	00:09	0.00

Comments: ECALL: inspected asset, cleared and adjust photo eyes and inspect encoders/ belt speed. RTS

could not start this ECM until finished with SR 6825

3385391	A6-6OB-462 - Multiple Jam	GS14044	A6-6OB-462	CLOSED	ECM	1/9/22	12:03:00 PM	1/9/22	12:27:00 PM	00:24	0.00

Comments: Comment

Verified by Roy.

3385256	A6-6OB-462 - Multiple Jam	GS14044	A6-6OB-462	CLOSED	ECM	1/7/22	4:42:00 PM	1/7/22	5:04:00 PM	01:05	0.00

Comments: Comment

Verified by Jaime.

3390516	A6-6OB-462 excessive missing	GS14044	A6-6OB-462	CLOSED	ECM	1/17/22	6:03:00 PM	1/17/22	6:18:00 PM	00:15	0.00

Comments: ECALL: jam on asset, photo eye cable loose, adjusted cable & hardware, RTS.

Inspected asset, multiple jams on asset, cable from photo eye was loose, adjusted cable and hardware, called back in service.

3443524	A6-6OB-462 multiple missing	GS14044	A6-6OB-462	CLOSED	ECM	3/30/22	10:00:00 AM	3/30/22	10:16:00 AM	00:30	0.00

Comments: Ecall : Multiple jam, Jam caused by high volume of bag flow, RTS

got there inspect asset check photo eye & reflectors everything look ok but there was high volume of bags mostly was causing the jam was

3443527	A6-6OB-462 missing bag jams	GS14044	A6-6OB-462	CLOSE	ECM	3/30/22	10:31:00 AM	3/30/22	10:40:00 AM	00:09	0.00
	Comments: ECALL-Cleared jams due to golf bags, jams were for a long time, reported to Superv., monitor, RTS.										
	There were multiple jams. Inspected asset. Check Photo-eye and reflectors, golf bags was causing the jams, and flagging for a long time.										
3443556	A6-6OB-462 /Multiple jams	GS14044	A6-6OB-462	CLOSE	ECM	3/30/22	5:37:00 PM	3/30/22	5:50:00 PM	00:13	0.00
	Comments: ECALL-Observed bags running, did not see jam, RTS.										
3446301	6OB-462 is receiving multiple	GS14044	A6-6OB-462	CLOSE	ECM	3/31/22	6:07:00 AM	3/31/22	6:30:00 AM	00:23	0.00
	Comments: ECALL: inspection, cascade from TSA room. bags coming down in double due to jams in system.										
3460340	A6-6OB-462 multiple missing	GS14044	A6-6OB-462	CLOSE	ECM	4/16/22	6:21:00 AM	4/16/22	6:31:00 AM	00:10	0.00
	Comments: Ecall : Multiple jams, Inspected asset NPF & RTS										
	inspected photo eye all ok cascade in TSA search room bag cause jam to go on no issue found										
3398668	Multiple bag jams A6-6OB-462	GS14044	A6-6OB-462	CLOSE	ECM	1/31/22	11:30:00 AM	1/31/22	11:40:00 AM	00:10	0.00
	Comments: ECALL:checked photo-eyes, noticed oversize bag getting jam at the asset,removed bag, cleared jam,RTS										
	Inspect asset, checked photo-eyes, noticed oversize bag getting jam at the asset, removed bag, cleared jam, called back in service										
3398677	A6-6OB-462 - ROLLER AND	GS14044	A6-6OB-462	CLOSE	ECM	1/31/22	12:59:00 PM	1/31/22	1:25:00 PM	00:26	0.00
	Comments: ECALL:inspect asset, made adjustment to bearing and cleared, called back in service										
	inspect asset, made adjustment to bearing and cleared, called back in service										
3416656	A6-6OB-462 multiple jams	GS14044	A6-6OB-462	CLOSE	ECM	2/23/22	6:04:00 AM	2/23/22	6:25:00 AM	00:21	0.00
	Comments: ECALL:Asset assessed, asset reset, tested, returned to service										
	Asset assessed, asset reset, tested, returned to service										
3433038	A6-6OB-462 - Multiple Missing	GS14044	A6-6OB-462	CLOSE	ECM	3/13/22	6:35:00 PM	3/13/22	6:45:00 PM	00:10	0.00
	Comments: Comment										
	Verified by Jaime.										
3438014	A6-6OB-462 - Multiple Missing	GS14044	A6-6OB-462	CLOSE	ECM	3/20/22	4:50:00 PM	3/20/22	5:25:00 PM	00:35	0.00
	Comments: Comment										
	Verified by Roy.										
3477650	A6-6OB-510 making loud noise	GS14064	A6-6OB-510	CLOSE	ECM	5/5/22	7:28:00 AM	5/5/22	7:55:00 AM	00:54	0.00
	Comments: ECALL- Vbelt was rubbing against the pulley. Adjusted the Vbelt and then tested asset, RTS.										
	We arrived at the scene and inspected the asset, identified the Vbelt was rubbing against the pulley. Adjusted the Vbelt and then tested										
3398448	A6-6OB-700-DIV MULTIPLE JAMS	GS14110	A6-6OB-700-DIV	CLOSE	ECM	1/29/22	4:43:00 AM	1/29/22	5:11:00 AM	02:18	0.00
	Comments: ECALL: cleared photo eyes of debris, cycled. test with bags and RTS										
3398465	A6-6OB-700-DIV multiple jams	GS14110	A6-6OB-700-DIV	CLOSE	ECM	1/29/22	9:02:00 AM	1/29/22	10:48:00 AM	02:33	0.00
	confirmed with Anthony JSM										
3398493	A6-6OB-700-DIV multiple jams	GS14110	A6-6OB-700-DIV	CLOSE	ECM	1/29/22	3:22:00 PM	1/29/22	3:44:00 PM	00:28	0.00
	Comments: ECALL:arrived and found proximity sensor needed adjustment (not aligned), adjusted, tested, RTS										
	arrived and found proximity sensor needed adjustment (not aligned), adjusted, tested, RTS										
3398541	A6-6OB-700-DIV	GS14110	A6-6OB-700-DIV	CLOSE	ECM	1/30/22	4:10:00 AM	1/30/22	4:47:00 AM	01:14	0.00
	Comments: ECALL: Proximity sensor dirty, removed, cleaned lenses,reinstalled,adjust,tested,tightened,RTS										
	arrived at asset, began to inspect, found proximity sensor was dirty and needed to be readjusted, removed sensor, cleaned lenses then b										
3393525	A6-6OB-700-DIV JAM	GS14110	A6-6OB-700-DIV	CLOSE	ECM	1/23/22	4:41:00 AM	1/23/22	4:51:00 AM	00:10	0.00
	Comments: ECALL:went to asset, cleared debris from photo-eye then waited for bags to process, RTS										
	went to asset, cleared debris from photo-eye then waited for bags to process then called back in service										
3420892	Gate 13-PCA not working	GS14246	PCA-13	CLOSE	ECM	2/24/22	3:59:00 PM	2/24/22	5:01:00 PM	01:02	0.00
	Comments: Ecall : Unit not working, Turned unit back on & RTS										
	Unit was off upon arrival. The unit was turned on and had a discharge temperature of 30. The middle of the hose was 40 and on aircraft										
3502906	Gate 13 AC start super bee	GS14246	PCA-13	CLOSE	ECM	6/10/22	9:28:00 AM	6/10/22	10:03:00 AM	00:35	0.00
	Comments: Ecall : Low pressure, Adjusted amperage under pressure & RTS										
	We went to the unit was throwing a lot of pressure at the end to the aircraft. The amperage to high. Adjusted the amperage under pressur e										
3534137	GATE-13 HOSE MAY HAVE A	GS14246	PCA-13	CLOSE	ECM	7/22/22	2:09:00 PM	7/22/22	2:41:00 PM	00:32	201.22
	Comments: hole in a hose										
	Found defective hose adapter, replace for a new one,unit back in service										
3413772	PCA-13 HOSE IS BROKEN	GS14246	PCA-13	CLOSE	ECM	2/16/22	1:18:00 PM	2/16/22	1:48:00 PM	00:24	284.60
	Comments: Located broken 10ft hose, replaced with new from the parts room, Hose repaired.										
	I arrived at the gate and located the broken hose. It was the 10ft hose close to the tapered hose. I went to parts and met with another JRS										
3437802	Gate 13 PCA HOSE	GS14246	PCA-13	CLOSE	ECM	3/18/22	12:55:00 PM	3/18/22	1:03:00 PM	00:08	535.00
	Comments: Hose coupling. We saw damage to the milonand a hole in the taper adapter										
	We saw the damaged milo and worn down taper so we went to parts to get a new milo and a taper adapter. We returned to the gate and										
3442912	13 blowing hot	GS14246	PCA-13	CLOSE	ECM	3/24/22	2:23:00 PM	3/24/22	4:07:00 PM	01:44	12.81
	Comments: replace contactor, Unit was started again and the unit started to blow cool and have a discharge 40*										
3455581	Gate 13 the pca is blowing ho	GS14246	PCA-13	CLOSE	ECM	4/10/22	10:22:00 AM	4/10/22	11:36:00 AM	02:36	281.35
	Comments: Blowing warm										
	Arrived at gate and found unit blowing warm, discharging 50 degrees. Inspected unit and found stage #1 compressor not starting. Checked										
3455598	PCA 13 not turning on	GS14246	PCA-13	CLOSE	ECM	4/10/22	3:50:00 PM	4/10/22	4:31:00 PM	00:41	0.00

Comments: ECALL: unit not turning on, reset main breaker,turned on, RTS

Upon arrival, unit was off. When the run button on the operator station was pressed; the unit did not turn on. The main breaker was reset a

3469381	PCA-13 BLOWING HOT	GS14246	PCA-13	CLOS E	CM	4/30/22	1:32:00 PM	4/30/22	1:59:00 PM	00:26	0.00

Comments: Blowing Hot

We went to the unit I found the stage#1 have leaks The unit is running with one Compressor stage#2 the discharge temp 55 in the unit.

3485053	Gate 13 the pca hose is broken	GS14246	PCA-13	CLOS E	CM	5/20/22	10:40:00 AM	5/20/22	11:09:00 AM	00:57	300.28

Comments: broken hose, that hose was worn for the long time was in the floor

Went to the gate and found a broken 20 foot hose. Pick it up at parts room and come back to replaced it.

3485374	Gate 13-PCA blowing hot air	GS14246	PCA-13	CLOS E	CM	5/23/22	2:49:00 PM	5/23/22	4:43:00 PM	01:30	0.00

Comments: stage 1 had no refrigerant and a tripped breaker (3) Portable #2 was brought over to cool aircrafts

3500775	Gate 13-PCA issue	GS14246	PCA-13	CLOS E	CM	6/5/22	2:38:00 PM	6/5/22	3:07:00 PM	00:29	0.00

Comments: on and connected. discharge temperature 43. There were no tripped breakers and connections were well

3507983	Gate 13 PCA blowing ho	GS14246	PCA-13	CLOS E	CM	6/16/22	11:16:00 AM	6/16/22	11:40:00 AM	00:48	0.00

Comments: pca was blowing 37 degrees, 59.4 at plane due to length of hose. monitored, RTS

PCA was blowing 37 degrees which is very very good for the ambient temperature And the condition of the unit it was getting to the plane

3538763	The PCA on gate 13 is running	GS14246	PCA-13	CLOS E	CM	7/28/22	12:01:00 PM	7/28/22	12:45:00 PM	00:44	0.00

Comments: Blowing warm

Upon arrival found unit off and no aircraft. Checked unit discharge was 48 degrees. Unit was partially frozen. Defrosted unit. Connected

3539005	Gate 13 PCA HOT	GS14246	PCA-13	CLOS E	CM	7/30/22	2:44:00 PM	7/30/22	3:26:00 PM	01:11	0.00

Comments: blowing hot

Arrived at the gate checked all electrical components, discharge was 51, needs a follow up.

3550393	PORT. PCA 13-TURNS OFF	GS14246	PCA-13	CLOS E	CM	8/14/22	12:30:00 PM	8/14/22	12:57:00 PM	00:49	0.00

Comments: ECU generator issues

Upon arrival found portable PCA off attached to aircraft. Portable has ECU communication issues. ECU looses communication to the point of

3570090	pca on gate 13 not working	GS14246	PCA-13	CLOS E	CM	9/2/22	3:46:00 PM	9/2/22	3:56:00 PM	00:10	0.00

Comments: No issues, turned on/off unit, will follow up w/ a corrective, (pressure blowing.)

Upon arrival unit was on and blowing. Turned off unit and turned back on with no issues. Spoke to ramp worker and they informed me that it

3570350	PCA-13 NOT WORKING	GS14246	PCA-13	CLOS E	CM	9/5/22	10:08:00 AM	9/5/22	10:55:00 AM	01:33	0.00

Comments: Blowing to PBB

Upon arrival found unit off. Started and tested unit. Unit was discharging for bridge. Actuator was stock open. Corrected actuator. Check for

3570378	Gate 13 PCA HOT	GS14246	PCA-13	CLOS E	CM	9/5/22	2:47:00 PM	9/5/22	3:57:00 PM	01:10	21.54

Comments: ecall 13

Found stage 2 was found with low Freon. Filled stage 2 and washed coils and cleaned filters. Unit blowing 42 degrees out stage 3 full of

3570449	Gate 13 the pca no cooling the	GS14246	PCA-13	CLOS E	CM	9/6/22	10:19:00 AM	9/6/22	10:32:00 AM	00:40	0.00

Comments: Silver request PBB mode be permanently disconnected.

We disconnected the PBB actuator so that it will always blow to the aircraft. The airline requested this as they say they never use the PBB

3572945	Hole in the PCA hose on gate 13	GS14246	PCA-13	CLOS E	CM	9/15/22	9:47:00 AM	9/15/22	10:05:00 AM	00:36	376.00

Comments: replaced broken hose with new.

Tech arrived and located the broken hose and replaced with new supplied by the parts room.

3550304	Gate 13 PCA HOT	GS14246	PCA-13	CLOS E	CM	8/13/22	2:36:00 PM	8/13/22	4:10:00 PM	01:34	0.00

Comments: blowing hot

Arrived at the gate, 2 compressors were working, discharge 57.8 at the plane 75.3 Checked for ways to activate compressor 3 ,but it was

3607370	PCA-13 BROKEN HOSE	GS14246	PCA-13	CLOS E	CM	10/29/22	11:28:00 AM	10/29/22	12:03:00 PM	00:35	336.63

Comments: BAD HOSE-we went to the unit found hose broken we went to parts room check one out and change

3619474	PCA-13 HOLE ON HOSE	GS14246	PCA-13	CLOS E	CM	11/13/22	10:15:00 AM	11/13/22	10:45:00 AM	01:00	0.00

Comments: hose loose, not broken, replace now screws, tested PCA, blowing 41.2 F, working good, no leaks

went to PCA, found hose loose, not broken, replace now screws, tested PCA, blowing 41.2 F, working good, no leaks

3480412	PCA-101 HOT AIR	GS11150	PCA-101	CLOS E	CM	5/15/22	12:30:00 PM	5/15/22	12:46:00 PM	00:30	0.00

Comments: Blowing warm

Upon arrival found unit off and aircraft ready to departure. Started and ran unit on normal operation. Unit discharge 40 degrees. No issues

3464585	PCA 101 hose head coming	GS11150	PCA-101	CLOS E	CM	4/24/22	3:04:00 PM	4/24/22	3:38:00 PM	00:34	0.00

Comments: air hose found damaged and disconnected. Air hose needed to be screwed,reattached.fixed

air hose was found damaged and disconnected. Air hose needed to be screwed and reattached. Air hose is now fixed.

3480499	Gate 101-PCA not working	GS11150	PCA-101	CLOS E	CM	5/16/22	2:39:00 PM	5/16/22	3:22:00 PM	01:24	0.00

Comments: unit not working

Upon arrival; unit was off and connected. When the on button was pressed, the unit did not turn on. The electrical panel was opened and the

3416501	Gate 105-PCA blowing hot air	GS11162	PCA-105 (RECOM)	CLOS E	CM	2/21/22	2:26:00 PM	2/21/22	2:45:00 PM	00:38	0.00

Comments: blowing hot

Unit was off upon arrival. Unit was started and had a discharge temperature of 40 and aircraft temperature of 46. Unit is running well.

3548214	3548214 - PCA 105 Blowing Ho	GS11162	PCA-105 (RECOM)	CLOS E	CM	8/8/22	12:16:00 PM	8/8/22	12:52:00 PM	01:12	0.00

Comments: blowing hot

I arrived at the unit and there was no plane I turned on the pca and checked the temperature and it was47 degrees

3577227	Gate 105 noise coming from pca	GS11162	PCA-105 (RECOM)	CLOS E	CM	9/15/22	7:24:00 AM	9/15/22	8:21:00 AM	00:57	0.00

Comments: noise from the pca

Arrived at the gate and started the unit looking for the noise issue and after the equipment gets to the high speed, we noticed the noise

3581919	The PCA on gate 105 will not start	GS11162	PCA-105 (RECOM)	CLOS E	ECM	9/26/22	6:22:00 AM	9/26/22	7:22:00 AM	02:00	0.00
	Comments: found tripped breaker, reset then tested and no further issues. RTS										
3616967	Gate 105 the pca is not turning on	GS11162	PCA-105 (RECOM)	CLOS E	ECM	11/3/22	6:50:00 AM	11/3/22	7:32:00 AM	02:04	0.00
	Comments: User error (Emergency Stop Engaged)										
	Upon arrival found unit attached to aircraft however unit was off. After inspection found no power at the operation box. Found emergency										
3398855	PCA 110 hose broken Portion of	GS11163	PCA-110	CLOS E	ECM	2/2/22	6:00:00 PM	2/2/22	6:15:00 PM	00:21	0.00
	Comments: Ecall : Broken air hose, Hose is not GOAA property airline responsible for replacement, RTS										
	This hose was reported 2/1/22 with AOC and explained that the section were The hose shows defective is southwest the one that take care										
3460135	Gate 110 PCA inside the JP is	GS11163	PCA-110	CLOS E	ECM	4/14/22	12:00:00 PM	4/14/22	12:10:00 PM	00:20	0.00
	Comments: PCA PBB mode is not an ECM scenario as it does not affect aircraft movement nor cause a delay.										
	PCA PBB mode is not an ECM scenario as it does not affect aircraft movement nor cause a delay.										
3477644	Gate 110 PCA is not working	GS11163	PCA-110	CLOS E	ECM	5/5/22	6:32:00 AM	5/5/22	7:20:00 AM	01:09	0.00
	Comments: No issue found. Even at a 94 degrees ambient 40 discharge will cool the aircraft.										
	No issue found. Even at a 94 degrees ambient 40 discharge will cool the aircraft.										
3500355	Gate 110 pca is blowing he	GS11163	PCA-110	CLOS E	ECM	6/2/22	10:35:00 AM	6/2/22	7:01:00 PM	05:15	0.00
	Comments: disch Temp 39 , Ambient 83										
	Temp At Unit - 39 degrees Temp At Plane 44 degrees Ambient Temp - 83 degrees Kinks - N/A										
3534032	PCA on gate 110 is blowing warm	GS11163	PCA-110	CLOS E	ECM	7/21/22	8:44:00 AM	7/21/22	9:32:00 AM	01:36	0.00
	Comments: blowing hot										
	I arrived and the unit was at 70 degrees I kept running it and it went down to 55 degrees the Glycol is 34 degrees but it doesn't seem to have										
3430591	PCA-110 clamp has come off	GS11163	PCA-110	CLOS E	ECM	3/6/22	4:03:00 PM	3/6/22	4:58:00 PM	00:55	0.00
	Comments: Air Hose										
	Upon arrival; clamp and air hose was detached from the unit. Clamp and air hose needed to be refitted and attached correctly with a drill. Unit										
3446771	3446771 - PCA 110 hose has bol	GS11163	PCA-110	CLOS E	ECM	4/5/22	9:11:00 AM	4/5/22	9:36:00 AM	00:41	0.00
	Comments: ECALL: spiral hose completely ripped. Talked to Southwest, offered to replace if they had one										
3460116	Gate 110 AC is not working inside	GS11163	PCA-110	CLOS E	ECM	4/14/22	9:32:00 AM	4/14/22	10:11:00 AM	00:39	0.00
	Comments: not blowing to the bridge, actuator spinning at the rod, actuator lose, put in place and hand tide										
	Put actuator in place and hand tide, tested and working properly										
3477933	Gate 110 PCA is blowing he	GS11163	PCA-110	CLOS E	ECM	5/8/22	10:38:00 AM	5/8/22	11:12:00 AM	00:49	0.00
	Comments: Blowing warm										
	Arrived at unit and found no aircraft. Started unit and checked on its normal operation. Checked glycol inlet 38 degrees, outlet 59. Unit										
3480404	PCA-110 HOT AIR	GS11163	PCA-110	CLOS E	ECM	5/15/22	10:55:00 AM	5/15/22	11:32:00 AM	00:37	0.00
	Comments: Blowing warm										
	Upon arrival, found unit off and no aircraft on site. Checked unit and discharge was 55 degrees. Glycol inlet 37 Glycol 58. Blower amps 31.										
3398767	PCA 110 hole in hose	GS11163	PCA-110	CLOS E	ECM	2/1/22	3:53:00 PM	2/1/22	4:17:00 PM	00:24	0.00
	Comments: ECALL:Found defective spiral air hose that belongs to southwest, report to ramp personnel and AOC.										
3500826	PCA gate 110 not turning on	GS11163	PCA-110	CLOS E	ECM	6/6/22	7:24:00 AM	6/6/22	8:01:00 AM	01:14	0.00
	Comments: Inop										
	upon arrival unit didn't turn on. Opened electrical cabinet, checked all components and found contactor loose. Reconnected contactor, rec										
3503466	Gate 110 the pca is blowing he	GS11163	PCA-110	CLOS E	ECM	6/15/22	9:03:00 AM	6/15/22	10:00:00 AM	00:57	0.00
	Comments: Ecall : Blowing hot, Adjusted blower motor Amps & RTS										
	Arrived the gate and found PCA off and aircraft just about to leave. Waited for aircraft to leave. First I took the temp of Glycol inlet temp										
3508630	PCA-110 NOT WORKING	GS11163	PCA-110	CLOS E	ECM	6/21/22	1:46:00 PM	6/21/22	1:55:00 PM	00:09	0.00
	Comments: No issue found. spoke to pilot and ground crew they never called it as a problem										
	I was having lunch on AS-2 when the AOC radio call came out. I responded to the call within minutes. When I arrived the aircraft was hoo										
3525571	Gate 110 pca is blowing he	GS11163	PCA-110	CLOS E	ECM	7/9/22	6:25:00 AM	7/9/22	6:58:00 AM	00:33	0.00
	Comments: check the Glycol										
	We went to the unit blowing hot and check the Glycol to high temperature.check Blue valve is working I call AOC to report the problem.Ca										
3534519	The PCA on gate 110 is running	GS11163	PCA-110	CLOS E	ECM	7/26/22	12:10:00 PM	7/26/22	1:07:00 PM	00:57	0.00
	Comments: Blowing warm										
	Upon arrival found unit discharging 51 degrees. After inspection found unit to be partially frozen. Checked blower amps. Amps were too low at										
3548285	Gate 110 pca is blowing he	GS11163	PCA-110	CLOS E	ECM	8/9/22	5:46:00 AM	8/9/22	6:19:00 AM	01:06	0.00
	Comments: unit frozen so t began defrost. It is the end of 3rd shift so 1st shift will open the glycol valves										
	arrived at the gate and checked temps opened the unit and found the unit frozen so t began defrost. It is the end of 3rd shift so 1st shift will										
3570338	3570338 - PCA 110 Blowing Ho	GS11163	PCA-110	CLOS E	ECM	9/5/22	6:00:00 AM	9/5/22	7:41:00 AM	03:23	0.00
	Comments: blowing hot										
	Arrived at pca unit blowing 72F open panel check all volts blower everything was fine check glycol actuator was stuck re adjust and now we										
3581456	The PCA is running warm on	GS11163	PCA-110	CLOS E	ECM	9/22/22	10:24:00 AM	9/22/22	11:22:00 AM	00:58	0.00
	Comments: blowing hot										
	Arrived at pca found unit blowing 58 degrees. Checked glycol inlet at 37 degrees, outlet at 70 degrees. After a further inspection found coil										
3617406	Gate 110 PCA blowing he	GS11163	PCA-110	CLOS E	ECM	11/7/22	10:10:00 AM	11/7/22	10:27:00 AM	00:33	0.00
	Comments: blowing hot										
	Arrived at pca check temperature was blowing 60F and found coil was frozen we defrost the unit then open glycol valve test pca blowing 50F										
3572953	Ripped belt; A6-6CS-201	GS13879	A6-6CS-203	CLOS E	ECM	9/14/22	12:30:00 PM	9/14/22	1:59:00 PM	06:00	1,235.64

Comments: Ecall : Belt ripped, Replaced ripped belting & RTS

during a walkthrough it was noticed that the belt bead was torn off the belt LOTO asset one prior & after removed sideguard & upper & lower

3490347	A6-6OB-114	GS13927	A6-6OB-114	CLOSE	ECM	5/30/22	3:43:00 AM	5/30/22	5:15:00 AM	03:02	1,220.00

Comments: ECALL: LOTO asset, removed old belt, cleared rollers, belt replaced, tested, back in service

LOTO asset, removed old belt, cleared rollers, belt replaced, tested, back in service

3464824	A6-6OB-315 SE	GS13973	A6-6OB-315	CLOSE	ECM	4/27/22	11:55:00 AM	4/27/22	1:15:00 PM	01:20	1,235.41

Comments: ECALL-R/R old belt with new one, remove/replace cladding, made adj., test belt, RTS.

Inspected asset, check belt, notice belt rip, remove cladding, remove belt, check guide wheel replace one bad wheel, put on new belt, made

3446922	A/S 4 IB 4 door	GS19305	AS-4-IB4-02-DOOR	CLOSE	ECM	4/6/22	4:05:00 PM	4/6/22	4:30:00 PM	00:25	0.00

Comments: Ecall : Door fault, Adjusted limits reset fault & RTS

arrived & assessed door had come up halfway manually reset adjusted limits observed flight observed bags moving correctly & door operating

3480171	AS4 FIS Inbound	GS19305	AS-4-IB4-02-DOOR	CLOSE	ECM	5/12/22	4:23:00 PM	5/12/22	4:40:00 PM	00:17	0.00

Comments: ECALL: checked panel and showed jam on section 10. reset jam and doors. cleared and RTS

showing jam on section 10, cleared bags from under doors and manually lowered the door and cleared fault. once clear test and RTS

3550163	AS4 FIS Inbound	GS19305	AS-4-IB4-02-DOOR	CLOSE	ECM	8/11/22	6:38:00 PM	8/11/22	7:14:00 PM	01:34	0.00

Comments: Ecall : Door fault, Cleared door fault reset asset and RTS

reset door on the inside by the bag clear tested back in service

3413510	AS4 FIS IB4	GS19305	AS-4-IB4-02-DOOR	CLOSE	ECM	2/14/22	12:17:00 PM	2/14/22	12:20:00 PM	00:03	0.00

Comments: ECALL: spoke with agent, jam cleared before i arrived, cleaned photoeyes & reflectors,inspected,RTS

Inspected asset, spoke with agent. the jam was cleared before I arrived. cleaned asset(photo-eyes) and reflectors. did full inspection, called

3503307	AS-4-IB4-02-DOOR	GS19305	AS-4-IB4-02-DOOR	CLOSE	ECM	5/13/22	9:53:00 PM	5/13/22	10:01:00 PM	00:08	0.00

Comments: Door fault was reset before I got there. Inspected, RTS

Door fault was reset before I got there. Inspected and called back in service

3548254	A/S 4 IB 4 door	GS19305	AS-4-IB4-02-DOOR	CLOSE	ECM	8/8/22	8:03:00 PM	8/8/22	8:19:00 PM	00:16	0.00

Comments: went airside, cleared door jam on asset 2, manually cycled door, reset, tested, RTS

went airside, cleared door jam on asset 2, manually cycled door, reset, tested, RTS

3550261	AS-4-IB4-02-DOOR door fault	GS19305	AS-4-IB4-02-DOOR	CLOSE	ECM	8/13/22	1:13:00 AM	8/13/22	1:23:00 AM	00:10	0.00

Comments: cleared photo eye and fault, tested unit and called in service.

3550498	A/S 4 IB 4 door	GS19305	AS-4-IB4-02-DOOR	CLOSE	ECM	8/15/22	12:16:00 PM	8/15/22	2:02:00 PM	03:25	0.00

Comments: door was jammed, made adjustment to door, sprayed the side door with grease, cleared fault, RTS

Inspect asset, checked door, door was jammed, made adjustment to door, sprayed the side door with grease, cleared fault, RTS

3569947	Bag Claim 4 has a door fault	GS19305	AS-4-IB4-02-DOOR	CLOSE	ECM	9/1/22	12:50:00 PM	9/1/22	1:05:00 PM	00:15	0.00

Comments: Ecall : Door fault, Cleared jam condition reset asset & RTS

arrived at unit and cleared bags from under door I then reset fault and manually lowered door I then tested door and called back in service

3555997	AS4 TSA belt jam WO3555901	GS19305	AS-4-IB4-02-DOOR	CLOSE	ECM	8/29/22	6:01:00 PM	8/29/22	7:02:00 PM	01:00	0.00

Comments: ramp was closed due to lightening,door troubleshot, reset, tested, RTS

could not reach asset, ramp was closed due to lightening, passed to 3rd shift,

asset assessed for issue, door troubleshot, reset, tested, RTS

3530599	A/S 4 IB 4 jam	GS19306	AS-4-IB4-03	CLOSE	ECM	7/15/22	4:44:00 PM	7/15/22	5:05:00 PM	00:21	0.00

Comments: went to asset, reset line, tested, called back in service

went to asset, reset line, tested, called back in service

3581837	FIS BELT ON AIRSIDE 4 NOT	GS19306	AS-4-IB4-03	CLOSE	ECM	9/25/22	3:15:00 PM	9/25/22	4:10:00 PM	00:55	0.00

Comments: E-stop on Asst3, remove E-Stop, started line, started working. Cleared on IB3, started, RTS

Got there, E-stop on Asst3, remove E-Stop, started line, started working. Cleared on IB3, started, RTS

3485401	A5-5BD2-01-DOOR Failed	GS19739	A5-5BD2-01-DOOR	CLOSE	ECM	5/23/22	5:38:00 PM	5/23/22	5:50:00 PM	00:12	0.00

Comments: ECALL-Cleared all photo-eyes, reset the system, and monitored, RTS.

3430515	A5-5BD2-01-DOOR fault	GS19739	A5-5BD2-01-DOOR	CLOSE	ECM	3/5/22	3:22:00 PM	3/5/22	3:24:00 PM	00:02	0.00

southeast was able to clear

3619805	VIR Ticket counter scale inop	GS14552	A2-A-2BD4-01-BS-04	CLOSE	ECM	11/16/22	3:35:00 PM	11/16/22	3:46:00 PM	00:40	0.00

Comments: scale frozen, inspected, unplugged/plugged in power cord, started, tested, RTS

scale frozen, inspected, unplugged/plugged in power cord, started, tested, RTS

3408918	A6-6OB-752 Motor making loud	GS14128	A6-6OB-752	CLOSE	ECM	2/9/22	6:09:00 AM	2/9/22	7:49:00 AM	03:32	0.00

Comments: ECALL: bad motor on asset, replaced it with a new one, tested asset, working, RTS.

Went to asset, began taking apart asset, ran out of time, had to pass to 1st shift.

Arrived at asset and replaced the bad motor with a new HP motor, called BHS and had them send bags to test the asset and ensure it was

3484921	A2-2CX2-03 power turn belt	GS10849	A2-2CX2-03	CLOSE	ECM	5/19/22	6:40:00 AM	5/19/22	7:58:00 AM	03:35	1,220.00

Comments: Ecall : Belt wasn't running, Replaced old rip belting on asset & RTS

got there belt wasn't running belt was rip by drive roller had to replace belt went to parts got new belt install new belt check rollers all was

3376904	A6-6CS-07 Motor overheat	GS13860	A6-6CS-07	CLOSE	ECM	1/5/22	9:49:00 AM	1/5/22	10:00:00 AM	00:11	0.00

Verified by JSM Bag 1 Roy

3376910	A6-6CS-07 Belt ripped	GS13860	A6-6CS-07	CLOSE	ECM	1/5/22	11:01:00 AM	1/5/22	12:25:00 PM	03:18	239.46

Comments: Ecall : Belt rip, Replaced ripped belting on asset & RTS

inspected asset belt rip made new belt at 42 remove old belt installed new belt made adjustment call back in service

3421365	6CS-15 belt lacing is coming apart	GS13870	A6-6CS-15	CLOSE	ECM	3/2/22	11:04:00 AM	3/2/22	11:15:00 AM	00:16	0.00

Comments: Ecall : Lacing coming apart from middle, RTS follow up needed for belt to be replaced
inspected asset and the lacing is missing in the middle and the teeth on that section were missing the lacing on both ends of belt is still on the

3376923	6RC-15 is receiving multiple	GS15863	A5-6RC-15	CLOSE	ECM	1/5/22	2:32:00 PM	1/5/22	2:46:00 PM	00:38	0.00

Comments: multiple bag jams
Arrived at asset, inspected and wiped clean photo eye and reflectors, identified photo eye frozen, unplugged and re plugged photo eye. T

3437875	6RC-15 has a jam which will not	GS15863	A5-6RC-15	CLOSE	ECM	3/19/22	9:13:00 AM	3/19/22	9:20:00 AM	00:07	0.00

Verified bby JSm Jesus

3525910	6RC-15 belt has ripped	GS15863	A5-6RC-15	CLOSE	ECM	7/12/22	10:52:00 AM	7/12/22	10:52:00 AM	00:00	0.00

Comments: JSM found issue during walkthrough. All work recorded on WO# 3525916

3619247	A5-6RC-15 yellow	GS15863	A5-6RC-15	CLOSE	ECM	11/11/22	7:45:00 AM	11/11/22	9:00:00 AM	01:15	1,284.00

Comments: Belt need replacing, per Supv. push to night shift, went to parts, & stayed in the office, RTS.

3432839	AS1 Connecting Belt Jam	GS15911	AS-1-MU-01A	CLOSE	ECM	3/11/22	9:46:00 PM	3/11/22	10:14:00 PM	01:28	0.00

Comments: Ecall : Jam, Reset asset fault cleared & RTS
arrived at AS1 check all belt for jam was not sure what asset it was went to MU1 reset asset all running called back in service

3443218	Out bound belt has slipped off	GS15911	AS-1-MU-01A	CLOSE	ECM	3/27/22	4:15:00 PM	3/30/22	12:30:00 AM	64:10	690.19

Comments: Ecall : MU-1A plates came off the guide and the wheels

3/27/2022-1
st
Shift :

inspected asset and the MU1 plates guides came out of the MU1 the plates were bent and the wheels broke a lockout was applied to the E-
rd

Shift.

3/27/2022- 3
rd

Shift :

initial inspection reset plates on guide dislodged off of carousel, I took top guide off with all bad plates readjusted stainless to spec had to

3/28/2022 2
nd

Shift :

Installed one roll of webbing secured with hardware and cleaned inside carousel.

3/29/2022 1
st

Shift :

Installed one roll of webbing and secure hardware
. 3/29/2022 2
nd

Shift

:

Installed webbing adjusted carriages lines and adjusted 90 degree brackets straighten bent brackets added new hardware.

3555279	AS1 OB CONX BELT	GS15911	AS-1-MU-01A	CLOSE	ECM	8/21/22	8:26:00 PM	8/21/22	8:56:00 PM	00:30	0.00

Comments: issue was on OS1A-1, door came down on bag, had to raise door, checked limits, reset, RTS
issue was on OS1A-1, door came down on bag, had to raise door, checked limits, reset, RTS

3376625	A6-6BD3-01-DOOR fault	GS19336	A6-6BD3-01-DOOR	CLOSE	ECM	1/2/22	9:16:00 AM	1/2/22	9:32:00 AM	00:58	0.00

Comments: ECALL: jam on merge, cleared bags & merge, tested BD, door opened, asset started, RTS.
Inspected asset, bags were causing a jam o the merge, door was open, cleared bag from merge and cleared jam, inspected the photo eye

3385260	A6-6BD3-01-DOOR - Off	GS19336	A6-6BD3-01-DOOR	CLOSE	ECM	1/7/22	5:25:00 PM	1/7/22	6:02:00 PM	01:30	0.00

Verified by JDM Jesus

3390471	A6-6BD3-01-Door Unsecure Alarm	GS19336	A6-6BD3-01-DOOR	CLOSE	ECM	1/17/22	9:29:00 AM	1/17/22	9:37:00 AM	00:11	0.00

Comments: ECALL: door fault, door not closing, made adjustment to limit switch, door closed, reset line, RTS.
Inspect asset, door not closing, closed door, made adjustments to limit switch, door closed, reset line, called back in service.

3398461 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 1/29/22 7:52:00 AM 1/29/22 8:02:00 AM 00:40 0.00

Comments: Ecall : Door alram, Closed door to correct alarm condition & RTS

went and manually shut the door and alarm was turn off then went and start the line up so bags could go down the line and then stop the line

3398689 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 1/31/22 3:38:00 PM 1/31/22 3:54:00 PM 00:22 0.00

Comments: ECALL: bag stuck underneath door, manually opened, removed bag, put door in auto,reset fault,RTS

I checked the door and found bag was stuck underneath the door, I manually opened the door, removed the bag, put it back on auto, reset

3398696 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 1/31/22 4:33:00 PM 1/31/22 5:17:00 PM 00:44 0.00

Comments: ECALL: door not open,manually opened,6cs3 not running, jam on sec 11, cleared,RTS

inspected asset, the door would not open, got the door on manual and opened the door, the line started running, 6CS3 was not running, there

3420943 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 2/25/22 11:51:00 AM 2/25/22 12:09:00 PM 00:18 0.00

Comments: Ecall : Jam on door/belt, Cleared jam condition, closed door & RTS

cleared the jam condition closed door cleared alarm restarted belt & helped moved bags

3432791 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 3/11/22 11:23:00 AM 3/11/22 11:34:00 AM 00:11 0.00

Comments: Comment

Verified by Jaime.

3446548 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 4/2/22 6:48:00 PM 4/2/22 7:20:00 PM 00:32 0.00

Comments: ECM-Removed obstruction from door, photo-eye, and sensor, cleared faults, restarted system, RTS.

Removed obstruction from door, photo-eye, and sensor, cleared faults, restarted system, RTS.

3446564 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 4/3/22 3:58:00 AM 4/3/22 4:20:00 AM 00:22 0.00

Comments: ECM-Cleared fault, reset jam, restarted system, RTS.

3446932 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 4/6/22 6:24:00 PM 4/6/22 6:34:00 PM 00:25 0.00

Comments: ECALL-Door showed door jam, reset, cycled, and RTS.

3455286 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 4/7/22 3:27:00 PM 4/7/22 3:45:00 PM 00:18 0.00

Comments: Ecall : Door fault, Reset door fault &

arrived & assessed manually reset door checked photo eyes & connections tested door observed RTS

3455422 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 4/8/22 3:47:00 PM 4/8/22 3:55:00 PM 00:08 0.00

Comments: Ecall : Door fault, Closed door reset alarm & RTS

manually closed door operator reset alarm restarted to test door works ok

3408695 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 2/5/22 3:36:00 PM 2/5/22 3:51:00 PM 00:15 0.00

Comments: Ecall : Door fault, Reset jam on door control station

3430359 6BD3-03 has a GS19336 A6-6BD3-01- CLOS ECM 3/3/22 4:56:00 PM 3/3/22 5:23:00 PM 01:18 0.00

Comments: ECALL: spit in two, put back door gate together, connected gate to roller, open & close,tested, RTS

got there, door was spit in two so we put back the door gate together then connect the gate to the roller that open and closed door, then test

3432746 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 3/11/22 3:47:00 AM 3/11/22 3:54:00 AM 00:13 0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS

inspected asset verified door wouldn't close cleared fault reset asset reinspected asset functioning properly called it back in to service

3455664 FD failed to close; GS19336 A6-6BD3-01- CLOS ECM 4/11/22 11:19:00 AM 4/11/22 11:35:00 AM 00:16 0.00

Comments: ECALL-cleared jam at door, made adjustment to limit switch, reset line. RTS.

3455850 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 4/13/22 10:38:00 AM 4/13/22 10:53:00 AM 00:22 0.00

Comments: Ecall : Bag drop door was faultedremaining open, Closed door reset fault & RTS

open inspection 6BD3 door was showing there was a bag jam although all bags had moved into the baggage handling system already so we

3455866 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 4/13/22 12:47:00 PM 4/13/22 12:56:00 PM 00:18 0.00

Per JSM Roni.

3460086 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 4/14/22 3:56:00 AM 4/14/22 4:53:00 AM 01:40 0.00

Comments: ECALL-Reinstall top slant of door, put bigger washers, test door, observed for a few mins., RTS.

Had to remove top slant of door and reinstalled them and put bigger washers and straighten them out and test door (ok) stayed there for a

3469495 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 5/1/22 5:47:00 PM 5/1/22 6:07:00 PM 00:20 0.00

Comments: ECALL:inspected/reset control station; removed debris from door; door closed; airline reset; RTS

inspected line. Door was up and line was stopped. Reset control station. Beforehand removed debris from door. Door closed. Had airline reset

3480143 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 5/12/22 11:50:00 AM 5/12/22 11:59:00 AM 00:09 0.00

Comments: ECALL: door fault, reset didn't work. at hub, reset and door closed. clear alarm and test. RTS

3480730 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 5/18/22 6:48:00 PM 5/18/22 7:10:00 PM 00:22 0.00

Comments: ECALL-Cleared jam behind the door in bag drop room, reset and tested, RTS.

On arrival I inspected the asset to find the door still open. so I entered the bag drop room, cleared the jam behind the door reset and tested

3503351 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 6/14/22 11:22:00 AM 6/14/22 11:30:00 AM 00:08 0.00

Comments: Ecall : Door alarm, Closed door reset asset & RTS

arrived and lowered the door manually and reset the system clearing the fault tested asset to ensure it was working called back into service

3517378 A6-6BD3-01- GS19336 A6-6BD3-01- CLOS ECM 7/6/22 7:15:00 AM 7/6/22 7:33:00 AM 00:36 0.00

Comments: Ecall : Door open, line not running, Closed door reset asset & RTS

inspected line door was open line wasn't running reset line door close E-stopped reset started it door opened line started running airline started

3502838	A6-6BD3-01-DOOR - door	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	6/9/22	2:02:00 PM	6/9/22	2:50:00 PM	01:56	0.00
	Comments: fail to raise Door had come off drum and was misaligned. Properly reattached to drum and realigned slats. Rts.										
3503205	Door fault/FD will not close - A6	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	6/13/22	8:39:00 AM	6/13/22	8:58:00 AM	00:23	0.00
	Comments: door fault Arrived at the asset, door was open and was showing a jam. Using the key manually opened and closed the door to reset the sensor										
3555722	A6-6BD3-01-DOOR	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	8/26/22	6:47:00 AM	8/26/22	6:56:00 AM	00:36	0.00
	Comments: Ecall : Door Fault, Cleaned debris from under door closed door & RTS arrived at asset inspected and wiped clean photo eyes and reflectors cleaned up debris under door manually closed door cleared fault & alarm										
3586006	A6-6BD3-01-DOOR failed to	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	10/1/22	10:22:00 AM	10/1/22	11:00:00 AM	00:48	0.00
	Comments: Ecall : Door jam, Reset limits on door tested and RTS went to asset inspected found door not closing completely reset the limits on the door tested door called back in service										
3416329	A6-6BD3-01-DOOR - Door	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	2/19/22	4:35:00 PM	2/19/22	4:43:00 PM	00:08	0.00
	Comments: ECALL: operator error poor bag hygiene. reset fault and RTS the airline was pushing bags through the door back to back and did not notice the BD and CS lines were merging onto same line causing fault.										
3421291	A6-6BD3-01-DOOR /Door	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	3/1/22	2:12:00 PM	3/1/22	2:26:00 PM	00:28	0.00
	Per JSM Roy.										
3432904	A6-6BD3-01-DOOR Failed to	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	3/12/22	11:57:00 AM	3/12/22	12:05:00 PM	00:08	0.00
	Comments: ECALL:reset doors and the wire needed to re-secured with cascade, cleared reset doors and the wire needed to re-secured with cascade, cleared										
3446521	A6-6BD3-01-DOOR /Door	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	4/2/22	9:03:00 AM	4/2/22	9:20:00 AM	00:17	0.00
	Comments: ECALL: able to down door, door able to go up & down, tested, RTS Was able to down door, and not damage it any further, door was going up/ down freely, tested operation of door, and put back in service, door does have damage, door is functional										
3455446	A6-6BD3-01-DOOR fail to	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	4/8/22	8:43:00 PM	4/8/22	9:00:00 PM	00:17	0.00
	Comments: Ecall : Door fail to close, Closed door reset fault & RTS access the problem try to reset door jam fault that fail had to manually close door with the key reset and test it was a success called the										
3455812	A6-6BD3-01-DOOR failed to	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	4/12/22	7:39:00 PM	4/12/22	7:46:00 PM	00:07	0.00
	Comments: ECALL:photo-eye covered which caused a door fault in the door, cleared photo-eye, reset door photo-eye covered which caused a door fault in the door, cleared photo-eye, reset door										
3460400	A6-6BD3-01-DOOR - Door	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	4/16/22	5:16:00 PM	4/16/22	5:24:00 PM	00:08	0.00
	Comments: ECALL:manually close, went to 6CS3-05, it was inhibit, call BHS to uninhibit everything clear,RTS Got there, door was close, manually close , went to 6CS3-05, it was inhibit, call BHS to uninhibit everything clear, called back in service										
3460706	A6-6BD3-01-DOOR /Door	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	4/19/22	2:15:00 PM	4/19/22	2:18:00 PM	00:03	0.00
	Comments: ECALL:investigating issue, reset fault and cleaned debris from under door, called at 14:18 arrived at asset and began investigating issue, reset fault and cleaned debris from under door, called at 14:18										
3464544	A6-6BD3-01-DOOR fault	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	4/24/22	8:33:00 AM	4/24/22	9:15:00 AM	00:42	0.00
	Comments: ECALL: removed bag that jammed in door, cleared all faults and tested, RTS Arrived and inspected the asset, removed bag that was jammed in door, cleared all faults and tested the asset ensure it was working, called										
3464746	A6-6BD3-01-DOOR /Door	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	4/26/22	2:26:00 PM	4/26/22	2:33:00 PM	00:14	0.00
	Comments: ECALL: jam at door, cleared jam, reset line, door fault cleared, called back in service inspect asset, jam at door, cleared jam, reset line, door fault cleared, called back in service										
3464785	Fire door failed to close - A6-6BD3	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	4/27/22	4:50:00 AM	4/27/22	4:57:00 AM	00:07	0.00
	Comments: ECALL:went through security door to check indoor panel, pushed restart, properly restarted,RTS Inspected asset, went through security door to check indoor panel, pushed restart, properly restarted, called back in service										
3485589	A6-6BD3-01-DOOR /Door	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	5/25/22	4:08:00 PM	5/25/22	4:22:00 PM	00:14	0.00
	Comments: ECALL:arrived, cleared door faults, tested, and put back into service arrived, cleared door faults, tested, and put back into service										
3485021	A6-6BD3-01-DOOR Failed to	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	5/20/22	3:57:00 AM	5/20/22	4:05:00 AM	00:08	0.00
	Comments: ECALL-reset fault, RTS.										
3490600	A6-6BD3-01-DOOR failed to	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	5/31/22	5:29:00 PM	5/31/22	5:39:00 PM	00:21	0.00
	Comments: ECALL: lowered door manually, cleared fault, tested door, RTS monitored Arrived at asset, and inspected the door, lowered the door manually and cleared the fault, tested the door, and called back in service.										
3503132	A6-6CS3-01-DOOR failed while	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	6/12/22	12:19:00 PM	6/12/22	12:30:00 PM	00:16	0.00
	Comments: Inspected asset. checked door, reset limit, door close, door fault cleared, called back in service Inspected asset. checked door, reset limit, door close, door fault cleared, called back in service										
3525382	A6-6BD3-01-DOOR fault	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	7/7/22	7:31:00 AM	7/7/22	7:55:00 AM	00:24	0.00
	Comments: inspected, cleaned up debris under hood, manually closed door, cleared jam, tested, RTS Arrived at asset, inspected photoeyes and reflectors, cleaned up debris under hood, manually closed door, cleared jam, tested, RTS										
3550408	A6-6BD3-01-DOOR failed to	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	8/14/22	3:36:00 PM	8/14/22	3:50:00 PM	00:24	0.00
	Comments: arrived at asset, diagnosed problem, cleared fault, tested, RTS arrived at asset, diagnosed problem, cleared fault, tested, RTS										
3550698	A6-6BD3-01-DOOR	GS19336	A6-6BD3-01-DOOR	CLOS	ECM	8/17/22	1:15:00 PM	8/17/22	1:25:00 PM	00:10	0.00

Comments: Found no mechanical problems with the door. Just needed manual reset from station. Reset, RTS
Found no mechanical problems with the door. Just needed manual reset from station. Reset, RTS

3555866	Unsecured fire door alarm - A6	GS19336	A6-6BD3-01-DOOR	CLOS E	ECM	8/28/22	5:03:00 AM	8/28/22	5:18:00 AM	00:22	0.00

Comments: reset door, tested, RTS

3581972	A6-6BD3-01-DOOR failed to	GS19336	A6-6BD3-01-DOOR	CLOS E	ECM	9/26/22	6:50:00 PM	9/26/22	8:40:00 PM	01:50	0.00

Comments: door was off track, realign door and reattach door track. RTS

3586071	A6-6BD3-01-DOOR - Door	GS19336	A6-6BD3-01-DOOR	CLOS E	ECM	10/2/22	6:30:00 AM	10/2/22	6:40:00 AM	00:20	0.00

Comments: manually close door then told agent to batch door open, monitored, cleaned all P/E & reflector,RTS
Got there door won't close went and manually close door then told agent to batch door open, monitored it, cleaned all photo-eye & reflector,

3594582	A6-6BD3-01-DOOR - Door	GS19336	A6-6BD3-01-DOOR	CLOS E	ECM	10/7/22	4:30:00 AM	10/7/22	4:39:00 AM	00:09	0.00

Comments: Jam @ door, e-stop, reset, cleared jam, observed, RTS.

3594584	A6-6BD3-01-DOOR Unsecure	GS19336	A6-6BD3-01-DOOR	CLOS E	ECM	10/7/22	5:11:00 AM	10/7/22	5:21:00 AM	00:10	0.00

Comments: Bag were too close to each other, cleared jam, assured asset in working order, RTS.

3582082	A6-6BD3-01-DOOR sliding	GS19336	A6-6BD3-01-DOOR	CLOS E	ECM	9/28/22	8:15:00 AM	9/28/22	8:35:00 AM	01:00	0.00

Comments: inspected asset, found door was short due to slots removed. door okay.
inspected asset, found door was short due to slots removed. door okay. door will need to be replaced eventually.

3619649	6BD3 has a door fault	GS19336	A6-6BD3-01-DOOR	CLOS E	ECM	11/15/22	10:02:00 AM	11/15/22	10:32:00 AM	00:30	0.00

Comments: inspected, door already closed, RTS
inspected, door already closed, RTS

3385329	A2-2CX2-DIV - Overload Fault	GS10846	A2-2CX2-DIV	CLOS E	ECM	1/8/22	2:45:00 PM	1/8/22	2:55:00 PM	01:20	13.72

Comments: Comment
Verified by Jaime.

3393560	A2-2CX2-DIV not cycling	GS10846	A2-2CX2-DIV	CLOS E	ECM	1/23/22	3:10:00 PM	1/23/22	3:39:00 PM	00:40	0.00

Comments: ECALL: diverter failed to cycle, reset line, then cycled diverter, tested asset, RTS.
Inspected asset, diverter failed to cycle, reset the line first, cycled the diverter, diverter cycled with no problems, line had a fault on section

3393725	A2-2CX2-DIV / Overload	GS10846	A2-2CX2-DIV	CLOS E	ECM	1/25/22	1:51:00 PM	1/25/22	1:55:00 PM	00:09	0.00

Comments: ECALL: reset contactor, overload cleared, turn diverter off/on & cycled paddles, no issues, RTS
Inspected asset, failed to retract and overload, went to the panel, located the bucket for the asset, reset the contactor, overload cleared,

3398415	A2-2CX2-DIV - Paddles Offset	GS10846	A2-2CX2-DIV	CLOS E	ECM	1/28/22	1:25:00 PM	1/28/22	1:28:00 PM	00:03	0.00

Comments: Ecall : Paddles not in home position, Reteach paddles & RTS
when I arrived I pushed paddles back into home position I then cycled unit off to clear fault tested and retuned to service

3398419	A2-2CX2-DIV - Will Not Divert	GS10846	A2-2CX2-DIV	CLOS E	ECM	1/28/22	1:55:00 PM	1/28/22	2:03:00 PM	00:08	0.00

Comments: Ecall : Cog belt fell off, Put cog belt back in place & RTS
when I arrived I found Cog belt slipped off the sprocket I shut unit down and loosened the tension pulley I then put cog belt back in place and

3413663	A2-2CX2-DIV - does not extend	GS10846	A2-2CX2-DIV	CLOS E	ECM	2/15/22	3:00:00 PM	2/15/22	4:08:00 PM	01:08	0.00

Comments: ECALL: proximity sensor loose & misaligned, made adjustments, then monitored, RTS.
Arrived and inspected the asset for any obstruction to the photo eyes and the diverter while inspecting the diverter we noticed one of the

3416685	A2-2CX2-DIV- Broken cog bel	GS10846	A2-2CX2-DIV	CLOS E	ECM	2/23/22	12:55:00 PM	2/23/22	2:31:00 PM	03:40	126.31

Comments: Ecall : Multiple jams, Replaced damaged cog belt & RTS
got there inspect DIV notice cog belt was rip need it to be replace went to parts got new cog belt install then cycle it then call BHS to throw

3432809	A2-2CX2-DIV /Diverter is not	GS10846	A2-2CX2-DIV	CLOS E	ECM	3/11/22	2:21:00 PM	3/11/22	3:42:00 PM	02:47	760.36

Comments: div wasnt working
Got there div wasn't working inspect div and the cog belt was worn and damage and the tension bearing was lock up causing the belt to brake

3432813	A2-2CX2-DIV - WILL NOT	GS10846	A2-2CX2-DIV	CLOS E	ECM	3/11/22	3:54:00 PM	3/11/22	4:50:00 PM	02:12	0.00

Comments: Ecall : DIV not working, Cycled DIV reset fault & RTS
got there inspect DIV cycle it paddle was cycling call BHS throw bags monitor it paddle was opening but 2CX2-02 merge wasn't working then

3437766	A2-2CX2-DIV Overload	GS10846	A2-2CX2-DIV	CLOS E	ECM	3/18/22	5:40:00 AM	3/18/22	5:42:00 AM	00:05	0.00

Comments: ECALL: went to MCP panel and asset bucket and reset. asset RTS

3437944	A2-2CX2-DIV - Overload Fault	GS10846	A2-2CX2-DIV	CLOS E	ECM	3/19/22	10:02:00 PM	3/19/22	10:10:00 PM	00:08	0.00

Comments: Comment
Verified by Qamil.

3500568	A2-2CX2-DIV SE reporting smoke	GS10846	A2-2CX2-DIV	CLOS E	ECM	6/4/22	9:24:00 AM	6/4/22	9:29:00 AM	00:16	0.00

Comments: Ecall : Smoke coming out DIV, Removed bag stuck between paddle removed & RTS
got there said smoke coming out DIV there was a bag stuck in paddle making bag rubbing from belt causing smoke remove bag then started

3503284	A2-2CX2-DIV not extending/retracti	GS10846	A2-2CX2-DIV	CLOS E	ECM	6/13/22	3:56:00 PM	6/13/22	4:22:00 PM	00:29	0.00

Comments: Ecall : Diverter overload, Reset motor overload adjusted proxy & RTS
reset the overload but the diverters was still having issue i checked it and found the proxy was the issue i adjusted the proxy reset the fault

3508722	Motor overload; A2-2CX2-DIV	GS10846	A2-2CX2-DIV	CLOS E	ECM	6/22/22	6:47:00 AM	6/22/22	7:06:00 AM	00:19	0.00

Comments: ECALL- Reset overload, removed portion of broken belt in between paddle, cycled DIV, RTS.
Arrived at asset-overload, Reset the overload, found a portion of broken belt in between the paddle. Cycled diverter. RTS.

3547866	A2-2CX2-DIV - OVERLOAD	GS10846	A2-2CX2-DIV	CLOS E	ECM	8/4/22	5:14:00 PM	8/4/22	6:05:00 PM	02:02	15.63

Comments: Ecall : Overload fault, Replaced ripped serpentine belt & RTS
arrived at asset inspected and identified serpentine belt of DIV ripped advised supervisor of issue began removing ripped belt, new belt arrived

3538820	A2-2CX2-DIV - OVERLOAD	GS10846	A2-2CX2-DIV	CLOSE	ECM	7/28/22	6:15:00 PM	7/28/22	8:00:00 PM	01:52	178.58
	Comments: Ecall : Motor overload won't clear, Replaced paddle belt reset overload & RTS 1st Shift : arrived at asset inspected asset cleared overload, once cleared overload identified inner paddle not running passed on to 3rd, 3rd											
3602518	A2-2CX2-DIV - bag cog belt issu	GS10846	A2-2CX2-DIV	CLOSE	ECM	10/21/22	4:08:00 PM	10/21/22	4:21:00 PM	00:44	0.00
	Comments: Ecall : Jam not clearing, Follow needed for belt to be replaced , & RTS arrived at asset began assisting removing bags began inspecting asset identified issue coming from the 2CX2-DIV instead of the asset called											
3555836	A2-2CX2-DIV overload	GS10846	A2-2CX2-DIV	CLOSE	ECM	8/27/22	3:22:00 PM	8/27/22	4:58:00 PM	01:48	15.63
	Comments: Ecall : Broken serpentine belt, Replaced broken serpentine belt & RTS arrived at asset inspected DIV manually opened DIV paddles cleared overloads went back to asset inspected DIV while running identified inner											
3569905	A2-2CX2-DIV not responding/cycling	GS10846	A2-2CX2-DIV	CLOSE	ECM	9/1/22	6:30:00 AM	9/1/22	8:13:00 AM	02:05	133.81
	Comments: Ecall : Fail to cycle, Adjusted tension on belt & RTS arrived to asset attempted to cycle asset heard noise behind guard LOTO unit removed guard noticed Cog belt not on Cogs loosened											
3413541	A3-BC13-06-DOOR	GS10846	A2-2CX2-DIV	CLOSE	ECM	2/14/22	7:00:00 PM	2/14/22	7:10:00 PM	00:10	0.00
	Comments: ECALL: not cycling, went and reset MCP and test. RTS											
3446523	A2-2CX2-DIV /Overload	GS10846	A2-2CX2-DIV	CLOSE	ECM	4/2/22	9:27:00 AM	4/2/22	9:43:00 AM	00:16	0.00
	Comments: ECALL:Arrived at asset, and cleared bags from between paddles, reset, overload and tested, RTS Arrived at asset, and cleared bags from between paddles, reset, overload and tested, returned to service											
3464400	A2-2CX2-DIV one of the paddle belt	GS10846	A2-2CX2-DIV	CLOSE	ECM	4/22/22	3:12:00 PM	4/22/22	4:12:00 PM	01:13	14.54
	Comments: ECALL: serpintine belt ripped, replaced, tested paddles, back in service Arrived at asset, inspected DIV padles and identified inner paddle not moving, upon further inspection, identified serpintine belt ripped and											
3490411	A2-2CX2-DIV /issue appearing	GS10846	A2-2CX2-DIV	CLOSE	ECM	5/30/22	3:18:00 PM	5/30/22	4:03:00 PM	00:45	14.54
	Comments: ECALL: paddle belt broken, replaced with new, tested, cleared jam, RTS, delayed-was on PM Inspected DIV, one of the paddles belt was broken, got a new one replaced, tested, cleared jam, reset, called on, ** active on PM when call was received **											
3508670	A2-2CX2-DIV /IS not working	GS10846	A2-2CX2-DIV	CLOSE	ECM	6/21/22	4:04:00 PM	6/21/22	4:44:00 PM	00:40	0.00
	Comments: Cog belt slipped off the gear/clutch, placed it back on the gear and tightened it. Tested. RTS Arrived at the asset and found the cog belt slipped off the gear/clutch, placed it back on the gear and tightened it. Tested the asset and then											
3517054	A2-2CX2-DIV not cycling	GS10846	A2-2CX2-DIV	CLOSE	ECM	7/3/22	2:15:00 PM	7/3/22	3:40:00 PM	02:32	141.94
	Comments: cog belt broken, replaced belt, tested, paddle belt broken, replaced, tested, RTS Arrived at asset, found the cog belt was broken, after replacing the belt, I tested the asset and noticed one of the paddles belts was not											
3525407	A2-2CX2-01 jam	GS10846	A2-2CX2-DIV	CLOSE	ECM	7/7/22	2:10:00 PM	7/7/22	2:15:00 PM	00:15	0.00
	Comments: arrived at asset, once arrived, asset was running and jam was cleared, tested asset, back in service arrived at asset, once arrived, asset was running and jam was cleared, tested asset, back in service											
3530645	A2-2CX2-DIV overload	GS10846	A2-2CX2-DIV	CLOSE	ECM	7/16/22	6:52:00 AM	7/16/22	6:57:00 AM	00:13	0.00
	Comments: reset at MCC panel, powered off, cleared jams, monitored for faults, RTS, arrived to MCC panel, opened bucket, hit reset, powered off, back on, asset started, went to asset, assisted in clearing jams, asked BHS f											
3530650	A2-2CX2-DIV multiple overload	GS10846	A2-2CX2-DIV	CLOSE	ECM	7/16/22	7:17:00 AM	7/16/22	7:30:00 AM	00:13	0.00
	Comments: Arrived to MCC panel, reset breaker, went to asset, cycled, asked BHS for any faults/issues. RTS Arrived to MCC panel, reset breaker, went to asset, cycled, asked BHS for any faults/issues. all clear. RTS, monitored, noticed heavy bag											
3525742	A2-2CX2-DIV - Overload Fault	GS10846	A2-2CX2-DIV	CLOSE	ECM	7/10/22	5:42:00 PM	7/10/22	5:50:00 PM	00:18	0.00
	Comments: bag stuck in between paddles, cleared, reset the overload, tested, RTS Arrived at the asset and inspected that asset and found a bag stuck in between the paddles. Cleared the bag from the paddles and reset the											
3534193	A2-2CX2-01 motor overload	GS10846	A2-2CX2-DIV	CLOSE	ECM	7/23/22	7:08:00 AM	7/23/22	7:28:00 AM	00:20	0.00
	Comments: DIV not overloaded,high volume of bags, not monitored by SE,spaced bags, diverter wasn't overloaded, checked the MCP and it was ok, the CLM line has high volume of bags not spaced properly, the 2cx2-DIV This area needs constant monitoring by handlers											
3534354	A2-2CX2-DIV - overload	GS10846	A2-2CX2-DIV	CLOSE	ECM	7/24/22	5:06:00 PM	7/24/22	5:19:00 PM	00:13	0.00
	Comments: reset overload, after, I found emergency stop was pushed, reset, started DIV, RTS reset the overload, after resetting the overload, I found out the emergency stop was pushed, I reset it, and started the diverter, back on											
3570259	A2-2CX2-DIV - Not Cycling	GS10846	A2-2CX2-DIV	CLOSE	ECM	9/4/22	7:19:00 AM	9/4/22	8:31:00 AM	02:42	0.00
	Comments: cog belt loose, adjusted, tightened,hand tested w/o belt, roller moved, tested div, RTS inspected DIV, it was not cycling, removed cover, the cog belt was loose, removed bottom cover, made necessary adjustments to cog belt,											
3570422	A2-2CX2-DIV not responding	GS10846	A2-2CX2-DIV	CLOSE	ECM	9/6/22	3:45:00 AM	9/7/22	2:40:00 AM	20:15	5,843.23
	Comments: pulley shaft, secondary paddle damaged, installed with new, put asset back together, RTS asset assessed for issue, found pulley shaft damaged, had to go to part for replacement, due to time, passed to 1st shift, inspected asset, found severely damaged secondary paddle, removed guards, belts and chains from paddle assembly, removed old padd											
3581654	A2-2CX2-DIV - Serpentine Belt	GS10846	A2-2CX2-DIV	CLOSE	ECM	9/24/22	6:56:00 AM	9/24/22	8:30:00 AM	03:08	15.63
	Comments: Ecall : Multiple jam/paddle not running, Replaced old serpentine belt & RTS arrived at asset began inspection and identified inner paddle not running upon inspection identified serpentine belt needed replaced advised											
3619400	A2-2CX2-DIV-MOTOR	GS10846	A2-2CX2-DIV	CLOSE	ECM	11/12/22	2:35:00 PM	11/12/22	2:52:00 PM	00:24	0.00
	Comments: arrived to asset, reset ESTOP, reset panel to take out overload, RTS arrived to asset, reset ESTOP, reset panel to take out overload, RTS											
3619775	Reducer came loose; A6-6CS-2	GS13892	A6-6CS-25	CLOSE	ECM	11/16/22	10:21:00 AM	11/16/22	11:13:00 AM	01:09	0.00

Comments: Ecall : Motor loud noise, Replaced broken hardware reset asset & RTS
went to asset reducer mount hardware broken replacing hardware tested called back in service

3570554	A6-6CS-25 not running	GS13892	A6-6CS-25	CLOSED	ECM		9/7/22	5:21:00 PM	9/7/22	6:09:00 PM	01:21	18.68

Comments: Ecall : Belt not moving, Replaced bad turn buckle with spare & RTS
I arrived to asset noticed turn buckled broke disconnect asset inspected belts, belts worn Bujar went to parts for belts & returned back parts

3393696	A6-6OB-203	GS13939	A6-6OB-203	CLOSED	ECM		1/25/22	7:13:00 AM	1/25/22	7:33:00 AM	00:20	0.00

Comments: ECALL: damage belt, cut off damaged portion of belt, adjusted, monitored, RTS.
Inspected asset, portion of the belt was coming apart, went on the line and made adjustments to the belt, cut portion of the belt to avoid

3420848	A6-6OB-203 belt diagnose	GS13939	A6-6OB-203	CLOSED	ECM		2/24/22	4:43:00 AM	2/24/22	5:05:00 AM	00:44	0.00

confirmed with Justin JSM

3438308	A6-6OB-203 belt running	GS13939	A6-6OB-203	CLOSED	ECM		3/23/22	9:41:00 AM	3/23/22	9:51:00 AM	00:10	0.00

Comments: Ecall : Fail to move, Cleared E-stop reset fault & RTS
arrived and inspected the asset and properly cleared the E-stop that was pressed but not reset called back in to service

3442876	A6-6OB-203 belt receiving slow	GS13939	A6-6OB-203	CLOSED	ECM		3/24/22	6:08:00 AM	3/24/22	6:40:00 AM	00:32	0.00

Comments: ECALL: tighten up belt, not working, found netting wrapped up on roller. removed and reset RTS

3570478	A6-6OB-307 motor overload	GS13965	A6-6OB-307	CLOSED	ECM		9/6/22	4:04:00 PM	9/6/22	4:45:00 PM	00:41	0.00

Comments: VFD disconnect loose;turned off by itself; unable to reset,adjusted disconnect, reset overload, RTS
troubleshot the asset, the VFD disconnect was loose and turned off by itself and unable to reset it with the disconnect because it was bad, I

3443381	Multiple jams; A6-6OB-410	GS13991	A6-6OB-410	CLOSED	ECM		3/29/22	6:01:00 AM	3/29/22	6:02:00 AM	00:01	0.00

Comments: Ecall : Jam, Cleared jam started the line and called back in service

3376553	A2-IB10-FPC-BC jam	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		1/1/22	10:43:00 AM	1/1/22	10:50:00 AM	00:30	0.00

Comments: Ecall : Jam public side, Cleared jam condition reset asset & RTS
had to go out to public side move bags then push the E-stop then pulled it out then push start and then line started up and monitor it while

3408521	A2-IB10-FPC-BC jam condition	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		2/3/22	10:42:00 AM	2/3/22	10:54:00 AM	00:12	0.00

Verified by JSM John V

3408837	A2-IB10-FPC-BC Jam Fault	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		2/7/22	5:59:00 PM	2/7/22	6:11:00 PM	00:14	0.00

Comments: Comment
Verified by Andres.

3438126	A2-IB10-FPC-BC jam	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		3/21/22	3:51:00 PM	3/21/22	3:58:00 PM	00:15	0.00

Comments: Comment
Verified by Baudelaire.

3455285	Bag Claim 10 has a jam on the FPC	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		4/7/22	3:18:00 PM	4/7/22	3:28:00 PM	00:20	0.00

Comments: Ecall : Jam on public side, Cleared jam condition reset asset & RTS
just move bags out in front of photo eye and then push E-stop then pull it back out and then push start and the carousel started running so

3577254	A2-IB10-FPC-BC sliding reporting	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		9/15/22	11:05:00 AM	9/15/22	11:08:00 AM	00:03	0.00

Comments: Ecall : FPC not running BHS reports E-stop fault, Checked / reset FPC and carousel runs ok

3599889	FPC is not running in the	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		10/19/22	2:28:00 PM	10/19/22	2:42:00 PM	00:54	0.00

Comments: Ecall : Multiple jam at door FPC not running, Disable speed proxy & RTS
arrived at asset inspected photo eyes and reflectors started up bag claim everything running except FPC identified speed prox failure disabled

3617158	A2-IB10-FPC-BC jam	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		11/5/22	11:42:00 AM	11/5/22	2:16:00 PM	02:48	0.00

Comments: Ecall : FPC not running, Added more attention to fiction wheels & RTS
open FPC inspect friction wheels adding more attention on friction wheel is adjusting proxy speed sensor tested called back in service

3585925	A2-IB10-FPC-BC	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		9/30/22	3:52:00 PM	9/30/22	4:15:00 PM	00:26	0.00

Comments: Ecall : Door fault, Cleared jam condition reset door fault & RTS
went to panel was showing fault cleared fault and then stepped outside and cleared bag jam

3376560	A2-IB10-FPC-BC/ Overload	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		1/1/22	12:39:00 PM	1/1/22	12:43:00 PM	00:04	0.00

Comments: Ecall : Motor overload, Reset motor overload & RTS
when I arrived I reset the overload unit started called back in service

3376562	Overload at FPC and door alarm	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		1/1/22	1:00:00 PM	1/1/22	1:15:00 PM	00:27	0.00

Comments: Ecall : Overload on public side, Reset motor overload & RTS
Got there was overload on public side so went panel reset overload then started line everything started working monitor it then call back in

3421408	A2-IB10-FPC-BC	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		3/2/22	7:44:00 PM	3/2/22	7:51:00 PM	00:07	0.00

Comments: ECALL: Cleared jam, reset, returned to service

3446528	A2-IB10-FPC-BC jam	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		4/2/22	10:30:00 AM	4/2/22	10:41:00 AM	00:25	0.00

Comments: ECALL: move bags, reset jam, carousal started running,cleared alarm, alarm turned off
Just had to move bags around on public side and then reset the jam and the carousal started running and then had to go out to bag room to

3460422	A2-IB10-FPC-BC Overload Fault	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		4/16/22	8:36:00 PM	4/16/22	8:48:00 PM	00:12	0.00

Comments: ECALL: Cleared bag from P/E, reset ESTOP, reset MPS, RTS 20:48
Arrived at on it, checked computer server on MPS, showed motor ESpike fault, was also ESTOP issue on passenger side, cleared luggage

3480142	A2-IB10-FPC-BC bag jam on FPC	GS14796	A2-IB10-FPC-BC	CLOSED	ECM		5/12/22	11:45:00 AM	5/12/22	12:00:00 PM	00:15	0.00

Comments: ECALL: pushed e-stop and reset it. carousel started and after monitoring, RTS

3480443	A2-IB10-FPC-BC JAM PUBLIC	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	5/15/22	8:58:00 PM	5/15/22	9:09:00 PM	00:11	0.00
	Comments: Reset ESTOP on public side, back in service										
3490353	Belt will not start; A2-IB10-FPC-BC	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	5/30/22	5:43:00 AM	5/30/22	5:54:00 AM	00:17	0.00
	Comments: ECALL: ESTOP activated on public side, reset, tested, RTS										
	On arrival, I inspected the asset to find an ESTOP activated on the public side, so I reset to go into BHS, tested, then called back in service										
3490616	A2-IB10-FPC-BC	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	5/31/22	7:59:00 PM	5/31/22	8:24:00 PM	00:46	0.00
	Comments: ECALL: Plate came out of carousel,screws loose,replace screws, noise stopped,tested, RTS										
	on arrival, I inspected the asset to find a plate had come out of the carousels rollers due to screws being loose, so I notified BHS that we										
3500617	A2-IB10-FPC-BC jam	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	6/4/22	7:45:00 PM	6/4/22	7:50:00 PM	00:05	0.00
	Comments: ECALL: inspected, removed bag from photo-eyes, reset, tested, RTS										
3547920	A2-IB10-05-DOOR FAULT	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	8/5/22	10:56:00 AM	8/5/22	11:06:00 AM	00:24	0.00
	Comments: went to asset, reset FPC, tested, RTS, Training new employee										
	went to asset, reset FPC, tested, RTS, Training new employee										
3556149	Bag Claim 10 has a door fault	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	8/31/22	10:05:00 AM	8/31/22	10:17:00 AM	00:12	0.00
	Comments: Cleared fault @ MCP, Shut down & restarted MCP, carousel up & running, need to replace sensor. RTS.										
	Had to clear faults @MCP. Shut down MCP & restarted to possibly clear other faults. Carousel is up and running. Need to replace speed										
3572605	A2-IB10-FPC-BC-jam	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	9/10/22	6:35:00 PM	9/10/22	6:44:00 PM	00:15	0.00
	Comments: ESTOPped, cleared bags, checked photo-eyes, tested line, RTS										
3577792	A2-IB10-FPC-BC-jam	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	9/21/22	8:21:00 PM	9/21/22	8:30:00 PM	00:09	0.00
	Comments: inspect asset, jam, remove bags and reset e-stop jam cleared and RTS										
3586364	3586364 - Bag claim 10 Jam	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	10/4/22	10:28:00 AM	10/4/22	10:42:00 AM	00:38	0.00
	Comments: FPC not running, bag blocking photo eye, remove bag and reset the jam. RTS										
	inspected asset, jam won't clear from FPC, cleared bag blocking the photo eye and reset the jam and FPC started running, back in service.										
3599490	A2-IB10-FPC-BC bag jam conditio	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	10/15/22	9:49:00 AM	10/15/22	9:52:00 AM	00:08	0.00
	Comments: reset ESTOP, jam at merge, cleared ESTOP & jam, RTS, monitored, no issues										
	Arrived to FPC, looked at FPC, no bags, passengers stated bags were removed, ESTOP, reset, FPC started went to bagroom side, IB10										
3599890	CANCEL!!!	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	10/19/22	2:25:00 PM	10/19/22	2:26:00 PM	00:01	0.00
	Comments: Ecall : Call Canceled, Duplicate call to SR 9889										
3617359	A2-IB10-FPC-BC Broken plate on	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	11/6/22	9:54:00 PM	11/7/22	6:00:00 AM	24:18	1,661.50
	Comments: found 2 broken links,alot of bad wheels, replaced with new.										
	arrived at asset, inspected asset, found 2 broken links, went to parts to find links & wheels, went back to asset, opened up asset, removed										
3617454	A2-IB10-FPC-BC broken link	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	11/7/22	6:45:00 PM	11/7/22	9:00:00 PM	04:29	223.25
	Comments: we removed the damaged link, and replaced it with a new one, new link is now installed, RTS										
	we removed the damaged link, and replaced it with a new one, new link is now installed, RTS										
3582023	A2-IB10-FPC-BC unknown	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	9/27/22	11:05:00 AM	9/27/22	11:28:00 AM	00:46	0.00
	Comments: inspected found they have jam on section 5. cleared and reset line and tested carousel.										
3619667	A2-IB10-FPC-BC jam	GS14796	A2-IB10-FPC-BC	CLOS E	ECM	11/15/22	3:27:00 PM	11/15/22	3:30:00 PM	00:13	0.00
	Comments: inspected, removed bags from photoeyes, e-stop, reset control stations and panel. RTS										
	inspected, removed bags from photoeyes, e-stop, reset control stations and panel. RTS										
3438330	A2-IB10-01-BC won't start	GS14797	A2-IB10-01-BC	CLOS E	ECM	3/23/22	1:29:00 PM	3/23/22	1:40:00 PM	00:11	0.00
	Comments: Ecall : E-stop not reset, Cleared logic reset asset & RTS										
	the merge has reset station E-stop pulled out but not reset, reset cleared logic and now runs										
3513239	A2-IB10-01-BC - estop	GS14797	A2-IB10-01-BC	CLOS E	ECM	6/23/22	1:55:00 PM	6/23/22	1:58:00 PM	00:10	0.00
	Comments: ECALL-went to MCP reset e-stop, tested CBIS.										
	went to MCP reset e-stop, tested CBIS.										
3477976	A2-IB10-01-BC - JAM	GS14797	A2-IB10-01-BC	CLOS E	ECM	5/8/22	7:03:00 PM	5/8/22	7:35:00 PM	00:32	0.00
	Comments: ECALL:cleared fault, but stayed to make adjustments to photo-eye, reset, back in service										
	Went to asset, cleared fault, but stayed to make adjustments to photo-eye, reset, back in service										
3572720	A2-IB10-01-BC E-stop	GS14797	A2-IB10-01-BC	CLOS E	ECM	9/11/22	10:32:00 PM	9/11/22	10:45:00 PM	00:13	0.00
	Comments: Reset e-stop, restarted asset, closed door RTS.										
3577438	A2-IB10-01-BC-jam	GS14797	A2-IB10-01-BC	CLOS E	ECM	9/17/22	8:32:00 PM	9/17/22	8:40:00 PM	00:08	0.00
	Comments: E-stop, checked photoeye, cleaned it, restarted, tested, RTS										
	E-stop, checked photoeye, cleaned it, restarted, tested, RTS										
3617420	A2-IB10-01-BC jam bagroom sid	GS14797	A2-IB10-01-BC	CLOS E	ECM	11/7/22	12:34:00 PM	11/7/22	12:40:00 PM	00:22	0.00
	Comments: reset the belt system, test conveyor, belt conveyor functioning properly,RTS										
	arrived on scene, inspect area, reset the belt system, test conveyor, belt conveyor functioning properly,RTS										
3624308	Bag claim carousel 10 jam	GS14797	A2-IB10-01-BC	CLOS E	ECM	11/18/22	5:27:00 PM	11/18/22	5:38:00 PM	00:40	0.00
	Comments: Moved bags on public side, cleared jam on bag side, monitored line, shut line off, RTS.										
3555348	A2-IB10-04-BC jam	GS14800	A2-IB10-04-BC	CLOS E	ECM	8/22/22	3:27:00 PM	8/22/22	3:35:00 PM	00:13	0.00
	Comments: inspected asset, bag stuck, remove bag, reset jam, jam cleared, RTS										
	inspected asset, bag stuck, remove bag, reset jam, jam cleared, RTS										
3393540	A2-IB10-05-BC - ALARM	GS14802	A2-IB10-05-BC	CLOS E	ECM	1/23/22	9:38:00 AM	1/23/22	9:51:00 AM	00:13	0.00

Comments: ECALL: jam on merge, e-stop line, removed debris, cleared jam, reset e-stop, RTS.

Inspected asset, jam on merge, e-stop on section 1, debris was caught on the reflector, cleared jam, removed debris, reset e-stop, started

3577346	A2-IB10-05-BC - Jam has room cid	GS14802	A2-IB10-05-BC	CLOS	ECM	9/16/22	4:00:00 PM	9/16/22	4:05:00 PM	00:09	0.00

Comments: Ecall : Jam, Cleared jam condition reset unit & RTS

when I arrived I cleared bags off of unit reset the fault line started up called back in service monitored tug driver as they finished unloading

3572717	A2-IB10-05-BC Jam	GS14802	A2-IB10-05-BC	CLOS	ECM	9/11/22	9:51:00 PM	9/11/22	10:00:00 PM	00:09	0.00

Comments: Removed bags, restarted asset, RTS.

3577356	A2-IB10-05-BC siding operating	GS14802	A2-IB10-05-BC	CLOS	ECM	9/16/22	6:20:00 PM	9/16/22	6:24:00 PM	00:15	0.00

Comments: alarm going off, reset line and ran it with bags, alarm off, requested bags to space out

arrived at BC10 and observed alarms on panel, noticed it was at the door before bags went out, cleared any bags within door, reset line and

3577593	A2-IB10-01-BC /JAM	GS14802	A2-IB10-05-BC	CLOS	ECM	9/19/22	6:09:00 PM	9/19/22	6:14:00 PM	00:10	0.00

Comments: arrive and inpsect the asset then reset the line. RTS

3586460	A2-IB10-05-BC /loss photo eye	GS14802	A2-IB10-05-BC	CLOS	ECM	10/5/22	2:07:00 PM	10/5/22	2:20:00 PM	00:13	0.00

Comments: photoeye loose, amber light, moved, 3 lights, start/stop, remove PE, tighten, install, test, RTS

mcp displayed FD fault, photoeye loose, displayed amber light, moved photoeye to display 3 lights, jam clear, started, stopped, removed

3433093	6RL-01 motor is making a loud	GS14814	A6-6RL-1	CLOS	ECM	3/14/22	1:12:00 PM	3/14/22	1:41:00 PM	00:29	0.00

Comments: ECALL: made adjustment to lens cover that was loose and called back in service.

3446565	A6-6RL-4	GS14817	A6-6RL-4	CLOS	ECM	4/3/22	4:17:00 AM	4/3/22	8:44:00 AM	07:01	1,024.31

Comments: ECALL: Replaced old belt, tested, RTS

After getting the new belt from part, we replaced the old belt with a new one, we tested the asset by turned it, it was running good, we called

3464663	A6-6RL-5 - Motor Overload Fault	GS14818	A6-6RL-5	CLOS	ECM	4/25/22	2:40:00 PM	4/25/22	3:00:00 PM	00:20	0.00

Comments: ECALL-reset overload, reset panel, RTS.

3464865	A6-6RL-5 /Motor overload	GS14818	A6-6RL-5	CLOS	ECM	4/27/22	2:47:00 PM	4/27/22	3:30:00 PM	00:43	1,124.21

Comments: ECALL-Cleared overload, tested belt, added tension to belt, ID bad motor, tested again, RTS.

Got there inspect motor then cleared overload, test belt with incoming bags, added tension to belt. Upon further inspection identified motor

3585954	A6-6RL-5 circuit breaker tripped	GS14818	A6-6RL-5	CLOS	ECM	9/30/22	6:20:00 PM	9/30/22	6:27:00 PM	00:07	0.00

Comments: Ecall : Circuit breaker trip, Reset circuit breaker & RTS

arrived at unit reset circuit breaker unit started up returned to service

3460180	A6-IB32-01-BC Jam	GS14805	A6-IB32-01-BC	CLOS	ECM	4/14/22	5:13:00 PM	4/14/22	5:16:00 PM	00:03	0.00

Comments: Ecall : Door fault, Cleared fault reset asset & RTS

when I arrived unit showed over-height fault I cleared fault and returned to service

3460283	Bag claim 32 not running	GS14805	A6-IB32-01-BC	CLOS	ECM	4/15/22	4:00:00 PM	4/15/22	4:06:00 PM	00:06	0.00

Comments: ECALL-Badged in, unit running properly, RTS.

3490657	A6-IB32-01-BC Jam	GS14805	A6-IB32-01-BC	CLOS	ECM	6/1/22	10:10:00 AM	6/1/22	10:19:00 AM	00:30	0.00

Comments: e stop on section 1

Arrived at the asset and there was an e stop on the control station. Reset the e stop and reset the section 1 and merge e stop as well.

3508799	Bag Claim 32 will not start up	GS14805	A6-IB32-01-BC	CLOS	ECM	6/22/22	4:52:00 PM	6/22/22	5:00:00 PM	00:18	0.00

Comments: ECALL-identified e-stop was pressed on-01, cleared e-stop, tested unit, RTS.

Arrived at asset, inspected unit, identified e-stop was pressed on -01, cleared e-stop, tested unit, RTS.

3460687	BELT 32 NOT WORKING	GS14805	A6-IB32-01-BC	CLOS	ECM	4/19/22	12:01:00 PM	4/19/22	12:10:00 PM	00:09	0.00

Comments: ECALL:Cleared and reset ESTOP, had no issues starting the belt, RTS

Cleared and reset ESTOP, had no issues starting the belt, RTS

3477834	A6-IB32-01-BC siding unable to	GS14805	A6-IB32-01-BC	CLOS	ECM	5/7/22	10:50:00 AM	5/7/22	11:00:00 AM	00:10	0.00

Comments: ECALL:jam light on merge, I moved bags from in front of photo-eye, reset jam and unit started up,RTS

when I arrived, I found jam light on merge, I moved bags from in front of photo-eye, reset jam and unit started up, tested and called back in

3478195	A6-IB32-01-BC siding operating	GS14805	A6-IB32-01-BC	CLOS	ECM	5/10/22	1:14:00 PM	5/10/22	1:19:00 PM	00:05	0.00

Comments: ECALL: inspect asset, Reset ESTOP, cleared, called back in service

3480266	A6-IB32-01-BC - JAM ON BAC	GS14805	A6-IB32-01-BC	CLOS	ECM	5/13/22	8:30:00 PM	5/13/22	8:45:00 PM	00:15	0.00

Comments: ECALL:cleared bags from merge, reset MCP panel, started asset to ensure proper operation

cleared bags from merge, reset MCP panel, started asset to ensure proper operation

3513520	A6-IB32-01-BC - BELT N THE	GS14805	A6-IB32-01-BC	CLOS	ECM	6/26/22	7:04:00 PM	6/26/22	7:30:00 PM	00:44	0.00

Comments: reset system multiple time until security door shut, restarted bag claim, monitored, RTS

reset system multiple time until security door shut, restarted bag claim and checked for proper operations, called back into service

3517107	A6-IB32-01-BC- Jam	GS14805	A6-IB32-01-BC	CLOS	ECM	7/3/22	7:21:00 PM	7/3/22	7:23:00 PM	00:02	0.00

Comments: reset control station, back in service

3534302	A6-IB32-01-BC Jam	GS14805	A6-IB32-01-BC	CLOS	ECM	7/24/22	10:34:00 AM	7/24/22	10:41:00 AM	00:16	0.00

Comments: pressed the stop button and stopped the belt, tested the asset before called back in service

arrived at the asset, pressed the stop button and stopped the belt, tested the asset before called back in service

3595011	A6-IB32-01-BC overload	GS14805	A6-IB32-01-BC	CLOS	ECM	10/11/22	10:58:00 PM	10/11/22	11:24:00 PM	00:26	0.00

Comments: Reset the panel, restart system, observed it running properly. RTS.

3599657	A6-IB32-01-BC - Overload Fault	GS14805	A6-IB32-01-BC	CLOS	ECM	10/17/22	10:12:00 AM	10/17/22	10:33:00 AM	01:06	0.00

Comments: Comment

The asset was changed from "A6-IB32-05-BC" to "A6-IB32-01-BC" upon verification with the JSM tech.

3619369	A6-IB32-01-BC jam condition has	GS14805	A6-IB32-01-BC	CLOS E	ECM	11/12/22	10:40:00 AM	11/12/22	11:00:00 AM	00:20	0.00
	Comments: checked panel, e-stop, took out E-stop, reset panel, test, RTS, monitor										
	checked panel, e-stop, took out E-stop, reset panel, test, RTS, monitor										
3478216	Bag Claim 32 has a fault which will	GS14810	A6-IB32-05-BC	CLOS E	ECM	5/10/22	4:46:00 PM	5/10/22	4:55:00 PM	00:09	0.00
	Comments: ECALL- jam on merge, pressed the e-stop, reset, & cleared jam, IB32 started running, RTS.										
3485587	A6-IB32-04-DOOR JAM	GS14810	A6-IB32-05-BC	CLOS E	ECM	5/25/22	3:46:00 PM	5/26/22	3:53:00 PM	00:00	0.00
	Comments: ECALL-Manually lowered door to clear fault, tested door, RTS.										
3581584	A6-IB32-05-BC overload	GS14810	A6-IB32-05-BC	CLOS E	ECM	9/23/22	2:17:00 PM	9/23/22	2:20:00 PM	00:08	0.00
	Comments: Ecall : Motor O/L, Cleared motor overload reset asset & RTS										
	arrived to asset opened MCP to check for and tripped breakers none found looked at Euro drives noticed IB32-05 Euro drive had red flashing										
3585910	A6-IB32-05-BC - door fault	GS14810	A6-IB32-05-BC	CLOS E	ECM	9/30/22	2:17:00 PM	9/30/22	2:19:00 PM	00:09	0.00
	Comments: Ecall : Jam on merge, Cleared jam condition reset door fault & RTS										
	arrived at asset noticed jam light lit on MCP IB32-05 had jam condition airline E-stop asset but did not reset in time causing door fault E-stop										
3594695	A6-IB32-05-BC - Overload Fault	GS14810	A6-IB32-05-BC	CLOS E	ECM	10/8/22	10:12:00 AM	10/8/22	10:18:00 AM	00:06	0.00
	Comments: Ecall : Merge will not run shows overload, Cycled power reset fault & RTS										
	the built in VFD on the merge drive has overloaded turned off waited several seconds repowered and VFD is reset cleared faults on MCP &										
3408957	A6-IB32-04-DOOR Running jam	GS14810	A6-IB32-05-BC	CLOS E	ECM	2/9/22	6:16:00 PM	2/9/22	6:25:00 PM	00:09	0.00
	Per JSM Jaime.										
3501098	A6-IB32-04-DOOR - DOOR	GS14810	A6-IB32-05-BC	CLOS E	ECM	6/8/22	2:32:00 PM	6/8/22	2:46:00 PM	00:14	0.00
	Comments: jam fault, cleaned photo eyes and reflectors, E-stop pressed and cleared, tested, RTS										
	Arrived at asset, inspected and wiped clean photo eyes and reflectors, E-stop pressed on 05, cleared E-stop, cleared faul, tested it, backin										
3525738	A6-IB32-05-BC - Jam Fault	GS14810	A6-IB32-05-BC	CLOS E	ECM	7/10/22	5:06:00 PM	7/10/22	5:20:00 PM	00:14	0.00
	Comments: Pressed the ESTOP in and out, started the asset, it was running very good, RTS										
	Pressed the ESTOP in and out, started the asset, it was running very good, I called it back in service										
3539085	A6-IB32-05-BC jam	GS14810	A6-IB32-05-BC	CLOS E	ECM	7/31/22	10:11:00 AM	7/31/22	10:17:00 AM	00:09	0.00
	Comments: arrived and inspected the asset, removed bags from photo-eye, RTS										
	arrived and inspected the asset, removed bags from photo-eye, RTS										
3570083	A6-IB32-04-DOOR JAM	GS14810	A6-IB32-05-BC	CLOS E	ECM	9/2/22	1:50:00 PM	9/2/22	2:06:00 PM	00:32	0.00
	Comments: belt was slipping when asset was engaged. Used take-up roller to add tension, tested. no issues, RTS										
	Inspect asset, noticed belt was slipping when asset was engaged. Used take-up roller to add tension to belt, tested. no further issues, RTS										
3577403	A6-IB32-05-BC motor overload	GS14810	A6-IB32-05-BC	CLOS E	ECM	9/17/22	1:47:00 PM	9/17/22	1:55:00 PM	00:08	0.00
	Comments: reset BC to clear overload on merge VFD, cleared condition fault at MCP, door closed, alarm turned										
	reset BC to clear overload on merge VFD, cleared condition fault at MCP, door closed, alarm turned off, function test ok										
3581809	A6-IB32-05-BC overload	GS14810	A6-IB32-05-BC	CLOS E	ECM	9/25/22	10:44:00 AM	9/25/22	10:58:00 AM	00:26	0.00
	Comments: reset asset, diagnosed problem, cleared fault, tested, RTS										
	arrived at asset, diagnose problem, reset asset, diagnosed problem, cleared fault, tested, RTS										
3594865	A6-IB32-04-DOOR /Overload	GS14810	A6-IB32-05-BC	CLOS E	ECM	10/10/22	2:20:00 PM	10/10/22	2:40:00 PM	00:20	0.00
	Comments: motor overload on panel, opened up panel, reset all lines,power up line completely resetting, RTS										
	arrived at asset, noticed motor overload on panel, opened up panel, reset all lines, overload was still showing, shut down, I power up line										
3594951	A6-IB32-01-BC Overload bag	GS14810	A6-IB32-05-BC	CLOS E	ECM	10/11/22	11:16:00 AM	10/11/22	11:35:00 AM	00:29	0.00
	Comments: powered off panel, started, door not opening, adjusted photoeye, closing properly, RTS										
	other tech already trying to clear fault, powered off panel, started, door not opening, adjusted photoeye, closing properly, RTS										
3599353	A6-IB32-01-BC - motor overload	GS14810	A6-IB32-05-BC	CLOS E	ECM	10/13/22	2:29:00 PM	10/13/22	2:47:00 PM	01:02	0.00
	Comments: P. eyes, & reflects, good, switch disconnect on/off, e-stop reset, cleared overload, tested, RTS										
3599534	A6-IB32-01-BC	GS14810	A6-IB32-05-BC	CLOS E	ECM	10/15/22	4:37:00 PM	10/15/22	4:47:00 PM	00:18	0.00
	Comments: VFD motor failure, disconnected/connect asset, started line, verified with BHS, monitored RTS.										
3599595	A6-IB32-05-BC overload	GS14810	A6-IB32-05-BC	CLOS E	ECM	10/16/22	2:51:00 PM	10/16/22	3:12:00 PM	00:21	0.00
	Comments: E-stop, restart stations/panel, check photoeyes/reflectors, shut down panel, restart, reset,test,RTS										
	inspected, e-stop, restart control stations, panel. didn't work, check photoeyes/reflectors, shut down panel, restart, after it booted, reset,										
3599772	A6-IB32-FPC-BC	GS14810	A6-IB32-05-BC	CLOS E	ECM	10/18/22	1:50:00 PM	10/18/22	3:24:00 PM	01:34	0.00
	Comments: Code-overheating, tracked belt, adj. tension, clampped contactor, Cleared debris, RTS.										
	VFD giving 4 blinks then pause, S E W fault code stated over heating. Tracked belt, adjusted tension. Put clamp on contactor. Amps										
3599863	A6-IB32-05-BC	GS14810	A6-IB32-05-BC	CLOS E	ECM	10/19/22	11:15:00 AM	10/19/22	11:45:00 AM	00:45	0.00
	Comments: released tension on merge, tracked, amped, RTS, continued to track, monitor										
	released tension on merge, tracked, amped, RTS, continued to track, monitor										
3586438	Load belt has motor overload	GS14810	A6-IB32-05-BC	CLOS E	ECM	10/5/22	10:27:00 AM	10/5/22	11:00:00 AM	00:33	0.00
	Comments: turned contact switch off and on, cleared the overload, started, RTS										
	turned contact switch off and on, cleared the overload, started, RTS										
3599412	A6-IB32-05-BC overload	GS14810	A6-IB32-05-BC	CLOS E	ECM	10/14/22	10:24:00 AM	10/14/22	10:34:00 AM	00:21	0.00
	Comments: Reset fault on MCP, unit started, overload came back, which unit overload?? Refer call to Anthony										
	Arrived @ unit, I reset fault on MCP. Unit started up. Before I called unit back in service the overload came back. Opened MCP to verify										
3430866	Will not start; A6-OS32 DOOR	GS14910	A6-OS32-DOOR	CLOS E	ECM	3/9/22	9:22:00 AM	3/9/22	9:25:00 AM	00:03	0.00
	Comments: Ecall: Door not open, Tightened loose photo eye back into place & RTS										
	inspect asset notice photo eye loose made adjustment door open call back in service										

3503085	A6-OS32-DOOR - NOT OPENING	GS14910	A6-OS32-DOOR	CLOS	ECM	6/11/22	10:45:00 PM	6/11/22	10:52:00 PM	00:07	0.00

Comments: ECALL: Inspected the asset, door fail to open, reset and tested, called back in service
Inspected the asset, door fail to open, reset and tested, called back in service

3376569	Door fault BC-32	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/1/22	2:18:00 PM	1/1/22	2:40:00 PM	00:30	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS
had to manually shut the door then went and start the line and monitored it while the door went up and the line was running then shut the line

3376817	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/4/22	10:15:00 AM	1/4/22	10:30:00 AM	00:23	0.00

Comments: ECALL: inspected asset, check photo eyes and encoders. final inspection ,reset and RTS

3376922	Bag Claim 32 will not start up	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/5/22	1:52:00 PM	1/5/22	1:58:00 PM	00:17	0.00

Comments: Ecall : Asset not starting, Badge asset to start canveyor, monitored & RTS
arrived to asset, asset was stopped badged asset door opened carousel started IB-32 conveyors started flagged PE to ensure merge

3385149	A6-IB32-04-DOOR Alarm at	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/6/22	10:23:00 AM	1/6/22	3:45:00 PM	10:31	1,150.00

Comments: Ecall : Door fault, Replaced bad tube motor & RTS
arrived to asset started asset door stopped at normal position stopped asset door moved beyond lower limit attempted to adjust lower limit on

3385385	A6-IB32-04-DOOR fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/9/22	9:37:00 AM	1/9/22	9:55:00 AM	00:33	0.00

Comments: ECALL: ESTOP showing on panel, closed door manually,went public side to clear ESTOP, FPC started,RTS
Inspected asset, door was open, ESTOP showing on panel, closed door manually, went in public side to clear the Estop, FPC started

3385404	A6-IB32-04-DOOR - Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/9/22	3:58:00 PM	1/9/22	4:05:00 PM	00:12	0.00

Comments: Comment
Verified by Roy.

3385595	A6-IB32-04-DOOR faulted	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/11/22	5:51:00 PM	1/11/22	5:56:00 PM	00:09	0.00

Comments: ECALL:Inspect asset, clear fault at door, reset line, start up, called back in service
Inspect asset, clear fault at door, reset line, start up, called back in service

3385406	A6-IB32-04-DOOR - Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/9/22	4:24:00 PM	1/9/22	4:36:00 PM	00:21	0.00

Comments: Comment
Verified by Roy.

3393638	A6-IB32-04-DOOR alarm	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/24/22	2:19:00 PM	1/24/22	2:27:00 PM	00:16	0.00

Comments: ECALL: door fault, reset e-stop, door closed, reset BC, line started, RTS.
Inspect asset, check photo eyes at door, reset e-stop, door closed, reset BC, line start up, call back in service.

3398427	A6-IB32-04-DOOR - Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/28/22	5:03:00 PM	1/28/22	5:12:00 PM	00:09	0.00

Comments: Ecall : Door fault, Reset E-stop corrected alarm condition & RTS
arrived & assessed reset E-stop by security door alarm stopped called back in service due to operator error

3398475	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/29/22	10:30:00 AM	1/29/22	10:43:00 AM	00:13	0.00

Comments: Ecall : Door fault/ jam won't clear, Released E-stop , reset asset & RTS
when I arrived I found section 1 had a e-stop on it pressed I released e-stop and hit the reset button door came down I tested unit and ca

3398701	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/31/22	6:20:00 PM	1/31/22	6:25:00 PM	00:05	0.00

Comments: ECALL:BC showing jam, cleared jam, reset BC, line started up, called back in service
Inspect asset, BC showing jam, cleared jam, reset BC, line started up, called back in service

3408673	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/5/22	10:24:00 AM	2/5/22	10:32:00 AM	00:08	0.00

Comments: Ecall : Bag jam, Reset jam condition reset asset & RTS
arrived & assessed Delta agent had E- stopped on public side jam was on merge reset told employee how to reset called back in service

3408732	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/6/22	10:22:00 AM	2/6/22	10:33:00 AM	00:16	0.00

Comments: ECALL: door fault, after full inspection saw nothing visibly wrong, reset fault, tested, RTS.
Arrived and inspected the asset door, photo eyes and belts and saw nothing visibly wrong, reset the fault and ran the system multiple time

3408814	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/7/22	11:09:00 AM	2/7/22	11:25:00 AM	00:13	0.00

Comments: ECALL: door fault, bag stuck under door, removed bags, reset fault, tested, RTS.
Troubleshooting the door and saw a couple of bags were stuck under the door, i removed the bags, reset the fault and started the door back

3413219	A6-IB32-04-DOOR - Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/11/22	3:59:00 PM	2/11/22	4:02:00 PM	00:22	0.00

Comments: Comment
Verified by Jesus.

3416220	A6-IB32-04-DOOR - Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/18/22	11:01:00 AM	2/18/22	11:08:00 AM	00:14	0.00

Comments: Ecall : BC fault, Reset fault and RTS
Went to asset inspect showing FPC proxy fault resetting asset tested called back service

3420951	A6-IB32-04-DOOR Door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/25/22	3:15:00 PM	2/25/22	3:23:00 PM	00:30	0.00

Comments: Ecall : Door fault, Reset main panel closed door & RTS
got there door won't close so went to main panel reset started door came down then started door came up let the airline people throw their

3420954	A6-IB32-04-DOOR door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/25/22	4:25:00 PM	2/25/22	4:28:00 PM	00:03	0.00

Comments: Ecall : Door fault, Cleared E-stop reset asset & RTS
when I arrived I cleared E-stop on section 5 unit started up tested unit and called back in service

3430335	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/3/22	1:40:00 PM	3/3/22	1:43:00 PM	00:03	0.00
	Comments: ECALL: OP error, showed on ESTOP, cleared ESTOP, unit started, no mechanical issue,RTS										
	when I arrived, I checked the panel, I showed on ESTOP on section 1, I cleared the ESTOP and unit started up, no mechanical issues was										
3432847	A6-IB32-04-DOOR_DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/11/22	11:26:00 PM	3/11/22	11:31:00 PM	00:14	0.00
	Comments: Ecall : Door fault, Reset fault call back in service										
3437738	A6-IB32-04-DOOR / IAM and	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/17/22	6:20:00 PM	3/17/22	6:45:00 PM	00:29	0.00
	Comments: Ecall : Door fault, Reset door fault & RTS										
	found door fault caused by reset required on flat plat reset flat plate manually (mode) door to close position tested RTS.										
3437876	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/19/22	9:30:00 AM	3/19/22	9:42:00 AM	00:12	0.00
	Comments: ECALL: ESTOP pushed on public side, reset ESTOP on FPC, unit ran, RTS										
	arrived and assessed ESTOP pushed on public side, informed Delta agent and delta manager that when door is open, pushing ESTOP on										
3438078	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/21/22	10:11:00 AM	3/21/22	10:20:00 AM	00:09	0.00
	Comments: ECALL: asset already reset and door down. tested system and RTS										
3438144	A6-IB32-04-DOOR fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/21/22	6:12:00 PM	3/21/22	6:27:00 PM	00:36	0.00
	Comments: ECALL: clean photo eyes and closed door. remove debris reset and RTS.										
3438334	Bag Claim 32 will not start up	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/23/22	1:35:00 PM	3/23/22	1:38:00 PM	00:03	0.00
	Comments: Ecall : Door fault, Airline cleared fault before tech arrived & RTS										
	by the time I had arrived the airline had already cleared the fault I checked over the unit no mechanical issues found called back in service										
3442949	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/24/22	9:59:00 PM	3/24/22	10:11:00 PM	00:21	0.00
	Comments: Ecall : Door fault, Cleared jam condition, reset door fault & RTS										
	inspected reset and cleared jams restarted called back in service										
3446556	A6-IB32-04-DOOR_Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/2/22	8:21:00 PM	4/2/22	8:40:00 PM	00:19	0.00
	Comments: ECM-reset fault, RTS.										
3455355	A6-IB32-04-DOOR jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/8/22	12:28:00 AM	4/8/22	12:40:00 AM	00:12	0.00
	Comments: ECALL-Inspect asset, restarted system, no faults found, RTS.										
3460121	A6-IB32-04-DOOR_DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/14/22	9:50:00 AM	4/14/22	9:55:00 AM	00:42	0.00
	Comments: Ecall : Door fault, Cleared jam condition, reset door fault & RTS										
	when arriving to BC32 -06 was showing jam so we reset jam and tested door to call back in service										
3460268	A6-IB32-04-DOOR_Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/15/22	2:54:00 PM	4/15/22	3:04:00 PM	00:10	0.00
	Comments: Comment										
	Verified by Jaime.										
3460804	A6-IB32-04-DOOR/Door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/20/22	2:11:00 PM	4/20/22	2:15:00 PM	00:04	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS										
	arrived to asset cleared jam & overlength faults bags / ramp personal stopped asset door closed no issues called BHS for any further faults,										
3469316	A6-IB32-04-DOOR jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/29/22	6:20:00 PM	4/29/22	6:25:00 PM	00:05	0.00
	Comments: ECALL-Started line, tested, RTS.										
3469356	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/30/22	9:33:00 AM	4/30/22	9:37:00 AM	00:04	0.00
	Comments: Cleared bags @ merger, estop & reset unit. reset MCP unit started, Driver given instructions, RTS										
	When I arrived I cleared the bags at the merger. E-stop and reset unit at door. No response. Checked the panel and it showed that the MCP										
3478322	A6-IB32-04-DOOR /FAULT	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/11/22	3:53:00 PM	5/11/22	3:56:00 PM	00:24	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS										
	got there door fault so manually close door case was stuck so then started line door came up then stop line door came down monitor it then										
3478343	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/11/22	6:43:00 PM	5/11/22	7:00:00 PM	00:17	0.00
	Comments: ECALL-Door would not close b/c e-stop was hit, reset e-stop. tested door, RTS.										
	On arrival I inspected the asset to find the door would not open because someone had hit the e-stop and hadn't cleared it, so I reset the e-										
3480226	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/13/22	1:14:00 PM	5/13/22	1:17:00 PM	00:03	0.00
	Comments: Ecall : Door fault, Cleared E-stop reset fault and RTS										
	when i arrived i checked the panel it showed an e-stop pressed on section 1 cleared the E-stop, fault cleared tested and returned to service										
3480251	A6-IB32-04-DOOR_door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/13/22	5:27:00 PM	5/13/22	5:40:00 PM	00:13	0.00
	Comments: Ecall : Door alarms, belts stopped, Cleared E-stops reset fault & RTS										
	E-stops and jams on IB32 cleared E-stops and reset cleared the jam conditions belts running closed door operator called off alarm restarted										
3480503	A6-IB32-04-DOOR_Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/16/22	2:58:00 PM	5/16/22	3:15:00 PM	00:17	0.00
	Comments: ECALL-Panel off, turned on, e-stop pushed, release e-stop, door closed, tested IB32, RTS.										
	Inspected asset. and Delta Airline Agent had turned off the panel. JMS Mgt. was notified of the situation. Turned on the panel and checked										
3480523	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/16/22	7:53:00 PM	5/16/22	8:49:00 PM	00:56	0.00
	Comments: ECALL-Manually closed door, e-stop pulled on public side, Pulled/reset e-stop, RTS.										
	Inspected asset. Door jam and reset options not working. Checked photo-eyes and lights, all clear. Fixed break for door with zip ties. Man										
3480714	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/18/22	4:06:00 PM	5/18/22	4:09:00 PM	00:03	0.00
	Comments: ECALL- Airline already removed jammed bag. Pressed reset and RTS.										

3485146	A6-IB32-04-DOOR - Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/21/22	10:21:00 AM	5/21/22	10:38:00 AM	00:24	0.00
	Comments: Ecall : Door fault, Cleared E-stop reset fault & RTS										
	went to asset attempted to close door Delta agent activate E-stop public side went to public side to clear E-stop came back to asset reset										
3485616	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/25/22	7:33:00 PM	5/25/22	7:45:00 PM	00:12	0.00
	Comments: ECALL- Cleared bag jam that caused door fault, tested, RTS.										
3489956	A6-IB32-04-DOOR fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/26/22	1:22:00 PM	5/26/22	1:35:00 PM	00:13	0.00
	Comments: door fault cleared										
	Reattached door brake, reset door fault and tested. Rts.										
3490073	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/27/22	3:59:00 PM	5/27/22	4:04:00 PM	00:21	0.00
	Comments: Ecall : Door fault, Went to asset reset MCP tested called back in service										
3490717	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/1/22	7:12:00 PM	6/1/22	7:20:00 PM	00:08	0.00
	Comments: ECALL-Door won't reset, inspected, reset door, bag jam @ door, tested door, RTS.										
3500404	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/2/22	11:36:00 PM	6/2/22	11:50:00 PM	00:14	0.00
	Comments: ECALL- Reset fault RTS.										
3501131	Bag Claim 32 has a jam at the door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/7/22	6:55:00 PM	6/7/22	7:02:00 PM	00:15	0.00
	Comments: ECALL-Inspect asset, cleared e-stop fault, tested, ran it, RTS.										
	Inspect asset, cleared e-stop fault, tested, ran it, RTS.										
3502978	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/10/22	8:40:00 PM	6/11/22	7:57:00 AM	16:46	161.63
	Comments: Ecall : Door fault, Set limits on door reset fault & RTS										
	arrived to asset noticed MCP doors open I shut system down open all breakers & fuses & removed all relays waited couple minutes installed										
3503274	A6-IB32-04-DOOR jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/13/22	2:08:00 PM	6/13/22	2:16:00 PM	00:08	0.00
	Comments: Ecall : Door fault, Cleared jam condition reset asset & RTS										
	inspected asset check door jam at door clear jam door reset, reset BC call back in service										
3508733	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/22/22	9:06:00 AM	6/22/22	9:12:00 AM	00:19	0.00
	Comments: ECALL- reset fault, closed door, tested and retested, RTS.										
	Arrived at asset diagnose problem, reset fault, closed door, tested and retested, RTS.										
3513306	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/24/22	10:15:00 AM	6/24/22	10:23:00 AM	00:35	0.00
	Comments: Ecall : Door fault, Cleared E-stop reset fault & RTS										
	Arrived at asset, inspected photo eyes and reflectors, and identified had e-stop was pressed on -01, agent did not know how to reset, cleared										
3513307	Bag Claim 32 is receiving multiple	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/24/22	10:34:00 AM	6/24/22	10:47:00 AM	00:42	0.00
	Comments: Ecall : Door fault/ issue with door, Cleared fault reset FPC and RTS										
	arrived at asset inspected bag claim and identified FPC had a fault and airline did not know how to reset cleared fault tested bag claim back in										
3513351	A6-IB32-04-DOOR door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/24/22	9:50:00 PM	6/24/22	10:29:00 PM	00:50	0.00
	Comments: Ecall : Door fault, Reset MCP panel closed door reset fault & RTS										
	reset MCP panel closed door reset system with supervisor assistance										
3525529	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/8/22	6:46:00 PM	7/8/22	7:00:00 PM	00:14	0.00
	Comments: Ecall : Door fault, Clear photo eye reset fault and RTS										
	inspect asset door fault clear photo eye reset asset test and called back in service										
3534162	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/22/22	5:55:00 PM	7/22/22	6:00:00 PM	00:10	0.00
	Comments: Ecall : Door fault, Realigned photo eye reset asset and RTS										
	got there check asset, notice was one light photo eye making door not go down adjust photo eye till it had 3 light so door came down then										
3538791	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/28/22	2:10:00 PM	7/28/22	2:23:00 PM	00:25	0.00
	Comments: Ecall : Door fault, Cleared E-stop reset asset & RTS										
	arrived at asset inspected photo eyes and reflectors identified E-stop was pressed on - 01 but not cleared E-stop reset - 01 tested asset b										
3538896	A6-IB32-04-DOOR - door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/29/22	2:02:00 PM	7/29/22	2:11:00 PM	00:09	0.00
	Comments: Ecall : FD door jam, Clear door jam reset asset & RTS										
	went over to area 6 to clear a door jam on IB 32 & clear the door jam Stood there for a few minutes to check everything is working before I										
3538907	A6-IB32-04-DOOR - door will	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/29/22	2:37:00 PM	7/29/22	2:44:00 PM	00:07	0.00
	Comments: Ecall : FD door jam, Cleared jam condition reset asset & RTS										
	went over again to BC-32 for door jam I got it to clear again stood there for a few minutes to see if there was another problem so far										
3547843	A6-IB32-04-DOOR - door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/4/22	1:54:00 PM	8/4/22	2:16:00 PM	00:26	0.00
	Comments: Ecall : Door won't close, Cleared all E-stops reset asset & RTS										
	I inspected the asset and cleared all E-stops asset started up and ran door closed then I called it back into service										
3547853	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/4/22	3:18:00 PM	8/4/22	3:22:00 PM	00:12	0.00
	Comments: Ecall : Door fault, Cleared all E-stops reset door fault & RTS										
	asset door was up once I cleared the E-stop from the door the asset started working the E-stop just needed to be cleared										
3555009	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/18/22	3:13:00 PM	8/18/22	3:21:00 PM	00:16	0.00
	Comments: Ecall : Door fault, Cleared all E-stops reset asset & RTS										
	arrived to asset door alarm going off IB32 & FPC not moving ask BHS if any E-stops present IB32-01 E-stop action I cycled all 3 E-stops										
3555665	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/25/22	1:40:00 PM	8/25/22	9:45:00 PM	17:04	1,337.56
	Comments: Ecall : Door slam shut, Replaced bad tube motor & RTS										
	1st Shift: arrived to asset investigated asset noticed one of the bolts to door hinges fell replaced bolt tightened brake door went up stopped										
3570547	A6-IB32-04-DOOR fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	9/7/22	3:57:00 PM	9/7/22	4:03:00 PM	00:13	0.00
	Comments: Ecall : Door fault, Realigned photo eye reset asset & RTS										

Inspected asset found photo eye out of alignment, aligned photo eye cleared fault restarted asset performed final inspection called back in

3572502	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	9/9/22	5:33:00 PM	9/9/22	5:43:00 PM	00:10	0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS

arrived at door and manually lowered door to clear fault I then tested and called back in service

3594707	A6-IB32-04-DOOR Jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	10/8/22	11:32:00 AM	10/8/22	11:39:00 AM	00:07	0.00

Comments: Ecall : Door fault, Cleared alarm condition reset asset & RTS

on my way back to IB32 from clearing E-stop A&B on the FPC I received a E-scall for a door fault on IB32 when I arrived to IB32 door was

3602980	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	10/26/22	11:17:00 AM	10/26/22	11:26:00 AM	00:09	0.00

Comments: Ecall : Door fault, Cleared fault reset asset & RTS

went over to A6 to IB 32 for a door fault E-call I e-stop reset and clear the fault test asset and call back in service

3617152	A6-IB32-04-DOOR Jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	11/5/22	10:45:00 AM	11/5/22	10:53:00 AM	00:15	0.00

Comments: Ecall : Door fault, Closed door reset limits and RTS

went to asset inspected found door rolled passed it's limits manually closed the door reset limits cleared fault tested called back in service

3385307	A6-IB32-04-DOOR fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/8/22	10:41:00 AM	1/8/22	10:51:00 AM	00:10	0.00

Comments: ECALL: multiple ESTOPs need to reset, once, cleared, belt return to operation, RTS

multiple ESTOPs needed to be reset, once all that was cleared, the belt return to operation, bags went through normally, door closed rightly

3398665	A6-IB32-FPC-BC JAM	GS14809	A6-IB32-04-DOOR	CLOS	ECM	1/31/22	11:14:00 AM	1/31/22	11:19:00 AM	00:05	0.00

Comments: Cleared debris from bottom of door. Checked PE for lights, cleaned PEs & Reflectors. Restart & RTS.

3408677	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/5/22	11:01:00 AM	2/5/22	11:27:00 AM	00:26	0.00

Comments: Ecall : Door will not close, Cleared E-stop, reset door fault & RTS

found E- stops not cleared airline bag handlers are not understanding the function and operation of the E-stops they push to activate then pull

3408945	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/9/22	2:21:00 PM	2/9/22	2:30:00 PM	00:09	0.00

Comments: ECALL: Went to asset, testing asset, everything is working as it should, RTS.

Went to asset, testing asset, everything is working as it should, called back in service.

3413799	A6-IB32-04-DOOR - Door will	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/16/22	5:53:00 PM	2/16/22	6:03:00 PM	00:10	0.00

Comments: Cleared jam fault at merge. Door closed, alarm stopped. Tested unit, no more issues. RTS.

3416307	A6-IB32-04-DOOR not closing	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/19/22	12:15:00 PM	2/19/22	12:27:00 PM	00:12	0.00

Comments: ECALL:toggled speed sensor, reset panel, FPC began running ,RTS, F/U

arrived, assessed, toggled speed sensor, reset panel, FPC began running observed airline employee deposit bags, bags successfully arri

3416323	A6-IB32-04-DOOR fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/19/22	3:26:00 PM	2/19/22	4:35:00 PM	02:18	0.00

Comments: Comment

Verified by Anthony.

3416386	A6-IB32-FPC-BC belt not moving	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/20/22	11:02:00 AM	2/20/22	11:08:00 AM	00:13	0.00

Comments: ECALL:manually plugged door, cleared fault, tested door, it was working , RTS

manually plugged the door, cleared the fault, tested the door, it was working very, I called it back on service

3416495	A6-IB32-04-DOOR - Door will	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/21/22	1:28:00 PM	2/21/22	1:55:00 PM	00:27	0.00

Comments: ECALL: inspected, found nothing wrong, reset the asset, and ran to ensure it was working, RTS

Arrived and inspected asset's door, found nothing wrong, reset the asset, and ran to ensure it was working, called asset back into service

3416536	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/21/22	7:34:00 PM	2/21/22	7:39:00 PM	00:05	0.00

Comments: ECALL: cleared door fault, tested system, and called back in service

3421182	A6-IB32-04-DOOR - Unknown	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/28/22	2:33:00 PM	2/28/22	2:45:00 PM	00:22	0.00

Comments: ECALL: checked P/E & panel, hit ESTOP, reset panel, line ran, airline cleared bags,tested,RTS

inspected line, door was open and line was not running checked photo-eyes fro three lights, check panel, hit ESTOP and reset panel the line

3421319	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/1/22	6:51:00 PM	3/1/22	6:59:00 PM	00:08	0.00

Comments: ECALL:went to asset, reset merge, door closed, back in service

went to asset, reset merge, door closed, back in service

3421380	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/2/22	2:52:00 PM	3/2/22	3:00:00 PM	00:08	0.00

Comments: ECALL: Door fault; inspected; manually lower door; cleared fault; chk wires; no mech issues; RTS

When I arrived I manually lowered door to clear fault. Tested and checked over wires no mechanical issues found. Called back in service

3430769	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/8/22	1:43:00 PM	3/8/22	2:10:00 PM	00:27	0.00

Comments: ECALL:cleared all ESTOP and perform a hard reset of the system, tested the asset multiple times, RTS

arrived and inspected the asset, cleared all ESTOP and perform a hard reset of the system, tested the asset, multiple times then called it

3430903	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/9/22	4:03:00 PM	3/9/22	4:11:00 PM	00:08	0.00

Per JSM Roni.

3433031	A6-IB32-04-DOOR door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/13/22	5:33:00 PM	3/13/22	5:51:00 PM	00:18	0.00

Comments: ECALL:removed bags from photoeyes,ESTOPPed,reset panel,informed airline to leave room in between,RTS

inspected line, there were alot of bags on the line, removed bags from photo-eyes, ESTOPPed and reset the panel, informed airline to leave

3433100	A6-IB32-04-DOOR - Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	3/14/22	2:40:00 PM	3/14/22	2:48:00 PM	00:10	0.00

Comments: Comment

Verified by Roy.

3446686	Bag Claim 32 jams every time	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/4/22	11:45:00 AM	4/4/22	11:55:00 AM	00:10	0.00

Comments: ECALL:inspected asset, started asset and it ran, no issue found, called back in service

inspected asset, started asset and it ran, no issue found, called back in service

3446852	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/5/22	8:06:00 PM	4/5/22	8:30:00 PM	00:24	0.00

Comments: ECALL: removed bags from photo-eyes, cleared ESTOP, properly reset, RTS
Inspected asset, removed bags from photo-eyes, cleared ESTOP, properly reset asset, asset called back in service

3455448	A6-IB32-04-DOOR door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/8/22	9:13:00 PM	4/8/22	9:22:00 PM	00:09	0.00

Comments: ECALL:assess the problem, reset system jam test the asset and called asset back in service
assess the problem, reset system jam test the asset and called asset back in service

3455607	A6-IB32-04-DOOR - Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/10/22	5:03:00 PM	4/10/22	5:11:00 PM	00:18	0.00

Comments: ECALLcleaned photo-eyes & reflectors,reset panel, cleaned debris, door started,RTS
inspected line door was open, and line was not running, made sure photo-eye had three lights, cleaned photo-eyes and reflectors, reset panel,

3460523	A6-IB32-04-DOOR door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/17/22	6:47:00 PM	4/17/22	6:52:00 PM	00:05	0.00

Comments: ECALL:Reset merge, cleared fault, back in service
Reset merge, cleared fault, back in service

3460631	A6-IB32-04-DOOR - Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/18/22	7:40:00 PM	4/18/22	7:45:00 PM	00:05	0.00

Comments: ECALL: in route to call, called back in service, by someone else

3477869	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/7/22	7:01:00 PM	5/7/22	7:12:00 PM	00:11	0.00

Comments: ECALL:photo-eye was out of place, adjusted, tested asset, door close and open, RTS
Checked the asset, photo-eye was out of place, adjusted, tested asset, door close and open, called back in service

3478233	A6-IB32-04-DOOR jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/10/22	6:42:00 PM	5/10/22	6:51:00 PM	00:09	0.00

Comments: ECALL: inspected asset, cleared bags from lane, restarted asset from panel, lanes running, RTS

3480150	A6-IB32-04-DOOR not closing	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/12/22	1:10:00 PM	5/12/22	1:15:00 PM	00:05	0.00

Comments: ECALL: found e-stop pushed on -06. reset e-stop and clear fault. test and RTS

3408938	Door fault; A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	2/9/22	10:23:00 AM	2/9/22	10:38:00 AM	00:15	0.00

Comments: ECALL: asset did not start, tested asset worked fine, monitored & tested a few times, RTS.
Inspected asset, airline noticed that they could not startup the IB37, went to the control station and scanned the badge, the door opened and

3460633	A6-IB32-04-DOOR door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/18/22	7:46:00 PM	4/18/22	7:56:00 PM	00:10	0.00

Comments: ECALL:turned around and was in route to asset, made adjustments to photo-eye on FD, reset, RTS
turned around and was in route to asset, made adjustments to photo-eye on FD, reset , back in service

3480497	A6-IB32-04-DOOR siding	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/16/22	1:52:00 PM	5/16/22	2:09:00 PM	00:17	0.00

Comments: ECALL:inspect asset, checked photo-eyes at door, nothing wrong with door, called back in service
inspect asset, checked photo-eyes at door, nothing wrong with door, called back in service

3480513	A6-IB32-04-DOOR jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/16/22	5:21:00 PM	5/16/22	5:29:00 PM	00:15	0.00

Comments: ECALL: bags stuck by door, removed bags, ESTOP,reset control stations & panel,line ran,monitored,RTS
inspected line, bags were stuck by door, removed bags from door/ photo-eyes, estopped and reset control stations and panel, line ran, airline

3485051	A6-IB32-04-DOOR - Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/20/22	10:15:00 AM	5/20/22	10:34:00 AM	00:19	0.00

Comments: ECALL:Cleared ESTOP, in bag room cleared all faults on conveyor side, shut door, RTS
Cleared the ESTOP, went into bag room to cleared all faults on conveyor side, shut door and returned to service

* door fault caused by ESTOP on FPC*

3485197	A6-IB32-04-DOOR - Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/21/22	7:30:00 PM	5/21/22	8:03:00 PM	00:33	0.00

Comments: troubleshot, P/E needed adjustment, tested, asset cleared,RTS
troubleshot the problem photo-eye needed adjustment test the asset to see if problem is solve, call BHS checked status of the asset was

3485198	A6-IB32-04-DOOR door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/21/22	8:31:00 PM	5/21/22	8:45:00 PM	00:42	0.00

Comments: door ran over its limit, manually lowered to clear fault, limit was set, tested door, RTS
when we arrived, we found door, ran over its limits, we manually ;lowered to clear fault, we then walked bart then the procedure of setting

3485361	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	5/23/22	12:46:00 PM	5/23/22	12:49:00 PM	00:06	0.00

Comments: ECALL: door fault, checked photo-eyes, reset BC, door fault cleared, reset BC, RTS
inspect asset, door fault, checked photo-eyes, reset BC, door fault cleared, reset BC, called back in service

3503361	A6-IB32-04-DOOR jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/14/22	1:22:00 PM	6/15/22	1:03:00 AM	24:09	970.65

Comments: Ecall : Door motor replacement, Replaced motor and RTS
1st Shift : arrived at the asset door was closing beyond the limits manually opened and closed the door to adjust the limits. 2nd Shift : asset

3508306	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/19/22	11:40:00 AM	6/19/22	11:55:00 AM	00:15	0.00

Comments: door not cycling, had to remove debris from photo eye and adjust limits. test and RTS
tried to cycle door and there was no response. found debris under door blocking photo eye. removed debris and tested. door worked but limits

3508586	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	4/21/22	10:08:00 AM	4/21/22	10:35:00 AM	00:27	0.00

Comments: Arrived at asset. Diagnosed problem, inspected door. Closed door, reset line, tested, RTS
Arrived at asset. Diagnosed problem, inspected door. Closed door, reset line, tested, RTS

3508739	A6-IB32-FPC-BC jam condition	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/22/22	11:04:00 AM	6/22/22	11:20:00 AM	00:32	0.00

Comments: Arrived at the asset, diagnosed problem, cleared jam, tested and retested, RTS
Arrived at the asset, diagnosed problem, cleared jam, tested and retested, RTS

3513835	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/28/22	3:20:00 PM	6/28/22	3:28:00 PM	00:18	0.00

Comments: reset jam, e-stop, reset control stations and panels, removed bags from PE, closed, RTS
Inspected line. Door was open, reset jam on control station. E-stopped and reset all control stations and panel. removed bags from photo

3513843	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/29/22	5:39:00 PM	6/29/22	5:49:00 PM	00:20	0.00

Comments: door was open, reset jam, e-stop, reset control stations and panels, removed bags, door closed, RTS
Inspected line, door was open, reset jam on control station. E-stopped and reset all control stations and panel. Removed from photo eyes

3516875	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/1/22	4:00:00 PM	7/1/22	4:05:00 PM	00:05	0.00
	Comments: Ecall : Door fault, Closed door reset fault and RTS when I arrived I manually lowered door to clear fault I then tested door and called back in service										
3508689	A6-IB32-04-DOOR jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	6/21/22	5:36:00 PM	6/21/22	5:44:00 PM	00:24	0.00
	Comments: Arrived at asset, inspected door, diagnosed problem, cleared fault, tested, called back in service Arrived at asset, inspected door, diagnosed problem, cleared fault, tested, called back in service										
3517303	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/5/22	10:06:00 AM	7/5/22	10:14:00 AM	00:08	0.00
	Comments: Arrived at asset, took bags off, reset door, tested, RTS Arrived at asset, took bags off, reset door, tested, RTS										
3517438	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/6/22	4:59:00 PM	7/6/22	5:04:00 PM	00:05	0.00
	Comments: Cycled all E-stops, reset. Door closed, door alarm stopped, Airline started asset, no issues, RTS Arrived to asset. Cycled all E-stops, reset. Door closed, door alarm stopped, Airline started asset, no issues, RTS										
3525393	A6-IB32-04-DOOR fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/7/22	10:18:00 AM	7/7/22	10:46:00 AM	00:28	0.00
	Comments: When I arrived I manually lowered door to clear fault. tested, RTS When I arrived I manually lowered door to clear fault. tested, RTS										
3525428	A6-IB32-04-DOOR/ Failed to	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/7/22	5:13:00 PM	7/7/22	5:30:00 PM	00:17	0.00
	Comments: Identified photo eye dirty, not showing any light until I wiped clean, tested, RTS Arrived at asset, inspected photo eyes and reflectors, identified photo eye dirty, not showing any light until I wiped clean, tested, RTS										
3534255	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/23/22	7:59:00 PM	7/23/22	8:04:00 PM	00:19	0.00
	Comments: removed bags, closed door, cleared jam, called back in service removed bags, closed door, cleared jam, called back in service										
3534272	A6-IB32-04-DOOR - door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/24/22	12:48:00 AM	7/24/22	12:55:00 AM	00:07	0.00
	Comments: Reset fault, called back in service										
3534337	A6-IB32-04-DOOR jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	7/24/22	3:44:00 PM	7/24/22	3:53:00 PM	00:16	0.00
	Comments: Reset E-stop and closed the door. Called the alarm off and tested IB32. RTS Arrived at asset, E-stop on merge. Airline could not clear. Reset E-stop and closed the door. Called the alarm off and tested IB32. RTS										
3539461	A6-IB32-04-DOOR /Door jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/3/22	9:37:00 PM	8/3/22	9:43:00 PM	00:13	0.00
	Comments: Removed bags, closed door, restarted system, RTS.										
3548206	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/8/22	10:34:00 AM	8/8/22	10:44:00 AM	00:10	0.00
	Comments: Arrived at asset, asset was already running, no issues, RTS Arrived at asset, asset was already running, no issues, RTS										
3550719	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/17/22	4:52:00 PM	8/17/22	5:00:00 PM	00:18	0.00
	Comments: outline was already throwing bags, monitored until airline was done, tested, RTS Once I arrived at asset, the outline was already throwing bags. Monitored unit until airline was done using bag claim, tested bag claim, RTS										
3555484	A6-IB32-04-DOOR jam	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/23/22	6:18:00 PM	8/23/22	6:21:00 PM	00:03	0.00
	Comments: removed bags from photo eyes and ATR, E-stopped, reset control stations and panel, RTS Inspected line. Removed bags from photo eyes and from ATR's. There were bags on line and line was not running. E-stopped, reset control										
3555670	(Reference Work Order# 2555695	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/25/22	3:30:00 PM	8/25/22	3:30:00 PM	00:00	0.00
3555809	A6-IB32-04-DOOR fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/27/22	11:00:00 AM	8/28/22	2:30:00 AM	21:25	771.82
	Comments: brAke not engaging, bad motor, installed, passed to 2nd shift, installed new motor set limits, RTS troubleshot , brake for down limit not engaging, properly adjusted, door not accepting down limits, adjusted limits, door still not accepting l inspected asset, found out the motor was bad, went to parts grabbed, new motor, installed new motor set limits, RTS										
3556153	Bag Claim 32 doo faults every time	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/31/22	10:27:00 AM	8/31/22	6:35:00 PM	16:29	0.00
	Comments: JSM Manager Sebastian said that they are looking for a motor.										
3570008	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	9/1/22	7:30:00 PM	9/1/22	7:40:00 PM	00:10	0.00
	Comments: Ecall : Door fault, Arrived at asset test door check with BHS all clear back in service										
3570064	A6-IB32-FPC-BC not working	GS14809	A6-IB32-04-DOOR	CLOS	ECM	9/2/22	10:13:00 PM	9/2/22	10:16:00 PM	00:06	0.00
	Comments: asset running, airline stated failed to close, asset started, monitored, no issues, RTS Arrived to asset. Asset was running. Then talked to airline. Airline stated it failed to close. Airline reminded fault. Airline was able to start										
3572688	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	9/11/22	3:33:00 PM	9/11/22	3:38:00 PM	00:07	0.00
	Comments: arrive at asset, inspect and reset fault and close door. tested and RTS										
3572695	A6-IB32-04-DOOR fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	9/11/22	4:59:00 PM	9/11/22	5:02:00 PM	00:03	0.00
	Comments: Inspected asset, cleared fault, reset & tested system RTS.										
3550713	A6-IB32-04-DOOR - DOOR	GS14809	A6-IB32-04-DOOR	CLOS	ECM	8/17/22	3:30:00 PM	8/17/22	3:36:00 PM	00:06	0.00
	Comments: E-stop on FPC, Delta cleared E-stop, stopped asset to clear door alarm, alarm clear, fault clear,RTS Arrived to asset. Noticed FPC was not running. MIT start on FPC. FPC still not moving. Asked BHS what fault issues. Displayed door fault,										
3577750	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS	ECM	9/21/22	12:04:00 PM	9/21/22	12:15:00 PM	00:11	0.00
	Comments: checked everything, cleaned photoeyes and reflectors, clean sensor, cleared fault, RTS checked everything, cleaned photoeyes and reflectors, clean sensor, cleared fault, RTS										
3581459	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS	ECM	9/22/22	11:48:00 AM	9/22/22	11:52:00 AM	00:07	0.00
	Comments: Ecall : Door fault, Airline cleared fault before tech arrived & RTS arrived at unit airline had cleared fault checked over unit no mechanical issues found called back in service and continued to monitor										

3581593	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	9/23/22	2:46:00 PM	9/23/22	2:50:00 PM	00:04	0.00
	Comments: Ecall : Door fault, Airline cleared fault before tech arrived & RTS airline cleared door fault by the time I arrived checked over unit no mechanical issues found called back in service										
3581872	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	9/25/22	5:14:00 PM	9/25/22	5:21:00 PM	00:14	0.00
	Comments: disconnected all belt belt disconnects and restarted system, RTS Arrived and assessed situation on panel, disconnected all belt belt disconnects and restarted system, RTS										
3581937	A6-IB32-04-DOOR fault	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	9/26/22	10:26:00 AM	9/26/22	10:42:00 AM	00:16	0.00
	Comments: removed bags from photoeye, E-stop, reset, line ran, threw bags, RTS inspected, door open and line not running, removed bags from photoeyes, E-stopped, reset control stations and panel, Line ran , threw bags.										
3586489	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	10/5/22	5:07:00 PM	10/5/22	5:16:00 PM	00:09	0.00
	Comments: Spoke to JSM employee about problem, stayed to solve problem, RTS. Arrived at asset, spoke to JSM employee about problem, stayed to solve problem, call back in service.										
3594897	A6-IB32-04-DOOR not	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	10/10/22	6:17:00 PM	10/10/22	6:39:00 PM	00:22	0.00
	Comments: arrived at asset, inspected asset, cleared overload, tested, reset system, RTS arrived at asset, inspected asset, cleared overload, tested, reset system, RTS										
3602626	A6-IB32-04-DOOR	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	10/22/22	8:50:00 PM	10/22/22	8:55:00 PM	00:10	0.00
	Comments: inspected, witnessed door fault, reset jam, tested, RTS inspected, witnessed door fault, reset jam, tested, RTS										
3607511	A6-IB32-04-DOOR fault	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	10/30/22	4:52:00 PM	10/30/22	4:53:00 PM	00:01	0.00
	Comments: arrived at asset, inspected asset, cleared jam, tested, reset, RTS arrived at asset, inspected asset, cleared jam, tested, reset, RTS										
3617588	CANCEL!!!	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	11/9/22	12:06:00 PM	11/9/22	12:06:00 PM	00:00	0.00
	Comments: Canceled by GOAA										
3619377	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	11/12/22	12:00:00 PM	11/12/22	12:04:00 PM	00:04	0.00
	Comments: noticed jam on graphics, cleared jam, system restart fault cleared, closed, tested,RTS noticed jam conditions on graphics and went to asset to clear jam, upon clearing jam, BHS called in a door fault, I rogered up and upon										
3619434	A6-IB32-04-DOOR Door	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	11/12/22	8:17:00 PM	11/12/22	8:40:00 PM	00:23	0.00
	Comments: Cleared jam on FPC, inspect door fault on bagroom, manually closed door, reset, tested, RTS inspected asset, cleared jam on FPC side, went into bagroom to inspect door fault, manually closed the door, reset, tested, RTS										
3602875	Bag claim is not running; A6 IB32	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	10/25/22	10:19:00 AM	10/25/22	10:23:00 AM	00:13	0.00
	Comments: inspected, reset, tested, RTS inspected, reset, tested, RTS										
3617265	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	11/6/22	10:10:00 AM	11/6/22	10:40:00 AM	00:30	0.00
	Comments: door open, adjusted photo-eyes, and got line to clear, called back in arrived at asset, noticed door was open, tried to lower door and couldn't reset panel and door and get door to go down, line was still showing										
3619588	A6-IB32-04-DOOR /Door	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	11/14/22	2:38:00 PM	11/14/22	3:55:00 PM	01:32	0.00
	Comments: adjusted photo-eyes then adjusted door limits, tested door, RTS arrived at asset, inspected asset, adjusted photo-eyes then adjusted door limits, tested door, RTS										
3624317	A6-IB32-04-DOOR siding	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	11/18/22	7:15:00 PM	11/18/22	7:40:00 PM	00:25	0.00
	Comments: Restart bag jam at asset, turned off Main Control Panel turned it back on, reset jam. RTS.										
3624365	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	11/19/22	10:21:00 AM	11/19/22	11:44:00 AM	01:57	0.00
	Comments: Ecall : Door fault, Adjusted down limit on door reset asset & RTS arrived at asset inspected photo eyes and reflectors wiped them both clean manually closed door started up bag claim and door would not go										
3624391	A6-IB32-04-DOOR jam	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	11/19/22	2:24:00 PM	11/19/22	2:34:00 PM	00:16	0.00
	Comments: Ecall : Door fault, Clear alarm condition rseet door fault & RTS went to A6 to IB 32 FD door for a door fault E-call once I got there, I reset the door to clear the alarm and the fault once I close the door, I										
3624408	Bag Claim 32 has a door fault	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	11/19/22	5:36:00 PM	11/19/22	6:23:00 PM	02:36	0.00
	Comments: door getting stuck, limits for close was off, reset limits and fix bend in door,test system, all ok, door was binding upon arrival, manually raised door with tool, tested system, door getting stuck, limits for close was off, reset limits and fix										
3624476	A6-IB32-04-DOOR opening	GS14809	A6-IB32-04-DOOR	CLOS E	ECM	11/20/22	11:23:00 AM	11/20/22	11:38:00 AM	00:30	0.00
	Comments: checked panel, one lost contact with PLC. reset panel, started line couple times, RTS checked panel, one lost contact with PLC. reset panel, started line couple times, RTS										
3581424	A3-3CL8-03 belt not moving	GS19551	A3-3CL8-03	CLOS E	ECM	9/22/22	4:38:00 AM	9/22/22	6:30:00 AM	23:51	2,020.88
	Comments: Ecall : Belt not moving, Replaced upper guide & RTS arrived inspected asset found chain fallen off sprockets remove plating off sprocket readjusted bearings and put chain back on sprocket										
3385469	A6-IB32-FPC-BC	GS14804	A6-IB32-FPC-BC	CLOS E	ECM	1/10/22	10:16:00 AM	1/10/22	10:26:00 AM	00:10	0.00
	Comments: ECALL: e-stop at public side, cleared e-stop, reset BC, asset started up, RTS. Inspect asset, check photo eye, e-stop at public side, clear e-stop, reset BC, start up, clear fault, called back in service.										
3385489	A6-IB32-FPC-BC Issue	GS14804	A6-IB32-FPC-BC	CLOS E	ECM	1/10/22	3:40:00 PM	1/10/22	4:02:00 PM	00:30	0.00
	Comments: Comment Verified by Jose.										
3385546	BC will not start; A6 IB32 FPC BC	GS14804	A6-IB32-FPC-BC	CLOS E	ECM	1/11/22	10:13:00 AM	1/11/22	10:25:00 AM	00:17	0.00
	Comments: ECALL: checked photo eye, encoder, belt, final inspection, call back in service. Inspected asset, checked photo eye, encoder, belt, final inspection, call back in service.										

3385671	Baggage claim fault working right	GS14804	A6-IB32-FPC-BC	CLOS	ECM	1/12/22	10:25:00 AM	1/12/22	6:18:00 PM	14:57	935.75
	Comments: Ecall : Door fault. Replaced old worn out wheels on asset & RTS **First Half Of 1st Shift :** inspected asset check panel for loose wire check all status of motor trouble shooting went to FPC opened up the plates checked the **Second Half Of 1st Shift :** replaced 25 wheels & speed sensor adjusted tensioners for A & B & cleaned up debris throughout asset.											
3376718	Bag Claim 32 has an motor which wi	GS14804	A6-IB32-FPC-BC	CLOS	ECM	1/3/22	10:17:00 AM	1/3/22	10:31:00 AM	00:17	0.00
	Comments: ECALL: Hit all e-stops & reset, also reset line, fault cleared, RTS. Hit all e-stops & reset, the fault cleared, called it in and there was a door fault, went to bag room and reset the line, it was in operation, called											
3408594	A6-IB32-FPC-BC jam	GS14804	A6-IB32-FPC-BC	CLOS	ECM	2/4/22	11:59:00 AM	2/4/22	12:09:00 PM	00:20	0.00
	Comments: Ecall : Public side jam, Cleared jam condition reset asset & RTS arrived & assessed cleared jam on public side Jaime assisted at panel verified no mechanical issues observed called back in service											
3408876	A6-IB32-FPC-BC UNKONWN	GS14804	A6-IB32-FPC-BC	CLOS	ECM	2/8/22	10:35:00 AM	2/8/22	10:39:00 AM	00:10	0.00
	Comments: ECALL:Inspect asset, notice ESTOP active, clear the ESTOP, reset BC, BC start up, final inspection Inspect asset, notice ESTOP active, clear the ESTOP, reset BC, BC start up, final inspection											
3413363	A6-IB32-FPC-BC BELT NOT	GS14804	A6-IB32-FPC-BC	CLOS	ECM	2/13/22	2:55:00 PM	2/13/22	3:08:00 PM	00:15	0.00
	Comments: ECALL: line not running, cleaned photo eye & reflectors, reset panel, reset line, RTS. Door was open and line was not running, cleaned photo eyes and reflectors and made sure there was 3 lights, checked panel and reset panel,											
3430565	A6-IB32-FPC-BC jam	GS14804	A6-IB32-FPC-BC	CLOS	ECM	3/6/22	10:30:00 AM	3/6/22	10:37:00 AM	00:10	0.00
	Comments: ECALL: reset the asset from public side, allowing it to run, called back into service arrived and inspected the asset, and reset the asset from public side, allowing it to run, called back into service											
3430802	A6-IB32-FPC-BC /Broken Link	GS14804	A6-IB32-FPC-BC	CLOS	ECM	3/8/22	5:54:00 PM	3/8/22	5:57:00 PM	00:03	0.00
	Comments: Ecall : Duplicate call											
3437758	A6-IB32-FPC-BC jam condition on	GS14804	A6-IB32-FPC-BC	CLOS	ECM	3/18/22	12:58:00 AM	3/18/22	1:05:00 AM	00:07	0.00
	Comments: ECALL: airline cleared jam before arrival, check asset and RTS											
3443204	A6-IB32-FPC-BC unknown conditio	GS14804	A6-IB32-FPC-BC	CLOS	ECM	3/27/22	10:32:00 AM	3/27/22	10:36:00 AM	00:08	0.00
	Comments: ECALL-Reset estop, reset system, RTS.											
3443260	Will not time out; A6 IB32 FPC BC	GS14804	A6-IB32-FPC-BC	CLOS	ECM	3/28/22	7:18:00 AM	3/28/22	7:51:00 AM	00:42	0.00
	Comments: ECALL-line was stopped upon arrival, Checked Photo-eyes, tested carousel, line running fine, RTS.											
3446394	A6-IB32-FPC-BC E stop	GS14804	A6-IB32-FPC-BC	CLOS	ECM	3/31/22	11:28:00 PM	3/31/22	11:40:00 PM	00:12	0.00
	Comments: ECALL-Reset e-stop, RTS.											
3446898	Bag Claim 32 FPC is being	GS14804	A6-IB32-FPC-BC	CLOS	ECM	4/6/22	1:55:00 PM	4/6/22	2:04:00 PM	00:09	0.00
	Comments: Ecall : Door fault, Techs were replacing wheels on asset when E-call came through We were replacing wheels on FPC Juane went to bag room to restart IB32, Juane reset panel & started asset door opened Juane stopped * FPC being worked on causing door fault *											
3455393	A6-IB32-FPC-BC jam on FPC	GS14804	A6-IB32-FPC-BC	CLOS	ECM	4/8/22	10:41:00 AM	4/8/22	10:46:00 AM	00:05	0.00
	Comments: Ecall : Jam on FPC, Cleared bags blocking photo eye reset fault & RTS when I arrived I removed bags from in front of photo eye fault cleared and I called unit back in service											
3443119	A6-IB32-FPC-BC making loud nois	GS14804	A6-IB32-FPC-BC	CLOS	ECM	3/26/22	10:45:00 AM	3/26/22	11:14:00 AM	01:20	0.00
	Comments: ECALL: making noise,2 bolts sticking out, stopped carousel,tightened 2 bolts, noise disappear, RTS Got there on carousal on public side was making noise, and notice there was 2 bolts sticking out, so I stop carousel, tighten the 2 bolts, th											
3455700	A6-IB32-FPC-BC Door Fault	GS14804	A6-IB32-FPC-BC	CLOS	ECM	4/11/22	3:06:00 PM	4/11/22	3:09:00 PM	00:03	0.00
	Comments: Comment Verified by Roy.											
3455852	Bag Claim 32 has a jam on the FPC	GS14804	A6-IB32-FPC-BC	CLOS	ECM	4/13/22	11:13:00 AM	4/13/22	11:25:00 AM	00:16	0.00
	Comments: Ecall : Bag jam fault,Cleared photo eye reset asset & RTS on inspection IB32 showed a public side jam occurred so we cleared photo eyes and reset then opened and closed door for final inspection to											
3460830	A6-IB32-FPC-BC unknown conditio	GS14804	A6-IB32-FPC-BC	CLOS	ECM	4/20/22	9:28:00 PM	4/20/22	9:32:00 PM	00:04	0.00
	Comments: ECALL- Upon arrival asset was already cleared. RTS.											
3464813	Bag claim 32 problem with doo	GS14804	A6-IB32-FPC-BC	CLOS	ECM	4/27/22	10:06:00 AM	4/27/22	10:10:00 AM	00:04	0.00
	Comments: ECALL- Door would not close, e-stop was pushed, reset e-stop & system, door came down, RTS. Arrived at asset. Found door was open and would not close. E-stop on bag claim side had been pushed. I reset e-stop and system. Door											
3477697	A6-IB32-FPC-BC broken link	GS14804	A6-IB32-FPC-BC	CLOS	ECM	5/5/22	4:02:00 PM	5/5/22	6:25:00 PM	04:46	721.74
	Comments: R/R broken link with new one, Also replaced, wheels and speed sensor, put everything together, RTS. Got there, was a broken link went to parts got new link, speed sensor, wheels. Replace all wheels and link and also speed sensor, put											
3480580	A6-IB32-FPC-BC jam condition on	GS14804	A6-IB32-FPC-BC	CLOS	ECM	5/17/22	11:05:00 AM	5/17/22	11:36:00 AM	00:31	0.00
	Comments: ECALL-Cleared jam, put room between bags, remove bags from p. eye, reset line, RTS. Inspected line, there was a jam and bags were too close on line, put some room between bags, removed bags from photo-eye on bag side,											
3480602	A6-IB32-04-DOOR jam actual	GS14804	A6-IB32-FPC-BC	CLOS	ECM	5/17/22	5:20:00 PM	5/17/22	5:38:00 PM	00:18	0.00
	Comments: airline could not clear the ESTOP ON FPC, cleared ESTOP and reset BC, called back in service Inspected asset, and airline could not clear the ESTOP ON FPC, cleared ESTOP and reset BC, called back in service											
3485337	A6-IB32-FPC-BC Jam Fault	GS14804	A6-IB32-FPC-BC	CLOS	ECM	5/23/22	10:20:00 AM	5/23/22	10:40:00 AM	00:20	0.00

Comments: ECALL- Cleared bags from p. eye & e-stop, tested, monitored, RTS.

3489922	Bag Claim 32 has a jam on the FPC	GS14804	A6-IB32-FPC-BC	CLOS	ECM	5/26/22	10:08:00 AM	5/26/22	10:09:00 AM	00:01	0.00

Comments: Ecall : Jam won't clear, Airline cleared jam before tech arrived & RTS

arrived to find asset running spoke with the airline agent she didn't know how to clear the jam and another agent showed her told BHS it was

3490142	A6-IB32-FPC-BC	GS14804	A6-IB32-FPC-BC	CLOS	ECM	5/28/22	11:08:00 AM	5/28/22	11:17:00 AM	00:09	0.00

Comments: Ecall : Jam, Cleared jam monitored & RTS

3490449	Bag Claim 32 has a jam on the	GS14804	A6-IB32-FPC-BC	CLOS	ECM	5/30/22	7:02:00 PM	5/30/22	7:11:00 PM	00:09	0.00

Comments: ECALL- Cleared jam bags from photo-eye, started asset. RTS.

3500580	A6-IB32-FPC-BC jam	GS14804	A6-IB32-FPC-BC	CLOS	ECM	6/4/22	1:59:00 PM	6/4/22	2:07:00 PM	00:08	0.00

Comments: Ecall : FPC E-stop, Cleared all E-stops reset asset & RTS

cycled all E-stops on FPC went to bag room started asset no issues stopped asset no issues called in service

3502958	A6-IB32-FPC-BC Bag Claim 32 has	GS14804	A6-IB32-FPC-BC	CLOS	ECM	6/10/22	4:55:00 PM	6/10/22	6:11:00 PM	02:55	0.00

Comments: Ecall : Door fault/ Carousel plate lifted, Set crescent plate back into place & RTS

I was originally called to IB32-05 SD for a door fault after checking over door and verifying proper functionality I sent Anthony out to FPC to

3507935	A6-IB32-FPC-BC plate	GS14804	A6-IB32-FPC-BC	CLOS	ECM	6/16/22	5:10:00 AM	6/16/22	5:35:00 AM	00:25	0.00

Comments: ECALL-no links broken, test asset, found some noisy wheels, W/O made for future repairs, RTS.

Upon inspection no links broken, test asset, found some noisy wheels, W/O made for future repairs, RTS.

3516860	A6-IB32-FPC-BC UNKNOWN	GS14804	A6-IB32-FPC-BC	CLOS	ECM	7/1/22	1:58:00 PM	7/1/22	2:05:00 PM	00:17	0.00

Comments: Ecall : Unknown condition, Bag claim is in good working condition NPF & RTS

once arrived at asset the door was down but no one at bag claim multiple times back in service

3547801	Bag Claim 32 is not running	GS14804	A6-IB32-FPC-BC	CLOS	ECM	8/4/22	8:03:00 AM	8/4/22	8:13:00 AM	00:34	0.00

Comments: Ecall : Door fault, Cleaned photo eyes cleared fault tested & RTS

arrived at asset inspected & wiped photo eyes cleared fault tested door called back in service

3548430	A6-IB32-FPC-BC unknown conditio	GS14804	A6-IB32-FPC-BC	CLOS	ECM	8/10/22	6:36:00 PM	8/10/22	6:40:00 PM	00:04	0.00

Comments: Ecall : Unknown condition, Realigned photo eye clear jams & RTS

I arrived and inspected asset clear multiple jams readjusted photo eyes monitor it call it back in service

3555062	A6-IB32-FPC-BC	GS14804	A6-IB32-FPC-BC	CLOS	ECM	8/19/22	8:16:00 AM	8/19/22	8:40:00 AM	00:28	0.00

Comments: Ecall : FPC not running, Cleared jam condition reset fault & RTS

went to asset inspected found jam and cleared jams went back in bag room to clear fault and reset it tested it called back in service monit

3555649	A6-IB32-FPC-BC	GS14804	A6-IB32-FPC-BC	CLOS	ECM	8/25/22	10:04:00 AM	8/25/22	10:18:00 AM	00:28	0.00

Comments: Ecall : FPC failed to move causing door fault, Cycled power off & back on reset asset & RTS

arrived to asset noticed jam light on 05, cleared jam, jam returned looked over photo eyes no issues looked at FPC noticed FPC not moving

3572483	A6-IB32-FPC-BC	GS14804	A6-IB32-FPC-BC	CLOS	ECM	9/9/22	12:00:00 PM	9/9/22	12:12:00 PM	00:50	0.00

Comments: Ecall : Door fault jam, Cleaned photo eye reset jam condition & RTS

arrived at asset removed bags that were jammed inspected and wipes clean photo eye and reflectors cleared jam and door fault tested asset

3385547	Airline is saying the "belt is not	GS14804	A6-IB32-FPC-BC	CLOS	ECM	1/11/22	10:47:00 AM	1/11/22	11:20:00 AM	01:06	0.00

Comments: ECALL: loud noise from FPC, made adjustments to panel, tested BC, RTS.

Inspect asset, loud noise coming from FPC, made adjustments to panel, tested BC, call back in service

3390183	Bag Claim 32 doo keeps jamming	GS14804	A6-IB32-FPC-BC	CLOS	ECM	1/13/22	10:20:00 AM	1/13/22	6:10:00 PM	18:15	0.00

Comments: ECALL: bad actuator on A drive motor, had to salvage known good actuator and tension drives. RTS

began troubleshooting issue. try starting and it would trip breakers for motors A and B. removed plates from motor A nd tried manually

3398782	A6-IB32-FPC-BC jam	GS14804	A6-IB32-FPC-BC	CLOS	ECM	2/1/22	6:10:00 PM	2/1/22	6:18:00 PM	00:08	0.00

Comments: ECALL:inspect asset, remove bag from photo-eye, reset BC, start up, called back in service

inspect asset, remove bag from photo-eye, reset BC, start up, called back in service

3408892	Bag Claim 32 has a door fault	GS14804	A6-IB32-FPC-BC	CLOS	ECM	2/8/22	2:30:00 PM	2/8/22	2:40:00 PM	00:15	0.00

Comments: Inspect asset, found e-stop pressed on public side. Reset e-stop. BC started. RTS.

3413499	Door is crooked; A6-IB32-04	GS14804	A6-IB32-FPC-BC	CLOS	ECM	2/14/22	10:21:00 AM	2/14/22	10:38:00 AM	00:24	0.00

Comments: ECALL: FPC not running, bag room belts were running, reset time on FPC,tested BC,RTS

Inspected asset, FPC was not running while door was open and bag room belts were running, went to login on the panel and reset the tim

3413604	Bag jam on the FPC; A6-IB32	GS14804	A6-IB32-FPC-BC	CLOS	ECM	2/15/22	10:53:00 AM	2/15/22	11:16:00 AM	00:23	0.00

Comments: ECALL: bag jam, cleared bag from photo eye, push e-stop, reset jam, tested, RTS.

Removed the bags in front of the photo eye, pushed the e-stop in/out, reset the jam, the carousel was starting to run, I was watching for a

3413786	A6-IB32-FPC-BC / Jam	GS14804	A6-IB32-FPC-BC	CLOS	ECM	2/16/22	3:53:00 PM	2/16/22	3:59:00 PM	00:06	0.00

Per JSM Antoni.

3416233	A6-IB32-FPC-BC jam	GS14804	A6-IB32-FPC-BC	CLOS	ECM	2/18/22	12:15:00 PM	2/18/22	12:30:00 PM	00:30	0.00

Comments: ECALL: jam on merge, reset, started line, moving,RTS, jam caused by merge belt jam

got there was a jam on merge, reset jam then started line the line started moving, then called back in service, carousel jam caused by merge

3416286	A6-IB32-FPC-BC	GS14804	A6-IB32-FPC-BC	CLOS	ECM	2/19/22	5:59:00 AM	2/19/22	6:05:00 AM	00:06	0.00

Comments: ECALL: reset fault, called back in service, carousel jam caused by merge belt

3421017	A6-IB32-FPC-BC cannot get belt to	GS14804	A6-IB32-FPC-BC	CLOS	ECM	2/26/22	2:31:00 PM	2/27/22	2:00:00 AM	19:45	2,033.03

Comments: ECALL: bent stainless caused damaged to wheels and plates. install links wheels and plates and RTS

plate was overloaded. removed the plates that were overlapped and removed guides and changed wheels then straighten stainless as it was

3438027	A6-IB32-FPC-BC Jam Fault	GS14804	A6-IB32-FPC-BC	CLOS	ECM	3/20/22	8:45:00 PM	3/20/22	8:54:00 PM	00:09	0.00

Comments: Comment

Verified by Jaime.

3446604 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 4/3/22 12:38:00 PM 4/3/22 1:08:00 PM 00:32 0.00

confirmed with Roy JSM

3446644 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 4/3/22 9:44:00 PM 4/3/22 9:52:00 PM 00:08 0.00

Comments: ECALL:pulled bags away from photo-eyes, reset asset, asset called back in service

inspected asset, pulled bags away from photo-eyes, reset asset, asset called back in service

3460677 Unknow condition GS14804 A6-IB32-FPC- CLOS ECM 4/19/22 10:32:00 AM 4/19/22 10:45:00 AM 00:13 0.00

Comments: ECALL: ESTOP still activated, reset and closed door to test and call clear

When inspecting, we noticed ESTOP, still activated, so we reset and closed door to test and call clear

3464661 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 4/25/22 2:10:00 PM 4/25/22 2:16:00 PM 00:06 0.00

Comments: ECALL:inspect asset, checked photo-eyes, cleared jam at merge, reset BC, line started up, RTS

inspect asset, checked photo-eyes, cleared jam at merge, reset BC, line started up, called back in service

3469666 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 5/3/22 8:05:00 PM 5/3/22 8:10:00 PM 00:05 0.00

Comments: ECALL: Inspected asset, asset working properly upon arrival, called back in service

Inspected asset, asset working properly upon arrival, called back in service

3477685 A6-IB32-04- GS14804 A6-IB32-FPC- CLOS ECM 5/5/22 1:27:00 PM 5/5/22 2:05:00 PM 01:30 0.00

Comments: ECALL: Reflector from merge with 1 light, adjust P/E till had 3 lights, RTS

got there check door and was then check photo-eye and reflector and notice the reflector from merge was with one light, so adjust photo-eye

3478024 Bag Claim 30 has GS14804 A6-IB32-FPC- CLOS ECM 5/9/22 10:25:00 AM 5/9/22 12:21:00 PM 04:26 0.01

W

3480350 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 5/14/22 7:26:00 PM 5/14/22 7:35:00 PM 00:09 0.00

Comments: ECALL: Reset, tested system, called back in service

3480414 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 5/15/22 1:05:00 PM 5/15/22 1:11:00 PM 00:06 0.00

Comments: known condition

Inspect asset ,got the asset agent clear fault , call back in service

3385484 A6-IB32-04- GS14804 A6-IB32-FPC- CLOS ECM 1/10/22 1:44:00 PM 1/10/22 2:00:00 PM 00:16 0.00

Comments: ECALL:Inspect asset, reset ESTOP at public side, reset BC, line start up. called back in service

Inspect asset, reset ESTOP at public side, reset BC, line start up. called back in service

3413694 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 2/15/22 8:16:00 PM 2/15/22 8:23:00 PM 00:07 0.00

Comments: ECALL: went public side, reset FPC, called back in service

3446855 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 4/5/22 8:35:00 PM 4/5/22 10:52:00 PM 06:24 51.36

Comments: ECALL: Plate screw stuck, removed,repaired plates,replaced wheels,tested,RTS

Asset assessed for reported issue, found a plate screw that was stuck in inner part of cladding which caused C-plate to bend, removed

3478239 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 5/10/22 7:44:00 PM 5/10/22 7:54:00 PM 00:10 0.00

Comments: ECALL:inspected asset, asset was working properly upon arrival, asset called back into service

inspected asset, asset was working properly upon arrival, asset called back into asset

3484945 Bag Claim 32 will GS14804 A6-IB32-FPC- CLOS ECM 5/19/22 10:13:00 AM 5/19/22 11:20:00 AM 00:44 0.00

Comments: ECALL: public side carousel had jam, reset started FPC was running monitor, RTS

got there on public side carousel had jam, reset started FPC was running monitor, then called back in service

3490606 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 5/31/22 6:26:00 PM 5/31/22 6:36:00 PM 00:10 0.00

Comments: ECALL: reset proxies, cleared overload, called back in service

reset proxies, cleared overload, called back in service

3490612 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 5/31/22 7:12:00 PM 5/31/22 9:50:00 PM 05:30 0.05

Comments: ECALL: cleared faults in bagroom, missing/broken wheels,replaced,tested,monitored,RTS

I went to asset, cleared faults in bagroom, asked angel to go to public side, and checked FPC, while I went to parts,

asset was found to be missing , have broken wheels, new wheels were placed, tested, monitored, asset returned to service

3490630 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 6/1/22 5:00:00 AM 6/1/22 5:04:00 AM 00:04 0.00

Comments: ECALL: went to asset, reset MCP, reset FPC, cleared, back in service

went to asset, reset MCP, reset FPC, cleared, back in service

3500481 A6-IB32-05-BC - GS14804 A6-IB32-FPC- CLOS ECM 6/3/22 1:58:00 PM 6/3/22 2:12:00 PM 00:14 0.00

Comments: ECALL: checked panel, ESTOP on flat plate,walked around to flat plate, cleared faults, RTS

when I arrived, I checked panel and it showed ESTOP on flat plate, I walked around to flat plate and cleared fault, I the retunred to IB32-02

3503535 Bag Claim 32 has GS14804 A6-IB32-FPC- CLOS ECM 6/15/22 2:32:00 PM 6/15/22 10:42:00 PM 07:53 1,510.49

Comments: broken link speed sensor & wheels, replaced,operational. RTS

when I arrived, I found unit had broken link notified BHS, and supervisor, I began removing plates when the parts arrived, I began replacing all

took over from 1st shift, replaced 16 wheels and speed sensor on drive unit (A), replaced plates and side cladding, checked for proper

3508118 Bag Claim 32 has GS14804 A6-IB32-FPC- CLOS ECM 6/17/22 3:25:00 PM 6/17/22 3:34:00 PM 00:09 0.00

Comments: ECALL:moved bags off of back of flat plate, I then ESTOPPed, reset fault, started up,RTS

3508248 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 6/18/22 6:30:00 PM 6/18/22 6:34:00 PM 00:04 0.00

Comments: ECALL: Reset MCP, tested asset, RTS

Reset MCP, tested asset, RTS

3500774 A6-IB32-FPC-BC GS14804 A6-IB32-FPC- CLOS ECM 6/5/22 2:10:00 PM 6/5/22 6:25:00 PM 09:14 446.22

Comments: ECALL: link broken, replaced link and 10 wheels, secured hardware, tested, RTS

inspected asset, link was broken, removed a portion of the cravings to change the broken link that was in between the motor, after replacing

3503104	A6-IB32-FPC-BC not running	GS14804	A6-IB32-FPC-BC	CLOS	ECM	6/12/22	5:16:00 AM	6/12/22	6:20:00 AM	01:59	0.00

Comments: ECALL:FPC reset, running but door one shut on closing, limit set needed, work order made, RTS

FPC reset, running but door one shut on closing, limit set needed, work order made, back in service

3525629	A6-IB32-FPC-BC will not start	GS14804	A6-IB32-FPC-BC	CLOS	ECM	7/9/22	2:45:00 PM	7/9/22	2:57:00 PM	00:12	0.00

Comments: Cleared E-stop. Went to bagroom, E-stop cleared. Started asset. No issues, stopped asset, RTS

Graphics displayed E-stop on FPC and bagroom. Arrived to FPC. Cleared E-stop. Went to bagroom, E-stop cleared. Started asset. No

3525712	A6-IB32-FPC-BC jam	GS14804	A6-IB32-FPC-BC	CLOS	ECM	7/10/22	10:25:00 AM	7/10/22	10:38:00 AM	00:13	0.00

Comments: jam, removed the in front of the photo-eye, reset the jam, and started it back on service

went to the carousel, located the jam, removed the in front of the photo-eye, reset the jam, and started it back on service

3530662	A6-IB32-FPC-BC jam	GS14804	A6-IB32-FPC-BC	CLOS	ECM	7/16/22	9:15:00 AM	7/16/22	9:22:00 AM	00:07	0.00

Comments: reset the jam condition, let the FPC run until time out

3530972	A6-IB32-FPC-BC /E-stop	GS14804	A6-IB32-FPC-BC	CLOS	ECM	7/19/22	5:46:00 PM	7/19/22	5:57:00 PM	00:11	0.00

Comments: Arrived at asset, diagnosed problem, cleared jam, tested, RTS

Arrived at asset, diagnosed problem, cleared jam, tested, RTS

3538982	A6-IB32-FPC-BC sliding operating p	GS14804	A6-IB32-FPC-BC	CLOS	ECM	7/30/22	10:14:00 AM	7/30/22	10:42:00 AM	00:28	0.00

Comments: cleared door fault,reset door at panel, cleared ESTOP, RTS, monitored

When over to BC-32 to clear door fault, I reset the door on panel, when the carousel and cleared the ESTOP, after that IB-32 was back in

3539006	A6-IB32-FPC-BC Jam	GS14804	A6-IB32-FPC-BC	CLOS	ECM	7/30/22	2:49:00 PM	7/30/22	2:54:00 PM	00:05	0.00

Comments: multiple jams,cleared jam on BC-32, monitored, RTS

multiple jam because of baggage was causing BC-32 to jam, when over clear jam. stood there for a few minutes before I call it it back in

3550352	Bag Claim 32 has an eaten which wi	GS14804	A6-IB32-FPC-BC	CLOS	ECM	8/14/22	9:54:00 AM	8/14/22	10:08:00 AM	00:16	0.00

Comments: arrived at the asset, cleared the ESTOP on public side and in bag room, RTS

arrived at the asset, cleared the ESTOP on public side and in bag room, RTS

3555372	A6-IB32-FPC-BC Jam Fault	GS14804	A6-IB32-FPC-BC	CLOS	ECM	8/22/22	6:30:00 PM	8/22/22	6:35:00 PM	00:05	0.00

Comments: Arrived at asset, inspected asset, cleared jam, tested system, RTS

Arrived at asset, inspected asset, cleared jam, tested system, RTS

3572565	A6-IB32-04-DOOR /Door	GS14804	A6-IB32-FPC-BC	CLOS	ECM	9/10/22	12:18:00 PM	9/10/22	12:23:00 PM	00:17	0.00

Comments: bag jam on FPC, clear bag jam and reset asset. RTS

got there and bag jam outside FPC, went to public side and remove all bags blocking photo eye then clear jam. started carousel and

3577500	A6-IB32-FPC-BC MOTOR	GS14804	A6-IB32-FPC-BC	CLOS	ECM	9/18/22	2:38:00 PM	9/18/22	3:00:00 PM	00:44	0.00

Comments: Went to asset, inspected, reset MCC, cleaned photoeyes and reflectors, tested, RTS

Went to asset, inspected, reset MCC, cleaned photoeyes and reflectors, tested, RTS

3570515	A6-IB32-FPC-BC plate loose	GS14804	A6-IB32-FPC-BC	CLOS	ECM	9/7/22	4:46:00 AM	9/7/22	6:08:00 AM	01:22	0.00

Comments: saw bent hardware, loosened and took apart asset, replaced hardware, put together, monitored, RTS

After inspecting asset, saw bent hardware, got parts, loosened and took apart asset, installed new hardware, put back parts, tightened all

3582071	A6-IB32-FPC-BC jam	GS14804	A6-IB32-FPC-BC	CLOS	ECM	9/27/22	11:18:00 PM	9/27/22	11:35:00 PM	00:19	0.00

Comments: had reset jam then had to reset the MCP panel to clear fault. RTS

3585900	A6-IB32-FPC-BC jam	GS14804	A6-IB32-FPC-BC	CLOS	ECM	9/30/22	1:04:00 PM	9/30/22	1:24:00 PM	00:20	0.00

Comments: Ecall : Bag jam, Cleared jam condition reset asset & RTS

just had to clear the jam light and then restart the line and monitor it while bags were bags were still putting on the line for a while

3586205	A6-IB32-FPC-BC overload condition	GS14804	A6-IB32-FPC-BC	CLOS	ECM	10/3/22	11:19:00 AM	10/3/22	11:50:00 AM	00:31	0.00

Comments: inspected, diagnosed, cleared fault, tested, RTS

inspected, diagnosed, cleared fault, tested, RTS

3602972	Bag Claim 32 will not start up	GS14804	A6-IB32-FPC-BC	CLOS	ECM	10/26/22	9:50:00 AM	10/26/22	10:00:00 AM	00:20	0.00

Comments: inspect public side, adjust photo eyes as needed and test asset. RTS

went to to IB32 and public side was not running, went over to panel to troubleshoot the FPC. check photo eye and reflector at merge, test it

3607673	A6-IB32-04-DOOR /Door	GS14804	A6-IB32-FPC-BC	CLOS	ECM	11/1/22	2:38:00 PM	11/1/22	2:53:00 PM	00:24	0.00

Comments: inspected, reset panel, reset line, RTS

3617587	CLAIM 32 JAM	GS14804	A6-IB32-FPC-BC	CLOS	ECM	11/9/22	12:06:00 PM	11/9/22	12:21:00 PM	00:24	0.00

Comments: went to asset, fault cleared before arrival. monitor and RTS

3619277	A6-IB32-FPC-BC JAM	GS14804	A6-IB32-FPC-BC	CLOS	ECM	11/11/22	11:55:00 AM	11/11/22	12:10:00 PM	00:15	0.00

Comments: went to asset, inspected, found jam, cleared jam, tested, RTS, stayed to monitor

3624424	A6-IB32-FPC-BC not moving	GS14804	A6-IB32-FPC-BC	CLOS	ECM	11/19/22	8:54:00 PM	11/19/22	8:57:00 PM	00:03	0.00

Comments: reset via ESTOP, went to main control panel to turn off entire asset, restart it, tested, RTS

inspected asset, attempted to reset via ESTOP, reset, went to main control panel to turn off entire asset, restart it, tested asset, RTS

3398314	A1-IB4-05-DOOR Fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	1/27/22	9:35:00 AM	1/27/22	9:38:00 AM	00:03	0.00

Verified by JSM Bag 1 Jamie

3416522	A1-IB4-05-DOOR Door Fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	2/21/22	5:01:00 PM	2/21/22	5:10:00 PM	00:14	0.00

Comments: Comment

Verified by Baudelaire.

3433371	AS-4-IB4-02-DOOR fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	3/16/22	11:37:00 PM	3/17/22	12:11:00 AM	00:55	0.00

Comments: ECALL: door needed to be reset and safety edge adjusted. test and RTS

inspect asset, door ajar. jammed. reposition door and tested. fixed door rubber and restart asset. RTS

3437755	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	3/18/22	12:01:00 AM	3/18/22	12:18:00 AM	00:29	0.00
	Comments: ECALL: adjust photo eye and cleared jam. test asset and RTS										
3438221	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	3/22/22	11:54:00 AM	3/22/22	12:11:00 PM	00:17	0.00
	Comments: ECALL: door open, not running. panel showed line not running and clean photo eyes and RTS										
	door open line not running, panel showed first few assets not operational. check photo eyes for three lights and cleaned photot eyes and										
3438282	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	3/23/22	1:42:00 AM	3/23/22	1:51:00 AM	00:09	0.00
	Comments: ECALL: lowered door, reset fault. test and RTS										
3438322	Bag Claim 4 has a	GS14956	A1-IB4-05-	CLOS	ECM	3/23/22	12:14:00 PM	3/23/22	12:23:00 PM	00:11	0.00
	Comments: Ecall : Door jam, Adjusted sensor reset asset & RTS										
	arrived and inspected the asset and noticed the door sensor wasn't hitting after adjusting was able to reset the fault and run it called back into										
3413652	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	2/15/22	2:25:00 PM	2/15/22	2:31:00 PM	00:06	0.00
	Comments: ECALL: door fault, inspected asset, it was already reset & working correctly, RTS										
	Arrived and inspected the asset which was already reset and working correctly, inspected the asset to ensure there was nothing wrong, called										
3430306	A1-IB4-G1-BC	GS14956	A1-IB4-05-	CLOS	ECM	3/3/22	3:40:00 AM	3/3/22	8:03:00 AM	04:44	0.00
	confirmed with Jaimie JSM										
3437742	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	3/17/22	8:37:00 PM	3/17/22	8:45:00 PM	00:08	0.00
	Comments: ECALL: check door and found photo eyes misaligned. aligned and test. RTS										
3455331	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	4/7/22	10:23:00 PM	4/7/22	10:35:00 PM	00:12	0.00
	Comments: ECALL- Reset door jam, RTS.										
3455944	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	4/13/22	10:40:00 PM	4/13/22	10:47:00 PM	00:07	0.00
	Comments: ECALL- Door fault, door reset and tested, RTS.										
3469229	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	4/28/22	6:30:00 PM	4/28/22	6:47:00 PM	00:17	0.00
	Comments: ECALL- reset faults, removed bags, started system, RTS. **FPC cause door fault.**										
3469270	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	4/29/22	8:58:00 AM	4/29/22	9:15:00 AM	00:17	0.00
	Comments: ECALL-door issues with door, tested, RTS.										
3477709	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	5/5/22	6:52:00 PM	5/5/22	6:59:00 PM	00:07	0.00
	Comments: ECALL- Checked door then align photo-eye and reset line, tested RTS.										
3478300	Bag Claim 4 has a	GS14956	A1-IB4-05-	CLOS	ECM	5/11/22	12:02:00 PM	5/11/22	1:42:00 PM	04:37	0.00
	Comments: Ecall : Jam in the door,Put door back into place reset asset & RTS										
	we arrive and inspected the asset then proceeded to inspect the area we had to unassembled some parts in order to put the door back in										
3478349	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	5/11/22	8:29:00 PM	5/11/22	8:45:00 PM	00:16	0.00
	Comments: ECALL- door stuck opened, adjusted the reflector, reset, and tested, RTS.										
	On arrival I inspected the asset to fine the door stuck opened because reflector on door was not sensoring open, I adjusted the reflector t										
3480238	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	5/13/22	3:58:00 PM	5/13/22	4:02:00 PM	00:15	0.00
	Comments: Ecall : Door fault, Clear jam condition reset fault & RTS										
	had to clear the jam and then the line started and monitor while bags were put on the line till they were done and then stop the line										
3480684	Bag Claim 4 has a	GS14956	A1-IB4-05-	CLOS	ECM	5/18/22	12:03:00 PM	5/18/22	12:18:00 PM	00:15	0.00
	Comments: Ecall : Door alarm, Cleared fault reset asset & RTS										
	Arrived and inspected the asset reset the system and cleared all faults called back in service										
3480695	Bag Claim 4 has a	GS14956	A1-IB4-05-	CLOS	ECM	5/18/22	2:03:00 PM	5/18/22	2:09:00 PM	00:06	0.00
	Comments: Ecall : Door fault, Made adjustments to photo eye & reflector reset fault & RTS										
	arrived to asset noticed FD photo eye needed adjustment, adjusted IB4-04-FD cleared jam fault looked at IB4-05 SD reflector need										
3480735	A1-IB3-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	5/18/22	8:28:00 PM	5/18/22	8:50:00 PM	00:22	0.00
	Comments: ECALL- Tightened loose reflectors on door slat, tested, RTS.										
	On arrival I inspected the asset to find the door open all the way but the reflector on the door is connected to a slat that is slightly loose and										
3485087	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	5/20/22	3:52:00 PM	5/20/22	3:59:00 PM	00:07	0.00
	Comments: Ecall : Door fault, Cleared bag stuck under door reset fault & RTS										
	when I arrived I found a bag stuck under the door I noticed someone trying to pull bag from under door so I lifted door so that bag was free I										
3485402	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	5/23/22	5:55:00 PM	5/23/22	6:10:00 PM	00:15	0.00
	Comments: ECALL-door fault, made adjustment to p. eye, fault cleared, RTS.										
3508115	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	6/17/22	2:24:00 PM	6/17/22	2:35:00 PM	00:11	0.00
	Comments: Ecall : Door fault, Realigned photo eye reset fault & RTS										
	SD door photo eye was misaligned aligned tested RTS										
3530523	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	7/14/22	6:17:00 PM	7/14/22	6:24:00 PM	00:11	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS										
	manually lowered door to clear fault tested and returned to service										
3508155	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	6/17/22	9:07:00 PM	6/17/22	9:18:00 PM	00:18	0.00
	Comments: Ecall : Door fault, Cleared fault reset door and RTS										
	removed bags cleared faults restarted asset called back in service										
3508219	A1-IB4-05-DOOR	GS14956	A1-IB4-05-	CLOS	ECM	6/18/22	11:46:00 AM	6/18/22	11:54:00 AM	00:20	0.00
	Comments: Ecall : Door fault, Door fault was cleared before techs arrived & RTS										

once arrived at asset the door fault was already cleared and unit was not being used unit multiple times back in service

3550125	Bag Claim 4 has a door fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	8/11/22	8:36:00 AM	8/11/22	8:48:00 AM	00:18	0.00

Comments: Ecall : Door fault, Cleared jam condition reset door fault & RTS

got there was light yellow on so went to panel reset jam then started line door open then stop line door close then call back in services

3550212	Bag Claim 4 has a door fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	8/12/22	9:55:00 AM	8/12/22	10:04:00 AM	00:14	0.00

Comments: Ecall : Door fault, Adjusted photo eyes reset fault & RTS

we got to are 1 to IB4 notice there was multiple photo eyes not in the right position we made adjustment to multiple photo eyes and clear the

3376924	Bag Claim 4 has a door fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	1/5/22	4:04:00 PM	1/5/22	4:13:00 PM	00:38	0.00

Per JSM Jaime.

3390721	AS-4-IB4-10-DOOR /Door	GS14956	A1-IB4-05-DOOR	CLOS	ECM	1/19/22	6:17:00 PM	1/19/22	6:22:00 PM	00:10	0.00

Comments: ECALL: Arrived. Started asset, no issue/fault present. RTS.

3416217	A1-IB4-05-DOOR /Door Fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	2/18/22	10:41:00 AM	2/18/22	10:55:00 AM	00:28	0.00

Comments: Comment

Verified by Anthony.

3416392	AS-4-IB4-02-DOOR fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	2/20/22	12:26:00 PM	2/20/22	12:37:00 PM	00:14	0.00

Comments: ECALL: manually closed door, reset fault, tested door, RTS

Manually closed the door, reset the fault, after that, I tested the door, it was working fine, I called back on service

3443010	A1-IB4-05-DOOR /Door Fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	3/25/22	2:02:00 PM	3/25/22	2:06:00 PM	00:04	0.00

Comments: ECALL:when I arrived, I cleared the bags off of the merge, I then reset the fault, RTS

when I arrived, I cleared the bags off of the merge, I then reset the fault and called unit back in service

3455338	A1-IB4-05-DOOR jam	GS14956	A1-IB4-05-DOOR	CLOS	ECM	4/7/22	11:08:00 PM	4/7/22	11:15:00 PM	00:07	0.00

Comments: ECALL-Cleared door fault and reset the line, tested (ok), RTS.

3460574	Bag Claim 4 has a door fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	4/18/22	9:50:00 AM	4/18/22	10:05:00 AM	00:15	0.00

Comments: ECALL:checked door, closed door, reset overload at assets, reset BC, cleared faults, RTS

Inspect asset, checked door, closed door, reset overload at assets, reset BC, cleared faults, called back in service

3464562	A1-IB4-05-DOOR WILL	GS14956	A1-IB4-05-DOOR	CLOS	ECM	4/24/22	11:06:00 AM	4/24/22	11:23:00 AM	00:24	0.00

Comments: ECALL:cleared ESTOP on FPC, and reset the system, monitored the asset to ensure, working, RTS

Arrived and inspected the asset, cleared ESTOP on FPC, and reset the system, monitored the asset to ensure,, it was working, called back

3478234	A1-IB4-05-DOOR /Door fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	5/10/22	6:43:00 PM	5/10/22	7:15:00 PM	00:32	0.00

Comments: ECALL: Reflector on to be loose, tightened, adjusted reflector, reset,tested, RTS

on arrival, I inspected the asset to find reflector on the door to be loose, I tightened and adjusted the reflector to reset, tested asset to call

3478246	A1-IB4-05-DOOR alarm	GS14956	A1-IB4-05-DOOR	CLOS	ECM	5/10/22	11:05:00 PM	5/10/22	11:45:00 PM	00:40	0.00

Comments: ECALL: door loose, reflector moves with door, adjusted, reset, tested, RTS

Reflector that is on door is tight but the actual door is slightly loose, so the reflector moves with the door and if the door shakes the wrong

3478248	A1-IB4-05-DOOR fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	5/10/22	11:52:00 PM	5/11/22	12:00:00 AM	00:08	0.00

Comments: ECALL: slat loose,moved reflector to another slat adjsuted slat holding to reflector,reset,RTS

on arrival, I inspected the asset to find the reflector that is on the door is screwed to a section of the door where the slat is loose, so as the

3480223	Bag Claim 4 will not start up	GS14956	A1-IB4-05-DOOR	CLOS	ECM	5/13/22	12:28:00 PM	5/13/22	12:40:00 PM	00:12	0.00

Comments: ECALL: reflector not aligned, adjusted reflector,flagged photo-eye no issue,stopped & started,tested

Arrived to asset, reflector on door was not aligned, adjusted reflector,closed door, photo-eye flagged properly started asset, door raised,

3508508	A1-IB4-05-DOOR /Door Fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	6/20/22	9:10:00 PM	6/20/22	9:20:00 PM	00:10	0.00

Comments: photo-eyes not properly connecting , fixed positioning, door now working properly, RTS

inspected door, photo-eyes not properly connecting , fixed positioning, door now working properly, asset called back into service

3508531	A1-IB4-05-DOOR /Door Fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	6/20/22	11:20:00 PM	6/20/22	11:25:00 PM	00:05	0.00

Comments: photo-eyes not properly connecting , fixed positioning, door now working properly, RTS

inspected door, photo-eyes not properly connecting , fixed positioning, door now working properly, asset called back into service

3513250	A1-IB4-05-DOOR FAULT	GS14956	A1-IB4-05-DOOR	CLOS	ECM	6/23/22	4:52:00 PM	6/23/22	5:19:00 PM	00:27	0.00

Comments: ECALL-Ran door up/down and adjusted limits, door reads p.eye, tested several times. RTS.

Ran door up/down and adjusted limits, door reads photo-eye consistently tested several times. RTS.

3517003	Door fault; A1-IB4-05-DOOR	GS14956	A1-IB4-05-DOOR	CLOS	ECM	7/3/22	6:30:00 AM	7/3/22	7:10:00 AM	00:45	0.00

Comments: Arrived at asset, located problem, changed bottom photo-eye to top, top to bottom, tested, RTS

Arrived at asset, located problem, changed bottom photo-eye to top, top to bottom, tested, RTS

3526068	A1-IB4-05-DOOR jam	GS14956	A1-IB4-05-DOOR	CLOS	ECM	7/13/22	11:31:00 PM	7/13/22	11:40:00 PM	00:14	0.00

Comments: reset asset, inspect issue and photo eye needed adjustment. test and RTS

3539136	A1-IB4-05-DOOR	GS14956	A1-IB4-05-DOOR	CLOS	ECM	7/31/22	7:20:00 PM	7/31/22	7:30:00 PM	00:10	0.00

Comments: closed door, tested, reset, RTS

3548249	A1-IB4-05-DOOR /Door Fault	GS14956	A1-IB4-05-DOOR	CLOS	ECM	8/8/22	6:52:00 PM	8/8/22	6:58:00 PM	00:08	0.00

Comments: ESTOP active from airline agent trying to reset, reset ESTOP, tested, RTS

on arrival, I inspected the asset to find an ESTOP still active from an airline agent trying to reset a bag jam under the door, after resetting

3550506	A1-IB4-05-DOOR in alarm	GS14956	A1-IB4-05-DOOR	CLOS	ECM	8/15/22	1:03:00 PM	8/15/22	1:10:00 PM	00:07	0.00

Comments: inspected asset, cleaned under door, cleared fault, RTS

inspected asset, cleaned under door, cleared fault, RTS

3577587	A1-IB4-05-DOOR loud noise	GS14956	A1-IB4-05-DOOR	CLOS	ECM	9/19/22	5:20:00 PM	9/19/22	5:31:00 PM	00:15	0.00

Comments: checked all belts motor, nothing making noise, inspect the door, made adjustment to the door, RTS

inspected asset, checked all belts motor, nothing making noise, inspect the door, made adjustment to the door, called back in service

3555870	Door fault; A1-IB4	GS14956	A1-IB4-05-DOOR	CLOS	ECM	8/28/22	6:25:00 AM	8/28/22	6:40:00 AM	00:20	0.00

Comments: photo-eye at merge was loose, made adjustment, door fault cleared, RTS

Inspect asset, checked door, noticed photo-eye at merge was loose, made adjustment, door fault cleared, RTS

3556055	A1-IB4-05-DOOR	GS14956	A1-IB4-05-DOOR	CLOS	ECM	8/30/22	11:19:00 AM	8/30/22	11:37:00 AM	00:18	0.00

Comments: Arrived at asset, found foor disconnect in off position, turned back to on position, RTS

3582034	Bag Claim 4 has a	GS14956	A1-IB4-05-DOOR	CLOS	ECM	9/27/22	1:06:00 PM	9/27/22	1:16:00 PM	00:23	0.00

Comments: door fault, bag stuck under it. manually lift door and remove bag. reset and RTS

3599448	A1-IB4-05-DOOR	GS14956	A1-IB4-05-DOOR	CLOS	ECM	10/14/22	5:47:00 PM	10/14/22	5:56:00 PM	00:08	0.00

Comments: E-stop release but not reset, reset e-stop, tested asset RTS.

Operator error, it was originally called for a door fault.

3599767	Flat plate jam;	GS14956	A1-IB4-05-DOOR	CLOS	ECM	10/18/22	1:04:00 PM	10/18/22	1:08:00 PM	00:14	0.00

Comments: Cleared door fault, tested RTS. Did a final inspection.

3390411	A5-6OB-643	GS16061	A5-6OB-643	CLOS	ECM	1/16/22	4:53:00 PM	1/16/22	5:38:00 PM	01:30	0.00

confirmed with Roy JSM

3421368	A5-6OB-643 pins	GS16061	A5-6OB-643	CLOS	ECM	3/2/22	11:24:00 AM	3/2/22	11:50:00 AM	00:26	0.00

Comments: Ecall : lacing coming apart, Repin belt with pin from cage & RTS

when I arrived I used a piece of pin from cage to re-pin belt once finished I called unit back in service

3570538	Bag Claim 5 will	GS14927	A1-IB5-02-BC	CLOS	ECM	9/7/22	1:03:00 PM	9/7/22	1:09:00 PM	00:17	0.00

Comments: Ecall : Jam fault / E-stop, Removed obstruction blocking photo eye & RTS

arrived at asset inspected and identified jam fault on 02 removed bags from in front of photo eyes wiped clean photo eyes and reflectors

3572930	Motor overload;	GS14853	A2-IB9-MCP-BC	CLOS	ECM	9/14/22	6:19:00 AM	9/14/22	6:27:00 AM	00:08	0.00

Comments: fault was on MCP, told BHS need to reset MCP, reset MCP, tested, RTS, told BHS it was MCP not FPC

Went to asset, fault was on MCP, told BHS need to reset MCP, reset MCP, tested, RTS,

told BHS it was MCP not FPC

3501067	A1-IB5-05-BC jam	GS14931	A1-IB5-05-BC	CLOS	ECM	6/8/22	11:00:00 AM	6/8/22	11:05:00 AM	00:15	0.00

Comments: ECALL- Cleared the bags from the photo eye, reset the jam and started the asset, RTS.

Cleared the bags from the photo eye, reset the jam and started the asset, RTS.

3502921	Bag Claim 5 has a	GS14931	A1-IB5-05-BC	CLOS	ECM	6/10/22	11:37:00 AM	6/10/22	11:46:00 AM	00:18	0.00

Comments: Ecall : Line won't start, Realigned photo eye reset asset & RTS

got there line won't start check panel merge was jam check asset notice photo eye had one light adjust photo eye till had three light started

3556160	Bag Claim 5 is	GS14931	A1-IB5-05-BC	CLOS	ECM	8/31/22	12:49:00 PM	8/31/22	1:02:00 PM	00:31	0.00

Comments: Ecall : Merge belt not merging, Deactivated speed sensor & RTS

went to asset inspected found the speed sensor was not reading speed deactivated speed sensor call back in service tested and monitored

3570158	A1-IB5-05-BC -	GS14931	A1-IB5-05-BC	CLOS	ECM	9/3/22	9:28:00 AM	9/3/22	9:44:00 AM	00:32	0.00

Comments: Ecall : Merge not running, Cycled power off & back on reset asset & RTS

went to asset inspected disconnected merge reconnected power cleared fault tested called back in service monitored asset

3501017	A1-IB5-01-BC -	GS14931	A1-IB5-05-BC	CLOS	ECM	6/7/22	11:06:00 PM	6/7/22	11:11:00 PM	00:05	0.00

Comments: ECALL: Jam on sec 5,cleared, inspect all components,restarted asset, tested, RTS

on arrival, I inspected the asset to find bags jammed on section five before the door, after breaking the jam and checking all components, the

3525959	A1-IB5-05-BC jam	GS14931	A1-IB5-05-BC	CLOS	ECM	7/12/22	9:50:00 PM	7/12/22	9:54:00 PM	00:10	0.00

Comments: arrive and inspected asset, saw some jams on public side, cleared all out, tested, RTS

arrive and inspected asset, saw some jams on public side, cleared all out, tested, called back in service

3530711	A1-IB5-05-BC -	GS14931	A1-IB5-05-BC	CLOS	ECM	7/16/22	5:55:00 PM	7/16/22	6:01:00 PM	00:06	0.00

Comments: when I arrived, I reset the jam on section 5, fault cleared, and unit started up, RTS

when I arrived, I reset the jam on section 5, fault cleared, and unit started up, called back in service

3534574	A1-IB5-05-BC jam	GS14931	A1-IB5-05-BC	CLOS	ECM	7/27/22	7:05:00 AM	7/27/22	7:18:00 AM	00:13	0.00

Comments: moved bag that was jam, reset asset, asset started work with no jams, called back in service

inspected asset, moved bag that was jam, reset asset, asset started work with no jams, called back in service

3550231	Bag Claim 5 has a	GS14931	A1-IB5-05-BC	CLOS	ECM	8/12/22	2:28:00 PM	8/12/22	2:33:00 PM	10:45	2,275.77

Comments: bad speed prox,pushed repair till shutdown, RTS, GSE requesting immediate repair,notified manager

upon arrival, I checked MCP to see what the speed of the flat plate, MCP read 0 feet, I know from past experience that this is normally bad

3570069	A1-IB5-05-BC -	GS14931	A1-IB5-05-BC	CLOS	ECM	9/2/22	10:25:00 AM	9/2/22	10:38:00 AM	00:13	0.00

Comments: the system was tested, On startup, flagged belts, merge and FPC, all ran

the system was tested, On startup, flagged belts, merge and FPC, all ran

3570145	A1-IB5-FPC-BC	GS14931	A1-IB5-05-BC	CLOS	ECM	9/3/22	8:09:00 AM	9/3/22	8:22:00 AM	00:13	0.00

Comments: started line, checked merge, checked photoeye, reflector and motor, P.E merge was running fine, RTS

went over to A-1, IB5-05 to check the merge because airline called saying it was not working. Once I got there, started the line, checked the

3570551	Bag Claim 5 is	GS14931	A1-IB5-05-BC	CLOS	ECM	9/7/22	4:27:00 PM	9/7/22	4:45:00 PM	00:18	0.00

Comments: Ecall : Multiple jams on merge, Reset motor overload & RTS, follow up needed

arrived to asset overload asset noticed several rollers not square started asset IB5 & FPC started flagged IB5-04 asset 05 with no issues &

3594533	A1-IB5-05-BC	GS14931	A1-IB5-05-BC	CLOS	ECM	10/6/22	3:10:00 PM	10/6/22	3:18:00 PM	00:13	0.00

Comments: I found no issue with carousel, checked inside/outside, sensors, everything ok, RTS.

Went over to A1-IB9-FPC for an ecall, Airline call saying that the carousel was not running, when I arrived everything was working fine out

3508231	A1-IB5-FPC-BC overload on both	GS14933	A1-IB5-MCP-BC	CLOSE	ECM	6/18/22	1:12:00 PM	6/18/22	1:29:00 PM	00:17	0.00
	found the bag claim was getting phase monitor fault. Reset to get airline operating. need to service phase monitor.										
3408709	A5-IB24-01-BC - Will Not Start	GS14939	A5-IB24-01-BC	CLOSE	ECM	2/5/22	8:38:00 PM	2/5/22	8:48:00 PM	00:10	0.00
	Comments: Comment										
	Verified by Justin.										
3548390	Bag Claim 24 will not start up	GS14939	A5-IB24-01-BC	CLOSE	ECM	8/10/22	8:21:00 AM	8/10/22	8:29:00 AM	00:16	0.00
	Comments: Ecall : E-stop won't clear, Cleared E-stop reset asset & RTS										
	arrived at asset airline could not reset it cleared the e-stop on section 1 teste IB24 called back in service										
3508351	A5-IB24-01-BC - Will Not Start	GS14939	A5-IB24-01-BC	CLOSE	ECM	6/19/22	7:21:00 PM	6/19/22	7:34:00 PM	00:13	0.00
	Comments: ESTOPs pulled on public side, pulled all ESTOPs and restarted them, pushed restart on panel,RTS										
	checked panel, asset shows ESTOPs pulled on public side, pulled all ESTOPs and restarted them, pushed restart on panel, asset working										
3516873	A5-IB24-FPC-BC BELT NOT	GS14939	A5-IB24-01-BC	CLOSE	ECM	7/1/22	3:17:00 PM	7/1/22	3:29:00 PM	00:12	0.00
	Comments: ESTOP pressed on section 1, released ESTOP, reset fault, , tested, RTS										
	When I arrived, I found on ESTOP pressed on section 1, released ESTOP, reset fault, , tested, RTS										
3534037	Bag claim 24 belt is not starting	GS14939	A5-IB24-01-BC	CLOSE	ECM	7/2/22	9:10:00 AM	7/2/22	9:13:00 AM	00:03	0.00
	Comments: E-stop pressed on Section 1, release & reset e-stop, unit started up. RTS.										
3534222	A5-IB24-01-BC - Will Not Start	GS14939	A5-IB24-01-BC	CLOSE	ECM	7/23/22	1:27:00 PM	7/23/22	1:35:00 PM	00:08	0.00
	Comments: checked MCP, and reset, started bag claim, and tested, the airline bag handled reported, they shut d										
	checked MCP, and reset, started bag claim, and tested, the airline bag handled reported, they shut door on bag										
3581789	A5-IB24-01-BC	GS14939	A5-IB24-01-BC	CLOSE	ECM	9/25/22	7:33:00 AM	9/25/22	8:07:00 AM	00:47	0.00
	Comments: airline had pressed multiple ESTOPs & they never reset, reset ESTOPs & panel, tested, RTS										
	went to asset, inspected asset, found airline had pressed multiple ESTOPs & they never reset, reset ESTOPs & panel, tested, RTS										
3376819	A5-IB24-04-DOOR / Door	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	1/4/22	10:40:00 AM	1/4/22	10:50:00 AM	00:13	0.00
	Per JSM Roy.										
3385233	A5-IB24-04-DOOR - Door	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	1/7/22	10:29:00 AM	1/7/22	10:36:00 AM	00:22	0.00
	Comments: ECALL: Door won't close,manually closed door, started line,door open & closed,stop line, monitor,RTS										
	Got there door won't close, manually close door then started line door open then stop line, door closed, monitored it, then called										
3390303	A5-IB24-04-DOOR will not go	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	1/15/22	6:41:00 AM	1/15/22	6:45:00 AM	00:30	0.00
	Comments: ECALL: door was down, started the line up, monitored while it running, stopped line, door came down										
	when got there, the door was down so went and start the line up and monitor it while it was running then stop the line and the door came										
3390717	A5-IB24-04-DOOR not close	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	1/19/22	5:30:00 PM	1/19/22	5:36:00 PM	00:30	0.00
	Comments: ECALL: photo eye was misaligned causing door fault, adjusted and reset line. RTS										
	got there and didn't want to close. check photo eyes and not ice power turn photo eye had one light. adjusted photo eye and got three lights.										
3393351	A5-IB24-04-DOOR /Door	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	1/20/22	4:10:00 PM	1/20/22	4:17:00 PM	00:07	0.00
	Comments: Ecall : Door fault, Cleared debris reset fault & RTS										
	found no faults or alarms cleared debris and checked photo eyes tested operation and called back in service										
3413162	A5-IB24-04-DOOR /Door	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	2/10/22	6:30:00 PM	2/10/22	6:40:00 PM	00:10	0.00
	Comments: ECALL: reset fault and call back in service.										
3413295	A5-IB24-04-DOOR - Possible	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	2/12/22	3:01:00 PM	2/12/22	3:13:00 PM	00:38	0.00
	Verified by JSM Ronnie										
3413498	A5-IB24-04-DOOR	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	2/14/22	9:52:00 AM	2/14/22	10:11:00 AM	00:23	0.00
	Comments: ECALL: door fault, power to door shut off, turned it on, tested asset, monitored, RTS.										
	Arrived and inspected the asset while inspecting the asset I noticed that power to the security door was shut off, after restoring power I										
3437909	A5-IB24-04-DOOR door alarm	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	3/19/22	4:37:00 PM	3/19/22	4:50:00 PM	00:13	0.00
	Comments: ECALL: lower the door and reset alarm. RTS										
3438274	A5-IB24-04-DOOR - DOOR	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	3/22/22	11:25:00 PM	3/22/22	11:26:00 PM	00:01	0.00
	Comments: ECALL: Went to asset, there was a cone on belt 1, asked AAL stated OOS; tested; no issues; RTS										
3443505	A5-IB24-04-DOOR jam	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	3/30/22	8:30:00 AM	3/30/22	8:47:00 AM	00:17	0.00
	Comments: Ecall : Door fault, Cleaned photo eyes reset fault & RTS										
	inspected bag claim door was open and line was not running cleaned photo eyes made sure they had three lights turned off panel and reset										
3443447	A5-IB24-04-DOOR jam	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	3/29/22	4:24:00 PM	3/29/22	4:49:00 PM	00:25	0.00
	Comments: Ecall : Bag jam, Cleared jam condition & RTS										
	went to IB 24 when bag jam ,call came in found that the airline bag crew had put a car seat on the belt without a tub and it was rolling over										
3455737	A5-IB24-04-DOOR - Door	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	4/11/22	7:47:00 PM	4/11/22	7:52:00 PM	00:05	0.00
	Comments: Comment										
	Verified by Jaime.										
3464619	A5-IB24-04-DOOR - Door	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	4/24/22	9:49:00 PM	4/24/22	10:07:00 PM	00:18	0.00
	Comments: ECALL-Reset all e-stops on air side, no change, reset & started all panels on bag side, RTS.										
	Inspected asset. Reset all e-stops on airside as error was shown for e-stop outside. No change, went back in and checked the panel. Reset										
3464693	A5-IB24-04-DOOR door fault	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	4/25/22	8:13:00 PM	4/25/22	8:17:00 PM	00:04	0.00
	Comments: ECALL-door misread a bag causing a fault, reset, restart, RTS.										
3464820	A5-IB24-04-DOOR jam	GS14943	A5-IB24-04-DOOR	CLOSE	ECM	4/27/22	11:35:00 AM	4/27/22	11:41:00 AM	00:06	0.00

Comments: ECALL-Did not find a jam or alarm, tested, RTS.

3480177 A5-IB24-04-DOOR_DOOR GS14943 A5-IB24-04-DOOR_F CLOS ECM 5/12/22 5:30:00 PM 5/12/22 5:33:00 PM 00:19 0.00

Comments: ECALL: inspected identify jam on section 5, reset and closed door. cleared fault and RTS

3485097 A5-IB24-04-DOOR_DOOR GS14943 A5-IB24-04-DOOR_F CLOS ECM 5/20/22 5:43:00 PM 5/20/22 5:47:00 PM 00:17 0.00

Comments: Ecall : Door fault, Went to asset reset asset called back in service

3490119 Bag Claim 24 has a door fault GS14943 A5-IB24-04-DOOR_F CLOS ECM 5/28/22 7:10:00 AM 5/28/22 7:12:00 AM 00:02 0.00

Comments: Ecall : Door fault, Airline was able to clear fault before my tech could arrived

3500356 Bag claim 24 issue with bags GS14943 A5-IB24-04-DOOR_F CLOS ECM 6/2/22 10:53:00 AM 6/2/22 11:03:00 AM 00:10 0.00

Comments: ECALL- Cleared bags off merger, reset fault, tested, RTS.

3503345 A5-IB24-04-DOOR_sliding GS14943 A5-IB24-04-DOOR_F CLOS ECM 6/14/22 9:30:00 AM 6/14/22 9:44:00 AM 00:20 0.00

Comments: control station

Airline said when trying to badge in control station was not working. Everything was reset. Shut down and turned back on panel. Tested line.

3376734 A5-IB24-04-DOOR_Door GS14943 A5-IB24-04-DOOR_F CLOS ECM 1/3/22 12:28:00 PM 1/3/22 12:40:00 PM 00:12 0.00

Comments: ECALL: inspected asset, found loose safety edge, made adjustment, fault cleared, RTS

inspected asset, found loose safety edge, made adjustment, fault cleared, called back in service

3376839 A5-IB24-04-DOOR/Door GS14943 A5-IB24-04-DOOR_F CLOS ECM 1/4/22 2:18:00 PM 1/4/22 2:24:00 PM 00:06 0.00

Comments: ECALL:inspected asset, found loose safety edge, made adjustment to safety edge, fault cleared, RTS

inspected asset, found loose safety edge, made adjustment to safety edge, fault cleared, called back in service

3408779 A5-IB24-04-DOOR_Jam GS14943 A5-IB24-04-DOOR_F CLOS ECM 2/6/22 11:30:00 PM 2/6/22 11:32:00 PM 00:02 0.00

Comments: ECALL: Door not properly closed out, reset door using the MCP, working properly, RTS

inspected asset, door was not properly closed out, reset door using the MCP, door is working properly, asset called back in service

3413794 A5-IB24-FPC-BC JAM THAT GS14943 A5-IB24-04-DOOR_F CLOS ECM 2/16/22 4:33:00 PM 2/16/22 4:40:00 PM 00:07 0.00

Comments: Reflector not aligned w/ PE. Reset breakers in MCP. Cleared jam. Tested asset. RTS.

REflector was not aligned to PE. Shut down MCP and opened all breakers, waited a couple of minutes and closed breakers. Turned MCP on.

3438331 Bag Claim 24 has a door fault GS14943 A5-IB24-04-DOOR_F CLOS ECM 3/23/22 1:27:00 PM 3/24/22 12:30:00 AM 22:34 0.00

Comments: ECALL: door plates holding motor damaged, repair damages and secure door, test RTS

door not opening, notice right side plate holding roller was bent. had to remove plate and straighten out. pass to night shift

readjusted motor mount and secure all bearings, sprockets, and adjusted limits. door verified and asset was tested and RTS

3446837 A5-IB24-04-DOOR/Door GS14943 A5-IB24-04-DOOR_F CLOS ECM 4/5/22 5:39:00 PM 4/5/22 5:50:00 PM 00:11 0.00

Comments: ECALL:checked door, photo-eye was loose, made adjusting, cleared fault, called back in service

Inspect asset, checked door, photo-eye was loose, made adjusting, cleared fault, called back in service

3455450 A5-IB24-04-DOOR_jam GS14943 A5-IB24-04-DOOR_F CLOS ECM 4/8/22 9:59:00 PM 4/8/22 10:03:00 PM 00:04 0.00

Comments: ECALL:release ESTOP and reset system jam, test the asset, called asset back in service

release ESTOP and reset system jam, test the asset, called asset back in service

3455600 A5-IB24-04-DOOR_Door will GS14943 A5-IB24-04-DOOR_F CLOS ECM 4/10/22 4:13:00 PM 4/10/22 4:20:00 PM 00:12 0.00

Comments: ECALL:cleared all faults and reset the panel, monitored the asset to ensure it was working, RTS

arrived and inspected the asset, cleared all faults and reset the panel, monitored the asset to ensure it was working, called back into service

3464681 A5-IB24-04-DOOR_DOOR GS14943 A5-IB24-04-DOOR_F CLOS ECM 4/25/22 5:26:00 PM 4/25/22 5:47:00 PM 00:21 0.00

Comments: ECALL:Inspected asset, door fault, jam on merge, cleared jam, line started running, RTS

Inspected asset, door fault, jam on merge, cleared jam, line started running, called back in service

3469745 A5-IB24-04-DOOR/JAM GS14943 A5-IB24-04-DOOR_F CLOS ECM 5/4/22 5:36:00 PM 5/4/22 5:50:00 PM 00:28 0.00

Comments: ECALL-Photo-eye out of alignment, realigned p. eye, tested RTS.

3446711 A5-IB24-04-DOOR_Possible GS14943 A5-IB24-04-DOOR_F CLOS ECM 4/4/22 4:31:00 PM 4/4/22 4:38:00 PM 00:11 0.00

Comments: ECALL: side line not running, reset panel,line started running,monitored,RTS

Inspected asset, bagroom side line was not running, reset panel and started the IB24, bag room side line started running, monitored while

3485281 A5-IB24-01-BC GS14943 A5-IB24-04-DOOR_F CLOS ECM 5/22/22 2:45:00 PM 5/22/22 3:29:00 PM 00:44 0.00

Comments: ECALL: jams are a result of the speed sensor being broken, called back into service, will replace

Arrived and inspected the asset, determined that the jams are a result of the speed sensor being broken, called back into service and will set

3485284 A5-IB24-01-BC GS14943 A5-IB24-04-DOOR_F CLOS ECM 5/22/22 3:55:00 PM 5/22/22 4:29:00 PM 00:34 0.00

Comments: ECALL: sensor not detecting right time launch bags,line operational,F/U,RTS

inspected bag_claim, tested line with tubs, the sensor is not detecting the right time to launch bags from bag from side to the public side, the

3500941 A5-IB24-04-DOOR GS14943 A5-IB24-04-DOOR_F CLOS ECM 6/7/22 6:17:00 AM 6/7/22 6:25:00 AM 00:08 0.00

Comments: ECALL:reset jam on merge, back in service, tested line, door closed

reset jam on merge, back in service, tested line, door closed

3501152 A5-IB24-04-DOOR_DOOR GS14943 A5-IB24-04-DOOR_F CLOS ECM 6/8/22 9:50:00 PM 6/8/22 10:22:00 PM 00:32 0.00

Comments: ECALL-VFD shut off turned back on, restarted asset, showed jam, adjusted p.eye. restarted asset,RTS.

Inspect asset, door VFD shut off, turned it back on and restarted asset, IBC 24 E-05 shows jam. Photo- eye not registering, fixed position

3502795 Bag claim 24 door fault GS14943 A5-IB24-04-DOOR_F CLOS ECM 6/9/22 7:24:00 AM 6/9/22 7:32:00 AM 00:12 0.00

Comments: Door Fault

Arrived at asset, inspected photo eyes and reflectors, identified disconnect on -05 was turned off and e-stop was pressed, turned on disco

3503167 A5-IB24-04-DOOR_DOOR GS14943 A5-IB24-04-DOOR_F CLOS ECM 6/12/22 7:47:00 PM 6/12/22 7:50:00 PM 00:13 0.00

Comments: ECALL: laser reflector not flashing P/E causing jam, adjusted P/E, tested, RTS

On arrival, I inspected the asset to find the laser reflector not flashing the photo-eye causing it to jam, so I adjusted the photo-eye, tested t

3508287	A5-IB24-04-DOOR Jam	GS14943	A5-IB24-04-DOOR	CLOS	ECM	6/19/22	9:46:00 AM	6/19/22	11:31:00 AM	03:58	295.60
	Comments: door fault.										
	Arrived at the asset. The door was not staying open. Checked the board and found a portion burned out, and the solenoid was not engaging.										
3516709	Bag Claim 24 will not start up	GS14943	A5-IB24-04-DOOR	CLOS	ECM	6/30/22	9:29:00 AM	6/30/22	9:39:00 AM	00:10	0.00
	Comments: E-stop pressed but not cleared, turned on door disconnect, cleared E-stop, tested, RTS										
	Arrived at asset, inspected photo eyes and reflectors, identified E-stop was pressed, but not cleared. Also door disconnect was turned off,										
3516806	A5-IB24-04-DOOR	GS14943	A5-IB24-04-DOOR	CLOS	ECM	6/30/22	9:04:00 PM	6/30/22	9:21:00 PM	00:17	0.00
	Comments: Removed faults, removed bags, restarted, RTS										
	Removed faults, removed bags, restarted, RTS										
3530540	A5-IB24-04-DOOR door	GS14943	A5-IB24-04-DOOR	CLOS	ECM	7/14/22	9:43:00 PM	7/14/22	10:25:00 PM	00:42	0.00
	Comments: Door failed to open, manually open /close door , reset panel, tested the asset a few times. CBIS.										
	Inspected the asset, door failed to open, manually open /close door , reset panel, tested the asset a few times. CBIS.										
3530954	Door fault; A5-IB24-04-DOOR	GS14943	A5-IB24-04-DOOR	CLOS	ECM	7/19/22	11:45:00 AM	7/19/22	11:58:00 AM	00:26	0.00
	Comments: Arrived at asset, inspected the fault, released E-stop, got security door closed, RTS										
	Arrived at asset, inspected the fault, released E-stop, got security door closed, RTS										
3531016	A5-IB24-04-DOOR fault	GS14943	A5-IB24-04-DOOR	CLOS	ECM	7/20/22	8:26:00 AM	7/20/22	8:33:00 AM	00:28	0.00
	Comments: Arrived at the asset, inspected the fault, adjusted photo eye reflector back, RTS										
	Arrived at the asset, inspected the fault, adjusted photo eye reflector back, RTS										
3534566	A5-IB24-04-DOOR fault	GS14943	A5-IB24-04-DOOR	CLOS	ECM	7/27/22	1:15:00 AM	7/27/22	1:20:00 AM	00:05	0.00
	Comments: Adjusted photo-eyes, reset, RTS										
3538806	A5-IB24-04-DOOR door	GS14943	A5-IB24-04-DOOR	CLOS	ECM	7/28/22	3:57:00 PM	7/28/22	4:05:00 PM	00:36	0.00
	Comments: Fault already cleared upon my arrival, verified with Airline, tested bag claim, RTS.										
	Once arrived @ asset, bag claim fault was already cleared, spoke with Airline and they had it cleared before I arrived, tested bag claim, back										
3548112	A5-IB24-04-DOOR airline	GS14943	A5-IB24-04-DOOR	CLOS	ECM	8/7/22	9:15:00 AM	8/7/22	9:21:00 AM	00:32	0.00
	Comments: checked P/Es, line started flagged P/Es on previous asset, merge works fine, door closed, RTS										
	inspected line, checked photo-eyes, started up line, line started up fine, flagged photo-eye on previous asset, merge worked fine, stopped										
3548342	A5-IB24-04-DOOR reports of	GS14943	A5-IB24-04-DOOR	CLOS	ECM	8/9/22	4:15:00 PM	8/9/22	4:22:00 PM	00:17	0.00
	Comments: hit E-stop, cleared bags from photo eyes, checked and wiped photo eyes, restarted line, RTS										
	Arrived at asset, hit E-stop, cleared bags from photo eyes, checked and wiped photo eyes, restarted line, RTS										
3548347	A5-IB24-04-DOOR jam	GS14943	A5-IB24-04-DOOR	CLOS	ECM	8/9/22	5:25:00 PM	8/9/22	7:30:00 PM	01:44	0.00
	Comments: first shift troubleshooting asset, passed to second to complete										
3572790	A5-IB24-04-DOOR /Door	GS14943	A5-IB24-04-DOOR	CLOS	ECM	9/12/22	4:54:00 PM	9/12/22	4:58:00 PM	00:04	0.00
	Comments: arrived at asset, inspected, cleared fault, reset, tested, RTS										
	arrived at asset, inspected, cleared fault, reset, tested, RTS										
3577590	A5-IB24-04-DOOR	GS14943	A5-IB24-04-DOOR	CLOS	ECM	9/19/22	5:38:00 PM	9/19/22	5:44:00 PM	00:12	0.00
	Comments: reset panel, P/E out of position, moved P/E back to correct position & door working good, RTS										
	Arrived and inspect the asset, reset the panel, photo-eye out of position, moved the photo-eye back to the correct position and the door was										
3582075	A5-IB24-04-DOOR fault	GS14943	A5-IB24-04-DOOR	CLOS	ECM	9/28/22	12:23:00 AM	9/28/22	12:56:00 AM	00:33	0.00
	Comments: arrive to asset inspect it, check all photo eyes and adjust. clear jam. lower door manually and RTS										
	arrive to asset inspect it, check all photo eyes and adjust. clear jam. lower door manually and go to panel and reset all jams. RTS										
3595129	A5-IB24-04-DOOR door alarm	GS14943	A5-IB24-04-DOOR	CLOS	ECM	10/12/22	10:00:00 PM	10/12/22	10:05:00 PM	00:05	0.00
	Comments: Adjust misaligned photo-eye, tested, observed, RTS.										
3617305	A5-IB24-04-DOOR /Door	GS14943	A5-IB24-04-DOOR	CLOS	ECM	11/6/22	1:36:00 PM	11/6/22	1:38:00 PM	00:14	0.00
	Comments: cleaned photo-eyes, and reflectors, estopped, and reset control stations and panel, tested line, RTS										
	inspected line, cleaned photo-eyes, and reflectors, estopped, and reset control stations and panel, tested line, RTS, was active on another										
3617370	A5-IB24-04-DOOR fault	GS14943	A5-IB24-04-DOOR	CLOS	ECM	11/6/22	11:25:00 PM	11/6/22	11:28:00 PM	00:03	0.00
	Comments: arrived at asset, cleared fault, restart, observed all assets were, running properly, RTS										
	arrived at asset, cleared fault, restart, observed all assets were, running properly, RTS										
3617373	A5-IB24-04-DOOR	GS14943	A5-IB24-04-DOOR	CLOS	ECM	11/7/22	12:13:00 AM	11/7/22	12:17:00 AM	00:04	0.00
	Comments: arrived, cleared faults, restart, observed all assets running properly, RTS										
3619495	A5-IB24-04-DOOR - DOOR	GS14943	A5-IB24-04-DOOR	CLOS	ECM	11/13/22	3:43:00 PM	11/13/22	3:58:00 PM	00:15	0.00
	Comments: door didnt close completely, reset, closed, rest panel, employee badged in, tested, RTS										
	door didnt close completely, reset, closed, rest panel, employee badged in, tested, RTS										
3619601	A5-IB24-04-DOOR /Door	GS14943	A5-IB24-04-DOOR	CLOS	ECM	11/14/22	9:13:00 PM	11/14/22	9:23:00 PM	00:10	0.00
	Comments: arrived at asset, inspect and remove bags from line. e-stop and reset. test and RTS										
3432802	A5-IB24-MCP-BC - Electrical Issue	GS14946	A5-IB24-MCP-BC	CLOS	ECM	3/11/22	1:57:00 PM	3/11/22	2:30:00 PM	00:33	0.00
	Comments: Comment										
	Verified by Jaime.										
3398398	A1-IB4-01-BC - Motor Overload	GS14950	A1-IB4-01-BC	CLOS	ECM	1/28/22	8:58:00 AM	1/28/22	9:11:00 AM	00:36	0.00
	Comments: Ecall : Overload, Reset motor overload monitored & RTS										
	got there was overload went to main panel clear overload then started line started running monitor it then call back in service										
3408899	A1-IB4-01-BC - BELT WOULD	GS14950	A1-IB4-01-BC	CLOS	ECM	2/8/22	4:22:00 PM	2/8/22	4:34:00 PM	00:12	0.00
	Comments: ECALL: overload, reset BC, overload cleared, tested BC, RTS										
	Inspect asset, overload was showing on section 1, checked the belt, motor and found no problems, went to the panel and reset the BC,										

3433342	A1-IB4-01-BC - MOTOR	GS14950	A1-IB4-01-BC	CLOSE	ECM	3/16/22	6:03:00 PM	3/16/22	6:15:00 PM	00:24	0.00
	Comments: ECALL: inspect and e-stop panel. cleared overload and RTS										
3443415	A1-IB4-01-BC overload	GS14950	A1-IB4-01-BC	CLOSE	ECM	3/29/22	9:32:00 AM	3/29/22	9:48:00 AM	00:16	0.00
	Comments: ECM- overload in Section 1, cleared overload, tested with bags. RTS.										
3455257	Bag Claim 4 section 1 has a	GS14950	A1-IB4-01-BC	CLOSE	ECM	4/7/22	10:46:00 AM	4/7/22	10:56:00 AM	00:20	0.00
	Comments: Ecall : Overload, Cleared overload reset door fault & RTS										
	push the E-stop on the MCP panel then pulled it back out and then it cleared the overload then had to turned the disconnect back on the door										
3550468	Motor overload; A1-IB4-01-BC	GS14950	A1-IB4-01-BC	CLOSE	ECM	8/15/22	7:19:00 AM	8/15/22	7:35:00 AM	00:32	0.00
	Comments: Inspected asset, check panel, made adjustment to cables at overload, reset BC, starts up, RTS										
	Inspected asset, check panel, made adjustment to cables at overload, reset BC, starts up, RTS										
3534170	A1-IB4-FPC-BC - motor overload	GS14953	A1-IB4-04-BC	CLOSE	ECM	7/22/22	7:36:00 PM	7/22/22	7:39:00 PM	00:03	0.00
	Comments: reset MCC panel, reset line (ok)										
3616976	Door fault; A2-IB7-02-BC	GS14913	A2-IB7-02-BC	CLOSE	ECM	11/3/22	8:49:00 AM	11/3/22	8:51:00 AM	00:12	0.00
	Comments: Ecall : Door Fault, Cleared E-stops reset fault & RTS										
	first arrived checked MCP panel alarm showed E-stop for section 5 & 2 reset both E-stops unit started up call back in service										
3438077	A1-IB5-01-BC jam	GS14926	A1-IB5-01-BC	CLOSE	ECM	3/21/22	9:29:00 AM	3/21/22	9:49:00 AM	00:20	0.00
	Comments: ECALL: line running door open but section 1 not running, reset panel and clear phot eyes. test, RTS										
3502874	A1-IB5-01-BC - BELT NOT	GS14926	A1-IB5-01-BC	CLOSE	ECM	6/9/22	10:45:00 PM	6/9/22	10:48:00 PM	00:03	0.00
	Comments: ECALL- Found a speed proximity alarm on Section 5, reset MCP Panel, start system, verified RTS.										
	Found a speed proximity alarm on Section 5, reset MCP Panel, start system to verify proper operation.										
3503469	A1-IB5-01-BC jam	GS14926	A1-IB5-01-BC	CLOSE	ECM	6/15/22	9:31:00 AM	6/15/22	9:45:00 AM	00:28	0.00
	Comments: ECALL-Cleared jam, tested the belt RTs.										
	Cleared jam, tested the belt RTs.										
3539396	Bag Claim 5 section 1 is not	GS14926	A1-IB5-01-BC	CLOSE	ECM	8/3/22	9:38:00 AM	8/3/22	9:47:00 AM	00:42	0.00
	Comments: Ecall : Belt not moving, Reset asset tested and RTS										
	arrived at asset and inspected transport lines inspected photo eyes electric panel, E-stop started line and observed assets operating										
3534449	A1-IB5-05-BC airline reporting	GS14926	A1-IB5-01-BC	CLOSE	ECM	7/25/22	3:07:00 PM	7/25/22	3:15:00 PM	00:18	0.00
	Comments: tested IB5 multiple times,belt running with no issues,monitored airline placing bags,RTS										
	Arrived at asset, and airline reported the belt on section 1 was not moving, tested IB5 multiple times, and the belt was running with no issu										
3548257	A1-IB5-01-BC-jam	GS14926	A1-IB5-01-BC	CLOSE	ECM	8/8/22	9:16:00 PM	8/8/22	9:22:00 PM	00:14	0.00
	Comments: bag jam, removed bags from photo-eyes, reset, tested, RTS										
	On arrival, I inspected the asset to find a bag jam, all other components were okm so after remove the bags from photo-eyes, and resetting										
3570041	Bag Claim 5 section 1 is not	GS14926	A1-IB5-01-BC	CLOSE	ECM	9/2/22	7:37:00 AM	9/2/22	7:55:00 AM	00:36	0.00
	Comments: told Juan to go to public side to clear bags, then he reset, then started line, FPC started, RTS										
	got there, told Juan to go to public side to clear bags, then he reset, then started line, FPC started working, RTS										
3376925	Bag Claim 5 has a door fault	GS14932	A1-IB5-04-DOOR	CLOSE	ECM	1/5/22	2:44:00 PM	1/5/22	4:03:00 PM	02:38	0.00
	Comments: Ecall : Door will not stay open, Cleared jam, adjusted brake on door & RTS										
	arrived to asset jam light lit clear jam light door opened then slowly closed open housing to brake made adjustments tested adjustments door										
3385172	A1-IB5-04-DOOR /Door fault	GS14932	A1-IB5-04-DOOR	CLOSE	ECM	1/6/22	2:20:00 PM	1/6/22	2:31:00 PM	00:15	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS										
	had to clear all E-stops and then manually shut the door then went and start the line up and monitor while bags were put on the line then \										
3385480	Bag Claim 5 has a door fault	GS14932	A1-IB5-04-DOOR	CLOSE	ECM	1/10/22	12:33:00 PM	1/10/22	12:54:00 PM	00:21	0.00
	Comments: ECALL: fault, clear jam, hit e-stop & reset, bring door down manually, adjusted light, test, RTS.										
	Inspected the line, door was open and line was not moving, cleared jam on control station, hit e-stop and reset, used contactor to bring down										
3385572	Bag Claim 9 has a door fault	GS14932	A1-IB5-04-DOOR	CLOSE	ECM	1/11/22	4:09:00 PM	1/11/22	4:17:00 PM	00:15	0.00
	Comments: ECALL:Inspected asset, checked photo-eyes, encoder, belt, final inspection										
	Inspected asset, checked photo-eyes, encoder, belt, final inspection										
3416173	A1-IB5-04-DOOR	GS14932	A1-IB5-04-DOOR	CLOSE	ECM	2/17/22	10:02:00 PM	2/17/22	10:07:00 PM	00:05	0.00
	Comments: Ecall : Door fault, Cleared jam condition reset door fault & RTS										
	arrived at asset found door had jam fault and E-stop needed reset at merge cleared jam reset E-stop then tested and called back in service										
3438271	A1-IB5-04-DOOR fault	GS14932	A1-IB5-04-DOOR	CLOSE	ECM	3/22/22	11:15:00 PM	3/22/22	11:24:00 PM	00:09	0.00
	Comments: ECALL: bag handlers did not reset Estop; Door faulted, Reset; RTS										
3438323	Bag Claim 5 has a door fault	GS14932	A1-IB5-04-DOOR	CLOSE	ECM	3/23/22	12:46:00 PM	3/23/22	12:55:00 PM	00:09	0.00
	Comments: Ecall : Door jam/ fault, Cycled door reset E-stop and RTS										
	arrived to asset looked at MCP asset was E-stop and not reset & cycled all e-stops started asset door closed then opened I stopped asset										
3438350	A1-IB5-04-DOOR fault	GS14932	A1-IB5-04-DOOR	CLOSE	ECM	3/23/22	4:41:00 PM	3/23/22	4:46:00 PM	00:05	0.00
	Comments: Ecall : Door fault, Corrected alarm condition reset door fault & RTS										
	arrived asset SD open alarm going off asset not running started asset door closed then open asset started stopped asset, asset stopped (										
3430432	A1-IB5-04-DOOR Door Alarm	GS14932	A1-IB5-04-DOOR	CLOSE	ECM	3/4/22	12:59:00 PM	3/4/22	1:10:00 PM	00:21	0.00

Comments: ECALL: went to asset, found door jammed, reset asset, tested, called back in service
went to asset, found door jammed, reset asset, tested, called back in service

3460303 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 4/15/22 8:02:00 PM 4/15/22 8:12:00 PM 00:56 0.00
Comments: Ecall : Door jam, Cleared jam condition closed door & RTS
jam was at power turn reset line reset HCD door closed test asset back in service

3490450 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 5/30/22 7:09:00 PM 5/30/22 7:25:00 PM 00:32 0.00
Comments: ECALL- reset door and alarm, tested asset, RTS.

3500527 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 6/3/22 9:35:00 PM 6/3/22 10:21:00 PM 00:46 0.00
Comments: Ecall : Door fault, Realigned photo eye reset asset & RTS
inspect asset photo eyes was out of place position photo eye reset asset and test called asset back in service

3501044 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 6/8/22 9:26:00 AM 6/8/22 9:58:00 AM 01:04 0.00
Comments: Ecall : Safety edge on bottom of door not working, Removed sensor & RTS follow up to replace sensor
checked wiring belts door sensors noticed safety edge worn down disconnected the safety edge sensor door started working again work order

3501107 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 6/8/22 3:17:00 PM 6/8/22 3:23:00 PM 00:13 0.00
Comments: Ecall : Door fault, Realigned photo eye reset door fault & RTS
got there door fault bottom photo eye was un-line, line photo eye door came down so started line then stop door came down then call back in

3501129 Bag Claim 5 GS14932 A1-IB5-04-DOOR CLOS ECM 6/8/22 6:51:00 PM 6/8/22 6:58:00 PM 00:14 0.00
Comments: ECALL-Reset the MCP Panel check photo-eye, test asset, RTS.
Reset the MCP Panel check photo-eye, test asset, RTS.

3502945 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 6/10/22 3:18:00 PM 6/10/22 3:22:00 PM 00:10 0.00
Comments: Ecall : Jam / E-stop, Cleared E-stop reset asset & RTS
arrived to asset airline had bags on line E-stop active at asset I had airline removed bags jam light flashing pressed jam & reset waited line

3503377 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 6/14/22 3:16:00 PM 6/14/22 5:02:00 PM 02:04 273.97
Comments: Ecall : Door fault, Replaced old solenoid reset asset & RTS
arrived at asset inspected door diagnosed problem went to parts received solenoid went back to asset removed old solenoid and replaced with

3507966 Bag Claim 5 has a GS14932 A1-IB5-04-DOOR CLOS ECM 6/16/22 9:11:00 AM 6/16/22 9:23:00 AM 00:13 0.00
Comments: Ecall : Door jam, Cleared jam condition reset asset & RTS
got there was a bag stuck on merge remove bag then started line everything was moving monitor it then call back in services

3513262 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 6/23/22 6:57:00 PM 6/23/22 7:07:00 PM 00:18 0.00
Comments: Ecall : Door fault, Cleared jam condition reset asset & RTS
removed bags cleared faults reset and tested system called back in service

3534052 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 7/21/22 11:47:00 AM 7/21/22 11:58:00 AM 00:22 0.00
Comments: Ecall : Door fault, Cleaned debris from under door closed door reset asset & RTS
arrived at asset inspected photo eyes and reflectors cleaned up debris under door manually closed door cleared fault tested back in service

3534062 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 7/21/22 2:54:00 PM 7/21/22 3:07:00 PM 00:13 0.00
Comments: Ecall : Door fault, Cleared E-stop reset asset & RTS
arrived at asset inspected photo eyes and reflectors inspected panel and identified E-stop was not cleared off FPC side headed to public side

3534074 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 7/21/22 4:45:00 PM 7/21/22 4:54:00 PM 00:12 0.00
Comments: Ecall : Door fault, Cleared E-stop reset asset & RTS
went to asset reset E-stop tested called back in service

3534176 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 7/22/22 8:26:00 PM 7/22/22 8:34:00 PM 00:08 0.00
Comments: Ecall : Door fault, Align photo eye and reset the line

3534602 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 7/27/22 12:06:00 PM 7/27/22 12:13:00 PM 00:07 0.00
Comments: Ecall : Door fault, Reset E-stop and RTS
arrived at asset diagnosed problem miscommunication with airline E-stop wasn't reset called back in to service

3538862 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 7/29/22 7:00:00 AM 7/29/22 7:14:00 AM 00:34 0.00
Comments: Ecall : FPC not running, Disable speed sensor & RTS follow needed
went to asset FPC not running disabled speed sensor tested called back in service. WOC created

3547979 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 8/5/22 5:35:00 PM 8/5/22 5:42:00 PM 00:07 0.00
Comments: Ecall : Door fault, Closed door reset fault & RTS
arrived at unit manually closed door tested and returned to service

3550216 Bag Claim 5 GS14932 A1-IB5-04-DOOR CLOS ECM 8/12/22 10:50:00 AM 8/12/22 11:13:00 AM 00:23 0.00
Comments: Ecall : Door alarm, Cleared fault reset asset tested & RTS
reset faults on MCP reset E-stops airline ran bags through normally checked out and monitored during subsequent operation bag claim ru

3555532 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 8/24/22 2:55:00 PM 8/24/22 3:00:00 PM 00:05 0.00
Comments: Ecall : Door fault, Fault was cleared before tech arrived & RTS
by the time I arrived door fault was clear I tested unit and called back in service no mechanical issues was found

3398363 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 1/27/22 9:07:00 PM 1/27/22 9:26:00 PM 00:19 0.00
Comments: ECALL: Reset line which cleared door fault. RTS. Monitored.

3413489 A2-IB9-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 2/14/22 8:06:00 AM 2/14/22 8:22:00 AM 00:16 0.00
Comments: ECALL: inspected, adjusted 1 photo-eye, reset system,monitored to ensure working,RTS
Arrived and inspected the asset, ensure that everything was working correctly. adjusted one photo-eye and reset the system. operated the

3416306 A1-IB5-04-DOOR GS14932 A1-IB5-04-DOOR CLOS ECM 2/19/22 12:09:00 PM 2/19/22 12:17:00 PM 00:08 0.00
Comments: ECALL:ESTOP on FPC, airline cleared it, the operation resumed on bag claim, door closed

ESTOP on FPC, airline cleared it, the operation resumed on bag claim, door closed

3437901	Bag Claim 5 has a door fault	GS14932	A1-IB5-04-DOOR	CLOS	ECM	3/19/22	3:20:00 PM	3/19/22	4:45:00 PM	02:26	0.00

Comments: ECALL: cleaned up debris under door, door came half down, adjusted limits, tested,RTS

arrived at asset, inspected photo-eyes and reflectors, cleaned up debris under door, identified door coming half-way down then went up by

3446518	A1-IB5-04-DOOR	GS14932	A1-IB5-04-DOOR	CLOS	ECM	4/2/22	8:51:00 AM	4/2/22	9:02:00 AM	00:11	0.00

Comments: ECALL:The door disconnect, was turned off, turn it on, cleared all faults, tested, ran bag claim

The door disconnect, was turned off, turn it on, cleared all faults, tested, ran bag claim

3446599	A1-IB5-04-DOOR alarm	GS14932	A1-IB5-04-DOOR	CLOS	ECM	4/3/22	11:40:00 AM	4/3/22	12:00:00 PM	00:20	0.00

Comments: ECALL: jam on merge, door alarm on, cleared jam from merge,closed manually,reset on panel,tested,RTS

Inspected asset, and a jam was on the merge, and door alarm was on, cleared jam from merge, closed door manually and reset it on panel,

3455948	A1-IB5-04-DOOR jam	GS14932	A1-IB5-04-DOOR	CLOS	ECM	4/14/22	12:06:00 AM	4/14/22	12:10:00 AM	00:04	0.00

Comments: ECALL- reset jam on door, RTS.

3460684	Bag Claim 5 has a door fault	GS14932	A1-IB5-04-DOOR	CLOS	ECM	4/19/22	11:35:00 AM	4/19/22	11:45:00 AM	00:10	0.00

Comments: ECALL: Jam on merge, door disconnect off, turned on disconnect switch, cleared jam, tested IB5, RTS

Inspected asset, there was a jam on merge, door disconnect was off, turned on disconnect switch, and cleared the jam on merge, tested

3464358	A1-IB5-04-DOOR fault	GS14932	A1-IB5-04-DOOR	CLOS	ECM	4/22/22	6:28:00 AM	4/22/22	6:40:00 AM	00:12	0.00

Comments: ECALL: door jam, inspect and reset jam. test asset called back in service.

3464443	A1-IB5-04-DOOR fault	GS14932	A1-IB5-04-DOOR	CLOS	ECM	4/23/22	7:12:00 AM	4/23/22	7:21:00 AM	00:09	0.00

Comments: ECALL:the door not opened far enough, limit adjusted and tested, clear all faults, bag claim running

the door not opened far enough, limit adjusted and tested, clear all faults, bag claim running

3464560	A1-IB5-04-DOOR fault	GS14932	A1-IB5-04-DOOR	CLOS	ECM	4/24/22	10:47:00 AM	4/24/22	11:00:00 AM	00:13	0.00

Comments: ECALL: jam on merge, cleared jam & line started running, stopped the line & closed the door,RTS

Inspected asset, jam on merge, cleared the jam and line started running, stopped the line and closed the door, alarm cleared, called back in

3490262	A1-IB5-04-DOOR Door Fault	GS14932	A1-IB5-04-DOOR	CLOS	ECM	5/29/22	10:40:00 AM	5/29/22	10:45:00 AM	00:05	0.00

Comments: ECALL: ESTOP not cleared, cleared, closed door, operator called off alarm, tested, ran BC, works ok

Airline had not ESTOP cleared, the ESTOP was cleared, operation resumed, closed door, operator called off alarm, tested, ran BC, works

3490241	A1-IB5-04-DOOR fault	GS14932	A1-IB5-04-DOOR	CLOS	ECM	5/29/22	9:22:00 AM	5/29/22	9:35:00 AM	00:13	0.00

Comments: ECALL:reset panel, allowed door to close, tested asset to ensure it was working, monitored, RTS

arrived at the asset, inspected it, reset panel, allowed door to close, tested asset to ensure it was working, monitored, RTS

3490525	Bag Claim 5 has a door fault	GS14932	A1-IB5-04-DOOR	CLOS	ECM	5/31/22	1:28:00 PM	5/31/22	1:33:00 PM	00:12	0.00

Comments: ECALL: troubleshot, contact P/E not have three lights, adjusted P/E, reset fault, RTS

Troubleshot the door, found out the contact photo-eye was not have three lights, adjusted the photo-eye, reset the fault, and started it, back

3500608	A1-IB5-04-DOOR Door Fault	GS14932	A1-IB5-04-DOOR	CLOS	ECM	6/4/22	6:30:00 PM	6/4/22	6:44:00 PM	00:22	0.00

Comments: ECALL: tested asset, already fixed, ok to run, back in service

tested asset, already fixed, ok to run, back in service

3500910	A1-IB5-04-DOOR Door Fault	GS14932	A1-IB5-04-DOOR	CLOS	ECM	6/6/22	7:46:00 PM	6/6/22	7:51:00 PM	00:05	0.00

Comments: ECALL: arrived at asset, reset fault, tested door, RTS

arrived at asset, reset fault, tested door, RTS

3500956	A1-IB5-04-DOOR alarm	GS14932	A1-IB5-04-DOOR	CLOS	ECM	6/7/22	11:24:00 AM	6/7/22	11:37:00 AM	00:16	0.00

Comments: ECALL: inspected, door fault, ESTOP on bag room side, cleared ESTOP and called back in service

inspected, door fault, ESTOP on bag room side, cleared ESTOP and called back in service after testing it

3501095	Bag Claim 5 section 1 door no	GS14932	A1-IB5-04-DOOR	CLOS	ECM	6/8/22	2:07:00 PM	6/8/22	2:17:00 PM	00:18	0.00

Comments: Door fault, door was stuck, unjammed, monitored, RTS

got there door didn't want to close, was stuck so I brought door up a little, door got unstuck, door came down. Agency started line, door

3503130	A1-IB5-04- alarm	GS14932	A1-IB5-04-DOOR	CLOS	ECM	6/12/22	11:56:00 AM	6/12/22	12:08:00 PM	00:12	0.00

Comments: inspected asset. Found Jam on public side, Removed all bags to clear fault. Called back in service.

inspected asset. Found Jam on public side, Removed all bags to clear fault. Called back in service.

3503139	E-Stop at door	GS14932	A1-IB5-04-DOOR	CLOS	ECM	6/12/22	2:50:00 PM	6/12/22	3:00:00 PM	00:10	0.00

Comments: Inspect Asset, Agent pressed E-stop by door, didn't press the green clear stop reset BC. RTS

Inspect Asset, Agent pressed E-stop by door, didn't press the green clear stop reset BC. Called back in service.

3503177	A1-IB5-04-DOOR DOOR FAULT	GS14932	A1-IB5-04-DOOR	CLOS	ECM	6/12/22	10:36:00 PM	6/12/22	10:39:00 PM	00:24	0.00

Comments: ECALL: inspected, bags were too close together to cause fault,reset ESTOP.RTS

on arrival, I inspected the asset to see again that the airline agents had setting bags down to close together causing a fault to occur and that

3503419	A1-IB5-04-DOOR jam	GS14932	A1-IB5-04-DOOR	CLOS	ECM	3/14/22	7:13:00 PM	3/14/22	9:00:00 PM	01:47	569.57

Comments: Replaced all electrical wiring and board reset, restart, called back in service.

Replaced all electrical wiring and board reset, restart, called back in service.

3508593	Bag Claim is in alarm: A1-IB5-04	GS14932	A1-IB5-04-DOOR	CLOS	ECM	6/21/22	11:00:00 AM	6/21/22	11:14:00 AM	00:14	0.00

Comments: Inspected asset. Found debris under door. Cleaned up debris. fault cleared. RTS

Inspected asset. Found debris under door. Cleaned up debris. fault cleared. RTS

3513863	A1-IB5-04-DOOR / JAM	GS14932	A1-IB5-04-DOOR	CLOS	ECM	6/29/22	9:07:00 PM	6/29/22	9:20:00 PM	00:13	0.00

Comments: Clear fault, tested, RTS

Clear fault, tested, RTS

3513865	A1-IB5-04-DOOR	GS14932	A1-IB5-04-DOOR	CLOS	ECM	6/29/22	10:49:00 PM	6/29/22	11:01:00 PM	00:24	0.00

Comments: Asset assessed for issue. Bag claim was reset, tested, RTS

Asset assessed for issue. Bag claim was reset, tested, RTS

3503136	A1-IB5-04-DOOR jam	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	6/12/22	1:58:00 PM	6/12/22	2:03:00 PM	00:07	0.00
	Comments: door fault, jam at door, cleared jam, removed bags, reset BC, started up, RTS											
	Inspected asset, jam at door, cleared jam, removed bags, reset BC, started up, called back in service											
3525462	A1-IB5-04-DOOR /Door fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	7/7/22	10:53:00 PM	7/7/22	11:30:00 PM	00:42	0.00
	Comments: couple of loose screws, screwed them into the asset. tested the asset BIS.											
	Inspected asset, looked for misaligned photo-eyes restarted line via control switch, inspected public side for any pushed in e-stops. Notice a											
3525715	A1-IB5-04-DOOR Door Fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	7/10/22	11:11:00 AM	7/10/22	11:18:00 AM	00:13	0.00
	Comments: airline failed to reset ESTOP on control station properly, reset ESTOP, closed door,alarm off,RTS											
	Arrived at asset, door alarm with door open, airline failed to reset the ESTOP on control station properly, reset the ESTOP, closed door and											
3525719	A1-IB5-04-DOOR jam	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	7/10/22	12:15:00 PM	7/10/22	12:35:00 PM	00:20	0.00
	Comments: ESTOP pressed, reset ESTOP, cleared fault, BC started up, called back in service											
	inspected asset, checked door, noticed ESTOP pressed, reset ESTOP, cleared fault, BC started up, called back in service											
3534098	A1-IB5-04-DOOR	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	7/21/22	10:35:00 PM	7/21/22	10:40:00 PM	00:15	0.00
	Comments: Cleared jammed merge, reset merge, cleared door fault, RTS.											
	Cleared jammed merge, reset merge, cleared door fault, call back in service.											
3534264	A1-IB5-04-DOOR door fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	7/23/22	10:34:00 PM	7/23/22	10:40:00 PM	00:06	0.00
	Comments: Reset door fault, called back in service											
3534210	A1-IB5-04-DOOR Door Fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	7/23/22	10:32:00 AM	7/23/22	10:39:00 AM	00:07	0.00
	Comments: arrived at unit and cleared ESTOP on section 1, unit started up, RTS, operator error											
	arrived at unit and cleared ESTOP on section 1, unit started up, called back in service, operator error											
3539178	Door fault; A1-IB5-04-DOOR	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	8/1/22	7:46:00 AM	8/1/22	8:33:00 AM	01:51	0.00
	Comments: bag stuck under door,pulled door up, pushed bag through,adjusted door until back on track,tested,RTS											
	inspected line, there was a bag stuck under the door, pulled door up and pushed bag through to public side. corner of door came out of guard											
3539211	A1-IB5-04-DOOR Door Fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	8/1/22	12:19:00 PM	8/1/22	12:34:00 PM	00:30	0.00
	Comments: arrived at asset, airline could not reset ESTOP at merge, reset ESTOP and door, RTS											
	arrived at asset, airline could not reset ESTOP at merge, reset ESTOP and door, RTS											
3539308	Bag Claim 5 section 1 has a	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	8/2/22	11:09:00 AM	8/2/22	12:56:00 PM	01:49	0.00
	Comments: guard brake off wall,fabricated bracket, helped with bag jams, installed bracket, tested,RTS											
	arrived at asset, inspected, diagnosed problem, noticed side guard brake off wall, went to airside 4 office to get hardware, also search for											
3539357	A1-IB5-04-DOOR jam	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	8/2/22	6:31:00 PM	8/2/22	6:59:00 PM	00:28	0.00
	Comments: ESTOP pushed, i went and removed the ESTOP, reset the jam											
	ESTOP pushed, i went and removed the ESTOP, reset the jam											
3539469	A1-IB5-04-DOOR	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	8/4/22	12:30:00 AM	8/4/22	12:37:00 AM	00:07	0.00
	Comments: Cleared door fault and reset the line, RTS.											
3548310	Bag Claim 5 has a door fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	8/9/22	9:44:00 AM	8/9/22	10:10:00 AM	00:26	0.00
	Comments: diagnosed problem. removed E-stop, cleared jam on FPC. Closed door, tested and retested, RTS											
	Arrived at asset, diagnosed problem. removed E-stop, cleared jam on FPC. Closed door, tested and retested, RTS											
3548346	A1-IB5-04-DOOR jam	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	8/9/22	4:48:00 PM	8/9/22	5:16:00 PM	00:28	0.00
	Comments: E-stop, wiped photo eye, door wouldn't close, manually closed door, reset, tested, RTS											
	Arrived at asset, E-stopped line, checked and wiped photo eyes. Door wouldn't close, closed door manually with panel. Reset line, tested,											
3555696	A1-IB5-04-DOOR /Door fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	8/25/22	7:05:00 PM	8/25/22	7:17:00 PM	00:15	0.00
	Comments: Reset asset, door alarm going off, manually reset door via shut off, restarted/tested asset. RTS.											
	Inspected asset, notices asset was not moving, e-stop, and reset the asset, went into baggage room, notices a door alarm going off,											
3556106	A1-IB5-04-DOOR /Door fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	8/30/22	8:34:00 AM	8/30/22	8:36:00 AM	00:02	0.00
	Comments: Reset door fault. RTS.											
3556109	A1-IB5-04-DOOR / Strip caught	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	8/30/22	8:51:00 PM	8/30/22	9:05:00 PM	00:14	0.00
	Comments: I went and removed the ESTOP, BC-5 is back in service											
3570002	A1-IB5-04-DOOR door fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	9/1/22	6:45:00 PM	9/1/22	6:50:00 PM	00:05	0.00
	Comments: Ecall : Carousel jam, E-stopped reset E-stops tested line called it in											
3572639	A1-IB5-04-DOOR Door Fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	9/11/22	6:00:00 AM	9/11/22	6:14:00 AM	00:15	0.00
	Comments: ESTOPped, cleared photo-eyes, reset line, tested line, RTS											
	ESTOPped, cleared photo-eyes, reset line, tested line, RTS											
3581975	A1-IB5-04-DOOR fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	9/26/22	9:09:00 PM	9/26/22	9:22:00 PM	00:21	0.00
	Comments: check photo eye, found door photo eye with only one light. adjusted and tested. RTS											
3586065	A1-IB5-04-DOOR fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	10/2/22	5:45:00 AM	10/2/22	8:30:00 AM	06:06	515.93
	Comments: troubleshot,colenoid was bad, replaced, turned door on to test it, RTS											
	Same SR given to first shift. troubleshot the door, brake solenoid was bad, replaced solenoid, after installed it, we turned the door on for											
3586161	A1-IB5-04-DOOR unknown conditio	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	10/2/22	10:16:00 PM	10/3/22	4:23:00 AM	11:14	1,165.33
	Comments: replaced solenoid and board with new, tightened all hardware, cleared jam, reset, monitored, RTS											
	arrive, inspected asset, removed all hardware, removed old solenoid, installed new solenoid, inspected again, removed old board, installed new											
3586367	A1-IB5-04-DOOR /Door failed to	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	10/4/22	11:23:00 AM	10/4/22	11:35:00 AM	00:12	0.00
	Comments: bottom photoeye had one light, adjusted, had 3 lights, clear fault, started, monitored, RTS											
	door fault, inspected, bottom photoeye had one light, adjusted, had 3 lights, clear fault, started, monitored, RTS											

3586400	A1-IB5-04-DOOR /Door fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	10/4/22	6:24:00 PM	10/4/22	6:26:00 PM	00:06	0.00
	Comments: arrived at asset, inspected asset, cleared fault, tested & reset system, RTS arrived at asset, inspected asset, cleared fault, tested & reset system, RTS										
3586501	A1-IB5-04-DOOR /Door fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	10/5/22	7:03:00 PM	10/5/22	7:05:00 PM	00:02	0.00
	Comments: Removed bags & e-stop, closed door, restarted, tested system, RTS.										
3594808	A1-IB5-04-DOOR /Door fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	10/9/22	9:10:00 PM	10/9/22	9:17:00 PM	00:07	0.00
	Comments: turned disconnect on and off again, restarted system, tested open and close, back in service turned disconnect on and off again, restarted system, tested open and close, back in service										
3599577	A1-IB5-04-DOOR jam	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	10/16/22	11:46:00 AM	10/16/22	12:00:00 PM	00:14	0.00
	Comments: E-stop on merge causing door fault, Reset E-stop, closed door, called for alarm, tested, RTS E-stop on merge causing door fault, Reset E-stop, closed door, called for alarm, tested, RTS										
3602791	A1-IB5-04-DOOR fault	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	10/24/22	1:40:00 PM	10/24/22	1:57:00 PM	00:27	0.00
	Comments: door open, line not running, cleaned P/E, ESTOP, reset panel, line & control station, RTS inspected line, door open, line not running, checked and cleaned photo-eyes, ESTOP, reset panel & control stations, disable speed sensor,										
3602801	Door fault; A1-IB5 04 DOOR	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	10/24/22	2:41:00 PM	10/24/22	2:55:00 PM	00:19	0.00
	Comments: inspected door, ESTOP, reset panel and cleared fault, stopped system, closed door,RTS arrived at the asset, inspected door, ESTOP, reset panel and cleared fault, stopped system, closed door,RTS										
3581983	A1-IB5-04-DOOR	GS14932	A1-IB5-04-DOOR F	CLOS	ECM	9/27/22	12:25:00 AM	9/27/22	12:31:00 AM	00:06	0.00
	Comments: arrived at asset, reset merge and door was disconnected. turn door on and reset. RTS										
3455315	A5-OSBC-24-Door /Door fault	GS14935	A5-OSBC-24-Door F	CLOS	ECM	4/7/22	7:27:00 PM	4/7/22	7:45:00 PM	00:18	0.00
	Comments: ECALL- Power cord jammed into door railing, cleared obstruction, and jam, tested, RTS.										
3446725	A5-OSBC-24	GS14935	A5-OSBC-24-Door F	CLOS	ECM	4/4/22	8:16:00 PM	4/4/22	8:21:00 PM	00:05	0.00
	Comments: ECALL:Door showed no signs of issues, reset, put back in service Door showed no signs of issues, reset, put back in service										
3390322	A5-IB24-FPC-BC jam	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	1/15/22	11:14:00 AM	1/15/22	11:21:00 AM	00:30	0.00
	Comments: ECALL: jam light, no bags,ESTOP, reset FPC,jam clear, activated IB24, FPC started,RTS arrived to FPC, found jam light, no bags on FPC, ESTOP and reset FPC, jam clear, Robert activated IB-24, FPC started, Robert stopped										
3393644	A5-IB24-FPC-BC estop	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	1/24/22	3:44:00 PM	1/24/22	3:51:00 PM	00:07	0.00
	Comments: ECALL: door fault, reset e-stop, clear fault, line start up, call back in service. Inspected asset, check door, reset e-stop, clear fault, line start up, call back in service.										
3398395	A5-IB24-FPC-BC Unknown	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	1/28/22	8:45:00 AM	1/28/22	8:53:00 AM	00:18	0.00
	Comments: Ecall : Unknown condition, Reset asset tested and RTS when we got there the line was stop so went over and started the line and the door went up let run for a few minutes then stop the line and										
3398663	The bag claim has a "hole" in it. A5	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	1/31/22	11:00:00 AM	1/31/22	12:20:00 PM	02:19	137.25
	Comments: ECALL: Replaced link, restarted line, monitored line, tightened loose hardware around bc, RTS Removed plates to get to link, replaced it with a new one, put everything back together, then restarted the line, watched line for awhile and										
3420940	A5-IB24-FPC-BC broken link	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	2/25/22	11:48:00 AM	2/25/22	1:20:00 PM	05:06	599.38
	Comments: Ecall : Broken link, Replaced broken link, broken wheels & plate & RTS went to asset removed old broken link installed new link replaced broken wheels tested called back in service										
3430573	Flat plates are "jumping". A5	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	3/6/22	12:11:00 PM	3/6/22	12:28:00 PM	00:24	0.00
	Comments: ECALL:plates bouncing, IB24 is missing wheels, a workorder was created, called back in service Inspected asset, BHS reported IB24 had plates bouncing, IB24 is missing wheels, a workorder was created, called back in service										
3430852	A5-IB24-FPC-BC drive fault	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	3/9/22	6:57:00 AM	3/9/22	7:11:00 AM	00:18	0.00
	Comments: Ecall : Retract fault,No power at the Cognex box notify BHS & RTS inspect asset check panel nothing wrong notice no power at the Cognex box I notify BHS called back in service										
3438005	A5-IB24-04-DOOR making	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	3/20/22	3:00:00 PM	3/20/22	3:28:00 PM	00:38	0.00
	Comments: ECALL:broken wheels, tried to start BC,eventually started,reset ESTOP on public side,tested line,RTS inspected bag claim, there was some sounds around the bag claim, especially around the turns more than likely it's broken wheels, airline tried										
3438251	A5-IB24-FPC-BC /Making noise	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	3/22/22	5:42:00 PM	3/22/22	6:02:00 PM	00:20	0.00
	Comments: ECALL: plates were jumping, loose hardware. made adjustments and W/O opened for hardware. RTS										
3443122	A5-IB24-FPC-BC MULTIPLE JAMS	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	3/26/22	11:46:00 AM	3/26/22	11:50:00 AM	00:04	0.00
	Comments: ECALL-Prob. cleared by Airline, RTS.										
3443138	A5-IB24-FPC-BC multiple bag jams	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	3/26/22	3:06:00 PM	3/26/22	3:34:00 PM	00:28	0.00
	Comments: Comment Verified by Carl. Deferred to after airline operations close for the day.										
3443360	A5-IB24-FPC-BC-unknown	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	3/28/22	8:35:00 PM	3/28/22	8:39:00 PM	00:04	0.00
	Comments: ECM-Issue was cleared upon my arrival, RTS.										
3432854	A5-IB24-FPC-BC-VFD	GS14937	A5-IB24-FPC-BC F	CLOS	ECM	3/12/22	12:50:00 AM	3/12/22	12:54:00 AM	00:28	0.00
	Comments: Ecall : Oversize door jam, Reset jam condition & RTS Cleared faults reset system with supervisor's assistance, reset jam call back in service										

3469348	A4-IB24-FPC-BC	GS14937	A5-IB24-FPC-BC	CLOS	ECM		4/30/22	7:10:00 AM	4/30/22	7:20:00 AM	00:20	0.00
	Comments: reset main panel, door went down, started line, door went up, tested door w/the line, RTS.											
3480184	A5-IB24-FPC-BC-BELT WILL	GS14937	A5-IB24-FPC-BC	CLOS	ECM		5/12/22	6:59:00 PM	5/12/22	7:06:00 PM	00:16	0.00
	Comments: ECALL: clear fault, remove bags and reset. test and RTS											
3485106	A5-IB24-FPC-BC-UNKNOWN	GS14937	A5-IB24-FPC-BC	CLOS	ECM		5/20/22	9:38:00 PM	5/20/22	9:50:00 PM	00:12	0.00
	Comments: ECALL-cleared bags, reset VID & MCP panel, restart system, RTS.											
3489990	A5-IB24-04-DOOR /Door	GS14937	A5-IB24-FPC-BC	CLOS	ECM		5/26/22	5:55:00 PM	5/26/22	6:03:00 PM	00:08	0.00
	Comments: ECALL-Reset e-stop, closed bag room door, RTS.											
3500398	A5-IB24-FPC-BC-jam	GS14937	A5-IB24-FPC-BC	CLOS	ECM		6/2/22	9:55:00 PM	6/2/22	10:01:00 PM	00:06	0.00
	Comments: ECALL-Inspected jam, reset asset, RTS.											
3502872	A5-IB24-FPC-BC-JAM ON PUBLIC	GS14937	A5-IB24-FPC-BC	CLOS	ECM		6/9/22	9:32:00 PM	6/9/22	9:52:00 PM	00:20	0.00
	Comments: ECALL- reset jam RTS. Reset jam call back in service.											
3502828	A5-IB24-FPC-BC-not moving	GS14937	A5-IB24-FPC-BC	CLOS	ECM		6/9/22	11:19:00 AM	6/9/22	11:24:00 AM	00:05	0.00
	Comments: Ecall : E-stop not clear on FPC, E-stop was cleared before tech arrived & RTS E-stop was clear at FPC when I arrived cleared the call with BHS											
3550293	A5-IB24-FPC-BC-siding reporting	GS14937	A5-IB24-FPC-BC	CLOS	ECM		8/13/22	11:13:00 AM	8/13/22	1:01:00 PM	01:48	0.00
	Comments: Ecall : Loose hardware in plates, Replaced missing screws on asset & RTS went to FPC counted 8 missing and loose plate screws notified supervisor he spoke to BHS called me back and said to meet him at area 6											
3433250	A5-IB24-FPC-BC-ESTOP AT	GS14937	A5-IB24-FPC-BC	CLOS	ECM		3/15/22	11:58:00 PM	3/16/22	12:06:00 AM	00:08	0.00
	Comments: ECALL: pushed, pulled and restarted all ESTOPs, reset asset on bag side, asset door closed, RTS inspected asset, pushed, pulled and restarted all ESTOPs, reset asset on bag side, asset door closed, assed called back in service											
3433366	A5-IB24-FPC-BC-JAM	GS14937	A5-IB24-FPC-BC	CLOS	ECM		3/16/22	10:07:00 PM	3/16/22	10:10:00 PM	00:03	0.00
	Comments: ECALL: carousel stopped reset e-stop and asset restarted. RTS											
3442903	Bag Claim 24 has a jam on the	GS14937	A5-IB24-FPC-BC	CLOS	ECM		3/24/22	12:09:00 PM	3/24/22	1:07:00 PM	01:56	0.00
	Comments: Ecall : Bag handle caught under cladding between plate & wall, Removed handle & RTS arrived to asset attempted to pry out handle notice had a lip that was caught below FPC plate removed 1 plate and loosened 2 plates rem											
3477974	A5-IB24-FPC-BC-Will not start	GS14937	A5-IB24-FPC-BC	CLOS	ECM		5/8/22	6:43:00 PM	5/8/22	7:21:00 PM	00:38	0.00
	Comments: ECALL:Inspected asset, ACS frozen, had to reset, took 15 minute for reset, RTS Inspected asset, ACS frozen, had to reset, took 15 minute for reset, asset called back in service											
3485543	Bag Claim 24 doesn't start up	GS14937	A5-IB24-FPC-BC	CLOS	ECM		5/25/22	8:26:00 AM	5/25/22	9:20:00 AM	00:54	0.00
	Comments: ECALL- Could not find the jam, tested the door and the merge, tested the merge with tubs, RTS. Arrived at the asset, looked for the jam, scanned the area to find where the jam was forming, Airline called in jam, tested the door and the											
3490122	Bag Claim 24 has a mechanical	GS14937	A5-IB24-FPC-BC	CLOS	ECM		5/28/22	10:00:00 AM	5/28/22	2:14:00 PM	08:06	1,059.13
	Comments: Ecall : Mechanical Issus, Replaced damage wheel & speed proxy & RTS coordinated with BHS to take unit down at 10 AM to make repair, replaced damaged wheels with new and replaced speed proxy with new											
3490460	A5-IB24-FPC-BC-links are coming	GS14937	A5-IB24-FPC-BC	CLOS	ECM		5/30/22	9:36:00 PM	5/30/22	11:27:00 PM	03:42	65.41
	Comments: ECALL: inspected, replaced broken links and damaged/broken wheel, tested, RTS asset assessed for issue, broken link was removed, new link was placed, damaged/ broken wheels, replaced as well, asset tested, return											
3501126	A5-IB24-FPC-BC-jam	GS14937	A5-IB24-FPC-BC	CLOS	ECM		6/8/22	6:35:00 AM	6/8/22	6:46:00 AM	00:11	0.00
	Comments: Cleared jam, reset the bag claim, RTS jam on public side, Cleared jam, returned to bag room and reset the bag claim. RTS											
3503121	A5-IB24-FPC-BC-possible broken	GS14937	A5-IB24-FPC-BC	CLOS	ECM		6/12/22	9:30:00 AM	6/12/22	12:18:00 PM	02:48	297.59
	Comments: ECALL: broken link, missing wheels & 2broken plate, replaced plate, link, wheels,adjusted,RTS inspect asset, broken link, missing wheels and two broken plate, got there 42, replace plate, link, wheels, made adjustment, close back ,											
3508382	Bag Claim 24 one of the plates on	GS14937	A5-IB24-FPC-BC	CLOS	ECM		6/20/22	8:38:00 AM	6/20/22	10:49:00 AM	04:22	910.68
	Comments: broken plates, replaced, replaced orange wheels, adjusted, tested, RTS arrived at asset, found 4 broken plates, removed the broken plates and placed the new ones, replace orange wheels, placed the side covers,											
3513664	A5-IB24-FPC-BC-plates	GS14937	A5-IB24-FPC-BC	CLOS	ECM		6/28/22	6:52:00 AM	6/28/22	9:22:00 AM	06:35	65.36
	Comments: broken link, replaced link and a few broken wheels, put bag claim back together, tested, RTS inspected bag chain, it had a broken link, replaced link and a few broken wheels, put bag claim back together, tested, called in											
3525398	A5-IB24-FPC-BC-jam condition and	GS14937	A5-IB24-FPC-BC	CLOS	ECM		7/7/22	11:38:00 AM	7/7/22	12:05:00 PM	00:30	0.00
	Comments: jam condition, e-stop on fpc side Arrived at asset, inspected photo eyes and reflectors, headed to fpc side with the help of Omar and cleared e-stop, attempted to run unit but											
3525637	A5-IB24-FPC-BC-unknown conditio	GS14937	A5-IB24-FPC-BC	CLOS	ECM		7/9/22	3:33:00 PM	7/9/22	3:45:00 PM	00:12	0.00
	Comments: arrived, there was no faults showing. I started unit up and let it run till it timed out. RTS When I arrived there was no faults showing. I started unit up and let it run till it timed out. RTS											
3525812	A5-IB24-FPC-BC-siding reporting	GS14937	A5-IB24-FPC-BC	CLOS	ECM		7/11/22	11:59:00 AM	7/11/22	2:30:00 PM	03:56	315.50
	Comments: missing wheels, replace wheels, made adjustments plates and loose hardware, called back in service inspected asset, notice missing wheels, replace wheels, made adjustments plates and loose hardware, called back in service											
3539139	A5-IB24-FPC-BC-jam	GS14937	A5-IB24-FPC-BC	CLOS	ECM		7/31/22	7:35:00 PM	7/31/22	7:40:00 PM	00:05	0.00
	Comments: started bag claim, fault cleared, RTS											

3539008	A5-IB24-FPC-BC /Making noises	GS14937	A5-IB24-FPC-BC	CLOS E	ECM		7/30/22	3:02:00 PM	7/30/22	3:34:00 PM	00:32	0.00
	Comments: photo-eye need to adjust, adjusted photo-eye to right position and clear door jam when over to area- 6 to BC-24 the FD door was jam causing jams when over check for any problems, notice the photo-eye was not adjust, I											
3539189	A5-IB24-FPC-BC - unknown condition	GS14937	A5-IB24-FPC-BC	CLOS E	ECM		8/1/22	9:19:00 AM	8/1/22	9:33:00 AM	00:14	0.00
	Comments: arrived and inspected the asset, cleared bag from photo-eye and cleared the fault, RTS arrived and inspected the asset, cleared bag from photo-eye and cleared the fault, RTS											
3547887	A5-IB24-FPC-BC - E-stop need to be	GS14937	A5-IB24-FPC-BC	CLOS E	ECM		8/4/22	10:24:00 PM	8/4/22	10:35:00 PM	00:11	0.00
	Comments: E-stop, restarted carousel, started it, stopped it, reset it at the panel, started it, it ran, RTS. E-stop and restarted carousel, started it, stopped it, reset it at the panel started it, Ran smoothly, call it in.											
3548312	A5-IB24-FPC-BC - sliding operating	GS14937	A5-IB24-FPC-BC	CLOS E	ECM		8/9/22	10:19:00 AM	8/9/22	10:30:00 AM	00:11	0.00
	Comments: removed bags from photo eye, checked and wiped photo eye. Restarted line, tested, RTS Arrived at asset, removed bags from photo eye, checked and wiped photo eye. Restarted line, tested, RTS											
3570499	A5-IB24-FPC-BC - jam	GS14937	A5-IB24-FPC-BC	CLOS E	ECM		9/6/22	8:22:00 PM	9/6/22	8:26:00 PM	00:04	0.00
	Comments: bags stuck,moved bags, reset asset, RTS on arrival, I inspected the asset to find bags had been stuck and after moving them and resetting the asset, I observed the asset and calle											
3547814	Bag Claim 24 is missing a plate or	GS14937	A5-IB24-FPC-BC	CLOS E	ECM		8/4/22	11:24:00 AM	8/4/22	2:30:00 PM	06:12	998.30
	Comments: Ecall : Missing plate, Replaced link and wheels & RTS arrived at asset inspected and advise supervisor of issue began taking old part out new part arrived installed new part inspected and replaced											
3607173	Bag Claim 24, one of the plates	GS14937	A5-IB24-FPC-BC	CLOS E	ECM		10/27/22	9:59:00 AM	10/27/22	11:57:00 AM	04:22	412.25
	Comments: broken link, replaced link and wheels and tested FPC. RTS arrived at FPC, inspect and identify plates separated and broken link. began taking old broken link and installed new link and 10 wheels. test											
3617512	Bag Claim 24 had a plate come off	GS14937	A5-IB24-FPC-BC	CLOS E	ECM		11/8/22	11:45:00 AM	11/8/22	4:00:00 PM	04:15	142.25
	Comments: noticed large gap, seen broken line, went to parts for new link, RTS											
3443207	A5-IB24-01-BC bags messing	GS14944	A5-IB24-05-BC	CLOS E	ECM		3/27/22	12:57:00 PM	3/27/22	1:26:00 PM	00:33	0.00
	Comments: ECALL- merger was not stopping, causing jams. Replace speed sensor. RTS. Arrived, inspected the asset, determined the merger was not stopping and causing a bag jam on the public side. W/O created to replace											
3547845	A5-IB24-01-BC	GS14944	A5-IB24-05-BC	CLOS E	ECM		8/4/22	2:46:00 PM	8/4/22	2:49:00 PM	00:03	0.00
	Comments: Ecall : Airline cannot clear e-stop, Cleared E-stop reset asset & RTS arrived at unit and released E-stop on section 5 fault cleared tested unit and called back in service											
3393643	A1-IB4-FPC-BC - jam	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		1/24/22	3:42:00 PM	1/24/22	3:56:00 PM	00:14	0.00
	Comments: ECALL: jam on FPC, cleared jam asset started, tested, no issues, RTS. Inspected asset, jam showing on FPC on the panel, went to public side, cleared jam from the FPC, asset started running, went o bag room											
3393782	Bag Claim 4 plates on the FPC	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		1/26/22	9:44:00 AM	1/26/22	11:55:00 AM	03:55	244.11
	Comments: Ecall : Breaking link, replaced broken link & wheel & RTS troubleshooting the carousel and found out there was a breaking link I took out of service went to part and got a new link after I got it I cai											
3398402	A1-IB4-FPC-BC - overload	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		1/28/22	9:43:00 AM	1/28/22	10:12:00 AM	00:29	0.00
	Comments: Ecall: Motor overload, Cleared motor overload & RTS arrived & assessed recorded photo evidence of improper bag hygiene on IB cleared bags reset panel attempted to replicate condition while											
3420870	A1-IB4-FPC-BC - making loud noise	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		2/24/22	9:56:00 AM	2/24/22	10:04:00 AM	00:08	0.00
	Comments: Ecall : Plate making noise, RTS Follow up needed for missing or damaged wheels got there inspect plate when it was running plate was making little noise but was running perfectly was causing the noise missing wheels or											
3430438	A1-IB4-FPC-BC - CANNOT CLEAR	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		3/4/22	2:21:00 PM	3/4/22	2:30:00 PM	00:19	0.00
	Comments: ECALL: bag jam, removed bags that were jammed, cleared fault, tested, RTS arrived at asset, inspected and identified bag jam, removed bags that were jammed, cleared jam fault, tested unit, back in service											
3455399	A1-IB4-FPC-BC - jam on FPC	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		4/8/22	11:45:00 AM	4/8/22	11:54:00 AM	00:09	0.00
	Comments: Ecall : Jam condition on FPC, Reset MCP to clear fault & RTS Reset the MCP to clear the fault restarted & tested fault is clear											
3455436	A1-IB4-FPC-BC - E-Stop Active	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		4/8/22	6:25:00 PM	4/8/22	6:35:00 PM	00:15	0.00
	Comments: Comment Verified by Jaime.											
3460177	A1-IB4-FPC-BC - jam	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		4/14/22	4:42:00 PM	4/14/22	4:46:00 PM	00:26	0.00
	Comments: Ecall : Jam FPC, Cleared bag blocking photo eyes reset asset & RTS got there, there was bag blocking photo eyes remove bags then started line started moving call BHS if it was clear then call back in services											
3485004	A1-IB4-FPC-BC - CANNOT START	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		5/19/22	7:21:00 PM	5/19/22	7:24:00 PM	00:06	0.00
	Comments: ECALL- readjust photo-eye, reset system, systems working properly , RTS.											
3508074	A1-IB4-FPC-BC - overload condition	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		6/17/22	7:05:00 AM	6/17/22	7:45:00 AM	00:40	0.00
	Comments: Ecall : Motor overload, Cleared fault reset asset & RTS reset control stations unsuccessful determined to be a phase monitor fault reset properly fire door faulting cranked up to proper position te											
3508158	A1-IB4-FPC-BC - JAM ON PUBLIC	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		6/17/22	10:06:00 PM	6/17/22	10:21:00 PM	00:24	0.00
	Comments: Ecall : Jam, Clear jam reset back in service											
3501143	A1-IB4-FPC-BC - unknown condition	GS14948	A1-IB4-FPC-BC	CLOS E	ECM		6/8/22	8:02:00 PM	6/8/22	8:29:00 PM	00:40	0.00
	Comments: ECALL-Door fault, reset the system, close door, readjust photo-eye, tested, RTS. Arrived check for assets, inspected area, reset the system, close door, readjust photo-eye, tested, RTS.											

3555828	A1-IB4-FPC-BC	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		8/27/22	1:24:00 PM	8/27/22	1:42:00 PM	00:36	0.00
	Comments: Ecall : door fault & E-stop on FPC, Closed door reset E-stop & RTS arrived to asset (FPC) released & cleared (A) E-stop FPC started IB4-01-05 started I went to bag room stopped asset door closed fault											
3376735	A1-IB4-FPC-BC - Jam Fault	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		1/3/22	12:38:00 PM	1/3/22	12:45:00 PM	00:07	0.00
	Comments: Comment Verified by Roy.											
3385158	A1-IB4-FPC-BC motor overload	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		1/6/22	11:05:00 AM	1/6/22	11:15:00 AM	00:10	0.00
	Comments: Ecall : Overload, Cleared motor overload & RTS got there was overload went to panel reset overload then started line started working then stop line door close then call back in service											
3385185	Plates jumping BC 4	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		1/6/22	7:01:00 PM	1/6/22	11:15:00 PM	08:28	167.06
	Comments: ECALL: inspect and need to replace 2 plates. bent back part for plate and install. F/U needed wheels inspect and need to replace 2 plates. bent back part for plate and install. F/U needed wheels non on hand. asset tested and RTS											
3385349	A1-IB4-FPC-BC - Broken Link	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		1/8/22	7:22:00 PM	1/8/22	9:00:00 PM	03:16	137.25
	Verified by JSM Qamil											
3408548	A1-IB4-FPC-BC Jam	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		2/3/22	8:55:00 PM	2/3/22	9:05:00 PM	00:10	0.00
	Comments: ECALL: Reset jam & RTS.											
3430480	A1-IB4-FPC-BC- replacing plate	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		3/5/22	12:15:00 AM	3/5/22	2:15:00 AM	04:00	223.11
	Comments: ECALL: broken link,replaced new center link,replace wheels, replaced screws, RTS broken link on baggage claim 5, removed panels and replaced with new center link, replaced a total of 5 wheels, performing start up test on											
3430930	A1-IB4-FPC-BC - JAM CANNOT	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		3/9/22	10:23:00 PM	3/9/22	10:30:00 PM	00:07	0.00
	Comments: ECALL: pull asset and restart. asset running RTS											
3442996	A1-IB4-FPC-BC missing screw on	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		3/25/22	10:36:00 AM	3/25/22	12:09:00 PM	03:28	146.63
	Comments: ECALL: plate broken across stainless steel, ESTOPPED, replaced wheels.tested, RTS When I arrived, I found one of the plates, broken dragging accross the stainless steel, I ESTOPped unit, notified, supervisor he ran to parts											
3455328	AS-4-IB4-10-DOOR /Door	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		4/7/22	9:17:00 PM	4/7/22	9:25:00 PM	00:08	0.00
	Comments: ECALL:reset asset, cleared faults, tested system, called back in service reset asset, cleared faults, tested system, called back in service											
3469616	A1-IB4-FPC-BC	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		5/3/22	9:38:00 AM	5/3/22	9:53:00 AM	00:22	0.00
	Comments: ECALL:Inspect asset, reset all ESTOP, door fault, BC started up, called back in service Inspect asset, reset all ESTOP, door fault, BC started up, called back in service											
3469636	A1-IB4-FPC-BC JetBlue reporting	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		5/3/22	1:18:00 PM	5/3/22	2:59:00 PM	03:30	223.11
	Comments: ECALL: replaced the broken link and wheels, tested asset to ensure it was functioning correctly,RTS Arrived and inspected the asset and replaced the broken link and wheels, tested asset to ensure it was functioning correctly and called it back											
3480213	A1-IB4-05-DOOR fault	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		5/13/22	9:15:00 AM	5/13/22	11:57:00 AM	05:09	503.36
	Comments: ECALL: door fault & jam, cleared, noticed broken link & wheels, replaced, ESTOP released, tested,RTS arrived to asset for door fault & jam, FPC had ESTOP, CLEARED JAM ON MERGE, bags on public side there was gap between plates,											
3480395	A1-IB4-FPC-BC - PLATES	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		5/15/22	9:41:00 AM	5/15/22	9:59:00 AM	00:27	0.00
	Comments: ECALL: plate was jumping, adjusted the hardware on the plates, reset FPC, RTS inspected asset, plate was jumping, adjusted the hardware on the plates, reset FPC, RTS											
3508096	Bag Claim 4 has an overload on the	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		6/17/22	10:41:00 AM	6/17/22	12:40:00 PM	01:59	134.13
	Comments: Ecall : FPC overload, Replaced bad photo eye reset asset & RTS arrived to FPC for issue no issues discovered went to bag room side shut down MCP opened all breakers & fuse let MCP rest for a minute											
3517115	A1-IB4-FPC-BC - JAM	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		7/3/22	9:20:00 PM	7/3/22	9:26:00 PM	00:10	0.00
	Comments: arrived, checked asset, tested, called it back in service arrived, checked asset, tested, called it back in service											
3534100	A1-IB4-FPC-BC E Stop	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		7/22/22	1:05:00 AM	7/22/22	1:21:00 AM	00:32	0.00
	Comments: Cleared asset, RTS.											
3534377	A1-IB4-FPC-BC- bolt sticking ou	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		7/24/22	8:07:00 PM	7/24/22	8:45:00 PM	00:38	0.00
	Comments: several bolts were sticking out causing loud noise, bolts were adjusted, Tested, monitored, RTS asset assessed for reported issue, found several bolts were sticking out causing loud noise, bolts were adjusted, asset tested, monitored,											
3534414	Bag Claim 4 has an estop on the	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		7/25/22	4:38:00 AM	7/25/22	4:52:00 AM	00:22	0.00
	Comments: inspected carousel, ESTOP C activated, reset, started BC from baggage handling system,RTS on arrival, I inspected the carousel to find ESTOP C to be still activated so after resetting and then went to baggage handling system to st											
3534532	A1-IB4-FPC-BC overload	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		7/26/22	2:07:00 PM	7/26/22	2:14:00 PM	00:22	0.00
	Comments: reset the overload. reset, turned on the system, tested, running good, RTS reset the overload. reset, turned on the system, tested, running good, RTS											
3539083	A1-IB4-FPC-BC overload	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		7/31/22	9:40:00 AM	7/31/22	9:49:00 AM	00:09	0.00
	Comments: reset fault and clear overload. tested asset multiple times and RTS											
3547983	A1-IB4-FPC-BC - broken link	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		8/5/22	6:30:00 PM	8/5/22	11:00:00 PM	09:00	2,025.00
	Comments: inspect asset, replace 75 wheels throughout asset and RTS after PM inspect asset, replace 75 wheels throughout asset. after wheels changed out a PM was conducted while asset was OOS for repairs. after											
3548241	A1-IB4-FPC-BC siding reporting	GS14948	A1-IB4-FPC-BC	CLOSE	ECM		8/8/22	5:34:00 PM	8/8/22	5:41:00 PM	00:07	0.00
	Comments: Inspected FPC, bag was stuck in cladding by the door. Removed bag, reset fpc, RTS Inspected FPC, bag was stuck in cladding by the door. Removed bag, reset fpc, RTS											

3586369	A1-IB4-FPC-BC /JAM	GS14948	A1-IB4-FPC-BC	CLOSE	ECM	10/4/22	11:40:00 AM	10/4/22	11:55:00 AM	00:15	0.00
	Comments: jam on FPC, reset and started, carousel started, monitor, RTS jam on FPC, reset and started, carousel started, monitor, RTS										
3586208	A1-IB4-FPC-BC - DOOR fault	GS14948	A1-IB4-FPC-BC	CLOSE	ECM	10/3/22	11:32:00 AM	10/3/22	12:00:00 PM	00:28	0.00
	Comments: removed bags in front of photoeye, reset jam, started, RTS removed bags in front of photoeye, reset jam, started, RTS										
3398406	A1-IB4-05-BC - Motor Overload	GS14955	A1-IB4-05-BC	CLOSE	ECM	1/28/22	10:42:00 AM	1/28/22	11:21:00 AM	00:53	0.00
	Comments: Ecall : Motor overload, Reset overload, tension belt and RTS arrived & assessed reset panel adjusted belt tension called back in service observed flight										
3413367	A1-IB4-FPC-BC - OVERLOAD	GS14955	A1-IB4-05-BC	CLOSE	ECM	2/13/22	3:46:00 PM	2/13/22	3:54:00 PM	00:08	0.00
	Comments: ECALL: Reset overload, ran system, monitored asset to ensure it was working, RTS arrived and inspected the asset, reset the overload relate for section 05, ran the system and monitored the asset to ensure it was working										
3455295	AS-4-IB4-10-DOOR /Overload	GS14955	A1-IB4-05-BC	CLOSE	ECM	4/7/22	4:48:00 PM	4/7/22	4:52:00 PM	00:04	0.00
	Comments: ECALL- Cleared overload, tested unit, RTS.										
3503470	A1-IB4-05-BC jam	GS14955	A1-IB4-05-BC	CLOSE	ECM	6/15/22	9:32:00 AM	6/15/22	9:41:00 AM	00:09	0.00
	Comments: ECALL- found jam, removed bag from photo-eye, tested, RTS. Arrived at asset, located jam took out bag from photo-eye, tested, tested again, RTS.										
3539399	A1-IB4-05-BC cascade condition	GS14955	A1-IB4-05-BC	CLOSE	ECM	8/3/22	11:02:00 AM	8/3/22	11:07:00 AM	00:28	0.00
	Comments: Ecall : Cascade condition, Reset asset tested & RTS arrived at asset reset line ran belt tested and retested called in service										
3416225	AS-4-IB4-01 overload	GS14955	A1-IB4-05-BC	CLOSE	ECM	2/18/22	11:17:00 AM	2/18/22	11:30:00 AM	00:13	0.00
	Comments: ECALL:Went to asset, showing VFD fault, reset VFD, losing belt, tension, tested, RTS Went to asset, showing VFD fault, reset VFD, losing belt, tension, tested, called back in service										
3432902	A1-IB4-05-DOOR fault	GS14955	A1-IB4-05-BC	CLOSE	ECM	3/12/22	12:00:00 PM	3/12/22	12:13:00 PM	00:13	0.00
	Comments: Went to asset, inspect asset, resetting overload, tested, called back in service Went to asset, inspect asset, resetting overload, tested, called back in service										
3432907	A1-IB4-05-DOOR MOTOR	GS14955	A1-IB4-05-BC	CLOSE	ECM	3/12/22	12:12:00 PM	3/12/22	12:24:00 PM	00:12	0.00
	Comments: ECALL:removed 3 bags from merge,dropped power for 5 mins to MCP, returned power, cleared faults,RTS When I arrived, I removed 3 bags from the merge, I then went to MCP and dropped power for 5 minutes, I then returned power and cleared										
3490133	A5-5MF03-01 multiple dealing	GS16023	A5-5MF03-01	CLOSE	ECM	5/28/22	9:08:00 AM	5/28/22	9:25:00 AM	00:17	0.00
	Comments: Ecall : Multiple jams, Realigned photo eye reset fault & RTS Went to asset found photo eye issue readjusting photo eye tested called back in service										
3430844	A6-6OB-481 multiple jams	GS15521	A6-6OB-481	CLOSE	ECM	3/9/22	6:16:00 AM	3/9/22	6:21:00 AM	00:05	0.00
	Comments: ECALL: multiple jams, heavy bag flow causing, RTS										
3432923	A6-6OB-481 lacing needs	GS15521	A6-6OB-481	CLOSE	ECM	3/12/22	3:41:00 PM	3/12/22	3:41:00 PM	00:00	0.00
	Comments: JSM approched at 1250pm w/ photo of asset. BHS said to do this after shut down. No ECALL-See Details SUpervisor from JSM was approched in person by BHS operator. He showed a photo of the damaged lacing but said due to operation, unit BHS then created SR# at 1541 and did not tell JSM.										
3398557	3398557 Bag Scale at FFT	GS15039	A2-A-2BD1-01-BS-03	CLOSE	ECM	1/30/22	8:31:00 AM	1/30/22	8:58:00 AM	00:39	0.00
	Comments: ECALL: Inspected, stuck on zero, remove display, unplluged, plugged back, scale started to read, RTS Inspected scale, it was stuck on zero, removed the display and unplugged and plugged back in cable, the scale started to read again, zer										
3577220	FFT Scale	GS15038	A2-A-2BD1-01-BS-03	CLOSE	ECM	9/15/22	5:19:00 AM	9/15/22	5:31:00 AM	00:21	0.00
	Comments: arrived at asset and inspected it, scale not reading numbers. reset scale and RTS										
3617132	FFT ticket counter scale is	GS15038	A2-A-2BD1-01-BS-03	CLOSE	ECM	11/5/22	8:11:00 AM	11/5/22	8:32:00 AM	00:21	0.00
	Comments: verified the scale zero's ok, tested the functions and verified that the weight readout is accurate verified the scale zero's ok, tested the functions and verified that the weight readout is accurate										
3513241	A6-6MD2-12-DIV /A6-6MU12-FPC	GS15995	A6-6MU12-FPC	CLOSE	ECM	6/23/22	2:46:00 PM	6/23/22	3:42:00 PM	02:18	0.00
	Comments: ECALL- Shut off PDP for a few, turned back on, overload cleared, all working RTS. Arrived, inspected MU, attempted to e-stop, reset MU. overload did not clear, inspected VFD box tried resetting VFD, also, did not clear										
3430681	A6-6MU12 device not failure	GS15995	A6-6MU12-FPC	CLOSE	ECM	3/7/22	2:36:00 PM	3/7/22	3:42:00 PM	01:06	0.00
	Comments: ECALL: turn PDP 24 off & back on,fault cleared, monitored for few mins, RTS I went to PDP-24, turned off and back on the fault was cleared and the carousel starting to run, I was clutching it for several minutes in case										
3455865	3455865 - Scale FFT bumpout	GS15037	A2-A-2BD1-01-BS-04	CLOSE	ECM	4/13/22	12:49:00 PM	4/13/22	1:34:00 PM	00:45	0.00
	Comments: ECALL- rebooted and tested, RTS.										
3443214	A4-BC22-01-BC badge needs	GS15781	A4-BC22-01-BC	CLOSE	ECM	3/27/22	3:00:00 PM	3/27/22	3:07:00 PM	00:10	0.00
	Comments: ECALL- inspect,& tested asset, other employee operated asset with no prob, RTS.										
3455296	A4-BC22-01-BC siding reporting	GS15781	A4-BC22-01-BC	CLOSE	ECM	4/7/22	4:51:00 PM	4/7/22	4:57:00 PM	00:12	0.00
	Comments: Ecall : Cannot start asset, Started asset NPF & RTS arrived to asset MCP displayed FPC running started asset, asset started with no issues stopped asset no issues called back in service										
3602419	Bag Claim 22 has a jam on section	GS15781	A4-BC22-01-BC	CLOSE	ECM	10/20/22	2:12:00 PM	10/20/22	2:16:00 PM	00:16	0.00
	Comments: Ecall : Bag jam, Cleared bag blocking photo eye reset asset & RTS arrived at asset inspected unit and identified bag was being flagged on 01 before bag claim, was running removed bag from in front of photo										

3430315	A4-BC22-FPC-BC not turning on	GS15781	A4-BC22-01-BC	CLOS	ECM	3/3/22	7:02:00 AM	3/3/22	7:05:00 AM	00:03	0.00
	Comments: ECALL: unit running,badge not working for card reader, no issue,need badge checked out, RTS										
	when I arrived, unit was running, I talked with tag driver and he stated his badge was not working for card reader, he stated he had his lead										
3437715	Bag Claim 22 has a jam before the	GS15781	A4-BC22-01-BC	CLOS	ECM	3/17/22	2:15:00 PM	3/17/22	2:35:00 PM	00:20	0.00
	Comments: ECALL: push e-stop and reset it. cleared jam and monitor with bags. RTS										
3572824	3572824 - DUPE	GS14984	A1-IB3-G2-BC	CLOS	ECM	9/13/22	6:42:00 AM	9/13/22	6:42:00 AM	00:00	0.00
	DUP										
3393451	A1-IB3-01-BC-Jam	GS14987	A1-IB3-01-BC	CLOS	ECM	1/21/22	7:11:00 PM	1/21/22	7:15:00 PM	00:08	0.00
	Comments: Ecall : Jam, Jam already cleared, back in service										
3398302	A1-IB3-01-BC	GS14987	A1-IB3-01-BC	CLOS	ECM	1/27/22	6:56:00 AM	1/27/22	7:04:00 AM	00:16	0.00
	Bag jam on bag										
	Verified by JSM Anthony										
3413675	A1-IB3-01-BC - JAM CANNOT	GS14987	A1-IB3-01-BC	CLOS	ECM	2/15/22	4:26:00 PM	2/15/22	4:30:00 PM	00:07	0.00
	Comments: ECALL: jam fault, e-stop & adjusted photo eye, clear jam fault, reset line, RTS.										
	Inspected line, the door was open and the line was not running, there was a jam fault by the door, tired to clear it and e-stop but there were										
3432720	A1-IB3-01-BC - JAM THEY	GS14987	A1-IB3-01-BC	CLOS	ECM	3/10/22	6:40:00 PM	3/10/22	6:49:00 PM	00:15	0.00
	Comments: ECALL: found jam on passenger side. reset and test. RTS										
3430346	Bag Claim 3 will not start up	GS14987	A1-IB3-01-BC	CLOS	ECM	3/3/22	4:04:00 PM	3/3/22	4:05:00 PM	00:01	0.00
	Comments: ECALL: Tried badge, nothing happened, personnel putting pin in too fast, RTS										
	Arrived to asset, baggage personnel tried to badge, asset nothing happened, I badged asset and asset started baggage personnel was putting										
3478321	Bag Claim 3 will not start up	GS14987	A1-IB3-01-BC	CLOS	ECM	5/11/22	3:49:00 PM	5/11/22	3:54:00 PM	00:05	0.00
	Comments: ECALL-Belt was running upon my arrival, Personnel rebagged the line and the asset started, RTS.										
	Arrived to asset. Baggage personnel had asset running before I arrived. Baggage Personnel said they rebagged and asset started. monitored,										
3500381	Bag Claim 3 has a jam on section 1	GS14987	A1-IB3-01-BC	CLOS	ECM	6/2/22	5:02:00 PM	6/2/22	5:23:00 PM	00:21	0.00
	Comments: ECALL-Reset jam, observed no issues, RTS										
3508165	A1-IB3-01-BC - JAM	GS14987	A1-IB3-01-BC	CLOS	ECM	6/17/22	11:13:00 AM	6/17/22	11:20:00 PM	00:19	0.00
	Comments: Ecall : Jam, Inspect for jam reset asset back in service										
3480327	Bag Claim 3 section 1 will not	GS14987	A1-IB3-01-BC	CLOS	ECM	5/14/22	3:19:00 PM	5/14/22	3:29:00 PM	00:10	0.00
	Comments: Ecall : Airline says it wouldn't start, NPF & RTS										
	scanned badge and pressed start asset started restarted it several times does not have a issue started at this time returned to service										
3550311	A1-IB3-01-BC - UNKNOWN	GS14987	A1-IB3-01-BC	CLOS	ECM	8/13/22	6:06:00 PM	8/13/22	6:11:00 PM	00:15	0.00
	Comments: Ecall : Jam, Started asset fault cleared & RTS										
	when I got there all I had to do is start the line up and let run for awhile then stop the line										
3619727	Bag Claim 3 has an estop on	GS14987	A1-IB3-01-BC	CLOS	ECM	11/16/22	9:46:00 AM	11/16/22	9:52:00 AM	00:32	0.00
	Comments: Ecall : BC wouldn't start, Cleared E-stop reset asset & RTS										
	inspected line tried starting and noting checked panel and it said an e-stop was pressed e-stopped and reset control stations and panel after										
3460505	A1-IB3-05-DOOR Jam	GS14987	A1-IB3-01-BC	CLOS	ECM	4/17/22	3:42:00 PM	4/17/22	4:02:00 PM	00:20	0.00
	Comments: ECALL:Inspected asset, jam on section 1, cleared jam on the control station, called back in service										
	Inspected asset, jam on section 1, cleared jam on the control station, called back in service										
3480517	A1-IB3-01-BC - Will Not Run	GS14987	A1-IB3-01-BC	CLOS	ECM	5/16/22	6:54:00 PM	5/16/22	7:11:00 PM	00:36	0.00
	Comments: ECALL: inspected, section 5 had P/E readjusted, adjusted P/E aligned, reset, tested,RTS										
	on arrival, I inspected the asset to find section six had a photo-eye that needed to be adjusted, so I adjusted the proper photo-eye to be										
3490090	A1-IB3-01-BC-bel not moving	GS14987	A1-IB3-01-BC	CLOS	ECM	5/27/22	6:08:00 PM	5/27/22	6:11:00 PM	00:03	0.00
	Comments: ECALL: When we arrived, found ESTOP on FPC, reset, returned to service										
	When we arrived, found ESTOP on FPC, reset, returned to service										
3516778	A1-IB3-01-BC-BELT NOT	GS14987	A1-IB3-01-BC	CLOS	ECM	6/30/22	4:52:00 PM	6/30/22	5:35:00 PM	01:26	0.00
	Comments: cleared jam, shut off main panel, and turned on. started, works, RTS										
	Got there, cleared jam, then started, but merge wasn't working so went to main panel. Shut off panel, then turned on, waited for it, then										
3530902	A1-IB3-01-BC - BELT NOT	GS14987	A1-IB3-01-BC	CLOS	ECM	7/18/22	7:00:00 PM	7/18/22	7:06:00 PM	00:06	0.00
	Comments: inspected asset, checked the belt, photo-eyes and restart it, and it was running, tested , RTS										
	arrived and inspected asset, checked the belt, photo-eyes and restart it, and it was running, tested it, called back in service										
3538929	A1-IB3-01-BC - belt will not move	GS14987	A1-IB3-01-BC	CLOS	ECM	7/29/22	6:48:00 PM	7/29/22	7:08:00 PM	00:20	0.00
	Comments: checked asset, found a fault, reset at MCC panel, reset the line, test (ok)										
	checked asset, found a fault, reset at MCC panel, reset the line, test (ok)										
3539144	A1-IB3-01-BC -	GS14987	A1-IB3-01-BC	CLOS	ECM	7/31/22	7:57:00 PM	7/31/22	8:04:00 PM	00:07	0.00
	Comments: badge scanner not working for airline baggage personnel, not mine, BHS notified										
	asset assessed for reported issue, badge scanner was found to be not working for airline baggage personnel, not mine after several atten										
3539415	Bag Claim 3 has a jam on the FPC	GS14987	A1-IB3-01-BC	CLOS	ECM	8/3/22	1:27:00 PM	8/3/22	1:37:00 PM	00:10	0.00
	Comments: operator had e-stops pushed, BC will not operate while estopped so reset e-stops and RTS										
	operator did not reset e-stops on the bag claim and it will not operate without e-stops being clear. operator left when I arrived to reset faults.										
3586354	Bag Claim 3 will not start up	GS14987	A1-IB3-01-BC	CLOS	ECM	10/4/22	7:12:00 AM	10/4/22	7:16:00 AM	00:04	0.00
	Comments: Removed bags from photoeyes. panel showed jam, removed bags, E-stop, reset, tested, RTS										
	inspected, door open, line not moving. Removed bags from photoeyes. panel showed jam, removed bags, E-stop, reset, tested, RTS										
3438270	A2-2TC5-03-DOOR door fault	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	3/22/22	11:09:00 PM	3/22/22	11:18:00 PM	00:09	0.00
	Comments: ECALL: Asset assessed for reported issue. Trouble-shoot, reset, test. Asset RTS										

3469399	A2-2TC5-03-DOOR failed to	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	4/30/22	4:23:00 PM	4/30/22	4:42:00 PM	00:19	0.00
	Comments: ECALL:door opens/closeS.No alarms/faults;open/estop the belt; inspected; door closed; Chk w/BHS;RTS										
	Door opens/closing fine. No problems with operation. No alarms on door, securely ops not showing any faults. open and estop the belt.										
3469413	A2-2TC5-03-DOOR - DOWN	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	4/30/22	6:55:00 PM	4/30/22	7:10:00 PM	00:15	0.00
	Comments: ECALL-Cleared bags, reset system, tested RTS.										
3525595	A2-2TC5-03-DOOR fault	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	7/9/22	9:54:00 AM	7/9/22	9:58:00 AM	00:04	0.00
	Comments: Ecall : Door fault, Southeast cleared fault before tech arrived & RTS										
	Southeast cleared door fault before I could arrived at asset called back in service										
3594483	A2-2TC5-03-DOOR sliding	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	10/6/22	11:31:00 AM	10/6/22	12:45:00 PM	02:28	0.00
	Comments: Ecall : Won't start, Reset asset tested and RTS										
	arrived at asset inspected photo eyes and reflectors door was already down E-stop reset attempted to start up TC but not successful										
3385718	A2-2TC5-03-DOOR failed to	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	1/12/22	6:54:00 PM	1/12/22	8:22:00 PM	01:54	0.00
	Comments: ECALL: Door was operational, but BHS said it was showing fault. Let airline finish, then reset line.										
	Door was found to be operational but per BHS it was still showing part. Asset was available for further inspection after the airline finished.										
3433186	A2-2TC5-03-DOOR failed to	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	3/15/22	10:06:00 AM	3/15/22	10:28:00 AM	00:24	0.00
	Comments: ECALL: removed bags from door,reset line, wiped displaysm ESTOP line,removed from P/E,RTS										
	inspected door, line was not running and door was open, removed bag from door, reset line, wiped displays to make sure were no finger r										
3438372	A2-2TC5-03-DOOR - STUCK	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	3/23/22	9:27:00 PM	3/23/22	9:31:00 PM	00:04	0.00
	Comments: ECALL-door stuck, removed covers & manually raised/lowered door, tested, RTS.										
3446681	A2-2TC5-03-DOOR - Will Not	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	4/4/22	10:54:00 AM	4/4/22	11:05:00 AM	00:13	0.00
	Comments: Comment										
	Verified by Andres.										
3446865	A2-2TC5-03-DOOR won't	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	4/5/22	12:40:00 AM	4/6/22	1:21:00 AM	02:09	0.00
	Comments: ECALL:Asset asses for reported issue, door was reset, tested, monitored, asset returned to service										
	Asset asses for reported issue, door was reset, tested, monitored, asset returned to service										
3464419	A2-2TC5-03-DOOR failed to	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	4/22/22	9:09:00 PM	4/22/22	9:25:00 PM	00:16	0.00
	Comments: ECALL:Door will not close to jam on belt 5 , once cleared, door is operational, RTS										
	Door will not close to jam on belt 5 , once cleared, door is operational, asset back in service										
3485287	A2-2TC5-03-DOOR - Door	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	5/22/22	4:59:00 PM	5/22/22	5:20:00 PM	00:21	0.00
	Comments: ECALL: no issue found, resolved with a reset, monitored,RTS										
	arrived and inspected asset, asset did not have any issue and problem was resolved with a reset, monitored the asset to ensure it was										
3513398	A2-2TC5-03-DOOR /Door	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	6/25/22	12:31:00 PM	6/25/22	1:00:00 PM	00:58	0.00
	Comments: door not closing, ESTOP line, manually close door,started line, door up. ESTOP, RTS										
	got there, door was not closing so went inside tunnel Ronny ESTOP line, went and manually close door,ronny started line door came up then										
3525783	A2-2TC5-03-DOOR Failed To	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	7/11/22	5:58:00 AM	7/11/22	6:01:00 AM	00:03	0.00
	Comments: cycled door, reset, tested, rts										
	cycled door, reset, tested, rts										
3525785	2TC5 has a door fault	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	7/11/22	6:46:00 AM	7/11/22	7:15:00 AM	00:29	0.00
	Comments: dfailed to open,opened but fault showing,strapped line & top sensor not hitting, adjusted,reset,RTS										
	arrived at asset, door failed to open, door open but a fault was showing, strapped the line and top sensor was not hitting the door, adjusted										
3534094	A2-2TC5-03-DOOR - door will	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	7/21/22	9:39:00 PM	7/21/22	9:49:00 PM	00:42	0.00
	Comments: Closed door, tested system, cleared faults, RTS.										
	Closed door, tested system, cleared faults, call back in service.										
3539213	A2-2TC5-03-DOOR failed to	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	8/1/22	12:30:00 PM	8/1/22	1:50:00 PM	01:30	0.00
	Comments: inspected asset, door out of track, put door back in track, made adjustment, RTS										
	inspected asset, door out of track, put door back in track, made adjustment, RTS										
3539229	A2-2TC5-03-DOOR failed to	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	8/1/22	3:18:00 PM	8/1/22	3:26:00 PM	00:30	0.00
	Comments: inspected asset, TC was running, door open, no fault, RTS										
	inspected asset, TC was running, door open, no fault, RTS										
3539233	A2-2TC5-03-DOOR failed to	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	8/1/22	3:49:00 PM	8/1/22	4:08:00 PM	00:26	0.00
	Comments: inspected asset, checked door, made adjustment to switch at door, clear fault, RTS										
	inspected asset, checked door, made adjustment to switch at door, clear fault, RTS										
3550543	A2-2TC5-03-DOOR door fail to	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	8/15/22	6:46:00 PM	8/15/22	7:00:00 PM	00:14	0.00
	Comments: Door fail to close, P/E misaligned, aligned with reflector, close door, RTS										
	door fail to close, I noticed that one of the photo-eye was not aligned, I aligned the photo-eye with the reflector, then I was able to close the										
3577717	CANCEL	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	9/21/22	6:32:00 AM	9/21/22	7:36:00 AM	02:56	0.00
	Comments: not working, PLC power needed reset. controls and GOAA maintenance reset power to PLC and RTS										
	door was down, check if system was working and it was ot. went to bag room and look for main panel, had carl come to inspect. went to										
3581438	FD failed to close; A2-2TC5-03	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	9/22/22	7:53:00 AM	9/22/22	8:36:00 AM	01:48	0.00
	Comments: Ecall : Down fault, Made adjustments to the door limits and RTS										
	arrived at asset inspected photo eyes and reflectors tested door multiple times identified door limits needed adjusting, adjusted limits on door										
3586098	A2-2TC5-03-DOOR - DOOR	GS15018	A2-2TC5-03-DOOR	CLOS	ECM	10/2/22	9:48:00 AM	10/2/22	10:08:00 AM	00:20	0.00
	Comments: Inspected, line not moving and door open. cleaned control stations, reset. tested, RTS										
	Inspected, line not moving and door open. cleaned control stations, reset. tested, RTS										

3599507	A2-2TC5-03-DOOR SF	GS15018	A2-2TC5-03-DOOR F	CLOS	ECM	10/15/22	11:11:00 AM	10/15/22	11:20:00 AM	00:17	0.00
	Comments: check on door controller, door started to close, southEast closed door, RTS										
	arrived at asset, controller displayed stopped status & door open, went to side panel to check on door controller, door started to close, went										
3602679	A2-2TC5-03-DOOR SF	GS15018	A2-2TC5-03-DOOR F	CLOS	ECM	10/23/22	11:45:00 AM	10/23/22	11:57:00 AM	00:22	0.00
	Comments: get to the asset, found the door have a fault, reset asset, tested, RTS										
	get to the asset, found the door have a fault, reset asset, tested, RTS										
3581731	A2-2TC5-03-DOOR fault	GS15018	A2-2TC5-03-DOOR F	CLOS	ECM	9/24/22	8:00:00 PM	9/24/22	9:00:00 PM	01:00	0.00
	Comments: try to clear fault, try to reset, won't clear. passed to 3rd shift, cleared faults, reset door, RTS										
	went over to try and clear the fault, tried to reset but it won't clear. Turned E-call to 3rd shift, cleared faults, reset door, RTS										
3469735	AS-4-IB3-10-FD /JAM	GS14993	A1-IB3-06-BC F	CLOS	ECM	5/4/22	3:03:00 PM	5/4/22	3:20:00 PM	00:17	0.00
	Comments: ECALL:went to asset, reset jam, tested, called back in service										
	went to asset, reset jam, tested, called back in service										
3478329	Bag Claim 3 has a jam at section 1	GS14993	A1-IB3-06-BC F	CLOS	ECM	5/11/22	4:10:00 PM	5/11/22	4:28:00 PM	00:18	0.00
	Comments: ECALL: door obstruction, photo-eye was triggered,adjusted photo-eyes, started, stopped,no issue,RTS										
	Arrived to asset, jam on IB3-06, cleared jam, stopped asset, door closed, opened on its own, started & stopped asset several times to asset										
3485000	A1-IB3-05-DOOR /Door fault	GS14993	A1-IB3-06-BC F	CLOS	ECM	5/19/22	6:44:00 PM	5/19/22	6:50:00 PM	00:16	0.00
	Comments: ECALL:reset E-stop and cleared bags, reset belt,start off VFD, reset for IB3-06. reset MCP panel,RTS										
	reset E-stop and cleared bags, reset belt, start off VFD and reset for IB3-06. reset MCP panel, started system, back in service at 18:50										
3508569	Flat plate fault; A1-IB3-06-BC	GS14993	A1-IB3-06-BC F	CLOS	ECM	6/21/22	7:13:00 AM	6/21/22	7:20:00 AM	00:07	0.00
	Comments: Arrived and cleared all bags from photoeye and reset e-stop. tested, RTS										
	Arrived and cleared all bags from photoeye and reset e-stop. tested, RTS										
3550725	A1-IB3-06-BC - JAM	GS14993	A1-IB3-06-BC F	CLOS	ECM	8/17/22	6:14:00 PM	8/17/22	6:16:00 PM	00:02	0.00
	Comments: Removed bags, E-stop and reset asset, jam clear. FPC and IB3 started operating again, RTS										
	Arrived at asset. Removed bags, E-stop and reset asset, jam clear. FPC and IB3 started operating again, RTS										
3548343	A1-IB3-06-BC jam	GS14993	A1-IB3-06-BC F	CLOS	ECM	8/9/22	4:37:00 PM	8/9/22	4:42:00 PM	00:10	0.00
	Comments: Arrived at asset, removed bags from line. E-stopped panel, reset panel, restarted line, RTS										
	Arrived at asset, removed bags from line. E-stopped panel, reset panel, restarted line, RTS										
3556124	FIS CONNECTING	GS16205	AS-1-CS-OS1A 01 F	CLOS	ECM	8/31/22	12:54:00 AM	8/31/22	1:16:00 AM	00:22	0.00
	Comments: asset had sticky bag tag flagging photo-eye, removed and reset, RTS										
	went to asset, found asset had sticky bag tag flagging photo-eye, removed and reset, RTS										
3376648	A5-IB27-FPC-BC Jam Fault	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	1/2/22	4:25:00 PM	1/2/22	4:31:00 PM	00:15	0.00
	Comments: Comment										
	Verified by Roy.										
3443216	A5-IB27-FPC-BC-Jam	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	3/27/22	3:33:00 PM	3/27/22	3:39:00 PM	00:06	0.00
	Comments: ECALL:cleared jam, reset, observed, carousel working properly, RTS										
	cleared jam, reset, observed, carousel working properly, RTS										
3446910	Bag Claim 27 has a jam on the FPC	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	4/6/22	1:43:00 PM	4/6/22	1:51:00 PM	00:08	0.00
	Comments: Ecall : Jam condition on FPC, Cleared jam condition & RTS										
	reset jam condition and restarted FPC										
3443057	A5-IB27-FPC-BC-broken link	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	3/25/22	10:17:00 PM	3/25/22	11:48:00 PM	03:26	223.11
	Comments: ECALL:replace broken link and replace 5 missing wheels, tested asset,RTS										
	replace broken link and replace 5 missing wheels, tested asset, RTS										
3460285	A5-IB27-FPC-BC JAM they cannot	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	4/15/22	4:08:00 PM	4/15/22	4:12:00 PM	00:04	0.00
	Comments: ECALL- Reset jam showed Airline how to, RTS.										
3460296	A5-IB27-FPC-BC /JAM	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	4/15/22	6:50:00 PM	4/15/22	6:54:00 PM	00:04	0.00
	Comments: Ecall : Bag jam, Cleared bags reset station and started line										
3460699	Bag Claim 27 has a jam on the FPC	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	4/19/22	1:36:00 PM	4/19/22	1:46:00 PM	00:10	0.00
	Comments: ECALL- bags backed up from inbound, Cleared bags on public side, reset system, tested, RTS.										
	Arrived at bag claim to investigate bag jam issues. Discovered bags backed up from inbound. Cleared bags on public side. Went to bag room										
3460719	A5-IB27-FPC-BC jam	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	4/19/22	4:46:00 PM	4/19/22	4:59:00 PM	00:13	0.00
	Comments: ECALL: inspect/reset each e-stop until jam clear; jammed again/remove bags from PE;reset;tested;RTS										
	Inspected FPC, E-stopped and reset each and every E-stop until the jam went away. FPC ran. Then a few min later line jammed in bag										
3464323	A5-IB27-FPC-BC /Jam	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	4/21/22	2:14:00 PM	4/21/22	2:30:00 PM	00:16	0.00
	Comments: ECALL-Cleared bags of flat plate to clear jam, reset fault, unit started, RTS.										
3469628	Bag Claim 27 has a jam on the	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	5/3/22	11:57:00 AM	5/3/22	12:10:00 PM	00:13	0.00
	Comments: ECALL- removed bag from photo-eye, reset system, monitored, RTS.										
	Arrived and inspected the asset and cleared one bag from photo-eye and reset the system. monitored the asset to ensure it was working										
3469717	Bag jam; A5-IB27-FPC-BC	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	5/4/22	12:38:00 PM	5/4/22	12:45:00 PM	00:07	0.00
	Comments: ECALL-Removed jammed bags, cleared photo-eye, started line, monitored it, RTS.										
3480597	A5-IB27-FPC-BC/JAM	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	5/17/22	4:42:00 PM	5/17/22	4:55:00 PM	00:38	0.00
	Comments: bag blocking a back wall P/E. Cleared bag from the P/E, and reset fpc. Tested ib27. RTS										
3485152	A5-IB27-FPC-BC UNKNOWN	GS14959	A5-IB27-FPC-BC F	CLOS	ECM	5/21/22	12:28:00 PM	5/21/22	12:31:00 PM	00:04	0.00
	Comments: Ecall : Unknown condition, Went to asset reset asset called back in service										

3489925	A5-IB27-FPC-BC Jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	5/26/22	10:28:00 AM	5/26/22	10:40:00 AM	00:28	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS when I got there bag person had clear the jam so I stayed and monitor while bags were put on the line and it jam again so had to move bags										
3500357	A5-IB27-FPC-BC sliding as operating	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/2/22	12:29:00 PM	6/2/22	12:43:00 PM	00:25	0.00
	Comments: Ecall : FPC not moving, Reset asset cleared fault & RTS arrived to asset cleared faults on MPC started asset FPC did not move stopped asset disconnected MCP & opened & breaker & fuses										
3500385	A5-IB27-04-DOOR door	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/2/22	5:31:00 PM	6/2/22	5:50:00 PM	00:19	0.00
	Comments: ECALL-Reset e-stop, tested, RTS.										
3500387	A5-IB27-04-DOOR	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/2/22	5:52:00 PM	6/2/22	6:15:00 PM	00:23	0.00
	Comments: ECALL-Removed e-stop, reset, tested, RTS.										
3500470	A5-IB27-FPC-BC Jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/3/22	12:07:00 PM	6/3/22	12:16:00 PM	00:46	0.00
	Comments: Ecall : Public side jam, Cleared jam condition and RTS got there went to public side and Ronny went to bag room when we got there it was clear stood there inspect everything then monitor bags										
3500506	Bag Claim 27 has a jam on the	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/3/22	4:40:00 PM	6/3/22	4:50:00 PM	00:10	0.00
	Comments: Ecall : Jam on flat plate, Cleared jam condition reset asset & RTS when I arrived at unit I cleared the jam by the door I then walked around to section 2 and started it up to test called back in service										
3501127	A5-IB27-FPC-BC sliding cannot stop	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/8/22	6:36:00 PM	6/8/22	6:55:00 PM	00:39	0.00
	Comments: ECALL-Start failure, cleared & reset so Airline could start it, RTS. Arrived inspected the asset to find FPC needed to be cleared and rest so Airline could start it. RTS.										
3502832	A5-IB27-FPC-BC JAM / unknown	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/9/22	12:14:00 PM	6/9/22	12:16:00 PM	00:06	0.00
	Comments: Ecall : Jam, E-stop, FPC unknown, Cleared jam condition reset asset & RTS arrived to asset looked at MCP, MCP displayed IB27-05 E-stop & jam went to asset noticed 2 bags stacked on one another removed bags										
3502914	Bag Claim 27 keeps stopping on	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/10/22	10:38:00 AM	6/10/22	10:39:00 AM	00:01	0.00
	Comments: Ecall : Duplicate call, Duplicate call to SR 3502913										
3502965	A5-IB27-FPC-BC BELT NOT	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/10/22	5:39:00 PM	6/10/22	5:44:00 PM	00:05	0.00
	Comments: Ecall : Failed to start /run, Cleared E-stop reset asset & RTS when I arrived unit was running i scanned my badge to restart unit dropped door and E-stopped panel to stop flat plate I then went to section										
3502990	A5-IB27-FPC-BC BELT WILL NOT	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/10/22	10:13:00 PM	6/10/22	10:27:00 PM	00:32	0.00
	Comments: Ecall : Bag jam, Cleared jam condition reset system & RTS removed bags cleared faults reset system called back in service										
3503241	Bag Claim 27 will not start up	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/13/22	11:26:00 AM	6/13/22	11:38:00 AM	00:36	0.00
	Comments: Ecall : Baggage carousel not moving, Cycled power off & back on to reset fault & RTS inspected asset checked photo eyes for three lights E-stop and reset the panel at the control station toggled the speed proximity disabled										
3513275	A5-IB27-FPC-BC JAM	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/23/22	10:41:00 PM	6/23/22	10:49:00 PM	00:12	0.00
	Comments: Ecall : Fault, Cleared jam condition reset asset & RTS removed bags cleared jams removed faults restarted and tested system called back in service										
3525525	A5-IB27-FPC-BC JAM	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/8/22	6:10:00 PM	7/8/22	6:15:00 PM	00:05	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS was already working on cleared the jam when BHS called cleared jam at merge went to FPC and cleared jam called back in service										
3485057	A5-IB27-FPC-BC Jam Fault	GS14959	A5-IB27-FPC-BC	CLOS	ECM	5/20/22	10:42:00 AM	5/20/22	10:50:00 AM	00:08	0.00
	Comments: Ecall : Jam on flat plate, Cleared jam condition reset asset & RTS when I arrived I cleared the bags off the unit reset the fault and returned to service										
3485567	Bag Claim 27 will not start up	GS14959	A5-IB27-FPC-BC	CLOS	ECM	5/25/22	12:57:00 PM	5/26/22	1:20:00 PM	00:46	0.00
	Comments: ECALL- Cleared e-stop that was pressed on FPC, tested unit, RTS.										
3530493	Bag Claim 27 FPC is not	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/14/22	10:16:00 AM	7/14/22	10:21:00 AM	00:30	0.00
	Comments: Ecall : FPC not starting, Cleared jam condition reset asset & RTS arrived to asset looked at MCP no fault pressed start / reset button had airline start asset no issues monitored a couple of minutes no issues										
3548398	Unknown condition/belt is	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/10/22	10:13:00 AM	8/10/22	10:19:00 AM	00:16	0.00
	Comments: Ecall : Jam on FPC, Clear jam condition reset asset & RTS arrived at asset jam won't clear causing door fault clear the jam and reset the door and alarm called back in service										
3555102	A5-IB27-FPC-BC-jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/19/22	4:37:00 PM	8/19/22	4:43:00 PM	00:32	0.00
	Comments: Ecall : Jam on public side, Cleared jam condition reset asset & RTS went to asset inspected found multiple jam cleared the jams reset the system call back in service help with baggage hygiene										
3555163	A5-IB27-FPC-BC WILL NOT	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/20/22	12:00:00 PM	8/20/22	12:06:00 PM	00:06	0.00
	Comments: Ecall : Failed to start, Unit was operating upon arrival NPF & RTS when I arrived unit was running I checked over unit no mechanical issues found called back in service										
3555524	Bag Claim 27 section 4 will not	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/24/22	12:25:00 PM	8/24/22	12:27:00 PM	00:07	0.00
	Comments: Ecall : Could not start FPC, Asset needed to be restarted, restart & RTS arrived at asset pressed restart button badged asset no issues stopped asset no issues I had airline start asset no issues called back in										
3555525	A5-IB27-FPC-BC jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/24/22	12:46:00 PM	8/24/22	12:55:00 PM	00:38	0.00
	Comments: Ecall : Jam, Cleared bags from in front of photo eye, reset & RTS inspected line removed bags from photo eye E-stopped and reset FPC, FPC started up tested bag room side line was operational called in										
3555755	A5-IB27-FPC-BC	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/26/22	4:42:00 PM	8/26/22	4:48:00 PM	00:33	0.00
	Comments: Ecall : FPC not running, Went to asset reset proxy sensor tested called back in service										

3555820	A5-IB27-FPC-BC Jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM		8/27/22	11:45:00 AM	8/27/22	11:50:00 AM	00:05	0.00
	Comments: Ecall : Jam, Cleared obstruction blocking photo eye reset asset & RTS removed one bag from in front of a photo eye reset and returned to service											
3570081	A5-IB27-FPC-BC NO FAULTS	GS14959	A5-IB27-FPC-BC	CLOS	ECM		9/2/22	1:05:00 PM	9/2/22	1:14:00 PM	00:09	0.00
	Comments: Ecall : Belt was not running on public side, Cleared jam condition reset asset & RTS went over to A-6 IB27 once I got there I notice that the carousel was not running I clear the jam from the inside got the BC running and ca											
3570084	A5-IB27-FPC-BC Issues	GS14959	A5-IB27-FPC-BC	CLOS	ECM		9/2/22	2:09:00 PM	9/2/22	2:13:00 PM	00:16	0.00
	Comments: Ecall : Carousel was not responding, Reset speed sensor & RTS inspect asset press reset on MCC console did not respond went into maintenance info toggle speed sensor press reset is operational called											
3570097	A5-IB27-FPC-BC	GS14959	A5-IB27-FPC-BC	CLOS	ECM		9/2/22	4:28:00 PM	9/2/22	4:39:00 PM	00:15	0.00
	Comments: Ecall : FPC unknown condition, Cycled speed sensor reset asset & RTS arrived to asset hit restart on MCP FPC started stopped asset disconnect MCP opened MCP opened all breakers waited 2 minutes closed all											
3594545	Bag Claim 27 will not start up	GS14959	A5-IB27-FPC-BC	CLOS	ECM		10/6/22	4:40:00 PM	10/6/22	4:42:00 PM	00:02	0.00
	Comments: Ecall : FPC not running, Reset panel tested & RTS went to asset reset at the panel tested called back in service											
3594697	A5-IB27-FPC-BC Help over/Overde	GS14959	A5-IB27-FPC-BC	CLOS	ECM		10/8/22	10:21:00 AM	10/8/22	10:25:00 AM	00:10	0.00
	Comments: Ecall : Unknown condition, Reset FPC monitored and RTS arrived at asset E-stop & reset FPC, FPC did not start went to bag room checked line no jam went to MCP pressed green reset button FP											
3555074	A5-IB27-FPC-BC fault	GS14959	A5-IB27-FPC-BC	CLOS	ECM		8/19/22	10:11:00 AM	8/19/22	10:24:00 AM	00:19	0.00
	Comments: Ecall : Fault in system, RTS follow up needed for speed sensor to be replace went to asset inspected and found FPC not moving due to the speed sensor I deactivated the speed sensor to get the FPC running call back											
3555517	A5-IB27-FPC-BC airline reporting	GS14959	A5-IB27-FPC-BC	CLOS	ECM		8/24/22	10:04:00 AM	8/24/22	10:08:00 AM	00:56	0.00
	Comments: Ecall : Asset not working, Airline badge not working tested asset & RTS arrive at asset inspected asset diagnose the problem notice airlines badge was not working tested line called back into service waited for											
3570089	A5-IB27-FPC-BC /JAM	GS14959	A5-IB27-FPC-BC	CLOS	ECM		9/2/22	3:12:00 PM	9/2/22	3:17:00 PM	00:18	0.00
	Comments: Ecall : Jam on FPC, Cleared jam condition reset asset & RTS arrived at unit and cleared bags off of back line I I then reset fault and reset FPC unit started up I called unit back in service and continuec											
3413359	A5-IB27-FPC-BC car seat stuck	GS14959	A5-IB27-FPC-BC	CLOS	ECM		2/13/22	2:23:00 PM	2/13/22	2:26:00 PM	00:03	0.00
	Comments: Removed car seat and RTS. FPC running without problems.											
3413698	A5-IB27-FPC-BC	GS14959	A5-IB27-FPC-BC	CLOS	ECM		2/15/22	8:15:00 PM	2/15/22	8:30:00 PM	00:15	0.00
	Comments: ECALL: pulled & pushed all ESTOPs, reset all ESTOPs, last ESTOP needed key, cleared, RTS Inspected asset, pulled & pushed all ESTOPs, reset all ESTOPs, last ESTOP needed key, obtained key, successfully cleared asset, called											
3420913	A5-IB27-FPC-BC jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM		2/24/22	11:09:00 PM	2/24/22	11:15:00 PM	00:06	0.00
	Comments: Reset jam. RTS.											
3446535	A5-IB27-FPC-BC-broken link	GS14959	A5-IB27-FPC-BC	CLOS	ECM		4/2/22	2:16:00 PM	4/2/22	3:32:00 PM	01:16	236.56
	Comments: ECALL:went to asset, replacing broken link, and wheels, tested, called back in service went to asset, replacing broken link, and wheels, tested, called back in service											
3446731	A5-IB27-FPC-BC-jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM		4/4/22	9:11:00 PM	4/4/22	9:22:00 PM	00:11	0.00
	Comments: ECALL:Inspected asset, reset door & badge carousel, reset, restart airside carousel, RTS Inspected asset, reset door & badge carousel, reset, restart airside carousel, asset called back in service											
3460309	A5-IB27-04-DOOR jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM		4/15/22	9:34:00 PM	4/15/22	9:39:00 PM	00:05	0.00
	Comments: ECALL: cleared bags from photo eye, reset e-stop and test. RTS											
3469706	A5-IB27-FPC-BC bag jam on FPC	GS14959	A5-IB27-FPC-BC	CLOS	ECM		5/4/22	10:15:00 AM	5/4/22	10:37:00 AM	00:25	0.00
	Comments: Inspected & cleared bag jam. Tested claim, RTS											
3478202	A5-IB27-FPC-BC jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM		5/10/22	4:03:00 PM	5/10/22	4:11:00 PM	00:08	0.00
	Comments: bag jam: removed the bags from the photo eye, reset the carousel .. Cleared the photo eye by removed the bags in if it , pressed the e-stop in and out , started it , the jam was reset , and the carousel started											
3480403	A5-IB27-FPC-BC MOTOR	GS14959	A5-IB27-FPC-BC	CLOS	ECM		5/15/22	10:47:00 AM	5/15/22	11:00:00 AM	00:16	0.00
	Comments: overload on fpc Inspected asset, overload on fpc. Multiple bags stuck on the fpc exiting out of the merge. Cleared the bags that were stuck. Reset the											
3480405	A5-IB27-FPC-BC broken link	GS14959	A5-IB27-FPC-BC	CLOS	ECM		5/15/22	10:58:00 AM	5/15/22	12:48:00 PM	03:34	174.86
	confirmed with Roy JSM											
3480423	Mobile Work Order Sys Mes	GS14959	A5-IB27-FPC-BC	CLOS	ECM		5/15/22	11:32:00 AM	5/15/22	11:32:00 AM	00:00	0.00
	Comments: Tablet error - Duplicate to 3480405											
3480585	A5-IB27-FPC-BC /JAM	GS14959	A5-IB27-FPC-BC	CLOS	ECM		5/17/22	11:57:00 AM	5/17/22	12:17:00 PM	00:20	0.00
	Comments: ECALL:cleared jam, reset unit, tested, logged in, cleared jam, started ib-27, tested cleared jam, reset unit, tested, logged in, cleared jam, started ib-27, tested											
3480715	Bag Claim 27 has jam on the FPC	GS14959	A5-IB27-FPC-BC	CLOS	ECM		5/18/22	4:29:00 PM	5/18/22	4:34:00 PM	00:06	0.00
	Comments: Arrived to FPC. E-stop and reset FPC. FPC started. Called back in service.											
3485354	A5-IB27-FPC-BC jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM		5/23/22	11:35:00 AM	5/23/22	12:04:00 PM	00:29	0.00
	Comments: ECALL:Arrived cleared bags, tested, restarted, cleared fault, back in service Arrived cleared bags, tested, restarted, cleared fault, back in service											
3485394	A5-IB27-04-DOOR bag stran	GS14959	A5-IB27-FPC-BC	CLOS	ECM		5/23/22	4:51:00 PM	5/23/22	5:03:00 PM	00:19	0.00

Comments: ECALL:inspected asset, bag stuck at plate, remove cover, got bag out, reset BC, RTS
inspected asset, bag stuck at plate, remove cover, got bag out, reset BC, called back in service

3490432	A5-IB27-FPC-BC-jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	5/30/22	4:15:00 PM	5/30/22	4:22:00 PM	00:07	0.00

Comments: ECALL: released and cleared ESTOP on public side, RTS

3500602	BAG BELT 27 - KID GOT	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/4/22	5:32:00 PM	6/4/22	5:44:00 PM	00:12	0.00

Comments: ECALL: unit running, child got his finger stuck, hospitalized, inspected for blood,nothing found,RTS
When I arrived unit was running and passengers was pulling bags, I was apprehended by an airline agent when stated a child had got their

3500675	A5-IB27-FPC-BC-jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/5/22	10:15:00 AM	6/5/22	10:22:00 AM	00:17	0.00

Comments: ECALL: removed bags in front of photo-eye, reset jam, started carousel, RTS
removed the bags in front of the photo-eye, reset the jam, started the carousel, back on service

3508706	A5-IB27-04-DOOR/Door jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/21/22	10:30:00 PM	6/21/22	10:45:00 PM	00:15	0.00

Comments: jam on the FPC that needed to be cleared and reset. Clearing , reset, tested, RTS
On arrival I inspected the asset and found there was a jam on the FPC that needed to be cleared and reset. Clearing , reset, tested, RTS

3513772	A5-IB27-FPC-BC-jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/29/22	1:14:00 AM	6/29/22	1:30:00 AM	00:16	0.00

Comments: arrived and inspected asset, cleared all jams outside, tested and monitored, called back in service
arrived and inspected asset, cleared all jams outside, tested and monitored, called back in service

3513836	A5-IB27-FPC-BC-JAM	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/29/22	3:57:00 PM	6/29/22	4:07:00 PM	00:20	0.00

Comments: Moved bags from p. eyes, e-stop, reset panel & control station. cleared jam, ran/stop line door shut
Inspected line carousel was not moving, door was open and line in bag room was not running. Checked photo-eye. Removed bags from p.

3517037	BAG CLAIM 27-JAMMED	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/3/22	10:45:00 AM	7/3/22	10:52:00 AM	00:07	0.00

Comments: Arrived at asset and reset the fault that was caused by a failed proxy. Tested, RTS
Arrived at asset and reset the fault that was caused by a failed proxy. Tested the asset multiple times, RTS

3503183	Carousel 27 jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	6/13/22	12:00:00 AM	6/13/22	12:05:00 AM	00:05	0.00

Comments: cleared bags from photoeye, reset, RTS
cleared bags from photoeye, reset, RTS

3517192	A5-IB27-FPC-BC-jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/4/22	4:46:00 PM	7/4/22	4:54:00 PM	00:08	0.00

Comments: inspected, removed bags from photo-eyes, ESTOP, and reset control stations and panels, line ran,RTS
inspected, removed bags from photo-eyes, ESTOP, and reset control stations and panels, line ran, called in

3525432	A5-IB27-FPC-BC / Not running	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/7/22	6:21:00 PM	7/7/22	7:39:00 PM	05:59	0.01

Comments: replaced broken wheel, is drive wheel and proximity sensor, tested, RTS
Went to parts to pick up parts, came back to asset, replaced broken wheel, is drive wheel and proximity sensor, tested, RTS

3525714	A5-IB27-FPC-BC-Jam Fault	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/10/22	10:47:00 AM	7/10/22	11:00:00 AM	00:13	0.00

Comments: arrived at the asset, cleared all bags from photo-eyes on the FPC, reset fault, tested asset, RTS
arrived at the asset, cleared all bags from photo-eyes on the FPC, reset fault, tested asset, RTS

3525717	A5-IB27-FPC-BC-jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/10/22	11:23:00 AM	7/10/22	11:50:00 AM	00:27	0.00

Comments: disable, cleared fault,reset, let carousel run, RTS
I disable and able to cleared the fault, and reset it, after reset it, I let the carousel run for sometime in case it failed, but it was not, I called

3525725	A5-IB27-FPC-BC-not running	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/10/22	2:09:00 PM	7/10/22	2:25:00 PM	00:16	0.00

Comments: speed sensor faulted, fault cleared with ESTOP, reset at MCP, called back into service, monitored
arrived and the asset, found that the speed sensor faulted, fault cleared with ESTOP, reset at MCP, called back into service, monitored

3525726	A5-IB27-FPC-BC-jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/10/22	2:28:00 PM	7/10/22	2:40:00 PM	00:12	0.00

Comments: inspected the asset, cleared bags from photo-eye and reset the fault, called back into service
arrived and inspected the asset, cleared bags from photo-eye and reset the fault, called back into service

3525803	Bag Claim 27 section 1 has a	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/11/22	10:27:00 AM	7/11/22	10:40:00 AM	00:26	0.00

Comments: reset ESTOP at the panel line, went back in service, monitored for a few minutes, RTS
went to the asset, we checked the line, we reset ESTOP at the panel line, went back in service, monitored for a few minutes, called back in

3526032	A5-IB27-FPC-BC-sliding repeating	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/13/22	4:35:00 PM	7/13/22	4:42:00 PM	00:07	0.00

Comments: it was running when I arrived. ran through a test. Starts up and runs ok, RTS
it was running when I arrived. ran through a test. Starts up and runs ok, RTS

3530529	A5-IB27-FPC-BC-UNKNOWN	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/14/22	7:54:00 PM	7/14/22	8:15:00 PM	00:21	0.00

Comments: Remove bags cleared faults, started and tested system, CBIS.
Remove bags cleared faults, started and tested system, with supervisor assistant, CBIS.

3525843	A5-IB27-FPC-BC-Jam Fault	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/11/22	4:16:00 PM	7/11/22	4:20:00 PM	00:12	0.00

Comments: inspected asset, jam at FPC, no passenger getting bags, removed bag from BC, cleared jam, RTS
inspected asset, jam at FPC, no passenger getting bags, removed bag from BC, cleared jam, called back in service

3534537	A5-IB27-FPC-BC / JAM	GS14959	A5-IB27-FPC-BC	CLOS	ECM	7/26/22	4:55:00 PM	7/26/22	4:59:00 PM	00:14	0.00

Comments: Inspected FPC. Removed bags from photo eyes. E-stop and reset e-stop, FPC started up, RTS
Inspected FPC. Removed bags from photo eyes. E-stop and reset e-stop, FPC started up, RTS

3548133	A5-IB27-FPC-BC-E-STOP	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/7/22	12:53:00 PM	8/7/22	12:55:00 PM	00:07	0.00

Comments: was called back to asset a second time after resolving first issue. no issue with unit.

3548136	A5-IB27-FPC-BC-unknown conditio	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/7/22	1:45:00 PM	8/7/22	1:49:00 PM	00:14	0.00

Comments: Removed bags from photo eye. E-stopped and reset control station and panel. Line ran. RTS
Inspected line. Removed bags from photo eye. E-stopped and reset control station and panel. Line ran. Bags flowed. RTS

3548207	A5-IB27-FPC-BC-jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/8/22	10:45:00 AM	8/8/22	10:51:00 AM	00:06	0.00

Comments: cleared E-stop, checked MCP, still faulting, cleared public side E-stop, tested, RTS

Arrived at asset, cleared E-stop. Checked MCP panel. still is throwing a fault. Cleared public side E-stop. reset. asset currently is operatio

3548239	A5-IB27-FPC-BC unknown condition	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/8/22	5:28:00 PM	8/8/22	5:50:00 PM	00:22	0.00

Comments: checked BC, removed bags from merge, reset E-stop, reset E-stop at FPC. started up, monitored, RTS

Inspected asset, checked BC, removed bags from merge, reset E-stop, went outside, reset E-stop at FPC. started up, monitored for a few

3548323	A5-IB27-FPC-BC jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/9/22	11:40:00 AM	8/9/22	11:51:00 AM	00:11	0.00

Comments: arrive and test, found e-stop. reset panel and tested. monitor and RTS

3548409	A5-IB27-FPC-BC unknown condition	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/10/22	2:12:00 PM	8/10/22	2:21:00 PM	00:09	0.00

Comments: cycle bagroom e-stops and reset. reset MCP. FPC started normal operation. RTS

arrive at asset, look at MCP and cycle bagroom e-stops and reset. reset MCP. FPC started normal operation. RTS

3550141	Bag Claim 27 will not start up	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/11/22	12:13:00 PM	8/11/22	12:27:00 PM	00:14	0.00

Comments: drive motor actuator showing fault, shut down FPC and reset the fault from MCP and carousel started.

drive motor actuator showing fault, shut down FPC and reset the fault from MCP and carousel started. conveyor cascade went away and

3550405	A5-IB27-FPC-BC	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/14/22	2:14:00 PM	8/14/22	2:20:00 PM	00:06	0.00

Comments: inspect asset, removed bag from photo-eye,reset ESTOP, called back in service

inspect asset, removed bag from photo-eye,reset ESTOP, called back in service

3550606	A5-IB27-FPC-BC sliding operation	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/16/22	11:40:00 AM	8/16/22	11:50:00 AM	00:10	0.00

Comments: Arrived at asset, inspected FPC, removed bags from photo eye and cleared fault, RTS

Arrived at asset, inspected FPC, removed bags from photo eye and cleared fault, RTS

3550699	A5-IB27-FPC-BC unknown condition	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/17/22	1:19:00 PM	8/17/22	1:31:00 PM	00:42	0.00

Comments: inspected photo eyes and reflectors, manually closed foor, cleared fault, tested door, RTS

Arrived at asset, inspected photo eyes and reflectors, manually closed foor, cleared fault, tested door, RTS

3555084	A5-IB27-FPC-BC jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/19/22	12:46:00 PM	8/19/22	12:49:00 PM	00:14	0.00

Comments: multiple jams, cleared the jams, called back in service, help with baggage hygiene

went to asset, inspected, found multiple jams, cleared the jams, called back in service, help with baggage hygiene

3555235	A5-IB27-FPC-BC unknown condition	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/21/22	10:35:00 AM	8/21/22	10:40:00 AM	00:05	0.00

Comments: Inspected asset. Found bag jamming the door. Cleared all bags. Cleared fault. RTS

Inspected asset. Found bag jamming the door. Cleared all bags. Cleared fault. RTS

3555240	A5-IB27-FPC-BC unknown condition	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/21/22	12:04:00 PM	8/21/22	12:20:00 PM	00:16	0.00

Comments: arrived at asset, reset E-stop, monitor asset, cleared asset fault, RTS

arrived at asset, reset E-stop, monitor asset, cleared asset fault, RTS

3555425	Bag Claim 27 FPC is not	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/23/22	10:16:00 AM	8/23/22	10:25:00 AM	00:09	0.00

Comments: Went to asset, inspected, found FPC on public side not running, reset cabinet, tested, RTS

Went to asset, inspected, found FPC on public side not running, reset cabinet, tested, RTS

3555426	Bag Claim 27 FPC is not	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/23/22	10:43:00 AM	8/23/22	11:30:00 AM	00:47	0.00

Comments: FPC not running, reset, turned speed proxy on, tested, RTS, monitor, reset panel, RTS

Went to asset, inspected asset, found FPC not running, reset asset, turned speed proxy sensor on, tested, RTS, monitor, reset panel until

3555887	Bag jam on flat plate: A5-BC27	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/28/22	10:22:00 AM	8/28/22	10:29:00 AM	00:18	0.00

Comments: cleared bags from photo-eye, reset jam on FPC & at MCP, monitored BC until completely unloaded, RTS

Arrived at the asset, cleared bags from photo-eye, reset jam on FPC & at the MCP, monitored BC until flight was completely unloaded, RTS

3555913	A5-IB27-FPC-BC-Jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/28/22	4:40:00 PM	8/28/22	4:52:00 PM	00:20	0.00

Comments: cleared bags from photo-eye, reset fault, monitored the asset while airline was unloading, RTS

Arrived at the asset, cleared bags from photo-eye, reset fault, monitored the asset while airline was unloading, RTS

3555991	Bag Claim 27 FPC is not	GS14959	A5-IB27-FPC-BC	CLOS	ECM	8/29/22	4:34:00 PM	8/29/22	4:37:00 PM	00:06	0.00

Comments: ESTOP line, cleared bags from line, checked and wiped photo-eyes, started line to test, RTS

arrived at asset, ESTOP line, cleared bags from line, checked and wiped photo-eyes, started line to test, called back in service

3570221	A5-IB27-FPC-BC Jam Fault	GS14959	A5-IB27-FPC-BC	CLOS	ECM	9/3/22	5:06:00 PM	9/3/22	5:26:00 PM	00:20	0.00

Comments: multiple jams,ESTOP on public side, cleared jam light ESTOP, reset, running, RTS

when over to A-6 27BC because of multiple jams, someone hit ESTOP on the public side, that was the main reason why it was not running,

3570277	3570277 - Bag Claim 27 Stopped	GS14959	A5-IB27-FPC-BC	CLOS	ECM	9/4/22	10:24:00 AM	9/4/22	10:31:00 AM	00:07	0.00

Comments: Arrived at asset, reset panel, cleared fault, monitored until flight unloaded, RTS

Arrived at asset, reset panel, cleared fault, monitored until flight unloaded, RTS

3570387	A5-IB27-FPC-BC jam	GS14959	A5-IB27-FPC-BC	CLOS	ECM	9/5/22	4:35:00 PM	9/5/22	4:42:00 PM	00:07	0.00

Comments: arrived at asset, inspected asset, cleared jam, monitored, RTS

arrived at asset, inspected asset, cleared jam, monitored, RTS

3572669	A5-IB27-FPC-BC JAM	GS14959	A5-IB27-FPC-BC	CLOS	ECM	9/11/22	11:41:00 AM	9/11/22	11:48:00 AM	00:17	0.00

Comments: jam by door, removed bags, reset jam fault, E-stop, reset, RTS, stopped line, door closed, RTS

Inspected line. There was a jam by the door on the FPC. Removed bags from the photoeyes on FPC by the door. Removed bags from

3572748	A5-IB27-FPC-BC /Door fault	GS14959	A5-IB27-FPC-BC	CLOS	ECM	9/12/22	10:23:00 AM	9/12/22	10:31:00 AM	00:18	0.00

Comments: Comment

Per the JSM tech, the asset was changed from "A5-IB27-04-DOOR" to "A5-IB27-FPC-BC".

3572775	A5-IB27-FPC-BC	GS14959	A5-IB27-FPC-BC	CLOS	ECM	9/12/22	1:45:00 PM	9/12/22	1:50:00 PM	00:05	0.00

Comments: Arrived at asset, diagnosed problem, started line, tested, RTS

Arrived at asset, diagnosed problem, started line, tested, RTS

3572949	Baggage Claim 27 is not working	GS14959	A5-IB27-FPC-BC	CLOS	ECM	9/14/22	12:11:00 PM	9/14/22	12:25:00 PM	00:14	0.00

Comments: went to FPC, not running, turn on speed sensor and unit started. RTS

3577266 Bag Claim 27 GS14959 A5-IB27-FPC- CLOS ECM 9/15/22 12:25:00 PM 9/15/22 12:40:00 PM 00:15 0.00
FPC is not BC F
Comments: Ecall : FPC not moving, Reset MCP monitored and RTS
arrived to asset, asset not started pressed green button on MCP airline started asset FPC started with no issues called in service &

3577482 Baggage Claim 2 GS14959 A5-IB27-FPC- CLOS ECM 9/18/22 10:30:00 AM 9/18/22 10:45:00 AM 00:15 0.00
is not working BC F
Comments: Arrived at asset, inspected asset, diagnosed. Cleared fault, tested, RTS
Arrived at asset, inspected asset, diagnosed. Cleared fault, tested, RTS

3548116 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 8/7/22 10:22:00 AM 8/7/22 10:50:00 AM 00:28 0.00
unknown condition BC F
Comments: Reset the panel and FPC started running. FPC timed out, and the door closed. tested, RTS
Arrived at asset, door would not close. Reset the panel and FPC started running. FPC timed out, and the door closed. tested, opened and

3550492 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 8/15/22 10:08:00 AM 8/15/22 10:18:00 AM 00:10 0.00
unknown condition BC F
Comments: checked panel screen, FPC and door area showing unknown issue, E-stopped, restart, tested, RTS
Arrived at asset, checked panel screen, saw both FPC and door area showing unknown issue. E-stopped panel, restarted, tested, RTS

3555371 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 8/22/22 5:45:00 PM 8/22/22 5:51:00 PM 00:15 0.00
Jam Fault BC F
Comments: arrived at asset, diagnosed problem, cleared jam, tested, RTS
arrived at asset, diagnosed problem, cleared jam, tested, RTS

3555968 Bag Claim 27 GS14959 A5-IB27-FPC- CLOS ECM 8/29/22 10:13:00 AM 8/29/22 10:17:00 AM 00:14 0.00
FPC is not BC F
Comments: look at MCP screen, FPC showing green even though the line not running, reset MCP, tested line, RTS
Arrived at asset, look at MCP screen, saw FPC showing green even though the line not running, reset MCP, tested line, RTS

3581455 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 9/22/22 10:12:00 AM 9/22/22 10:20:00 AM 00:08 0.00
unknown condition BC F
Comments: Ecall : FPC don't start, Reset FPC tested and RTS
arrived at the asset E-stop reset FPC went into the back room E-stop reset panel test it bag claim back in service

3581950 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 9/26/22 2:10:00 PM 9/26/22 2:29:00 PM 00:19 0.00
unknown condition BC F
Comments: inspected, found E-Stop, reset, tested, monitor, RTS
inspected, found E-Stop, reset, tested, monitor, RTS

3594849 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 10/10/22 10:15:00 AM 10/10/22 10:23:00 AM 00:30 0.00
Unknown/Overda BC F
Comments: fault at door, reset asset, cleared fault, started line, function properly
arrived at asset, noticed there was a fault at the door, reset asset, cleared fault, asked employee to start up line again, all was functioning

3594893 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 10/10/22 4:40:00 PM 10/10/22 5:00:00 PM 00:20 0.00
not moving BC F
Comments: removed bags, closed door, restarted system, removed faults, called back on service
removed bags, closed door, restarted system, removed faults, called back on service

3599439 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 10/14/22 4:32:00 PM 10/14/22 4:35:00 PM 00:03 0.00
unknown condition BC F
Comments: Reset panel to clear fault, tested the asset, RTS.

3599763 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 10/18/22 12:25:00 PM 10/18/22 12:30:00 PM 00:10 0.00
jam condition BC F
Comments: multiple bag jams, removed all bags blocking photo-eye, cleared jam, started line, RTS
multiple bag jams, removed all bags blocking photo-eye, cleared jam, started line, everything started moving, monitored, RTS

3602794 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 10/24/22 1:59:00 PM 10/24/22 2:07:00 PM 00:08 0.00
jam BC F
Comments: Cleared jam, RTS

3602920 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 10/25/22 4:45:00 PM 10/25/22 4:56:00 PM 00:11 0.00
/JAM BC F
Comments: went public side to remove bags from P/E, reset all ESTOPs, reset system from inside bagroom, RTS
arrived at asset, checked control panel, went public side to remove bags from photo-eye and reset all ESTOPs, reset system from inside

3607584 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 10/31/22 1:51:00 PM 10/31/22 2:14:00 PM 00:23 0.00
BC F
Comments: inspected, bag stuck under door, lifted door, removed bag, jam on FPC, cleared jam, reset, RTS
inspected, bag stuck under door, lifted door, removed bag, jam on FPC, cleared jam, reset, RTS

3617303 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 11/6/22 1:22:00 PM 11/6/22 1:35:00 PM 00:13 0.00
belt not running o BC F
Comments: Jjam, cleared bags from door & P/E on FPC, ESTOP, reset panel & control station, cleared fault,RTS
inspected line, checked panel, there was a jam, cleared bags from door and photo-eyes on FPC, ESTOPPed and reset panel and control

3599515 A5-IB27-FPC-BC GS14959 A5-IB27-FPC- CLOS ECM 10/15/22 12:40:00 PM 10/15/22 12:47:00 PM 00:14 0.00
UNKNOWN BC F
Comments: reset FPC panel, went to service, called it to BHS, stayed to monitor, running
arrived at the the asset, inspected photo-eye and debris, reset FPC panel, went to service, called it to BHS, stayed to monitor, running

3624361 Bag Claim 27 GS14959 A5-IB27-FPC- CLOS ECM 11/19/22 9:34:00 AM 11/19/22 9:40:00 AM 00:06 0.00
FPC is not BC F
Comments: arrived at asset, noticed FPC not running on public side, cleared fault, tested, RTS
arrived at asset, noticed FPC not running on public side, cleared fault, tested, RTS

3398660 A5-IB27-01-BC - GS14962 A5-IB27-01-BC CLOS ECM 1/31/22 10:43:00 AM 1/31/22 12:31:00 PM 01:48 518.11
REPLACE F
Comments: ECALL: 2 broken links, replaced, made new adjustment to hardware, placed plate back, monitored,RTS
Inspected asset, 2 broken links on FPC, went to parts to get the 2 new links, placed the new links, made new adjustments to the hardware

3460313 A5-IB27-01-BC GS14962 A5-IB27-01-BC CLOS ECM 4/15/22 9:58:00 PM 4/15/22 10:00:00 PM 00:02 0.00
jam F
Comments: Ecall : Bag jam, Cleared bags from photo eye & reset system & RTS
cleared bags from photo eyes, reset E-stop and MPS start system verified proper running condition

3508242 A5-IB27-01-BC - GS14962 A5-IB27-01-BC CLOS ECM 6/18/22 5:12:00 PM 6/18/22 5:39:00 PM 00:27 0.00
BELT NOT F
Comments: Ecall : Drive fault, Bypassed drive A, reset asset & RTS
had to bypass drive A because of bad actuator monitored and returned to service

3550214 Bag Claim 27 will GS14962 A5-IB27-01-BC CLOS ECM 8/12/22 10:30:00 AM 8/12/22 10:40:00 AM 00:10 0.00
not start up F
Comments: Ecall : Failed to start, Scanned badge unit started & RTS
when I arrived I scanned my badge unit started up I monitored no mechanical issues was found called back in service

3555100	Bag Claim 27 will not start up	GS14962	A5-IB27-01-BC	CLOS	ECM		8/19/22	4:28:00 PM	8/19/22	4:35:00 PM	00:07	0.00
	Comments: Ecall : Not starting, Cleared fault reset system & RTS											
	went to inspect the asset found fault in system clear fault reset system call back in service											
3469213	Bag Claim 27 has a jam before the	GS14962	A5-IB27-01-BC	CLOS	ECM		4/28/22	4:14:00 PM	4/28/22	4:34:00 PM	00:20	0.00
	Comments: ECALL-reset MCP, cleared all e-stops and faults, watched Operator, no more faults, RTS.											
	Did a reset on the MCP. Cleared all the e-stops and faults created by the Operator, Watched the operator use the bag claim and shut down,											
3502913	Bag claim 27 is not starting	GS14962	A5-IB27-01-BC	CLOS	ECM		6/10/22	10:39:00 AM	6/10/22	10:55:00 AM	00:16	0.00
	Comments: ECALL: line not running, proxy speed sensor not working, monitored, RTS, F/U											
	Got there, line was not running, check main panel, noticed proxy speed sensor was not working disable so started line everything started											
3516715	Bag Claim 27 will not start up	GS14962	A5-IB27-01-BC	CLOS	ECM		6/30/22	10:21:00 AM	6/30/22	10:30:00 AM	00:19	0.00
	Comments: Agent can' batch in, I batch in unit started, then stop, Agent batch in started up monitored, CBIS.											
	Got there, Agent won't batch in so I batch in unit started working then stop then Agent batch in started up monitored it, CBIS											
3516734	Bag Claim 27 section 1 has a	GS14962	A5-IB27-01-BC	CLOS	ECM		6/30/22	1:32:00 PM	6/30/22	1:40:00 PM	00:08	0.00
	Comments: Started up bag claim, working properly, Instructed Airline employee to do the same. Observed RTS.											
	Started up bag claim, working properly, Instructed Airline employee to do the same. Observed RTS.											
3516902	A5-IB27-FPC-BC JAM IN THE	GS14962	A5-IB27-01-BC	CLOS	ECM		7/1/22	8:50:00 PM	7/1/22	9:19:00 PM	00:29	0.00
	Comments: moved object from photoeye, restart, noticed E-stop outside of bag room, reset asset, tested, RTS											
	Inspected asset, moved an object away from photoeyes, attempted to restart asset from the control panel, noticed an E-stop outside of the											
3503178	A5-IB27-01-BC - JAM IN THE	GS14962	A5-IB27-01-BC	CLOS	ECM		6/12/22	10:44:00 PM	6/12/22	10:46:00 PM	00:02	0.00
	Comments: ECALL: reset jam 01, back in service											
	reset jam 01, back in service											
3517309	Bag Claim 27 section 1 has a	GS14962	A5-IB27-01-BC	CLOS	ECM		7/5/22	10:30:00 AM	7/5/22	10:44:00 AM	00:28	0.00
	Comments: E-stopped and reset control stations and panel couple of times. Line starts to run, RTS											
	Removed bags from photoeye. Checked photoeyes. E-stopped and reset control stations and panel couple of times. Line starts to run, RTS											
3525617	Bag Claim 27 section has a jam	GS14962	A5-IB27-01-BC	CLOS	ECM		7/9/22	12:39:00 PM	7/9/22	12:48:00 PM	00:09	0.00
	Comments: Removed baggage to clear jam. Monitored, RTS											
	Removed baggage to clear jam. Monitored, RTS											
3525754	A5-IB27-01-BC - JAM	GS14962	A5-IB27-01-BC	CLOS	ECM		7/10/22	8:21:00 PM	7/10/22	8:25:00 PM	00:04	0.00
	Comments: inspected asset, reset, tested, RTS											
3525941	Bag Claim 27 section 1 has a	GS14962	A5-IB27-01-BC	CLOS	ECM		7/12/22	5:06:00 PM	7/12/22	5:16:00 PM	00:10	0.00
	Comments: removed bags from photo-eyes, ESTOP, reset panel and control station, tested, called in											
	arrived at asset, inspected line, removed bags from photo-eyes, ESTOP, reset panel and control station, tested, called in, airline restarted											
3550220	A5-IB27-FPC-BC not starting	GS14962	A5-IB27-01-BC	CLOS	ECM		8/12/22	12:12:00 PM	8/12/22	12:17:00 PM	00:10	0.00
	Comments: ESTOP, reset panel, fault was cleared, started the asset to make sure it ran , fault cleared											
	arrived to asset, ESTOP, reset panel, fault was cleared, started the asset to make sure it ran , fault was cleared											
3550688	Bag Claim 27 will not start up	GS14962	A5-IB27-01-BC	CLOS	ECM		8/17/22	10:10:00 AM	8/17/22	10:18:00 AM	00:20	0.00
	Comments: Arrived at asset, checked line, started up with no issues, RTS											
	Arrived at asset, checked line, started up with no issues, RTS											
3555083	Bag Claim 27 will not start up	GS14962	A5-IB27-01-BC	CLOS	ECM		8/19/22	12:00:00 PM	8/19/22	12:15:00 PM	00:15	0.00
	Comments: inspect, found drive fault, inspect panel and reset system. clear faults and RTS											
3570285	A5-IB27-01-BC - Jam Fault	GS14962	A5-IB27-01-BC	CLOS	ECM		9/4/22	12:30:00 PM	9/4/22	12:41:00 PM	00:25	0.00
	Comments: Arrived at asset, inspected, monitored, reset, RTS											
	Arrived at asset, inspected, monitored, reset, RTS											
3572480	Bag Claim 27 will not start up	GS14962	A5-IB27-01-BC	CLOS	ECM		9/9/22	10:20:00 AM	9/9/22	10:30:00 AM	00:20	0.00
	Comments: Cleaned p. eyes & reflectors, reset panel, tested RTS.											
3581688	Bag Claim 27 will not start up	GS14962	A5-IB27-01-BC	CLOS	ECM		9/24/22	12:10:00 PM	9/24/22	12:12:00 PM	00:20	0.00
	Comments: agent while was putting the luggage too close, so once we fix the bag it start running, RTS											
	Arrived at the asset, attempted to start the bag claim, I noticed an agent while was putting the luggage too close, so once we fix the bag it											
3599539	A5-IB27-01-BC	GS14962	A5-IB27-01-BC	CLOS	ECM		10/15/22	6:36:00 PM	10/15/22	6:40:00 PM	00:04	0.00
	Comments: checked photo-eyes, restarted asset, checked status with BHS and called back in service											
	arrived at asset, inspected asset, checked photo-eyes, restarted asset, checked status with BHS and called back in service											
3480739	A5-IB27-03-BC jam	GS14964	A5-IB27-03-BC	CLOS	ECM		5/18/22	10:25:00 PM	5/18/22	10:29:00 PM	00:04	0.00
	Comments: ECALL- Jam cleared by Airline , RTS											
3525963	A5-IB27-04-BC	GS14965	A5-IB27-04-BC	CLOS	ECM		7/12/22	11:02:00 PM	7/12/22	11:11:00 PM	00:18	0.00
	Comments: checked panel, jam, cleared, tested multiple times, RTS											
	arrived and inspected asset, checked the panel and saw a jam, I cleared the jam, after all the jams once cleared, I tested it multiple times,											
3420882	Bag Claim 27 has a door fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM		2/24/22	1:43:00 PM	2/24/22	1:45:00 PM	00:02	0.00
	Comments: Ecall : Door alarm, Cleared jam on IB27-05 merge press reset and returned to service											
3421371	Bag Claim 27 has a door fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM		3/2/22	12:00:00 PM	3/2/22	12:04:00 PM	00:10	0.00
	Comments: Ecall : Jam fault, Cleared jam condition reset asset & RTS											
	arrived and inspected the asset cleared the jam that was caused by an oversized bag reset the system and monitored the asset called back											
3430653	A5-IB27-05	GS14966	A5-IB27-04-DOOR	CLOS	ECM		3/7/22	10:02:00 AM	3/7/22	10:11:00 AM	00:14	0.00
	Comments: Ecall : Door fault, Turned disconnect back on reset asset & RTS											

inspected line checked photo eyes checked panel there was a fault in bag room there was a jam fault on control station by the door cleared

3433309	A5-IB27-04-DOOR-IDoorJam	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	3/16/22	2:22:00 PM	3/16/22	2:32:00 PM	00:10	0.00
	Comments: ECALL: removed bags from the merge. jam light flashing. reset jam and unit started. RTS										
3433358	A5-IB27-04-DOOR-DOOR	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	3/16/22	9:40:00 PM	3/16/22	9:47:00 PM	00:07	0.00
	Comments: ECALL: e-stop pulled asset never restarted. reset asset and RTS										
3442895	Bag Claim 27 will not start up	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	3/24/22	10:11:00 AM	3/24/22	10:27:00 AM	00:24	0.00
	Comments: Ecall : Door fault, Tightened loose photo eye & RTS										
	got there door didn't want to close notice there was photo eye loose so adjust photo eye till it had three light tight photo eye then manually										
3446351	A5-IB27-04-DOOR-Jam	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	3/31/22	2:12:00 PM	3/31/22	2:25:00 PM	00:13	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS										
	when I arrived I manually lowered door to clear fault tested and returned to service										
3455409	A5-IB27-04-DOOR-DOOR	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	4/8/22	1:20:00 PM	4/8/22	1:30:00 PM	00:10	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS										
	had to manually shut the door then bag people started the line and the door went up and monitor while bags were put on the line and then										
3398834	A5-IB27-04-DOOR-DOOR	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	2/2/22	1:20:00 PM	2/2/22	1:30:00 PM	00:15	0.00
	Comments: ECALL: door fault, e-stop & reset asset, jam cleared, tested asset with badge, monitored, RTS.										
	Arrived to asset, checked HMM, displayed jam on IB27-03, PC was clear, e-stop and reset asset, jam cleared, pressed stop, door closed,										
3455692	A5-IB27-04-DOOR-Door	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	4/11/22	1:37:00 PM	4/11/22	1:43:00 PM	00:06	0.00
	Comments: Comment										
	Verified by Roy.										
3464344	A5-IB27-04-DOOR-jam	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	4/21/22	9:44:00 PM	4/21/22	9:55:00 PM	00:11	0.00
	Comments: ECALL-removed bags, cleared fault, reset system, RTS.										
3464651	A5-IB27-04-DOOR	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	4/25/22	12:28:00 PM	4/25/22	12:39:00 PM	00:21	0.00
	Comments: ECALL- Cleared jam fault, reset panel, removed bags from p. eye, reset other control stations, RTS.										
	Inspected line. Door was open and line was not running, Cleared jam fault on control station, estop and reset panel. Removed bags from										
3464839	Bag Claim 27 has a door fault	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	4/27/22	1:23:00 PM	4/27/22	1:36:00 PM	00:13	0.00
	Comments: ECALL- Agent was not spacing bags properly as to avoid jams, showed him how to reset jam, RTS.										
3469155	Bag Claim 27 has a door fault	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	4/28/22	9:31:00 AM	4/28/22	9:40:00 AM	00:09	0.00
	Comments: ECALL-stared up the bag claim after inspection, it runs ok, RTS.										
3469303	A5-IB27-04-DOOR-DOOR	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	4/29/22	4:20:00 PM	4/29/22	4:23:00 PM	00:03	0.00
	Comments: ECALL- pressed reset, door closed, tested. RTS.										
3469422	A5-IB27-04-DOOR-Door	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	4/30/22	9:20:00 PM	4/30/22	9:45:00 PM	00:25	0.00
	Comments: ECALL- door failed to closed, P. eye needed adjusting, test asset, RTS.										
3469464	A5-IB27-04-DOOR-unknown	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	5/1/22	12:14:00 PM	5/1/22	12:38:00 PM	00:24	0.00
	Comments: ECALL-Reset panel, reset control stations, checked & cleaned p. eye, line operational, RTS.										
	Inspected line, e-stop and reset panel. E-stop a nd reset control stations. Checked photo-eye for three light. Cleaned photo-eyes and										
3478353	A5-IB27-04-DOOR	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	5/11/22	10:27:00 PM	5/11/22	10:50:00 PM	00:23	0.00
	Comments: ECALL-Fault in merge kept door from closing, reset fault, cleared jam, RTS.										
3480173	A5-IB27-04-DOOR-DOOR	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	5/12/22	4:43:00 PM	5/12/22	4:48:00 PM	00:05	0.00
	Comments: ECALL: found bags jammed on merge. removed and reset jam fault. test and RTS										
3480492	A5-IB27-04-DOOR-jam	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	5/16/22	12:40:00 PM	5/16/22	12:50:00 PM	00:10	0.00
	Comments: ECALL-Removed bags, cleared fault, e-stop, reset panel & control station, line ran, RTS.										
	Removed bags from photo-eyes. cleared jam fault on control station, checked photo-eyes for proper lights, e-stop and reset panel and control										
3480686	A5-IB27-04-DOOR-fault	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	5/18/22	12:07:00 PM	5/18/22	12:14:00 PM	00:07	0.00
	Comments: Ecall : Door fault, Cleared E-stop on public side reset fault & RTS										
	had to go to public side to reset the E-stop and then go to bag room and restart the line and monitor while bags were put on the line										
3490286	A5-IB27-04-DOOR-PC jam	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	5/29/22	12:14:00 PM	5/29/22	12:30:00 PM	00:16	0.00
	Comments: ECALL- Jam fault, cleared all bags from photo-eyes, reset system, monitored, RTS.										
3490311	A5-IB27-04-DOOR-Jam	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	5/29/22	4:42:00 PM	5/29/22	5:00:00 PM	00:18	0.00
	Comments: ECALL-Cleared jam, reset system, monitored, RTS.										
3500578	A5-IB27-04-DOOR-Door	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	6/4/22	12:21:00 PM	6/4/22	12:32:00 PM	00:11	0.00
	Comments: Ecall : Door fault, Cleared door fault and returned to service										
3502854	A5-IB27-04-DOOR-door	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	6/9/22	5:32:00 PM	6/9/22	5:43:00 PM	00:11	0.00
	Comments: Ecall : Door fault, Cleared door fault reset asset & RTS										
	when I arrived I cleared the bags off of the merge I then cleared the door fault and reset the unit line started after all bags was through do										
3507989	Bag Claim 27 has a door fault	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	6/16/22	11:48:00 AM	6/16/22	11:52:00 AM	00:11	0.00
	Comments: Ecall : Door fault, Door fully operational upon arrival NPF & RTS										
	arrived at asset once arrived unit was already running inspected unit for any issues tested door called back in service										
3508105	Bag Claim 27 has a door fault	GS14966	A5-IB27-04-DOOR-F	CLOS	ECM	6/17/22	12:12:00 PM	6/17/22	12:19:00 PM	00:07	0.00

Comments: Ecall : Door fault, Cleaned photo eyes cleaned debris from under door reset fault & RTS

arrived at asset inspected and wiped clean photo eyes cleaned up debris under door identified jam fault on 05, cleared jam tested bag claim

3534122	A5-IB27-04-DOOR fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/22/22	10:44:00 AM	7/22/22	10:52:00 AM	00:42	0.00

Comments: Ecall : Door alarm, Fault was cleared before tech arrived and RTS

arrived at asset alarm was already clear and belt was running inspected for ant issues monitor and test belt called back in service

3478026	A5-IB27-04-DOOR jam	GS14966	A5-IB27-04-DOOR	CLOS	ECM	5/9/22	10:27:00 AM	5/9/22	10:37:00 AM	00:10	0.00

Comments: Reset panel and control station, Line ran bags cleared, stopped line door closed, reset, tested, RTS

Inspected door, Door was open and line was not running, E-stop and reset panel and control station, cleared jam fault on control station by

3602583	A5-IB27-04-DOOR - Door	GS14966	A5-IB27-04-DOOR	CLOS	ECM	10/22/22	10:16:00 AM	10/22/22	10:20:00 AM	00:04	0.00

Comments: Ecall : Door fault, Cleared door fault & RTS

went to asset inspected found door fault reset panel cleared fault tested asset called back in service

3617589	Bag Claim 27 will not start up	GS14966	A5-IB27-04-DOOR	CLOS	ECM	11/9/22	12:20:00 PM	11/9/22	12:25:00 PM	00:15	0.00

Comments: Ecall : Jam at door, Airline cleared jam before tech arrived & RTS

arrived at asset and noticed airline cleared line of all bags reset panel and made sure entire line was running green

3624207	Bag Claim 27 has a jam before the	GS14966	A5-IB27-04-DOOR	CLOS	ECM	11/17/22	12:53:00 PM	11/17/22	12:56:00 PM	00:03	0.00

Comments: Ecall : Door fault, Cleared door fault reset asset & RTS

arrived at door and cleared fault reset door tested and called back in service

3430347	A5-IB27-04-DOOR - Jam the	GS14966	A5-IB27-04-DOOR	CLOS	ECM	3/3/22	4:12:00 PM	3/3/22	4:15:00 PM	00:03	0.00

Comments: ECALL: pressed ESTOP to clear fault, released ESTOP, unit started, no mechanical issues,RTS

When I arrived, I pressed ESTOP to clear fault, released ESTOP and unit started, checked over unit and found no mechanical issues, call

3430585	A5-IB27-04-DOOR fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	3/6/22	2:30:00 PM	3/6/22	2:45:00 PM	00:15	0.00

Comments: ECALL: inspected asset, found bags between door, removed bags, fault cleared,called back in service

3446610	A5-IB27-04-DOOR - Door	GS14966	A5-IB27-04-DOOR	CLOS	ECM	4/3/22	2:38:00 PM	4/3/22	2:51:00 PM	00:13	0.00

Comments: ECALL:Cleared the bags underneath the door, reset the jam, and started the door back on service

Cleared the bags underneath the door, reset the jam, and started the door back on service

3455428	A5-IB27-04-DOOR fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	4/8/22	4:25:00 PM	4/8/22	4:33:00 PM	00:08	0.00

Comments: ECALL:cleared jam on FPC, monitored, informed airlines how to load bags properly, RTS

cleared jam on FPC, monitored, informed airlines how to load bags properly, RTS, door fault caused by FPC jam

3464589	A5-IB27-FPC-BC JAM	GS14966	A5-IB27-04-DOOR	CLOS	ECM	4/24/22	4:21:00 PM	4/24/22	4:25:00 PM	00:04	0.00

Comments: ECALL: inspect asset, reset door, cleared fault, called back into service

3480337	A5-IB27-04-DOOR /Door	GS14966	A5-IB27-04-DOOR	CLOS	ECM	5/14/22	5:00:00 PM	5/14/22	5:04:00 PM	00:04	0.00

Comments: ECALL: cleared bag jams at merge, restarted bag claim, RTS

3376867	A5-IB27-04-DOOR fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	1/4/22	8:47:00 PM	1/4/22	8:50:00 PM	00:03	0.00

Comments: ECALL: found ESTOP on merge, reset, called back in service

3480670	Bag claim 27 has a jam/alarm	GS14966	A5-IB27-04-DOOR	CLOS	ECM	5/18/22	10:29:00 AM	5/18/22	10:40:00 AM	00:11	0.00

Comments: ECALL- Jam @ merge & door, removed bags, cleared jam, reset BC, cleared jam, RTS.

3485391	A5-IB27-01-BC	GS14966	A5-IB27-04-DOOR	CLOS	ECM	5/23/22	4:37:00 PM	5/23/22	4:42:00 PM	00:13	0.00

Comments: ECALL: checked Photo-eyes, removed bags from door, reset jam, reset BC, called back in service

inspect asset, checked Photo-eyes, removed bags from door, reset jam, reset BC, called back in service

3490387	Bag Claim 27 has a door fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	5/30/22	12:11:00 PM	5/30/22	12:14:00 PM	00:03	0.00

Comments: ECALL: inspected asset, jam at door, cleared all bags, cleared fault, RTS

3500573	A5-IB27-04-DOOR jam	GS14966	A5-IB27-04-DOOR	CLOS	ECM	6/4/22	10:00:00 AM	6/4/22	10:06:00 AM	00:06	0.00

Comments: ECALL: alarm going off, reset ESTOP, jam cleared, door closed,FPC started, no issue,RTS

Arrived to asset, door alarm going off, jam at IB27-05, ESTOP reset asset, jam cleared, door closed, FPC started, waited until door alarm

3500680	A5-IB27-05-BC jam	GS14966	A5-IB27-04-DOOR	CLOS	ECM	6/5/22	10:30:00 AM	6/5/22	10:43:00 AM	00:13	0.00

Comments: ECALL: manually lowered door to clear faults, once alarm cleared, tested unit, RTS

when I arrived, I manually lowered door to clear faults, once alarm cleared, tested unit, called back into service

3500716	A5-IB27-03-BC jam	GS14966	A5-IB27-04-DOOR	CLOS	ECM	6/5/22	11:54:00 AM	6/5/22	12:03:00 PM	00:09	0.00

Comments: ECALL: Manually lowered door to clear fault, tested, returned to service

Manually lowered door to clear fault, tested, returned to service

3500952	A5-IB27-04-DOOR jam	GS14966	A5-IB27-04-DOOR	CLOS	ECM	6/7/22	10:24:00 AM	6/7/22	10:32:00 AM	00:16	0.00

Comments: ECALL:arrived at asset, inspected jam, cleared jam, reset, tested, tested again, RTS

arrived at asset, inspected jam, cleared jam, reset, tested, tested again, called back in service

3501014	A5-IB27-04-DOOR - DOOR	GS14966	A5-IB27-04-DOOR	CLOS	ECM	6/7/22	10:25:00 PM	6/7/22	10:34:00 PM	00:09	0.00

Comments: ECALL: inspected , door's motor disconnected & switched off, back on,tested, RTS

on arrival, I inspected the asset to find that the doors motor disconnected had been switched off so after turning the door motor back on and

3502823	Bag claim 27 is not moving	GS14966	A5-IB27-04-DOOR	CLOS	ECM	6/9/22	10:40:00 AM	6/9/22	10:43:00 AM	00:03	0.00

Comments: door fault, door was already down, no mechanical issues, rts

When I arrived the door was already down. I tested unit. No mechanical issues was found. Called back in service

3503127	A5-IB27-04-DOOR jam	GS14966	A5-IB27-04-DOOR	CLOS	ECM	6/12/22	10:31:00 AM	6/12/22	10:37:00 AM	00:06	0.00

Comments: inspected asset. level jam at door. removed bags to clear fault. called back in service

inspected asset. level jam at door. removed bags to clear fault. called back in service

3503131	A5-IB27-05-BC siding unable to	GS14966	A5-IB27-04-DOOR	CLOS	ECM	6/12/22	12:09:00 PM	6/12/22	12:11:00 PM	00:02	0.00

Comments: Inspected asset. found jam at door. Cleared all bags to clear fault. RTS

Inspected asset. found jam at door. Cleared all bags to clear fault. RTS

3508307	Bag Claim 27 will not start up	GS14966	A5-IB27-04-DOOR	CLOS	ECM	6/19/22	11:54:00 AM	6/19/22	12:07:00 PM	00:13	0.00

Comments: Fault on the FPC

Arrived at the asset and there was a fault at the FPC. There were multiple bags on the fpc blocking the photoeyes on the back wall. Cleared

3517333	Bag Claim 27 has a door fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/5/22	3:48:00 PM	7/5/22	4:00:00 PM	00:12	0.00

Comments: airline could not clear jam, causing a door fault. Cleared jam and caused door to call for alarm,RTS

Arrived at asset, airline could not clear the jam, and was causing a door fault. Cleared the jam and caused the door to call for the alarm. RTS

3525460	A5-IB27-04-DOOR /Door	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/7/22	10:52:00 PM	7/7/22	11:05:00 PM	00:13	0.00

Comments: Reset fault CBIS.

Reset fault CBIS.

3525501	Bag claim 27 belt is not starting	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/8/22	12:15:00 PM	7/8/22	12:20:00 PM	00:15	0.00

Comments: door fault, misaligned photo eye, adjusted and tested and RTS

inspect door and notice photo eye was loose. adjusted photo eye and start line. everything was working. tested and RTS

3525612	Bag Claim 27 has a door fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/9/22	12:15:00 PM	7/9/22	12:26:00 PM	00:11	0.00

Comments: cleared jam, E-stop reset panel, airline called alarm off before I tested belt, tested belt, RTS

Arrived at asset, inspected photo eyes and reflectors, E-stop, reset -05-fd, cleared jam, E-stop reset panel, waited for airline to call alarm off

3525654	A5-IB27-04-DOOR	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/10/22	7:06:00 PM	7/10/22	7:20:00 PM	00:14	0.00

Comments: Removed bags, closed door, tested, RTS

Removed bags, closed door, tested, RTS

3525811	A5-IB27-04-DOOR jam	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/11/22	11:45:00 AM	7/11/22	11:58:00 AM	00:13	0.00

Comments: jam cause by bags to close each other, removed bags, cleared fault, called back in service

inspect asset, jam cause by bags to close each other, removed bags, cleared fault, called back in service

3525817	Door fault; A5-IB27-04-DOOR	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/11/22	12:17:00 PM	7/11/22	12:24:00 PM	00:17	0.00

Comments: reset fault, after resetting the door, I started the door, it was working fine, RTS

reset fault, after resetting the door, I started the door, it was working fine, I called it back on service

3525864	A5-IB27-04-DOOR door fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/11/22	8:57:00 PM	7/11/22	9:01:00 PM	00:04	0.00

Comments: checked if anything was wrong, after that checked on screen, checked all faults, tested, RTS

arrive and inspected asset, checked if anything was wrong, after that checked on screen, checked all faults, tested multiple times, called b

3525914	Bag Claim 27 has a door fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/12/22	11:24:00 AM	7/12/22	11:39:00 AM	00:15	0.00

Comments: removed bags from P/E,ESTOP, reset panel & control stations, line started,RTS

Inspected line, removed bags from photo-eyes, ESTOP and reset panel & control stations, checked photo-eyes, line started after bags w

3525917	Bag Claim 27 section 1 has a	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/12/22	11:40:00 AM	7/12/22	11:59:00 AM	00:19	0.00

Comments: removed bags P/E, ESTOP, reset panel & control stations, line started up, stopped line, RTS

inspected line, removed bags from photo-eye, ESTOP, and reset panel and control stations, line started up after, stopped line, airline

3526065	cancel	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/13/22	11:36:00 PM	7/13/22	11:36:00 PM	00:00	0.00

Comments: call canceled

3525842	A5-IB27-04-DOOR - Door	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/11/22	4:06:00 PM	7/11/22	4:15:00 PM	00:09	0.00

Comments: jam at the door, cleared bags of line, cleared jam, reset BC, called back in service

Inspect asset, jam at the door, cleared bags of line, cleared jam, reset BC, called back in service

3534520	A5-IB27-04-DOOR jam	GS14966	A5-IB27-04-DOOR	CLOS	ECM	7/26/22	12:14:00 PM	7/26/22	12:18:00 PM	00:04	0.00

Comments: E-stopped and reset panel, control stations. Cleared jam fault. line ran, stopped line, RTS

Inspected, removed bags from photo eyes. E-stopped and reset panel and control stations. Cleared jam fault. line ran, when bags were

3548121	Door fault; A5-IB27-04-DOOR	GS14966	A5-IB27-04-DOOR	CLOS	ECM	8/7/22	10:43:00 AM	8/7/22	10:47:00 AM	00:07	0.00

Comments: Inspected, bags blocking door, cleared all bags, fault cleared, called back in service

3548345	A5-IB27-04-DOOR unknown	GS14966	A5-IB27-04-DOOR	CLOS	ECM	8/9/22	4:43:00 PM	8/9/22	4:49:00 PM	00:06	0.00

Comments: Arrived at asset, reset E-stop, tested door, RTS

Arrived at asset, reset E-stop, tested door, RTS

3548406	Bag Claim 27 will not start up	GS14966	A5-IB27-04-DOOR	CLOS	ECM	8/10/22	1:24:00 PM	8/10/22	1:30:00 PM	00:06	0.00

Comments: notice door fualt, check photo eyes and troubleshoot door. reset and RTS

went to area 5 and notice a door fault on IB 27, check photo eyes and belt after we troubleshot door and got it working we monitored for a

3555380	A5-IB27-04-DOOR - Door	GS14966	A5-IB27-04-DOOR	CLOS	ECM	8/22/22	9:04:00 PM	8/22/22	9:08:00 PM	00:11	0.00

Comments: all components fine, reset, cleared ESTOPs, tested, RTS

one arrival, I inspected the asset all components were fine, although needed to be reset, after clearing the ESTOP to test the asset, called

3555480	A5-IB27-04-DOOR /Door	GS14966	A5-IB27-04-DOOR	CLOS	ECM	8/23/22	5:26:00 PM	8/23/22	5:40:00 PM	00:28	0.00

Comments: Arrived at asset, cleared photo eye, reset E-stop, monitor, RTS

Arrived at asset, cleared photo eye, reset E-stop, monitor, RTS

3555486	A5-IB27-04-DOOR Door fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	8/23/22	8:00:00 PM	8/23/22	8:05:00 PM	00:05	0.00

Comments: jam on door photo eye, reset jam and clear estops. test and RTS

inspected asset, e-stop is pushed and cannot clear due to active jam. remove bags and reset bag claim. test and RTS

3555976	Bag jam; A5-IB27 04 BC	GS14966	A5-IB27-04-DOOR	CLOS	ECM	8/29/22	11:54:00 AM	8/29/22	12:10:00 PM	00:32	0.00

Comments: P/E with only 1 light on , adjusted P/E to till 3 lights were on, cleared faults, started line, RTS

arrived at asset, ESTOP line, removed bags from line, fault would not clear, checked photo-eyes & noticed a photo-eye with only 1 light on ,

3570286	A5-IB27-04-DOOR fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	9/4/22	12:57:00 PM	9/4/22	1:02:00 PM	00:13	0.00

Comments: checked door, nothing wrong, jam at merge, removed bag, cleared jam, reset ESTOP, fault cleared, RTS

inspect asset, checked door, nothing wrong, jam at merge, removed bag, cleared jam, reset ESTOP, fault cleared, RTS

3570299	A5-IB27-04-DOOR fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	9/4/22	4:57:00 PM	9/4/22	5:01:00 PM	00:05	0.00
	Comments: swissport employee stated door not close, door closed, restarted system,monitored,RTS										
	Arrived at asset, inspected asset, nothing apparent, swissport employee stated door would not close, door was closed when I arrived,										
3570359	A5-IB27-05-BC - JAM	GS14966	A5-IB27-04-DOOR	CLOS	ECM	9/5/22	11:45:00 PM	9/5/22	11:56:00 PM	00:11	0.00
	Comments: Comment										
	Changed asset from "A5-IB27-01-BC" to "A5-IB27-05-BC" upon verification with tech.										
3572657	A5-IB27-04-DOOR in alarm	GS14966	A5-IB27-04-DOOR	CLOS	ECM	9/11/22	10:11:00 AM	9/11/22	10:30:00 AM	00:19	0.00
	Comments: arrive and inspected the asset, cleared bags from photo eye and clear fault. RTS										
	arrive and inspected the asset, cleared bags from photo eye and clear fault. monitor the asset and RTS										
3572807	A5-IB27-04-DOOR	GS14966	A5-IB27-04-DOOR	CLOS	ECM	9/12/22	10:32:00 PM	9/12/22	10:39:00 PM	00:07	0.00
	Comments: arrived at asset, inspected asset, cleared jam,tested, reset, system back in service										
	arrived at asset, inspected asset, cleared jam,tested, reset, system back in service										
3577568	A5-IB27-04-DOOR - Door	GS14966	A5-IB27-04-DOOR	CLOS	ECM	9/19/22	12:25:00 PM	9/19/22	12:30:00 PM	00:05	0.00
	Comments: Arrived, inspected, removed bags from photoeye, cleared fault, RTS										
	Arrived, inspected, removed bags from photoeye, cleared fault, RTS										
3577570	A5-IB27-04-DOOR /Enter	GS14966	A5-IB27-04-DOOR	CLOS	ECM	9/19/22	12:46:00 PM	9/19/22	12:51:00 PM	00:13	0.00
	Comments: Got to asset, inspected, found jam on merge, cleared fault, tested, RTS, monitored										
	Got to asset, inspected, found jam on merge, cleared fault, tested, RTS, monitored										
3570388	A5-IB27-FPC-BC JAM	GS14966	A5-IB27-04-DOOR	CLOS	ECM	9/5/22	4:49:00 PM	9/5/22	5:01:00 PM	00:12	0.00
	Comments: Arrived at asset, inspected asset, cleared door fault, monitor asset, RTS										
	Arrived at asset, inspected asset, cleared door fault, monitor asset, RTS										
3555993	A2-OSC10-Door-alarm	GS14966	A5-IB27-04-DOOR	CLOS	ECM	8/29/22	4:40:00 PM	8/29/22	4:51:00 PM	00:11	0.00
	Comments: Arrived at asset, FPC not running, panels showed green, reset MCP, tested, RTS										
	Arrived at asset, FPC not running, panels showed green, reset MCP, tested, RTS										
3556080	A5-IB27-04-DOOR jam	GS14966	A5-IB27-04-DOOR	CLOS	ECM	8/30/22	4:50:00 PM	8/30/22	5:01:00 PM	00:15	0.00
	Comments: inspect asset, checked door, reset fault, cleared, monitor, called back in service										
	inspect asset, checked door, reset fault, cleared, monitor, called back in service										
3586372	A5-IB27-04-DOOR Fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	10/4/22	12:44:00 PM	10/4/22	1:00:00 PM	00:16	0.00
3595005	A5-IB27-04-DOOR not closing	GS14966	A5-IB27-04-DOOR	CLOS	ECM	10/11/22	8:34:00 PM	10/11/22	8:37:00 PM	00:14	0.00
	Comments: Inspected asset, cleared fault, reset and tested system, RTS.										
3602787	A5-IB27-FPC-BC jam	GS14966	A5-IB27-04-DOOR	CLOS	ECM	10/24/22	12:59:00 PM	10/24/22	1:06:00 PM	00:07	0.00
	Comments: door fault, e-stop and remove bags. clean photo eyes and reset the line. RTS										
	inspected th line and it was not running and door was open. e-stop an reset control station after removing bags from the photo eyes. e-stop										
3602883	A5-IB27-04-DOOR /Door	GS14966	A5-IB27-04-DOOR	CLOS	ECM	10/25/22	12:05:00 PM	10/25/22	12:08:00 PM	00:20	0.00
	Comments: jam on FPC on FPC, removed all bags blocking photoeye, started, monitor, RTS										
	jam on FPC on FPC, removed all bags blocking photoeye, started, monitor, RTS										
3607214	A5-IB27-04-DOOR DOOR	GS14966	A5-IB27-04-DOOR	CLOS	ECM	10/27/22	4:32:00 PM	10/27/22	4:36:00 PM	00:06	0.00
	Comments: cleared photo eyes and reset e-stop, reset panel. airline badged in and started line. RTS										
3607495	A5-IB27-04-DOOR /Door	GS14966	A5-IB27-04-DOOR	CLOS	ECM	10/30/22	3:17:00 PM	10/30/22	3:20:00 PM	00:03	0.00
	Comments: door didn't close, trash under door, removed trash blocking photoeye, tested, RTS										
	door didn't close, trash under door, removed trash blocking photoeye, tested, RTS										
3607585	A5-IB27-04-DOOR /Door	GS14966	A5-IB27-04-DOOR	CLOS	ECM	10/31/22	2:15:00 PM	10/31/22	2:24:00 PM	00:19	0.00
	Comments: inspected, door not completely down, photoeye had one light, adjusted till 3 lights, reset, RTS										
	inspected, door not completely down, photoeye had one light, adjusted till 3 lights, reset, RTS										
3607676	A5-IB27-04-DOOR /Door jam	GS14966	A5-IB27-04-DOOR	CLOS	ECM	11/1/22	3:27:00 PM	11/1/22	3:30:00 PM	00:26	0.00
	Comments: bag jammed line, cleared, cleaned photo-eye,tested, RTS										
	inspected line, found bag jammed line, cleared baggage that jammed line, cleaned photo-eye, then tested line, RTS										
3607766	A5-IB27-04-DOOR door fault	GS14966	A5-IB27-04-DOOR	CLOS	ECM	11/2/22	8:40:00 PM	11/2/22	8:50:00 PM	00:13	0.00
	Comments: Reset system from panel, badge door scanner, reset door, RTS.										
3581753	A5-IB27-04-DOOR alarm	GS14966	A5-IB27-04-DOOR	CLOS	ECM	9/24/22	10:19:00 PM	9/24/22	10:25:00 PM	00:11	0.00
	Comments: inspected asset, cleared door fault, monitored ensure asset working, RTS										
3619494	A5-IB27-04-DOOR - DOOR	GS14966	A5-IB27-04-DOOR	CLOS	ECM	11/13/22	3:30:00 PM	11/13/22	3:42:00 PM	00:12	0.00
	Comments: am, alarm was off, bag pinched under door, removed bags, reset fpc and panel, employee badges in,RTS										
	went to panel, noticed jam, alarm was off, bag pinched under door, removed bags, reset fpc and panel, employee badges in, RTS										
3619656	A5-IB27-04-DOOR fault and	GS14966	A5-IB27-04-DOOR	CLOS	ECM	11/15/22	11:55:00 AM	11/15/22	12:11:00 PM	00:16	0.00
	Comments: moved bags, checked photoeye/reflectors, disabled speed sensor, E-stop, reset, started, RTS										
	inspected, door was open, line not moving, moved bag from photoeye, checked photoeye/reflector, disabled speed sensor, E-stop, reset										
3619669	Bag Claim 27 has a jam before the	GS14966	A5-IB27-04-DOOR	CLOS	ECM	11/15/22	3:43:00 PM	11/15/22	3:53:00 PM	00:10	0.00
	Comments: jam on bag room side, cleared bags from photoeyes, reset, employee badged in, started, monitored, RT										
	jam on bag room side, cleared bags from photoeyes, reset, employee badged in, started, monitored, RTS										
3500589	A5-IB27-05-BC jam	GS14967	A5-IB27-05-BC	CLOS	ECM	6/4/22	4:38:00 PM	6/4/22	4:57:00 PM	00:30	0.00
	Comments: Ecall : Jam, Cleared jam condition cleared E-stop reset asset & RTS										
	when I got there bag people were pushing buttons so it jam again out on the FPC so had to E-stop it there and then move bags and then										

3555844	A5-IB27-05-BC - Merge service	GS14967	A5-IB27-05-BC	CLOS	ECM	8/27/22	5:34:00 PM	8/27/22	5:37:00 PM	00:11	0.00
	Comments: Ecall : Jam, Closed door reset asset & RTS arrived to asset pressed restart on MCP, FPC started then IB27 started door closed airline started line no issues called back in service										
3555846	A5-IB27-05-BC - Jam Fault	GS14967	A5-IB27-05-BC	CLOS	ECM	8/27/22	6:10:00 PM	8/27/22	6:24:00 PM	00:20	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset and RTS went to asset inspected found multiple jams cleared jam tested call back in service stayed and monitored asset										
3570182	A5-IB27-FPC-BC / IAM	GS14967	A5-IB27-05-BC	CLOS	ECM	9/3/22	11:52:00 AM	9/3/22	11:56:00 AM	00:16	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS arrived to asset jam on asset moved bags clear jam cleared fault called back in service monitored no further issues										
3602503	A5-IB27-05-BC - Jam Fault	GS14967	A5-IB27-05-BC	CLOS	ECM	10/21/22	12:23:00 PM	10/21/22	12:26:00 PM	00:07	0.00
	Comments: Ecall : Jam at merge, Cleared jam condition reset asset & RTS went to asset inspected cleared jam at merge to FPC tested asset called back in service stayed to monitor										
3617184	A5-IB27-05-BC Jam	GS14967	A5-IB27-05-BC	CLOS	ECM	11/5/22	3:32:00 PM	11/5/22	3:35:00 PM	00:18	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS arrived at asset E-stop reset cleared jam asset - FPC started called back in service monitored proper bag hygiene was being utilized while										
3555153	A5-IB27-05-BC Jam	GS14967	A5-IB27-05-BC	CLOS	ECM	8/20/22	10:07:00 AM	8/20/22	10:12:00 AM	00:05	0.00
	Comments: Ecall : Jam, Cleared bag blocking photo eye reset asset & RTS when I arrived i Found a bag blocking photo eye on section 5 I removed the bag cleared fault unit started up called back in service										
3455819	A5-IB27-05-BC Jam	GS14967	A5-IB27-05-BC	CLOS	ECM	4/12/22	9:10:00 PM	4/12/22	9:15:00 PM	00:05	0.00
	Comments: ECALL: made adjustments to photo-eye, back in service										
3469671	A5-IB27-01-BC Jam	GS14967	A5-IB27-05-BC	CLOS	ECM	5/3/22	10:19:00 PM	5/3/22	10:22:00 PM	00:03	0.00
	Comments: ECALL: reset merge, back on service										
3477935	A5-IB27-01-BC Jam	GS14967	A5-IB27-05-BC	CLOS	ECM	5/8/22	10:40:00 AM	5/8/22	10:47:00 AM	00:12	0.00
	Comments: ECALL:removed bags from photo-eyes reset section and cleared fault, monitored, fault cleared,RTS Arrived and inspected the asset and removed bags from photo-eyes reset section and cleared fault, monitored the asset to ensure the fault										
3500847	A5-IB27-05-BC Jam	GS14967	A5-IB27-05-BC	CLOS	ECM	6/6/22	10:17:00 AM	6/6/22	10:38:00 AM	00:28	0.00
	Comments: ECALL: removed bags in front of photo-eye, reset jam, started carousel,RTS removed the bags in front of the photo-eye, reset the jam, and started the carousel, back in service										
3500962	Bag Claim 27 keeps jamming	GS14967	A5-IB27-05-BC	CLOS	ECM	6/7/22	12:21:00 PM	6/7/22	12:33:00 PM	00:12	0.00
	Comments: ECALL: cleared bags from photo-eye then reset the system, ran it to ensure it was working, RTS arrived at the asset, inspected it, cleared bags from photo-eye then reset the system, ran it to ensure it was working, called back into service										
3508226	A5-IB27-FPC-BC Jam	GS14967	A5-IB27-05-BC	CLOS	ECM	6/18/22	11:57:00 AM	6/18/22	12:10:00 PM	00:26	0.00
	Comments: jammed on merge. cleared jam, started line, monitored until agency finished throwing bags, RTS Got there, was jammed on merge. cleared jam, started line, monitored it until agency finished throwing bags, then called back in service.										
3508457	A5-IB27-05-BC - Jam Fault	GS14967	A5-IB27-05-BC	CLOS	ECM	6/20/22	6:06:00 PM	6/20/22	6:12:00 PM	00:12	0.00
	Comments: Removed the bags from the photoeye, cleared the jam, and started the system, RTS Removed the bags from the photoeye, cleared the jam, and started the system, RTS										
3548404	Bag Claim 27 will not start up	GS14967	A5-IB27-05-BC	CLOS	ECM	8/10/22	12:09:00 PM	8/10/22	12:12:00 PM	00:03	0.00
	Comments: arrived at asset, diagnosed problem and cleared jam, tested and RTS										
3550359	Bag Claim 27 section 5 will not	GS14967	A5-IB27-05-BC	CLOS	ECM	8/14/22	10:18:00 AM	8/14/22	10:25:00 AM	00:12	0.00
	Comments: flagged photo-eye to show airline how it works, called into service arrived at the asset, flagged photo-eye to show airline how it works, called into service										
3555244	A5-IB27-05-BC - Belt Will Not Run	GS14967	A5-IB27-05-BC	CLOS	ECM	8/21/22	1:19:00 PM	8/21/22	1:26:00 PM	00:07	0.00
	Comments: Removed bags, cleared line and reset, tested, all operational, RTS Removed bags, cleared line and reset, tested, all operational, RTS										
3555688	Bag Claim 27 will not start up	GS14967	A5-IB27-05-BC	CLOS	ECM	8/25/22	5:23:00 PM	8/25/22	5:29:00 PM	00:17	0.00
	Comments: line won't start bag not stuck on sec 05, removed bag, went main panel, restart line started,RTS got there line won't start bag not stuck on section 05, removed bag, then went main panel, restart line started working monitored it, RTS										
3555894	A5-IB27-05-BC Jam	GS14967	A5-IB27-05-BC	CLOS	ECM	8/28/22	11:47:00 AM	8/28/22	11:52:00 AM	00:05	0.00
	Comments: jam was at the merge, ESTOP line, removed bags from line, reset fault, tested line, RTS arrived at asset, looked at panel, saw the jam was at the merge, ESTOP line, removed bags from line, reset fault, tested line, RTS										
3569995	A5-IB27-01-BC - Jam	GS14967	A5-IB27-05-BC	CLOS	ECM	9/1/22	4:22:00 PM	9/1/22	4:40:00 PM	00:36	0.00
	Comments: bag jam on public side and bag room on the merge. Removed bags, started line, monitored, RTS. There was a bag jam on public side and bag room on the merge. Removed all bags, then started line, main panel line started moving										
3570065	Bag claim 27 is not starting	GS14967	A5-IB27-05-BC	CLOS	ECM	9/2/22	10:09:00 AM	9/2/22	10:19:00 AM	00:10	0.00
	Comments: reset control station, started running again, monitored, RTS reset control station on merge. Carousel started running again, watched as operator put bags on and shut down										
3570530	A5-IB27-04-DOOR /Door	GS14967	A5-IB27-05-BC	CLOS	ECM	9/7/22	10:30:00 AM	9/7/22	10:33:00 AM	00:03	0.00
	Comments: found a bag sitiing on merge blocking photo eye, removed bag and reset jam fault. RTS										
3572395	Bag claim 27 alarm going off	GS14967	A5-IB27-05-BC	CLOS	ECM	9/8/22	10:01:00 AM	9/8/22	10:07:00 AM	00:06	0.00
	Comments: cleared jam on merge and door was down. clear alarm and test. RTS										
3572564	A5-IB27-05-BC Jam	GS14967	A5-IB27-05-BC	CLOS	ECM	9/10/22	12:14:00 PM	9/10/22	12:16:00 PM	00:16	0.00
	Comments: Cleared jam, tested. RTS.										

3577578	A5-IB27-05-BC Jam	GS14967	A5-IB27-05-BC	CLOSE	ECM	9/19/22	2:15:00 PM	9/19/22	2:20:00 PM	00:15	0.00
	Comments: got to asset, inspected, found to have bag jam on merge, cleared jam, tested, RTS, monitored got to asset, inspected, found to have bag jam on merge, cleared jam, tested, RTS, monitored										
3572758	A5-IB27-05-BC - Merge sensor	GS14967	A5-IB27-05-BC	CLOSE	ECM	9/12/22	12:15:00 PM	9/12/22	12:17:00 PM	00:15	0.00
	Comments: cleared bags, reset the fault and started running the asset. Monitored, RTS Arrived at the asset and cleared the bags from the photoeyes. Reset the fault and started running the asset. Monitored, RTS										
3619488	A5-IB27-05-BC - Jam Fault	GS14967	A5-IB27-05-BC	CLOSE	ECM	11/13/22	1:40:00 PM	11/13/22	1:55:00 PM	00:15	0.00
	Comments: inspected, cleared bags and jams, tested, RTS inspected, cleared bags and jams, tested, RTS										
3443271	PWC nozzel is broken on gate 5	GS14970	PWC-05	CLOSE	ECM	3/28/22	9:01:00 AM	3/28/22	9:31:00 AM	00:29	2.20
	Comments: PWC-05 Arrived, found unit with nozzle off, cut piece of hose off by like 2 inches, put nozzle back on and tightened clamp, saw it was missing an o										
3460502	Gate 5-PWC hose tangled	GS14970	PWC-05	CLOSE	ECM	4/17/22	3:33:00 PM	4/17/22	3:38:00 PM	00:08	0.00
	Comments: PWC-05 Arrived, untangled hose, and reeled in correctly, tested unit it is working fine.										
3408697	A4-OSC23-Door - Door Fault	GS14997	A4-OSC23-Door	CLOSE	ECM	2/5/22	3:58:00 PM	2/5/22	4:04:00 PM	00:06	0.00
	Comments: Ecall : Door fault, Realigned photo eye cleared fault & RTS when I arrived I found bottom photo eye misaligned I realigned photo eye to clear fault tested door and called back in service										
3413209	A4-OSC23-Door fault	GS14997	A4-OSC23-Door	CLOSE	ECM	2/11/22	1:44:00 PM	2/11/22	1:55:00 PM	00:11	0.00
	Comments: Comment Verified by Anthony.										
3416303	A4-OSC23-Door alarm	GS14997	A4-OSC23-Door	CLOSE	ECM	2/19/22	10:03:00 AM	2/19/22	10:17:00 AM	00:40	0.00
	Comments: ECALL: Door fault, adjusted photo-eye, open door again, door stop at the photoeye,pushed button,RTS when got there, the door was down so went to open it again, door up and when door when up it came right back down it did not stop so n										
3421172	A4-OSC23-Door - Door Fault	GS14997	A4-OSC23-Door	CLOSE	ECM	2/28/22	12:48:00 PM	2/28/22	1:00:00 PM	00:12	0.00
	Comments: ECALL: Door fault/when arrived door was clear, closed, secured/tested door/ RTS When I got there the fault was already cleared and the door was closed and secured. I checked it again. It was good. I called it back in										
3421349	A4-OSC23-Door Came down on re	GS14997	A4-OSC23-Door	CLOSE	ECM	3/2/22	7:09:00 AM	3/2/22	8:15:00 AM	02:17	300.00
	Comments: Ecall : Door safety edge not working properly, Replaced safety edge & RTS inspected asset door safety edge was not working properly went to parts to get a new safety edge replaced the safety edge checked the										
3437690	OSC23 (Oversize 23') has a door	GS14997	A4-OSC23-Door	CLOSE	ECM	3/17/22	9:45:00 AM	3/17/22	9:53:00 AM	00:08	0.00
	Comments: ECALL: operator error on OSC23 door. held down button and fully closed door. RTS dispatched to IB23, when I arrived could hear alarm on OSC23, notified BHS and went to bag room and hold down button on door till door										
3455687	A4-OSC23-Door - Door Fault	GS14997	A4-OSC23-Door	CLOSE	ECM	4/11/22	1:02:00 PM	4/11/22	1:29:00 PM	00:27	0.00
	Comments: Comment Verified by Baudelaire.										
3455693	A4-OSC23-Door - door fault	GS14997	A4-OSC23-Door	CLOSE	ECM	4/11/22	1:44:00 PM	4/11/22	3:20:00 PM	01:36	0.00
	Comments: Comment Verified by Roy.										
3478295	OSC23 will not start up	GS14997	A4-OSC23-Door	CLOSE	ECM	5/11/22	11:42:00 AM	5/11/22	11:56:00 AM	00:36	0.00
	Comments: Ecall : Door not opening, NPF door operating as should, RTS we arrived and check the asset inspected area check the door and it work we retested multiple times to check for any fault but the door was										
3455666	A4-OSC23-Door - WIRE HANGING	GS14997	A4-OSC23-Door	CLOSE	ECM	4/11/22	11:35:00 AM	4/11/22	12:15:00 PM	00:40	0.00
	Comments: ECALL- wired up exposed safety wires, and tested, edges responded to panel, RTS.										
3555080	OSC 23 (Oversize 23') has	GS14997	A4-OSC23-Door	CLOSE	ECM	8/19/22	11:08:00 AM	8/19/22	11:18:00 AM	00:10	0.00
	Comments: Ecall : Operator states door not working, Tested door working as should NPF & RTS tested door does up & down stood by while operator used door works ok										
3570189	A4-OSC23-Door	GS14997	A4-OSC23-Door	CLOSE	ECM	9/3/22	12:47:00 PM	9/3/22	12:52:00 PM	00:10	0.00
	Comments: Ecall : Door fault, Operator error tug driver failed to hold down button to close the door										
3607264	OSC23 has a door fault	GS14997	A4-OSC23-Door	CLOSE	ECM	10/28/22	7:04:00 AM	10/28/22	7:14:00 AM	00:20	0.00
	Comments: Ecall : Door fault, Open door tested & RTS when I got there swipe badge and push button and door went up and then hold the down button and the door came down and waited for a few										
3393330	OSC23 (Oversize 23') has a fault	GS14997	A4-OSC23-Door	CLOSE	ECM	1/20/22	9:41:00 AM	1/20/22	9:47:00 AM	00:21	0.00
	Comments: ECALL: Adjusted PE. Cleared alarm/fault. Tested. RTS.										
3438267	A4-OSC23-Door - BADGE READER	GS14997	A4-OSC23-Door	CLOSE	ECM	3/22/22	9:54:00 PM	3/22/22	10:11:00 PM	00:17	0.00
	BADGE READER ISSUE										
3485385	A4-OSC23-Door sliding repeating	GS14997	A4-OSC23-Door	CLOSE	ECM	5/23/22	3:55:00 PM	5/23/22	4:07:00 PM	00:12	0.00
	Comments: ECALL:inspected asset, agent putting wrong number at key-pad, called back in service inspected asset, agent putting wrong number at key-pad, called back in service										
3513515	A4-OSC23-Door- oil spil	GS14997	A4-OSC23-Door	CLOSE	ECM	6/24/22	5:46:00 PM	6/24/22	6:00:00 PM	00:14	0.00
	Comments: Oil on floor, United said it was from bag, notified BHS Called to asset, Due to oil on floor, arrived at asset, and was told by united that oil was from bag. notified BHS and closed E-Call										

3570381	A4-OSC23-Door - DOOR NOT	GS14997	A4-OSC23-Door	CLOSE	ECM		9/5/22	3:15:00 PM	9/5/22	3:24:00 PM	00:17	0.00
	Comments: door was down upon arrived, open and closed door, monitored asset, RTS arrived at asset, inspected asset, door was down upon arrived, open and closed door, monitored asset, RTS											
3602600	CANCEL	GS14997	A4-OSC23-Door	CLOSE	ECM		10/22/22	12:39:00 PM	10/22/22	12:39:00 PM	00:00	0.00
	Comments: Canceled by GOAA											
3602916	A4-OSC23-Door	GS14997	A4-OSC23-Door	CLOSE	ECM		10/25/22	4:03:00 PM	10/25/22	4:40:00 PM	00:37	0.00
	Comments: door open with alarm, closed, call for alarm, shut off, tested, final inspection, RTS door open with alarm, closed, call for alarm, shut off, tested, final inspection, RTS											
3480181	Gate 07 PWC HOSE	GS14971	PWC-07	CLOSE	ECM		5/12/22	6:58:00 PM	5/12/22	7:06:00 PM	00:08	0.00
	Comments: Gate-07 PWC hose Arrived at gate, checking the hose, finding out it's not properly connect… re-connect and tightened then testing, back in service.											
3478238	PWC 7 not working	GS14971	PWC-07	CLOSE	ECM		5/10/22	7:12:00 PM	5/10/22	7:29:00 PM	00:17	0.00
	Comments: Main shut off valve shut off. Turned back on.											
3480518	7 pwc	GS14971	PWC-07	CLOSE	ECM		5/16/22	6:59:00 PM	5/16/22	7:58:00 PM	00:30	284.00
	Comments: PWC-07 Arrived at gate, checking the PWC… it's coupling issue, went to the parts get a new coupling, removed the broken coupling then installed a											
3376548	A1-IB3-FPC-BC not starting	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		1/1/22	8:00:00 AM	1/1/22	8:08:00 AM	00:54	0.00
	confirmed with Robert JSM											
3376764	A1-IB3-FPC-BC - Overload / Circuit	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		1/3/22	6:11:00 PM	1/3/22	6:23:00 PM	00:19	0.00
	Comments: ECALL: overload, reset and troubleshooted panel.											
3385266	Overload BC-3	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		1/7/22	6:30:00 PM	1/7/22	6:40:00 PM	00:13	0.00
	Verified by JSM Marc											
3385415	AS-1-IBC-3-DOOR Door	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		1/9/22	6:56:00 PM	1/9/22	7:10:00 PM	00:14	0.00
	Comments: ECALL: asset had a jam, I removed the bags blocking the photo-eye, and then reset the jam, RTS asset had a jam, I removed the bags blocking the photo-eye, and then reset the jam, asset is now back in service											
3390239	Bag claim 3 has a jam (second time	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		1/14/22	7:43:00 AM	1/14/22	7:52:00 AM	00:20	0.00
	Comments: ECALL: pushed & pull ESTOP, clear jam,line started, monitored,RTS had to push ESTOP and then pull it out and then push jam and start to clear the jam, then line started up and monitored while bags were put											
3390304	A1-IB3-FPC-BC jam	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		1/15/22	6:44:00 AM	1/15/22	6:48:00 AM	00:06	0.00
	Comments: ECALL: jam on section 6 causing FPC jam. reset jam and RTS											
3408497	A1-IB3-FPC-BC jam condition	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		2/3/22	6:47:00 AM	2/3/22	6:55:00 AM	00:08	0.00
	Verified by JSM Ronnie											
3413161	A1-IB3-FPC-BC jam	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		2/10/22	6:25:00 PM	2/10/22	6:35:00 PM	00:10	0.00
	Per JSM Camel.											
3420858	A1-IB3-G1-BC jam FPC	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		2/24/22	7:21:00 AM	2/24/22	7:34:00 AM	00:37	0.00
	Verified by JSM Jesus											
3433228	A1-IB3-FPC-BC - PUBLIC SIDE	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		3/15/22	5:02:00 PM	3/15/22	5:24:00 PM	00:22	0.00
	Comments: ECALL:arrived and located the loose bolts to the flat plates, monitored, RTS arrived and located the loose bolts to the flat plates, monitored the asset, and then called it back into service											
3438129	A1-IB3-FPC-BC loud noise/loose	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		3/21/22	4:12:00 PM	3/21/22	4:45:00 PM	00:38	0.00
	Comments: ECALL: sound caused by possible wheels broken, tighten any hardware and RTS											
3443147	A1-IB3-FPC-BC - Possibly Broken	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		3/26/22	5:36:00 PM	3/26/22	7:03:00 PM	01:44	333.17
	Comments: Comment Verified by Jesus.											
3443577	A1-IB3-FPC-BC unknown conditio	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		3/31/22	12:40:00 AM	3/31/22	12:48:00 AM	00:08	0.00
	Comments: ECAll-Hit green button on MCC Panel and test BC-3. RTS.											
3455535	A1-IB3-FPC-BC - Loose Screws	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		4/9/22	5:20:00 PM	4/9/22	5:38:00 PM	00:18	0.00
	Comments: Ecall : Loose hardware, Tightened loose hardware & RTS just had to tightened loose hardware down											
3413378	A1-IB3-FPC-BC jam	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		2/13/22	6:50:00 PM	2/13/22	6:55:00 PM	00:05	0.00
	Comments: ECALL:reset merge control station, fault cleared, back in service reset merge control station, fault cleared, back in service											
3464327	A1-IB3-FPC-BC belt not moving	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		4/21/22	3:35:00 PM	4/21/22	3:38:00 PM	00:03	0.00
	Comments: ECALL-swiped badge, push button, line started, let run, push stop button line stop, RTS.											
3464592	A1-IB3-FPC-BC - E-Stop Reset	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		4/24/22	4:29:00 PM	4/24/22	4:49:00 PM	00:20	0.00
	Comments: ECALL-reset all e-stops, reset panel and disabled speed sensor, line was fully operational, RTS. Inspected FPC. e-stop and reset each e-stop. Until FPC was in service, called it in. Door was open, Inspected line in bag room. Reset panel											
3469137	A1-IB3-FPC-BC jam	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		4/28/22	6:12:00 AM	4/28/22	6:20:00 AM	00:08	0.00
	Comments: ECALL-removed jam bag from photo-eye and reset jam e-stop, RTS.											
3469405	A1-IB3-FPC-BC not running	GS14985	A1-IB3-FPC-BC	CLOSE	ECM		4/30/22	5:14:00 PM	4/30/22	5:35:00 PM	00:21	0.00
	Comments: ECALL- Cleaned & tightened P. Eyes, tightened loose connection in E-stop station, RTS.											

3477862	A1-IB3-FPC-BC - PLATES HAVE	GS14985	A1-IB3-FPC-BC	CLOS	ECM	5/7/22	6:00:00 PM	5/7/22	11:35:00 PM	06:00	951.02
	Comments: ECALL: 2 broken plates & broken links, wheels, passed to night shift Went and inspected and found there was 2 broken plates and broken links and wheels and then turn it over to the night shift, passed to night										
3480195	A1-IB3-FPC-BC jam	GS14985	A1-IB3-FPC-BC	CLOS	ECM	5/13/22	12:54:00 AM	5/13/22	1:05:00 AM	00:11	0.00
	Comments: ECALL: check asset for fault, cleared and reset jam. test asset and RTS										
3480648	A1-IB3-FPC-BC bag jam	GS14985	A1-IB3-FPC-BC	CLOS	ECM	5/18/22	6:56:00 AM	5/18/22	7:07:00 AM	00:19	0.00
	Comments: Ecall : Jam public side, Cleared E-stop reset fault & RTS arrived and inspected the asset cleared the E-stop which cleared the jam fault monitored the asset after calling it back into service										
3484924	Bag Claim 3 has a jam on the FPC	GS14985	A1-IB3-FPC-BC	CLOS	ECM	5/19/22	6:40:00 AM	5/19/22	6:55:00 AM	00:20	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset and RTS had to go to public side and find where the jam light was on then E-stop pulled out and the push start button and the FPC started and mor										
3490741	A1-IB3-FPC-BC jam	GS14985	A1-IB3-FPC-BC	CLOS	ECM	6/1/22	10:52:00 PM	6/1/22	11:18:00 PM	00:26	0.00
	Comments: Cleared e-stop on public side, reset MCP in bag room, someone pressed different e-stop, had to reset										
3500513	A1-IB3-FPC-BC - moving slow and	GS14985	A1-IB3-FPC-BC	CLOS	ECM	6/3/22	5:55:00 PM	6/3/22	6:09:00 PM	00:28	0.00
	Comments: Ecall : Noise coming from FPC, Inspected asset for noise NPF & RTS went to FPC monitored while in use no noise present jam on FPC cleared still no noise called in service										
3500586	A1-IB3-FPC-BC - Unusual Noise	GS14985	A1-IB3-FPC-BC	CLOS	ECM	6/4/22	4:32:00 PM	6/4/22	4:49:00 PM	00:17	0.00
	Comments: Ecall : Slow & noise, Tightened loose screw back in place to stop noise & RTS inspected unit noise created by loose screw in plate did not notice unit slowing down continued to monitored called back in service										
3508030	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-BC	CLOS	ECM	6/16/22	7:10:00 PM	6/17/22	5:15:00 AM	15:20	2,904.41
	Comments: Ecall : Broken link, Replace all broken links & wheels & RTS change out broken link and replace wheels										
3513784	Bag Claim 3 has a motor overload on	GS14985	A1-IB3-FPC-BC	CLOS	ECM	6/29/22	7:21:00 AM	6/29/22	7:25:00 AM	00:14	0.00
	Comments: Cleared overload tested and CBIS. Arrived at asset, diagnosed problem, cleared overload tested and CBIS.										
3525488	Bag Claim 3 has a jam on the FPC	GS14985	A1-IB3-FPC-BC	CLOS	ECM	7/8/22	6:37:00 AM	7/8/22	6:48:00 AM	00:20	0.00
	Comments: Ecall : Jam on carousel, Reset asset cleared fault & RTS had to push E-stop and then pull it out then push start and the carousel started up and monitor while bags were being put on the carousel										
3525575	A1-IB3-FPC-BC jam on FPC	GS14985	A1-IB3-FPC-BC	CLOS	ECM	7/9/22	7:09:00 AM	7/9/22	7:14:00 AM	00:11	0.00
	Comments: Ecall : Jam, Cleared bags blocking photo eye reset asset & RTS arrived to FPC moved bag from photo eye E-stop & reset FPC started bags on bags from bag room too close and came onto FPC merging										
3539381	A1-IB3-FPC-BC jam condition	GS14985	A1-IB3-FPC-BC	CLOS	ECM	8/3/22	7:05:00 AM	8/3/22	7:20:00 AM	00:50	0.00
	Comments: Ecall : Bag jam, Cleared jam condition & E-stop reset asset & RTS arrived to asset and inspected bag claim observed a jam FPC cleared jams and E-stop cleared and reset asset no further issues found at										
3502788	A1-IB3-FPC-BC jam	GS14985	A1-IB3-FPC-BC	CLOS	ECM	6/9/22	6:08:00 AM	6/9/22	6:15:00 AM	00:07	0.00
	Comments: ECALL-Start failure, cleared & reset so Airline could start it, RTS. Arrived inspected the asset to find FPC needed to be cleared and rest so Airline could start it. RTS.										
3513541	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-BC	CLOS	ECM	6/27/22	6:42:00 AM	6/27/22	6:49:00 AM	00:17	0.00
	Comments: Ecall : Overload, Reset motor overload reset asset & RTS checked the system and found out the carousel was overload I opened the panel located the reset button reset the overload and started the										
3550250	A1-IB3-FPC-BC-Jam	GS14985	A1-IB3-FPC-BC	CLOS	ECM	8/12/22	9:45:00 PM	8/12/22	9:55:00 PM	00:15	0.00
	Comments: Ecall : FPC jam, Cleared jam condition reset asset and RTS inspected asset removed bags from sensors that were causing the jams reset the E-stop button tested asset called it back in										
3555721	A1-IB3-FPC-BC bag jam not	GS14985	A1-IB3-FPC-BC	CLOS	ECM	8/26/22	6:36:00 AM	8/26/22	6:46:00 AM	00:14	0.00
	Comments: Ecall : FPC jam, Went to asset reset asset tested called back in service										
3599319	Bag jams on the flat plate belt A1	GS14985	A1-IB3-FPC-BC	CLOS	ECM	10/13/22	6:37:00 AM	10/13/22	6:50:00 AM	00:23	0.00
	Comments: Ecall : Jam on public side, Cleared jam condition reset asset & RTS arrived at asset from bag room side door was closed headed to FPC located jam fault tested it back in service										
3607351	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-BC	CLOS	ECM	10/29/22	8:10:00 AM	10/29/22	11:43:00 AM	03:50	270.00
	Comments: Ecall : Overload, Replaced broken hardware and wheels & RTS arrived at asset badged in and wasn't starting up found misaligned link and made adjustment and replaced broken hardware went to parts for										
3617571	Bag Claim 3 has an overload on th	GS14985	A1-IB3-FPC-BC	CLOS	ECM	11/9/22	6:43:00 AM	11/9/22	7:04:00 AM	00:22	0.00
	Comments: Ecall : Overload, Reset motor overload & RTS inspected asset found overload on FPC reset breaker final inspection called back in service										
3572377	Motor overload; A1-IB3 FPC BC	GS14985	A1-IB3-FPC-BC	CLOS	ECM	9/8/22	6:20:00 AM	9/8/22	6:25:00 AM	00:10	0.00
	Comments: Ecall : Motor overload, Cleared motor overload & RTS arrived to asset and observed motor overload stopped line opened main power panel cleared the overload and closed doors started line b										
3390235	Bag claim 3 has a jam	GS14985	A1-IB3-FPC-BC	CLOS	ECM	1/14/22	7:13:00 AM	1/14/22	7:19:00 AM	00:12	0.00
	Comments: ECALL: Alarm going off,removed bags from photoeyes, cleared ESTOP, FPC moved, alarm cleared,RTS Arrived to asset, door alarm going off, ESTOP condition present, jam at door, removed bags from photo-eye to clear jam, pulled ESTOP.										
3390347	A1-IB3-02-BC-jam	GS14985	A1-IB3-FPC-BC	CLOS	ECM	1/15/22	6:26:00 PM	1/15/22	6:36:00 PM	00:10	0.00
	Comments: ECALL:Had to clear the jam and then monitor, after it started back up and running Had to clear the jam and then monitor, after it started back up and running										
3390348	A1-IB3-02-BC-Jam	GS14985	A1-IB3-FPC-BC	CLOS	ECM	1/15/22	6:37:00 PM	1/15/22	6:44:00 PM	00:07	0.00

Comments: ECALL: cleared jam, monitored bags were on the line, bag person shut line down , door came down
Had to clear the jam and then monitored bags that were on the line, then bag person shut the line down and the door came down.

3408898	Bag Claim 3 has a	GS14985	A1-IB3-FPC-	CLOS	ECM		2/8/22	4:01:00 PM	2/8/22	4:15:00 PM	00:14	0.00

Comments: ECALL:inspected asset, jam on FPC, ESTOP was pushed on section 1, cleared ESTOP and jam on FPC,RTS
inspected asset, jam on FPC, ESTOP was pushed on section 1, cleared ESTOP and jam on FPC, called back in service

3416102	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-	CLOS	ECM		2/17/22	7:08:00 AM	2/17/22	7:20:00 AM	00:24	0.00

Verified by JSM Anthony.

3416336	A1-IB3-FPC-BC -	GS14985	A1-IB3-FPC-	CLOS	ECM		2/19/22	5:49:00 PM	2/19/22	6:03:00 PM	00:14	0.00

Comments: Comment
Verified by Anthony.

3430530	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-	CLOS	ECM		3/5/22	6:33:00 PM	3/5/22	6:40:00 PM	00:07	0.00

Comments: ECALL: went to asset, reset merge 06, tested, back in service
went to asset, reset merge 06, tested, back in service

3430589	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-	CLOS	ECM		3/6/22	3:40:00 PM	3/6/22	4:00:00 PM	00:20	0.00

Comments: ECALL: was on ECALL 15:39, cleared ESTOP, reset panel, started line, TESTED WHOLE CYCLE, RTS
(was doing ECALL on 4VS-100A until 15:39), inspected asset, ESTOP was on the FPC, door failed to close, cleared ESTOP on FPC,

3446549	A1-IB3-FPC-BC-	GS14985	A1-IB3-FPC-	CLOS	ECM		4/2/22	6:58:00 PM	4/2/22	7:15:00 PM	00:17	0.00

Comments: ECALL: reset jam, called back in service, jam on merge caused FPC jam

3460515	A1-IB3-FPC-BC -	GS14985	A1-IB3-FPC-	CLOS	ECM		4/17/22	5:29:00 PM	4/17/22	5:35:00 PM	00:06	0.00

Comments: ECALL:Inspected asset, operator error on reset the jam, cleared jam, called back in service
Inspected asset, operator error on reset the jam, cleared jam, called back in service

3485294	A1-IB3-FPC-BC-	GS14985	A1-IB3-FPC-	CLOS	ECM		5/22/22	6:36:00 PM	5/22/22	9:10:00 PM	05:08	65.36

Comments: ECALL:found broken link,called out of service, replaced new link, replaced 2 broken wheels, RTS
Assessed situation, found broken link,called out of service, replaced new link, replaced 2 broken wheels for proper operation, called back in

3485292	A1-IB3-FPC-BC -	GS14985	A1-IB3-FPC-	CLOS	ECM		5/22/22	6:01:00 PM	5/22/22	6:18:00 PM	00:17	0.00

Comments: ECALL: ESTOP on public side, cleared ESTOp, jam by door, cleared jam, reset line, RTS
inspected line, there was an ESTOP on public side, cleared ESTOP, there was a jam by door cleared jam, reset line, line ran, called in

3500644	Bag Claim 3 has a	GS14985	A1-IB3-FPC-	CLOS	ECM		6/5/22	7:08:00 AM	6/5/22	7:17:00 AM	00:17	0.00

Comments: ECALL: inspected all P/Es, cleared jam, reset ESTOP, ran, monitored, RTS
Arrived at the asset, inspected all photo-eyes, cleared the jam, reset the ESTOP, ran the asset, monitored to ensure it was working, called

3500647	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-	CLOS	ECM		6/5/22	8:00:00 AM	6/5/22	12:20:00 PM	08:05	1,844.50

Comments: ECALL: unit down, replace damaged friction & plates wheels, tested,RTS
coordinated with BHS to take unit down long enough to replace friction wheels and plate wheels, we removed several plates and ran unit

3500881	Bag Claim 3 has a	GS14985	A1-IB3-FPC-	CLOS	ECM		6/6/22	3:38:00 PM	6/6/22	6:00:00 PM	04:54	227.67

Comments: ECALL: loose bolts and broken plate, replaced plate and screwed bolts, tested, tested again, RTS
Arrived at asset, looked around, found loose bolts and broken plate, replaced plate and screwed bolts, tested, tested again, called back in

3500988	Bag Claim 3 has a	GS14985	A1-IB3-FPC-	CLOS	ECM		6/7/22	4:41:00 PM	6/7/22	4:46:00 PM	00:09	0.00

Comments: ECALL:Arrived, cleared bags from photo-eye, reset system, ran the system, called back in service
Arrived, cleared bags from photo-eye, reset system, ran the system, called back in service

3513377	Bag Claim 3 has a	GS14985	A1-IB3-FPC-	CLOS	ECM		6/25/22	7:22:00 AM	6/25/22	10:50:00 AM	05:09	696.36

Comments: Ecall : O/L on FPC, Replaced broken link and broken wheels & RTS
arrived to MCP disconnect open all breakers waited a couple minutes closed all breaker reconnect power started asset no issue after a m

3513419	A1-IB3-FPC-BC -	GS14985	A1-IB3-FPC-	CLOS	ECM		6/25/22	3:35:00 PM	6/25/22	3:46:00 PM	00:11	0.00

Comments: when I arrived. I released ESTOP and called back in service
when I arrived. I released ESTOP and called back in service

3513440	A1-IB3-FPC-BC -	GS14985	A1-IB3-FPC-	CLOS	ECM		6/25/22	6:33:00 PM	6/25/22	6:37:00 PM	00:04	0.00

Comments: in route to ECALL, fault cleared, asset called back in service
in route to ECALL, fault cleared, asset called back in service

3513611	A1-IB3-FPC-BC-	GS14985	A1-IB3-FPC-	CLOS	ECM		6/27/22	6:06:00 PM	6/27/22	6:20:00 PM	00:14	0.00

Comments: cleared overload, tested and retested, called back in service
arrive at asset, diagnosed problem, cleared overload, tested and retested, called back in service

3513663	Motor overload;	GS14985	A1-IB3-FPC-	CLOS	ECM		6/28/22	6:38:00 AM	6/28/22	6:50:00 AM	00:12	0.00

Comments: diagnosed problem, cleared overload, tested and retested, called back in service
arrived at asset, diagnosed problem, cleared overload, tested and retested, called back in service

3517133	Bag jam on flat	GS14985	A1-IB3-FPC-	CLOS	ECM		7/4/22	7:01:00 AM	7/4/22	7:12:00 AM	00:14	0.00

Comments: arrived, cleared bags from P/Es, reset, tested, RTS

3525920	Bag Claim 3 has a	GS14985	A1-IB3-FPC-	CLOS	ECM		7/12/22	12:20:00 PM	7/12/22	12:30:00 PM	00:15	0.00

Comments: arrive at asset, cleared bag jam and tested. RTS

3530724	A1-IB3-FPC-BC -	GS14985	A1-IB3-FPC-	CLOS	ECM		7/16/22	8:03:00 PM	7/16/22	8:15:00 PM	00:12	0.00

Comments: reset fault, called back in service

3534629	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-	CLOS	ECM		7/27/22	6:22:00 PM	7/27/22	9:01:00 PM	07:49	189.30

Comments: Replaced broken link with new one and replaced a few broken wheels. RTS.
Link was broken, We removed the broken link and replaced it with a new one. We also replaced a few broken wheels. New link is now

3538813	A1-IB3-FPC-BC -	GS14985	A1-IB3-FPC-	CLOS	ECM		7/28/22	5:08:00 PM	7/28/22	5:35:00 PM	00:44	0.00

Comments: Airline was able to clear jam fault, tested unit for any issues, RTS.

Once arrived a asset, the Airline was able to clear jam fault, tested unit for any issues, back in service.

3539131	A1-IB3-FPC-BC - BELT NOT	GS14985	A1-IB3-FPC-	CLOS	ECM	7/31/22	6:56:00 PM	7/31/22	7:06:00 PM	00:23	0.00

Comments: removed bags adjusted Photo-eyes, called back in service

removed bags adjusted Photo-eyes, called back in service

3539340	A1-IB3-FPC-BC Jam	GS14985	A1-IB3-FPC-	CLOS	ECM	8/2/22	4:30:00 PM	8/2/22	4:48:00 PM	00:30	0.00

Comments: cleared jam, tightened loose hardware, tested, called back in service

arrived at asset, inspected asset, cleared jam, tightened loose hardware, tested, called back in service

3539361	A1-IB3-FPC-BC Jam	GS14985	A1-IB3-FPC-	CLOS	ECM	8/2/22	6:58:00 PM	8/2/22	7:20:00 PM	00:22	0.00

Comments: removed bags, adjusted photo-eyes, cleared fault, restarted system, called back in service

removed bags, adjusted photo-eyes, cleared fault, restarted system, called back in service

3547875	A1-IB3-FPC-BC - JAM THEY	GS14985	A1-IB3-FPC-	CLOS	ECM	8/4/22	6:49:00 PM	8/4/22	7:08:00 PM	00:24	0.00

Comments: Reset the e-stop button, as well as the asset, asset started to move, tested asset, RTS.

Inspected asset, looked for e-stop button, pushed, reset the e-stop button, as well as the asset, asset started to move, tested asset call

3548236	A1-IB3-FPC-BC - Motor overload	GS14985	A1-IB3-FPC-	CLOS	ECM	8/8/22	4:46:00 PM	8/8/22	5:01:00 PM	00:15	0.00

Comments: panel showed overload. cleared bags from line. reset panel, started line, RTS

Arrived at asset, look at panel screen to see what was going on. showed overload. cleared bags from line. reset panel, started line, RTS

3548245	A1-IB3-FPC-BC - DOOR FAULT	GS14985	A1-IB3-FPC-	CLOS	ECM	8/8/22	6:03:00 PM	8/8/22	6:11:00 PM	00:17	0.00

Comments: arrived at asset, checked and wiped photo eyes, cleared fault, stopped line, restarted line, RTS

arrived at asset, checked and wiped photo eyes, cleared fault, stopped line, restarted line, RTS

3548287	Bag jam on the flat plate A1-IB3	GS14985	A1-IB3-FPC-	CLOS	ECM	8/9/22	6:55:00 AM	8/9/22	7:05:00 AM	00:20	0.00

Comments: E-stop, removed bags from photo eyes, wiped photo eye and reflector. Reset E-stop, Started line, RTS

Arrived at asset, Hit E-stop, removed bags from photo eyes, checked and wiped photo eye and reflector. Reset E-stop, Started line. RTS

3550538	A1-IB3-FPC-BC - Jam Fault	GS14985	A1-IB3-FPC-	CLOS	ECM	8/15/22	6:01:00 PM	8/15/22	6:10:00 PM	00:18	0.00

Comments: Arrived at asset, removed bags, reset line, called back in service

Arrived at asset, removed bags, reset line, called back in service

3555256	A1-IB3-FPC-BC- jam	GS14985	A1-IB3-FPC-	CLOS	ECM	8/21/22	4:24:00 PM	8/21/22	4:29:00 PM	00:05	0.00

Comments: jam on FPC, cleared photo-eyes, and ESTOPPED, reset, FPC was active, tested line, RTS

inspected line, there was jam on FPC, cleared photo-eyes, and ESTOPPED, reset, FPC was active, tested line, RTS, was active on anoth

3555300	Bag Claim 3 has a jam on the FPC	GS14985	A1-IB3-FPC-	CLOS	ECM	8/22/22	6:40:00 AM	8/22/22	6:46:00 AM	00:11	0.00

Comments: Jam on FPC, removed bags from P/E, ESTOP, reset all ESTOPs, cleared jam, RTS

Inspected line, there was a jam on FPC, removed bags from photo-eyes, ESTOP and reset all ESTOPs, cleared jam and FPC was in

3555564	A1-IB3-FPC-BC Jam	GS14985	A1-IB3-FPC-	CLOS	ECM	8/24/22	6:47:00 PM	8/24/22	6:53:00 PM	00:06	0.00

Comments: When I arrived issue was resolved, RTS.

3555698	A1-IB3-FPC-BC / JAM	GS14985	A1-IB3-FPC-	CLOS	ECM	8/25/22	7:51:00 PM	8/25/22	8:30:00 PM	00:44	0.00

Comments: Reset e-stop, tested line RTS.

3555851	A1-IB3-FPC-BC - Jam Fault	GS14985	A1-IB3-FPC-	CLOS	ECM	8/27/22	6:50:00 PM	8/27/22	7:10:00 PM	00:25	0.00

Comments: active ESTOP light, cleared ESTOP, system still showed fault, reset breaker panel, RTS

arrived at asset, observed active ESTOP light, cleared ESTOP, attempted to restart line, system still showed fault, reset breaker panel to

3556090	Bag Claim 3 section 1 will not	GS14985	A1-IB3-FPC-	CLOS	ECM	8/30/22	5:50:00 PM	8/30/22	6:15:00 PM	00:25	0.00

Comments: diagnose issue, reset asset and started up. tested and RTS

3570011	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-	CLOS	ECM	9/1/22	7:44:00 PM	9/1/22	7:49:00 PM	00:11	0.00

Comments: Ecall : Carousel jam, E-stopped cleared photo eyes restarted line tested tested line called it in

3570294	A1-IB3-FPC-BC not starting	GS14985	A1-IB3-FPC-	CLOS	ECM	9/4/22	4:05:00 PM	9/4/22	4:10:00 PM	00:05	0.00

Comments: went to public side, hit ESTOP, removed bags from photo-eye, reset ESTOP, tested line, RTS

Arrived at asset, looked at MPC, saw there was an unknown issue at FPC, went to public side, hit ESTOP, removed bags from photo-eye,

3570303	A1-IB3-FPC-BC - jam	GS14985	A1-IB3-FPC-	CLOS	ECM	9/4/22	5:49:00 PM	9/4/22	6:44:00 PM	01:11	0.00

Comments: inaccurate exact limit, reset, adjusted door, tested, RTS

arrived at asset, went to FPC, ESTOP & reset, start then stop, went to MCP, reset panel, nothing , pass on to next shift

arrived to find the door not at the exact limit needed to stay sensing open so vibration would cause a fault then unknown condition stoppin

3570311	A1-IB3-FPC-BC not working	GS14985	A1-IB3-FPC-	CLOS	ECM	9/4/22	8:14:00 PM	9/4/22	8:21:00 PM	00:11	0.00

Comments: Reset on section 1, cleared fault, tested, RTS

On arrival, I inspected the asset to find the asset need to reset on section one to clear a fault, so after resetting and testing, the asset, RTS

3570406	A1-IB3-FPC-BC JAM	GS14985	A1-IB3-FPC-	CLOS	ECM	9/5/22	9:16:00 PM	9/5/22	9:44:00 PM	00:28	0.00

Comments: cleared all bag, reset line, cleared all jams, readjust all P/E, closed door, monitored, tested, RTS

arrived, inspected asset, checked door, made sure nothing was trap in the door, cleared all bag out the way, reset the line, cleared all jams,

3570481	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-	CLOS	ECM	9/6/22	4:40:00 PM	9/6/22	4:43:00 PM	00:03	0.00

Comments: inspected asset, went to MCP to reset panel, reset panel & line, tested, RTS

3570490	A1-IB3-FPC-BC unknow conditio	GS14985	A1-IB3-FPC-	CLOS	ECM	9/6/22	6:20:00 PM	9/6/22	6:34:00 PM	00:44	0.00

Comments: reset line, line kept shutting down, found photo-eye misaligned, realigned, tested, RTS

Arrived at asset, inspected asset, reset line, line kept shutting down after inspected, found photo-eye misaligned, realigned, tested, RTS

On arrival, I found the asset needed to be reset, after resetting the asset and observing it work, I called it back in service

3572444	A1-IB3-05-DOOR Door fault	GS14985	A1-IB3-FPC-	CLOS	ECM	9/8/22	6:22:00 PM	9/8/22	6:32:00 PM	00:10	0.00

Comments: cleared jam and released e-stop on FPC. ran inside and cleared door fault and RTS.

3572622	A1-IB3-FPC-BC overload on both	GS14985	A1-IB3-FPC-BC	CLOS E	ECM	9/10/22	7:45:00 PM	9/10/22	8:00:00 PM	00:15	0.00

Comments: inspect IB3- and found speed sensor disable, so I enable the sensor and reset the bagclaim (ok)
inspect IB3- and found speed sensor disable, so I enable the sensor and reset the bagclaim (ok)

3572693	A1-IB3-FPC-BC - MOTOR	GS14985	A1-IB3-FPC-BC	CLOS E	ECM	9/11/22	4:35:00 PM	9/11/22	5:00:00 PM	00:25	0.00

Comments: Cleared all e-stops, switch power panel off/on again, RTS.

3577681	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-BC	CLOS E	ECM	9/20/22	7:35:00 PM	9/20/22	7:47:00 PM	00:12	0.00

Comments: multiple faults, clear faults on FPC and move bags and RTS
check control panel to assess situation, reset system from bagroom side and went to public side, reset e-stop and move bags from photo

3548317	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-BC	CLOS E	ECM	8/9/22	10:33:00 AM	8/9/22	10:57:00 AM	00:24	0.00

Comments: Arrived at asset, diagnosed problem, cleared fault, tested, RTS
Arrived at asset, diagnosed problem, cleared fault, tested, RTS

3570395	A1-IB3-FPC-BC	GS14985	A1-IB3-FPC-BC	CLOS E	ECM	9/5/22	5:45:00 PM	9/5/22	5:53:00 PM	00:10	0.00

Comments: checked & wiped photo-eyes, hit ESTOP, removed bag from line, reset line, tested, RTS
Arrived at asset, checked & wiped photo-eyes, hit ESTOP, removed bag from line, reset line, tested, RTS

3570418	A1-IB3-FPC-BC overdue	GS14985	A1-IB3-FPC-BC	CLOS E	ECM	9/6/22	1:29:00 AM	9/6/22	1:41:00 AM	00:12	0.00

Comments: Went to asset, had phase monitor fault, reset MCP, tested, RTS
Went to asset, had phase monitor fault, reset MCP, tested, RTS

3570503	A1-IB3-FPC-BC jam	GS14985	A1-IB3-FPC-BC	CLOS E	ECM	9/6/22	9:12:00 PM	9/6/22	9:22:00 PM	00:18	0.00

Comments: bags jammed front of P/E, removed bags, reset asset, monitored, RTS
On arrival, I inspected the asset to find bags jammed in front of the photo-eye next to the door, so after removing the bags and resetting the

3577715	Door fault; A1-IB3 05 DOOR	GS14985	A1-IB3-FPC-BC	CLOS E	ECM	9/21/22	6:23:00 AM	9/21/22	6:30:00 AM	00:07	0.00

Comments: arrived at asset, inspected and removed bag from line. restarted line and tested. RTS

3599685	A1-IB3-FPC-BC not moving	GS14985	A1-IB3-FPC-BC	CLOS E	ECM	10/17/22	6:27:00 PM	10/17/22	6:30:00 PM	00:06	0.00

Comments: arrived at asset, all assets were working properly, called back into service
arrived at asset, all assets were working properly, called back into service

3607335	A1-IB3-FPC-BC - Overload Fault	GS14985	A1-IB3-FPC-BC	CLOS E	ECM	10/29/22	4:40:00 AM	10/29/22	4:50:00 AM	00:10	0.00

Comments: E stop, checked photo-eye, reset line, tested line RTS.

3617444	A1-IB3-FPC-BC - JAM	GS14985	A1-IB3-FPC-BC	CLOS E	ECM	11/7/22	5:08:00 PM	11/7/22	5:15:00 PM	00:07	0.00

Comments: Arrived at asset, inspected asset, cleared jam, RTS
Arrived at asset, inspected asset, cleared jam, RTS

3408921	Unknown conditio on the public side	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	2/9/22	7:00:00 AM	2/9/22	7:07:00 AM	00:15	0.00

Comments: ECALL: police dog had did his business on the line, stopped line, cleaned it up, reset line, RTS.
When I got there the BC was running and they had the police dog was on the line smelling bags and the dog use the bathroom on the belt so

3413239	A4-BC22-FPC-BC Bag Stuck	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	2/11/22	7:31:00 PM	2/11/22	7:32:00 PM	00:04	0.00

Comments: Comment
Verified by Marc.

3420926	A4-BC22-FPC-BC jam	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	2/25/22	8:13:00 AM	2/25/22	8:22:00 AM	00:18	0.00

Comments: Ecall : Jam, Inspected asset NPF & RTS
arrived & assessed I was on public side no jam bag moving properly Bujar on bag side he stated no jam Bujar engaged bag claim operated

3421169	A4-BC22-FPC-BC Jam Fault	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	2/28/22	11:57:00 AM	2/28/22	12:08:00 PM	00:11	0.00

Comments: Comment
Verified by Andres.

3430414	A4-BC22-FPC-BC Jam condition on	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	3/4/22	7:01:00 AM	3/4/22	7:06:00 AM	00:05	0.00

Verified by JSM Ronnie

3433270	A4-BC22-FPC-BC jam condition	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	3/16/22	7:08:00 AM	3/16/22	7:26:00 AM	00:18	0.00

Comments: Ecall : Jam fault, Cleared jam condition & RTS
inspected line bags were on line and line was not starting removed bags from photo eyes check panel and saw an issue on the public side on

3438343	A4-BC22-FPC-BC jam	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	3/23/22	2:53:00 PM	3/23/22	2:57:00 PM	00:04	0.00

Comments: Ecall : Jam on FPC, Airline cleared fault & RTS
arrived to asset jam cleared E-stop on bag room airline cleared E-stop FPC started called back in service

3446916	A4-BC22-FPC-BC /jam	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	4/6/22	3:05:00 PM	4/6/22	3:12:00 PM	00:07	0.00

Comments: Ecall : Jam on flat plate,Fault cleared by airline before tech arrived & RTS
by the time I arrive the airline had cleared fault I checked over unit no mechanical issued was found called back in service

3490144	A4-BC22-FPC-BC Jam Fault	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	5/28/22	11:22:00 AM	5/28/22	11:26:00 AM	00:04	0.00

Comments: Ecall : Jam, Cleared jam monitored RTS

3490305	A4-BC22-FPC-BC Jam Fault	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	5/29/22	3:22:00 PM	5/29/22	3:50:00 PM	00:28	0.00

Comments: ECALL- Cleared jam and started the carousel, running good, RTS.

3502801	A4-BC22-FPC-BC jam condition	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	6/9/22	8:05:00 AM	6/9/22	8:17:00 AM	00:12	0.00

Comments: jam
Cleared bag from counter photo eye. Reset fpc. Fpc ran properly. RTS.

3464379	A4-BC22-FPC-BC bag stuck in at	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	4/22/22	9:44:00 AM	4/22/22	9:47:00 AM	00:03	0.00
	Comments: ECALL- No bags were stuck, unit ran properly, RTS.										
3555730	Bag Claim 22 has a jam on the	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	8/26/22	8:03:00 AM	8/26/22	8:20:00 AM	00:51	0.00
	Comments: Ecall : Bag jam, Airline cleared jam before techs arrived & RTS										
	arrived at asset inspected the asset when we got to it the airline had already cleared the jam										
3570541	Bag Claim 22 has a jam on the	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	9/7/22	1:49:00 PM	9/7/22	1:56:00 PM	00:21	0.00
	Comments: Ecall : Bag jam, Cleared jam condition reset asset & RTS										
	arrived at asset diagnosed problem cleared jam tested and retested called into service										
3617013	Bag Claim 22 has a jam on the FPC	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	11/3/22	2:42:00 PM	11/3/22	2:57:00 PM	00:15	0.00
	Comments: Ecall : Jam on FPC, Cleared jam condition reset asset & RTS										
	went to asset inspected found jam cleared jam tested asset called back in service										
3376769	A4-BC22-FPC-BC Jam Fault	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	1/3/22	6:50:00 PM	1/3/22	6:56:00 PM	00:12	0.00
	Comments: Comment										
	Verified by Jaime.										
3398758	Bag Claim 22 has a jam on the FPC	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	2/1/22	2:06:00 PM	2/1/22	2:15:00 PM	00:09	0.00
	Comments: ECALL:there was no obstructions, reset system and ran it, system was running correctly, RTS										
	arrived and inspected the asset to make sure there was no obstructions, reset system and ran it, system was running correctly, called asset										
3433192	Unknown condition A4	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	3/15/22	10:44:00 AM	3/15/22	10:47:00 AM	00:03	0.00
	Comments: ECALL: door fault caused carousel to fault out. reset both and test. RTS										
3513755	A4-BC22-FPC-BC jam	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	6/28/22	6:52:00 PM	6/28/22	7:09:00 PM	00:23	0.00
	Comments: cleared all jams from outside, tested, called back in service										
	arrived and checked all the asset, cleared all jams from outside, tested, called back in service										
3599865	CANCEL	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	10/19/22	11:16:00 AM	10/19/22	11:17:00 AM	00:01	0.00
	Comments: duplicate SR to 3599866										
	duplicate SR to 3599866										
3599866	Bag jam on flat plate: A4-BC22	GS16189	A4-BC22-FPC-BC	CLOS E	ECM	10/19/22	11:18:00 AM	10/19/22	11:30:00 AM	00:12	0.00
	Comments: inspected, jam, cleared, reset, tested, RTS, monitor										
	inspected, jam, cleared, reset, tested, RTS, monitor										
3548011	A1-IB3-FPC-BC jam	GS14988	A1-IB3-02-BC	CLOS E	ECM	8/6/22	6:49:00 AM	8/6/22	7:10:00 AM	00:31	0.00
	Comments: went to asset, cleared jams, cleared fault, RTS, monitored asset										
	went to asset, cleared jams, cleared fault, RTS, monitored asset										
3376706	Bag Claim 3 has a door fault	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	1/3/22	9:03:00 AM	1/3/22	9:04:00 AM	00:12	0.00
	Comments: ECALL: cleared bag from photo photo eye, reset jam, asset started, RTS.										
	Cleared the bag in front of the photo eye, reset the jam, & started the asset, back on service.										
3385686	Bag Claim 3 has a door fault	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	1/12/22	3:44:00 PM	1/12/22	3:52:00 PM	00:16	0.00
	Comments: Ecall : Door fault,Closed door cleaned debris cleared jam and RTS										
	arrived at asset inspected photo eyes and reflectors cleaned up debris under door manually closed door cleared jam fault tested door back in										
3390389	A1-IB3-05-DOOR alarm	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	1/16/22	1:10:00 PM	1/16/22	1:22:00 PM	00:27	0.00
	Comments: ECALL: door fault, clean photo eye & reflector, cleared debris from door, reset line, RTS.										
	Inspected line, cleaned photo eyes and reflectors, made sure photo eyes had two to three lights, cleaned debris from door, reset the line, the										
3393362	A1-IB3-05-DOOR / Door jam	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	1/20/22	5:59:00 PM	1/20/22	6:03:00 PM	00:09	0.00
	Comments: Ecall : Door fault,Went to asset close door manually reset asset called back in service										
3398457	A1-IB3-05-DOOR Will not close	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	1/29/22	6:59:00 AM	1/29/22	7:07:00 AM	00:43	0.00
	Comments: Ecall : Door fault, Asset operating as should NPF & RTS										
	arrived to asset, asset was being used by airline and stated they did not call in any issues with asset and asset was operating as normally										
3421197	A1-IB3-05-DOOR door fault	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	2/28/22	6:50:00 PM	2/28/22	6:55:00 PM	00:05	0.00
	Comments: ECALL: southeast cleared in route to call.										
3430451	A1-IB3-05-DOOR /Door issues	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	3/4/22	5:02:00 PM	3/4/22	5:23:00 PM	00:42	0.00
	Per JSM Jaime.										
3432708	Bag Claim 3 has a door fault	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	3/10/22	4:35:00 PM	3/10/22	4:42:00 PM	00:14	0.00
	Comments: Ecall : Door fault, Arrived & assessed cleared jam fault on merge RTS observed										
3446949	AS-4-IB3-01-FD door fault	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	4/7/22	12:12:00 AM	4/7/22	12:27:00 AM	00:15	0.00
	Comments: ECALL- Photo-eye light askewed, fixed position & used MCP to restart asset, RTS.										
3413117	AS-4-IB3-01-FD fault	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	2/10/22	7:07:00 AM	2/10/22	7:13:00 AM	00:20	0.00
	Comments: ECALL: reset the MCP and door came up. shut line down and door came down RTS										
3443102	A1-IB3-05-DOOR	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	3/26/22	7:05:00 AM	3/26/22	7:13:00 AM	00:30	0.00
	Comments: ECALL- cleared jammed bag, no issue found, inspected, & tested asset, RTS.										
3464680	A1-IB3-05-DOOR Possible Door	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	4/25/22	5:21:00 PM	4/25/22	5:34:00 PM	00:13	0.00
	Comments: ECALL-Check photo-eyes for 3 lights, reset panel & control stations, reset line, disabled s. sensors										
	Inspected line, checked photo-eyes for 3 lights, e-stop and reset panel and control stations. Reset the line to test. RTS. disabled the speed										
3469650	A1-IB3-05-DOOR jam	GS14992	A1-IB3-05-DOOR	CLOS E	ECM	5/3/22	3:56:00 PM	5/3/22	4:22:00 PM	00:26	0.00
	Comments: ECall- reset panel and control station, line ran, Airline clear bags, RTS.										
	Inspected line. Door was open and line was not running. Removed bags from photo-eyes. Checked photo-eyes for three lights. Cleaned photo-										

3478061	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	5/9/22	3:26:00 PM	5/9/22	3:53:00 PM	00:27	0.00
	Comments: Reset panel, e-stop, reset control stations, cleaned p. eye/reflectors, test line, RTS.										
	Inspected line, shut down panel and reset, e-stop and reset control stations, checked and cleaned photo-eyes and reflectors, Started up line										
3480233	Bag Claim 3 has a	GS14992	A1-IB3-05-	CLOS	ECM	5/13/22	3:00:00 PM	5/13/22	3:30:00 PM	00:40	0.00
	Comments: Ecall : Fail to start, Cleared jam released brake& adjusted door & RTS										
	just had to clear jam and then release brake on the door then made adjustments to the door and then tighten the brake on door and then										
3480243	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	5/13/22	5:17:00 PM	5/13/22	5:20:00 PM	00:03	0.00
	Comments: Ecall : Door fault, Airline cleared fault before tech arrived & RTS										
	By the time I arrived the airline cleared fault I tested door and returned to service										
3480263	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	5/13/22	6:53:00 PM	5/13/22	7:00:00 PM	00:17	0.00
	Comments: Ecall : Door fault, Cleared fault reset asset and RTS										
	cleared fault reset and tested system called back in service										
3501147	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	6/8/22	8:32:00 PM	6/8/22	8:42:00 PM	00:28	0.00
	Comments: ECALL-Reset FPC, tested asset, RTS.										
	Arrived and found that the FPC needed to be reset, so after resetting the FPC and testing the asset I RTS.										
3503413	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	6/14/22	6:21:00 PM	6/14/22	6:29:00 PM	00:11	0.00
	Comments: Ecall : Door fault, Reset door fault cleared jam condition & RTS										
	inspected line door was open and line was not running reset control stations and panel checked photo eyes shut down and turned on panel										
3513291	Bag Claim 3 has a	GS14992	A1-IB3-05-	CLOS	ECM	6/24/22	7:35:00 AM	6/24/22	7:37:00 AM	00:04	0.00
	Comments: Ecall : Door fault/E-stop, Cleared E-stop, cleared jam & RTS										
	arrived to asset pressed reset on IB3-01, E-stop clear went to IB3-06 pressed flashing jam light & reset asset started up called in service										
3516896	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	7/1/22	7:29:00 PM	7/1/22	7:34:00 PM	00:10	0.00
	Comments: Ecall : Door fault, Clear door fault test back in service										
3534622	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	7/27/22	4:50:00 PM	7/27/22	4:59:00 PM	00:13	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS										
	went to asset close door manually tested called back in service										
3534623	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	7/27/22	5:05:00 PM	7/27/22	5:25:00 PM	00:25	0.00
	Comments: Ecall : Door fault, Closed door reset asset and RTS										
	went to asset close door manually reset asset tested called back in service										
3538740	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	7/28/22	6:35:00 AM	7/28/22	6:45:00 AM	00:15	0.00
	Comments: Ecall : Door fault, Got door unstuck reset asset & RTS										
	got there door was stuck so I unstuck it door came down agency started line door came up monitor it then call back in services										
3547797	Bag Claim 3 has a	GS14992	A1-IB3-05-	CLOS	ECM	8/4/22	6:41:00 AM	8/4/22	6:52:00 AM	00:19	0.00
	Comments: Ecall : Door fault, Cleared debris from under door closed door & RTS										
	arrived at asset inspected and wiped clean photo eyes and reflectors cleaned up debris under door manually closed door cleared fault tested										
3385179	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	1/6/22	3:55:00 PM	1/6/22	4:20:00 PM	00:25	0.00
	Comments: ECALL: cleared jam on public side, reset line, started & stopped line, cleared bag strap,reset,RTS										
	had to go to public side to clear the jam and then reset the line, then it started up and then had to stop the line, bag strap got caught										
3385337	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	1/8/22	4:45:00 PM	1/8/22	5:03:00 PM	00:18	0.00
	Comments: ECALL: Went to asset, reset asset, tested, called back in service										
	Went to asset, reset asset, tested, called back in service										
3390336	AS-1-IBC-3-	GS14992	A1-IB3-05-	CLOS	ECM	1/15/22	3:51:00 PM	1/15/22	3:53:00 PM	00:02	0.00
	Comments: ECALL: tug driver cleared jam/fault, reset merge,alarm cleared, RTS										
	When I arrived the tag driver had already cleared fault/jam. I reset the merge the door went down, alarm cleared. I monitored as tug driver										
3393572	AS-1-IBC-3-	GS14992	A1-IB3-05-	CLOS	ECM	1/23/22	6:31:00 PM	1/23/22	6:41:00 PM	00:10	0.00
	Comments: ECALL:Asset assessed for reported issue, door reset, tested, monitored, asset returned to service										
	Asset assessed for reported issue, door reset, tested, monitored, asset returned to service										
3438010	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	3/20/22	4:03:00 PM	3/20/22	4:17:00 PM	00:19	0.00
	Comments: Comment										
	Verified by Roy.										
3446838	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	4/5/22	5:40:00 PM	4/5/22	6:05:00 PM	00:25	0.00
	Comments: ECALL: Door opened,line not running, ESTOP, reset panel,cleared jam on control station,tested,RTS										
	Inspected line, door was open, and line not running, ESTOP and reset panel, some parts of the line started, toggled disconnect on and off by										
3455528	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	4/9/22	3:44:00 PM	4/9/22	3:47:00 PM	00:03	0.00
	Comments: ECALL:inspected photo-eyes and reflectors, ESTOP reset 05, jam cleared, tested, RTS										
	arrived at asset, inspected photo-eyes and reflectors, ESTOP reset 05, jam cleared, tested asset, back in service										
3460614	A1-IB3-05-DOOR	GS14992	A1-IB3-05-	CLOS	ECM	4/18/22	4:58:00 PM	4/18/22	5:15:00 PM	00:32	0.00
	Comments: Comment										
	Verified by Roy.										
3478043	A1-IB3-01-BC jam	GS14992	A1-IB3-05-	CLOS	ECM	5/9/22	2:21:00 PM	5/9/22	2:37:00 PM	00:26	0.00
	Comments: & reflectors, started up line, door opened, line ran, RTS										
	inspected line, ESTOPed, reset control stations & panels, checked photo-eyes for 3 lights, cleaned photo-eyes and reflectors, started up l										
3376664	A6-BC30-05-	GS14992	A1-IB3-05-	CLOS	ECM	1/2/22	7:22:00 PM	1/2/22	7:26:00 PM	00:08	0.00
	Comments: ECALL:Asset assessed for issue, door was reset, tested, asset returned to service										
	Asset assessed for issue, door was reset, tested, asset returned to service										

3480504	A1-IB3-05-DOOR Door Fault	GS14992	A1-IB3-05-DOOR	CLOS	ECM	5/16/22	3:09:00 PM	5/16/22	3:21:00 PM	00:19	0.00
	Comments: cleaned photo-eyes and reflectors, estopped and reset control stations and panel, tested line,RTS										
	inspected line, checked photo-eyes for 3 lights, cleaned photo-eyes and reflectors, estopped and reset control stations and panel, tested line,										
3485186	A1-IB3-05-DOOR Door Fault	GS14992	A1-IB3-05-DOOR	CLOS	ECM	5/21/22	5:22:00 PM	5/21/22	5:26:00 PM	00:18	0.00
	Comments: ECALL: door alarm,started line, door open, stop line, door close,RTS										
	got there, inspect door was ok, no door alarm so started line door open then stop line door close, then call BHS it was clear they said yes, so										
3485288	A1-IB3-05-DOOR belt will not start	GS14992	A1-IB3-05-DOOR	CLOS	ECM	5/22/22	5:40:00 PM	5/22/22	5:49:00 PM	00:10	0.00
	Comments: ECALL: faulted, ESTOP, reset control stations & panels, checked P/E, line started, RTS										
	inspected line, there was a fault, ESTOPPED and reset control stations and panels, checked photo-eyes, line started up, stopped line, airline										
3490094	A1-IB3-01-BC - cannot start belt	GS14992	A1-IB3-05-DOOR	CLOS	ECM	5/27/22	7:19:00 PM	5/27/22	7:22:00 PM	00:03	0.00
	Comments: ECALL: align photo-eye and reset line										
3500609	A1-IB3-05-DOOR DOOR FAULT	GS14992	A1-IB3-05-DOOR	CLOS	ECM	6/4/22	6:30:00 PM	6/4/22	6:50:00 PM	00:20	0.00
	Comments: ECALL: door jam, reset line, started line to ensure proper operation										
	door jam, reset line, started line to ensure proper operation										
3500778	A1-IB3-05-DOOR Jam	GS14992	A1-IB3-05-DOOR	CLOS	ECM	6/5/22	3:14:00 PM	6/5/22	3:23:00 PM	00:09	0.00
	Comments: ECALL:arrived, I manually lowered door to clear fault, I tested and called back in service										
	When I arrived, I manually lowered door to clear fault, I tested and called back in service										
3500978	A1-IB3-05-DOOR Jam	GS14992	A1-IB3-05-DOOR	CLOS	ECM	6/7/22	3:19:00 PM	6/7/22	3:45:00 PM	00:26	0.00
	Comments: ECALL: clear bags from photo eye, reset the jam and run system to test. call back in service.										
3503560	Bag Claim 3 has a belt fault	GS14992	A1-IB3-05-DOOR	CLOS	ECM	6/15/22	7:26:00 PM	6/15/22	7:45:00 PM	00:19	0.00
3508027	A1-IB3-FPC-BC - MOTOR	GS14992	A1-IB3-05-DOOR	CLOS	ECM	6/16/22	6:53:00 PM	6/16/22	6:58:00 PM	00:05	0.00
	Comments: align photo-eye and reset line, test (ok)										
3513317	AS-4-IB3-10-FD /Door jam	GS14992	A1-IB3-05-DOOR	CLOS	ECM	6/24/22	12:32:00 PM	6/24/22	12:41:00 PM	00:18	0.00
	Comments: identified jam, fault on 05, tested bag claim, back in service										
	Arrived at asset, inspected photo-eyes and reflectors, identified jam, fault on 05, tested bag claim, back in service										
3513460	Door fault; A1-IB3 05 DOOR	GS14992	A1-IB3-05-DOOR	CLOS	ECM	6/26/22	6:29:00 AM	6/26/22	7:20:00 AM	00:51	0.00
	Comments: cleared door fault, cleared E-stops, tested, RTS, monitored										
	Arrived at asset, inspected, determined problem, cleared door fault, cleared 4 E-stops on FPC, tested and retested, called back in service.										
3516918	A1-IB3-05-BC jam	GS14992	A1-IB3-05-DOOR	CLOS	ECM	7/2/22	6:28:00 AM	7/2/22	6:31:00 AM	00:03	0.00
	Comments: Inspect asset, baggage jam on door, clear door and photoeyes. Reset asset, test and clear, RTS										
	Inspect asset, baggage jam on door, clear door and photoeyes. Reset asset, test and clear, RTS										
3516695	Bag Claim 3 will not start up	GS14992	A1-IB3-05-DOOR	CLOS	ECM	6/30/22	6:42:00 AM	6/30/22	6:51:00 AM	00:18	0.00
	Comments: Cleared jam-05, reset fault, e-stop pressed on FPC side, went to public, cleared tested unit. BIS.										
	Arrived at asset, inspected photo-eye and reflectors, identified jam fault on -05, e-stop reset fault identified e-stop pressed on FPC side,										
3534423	A1-IB3-05-DOOR Jam	GS14992	A1-IB3-05-DOOR	CLOS	ECM	7/25/22	7:14:00 AM	7/25/22	7:23:00 AM	00:36	0.00
	Comments: reset the stop at the merge is the SD, cleared jam, RTS, monitored										
	reset the stop at the merge is the SD, cleared jam, called back in service, after monitoring the door closed, carousel functioning										
3539128	A1-IB3-05-DOOR	GS14992	A1-IB3-05-DOOR	CLOS	ECM	7/31/22	6:31:00 PM	7/31/22	6:46:00 PM	00:24	0.00
	Comments: removed bags, cleared faults, closed door, RTS										
	removed bags, cleared faults, closed door, RTS										
3539180	A1-IB3-05-DOOR Jam	GS14992	A1-IB3-05-DOOR	CLOS	ECM	8/1/22	8:10:00 AM	8/1/22	8:15:00 AM	00:05	0.00
	Comments: arrived and inspected asset, removed bags from photo-eye, RTS										
	arrived and inspected asset, removed bags from photo-eye, RTS										
3555920	A1-IB3-05-DOOR fault	GS14992	A1-IB3-05-DOOR	CLOS	ECM	8/28/22	7:36:00 PM	8/28/22	7:49:00 PM	00:14	0.00
	Comments: asset assessed for issue, door reset, tested, RTS										
	asset assessed for issue, door reset, tested, RTS										
3570255	A1-IB3-05-DOOR Door Fault	GS14992	A1-IB3-05-DOOR	CLOS	ECM	9/4/22	6:52:00 AM	9/4/22	7:01:00 AM	00:19	0.00
	Comments: cleaned P/E & reflectors, ESTOP, reset control stations & panel,reset line, tested, RTS										
	Inspected line, cleaned photo-eyes and reflectors, ESTOPPed, and reset control stations and panel, door closed initially it was open and line										
3570399	A1-IB3-05-DOOR fault	GS14992	A1-IB3-05-DOOR	CLOS	ECM	9/5/22	6:36:00 PM	9/5/22	6:45:00 PM	00:09	0.00
	Comments: inspected asset, cleared fault, called for door alarm, checked system back in service										
	arrived at asset, inspected asset, cleared fault, called for door alarm, checked system back in service										
3570430	A1-IB3-05-DOOR fault	GS14992	A1-IB3-05-DOOR	CLOS	ECM	9/6/22	6:28:00 AM	9/6/22	7:06:00 AM	00:52	0.00
	Comments: inspected asset, door was raised too high, reset limits, adjusted Photo-eyes, monitored, RTS										
	arrived at asset, inspected asset, door was raised too high, reset limits, adjusted Photo-eyes, monitored, RTS										
3570436	FD failed to close; A1-IB3-05-DOOR	GS14992	A1-IB3-05-DOOR	CLOS	ECM	9/6/22	7:20:00 AM	9/6/22	7:33:00 AM	00:25	0.00
	Comments: arrived at asset, inspected, adjusted photo-eye, monitored, RTS										
	arrived at asset, inspected, adjusted photo-eye, monitored, RTS										
3586075	A1-IB3-05-DOOR Jam	GS14992	A1-IB3-05-DOOR	CLOS	ECM	10/2/22	6:47:00 AM	10/2/22	6:55:00 AM	00:19	0.00
	Comments: door open, line not running, jam fault by door, removed bags from P/E, cleared jam,ESTOP, Reset, RTS										
	inspected line, there was a bags on line and door was open and line was not running, there was a jam fault by the door, removed bag from										
3617028	A1-IB3-05-DOOR door alarm	GS14992	A1-IB3-05-DOOR	CLOS	ECM	11/3/22	6:26:00 PM	11/3/22	6:45:00 PM	00:19	0.00
	Comments: Reset door fault, RTS.										

3619635	Bag Claim 3 has a door fault	GS14992	A1-IB3-05-DOOR	CLOSED	ECM	11/15/22	7:05:00 AM	11/15/22	7:45:00 AM	00:40	0.00
	Comments: inspected, door was closed, waited for airline rep, informed bhs door was closed, RTS										
3624447	A1-IB3-05-DOOR jam	GS14992	A1-IB3-05-DOOR	CLOSED	ECM	11/20/22	7:10:00 AM	11/20/22	7:21:00 AM	00:11	0.00
	Comments: cleared fault, manually closed door, tested, RTS										
3624462	A1-IB3-05-DOOR Door Fault	GS14992	A1-IB3-05-DOOR	CLOSED	ECM	11/20/22	8:36:00 AM	11/20/22	8:50:00 AM	00:14	0.00
	Comments: inspected, merge photoeye not aligned, adjusted, reset, tested, RTS										
	inspected, merge photoeye not aligned, adjusted, reset, tested, RTS										
3416251	A5-6OB-633 - Multiple Jams	GS15854	A5-6OB-634	CLOSED	ECM	2/18/22	4:30:00 PM	2/18/22	4:45:00 PM	00:20	0.00
	Comments: ECALL: no faults found on 6ob-634, inspect 6OB-632, found dirty reflector,cleaned, tested, RTS										
	went to asset, inspect, no faults found on 6ob-634, inspect 6OB-632, found dirty reflector,cleaned, tested, called back in service										
3420856	A5-6OB-634 multiple bag jams	GS15854	A5-6OB-634	CLOSED	ECM	2/24/22	6:42:00 AM	2/24/22	6:52:00 AM	00:18	0.00
	Verified by JSM Ronnie										
3446475	A5-6OB-634- lacing coming apart	GS15854	A5-6OB-634	CLOSED	ECM	4/1/22	5:32:00 PM	4/1/22	5:40:00 PM	00:28	0.00
	Comments: Ecall : Lacing coming apart, Trimmed damaged belt & RTS										
	Went to asset trimming damaged belt tested called back in service										
3485133	A5-6OB-634 multiple jams	GS15854	A5-6OB-634	CLOSED	ECM	5/21/22	8:29:00 AM	5/21/22	8:47:00 AM	00:52	0.00
	Comments: Ecall : Multiple jams, Cycled power off on back on, on photo eye to reset fault & RTS										
	arrived at asset inspected and identified photo eye was not reading correctly lights kept flashing, unplugged and re-plugged photo eye wiped										
3485554	6OB-634 is receiving multiple	GS15854	A5-6OB-634	CLOSED	ECM	5/25/22	10:23:00 AM	5/26/22	11:00:00 AM	00:37	0.00
	Comments: ECALL-cleaned one p.eye and adjusted/aligned the other eye so it could have 3 lights, monitored, RTS										
3416099	A5-6OB-634 multiple jams	GS15854	A5-6OB-634	CLOSED	ECM	2/17/22	5:55:00 AM	2/17/22	6:08:00 AM	00:13	0.00
	Comments: Cleared bags from PEs. Readjusted PEs. RTS.										
3432893	A5-6OB-634 multiple jams	GS15854	A5-6OB-634	CLOSED	ECM	3/12/22	10:20:00 AM	3/12/22	10:45:00 AM	00:25	0.00
	Comments: found photo-eye cable loose, tightening cable, tested, called back in service										
	Went to asset, inspected, found photo-eye cable loose, tightening cable, tested, called back in service										
3446508	A5-6OB-634 multiple jams	GS15854	A5-6OB-634	CLOSED	ECM	4/2/22	7:17:00 PM	4/2/22	7:32:00 PM	00:15	0.00
	Comments: ECALL:Went to asset, discovered loose photo-eye, tightened photo-eye, called back in service										
	Went to asset, discovered loose photo-eye, tightened photo-eye, called back in service										
3446512	A5-6OB-634 multiple jams	GS15854	A5-6OB-634	CLOSED	ECM	4/2/22	7:49:00 AM	4/2/22	8:12:00 AM	00:23	0.00
	Comments: ECALL:SE cleared jam, 3 over length not properly merge from 6RC TO 6OB causing jam, RTS,monitored										
	arrived to asset, SE cleared jam & stated 3 over length bags could not properly merge from 6RC to 6OB line causing jam, I called BHS,										
3460598	A5-6OB-634 bag jams	GS15854	A5-6OB-634	CLOSED	ECM	4/18/22	2:10:00 PM	4/18/22	2:40:00 PM	01:00	0.00
	Comments: ECALL: cleared bag jam,inspected all photoeyes, rollers, motor and belts to ensure working ok,RTS										
	Arrived and inspected the asset, cleared bag jam and inspected all photo-eyes, rollers, motor and belts to ensure the asset was working										
3469365	A5-6OB-629 clutch broke	GS15849	A5-6OB-629	CLOSED	ECM	4/30/22	10:51:00 AM	4/30/22	10:56:00 AM	01:08	0.00
	Comments: ECALL-belt already running, clean photo-eyes & reflectors, tested asset, RTS.										
3516818	Bag Claim 27	GS15729	A5-IB27-G2-BC	CLOSED	ECM	7/1/22	1:28:00 AM	7/1/22	1:50:00 AM	00:22	0.00
	Comments: Inspect the asset, baggage fault, reset the asset, test, RTS										
	Inspect the asset, baggage fault, reset the asset, test, RTS										
3413380	A3-3SP27-DIV1- will not cycle	GS15765	A3-3SP27-DIV1	CLOSED	ECM	2/13/22	7:47:00 PM	2/13/22	10:54:00 PM	06:14	388.94
	Comments: ECALL: input card burned, asset was troubleshot, DIV was taught as well, asset tested, monitored,RTS										
	Asset assessed for issue, input card was to found input card burned, asset was troubleshot, DIV was taught as well, asset tested,										
3550272	A3-3SP27-DIV1	GS15765	A3-3SP27-DIV1	CLOSED	ECM	8/13/22	6:58:00 AM	8/13/22	7:15:00 AM	00:17	0.00
	Comments: went to asset, inspected, found jam, reset and tested. called back in service.										
3619591	A3-3SP27-DIV2 /Making noise	GS15765	A3-3SP27-DIV1	CLOSED	ECM	11/14/22	4:30:00 PM	11/14/22	4:45:00 PM	00:15	0.00
	Comments: cover was loose which was making the noise, I secured the cover for the diverter, noise stopped, RTS										
	I went to the asset, and noticed that the cover was loose which was making the noise, I secured the cover for the diverter, noise stopped,										
3398387	A1-IB3-FPC-BC jam	GS14991	A1-IB3-05-BC	CLOSED	ECM	1/28/22	6:50:00 AM	1/28/22	6:52:00 AM	00:10	0.00
	Comments: ECALL:inspected photo-eyes and reflectors, identified jam fault, ESTOP reset, cleared jam, RTS										
	Arrived at asset, inspected photo-eyes and reflectors, identified jam fault, ESTOP reset, cleared jam, called back in service										
3455236	Bag Claim 3 will not start up	GS14991	A1-IB3-05-BC	CLOSED	ECM	4/7/22	6:57:00 AM	4/7/22	7:04:00 AM	00:07	0.00
	Comments: ECALL-Cleared jam and e-stop, cleared door alarm ,started asset, w/no issues, RTS.										
	Arrived at asset, looked at MCP, display e-stop @ IB3-05. went to asset, notice jam light flashing.										
	Pressed jam reset , jam cleared, e-stop cleared. Asset stared. Door alarm. started , had baggage person stop line to allow door to close.										
3525801	A1-IB3-05-BC bags keep	GS14991	A1-IB3-05-BC	CLOSED	ECM	7/11/22	10:01:00 AM	7/11/22	10:15:00 AM	00:28	0.00
	Comments: inspect asset, checked photo-eyes, nothing wrong, reset BC, ran fine, called back in service										
	inspect asset, checked photo-eyes, nothing wrong, reset BC, ran fine, called back in service										
3530606	A1-IB3-01-BC-bel not moving	GS14991	A1-IB3-05-BC	CLOSED	ECM	7/15/22	6:49:00 PM	7/15/22	7:10:00 PM	00:21	0.00
	Comments: inspected belt, no faults found called back in service										
	inspected belt, no faults found called back in service										
3539448	A1-IB3-05-BC bel not moving	GS14991	A1-IB3-05-BC	CLOSED	ECM	8/3/22	7:42:00 PM	8/3/22	8:09:00 PM	00:27	0.00
	Comments: Removed bags, adjusted photo-eyes, restarted system, RTS.										
3603037	A1-IB3-01-BC-jam	GS14991	A1-IB3-05-BC	CLOSED	ECM	10/26/22	6:23:00 PM	10/26/22	6:30:00 PM	00:07	0.00

Comments: inspect asset jam at section 5, reset e-stop and jam cleared. RTS

3555135	Virgin Ticket	GS15033	A2-A-2TC5-A-	CLOS	ECM		8/20/22	7:06:00 AM	8/20/22	8:31:00 AM	01:38	0.00

Comments: Ecall : Scale not working, Replaced bad load cell on scale tested & RTS
arrived at asset began troubleshooting scale attempted to reset scale VIA disconnect after reset scale still not working properly advised

3477812	SWA TC Scale	GS15033	A2-A-2TC5-A-	CLOS	ECM		5/7/22	4:54:00 AM	5/7/22	5:15:00 AM	00:21	0.00

Comments: ECALL:unplug scale, re-plug scale, tested asset, back in service
unplug scale, re-plug scale, tested asset, back in service,

3455833	ASA TICKET	GS15034	A2-A-2TC5-B-	CLOS	ECM		4/13/22	4:50:00 AM	4/13/22	5:00:00 AM	00:10	0.00

Comments: ECALL- rebooted scale and checked out, RTS.

3617219	Scale inop	GS15034	A2-A-2TC5-B-	CLOS	ECM		11/5/22	9:49:00 PM	11/5/22	9:52:00 PM	00:11	0.00

Comments: unplugged scale for 30 secs then plugged it back in to resset, I set the scale to kilograms, RTS
arrived at asset, inspected, unplugged scale for 30 secs then plugged it back in to resset, I set the scale to kilograms, RTS

3416567	FFT BAG	GS15035	A2-A-2BD1-01-	CLOS	ECM		2/22/22	7:55:00 AM	2/22/22	8:18:00 AM	01:10	0.00

Comments: Ecall : Not reading weight properly, Reset asset & RTS
did an inspection took it off the wall and reset test it to make sure it's ok called back in service

3432989	3432989 - Scale	GS15035	A2-A-2BD1-01-	CLOS	ECM		3/13/22	8:30:00 AM	3/13/22	8:46:00 AM	00:16	0.00

Comments: ECALL: scale not reading weight, removed display,unplugged, plugged, reading,zeroed,tested,RTS
inspected scale, scale was not reading weight, removed display and unplugged and plugged cable back in, scale started reading again, z

3548184	FFT Bumpout TC	GS15035	A2-A-2BD1-01-	CLOS	ECM		8/8/22	4:46:00 AM	8/8/22	5:00:00 AM	00:28	0.00

Comments: Arrived at asset, inspected asset, reset scale, tested, retested, back in service
Arrived at asset, inspected asset, reset scale, tested, retested, back in service

3586061	No Power to scale	GS15035	A2-A-2BD1-01-	CLOS	ECM		10/2/22	4:40:00 AM	10/2/22	5:34:00 AM	00:31	0.00

Comments: reset fault, called back in service

3376637	A2-2TC3-02-Door	GS15016	A2-2TC3-02-	CLOS	ECM		1/2/22	11:49:00 AM	1/2/22	12:10:00 PM	00:42	0.00

Per JSM Roy.

3385327	A2-2TC3-02-Door	GS15016	A2-2TC3-02-	CLOS	ECM		1/8/22	1:35:00 PM	1/8/22	1:38:00 PM	00:03	0.00

Comments: ECALL:When I arrived, I manually lowered door , clear fault, tested door and called back in service
When I arrived, I manually lowered door , clear fault, tested door and called back in service

3393535	A2-2TC3-02-Door	GS15016	A2-2TC3-02-	CLOS	ECM		1/23/22	7:32:00 AM	1/23/22	7:40:00 AM	00:13	0.00

Comments: ECALL: door fault, inspect door, reset TC, fault cleared, RTS.
Inspected asset, check photo eye at door, reset TC, door fault cleared, call back in service.

3416310	A2-2TC3-02-Door	GS15016	A2-2TC3-02-	CLOS	ECM		2/19/22	12:38:00 PM	2/19/22	12:48:00 PM	00:10	0.00

Comments: ECALL: manually door down to clear fault, once down, tested, checked over photoeye & reflectors,RTS
When I arrived, I manually lowered door to clear fault, once door was down, i tested door, I checked over photo-eye and door reflectors, no

3432759	A2-2TC3-02-Door	GS15016	A2-2TC3-02-	CLOS	ECM		3/11/22	7:10:00 AM	3/11/22	7:19:00 AM	00:26	0.00

Comments: Ecall : Door fault, Reset asset, tested and RTS
Went to asset inspect door, door is good reset asset tested called back in service

3432782	A2-2TC3-02-Door	GS15016	A2-2TC3-02-	CLOS	ECM		3/11/22	9:52:00 AM	3/11/22	10:05:00 AM	00:46	0.00

Verified by JSM Ronnie

3437806	A2-2TC3-02-Door	GS15016	A2-2TC3-02-	CLOS	ECM		3/18/22	1:14:00 PM	3/18/22	1:35:00 PM	00:21	0.00

Comments: Ecall : Door needed reset, Closed and reopen door to reset fault & RTS
closed door & reopened it resetting the logic tested the operation and confirmed with BHS that door reads correctly

3437981	A2-2TC3-02-Door	GS15016	A2-2TC3-02-	CLOS	ECM		3/20/22	10:18:00 AM	3/20/22	11:17:00 AM	00:59	0.00

Comments: ECALL: door not go down, P/E had 1 light, cable loose,tightened, adjusted P/E until 3 lights
On another ECALL, inspected line, door would not go down, there was a photo-eye that had one light, the cable was loose, tightened it and

3438225	A2-2TC3-02 jam	GS15016	A2-2TC3-02-	CLOS	ECM		3/22/22	12:14:00 PM	3/22/22	12:20:00 PM	00:21	0.00

Comments: ECALL: inspect line and notice door photo eye loose. tighten and RTS
inspect line and notice door photo eye loose. tighten and line working. stop line door came down. had agent start line and it worked. RTS

3455534	A2-2TC3-02-Door	GS15016	A2-2TC3-02-	CLOS	ECM		4/9/22	5:09:00 PM	4/9/22	5:25:00 PM	00:16	0.00

Comments: Ecall : Door fault, Adjusted photo eye tightened cable & RTS
inspected door line was not starting up checked photo eye it had one light adjusted cladding and tightened cable to photo eye until there was

3398718	A2-2TC3-02-Door	GS15016	A2-2TC3-02-	CLOS	ECM		2/1/22	4:07:00 AM	2/1/22	4:16:00 AM	00:13	0.00

Comments: ECALL: Fail to open, cleaned off photoeyes & reflector, reset & turned on the line, opened door,RTS
asset fail to open, I cleaned off the photo-eyes, and reflector, once I cleaned them, I then reset and turned on the line to open the door,

3460171	A2-2TC3-02-Door	GS15016	A2-2TC3-02-	CLOS	ECM		4/14/22	4:22:00 PM	4/14/22	4:31:00 PM	00:38	0.00

Comments: Ecall : Door failed to close, Closed door reset fault & RTS
got there door didn't want to close so went in tunnel manually close door told Ronny start line then door open then told Ronny to E-stop so I

3469375	2TC3-04 door	GS15016	A2-2TC3-02-	CLOS	ECM		4/30/22	12:14:00 PM	4/30/22	12:29:00 PM	00:15	0.00

Comments: Asset use, Airline requested not to mess w/line, until after high volume, request granted, RTS
Arrived at asset, asset was in use. Airline asked no to mess with line due to high volume. Notified BHS, BHS agreed to allow Airline to use

3469633	A2-2TC3-02-Door Failed to Close	GS15016	A2-2TC3-02-Door F	CLOS	ECM	5/3/22	12:44:00 PM	5/3/22	1:04:00 PM	00:20	0.00
	Comments: Removed bag stuck in cladding and p. eye, cleaned screens, reset until fault went away, reset, RTS.										
	Inspected line bags were flowing then bag k in cladding, which created a fault. Removed bag from cladding and and photo-eyes, wiped sc										
3501102	A2-2TC3-02-Door siding operation	GS15016	A2-2TC3-02-Door F	CLOS	ECM	6/8/22	2:44:00 PM	6/8/22	2:55:00 PM	00:21	0.00
	Comments: Ecall : Line won't start, Cleared E-stop reset asset & RTS										
	got there inspect line check all photo eye & reflector notice there was an E-stop on last control remove E-stop so then started line door came										
3530586	A2-2TC3-02-Door Failed to close	GS15016	A2-2TC3-02-Door F	CLOS	ECM	7/15/22	2:17:00 PM	7/15/22	2:29:00 PM	00:23	0.00
	Comments: Ecall : Door fault to close, Cleaned photo eye closed door reset asset & RTS										
	arrived at asset inspected and wiped clean photo eyes and reflector manually closed door cleared fault tested door tested door back in service										
3534064	A2-2TC3-02-Door failed to close	GS15016	A2-2TC3-02-Door F	CLOS	ECM	7/21/22	3:04:00 PM	7/21/22	3:13:00 PM	00:09	0.00
	Comments: Ecall : Door shows open, belt in fault, Cleared fault reset asset & RTS										
	door open belts not running control station shows over length fault clear fault close door restart and run customer caused overlength re-clear										
3503336	A2-2TC3-02-Door fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	6/14/22	7:28:00 AM	6/14/22	7:43:00 AM	00:24	0.00
	Comments: door fault										
	Cleaned control panels. Reset and tested line.										
3572482	A2-2TC3-02-Door Up Fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	9/9/22	11:38:00 AM	9/9/22	11:48:00 AM	00:10	0.00
	Comments: Ecall : BHS reports door fault, Closed door reset fault & RTS										
	shut door down reset and restarted door fault is clear										
3624205	A2-2TC3-02-Door Up Fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	11/17/22	12:46:00 PM	11/17/22	12:56:00 PM	00:16	0.00
	Comments: Ecall : Up fault, Inspected asset NPF & RTS										
	arrived at asset, asset running display had no errors waited for airline to clear bags stopped asset door closed started asset door opened										
3624347	A2-2TC3-02-Door fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	11/19/22	8:07:00 AM	11/19/22	8:12:00 AM	00:08	0.00
	Comments: Ecall : Door fault, Inspected asset tested asset NPF & RTS										
	arrived at asset line was running & display showed no faults informed airline I was going to stop line due to fault I stopped line door closed I										
3594478	A2-2TC3-02-Door up fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	10/6/22	10:22:00 AM	10/6/22	10:31:00 AM	00:09	0.00
	Comments: Ecall : Up fault, Cleared fault reset asset and RTS										
	arrived at asset, asset running display showed no faults notified airline about fault and that I was going to stop line & clear fault I stopped line										
3376641	A2-2TC3-02-Door // Up fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	1/2/22	12:36:00 PM	1/2/22	1:04:00 PM	00:28	0.00
	Comments: ECALL: clear line, ESTOPPed, went to tunnel, reset line, everything run,RTS										
	Inspect asset, clear line, ESTOPed, went to the tunnel and check all photo-eye and inspect door, then reset line and inspected belt, then										
3376842	2TC2 has a jam at the door	GS15016	A2-2TC3-02-Door F	CLOS	ECM	1/4/22	2:50:00 PM	1/4/22	2:56:00 PM	00:15	0.00
	Comments: ECALL: System was running upon arrival. Checked door; no issues. RTS.										
	Fault was already reset by the time tech arrived.										
3430834	A2-2TC3-02-Door Up Fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	3/9/22	4:17:00 AM	3/9/22	4:37:00 AM	00:20	0.00
	Comments: ECALL: went to asset, cycled door, reset, back in service										
3432663	A2-2TC3-02-Door Up fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	3/10/22	4:09:00 AM	3/10/22	4:24:00 AM	00:21	0.00
	Comments: ECALL: e-stopped and reset system. called back in service.										
3443234	A2-2TC3-02-Door Door Fault // Up	GS15016	A2-2TC3-02-Door F	CLOS	ECM	3/27/22	8:37:00 PM	3/27/22	8:56:00 PM	00:19	0.00
	Comments: ECALL: Asset assessed for reported issue, door was reset, tested, returned to service										
	Asset assessed for reported issue, door was reset, tested, returned to service										
3446462	A2-2TC3-02-Door up fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	4/1/22	2:19:00 PM	4/1/22	2:35:00 PM	00:16	0.00
	Comments: ECALL:before I arrived, my manager had cleared door fault,arrived at asset,assisted putting bags										
	before I arrived, my manager had cleared the door fault, arrived at asset and assisted putting bags on line										
3455715	A2-2TC3-02-Door Overlength Fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	4/11/22	4:15:00 PM	4/11/22	5:06:00 PM	00:51	0.00
	Comments: Comment										
	Verified by Roy.										
3477850	A2-2TC3-02-Door Failed to Close	GS15016	A2-2TC3-02-Door F	CLOS	ECM	5/7/22	3:24:00 PM	5/7/22	3:43:00 PM	00:17	0.00
	Comments: Reset Via control panel tested and shut door. After reset bus stated fault cleared. Rts.										
3477892	A2-2TC3-02-Door failed to close	GS15016	A2-2TC3-02-Door F	CLOS	ECM	5/8/22	7:02:00 AM	5/8/22	7:22:00 AM	00:20	0.00
	Comments: ECALL: Door stayed open, ESTOP, wipe screen, door down manually,ESTOP, reset,tested,RTS										
	inspected line, door was open and line was running with bags waited for bags to clear, stopped line, door stayed open, ESTOPPed, wipe										
3480418	A2-2TC3-02-Door Up Fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	5/15/22	1:55:00 PM	5/15/22	2:15:00 PM	00:20	0.00
	Comments: Stopped running line. Door closed. reset line a couple times. Line started up. Stopped, door closed.										
	Stopped running line. Door closed. reset line a couple times. Line started up. Stopped, door closed. Had airline reset line.										
3485271	A2-2TC3-02-Door Up Fault	GS15016	A2-2TC3-02-Door F	CLOS	ECM	5/22/22	12:04:00 PM	5/22/22	12:24:00 PM	00:19	0.00
	Comments: ECALL: rmeoved bags from P/E, manually door down, reset line, opened,line, reset,RTS										
	inspected door, removed bags from photo-eyes, manually brought door down, reset line, door opened line, ran stopped line, had airline reset,										
3503037	2TC3 door has an overlength which	GS15016	A2-2TC3-02-Door F	CLOS	ECM	6/11/22	12:26:00 PM	6/11/22	12:36:00 PM	00:10	0.00
	Comments: ECALL: conveyor would not start, ESTOP, reset both contractors, conveyor started, no issues,RTS										
	arrived at asset, started asset, door went up, conveyor would not start, closed door, ESTOP, reset both contractors, started asset, door										
3503043	A2-2TC3-02-Door failed to close	GS15016	A2-2TC3-02-Door F	CLOS	ECM	6/11/22	1:11:00 PM	6/11/22	1:15:00 PM	00:04	0.00
	Comments: ECALL: conveyor running, stopped asset, cleared, ESTOP, reset, NPF, RTS										
	Arrived to asset, showed door open, conveyor running, no one stopped asset, I stopped asset, cleared, door closed, ESTOP, reset, started										
3508657	A2-2TC3-03 lacin coming over	GS15016	A2-2TC3-02-Door F	CLOS	ECM	6/21/22	3:17:00 PM	6/21/22	3:27:00 PM	00:10	0.00

Comments: Inspected asset. removed all bags from line. Cleared fault. RTS
Inspected asset. removed all bags from line. Cleared fault. RTS

3508671	A2-2TC3-02-Door Up Fault	GS15016	A2-2TC3-02-Door	CLOS	ECM	6/21/22	4:13:00 PM	6/21/22	4:16:00 PM	00:03	0.00

Comments: inspected asset. Removed all bags from line. Cleared fault. RTS
inspected asset. Removed all bags from line. Cleared fault. RTS

3530694	A2-2TC3-02-Door failed to close	GS15016	A2-2TC3-02-Door	CLOS	ECM	7/16/22	3:54:00 PM	7/16/22	4:10:00 PM	00:32	0.00

Comments: reset door by bringing down so I started line then stop line door came up then ESTOP, RTS
got there door won't close, ronny went tunnel, reset door by bringing down so I started line then stop line door came up then ESTOP, ronny

3531028	A2-2TC3-02-Door Up fault	GS15016	A2-2TC3-02-Door	CLOS	ECM	7/20/22	10:19:00 AM	7/20/22	10:27:00 AM	00:20	0.00

Comments: Arrived at the asset, inspected the fault, E-Stop, reset the line, door closed, RTS
Arrived at the asset, inspected the fault, E-Stop, reset the line, door closed, RTS

3539021	A2-2TC3-02-Door failed to close	GS15016	A2-2TC3-02-Door	CLOS	ECM	7/30/22	4:19:00 PM	7/30/22	4:28:00 PM	00:16	0.00

Comments: sensor not reading, photo-eye blocked, removed obstruction, tested , RTS, helped airlline process
went to asset, inspected, sensor not reading, photo-eye was blocked, I removed the obstruction, tested asset, RTS, helped airline process

3548195	A2-2TC3-02-Door failed to close	GS15016	A2-2TC3-02-Door	CLOS	ECM	8/8/22	9:07:00 AM	8/8/22	9:14:00 AM	00:07	0.00

Comments: inspected asset. found fault had cleared before I got to asset. tested asset, RTS
inspected asset. found fault had cleared before I got to asset. tested asset, RTS

3548199	cancelled	GS15016	A2-2TC3-02-Door	CLOS	ECM	8/8/22	9:33:00 AM	8/8/22	9:33:00 AM	00:00	0.00
3548200	A2-2TC3-02-Door DOWN FAULT	GS15016	A2-2TC3-02-Door	CLOS	ECM	8/8/22	9:35:00 AM	8/8/22	9:44:00 AM	00:09	0.00

Comments: door was open and line not running, E-stop, reset, door closed, tested, stopped, RTS
Inspected line. Door was open and line was not running. E-stopped and reset line. Door closed. Reset line. Door opened, line ran. Stoppe

3572760	A2-2TC3-02-Door fault	GS15016	A2-2TC3-02-Door	CLOS	ECM	9/12/22	12:18:00 PM	9/12/22	12:33:00 PM	00:25	0.00

Comments: went to asset, inspected, cleaned photoeyes and reflectors, reset at operator station, tested, RTS
went to asset, inspected, cleaned photoeyes and reflectors, reset at operator station, tested, RTS

3577479	A2-2TC3-02-Door failed to close	GS15016	A2-2TC3-02-Door	CLOS	ECM	9/18/22	9:23:00 AM	9/18/22	9:44:00 AM	00:21	0.00

Comments: inspected, stopped line, door went down, started line, door went up, checked photoeye/reflectors,RTS
Inspected line, line running, waited for bags to clear, stopped line, door went down, started line up again. Door went up. Stopped and had

3577541	Fire door failed to close - A2-2TC3	GS15016	A2-2TC3-02-Door	CLOS	ECM	9/19/22	7:19:00 AM	9/19/22	7:40:00 AM	00:42	0.00

Comments: cleaned photoeyes and reflectors, inspected door track, manually closed door, reset, tested, RTS
Went to asset, inspected, cleaned photoeyes and reflectors, inspected door track, manually closed door, reset, tested, RTS

3581574	A2-2TC3-02-Door Door Fault /Failed	GS15016	A2-2TC3-02-Door	CLOS	ECM	9/23/22	11:16:00 AM	9/23/22	11:32:00 AM	00:43	0.00

Comments: Ecall : Door fault, Cleared jam condition reset door fault & RTS
we went over to A2-2TC3 for a door fault E-call once we got there we clear the bags from the door check photo eye and reflector reset the

3599601	A2-2TC3-02-Door fault	GS15016	A2-2TC3-02-Door	CLOS	ECM	10/16/22	4:18:00 PM	10/16/22	4:30:00 PM	00:12	0.00

Comments: E-stop, reset station, line ran then stopped, multiple resets, cleaned screen, line ran, RTS
inspected, E-stop, reset control stations, line ran and then stopped, wouldn't start, reset multiple times, cleaned screen, line ran, RTS

3602424	A2-2TC3-02-Door up fault	GS15016	A2-2TC3-02-Door	CLOS	ECM	10/20/22	2:05:00 PM	10/20/22	2:27:00 PM	01:00	0.00

Comments: Door fault, cleared fault, tested, monitored, RTS.

3607669	A2-2TC3-02-Door /Door fault	GS15016	A2-2TC3-02-Door	CLOS	ECM	11/1/22	12:51:00 PM	11/1/22	12:58:00 PM	00:24	0.00

Comments: inspected, asset working properly, tested, RTS

3617223	A2-2TC3-02-Door Failed to Close	GS15016	A2-2TC3-02-Door	CLOS	ECM	11/6/22	3:55:00 AM	11/6/22	4:05:00 AM	00:10	0.00

Comments: ESTOP, reset door, tested line, RT

3617334	A2-2TC3-02-Door UP FAULT	GS15016	A2-2TC3-02-Door	CLOS	ECM	11/6/22	4:08:00 PM	11/6/22	4:16:00 PM	00:22	0.00

Comments: Arrived, inspected, cleared fault, tested, RTS

3619307	A2-2TC3-02-Door Up Fault	GS15016	A2-2TC3-02-Door	CLOS	ECM	11/11/22	3:15:00 PM	11/11/22	3:20:00 PM	00:10	0.00

Comments: Closed & reset the control station, restarted door & test ran, confirmed w/ BHS, RTS.

3619361	A2-2TC3-02-Door Up fault	GS15016	A2-2TC3-02-Door	CLOS	ECM	11/12/22	7:52:00 AM	11/12/22	7:58:00 AM	00:06	0.00

Comments: reset control station, operated door, closed door, confirmed with BHS that door was reset, RTS
reset control station, operated door, closed door, confirmed with BHS that door was reset, RTS

3508661	UAL scale has no power	GS15023	A4-B-4TC3-02-BC-03	CLOS	ECM	6/21/22	3:37:00 PM	6/21/22	4:00:00 PM	00:23	0.00

Comments: When I got there I checked the scale. It was already reset and starting to work. RTS
When I got there I checked the scale. It was already reset and starting to work. RTS

3446738	Bag Claim 23 Jam	GS15000	A4-IB23-G1-BC	CLOS	ECM	4/4/22	11:19:00 PM	4/4/22	11:29:00 PM	00:10	0.00

Comments: ECALL:Inspected asset, reset ESTOPs and reset the asset, called back in service
Inspected asset, reset ESTOPs and reset the asset, called back in service

3385394	A4-IB23-FPC-BC overdog	GS14999	A4-IB23-FPC-BC	CLOS	ECM	1/9/22	1:07:00 PM	1/9/22	1:18:00 PM	00:08	0.00

Comments: ECALL: check panel, no overload showing, e-stop, reset all e-stop, reset BC, call back in service.
Inspect asset, check panel, no overload showing, e-stop, reset all e-stop, reset BC, call back in service.

(not on time, been at other E-call at BC9)

3385401	A4-IB23-FPC-BC Jam Fault	GS14999	A4-IB23-FPC-BC	CLOS	ECM	1/9/22	3:23:00 PM	1/9/22	3:29:00 PM	00:12	0.00

Comments: Comment
Verified by Roy.

3393339	Bag Claim 23 has a jam on the FPC	GS14999	A4-IB23-FPC-BC	CLOS	ECM	1/20/22	12:53:00 PM	1/20/22	1:06:00 PM	00:41	0.00

Comments: Ecall : FPC jam,Went to FPC reset jam tested called back in service

3393733 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 1/25/22 6:06:00 PM 1/25/22 6:18:00 PM 00:14 0.00

Comments: ECALL: FPC e-stop, cleared e-stop on FPC & on control station, door closed, tested, RTS.
Inspected asset, e-stop on FPC, cleared e-stop on FPC, went to the bag room and cleared e-stop on the control station, door closed, teste

3398589 Flat Plate GS14999 A4-IB23-FPC- CLOS ECM 1/30/22 4:26:00 PM 1/30/22 4:35:00 PM 00:09 0.00

Comments: ECALL: FPC jam, removed the bags from the photo eye, reset jam, call back in service.
Inspected asset, multiple bags on carousel, removed the bags from the photo eye, reset jam, call back in service.

3398742 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/1/22 10:19:00 AM 2/1/22 2:22:00 PM 08:42 399.03

Comments: ECALL: Missing wheels, broken plate, replaced, problems solved, RTS, monitored
Inspected carousel, it was missing wheels, had a broken plate, and was making sounds, opened it up and replaced as many broken wheels as

3398835 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/2/22 1:50:00 PM 2/2/22 2:05:00 PM 00:15 0.00

Comments: ECALL: reset FPC & e-stop at switch, tested, RTS.
Went out to public side, reset all the FPC e-stops 1 by 1, the problem was inside the bag room at the MCP, reset the e-stop at switch, one

3408526 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/3/22 1:16:00 PM 2/3/22 1:39:00 PM 00:45 0.00

Comments: Ecall : Multiple jams, Cleaned & tightened loose reflector & RTS
got there check all photo eye & reflector on sections 3,4,5 clean them then went outside public side clean reflector on asset 5 had loose

3408593 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/4/22 11:37:00 AM 2/4/22 11:40:00 AM 00:16 0.00

Comments: Ecall : FPC overload, Reset overload, reset asset & RTS
arrived to IB 23 looked at HMI, HMI displayed motor drive C had a current spike presses reset & opened panel to look for tripped breaker no

3408598 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/4/22 1:28:00 PM 2/4/22 1:38:00 PM 00:10 0.00

Comments: Ecall : Public side jam, Cleared jam condition reset asset & RTS
arrived & assessed reset public side observed bags unit running properly called back in service

3408606 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/4/22 2:28:00 PM 2/4/22 2:36:00 PM 00:12 0.00

Comments: Ecall : Unknown condition, Reset MCP, reset asset & RTS
Arrived and reset normally (no luck) reset MCP and tested several times RTS

3408614 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/4/22 4:58:00 PM 2/4/22 5:06:00 PM 00:22 0.00

Comments: Comment
Verified by Jaime.

3408675 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/5/22 10:48:00 AM 2/5/22 10:52:00 AM 00:04 0.00

Comments: Ecall : Bag jam, Cleared jam condition & RTS
arrived & assessed cleared jam on merge observed bags merging properly called in service

3408680 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/5/22 11:45:00 AM 2/5/22 12:30:00 PM 00:45 0.00

Comments: Ecall : Jam on flatplate, Cleared jam condition reset asset & RTS
when I arrived at flat plate I cleared the jam and reset the fault I then went back to the bag room and checked over sections thru 5 for

3408688 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/5/22 1:31:00 PM 2/5/22 2:07:00 PM 00:36 0.00

Comments: Ecall : Multiple jams, Cleared jam condition reset asset & RTS
when I arrived I reset fault and cleared jams to get unit running called back in service at 1342and supervisor request me to monitor baggage

3408763 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/6/22 5:28:00 PM 2/6/22 5:39:00 PM 00:11 0.00

Comments: Comment
Verified by Roy.

3408766 A4-IB23-FPC-BC- GS14999 A4-IB23-FPC- CLOS ECM 2/6/22 6:13:00 PM 2/6/22 6:20:00 PM 00:25 0.00

Comments: Comment
Verified by Roy.

3408815 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/7/22 11:32:00 AM 2/7/22 12:00:00 PM 00:38 0.00

Comments: ECALL: Inspected asset, clear bag jam at door, reset e-stop, BC startup, call back in service.
Inspected asset, clear bag jam at door, reset e-stop, BC startup, call back in service.

3408822 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/7/22 1:24:00 PM 2/7/22 1:29:00 PM 00:11 0.00

Comments: ECALL: jam on merge, reset the jam & tested the BC, RTS.
Inspected asset, jam was showing on the merge and door was open, no bags were on the line, reset the jam and tested the BC, called back

3408828 Bag claim 23 GS14999 A4-IB23-FPC- CLOS ECM 2/7/22 3:03:00 PM 2/7/22 3:22:00 PM 00:15 0.00

Comments: ECALL: jam, reset all e-stops & reset them, inspect panel, no faults, or issues, RTS.
Inspected the public side, hit all e-stops and reset, then went into bag room, looked at t panel l and there were no faults, started and stopped

3408834 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 2/7/22 4:33:00 PM 2/7/22 4:35:00 PM 00:12 0.00

Comments: Comment
Verified by Roy.

3413580 Bag Claim 23 has GS14999 A4-IB23-FPC- CLOS ECM 2/15/22 9:57:00 AM 2/15/22 10:03:00 AM 00:06 0.00

Comments: ECALL: cleared fault on BC by removing bags, called back in service.

3432696 A4-IB23-FPC-BC GS14999 A4-IB23-FPC- CLOS ECM 3/10/22 1:32:00 PM 3/10/22 1:40:00 PM 00:08 0.00

Comments: Ecall : Jam will not clear, Cleared jam condition and RTS
When I arrived I cleared the jam showing at the door unit started up called back in service no mechanical issues found

3438054	Bag Claim 23 has a motor overload	GS14999	A4-IB23-FPC-BC	CLOS	ECM	3/21/22	7:40:00 AM	3/21/22	7:52:00 AM	00:20	0.00
	Comments: ECALL: overload showing on FPC, door was open and alarming, closed door and reset. RTS overload showing on FPC, door was open and alarming, closed door and reset the FPC on the panel by going to maintenance mode. overload										
3438254	A4-IB23-FPC-BC overload	GS14999	A4-IB23-FPC-BC	CLOS	ECM	3/22/22	6:07:00 PM	3/22/22	6:26:00 PM	00:19	0.00
	Comments: ECALL: inspect, overload on FPC, reset at panel and RTS										
3442916	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM	3/24/22	2:26:00 PM	3/24/22	2:30:00 PM	00:04	0.00
	Comments: ECALL: cleared bags off merge and jam cleared. RTS techs working on FPC already. see 3442921										
3443022	A4-IB23-FPC-BC motor overload	GS14999	A4-IB23-FPC-BC	CLOS	ECM	3/25/22	3:40:00 PM	3/25/22	3:55:00 PM	00:40	0.00
	Comments: CALL-Reset main panel, reset overload, started line, monitor asset, RTS. Got there was overload on merge. Try reset unit did not start, went to main panel, reset overload. Then started line, monitor it while they										
3446590	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/3/22	10:11:00 AM	4/3/22	10:15:00 AM	00:05	0.00
	Comments: ECALL: ESTOP, reset each ESTOP on public & bag room, reset line, bags flowed,RTS inspected bag claim, ESTOPPED and reset each ESTOP on public side, went back into bag room, and reset the line bags flowed, called it in										
3446748	A4-IB23-FPC-BC noise	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/5/22	6:09:00 AM	4/5/22	6:09:00 AM	00:25	0.00
	Comments: ECALL: Plate screw caused noise, checked, placed screw back, tested, RTS asset assessed for reported issue, a plate screw was the cause of noise, it was scraping along inner "cladding", screw was checked, screwed										
3455264	Bag Claim 23 plates have come	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/7/22	11:46:00 AM	4/7/22	1:56:00 PM	07:07	236.56
	Comments: Ecall : Broken link, Replaced broken link and all wheels & RTS arrived at asset and identified broken link began taking plates ad broken link off as new link & wheels were getting picked up parts arrived at										
3455513	A4-IB23-FPC-BC JAM	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/9/22	2:14:00 PM	4/9/22	2:24:00 PM	00:30	0.00
	Comments: Ecall : Jam, Cleared jam condition reset fault & RTS got there was jam outside pubic side remove bags off photo eyes started carousel started carousel started working then went inside stop line										
3398727	A4-IB23-FPC-BC	GS14999	A4-IB23-FPC-BC	CLOS	ECM	2/1/22	7:20:00 AM	2/1/22	7:26:00 AM	00:06	0.00
	Comments: ECALL: line not running, cleared jam on control station by door, reset line, spaced bags apart, RTS inspected line, started up line, there was bags on the line and door was open, but line was not running, cleared jam on the control station by										
3446602	A4-IB23-FPC-BC jam xal cleared	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/3/22	12:16:00 PM	4/3/22	12:16:00 PM	00:00	0.00
	Comments: call canceled before tech dispatched										
3455858	A4-IB23-FPC-BC Overload on FPC	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/13/22	11:50:00 AM	4/13/22	11:58:00 AM	00:15	0.00
	Comments: Ecall : Overload, Reset motor overload and RTS went to the panel reset the overload and started the carousel back in service										
3460815	CANCEL!!!	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/20/22	4:14:00 PM	4/20/22	4:14:00 PM	00:00	0.00
	Comments: call canceled										
3464793	Bag Claim would not start. A4	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/27/22	6:48:00 AM	4/27/22	7:00:00 AM	00:12	0.00
	Comments: ECALL-Check photo-eyes, reset panel, started up, RTS.										
3464816	Bag Claim 23 has an overload on the	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/27/22	10:38:00 AM	4/28/22	10:50:00 AM	00:24	0.00
	Comments: ECALL-reset overload at panel, reset BC, fault cleared, RTS.										
3464818	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/27/22	11:28:00 AM	4/27/22	11:37:00 AM	00:09	0.00
	Comments: ECALL- removed the bag in front of photo-eye, reset jam, started carousel, RTS.										
3464823	A4-IB23-FPC-BC overload on both	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/27/22	11:52:00 AM	4/27/22	12:11:00 PM	00:19	0.00
	Comments: ECALL-Turned the disconnect off, reset overload, turned on disconnect, started door, RTS.										
3464844	A4-IB23-FPC-BC overload on public	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/27/22	1:45:00 PM	4/27/22	2:45:00 PM	01:00	0.00
	Comments: ECALL-Started up unit, troubleshooted, p,eyes, reflectors, speed sensor, motor from panel, RTS. Arrived at asset, one arrived the bag claim door was closed and unit not being used, started up unit, began trouble shooting photo-eyes and										
3469180	A4-IB23-FPC-BC jam condition on	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/28/22	11:16:00 AM	4/28/22	11:45:00 AM	00:58	0.00
	Comments: ECALL-Upon arrival jam was already cleared, cleaned p.eye & reflectors on IB23-05 and FPC side, RTS										
3469290	A4-IB23-FPC-BC Jam Fault	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/29/22	2:33:00 PM	4/29/22	2:40:00 PM	00:07	0.00
	Comments: ECALL- reset asset, tested, RTS.										
3469295	A4-IB23-FPC-BC jam on the public	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/29/22	3:21:00 PM	4/29/22	3:45:00 PM	00:24	0.00
	Comments: ECALL- cleared bags from unit, went through bag room to get to IB23 to test unit. RTS.										
3469340	A4-IB23-FPC-BC photo eye	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/30/22	5:45:00 AM	4/30/22	6:00:00 AM	00:15	0.00
	Comments: ECALL-Checked MCP no alarms or jams, started BC23 door opened, no issues, check p.eyes, Ok, RTS Arrived at unit. Checked MCP no alarms or jams. Started BC23 door opened properly and no issues with any section. Checked all photo-eyes										
3480168	Bag Claim 23 has a jam on the FPC	GS14999	A4-IB23-FPC-BC	CLOS	ECM	5/12/22	3:24:00 PM	5/12/22	3:39:00 PM	00:30	0.00
	Comments: ECALL: airline had removed bags before arrival. cleared jam and RTS										
3480330	A4-IB23-FPC-BC WILL NOT	GS14999	A4-IB23-FPC-BC	CLOS	ECM	5/14/22	3:47:00 PM	5/14/22	3:50:00 PM	00:03	0.00
	Comments: Ecall : Failed to extend, NPF tug driver cleared jam before tech arrive & RTS When I arrived the unit was running I checked panel and it showed a jam I ask tag driver and he stated he had cleared it called back in										
3480718	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM	5/18/22	4:43:00 PM	5/18/22	4:50:00 PM	00:07	0.00
	Comments: jam fpc										

Cleared jam on fpc, putting bags behind photoeye that counts bags. Reset. Carousel working properly. Observed. Rts.

3480726	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM		5/18/22	5:45:00 PM	5/18/22	6:15:00 PM	00:30	0.00

Comments: Ecall : FPC Jam, Cleared jam condition reset asset & RTS

Went to asset public side remove bags came back to asset reset asset tested called back in service

3485563	Bag Claim 23 has a jam on the FPC	GS14999	A4-IB23-FPC-BC	CLOS	ECM		5/25/22	11:43:00 AM	5/25/22	12:00:00 PM	00:17	0.00

Comments: ECALL- Cleared bag jam. ran the system, tested and retested, RTS.

3490111	Bag Claim 23 has a jam on the FPC	GS14999	A4-IB23-FPC-BC	CLOS	ECM		5/28/22	6:05:00 AM	5/28/22	6:11:00 AM	00:12	0.00

Comments: Ecall : Jam, Cleared jam condition reset asset and RTS

cleared fault cleared bags called back in service with tech Irving's assistance called back in service

3501032	A4-IB23-FPC-BC jam condition	GS14999	A4-IB23-FPC-BC	CLOS	ECM		6/8/22	8:11:00 AM	6/8/22	8:23:00 AM	00:14	0.00

Comments: Ecall : Bag jam, Cleared bag from in from of photo eye reset jam & RTS

removed the bags in front of the photo eye reset the jam and started the carousel back in service

3503545	A4-IB23-FPC-BC missing plate	GS14999	A4-IB23-FPC-BC	CLOS	ECM		6/15/22	3:31:00 PM	6/16/22	5:44:00 AM	14:14	2,035.75

Comments: ECALL- install new links & wheels, plates, & speed sensors, adjusted sensors, monitored RTS.

Properly installed new links and wheels, passed to 2nd, shift.

BM-took over from 3rd. shift. Replaced wheels, plates, speed sensors. Adjusted speed sensors for proper pick up height. Monitored for

3531049	A4-IB23-FPC-BC /JAM	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/20/22	2:28:00 PM	7/20/22	2:35:00 PM	00:07	0.00

Comments: Ecall : Jam on flat plate, Cleared bag front of photo eye reset fault & RTS

when I arrived at unit I cleared bags from in front of photo eyes reset the fault and called back in service

3531074	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/20/22	4:55:00 PM	7/20/22	5:03:00 PM	00:20	0.00

Comments: Ecall : Jam, Cleared stuck bag clear jam condition reset asset & RTS

arrived at asset inspected and identified bags stuck got bags unstuck E-stop reset cleared jam back in service

3534073	A4-IB23-FPC-BC E-stop	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/21/22	4:41:00 PM	7/21/22	4:58:00 PM	00:17	0.00

Comments: Ecall : Jam on flat plate, Cleared jam condition reset asset & RTS

arrived at unit and cleared jam reset the fault called back in service

3534139	A4-IB23-FPC-BC belt not moving	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/22/22	2:48:00 PM	7/22/22	3:00:00 PM	00:22	0.00

Comments: Ecall : FPC carousel not moving, Removed proximity switch reset asset & RTS

got there FPC wasn't moving went to main panel show proximity speed switch default so unstable it FPC started running monitor it then call

3534142	A4-IB23-FPC-BC Jam Fault	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/22/22	3:11:00 PM	7/22/22	3:15:00 PM	00:09	3,036.27

Comments: Ecall : FPC default, RTS, Follow up needed for speed sensor

got there FPC was giving problem for third time unable the speed sensor started running monitor it then call back in service wrote a corre

3534159	A4-IB23-FPC-BC-wheel replacemen	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/22/22	5:14:00 PM	7/22/22	5:19:00 PM	00:05	0.00

Comments: Ecall : Unit making noise, Follow up needed for repairs to be done

when call cam I notified BHS that I had already spoke to (Luis) BHS unit needed wheels and a speed proxy I again asked if I could take unit

3534608	A4-IB23-FPC-BC /JAM	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/27/22	1:11:00 PM	7/27/22	1:18:00 PM	00:19	0.00

Comments: Ecall : FPC jam, Reset asset tested and RTS

went to asset reset asset tested called back in service

3503165	A4-IB23-FPC-BC unknown conditio	GS14999	A4-IB23-FPC-BC	CLOS	ECM		6/12/22	6:38:00 PM	6/12/22	6:47:00 PM	00:22	0.00

Comments: ECALL:arrived and checked for asset, inspected area, reset the system, called back in service

arrived and checked for asset, inspected area, reset the system, called back in service

3602602	A4-IB23-FPC-BC Broken Link	GS14999	A4-IB23-FPC-BC	CLOS	ECM		10/22/22	12:50:00 PM	10/22/22	2:23:00 PM	01:40	142.25

Comments: Ecall : Broken link, Replaced broken link, reset asset & RTS

went to asset inspected found broken link went to parts for new links test asset called back in service

3376594	A4-IB23-FPC-BC-jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM		1/1/22	9:25:00 PM	1/1/22	9:35:00 PM	00:10	0.00

Comments: ECALL:unjammed door and reset the system

unjammed door and reset the system

3385295	Cancel airline cleared the jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM		1/9/22	9:16:08 AM	1/9/22	9:16:08 AM	00:00	0.00

Confirmed by Bag 1 Jamie. Airline cleared jam

3390644	A4-IB23-FPC-BC	GS14999	A4-IB23-FPC-BC	CLOS	ECM		1/18/22	10:24:00 PM	1/18/22	11:50:00 PM	02:51	295.00

Comments: ECALL: broken link, removed,new place with new wheels, closed,RTS

Asset assessed for reported issue, broken link was found, removed from asset. new link was placed a long with new wheels. asset was

3393842	A4-IB23-FPC-BC E-Stop	GS14999	A4-IB23-FPC-BC	CLOS	ECM		1/26/22	9:52:00 PM	1/26/22	10:00:00 PM	00:08	0.00

Comments: ECALL: Removed E-stop and reset line. RTS.

3408808	Bag Claim 23 has an overload/estop	GS14999	A4-IB23-FPC-BC	CLOS	ECM		2/7/22	10:17:00 AM	2/7/22	10:49:00 AM	01:26	0.00

Comments: ECALL: overload on asset, reset overload, reset e-stop & BC, RTS.

Inspect asset, check overload, reset, reset on e-stop, make sure no fault, clear panel, reset BC, BC startup, call back in service.

3430743	A4-IB23-FPC-BC United reporting	GS14999	A4-IB23-FPC-BC	CLOS	ECM		3/8/22	10:00:00 AM	3/8/22	10:13:00 AM	00:13	0.00

Comments: Checked MCP & saw IB23A E-stop. Cleared Estop/jam. Reset unit. RTS.

3430797	Bag Claim 23 doo is receiving	GS14999	A4-IB23-FPC-BC	CLOS	ECM		3/8/22	4:33:00 PM	3/8/22	4:38:00 PM	00:05	0.00

Comments: found a over height, fault cleared, will need to schedule with airline when next flight to inspect

When I arrived, nobody was there found a over height, fault cleared, will need to schedule with airline when next flight is to see what problem

3430904	A4-IB23-FPC-BC JAM THEY	GS14999	A4-IB23-FPC-BC	CLOS	ECM		3/9/22	4:05:00 PM	3/9/22	4:21:00 PM	00:25	0.00

Comments: Line running. Monitored & saw airline throwing bags close together. Advised to space out. RTS.

Arrived & loine was running. Monitored & saw airline employee was throwing bags close together. Advised them to throw bags separated with

3446452	A4-IB23-FPC-BC / JAM	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/1/22	12:24:00 PM	4/1/22	12:25:00 PM	00:01	0.00
	Comments: ECALL:airline was able to clear fault before I could dispatch tech to call airline was able to clear fault before I could dispatch tech to call										
3446603	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/3/22	12:25:00 PM	4/3/22	12:38:00 PM	00:15	0.00
	Comments: ECALL: hit ESTOP, reset, moved bags from door,P/E& reflectors, removed debris, reset line,RTS inspected bag claim, hit ESTOP and reset, moved bags from door, went to bag room cleaned photo-eyes and reflectors, removed debris										
3446625	A4-IB23-FPC-BC Jam Fault	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/3/22	5:08:00 PM	4/3/22	5:11:00 PM	00:03	0.00
	Comments: ECALL: jam on public side, won't clear jam, inspect carousal, then called back in service Got there, was a jam on public side, won't clear jam, inspect carousal, then called back in service										
3446723	A4-IB23-FPC-BC- overdue	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/4/22	7:40:00 PM	4/4/22	7:49:00 PM	00:09	0.00
	Comments: ECALL: Arrived at the asset, cleared the fault, and tested the asset, called back in service Arrived at the asset, cleared the fault, and tested the asset, called back in service										
3464668	A4-IB23-FPC-BC CANNOT START	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/25/22	3:21:00 PM	4/25/22	3:33:00 PM	00:14	0.00
	Comments: ECALL:Arrived and inspected the asset, operated it multiple times, RTS Arrived and inspected the asset, operated it multiple times before calling it back into service										
3464787	A4-IB23-FPC-BC unknown condition	GS14999	A4-IB23-FPC-BC	CLOS	ECM	4/27/22	5:43:00 AM	4/27/22	5:56:00 AM	00:13	0.00
	Comments: ECALL:pulled & restarted all ESTOPs, pressed restart on panel to reset asset, RTS Inspected asset, pulled & restarted all ESTOPs, pressed restart on panel to reset asset, asset called back in service										
3478028	Bag Claim 23, one of the plates	GS14999	A4-IB23-FPC-BC	CLOS	ECM	5/9/22	10:35:00 AM	5/9/22	12:03:00 PM	03:20	0.01
	Comments: ECALL:arrived and inspected the asset, discovered broken link, replaced link, monitored, RTS arrived and inspected the asset, discovered broken link, replaced link, monitored, RTS										
3480166	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM	5/12/22	3:04:00 PM	5/12/22	3:20:00 PM	00:16	0.00
	Comments: ECALL: reset jam and tested asset. called back in service.										
3480416	A4-IB23-FPC-BC UNKNOWN	GS14999	A4-IB23-FPC-BC	CLOS	ECM	5/15/22	1:43:00 PM	5/15/22	1:53:00 PM	00:17	0.00
	Comments: ECALL: ESTOP pressed on merge,door fault,cleared ESTOP & jam,closed,RTS inspected asset, ESTOP pressed on the merge because of a jam, causing door fault, and the FPC not to run, cleared the ESTOP and jam,										
3478134	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM	5/9/22	8:19:00 PM	5/9/22	8:37:00 PM	00:39	0.00
	Comments: ECALL: overload,activated ESTOP, reset VFD 30 seconds, reset, cleared,RTS On arrival, I inspected the asset and found the FPC to have overloaded so I activated the ESTOP and reset the VFD for 30 seconds, after										
3480603	A4-IB23-FPC-BC overdue	GS14999	A4-IB23-FPC-BC	CLOS	ECM	5/17/22	5:39:00 PM	5/17/22	5:49:00 PM	00:21	0.00
	Comments: ECALL: overload FPC, reset panel, and overload cleared,called back in service working on previous ECALL ib-32 inspected asset, overload FPC, reset panel, and overload cleared,called back in service										
3485285	A4-IB23-FPC-BC JAM	GS14999	A4-IB23-FPC-BC	CLOS	ECM	5/22/22	4:05:00 PM	5/22/22	4:15:00 PM	00:10	0.00
	Comments: ECALL:arrived, inspected the asset, cleared bags from photo-eyes, reset system, RTS arrived, inspected the asset, cleared bags from photo-eyes and reset the system, called back in service										
3490511	A4-IB23-FPC-BC sidings reporting	GS14999	A4-IB23-FPC-BC	CLOS	ECM	5/31/22	9:25:00 AM	5/31/22	10:23:00 AM	01:05	0.00
	Comments: ECALL: inspected,loose botls, tightened, unable to fix broken wheels, denied by BHS,RTS arrived at asset, montiored while running to identify what was causing the loud noise, found multple loose bolts, tightened them, could not										
3490553	Bag Claim 23 has a jam on the	GS14999	A4-IB23-FPC-BC	CLOS	ECM	5/31/22	3:02:00 PM	5/31/22	3:09:00 PM	00:13	0.00
	Comments: ECALL: inspected, cleared all bags from P/E, reset fault, RTS, monitored Arrived and inspected the asset, cleared all bags from photo-eye and reset the fault , called asset back in service and monitored it to ensure										
3501055	A4-IB23-05-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM	6/8/22	10:03:00 AM	6/8/22	12:05:00 PM	06:51	538.61
	Comments: link was broken, replaced link and wheels then tested conveyor, RTS replaced link and wheels then tested conveyor, called back in services, had to remove carriage and side cover to replace links and wheels										
3501091	A4-IB23-FPC-BC motor overload	GS14999	A4-IB23-FPC-BC	CLOS	ECM	6/8/22	1:20:00 PM	6/8/22	3:45:00 PM	04:49	160.01
	Comments: Ecall : Broken link, Arrived & assessed properly replaced link & wheels given to me RTS										
3502969	A4-IB23-FPC-BC PLATE FALLEN	GS14999	A4-IB23-FPC-BC	CLOS	ECM	6/10/22	6:30:00 PM	6/10/22	8:15:00 PM	03:30	362.95
	Comments: Ecall : Link broken, Replaced broken link, wheels & crescent plates & RTS replaced bad link replace bad wheels and replace bad plates test asset back in service										
3502989	Carousel 23 wont shut off	GS14999	A4-IB23-FPC-BC	CLOS	ECM	6/10/22	10:03:00 PM	6/10/22	10:30:00 PM	00:27	0.00
	Comments: ECALL: inspect photo-eye, no bag in sight, reset MCP panel, tested ok, back in service										
3513732	A4-IB23-FPC-BC / Broken Link	GS14999	A4-IB23-FPC-BC	CLOS	ECM	6/28/22	4:23:00 PM	6/28/22	6:35:00 PM	05:49	135.28
	Comments: ECALL: broken plate, &link, replaced with new, started FPC, RTS arrived at asset, broken plate and broken link on FPC, removed the broken link and plate, place the new link and plate on FPC, after placing										
3517353	A4-IB23-FPC-BC / JAM	GS14999	A4-IB23-FPC-BC	CLOS	ECM	7/5/22	8:53:00 PM	7/5/22	9:13:00 PM	00:20	0.00
	Comments: inspect asset and clear all jams. remove trash from door and reset. RTS inspect asset and clear all jams and clean area. remove trash from under door and tested it. ran asset and called back in service.										
3530697	A4-IB23-FPC-BC- Jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM	7/16/22	4:13:00 PM	7/16/22	4:30:00 PM	00:34	0.00
	Comments: bags stuck carousel, removed bags clear photo-eye, then restart carousel started moving, RTS got there, was bags stuck carousel, removed bags clear photo-eye, then restart carousel started moving, then called back in service										
3530917	A4-IB23-FPC-BC- Broken link	GS14999	A4-IB23-FPC-BC	CLOS	ECM	7/19/22	1:23:00 AM	7/19/22	2:00:00 AM	00:37	0.01
	Comments: broken link,went to parts, replace links, monitored, RTS										

3531020	A4-IB23-FPC-BC will not turn off	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/20/22	8:58:00 AM	7/20/22	9:22:00 AM	00:24	0.00
	Comments: checked control panel, force reset the carousel, waited 5 minutes for timer, RTS											
	Arrived at asset, inspected fault, checked control panel, force reset the carousel, waited 5 minutes for timer, RTS											
3534316	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/24/22	2:25:00 PM	7/24/22	2:33:00 PM	00:20	0.00
	Comments: Arrived and removed bags from photo eyes on the FPC and reset the E-stop. Monitored the asset, RTS											
	Arrived and removed bags from photo eyes on the FPC and reset the E-stop. Monitored the asset, RTS											
3534597	A4-IB23-FPC-BC JAM	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/27/22	11:13:00 AM	7/27/22	11:19:00 AM	00:06	0.00
	Comments: inspected asset and bag jam on FPC. clear jam on control station and RTS											
	arrived to the asset and inspected asset, bag jam on carousel, clear jam then cleared on control. asset started and RTS											
3538800	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/28/22	3:01:00 PM	7/28/22	3:18:00 PM	00:17	0.00
	Comments: bag jam on carousel, moved bag, cleared jam, made sure no more jams, then called back in service											
	inspected asset on customer side, bag jam on carousel, moved bag, cleared jam, made sure no more jams, then called back in service											
3538939	A4-IB23-04-BOOR BOOR	GS14999	A4-IB23-FPC-BC	CLOS	ECM		7/29/22	8:25:00 PM	7/29/22	8:40:00 PM	00:15	0.00
	Comments: cleared bag from photo-eye, restart, back in service											
3550310	A4-IB23-04-BOOR	GS14999	A4-IB23-FPC-BC	CLOS	ECM		8/13/22	5:54:00 PM	8/13/22	6:00:00 PM	00:06	0.00
	Comments: went to asset, reset ESTOP, tested, RTS											
	went to asset, reset ESTOP, tested, RTS											
3550401	A4-IB23-FPC-BC PLATES SEEM	GS14999	A4-IB23-FPC-BC	CLOS	ECM		8/14/22	1:10:00 PM	8/14/22	3:20:00 PM	03:55	135.00
	Comments: bent carriage and middle wheels missing, ESTOPPed the line, removed top plastic plates back on, RTS											
	Arrived at asset, inspected, found a bent carriage and middle wheels missing, ESTOPPed the line, removed top plastic plates back on, called											
3550474	Bag Claim 23 has a door fault	GS14999	A4-IB23-FPC-BC	CLOS	ECM		8/15/22	7:53:00 AM	8/15/22	12:23:00 PM	17:16	1,562.87
	Comments: open bc, replace missing wheels, bad sensor, made adjustments, RTS											
	Inspect asset, open BC at public side, replace missing wheels, and bad sensor, made adjustment to plates and hardware, RTS											
3570492	A4-IB23-FPC-BC overload	GS14999	A4-IB23-FPC-BC	CLOS	ECM		9/6/22	6:58:00 PM	9/6/22	7:04:00 PM	00:06	0.00
	Comments: Arrived, inspected, asset, cleared overload, monitored, RTS											
3577414	A4-IB23-04-BOOR BOOR	GS14999	A4-IB23-FPC-BC	CLOS	ECM		9/17/22	3:41:00 PM	9/17/22	3:47:00 PM	00:09	0.00
	Comments: jam light started to flash, cleared jam , FPC started, cleared ESTOP, door came down, RTS											
	arrived to bagroom side, noticed jam on IB23-05, moved bags off asset, jam light started to flash, cleared jam , FPC started, cleared											
3577430	A4-IB23-04-BOOR sidine	GS14999	A4-IB23-FPC-BC	CLOS	ECM		9/17/22	6:06:00 PM	9/17/22	6:17:00 PM	00:14	0.00
	Comments: ESTOP, employee mess with ESTOP, reset BC and system began to run as it should, cleared all ESTOPs											
	Arrived at asset, noticed on ESTOP on panel (on public side), went out to inspect all ESTOPs then noticed an airport employee messing											
3577435	A4-IB23-FPC-BC in alarm/estopped	GS14999	A4-IB23-FPC-BC	CLOS	ECM		9/17/22	7:38:00 PM	9/17/22	7:41:00 PM	00:07	0.00
	Comments: supervisor on public side clearing any ESTOP, reset inside & got the ok that public side was clear											
	Arrived at asset, supervisor was on public side clearing any ESTOP, I reset inside and got the ok that public side was clear, started up line											
3577518	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM		9/18/22	7:50:00 PM	9/18/22	7:58:00 PM	00:08	0.00
	Comments: Checked E-stops to confirm jam. assured jam was clear, push and reset E-stops, cleared, RTS											
	Checked all E-stops to confirm jam. Walked along belt to assure jam was cleared, pushed and reset E-stops. Cleared, RTS											
3577563	A4-IB23-FPC-BC Possible Overload	GS14999	A4-IB23-FPC-BC	CLOS	ECM		9/19/22	11:00:00 AM	9/19/22	11:21:00 AM	00:21	0.00
	Comments: motor overload, turned on overload switch, reset, started, closed door, called for alarm, tested,RTS											
	Arrived at asset, unknown condition on FPC. Opened up panel and motor had an overload. Turned on overload switch and reset it on panel.											
3577623	Bag Claim 23 has a door fault	GS14999	A4-IB23-FPC-BC	CLOS	ECM		9/20/22	7:54:00 AM	9/20/22	8:12:00 AM	00:36	0.00
	Comments: door won't close, agency turned off panel, waited to reset, started, monitor, stopped, RTS											
	Got there. Door won't close. agency turned off main panel, wait for panel to reset, started line. Door came up, monitor while they threw ba											
3547806	A4-IB23-FPC-BC plate came off rail	GS14999	A4-IB23-FPC-BC	CLOS	ECM		8/4/22	8:44:00 AM	8/4/22	12:00:00 PM	09:27	1,088.75
	Comments: Ecall : Broken link, Replaced broken links & wheels & RTS											
	arrived to asset noticed plates separated inspected & discovered broken link notified BHS removed plates removed carriage received link &											
3555381	A4-IB23-FPC-BC-wheel replacemen	GS14999	A4-IB23-FPC-BC	CLOS	ECM		8/22/22	9:09:00 PM	8/23/22	2:16:00 AM	10:07	0.25
	Comments: so inspected the flat plate carousel and found broken wheels, replaced broken wheels broken plates											
	so inspected the flat plate carousel and found broken wheels, replaced broken wheels broken plates											
3577524	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM		9/18/22	8:28:00 PM	9/18/22	8:31:00 PM	00:03	0.00
	Comments: Arrived at asset, inspected asset, cleared jam, reset, tested, RTS											
	Arrived at asset, inspected asset, cleared jam, reset, tested, RTS											
3585922	A4-IB23-FPC-BC UNKNOWN	GS14999	A4-IB23-FPC-BC	CLOS	ECM		9/30/22	3:34:00 PM	9/30/22	4:04:00 PM	01:00	0.00
	Comments: Ecall : Non condition, Asset needed to be started up, start asset & RTS											
	just had to start the line at the bag room side and then monitor while bags were put on the line till all bags were out on public side then stop											
3586154	A4-IB23-FPC-BC Jam	GS14999	A4-IB23-FPC-BC	CLOS	ECM		10/2/22	6:35:00 PM	10/2/22	6:50:00 PM	00:15	0.00
	Comments: Went to asset, inspected, found jam, cleared jam, tested, RTS, monitored											
	Went to asset, inspected, found jam, cleared jam, tested, RTS, monitored											
3595048	Bag Claim 23 has a jam which will	GS14999	A4-IB23-FPC-BC	CLOS	ECM		10/12/22	11:39:00 AM	10/12/22	11:50:00 AM	00:11	0.00
	Comments: Cleared bags, reset fault coming from speed sensor on FPC, set sensor to maint. belt started RTS.											
3599434	Jam on flat Plate	GS14999	A4-IB23-FPC-BC	CLOS	ECM		10/14/22	2:09:00 PM	10/14/22	2:34:00 PM	00:30	0.00
	Comments: Clear e-stops, started line, ran for a while, twice line start/stop, disconnect sensor line ran											
	Had to clear all e-stop on Flat Plate, then started the line up, and it ran for a while. Then it stop and I did it again and it stop again. I went											
3599499	A4-IB23-FPC-BC Unusual Nois	GS14999	A4-IB23-FPC-BC	CLOS	ECM		10/15/22	10:35:00 AM	10/15/22	10:49:00 AM	00:46	0.00

Comments: went to asset, inspect found hardware loose, tightening hardware, tested, RTS
went to asset, inspect found hardware loose, tightening hardware, tested, RTS

3599520	A4-IB23-FPC-BC jam condition	GS14999	A4-IB23-FPC-BC	CLOS E	ECM		10/15/22	1:20:00 PM	10/15/22	1:23:00 PM	00:03	0.00

Comments: FPC back wall was 3/4 full of bags, I moved bags away from photo-ey, ESTOP, reset, started, RTS
Arrived at asset, noticed FPC back wall was 3/4 full of bags, I moved bags away from photo-ey, ESTOP, reset, started, RTS

3599614	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS E	ECM		10/16/22	7:05:00 PM	10/16/22	7:10:00 PM	00:05	0.00

Comments: cleared bags from photo-eye and cleared jam, restarted and ran system, back in service
arrived at asset, assessed situation, cleared bags from photo-eye and cleared jam, restarted and ran system, back in service

3602682	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS E	ECM		10/23/22	12:04:00 PM	10/23/22	12:18:00 PM	00:26	0.00

Comments: found issue to be a pressed ESTOP on public side, reset, tested, RTS
Went to asset, inspected, found issue to be a pressed ESTOP on public side, reset, tested, RTS

3607491	A4-IB23-FPC-BC jam	GS14999	A4-IB23-FPC-BC	CLOS E	ECM		10/30/22	3:00:00 PM	10/30/22	3:05:00 PM	00:10	0.00

Comments: multiple jams on FPC, bags flagging photoeye, removed bags, started, monitored, RTS
multiple jams on FPC, bags flagging photoeye, removed bags, started, monitored, RTS

3624465	A4-IB23-FPC-BC unknown conditio	GS14999	A4-IB23-FPC-BC	CLOS E	ECM		11/20/22	8:44:00 AM	11/20/22	8:50:00 AM	00:06	0.00

Comments: cleared jam, inspected, tested, RTS
cleared jam, inspected, tested, RTS

3438191	A4-IB23-01-BC jam	GS15001	A4-IB23-01-BC	CLOS E	ECM		3/22/22	8:20:00 AM	3/22/22	8:26:00 AM	00:16	0.00

Comments: ECALL: inspect and clean photo eye, removed debris from door and tested asset. RTS

3469220	Bag Claim 23 will not start up	GS15001	A4-IB23-01-BC	CLOS E	ECM		4/28/22	5:14:00 PM	4/28/22	5:35:00 PM	00:42	0.00

Comments: ECALL-Removed bags, e-stop, reset panel, cleared overload, tested asset, RTS.
Arrived at asset, inspected and identified FCP overload, removed bags from asset, e-stop reset panel, cleared overload, tested asset RTS.

3442913	Bag Claim 23 is merging bags into	GS15001	A4-IB23-01-BC	CLOS E	ECM		3/24/22	2:13:00 PM	3/24/22	2:25:00 PM	00:12	0.00

Comments: ECALL: cleared bags off merge. jam showing, reset fault

3446696	Bag Claim 23 has an estop which wi	GS15001	A4-IB23-01-BC	CLOS E	ECM		4/4/22	1:33:00 PM	4/4/22	1:50:00 PM	00:17	0.00

Comments: ECALL:inspected asset, and operator error on clearing the ESTOP, ESTOP cleared, tested, RTS
inspected asset, and operator error on clearing the ESTOP, ESTOP cleared, tested, called back in service

3577744	Bag Claim 23 has a jam at the door	GS15001	A4-IB23-01-BC	CLOS E	ECM		9/21/22	11:16:00 AM	9/21/22	3:48:00 PM	14:12	756.00

Comments: link broken, removed bags, got stored link, got wheels. replaced broken wheels and link, tested, RTS
Inspected, diagnosed, link was broken, removed bags, got stored link, got wheels. replaced broken wheels and link, tested, RTS

3577424	A4-IB23-02-BC unknown conditio	GS15002	A4-IB23-02-BC	CLOS E	ECM		9/17/22	4:15:00 PM	9/17/22	4:25:00 PM	00:35	0.00

Comments: bag jam, cleared bags, tested asset, called back in service, stayed to monitored asset
was called to bag claim 22, airline directed me to the correct asset found bag jam, cleared bags, tested asset, called back in service, stayed

3408519	Bag Claim 23 multiple jams	GS15003	A4-IB23-03-BC	CLOS E	ECM		2/3/22	10:17:00 AM	2/3/22	10:31:00 AM	01:00	0.00

Comments: Ecall : Making a noise,Could not fix issue due to BHS denying shut down of unit, RTS
when I got there no body was there so start the line up and found where the noise was coming from and monitor it to find exactly where the

3408522	A4-IB23-03-BC making loud nois	GS15003	A4-IB23-03-BC	CLOS E	ECM		2/3/22	11:35:00 AM	2/3/22	12:41:00 PM	02:50	0.00

Comments: Ecall : Asset making noise, Adjusted roller, track belt & RTS
got there asset making noise so inspect asset and what was causing noise, belt was rubbing on edge of power turn loosen bearing to adjust

3469624	Bag Claim 23 has a jam which will	GS15004	A4-IB23-04-BC	CLOS E	ECM		5/3/22	11:20:00 AM	5/3/22	11:25:00 AM	00:05	0.00

Comments: ECALL:found a plastic plate on the photo-eye, removed trash and fault cleared. RTS

3393607	FD is in alarm; A4 IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS E	ECM		1/24/22	6:59:00 AM	1/24/22	7:13:00 AM	00:36	0.00

Comments: ECALL: door fault, reset e-stop at public side, cleared fault, RTS.
Inspect asset, check door, reset e-stop, had to reset e-stop at public side, door closed, clear fault, call back in service.

3398533	A4-IB23-04-DOOR door fault	GS15005	A4-IB23-04-DOOR	CLOS E	ECM		1/29/22	9:33:00 PM	1/29/22	9:40:00 PM	00:11	0.00

Comments: ECALL: door fault, verified fault, cleared fault, reset asset, called back in service.
Verified asset, verified fault, cleared fault, reset asset, called back in service.

3398550	A4-IB23-04-DOOR DOOR	GS15005	A4-IB23-04-DOOR	CLOS E	ECM		1/30/22	6:45:00 AM	1/30/22	6:56:00 AM	00:20	0.00

Comments: ECALL: door fault, inspect door for blockage, reset systems, monitored, then RTS.
Arrived and inspected asset's sensor's and checked for any blockage at the door, reset systems and ran to monitor the asset to ensure it

3398566	A4-IB23-04-DOOR DOOR	GS15005	A4-IB23-04-DOOR	CLOS E	ECM		1/30/22	10:12:00 AM	1/30/22	10:24:00 AM	00:06	0.00

Comments: ECALL: jam fault, cleared jam, door came down, reset line & door open/close, cleared alarm, RTS.
Inspected line, door was open and line was not running, on the control station by SD there was a jam fault, cleared jam and door came down,

3398571	A4-IB23-04-DOOR ALARM	GS15005	A4-IB23-04-DOOR	CLOS E	ECM		1/30/22	11:23:00 AM	1/30/22	11:32:00 AM	00:17	0.00

Comments: ECALL: door fault, inspected door to make sure it was working, ran asset, no issue found, RTS.
Arrived and inspected asset to make sure the photo eyes were working properly, inspected door to make sure it wasn't being obstructed, ran

3398824	A4-IB23-04-DOOR DOOR	GS15005	A4-IB23-04-DOOR	CLOS E	ECM		2/2/22	10:20:00 AM	2/2/22	10:28:00 AM	00:10	0.00

Comments: ECALL: door fault, reset systems & cleared the jam, tested the asset, working properly, RTS.
Arrived and inspected the asset, reset systems and cleared jam, ran the asset to ensure it was working properly, called back into service.

3408700	A4-IB23-04-DOOR Door	GS15005	A4-IB23-04-DOOR	CLOS E	ECM		2/5/22	4:53:00 PM	2/5/22	5:10:00 PM	00:17	0.00

Comments: Ecall : Door fault, Cleared trash from under door reset fault & RTS
when I arrived I checked door found some trash under door keeping it from going down removed trash and cleared fault tested and called

3413516	A4-IB23-04-DOOR DOOR	GS15005	A4-IB23-04-DOOR	CLOS E	ECM		2/14/22	1:49:00 PM	2/14/22	1:58:00 PM	00:09	0.00

Comments: ECALL: door fault, inspected & found nothing wrong with asset, reset it, monitored, RTS.

Arrived and inspected the asset and found nothing visibly wrong, reset the asset and operated it while monitoring to ensure it was working,

3432977 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 3/13/22 1:20:00 AM 3/13/22 1:43:00 AM 00:15 0.00

Comments: ECALL:door failed to close, reset jam, restarted system, called back in service

door failed to close, reset jam, restarted system, called back in service, with tech mark's assitance

3437807 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 3/18/22 1:22:00 PM 3/18/22 1:27:00 PM 00:05 0.00

Comments: Ecall : Door fault, Cleared E-stops, cleared jam condition & RTS

arrived to asset SD alarm going off asset E-stopped looked on MCP display showed IB23-04O/L & E-stop on public and bag room JSM John

3438139 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 3/21/22 5:42:00 PM 3/21/22 5:51:00 PM 00:09 0.00

Comments: ECALL: found jam, public side causing door fault, cleared and reset RTS

3438152 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 3/21/22 7:04:00 PM 3/21/22 7:10:00 PM 00:15 0.00

Comments: Comment

Verified by Jaime.

3446459 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 4/1/22 1:41:00 PM 4/1/22 1:44:00 PM 00:03 0.00

Comments: Ecall : Door fault, Airline cleared fault before tech arrived & RTS

airline cleared fault before I could arrived checked over unit and called back in service

3393620 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 1/24/22 10:11:00 AM 1/24/22 10:17:00 AM 00:09 0.00

Comments: ECALL: jam on merge, cleared jam, door open/ close all the way, tested BC, RTS.

Inspected asset, jam on merge, door open, cleared jam on merge, door closed all the way, tested BC, called back in service.

3398497 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 1/29/22 3:48:00 PM 1/29/22 3:55:00 PM 00:07 0.00

Comments: Ecall : Door fault, When i got there the door was down so I called back in service

3398503 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 1/29/22 4:11:00 PM 1/29/22 4:17:00 PM 00:06 0.00

Comments: Ecall : Door alarm, Reset jam condition, operator error & RTS

arrived & assessed reset jam operator error waited for alarm to door called back in service

3416697 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 2/23/22 2:22:00 PM 2/23/22 2:38:00 PM 00:16 0.00

Comments: Ecall : Door open, IB23-04 FD is to remain open & RTS

arrived to asset IB23-04 FD was open and IB23-05 SD was closed started & stopped asset called BHS to see if fault cleared BHS stated

3421006 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 2/26/22 11:35:00 AM 2/26/22 11:42:00 AM 00:09 0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS

Went to asset found door open halfway close door tested called back in service

3432698 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 3/10/22 1:50:00 PM 3/10/22 2:01:00 PM 00:20 0.00

Comments: Ecall : Door fault, Went to asset found FPC e-stop reset tested called back in service

3460493 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 4/17/22 2:04:00 PM 4/17/22 2:13:00 PM 00:09 0.00

Comments: ECALL-removed bags, reset panel, cleared jam, reset other control stations, line started, RTS.

Inspected line. Bags were on line and line was not moving, door was open, removed bags from photo-eyes, check for 3 lights cleaned eyes.

3469232 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 4/28/22 6:54:00 PM 4/28/22 7:05:00 PM 00:11 0.00

Comments: ECALL-reset fault, removed bags, restarted system, RTS.

3469256 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 4/29/22 6:52:00 AM 4/29/22 7:40:00 AM 00:48 0.00

Comments: ECALL-No door fault, amped motor from panel, reading good, reset panel , observed next flight, RTS.

BHS reported door fault, No fault, Motor C began showing failure. Amped motor from panel. Reading consistent w/ good motor. reset panel,

Contacted BHS, will observed next fight, at 09.50

3469287 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 4/29/22 1:45:00 PM 4/29/22 1:51:00 PM 00:06 0.00

Comments: ECALL- IB23-5 had a jam, cleared e-stop, & jam light, system started, monitored, RTS.

Arrive at asset, IB23-05 has a jam, System has an e-stop that was not cleared. Cleared e-stop and jam light started flashing, cleared jam

3469299 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 4/29/22 3:49:00 PM 4/29/22 3:58:00 PM 00:09 0.00

Comments: Cleared e-stop & jam, asset started, Personnel stopped asset, alarm stopped, P. started asset, RTS.

Arrived to asset. Notices SD alarm activated, jam on IB23-05 and e-stop activated. Cleared e-stop, then jam. Asset started, Baggage

3469459 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 5/1/22 10:56:00 AM 5/1/22 1:27:00 PM 04:35 0.00

Comments: ECALL-belt moving faster than normal, adjusted speed sensor, monitored, RTS.

Arrived and inspected the asset and discover that the belt was moving at a faster than normal speed. After adjusting the speed sensor we

3485007 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 5/19/22 9:38:00 PM 5/19/22 10:00:00 PM 00:22 0.00

Comments: ECALL-Removed bags, reset fault, reset and tested system, RTS.

3485016 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 5/20/22 12:48:00 AM 5/20/22 12:55:00 AM 00:07 0.00

Comments: ECALL- reset fault RTS.

3485226 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 5/22/22 4:15:00 AM 5/22/22 4:23:00 AM 00:08 0.00

Comments: ECALL: reset door fault test and put back in service

3485486 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 5/24/22 5:42:00 PM 5/24/22 6:00:00 PM 00:18 0.00

Comments: ECALL-Airline cleared the bags and the fault was cleared, line started running. RTS.

3485565 A4-IB23-03-BC GS15005 A4-IB23-04- CLOS ECM 5/25/22 12:45:00 PM 5/25/22 1:00:00 PM 00:15 0.00

Comments: Adjusted p. eye, door came down, started line door a went up, then stop door came down. RTS.

Door fault had photo-eye not line up, adjusted photo-eye, door came down then started line door a went up then stop door came down. RTS.

3490047 A4-IB23-04- GS15005 A4-IB23-04- CLOS ECM 5/27/22 12:06:00 PM 5/27/22 12:19:00 PM 00:13 0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS

when I arrived I found door racked side ways I manually lifted door to get it straight I then manually lowered door to clear fault I tested door

3490072	A4-IB23-04-DOOR - Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	5/27/22	3:05:00 PM	5/27/22	4:45:00 PM	01:40	0.00

Comments: Ecall : Door has problem will not lower, Adjusted door reset fault & RTS
the door was closed on bag had been removed by the time we arrived door is crooked in frame, jammed on itself raised the end and door fell

3490151	A4-IB23-04-DOOR - DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	5/28/22	1:13:00 PM	5/28/22	1:51:00 PM	01:30	0.00

Comments: Ecall : Door fault, Fixed door, reset fault & RTS
when I arrived I found door racked sideways upon further inspection I found that the door had wrapped up in it's self I called both Anthony

3490661	A4-IB23-04-DOOR jam	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/1/22	10:40:00 AM	6/1/22	10:51:00 AM	00:36	0.00

Comments: Ecall : Door jam, Cleared E-stop reset door fault & RTS
arrived at asset looked for the problem checked the belts and door took off E-stop tested it then again called back in

3490673	Bag Claim 23 has a door fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/1/22	12:45:00 PM	6/1/22	12:55:00 PM	00:15	0.00

Comments: Ecall : Door fault, Adjusted photo eye reset door fault & RTS
got there was door fault notice photo eye was off line adjust photo eye then open & close door monitor it then call back in services

3500428	A4-IB23-04-DOOR - Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/3/22	7:36:00 AM	6/3/22	7:49:00 AM	00:24	0.00

Comments: Ecall : Door fault, Clean photo eyes & reflector removed debris from under door & RTS
arrived at asset inspected and wiped clean photo eyes and reflectors cleaned up debris under door manually closed door tested door back in

3500465	Bag Claim 23 has a door fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/3/22	11:18:00 AM	6/3/22	11:43:00 AM	00:25	0.00

Comments: Ecall : Door fault, Found no faults watched full load of bags go through door working ok

3500579	A4-IB23-04-DOOR jam	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/4/22	1:25:00 PM	6/4/22	1:39:00 PM	00:19	0.00

Comments: Ecall : Door fault / jam, Cleared e-stops, cleared jam condition reset asset & RTS
arrived to asset noticed several E-stops not reset & jam E-stop & reset all bag room then FPC E-stops cleared jam on IB23-05, IB23 FPC

3503243	Door fault; A4-IB23-04 DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/13/22	11:25:00 AM	6/13/22	11:30:00 AM	00:05	0.00

Comments: Ecall : Door fault, Cleared jam condition reset door fault & RTS
inspected asset found jam at door cleared all bags to clear fault called back in service

3503261	A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/13/22	1:09:00 PM	6/13/22	1:22:00 PM	00:29	0.00

Comments: Ecall : Door was not opening, Closed door reset fault & RTS
inspected asset checked to see if the photo eyes were operating used contactor to open/ close door used the control station reset the control

3503273	A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/13/22	2:05:00 PM	6/13/22	2:10:00 PM	00:05	0.00

Comments: Ecall : Door fault, Cleared door fault reset asset & RTS
arrived at asset cleared door fault test and retested called back in to service

3513187	A4-IB23-04-DOOR fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/23/22	6:31:00 AM	6/23/22	6:35:00 AM	00:06	0.00

Comments: ECALL-went to asset closed door manually, reset asset CBIS.
went to asset closed door manually, reset asset CBIS.

3513571	A4-IB23-04-DOOR won't open	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/27/22	11:02:00 AM	6/27/22	11:10:00 AM	00:13	0.00

Comments: Ecall : Door fault, Cleared E-stop reset asset and RTS
inspect asset reset all e-stop line start up door fault clear call back in service

3516980	A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/2/22	5:07:00 PM	7/2/22	5:23:00 PM	00:16	0.00

Comments: Ecall : Door won't close, Door fully operational upon arrival NPF & RTS
door was fine the roll up had an over height alert that wasn't cleared

3531059	A4-IB23-04-DOOR jam	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/20/22	3:40:00 PM	7/20/22	3:45:00 PM	00:05	0.00

Comments: Ecall : Jam, Went to asset reset jam tested called back in service

3538868	A4-IB23-04-DOOR - Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/29/22	8:26:00 AM	7/29/22	8:39:00 AM	00:19	0.00

Comments: Ecall : Door fault, Corrected door caught on frame reset asset & RTS
arrived to asset and inspected door observed and corrected door caught on frame of fire door started belt back up and observed door open

3548056	A4-IB23-04-DOOR - Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	8/6/22	3:17:00 PM	8/6/22	3:26:00 PM	00:13	0.00

Comments: Ecall : Door fault, Cleared E-stop reset asset & RTS
arrived to asset looked at MCP, MCP displayed E-stop cycled E-stop in bag room went to FPC cycled E-stop FPC started went to bag roo

3548384	FD failed to close; A4-IB23-04	GS15005	A4-IB23-04-DOOR	CLOS	ECM	8/10/22	7:30:00 AM	8/10/22	7:37:00 AM	00:10	0.00

Comments: Ecall : Door fault, Reset jam condition clear fault & RTS
got there was yellow light on merge so reset yellow light then started line door came up monitor it then call back in service

3490040	A4-IB23-04-DOOR - Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	5/27/22	10:59:00 AM	5/27/22	11:10:00 AM	00:42	0.00

Comments: Ecall : Door fault, Cleaned debris from under door reset fault & RTS
arrived at asset inspected photo eyes and reflectors cleaned up debris under door manually closed door tested unit back in service

3555788	A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	8/27/22	7:56:00 AM	8/27/22	8:05:00 AM	00:14	0.00

Comments: Ecall : Jam in bag room, Cleared jam condition reset asset & RTS
went to asset inspect cleared jam call back tested in service monitored was running properly

3556179	A4-IB23-04-DOOR /Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	8/31/22	5:11:00 PM	8/31/22	5:26:00 PM	00:25	0.00

Comments: Ecall : Door fault, Cleared jam condition reset asset & RTS
went to asset inspected found jam cleared jam tested called back in service stay to monitor asset

3572489	Bag Claim 23 has a door fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	9/9/22	1:56:00 PM	9/9/22	2:00:00 PM	00:18	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS
Robert went to FPC cleared E-stop I went to bag room cleared jam on IB23-04 door closed alarm stopped called back in service monitore

3376601	A4-IB23-04-DOOR door alarm	GS15005	A4-IB23-04-DOOR	CLOS	ECM	1/1/22	11:20:00 PM	1/1/22	11:27:00 PM	00:07	0.00

Comments: ECALL:inspected asset, verified faults, reset systems, re-inspected asset, called back into service
inspected asset, verified faults, reset systems, re-inspected asset, called back into service

3376767	A4-IB23-04-DOOR - Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	1/3/22	6:43:00 PM	1/3/22	6:49:00 PM	00:12	0.00
	Comments: Comment Verified by Jaime.										
3393737	A4-IB23-04-DOOR /Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	1/25/22	6:57:00 PM	1/25/22	7:15:00 PM	00:33	0.00
	Comments: ECALL: Arrived @ asset, inspected, cleared fault, run system. RTS. Monitored. Arrived at asset & inspected. Cleared door fault & ran system. Called back in and stayed to monitor to ensure no further issue.										
3398516	A4-IB23-04-DOOR - Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	1/29/22	5:47:00 PM	1/29/22	5:55:00 PM	00:08	0.00
	Comments: Comment Verified by Jaime.										
3398576	A4-IB23-FPC-BC - Jam Fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	1/30/22	1:35:00 PM	1/30/22	1:44:00 PM	00:09	0.00
	Comments: Comment Verified by Roy.										
3398768	Bag Claim 23 has a motor overload	GS15005	A4-IB23-04-DOOR	CLOS	ECM	2/1/22	3:54:00 PM	2/1/22	3:59:00 PM	00:16	0.00
	Comments: ECALL: Door fault. Closed door manually. Reset fault & started line. RTS.										
3408711	A4-IB23-05-BC - Jam Fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	2/5/22	9:07:00 PM	2/5/22	9:24:00 PM	00:17	0.00
	Comments: Comment Verified by Marc.										
3408714	Flat Plate Conveyor Jam	GS15005	A4-IB23-04-DOOR	CLOS	ECM	2/5/22	9:48:00 PM	2/5/22	10:15:00 PM	00:27	0.00
	Comments: ECALL: due to 2nd call, troubleshot, speed sensors checked as well as other problem causes, no issue Asset assessed for reported fault, due to second call on this fault, asset was troubleshot, speed sensors were checked as well as other										
3408794	A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	2/7/22	10:15:00 AM	2/7/22	10:30:00 AM	00:15	0.00
	Comments: Claim not being used at time of call. Waited until 1st flight. Sensor is bad. Waiting on part. RTS Bag claim wasn't being used @ time of call. Contacted BHS at 7am - 1st flight is not until 1015 AM. Returned at thta time to inspect. Sens										
3416640	A5-IB25-05-DOOR /Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	2/22/22	9:06:00 PM	2/22/22	9:10:00 PM	00:04	0.00
	Comments: ECALL:asset assessed, reset, tested, asset returned to service asset assessed, reset, tested, asset returned to service										
3438130	A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	3/21/22	4:22:00 PM	3/21/22	5:00:00 PM	00:38	0.00
	Comments: ECALL: e-stop bag room side faulted door, reset e-stop and door. RTS										
3438146	A4-IB23-04-DOOR fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	3/21/22	6:14:00 PM	3/21/22	6:30:00 PM	00:16	0.00
	Comments: ECALL: inspected asset, cleared jam and hard reset. tested and RTS										
3438226	A4-IB23-04-DOOR jam	GS15005	A4-IB23-04-DOOR	CLOS	ECM	3/22/22	12:18:00 PM	3/22/22	1:18:00 PM	01:00	0.00
	Comments: ECALL: overloads and speed sensor faults causing door to fault on. reset at panel, RTS will need F/U panel showed motor overload on public side causing door fault. disable and enable motors. speed sensor fault as well. disable via panel and										
3438239	Bag Claim 23 keeps jamming	GS15005	A4-IB23-04-DOOR	CLOS	ECM	3/22/22	3:19:00 PM	3/22/22	3:39:00 PM	00:20	0.00
	Comments: ECALL: cleaned trash from door and cleared fault. RTS										
3446609	A4-IB23-04-DOOR door fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	4/3/22	2:32:00 PM	4/3/22	2:40:00 PM	00:08	0.00
	Comments: ECALL: line not moving,removed bags from P/E,ESTOP, reset panel,cleared,RTS inspected line door was open and line was not moving, removed bags from photo-eyes, made sure photo-eyes had three lights, ESTOP and										
3446626	A4-IB23-04-DOOR - Will Not Start	GS15005	A4-IB23-04-DOOR	CLOS	ECM	4/3/22	5:14:00 PM	4/3/22	5:20:00 PM	00:06	0.00
	Comments: ECALL:Arrived and inspected the asset, reset the system, monitored, called back into service Arrived and inspected the asset, reset the system, monitored, called back into service										
3460393	A4-IB23-04-DOOR - Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	4/16/22	3:43:00 PM	4/16/22	3:53:00 PM	00:10	0.00
	Comments: ECALL:When I arrived, I manually lowered door to clear fault, I then tested and returned to service When I arrived, I manually lowered door to clear fault, I then tested and returned to service										
3464721	A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	4/26/22	7:41:00 AM	4/26/22	8:00:00 AM	00:38	0.00
	Comments: ECALL:jam on merge, cleared jam on the merge and checked the photo-eye, tested, working fine,RTS inspected asset, jam on merge, cleared jam on the merge and checked the photo-eye, tested the IB23- and it was working properly, called										
3469568	A4-IB23-04-DOOR door fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	5/2/22	6:12:00 PM	5/2/22	6:17:00 PM	00:08	0.00
	Comments: ECALL:arrived and inspected the asset, cleared the bag jam & the ESTOP, called back in service arrived and inspected the asset, cleared the bag jam & the ESTOP, called back in service										
3469680	A4-IB23-04-DOOR fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	5/4/22	1:26:00 AM	5/4/22	1:29:00 AM	00:03	0.00
	Comments: ECALL: reset fault on merge, back in service										
3478123	A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	5/9/22	6:50:00 PM	5/9/22	6:53:00 PM	00:05	0.00
	Comments: ECALL:went to asset, cleared fault on door, reset, back in service went to asset, cleared fault on door, reset, back in service										
3480436	A4-IB23-04-DOOR - door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	5/15/22	6:56:00 PM	5/15/22	7:30:00 PM	01:08	0.00
	Comments: ECALL: inspected, bag jam, ESTOP on public side,door lowered,tested, RTS On arrival, I inspected the asset to find a bag jam had occurred, and airline employees had hit on ESTOP on the public side so I went to the										
3485272	A4-IB23-04-DOOR - Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	5/22/22	12:18:00 PM	5/22/22	12:40:00 PM	00:23	0.00
	Comments: airline reported the IB23 would not start Arrived at the asset, airline reported the IB23 would not start. Put my badge on the keypad and pressed the green button. The door opened										
3485318	Door fault; A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	5/23/22	7:20:00 AM	5/23/22	7:41:00 AM	00:29	0.00
	Comments: ECALL: door open, line not running, ESTOP, reset panel & control stations, RTS inspected line, door was open and line was not running checked Photo-eyes, ESTOPPED and reset panel and control stations, called in										

3500490	A4-IB23-04-DOOR DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/3/22	2:29:00 PM	6/3/22	2:37:00 PM	00:08	0.00
	Comments: Ecall : Door fault, Cleared jam condition reset asset & RTS arrived to asset door alarm going off jam light illuminated on MCP & flashing at asset 05 pressed jam & reset IB25-01-05, station operation											
3500777	A4-IB23-FPC-BC Jam	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/5/22	2:59:00 PM	6/5/22	3:03:00 PM	00:04	0.00
	Comments: ECALL: arrived, door was down and unit running, checked over unit, no mechanical issues,RTS when I arrived, door was down and unit running, I checked over unit and found no mechanical issues, called in											
3500875	Bag Claim 23 has a door fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/6/22	3:07:00 PM	6/6/22	3:11:00 PM	00:23	0.00
	Comments: ECALL: diagnosed problem, cleared door jam, tested and retested, called back into service arrived at asset, diagnosed problem, cleared door jam, tested and retested, called back into service											
3500995	A4-IB23-05-BC Jam	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/7/22	5:42:00 PM	6/7/22	5:46:00 PM	00:08	0.00
	Comments: ECALL: Arrived at asset, moved bags, took off ESTOP, tested door, tested again, RTS Arrived at asset, moved bags, took off ESTOP, tested door, tested again, RTS											
3503046	A4-IB23-04-DOOR Jam	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/11/22	1:38:00 PM	6/11/22	1:44:00 PM	00:06	0.00
	Comments: ECALL: Airline had ESTOPPed carousel causing door to go in alarm, reset, work properly, RTS Airline had ESTOPPed carousel causing door to go in alarm, reset, work properly, RTS											
3503070	A4-IB23-04-DOOR DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/11/22	7:54:00 PM	6/11/22	7:57:00 PM	00:03	0.00
	Comments: ECALL: reset door, clear fault, tested door, back in service											
3503129	A4-IB23-04-DOOR Jam	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/12/22	11:46:00 AM	6/12/22	11:55:00 AM	00:09	0.00
	Comments: ECALL: jam at door, cleared all bags to clear fault, called back in service inspected asset, found jam at door, cleared all bags to clear fault, called back in service											
3513769	A4-IB23-04-DOOR fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	6/28/22	11:46:00 PM	6/29/22	12:00:00 AM	00:14	0.00
	Comments: cleared bags from merge, reset, back in service cleared bags from merge, reset, back in service											
3517233	A4-IB23-04-DOOR Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/4/22	8:03:00 PM	7/4/22	8:13:00 PM	00:17	0.00
	Comments: Inspected, cleared all kind of jams, restarted, tested, RTS											
3530677	A4-IB23-04-DOOR Jam	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/16/22	11:14:00 AM	7/16/22	11:35:00 AM	00:21	0.00
	Comments: reset observed, working properly, RTS											
3530891	A4-IB23-04-DOOR door fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/18/22	4:56:00 PM	7/18/22	4:57:00 PM	00:04	0.00
	Comments: Arrived at asset, jam on merge causing door fault. Cleared jam and reset door. RTS Arrived at asset, jam on merge causing door fault. Cleared jam and reset door. RTS											
3531010	Door fault; A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/20/22	5:51:00 AM	7/20/22	6:00:00 AM	00:09	0.00
	Comments: bag stuck at the merge under the door after removing the bag, reset, tested, RTS on arrival, I inspected the asset to find a bag stuck at the merge under the door after removing the bag, reset, tested, RTS											
3531044	A4-IB23-04-DOOR Jam	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/20/22	1:22:00 PM	7/20/22	2:00:00 PM	00:38	0.00
	Comments: Arrived at asset, diagnosed problem, cleared jam and fault, reset line, tested, RTS Arrived at asset, diagnosed problem, cleared jam and fault, reset line, tested, RTS											
3534055	A4-IB23-04-DOOR door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/21/22	12:25:00 PM	7/21/22	12:30:00 PM	00:15	0.00
	Comments: reset door Airline had e stopped while door was open. Airline was unable to properly reset e stop. Reset. Rts.											
3534305	A4-IB23-04-DOOR Door	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/24/22	11:41:00 AM	7/24/22	12:00:00 PM	00:38	0.00
	Comments: cleared E-stop on merge, tested, door opened and closed with no issues, RTS Arrived at asset, door was open. Airline could not reset E-stop on merge. Cleared the E-stop on merge and the door closed. Tested, door											
3534648	A4-IB23-04-DOOR wont open	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/27/22	10:02:00 PM	7/27/22	11:05:00 PM	02:06	0.00
	Comments: Door fail to close, We fixed a few slats on the door, and adjusted the sensors. Door shuts, RTS. Door fail to close, We fixed a few slats on the door, and adjusted the sensors. Door now shuts, and it back in service.											
3538927	A4-IB23-04-DOOR door alarm	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/29/22	6:44:00 PM	7/29/22	6:46:00 PM	00:11	0.00
	Comments: Inspect issue, reset, restart asset, RTS											
3538960	A4-IB23-04-DOOR fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/30/22	5:39:00 AM	7/30/22	5:52:00 AM	00:21	0.00
	Comments: diverter faulted out, after turning it off it cleared the fault. called back in service. diverter faulted out, after turning it off it cleared the fault. called back in service.											
3538971	A4-IB23-04-DOOR fault	GS15005	A4-IB23-04-DOOR	CLOS	ECM	7/30/22	8:12:00 AM	7/30/22	8:26:00 AM	00:14	0.00
	Comments: door fault, checked P/E, reset door from panel, monitored, RTS when over to area 4 to BC-23 for a door fault, check all the photo-eye and asset, after that, i reset the door from panel stood there for a few											
3548255	A4-IB23-04-DOOR door alarm	GS15005	A4-IB23-04-DOOR	CLOS	ECM	8/8/22	8:06:00 PM	8/8/22	8:31:00 PM	00:50	0.00
	Comments: door jam, readjusted door, tested it, readjusted photo-eyes, monitored for a few minutes, RTS Arrive and inspected asset, door was jam, gathered tools, readjusted door, tested it, readjusted photo-eyes, monitored for a few minutes,											
3550328	A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	8/13/22	5:25:00 AM	8/14/22	5:36:00 AM	00:15	0.00
	Comments: Speed sensor causing asset to stop moving, manually turned off sensor via the MCP, tested,RTS, F/U inspected asset, noticed speed sensor causing asset to stop moving, manually turned off sensor via the MCP, tested the asset, RTS follow up needed: speed sensor needs to be replaced											
3555252	A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOS	ECM	8/21/22	3:57:00 PM	8/21/22	4:23:00 PM	00:26	0.00
	Comments: ESTOP, reset panel & control stations, checked and cleaned photo-eyes, reflectors, tested line, RTS inspected line, ESTOP, reset panel and control stations, checked and cleaned photo-eyes, reflectors, tested line, RTS											

3555379	A4-IB23-04-DOOR - Jam	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	8/22/22	8:54:00 PM	8/22/22	8:59:00 PM	00:06	0.00
	Comments: Comment Verified with mechanic that the work order needed to be changed from A4-IB23-FPC-BC to A4-IB23-04-DOOR.										
3555472	Bag Claim 23 has a door fault	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	8/23/22	4:16:00 PM	8/23/22	4:40:00 PM	00:24	0.00
	Comments: Inspected asset, door jam, checked photo eye, made adjustment to photo eye, jam clear, RTS Inspected asset, door jam, checked photo eye, made adjustment to photo eye, jam clear, RTS										
3555483	A4-IB23-04-DOOR Jam	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	8/23/22	6:11:00 PM	8/23/22	6:15:00 PM	00:04	0.00
	Comments: Got tot asset, door jam, removed bag, reset jam, line started up, RTS Got tot asset, door jam, removed bag, reset jam, line started up, RTS										
3570306	A4-IB23-04-DOOR - door fault	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	9/4/22	6:53:00 PM	9/4/22	6:57:00 PM	00:14	0.00
	Comments: door not open completely, reset and aligned door to open, tested, RTS on arrival, I inspected the asset to find the door not open completely to reflect light back to the photo-eye on the door so other resetting and										
3572692	A4-IB23-04-DOOR - Door	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	9/11/22	4:08:00 PM	9/11/22	4:20:00 PM	00:12	0.00
	Comments: inspected asset, door fault and found e-stop active. reset estop and clear fault inspected asset, door fault and found e-stop active. reset estop and clear fault, called abck in service.										
3572825	Fire door fault; A4-IB23-04	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	9/13/22	7:10:00 AM	9/13/22	7:23:00 AM	00:23	0.00
	Comments: door up, line not running, E-stop, reset control stations, clear jam, E-stop, reset panel, test, RTS inspected, door was up and line was not running, E-stopped, reset all control stations, cleared jam fault, E-stopped, reset panel, line ran,										
3577432	A4-IB23-04-DOOR door fault	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	9/17/22	6:41:00 PM	9/17/22	6:50:00 PM	00:57	0.00
	Comments: red alarm indicated it had stopped, reset all ESTOPs, started asset, monitored, RTS arrived at asset, inspected asset, red alarm indicated it had stopped, reset all ESTOPs, started asset, monitored to make sure everything										
3577548	Door fault; A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	9/19/22	8:52:00 AM	9/19/22	9:10:00 AM	00:18	0.00
	Comments: went to asset, inspected, reset MCP, tested, RTS went to asset, inspected, reset MCP, tested, RTS										
3577515	A4-IB23-04-DOOR /Door	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	9/18/22	7:02:00 PM	9/18/22	7:30:00 PM	00:28	0.00
	Comments: Removed bags, closed door, restarted, tested, RTS Removed bags, closed door, restarted, tested, RTS										
3577790	A4-IB23-04-DOOR door fault	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	9/21/22	7:46:00 PM	9/21/22	8:02:00 PM	00:16	0.00
	Comments: door fault, check panela nd reset door. RTS check control panel and assess situation, reset e-stop and turned off disconnect for the door and reset system. RTS										
3594577	A4-IB23-04-DOOR door fault	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	10/6/22	10:35:00 PM	10/6/22	11:00:00 PM	00:30	0.00
	Comments: ECALL-reset the jam on the bag claim door, reset asset, tested it, RTS. Arrived @ asset, attempted to e-stop restart the asset, went to FPC to look for any e-stop pushed, reset the jam on the bag claim door,										
3607601	A4-IB23-04-DOOR fault	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	10/31/22	6:01:00 PM	10/31/22	6:10:00 PM	00:09	0.00
	Comments: arrived at asset, inspected, cleared jam. tested, Reset system, RTS arrived at asset, inspected, cleared jam. tested, Reset system, RTS										
3607687	A4-IB23-04-DOOR /Door	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	11/1/22	6:30:00 PM	11/1/22	6:36:00 PM	00:06	0.00
	Comments: arrived at asset, door was down, activated system, running properly, RTS										
3619689	A4-IB23-04-DOOR	GS15005	A4-IB23-04-DOOR	CLOSE	ECM	11/15/22	11:13:00 PM	11/16/22	4:15:00 AM	12:17	1.04
	Comments: Replace P/Es, tested system, new P/E faulty,got another, installed, tested, RTS arrived, cleared jam, turned on MCP, stopped and started link, tested door, checked photo-eyes, sent supervisor to get new photo-eyes, s after testing new photo-eye was faulty, went back to parts to get another photo-eye, went back, installed, tested, RTS										
3408699	A4-IB23-05-BC - Jam Fault	GS15006	A4-IB23-05-BC	CLOSE	ECM	2/5/22	4:33:00 PM	2/5/22	4:44:00 PM	00:11	0.00
	Comments: Ecall : Jam fault,Cleared jam condition reset fault & RTS arrived & assessed cleared jam fault taught airline employee how to clear jam informed of proper bag hygiene called back in service										
3438316	A4-IB23-05-BC multiple jams	GS15006	A4-IB23-05-BC	CLOSE	ECM	3/23/22	11:12:00 AM	3/23/22	11:23:00 AM	00:11	752.87
	Comments: Ecall : Jam fault, Cleared jam condition & RTS arrived and noticed bags being jammed at the merge cleared the bags and reset the asset monitored the asset to ensure it was working c										
3469302	A4-IB23-05-BC - MOTOR	GS15006	A4-IB23-05-BC	CLOSE	ECM	4/29/22	4:15:00 PM	4/29/22	4:35:00 PM	00:20	0.00
	Comments: ECALL-Reset VFD, tested. RTS.										
3503299	A4-IB23-05-BC jam	GS15006	A4-IB23-05-BC	CLOSE	ECM	6/13/22	5:38:00 PM	6/13/22	5:41:00 PM	00:12	0.00
	Comments: Ecall : Bag jam, Removed bags blocking the photo eye reset jam condition & RTS removed the bags from the photo eye reset the jam and started the asset back in service										
3570539	A4-IB23-04-DOOR /Overload	GS15006	A4-IB23-05-BC	CLOSE	ECM	9/7/22	1:14:00 PM	9/7/22	1:42:00 PM	00:34	0.00
	Comments: Ecall : Motor overload, Cleared overload reset asset & RTS arrived at asset inspected asset diagnosed problem cleared overload tested and retested called into service										
3398682	Unknown conditio and bag jams; A4	GS15006	A4-IB23-05-BC	CLOSE	ECM	1/31/22	1:24:00 PM	1/31/22	1:34:00 PM	00:10	0.00
	Comments: ECALL: jam on merge, cleared the jam on the merge and bags were blocking the photoeye, tested BC,RTS inspected asset, jam on merge, cleared the jam on the merge and bags were blocking the photo-eye, tested bag chain, called back in service										
3446699	Bag Claim 23 is making a loud	GS15006	A4-IB23-05-BC	CLOSE	ECM	4/4/22	2:05:00 PM	4/4/22	2:23:00 PM	00:28	0.00
	Comments: ECALL: door opened up ok, airline used line, screeching sound at merge,RTS, informed BHS Inspected line, line ran ok and door opened up ok, airline used line and there was a screeching sound at merge, called it in and informed BHS										

3478199	Bag Claim 23 will not start up	GS15006	A4-IB23-05-BC	CLOS	ECM		5/10/22	3:20:00 PM	5/10/22	3:23:00 PM	00:03	0.00
	Comments: ECALL: removed bag front of P/E, reset jam, started asset, RTS											
3508312	Bag Claim 23	GS15006	A4-IB23-05-BC	CLOS	ECM		6/19/22	12:11:00 PM	6/19/22	12:14:00 PM	00:03	0.00
	Comments: was on another ECALL,arrived, airline could not cleared ESTOP and jam, cleared ESTOP, reset jam,RTS											
	on another ECALL, arrived at asset, airline could not cleared ESTOP and jam, cleared ESTOP, reset jam, called back in service											
3534131	A4-IB23-FPC-BC UNKNOWN	GS15006	A4-IB23-05-BC	CLOS	ECM		7/22/22	1:50:00 PM	7/22/22	2:00:00 PM	00:20	0.00
	Comments: P/E has 1 light,trash underneath door,removed,restarted line, running, monitored, RTS											
	got there, inspected asset, noticed photo-eye had one light, had trash underneath door, removed all trash making the photo-eye to flag so											
3570203	A4-IB23-01-BC	GS15006	A4-IB23-05-BC	CLOS	ECM		9/3/22	1:21:00 PM	9/3/22	1:30:00 PM	00:09	0.00
	Comments: reset, asset started, door went down, airline waited for alarm to clear, started, RTS, monitor											
	Arrived to asset. went to MCP. pressed reset. asset started running, after bags left to FPC. door went down. Airline waited for alarm to											
3460166	A7-2SS2-01 JAM	GS16566	A7-2SS2-01	CLOS	ECM		4/14/22	3:29:00 PM	4/14/22	3:41:00 PM	00:52	0.00
	Comments: Ecall : Multiple jams, Cleared jam condition, caused by bad bag hygiene reset asset & RTS											
	got there was multiple jams inspect all photo eye & reflector check DIV & main line and all it was bags are next to each other on main line											
3469372	A7- 2SS2-01 motor making a noise	GS16566	A7-2SS2-01	CLOS	ECM		4/30/22	11:58:00 AM	4/30/22	12:55:00 PM	01:54	0.00
	Comments: ECALL-Asst shaking, will do a corrective order for night shift, RTS.											
	Asst. shaking so tight all hanger stop moving a little going to do a corrective order for night shift RTS.											
3469378	2SS2-01 motor is not running	GS16566	A7-2SS2-01	CLOS	ECM		4/30/22	1:05:00 PM	4/30/22	4:55:00 PM	07:40	174.44
	Comments: ECALL- R/R old shaft with new one, belt was moving, monitored it, RTS.											
	Got there merge did not want to run, Notice shaft was not running because it was broken so went to parts, got shaft install new shaft start											
3602565	A7-2SS2-01 - Multiple Jam	GS16566	A7-2SS2-01	CLOS	ECM		10/22/22	7:17:00 AM	10/22/22	7:32:00 AM	00:56	0.00
	Comments: Ecall : Bag jams, Tightened loose V-belts cleared jam condition & RTS											
	arrived at asset was told issue was 2SS1-01 roller bed checked roller bed no issues noticed 2SS2-02 power turn was running slow E-stop line											
3517000	A7-2SS2-01	GS16566	A7-2SS2-01	CLOS	ECM		7/3/22	5:50:00 AM	7/3/22	6:06:00 AM	00:20	0.00
	Comments: removed bags, cleared faults, called back in service											
	removed bags, cleared faults, called back in service											
3413142	A7-2SS2-02 multiple encoder	GS16567	A7-2SS2-02	CLOS	ECM		2/10/22	12:00:00 PM	2/10/22	12:32:00 PM	01:30	0.00
	confirmed with Jesus JSM											
3416325	A7-2SS2-02 - Belt Moving Slow	GS16567	A7-2SS2-02	CLOS	ECM		2/19/22	4:22:00 PM	2/19/22	4:54:00 PM	00:38	0.00
	Comments: ECALL:went to asset, inspect, found belt running slowly, loosen belt, tracking belt, tested, RTS											
	went to asset, inspect, found belt running slowly, loosen belt, tracking belt, tested, called back in-service											
3420851	A7-2SS2-02 belt moving	GS16567	A7-2SS2-02	CLOS	ECM		2/24/22	5:49:00 AM	2/24/22	6:02:00 AM	00:13	0.00
	Verified by JSM Mark											
3464543	A7-2SS2-02 multiple overload	GS16567	A7-2SS2-02	CLOS	ECM		4/24/22	7:53:00 AM	4/24/22	8:09:00 AM	00:16	0.00
	Comments: ECALL- adjusted and tightened photo-eyes, jam cause by bags being too close, observed, RTS.											
	Inspected line. Adjusted and tightened photo-eyes until it had three lights. Watch bag flow. Southeast said initial problem was belt running											
3530575	A7-2SS2-02 belt running slow	GS16567	A7-2SS2-02	CLOS	ECM		7/15/22	10:13:00 AM	7/15/22	10:30:00 AM	00:34	0.00
	Comments: Ecall : Belt slipping/ running slow, Tightened loose hardware & RTS											
	arrived to asset looked over asset notice a pillow bearing was not aligned & jacking bolt was loose causing roller to be rub against frame											
3534186	A7-2SS2-02 motor overload	GS16567	A7-2SS2-02	CLOS	ECM		7/23/22	5:45:00 AM	7/23/22	6:01:00 AM	00:32	0.00
	Comments: Ecall : Overload, Cleared motor overload reset asset & RTS											
	restarted VFD cleared faults restarted system with tech Dion assistance											
3602568	A7-2SS2-02 belt moving slow	GS16567	A7-2SS2-02	CLOS	ECM		10/22/22	7:59:00 AM	10/22/22	8:16:00 AM	02:17	0.00
	Comments: Ecall : Belt moving slow, RTS follow needed to inspect motor & break											
	arrived to asset SE cleared issue monitored & no fault called back in service & continue to monitor notice asset belt moving slow after huge											
3464545	A7-2SS2-02 multiple jams	GS16567	A7-2SS2-02	CLOS	ECM		4/24/22	8:44:00 AM	4/24/22	9:17:00 AM	00:33	0.00
	Comments: ECALL: troubleshot, belt loose,put more tensioned, tested, RTS											
	Troubleshot the asset, found out the belt was loose a little bit, I put more tensioned on the belt, after that I turned on the asset for testing, it											
3517341	A7-2SS2-02 /Encoder fault	GS16567	A7-2SS2-02	CLOS	ECM		7/5/22	5:20:00 PM	7/5/22	7:01:00 PM	03:41	0.00
	Comments: belt guard worn out, replaced it, installed belt, tested, RTS											
	Check the asset and saw the belt guard come off the guide wheels because the belt guard was worn out I went ahead and took it apart it											
3555752	A7-2SS2-03-photo eye	GS16568	A7-2SS2-03	CLOS	ECM		8/26/22	3:20:00 PM	8/26/22	3:28:00 PM	00:16	0.00
	Comments: Ecall : Photo eye issue, Realigned photo eye reset fault & RTS											
	arrived to asset inspected photo eye, photo eye displayed 2 of 3 lights photo eye was tighten S.E removed jam & tightened photo eye l											
3599859	2SS2-06 is making a loud	GS16571	A7-2SS2-06	CLOS	ECM		10/19/22	10:51:00 AM	10/19/22	11:25:00 AM	01:08	0.00
	Comments: belt was running against conveyor, needed tracked, tracked belt to center, tested, RTS											
	belt was running against conveyor, needed tracked, tracked belt to center, tested, RTS											
3577765	2SS2-06 JSM is replacing the belt	GS16571	A7-2SS2-06	CLOS	ECM		9/21/22	3:32:00 PM	9/21/22	3:32:00 PM	00:00	0.00
	Comments: JSM completed work on CM work order, see related work											
3390384	A2-2XTC-104 photoeye	GS16718	A2-2XTC-104	CLOS	ECM		1/16/22	11:22:00 AM	1/16/22	11:41:00 AM	00:26	0.00
	Comments: ECALL: photo eye showing 1 light, adjusted & tightened photo eye, reset line, RTS.											
	Inspected the line, photo eye had one light, adjusted and tightened photo eye until there was two lights, reset the line and it was back in											
3390385	A2-2XTC-104 multiple jams	GS16718	A2-2XTC-104	CLOS	ECM		1/16/22	12:10:00 PM	1/16/22	12:45:00 PM	00:36	0.00
	confirmed with Roy JSM											

3393484	A2-2XTC-104 - MULTIPLE JAMS	GS16718	A2-2XTC-104	CLOSE	ECM	1/22/22	7:31:00 AM	1/22/22	7:47:00 AM	00:16	0.00
	Comments: Ecall : Multiple jams, Realigned photo eye and RTS went to asset found photo eye not aligned with reflector readjusted bracket aligned tested called back in service										
3398466	A2-2XTC-104-PHOTOEYE A	GS16718	A2-2XTC-104	CLOSE	ECM	1/29/22	9:15:00 AM	1/29/22	9:23:00 AM	00:22	0.00
	Comments: Ecall : Multiple jams, Cleaned photo eye cleared jam condition & RTS arrived & assessed photo eye had one light no obstruction cleaned lens & reflector toggled photo eye sensitivity jam cleared called back in										
3416537	A2-2XTC-104 photo eye jam	GS16718	A2-2XTC-104	CLOSE	ECM	2/21/22	7:54:00 PM	2/21/22	8:13:00 PM	00:19	0.00
	Comments: ECALL:asset assessed for issue, photo-eye adjusted, asset reset, tested, returned to service asset assessed for issue, photo-eye adjusted, asset reset, tested, returned to service										
3437762	A2-2XTC-104 photo eye	GS16718	A2-2XTC-104	CLOSE	ECM	3/18/22	3:47:00 AM	3/18/22	3:59:00 AM	00:23	0.00
	Comments: ECALL: inspect, and asset loose photo eye. tighten and aligned. reset and RTS										
3437764	A2-2XTC-104 photo eye jam	GS16718	A2-2XTC-104	CLOSE	ECM	3/18/22	4:50:00 AM	3/18/22	5:05:00 AM	00:15	0.00
	Comments: ECALL: loose photo eye, align and tighten. tested and RTS checked over unit and found loose photo eye. aligned and tightened the photo eye and cleared fault. sent bags down line and tested unit. RTS										
3438148	A2-2XTC-104 - Jam Fault	GS16718	A2-2XTC-104	CLOSE	ECM	3/21/22	6:15:00 PM	3/21/22	6:19:00 PM	00:04	0.00
	Comments: Comment Verified by Baudelaire.										
3442887	A2-2XTC-104 multiple jams	GS16718	A2-2XTC-104	CLOSE	ECM	3/24/22	8:36:00 AM	3/24/22	9:13:00 AM	00:49	0.00
	Comments: adjusted bracket and install known good photo eye. reset and test RTS										
3408725	A2-2XTC-104 - MULTIPLE JAMS	GS16718	A2-2XTC-104	CLOSE	ECM	2/6/22	9:06:00 AM	2/6/22	9:17:00 AM	00:11	0.00
	Comments: ECALL: photo eye had 1 line, adjusted until 2 lights showed, tightened & reset line, RTS. Inspected line, line was not running, checked the photo eyes, it had one light, adjusted it until it had two lights, tightened it down so it would										
3437774	A2-2XTC-104 jam condition not	GS16718	A2-2XTC-104	CLOSE	ECM	3/18/22	7:18:00 AM	3/18/22	7:55:00 AM	00:37	0.00
	Comments: Ecall : Multiple jams at this location, Realigned photo eye clear fault & RTS the photo eye was out of alignment the mount is a stack bracket required multiple hardware to be loosed adjusted bracket and adjusted for										
3469323	A2-2XTC-104 / JAM	GS16718	A2-2XTC-104	CLOSE	ECM	4/29/22	9:15:00 PM	4/29/22	9:19:00 PM	00:04	0.00
	Comments: ECALL- Align p.eye w/reflector, test system, RTS.										
3477636	A2-2XTC-104-A multiple jams	GS16718	A2-2XTC-104	CLOSE	ECM	5/5/22	4:09:00 AM	5/5/22	4:20:00 AM	00:11	0.00
	Comments: ECALL-Cleared bags, tested asset and DIV, cleared fault, RTS.										
3477713	A2-2XTC-104 jam	GS16718	A2-2XTC-104	CLOSE	ECM	5/5/22	7:55:00 PM	5/5/22	8:20:00 PM	00:25	0.00
	Comments: ECALL- cleared bags, cleared faults, on asset and diverter, RTS.										
3477809	A2-2XTC-104 multiple jams	GS16718	A2-2XTC-104	CLOSE	ECM	5/7/22	4:10:00 AM	5/7/22	4:18:00 AM	00:15	0.00
	Comments: Ecall : Jam on asset, Cleaned photo eye reset fault & RTS removed photo eye plug cleaned reinstalled in to photo eye repositioned photo eye and ensured 3 lights were operational called back in service										
3477813	A2-2XTC-104 multiple jams	GS16718	A2-2XTC-104	CLOSE	ECM	5/7/22	5:38:00 AM	5/7/22	5:51:00 AM	00:22	0.00
	Comments: Ecall : Bag jam, Realigned photo eye cleared fault & RTS cleared bags adjusted photo eyes cleared faults called back in service										
3478027	A2-2XTC-104 excessive jams	GS16718	A2-2XTC-104	CLOSE	ECM	5/9/22	10:41:00 AM	5/9/22	11:00:00 AM	00:19	0.00
	Comments: ECALL- Tightened and adjusted loose photo-eye, reset the jam, started, RTS.										
3390238	2XTC-104 is receiving multiple	GS16718	A2-2XTC-104	CLOSE	ECM	1/14/22	7:36:00 AM	1/14/22	8:33:00 AM	01:34	0.00
	Comments: ECALL: photo eye needed adjustment. adjusted and tracked belt and RTS remove debris from behind diverter. 104 photo eye was loose. tighten and track belt. asset jammed. photo eye needs adjustment as well due										
3469612	2XTC-102 has a jam which will not	GS16718	A2-2XTC-104	CLOSE	ECM	5/3/22	8:54:00 AM	5/3/22	9:16:00 AM	00:22	0.00
	Comments: ECALL:Inspect asset, photo-eye loose, made adjustment, cleared jam, called back in service Inspect asset, photo-eye loose, made adjustment, cleared jam, called back in service										
3477815	A2-2XTC-104 multiple jams	GS16718	A2-2XTC-104	CLOSE	ECM	5/7/22	7:01:00 AM	5/7/22	7:09:00 AM	00:38	0.00
	Comments: ECALL:P/E showing 1 light & loose,aligned and tightened photo-eye, tested, RTS arrived at asset, inspected and identified photo-eye only showing one light, photo-eye also loose, aligned and tightened photo-eye, tested										
3477857	A2-2XTC-104 SE unable to clear	GS16718	A2-2XTC-104	CLOSE	ECM	5/7/22	4:40:00 PM	5/7/22	4:52:00 PM	00:12	0.00
	Comments: ECALL: P/E had 2 lights, adjust P/E & reflector till 3 lights, RTS got there, photo-eye had two lights one blinking so adjust photo-eye and reflector till had three light, monitored it when bags going throw, then										
3477880	A2-2XTC-104 - Jam Fault	GS16718	A2-2XTC-104	CLOSE	ECM	5/7/22	10:39:00 PM	5/7/22	11:00:00 PM	00:21	0.00
	Comments: ECALL:Cleared bags, readjusted photo-eyes, cleared faults with supervisors assisting Cleared bags, readjusted photo-eyes, cleared faults with supervisors assisting										
3477944	A2-2XTC-104 SE unable to clear	GS16718	A2-2XTC-104	CLOSE	ECM	5/8/22	12:34:00 PM	5/8/22	1:09:00 PM	00:41	0.00
	Comments: ECALL: One P/E not aligned with reflector, aligned, ran asset,monitored,RTS Arrived and inspected the asset and found one photo-eye the was not aligned with the reflector, after aligning it, I ran the asset, monitored it										
3478151	A2-2XTC-104	GS16718	A2-2XTC-104	CLOSE	ECM	5/9/22	4:23:00 AM	5/9/22	4:31:00 AM	00:08	190.36
	Comments: ECALL:replaced bad photo-eye, back in service replaced bad photo-eye, back in service										
3438080	A2-2CXE-105 start fault won't	GS16723	A2-2CXE-105	CLOSE	ECM	3/21/22	9:40:00 AM	3/21/22	11:07:00 AM	01:35	29.80

Comments: ECALL: not running, found bad relay, repalced and RTS

troubleshooting, found one of the relays bad, replaced the relay and turned asset on. test and RTS

3430880	Unusual noise;	GS16726	A2-2CXE-108	CLOS	ECM		3/9/22	10:46:00 AM	3/9/22	11:17:00 AM	01:29	0.00

Comments: Ecall : Motor making noise, RTS - F/U needed for motor to be replaced

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nspected asset check moto is making noise need to be replace called back in service.

Called Ikater with same SR# - Got there motor making noise - call BHS telling them I was going to make corrective order for night shift to

3430881	Motor overload	GS16590	A7-2OSR5-08	CLOS	ECM		3/9/22	11:10:00 AM	3/9/22	12:23:00 PM	01:13	0.00

Comments: ECALL: belt too tight, loosen belt and got amps within range. RTS

heaters are 43. rated for 4.11 amps. merge is pulling 7 amps, loosen belt and tracked. belt loos ne and not run properly. amps between 3.5

3460404	A7-2OSR5-08 -	GS16590	A7-2OSR5-08	CLOS	ECM		4/16/22	5:30:00 PM	4/16/22	6:43:00 PM	01:13	190.36

Comments: ECALL: required photo-eye, installed, adjusted, tested, reconnect, ESTOP reset, RTS

arrived to asset, tested photo-eye with reflector, only amber right light, notified BHS, waited for photo-eye part, arrived and received photo-

3570298	A7-2OSR5-08 -	GS16590	A7-2OSR5-08	CLOS	ECM		9/4/22	4:52:00 PM	9/4/22	5:20:00 PM	00:38	0.00

Comments: jam on merge, tested on handmade, P/E loose, adjusted till 3 lights, tested, jam cleared, RTS

arrived at asset, there was a jam on the merge, tested on hand made and it was running, checked the last photo-eye and it was loose with 1

3517004	A7-2SS2-12	GS16577	A7-2SS2-12	CLOS	ECM		7/3/22	6:33:00 AM	7/3/22	6:43:00 AM	00:47	0.00

Comments: Arrived at asset, diagnosed problem, tightened down fan cover, tested, RTS

Arrived at asset, diagnosed problem, tightened down fan cover, tested, RTS

3460736	A7-2SS2-15 SE	GS16580	A7-2SS2-15	CLOS	ECM		4/19/22	8:05:00 PM	4/19/22	8:25:00 PM	00:20	0.00

Comments: ECALL- Photo-eye causing jams, adjusted eye, tested asset. RTS.

Asset assessed for reported issue. Photo -eye was found to be causing jams. Photo-eye was troubleshooted and adjusted. Asset tested,

3477999	A7-2SS2-15	GS16580	A7-2SS2-15	CLOS	ECM		5/9/22	3:02:00 AM	5/9/22	5:35:00 AM	02:33	1,940.00

Comments: ECALL: belt had come off track, replaced, reset, tested,RTS

on arrival, I inspected the asset to find the belt had come off track, so the belt had to be replaced, once belt was replaced we reset and

3555800	A7-2SS2-15 belt	GS16580	A7-2SS2-15	CLOS	ECM		8/27/22	9:13:00 AM	8/27/22	10:18:00 AM	06:01	2,012.10

Comments: Ecall : Belt not moving, Replaced torn belting on asset & RTS

arrived to asset noticed belt had heavily worn spot upon further inspection belt had a tear notified supervisor & BHS belt needed to be rep

3503143	A7-2SS2-15	GS16580	A7-2SS2-15	CLOS	ECM		6/12/22	3:31:00 PM	6/12/22	3:39:00 PM	00:08	0.00

Comments: ECALL: noise, V-guard cover loose, touching reducer shaft, adjusted cover,noise stopped, RTS

i inspected the asset, and saw the V-guard cover was making noise, because it was loose and touching the reducer shaft, I adjusted the

3390381	A7-2SS2-16 vs	GS16581	A7-2SS2-16	CLOS	ECM		1/16/22	10:56:00 AM	1/16/22	11:01:00 AM	00:14	0.00

Comments: ECALL: jam, cleared line, check photo eyes, cycle vertical sort, reset line, check belt, RTS.

Inspect asset, clear line, check photo eyes, cycle vertical sort, reset line, inspect belt, then call back in service.

3460138	A7-2OSR5-01 -	GS16583	A7-2OSR5-01	CLOS	ECM		4/14/22	11:15:00 AM	4/14/22	11:25:00 AM	00:50	0.00

Comments: Ecall : Encoder fault won't clear, Reconnect loose wire and RTS

got there inspect encoder notice wires was loose so disconnect then connect wire reset line call BHS throw bags monitor each bags going

3416726	A7-2OSR5-01	GS16583	A7-2OSR5-01	CLOS	ECM		2/23/22	9:18:00 PM	2/23/22	10:45:00 PM	02:37	1,012.62

Comments: ECALL: damaged cluthc, removed and replaced with new one and RTS

3430842	A7-2OSR5-01	GS16583	A7-2OSR5-01	CLOS	ECM		3/9/22	5:37:00 AM	3/9/22	8:00:00 AM	02:09	0.00

Comments: Ecall : Encoder fault, Replaced shaft tube reset encoder faults & RTS

3rd Shift :

went to asset reset fault came back went to parts on way back cart died got to the bag room and had to pass to 1st shift.

1st Shift :

when I got there I saw two encoder fault in two different asset 2OSR5-01 and 2CL5-01 I reset 2OSR5-01 and in 2CL5-01 I found the shaft

3480470	A7-2OSR5-04 SE	GS16586	A7-2OSR5-04	CLOS	ECM		5/16/22	8:09:00 AM	5/16/22	9:20:00 AM	01:11	180.40

Comments: ECALL: encoder bad and clamp and got new encoder and clamps, replace old parts, cleared fault,RTS

inspect asset, checked encoder, noticed encoder bad and clamp and got new encoder and clamps, replace old parts, cleared fault, called

3480473	CANCELLED	GS16586	A7-2OSR5-04	CLOS	ECM		5/16/22	8:27:00 AM	5/16/22	8:27:00 AM	00:00	0.00

Comments: Canceled by GOAA

3555002	2OSR5-05 has a	GS16587	A7-2OSR5-05	CLOS	ECM		8/18/22	1:43:00 PM	8/18/22	2:03:00 PM	00:27	0.00

Comments: JSM informed us that the belt ripped.

3376634	AS1 RC-BELT	GS16638	AS-1-R1A-01	CLOS	ECM		1/2/22	10:55:00 AM	1/2/22	11:03:00 AM	00:15	0.00

Comments: ECALL: jam on line, line full with bags, moved bags, clear jam, then RTS.

Inspect asset, line was full with bag, no agent getting bags off line, making jam at the line, move bags, clear jam, call back in service.

3433312	Recheck Belt 1	GS16638	AS-1-R1A-01	CLOS	ECM		3/16/22	2:55:00 PM	3/16/22	3:37:00 PM	00:15	0.00

Comments: delay due to lighting alert, ramp closed till alert lifted.

3437696	AS1 FIS RC1	GS16638	AS-1-R1A-01	CLOS	ECM		3/17/22	10:18:00 AM	3/17/22	1:01:00 PM	02:43	0.00

Comments: ECALL: JSM equipment running 100%. ACS reader is issue. wait for escort and GOAA maintenance

3500903	AS1 FIS TSA	GS16638	AS-1-R1A-01	CLOS	ECM		6/6/22	6:20:00 PM	6/6/22	6:21:00 PM	00:01	0.00

Comments: Ecall : Call Canceled

3433297	AS1-OB BELT	GS16638	AS-1-R1A-01	CLOS	ECM		3/16/22	10:50:00 AM	3/16/22	2:30:00 PM	03:25	0.00

Comments: ECALL: no power to the lines, inspect wiring and panels and found nothing. wait for GOAA and F/U

originally called to MU4, but issue was on R1A, R2A and OS lines. had no power. inisde to start line and doors wouldn't come up. went to

3538826	A/S 1 connx belt door alarmin	GS16638	AS-1-R1A-01	CLOS E	ECM	7/28/22	6:56:00 PM	7/28/22	7:20:00 PM	00:24	0.00

Comments: Ecall : Jam, Reset jam call back in service

3547854	A/S 1 Rechedk #1 metal piece	GS16638	AS-1-R1A-01	CLOS E	ECM	8/4/22	3:24:00 PM	8/4/22	4:00:00 PM	00:36	0.00

Comments: identify piece of belt sticking out, gently push metal into place using hammer and test asset. RTS

3570119	AS1 FIS TSA conv belt wont	GS16638	AS-1-R1A-01	CLOS E	ECM	9/2/22	8:59:00 PM	9/2/22	9:15:00 PM	00:16	0.00

Comments: Reset jam, RTS

3534370	AS1 FIS RC	GS16640	AS-1-R1A-03	CLOS E	ECM	7/24/22	6:14:00 PM	7/24/22	7:16:00 PM	00:51	0.00

Comments: went to AS1, waited for escort, went to asset, cleared jam, reset, RTS

called to get a specific RC line, ECALL passed down to third shift, confusion in shift change reason for long ECALL, AOC stating RC line not

3398596	A7-2SS4-01-overdue	GS16669	A7-2SS4-01	CLOS E	ECM	1/30/22	6:05:00 PM	1/30/22	6:11:00 PM	00:20	0.00

Comments: ECALL: jam, reset line & toggle the VFD, reset again, & switch VFD fully on, RTS.

Inspected line, photo eyes had 3 lights, reset the line and toggled FVD, reset line again and it was in operation, switch for VFD was not fully

3455269	A7-2SS4-01 - CANNOT CLEAR	GS16669	A7-2SS4-01	CLOS E	ECM	4/7/22	12:46:00 PM	4/7/22	12:57:00 PM	00:11	0.00

Comments: ECALL: cleared bag from unit; wiped/align P.E; reset; RTS

When I arrived I cleared bag off of the unit. I then checked, wiped and aligned photo-eye. Reset the fault and returned to service

3455229	A7-2SS4-01 jam not resetting	GS16669	A7-2SS4-01	CLOS E	ECM	4/7/22	5:40:00 AM	4/7/22	6:20:00 AM	00:40	0.00

Comments: ECM- cleared jam, reset VFD, cycled diverter, RTS.

3376838	CANCEL!!!	GS16669	A7-2SS4-01	CLOS E	ECM	1/4/22	2:17:00 PM	1/4/22	2:17:00 PM	00:00	0.00

Comments: Canceled by GOAA.

3464467	A7-2SS4-01 cannot clear jam	GS16669	A7-2SS4-01	CLOS E	ECM	4/23/22	11:42:00 AM	4/23/22	11:58:00 AM	00:28	0.00

Comments: ECALL:clean photo-eyes and reflectors, pressed green restart button to clear jam, tested, RTS

arrived at asset, inspected and wiped clean photo-eyes and reflectors, pressed green restart button to clear jam as ESTOP reset would not

3490522	A7-2SS4-01 SE reporting multiple	GS16669	A7-2SS4-01	CLOS E	ECM	5/31/22	11:50:00 AM	5/31/22	12:25:00 PM	00:35	0.00

Comments: ECALL: DIV was enable, causing jam at section 2SS4-01, cleared fault, called back in service

inspected asset, DIV was enable, causing jam at section 2SS4-01, cleared fault, called back in service

3530752	A7-2SS4-01 vfd enclosure	GS16669	A7-2SS4-01	CLOS E	ECM	7/17/22	6:53:00 AM	7/17/22	6:53:00 AM	00:00	0.00

Comments: SE cleared before JSM tech was dispatched.

3577431	A7-2SS4-01 SE unable to clear	GS16669	A7-2SS4-01	CLOS E	ECM	9/17/22	6:14:00 PM	9/17/22	6:18:00 PM	00:11	0.00

Comments: SE had resolved issue by the time arrived, monitored asset to make sure everything was working,RTS

arrived at asset, SE had resolved issue by the time arrived, monitored asset to make sure everything was working, called back in service

3577573	A7-2SS4-01 jam will not clear	GS16669	A7-2SS4-01	CLOS E	ECM	9/19/22	12:53:00 PM	9/19/22	1:15:00 PM	00:44	0.00

Comments: found jam in section 1, removed jam, cleaned photoeye, reflector, reset, tested, RTS

Went to asset, inspected, found jam in section 1, removed jam, cleaned photoeye, reflector, reset, tested, RTS

3586182	Bag jam will not reset; A7-2SS4	GS16669	A7-2SS4-01	CLOS E	ECM	10/3/22	5:25:00 AM	10/3/22	5:50:00 AM	00:35	0.00

Comments: checked P/E, on photo-eye was at one, look online, bag on line, removed bag, reset jam, RTS

arrived at asset, checked P/E, on photo-eye was at one, look online, bag on line, removed bag, reset jam, called in service

3586185	Bag will not reset; A7-2SS4-01-A	GS16669	A7-2SS4-01	CLOS E	ECM	10/3/22	6:41:00 AM	10/3/22	7:09:00 AM	00:28	0.00

Comments: inspected, line jammed, E-stop, reset. checked photoeye/reflectors, cleaned them, monitored, RTS

inspected, line jammed, E-stop, reset. checked photoeye/reflectors, cleaned them, monitored, RTS

3595113	A7-2SS4-01-VFD	GS16669	A7-2SS4-01	CLOS E	ECM	10/12/22	4:28:00 PM	10/12/22	4:36:00 PM	00:17	0.00

Comments: Removed bags, adjusted photo-eyes, cycled diverter RTS.

3602918	A7-2SS4-01 / JAM	GS16669	A7-2SS4-01	CLOS E	ECM	10/25/22	4:30:00 PM	10/25/22	4:44:00 PM	00:20	0.00

Comments: jam cleared upon arrival, checked P/Es, cleaned reflector, monitored line, RTS

inspect asset, got to asset, was cleared, still checked photo-eyes, cleaned reflector, monitored line, called back in service

3607693	A7-2SS4-01 multiple jams	GS16669	A7-2SS4-01	CLOS E	ECM	11/1/22	8:07:00 PM	11/1/22	8:16:00 PM	00:09	0.00

Comments: southeast cleared the jam before I could clear it, RTS

3502824	A7-2SS4-03 belt lacing coming	GS16671	A7-2SS4-03	CLOS E	ECM	6/9/22	10:43:00 AM	6/9/22	10:54:00 AM	00:22	0.00

Comments: Ecall : Lacing coming apart, Cut piece of belt sticking up & RTS

arrived at asset inspected and identified a piece of belt sticking up cut piece of belt tested belt back in service

3443161	A2-2CXE-101-multiple jams	GS16712	A2-2CXE-101	CLOS E	ECM	3/26/22	8:41:00 PM	3/26/22	8:55:00 PM	00:14	0.00

Comments: ECALL:assisted South East, cleared bags, reset jams, called back in service

assisted South East, cleared bags, reset jams, called back in service

3455336	A4-BC21-01-BC jam	GS15425	A4-BC21-01-BC	CLOS E	ECM	4/7/22	10:54:00 PM	4/7/22	11:02:00 PM	00:08	0.00

Comments: ECALL-jam in a Section 4, aligned & tightened reflectors, tested asset, RTS.

Arrived at unit, checked monitor for status, showed jam in section 4 of asset. Found reflector not moving and not line with photo-eye,

3534211	A4-BC21-01-BC jam	GS15425	A4-BC21-01-BC	CLOS E	ECM	7/23/22	10:40:00 AM	7/23/22	10:45:00 AM	00:05	0.00

Comments: bag stucked both on top and right next to each other,I spaced bags and reset fault, RTS

arrived at asset, found bag stucked both on top and right next to each other,I spaced bags and reset fault, unit started up, called back in

3599431	A4-BC21-01-BC jam	GS15425	A4-BC21-01-BC	CLOS E	ECM	10/14/22	1:46:00 PM	10/14/22	1:57:00 PM	00:17	0.00

Comments: Door fault, closed door manually to reset the alarm & clear fault, e-stop, reset, RTS.

3599525	A4-BC21-06-DOOR not	GS15425	A4-BC21-01-BC	CLOS E	ECM	10/15/22	2:50:00 PM	10/15/22	3:02:00 PM	00:38	0.00

Comments: Too many overweight bags in section 1, removed jammed bags, restarted asset, RTS.

3525517 A6-6MD1-04-DIV GS15473 A6-6MD1-04- CLOS ECM 7/8/22 5:25:00 PM 7/8/22 5:44:00 PM 00:38 0.00

Comments: Ecall : Jam (multiple), Realigned & tightened photo eye back into place, clear jam & RTS
was dispatched to 6MS2-04 initially went to asset noticed photo eye B had one light with no blockage notified BHS arrived to photo eye

3385538 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 1/11/22 10:07:00 AM 1/11/22 10:17:00 AM 00:18 0.00

Comments: ECALL: e-stop pushed on public, hit e-stop, reset line, inspected, RTS.
Inspected line, hit e-stops and reset until the line started to run again, inspected a few moments before calling it in.

3393335 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 1/20/22 11:40:00 AM 1/20/22 11:51:00 AM 00:40 0.00

confirmed with Jaimie JSM

3416296 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 2/19/22 8:37:00 AM 2/19/22 8:41:00 AM 00:15 0.00

Comments: ECALL: Line running, monitored till all bags were done putting on the line
when got there, line was running and bag people were putting bags on the line so stayed till all bags were done putting on the line

3420957 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 2/25/22 5:02:00 PM 2/25/22 5:07:00 PM 00:05 0.00

Comments: Ecall : Jam on FPC, Moved bags blocking photo eye reset fault & RTS
arrived to asset bags were blocking photo eyes moved bags from photo eyes E-stop & reset FPC, FPC started to move called back in

3443196 Bag jam; A4- GS15488 A4-BC21-FPC- CLOS ECM 3/27/22 9:12:00 AM 3/27/22 9:26:00 AM 00:14 0.00

Comments: ECALL: Jam fault on panel, ESTOP & reset both control stations,cleaned P/E, reset,cleared,tested,RTS
Inspected line, there was jam fault on the panel, ESTOP and reset panel and both control stations on the line, cleaned photo-eyes and made

3446372 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 3/31/22 7:40:00 PM 3/31/22 7:54:00 PM 00:14 0.00

Comments: ECM-cleared jam on passenger side, reset e-stop. started system, BC21 RTS.
Arrived at unit, assessed main computer, saw outside jam on passengers side, went to passenger side , reset e-stop and started system.

3446558 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 4/2/22 8:36:00 PM 4/2/22 8:55:00 PM 00:19 0.00

Comments: ECM- cleared jam blocking photo-eye, reset e-stop, started asset, verified all jam were cleared, RTS
Arrived at asset, checked monitor for status, jam on backside wall in passenger area, Went to passenger area, cleared all bags blocking p

3455265 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 4/7/22 11:48:00 AM 4/7/22 11:54:00 AM 00:06 0.00

Comments: ECALL- adjusted photo-eye, tested, RTS.

3420876 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 2/24/22 11:22:00 AM 2/24/22 11:28:00 AM 00:06 0.00

Comments: Ecall : Jam on FPC, Removed bag tag blocking reflector reset asset & RTS
arrived to asset looked at both reflectors / photo eyes noticed a baggage tag blocking one of the reflectors removed tag E-stop and reset

3446957 A4-BC21-01-BC GS15488 A4-BC21-FPC- CLOS ECM 4/7/22 1:14:00 AM 4/7/22 1:20:00 AM 00:06 0.00

Comments: ECALL-Reset anmd tested ayatem, RTS.

3460158 Bag Claim 21 has GS15488 A4-BC21-FPC- CLOS ECM 4/14/22 2:18:00 PM 4/14/22 2:22:00 PM 00:34 0.00

Comments: Ecall : Bag room E-stop still activated, Cleared E-stop reset asset & RTS
when arriving we inspected the asset to declare it was a simple reset so we proceeded to reset the activated E-stop and tested the bag, bag

3460252 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 4/15/22 12:34:00 PM 4/15/22 12:37:00 PM 00:10 0.00

Comments: Ecall : Bag jam, Inspected asset NPF & RTS
when I got there nothing was wrong so went and start the line up and let run for awhile then stop the line

3460846 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 4/20/22 11:48:00 PM 4/20/22 11:56:00 PM 00:08 0.00

Comments: ECALL-Reset door fault, cleared jam, RTS.

3480741 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 5/18/22 11:15:00 PM 5/18/22 11:30:00 PM 00:15 0.00

Comments: ECALL- remove car seat from in front of p. eye, reset, and tested door, RTS.
On arrival I inspected the asset to fine a car seat in front of the photo-eye so I then reset and tested the door, RTS.

3500458 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 6/3/22 9:59:00 AM 6/3/22 10:03:00 AM 00:12 0.00

Comments: Ecall : Jam on FPC, Cleared jam condition reset asset & RTS
arrived to asset moved bags from photo eye & spaced bag around merge E-stop & reset FPC started to move monitored asset until airline

3501140 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 6/8/22 7:58:00 PM 6/8/22 8:10:00 PM 00:12 0.00

Comments: Bags covering p. eyes, repositioned bags, restarted asset, didn't start, reset from panel, RTS.
Bags too close and covering the photo-eyes. Repositioned bags and restarted the carousel. Will not start, needed reset from panel. Asset

3503561 Bag Claim 21 has GS15488 A4-BC21-FPC- CLOS ECM 6/15/22 7:32:00 PM 6/15/22 7:42:00 PM 00:10 0.00

Comments: ECALL-Went to clear asset, cleared fault RTS.
Went to clear asset, cleared fault RTS.

3507977 Bag Claim 21 has GS15488 A4-BC21-FPC- CLOS ECM 6/16/22 10:51:00 AM 6/16/22 10:59:00 AM 00:08 0.00

Comments: jam
Reset doc jam. Rts.

3508128 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 6/17/22 4:51:00 PM 6/17/22 5:02:00 PM 00:48 0.00

Comments: Ecall : FPC won't run, Cleared obstruction blocking photo eye reset asset & RTS
got there was bags blocking photo eye one bag stuck carousel remove bag then clear photo eye then started FPC everything started running

3513309 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 6/24/22 10:58:00 AM 6/24/22 11:04:00 AM 00:06 0.00

Comments: Ecall : Jam on FPC, Cleared E-stop reset asset & RTS
arrived to FPC E-stop moved bags from photo eye reset E-stop FPC started moving monitored for couple minutes no issues called back in

3513310 Bag Claim 21 has GS15488 A4-BC21-FPC- CLOS ECM 6/24/22 11:07:00 AM 6/24/22 11:21:00 AM 00:14 0.00

Comments: Ecall : Jam on FPC, Opened door reset fault & RTS

went to MCP made sure BC-21-05 was closed disconnect both MCP open doors open all breaker let MCP rest for a few minutes closed all

3534205 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 7/23/22 10:04:00 AM 7/23/22 10:15:00 AM 00:11 0.00

Comments: Ecall : Jam on flat plate, Cleared fault reset asset & RTS

arrived at unit cleared bags off of back line reset the fault and tested called back in service

3500477 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 6/3/22 1:17:00 PM 6/3/22 1:21:00 PM 00:13 0.00

Comments: Ecall : Jam on FPC, Cleared jam condition reset asset & RTS

Arrived to FPC moved bags from photo eye spaced bags around merge entrance looked for any issue none detected E-stop & restart FPC,

3572477 Bag Claim 21 has GS15488 A4-BC21-FPC- CLOS ECM 9/9/22 10:08:00 AM 9/9/22 10:12:00 AM 00:04 0.00

Comments: Ecall : Jam on FPC, Removed obstruction blocking photo eye reset asset & RTS

went to FPC moved bags from photo eye E-stop reset FPC started called back in service

3607364 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 10/29/22 10:44:00 AM 10/29/22 10:52:00 AM 00:20 0.00

Comments: Ecall : Jam on flat plate, Cleared bags off asset reset and RTS

had to move bags and then push E-stop and then pull it out and then push the start button and then the carousel started and monitor for a

3581708 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 9/24/22 3:57:00 PM 9/24/22 4:04:00 PM 00:07 0.00

Comments: Ecall : Jam on flat plate, Cleared bag blocking photo eye reset fault & RTS

arrived at unit cleared bag blocking photo eye reset fault and returned to service

3390240 Bag Claim 21 has GS15488 A4-BC21-FPC- CLOS ECM 1/14/22 8:56:00 AM 1/14/22 9:02:00 AM 00:12 0.00

Comments: jam

Arrived at asset, inspected photo eyes and reflectors, removed bags from in front of photo eyes, reset and clear jam, tested it, called back

3390248 A4-BC21-05-BC - GS15488 A4-BC21-FPC- CLOS ECM 1/14/22 10:01:00 AM 1/14/22 10:06:00 AM 00:05 0.00

Comments: ECALL: When I arrived, I moved bags from in front of photo-eye, I reset the fault, RTS

When I arrived, I moved bags from in front of photo-eye, I reset the fault and called back in service

3390597 Bag Claim 21 has GS15488 A4-BC21-FPC- CLOS ECM 1/18/22 2:39:00 PM 1/18/22 3:00:00 PM 00:32 0.00

Comments: ECALL: Inspected photoeys & ESTOPs, reset, ran and monitored, RTS

inspected asset's photo-eye ESTOPs and performed a reset of the asset, ran and monitored asset to ensure it was working correctly, called

3413319 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 2/12/22 9:40:00 PM 2/12/22 9:50:00 PM 00:20 0.00

Comments: Comment

Verified by Marc.

3430447 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 3/4/22 4:35:00 PM 3/4/22 4:40:00 PM 00:05 0.00

Comments: ECALL: reset jam and returned to service

3430934 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 3/9/22 11:19:00 PM 3/9/22 11:23:00 PM 00:04 0.00

Comments: ECALL: moved bag from photo eye and reset. RTS

3442998 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 3/25/22 11:27:00 AM 3/25/22 11:42:00 AM 00:23 0.00

Comments: ECALL: arrived from parts, cleared jam on FPC, tested, RTS

3446639 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 4/3/22 8:19:00 PM 4/3/22 8:33:00 PM 00:14 0.00

Comments: ECALL:asset assessed for reported issue, door reset, tested, returned to service

asset assessed for reported issue, door reset, tested, returned to service

3446842 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 4/5/22 6:42:00 PM 4/5/22 6:53:00 PM 00:11 0.00

Comments: ECALL: checked all photo-eyes and pulled, pushed ESTOPs to reset asset, asset called back in service

inspected asset, checked all photo-eyes and pulled, pushed ESTOPs to reset asset, asset called back in service

3455810 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 4/12/22 7:16:00 PM 4/12/22 7:25:00 PM 00:09 0.00

Comments: ECALL:bag cable caught, bag stuck, blocking photo-eye, removed bag and properly reset carousel, RTS

Inspected jam, bag cable caught, bag stuck, blocking photo-eye, removed bag and properly reset carousel, asset called back in service

3460522 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 4/17/22 6:40:00 PM 4/17/22 6:57:00 PM 00:17 0.00

Comments: ECALL:delayed by door alarm, arrived to asset, asset working normally, called back in service

delayed by door alarm, arrived to asset, asset working normally, called back in service

3480617 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 5/17/22 9:53:00 PM 5/17/22 10:00:00 PM 00:22 0.00

Comments: ECALL: P.E blocked by bags, removed them, reject ESTOP to test carousel, RTS

On arrival, I inspected the asset to find photo-eye being blocked by bags so I removed then reject the ESTOP to test carousel and called

3490312 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 5/29/22 4:44:00 PM 5/29/22 5:08:00 PM 00:24 0.00

Comments: ECALL-Jam on FPC, reset FBC jam cleared, RTS.

3503128 Bag jam on flat GS15488 A4-BC21-FPC- CLOS ECM 6/12/22 10:38:00 AM 6/12/22 10:41:00 AM 00:03 0.00

Comments: ECALL: Inspected asset, found jam on public side, cleared all back to back fault, RTS

Inspected asset, found jam on public side, cleared all back to back fault, called back in service

3516906 Bag Claim 21 Jam GS15488 A4-BC21-FPC- CLOS ECM 7/2/22 12:02:00 AM 7/2/22 12:11:00 AM 00:09 0.00

Comments: when I arrived, cleared bags off of unit, reset jam fault, RTS

3517020 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 7/3/22 8:55:00 AM 7/3/22 9:10:00 AM 00:15 0.00

Comments: tested it multiple times, asset was working correctly, could not find anything wrong , RTS

arrived at the asset, tested it multiple times, asset was working correctly, could not find anything wrong after testing it 5 times, called back in

3525610 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 7/9/22 11:34:00 AM 7/9/22 11:43:00 AM 00:09 0.00

Comments: public side was jammed, a bag stuck on carousel, removed bag, started line, started moving, RTS

Went to the public side, was jammed, a bag stuck on carousel, removed bag, started line, started moving, RTS

3526062 A4-BC21-FPC-BC GS15488 A4-BC21-FPC- CLOS ECM 7/13/22 10:13:00 PM 7/13/22 10:18:00 PM 00:07 0.00

Comments: inspected asset, found public side jam. break up jam and reset and test asset. RTS

inspected asset, found public side jam. break up jam and reset and test asset. RTS

3530976	A4-BC21-FPC-	GS15488	A4-BC21-FPC-	CLOS	ECM		7/19/22	7:20:00 PM	7/19/22	7:29:00 PM	00:09	0.00

Comments: asset assessed for reported issue, bag jam cleared, tested, monitored, RTS

asset assessed for reported issue, bag jam cleared, tested, monitored, RTS

3534298	A4-BC21-FPC-BC	GS15488	A4-BC21-FPC-	CLOS	ECM		7/24/22	8:59:00 AM	7/24/22	9:03:00 AM	00:12	0.00

Comments: E-stopped and reset panel and control station. Reset line. Line ran, door opened, stopped line, RTS

Inspected line. Line would not start. E-stopped and reset panel and control station. Checked photo eyes. Reset line. Line ran, door opened,

3539201	A4-BC21-FPC-BC	GS15488	A4-BC21-FPC-	CLOS	ECM		8/1/22	11:20:00 AM	8/1/22	11:29:00 AM	00:09	0.00

Comments: bag blocking photo-eye, removed bag, reset jam, BC started up, RTS

inspect asset, bag blocking photo-eye, removed bag, reset jam, BC started up, RTS

3548362	A4-BC21-FPC-BC	GS15488	A4-BC21-FPC-	CLOS	ECM		8/9/22	7:51:00 PM	8/9/22	7:55:00 PM	00:09	0.00

Comments: bags stuck on the corner closest to the door and after moving the bag to test, reset,RTS

on arrival, I found bags stuck on the corner closest to the door and after moving the bag to test and reset the asset, I observed it working s

3555981	Bag Claim 21 has	GS15488	A4-BC21-FPC-	CLOS	ECM		8/29/22	12:39:00 PM	8/29/22	1:08:00 PM	00:21	0.00

Comments: bag jam in front of P/E, cleared P/E, reset jam, monitored for few mins, RTS

Arrived at asset, noticed bag jam in front of photo-eye, cleared photo-eye and reset jam, waited few minutes to make sure the system was

3595035	Bag Claim 21 has	GS15488	A4-BC21-FPC-	CLOS	ECM		10/12/22	8:02:00 AM	10/12/22	8:06:00 AM	00:08	0.00

Comments: Cleared fault in bag room, addressed the FPC, cleared e-stop, unit started up RTS.

3599667	A4-BC21-FPC-BC	GS15488	A4-BC21-FPC-	CLOS	ECM		10/17/22	1:49:00 PM	10/17/22	2:11:00 PM	00:32	0.00

bag jam, cleared jam, tested, RTS, monitored, final inspection

3602764	A4-BC21-FPC-BC	GS15488	A4-BC21-FPC-	CLOS	ECM		10/24/22	8:45:00 AM	10/24/22	8:50:00 AM	00:05	0.00

Comments: jam on oneside, removed bags blocking P/E, started line, started running, monitored, RTS

got there was lots bags jam on one side so remove all bags blocking photo-eye then started line, started running, monitored, called back in

3607706	A4-BC21-FPC-BC	GS15488	A4-BC21-FPC-	CLOS	ECM		11/1/22	11:36:00 PM	11/1/22	11:46:00 PM	00:10	0.00

Comments: passenger walker was blocking photo-eye, removed, restarted system, back in service

arrived at asset, passenger walker was blocking photo-eye, removed, restarted system, back in service

3617509	A4-BC21-FPC-BC	GS15488	A4-BC21-FPC-	CLOS	ECM		11/8/22	11:08:00 AM	11/8/22	11:23:00 AM	00:15	0.00

Comments: jam on fpc, cleared jam on public side, reset, line ran, reset panel, jams clear, RTS

jam on fpc, cleared jam on public side, reset, line ran, reset panel, jams clear, RTS

3619290	A4-BC21-FPC-BC	GS15488	A4-BC21-FPC-	CLOS	ECM		11/11/22	1:55:00 PM	11/11/22	2:02:00 PM	00:10	0.00

Comments: Cleared bag jam, tested RTS. stayed to monitored.

3582035	Bag Claim 21 has	GS15488	A4-BC21-FPC-	CLOS	ECM		9/27/22	1:43:00 AM	9/27/22	2:03:00 AM	00:20	0.00

Comments: inspected and found have bag jam on section 5. have to reset and test. RTS

3501066	A4-BC20-06-BC	GS15517	A4-BC20-06-	CLOS	ECM		6/8/22	10:41:00 AM	6/8/22	11:01:00 AM	00:29	0.00

Comments: Ecall : Won't stop, Realigned photo eye reset asset & RTS

arrived and inspected the asset and found one of the photo eyes wasn't hitting the reflector made proper adjustment and tested the asset

3508176	A2-2TR-01 bad	GS16176	A2-2TR-01	CLOS	ECM		6/18/22	4:26:00 AM	6/18/22	4:37:00 AM	00:19	0.00

Comments: Ecall : Jam, bad photo eye, Replaced bad photo eye with a known good photo eye & RTS

located known good photo eye test back in service, note out of stock

3469398	A5-5ML2-09 not	GS15070	A5-5ML2-09	CLOS	ECM		4/30/22	4:11:00 PM	4/30/22	4:20:00 PM	00:09	0.00

Comments: ECALL- Southeast controlled the situation, and explain the ins/outs of the merge & powerturn, RTS.

When I arrived line was cascaded, one line started up merge started as it should. As I was watching I noticed merge was running only when

3480408	A5-5ML2-09	GS15070	A5-5ML2-09	CLOS	ECM		5/15/22	11:55:00 AM	5/15/22	12:00:00 PM	00:15	0.00

Comments: ECALL: multiple bags on merge, on main line, heavy traffic of bags on both lines, cleared bags, RTS

multiple bags on merge, on main line, heavy traffic of bags on both lines, cleared the bags, reset jam, inspected the motor hardware, rollers,

3432997	A3-BC13-01-BC	GS15457	A3-BC13-01-	CLOS	ECM		3/13/22	9:35:00 AM	3/13/22	9:50:00 AM	00:30	0.00

Comments: ECALL:ESTOP was pressed, restarted asset, tested, called back in service

Inspected asset, ESTOP was pressed, restarted asset, tested, called back in service

3525942	A2-2TR-02 SE	GS16177	A2-2TR-02	CLOS	ECM		7/12/22	5:11:00 PM	7/12/22	5:31:00 PM	00:20	0.00

Comments: adjusted the photo-eye, reset jam, started, RTS

3530903	A2-2TR-02 - jam	GS16177	A2-2TR-02	CLOS	ECM		7/18/22	7:20:00 PM	7/18/22	7:34:00 PM	00:14	0.00

Comments: checked photo-eyes, readjust them, reconnected all disconnects, cleared jams, tested, RTS

arrived and inspected asset, checked the photo-eyes, readjust them, reconnected all disconnects, cleared jams, tested, RTS

3530965	A2-2TR-02 SE	GS16177	A2-2TR-02	CLOS	ECM		7/19/22	2:19:00 PM	7/19/22	2:50:00 PM	01:02	0.00

Comments: readjusted photo eye, reset, system clear, checked switches, cycled switches, checked, RTS

Photo eye was not calibrated. Used ladder to climb up and readjusted the photo eye and reset system. System cleared, checked on/off

3539047	A2-2TR-02 -	GS16177	A2-2TR-02	CLOS	ECM		7/30/22	8:22:00 PM	7/30/22	8:48:00 PM	00:52	89.38

Comments: check asset found bad photo eye, replaced

3534539	A2-2TR-02	GS16177	A2-2TR-02	CLOS	ECM		7/26/22	5:10:00 PM	7/26/22	5:28:00 PM	00:20	0.00

Comments: photo eye was loose and caused the jam. I tightened and adjusted the photo eye, reset, started, RTS

Troubleshooting the asset and found out the photo eye was loose and caused the jam. I tightened and adjusted the photo eye, reset the jam,

3555110	A2-2TR-03-Jam	GS16178	A2-2TR-03	CLOS	ECM		8/19/22	6:12:00 PM	8/19/22	6:40:00 PM	00:27	0.00

Comments: jam, cleared jam, reset system, monitored for 10 minutes before calling back in service

arrived at asset, inspected found jam, cleared jam, reset system, called back in service
monitored for 10 minutes before calling back in service

3572675	A2-2TR-03 - Multiple Jams	GS16178	A2-2TR-03	CLOS	ECM	9/11/22	12:30:00 PM	9/11/22	12:50:00 PM	00:20	0.00

Comments: photoeye had one light, adjusted photoeye, got 3 lights. cleared jam, monitored, RTS
Got there, inspected line, noticed a photoeye had one light, adjusted photoeye, got 3 lights, cleared jam, monitored, RTS

3500571	A6-6MS1-04 multiple shaft	GS15533	A6-6MS1-04	CLOS	ECM	6/4/22	9:47:00 AM	6/4/22	9:54:00 AM	00:07	0.00

Comments: Ecall : Shaft encoder fault, Loose connection found tightened RTS

3526020	A6-6MS1-04 SE unable to clear	GS15533	A6-6MS1-04	CLOS	ECM	7/13/22	2:14:00 PM	7/13/22	2:54:00 PM	00:40	0.00

Comments: placed a tachometer on belts, compared to manifest. Proper speeds, RTS
Cleared fault, observed, shaft encoder fault moved to 6MS1-01, cleared. Line was processing bags. Observed encoder working properly.

3416305	A6-6MS1-05 Belt not running	GS15534	A6-6MS1-05	CLOS	ECM	2/19/22	11:50:00 AM	2/19/22	1:25:00 PM	05:05	42.46

confirmed with Tim JSM

3538850	A6-6MS1-05 motor	GS15534	A6-6MS1-05	CLOS	ECM	7/29/22	3:23:00 AM	7/29/22	4:39:00 AM	04:21	914.38

Comments: Ecall : Encoder fault motor replacement, Replaced old motor making noise & RTS
inspect issue found moto issue making noise Amp jumping from 4.1-6.5 get new motor install test back in service

3437905	6MS1-06 the lacing is coming	GS15535	A6-6MS1-06	CLOS	ECM	3/20/22	1:45:00 AM	3/20/22	2:00:00 AM	00:15	0.00

Comments: ECALL: ecm opened by GOAA but line was not given till shut down. reapir lacing RTS
GOAA opened and ECALL but would not let JSm work on line to repair lacing during the day. after shut down repaired lacing without using

3455435	A6-6MS1-08- multiple Jams	GS15537	A6-6MS1-08	CLOS	ECM	4/8/22	6:07:00 PM	4/8/22	6:25:00 PM	00:44	0.00

Comments: Ecall : Multiple jam, Tightened loose photo eye & RTS
got there multiple jam check asset notice photo eye was loose so adjust photo eye till 3 lights photo eye started line monitor it then call ba

3460189	A6-6MS1-08 multiple shaft	GS15537	A6-6MS1-08	CLOS	ECM	4/14/22	7:36:00 PM	4/14/22	7:49:00 PM	00:13	0.00

Comments: ECALL-Tightened loose connection, observed for a few, RTS.

3421351	A6-6MS1-09 excessive missing	GS15538	A6-6MS1-09	CLOS	ECM	3/2/22	7:38:00 AM	3/2/22	8:01:00 AM	00:54	0.00

Comments: Ecall : Missing bags, Made adjustments to photo eye and RTS
inspected the line, line was running checked belt for loose cables and photo eyes with alpha photo eye the third light was flickering adjusted

3455420	A6-6MS1-09 jam will not clear	GS15538	A6-6MS1-09	CLOS	ECM	4/8/22	3:35:00 PM	4/8/22	3:37:00 PM	00:02	0.00

Comments: Ecall : Jam failed to clear,Southeast cleared jam, before tech arrive & RTS
when I arrived SE was clearing the chute of bags from where the airline E-stopped the flat plate this caused tip chute to clog with bags and

3376766	A6-6MS1-09 - Multiple Shaft	GS15538	A6-6MS1-09	CLOS	ECM	1/3/22	6:36:00 PM	1/3/22	6:41:00 PM	00:05	0.00

Comments: Comment
Verified by Jaime.

3430332	6MS1-09 excessive	GS15538	A6-6MS1-09	CLOS	ECM	3/3/22	12:30:00 PM	3/3/22	1:30:00 PM	01:00	0.00

Comments: Defered Overnight per Ray
JSM Ray called and stated asset needed bearing changed, deferred to overnight.

3432901	A6-6MS1-09 multiple jams	GS15538	A6-6MS1-09	CLOS	ECM	3/12/22	11:50:00 AM	3/12/22	12:05:00 PM	00:15	0.00

Comments: ECALL: moved back blocking photo-eye, wiped off photo-eyes & reflectors, reset, tested, RTS
when I arrived, I moved bag blocking the photo-eye, I then wiped off photo-eyes and reflectors and reset the fault, tested and called back in

3443354	A6-6MS1-10 control net	GS15539	A6-6MS1-10	CLOS	ECM	3/28/22	7:47:00 PM	3/28/22	7:50:00 PM	00:03	0.00

Comments: ECM-went to asset , reset APP. tested , RTS

3443543	A6-6MS1-10 Control net error	GS15539	A6-6MS1-10	CLOS	ECM	3/30/22	1:56:00 PM	3/30/22	2:35:00 PM	01:14	0.00

Comments: Ecall : Control Net fault, Tightened loose connections cleared fault & RTS
arrived & Assessed asset had a loose connection fault did not clear checked prior asset found another loose cable tried to reset BHS stated

3446906	A6-6MS1-10 /Control net error	GS15539	A6-6MS1-10	CLOS	ECM	4/6/22	12:24:00 PM	4/6/22	12:28:00 PM	00:06	0.00

Comments: Ecall : Control net error, Cycled power off and back on to reset APP & RTS
inspected error belt not running turned off disconnect and APP for a few seconds turned it back on reset line 6MS1-10 started running called

3455312	A6-6MS1-10 controlnet adapte	GS15539	A6-6MS1-10	CLOS	ECM	4/7/22	7:05:00 PM	4/7/22	7:20:00 PM	00:15	0.00

Comments: ECALL-Reset fault, RTS.

3455444	A6-6MS1-10- controlnet adapte	GS15539	A6-6MS1-10	CLOS	ECM	4/8/22	8:12:00 PM	4/8/22	8:17:00 PM	00:05	0.00

Comments: Ecall : Device net failure, Reset APP tested and RTS
reset APP and then reset the line test and call back in service

3455482	A6-6MS1-10 controlnet adapte	GS15539	A6-6MS1-10	CLOS	ECM	4/9/22	6:40:00 AM	4/9/22	6:48:00 AM	00:40	0.00

Comments: Ecall : Multiple jam, Tightened loose reflector and RTS
got there was multiple jam so check photo eye & reflector encoder check reflector was loose tighten reflector check encoder clean it started

3455647	ControlNet adapter error, A6	GS15539	A6-6MS1-10	CLOS	ECM	4/11/22	8:37:00 AM	4/11/22	8:45:00 AM	00:08	0.00

Comments: ECALL-reset the VFD and App, cleared the jam, monitored, RTS.

3455654	ControlNet Adapter error, A6	GS15539	A6-6MS1-10	CLOS	ECM	4/11/22	10:11:00 AM	4/11/22	10:20:00 AM	00:09	0.00

Comments: ECALL-check wiring to the App & VFD, reset the system, RTS.

3455649	ControlNet adapter error, A6	GS15539	A6-6MS1-10	CLOS	ECM	4/11/22	9:00:00 AM	4/11/22	9:10:00 AM	00:10	0.00

Comments: ECALL-Reset APP. cleared jam, reset line, line started up, RTS.

3455766	ControlNet adapter error - A6	GS15539	A6-6MS1-10	CLOS E	ECM	4/12/22	6:20:00 AM	4/12/22	6:25:00 AM	00:05	0.00
	Comments: ECALL-Reset APP, waited 2 mins., reset asset, RTS.										
3455845	A6-6MS1-10 Controlnet adapte	GS15539	A6-6MS1-10	CLOS E	ECM	4/13/22	9:10:00 AM	4/13/22	9:19:00 AM	00:15	0.00
	Comments: Ecall : Control net fault, Reset the APP and VFD cleared bags from photo eye & RTS arrived and inspected the asset reset the App and VFD cleared the bags from the photo eyes and reset the system monitored the asset and										
3455851	A6-6MS1-10 Controlnet adapte	GS15539	A6-6MS1-10	CLOS E	ECM	4/13/22	10:47:00 AM	4/13/22	10:58:00 AM	00:18	0.00
	Comments: Ecall : Control net fault, Reset VFD and App and RTS arrived and inspected the asset and reset the VFD and app cleared all bag jams and reset the system monitored the asset and called back										
3455863	A6 6MS1-10 Motor making a	GS15539	A6-6MS1-10	CLOS E	ECM	4/13/22	12:27:00 PM	4/13/22	12:29:00 PM	00:02	0.00
	Comments: Ecall : Loud noise, Adjusted loose fan cover & RTS inspected asset found loose fan cover made adjustment to fan cover called back in service										
3455870	A6-6MS1-10 /Control net error	GS15539	A6-6MS1-10	CLOS E	ECM	4/13/22	1:19:00 PM	4/13/22	1:36:00 PM	00:26	0.00
	Comments: Ecall : Control net fault, Cleared E-stop tightened loose cable & RTS arrived & assessed tightened connections & reset App's found loose cable at 6MD1-09 control net fault cleared BHS stated E-stop was										
3455895	A6-6MS1-10 / Control net error	GS15539	A6-6MS1-10	CLOS E	ECM	4/13/22	3:23:00 PM	4/13/22	3:29:00 PM	00:22	0.00
	Per JSM Jaime.										
3460094	A6-6MS1-10 Controlnet adapte	GS15539	A6-6MS1-10	CLOS E	ECM	4/14/22	6:30:00 AM	4/14/22	6:34:00 AM	00:04	0.00
	Comments: Ecall : Control net fault, Cleared jam condition reset control station & RTS arrived & assessed when I arrived fault had cleared, cleared bag jam reset control station observed RTS										
3460107	A6-6MS1-10 - CONTROL NET	GS15539	A6-6MS1-10	CLOS E	ECM	4/14/22	8:31:00 AM	4/14/22	8:49:00 AM	00:18	0.00
	Comments: Ecall : Control net fault, Cleared control net fault troubleshot to bad T-taps RTS										
3460120	A6-6MS1-10 - control net	GS15539	A6-6MS1-10	CLOS E	ECM	4/14/22	9:45:00 AM	4/14/22	10:02:00 AM	00:17	11.90
	Comments: Ecall : Control net fault, Cleared fault troubleshoot to bad cable, RTS										
3460224	A6-6MS1-10 control net	GS15539	A6-6MS1-10	CLOS E	ECM	4/15/22	8:54:00 AM	4/15/22	9:02:00 AM	00:08	0.00
	Comments: Ecall : Control net, Tightened loose connection & RTS arrived & assessed found loose connection tightened cleared bag jam reset line RTS										
3460241	A6-6MS1-10 - Controlnet adapte	GS15539	A6-6MS1-10	CLOS E	ECM	4/15/22	10:47:00 AM	4/15/22	11:06:00 AM	00:28	0.00
	Comments: Comment Verified by Jaime.										
3460331	A6-6MS1-10 Controlnet adapte	GS15539	A6-6MS1-10	CLOS E	ECM	4/16/22	3:52:00 AM	4/16/22	3:56:00 AM	00:08	0.00
	Verified by JSM Bag 1 Qamil.										
3460341	A6-6MS1-10 controlnet adapte	GS15539	A6-6MS1-10	CLOS E	ECM	4/16/22	6:17:00 AM	4/16/22	6:25:00 AM	00:08	0.00
	Comments: Ecall : Jam, Reset jam call back in service										
3460797	A6-6MS1-10 /Control net error	GS15539	A6-6MS1-10	CLOS E	ECM	4/20/22	1:11:00 PM	4/20/22	1:25:00 PM	00:14	0.00
	Comments: Ecall : Can not reset asset, Cleared jam condition reset asset & RTS arrived to asset 6MS1-09 had a jam condition cleared jam went to 6MS1-10 put asset to stop waited put asset to auto asset started went										
3464354	A6-6MS1-10 jam will not clea	GS15539	A6-6MS1-10	CLOS E	ECM	4/21/22	5:13:00 AM	4/21/22	5:15:00 AM	00:02	0.00
	Comments: ECALL-Southeast cleared jam before we could dispatch a TECH.										
3464318	A6-6MS1-10 /Control net error	GS15539	A6-6MS1-10	CLOS E	ECM	4/21/22	12:43:00 PM	4/21/22	12:55:00 PM	00:12	0.00
	confirmed with Jaimie JSM										
3464321	A6-6MS1-10 control net	GS15539	A6-6MS1-10	CLOS E	ECM	4/21/22	1:16:00 PM	4/21/22	1:22:00 PM	00:06	0.00
	Comments: ECALL-adjusted connections, Check T-taps,& cable, reset app, monitored, RTS.										
3464322	A6-6MS1-10 control net	GS15539	A6-6MS1-10	CLOS E	ECM	4/21/22	2:11:00 PM	4/21/22	2:35:00 PM	00:24	0.00
	Comments: ECALL-ID fault, manually shut off/on app, cleared fault, tested asset, RTS.										
3464551	ControlNet Adapter error - A6	GS15539	A6-6MS1-10	CLOS E	ECM	4/24/22	9:35:00 AM	4/24/22	9:45:00 AM	00:10	0.00
	Comments: ECALL-Adapter was not communicating, reset system, confirmed proper operation, RTS.										
3464656	6MS1-10 motor is making a loud	GS15539	A6-6MS1-10	CLOS E	ECM	4/25/22	1:36:00 PM	4/25/22	1:58:00 PM	00:22	0.00
	Comments: ECALL-Fan bearing is causing motor to make noise, checking motor & gear box, motor can run fine, RTS Inspected motor, motor was making noise. It is the fan bearing. Called it in. Took specs from motor and gear box and it is being looked into.										
3464669	A6-6MS1-10 - CONTROL NET	GS15539	A6-6MS1-10	CLOS E	ECM	4/25/22	3:25:00 PM	4/25/22	3:40:00 PM	00:15	0.00
	Comments: ECALL-Turned off both main disconnect and APP, reset jam, turned on disconnects, line started, RTS. Inspected asset. Line was not running, went to the disconnect and turned off both main disconnect and APP. Reset set jam on section 8										
3464728	ControlNet adapter error - A6	GS15539	A6-6MS1-10	CLOS E	ECM	4/26/22	10:31:00 AM	4/26/22	10:54:00 AM	00:23	0.00
	Comments: ECALL-removed bags, turned off/on VFD, reset line, line ran, RTS. Inspected line, removed bags from photo-eyes. Turned off VFD and back on. E-stop and reset line. Did this a few times until line ran. RTS.										
3464804	ControlNet adapter error - A6	GS15539	A6-6MS1-10	CLOS E	ECM	4/27/22	8:21:00 AM	4/27/22	8:28:00 AM	00:07	0.00

Comments: ECALL-Reset VFD & APP, cleared bag jam and RTS.

3464814 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 4/27/22 10:20:00 AM 4/27/22 10:30:00 AM 00:10 0.00

Comments: ECALL-Reset APP, cleared fault on 6MS1-08, tested asset, RTS.

3464817 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 4/27/22 11:01:00 AM 4/27/22 11:10:00 AM 00:09 0.00

Comments: ECALL-Reset VFD and APP, cleared bag jam, reset the line, RTS.

3464861 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 4/27/22 2:37:00 PM 4/27/22 2:49:00 PM 00:12 0.00

Comments: ECALL- Checked 6MS1, reset the fault and restarted. RTS.

3464868 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 4/27/22 2:55:00 PM 4/27/22 3:20:00 PM 00:25 0.00

Comments: ECALL-Reset APP, tightened connections, found loose cable, tightened it, RTS.

3469135 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 4/28/22 5:23:00 AM 4/28/22 5:35:00 AM 00:12 0.00

Comments: ECALL- reset control net, cleared jam, reset line, RTS.

3469221 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 4/28/22 5:18:00 PM 4/28/22 5:25:00 PM 00:07 0.00

Comments: ECALL-Cleared the jam, reset APP, fault cleared, reset line. RTS.

3460773 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 4/20/22 8:31:00 AM 4/20/22 8:39:00 AM 00:08 0.00

Comments: Ecall : C-net error, Reset fault on APP called back in service

3464535 ControlNet GS15539 A6-6MS1-10 CLOS ECM 4/24/22 6:49:00 AM 4/24/22 7:00:00 AM 00:11 0.00

Comments: ECALL-Reset APP, cleared bag jam, and reset system, monitored , RTS.

3502927 A6-6MS1-10 - GS15539 A6-6MS1-10 CLOS ECM 6/10/22 1:35:00 PM 6/10/22 1:46:00 PM 00:20 0.00

Comments: Ecall : Adaptor error, Reset app. Tightened connections. Reset line. RTS

3581703 A6-6MS1-10 - GS15539 A6-6MS1-10 CLOS ECM 9/24/22 3:09:00 PM 9/24/22 3:18:00 PM 00:09 0.00

Comments: Ecall :Device net failure, Cycled power off & back on to VFD & APP & RTS
went to asset inspected cycle power off to VFD and APP clear bag line stared up called back in service

3586012 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 10/1/22 12:27:00 PM 10/1/22 12:47:00 PM 00:32 0.00

Comments: Ecall : Control adt error, Cleared jam condition reset asset & RTS
arrived at asset inspected asset identified a lot of bags on belt began separating bags cleared jam fault line started up tested asset back in

3602572 A6-6MS1-10 - GS15539 A6-6MS1-10 CLOS ECM 10/22/22 8:56:00 AM 10/22/22 9:02:00 AM 00:06 0.00

Comments: Ecall : Control net adapter error, Reset APP and RTS
arrived at unit and reset the APP fault cleared tested and returned to service

3446817 A6-6MS1- GS15539 A6-6MS1-10 CLOS ECM 4/5/22 3:38:00 PM 4/5/22 4:00:00 PM 00:22 0.00

Comments: ECALL: Cleared bags from P/E, reset app & VFD to clear fault, ran, monitored, RTS
Arrived and inspected the asset and cleared bags from photo-eyes, reset app, and VFD to clear fault, ran asset and monitored to ensure it

3460421 A6-6MS1-10 - GS15539 A6-6MS1-10 CLOS ECM 4/16/22 7:37:00 PM 4/16/22 7:41:00 PM 00:04 0.00

Comments: ECALL:removed bags, cleared faults, restarted asset, with supervisor assistance, RTS
removed bags, cleared faults, restarted asset, with supervisor assistance, called back in service

3460485 A6-6MS1-10 - GS15539 A6-6MS1-10 CLOS ECM 4/17/22 11:48:00 AM 4/17/22 12:24:00 PM 00:36 0.00

Comments: ECALL-device new failure, adj. cables of VFD, reset, VFD and app, restarted line, RTS.

3460525 A6-6MS1-10- GS15539 A6-6MS1-10 CLOS ECM 4/17/22 7:01:00 PM 4/17/22 7:07:00 PM 00:06 0.00

Comments: ECALL: reset APP for asset, back in service

3460528 A6-6MS1-10- GS15539 A6-6MS1-10 CLOS ECM 4/17/22 7:45:00 PM 4/17/22 7:51:00 PM 00:06 0.00

Comments: ECALL: went to asset, reset App, back in service

3460557 ControlNet GS15539 A6-6MS1-10 CLOS ECM 4/18/22 6:27:00 AM 4/18/22 6:35:00 AM 00:08 0.00

Comments: ECALL: stopped the line and cleared a jam. reset and fault cleared. RTS

3460595 A6-6MS1-10 - GS15539 A6-6MS1-10 CLOS ECM 4/18/22 1:38:00 PM 4/18/22 1:44:00 PM 00:06 0.00

Comments: Comment
Verified by Roy.

3460602 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 4/18/22 3:09:00 PM 4/18/22 3:24:00 PM 00:21 0.00

Comments: ECALL: inspected asset, cleared jam fault, reset VFD and app, monitored, RTS
Arrived and inspected asset, cleared jam fault, reset VFD and app, monitored asset to ensure it was working and called back into service

3460606 A6-6MS1-10 - GS15539 A6-6MS1-10 CLOS ECM 4/18/22 3:41:00 PM 4/18/22 3:44:00 PM 00:09 0.00

Comments: Comment
Verified by Roy.

3460608 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 4/18/22 3:54:00 PM 4/18/22 4:10:00 PM 00:16 0.00

Comments: ECALL: inspected asset, cleared all bag jams, reset VFD and app, monitored, called back in service
Arrived and inspected asset, cleared all bag jams, reset VFD and app, monitored, called back in service

3460678 ControlNet GS15539 A6-6MS1-10 CLOS ECM 4/19/22 10:26:00 AM 4/19/22 10:41:00 AM 00:15 0.00

Comments: ECALL: control net error,removed bags from P/E, disconnect VFD, reset, ESTP,reset line,RTS
inspected line, there was a control net error, removed bags from photo-eyes. disconnected VFD and reset, ESTOPPed and reset line, bags

3460718 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 4/19/22 4:29:00 PM 4/19/22 4:40:00 PM 00:11 0.00

Comments: ECALL:cleared bag jam and reset VFD and app, monitored the asset to ensure it was working,RTS
arrived and inspected the asset, cleared bag jam and reset VFD and app, monitored the asset to ensure it was working, called back into

3460758 A6-6MS1-10 GS15539 A6-6MS1-10 CLOS ECM 4/20/22 3:18:00 AM 4/20/22 3:27:00 AM 00:09 0.00

Comments: ECALL: reset APP on asset, reset asset, back in service

3464412	A6-6MS1-10-	GS15539	A6-6MS1-10	CLOS	ECM	4/22/22	6:20:00 PM	4/22/22	6:24:00 PM	00:04	0.00
	Comments: ECALL:reset APP, tight connection, clear jam, RTS										
	reset APP, tight connection, clear jam, RTS										
3464481	A6-6MS1-10 -	GS15539	A6-6MS1-10	CLOS	ECM	4/23/22	3:14:00 PM	4/23/22	4:00:00 PM	00:46	0.00
	Comments: ECALL: Cleared bag jams, reset, device net fault,reset,APP at 6MS1-04,10,12.cycled div, RTS,monitor										
	Cleared bag jams, reset, device net fault, reset, APP at 6MS1-04,10,12. cycled diverter at 6MS1-17, cleared encoder fault, asked BHS for										
3464630	ControlNet	GS15539	A6-6MS1-10	CLOS	ECM	4/25/22	5:13:00 AM	4/25/22	5:17:00 AM	00:04	0.00
	Comments: ECALL: reset APP, reset asset, back in service										
3464649	A6-6MS1-10 -	GS15539	A6-6MS1-10	CLOS	ECM	4/24/22	12:05:00 PM	4/24/22	12:10:00 PM	00:05	0.00
	Comments: ECALL: reset VFD and APP, cleared jam and monitored asset. RTS										
3464662	A6-6MS1-10 -	GS15539	A6-6MS1-10	CLOS	ECM	4/25/22	2:28:00 PM	4/25/22	2:34:00 PM	00:10	0.00
	Comments: ECALL:Inspected asset,checked cables, reset APP, cleared jam, reset line, line started up, RTS										
	Inspected asset,checked cables, reset APP, cleared jam, reset line, line started up, called back in service										
3464686	A6-6MS1-10 -	GS15539	A6-6MS1-10	CLOS	ECM	4/25/22	5:46:00 PM	4/25/22	5:50:00 PM	00:14	0.00
	Comments: ECALL:Reset APP & VFD, cleared all bags from photo-eye and called back into service										
	Reset APP & VFD, cleared all bags from photo-eye and called back into service										
3464706	A6-6MS1-10	GS15539	A6-6MS1-10	CLOS	ECM	4/26/22	3:55:00 AM	4/26/22	3:58:00 AM	00:10	0.00
	Comments: ECALL: control adapter error, jam, reset VFD, cleared jam, removed ESTOP, monitored,tested,RTS										
	On arrival, I inspected the asset to see there was a control adapter error, that then caused a bag jam, so I reset the VFD, cleared the jam,										
3464764	A6-6MS1-10	GS15539	A6-6MS1-10	CLOS	ECM	4/26/22	5:59:00 PM	4/26/22	6:13:00 PM	00:14	0.00
	Comments: ECALL:turned off VFD & APP, cleared jam on section 8, turned on VFD & APP on, reset line,cleared										
	Inspected asset, turned off VFD and APP, cleared the jam on section 8, turned on VFD and APP on, and reset the line then net cleared,										
3480401	A6-6MS1-10 shaf	GS15539	A6-6MS1-10	CLOS	ECM	5/15/22	10:41:00 AM	5/15/22	10:57:00 AM	00:16	0.00
	Comments: Bag stuck in DIV on previous asset. Removed bag from DIV cleared jam fault and reset line.										
	cleared jam fault ESTOPPed, reset toggled disconnect for DIV off and on, removed faults on DIV control station, on previous line a bag w										
3446697	A6-6MS1-10 -	GS15539	A6-6MS1-10	CLOS	ECM	4/4/22	2:02:00 PM	4/4/22	2:08:00 PM	00:06	0.00
	Comments: Comment										
	Verified by Roy.										
3446835	A6-6MS1-10	GS15539	A6-6MS1-10	CLOS	ECM	4/5/22	5:15:00 PM	4/5/22	5:19:00 PM	00:10	0.00
	Comments: ECALL:cleared bags from photo-eyes and reset the app and VFD, monitored asset, RTS										
	Arrived and inspected the asset, cleared bags from photo-eyes and reset the app and VFD, monitored asset, RTS										
3582064	A6-6MS1-10	GS15539	A6-6MS1-10	CLOS	ECM	9/27/22	8:10:00 PM	9/27/22	8:30:00 PM	00:20	0.00
	Comments: removed faults, restart and tested system. called back in service.										
3586437	ControlNet	GS15539	A6-6MS1-10	CLOS	ECM	10/5/22	10:25:00 AM	10/5/22	10:46:00 AM	00:21	0.00
	Comments: off/on VFD, E-stop, reset, off app, adapter off, on app, clear, e-stop, reset, RTS, monitor										
	turned off and on VFD, E-stop, reset, error still present, opened VFD, shut off app/6ms1-10. adapter turned off, turned on app+VFD. error										
3599658	A6-6MS1-10	GS15539	A6-6MS1-10	CLOS	ECM	10/17/22	10:28:00 AM	10/17/22	10:42:00 AM	00:32	0.00
	Comments: reset fault, cleared jam, asked for bags, tightened connections, observed, RTS, monitored										
	reset fault, cleared jam, asked for bags, tightened connections, observed, RTS, monitored										
3469738	A6-6MS1-11	GS15540	A6-6MS1-11	CLOS	ECM	5/4/22	3:43:00 PM	5/4/22	3:50:00 PM	00:07	0.00
	Comments: ECALL-Assessed both p. eyes, had three lights connection secure, RTS.										
3478254	A6-6MS1-11 shaf	GS15540	A6-6MS1-11	CLOS	ECM	5/11/22	4:45:00 AM	5/11/22	5:00:00 AM	00:15	0.00
	Comments: ECALL- reset the VFD, reset the e-stop after VFD was activated to test the line and RTS.										
	On arrival I inspected the asset the fine it was still running but showing shaft encoder fault on screen and all bags waiting in the asset before										
3478259	A6-6MS1-11	GS15540	A6-6MS1-11	CLOS	ECM	5/11/22	5:55:00 AM	5/11/22	6:30:00 AM	01:10	0.00
	Comments: ECALL-Lowered HZ to match encoder no fault since monitored RTS.										
3478305	6MS1-11 encoder	GS15540	A6-6MS1-11	CLOS	ECM	5/11/22	12:26:00 PM	5/11/22	12:27:00 PM	00:01	0.00
	Comments: Ecall : Bad encoder, RTS, Follow needed for encoder to be replaced at night										
	Valeri contacted me stating encoder needed to be replaced opened a work order to have it changed tonight										
3480227	6MS1-11 is	GS15540	A6-6MS1-11	CLOS	ECM	5/13/22	1:57:00 PM	5/13/22	2:00:00 PM	00:03	0.00
	Comments: Ecall : Multiple jams, Never received this call believe Southeast cleared a jam and BHS created SR										
3460418	A6-6MS1-11 -	GS15540	A6-6MS1-11	CLOS	ECM	4/16/22	7:20:00 PM	4/16/22	7:26:00 PM	00:06	0.00
	Comments: ECALL:jam was clear, reinspect asset, no issues, everything running properly, RTS at 19:26										
	Arriving at unit, jam was clear, reinspect asset, no issues, everything running properly, back in service at 19:26										
3464524	Shaft encoder	GS15540	A6-6MS1-11	CLOS	ECM	4/24/22	4:20:00 AM	4/24/22	4:30:00 AM	00:10	0.00
	Comments: ECALL: reset app then reset the line and test (ok)										
3480167	6MS1-11 is still	GS15540	A6-6MS1-11	CLOS	ECM	5/12/22	3:20:00 PM	5/12/22	6:00:00 PM	02:40	0.00
	Comments: 6MD1-10-DIV failed to extend. Did not impede bags being diverted. Reset when faulted.										
3517047	A6-6MS1-11 shaf	GS15540	A6-6MS1-11	CLOS	ECM	7/3/22	1:44:00 PM	7/3/22	1:52:00 PM	00:08	0.00
	Comments: shaft encoder fault, adjusted cable and reset fault, RTS										
	Arrived at asset, shaft encoder fault, adjusted the cable and reset the fault, after starting, moving, fault not came back, called back in service										
3602606	A6-6MD1-05-DIV	GS15542	A6-6MD1-05-	CLOS	ECM	10/22/22	1:53:00 PM	10/22/22	2:34:00 PM	00:41	0.00
	Comments: Ecall : Bag got stuck in the diverter arm, Cleared jam condition reset asset & RTS										

went over to 6MD1-06 DIV a bag got stuck and jam the asset once I got there, I remove the bags that was stuck and clear the diverter arm

3433116	A6-6MD1-05-DIV- multiple fail to	GS15542	A6-6MD1-05-DIV	CLOS E	ECM	3/14/22	5:21:00 PM	3/14/22	5:45:00 PM	00:24	0.00

Comments: ECALL: did not extend position,manually set home position,proxy cable loose,adjusted,cycled,RTS

inspected asset, cycled the diverter and did not read the extend position, manually set the paddles to home position and checked the proxy

3432675	A6-6MD1-07-DIV not extending	GS15545	A6-6MD1-07-DIV	CLOS E	ECM	3/10/22	6:56:00 AM	3/10/22	7:26:00 AM	00:30	0.00

confirmed with Jaimie JSM

3390171	A6-6MD1-07-DIV bag stuck	GS15545	A6-6MD1-07-DIV	CLOS E	ECM	1/13/22	6:10:00 AM	1/13/22	6:13:00 AM	00:03	0.00

Comments: ECALL: Southeast cleared before JSM arrived. RTS.

3513197	6TC4-11 is receiving multiple	GS15121	A6-6TC4-11	CLOS E	ECM	6/23/22	6:46:00 AM	6/23/22	6:49:00 AM	00:19	0.00

Comments: JSM Anthony said that there was a loose PE.

3376656	A6-6TC4-14 /Overload	GS15124	A6-6TC4-14	CLOS E	ECM	1/2/22	5:21:00 PM	1/2/22	5:30:00 PM	00:38	0.00

Per JSM Roy.

3398454	A6-6TC4-14	GS15124	A6-6TC4-14	CLOS E	ECM	1/29/22	6:50:00 AM	1/29/22	7:01:00 AM	00:11	0.00

Comments: Ecall : Multiple jams/overload, Cleared jam condition reset fault & RTS

arrived at unit and moved bags off of line I reset the fault and tested called back in service

3464319	A6-6TC4-14 photo eye flag	GS15124	A6-6TC4-14	CLOS E	ECM	4/21/22	1:00:00 PM	4/21/22	1:02:00 PM	00:10	0.00

Comments: ECALL- Reset, tested, RTS.

3385294	A6-6MS2-01A multiple shaft	GS15239	A6-6MS2-01A	CLOS E	ECM	1/8/22	7:38:00 AM	1/8/22	7:53:00 AM	00:54	0.00

Verified by JSM Ronnie. He stated the problem was in section 2 but the fault was showing in section 1A.

3421276	6MS2-01A has a high number of	GS15239	A6-6MS2-01A	CLOS E	ECM	3/1/22	12:31:00 PM	3/1/22	12:56:00 PM	00:25	0.00

Comments: ECALL: Jams; inspect; chk/cleaned photo-eyes/reflectors; line running; no faults; RTS

inspected line, checked photo-eyes for three lights, cleaned photo-eyes, cleaned reflectors. Line was running ok and there were no faults,

3480219	A6-6MS2-01A /AA/AB	GS15239	A6-6MS2-01A	CLOS E	ECM	5/13/22	10:31:00 AM	5/13/22	10:51:00 AM	00:20	0.00

Comments: Ecall : Photo eye issue, Adjusted & cleaned photo eye & reflector 3 lights tested RTS

3550116	A6-6MS2-01A shaft encoder	GS15239	A6-6MS2-01A	CLOS E	ECM	8/11/22	6:34:00 AM	8/11/22	6:40:00 AM	00:11	0.00

Comments: Ecall : Shaft encoder fault, Southeast cleared fault before tech arrived & RTS

Southeast had cleared when I arrived functioning properly RTS observed

3550198	A6-6MS2-01A multiple shaft	GS15239	A6-6MS2-01A	CLOS E	ECM	8/12/22	7:41:00 AM	8/12/22	8:05:00 AM	00:34	0.00

Comments: Ecall : Encoder fault, Cleared VFD fault reset asset & RTS

arrived at asset inspected photo eyes and reflectors inspected and disconnected encoder identified VFD tripped on asset cleared VFD fault

3421266	High volume of unknown bags;	GS15239	A6-6MS2-01A	CLOS E	ECM	3/1/22	11:15:00 AM	3/1/22	11:45:00 AM	00:30	0.00

Comments: ECALL: Just had to tighten the encoder and then monitored the line

Just had to tighten the encoder and then monitored the line

3531032	A6-6MS2-01A multiple shaft	GS15239	A6-6MS2-01A	CLOS E	ECM	7/20/22	10:30:00 AM	7/20/22	10:57:00 AM	00:54	0.00

Comments: made adjustments to the encoder, unplugged checked pins, reset asset, tested, RTS

Arrived at asset, inspected problem made adjustments to the encoder, unplugged checked pins, reset asset, tested, RTS

3390683	6MS2-01 motor is not running	GS15240	A6-6MS2-01	CLOS E	ECM	1/19/22	8:27:00 AM	1/19/22	2:57:00 PM	09:12	1,947.24

Verified by JSM Ronnie

3398595	A6-6MS2-01 - Multiple Missing	GS15240	A6-6MS2-01	CLOS E	ECM	1/30/22	5:36:00 PM	1/30/22	6:05:00 PM	00:13	0.00

Comments: ECALL: multiple jams due to oversized bags on the line, inspect asset, it had no further issues.

Inspected asset, multiple jams on asset and diverter, multiple oversized bags on the line causing the jams, checked photo eyes, reflectors

3438317	A6-6MS2-01 High volume of missing	GS15240	A6-6MS2-01	CLOS E	ECM	3/23/22	11:24:00 AM	3/23/22	11:53:00 AM	00:36	0.00

Comments: Ecall : Missing bag fault, Cleaned photo eyes & RTS

arrived and inspected the asset checked oil cables and cleaned photo eyes monitored the asset to ensure it was working properly called back

3460108	A6-6MS2-01 bag stuck on diverter	GS15240	A6-6MS2-01	CLOS E	ECM	4/14/22	8:42:00 AM	4/14/22	8:54:00 AM	00:46	0.00

Comments: Ecall : Bag stuck, Cleared bag remove strap & RTS

got there bag was stuck on line remove the strap out where it was stuck then started line then call back in service

3485548	6MS2-01 is losing bags	GS15240	A6-6MS2-01	CLOS E	ECM	5/25/22	9:37:00 AM	5/25/22	10:00:00 AM	00:23	0.00

Comments: JSM reported that the HCD at 6MD2-00 is protruding out & catching bags. Finish repair overnight.

3503008	A6-6MS2-01 bag stuck	GS15240	A6-6MS2-01	CLOS E	ECM	6/11/22	6:03:00 AM	6/11/22	6:16:00 AM	00:17	0.00

Comments: Ecall : Jam, Cleared jam condition reset asset & RTS

remove jam at DIV locate E-stop but E-stop is in a area that I can not get to Southeast cleared E-stop back in service

3534106	Multiple jams/belts not moving; A6	GS15240	A6-6MS2-01	CLOS E	ECM	7/22/22	7:02:00 AM	7/22/22	7:10:00 AM	00:23	0.00

Comments: Ecall : Multiple jams, Cleared jam condition reset asset & RTS

got to asset inspect asset and there was a lot of bags on ME line causing 6MS2 to cause multiple jams removes all bags off of asset rest

3460802	A6-6MS2-01 /Shaft encoder	GS15240	A6-6MS2-01	CLOS E	ECM	4/20/22	1:39:00 PM	4/20/22	1:57:00 PM	00:31	0.00

Comments: Ecall : Multiple encoder faults, Tightened loose hardware & RTS

went to asset inspect found hose loose tightened hardware tested called back in service

3555086	A6-6MS2-01 multiple shaft	GS15240	A6-6MS2-01	CLOS E	ECM	8/19/22	1:10:00 PM	8/19/22	2:00:00 PM	00:50	0.00

Comments: Ecall : Missing bag jams, NPF teste asset and RTS

observed bags on line some bags too close together will divert down ME line no jams reported

3555538	6MS2-01 is losing bags	GS15240	A6-6MS2-01	CLOS	ECM	8/24/22	3:40:00 PM	8/24/22	3:45:00 PM	00:05	0.00
	Comments: Ecall : Missing bags, Removed bags blocking photo eye reset asset & RTS found several bags jammed on section 1 removed bags from in front of photo eye and reset fault										
3555677	6MS2-01 is	GS15240	A6-6MS2-01	CLOS	ECM	8/25/22	3:47:00 PM	8/25/22	4:07:00 PM	01:30	0.00
	Comments: Ecall : Multiple jams, Tightened loose cable & RTS got there inspect line check for any loose wire photo eye then check one of encoder cable was loose so clean cable then connect it line was										
3569924	A6-6MS2-01	GS15240	A6-6MS2-01	CLOS	ECM	9/1/22	9:21:00 AM	9/1/22	9:45:00 AM	00:24	0.00
	Comments: Ecall : Multiple missing bags, Bad bag hygiene space bag out & RTS found no problems with the belts or diverter the bags were close together on several occasions bags went down the manual encoder										
3617160	A6-6MS2-01 -	GS15240	A6-6MS2-01	CLOS	ECM	11/5/22	12:08:00 PM	11/5/22	12:43:00 PM	01:42	0.00
	Comments: Ecall : Multiple jams, Adjusted and secured encoder & RTS arrived at asset inspected photo eyes and reflectors inspected and identified encoder was unsecured causing multiple jams adjusted and										
3617173	A6-6MS2-01 -	GS15240	A6-6MS2-01	CLOS	ECM	11/5/22	1:20:00 PM	11/5/22	1:34:00 PM	00:24	0.00
	Comments: Ecall : Multiple missing bag jams, Cleaned photo eye & reflectors reset asset & RTS arrived at asset line was running checked and cleaned all reflectors & photo eyes from 01A to 02 monitored a couple of minutes no issues										
3430523	A6-6MS2-01 belt	GS15240	A6-6MS2-01	CLOS	ECM	3/5/22	5:03:00 PM	3/5/22	5:18:00 PM	00:15	0.00
	Comments: ECALL:Went to asset, was lots of bags in the line, remove bags, reset, called back in service Went to asset, was lots of bags in the line, remove bags, reset, called back in service										
3455246	A6-6MS2-01	GS15240	A6-6MS2-01	CLOS	ECM	4/7/22	9:20:00 AM	4/7/22	1:43:00 PM	07:18	135.57
	Comments: Ecall : Multiple jams, Adjusted VFD frequencies to speed belt up went to asset inspect found photo eye fault went to parts to pick up new photo eye installing new photo eye still jamming troubleshooting										
3480218	A6-6MS1-01 /Photo eye	GS15240	A6-6MS2-01	CLOS	ECM	5/13/22	11:03:00 AM	5/13/22	11:05:00 AM	00:02	0.00
	Comments: ECALL:no issues with photo-eyes, tested, function properly, made no adjustments, RTS Assessed, no issues with photo-eyes, tested, function properly, made no adjustments, RTS										
3485576	A6-6MS2-01 /Missing bags	GS15240	A6-6MS2-01	CLOS	ECM	5/25/22	3:15:00 PM	5/25/22	3:45:00 PM	00:30	0.00
	Comments: ECALL: saw DIV for pier 00 paddle sticking out, cycled paddle, it come home, RTS recieved ECALL from BHS for missing & unknown bags on 6MS1 & 6MS2, went ot 6MS1, first said 35 minutes figure out issue, moved to										
3534225	A6-6MS2-01 SE reporting belt	GS15240	A6-6MS2-01	CLOS	ECM	7/23/22	2:12:00 PM	7/23/22	2:32:00 PM	00:40	0.00
	Comments: no less than 20 bags on unit, removed all bags from unit, started unit up, returned bags on line,RTS arrived at asset, found no less than 20 bags on this one unit, we removed all bags from unit, started unit up, returned bags to line one at a										
3538737	A6-6MS2-01 shaf encoder fault	GS15240	A6-6MS2-01	CLOS	ECM	7/28/22	4:57:00 AM	7/28/22	5:20:00 AM	00:23	0.00
	Comments: Too many a bags on asset, once bags cleared, reset, let run a while, RTS. Arrived at asset, over 20 bags on the asset (overloaded by Wright) once bags cleared, reset, let it run a while, Back in service. Cause of fault, too many bags.										
3538966	A6-6MS2-01 multiple shaft	GS15240	A6-6MS2-01	CLOS	ECM	7/30/22	6:40:00 AM	7/30/22	6:52:00 AM	00:12	0.00
	Comments: Secured encoder test, RTS										
3538969	A6-6MS2-01A multiple unknown	GS15240	A6-6MS2-01	CLOS	ECM	7/30/22	8:07:00 AM	7/30/22	8:20:00 AM	00:26	0.00
	Comments: check all photo-eye & encoder all them was ok, cleared, called BHS throw bags stay to monitor, RTS got there check all photo-eye & encoder all them was ok, cleared, called BHS throw bags stay to monitor it, moving ok, then called back in										
3550608	A6-6MS2-01 high amount of missing	GS15240	A6-6MS2-01	CLOS	ECM	8/16/22	12:03:00 PM	8/16/22	1:25:00 PM	01:22	0.00
	A6-6MS2-01, A6-6MS2-01AA (photoeye) and A6-6MS2-01AB (photoeye) Sys Ops reporting high number of missing and unknown bags.										
3555093	A6-6MS2-01- MULTIPLE	GS15240	A6-6MS2-01	CLOS	ECM	8/19/22	2:30:00 PM	8/19/22	5:00:00 PM	02:30	0.00
	Comments: adjusted VFD, adjusted the belt tension and got amps down to about 4.5. belt is running smooth adjusted VFD, adjusted the belt tension and got amps down to about 4.5. belt is running smooth. will need follow up										
3599413	A6-6MS2-01 - ControlNet	GS15240	A6-6MS2-01	CLOS	ECM	10/14/22	10:27:00 AM	10/14/22	10:36:00 AM	00:23	0.00
	Comments: Comment The asset was changed from "A5-6MD2-01-DIV" to "A6-6MS2-01" after verification with JSM tech.										
3408690	A6-6MS2-02 - Multiple Missing	GS15241	A6-6MS2-02	CLOS	ECM	2/5/22	2:24:00 PM	2/5/22	2:42:00 PM	00:18	0.00
	Comments: Comment Verified by Ronny.										
3408739	A6-6MS2-02 - Multiple Missing	GS15241	A6-6MS2-02	CLOS	ECM	2/6/22	12:26:00 PM	2/6/22	12:52:00 PM	00:34	0.00
	Comments: ECALL: full inspection, found nothing wrong with the system, RTS. Arrived and inspected the asset photo eye, encoder and VFD and found nothing wrong with the system, called asset back into service.										
3408760	A6-6MS2-02 - Multiple Missing	GS15241	A6-6MS2-02	CLOS	ECM	2/6/22	5:13:00 PM	2/6/22	5:40:00 PM	00:21	0.00
	Comments: Comment Verified by Roy.										
3438298	A6-6MS2-02 77 missing bags on	GS15241	A6-6MS2-02	CLOS	ECM	3/23/22	7:03:00 AM	3/23/22	7:15:00 AM	00:20	0.00
	Verified by JSM Robert.										
3443351	A6-6MS2-02-strap caught in the bel	GS15241	A6-6MS2-02	CLOS	ECM	3/28/22	6:25:00 PM	3/28/22	6:35:00 PM	00:10	0.00
	Comments: ECALL-removed the strap caught in belt, tested, RTS.										
3594616	6MS2-02 is losing bags	GS15241	A6-6MS2-02	CLOS	ECM	10/7/22	2:01:00 PM	10/7/22	4:09:00 PM	02:18	0.00
	Comments: Ecall : Missing bags, Inspected assset NPF & RT S										

arrived at asset once arrived asset was running wiped clean photo eyes and reflectors of asset before and after as also, as said asset (6MS2-

3555539	6MS2-02 is losing	GS15241	A6-6MS2-02	CLOS	ECM		8/24/22	3:46:00 PM	8/24/22	3:50:00 PM	00:04	0.00

Comments: Ecall : Missing bags, Cleared jam condition reset asset & RTS

cleared bags creating the jam reset the fault and both sections 1 and 2 started up called back in service

3569933	6MS2-02 is losing	GS15241	A6-6MS2-02	CLOS	ECM		9/1/22	10:33:00 AM	9/1/22	11:01:00 AM	00:28	0.00

Comments: Ecall : multiple missing bags, NPF unit wrking as should & RTS

when I arrived unit was running with no issues I radioed BHS and asked what they was showing at this point directed me to 5ME1-27 merge I

3416655	A6-6MS2-02	GS15241	A6-6MS2-02	CLOS	ECM		2/23/22	5:50:00 AM	2/23/22	6:03:00 AM	00:13	0.00

Comments: ECALL:Asset assessed, asset reset, tested, returned to service

Asset assessed, asset reset, tested, returned to service

3525636	A6-6MS2-02 -	GS15241	A6-6MS2-02	CLOS	ECM		7/9/22	3:17:00 PM	7/9/22	3:32:00 PM	00:15	0.00

Comments: could not locate a bag that was stuck. I checked both lines. Notified BHS, RTS

By the time I arrived I could not locate a bag that was stuck. I checked both lines. Notified BHS, RTS

3416111	6TC6 metal	GS15297	A6-6TC6-02	CLOS	ECM		2/17/22	9:35:00 AM	2/17/22	10:52:00 AM	02:50	0.00

Comments: Cladding sticking out 2-3" from beam. Put back in place. Monitored use w/ airline. RTS.

Coordinated with BHS and airline to puit cladding back in place. Set butterfly nut properly. Removed top allen screws. Stopped asset, put

3585991	2MS2-125 belt	GS16237	A2-2MS2-125	CLOS	ECM		10/1/22	7:10:00 AM	10/1/22	11:30:00 AM	07:05	17.64

Comments: Ecall : Lacing ripped apart, Replaced lacing & pin on belting adjusted paddle & RTS

arrived to asset noticed belt ripped notified BHS disconnect motor LOTO did same to 2MU3-DIV3 went to parts to get lacing pin & lacer

3525939	A2-2MS2-125	GS16237	A2-2MS2-125	CLOS	ECM		7/12/22	4:40:00 PM	7/12/22	4:47:00 PM	00:13	0.00

Comments: removed bags from photo-eye. cleared jam, started asset, RTS

3376744	A2-2MS2-126 -	GS16238	A2-2MS2-126	CLOS	ECM		1/3/22	12:46:00 PM	1/3/22	3:24:00 PM	05:28	137.92

Comments: ECALL: replacing Dutchman that was bad, replaced with new one, installed, tested, RTS.

We made a new ten of teeth of Dutchman, after that we cut off the old Dutchman and replaced it with the new one, once we finished

3455297	A6-6MD1-08-DIV	GS15546	A6-6MD1-08-	CLOS	ECM		4/7/22	4:56:00 PM	4/7/22	5:11:00 PM	00:48	0.00

Comments: Ecall : Control adaptor error, Reset asset and RTS

got there HCD wasn't working so disconnect the main panel to reset HCD then turn on so cycle it HCD wait it for bag monitor it HCD started

3455516	A6-6MD1-08-DIV-	GS15546	A6-6MD1-08-	CLOS	ECM		4/9/22	2:24:00 PM	4/9/22	2:46:00 PM	00:30	0.00

Comments: Ecall : Control net error, Cycled DIV reset asset & RTS

arrived to asset DIV cycled 6MS1 line stopped E-stop reset 6MS1 line running open box disconnect panel wait for a minute turn net box on

3455438	A6-6MD1-08-DIV-	GS15546	A6-6MD1-08-	CLOS	ECM		4/8/22	6:31:00 PM	4/8/22	6:36:00 PM	00:05	0.00

Comments: Ecall : Control net adapter error,Reset APP and RTS

Reset APP and reset line and test call back in service

3469176	A6-6MD1-08-DIV	GS15546	A6-6MD1-08-	CLOS	ECM		4/28/22	10:44:00 AM	4/28/22	10:47:00 AM	00:03	0.00

Comments: ECALL-Reset APP, line ran, RTS. Observed

3585999	A6-6MD1-08-DIV	GS15546	A6-6MD1-08-	CLOS	ECM		10/1/22	8:57:00 AM	10/1/22	10:20:00 AM	01:42	0.00

Comments: Ecall : Diverter and paddle fault, Made some adjustments and RTS

went over to A5- 6MD1-08 for a paddle fault on the diverter we check the motors reducers and sensor looking for the problem after calling for

3460467	ControlNet	GS15546	A6-6MD1-08-	CLOS	ECM		4/17/22	9:37:00 AM	4/17/22	9:48:00 AM	00:28	0.00

Comments: I unplugged the cable and plugged it back in, reset the fault, and started the asset, RTS

I unplugged the cable and plugged it back in, reset the fault, and started the asset, back on service

3460586	ControlNet	GS15546	A6-6MD1-08-	CLOS	ECM		4/18/22	11:51:00 AM	4/18/22	12:01:00 PM	00:10	0.00

Comments: ECALL: APP disconnect off & back on,fault cleared,DIV ran,tested,working ok,RTS

the APP disconnect off and back on, the fault was cleared and the diverter started to run, I tested it, it was working, very good, I called it

3480231	6MD1-08 has a	GS15546	A6-6MD1-08-	CLOS	ECM		5/13/22	2:49:00 PM	5/13/22	2:59:00 PM	00:20	0.00

Comments: ECALL:Call was cleared before I arrived, arrived at asset, found no issue, tested, RTS

Call was cleared before I arrived, arrived at asset, found no issue, tested, RTS

3455636	ControlNet	GS15546	A6-6MD1-08-	CLOS	ECM		4/11/22	6:18:00 AM	4/11/22	6:25:00 AM	00:07	0.00

Comments: ECALL: went to asset, reset APP, reset asset, back in service

3464675	A6-6MD1-08-DIV	GS15546	A6-6MD1-08-	CLOS	ECM		4/25/22	4:36:00 PM	4/25/22	4:50:00 PM	00:14	0.00

Comments: reset the VFD and app, cleared bag jams and reset system, monitored , RTS

Arrived and inspected the asset, and reset the VFD and app, cleared bag jams and reset system, monitored the asset to ensure it was

3469740	A6-6MD1-10-DIV	GS15548	A6-6MD1-10-	CLOS	ECM		5/4/22	4:30:00 PM	5/4/22	4:49:00 PM	00:19	0.00

Comments: ECALL-Found proxy fault, adjusted proxy, tested, RTS.

3477687	A6-6MD1-10-DIV	GS15548	A6-6MD1-10-	CLOS	ECM		5/5/22	2:31:00 PM	5/5/22	2:36:00 PM	00:05	0.00

Comments: ECALL-Southeast cleared jam, verified the same with BHS, RTS.

3469488	A6-6MD1-10-DIV	GS15548	A6-6MD1-10-	CLOS	ECM		5/1/22	4:38:00 PM	5/1/22	4:46:00 PM	00:08	0.00

Comments: ECALL: inspected, made adjustment to proxys & rear spring, cleared fault, RTS

3469491	A6-6MD1-10-DIV	GS15548	A6-6MD1-10-	CLOS	ECM		5/1/22	4:42:00 PM	5/1/22	6:54:00 PM	01:59	0.00

Comments: div not working properly

Belt stuck in div. Removed strap and reset.

3469570	A6-6MD1-10-DIV-failed to extend	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/2/22	6:30:00 PM	5/2/22	7:00:00 PM	00:30	0.00
	Comments: ECALL:asset assessed for issue, Diverter was troubleshot, reset, tested, returned to service asset assessed for issue, Diverter was troubleshot, reset, tested, returned to service										
3469747	A6-6MD1-10-DIV failed to	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/4/22	6:00:00 PM	5/4/22	6:35:00 PM	00:34	0.00
	Comments: ECALL- reset fault , RTS. Paddle belt runs OK, VFDs are OK. Handy proxy is good. Possibly the extend proxy. Reset fault, RTS.										
3477692	A6-6MD1-10-DIV multiple extended	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/5/22	2:45:00 PM	5/7/22	2:00:00 AM	13:34	0.00
	Comments: ECALL: troubleshooting, install new relays and place bearings from another diverter into asset RTS trouble shoot to bad relays, replace relays and tested, still failing. pass to night shift check diverter and removed metal plate that someone installed and reposition both proxy and sensors then check collar on motor and found 5										
3477702	A6-6MD1-10-DIV failed to	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/5/22	4:35:00 PM	5/5/22	4:35:00 PM	00:00	0.00
	Comments: Duplicate to 3477692 Kamrul said 7692 was closed & a new one was opened, but JSM never stopped working on the asset. All work recorded on 3477692.										
3477780	A6-6MD1-10-DIV MULTIPLE JAMS	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/6/22	2:15:00 PM	5/8/22	2:30:00 AM	19:55	84.37
	Comments: ECALL: bearing bad, missing snap rings, took part from SPOO DIV to install, adjusted,RTS Removed old collar flex screws, securing collar sheared off, installed new collar, not engaging shaft, troubleshot, passed to 2nd shift, went to diverter and remove lock collar and inspect the shaft, it is good, then went to look for new lock collar and install and tested, no gc take parts of SPOO DIV and install to 6MD1-10DIV, tested asset, adjusted paddle, belt retracted, asset back in service										
3477950	A6-6MD1-10-DIV Failed to Retract	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/8/22	2:44:00 PM	5/8/22	3:22:00 PM	00:43	0.00
	Comments: Ecall:inspect asset, checked DIV, made adjustment to photo-eye, fault cleared, RTS inspect asset, checked DIV, made adjustment to photo-eye, fault cleared, called back in service										
3477967	A6-6MD1-10-DIV fail to retract	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/8/22	5:52:00 PM	5/8/22	6:03:00 PM	00:13	0.00
	Comments: ECALL:turned off the disconnect for few seconds and back on, reset fault, and sorted it, RTS turned off the disconnect for few seconds and back on, reset fault, and sorted it back on service										
3477969	A6-6MD1-10-DIV Failed to retract	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/8/22	6:12:00 PM	5/8/22	11:48:00 PM	12:36	0.00
	Comments: ECALL: Adjusted,bad relay. replaced from 5SP00 DIV-1, realigned both proxy. cycled,RTS Inspected asset, found spring needed adjustment, passed to 3rd shift, went to asset, found arm over rotated re-aligned arm found bad relay, replaced with one from 5SP00 DIV-1 had to realigned both proxy										
3478044	A6-6MD1-10-DIV failed to	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/9/22	2:33:00 PM	5/9/22	5:46:00 PM	05:14	0.00
	Comments: ECALL:troubleshot, paddle moving slow, not going to home position, deferred to night shift inspect asset, check proxy, troubleshot, paddle moving slow, not going to home position, deferred to night shift										
3478177	Failed to retract; A6-6MD1-10-DIV	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/10/22	9:15:00 AM	5/11/22	1:03:00 AM	00:20	0.00
	Comments: 3rd shift: Inspected asset at night with no bags. No issue found at that time. RTS.										
3478184	6MD1-10 is still receiving multiple	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/10/22	9:53:00 AM	5/10/22	9:54:00 AM	00:01	0.00
	Comments: ECALL: cycled fault, reset, brought it to home position, RTS, F/U inspected asset, cycled fault, reset the fault and brought the paddle to home position, notified BHS of the situation, called in service, (										
3480125	6MS1-11 encoder/belt is	GS15548	A6-6MD1-10-DIV	CLOS	ECM	5/12/22	7:15:00 AM	5/12/22	8:31:00 AM	01:16	0.00
	Comments: work with mike burke to change belt speed while he reprogrammed encoder to run at 258fpm work with mike burke to change belt speed while he reprogrammed encoder to run at 258fpm										
3500782	A6-6MD1-10-DIV Multiple 'Failed to	GS15548	A6-6MD1-10-DIV	CLOS	ECM	6/5/22	3:48:00 PM	6/5/22	3:54:00 PM	00:42	15.37
	Comments: ECALL: arrived, jams, relay not working, replaced, RTS, monitored, worked arrived at the asset, inspected it to see what was causing all the jams, I decided that the relay that extends and retracts the diverter wasn't										
3517428	A6-6MD1-10-DIV /Multiple jams	GS15548	A6-6MD1-10-DIV	CLOS	ECM	7/6/22	2:22:00 PM	7/6/22	3:10:00 PM	00:48	0.00
	Comments: Went to asset, inspected, showing VFD fault reset VFD, tested, RTS Went to asset, inspected, showing VFD fault reset VFD, tested, RTS										
3525928	6MD1-10 is receiving multiple	GS15548	A6-6MD1-10-DIV	CLOS	ECM	7/12/22	2:05:00 PM	7/12/22	2:44:00 PM	00:39	0.00
	Comments: HCD was not always making contact with the retract proxy so adjusted it and monitored,RTS arrived at the asset and notice that the HCD was not always making contact with the retract proxy so adjusted it and monitored to ensure it										
3530712	A6-6MD1-10-DIV Multiple 'Failed to	GS15548	A6-6MD1-10-DIV	CLOS	ECM	7/16/22	5:44:00 PM	7/16/22	6:09:00 PM	00:31	0.00
	Comments: cleared faults, asked for bags, no faults, prox sensor functioning properly, RTS, observed cleared faults, asked for bags, no faults, prox sensor functioning properly, RTS, observed										
3530779	A6-6MD1-10-DIV multiple jam	GS15548	A6-6MD1-10-DIV	CLOS	ECM	7/17/22	1:42:00 PM	7/17/22	2:18:00 PM	00:48	0.00
	Comments: disconnect DIV off for few seconds,reset, cleared fault,DIV starting to run, monitored,RTS I turned the diverter disconnect off for few seconds and put it back on reset it, the fault was cleared and the diverter was starting to run, I										
3530783	A6-6MD1-10-DIV FAILED TO	GS15548	A6-6MD1-10-DIV	CLOS	ECM	7/17/22	2:48:00 PM	7/17/22	4:37:00 PM	03:52	0.00
	Comments: power was not being sent to motor, jog belt button stuck, released it, power restored, tested, RTS Arrived at asset and tried to manually retract the paddle but could not. released the brake for the motor and pushed the paddle to the home										
3581941	Paddles are broken/not	GS15548	A6-6MD1-10-DIV	CLOS	ECM	9/26/22	11:21:00 AM	9/26/22	12:32:00 PM	01:11	0.00
	Comments: catwalk cover to fix, removed trimmel. adjusted tension, asked BHS to unihibit, monitor, RTS Paddle had sheared off, catwalk cover to fix, removed trimmel. adjusted tension, asked BHS to unihibit. Diverter working, monitor, RTS										
3398560	A5-5MU2 - NOT RUNNING	GS15551	A5-5MU-2-EDC	CLOS	ECM	1/30/22	9:24:00 AM	1/31/22	12:30:00 AM	13:06	1,329.67
	Comments: ECALL: Troubleshot,motor bad on drive 2, replaced with new, tested,RTS troubleshot it, found out drive 2, motor was bad, I passed it on to second shift to continue for the motor.										

went to parts, got new motor, came back to asset, installed new motor, tested, called back in service

3500572	A6-6TC6-06 pair of glasses stuck	GS15234	A6-6TC6-06	CLOS E	ECM		6/4/22	10:02:00 AM	6/4/22	10:25:00 AM	01:00	0.00

Comments: Ecall : Lost phone, Retrieved glasses reset asset & RTS
had to stop the line so could look and see were it was at and then took grabber to reach under the belt to pull out a pair of glasses to let

3385173	Loud noise comin out from A6-6TC6	GS15299	A6-6TC6-04	CLOS E	ECM		1/6/22	2:36:00 PM	1/6/22	2:59:00 PM	00:23	0.00

Verified by JSM Jaime

3385182	Loud noise A6-6TC6-04 (Chain	GS15299	A6-6TC6-04	CLOS E	ECM		1/6/22	5:10:00 PM	1/7/22	12:30:00 PM	42:20	293.31

Verified by JSM Jaime

3581425	A6-6TC6-01 loud noise	GS15300	A6-6TC6-05	CLOS E	ECM		9/22/22	4:43:00 AM	9/22/22	5:00:00 AM	00:17	0.00

Comments: went to asset and slave chain loose. will follow up after shut down

3599374	A6-6TC6-05-MAKING LOUD	GS15300	A6-6TC6-05	CLOS E	ECM		10/13/22	5:42:00 PM	10/13/22	6:01:00 PM	00:19	0.00

Comments: Trash next to the roller causing noise, removed trash, tested, RTS.

3572858	Multiple bag jams/bad photo	GS15302	A6-6TC6-07	CLOS E	ECM		9/13/22	10:49:00 AM	9/13/22	11:10:00 AM	00:21	0.00

Comments: photoeye switching between 1 and 2 lights. Adjusted photoeye, cleared jam, monitored, RTS
Arrived at asset, photoeye was switching between 1 and 2 lights. Adjusted the photoeye and cleared jam. Monitored, RTS

3555237	A6-6TC6-08 SE reporting photoeye	GS15303	A6-6TC6-08	CLOS E	ECM		8/21/22	11:05:00 AM	8/21/22	11:13:00 AM	00:10	0.00

Comments: Inspect asset, photo-eye have one light only, made adjustment to get three light, reset line, RTS
Inspect asset, photo-eye have one light only, made adjustment to get all three light, reset line, RTS

3390703	DeviceNet failure; A6-PDP-26	GS15389	A6-6ML2-03	CLOS E	ECM		1/19/22	12:34:00 PM	1/19/22	6:20:00 PM	11:05	2,001.81

Comments: ECALL: Coupler shattered. Replaced reducer & coupler with new. Tested. RTS.
Arrived to asset. Pulled motor from unit. Removed LOTO, started motor. Motor turned TOLO MDE again. Removed top of coupler. Internal

3390722	A6-6ML2-03 / Gear box broken	GS15389	A6-6ML2-03	CLOS E	ECM		1/19/22	6:19:00 PM	1/19/22	6:19:00 PM	00:00	0.00

Per JSM Jaime.

3430571	(A6-PDP-22) effecting 6ML2-04	GS15389	A6-6ML2-03	CLOS E	ECM		3/6/22	11:18:00 AM	3/6/22	11:49:00 AM	00:31	0.00

Comments: ECALL: made adjustment at cables, reset APP, cleared fault, monitored for 5 minutes, RTS
Inspect asset, checked all connection, made adjustment at cables, reset APP 6ML-03, device fault clear, monitored for 5 minutes, called

3437904	A5-5CS2-01-DOOR - Door	GS15442	A5-5CS2-01-DOOR	CLOS E	ECM		3/19/22	3:41:00 PM	3/19/22	3:50:00 PM	00:09	0.00

Comments: ECALL: pressed ESTOP to clear fault, went to curb, tested unit, RTS
when I arrived, I stepped in the room next to 5BD2 line, I pressed ESTOP to clear fault, I then went to curb and tested unit called back in

3460363	A5-5ML2-02 multiple jams	GS15385	A5-5ML2-02	CLOS E	ECM		4/16/22	10:00:00 AM	4/16/22	10:16:00 AM	00:50	0.00

Comments: Ecall : Multiple jams, Cleared jam condition cleaned photo eyes, reflectors & RTS
arrived at asset once arrived jam was cleared and belt was already running wiped clean photo eyes and reflectors tested asset with incoming

3464495	A5-5ML2-02 - Multiple Jam	GS15385	A5-5ML2-02	CLOS E	ECM		4/23/22	5:02:00 PM	4/23/22	5:25:00 PM	00:23	0.00

Comments: ECALL:identified P/E only had 2 lights and when reset runs, P/E has 1 light, adjusted,tested,RTS
arrived at asset, inspected and wiped clean photo-eyes and reflectors, identified photo-eye only had two lights and when reset runs, photo-eye

3548163	A5-PDP-03 - 5ml2 04-03 - device not	GS15385	A5-5ML2-02	CLOS E	ECM		8/7/22	9:02:00 PM	8/7/22	9:15:00 PM	00:13	0.00

Comments: inspect, found APP tripped, reset fault on APP, fault cleared. test asset and RTS
inspect, found APP tripped, reset fault on APP, fault cleared. test asset and RTS

3539001	A5-5CS2-03 not spacing	GS15444	A5-5CS2-03	CLOS E	ECM		7/30/22	1:27:00 PM	7/30/22	2:48:00 PM	01:20	0.00

Comments: troubleshot, found crossed wire in J-box, reset, RTS
troubleshot, found crossed wire in J-box, reset, RTS

3464442	A6-6RC-02 multiple bag jam	GS16144	A6-6RC-02	CLOS E	ECM		4/23/22	7:10:00 AM	4/23/22	7:40:00 AM	00:30	0.00

Comments: ECALL: jam light flashing on 6RC-03, ESTOP reset jam, tested asset with incoming bags, RTS
arrived at asset, inspected and wiped clean photo-eyes and reflectors, identified control station on other side of the asset at 6RC-03, jam light

3464444	A6-6RC-02 multiple jam	GS16144	A6-6RC-02	CLOS E	ECM		4/23/22	7:44:00 AM	4/23/22	8:25:00 AM	00:41	0.00

Comments: ECALL:cleaned P/E & reflectors, shut off VFD all 3 asset (6RC-01,2,3)/ turned on,cleared faults,RTS
arrived at asset, wiped clean photo-eyes and reflectors on 6RC-01, 02 and 03, shut off VFD box for all three assets for about 10 seconds,

3581704	A3-BC14-01-BC - Jam on the public	GS15503	A3-BC14-01-BC	CLOS E	ECM		9/24/22	3:30:00 PM	9/24/22	3:35:00 PM	00:05	0.00

Comments: Ecall : Jam public side, Cleared jam condition reset asset & RTS
went to asset inspected found and clear jam tested called back in service

3446859	A3-BC14-01-BC jammed on both	GS15503	A3-BC14-01-BC	CLOS E	ECM		4/5/22	9:34:00 PM	4/5/22	9:41:00 PM	00:26	0.00

Comments: ECALL:reset door jam, reset, cleared ESTOP & photo-eye, called back in service
reset door jam, reset, cleared ESTOP & photo-eye, called back in service

3490182	A3-BC14-01-BC - Belt starting issue	GS15503	A3-BC14-01-BC	CLOS E	ECM		5/28/22	8:54:00 PM	5/28/22	9:00:00 PM	00:05	0.00

Comments: ECALL: reset jam, called back in service

3516805	A3-BC14-01-BC - Issue with ball	GS15503	A3-BC14-01-BC	CLOS E	ECM		6/30/22	8:44:00 PM	6/30/22	8:50:00 PM	00:06	0.00

Comments: bags placed to close together. trash in front of photo eye, removed test asset, RTS
Inspected asset, bags placed on the belt to close together causing a jam as it exits to passenger side. trash in front of photo eye, removed

3516935	A3-BC14-06-BC overload on bag	GS15507	A3-BC14-04-BC	CLOS E	ECM		7/2/22	8:33:00 AM	7/2/22	9:30:00 AM	00:57	0.00

Comments: overload, reset overload, kept overloading, troubleshot, increased motor amps, tested, RTS
went to asset, showing overload, reset overload, kept overloading, troubleshot, increased motor amps, tested, RTS

3390532	A3-BC14-FPC-BC	GS15508	A3-BC14-05-	CLOS	ECM	1/17/22	8:59:00 PM	1/17/22	9:15:00 PM	00:16	0.00
	Comments: ECALL:Arrived at asset, inspected asset, removed jam, OPs checked system, back in service Arrived at asset, inspected asset, removed jam, OPs checked system, back in service										
3516933	A3-BC14-06-BC	GS15509	A3-BC14-06-	CLOS	ECM	7/2/22	8:21:00 AM	7/2/22	8:27:00 AM	00:10	0.00
	Comments: went to asset, testing multiple times, no issue found, called back in service										
3624383	A3-BC14-06-BC -	GS15509	A3-BC14-06-	CLOS	ECM	11/19/22	1:25:00 PM	11/19/22	1:30:00 PM	00:05	0.00
	Comments: arrived at unit, cleared jam, reset fault, tested, RTS arrived at unit, cleared jam, reset fault, tested, RTS										
3390213	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	1/13/22	9:54:00 PM	1/13/22	10:02:00 PM	00:13	0.00
	Comments: ECALL: door fault caused by carousel jam. reset jam and tested. RTS										
3390687	Bag jam; A3-	GS15510	A3-BC14-06-	CLOS	ECM	1/19/22	8:39:00 AM	1/19/22	9:00:00 AM	00:15	0.00
	Comments: ECALL: door fault, cleaned photo eyes, tested line, door open/closed, RTS. Inspected the line, checked photo eyes for 3 lights, cleaned photo eyes, started the line , door opened up and line ran, stopped the line and										
3398308	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	1/27/22	8:18:00 AM	1/27/22	8:23:00 AM	00:05	0.00
	Verified by JSM 9 Tim										
3398794	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	2/1/22	11:30:00 PM	2/1/22	11:35:00 PM	00:05	0.00
	Comments: ECALL:went to asset, reset control station, tested, back in service went to asset, reset control station, tested, back in service										
3398843	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	2/2/22	3:41:00 PM	2/2/22	3:49:00 PM	00:08	0.00
	Comments: ECALL: found no problems with bag claim, SW personnel was using the bag claim as I arrived. Found no problems with bag claim, the panel view read ok, southwest air personnel was using the bag claim as I arrived.										
3432848	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	3/11/22	11:40:00 PM	3/11/22	11:50:00 PM	00:20	0.00
	Comments: Ecall : Door fault, Cleand trashfrom door way closed door reset fault & RTS remove trash from BC door way and then close door manually and reset then test (ok)										
3433315	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	3/16/22	2:44:00 PM	3/16/22	2:44:00 PM	00:00	0.00
	Comments: duplicate to 3433314										
3446345	Bag Claim 14 has	GS15510	A3-BC14-06-	CLOS	ECM	3/31/22	1:10:00 PM	3/31/22	1:23:00 PM	00:13	0.00
	Comments: ECALL: inspect bag claim and reset at MCP. restarted and put bags through and closed door. RTS										
3460665	Bag Claim 14 has	GS15510	A3-BC14-06-	CLOS	ECM	4/19/22	8:10:00 AM	4/19/22	9:05:00 AM	00:55	0.00
	Comments: ECALL: inspect;removed debris from door;use contactor to bring door down;chk PE; reset pane; RTS Inspected line. Door was open and line was not running. Removed debris from door. Used contactor to bring door down. Checked Photo-eyes										
3485074	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	5/20/22	2:23:00 PM	5/20/22	2:30:00 PM	00:07	0.00
	Comments: Ecall : Door fault, Cleared debris from under door tested. RTS										
3490162	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	5/28/22	4:11:00 PM	5/28/22	4:24:00 PM	00:13	0.00
	Comments: Ecall : Door fault, Cleared trash from under door blocking photo eye reset fault & RTS When I arrived I checked over unit found some trash under the door blocking a photo eye i removed trash to clear fault i then tested and										
3516963	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	7/2/22	1:14:00 PM	7/2/22	1:20:00 PM	00:06	0.00
	Comments: Ecall : Door fault, jam, Closed door cleaned debris from under door & RTS arrived at asset inspected and wiped clean photo eyes and reflectors cleaned up debris under door manually closed door tested bag claim										
3547917	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	8/5/22	10:08:00 AM	8/5/22	10:24:00 AM	00:54	0.00
	Comments: Ecall : Door fault, Cleaned photo eyes reset ddor fault & RTS arrived at asset check & wiped photo eyes hit e-stops opened and closed door reset line tested called back in service										
3550213	Door fault; A3-	GS15510	A3-BC14-06-	CLOS	ECM	8/12/22	10:05:00 AM	8/12/22	10:13:00 AM	00:08	0.00
	Comments: Ecall : Door fault, Cleared door fault reset asset & RTS arrived at unit cleared door fault tested no mechanical issues was found called back in service										
3554990	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	8/18/22	9:51:00 AM	8/18/22	10:12:00 AM	01:42	0.00
	Comments: Ecall: Door fault, Realigned photo eye, cleaned debris from underneath door close door reset & RTS arrived at asset inspected and identified photo eye misaligned only had one light, aligned photo eye make sure it had 3 lights cleaned debris										
3385342	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	1/8/22	5:30:00 PM	1/8/22	5:44:00 PM	00:20	0.00
	Comments: Comment Verified by Ronny.										
3398857	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	2/2/22	6:31:00 PM	2/2/22	7:00:00 PM	00:29	0.00
	Comments: ECALL: Cleaned off debris from PEs & reflectors. Manuaklly closed door. Turned on. RTS.										
3398860	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	2/2/22	7:28:00 PM	2/2/22	7:31:00 PM	00:03	0.00
	Comments: ECALL: Cycled roll up door & reset. RTS.										
3398862	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	2/2/22	8:34:00 PM	2/2/22	8:37:00 PM	00:03	0.00
	Comments: ECALL: Inspected asset. Reset & RTS.										
3413798	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	2/16/22	5:41:00 PM	2/16/22	5:44:00 PM	00:04	0.00
	Comments: Door safety sensor not aligned. Realigned sensor, tested, RTS.										
3413803	A3-BC14-06-	GS15510	A3-BC14-06-	CLOS	ECM	2/16/22	8:08:00 PM	2/16/22	8:10:00 PM	00:07	0.00
	Comments: Arrived at asset,oversized light on.reset asset light off.reset asset,asset back in service Arrived at asset,oversized light on.reset asset light off.reset asset,asset back in service										

3433314	Bag Claim 14 has a door fault	GS15510	A3-BC14-06-DOOR	CLOS	ECM	3/16/22	2:42:00 PM	3/16/22	4:00:00 PM	01:18	0.00
	Comments: ECALL: found photo eye not aligning, tested and called back in service.										
3443020	A3-BC14-06-DOOR Door	GS15510	A3-BC14-06-DOOR	CLOS	ECM	3/25/22	3:12:00 PM	3/25/22	3:17:00 PM	00:05	0.00
	Comments: ECALL:trimmed a draft curtain that was torn, cleaned area while door lands, tested, RTS arrived & assessed, trimmed a draft curtain that was torn, cleaned area while door lands, tested, RTS										
3443043	A3-BC14-06-DOOR DOOR	GS15510	A3-BC14-06-DOOR	CLOS	ECM	3/25/22	6:52:00 PM	3/25/22	7:00:00 PM	00:08	0.00
	Comments: ECALL:door fault, cleared bags from asset, reset asset, cleared fault, tested, RTS Inspect asset, verified door fault, cleared bags from asset, reset asset, cleared fault, tested and called it back in service										
3443044	A3-BC14-06-DOOR Door	GS15510	A3-BC14-06-DOOR	CLOS	ECM	3/25/22	7:08:00 PM	3/25/22	7:20:00 PM	00:12	0.00
	Comments: ECALL:Removed trash from asset, cleared and reset faults, tested system, called back in service Removed trash from asset, cleared and reset faults, tested system, called back in service										
3464389	Bag Claim 14 has a door fault	GS15510	A3-BC14-06-DOOR	CLOS	ECM	4/22/22	12:09:00 PM	4/22/22	12:12:00 PM	00:03	0.00
	Comments: ECALL:When I arrived, I manually lowered door to clear fault, tested and returned to service When I arrived, I manually lowered door to clear fault, tested and returned to service										
3464391	Bag Claim 14 has a door fault	GS15510	A3-BC14-06-DOOR	CLOS	ECM	4/22/22	12:29:00 PM	4/22/22	12:34:00 PM	00:05	0.00
	Comments: ECALL: door down, checked over door, found that it went down past the photo-eye, adjusted limit, RTS When I arrived, door was down. I checked over door and found that it went down past the photo-eye, I adjusted limit and tested, called back										
3508305	BELT 14 DOOR ISSUE	GS15510	A3-BC14-06-DOOR	CLOS	ECM	6/19/22	11:29:00 AM	6/19/22	12:25:00 PM	01:06	6.38
	Comments: V-belt damaged causing door to make noise and bounce. Replaced V-belt, tested, RTS Arrived at asset and inspected the door. V-belt was damaged and causing the door to make a noise and bounce. Replaced V-belt and tested										
3508325	Bag Claim 14 has a door fault	GS15510	A3-BC14-06-DOOR	CLOS	ECM	6/19/22	1:57:00 PM	6/19/22	2:11:00 PM	00:14	0.00
	Comments: alarm was on, checked P/E,misaligned, adjusted, tested, RTS arrived at the asset, noticed the door was close, and the alarm was on, checked photo-eye and noticed it was mis-aligned, made proper										
3516907	Bag Claim 14	GS15510	A3-BC14-06-DOOR	CLOS	ECM	7/2/22	1:40:00 AM	7/2/22	1:59:00 AM	00:25	0.00
	Comments: closed door, cleared faults, RTS										
3517150	Door opening by itself A3-BC14-06	GS15510	A3-BC14-06-DOOR	CLOS	ECM	7/4/22	9:03:00 AM	7/4/22	9:14:00 AM	00:21	0.00
	Comments: inspected line, debris under door, removed debris, made sure P/E were aligned,tested line,RTS										
3517151	CANCEL!!!	GS15510	A3-BC14-06-DOOR	CLOS	ECM	7/4/22	9:06:00 AM	7/4/22	9:06:00 AM	00:00	0.00
3534085	A3-BC14-06-DOOR DOOR	GS15510	A3-BC14-06-DOOR	CLOS	ECM	7/21/22	6:10:00 PM	7/21/22	6:15:00 PM	00:05	0.00
	Comments: Airline has reset conditions, FPC is running with not faults. RTS.										
3534447	A3-BC14-06-DOOR Door	GS15510	A3-BC14-06-DOOR	CLOS	ECM	7/25/22	2:12:00 PM	7/25/22	2:36:00 PM	00:33	0.00
	Comments: debris under door, blocking side sensors, cleared debris, closed door, tested,RTS arrived at asset, there was debris under the door, blocking the side sensors, cleared the debris and closed the door, after clearing the debris,										
3555228	A3-BC14-06-DOOR jam	GS15510	A3-BC14-06-DOOR	CLOS	ECM	8/21/22	9:25:00 AM	8/21/22	9:40:00 AM	00:30	0.00
	Comments: checked door, noticed debris blocking photo eye, removed debris, startup bc, door fault clear. RTS Inspect asset, checked door, noticed debris blocking photo eye, removed debris, startup bc, door fault clear. RTS										
3572658	A3-BC14-06-DOOR jam	GS15510	A3-BC14-06-DOOR	CLOS	ECM	9/11/22	10:18:00 AM	9/11/22	10:24:00 AM	00:15	0.00
	Comments: checked, cleaned photoeyes and reflectors, manually brought up door, reset, tested, RTS Inspected line, door was stuck. Checked and cleaned photoeyes and reflectors. Checked photoeyes for three lights. Used contactor to										
3577601	A3-BC14-06-DOOR	GS15510	A3-BC14-06-DOOR	CLOS	ECM	9/19/22	11:14:00 PM	9/19/22	11:22:00 PM	00:08	0.00
	Comments: removed debris, reset bag claim, system ran smoothly, door opened and closed, back in service checked door, removed debris, reset bag claim, system ran smoothly, door opened and closed, back in service										
3581742	A3-BC14-06-DOOR fault	GS15510	A3-BC14-06-DOOR	CLOS	ECM	9/24/22	10:00:00 PM	9/24/22	10:15:00 PM	00:15	0.00
	Comments: ESTOP, checked P/E, reset door, restarted line, tested line, RTS										
3595009	A3-BC14-06-DOOR	GS15510	A3-BC14-06-DOOR	CLOS	ECM	10/11/22	10:20:00 PM	10/11/22	10:30:00 PM	00:10	0.00
	Comments: Inspected asset, cleared fault, tested & reset system, RTS.										
3619592	A3-BC14-06-DOOR DOOR	GS15510	A3-BC14-06-DOOR	CLOS	ECM	11/14/22	5:02:00 PM	11/14/22	5:18:00 PM	00:16	0.00
	Comments: removed debris from under door, pulled ESTOPs, turned disconnects back on, reset system, RTS arrived at asset, checked control panel for any alarms, started line, ESTOP at tunnel all disconnects, removed debris from under door, pulled										
3619597	A3-BC14-FPC-BC (JAM	GS15510	A3-BC14-06-DOOR	CLOS	ECM	11/14/22	6:43:00 PM	11/14/22	6:47:00 PM	00:04	0.00
	Comments: checked control panel, pushed ESTOP, reset system, waited for fault to clear, RTS arrived at asset, checked control panel, pushed ESTOP, reset system, waited for fault to clear, RTS										
3421066	Emergency stop needs to be reset	GS15513	A3-BC14-FPC-BC	CLOS	ECM	2/27/22	9:44:00 AM	2/27/22	10:00:00 AM	00:21	0.00
	Comments: ECALL: made adjustment to photo eye and reset system. monitor and RTS										
3432721	A3-BC14-FPC-BC E-stop	GS15513	A3-BC14-FPC-BC	CLOS	ECM	3/10/22	6:51:00 PM	3/10/22	6:56:00 PM	00:09	0.00
	Comments: Ecall : E-stop not cleared, Cleared E-stop reset asset & RTS Cleared E-stop on bag room side reset system called back in service										
3485359	A3-BC14-FPC-BC estop condition	GS15513	A3-BC14-FPC-BC	CLOS	ECM	5/23/22	12:30:00 PM	5/23/22	12:37:00 PM	00:21	0.00
	Comments: ECALL:inspected asset, found ESTOP pushed on public side, cleared, called back in service inspected asset, found ESTOP pushed on public side, cleared, called back in service										
3500503	A3-BC14-FPC-BC not moving	GS15513	A3-BC14-FPC-BC	CLOS	ECM	6/3/22	4:14:00 PM	6/3/22	4:20:00 PM	00:11	0.00
	Comments: Ecall : Asset will not start, Cleared E-stops reset asset & RTS arrived to asset cycled E-stops reset on bag room side after noticing E-stop went to public side cycled E-stop & reset on A & B FPC started										

3581674	Bag Claim 14 will not start up	GS15513	A3-BC14-FPC-BC	CLOS	ECM	9/24/22	10:02:00 AM	9/24/22	10:14:00 AM	00:12	0.00
	Comments: Ecall : E-stop won't clear on public side, Cleared E-stop reset asset & RTS went over to BC 14 to clear a E-stop on public side went outside I e-stop and reset all e-stop and got it clear and back in service										
3398762	A3-BC14-FPC-BC JAM	GS15513	A3-BC14-FPC-BC	CLOS	ECM	2/1/22	2:39:00 PM	2/1/22	2:53:00 PM	00:14	0.00
	Comments: ECALL: did not see anything wrong, reset jam fault and ran asset to ensure, working correctly, RTS Arrived and inspected the asset, did not see anything wrong, reset jam fault and ran the asset to ensure, it was working correctly, called b										
3586170	A3-BC14-FPC-BC jam	GS15513	A3-BC14-FPC-BC	CLOS	ECM	10/2/22	11:59:00 PM	10/3/22	12:04:00 AM	00:16	0.00
	Comments: Remove bag in front of P/E request southwest to start,I ESTOP, reset power,started back up went to asset to remove bag in front of photo-eye then ask southwest to start, however I had to ESTOP, reset the power, it started back										
3607358	A3-BC14-06-BCOP	GS15513	A3-BC14-FPC-BC	CLOS	ECM	10/29/22	9:38:00 AM	10/29/22	10:00:00 AM	00:30	0.00
	Comments: clear jam on public side, reset in bag room and monitor. RTS went to public side, clear all e-stops and go back to bag room to clear jam. start the line and watch it while it was running.										
3607709	A3-BC14-FPC-BC	GS15513	A3-BC14-FPC-BC	CLOS	ECM	11/2/22	12:06:00 AM	11/2/22	12:10:00 AM	00:04	0.00
	Comments: removed bags from photo-eyes and restarted system, cleared line to ensure, cleared JSM, RTS arrived at asset, spoken to non-jsm employee about issue, removed bags from photo-eyes and restarted system, cleared line to ensure,										
3393472	A5-6MD2-01-DIV loose pedal	GS15195	A5-6MD2-01-DIV	CLOS	ECM	1/22/22	4:27:00 AM	1/22/22	5:10:00 AM	01:08	0.00
	Comments: Ecall : Diverter not cycling,Installed a temporary belt to fix issue, & RTS arrived at asset found belt not running discovered V-belt on arm was stretch and not allowing to run removed the belt then installed temporary										
3534283	A5-6MD2-01-DIV bag stuck	GS15195	A5-6MD2-01-DIV	CLOS	ECM	7/24/22	5:55:00 AM	7/24/22	6:04:00 AM	00:09	0.00
	Comments: remove bag and reset the line										
3469345	A5-6MD2-02-DIV bag stuck	GS15196	A5-6MD2-02-DIV	CLOS	ECM	4/30/22	6:35:00 AM	4/30/22	6:47:00 AM	00:24	0.00
	Comments: ECALL- bag caught under diverter, had to cut strap to release bag, cleared e-stop, RTS.										
3525574	A5-6MD2-02-DIV multiple jams	GS15196	A5-6MD2-02-DIV	CLOS	ECM	7/9/22	6:53:00 AM	7/9/22	7:17:00 AM	00:24	0.00
	Comments: Ecall : Multiple jams, Tightened loose reflector back into place and RTS when I arrived I checked over unit inspecting photo eyes and reflectors I found that the main line had a loose reflector I secured it in place										
3548055	A5-6MD2-02-DIV multiple shuts	GS15196	A5-6MD2-02-DIV	CLOS	ECM	8/6/22	2:16:00 PM	8/6/22	2:50:00 PM	00:44	0.00
	Comments: Ecall : Multiple jam, Cleared jam condition reset asset & RTS went to asset inspect found paddle belt not running due to serpentine belt worn out stretched notify supervisor called back in service										
3555545	A5-6MD2-02-DIV SE reporting	GS15196	A5-6MD2-02-DIV	CLOS	ECM	8/24/22	4:46:00 PM	8/24/22	4:55:00 PM	00:09	0.00
	Comments: Ecall : Failed to cycle, Cycled DIV put in auto & RTS arrived at unit manually cycled DIV out put unit back in auto DIV cycled in I then asked BHS if unit showed any faults they said no called b										
3555546	6MD2-02 will not cycle	GS15196	A5-6MD2-02-DIV	CLOS	ECM	8/24/22	5:15:00 PM	8/24/22	5:59:00 PM	01:30	0.00
	Comments: Ecall : Diverter fault, Made adjustment proxy to sensor & RTS went to asset inspected motor won't engage inspect motor and reducer found proxy sensor tested called back in service										
3513510	A5-6MD2-02-DIV / Multiple jams	GS15196	A5-6MD2-02-DIV	CLOS	ECM	6/26/22	4:31:00 PM	6/26/22	4:43:00 PM	00:29	0.00
	Comments: found nothing wrong, monitored, RTS When i got there the fault was reset and the diverter was running. I checked it again in case there was a problem. I didn't find anything wrong										
3513810	6MD2-02 is receiving multiple	GS15196	A5-6MD2-02-DIV	CLOS	ECM	6/29/22	9:20:00 AM	6/29/22	9:30:00 AM	00:10	0.00
	Comments: JSM found nothing wrong.										
3534280	A5-6MD2-02-DIV multiple jams	GS15196	A5-6MD2-02-DIV	CLOS	ECM	7/24/22	4:55:00 AM	7/24/22	5:00:00 AM	00:05	0.00
	Comments: inspect DIV, found V-belt stretched out										
3539195	Failed to retract/multiple	GS15196	A5-6MD2-02-DIV	CLOS	ECM	8/1/22	10:26:00 AM	8/1/22	10:57:00 AM	00:39	0.00
	Comments: Inspected asset, check DIV, put at home position, reset fault, clear jam, RTS Inspected asset, check DIV, put at home position, reset fault, clear jam, RTS										
3547906	A5-6MD2-02-DIV multiple jams	GS15196	A5-6MD2-02-DIV	CLOS	ECM	8/5/22	5:52:00 AM	8/5/22	6:04:00 AM	00:12	0.00
	Comments: Bags were not being spaced properly upstream from previous jams. Causing bags to jam @ diverter, RTS Found that bags were not being spaced properly upstream from previous jams. This was causing groups of bags to jam at this diverter. RTS.										
3548143	A5-6MD2-02-DIV MULTIPLE JAMS	GS15196	A5-6MD2-02-DIV	CLOS	ECM	8/7/22	3:57:00 PM	8/7/22	4:32:00 PM	01:28	0.00
	Comments: extends but not spin, serpentine belt broke off, causing jam, DIV operating full capacity, F/U, RTS inspected asset, DIV extends but it does not spin, the serpentine belt broke off, hence causing jam when DIV is operating to it's full capacity.										
3548149	A5-6MD2-02-DIV Multiple Jams	GS15196	A5-6MD2-02-DIV	CLOS	ECM	8/7/22	6:06:00 PM	8/7/22	6:15:00 PM	00:36	0.00
	Comments: arrived at asset, hit ESTOP, removed bags from photo-eyes, reset ESTOP, started line, RTS arrived at asset, hit ESTOP, removed bags from photo-eyes, reset ESTOP, started line, RTS										
3570254	A5-6MD2-02-DIV Will Not Cycle	GS15196	A5-6MD2-02-DIV	CLOS	ECM	9/4/22	5:35:00 AM	9/4/22	5:43:00 AM	00:08	0.00
	Comments: cleared jam, reset the line										
3572892	6MD2-02 has a jam which will not	GS15196	A5-6MD2-02-DIV	CLOS	ECM	9/13/22	4:50:00 PM	9/13/22	4:55:00 PM	00:20	0.00
	Comments: restarted asset, cleared bags, cleared overload and jam, tested, RTS restarted asset, cleared bags, cleared overload and jam, tested, RTS										
3555952	A6-6MS2-02 Failed To Extend	GS15196	A5-6MD2-02-DIV	CLOS	ECM	8/29/22	6:55:00 AM	8/29/22	7:10:00 AM	00:30	0.00
	Comments: inspected asset, checked belts & proxied, reset PLC, fault cleared, tested, RTS went to asset, inspected asset, checked belts & proxied, reset PLC, fault cleared, tested, RTS										
3586357	6MD2-02 (5MU2) diverter has a bag	GS15196	A5-6MD2-02-DIV	CLOS	ECM	10/4/22	7:58:00 AM	10/4/22	8:06:00 AM	00:32	0.00
	Comments: inspected, cleaned photoeyes and reflectors, aligned photoeyes, reset, tested, RTS										

inspected, cleaned photoeyes and reflectors, aligned photoeyes, reset, tested, RTS

3385471	6MD2-ME1 is	GS15198	A5-6MD2-ME1	CLOS	ECM	1/10/22	10:27:00 AM	1/10/22	10:41:00 AM	00:18	0.00

Comments: ECALL: loose photo eye, made adjustments to photo eye, cleared jam, reset line, RTS.

Inspect asset, loose photo eye at asset, made adjustments to photo eye, cleared jam, reset line, call back in service.

3469644	6MD2-ME1 (5ME	GS15198	A5-6MD2-ME1	CLOS	ECM	5/3/22	2:59:00 PM	5/3/22	3:12:00 PM	00:13	0.00

Comments: ECALL-Turned off the disconnect for a few seconds & back on, reset fault, started, RTS.

3607298	6MD2-ME1 DIV2	GS15198	A5-6MD2-ME1	CLOS	ECM	10/28/22	3:26:00 PM	10/28/22	3:37:00 PM	00:24	0.00

Comments: Ecall : Loose photo eye, Cleaned photo eye reset asset & RTS

arrived at the asset look for the photo eye clean them out test it to make sure was running ok call it back in service stay there for a few

3421178	A5-6MD2-ME1-	GS15198	A5-6MD2-ME1	CLOS	ECM	2/28/22	2:14:00 PM	2/28/22	2:24:00 PM	00:13	0.00

Comments: Bag stuck in paddle belt. Turned off DIV, removed bag, tested line. RTS.

Saw bag stuck in DIV paddle belt. turned off DIV and manually removed the bag from the paddle belt. After, turned the line on and turned

3464494	A5-6MD2-ME1-	GS15198	A5-6MD2-ME1	CLOS	ECM	4/23/22	5:00:00 PM	4/23/22	5:08:00 PM	00:28	0.00

Comments: ECALL: cleared jam, cycled DIV, called back in service, monitored for 20 minutes, no issue

Arrived to asset, cleared jam, cycled DIV, called back in service, monitored for 20 minutes, no issue, checking photo-eye, no issue

3530701	A5-6MD2-01-DIV	GS15198	A5-6MD2-ME1	CLOS	ECM	7/16/22	4:57:00 PM	7/16/22	5:43:00 PM	00:46	0.00

Comments: arrived at correct asset, troubleshot, found debris, removed, issue persisted,P/E issue, RTS

dispatched to wrong asset, arrived at correct asset, troubleshot, found debris, removed, issue persisted, photo-eye issue on tip short,

was sent to 6MD2-01-DIV

3570261	A5-6MD2-ME1-	GS15198	A5-6MD2-ME1	CLOS	ECM	9/4/22	8:04:00 AM	9/4/22	8:43:00 AM	00:51	0.00

Comments: Arrived at asset, tested the diverter and found the bottom proxy loose. Adjusted, tested, RTS

Arrived at asset, tested the diverter and found the bottom proxy loose. Adjusted, tested, RTS

3570271	A5-6MD2-ME1-	GS15198	A5-6MD2-ME1	CLOS	ECM	9/4/22	9:32:00 AM	9/4/22	11:08:00 AM	01:36	0.00

Comments: paddle proxy switch loose,adjusted, tested, ran, adjusted P/E, tested, RTS

troubleshot the diverter and found out one of the paddle proxy switch was loosened and needed to adjusted. I adjusted the proxy switch and

3582078	Multiple jams; A5	GS15198	A5-6MD2-ME1	CLOS	ECM	9/28/22	4:14:00 AM	9/28/22	5:13:00 AM	00:59	0.00

Comments: reset diverter monitor and RTS, returned after another fautl to adjust photo eye. test and RTS

reset diverter and RTS, return at 4:40 and found a photo eye with 1 light, adjusted photo eye and tested. RTS

3500471	A5-5ME2-01 high	GS15202	A5-5ME2-01	CLOS	ECM	6/3/22	12:51:00 PM	6/3/22	1:12:00 PM	00:34	0.00

Comments: Ecall : Multiple missing bag jams, Cleaned photo eyes & reflectors reset fault & RTS

arrived at asset wiped clean photo eyes and reflectors on 2ME-101 & 2ME-102 asked BHS to send bags tested asset, photo eyes with

3516840	A5-5ME2-01 loos	GS15202	A5-5ME2-01	CLOS	ECM	7/1/22	9:02:00 AM	7/1/22	10:28:00 AM	01:33	0.00

Comments: Ecall : Encoder fault replaced per GOAA, Part not in stock, RTS

went to asset inspect went to parts to pickup encoder, encoder not in stuck notify GOAA, called back in service

3390251	A5-6MD2-03-DIV	GS15197	A5-6MD2-03-	CLOS	ECM	1/14/22	11:00:00 AM	1/14/22	11:05:00 AM	00:20	0.00

Comments: ECALL: call canceled before arrival. arrive and inspect asset. test and RTS

3477668	A5-6MD2-03-DIV	GS15197	A5-6MD2-03-	CLOS	ECM	5/5/22	10:39:00 AM	5/5/22	2:00:00 PM	03:21	84.37

confirmed with TIm JSM

3433253	A6-6MS2-03	GS15197	A5-6MD2-03-	CLOS	ECM	3/16/22	3:32:00 AM	3/16/22	4:21:00 AM	00:49	12.58

Verified by JAmie Bag 1

3477791	A6-6MS1-03	GS15197	A5-6MD2-03-	CLOS	ECM	5/6/22	5:08:00 PM	5/6/22	5:30:00 PM	00:44	0.00

Comments: ECALL: jam not clear,manually disconnected APP box for 5-10 sec,reconnected box,cleared,tested, RTS

arrived at asset, inspected photo-eyes and reflectors, cycled DIV, tried ESTOP resetting, jam not clearing, manually disconnected APP box

3577470	A5-6MD2-03-DIV	GS15197	A5-6MD2-03-	CLOS	ECM	9/18/22	8:16:00 AM	9/18/22	8:37:00 AM	00:21	0.00

Comments: got there, multiple jams, cleared line by tip chute, cleaned, lubed, then monitored, RTS

got there, multiple jams, cleared line by tip chute, cleaned, lubed, then monitored, RTS

3421260	Multiple missing	GS15203	A5-5ME2-02	CLOS	ECM	3/1/22	11:16:00 AM	3/1/22	11:50:00 AM	00:44	0.00

Comments: ECALL: Messed up lacing, middle split open, line ran. addition F/U needed, RTS

inspected line, belt had messed up lacing, every time belt went around the middle split open, the line ran, additional follow up is needed. lace

3480146	A5-5ME2-02 -	GS15203	A5-5ME2-02	CLOS	ECM	5/12/22	1:01:00 PM	5/12/22	1:20:00 PM	00:19	0.00

Comments: ECALL: place tachometer on belt, speed appropriate. tighten connections and monitored. RTS

3490019	A5-5ME2-02 high	GS15203	A5-5ME2-02	CLOS	ECM	5/27/22	8:01:00 AM	5/27/22	8:30:00 AM	00:29	0.00

Comments: Ecall : BHS States missing bag errors, Put bracket back into place & RTS

found the encoder holding bracket out of it's index tab put bracket back into tap never saw a bag pass over the 5ME2 line monitored for 1/2

3500472	A5-5ME2-02 high	GS15203	A5-5ME2-02	CLOS	ECM	6/3/22	12:51:00 PM	6/3/22	1:12:00 PM	00:21	0.00

Comments: Ecall : Multiple missing bags, Cleaned photo eyes & reflectors reset fault & RTS

arrived at unit, checked over photo eyes and reflectors wiped them down and called back in service

3455701	A5-5ME2-02 not	GS15203	A5-5ME2-02	CLOS	ECM	4/11/22	3:10:00 PM	4/11/22	5:59:00 PM	06:00	1,330.58

Comments: ECALL: lacing coming apart, belt broke. got new belt from ITW and removed old belt and install new

lacing coming apart, belt broke. got new belt from ITW and removed old belt and loosened up bearings. placed new belt and adjusted bea

3525383	A5-5ME2-02	GS15203	A5-5ME2-02	CLOS	ECM	7/7/22	1:25:00 PM	7/7/22	1:40:00 PM	00:15	0.00

Comments: call was never received in the AM, tech responded to call in afternoon to replace encoder per sup.

3534501	5ME2-03 is	GS15204	A5-5ME2-03	CLOS	ECM	7/26/22	8:43:00 AM	7/26/22	9:08:00 AM	01:04	0.00

Comments: took brake assembly apart, inspected plate, no visual issue, cleaned plates, pack, reassembled, RTS

Got to location, heard really loud chattering, coming from top of motor. Determined it was coming from brake assembly. Took it apart and

3555412	Multiple shaft encoder faults- A5	GS15204	A5-5ME2-03	CLOS ED	ECM	8/23/22	7:19:00 AM	8/23/22	7:45:00 AM	00:52	0.00

Comments: inspected photo eye. Noticed bracket was loose, tightened bracket. Tested, RTS

Arrived at asset, diagnosed issues and inspected photo eye. Noticed bracket was loose, tightened bracket. Tested, RTS

3555415	Multiple shaft encoder faults- A5	GS15204	A5-5ME2-03	CLOS ED	ECM	8/23/22	7:52:00 AM	8/23/22	9:10:00 AM	01:18	174.75

Comments: encoder wasn't pulsing correctly, changed encoder, monitored, RTS

Arrived at the asset and inspected it. Discovered that the encoder wasn't pulsing correctly. Change encoder and monitored the asset to

3570344	A5-5ME2-04 - Shaft Encoder	GS15205	A5-5ME2-04	CLOS ED	ECM	9/5/22	8:35:00 AM	9/5/22	8:50:00 AM	00:25	0.00

Comments: the ripped part of belt stuck on drive pulley, manually moved belt,cut ripped part, reset jam

troubleshooting the asset and found out the belt was starting to rip, the part of belt that was rip got stuck on the drive pulley and cause the

3477679	A5-5ME2-06 shaf encoder faul	GS15207	A5-5ME2-06	CLOS ED	ECM	5/5/22	12:41:00 PM	5/5/22	1:00:00 PM	00:19	0.00

Comments: Inspect Asst, checked p.eye, reflectors, & inshaft encoder, tightened loose cable, monitored it, RTS

Got there multiple jams. Inspected Asst. check photo-eye and reflectors, then check inshaft encoder notice cable was loose so tightened

3416387	A5-5ME2-06 Multiple Shaft	GS15207	A5-5ME2-06	CLOS ED	ECM	2/20/22	11:03:00 AM	2/20/22	11:10:00 AM	00:12	0.00

Comments: ECALL:inspected asset, got to asset, was running fine, no problem, called back in service

inspected asset, got to asset, was running fine, no problem, called back in service

3443124	A5-5ME2-06 shaf encoder fault	GS15207	A5-5ME2-06	CLOS ED	ECM	3/26/22	11:55:00 AM	3/26/22	12:15:00 PM	00:20	0.00

Comments: ECALL: photo-eye not aligned, both photo-eye and reflector aligned, tested, RTS

Went to asset, inspected, found photo-eye not aligned, both photo-eye and reflector aligned, tested, called back in service

3508422	A5-5ME2-06 excessive missing	GS15207	A5-5ME2-06	CLOS ED	ECM	6/20/22	1:43:00 PM	6/20/22	6:20:00 PM	08:48	174.75

Verified with JSM tech correct asset is A5-5ME2-06

3464397	6ML2-14 is receiving multiple	GS15089	A6-6ML2-14	CLOS ED	ECM	4/22/22	2:38:00 PM	4/22/22	2:55:00 PM	00:27	0.00

Comments: ECALL:reflector was really loose, bolt had no nut, tightened back reflector, tested with bags,RTS

Arrived at asset, once arrived jam fault was cleared by South East agent, inspected asset photo-eyes and reflectors and identified reflector

3398637	Cancel	GS15089	A6-6ML2-14	CLOS ED	ECM	1/31/22	7:23:00 AM	1/31/22	7:23:00 AM	00:00	0.00

Comments: Canceled by GOAA

3538990	A6-6ML2-14 multiple jams	GS15089	A6-6ML2-14	CLOS ED	ECM	7/30/22	11:28:00 AM	7/30/22	11:47:00 AM	00:44	0.00

Comments: P/E kept getting 1 light,aligned, tightened P/E, cleared jams,tested, monitored,RTS

arrived at asset, inspected and identified photo-eye kept going to one light every time belt started running, , aligned and tightened photo-eyes,

3385376	A6-6ML2-15	GS15090	A6-6ML2-15	CLOS ED	ECM	1/9/22	7:37:00 AM	1/9/22	7:51:00 AM	00:10	0.00

Comments: ECALL: belt running slow, cleaned photo eye, after, inspected asset, no jam or faults, RTS.

Inspected the line, cleaned photo eye, bags were flowing through, belt speed looked normal compared to surrounding assets, there were no

3398482	A6-6ML2-15 belt running slo	GS15090	A6-6ML2-15	CLOS ED	ECM	1/29/22	11:56:00 AM	1/29/22	12:00:00 PM	00:04	0.00

Comments: Ecall : Belt running slow, NPF & RTS

Southeast report belt running slow Southeast agent Dequah, instructed how to remedy issue S/E did so observed belt running properly called

3432991	A6-6ML2-14 multiple jams	GS15090	A6-6ML2-15	CLOS ED	ECM	3/13/22	8:59:00 AM	3/13/22	9:16:00 AM	00:26	0.00

confirmed with Roy JSM

3398639	Multiple bag jams A6-6ML2-14	GS15090	A6-6ML2-15	CLOS ED	ECM	1/31/22	7:48:00 AM	1/31/22	9:22:00 AM	03:08	0.00

Comments: ECALL: cleared jam,reset system, discovered belt needed tracking, monitored, RTS

Arrived and inspected the asset, cleared the jam and reset the system and discovered the belt needed tracking. after adjusting the track, I

3607437	A6-6ML2-15 multiple jams	GS15090	A6-6ML2-15	CLOS ED	ECM	10/20/22	9:51:00 AM	10/20/22	10:13:00 AM	00:34	0.00

Comments: inspected, adjusted photoeye, tested, RTS

inspected, adjusted photoeye, tested, RTS

3433081	A6-6ML2-19 SE unable to clear	GS15094	A6-6ML2-19	CLOS ED	ECM	3/14/22	10:32:00 AM	3/14/22	10:38:00 AM	00:06	0.00

Comments: ECALL: Jam on 6ML2-19 &6ML2-15, heavy flow on 6ML2, RTS, monitored

Inspected asset, heavy bag flow on 6ML, cleared the jam on 6ML2-19 as well the jam on 6ML2-15, called back in service, monitored the line

3517026	A6-6ML2-19 APP Faulted	GS15094	A6-6ML2-19	CLOS ED	ECM	7/3/22	9:45:00 AM	7/3/22	10:12:00 AM	01:00	0.00

Comments: Suspected tripped APP, reset all APPs, reset I/O, RTS, checked entire line for possible issues

Suspected tripped APP, reset all APPs, reset I/O, updated BHS, showing VFD disconnect at 6ml2 20 &21, reset, line was processing bags

3437861	A6-6ML2-20 belt not running	GS15095	A6-6ML2-20	CLOS ED	ECM	3/19/22	6:47:00 AM	3/19/22	6:57:00 AM	00:10	0.00

Comments: Ecall : Belt not running, Went to asset tightened the belt tested called back in service

3408720	A6-6ML2-20 - JAM	GS15095	A6-6ML2-20	CLOS ED	ECM	2/6/22	6:15:00 AM	2/6/22	6:25:00 AM	00:10	0.00

Comments: ECALL:arrive at asset, many heavy bags on belt, clear bags, reset, ran bag through, back in service

arrive at asset, many heavy bags on belt, clear bags, reset, ran bag through, back in service

3437884	A6-6ML2-20 belt slipping	GS15095	A6-6ML2-20	CLOS ED	ECM	3/19/22	11:09:00 AM	3/19/22	11:47:00 AM	00:38	0.00

Comments: ECALL:went to asset, inspect, tension belt,drive shaft bearing bad , motor leaning, tightened motor

went to asset, inspect, tension belt, called back in service,

found drive shaft bearing bad , motor leaning, went to office to get strap, went back to asset, tightening the motor

3443229	A6-6ML2-21-belt rippe	GS15096	A6-6ML2-21	CLOS ED	ECM	3/27/22	6:21:00 PM	3/27/22	6:45:00 PM	00:14	155.04

Comments: ECALL: belt broke, passed to 3rd shift, cut out belt tear, RTS,F/U

SouthEast reported belt broke, ECALL was passed down to 3rd Shift.

Went to asset, cut out belt tear, will make it till tonight for repair

3460330	A6-6ML2-13 multiple VFD	GS15097	A6-6ML2-13	CLOS E	ECM	4/16/22	3:28:00 AM	4/16/22	3:37:00 AM	00:09	0.00
	Verified by JSM Mark										
3478323	A5-5CS1-04 JAM	GS15844	A5-5CS1-04	CLOS E	ECM	5/11/22	4:00:00 PM	5/11/22	4:04:00 PM	00:04	0.00
	Comments: Ecall : Jam, Removed obstruction blocking photo eye reset fault & RTS										
	arrived to asset moved car seat from in front of photo eye E-stop reset line jam clear called back in service										
3413187	A6-6TC6-05-DOOR fault	GS15262	A6-6TC6-05-DOOR	CLOS E	ECM	2/11/22	6:15:00 AM	2/11/22	6:27:00 AM	00:12	0.00
	Comments: ECALL: monitored for issues, test and notify BHS RTS										
3432908	A6-6TC6-05-DOOR - Door	GS15262	A6-6TC6-05-DOOR	CLOS E	ECM	3/12/22	12:20:00 PM	3/12/22	12:30:00 PM	00:35	0.00
	Comments: ECALL: alarm going off, moved bag caused alarm,closed door,alarm cleared,ESTOP,restart,monitored,RTS										
	arrived to asset, door alarm going off, bag over door track was told by Valarie door closed on a bag caused clear, I moved bag, used do18										
3530644	A6-6TC6-05-DOOR Fault	GS15262	A6-6TC6-05-DOOR	CLOS E	ECM	7/16/22	6:44:00 AM	7/16/22	7:03:00 AM	00:19	0.00
	Comments: reset the door fault, let belt run, then shut down to be sure it was reset fully										
	reset the door fault, let belt run, then shut down to be sure it was reset fully										
3555236	A6-6TC6-05-DOOR OF trouble	GS15262	A6-6TC6-05-DOOR	CLOS E	ECM	8/21/22	11:04:00 AM	8/21/22	11:20:00 AM	00:16	0.00
	Comments: door was being stopped by garbage, cleaned under the door and closed the door manually. RTS										
	Arrived at the asset and found the door was being stopped by garbage, cleaned under the door and closed the door manually. RTS										
3393481	A6-6ML2-12 multiple bag jams	GS15098	A6-6ML2-12	CLOS E	ECM	1/22/22	6:35:00 AM	1/22/22	6:49:00 AM	00:14	0.00
	Comments: Ecall : Multiple bag jams,Cleared jam conditionreset asset & RTS										
	when I arrived I cleared the bags from the unit checked over it and wiped down the reflectors and photo eyes I reset the fault returned bags										
3393777	A6-6ML2-12 multiple jams	GS15098	A6-6ML2-12	CLOS E	ECM	1/26/22	8:58:00 AM	1/26/22	9:09:00 AM	00:11	0.00
	Comments: Ecall : Multiple jams on asset, Tightened hardware for photo eye & RTS										
	inspected asset multiple jams on asset hardware for photo eye was loose and 2 light made adjustments got 3 lights monitored asset for a										
3398449	A6-6ML2-12 - MULTIPLE JAMS	GS15098	A6-6ML2-12	CLOS E	ECM	1/29/22	4:59:00 AM	1/29/22	5:03:00 AM	00:04	0.00
	Comments: ECALL: reset jam and call back in service.										
3376915	A6-6ML2-11 bag jam exceeding	GS15099	A6-6ML2-11	CLOS E	ECM	1/5/22	11:48:00 AM	1/5/22	12:31:00 PM	00:43	0.00
	Comments: ECALL:inspected asset, found timing belt broken, made adjustment, fault cleared, RTS										
	inspected asset, found timing belt broken, made adjustment, fault cleared, called back in service										
3385554	6ML2 multiple bags/jam exceed	GS15099	A6-6ML2-11	CLOS E	ECM	1/11/22	12:54:00 PM	1/11/22	1:05:00 PM	00:32	0.00
	Comments: ECALL: jam, e-stops, cleared e-stop, line start up, call back in service.										
	Inspect asset, check photo eye, have e-stop on at GCS-20DIV, cleared e-stop, line start up, call back in service.										
3398347	6ML2-11 HSD ha a motor overload	GS15099	A6-6ML2-11	CLOS E	ECM	1/27/22	4:02:00 PM	1/27/22	4:03:00 PM	00:26	0.00
	Comments: Ecall : Overload, Cleared overload reset asset & RTS										
	arrived at asset inspected DIV, manually shut off DIV, back on DIV cleared overload tested DIV back in service										
3416659	A6-6ML2-11 jam not resetting	GS15099	A6-6ML2-11	CLOS E	ECM	2/23/22	7:10:00 AM	2/23/22	7:15:00 AM	00:08	0.00
	Comments: Ecall : Jam, Realigned photo eye and RTS										
	inspect asset check photo eyes made adjustment clear jam call back in service										
3376916	6ML2-11 HSD ha a broken belt	GS15099	A6-6ML2-11	CLOS E	ECM	1/5/22	12:12:00 PM	1/5/22	12:12:00 PM	00:00	0.00
	Comments: Duplicate to WO# 3376915.										
3507964	A6-6ML2-10 belt not running	GS15100	A6-6ML2-10	CLOS E	ECM	6/16/22	9:02:00 AM	6/16/22	9:11:00 AM	00:17	0.00
	Comments: Ecall : Belt not moving, Inspected asset NPF & RTS										
	arrived at asset once arrived belt was already running inspected for any issues on belt no issues found tested it back in service										
3398346	6ML2-09 has a jam which will not	GS15101	A6-6ML2-09	CLOS E	ECM	1/27/22	3:52:00 PM	1/27/22	4:00:00 PM	00:18	0.00
	Comments: Ecall : Jam won't clear, Cleaned photo eye & reflector cleared fault & RTS										
	arrived at asset inspected photo eye and reflectors wiped clean reflectors and photo eye cleared jam fault tested it back in service										
3581452	A6-6ML2-09 motor is moving	GS15101	A6-6ML2-09	CLOS E	ECM	9/22/22	9:48:00 AM	9/22/22	12:00:00 PM	02:27	0.00
	Comments: Ecall : Multiple jams, Cleared jam condition added tension to belt and RT S										
	arrived & assessed cleared massive jam tested each phase of motor to ground good checked bearings good belt needed tension applied										
3581541	A6-6ML2-09 multiple jams	GS15101	A6-6ML2-09	CLOS E	ECM	9/23/22	5:30:00 AM	9/23/22	6:30:00 AM	01:00	0.00
	Comments: Ecall : Bag jam, Cleared jam condition & RTS follow up needed										
	during a walk through at 6CS3 seen that 6ML2 stop for multiple bag jams the motor is spinning faster than the reducer										
3430680	A6-6TC5-4-DOOR issue	GS15145	A6-6TC5-4-DOOR	CLOS E	ECM	3/7/22	3:27:00 PM	3/7/22	3:42:00 PM	00:28	0.00
	Comments: ECALL: door failed to close, bag stuck on bearing,cleared, RTS										
	inspected asset, door failed to close, a bag went through the line and got stuck on the bearing of the power turn before the door, cleared it										
3460270	A6-6TC5-4-DOOR /Door	GS15145	A6-6TC5-4-DOOR	CLOS E	ECM	4/15/22	3:08:00 PM	4/15/22	3:11:00 PM	00:07	0.00
	Per JSM Jaime.										
3478320	A6-6TC5-4-DOOR /Door	GS15145	A6-6TC5-4-DOOR	CLOS E	ECM	5/11/22	3:45:00 PM	5/11/22	3:53:00 PM	00:14	0.00
	Comments: Ecall : BHS states door fault, Reset controls, closed door & RTS										
	Reset controls and closed door no faults were detected or indicated the door closed & fault on BHS system reset										

3599565	A6-6TC5-4-DOOR failed to	GS15145	A6-6TC5-4-DOOR	CLOS E	CM	10/16/22	8:08:00 AM	10/16/22	8:28:00 AM	00:22	0.00
	Comments: inspected, closed door manually, reset fault, tested, RTS inspected, closed door manually, reset fault, tested, RTS										
3607440	A6-6TC5-4-DOOR - Door	GS15145	A6-6TC5-4-DOOR	CLOS E	CM	10/30/22	10:50:00 AM	10/30/22	11:10:00 AM	00:40	0.00
	Comments: helped door down, reset, opened and closed, employee badged, door opened, RTS door didnt close, helped door down, reset, door opened, reset allowed door to close, employee badged, door opened, RTS										
3617057	A6-6TC5-4-DOOR failed to	GS15145	A6-6TC5-4-DOOR	CLOS E	CM	11/4/22	5:46:00 AM	11/4/22	5:57:00 AM	00:24	0.00
	Comments: Motor open switch for manual mode was on, reset door, test, clear door alarm, test. RTS.										
3624494	A6-6TC5-4-DOOR fault	GS15145	A6-6TC5-4-DOOR	CLOS E	CM	11/20/22	12:58:00 PM	11/20/22	1:23:00 PM	00:50	0.00
	Comments: inspected, door jammed on track, reset, adjusted door in track, tested, RTS inspected, door jammed on track, reset, adjusted door in track, tested, RTS										
3485551	5CS1-06 is receiving multiple	GS15846	A5-5CS1-06	CLOS E	CM	5/25/22	10:00:00 AM	5/25/22	10:15:00 AM	00:18	0.00
	Comments: JSM said that they found a loose photoeye.										
3513397	A5-6MU17-01 camera sticking out	GS16000	A5-6MU17-01	CLOS E	CM	6/25/22	11:34:00 AM	6/25/22	12:12:00 PM	00:38	0.00
	Comments: Ecall : Loose hardware, Replaced broken hardware, reset asset & RTS when I arrived found the hardware on the finger guard had sheered off I notified BHS that I had to shut unit down so I could safely remove										
3530981	A5-6MU17-01 /Plate Loose	GS16000	A5-6MU17-01	CLOS E	CM	7/19/22	8:01:00 PM	7/19/22	8:15:00 PM	00:14	0.00
	Comments: plates cutting into cladding,covered up cladding with tape to prevent any injury, F/U I went to the carousel, noticed the plates cutting into cladding, I covered up the cladding with tape to prevent any injury that may occur.										
3586070	A5-6MU17-01 siding separating	GS16000	A5-6MU17-01	CLOS E	CM	10/2/22	6:20:00 AM	10/2/22	6:26:00 AM	00:06	0.00
	Comments: arrive at asset and hand guard damaged. made repair to hand guard and called back in service.										
3390245	A5-5CS1-05-DOOR fault	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	1/14/22	9:30:00 AM	1/14/22	10:03:00 AM	01:21	0.00
	confirmed with Jesus JSM										
3390191	5CS1 door has a fault	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	1/13/22	1:57:00 PM	1/13/22	2:08:00 PM	00:46	0.00
	Comments: ECALL: reset door manually closing and resetting line. clear alarm and RTS door jam, robert inside e-stopped line and restarted door. door closed. anthony badges asset and door opened and conveyor started. stopped										
3398324	A5-5CS1-01-DOOR /Door	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	1/27/22	11:25:00 AM	1/27/22	11:50:00 AM	01:10	0.00
	Comments: Ecall : Door fault,Closed door corrected alarm condition & RTS arrived & assessed attempted to manually close reset door manually closed door reset door again called door alarm company ran door fault										
3408925	FD Failed to close; A5-5CS1	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	2/9/22	7:45:00 AM	2/9/22	7:58:00 AM	00:18	0.00
	Comments: ECALL: door fault, closed door w/D018 key, fault cleared, tested, RTS. Inspected asset, closed door w/D018 key, fault cleared, tested asset, called back in service, final inspection.										
3416190	A5-5CS1-01-DOOR failed to	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	2/18/22	4:29:00 AM	2/18/22	4:41:00 AM	00:12	0.00
	confirmed with Justin JSM										
3430349	5CS1-01 door failed to close	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	3/3/22	4:24:00 PM	3/3/22	4:29:00 PM	00:05	0.00
	Comments: ECALL:went inside room, pressed reset/starts, door closed, went outside, jam light extinguished,RTS arrived to asset, jam light indicated, PE displayed & flagged properly, went inside room, pressed reset/starts, door closed, went outside, jam										
3455501	A5-5CS1-01-DOOR Failed to	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	4/9/22	10:55:00 AM	4/9/22	11:13:00 AM	00:28	0.00
	Comments: Ecall : Door fault, Cleaned debris from door reset fault & RTS inspected door the door was up and line was not running removed debris from door used control station to bring up and down the door reset										
3393322	A5-5CS1-01-DOOR Failed to	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	1/20/22	7:12:00 AM	1/20/22	7:22:00 AM	00:46	0.00
	Comments: Ecall : Door fault, Closed door clear fault & RTS arrived at asset inspected photo eyes and reflectors manually closed door cleared fault tested asset called back in service										
3408610	A5-5CS1-01-DOOR fail to	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	2/4/22	3:57:00 PM	2/4/22	4:06:00 PM	00:46	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS got there door wasn't closing by causing jam and issue was Mat flag photo eye so manually close door clear jam then started door open then										
3430719	Fire Door failed to close; A5-5CS1	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	3/8/22	4:32:00 AM	3/8/22	4:47:00 AM	00:15	0.00
	Comments: outside panel runs conveyor but does not closed door, used inside panel to reset door, fixed, RTS Inspected asset, outside panel runs conveyor but does not closed door, used inside panel to reset door, asset fixed, called back in service										
3460618	A5-5CS1-01-DOOR failed to	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	4/18/22	5:13:00 PM	4/18/22	5:25:00 PM	00:12	0.00
	Comments: ECALL-Lowered door manually, operated the asset multiple times to make sure it was working. RTS. Arrived and inspected the asset. Lowered door manually and operated the asset multiple times to ensure it was working correctly. RTS.										
3464279	A5-5CS1-01-DOOR Failed to	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	4/21/22	5:31:00 AM	4/21/22	5:40:00 AM	00:09	0.00
	Comments: ECALL-reset fault, RTS.										
3480659	A5-5CS1-01-DOOR fault	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	5/18/22	8:08:00 AM	5/18/22	8:21:00 AM	00:23	0.00
	Comments: Ecall : Door fault, Cleared jam condition reset door fault & RTS inspected line door was open and line was running tried to close door but couldn't and there was a jam fault used contactor to bring down door										
3490020	A5-5CS1-01-DOOR failed to	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	5/27/22	7:15:00 AM	5/27/22	7:21:00 AM	00:06	0.00
	Comments: Ecall : Door fault fail to close, Closed door reset fault & RTS arrived to asset door was open I stopped asset E-stop reset & press stop door remain open I went into hub manually closed door E-stop &										
3390359	FD failed to close; A5-5CS1-01	GS16113	A5-5CS1-01-DOOR	CLOS E	CM	1/16/22	5:35:00 AM	1/16/22	5:50:00 AM	00:15	0.00

Comments: ECALL: Due to high winds, flops got caught on door rail causing a jam, tested,RTS
Due to high winds, flops got caught on door rail causing a jam, inspect door, tested door, asset back in service

3390373 A5-5CS1-05-DOOR failed to GS16113 A5-5CS1-01-DOOR CLOS E ECM 1/16/22 9:22:00 AM 1/16/22 9:33:00 AM 00:11 0.00

Comments: ECALL: door fault, close door manually, made adjustments at limit switch, tested door, RTS.
Inspected asset, door didn't close, close door manually, made adjustments at limit switch, door closed and opened fine, call back in service.

3416360 A5-5CS1-01-DOOR GS16113 A5-5CS1-01-DOOR CLOS E ECM 2/20/22 4:23:00 AM 2/20/22 4:32:00 AM 00:17 0.00

Comments: ECALL:reset door, inspect for trash at door, tested door, asset back in service
reset door, inspect for trash at door, tested door, asset back in service

3430835 A5-5CS1-01-DOOR Failed to GS16113 A5-5CS1-01-DOOR CLOS E ECM 3/9/22 4:27:00 AM 3/9/22 4:37:00 AM 00:10 0.00

Comments: ECALL: panel does not close, manually close door and reset. cleared and RTS

3503138 A5-5CS1-01-DOOR - FAILED GS16113 A5-5CS1-01-DOOR CLOS E ECM 6/12/22 2:47:00 PM 6/12/22 3:05:00 PM 00:40 0.00

Comments: door fault, closed door, reset, tested, RTS
Arrived at asset, diagnosed problem. closed door, reset door, tested and retested, called back in service

3525780 FD failed to close; A5-5CS1-01-DOOR GS16113 A5-5CS1-01-DOOR CLOS E ECM 7/11/22 5:37:00 AM 7/11/22 5:50:00 AM 00:13 0.00

Comments: arrived, inspected, cleared all faults, tested, brought the door down, tested,RTS
arrived, inspected, cleared all faults, tested, brought the door down, tested,RTS

3530664 A5-5CS1-01-DOOR Failed To GS16113 A5-5CS1-01-DOOR CLOS E ECM 7/16/22 9:30:00 AM 7/16/22 9:40:00 AM 00:10 0.00

Comments: reset door manually with control station. door restarted, and showed clear
reset door manually with control station. door restarted, and showed clear

3534309 A5-5CS1-01-DOOR - Door GS16113 A5-5CS1-01-DOOR CLOS E ECM 7/24/22 12:22:00 PM 7/24/22 12:24:00 PM 00:08 0.00

Comments: Arrived at the asset, lowered the door manually, reset all faults, tested, RTS
Arrived at the asset, lowered the door manually, reset all faults, tested, RTS

3539311 FD failed to close; A5-5CS1-01-DOOR GS16113 A5-5CS1-01-DOOR CLOS E ECM 8/2/22 11:33:00 AM 8/2/22 11:49:00 AM 00:27 0.00

Comments: arrived at asset, inspect asset and exterior, reset ESTOP, monitored, RTS
arrived at asset, inspect asset and exterior, reset ESTOP, monitored, RTS

3550703 A5-5CS1-01-DOOR failed to GS16113 A5-5CS1-01-DOOR CLOS E ECM 8/17/22 1:36:00 PM 8/17/22 1:44:00 PM 00:08 0.00

Comments: Reset door, cleared fault. Tested operation, RTS
Reset door, cleared fault. Tested operation, RTS

3555901 A5-5CS1-01-DOOR failed to GS16113 A5-5CS1-01-DOOR CLOS E ECM 8/28/22 1:08:00 PM 8/28/22 1:17:00 PM 00:22 0.00

Comments: manually lowered the door, reset the fault, called the alarm company to shut off alarm, tested, RTS
arrived at the asset, manually lowered the door, reset the fault, called the alarm company to shut off alarm, tested, RTS

3572821 FD failed to close; A5-5CS1-01-DOOR GS16113 A5-5CS1-01-DOOR CLOS E ECM 9/13/22 5:28:00 AM 9/13/22 5:44:00 AM 00:16 0.00

Comments: cleared fault, manually brought it down, cleared door alarm, monitored called back in service
arrive, inspected asset, cleared fault, manually brought it down, cleared door alarm, monitored called back in service

3577618 FD failed to close; A5-5CS1-01-DOOR GS16113 A5-5CS1-01-DOOR CLOS E ECM 9/20/22 6:00:00 AM 9/20/22 6:10:00 AM 00:10 0.00

Comments: door jam, cleaned debris from door area, cycled door and cleared fault, checked for proper operation
inspected asset, found door jam, cleaned debris from door area, cycled door and cleared fault, checked for proper operation, RTS

3582002 A5-5CS1-01-DOOR Failed To GS16113 A5-5CS1-01-DOOR CLOS E ECM 9/27/22 5:17:00 AM 9/27/22 5:30:00 AM 00:13 0.00

Comments: e-stop line and manually closed door, reset and tested. RTS

3607580 FD failed to close; A5-5CS1-01-DOOR GS16113 A5-5CS1-01-DOOR CLOS E ECM 10/31/22 1:50:00 PM 10/31/22 2:06:00 PM 00:30 0.00

Comments: manually closed door, reset fault, tested, RTS
manually closed door, reset fault, tested, RTS

3607756 A5-5CS1-01-DOOR / Door GS16113 A5-5CS1-01-DOOR CLOS E ECM 11/2/22 4:52:00 PM 11/2/22 5:00:00 PM 00:08 0.00

Comments: Door fault, reset fault RTS.

3577307 A6-6CS3-01 - Over Length Fault GS15251 A6-6CS3-01 CLOS E ECM 9/16/22 4:53:00 AM 9/16/22 5:30:00 AM 01:14 0.00

Comments: Ecall : Overlength fault, Adjusted photo eye reset fault & RTS
arrived at asset investigated fault reset system adjusted photo eye called back in service

3513747 A6-6CS3-01 airlin GS15251 A6-6CS3-01 CLOS E ECM 6/28/22 6:20:00 PM 6/28/22 6:28:00 PM 00:10 0.00
unable to start

Comments: arrived at the asset, reset it, after, the asset it started with no issues, called back in service
arrived at the asset, reset it, after, the asset it started with no issues, called back in service

3555339 A6-PDP-19 - Device Not Failure GS15251 A6-6CS3-01 CLOS E ECM 8/22/22 2:56:00 PM 8/22/22 3:06:00 PM 00:26 0.00

Comments: cleared bag from photo eye and cleared jam, monitor asset and RTS

3480572 6CS3-04 gearbox GS15253 A6-6CS3-04 CLOS E ECM 5/17/22 10:21:00 AM 5/18/22 2:30:00 AM 14:04 813.32
needs to be

Comments: Work deferred to overnight via Nasser from BHS. work will begin at shutdown

3420937 A6-6CS3-05 multiple jams GS15254 A6-6CS3-05 CLOS E ECM 2/25/22 10:11:00 AM 2/25/22 10:17:00 AM 00:18 0.00

Comments: Ecall : Multiple jams, Cleared jam condition caused by bad bag hygiene & RTS
arrived to asset no issues S.E stated airline was sending bags down with wheels first & wheels were getting caught between 6CS3-5 & 6

3446313 A6-6CS3-05 multiple jams GS15254 A6-6CS3-05 CLOS E ECM 3/31/22 7:34:00 AM 3/31/22 7:55:00 AM 00:21 0.00

Comments: Ecall : Multiple jams, Cleaned photo eyes and reflectors & RTS
before I arrived at asset jam fault was already cleared arrived at asset, asset is running wiped clean photo eyes and reflectors tested asset

3464378 A6-6CS3-05 multiple bag jams GS15254 A6-6CS3-05 CLOS E ECM 4/22/22 9:18:00 AM 4/22/22 9:35:00 AM 00:27 0.00

Comments: ECALL: no issue found with asset, found bag jammed, tested, called back in service
went to asset, inspected, no issue found with asset, found bag jammed, tested, called back in service

3464380	A6-6CS3-05 multiple bag jams	GS15254	A6-6CS3-05 F	CLOS	ECM	4/22/22	10:01:00 AM	4/22/22	10:25:00 AM	00:24	0.00
	Comments: ECALL:Went to asset, found bag jammed, reset asset, called back in service Went to asset, found bag jammed, reset asset, called back in service										
3464383	6CS3-06 is receiving multiple	GS15255	A6-6CS3-06 F	CLOS	ECM	4/22/22	10:56:00 AM	4/22/22	10:58:00 AM	00:02	0.00
	Comments: ECALL: SE cleared fault before I called dispatch tech to area										
3432929	A6-6CS3-11 - Not Running	GS15257	A6-6CS3-08 F	CLOS	ECM	3/12/22	4:48:00 PM	3/12/22	5:02:00 PM	00:44	0.00
	Comments: ECALL: removed bags from front of the P/E, shut off App for 10-15 secs, ESTOP,reset, tested,RTS arrived at asset, inspected photo-eyes and reflectors, removed bag from infront of the phot-eyes, shut off app for 10-15 secs, turned it back										
3376762	A6-6CS3-11 - Not Running	GS15258	A6-6CS3-11 F	CLOS	ECM	1/3/22	5:37:00 PM	1/3/22	5:49:00 PM	00:13	0.00
	Inspect asset, check photo eye, ML back up causing merge not to move, call back in service.										
3432938	A6-6CS3-11 - Not Running	GS15258	A6-6CS3-11 F	CLOS	ECM	3/12/22	5:38:00 PM	3/12/22	6:16:00 PM	00:38	0.00
	Comments: Comment Verified by Anthony.										
3437694	A6-6CS3-11 belt not moving	GS15258	A6-6CS3-11 F	CLOS	ECM	3/17/22	10:15:00 AM	3/17/22	10:53:00 AM	00:38	0.00
	confirmed with Jaimie JSM										
3513183	A6-6CS3-11 belt not moving	GS15258	A6-6CS3-11 F	CLOS	ECM	6/23/22	6:00:00 AM	6/23/22	6:05:00 AM	00:05	0.00
	Comments: ECALL- Cleared line of bags, realign photo-eye, reset line, monitor for proper operation, RTS. Cleared line of bags, realign photo-eye, reset line, monitor for proper operation, RTS.										
3398697	A6-6CS3-11 jam wont reset	GS15258	A6-6CS3-11 F	CLOS	ECM	1/31/22	5:04:00 PM	1/31/22	5:16:00 PM	00:12	0.00
	Comments: ECALL:Cleared the bags from the photo-eye, reset the jam and started the asset back in service Cleared the bags from the photo-eye, reset the jam and started the asset back in service										
3432909	A6-6CS3-11 - Photo Eye Issue	GS15258	A6-6CS3-11 F	CLOS	ECM	3/12/22	12:28:00 PM	3/12/22	12:29:00 PM	00:01	0.00
	Comments: ECALL:SE cleared the jam before I could dispatch tech to area SE cleared the jam before I could dispatch tech to area										
3432915	A6-6CS3-11 - Multiple Jam	GS15258	A6-6CS3-11 F	CLOS	ECM	3/12/22	2:10:00 PM	3/12/22	2:26:00 PM	00:16	0.00
	Comments: ECALL:Checked it all, merge is ok, main line has alot of cascades, full of bags Checked it all, merge is ok, main line has alot of cascades, full of bags										
3438024	A6-6CS3-11 - Not Running	GS15258	A6-6CS3-11 F	CLOS	ECM	3/20/22	7:08:00 PM	3/20/22	7:20:00 PM	00:12	0.00
	Comments: Comment Verified by Jaime.										
3460656	6CS3-11 is receiving multiple	GS15258	A6-6CS3-11 F	CLOS	ECM	4/19/22	6:11:00 AM	4/19/22	6:20:00 AM	00:09	0.00
	Comments: ECALL heavy bag flow and then monitored. RTS										
3464362	6CS3-11 intermittently	GS15258	A6-6CS3-11 F	CLOS	ECM	4/22/22	6:56:00 AM	4/22/22	7:00:00 AM	00:04	0.00
	Comments: cannot troubleshot issue without bags,requested BHS to notify me when line be used, never notified when I arrived, unit was running but no bags was in sight. i waited 5 minutes and radio BHS to ask if they were using line. I was told line was										
3464468	A6-6CS3-11 having to reset	GS15258	A6-6CS3-11 F	CLOS	ECM	4/23/22	11:51:00 AM	4/23/22	12:22:00 PM	00:31	0.00
	Comments: ECALL: merge activated when front bag was pulled,idle over extended period of time, RTS Arrived at asset, 6ML1 was cascaded, merge activated when front bag was pulled, merge approval to have times out, when idle over										
3572757	A6-6CS3-11 - Jam Fault	GS15258	A6-6CS3-11 F	CLOS	ECM	9/12/22	11:46:00 AM	9/12/22	11:48:00 AM	00:02	0.00
	Comments: cleared jam, RTS, observed cleared jam, RTS, observed										
3599501	A6-6CS3-11 - Merge issues	GS15258	A6-6CS3-11 F	CLOS	ECM	10/15/22	10:40:00 AM	10/15/22	10:52:00 AM	00:25	0.00
	Comments: went to asset, inspect, loose photo-eye, tightened, tested, RTS went to asset, inspect, loose photo-eye, tightened, tested, RTS										
3599508	A6-6CS3-11 - Merge issues	GS15258	A6-6CS3-11 F	CLOS	ECM	10/15/22	11:16:00 AM	10/15/22	12:02:00 PM	00:46	0.00
	Comments: Southeast cleared bags, cleared ESTOPs, the line restarted, checked the merge, VFD box, all is ok tried to reset by app's control stations, VFD boxes. the line will not restart Southeast cleared bags, cleared ESTOPs, the line restarted, checked the merge, VFD box, all is ok										
3599517	A6-6CS3-11 - Photo Eye Issue	GS15258	A6-6CS3-11 F	CLOS	ECM	10/15/22	12:45:00 PM	10/15/22	1:37:00 PM	01:00	0.00
	Comments: photo-eye is out of alignment, had to realign, cleared, running, RTS photo-eye is out of alignment, had to realign, cleared, running, RTS										
3469482	A4-BC21-FPC-BC jam	GS15427	A4-BC21-03-BC F	CLOS	ECM	5/1/22	3:00:00 PM	5/1/22	3:21:00 PM	00:21	0.00
	Comments: ECALL: bag jam on bound line,reset system,working properly, RTS Arrived at bag claim 21 on public side, I saw no sign of a bag jam on the bag claim, I went around to the bag room side and checked the										
3555695	A4-BC20-03-BC - Will Not Start	GS15427	A4-BC21-03-BC F	CLOS	ECM	8/25/22	6:40:00 PM	8/25/22	6:50:00 PM	00:20	0.00
	Comments: asset timed out,started line, door opened, belt started, cleaned P/E & reflectors,RTS, monitored arrived to asset, observed asset timed out, started line to see if issue was still present, door opened and all belts started, cleaned photo-eye										
3413226	A4-BC21-FPC-BC - Jam Fault	GS15428	A4-BC21-04-BC F	CLOS	ECM	2/11/22	4:45:00 PM	2/11/22	5:05:00 PM	00:40	0.00
	Comments: ECALL: tried to cleared jam,went to MCP panel,shut it down,turned back,cleared,monitored,RTS When got there the line was stop so try to clear the jam at the control station and it wouldn't, so went to the MCP panel and shut it down a										
3464372	Bag Claim 21 has a jam on section	GS15428	A4-BC21-04-BC F	CLOS	ECM	4/22/22	8:41:00 AM	4/22/22	8:50:00 AM	00:09	0.00
	Comments: photo-eye out of alignment, re-aligned, reset fault, tested, called back in service When I arrived, I checked over unit, I found photo-eye out of alignment, re-aligned, reset fault, tested, called back in service										
3433343	A4-BC21-01-BC - BELT WILL NOT	GS15430	A4-BC21-06-BC F	CLOS	ECM	3/16/22	6:25:00 PM	3/16/22	6:47:00 PM	00:39	0.00

Comments: ECALL: airline using line and when bag reached -05 it jammed on -06. reset but needs troubleshooting
airline using line and when bag reached -05 it jammed on -06. reset but needs troubleshooting will pass to night shift

3376577	Door fault BC-21	GS15432	A4-BC21-06-DOOR	CLOS	ECM		1/1/22	6:04:00 PM	1/1/22	6:10:00 PM	00:06	0.00

Comments: Ecall : Door fault, Reset door after arrival ran line observed called back in service

3390677	Door will not close A4-BC21	GS15432	A4-BC21-06-DOOR	CLOS	ECM		1/19/22	7:48:00 AM	1/19/22	8:07:00 AM	00:15	0.00

Comments: ECALL: door fault, trash under door, removed trash, reset fault, RTS.
Troubleshooting the door and found out the fault was caused by couple of trash that was blocking the contact photo eye, I removed the trash

3393435	A4-BC21-06-DOOR fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM		1/21/22	3:54:00 PM	1/21/22	4:05:00 PM	00:42	0.00

Comments: Ecall : Door fault/ jam fault, Cleared jam condition & RTS
arrived at asset once arrived at asset door was already down inspected photo eyes and reflectors identified jam fault on public side cleare

3398544	A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM		1/30/22	5:33:00 AM	1/30/22	5:39:00 AM	00:06	0.00

Comments: ECALL: door fault, inspect, reset faults, checked asset again, called back in service.
Verified asset faults, inspected asset, reset faults, checked asset again, called back in service.

3416639	A4-BC21-06-DOOR /Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM		2/22/22	9:00:00 PM	2/22/22	9:06:00 PM	00:06	0.00

Comments: ECALL: Arrived at the asset, cleared the jam and called back in service
Arrived at the asset, cleared the jam and called back in service

3432777	A4-BC21-06-DOOR not	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/11/22	8:45:00 AM	3/11/22	9:00:00 AM	00:38	0.00

Comments: door dont open and close
Got there inspect line Ronny inspect photo eye and reflector then rest panel then started line door open then stop door close monitor it then

3433238	A4-BC21-06-DOOR - DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/15/22	6:00:00 PM	3/15/22	6:11:00 PM	00:22	0.00

Comments: ECALL: door open and line not running, remove debris and reset door and RTS
door open and line not running, checked panel and remove debris from door. airline stated door was going up when they would close it. reset

3433334	Bag Claim 21 has a door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/16/22	4:37:00 PM	3/16/22	4:45:00 PM	00:23	0.00

Comments: ECALL: door open not running. clean PE, e-stop and reset. line reset and RTS

3433340	A4-BC21-FPC-BC /JAM	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/16/22	5:42:00 PM	3/16/22	6:13:00 PM	00:31	0.00

Comments: ECALL: had to manually bring faulted door up and down, removed debris and reset. RTS
line not running and door closed. cannot start line. reset panel and manually brought door up and down because it wouldn't fully go down.

3437693	Bag Claim 21 has a door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/17/22	10:20:00 AM	3/17/22	10:39:00 AM	00:19	0.00

Comments: ECALL: reset MCP panel tested and called in service.

3437826	A4-BC21-06-DOOR - Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/18/22	6:07:00 PM	3/18/22	6:14:00 PM	00:10	0.00

Comments: Comment
Verified by Robert.

3437843	A4-BC21-06-DOOR - Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/18/22	10:47:00 PM	3/18/22	11:06:00 PM	00:28	0.00

Comments: Ecall : Door fault, Reset system cleared jams closed door called back in service

3437848	A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/18/22	11:25:00 PM	3/18/22	11:35:00 PM	00:15	0.00

Comments: Ecall : Door fault, Inspect asset verified fault reset asset tested & called back in to service

3437880	Bag Claim 21 has a door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/19/22	9:59:00 AM	3/19/22	10:05:00 AM	00:06	0.00

Comments: ECALL: found bag strap blocking photo eye, remove strap and RTS

3438169	A4-BC21-06-DOOR door alarm	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/21/22	10:55:00 PM	3/21/22	10:59:00 PM	00:04	0.00

Comments: ECALL: went to asset and closed. reset called back in service.

3442988	Bag Claim 21 has a door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/25/22	8:57:00 AM	3/25/22	9:03:00 AM	00:06	0.00

Comments: ECALL: door fault clear upon arrival. tested and RTS

3443379	A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/29/22	5:04:00 AM	3/29/22	5:10:00 AM	00:06	0.00

Comments: ECM- reset e-stop station, tested, RTS.

3446423	A4-BC21-06-DOOR fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM		4/1/22	5:44:00 AM	4/1/22	6:10:00 AM	00:26	0.00

Comments: ECM-door jam due to bag opening, cleared trash from door, test door, observed bag flow, RTS.

3432943	A4-BC21-06-DOOR - DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM		3/12/22	5:55:00 PM	3/12/22	6:20:00 PM	00:30	0.00

Comments: ECALL:loose reflector, tightened reflector, then closed door, stayed close, RTS
got there, door won't close, so I closed manually, door closed then started line, door opened, then stopped line, door closed but then open

3469204	Bag Claim 21 has a door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM		4/28/22	3:11:00 PM	4/28/22	3:14:00 PM	00:03	0.00

Comments: ECALL- Baggage Personnel accidently hit e-stop, and pulled e-stop out. RTS.
Arrived at asset, notice door partially opened, Manually closed door, Talked to Airline baggage personnel they stated they started line and

3477688	A4-BC21-06-DOOR fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM		5/5/22	2:43:00 PM	5/5/22	2:49:00 PM	00:06	0.00

Comments: ECALL- manually lowered door to clear fault, tested, RTS.

3478290	Bag Claim 21 has a door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM		5/11/22	11:22:00 AM	5/11/22	11:34:00 AM	00:38	0.00

Comments: Ecall : Door not fully closing, alarm off, Cleared debris from under door reset fault & RTS
arrived and check asset inspected area proceeded to check under the door and saw debris under it proceeded to remove it and with the

3480151	A4-BC21-06-DOOR alarm	GS15432	A4-BC21-06-DOOR	CLOS	ECM		5/12/22	1:16:00 PM	5/12/22	1:19:00 PM	00:03	0.00

Comments: ECALL: by the time i arrived the airline had cleared the fault. tested and RTS

3485507	A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM		5/24/22	11:16:00 PM	5/24/22	11:24:00 PM	00:08	0.00

Comments: ECALL- Manually closed door using controls, door worked after reset, RTS.

3500396	A4-BC21-06-DOOR door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	6/2/22	9:06:00 PM	6/2/22	9:15:00 PM	00:09	0.00
	Comments: ECALL-Reset asset, cleaned trash in door way, reset asset, RTS.										
3500431	A4-BC21-06-DOOR Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	6/3/22	8:05:00 AM	6/3/22	8:14:00 AM	00:40	0.00
	Comments: Ecall : Door alarm/fault, Removed debris blocking photo eye reset fault & RTS										
	arrived at asset inspected and wiped clean photo eyes and reflectors identified door photo eye being blocked by bag tag removed debris										
3503358	A4-BC21-06-DOOR fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	6/14/22	12:35:00 PM	6/14/22	12:42:00 PM	00:15	0.00
	Comments: Ecall : Door fault, Cleared obstruction blocking door reset door fault & RTS										
	arrived at asset diagnosed problem cleared items blocking the door closed the door tested and retested called back into service										
3508053	A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM	6/17/22	1:01:00 AM	6/17/22	1:07:00 AM	00:09	0.00
	Comments: Ecall : Door fault, Reset photo eye tested and RTS										
	reset door inspect for trash reset photo eye test asset back in service										
3513557	A4-BC21-06-DOOR door will	GS15432	A4-BC21-06-DOOR	CLOS	ECM	6/27/22	8:57:00 AM	6/27/22	9:31:00 AM	00:43	6.38
	Comments: Ecall : Door not opening, Replaced bad V-belt & RTS										
	arrived at the asset and found the security door's V-belt ripped and as a result the door would not open replaced the belt and tested the asset										
3516838	A4-BC21-06-DOOR fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	7/1/22	8:25:00 AM	7/1/22	8:43:00 AM	00:35	0.00
	Comments: Ecall : Door fault, Reset board tested asset & RTS										
	door behaved as if safety edge engaging safety edge had been disconnected checked landing of resistor good reset board tested good ur										
3534047	A4-BC21-06-DOOR not closing	GS15432	A4-BC21-06-DOOR	CLOS	ECM	7/21/22	10:50:00 AM	7/21/22	11:07:00 AM	00:42	0.00
	Comments: Ecall : Door won't close, Realigned photo eye reset asset & RTS										
	went to asset inspect found photo eye miss aligned, realigned photo eye tested called back in service										
3534054	A4-BC21-06-DOOR will not	GS15432	A4-BC21-06-DOOR	CLOS	ECM	7/21/22	11:59:00 AM	7/21/22	12:05:00 PM	00:22	0.00
	Comments: Ecall : Door not closing, Cleaned debris blocking photo eye reset fault & RTS										
	once arrived at asset belt was already running identified debris blocking bottom door photo eye cleaned up debris cleared fault tested asset										
3538890	A4-BC21-06-DOOR DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM	7/29/22	12:17:00 PM	7/29/22	12:28:00 PM	00:11	0.00
	Comments: Ecall : Door fault, Reset door fault close door & RTS										
	went over to area 4 to baggage claim 21 to reset door I open the door manually and close it so the door can reset & clear some bags from										
3538913	A4-BC21-06-DOOR Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	7/29/22	3:14:00 PM	7/29/22	3:24:00 PM	00:10	0.00
	Comments: Ecall : Door fault, Asset fully operational upon arrival, NPF & RTS										
	arrive at asset inspected and tested everything working properly called back in service										
3577229	A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM	9/15/22	7:46:00 AM	9/15/22	8:03:00 AM	00:17	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS										
	arrived at unit and manually closed door to clear fault once alarm /fault was clear I tested unit and returned to service no mechanical issues										
3599339	A4-BC21-06-DOOR jam	GS15432	A4-BC21-06-DOOR	CLOS	ECM	10/13/22	11:05:00 AM	10/13/22	11:11:00 AM	00:10	0.00
	Comments: Ecall : Door jam, Cleared E-stop reset jam condition & RTS										
	arrived to asset checked photo eye and reset E-stop I monitored it for a few and called it back in										
3599363	A4-BC21-06-DOOR DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM	10/13/22	4:28:00 PM	10/13/22	4:44:00 PM	00:20	0.00
	Comments: Ecall : Door fault, Closed door reset asset and RTS										
	arrived to asset closed door checked photo eye and reset the panel then called it back in										
3599881	Bag Claim 21 has a door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	10/19/22	1:30:00 PM	10/19/22	1:40:00 PM	00:10	0.00
	Comments: Ecall : Door alarm, Closed door reset fault and RTS										
	arrived and inspected the asset lowered door manually and reset fault tested asset and called back in service										
3602410	Door fault; A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM	10/20/22	9:48:00 AM	10/20/22	9:52:00 AM	00:18	0.00
	Comments: Ecall : Door fault, Cleaned sensors removed debris reset asset & RTS										
	went over to IB21 for a door fault E-call after we got there, we check the sensor and clean any garbage that was in the way check the										
3602422	Bag Claim 21 has a door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	10/20/22	1:14:00 PM	10/20/22	1:16:00 PM	00:02	0.00
	Comments: Ecall : Door fault, Reset alarm reset asset and RTS										
	arrived at asset and reset the panel alarm got called off and then I called it back in										
3602429	A4-BC21-06-DOOR jam	GS15432	A4-BC21-06-DOOR	CLOS	ECM	10/20/22	3:04:00 PM	10/20/22	3:11:00 PM	00:32	0.00
	Comments: Ecall : Door fault, Door fault was cleared before tech arrived & RTS										
	arrive at the asset door was already clear alarm was not on called it back in service										
3376579	A4-BC21-06-DOOR door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	1/1/22	6:30:00 PM	1/1/22	6:44:00 PM	00:14	0.00
	Comments: ECALL:Inspected asset, verified fault, fixed and reset asset, re-inspect asset, RTS										
	Inspected asset, verified fault, fixed and reset asset, re-inspect asset, and called it back into service										
3390434	A4-BC21-06-DOOR door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	1/16/22	10:43:00 PM	1/16/22	10:50:00 PM	00:07	0.00
	Comments: ECALL:Asset assessed for reported issue, door was reset, tested, monitored, returned to service										
	Asset assessed for reported issue, door was reset, tested, monitored, returned to service										
3398525	A4-BC21-06-DOOR Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	1/29/22	8:19:00 PM	1/29/22	8:45:00 PM	00:26	0.00
	Comments: Comment										
	Verified by Qamil.										
3416540	A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM	2/21/22	9:35:00 PM	2/21/22	9:44:00 PM	00:18	0.00
	Comments: ECALL: asset assed for issue, door reset, tested, returned to service										
3421326	A4-BC21-06-DOOR Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	3/1/22	9:51:00 PM	3/1/22	9:52:00 PM	00:01	0.00
	Comments: ECALL: reset ESTOP, back in service										
3432931	A4-BC21-06-DOOR DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM	3/12/22	5:16:00 PM	3/12/22	5:22:00 PM	00:06	0.00

Comments: ECALL:I removed trash from under clear, fault cleared and door lowered, tested, RTS

When I arrived, I removed trash from under clear, fault cleared and door lowered, tested and called back in service

3433233	A4-BC21-06-DOOR - Will	GS15432	A4-BC21-06-DOOR	CLOS	ECM	3/15/22	5:32:00 PM	3/15/22	5:34:00 PM	00:02	0.00

Comments: ECALL: cleaned photoeyes, cleaned reflectors, removed debris from door, reset line, RTS

inspected line, checked photo-eyes, cleaned photo-eyes, cleaned reflectors, removed debris from door, reset line, it was operational, called it

3433246	A4-BC21-06-DOOR /Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	3/15/22	8:57:00 PM	3/15/22	9:02:00 PM	00:05	0.00

Comments: ECALL: when I arrived , fault cleared, back in service

3438006	A4-BC21-06-DOOR - Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	3/20/22	3:00:00 PM	3/20/22	3:15:00 PM	00:15	0.00

Comments: Comment

Verified by Roy.

3438030	A4-BC21-06-DOOR - Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	3/20/22	9:24:00 PM	3/20/22	9:31:00 PM	00:07	0.00

Comments: Comment

Verified by Jaime.

3455343	A4-BC22-01-BC - Jam	GS15432	A4-BC21-06-DOOR	CLOS	ECM	4/7/22	11:26:00 PM	4/7/22	11:35:00 PM	00:09	0.00

Comments: ECALL: reset jam, called back in service

3455537	A4-BC21-06-DOOR - door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	4/9/22	6:02:00 PM	4/9/22	6:05:00 PM	00:03	0.00

Comments: ECALL: ESTOP on section 3, I properly performed ESTOP reset, unti started up, Operator error,RTS

when I arrived, I checked panel, it showed on ESTOP on section 3, I properly performed ESTOP reset, unti started up, Operator error,

3460624	A4-BC21-06-DOOR - Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	4/18/22	6:30:00 PM	4/18/22	6:38:00 PM	00:08	0.00

Comments: Comment

Verified by Roy.

3485491	A4-BC21-06-DOOR /Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	5/24/22	6:27:00 PM	5/24/22	6:32:00 PM	00:08	0.00

Comments: ECALL: reset BC21-03 ESTOP, reset system, tested system, RTS

Arrived at asset, inspected asset, reset BC21-03 ESTOP, reset system, tested system, RTS

3490442	Bag Claim 21 will not start up	GS15432	A4-BC21-06-DOOR	CLOS	ECM	5/30/22	6:02:00 PM	5/30/22	6:11:00 PM	00:09	0.00

Comments: ECALL:ESTOP, reset panel, control stations, reset line, tested, operational, RTS

Inspected line, ESTOP, reset panel, control stations, reset line, tested, operational, RTS, on active ECALL when call recieved

3490607	A4-BC21-06-DOOR fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	5/31/22	6:30:00 PM	5/31/22	6:37:00 PM	00:07	0.00

Comments: ECALL: door lopsided, used door panel to manually open door, restarted, door closes properly,RTS

Inspected door, door lopsided, used door panel to manually open door, restarted asset, door closes properly, asset called back in service

3500990	Bag Claim 21 has a door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	6/7/22	5:09:00 PM	6/7/22	5:14:00 PM	00:05	0.00

Comments: ECALL: ESTOP on bag room, airline unable to reset, cleared ESTOP & door fault, tested BC, RTS

inspected asset, ESTOP on bag room, airline could not reset it, cleared the ESTOP and door fault, tested bag claim, called back in service

3513499	3513499 - Carousel 21 cant	GS15432	A4-BC21-06-DOOR	CLOS	ECM	6/26/22	12:24:00 PM	6/26/22	12:41:00 PM	00:21	0.00

Comments: Inspect asset, check door, remove debris from door, reset, clear fault, RTS

Inspect asset, check door, remove debris from door, reset, clear fault, RTS

3516724	Bag Claim 21 ha a door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	6/30/22	12:43:00 PM	6/30/22	12:50:00 PM	00:07	0.00

Comments: cleaned debris, e-stop/reset, door close, called security, stopped alarm, tested, RTS

Arrived at asset. Noticed door-up and MCP display door fail to close. Looked between 06 and public. Noticed debris. Disconnect 06. Took

3516751	A4-BC21-06-DOOR - door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	6/30/22	3:02:00 PM	6/30/22	3:06:00 PM	00:04	0.00

Comments: Debris under door blocking /obstructing photo-eye. Removed debris, tested and RTS.

Found debris under door blocking /obstructing photo-eye. Removed debris, tested and RTS.

3516811	A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM	6/30/22	10:13:00 PM	6/30/22	10:22:00 PM	00:09	0.00

Comments: Inspect the asset, door fault, reset, test, RTS

Inspect the asset, door fault, reset, test, RTS

3525426	A4-BC21-06-DOOR /Door	GS15432	A4-BC21-06-DOOR	CLOS	ECM	7/7/22	5:09:00 PM	7/7/22	5:20:00 PM	00:11	0.00

Comments: bag roller stuck between door, manually opened door, removed roller, manually closed, tested, RTS

Got there, door alarm was on, door was not closing, noticed there was a bag roller stuck between door, manually opened door, removed the

3531039	A4-BC21-06-DOOR fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	7/20/22	10:58:00 AM	7/20/22	11:20:00 AM	00:44	0.00

Comments: Door got hung up and jammed, pulled door back on to tracks, reset and opened door. RTS

Arrived at asset, inspected asset. Door got hung up and jammed, pulled door back on to tracks, reset and opened door. RTS

3534088	A4-BC21-06-DOOR - door will	GS15432	A4-BC21-06-DOOR	CLOS	ECM	7/21/22	7:25:00 PM	7/21/22	7:36:00 PM	00:40	0.00

Comments: Removed trash from photo-eyes, cleared faults, tested system, RTS.

Removed trash from photo-eyes, cleared faults tested system call back in service with Tech Carlos assistance.

3548308	A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM	8/9/22	9:27:00 AM	8/9/22	9:45:00 AM	00:51	0.00

Comments: used contactor to bring up door, removed debris, E-stopped/reset control stations, tested, RTS

Inspected line. Door was a little crooked. Used contactor to bring up door which straightened it. Removed debris from door, E-stopped and

3550480	A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM	8/15/22	8:34:00 AM	8/15/22	8:39:00 AM	00:05	0.00

Comments: inspect asset, check door, remove debris, door fault clear, RTS

inspect asset, check door, remove debris, door fault clear, RTS

3555317	Bag Claim 21 has a door fault	GS15432	A4-BC21-06-DOOR	CLOS	ECM	8/22/22	9:46:00 AM	8/22/22	9:54:00 AM	00:46	0.00

Comments: Arrived at asset, monitored, cleared debris from around photo-eye, cleared fault, RTS

Arrived at asset, monitored, cleared debris from around photo-eye, cleared fault, RTS

3586338	A4-BC21-06-DOOR	GS15432	A4-BC21-06-DOOR	CLOS	ECM	10/3/22	11:32:00 PM	10/3/22	11:40:00 PM	00:08	0.00

Comments: door open, cleared debris, reset faults, door down, restart system, RTS

arrived at asset, door was in open position, check door sensors, clear of debris, reset faults, door went down to required position, restart

3594550 Bag Claim 21 has GS15432 A4-BC21-06- CLOS ECM 10/6/22 5:03:00 PM 10/6/22 5:06:00 PM 00:04 0.00

Comments: Arrived at asset, checked photoeyes and reset the panel, started up, RTS

Arrived at asset, checked photoeyes and reset the panel, started up, RTS

3595099 Bag Claim 21 has GS15432 A4-BC21-06- CLOS ECM 10/12/22 3:01:00 PM 10/12/22 3:15:00 PM 00:14 0.00

Comments: Door fault, raised door to inspected, bunch of trash, cleaned area of debris, door closed, RTS.

Arrived at asset, noticed door was down, but alarm still off. Raised door to inspect the area where the door comes down, noticed a bunch of

3599656 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 10/17/22 10:04:00 AM 10/17/22 10:10:00 AM 00:10 0.00

Comments: raised door, E-stop, removed debris, allowed door to close, when it closed the alarm turned off, RTS

door alarm was off, objects at bottom of door, raised door, E-stop, removed debris, allowed door to close, when it closed the alarm turned

3599659 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 10/17/22 10:35:00 AM 10/17/22 10:46:00 AM 00:15 0.00

Comments: went to photoeyes, bottom needed adjusting, adjusted, door came down and alarm turned off, RTS

nothing in way of door, went to photoeyes, bottom needed adjusting, adjusted, door came down and alarm turned off, RTS

3599872 Door fault; A4- GS15432 A4-BC21-06- CLOS ECM 10/19/22 12:26:00 PM 10/19/22 12:40:00 PM 00:14 0.00

Comments: bag jams, bags were not spaced out, airline hit E-stop, system timed out, clear jam, reset, test,RTS

inspected, multiple bag jams, bags were not spaced out, airline hit E-stop, system timed out, clear jam, reset, test, RTS, monitor

3602453 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 10/20/22 7:47:00 PM 10/20/22 7:57:00 PM 00:10 0.00

Comments: Reset panel, tested the unit RTS.

3602531 Bag Claim 21 will GS15432 A4-BC21-06- CLOS ECM 10/21/22 6:45:00 PM 10/21/22 6:48:00 PM 00:03 0.00

Comments: inspected, over height trigger, oversized bag placed on conveyor, cleared fault, test, RTS

inspected, over height trigger, oversized bag placed on conveyor, cleared fault, test, RTS

3602724 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 10/23/22 6:40:00 PM 10/23/22 6:54:00 PM 00:14 0.00

Comments: debris blocking door, removed,door came down, reset, RTS

I removed the debris that was blocking the door from coming down, then reset the asset, door is now back in service

3602773 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 10/24/22 9:59:00 AM 10/24/22 10:09:00 AM 00:32 0.00

Comments: was informed door went up on its own, dust of P/E, reset, tested, RTS

Arrived at asset, airline employee said the door went up on its own, so we checked & dust off photo-eyes, tested door log, reset the panel,

3602799 Door fault; A4- GS15432 A4-BC21-06- CLOS ECM 10/24/22 2:38:00 PM 10/24/22 2:53:00 PM 00:30 0.00

Comments: door open & alarm on,door close, started line, functioned properly, monitored, RTS

arrived at asset, noticed door open and alarm on, got door to close, started up line a couple times to observe door, door was functioning

3602810 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 10/24/22 7:17:00 PM 10/24/22 7:20:00 PM 00:13 0.00

Comments: arrived at asset, inspected asset, cleared jam, reset, tested system, RTS

arrived at asset, inspected asset, cleared jam, reset, tested system, RTS

3602877 Door fault; A4- GS15432 A4-BC21-06- CLOS ECM 10/25/22 10:33:00 AM 10/25/22 10:43:00 AM 00:27 0.00

Comments: inspected, reset, tested, RTS

inspected, reset, tested, RTS

3607261 Bag Claim 21 doo GS15432 A4-BC21-06- CLOS ECM 10/28/22 6:01:00 AM 10/28/22 6:10:00 AM 00:09 0.00

Comments: door already closed, inspect and find trash in doorway. removed and tested. RTS

3607697 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 11/1/22 8:40:00 PM 11/1/22 8:45:00 PM 00:05 0.00

Comments: inspected asset, tested, closed door, no faults found, RTS with supervisors assistance

inspected asset, tested, closed door, no faults found, RTS with supervisors assistance

3617377 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 11/7/22 12:40:00 AM 11/7/22 12:45:00 AM 00:05 0.00

Comments: removed bags, closed door, removed fault, restarted asset, RTS, assisted tech edwin

removed bags, closed door, removed fault, restarted asset, RTS, assisted tech edwin

3617403 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 11/7/22 10:06:00 AM 11/7/22 10:11:00 AM 00:29 0.00

Comments: arrived at asset, inspected, cleared fault, tested, RTS

arrived at asset, inspected, cleared fault, tested, RTS

3586406 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 10/4/22 8:41:00 PM 10/4/22 8:46:00 PM 00:05 0.00

Comments: jsm marker said fixed problem, made non-jsm employee confirm repair, RTS

arrival at asset, JSM marker explained that he had fixed the problem, asked non JSM employee to open and close clear again in confirm

3599529 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 10/15/22 3:23:00 PM 10/15/22 3:32:00 PM 00:09 0.00

Comments: reset panel door closed, tested the unit, stopped it waited for door to close, called it back in

arrived to asset, reset panel door closed, tested the unit, stopped it waited for door to close, called it back in

3607235 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 10/27/22 8:14:00 PM 10/27/22 8:22:00 PM 00:11 0.00

Comments: had to reset door and called GOAA comm center to shut alarm off

3619648 Bag Claim 21 has GS15432 A4-BC21-06- CLOS ECM 11/15/22 9:55:00 AM 11/15/22 10:10:00 AM 00:15 0.00

Comments: checked door, failed to close, photoeye blocked with trash, cleaned up, reset fault, tested, RTS

checked door, failed to close, photoeye blocked with trash, cleaned up, reset fault, tested, RTS

3624467 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 11/20/22 9:19:00 AM 11/20/22 9:38:00 AM 00:19 0.00

Comments: inspected, debris under door, removed, reset, tested, RTS

3624474 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 11/20/22 10:20:00 AM 11/20/22 10:45:00 AM 00:25 0.00

Comments: inspected, no issues, reset mcp, tested, RTS

3624504 A4-BC21-06- GS15432 A4-BC21-06- CLOS ECM 11/20/22 1:35:00 PM 11/20/22 1:45:00 PM 00:10 0.00

Comments: inspected, no issues, reset, tested, RTS

3633169	A4-BC21-06-DOOR fault	GS15432	A4-BC21-06-DOOR	CLOSE	ECM	12/5/22	12:49:00 PM	12/5/22	1:00:00 PM	00:11	0.00
	Comments: Found no issues w/door, door already closed, started line door open stop line and door closed, RTS.										
3430532	A5-5ML1-03 belt not moving	GS15396	A5-5ML1-03	CLOSE	ECM	3/5/22	6:53:00 PM	3/5/22	6:57:00 PM	00:07	0.00
	Comments: ECALL: arrived at asset, reset done by SouthEast, re-inspected asset, called it back to service arrived at asset, reset done by SouthEast, re-inspected asset, called it back to service										
3464792	A5-5ML1-05 bag stuck on belt	GS15397	A5-5ML1-05	CLOSE	ECM	4/27/22	6:46:00 AM	4/27/22	7:11:00 AM	00:25	0.00
	Comments: ECALL-remove stuck bag from roller, reset the line, bags flowed, RTS. Inspected line, bags were stuck in roller on belt, remove stuck bag from roller took pictures of bag and tag. Reset line, Let bags flow.										
3443217	A5-5ML1-07 loud noise coming from	GS15399	A5-5ML1-07	CLOSE	ECM	3/27/22	4:00:00 PM	3/27/22	5:39:00 PM	04:57	3.42
	Comments: ECALL: troubleshot, belt coming off, LOTO, inspected sprocket, all good, pinned,adjusted,tested,RTS troubleshooting the asset, found out the belt was came of the sprocket, and off ground, we turned the asset, lock out and tag out, removed										
3577636	A5-5ML1-07 /Lacing issue	GS15399	A5-5ML1-07	CLOSE	ECM	9/20/22	10:25:00 AM	9/20/22	10:54:00 AM	01:24	0.00
	Comments: 6 inches of lacing without pin. Inspected pin where it was missing, tested, RTS, monitor went to asset, inspected, found 6 inches of lacing without pin. Inspected pin where it was missing, tested, RTS, monitor										
3438193	A5-5ML1-08 making a loud	GS15400	A5-5ML1-08	CLOSE	ECM	3/22/22	8:32:00 AM	3/22/22	8:56:00 AM	00:24	0.00
	Comments: ECALL: listen for noise and no issues. back in service.										
3460353	A5-5ML1-12-VFD EALLT	GS15404	A5-5ML1-12	CLOSE	ECM	4/16/22	8:21:00 AM	4/16/22	8:40:00 AM	00:19	0.00
	Comments: Ecall : VFD fault,Reset VFD fault tested & RTS arrived at unit and reset VFD fault tested and returned to service										
3398634	Multiple bag jams A5-5ML1-14/2ML	GS15406	A5-5ML1-14	CLOSE	ECM	1/31/22	7:00:00 AM	1/31/22	7:47:00 AM	00:47	0.00
	Comments: ECALL: Adjusted 1 photoeye,cleared all bags,reset system,ensure system works,RTS, put tension 6ml1-7 Arrived and inspected the asset, adjusted one photo-eye and cleared al bags from sensors, reset the system and observed to ensure the										
3432918	A5-5ML1-14 - Multiple Jam	GS15406	A5-5ML1-14	CLOSE	ECM	3/12/22	2:23:00 PM	3/12/22	2:45:00 PM	00:44	0.00
	Comments: ECALL: multiple jam, asset working fine, jam caused by alot of bags, monitored,RTS got there multiple jam, lots of bags going throw and cascade merge was working find BHS was next to me and told him the asset is working										
3464489	A5-5ML1-14 - Multiple Jam	GS15406	A5-5ML1-14	CLOSE	ECM	4/23/22	4:24:00 PM	4/23/22	5:00:00 PM	00:36	0.00
	Comments: ECALL:main line has alot for bags some coming to close together, tested line, back in service arrived at asset, inspected and wiped clean photo-eyes and reflectors, advised BHS that main line has alot for bags some coming to close										
3477855	A5-5ML1-14 - Multiple Jam	GS15406	A5-5ML1-14	CLOSE	ECM	5/7/22	4:15:00 PM	5/7/22	4:26:00 PM	00:15	0.00
	Comments: ECALL: way too many bags on line, made adjustments to P/E, monitored, RTS There were so many bags on the line and the main line was the same way, so made adjustment to the photo-eye and then monitor for awhile										
3555326	A5-5ML1-14 - Multiple Jam	GS15406	A5-5ML1-14	CLOSE	ECM	8/22/22	12:24:00 PM	8/22/22	12:36:00 PM	00:22	0.00
	Comments: jam, cleared all bags from P/Es, gave bags as much spacing before resettting line, RTS Inspected line, there was a jam, cleared all bags from photo-eyes and gave bags as much spacing before resettting line, called in, monitored										
3555421	A5-5ML1-14 mcrrs	GS15406	A5-5ML1-14	CLOSE	ECM	8/23/22	9:15:00 AM	8/23/22	9:40:00 AM	00:25	0.00
	Comments: bags running, made adjustment and cleaned photo eye. caused by bad bag hygiene, RTS informed BHS Inspected line. Bags were running on line. Made adjustments and cleaned photo eye. Issue is when there is a larger volume of bags jam										
3624375	A5-5ML1-14 - Multiple Jam	GS15406	A5-5ML1-14	CLOSE	ECM	11/19/22	11:31:00 AM	11/19/22	11:34:00 AM	00:29	0.00
	Comments: Ecall : Bag jam, Cleared jam condition reset asset & RTS arrived at asset cleared bag jam and called it back in stayed to monitor for 30 minutes										
3398720	A5-5TC2-04-DOOR Unsecure	GS15308	A5-5TC2-04-DOOR	CLOSE	ECM	2/1/22	4:44:00 AM	2/1/22	4:55:00 AM	00:11	0.00
	Comments: ECALL:door was reset, GOAA alarm was notified, asset tested, returned to service asset assessed for issue, door was reset, GOAA alarm was notified, asset tested, returned to service										
3477643	A5-5TC2-04-DOOR failed to close;	GS15308	A5-5TC2-04-DOOR	CLOSE	ECM	5/5/22	6:29:00 AM	5/5/22	6:31:00 AM	00:02	0.00
	Comments: ECALL-Call cancelled before Tech could be dispatched.										
3485515	FD failed to close; A5-5TC2-04	GS15308	A5-5TC2-04-DOOR	CLOSE	ECM	5/25/22	3:38:00 AM	5/25/22	3:50:00 AM	00:24	0.00
	Comments: ECALL-Door failed to close, Door was rest and tested, monitored asset, RTS.										
3408662	CANCEL	GS15308	A5-5TC2-04-DOOR	CLOSE	ECM	2/5/22	7:18:00 AM	2/5/22	7:18:00 AM	00:00	0.00
	Comments: Canceled by GOAA.										
3430513	A5-5TC2-04-DOOR fault	GS15308	A5-5TC2-04-DOOR	CLOSE	ECM	3/5/22	12:27:00 PM	3/5/22	2:29:00 PM	04:59	0.00
	Comments: ECALL:door not fully down,manually closed,checked door control in bagroom, door lowered, ESTOP,RTS Arrived to asset, noticed door was not fully down, called for assistance, Robert showed up, Estopped line, I went in and did not notice any										
3508604	FD failed to close; A5-5TC2-04	GS15308	A5-5TC2-04-DOOR	CLOSE	ECM	6/21/22	11:29:00 AM	6/21/22	11:51:00 AM	00:22	0.00
	Comments: Cleared debris from under door. Used controls to reset door and restart conveyor. Tested, RTS Cleared debris from under door. Used controls to reset door and get the conveyor restarted. Tested, and closed. RTS										
3525970	A5-5TC2-04-DOOR Failed to	GS15308	A5-5TC2-04-DOOR	CLOSE	ECM	7/13/22	3:42:00 AM	7/13/22	3:53:00 AM	00:33	0.00
	Comments: inspected reflector, adjusted reflector, tested, RTS On arrival, I inspected the asset to find the reflector sensing the door open was not in line, so i adjusted the reflector to test the door and										
3530974	A5-5TC2-04-DOOR /Door	GS15308	A5-5TC2-04-DOOR	CLOSE	ECM	7/19/22	5:58:00 PM	7/19/22	6:01:00 PM	00:13	0.00
	Comments: Arrived at asset, diagnosed problem. Closed door, tested and retested, RTS Arrived at asset, diagnosed problem. Closed door, tested and retested, RTS										
3548096	A5-5TC2-04-DOOR alarm	GS15308	A5-5TC2-04-DOOR	CLOSE	ECM	8/7/22	5:45:00 AM	8/7/22	5:50:00 AM	00:15	0.00
	Comments: attempted to start asset, restarted door sensor, tested asset, called back in service inspected asset, attempted to start asset, restarted door sensor, tested asset, called back in service										

3617246	A5-5TC2-04-DOOR Failed to	GS15308	A5-5TC2-04-DOOR	CLOSE	ECM	11/6/22	9:02:00 AM	11/6/22	9:04:00 AM	00:12	0.00
	Comments: line not starting, manually door down,ESTOP, cleaned P/E & reflector & debris, tested,RTS inspected line, door was down and line was not starting up, us do18 key to bring door up, ESTOPed checked and cleaned photo-eyes and										
3554982	A5-5TC2-05 belt	GS15309	A5-5TC2-05	CLOSE	ECM	8/18/22	8:45:00 AM	8/18/22	9:15:00 AM	00:30	0.00
	Comments: Ecall : Belt ripped, Removed bad section of belt& RTS, follow needed for belt to be replaced went to asset inspected found belt torn at lacing removed bad part of the belt causing jams called back in service put in a work order to have										
3555975	A5-5TC2-06 -	GS15310	A5-5TC2-06	CLOSE	ECM	8/29/22	11:50:00 AM	8/29/22	12:44:00 PM	00:54	0.00
	Comments: troubleshot, lovejoy loose, removed motor, adjusted lovejoy,put motor back, RTS Troubleshot the asset, found out the love joy was loosened and slipped down the reducer shaft, I removed the motor, after that, I brought up										
3430498	A6-6TC5-04 cxl	GS15136	A6-6TC5-04	CLOSE	ECM	3/5/22	10:04:00 AM	3/5/22	10:06:00 AM	00:02	0.00
	Comments: ECALL: call canceled before I could dispatch tech										
3550306	A6-6TC5-08 -	GS15140	A6-6TC5-08	CLOSE	ECM	8/13/22	4:15:00 PM	8/13/22	8:20:00 PM	08:10	1,690.00
	Comments: found rip belt, clean guide track, install new belt, adjust and grease, test (ok) found rip belt, went to parts then got there check belt, then night shift took over clean guide track, install new belt, adjust and grease, test (ok)										
3432750	A6-6TC5-09 belt	GS15141	A6-6TC5-09	CLOSE	ECM	3/11/22	4:34:00 AM	3/11/22	5:20:00 AM	01:32	0.00
	Comments: ECALL:Trimmed belt with tech mark's assistance, reset asset, called back in service Trimmed belt with tech mark's assistance, reset asset, called back in service										
3485177	A6-6CS3-04-Door	GS15233	A6-6CS3-04-Door	CLOSE	ECM	5/21/22	4:39:00 PM	5/21/22	4:54:00 PM	00:15	0.00
	Comments: Ecall : Fault issue, Reset VFD reset fault & RTS got there was a door fault inspect photo eye they were off the check VFD was trip then turn on everything started was clear then call back										
3586463	A6-6CS3-04-Door /Door failed to	GS15233	A6-6CS3-04-Door	CLOSE	ECM	10/5/22	3:30:00 PM	10/5/22	4:05:00 PM	00:40	0.00
	Comments: Ecall : Door fault, Cleaned debris from under door, closed door & RTS arrived at asset inspected and wiped clean photo eyes cleaned up debris under door manually closed door cleared fault tested door back in										
3430398	A6-6CS3-04-Door fault	GS15233	A6-6CS3-04-Door	CLOSE	ECM	3/4/22	4:26:00 AM	3/4/22	4:35:00 AM	00:09	0.00
	Comments: ECALL:inspect door, reset door, called back in service inspect door, reset door, called back in service										
3460399	A6-6CS3-04-Door Door Fault	GS15233	A6-6CS3-04-Door	CLOSE	ECM	4/16/22	5:04:00 PM	4/16/22	5:24:00 PM	00:11	0.00
	Comments: ECALL: photo-eye was clear, it was inhitbit for 6BD03-DOOR, call BHS to uninhitbit and was clear Got there, photo-eye was clear, it was inhitbit for 6BD03-DOOR, call BHS to uninhitbit and was clear										
3525433	A6-6CS3-04-Door /Door failed to	GS15233	A6-6CS3-04-Door	CLOSE	ECM	7/7/22	6:39:00 PM	7/7/22	6:51:00 PM	00:21	0.00
	Comments: Removed trash, close door, adjusted photo-eye, cleared fault, CBIS. Removed trash, close door, adjusted photo-eye, cleared fault, CBIS.										
3570400	A3-BC12-01-BC	GS15493	A3-BC12-01-BC	CLOSE	ECM	9/5/22	6:44:00 PM	9/5/22	6:56:00 PM	00:16	0.00
	Comments: door faulted, reflector not sensing photo-eye, adjusted P/E, reset, tested,RTS on arrival, I inspected the asset to find the door was faulted, because the reflector was not sensing the photo-eye, after adjusting the photo-										
3572614	A3-BC12-05-BC jam	GS15498	A3-BC12-05-BC	CLOSE	ECM	9/10/22	7:02:00 PM	9/10/22	7:11:00 PM	00:09	0.00
	Comments: reset jam, called back in service										
3624304	A3-BC12-06-BC unknown conditio	GS15499	A3-BC12-06-BC	CLOSE	ECM	11/18/22	4:54:00 PM	11/18/22	5:01:00 PM	00:30	0.00
	Comments: Manually lower the door, then monitored the line, RTS.										
3390594	Bag Claim 12 has a jam on the	GS15501	A3-BC12-FPC-BC	CLOSE	ECM	1/18/22	1:19:00 PM	1/18/22	1:27:00 PM	00:06	0.00
	Comments: ECALL:inspect asset, adjustment at photo-eye, cleared jam, BC start up, called back in service inspect asset, adjustment at photo-eye, cleared jam, BC start up, called back in service										
3390679	Motor overload; A3-BC12-FPC-BC	GS15501	A3-BC12-FPC-BC	CLOSE	ECM	1/19/22	8:05:00 AM	1/19/22	1:00:00 PM	04:39	2,089.67
	Comments: ECALL: asset failed to start, replaced VFD, switched settings for VFD, tested, RTS. Inspected asset, troubleshooting of VFD at panel, replaced VFD, does the same, pass to third shift. Checked the new VFD, switch settings, set them properly, tested the bag claim, in operation.										
3421032	A3-BC12-FPC-BC jam	GS15501	A3-BC12-FPC-BC	CLOSE	ECM	2/26/22	6:05:00 AM	2/26/22	6:12:00 AM	00:07	0.00
	Comments: Ecall : Jam, Jam was cleared before tech arrived,reset fault & RTS when I arrived at unit jam was clear I reset the fault and unit started up called back in service										
3480335	A3-BC12-FPC-BC estop button has	GS15501	A3-BC12-FPC-BC	CLOSE	ECM	5/14/22	4:23:00 PM	5/14/22	4:39:00 PM	00:16	0.00
	Comments: Ecall : Mushroom E-stop cap fell off, Reinstalled cap & RTS When I arrived I located the cap I placed cap back in place and tested it called back in service										
3393789	Bag Claim 12 has a jam on the FPC	GS15501	A3-BC12-FPC-BC	CLOSE	ECM	1/26/22	11:00:00 AM	1/26/22	11:11:00 AM	00:11	0.00
	Comments: ECALL: Inspected FPC for estops. Checked PE & cleared debris from door in bag room. Reset. Test. RTS Inspected public side for e-stops and in the bag room checked the PEs and removed any debris from dor. Checked panel and saw no faults.										
3413272	A3-BC12-FPC-BC JAM	GS15501	A3-BC12-FPC-BC	CLOSE	ECM	2/12/22	10:25:00 AM	2/12/22	10:30:00 AM	00:05	0.00
	Comments: ECALL:Went to asset, closed door manually, tested called back in service Went to asset, closed door manually, tested called back in service										
3500610	A3-BC12-FPC-BC Jam Fault	GS15501	A3-BC12-FPC-BC	CLOSE	ECM	6/4/22	6:30:00 PM	6/4/22	6:50:00 PM	00:20	0.00
	Comments: ECALL: inspect the asset, removed bag from photo-eyes, reset asset and tested, RTS inspect the asset, removed bag from photo-eyes, reset asset and tested, called back on service										
3500434	A6-6TC5-12	GS15144	A6-6TC5-12	CLOSE	ECM	6/3/22	8:30:00 AM	6/3/22	8:44:00 AM	00:25	0.00

Comments: Ecall : Photo eye issue, Southeast got photo eye to work before tech arrived, realigned photo eye

before I arrived at asset southeast agent got photo eye to work arrived at asset identified photo eye only had one light adjusted photo eye

3455266	A6-6TC7-4-DOOR fault	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	4/7/22	12:15:00 PM	4/7/22	12:34:00 PM	00:19	0.00

confirmed with Jaimie JSM

3477733	A6-6TC7-4-DOOR failed to	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	5/6/22	5:43:00 AM	5/6/22	5:53:00 AM	00:10	0.00

Comments: ECALL- reset fault RTS.

3480587	A6-6TC7-4-DOOR /Door	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	5/17/22	12:45:00 PM	5/17/22	1:05:00 PM	00:20	0.00

Comments: ECALL-Line running, door open, cleaned debris, checked p. eyes, start/stop line, RTS.

Inspected line. Line was running and door was open. Cleaned debris from door. Checked photo-eyes. Started and stopped line. Line was

3490054	A6-6TC7-4-DOOR - Door	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	5/27/22	1:59:00 PM	5/27/22	2:07:00 PM	00:08	0.00

Comments: Ecall : Door fault, Southeast cleared fault before tech arrived & RTS

Southeast cleared fault before I arrived checked over unit and called back in service

3500310	6TC7 has a door fault	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	6/2/22	4:37:00 AM	6/2/22	4:44:00 AM	00:07	0.00

Comments: ECALL-Cycled door, reset door RTS.

3502938	A6-6TC7-4-DOOR - failed to	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	6/10/22	2:44:00 PM	6/10/22	2:59:00 PM	00:26	0.00

Comments: Ecall : Door fault, Went to asset closed door manually tested called back in service

3538916	A6-6TC7-4-DOOR - door	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	7/29/22	4:00:00 PM	7/29/22	4:21:00 PM	00:30	0.00

Comments: Ecall : Door fault, Door fully operational NPF & RTS

arrived at asset inspected asset & tested everything was running properly called back in service

3555091	A6-6TC7-4-DOOR - FAULTED	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	8/19/22	2:06:00 PM	8/19/22	2:20:00 PM	01:12	0.00

Comments: Ecall : Door fault, Cleared faults reset asset & RTS

arrived at asset and inspected it stop the line and started it fault cleared and called back in service

3570109	A6-6TC7-4-DOOR - DOOR	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	9/2/22	6:19:00 PM	9/2/22	7:30:00 PM	03:18	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS

we went over to A6 to 6TC7 door, door was having problem closing because the safety cable was loose after calling for back up we was able

3443182	FD failed to open; A6-6TC7-4	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	3/27/22	4:35:00 AM	3/27/22	4:45:00 AM	00:10	0.00

Comments: ECALL: reset fault, called back in service

3530836	A6-6TC7-4-DOOR	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	7/18/22	6:00:00 AM	7/18/22	6:15:00 AM	00:30	0.00

Comments: door was open and alarm going off, closed door and called alarm off, checked for operation , RTS

arrived at asset section, door was open and alarm going off, closed door and called alarm off, checked for operation and called into service

3586081	A6-6TC7-4-DOOR - DOOR	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	10/2/22	8:36:00 AM	10/2/22	8:43:00 AM	00:48	0.00

Comments: arrived at asset, diagnosed system, cleared fault, manually closed door, tested, RTS

arrived at asset, diagnosed system, cleared fault, manually closed door, tested, RTS

3586125	A6-6TC7-4-DOOR siding	GS15490	A6-6TC7-4-DOOR	CLOS	ECM	10/2/22	1:03:00 PM	10/2/22	1:29:00 PM	00:26	0.00

Comments: checked photoeyes/reflectors, removed debris, reset, stopped line, RTS

inspected line. checked photoeyes and reflectors. Line was stopped and door was open. Removed debris from door, reset, it was operational,

3572543	A6-6ML2-07 - Multiple Jams	GS15392	A6-6ML2-07	CLOS	ECM	9/10/22	8:23:00 AM	9/10/22	8:34:00 AM	00:34	0.00

Comments: Ecall : Multiple jams, Made adjustment to cladding reset asset & RTS

went to asset inspected found cladding misaligned reposition the cladding tested asset called back in service stayed and monitored asset

3437854	A6-6SP16 estop not resetting	GS16160	A6-6SP16-01	CLOS	ECM	3/18/22	5:18:00 AM	3/18/22	5:22:00 AM	00:04	0.00

Comments: ECALL:checked roller.pushed roller back into place,ESTOP cleared,RTS

When I arrived, I checked the end roller which acts as a ESTOP as well. I pushed roller back into place and ESTOP cleared, returned to

3624208	6SP16 advance card ripped	GS16161	A6-6SP16-02	CLOS	ECM	11/17/22	1:04:00 PM	11/17/22	1:17:00 PM	00:16	0.00

Comments: Ecall : Advanced cable broke, Tightened cable tightened clamps & RTS

arrived at asset inspected advance cable, cable shielding broke loosened C-clamps tightened cable tightened clamps had to loosen cable

3433039	A5-6OB-482-DIV- Photo eye	GS16164	A5-6OB-482-DIV	CLOS	ECM	3/13/22	6:38:00 PM	3/13/22	6:48:00 PM	00:22	0.00

Comments: ECALL: cleared debris from photo-eye and adjusted photo-eye, called back in service

3539004	A5-6OB-482-DIV Multiple Jams	GS16164	A5-6OB-482-DIV	CLOS	ECM	7/30/22	2:32:00 PM	7/30/22	2:41:00 PM	00:09	0.00

Comments: caused by broken shaft on 6OB-483, RTS

caused by broken shaft on 6OB-483, RTS

3555806	A6-6OB-643	GS16165	A6-6OB-643-DIV	CLOS	ECM	8/27/22	10:03:00 AM	8/27/22	10:30:00 AM	01:24	0.00

Comments: Ecall : Multiple jams, Jam was caused by bad bag hygiene, clear jam & RTS

got there was multiple jams was a lots of bags going through line so check all photo eye & reflectors and encoder they were all fine the re

3513293	Bag Claim 25 needs to be	GS16167	A5-IB25-01-BC	CLOS	ECM	6/24/22	8:49:00 AM	6/24/22	8:55:00 AM	00:16	0.00

Comments: making sure unit is working properly

Arrived at asset, started up bag claim, bag claim started up, wiped down photo eyes and reflectors as well as clean up debris under door,

3516727	Bag Claim 25 will not start up	GS16167	A5-IB25-01-BC	CLOS	ECM	6/30/22	1:00:00 PM	6/30/22	1:27:00 PM	01:10	0.00

Comments: Screws bent, R/R old screws with new one, then started carousel, CBIS.

Got there carousel move, put on stop, we noticed there was screw overlaping stainless steel so we removed old bolts was bent and install

3438003	Door failed to close; A6-6CS5	GS15265	A6-6CS4-01-DOOR	CLOS	ECM	3/20/22	2:39:00 PM	3/20/22	3:31:00 PM	00:52	0.00

Comments: ECALL: found door off track. made adjustment to door and limits, fault cleared, RTS

3421010	A6-6CS4-01-DOOR failed to	GS15265	A6-6CS4-01-DOOR	CLOS	ECM	2/26/22	12:06:00 PM	2/26/22	12:23:00 PM	00:34	0.00

Comments: Ecall : Door fault, Cleaned debris from under door closed door and RTS

arrived at asset inspected and wiped clean photo eyes and reflectors cleaned up debris under door manually closed door and tested door

3432892	A6-6CS4-01-DOOR	GS15265	A6-6CS4-01-DOOR	CLOS	ECM	3/12/22	10:16:00 AM	3/12/22	10:25:00 AM	00:09	0.00
	Comments: ECALL:Found draft flaps flagging photo-eye due to high wind, reset fault and returned to service Found draft flaps flagging photo-eye due to high wind, reset fault and returned to service										
3437886	A6-6CS4-01-DOOR Failed to	GS15265	A6-6CS4-01-DOOR	CLOS	ECM	3/19/22	12:05:00 PM	3/19/22	12:17:00 PM	00:12	0.00
	Comments: Comment Verified by Robert.										
3437902	A6-6CS4-01-DOOR Failed to	GS15265	A6-6CS4-01-DOOR	CLOS	ECM	3/19/22	3:38:00 PM	3/19/22	3:53:00 PM	00:30	0.00
	Comments: ECALL: manually shut the door, waited to be alarm off, start line up, monitored,door came down, just had to manual shut the door then wait for alarm to be cut off and then start the line up and monitor it then shut the line down and the										
3437989	Door fault; A6-6CS5-01-DOOR	GS15265	A6-6CS4-01-DOOR	CLOS	ECM	3/20/22	11:19:00 AM	3/20/22	11:31:00 AM	00:12	0.00
	Comments: ECALL: lowered the door manually and monitored for a few minutes, called back into service Arrived and inspected the asset, lowered the door manually and monitored for a few minutes, called back into service										
3438023	A6-6CS4-01-DOOR - Door	GS15265	A6-6CS4-01-DOOR	CLOS	ECM	3/20/22	6:54:00 PM	3/20/22	7:36:00 PM	00:42	0.00
	Comments: Comment Verified by Angel.										
3464579	A6-6CS4-01-DOOR door fail to	GS15265	A6-6CS4-01-DOOR	CLOS	ECM	4/24/22	2:18:00 PM	4/24/22	2:56:00 PM	00:42	0.00
	Comments: ECALL: checked door, reset door, closed door, fault cleared, called back in service Inspect asset, checked door, reset door, closed door, fault cleared, called back in service										
3469602	A6-6CS4-01-DOOR Failed to	GS15265	A6-6CS4-01-DOOR	CLOS	ECM	5/3/22	7:58:00 AM	5/3/22	8:15:00 AM	00:22	226.20
	Comments: ECALL:one photo-eye was not working, replaced photo-eye and tested, RTS arrived and inspected the asset, found one photo-eye was not working, replaced photo-eye and tested asset, before calling it back into service										
3586003	Bag Claim 25 will not start up	GS16168	A5-IB25-02-BC	CLOS	ECM	10/1/22	9:58:00 AM	10/1/22	10:05:00 AM	00:07	0.00
	Comments: ESTOP push in airline said they stop system, informed ESTOP for emergency not stopping system went to asset, inspected, found ESTOP push in the airline said they stop the system, informed airline ESTOP is emergency stop button, n										
3619653	A5-IB25-06-BC jam condition on	GS16172	A5-IB25-06-BC	CLOS	ECM	11/15/22	11:34:00 AM	11/15/22	11:39:00 AM	00:10	0.00
	Comments: jam, reset panel, started, employee put bags on, running fine, RTS jam, reset panel, started, employee put bags on, running fine, RTS										
3393569	A5-IB25-FPC-BC not starting	GS16174	A5-IB25-FPC-BC	CLOS	ECM	1/23/22	5:29:00 PM	1/23/22	5:34:00 PM	00:05	0.00
	Comments: ECALL: e-stops not cleared on conveyor, cleared them, asset now starts. Bag handler had not cleared e-stop on conveyor, checked the A and B control station at asset, e-stops cleared and on bags, now starts up										
3416627	A5-IB25-FPC-BC /Jam	GS16174	A5-IB25-FPC-BC	CLOS	ECM	2/22/22	5:22:00 PM	2/22/22	5:31:00 PM	00:09	0.00
	Comments: ECALL: there was nothing obstructing its movement, reset and cleared the jam, monitored, RTS Arrived and inspected the asset to ensure there was nothing obstructing its movement, reset and cleared the jam, monitored, called asset										
3416644	A5-IB25-FPC-BC E-stop	GS16174	A5-IB25-FPC-BC	CLOS	ECM	2/22/22	10:34:00 PM	2/22/22	10:42:00 PM	00:08	0.00
	Comments: ECALL:Asset assessed, asset reset, tested, asset returned to service Asset assessed, asset reset, tested, asset returned to service										
3455871	Bag Claim 25 will not start up	GS16174	A5-IB25-FPC-BC	CLOS	ECM	4/13/22	1:20:00 PM	4/13/22	6:20:00 PM	09:24	342.40
	Comments: ECALL-Adjusted speed sensor, replace wheel for FPC, added tension to wheel drive, tested RTS. Arrived at asset, inspected bag claim. tried starting unit up, but it would not start. advised Supervisor of speed sensor not working properly.										
3460244	A5-IB25-FPC-BC BELT WILL NOT	GS16174	A5-IB25-FPC-BC	CLOS	ECM	4/15/22	10:59:00 AM	4/15/22	11:25:00 AM	00:36	0.00
	Comments: Ecall : Jam bag room side, Reset asset clear fault & RTS pulled out E-stop and then turn the disconnect back on then shut the MCP panel down for awhile then turn MCP panel back on and then went										
3464305	Bag Claim 25 FPC shown on	GS16174	A5-IB25-FPC-BC	CLOS	ECM	4/21/22	10:50:00 AM	4/21/22	10:59:00 AM	00:09	0.00
	Comments: ECALL-reset MCP, started FPC & IB-25, no issues, cleared jam on FPC, started, no issues, RTS. Arrived at asset. Looked at MCP. Reset MCP. FPC started. Started IB-25, IB-25 started no issues. stopped IB-25 no issues. Jam on FPC.										
3469317	A5-IB25-FPC-BC jam	GS16174	A5-IB25-FPC-BC	CLOS	ECM	4/29/22	6:35:00 PM	4/29/22	6:45:00 PM	00:10	0.00
	Comments: ECALL: chcked asset;Drive pulley restart failure shown; reset MCP; door closed;reset; test belt; RTS checked computer at asset. Drive pulley restart failure shown. Reset MCP Panel. Ensured door was closed. Reset Main line. Started belt to										
3500399	A5-IB25-05-DOOR - E-STOP	GS16174	A5-IB25-FPC-BC	CLOS	ECM	6/2/22	10:37:00 PM	6/2/22	10:50:00 PM	00:13	0.00
	Comments: ECALL-Reset e-stop, restarted asset, RTS.										
3501103	A5-IB25-FPC-BC JAM THEY	GS16174	A5-IB25-FPC-BC	CLOS	ECM	6/8/22	2:47:00 PM	6/8/22	2:52:00 PM	00:05	0.00
	Comments: Ecall : Fault won't clear, Cleared jam condition reset asset and RTS arrived at asset inspected and identified jam fault on the FPC side cleared jam on FPC tested BC back in service										
3550221	A5-IB25-FPC-BC JAM	GS16174	A5-IB25-FPC-BC	CLOS	ECM	8/12/22	12:32:00 PM	8/12/22	12:47:00 PM	00:15	0.00
	Comments: Ecall : FPC not running, Cleared fault reset asset & RTS went to asset inspected asset found fault in FPC clear fault reset tested called back in service										
3408752	A5-IB25-01-BC - JAM BAG	GS16174	A5-IB25-FPC-BC	CLOS	ECM	2/6/22	3:05:00 PM	2/6/22	3:14:00 PM	00:09	0.00
	Comments: ECALL: jam @ FPC. Cleared jam and checked all E-stops. Unit is good. RTS.										
3408775	A5-IB25-FPC-BC Not Running	GS16174	A5-IB25-FPC-BC	CLOS	ECM	2/6/22	8:09:00 PM	2/6/22	8:21:00 PM	00:12	0.00
	Comments: Comment Verified by Jaime.										
3442894	Bag Claim 25 will not start up	GS16174	A5-IB25-FPC-BC	CLOS	ECM	3/24/22	10:10:00 AM	3/24/22	10:15:00 AM	00:05	0.00
	Comments: ECALL: walked to unit, scanned badge. started. verify and RTS										

3469305	A5-IB25-05-DOOR door fault	GS16174	A5-IB25-FPC-BC	CLOS	ECM		4/29/22	4:36:00 PM	4/29/22	4:45:00 PM	00:09	0.00
	Comments: ECALL: went to the FPC, needs reset. tested and RTS											
3477973	A5-IB25-FPC-BC explosive condition	GS16174	A5-IB25-FPC-BC	CLOS	ECM		5/8/22	6:43:00 PM	5/8/22	7:30:00 PM	00:47	0.00
	Comments: ECALL: photo-eye not aligned, so I adjust it reset the asset then tested IB-25 , RTS On arrival, I inspected the asset to find a photo-eye not aligned, so I adjust it reset the asset then tested IB-25 to called back in service											
3464464	A5-IB25-FPC-BC running slow on	GS16174	A5-IB25-FPC-BC	CLOS	ECM		4/23/22	1:15:00 PM	4/24/22	12:15:00 AM	16:25	1,116.86
	Comments: ECALL:inspected and replaced 30 wheels on the carousel, ensured all panels and guards were put back we went to unit, putting out safety cone on American airline, they asked what I was doing, I explained we were making repair, she refused inspected and replaced 30 wheels on the carousel, ensured all panels and guards were put back in place											
3503171	A5-IB25-FPC-BC BELT NOT	GS16174	A5-IB25-FPC-BC	CLOS	ECM		6/12/22	9:40:00 PM	6/12/22	11:20:00 PM	03:50	128.46
	Comments: ECALL: broken link, removed & replaced, replaced wheels, tested, RTS inspected asset, removed plates to access broken link, removed and replaced broken link, replaced wheels, reinstalled plates and checked for											
3503282	A5-IB25-06-BC not running	GS16174	A5-IB25-FPC-BC	CLOS	ECM		6/13/22	3:07:00 PM	6/13/22	9:13:00 PM	13:12	285.46
	Comments: removed hardware, replaced friction drive wheels, plates and cladding, tested, RTS day shift - Arrived at asset, diagnosed problem. Took off plates, and side covers. Grabbed bearing puller, and removed stripped hardware. Attempte night shift - - took over first shift (they already removed plats) - Removed friction drive wheels from motors - replaced plates and cladding - checked for proper operation - called back in service											
3516807	A5-IB25-05-DOOR	GS16174	A5-IB25-FPC-BC	CLOS	ECM		6/30/22	9:22:00 PM	6/30/22	11:15:00 PM	03:46	164.57
	Comments: Replaced broken plates and broken wheels, removed faults, tested with Mark's assistance, RTS Replaced broken plates and broken wheels, removed faults, tested with Mark's assistance, RTS											
3530824	A5-IB25-FPC-BC-broken link	GS16174	A5-IB25-FPC-BC	CLOS	ECM		7/17/22	11:55:00 PM	7/18/22	7:30:00 AM	15:09	2,839.51
	Comments: replaced links & wheels, found more bad wheels, replaced more, RTS, replaced wheels replaced links & wheels, found more bad wheels, replaced more, called back in service, replaced wheels and put the asset back together After link was fixed, we found more bad wheels throughout the night. Replaced.											
3539135	A5-IB25-FPC-BC	GS16174	A5-IB25-FPC-BC	CLOS	ECM		7/31/22	7:18:00 PM	7/31/22	7:25:00 PM	00:07	0.00
	Comments: reset MCP, cleared jam, back in service											
3539192	A5-IB25-FPC-BC broken link	GS16174	A5-IB25-FPC-BC	CLOS	ECM		8/1/22	9:34:00 AM	8/1/22	11:27:00 AM	01:56	157.76
	Comments: replaced link with new one and replaced 5 missing center wheels, RTS Arrived and inspected the asset, replaced link with new one and replaced 5 missing center wheels, RTS											
3539274	A5-IB25-FPC-BC-broken link	GS16174	A5-IB25-FPC-BC	CLOS	ECM		8/2/22	1:04:00 AM	8/2/22	2:49:00 AM	01:45	142.25
	Comments: carousel not move, broken link, replaced with new, tested system, RTS arrived at asset, inspected asset, carousel would not move, inspected carousel, found broken link, removed plates & old broken link, went to											
3539345	A5-IB25-FPC-BC /E-stop	GS16174	A5-IB25-FPC-BC	CLOS	ECM		8/2/22	5:11:00 PM	8/2/22	5:23:00 PM	00:22	0.00
	Comments: removed bags from P/E, ESTOP on public side, released ESTOP, reset, cleared bags & jam fault, RTS inspected line, removed bags from photo-eyes, checked panel, there was an ESTOP on public side, released ESTOP and reset, cleared t											
3548160	A5-IB25-FPC-BC	GS16174	A5-IB25-FPC-BC	CLOS	ECM		8/7/22	8:04:00 PM	8/7/22	8:10:00 PM	00:06	0.00
	Comments: asset assessed for issue, asset reset, RTS asset assessed for issue, asset reset, RTS											
3548368	A5-IB25-FPC-BC Estop (A) need to	GS16174	A5-IB25-FPC-BC	CLOS	ECM		8/9/22	10:34:00 PM	8/9/22	10:37:00 PM	00:11	0.00
	Comments: on arrival, I found that someone had hit the ESTOP, I reset the ESTOP to test, RTS on arrival, I found that someone had hit the ESTOP, I reset the ESTOP to test, RTS											
3550540	A5-IB25-FPC-BC Broken Link	GS16174	A5-IB25-FPC-BC	CLOS	ECM		8/15/22	6:26:00 PM	8/16/22	2:00:00 AM	08:58	631.00
	Comments: arrived, inspected, saw broken link, reported passed to next shift,change wheels/link, monitor,RTS arrived at asset, inspected it, saw broken link, reported passed to next shift change wheels and link, inspected asset, monitor, RTS											
3547812	A5-IB25-FPC-BC e-stop not	GS16174	A5-IB25-FPC-BC	CLOS	ECM		8/4/22	10:30:00 AM	8/4/22	10:39:00 AM	00:09	0.00
	Comments: e-stop and reset all FPC e-stops and cleared section 5. cleared all e-stops and RTS broke away from IB23 to reset e-stop on FPC, e-stop and reset all FPC e-stops and cleared section 5. cleared all e-stops and RTS											
3577745	CANCEL!!!	GS16174	A5-IB25-FPC-BC	CLOS	ECM		9/21/22	11:17:00 AM	9/21/22	11:18:00 AM	00:01	0.00
	Comments: Call Cancelled Call Cancelled											
3586325	A5-IB25-FPC-BC /Overload	GS16174	A5-IB25-FPC-BC	CLOS	ECM		10/3/22	6:43:00 PM	10/3/22	6:49:00 PM	00:06	0.00
	Comments: arrived at asset, cleared faults, restart system, observed, called back into service arrived at asset, cleared faults, restart system, observed, called back into service											
3599522	A5-IB25-FPC-BC plate messed up	GS16174	A5-IB25-FPC-BC	CLOS	ECM		10/15/22	2:15:00 PM	10/15/22	2:25:00 PM	00:10	0.00
	Comments: went to asset, inspected, found loose hardware tightened all hardware, tested, RTS went to asset, inspected, found loose hardware tightened all hardware, tested, RTS											

3619550	A5-IB25-FPC-BC E-Stop Reset	GS16174	A5-IB25-FPC-BC	CLOS E	ECM	11/14/22	9:42:00 AM	11/14/22	9:53:00 AM	00:42	0.00
	Comments: inspected, panel shows E-stop active, disabled speed sensor, check for e-stops, working fine, RTS inspected, panel shows E-stop active, disabled speed sensor, check for e-stops, working fine, RTS										
3581796	A5-5ME1-22 multiple VFD	GS15184	A5-5ME1-22	CLOS E	ECM	9/25/22	8:50:00 AM	9/25/22	9:00:00 AM	00:20	0.00
	Comments: eset app and vfd and restarted the asset, called back in service and then monitored arrived and inspected the asset, reset app and vfd and restarted the asset, called back in service and then monitored										
3594751	A5-5ME1-22 - VFD Fault	GS15184	A5-5ME1-22	CLOS E	ECM	10/9/22	6:31:00 AM	10/9/22	6:39:00 AM	00:08	0.00
	Comments: restarted VFD, tested, RTS										
3617058	A5-5ME1-22 VFD fault	GS15184	A5-5ME1-22	CLOS E	ECM	11/4/22	6:06:00 AM	11/4/22	6:37:00 AM	00:31	0.00
	Comments: Reset asset, waited 2 minutes, turned back on, RTS.										
3390458	A5-5ME1-25 - VAULT	GS15187	A5-5ME1-25	CLOS E	ECM	1/17/22	7:40:00 AM	1/17/22	7:47:00 AM	00:14	0.00
	Comments: ECALL: jam, clear jam on mainline, VFD & merge, monitor & call back in service. Inspect asset, clear jam on mainline, VFD & merge, monitor & call back in service.										
3393702	A5-5ME1-25 - VFD FAULT	GS15187	A5-5ME1-25	CLOS E	ECM	1/25/22	8:55:00 AM	1/25/22	9:11:00 AM	00:20	0.00
	Comments: ECALL: overload, turn VFD off/on, turn off APP disconnect running, overload cleared, RTS. Inspected asset, it was showing an overload, turned the VFD off and inspected the cables under it, turned the VFD back on, the APP switch										
3430569	A5-5ME1-25 loosing jamming	GS15187	A5-5ME1-25	CLOS E	ECM	3/6/22	10:58:00 AM	3/6/22	11:09:00 AM	00:17	0.00
	Comments: ECALL: side guard sticking out, turned off sec 24&25, adjusted metal, turned on, RTS inspected asset on the power turn a piece of metal of the side guard was sticking out, causing the multiple bag jams, turned off section 24										
3398504	A5-5ME1-25 multiple VFD	GS15187	A5-5ME1-25	CLOS E	ECM	1/29/22	4:42:00 PM	1/29/22	11:47:00 PM	16:13	1,135.45
	Comments: ECALL: troubleshot,VFD bad, replaced,tested, undervoltage fault, needed output card, tested, RTS, got to asset, tried to reset VFD, VFD would not reset, began troubleshooting had to turn over to night shift. Arrived at asset, got pass down info from 1st shift tech, began troubleshooting issues with VFD, got fault code and determined VFD went										
3480214	5ME1-25 is receiving multiple	GS15187	A5-5ME1-25	CLOS E	ECM	5/13/22	9:18:00 AM	5/13/22	9:27:00 AM	00:09	0.00
	Comments: realigned photoeye Showing two lights, cleaned and realigned. RTS.										
3489921	A5-5ME1-25 /Missing bags	GS15187	A5-5ME1-25	CLOS E	ECM	5/26/22	10:09:00 AM	5/26/22	10:18:00 AM	00:41	0.00
	Comments: multiple jam Arrived at asset, inspected photo eyes and reflector's, identified piece of metal from conveyor sticking out, gently persuaded piece of metal										
3599885	VFD fault; A5-5ME1-25	GS15187	A5-5ME1-25	CLOS E	ECM	10/19/22	1:43:00 PM	10/19/22	3:11:00 PM	03:58	0.00
	Comments: Ecall : VFD fault, Tightened all wires reset asset & RT S went to asset inspected asset troubleshot VFD tightened all wires tested reset diverter tested checked all connecting wires & found one loose										
3433045	A5-5ME1-25	GS15187	A5-5ME1-25	CLOS E	ECM	3/13/22	8:18:00 PM	3/13/22	8:51:00 PM	00:33	0.00
	Comments: ECALL:Asset assessed for issue, asset troubleshot, reset, asset monitored for any other issues, RTS Asset assessed for issue, asset troubleshot, reset, asset monitored for any other issues, asset returned to service										
3442990	A5-5ME1-25 Multiple VFD	GS15187	A5-5ME1-25	CLOS E	ECM	3/25/22	9:24:00 AM	3/25/22	9:57:00 AM	00:33	0.00
	Comments: ECALL:Reset the station at merge, the VFD was turned off at the box, turned back on, everything runs Reset the station at merge, the VFD was turned off at the box, turned back on, everything runs ok										
3577468	A5-5ME1-25 - VFD Fault	GS15187	A5-5ME1-25	CLOS E	ECM	9/18/22	7:58:00 AM	9/18/22	8:10:00 AM	00:12	0.00
	Comments: VFD fault, turned off VFD, turned on, reset jam, 5ME1 started running, inspected belt, cladding, RTS Arrived at asset, VFD fault. Turned off VFD for 20 seconds, turned back on, reset jam. 5ME1 started running. Inspected belt condition and										
3577474	A5-5ME1-25 VFD fault	GS15187	A5-5ME1-25	CLOS E	ECM	9/18/22	8:54:00 AM	9/18/22	9:20:00 AM	00:36	0.00
	Comments: Arrived at asset, inspected the VFD. reset VFD fault, ran system, monitored, RTS										
3619497	A5-5ME1-25 VFD Fault	GS15187	A5-5ME1-25	CLOS E	ECM	11/13/22	3:54:00 PM	11/13/22	4:15:00 PM	00:21	0.00
	Comments: reset VFD, tested, monitored to ensure it was working, RTS reset VFD, tested, monitored to ensure it was working, RTS										
3480666	5ME1-26 is receiving multiple	GS15188	A5-5ME1-26	CLOS E	ECM	5/18/22	9:58:00 AM	5/18/22	10:38:00 AM	00:42	0.00
	Comments: Ecall : Multiple jams, Made adjustment to meal sticking out reset fault & RTS inspected asset Southeast reported multiple jams on the power turn the cladding had a piece of metal sticking out causing the jams stopped										
3480148	5ME1-26 is losing bags	GS15188	A5-5ME1-26	CLOS E	ECM	5/12/22	1:47:00 PM	5/12/22	2:00:00 PM	00:13	0.00
	Comments: ECALL: place tachometer on belt, speed appropriate, tighten connections and monitored. RTS										
3478252	A5-5ME1-26 multiple shaft	GS15188	A5-5ME1-26	CLOS E	ECM	5/11/22	3:47:00 AM	5/11/22	4:20:00 AM	01:06	0.00
	Comments: ECALL: reset asset, monitored, then reset VFD which fixed the problem, called back in service Inspected the asset, reset asset, monitored, then reset VFD which fixed the problem, called back in service										
3390494	5ME1-27 is receiving multiple	GS15189	A5-5ME1-27	CLOS E	ECM	1/17/22	1:27:00 PM	1/17/22	2:07:00 PM	02:21	0.00
	Comments: ECALL: shaft encoder fault, made adjustments, secured encoder with zip ties, monitored, RTS. Inspect asset, made adjustments to encoder, secured encoder with zip ties, observed shaft encoder while running, called back in service.										
3446431	A5-5ME1-27 messy idle/ pat	GS15189	A5-5ME1-27	CLOS E	ECM	4/1/22	6:47:00 AM	4/1/22	7:17:00 AM	00:30	0.00
	Comments: Ecall : Asset fan arrived to asset monitored no bags called BHS bags sent observance serve no issue through merges called back in										
3446434	Shaft encoder fault A5-5ME1-27	GS15189	A5-5ME1-27	CLOS E	ECM	4/1/22	7:31:00 AM	4/1/22	7:42:00 AM	00:12	0.00
	Comments: Ecall : Shaft encoder fault, arrived to asset noticed jam light and 6 bags jammed I cleared the bags from bags from the line E-atop reset line monitored line no issued										

3480149	5ME1-27 is losing bags	GS15189	A5-5ME1-27	CLOS	ECM	5/12/22	2:01:00 PM	5/12/22	2:20:00 PM	00:19	0.00
	Comments: calls were made via phone, radio communication for dispatch was after the fact upon JSM request.										
3480584	5ME1-27 motor is	GS15189	A5-5ME1-27	CLOS	ECM	5/17/22	11:37:00 AM	5/17/22	12:29:00 PM	00:52	0.00
	Comments: ECALL-motor did not make any odd noises. Flagged photo-eye, lines ran ok. Watched bags flow, RTS.										
	Inspected line. Line was running. Checked photo-eyes, motor did not make any odd noises. Flagged photo-eye, lines ran ok. Watched bags										
3485448	Multiple bag jams	GS15189	A5-5ME1-27	CLOS	ECM	5/24/22	9:42:00 AM	5/24/22	11:00:00 AM	01:18	0.00
	Comments: ECALL-Merge not moving belt stuck, rewired motor to free up belt, tested multiple times, RTS.										
	Arrived and inspected asset and determine that jams were being created because the merge was not moving. Belt was stuck so I rewired the										
3550187	A5-5ME1-27 bad	GS15189	A5-5ME1-27	CLOS	ECM	8/12/22	3:31:00 AM	8/12/22	4:05:00 AM	01:38	962.45
	Comments: Ecall : VFD bad, Replaced VFD test back in service										
3555056	A5-5ME1-27 -	GS15189	A5-5ME1-27	CLOS	ECM	8/19/22	6:50:00 AM	8/19/22	11:01:00 AM	08:58	0.00
	Comments: Ecall : Issues merging, Reset overload made adjustments to take up & rollers & RTS										
	William & I arrived to relieve John V turn over conducted LOTO unit removed motor remove LOTO motor fine turned reducer hard to turn										
3570035	5ME1-27 merge is	GS15189	A5-5ME1-27	CLOS	ECM	9/2/22	6:28:00 AM	9/2/22	11:42:00 AM	11:04	0.00
	Comments: Ecall : Merging slow, Made adjustments to tension on belt & RTS										
	arrived & assessed observed behavior of line merge struggling to start under load addressed tension did not address issue troubleshot merge										
3555112	A5-5ME1-27 - jam	GS15189	A5-5ME1-27	CLOS	ECM	8/19/22	6:21:00 PM	8/19/22	7:00:00 PM	00:39	0.00
	Comments: not clearing jam, reset on control and asset cleared jam,monitored,RTS										
	arrived at asset, not clearing jam, reset on control and asset cleared jam, watched and made sure asset kept working, called back in service										
3376730	6MS1-01 has a	GS15218	A6-6MS1-01	CLOS	ECM	1/3/22	11:29:00 AM	1/3/22	11:48:00 AM	00:27	0.00
	Comments: ECALL: check encoder, reset APP, all cables good, clear fault, call back in service.										
	Inspect asset, check encoder, reset APP, all cables good, clear fault, call back in service.										
3477671	A6-6MS1-01 shaf	GS15218	A6-6MS1-01	CLOS	ECM	5/5/22	10:56:00 AM	5/5/22	11:15:00 AM	00:19	0.00
	Comments: ECALL-Encoder no issues, set of bags out of line removed bags, reset asset, tested, RTS.										
3480109	A6-6MS1-01 over	GS15218	A6-6MS1-01	CLOS	ECM	5/12/22	6:05:00 AM	5/12/22	6:16:00 AM	00:11	0.00
	Comments: ECALL- Tightened loose photo-eye and tested the line, RTS.										
3485137	A6-6MS1-01; 216	GS15218	A6-6MS1-01	CLOS	ECM	5/21/22	9:30:00 AM	5/21/22	10:30:00 AM	01:00	0.00
	Comments: Ecall : Missing bag error showing, Reset PDP, reset asset & RTS										
	initially the call was for missing bag errors looked at encoder and belt speed the belt stopped and we had to reset the PDP found the diverter										
3485547	6MS1-01 is losing bags	GS15218	A6-6MS1-01	CLOS	ECM	5/25/22	9:36:00 AM	5/25/22	9:50:00 AM	00:14	0.00
	Comments: JSM said that a piece of the belt was flagging the photoeye.										
3490018	A6-6MS1-01 high	GS15218	A6-6MS1-01	CLOS	ECM	5/27/22	7:30:00 AM	5/27/22	8:00:00 AM	00:30	0.00
	Comments: Ecall : BHS States missing bag error, Cleared fault reset asset & RTS										
	the pier 0 diverter is out of service the the paddle arm creeps in to the bag path retract by hand the paddle and reset the station for the										
3539413	A6-6MS1-01	GS15218	A6-6MS1-01	CLOS	ECM	8/3/22	12:53:00 PM	8/3/22	1:39:00 PM	00:52	0.00
	Comments: Ecall : Squeaky noise, RTS follow up needed for repairs										
	trouble shot bad bearing removed shaft / bearing shroud shaft still good informed BHS how long repair would take they said differ to nights,										
3485154	A6-6MS1-01 -	GS15218	A6-6MS1-01	CLOS	ECM	5/21/22	12:55:00 PM	5/21/22	1:13:00 PM	00:49	0.00
	Comments: Ecall : Multiple jams, Cleaned photo eyes & reflectors reset fault & RTS										
	when we arrived Carl checked connections while i cleaned photo eyes and reflectors we then monitored unit for several minutes and called										
3617127	A6-6MS1-01 -	GS15218	A6-6MS1-01	CLOS	ECM	11/5/22	6:40:00 AM	11/5/22	6:57:00 AM	00:27	0.00
	Comments: Ecall : Multiple jams, Tightened loose photo eye cable & RTS										
	arrived at asset checked over photo eyes cleaned photo eyes & reflectors discovered a photo eye with cable not tightened on it several										
3390704	Multiple shaft	GS15218	A6-6MS1-01	CLOS	ECM	1/19/22	1:03:00 PM	1/19/22	1:15:00 PM	00:12	0.00
	Comments: ECALL: reset the PDP and return to asset and reset fault. clear and RTS										
3433263	A6-6MS1-01	GS15218	A6-6MS1-01	CLOS	ECM	3/16/22	6:05:00 AM	3/16/22	6:24:00 AM	00:19	0.00
	Comments: ECALL: went to asset, tightened hardware on ENC, checked dip switches, back in service										
3460594	A6-6MS1-01	GS15218	A6-6MS1-01	CLOS	ECM	4/18/22	1:39:00 PM	4/18/22	2:00:00 PM	00:21	0.00
	Comments: ECALL:checked photo-eyes, clean reflector, removed tag from belt belt, made adjustment, RTS										
	Inspect asset, checked photo-eyes, clean reflector, removed tag from belt belt, made adjustment, called back in service										
3480567	A6-6MS1-01	GS15218	A6-6MS1-01	CLOS	ECM	5/17/22	9:46:00 AM	5/17/22	10:55:00 AM	01:09	0.00
	Comments: 6ms1-01 multiple unknown bags - needs F/U										
	Arrived at the asset. BHS was reporting multiple unknown bags. Checked all three photoeyes and the last photoeye in section 1 was giving										
3480577	Mobile Work	GS15218	A6-6MS1-01	CLOS	ECM	5/17/22	9:46:00 AM	5/17/22	10:56:49 AM	00:00	0.00
	Comments: Tablet error - See 3480567										
3513483	A6-6MS1-01	GS15218	A6-6MS1-01	CLOS	ECM	6/26/22	10:33:00 AM	6/26/22	11:15:00 AM	00:42	0.00
	Comments: line was running, checked, called in, monitored, cleared jams, RTS										
	Inspected line. Line was running. checked encoder, checked cable. checked photo eye. bags were flowing. called in. monitored bags for a										
3534510	A5-PDP-08	GS15218	A6-6MS1-01	CLOS	ECM	7/26/22	10:19:00 AM	7/26/22	10:33:00 AM	00:14	0.00
	Comments: reset the PDP. reset the lane 6MS1, started to run, RTS										
	reset the PDP. reset the lane 6MS1, started to run, RTS										
	Asset that was faulted was physically PDP-08 JSM Bag 1 has requested asset changed to 6MS1-01 as they are unable to utilize PDP-08 on										

3550695	A6-6MS1-01 -	GS15218	A6-6MS1-01	CLOS	ECM	8/17/22	12:36:00 PM	8/17/22	1:05:00 PM	01:27	0.00
	Comments: Went to asset, inspected asset, found belt missing nut, installed nut, tightened, tested, RTS Went to asset, inspected asset, found belt missing nut, installed nut, tightened, tested, RTS										
3555915	A6-6MS1-01 -	GS15218	A6-6MS1-01	CLOS	ECM	8/28/22	5:01:00 PM	8/28/22	5:15:00 PM	00:29	0.00
	Comments: inspected the encoder, tightened up the encoder cable, monitored the asset after clearing fault, RTS arrived at the asset, inspected the encoder, tightened up the encoder cable, monitored the asset after clearing fault, RTS										
3555951	A6-6MS1-01	GS15218	A6-6MS1-01	CLOS	ECM	8/29/22	6:50:00 AM	8/29/22	7:05:00 AM	00:15	0.00
	Comments: arrived at asset, removed bag of line, checked photo-eyes, tested, RTS arrived at asset, removed bag of line, checked photo-eyes, tested, RTS										
3577465	A6-6MS1-01	GS15218	A6-6MS1-01	CLOS	ECM	9/18/22	7:13:00 AM	9/18/22	7:35:00 AM	00:22	0.00
	Comments: Arrived at asset, inspected, reset the tripped app, tested HCD, monitored, RTS Arrived at asset, inspected, reset the tripped app, tested HCD, monitored, RTS										
3599504	A6-6MS1-01	GS15218	A6-6MS1-01	CLOS	ECM	10/15/22	11:00:00 AM	10/15/22	11:10:00 AM	00:36	0.00
	Comments: Went to asset, inspect encoder, found hose loose, tightening hardware, tested, RTS Went to asset, inspect encoder, found hose loose, tightening hardware, tested, RTS										
3617123	A6-6MS1-01 -	GS15218	A6-6MS1-01	CLOS	ECM	11/5/22	6:00:00 AM	11/5/22	6:08:00 AM	00:10	0.00
	Comments: E-stop, cleared jam, check photo-eyes, tested line, RTS.										
3485520	6MS2-02 is losing	GS15219	A6-6MS1-02	CLOS	ECM	5/25/22	5:24:00 AM	5/25/22	6:20:00 AM	01:52	0.00
	Comments: ECALL-Cleaned dirty photo-eye that was losing the number count of bags, RTS.										
3485523	6MS1-02 is losing	GS15219	A6-6MS1-02	CLOS	ECM	5/25/22	6:03:00 AM	5/25/22	6:17:00 AM	00:14	0.00
	Comments: JSM reported that the photoeye at this section was dirty.										
3469492	A6-6MS1-03 -	GS15220	A6-6MS1-03	CLOS	ECM	5/1/22	5:23:00 PM	5/1/22	5:40:00 PM	00:17	0.00
	Comments: ECALL: inspected asset/tighten cable to encoder; cleared fault; monitor the asset; RTS arrived and inspected the asset and noticed the cable for the encoder was loose. After tightening it. I cleared the fault and monitored the										
3477794	A6-6MS1-03 -	GS15220	A6-6MS1-03	CLOS	ECM	5/6/22	6:15:00 PM	5/6/22	6:22:00 PM	00:14	0.00
	Comments: Ecall : Fault not restting, Cleaned photo eyes reset fault & RTS arrived at asset inspected and wipe clean photo eyes and reflectors manually disconnected app box and reconnected box cleared fault te										
3477951	A6-6MS1-03	GS15220	A6-6MS1-03	CLOS	ECM	5/8/22	3:16:00 PM	5/8/22	3:33:00 PM	00:29	0.00
	confirmed with Roy JAMS										
3477955	A6-6MS1-03 shaf	GS15220	A6-6MS1-03	CLOS	ECM	5/8/22	3:48:00 PM	5/8/22	5:07:00 PM	01:27	199.00
	confirmed with Roy JSM										
3490385	A6-6TC4-01 SE	GS15110	A6-6TC4-01	CLOS	ECM	5/30/22	12:07:00 PM	5/30/22	12:19:00 PM	00:12	0.00
	Comments: Inspected line. Started & door opened. Line ran. Checked PEs. Stopped line, RTS.										
3432984	A6-6OB-482 jam	GS15522	A6-6OB-482	CLOS	ECM	3/13/22	6:32:00 AM	3/13/22	6:46:00 AM	00:27	0.00
	confirmed with Roy										
3555192	A6-6OB-483 -	GS15523	A6-6OB-483	CLOS	ECM	8/20/22	4:54:00 PM	8/20/22	5:03:00 PM	00:16	0.00
	Comments: Ecall : Car seat stuck, Cleared car seat reset asset & RTS went to asset removed car seat reset line called back in service										
3538993	A6-6OB-483	GS15523	A6-6OB-483	CLOS	ECM	7/30/22	12:01:00 PM	7/30/22	3:55:00 PM	09:49	301.59
	Comments: shaft on roller broke off, bearings got stuck, replaced shaft & bearings, tested,RTS arrived at asset, identified shaft on roller broke off, bearings got stuck, motor & reducer hanging on asset, advised supervisor & BHS, began										
3555141	A5-6MD1-01-DIV	GS15190	A5-6MD1-01-DIV	CLOS	ECM	8/20/22	7:43:00 AM	8/20/22	7:57:00 AM	00:27	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS was dispatched to 6MS1-1 went to asset did not see a jam went to 6MD1-DIV & noticed 6 bag jammed before the DIV I E-stopped the line										
3376697	6TC4 has a door	GS15114	A6-6TC4-05-DOOR	CLOS	ECM	1/3/22	5:34:00 AM	1/3/22	5:50:00 AM	00:16	0.00
	Comments: ECALL:Went to asset, cycled door, adjusted photo-eye, tested, back in service Went to asset, cycled door, adjusted photo-eye, tested, back in service										
3376857	A6-6TC4-05-	GS15114	A6-6TC4-05-DOOR	CLOS	ECM	1/4/22	5:22:00 PM	1/4/22	5:51:00 PM	00:39	0.00
	Comments: ECALL: door open and line running, stopped line and door closed. no issues RTS door open and line running, stopped line and door closed. airline start line, door opened and line was running. called back in service.										
3430314	A6-6TC4-05-	GS15114	A6-6TC4-05-DOOR	CLOS	ECM	3/3/22	6:52:00 AM	3/3/22	7:04:00 AM	00:46	0.00
	Verified by JSM Ronnie										
3432717	A6-6TC4-05-	GS15114	A6-6TC4-05-DOOR	CLOS	ECM	3/10/22	5:50:00 PM	3/10/22	6:15:00 PM	00:35	0.00
	Comments: Ecall : Door fail to close, Adjsued door closed door reset fault & RTS arrived to asset door partially closed do 18 key could not open door called for assistance JSM Carl arrived E-stop line. Carl went in tunnel no										
3437920	A6-6TC4-05-	GS15114	A6-6TC4-05-DOOR	CLOS	ECM	3/19/22	6:30:00 PM	3/19/22	6:43:00 PM	00:16	0.00
	Comments: ECALL:reset door, and tested in manual mode, then tested in auto, all ok, RTS reset door, and tested in manual mode, then tested in auto, all ok, RTS										
3442896	A6-6TC4-05-	GS15114	A6-6TC4-05-DOOR	CLOS	ECM	3/24/22	10:22:00 AM	3/24/22	10:37:00 AM	00:15	0.00
	Comments: ECALL: door rolled up on itself, able to unroll door, bring down manually bring down and reset. RTS										
3460674	A6-6TC4-05-	GS15114	A6-6TC4-05-DOOR	CLOS	ECM	4/19/22	10:22:00 AM	4/20/22	6:33:00 AM	30:06	1,500.00

Comments: ECALL: had to replace motor; modify shaft; assemble; monitored; insert door; rewired;test;RTS

Due to motor failing we had to replace the tube motor(didn't have)then we proceeded to modify the shaft, motor and assembly to be able to

3513786	6TC4 has a door fault	GS15114	A6-6TC4-05-DOOR	CLOS E	ECM	6/29/22	7:40:00 AM	6/29/22	7:46:00 AM	00:06	0.00

Comments: Found trash under door, cleaned up trash, fault cleared CBIS.

Inspected asset found trash under door, cleaned up trash, fault cleared CBIS.

3547936	A6-6TC4-05-DOOR failed to	GS15114	A6-6TC4-05-DOOR	CLOS E	ECM	8/5/22	11:57:00 AM	8/5/22	12:04:00 PM	00:36	0.00

Comments: Ecall : Door fault, Cleared fault reset asset & RTS

arrived to asset and observed flashing green light on control panel pressed reset and called BHS to see if other faults were present they

3376832	A6-B-6TC4-01-BS /Door failed to	GS15114	A6-6TC4-05-DOOR	CLOS E	ECM	1/4/22	12:38:00 PM	1/4/22	12:50:00 PM	00:22	0.00

Comments: ECALL: Reset E-stop. Door closed. Called off alarm. Tested. RTS.

3390261	A6-6TC4-05-DOOR Door	GS15114	A6-6TC4-05-DOOR	CLOS E	ECM	1/14/22	3:55:00 PM	1/15/22	12:45:00 AM	13:24	0.00
3460478	A6-6TC4-05-DOOR failed to	GS15114	A6-6TC4-05-DOOR	CLOS E	ECM	4/17/22	11:05:00 AM	4/17/22	11:19:00 AM	00:19	0.00

Comments: ECALL:Inspect asset, checked photo-eyes, made adjustment, cleared fault, called back in service

Inspect asset, checked photo-eyes, made adjustment, cleared fault, called back in service

3516783	A6-6TC4-05-DOOR - DOOR	GS15114	A6-6TC4-05-DOOR	CLOS E	ECM	6/30/22	5:04:00 PM	6/30/22	5:21:00 PM	00:26	0.00

Comments: Bags jammed, removed bags from door reset/ tested system, BIS. stayed to help with bags.

Arrived @ asset, inspected asset bags was jammed @ the security door, removed bags from door reset system, tested system, BIS.

3539176	A6-6TC4-05-DOOR Fault	GS15114	A6-6TC4-05-DOOR	CLOS E	ECM	8/1/22	7:29:00 AM	8/1/22	7:45:00 AM	00:16	0.00

Comments: door open, line not running, ESTOP, reset each control station, door down, reset line, tested, RTS

inspected line, door was open and line was not running ESTOP, reset each control station, door went down, reset line to test, called back in

3550534	A6-6TC4-05-DOOR Door	GS15114	A6-6TC4-05-DOOR	CLOS E	ECM	8/15/22	5:13:00 PM	8/15/22	5:23:00 PM	00:20	0.00
3581536	A6-6TC4-05-DOOR Failed To	GS15114	A6-6TC4-05-DOOR	CLOS E	ECM	9/23/22	5:05:00 AM	9/23/22	5:15:00 AM	00:19	0.00

Comments: Ecall : Door failure to open, Reset asset & RTS

arrived at asset inspected the problem reset line called back in service

3398452	A6-6OB-484 - JAM	GS15524	A6-6OB-484	CLOS E	ECM	1/29/22	5:30:00 AM	1/29/22	5:42:00 AM	00:24	0.00

Comments: ECALL: found multiple bags stuck, assist southeast to clear and RTS

3455279	A6-6OB-485 - POSITIONING	GS15525	A6-6OB-485	CLOS E	ECM	4/7/22	2:16:00 PM	4/7/22	2:25:00 PM	00:18	0.00

Comments: Ecall : Retrack fault, Clear jam condition reset asset & RTS

just had to move some bags then reset the jam and the line started back up and monitored for awhile bags were coming down the line

3570028	Multiple bag jams A6-6OB-486	GS15520	A6-6OB-480	CLOS E	ECM	9/2/22	4:21:00 AM	9/2/22	4:36:00 AM	00:24	0.00

Comments: Ecall : Photo eye issue, Aligned photo eye reset asset & RTS

inspect photo eye had 2 lights manage to get 3 lights test back in service

3421342	"Loud banging noise" A6-6OB-	GS15520	A6-6OB-480	CLOS E	ECM	3/2/22	5:48:00 AM	3/2/22	5:56:00 AM	00:08	0.00

Comments: ECALL: asset tested, monitored, asset returned to service

Asset assessed for issue, asset tested, monitored, asset returned to service

3477787	A6-6OB-487 - Multiple jams	GS15527	A6-6OB-487	CLOS E	ECM	5/6/22	4:10:00 PM	5/6/22	4:11:00 PM	00:02	0.00

Comments: Ecall : Jam won't clear, Southeast cleared jam befored tech arrived & RTS

got there Southeast already clear jam stood monitor it everything was cleared called BHS if it was clear they said ok then call back in

3430488	A2-2ME-112	GS16290	A2-2ME-112	CLOS E	ECM	3/5/22	5:11:00 AM	3/5/22	5:50:00 AM	00:39	0.00

Comments: ECALL:Car seat in between belts, removed with supervisors assistance, RTS

Car seat in between belts, removed with supervisors assistance, called back in service

3437731	A2-2ME-113 - SCANNER NOT	GS16291	A2-2ME-113	CLOS E	ECM	3/17/22	5:34:00 PM	3/17/22	5:36:00 PM	00:02	0.00

Comments: ECALL: tighten connection and RTS

3478261	A2-2ME-114 lacing coming	GS16292	A2-2ME-114	CLOS E	ECM	5/11/22	6:00:00 AM	5/11/22	6:45:00 AM	00:45	0.00

Fixed to last the day. Will be replaced overnight per JSM Bag 1.

3385556	2ME-117 belt is not running	GS16295	A2-2ME-117	CLOS E	ECM	1/11/22	1:56:00 PM	1/11/22	2:06:00 PM	00:14	0.00

Comments: baggage wheel welded between belts, removed wheels, final inspection, called back in service.

Inspected asset, found baggage wheel welded between belts, removed wheels, final inspection, called back in service.

3446757	A2-2ME-118 belt ripping	GS16296	A2-2ME-118	CLOS E	ECM	4/5/22	7:08:00 AM	4/5/22	7:19:00 AM	00:17	0.00

Comments: ECALL: multiple jams, lacing coming apart, dog eared, started line , stopped jam, F/U RTS

inspected asset, belt was causing multiple jams, belt lacing was coming apart, went at the line, and applied a dog ear, started the line and belt

3500855	AS1 FIS Recheck belt door won't	GS16634	AS-1-R1A-DOOR	CLOS E	ECM	6/6/22	11:25:00 AM	6/6/22	11:50:00 AM	00:25	0.00

Comments: ECALL: inspected, no issue found, bag reader not working, notified TSA agent & AOC, RTS

inspect asset, checked photo-eye, no problem notice that the bag reader not working, notify TSA agent need to call GOAA, and notify AO

3430421	A7-2SS6-04 jam will not reset	GS16689	A7-2SS6-04	CLOS E	ECM	3/4/22	10:17:00 AM	3/4/22	10:28:00 AM	00:46	0.00

Comments: ECALL: loose P/E, P/E only had 1 light, aligned and tightened P/E, tested, RTS

Arrived at asset, inspected and identified loose photo-eye, photo-eye only had one light, aligned and tightened photo-eye, tested asset, ba

3534236	A7-2SS6-07 - CAR SEAT	GS16689	A7-2SS6-04	CLOS E	ECM	7/23/22	4:25:00 PM	7/23/22	4:45:00 PM	00:20	0.00

Comments: bag stuck on merge, removed bag then started line the merge was working then called back in service

Got there was a bag stuck on merge, removed bag then started line the merge was working then called back in service

3443123	A7-2SS6-03 - VFD	GS16692	A7-2SS6-07	CLOS E	ECM	3/26/22	11:47:00 AM	3/26/22	12:08:00 PM	01:06	0.00

Comments: ECM-Metal box causing VFD to shut off, removed box, tested line w/ BHS throwing bags, monitored, RTS

Got there was multiples jams. Inspect asset. Photo-eyes & reflectors seem ok, then went to VFD notice there was a Metal Box that was

3455671	A7-2SS6-07 - RIPPED BELT	GS16692	A7-2SS6-07	CLOS E	ECM	4/11/22	2:03:00 PM	4/11/22	2:28:00 PM	00:25	0.00
	Comments: Comment Deferred to overnight. Verified by Roy.										
3531053	A7-2SS6-07 SE unable to clear	GS16692	A7-2SS6-07	CLOS E	ECM	7/20/22	2:43:00 PM	7/20/22	2:45:00 PM	00:04	0.00
	Comments: Ecall : Encoder fault, Cycled power off & back on, on encoder adjusted photo eye reset asset & RTS arrived at the asset inspected the asset adjusted photo eye adjusted encoder unplugged and re-plugged in the encoder called back in service										
3531082	A7-2SS6-07 encoder fault	GS16692	A7-2SS6-07	CLOS E	ECM	7/20/22	6:20:00 PM	7/20/22	8:41:00 PM	07:21	177.62
	Comments: Replaced old encoder, loose wiring disconnect/reconnect from junction box, fault cleared, tested RTS ECall handed over from 1st shift. Encoder was troubleshooted for faults and new encoder was replaced. Fault did not clear and additional										
3607162	2SS6-12 has a VFD fault which	GS16697	A7-2SS6-12	CLOS E	ECM	10/27/22	8:38:00 AM	10/27/22	8:48:00 AM	00:22	0.00
	Comments: went to asset, inspected and made sure photo eyes were good. reset and cleared fault, test and RTS went to asset, inspected and made sure photo eyes were good and not blocked. reset and cleared fault, tested asset and called back in										
3582026	A7-2SS5-01 reset not	GS16699	A7-2SS5-01	CLOS E	ECM	9/27/22	11:42:00 AM	9/27/22	11:45:00 AM	00:03	0.00
	Comments: southeast lead cleared the jam and reset.										
3490009	A7-2SS5-03 damaged belt	GS16701	A7-2SS5-03	CLOS E	ECM	5/27/22	5:24:00 AM	5/27/22	5:45:00 AM	00:21	0.00
	Comments: ECALL- Removed torn piece from belt, RTS.										
3550586	Something is stuck in the belt	GS15171	A5-5ME1-10	CLOS E	ECM	8/16/22	7:18:00 AM	8/16/22	7:28:00 AM	00:28	0.00
	Comments: bag removed and jam clear upon arrival. perform inspection of asset and then RTS we got there and bag was already removed, the jam was also reset. we chekced the asset again in cae there was an issue with it. we found										
3432665	A5-5ME1-11 replacing sensor	GS15172	A5-5ME1-11	CLOS E	ECM	3/10/22	4:13:00 AM	3/10/22	4:31:00 AM	00:18	0.00
	confirmed with Mark JSM										
3408862	A5-5ME1-11 multiple shaft	GS15172	A5-5ME1-11	CLOS E	ECM	2/8/22	4:55:00 AM	2/8/22	5:24:00 AM	00:29	0.00
	Comments: ECALL: Cut and tied off encoder hose. Re-installed encoder. Tested, RTS. Encoder hose fell off. Inspected asset. cut and tied off encoder hose & re-installed encoder into asset. Tested. RTS.										
3460524	A5-5ME1-12 - Belt Not Running	GS15173	A5-5ME1-12	CLOS E	ECM	4/17/22	6:48:00 PM	4/17/22	7:01:00 PM	00:13	0.00
	Comments: ECALL:asset reset, tested, monitored, called back in service Asset assessed for reported issue, asset reset, tested, monitored, called back in service										
3437656	A5-5ME1-13 multiple shaft	GS15174	A5-5ME1-13	CLOS E	ECM	3/17/22	4:30:00 AM	3/17/22	4:42:00 AM	00:12	0.00
	Comments: ECALL: asset assessed for issue. encoder was placed back in place. RTS										
3460509	A5-5ME1-13 - Belt	GS15174	A5-5ME1-13	CLOS E	ECM	4/17/22	3:58:00 PM	4/17/22	6:40:00 PM	07:09	17.16
	Comments: ECALL- R/R lacing and pin, RTS.										
3393530	A5-5ME1-13 multiple shaft	GS15174	A5-5ME1-13	CLOS E	ECM	1/23/22	5:57:00 AM	1/23/22	6:03:00 AM	00:06	0.00
	Comments: ECALL:Arrived at asset, encoder hose was loose, adjusted and tightened encoder hose, tested, RTS Arrived at asset, encoder hose was loose, adjusted and tightened encoder hose, tested and then called back in service										
3408891	5ME1-13 encoder fault	GS15174	A5-5ME1-13	CLOS E	ECM	2/8/22	2:16:00 PM	2/8/22	2:16:00 PM	00:00	0.00
	Comments: Duplicate call to 3408890. Tech working on encode program station on first SR.										
3390366	Will not cycle; A5-5ME1-15-DIV	GS15177	A5-5ME1-15-DIV	CLOS E	ECM	1/16/22	7:32:00 AM	1/16/22	7:36:00 AM	00:06	0.00
	Comments: ECALL: diverter won't cycle, turn diverter off/on, reset fault, tested diverter, RTS. Turned the diverter for a few seconds and put it back on, reset the faults, tested the diverter, it was working fne,i called it back on service										
3550194	A5-5ME1-15-DIV not cycling/	GS15177	A5-5ME1-15-DIV	CLOS E	ECM	8/12/22	5:55:00 AM	8/12/22	5:57:00 AM	00:05	0.00
	Comments: Ecall : will not cycle, Southeast cleared fault before tech arrived & RTS arrive at asset Southeast had clear the issue back in service										
3390319	A5-5ME1-15 - JAM	GS15177	A5-5ME1-15-DIV	CLOS E	ECM	1/15/22	9:58:00 AM	1/15/22	10:20:00 AM	00:22	0.00
	Comments: ECALL:When I arrived, I moved bags from in front of photo-eye,reset the fault, RTS, trained SE Arrived and assessed, reset diverter, observed, called back in service. shared southeast proper way to reset, observed diverter working										
3430679	A5-5ME1-15-DIV failed to retract	GS15177	A5-5ME1-15-DIV	CLOS E	ECM	3/7/22	3:08:00 PM	3/7/22	3:20:00 PM	00:12	0.00
	Comments: ECALL: inspected asset, back in service										
3433295	A5-5ME1-15-DIV making loud noise	GS15177	A5-5ME1-15-DIV	CLOS E	ECM	3/16/22	10:21:00 AM	3/16/22	10:40:00 AM	00:19	0.00
	Comments: Called by SE. Found debris under DIV causing loud noise. Cleared, cycled DIV, tested, RTS. Got called by SE due to DIV making noise when cycling. Found debris under DIV causing noise. Removed debris & cycled DIV & no more										
3477861	A5-5ME1-15-DIV Unusual noise	GS15177	A5-5ME1-15-DIV	CLOS E	ECM	5/7/22	5:55:00 PM	5/7/22	6:05:00 PM	00:10	0.00
	Comments: ECALL:By the time, I arrived, SE had cleared the fault, I tested unit and returned to service By the time, I arrived, SE had cleared the fault, I tested unit and returned to service										
3477965	A5-5ME1-15-DIV wheel stuck	GS15177	A5-5ME1-15-DIV	CLOS E	ECM	5/8/22	5:32:00 PM	5/8/22	5:42:00 PM	00:17	0.00
	Comments: ECALL: belt strap stuck in drive roller,removed, reset diverter, started back, RTS Checked the Diverter and saw a belt strap was stuck in the drive roller, I removed the belt strap, reset the diverter, and started it back on										
3569930	A5-5ME1-15-DIV multiple jams	GS15177	A5-5ME1-15-DIV	CLOS E	ECM	9/1/22	9:50:00 AM	9/1/22	10:50:00 AM	01:00	0.00
	Comments: JSM Supervisor Jamie said that the diverter will be down for the day. Serpentine belt.										
3577394	A5-5ME1-15-DIV Failed to	GS15177	A5-5ME1-15-DIV	CLOS E	ECM	9/17/22	10:42:00 AM	9/17/22	10:46:00 AM	00:18	0.00
	Comments: went to asset, found bag jammed, remove bag, reset line, tested, RTS went to asset, found bag jammed, remove bag, reset line, tested, RTS										
3624381	A5-5ME1-15-DIV Issue Running	GS15177	A5-5ME1-15-DIV	CLOS E	ECM	11/19/22	12:54:00 PM	11/19/22	1:09:00 PM	00:15	0.00
	Comments: Ecall : DIV fault, Took asset out of service follow up needed										

went to asset inspect DIV found serpentine belt broken notified supervisor asset was taken out of service and passed to second shift

3390712	A5-5ME1-16 lost	GS15178	A5-5ME1-16	CLOS	ECM		1/19/22	4:41:00 PM	1/19/22	5:06:00 PM	00:39	0.00

Comments: ECALL: no issues found, inspected entire line and no issues. RTS

3480147	A5-5ME1-16 -	GS15178	A5-5ME1-16	CLOS	ECM		5/12/22	1:21:00 PM	5/12/22	1:46:00 PM	00:25	0.00

Comments: calls were made via phone, radio communication for dispatch was after the fact upon JSM request.

3430761	A5-5ME1-16	GS15178	A5-5ME1-16	CLOS	ECM		3/8/22	12:50:00 PM	3/8/22	1:05:00 PM	00:15	0.00

Comments: APP was trip, check for loose cable, reset APP , clear fault, called back in service

inspect asset, checked line notice APP was trip, check for loose cable, reset APP , clear fault, called back in service

3455318	A5-5ME1-16	GS15178	A5-5ME1-16	CLOS	ECM		4/7/22	8:00:00 PM	4/7/22	8:13:00 PM	00:13	0.00

Comments: ECALL- Baggage person already handled the jam, I made sure no damage, asset working properly. RTS.

3376853	A5-5ME1-16 /19	GS15179	A5-5ME1-17	CLOS	ECM		1/4/22	4:54:00 PM	1/4/22	5:02:00 PM	00:32	0.00

Per JSM Roy.

3432947	A2-2CS2-01-	GS16309	A2-2CS2-01-	CLOS	ECM		3/12/22	6:21:00 PM	3/12/22	7:30:00 PM	01:09	0.00

Comments: ECALL:Opened doors, cleaned photo-eyes, reset system with supervisor's assistance, RTS

Opened doors, cleaned photo-eyes, reset system with supervisor's assistance, called back in service

3513623	A2-2CS2-01-	GS16309	A2-2CS2-01-	CLOS	ECM		6/27/22	7:46:00 PM	6/27/22	8:15:00 PM	00:29	0.00

Comments: photo-eye dirty and after cleaning asset to test, after watching, I called back in service

on arrival, I inspected the asset to find photo-eye dirty and after cleaning asset to test, after watching, I called back in service

3525624	A2-2CS2-01-	GS16309	A2-2CS2-01-	CLOS	ECM		7/9/22	1:38:00 PM	7/9/22	1:45:00 PM	00:07	0.00

Comments: When I arrived I manually lowered door to clear fault. Tested, RTS

When I arrived I manually lowered door to clear fault. Tested, RTS

3550431	A2-2CS2-08-FD-	GS16309	A2-2CS2-01-	CLOS	ECM		8/14/22	8:03:00 PM	8/14/22	8:31:00 PM	00:37	0.00

Comments: Cleared faults, closed door, reported to BHS as false alarm

Cleared faults, closed door, reported to BHS as false alarm

3433005	A7-2SS6-02 VFD	GS16326	A7-2SS6-02	CLOS	ECM		3/13/22	11:03:00 AM	3/15/22	9:45:00 PM	24:43	1,279.06

Comments: ECALL: asset not running, relay changes and VFD program installs. after days of troubleshooting RTS

3/13/22- inspect asset and check VFD cables, everything good. replace relays and aux cord at disco box. troubleshoot pass to night shift. go

3/14/2022- BHS can see the disconnect, tested aux and BHS can see HOA switch position. belt will run in hand mode.can jump signal in '

3/14/2022- inspect asset for power and no signal at all attempt putting other programs into VFD throughout day and no luck. pass to night

3/15/2022- arrive at asset and secured all terminal screws and wiring at disconnect asnd at the VFD. reboot PLC to reset power signal. e-

3455442	A7-2SS6-02 VFD	GS16326	A7-2SS6-02	CLOS	ECM		4/8/22	8:06:00 PM	4/8/22	8:12:00 PM	00:06	0.00

Comments: Ecall : VFD off,VFD was turned on jam default was reset and asset called back in service

3443013	A7-2SS6-02 -	GS16326	A7-2SS6-02	CLOS	ECM		3/25/22	2:36:00 PM	3/25/22	10:00:00 PM	08:59	0.00

Comments: ECALL: relay had no light, Aux on disconnect, not making contact, repaired issue, restart line,RTS

arrived to asset, noticed middle relay block had no light, replaced with known good along with relay, no charge, took reading and noticed cable

3430872	Door fault; A2-IB7	GS16363	A2-IB7-06-	CLOS	ECM		3/9/22	10:14:00 AM	3/9/22	10:21:00 AM	00:11	0.00

Comments: Ecall : Door jam, Cleared jam condition reset asset & RTS

inspect asset remove bag jam at door reset jam line start up call back in service

3432794	A2-IB7-06-DOOR	GS16363	A2-IB7-06-	CLOS	ECM		3/11/22	12:03:00 PM	3/11/22	12:13:00 PM	00:10	0.00

Comments: Comment

Verified by Jaime.

3443514	Door fault; A2-	GS16363	A2-IB7-06-	CLOS	ECM		3/30/22	9:20:00 AM	3/30/22	9:30:00 AM	00:15	0.00

Comments: Ecall : Door fault, Cleared E-stop reset fault & RTS

got there was jam outside public carousel causing the door to not close so notice was E-stop & yellow light flashing so took out the E-stop

3446391	A2-IB7-06-DOOR	GS16363	A2-IB7-06-	CLOS	ECM		3/31/22	11:13:00 PM	3/31/22	11:25:00 PM	00:12	0.00

Comments: ECALL-Pull e-stop and reset system, RTS.

3446400	A2-IB7-06-DOOR	GS16363	A2-IB7-06-	CLOS	ECM		4/1/22	1:40:00 AM	4/1/22	2:05:00 AM	00:25	0.00

Comments: ECALL-Reset jam on public side, reset jam on door, cleared faults, reset system, RTS.

Reset jam on public side, reset jam on door, cleared faults, reset system, RTS.

3455243	A2-IB7-06-DOOR	GS16363	A2-IB7-06-	CLOS	ECM		4/7/22	8:22:00 AM	4/7/22	8:40:00 AM	00:18	0.00

Comments: ECALL-Cleared jam at merge, adjusted photo-eye, RTS.

3455284	A2-IB7-06-DOOR	GS16363	A2-IB7-06-	CLOS	ECM		4/7/22	2:58:00 PM	4/7/22	3:14:00 PM	00:16	0.00

Comments: Ecall : Door alarm, Cleared jam condition reset asset & RTS

cleared jam on FPC instructed airline employee to clear & reset control station tested observed RTS

3455361	A2-IB7-06-DOOR	GS16363	A2-IB7-06-	CLOS	ECM		4/8/22	3:40:00 AM	4/8/22	3:57:00 AM	00:17	0.00

Comments: ECALL-E-stop activated, cleared all 3 e-stop, reset MCP Panel, asset RTS.

3437756	A2-IB7-06-DOOR	GS16363	A2-IB7-06-	CLOS	ECM		3/18/22	12:41:00 AM	3/18/22	12:48:00 AM	00:19	0.00

Comments: ECALL: adjusted photo eyes and closed door. reset and test. RTS

3460203	A2-IB7-06-DOOR	GS16363	A2-IB7-06-	CLOS	ECM		4/15/22	1:19:00 AM	4/15/22	1:25:00 AM	00:06	0.00

Comments: ECALL-reset jam RTS.

3460372	A2-IB7-06-DOOR Door Fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		4/16/22	12:50:00 PM	4/16/22	12:55:00 PM	00:05	0.00
	Comments: Comment Verified by John.											
3464301	A2-IB7-06-DOOR alarm	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		4/21/22	9:49:00 AM	4/21/22	9:54:00 AM	00:05	0.00
	Comments: ECALL-E-stop on merge reset station was not cleared, cleared e-estop, operation resumed, RTS. The E-Stop on the merge reset station was not cleared, checked the panel wires. Cleared the e-stop and operation resumed.											
3480573	Bag Claim 7 will not start up	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		5/17/22	10:33:00 AM	5/17/22	10:42:00 AM	00:09	0.00
	Comments: Cleaned p. eyes/reflectors. Removed debris, brought down door, reset c. station, panel, & line RTS. Inspected line, Door was open and line was not running. Checked photo-eyes for three lights. Cleaned photo-eyes and reflectors. Removed											
3484938	Bag Claim 7 has a door fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		5/19/22	8:36:00 AM	5/19/22	8:42:00 AM	00:09	0.00
	Comments: Ecall : Door fault, Cleared E-stop reset asset & RTS had to clear the E-stop then restart the line and monitor while bags were put on the line											
3490131	A2-IB7-06-DOOR fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		5/28/22	8:54:00 AM	5/28/22	9:02:00 AM	00:08	0.00
	Comments: Ecall : Unit not running/door fault, Unit was running NPF & RTS when I arrived unit was running I checked over unit no mechanical faults was found called back in service											
3500482	A2-IB7-06-DOOR door fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		6/3/22	2:09:00 PM	6/3/22	2:19:00 PM	00:10	0.00
	Comments: Ecall : Door fault, Cleared E-stop reset door fault, align photo eye & RTS arrived to asset cleared E-stop & cycled E-stop & reset jam cleared then returned noticed photo eye for door had one light adjusted photo											
3500554	A2-IB7-06-DOOR	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		6/4/22	7:07:00 AM	6/4/22	7:12:00 AM	00:05	0.00
	Comments: Ecall : Door fault, Cleared E-stop, cleared jam reset asset & RTS arrived to asset FPC E-stop pushed door alarm going off jam light at IB7-06 flashing cleared jam FPC E-stop cleared asset started had air											
3503024	A2-IB7-06-DOOR alarm	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		6/11/22	8:59:00 AM	6/11/22	9:04:00 AM	00:05	0.00
	Comments: Ecall : Door up and in alarm, Cleared jam condition reset fault & RTS operator can't get door to clear, cleared jams & E-stops door and belts clear and working											
3508170	A2-IB7-06-DOOR DOOR FAULTED	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		6/17/22	11:46:00 PM	6/18/22	12:15:00 AM	00:29	0.00
	Comments: Ecall : Door fault, Cycled door reset fault & RTS went to asset cycled door fault cleared went public to restarted FPC had to clear that fault back in service											
3525590	A2-IB7-06-DOOR fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		7/9/22	9:26:00 AM	7/9/22	9:29:00 AM	00:03	0.00
	Comments: Ecall : Door fault, Door fault was cleared before tech arrived & RTS by the time I arrived fault was clear and unit was being used I verified thru BHS that no faults showed called back in service											
3538857	A2-IB7-06-DOOR fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		7/29/22	5:28:00 AM	7/29/22	5:38:00 AM	00:12	0.00
	Comments: Ecall : Door fault jam, Cleared door fault, cleared photo eyes reset asset & RTS cleared door checked photo eyes cleared photo eyes E-stopped and reset door fault cleared line ran called it in											
3547921	A2-IB7-06-DOOR Door Fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		8/5/22	10:59:00 AM	8/5/22	11:02:00 AM	00:03	0.00
	Comments: Ecall : Door fault, Airline cleared fault before tech arrived & RTS airline cleared fault before I could arrive tested door and called back in service											
3550226	A2-IB7-06-DOOR alarm	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		8/12/22	1:25:00 PM	8/12/22	1:36:00 PM	00:21	0.00
	Comments: Ecall : Door fault, Cleared trash from underneath door reset fault & RTS got there was a door fault inspect door had trash underneath door remove trash then reset line, line started moving stop line door close then											
3617176	A2-IB7-06-DOOR brake needs to be	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		11/5/22	3:10:00 PM	11/5/22	5:03:00 PM	04:49	1,106.35
	Comments: Ecall : Overload, Replaced mother board, door brake, brake kit & RTS 1st Shift: went to asset inspect found bad brake replacing brake with new brake tensioning brake tested called back in service. 2nd Shift: I											
3376605	A2-IB7-06-DOOR door fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		1/2/22	12:30:00 AM	1/2/22	12:40:00 AM	00:10	0.00
	Comments: ECALL:Reset fault and checked door for any reason it faulted, tested and all ok, RTS Reset fault and checked door for any reason it faulted, tested and all ok, RTS											
3385517	A2-IB7-06-DOOR door fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		1/11/22	12:11:00 AM	1/11/22	12:15:00 AM	00:04	0.00
	Comments: ECALL: cleared jam on merge, back in service											
3385626	A2-IB7-06-DOOR fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		1/11/22	10:48:00 PM	1/11/22	11:00:00 PM	00:23	0.00
	Comments: PM Notes : No Issues Noted On PM											
3390618	A2-IB7-06-DOOR faulted	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		1/18/22	5:26:00 PM	1/18/22	5:40:00 PM	00:14	0.00
	Comments: ECALL:Inspect asset, check all ESTOP, clear at panel, be start up called back in service Inspect asset, check all ESTOP, clear at panel, be start up called back in service											
3413696	A2-IB7-06-DOOR	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		2/15/22	8:34:00 PM	2/15/22	8:41:00 PM	00:07	0.00
	Comments: ECALL: went to asset, reset merge, cleared door, tested, back in service went to asset, reset merge, cleared door, tested, back in service											
3430629	Bag Claim 7 Door	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		3/7/22	1:48:00 AM	3/7/22	1:53:00 AM	00:05	0.00
	Comments: ECALL: went to merge, reset jam, RTS											
3432673	A2-IB7-06-DOOR alarm	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		3/10/22	6:53:00 AM	3/10/22	7:00:00 AM	00:07	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS arrived at asset inspected photo eyes and reflectors manually closed door and cleared jam fault waited for airline agent to clear alarm tested											
3438376	A2-IB7-06-DOOR DOOR FAULT	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		3/23/22	11:21:00 PM	3/23/22	11:30:00 PM	00:09	0.00
	Comments: ECALL: reset jam on door and RTS											
3442882	Bag Claim 7 has a door fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM		3/24/22	6:42:00 AM	3/24/22	6:52:00 AM	00:10	0.00
	Comments: ECALL: had to clear the jam, door went up and started running. test and RTS											

3442986	A2-IB7-06-DOOR fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	3/25/22	8:34:00 AM	3/25/22	8:42:00 AM	00:08	0.00
	Comments: ECALL:went to asset, reset asset, tested, called back in service went to asset, reset asset, tested, called back in service										
3455412	A2-IB7-06-DOOR	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	4/8/22	1:37:00 PM	4/9/22	12:45:00 AM	21:57	799.79
	Comments: Ecall : Asset would not start, Replaced broken link, wheels & plates & RTS removed stainless steel cladding handed to manager who took it to airside 4 for welding removed and replaced 2 of 4 broken links & recei										
3455488	A2-IB7-06-DOOR unknown condition	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	4/9/22	7:48:00 AM	4/9/22	8:05:00 AM	00:17	0.00
	Comments: ECALL:Went to asset, resetting IB-7, tested called back in service Went to asset, resetting IB-7, tested called back in service										
3455579	A2-IB7-06-DOOR DOOR FAULT	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	4/10/22	10:13:00 AM	4/10/22	10:26:00 AM	00:17	0.00
	Comments: ECALL: door failed to open, closed door manually nd reset. RTS after testing										
3430715	A2-IB7-06-DOOR door alarm	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	3/8/22	12:37:00 PM	3/8/22	1:05:00 PM	00:28	0.00
	Comments: Manually lowered door to clear alarm. Tested, RTS.										
3480667	Bag Claim 7 has a door fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	5/18/22	10:08:00 AM	5/18/22	10:12:00 AM	00:09	0.00
	Comments: Ecall : Jam at door, Cleared jam condition reset asset & RTS inspect asset check door bags jam at door removed bag clear jam reset line call back in service										
3508266	A2-IB7-06-DOOR fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	6/19/22	1:26:00 AM	6/19/22	1:36:00 AM	00:10	0.00
	Comments: fault clear before I arrived, back in service fault clear before I arrived, back in service										
3513809	Bag Claim 7 has a door fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	6/29/22	9:13:00 AM	6/29/22	9:30:00 AM	00:17	0.00
	Comments: Arrived at asset, closed door, restarted the door, tested twice, closed door, RTS Arrived at asset, closed door, restarted the door, tested twice, closed door, RTS										
3530534	A2-IB7-06-DOOR /Door fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	7/14/22	8:16:00 PM	7/14/22	9:00:00 PM	00:44	0.00
	Comments: Removed bags. cleared jam. RTS Removed bags. cleared jam. RTS										
3530853	Door fault; A2-IB7-06-DOOR	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	7/18/22	9:18:00 AM	7/18/22	9:42:00 AM	00:48	0.00
	Comments: Reset jam on FPC. Went to bagroom side and reset E-stops. Cleared door fault and tested system. RTS Reset jam on FPC. Went to bagroom side and reset E-stops. Cleared door fault and tested system. RTS										
3538978	A2-IB7-06-DOOR	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	7/30/22	9:26:00 AM	7/30/22	9:30:00 AM	00:04	0.00
	Comments: cleared door fault by clearing jam, closed and opened door, checked asset, monitored, RTS When over area 7 to BC-7 to clear door fault, I cleared the jam, closed and opened the door, checked asset, stood there for a few minutes										
3548364	A2-IB7-06-DOOR fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	8/9/22	9:50:00 PM	8/9/22	10:02:00 PM	00:12	0.00
	Comments: closed door, cleared faults, restarted system, RTS closed door, cleared faults, restarted system, RTS										
3607715	A2-IB7-06-DOOR	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	11/2/22	12:44:00 AM	11/2/22	12:50:00 AM	00:06	0.00
	Comments: emoved bags from line, wiped photo-eyes, reset line, cleared jam, tested, RTS arrived at asset, checked MCP screen to see which asset has the fault, removed bags from line, wiped photo-eyes, reset line, cleared jam,										
3617280	A2-IB7-06-DOOR troubleshooting	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	11/6/22	6:30:00 AM	11/7/22	1:10:00 AM	14:00	649.40
	Comments: troubleshot asset, replaced transformer, solenoid, and control board, tested multiple times,RTS changed burned heard and continued to troubleshoot, asset might need a new transformer, passed to next shift. troubleshot asset, replaced transformer, solenoid, and control board, tested multiple times for proper operations all good, RTS										
3619657	A2-IB7-06-DOOR /Door fault	GS16363	A2-IB7-06-DOOR F	CLOS	ECM	11/16/22	4:14:36 AM	11/16/22	4:14:36 AM	00:00	0.00
	Comments: fpc running from public side, bag claim in service, informed BHS jam was taken care of, RTS fpc running from public side, bag claim in service, informed BHS jam was taken care of, RTS										
3376690	A2-IB10-05-DOOR door fault	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	1/3/22	2:29:00 AM	1/3/22	2:33:00 AM	00:04	0.00
	Comments: ECALL:reset ESTOP on 01, went public side to clear FPC ESTOPped and reset, RTS Went to asset, reset ESTOP on 01, went public side to clear FPC ESTOPped and reset, called back in service										
3393332	Bag Claim 10 will not reset	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	1/20/22	10:04:00 AM	1/20/22	10:09:00 AM	00:11	0.00
	Comments: Ecall : Door fault,NPF numbers on keypad sticking, RTS went to asset inspected no issues found, found keypad numbers sticking called back in service										
3430334	A2-IB10-05-DOOR/ Door	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	3/3/22	1:19:00 PM	3/3/22	1:20:00 PM	00:01	0.00
	Comments: ECALL: when kamroo came in , he was not informed by nasser that we given unit till 12:00 PM when kamroo came in , he was not informed by nasser that we was given unit till 12:00 to perform a PM, I called kamroo and explained, we										
3455251	A2-IB10-05-DOOR door fault	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	4/7/22	9:56:00 AM	4/7/22	10:07:00 AM	00:11	0.00
	Comments: Ecall : Jam/door fault, Closed door reset fault & RTS found E-stop not clear on the control station(s) cleared E-stop door is not down all the way manually lowered door and reset faults restarted										
3478272	Bag Claim 10 has a door fault	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	5/11/22	9:07:00 AM	5/11/22	9:15:00 AM	00:45	0.00
	Comments: Ecall : Jam door, Closed door reset fault & RTS we arrive and check asset proceeded to inspect the area manually closed the door down then inspect the whole area again went back and										
3555004	A2-IB10-05-DOOR /Door	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	8/18/22	2:00:00 PM	8/18/22	2:13:00 PM	01:00	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS arrived at asset panel notified oversized bag notified operator bags were too close cleared oversized fault tested asset back in service										

3555168	A2-IB10-05-DOOR Jam	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	8/20/22	1:25:00 PM	8/20/22	1:59:00 PM	00:34	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS arrived at unit cleared fault at door manually lowered door unit would not start I then went to FPC and cleared all bags off of unit went back										
3570550	A2-IB10-05-DOOR /Door	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	9/7/22	4:25:00 PM	9/7/22	4:35:00 PM	00:20	0.00
	Comments: Ecall : Door fault, Cleared jam condition reset door fault & RTS arrived at asset inspected asset identified jam fault on FPC side cleared jam on FPC tested unit back in service										
3570571	A2-IB10-05-DOOR door alarm	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	9/7/22	8:56:00 PM	9/7/22	9:00:00 PM	00:04	0.00
	Comments: Ecall : Jam, Removed obstruction blocking photo eye reset asset & RTS I removed the bag blocking the photo eye then reset the jam BC-10 is now back in service										
3581596	A2-IB10-05-DOOR Jam	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	9/2/22	3:25:00 PM	9/23/22	3:40:00 PM	00:50	0.00
	Comments: Ecall : Door fault, Cleared jam condition reset door fault & RTS we were passing by IB10 when the FD alarm went off we stop to reset the door we clear the bags from the carousel E-stop reset and the										
3602521	A2-IB10-05-DOOR	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	10/21/22	4:43:00 PM	10/21/22	4:50:00 PM	00:07	0.00
	Comments: Ecall : Door jam, Reset jam call back in service										
3602576	A2-IB10-05-DOOR	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	10/22/22	9:41:00 AM	10/22/22	9:42:00 AM	00:01	0.00
	Comments: Ecall : Jam, Arrived at asset E-stop & reset asset jam cleared called back in service										
3581678	A2-IB10-05-DOOR	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	9/24/22	10:41:00 AM	9/24/22	10:49:00 AM	00:08	0.00
	Comments: Ecall : Door fault, Removed bags from asset reset fault & RTS went over to IB 10 to clear a door fault I check all photo eyes and reflectors clear some bags after that I reset the door and got it back in										
3398352	A2-IB10-05-DOOR /Door	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	1/27/22	6:38:00 PM	1/27/22	6:46:00 PM	00:16	0.00
	Per JSM Camel.										
3413689	A2-IB10-05-DOOR /Door	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	2/15/22	7:15:00 PM	2/15/22	7:49:00 PM	00:34	0.00
	Comments: ECALL:pushed & pulled ESTOPs on carousel, cleared door fault, called asset back in service Inspected asset, pushed & pulled ESTOPs on carousel, cleared door fault, called asset back in service										
3416395	A2-IB10-FPC-BC Possible Link	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	2/20/22	12:55:00 PM	2/20/22	1:17:00 PM	00:22	0.00
	Comments: ECALL:checked photo-eyes at door, make adjustment and clean photo-eyes, fault clear, reset BC, RTS Inspect asset, checked photo-eyes at door, make adjustment and clean photo-eyes, door fault clear, reset BC, called back in service										
3416494	OVERSIZE CLAIM 10	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	2/21/22	1:13:00 PM	2/21/22	1:18:00 PM	00:14	0.00
	Comments: ECALL: inspected,alarm was already off, and the door was working fine, RTS Checked the door and found out the alarm was already off, and the door was working fine, I called it back on service										
3430816	A2-IB10-05-DOOR/ Door	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	3/8/22	7:35:00 PM	3/8/22	7:48:00 PM	00:13	0.00
	Comments: ECALL: asset assessed for issue, door reset, tested, returned to service										
3432975	A2-IB10-05-DOOR Door fault	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	3/12/22	11:07:00 PM	3/12/22	11:30:00 PM	00:23	0.00
	Comments: ECALL: reset carousel, and door jam, restarted system with supervisors assistance, RTS reset carousel, and door jam, restarted system with supervisors assistance, called back in service										
3446547	A2-IB10-05-DOOR Door	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	4/2/22	6:20:00 PM	4/2/22	6:26:00 PM	00:10	0.00
	Comments: ECALL: cleared the bag jam and reset the system, monitored the asset to ensure it was working Arrived and inspected the asset, cleared the bag jam and reset the system, monitored the asset to ensure it was working										
3446635	A2-IB10-05-DOOR Door	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	4/3/22	7:11:00 PM	4/3/22	7:23:00 PM	00:12	0.00
	Comments: ECALL:asset assessed for reported issue, door reset, returned to service asset assessed for reported issue, door reset, returned to service										
3460526	A2-IB10-05-DOOR door fault	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	4/17/22	7:18:00 PM	4/17/22	7:44:00 PM	00:35	0.00
	Comments: ECALL: door not close, ESTOP, restart panel, door closes, opened & closes, tested, RTS inspected asset, door will not close, checked photo-eyes, restarted asset, door nor conveyor would start, ESTOPPED & restart panel, door										
3464472	A2-IB10-05-DOOR DOOR	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	4/23/22	12:53:00 PM	4/23/22	1:03:00 PM	00:10	0.00
	Comments: ECALL: Scanner worked with my & SE employee, badge issue, not scanner issue, RTS when I arrived, I scanned my badge, door went up and unit ran as it should, I had a SE employee badge door as well and it worked, I then										
3460565	Bag Claim 10 has a door fault	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	4/18/22	4:00:00 AM	4/18/22	4:15:00 AM	00:15	0.00
	Comments: ECALL: inspect, found no issues, tested multiple times and RTS										
3480507	A2-IB10-05-DOOR	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	5/16/22	4:15:00 PM	5/16/22	4:35:00 PM	00:19	0.00
	Comments: ECALL:door open,line not running,ESTOP,reset panel,door closed,cleaned P/E & reflectors,tested,RTS inspected line, door was open and line was not running, estopped and reset panel, door closed, checked photo-eyes for 3 lights, cleaned photo-										
3480611	A2-IB10-05-DOOR	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	5/17/22	7:52:00 PM	5/17/22	8:00:00 PM	00:09	0.00
	Comments: ECALL-Cleared fault, tested RTS.										
3508264	A2-IB10-05-DOOR	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	6/19/22	1:06:00 AM	6/19/22	1:13:00 AM	00:07	0.00
	Comments: ECALL: inspected, baggage jam remove bag from photo-eye ESTOP and reset, tested, RTS inspected asset, baggage jam remove bag from photo-eye ESTOP and reset, tested asset, and called back in service										
3538932	A2-IB10-05-DOOR door	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	7/29/22	7:18:00 PM	7/29/22	7:28:00 PM	00:22	0.00
	Comments: door issue was clear, reset asset, showing jam in public side, reset in public side, tested, RTS arrive at asset, door issue was clear, reset asset, showing jam in public side, reset in public side, tested, RTS										
3550539	A2-IB10-05-DOOR Door	GS16365	A2-IB10-05-DOOR F	CLOS	ECM	8/15/22	6:18:00 PM	8/15/22	6:21:00 PM	00:03	0.00
	Comments: arrived at asset, removed bags from line, restarted line, tested, RTS arrived at asset, removed bags from line, restarted line, tested, RTS										

3550648	A2-IB10-05-DOOR /Door	GS16365	A2-IB10-05-DOOR	CLOS E	CM	8/16/22	8:38:00 PM	8/16/22	8:42:00 PM	00:04	0.00
	Comments: arrive at asset, inspect and cleared fault. reset and test. RTS										
3555568	A2-IB10-05-DOOR /Door	GS16365	A2-IB10-05-DOOR	CLOS E	CM	8/24/22	7:25:00 PM	8/24/22	7:28:00 PM	00:03	0.00
	Comments: Arrived at asset, bag claim was running, RTS.										
3555580	A2-IB10-05-DOOR /JAM	GS16365	A2-IB10-05-DOOR	CLOS E	CM	8/24/22	8:38:00 PM	8/24/22	8:43:00 PM	00:44	0.00
	Comments: Removed bags, closed door, started asset, RTS.										
3570493	A2-IB10-05-DOOR /Door	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/6/22	7:06:00 PM	9/6/22	7:19:00 PM	00:14	0.00
	Comments: I removed the bags blocking the photo-eye, then reset the jam, asset is now back in service										
	I removed the bags blocking the photo-eye, then reset the jam, asset is now back in service										
3570498	A2-IB10-05-DOOR fault	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/6/22	8:20:00 PM	9/6/22	8:34:00 PM	00:25	0.00
	Comments: removed bags, cleared jam, restarted asset, RTS										
	removed bags, cleared jam, restarted asset, RTS										
3570501	A2-IB10-05-DOOR fault	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/6/22	8:46:00 PM	9/6/22	9:12:00 PM	00:44	0.00
	Comments: Removed bags, closed door, restarted asset, RTS										
	Removed bags, closed door, restarted asset, RTS										
3572793	A2-IB10-05-DOOR /Door	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/12/22	6:19:00 PM	9/12/22	6:30:00 PM	00:21	0.00
	Comments: removed bags, closed door, tested asset, called back in service										
	removed bags, closed door, tested asset, called back in service										
3572913	A2-IB10-05-DOOR	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/13/22	11:40:00 PM	9/13/22	11:47:00 PM	00:07	0.00
	Comments: Arrived to asset, cleared fault, started back up, observed, no issues, called back in										
	Arrived to asset, cleared fault, started back up, observed, no issues, called back in										
3577398	A2-IB10-05-DOOR _Door	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/17/22	11:42:00 AM	9/17/22	11:48:00 AM	00:12	0.00
	Comments: ESTOP pressed on 05 and not cleared, cleared ESTOP, cleared door alarm, tested BC, back in service										
	arrived at asset, inspected photo-eye and reflectors, identified ESTOP pressed on 05 and not cleared, cleared ESTOP, cleared door alarm,										
3577437	A2-IB10-05-DOOR fault	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/17/22	8:06:00 PM	9/17/22	8:09:00 PM	00:18	0.00
	Comments: restarted asset and door, made sure everything, ran smoothly while monitoring ,RTS										
	arrived at asset, inspected assets and photo-eyes, restarted asset and door, made sure everything, ran smoothly while monitoring and called										
3577517	A2-IB10-05-DOOR	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/18/22	7:47:00 PM	9/18/22	8:08:00 PM	00:21	0.00
	Comments: Arrived at asset. Checked door, noticed E-stop was pressed. Pulled out E-stop. Reset. monitored, RTS										
	Arrived at asset. Checked door, noticed E-stop was pressed. Pulled out E-stop. Reset. monitored, RTS										
3570020	Carousel 10 Jam	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/2/22	12:02:00 AM	9/2/22	12:15:00 AM	00:13	0.00
	Comments: Inspected asset and cleared E-stop to clear jam, made sure asset was ok, RTS										
	Inspected asset and cleared E-stop to clear jam, made sure asset was ok, RTS										
3581458	A2-IB10-05-DOOR jam	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/22/22	11:01:00 AM	9/22/22	11:15:00 AM	00:14	0.00
	Comments: Ecall : FD door fault, Reset asset clear fault & RTS										
	went over to A2 IB 10 for a FD door fault I went over troubleshoot the door E-stop and reset to clear the fault check for any other issue and										
3581679	Crsl 10 The door is not closing	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/24/22	10:45:00 AM	9/24/22	10:46:00 AM	00:01	0.00
	Comments: Duplicate call to SR 1678, notified BHS BHS dispatched rogered back, SR still created										
	Duplicate call to SR 1678, notified BHS that we already had call. BHS dispatched rogered back, SR still created										
3582063	A2-IB10-05-DOOR fault	GS16365	A2-IB10-05-DOOR	CLOS E	CM	9/27/22	7:50:00 PM	9/27/22	7:55:00 PM	00:05	0.00
	Comments: arrive at asset, cleared fault and tested. observe and RTS										
3586007	A2-IB10-FPC-BC JAM ON FPC	GS16365	A2-IB10-05-DOOR	CLOS E	CM	10/1/22	10:25:00 AM	10/1/22	10:31:00 AM	00:06	0.00
	Comments: cleaned up debris under door, manually closed door, cleared fault, tested door, back in service										
	arrived at asset, inspected photo-eyes and reflectors, cleaned up debris under door, manually closed door, cleared fault, tested door, back in										
3594535	A2-IB10-05-DOOR jam	GS16365	A2-IB10-05-DOOR	CLOS E	CM	10/6/22	3:23:00 PM	10/6/22	3:53:00 PM	00:30	0.00
	Comments: Moved bags, shut down/turn back on MCP Panel, line started, monitored asset, stop the line, RTS.										
	Moved bags and then shut down MCP Panel for a while, then turn the MCP Panel back on then the line started up so I monitored bags as										
3594805	A2-IB10-05-DOOR /Door	GS16365	A2-IB10-05-DOOR	CLOS E	CM	10/9/22	8:52:00 PM	10/9/22	8:58:00 PM	00:06	0.00
	Comments: turned disconnect on and off, restarted system, back in service										
	spoken to non-JSM employee about issue, turned disconnect on and off, restarted system, back in service										
3607763	A2-IB10-05-DOOR /Door	GS16365	A2-IB10-05-DOOR	CLOS E	CM	11/2/22	6:10:00 PM	11/2/22	6:18:00 PM	00:01	0.00
	Comments: Door fault already cleared, check/observed all assets, running properly , RTS.										
3617081	Bag claim 10	GS16365	A2-IB10-05-DOOR	CLOS E	CM	11/4/22	11:35:00 AM	11/5/22	10:22:00 AM	08:53	0.00
	Comments: took door apart, pin missing, installed consumable pin, reassemble, RTS										
	arrived at asset, began inspecting photo-eyes and reflectors, manually closed door, attempted to start up bag claim but door would not open,										
	arrived at asset, removed door from roller, disconnect door, removed brake cable, removed door roller from wall, removed roller motor,										
3617464	A2-IB10-05-BC jam	GS16365	A2-IB10-05-DOOR	CLOS E	CM	11/7/22	9:49:00 PM	11/7/22	9:55:00 PM	00:06	0.00
	Comments: Arrived at asset, cleared jam, tested, reset system, RTS, monitored										
	Arrived at asset, cleared jam, tested, reset system, RTS, monitored										
3619379	A2-IB10-05-DOOR door fault	GS16365	A2-IB10-05-DOOR	CLOS E	CM	11/12/22	12:08:00 PM	11/12/22	12:16:00 PM	00:12	0.00
	Comments: Jam on FPC, cleared bags, checked all sensor, EStop, reset on panel, cleared jam light, tested, RTS										
	Went over to A-2-IB10 for a door fault, and jam on the FPC, arrived, cleared bags, checked all sensor, EStop, reset asset on panel, cleared										
3619811	A2-IB10-05-DOOR /fault	GS16365	A2-IB10-05-DOOR	CLOS E	CM	11/16/22	5:01:00 PM	11/16/22	5:08:00 PM	00:07	0.00

Comments: Bag jam. Removed all bags from photo-eye restarted system, RTS.

Arrived at asset spoke with a non JSM employee about bag jam. Removed all bags from photo-eye restarted system and advised non JSM

3624384	A2-IB10-05-DOOR Jam	GS16365	A2-IB10-05-DOOR	CLOS	ECM	11/19/22	1:42:00 PM	11/19/22	2:20:00 PM	00:18	0.00

Comments: Ecall : Door fault, Cleared jam condition reset ddor fault & RTS

went over to A2-IB-10 door for a door fault once I got there, I clear the bags reset the door check photo eyes test it and call it back in

3624407	A2-IB10-05-DOOR fault	GS16365	A2-IB10-05-DOOR	CLOS	ECM	11/19/22	5:07:00 PM	11/19/22	5:25:00 PM	00:23	0.00

Comments: went to asset, inspected asset, cleared fault, tested, RTS

went to asset, inspected asset, cleared fault, tested, RTS

3624417	A2-IB10-05-DOOR fault	GS16365	A2-IB10-05-DOOR	CLOS	ECM	11/19/22	8:02:00 PM	11/19/22	8:08:00 PM	00:13	0.00

Comments: cleared stored door fault, tested, RTS, stayed to monitor

went to asset, inspected, cleared stored door fault, tested, RTS, stayed to monitor

3390337	A2-2ME-100-DIV2 Overload Fault	GS16399	A2-2ME-100-DIV2	CLOS	ECM	1/15/22	4:01:00 PM	1/15/22	4:22:00 PM	00:29	0.00

Comments: ECALL: went to asset, reset overload, tested, called back in service

went to asset, reset overload, tested, called back in service

3438187	Position fault/Motor	GS16399	A2-2ME-100-DIV2	CLOS	ECM	3/22/22	7:40:00 AM	3/22/22	7:58:00 AM	00:26	0.00

Comments: ECALL: turn diverter off and back on. reset fault and tested. RTS

3443483	Multiple bag jams A2-2ME-100-DIV2	GS16399	A2-2ME-100-DIV2	CLOS	ECM	3/30/22	5:08:00 AM	3/30/22	5:16:00 AM	00:08	0.00

Comments: Ecall : Bag jams, Made adjustments to paddles & RTS

arrived at the asset made adjustments to the paddles and called back in service

3430580	A2-2ME-100-DIV2 jams will not clear	GS16399	A2-2ME-100-DIV2	CLOS	ECM	3/6/22	1:57:00 PM	3/6/22	2:37:00 PM	00:40	0.00

Comments: ECALL:paddle not in right position,causing jams,made adjustments to paddle,cycled,monitored, RTS

inspected asset, Diverter outside paddle, was not in the right position and was causing multiple jams, made adjustments to the outside paddle

3500895	A2-2ME-100-DIV2 Jam	GS16399	A2-2ME-100-DIV2	CLOS	ECM	6/6/22	5:03:00 PM	6/6/22	6:00:00 PM	00:57	0.00

Comments: ECALL- manually turn rod, readjusted position, reteached, tested asset, RTS.

Arrived at the asset and attempted to return the paddles to home but could not, tried reteaching the diverter but it would not go all the way

3594643	A2-2ME-100-DIV2 MULTIPLE JAM	GS16399	A2-2ME-100-DIV2	CLOS	ECM	10/7/22	4:11:00 PM	10/7/22	4:35:00 PM	05:24	59.75

Comments: Ecall : DIV not cycling, Inspected asset found broken hardware & RTS, follow up needed

went to asset inspect found rod clamp bearing hardware broken inform BHS was told passed to second shift to BHS was

3376595	Multiple jams A2-2ME-DIV2	GS16399	A2-2ME-100-DIV2	CLOS	ECM	1/1/22	9:28:00 PM	1/1/22	9:39:00 PM	00:11	0.00

Comments: ECALL:Went to asset, found bag jammed due to heavy volume, cleared jam, then called back in service

Went to asset, found bag jammed due to heavy volume, cleared jam, then called back in service

3376906	A2-2MU02-DIV1 / Overload	GS16399	A2-2ME-100-DIV2	CLOS	ECM	1/5/22	10:12:00 AM	1/5/22	10:25:00 AM	00:13	0.00

Comments: ECALL:Made adjustment to the long rod, cleared fault, called back in service

Made adjustment to the long rod, cleared fault, called back in service

3438064	A2-2ME-100-DIV2 overload/failed to	GS16399	A2-2ME-100-DIV2	CLOS	ECM	3/21/22	8:18:00 AM	3/21/22	8:30:00 AM	00:12	0.00

Comments: ECALL: remove bags and reset the jam. cycle paddles and RTS

3443011	A2-2ME-100-DIV2 OVERLOAD	GS16399	A2-2ME-100-DIV2	CLOS	ECM	3/25/22	2:22:00 PM	3/25/22	2:33:00 PM	00:11	0.00

Comments: ECALL: lock up, tracked paddle belt into correct position by hand,tightened hardware, RTS

When I arrived, I found paddle belt had tracked up on the paddle causing it to lock up, I tracked paddle belt into correct position by hand,

3460408	A2-2ME-100-DIV2 POSITION	GS16399	A2-2ME-100-DIV2	CLOS	ECM	4/16/22	6:18:00 PM	4/16/22	6:30:00 PM	00:24	0.00

Comments: ECALL:DIV paddles flipped belt, removed bags and got belt unstuck, cleared fault, tested, RTS

arrived at asset, identified DIV paddles flipped belt, removed bags and got belt unstuck, cleared fault, tested, RTS

3501009	A2-2ME-100-DIV2 POSITION	GS16399	A2-2ME-100-DIV2	CLOS	ECM	6/7/22	9:00:00 PM	6/8/22	2:03:00 AM	10:06	139.51

Comments: ECALL: short arm bent, installed new arm, adjusted paddles,secured hardware, retaught, cycled, RTS

went to asset and found short arm rod bent, and not stripped, went to 42, didn't find full assembly, had to put one together with seperate

3508669	A2-2ME-100-DIV2 multiple jams	GS16399	A2-2ME-100-DIV2	CLOS	ECM	6/21/22	4:03:00 PM	6/21/22	4:34:00 PM	00:31	0.00

Comments: failed to extend due to paddle being overextended, readjusted, reset, tested, RTS

I troubleshot the asset and found it failed to extend because the paddle was overextended. I readjusted the paddle. I reset the fault. Tested

3530656	A2-2ME-100-DIV2 SE unable to clear	GS16399	A2-2ME-100-DIV2	CLOS	ECM	7/16/22	8:35:00 AM	7/16/22	8:40:00 AM	00:20	0.00

Comments: reset, observed, RTS, observed

reset, observed, RTS, observed

3539172	A2-2ME-100-DIV2	GS16399	A2-2ME-100-DIV2	CLOS	ECM	8/1/22	6:32:00 AM	8/1/22	7:20:00 AM	00:58	0.00

Comments: troubleshot,paddle over extended into main lane, adjusted, taught the DIV, tested, RTS

troubleshot, found out one of the paddle was over extended into the main lane and cause several bags jam, I adjusted the paddle belt, taught

3570256	A2-2ME-100-DIV2 Position Fault	GS16399	A2-2ME-100-DIV2	CLOS	ECM	9/4/22	6:57:00 AM	9/4/22	7:45:00 AM	00:48	0.00

Comments: paddles over extended, adjusted paddles and reteach it, turned on, RTS

Troubleshooting the diverter and the paddles were over extended. I adjusted the paddles and reteach it, turned on for testing. running good,

3581653	A2-2ME-100-DIV2 Will Not Cycle	GS16399	A2-2ME-100-DIV2	CLOS	ECM	9/24/22	7:00:00 AM	9/24/22	9:55:00 AM	02:55	36.05

Comments: remove tie rod, replaced tie rod, adjust long and short tie rods, extend limits, test, RTS

Removed tie rod, removed damaged part. Reinstalled new part. Adjust the long and short tie rods to get paddles even, extend limits, test,

3617007	2ME-DIV2 is receiving multiple	GS16399	A2-2ME-100-DIV2	CLOS	ECM	11/3/22	2:18:00 PM	11/6/22	1:15:00 AM	15:50	1,541.20

Comments: WT : Replaced memory card follow for paddle to be replaced

looked & recorded errors looked up each error, errors had a faulty program required acquisition W/ reset E-stop relays reset motor safe

3619356	A2-2ME-100-DIV2 Not Cycling	GS16399	A2-2ME-100-DIV2	CLOS	ECM	11/12/22	7:01:00 AM	11/12/22	7:45:00 AM	02:12	0.00

Comments: inspected, paddle belt jammed, adjusted belt tension, tested, RTS
inspected, paddle belt jammed, adjusted belt tension, tested, RTS

3464748	A7-2SS5-05 VFD disconnect won't	GS16703	A7-2SS5-05	CLOS	ECM	4/26/22	2:44:00 PM	4/26/22	3:01:00 PM	00:17	0.00

Comments: ECALL: turned the VFD box for few seconds and back on, reset the fault, and started asset, RTS
I turned the VFD box for few seconds and back on, reset the fault, and started the asset back on service

3531051	A7-2SS7-01 multiple jams	GS16555	A7-2SS7-01	CLOS	ECM	7/20/22	2:35:00 PM	7/20/22	2:42:00 PM	00:07	0.00

Comments: Ecall : Multiple jams, Cleared jam condition adjusted photo eye reset asset & RTS
arrived at asset diagnosed problem cleared jam adjusted photo eye tested and retested called into service

3602411	A7-2SS7-01 multiple jams	GS16555	A7-2SS7-01	CLOS	ECM	10/20/22	10:02:00 AM	10/20/22	10:37:00 AM	00:48	0.00

Comments: Ecall : Multiple jams, Cleared alarm condition reset asset & RTS
left from A pod off door alarm cleared that arrived at asset tested diverter good, cleared jam observed bags multiple jams occurring neede

3602562	A7-2SS7-01 - Multiple Jams	GS16555	A7-2SS7-01	CLOS	ECM	10/22/22	6:35:00 AM	10/22/22	7:16:00 AM	01:22	0.00

Comments: Ecall : Multiple jams, Tightened loose photo eyes cleared jam & RTS
arrived at asset photo eye was loose tightened but top plastic nut kept slipping noticed a bracket under mounting bracket removed extra

3516913	A7-2SS7-01 loose photo eye	GS16555	A7-2SS7-01	CLOS	ECM	7/2/22	4:53:00 AM	7/2/22	5:10:00 AM	00:17	0.00

Comments: Ecall : Photo eye, Adjusted photo eyes cleared fault called back in service

3525616	A2-2OG1-01 (A7-2OG7-01) SE	GS16555	A7-2SS7-01	CLOS	ECM	7/9/22	12:40:00 PM	7/9/22	1:19:00 PM	00:58	0.00

Jams and issues were occurring on the graphics for 2OG1-01, 2SS7-01 and 2SS7-02. Bag 1 verified issue stemmed from 2SS7-01.

3525626	A7-2SS7-02 SE unable to clear	GS16555	A7-2SS7-01	CLOS	ECM	7/9/22	1:45:00 PM	7/9/22	2:35:00 PM	00:52	0.00

Comments: Replaced photo-eye and cleared jam, line started, CBIS.
Arrived at asset, looked @ VFD's. No issues, went to other side. Notice photo-eye was missing green light. Retrieve photo-eye and replaced.

3531076	A7-2SS7-01 SE unable to clear	GS16555	A7-2SS7-01	CLOS	ECM	7/20/22	6:06:00 PM	7/20/22	6:21:00 PM	00:15	0.00

Comments: Cleared jam on 2SS7-0 and 20G1-01, able to get fault to clear, reset, RTS.
When I arrived, I cleared the jam on this unit,
Then I had to clear jam on 20G1-01. I was able to get jam fault to clear. Reset, Call back in service.

3531084	A7-2SS7-01 SE unable to clear	GS16555	A7-2SS7-01	CLOS	ECM	7/20/22	6:31:00 PM	7/20/22	7:00:00 PM	00:29	0.00

Comments: Reset control station, monitored asset RTS.
Went to asset, reset control station, monitored asset RTS.

3534095	A7-2SS7-01 - PHOTOEYE	GS16555	A7-2SS7-01	CLOS	ECM	7/21/22	9:43:00 PM	7/21/22	10:00:00 PM	00:34	0.00

Comments: Inspected photo-eye, had to unplug, re-plug, test, RTS.
Inspected photo-eye, had to unplug, replug, test, back in service.

3577396	A7-2SS7-01 multiple jams	GS16555	A7-2SS7-01	CLOS	ECM	9/17/22	10:50:00 AM	9/17/22	11:11:00 AM	01:02	0.00

Comments: one light on P/E, disconnect P/E, clean wire & P/E connected back on, clean & flagged P/E, RTS
went over to asset 2ss-701 and noticed the photo-eye of the asset was showing one light, I disconnect the photo-eye, clean the wire and the

3595119	A7-2SS7-01- multiple jams	GS16555	A7-2SS7-01	CLOS	ECM	10/12/22	6:45:00 PM	10/12/22	8:18:00 PM	01:33	0.00

Comments: Adjusted p.eye, restarted, tested asset, RTS.

3607640	A7-2SS7-01 vfd faults	GS16555	A7-2SS7-01	CLOS	ECM	11/1/22	5:45:00 AM	11/1/22	6:40:00 AM	05:00	0.00

Comments: inspected, photo-eye had loose bracket, tightened up bracket, lined up photo-eyes, tested, RTS
Arrived at asset, inspected, photo-eye had loose bracket, tightened up bracket, lined up photo-eyes, tested, RTS

3539208	A7-2SS7-02 zipper login	GS16556	A7-2SS7-02	CLOS	ECM	8/1/22	11:51:00 AM	8/1/22	12:18:00 PM	00:27	0.00

Comments: portion of belt damaged, notched belt and reset it. RTS, will follow up to replace belt.
arrived at asset, portion of belt damaged, stopped the line and notched the belt. reset it and called back in service. WO created to replace it

3607490	A7-2SS7-02 jam will not clear	GS16556	A7-2SS7-02	CLOS	ECM	10/30/22	2:52:00 PM	10/30/22	3:03:00 PM	00:11	0.00

Comments: line not running, cleaned P/E & reflector, switched of VFD, reset line, ran, RTS
inspected line, line was not running, checked and cleaned photo-eye and reflector, switched of VFD, reset line, ran, RTS

3393558	A2-2TC3-04 making weird noise	GS16256	A2-2TC3-04	CLOS	ECM	1/23/22	2:03:00 PM	1/23/22	2:15:00 PM	00:17	0.00

Comments: ECALL: belt making noise, debris caught between belt & side guard, cleared debris, RTS.
Inspected asset, noise coming from the power turn portec belt, debris caught between belt and side guard, cleared debris from asset,

3569934	outbound belt 1 A/S 4 bag jam	GS16257	A2-2TC3-05	CLOS	ECM	9/1/22	11:12:00 AM	9/1/22	11:20:00 AM	00:08	0.00

Comments: Ecall : Bag jam, Jam condition was cleared before tech arrived & RTS
by the time I arrived the jam had been cleared I checked over unit no mechanical issues was found called back in service

3480569	A2-2TC3-07 SE unable to clear	GS16259	A2-2TC3-07	CLOS	ECM	5/17/22	9:48:00 AM	5/17/22	10:07:00 AM	00:19	0.00

Comments: ECALL-Cleared bag jam on line, reset line, checked p. eyes for 3 lights. RTS.

3485236	2TC3-07 is receiving multiple	GS16259	A2-2TC3-07	CLOS	ECM	5/22/22	7:43:00 AM	5/22/22	8:03:00 AM	00:22	0.00

Comments: ECALL- Removed jam from p.eye, reset line, checked & cleaned p.eye, tightened loose light, RTS.

3525977	A2-2TC3-07 Multiple bag jams	GS16259	A2-2TC3-07	CLOS	ECM	7/13/22	6:42:00 AM	7/13/22	6:55:00 AM	00:23	0.00

Comments: Ecall : Multiple jams, Cleared bags from in front of photo eye, cleaned photo eye & reflector & RTS
inspected line, line was stopped and bags were on line removed bags from photo eyes and cleaned photo eyes reflectors cleared jam fault on

3516978	A2-2TC3-09- Multiple jams	GS16261	A2-2TC3-09	CLOS	ECM	7/2/22	4:16:00 PM	7/2/22	4:27:00 PM	00:38	0.00

Comments: Ecall : Multiple jams, Asset was fully operational upon arrival & RTS
got there the asset was clear so inspect clean photo eye and reflector monitor everything was running fine then call back in services

3503007	A2-2TC3-13 photo eye issue	GS16265	A2-2TC3-13	CLOS	ECM	6/11/22	5:47:00 AM	6/11/22	5:55:00 AM	00:17	0.00

Comments: Ecall : Photo eyes, Adjusted photo eye cleared fault & RTS
readjusted photo eyes cleared faults called back in service

3503109	A2-2TC3-13 multiple jams	GS16265	A2-2TC3-13	CLOS E	ECM	6/12/22	5:45:00 AM	6/12/22	5:55:00 AM	00:10	0.00
	Comments: ECALL:arriving at asset, found photo-eye out of alignment, adjusted, photo-eye, monitored, RTS arriving at asset, found photo-eye out of alignment, adjusted, photo-eye, monitored belt for proper operation										
3508205	A2-2TC3-13 multiple jams	GS16265	A2-2TC3-13	CLOS E	ECM	6/18/22	8:47:00 AM	6/18/22	9:15:00 AM	00:28	0.00
	Comments: Ecall : Photo eye issue, Clean and realigned photo eye reset asset & RTS arrived at asset began inspection and identified photo eye only showing one light due to where photo eye is I had to locate ladder to access										
3516689	A2-2TC3-13 multiple jams	GS16265	A2-2TC3-13	CLOS E	ECM	6/30/22	5:13:00 AM	6/30/22	5:50:00 AM	00:37	0.00
	Comments: Adjusted belt and check photo-eye and found connection loose, tighten and tested RTS. Look for ladder, no cat walk, then adjusted belt and check photo-eye and found connection loose, tighten and tested RTS.										
3516696	A2-2TC3-13 multiple missing	GS16265	A2-2TC3-13	CLOS E	ECM	6/30/22	6:48:00 AM	6/30/22	7:02:00 AM	00:24	0.00
	Comments: Photo-eye had one light, clean reflector, adjusted p.eye until it had three lights, monitored CBIS. Got there photo-eye had one light so clean reflector then adjusted p. eye until it had three lights call BHS throwing bags to monitor it. CBIS.										
3516721	A2-2TC3-13 /Multiple jams	GS16265	A2-2TC3-13	CLOS E	ECM	6/30/22	11:13:00 AM	6/30/22	11:50:00 AM	01:14	0.00
	Comments: adjusted photoeye till it had 3 lights. monitored. Called BHS, throw bags, RTS Got there, noticed photoeye had one light. So adjusted photoeye till it had 3 lights. monitored. Called BHS, throw bags, RTS										
3607567	A2-2TC3-17 - Motor Overload	GS16269	A2-2TC3-17	CLOS E	ECM	10/31/22	11:42:00 AM	10/31/22	11:50:00 AM	00:16	0.00
	Comments: inspected, disconnected motor, reconnected, reset VFD, cleared overload, tested, RTS inspected, disconnected motor, reconnected, reset VFD, cleared overload, tested, RTS										
3619343	A2-2TC3-17 - Overload Fault	GS16269	A2-2TC3-17	CLOS E	ECM	11/12/22	4:54:00 AM	11/12/22	5:05:00 AM	00:16	0.00
	Comments: Readjusted the p. eyes, reset asset manually via control panel, tested asset, RTS.										
3398788	A2-2ML1-02 wedge holding ba	GS16272	A2-2ML1-02	CLOS E	ECM	2/1/22	7:31:00 PM	2/1/22	8:00:00 PM	00:29	0.00
	Comments: ECALL: Cladding catching bags & causing jams,secured cladding, made sure bags not get caught,RTS Side cladding was catching bags and creating jams, I secured the cladding and made sure the bags did not get caught. asset is now back in										
3460209	A2-2ML1-02 multiple jams	GS16272	A2-2ML1-02	CLOS E	ECM	4/15/22	4:00:00 AM	4/15/22	4:25:00 AM	00:25	0.00
	Comments: ECALL-Bumpers are catching bags causing it to jam, removed torn dock tape, observed for a few, RTS. Observed issue, photo-eye is not the issue. Bumpers are catching bags causing it to jam, I removed some duck tape that was tearing off. I										
3432884	A2-2ML1-02 multiple jams	GS16272	A2-2ML1-02	CLOS E	ECM	3/12/22	8:33:00 AM	3/12/22	8:50:00 AM	00:17	0.00
	Comments: ECALL: jam, removed bags, cleared,bags close together causing multiple jams, RTS, monitored arrived at asset, identified jam, began removing bags, cleared jam, advised BHS alot of bags on the line and most bag are to close, together										
3464714	A2-2ML1-02 bumper	GS16272	A2-2ML1-02	CLOS E	ECM	4/26/22	6:49:00 AM	4/26/22	8:09:00 AM	02:56	0.00
	Comments: ECALL-plastic guard was sticking out a little, causing bags to get caught, metal can be grinded RTS. Inspected line bags were getting stuck on side bumper, removed plastic guard. The guard was sticking out a little which can be the reason										
3464711	A2-2ML1-02 bumper	GS16272	A2-2ML1-02	CLOS E	ECM	4/26/22	6:06:00 AM	4/26/22	6:26:00 AM	00:20	0.00
	Comments: ECALL:asset assessed for issue, adjustments were made, asset monitored, asset returned to service asset assessed for issue, adjustments were made, asset monitored, asset returned to service										
3503099	A2-2ML1-02 jam will not clea	GS16272	A2-2ML1-02	CLOS E	ECM	6/12/22	4:10:00 AM	6/12/22	4:24:00 AM	00:20	0.00
	Comments: ECALL: Removed bags, cleared jam, tightened belt, cleared faults, reset system, RTS Removed bags, cleared jam, tightened belt, cleared faults, reset system with supervisor's assistance, called back in service										
3503059	A2-2ML1-02 SE unable reset jam	GS16272	A2-2ML1-02	CLOS E	ECM	6/11/22	5:55:00 PM	6/11/22	6:06:00 PM	00:14	0.00
	Comments: E-stop/ Jam, Cleared jam, reset E-stop, tested, RTS arrived at asset to see bags jammed next to each other and E-stop flashing with no one around. spaced bags and cleard and reset E-stop,										
3385178	Encoder fault A2-2OSR6-07	GS16598	A7-2OSR6-07	CLOS E	ECM	1/6/22	3:53:00 PM	1/6/22	4:12:00 PM	00:19	0.00
	Verified by JSM Jaime										
3421057	Encoder fault will not reset; A7	GS16598	A7-2OSR6-07	CLOS E	ECM	2/27/22	8:16:00 AM	2/27/22	8:35:00 AM	00:29	0.00
	Comments: ECALL: inspected asset and all encoder parts. no issues found .clear jam on line and RTS BHS was reporting shaft encoder fault on asset, set asset on hand mode and inspect the encoder and encoder hose. no damage to hose or										
3430768	2OSR6-07 has a shaft encoder	GS16598	A7-2OSR6-07	CLOS E	ECM	3/8/22	1:41:00 PM	3/8/22	1:55:00 PM	00:14	0.00
	Comments: ECALL: encoder fault, took cable out clamps, and encoder, handmode, reset line, auto,cleared, RTS Inspected asset, shaft encoder fault, took the cable out and inspected hose, clamps and encoder, put the cable back, set on handmode, and										
3432877	A7-2OSR6-07 multiple encoder	GS16598	A7-2OSR6-07	CLOS E	ECM	3/12/22	7:33:00 AM	3/12/22	8:00:00 AM	00:54	0.00
	Comments: ECALL: wiped clean photoeyes, reflectors, unplugged encoder,replugged,ESTOP reset,cleared,tested,RTS Arrived at asset, inspected and wiped clean photo-eyes and reflectors, inspected encoder, unplugged encoder, re-plugged encoder, ESTOP										
3547962	A7-2OSR6-07 - encoder fault	GS16598	A7-2OSR6-07	CLOS E	ECM	8/5/22	3:00:00 PM	8/5/22	3:15:00 PM	00:50	0.00
	Comments: SouthEast agent was able to clear encoder fault, arrived at asset, inspected for any issues, RTS before arriving at asset, SouthEast agent was able to clear encoder fault, arrived at asset, inspected for any issues, called back in service										
3555863	A7-2OSR6-07 Encoder Fault	GS16598	A7-2OSR6-07	CLOS E	ECM	8/28/22	4:01:00 AM	8/28/22	4:18:00 AM	00:22	0.00
	Comments: cleared bag off, tested, checked photo-eye, and encoder all on, back in service Inspected line, cleared bag off, tested, checked photo-eye, and encoder all on, back in service										
3555907	A7-2OSR6-07 shaft encoder	GS16598	A7-2OSR6-07	CLOS E	ECM	8/28/22	3:15:00 PM	8/28/22	3:34:00 PM	00:29	0.00
	Comments: Jam, fault on control station, cleared, ran ok in manual, ESTOP, reset, tested,RTS inspected line, there was a jam, fault on the control station, cleared jam fault, toggled HOA from auto to manual and back line ran ok in										
3570251	A7-2OSR6-07 - Encoder Fault	GS16598	A7-2OSR6-07	CLOS E	ECM	9/4/22	4:10:00 AM	9/4/22	4:21:00 AM	00:15	0.00
	Comments: inspected asset, noticed bag jam caused due to encoder hose, reset, tested, RTS inspected asset, noticed bag jam caused due to encoder hose, reset, tested, RTS										

3572637	A7-2OSR6-07 - Encoder Fault	GS16598	A7-2OSR6-07	CLOSE	ECM		9/11/22	4:10:00 AM	9/11/22	5:50:00 AM	04:59	1,943.53
	Comments: clutch brake & motor bad, replaced with new motor, tested, RTS											
	inspected issue, motor turning but not the belt pulley, inspect clutch brake bad, remove motor and clutch from asset, take apart, install new											
3500368	A7-2SS5-07 - multiple jams	GS16705	A7-2SS5-07	CLOSE	ECM		6/2/22	2:34:00 PM	6/2/22	2:40:00 PM	00:17	0.00
	Comments: Ecall : Multiple jams, Removed piece of belt that was flagging photo eye reset asset & RTS											
	arrived to asset noticed a piece of the belt was sticking up & flagging photo eye removed piece of belt called back in service monitored no											
3513752	A7-2SS5-13 overload	GS16710	A7-2SS5-12	CLOSE	ECM		6/28/22	6:31:00 PM	6/28/22	6:37:00 PM	00:06	0.00
	Comments: VFD fault, had to drop bucket to reset VFD. once powered up tested and RTS											
	arrived at asset, diagnosed problem and reset VFD. dropped bucket and cleared fault. rest line and e-stop and reset. tested and RTS											
3599366	A7-2SS5-12 - VFD	GS16710	A7-2SS5-12	CLOSE	ECM		10/13/22	4:53:00 PM	10/13/22	5:20:00 PM	00:27	0.00
	Comments: Disconnect not fully in the on position, fully turned switch, tested asset, RTS.											
3385253	Overload A7-2SS5-13	GS16711	A7-2SS5-13	CLOSE	ECM		1/7/22	3:29:00 PM	1/7/22	3:38:00 PM	00:21	0.00
	Comments: Ecall : Failure to start, Cycled VFD power reset panel & RTS											
	cycled VFD power ran belt on hand reset panel called back in-service observed tutored Southeast member on steps to avoid this problem											
3393495	A7-2SS5-13 Motor Overload	GS16711	A7-2SS5-13	CLOSE	ECM		1/22/22	12:01:00 PM	1/22/22	12:07:00 PM	00:06	0.00
	Comments: overload											
	Got there reset overload then started line monitor it then call back in service											
3408627	A7-2SS5-13-overload	GS16711	A7-2SS5-13	CLOSE	ECM		2/4/22	8:41:00 PM	2/4/22	8:55:00 PM	00:14	0.00
	Comments: Ecall : Multiple overloads, cycle power reset VFD fault, reset MCP & RTS											
	arrived at asset to inspect found issue at asset 13 asset had VFD fault turned off and reset VFD fault then reset the MCP and tested asset											
3408791	A7-2SS5-13 - OVERLOAD	GS16711	A7-2SS5-13	CLOSE	ECM		2/7/22	6:45:00 AM	2/7/22	7:43:00 AM	02:10	0.00
	Comments: ECALL: overload fault, inspect photo eye, belt motor & VFD, monitored asset, working fine, RTS.											
	Arrived and inspected the asset photo eye, belt motor and VFD, monitored the asset to ensure it was operating properly, called back in											
3421026	A7-2SS5-13 overload	GS16711	A7-2SS5-13	CLOSE	ECM		2/26/22	4:18:00 PM	2/26/22	4:28:00 PM	00:22	0.00
	Comments: ECALL: low voltage fault,opened VFD, let VFD rest, cool down,ESTOP, reset,monitored, RTS											
	arrived to asset, looked at VFD, VFD displayed F004 low voltage fault, disconnect VFD, opened VFD, removed CR1-4, Let VFD rest and											
3421051	Motor overload; A7-2SS5-13	GS16711	A7-2SS5-13	CLOSE	ECM		2/27/22	5:22:00 AM	2/27/22	5:29:00 AM	00:36	0.00
	Comments: ECALL:At asset, turn off power to VFD, disconnect VFD, reconnect VFD and power, reset, RTS											
	At asset, turn off power to VFD, disconnect VFD, reconnect VFD and power, reset asset, asset back in service											
3430520	A7-2SS5-13-overload	GS16711	A7-2SS5-13	CLOSE	ECM		3/5/22	4:31:00 PM	3/5/22	5:12:00 PM	00:41	0.00
	Comments: ECALL:panel dropped prior to my arrival, power on, reset overloads, monitored, RTS											
	arrived, assessed, panel dropped prior to my arrival, power on, reset overloads, monitored, RTS											
3460232	A7-2SS5-13 - MOTOR	GS16711	A7-2SS5-13	CLOSE	ECM		4/15/22	10:11:00 AM	4/15/22	10:48:00 AM	00:37	0.00
	Comments: Ecall : Motor overload, Reset motor overload & RTS											
	arrived & assessed no motor overload Amped motor functioning properly as bed for bags monitored asset functioning properly RTS											
3464320	2SS5-13 has a motor overload	GS16711	A7-2SS5-13	CLOSE	ECM		4/21/22	1:12:00 PM	4/21/22	1:30:00 PM	00:18	0.00
	Comments: ECALL-reset overload, tested, RTS.											
3489959	A7-2SS5-13 /Overload	GS16711	A7-2SS5-13	CLOSE	ECM		5/26/22	1:45:00 PM	5/26/22	1:57:00 PM	00:28	0.00
	Comments: Ecall : Overload not clearing, Replaced relays reset VFD, cleared overload & RTS											
	arrived to asset open cover to VFD turned VFD off removed 4 relays went to 2MCC9 & turned off then on 2SS3-13 went back to VFD &											
3490115	2SS5-13 has a motor overload	GS16711	A7-2SS5-13	CLOSE	ECM		5/28/22	6:23:00 AM	5/28/22	6:29:00 AM	00:06	0.00
	Comments: Ecall : Overload, Cycled power off & back on on VFD reset asset cleared overload & RTS											
	arrived to asset turned VFD off waited for VFD to shut down turned VFD on E-stop & reset asset overload cleared asset started running											
3490129	2SS5-13 has a motor overload	GS16711	A7-2SS5-13	CLOSE	ECM		5/28/22	8:54:00 AM	5/28/22	9:07:00 AM	00:13	0.00
	Comments: Ecall : Motor overload, Reset motor overload & RTS											
	when I arrived I checked over unit no mechanical issues was found I opened VFD and checked wires I reset the fault and called back in											
3538860	A7-2SS5-13 motor overload	GS16711	A7-2SS5-13	CLOSE	ECM		7/29/22	6:36:00 AM	7/29/22	6:38:00 AM	00:02	0.00
	Comments: Ecall : Motor Overload, southeast cleared fault before tech arrived & RTS											
	when over to area 7 to check asset 2SS5-13for a motor overload by the time I got there Southeast personal clear the overload I stood there											
3413294	A7-2SS5-13 Multiple overload	GS16711	A7-2SS5-13	CLOSE	ECM		2/12/22	3:01:00 PM	2/12/22	3:35:00 PM	00:34	0.00
	Verified by JSM Buyarde											
3430843	A7-2SS5-13 possible bad	GS16711	A7-2SS5-13	CLOSE	ECM		3/9/22	5:57:00 AM	3/9/22	6:15:00 AM	00:18	0.00
	Comments: ECALL: motor was inspected and was fine. overload cleared VFd reset and RTS											
3433109	A7-2SS5-13 - Overload Fault	GS16711	A7-2SS5-13	CLOSE	ECM		3/14/22	4:38:00 PM	3/14/22	5:00:00 PM	00:22	0.00
	Comments: Comment											
	Verified by Roy.											
3469222	2SS5-13 has a motor overload	GS16711	A7-2SS5-13	CLOSE	ECM		4/28/22	5:45:00 PM	4/28/22	7:30:00 PM	01:40	1,044.55
	Comments: ECALL-LOTO, replace motor, wired it up, test, RTS.											
3489976	A7-2SS5-13 overload	GS16711	A7-2SS5-13	CLOSE	ECM		5/26/22	4:14:00 PM	5/26/22	5:14:00 PM	01:00	0.00
	Comments: ECALL: not power traced back to MCP panel, found fuse, install fuse from demo panel, tested, RTS											
	during inspection, found not power traced back to MCP panel, found fuse, install fuse from demo panel, tested, called back in service											
3517042	A7-2SS5-13 VFD disconnect	GS16711	A7-2SS5-13	CLOSE	ECM		7/3/22	12:54:00 PM	7/3/22	1:03:00 PM	00:19	0.00

Comments: switch was not all the way in on position,toggled switch on,line ran, RTS, was on active PM
Inspected VFD, switch was not all the way in on position, toggled switch on and line ran, called in,
on active PM

3602719	A7-2SS5-13 - motor blade	GS16711	A7-2SS5-13	CLOS E	ECM	10/23/22	6:06:00 PM	10/23/22	6:28:00 PM	00:39	0.00

Comments: inspected for any damage areas, reinstalled cover for motor fan, called back in service
inspected for any damage areas, reinstalled cover for motor fan, called back in service

3617193	A7-2SS5-13 - SCREW FELL	GS16711	A7-2SS5-13	CLOS E	ECM	11/5/22	4:08:00 PM	11/5/22	4:28:00 PM	00:20	0.00

Comments: inspected asset, installed new hardware, RTS
inspected asset, installed new hardware, RTS

3624396	A7-2SS5-13 overdoor	GS16711	A7-2SS5-13	CLOS E	ECM	11/19/22	3:30:00 PM	11/19/22	3:43:00 PM	00:50	0.00

Comments: Ecall : Overload won't clear, Turned VFD back on reset asset & RTS
arrived at the asset identified VFD tripped flicked it back on clear overload reset it call it back in service stay there to monitor

3385330	A2-2MS2-102 - Multiple Jams	GS16362	A2-2MS2-102	CLOS E	ECM	1/8/22	2:47:00 PM	1/8/22	3:45:00 PM	01:56	0.00

Comments: Comment
Verified by Anthony.

3602588	A2-2SP09-DIV2 - JAM	GS16529	A2-2SP09-DIV2	CLOS E	ECM	10/22/22	11:15:00 AM	10/22/22	11:27:00 AM	00:24	0.00

Comments: Ecall : DIV will not cycle, Released E-stop clear jam, tightened photo eye & RTS
arrived at asset 2MS2-line E-stop & have jam condition release E-stop & reset jam did not clear had Southeast clear bags from photo eye

3534441	A2-2SP09-DIV2 - Overload Fault	GS16529	A2-2SP09-DIV2	CLOS E	ECM	7/25/22	12:25:00 PM	7/25/22	1:07:00 PM	00:42	0.00

Comments: paddle belt rose up causing overload, adjusted,reset all faults & line, cleared, RTS,F/U
arrived at asset, and the home paddle belt rose up and was causing the overload, stopped the line and adjusted the paddle belt, cleared the

3619275	A2-2SP09-DIV2 - JAM	GS16529	A2-2SP09-DIV2	CLOS E	ECM	11/11/22	11:54:00 AM	11/11/22	12:10:00 PM	00:16	0.00

Comments: Adjusted photo-eye, tested RTS.

3442944	A2-2SP10-DIV2 overdoor	GS16530	A2-2SP10-DIV2	CLOS E	ECM	3/24/22	8:36:00 PM	3/24/22	8:54:00 PM	00:24	0.00

Comments: Ecall : Overload fault, Reaset motor overload and RTS
reset and cleared fault restarted system called back in service

3393807	2MU11-DIV2 has a motor overload	GS16531	A2-2MU11-DIV2	CLOS E	ECM	1/26/22	2:30:00 PM	1/26/22	2:36:00 PM	00:06	0.00

Comments: Ecall : Motor overload,Reset motor overload & RTS
when I arrived I noticed unit did not have access no catwalk / ladder I quickly located a ladder and claimed up to unit I dropped power to unit

3500567	A2-2MU11-DIV2 overload won't	GS16531	A2-2MU11-DIV2	CLOS E	ECM	6/4/22	9:15:00 AM	6/4/22	9:24:00 AM	00:09	0.00

Comments: Ecall : Motor Overload, Cleared motor overload reset asset & RTS
when I arrived I checked unit to make sure we did not have a bag stuck between the paddles I then went to the panel and reset fault unit

3539421	2MU11-DIV2 has a drive fault	GS16531	A2-2MU11-DIV2	CLOS E	ECM	8/3/22	1:50:00 PM	8/3/22	3:00:00 PM	02:40	0.00

Comments: Ecall : Drive fault, Replaced missing hardware tightened & RTS
was dispatched to 2MU12-DIV2 first arrived to 2Mu11-DIV2 after cycled diverter noticed paddles on inside looked at servo & noticed loose

3446291	2CS2-01 is receiving multiple	GS16310	A2-2CS2-01	CLOS E	ECM	3/31/22	4:29:00 AM	3/31/22	5:00:00 AM	00:31	0.00

Comments: ECALL- installed & tighted screws of cladding and bumpers, watched a while, for any jams RTS.

3534645	A2-2CS2-01 /Multiple jams	GS16310	A2-2CS2-01	CLOS E	ECM	7/27/22	9:32:00 PM	7/27/22	9:34:00 PM	00:02	0.00

Comments: Cleared jam, reset, RTS.

3430340	2CS2-02 multiple jams; photoeye	GS16311	A2-2CS2-02	CLOS E	ECM	3/3/22	3:10:00 PM	3/3/22	3:30:00 PM	00:40	0.00

Comments: ECALL: assessed, cleared jam, waited for condition to replicate, observed, P/E issue,resolved,RTS
arrived & assessed, cleared jam, waited for condition to replicate, observed replication, diagnosed issue, photo-eye issue, remedied issue,

3430348	A2-2CS2-02 multiple jams	GS16311	A2-2CS2-02	CLOS E	ECM	3/3/22	4:14:00 PM	3/3/22	4:56:00 PM	02:22	0.00

Comments: ECALL:djusted bumped out, engineered proper hole for photo-eye, RTS, observed bags
arrived, assessed acquired proper tools, adjusted bumped out, engineered proper hole for photo-eye, RTS, observed bags

3513521	A2-2CS2-03- multiple jams	GS16312	A2-2CS2-03	CLOS E	ECM	6/26/22	6:54:00 PM	6/26/22	7:07:00 PM	00:21	0.00

Comments: Inspected,bags stuck,moved bags, cleaned photo-eyes, reset, RTS, monitored
on arrival, I inspected the asset to find bags stuck side ways after moving the bags, I cleared the photo-eyes and reset the asset to call ba

3577218	A2-2CS2-10 multiple jams	GS16319	A2-2CS2-10	CLOS E	ECM	9/15/22	4:46:00 AM	9/15/22	5:05:00 AM	00:19	0.00

Comments: e-stop, clear jam. check photo eyes and cleaned them. tested line and RTS

3585992	2MU01 is showing bypassed	GS16336	A2-2MU1	CLOS E	ECM	10/1/22	7:18:00 AM	10/1/22	7:42:00 AM	00:48	0.00

Comments: Ecall : 2MU01 showing that it's on manual but was not, Reset make up unit & RTS
went over to 2MU01 to reset the make up unit because it was showing like it was on manual when it was not I had to reset the make up unit

3480297	A2-2MU1-01-FPC SE unable to clear	GS16337	A2-2MU1-01-FPC	CLOS E	ECM	5/14/22	9:52:00 AM	5/14/22	10:22:00 AM	00:51	190.36

Comments: Ecall : Bad photo eye, Replaced bad photo eye & RTS
found a bad photo eye went to parts got new returned to asset removed old photo eye and installed new adjusted and returned to service

3464336	A2-2MU01-01-TC VFD disconnect	GS16338	A2-2MU01-01-TC	CLOS E	ECM	4/21/22	5:50:00 PM	4/21/22	6:09:00 PM	00:19	0.00

Comments: ECALL-DIV working fine, Munzo had discont off/on started line, monitored it, RTS.

3464783	A2-2MU01-01-TC photo eye issue	GS16338	A2-2MU01-01-TC	CLOS E	ECM	4/27/22	3:59:00 AM	4/27/22	4:20:00 AM	00:21	0.00

Comments: ECALL:Went to asset, made adjustments to 01 photo-eye, reset, back in service
Went to asset, made adjustments to 01 photo-eye, reset, back in service

3508077	2MU02 FPC has a jam which will	GS16339	A2-2MU2-FPC	CLOS E	ECM	6/17/22	7:16:00 AM	6/17/22	7:25:00 AM	00:09	0.00

Comments: SE stated photo-eye was loose, I grabbed tools, adjusted, tightened photo-eye, RTS
Arrived to asset, SE stated photo-eye was loose, I grabbed tools, adjusted, tightened photo-eye, called back in service

3581675	2MU2-FPC has a jam which will not	GS16340	A2-2MU2-01	CLOSE	ECM	9/24/22	10:22:00 AM	9/24/22	10:30:00 AM	00:08	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset & RTS when I arrived I removed bags off of unit checked over and wiped reflector and photo eyes I then reset the fault and called back in service										
3464511	A2-2MU2-01-photo-eye	GS16340	A2-2MU2-01	CLOSE	ECM	4/23/22	8:28:00 PM	4/23/22	9:51:00 PM	01:23	0.00
	Comments: ECALL: P/E w 1 light,alighned P/E, P/E junction box loose, tightened,reset,RTS Checked asset, found photo-eye with one light, start to align photo-eye and could not align after a couple ties, I finally got it and then check										
3478019	A2-2MU2-01 SE reporting	GS16340	A2-2MU2-01	CLOSE	ECM	5/9/22	9:22:00 AM	5/9/22	9:37:00 AM	00:24	0.00
	Comments: ECALL:checked photo-eyes around asset and for three lights, cleaned photo-eyes and reflectors, RTS inspected line, bags were flowing ok, checked photo-eyes around asset and for three lights, cleaned photo-eyes and reflectors, called it in										
3530658	A2-2MU2-01 SE reporting loose	GS16340	A2-2MU2-01	CLOSE	ECM	7/16/22	8:45:00 AM	7/16/22	8:59:00 AM	00:21	0.00
	Comments: adjusted, tighten bolt, bolt broke, notified BHS,returned hardware, put hardware on P/E,reset,RTS arrived to asset, adjusted, tighten bolt, bolt broke, notified BHS, went to returned new hardware, put hardware on photo-eye brackets,										
3599696	A2-2MU2-01 multiple jams	GS16340	A2-2MU2-01	CLOSE	ECM	10/17/22	7:12:00 PM	10/17/22	7:32:00 PM	00:28	0.00
	Comments: removed bags, adjusted photo-eyes, restarted asset, called back in service removed bags, adjusted photo-eyes, restarted asset, called back in service										
3607408	A2-2MU2-01 multiple jams	GS16340	A2-2MU2-01	CLOSE	ECM	10/29/22	9:21:00 PM	10/29/22	9:35:00 PM	00:28	0.00
	Comments: belt had part flagging photo eye, cut off piece of belt and test. back in service inspect photo eye and no issue, belt had part flagging photo eye, cut off piece of belt and test. back in service made WO to replace belt.										
3607503	A2-2MU2-01 loose photo-eye	GS16340	A2-2MU2-01	CLOSE	ECM	10/30/22	4:05:00 PM	10/30/22	4:13:00 PM	00:08	0.00
	Comments: Arrived, inspected asset, photo-eye misaligned, made adjustment, tested, RTS Arrived, inspected asset, photo-eye misaligned, made adjustment, tested, RTS										
3469140	A2-2MU2-01-TC bags getting stuck	GS16341	A2-2MU2-01-TC	CLOSE	ECM	4/28/22	6:41:00 AM	4/28/22	7:40:00 AM	01:58	4.03
	Comments: ECALL- Tip chute was sticky, spray the tip chute, monitored it, RTS. Tip chute notice was sticky causing bags to get stuck and we took some glue off it spray tip chute then monitored it RTS.										
3599728	A2-2MU2-01-TC multiple jams	GS16341	A2-2MU2-01-TC	CLOSE	ECM	10/18/22	4:11:00 AM	10/18/22	4:17:00 AM	00:06	0.00
	Comments: arrived to asset, jam was already clear, asset back in service arrived to asset, jam was already clear, asset back in service										
3480444	A2-2MU3-01-Link are coming apar	GS16342	A2-2MU3-FPC	CLOSE	ECM	5/15/22	9:07:00 PM	5/15/22	9:54:00 PM	02:39	0.00
	Comments: ECALL:open up make-up unit, secured link, closed up make-up unit, ran asset, checked out, RTS open up make-up unit, secured link, closed up make-up unit, ran asset, checked out, called back in service										
3430360	A2-2MU3-01 jam won't clear	GS16343	A2-2MU3-01	CLOSE	ECM	3/3/22	5:28:00 PM	3/3/22	5:47:00 PM	01:04	0.00
	Comments: ECALL:checked relays, registering properly. asked BHS on what showing, tightened cable on P/E, RTS Arrived, assessed, photoeye registering properly, checked relays, registering properly, asked BHS, what they were showing, waited for										
3599316	2MU4 is not running	GS16345	A2-2MU4-FPC	CLOSE	ECM	10/13/22	5:05:00 AM	10/13/22	5:10:00 AM	00:10	0.00
	Comments: Hand made off auto, put ii on auto, tested asset, RTS.										
3507975	A2-2MU5-FPC motor making	GS16348	A2-2MU5-FPC	CLOSE	ECM	6/16/22	9:59:00 AM	6/16/22	10:15:00 AM	00:16	-5.69
	Comments: Ecall : Unit making noise, RTS Follow up needed for motor to be replaced inspected unit found motor bearing making loud grinding noise notified supervisor he asked that I go to parts and get motor parts did not have										
3555987	A2-2MU5-FPC - Bag Stuck at	GS16348	A2-2MU5-FPC	CLOSE	ECM	8/29/22	3:52:00 PM	8/29/22	4:02:00 PM	00:23	0.00
	Comments: arrived at the asset, cleared the bag from the roller without damaging the bag or belt, RTS arrived at the asset, cleared the bag from the roller without damaging the bag or belt, RTS										
3376888	A6-6MD1-14-DIV Multiple failed to	GS16152	A6-6MD1-14-DIV	CLOSE	ECM	1/5/22	6:24:00 AM	1/5/22	6:28:00 AM	00:04	0.00
	Verified by JSM 9 David										
3376861	A6-6MD1-14-DIV /Jam	GS16152	A6-6MD1-14-DIV	CLOSE	ECM	1/4/22	6:07:00 PM	1/4/22	6:15:00 PM	00:08	0.00
	Comments: ECALL: diverter not cycling, turned off and turn back on, reset diverter and RTS turned diverter off and turned back on, press extend and retract to reset and cycled diverter. belt was running, called back in service.										
3455250	6MD1-14 has a wheel caught	GS16152	A6-6MD1-14-DIV	CLOSE	ECM	4/7/22	10:00:00 PM	4/7/22	10:25:00 PM	00:25	0.00
	Comments: ECALL- wheel stuck under paddle, pull wheel from under paddle. RTs.										
3460104	A6-6MD1-14-DIV FAILED TO	GS16152	A6-6MD1-14-DIV	CLOSE	ECM	4/14/22	7:50:00 AM	4/14/22	7:59:00 AM	00:20	0.00
	Comments: Ecall : Retract fault, Southeast cleared fault before tech arrived & RTS while in route Southeast stated they had cleared fault I arrived fault cleared manually extended / retracted jogged belt functioning properly										
3469360	Failed to retract; A6-6MD1-14-DIV	GS16152	A6-6MD1-14-DIV	CLOSE	ECM	4/30/22	10:04:00 AM	4/30/22	10:31:00 AM	00:54	0.00
	Comments: ECALL- Cleaned p. eyes & reflectors, adjusted proxy switch that extends HCD, monitored HCD, RTS.										
3484966	A6-6MD1-14-DIV bag stuck	GS16152	A6-6MD1-14-DIV	CLOSE	ECM	5/19/22	1:14:00 PM	5/19/22	1:23:00 PM	00:09	0.00
	Comments: Ecall : Wheel stuck under DIV, Removed wheel from under DIV reset asset & RTS when I arrived I removed bag I then wedged my pry bad under the DIV and lifted till wheel was able to be removed once done I tested DIV										
3517395	A6-6MD1-14-DIV BAG STUCK	GS16152	A6-6MD1-14-DIV	CLOSE	ECM	7/6/22	10:21:00 AM	7/6/22	10:32:00 AM	00:11	0.00
	Comments: Ecall : Bag stuck, Cleared stuck bag reset asset & RTS arrived at asset cleared stuck bags reset line and diverter tested and retested called back in to service										
3430566	A6-6MD1-14-DIV failed to retract	GS16152	A6-6MD1-14-DIV	CLOSE	ECM	3/6/22	10:49:00 AM	3/6/22	11:11:00 AM	00:22	0.00
	Comments: ECALL: troubleshot,not in auto, switched to auto, reset RTS Troubleshooting, the DIV and found out it wasn't auto, I turned the switch back on, auto and reset it back on service										
3446544	A6-6MD1-14-DIV- fail to extend	GS16152	A6-6MD1-14-DIV	CLOSE	ECM	4/2/22	4:40:00 PM	4/2/22	4:57:00 PM	00:17	0.00

Comments: ECALL:Arrived at unit, and manually cycles unit to clear fault, tested and returned to service
Arrived at unit, and manually cycles unit to clear fault, tested and returned to service

3446747	Failed to retract to A6	GS16152	A6-6MD1-14-DIV	CLOS E	ECM	4/5/22	4:56:00 AM	4/5/22	5:14:00 AM	00:18	0.00

Comments: ECALL:Cleared fault at diverter, cycled, reset line, called back in service
Cleared fault at diverter, cycled, reset line, called back in service

3485525	6MD1-14 is receiving multiple	GS16152	A6-6MD1-14-DIV	CLOS E	ECM	5/25/22	6:20:00 AM	5/25/22	6:27:00 AM	00:07	0.00

Comments: JSM reported that an old tag was flagging the photoeye.

3460770	A6-6MD2-15-DIV making noise not	GS16153	A6-6MD2-15-DIV	CLOS E	ECM	4/20/22	8:00:00 AM	4/20/22	9:06:00 AM	01:06	0.00

Comments: ECALL-Adjusted the spring, tested asset. thread worn out, couldn't tighten completely, RTS.
Troubleshooting the asset and discovered the spring shock absorber was loose and made a lot of noise whenever the paddle was retracted. I

3478153	Multiple jams; A6-6MD2-15-DIV	GS16153	A6-6MD2-15-DIV	CLOS E	ECM	5/10/22	4:45:00 AM	5/10/22	5:07:00 AM	00:22	0.00

Comments: ECALL:Reset DIV, cleared fault, monitor line, found no issue
Reset DIV, cleared fault, monitor line, found no issue

3555910	A6-6MD2-15-DIV Overload Fault	GS16153	A6-6MD2-15-DIV	CLOS E	ECM	8/28/22	3:16:00 PM	8/28/22	7:00:00 PM	13:56	916.77

Comments: Paddle belt not run, motor went out, replaced with new, wired, tested, RTS
arrived at asset, inspected asset, paddle belt wouldn't run, after diagnosing the issue, we came to conclusion that the motor for the paddle

3594855	A6-6MD2-15-DIV Multiple Jams	GS16153	A6-6MD2-15-DIV	CLOS E	ECM	10/10/22	11:58:00 AM	10/10/22	12:26:00 PM	00:32	0.00

Comments: found no issue, cleaned tip chute to ensure bags slide freely, monitored, RTS
Arrived at the asset and inspected it, did not find anything wrong but cleaned the tip chute to make sure bags slide freely, monitored the a

3599732	Failed to extend; A6-6MD2-15-DIV	GS16153	A6-6MD2-15-DIV	CLOS E	ECM	10/18/22	5:06:00 AM	10/18/22	10:06:00 AM	10:09	181.42

Comments: installed new V-belt, installed motor, wired motor, tested, installed safety cage, monitored, RTS
went to asset, found paddle pulley stuck, went to parts to locate motor, reducer, sheave , ran out of time, had to pass to first shift

first shift: went to asset, installed motorsheave from sort pier, installed new V-belt, installed motor, wired motor, tested, installed safety cag

3376733	A6-6MS2-03 - Shaft Encoder	GS15242	A6-6MS2-03	CLOS E	ECM	1/3/22	12:10:00 PM	1/3/22	12:14:00 PM	00:15	0.00

Comments: ECALL: press e-stop in/out, asset started & fault cleared, RTS.
Pressed the e-stop in and out and started it, the fault was cleared and the asset was starting to run, I called it back on service.

3432695	A6-6MS2-03 shaf encoder fault	GS15242	A6-6MS2-03	CLOS E	ECM	3/10/22	1:11:00 PM	3/10/22	1:19:00 PM	00:28	0.00

Comments: Ecall : Encoder fault/ jam won't clear, Cycled power off & back on &RTS
arrived at asset inspected photo eyes and reflectors shut off 6MS2-03 HCD for 20-3 seconds jam still won't clear inspected and disconnect

3416674	CANCEL. Southeast clears;	GS15242	A6-6MS2-03	CLOS E	ECM	2/23/22	10:45:00 AM	2/23/22	10:45:00 AM	00:00	0.00

Verified by Southeast lead Fatmir cleared before calling JSM. Cancel WO

3556156	A6-6MS2-03 belt flipped	GS15242	A6-6MS2-03	CLOS E	ECM	8/31/22	11:22:00 AM	8/31/22	12:55:00 PM	04:39	0.00

Comments: Ecall : Belt flipped, Rewired motor to fix belt, tracked & RTS
arrived at asset diagnosed problem noticed belt was folded rewired motor to go backwards unfolded belt, tracked belt tested and retested

3420846	A6-6MS2-03 multiple shaft	GS15242	A6-6MS2-03	CLOS E	ECM	2/24/22	3:48:00 AM	2/24/22	4:00:00 AM	00:21	0.00

Verified by JSM Justin

3421267	Shaft encoder pulses are	GS15242	A6-6MS2-03	CLOS E	ECM	3/1/22	11:17:00 AM	3/1/22	11:46:00 AM	00:29	0.00

Comments: ECALL:checked encoder at asset, nothing wrong, made some adjustment, called back in service
inspect asset, checked encoder at asset, nothing wrong, made some adjustment, called back in service

3430507	A6-6MS2-03 multiple shaft	GS15242	A6-6MS2-03	CLOS E	ECM	3/5/22	12:03:00 PM	3/5/22	12:15:00 PM	00:12	0.00

Comments: ECALL: reset the APP, fault cleared, I reset the fault at ESTOP station, unit started up, RTS
when I arrived, I reset the APP, fault cleared, I reset the fault at ESTOP station and unit started up, called back in service

3480136	A6-6MS2-03 Laser shot eye	GS15242	A6-6MS2-03	CLOS E	ECM	5/12/22	11:06:00 AM	5/12/22	11:20:00 AM	00:14	0.00

Comments: ECALL: tighten and aligned photo eye on asset. RTS

3432888	A6-6CS4-04-DOOR fault	GS15250	A6-6CS4-01	CLOS E	ECM	3/12/22	9:27:00 AM	3/12/22	9:58:00 AM	00:43	0.00

Comments: ECALL:went to asset, inspect, found photo-eye not aligned, readjusted, tested, RTS
went to asset, inspect, found photo-eye not aligned, readjusted, tested, called back in service

3478260	A2-2TC3-03 making loud noise	GS16397	A2-2TC3-03	CLOS E	ECM	5/11/22	6:02:00 AM	5/11/22	6:05:00 AM	00:03	0.00

JSM Bag 1 Jamie said there might be a bad chain. It will hold and be replaced overnight.

3513227	A2-2TC3-03 - MAKING LOUD	GS16397	A2-2TC3-03	CLOS E	ECM	6/23/22	11:54:00 AM	6/23/22	12:00:00 PM	00:06	0.00

Comments: ECALL-Repairs could not be make during the day, repairs will be make tonight.
When I got this call I was informed by my manager that we already have a roller staged for it in the office, but due to location and operational

3508756	2TC3-03 is making a loud	GS16397	A2-2TC3-03	CLOS E	ECM	6/22/22	1:11:00 PM	6/25/22	1:30:00 AM	01:22	18.30

Comments: removed roller, installed new bearing inserts, reinstalled roller, RTS
Carl-Troubleshot, determined where loud noise was coming from. talked to BHS. they said pushed to nights. Acquired part. staged in office.

Jamie-removed roller, installed new bearing inserts, reinstalled roller, RTS

3539431	A2-2MS2-133 lacing coming	GS16437	A2-2MS2-133	CLOS E	ECM	8/3/22	2:58:00 PM	8/3/22	3:05:00 PM	00:07	0.00

Comments: Ecall : Lacing coming apart, Removed bad section of belt & RTS follow up for belt to be replaced
arrived at unit cut off bad section of belt returned to service opened W/O to have belt replaced per Andy

3464285	2ML1-05 is receiving multiple	GS16275	A2-2ML1-05	CLOS E	ECM	4/21/22	6:34:00 AM	4/21/22	6:46:00 AM	00:12	0.00

Comments: ECALL-Southeast cleared jams, jams were due to heavy bag flow, all photo-eyes were good, RTS.
Arrived to asset, SouthEast cleared jam and stated jams were due to heavy bag flow. Check photo-eyes, all had 3 lights and solid placement.

3385458	6TC6-01 cladding is catching bags	GS15296	A6-6TC6-01	CLOSE	ECM	1/10/22	7:42:00 AM	1/10/22	7:56:00 AM	00:18	0.00
	Comments: ECALL: unable to work on asset due to operations, follow needed, still in service. Inspect asset, check cladding, tried to make adjustments, cant do adjustments because of operations needed to be re-tap and new hardw										
3408761	A6-6TC6-01-piece of metal sticking	GS15296	A6-6TC6-01	CLOSE	ECM	2/6/22	5:15:00 PM	2/6/22	5:33:00 PM	00:18	0.00
	Comments: ECALL: metal sticking out side wall causing bag jam, made adjustments to metal side & RTS. Inspected asset, metal side wall was sticking out and causing bag jam, made adjustments to the metal side wall and called iback in service.										
3624189	6CC-07 ha a loos photo eye	GS16455	A6-6CC-07	CLOSE	ECM	11/17/22	9:10:00 AM	11/17/22	9:20:00 AM	00:20	0.00
	Comments: Ecall : Photo eye issue, Made adjustments to photo eye & RTS went to asset adjusting photo eye tested called back in service										
3602658	A6-6CC-07 SE unable to clear	GS16455	A6-6CC-07	CLOSE	ECM	10/23/22	8:50:00 AM	10/23/22	9:03:00 AM	00:25	0.00
	Comments: cleared photo-eyes & reflectors, found loose photo-eye, adjusted, tested, RTS went to asset, inspected, cleared photo-eyes & reflectors, found loose photo-eye, adjusted, tested, RTS										
3602589	A6-6CC-15 excessive jam	GS16463	A6-6CC-15	CLOSE	ECM	10/22/22	11:23:00 AM	10/22/22	11:46:00 AM	00:37	0.00
	Comments: Ecall : Photo eye bracket, RTS follow up needed for bracket to be replaced went to asset inspected found worn photo eye bracket got the photo eye operational called back in service put a work order for the bracket to										
3460410	A6-6SP13-02 - E-Stop Will Not	GS16466	A6-6SP13-02	CLOSE	ECM	4/16/22	6:32:00 PM	4/16/22	6:35:00 PM	00:03	0.00
	Comments: Comment Verified by Jaime.										
3464357	A6-6MU15 motor disconnect	GS16470	A6-6MU-15-FPC	CLOSE	ECM	4/22/22	6:41:00 AM	4/22/22	6:57:00 AM	00:16	0.00
	Comments: ECALL:Turned power off on B-drive, tightened 480Connecions, turned power on, fault cleared, RTS Turned power off on B-drive, tightened 480Connecions, turned power on, fault cleared, observed, RTS										
3490117	6MU17 Tip Chute is loose	GS16471	A6-6MU-17-FPC	CLOSE	ECM	5/28/22	6:53:00 AM	5/28/22	8:30:00 AM	03:14	0.00
	Comments: ECALL: cladding needed welding, notified BHS, installed welded cladding, RTS When I arrived, I found the hardware, had been showed off cladding in turn, I notified BHS that we have to replace hardware and weld										
3500912	A6-6MU-17-FPC	GS16471	A6-6MU-17-FPC	CLOSE	ECM	6/6/22	8:10:00 PM	6/6/22	8:40:00 PM	00:30	2.16
	inspect asset, installed new master-link on chain, tensioned chain, replaced guard, tested for proper operation, called back into service										
3607513	A6-6MU17 plates came apart	GS16471	A6-6MU-17-FPC	CLOSE	ECM	10/30/22	3:22:00 PM	10/30/22	6:00:00 PM	02:59	0.00
	Comments: removed side guard, removed plate, 2nd shift took over, installed plate, side guard,adjust guard,RTS plate came off track, removed side guard, removed plate, 2nd shift took over, installed plate, side guard, adjust finger guard										
3607667	A6-6MU-17-FPC metal plates	GS16471	A6-6MU-17-FPC	CLOSE	ECM	11/1/22	12:19:00 PM	11/1/22	12:41:00 PM	00:30	0.00
	employees pointed out cladding was slightly raised, needs removed and adjusted to sit flush										
3507932	A6-6SP16 loose cord	GS16472	A6-6SP16	CLOSE	ECM	6/16/22	4:36:00 AM	6/16/22	4:45:00 AM	00:09	0.00
	Comments: ECALL- Inspected issue, tighten up cord, tested, RTS. Inspected issue, tighten up cord, tested, RTS.										
3398645	A2-2ML2-08 - MULTIPLE JAMS	GS16376	A2-2ML2-08	CLOSE	ECM	1/31/22	8:35:00 AM	1/31/22	8:41:00 AM	00:06	0.00
	Comments: ECALL: found bag on edge of conveyor, removed bag and put on tub, cleared fault, RTS Inspected asset, found bag on edge of conveyor, removed bag and put on tub, cleared fault, called back in service										
3385243	A3-BC13-FPC-BC jam	GS15463	A3-BC13-FPC-BC	CLOSE	ECM	1/7/22	1:06:00 PM	1/7/22	1:16:00 PM	00:28	0.00
	confirmed with Jaimie JSM										
3408613	A3-BC13-FPC-BC Jam Fault	GS15463	A3-BC13-FPC-BC	CLOSE	ECM	2/4/22	4:52:00 PM	2/4/22	5:08:00 PM	00:21	0.00
	Comments: Ecall : Jam fault,Reset jam at public side FPC reset station ran system and ok now RTS										
3430600	A3-BC13-06-DOOR does alarm	GS15463	A3-BC13-FPC-BC	CLOSE	ECM	3/6/22	5:57:00 PM	3/6/22	6:04:00 PM	00:07	0.00
	Comments: ECALL: Inspected asset, ESTOP on FPC, cleared ESTOP on FPC, tested BC13, called back in service Inspected asset, ESTOP on FPC, cleared ESTOP on FPC, tested BC13, called back in service										
3432731	A3-BC13-FPC-BC ESTOP	GS15463	A3-BC13-FPC-BC	CLOSE	ECM	3/10/22	9:43:00 PM	3/10/22	9:50:00 PM	00:12	0.00
	Comments: Ecall : Bag jam, Cleared bags closed door reset system called back in service										
3460227	A3-BC13-FPC-BC Jam they cannot	GS15463	A3-BC13-FPC-BC	CLOSE	ECM	4/15/22	9:35:00 AM	4/15/22	9:47:00 AM	00:25	0.00
	Comments: Ecall : FPC-jam, Reset jam condition & RTS went to public side reset jam tested called back in service										
3469322	A3-BC13-FPC-BC /E-stop	GS15463	A3-BC13-FPC-BC	CLOSE	ECM	4/29/22	8:06:00 PM	4/29/22	8:15:00 PM	00:09	0.00
	Comments: ECALL- reset e-stop, cleared fault, cleared bags, restarted system, RTS.										
3502915	Bag Claim 13 has a jam on the FPC	GS15463	A3-BC13-FPC-BC	CLOSE	ECM	6/10/22	10:41:00 AM	6/10/22	10:50:00 AM	00:09	0.00
	Comments: JSM Tech Anthony called BC13 back in service.										
3572497	A3-BC13-FPC-BC	GS15463	A3-BC13-FPC-BC	CLOSE	ECM	9/9/22	5:18:00 PM	9/9/22	5:21:00 PM	00:03	0.00
	Comments: Ecall : Jam won't clear, Airline cleared jam condition before tech arrived & RTS arrived to asset airline cleared jam & was able to get get FPC running monitored no issues called in service										
3390331	A3-BC13-FPC-BC Jam Fault	GS15463	A3-BC13-FPC-BC	CLOSE	ECM	1/15/22	2:31:00 PM	1/15/22	2:50:00 PM	00:19	0.00
	Comments: ECALL:went to asset, found bag stuck under rollers, removed bag, tested, called back in service went to asset, found bag stuck under rollers, removed bag, tested, called back in service										
3393364	A3-BC13-FPC-BC overlap	GS15463	A3-BC13-FPC-BC	CLOSE	ECM	1/20/22	7:01:00 PM	1/20/22	7:17:00 PM	00:16	0.00
	Comments: ECALL: Reset the whole BC13 line with supervisors assistnace. Now working. RTS.										
3508646	Bag Claim 13 will not start up	GS15463	A3-BC13-FPC-BC	CLOSE	ECM	6/21/22	2:46:00 PM	6/21/22	3:06:00 PM	00:29	0.00

Comments: cleared jam, cleared 3 ESTOPs SouthWest pushed, tested and retested, called back into service

arrived at asset, diagnosed problem, cleared jam, cleared 3 ESTOPs SouthWest pushed, tested and retested, called back into service

3517430	A6-BC-31-FPC-	GS15463	A3-BC13-FPC-	CLOS	ECM	7/6/22	2:22:00 PM	7/6/22	2:38:00 PM	00:16	0.00

Comments: Cleared bags off of unit, reset the fault, CBIS.

When I arrived, I cleared bags off of unit, reset the fault, CBIS.

3539079	A3-BC13-FPC-BC	GS15463	A3-BC13-FPC-	CLOS	ECM	7/31/22	8:35:00 AM	7/31/22	8:48:00 AM	00:26	0.00

Comments: Went to carousel release ESTOP, reset, once it cleared,started carousel, running fine,RTS

Went to the carousel release the ESTOP and reset it, once it was cleared, we started the carousel, it was running fine, we called it back on

3617267	A3-BC13-FPC-BC	GS15463	A3-BC13-FPC-	CLOS	ECM	11/6/22	10:14:00 AM	11/6/22	10:17:00 AM	00:16	0.00

Comments: Went to asset, inspected asset, reset MCP, tested, RTS

3398410	A3-BC13-06 -	GS15465	A3-BC13-06-	CLOS	ECM	1/28/22	10:55:00 AM	1/28/22	11:02:00 AM	00:07	0.00

Comments: Ecall : Door fault, Removed car seat cup holder & RTS

when I arrived I manually raised door to remove a car seat cup holder from under door I then manually lowered door to clear alarm tested and

3413159	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	2/10/22	5:39:00 PM	2/10/22	5:46:00 PM	00:32	0.00

Per JSM Roni.

3413500	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	2/14/22	10:23:00 AM	2/14/22	10:52:00 AM	01:14	0.00

Comments: ECALL: door fault, obstruction blocking the door, removed obstruction, reset, tested, RTS.

Arrived and inspected the asset, when I arrived I noticed that the door wasn't closed all the way, after inspecting the door and removing the

3430422	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	3/4/22	10:19:00 AM	3/4/22	10:29:00 AM	00:10	0.00

Comments: ECALL: debris under door, removed debris, stopped asset, door remained closed, repeat 2 times,RTS

Arrived at asset, started asset, debris under door, removed debris, stopped asset, door remained closed, started & stopped asset 2 more

3430741	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	3/8/22	9:53:00 AM	3/8/22	10:04:00 AM	00:12	0.00

Comments: ECALL: line running, flowed through, monitored, door closed, RTS

Inspected line, checked photo-eyes, line was running, ok, airline was using, bags flowed through, watched until airline stopped line, door c

3437840	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	3/18/22	10:18:00 PM	3/18/22	10:29:00 PM	00:17	0.00

Comments: Ecall : Door fault, Verified fault inspect asset reset asset tested & called it back in to service

3437849	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	3/18/22	11:41:00 PM	3/18/22	11:42:00 PM	00:09	0.00

Comments: Ecall : Door fault, Inspect asset verified fault reset asset tested & called it back in service

3446385	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	3/31/22	10:22:00 PM	3/31/22	10:51:00 PM	00:29	0.00

Comments: ECM-cleared jam, reset e-stop, started system, aligned photo-eye, BC31 RTS.

Arrived at unit. A small piece of luggage was stuck between door and conveyor, removed luggage out of door jam. Went outside to passe

3460122	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	4/14/22	10:12:00 AM	4/14/22	10:20:00 AM	00:46	0.00

Comments: Ecall : Door fault, Adjusted photo eye reset asset & RTS

when arriving door was fully closed but being sensed open for fault after inspecting the door we found the photo eye was not adjusting to

3460198	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	4/14/22	11:59:00 PM	4/15/22	12:10:00 AM	00:11	0.00

Comments: ECALL- Cleaned trash that was piled up by the door, test door, RTS.

3460373	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	4/16/22	1:10:00 PM	4/16/22	1:14:00 PM	00:04	0.00

Comments: Ecall : Door fault, Cleaned debris from under door closed door & RTS

arrived at asset inspected and wiped clean photo eyes and reflectors cleaned up debris under door manually closed door tested asset back in

3477766	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	5/6/22	12:39:00 PM	5/6/22	12:48:00 PM	00:42	0.00

Comments: Ecall : Door fault, Cleaned debris from under door reset fault & RTS

arrived at asset inspected photo eyes and reflectors cleaned up debris under door, door was stuck got door unstuck tested door back in

3480320	Bag Claim 13 has	GS15465	A3-BC13-06-	CLOS	ECM	5/14/22	2:00:00 PM	5/14/22	2:08:00 PM	00:15	0.00

Comments: Ecall : Door fault, Closed door clear jam & RTS

manually shut the door and then cleared jam and waited for the alarm to be cut off

3516836	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	7/1/22	8:16:00 AM	7/1/22	8:22:00 AM	00:08	0.00

Comments: Ecall : Door fault, Closed door reset asset and RTS

arrived to asset door open MCP displayed door fault all photo eyes & reflectors good manually closed door, door alarm & fault cleared started

3577278	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	9/15/22	1:27:00 PM	9/15/22	1:34:00 PM	00:07	0.00

Comments: Ecall : Door fault, Cleared debris from under door reset fault & RTS

alarm on, E-stop on station on door open the IB not running reset E-stop cleared all faults removed debris from under door tested obstruct

3393506	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	1/22/22	3:39:00 PM	1/22/22	3:47:00 PM	00:16	0.00

Comments: ECALL: Manually closed door. Released E-Stop. Reset asset, RTS.

3408912	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	2/8/22	11:25:00 PM	2/8/22	11:29:00 PM	00:04	0.00

Comments: ECALL:Went to asset, fault cleared before I got there, back in service

Went to asset, fault cleared before I got there, back in service

3413313	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	2/12/22	7:51:00 PM	2/12/22	8:00:00 PM	00:09	0.00

Comments: ECALL:opened and closed door until jam was reset

opened and closed door until jam was reset

3413540	A3-BC13-06-	GS15465	A3-BC13-06-	CLOS	ECM	2/14/22	6:45:00 PM	2/14/22	6:58:00 PM	00:13	0.00

Comments: ECALL: cleared debris from photoeye, pulled ESTOP, started up asset, door closed,RTS

						Inspected asset, cleared debris from photo-eye, pulled ESTOP then started up asset, door closed, called asset back into service					
3413563	Bag Claim 13 has a door fault	GS15465	A3-BC13-06-DOOR	CLOS	ECM	2/15/22	8:07:00 AM	2/15/22	8:13:00 AM	00:06	0.00
3413805	A3-BC13-06-DOOR	GS15465	A3-BC13-06-DOOR	CLOS	ECM	2/16/22	8:28:00 PM	2/16/22	8:30:00 PM	00:12	0.00
						Comments: Remove trash on door track,test asset,back in service					
						Remove trash on door track,test asset,back in service					
3443027	A3-BC13-06-DOOR - DOOR	GS15465	A3-BC13-06-DOOR	CLOS	ECM	3/25/22	4:50:00 PM	3/25/22	5:00:00 PM	00:10	0.00
						Comments: ECALL: bag stuck in door, cleared bag, tested, RTS, observed					
3464691	A3-BC13-06-DOOR - Door	GS15465	A3-BC13-06-DOOR	CLOS	ECM	4/25/22	7:40:00 PM	4/25/22	7:46:00 PM	00:06	0.00
						Comments: ECALL: Inspected asset, fixed before arrival					
3398859	A3-BC13-06-DOOR	GS15465	A3-BC13-06-DOOR	CLOS	ECM	2/2/22	7:12:00 PM	2/2/22	7:31:00 PM	00:19	0.00
						Comments: ECALL: Removed trash from under door. Manually closed. RTS.					
						Removed trash that was preventing the door from closing. Manually closed door. RTS.					
3490417	A3-BC13-06-DOOR - Door	GS15465	A3-BC13-06-DOOR	CLOS	ECM	5/30/22	3:16:00 PM	5/30/22	3:46:00 PM	00:30	0.00
						Comments: ECALL: inspected the asset, lowered door,reset system, called back in service					
						inspected the asset, lowered door,reset system, called back in service					
3500781	A3-BC13-FPC-BC UNKNOWN	GS15465	A3-BC13-06-DOOR	CLOS	ECM	6/5/22	3:46:00 PM	6/5/22	3:49:00 PM	00:03	0.00
						Comments: Door was down & secure upon arrival. Tested line/door. NPF. RTS.					
3500927	A3-BC13-06-DOOR door fault	GS15465	A3-BC13-06-DOOR	CLOS	ECM	6/6/22	11:50:00 PM	6/6/22	11:58:00 PM	00:08	0.00
						Comments: ECALL: had to adjust slats, reset ESTOPs, back in service					
3502909	A3-BC13-06-DOOR alarm and	GS15465	A3-BC13-06-DOOR	CLOS	ECM	6/10/22	9:50:00 AM	6/10/22	9:56:00 AM	00:16	0.00
						Comments: Went to asset, found door not closed do to dirt, cleaned, tested, RTS					
						Went to asset found door not close do to lots of dirt remove clean up tested called back in service					
3508584	Bag jam; A3-BC13-FPC-BC	GS15465	A3-BC13-06-DOOR	CLOS	ECM	6/21/22	9:52:00 AM	6/21/22	9:56:00 AM	00:04	0.00
						Comments: Found debris blocking photo eye. cleaned up under the door. fault cleared. RTS					
						Inspected asset. Found debris blocking photo eye. cleaned up under the door. fault cleared. RTS					
3525648	A3-BC13-06-DOOR	GS15465	A3-BC13-06-DOOR	CLOS	ECM	7/9/22	5:54:00 PM	7/9/22	6:01:00 PM	00:14	0.00
						Comments: Manually disconnected 05-06, opened door, cleared debris, closed door, alarm silenced, RTS					
						Arrived at asset. Cup holder caught on door and roller. Manually disconnect 05-06 open door. Removed cup holder. Removed debris on guard.					
3525800	A3-BC13-06-DOOR jam	GS15465	A3-BC13-06-DOOR	CLOS	ECM	7/11/22	9:28:00 AM	7/11/22	9:42:00 AM	00:44	0.00
						Comments: debris on front of the photo-eye, cleared it up, reset BC, tested to ensure door operational, RTS					
						get to the asset, noticed debris on front of the photo-eye, cleared it up, reset BC, tested to ensure door operational, RTS					
3530849	A3-BC13-06-DOOR siding	GS15465	A3-BC13-06-DOOR	CLOS	ECM	7/18/22	8:41:00 AM	7/18/22	8:57:00 AM	00:20	0.00
						Comments: Airline said there was rubber sticking out of bag claim, only thing was safety edge. Fixed, RTS					
						Inspected line. Airline said there was rubber sticking out of bag claim, only thing noticeable was safety edge. Fixed it, RTS					
3534313	A3-BC13-06-DOOR - Door	GS15465	A3-BC13-06-DOOR	CLOS	ECM	7/24/22	1:32:00 PM	7/24/22	1:41:00 PM	00:17	0.00
						Comments: Inspected line. E-stopped and reset panel and control stations. Reset line. line ran, RTS					
						Inspected line. E-stopped and reset panel and control stations. Reset line. line ran, RTS					
3534540	A3-BC13-06-DOOR jam	GS15465	A3-BC13-06-DOOR	CLOS	ECM	7/26/22	5:24:00 PM	7/26/22	6:07:00 PM	02:02	0.00
						Comments: door came off the guide. Adjusted the layer of the door that was stuck, tested, RTS					
						Arrived at asset, door came off the guide. Adjusted the layer of the door that was stuck, tested, door opened and closed, no issues, RTS					
3550228	Bag Claim 13 has an open panel	GS15465	A3-BC13-06-DOOR	CLOS	ECM	8/12/22	2:26:00 PM	8/12/22	2:37:00 PM	00:22	0.00
						Comments: panel for SD open, closed door & tightened screw, looked for further panel doors open,none found,RTS					
						went to asset, noticed panel for SD open, closed door & tightened screw, looked for any further panel doors open, none found, asked					
3550615	Bag Claim 13 has a door fault	GS15465	A3-BC13-06-DOOR	CLOS	ECM	8/16/22	1:27:00 PM	8/16/22	1:42:00 PM	00:23	0.00
						Comments: arrived at asset, cleaned under belt and lowered door manually. tested door, RTS					
						arrived at asset, cleaned under belt and lowered door manually. tested door, RTS					
3555854	A3-BC13-06-DOOR - Door	GS15465	A3-BC13-06-DOOR	CLOS	ECM	8/27/22	8:01:00 PM	8/27/22	8:20:00 PM	00:29	0.00
						Comments: flushing jam, cleared bag jam, wiped down P/E, cleared ESTOPs,restarted BC, RTS, monitored					
						arrived at asset, observed flushing jam lights along with ESTOP lights, cleared bag jam and wiped down photo-eyes, cleared ESTOPs and					
3555902	A3-BC13-06-DOOR siding	GS15465	A3-BC13-06-DOOR	CLOS	ECM	8/28/22	1:11:00 PM	8/28/22	1:27:00 PM	00:24	0.00
						Comments: checked & wiped P/Es, removed bags, opened door, ESTOP line, cleaned debris, tested, RTS					
						arrived at asset, checked and wiped photo-eyes, removed bags from line, opened door, ESTOP line, cleaned debris, blocking door photo					
3555995	Bag Claim 13 section 1 has a	GS15465	A3-BC13-06-DOOR	CLOS	ECM	8/29/22	4:54:00 PM	8/29/22	5:10:00 PM	00:16	0.00
						Comments: P/E was blocked with debris, removed trash from P/E, reset fault, started system, RTS					
						I checked the door and saw the contact photo-eye at the bottom of the door was block with debris, I removed the trash from the photo-eye,					
3570300	A3-BC13-06-DOOR alarm	GS15465	A3-BC13-06-DOOR	CLOS	ECM	9/4/22	5:03:00 PM	9/4/22	5:14:00 PM	00:27	0.00
						Comments: arrived at asset, inspected asset, ran system, monitored asset, RTS					
						arrived at asset, inspected asset, ran system, monitored asset, RTS					
3570396	A3-BC12-FPC-BC not starting	GS15465	A3-BC13-06-DOOR	CLOS	ECM	9/5/22	6:18:00 PM	9/5/22	6:24:00 PM	00:06	0.00
						Comments: Inspected asset. found fault on door, cleared trash from under door. cleared fault. RTS					
						Inspected asset. found fault on door, cleared trash from under door. cleared fault. RTS					
3572751	A3-BC13-06-DOOR /Door	GS15465	A3-BC13-06-DOOR	CLOS	ECM	9/12/22	11:02:00 AM	9/12/22	11:19:00 AM	00:17	0.00
						Comments: used contactor to bring door down, e-stop, reset, tested, RTS					
						Inspected line. Door was up and line was not running. Used contactor to bring door down. checked photoeyes. E-stopped and reset control					

3607438	A3-BC13-06-DOOR - Door	GS15465	A3-BC13-06-DOOR	CLOS E	ECM	10/30/22	10:22:00 AM	10/30/22	10:25:00 AM	00:08	0.00
	Comments: cleared fault, tested, RTS cleared fault, tested, RTS										
3607602	A3-BC13-FPC-BC /E-stop	GS15465	A3-BC13-06-DOOR	CLOS E	ECM	10/31/22	6:06:00 PM	10/31/22	6:20:00 PM	00:14	0.00
	Comments: went to door, cleared bags and reset the fault. BC13 back in service										
3617247	A3-BC13-06-DOOR - door alarm	GS15465	A3-BC13-06-DOOR	CLOS E	ECM	11/6/22	9:11:00 AM	11/6/22	9:20:00 AM	00:36	0.00
	Comments: found multiple photo-eyes not aligned, adjusted & reset, adjusted door track, tested, RTS went to asset, inspected asset, found multiple photo-eyes not aligned, adjusted & reset, adjusted door track, tested, RTS										
3534308	A5-5TC1-01 - Stitching issue	GS16478	A5-5TC1-01	CLOS E	ECM	7/24/22	12:15:00 PM	7/24/22	12:21:00 PM	00:06	0.00
	Comments: notched the belt, will be fixed at night w/o created, called back in service arrived at the asset, found notched the belt, will be fixed at night w/o created, called back in service										
3376799	A5-5TC1-03 Door Unsecure Alarm	GS16480	A5-5TC1-03	CLOS E	ECM	1/4/22	5:11:00 AM	1/4/22	6:02:00 AM	01:42	0.00
	Comments: ECALL: Unsecure alarm. Checked asset. Reset 5TC1 line. RTS.										
3469639	A2-2TC1-04 SE unable to clear	GS16401	A2-2TC1-04	CLOS E	ECM	5/3/22	2:29:00 PM	5/3/22	2:36:00 PM	00:16	0.00
	Comments: ECALL:Pressed E-STOP in and out, reset jam, and started the asset back on service Pressed E-STOP in and out, reset jam, and started the asset back on service										
3586157	A2-2TC1-04 /Belt is not running	GS16401	A2-2TC1-04	CLOS E	ECM	10/2/22	7:15:00 PM	10/2/22	8:15:00 PM	01:15	0.00
	Comments: hardware shaking due to loose hardware, tightened hardware, tested, reset system, RTS, monitored arrived at asset, inspected asset, determined hardware shaking due to loose hardware, tightened hardware, tested, reset system, RTS,										
3408685	A6-6MU17 - Not Working	GS16497	A6-6MU17	CLOS E	ECM	2/5/22	1:09:00 PM	2/5/22	1:23:00 PM	00:56	37.25
	Comments: Ecall : Not running showing green in BHS, Replaced damaged network cable & RTS after clearing all bags inspected asset motors then controls found a red E-stop network cable damaged and ripped out of one of the control										
3619357	A6-6MU17 Guard Loose	GS16497	A6-6MU17	CLOS E	ECM	11/12/22	7:07:00 AM	11/12/22	7:38:00 AM	00:31	0.00
	Comments: finger guard was bobbing, screw was broke, replaced screw, aligned, used safety tape, RTS finger guard was bobbing up and down, screw was broke, replaced screw, aligned, used safety tape where guards met, starting w/o for nights										
3619375	A6-6MS1-ATR B failure primary	GS16502	A6-ATR	CLOS E	ECM	11/12/22	12:05:00 PM	11/12/22	12:18:00 PM	00:13	0.00
	Comments: No faults indicated, powered down, powered on, after boot it was green, RTS No faults indicated, powered down, powered on, after boot it was green, RTS										
3443478	A7-2MS2-103-ATR not operating	GS16510	A7-2MS2-103-ATR	CLOS E	ECM	3/30/22	3:45:00 AM	3/30/22	6:45:00 AM	02:48	343.00
	Comments: Ecall : Encoder fault, Replaced encoder &RTS Jaime : Went to asset had to stand over active line reset encoder fault didn't clear reset ATR array and checked cables had to go to parts										
3480299	A7-2ME-113-ENC SE reporting scan	GS16511	A7-2ME-113-ENC	CLOS E	ECM	5/14/22	10:07:00 AM	5/14/22	10:15:00 AM	00:08	0.00
	Comments: Ecall : Not working, Scanner working bags reached recirculate limit RTS										
3530569	A7-2ME-113-ENC - Scanner Gun	GS16511	A7-2ME-113-ENC	CLOS E	ECM	7/15/22	9:16:00 AM	7/15/22	9:18:00 AM	00:02	0.00
	Comments: Ecall : Scanner not working, Had to walk bags to correct location & RTS when I arrived screen showed that the bag had reached max- recirculation and that it needed to be walked to it's correct location returned to										
3376850	A7-2ME-113-ENC /SCENNER S	GS16511	A7-2ME-113-ENC	CLOS E	ECM	1/4/22	4:23:00 PM	1/4/22	4:35:00 PM	00:12	0.00
	Per JSM Roy.										
3385322	A7-2ME-113-ENC - Not	GS16511	A7-2ME-113-ENC	CLOS E	ECM	1/8/22	12:45:00 PM	1/8/22	1:30:00 PM	01:30	0.00
	Comments: Comment Verified by Jesus.										
3433104	A7-2ME-113-ENC - Will Not Scan	GS16511	A7-2ME-113-ENC	CLOS E	ECM	3/14/22	1:53:00 PM	3/14/22	2:20:00 PM	00:27	0.00
	Comments: Comment Verified by Roy.										
3503124	A2-MEW-4-ENC scanner gun not	GS16511	A7-2ME-113-ENC	CLOS E	ECM	6/12/22	10:20:00 AM	6/12/22	10:30:00 AM	00:10	0.00
	Comments: Inspected asset. Found loose cable on scanner gun. Made small adjustment. RTS Inspected asset. Found loose cable on scanner gun. Made small adjustment. Called back in service										
3526017	A7-2ME-113-ENC needs login	GS16511	A7-2ME-113-ENC	CLOS E	ECM	7/13/22	12:50:00 PM	7/13/22	1:15:00 PM	00:25	0.00
	Comments: Went to asset, having issue login, login tested, RTS Went to asset, having issue login, login tested, RTS										
3617224	A7-2ME-113-ENC locked out	GS16511	A7-2ME-113-ENC	CLOS E	ECM	11/6/22	4:38:00 AM	11/6/22	4:50:00 AM	00:12	0.00
	Comments: Got password, reset encoder station, tested, RTS										
3437716	A6-6ML1-09-ATR /Control not arms	GS16512	A6-6ML1-09-ATR	CLOS E	ECM	3/17/22	2:21:00 PM	3/17/22	2:40:00 PM	00:39	0.00
	Comments: ECALL: found ATR circuit breaker tripped. hose broken. seal hose and test. RTS										
3416141	6ML1-09 ATR, JSM is working on	GS16512	A6-6ML1-09-ATR	CLOS E	ECM	2/17/22	4:19:00 PM	2/17/22	4:29:00 PM	00:10	0.00
	Comments: ECALL: encoder hose slipping, remove guard & tighten hose, unit running,RTS During walkthrough, I found encoder hose slipping, I notified BHS that i needed to remove guard and tighten hose, when I finished I notified										
3443502	No Primary OTC detected; 6ML1	GS16512	A6-6ML1-09-ATR	CLOS E	ECM	3/30/22	8:23:00 AM	4/1/22	2:00:00 AM	07:51	0.00
	Comments: ECALL: encoder fault,took from 2CLM1-4, reset, tested, RTS, 2CLM1-4 not in use inspected asset, encoder fault on AOTC, Ecall passed down to 1st shift second half, change encoder with another encoder from A2, fault still showing,, encoder is bad, none in stock to replace, encoder is not made for what										

took encoder from 2CLM1-04, install to 6ML1-09 ATR, reset asset, tested asset, back in service, 2CLM1-04 not on use

3446791	6ML1-09 ATR has	GS16512	A6-6ML1-09-ATR	CLOS	ECM	4/5/22	1:29:00 PM	4/5/22	2:28:00 PM	00:59	0.00

Comments: ECALL:CAN has cable between MSC and OCT A, reset both A and B OCT, OCT A started reading bags,RTS

inspected asset, OCT A primary not defected, checked the CAN has cable between MSC and OCT A, reset both A and B OCT, OCT A

3572828	A failure primary	GS16512	A6-6ML1-09-ATR	CLOS	ECM	9/13/22	7:56:00 AM	9/13/22	8:32:00 AM	00:49	0.00

Comments: was working on ATR in area 2 until 07:55 see WO 3572827

3464716	A6-6ML2-19-ATR	GS16515	A6-6ML2-19-ATR	CLOS	ECM	4/26/22	7:00:00 AM	4/26/22	8:00:00 AM	01:00	0.00

Comments: ECALL- Checked scanner #2, Saw dust in the lens, cleaned the dust, reset ATR boxes, rebooted, RTS.

Checked the scanner #2. Saw dust in the lens, cleaned the dust, reset ATR boxes, rebooted, reading went up to 95.21, RTS.

3572403	6ML2 ATR shows	GS16515	A6-6ML2-19-ATR	CLOS	ECM	9/8/22	12:16:00 PM	9/8/22	12:41:00 PM	00:25	0.00

Comments: Ecall : BHS requested that we check ATR, Cleaned up debris reset asset & RTS

arrived at asset checked over ATR's cleaned up debris and wiped lens with a clean dry cloth returned to service

3469370	A6-6MD1-DIV	GS16558	A6-6MD1-DIV	CLOS	ECM	4/30/22	11:39:00 AM	4/30/22	12:00:00 PM	00:21	0.00

Comments: ECALL- Cleaned dirty photo-eye, tested, RTS.

3513780	5ME scan gun is	GS16516	A5-5ME1-11-ATR	CLOS	ECM	6/29/22	5:50:00 AM	6/29/22	5:52:00 AM	00:02	0.00

Comments: charged USB port, reset comp, back in service

3572406	6MS1 ATR shows	GS16517	A5-6OB-489-ATR	CLOS	ECM	9/8/22	1:08:00 PM	9/8/22	1:33:00 PM	00:25	0.00

Comments: Check over ATR, cleaned up debris and wiped lens. RTS

3502791	A2-2ML2-15-ATR	GS16519	A2-2ML2-15-ATR	CLOS	ECM	6/9/22	6:40:00 AM	6/9/22	6:52:00 AM	00:12	0.00

It had debris per JSM John.

3525578	A2-2SS4-DIV	GS16549	A2-2SS4-DIV	CLOS	ECM	7/9/22	7:30:00 AM	7/9/22	7:45:00 AM	00:15	0.00

Comments: Ecall : Failed to retract, Cleared bag stuck in between roller, reset asset & RTS

when I arrived I found a bag stuck between the rollers I removed bag and cycled unit a few times returned to service and monitored unit for

3594686	A2-2SS4-DIV not	GS16549	A2-2SS4-DIV	CLOS	ECM	10/8/22	7:10:00 AM	10/8/22	11:07:00 AM	09:04	0.00

Comments: Ecall : Servo had broken hardware, Tightened loose hardware & RTS

we went over to A2 2SS4-DIV for e-call after we got there, we check the whole asset look cover of the diverter and we notice the servo was

Anthony: arrived at asset, asset work in hard mode checked all photo eyes, photo eyes for DIV was loose tightened e-stop & reset jam

3432946	A2-2SS4-DIV -	GS16549	A2-2SS4-DIV	CLOS	ECM	3/12/22	6:17:00 PM	3/12/22	6:25:00 PM	00:08	0.00

Comments: Comment

Verified by Robert.

3433134	A2-2SS4-DIV-	GS16549	A2-2SS4-DIV	CLOS	ECM	3/14/22	10:35:00 PM	3/14/22	10:46:00 PM	00:11	0.00

Comments: ECALL:Had to find control station for reset on main line, reset, called back in service

Had to find control station for reset on main line, reset, called back in service

3595100	A2-2SS4-DIV-	GS16549	A2-2SS4-DIV	CLOS	ECM	10/12/22	3:20:00 PM	10/12/22	3:50:00 PM	00:30	0.00

Comments: Cleared jam, reposition the Diverters back to home, tested asset. RTS.

3599476	A2-2SS4-DIV	GS16549	A2-2SS4-DIV	CLOS	ECM	10/15/22	6:27:00 AM	10/15/22	7:04:00 AM	01:48	0.00

Comments: 2SS4-1/2 were not running, asked BHS to inhibit and unhibit DIV, tested DIV with incoming bags, RTS

arrived at asset, isnpected DIV, paddles would run and cycle on handmode but on auto, identified 2SS4-1/2 were not running, asked BHS to

3599596	A2-2SS4-DIV jam	GS16549	A2-2SS4-DIV	CLOS	ECM	10/16/22	3:21:00 PM	10/16/22	3:31:00 PM	00:10	0.00

Comments: loose photo-eye, made adjustments, cleared fault, called back in service

inspected asset, found loose photo-eye, made adjustments, cleared fault, called back in service

3607419	A2-2SS4-DIV	GS16549	A2-2SS4-DIV	CLOS	ECM	10/30/22	5:57:00 AM	10/30/22	6:13:00 AM	00:23	0.00

Comments: belt good, transfer roller is bent and needs replaced during shut down.,

inspect photo eye, all good, notice transfer roller bent, WO made to replace next night shift.

3385384	A2-2SS6-DIV1	GS16550	A2-2SS6-DIV1	CLOS	ECM	1/9/22	9:01:00 AM	1/9/22	9:08:00 AM	00:14	0.00

Comments: ECALL: retract fault, turn disconnect off/on, cycle diverter, inspect further, RTS.

Inspected asset, diverter was open, retract fault light showing on panel, turned off disconnect, inspected belt on the paddles, turned on

3624224	A2-2SS6-DIV1	GS16550	A2-2SS6-DIV1	CLOS	ECM	11/17/22	3:51:00 PM	11/17/22	4:12:00 PM	00:29	0.00

Comments: Ecall : Fail to retract, Reset paddle tested & RTS

arrive at asset we inspected the paddle to make sure everything was fine we reset the panel tested to make sure the paddle was closing /

3464503	A2-2SS6-DIV1-	GS16550	A2-2SS6-DIV1	CLOS	ECM	4/23/22	5:27:00 PM	4/23/22	6:27:00 PM	01:00	0.00

Comments: ECALL: cleared P/Es, pushed & pulled ESTOP on control station, jam cleared, monitored

Search over and then checked photo-eyes and cleared them and try to clear the jam and it wouldn't so went to a control station and push

3534185	A2-2SS7-DIV	GS16551	A2-2SS7-DIV	CLOS	ECM	7/23/22	5:33:00 AM	7/23/22	6:45:00 AM	02:24	2,340.67

Comments: Ecall : Overload many times, Replaced bad drive pulley & vertical belt & RTS

inspect issue paddle belt motor bad LOTO and belt remove bad belt, motor install new one, test back in service

3525533	A2-2SS7-DIV -	GS16551	A2-2SS7-DIV	CLOS	ECM	7/8/22	7:35:00 PM	7/8/22	7:42:00 PM	00:15	0.00

Comments: Ecall : Bag jam, Cleared jam condition reset asset & RTS

removed bags, remove faults called back in service

3413181	A7-2OSR6-01	GS16592	A7-2OSR6-01	CLOS	ECM	2/11/22	3:12:00 AM	2/11/22	5:13:00 AM	05:14	1,012.62

Comments: ECALL: bad clutch, get new clutch and installed. tested and RTS

3416338	A7-2OSR6-01 -	GS16592	A7-2OSR6-01	CLOS	ECM	2/19/22	5:59:00 PM	2/19/22	6:14:00 PM	00:15	0.00

Comments: Comment

Verified by Jaime.

3517052	A7-2OSR6-03 SE	GS16594	A7-2OSR6-03	CLOS	ECM	7/3/22	2:07:00 PM	7/3/22	2:32:00 PM	00:25	0.00
	Comments: Inspected, checked P/E, belt rip, made adjustment, belt needed replace, pass to 3rd shift, F/U										
3464435	A5-PDP-01	GS16306	A5-PDP-01	CLOS	ECM	4/23/22	5:40:00 AM	4/23/22	5:44:00 AM	00:20	0.00
	Comments: ECALL:reset PDP1 by power off, reset, power on, RTS reset PDP1 by power off, reset, power on, RTS										
3460174	A6-6SP11-01	GS16603	A6-6SP11-01	CLOS	ECM	4/14/22	4:32:00 PM	4/14/22	4:37:00 PM	00:05	0.00
	Comments: Ecall : Belt not running, Southeast cleared issues before tech arrived & RTS Southeast stated they had fixed issue post SR verified RTS										
3430740	A2-2TC2-06	GS16357	A2-2TC2-06	CLOS	ECM	3/8/22	9:26:00 AM	3/8/22	11:04:00 AM	01:44	74.26
	Comments: ECALL:inspect asset, showing overload, switch relay, overload clear, monitored for awhile, RTS inspect asset, showing overload, switch relay, overload clear, monitored for awhile, called back in service										
3430801	A2-2TC2-06	GS16357	A2-2TC2-06	CLOS	ECM	3/8/22	5:26:00 PM	3/8/22	7:51:00 PM	01:53	0.00
	Comments: ECALL: SE had an e-stop, reset and later line overloaded. will address later SE had an e-stop, reset and later line overloaded. will address later install program from section 7 and tested. RTS										
3430718	A2-2TC2-07	GS16358	A2-2TC2-07	CLOS	ECM	3/8/22	4:36:00 AM	3/8/22	8:10:00 AM	05:34	998.00
	Comments: ECALL: replaced VFD,showing overload at asset 7, made adjustment, reset VFD & disco, cleared, RTS Replaced VFD, still showing overload, had to pass to 1st shift, went to asset, tried to reset, VFD and disco, no change, called Robert to Inspect asset, showing overload at asset 7, made adjustment at VFD, reset VFD and disco, overload cleared, called back in service										
3432864	A5-5ML2-01 DIV	GS15384	A5-5ML2-01	CLOS	ECM	3/12/22	6:31:00 AM	3/12/22	7:05:00 AM	01:08	0.00
	Comments: ECALL:reflector don't have bolt & nuts,put it back, checked photo-eye, have 3 lights, monitored,RTS got there, inspect line, checked photo-eye and reflector, notice reflector don't have bolt & nut, put that, photo-eye have 3 light then started										
3464570	A5-5ML2-01	GS15384	A5-5ML2-01	CLOS	ECM	4/24/22	12:52:00 PM	4/24/22	1:48:00 PM	00:56	0.00
	Comments: ECALL: many bags on belt, moved bag, cleared jam, line cascade for awhile, line cleared,RTS Inspect asset, checked motor, noticed to many bags on belt, moved bag, cleared jam, plus line was cascade for awhile, soon the line clear,										
3619397	Reported debris	GS16729	A2-2MU12-	CLOS	ECM	11/11/22	7:41:00 AM	11/11/22	8:03:00 AM	00:44	0.00
	Comments: Could not find and debris on or near asset, everything operational, RTS.										
3437706	A2-2TC1-05	GS16402	A2-2TC1-05	CLOS	ECM	3/17/22	12:34:00 PM	3/17/22	7:30:00 PM	06:52	370.74
	Comments: ECALL: bad belt, replaced belt and troubleshoot jam fault, reset and RTS belt needs replaced, made new belt and installed and then troubleshoot jam fault. night shift pass down night shift arrived, reset the jam on asset and asset started. RTS										
3398555	A2-2TC1-08 -	GS16405	A2-2TC1-08	CLOS	ECM	1/30/22	8:05:00 AM	1/30/22	8:30:00 AM	00:20	0.00
	Comments: ECALL: VFD fault, inspect cable, reset line & clear e-stop, line started up, RTS. Inspected asset, check cable at disconnect, reset line, clear e-stop, line started up, call back in service										
3464556	ControlNet	GS16448	A6-6MD2-11-	CLOS	ECM	4/24/22	9:56:00 AM	4/24/22	10:10:00 AM	00:28	0.00
	Comments: ECALL-Open the APP & reset cycled diverter, and reset line, line started, failure cleared, RTS.										
3446705	A6-6ML2-11-	GS16448	A6-6MD2-11-	CLOS	ECM	4/4/22	3:28:00 PM	4/4/22	3:41:00 PM	00:22	0.00
	Comments: Comment Verified by Andres.										
3539000	A6-6MD2-11-DIV	GS16448	A6-6MD2-11-	CLOS	ECM	7/30/22	1:25:00 PM	7/30/22	1:45:00 PM	00:20	0.00
	Comments: removed and reattached V-belt, tested, RTS removed and reattached V-belt, tested, RTS										
3548330	6MD2-11 DIV has	GS16448	A6-6MD2-11-	CLOS	ECM	8/9/22	1:20:00 PM	8/9/22	1:28:00 PM	00:09	0.00
	Comments: unplugged adapter cable, plugged back, reset fault,lane cascaded, cleared lane, reset PDP, RTS I unplugged the adapter cable and plugged it back again, reset fault, after resetting the fault, the lane was cascaded, I cleared the lane by										
3572969	A6-6MD2-11-DIV-	GS16448	A6-6MD2-11-	CLOS	ECM	9/14/22	8:42:00 PM	9/14/22	8:50:00 PM	00:08	0.00
	Comments: Reset faults, system started back up, (running good) RTS.										
3416218	A5-5MU1-1C jam	GS16628	A5-5MU1-1C	CLOS	ECM	2/18/22	10:56:00 AM	2/18/22	10:58:00 AM	00:02	0.00
	Comments: Ecall : Call Canceled, Call canceled before i could dispatch tech to area										
3460388	A2-2TC4-17 -	GS16667	A2-2TC4-17	CLOS	ECM	4/16/22	2:47:00 PM	4/16/22	3:30:00 PM	00:43	0.00
	Comments: ECALL:checked photo-eyes, made adjustment, clear bag, reset line, line started up, RTS inspected asset, checked photo-eyes, made adjustment, clear bag, reset line, line started up, called back in service										
3508685	A2-2TC4-17 belt	GS16667	A2-2TC4-17	CLOS	ECM	6/21/22	5:24:00 PM	6/21/22	5:35:00 PM	00:11	0.00
	Comments: inspected asset, cleaned photo-eye, tested and retest, called back into service arrived at asset, diagnosed problem, inspected asset, cleaned photo-eye, tested and retest, called back into service										
3500889	A7-2SS7-03 -	GS16680	A7-2SS7-03	CLOS	ECM	6/6/22	4:31:00 PM	6/6/22	4:36:00 PM	00:19	0.00
	Comments: ECALL: Arrived at asset, diagnosed problem, cleared fault, tested and retested, RTS Arrived at asset, diagnosed problem, cleared fault, tested and retested, called back into service										
3421298	A7-2SS7-04	GS16681	A7-2SS7-04	CLOS	ECM	3/1/22	3:42:00 PM	3/1/22	4:07:00 PM	00:25	0.00
	Comments: ECALL: Starter Fault;inspected;belt not moving;open panel turned circuit back on;dis/connect VFD;RTS inspected asset, line was not running. Went to the panel and checked the circuit breaker and it was halfway to off position, turned circuit b										
3421304	A7-2SS7-04	GS16681	A7-2SS7-04	CLOS	ECM	3/1/22	4:16:00 PM	3/1/22	4:53:00 PM	00:37	0.00
	Comments: ECALL:start fault/overload;inspect;reset vfd;adjust cable to encoder;chk photoeyes;reset;monitor;RTS										

inspected asset, starter fault was showing on line. Inspected the VFD and was showing a fault. Reset VFD and checked the encoder. Cable

3421317	A7-2SS7-04 - MANY START	GS16681	A7-2SS7-04	CLOS	ECM	3/1/22	5:51:00 PM	3/1/22	7:13:00 PM	01:05	0.00

Comments: ECALL: start fault;inspect;chk fuses on panel;chk photo-eyes;deferred 3rd shift;tested with bags;RTS

inspected asset, start fault was showing on the line with the multimeter checked all the fuses on the panel and they were ok. Checked the

3421324	A7-2SS7-04 - START FAULT	GS16681	A7-2SS7-04	CLOS	ECM	3/1/22	9:13:00 PM	3/1/22	11:43:00 PM	07:30	2,088.00

Comments: ECALL: Bad VFD start fault; troubleshoot; found VFD fault; replace VFD; tested; monitor; RTS

asset assisted for issue and trouble shoot. VFD was found to be fault. VFD was replaced and asset tested and monitored. Asset returned to

3421374	2SS7-04 is	GS16681	A7-2SS7-04	CLOS	ECM	3/2/22	12:51:00 PM	3/2/22	1:13:00 PM	00:39	0.00
3421377	2SS7-04 has a	GS16681	A7-2SS7-04	CLOS	ECM	3/2/22	2:07:00 PM	3/2/22	3:30:00 PM	01:23	0.00

Comments: ECALL: multiple start faults; inspect; troubleshoot; loose wiring; relay pin; reinstall; test; RTS

went to asset, inspected, troubleshooting found loose wiring on the relays. Found relay pin bent. reinstall everything back order tested called

3430494	2SS7-04 is	GS16681	A7-2SS7-04	CLOS	ECM	3/5/22	9:00:00 AM	3/5/22	11:44:00 AM	02:44	0.00

Comments: ECALL:troubleshot issue down to VFD, replace needed, wires were secured to clamps, rewired, RTS

arrived, assessed, troubleshot issue down to VFD, replace needed, wires were secured to clamps, not engaging contractors, re-wired RTS

3421034	A7-2SS7-04-VFd	GS16681	A7-2SS7-04	CLOS	ECM	2/26/22	6:34:00 PM	2/26/22	6:44:00 PM	00:10	0.00

Comments: ECALL: reset overload, called back into service

3421123	A7-2SS7-04 - VFD Fault	GS16681	A7-2SS7-04	CLOS	ECM	2/27/22	9:39:00 PM	2/27/22	9:51:00 PM	00:24	0.00

Comments: Comment

Verified by David.

3421338	A7-2SS7-04 start fault not	GS16681	A7-2SS7-04	CLOS	ECM	3/2/22	3:50:00 AM	3/2/22	3:52:00 AM	00:02	0.00

Comments: ECALL:In route to call, Southeast cleared before JSM arrived, RTS

In route to call, Southeast cleared before JSM arrived, JSM Bag 1 Jamie verified and confirmed.

3421341	Multiple start faults; A7-2SS7	GS16681	A7-2SS7-04	CLOS	ECM	3/2/22	5:20:00 AM	3/2/22	6:00:00 AM	00:40	0.00

Comments: ECALL:Inspected, monitored for faults, showed overload but asset stayed running during faults

Inspected, monitored for faults, showed overload but asset stayed running during faults

3376532	A2-2TC2-10 belt not running	GS16361	A2-2TC2-10	CLOS	ECM	1/1/22	5:08:00 AM	1/1/22	5:14:00 AM	00:06	0.00

Comments: Ecall : Not running, Went to asset inspected found no issues tested then called back in service

3376843	2TC2-10 is missing bags into	GS16361	A2-2TC2-10	CLOS	ECM	1/4/22	3:11:00 PM	1/4/22	3:43:00 PM	00:32	0.00

Comments: ECALL: inspected asset adjusted photo eye and called back in service.

3437962	A2-2TC2-10 overload wont	GS16361	A2-2TC2-10	CLOS	ECM	3/20/22	6:34:00 AM	3/20/22	6:57:00 AM	00:26	0.00

Comments: ECALL: overload, reset, started to run, re-inspected for issue, no issue found,RTS

When I got to the asset the overload was already reset and started to run, I checked the asset again in case there was on issue, but there

3455228	A2-2TC2-10 jam will not clear	GS16361	A2-2TC2-10	CLOS	ECM	4/7/22	6:04:00 AM	4/7/22	6:11:00 AM	00:07	0.00

Comments: ECALL- move bags and reset line. RTS.

3525589	2TC2-10 is missing bags into	GS16361	A2-2TC2-10	CLOS	ECM	7/9/22	9:18:00 AM	7/9/22	9:30:00 AM	00:12	0.00

Comments: Ecall : Bags pushing onto belt from merge, Cleared jam condition reset asset & RTS

the main line is cascading the merge will push bags onto main line when cascade condition clears the CS line will run normally

3432895	A2-2TC2-10 overloa	GS16361	A2-2TC2-10	CLOS	ECM	3/12/22	10:31:00 AM	3/12/22	10:33:00 AM	00:02	0.00

Comments: ECALL: I arrived SouthEast had cleared fault, I checked over unit. no mechanical issues found, RTS

by the time, I arrived SouthEast had cleared fault, I checked over unit. no mechanical issues found, called back in service

3577271	A2-2MS2-130 SE unable to clear	GS16434	A2-2MS2-130	CLOS	ECM	9/15/22	12:44:00 PM	9/15/22	1:05:00 PM	00:21	0.00

Comments: Ecall : Photo eye problem, NPF with photo eye & RTS

found no faults photo eyes secure and functioning did not observed any jams

3619651	A2-2MS2-130 /JAM	GS16434	A2-2MS2-130	CLOS	ECM	11/15/22	10:33:00 AM	11/15/22	10:45:00 AM	00:27	0.00

Comments: inspected photoeye, adjusted photoeye, tested, RTS

inspected photoeye, adjusted photoeye, tested, RTS

3480202	A5-6RC-12 multiple jams	GS15860	A5-6RC-12	CLOS	ECM	5/13/22	5:26:00 AM	5/13/22	5:38:00 AM	00:19	0.00

Comments: ECALL: removed bags, clear jam and reset and tested. adjusted photo eyes and RTS

3430726	Multiple bag jams 6RC-12	GS15860	A5-6RC-12	CLOS	ECM	3/8/22	6:53:00 AM	3/8/22	7:02:00 AM	00:09	0.00

Comments: ECALL: jam, 1 light on photo-eye,adjusted P/E, get 3 lights, RTS

inspected asset, multiple jam on asset, check photo-eyes and the photo-eye at drive roller 1 light with no bags on the line, stopped the line for

3525727	A2-2MU11-FPC chute will not rais	GS16423	A2-2MU-11-02-TC	CLOS	ECM	7/10/22	2:31:00 PM	7/10/22	2:42:00 PM	00:18	0.00

Comments: Inspect asset check tip chute, cleared tip chute, monitor for a ew min. CBIS.

Inspect asset check tip chute, cleared tip chute, monitor for a ew min. CBIS.

3530881	A2-2MU-11-02-TC chute will not rais	GS16423	A2-2MU-11-02-TC	CLOS	ECM	7/18/22	3:26:00 PM	7/18/22	3:55:00 PM	00:29	0.00

Comments: previous adjustment had failed. Placed new wood to hold TC up. Tested. RTS. Differ for tonight

inspected asset. Found previous adjustment had failed. Placed new wood to hold TC up. Tested. RTS. Differ for tonight.

3469406	A2-2MU11-FPC - PANELS CAME	GS16425	A2-2MU11-FPC	CLOS	ECM	4/30/22	6:30:00 PM	5/1/22	2:45:00 AM	17:57	1,365.73

Comments: EC- Replaced damaged wheels & bent T- plates, adj. chain, reinstall plates, R/R damage plates, RTS.

Removed all plates on Make Up Unit and replaced damage wheels and dent T-Plates, then adjusted chain on drive and greased, then start to

3500799	A2-2TC4-01 - WILL NOT	GS16649	A2-2TC4-01	CLOS	ECM	6/5/22	6:50:00 PM	6/5/22	7:14:00 PM	00:24	0.00

Comments: ECALL:Had to cycled door, reset, cleared fault, back in service

Had to cycled door, reset, cleared fault, back in service

3464834	2TC4-01 is making a loud	GS16651	A2-2TC4-03	CLOS E	ECM		4/27/22	1:12:00 PM	4/27/22	1:30:00 PM	00:28	0.00
	Comments: ECALL: tension roller dry bearing, adjusted belt tension and roller. RTS and open F/U											
3385481	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		1/10/22	12:55:00 PM	1/10/22	1:09:00 PM	00:24	0.00
	Comments: Comment Verified by Juane.											
3385495	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		1/10/22	5:27:00 PM	1/10/22	5:53:00 PM	00:31	0.00
	Comments: Comment Verified by Juane.											
3390349	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		1/15/22	7:16:00 PM	1/15/22	7:24:00 PM	00:08	0.00
	Comments: Comment Verified by Qamil.											
3385677	A2-2TC4-03-DOOR /Door	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		1/12/22	1:47:00 PM	1/12/22	1:59:00 PM	00:23	0.00
	Comments: ECALL: door fault, cleaned debris from door, close door manually, cleared fault, tested, RTS. Arrived at asset, inspected photo eyes and reflectors, cleaned up debris under door, manually closed door, cleared fault, tested door, called											
3390418	A2-2TC4-03-DOOR - door	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		1/16/22	5:43:00 PM	1/16/22	5:56:00 PM	00:13	0.00
	Comments: ECALL: door was open, closed door manually, tested TC, called back in service. Inspected asset, door was open, closed door manually, tested TC, called back in service.											
3393738	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		1/25/22	7:24:00 PM	1/25/22	7:40:00 PM	00:16	0.00
	Comments: Ecall : Door fault, Asset door asset for issue door reset & tested asset returned to service											
3393774	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		1/26/22	8:42:00 AM	1/26/22	8:55:00 AM	00:18	0.00
	Comments: Ecall : Door fault, Cleared door fault reset asset and RTS inspected asset check door photo eyes clear fault belt start up call back in service											
3408886	A2-2TC4-03-DOOR - FAILED	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		2/8/22	1:32:00 PM	2/8/22	1:42:00 PM	00:10	0.00
	Comments: ECALL:inspect asset, check photo-eyes, good, reset line, door close and open, fault clear, RTS inspect asset, check photo-eyes, good, reset line, door close and open, fault clear, called back in service											
3408935	2TC4 door failed to close	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		2/9/22	9:51:00 AM	2/9/22	10:13:00 AM	00:24	0.00
	Comments: ECALL: door failed to close, e-stopped the line, adjusted sensors, reset e-stop & line, tested, RTS. Inspected asset, door was not closing all the way, e-stopped the line to check the sensor that detects the door, made adjustments to the											
3408944	2TC4 door failed to close	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		2/9/22	2:18:00 PM	2/9/22	2:32:00 PM	00:15	0.00
	Comments: ECALL: door fail to close, cleared e-stop tested the door while off & on, works fine, RTS. Arrived to asset, asset running, stopped asset, door did not close, e-stopped cleared, door closed, started asset, door open, asset started,											
3413210	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		2/11/22	1:47:00 PM	2/11/22	2:07:00 PM	00:33	0.00
	Comments: Comment Verified by Bujar.											
3413230	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		2/11/22	5:33:00 PM	2/11/22	5:47:00 PM	00:27	0.00
	Comments: Comment Verified by Bujar..											
3413310	A2-2TC4-03-DOOR fail to	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		2/11/22	5:58:00 PM	2/12/22	6:08:00 PM	00:17	0.00
	Comments: ECALL: closed door, ESTOP/ reset, door now closes, reopened to test, RTS											
3416252	A2-2TC4-03-DOOR up fault	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		2/18/22	4:36:00 PM	2/18/22	4:48:00 PM	00:48	0.00
	Comments: Ecall : Door fault, Cleared door fault, reset system & RTS arrived to asset attempted to start asset, asset would not start E-stop asset & attempted to start asset, asset started let bags through											
3421289	A2-2TC4-03-DOOR /Door	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		3/1/22	1:31:00 PM	3/1/22	1:54:00 PM	00:23	0.00
	Comments: ECALL: door fault; inspect; line not running; manually move door w/contactor; reset; tested; RTS inspected line, line was not running and door was open. Hit E-stop brought down door manually with the contractor. Released E-Stop and											
3430509	2TC4 door has an up fault	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		3/5/22	12:53:00 PM	3/5/22	1:50:00 PM	00:57	0.00
	Comments: ECALL:Arrived, assessed, adjusted limits repeatedly, when correct fault, cleared, RTS Arrived, assessed, adjusted limits repeatedly, when correct fault, cleared, RTS											
3430559	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		3/6/22	9:04:00 AM	3/6/22	9:15:00 AM	00:16	0.00
	Comments: ECALL: line not running, SE said door going up & down,tested line,ESTOP,removed debris,restarted,RTS Inspected door, it was down and line was not running, SouthEast said door was going up and down, tested the line, door opened ok, and line											
3433015	A2-2TC4-03-DOOR fault	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		3/13/22	1:32:00 PM	3/13/22	1:47:00 PM	00:24	0.00
	Comments: ECALL: line running, line stopped, door open,manually door down,restart line, operational,tested.RTS inspected line door was open and line was running, tried to stop line, the line stopped but door was still open, manually brought door dow											
3437688	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		3/17/22	9:33:00 AM	3/17/22	9:50:00 AM	00:54	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS got there door won't close so had Ronny go in and manually close door then started line but E-stop so Ronny can come out of tunnel then											
3438000	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		3/20/22	2:21:00 PM	3/20/22	2:40:00 PM	00:19	0.00
	Comments: ECALL: OP error on hitting ESTOP, reset ESTOP, door fully closed, tested many times,RTS Inspected the asset, and the door was not fully closed, operator error on hitting ESTOP when door was closing, reset the ESTOP and door											
3442936	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS E	ECM		3/24/22	6:34:00 PM	3/24/22	6:51:00 PM	00:27	0.00
	Comments: Ecall : Door fault, Clear and reset with supervisors assistance											

3443303	A2-2TC4-03-DOOR FAILED	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		3/28/22	1:03:00 PM	3/28/22	1:13:00 PM	00:08	0.00
	Comments: ECM- door fault, safety edge unplugged, plugged it, reset fault, it started. RTS.											
3446709	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		4/4/22	4:08:00 PM	4/4/22	4:24:00 PM	00:26	0.00
	Comments: ECALL: ESTOPed crawled on line use contactor to bring down door,started line,door opened/closed, RTS Inspected line, line was stopped and door was open, ESTOPed crawled on line use contactor to bring down door, started line , door opened and line started, stopped line and door closed, called it in											
3398839	2TC4 door failed to close	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		2/2/22	3:23:00 PM	2/2/22	3:50:00 PM	00:43	0.00
	Comments: ECALL: door failed to close, e-stop asset, cleared it, stop/start asset few times, e-stop clear, RTS Arrived at asset, system stopped, door opened, badge asset, asset started normally, stopped asset, door remained opened, called for											
3438229	2TC4 door has an Up Fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		3/22/22	12:57:00 PM	3/22/22	1:36:00 PM	01:14	0.00
	Comments: ECALL: MIT 12 was charging, diable and move to reset position and enable. pod started running. RTS											
3455734	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		4/11/22	7:23:00 PM	4/11/22	8:00:00 PM	00:37	0.00
	Comments: Comment Verified by Jaime.											
3469203	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		4/28/22	3:08:00 PM	4/28/22	3:30:00 PM	00:44	0.00
	Comments: ECALL-inspected p.eyes & reflectors, manually closed door, cleared alarm, tested door, RTS.											
3469286	A2-2TC4-03-DOOR /Door	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		4/29/22	1:37:00 PM	4/29/22	1:51:00 PM	00:14	0.00
	Comments: ECALL- closed door, reset door twice, door now closed, and read ok. RTS.											
3469312	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		4/29/22	6:02:00 PM	4/29/22	6:20:00 PM	01:12	0.00
	Comments: ECALL-Inspected photo-eyes & reflectors, manually closed door, cleared fault. tested, RTS.											
3469379	2TC4 door failed to close	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		4/30/22	1:05:00 PM	4/30/22	1:19:00 PM	00:14	0.00
	Comments: ECALL- reset line, tested, RTS.											
3469404	A2-2TC4-03-DOOR door fail to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		4/30/22	4:59:00 PM	4/30/22	5:19:00 PM	00:20	0.00
	Comments: ECALL: cable to connector has bad connection; close door; restart belt at ticket counter; RTS The cable/connector that connects the safety edge to door closer has bad/ underlinable connection. Will have cable and plus receptacle											
3469415	A2-2TC4-03-DOOR - DOOR	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		4/30/22	7:38:00 PM	4/30/22	8:15:00 PM	00:37	0.00
	Comments: ECALL-cleared fault, reset & tested system w/Super. Ass't. RTS.											
3469437	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		5/1/22	6:32:00 AM	5/1/22	7:02:00 AM	00:30	0.00
	confirmed roy JSM											
3478276	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		5/11/22	9:41:00 AM	5/11/22	10:07:00 AM	01:18	0.00
	Comments: Ecall : Door not closing all the way down, Closed door reset fault & RTS we arrive and check the asset E-stop the conveyor and used the contactor to fully close it back again opened it back up with the contactor											
3478346	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		5/11/22	7:22:00 PM	5/11/22	7:45:00 PM	00:23	0.00
	Comments: ECALL-Rubber hanger blocking p. eye, adjusted hanger, cleared p. eye, reset, & tested RTS. On arrival I inspected the door to find the rubber hanger blocking the photo-eye, so I adjusted the hanger and cleared the photo-eye to reset											
3480164	A2-2TC4-03-DOOR - Up fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		5/12/22	2:59:00 PM	5/12/22	3:09:00 PM	00:10	0.00
	Comments: ECALL: test operation with badge and door opens. closed okay, no issues RTS											
3480260	A2-2TC4-03-DOOR - DOOR	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		5/13/22	6:35:00 PM	5/13/22	6:58:00 PM	01:09	0.00
	Comments: door issue Move photo eye,test door,back in service											
3484999	A2-2TC4-03-DOOR - DOWN	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		5/19/22	6:27:00 PM	5/19/22	6:50:00 PM	00:23	0.00
	Comments: ECALL- closed door, removed bags and fault, retested, RTS.											
3485064	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		5/20/22	12:15:00 PM	5/20/22	12:23:00 PM	00:16	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS arrived at asset inspected photo eyes and reflectors manually closed door tested door called back in service											
3490703	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		6/1/22	6:06:00 PM	6/1/22	6:13:00 PM	00:07	0.00
	Comments: Ecall : Door fault, Closed door & RTS											
3490725	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		6/1/22	7:53:00 PM	6/1/22	8:02:00 PM	00:09	0.00
	Comments: ECALL-reset door, made sure door closed, reset & tested system RTS.											
3503009	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		6/11/22	6:05:00 AM	6/11/22	6:14:00 AM	00:09	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS closed door cleared faults tested system called back in service											
3508167	A2-2TC4-03-DOOR - DOOR	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		6/17/22	11:33:00 PM	6/18/22	12:05:00 AM	00:37	0.00
	Comments: Ecall : Door fault, Reconnected safety strap, reset asset & RTS at asset played with photo eye no results observed issue notice hose for safety strap was disconnected reconnect hose to box prop up sa											
3516893	A2-2TC4-03-DOOR /FAULT	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		7/1/22	6:30:00 PM	7/1/22	6:47:00 PM	00:29	0.00
	Comments: Ecall : Door fault, Closed door cleared fault called back in service											
3517451	A2-2TC4-03-DOOR - failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		7/6/22	7:32:00 PM	7/6/22	7:37:00 PM	00:05	0.00
	Comments: Ecall : Door fault, Went to asset cycled door reset back in service											
3525569	A2-2TC4-03-DOOR	GS16652	A2-2TC4-03-DOOR	CLOS	ECM		7/9/22	5:52:00 AM	7/9/22	6:18:00 AM	00:28	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS close door removed faults called back in service											

3525988	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	7/13/22	9:33:00 AM	7/13/22	9:55:00 AM	00:48	0.00

Comments: Ecall : Door fault not closing, Adjusted limit switch closed door & RTS
we went to the asset notice the door wasn't closing went inside adjust the limit switch after we tested the door was closing fine call BHS back

3530572	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	7/15/22	9:43:00 AM	7/15/22	9:58:00 AM	00:48	0.00

Comments: Ecall : Door fail to close, Closed door reset asset & RTS
arrived to asset door was open no one around E-stop reset no response from door open side hatch close door started asset no issues

3525581	A2-2TC4-03-DOOR fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	7/9/22	8:07:00 AM	7/9/22	8:20:00 AM	00:26	0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS
got there was a door fault door didn't want to go down so went inside tunnel manually bring door down so Ronny started line door came up

3548429	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	8/10/22	6:35:00 PM	8/10/22	6:44:00 PM	00:10	0.00

Comments: Ecall : Door failed to close, Closed door reset fault & RTS
on arrival I inspected the asset to find the door needed to be reset and then closed so it could be tested and called back in service

3555541	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	8/24/22	2:42:00 PM	8/24/22	3:00:00 PM	00:18	0.00

Comments: Ecall : Door fault, Cleared door fault reset asset & RTS
went to asset reset door tested called back in service

3572508	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	9/9/22	6:23:00 PM	9/9/22	7:05:00 PM	00:52	0.00

Comments: Ecall : Door failed to close, Closed door reset asset and RTS
inspected asset door wasn't closing cleared E-stop closed door called back to service

3585953	A2-2TC4-03-DOOR	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	9/30/22	6:07:00 PM	9/30/22	6:42:00 PM	00:35	0.00

Comments: Ecall : Door fault, Closed door reset asset & RTS
just had to manually shut the door and then went and start the line up and monitor while bags were put on the line when done stop the line

3594495	A2-2TC4-03-DOOR estop	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	10/6/22	12:14:00 PM	10/6/22	12:20:00 PM	00:06	0.00

Comments: Ecall : PLC fault, Reset PLC fault & RTS
the same PLC fault that affected Sr4483 (2TC5-03-SD) is the same for 2TC4-03 this issue was resolved once Valarie showed up to let us in

3602569	A2-2TC4-03-DOOR Failed To	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	10/22/22	8:06:00 AM	10/22/22	8:07:00 AM	00:04	0.00

Comments: Ecall : Door fault, Cleared E-stop reset asset & RTS
went to asset inspected found E-stop not reset cleared E-stop tested called back in service

3602586	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	10/22/22	11:03:00 AM	10/22/22	11:45:00 AM	00:42	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS
went to asset inspected fault manually closed door reset the fault tested asset called back in service

3607367	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	10/29/22	11:00:00 AM	10/29/22	11:15:00 AM	00:30	0.00

Comments: Ecall : Door fault, Cleaned trash from under photo eye reset asset & RTS
arrive at the asset door was open there was trash on the bottom of the photo eye clean it test it door close put it back in service call it back

3617072	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	11/4/22	9:58:00 AM	11/4/22	10:05:00 AM	00:12	0.00

Comments: Ecall : Door fault, Closed door reset fault and RTS
went to asset inspected manually lowered door tested asset called back in service stay to monitor asset

3390595	2TC4 has a door fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	1/18/22	1:32:00 PM	1/18/22	2:15:00 PM	01:26	0.00

Comments: ECALL: manually opened and closed door, reset ESTOP, monitored, RTS
inspected security doors overheight photo-eye to ensure it was functioning correctly. manually opened and closed security door and reset

3390691	Fire door failed to close: A2-2TC4	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	1/19/22	9:06:00 AM	1/19/22	9:51:00 AM	00:45	0.00

Comments: ECALL: inspected asset, limit switch out of place. adjusted and RTS

3398513	A2-2TC4-17 - Multiple Jams	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	1/29/22	5:25:00 PM	1/29/22	5:33:00 PM	00:08	0.00

Comments: Comment
Verified by Robert.

3398691	A2-2TC4-03-DOOR up fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	1/31/22	3:58:00 PM	1/31/22	4:25:00 PM	00:32	0.00

Comments: ECALL:inspect asset, checked door, made adjustment, cleared fault, called back in service
inspect asset, checked door, made adjustment, cleared fault, called back in service

3398719	A2-2TC4-03-DOOR	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	2/1/22	4:10:00 AM	2/1/22	4:16:00 AM	00:06	0.00

Comments: ECALL: Went to asset, cycled door, reset, tested, called back in service

3398785	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	2/1/22	6:38:00 PM	2/1/22	6:53:00 PM	00:15	0.00

Comments: ECALL:inspected asset, reset the door, asset working properly, called back in service
inspected asset, reset the door, asset working properly, called back in service

3413197	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	2/11/22	9:03:00 AM	2/11/22	9:38:00 AM	01:10	0.00

Comments: Comment
Verified by Robert.

3416503	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	2/21/22	2:33:00 PM	2/21/22	3:02:00 PM	00:29	0.00

Comments: ECALL: manually lowered the door and reset the system, ran the asset ensure the fault was clear, RTS
Arrived and inspected the asset, and found
nothing visibly wrong
with it, manually lowered the door and reset the system, ran the asset ensure the fault was clear, called back into service

3416629	A2-2TC4-03-DOOR failed	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	2/22/22	5:29:00 PM	2/22/22	5:47:00 PM	00:18	0.00

Comments: ECALL: door open, not close,closed door panel, opened door again, tested,RTS
inspected asset, door open and would not close, went inside the line and closed the door on the panel, opened the door again and got out the

3430420	A2-2TC4-03-DOOR fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	3/4/22	9:32:00 AM	3/4/22	9:55:00 AM	00:46	0.00

Comments: ECALL:wiped clean photoeyes & reflectors,manually closed door from inside,started up, tested, RTS

Arrived at asset, inspected and wiped clean photo-eyes and reflectors, manually closed door from inside of door, started up asset, and tested

3430460	A2-2TC4-03-DOOR - DOOR	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	3/4/22	6:33:00 PM	3/4/22	6:55:00 PM	00:22	0.00

Comments: ECALL:door failed to close, ESTOPPed, reset the system, called back in service

door failed to close, ESTOPPed, reset the system, called back in service

3430529	A2-2TC4-03-DOOR up fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	3/5/22	6:33:00 PM	3/5/22	6:50:00 PM	00:17	0.00

Comments: ECALL:ESTOPPED the system, inspected isndie of door & photoeyes,no issues found, reset system, RTS

ESTOPPED the system, inspected isndie of door and photo-eyes, no issues found, reset system, called back in service

3430696	A2-2TC4-03-DOOR	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	3/7/22	6:03:00 PM	3/7/22	6:20:00 PM	00:17	0.00

Comments: ECALL:Inspect asset, checked photo-eyes, made adjustments, cleared fault, door cleared,RTS

Inspect asset, checked photo-eyes, made adjustments, cleared fault, door cleared, called back in service

3437965	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	3/20/22	7:11:00 AM	3/20/22	7:36:00 AM	00:50	0.00

Comments: ECALL: Door not close, used contactor to help bring down,reset line,open,ran,monitored,RTS

inspected asset, line was running and door was open, tried to stop the line and door would not close, used a contacter to help bring down the

3437996	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	3/20/22	12:57:00 PM	3/20/22	1:13:00 PM	00:16	0.00

Comments: ECALL: line not running, manually door down, stopped line, reset, door opened, line ran, closed,RTS

inspected line, door was open, and line was not running, manually brought door down, stopped line, reset the line, door opened and line ran,

3443041	A2-2TC4-03-DOOR	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	3/25/22	6:45:00 PM	3/25/22	7:05:00 PM	00:20	0.00

Comments: ECALL:Reset, cleared jams, reset and tested system, called back in service

Reset, cleared jams, reset and tested system, called back in service

3446792	A2-2TC4-03-DOOR/Failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	4/5/22	1:54:00 PM	4/5/22	2:10:00 PM	00:16	0.00

Comments: ECALL: closed door manually, reset system, cycled few times, RTS

Arrived and inspected the asset, closed door manually and reset the system, cycled it a few times to ensure it was working, called back into

3455540	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	4/9/22	6:54:00 PM	4/9/22	7:01:00 PM	00:07	0.00

Comments: ECALL: reset fault, called back in service

3455618	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	4/10/22	8:21:00 PM	4/10/22	8:38:00 PM	00:17	0.00

Comments: Comment

Verified by Jaime.

3464476	A2-2TC4-03-DOOR fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	4/23/22	1:20:00 PM	4/23/22	1:22:00 PM	00:02	0.00

Comments: ECALL: call cancelled before I could dispatch tech

3464510	A2-2TC4-03-DOOR door fail to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	4/23/22	7:40:00 PM	4/23/22	10:21:00 PM	02:08	0.00

Comments: ECALL: door went other way,jammed, put door back on track, issue persist, door close, F/U

tried to close door but when press button in box, door went the otherway and jammed, manage to put door back to tack, but issue still there,

3464576	A2-2TC4-03-DOOR - WILL	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	4/24/22	1:37:00 PM	4/24/22	1:48:00 PM	00:11	0.00

Comments: ECALL: on another call till 13:36,door failed to close, cable blocking P/E,cleared,tested, RTS

Was working on another ECALL from 13:32 to 13:36 on 2ML1-36

Inspected asset, door failed to close, checked door and there was a cable blocking the photo-eye, cleared the cable and tested the door,

3477946	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	5/8/22	1:04:00 PM	5/8/22	1:16:00 PM	00:16	0.00

Comments: ECALL:Inspect asset, checked photo-eyes, made adjustment, reset line, fault cleared up, RTS

Inspect asset, checked photo-eyes, made adjustment, reset line, fault cleared up, RTS

3478116	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	5/9/22	6:02:00 PM	5/9/22	6:20:00 PM	00:18	0.00

Comments: ECALL: inspected, reset door fault, cleared jam, monitored asset, RTS

arrived and inspected the asset, reset the door fault, and cleared the jam, monitored the asset after calling it back into service

3478235	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	5/10/22	6:49:00 PM	5/10/22	7:05:00 PM	00:32	0.00

Comments: ECALL: arrived at asset, inspected asset, tested door, reset system, RTS

3413287	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	2/12/22	1:15:00 PM	2/12/22	1:20:00 PM	00:05	0.00

Verified by JSM John V.

3480351	A2-2TC4-03-DOOR - DOOR	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	5/14/22	7:28:00 PM	5/14/22	7:33:00 PM	00:05	0.00

Comments: ECALL: reset fault, called back in service

3480439	A2-2TC4-03-DOOR fail to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	5/15/22	7:08:00 PM	5/15/22	7:21:00 PM	00:13	0.00

Comments: ECALL: cycled asset door, reset , back in service

3485102	A2-2TC4-03-DOOR - door	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	5/20/22	6:27:00 PM	5/20/22	6:50:00 PM	00:23	0.00

Comments: ECALL-removed bags, reset fault, closed door, started system, RTS.

3490184	A2-2TC4-03-DOOR - FAILED	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	5/28/22	9:22:00 PM	5/28/22	9:39:00 PM	00:17	0.00

Comments: ECALL: cleared fault, reset door with supervisors assistance

3490453	2TC4 has a door fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	5/30/22	7:30:00 PM	5/30/22	7:39:00 PM	00:18	0.00

Comments: ECALL:asset assessed for issue, door reset, tested, RTS

3503115	Up fault; A2-2TC4-03-DOOF	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	6/12/22	7:15:00 AM	6/12/22	8:01:00 AM	00:46	226.20

Comments: ECALL: troubleshot,passed limit switch,adjusted door, fixed limit, tested door, RTS

troubleshot door, found it went all the way up and passed the limit switch, I adjusted the door and fixed the limit, after that i tested the doo

3508286	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	6/19/22	9:20:00 AM	6/19/22	9:34:00 AM	00:24	0.00

Comments: safety edge loose causing not to close, adjusted, cleared panel,tested, RTS

Arrived at the asset and the door was open. Checked the photoeyes and safety edge. The safety edge was loose and causing the door nc

3508693	A2-2TC4-03-DOOR /Door	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	6/21/22	5:40:00 PM	6/21/22	5:53:00 PM	00:13	0.00
	Comments: Arrived at the asset and closed door manually and reset, tested, RTS										
	Arrived at the asset and closed door manually and reset, tested, RTS										
3513391	A2-2TC4-03-DOOR in alarm	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	6/25/22	9:52:00 AM	6/25/22	9:52:00 AM	00:00	0.00
	Comments: Southeast cleared issue before JSM dispatched tech.										
3513748	A2-2TC4-03-DOOR up fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	6/28/22	6:23:00 PM	6/28/22	8:00:00 PM	01:37	0.00
	Comments: door came off track, damaged sensor, reassmbled door on track, tested, RTS										
	on arrival, I inspected the asset to find the door had come off track, damaging the sensor, so after re-assembling the door on track, open										
3513826	A2-2TC4-03-DOOR FAILED	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	6/29/22	1:50:00 PM	6/29/22	2:04:00 PM	01:00	0.00
	Comments: manually brought door down, started line, door came up, E-stop, tested, monitored, RTS										
	Got there, inspected line photoeye and reflector then went inside tunnel. manually brought door down, then told robert to start line, line										
3513856	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	6/29/22	7:18:00 AM	6/29/22	7:45:00 AM	00:27	0.00
	Comments: adjusted limit sensor and resetting the fault, tested asset, RTS										
	on arrival I inspected the asset to find the limit sensor off position so after adjusting the limit sensor and resetting the fault, tested asset,										
3516799	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	6/30/22	7:08:00 PM	6/30/22	7:23:00 PM	00:15	0.00
	Comments: Closed door, cleared faults, tested, RTS										
	Closed door, cleared faults, tested, RTS										
3517351	A2-2TC4-03-DOOR up fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	7/5/22	7:36:00 PM	7/5/22	8:15:00 PM	00:39	0.00
	Comments: faulted since limit sensor being slightly off so after adjusting and testing the asset, RTS										
	on arrival, I inspected the asset to find it had faulted since limit sensor being slightly off so after adjusting and testing the asset, RTS										
3517441	A2-2TC4-03-DOOR	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	7/6/22	5:20:00 PM	7/6/22	5:44:00 PM	00:30	0.00
	Comments: manually closed door, started, door opened, E-stop, release E-stop, started, stopped, RTS										
	Got there, door won't close. had to call asst. that way I can go to tunnel to close door manually, waited for Anthony for 15 minutes that wa										
3525613	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	7/9/22	12:23:00 PM	7/9/22	12:30:00 PM	00:07	0.00
	Comments: Went to asset, closed door manually, tested, RTS										
	Went to asset, closed door manually, tested, RTS										
3525658	A2-2TC4-03-DOOR door fail to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	7/9/22	7:35:00 PM	7/9/22	10:00:00 PM	04:50	0.00
	Comments: buffer switch block was hanging on door, mounted the buffer switch block on the door, tested, RTS										
	Inspected asset, E-stop and reset the asset, witnessed the buffer switch block was hanging on the door, mounted the buffer switch block										
3525750	A2-2TC4-03-DOOR door fail to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	7/10/22	7:00:00 PM	7/10/22	7:10:00 PM	00:25	0.00
	Comments: faulted, not sensing closed, reset door, adjusted sensor, tested, RTS										
	on arrival, I inspected the asset to find it still open as it faulted, not sensing closed so I reset the door after adjusting the sensor to sense f										
3525952	A2-2TC4-03-DOOR up fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	7/12/22	8:51:00 PM	7/12/22	9:01:00 PM	00:24	0.00
	Comments: inspected, limit sensor adjusted, reset, tested, RTS										
	on arrival, I inspected the asset to find the door need the limit sensor adjusted and then reset, after testing the door, I called back in service										
3538999	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	7/30/22	1:25:00 PM	7/30/22	1:45:00 PM	00:35	0.00
	Comments: cleared, over height fault, cleared bags from photo-eyes, tested line, had airline reset, called in										
	inspected line, cleared, over height fault, cleared bags from photo-eyes, tested line, had airline reset, called in										
3539086	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	7/31/22	10:16:00 AM	7/31/22	10:30:00 AM	00:28	0.00
	Comments: ailed to close due to safety edge cable being unplugged, plugged cable back in, reset fault,RTS										
	troubleshot the door, and found out it was failed to close due to the safety edge cable that was unplugged, we plugged the cable back in,										
3539255	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	8/1/22	6:30:00 PM	8/1/22	6:46:00 PM	00:16	0.00
	Comments: Photo-eye causing door fault due to wire, secured wire, tested system, back in service										
	arrived at asset, inspected asset, Photo-eye causing door fault due to wire, secured wire, tested system, back in service										
3548243	A2-2TC4-03-DOOR Door	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	8/8/22	5:58:00 PM	8/8/22	6:43:00 PM	00:55	0.00
	Comments: cleared bags, closed door manually, ESTOPPed and restarted asset, closed door, RTS										
	cleared bags, closed door manually, ESTOPPed and restarted asset, closed door, RTS										
3550673	2TC4 will not start up	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	8/17/22	7:04:00 AM	8/17/22	8:10:00 AM	01:26	0.00
	Comments: inspected asset, called supervisor. Waited for GOAA to inspect, it was on PLC issue, RTS										
	Arrived at asset, inspected asset, called supervisor. Waited for GOAA to inspect, it was on PLC issue, RTS										
3555478	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	8/23/22	5:18:00 PM	8/23/22	5:49:00 PM	00:31	0.00
	Comments: manually closed door, adjusted door, brought down, reset, RTS										
	Inspected line. Line was running and door was open. When stopped door didn't close. Used contactor to manually close the door. Door was										
3556105	A2-2TC4-03-DOOR /Failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	8/30/22	8:06:00 PM	8/30/22	8:29:00 PM	00:23	0.00
	Comments: cable in belt flagging photo-eye, moved cable, reset system, tested out system, back in service										
	Arrived at asset, inspected asset, cable in belt flagging photo-eye, moved cable, reset system, tested out system, back in service										
3577672	A2-2TC4-03-DOOR/Door fault	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	9/20/22	4:07:00 PM	9/20/22	4:15:00 PM	00:08	0.00
	Comments: arrived at asset and cleared fault. observe and RTS										
3556094	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	8/30/22	6:45:00 PM	8/30/22	7:03:00 PM	01:00	0.00
	Comments: on arrival asset was faulted out and would not closed automatically. reset and manually closed door.										
	on arrival asset was faulted out and would not closed automatically. reset and manually closed door. test and then called back in service.										
3581782	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOS	ECM	9/25/22	6:30:00 AM	9/25/22	6:54:00 AM	00:24	0.00
	Comments: manually closed it to reset the position, tested TC, door opened and closed with no issues, RTS										
	arrived at asset, door was not closing, manually closed it to reset the position, tested TC, door opened and closed with no issues, called back										

3599666	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	10/17/22	12:50:00 PM	10/17/22	1:05:00 PM	00:50	0.00
	Comments: door was up and line wasn't running, used contactor to manually bring door down, tested, reset, RTS inspected, door was up and line wasn't running, used contactor to manually bring door down, tested, reset, RTS										
3599909	A2-2TC4-03-DOOR door fail to	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	10/19/22	6:33:00 PM	10/19/22	6:47:00 PM	00:14	0.00
	Comments: Cleaned debris from p. eye and adjusted reflector so door would close, RTS.										
3602451	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	10/20/22	7:09:00 PM	10/20/22	7:17:00 PM	00:08	0.00
	Comments: Door fault open, manually closed door, reset fault, tested asset, RTS.										
3602564	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	10/22/22	6:36:00 AM	10/22/22	7:30:00 AM	00:54	0.00
	Comments: Inspected, reset limits, tested door, RTS.										
3602620	A2-2TC4-03-DOOR - DOWN	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	10/22/22	6:23:00 PM	10/22/22	6:40:00 PM	00:34	0.00
	Comments: door not close, manually closed door & restarted, tested door to make sure to close properly, RTS Arrived at asset, inspected asset, restarted asset, but door would not close, manually closed door and restarted it, tested door to make sure										
3607765	A2-2TC4-03-DOOR door fail to	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	11/2/22	8:44:00 PM	11/2/22	9:04:00 PM	00:20	0.00
	Comments: Door didn't close due to wiring harness, removed wiring, tested, reset system, RTS.										
3617022	2TC4 door failed to close	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	11/3/22	5:25:00 PM	11/3/22	6:16:00 PM	00:58	0.00
	Comments: Manually open/close door, tested, rebooted door, restarted system, tested, monitored, RTS.										
3617121	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	11/5/22	5:15:00 AM	11/5/22	5:40:00 AM	00:50	0.00
	Comments: Forced door closed, started up line/turned off line, door closed, RTS.										
3617253	A2-2TC4-03-DOOR Failed to	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	11/6/22	9:34:00 AM	11/6/22	9:50:00 AM	00:46	0.00
	Comments: arrived at asset, inspected asset, cleared fault, tested, RTS arrived at asset, inspected asset, cleared fault, tested, RTS										
3617459	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	11/7/22	7:41:00 PM	11/7/22	9:17:00 PM	01:36	0.00
	Comments: arrived at asset, inspected asset, adjusted door off track, fixed photo-eyes, tested, adjusted, RTS arrived at asset, inspected asset, adjusted door off track, fixed photo-eyes, tested, adjusted, RTS										
3617537	A2-2TC4-03-DOOR failed to	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	11/8/22	8:21:00 PM	11/8/22	9:07:00 PM	01:09	0.00
	Comments: Removed bags, open/closed door manually, restarted and close door, RTS.										
3619344	A2-2TC4-03-DOOR - Door	GS16652	A2-2TC4-03-DOOR	CLOSE	ECM	11/12/22	5:14:00 AM	11/12/22	5:17:00 AM	00:15	0.00
	Comments: Troubleshoot door, tested asset, back in working condition, RTS.										
3432875	A5-5ME1-01	GS15162	A5-5ME1-01	CLOSE	ECM	3/12/22	7:17:00 AM	3/12/22	7:29:00 AM	00:13	0.00
	Comments: ECALL:Bag jam was cleared before, I arrived, inspected, monitored for any issues, RTS Bag jam was cleared before, I arrived, inspected and monitored asset for any issues, no issues found, back in service										
3555182	A5-5ME1-01 - Belt Not Moving	GS15162	A5-5ME1-01	CLOSE	ECM	8/20/22	4:10:00 PM	8/20/22	4:26:00 PM	00:16	0.00
	Comments: Ecall : 01 Belt will not run, Southeast cleared fault before tech arrived & RTS the Southeast bag handlers moved several bags off line belt resumed operation										
3548123	A5-5ME1-01 SE reporting loud	GS15162	A5-5ME1-01	CLOSE	ECM	8/7/22	11:07:00 AM	8/7/22	11:15:00 AM	00:34	0.00
	Comments: bag jam at the tip chute, ESTOPPed line, removed bags, reset lines, tested, RTS arrived at asset, inspected line, there was bag jam at the tip chute, ESTOPPed line, removed bags, reset lines, tested, RTS										
3469571	A5-5ME1-02-losings coming	GS15163	A5-5ME1-02	CLOSE	ECM	5/2/22	6:30:00 PM	5/2/22	11:35:00 PM	03:53	286.46
	Comments: ECALL-R/R old belt with new one, reset asset, RTS. Inspected asset, informed BHS it would be replaced tonight after shut down, bag l=flow wasn't slowed. Took measurement, went to parts to cut new belt. Pulled e-stop to close out asset. Cut off old belt and replaces with new belt. Properly reset asset and RTS.										
3484942	5ME1-02 is losing bags	GS15163	A5-5ME1-02	CLOSE	ECM	5/19/22	9:42:00 AM	5/19/22	9:52:00 AM	00:16	0.00
	Comments: loose reflector Missing bag jam caused by loss of tracking, inspected assets and assets around. Discovered loose reflector on 5me1-1. Tightened cleaned										
3586057	A7-2CL6-07 belt replacemen	GS16810	A7-2CL6-07	CLOSE	ECM	10/2/22	3:15:00 AM	10/2/22	5:05:00 AM	02:49	185.76
	Comments: overload, betl ate up in roller, replaced belt, removed debris,tested, RTS asset had overload, found issue belt ate up in roller, cut out belt, measure, made new belt at asset, removed debris, installed new belt,										
3501070	3501070 - gpu cutting in and ou	GS16790	GPU-53	CLOSE	ECM	6/8/22	11:23:00 AM	6/8/22	11:27:00 AM	00:04	0.00
	Comments: Gpu cutting in and out Started work at 11:17. GPU WAS NOT CONNECTED properly to plane, unplugged and tested gpu cable, everything good, plugged back										
3413176	Gate 53 GPU	GS16790	GPU-53	CLOSE	ECM	2/11/22	12:27:00 AM	2/11/22	12:50:00 AM	00:23	0.00
	Comments: Gate-53 GPU arrived at gate, checking the GPU… found out no issue. Tail # N318SF										
3438159	GPU 53 Cable dropping	GS16790	GPU-53	CLOSE	ECM	3/21/22	8:55:00 PM	3/21/22	9:03:00 PM	00:08	0.00
	Comments: gpu 53 Gpu not in all the way										
3442955	GPU 53	GS16790	GPU-53	CLOSE	ECM	3/24/22	11:55:00 PM	3/25/22	12:23:00 AM	00:28	0.00
	Comments: GPU-53 Arrived at gate, checking the GPU… found out no issue.										
3446649	GPU 53 Not working	GS16790	GPU-53	CLOSE	ECM	4/4/22	12:10:00 AM	4/4/22	12:20:00 AM	00:10	0.00
	Comments: GPU was not connected correct. Reconnected GPU. Back in service										

3455844	GPU-53 NOT WORKING	GS16790	GPU-53	CLOSE	ECM	4/13/22	8:58:00 AM	4/13/22	9:08:00 AM	00:10	0.00
	Comments: GPU-53 Arrived, GPU not working, put test head on GPU running fine, plane connection point is wet and gpu does not have working dogleg to keep it										
3547798	The GPU cord has a bent	GS16790	GPU-53	CLOSE	ECM	8/4/22	6:44:00 AM	8/4/22	6:51:00 AM	00:07	0.00
	Comments: cord bent? Cable was fully connected to a plane and running on arrival.										
3570443	GPU-53 NOT WORKING	GS16790	GPU-53	CLOSE	ECM	9/6/22	9:32:00 AM	9/6/22	9:44:00 AM	00:24	0.00
	Comments: Trouble shooted, checked, inspected, tested and GPU is working normal operation. Trouble shooted, checked, inspected, tested and GPU is working normal operation. (a) 117, (b) 117, (c) 118, (e) 27.6, (f) 27.6, Tail # N442AN										
3577436	Gate 53 GPU INOP	GS16790	GPU-53	CLOSE	ECM	9/17/22	8:04:00 PM	9/17/22	8:10:00 PM	00:06	0.00
	Comments: Gate-53 GPU inop arrived at gate, checking the GPU… found out no issue. Tail# N811NN										
3577526	Gate 53 GPU	GS16790	GPU-53	CLOSE	ECM	9/18/22	10:27:00 PM	9/18/22	10:34:00 PM	00:07	0.00
	Comments: GPU 53 Nosepiece wasn't plugged into aircraft hardly at all. Once fully plugged in properly unit came on and connected without issue.										
3599705	53 gpu	GS16790	GPU-53	CLOSE	ECM	10/17/22	9:44:00 PM	10/17/22	10:01:00 PM	00:34	0.00
	Comments: tested cable using head test, working properly, output on aircraft would not hold input cable, RTS tested cable using head test, working properly, output on aircraft would not hold input cable, notified AOC, GPU called back in service										
3619522	GPU 53 Dropping power	GS16790	GPU-53	CLOSE	ECM	11/13/22	11:24:00 PM	11/14/22	1:00:00 AM	01:36	0.00
	Comments: no power, breaker tripped,turned breaker on, no fans, need further troubleshooting, OOS unit did not have power at all, found breaker at rotunda tripped, turned breaker back on, unit would run but had no fans which is why I thin										
3570103	A7-2SS5-DIV-not cycling	GS16744	A7-2SS5-DIV	CLOSE	ECM	9/2/22	5:24:00 PM	9/2/22	8:50:00 PM	04:32	495.86
	Comments: Ecall : Broken timing belt, Replaced broken timing belt & bad reducer & RTS **1st Shift:** arrived at unit found timing belt had broke notified supervisor he ran to get part while Robert and I removed belly pan when he got back we **3rd Shift :** got gearbox for diverter and then install and test gearbox (ok) call back in to service										
3485185	A7-2SS5-DIV - PADDLE	GS16744	A7-2SS5-DIV	CLOSE	ECM	5/21/22	5:14:00 PM	5/21/22	6:00:00 PM	00:46	0.00
	Comments: ECALL:went to asset, adjusting belt, tested, called back in service went to asset, adjusting belt, tested, called back in service										
3577506	A7-2SS5-DIV-OVERLOAD	GS16744	A7-2SS5-DIV	CLOSE	ECM	9/18/22	3:38:00 PM	9/18/22	3:50:00 PM	00:12	0.00
	Comments: Reset overload, turned off disconnect. tested diverter, running pretty good. RTS Reset overload, turned off disconnect. tested diverter, running pretty good. RTS										
3617055	A7-2SS5-DIV timing belt	GS16744	A7-2SS5-DIV	CLOSE	ECM	11/4/22	4:21:00 AM	11/4/22	5:03:00 AM	02:27	163.66
	Comments: Timing belt hanging down & showing wear/tear, install new timing belt, tested, RTS.										
3446560	A2-2ML1-37 - Jam Fault	GS16742	A2-2ML1-37	CLOSE	ECM	4/2/22	9:15:00 PM	4/2/22	9:26:00 PM	00:11	0.00
	Comments: ECM- Reset jam, RTS.										
3430416	Cancel. Southeas cleared before	GS16742	A2-2ML1-37	CLOSE	ECM	3/4/22	8:57:00 AM	3/4/22	8:58:00 AM	00:01	0.00
	Comments: ECALL:Call canceled before I could dispatch tech to area Call canceled before I could dispatch tech to area										
3416683	A5-5TC1-04-DOOR /Door	GS16824	A5-5TC1-04-DOOR	CLOSE	ECM	2/23/22	12:27:00 PM	2/23/22	12:33:00 PM	00:10	0.00
	Comments: Ecall : Door failed to close, Closed door reset asset & RTS inspected line it was running door was open stopped line door closed had airline reset the line & line ran and door opened called it in										
3460152	5TC1 door has an Unsecured fault	GS16824	A5-5TC1-04-DOOR	CLOSE	ECM	4/14/22	1:22:00 PM	4/14/22	1:31:00 PM	00:09	0.00
	Comments: ECALL-manually close door, line started door open, line stop, door close, monitored, RTS. Got there, door did not want to close, so manually close door, then started line, door open ,then stop line, door close, monitored it, RTS.										
3547807	A5-5TC1-04-DOOR fault	GS16824	A5-5TC1-04-DOOR	CLOSE	ECM	8/4/22	8:55:00 AM	8/4/22	9:10:00 AM	00:15	0.00
	Comments: Loose reflector, got belt to run & door to close. Reached in secured reflector, tested, RTS. Found loose reflector on photo-eyes. inside the cladding at entrance. Got the belt to run and door to close. Reached in and secured reflector,										
3548360	A5-5TC1-04-DOOR Failed to	GS16824	A5-5TC1-04-DOOR	CLOSE	ECM	8/9/22	7:20:00 PM	8/9/22	7:31:00 PM	00:20	0.00
	Comments: removed bags, cleaned photo-eyes, closed door, restarted system, RTS removed bags, cleaned photo-eyes, closed door, restarted system, RTS										
3570308	A5-5TC1-04-DOOR - DOOR	GS16824	A5-5TC1-04-DOOR	CLOSE	ECM	9/4/22	7:26:00 PM	9/4/22	7:31:00 PM	00:14	0.00
	Comments: Closed door, tested and restarted asset, RTS Closed door, tested and restarted asset, RTS										
3577455	A5-5TC1-04-DOOR - Door	GS16824	A5-5TC1-04-DOOR	CLOSE	ECM	9/18/22	4:00:00 AM	9/18/22	4:15:00 AM	00:15	0.00
	Comments: E-stop, check photoeyes and reflectors, cleaned, started, SE cleared OL, line started, RTS, Monitor Arrived, E-stopped, checked photo eyes and reflectors, cleaned photoeyes, started. Southeast cleared motor overload from bag room. line										
3607721	A5-5TC1-04-DOOR Failed To	GS16824	A5-5TC1-04-DOOR	CLOSE	ECM	11/2/22	3:25:00 AM	11/2/22	3:28:00 AM	00:03	0.00
	Comments: assessed, door reset, tested, RTS										
3577585	A2-2ML1-35 photo eye issue	GS16741	A2-2ML1-35	CLOSE	ECM	9/19/22	4:52:00 PM	9/19/22	5:08:00 PM	00:30	0.00
	Comments: The photo-eye wasn't in the right position and we moved to the correct position The photo-eye wasn't in the right position and we moved to the correct position										

3393716	A2-2TC1-03-DOOR - DOWN	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	1/25/22	11:05:00 AM	1/25/22	11:16:00 AM	00:11	0.00
	Comments: ECALL: door fault, manually closed door, reset fault, after tested door, then RTS.										
	manually closed the door, reset the fault and after that I tested the door, it was working fine, i called it back on service.										
3430614	A2-2TC1-03-DOOR fail to	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	3/6/22	8:56:00 PM	3/6/22	9:08:00 PM	00:12	0.00
	Comments: ECALL: closed door, cleared overload, RTS										
	Went to asset, closed door, was told overload on section 5, went to bagroom to clear overload, once clear, called back in service										
3437836	A2-2TC1-03-DOOR - FAILED	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	3/18/22	8:00:00 PM	3/18/22	8:23:00 PM	00:30	0.00
	Comments: Comment										
	Verified by Qamil.										
3438147	A2-2TC1-03-DOOR door fail to	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	3/21/22	6:22:00 PM	3/21/22	6:34:00 PM	00:12	0.00
	Comments: ECALL: reset fault and tested door. RTS										
3438156	A2-2TC1-03-DOOR door fail to	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	3/21/22	8:21:00 PM	3/21/22	8:36:00 PM	00:15	0.00
	Comments: ECALL: door was reset and tested. RTS										
3443355	A2-2TC1-03-DOOR fault	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	3/28/22	7:48:00 PM	3/28/22	8:18:00 PM	01:00	0.00
	Comments: ECM-Door reset, tested, monitor, RTS.										
3421409	A2-2TC1-03-DOOR failed to	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	3/2/22	8:12:00 PM	3/2/22	8:57:00 PM	00:45	0.00
	Comments: ECALL:had to make several adjustment to door limit switches, tested, and returned to service										
	had to make several adjustment to door limit switches, tested, and returned to service										
3469615	A2-2TC1-03-DOOR SE unable	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	5/3/22	9:38:00 AM	5/3/22	9:48:00 AM	00:10	0.00
	Comments: ECALL- reset e-stop, badged in , tested and monitored, RTS.										
3480292	2TC1 door failed to close	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	5/14/22	9:16:00 AM	5/14/22	9:19:00 AM	00:09	0.00
	Comments: Ecall : Door fault, Went to asset shows jam reset asset tested called back in service										
3490705	A2-2TC1-03-DOOR failed to	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	6/1/22	6:16:00 PM	6/1/22	6:22:00 PM	00:06	0.00
	Comments: Ecall : Door fault, Cleared fault reset asset & RTS										
	an length fault belt overloaded cleared belt and restarted										
3500548	A2-2TC1-03-DOOR failed	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	6/4/22	6:17:00 AM	6/4/22	6:23:00 AM	00:13	0.00
	Comments: Ecall : Door failed to closed, Reset counter test asset back in service										
3508736	2TC1 door failed to close	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	6/22/22	9:38:00 AM	6/22/22	9:56:00 AM	00:42	0.00
	Comments: ECALL- cleared door jam, tested and retested, RTS.										
	Arrived at asset, diagnose the problem, cleared door jam, tested and retested, RTS.										
3525513	A2-2TC1-03-DOOR - DOOR	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	7/8/22	4:52:00 PM	7/8/22	5:01:00 PM	00:30	0.00
	Comments: Ecall : Door failed to close, Closed door reset fault and RTS										
	got there door won't close went inside tunnel manually close door told Ronny to start line door open then E-stop so i can get out tunnel then										
3525592	A2-2TC1-03-DOOR fault	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	7/9/22	9:41:00 AM	7/9/22	9:50:00 AM	00:09	0.00
	Comments: Ecall : Door in fault, Reset door and tested										
3398386	A2-2TC1-03-DOOR fault	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	1/28/22	6:28:00 AM	1/28/22	6:28:00 AM	00:00	0.00
	Comments: Canceled by GOAA. SE cleared.										
3416315	A2-2TC1-03-DOOR - Door	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	2/19/22	1:38:00 PM	2/19/22	2:00:00 PM	00:22	0.00
	confirmed with Tim JSM										
3416469	A2-2TC1-03-DOOR Will not	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	2/21/22	9:00:00 AM	2/21/22	9:00:00 AM	00:00	0.00
	Comments: Canceled by GOAA										
3432992	A2-2TC1-03-DOOR door failed	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	3/13/22	9:00:00 AM	3/13/22	9:23:00 AM	00:28	0.00
	Comments: ECALL: inspected, reset system, cycled system,monitored,RTS										
	Arrived and inspected the asset, reset the system and was able to operate it, cycled the system a few times and monitored, called back into										
3438110	A2-2TC1-03-DOOR failed to	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	3/21/22	1:31:00 PM	3/21/22	1:57:00 PM	00:26	0.00
	Comments: ECALL: door closed, checked functionality and tested asset. RTS										
3477870	A2-2TC1-03-DOOR - door	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	5/7/22	7:09:00 PM	5/7/22	7:32:00 PM	00:23	0.00
	Comments: ECALL:Went to asset, tried to reset door, had to reset limits, tested, back in service										
	Went to asset, tried to reset door, had to reset limits, tested, back in service										
3480525	A2-2TC1-03-DOOR bag stuck	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	5/16/22	8:14:00 PM	5/16/22	8:45:00 PM	00:31	0.00
	Comments: ECALL: inspected, closed on a bag stuck in between P/E,cleared jam,reset line,door closed,tested,RTS										
	On arrival, I inspected the asset to find the had closed on a bag stuck in between photo-eyes, so I cleared jam the bag, reset the line closing										
3503063	A2-2TC1-03-DOOR failed to	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	6/11/22	6:27:00 PM	6/11/22	6:32:00 PM	00:05	0.00
	Comments: ECALL: fault cleared upon arrival,verified through BHS fault was cleared, RTS										
	By the time I arrived, fault was cleared and the airline was using unit, verified through BHS that fault was clear, called back in service										
3503521	A2-2TC1-03-DOOR failed to	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	6/15/22	1:38:00 PM	6/15/22	1:46:00 PM	00:08	0.00
	Comments: stuck bag										
	Bag stuck under door. Removed. Reset. Fault cleared. Tested. Rts. Observed.										
3516988	A2-2TC1-03-DOOR door fail to	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	7/2/22	7:25:00 PM	7/2/22	7:40:00 PM	00:30	0.00
	Comments: reset asset, cleaned control station and started. closed door and RTS										
3517024	A2-2TC1-03-DOOR fault	GS16733	A2-2TC1-03-DOOR - F	CLOS	ECM	7/2/22	9:35:00 AM	7/2/22	9:45:00 AM	00:10	0.00
	Comments: Inspected, check door P/E, reset ESTOP at TC, fault cleared, RTS										

3517175	A2-2TC1-03-DOOR ...	GS16733	A2-2TC1-03-DOOR	CLOSE	ECM		7/4/22	2:15:00 PM	7/4/22	2:27:00 PM	00:15	0.00
	Comments: inspected the door, cleared ESTOP and closed the door, tested the asset, RTS											
	arrived at the asset, inspected the door, cleared ESTOP and closed the door, tested the asset, and called back in service											
3525434	A2-2TC1-03-DOOR	GS16733	A2-2TC1-03-DOOR	CLOSE	ECM		7/8/22	11:13:09 AM	7/8/22	11:13:09 AM	00:00	0.00
	Comments: Call Cancelled											
3525611	A2-2TC1-03-DOOR	GS16733	A2-2TC1-03-DOOR	CLOSE	ECM		7/9/22	12:04:00 PM	7/9/22	12:16:00 PM	00:17	0.00
	Comments: Went to the asset, showing jam, reset line, tested, RTS											
	Went to the asset, showing jam, reset line, tested, RTS											
3525945	A2-2TC1-03-DOOR ...	GS16733	A2-2TC1-03-DOOR	CLOSE	ECM		7/12/22	5:52:00 PM	7/13/22	4:15:00 AM	27:29	0.00
	Comments: bags under, SE removed bag, still faulted,broke on differential, added new hardware,monitored,RTS											
	inspect door, bag's tag under, SE removed bag, door close, but fault don't clear and don't open, passed to 3rd shift, removed door roller											
3530613	A2-2TC1-03-DOOR ...	GS16733	A2-2TC1-03-DOOR	CLOSE	ECM		7/15/22	7:58:00 PM	7/15/22	8:20:00 PM	00:32	0.00
	Comments: removed bags, cleared jam, closed door, reset, restarted system, RTS											
	removed bags, cleared jam, closed door, reset, restarted system, RTS											
3539010	A2-2TC1-03-DOOR ...	GS16733	A2-2TC1-03-DOOR	CLOSE	ECM		7/30/22	3:15:00 PM	7/30/22	3:27:00 PM	00:18	0.00
	Comments: door open, line not running, cleared bags from P/E, ESTOPed, reset line, line ran, RTS											
	Inspected line door was open and line was not running, cleared bags from photo-eyes, ESTOPed, reset line, line ran, stopped line, had airline											
3555439	A2-2TC1-03-DOOR ...	GS16733	A2-2TC1-03-DOOR	CLOSE	ECM		8/23/22	12:01:00 PM	8/23/22	12:10:00 PM	00:09	0.00
	Comments: door open and not running, cleaned control station screen, E-stop, reset, test, RTS											
	Inspected line. Door was open and line was not running. Cleaned control station screen. E-stopped and reset. Tested. Line was in operation.											
3599726	A2-2TC1-03-DOOR not ...	GS16733	A2-2TC1-03-DOOR	CLOSE	ECM		10/18/22	3:40:00 AM	10/18/22	3:55:00 AM	00:20	0.00
	Comments: full reset and tested the asset for called back in service											
	on arrival, I found all components to be ok but the asset needed to be reset properly, so i did a full reset and tested the asset for called back											
3508749	2OSR2-03 is receiving multiple ...	GS16795	A7-2OSR2-03	CLOSE	ECM		6/22/22	12:35:00 PM	6/22/22	12:52:00 PM	00:21	0.00
	Comments: ECALL-check p.-eye and reflectors, inspected belt tension, cleared overload fault, tested asset, RTS											
	Arrived at asset, inspected photo-eye and reflectors, inspected belt tension, headed to panel, ID'd panel for asset, cleared overload fault,											
3455669	A7-2OSR2-05 - EXPOSED ...	GS16797	A7-2OSR2-05	CLOSE	ECM		4/11/22	12:39:00 PM	4/11/22	2:02:00 PM	01:23	0.00
	Comments: ECALL- tape exposed wires, screw bolt from pecker head to clutch. RTS.											
	Inspected clutch and packer head, Bolt was connected to clutch. Took pecker box apart. tried to screw bolt in from pecker head to the											
3570524	A7-2OSR2-05	GS16797	A7-2OSR2-05	CLOSE	ECM		9/7/22	6:30:00 AM	9/7/22	8:20:00 AM	02:10	0.00
	Comments: Ecall : Belt was replaced needed to be tracked, Tracked belt back to center & RTS											
	arrived at asset 3rd Shift already installed new belt passed down to 1st shift the belt was riding up the wall from the motor side tracked the											
3437883	2OSR2-06 has an encoder fault ...	GS16798	A7-2OSR2-06	CLOSE	ECM		3/19/22	11:01:00 AM	3/19/22	12:43:00 PM	03:58	0.00
	Comments: ECALL: removed carseat, belt rip, got new belt,installed, tested, monitored, RTS											
	Got there, was car seat stuck on powerturn, remove carseat then started line power turn was not moving, carseat cause belt rip so went to											
3517278	A7-2OSR2-06 Encoder Fault ...	GS16798	A7-2OSR2-06	CLOSE	ECM		7/5/22	3:51:00 AM	7/5/22	4:29:00 AM	00:38	177.62
	Comments: Replaced shaft encoder, back in service											
3437793	A7-2OSR2-08 multiple jams ...	GS16800	A7-2OSR2-08	CLOSE	ECM		3/18/22	9:17:00 AM	3/18/22	9:30:00 AM	00:56	0.00
	Comments: Ecall : Multiple jams, Added tension on belt to clear fault & RTS											
	got there was multiple jams inspect merge had to tension the belt was a little loose causing jams tighten belt then monitor it everything was											
3416452	A7-2OSR2-08 - Multiple Jams ...	GS16800	A7-2OSR2-08	CLOSE	ECM		2/21/22	6:13:00 AM	2/21/22	6:35:00 AM	00:22	0.00
	Comments: ECALL:inspected asset, found loose photo-eye, made adjustments, RTS											
3376581	Multiple jams at A7-2OSR2-06 ...	GS16800	A7-2OSR2-08	CLOSE	ECM		1/1/22	7:22:00 PM	1/1/22	7:47:00 PM	00:25	0.00
	Verified by JSM Marc											
3513389	2OSR2-08 is receiving multiple ...	GS16800	A7-2OSR2-08	CLOSE	ECM		6/25/22	9:19:00 AM	6/25/22	9:45:00 AM	00:26	0.00
	Comments: Ecall : Multiple jams, Added tension to belt reset fault & RTS											
	arrived at asset inspected and wiped clean photo eyes and reflectors monitored incoming bags identified belt slipping a little bit and needed											
3619415	A7-2OSR2-08 - MISSING BAG ...	GS16800	A7-2OSR2-08	CLOSE	ECM		11/12/22	5:00:00 PM	11/12/22	5:13:00 PM	00:13	0.00
	Comments: arrived at asset, troubleshot, made adjustment to photo-eye, tested, RTS											
	arrived at asset, troubleshot, made adjustment to photo-eye, tested, RTS											
3550611	A2-2ML1-11 has a ripped lacin ...	GS16759	A2-2ML1-11	CLOSE	ECM		8/16/22	1:02:00 PM	8/16/22	1:08:00 PM	00:13	0.00
	Comments: lacing coming apart, notified BHS, 3rd shift will replace damaged lacing, RTS, F/U needed											
	Inspect asset, checked belt, noticed lacing coming apart, notified BHS, 3rd shift will replace damaged lacing, RTS											
3437666	A2-2ML1-13 bag stuck ...	GS16761	A2-2ML1-13	CLOSE	ECM		3/17/22	7:01:00 AM	3/17/22	7:45:00 AM	01:58	0.00
	Comments: Ecall : Bag stuck, Removed bag reset asset & RTS											
	got there bag was stuck between power turn & Que belt had to disconnect queue belt to reverse it and remove belt remove bag took two											
3534572	A2-2ML1-15 multiple missing ...	GS16763	A2-2ML1-15	CLOSE	ECM		7/27/22	5:41:00 AM	7/27/22	5:52:00 AM	00:14	0.00
	Comments: readjusted photo-eye, bag jam cleared, monitored, RTS											
	Arrived and inspected asset, checked to if there was any issue, noticed that photo-eye, readjusted photo-eye, bag jam cleared, monitored,											
3437781	A2-2ML1-17 jam exceeded time ...	GS16765	A2-2ML1-17	CLOSE	ECM		3/18/22	8:07:00 AM	3/18/22	8:08:00 AM	00:01	0.00
	Comments: Ecall : Jam, Southeast cleared jam before I could dispatch tech to area											
3480172	A2-2ML1-17 - JAM ...	GS16765	A2-2ML1-17	CLOSE	ECM		5/12/22	4:25:00 PM	5/12/22	4:42:00 PM	00:35	0.00
	Comments: ECALL: tighten photo eye, monitor and RTS. was called back, verify and told BHS no issue with PE											

3490561	A2-2ML1-17 SE unable to clear	GS16765	A2-2ML1-17	CLOSE	ECM	5/31/22	3:36:00 PM	5/31/22	3:46:00 PM	00:14	0.00
	Comments: ECALL: multiple jams, cleared all bags from photo-eye, reset jam,RTS										
	arrived at the asset, and there was multiple bags jammed on the wedge before the ATR, cleared all the bags from photo-eyes and reset the										
3490599	A2-2ML1-17 multiple jams	GS16765	A2-2ML1-17	CLOSE	ECM	5/31/22	5:24:00 PM	5/31/22	6:04:00 PM	00:46	0.00
	Comments: ECALL: multiple bags stuck, cleared bags, reset jam,lacing causing jam, RTS. F/U to replace belt										
	inspected asset, and there were multiple bags stuck on the wedge before the ATR, cleared bags, reset jam, checked 2TC5 line section 16,										
3525867	A2-2ML1-17 jams	GS16765	A2-2ML1-17	CLOSE	ECM	7/11/22	9:07:00 PM	7/11/22	9:18:00 PM	00:11	0.00
	Comments: checked all photo-eyes and one of them was out of place, readjust , tested, RTS										
	Arrive and inspected, cleared all bags from out of the wall, checked all photo-eyes and one of them was out of place, readjust , tested it,										
3530477	A2-2ML1-17 belt flipped over	GS16765	A2-2ML1-17	CLOSE	ECM	7/14/22	4:12:00 AM	7/14/22	4:42:00 AM	01:36	0.00
	Comments: belt flipped due to tracking issue. re-track belt and test. RTS										
3539036	A2-2ML1-17-Jam	GS16765	A2-2ML1-17	CLOSE	ECM	7/30/22	7:10:00 PM	7/30/22	7:30:00 PM	00:20	0.00
	Comments: checked asset, everything is working well, just bad bag hygiene										
3555754	A2-2ML1-18- /Multiple jams	GS16766	A2-2ML1-18	CLOSE	ECM	8/26/22	3:51:00 PM	8/26/22	4:06:00 PM	01:18	0.00
	Comments: Ecall : Multiple jams, Cleaned photo eye reset jam condition & RTS										
	arrived at asset, assisted Southeast with bag jam as a lot of bags were stuck cleared jam wiped clean photo eyes and reflectors monitored										
3460297	A2-2ML1-21 /Multiple jams	GS16769	A2-2ML1-21	CLOSE	ECM	4/15/22	7:00:00 PM	4/15/22	7:20:00 PM	00:20	0.00
	Comments: Ecall : Belt jams in diverter, Follow up needed broken paddle brakcet										
	assessed situation belt was loose tightened belt took panels off of diverter to check proper operation found bracket on arm where weld was is										
3480288	A2-2ML1-21 encoder fault not	GS16769	A2-2ML1-21	CLOSE	ECM	5/14/22	8:13:00 AM	5/14/22	9:16:00 AM	01:06	0.00
	Comments: bag jam										
	Belt had run up wall, blocking photoeye. Attempted to run in hand and track bel quickly via pushing with feet. Failed. Belt would not move.										
3485120	A2-2ML1-21 jam	GS16769	A2-2ML1-21	CLOSE	ECM	5/21/22	4:53:00 AM	5/21/22	5:15:00 AM	00:44	0.00
3480338	A2-2ML1-21- Multiple jams	GS16769	A2-2ML1-21	CLOSE	ECM	5/14/22	5:10:00 PM	5/14/22	5:36:00 PM	01:22	0.00
	Comments: Ecall : Belt Pinch, Tightened & track belt & RTS										
	just had to tighten the belt and then cycle the paddles to the diverter and then monitor while bags were coming down the line										
3480377	A2-2ML1-21 belt shifted to the side	GS16769	A2-2ML1-21	CLOSE	ECM	5/15/22	5:41:00 AM	5/15/22	6:42:00 AM	01:57	0.00
	Comments: ECALL: Belt folded, rewired to reverse belt to unfold, tested, jam, tightened, test, ok, RTS, F/U										
	belt folded over, rewire to go reverse to unfold belt, tested asset, jam again, tightened up belt, tested, ok to run, w/o make to replace belt,										
3490086	A2-2ML1-20 - MAKING LOUD	GS16769	A2-2ML1-21	CLOSE	ECM	5/27/22	5:45:00 PM	5/27/22	6:18:00 PM	00:45	0.00
	Comments: ECALL: went to asset, tracking belt, tested, called back in service										
	went to asset, tracking belt, tested, called back in service										
3501006	2ML1-21 has a bag jam	GS16769	A2-2ML1-21	CLOSE	ECM	6/7/22	7:21:00 PM	6/7/22	7:40:00 PM	00:38	0.00
	Comments: ECALL: inspected, put DIV into manual mode to repair in the evening,RTS, F/U										
	inspected, asset, put diverter into manual mode until further repairs could be made this evening, called back in service										
3433304	A2-2ML1-24 loud noise	GS16772	A2-2ML1-24	CLOSE	ECM	3/16/22	11:32:00 AM	3/16/22	12:18:00 PM	00:46	0.00
	Comments: Ecall : Loud noise,Made adjustments to main structure noise cleared & RTS										
	inspected asset and loud noise was coming from asset checked the diverter rollers bearings and found no problems looked under asset a										
3442973	A2-2XTC-101 multiple jams	GS16826	A2-2XTC-101-DIV	CLOSE	ECM	3/25/22	6:50:00 AM	3/25/22	7:05:00 AM	00:30	0.00
	Comments: ECALL-Realigned paddle, and cycled, Tested w/BHS throwing bags, monitored, RTS.										
	Got there inspected paddle they was out of line so we re- track the paddle and adjusted then cycled it. Call BHS so they could throw bags.										
3455741	A2-2XTC-101-DIV fail to retract	GS16826	A2-2XTC-101-DIV	CLOSE	ECM	4/11/22	8:36:00 PM	4/11/22	8:55:00 PM	00:19	0.00
	Comments: ECALL- Cleared fault, monitored, RTS.										
3478209	A2-2ML1-21 (A2-2XTC-101-DIV)	GS16826	A2-2XTC-101-DIV	CLOSE	ECM	5/10/22	4:30:00 PM	5/10/22	6:00:00 PM	01:30	0.00
	SE originally called out 2ML1-21 and graphics displayed jam/issue at 2ML1-21 but JSM later confirmed 2XTC-101-DIV as the issue										
3485124	A2-2XTC-101-DIV encoder fault not	GS16826	A2-2XTC-101-DIV	CLOSE	ECM	5/21/22	5:45:00 AM	5/21/22	6:30:00 AM	01:30	0.00
	Comments: ECALL-Check DIV and adjusted arm to up position to clear belt. RTS.										
3501104	A2-2XTC - DIV	GS16826	A2-2XTC-101-DIV	CLOSE	ECM	6/8/22	2:53:00 PM	6/8/22	3:15:00 PM	00:31	0.00
	Comments: ECALL: jam cleared by southeast, test and cycle diverter and return to service.										
	got there andsoutheast cleared jam, inspected diverter and cycle it everything was good. monitor it and call back in service.,										
3525602	A2-2XTC-101-DIV SE unable to clear	GS16826	A2-2XTC-101-DIV	CLOSE	ECM	7/9/22	10:52:00 AM	7/9/22	11:00:00 AM	00:08	0.00
	Comments: Ecall : SE unable to clear jam, Cleared jam condition reset asset & RTS										
	when I arrived I found several bags stuck between paddles I removed said bags and returned unit to service										
3398642	A2-2XTC-101-DIV multiple jams	GS16826	A2-2XTC-101-DIV	CLOSE	ECM	1/31/22	8:31:00 AM	1/31/22	8:43:00 AM	00:12	0.00
	Comments: ECALL:Inspected asset, found South East had reset every asset, I reset and fault cleared, RTS										
	Inspected asset, found South East had reset every asset, I reset and fault cleared, called back in service										
3500797	A2-2XTC - DIV CAUSING JAMS	GS16826	A2-2XTC-101-DIV	CLOSE	ECM	6/2/22	6:09:00 PM	6/2/22	6:20:00 PM	00:16	0.00
	Comments: ECALL: inspected flipped belt, not seen a flipped, monitored to ensure DIV cycling, RTS										
	Arrived at the asset, inspected it for flipped belt, did not see a flipped belt as reported by Southeast, monitored the asset to ensure the										
3500960	A2-2XTC-101-DIV SE reporting	GS16826	A2-2XTC-101-DIV	CLOSE	ECM	6/7/22	12:22:00 PM	6/8/22	2:34:00 AM	09:55	0.00
	Comments: ECALL:adjusted paddle arm, secured collier secured all hardware, re taught paddles, RTS										
	troubleshot the diverter and found out one of the paddle was too loud, we tried to adjusted it by raise it up, after raising it, we found out on										

adjusted paddle arm, secured collier secured all hardware, re taught paddles, called back in service, monitored

3503060	A2-2XTC-101-DIV FAILED TO	GS16826	A2-2XTC-101-DIV	CLOS E	ECM	6/11/22	5:58:00 PM	6/11/22	6:16:00 PM	00:26	0.00

Comments: ECALL: shut panel down, turned back on, manually cycle paddles,turn panel on,cycled, RTS, AUTO

had to shut the panel down then turn it back on then manual cycle the paddles and then turn the panel back on then put it in maintance and

3526026	A2-2XTC-101-DIV OF unable to clear	GS16826	A2-2XTC-101-DIV	CLOS E	ECM	7/13/22	3:36:00 PM	7/13/22	3:42:00 PM	00:06	0.00

Comments: put in manual, monitored belt, cycled DIV 3 times, put in auto, clear, RTS

Arrived to asset, put in manual, monitored belt, no issues, waited for 2ML to be clear of bags, cycled DIV, no issues, waited for another

3485311	2ML2-27 is receiving multiple	GS16775	A2-2ML1-27	CLOS E	ECM	5/23/22	5:17:00 AM	5/23/22	5:25:00 AM	00:16	0.00

Comments: ECALL:Asset assessed for issue, asset reset, tested, RTS

Asset assessed for issue, asset reset, tested, RTS

3550286	A2-2ML1-29 lacin completely jams	GS16776	A2-2ML1-29	CLOS E	ECM	8/13/22	10:13:00 AM	8/13/22	10:33:00 AM	03:09	796.86

Comments: Ecall : Torn belt, RTS follow up needed for belt to be replaced at night shift

went to asset inspected found belt torn clear down the middle measured belt went to AS3 and made belt staged in office for night shift

3393545	A2-2ML1-33 jam will not reset	GS16780	A2-2ML1-33	CLOS E	ECM	1/23/22	10:28:00 AM	1/23/22	10:32:00 AM	00:14	0.00

Comments: ECALL: Inspected line,cleaned reflector &photo-eye had 3 lights, no issue

inspected the line, bags were flowing through, cleaned reflector and photo-eye, photo-eye had three lights, inspected line further and there

3490434	A2-2ML1-33 excessive missing	GS16780	A2-2ML1-33	CLOS E	ECM	5/30/22	5:58:00 PM	5/30/22	6:08:00 PM	00:10	0.00

Comments: ECALL: inspect asset, checked photo-eye, once everything cleared, called back in service

inspect asset, checked photo-eye, once everything cleared, called back in service

3508628	A2-2ML1-33 /Missing bags	GS16780	A2-2ML1-33	CLOS E	ECM	6/21/22	1:39:00 PM	6/21/22	1:58:00 PM	00:41	0.00

Comments: removed luggage wheel blocking photo-eye, tested and retested, called back in service

arrived at asset, inspected asset, diagnosed problem, removed luggage wheel blocking photo-eye, tested and retested, called back in service

3534251	A2-2ML1-33 - MULTIPLE JAM	GS16780	A2-2ML1-33	CLOS E	ECM	7/23/22	7:09:00 PM	7/23/22	7:33:00 PM	01:22	0.00

Comments: NPF,issue in RL line merge, pushing bag into 2ML1 line, double up on bag causing jam in front of P/E

inspect photo-eye, no issue, only issue in RL line merge, pushing bag into 2ML1 line, double up on bag causing jam in front of photo-eye, back

3385379	Bag jam exceeding 6	GS16781	A2-2ML1-36	CLOS E	ECM	1/9/22	8:03:00 AM	1/9/22	8:13:00 AM	00:19	0.00

Comments: ECALL: jam on line, removed bags from photo eye, hit e-stop & reset line, jam cleared, RTS.

Inspected the line, there was a jam, removed bags from photo eye, hit e-stop and reset the line, the fault went away, inspected the line for a

3393474	A2-2ML1-36	GS16781	A2-2ML1-36	CLOS E	ECM	1/22/22	5:28:00 AM	1/22/22	5:35:00 AM	00:07	0.00

Comments: ECALL: unjammed bass from diverters and reset the asset

3408966	A2-2ML1-36 jam wont reset	GS16781	A2-2ML1-36	CLOS E	ECM	2/9/22	9:02:00 PM	2/9/22	9:20:00 PM	00:36	0.00

Comments: Pushed e-stop & reset. Re-plugged in encoder. Reset asset again. Tested, RTS.

3464573	A2-2ML1-36 - VFD Fault	GS16781	A2-2ML1-36	CLOS E	ECM	4/24/22	1:32:00 PM	4/24/22	1:36:00 PM	00:04	0.00

Comments: ECALL: on another call till 13:31,VFD disconnect was off, turned on disconnect switch, running,RTS

working on ECALL from 12:12 to 13:31 6OB-647

inspected asset, VFD disconnect was off, turned on disconnect switch, drive started running, called back in service

3530899	A2-2ML1-36 - making loud nois	GS16781	A2-2ML1-36	CLOS E	ECM	7/18/22	6:37:00 PM	7/19/22	2:30:00 AM	02:33	598.70

Comments: damaged motor removed, new motor placed, tested, RTS, ASSET stayed in operation, pass to night shift

asset assessed for issue, damaged motor removed, new motor placed, tested, RTS

ASSET stayed in operation, defer to night shift, after operation

3480270	A2-2CXW-104 - METAL	GS16749	A2-2CXW-104	CLOS E	ECM	5/13/22	9:11:00 AM	5/13/22	9:29:00 AM	00:18	0.00

Comments: ECALL: side guard was sticking out had to reshape bottom of side guard, called back in service

3430317	A2-2CXW-110 making loud nois	GS16755	A2-2CXW-110	CLOS E	ECM	3/3/22	7:49:00 AM	3/3/22	7:54:00 AM	00:05	0.00

Comments: ECALL: no loud noise emitted,checked merge,called back in service

arrived to asset, asset was mechanically sound, no loud noise emitted, checked merge (2CXW-111) to see if that was making noise, 2CXW-

3594970	A2-2CXW-110 motor making a	GS16755	A2-2CXW-110	CLOS E	ECM	10/11/22	2:21:00 PM	10/11/22	2:27:00 PM	00:06	0.00

Comments: inspected, level motor had bad inner bearing, closed W/O, divert for tonight

inspected, level motor had bad inner bearing, closed W/O, divert for tonight

3393505	A7-2SS2-DIV-not recycling	GS16743	A7-2SS2-DIV	CLOS E	ECM	1/22/22	3:27:00 PM	1/22/22	3:44:00 PM	00:56	0.00

Comments: Ecall : Overload fault, Southeast cleared overload before tech arrived & RTS

arrived at asset once arrived Southeast had already cleared overload inspected asset for any issues tested asset back in service

3393547	A7-2SS2-DIV - MULTIPLE JAM	GS16743	A7-2SS2-DIV	CLOS E	ECM	1/23/22	11:24:00 AM	1/23/22	11:45:00 AM	00:31	0.00

Comments: ECALL: multiple jams on diverter, cycle diverter, monitored while in action, RTS.

Inspected asset, multiple jams on diverter, cycled diverter, checked the photo eye on the merge, monitored for a while, called back in service.

3416298	A7-2SS2-DIV divert fault	GS16743	A7-2SS2-DIV	CLOS E	ECM	2/19/22	9:16:00 AM	2/19/22	9:35:00 AM	00:29	0.00

confirmed with jaimie JSM

3416475	A7-2SS2-DIV - Not cycling	GS16743	A7-2SS2-DIV	CLOS E	ECM	2/21/22	10:30:00 AM	2/21/22	12:15:00 PM	02:00	0.00

Comments: ECALL: troubleshot,failed to cycle, adjusted selenoid switch, cleared jam,RTS

troubleshooting the diverter and found out it was failed to cycle, selenoid switch needed to adjust, I adjusted the selenoid, cleared jam, and

3421008	A7-2SS2-DIV making loud nois	GS16743	A7-2SS2-DIV	CLOS E	ECM	2/26/22	11:46:00 AM	2/26/22	11:55:00 AM	00:29	0.00

Comments: Ecall : Loud noise, Tightened all loose hardware & RTS

Went to asset inspect found serpentine belt cover loose hardware tightening back up tested called back in service

3421021	A7-2SS2-DIV failed to retract	GS16743	A7-2SS2-DIV	CLOSE	ECM	2/26/22	3:06:00 PM	2/26/22	3:21:00 PM	00:20	0.00
	confirmed with Jaimie JSM										
3437677	A7-2SS2-DIV multiple overload	GS16743	A7-2SS2-DIV	CLOSE	ECM	3/17/22	8:29:00 AM	3/17/22	9:21:00 AM	01:44	13.72
	Comments: Ecall : Centipede belt broke, Replaced broken belt & RTS										
	got there one paddle wasn't working inspect the paddle had the centipede belt broken went to parts got new belt then went and install new										
3437892	A7-2SS2-DIV - Failed to Retract	GS16743	A7-2SS2-DIV	CLOSE	ECM	3/19/22	1:16:00 PM	3/19/22	2:24:00 PM	01:08	0.00
	Comments: ECALL:diverter not cycled,asked for assist.actuated actuator manually, cleared,cycled,RTS										
	arrived to asset, ESTOP, disconnect asset, Reconnect asset, removed ESTOP, diverter would not cycle, ESTOP line, disconnect asset,										
3437908	A7-2SS2-DIV - Failed to Retract	GS16743	A7-2SS2-DIV	CLOSE	ECM	3/19/22	3:52:00 PM	3/19/22	4:20:00 PM	00:28	0.00
	Comments: Comment										
	Verified by Jaime.										
3438091	A7-2SS2-DIV overload reset	GS16743	A7-2SS2-DIV	CLOSE	ECM	3/21/22	11:16:00 AM	3/21/22	11:37:00 AM	00:21	0.00
	Comments: ECALL: reset overload and tested asset. RTS										
3455641	A7-2SS2-DIV - OVERLOAD	GS16743	A7-2SS2-DIV	CLOSE	ECM	4/11/22	7:18:00 AM	4/11/22	7:30:00 AM	00:12	0.00
	Comments: ECALL-reset overload, cleared fault, monitored asset, RTS.										
3460220	A7-2SS2-DIV - Overload Fault	GS16743	A7-2SS2-DIV	CLOSE	ECM	4/15/22	7:42:00 AM	4/15/22	8:01:00 AM	00:52	0.00
	Comments: Comment										
	Verified by Ronny.										
3460311	A7-2SS2-DIV overload reset	GS16743	A7-2SS2-DIV	CLOSE	ECM	4/15/22	9:48:00 PM	4/15/22	9:53:00 PM	00:12	0.00
	Comments: Ecall : Overload, Reset overload call back in service										
3460763	A7-2SS2-DIV will not cycle	GS16743	A7-2SS2-DIV	CLOSE	ECM	4/20/22	6:30:00 AM	4/20/22	10:20:00 AM	03:50	0.00
	Comments: Ecall : Diverter not cycling, Replaced broken bolt adjusted paddle position & RTS										
	arrived and inspected the asset and found the chain that cycles the diverter was loose after inspecting further I discovered the shoulder bolt										
3477803	A7-2SS2-DIV /Failed to retract	GS16743	A7-2SS2-DIV	CLOSE	ECM	5/6/22	9:53:00 PM	5/6/22	10:03:00 PM	00:10	0.00
	Comments: Ecall : DIV jam, Realigned photo eyes reset asset & RTS										
	cleared bags readjusted photo eyes tested diverter with supervisors assistance called back in service										
3485502	A7-2SS2-DIV failed to retract	GS16743	A7-2SS2-DIV	CLOSE	ECM	5/24/22	9:06:00 PM	5/24/22	10:00:00 PM	00:54	0.00
	Comments: ECALL-Turned off Diverter so overload could cool down, turned on, reset, RTS.										
	On arrival I inspected the asset and proceeded to turn off the Diverter and waiting to turn on so overload could cool down so when we reset										
3489988	A7-2SS2-DIV - NOT CYCLING	GS16743	A7-2SS2-DIV	CLOSE	ECM	5/26/22	5:45:00 PM	5/26/22	6:00:00 PM	00:30	0.00
	Comments: Ecall : DIV not cycle, Made adjustments to proxy reset asset & RTS										
	went to asset found proxy fault readjusted proxy tested called back in service										
3502784	A7-2SS2-DIV not cycling	GS16743	A7-2SS2-DIV	CLOSE	ECM	6/9/22	5:21:00 AM	6/9/22	6:32:00 AM	01:11	46.78
	Qamil JSM										
3503011	A7-2SS2-DIV multiple jams	GS16743	A7-2SS2-DIV	CLOSE	ECM	6/11/22	6:21:00 AM	6/11/22	6:45:00 AM	00:39	0.00
	Comments: Ecall : Multiple jam faults, Cleared jam condition reset asset & RTS										
	When I arrived I cleared the jam and reset the fault line started up and I monitored unit while bags ran called back in service										
3516898	A7-2SS2-DIV-MOTOR ISSUE	GS16743	A7-2SS2-DIV	CLOSE	ECM	7/1/22	7:55:00 PM	7/1/22	8:21:00 PM	01:10	15.63
	Comments: Ecall : Smoke in asset, Replaced bad serpentine belt & RTS										
	inspect asset serpentine belt bad got belt install test back in service										
3517416	A7-2SS2-DIV - OVERLOAD	GS16743	A7-2SS2-DIV	CLOSE	ECM	7/6/22	11:36:00 AM	7/6/22	11:40:00 AM	00:24	0.00
	Comments: Ecall : Overload won't reset, Cycled power off & back on reset asset & RTS										
	arrived at asset Southeast could not reset the overload turned off the diverter and overload switch turned on everything after waiting for a										
3478018	A7-2SS2-DIV Failed to Retract	GS16743	A7-2SS2-DIV	CLOSE	ECM	5/9/22	8:11:00 AM	5/9/22	9:48:00 AM	03:14	126.31
	Comments: ECALL- R/R old belt with new one, tested belt, (ok), RTS.										
	We arrived and checked on asset. Inspected the location and proceeded to check the belt and realized the belt was broken. We got a new										
3416317	A7-2SS2-DIV - Multiple Divert	GS16743	A7-2SS2-DIV	CLOSE	ECM	2/19/22	2:10:00 PM	2/19/22	3:20:00 PM	01:46	0.00
	confirmed with Jamie JSM										
3416400	A7-2SS2-DIV - Failed to retract	GS16743	A7-2SS2-DIV	CLOSE	ECM	2/20/22	2:08:00 PM	2/20/22	2:35:00 PM	00:27	0.00
	Comments: ECALL: handmode,removed bags from photo-eye,adjusted,back in auto,reset line,RTS										
	inspected line, there was a jam, fault on the line, and the DIV was not cycling, togged the HOA to hand mode, used the disconnect and										
3416498	A7-2SS2-DIV	GS16743	A7-2SS2-DIV	CLOSE	ECM	2/21/22	1:39:00 PM	2/21/22	2:30:00 PM	00:51	0.00
	Comments: ECALL: cleared the bags, reset jam and started the diverter back on service										
	cleared the bags, reset jam and started the diverter back on service										
3416630	A7-2SS2-DIV not cycle	GS16743	A7-2SS2-DIV	CLOSE	ECM	2/22/22	5:36:00 PM	2/22/22	6:34:00 PM	01:31	126.31
	Comments: ECALL: troubleshot DIV, belt came of , worn out, replaced,tested,RTS										
	troubleshooting the diverter and found out the drive cog belt was came off and also worn out, replaced the belt ot a new one, after that, i										
3430505	2SS2-DIV has a jam which will not	GS16743	A7-2SS2-DIV	CLOSE	ECM	3/5/22	11:20:00 AM	3/5/22	12:35:00 PM	01:15	938.72
	Verified by JSM 9 Tim										
3430527	A7-2SS2-DIV-paddle	GS16743	A7-2SS2-DIV	CLOSE	ECM	3/5/22	5:30:00 PM	3/5/22	5:58:00 PM	00:40	0.00
	Comments: ECALL: DIV not working, solenoid wire loose, tightened,cycled,RTS										
	got there, DIV was not working, try to cycle, it did not work so opened DIV, noticed one solenoid wire was loose, tightened wire then started										

3430643	A7-2SS2-DIV overload	GS16743	A7-2SS2-DIV	CLOS	ECM		3/7/22	7:12:00 AM	3/7/22	7:41:00 AM	00:29	0.00
	Comments: ECALL:Turned VFD, switched off & back on, reset overload, started to run, monitored,RTS											
	Turned the VFD, switched off and back on, reset the overload, it was starting to run, we were watching for few minutes, it was running ok,											
3430685	A7-2SS2-DIV-jam	GS16743	A7-2SS2-DIV	CLOS	ECM		3/7/22	4:17:00 PM	3/7/22	4:38:00 PM	00:21	0.00
	Comments: ECALL: manually moved HSA to home position which allowed me to reset,back on auto,monitored, RTS											
	Arrived and inspected the asset,											
	manually moved the HSA to its home position which allowed me to reset											
	the asset, back on auto and monitored to ensure, it was working correctly placed, asset back in service											
3430698	A7-2SS2-DIV-fail to retract	GS16743	A7-2SS2-DIV	CLOS	ECM		3/7/22	6:17:00 PM	3/7/22	6:49:00 PM	01:04	0.00
	Comments: ECALL: asset would not cycle, checked proxys where off, aligned proxy, cycled, checked out, RTS											
	went to asset would not cycle, checked proxys where off, aligned proxy, cycled, checked out, called back in service											
3437767	A7-2SS2-DIV Overload not	GS16743	A7-2SS2-DIV	CLOS	ECM		3/18/22	6:06:00 AM	3/18/22	6:15:00 AM	00:18	0.00
	Comments: ECALL: southeast cleared before arrival. RTS											
3437918	A7-2SS2-DIV - Failed to Retract	GS16743	A7-2SS2-DIV	CLOS	ECM		3/19/22	6:00:00 PM	3/19/22	6:12:00 PM	00:40	0.00
	Comments: ECALL: solenoid was loose, tightened, started line cycle DIV, monitored, RTS											
	Got there, paddle did not want to cycle so open top cover, it, when the line running then called back in service											
3437957	A7-2SS2-DIV bad cog belt	GS16743	A7-2SS2-DIV	CLOS	ECM		3/20/22	6:30:00 AM	3/20/22	8:41:00 AM	02:11	46.78
	Comments: ECALL: taper lock and pulley bad. install new and test asset. RTS											
	inspected and determined one of the taper locks was worn out and stopped diverter from extending. replaced taper lock and pulley and RTS											
3460391	A7-2SS2-DIV - Failed to detract	GS16743	A7-2SS2-DIV	CLOS	ECM		4/16/22	3:39:00 PM	4/16/22	3:57:00 PM	00:36	0.00
	Comments: ECALL: jam, monitored, inspected, alots bags on main line making multiple jam,RTS											
	Got there was multiple jam, monitored it, then inspect DIV, everything was ok, was alots bags on main line making multiple jam, so then call											
3464421	A7-2SS2-DIV - Overload Fault	GS16743	A7-2SS2-DIV	CLOS	ECM		4/22/22	9:46:00 PM	4/22/22	9:55:00 PM	00:09	0.00
	Comments: ECALL:reset overload, called back in service											
	reset overload, called back in service											
3477875	A7-2SS2-DIV - FAILED TO	GS16743	A7-2SS2-DIV	CLOS	ECM		5/7/22	8:08:00 PM	5/7/22	8:14:00 PM	00:06	0.00
	Comments: ECALL: in route to call, cleared by S.E, back in service											
3490192	Motor overload wi not reset; A7	GS16743	A7-2SS2-DIV	CLOS	ECM		5/29/22	6:48:00 AM	5/29/22	6:58:00 AM	00:10	0.00
	Comments: ECALL: overload on diverter, disconnect switch tripped, reset,cycled, overload cleared, RTS											
	inspected asset, overload on the diverter, the disconnect switch was tripped, reset the disconnec and cycled it, overload cleared , called back											
3490243	A7-2SS2-DIV jam not clearing	GS16743	A7-2SS2-DIV	CLOS	ECM		5/29/22	9:38:00 AM	5/29/22	9:48:00 AM	00:20	0.00
	Comments: ECALL: DIV not working, cleared jams, bags too close, cleared, reset jams, RTS, monitored											
	inspected line, DIV was not operating, cleared jam on main line, cycled DIV, bags were too close together which created multiple jams, cl											
3490615	A7-2SS2-DIV overload	GS16743	A7-2SS2-DIV	CLOS	ECM		5/31/22	7:33:00 PM	5/31/22	7:38:00 PM	00:05	0.00
	Comments: ECALL: In route to asset to clear overload, SE was able to clear fault, back in service											
	In route to asset to clear overload, SE was able to clear fault, back in service											
3503547	A7-2SS2-DIV was not recycling	GS16743	A7-2SS2-DIV	CLOS	ECM		6/15/22	3:30:00 PM	6/15/22	3:50:00 PM	00:20	0.00
	Comments: restarted, tested/inspected, RTS											
	Southeast reports diverter not cycling, after a few minutes restarted, it was working. Checked it out and it was ok. Called back in											
3508427	A7-2SS2-DIV - Overload Fault	GS16743	A7-2SS2-DIV	CLOS	ECM		6/20/22	2:02:00 PM	6/20/22	2:15:00 PM	00:13	0.00
	Comments: cycled, disconnected, and asset started working. Monitored for a few minutes, RTS											
	Arrived at asset and found that it was not working. I cycled, disconnected, and asset started working. Monitored for a few minutes and called											
3503101	A7-2SS2-DIV motor overload	GS16743	A7-2SS2-DIV	CLOS	ECM		6/12/22	4:51:00 AM	6/12/22	4:55:00 AM	00:04	0.00
	Comments: ECALL: Cleared by SouthEast, called back in service											
	Cleared by SouthEast, called back in service											
3525659	A7-2SS2-DIV-multiple faults	GS16743	A7-2SS2-DIV	CLOS	ECM		7/9/22	7:41:00 PM	7/9/22	8:00:00 PM	00:19	0.00
	Comments: hardware missing on servo plate, frame plate, and nuts, couldn't fix, had to wait until shutdown											
	Inspect diverter and found several hardware missing on servo plate, frame plate and nuts, missing on alloy bolts that hold the servo, couldn't											
3530640	A7-2SS2-DIV overload	GS16743	A7-2SS2-DIV	CLOS	ECM		7/16/22	6:13:00 AM	7/16/22	6:14:00 AM	00:01	0.00
	Comments: ECALL cancelled											
3547907	A7-2SS2-DIV multiple jams	GS16743	A7-2SS2-DIV	CLOS	ECM		8/5/22	6:02:00 AM	8/5/22	9:30:00 AM	13:02	1,958.29
	Comments: Ecall : Multiple jams, Replaced motor, reducer , pulley & Belt & RTS											
	3rd shift : inspected diverter and found timing belt off and broken tensioner pulley then turn over to 1st shift. 1st shift. : day shift arrived to											
3607575	A7-2SS2-DIV - Bag Stuck	GS16743	A7-2SS2-DIV	CLOS	ECM		10/31/22	1:18:00 PM	10/31/22	1:27:00 PM	00:12	0.00
	Comments: line was E-stopped, bag handle under diverter, maneuver bag handle under div paddle. RTS, monitored											
	line was E-stopped, bag handle under diverter, maneuver bag handle under div paddle. RTS, monitored											
3376823	2ML1-34 is losing bags	GS16740	A2-2ML1-34	CLOS	ECM		1/4/22	11:23:00 AM	1/4/22	11:35:00 AM	00:12	0.00
	Comments: ECALL: inspected asset, cleared and adjust photo eyes and inspect encoders/ belt speed. RTS											
3393479	A2-2ML1-34 - JAM	GS16740	A2-2ML1-34	CLOS	ECM		1/22/22	6:18:00 AM	1/22/22	6:32:00 AM	00:14	0.00
	Comments: Ecall : Bag jam on asset, Unjammed bags from diverters cleared and reset asset											
3393487	A2-2ML1-34 Keeps jamming	GS16740	A2-2ML1-34	CLOS	ECM		1/22/22	7:55:00 AM	1/22/22	8:23:00 AM	00:56	0.00
	Comments: Ecall : Multiple jams (2nd call), Cut off damaged part of belt tested & RTS											
	when I received the call I asked Bujar to meet me at unit when we arrived he pointed the edge of the belt out to me it appeared as if the											

3416466	A7-2SS2-DIV - WILL NOT	GS16740	A2-2ML1-34	CLOS	ECM	2/21/22	8:35:00 AM	2/21/22	9:13:00 AM	02:15	0.00
	Comments: ECALL: DIV failed to retrack, reset, manually moved peddles to home position,cycled, monitored, RTS										
	inspected asset, diverter failed to re-track, removed the blue cover to check the hardware and bolts, found no issue on the clutch and belts.										
3438259	A2-2ML1-34 - CHART	GS16740	A2-2ML1-34	CLOS	ECM	3/22/22	7:43:00 PM	3/22/22	7:47:00 PM	00:04	0.00
	confirmed asset with JSM										
3446461	A2-2ML1-34 /Jam	GS16740	A2-2ML1-34	CLOS	ECM	4/1/22	2:14:00 PM	4/1/22	2:25:00 PM	00:21	0.00
	Comments: Ecall : Line won't clear, Cleared fault & RTS										
	got there line was running Southeast clear line so inspect line everything was working so call BHS if line was clear they said yes then call										
3547861	A2-2ML1-34 - JAM THAT	GS16740	A2-2ML1-34	CLOS	ECM	8/4/22	4:41:00 PM	8/4/22	4:48:00 PM	00:12	0.00
	Comments: Ecall : Jam no clear, Cleared jam condition reset asset & RTS										
	arrived to asset Southeast cleared jam inspected photo eyes no issues talked to S.E they state bag was caught in 2SS2-DIV & caused jam										
3555778	A2-2ML1-34	GS16740	A2-2ML1-34	CLOS	ECM	8/27/22	3:57:00 AM	8/27/22	4:15:00 AM	00:18	0.00
	Comments: Ecall : Jam, Reset jam call back in service										
3569997	A2-2ML1-34 - PHOTOEYE	GS16740	A2-2ML1-34	CLOS	ECM	9/1/22	4:26:00 PM	9/1/22	4:41:00 PM	00:23	0.00
	Comments: Ecall : Loose photo eye, Southeast tightened photo eye before tech arrived & RTS										
	arrived to asset SE tightened photo eye I loosened photo eye & bracket discovered better position tightened called back in service &										
3594687	A2-2ML1-34 phot eye issue	GS16740	A2-2ML1-34	CLOS	ECM	10/8/22	7:48:00 AM	10/8/22	9:03:00 AM	00:32	88.38
	Comments: Ecall : Multiple missing bags/jams, Replaced bad photo eye & RTS										
	arrived at asset looked over & cleared photo eyes & reflectors I adjusted the reflector, so it was completely covering hole went to photo ey										
3433053	A2-2ML1-34 making a loud	GS16740	A2-2ML1-34	CLOS	ECM	3/14/22	4:30:00 AM	3/14/22	5:06:00 AM	00:36	0.00
	Comments: ECALL: asset assessed for issue, belt was tensioned, tested, returned to service										
	asset assessed for issue, belt was tensioned, tested, returned to service										
3433095	A2-2ML1-34 - Multiple Encoder	GS16740	A2-2ML1-34	CLOS	ECM	3/14/22	1:20:00 PM	3/14/22	1:53:00 PM	00:40	0.00
	Comments: Comment										
	Verified by Roy.										
3438042	Asset making an unusual noise; A2	GS16740	A2-2ML1-34	CLOS	ECM	3/21/22	5:11:00 AM	3/21/22	5:30:00 AM	00:19	0.00
	Comments: ECALL:belt was applied tension, tested, asset was monitored, returned to service										
	asset assessed for issue, belt was applied tension, tested, asset was monitored, returned to service										
3490601	A2-2ML1-34 SE unable to clear	GS16740	A2-2ML1-34	CLOS	ECM	5/31/22	5:39:00 PM	5/31/22	5:49:00 PM	00:20	0.00
	Comments: ECALL: checked P/E, cleared bags from P/E, reset line, fault cleared, monitored, RTS, bags too close										
	inspected line, checked photo-eyes, cleared bags from photo-eyes, reset line, jam fault went away, monitored for awhile after to make sure										
3517033	A2-2ML1-34 unable to clear	GS16740	A2-2ML1-34	CLOS	ECM	7/3/22	10:24:00 AM	7/3/22	10:45:00 AM	00:21	0.00
	Comments: multiple jams due bad bag hygiene, inspected P/E of sec 33,34, & 35, NPF, monitored, RTS,										
	arrived asset, multiple jams on section 34, bags were arriving too close together, also causing overloads and jams on the diverter, multiple										
3525405	A2-2ML1-34 vfd disconnect	GS16740	A2-2ML1-34	CLOS	ECM	7/7/22	1:51:00 PM	7/7/22	2:08:00 PM	00:17	0.00
	Comments: began locating VFD for asset, identified VFD was tripped, cleared VFD fault, tested, RTS										
	Arrived at asset, inspected asset, began locating VFD for asset, identified VFD was tripped, cleared VFD fault, tested, RTS										
3530892	A2-2ML1-34 - PHOTOEYE	GS16740	A2-2ML1-34	CLOS	ECM	7/18/22	5:30:00 PM	7/18/22	5:47:00 PM	00:40	0.00
	Comments: Arrived at the asset and made adjustments and tightened the hardware. Monitored, RTS										
	Arrived at the asset and made adjustments and tightened the hardware. Monitored, RTS										
3572877	A2-2ML1-34 - MULTIPLE JAMS	GS16740	A2-2ML1-34	CLOS	ECM	9/13/22	1:25:00 PM	9/13/22	1:37:00 PM	00:22	0.00
	Comments: photoeye had 1 light, adjusted till 2, tightened, reset, RTS, monitored										
	Inspected line, photoeye had one light. Adjusted photoeye until there was 2 lights, tightened photoeye, reset line, RTS, monitored										
3577597	A2-2ML1-34 jam wont reset	GS16740	A2-2ML1-34	CLOS	ECM	9/19/22	10:26:00 PM	9/19/22	10:38:00 PM	00:24	0.00
	Comments: adjusted photo-eye, reset, tested system, back in service										
	arrived at asset, inspected asset, adjusted photo-eye, reset, tested system, back in service										
3581825	A2-2ML1-34 SE unable to clear	GS16740	A2-2ML1-34	CLOS	ECM	9/25/22	1:31:00 PM	9/25/22	2:00:00 PM	00:58	0.00
	Comments: P/E had 1 light, adjusted until 2 lights, tightened, reset, monitored, RTS										
	inspected line, photo-eye had one light, adjusted photo-eye until there was two, tightened down, reset and watched line for a bit for any is										
3581915	Multiple bag jams A2-2ML1-34 -	GS16740	A2-2ML1-34	CLOS	ECM	9/26/22	5:05:00 AM	9/26/22	5:21:00 AM	00:16	0.00
	Comments: cleared P/E connected to this section, tightened P/E, adjusted & secured lense to reset, RTS										
	On arrival, I inspected the asset and cleared the photo-eyes connected to this section, while doing so I found one photo-eye needed to										
3582000	A2-2ML1-34 jam not resetting	GS16740	A2-2ML1-34	CLOS	ECM	9/27/22	3:54:00 AM	9/27/22	4:28:00 AM	01:12	0.00
	Comments: checked photo eye and upon inspection found photo eye not aligned properly. adjusted and tested RTS										
3586445	A2-2ML1-34 multiple jams	GS16740	A2-2ML1-34	CLOS	ECM	10/5/22	11:37:00 AM	10/5/22	11:50:00 AM	00:23	0.00
	inspected, loose photoeye, adjusted and tightened, tested, RTS										
3594659	A2-2ML1-34 - MULTIPLE JAMS	GS16740	A2-2ML1-34	CLOS	ECM	10/7/22	9:50:00 PM	10/7/22	10:15:00 PM	00:50	0.00
	Comments: Photo-eye had 1 light, adjusted it, disconnect/reconnect it, tested, RTS.										
3599436	A2-2ML1-34 jam	GS16740	A2-2ML1-34	CLOS	ECM	10/14/22	2:31:00 PM	10/14/22	2:37:00 PM	00:07	0.00
	Comments: Southeast cleared jam, which was cause by placing bags too close. RTS.										
3555098	AS4 FIS IB3	GS19688	AS-4-IB3-08	CLOS	ECM	8/19/22	3:53:00 PM	8/19/22	4:17:00 PM	00:29	0.00
	Comments: went to asset, reset jam, tested RTS										
	went to asset, reset jam, tested RTS										

3480703	A/S 4 IB 3 jam	GS19690	AS-4-IB3-10	CLOSE	ECM	5/18/22	2:36:00 PM	5/18/22	3:31:00 PM	00:55	0.00
	Comments: bag jam										
	Arrived at asset, inspected and wiped clean photo eyes and reflectors, removed bags that were jammed, door had a fault, wiped clean photo										
3393609	AS4 Inbound belt	GS19690	AS-4-IB3-10	CLOSE	ECM	1/24/22	7:10:00 AM	1/24/22	7:40:00 AM	00:30	0.00
	Comments: ECALL: Removed bags infront of PE. Cleared jam, started line, RTS.										
3484975	FIS AS4 BELT 3	GS19690	AS-4-IB3-10	CLOSE	ECM	5/19/22	2:28:00 PM	5/19/22	3:03:00 PM	00:35	0.00
	Comments: ECALL: dried spots in link, disconnects, used grease on chain, ran chain, used cushion to dull noise										
	arrived to asset, started line, stopped line, went to asset, heard noise, inspected chain guard, noticed dried spots in link, disconnects asset,										
3500511	A/S 4 IB 3 motor	GS19690	AS-4-IB3-10	CLOSE	ECM	6/3/22	5:25:00 PM	6/3/22	5:35:00 PM	00:10	0.00
	Comments: ECALL: arrived, no mechanical issue,not under a load, has bags on it, inspect later										
	when I arrived, I started unit up, I checked over it and found no mechanical issue, now while inspecting unit, it was not under a load, I asked										
3455306	AS4 FIS Inbound	GS19691	AS-4-IB3-10-FD	CLOSE	ECM	4/7/22	6:01:00 PM	4/7/22	6:20:00 PM	00:38	0.00
	Comments: ECALL-Jam at IB3-10, manually brought door down, started line, door went up/down, monitored, RTS,										
	Got there alarm was going off, check panel, a jam at IB3-10 , door was stuck so we manually brought the door down, then started the line,										
3480719	A/S 4 IB3 inside	GS19691	AS-4-IB3-10-FD	CLOSE	ECM	5/18/22	4:54:00 PM	5/18/22	5:20:00 PM	00:26	0.00
	Comments: Door not lower, e-stop, unplugged/plugged light appeared, pull e-stop, restarted, door closed										
	Arrived to asset, MCP not displaying any fault. Talked with AOC. When belt stopped, door fault was present went in tunnel to door. Did not										
3485356	A/S 4 Car # 3	GS19691	AS-4-IB3-10-FD	CLOSE	ECM	5/23/22	12:38:00 PM	5/23/22	1:07:00 PM	00:32	0.00
	Comments: ECALL:inspected the asset, tested the asset multiple times to ensure it was working, RTS										
	Arrived and inspected the asset, tested the asset multiple times to ensure it was working, called asset back into service										
3438345	Airside 4 FIS	GS19691	AS-4-IB3-10-FD	CLOSE	ECM	3/23/22	3:24:00 PM	3/23/22	3:45:00 PM	00:21	0.00
	Comments: ECALL: inspect photo eyes, manually closed door and reset. clear fault and RTS										
3455356	AS4 FIS Carouse	GS19691	AS-4-IB3-10-FD	CLOSE	ECM	4/8/22	12:37:00 AM	4/8/22	1:27:00 AM	00:50	0.00
	Comments: ECALL: Reset, still faulted, adjust photoeyes, reset line, cleared, inspected manually,tested,RTS										
	close door and reset the line, but fault won't clear, adjust photo-eyes on door and reset line, it cleared, then came back again, recheck photo-										
3513298	AS-4-IB3-10-FD	GS19691	AS-4-IB3-10-FD	CLOSE	ECM	6/24/22	9:36:00 AM	6/24/22	9:36:00 AM	00:00	0.00
	Comments: Call cancelled by GOAA.										
3413360	A2-2BD2-01-	GS19990	A2-2BD2-01-DOOR	CLOSE	ECM	2/13/22	2:27:00 PM	2/13/22	3:17:00 PM	00:53	0.00
	Comments: ECALL: door fault jam, overload relays tripped, reset relay, tested asset, RTS.										
	Arrived and inspected the asset, attempted to reset the asset but could not reset because there was no power, after tracing the power we										
3413400	Door will not open	GS19990	A2-2BD2-01-DOOR	CLOSE	ECM	2/14/22	7:30:00 AM	2/14/22	7:55:00 AM	00:35	0.00
	Comments: ECALL: inspected the belts, motors, photo eyes & VFD's, all working, reset system, monitored, RTS.										
	Arrived and inspected the asset, ensured that the belts, motors, photo eyes & VFD's were working correctly, reset the system and operated										
3577347	A2-2BD2-01-	GS19990	A2-2BD2-01-DOOR	CLOSE	ECM	9/16/22	4:16:00 PM	9/16/22	4:26:00 PM	00:14	0.00
	Comments: Ecall : Reported strap caught in conveyor, NPF inspected & RTS										
	inspected conveyor inside and out found no straps did a check on other BDS to be sure there was not an incorrect asset called out										
3437973	A2-2BD2-01-	GS19990	A2-2BD2-01-DOOR	CLOSE	ECM	3/20/22	8:07:00 AM	3/20/22	8:59:00 AM	01:44	0.00
	Comments: ECALL: used contacter to moveb door up/down, cleaned debris, adjusted P/E, reset,tested,RTS										
	inspected asset, use control station to move door up and down, use contacter to bring door up and down, cleaned debris from the bottom of										
3416492	Gate 92 PCA	GS20092	PCA-92	CLOSE	ECM	2/21/22	12:31:00 PM	2/21/22	12:47:00 PM	00:16	0.00
	Comments: Blowing warm										
	Arrived at gate and found unit off, hose attached to aircraft. Checked unit and operation box was set to Vent. Switched to Cool mode, star										
3437894	Gate 92 PCA	GS20092	PCA-92	CLOSE	ECM	3/19/22	1:40:00 PM	3/19/22	2:01:00 PM	00:21	0.00
	Comments: ECALL: set to vent mode, switched to wide bode mode, reset circuit board, tested, discharging: 36*										
	Upon arrival Tech found unit working, blowing warm air and set to Vent mode on the control board. Tech switched to Wide bode mode, reset										
3477781	PCA-92 NOT	GS20092	PCA-92	CLOSE	ECM	5/6/22	2:45:00 PM	5/6/22	3:02:00 PM	00:41	0.00
	Comments: Blowig hot pca 92										
	Unit was set for bridge air, switch to aircraft pca working properly, discharge 38.7										
3438021	Gt 92 PCA inop	GS20092	PCA-92	CLOSE	ECM	3/20/22	6:48:00 PM	3/20/22	7:11:00 PM	00:23	0.00
	Comments: unit inoperable										
	Unit was off upon arrival. Unit was turned on and had no tripped breakers or faults. Temperature of discharge was 38 and aircraft tempera										
3480322	PCA - GATE 92	GS20092	PCA-92	CLOSE	ECM	5/14/22	2:20:00 PM	5/14/22	2:44:00 PM	00:24	0.00
	Comments: Blowing warm										
	Arrived at the gate and found PCA working fine. Tech went to PBB to let crew know the air was working fine. There was a group of people										
3500773	Gate 92 PCA	GS20092	PCA-92	CLOSE	ECM	6/5/22	2:00:00 PM	6/5/22	2:26:00 PM	00:35	0.00
	Comments: no issues found										
	Upon arrival unit was attached to aircraft and working. Operation box was set to narrow body and hose had a kinked affecting air flow. We										
3500863	Gate 92 PCA	GS20092	PCA-92	CLOSE	ECM	6/6/22	1:57:00 PM	6/6/22	2:19:00 PM	00:45	0.00
	Comments: blowing hot										
	Arrived at gate found unit working. Discharging 37 degrees and 50 At aircraft. Ambient 90. Checked and monitored unit, no issues found.										
3500871	PCA gate 92 not	GS20092	PCA-92	CLOSE	ECM	6/6/22	2:49:00 PM	6/6/22	3:34:00 PM	00:45	0.00
	Comments: ECALL: unit was not connected. no trips or faults and discharge was 40*. running well										
3513402	PCA-92 HOLE IN	GS20092	PCA-92	CLOSE	ECM	6/25/22	1:36:00 PM	6/25/22	1:46:00 PM	00:10	0.00
	Comments: Found 20ft hose broken replaced it with 10ft from JRS stock CBIS										

3513532	GATE 92 PCA HOSE TO NOT	GS20092	PCA-92	CLOSE	ECM	6/27/22	12:55:00 AM	6/27/22	1:20:00 AM	00:25	0.00
	Comments: unit needed 20ft hose, no hoses in parts, no hose to repair.										
	Arrived at the gate and the unit needed a 20 foot hose to be able to reach aircraft. Parts ran out of all hoses. 10ft and 20ft out of stock. we										
3513838	PCA gate 92 not working	GS20092	PCA-92	CLOSE	ECM	6/29/22	4:18:00 PM	6/29/22	4:37:00 PM	00:19	0.00
	Comments: not working										
	arrived at the gate found PCA on bridge mode, switch to aircraft mode PCA working properly, discharge 43.6 ambient 90										
3530511	Gate 92 PCA HOT	GS20092	PCA-92	CLOSE	ECM	7/14/22	3:41:00 PM	7/14/22	4:10:00 PM	00:23	0.00
	Comments: All was well with unit. RTS.										
	We check the unit and all are working normally. I let run for a few minutes.										
3538894	Gate 92 PCA HOT	GS20092	PCA-92	CLOSE	ECM	7/29/22	1:32:00 PM	7/29/22	2:00:00 PM	00:55	0.00
	Comments: disch temp 36 , ambient 91										
	We went to the unit do not found any issues in the unit the discharge temp with two compressor 36 degrees,ambient temp 91 degrees										
3570094	Gate 92 PCA NO PWR	GS20092	PCA-92	CLOSE	ECM	9/2/22	4:01:00 PM	9/2/22	4:22:00 PM	00:21	0.00
	Comments: no power										
	Arrived at the gate,found unit off restarted by control box pca started working properly, found tangle fix hose unit working fine.										
3586468	PCA gate 92 blowing warm	GS20092	PCA-92	CLOSE	ECM	10/5/22	3:46:00 PM	10/5/22	4:20:00 PM	00:34	0.00
	Comments: blowing hot										
	Arrived at the gate, unit was working blower only, checked all electrical components no issues found. Re set pca unit blowing air to the bridge										
3594862	Gate 92 PCA HOT	GS20092	PCA-92	CLOSE	ECM	10/10/22	2:05:00 PM	10/10/22	2:18:00 PM	00:13	0.00
	Comments: PBB ENABLE										
	Upon arrival found unit on working on PBB mode. Aircraft had APU on. Switched to aircraft, started and tested. Uni working good at the										
3599708	PCA 92 NOT WORKING	GS20092	PCA-92	CLOSE	ECM	10/17/22	11:19:00 PM	10/17/22	11:36:00 PM	00:34	0.00
	Comments: Unit working properly										
	Arrived at the gate and found the unit on discharging 58 degrees. Opened the electrical panel and the compressors were not on. The unit had										
3398481	A5-NC-DOORS no openin	GS19970	A5-NC-DOORS	CLOSE	ECM	1/29/22	11:49:00 AM	1/29/22	12:00:00 PM	00:52	0.00
	Comments: Ecall : Door fault, Cleared obstruction reset door fault & RTS										
	arrived to asset cleaned photo eyes door opened when door closed monitored photo eye bottom photo eye would flash signaling door to open										
3555220	A5-NC-ENTRY DOOR	GS19970	A5-NC-DOORS	CLOSE	ECM	8/21/22	6:43:00 AM	8/21/22	7:00:00 AM	00:17	0.00
	Comments: Arrived at asset, diagnosed problem. Adjusted door, tested and retested, RTS										
	Arrived at asset, diagnosed problem. Adjusted door, tested and retested, RTS										
3594646	3CS1-01 door has a fault	GS19954	A3-3CS1-01	CLOSE	ECM	10/7/22	4:57:00 PM	10/7/22	5:10:00 PM	00:13	0.00
	Comments: Ecall : Door fault, Reset fault call back in service										
3617131	UAL scale is off by a few pounds	GS19952	A4-B-4BD2-BS 02	CLOSE	ECM	11/5/22	7:52:00 AM	11/5/22	8:10:00 AM	00:18	0.00
	Comments: Agent was unsure scale is working correctly, tested functions, verified reading of weight, RTS										
3393416	Gate 04 PCA HOSE TEAR	GS20035	PCA-4	CLOSE	ECM	1/21/22	10:06:00 AM	1/21/22	10:24:00 AM	00:22	284.60
	Comments: hose tear, get the hose at the parts and come back and exchanged										
3477682	tHE pca IS RUNNING	GS20035	PCA-4	CLOSE	ECM	5/5/22	1:08:00 PM	5/5/22	1:49:00 PM	01:57	0.00
	Comments: blowing warm. went true the bridge 4 to check the pca equipment ,was found on narrow body.										
	Wait for the plane to departure, switched to wide,running for the minute and take the test at the temperatures coming out of the equipment										
3516856	PCA-gate4 blowing hot ai	GS20035	PCA-4	CLOSE	ECM	7/1/22	12:49:00 PM	7/1/22	1:30:00 PM	02:14	0.00
	Comments: Ecall : Unit blowing hot, Cleared overloads reset unit & RTS										
	the plane was hooked up to a portable from jet blow we checked out unit was showing overloads on two compressors we corrected the issue,										
3478155	Gate 4 pca hose is ripped off	GS20035	PCA-4	CLOSE	ECM	5/10/22	5:52:00 AM	5/10/22	7:05:00 AM	01:12	380.00
	Comments: hose is ready Install										
	We went to the ecall I found the Spirial hose have hole waiting to the aircraft leave start pull the bridge down.go to pick up the spiritless hose										
3460479	3460479 - PCA 4 Hole in hos	GS20035	PCA-4	CLOSE	ECM	4/17/22	11:17:00 AM	4/17/22	11:47:00 AM	00:30	338.28
	Comments: broken hose section, damaged milo gasket, replaced, working good, 38.5*										
	arrived at gate and found aircraft with APU on. PCA was disconnected. Tech rolled out hose and found a 20' hose section broken at the										
3480631	PCA 4 BLOWING HOT	GS20035	PCA-4	CLOSE	ECM	5/18/22	4:38:00 AM	5/18/22	4:42:00 AM	00:04	0.00
	Comments: unit working porperly										
	Arrived at the gate and check the unit on its normal operations. Upon arrival, the unit is on and working properly with a discharge temperature										
3485316	Gate 04 PCA Gate 4 hole in	GS20035	PCA-4	CLOSE	ECM	5/23/22	6:44:00 AM	5/23/22	7:23:00 AM	01:12	300.28
	Comments: Broken hose										
	Upon arrival found a 20 ft broken hose. Went to parts room, ordered and replaced hose. Unit working good. Discharge 39										
3508563	3508563 - PCA 4 Hose Split	GS20035	PCA-4	CLOSE	ECM	6/21/22	6:10:00 AM	6/21/22	7:09:00 AM	01:58	0.01
	Comments: Replaced broken hose 20' with two 10'. RTS										
	Replaced broken hose 20' with two 10'. parts department has ran out of stock of hoses.										
	Temp - 38-46										
3516940	Gate 04 PCA is blowing ho	GS20035	PCA-4	CLOSE	ECM	7/2/22	9:33:00 AM	7/2/22	10:05:00 AM	00:32	0.00
	Comments: Ecall 4 blowing hot										
	Got to the gate and the hose was put away and it was dry below the unit. I pulled the hose out and started the unit. It took a 1 min for the										
3570425	Gate 4 pca is blowing ho	GS20035	PCA-4	CLOSE	ECM	9/6/22	5:31:00 AM	9/6/22	5:54:00 AM	00:41	0.00
	Comments: Unit working properly										
	Arrived at the gate and found the unit disconnected and off. Stretched the hose to test the unit. The unit is working properly at the moment.										

3577331	PCA on gate 4 is running warm	GS20035	PCA-4	CLOS	ECM	9/16/22	11:58:00 AM	9/16/22	12:25:00 PM	00:27	0.00
	Comments: Small fault code cleared. Discharge temp 35 degrees. See details.										
	Upon arrival the unit was off and the hose was in the basket. The bags were still being sent down thr bag slide. Found an over load fault for										
3607191	Gate 4 the pca hose coupling is	GS20035	PCA-4	CLOS	ECM	10/27/22	12:58:00 PM	10/27/22	1:15:00 PM	00:34	0.00
	Comments: hose										
	We arrived at pca and hose came out cause of epu was on same time with pca took out fix clamp and now working good.										
3416260	PCA - GATE 12 NOT WORKING	GS20036	PCA-12	CLOS	ECM	2/18/22	6:41:00 PM	2/18/22	7:13:00 PM	00:32	0.00
	Comments: Ecall : Blowing hot, Cleared VFD fault check voltage reset unit & RTS										
	Checked all electrical components breakers, contractors and power were functional. The fans VFD number 1 was giving a fault code, it was										
3438301	The PCA on gate 12 will not turn on	GS20036	PCA-12	CLOS	ECM	3/23/22	7:10:00 AM	3/23/22	7:34:00 AM	00:23	0.00
	Comments: ECALL: inspect unit and no issues, cooling at 38* could be issue with plane										
	PCA connected and was cold at 38*. ground crew disconnected the hose from aircraft because the captain complained about air was hot.										
3390734	PCA - GATE 12 HOSE IS	GS20036	PCA-12	CLOS	ECM	1/19/22	7:32:00 PM	1/19/22	8:43:00 PM	01:55	0.00
	Comments: Air Hose										
	Air hose is Frontiers property. Frontier currently does not have any on site to replace damaged air hose.										
3433032	Gate 12-PCA not connected	GS20036	PCA-12	CLOS	ECM	3/13/22	5:43:00 PM	3/13/22	6:01:00 PM	00:18	0.00
	Comments: ECALL: hose, connected incorrectly, readjusted the connections, no other issues found, unit working										
	Arrived at gate and found hose, connected incorrectly, readjusted the connections, no other issues found, unit working good at the moment										
3443208	PCA - GATE 12 BLOWING HOT	GS20036	PCA-12	CLOS	ECM	3/27/22	1:42:00 AM	3/27/22	2:10:00 PM	00:56	0.00
	Comments: ECALL- Checked for VFD fault, tripped breaker, reset, and let unit run, blowing 43.6* RTS.										
3460335	Gate 12 PCA HOT	GS20036	PCA-12	CLOS	ECM	4/16/22	5:29:00 AM	4/16/22	5:50:00 AM	00:21	0.00
	Comments: Ecall PCA-12 blowing hot										
	Arrived at the gate and opened electrical door looking for any tripped breakers or vfd faults. Didn't find either one so I started the unit and										
3477778	PCA 12 not cooling	GS20036	PCA-12	CLOS	ECM	5/6/22	1:36:00 PM	5/6/22	2:00:00 PM	00:24	0.00
	Comments: disch temp 36 , ambient temp 88										
	We went to the unit the unit is off the hose not connected to the aircraft.I found in the Control box have wrong buttons in Narrow body at										
3508051	Gate 12 PCA	GS20036	PCA-12	CLOS	ECM	6/17/22	12:43:00 AM	6/17/22	12:52:00 AM	00:18	0.00
	Comments: main power off										
	Arrived at the gate and found the unit off. We noticed the main power was off. We switched the power on and turned on the unit. Waited a										
3525419	PCA-12 BLOWING HOT	GS20036	PCA-12	CLOS	ECM	7/7/22	3:37:00 PM	7/7/22	4:04:00 PM	00:27	0.00
	Comments: Blowing Hot										
	Upon arrival the unit was off and not connected. There were no faults or tripped breakers. Once turned on, the discharge temperature was										
3534112	The PCA on gate 12 is running	GS20036	PCA-12	CLOS	ECM	7/22/22	9:10:00 AM	7/22/22	9:30:00 AM	00:32	0.00
	Comments: Ecall 12 blowing warm										
	Arrived at the gate and found he hose partially kinked. I unkinked the hose And check temp blowing 46.2 stayed at the gate and monitore										
3416581	Gate 12 problem with pca hose	GS20036	PCA-12	CLOS	ECM	2/22/22	11:50:00 AM	2/22/22	12:17:00 PM	00:54	0.00
	Comments: Ecall 12										
	Arrived at the gate and hose was under the wheel of frontiers contraption. They gave us a special hose for there contraction to replace.										
3464731	Gate 12 pca is blowing ho	GS20036	PCA-12	CLOS	ECM	4/26/22	11:22:00 AM	4/26/22	11:47:00 AM	00:25	0.00
	Comments: Ecall 12 Blowing hot										
	Arrived at the gate and opened electrical door looking for any faults or tripped breakers. Didn't find any. Both composers where on a unit was										
3503343	Gate 12 pca is blowing ho	GS20036	PCA-12	CLOS	ECM	6/14/22	9:13:00 AM	6/14/22	9:48:00 AM	01:10	0.00
	Comments: fault codes for low pressure found. reset board and power cycle. test unit and RTS										
3525573	Gate 12 PCA is not working	GS20036	PCA-12	CLOS	ECM	7/9/22	6:57:00 AM	7/9/22	7:30:00 AM	00:33	0.00
	Comments: PCA-12 not working										
	Arrived at the gate and found the unit connected to the aircraft and unit running with both compressors blowing 40 degrees. Stayed at the										
3538773	Gate 12 PCA HOT	GS20036	PCA-12	CLOS	ECM	7/28/22	1:05:00 PM	7/28/22	1:13:00 PM	00:08	0.00
	Comments: No aircraft and no issue found. Discharge temp 44 degrees.										
	I arrived right after radio call and no aircraft was at the gate. During my inspection no aircraft arrived. I pulled the hose and pressed start. `										
3538950	Gate 12 PCA	GS20036	PCA-12	CLOS	ECM	7/30/22	12:45:00 AM	7/30/22	1:07:00 AM	00:22	0.00
	Comments: hose										
	Arrived at the gate and found the hose taken off at the end of the pipe. Put the hose back in place and tightened properly. Started the unit										
3534022	Gate 12 the pca hose is detached	GS20036	PCA-12	CLOS	ECM	7/21/22	5:28:00 AM	7/21/22	5:57:00 AM	00:22	0.00
	Comments: Milo disconnected, Repaired milo back on hose, tightened clamps, put hose on unit, let run, RTS.										
	Arrived @ PCA-12. Noticed the milo was disconnected from the hose. Repaired the milo back on hose and tightened clamps. Extended hose,										
3547904	Gate 12 pca is blowing ho	GS20036	PCA-12	CLOS	ECM	8/5/22	5:35:00 AM	8/5/22	5:52:00 AM	00:17	0.00
	Comments: Unit working upon arrival										
	Arrived at the gate and unit was working upon arrival. Let it run for 10 minutes and the PCA is discharging 40 degrees.										
3550504	PCA gate 12 blowing hot ai	GS20036	PCA-12	CLOS	ECM	8/15/22	1:03:00 PM	8/15/22	1:18:00 PM	00:15	0.00
	Comments: blowing hot										
	When the sleeve arrives it is connected to the plane working it was unloading 45 degrees I opened the electricity cabinet check that every										
3555094	Gate 12 PCA HOT	GS20036	PCA-12	CLOS	ECM	8/19/22	2:35:00 PM	8/19/22	2:58:00 PM	00:23	0.00
	Comments: blowing hot										
	Pca working at the bridge when they really want to use it at aircraft, switch to aircraft mode, pca working good discharge 39.7										

3556019	PCA 12 Not working	GS20036	PCA-12	CLOSED	ECM	8/30/22	1:19:00 AM	8/30/22	1:44:00 AM	00:25	0.00
	Comments: unit off, opened electrical panel, functioning well, turned on,44.5* tech arrived at PCA-12, tech noticed unit was off, tech proceeded to open electrical panel, tech checked to make sure all was functioning,										
3607643	PCA 12 problem with hose	GS20036	PCA-12	CLOSED	ECM	11/1/22	6:45:00 AM	11/1/22	7:28:00 AM	01:25	0.00
	Comments: Milo is fixed We went to the unit I found the Milo lose tothe adapter hose pull together with the milo and tight the clamp..										
3421013	Gate 81 PCA INOP	GS20037	PCA-81	CLOSED	ECM	2/26/22	12:56:00 PM	2/26/22	1:22:00 PM	00:26	0.00
	Comments: pca running for the bridge,turned back off. Switched to airplane mode,test unit, RTS I arrived at the gate and found a pca running for the bridge,turned back off. Switched to airplane mode,test unit and all work										
3430901	PCA 81 not working and	GS20037	PCA-81	CLOSED	ECM	3/9/22	3:49:00 PM	3/9/22	4:38:00 PM	02:22	0.00
	Comments: not working Bridge operator was trying to used the air at the bridge, when. He stared unit made a banging noise and not air was coming through the grills.										
3443264	Gate 81 PCA HOT	GS20037	PCA-81	CLOSED	ECM	3/28/22	8:04:00 AM	3/28/22	8:20:00 AM	00:47	0.00
	Comments: Ecall 81 Blowing hot Arrived at the gate and opened electrical cabinet and found a fault on one of the VFDs and reset the unit. Turned unit a both compressors										
3460097	Gate 81 pca is blowing ho	GS20037	PCA-81	CLOSED	ECM	4/14/22	6:54:00 AM	4/14/22	7:05:00 AM	00:23	0.00
	Comments: blowing hot They called wrong in the gate there is a portable pca and the delta connected 5he bridge pca										
3469566	Portable PCA to gate 81	GS20037	PCA-81	CLOSED	ECM	5/2/22	5:32:00 PM	5/2/22	8:57:00 PM	03:25	0.00
	Comments: Taking a portable to a gate at the airline request because of a jumbo aircraft is NOT an ECM. The airline requested a portable due to a jumbo aircraft landing. Our tech responded and took a portable. However this is not an ECM. I										
3477674	Gate 81 PCA is blowing ho	GS20037	PCA-81	CLOSED	ECM	5/5/22	11:37:00 AM	5/5/22	11:59:00 AM	00:22	0.00
	Comments: Ecall 81 blowing hot Arrived at then gate and found tripped breaker reset breaker and unit started to blow 40 degrees.										
3489908	The PCA on gate 81 will not turn	GS20037	PCA-81	CLOSED	ECM	5/26/22	6:55:00 AM	5/26/22	7:16:00 AM	00:42	0.00
	Comments: Unit wont shut off Upon arrival unit was working and cooling on PBB mode. Went to the bridge tried to shut off without success. Performed a reset, started u										
3502805	The PCA on gate 81 is running	GS20037	PCA-81	CLOSED	ECM	6/9/22	8:27:00 AM	6/9/22	8:52:00 AM	00:49	0.00
	Comments: ECALL- blowing hot, PCA was off, reset, both compressors on, out put 41* RTS. I got the unit and it was connected to plane but the PCA was off it was given a reset now 2 compressor is on out put 41 degrees										
3534141	Gate 81 PCA HOT	GS20037	PCA-81	CLOSED	ECM	7/22/22	2:52:00 PM	7/22/22	2:58:00 PM	00:11	0.00
	Comments: pca not working We ask some of airline staff, where they wanted the unit to work,they said at bridge, we switch from aircraft mode to brid, unit working fine.										
3408493	GATE 81 PCA BLOWING HOT	GS20037	PCA-81	CLOSED	ECM	2/3/22	5:26:00 AM	2/3/22	5:33:00 AM	00:13	0.00
	Comments: Radio issues. Our techs reported that they were having radio trouble at the time and so no radio transmission came through. A JSM supervisor called over										
3421080	PCA-81 NOT WORKING	GS20037	PCA-81	CLOSED	ECM	2/27/22	1:09:00 PM	2/27/22	1:45:00 PM	01:12	0.00
	Comments: PBB mode Arrived at gate, and found unit working on PBB mode. Tech shut unit off, recycle power and started on aircraft mode. Unit work good.										
3437657	Gate 81 pca is blowing ho	GS20037	PCA-81	CLOSED	ECM	3/17/22	5:38:00 AM	3/17/22	5:55:00 AM	00:34	0.00
	Comments: Blowing hot Arrived at the gate and check the unit on its normal operations. Found the unit on narrow body mode. Turn unit off, switched to wide body										
3438243	PCA 81 blowing hot	GS20037	PCA-81	CLOSED	ECM	3/22/22	4:22:00 PM	3/22/22	5:20:00 PM	01:56	0.00
	Comments: Unit did not have any faults or tripped breakers. Unit was turned off and turned on, RTS										
3446527	Gate 81 PCA is blowing ho	GS20037	PCA-81	CLOSED	ECM	4/2/22	10:29:00 AM	4/2/22	11:05:00 AM	00:36	0.00
	Comments: Blowing Hot We went to the unit I found the blower stay on and the two Compressor is off.I found the Metal filter is broken and repaired the metal filters										
3460175	81 pca	GS20037	PCA-81	CLOSED	ECM	4/14/22	4:31:00 PM	4/14/22	5:07:00 PM	00:35	0.00
	Comments: ECALL-Reset unit, Temp @ plane 70* Discharge Temp 49*. RTS. Upon arrival the unit was running, but we were told it wasn't working in the bridge. We explained the unit only cools the bridge or the plane not										
3469401	Gate 81- PCA blowing hot ai	GS20037	PCA-81	CLOSED	ECM	4/30/22	4:36:00 PM	4/30/22	4:58:00 PM	00:22	0.00
	Comments: blowing hot Arrived at the gate compressor 2 was not working, checked all electrical components for faults, but all components were working properly.										
3469543	Gate 81 blowing hot	GS20037	PCA-81	CLOSED	ECM	5/2/22	12:29:00 PM	5/2/22	1:01:00 PM	00:32	0.00
	Comments: blowing warm Arrived at unit, found hose detached and rolled in basket. Started unit and ran on normal operation. Discharge temp 40 degrees. Unit has.										
3469711	The PCA on gate 81 is running	GS20037	PCA-81	CLOSED	ECM	5/4/22	11:17:00 AM	5/4/22	11:30:00 AM	00:13	0.00
	Comments: blowing hot I arrived at the unit and it was turned on for the bridge and the hose is not connected to plane and the pca is working fine										
3477851	PCA-81 HOSE TORN 24Z785	GS20037	PCA-81	CLOSED	ECM	5/7/22	3:32:00 PM	5/7/22	4:40:00 PM	01:08	402.00
	Comments: Found defective hose and adapter, replace parts, pca is been used in bridge mode pca working fine.										
3460459	PCA-81 NOT WORKING	GS20037	PCA-81	CLOSED	ECM	4/17/22	7:42:00 AM	4/17/22	8:24:00 AM	01:23	0.00
	Comments: not enough to cool such a large aircraft.Aircraft 330-200 from Hawaiian Airline. (Large Aircraft,38*										
3480596	PCA 81 not working	GS20037	PCA-81	CLOSED	ECM	5/17/22	4:20:00 PM	5/17/22	5:05:00 PM	00:45	0.00

Comments: ECALL : loose wire, tightened wire, reset PCA, unit working fine, RTS

Vent was working, blower only, checked electrical cabinet, no issues found, checked control box, found loose wire, tightened wire, reset PCA,

3485171	PCA 81 blowing hot	GS20037	PCA-81	CLOSED	ECM	5/21/22	3:32:00 PM	5/21/22	3:51:00 PM	00:19	0.00

Comments: blowing hot

At the gate arrival the cleaning crew was waiting for us to turned bridge air on, start PCA unit start cooling PCA back in service.

3490171	PCA-81 NOT WORKING	GS20037	PCA-81	CLOSED	ECM	5/28/22	5:53:00 PM	5/28/22	6:14:00 PM	00:40	0.00

Comments: system not running, reset power, turned pbb on, blowing cool air,RTS

Upon arrival the system wasn't running so we reset the power. After resetting the power we went upstairs and turned the pbb on. The pbb

3490546	PCA PORTIBLE GATE 81 NOT	GS20037	PCA-81	CLOSED	ECM	5/31/22	2:52:00 PM	5/31/22	4:21:00 PM	01:29	0.00

Comments: Upon arrival the system wasn't running we reset pca , then we went upstairs turn on PBB, workin fine

Upon arrival the system wasn't running we reset pca , then we went upstairs turn on PBB unit running fine.

3500650	3500650 PCA-81 NO OP	GS20037	PCA-81	CLOSED	ECM	6/5/22	8:25:00 AM	6/5/22	8:57:00 AM	01:04	0.00

Comments: connected to plane, pca was on for PBB, turned it off, on again for plane

connected to plane but the pca was on for the PBB I turned it off and turned it on again for the plane

3503297	Gate 81-PCA portable requests	GS20037	PCA-81	CLOSED	ECM	6/13/22	5:44:00 PM	6/13/22	5:44:00 PM	00:00	0.00

Comments: portable

4th portable is under repair and no portable was able to be brought to gate 81. AOC was informed.

3508638	PCA-81 BLOWING HOT	GS20037	PCA-81	CLOSED	ECM	6/21/22	2:17:00 PM	6/21/22	2:37:00 PM	00:20	0.00

Comments: pbb mode blowing hot

Upon arrival pca was not connected to plane. Reset power and turned unit on in bridge, after start up delay unit began to blow, and unit began

3513659	Gate 81 the pca is blowing ho	GS20037	PCA-81	CLOSED	ECM	6/28/22	6:30:00 AM	6/28/22	6:50:00 AM	00:40	0.00

Comments: pulled hose,running for 15 minutes, no issue found,34*

We went to the unit and I pulled the hose out and start running the unit for 15 mins. Do not find any issue with the unit. The discharge temp

3516823	Gate 81 PCA is blowing ho	GS20037	PCA-81	CLOSED	ECM	7/1/22	5:52:00 AM	7/1/22	6:03:00 AM	00:11	0.00

Comments: Unit on narrow body

Arrived at the gate and found the unit on narrow body. I turned off the unit, switched to wide body and reset the board. Started the unit an

3517184	Gate 81 PCA HOT	GS20037	PCA-81	CLOSED	ECM	7/4/22	4:08:00 PM	7/4/22	5:21:00 PM	00:15	0.00

Comments: unit hot

Upon arrival the unit was on and connected. Discharge temp was 39 and there were no tripped breakers. Both compressor's were running.

3534188	Gate 81 the pca is blowing ho	GS20037	PCA-81	CLOSED	ECM	7/23/22	6:28:00 AM	7/23/22	7:27:00 AM	00:59	0.00

Comments: Ecall-81 blowing hot

Arrived at the gate and found hose disconnected also had to wait for aircraft to leave.Pulled the hose and started the unit. Compressor two

3534282	3534282 - PCA 8 Blowing HO	GS20037	PCA-81	CLOSED	ECM	7/24/22	6:15:00 AM	7/24/22	6:35:00 AM	00:39	0.00

Comments: Blowing warm

Upon arrival Tech found an undercurrent fault at stage 2 VFD fan control. Tech checked all components, reset, started and tested. Unit

3548042	PCA-81 NOT WORKING	GS20037	PCA-81	CLOSED	ECM	8/6/22	12:35:00 PM	8/6/22	1:11:00 PM	00:36	0.00

Comments: ecall-81

Arrived at the gate and found unit on with only one compressor on. Opened the electrical door and found VFD fault On condenser fan 1.

3550467	3550467 - PCA - 81 Blowing Ho	GS20037	PCA-81	CLOSED	ECM	8/15/22	6:36:00 AM	8/15/22	7:07:00 AM	01:22	0.00

Comments: blowing hot

Unit off turned on and was working perfectly output 37 degrees

3555257	Gate 81 PCA HOT	GS20037	PCA-81	CLOSED	ECM	8/21/22	4:29:00 PM	8/21/22	4:29:00 PM	00:00	0.00
3555277	81 blowing hot	GS20037	PCA-81	CLOSED	ECM	8/21/22	8:19:00 PM	8/21/22	9:07:00 PM	00:48	0.00

Comments: hot blowing

Checked unit and found a compressor not turn on,breaker tripped,reset tre breaker check compressor and not found anything,let start it and

3570428	3570428 - pca 81 blowing ho	GS20037	PCA-81	CLOSED	ECM	9/6/22	5:57:00 AM	9/6/22	6:10:00 AM	00:25	0.00

Comments: Kinks on hose

Arrived at the gate and notice the hose had multiple kinks. Turned off the unit and fix the hose. Tested the unit and it is discharging 40

3572731	PCA-81 BLOWING HOT	GS20037	PCA-81	CLOSED	ECM	9/12/22	8:41:00 AM	9/12/22	9:21:00 AM	00:40	0.00

Comments: Blowing to PBB

Arrived at gate found unit working for PBB. Switched to aircraft mode, reset board, started and ran under normal operation. No other issues

3586227	Gate 81 PCA HOT	GS20037	PCA-81	CLOSED	ECM	10/3/22	2:03:00 PM	10/3/22	2:29:00 PM	00:26	0.00

Comments: unit off, tripped breaker, reset breaker, started unit, tested, RTS

Got to the gate and there was no aircraft and the unit was off. I opened the electrical panel and found tripped breaker, reset the breaker and

3586381	PCA-81 VIR REQUEST	GS20037	PCA-81	CLOSED	ECM	10/4/22	2:15:00 PM	10/4/22	2:29:00 PM	00:13	0.00

Comments: delivering portable

Took portable 2 to gate 81, and left it bridge side outside of the envelope without blocking bridge.

3586392	PCA 81 blowing hot	GS20037	PCA-81	CLOSED	ECM	10/4/22	3:25:00 PM	10/4/22	4:03:00 PM	01:16	0.00

Comments: blowing hot

Opened electrical door to inspect wiring and VFD's. Found no issues and tested unit, unit working fine. Unit called back into service.

3599634	Gate 81 PCA blowing ho	GS20037	PCA-81	CLOSED	ECM	10/17/22	6:49:00 AM	10/17/22	7:11:00 AM	00:39	0.00

Comments: Blowing Hot

We arrived at pca and found hose was tangled we fix hose now air is flowing took temperature 42F working good.

3599934	81 pca	GS20037	PCA-81	CLOSED	ECM	10/19/22	9:28:00 PM	10/19/22	9:50:00 PM	00:22	0.00

Comments: see details. experiment conducted.

At the time there was no aircraft at the gate so we decided to experiment with the board issue on PCA-15. PCA-81 is the same model so we

3413225	A4-4ME-07-MEC	GS20137	A4-4ME-07-	CLOS	ECM	2/11/22	4:42:00 PM	2/11/22	4:56:00 PM	00:14	0.00

Comments: ECALL:Restarted computer, restarted windows, waited for boot up process, RTS

Restarted computer, restarted windows, waited for boot up process, called back in service

3446294	4ME (Encode	GS20137	A4-4ME-07-	CLOS	ECM	3/31/22	4:50:00 AM	3/31/22	5:00:00 AM	00:10	0.00

Comments: ECALL- reset scanner RTS.

3416367	Communication	GS20137	A4-4ME-07-	CLOS	ECM	2/20/22	7:30:00 AM	2/20/22	7:43:00 AM	00:20	0.00

Comments: ECALL: reset computer, checked panel, no faults, after reset, encoder station operational

inspect line, checked power supply, checked computer, reset the computer, checked the panel and there were no faults, after reset the

3619238	A4-4ME-07-MEC	GS20137	A4-4ME-07-	CLOS	ECM	11/11/22	7:00:00 AM	11/11/22	7:15:00 AM	00:15	0.00

Comments: Arrived at asset, troubleshot, reset scanner, tested, RTS

Arrived at asset, troubleshot, reset scanner, tested, RTS

3432954	A3-3BD2-01-	GS19947	A3-3BD2-01-	CLOS	ECM	3/12/22	7:00:00 PM	3/12/22	7:10:00 PM	00:20	0.00

Comments: Comment

Verified by Qamil.

3469382	A3-3BD2-01-	GS19947	A3-3BD2-01-	CLOS	ECM	4/30/22	1:30:00 PM	4/30/22	1:44:00 PM	00:14	0.00

Comments: ECALL- Passengers sitting on belt, flashing P-eye, started up & ran belt, faults were cleared, RTS.

3432795	A3-3BD2-01-	GS19947	A3-3BD2-01-	CLOS	ECM	3/11/22	1:03:00 PM	3/11/22	1:12:00 PM	00:09	0.00

confirmed with Anthony JSM

3437972	A3-3BD2-01-	GS19947	A3-3BD2-01-	CLOS	ECM	3/20/22	8:07:00 AM	3/20/22	8:57:00 AM	00:58	0.00

Comments: ECALL:checked photo-eye, made adjustment to photo-eyes, door fault cleared, called back in service

inspect asset, checked photo-eye, made adjustment to photo-eyes, door fault cleared, called back in service

3534418	3BD2 door has ar	GS19947	A3-3BD2-01-	CLOS	ECM	7/25/22	5:37:00 AM	7/25/22	5:43:00 AM	00:23	0.00

Comments: bag that jammed causing a door fault so after clearing and resetting the asset, RTS

on arrival, I inspected the asset to find there had been a bag that jammed causing a door fault so after clearing and resetting the asset, then

3432752	A3-3BD2-02	GS19948	A3-3BD2-02	CLOS	ECM	3/11/22	5:34:00 AM	3/11/22	5:47:00 AM	00:32	0.00

Comments: Ecall : Overload, Reset motor overload & RTS

inspected asset verified overload clear bags from line reset asset tested the asset & called it back into service

3437778	A3-3BD2-02	GS19948	A3-3BD2-02	CLOS	ECM	3/18/22	7:48:00 AM	3/18/22	8:01:00 AM	00:27	0.00

Comments: Ecall : Overload, Went to asset inspect asset reset overload tested called back in service

3438305	3BD2-02 has a	GS19948	A3-3BD2-02	CLOS	ECM	3/23/22	8:58:00 AM	3/23/22	9:17:00 AM	00:19	0.00

Comments: Ecall : Overload, Cleared jam condition reset fault & RTS

At asset showing jam checked photo eyes reset fault, fault cleared back in-service

3390316	A3-3BD2-02	GS19948	A3-3BD2-02	CLOS	ECM	1/15/22	9:08:00 AM	1/15/22	9:25:00 AM	00:34	0.00

Comments: ECALL: jam flashing on 3cs2-02, ESTOP, reset jam fault, tested,RTS

arrived at asset, inspected photo-eyes and reflectors, identified jam light flashing on 3CS2-02, ESTOP reset jam fault, tested asset, back in

3478229	A3-3BD2-01-	GS19948	A3-3BD2-02	CLOS	ECM	5/10/22	5:16:00 PM	5/10/22	5:24:00 PM	00:08	0.00

Comments: ECALL: inspected photoeyes, 3 lights, adjusted, reset line,tested,RTS

3443091	Motor overload;	GS19948	A3-3BD2-02	CLOS	ECM	3/26/22	4:47:00 AM	3/26/22	4:55:00 AM	00:08	0.00

Comments: ECALL: reset jam, called back in service

3443349	A6-6BD4-01-	GS19992	A6-6BD4-01	CLOS	ECM	3/28/22	5:39:00 PM	3/28/22	5:57:00 PM	00:21	0.00

Comments: ECM- no issues found, tested line w/bags& w/out bags, no irregular noises, informed Supv. RTS.

3413204	A6-6BD4-01 -	GS19992	A6-6BD4-01	CLOS	ECM	2/11/22	10:26:00 AM	2/11/22	11:28:00 AM	02:04	0.00

Comments: ECALL: guide roller loose, tensioned to tighten, RTS

arrived at the asset, upon initial inspection it seemed like drive was under the stainless steel covering so it was removed during inspection, A

3443522	A6-6BD4-01-	GS19993	A6-6BD4-01-	CLOS	ECM	3/30/22	10:12:00 AM	3/30/22	10:20:00 AM	00:15	0.00

Comments: ECALL: line was running upon arrival. monitor and RTS

3446480	A6-6BD4-01-	GS19993	A6-6BD4-01-	CLOS	ECM	4/1/22	6:00:00 PM	4/1/22	6:12:00 PM	00:12	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS

had to manually close door to reset fault, fault clears and operator restarted

3525601	A6-6BD4-01-	GS19993	A6-6BD4-01-	CLOS	ECM	7/9/22	10:52:00 AM	7/9/22	11:19:00 AM	00:38	0.00

Comments: Ecall : Door alarm/ fault, Cycled power off & back on, on photo eye reset asset & RTS

arrived at asset inspected and identified photo eye on door only showing one light instead of two, unplugged and re-plugged photo eye power

3432906	A6-6BD4-01-	GS19993	A6-6BD4-01-	CLOS	ECM	3/12/22	12:09:00 PM	3/12/22	12:46:00 PM	00:37	0.00

Comments: ECALL: Door rolled-on on itself, free door to get it closed,door ok, adjusted cable released, RTS

Door is rolled-on on itself, had to free the door get it closed, checked door for any problems, door is ok, and adjusted the cable for release,

3469567	A6-6BD4-01-	GS19993	A6-6BD4-01-	CLOS	ECM	5/2/22	5:39:00 PM	5/2/22	5:47:00 PM	00:08	0.00

Comments: ECALL:inspected asset, made adjustment to safety edge, fault cleared, called back to service

inspected asset, made adjustment to safety edge, fault cleared, called back to service

3534278	A6-6BD4-01-	GS19993	A6-6BD4-01-	CLOS	ECM	7/24/22	4:05:00 AM	7/24/22	4:21:00 AM	00:16	0.00

Comments: cleared fault, monitored door, called back in service

3420962	SWA curbside scale	GS19936	A3-A-3CS2-B$ 01	CLOS E	ECM	2/25/22	5:52:00 PM	2/25/22	6:22:00 PM	00:30	0.00
	Comments: Ecall : Scale won't zero out, Zero scale out & RTS Follow up needed for indictor to be replaced was able to get scale to zero out the indicator doesn't respond to input need to replace indicator										
3390497	A3 CS2-B202; B202 SWA curb	GS19937	A3-A-3CS2-B$ 02	CLOS E	ECM	1/17/22	2:27:00 PM	1/17/22	4:02:00 PM	03:26	1.68
	Comments: ECALL: scale cable was cut, acquired new one at parts, replaced, reset scale, RTS. Inspect asset, check all cables, check under plate, noticed cable was cut, got new cable at parts, got to asset, removed old cable, connect										
3376836	SWA curb scale operation dir	GS19937	A3-A-3CS2-B$ 02	CLOS E	ECM	1/4/22	1:03:00 PM	1/4/22	4:10:00 PM	03:07	289.58
	Comments: ECALL: inspected asset, check cell connection. bad load cell. replaced and RTS										
3385460	A4 SWA SCALE	GS19937	A3-A-3CS2-B$ 02	CLOS E	ECM	1/10/22	10:09:00 AM	1/10/22	10:15:00 AM	00:06	0.00
	Comments: ECALL: zeroed it,removed display, unplugged &plugged, replace cable.tested,RTS Inspected scale, tested it and it would not work, zeroed it out and it would not read weight, removed display and unplugged and plugged back										
3420983	A3-A-3CS1-01-B$ 01	GS19937	A3-A-3CS2-B$ 02	CLOS E	ECM	2/26/22	4:36:00 AM	2/26/22	7:20:00 AM	00:59	0.00
	Comments: ECALL: reset scale, no damage, could not recal, loose wire, tighten and RTS										
3500555	SWA Curb Scale won't blank	GS19937	A3-A-3CS2-B$ 02	CLOS E	ECM	6/4/22	7:07:00 AM	6/4/22	7:30:00 AM	00:23	0.00
	Comments: ECALL: arrived, checked unit, power cord unplugged, plugged back in, tested, RTS when I arrived, I checked over unit, i found power cord unplugged, I plugged power cord back in and tested scale, returned to service										
3525366	Scale JBU Counter	GS20060	A1-A-1PS1-02- BS 02	CLOS E	ECM	7/7/22	4:18:00 AM	7/7/22	4:35:00 AM	00:17	0.00
	Comments: connected the power cables, turned the asset on, tested the asset, called it back in arrived at asset, inspected asset, inspected power cables to the asset, connected the power cables, turned the asset on, tested the asset,										
3469476	Public scale in main termina	GS20061	A2-A-2PS1-01- BS 01	CLOS E	ECM	5/1/22	2:26:00 PM	5/1/22	4:19:00 PM	01:53	335.00
	Comments: ECALL:inspected scale and not operating, bad display. replaced display and operational. RTS inspected scale and not operating, bad display. replaced display and operational. RTS										
3390560	3390560 - Scale at FFT bumpout	GS20061	A2-A-2PS1-01- BS 01	CLOS E	ECM	1/18/22	5:43:00 AM	1/18/22	6:00:00 AM	00:17	0.00
	Comments: ECALL: reset, tested. asset was also monitored for any other faults, asset returned to service Asset assessed for issue, asset was reset, tested. asset was also monitored for any other faults, asset returned to service										
3469695	FFT Bump out Scale	GS20062	A2-A-2PS1-01- BS 02	CLOS E	ECM	5/4/22	8:01:00 AM	5/4/22	8:16:00 AM	00:15	0.00
	Comments: ECALL: scale not working, removed display unplugged/plugged, unplugged from wall, back in,zeroed,RTS Inspected scale, scale was not working, removed display and unplugged and plugged back in cable, unplugged the plug from wall and plugged										
3390332	A6-6BD1-01-DOOR Failed to	GS19989	A6-6BD1-01- DOOR	CLOS E	ECM	1/15/22	2:48:00 PM	1/15/22	3:44:00 PM	00:56	0.00
	Comments: ECALL: safety drop cable trip wire switch activated,tighted cable,cleared, monitored,RTS Found the safety drop cable trip wire switch was being activated, tightened drop cable and checked to be sure switch was cleared. operated										
3599816	pwc 90 leaking	GS20120	PWC-90	CLOS E	ECM	10/19/22	4:37:00 AM	10/19/22	5:47:00 AM	02:17	354.00
	Comments: replace hose with brand new hose replace hose with brand new hose										
3485033	The PCA on gate 103 is running	GS20132	PCA-103	CLOS E	ECM	5/20/22	6:47:00 AM	5/20/22	6:58:00 AM	00:11	0.00
	Comments: Ecall -103:blowing hot Arrived at the gate and found the unit was off. Turned the unit on it started blowing 41 at the Box and 46 at the plane. We found a broken										
3531045	POWER AND AIR NOT	GS20132	PCA-103	CLOS E	ECM	7/20/22	1:38:00 PM	7/20/22	2:07:00 PM	00:39	0.00
	Comments: PCA running with no issues, Ground Crew said, the issue was the ground power not the PCA. RTS. Went to PCA 103 and both equipment wasn't connected to the Aircraft. We tested power from main up to PCA. 480 volts and stretch the										
3534380	jet bridge air not working blowing	GS20132	PCA-103	CLOS E	ECM	7/24/22	8:38:00 PM	7/24/22	9:01:00 PM	00:23	0.00
	Comments: hose disconnected and put away, main breaker turned off turned it back on, started,45*, RTS Arrived, found hose disconnected and put away , pulled the hose and tried to start unit and nothing was happening, found the main breaker										
3581736	Gate 103-PCA issue	GS20132	PCA-103	CLOS E	ECM	9/24/22	9:09:00 PM	9/24/22	9:19:00 PM	00:10	0.00
	Comments: not working PCA working at arrival, no issues found										
3607227	103 blowing warm	GS20132	PCA-103	CLOS E	ECM	10/27/22	6:08:00 PM	10/27/22	6:21:00 PM	00:26	0.00
	Comments: blowing hot They had the PCA in bridge mode. Turned it off from inside bridge and started it downstairs. Pca blowing 44 degrees CBIS										
3599688	AS4 FIS OB BELT 4	GS20049	AS-4-MCP- A4BC	CLOS E	ECM	10/17/22	6:53:00 PM	10/17/22	7:23:00 PM	00:29	0.00
	Comments: Went to panel and manually reset overload, RTS.										
3385254	PCA - 1 blowing hot	GS20077	PCA-1	CLOS E	ECM	1/7/22	3:48:00 PM	1/7/22	4:00:00 PM	00:12	0.00
	Comments: Fault code found, reset board, Unit working well. We arrived to find the PCA hose connected but not running. We checked VFDs for fault codes and tripped breakers but finally found a code										
3413200	Gate 01 PCA INOP	GS20077	PCA-1	CLOS E	ECM	2/11/22	9:59:00 AM	2/11/22	10:37:00 AM	00:31	0.00
	Comments: ECALL: arrived, unit was off, inspected, turned unit back on, Dis temp 39.7* Amb temp 66* We went to the unit I found the unit is off. Open the electrical panel do not found any tripped breakers. Turned the unit on both compressors										
3455248	Gate 01 PCA is blowing ho	GS20077	PCA-1	CLOS E	ECM	4/7/22	9:45:00 AM	4/7/22	10:41:00 AM	01:52	0.00
	Comments: Blowing Hot We went to the unit The unit is off waiting to aircraft leave. When the aircraft leave I pull the hose out and turn on the unit the two										
3469714	3469714 - PCA-1 Blowing Ho	GS20077	PCA-1	CLOS E	ECM	5/4/22	11:50:00 AM	5/4/22	12:04:00 PM	00:22	0.00
	Comments: Tried to diagnose but airline doesnt want us at the gate. Reset unit and now discharge 36. I arrived at the gate and the aircraft was being started with the compressor trailer and the push back was connected. I asked the push back										

3477731	Gate 01 PCA is blowing ho	GS20077	PCA-1	CLOS E	ECM	5/6/22	5:36:00 AM	5/6/22	6:07:00 AM	00:57	0.00
	Comments: Blowing hot Arrived at the gate and check the unit on its normal operations. We noticed the unit was set to narrow body. First we shut off the unit and										
3508175	Gate 1 PCA	GS20077	PCA-1	CLOS E	ECM	6/18/22	4:24:00 AM	6/18/22	4:34:00 AM	00:10	0.00
	Comments: out of fuel Arrived at the gate and the portable was on and fuel. The portable is working properly with a discharge of 40.5 degrees.										
3469723	PCA - GATE 1 WILL NOT TURN	GS20077	PCA-1	CLOS E	ECM	5/4/22	1:54:00 PM	5/4/22	2:24:00 PM	00:30	0.00
	Comments: Plane mode PCA must be turned off from Plane mode controller(ground) not from bridge controller. The Flight Attendant was trying to turn off the Aircraft PCA from the bridge controller. When on Aircraft mode PCA must be turned off from Ambient Temp. 85* Discharge Temp. 36*										
3416194	Gate 01 PCA NO PWR	GS20077	PCA-1	CLOS E	ECM	2/18/22	5:45:00 AM	2/18/22	6:06:00 AM	00:42	0.00
	Comments: Unit working properly Arrived at the gate and the unit was disconnected from the aircraft because of departure. Waited until the aircraft left to turn on the unit and										
3416451	3416451 - PCA 1 Blowing Ho	GS20077	PCA-1	CLOS E	ECM	2/21/22	6:14:00 AM	2/21/22	6:41:00 AM	00:26	0.00
	Comments: ECALL: hose not connected, pulled hose out, neither compressor started, cut power, reset,restart,RTS Arrived at the gate and PCA hose was not connected to the aircraft. Pulled hose out of basket and started unit. Neither of the compressors										
3469493	PCA - GATE 1 INOP	GS20077	PCA-1	CLOS E	ECM	5/1/22	5:50:00 PM	5/1/22	6:25:00 PM	00:35	0.00
	Comments: ECALL: air hose disconnected. repaired and working well.										
3469726	PCA-1 BLOWING HOT	GS20077	PCA-1	CLOS E	ECM	5/4/22	2:45:00 PM	5/4/22	3:26:00 PM	00:41	0.00
	Comments: pca-1 hot blowing Unit was checked,no trip breaker was found.The vfd had no faults Compressor 1-28.72amp fan 1.4.03amps Compressor 2-59.50amp fan										
3477931	Gate 01 PCA is blowing ho	GS20077	PCA-1	CLOS E	ECM	5/8/22	10:38:00 AM	5/8/22	10:52:00 AM	00:28	0.00
	Comments: No issues found Upon arrival unit was off and hose rolled into basket. Aircraft had APU on and ready to departure. There was evidence of a lot of										
3469619	Gate 1 pca hose has a hole	GS20077	PCA-1	CLOS E	ECM	5/3/22	10:13:00 AM	5/3/22	10:42:00 AM	00:57	300.28
	Comments: hose brocken Replace 20 feet hose										
3484919	Gate 1 pca is blowing ho	GS20077	PCA-1	CLOS E	ECM	5/19/22	6:12:00 AM	5/19/22	7:32:00 AM	02:40	0.00
	Comments: Expansion valve issue upon arrival found unit off. Unit working on 1 stage. Troubleshoot unit and found a second stage expansion valve not responding causing the										
3485041	Gate 1 pca is blowing ho	GS20077	PCA-1	CLOS E	ECM	5/20/22	8:00:00 AM	5/20/22	8:46:00 AM	01:35	0.00
	Comments: Ecall pca 1 Having issues with the expansion valve. It's staying closed and making compressor overload. We going test it by changing the board to see if										
3485062	Gate 1 pca is not turning on	GS20077	PCA-1	CLOS E	ECM	5/20/22	11:35:00 AM	5/20/22	11:36:00 AM	00:01	0.00
	Comments: The crew were already working on the PCA when the ECM came out please see work order number 3480544. The crew were already working on the PCA when the ECM came out please see work order number 3480544. The portable is in place at the										
3508723	The portable PCA on gate 1 is	GS20077	PCA-1	CLOS E	ECM	6/22/22	7:23:00 AM	6/22/22	7:47:00 AM	00:24	0.00
	Comments: Ecall- P-1 blowing hot Arrived at the gate and found the switch that controls the Vent,Cool,and heat modes completely loose. Took apart the operation station and										
3594787	PCA PF GATE 1 NOT WORKING	GS20077	PCA-1	CLOS E	ECM	10/9/22	3:55:00 PM	10/9/22	4:43:00 PM	00:48	0.00
	Comments: unit running, hose in basket, unit turning on itself, open electrical cabinet, will start corrective got to gate and found the unit running, with the hose in the basket. Unit turning on itself and on. open electrical cabinet, found nothing wrong.										
3594968	Gate 1-PCA not blowing ai	GS20077	PCA-1	CLOS E	ECM	10/11/22	2:24:00 PM	10/11/22	3:19:00 PM	00:55	336.63
	Comments: not working Found 20" hose inert section damaged, replaced hose for a new one, test it unit working fine.										
3595027	3575027 - PCA 1 Blowing Ho	GS20077	PCA-1	CLOS E	ECM	10/12/22	6:26:00 AM	10/12/22	7:25:00 AM	02:12	0.00
	Comments: main vfd under current fault Upon arrival found unit off, aircraft leaving and signs of pca used by the amount of condensation on the floor. Waited for aircraft to comple										
3602985	3602985 - PCA 1 Does not start	GS20077	PCA-1	CLOS E	ECM	10/26/22	11:26:00 AM	10/26/22	11:50:00 AM	00:24	0.00
	Comments: not working I got to the unit and it was off and connected to the plane but is was in RJ mode ant not in WB as it is supposed to I chenged it to WB and										
3617203	Gate 1-PCA issues	GS20077	PCA-1	CLOS E	ECM	11/5/22	4:47:00 PM	11/5/22	5:23:00 PM	00:36	0.00
	Comments: unit not working We cycled the power at the breaker to reset the uni. Tested the unit after the power cycle and it worked. Unit called back into service.										
3464648	PCA-3 NOT WORKING	GS20078	PCA-3	CLOS E	ECM	4/25/22	12:02:00 PM	4/25/22	12:32:00 PM	00:30	0.00
	Comments: no connection to stage #2 compressor VFD. Troubleshooted and stablished connection and secured VFD. Arrived at gate, found unit off attached to aircraft. Detached hose from aircraft. Opened electrical cabinet and found no connection to stage										
3478271	Gate 3 pca hose has a hole	GS20078	PCA-3	CLOS E	ECM	5/11/22	8:39:00 AM	5/11/22	9:09:00 AM	00:29	192.00
	Comments: pca-3 broken hose-Swapped 10 foot section of hose . Swapped 10 foot section of hose .										
3480460	348 460 - PCA - 3 Blowing Ho	GS20078	PCA-3	CLOS E	ECM	5/16/22	6:18:00 AM	5/16/22	6:38:00 AM	00:20	0.00
	Comments: ECALL: Heavy condenstation on floor due to extended use,VFD fault,Reset VFD, started,tested, 33* Upon arrival found aircraft spreads to departure. There was a lot of condensation (water) on the floor due the extended PCA use. Checked										
3485471	PCA- 3 WILL NOT TURN ON	GS20078	PCA-3	CLOS E	ECM	5/24/22	2:27:00 PM	5/24/22	2:44:00 PM	00:17	0.00

Comments: pca power off

Upon arrival pca was set in narrow body. Switched to wide body, and saw breaker to pca was off. Turned breaker on and let system reset,

3500822	3500822 - PCA 0	GS20078	PCA-3	CLOS	ECM	6/6/22	6:12:00 AM	6/6/22	7:04:00 AM	02:36	1,000.00

Comments: Blowing warm

Upon arrival found unit attached to aircraft discharging. Checked unit and found compressors off. Reset, started and ran unit on normal

3502895	Gate 3 PCA is	GS20078	PCA-3	CLOS	ECM	6/10/22	7:16:00 AM	6/10/22	8:06:00 AM	00:49	0.00

Comments: broken hose

We went to the unit the unit is off not use.When At pulled the hose I found the adapter hose is broken and the elbow hose is jet blue properly

3503051	PCA 3 blowing hot	GS20078	PCA-3	CLOS	ECM	6/11/22	3:30:00 PM	6/11/22	5:04:00 PM	02:39	0.00

Comments: connection between fan breaker & vid loose. removed power,tightened,repowered,37* RTS

Upon arrival the pca was disconnected from the plane but the hose was pulled out. The unit was now blowing cool and only one fan was

3516934	Gate 3 the pca is	GS20078	PCA-3	CLOS	ECM	7/2/22	8:47:00 AM	7/2/22	12:00:00 PM	04:06	0.00

Comments: Ecall 3 blowing hot

Couldn't find issue starting a corrective to continue troubleshooting unit.

3517022	PCA gate 3	GS20078	PCA-3	CLOS	ECM	7/3/22	9:27:00 AM	7/3/22	10:11:00 AM	00:56	0.00

Comments: Blowing warm

Upon arrival found unit attached to aircraft and the display analog temperature gauge read 80 degrees. Opened electrical cabinet and found a

3502860	Gate 03 PCA	GS20078	PCA-3	CLOS	ECM	6/9/22	6:25:00 PM	6/9/22	6:40:00 PM	00:15	0.00

Comments: ECALL: working with APU from plane on ramp person stated unit working fine but pilot was hot, 39.3

Arrived at the gate, found unit working with APU from plane on ramp person said that unit was working fine but pilot said it was hot,

3530560	Gate 3 the pca is	GS20078	PCA-3	CLOS	ECM	7/15/22	7:01:00 AM	7/15/22	7:53:00 AM	00:52	0.00

Comments: disch 49, ambient 74

We went to the unit I waiting to the aircraft leave I turned the unit inside the bridge the temp inside the bridge 48.9 degrees.

3539379	Gate 3 pca hose	GS20078	PCA-3	CLOS	ECM	8/3/22	6:48:00 AM	8/3/22	7:18:00 AM	00:30	346.00

Comments: Broken hose

upon arrival found a broken hose. Went to parts room, ordered and replaced it. Unit working good at the moment. Discharge 38 degrees.

3550329	Gate 03 PCA	GS20078	PCA-3	CLOS	ECM	8/14/22	5:43:00 AM	8/14/22	5:58:00 AM	00:15	0.00

Comments: hose

Arrived at the gate and we found a very small leak on the hose and we followed up on a corrective. Unit is back on service.

3550422	Gate 03 PCA	GS20078	PCA-3	CLOS	ECM	8/14/22	7:18:00 PM	8/14/22	8:35:00 PM	01:17	0.00

Comments: vfd fault

Unit was checked and a fault was found in the vfd,it indicated that it was overheating in motor,the temperature was lowered and it was turned

3555744	Gate 3 the pca	GS20078	PCA-3	CLOS	ECM	8/26/22	11:55:00 AM	8/26/22	12:58:00 PM	01:17	775.22

Comments: replace hoses

We went to the unit replace multiple hose

3556049	The PCA on gate	GS20078	PCA-3	CLOS	ECM	8/30/22	9:55:00 AM	8/30/22	10:07:00 AM	00:12	0.00

Comments: See time stamped picture attachment for above log.

3619492	Gate 3-PCA	GS20078	PCA-3	CLOS	ECM	11/13/22	3:18:00 PM	11/13/22	3:46:00 PM	00:28	0.00

Comments: Ecall-3

Arrived at the gate and found unit off and hose put away. Pulled then hose out and pushed the button to start it and it wasn't doing anythir

3393360	Gate 47-PWC	GS20117	PWC-47	CLOS	ECM	1/20/22	6:16:00 PM	1/20/22	6:21:00 PM	00:05	0.00

Comments: Gate-47 PWC Leaking

Arrived at gate, checking the PWC, finding out the leaking is in the back flow…calling the AOC and report the problem.

3503432	PWC 47	GS20117	PWC-47	CLOS	ECM	6/15/22	12:41:00 AM	6/15/22	12:55:00 AM	00:14	0.00

Comments: did not find any issue, watched ramp crew connect to aircraft without issue

did not find any issue, watched ramp crew connect to aircraft without issue

3469470	PWC-92 NOT	GS20121	PWC-92	CLOS	ECM	5/1/22	1:32:00 PM	5/1/22	2:13:00 PM	00:21	2.20

Comments: PWC-92

Arrived, talked to ramp agent, said water is spilling out of plane. Checked nozzle missing an o ring. Install new o ring

3513709	water hose on	GS20121	PWC-92	CLOS	ECM	6/28/22	1:27:00 PM	6/28/22	1:48:00 PM	00:21	0.00

Comments: pwc-92 no water coming out

Arrived at the pwc-92 no water was coming out look at all the Maine value was track in service

3555088	Gate 92 PWC	GS20121	PWC-92	CLOS	ECM	8/19/22	1:38:00 PM	8/19/22	2:38:00 PM	00:51	22.00

Comments: unreeled to untangle, also found ring missing, replaced ring

3490719	A7-2AL-02	GS16851	A7-2AL-02	CLOS	ECM	6/1/22	7:17:00 PM	6/1/22	7:26:00 PM	00:08	0.00

Comments: ECALL- Tightened hose on encoder, reset, RTS.

3446533	A7-2AL-02 /Jam .	GS16851	A7-2AL-02	CLOS	ECM	4/2/22	1:30:00 PM	4/2/22	1:48:00 PM	00:18	0.00

Comments: ECALL:went to asset, adjusting photo-eye, tested, called back in service

went to asset, adjusting photo-eye, tested, called back in service

3586026	A7-2AL-02 SE	GS16851	A7-2AL-02	CLOS	ECM	10/1/22	5:04:00 PM	10/1/22	5:16:00 PM	00:16	0.00

Comments: SW cleared fault, inspected asset and monitored, ran smoothly, RTS

arrived at asset, Southwest seemed to have cleared fault, inspected asset, photo-eyes and monitored asset while bags went through to m

3530596	A7-2AL-03	GS16852	A7-2AL-03	CLOS	ECM	7/15/22	3:57:00 PM	7/15/22	4:08:00 PM	00:26	0.00

Comments: Ecall : Jam, Adjusted PE tested RTS observe

3555136	A7-2AL-06 car seat stuck	GS16855	A7-2AL-06	CLOSED	ECM	8/20/22	7:08:00 AM	8/20/22	7:14:00 AM	00:11	0.00
	Comments: Ecall : Stuck car seat, Cleared stuck car seat reset asset & RTS										
	arrived to asset noticed a car seat not in a tub with the rear latch strap caught between asset 2AL6 & 7 I attempted to see if i could pull it										
3376944	A7-2AL-06 /Photo eye	GS16855	A7-2AL-06	CLOSED	ECM	1/5/22	8:00:00 PM	1/5/22	8:16:00 PM	00:32	0.00
	Comments: ECALL: Reset asset & tested. Monitored asset for additional issues, none found. RTS.										
3430452	A7-2AL-08 /Belt is running faster	GS16857	A7-2AL-08	CLOSED	ECM	3/4/22	5:05:00 PM	3/4/22	5:21:00 PM	00:17	0.00
	Comments: ECALL: belt running 3X times fasted, fetched tech, tracked, adjusted hertz, 88/minute,RTS										
	When I arrived, I did find belt running at about 340 if per minute, after checking belt speed around unit, I found it to be running about 3X fa										
3421239	Asset is making noises A7-2AL-0(	GS16857	A7-2AL-08	CLOSED	ECM	3/1/22	8:25:00 AM	3/1/22	8:35:00 AM	00:10	0.00
	Comments: ECALL:inspected asset, motor was making a loud noise, a corrective was created, RTS										
	inspected asset, motor was making a loud noise, a corrective was creeated, called back in service										
3421240	Asset is making a noises A7-2AL-1(	GS16859	A7-2AL-10	CLOSED	ECM	3/1/22	8:16:00 AM	3/1/22	8:35:00 AM	00:19	0.00
	Comments: ECALL: motor bearing going bad, part orderedm asset still run,RTS,F/U										
	Arrived and inspected the asset and determined the motors bearing it going bad, parts have been ordered for the asset, asset is still able to										
3460176	A7-2AL-10 motor making noise	GS16859	A7-2AL-10	CLOSED	ECM	4/14/22	4:42:00 PM	4/14/22	4:48:00 PM	00:10	0.00
	Comments: Ecall : Making a noise, Inspected asset NPF & RTS										
	just making a noise just like the rest of the motors in that line but made sure that didn't make a loud noise										
3464288	2AL-13 PE only has 2 lights	GS16862	A7-2AL-13	CLOSED	ECM	4/21/22	8:52:00 AM	4/21/22	9:06:00 AM	00:23	0.00
	Comments: ECALL-Checked, cleaned and wipe all photo-eyes, & reflectors, all had 3 lights. RTS.										
	Arrived at asset, inspected and wiped clean photo-eyes and reflectors, inspected all other photo-eyes on the 2AL line, to make sure that all										
3619317	A7-2AL-13-lacing coming apar	GS16862	A7-2AL-13	CLOSED	ECM	11/11/22	5:00:00 PM	11/11/22	5:15:00 PM	00:20	0.00
	Comments: Belt pin broken therefore belt is not secured, informed Supv. belt need replacing, tested asset, RTS										
3582016	A1-1OSRM-08-DIV Drive Fault	GS19902	A1-1OSRM-08-DIV	CLOSED	ECM	9/27/22	8:43:00 AM	9/27/22	8:50:00 AM	00:14	0.00
	Comments: inspected and asset was running fine, called back in service.										
3393508	A2-2BD3-03 belt not running	GS19925	A2-2BD3-03	CLOSED	ECM	1/22/22	3:52:00 PM	1/22/22	4:10:00 PM	00:18	0.00
	Comments: Ecall : Merge won't run, Reset I/O to clear fault & RTS										
	found the logic would not clear allowing bags staged @ merge to be forwarded on to 2CS3-02 belt reset the I/O this did not work went out										
3530587	A2-2BD3-03-merge causing	GS19925	A2-2BD3-03	CLOSED	ECM	7/15/22	2:33:00 PM	7/15/22	2:39:00 PM	00:06	0.00
	Comments: Ecall : Merge jam, Had passenger move their bag that was blocking the photo eye reset asset & RTS										
	when I arrived I could not find any mechanical issues with unit I started to check the 2CS3 line I found a passenger sitting on section 1 with										
3420878	A4-4BD2-01 circuit breaker trip	GS19926	A4-4BD2-01	CLOSED	ECM	2/24/22	12:01:00 PM	2/24/22	12:11:00 PM	00:10	0.00
	confirmed with Anthony JSM										
3516921	A4-4BD2-01 keeps	GS19926	A4-4BD2-01	CLOSED	ECM	7/2/22	6:48:00 AM	7/2/22	7:02:00 AM	00:14	0.00
	Comments: Ecall : Belt not running, Issues was cleared before tech arrived & RTS										
	Arrived to asset belt running airline stated there has been any issues with asset monitored no issues detected ask BHS of issues BHS states										
3516924	A4-4BD2-01 keeps	GS19926	A4-4BD2-01	CLOSED	ECM	7/2/22	7:22:00 AM	7/2/22	7:39:00 AM	00:17	0.00
	Comments: Ecall : Motor overload, Reset motor overload reset asset & RTS										
	arrived at asset and checked to make sure no bags or trash was stuck between the rollers I then reset the overload once unit started up I										
3534208	A4-4BD2-01 /Overload	GS19926	A4-4BD2-01	CLOSED	ECM	7/23/22	10:20:00 AM	7/23/22	10:30:00 AM	00:10	0.00
	Comments: Ecall : Overload, Cleared bag off line reset fault & RTS										
	when I arrived I checked over unit no mechanical issues was found I began checking 4CS2 line and I found a bag blocking section 1 I rem										
3577505	A4-4BD2-01/Door fault	GS19926	A4-4BD2-01	CLOSED	ECM	9/18/22	3:32:00 PM	9/18/22	3:44:00 PM	00:22	0.00
	Comments: door won't close, manually closed, started line, came up, stopped line, came down, monitor, RTS										
	Got there, door didn't want to close, manually closed door, inspected, started line, door came up, stopped line, door came down, monitored,										
3455783	4BD2-02 has a jam which will not	GS19927	A4-4BD2-02	CLOSED	ECM	4/12/22	10:09:00 AM	4/12/22	10:20:00 AM	00:11	0.00
	Comments: ECALL: bag strap stuck on a tail roller, reconnect the strap from tail roller,no signs of damage,RTS										
	inspected asset, bag strap stuck on a tail roller, reconnect the strap from tail roller, no signs of damage to the roller or belt, started the line,										
3619467	A4-4BD2-03 - jam	GS19928	A4-4BD2-03	CLOSED	ECM	11/13/22	9:19:00 AM	11/13/22	10:01:00 AM	00:42	0.00
	Comments: photoeye not lined up, detached and put by reflector to run line, reattached, adjusted, test, RTS										
	inspected, photoeye not lined up, detached and put by reflector to run line, reattached, adjusted, test, RTS										
3408615	PCA-83 BLOWING HOT	GS20129	PCA-83	CLOSED	ECM	2/4/22	5:26:00 PM	2/4/22	6:02:00 PM	00:36	0.00
	Comments: blowing hot										
	Unit was blowing no compressors running checked Al inside electrical cabinet no problems, checked control box found mode selector loos										
3455689	Gate 83-PCA not working	GS20129	PCA-83	CLOSED	ECM	4/11/22	1:16:00 PM	4/11/22	1:31:00 PM	00:15	0.00
	Comments: unit off, wrong setting, found fault, cleared fault, now working well. Disc 36 ambient 75.										
	When I arrived to gate 83 the hose was connected but the PCA was off and set to narrow body. I changed to wide body and checked to see										
3480265	PCA - GATE 83 BLOWING HOT	GS20129	PCA-83	CLOSED	ECM	5/13/22	7:42:00 PM	5/13/22	7:52:00 PM	00:10	0.00
	Comments: Ecall : Blowing hot, NPF hose was disconnected aircraft was departing , RTS										
	arrived at gate to find the hose disconnected i waited for aircraft to depart and then run unit to test operation										
3490049	Gate 83 PCA inop	GS20129	PCA-83	CLOSED	ECM	5/27/22	12:57:00 PM	5/27/22	1:45:00 PM	02:20	0.00
	Comments: pca inop discharge 38.1*. ambient temp89*. hose kink and at the milo twisted										
	Arrived at the gate and noticed the unit was in on position all components was working properly, then I noticed the hose was kink under the										

3525413	PCA-83 BLOWING HOT	GS20129	PCA-83	CLOSE	ECM	7/7/22	3:02:00 PM	7/7/22	3:20:00 PM	00:18	0.00
	Comments: unit blowing hot										
	Upon arrival unit was on and connected to the plane, but only one compressor and fan was running. Opened the electrical board and saw no										
3530514	PCA-83 BLOWING HOT	GS20129	PCA-83	CLOSE	ECM	7/14/22	4:15:00 PM	7/14/22	4:44:00 PM	00:52	0.00
	Comments: Blowing Hot										
	Upon arrival the pca was on and connected. Discharge temperature was 60. When the electrical panel was opened, the 1st fan vfd was n										
3547982	PCA-83 JETWAY AIR WILL NOT	GS20129	PCA-83	CLOSE	ECM	8/5/22	6:10:00 PM	8/5/22	6:21:00 PM	00:11	0.00
	Comments: jet bridge air wont turn off										
	Checked the control box at the bridge, push start and then stop button pca turn off. Re started ant stopped from bridge the normal way, it										
3555055	Gate 83 the pca is blowing ho	GS20129	PCA-83	CLOSE	ECM	8/19/22	6:49:00 AM	8/19/22	7:38:00 AM	00:49	111.22
	Comments: Technician found a melted compressor contactor and replaced it with new supplied by the parts room.										
	Technician found a melted compressor contactor and replaced it with new supplied by the parts room. After installed the unit was completely										
3585943	PCA-83 NOT WORKING	GS20129	PCA-83	CLOSE	ECM	9/30/22	4:39:00 PM	9/30/22	4:49:00 PM	00:10	0.00
	Comments: 2 major hose kinks, zero airflow, unit shutting off as it should when there is no airflow. corrected										
	I arrived to find the unit running and connected to the aircraft. Discharge temp 42 degrees. I spoke to the ground crew and he said that the										
3500989	83 pca	GS20129	PCA-83	CLOSE	ECM	6/7/22	4:55:00 PM	6/7/22	4:55:00 PM	00:00	0.00
	Comments: NOT AN ECM. Having a spare portable at the gate for a jumbo is not an ECM.										
	NOT AN ECM. Having a spare portable at the gate for a jumbo is not an ECM. Airline requested a portable be put on the gate for a jumbo										
3437819	PCA gate 83 hole in hose	GS20129	PCA-83	CLOSE	ECM	3/18/22	4:39:00 PM	3/18/22	5:47:00 PM	01:08	300.28
	Comments: hole n the hose										
	Checked the damage air to be replace, and checked all the hoses for condition, checked milo. Replace damaged air hose unit working normal.										
3438149	Portable PCA 83 giving issue	GS20129	PCA-83	CLOSE	ECM	3/21/22	6:40:00 PM	3/21/22	6:57:00 PM	00:17	0.00
	Comments: portable giving issues										
	Upon portable was off. When the portable was turned on, the discharge temperature reached 40 and with an end of hose temp of 48. Port										
3438240	83 VIR request portable pca for	GS20129	PCA-83	CLOSE	ECM	3/22/22	3:30:00 PM	3/22/22	4:16:00 PM	00:46	0.00
	Comments: portable #2										
	Portable #2 was transported to gate 83.										
3460212	Gate 83 the pca is shutting down	GS20129	PCA-83	CLOSE	ECM	4/15/22	5:37:00 AM	4/15/22	5:49:00 AM	00:24	0.00
	Comments: Unit off										
	Arrived at the gate and check the unit on its normal operations. The light on the control panel was on but the unit was off. That means the										
3464437	Gate 83 PCA wont turn on	GS20129	PCA-83	CLOSE	ECM	4/23/22	6:17:00 AM	4/23/22	6:42:00 AM	00:50	0.00
	Comments: wont turn on, found at narrow body and hose was kink, reset mother board.										
	Arrived at the gate,the hose was connected to the aircraft but the unit was off. We inspected around and found out the operation control on										
3480716	PCA gate 83 not working	GS20129	PCA-83	CLOSE	ECM	5/18/22	4:33:00 PM	5/18/22	6:57:00 PM	00:42	0.00
	Comments: correction: plz ignore the labor time of less than 1 min from 1857-1857. This was an error.										
	correction: plz ignore the labor time of less than 1 min from 1857-1857. This was an error.										
3503134	3503134 - Gate 83 Blowing Ho	GS20129	PCA-83	CLOSE	ECM	6/12/22	12:54:00 PM	6/12/22	1:16:00 PM	01:06	0.00
	Comments: connected to aircraft discharging 37*. Inspected unit and found no issues. delay at starting										
3508127	Gate 83-PCA not working	GS20129	PCA-83	CLOSE	ECM	6/17/22	4:42:00 PM	6/17/22	5:02:00 PM	00:22	0.00
	Comments: not working										
	Arrived at the gate found unit working on one compressor, checked breakers, no breakers were tripped, checked pressures stage 2										
3517185	Gate 83-PCA issue	GS20129	PCA-83	CLOSE	ECM	7/4/22	4:38:00 PM	7/4/22	4:50:00 PM	00:12	0.00
	Comments: VFD fault										
	Upon arrival the unit was on and installed. The discharge temp was 60. Electrical panel was opened and the 2 fan vfd had an undercurrent										
3530884	Gate 83-PCA not working	GS20129	PCA-83	CLOSE	ECM	7/18/22	3:49:00 PM	7/18/22	3:49:00 PM	00:00	0.00
	Comments: duplicate see 3530888. ECMs 10 minutes apart. Techs still working.										
	duplicate see 3530888. ECMs 10 minutes apart. Techs still working.										
3530888	PCA gate 83 not working	GS20129	PCA-83	CLOSE	ECM	7/18/22	4:28:00 PM	7/18/22	4:42:00 PM	00:14	0.00
	Comments: unit is not working										
	Upon arrival the unit was on and connected. Discharge temperature was 60. When the electrical panel was opened, I saw that there was										
3539248	Gate 83-PCA blowing hot ai	GS20129	PCA-83	CLOSE	ECM	8/1/22	5:31:00 PM	8/1/22	5:59:00 PM	00:55	0.00
	Comments: ecall 83 blowing hot										
	Arrived at the gate and hose put away and not a single drop of water under the unit which means it wasn't Ever turned on. Pulled the unit out										
3548025	Gate 83 pca blowing ho	GS20129	PCA-83	CLOSE	ECM	8/6/22	9:53:00 AM	8/6/22	10:06:00 AM	00:13	0.00
	Comments: ecall-83 blowing hot										
	Found a very large kink/twist not letting any air to get to the aircraft. CBIS They flight attendant said the GPU was dropping power so Bridge										
3570450	3570450 - PCA - 83 Blowing Ho	GS20129	PCA-83	CLOSE	ECM	9/6/22	10:07:00 AM	9/6/22	10:46:00 AM	01:18	0.00
	Comments: Vent										
	upon arrival found unit off attached to aircraft. After inspection found unit set to vent. Switched to wide body, started and ran unit under										
3408607	PCA 72 blowing warm	GS20130	PCA-72	CLOSE	ECM	2/4/22	3:00:00 PM	2/4/22	3:36:00 PM	00:50	0.00
	Comments: blowing warm										
	Arrived at the gate, checked all electrical components, found compressor 1 tripped breaker, re set breaker run PCA checked amperage for										
3502809	The PCA on gate 72 is blowing	GS20130	PCA-72	CLOSE	ECM	6/9/22	8:56:00 AM	6/9/22	9:20:00 AM	00:48	0.00
	Comments: ECALL- compressor #2 tripped, it turned on and ran the unit, it worked fine output 42 degrees RTS.										
	The unit had the compressor #2 tripped it turned on and run the unit and it worked fine output 42 degrees										

3413732	3413732 - PCA-7:	GS20130	PCA-72	CLOS	ECM	2/16/22	10:18:00 AM	2/16/22	3:56:00 PM	01:17	0.00
	Comments: check actuator I adjust the actuator ,let run about 20 minutes.Check stages compressor it was off reset all breaker restart the pca umit working at normal										
3416576	PCA-72	GS20130	PCA-72	CLOS	ECM	2/22/22	10:38:00 AM	2/22/22	10:58:00 AM	00:20	0.00
	Comments: Ecall 72 blowing Hot. Arrived at the gate and noticed that the PCA was on vent mode and narrow body mode. Changed the setting back to where it needed to be										
3421083	Gate 72-PCA	GS20130	PCA-72	CLOS	ECM	2/27/22	1:59:00 PM	2/27/22	2:25:00 PM	00:35	0.00
	Comments: ecall 72 blowing hot It was set to narrow body and second stage compressor was tripped. So we cycled power and fixed the breaker. Started unit and it was										
3421137	PCA 72 Blowing	GS20130	PCA-72	CLOS	ECM	2/28/22	4:36:00 AM	2/28/22	5:11:00 AM	01:05	0.00
	Comments: Unit had condenser fan breaker trip & rested breaker Arrived at the gate, checked unit on normal operation and unit was running with only blower motor. Checked electrical panel and found a										
3430426	Gate 75 PCA	GS20130	PCA-72	CLOS	ECM	3/4/22	10:50:00 AM	3/4/22	11:28:00 AM	00:38	0.00
	Comments: blowing hot, found a condenser fan breaker trip,reset, run and test unit for 10 min. disch emp 37* We arrived at the gate and the hose was disconnected from the aircraft inside the basket.we pulled out and checked the electrical panel and										
3437753	GATE 72 PCA	GS20130	PCA-72	CLOS	ECM	3/17/22	11:45:00 PM	3/18/22	12:36:00 AM	01:42	0.00
	Comments: Unit blowing hot Arrived at the gate and check the unit on its normal operations. When we arrived at the gate the ramp had just disconnected the hose										
3437994	Gate 72 PCA is	GS20130	PCA-72	CLOS	ECM	3/20/22	12:25:00 PM	3/20/22	1:02:00 PM	01:11	0.00
	Comments: breaker for fan two was tripped, reset breaker and reset power. opened electrical door found that the breaker for fan two was tripped and reset the the breaker and reset power.										
3438365	PCA gate 72	GS20130	PCA-72	CLOS	ECM	3/23/22	6:34:00 PM	3/23/22	6:56:00 PM	00:22	0.00
	Comments: pca-72 ecall Unit was verified,trip breaker was found,unit was turned off and reset was give,it was left on for several minutes.Everything working properly										
3446872	GATE 72 PCA	GS20130	PCA-72	CLOS	ECM	4/6/22	4:46:00 AM	4/6/22	5:15:00 AM	00:57	0.00
	Comments: ECALL: on narrow body, switched to wide body, turned off main breaker to reset, RTS, 39.7 Arrived at the gate check the unit on its normal operations. We find the unit on narrow body. Proceeds to turn off the unit and put it the										
3446873	3446873 - PCA -	GS20130	PCA-72	CLOS	ECM	4/6/22	5:49:00 AM	4/6/22	6:06:00 AM	00:34	0.00
	Comments: Blowing hot Arrived at the gate and check the unit on its normal operation. The unit did not have a fan on. So we opened the electrical panel to check										
3455224	Gate 72 pca is	GS20130	PCA-72	CLOS	ECM	4/7/22	5:20:00 AM	4/7/22	5:59:00 AM	00:39	0.00
	Comments: Blowing hot Arrived at the gate and inspect the unit on its normal operations. Opened the electrical panel and saw the fan #2 breaker tripped. Did a reset										
3460367	Gate 72 PCA	GS20130	PCA-72	CLOS	ECM	4/16/22	11:08:00 AM	4/16/22	11:57:00 AM	02:16	0.00
	Comments: 24v wire loose from compressor #2 box.tighten,reset board, both compressors turned on,RTS, 40* We Arrived at the gate and checked the unit on normal operations. We found the compressor #2 off, proceeded to open electrical panel to										
3460642	Gate 72 PCA	GS20130	PCA-72	CLOS	ECM	4/18/22	10:16:00 PM	4/18/22	10:47:00 PM	00:31	0.00
	Comments: On button pressed several times Arrived at the gate and check the unit on its normal operations. The hose was disconnected by the airline because of an aircraft departure so										
3442968	Gate 72 PCA	GS20130	PCA-72	CLOS	ECM	3/25/22	6:06:00 AM	3/25/22	7:05:00 AM	00:59	0.00
	Comments: pca-hot, found a condenser fan breaker trip, reset the breaker and the mother board. We arrived at the gate and troubleshoot the pca and only one stage was working,open the electrical door and found out a condenser fan										
3485266	Gate 72 PCA is	GS20130	PCA-72	CLOS	ECM	5/22/22	11:10:00 AM	5/22/22	11:31:00 AM	00:21	0.00
	Comments: Blowing warm upon arrival found unit off and detached. Aircraft ready to departure. Control box was set to narrow body discharging 55 degrees. Switched to										
3485315	3485315 - PCA 7:	GS20130	PCA-72	CLOS	ECM	5/23/22	6:16:00 AM	5/23/22	7:27:00 AM	01:22	0.00
	Comments: Blowing warm Upon arrival found unit discharging warm air. Opened electrical cabinet and found the stage #2 VFD disconnected. Re stablished VFD										
3490140	Gate 72 PCA is	GS20130	PCA-72	CLOS	ECM	5/28/22	10:56:00 AM	5/28/22	11:46:00 AM	00:46	0.00
	Comments: Ecall 72 Due to parts not having the tapered that was needed for this ecall we had to source then the hose. CBIS										
3490252	Gate 72 blowing	GS20130	PCA-72	CLOS	ECM	5/29/22	10:18:00 AM	5/29/22	10:45:00 AM	00:54	0.00
	Comments: Blowing warm Upon arrival found unit off and detached from aircraft. Rolled out hose, started unit and found second stage compressor VFD tripped. Reset										
3490375	PCA-72	GS20130	PCA-72	CLOS	ECM	5/30/22	10:53:00 AM	5/30/22	11:36:00 AM	00:43	0.00
	Comments: tapered hose milo connection,an elbow installed as a temporary measure.no part available,F/U Upon arrival unit was attached , working and discharging 37 degrees. The reason for the call was the tapered hose milo connection. Unit had										
3503327	3503327 - pca 72	GS20130	PCA-72	CLOS	ECM	6/14/22	6:08:00 AM	6/14/22	6:40:00 AM	00:32	0.00
	Comments: blowing hot Upon arrival found aircraft APU on and PCA unit was connected and discharging 70 degrees. Only the blower fans was working at the time.										
3503439	PCA 72 Blowing	GS20130	PCA-72	CLOS	ECM	6/15/22	4:51:00 AM	6/15/22	4:57:00 AM	00:12	0.00
	Comments: blowing hot Arrived at the gate and check the unit on it's normal operation. The unit was blowing hot and had faults. That is due to the excessive use or										
3508084	The PCA on gate	GS20130	PCA-72	CLOS	ECM	6/17/22	8:50:00 AM	6/17/22	9:10:00 AM	00:20	0.00
	Comments: Ecall : Blowing hot, Reset tripped breaker & RTS										

Arrived at the gate and found the hose disconnected. Opened electrical door and Found break to fan two tripped. Reset the breaker and

3513719	PCA gate 72 blowing warm	GS20130	PCA-72	CLOSED	ECM	6/28/22	2:49:00 PM	6/28/22	3:22:00 PM	01:06	0.00
	Comments: Blowing Warm										
	Upon arrival the unit was on and connected. The discharge temperature was 60. The electrical panel was opened and the 2nd fan VFD was										
3517173	Gate 72 PCA HOT	GS20130	PCA-72	CLOSED	ECM	7/4/22	2:15:00 PM	7/4/22	2:52:00 PM	00:37	0.00
	Comments: Blowing Hot										
	Upon arrival the unit was on and connected. Discharge temp was 65. The electrical panel was opened and the 2nd fan breaker was tripped.										
3525495	Gate 72 PCA is blowing ho	GS20130	PCA-72	CLOSED	ECM	7/8/22	8:37:00 AM	7/8/22	8:59:00 AM	00:22	0.00
	Comments: Ecall 72 blowing hot										
	Opened electrical cabinet and found fan 2 breaker tripped reset breaker and unit blowing 40 degrees. CBIS										
3525710	Gate 72 PCA is blowing ho	GS20130	PCA-72	CLOSED	ECM	7/10/22	9:36:00 AM	7/10/22	10:03:00 AM	00:27	0.00
	Comments: No issues found										
	Upon arrival found unit off and aircraft APU on. Rolled out hose, started and tested unit under normal operation. Unit working good,										
3525804	3525804 - PCA-7: Blowing Ho	GS20130	PCA-72	CLOSED	ECM	7/11/22	10:40:00 AM	7/11/22	11:04:00 AM	00:35	0.00
	Comments: blowing hot										
	I arrived at the unit it was connected to plane turned off I turned it on and it worked perfectly 40 degrees										
3525827	PCA gate 72 blowing ho	GS20130	PCA-72	CLOSED	ECM	7/11/22	1:29:00 PM	7/11/22	2:05:00 PM	00:36	0.00
	Comments: 2nd stage fan motor VFD tripped										
	Upon arrival found 2nd stage fan VFD tripped. Found the amps settings at the VFD breaker to low causing the breaker to tripped. It was set										
3525879	Gate 72 PCA	GS20130	PCA-72	CLOSED	ECM	7/12/22	1:40:00 AM	7/12/22	2:00:00 AM	00:40	0.00
	Comments: Main power off										
	Arrived at the gate and found the unit off. The main power was off. We switched the main power on and started the unit. It is working										
3534197	PCA-72 HOLE IN HOSE 252419	GS20130	PCA-72	CLOSED	ECM	7/23/22	8:16:00 AM	7/23/22	8:58:00 AM	00:41	312.11
	Comments: hole in the hose										
	Replaced 20' hose										
3555441	PCA-72 HOT AIR	GS20130	PCA-72	CLOSED	ECM	8/23/22	1:00:00 PM	8/23/22	2:16:00 PM	01:16	0.00
	Comments: disch 42										
	We went the unit the unit not working to the aircraft I use the computer start install the program. I check the PBB inside the bridge is worki										
3577652	The PCA on gate 72 keeps turning	GS20130	PCA-72	CLOSED	ECM	9/20/22	1:17:00 PM	9/20/22	1:47:00 PM	01:00	0.00
	Comments: unit wont shutt off										
	Upon arrival found unit's blower fan running. There was no aircraft on site. Tried to shut off unit from operation box without success. Turned										
3555868	3555868 - PCA - 72 Blowing Ho	GS20130	PCA-72	CLOSED	ECM	8/28/22	6:21:00 AM	8/28/22	6:51:00 AM	01:00	0.00
	Comments: No issues found										
	Upon arrival found unit working attached to aircraft discharging 33 degrees. Inspected unit and found no tripped breakers, faults or issues.										
3602610	Gate 72-PCA issues	GS20130	PCA-72	CLOSED	ECM	10/22/22	3:04:00 PM	10/22/22	3:14:00 PM	00:10	0.00
	Comments: pca blowing hot										
	Upon arrival pca was off, we turned unit on and it started immediately. One compressor came on and there was a discharge of 40 with an										
3617430	PCA 72 blowing hot	GS20130	PCA-72	CLOSED	ECM	11/7/22	2:51:00 PM	11/7/22	3:20:00 PM	00:29	0.00
	Comments: ecall-72										
	Arrived and found the unit off and hose put away. Opened the electrical cabinet and found the condenser fan 2 tripped. Reset the breaker										
3393779	PBB-57 NOT MOVING	GS20131	PBB-57	CLOSED	ECM	1/26/22	9:02:00 AM	1/26/22	9:18:00 AM	00:16	0.00
	Comments: Ecall : Not moving, Bypassed out of steering limit										
	Arrived at bridge, bridge in left steer limit, backed bridge up to the right and got out of limit, bridge goes forward now										
3398431	Gate 57-PBB not moving	GS20131	PBB-57	CLOSED	ECM	1/28/22	8:10:00 PM	1/28/22	8:21:00 PM	00:11	0.00
	Comments: Ecall. bridge wont move										
	Operator error… operator did not understand how to maneuver bridge… once we arrived we should him how to move bridge… RTS PLANE										
3433155	3433155 - Gate 57 Bridge won't	GS20131	PBB-57	CLOSED	ECM	3/15/22	6:11:00 AM	3/15/22	6:23:00 AM	00:12	0.00
	Comments: PBB-57										
	Arrived, bridge in left cab limit and left steer limit, bypass to get out watch drive up to plane.										
3398394	Gate 57 PBB NO MVMT	GS20131	PBB-57	CLOSED	ECM	1/28/22	8:14:00 AM	1/28/22	8:48:00 AM	01:05	0.00
	Comments: pbb-57										
	The wheels is outside in the box and on swing approach, also n steer left limit, bridge would not move off left swing limit: disable limits, drive										
3446344	Gate 57 PBB NO MVMT	GS20131	PBB-57	CLOSED	ECM	3/31/22	12:52:00 PM	3/31/22	1:14:00 PM	00:22	0.00
	Comments: Bridge wont move										
	Bridge was unable to move forward but the console gave no error. Had to back up the bridge and turn the wheels to the right at the same										
3455293	57 not moving	GS20131	PBB-57	CLOSED	ECM	4/7/22	4:26:00 PM	4/7/22	4:37:00 PM	00:17	0.00
	Comments: Gate-57 not moving										
	Arrived at gate, checking the bridge… found out no issue.										
3469215	PBB-57 NOT MOVING	GS20131	PBB-57	CLOSED	ECM	5/2/22	3:31:00 PM	5/2/22	3:41:00 PM	00:24	0.00
	Comments: ECALL- Pilot console had oversteer issues, reset/bypass and tested, RTS.										
3390272	Gate 57-PBB not moving	GS20131	PBB-57	CLOSED	ECM	1/14/22	8:34:00 PM	1/14/22	8:58:00 PM	00:24	0.00
	Comments: Gate-57 PBB not moving										
	Arrived at gate, checking the bridge finding out the swing limit switch is on alarm, reset the breaker and testing then back to service. TAIL #										

3390370	3390370 - Gate 57 Several Error	GS20131	PBB-57	CLOS ED	ECM	1/16/22	8:55:00 AM	1/16/22	9:06:00 AM	00:11	0.00
	Comments: several error messages on screen Arrived plane on gate no agent or crews around. Went up and checked gate auto level on and bridge functioning properly.										
3393439	PBB-57 not moving	GS20131	PBB-57	CLOS ED	ECM	1/21/22	5:02:00 PM	1/21/22	5:12:00 PM	00:10	0.00
	Comments: ECALL:Arrived at gate, checking the the bridge found no issue.										
3393730	PBB 57 not moving	GS20131	PBB-57	CLOS ED	ECM	1/25/22	5:00:00 PM	1/25/22	5:15:00 PM	00:21	0.00
	Comments: bridge would not move I arrived at the bridge to help felino I had checked all functions and held down the bypass button to get the bridge moved I got it going test all										
3393734	GT 57 wont move	GS20131	PBB-57	CLOS ED	ECM	1/25/22	6:43:00 PM	1/25/22	7:48:00 PM	01:49	0.00
	Comments: ECALL: swing limit,reset from breaker twice to get it to move, plane at bridge,RTS Felino and I arrived at the bridge at 18:47 the bridge was in a swing limit so we checked all functions again but it would not move so felino had										
3408896	57 not moving	GS20131	PBB-57	CLOS ED	ECM	2/8/22	2:58:00 PM	2/8/22	3:08:00 PM	00:10	0.00
	Comments: backed up turned wheels straight and backed up bridge then had agent drive to plane door										
3413126	Gate 57 the jetway is not	GS20131	PBB-57	CLOS ED	ECM	2/10/22	9:20:00 AM	2/10/22	9:32:00 AM	00:12	0.00
	Comments: wont back up, arrived found bridge in full left steer backed bridge and turned right the moved out Way for painters will return and put in stow box when painter is done										
3413171	Gate 57 PBB	GS20131	PBB-57	CLOS ED	ECM	2/10/22	10:46:00 PM	2/10/22	10:52:00 PM	00:06	0.00
	Comments: finding out IR sensor fault… reset/bypass and testing… back to service.										
3413364	Gate 57-PBB gate won't move	GS20131	PBB-57	CLOS ED	ECM	2/13/22	3:15:00 PM	2/13/22	3:22:00 PM	00:06	0.00
	Comments: Arrived, bridge on plane gate agent said he wheels were turned backwards but they corrected it										
3413542	57 not moving	GS20131	PBB-57	CLOS ED	ECM	2/14/22	7:22:00 PM	2/14/22	7:31:00 PM	00:09	0.00
	Comments: bridge -57 not moving we arrived at gate-57 the bridge is on the plane I ask the gate agent she told us that they tun it off then back on bridge move										
3421062	Gate 57 PBB NO MVMT	GS20131	PBB-57	CLOS ED	ECM	2/27/22	8:56:00 AM	2/27/22	9:14:00 AM	00:18	0.00
	Comments: PBB-57 Arrived, bypass bridge it was in steer left and watch gate agent pull up to plane										
3421238	3421238 - Gate 57 Bridge won't	GS20131	PBB-57	CLOS ED	ECM	3/1/22	8:10:00 AM	3/1/22	8:30:00 AM	00:20	0.00
	Comments: arrived plane waiting screen shows no error message tried to move bridge it would Not steer or move forwards only backwards checked hoist for gpu bumpers for wheels e- stops and canopy no issues reset all power in										
3430390	GATE 57 DOES NOT MOVE	GS20131	PBB-57	CLOS ED	ECM	3/4/22	12:51:00 AM	3/4/22	1:04:00 AM	00:13	0.00
	Comments: Gate-57 does not move Arrived at gate, checking the pilot console…finding out is oversteering, reset/bypass and testing…back in service.										
3430602	PBB 57 not moving	GS20131	PBB-57	CLOS ED	ECM	3/6/22	6:25:00 PM	3/6/22	6:33:00 PM	00:08	0.00
	Comments: PBB-57 not moving Arrived at gate, checking the pilot console…it's a IR sensor issue, reset/bypass and testing… back in service.										
3430612	Gate 57-PBB not moving	GS20131	PBB-57	CLOS ED	ECM	3/6/22	9:01:00 PM	3/6/22	9:22:00 PM	00:31	0.00
	Comments: turn the breaker to the bridge off then turn it back on, moved, RTS Arrived at gate 57 to get the bridge moved so I turn it off then turn back on and it still do not move so I turn the breaker to the bridge off										
3433026	PBB - GATE 57 NOT MOVING	GS20131	PBB-57	CLOS ED	ECM	3/13/22	4:37:00 PM	3/13/22	4:47:00 PM	00:10	0.00
	Comments: bridge would not move reset got the bridge to move back in service										
3433227	PBB 57 refuses to move	GS20131	PBB-57	CLOS ED	ECM	3/15/22	4:47:00 PM	3/15/22	5:01:00 PM	00:14	0.00
	Comments: PBB-57 Pbb would not move due to oversteer right. Corrected steering pbb is back in service										
3433244	PBB 57 not moving	GS20131	PBB-57	CLOS ED	ECM	3/15/22	8:03:00 PM	3/15/22	8:05:00 PM	00:02	0.00
	Comments: PBB-57 Won't move due to oversteer, bypass oversteer back in service										
3433267	PBB-57 NOT WORKING	GS20131	PBB-57	CLOS ED	ECM	3/16/22	7:02:00 AM	3/16/22	7:27:00 AM	00:25	0.00
	Comments: arrived plane waiting noticed bridge wheels all the way to left and went up used joystick Backed bridge up and to the right then turned wheels to face plane and drove out to plane had gate agent drive to plane and showed then										
3437842	Gate 57 PBB	GS20131	PBB-57	CLOS ED	ECM	3/18/22	10:31:00 PM	3/18/22	10:50:00 PM	00:07	0.00
	Comments: Gate-57 PBB Arrived at gate, checking the pilot console… it's IR sensor issue, clean the sensor and testing, back in service.										
3438020	Gt 57 not moving forward or back	GS20131	PBB-57	CLOS ED	ECM	3/20/22	6:30:00 PM	3/20/22	6:41:00 PM	00:11	0.00
	Comments: bridge 57 not moving I arrived at gate 57 I turned off the bridge open the door reset turn bridge back on got it to move towards the plane bridge is back in service										
3438195	Gate 57 jetbridge wont move	GS20131	PBB-57	CLOS ED	ECM	3/22/22	8:58:00 AM	3/22/22	9:06:00 AM	00:08	0.00
	Comments: PBB-57 Arrived, talked to gate agent operator error,										
3443198	Gate 57 PBB NO FWD MVMT	GS20131	PBB-57	CLOS ED	ECM	3/27/22	9:27:00 AM	3/27/22	9:40:00 AM	00:23	0.00
	Comments: ECALL: bridge not parked correctly from previous flight. adjusted and RTS got passengers off plane and work on bridge. plane was backed up too far in the box and wheel turned too far to the left causing bridge to go										
3446494	Gate 57 PBB	GS20131	PBB-57	CLOS ED	ECM	4/1/22	11:03:00 PM	4/2/22	2:37:00 AM	01:09	0.00
	Comments: Gate-57 PBB Arrived at gate, checking the pilot console… it's swing limit fault…reset/bypass and testing, back in service.										

3446539	Gate 57-PBB wont move	GS20131	PBB-57	CLOS	ECM	4/2/22	3:47:00 PM	4/2/22	4:11:00 PM	00:24	0.00
	Comments: Bridge wont move Cab would not rotate to the left. Checked the cab rotate limit switch and it was fine. Opened the console to check inside and after opening										
3446839	PBB 57 not moving	GS20131	PBB-57	CLOS	ECM	4/5/22	5:48:00 PM	4/5/22	5:54:00 PM	00:06	0.00
	Comments: PBB-57 Pbb running on arrival. Agent confirmed GPU hoist was on down position										
3455808	PBB 57 not moving forward	GS20131	PBB-57	CLOS	ECM	4/12/22	6:26:00 PM	4/12/22	6:31:00 PM	00:05	0.00
	Comments: PBB-57 Running on arrival. Checked with agent. She stated gpu hoist was lowered preventing PBB from moving.										
3460500	Gate 57-PBB wont move	GS20131	PBB-57	CLOS	ECM	4/17/22	3:16:00 PM	4/17/22	3:26:00 PM	00:21	0.00
	Comments: pbb-57 Assisted for Natasha										
3464304	The jet bridge on gate 57 will not	GS20131	PBB-57	CLOS	ECM	4/21/22	10:22:00 AM	4/21/22	10:42:00 AM	00:20	0.00
	Comments: Bridge was on oversteer, bypass back in service										
3464394	PBB-57 NOT MOVING	GS20131	PBB-57	CLOS	ECM	4/22/22	1:41:00 PM	4/22/22	1:49:00 PM	00:08	0.00
	Comments: Wheels was on oversteer bypass , back in service										
3464762	PBB 57 won't move forward	GS20131	PBB-57	CLOS	ECM	4/26/22	5:54:00 PM	4/26/22	6:05:00 PM	00:11	0.00
	Comments: PBB-57 Multiple issues Pbb oversteer limit was enabled Pbb right swing limit was enabled By pass limits pbb back in service										
3469559	PBB 57 won't move forward	GS20131	PBB-57	CLOS	ECM	5/2/22	4:38:00 PM	5/2/22	4:44:00 PM	00:06	0.00
	Comments: PBB-57 Arrived at pbb, found no issues with moving forward. Operator error, pbb back in service.										
3469694	3469694 - GAte 57 - Bridge Won't	GS20131	PBB-57	CLOS	ECM	5/4/22	5:58:00 AM	5/4/22	6:05:00 AM	00:14	0.00
	Comments: follow up to previous ECM on bridge, call was created to follow up operation.										
3469728	PBB 57 won't move forward	GS20131	PBB-57	CLOS	ECM	5/4/22	2:49:00 PM	5/4/22	5:20:00 PM	02:43	0.00
	Comments: wont move forward Assisted Lloyd										
3469744	PBB 57 won't move	GS20131	PBB-57	CLOS	ECM	5/4/22	5:33:00 PM	5/4/22	5:40:00 PM	00:07	0.00
	Comments: PBB-57 Pbb was on an oversteer. Bypass oversteer pbb back in service										
3480254	Gate 57-PBB wont move	GS20131	PBB-57	CLOS	ECM	5/13/22	5:48:00 PM	5/13/22	5:51:00 PM	00:03	0.00
	Comments: Gate-57 PBB wont move arrived at gate, the bridge is on the plane… found out no issue.										
3430714	Gate 57 PBB	GS20131	PBB-57	CLOS	ECM	3/8/22	12:32:00 AM	3/8/22	12:37:00 AM	00:05	0.00
	Comments: PBB-57 Oversteer limit, back in service										
3485290	57 alarming	GS20131	PBB-57	CLOS	ECM	5/22/22	6:01:00 PM	5/22/22	6:12:00 PM	00:05	0.00
	Comments: PBB 57 Bridge had no alarm when we arrived. Checked to ensure bridge was in full correct operation. Checked auto level when on aircraft and was										
3485597	PBB 57 auto level alarm	GS20131	PBB-57	CLOS	ECM	5/25/22	5:05:00 PM	5/25/22	5:14:00 PM	00:09	0.00
	Comments: PBB 57 Auto level alarm was sounding. Cycled power off and back on and alarm went away.										
3490464	PBB 57 NOT WORKING	GS20131	PBB-57	CLOS	ECM	5/30/22	10:27:00 PM	5/30/22	10:37:00 PM	00:10	0.00
	Comments: the agent said on screen it was reading jst she turned it off then on, bridge went back to normal the agent said on screen it was reading jst she turned it off then on the bridge went back to normal										
3503148	Gate 57-PBB wont move	GS20131	PBB-57	CLOS	ECM	6/12/22	5:09:00 PM	6/12/22	5:13:00 PM	00:04	0.00
	Comments: called cancel										
3508162	PBB 57 not moving	GS20131	PBB-57	CLOS	ECM	6/17/22	10:20:00 PM	6/17/22	10:24:00 PM	00:04	0.00
	Comments: PBB-57 not moving arrived at gate, the bridge was in operation… tested and verified.										
3508210	Gate 57 Can't move the JB	GS20131	PBB-57	CLOS	ECM	6/18/22	9:19:00 AM	6/18/22	9:30:00 AM	00:11	0.00
	Comments: Bridge wont move Right spacer limit was active. Wiped it off and the bridge could be moved normally. Waited for the operator to drive the bridge to the plane.										
3508300	Gate 57 Autolevel Alarm	GS20131	PBB-57	CLOS	ECM	6/19/22	10:46:00 AM	6/19/22	10:59:00 AM	00:13	0.00
	Comments: No alarm was going off in bridge. Tested the auto level, tested bridge, RTS No one was present at the gate. No alarm was going off in bridge. Tested the auto level and it worked fine. Tested bridge and it worked fine										
3513314	Gate 57 Jetbridge door	GS20131	PBB-57	CLOS	ECM	6/24/22	11:57:00 AM	6/24/22	12:45:00 PM	00:48	38.00
	Comments: Flush bolt broken on door When arrived passengers were coming off of plane, Verified issue went to parts, then passengers were boarding plane had to wait for all of										
3513340	Gate 57 PBB NO MVMT	GS20131	PBB-57	CLOS	ECM	6/24/22	6:16:00 PM	6/24/22	6:28:00 PM	00:12	0.00
	Comments: Ecall : Won't move, Dried off sensor tested and RTS Sensor has water on it dry it off and returned to service										
3525739	PBB 57 not moving	GS20131	PBB-57	CLOS	ECM	7/10/22	5:03:00 PM	7/10/22	5:10:00 PM	00:07	0.00
	Comments: PBB-57 not moving										

arrived at gate, it's IR sensor issue… clean up and testing then back in service.

3525815	3525815 - Gate 57 Vertical	GS20131	PBB-57	CLOSE	ECM	7/11/22	12:07:00 PM	7/11/22	12:07:00 PM	00:00	0.00

Comments: Canceled by GOAA

3525911	Gate 57 the jetway is not	GS20131	PBB-57	CLOSE	ECM	7/12/22	11:13:00 AM	7/12/22	11:25:00 AM	00:12	0.00

Comments: jetway 57 not moving

arrived at gate-57 Tim and I was at-57 the canopy switch needs to be adjusted plane is at the bridge now off loading will come back to do an

3530699	Gate 57 PBB OVERSTEER	GS20131	PBB-57	CLOSE	ECM	7/16/22	4:16:00 PM	7/16/22	4:36:00 PM	00:19	0.00

Comments: Gate-57 PBB oversteer

arrived at gate, it's oversteer issue.. reset/bypass and testing, back in service.

3525946	Gate 57-PBB won't move	GS20131	PBB-57	CLOSE	ECM	7/12/22	6:02:00 PM	7/12/22	6:11:00 PM	00:18	0.00

Comments: found no issue with bridge, did full ops check

3525919	Gate 57 problem moving	GS20131	PBB-57	CLOSE	ECM	7/12/22	12:00:00 PM	7/12/22	12:13:00 PM	00:13	0.00

Comments: bridge-57 not moving back

arrived at gate-57 and Tim and I fix the problem the switch was loose so tightened them all up tested it and all good

3550414	Gate 57 PBB WHEEL MVMT	GS20131	PBB-57	CLOSE	ECM	8/14/22	5:06:00 PM	8/14/22	5:15:00 PM	00:09	0.00

Comments: PBB 57

Hoist was partially down. Once fulled stowed bridge moved normally.

3555026	PBB 57 no power	GS20131	PBB-57	CLOSE	ECM	8/18/22	6:32:00 PM	8/18/22	6:36:00 PM	00:03	0.00

Comments: Gate-57 no power

AOC cancelled the e-call.

3555837	GATED 57 JB NOT WORKING	GS20131	PBB-57	CLOSE	ECM	8/27/22	3:30:00 PM	8/27/22	4:42:00 PM	00:15	0.00

Comments: ramp was closed when the call was recieved, arrived at gate, bridge working, no issue found

3572440	Gate 57 PBB BYPASS	GS20131	PBB-57	CLOSE	ECM	9/8/22	5:46:00 PM	9/8/22	5:50:00 PM	00:04	0.00

Comments: Gate-57 PBB

arrived at gate, the bridge was in operation.. tested and verified.

3572488	Jet bridge on gate 57 will not move	GS20131	PBB-57	CLOSE	ECM	9/9/22	1:45:00 PM	9/9/22	1:55:00 PM	00:20	0.00

Comments: hoist was down, raised.

3577797	PBB 57 not working	GS20131	PBB-57	CLOSE	ECM	9/21/22	9:04:00 PM	9/21/22	9:19:00 PM	00:15	0.00

Comments: PBB 57

No issue bridge was moved.

3581877	57 swing limit	GS20131	PBB-57	CLOSE	ECM	9/25/22	6:50:00 PM	9/25/22	7:19:00 PM	00:29	0.00

Comments: PBB 57

Ramp crew parked aircraft on wrong spot so bridge wouldn't reach door. Once parked in right spot bridge reached door with no issue.

3594829	GATE 57 JETWAY DOOR	GS20131	PBB-57	CLOSE	ECM	10/10/22	4:57:00 AM	10/10/22	5:49:00 AM	01:29	0.00

Comments: we were repairing the saloon door in able to use back and normal operation

we were repairing the saloon door in able to use back and normal operation, the door is working normal operation

3607737	The jet bridge on gate 57 will not	GS20131	PBB-57	CLOSE	ECM	11/2/22	9:34:00 AM	11/2/22	9:45:00 AM	00:11	0.00

Comments: Safety switch was on, cleaned sensors, hit spacer bypass button, unit started working, RTS.

3460583	1ME (Encode will not release hose)	GS20136	A1-1ME-08-MEC	CLOSE	ECM	4/18/22	11:33:00 AM	4/18/22	12:27:00 PM	00:54	0.00

Comments: Comment

Verified by Roy.

3502897	Gate 73 PCA blowing hot	GS16896	PCA-73	CLOSE	ECM	6/10/22	7:37:00 AM	6/10/22	8:03:00 AM	00:27	0.00

Comments: Ecall : Blowing hot, Reset tripped breaker & RTS

got to the gate and found unit blowing 80* opened electrical door found to tripped breakers reset the unit and un-tripped the breakers unit

3594972	PCA-73 NOT TURNING ON	GS16896	PCA-73	CLOSE	ECM	10/11/22	2:52:00 PM	10/11/22	3:13:00 PM	00:37	0.00

Comments: ecall-73

Opened electrical door and couldn't find anything visually wrong so we reset the unit and it started working fine CBIS

3408689	PCA-73 HOSE IS FALLING APART	GS16896	PCA-73	CLOSE	ECM	2/5/22	2:45:00 PM	2/5/22	3:09:00 PM	00:24	192.00

Comments: Defective 10' air hose

Checked all houses to find the defective one, found a 10' air hose damage at the Velpro connection , replace air hose , all other hoses and

3416461	Gate 73 PCA HOSE	GS16896	PCA-73	CLOSE	ECM	2/21/22	8:14:00 AM	2/21/22	8:41:00 AM	00:53	325.00

Comments: Milo damage

Arrived at unit and found milo damage to the point of no repair. Went to parts room, ordered and replace it. Had to wait for aircraft to

3464502	pca - gate 73 inop	GS16896	PCA-73	CLOSE	ECM	4/23/22	6:14:00 PM	4/23/22	6:28:00 PM	00:14	0.00

Comments: tripped breaker, checked for electrical malfunction or defective breaker, Restart pca

tripped breaker, checked for electrical malfunction or defective breaker, no issues found in breaker, Restart pca

3469361	Gate 73 the pca hose has a hole	GS16896	PCA-73	CLOSE	ECM	4/30/22	10:25:00 AM	4/30/22	10:58:00 AM	00:33	600.56

Comments: ecall 73 broken Hose

Arrived at the gate and found two 20ft sections of hose with small tears in them has to wait for The plane to leave.

3478224	Gate 73-PCA not working	GS16896	PCA-73	CLOSE	ECM	5/10/22	5:15:00 PM	5/10/22	5:53:00 PM	00:38	0.00

Comments: found a loose wire at the unit's disconnect, tight the loose wire re start pca, unit working good.

3503380	PCA gate 73 hole in hose	GS16896	PCA-73	CLOSE	ECM	6/14/22	4:03:00 PM	6/14/22	4:38:00 PM	01:03	0.00

Comments: Adapter

The adapter for the air hose was damaged upon arrival. After The adapter was fixed, and air hose and adapter are working properly.

3507947	Gate 73 pca is blowing ho	GS16896	PCA-73	CLOS E	ECM	6/16/22	6:35:00 AM	6/16/22	8:04:00 AM	01:29	0.00
	Comments: High pressure fault. Resolved issue. PCA RTS.										
	Upon arrival unit was off. Turned on unit and checked discharge temp 52 degrees. Checked pressures in all 3 stages Stage #1 compressor										
3508251	Gate 73-PCA blowing hot a	GS16896	PCA-73	CLOS E	ECM	6/18/22	6:52:00 PM	6/18/22	8:57:00 PM	02:50	0.00
	Comments: blowing hot										
	Upon arrival two one of the compressors was not working causing the unit to blow hot. It was in NB we turned the unit off and turned it back										
3508796	PBB 73 PCA blowing ho	GS16896	PCA-73	CLOS E	ECM	6/22/22	4:43:00 PM	6/22/22	6:29:00 PM	03:10	0.00
	Comments: pca- not working										
	Portable #2 was brought over to the gate while pca-73 is further diagnosed.										
3508822	GT 73 Portable has large hole in	GS16896	PCA-73	CLOS E	ECM	6/23/22	12:39:00 AM	6/23/22	1:02:00 AM	00:46	0.00
	Comments: Broken hose										
	Arrived at the gate and inspected the hose. A 10 foot hose is broken so we went to get a new hose. Once the new hose was installed we										
3513273	Gate 73 PCA	GS16896	PCA-73	CLOS E	ECM	6/23/22	10:27:00 PM	6/23/22	11:42:00 PM	01:15	0.00
	Comments: Portable had no diesel										
	Arrived at the gate to check the portable and it was Empty. So I went to grab the diesel card and the diesel trailer. I filled up all the cans and										
3513385	Gate 73 PCA not working	GS16896	PCA-73	CLOS E	ECM	6/25/22	8:55:00 AM	6/25/22	9:40:00 AM	01:30	0.00
	Comments: unit would not turn on, checked the unit and found out issue was portable unit was empty of gas										
	unit would not turn on, checked the unit and found out issue was portable unit was empty of gas										
3513406	PCA-73 PORT. NOT STARTING	GS16896	PCA-73	CLOS E	ECM	6/25/22	1:48:00 PM	6/25/22	2:33:00 PM	00:45	0.00
	Comments: Portable Inop										
	Upon arrival, checked portable (#3) and found it without power at the display control box for the generator. We tried to stablish power without										
3513446	PCA-73 PORT. UNIT NEEDS	GS16896	PCA-73	CLOS E	ECM	6/25/22	8:15:00 PM	6/25/22	9:11:00 PM	00:29	0.00
	Comments: re fuel portable 4										
	This work order was from 20:15 until 20:45 refuel portable 4										
3513530	PCA Portable unit 73 damage	GS16896	PCA-73	CLOS E	ECM	6/26/22	10:35:00 PM	6/26/22	10:44:00 PM	00:09	0.00
	Comments: Coupling damaged										
	Upon arrival the portable was already attached to the aircraft and no damages found on the coupling.										
3513555	The portable PCA on gate 73 will no	GS16896	PCA-73	CLOS E	ECM	6/27/22	8:47:00 AM	6/27/22	9:21:00 AM	00:34	0.00
	Comments: accidentally change from “Not Auto” to “Auto”, Switched, connected, tested, 32*										
3513708	The portable PCA on gate 73 will no	GS16896	PCA-73	CLOS E	ECM	6/28/22	1:16:00 PM	6/28/22	1:41:00 PM	00:25	0.00
	Comments: Ecall - P1 not working										
	Found that the portable unit was not in Auto so it wouldn’t start. Switched it back to auto and started the unit both compressors turned on										
3525846	73 pca blowing hot	GS16896	PCA-73	CLOS E	ECM	7/11/22	4:48:00 PM	7/11/22	5:43:00 PM	00:55	0.00
	Comments: unit not working										
	The unit was off when arrived. There was a tripped breaker in the fan. Breaker was reset and after the unit started. Unit is now working										
3534025	The PCA on gate 73 is running	GS16896	PCA-73	CLOS E	ECM	7/21/22	6:10:00 AM	7/21/22	7:02:00 AM	01:13	0.00
	Comments: Compressor contactors were off extended hose check temp, 41.7 @unit and 44.8 @ end of hose.										
	Open control panel, check amperage, notice compressor contactors were off extended hose check temp, 41.7 @unit and 44.8 @ end of										
3534117	Gate 73 not enough air flow	GS16896	PCA-73	CLOS E	ECM	7/22/22	10:02:00 AM	7/22/22	10:17:00 AM	00:30	0.00
	Comments: not enough air flow, press with 200 pounds the hose and that one not vend										
	we arrived at the gate and The pca,also aircraft a/c . Hose was completely straight up and the air pressure was on full mode. Maybe the										
3550718	PCA 73 turned on by itself	GS16896	PCA-73	CLOS E	ECM	8/17/22	4:49:00 PM	8/17/22	5:12:00 PM	00:45	0.00
	Comments: unit turn on by itself										
	We checked the unit and nothing wrong was founded										
3555482	PCA-73 HOSE BROKEN	GS16896	PCA-73	CLOS E	ECM	8/23/22	6:01:00 PM	8/23/22	7:14:00 PM	01:11	198.00
	Comments: replaced broken hose with new										
3581868	Gate 73 PCA HOT	GS16896	PCA-73	CLOS E	ECM	9/25/22	5:17:00 PM	9/25/22	5:52:00 PM	00:35	0.00
	Comments: ecall-73										
	Arrived at the gate and found the unit on and blowing 44 degrees opened electrical panel to make sure that all connections all well connected										
3594902	PCA 73 not working	GS16896	PCA-73	CLOS E	ECM	10/10/22	8:22:00 PM	10/10/22	8:49:00 PM	00:27	0.00
	Comments: ecall-73 not working										
	Got to gate and opened electrical cabinet found tripped fan breaker. Reset the breaker and unit and started it. It turned on right away and										
3599440	PCA-73 SHORTING OUT	GS16896	PCA-73	CLOS E	ECM	10/14/22	4:57:00 PM	10/14/22	5:13:00 PM	00:16	0.00
	Comments: unit shorting										
	Arrived at unit and unit was off. Went to control board and button was red. Reset power at breaker and ran unit. Unit worked with not										
3602805	PCA gate 73 won't turn on	GS16896	PCA-73	CLOS E	ECM	10/24/22	4:43:00 PM	10/24/22	5:04:00 PM	00:21	0.00
	Comments: ecall-73										
	Found door to electrical panel half way opened closed the door and unit started unit blowing fine. CBIS										
3607206	PCA gate 73 blowing ho	GS16896	PCA-73	CLOS E	ECM	10/27/22	2:49:00 PM	10/27/22	3:02:00 PM	00:26	0.00
	Comments: unit blowing hot										
	Upon arrival found no issues with unit, tested temp was 48. Unit called back in service.										
3607285	Gate 73 PCA hose inop	GS16896	PCA-73	CLOS E	ECM	10/28/22	11:50:00 AM	10/28/22	12:05:00 PM	00:30	198.00
	Comments: R/R old hose with new one, check the milo. wheel basket, etc. RTS.										
3599538	PCA ON GATE 73 NOT	GS16896	PCA-73	CLOS E	ECM	10/15/22	5:56:00 PM	10/15/22	6:36:00 PM	00:40	0.00

Comments: pca not working

Upon arrival unit was off and the button was red. Reset power to unit, and then started unit. Stood by to monitor unit and unit worked fine

3619632	3619632 - PCA 7	GS16896	PCA-73	CLOS	ECM	11/15/22	5:49:00 AM	11/15/22	6:07:00 AM	00:18	0.00

Comments: PCA WONT TURN ON

Arrived at the gate. Hose was attached to the plane. Proceeded to turn on unit. No result. Decided to reset unit by turning off the main

3376572	Door failed to	GS19955	A4-4BD2-01-	CLOS	ECM	1/1/22	3:32:00 PM	1/1/22	3:43:00 PM	00:30	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS

Arrived at asset inspected photo eyes and reflectors manually closed door cleared fault tested door back in service

3398671	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	1/31/22	12:27:00 PM	1/31/22	12:32:00 PM	00:13	0.00

Comments: ECALL:checked door, agent it the ESTOP,making door alarm came on,closed door,reset line,start up,RTS

Inspect asset, checked door, agent it the ESTOP, making door alarm came on, closed door, reset line, start up, called back in service

3416703	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	2/23/22	3:36:00 PM	2/23/22	3:46:00 PM	00:48	0.00

Per JSM Roni.

3430326	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	3/3/22	9:56:00 AM	3/3/22	10:05:00 AM	00:09	0.00

Comments: ECALL:Cleared door, belt faults, restarted, cleared all faults and tested, called back in service

Cleared door, belt faults, restarted, cleared all faults and tested, called back in service

3446352	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	3/31/22	2:29:00 PM	3/31/22	3:18:00 PM	00:49	0.00

Comments: Ecall : BHS states door is having problems, Door working as should, NPF & RTS

observed the CS & BD working and closing for several minutes door works ok

3480158	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	5/12/22	1:45:00 PM	5/12/22	2:00:00 PM	00:15	0.00

Comments: ECALL: checked door, BHS showed obstruction fault. cleared jam and closed door. RTS

3489912	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	5/26/22	7:38:00 AM	5/26/22	7:50:00 AM	01:06	0.00

Comments: Ecall : Door getting stuck, Move slave cleared jam condition reset asset & RTS

got there door won't close was getting jam on side guard so I move slave to one side causing door to jam so test door open & close monit

3490128	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	5/28/22	8:45:00 AM	5/28/22	9:05:00 AM	00:20	0.00

Comments: Ecall : Loud noise / door fault, Door in good shape works on no faults found

3490297	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	5/29/22	1:31:00 PM	5/29/22	2:10:00 PM	00:39	0.00

Comments: ECALL-Door rubbing against rails, and making noise, Adjusted door, tested asset, RTS. monitored.

Arrived at the asset and discovered the door was rubbing against the rails and making the loud noise. After adjusting the door I tested the

3513302	4BD2 door has ar	GS19955	A4-4BD2-01-	CLOS	ECM	6/24/22	9:52:00 AM	6/24/22	10:01:00 AM	00:17	0.00

Comments: fault

Reset fault. Tested. Monitored. Functioning properly. Rts.

3617174	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	11/5/22	1:21:00 PM	11/5/22	1:30:00 PM	00:38	0.00

Comments: Ecall : Door fault, Closed door reset fault & RTS

arrived at the asset manually closed the door tested reset it call it back in service stay there to monitor

3376771	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	1/3/22	7:48:00 PM	1/3/22	7:57:00 PM	00:18	0.00

Comments: ECALL: Door fault. Reset door & fault cleared. RTS.

3469550	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	5/2/22	1:26:00 PM	5/2/22	1:54:00 PM	00:28	0.00

Comments: ECALL: cleared door fault, tested, RTS, fixed grinding door,Notified airline

Arrived and inspected the asset, cleared the door fault, after testing the door and calling it back into service, I noticed the door was grinding

3480286	A4-4CS2-04FD2	GS19955	A4-4BD2-01-	CLOS	ECM	5/14/22	8:00:00 AM	5/14/22	8:23:00 AM	00:23	0.00

Comments: ECALL: loud noise, maintainance mode, slat rubbing against side,clearedESTOP, moved slat,tested,RTS

Arrived to asset, loud noise, inspected door, called security to notify, working on door, put door in maintenance mode, open door ESTOP

3555417	A4-4BD2-01 Door	GS19955	A4-4BD2-01-	CLOS	ECM	8/23/22	8:36:00 AM	8/23/22	8:51:00 AM	00:24	0.00

Comments: noticed metal of claring holding the bag at door, made adjustment, clear door fault, RTS

Inspected asset, check photo eyes, noticed metal of claring holding the bag at door, made adjustment, clear door fault, RTS

3581814	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	9/25/22	11:35:00 AM	9/25/22	11:43:00 AM	00:15	0.00

Comments: door not close, manually close door, started line, door open,stopped line,door close, RTS

got there, door won't close so manually close door, then will started line, door open then stopped line, door close, then called back in service

3599429	A4-4BD2-01-	GS19955	A4-4BD2-01-	CLOS	ECM	10/14/22	12:34:00 PM	10/14/22	12:41:00 PM	00:08	0.00

Comments: Operator error, I badged in my ID and number door opened up , RTS.

3408592	A5-5ME1-12-MEC	GS20138	A5-5ME1-12-	CLOS	ECM	2/4/22	11:31:00 AM	2/4/22	11:38:00 AM	00:28	0.00

Comments: Comment

Verified by Jaime.

3420850	A5-5ME1-12-MEC	GS20138	A5-5ME1-12-	CLOS	ECM	2/24/22	5:20:00 AM	2/24/22	5:20:00 AM	00:00	0.00

Comments: Call canceled

3432751	A5-5ME1-12-MEC	GS20138	A5-5ME1-12-	CLOS	ECM	3/11/22	5:22:00 AM	3/11/22	5:50:00 AM	01:14	119.92

Verified by JSM Mark. Bad cable found.

3408890	5ME1 Encode is	GS20138	A5-5ME1-12-	CLOS	ECM	2/8/22	2:08:00 PM	2/8/22	3:01:00 PM	00:53	0.00

Per JSM Roy.

3460149	5ME1 ENC will	GS20138	A5-5ME1-12-	CLOS	ECM	4/14/22	12:58:00 PM	4/14/22	1:44:00 PM	02:08	0.00

Comments: Ecall : Scanner not working/needed log in, Entered password to log in reset fault & RTS

arrived at asset inspected and identified scanner screen needed log in password was able to get password from BHS scanner screen frozen

3464382	5ME1-12 is not releasing bags	GS20138	A5-5ME1-12-MEC	CLOS	ECM	4/22/22	10:41:00 AM	4/22/22	10:55:00 AM	00:14	0.00
	Comments: ECALL:Went to asset, found scanner cable loose, re-install, tested, called back in service Went to asset, found scanner cable loose, re-install, tested, called back in service										
3469386	5ME1-12 is not releasing bags	GS20138	A5-5ME1-12-MEC	CLOS	ECM	4/30/22	1:58:00 PM	4/30/22	2:01:00 PM	00:03	0.00
	Comments: ECALL-Southeast Lead cleared issue and held training on solving issues, RTS.										
3485574	A5-5ME1-12-MEC /Gun is not	GS20138	A5-5ME1-12-MEC	CLOS	ECM	5/25/22	2:16:00 PM	5/25/22	2:51:00 PM	00:35	0.00
	Comments: ECALL-Reset software for scanner, unplugged/plugged power, Southeast login w/no issues RTS. Scanner Software locked up , Soft reset, Logged in computer O.S , Software still frozen. Hard reset CPU and removed power, waited for a										
3502936	A5-5ME1-12-MEC frozen screen	GS20138	A5-5ME1-12-MEC	CLOS	ECM	6/10/22	2:40:00 PM	6/10/22	2:45:00 PM	00:07	0.00
	Comments: Ecall : Encoder display locked up, Cycled power off & back on reset fault & RTS arrived to asset pulled power cable from GPU waited couple minutes plugged power cable back in waited for system to boot up Southeast put										
3508019	A5-5ME1-12-MEC FROZEN	GS20138	A5-5ME1-12-MEC	CLOS	ECM	6/16/22	5:19:00 PM	6/16/22	5:24:00 PM	00:05	0.00
	Comments: Ecall : Touch screen froze, Southeast cleared fault before tech arrived & RTS arrived to asset Southeast already did hard reset I stood by to ensure station boot was successful no issue Southeast was able to log into										
3513556	A5-5ME1-12-MEC	GS20138	A5-5ME1-12-MEC	CLOS	ECM	6/27/22	8:46:00 AM	6/27/22	8:58:00 AM	00:19	0.00
	Comments: Computer was logged off, scanner was on USB A port, Switched USB cable from port A to port B & RTS arrived at asset and computer was logged off enter the passcode to enter the encode station software the scanner was not reading the tags										
3516969	A5-5ME1-12-MEC SCANNER NOT	GS20138	A5-5ME1-12-MEC	CLOS	ECM	7/2/22	1:49:00 PM	7/2/22	1:55:00 PM	00:06	0.00
	Comments: Ecall : Scanner not working, Scanner is fully operational agent forgot to log in, RTS when I arrived the SE agent explained that he forget to log in scanner was working fine called back in service										
3570140	A5-5ME1-12-MEC scan gun not	GS20138	A5-5ME1-12-MEC	CLOS	ECM	9/3/22	7:24:00 AM	9/3/22	7:39:00 AM	00:26	0.00
	Comments: Ecall : Scanner not working, Scanner working as should NPF & RTS arrived at asset once arrived scanner was being used inspected and monitored bags scanned tested and monitored asset back in service										
3430837	A5-5ME1-12-MEC scanner gun not	GS20138	A5-5ME1-12-MEC	CLOS	ECM	3/9/22	4:37:00 AM	3/9/22	4:41:00 AM	00:04	0.00
	Comments: ECALL:When I arrived, gun was working, back in service When I arrived, gun was working, back in service										
3430838	A5-5ME1-12-MEC scanner gun not	GS20138	A5-5ME1-12-MEC	CLOS	ECM	3/9/22	4:53:00 AM	3/9/22	5:15:00 AM	00:22	0.00
	Comments: Replugged in scanner gun into new USB port & it started working. RTS.										
3430883	A5-5ME1-12-MEC scanner gun not	GS20138	A5-5ME1-12-MEC	CLOS	ECM	3/9/22	11:35:00 AM	3/9/22	12:10:00 PM	00:35	0.00
	Comments: ECALL: determine wire was loose. adjusted and called asset back in service.										
3433009	A5-5ME1-12-MEC vfd fault	GS20138	A5-5ME1-12-MEC	CLOS	ECM	3/13/22	12:11:00 PM	3/13/22	12:25:00 PM	00:28	0.00
	Comments: ECALL:fault, the fault cleared before arriving to the asset, checked the VFD hardware, RTS SouthEast reported 5ME1-12 VFD had fault, the fault cleared before arriving to the asset, checked the VFD hardware and all the cables.										
3464582	A5-5ME1-12-MEC scanner not	GS20138	A5-5ME1-12-MEC	CLOS	ECM	4/24/22	2:53:00 PM	4/24/22	3:00:00 PM	00:07	0.00
	Comments: ECALL: MES software logged out, started program, SE bagged in, scanner started scanning,RTS inspected asset, MES software was logged out, started the program, and SOUTHEAST bagged in, scanner started scanning the bags,										
3485327	A5-5ME1-12-MEC SE reporting	GS20138	A5-5ME1-12-MEC	CLOS	ECM	5/23/22	9:05:00 AM	5/23/22	9:10:00 AM	00:05	0.00
	Comments: ECALL: MES program not on, tapped icon on scanner, started program, scanner working inspected asset, MES program was not on, tapped the icon on the scanner and started the program, scanner was working, called back in										
3500838	A5-5ME1-12-MEC SE reporting scan	GS20138	A5-5ME1-12-MEC	CLOS	ECM	6/6/22	8:38:00 AM	6/6/22	8:44:00 AM	00:24	0.00
	Comments: ECALL: arrived at asset, inspect scanner, unplugged, tested, tested again, RTS arrived at asset, inspect scanner, unplugged, tested, tested again, called back in										
3508116	A5-5ME1-12-MEC NOT	GS20138	A5-5ME1-12-MEC	CLOS	ECM	6/17/22	2:57:00 PM	6/17/22	3:02:00 PM	00:05	0.00
	Comments: scanning too fast, told them to scan slower, they did, it worked,RTS										
3516874	A5-5ME1-12-MEC Scanner not	GS20138	A5-5ME1-12-MEC	CLOS	ECM	7/1/22	3:50:00 PM	7/1/22	5:20:00 PM	01:05	0.00
	Comments: Ecall : Scanner has trouble reading bar codes, Replaced bad scanner & RTS scanner was useable but had to be close to bar code if bar code was slightly faded scanner would not read retrieved scanner from parts										
3525619	A5-5ME1-12-MEC SCANNER NOT	GS20138	A5-5ME1-12-MEC	CLOS	ECM	7/9/22	12:55:00 PM	7/9/22	3:00:00 PM	02:05	0.00
	Comments: communication error, troubleshooting inspect all wiring, attempting to program it, still not working Went to asset, scanner communication error, troubleshooting inspect all wiring, attempting to program it, still not working.										
3534221	A5-5ME1-12-MEC SE reporting	GS20138	A5-5ME1-12-MEC	CLOS	ECM	7/23/22	1:12:00 PM	7/23/22	1:20:00 PM	00:08	0.00
	Comments: the encode screen was not enabled, enabled it, tested										
3538974	A5-5ME1-12-MEC scan gun not	GS20138	A5-5ME1-12-MEC	CLOS	ECM	7/30/22	8:21:00 AM	7/30/22	8:27:00 AM	00:38	0.00
	Comments: inspected scanner, unplugged scanner cord for 10 to 20 seconds, re-plugged cord, tested scanner,RTS arrived at asset, inspected scanner, unplugged scanner cord for 10 to 20 seconds, re-plugged cord, tested scanner, RTS										
3538991	A5-5ME1-12-MEC not working	GS20138	A5-5ME1-12-MEC	CLOS	ECM	7/30/22	11:40:00 AM	7/30/22	12:00:00 PM	00:20	0.00
	Comments: started to troubleshot and reset scanner fault not resetting, reset, tested, RTS arrive at location, started to troubleshot and reset scanner fault not resetting, reset, tested, RTS										
3555337	A5-5ME1-12-MEC Issue Scanning	GS20138	A5-5ME1-12-MEC	CLOS	ECM	8/22/22	2:16:00 PM	8/22/22	2:29:00 PM	00:26	0.00
	Comments: arrived at asset, cleared lens, monitored, RTS arrived at asset, cleared lens, monitored, RTS										
3577491	A5-5ME1-12-MEC	GS20138	A5-5ME1-12-MEC	CLOS	ECM	9/18/22	1:25:00 PM	9/18/22	2:00:00 PM	00:35	0.00
	Comments: program frozen, attempted to restart the program, restarted computer, tested, RTS										

Arrived at asset, inspected, found the program was frozen, attempted to restart the program, restarted computer, tested, RTS

3586093	A5-5ME1-12-MEC	GS20138	A5-5ME1-12-MEC	CLOSE	ECM	10/2/22	9:20:00 AM	10/2/22	9:45:00 AM	00:25	0.00

Comments: scanner not working, reset, wait it to reboot SouthEast put password, monitored, RTS

Got there scanner was not working so reset scanner, wait it to reboot SouthEast put password, so they started scanning was working.

3619537	A5-5ME1-12-MEC	GS20138	A5-5ME1-12-MEC	CLOSE	ECM	11/14/22	5:35:00 AM	11/14/22	5:47:00 AM	00:12	0.00

Comments: asset assessed for issue, encoder troubleshot, reset, tested, RTS

asset assessed for issue, encoder troubleshot, reset, tested, RTS

3398396	A7-2AL-20 -	GS16869	A7-2AL-20	CLOSE	ECM	1/28/22	8:48:00 AM	1/28/22	9:12:00 AM	00:24	0.00

Comments: Ecall : Multiple jams, Cleaned photo eye & reflector reset asset & RTS

arrived & assessed cleaned photo eye & reflector talked to Southeast agent & TSA agent they described issue as bags came in they tried to

3416383	A7-2AL-20 - Jam	GS16869	A7-2AL-20	CLOSE	ECM	2/20/22	10:18:00 AM	2/20/22	10:32:00 AM	00:19	0.00

Comments: ECALL:Inspected asset, photo-eye loose, made adjustment, reset line, called back in service

Inspected asset, photo-eye loose, made adjustment, reset line, called back in service

3416321	A7-2AL-20 -	GS16869	A7-2AL-20	CLOSE	ECM	2/19/22	3:00:00 PM	2/19/22	3:25:00 PM	00:50	0.00

Comments: Comment

Verified by Jaime.

3416641	A7-2AL-20 is not	GS16869	A7-2AL-20	CLOSE	ECM	2/22/22	9:20:00 PM	2/22/22	9:36:00 PM	00:16	0.00

Comments: ECALL:Asset assessed, reset, tested, asset returned to service

Asset assessed, reset, tested, asset returned to service

3460703	2AL-20 is losing	GS16869	A7-2AL-20	CLOSE	ECM	4/19/22	2:01:00 PM	4/19/22	2:10:00 PM	00:09	0.00

Comments: ECALL:found a bag tag on photo-eye, made adjustment, called back in service

inspected asset, found a bag tag on photo-eye, made adjustment, called back in service

3513303	A7-2AL-17	GS16866	A7-2AL-17	CLOSE	ECM	6/24/22	10:11:00 AM	6/24/22	10:31:00 AM	00:20	0.00

Comments: Ecall : Missing bag jam, Found loose encoder hose tightened & RTS

3460701	2AL-17 is losing	GS16866	A7-2AL-17	CLOSE	ECM	4/19/22	1:48:00 PM	4/19/22	1:55:00 PM	00:07	0.00

Comments: ECALL:made adjustment to loose photo-eye, called back in service

made adjustment to loose photo-eye, called back in service

3464289	2AL-17 PE only	GS16866	A7-2AL-17	CLOSE	ECM	4/22/22	3:07:24 PM	4/22/22	3:07:24 PM	00:00	0.00

Comments: Duplicate call to SR 3464288

Duplicate call to SR 3464288

3534419	2AL-17 is	GS16866	A7-2AL-17	CLOSE	ECM	7/25/22	5:50:00 AM	7/25/22	6:05:00 AM	00:15	0.00

Comments: cleaned photo-eyes, and cleared jam, tested system, RTS

arrived at asset, inspected asset, cleaned photo-eyes, and cleared jam, tested system, RTS

3577390	A7-2AL-17 - Jam	GS16866	A7-2AL-17	CLOSE	ECM	9/17/22	9:13:00 AM	9/17/22	9:23:00 AM	00:17	0.00

Comments: belt not moving,tightened belt, adjusted takeup, RTS, belt torn up, F/U

arrived to asset, put in handmode, motor & reducer spin but belt not moving with bag on it, removed take-up guard, tightened belt, put in h

3460702	2AL-18 is losing	GS16867	A7-2AL-18	CLOSE	ECM	4/19/22	1:56:00 PM	4/19/22	2:00:00 PM	00:04	0.00

Comments: ECALL: Made adjustment to photo-eye, called backk in service

3513304	A7-2AL-19	GS16868	A7-2AL-19	CLOSE	ECM	6/24/22	10:32:00 AM	6/24/22	11:00:00 AM	00:28	0.00

Comments: Ecall : Missing bag jam, Found loose encoder hose tightened & RTS

3602982	2MU14 is making	GS16844	A2-2MU14-FDC	CLOSE	ECM	10/26/22	11:18:00 AM	10/26/22	12:30:00 PM	01:12	0.00

Comments: inspected, loud noise from drive chain being too loose, adjusted, tested, RTS

inspected, loud noise from drive chain being too loose, adjusted, tested, RTS

3432969	Gate 25-GPU not	GS19599	GPU-25	CLOSE	ECM	3/12/22	8:23:00 PM	3/12/22	8:25:00 PM	00:02	0.00

Comments: gpu 25 inop

arrived at gate 25 for the GPU back in service

3413325	Gate 25 GPU	GS19599	GPU-25	CLOSE	ECM	2/12/22	11:57:00 PM	2/13/22	12:04:00 AM	00:07	0.00

Comments: arrived at gate, checking the GPU… found out no issue. Tail # N306SW

3443028	GPU - GATE 25	GS19599	GPU-25	CLOSE	ECM	3/25/22	4:57:00 PM	3/25/22	5:02:00 PM	00:05	0.00

Comments: GPU-Gate 25 Inop

Arrived at gate, checking the GPU… found out no issue. Tail # N334FR

3464903	GPU 25 not	GS19599	GPU-25	CLOSE	ECM	4/27/22	9:26:00 PM	4/27/22	9:34:00 PM	00:08	0.00

Comments: GPU-25

Gpu was not properly connected to aircraft. Secured connection, gpu back in service.

3489992	GPU 25 inop	GS19599	GPU-25	CLOSE	ECM	5/26/22	6:40:00 PM	5/26/22	6:52:00 PM	00:12	0.00

Comments: Check and tested and the gpa is working fine the problem is the plane #1521

3534165	GATE 25 GPU	GS19599	GPU-25	CLOSE	ECM	7/22/22	6:42:00 PM	7/22/22	6:45:00 PM	00:04	0.00

Comments: gpu-25 inop

arrived at the GPU-25 it was not in all the way back in service

3534421	GPU-25 keeps	GS19599	GPU-25	CLOSE	ECM	7/25/22	6:27:00 AM	7/25/22	6:34:00 AM	00:11	0.00

Comments: on plane and running

3550279	Gate 25 GPU	GS19599	GPU-25	CLOSE	ECM	8/13/22	8:11:00 AM	8/13/22	8:19:00 AM	00:08	0.00

Comments: Gpu inop

Turned on the GPU and it started working fine and didn't drop off. No pilots were present so I couldn't get them to switch off the apu.

3599775	GPU cable issue - gate 25	GS19599	GPU-25	CLOSED	ECM	10/18/22	2:26:00 PM	10/18/22	2:32:00 PM	00:06	0.00
	Comments: GPU hoist was stucked up high due to push button, up got stucked,removed cover and released to reset										
	found GPU hoist was stucked up high due to push button, up got stucked, I removed the cover and released the button to reset and in able										
3602471	Gate 25 GPU	GS19599	GPU-25	CLOSED	ECM	10/21/22	12:28:00 AM	10/21/22	12:35:00 AM	00:07	0.00
	Comments: Gate-25 GPU										
	arrived at gate, checking the GPU…found out no issue. Tail # N162UW										
3602479	Gate 25 problem gpu cable hois	GS19599	GPU-25	CLOSED	ECM	10/21/22	5:32:00 AM	10/21/22	5:52:00 AM	00:20	0.00
	Comments: Issue with gpu cable hoist										
	The up button was just stuck. Loosened it so it wasn't stuck. Hoist worked fine after that.										
3602597	Gate 25 the gpu is not working	GS19599	GPU-25	CLOSED	ECM	10/22/22	12:14:00 PM	10/22/22	12:30:00 PM	00:16	0.00
	Comments: gpu inop										
	Issue was that the up button was stuck. Took off the button and lubricated it with some wd40 so it would stop sticking. Worked fine after										
3607313	GPU 25 not working	GS19599	GPU-25	CLOSED	ECM	10/28/22	7:46:00 PM	10/28/22	7:50:00 PM	00:04	0.00
	Comments: GPU-25 not working										
	arrived at gate, checking the GPU… found out no issue. Tail# N683NK										
3393513	A6-6TC-103 belt slipper	GS19707	A6-6CS1-03	CLOSED	ECM	1/22/22	5:44:00 PM	1/22/22	5:55:00 PM	00:11	0.00
	Comments: ECALL: Inspect asset, belt is ok, called back in service										
3570531	A6-6CS1-09 /Failed to close	GS19713	A6-6CS1-09	CLOSED	ECM	9/7/22	11:00:00 AM	9/7/22	11:20:00 AM	00:27	0.00
	Comments: Ecall : Door fault, Closed door reset asset & RTS										
	troubleshooting the door and found out it was failed to close because the bottom wasn't line up I adjusted photo eye after that I reset the fa										
3433157	3433157 - Pca 06 Blowing Ho	GS20045	PCA-6	CLOSED	ECM	3/15/22	7:10:00 AM	3/15/22	7:15:00 AM	00:25	210.00
	Comments: Narrowbody and broken airline hose caused blowing hot condition. Setting corrected/Airline notified.										
	Arrived to find the gate the operation panel set to narrow body. We found the velcro on the tapered hose broken and flapping in the wind (no										
3480104	Gate 6 pca is blowing ho	GS20045	PCA-6	CLOSED	ECM	5/12/22	5:56:00 AM	5/12/22	6:08:00 AM	00:24	0.00
	Comments: Unit blowing hot.										
	Arrived at the gate and the unit was off. First, we checked in the app and found the unit with compressor faults. Open the electrical panel a										
3508132	PCA-6 BLOWING HOT	GS20045	PCA-6	CLOSED	ECM	6/17/22	5:25:00 PM	6/17/22	5:48:00 PM	00:23	0.00
	Comments: Ecall : Blowing hot, Restart the PCA unit working properly, & RTS										
	Checked all electrical components, no breakers tripped, but only blower was working, checked all 24V connections and found 24V connections										
3513296	Gate 06 PCA is blowing ho	GS20045	PCA-6	CLOSED	ECM	6/24/22	9:22:00 AM	6/24/22	9:35:00 AM	00:13	0.00
	Comments: Ecall-6 Blowing hot										
	Took temp at the unit which was 38.2 and 44.1 at the plane. CBIS No Issues found.										
3416525	PCA 6 blowing hot	GS20045	PCA-6	CLOSED	ECM	2/21/22	5:37:00 PM	2/21/22	6:17:00 PM	00:40	0.00
	Comments: unit blowing hot										
	Unit was blowing hot upon arrival. There were no tripped breakers and faults. One compressor and fan were not turned on, and no message/										
3438289	The PCA on gate 6 will not turn on	GS20045	PCA-6	CLOSED	ECM	3/23/22	6:24:00 AM	3/23/22	6:46:00 AM	00:44	0.00
	Comments: no turn on										
	I arrived at the unit and it was already turned on at 32 degree when I turned on these units they have a delay of 1 to minutes to turn on										
3443378	Gate 6 PCA	GS20045	PCA-6	CLOSED	ECM	3/29/22	5:01:00 AM	3/29/22	5:21:00 AM	00:20	0.00
	Comments: unit on narrow body										
	Before arriving at the gate, checked in the app to see if there was any faults but the unit was offline. Arrived at the gate and found the PCA										
3443566	6 blowing hot and coupling detaches	GS20045	PCA-6	CLOSED	ECM	3/30/22	7:50:00 PM	3/30/22	8:39:00 PM	00:49	0.00
	Comments: Pca- 6 blowing hot and milo issuues										
	Checked unit for operation, no breakers tripped connections were tight. Restart pca both compressors turned on, unit kept running properly,										
3464708	Gate 6 PCA	GS20045	PCA-6	CLOSED	ECM	4/26/22	4:27:00 AM	4/26/22	4:47:00 AM	00:20	0.00
	Comments: on button was blinking, unit off. means button was pressed several times. Reset board, turned on										
	on button was blinking, unit off. means button was pressed several times. Reset board, unit turned on.										
3478016	PCA on gate 6 blowing warm	GS20045	PCA-6	CLOSED	ECM	5/9/22	8:46:00 AM	5/9/22	9:18:00 AM	00:32	0.00
	Comments: blowing warm										
	The unit was not turning on the compressors because the vfd had an error it was reset and now it turns on the compressors and works at 36										
3480406	3480406 Gate 6 Blowing Ho	GS20045	PCA-6	CLOSED	ECM	5/15/22	11:20:00 AM	5/15/22	11:46:00 AM	00:26	0.00
	Comments: under volt fault at the compressors VFD's. Reset unit and secured all connections. Started unit, 39*										
3480461	3480461 - PCA - 6 Blowing Ho	GS20045	PCA-6	CLOSED	ECM	5/16/22	6:31:00 AM	5/16/22	6:47:00 AM	00:29	0.00
	Comments: ECALL:Got to the unit, it was hooked up to the plane, it was working fine at 38*										
	Got to the unit, it was hooked up to the plane, it was working fine at 38*										
3480612	PCA6 won't shut off	GS20045	PCA-6	CLOSED	ECM	5/17/22	8:02:00 PM	5/17/22	8:27:00 PM	00:25	0.00
	Comments: Unit not turning off										
	Upon arrival unit was disconnected and it was on. The units operator station button was pressed to turn off, but unit remained on. Unit nee										
3480630	PCA-6 inop	GS20045	PCA-6	CLOSED	ECM	5/18/22	4:10:00 AM	5/18/22	5:19:00 AM	02:14	0.00
	Comments: unit off,troubleshot,reporgrammed, discharge: 36.5*										
	Arrived at the gate and check the unit on its normal operations. Found the unit off and did not start. Opened the electrical panel to start										
3485017	PCA 6 BLOWING HOT	GS20045	PCA-6	CLOSED	ECM	5/20/22	1:37:00 AM	5/20/22	1:50:00 AM	00:26	0.00
	Comments: Unit blowing hot										
	Arrived at the gate and check the unit on its normal operations. The PCA was running upon arrival but blowing hot. The hose had a kink a										

3490174	PCA 6 blowing hot	GS20045	PCA-6	CLOSED	ECM	5/28/22	6:38:00 PM	5/28/22	7:01:00 PM	00:38	0.00
	Comments: Connected but not on, opened electrical panel on, everything fine,reset power, ran, RTS, 48*										
	Upon arrival the pca was connected but not on. We opened the electrical panel and saw everything was fine. We reset the power and ran the										
3508310	3508310 - PCA-6 Hole in hose	GS20045	PCA-6	CLOSED	ECM	6/19/22	12:05:00 PM	6/19/22	12:35:00 PM	00:30	384.00
	Comments: Upon arrival found a broken hose. Went to parts room, ordered and installed it.										
3525512	Gate 6-PCA hose ripped off	GS20045	PCA-6	CLOSED	ECM	7/8/22	4:54:00 PM	7/8/22	5:41:00 PM	00:47	312.11
	Comments: hose ripped off										
	Arrived at the gate found unit working on one compressor,checked breakers and connections , but there were no issues recset pca the 2										
3554983	Gate 6 the pca is blowing ho	GS20045	PCA-6	CLOSED	ECM	8/18/22	9:07:00 AM	8/18/22	9:35:00 AM	00:44	0.00
	Comments: Ecall-6 blowing hot										
	Arrived at the gate and found compressor 2 breaker tripped. Reset the breaker and started unit both compressors turned on and unit blowing										
3555104	Gate 6-PCA issue WO 3555104	GS20045	PCA-6	CLOSED	ECM	8/19/22	5:00:00 PM	8/19/22	5:15:00 PM	00:15	0.00
	Comments: Unit working at arrival, no issues found, discharge: 38.3 ambient 94										
	Unit working at arrival, no issues found, discharge: 38.3 ambient 94										
3555174	PCA-6 HAS HOLE IN THE	GS20045	PCA-6	CLOSED	ECM	8/20/22	2:09:00 PM	8/20/22	2:42:00 PM	00:33	336.63
	Comments: hole in a hose										
	Replace defective 20' hose for a new one, checked all other hoses found elbow with Velcro damage, removed we do not provide them.										
3599399	Gate 06 PCA hole in hose	GS20045	PCA-6	CLOSED	ECM	10/14/22	6:34:00 AM	10/14/22	8:24:00 AM	04:41	198.00
	Comments: broken hose, out of stock, duct tape until hose arrives. continue on corrective.										
	We found a broken spiral starter hose. Parts was out of stock and had to order some from material control. We duct taped the tear for a										
3430568	3430568 - PCA-14 Blowing Ho	GS20046	PCA-14	CLOSED	ECM	3/6/22	11:01:00 AM	3/6/22	11:33:00 AM	00:32	0.00
	Comments: Blowing warm										
	Upon arrival found unit attached to an aircraft blowing warm air. Checked unit and found both stages off and under volt VFD fault. Inspected										
3446529	PCA-14 HOT AIR	GS20046	PCA-14	CLOSED	ECM	4/2/22	10:45:00 AM	4/2/22	11:30:00 AM	00:45	0.00
	Comments: Blowing warm										
	Arrived at unit and found a blower VFD fault. VFD no communicating. Checked and secured connections. Downloaded program from key										
3525469	PCA 14 no op	GS20046	PCA-14	CLOSED	ECM	7/8/22	1:19:00 AM	7/8/22	1:48:00 AM	00:26	0.00
	Comments: checked hoses, turned on unit, reset, check functions, Unit temp 40.1*, Plane 43.7*.										
	Arrived at unit, checked hoses for damaged, none. opened electrical box, Turned on unit, Reset , check all functions, took temp unit, 40.1										
3538778	Gate 14 PCA NO PWR	GS20046	PCA-14	CLOSED	ECM	7/28/22	1:15:00 PM	7/28/22	1:40:00 PM	00:25	0.00
	Comments: User error. No issue with PCA.										
	Upon arrival to the gate the aircraft APU was on and the PCA and the hose was connected but not inflated. There was a lot of water under										
3599564	3599564 - PCA - 14 not working	GS20046	PCA-14	CLOSED	ECM	10/16/22	7:50:00 AM	10/16/22	8:36:00 AM	01:44	0.00
	Comments: Not turning on										
	We arrived at pca unit not turning on we opened electrical panel no faults no pop breakers switch panel light not turning on open switch panel										
3437808	PCA gate 82 blowing warm	GS20047	PCA-82	CLOSED	ECM	3/18/22	1:43:00 PM	3/18/22	2:08:00 PM	00:25	0.00
	Comments: blowing warm again, i went to the gate, hose was't connect to the airbus.										
	I stretch the hose and test the unit, this one dropped off the temp to 32 degrees, not issue found.										
3490310	82 blowing hot	GS20047	PCA-82	CLOSED	ECM	5/29/22	4:50:00 PM	5/29/22	5:54:00 PM	01:03	0.00
	Comments: blowing hot										
	Upon arrival the unit was turned on and connected. Discharge temperature was 48. There was a vfd fan fault that needed to be reset. After										
3500335	Gate 82 blowing hot	GS20047	PCA-82	CLOSED	ECM	6/2/22	7:57:00 AM	6/2/22	8:26:00 AM	00:56	0.00
	Comments: blowing hot										
	I arrived at the unit it was connected to the plane turned off I turned it on and it worked properly 40 Degrees										
3501110	PCA 82 blowing hot	GS20047	PCA-82	CLOSED	ECM	6/8/22	4:12:00 PM	6/8/22	4:32:00 PM	00:20	0.00
	Comments: ECALL: one compressor running, no breakers tripped. reset and compressors started up. temp 39.3* RTS										
	one compressor running, no breakers tripped. reset and compressors started up. temp 39.3* RTS										
3421384	PCA-82 JETWAY PCA NOT	GS20047	PCA-82	CLOSED	ECM	3/2/22	3:10:00 PM	3/2/22	3:53:00 PM	00:43	0.00
	Comments: jetway not cooling										
	When arrived PCA was. Working to cool the aircraft, explain to the airline personnel that if PCA is cooling aircraft it won't work on bridge.										
3430603	PCA - GATE 82 A/C IN BB DOE	GS20047	PCA-82	CLOSED	ECM	3/6/22	6:56:00 PM	3/6/22	8:28:00 PM	01:53	0.00
	Comments: pbb ac not working										
	Ac on pbb is not working, needs further troubleshooting. A corrective will be opened.										
3437723	82 pca	GS20047	PCA-82	CLOSED	ECM	3/17/22	4:47:00 PM	3/17/22	5:20:00 PM	00:40	0.00
	Comments: not cooling										
	Unit was off at the arrival, checked power, breakers and connections, unit was ready to be used. Reset pca , restart, unit working at normal										
3455718	Gate 82-PCA not working	GS20047	PCA-82	CLOSED	ECM	4/11/22	4:56:00 PM	4/11/22	5:42:00 PM	00:46	0.00
	Comments: pca not working										
	Upon arrival, unit was off. When the unit was turned on, a fault in the 1 fan/ vfd was being displayed. The fault was an undercurrent voltage.										
3480313	PCA - GATE 82 HOT AIR	GS20047	PCA-82	CLOSED	ECM	5/14/22	1:13:00 PM	5/14/22	1:20:00 PM	00:07	0.00
	Comments: arrived, narrow body, kinked at hose, corrected,communication fault, reset VFD, have connection,29*										
	arrived at unit and found unit set to narrow body and a 90 degrees kinked at the hose. corrected issues, checked Verde app and found a										
3480485	Gate 82 PCA blowing ho	GS20047	PCA-82	CLOSED	ECM	5/16/22	10:36:00 AM	5/16/22	10:52:00 AM	00:16	0.00
	Comments: Blowing warm										
	Upon arrival found unit off and detached from aircraft. Control box was set to Narrow body. Only one compressor was working. Switched to										

3485347	pca-82 Blowing Hot	GS20047	PCA-82	CLOS E	ECM	5/23/22	10:39:00 AM	5/23/22	11:04:00 AM	00:25	0.00
	Comments: Blowing warm Upon arrival found unit working on PBB mode. Aircraft had APU on and ready for departure. Switched to aircraft mode, started and ran unit.										
3490662	The PCA ON GATE 83 IS	GS20047	PCA-82	CLOS E	ECM	6/1/22	10:51:00 AM	6/1/22	11:45:00 AM	02:38	0.00
	Comments: disch temp 43, ambient temp 84 We went to the unit the unit is off.after the aircraft leave start turn on the unit let running 20. minutes the temp at unit 43 degrees ambient										
3508245	Gate 82-PCA blowing hot air	GS20047	PCA-82	CLOS E	ECM	6/18/22	5:27:00 PM	6/18/22	5:44:00 PM	00:17	0.00
	Comments: blowing hot Arrived at the gate went up to the plane to see. Where they wanted the air , bridge or aircraft,they told me aircraft but the APU was already										
3513217	The PCA on gate 82 will not turn on	GS20047	PCA-82	CLOS E	ECM	6/23/22	10:08:00 AM	6/23/22	10:22:00 AM	00:14	0.00
	Comments: will not turn on, unit was running and blowing 36* when we arrived. no issues found, RTS Arrived at the gate and the unit was on and blowing 36*. We talked with ground crew about the e-call and nobody could explain it because the										
3513328	Gate 82-PCA issue	GS20047	PCA-82	CLOS E	ECM	6/24/22	2:58:00 PM	6/24/22	3:48:00 PM	00:50	0.00
	Comments: blowing hot Arrived at the gate found only one compressor working, checked all electrical components,found tripped compressor 2 . Re set breaker and										
3513431	Gate 82 PCA INOP	GS20047	PCA-82	CLOS E	ECM	6/25/22	4:31:00 PM	6/25/22	4:47:00 PM	00:16	0.00
	Comments: connected and blowing. Only one compressor operating. Turned unit off, reset power, 29*										
3525886	The PCA on gate 82 will not turn on	GS20047	PCA-82	CLOS E	ECM	7/12/22	6:55:00 AM	7/12/22	7:38:00 AM	01:25	0.00
	Comments: will not turn on, discharge 38* ambient temp 78* Arrived at the gate and the unit was on,but only one compressor was on, turned off and checked the Verde application but wasn't there.										
3534244	Gate 82 PCA INOP	GS20047	PCA-82	CLOS E	ECM	7/23/22	5:01:00 PM	7/23/22	5:08:00 PM	00:50	0.00
	Comments: inop Unit working on arrival,no issues found, discharge 41. Was not able to record it in a tablet but call came at 17:01 an completed at 17:08										
3534509	PCA-82 NOT WORKING	GS20047	PCA-82	CLOS E	ECM	7/26/22	10:16:00 AM	7/26/22	10:52:00 AM	00:36	0.00
	Comments: Start delay Upon arrival found operation box control light flashing, right after unit started. We explained to ground crew unit has a delay start and the u										
3534581	PCA-82 NOT WORKING	GS20047	PCA-82	CLOS E	ECM	7/27/22	8:34:00 AM	7/27/22	10:34:00 AM	03:12	0.00
	Comments: Blowing warm Upon arrival found unit on attached to aircraft. After initial inspection, unit was discharging 60 degrees. PCA hose twisted to the point of no										
3534625	pca gate 82 not working	GS20047	PCA-82	CLOS E	ECM	7/27/22	4:38:00 PM	7/27/22	5:05:00 PM	00:27	0.00
	Comments: Unit on PBB mode, Airline wanted aircraft, Tech turned on from the ground. Unit working. User error. Cesar: "Unit working at the bridge, they wanted to used it at the aircraft, change mode unit working properly."										
3538788	PCA NOT WORKING	GS20047	PCA-82	CLOS E	ECM	7/28/22	2:14:00 PM	7/28/22	2:35:00 PM	00:21	0.00
	Comments: PCA working in PBB mode. No issue with PCA. User error. Unit working at the bridge, they wanted to used it at the aircraft, change mode unit working properly. User error no issue with PCA.										
3538892	Gate 82 PCA HOT	GS20047	PCA-82	CLOS E	ECM	7/29/22	1:12:00 PM	7/29/22	1:32:00 PM	00:38	0.00
	Comments: disch 37, ambient 91 We went to the unit one compressor is on open the electrical do not found any electrical issues.Reset the unit let running and check the temp										
3548026	PCA-82 HOT AIR	GS20047	PCA-82	CLOS E	ECM	8/6/22	10:08:00 AM	8/6/22	10:36:00 AM	00:50	0.00
	Comments: ecall-83 blowning hot The hose was twisted right near the plane not letting any air get to the aircraft. Untwisted hose CBIS										
3555001	PCA-82 NOT WORKING	GS20047	PCA-82	CLOS E	ECM	8/18/22	2:03:00 PM	8/18/22	2:03:00 PM	00:00	0.00
	Comments: no issues. see pictures. Ryan and I arrived to find a lot of water under the PCA indicating it's been working well for awhile. We checked the temp from the aircraft										
3577509	82 pca	GS20047	PCA-82	CLOS E	ECM	9/18/22	4:38:00 PM	9/18/22	4:38:00 PM	00:00	0.00
	Comments: pca-82 not working We checked the unit and found everything is ok good.The problem are in the apu										
3602684	3602684 - PCA 82 Hose Problem	GS20047	PCA-82	CLOS E	ECM	10/23/22	12:33:00 PM	10/23/22	12:50:00 PM	00:51	0.00
	Comments: clamp from Milo was loose, we pulled some new bolts, and tie up clamps, tested, working good we got to PCA, found that the clamp from Milo was loose, we pulled some new bolts, and tie up clamps, tested, working good										
3602776	3602776 - PCA-82 NO OP	GS20047	PCA-82	CLOS E	ECM	10/24/22	10:17:00 AM	10/24/22	10:46:00 AM	00:29	0.00
	Comments: User error. Pressed start button to many times. Unit in delay. Unit working well. Tech responded to ECM, found the unit in delay. This is caused by the ground crew pressing the start button to many times. Tech waited										
3619465	PCA-82 BLOWING HOT	GS20047	PCA-82	CLOS E	ECM	11/13/22	9:01:00 AM	11/13/22	9:32:00 AM	00:31	0.00
	Comments: user error Upon arrival found unit blowing 51 degrees. Checked unit and found operation control box set to narrow body causing only one stage										
3550230	Gate 15-PCA not working	GS20038	PCA-15	CLOS E	ECM	8/12/22	3:03:00 PM	8/12/22	3:12:00 PM	00:09	0.00
	Comments: not working Arrived at the gate, re start unit ,pca start normally no issues found, discharge 39.6 at the plane 45.1. Unit is back in service										
3446811	PCA-15 BLOWING HOT	GS20038	PCA-15	CLOS E	ECM	4/5/22	3:25:00 PM	4/5/22	4:12:00 PM	01:34	0.00
	Comments: ECALL: compressor one's fan not working, removed power,restart system, tested,running, RTS compressor one's fan was not working so we removed power from the pca and reset the fan for compressor one. Upon restarting the										
3480343	Gate 15-PCA not working	GS20038	PCA-15	CLOS E	ECM	5/14/22	5:55:00 PM	5/14/22	6:08:00 PM	00:13	0.00
	Comments: Ramp workers try to used the PBB and aircraft but they said it wont work,tried and unit started work Ramp workers try to used the PBB and aircraft but they said it wont work,tried and unit started working fine.										

3480604	15 blowing hot	GS20038	PCA-15	CLOS	ECM	5/17/22	5:33:00 PM	5/17/22	6:04:00 PM	00:31	0.00
	Comments: blowing hot										
	Upon arrival, the unit was on and connected. Unit was blowing 55 degrees with one compressor working. When the electrical panel was o										
3500796	PCA 15 blowing hot	GS20038	PCA-15	CLOS	ECM	6/5/22	6:12:00 PM	6/5/22	6:50:00 PM	00:38	0.00
	Comments: blowing hot										
	Upon arrival at the gate, the unit was on and connected. Only 1 compressor was working due to a VFD fault. (Undercurrent). VFD and unit										
3513452	Portable PCA inop	GS20038	PCA-15	CLOS	ECM	6/26/22	12:07:00 AM	6/26/22	12:34:00 AM	00:27	0.00
	Comments: not working										
	Arrived at the gate and found portable off. Try to turn on the unit but did not start. The portable was full of diesel but the lines has air. When										
3513474	3513474 PCA-15 Blowing Ho	GS20038	PCA-15	CLOS	ECM	6/26/22	8:31:00 AM	6/26/22	9:17:00 AM	00:39	0.00
	Comments: Refueled portable, 47 Gal										
	Refueled portable, 47 Gal										
3525688	GATE 15 REQUESTING	GS20038	PCA-15	CLOS	ECM	7/10/22	5:15:00 AM	7/10/22	6:02:00 AM	00:47	0.00
	Comments: Re fuel portable										
	Arrived at the gate and re fuel portable.										
3525779	GATE 15 PCA BLOWING HOT	GS20038	PCA-15	CLOS	ECM	7/11/22	5:24:00 AM	7/11/22	5:48:00 AM	00:48	0.00
	Comments: Kink on the hose										
	Arrived at the gate and found the portable on with a kink on the milo. Turn the PCA off and fix the milo. Turned the PCA on and is working										
3525932	Gate 15-PCA issue	GS20038	PCA-15	CLOS	ECM	7/12/22	2:53:00 PM	7/12/22	3:14:00 PM	00:21	0.00
	Comments: Pca-issue										
	Upon arrival, the portable was off and not connected. The portable was turned on and it started normally. The tank is 3/4 full of fuel. Airline										
3530907	Gate 15 PCA	GS20038	PCA-15	CLOS	ECM	7/18/22	10:33:00 PM	7/18/22	11:10:00 PM	01:14	0.00
	Comments: main power off										
	Arrived at the gate and found the unit off. First thing we noticed was the main power was off and the unit was missing the panel on the										
3530987	PCA 15 Not working	GS20038	PCA-15	CLOS	ECM	7/19/22	10:12:00 PM	7/19/22	10:44:00 PM	01:04	0.00
	Comments: Nothing wrong with the unit										
	Arrived at the gate and found the main power off. Switched the power on and waited for the board to reboot. Turned on the unit and let it run										
3547855	PCA-15 NOT WORKING	GS20038	PCA-15	CLOS	ECM	8/4/22	4:00:00 PM	8/4/22	4:37:00 PM	01:08	0.00
	Comments: Unit blowing hot										
	Upon arrival unit was found to be frozen. Switched the unit to vent mode and ran unit to defrost unit. After defrosting the unit we set the unit										
3547909	The PCA on gate 15 is running	GS20038	PCA-15	CLOS	ECM	8/5/22	7:34:00 AM	8/5/22	8:00:00 AM	00:26	0.00
	Comments: found unit had kinks in hose, fixed hose and unit has no further issues. discharge 36 degrees.										
	found unit had kinks in hose, fixed hose and unit has no further issues. discharge 36 degrees.										
3572682	Gate 15 PCA HOT	GS20038	PCA-15	CLOS	ECM	9/11/22	1:45:00 PM	9/11/22	2:06:00 PM	00:42	0.00
	Comments: blow hot										
	Vfd condenser #1 low volts fault check main power unit was reset from main building breaker test PCA working good blowing 39F										
3572875	PCA-15 BLOWING HOT	GS20038	PCA-15	CLOS	ECM	9/13/22	1:07:00 PM	9/13/22	1:59:00 PM	01:41	0.00
	Comments: No issues found										
	upon arrival there was an aircraft on site with APU on, however, PCA hose was detached and unit off. Rolled out hose, started, ran and										
3599598	gate 15 pca not working	GS20038	PCA-15	CLOS	ECM	10/16/22	3:51:00 PM	10/16/22	4:48:00 PM	00:57	0.00
	Comments: ecall-15										
	Brought a A portable unit and filled it up completely on the way to PCA-15. Was advised to bring portable to get by previous shift.										
3599729	PCA 15 Portable unit not working	GS20038	PCA-15	CLOS	ECM	10/18/22	4:42:00 AM	10/18/22	5:04:00 AM	00:44	0.00
	Comments: Portable wont start										
	Arrived at the gate and the portable was off with the breaker off too. Switched the breakers and tried to start the portable. The portable dic										
3599740	PCA-15 NOT WORKING	GS20038	PCA-15	CLOS	ECM	10/18/22	6:28:00 AM	10/18/22	6:55:00 AM	00:54	0.00
	Comments: no issues										
	Upon arrival found unit working discharging 40 degrees. Checked and inspected unit no issues found. Talked to ground crew and they said it										
3602976	3602976 - PCA 15 Not Working	GS20038	PCA-15	CLOS	ECM	10/26/22	10:45:00 AM	10/26/22	11:32:00 AM	02:21	0.00
	Comments: inspect unit and unit is running, fully inspect electrical panel, and found no issues.										
3607731	Gate 15 the pca is not working	GS20038	PCA-15	CLOS	ECM	11/2/22	8:09:00 AM	11/2/22	9:19:00 AM	01:06	55.37
	Comments: Unit blowing warm, suction temp sensor defective, replaced it, unit working good, RTS.										
	Found unit blowing warm, opened electrical cabinet and only one compressor working, troubleshooted, found suction temp sensor on stage 1										
3599337	Gate 15 PCA is blowing ho	GS20038	PCA-15	CLOS	ECM	10/13/22	10:37:00 AM	10/13/22	11:00:00 AM	01:47	55.37
	Comments: Blowing warm										
	Upon arrival unit was working discharging warm air. After inspection and checked verde app find a bad suction temp sensor a low refrigerant										
3599500	PCA-15 HOSE DETTACHED	GS20038	PCA-15	CLOS	ECM	10/15/22	10:41:00 AM	10/15/22	10:54:00 AM	00:13	0.00
	Comments: Hose fixed										
	We went to the unit the 20 ft hose came off with other hose (Velcro) pull the hose back with the other one.										
3617222	Gate 15 PCA	GS20038	PCA-15	CLOS	ECM	11/6/22	12:14:00 AM	11/6/22	12:30:00 AM	00:16	0.00
	Comments: blowing hot										
	Arrived at the gate, found the unit off and the control box on narrow body. Proceeded to switch the control box to wide body and reset the										
3624221	A6-6BD2-01 - motor overload	GS20050	A6-6BD2-01	CLOS	ECM	11/17/22	3:46:00 PM	11/17/22	3:49:00 PM	00:03	0.00
	Comments: Ecall : Motor Overload, Ghost call I never recieved this call										

3460178	Scale at bumpout	GS20056	A6-B-6BD2-01-F	CLOS	ECM	4/14/22	4:57:00 PM	4/14/22	5:39:00 PM	00:42	0.00
	Comments: ECALL-reset scale, adjusted platform to fit properly on the load cell, RTS. The scale needed reset and platform did not sit properly on the load cell, had to adjust it to fit properly.										
3446323	Gate 01 GPU	GS20093	GPU-01	CLOS	ECM	3/31/22	8:50:00 AM	3/31/22	9:19:00 AM	00:36	332.55
	Comments: Gpu head issue Went to parts and got a new head. Went to gate, the head on the GPU cable was not that old. Tried plugging it into the plane but it was ve										
3594838	gpu-01	GS20093	GPU-01	CLOS	ECM	10/10/22	7:08:00 AM	10/10/22	7:14:00 AM	00:06	0.00
	Comments: checked, inspected, tested, GPU is working, normal operation. (a) 115.3 (b) 115.1 (c) 115.3 (e) 27.5 I checked, inspected, tested, GPU is working, normal operation. (a) 115.3 (b) 115.1 (c) 115.3 (e) 27.5 (f) 27.5 tail # N625IB										
3455461	Gate 6 GPU	GS20094	GPU-06	CLOS	ECM	4/8/22	11:50:00 PM	4/9/22	10:41:00 AM	05:57	6,014.92
	Comments: GPU inop When I arrived at the GPU I found an inverter fault so I checked the inverter's and found several IGBT boards and transistor had blown up										
3464780	GPU 6 Dropping	GS20094	GPU-06	CLOS	ECM	4/27/22	3:32:00 AM	4/27/22	3:50:00 AM	00:18	0.00
	Comments: GPU-06 Tested gpu with test head. Volts check good. No issues found										
3572630	Gate 6 GPU	GS20094	GPU-06	CLOS	ECM	9/10/22	10:09:00 PM	9/10/22	10:18:00 PM	00:09	0.00
	Comments: Gate-06 GPU Button arrived at gate, checking the button… found out no issue.										
3586409	GATE 6 GPU	GS20094	GPU-06	CLOS	ECM	10/4/22	11:21:00 PM	10/4/22	11:34:00 PM	00:14	0.00
	Comments: GPU06 Unit wasn't plugged in fully too aircraft causing fault. Once fully plugged in unit powered on and connected without issue.										
3617018	GPU 6 not	GS20094	GPU-06	CLOS	ECM	11/3/22	3:46:00 PM	11/3/22	3:59:00 PM	00:13	0.00
	Comments: Upon arrival, GPU connected to Plane, (running) RTS.										
3607260	GPU-6 NOT	GS20094	GPU-06	CLOS	ECM	10/28/22	5:15:00 AM	10/28/22	1:05:00 PM	05:56	1,489.40
	Comments: no power on GPU, multiple inverter modules broken and burnt, replaced damaged parts,tested, RTS GPU would not power on at all, had no voltage coming from the building. inspected the GPU and found multiple inverter modules were broken										
3430935	GPU 16 not	GS20095	GPU-16	CLOS	ECM	3/10/22	1:21:00 AM	3/10/22	1:24:00 AM	00:03	0.00
	Comments: GPU-16 Was not plugged in correctly										
3502911	Gate 16 GPU is	GS20095	GPU-16	CLOS	ECM	6/10/22	9:59:00 AM	6/10/22	10:22:00 AM	00:28	0.00
	Comments: GPU INOP did not have a tablet at the time of the call so I entered it later . when I arrived at the bridge there was no one around so I tested the GPU										
3421263	Gate 16 GPU	GS20095	GPU-16	CLOS	ECM	3/1/22	11:08:00 AM	3/1/22	11:13:00 AM	00:05	0.00
	Comments: Found gpu head not plugged in correctly, e&f interlock. Plugged in correctly and turned on. RTS Arrived, found gpu head not plugged in correctly, e and f interlock. Plugged in correctly and turned on gpu is working fine										
3503082	GPU-16 inop	GS20095	GPU-16	CLOS	ECM	6/11/22	10:34:00 AM	6/11/22	10:58:00 PM	00:39	0.00
	Comments: checking the GPU using the test head… get the voltage reading, then the E&F, everything fine, RTS										
3530990	GPU 16 Will not	GS20095	GPU-16	CLOS	ECM	7/19/22	10:45:00 PM	7/19/22	11:14:00 PM	00:58	0.00
	Comments: working, all 3 phases at 116.9 VAC, E&F 27 volts DC, aircraft issue, talked with mechanic GPU is working and all 3 phases were at 116.9 VAC, the E/F was 27 volts DC, there was an aircraft issue, talked with mechanic and he said										
3550173	Gate 16 GPU	GS20095	GPU-16	CLOS	ECM	8/11/22	11:03:00 PM	8/11/22	11:18:00 PM	00:15	0.00
	Comments: Gate-16 GPU Arrived at gate, the breaker of the GPU is off position, turn on and testing then back in service.										
3555424	The GPU on gate	GS20095	GPU-16	CLOS	ECM	8/23/22	10:19:00 AM	8/23/22	10:25:00 AM	00:05	0.00
	Comments: GPU-16 Signal fault, Reset GPU.										
3430824	GATE 27 GPU	GS20096	GPU-27	CLOS	ECM	3/8/22	10:21:00 PM	3/8/22	10:25:00 PM	00:04	0.00
	Comments: GPU-27 Still OOS										
3490070	GPU- 27 NOT	GS20096	GPU-27	CLOS	ECM	5/27/22	3:49:00 PM	5/27/22	4:18:00 PM	01:20	665.10
	Comments: get a new 2 pcs. Of nose piece for GPU cable… installed/testing and get the voltage reading ,RTS										
3413256	Gate 27 GPU	GS20096	GPU-27	CLOS	ECM	2/12/22	12:35:00 AM	2/12/22	12:45:00 AM	00:10	0.00
	Comments: ECALL:arrived at gate, checking the GPU… found no issue. N371FR										
3416471	Gate 27 GPU	GS20096	GPU-27	CLOS	ECM	2/21/22	9:33:00 AM	2/21/22	9:38:00 AM	00:05	0.00
	Comments: GPU-27 Arrived at unit, ramp agent explained the gpu reel was not working correctly. Tested both cable reels and hey are operating fine										
3421220	GPU 27 Hoist	GS20096	GPU-27	CLOS	ECM	3/1/22	4:49:00 AM	3/1/22	6:49:00 AM	01:12	1.64
	Comments: ECALL: both cables twisted within each other, untangled,replaced snap hook. RTS Arrived at unit, spirit airlines was on gate. found both cables twisted within each other, had to bring down both hoist and spread gpu cable										
3430353	27 gpu	GS20096	GPU-27	CLOS	ECM	3/3/22	4:48:00 PM	3/4/22	12:41:00 AM	10:08	932.25
	Comments: gpu 27 Assist Wes and Felino										
3430533	GPU - GATE 27	GS20096	GPU-27	CLOS	ECM	3/5/22	6:58:00 PM	3/5/22	7:04:00 PM	00:06	0.00
	Comments: Arrived at gate, checking the GPU…found out no issue. Tail # N721FR										

3430558	Gate 27 GPU Inop	GS20096	GPU-27	CLOSE	ECM	3/6/22	1:14:00 PM	3/7/22	10:41:00 AM	04:33	0.00
	Comments: trouble shooting power issues with unit										
3430717	GPU 27 Dropping Power	GS20096	GPU-27	CLOSE	ECM	3/8/22	1:35:00 AM	3/8/22	1:53:00 AM	00:18	0.00
	Comments: DROPPING POWER THIS GPU IS ON OUT OF SERVICE REPORT										
3437761	GPU 27 Not working	GS20096	GPU-27	CLOSE	ECM	3/18/22	2:36:00 AM	3/18/22	3:14:00 AM	01:03	0.00
	Comments: gpu 27 dropping										
	I arrived at the gpu 27 to assist felino and the gpu has no power I had checked all functions in the box all goos I called AOC to have them										
3437947	Gate 27 GPU	GS20096	GPU-27	CLOSE	ECM	3/19/22	11:19:00 PM	3/19/22	11:29:00 PM	00:10	0.00
	Comments: Gate-27 GPU										
	I called AOC about the GPU-27 is out of service.										
3500326	Gate 27 GPU Inop	GS20096	GPU-27	CLOSE	ECM	6/2/22	6:34:00 AM	6/2/22	6:34:00 AM	00:00	0.00
	Comments: SR created when called back in service. Tech entered information on tablet WO# 3500327.										
3500327	GPU INOP - No SR from AOC	GS20096	GPU-27	CLOSE	ECM	6/2/22	6:25:00 AM	6/2/22	6:34:00 AM	00:09	0.00
	Comments: gpu inop										
	Plane at gate was set to leave. Tested the gpu cables with a test head and they both worked fine.										
3516929	GPU-27 NOT WORKING	GS20096	GPU-27	CLOSE	ECM	7/2/22	7:52:00 AM	7/2/22	7:58:00 AM	00:06	0.00
	Comments: Gpu inop										
	Cable was plugged into the plane. Turned it on and it worked. No pilot present.										
3538975	GPU-27 NOT WORKING	GS20096	GPU-27	CLOSE	ECM	7/30/22	8:49:00 AM	7/30/22	8:55:00 AM	00:06	0.00
	Comments: inop										
	Ground crew had the second cable attached to cable hoist 1 so they were trying to turn on the power for cable 1. Turned on the power for										
3539185	The PCA on gate 27 will not start	GS20096	GPU-27	CLOSE	ECM	8/1/22	8:29:00 AM	8/1/22	8:29:00 AM	00:00	0.00
	Comments: techs ran ECM earlier this is a duplicate call. first SR not visible in maximo JSM created WO										
3539190	Gate 27 GPU Inop	GS20096	GPU-27	CLOSE	ECM	8/1/22	9:30:00 AM	8/1/22	9:46:00 AM	00:32	0.00
	Comments: swapped cab hoist out with tunnel, hoist functions proper now										
	swapped cab hoist out with tunnel, hoist functions proper now										
3572381	Gate 27 GPU small burning	GS20096	GPU-27	CLOSE	ECM	9/8/22	7:34:00 AM	9/8/22	8:15:00 AM	00:41	335.92
	Comments: gpu cable nose hot										
	The nose piece was hot and very worn. Replaced it with a new one from parts, tested it and it worked fine after that.										
3572880	GPU-27 NOT WORKING	GS20096	GPU-27	CLOSE	ECM	9/13/22	2:25:00 PM	9/13/22	2:31:00 PM	00:18	0.00
	Comments: GPU head was not all the way in, we inserted all the way in able to go back to normal operation										
	we found GPU head was not all the way in, we inserted all the way in able to go back to normal operation										
3577504	27 gpu	GS20096	GPU-27	CLOSE	ECM	9/18/22	3:26:00 PM	9/18/22	6:56:00 PM	02:07	8.89
	Comments: GPU 27										
	Got a input voltage too low fault. While checking fuses found a blown fuse on auxiliary board. Removed bad fuse and replaced with new.										
3586054	GPU-27 inop	GS20096	GPU-27	CLOSE	ECM	10/2/22	1:13:00 AM	10/4/22	12:05:00 PM	27:16	1,223.28
	Comments: troubleshooting and repair on GPU 27 over multiple shifts										
	troubleshot, error on a display screen, input voltage too low & exterior error, replaced bad fuses, replaced A5 auxiliary board										
	found GPU saddle was broke, replaced a brand new GPU saddle for normal operation										
	troubleshooting and found burnt resistor as well. replaced. still troubleshooting.										
3416665	GPU-28 NOT WORKING	GS20097	GPU-28	CLOSE	ECM	2/23/22	8:39:00 AM	2/23/22	8:54:00 AM	00:15	0.00
	Comments: gpu-28										
	Check and tested and is working fine adjusted the nose piece and check again and is working fine the problem is the plane the number pl										
3455437	Gate 28-GPU not working	GS20097	GPU-28	CLOSE	ECM	4/8/22	6:36:00 PM	4/8/22	6:51:00 PM	00:15	0.00
	Comments: Gate-28 GPU not working										
	Arrived at gate, checking the GPU... found out no issue. PR-AIT										
3460324	GATE 28 GPU INOP	GS20097	GPU-28	CLOSE	ECM	4/16/22	1:36:00 AM	4/16/22	1:56:00 AM	00:22	0.00
	Comments: Gate-28 GPU inop										
	Arrived at gate, checking the GPU... found out no issue. Tail # N711FR										
3460329	GATE 28 GPU INOP	GS20097	GPU-28	CLOSE	ECM	4/16/22	3:00:00 AM	4/16/22	3:04:00 AM	00:04	0.00
	Comments: Gate-28 GPU Inop										
	Arrived at gate, checking the GPU... found out no issue. Tail # N376FR										
3507933	Gate 28 GPU is Inop	GS20097	GPU-28	CLOSE	ECM	6/16/22	5:08:00 AM	6/16/22	5:22:00 AM	00:14	0.00
	Comments: Ecall : GPU not working, GPU is fully operational NPF & RTS										
	When I arrived GPU was disconnected from aircraft, Tested GPU cable all readings good, Did NOT drop out with test head, GPU cable was										
3376571	GPU - Gate 28 INOP	GS20097	GPU-28	CLOSE	ECM	1/1/22	2:53:00 PM	1/1/22	2:56:00 PM	00:03	0.00
	Comments: ECALL:Arrived at gate, checking the GPU found out no issue. TAIL # N503NK										
3408638	GATE 28 GPU INOP	GS20097	GPU-28	CLOSE	ECM	2/5/22	12:36:00 AM	2/5/22	12:49:00 AM	00:13	0.00
	Comments: Gate-28 GPU Inop										
	arrived at gate, checking the GPU… found no issue. Tail # N229FR										
3408860	GPU 28 Dropping power	GS20097	GPU-28	CLOSE	ECM	2/8/22	4:54:00 AM	2/8/22	4:57:00 AM	00:03	0.00
	Comments: gpu is working. Plane number 3646										

3416445	Gate 28 GPU	GS20097	GPU-28	CLOS	ECM	2/21/22	4:40:00 AM	2/21/22	4:43:00 AM	00:03	0.00
	Comments: GPU-28 Arrived at unit, press on button gpu came on fine.										
3421146	Gate 28 GPU	GS20097	GPU-28	CLOS	ECM	2/28/22	8:43:00 AM	2/28/22	8:52:00 AM	00:09	0.00
	Comments: No issue the GPU is good and the hook is here and good										
3443523	The GPU on gate	GS20097	GPU-28	CLOS	ECM	3/30/22	9:58:00 AM	3/30/22	10:03:00 AM	00:05	0.00
	Comments: arrived gpu connected but not seated all the way in plane pushed cord all the way In and started unit plane has power										
3446887	The GPU on gate	GS20097	GPU-28	CLOS	ECM	4/6/22	7:59:00 AM	4/6/22	8:52:00 AM	00:53	248.96
	Comments: GPU-28 Arrived cable 1 hoist was round up the wrong way, went up on roof and opened hoist box up and released hoist all the way to the end of the										
3455472	Gate 28 the gpu	GS20097	GPU-28	CLOS	ECM	4/9/22	5:34:00 AM	4/9/22	6:18:00 AM	00:44	0.00
	Comments: ECALL: issue caused by ground crew, manually lowered hoist, untangled,saddles were correct,RTS Gpu had multiple issues caused by ground crew. The first cable hoist had one of its saddles attached to the second hoist, which tangled both										
3455801	GPU 28 not	GS20097	GPU-28	CLOS	ECM	4/12/22	3:14:00 PM	4/12/22	3:20:00 PM	00:06	0.00
	Comments: gpu-28 No issue the gpu is working fine the problem is the air plane the plane is #1502										
3455834	GATE 28 GPU	GS20097	GPU-28	CLOS	ECM	4/13/22	4:57:00 AM	4/13/22	5:11:00 AM	00:14	0.00
	Comments: GPU-28 Arrived, make sure GPU in plane correctly. Turn on GPU is working fine										
3460100	The GPU on gate	GS20097	GPU-28	CLOS	ECM	4/14/22	7:16:00 AM	4/14/22	7:29:00 AM	00:13	0.00
	Comments: gpu-28 arrived at gate GPU wasn't connecting, tested with the tester, worked fine check the aircraft plugged and it was went, dry it out and plugged										
3460188	Gate 28-GPU not	GS20097	GPU-28	CLOS	ECM	4/14/22	7:34:00 PM	4/14/22	7:45:00 PM	00:11	0.00
	Comments: Gate-28 GPU not working Arrived at gate, checking the GPU... found out no issue. N352FR										
3385523	3385523 - GPU	GS20097	GPU-28	CLOS	ECM	1/11/22	6:16:00 AM	1/11/22	6:23:00 AM	00:07	0.00
	Comments: ECALL:tested both cables with test head, checked voltage, let run for alittle, did not kick off, RTS										
3430362	Gate 28-GPU not	GS20097	GPU-28	CLOS	ECM	3/3/22	5:46:00 PM	3/3/22	5:49:00 PM	00:03	0.00
	Comments: GPU INOP When I arrived the GPU was plugged into aircraft N368FR and the unit was operating... with good voltage... RTS										
3490003	Gate 28 GPU	GS20097	GPU-28	CLOS	ECM	5/26/22	12:27:00 PM	5/26/22	12:35:00 PM	00:08	0.00
	Comments: Check and tested no issues the gpu is working fine										
3490367	The GPU on gate	GS20097	GPU-28	CLOS	ECM	5/30/22	8:35:00 AM	5/30/22	8:45:00 AM	00:10	0.00
	Comments: GPU-28 Running on arrival										
3485601	GPU 28 1 cord	GS20097	GPU-28	CLOS	ECM	5/25/22	6:08:00 PM	5/25/22	6:20:00 PM	00:12	0.00
	Comments: GPU 28 Didn't have both cables powered on. Once both on unit worked normally.										
3503014	Gate 28 the gpu	GS20097	GPU-28	CLOS	ECM	6/11/22	6:46:00 AM	6/11/22	6:58:00 AM	00:12	0.00
	Comments: connected to aircraft but off, Disconnected from aircraft Tested, Everything good, Connected back										
3508164	Gate 28 GPU	GS20097	GPU-28	CLOS	ECM	6/17/22	11:01:00 PM	6/17/22	11:11:00 PM	00:10	0.00
	Comments: Gate-28 GPU arrived at gate, checking the GPU.. using the head test.. the voltage reading is accurate, then back in service. Tail # N379FR										
3508366	Gate 28 GPU	GS20097	GPU-28	CLOS	ECM	6/20/22	12:57:00 AM	6/20/22	1:16:00 AM	00:19	0.00
	Comments: gpu-28 not working arrived at gate 28 for the gpu we tested both cables plane number is N717FR the plane is running on its apu gpu is back in service										
3530526	GPU gate 28 not	GS20097	GPU-28	CLOS	ECM	7/14/22	7:15:00 PM	7/15/22	5:12:00 PM	12:43	39.25
	Comments: blew 3 fuses, replaced bad fuses with new ones and tested, units working properly, RTS GPU hoist lost power, hoist #2 cable was retracted the opposite way, and blew 3 fuses, replaced bad fuses with new ones and tested, units										
3526037	GPU-28 NOT	GS20097	GPU-28	CLOS	ECM	7/13/22	4:51:00 PM	7/13/22	4:53:00 PM	00:04	0.00
	Comments: unit was powered on and working when we arrived.										
3534173	Gate 28 GPU	GS20097	GPU-28	CLOS	ECM	7/22/22	8:00:00 PM	7/22/22	8:06:00 PM	00:06	0.00
	Comments: gpu-28 not working arrived at the GPU-28 it was not in the plane completely I push it up push the button get green light and reading back in service										
3539023	Gate 28-GPU	GS20097	GPU-28	CLOS	ECM	7/30/22	4:47:00 PM	7/30/22	4:53:00 PM	00:06	0.00
	Comments: Gate-28 GPU cable wont go up arrived at gate, checking the GPU cable… found out no issue.										
3539074	3539074 - GPU-	GS20097	GPU-28	CLOS	ECM	7/31/22	7:41:00 AM	7/31/22	7:54:00 AM	00:36	0.00
	Comments: hit start button, ran on plane										
3547795	Gate 28 the gpu	GS20097	GPU-28	CLOS	ECM	8/4/22	5:33:00 AM	8/4/22	5:48:00 AM	00:41	0.00
	Comments: gpu keeps turning off GPU was faulted with an "over temp" fault. Reset the GPU and turned it on and it started working. Checked the fans on the unit and they										

3547867	GPU-28 WILL NOT RETRACT	GS20097	GPU-28	CLOS	ECM	8/4/22	5:39:00 PM	8/4/22	5:55:00 PM	00:16	0.00
	Comments: gpu will not retract everything was inspected and tested properly I did both cables tested them both and went up and Dow on them not gpu-28 all good										
3547878	Gate 28 GPU NO PWR	GS20097	GPU-28	CLOS	ECM	8/4/22	8:09:00 PM	8/4/22	8:31:00 PM	00:22	0.00
	Comments: Gate-28 GPU no power Arrived at gate, checking the GPU… using the test head, the voltage output and the E&F reading is accurate.										
3547882	28 gpu	GS20097	GPU-28	CLOS	ECM	8/4/22	9:33:00 PM	8/4/22	9:36:00 PM	00:03	0.00
	Comments: gpu-28 inop Came back to 28 and it's not the gpu the plane pines are back tested and showed them and they still said it's the gpu										
3547898	GPU 28 inop	GS20097	GPU-28	CLOS	ECM	8/5/22	3:48:00 AM	8/5/22	4:00:00 AM	00:12	0.00
	Comments: GPU-28 inop Arrived at gate, checking the GPU using the test head, the output voltage and E&F is accurate.										
3548058	GPU 28 not working	GS20097	GPU-28	CLOS	ECM	8/6/22	3:26:00 PM	8/6/22	3:38:00 PM	00:12	0.00
	Comments: found the other cable was not plugged all the wat into the aircraft.										
3548083	Gate 28-GPU not working	GS20097	GPU-28	CLOS	ECM	8/6/22	9:33:00 PM	8/6/22	11:11:00 PM	00:14	0.00
	Comments: Gate-28 GPU not working Arrived at gate, it's the hoist cable issue.. reset/ push the contactor up and down, then back in service.										
3548180	GATE 28 GPU INOP	GS20097	GPU-28	CLOS	ECM	8/8/22	1:55:00 AM	8/8/22	2:00:00 AM	00:05	0.00
	Comments: GPU 28 Found no issue. Thinking ramp pushed wrong power button. They had cable 2 hooked up and I pushed power. Had no issue connecting.										
3548189	GPU-28 will not start up	GS20097	GPU-28	CLOS	ECM	8/8/22	7:10:00 AM	8/8/22	7:13:00 AM	00:03	0.00
	Comments: CALL CANCELLED										
3548215	The GPU on gate 28 will not start	GS20097	GPU-28	CLOS	ECM	8/8/22	12:16:00 PM	8/8/22	12:21:00 PM	00:10	0.00
	Comments: GPU was hooked to plane, running proper when we arrived										
3548297	The GPU on gate 28 will not run	GS20097	GPU-28	CLOS	ECM	8/9/22	8:15:00 AM	8/9/22	8:29:00 AM	00:24	0.00
	Comments: GPU-28 Cable #1 not working and Use cable #2 is working.										
3550501	3550501 - GPU 28 NO OP	GS20097	GPU-28	CLOS	ECM	8/15/22	12:20:00 PM	8/15/22	12:36:00 PM	00:16	0.00
	Comments: hooked up test head, worked on plane side hooked up test head, worked on plane side										
3555960	GPU gate 28 not working	GS20097	GPU-28	CLOS	ECM	8/29/22	9:02:00 AM	8/29/22	9:14:00 AM	00:12	0.00
	Comments: GPU-28 Signal fault, Reset GPU.										
3577364	Gate 28 GPU	GS20097	GPU-28	CLOS	ECM	9/17/22	12:02:00 AM	9/17/22	12:06:00 AM	00:04	0.00
	Comments: Gate-28 GPU arrived at gate, checking the GPU… found out no issue. Tail # N211FR										
3577498	GPU 28 not working	GS20097	GPU-28	CLOS	ECM	9/18/22	2:18:00 PM	9/18/22	2:24:00 PM	00:06	0.00
	Comments: GPU was pressing the wrong button, I checked, and tested GPU is working normal operation I found GPU was pressing the wrong button, I checked, and tested GPU is working normal operation										
3555301	Gate 28 GPU inop	GS20097	GPU-28	CLOS	ECM	8/22/22	6:45:00 AM	8/22/22	6:54:00 AM	00:09	0.00
	Comments: GPU-28 Signal Fault, Reset GPU.										
3577711	GATE 28 GPU INOP	GS20097	GPU-28	CLOS	ECM	9/21/22	5:06:00 AM	9/21/22	5:22:00 AM	00:32	0.00
	Comments: found nose piece wet, dried off and tested GPU, RTS										
3577801	GPU 28	GS20097	GPU-28	CLOS	ECM	9/21/22	11:23:00 PM	9/21/22	11:33:00 PM	00:10	0.00
	Comments: GPU-28 arrived at gate, it's a hoist cable issue… reset and testing, back in service.										
3586044	Gate 28-GPU issue	GS20097	GPU-28	CLOS	ECM	10/1/22	9:38:00 PM	10/1/22	9:53:00 PM	00:15	0.00
	Comments: Gate-28 GPU issue arrived at gate, checking the GPU, found out no issue.										
3602754	GPU 28 Dropping power	GS20097	GPU-28	CLOS	ECM	10/24/22	4:37:00 AM	10/24/22	5:04:00 AM	00:27	0.00
	Comments: breaker trippedm reset breaker, operational, cable kept dropping, cable has no leash I found out GPU has no power, I troubleshot, I found the breaker tripped, reset breaker from GPU in able to go back to normal operation.										
3581672	Gate 28 the gpu keeps dropping	GS20097	GPU-28	CLOS	ECM	9/24/22	9:30:00 AM	9/24/22	9:45:00 AM	00:15	0.00
	Comments: tested cable, all checked out, plugged to plane and worked tested cable, all checked out, plugged to plane and worked										
3607152	Gate 28 the gpu is not working	GS20097	GPU-28	CLOS	ECM	10/27/22	5:48:00 AM	10/27/22	6:02:00 AM	00:14	0.00
	Comments: Gpu inop Cable 1 wouldn't go down because it was retracted incorrectly (they raised it by holding down the down switch). Cable 2 worked fine and I was										
3619596	Gate-28 GPU INOP	GS20097	GPU-28	CLOS	ECM	11/14/22	6:40:00 PM	11/14/22	6:57:00 PM	00:51	0.00
	Comments: GPU not working, is scheduled for replacement, OOS										
3500349	Gate 35 gpu is not working	GS20098	GPU-35	CLOS	ECM	6/2/22	10:04:00 AM	6/2/22	10:33:00 AM	00:29	0.00
	Comments: gpu inop (N612NK)Gpu would drop immediately when started on the plane due to an e & f fault. Tested on test head and it worked fine. Wasn't able										

3500512	Gate 35-GPU dropping	GS20098	GPU-35	CLOSE	ECM	6/3/22	5:40:00 PM	6/3/22	5:47:00 PM	00:13	0.00
	Comments: gpu-35 Arrived at gate no aircraft, tested gpu with tester, power didn't drop, it good, back in service										
3501096	GPU-35 NOT WORKING	GS20098	GPU-35	CLOSE	ECM	6/8/22	2:24:00 PM	6/8/22	2:32:00 PM	00:08	0.00
	Comments: GPU NOT WORKING Gpu was not connected to aircraft properly; Unplugged and tested, Everything Good; Plugged back into aircraft; gpu fully functioning										
3501124	35 gpu	GS20098	GPU-35	CLOSE	ECM	6/8/22	6:27:00 PM	6/8/22	6:32:00 PM	00:05	0.00
	Comments: gpu-35 inop I arrived at the gpu-35 it was not hook to the plane all the way back in service										
3501136	35 gpu	GS20098	GPU-35	CLOSE	ECM	6/8/22	7:30:00 PM	6/8/22	7:38:00 PM	00:08	0.00
	Comments: gpu-35 not working I arrived at the gpu-35 it's on the plane and working good gpu back in service										
3438118	GPU -35 keeps dropping	GS20098	GPU-35	CLOSE	ECM	3/21/22	3:22:00 PM	3/21/22	3:32:00 PM	00:10	0.00
	Comments: gpu-35 Arrived gpu in use no issue found everything is fine										
3443406	Gate 35 GPU inop	GS20098	GPU-35	CLOSE	ECM	3/29/22	8:42:00 AM	3/29/22	8:56:00 AM	00:14	0.00
	Comments: GPU-35 Arrived, put test head on unit, unit not come on, check previous alarms. Reset unit and turn d on and is working fine, is on plane now										
3455761	Gate 35 the gpu is not working	GS20098	GPU-35	CLOSE	ECM	4/12/22	5:20:00 AM	4/12/22	5:31:00 AM	00:11	0.00
	Comments: GPU-35 Arrived, put test head on unit, test unit, and unit is running fine										
3464456	Gate 35 the gpu is not working	GS20098	GPU-35	CLOSE	ECM	4/23/22	9:12:00 AM	4/23/22	9:30:00 AM	00:18	0.00
	Comments: E&F fault. Tried to to securely plug into plane but loose. After multiple attempts, able to get it E&F fault. Tried to to securely plug into plane but loose. After multiple attempts, able to get it to connect.										
3464512	Gate 35 GPU INOP	GS20098	GPU-35	CLOSE	ECM	4/23/22	8:55:00 PM	4/23/22	9:09:00 PM	00:14	0.00
	Comments: arrived at gate, checking the GPU… found out no issue. N630NK										
3469435	3469435 - GPU 35 NO OP	GS20098	GPU-35	CLOSE	ECM	5/1/22	5:56:00 AM	5/1/22	6:50:00 AM	00:54	0.00
	Comments: arrived gpu not connected to plane as they were getting ready to depart Nose piece did feel a little warm tested and found all voltage readings good waited for next arrival ground crew connected to plane talked to										
3469541	Gate 35 GPU inop	GS20098	GPU-35	CLOSE	ECM	5/2/22	10:53:00 AM	5/2/22	11:04:00 AM	00:19	0.00
	Comments: PBB-35 Assist Loyd										
3469670	Gate 35-GPU not working	GS20098	GPU-35	CLOSE	ECM	5/3/22	9:14:00 PM	5/3/22	9:23:00 PM	00:09	0.00
	Comments: GPU-35 Waited for Pbb to back away from aircraft. Used test head on gpu checked output voltage. Volts check good, no issues found with gpu.										
3477681	Gate 35 the gpu is not working	GS20098	GPU-35	CLOSE	ECM	5/5/22	12:44:00 PM	5/5/22	12:54:00 PM	00:12	0.00
	Comments: Assist call, GPU running RTS										
3480262	GPU-35 DROPPING	GS20098	GPU-35	CLOSE	ECM	5/13/22	7:25:00 PM	5/13/22	7:33:00 PM	00:08	0.00
	Comments: arrived at gate, checking the GPU… found out no issue.										
3480500	Gate 35-GPU not working	GS20098	GPU-35	CLOSE	ECM	5/16/22	2:39:00 PM	5/16/22	2:56:00 PM	00:17	0.00
	Comments: GPU-35 Arrived, tested gpu, hoisted would not come down, opened box upstairs and saw that cable was wrapped out side of reel, unreel the cable,										
3480691	GPU-35 NOT WORKING	GS20098	GPU-35	CLOSE	ECM	5/18/22	1:47:00 PM	5/18/22	2:01:00 PM	00:14	0.00
	Comments: Gpu was plugged into a plane and running when I arrived.										
3485423	GATE 35 GPU INOP	GS20098	GPU-35	CLOSE	ECM	5/24/22	5:10:00 AM	5/24/22	5:20:00 AM	00:10	0.00
	Comments: arrived gpu connected to plane not running tested unit voltage readings are good Reconnected to plane and started unit plane has power unit stays running										
3485457	GPU-35 NOT WORKING	GS20098	GPU-35	CLOSE	ECM	5/24/22	12:08:00 PM	5/24/22	12:08:00 PM	00:00	0.00
	Comments: push gpu up,turn on, flashing green,unhook cable, test gpu,hook it back to plane, back in service push gpu up,turn on, flashing green,unhook cable, test gpu,hook it back to plane, back in service										
3485530	Gate 35 issue with the GPU	GS20098	GPU-35	CLOSE	ECM	5/25/22	7:23:00 AM	5/25/22	7:57:00 AM	00:34	332.55
	Comments: gpu -35 issue I arrived at the gpu 35 and the nose piece was bad so I got an new nose piece from parts took bad off put new on working properly back in										
3490363	The GPU on gate 35 will not start	GS20098	GPU-35	CLOSE	ECM	5/30/22	7:55:00 AM	5/30/22	8:04:00 AM	00:10	0.00
	Comments: Checked unit with test head. Unit powered on. Checked output voltage 116.7. Gpu back in service										
3490480	GPU 35 KEEPS DROPPING	GS20098	GPU-35	CLOSE	ECM	5/31/22	5:03:00 AM	5/31/22	5:12:00 AM	00:09	0.00
	Comments: arrived gpu connected to plane and running pilot says he has power to plane										
3500787	Gate 35 GPU INOP	GS20098	GPU-35	CLOSE	ECM	6/5/22	4:40:00 PM	6/5/22	5:00:00 PM	00:20	0.00
	Comments: ECALL: unit was powered on and in operation on aircraft										
3500865	Gate 35-GPU overheating	GS20098	GPU-35	CLOSE	ECM	6/6/22	2:35:00 PM	6/6/22	3:56:00 PM	02:06	2,898.00
	Comments: GPU-35 Natasha time 1505-1555										
3503170	Gate 35-GPU not working	GS20098	GPU-35	CLOSE	ECM	6/12/22	8:55:00 PM	6/12/22	8:59:00 PM	00:04	0.00

Comments: arrived at gate-35 for the gpu it was not in all the way I push in the gpu is on back in service

3517040	3517040 - GPU [illegible]	GS20098	GPU-35	CLOSE	ECM	7/3/22	11:34:00 AM	7/3/22	11:45:00 AM	00:11	0.00

Comments: gpu-35 not working
arrived at the gpu-35 they was using a portable for the plane I tested the gpu-35 got good readings

3538736	GPU 35 Not [illegible]	GS20098	GPU-35	CLOSE	ECM	7/28/22	4:36:00 AM	7/28/22	4:52:00 AM	00:16	0.00

Comments: Gpu inop
Gpu would go into an E&F fault when turned on while connected to the plane. Tested the gpu using a test head and it worked fine. Issue is

3572386	Gate 35 GPU is [illegible]	GS20098	GPU-35	CLOSE	ECM	9/8/22	7:58:00 AM	9/8/22	8:37:00 AM	01:25	335.92

Comments: Tested GPU with test hand, replace worn nose piece, Function on test equip but not on Plane, N624NK
Tested GPU with test hand, tested proper. Nose piece is worn so we changed it out. Function on test equip but not on Plane, N624NK Spirit.

3572526	GPU-35	GS20098	GPU-35	CLOSE	ECM	9/9/22	11:54:00 PM	9/9/22	11:59:00 PM	00:05	0.00

Comments: GPU-35
arrived at gate, checking the GPU… found out no issue. Tail # N637 NK

3572985	GPU 35 Not [illegible]	GS20098	GPU-35	CLOSE	ECM	9/15/22	12:05:00 AM	9/15/22	12:07:00 AM	00:02	0.00

Comments: GPU-35 not working
arrived at gate. Checking the GPU… found out no issue. N674NK

3577219	Gate 35 GPU is [illegible]	GS20098	GPU-35	CLOSE	ECM	9/15/22	5:10:00 AM	9/15/22	5:25:00 AM	00:12	0.00

Comments: Gpu inop
GPU was going into an E&F fault. Tested the GPU using a test head and it worked fine. Wiped off the connector pins on the plane because

3577433	GPU 35 not [illegible]	GS20098	GPU-35	CLOSE	ECM	9/17/22	7:17:00 PM	9/17/22	7:27:00 PM	00:10	0.00

Comments: GPU-35 not working
arrived at gate, checking the GPU using the test head, the output voltage and E&F reading is accurate.

3577502	GPU 35 not [illegible]	GS20098	GPU-35	CLOSE	ECM	9/18/22	3:10:00 PM	9/18/22	3:17:00 PM	00:07	0.00

Comments: cable not all the way in to plane,pushed it to have a good contact, able to go back to normal, RTS
I found GPU need cable was not all the way in to the plane (PWC), I pushed it in more to have a good contact and able to go back to normal

3572410	Gate 35 the gpu is not [illegible]	GS20098	GPU-35	CLOSE	ECM	9/8/22	12:31:00 PM	9/8/22	12:36:00 PM	00:05	0.00

Comments: Gpu cable was not plugged in all the way. worked after i firmly connected it

3572458	GPU-35 inop	GS20098	GPU-35	CLOSE	ECM	9/9/22	1:11:00 AM	9/9/22	1:17:00 AM	00:06	0.00

Comments: GPU-35 inop
arrived at gate, its ground electric connection of the plane is dirty.. clean up and re-connected the GPU nose piece and it's good to go.

3586020	GPU-35 NOT WORKING	GS20098	GPU-35	CLOSE	ECM	10/1/22	1:33:00 PM	10/1/22	1:38:00 PM	00:05	0.00

Comments: Found no issues with unit.

3408509	GPU WILL NOT START UP ON [illegible]	GS20099	GPU-36	CLOSE	ECM	2/3/22	7:56:00 AM	2/3/22	8:04:00 AM	00:08	0.00

Comments: Ecall : GPU Inop, Issue with aircraft not GPU, RTS
(Time starts at 0744) I was troubleshooting the issue before the call came in. Tested both cables using a test head and they worked fine.

3416709	GPU-36 NOT WORKING	GS20099	GPU-36	CLOSE	ECM	2/23/22	4:41:00 PM	2/23/22	4:50:00 PM	00:16	0.00

Comments: Ecall : GPU Inop, GPU working as should NPF & RTS
Arrived at gate 36 to look at the GPU it was said that it's not working properly so I lower the cable and plug in the GPU push button light

3385430	Gate 36	GS20099	GPU-36	CLOSE	ECM	1/9/22	10:19:00 PM	1/9/22	10:30:00 PM	00:11	0.00

Comments: GPU-36 not working: arrived to bridge notice E&F fault. check cable, not seated correctly, reseat
Cable an RTS

3420900	GPU 36 not [illegible]	GS20099	GPU-36	CLOSE	ECM	2/24/22	7:49:00 PM	2/24/22	8:00:00 PM	00:11	0.00

Comments: GPU-36 not working
Arrived at gate, checking the GPU… found out no issue. N952NK

3420915	Gate 36 GPU	GS20099	GPU-36	CLOSE	ECM	2/24/22	11:27:00 PM	2/24/22	11:29:00 PM	00:02	0.00

Comments: checking the GPU… found out no issue. N318SF

3443170	Gate 36 GPU	GS20099	GPU-36	CLOSE	ECM	3/26/22	10:46:00 PM	3/26/22	10:48:00 PM	00:02	0.00

Comments: gpu 36 inop
Called cancel call is not for JSM

3469416	Gate 36 GPU INOP	GS20099	GPU-36	CLOSE	ECM	4/30/22	8:00:00 PM	4/30/22	8:14:00 PM	00:14	0.00

Comments: Gate-36 GPU Inop
Arrived at gate, checking the GPU… found out no issue. Tail # N522NK

3508153	Gate 36 GPU INOP	GS20099	GPU-36	CLOSE	ECM	6/17/22	9:16:00 PM	6/17/22	9:28:00 PM	00:23	0.00

Comments: gpu-36 inop
I arrived at gpu-36 plane is not taking both cables the plane is running on APU gpu is working good

3538796	36 gpu	GS20099	GPU-36	CLOSE	ECM	7/28/22	2:45:00 PM	7/28/22	3:09:00 PM	00:24	0.00

Comments: Tested both out put cables on GUP nose and got proper readings. Plane tail #N663NK

3555354	Gate 36-GPU issue WO	GS20099	GPU-36	CLOSE	ECM	8/22/22	4:40:00 PM	8/22/22	4:51:00 PM	00:11	0.00

Comments: GPU 36
GPU was powered on and connected to aircraft upon arrival. Found no problems.

3555823	GPU-36 NOT WORKING	GS20099	GPU-36	CLOSE	ECM	8/27/22	12:09:00 PM	8/27/22	2:20:00 PM	02:11	0.00

Comments: had no power, troubleshoot, asked for GOAA maintainance, reset breaker, re-tripped, OOS, F/U
GPU had no power going to it, checked both GPU disconnects, and neither one had power, called AOC, and asked them to send GOA

3572452	Gate 36 GPU INOP	GS20099	GPU-36	CLOSE	ECM	9/8/22	8:42:00 PM	9/8/22	10:51:00 PM	00:22	0.00

Comments: Gate-36 GPU inop
arrived at gate, checking the GPU using the test head.. the output voltage and E&F reading is accurate.

3577268	Gate 36 the gpu is not working	GS20099	GPU-36	CLOSE	ECM	9/15/22	12:34:00 PM	9/15/22	12:56:00 PM	00:38	335.00

Comments: gpu head is damagaed, connected 2nd gpu cable to plane

3577318	Gate 36 the gpu cable is not	GS20099	GPU-36	CLOSE	ECM	9/16/22	7:58:00 AM	9/16/22	8:12:00 AM	00:14	0.00

Comments: INOP, E+F fault, plug in fully and reset GPU. RTS

3577632	Gate 36 gpu is shutting off	GS20099	GPU-36	CLOSE	ECM	9/20/22	8:57:00 AM	9/20/22	9:05:00 AM	00:08	0.00

Comments: I found GPU no issue, I checked, inspected, tested, and GPU is working normal operation
I found GPU no issue, I checked, inspected, tested, and GPU is working normal operation

3577659	36 gpu	GS20099	GPU-36	CLOSE	ECM	9/20/22	2:25:00 PM	9/20/22	2:38:00 PM	00:21	0.00

Comments: found no issue, it is working normal operation

3577724	GPU-36 NOT WORKING	GS20099	GPU-36	CLOSE	ECM	9/21/22	9:20:00 AM	9/21/22	10:42:00 AM	01:22	230.20

Comments: bad relay and fuses, E+F relay and fuses replaced and RTS
we found contact no fault. we troubleshoot further and found E+F relay faulted. fuses were also bad. repalced relay and fuses.

3577789	GPU-36 NOT WORKING	GS20099	GPU-36	CLOSE	ECM	9/21/22	7:54:00 PM	9/21/22	7:55:00 PM	00:01	0.00

Comments: GPU 36
Powers was out on unit. Reset breaker and came back on. No further issues.

3619329	GATE 36 GPU NOT WORKING	GS20099	GPU-36	CLOSE	ECM	11/11/22	9:36:00 PM	11/11/22	10:27:00 PM	00:26	0.00

Comments: GPU was not getting an power, called GOAA maintenance to reset inside breaker, GPU came back on, RTS
GPU was not getting an power, called GOAA maintenance to reset inside breaker, GPU came back on, tested all good

3413371	Gate 39-GPU not working	GS20100	GPU-39 (DECOM)	CLOSE	ECM	2/13/22	5:41:00 PM	2/13/22	5:45:00 PM	00:04	0.00

Comments: ECALL: GPU not working, not pushed all the way, pushed in,light came on, RTS
We arrived at gate 39 for the gpu not working it was not in all the way to the plane Jeremy push it in hit the button lights came on back in

3455316	39 gpu wont retract	GS20100	GPU-39 (DECOM)	CLOSE	ECM	4/7/22	7:38:00 PM	4/7/22	7:57:00 PM	00:19	0.00

Comments: GPU-39 wont retract
Arrived at gate, checking the GPU hoist.. found out no issue. Tail # N632NK

3469672	GATE 39 GPU KEEPS	GS20100	GPU-39 (DECOM)	CLOSE	ECM	5/3/22	10:46:00 PM	5/3/22	10:54:00 PM	00:08	0.00

Comments: GPU-39
Running on arrival.

3525457	Gate 39 GPU	GS20100	GPU-39 (DECOM)	CLOSE	ECM	7/7/22	10:46:00 PM	7/7/22	10:56:00 PM	00:10	0.00

Comments: Gate-39 GPU
arrived at gate, checking the GPU… found out no issue.

3525702	GPU-39 NOT WORKING	GS20100	GPU-39 (DECOM)	CLOSE	ECM	7/10/22	7:56:00 AM	7/10/22	11:15:00 AM	02:54	0.00

Comments: mutliple faults with GPU replacing parts and troubleshooting will continue on unit
tested GPU, transformer fitler currently too low. fault. would not reset. research and conclude capacitors C2-C4 need replaced. replace ou

3525753	39 gpu	GS20100	GPU-39 (DECOM)	CLOSE	ECM	7/10/22	7:39:00 PM	7/10/22	7:42:00 PM	00:03	0.00

Comments: Canceled e-call by AOC

3525798	Gate 39 GPU inop	GS20100	GPU-39 (DECOM)	CLOSE	ECM	7/11/22	8:55:00 AM	7/11/22	8:55:00 AM	00:00	0.00

Comments: call canceled

3534058	GPU YOU ON GATE 39 INOP	GS20100	GPU-39 (DECOM)	CLOSE	ECM	7/21/22	2:14:00 PM	7/21/22	2:14:00 PM	00:00	0.00

Comments: gpu inop
Informed AOC that the GPU was out of service until it was replaced.

3438194	A6-6CS1-10 making a loud	GS19714	A6-6CS1-10	CLOSE	ECM	3/22/22	8:33:00 AM	3/22/22	8:45:00 AM	00:12	0.00

Comments: ECALL: found loose hardware, adjusted hardware and RTS

3437680	A6-6CS1-09 motor making low	GS19714	A6-6CS1-10	CLOSE	ECM	3/17/22	8:34:00 AM	3/17/22	8:47:00 AM	00:13	0.00

Comments: ECALL: 6CS1-10 power turn chain making noise due to dry chain called back in service
went to asset, found out was not 6CS1-09, it was 6CS1-10 power turn chain making noise due to dry chain called back in service

3385370	A6-6CS1-11 photo eye issue	GS19715	A6-6CS1-11	CLOSE	ECM	1/9/22	6:48:00 AM	1/9/22	7:02:00 AM	00:18	0.00

Comments: ECALL: photo eye issue, made adjustment at photo eye, clear jam, call back in service.
Inspect asset, made adjustment at photo eye, clear jam, call back in service.

3421113	A6-6CS1-11 - Multiple Jam	GS19715	A6-6CS1-11	CLOSE	ECM	2/27/22	6:10:00 PM	2/27/22	6:20:00 PM	00:10	0.00

Comments: Comment
Verified by Bag1.

3437795	A6-6CS1-11 multiple missing	GS19715	A6-6CS1-11	CLOSE	ECM	3/18/22	10:36:00 AM	3/18/22	11:20:00 AM	01:04	190.36

Comments: Ecall : Bad photo eye, Replaced bad photo eye & RTS
checked over unit found photo eye flickering checked alignment that was good used my reflector to test functionality of photo eye, photo eye

3455403	A6-6CS1-11-MULTIPLE JAMS	GS19715	A6-6CS1-11	CLOSE	ECM	4/8/22	12:12:00 PM	4/8/22	12:25:00 PM	00:13	0.00

Comments: Ecall : Jam condition, Cleared jam condition & RTS
jam occurring on main line not 6CS line if bag sits in front of photo eye tooling then jam occurs even is it cascades it E-stopped * note :

3432949	A6-6CS1-11 - Multiple Jam	GS19715	A6-6CS1-11	CLOSE	ECM	3/12/22	6:30:00 PM	3/12/22	6:42:00 PM	00:30	0.00

Comments: ECALL: Arrive at asset, no bag, no jams, just cascade, back in service
Arrive at asset, no bag, no jams, just cascade, back in service

3437879	A6-6CS1-11 multiple jams	GS19715	A6-6CS1-11	CLOS E	ECM	3/19/22	9:55:00 AM	3/19/22	10:09:00 AM	00:55	0.00
	Comments: ECALL: lots of bags on the line, multiple bag jams, standing by clearing bags, RTS Went to asset, inspect no issue found, witnessed lots of bags on the line, multiple bag jams, standing by clearing bags called back in service										
3464315	6CS1-11 is receiving multiple	GS19715	A6-6CS1-11	CLOS E	ECM	4/21/22	11:02:00 AM	4/21/22	11:32:00 AM	00:30	0.00
	Comments: ECALL- move bags quickly, fault won't occur, if it faults, reset control station, RTS. The photo-eye isn't bad, if you physically move the bag quick enough, the fault won't occur, if fault occurs, then you have to reset the con										
3464639	6CS1-11 is receiving multiple	GS19715	A6-6CS1-11	CLOS E	ECM	4/25/22	10:00:00 AM	4/25/22	10:31:00 AM	00:31	0.00
	Comments: ECALL-upon arrival jam was cleared, jam cause by wrong belt on asset, told Supervisor, RTS.										
3376614	A6-6CS1-11 multiple jams	GS19715	A6-6CS1-11	CLOS E	ECM	1/2/22	6:55:00 AM	1/2/22	8:31:00 AM	01:36	0.00
	confirmed with John JSM										
3433083	A6-6CS1-11 multiple jams	GS19715	A6-6CS1-11	CLOS E	ECM	3/14/22	10:57:00 AM	3/14/22	11:44:00 AM	00:58	0.00
	Comments: ECALL: metal pieces sticking out, adjusted, checked photoeyes before and after,RTS inspected asset, BHS reported there has been multiple jams on the merge, checked the photo-eye on power turn before 6S1-11, found piece										
3438016	A6-6CS1-11 - Multiple Jams	GS19715	A6-6CS1-11	CLOS E	ECM	3/20/22	5:13:00 PM	3/20/22	5:37:00 PM	00:24	0.00
	Comments: Comment Verified by Juane.										
3460704	6CS1-11 is receiving multiple	GS19715	A6-6CS1-11	CLOS E	ECM	4/19/22	1:50:00 PM	4/19/22	5:06:00 PM	03:12	0.00
	Comments: ECALL:cleared current jams, reset system, checked system for any other issues , monitored system,RTS Arrived at asset, cleared current jams, reset system, checked system for any other issues that might cause jams, continued to monitor										
3464307	A6-6CS1-11 multiple jams	GS19715	A6-6CS1-11	CLOS E	ECM	4/21/22	11:00:00 AM	4/21/22	11:01:00 AM	00:01	0.00
	Comments: Duplicate call										
3464758	A6-6CS1-11 /Multiple jams	GS19715	A6-6CS1-11	CLOS E	ECM	4/26/22	4:59:00 PM	4/26/22	5:16:00 PM	00:17	0.00
	Comments: ECALL:inspected line, wrong best on the line, called BHS and informed BHS that night shift would F/U inspected line, wrong best on the line, called BHS and informed BHS that night shift would & change belt										
3477859	A6-6CS1-11 - Multiple Jam	GS19715	A6-6CS1-11	CLOS E	ECM	5/7/22	5:12:00 PM	5/7/22	5:34:00 PM	00:22	0.00
	Comments: ECALL:Arrived and assessed, tested, unit functioning properly, monitored, RTS, observed Arrived and assessed, tested, unit functioning properly, monitored, RTS, observed										
3398505	A2-2BD1-01-DOOR Door	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	1/29/22	4:30:00 PM	1/29/22	4:39:00 PM	00:10	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS got there door didn't want to come down so manually close door then started line door came up then stop line door came down then call back										
3398599	A2-2BD1-01-DOOR Door	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	1/30/22	6:47:00 PM	1/30/22	10:26:00 PM	08:05	0.00
	Comments: ECALL: Troubleshot to reset, Mike Burket was contacted, will look into issue, F/U Asset assessed for issue, asset was troubleshot to reset asset, Mike Burket was contacted, will look into issue, all other mechanical aspe										
3408820	A2-2BD1-01-DOOR FAILED	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	2/7/22	12:51:00 PM	2/7/22	1:01:00 PM	00:21	0.00
	Comments: ECALL: door fault, manually brought door down, restart line, tested, monitored, RTS. Inspected line, door was not closed all the way and line was not running, used the contactor to manually bring down the door, restarted line on										
3413539	A2-2BD1-01-DOOR	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	2/14/22	5:51:00 PM	2/14/22	5:59:00 PM	00:14	0.00
	Comments: ECALL: operator error reset e-stop, started line with no problems, RTS. Inspected asset, operator error on resetting the e-stop properly, reset the e-stop and started the line, door opened and closed with no										
3421345	Bag stuck; A2-2BD1-01	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	3/2/22	6:40:00 AM	3/2/22	7:20:00 AM	00:40	0.00
	Comments: ECALL: belt jam; inspect; OL photo-eye out of alignment; adjusted; clear jam; reset; RTS arrived and inspected the asset and determined the overlength photo-eye was out of alignment. After making the proper adjustment I was										
3437692	A2-2BD1-01-DOOR jam	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	3/17/22	10:12:00 AM	3/17/22	10:22:00 AM	00:46	0.00
	Comments: ECALL: door halfway open, manually closed door and reset asset. RTS										
3538744	A2-2BD1-01-DOOR multiple	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	7/28/22	7:14:00 AM	7/28/22	7:24:00 AM	00:21	0.00
	Comments: Ecall : Door fault, Closed door reset fault & RTS got there door won't close so close manually door came down was stuck on one side then started line door came up then stop door came										
3577276	A2-2BD1-01-DOOR multiple	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	9/15/22	12:36:00 PM	9/15/22	12:53:00 PM	00:17	0.00
	Comments: Ecall : Door fault, Cleared jam condition reset asset & RTS went to asset inspected found bag jam cleared bag tested asset called back in service										
3398553	A2-2BD2-02	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	1/30/22	7:25:00 AM	1/30/22	7:50:00 AM	00:25	0.00
	Comments: ECALL: Arrived, inspected sensors & motors to ensure proper function. Reset system. Tested. RTS. arrived & inspected door motors and sensors to make sure nothing was wrong. Reset system and ran it normally. Monitored the asset to										
3398636	A2-2BD1-01-DOOR	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	1/31/22	7:14:00 AM	1/31/22	7:22:00 AM	00:08	0.00
	Confirmed by Roy										
3398686	A2-2BD1-01 - BELT STOPS	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	1/31/22	3:34:00 PM	1/31/22	3:47:00 PM	00:23	0.00
	Comments: Inspected asset- bag stuck @ door. Removed bag & reset line. RTS.										
3398704	A2-2BD1-01-DOOR	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	1/31/22	7:10:00 PM	1/31/22	7:52:00 PM	00:42	0.00
	Comments: ECALL:Asset assessed for issue, asset troubleshot for fault, asset reset, tested, RTS Asset assessed for issue, asset troubleshot for fault, asset reset, tested, asset returned to service										
3438366	A2-2BD1-01-DOOR JAM	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	3/23/22	7:34:00 PM	3/23/22	7:39:00 PM	00:05	0.00
	Comments: ECALL: issue was southeast cannot get in doghouse room. reset door and RTS										

3530607	A2-2BD1-01-DOOR - door	GS19720	A2-2BD1-01-DOOR	CLOS E	ECM	7/15/22	6:52:00 PM	7/15/22	7:15:00 PM	00:23	0.00
	Comments: cleared door fault, then reset line										
3443160	A2-2BD1-02 - Bel Flap Blocking	GS19721	A2-2BD1-02	CLOS E	ECM	3/26/22	8:24:00 PM	3/26/22	8:40:00 PM	00:21	0.00
	Comments: ECALL: remove reflector & move it to P/E, run till belt flip back, installed reflector,monitor, RTS										
	Inspect issue, remove reflector and move it to photo-eye, run asset till belt flip back, installed reflectors, watched asset for while, merge is										
3530568	A2-2BD1-02 multiple jams	GS19721	A2-2BD1-02	CLOS E	ECM	7/15/22	9:12:00 AM	7/15/22	9:21:00 AM	00:09	0.00
	Comments: Ecall : Shows jam on conveyor, Moved bag cleared station monitor operation										
3443007	A2-2BD1-02 - Bel Folding	GS19721	A2-2BD1-02	CLOS E	ECM	3/25/22	1:54:00 PM	3/25/22	2:10:00 PM	00:16	0.00
	Comments: Comment										
	Verified by Jesus.										
3570253	A2-2BD1-02 - Multiple Jams	GS19721	A2-2BD1-02	CLOS E	ECM	9/4/22	4:55:00 AM	9/4/22	5:20:00 AM	00:25	0.00
	Comments: Comment										
	Initially called back in service at "9/4/22 5:02 AM".										
3581951	A2-2BD1-02 multiple jams	GS19721	A2-2BD1-02	CLOS E	ECM	9/26/22	2:34:00 PM	9/26/22	2:54:00 PM	00:40	0.00
	Comments: inspected, found bag jam, cleared jam, RTS, monitor										
	inspected, found bag jam, cleared jam, RTS, monitor										
3586118	A2-2BD1-02 jam conditions/Southe	GS19721	A2-2BD1-02	CLOS E	ECM	10/2/22	12:27:00 PM	10/2/22	12:40:00 PM	00:23	0.00
	Comments: photoeye on powerturn no aligned, aligned it, cleaned photoeyes/reflectors, reset, tested, RTS										
	Inspected, found photoeye on powerturn no aligned, aligned it, cleaned photoeyes/reflectors, reset, tested, RTS										
3420950	A5-5BD1-01-Phone fell	GS19956	A5-5BD1-01	CLOS E	ECM	2/25/22	2:58:00 PM	2/25/22	3:08:00 PM	00:10	0.00
	Comments: Ecall : Cell phone dropped between rollers,Retrieved Cell phone & RTS										
	when I arrived I shut unit down and retrieved phone for passenger called BHS and let them know phone was removed back in service										
3385492	A5-5BD1-01-DOOR - Door	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	1/10/22	4:28:00 PM	1/10/22	4:40:00 PM	00:21	0.00
	Comments: Comment										
	Verified by Jaune.										
3390327	A5-5BD1-01-DOOR failed to	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	1/15/22	12:48:00 PM	1/15/22	12:58:00 PM	00:36	0.00
	Comments: ECALL: manually shut door, started line, monitored while bags on line, shut line down										
	had to manually shut the door then went and start the line up and monitor while bags were put on the line then shut the line down.										
3390365	Fire Door failed to close: A5-5BD1	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	1/16/22	7:29:00 AM	1/16/22	7:42:00 AM	00:16	0.00
	Comments: ECALL: door fault, closed door with door key, cleaned trash from door, tested, RTS.										
	Inspected asset, closed door with door key, cleaned trash from under door, tested asset, called back in service.										
3398339	5BD1 has a door fault	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	1/27/22	2:31:00 PM	1/27/22	2:47:00 PM	00:48	0.00
	Comments: Ecall : Door fault, Closed door reset asset and RTS										
	we got there door wouldn't close so manually close door then started line door open then stop line door close then call back in service										
3413143	A5-5BD1-01-DOOR fault	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	2/10/22	12:49:00 PM	2/10/22	12:58:00 PM	00:20	0.00
	Comments: Ecall : Door fault, Went to asset close door manually tested called back in service										
3443110	A5-5BD1-01-DOOR failed	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	3/26/22	9:21:00 AM	3/26/22	9:45:00 AM	00:24	0.00
	Comments: ECALL-door found open, aligned photo-eye, tested, RTS.										
3455480	A5-5BD1-01-DOOR Failed	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	4/9/22	7:08:00 AM	4/9/22	7:21:00 AM	00:13	0.00
	Comments: Ecall : Door fault, Cleared door fault & RTS										
	Checked door and reset it CS & BD line in VSF heavy bag flow belt cascading										
3460722	A5-5BD1-01-DOOR	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	4/19/22	5:09:00 PM	4/19/22	5:36:00 PM	00:27	0.00
	Comments: ECALL: Inspect line; put up manually;clean debris/chk PE;put door down manually w/contactor;test;RTS										
	Inspected line, brought door up manually. Removed debris from door. Check photo-eyes. Brought door down manually with contactor. Tested										
3469228	A5-5BD1-01-DOOR Failed to	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	4/28/22	6:25:00 PM	4/28/22	7:00:00 PM	00:35	0.00
	Comments: ECALL-Closed manually, reset system, door worked properly, asset RTS.										
	Arrived at asset and assessed situation. No obstruction in door path. Went inside room and manually closed door. Reset system and started										
3469685	A5-5BD1-01-DOOR Failed to	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	5/4/22	6:42:00 AM	5/4/22	6:57:00 AM	00:46	0.00
	Comments: ECALL- tested door with fault, reset fault, door working, RTS.										
3503366	A5-5BD1-01-DOOR failed to	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	6/14/22	1:52:00 PM	6/14/22	2:08:00 PM	00:52	0.00
	Comments: Ecall : Door fault, Removed debris from under door reset door fault & RTS										
	inspected asset open/closed door manually VIA contractor clear debris from under door reset the control box system on the asset tested the										
3534034	A5-5BD1-01-DOOR failed to	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	7/21/22	8:54:00 AM	7/21/22	9:02:00 AM	00:08	0.00
	Comments: Ecall : Door fault, Closed door reset asset & RTS										
	when I arrived I manually lowered door to clear fault tested and returned to service										
3480103	A5-5BD1-01-DOOR failed to	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	5/12/22	4:56:00 AM	5/12/22	5:15:00 AM	00:19	0.00
	Comments: ECALL- Closed door manually, reset system, verified door working, open/shut, RTS.										
	Closed door manually, reset system, stayed to verify door working properly. Door open and shut properly, asset RTS. @ 5:10										
3390293	A5-5BD1-01-DOOR Failed to	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	1/15/22	4:18:00 AM	1/15/22	4:25:00 AM	00:07	0.00
	Comments: ECALL: reset fault and call back in service.										
3393346	A5-5CS1-01-DOOR /Failed to	GS19957	A5-5BD1-01-DOOR	CLOS E	ECM	1/20/22	2:41:00 PM	1/20/22	3:10:00 PM	00:56	0.00
	Per JSM Antony.										

3508319	5BD1 has a door fault	GS19957	A5-5BD1-01-DOOR	CLOSE	ECM		6/19/22	1:13:00 PM	6/19/22	1:30:00 PM	00:22	0.00
	Comments: Arrived, working properly, tested 3 times, final inspection, RTS											
	Arrived at asset, operating normally, tested asset 3 times and inspected it to ensure it was working correctly, called back into servcie											
3513308	A5-5BD1-01-DOOR /Door	GS19957	A5-5BD1-01-DOOR	CLOSE	ECM		6/24/22	10:50:00 AM	6/24/22	11:03:00 AM	00:13	0.00
	Comments: Cleared jam, tested, RTS											
	Cleared jam, tested, RTS											
3513383	A5-5BD1-01-DOOR FAILED	GS19957	A5-5BD1-01-DOOR	CLOSE	ECM		6/25/22	8:41:00 AM	6/25/22	8:48:00 AM	00:07	0.00
	Comments: Door fault. manually closed door, reset, RTS.											
3513677	5BD1 door failed to close	GS19957	A5-5BD1-01-DOOR	CLOSE	ECM		6/28/22	9:18:00 AM	6/28/22	9:27:00 AM	00:09	0.00
	Comments: door half way, cleared trash under door, closed door, cleared fault, called back in service											
	inspected asset, found door half way, cleared trash under door, closed door, cleared fault, called back in service											
3530506	A5-5BD1-01-DOOR /Failed to	GS19957	A5-5BD1-01-DOOR	CLOSE	ECM		7/14/22	2:52:00 PM	7/14/22	3:02:00 PM	00:18	0.00
	Comments: Cleared jam, tested CBIS.											
	Went to asset, cleared jam tested CBIS.											
3550505	A5-5BD1-01-DOOR - Door	GS19957	A5-5BD1-01-DOOR	CLOSE	ECM		8/15/22	1:02:00 PM	8/15/22	1:20:00 PM	00:18	0.00
	Comments: Arrived at the asset and moved one bag from a photo eye and reset the fault, tested, RTS											
	Arrived at the asset and moved one bag from a photo eye and reset the fault, tested, RTS											
3555461	Fire door failed to open A5-5BD1-0	GS19957	A5-5BD1-01-DOOR	CLOSE	ECM		8/23/22	2:21:00 PM	8/23/22	2:42:00 PM	00:29	0.00
	Comments: removed debris from under door, reset jam, line started up, jam cleared, RTS											
	Inspected asset, checked door, removed debris from under door, reset jam, line started up, jam cleared, RTS											
3570376	A5-5BD1-01-DOOR - Failed to	GS19957	A5-5BD1-01-DOOR	CLOSE	ECM		9/5/22	1:46:00 PM	9/5/22	1:57:00 PM	00:13	0.00
	Comments: inspected asset, checked door limit, nothing wrong, reset door, fault clear, RTS											
	inspected asset, checked door limit, nothing wrong, reset door, fault clear, RTS											
3485449	1CS1-08 is messing bags into	GS19953	A1-1CS1-08	CLOSE	ECM		5/24/22	9:59:00 AM	5/24/22	10:35:00 AM	00:36	0.00
	Comments: ECALL-Pressed e-stop, cleared jam, photo-eyes had 3 lights, not sure what was the prob, RTS.											
	Inspected asset, heavy bag flag on the main line and merge. Pressed the e-stop and cleared the bags from the merge and main line. The											
3376619	A3-3CL8-04 Moto Overload	GS19552	A3-3CL8-04	CLOSE	ECM		1/2/22	8:12:00 AM	1/2/22	8:28:00 AM	00:16	0.00
	Comments: motor overload. ; reset the overload end start the asset back on service.											
	I when to the panel , located the reset button and reset it. The asset was cleared and started to run. After that I Called it back on service.											
3550478	3CL8-04 has a motor overload	GS19552	A3-3CL8-04	CLOSE	ECM		8/15/22	8:07:00 AM	8/15/22	8:20:00 AM	00:13	0.00
	Comments: inspect asset, check motor, went to panel, reset breaker, overload clear, RTS											
	inspect asset, check motor, went to panel, reset breaker, overload clear, RTS											
3408618	PCA-5 BLOWING HOT	GS19614	PCA-5	CLOSE	ECM		2/4/22	5:38:00 PM	2/4/22	6:01:00 PM	00:23	0.00
	Comments: Ecall : Blowing hot, Cycled power off & back on Discharge temp : 40.3*											
	Arrived at the gate and opened electrical door made sure there weren't any faults and everything was well connected. Then shut down all											
3413269	PCA Gate 05 hose has a hole in	GS19614	PCA-5	CLOSE	ECM		2/12/22	9:41:00 AM	2/12/22	10:22:00 AM	00:37	196.00
	Comments: repair The Hose											
	We went to the unit I Found The 10 feet Hose Has Hole.I go to Part pick up the 10 feet hose and Install.											
3416109	Gate 05 PCA HOT	GS19614	PCA-5	CLOSE	ECM		2/17/22	9:29:00 AM	2/17/22	10:00:00 AM	00:45	0.00
	Comments: Blowing warm											
	Arrived at unit and found aircraft on site with APU on, unit was off and detached from aircraft. After inspection found unit with an under											
3420934	Gate 5 PCA will not turn on	GS19614	PCA-5	CLOSE	ECM		2/25/22	10:05:00 AM	2/25/22	10:30:00 AM	00:25	0.00
	Comments: Ecall : PCA will not turn on, Cleaned wire & tightened loose connection & RTS											
	We had trouble with the tablets when we first arrived at the gate. I found that there was a loose connection on the start button inside the											
3455841	3455841 - PCA -5 Split in hose	GS19614	PCA-5	CLOSE	ECM		4/13/22	7:30:00 AM	4/13/22	7:55:00 AM	00:50	198.00
	Comments: split hose											
	Replace 10 ft hose check out put 35 degrees											
3477952	Gate 05 PCA HOT	GS19614	PCA-5	CLOSE	ECM		5/8/22	3:28:00 PM	5/8/22	4:07:00 PM	00:39	0.00
	Comments: Blowing Hot											
	Upon arrival; PCA was off, but connected to the aircraft. PCA was turned on and was able to cool and a have a discharge temperature of 38											
3490721	PCA 5 blowing hot	GS19614	PCA-5	CLOSE	ECM		6/1/22	7:29:00 PM	6/1/22	8:07:00 PM	01:26	0.00
	Comments: pca blowing hot											
	The pca was blowing hot due to actuator of pbb being open. So I loosened the actuator and closed the plate. Once the plate was closed I											
3531040	3531040 - PCA-5 hose has hole	GS19614	PCA-5	CLOSE	ECM		7/20/22	11:30:00 AM	7/20/22	11:40:00 AM	00:35	312.11
	Comments: R/R broken hose with a new one. RTS.											
	Temporarily fixed it. Waiting for parts, a little bit later.											
	Went to parts and got the hose took of broken one and replaced it with a new one.											
3554995	Gate 5 the pca hose has a hole	GS19614	PCA-5	CLOSE	ECM		8/18/22	11:27:00 AM	8/18/22	12:02:00 PM	00:35	874.48
	Comments: hole at the hose											
	And the second one was changed to because of worn out too.											
3398763	2BD2-01 has a door fault	GS19982	A2-2BD2-01	CLOSE	ECM		2/1/22	2:54:00 PM	2/1/22	3:21:00 PM	00:36	0.00
	Comments: ECALL: inspected thoroughly, cleared bag from 1 photo-eye, reset system, turn asset on,RTS											
	arrived and inspected the assets, photo-eyes, doors and belts to ensure they were working properly, cleared a bag from one photo-eye and											
3460148	2BD2 needs confirmation that	GS19982	A2-2BD2-01	CLOSE	ECM		4/14/22	12:54:00 PM	4/14/22	1:02:00 PM	00:08	0.00
	Comments: ECALL- Airline could not badge in line. needed someone who could. we had no prob, badging in, RTS.											

Inspected door, check photo-eye & reflector was fine. Ask Agency Airline what was it doing to not start, so I badge in line, line started then I

3490490	1BD1 has a door fault	GS19997	A1-1BD1-01	CLOS E	ECM	5/31/22	7:25:00 AM	5/31/22	9:00:00 AM	01:35	0.00

Comments: ECALL- Placed loose screw on bracket of reflector and adjusted it, tested asset, RTS.

3480727	1BD1-03 has a jam which will not	GS19999	A1-1BD1-03	CLOS E	ECM	5/18/22	5:47:00 PM	5/18/22	5:53:00 PM	00:06	0.00

Comments: ECALL-The BD was cleared upon my arrival. RTS.

3385333	GPU - GATE 43 INOP	GS20101	GPU-43	CLOS E	ECM	1/8/22	3:49:00 PM	1/8/22	3:52:00 PM	00:03	0.00

Comments: Gpu inop

Gpu was plugged into a plane and running

3586129	GP[U GATE 43 NOT WORKING	GS20101	GPU-43	CLOS E	ECM	10/2/22	1:53:00 PM	10/2/22	2:01:00 PM	00:08	0.00

Comments: GPU plug pins were worn out (spirit airlines) the pilot told me, it is okay not to plug in

I found GPU plug pins were worn out (spirit airlines) the pilot told me, it is okay not to plug in

3617230	3617230 - GPU-43 is twitter	GS20101	GPU-43	CLOS E	ECM	11/6/22	6:03:00 AM	11/6/22	6:14:00 AM	00:33	0.00

Comments: GPU functioning and not giving any fault errors. reset gpu, let run for 5 minutes with no issues,RTS

GPU functioning and not giving any fault errors. reset gpu, let run for 5 minutes with no issues, RTS

3513417	Duplicate work order	GS20102	GPU-44	CLOS E	ECM	6/25/22	2:56:00 PM	6/25/22	2:56:00 PM	00:00	0.00

Comments: Gpu inop. Replaced the nose piece. worked after that

Gpu would go into E&F when put on the plane. Tested it on a test head and it worked but the nose piece was worn. Went to united field ops

3385134	Gate 44 GPU INOP	GS20102	GPU-44	CLOS E	ECM	1/6/22	7:13:00 AM	1/6/22	7:26:00 AM	00:13	0.00

Comments: gpu inop

When I arrived at the GPU i noticed that it was flashing an E&F fault so I reset the GPU and checked the cable when I found out the cable

3469425	Gate 44 GPU Hoist	GS20102	GPU-44	CLOS E	ECM	4/30/22	11:57:00 PM	5/1/22	12:00:00 AM	00:03	0.00

Comments: Gate-44 GPU hoist

Arrived at gate, checking the GPU hoist... found out no issue. Tail # N12225

3478138	GATE 44 GPU SWITCH S	GS20102	GPU-44	CLOS E	ECM	5/9/22	11:50:00 PM	5/10/22	12:10:00 AM	00:40	0.00

Comments: Tighten loose up/down switch, removed veranda untangled wires going into switch.gpu back in service

3513414	Gate 44-GPU not working	GS20102	GPU-44	CLOS E	ECM	6/25/22	2:57:00 PM	6/25/22	3:14:00 PM	00:17	0.00

Comments: Gpu inop. Replaced the nose piece. worked after that

Gpu would go into E&F when put on the plane. Tested it on a test head and it worked but the nose piece was worn. Went to united field ops

3555051	Gate 44 GPU is not connecting to	GS20102	GPU-44	CLOS E	ECM	8/19/22	5:26:00 AM	8/19/22	5:40:00 AM	00:24	0.00

Comments: gpu-44 not working

we arrived at GPU-44 and the breaker has trip I showed the guys what happened so turned off and then turn back on the GPU is working

3556177	GPU 44 keeps dropping power	GS20102	GPU-44	CLOS E	ECM	8/31/22	5:07:00 PM	8/31/22	5:25:00 PM	00:18	0.00

Comments: GPU 44

GPU tested good at 116 Volts on all phases and 26 volts on E/F. Also tightened saddles down that were really loose.

3572479	Gate 44 the gpu cord needs to be	GS20102	GPU-44	CLOS E	ECM	9/9/22	10:22:00 AM	9/9/22	10:43:00 AM	00:21	0.00

Comments: Gpu cable adjusted so the nose piece isnt too low to the ground

3599550	GATE 44 GPU INOP	GS20102	GPU-44	CLOS E	ECM	10/15/22	11:48:00 PM	10/15/22	11:54:00 PM	00:06	0.00

Comments: Gate-44 GPU inop

GPU was coming on from main console. Checked controller push button and noticed it not turning on when pressed. Removed button and

3607612	GPU-44 cable connection to	GS20102	GPU-44	CLOS E	ECM	10/31/22	8:21:00 PM	10/31/22	8:35:00 PM	00:42	0.00

Comments: there was nothing wrong with GPU, running and on aircraft when we arrived

there was nothing wrong with GPU, running and on aircraft when we arrived

3408749	Gate 47 GPU not working	GS20103	GPU-47	CLOS E	ECM	2/6/22	1:34:00 PM	2/6/22	1:42:00 PM	00:08	0.00

Comments: working fine the problem is the plane but the GPU is working good

3390437	GPU 47 No Power	GS20103	GPU-47	CLOS E	ECM	1/16/22	11:34:00 PM	1/16/22	11:40:00 PM	00:06	0.00

Comments: ECALL:Arrived at gate, checking the GPU, found no issue.

3443219	GPU - GATE 47 INOP	GS20103	GPU-47	CLOS E	ECM	3/27/22	4:46:00 PM	3/27/22	4:58:00 PM	00:12	0.00

Comments: Gpu-47

Cable was not plugged in correctly. Operator error. GPU back in service

3443323	47 gpu	GS20103	GPU-47	CLOS E	ECM	3/28/22	2:55:00 PM	3/28/22	2:59:00 PM	00:04	0.00

Comments: GPU-47

Arrived, put test head on unit, unit is working fine, no issue found

3460196	Gate 47 GPU	GS20103	GPU-47	CLOS E	ECM	4/14/22	11:19:00 PM	4/14/22	11:32:00 PM	00:13	0.00

Comments: Gate-47 GPU

Arrived at gate, checking the GPU... found out no issue. Tail # N75436

3500611	GPU 47 not working	GS20103	GPU-47	CLOS E	ECM	6/4/22	6:37:00 PM	6/4/22	6:44:00 PM	00:07	0.00

Comments: Check and tested is working fine the problem is the plane #0117

3503310	Gate 47 GPU	GS20103	GPU-47	CLOS E	ECM	6/13/22	11:46:00 PM	6/13/22	11:58:00 PM	00:12	0.00

Comments: gpu-47 not working

we arrived at the gpu-47 the gpu breaker was off the the unit as well it's turn back on working properly

3503325	GATE 47 GPU INOP	GS20103	GPU-47	CLOS E	ECM	6/14/22	5:04:00 AM	6/14/22	5:10:00 AM	00:06	0.00

Comments: Reset GPU

3503431	GATE 47 GPU INOP	GS20103	GPU-47	CLOS E	ECM	6/15/22	12:31:00 AM	6/15/22	12:40:00 AM	00:09	0.00

Comments: GPU breaker tripped, power back on & tested good, connected to aircraft, it connected without issue

GPU breaker tripped, power back on and tested good, connected to aircraft and it connected without issues

3570122	GATE 47 GPU NOT WORKING	GS20103	GPU-47	CLOSED	ECM	9/2/22	10:11:00 PM	9/2/22	10:20:00 PM	00:09	0.00

Comments: Gate-47 GPU not working

arrived at gate, checking the GPU using the test head… the output voltage and E&F reading is accurate.

3617548	GPU-47 NOT TURNING ON	GS20103	GPU-47	CLOSED	ECM	11/8/22	11:34:00 PM	11/8/22	11:38:00 PM	00:04	0.00

Comments: GPU working properly, RTS.

3619502	GATE 47 POWER CORD	GS20103	GPU-47	CLOSED	ECM	11/13/22	4:31:00 PM	11/13/22	4:52:00 PM	00:21	0.00

Comments: used test head to check cable, proper power channeling through cable, GPU working normally, RTS

used test head to check cable, proper power channeling through cable, GPU working normally, RTS

3421018	Gate 48-GPU dropping	GS20104	GPU-48	CLOSED	ECM	2/26/22	2:41:00 PM	2/26/22	2:51:00 PM	00:10	0.00

Comments: gpu 48 dropping

arrived at gate 48 , GPU was connected to aircraft, working fine

3455942	GPU 48 1 cable not working	GS20104	GPU-48	CLOSED	ECM	4/13/22	9:31:00 PM	4/13/22	9:46:00 PM	00:15	0.00

Comments: GPU -48 1 cable not working

Arrived at gate, checking the GPU... found out no issue. Tail # N63890

3460844	GPU 48 dropping power	GS20104	GPU-48	CLOSED	ECM	4/20/22	11:48:00 PM	4/20/22	11:54:00 PM	00:06	0.00

Comments: GPU-48

Running on arrival

3464894	GPU gate 48 prong stuck in	GS20104	GPU-48	CLOSED	ECM	4/27/22	5:53:00 PM	4/27/22	6:06:00 PM	00:13	0.00

Comments: GPU-48

Removed broken aircraft prong/pin from gpu head. Returned prong/pin to United Ops

3480636	Gate 48 GPU cable is hot and	GS20104	GPU-48	CLOSED	ECM	5/18/22	5:37:00 AM	5/18/22	5:40:00 AM	00:03	0.00

Comments: GPU-48

Arrived, air maintenance said gpu was hot 15 min ago, when arrived gpu was off turned on it was working fine, will come back and check gpu

3503374	GPU gate 48 not working	GS20104	GPU-48	CLOSED	ECM	6/14/22	3:04:00 PM	6/14/22	3:10:00 PM	00:06	0.00

Comments: arrived plane on gate gpu would not connect unti pilot turned off apu once he did gpu

Connected and plane has power

3594989	GPU gate 48 cord won't retract	GS20104	GPU-48	CLOSED	ECM	10/11/22	4:35:00 PM	10/11/22	4:49:00 PM	00:14	0.00

Comments: GPU 48

Retract switch was stuck so had to cycle it. Once cycled made sure was working and retracted cable all the way up.

3603034	Gate 48-GPU issue	GS20104	GPU-48	CLOSED	ECM	10/26/22	5:56:00 PM	10/26/22	6:13:00 PM	00:31	0.00

Comments: GPU 48

Hoist switch was stuck. Had to cycle it and hoist operated normally.

3607236	GPU 48 cable won't go up	GS20104	GPU-48	CLOSED	ECM	10/27/22	8:43:00 PM	10/27/22	8:52:00 PM	00:09	0.00

Comments: GPU-48 cable wont go up

Arrived at gate, it's hoist cable issue… reset/ testing , back in service. Tail # N18112

3617116	Gate 48 GPU	GS20104	GPU-48	CLOSED	ECM	11/5/22	12:35:00 AM	11/5/22	12:42:00 AM	00:07	0.00

Comments: Checked the hoist cable- no issues, RTS.

3619406	Gate 48 GPU CABLE REEL	GS20104	GPU-48	CLOSED	ECM	11/12/22	3:25:00 PM	11/12/22	3:44:00 PM	00:19	0.00

Comments: cable hoist 1 works but not 2, turned it off (will go down but not up), informed nightshift

cable hoist 1 works but not 2, turned it off so it would not get stuck again (will go down but not up), informed night shift of issue

3607154	Gate 48 the gpu cable will not stay	GS20104	GPU-48	CLOSED	ECM	10/27/22	7:01:00 AM	10/27/22	7:17:00 AM	00:17	0.00

Comments: Cable hoist 2 wont move

Ground control for hoist 2 was not working. Went on top of the bridge and manually raised it up so the plane could leave without delay.

3619505	Gate 48-GPU cord will not	GS20104	GPU-48	CLOSED	ECM	11/13/22	4:33:00 PM	11/13/22	4:52:00 PM	01:06	0.00

Comments: retract switch stuck, cycled switch, put cable up from hoist working,

retract switch was stuck, had to cycle switch and put cable up from hoist working, went back later to check and was good

3619583	48 gpu	GS20104	GPU-48	CLOSED	ECM	11/14/22	2:11:00 PM	11/14/22	2:18:00 PM	00:14	0.00

Comments: put GPU cable up with the up switch, working properly

3416678	3416678 - GPU 54 Dropping of	GS20105	GPU-54	CLOSED	ECM	2/23/22	10:58:00 AM	2/23/22	11:15:00 AM	00:23	0.00

Comments: Ecall : GPU dropping off, Plugged GPU in all the way to plane & RTS

Arrived to gate 54, tested gpu with a tester and it was working fine, plugged it into plane was working fine , wasn't plugged all the way in ,

3477874	GPU-54 NOT EXTENDING	GS20105	GPU-54	CLOSED	ECM	5/7/22	7:44:00 PM	5/8/22	3:35:00 PM	02:25	332.55

Comments: brought manlift to gate opened hoist checked breaker not tripped checked wiring to

Transformer have no power to transformer no fuses in hoist closed up hoist went down and opened unit and checked all wiring found no

3469458	GPU-54 DROPPING	GS20105	GPU-54	CLOSED	ECM	5/1/22	10:31:00 AM	5/1/22	10:41:00 AM	00:10	0.00

Comments: arrived and found gpu connected to plane and running while inspecting ground crew

Informed me that when agent was moving bridge to plane the hoist cable dropped and they had to raise it to get bridge to plane will go back

3490476	GATE 54 GPU INOP	GS20105	GPU-54	CLOSED	ECM	5/31/22	3:11:00 AM	5/31/22	3:19:00 AM	00:08	0.00

Comments: gpu -54 inop

we arrived at gpu-54 gpu was not in all the way gpu back in service

3572730	GPU-54 NOT WORKING	GS20105	GPU-54	CLOSED	ECM	9/12/22	8:35:00 AM	9/12/22	8:45:00 AM	00:20	0.00

Comments: not plugged to plane proper

3393391	GPU 56 Not Working	GS20106	GPU-56	CLOSE	ECM	1/21/22	1:32:00 AM	1/21/22	1:40:00 AM	00:08	0.00
	Comments: GPU-56 not working Arrived at gate, checking the GPU… found out no issue. N316SE										
3398795	GATE 56 GPU INOP	GS20106	GPU-56	CLOSE	ECM	2/1/22	11:54:00 PM	2/2/22	12:00:00 AM	00:06	0.00
	Comments: ECALL… GPU INOP GPU cable was not fully secured within side aircraft port on N338ST… once I fully secured the cable it worked without any issues… RTS										
3413812	GPU 56 Dropping power	GS20106	GPU-56	CLOSE	ECM	2/17/22	1:47:00 AM	2/17/22	2:02:00 AM	00:15	0.00
	Comments: GPU-56 Dropping power arrived at gate, checking the GPU… found out no issue. Tail # N336RU										
3433328	GPU gate 56 drops power	GS20106	GPU-56	CLOSE	ECM	3/16/22	4:18:00 PM	3/16/22	4:21:00 PM	00:03	0.00
	Comments: GPU-56 Was not plugged in correctly operator error. Back in service										
3460667	3460667 - GPU 56 Intermittent	GS20106	GPU-56	CLOSE	ECM	4/19/22	8:40:00 AM	4/19/22	8:45:00 AM	00:10	0.00
	Comments: gpu-56 Check and tested the gpu is working fine the problem is the plane 879										
3469465	Gate 56 GPU card	GS20106	GPU-56	CLOSE	ECM	5/1/22	12:26:00 PM	5/1/22	12:42:00 PM	00:16	0.00
	Comments: GPU-56 Arrived, found GPU hoist was reeled up backwards, got on roof, opened hoist box and reeled hoist the correct way. Closed unit. Tested										
3517010	3517010 - GPU 56 NO OP	GS20106	GPU-56	CLOSE	ECM	7/3/22	8:00:00 AM	7/3/22	8:10:00 AM	00:10	0.00
	Comments: gpu-56 inop Not plug in all the way										
3555070	GPU-56 NOT WORKING	GS20106	GPU-56	CLOSE	ECM	8/19/22	9:18:00 AM	8/19/22	10:49:00 AM	00:26	337.67
	Comments: nose piece worn out, replaced, tested, had other calls, and canopy replacement at time nose piece worn out, replaced, tested, had other calls, and canopy replacement at time										
3570519	The GPU on gate 56 will not stay	GS20106	GPU-56	CLOSE	ECM	9/7/22	7:06:00 AM	9/7/22	7:19:00 AM	00:26	0.00
	Comments: Check, inspected,										
3548000	GPU 56 inop	GS20106	GPU-56	CLOSE	ECM	8/6/22	12:52:00 AM	8/6/22	1:08:00 AM	00:25	0.00
	Comments: gpu-56 not working I arrived at the gpu-56 the plane is running on APU the maintenance will switch to the gpu										
3398558	Gate 107 GPU hoist is broken	GS20108	GPU-107	CLOSE	ECM	1/30/22	8:58:00 AM	1/30/22	9:47:00 AM	01:50	0.00
	Comments: gate 107 GPU hoist broke Gpu hoist was on reverse, brought the lift to the gate, went up untangled hoist and rolled back up , back in service										
3408800	Gate 107 GPU CABLES	GS20108	GPU-107	CLOSE	ECM	2/7/22	9:12:00 AM	2/7/22	10:25:00 AM	00:26	0.00
	Comments: Used the lift check the cable and button and tested and is working fine										
3413504	GPU-107 NOT WORKING	GS20108	GPU-107	CLOSE	ECM	2/14/22	11:17:00 AM	2/14/22	11:23:00 AM	00:06	0.00
	Comments: The GPU is working fine I tested check and is working fine the problem is the plane the number plane										
3556163	GPU-107 WILL NOT LOWER	GS20108	GPU-107	CLOSE	ECM	8/31/22	1:33:00 PM	8/31/22	2:02:00 PM	00:29	0.00
	Comments: Cable hoist wont move The ground crew had rolled up the hoist backwards. Had to put on a harness and get on top of the bridge so I could manually lower the hoist										
3513305	A7-2OSRM-01 /Missing bags	GS19546	A7-2OSRM-01	CLOSE	ECM	6/24/22	11:01:00 AM	6/24/22	11:20:00 AM	00:19	0.00
	Comments: Ecall : Missing bag jam, Checked connections found loose in J-box tightened										
3500864	A7-2OSRM-01 SE unable to clear	GS19546	A7-2OSRM-01	CLOSE	ECM	6/6/22	2:07:00 PM	6/6/22	2:30:00 PM	00:23	0.00
	Comments: ECALL:diagnosed problem, located jam and cleared it, tested and retested, RTS Arrived at asset, diagnosed problem, located jam and cleared it, tested and retest, called into service										
3508216	A7-2OSRM-01 SE unable to clear	GS19546	A7-2OSRM-01	CLOSE	ECM	6/18/22	10:46:00 AM	6/18/22	11:04:00 AM	00:18	0.00
	Comments: Asset worked in hand, reset all applicable control stations while verifying photo-eye functions, RTS Asset worked in hand, reset all applicable control stations while verifying photo-eye functions, asset worked properly, observed, RTS										
3539169	A7-2OSRM-01A encoder faul	GS19546	A7-2OSRM-01	CLOSE	ECM	8/1/22	5:45:00 AM	8/1/22	6:45:00 AM	01:00	0.00
	Comments: encoder was troubleshot, found encoder hose was broken, was replaced part was consumable, test, RTS asset assessed for reported issue, encoder was troubleshot, found encoder hose was broken, was replaced part was consumable, asset reason for long working time was due to wrong asset given, could not find control station										
3413164	Gate 26- PCA not working	GS20082	PCA-26	CLOSE	ECM	2/10/22	7:12:00 PM	2/10/22	7:55:00 PM	00:44	0.00
	Comments: PBB was initially called for GPU, issue was PCA										
3460782	The PCA on gate 26 will not turn on	GS20082	PCA-26	CLOSE	ECM	4/20/22	10:03:00 AM	4/20/22	10:37:00 AM	01:07	212.80
	Comments: Tapered adapter broken at velcro Arrived at gate and found unit off with hose in the basket. After inspection found a Tapered adapter broken at Velcro detached from hose.										
3500410	PCA 26 BENT COUPLING	GS20082	PCA-26	CLOSE	ECM	6/3/22	2:36:00 AM	6/3/22	3:05:00 AM	00:58	0.00
	Comments: bent milo brackets Arrived at the gate and found the hose disconnected. Check the milo and the brackets was bent. Fix the brackets and let it know to the										
3525391	Gate 26 PCA is blowing ho	GS20082	PCA-26	CLOSE	ECM	7/7/22	9:30:00 AM	7/7/22	12:00:00 PM	03:00	217.03
	Comments: bad actuator, actuator replaced with new, PCA RTS. We had all the compressors running but the airflow was way high. This causes the air to travel through the evaporator to fast and thus do										
3478141	GATE 26 PCA HOSE BROKEN	GS20082	PCA-26	CLOSE	ECM	5/10/22	12:31:00 AM	5/10/22	1:03:00 AM	00:32	300.28

Comments: Broken hose replaced

Arrived at the gate and check what is the length of the broken hose. When I arrived the unit was on so I checked the hose and a 20 foot

3480402	PCA-26 HOT AIR	GS20082	PCA-26	CLOS	ECM	5/15/22	10:42:00 AM	5/15/22	11:20:00 AM	00:38	0.00

Comments: blowing warm & frozen. Defrosted unit. Will troubleshoot unit in a corrective work order.

blowing warm and frozen. Defrosted unit. Will troubleshoot unit in a corrective work order. I was called for another ECM.

3500637	Gate 26 PCA	GS20082	PCA-26	CLOS	ECM	6/5/22	4:54:00 AM	6/5/22	5:17:00 AM	00:23	0.00

Comments: blowing hot

Arrived at the gate and checked the unit on normal operations.Found the unit running on Narrow body, Turn off the unit and switch the co

3508547	Gate 26 PCA	GS20082	PCA-26	CLOS	ECM	6/21/22	1:22:00 AM	6/21/22	2:21:00 AM	00:59	0.00

Comments: Loud noise

Upon arrival the unit was on and making a loud noise. I checked around the unit, fans and went inside to check blower. The sound was cc

3516690	Gate 26 PCA is blowing ho	GS20082	PCA-26	CLOS	ECM	6/30/22	5:36:00 AM	6/30/22	5:54:00 AM	00:18	0.00

Comments: Blowing hot

Arrived at the gate and found the unit blowing hot. I opened the electrical panel to check the components. I found fan #1 breaker tripped. I

3530479	PCA 26 Blowing hot	GS20082	PCA-26	CLOS	ECM	7/14/22	5:20:00 AM	7/14/22	5:50:00 AM	00:30	0.00

Comments: Unit frozen

Arrived at the gate and the unit was on. Noticed there is a lot of condensation (water everywhere). I checked the inside of the unit and it is

3530763	PCA-26 NOT WORKING	GS20082	PCA-26	CLOS	ECM	7/17/22	10:03:00 AM	7/17/22	10:44:00 AM	00:41	0.00

Comments: Blowing warm

Upon arrival found unit discharging warm air. Connected module and found a sensor displaying inaccurate readings. We adjusted settings with

3530923	3530923 - PCA 26 Blowing Ho	GS20082	PCA-26	CLOS	ECM	7/19/22	5:47:00 AM	7/19/22	6:05:00 AM	00:36	0.00

Comments: setting was turned on to NB, we switched NB to WB & took temps, discharge 32*

arrived at unit PCA-26, looked over the control panel and noticed the setting was turned on to NB, we switched NB to WB & took temps,

3550579	3550579 - PCA 26 Blowing Ho	GS20082	PCA-26	CLOS	ECM	8/16/22	5:55:00 AM	8/16/22	6:08:00 AM	00:26	0.00

Comments: tripped breaker so reset the breaker to test. Tech took temps. Discharge 34 degrees.

arrived at the gate and unit was off. opened the electrical cabinet, turned on the unit, there was a tripped breaker so reset the breaker to

3570257	PCA-26 HOT AIR	GS20082	PCA-26	CLOS	ECM	9/4/22	7:11:00 AM	9/4/22	2:36:00 PM	00:49	0.00

Comments: Blowing hot

Upon arrival Tech found unit blowing hot air. After inspection Tech found stage 2&3 empty of freon with an apparent leak. Unit was placed

3619461	PCA-26 NOT WORKING	GS20082	PCA-26	CLOS	ECM	11/13/22	8:46:00 AM	11/13/22	9:13:00 AM	00:54	0.00

Comments: open panel, no trip breakers pull out hose turn PCA on, ran for 10 mins, 2 compressor turn on, 39*

We arrived at PCA, open panel, no trip breakers pull out hose turn PCA on, ran for 10 mins, 2 compressor turn on, no issues, blowing 39*

3607674	gate 26 pcs have a hole in the hos	GS20082	PCA-26	CLOS	ECM	11/1/22	2:48:00 PM	11/1/22	3:11:00 PM	00:22	336.63

Comments: ecall-26

Got to the gate and found a broken 20ft section of hose. Requested it from part and swapped it out. CBIS

3460126	Gate 08 PCA HOSE TEAR	GS20079	PCA-8	CLOS	ECM	4/14/22	10:58:00 AM	4/14/22	11:35:00 AM	01:13	300.28

Comments: hose tear, arrive turn on pca and check all the hoses and one 20' was tear up.

After found out the broken one we get it at parts room and come back to remove and replace broken hose test uni for 10 minutes and then

3508130	PCA-8 BLOWING HOT	GS20079	PCA-8	CLOS	ECM	6/17/22	5:17:00 PM	6/17/22	6:17:00 PM	01:07	0.00

Comments: pca blowing hot

There were two tripped breakers, one for the fan and one fore the third compressor. I reset them and turned unit on. Unit discharged 39, unit

3443416	Gate 8 the pca is blowing ho	GS20079	PCA-8	CLOS	ECM	3/29/22	9:35:00 AM	3/29/22	10:34:00 AM	01:41	0.00

Comments: Blowing Hot

We went to the unit the Compressor stage one is off because is frozen the hose have kinks. And defrost the units

3460553	PCA Gate 08 not blowin	GS20079	PCA-8	CLOS	ECM	4/18/22	6:05:00 AM	4/18/22	9:18:00 AM	07:21	20.00

Comments: no working

Arrived at gate and found unit off. Aircraft had APU on. Waited for aircraft to departure. Started troubleshooting, unit started, however, it

3464361	Gate 08 PCA is not going thru the	GS20079	PCA-8	CLOS	ECM	4/22/22	6:42:00 AM	4/22/22	7:15:00 AM	01:39	0.00

Comments: ECALL:spiral hose almost disconnected,removed hose clamp,put hose back with self tapping screws, RTS

arrived to find a spiral hose almost disconnected from the PCA. removed the hose clamp and put the hose back in place but this time with

3464555	Gate 8 PCA is blowing Ho	GS20079	PCA-8	CLOS	ECM	4/24/22	9:50:00 AM	4/24/22	11:06:00 AM	02:28	19.24

Comments: Unit frozen

Upon arrival, found unit off attached to aircraft. Inspected unit and found compressors solid frozen with obvious signs of ice build up.

3503022	Gate 8 pca hose is ripped	GS20079	PCA-8	CLOS	ECM	6/11/22	8:17:00 AM	6/11/22	9:02:00 AM	00:44	192.00

Comments: found a broken hose. went to parts, ordered it, waited to aircraft departure and installed new

3508101	Gate 08 PCA hose has hol	GS20079	PCA-8	CLOS	ECM	6/17/22	11:50:00 AM	6/17/22	12:11:00 PM	01:00	384.00

Comments: Ecall : 20' hose broken, Replaced broken hose & RTS, Discharge temp 48*

we arrived at PCA 8 and extended the taper hose air flow functioning properly we replaced the 20' hose with 2 10' tapper hose 20' not in s

3577357	GAT 8 PCA NOT WORKING	GS20079	PCA-8	CLOS	ECM	9/16/22	6:51:00 PM	9/16/22	7:26:00 PM	00:35	0.00

Comments: Pca not working

Unit working at arrival, discharge 47.4 no issues found , soon after I arrived they disconnect the hose and turn unit off.

3586175	Gate 8 PCA	GS20079	PCA-8	CLOS	ECM	10/3/22	1:43:00 AM	10/3/22	2:14:00 AM	00:56	198.00

Comments: hose not reaching aircraft

Arrived at the gate and inspected the hose. The hose was not long enough to reach the aircraft so we went to parts to get a new 10ft hose.

3602596	PCA-8 HOT AIR	GS20079	PCA-8	CLOS	ECM	10/22/22	12:25:00 PM	10/22/22	1:08:00 PM	01:26	0.00

Comments: blowing hot

arrived at the gate and found unit frozen, turned off the breakers from the compressors and run just run the blower motor. We come back

3602800	PCA gate 8 Blowing warm	GS20079	PCA-8	CLOS	ECM	10/24/22	3:05:00 PM	10/24/22	3:37:00 PM	00:32	0.00

Comments: this issue needs deeper diagnosis and so I will bring a portable to gate. portable #2 is in place

this issue needs deeper diagnosis and so I will bring a portable to the gate. portable #2 is in place

3607434	3607434 - PCA-8 No air	GS20079	PCA-8	CLOS	ECM	10/30/22	8:29:00 AM	10/30/22	8:51:00 AM	00:44	0.00

Comments: it's on for the bridge, it turned it off and tuned it on for the plane

it's on for the bridge, it turned it off and tuned it on for the plane

3607570	PCA at gate 08 is blowing ho	GS20079	PCA-8	CLOS	ECM	10/31/22	12:50:00 PM	10/31/22	1:51:00 PM	02:02	9.48

Comments: faulted temp sensor, replaced, working good

3455451	GATE 22 PCA BLOWING HOT	GS20080	PCA-22	CLOS	ECM	4/8/22	10:02:00 PM	4/8/22	10:08:00 PM	00:06	0.00

Comments: not working

Upon arrival pca was not connected to the plane. Upon further inspection pca was in narrow body. So I swapped it to wide body and informed

3477759	Gate 22 PCA blowing ho	GS20080	PCA-22	CLOS	ECM	5/6/22	10:31:00 AM	5/6/22	1:00:00 PM	03:50	15.99

Comments: We replaced the ambient and discharge temp sensor and unit back in service.

We went to the parts room had a second look for the available temp sensors. We found a 3" sensor in the parts room and we found a new

3503484	Gate 22 PCA is blowing ho	GS20080	PCA-22	CLOS	ECM	6/15/22	11:06:00 AM	6/15/22	11:37:00 AM	00:31	0.00

Comments: Ecall : Blowing warm, Reconnected and tightened loose cable back into place and RTS

Upon arrival found unit discharging 50 degrees on two stages (1&3). After inspection found a loose cable on stage 2. Reconnected stage 2.

3446950	PCA 22 Not working	GS20080	PCA-22	CLOS	ECM	4/7/22	12:20:00 AM	4/7/22	12:35:00 AM	00:30	0.00

Comments: Unit not working

Arrived at the gate and check the unit on its normal operations. When we arrived the unit was on and discharging 45 degrees. Opened the

3455560	Gate 22 PCA is not working	GS20080	PCA-22	CLOS	ECM	4/10/22	6:00:00 AM	4/10/22	6:30:00 AM	00:55	0.00

Comments: PCA inop

Tech arrived at gate and found unit off. Tech checked unit and found main power disconnected. Tech reset power, started unit and ran on

3464505	PCA - GATE 22 INOP	GS20080	PCA-22	CLOS	ECM	4/23/22	6:20:00 PM	4/23/22	6:27:00 PM	00:07	0.00

Comments: ECALL:Unit working at arrival. PCA was set to narrow mode, switched it to wide body. working fine

3477888	Gate 22 PCA is blowing ho	GS20080	PCA-22	CLOS	ECM	5/8/22	6:37:00 AM	5/8/22	8:51:00 AM	04:28	471.97

Comments: blowing warm, troubleshot, fan breaker bad, hose broken,replaced,adjusted,RTS,31*

Upon arrival found unit off and hose detached from aircraft. Ran unit on its normal operation and was blowing warm discharging 70 degrees.

3480560	PCA-22 HOT AIR	GS20080	PCA-22	CLOS	ECM	5/17/22	7:22:00 AM	5/17/22	7:43:00 AM	00:21	0.00

Comments: Ecall-22 blowing Hot

Opened the electrical door and found a tripped breaker I reset the breaker and turned unit on blowing 45 degrees.

3508561	Gate 22 PCA	GS20080	PCA-22	CLOS	ECM	6/21/22	5:12:00 AM	6/21/22	5:54:00 AM	01:14	0.00

Comments: Continued defrost process

Followed up and continue to defrost unit. Cleaned filters and adjusted amps. Unit is working properly discharging 33 degrees. Ambient 76

3530927	3530927 - PCA 2 Blowing Ho	GS20080	PCA-22	CLOS	ECM	7/19/22	6:38:00 AM	7/19/22	7:38:00 AM	01:19	26.14

Comments: blowing hot

We went to the unit I found the breaker fan have electrical problems and found the contact Auxiliary not working .

3539171	Gate 22 PCA blowing ho	GS20080	PCA-22	CLOS	ECM	8/1/22	6:50:00 AM	8/1/22	8:09:00 AM	02:38	0.00

Comments: blowing hot

The temperature of the unit was at 60 degrees with only one stage it did not turn on the second stage because it has the temperature sensor

3547901	Gate 22 PCA Blowing hot	GS20080	PCA-22	CLOS	ECM	8/5/22	4:56:00 AM	8/5/22	5:57:00 AM	01:01	0.00

Comments: Inspected hoses, e. panel, and unit. Noticed it was frozen. Started defrosting process, RTS.

Tech arrived @ PCA-22. Tech laid out the hose, took temp 55.3. Tech turned off unit inspected the hoses, electrical panel, and look inside

3555631	The PCA on gate 22 is running	GS20080	PCA-22	CLOS	ECM	8/26/22	6:18:00 AM	8/26/22	7:11:00 AM	01:44	0.00

Comments: Turn the unit let running. I found the unit to freeze, after defrosting dischg. temp 43*, RTS.

We went to the Unit not aircraft to the gate. Open the electrical panel check any breaker down. Everything in fine. Turn the unit let running. I

3570263	3570263 - PCA 2 Hose is ripp	GS20080	PCA-22	CLOS	ECM	9/4/22	8:10:00 AM	9/4/22	8:35:00 AM	00:49	198.00

Comments: hose was broken, replaced, ran PCA, no leaks, good to go

3572529	Gate 22 PCA	GS20080	PCA-22	CLOS	ECM	9/10/22	4:10:00 AM	9/10/22	4:46:00 AM	00:36	0.00

Comments: ...

Arrived at the gate and check the unit on it's normal operation. Notice that the unit was not blowing properly. Turned off the unit, went inside

3572924	PCA 22 Blowing hot	GS20080	PCA-22	CLOS	ECM	9/14/22	5:10:00 AM	9/14/22	5:37:00 AM	00:27	0.00

Comments: fan #2 tripped, turned off unit, check all switches & connections, turned back on, discharge 39.9*

tech arrived at PCA -22, tech opened electrical panel, noticed fan #2 was tripped, tech turned off unit, proceeded to check all switches &

3577306	Gate 22 PCA	GS20080	PCA-22	CLOS	ECM	9/16/22	4:10:00 AM	9/16/22	5:04:00 AM	00:48	0.00

Comments: Electrical panel wet and Comp.#2 breaker down, wipe down panel, switch Comp. #2 breaker back on RTS
Extended tapper hose & turned on unit. Let run for 10 mins.

Took temp high 64.3. turn unit off. Electrical panel wet and Comp. #2 breaker down.
wipe down the panel, switch Comp. #2 breaker back on, no loose
wiring, turned unit on, ran for 15 mins. took temp 47.9*

3577369	Gate 22 PCA	GS20080	PCA-22	CLOS	ECM	9/17/22	4:04:00 AM	9/17/22	4:47:00 AM	00:43	0.00

Comments: …

											Arrived at the gate and found the unit on but it was not blowing air out of the hose. I went inside of the unit and adjusted the position of the
3577457	3577457 - PCA 2	GS20080	PCA-22	CLOS	ECM	9/18/22	6:01:00 AM	9/18/22	6:21:00 AM	00:20	0.00
	Comments: …										
											This unit has a possible bad contactor. We going to put a portable at the gate until we fix the issues.
3555587	PCA 22 not	GS20080	PCA-22	CLOS	ECM	8/24/22	9:22:00 PM	8/24/22	9:40:00 PM	00:18	0.00
	Comments: unit not working										
											Unit was checked and everything is good,unit working properly
3555871	35555871 - PCA	GS20080	PCA-22	CLOS	ECM	8/28/22	6:39:00 AM	8/28/22	8:32:00 AM	03:07	0.00
	Comments: Low on refrigerant/ fan breaker tripped										
											Upon arrival found aircraft getting ready for departure. Unit was off and detached. Rolled out hose, started and tested unit under normal
3586424	Gate 22 the pca	GS20080	PCA-22	CLOS	ECM	10/5/22	8:00:00 AM	10/5/22	8:30:00 AM	01:00	0.00
	Comments: not working										
											The unit has trip condenser fan breakers because it was wet we dried it and it turned on and it is working perfectly out put 43 degrees
3599498	Gate 22 PCA is	GS20080	PCA-22	CLOS	ECM	10/15/22	10:24:00 AM	10/15/22	11:56:00 AM	01:32	0.00
	Comments: user error. wring setting major kinks.										
											We arrived to find the pca on vent mode and the hose looking like a pile of snakes. Major kinks allowing zero airflow to aircraft. The aircraft
3599593	gate 22 pca wont	GS20080	PCA-22	CLOS	ECM	10/16/22	2:19:00 PM	10/16/22	2:37:00 PM	00:18	0.00
	Comments: ecall-22 not turning off										
											The pca was on bridge mode and so just turned it off from inside.
3385239	Gate 25 PCA will	GS20081	PCA-25	CLOS	ECM	1/7/22	12:22:00 PM	1/7/22	12:28:00 PM	00:06	0.00
	Comments: Ecall : Not responding, Turned main breaker on & RTS, Discharge 39*F										
											I found the hose connected but the PCA off and on narrow body setting I changed to wide body then inspected unit the main breaker on the
3393469	GATE 25 PCA	GS20081	PCA-25	CLOS	ECM	1/22/22	3:32:00 AM	1/22/22	5:10:00 AM	01:38	0.00
	Comments: Ecall : PCA Not working, Defrost unit & RTS, Discharge temp :44* F										
											Arrived at the gate and check the unit on its normal operations. Compressors were frozen. The unit was turned on with the compressors off
3416210	Gate 25 the pca	GS20081	PCA-25	CLOS	ECM	2/18/22	9:34:00 AM	2/18/22	10:16:00 AM	00:42	0.00
	Comments: Ecall : Not working, Connect hose to aircraft turn unit back on and RTS										
											We went to the unit I found the unit is off and the hose store inside the basket.I open the electrical panel do not found any tripped breaker;
3500478	Gate 25 PCA	GS20081	PCA-25	CLOS	ECM	6/3/22	1:16:00 PM	6/3/22	1:45:00 PM	00:29	0.00
	Comments: Ecall 25 blowing hot										
											Very big kink in hose not letting any air get to the aircraft. Un kinked the hose and it was fine CBIS
3489911	Gate 25 PCA is	GS20081	PCA-25	CLOS	ECM	5/26/22	7:16:00 AM	5/26/22	7:38:00 AM	00:42	0.00
	Comments: No issues										
											Upon arrival unit was off and attached to the aircraft. Aircraft had APU and ready for departure. There was a lot of condensation from PCA
3408759	Gate 25-PCA	GS20081	PCA-25	CLOS	ECM	2/6/22	5:20:00 PM	2/6/22	5:40:00 PM	00:40	0.00
	Comments: ECALL:blowing warm air,Checked all electrical components, reset, ran for mins,35* RTS										
											unit blowing warm air upon arrival. Checked all electrical components, reset and ran unit for several minutes. Unit work and able to cool
3408784	Gate 25 PCA	GS20081	PCA-25	CLOS	ECM	2/7/22	4:42:00 AM	2/7/22	5:50:00 AM	01:08	0.00
	Comments: unit frozen.										
											Arrived at the gate, check unit on normal operation and found unit frozen. Start to defrost the unit. Unit still frozen , we let first shift finished
3443145	PCA - GATE 25	GS20081	PCA-25	CLOS	ECM	3/26/22	4:28:00 PM	3/26/22	5:10:00 PM	00:42	0.00
	Comments: Pca-25 ecall										
											We arrived at the unit and tested the amperage and voltage of everything from the blower to the power supply. After conducting our tests we
3443486	Gate 25 the PCA	GS20081	PCA-25	CLOS	ECM	3/30/22	5:50:00 AM	3/30/22	6:01:00 AM	00:22	0.00
	Comments: Blowing hot										
											Arrived at the gate and found the unit with only 1 fan working. When we checked the panel, one of the fan was tripped. Reset the breaker.
3469746	PCA 25 blowing	GS20081	PCA-25	CLOS	ECM	5/4/22	5:52:00 PM	5/4/22	6:48:00 PM	01:25	0.00
	Comments: pca -25										
											E call was attended to and it was found that the 20'hose was broken,they proceeded to parts room but it closed,they looked for a spare one
3485398	PCA 25 not	GS20081	PCA-25	CLOS	ECM	5/23/22	5:13:00 PM	5/23/22	6:02:00 PM	01:38	0.00
	Comments: blowing Warm										
											Upon arrival the unit was turned on and connected. The Discharge temperature was 50. Unit was inspected and there were no tripped
3500804	PCA 25 not	GS20081	PCA-25	CLOS	ECM	6/5/22	7:45:00 PM	6/5/22	8:01:00 PM	00:16	0.00
	Comments: Power off										
											Arrived at the gate and found the units main power shut off. Turn on the power and started the unit. Let the unit run for 10 minutes and it is
3502879	Gate 25 PCA	GS20081	PCA-25	CLOS	ECM	6/10/22	12:10:00 AM	6/10/22	1:08:00 AM	01:56	0.00
	Comments: Portable										
											The PCA is on vacuum so we went to get a portable in the shop. Arrived at the gate with the portable, tested the portable and is ready to
3617023	25 blowing hot	GS20081	PCA-25	CLOS	ECM	11/3/22	5:33:00 PM	11/3/22	7:08:00 PM	03:10	0.00
	Comments: pca frozen										
											Upon arrival the pca was on but blowing hot. We checked and all the compressors were cycling properly. We noticed the temperature kept
3385220	Gate 31 PCA	GS20083	PCA-31	CLOS	ECM	1/7/22	6:50:00 AM	1/7/22	7:07:00 AM	00:13	284.60
	Comments: 20 feet hose ready repair										
											I found the 20 feet hose is broken. Go to part the hose is ready

3408628	Gate 31 PCA hose prong	GS20083	PCA-31	CLOSE	ECM	2/4/22	8:51:00 PM	2/4/22	9:21:00 PM	00:30	0.00
	Comments: hose prong										
	Arrived at the gate checked air hose all over couldn't find what was wrong, asked one of the ramp operators , he told me that the hooks w										
3516851	Gate 31 PCA blowing ho	GS20083	PCA-31	CLOSE	ECM	7/1/22	11:17:00 AM	7/1/22	11:30:00 AM	00:13	0.00
	Comments: Ecall-31 blowing hot										
	Found a fault on condenser fan 1. Cleared the fault and started unit blowing 36 degrees. CBIS										
3534138	Gate 31 PCA HOT	GS20083	PCA-31	CLOSE	ECM	7/22/22	2:42:00 PM	7/22/22	2:44:00 PM	00:02	0.00
	Comments: unit blowing hot										
	Upon arrival the unit was discharging 39.4 degrees, and the temperature at plane was 46.1 degrees. Unit called in service upon arrival due to										
3500386	NKS nn portable a/c gate 31	GS20083	PCA-31	CLOSE	ECM	6/2/22	5:56:00 PM	6/2/22	6:56:00 PM	01:56	0.00
	Comments: unit is working well										
	Upon arrival the unit was off and not connected. Once the unit was turned on, the unit had a discharge temperature of 36 and both										
3408825	PCA 31 inop	GS20083	PCA-31	CLOSE	ECM	2/7/22	2:50:00 PM	2/7/22	3:56:00 PM	01:36	0.00
	Comments: ECALL:VFD faults, portable brought to gate for cooling aircraft, using portable with no issue,F/U										
	Unit is not working due to vfd faults. Unit needs further diagnosing. Portable #4 was brought to gate to continue cooling the aircrafts. All staff										
3460530	Gate 31 PCA NO PWR	GS20083	PCA-31	CLOSE	ECM	4/17/22	7:51:00 PM	4/17/22	8:21:00 PM	00:30	0.00
	Comments: safety switch was found off,the unit was inspected and turned on, unit working normally										
3478060	Gate 31-PCA hose issu	GS20083	PCA-31	CLOSE	ECM	5/9/22	3:26:00 PM	5/9/22	3:46:00 PM	00:20	0.00
	Comments: pca-31 issue hose										
	Unit was verified.Hose were checked and nothing abnormal was found. Unit working good										
3469515	GATE 31 PCA HOSE IS	GS20083	PCA-31	CLOSE	ECM	5/2/22	5:30:00 AM	5/2/22	6:00:00 AM	00:30	0.00
	Comments: Broken hose										
	Arrived at the gate to check the hose and find out what is the length of the broken hose. A 20 foot hose is broken. Went to the part room										
3480615	Gate 31-PCA blowing hot a	GS20083	PCA-31	CLOSE	ECM	5/17/22	8:46:00 PM	5/17/22	9:00:00 PM	00:14	0.00
	Comments: arrived at the gate, unit was cooling properly, no fault found, ambient temp: 39.2, discharge: 84*										
	arrived at the gate, unit was cooling properly, no fault found, ambient temp: 39.2, discharge: 84*										
3503137	Gate 31 PCA HOSE	GS20083	PCA-31	CLOSE	ECM	6/12/22	3:01:00 PM	6/12/22	3:18:00 PM	00:17	0.00
	Comments: unit off and connected. elbow part of air hose was damaged. Damaged air hose was fixed.										
3503415	PCA-31 NOT WORKING	GS20083	PCA-31	CLOSE	ECM	6/14/22	6:42:00 PM	6/14/22	7:21:00 PM	00:39	0.00
	Comments: unit working										
	Upon arrival the unit was on and connected. There were no faults or tripped breakers. Discharge temp was 38 and aircraft temp was 47. Unit										
3516894	PCA 31 -=2 techs to meet CQAA	GS20083	PCA-31	CLOSE	ECM	7/1/22	6:49:00 PM	7/1/22	7:07:00 PM	00:18	0.00
	Comments: Supposed to be PCA-39 not 31: see 2nd shift log in details below.										
	Meet with electricians to checked voltage change on pca 39, we were there for some time waiting for voltage to drop, but it kept the same,										
3517316	3517316 - PCA 3 Not connecting	GS20083	PCA-31	CLOSE	ECM	7/5/22	12:24:00 PM	7/5/22	1:05:00 PM	00:41	38.00
	Comments: Ecall-31 not connecting										
	Arrived at the gate and found the hose already connected to the aircraft. Ramp worker told me that milo was broken so requested one from										
3525703	PCA-31 NOT WORKING	GS20083	PCA-31	CLOSE	ECM	7/10/22	7:57:00 AM	7/10/22	8:21:00 AM	00:24	0.00
	Comments: No issues found										
	Upon arrival unit was working on PBB mode. Unit was turned off and started on aircraft mode. Unit working good at this moment. No issues										
3530876	Gate 31-PCA not turning on	GS20083	PCA-31	CLOSE	ECM	7/18/22	2:44:00 PM	7/18/22	3:17:00 PM	01:03	0.00
	Comments: pca not turning on										
	Upon arrival the arrival was on and connected. After inspection, a kink was found on the air hose and it was fixed. Discharge temperature										
3539342	PCA-31 BLOWING HOT	GS20083	PCA-31	CLOSE	ECM	8/2/22	4:31:00 PM	8/2/22	4:42:00 PM	00:11	0.00
	Comments: blowing hot										
	Arrived at the gate, unit was working, discharge 39.7 went up to the plane cleaning crew said that unit is been working fine. No issues found										
3555746	PCA-31 SOMETHING	GS20083	PCA-31	CLOSE	ECM	8/26/22	1:06:00 PM	8/26/22	1:31:00 PM	00:48	0.00
	Comments: something wrong with the hose, not issues found										
	Not issues found, we just change couple hoses earlier. Just arriving we see the unit in off fixed or stretch the hose and turn on the unit. And										
3572964	PCA 31 not working	GS20083	PCA-31	CLOSE	ECM	9/14/22	5:56:00 PM	9/14/22	6:06:00 PM	00:20	0.00
	Comments: pca not working										
	Upon arrival the pea was not connected. We pulled the hose out and tested the unit. Unit turned on after delay and discharged 37. Spoke to										
3607310	PCA gate 31 connector missing	GS20083	PCA-31	CLOSE	ECM	10/28/22	6:23:00 PM	10/28/22	7:28:00 PM	02:10	0.00
	Comments: connector missing										
	Checked milo, hose and adapter couldn't fine any missing parts, ask ramp workers that there are no able to connect the milo to the plane,										
3416148	PCA 43 blowing hot	GS20084	PCA-43	CLOSE	ECM	2/17/22	6:20:00 PM	2/17/22	7:16:00 PM	00:56	0.00
	Comments: frozen unit										
	Arrived at the gate found unit frozen, checked the hot gas valves adjusted temperature at the set point let it defrost, test pca for 15 minutes										
3502902	Gate 43 pca is blowing ho	GS20084	PCA-43	CLOSE	ECM	6/10/22	8:51:00 AM	6/10/22	9:22:00 AM	00:31	0.00
	Comments: disch 45.9 , 82										
	We went to the unit I found in the control box have Regional Jet I switch to Wire Body										
3455762	Gate 43 pca is not working	GS20084	PCA-43	CLOSE	ECM	4/12/22	5:49:00 AM	4/12/22	6:00:00 AM	00:11	0.00
	Comments: I disconnected the millo to fix the hose. Turned on the unit and is working properly										
3485006	PCA-43 BLOWING HOT	GS20084	PCA-43	CLOSE	ECM	5/19/22	8:38:00 PM	5/19/22	9:38:00 PM	02:00	0.00

Comments: fount dirty filter and condensers coils, pressure washed and re test pca for operation. Unit workin

3485459	Gate 43 pca is not turning on	GS20084	PCA-43	CLOSED	ECM	5/24/22	12:43:00 PM	5/24/22	1:57:00 PM	03:37	129.10

Comments: Ecall 43 not turning on

Arrived at the gate and found the power supply was soaked. Requested Supply from parts and a Johnson box. Relocated power supply inside

3485568	pca-43 hot air	GS20084	PCA-43	CLOSED	ECM	5/25/22	1:12:00 PM	5/25/22	2:02:00 PM	00:50	0.00

Comments: hot air, troubleshoot this unit and found couple issues, we continuing fixing those issue

Econ's shift its goin to fallow up.

3555225	Gate 43 PCA blowing hot	GS20084	PCA-43	CLOSED	ECM	8/21/22	9:01:00 AM	8/21/22	9:31:00 AM	01:00	0.00

Comments: blowing hot

Compressor #1 have leak I'm go to open corrective fr now the compressor #2 and #3 working good

3602944	PCA 43 KEEPS DROPPING	GS20084	PCA-43	CLOSED	ECM	10/26/22	12:55:00 AM	10/26/22	3:04:00 AM	02:09	0.00

Comments: Keeps Dropping

Arrived at the gate: Proceeded to turn on unit and let run for 15 minutes. Took temp: 71.9. Proceeded to turn off unit and open electrical

3390726	PCA-46 NOT WORKING	GS20085	PCA-46	CLOSED	ECM	1/19/22	6:50:00 PM	1/19/22	7:14:00 PM	00:24	0.00

Comments: Ecall : Unit not working, Reset unit & RTS, Discharge 35*

Unit was not turning on. The operator station buttons were blinking . The buttons were reset and the unit turned on. Unit was running for 20

3413300	Gate 46- PCA not working	GS20085	PCA-46	CLOSED	ECM	2/12/22	4:10:00 PM	2/12/22	4:32:00 PM	00:09	0.00

Comments: ECALL: PCA not working, set to narrow mode, wide body, tested, blowing 40 degrees. 81 ambient

Arrived at gate 46 to find no aircraft and the PCA control panel set to vent (no compressors) and set to narrow body. This means no cooling

3502900	Gate 46 the pca is blowing hot	GS20085	PCA-46	CLOSED	ECM	6/10/22	8:26:00 AM	6/10/22	8:50:00 AM	00:24	0.00

Comments: Ecall : Blowing hot, Turn unit back on & RTS, discharge inside 46,

We went to the unit the unit is off go inside the bridge and turn on the discharge temp 46 degrees

3393455	Gate 46-PCA blowing hot ai	GS20085	PCA-46	CLOSED	ECM	1/21/22	9:12:00 PM	1/22/22	2:50:00 AM	05:23	0.00

Comments: 3rd shift

Arrived at the gate and check the unit. Following up a ecall from 2nd shift. The unit is not turning on, I took a portable and put it on the gate

3446904	PCA-46 HOT AIR	GS20085	PCA-46	CLOSED	ECM	4/6/22	12:03:00 PM	4/6/22	12:40:00 PM	01:14	0.00

Comments: blowing hot air. first all ready the hose was disconected from the airplane and was on rj

Stretch the hose and moved the button to wide body mode, reset the unit from the power. Test the unit and work properly. Discharge

3469658	Gate 46-PCA blowing hot ai	GS20085	PCA-46	CLOSED	ECM	5/3/22	5:20:00 PM	5/3/22	5:46:00 PM	00:49	0.00

Comments: blowing hot

Upon arrival, unit was blowing hot. Electrical door was opened and there was a vfd fan fault; which showed undercurrent. VFD was reset and

3500854	3500854 - pca GATE 46 no op	GS20085	PCA-46	CLOSED	ECM	6/6/22	11:14:00 AM	6/6/22	11:22:00 AM	00:08	0.00

Comments: start delay, start button pressed many times, delays longer, keeping on wide body, RTS

Upon arrival unit was working and discharging 39 degrees on narrow body.Talked to ground crew, apparently unit took too long to start.

3500992	PCA 46 blowing hot	GS20085	PCA-46	CLOSED	ECM	6/7/22	5:39:00 PM	6/7/22	5:51:00 PM	00:12	0.00

Comments: Narrow body,switched to wide body,43*, no faults or tripped breakers

Upon arrival the unit was on and connected. Discharge temp was 43. The operator station was set at Narrow. Once the narrow setting was

3503539	PCA 46 won't turn on	GS20085	PCA-46	CLOSED	ECM	6/15/22	2:51:00 PM	6/15/22	3:15:00 PM	00:25	0.00

Comments: ECALL-PCA working properly, hose and milo good, time delay problem, Discharge 39.7* RTS.

arrived at the gate fount PCA working properly, discharge 39.7, checked hose and milo all with no issues, this was a time delay problem

3513463	3513463 - PCA 46 NO OP	GS20085	PCA-46	CLOSED	ECM	6/26/22	7:44:00 AM	6/26/22	8:10:00 AM	00:52	0.00

Comments: no working

I got to the unit and it was not connected to the plane I turned it on and the unit is working perfect 37 degrees

3525849	PCA 46 won't turn on	GS20085	PCA-46	CLOSED	ECM	7/11/22	5:44:00 PM	7/11/22	6:13:00 PM	00:56	0.00

Comments: wont turn on

Upon arrival the Airhose was connected. The pbb was turned on. After the pbb was turned off, in order to have the PCA running. The PCA

3526009	Gate 46 PCA is blowing ho	GS20085	PCA-46	CLOSED	ECM	7/13/22	11:12:00 AM	7/13/22	3:41:00 PM	07:37	131.25

Comments: possible leak

Upon arrival found stage #2 not working. Began to troubleshoot, checked refrigerant pressures and found stage empty. Troubleshooted fu

3550620	46 pca	GS20085	PCA-46	CLOSED	ECM	8/16/22	2:02:00 PM	8/16/22	2:10:00 PM	00:08	0.00

Comments: unit not on and major kink in hose, corrected issues and unit discharging 42*

arrived from 42 parts room and found hose connected but unit was off. pressed on button and changed setting to wide body. the milo was

3555815	PCA-46 NOT STARTING	GS20085	PCA-46	CLOSED	ECM	8/27/22	10:49:00 AM	8/27/22	11:28:00 AM	100:40	0.00

Comments: unit running open, two compressor on, discharge temp 46, amb temp 86

We went to the unit, unit is running open, the electrical panel the two compressor is on. Discharge temp 46 degrees, ambient temp 86

3577300	PCA 46 BLOWING HOT	GS20085	PCA-46	CLOSED	ECM	9/15/22	11:39:00 PM	9/16/22	12:27:00 AM	00:43	0.00

Comments: Corrected hose, switch from narrow to wide body, reset electrical from main panel, let unit run, RTS

Inspected control box, switch was on narrow body switched to wide body. Tapper hose was kinked, corrected hose. Open electrical panel,

3577449	PCA-46 inop	GS20085	PCA-46	CLOSED	ECM	9/18/22	1:39:00 AM	9/18/22	2:23:00 AM	00:44	0.00

Comments: …

Arrived at the gate and found the unit off. Started the unit and it is turned on normally. Let the unit run for 20 minutes and then check the

3577521	PCA 46 blowing hot	GS20085	PCA-46	CLOSED	ECM	9/18/22	8:01:00 PM	9/18/22	9:29:00 PM	02:10	0.00

Comments: Ecall-46

Arrived at the gate and found that that the VFD for fan 2 was not staying on it'll turn and then turn off within 45 second or less. A portable

3555147	PCA-46 HOSE FALLING APART	GS20085	PCA-46	CLOSE	ECM	8/20/22	9:14:00 AM	8/20/22	9:22:00 AM	00:08	376.00
	Comments: Ecall-46 Requested 10Ft section of hose from parts and installed it.CBIS										
3581867	Gate 46 PCA INOP	GS20085	PCA-46	CLOSE	ECM	9/25/22	4:46:00 PM	9/25/22	5:16:00 PM	00:30	0.00
	Comments: ecall-46 Found the unit on. Turned unit of and restarted unit it had a long delay. Let the unit run for 20 mins and it was running great. CBIS										
3594971	PCA gate 46 won't turn on	GS20085	PCA-46	CLOSE	ECM	10/11/22	2:28:00 PM	10/11/22	2:47:00 PM	00:38	0.00
	Comments: ecall-46 Opened electrical cabinet and found nothing wrong. Started unit working fine CBIS										
3602611	gate 46 pca is not working	GS20085	PCA-46	CLOSE	ECM	10/22/22	2:57:00 PM	10/22/22	3:45:00 PM	00:58	0.00
	Comments: pca blowing hot Upon arrival pca was not running. Reset power and tried running run it again. Both compressors turned on and there was a discharge of 39										
3376896	Gate 71 PCA Portable needs	GS20086	PCA-71	CLOSE	ECM	1/5/22	9:04:00 AM	1/5/22	10:00:00 AM	01:51	0.00
	Comments: Fuel the tank,start the unit running fine We went to the unit the portable is empty. The portable is ready fuel.										
3385227	The portable PCA on gate 71	GS20086	PCA-71	CLOSE	ECM	1/7/22	8:10:00 AM	1/7/22	8:16:00 AM	00:06	0.00
	Comments: Ecall : Portable needs fuel,Turned portable unit back on refilled fuel & RTS I arrived to find the portable switch in the off position no power to the fuel gauge makes it show empty when I turned the switch to on the f										
3438048	Gate 71 PCA getting seconds	GS20086	PCA-71	CLOSE	ECM	3/21/22	6:55:00 AM	3/21/22	7:09:00 AM	03:21	0.00
	Comments: error Error										
3398492	PORTABLE AC UNIT AT GATE	GS20086	PCA-71	CLOSE	ECM	1/29/22	3:09:00 PM	1/29/22	3:27:00 PM	00:18	0.00
	Comments: ECALL: PCA not working, Arrived at the gate found pca working properly, time delay issue. Arrived at the gate found pca working properly, time delay issue.										
3446658	Gate 71 PCA INOP	GS20086	PCA-71	CLOSE	ECM	4/4/22	5:50:00 AM	4/4/22	6:00:00 AM	00:10	0.00
	Comments: ECM-Check the portable, the breaker was off, switched breaker to on, portable started working, RTS Check the portable, the breaker was off, switched breaker to on and started portable. Portable is working properly at the moment.										
3460213	The portable PCA unit on gate 71	GS20086	PCA-71	CLOSE	ECM	4/15/22	6:45:00 AM	4/15/22	7:08:00 AM	01:09	0.00
	Comments: ERcall : Can't turn on, Turned generator back on & RTS arrived at the gate and inspected the portable unit Delta crew guy was there and turned off the generator we turned back on and wait for the										
3500378	Gate 71 PCA NO PWR	GS20086	PCA-71	CLOSE	ECM	6/2/22	4:29:00 PM	6/2/22	4:51:00 PM	00:39	0.00
	Comments: pca in wrong mode Upon arrival pca was on and blowing with good pressure. After testing the temp at plane and getting a reading of 55 we began troublesho										
3501090	PCA-71 HOT AIR	GS20086	PCA-71	CLOSE	ECM	6/8/22	1:09:00 PM	6/8/22	2:13:00 PM	02:06	11,250.00
	Comments: ecall 71 blowing hot Arrived at the gate and checked unit and found stage 1 VFD fault and found a low pressure reading adjusted pressures with adding Freon.										
3595032	Gate 71 the pca is blowing ho	GS20086	PCA-71	CLOSE	ECM	10/12/22	7:30:00 AM	10/12/22	8:24:00 AM	01:47	0.00
	Comments: disch temp 35 , ambient temp 75 We went to the unit I found the hose Have kinks in the end . Is running one compressor and reset the unit the twos compressor is running										
3433171	PCA-71 REFUEL	GS20086	PCA-71	CLOSE	ECM	3/15/22	8:20:00 AM	3/15/22	9:00:00 AM	00:40	0.00
	Comments: re fuel, drove to the gas station and re fuel with diesel and put it back at the gate.										
3438013	Gate 71-PCA not working	GS20086	PCA-71	CLOSE	ECM	3/20/22	4:45:00 PM	3/20/22	5:36:00 PM	00:51	0.00
	Comments: unit not working Portable was not turning on due to display not turning on. Display needed to be reset at the breaker. After reset, portable turned on and w										
3442868	GATE 71 PCA NOT TURNING	GS20086	PCA-71	CLOSE	ECM	3/24/22	4:58:00 AM	3/24/22	5:12:00 AM	00:26	0.00
	Comments: Portable's breaker button was not on This gate has portable number 4 on site. When arrived at the gate opened the portables control door and the breaker button was not on or										
3443015	PCA-71 PORTIBLE UNIT	GS20086	PCA-71	CLOSE	ECM	3/25/22	2:50:00 PM	3/25/22	6:17:00 PM	06:14	31.81
	Comments: having issues Found compressor 2 with no refrigerant, charge it to a pressure to be able to test it, found compressor 2 defective it is locked. Pca can work										
3443324	71 portable pca needs fue	GS20086	PCA-71	CLOSE	ECM	3/28/22	3:07:00 PM	3/28/22	4:30:00 PM	02:46	0.00
	Comments: refuel portable Refuel portable										
3455806	portable PCA gate 71 out of gas	GS20086	PCA-71	CLOSE	ECM	4/12/22	4:19:00 PM	4/12/22	5:05:00 PM	00:46	0.00
	Comments: portable refueled Portable refueled										
3455832	PCA 71 Portable unit not staying on	GS20086	PCA-71	CLOSE	ECM	4/13/22	4:23:00 AM	4/13/22	4:47:00 AM	00:48	0.00
	Comments: Ecall 71 not turning on Arrived at the gate and the portable was off. Turned the unit on and it took a little bit to start but it started we waited 10 mins to see if it'll										
3464431	PCA71 not starting	GS20086	PCA-71	CLOSE	ECM	4/23/22	4:37:00 AM	4/23/22	4:51:00 AM	00:14	0.00
	Comments: an air pocket in fuel line,primed it for about 45 seconds and the unit started up PCA.										
3464583	Gate 71-PCA not working	GS20086	PCA-71	CLOSE	ECM	4/24/22	4:24:00 PM	4/24/22	4:26:00 PM	00:02	0.00
	Comments: Portable refueled Tech was in the process of refueling portable, working on work order 3464580, when an ECM was originated for the same reasons. Portable										

3464646	PCA-71 PORTABLE NOT	GS20086	PCA-71	CLOS E	ECM	4/25/22	11:59:00 AM	4/25/22	12:40:00 PM	00:41	0.00
	Comments: Changed portable #2 for portable #4										
3469144	Gate 71 PCA portable out of	GS20086	PCA-71	CLOS E	ECM	4/28/22	7:54:00 AM	4/28/22	8:18:00 AM	00:45	0.00
	Comments: Refueling portable #4										
	Upon arrival found portable #4 half full of diesel. Transported the portable to fueling station and filled tank.										
3480484	3480484 - PCA - 71 won't turn on	GS20086	PCA-71	CLOS E	ECM	5/16/22	10:22:00 AM	5/16/22	10:42:00 AM	00:20	0.00
	Comments: loose connection from the Operation Control Box. Secured connection, re started,discharge 38*										
3503144	Gate 71 PCA INOP	GS20086	PCA-71	CLOS E	ECM	6/12/22	4:01:00 PM	6/12/22	4:57:00 PM	01:52	0.00
	Comments: unit on & connected, discharge 50*, kink in air hose, APU on, kink fixed,40* turned APU off										
	Upon arrival the unit was on and connected. Discharge temperature was 50. We found that there was a kink in the air hose and the aircraft's										
3503278	PCA 71 blowing hot	GS20086	PCA-71	CLOS E	ECM	6/13/22	2:30:00 PM	6/13/22	3:05:00 PM	00:35	0.00
	Comments: airflow from getting into the aircraft and will trip the PCA fault code for high plenum pressure										
	Unit & APU were both on causing unit to trip on high pressure. (The PCA and APU cannot be run at the same time as the aircraft closes the										
3503438	Gt 71 PCA blowing ho	GS20086	PCA-71	CLOS E	ECM	6/15/22	4:41:00 AM	6/15/22	4:51:00 AM	00:19	0.00
	Comments: blowing hot										
	Arrived at the gate and check the unit on it's normal operation. The unit was blowing hot and had faults. That is due to the excessive use or										
3508079	Gate 71 the pca is not working	GS20086	PCA-71	CLOS E	ECM	6/17/22	8:01:00 AM	6/17/22	8:51:00 AM	02:04	0.00
	Comments: Ecall : Not working, found unit working but stage one compressor off, was offline, reset the board										
	arrived at the gate and found the unit working but blowing 42*. Checked status at the app and wasn't online, reset the motherboard and that										
3517396	Gate 71 pca hose has a hole	GS20086	PCA-71	CLOS E	ECM	7/6/22	10:32:00 AM	7/6/22	1:50:00 PM	01:18	312.11
	Comments: R/R old hose a new one.										
	Went to parts pick up hose through out old one and replace for a new one.										
3525627	PCA-71 NOT WORKING	GS20086	PCA-71	CLOS E	ECM	7/9/22	1:59:00 PM	7/9/22	2:10:00 PM	00:11	0.00
	Comments: milo part that connects to the aircraft is bent enough that it's causing a air leak. RTS										
	Arrived at the gate and found that the milo part that connects to the aircraft or the actual aircraft is bent enough that it's causing a large air										
3525743	PCA 71 blowing hot	GS20086	PCA-71	CLOS E	ECM	7/10/22	6:08:00 PM	7/10/22	6:32:00 PM	00:24	0.00
	Comments: Blowing hot										
	Upon arrival the pca was on and connected. Electrical panel was opened and there were no tripped breakers or faults. Both compressors										
3525903	The PCA at gate 71 will not turn on	GS20086	PCA-71	CLOS E	ECM	7/12/22	10:15:00 AM	7/12/22	10:36:00 AM	00:21	0.00
	Comments: Ecall-71 not turning on										
	The unit was on when I got there. The unit probably has a little bit longer delay. Blowing 40 degrees. CBIS										
3534294	PCA-71 NOT WORKING	GS20086	PCA-71	CLOS E	ECM	7/24/22	8:27:00 AM	7/24/22	9:11:00 AM	01:28	235.00
	Comments: blowing hot										
	The unit was drawing hot because it had a broken hos one found in the part room and replaced										
3530947	Gate 71 the pca is not turning on	GS20086	PCA-71	CLOS E	ECM	7/19/22	9:45:00 AM	7/19/22	10:00:00 AM	00:15	0.00
	Comments: unit on. unit blowing 40.9 degrees. The unit has a long delay after pressing the on button, RTS										
	Got to the gate and found the unit on. unit blowing 40.9 degrees. The unit has a long delay after pressing the on button but no issue. CBIS.										
3539416	PCA 71 not turning on	GS20086	PCA-71	CLOS E	ECM	8/3/22	1:33:00 PM	8/3/22	2:03:00 PM	00:30	0.00
	Comments: disch 46 , ambient 91										
	We went to the unit the discharge temp 46 with one compressor.I turned off the unit because the aircraft is running the A/C. I go sent										
3550521	Gate 71-PCA not working	GS20086	PCA-71	CLOS E	ECM	8/15/22	3:33:00 PM	8/15/22	4:08:00 PM	00:35	0.00
	Comments: unit not working										
	Checked the unit and found stage one compressor not working,leave working with one compressor and open a corrective later because have										
3555315	The PCA on gate 71 is running	GS20086	PCA-71	CLOS E	ECM	8/22/22	9:42:00 AM	8/22/22	10:18:00 AM	00:36	0.00
	Comments: No issues found										
	Upon arrival found unit off and aircraft ready for departure. Hose was still attached to aircraft with a considerable kink. There was sign of										
3555735	Gate 71 the pca is blowing hot	GS20086	PCA-71	CLOS E	ECM	8/26/22	8:59:00 AM	8/26/22	9:36:00 AM	00:37	0.00
3570476	PCA gate 71 blowing ho	GS20086	PCA-71	CLOS E	ECM	9/6/22	3:41:00 PM	9/6/22	4:09:00 PM	00:28	0.00
	Comments: blowing hot										
	Unit was off at the time of arrival, started pca unit start in one compressor stage 1 was off for hi pressure. By the time of re started ambien										
3572462	Gate 71 PCA is blowing ho	GS20086	PCA-71	CLOS E	ECM	9/9/22	5:59:00 AM	9/9/22	6:14:00 AM	00:11	0.00
	Comments: Inspected hose while unit was on , turned off unit, reset board, restarted unit, Temp 46.1*, RTS.										
	Inspected hose while unit was on , turned off unit, reset board, restarted unit, took temp. working properly. Disch. 46.1*.										
3572633	PCA 71 blowing hot	GS20086	PCA-71	CLOS E	ECM	9/10/22	10:51:00 PM	9/11/22	12:02:00 AM	01:11	0.00
	Comments: This unit is running with only one stage, with a discharge temperature of 42.3* F/U										
	This unit is running with only one stage, with a discharge temperature of 42.3 degrees. This unit needs a follow up, stage #2 is going by										
3577775	PCA 71 shutting off	GS20086	PCA-71	CLOS E	ECM	9/21/22	4:48:00 PM	9/21/22	5:24:00 PM	00:36	0.00
	Comments: shooting off.										
	At the time of arrival found unit on ,but only one compressor working, checked all electrical components and not issues were found, reset										
3594571	Unit blowing hot air	GS20086	PCA-71	CLOS E	ECM	10/6/22	9:42:00 PM	10/6/22	9:54:00 PM	00:24	0.00
	Comments: Reset unit, ran it, both compressor turned on, unit blowing cold. RTS.										
	Upon arrival it sounded as if only the blower was on. Checked and neither compressor fan was blowing. Reset unit, and ran it again, Both										
3599321	Gate 71 PCA is blowing ho	GS20086	PCA-71	CLOS E	ECM	10/13/22	7:15:00 AM	10/13/22	8:10:00 AM	00:55	0.00
	Comments: Hot gas valve bad. Parts room doesnt have the parts needed. Stage #1 functioning.										

Hot gas valve bad. Parts room doesn't have the parts needed to replace hot gas valve. Stage #1 functioning.

3599570	Gate 71 PCA is blowing ho	GS20086	PCA-71	CLOS ED	ECM	10/16/22	10:24:00 AM	10/16/22	10:58:00 AM	00:34	0.00

Comments: Blowing warm

Upon arrival found unit detached from aircraft. Delta airlines had portable of their own attached to aircraft. Asked ground crew and stated unit

3393354	76 blowing hot	GS20087	PCA-76	CLOS ED	ECM	1/20/22	4:42:00 PM	1/20/22	5:08:00 PM	00:26	0.00

Comments: Blowing hot

Unit was blowing hot. There were no faults or tripped breakers. Unit needed to be reset. After reset, unit was able to cool. Unit is running well.

3398420	PCA - GATE 76 A/C BLOWING	GS20087	PCA-76	CLOS ED	ECM	1/28/22	2:23:00 PM	1/28/22	2:43:00 PM	00:20	0.00

Comments: Ecall : Blowing hot, Reset PCA unit and RTS

Arrived at the gate PCA was working on 1 compressor, reset unit started, PCA working properly.

3408611	PCA gate 76 blowing 100 deg	GS20087	PCA-76	CLOS ED	ECM	2/4/22	4:40:00 PM	2/4/22	5:01:00 PM	00:21	0.00

Comments: Ecall : Blowing hot, PCA is in good working condition NPF & RTS

PCA was working with blower only checked electrical and low voltage components for any faults, no breakers tripped all electrical connections

3416261	PCA gate 76 blowing warm	GS20087	PCA-76	CLOS ED	ECM	2/18/22	6:46:00 PM	2/18/22	7:18:00 PM	00:32	0.00

Comments: Ecall 76 pca blowing hot.

Arrived at the gate and opened electrical door to see if there was any VFD faults which there wasn't and i also inspected to see if there was

3477757	PWC hose needs repair. Coupling	GS20087	PCA-76	CLOS ED	ECM	5/6/22	10:13:00 AM	5/6/22	10:31:00 AM	00:18	0.00

Comments: clam loose

The clam of the milo was loose I adjusted t and I put extra screw on it so that it does not come out again

3500389	PCA gate 76 not working	GS20087	PCA-76	CLOS ED	ECM	6/2/22	6:44:00 PM	6/2/22	7:01:00 PM	00:17	0.00

Comments: Not working

Arrived at the gate found unit working, checked discharge temperature it was at 39.8 pca working normal.

3502907	Gate 76 PCA wont turn on	GS20087	PCA-76	CLOS ED	ECM	6/10/22	10:14:00 AM	6/10/22	10:40:00 AM	00:46	0.00

Comments: Ecall 76 not turning on

Found a broken wire in the Operation box fixed and reconnected the wire unit started up blowing 40 degrees. CBIS

3550210	PCA-76 NOT TURNING ON	GS20087	PCA-76	CLOS ED	ECM	8/12/22	9:57:00 AM	8/12/22	10:15:00 AM	00:18	0.00

Comments: Ecall-76

Unit was off when I got there. Pressed the start button and it took 1 to 2 mins to start. When the unit started noticed that there was a bad

3556181	PCA 76 not working	GS20087	PCA-76	CLOS ED	ECM	8/31/22	5:43:00 PM	8/31/22	5:53:00 PM	00:19	0.00

Comments: ecall-76

Portable unit at gate 76 is working great. Just low on fuel. Will refuel after aircraft leaves. CBIS

3433151	Gate 76 PCA	GS20087	PCA-76	CLOS ED	ECM	3/15/22	4:58:00 AM	3/15/22	5:24:00 AM	00:26	0.00

Comments: Unit blowing hot.

Arrived at the gate and check the unit on its normal operations. The PCA was discharging 60 degrees. Opened the electrical panel and

3437662	Gate 76 PCA is blowing ho	GS20087	PCA-76	CLOS ED	ECM	3/17/22	6:18:00 AM	3/17/22	6:43:00 AM	00:42	15.73

Comments: blowing hot, found a broken botton at the control and kinked hose

Discharge temp 37 degrees Ambient temp 63 degrees We arrive at the gate and the hose was kinks,also the selector bottom was missing

3455906	76 pca	GS20087	PCA-76	CLOS ED	ECM	4/13/22	4:20:00 PM	4/13/22	4:55:00 PM	00:35	0.00

Comments: pca-76

Unit was verified and no problem was found,compressor,blower and fan working normally.It was left running for several minutes if there was

3464463	Gate 76 PCA hose issue	GS20087	PCA-76	CLOS ED	ECM	4/23/22	10:44:00 AM	4/23/22	11:05:00 AM	00:20	300.28

Comments: hose (Velcro) is broken.Iam pick up the 20 feet hose in part the unit have the new hose install.

3480712	PCA gate 76 not working	GS20087	PCA-76	CLOS ED	ECM	5/18/22	4:04:00 PM	5/18/22	4:21:00 PM	00:25	0.00

Comments: Reset power and restarted unit. After reset blowing was operating at 80% and discharge was 42 degree

3503033	Gate 76 PCA Is blowing ho	GS20087	PCA-76	CLOS ED	ECM	6/11/22	10:55:00 AM	6/11/22	11:10:00 AM	00:15	0.00

Comments: blowing good. Both compressors turned on right away and unit blowing 42*. Pretty good pressure, RTS

3508371	3508371 - PCA - 76 Blowing Ho	GS20087	PCA-76	CLOS ED	ECM	6/20/22	6:07:00 AM	6/20/22	6:21:00 AM	00:14	0.00

Comments: The unit is connected to the plane reset the machine turned it on and the output was 36 degrees

The unit is connected to the plane reset the machine turned it on and the output was 36 degrees

3513699	pca 76 running hot	GS20087	PCA-76	CLOS ED	ECM	6/28/22	12:48:00 PM	6/28/22	1:01:00 PM	00:13	0.00

Comments: ecall 76 blowimg hot

Found a Fault on fan 1 VFD reset the fault and unit working fine after that.CBIS

3513735	PCA gate 76 will not turn on	GS20087	PCA-76	CLOS ED	ECM	6/28/22	4:31:00 PM	6/28/22	4:48:00 PM	00:17	0.00

Comments: wont turn on

pca was working on bridge mode, unit can not work bridge and aircraft at the same time, stop bridge and start aircraft mode unit working fine.

3516796	PCA 76 not turning on	GS20087	PCA-76	CLOS ED	ECM	6/30/22	7:10:00 PM	6/30/22	7:29:00 PM	00:19	0.00

Comments: pca- not working

Arrived at the gate, plane was still approaching the gate, unit was off, Start pca unit start working with out a problem. Discharge 38.7 Amb

3517415	The PCA on gate 76 will not turn on	GS20087	PCA-76	CLOS ED	ECM	7/6/22	11:38:00 AM	7/6/22	11:56:00 AM	00:18	0.00

Comments: Ecall closed to start a corrective to find the issue.

Ecall closed to start a corrective to find the issue.

3525514	Gate 76 PCA	GS20087	PCA-76	CLOS ED	ECM	7/8/22	5:04:00 PM	7/8/22	5:13:00 PM	00:09	0.00

Comments: pca not blowing

Upon arrival the pca was was connected to the plane and running, but not blowing into the plane. This is because it was on PBB mode, and

3525645	PCA-76 WILL NOT STAY ON	GS20087	PCA-76	CLOSED	ECM	7/9/22	4:52:00 PM	7/9/22	5:20:00 PM	00:28	0.00
	Comments: pressure limiter turning unit off Upon arrival the pca was connected to the plane, but off. I turned the unit on and observed the hose to be sure the hose was getting airflow.										
3548141	Gate 76 PCA HOT	GS20087	PCA-76	CLOSED	ECM	8/7/22	3:32:00 PM	8/7/22	3:45:00 PM	00:13	0.00
	Comments: found VFD fault, reset board by resetting power breaker. PCA working cooling 40*										
3555005	76 blowing hot	GS20087	PCA-76	CLOSED	ECM	8/18/22	2:46:00 PM	8/18/22	3:13:00 PM	00:27	0.00
	Comments: blowing hot Checked all electrical components,no issues found reset PCA, re started, unit working good, discharge 39.0										
3555232	PCA-76 HOT AIR	GS20087	PCA-76	CLOSED	ECM	8/21/22	10:16:00 AM	8/21/22	11:29:00 AM	01:13	0.00
	Comments: Blowing warm Upon arrival found unit off. Started unit and only one compressor work at the time discharging warm air. Reset, ran and tested. Found sec										
3555504	Gate 76 PCA is low	GS20087	PCA-76	CLOSED	ECM	8/24/22	5:31:00 AM	8/24/22	5:31:00 AM	00:00	0.00
	Comments: Unit OOS on 8/22 (WO# 3555241). Bad hot gas valve.										
3555888	PCA-76 REFUEL MOBILE UNIT	GS20087	PCA-76	CLOSED	ECM	8/28/22	10:35:00 AM	8/28/22	11:07:00 AM	00:32	44.93
	Comments: out of diesel Upon arrival found portable out of diesel. Refueled portable with 46.2 gls of diesel. Started and tested.										
3555974	3555974 - PCA 76 (Portable) not	GS20087	PCA-76	CLOSED	ECM	8/29/22	11:23:00 AM	8/29/22	11:53:00 AM	00:29	0.00
	Comments: User error Upon arrival found unit off and no aircraft on site. ECU was set auto. Switched to not auto, started pca and ran under normal operation. Unit										
3556198	PCA 76 Not working	GS20087	PCA-76	CLOSED	ECM	9/1/22	12:24:00 AM	9/1/22	12:26:00 AM	00:04	0.00
	Comments: Nothing wrong with unit Gpu issues Not pca.										
3555949	PCA gate 76 blowing ho	GS20087	PCA-76	CLOSED	ECM	8/29/22	5:49:00 AM	8/29/22	5:58:00 AM	00:09	19.75
	Comments: call was originated for the PCA mistakenly.portable #1 on site,ni=otified AOC, PCA-76 OOS PCA unit is out of service. There is a portable #1 on site. arrived at the gate and there was no issue with the portable. The call was origina										
3607378	PCA 76 not working	GS20087	PCA-76	CLOSED	ECM	10/29/22	3:05:00 PM	10/29/22	3:51:00 PM	01:31	0.00
	Comments: unit not working Upon arrival unit was connected to plane, but off. I tried running the unit and it turned on, but did not blow into the plane. Reset the unit and										
3607594	GATE 76 PCA NOT WORKING	GS20087	PCA-76	CLOSED	ECM	10/31/22	5:02:00 PM	10/31/22	5:15:00 PM	00:13	0.00
	Comments: Ecall-76 Arrived at the gate and found the unit on and connected to the aircraft. Opened electrical panel and found everything working great. Both										
3607739	Gate 76 PCA can't turn in on	GS20087	PCA-76	CLOSED	ECM	11/2/22	12:27:00 PM	11/2/22	12:45:00 PM	00:36	0.00
	Comments: Not turning on We arrived at pca and unit was on check temperature blowing 42.1F open electrical panel to see if there's any fault codes no issues on panel										
3555877	Gate 93 PCA base in broker	GS20089	PCA-93	CLOSED	ECM	8/28/22	8:06:00 AM	8/28/22	8:18:00 AM	00:12	0.00
	Comments: Hose at milo connection detached Upon arrival there was no aircraft. After inspection found hose connection at the milo detached. Re attached hose, clamped and secure it.										
3619354	Gate 93 the pca is not working	GS20089	PCA-93	CLOSED	ECM	11/12/22	6:53:00 AM	11/12/22	8:26:00 AM	02:39	0.00
	Comments: pca nt working Arrived at the gate and found the unit with the stop button red light on, and that means a faulty code. that one is a smoke detector issue, b										
3490076	Gate 94-PCA not working	GS20090	PCA-94	CLOSED	ECM	5/27/22	4:35:00 PM	5/27/22	5:12:00 PM	01:02	0.00
	Comments: Blowing hot Checked PCA for any faults, not issues were found the unit was cooling fine at arrival, ask personal inside the plane , they said is working										
3550246	PCA-94 BLOWING	GS20090	PCA-94	CLOSED	ECM	8/12/22	5:10:00 PM	8/12/22	5:50:00 PM	00:40	0.00
	Comments: blowing warm Pca was blowing at 57 discharge, 2 compressors working, stage two wows not working, force compressor to activated unit working properly.										
3455510	PCA-94 HOSE NOT	GS20090	PCA-94	CLOSED	ECM	4/9/22	1:07:00 PM	4/9/22	1:24:00 PM	00:17	0.00
	Comments: installed the hose with the screws and clamp and was all back in service.										
3460427	GATE 94 PCA HOSE SPLIT IN	GS20090	PCA-94	CLOSED	ECM	4/16/22	10:27:00 PM	4/16/22	11:13:00 PM	00:46	300.28
	Comments: pulled the hose out and found a broken 20ft section. Went to parts and got the hose and replaced it.										
3469581	GATE 94 NEEDS A PORTABLE	GS20090	PCA-94	CLOSED	ECM	5/2/22	11:24:00 PM	5/2/22	11:30:00 PM	00:06	0.00
	Comments: Portable Arrived at the gate and the plane was getting ready for departure. Asked the airline crew and the portable was not needed anymore.										
3469585	PCA 94 Not cooling aircraf	GS20090	PCA-94	CLOSED	ECM	5/3/22	1:20:00 AM	5/3/22	3:00:00 AM	01:40	0.00
	Comments: unit frozen First, I arrived to the shop to get a portable unit as requested by the airline. I picked up the portable and dropped it off at the gate. After										
3490685	94 blowing hot	GS20090	PCA-94	CLOSED	ECM	6/1/22	4:20:00 PM	6/1/22	4:34:00 PM	00:24	0.00
	Comments: pca blowing hot Upon arrival the pca was blowing 34 degrees. Called back into service										
3513595	94 blowing hot	GS20090	PCA-94	CLOSED	ECM	6/27/22	5:25:00 PM	6/27/22	5:35:00 PM	00:10	0.00
	Comments: No issue found. No issue found.										
3531073	PCA-94 BLOWING HOT	GS20090	PCA-94	CLOSED	ECM	7/20/22	4:57:00 PM	7/20/22	5:10:00 PM	00:13	0.00
	Comments: Unit was operational @ the annual. Check Temp of discharge it was 39*, RTS.										

3538787	Gate 94 PCA HOT	GS20090	PCA-94	CLOSED	ECM	7/28/22	1:58:00 PM	7/28/22	2:50:00 PM	00:52	0.00
	Comments: unit blowing hot Upon arrival unit was discharging 60, so we began trouble shooting. We saw that compressor 1 was the only one turning on so we checke										
3539012	GATE 94 AIR NOT WORKING	GS20090	PCA-94	CLOSED	ECM	7/30/22	3:29:00 PM	7/30/22	3:45:00 PM	00:23	0.00
	Comments: blowing hot Unit was off at arrival, re star pca run it for 15 minutes unit discharge was 41 cooling properly, pca is back in service										
3624245	PCA 94 inop	GS20090	PCA-94	CLOSED	ECM	11/18/22	5:08:00 AM	11/18/22	5:15:00 AM	00:07	0.00
	Comments: PCA-94 INOP Arrived at the gate. Hose was connected to the aircraft. Unit was running. Inspected the hose and took temp. Waited approximately 5										
3455304	gpu - gate 108 inop	GS20109	GPU-108	CLOSED	ECM	4/7/22	6:16:00 PM	4/7/22	6:55:00 PM	00:12	0.00
	Comments: GPU-Gate 108 Inop Arrived at gate, checking the GPU... found out no issue. Tail # N456WN										
3421023	GPU - GATE 108 POWER	GS20109	GPU-108	CLOSED	ECM	2/26/22	4:04:00 PM	2/26/22	4:12:00 PM	00:12	0.00
	Comments: gpu-108 dropping power I arrived at the gpu 108 it was not on the plane I hook it to the plane turn it on the power drop I tested the gpu and I got good reading it's the										
3478171	3478171 - Gate 108 GPU Hoist	GS20109	GPU-108	CLOSED	ECM	5/10/22	7:40:00 AM	5/10/22	9:30:00 AM	02:30	349.00
	Comments: gpu-108 Changed the hoist cable and is working fine										
3490359	GPU-108 NOT WORKING	GS20109	GPU-108	CLOSED	ECM	5/30/22	7:18:00 AM	5/30/22	8:12:00 AM	00:10	0.00
	Comments: Arrived, put test head on unit. And unit is running.										
3594746	3594746 - GPU 108 NO OP	GS20109	GPU-108	CLOSED	ECM	10/9/22	6:00:00 AM	10/9/22	6:07:00 AM	00:07	0.00
	Comments: on arrival, GPU working normally, no issues, RTS on arrival, GPU working normally, no issues, RTS										
3455367	Gate 111 GPU Inop	GS20110	GPU-111	CLOSED	ECM	4/8/22	5:30:00 AM	4/8/22	5:40:00 AM	00:10	0.00
	Comments: Gpu inop The gpu cable was plugged into a plane and operating when I arrived. Inspected gpu and found no issues.										
3437794	Gate 111 the gpu is not working	GS20110	GPU-111	CLOSED	ECM	3/18/22	10:32:00 AM	3/18/22	2:10:00 PM	01:07	0.00
	Comments: gpu-111 Arrived at gate 111 , wasn't working , puch green button and didn't work GPU box didn't see any error,open side button box and was a lose										
3460546	GPU 111	GS20110	GPU-111	CLOSED	ECM	4/18/22	4:34:00 AM	4/18/22	4:44:00 AM	00:10	349.00
	Comments: lowered hooked up gpu cable and raised and lowered several times with no issues										
3460579	3460579 - GPU cable will not	GS20110	GPU-111	CLOSED	ECM	4/18/22	11:19:00 AM	4/18/22	11:35:00 AM	00:16	0.00
	Comments: Had dropped re tightened and bridge operates										
3513643	GATE 111 GPU INOP	GS20110	GPU-111	CLOSED	ECM	6/28/22	12:08:00 AM	6/28/22	12:15:00 AM	00:14	0.00
	Comments: water in receptacle, dried out and reset unit,powered on unit & connected to aircraft without issue found a lot of water in receptacle, dried out and reset unit, powered on unit and connected to aircraft without issue										
3513844	GPU gate 111 won't lower	GS20110	GPU-111	CLOSED	ECM	6/29/22	5:46:00 PM	6/29/22	5:55:00 PM	00:18	0.00
	Comments: Checked operation of hoist and found no problems. Ran up and down without issues. RTS. Checked operation of hoist and found no problems. Ran up and down without issues.										
3548375	GPU 111 CABLE WILL NOT GO	GS20110	GPU-111	CLOSED	ECM	8/10/22	2:02:00 AM	8/10/22	2:30:00 AM	00:28	0.00
	Comments: GPU 111 Hoist cable was tangled in hoist box causing it not to go down. Had to untangle the cable. Tested after and had full operation.										
3550637	111 gpu	GS20110	GPU-111	CLOSED	ECM	8/16/22	5:57:00 PM	8/16/22	6:04:00 PM	00:07	0.00
	Comments: GPU 111 GPU was powered on and running on aircraft when we arrived.										
3572851	3572851 - GPU 111 NO OP	GS20110	GPU-111	CLOSED	ECM	9/13/22	10:21:00 AM	9/13/22	10:46:00 AM	00:25	0.00
	Comments: found ramp not plugged in all the way										
3393477	Gate 129 GPU keeps falling of	GS20111	GPU-129	CLOSED	ECM	1/22/22	6:15:00 AM	1/22/22	6:24:00 AM	00:09	0.00
	Comments: ECALL:Was told by ground crew that the gpu was working and that it just wasn't plugged in properly.										
3437735	GPU-129 NOT WORKING	GS20111	GPU-129	CLOSED	ECM	3/17/22	5:58:00 PM	3/17/22	6:22:00 PM	00:42	0.00
	Comments: gpu 129 inop I arrived at the gpu at gate 129 the green light flashing the gpu would not stay in the plane so I put a latter to hold the gpu up and the green										
3385228	The panel on the control box will no	GS20124	PBB-73	CLOSED	ECM	1/7/22	8:49:00 AM	1/7/22	8:58:00 AM	00:18	0.00
	Comments: Ecall : Console door won't stay closed, Door lock needs to be repaired, RTS The console door would close and lock but would open when the door was bumped. Closed the door, lock needs to be repaired.										
3393810	GT 73 water on latway may be	GS20124	PBB-73	CLOSED	ECM	1/26/22	4:02:00 PM	1/26/22	4:16:00 PM	00:19	0.00
	Comments: pbb-73 water In the back of the rotunda on top a puddle of water is coming down at the rotunda and the gate agent was wondering if th water would drop in										
3408532	Gate 73-PBB won't move	GS20124	PBB-73	CLOSED	ECM	2/3/22	3:10:00 PM	2/3/22	3:21:00 PM	00:10	0.00
	Comments: bridge not moving properly (N820DX) Had to wait for plane to move. No plane or operator was present. Tested bridge and it moved normally.										
3432728	73 not moving	GS20124	PBB-73	CLOSED	ECM	3/10/22	9:17:00 PM	3/10/22	9:22:00 PM	00:05	0.00
	Comments: Gate-73 not moving arrived at gate, checking the pilot console… it's oversteering issue, reset/bypass and testing , back in service.										

3413352	3413352 - Gate 73 trouble steering	GS20124	PBB-73	CLOSED	ECM	2/13/22	11:40:00 AM	2/13/22	11:43:00 AM	00:12	0.00
	Comments: arrived plane on gate agent says wheel indicator is off flight departs at 12:42 will come back at 12:40 for departure and to check steering and indicator										
3433096	PBB 73 won't move/open, cuts in	GS20124	PBB-73	CLOSED	ECM	3/14/22	1:20:00 PM	3/14/22	1:20:00 PM	00:00	0.00
	Comments: call canceled by AOC										
3408900	Gt 73 DL observed control	GS20124	PBB-73	CLOSED	ECM	2/8/22	4:44:00 PM	2/8/22	5:03:00 PM	00:19	0.00
	Comments: ECALL: leak, checking the control station, remove water from cover, dry wall, rugs on top,RTS										
	Arrived at the gate-73 to find the water leak it is at the rotunda dripping on the side the rug is wet and we wiped down the walls put some										
3413807	GATE 73 JETWAY NOT MOVING	GS20124	PBB-73	CLOSED	ECM	2/16/22	10:08:00 PM	2/16/22	10:14:00 PM	00:06	0.00
	Comments: Ecall… bridge wont move										
	When I arrived the agent was trying to get the bridge to move but she didn't have any luck… so I went inside to assist here, I checked the										
3430710	PBB 73 CANOPY	GS20124	PBB-73	CLOSED	ECM	3/7/22	10:55:00 PM	3/7/22	10:56:00 PM	00:01	0.00
	Comments: PBB-73										
	Running on arrival										
3432920	Gate 73-PBB not moving	GS20124	PBB-73	CLOSED	ECM	3/12/22	2:54:00 PM	3/12/22	3:01:00 PM	00:21	0.00
	Comments: Bridge not moving										
	Bridge was on a plane and unloading passengers when I arrived.										
3455820	PBB 73 not moving	GS20124	PBB-73	CLOSED	ECM	4/12/22	9:18:00 PM	4/12/22	9:22:00 PM	00:04	0.00
	Comments: PBB-73										
	Running on arrival. No issues found.										
3460730	PBB 73 joystick up wheels	GS20124	PBB-73	CLOSED	ECM	4/19/22	6:29:00 PM	4/19/22	8:15:00 PM	00:28	0.00
	Comments: PBB-73										
	Disconnected wheel boogie indicator. Clean connectors with contact cleaner. Plugged back in. Began working correctly. Pbb back in service										
3464436	PBB-73 JERKING WHEN MOVING	GS20124	PBB-73	CLOSED	ECM	4/23/22	6:03:00 AM	4/23/22	6:28:00 AM	00:37	0.00
	Comments: No one was at gate when I arrived. Tested bridge and it moved fine.										
3477788	Gate 73 PBB NO MVMT	GS20124	PBB-73	CLOSED	ECM	5/6/22	4:11:00 PM	5/6/22	4:20:00 PM	00:09	0.00
	Comments: Gate-73 PBB no mvmt										
	Arrived at gate, checking the pilot console... it's oversteer issue, reset/bypass and testing. Back in service.										
3478236	Gate 73- PBB not moving	GS20124	PBB-73	CLOSED	ECM	5/10/22	6:57:00 PM	5/10/22	7:10:00 PM	00:13	0.00
	Comments: Gate 73										
	Waiting for Plane to deplane to test bridge operation.										
3480576	The Jet bridge on gate 73 will not	GS20124	PBB-73	CLOSED	ECM	5/17/22	10:45:00 AM	5/17/22	10:50:00 AM	00:05	0.00
	Comments: Reset Auto Level										
3485488	gate 73 roll up door stuck	GS20124	PBB-73	CLOSED	ECM	5/24/22	6:15:00 PM	5/24/22	7:40:00 PM	00:28	41.87
	Comments: PBB 73										
	Replaced broken latch with new one.										
3508229	Gate 73 PBB NO MVMT	GS20124	PBB-73	CLOSED	ECM	6/18/22	1:06:00 PM	6/18/22	1:11:00 PM	00:05	0.00
	Comments: bridge was already pulled to plane when arrived to call										
3508341	73 not moving	GS20124	PBB-73	CLOSED	ECM	6/19/22	4:45:00 PM	6/19/22	4:53:00 PM	00:08	0.00
	Comments: the bridge was off the plane I turned the bridge on and tested, No issues, RTS										
	Upon arriving at gate 73 the bridge was off the plane I turned the bridge on and move backwards and forward no problem with the bridge										
3508623	PBB-73 CONTOLS NOT	GS20124	PBB-73	CLOSED	ECM	6/21/22	1:14:00 PM	6/21/22	1:19:00 PM	00:05	0.00
	Comments: arrived no plane at gate walking up and agent said he figured it out that the E stop was pressed he pulled it up and started bridge and it runs										
3513830	73 no light inside jetbridge	GS20124	PBB-73	CLOSED	ECM	6/29/22	2:32:00 PM	6/29/22	2:45:00 PM	00:13	0.00
	Comments: All the lights are back on all tunnels are good										
3530631	GT 73 Metal carpet hold down	GS20124	PBB-73	CLOSED	ECM	7/16/22	3:10:00 AM	7/16/22	3:17:00 AM	00:11	0.00
	Comments: gate-73										
	arrived at gate and 2 pice of carpet pat down was sticking up temporarily fix carpet crew needed to replace the pat down, back in service										
3530771	PBB 73 directiona indicator is	GS20124	PBB-73	CLOSED	ECM	7/17/22	11:32:00 AM	7/17/22	11:41:00 AM	00:18	0.00
	Comments: wheel basic position indicator was just a little off, not 180*!, adjusted it just a little bit										
3555278	73 not moving	GS20124	PBB-73	CLOSED	ECM	8/21/22	8:19:00 PM	8/21/22	8:37:00 PM	00:32	0.00
	Comments: PBB 73										
	Bridge was going left just fine. The Agent tried moving wheel to left almost in oversteer. Need to back bridge up some before going to door.										
3555785	Gate 73 swing limit alarm/not	GS20124	PBB-73	CLOSED	ECM	8/27/22	7:03:00 AM	8/27/22	7:18:00 AM	00:15	0.00
	Comments: Bridge wont move										
	The e-stop was pressed. Released it and the console turned on normally. Had to wait to test the bridge because the airline plane mechanics										
3572645	Gate 73 JB is not working	GS20124	PBB-73	CLOSED	ECM	9/11/22	7:04:00 AM	9/11/22	7:13:00 AM	00:18	0.00
	Comments: Bridge was on the Plane upon arrival, no issues, RTS.										
3577377	Gate 73 the jetway is not	GS20124	PBB-73	CLOSED	ECM	9/17/22	6:06:00 AM	9/17/22	6:07:00 AM	00:01	0.00
	Comments: Bridge wont turn left										
	Call cancelled										
3572437	Gate 73 PBB CANOPY LEAK	GS20124	PBB-73	CLOSED	ECM	9/8/22	5:18:00 PM	9/8/22	5:25:00 PM	00:07	0.00

Comments: Gate-73 PBB canopy

arrived at gate, the water stuck on the top of the canopy, removed the water and back in service.

3607506	Gate 73 PBB NO MVMT	GS20124	PBB-73	CLOS E	ECM	10/30/22	4:33:00 PM	10/30/22	4:33:00 PM	00:00	0.00

Comments: Canceled by GOAA

3617462	GATE 73 PBB CONSOLE	GS20124	PBB-73	CLOS E	ECM	11/7/22	8:36:00 PM	11/7/22	8:50:00 PM	00:42	0.00

Comments: could not find any issue with bridge, tested and found fully operational

3586193	PBB-73- NOT MOVING	GS20124	PBB-73	CLOS E	ECM	10/3/22	8:49:00 AM	10/3/22	8:56:00 AM	00:21	0.00

Comments: plane stops at the wrong bar, bridge is working normal and cafe for operation

we found the plane stops at the wrong bar, bridge is working normal and cafe for operation

3398638	PBB-91 NOT MOVING	GS20125	PBB-91	CLOS E	ECM	1/31/22	7:44:00 AM	1/31/22	8:05:00 AM	00:05	0.00

Comments: call came in bridge not moving plane waiting to depart. went up and showed gate agent the e-stop is

Pressed released e- stop and turned on power retracted canopy and bridge runs properly.

3455401	The mirrow on jet bridge 91 cab	GS20125	PBB-91	CLOS E	ECM	4/8/22	11:46:00 AM	4/8/22	12:13:00 PM	00:27	0.00

Comments: Mirror came off

Found the mirror inside the bridge. The hardware was missing so I went and got new hardware from consumables. Returned to gate and put

3507939	Gate 91 issue with starting the	GS20125	PBB-91	CLOS E	ECM	6/16/22	5:32:00 AM	6/16/22	5:46:00 AM	00:20	0.00

Comments: Ecall : Trouble starting bridge, Operator was unfamiliar with bridge, NPF & RTS

The real issue they had was that they didn't know how to open the roll up door (just had to pull it up.) They also didn't know the door code to

3437866	Gate 91 cable by the bottom on JB	GS20125	PBB-91	CLOS E	ECM	3/19/22	7:32:00 AM	3/19/22	3:50:00 PM	18:28	156.80

Comments: gate 91 cable broke

Arrived at gate 91 and the equalizer cable was snapped in half, mark and I replaced with a new cable, we looked at one of th rollers was loose

3455945	PBB 91 Not moving	GS20125	PBB-91	CLOS E	ECM	4/13/22	11:05:00 PM	4/13/22	11:13:00 PM	00:08	15.00

Comments: PBB-91 not moving

Arrived at gate, checking the pilot console... found out no issue.

3490716	PBB-91 storm door won't open	GS20125	PBB-91	CLOS E	ECM	6/1/22	7:13:00 PM	6/1/22	7:20:00 PM	00:07	0.00

Comments: pbb-91 issue

arrived at gate 91 they could not get the roll up door open I got it up it was stuck I played with it up and down all good now

3500620	Gate 91 PBB PANEL HOT	GS20125	PBB-91	CLOS E	ECM	6/4/22	7:59:00 PM	6/4/22	8:07:00 PM	00:08	0.00

Comments: Arrived at gate , checking the Panel found out no issue.

3508138	Gate 91-PBB roll up door jammed	GS20125	PBB-91	CLOS E	ECM	6/17/22	5:46:00 PM	6/17/22	5:55:00 PM	00:09	0.00

Comments: it's roll up door issue.. pulled up, re-aligning and testing the door, then back in service.

3508697	Gate 91-PBB wont move	GS20125	PBB-91	CLOS E	ECM	6/21/22	7:30:00 PM	6/21/22	7:44:00 PM	00:14	0.00

Comments: ready to be push out, no ground crew to take gpu off plane,called AOC to have them get spirits groun

ready to be push out, no ground crew to take gpu off plane,called AOC to have them get spirits ground over to push plane

3534637	91 jetbridge making beeping	GS20125	PBB-91	CLOS E	ECM	7/27/22	7:48:00 PM	7/27/22	7:51:00 PM	00:03	0.00

Comments: beeping noise on the bridge

Beeping noise is coming from the door that goes to the terminal not coming from the bridge

3548361	PBB 91 not moving	GS20125	PBB-91	CLOS E	ECM	8/9/22	7:34:00 PM	8/9/22	7:44:00 PM	00:10	0.00

Comments: PBB 91

Bridge was moving but agent parked it to where door wouldn't open. Had to help with guiding movement of bridge.

3550227	PBB-91 NO LIGHTS INSIDE	GS20125	PBB-91	CLOS E	ECM	8/12/22	1:38:00 PM	8/12/22	1:43:00 PM	00:05	0.00

Comments: No lights in bridge

All the lights were out in the bridge. Went over to pbb 93 and the lights were out on that bridge too so the breaker for the lights had tripped

3550243	PBB-91 LIGHTS NOT WORKING	GS20125	PBB-91	CLOS E	ECM	8/12/22	4:39:00 PM	8/12/22	5:49:00 PM	01:17	0.00

Comments: bridge-91 no lights

I arrived at gate-91 tunnel A,B,and C has no lights I called goaa maintenance to come the breaker was tripped so west jet has there people in

3555520	Jet bridge tire on gate 91 has a	GS20125	PBB-91	CLOS E	ECM	8/24/22	10:25:00 AM	8/24/22	10:35:00 AM	04:10	67.04

Comments: found caster broekn on service stair, repalced caster. bridge still in service while repair made

3572716	PBB 91 metal pieces	GS20125	PBB-91	CLOS E	ECM	9/11/22	9:57:00 PM	9/11/22	10:06:00 PM	00:09	0.00

Comments: PBB 91

Piece of pound down sticking up in rotunda Área. Cut the bad part off.

3586042	PBB 91 won't move all the way	GS20125	PBB-91	CLOS E	ECM	10/1/22	9:27:00 PM	10/1/22	9:32:00 PM	00:05	0.00

Comments: Gate-91 wont move

arrived at gate, it's oversteer issue… reset / bypass and testing, back in service.

3594894	PBB 91 roll up door won't open	GS20125	PBB-91	CLOS E	ECM	10/10/22	5:06:00 PM	10/10/22	5:10:00 PM	00:04	0.00

Comments: PBB 91

Just pulled door up without issue.

3599621	Gate 71-PBB issue WO350962	GS20125	PBB-91	CLOS E	ECM	10/16/22	8:32:00 PM	10/16/22	8:45:00 PM	00:13	0.00

Comments: PBB 71

Tested bridge and found no issues.

3408718	Gate 96 PBB	GS20126	PBB-96	CLOS E	ECM	2/6/22	12:25:00 AM	2/6/22	12:35:00 AM	00:10	0.00

Comments: Gate-96 PBB

Arrived at gate, for bridge repositioning out of jumbo.

3413699	GATE 96 REPOSITION	GS20126	PBB-96	CLOS E	ECM	2/15/22	10:18:00 PM	2/15/22	10:32:00 PM	00:10	0.00

Comments: I arrived at the gate-96 to move it over so that AA can use bridge 97 bridge-96 is back in service

I arrived at the gate-96 to move it over so that AA can use bridge 97 bridge-96 is back in service

3446376	PBB 96 into narrow	GS20126	PBB-96	CLOSE	ECM	3/31/22	9:00:00 PM	3/31/22	9:07:00 PM	00:07	0.00

Comments: PBB-96 into narrow

arrived at gate, for bridge repositioning into narrow.

3455456	GATE 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	4/8/22	10:52:00 PM	4/8/22	11:01:00 PM	00:11	0.00

Comments: Gate-96 Reposition

Arrived at gate, for bridge repositioning.

3460326	GATE 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	4/16/22	2:06:00 AM	4/16/22	2:13:00 AM	00:07	0.00

Comments: Gate-96 Reposition

Arrived at gate, for bridge repositioning .

3469219	96 not moving	GS20126	PBB-96	CLOSE	ECM	4/28/22	5:17:00 PM	4/28/22	5:34:00 PM	00:17	0.00

Comments: ECALL-Pilot console had oversteer issues, reset/bypass, tested, RTS.

3477706	Gate 96 PBB NO MVMT	GS20126	PBB-96	CLOSE	ECM	5/5/22	5:06:00 PM	5/5/22	5:12:00 PM	00:10	0.00

Comments: Ecall : Will not move, Bypassed out of oversteer limit & RTS

PBB was on an oversteer limit, bypassed out of oversteer PBB back in service

3490060	PBB 96 will not move	GS20126	PBB-96	CLOSE	ECM	5/27/22	2:51:00 PM	5/27/22	2:57:00 PM	00:09	0.00

Comments: gate-96

Gpu cable hoist was down, back in service

3500370	Gate 96 PBB REPO TO J	GS20126	PBB-96	CLOSE	ECM	6/2/22	2:38:00 PM	6/2/22	2:47:00 PM	00:09	0.00

Comments: move to jumbo

Osvaldo and I moved bridge into jumbo

3500500	PBB gate 96 auto level alarm	GS20126	PBB-96	CLOSE	ECM	6/3/22	4:00:00 PM	6/3/22	4:06:00 PM	00:06	0.00

Comments: Gate-96 PBB auto alarm

Arrived at gate, it's auto alarm issue… reset/testing and back in service.

3502847	PBB-96 NOT MOVING	GS20126	PBB-96	CLOSE	ECM	6/9/22	4:42:00 PM	6/9/22	4:48:00 PM	00:10	0.00

Comments: pbb-96

Bridge was oversteer

3508755	PBB-96 JUMBO REPOSITION	GS20126	PBB-96	CLOSE	ECM	6/22/22	1:48:00 PM	6/22/22	1:55:00 PM	00:07	0.00

Comments: Move bridge to jumbo

Me and Peter moved the bridge into jumbo after the plane at gate 97 had left.

3490092	PBB 96 reposition out of jumbo	GS20126	PBB-96	CLOSE	ECM	5/27/22	6:29:00 PM	5/27/22	6:36:00 PM	00:08	0.00

Comments: PBB-96 Reposition out of jumbo

arrived at gate, for bridge reposition out of jumbo.

3413673	PBB 96 won't move	GS20126	PBB-96	CLOSE	ECM	2/15/22	4:07:00 PM	2/15/22	4:32:00 PM	00:09	0.00

Comments: bridge not moving -96

we arrived at gate-96 to get it moving the bridge was in a slope limit got it out from the slop and its back in service

3376598	GATE 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	1/1/22	9:53:00 PM	1/1/22	10:00:00 PM	00:07	0.00

Comments: Gate-96 Reposition

Arrived at gate, for bridge repositioning.

3376680	PBB 96 Auto Lave	GS20126	PBB-96	CLOSE	ECM	1/2/22	10:50:00 PM	1/2/22	11:15:00 PM	00:25	0.00

Comments: ECALL: boarding in process, reset bridge to get alarm to stop, RTS

I arrived at the bridge they was boarding the plane so the stop the passengers I reset the bridge to get the auto alarm to stop bridge back in

3376683	PBB 96 Repositions	GS20126	PBB-96	CLOSE	ECM	1/2/22	11:49:00 PM	1/3/22	12:28:00 AM	00:39	0.00

Comments: reposition bridge -96 from jumbo

I move bridge 96 from jumbo back in its still box bridge 96 back in service

3376692	PBB 96 repositions	GS20126	PBB-96	CLOSE	ECM	1/3/22	4:14:00 AM	1/3/22	4:34:00 AM	00:16	0.00

Comments: ECALL:Reposition gate into jumbo with Josiah.

3376772	Gt 96 Reposition from jumbo	GS20126	PBB-96	CLOSE	ECM	1/3/22	8:08:00 PM	1/3/22	8:38:00 PM	00:30	0.00

Comments: move out of jumbo

Moved out of jumbo

3376863	96 into jumbo	GS20126	PBB-96	CLOSE	ECM	1/4/22	7:26:00 PM	1/4/22	7:27:00 PM	00:01	0.00

Comments: Bridge wont move backwards

Bridge wouldn't move due to the cable hoist being down… once it was raised the bridge was able to move backwards with no issue… RTS

3376933	Gt 96 Reposition to jumbo	GS20126	PBB-96	CLOSE	ECM	1/5/22	4:06:00 PM	1/5/22	4:10:00 PM	00:04	0.00

Comments: reposition bridge to jumbo, moved bridge over to 96J lead in line

Wes guided reposition

3385212	PBB 96 Repositions	GS20126	PBB-96	CLOSE	ECM	1/6/22	11:50:00 PM	1/7/22	12:00:00 AM	00:10	0.00

Comments: ECALL: reposition bridge per AOC request

3390215	GATE 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	1/13/22	10:21:00 PM	1/13/22	10:25:00 PM	00:04	0.00

Comments: Gate-96 Reposition

arrived at gate, for bridge repositioning.

3393522	Gate 96 PBB REPO	GS20126	PBB-96	CLOSE	ECM	1/22/22	10:53:00 PM	1/22/22	11:00:00 PM	00:07	0.00

Comments: Gate-96 PBB Repo

arrived at gate, for bridge repositioning.

3408833	96 jumbo mode	GS20126	PBB-96	CLOSED	ECM	2/7/22	4:01:00 PM	2/7/22	4:03:00 PM	00:02	0.00
	Comments: PBB-96 Arrived, gate agent and ramp agent moved bridge into jumbo already										
3416178	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	2/17/22	10:37:00 PM	2/17/22	10:50:00 PM	00:13	0.00
	Comments: Gate-96 Reposition arrived at gate, for bridge repositioning.										
3416277	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	2/19/22	12:46:00 AM	2/19/22	12:48:00 AM	00:02	0.00
	Comments: Gate-96 Reposition Arrived at gate, for bridge repositioning.										
3420909	PBB 96 into narrow	GS20126	PBB-96	CLOSED	ECM	2/24/22	9:47:00 PM	2/24/22	9:55:00 PM	00:08	0.00
	Comments: PBB-96 Into narrow Arrived at gate, for bridge repositioning into narrow.										
3420981	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	2/26/22	3:02:00 AM	2/26/22	3:07:00 AM	00:05	0.00
	Comments: Gate-96 Reposition arrived at gate, for bridge repositioning.										
3430342	96 not working	GS20126	PBB-96	CLOSED	ECM	3/3/22	3:28:00 PM	3/3/22	3:36:00 PM	00:08	0.00
	Comments: operator started driving the bridge with no issues when I arrived. Bridge was moved into stow box operator started driving the bridge with no issues when I arrived. Bridge was moved into stow box by operator.										
3430618	PBB 96 Making a noise	GS20126	PBB-96	CLOSED	ECM	3/6/22	10:25:00 PM	3/6/22	10:41:00 PM	00:16	0.00
	Comments: Arrived at gate, checking the noise… found out no issue.										
3438131	PBB 96 inop	GS20126	PBB-96	CLOSED	ECM	3/21/22	4:29:00 PM	3/21/22	4:34:00 PM	00:05	0.00
	Comments: PBB-96 Operator error, could not park PBB Due to retract limit										
3443332	PBB 96 assistance with	GS20126	PBB-96	CLOSED	ECM	3/28/22	3:39:00 PM	3/28/22	3:55:00 PM	00:16	0.00
	Comments: assist BA										
3446491	Gate 96 REPO	GS20126	PBB-96	CLOSED	ECM	4/1/22	10:01:00 PM	4/1/22	10:17:00 PM	00:16	0.00
	Comments: Gate-96 Repo Arrived at gate,for bridge repositioning.										
3446538	Gate 96-PBB wont move	GS20126	PBB-96	CLOSED	ECM	4/2/22	3:35:00 PM	4/2/22	3:47:00 PM	00:12	0.00
	Comments: gate96 Cable hoist was down										
3446703	PBB 96 in overtaxes	GS20126	PBB-96	CLOSED	ECM	4/4/22	3:15:00 PM	4/6/22	7:04:00 AM	03:29	1,308.37
	Comments: All the way out bent switches out of the way removed column switches, lower bridge but not moved										
3446789	PBB-96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	4/5/22	1:03:00 PM	4/5/22	1:03:00 PM	00:00	0.00
	Comments: canceled call										
3455529	PBB-96 BA OPS CALLED UP	GS20126	PBB-96	CLOSED	ECM	4/9/22	3:52:00 PM	4/9/22	3:57:00 PM	00:05	0.00
	Comments: oversteer (the console light for the oversteer was on) bypassed until bridge could be moved normally										
3455547	Gate 96-PBB wont move	GS20126	PBB-96	CLOSED	ECM	4/9/22	10:46:00 PM	4/9/22	10:48:00 PM	00:02	0.00
	Comments: Gate-96 PBB wont move Arrived at gate, checking the Pilot console… found out no issue.										
3455611	Gate 96-PBB wont move	GS20126	PBB-96	CLOSED	ECM	4/10/22	6:16:00 PM	4/10/22	6:31:00 PM	00:15	0.00
	Comments: PBB-96 PBB WAS ON A SLOPE LIMIT, LOWERED PBB DROVE Forward and extended pbb. Pbb back in service.										
3455891	96 not moving	GS20126	PBB-96	CLOSED	ECM	4/13/22	3:09:00 PM	4/13/22	3:30:00 PM	00:21	0.00
	Comments: Bridge wont move Bridge was on the retract limit. Drove forward until the wheels could be turned. Then moved the bridge back into the stow box with help.										
3460392	PBB - GATE 96 WILL NOT	GS20126	PBB-96	CLOSED	ECM	4/16/22	3:42:00 PM	4/16/22	4:32:00 PM	01:36	0.00
	Comments: left steered limit, used ladder to moved switches, ested the bridge by slowly moving towards, RTS Bridge was on a left steer limit and a retract limit. Had to move the switches out of the way so the bridge could be moved. Had to get the 12										
3460499	Gate 96 PBB NO MVMT	GS20126	PBB-96	CLOSED	ECM	4/17/22	3:34:00 PM	4/17/22	3:46:00 PM	00:12	0.00
	Comments: arrived plane waiting found bridge on left steer limit bypassed to correct steering Gate agent was driving up to plane and put it right back into the limit corrected and stayed to guide agent to plane										
3460534	GATE 96 NOT MOVING	GS20126	PBB-96	CLOSED	ECM	4/17/22	11:06:00 PM	4/18/22	12:01:00 AM	00:55	0.00
	Comments: Gate-96 not moving Arrived at gate, checking the pilot console, it's oversteer issue... reset/bypass and testing back in service.										
3460644	PBB 96	GS20126	PBB-96	CLOSED	ECM	4/18/22	10:56:00 PM	4/18/22	11:13:00 PM	00:17	0.00
	Comments: Pbb was on a right swing limit. Bypass swing limit back in service										
3464343	PBB 96 Repositions	GS20126	PBB-96	CLOSED	ECM	4/21/22	9:51:00 PM	4/21/22	9:54:00 PM	00:03	0.00
	Comments: Arrived at gate, for bridge repositioning.										
3464584	PBB 96 not moving	GS20126	PBB-96	CLOSED	ECM	4/24/22	2:58:00 PM	4/24/22	3:13:00 PM	00:15	0.00
	Comments: pull bridge out a ways and then back up into stow box stayed until they docked to plane										
3464610	PBB - GATE 96 NEED TO	GS20126	PBB-96	CLOSED	ECM	4/24/22	8:18:00 PM	4/24/22	11:05:00 PM	00:14	0.00
	Comments: Could not repo due to aircraft at gate. Frontier N721FRRepo pbb out of jumbo mode										

3464667	Gate 96 PBB MVMT	GS20126	PBB-96	CLOS E	ECM	4/25/22	3:14:00 PM	4/25/22	4:44:00 PM	01:30	0.00
	Comments: Right and drive bridge out 15 feet then turn and back into jumbo box										
3469241	96 not moving	GS20126	PBB-96	CLOS E	ECM	4/28/22	9:02:00 PM	4/28/22	9:14:00 PM	00:12	0.00
	Comments: Gate-96 not moving Arrived at gate, checking the pilot console… found out no issue.										
3469321	PBB - GATE 96 REPOSITION	GS20126	PBB-96	CLOS E	ECM	4/29/22	8:01:00 PM	4/29/22	8:12:00 PM	00:11	0.00
	Comments: Reposition to narrow moved bridge to narrow bodt stow box										
3469393	Gate 96 PBB NO MVMT	GS20126	PBB-96	CLOS E	ECM	4/30/22	3:20:00 PM	4/30/22	3:29:00 PM	00:16	0.00
	Comments: no movement Operator backed bridge up to far while trying to move bridge into jumbo .drove off limits and explained to operator that he needs to drive										
3477790	Gate 96 PBB NO MVMT	GS20126	PBB-96	CLOS E	ECM	5/6/22	4:41:00 PM	5/6/22	4:52:00 PM	00:11	0.00
	Comments: Arrived at gate, checking the pilot console, it's oversteer issue, reset/bypass and testing, RTS										
3478105	PBB 96 into jumbo	GS20126	PBB-96	CLOS E	ECM	5/9/22	3:41:00 PM	5/9/22	3:57:00 PM	00:16	0.00
	Comments: arrived no plane at gate had to call pca and wait for them to come move the portable Ac unit then backed bridge into stow box										
3478201	Gate 96-PBB wont move	GS20126	PBB-96	CLOS E	ECM	5/10/22	3:46:00 PM	5/10/22	3:53:00 PM	00:07	0.00
	Comments: arrived no plane found gpu hoist down raised hoist and guided agent into jumbo stow box										
3478316	PBB-96 NOT MOVING	GS20126	PBB-96	CLOS E	ECM	5/11/22	1:52:00 PM	5/11/22	2:04:00 PM	00:12	0.00
	Comments: not moving operator error was on extend and oversteer limits Bypassed out and reposition bridge for operator										
3480187	PBB 96 DAMAGED	GS20126	PBB-96	CLOS E	ECM	5/12/22	10:09:00 PM	5/13/22	10:49:00 AM	05:02	300.00
	Comments: removed broken door closer and replaced with new one and removed top hinge from Left saloon door straightened out and put back on										
3480245	pbb - gate 96 stopped working	GS20126	PBB-96	CLOS E	ECM	5/13/22	5:13:00 PM	5/13/22	5:21:00 PM	00:08	0.00
	Comments: arrived at gate, bridge won't move… reset/bypass, and back in service.										
3480333	PBB 96 not moving	GS20126	PBB-96	CLOS E	ECM	5/14/22	3:59:00 PM	5/14/22	4:11:00 PM	00:12	0.00
	Comments: Bridge wont move Bridge was in a swing limit. Bypassed through until the bridge could be moved. Moved bridge into stow box with help from ground crew.										
3480422	PBB 96 not moving	GS20126	PBB-96	CLOS E	ECM	5/15/22	2:47:00 PM	5/15/22	2:53:00 PM	00:06	0.00
	Comments: PBB-96 Arrived wheels to far to the left, bypass, and bridge is working, watch agent put in jumbo mode										
3413254	Gate 96 PBB REPO	GS20126	PBB-96	CLOS E	ECM	2/12/22	12:04:00 AM	2/12/22	12:35:00 AM	00:23	0.00
	Comments: repo bridge										
3478135	PBB 96 out of jumbo mod	GS20126	PBB-96	CLOS E	ECM	5/9/22	8:43:00 PM	5/9/22	8:49:00 PM	00:06	0.00
	Comments: PBB-94 Repositioned PBB from jumbo mode into narrow mode										
3480508	96 not moving	GS20126	PBB-96	CLOS E	ECM	5/16/22	4:18:00 PM	5/16/22	4:22:00 PM	00:04	0.00
	Comments: PBB-96 PBB was on an oversteer, bypass oversteer PBB back in service.										
3480594	PBB 96 stopping while moving	GS20126	PBB-96	CLOS E	ECM	5/17/22	3:13:00 PM	5/17/22	3:26:00 PM	00:13	0.00
	Comments: not moving, Bridge was driven in reverse in to an oversteer by passed out and RTS Explained to driver cannot drive from one box to other with out drive bridge out.										
3480701	PBB 96 will not move	GS20126	PBB-96	CLOS E	ECM	5/18/22	2:31:00 PM	5/18/22	2:41:00 PM	00:10	0.00
	Comments: Bridge was in a left swing limit. Bypassed through until the bridge could be moved normally										
3480731	PBB gate 96 door bent	GS20126	PBB-96	CLOS E	ECM	5/18/22	7:20:00 PM	5/18/22	7:33:00 PM	00:04	0.00
	Comments: Door hinges were bent, straightened out hinges, pbb back in service										
3480734	PBB 96 needs repositon out of jetway 96	GS20126	PBB-96	CLOS E	ECM	5/18/22	7:26:00 PM	5/18/22	7:30:00 PM	00:04	0.00
	Comments: Repositioned from jumbo mode into narrow mode										
3484992	Boarding doors at end of jetway 96	GS20126	PBB-96	CLOS E	ECM	5/19/22	5:17:00 PM	5/19/22	5:31:00 PM	00:14	0.00
	Comments: PBB 96 Door wouldn't open all the way. Dusted door stopper to be able to open more.										
3484998	PBB-96 AUTO LEVEL ISSUE	GS20126	PBB-96	CLOS E	ECM	5/19/22	6:15:00 PM	5/19/22	6:23:00 PM	00:16	0.00
	Comments: PBB-96 Auto level alarm engaged, reset auto level, checked functions. Back in service										
3485009	Gt 96 Reposition from Jumbo	GS20126	PBB-96	CLOS E	ECM	5/19/22	9:53:00 PM	5/20/22	1:16:00 AM	00:20	0.00
	Comments: PBB 96 Moved Bridge out of jumbo for normal operation.										
3485073	Gate 96 into jumbo	GS20126	PBB-96	CLOS E	ECM	5/20/22	2:14:00 PM	5/20/22	2:28:00 PM	00:14	0.00
	Comments: Bridge into jumbo Helped Lloyd move the bridge into jumbo										
3485172	Gate 96 jetbridge will not move back	GS20126	PBB-96	CLOS E	ECM	5/21/22	3:36:00 PM	5/21/22	3:48:00 PM	00:12	0.00
	Comments: not moving checked paperwork tech stated it was in oversteer bypassed out and called back in service										
3485203	Gt 96 Reposition from jumbo	GS20126	PBB-96	CLOS E	ECM	5/21/22	11:01:00 PM	5/21/22	11:13:00 PM	00:12	0.00

Comments: Gate-96 Reposition from jumbo

Arrived at gate, for bridge repositioning from jumbo

3485370	Gate 96 PBB OVERSTEER	GS20126	PBB-96	CLOSE	ECM	5/23/22	2:30:00 PM	5/23/22	2:33:00 PM	00:03	0.00

Comments: Into stow box with assist from delta ramp crew

3485465	PBB-96 INTO JUMBO MODE	GS20126	PBB-96	CLOSE	ECM	5/24/22	1:20:00 PM	5/24/22	1:24:00 PM	00:04	0.00

Comments: put 96 in jumbo

I arrived at the bridge 96 it is in jumbo mode back in service

3485479	96 not turning on	GS20126	PBB-96	CLOSE	ECM	5/24/22	3:48:00 PM	5/24/22	3:53:00 PM	00:07	0.00

Comments: agent said bridge not stay on, Ethan showed why bridge not come on, estop down, RTS

agent said the bridge will not stay on Ethan show them why bridge would not come on estop was down bridge is back in service

3489961	PBB 96 stopped moving	GS20126	PBB-96	CLOSE	ECM	5/26/22	1:56:00 PM	5/26/22	2:04:00 PM	00:08	0.00

Comments: Wont move

Bridge was in oversteer. Bypassed until bridge could be moved normally. Operator put the bridge into oversteer again while moving it into the

3489964	PBB 96 stopped moving	GS20126	PBB-96	CLOSE	ECM	5/26/22	2:27:00 PM	5/26/22	2:40:00 PM	00:13	0.00

Comments: Bridge was raised too high by the operator. Bypassed until the bridge could be moved normally.

3489994	Reposition from jumbo	GS20126	PBB-96	CLOSE	ECM	5/26/22	7:39:00 PM	5/26/22	7:45:00 PM	00:06	0.00

Comments: pbb-96

7:42 start assisted and help felinp finish 7:52

3490181	Gate 96-PBB Reposition out of	GS20126	PBB-96	CLOSE	ECM	5/28/22	8:52:00 PM	5/28/22	9:00:00 PM	00:08	0.00

Comments: Gate-96 PBB Reposition out of jumbo

arrived at gate, for bridge repositioning out of jumbo.

3490330	Gate 96-PBB reposition out of	GS20126	PBB-96	CLOSE	ECM	5/29/22	9:16:00 PM	5/29/22	10:26:00 PM	01:00	0.00

Comments: bridge will not move,vertical pod that we had to go, drove the bridge from jumbo, RTS

bridge will not move,vertical pod that we had to go, drove the bridge from jumbo and we got it going back in service

3490340	Gate 96 PBB	GS20126	PBB-96	CLOSE	ECM	5/30/22	12:47:00 AM	5/30/22	12:50:00 AM	00:03	0.00

Comments: gate -96

We arrived at gate 96 they needed the bridge to be set not in jumbo the bridge is set called aoc to let them know that planes are at 97 and

3490401	PBB 96 repo into jumbo mod	GS20126	PBB-96	CLOSE	ECM	5/30/22	2:33:00 PM	5/30/22	2:55:00 PM	00:22	0.00

Comments: moved bridge from standard stow box to jumbo stow box

3490446	PBB 96 reposition out of jumbo	GS20126	PBB-96	CLOSE	ECM	5/30/22	6:41:00 PM	5/30/22	6:48:00 PM	00:07	0.00

Comments: arrived at gate -96 to take out of jumbo

3490556	PBB 96 into jumbo	GS20126	PBB-96	CLOSE	ECM	5/31/22	3:19:00 PM	5/31/22	3:23:00 PM	00:04	0.00

Comments: PBB-96

Move to jumbo

3490681	PBB 96 oversteer	GS20126	PBB-96	CLOSE	ECM	6/1/22	3:01:00 PM	6/1/22	3:09:00 PM	00:08	0.00

Comments: Oversteer

Bypassed through oversteer until the bridge could be moved normally. Helped operator put the bridge into the stow box.

3490734	96 out of jumbo	GS20126	PBB-96	CLOSE	ECM	6/1/22	8:48:00 PM	6/1/22	8:58:00 PM	00:10	0.00

Comments: bridge 96

we arrived at gate 96 to move from jumbo mood

3500603	Gate 96 PBB STRAIGHT	GS20126	PBB-96	CLOSE	ECM	6/4/22	5:36:00 PM	6/4/22	5:56:00 PM	00:36	0.00

Comments: gate-96

Gate 96 reposition

3500763	PBB-96 JUMBO	GS20126	PBB-96	CLOSE	ECM	6/5/22	1:27:00 PM	6/5/22	1:33:00 PM	00:06	0.00

Comments: moved bride from standard box to jmbo stow box

3500873	96 jumbo	GS20126	PBB-96	CLOSE	ECM	6/6/22	2:57:00 PM	6/6/22	2:59:00 PM	00:02	0.00

Comments: move bridge from standard to jumbo

3500976	PBB 96 not moving forwar	GS20126	PBB-96	CLOSE	ECM	6/7/22	2:41:00 PM	6/7/22	2:47:00 PM	00:06	0.00

Comments: arrived found bridge in left oversteer bypassed to correct steering helped agent to stow box

3501012	PBB 96 into narrow	GS20126	PBB-96	CLOSE	ECM	6/7/22	9:45:00 PM	6/7/22	10:00:00 PM	00:30	0.00

Comments: ECALL: moved bridge out of Jumbo at AOC request

3502868	PBB-96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	6/9/22	8:40:00 PM	6/9/22	8:53:00 PM	00:18	0.00

Comments: pbb-96

Assisted for Jose

3503057	PBB-96 NOT MOVING	GS20126	PBB-96	CLOSE	ECM	6/11/22	5:21:00 PM	6/11/22	5:47:00 PM	00:26	0.00

Comments: arrived at gate, it's oversteer issue…reset/ bypass and testing then back in service.

3503079	GATE 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	6/11/22	9:48:00 PM	6/11/22	9:55:00 PM	00:07	0.00

Comments: Reposition bridge

3503135	Gate 96 PBB REPO	GS20126	PBB-96	CLOSE	ECM	6/12/22	1:59:00 PM	6/12/22	2:09:00 PM	00:10	0.00

Comments: moved gate from standard stow box to jumbo stow box

3503363	PBB 96 repo into jumbo mod	GS20126	PBB-96	CLOSE	ECM	6/14/22	1:30:00 PM	6/14/22	1:32:00 PM	00:02	0.00

Comments: RepositioN

3503373	PBB 96 stopped short of aircraft	GS20126	PBB-96	CLOSE	ECM	6/14/22	2:59:00 PM	6/14/22	3:04:00 PM	00:05	0.00

Comments: too high, bypass and lower bridge, watch drive up to plane

3503422	PBB 96 repo out of jumbo mode	GS20126	PBB-96	CLOSE	ECM	6/14/22	8:22:00 PM	6/14/22	8:30:00 PM	00:08	0.00

Comments: Moved bridge out of jumbo for normal operation

3508147	Gate 96 PBB AUTO LEVEL	GS20126	PBB-96	CLOSE	ECM	6/17/22	8:06:00 PM	6/17/22	8:35:00 PM	00:44	0.00

I arrived at gate 96 to check the auto level alarm it was ringing so I notice that the bridge was high and the cab floor was not level with the

3508255	PBB 96 repo to normal	GS20126	PBB-96	CLOSE	ECM	6/18/22	7:36:00 PM	6/18/22	8:46:00 PM	00:15	0.00

Comments: Arrived at gate, for bridge reposition into narrow.

3508446	Gate 96 PBB NO MVMT	GS20126	PBB-96	CLOSE	ECM	6/20/22	4:24:00 PM	6/20/22	4:33:00 PM	00:14	0.00

Comments: arrived no agent in gate noticed hoist down techs raised hoist and we backed gate into

Stow box then agent came down and I showed him the issue and explained how to correct it.

3508633	PBB-96 REPOSITIONED	GS20126	PBB-96	CLOSE	ECM	6/21/22	2:06:00 PM	6/21/22	2:36:00 PM	00:30	0.00

Comments: reposition gate from standard to jumbo

3513235	Gate 96 PBB REPO TO J	GS20126	PBB-96	CLOSE	ECM	6/23/22	1:17:00 PM	6/23/22	1:25:00 PM	00:06	0.00

Comments: ethan labor time 1317-1323

3513356	GATE 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	6/24/22	10:45:00 PM	6/24/22	10:57:00 PM	00:24	0.00

Comments: Gate-96 Reposition

arrived at gate, for bridge repositioning.

3513450	GATE 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	6/25/22	11:17:00 PM	6/25/22	11:38:00 PM	00:33	0.00

Comments: pbb-96

Reposition

3513500	Gate 96 PBB REPO TO J	GS20126	PBB-96	CLOSE	ECM	6/26/22	2:15:00 PM	6/26/22	2:53:00 PM	00:38	0.00

Comments: arrived found SPIRIT left a dead push back next to gate called aoc to contact

Spirit they came and tried fo a while and finally moved their tug moved bridge to jumbo stow box

3513516	PBB 96 not moving	GS20126	PBB-96	CLOSE	ECM	6/26/22	5:51:00 PM	6/26/22	6:00:00 PM	00:18	0.00

Comments: bridge was moved and on aircraft when we arrived, found no issue

bridge was moved and on aircraft when we arrived, found no issue

3513758	PBb 96 out of jumbo	GS20126	PBB-96	CLOSE	ECM	6/28/22	8:20:00 PM	6/28/22	8:31:00 PM	00:22	0.00

Comments: moved gate 96, out of jumbo mode for normal operation

moved gate 96, out of jumbo mode for normal operation

3513829	96 oversteer	GS20126	PBB-96	CLOSE	ECM	6/29/22	2:25:00 PM	6/29/22	2:50:00 PM	00:25	0.00

Comments: Bridge in oversteer

Bypassed until it could be moved normally.

3516735	pbb gate 96 not working	GS20126	PBB-96	CLOSE	ECM	6/30/22	3:45:00 PM	6/30/22	3:45:00 PM	00:00	0.00

Comments: Bridge wont move

No one was at the gate upon arrival. Tested bridge and it worked fine.

3516740	PBB 96 not moving	GS20126	PBB-96	CLOSE	ECM	6/30/22	2:15:00 PM	6/30/22	2:29:00 PM	00:14	0.00

Comments: Bridge not moving

Troubleshot issue and found that the cable hoist was down. Raised it back up and the bridge moved normally. Stayed until the operator drove

3516968	Gate 96 PBB REPO TO J	GS20126	PBB-96	CLOSE	ECM	7/2/22	1:43:00 PM	7/2/22	1:59:00 PM	00:16	0.00

Comments: move bridge into Jumbo per AOC request

3516991	PBB 96 reposition out of jumbo	GS20126	PBB-96	CLOSE	ECM	7/2/22	8:17:00 PM	7/2/22	8:23:00 PM	00:09	0.00

Comments: PBB-96 Reposition out of jumbo mode

arrived at gate,for bridge repositioning out of jumbo.

3517174	PBB 96 repo into jumbo mode	GS20126	PBB-96	CLOSE	ECM	7/4/22	2:50:00 PM	7/4/22	3:05:00 PM	00:15	0.00

Comments: reposition 96 into jumbo mode per AOC reguest

3500812	GATE 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	6/5/22	11:28:00 PM	6/5/22	11:40:00 PM	00:12	0.00

Comments: ECALL: out of jumbo for normal operation

3517429	PBB-96 NOT MOVING	GS20126	PBB-96	CLOSE	ECM	7/6/22	2:42:00 PM	7/6/22	2:47:00 PM	00:05	0.00
3525404	Jet bridge will not move on gate 96	GS20126	PBB-96	CLOSE	ECM	7/7/22	1:15:00 PM	7/7/22	1:59:00 PM	00:44	0.00

Comments: bridge-96 will not move

I arrived at gate-96 the bridge was fully pulled out to the max it will not go backwards I as who move the bridge nobody know had to shout

3525674	Gate 96 REPO	GS20126	PBB-96	CLOSE	ECM	7/9/22	10:38:00 PM	7/9/22	10:45:00 PM	00:07	0.00

Comments: Gate-96 Repo

arrived at gate, for bridge repositioning.

3525749	Gate 96-pbb wont move	GS20126	PBB-96	CLOSE	ECM	7/10/22	6:56:00 PM	7/10/22	7:05:00 PM	00:23	0.00

Comments: Gate-96 PBB wont move

arrived at gate, it's oversteer issue… reset/bypass and testing then back in service.

3525764	Gate 96-PBB out of jumbo	GS20126	PBB-96	CLOSE	ECM	7/10/22	9:55:00 PM	7/10/22	10:09:00 PM	00:14	0.00

Comments: arrived at gate, for bridge repositioning

3525871	Gate 96 PBB	GS20126	PBB-96	CLOSE	ECM	7/11/22	10:30:00 PM	7/11/22	10:45:00 PM	00:30	0.00

Comments: move 96 out of jumbo

3525956	Gate 96-PBB wont move	GS20126	PBB-96	CLOSE	ECM	7/12/22	9:38:00 PM	7/12/22	9:44:00 PM	00:12	0.00

Comments: found no issue, plane parked on bridge

3526031	PBB 96 difficulty moving	GS20126	PBB-96	CLOSED	ECM	7/13/22	4:20:00 PM	7/13/22	4:25:00 PM	00:10	0.00
	Comments: there wasn't an issue when we arrived to gate, agent verified operation										
3526055	PBB 96 into narrow	GS20126	PBB-96	CLOSED	ECM	7/13/22	8:49:00 PM	7/13/22	9:03:00 PM	00:28	0.00
	Comments: move gate 96 out of jumbo for normal operations.										
3530531	Gate 96-PBB out of jumbo	GS20126	PBB-96	CLOSED	ECM	7/14/22	8:30:00 PM	7/14/22	8:42:00 PM	00:12	0.00
	Comments: gate-96 Bridge reposition										
3530541	PBB 96 bridge making contact	GS20126	PBB-96	CLOSED	ECM	7/14/22	10:00:00 PM	7/14/22	10:12:00 PM	00:12	0.00
	Comments: PBB-96 bridge making contact with aircraft Arrived at gate, checking the inside and outside of the bridge… found out no damage.										
3530615	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	7/15/22	9:36:00 PM	7/15/22	9:47:00 PM	00:15	0.00
	Comments: Gate-96 Reposition arrived at gate, for bridge repositioning.										
3530733	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	7/16/22	10:30:00 PM	7/16/22	10:38:00 PM	00:08	0.00
	Comments: Gate-96 Reposition arrived at gate, for bridge repositioning.										
3530801	PBB 96 into narrow	GS20126	PBB-96	CLOSED	ECM	7/17/22	8:38:00 PM	7/17/22	8:40:00 PM	00:02	0.00
	Comments: bridge-96 into narrow we arrived at the bridge 96 it was in narrow already										
3525774	Gate 96 PBB	GS20126	PBB-96	CLOSED	ECM	7/10/22	11:50:00 PM	7/11/22	12:00:00 AM	00:10	0.00
	Comments: bridge on plane upon arrival										
3530882	Put PBB 96 into jumbo mode	GS20126	PBB-96	CLOSED	ECM	7/18/22	3:20:00 PM	7/18/22	3:35:00 PM	00:30	0.00
	Comments: moved bridge to jumbo										
3530968	Gate 96-PBB wont move	GS20126	PBB-96	CLOSED	ECM	7/19/22	4:20:00 PM	7/19/22	4:30:00 PM	00:21	0.00
	Comments: bridge-96 not moving Oversteer so I reset bridge and it is back in service now										
3530986	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	7/19/22	9:40:00 PM	7/19/22	10:00:00 PM	00:40	0.00
	Comments: moved gate 96 out of jumbo for normal operation										
3531054	PBB 96 not moving backward	GS20126	PBB-96	CLOSED	ECM	7/20/22	2:59:00 PM	7/20/22	3:06:00 PM	00:07	0.00
	Comments: Bridge wont move Operator was having trouble moving the bridge back into the stow box. Helped guide the operator.										
3534065	96 into jumbo	GS20126	PBB-96	CLOSED	ECM	7/21/22	3:10:00 PM	7/21/22	3:20:00 PM	00:15	0.00
	Comments: moved PBB into jumbo mode at the request of AOC										
3534136	Gate 96 PBB REPO TO J	GS20126	PBB-96	CLOSED	ECM	7/22/22	2:01:00 PM	7/22/22	2:10:00 PM	00:09	0.00
	Comments: Reposition to jumbo										
3534181	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	7/22/22	10:22:00 PM	7/22/22	10:33:00 PM	00:18	0.00
	Comments: Gate-96 Reposition Arrived at gate, for bridge repositioning.										
3534351	gate 96 jet bride not moving	GS20126	PBB-96	CLOSED	ECM	7/24/22	5:01:00 PM	7/24/22	5:08:00 PM	00:14	0.00
	Comments: GPU hoist was partially down causing bridge not to move, once fully retracted bridge moved normally										
3534475	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	7/25/22	10:01:00 PM	7/25/22	10:10:00 PM	00:18	0.00
	Comments: moved gate 96, out of jumbo and repositioned for normal operation moved gate 96, out of jumbo and repositioned for normal operation										
3534616	JET BRIDGE NOT MOVING	GS20126	PBB-96	CLOSED	ECM	7/27/22	2:54:00 PM	7/27/22	3:04:00 PM	00:10	0.00
	Comments: operator got wheels in oversteer while moving to jumbo, put in standby										
3538751	PBB-96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	7/28/22	8:30:00 AM	7/28/22	8:45:00 AM	00:15	0.00
	Comments: Move bridge Time 0830-0845 Moved bridge into narrow										
3538810	PBB 96 "not working	GS20126	PBB-96	CLOSED	ECM	7/28/22	4:17:00 PM	7/28/22	4:30:00 PM	00:13	0.00
	Comments: PBB-96 not working arrived at gate, it's oversteer issue… reset/bypass and testing, back in service.										
3538825	Gate 96 PBB NO MVMT	GS20126	PBB-96	CLOSED	ECM	7/28/22	6:54:00 PM	7/28/22	6:57:00 PM	00:03	0.00
	Comments: Gate-96 PBB no mvmt arrived at gate, checking the pilot console… found out no issue.										
3538910	Gate 96-PBB wont move	GS20126	PBB-96	CLOSED	ECM	7/29/22	2:49:00 PM	7/29/22	3:09:00 PM	00:20	0.00
	Comments: Bridge wont move Bridge was in oversteer. Bypassed through until the bridge could be moved normally. Moved the bridge into the jumbo stow box with help										
3538942	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	7/29/22	9:50:00 PM	7/29/22	9:58:00 PM	00:08	0.00
	Comments: Gate-96 Reposition Arrived at gate, for bridge repositioning.										
3539052	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	7/30/22	9:44:00 PM	7/30/22	10:00:00 PM	00:16	0.00
	Comments: Gate-96 Reposition arrived at gate, for bridge repositioning.										

3539077	PBB-96 NOT MOVING	GS20126	PBB-96	CLOS E	CM	7/31/22	8:10:00 AM	7/31/22	8:15:00 AM	00:20	0.00
	Comments: faulted out when operator switched from autolevel, turned on, tested, switched to operate,work fine think bridge faulted out when operator switched from auto-level to operate, turned on bridge, tested auto-level worked as it should, switch										
3539155	GATE 96 JETWAY NOT	GS20126	PBB-96	CLOS E	CM	7/31/22	11:49:00 PM	7/31/22	11:56:00 PM	00:14	0.00
	Comments: GPU hoist was partially down causing bridge not to move back, once fully in up position,bridge moved GPU hoist was partially down causing bridge not to move back, once fully in up position, bridge moved										
3539117	Gate 96 PBB REPO TO J	GS20126	PBB-96	CLOS E	CM	7/31/22	2:59:00 PM	7/31/22	3:15:00 PM	00:16	0.00
	Comments: moved to jumbo										
3539268	GATE 96 REPOSITION	GS20126	PBB-96	CLOS E	CM	8/2/22	12:30:00 AM	8/2/22	12:41:00 AM	00:11	0.00
	Comments: PBB 96 Moved Gat 96 out of jumbo mode for normal operation.										
3547848	96 not moving	GS20126	PBB-96	CLOS E	CM	8/4/22	2:56:00 PM	8/4/22	3:05:00 PM	00:09	0.00
	Comments: when i arrived found PBB in oversteer. bypass out and RTS										
3547955	PBB-96 NOT MOVING	GS20126	PBB-96	CLOS E	CM	8/5/22	2:21:00 PM	8/5/22	2:26:00 PM	00:05	0.00
	Comments: found PBB in oversteer, bypass out of oversteer and RTS										
3547997	GATE 96 REPOSITION	GS20126	PBB-96	CLOS E	CM	8/5/22	10:29:00 PM	8/5/22	10:40:00 PM	00:11	0.00
	Comments: Gate-96 Reposition arrived at gate, for bridge repositioning.										
3548049	PBB-96 NOT MOVING	GS20126	PBB-96	CLOS E	CM	8/6/22	1:55:00 PM	8/6/22	2:13:00 PM	00:18	0.00
	Comments: Bridge was in oversteer. Bypassed through until the bridge could be moved normal. Bridge was in oversteer. Bypassed through until the bridge could be moved normal. Moved the bridge into jumbo with help from Danny and										
3548053	gate 96 jet bridge not working	GS20126	PBB-96	CLOS E	CM	8/6/22	2:26:00 PM	8/6/22	2:26:00 PM	00:00	0.00
	Comments: Bridge wont move Bridge was in oversteer. Bypassed through until the bridge could be moved normal. Moved the bridge into jumbo with help from Danny and										
3548084	PBB 96 into narrow	GS20126	PBB-96	CLOS E	CM	8/6/22	9:15:00 PM	8/6/22	9:24:00 PM	00:09	0.00
	Comments: PBB-96 into narrow arrived at gate,for bridge repositioning into narrow.										
3548256	PBB 96 into narrow	GS20126	PBB-96	CLOS E	CM	8/8/22	8:31:00 PM	8/8/22	8:45:00 PM	00:14	0.00
	Comments: PBB 96 Moved bridge out of jumbo mode for normal operation.										
3550174	PBB 96 Repositio	GS20126	PBB-96	CLOS E	CM	8/11/22	11:22:00 PM	8/11/22	11:59:00 PM	00:43	0.00
	Comments: reposition bridge-96 The bridge is on the plane spirit airlines and the bridge is in narrow all good										
3550300	PBB-96 JUMBO MODE	GS20126	PBB-96	CLOS E	CM	8/13/22	1:08:00 PM	8/13/22	1:18:00 PM	00:10	0.00
	Comments: Moved bridge into jumbo										
3550435	PBB 96 into narrow	GS20126	PBB-96	CLOS E	CM	8/14/22	8:47:00 PM	8/14/22	8:53:00 PM	00:06	0.00
	Comments: PBB 96 Moved Gate 96 out of jumbo for normal operation.										
3550558	PBB 96 won't move backward	GS20126	PBB-96	CLOS E	CM	8/15/22	8:06:00 PM	8/15/22	8:27:00 PM	00:20	0.00
	Comments: PBB 96 Bridge wouldn't move due too VFD faults. Reset power to bridge and faults went away. Bridge back to moving normally.										
3550646	PBB 96 out of jumbo mod	GS20126	PBB-96	CLOS E	CM	8/16/22	7:52:00 PM	8/16/22	8:06:00 PM	00:14	0.00
	Comments: PBB 96 Moved Gate 96 out of jumbo mode for normal operation.										
3550744	PBB 96 Repositions	GS20126	PBB-96	CLOS E	CM	8/17/22	10:30:00 PM	8/17/22	10:42:00 PM	00:12	0.00
	Comments: PBB-96 Reposition Arrived at gate, for bridge repositioning.										
3555015	Gate 96 PBB NO MVMT	GS20126	PBB-96	CLOS E	CM	8/18/22	4:08:00 PM	8/18/22	4:28:00 PM	00:29	0.00
	Comments: bridge-96 not moving arrived at gate-96 and the bridge is in a sloop limit and it is low from the plane about three feet I only could raised it up so the passengers can										
3555035	96 out of jumbo	GS20126	PBB-96	CLOS E	CM	8/18/22	9:03:00 PM	8/18/22	9:10:00 PM	00:07	0.00
	Comments: Gate-96 out of jumbo arrived at gate,for bridge repositioning out of jumbo.										
3555120	GATE 96 REPOSITION	GS20126	PBB-96	CLOS E	CM	8/19/22	9:48:00 PM	8/19/22	9:54:00 PM	00:06	0.00
	Comments: Gate-96 Reposition arrived at gate, for bridge repositioning.										
3555211	GATE 96 REPOSITION	GS20126	PBB-96	CLOS E	CM	8/20/22	9:45:00 PM	8/20/22	9:56:00 PM	00:11	0.00
	Comments: Gate-96 Reposition Arrived at gate, for bridge repositioning.										
3555356	Gate 96 PBB NO MVMT	GS20126	PBB-96	CLOS E	CM	8/22/22	4:52:00 PM	8/22/22	5:08:00 PM	00:16	0.00
	Comments: PBB 96 Bridge was in oversteer condition. Bypass out of oversteer and moved bridge into jumbo mode.										
3555470	PBB-96 OVERSTEER	GS20126	PBB-96	CLOS E	CM	8/23/22	4:16:00 PM	8/23/22	4:26:00 PM	00:10	0.00
	Comments: PBB 96										

Bypassed out of oversteer condition.

3555531	96 not moving	GS20126	PBB-96	CLOSED	ECM	8/24/22	2:56:00 PM	8/24/22	3:03:00 PM	00:07	0.00

Comments: Bridge wont move

Bridge was in oversteer. Bypassed through until the bridge could be moved normally. Helped the operator move the bridge into the jumbo

3555702	Gate 96 REPO	GS20126	PBB-96	CLOSED	ECM	8/25/22	9:49:00 PM	8/25/22	9:56:00 PM	00:07	0.00

Comments: Gate-96 Repo

Arrived at gate, for bridge repositioning.

3555747	Gate 96 PBB REPO	GS20126	PBB-96	CLOSED	ECM	8/26/22	3:31:00 PM	8/26/22	3:49:00 PM	00:18	0.00

Comments: Moved to jumbo

Moved to jumbo with help from Maria

3555768	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	8/26/22	9:46:00 PM	8/26/22	9:50:00 PM	00:04	0.00

Comments: Gate-96 Reposition

Arrived at gate, for bridge repositioning.

3555831	Gate 96 PBB REPO	GS20126	PBB-96	CLOSED	ECM	8/27/22	2:29:00 PM	8/27/22	2:33:00 PM	00:04	0.00

Comments: bridged requested to be put in jombo

Move bridge into jumbo mode

3555852	Gate 96 PBB NO MVMT	GS20126	PBB-96	CLOSED	ECM	8/27/22	6:55:00 PM	8/27/22	7:02:00 PM	00:07	0.00

Comments: Gate-96 PBB no mvmt

arrived at gate, checking the pilot console… found out no issue.

3555853	PBB 96 into narrow	GS20126	PBB-96	CLOSED	ECM	8/27/22	7:04:00 PM	8/27/22	7:06:00 PM	00:02	0.00

Comments: PBB-96 into narrow

arrived at gate,for bridge repositioning into narrow.

3555940	PBB 96 Repositions	GS20126	PBB-96	CLOSED	ECM	8/29/22	1:34:00 AM	8/29/22	1:45:00 AM	00:11	0.00

Comments: PBB 96

Moved gate out of jumbo mode for normal operation.

3555986	96 into jumbo	GS20126	PBB-96	CLOSED	ECM	8/29/22	2:39:00 PM	8/29/22	3:50:00 PM	01:33	0.00

Comments: VFD faulted, reset VFDs, still not turned left/right. manually turned, recalibrated, tested,RTS

on arrival, wheels are turned 180*, cables tight on motors, bridge on retract limit, VFDs faulted, reset VFDs, bent switches for retract, brid

3556008	PBB 96 into narrow	GS20126	PBB-96	CLOSED	ECM	8/29/22	8:42:00 PM	8/29/22	8:52:00 PM	00:10	0.00

Comments: PBB 96

Moved bridge out of jumbo mode for normal operation.

3556028	3556028 - PBB 96 Bridge Won't	GS20126	PBB-96	CLOSED	ECM	8/30/22	5:50:00 AM	8/30/22	5:58:00 AM	00:08	0.00

Comments: bypassed and put in limits, operator kept trying to move bridge left, on limit

bypassed and put in limits, operator kept trying to move bridge left, on limit

3556107	PBB-96 REPOSITIONED	GS20126	PBB-96	CLOSED	ECM	8/30/22	8:54:00 PM	8/30/22	8:57:00 PM	00:03	0.00

Comments: PBB 96

Moved bridge out of jumbo mode and back into regular for normal operation. Moved from 2040-2056. Called AOC for work order.

3556165	PBB 96 into jumbo	GS20126	PBB-96	CLOSED	ECM	8/31/22	2:08:00 PM	8/31/22	2:17:00 PM	00:15	0.00

Comments: put gate into jombo

3569965	PBB-96 REPOSITIONED	GS20126	PBB-96	CLOSED	ECM	9/1/22	1:14:00 PM	9/1/22	1:20:00 PM	00:06	0.00

Comments: Moved bridge to jumbo

3570235	PBB 96 into narrow	GS20126	PBB-96	CLOSED	ECM	9/3/22	7:31:00 PM	9/3/22	7:37:00 PM	00:06	0.00

Comments: PBB-96 into narrow

arrived at gate, for bridge repositioning into narrow.

3570287	Gate 96 PBB REPO TO J	GS20126	PBB-96	CLOSED	ECM	9/4/22	1:11:00 PM	9/4/22	1:51:00 PM	01:20	0.00

Comments: moved to jumbo mode

3570305	Gate 96 REPO TO STRAIGHT	GS20126	PBB-96	CLOSED	ECM	9/4/22	6:14:00 PM	9/4/22	6:21:00 PM	00:07	0.00

Comments: PBB 96

Move Gate 96 out of jumbo for normal operation.

3570502	96 out of jumbo	GS20126	PBB-96	CLOSED	ECM	9/6/22	9:03:00 PM	9/6/22	9:14:00 PM	00:11	0.00

Comments: PBB 96

Moved Gate 96 out of jumbo for normal operation.

3572426	PBB 96 into jumbo mode	GS20126	PBB-96	CLOSED	ECM	9/8/22	2:26:00 PM	9/8/22	2:35:00 PM	00:09	0.00

Comments: moved bridge to jumbo

Waited for darion to arrive at gate and then we moved the bridge into the jumbo stow box

3572441	96 not moving	GS20126	PBB-96	CLOSED	ECM	9/8/22	6:06:00 PM	9/8/22	6:13:00 PM	00:07	0.00

Comments: Gate-96 not moving

arrived at gate, it's vertical limit.. reset/ bypass and testing then back in service.

3572454	Gate 96 PBB	GS20126	PBB-96	CLOSED	ECM	9/8/22	10:04:00 PM	9/8/22	10:12:00 PM	00:08	0.00

Comments: Gate-96 PBB bridge repo

Arrived at gate, for bridge repositioning.

3572521	GATE 96 REPOSITION	GS20126	PBB-96	CLOSED	ECM	9/9/22	9:11:00 PM	9/9/22	9:15:00 PM	00:04	0.00

Comments: GPU-96 PBB reposition

arrived at gate, for bridge repositioning.

3572561	Gate 96 Moved the JB on Jumbo	GS20126	PBB-96	CLOS	ECM		9/10/22	1:50:00 PM	9/10/22	2:20:00 PM	00:35	0.00
	Comments: Repositioned bridge as requested by AOC.											
3572629	Gate 96 REPO	GS20126	PBB-96	CLOS	ECM		9/10/22	9:50:00 PM	9/10/22	9:54:00 PM	00:04	0.00
	Comments: Gate-96 Repo arrived at gate,for bridge repositioning.											
3572635	Gt 96 Jetway in oversteer	GS20126	PBB-96	CLOS	ECM		9/11/22	12:59:00 AM	9/11/22	1:05:00 AM	00:06	0.00
	Comments: Gate-96 Jetway in oversteer arrived at gate, it's oversteer issue… reset/bypass and testing then back in service.											
3572673	Gate 96 jetbridge will not move	GS20126	PBB-96	CLOS	ECM		9/11/22	12:06:00 PM	9/11/22	12:20:00 PM	00:31	0.00
	Comments: Oversteer-over ride the bridge, to get out of oversteer, bridge working, RTS.											
3572803	Gate 96-PBB repositioned out of	GS20126	PBB-96	CLOS	ECM		9/12/22	9:36:00 PM	9/12/22	9:38:00 PM	00:02	0.00
	Comments: PBB 96 Moved bridge out of jumbo for normal operation. Work was 2115-2130											
3572882	PBB 96 INTO jumbo mode	GS20126	PBB-96	CLOS	ECM		9/13/22	2:53:00 PM	9/13/22	3:01:00 PM	00:24	0.00
	Comments: we moved the bridge into jumbo mode per AOC we moved the bridge into jumbo mode per AOC											
3572906	PBB 96 into narrow	GS20126	PBB-96	CLOS	ECM		9/13/22	9:38:00 PM	9/13/22	9:44:00 PM	00:06	0.00
	Comments: Turned on bridge & lowered the bridge to be parallel to the ground, asset called back in service Turned on bridge & lowered the bridge to be parallel to the ground, asset called back in service											
3572955	GATE 96 MOVING INTO	GS20126	PBB-96	CLOS	ECM		9/14/22	1:16:00 PM	9/14/22	1:30:00 PM	00:13	0.00
	Comments: moved bridge to jumbo Time starts at 1316											
3577253	Gate 96 the jetway is on	GS20126	PBB-96	CLOS	ECM		9/15/22	10:56:00 AM	9/15/22	11:06:00 AM	00:10	0.00
	Comments: Bridge in oversteer Bypassed through the oversteer until the bridge could be moved normally. Confirmed that there were no other issues.											
3577265	Gate 96 jetbridge wont move	GS20126	PBB-96	CLOS	ECM		9/15/22	12:25:00 PM	9/15/22	12:36:00 PM	00:16	0.00
	Comments: Bridge hit limit, by pass take bridge off limit, RTS.											
3577329	Jet bridge needs to be retracted	GS20126	PBB-96	CLOS	ECM		9/16/22	10:37:00 AM	9/16/22	11:11:00 AM	00:33	0.00
	Comments: Bridge needs to be moved Bridge needed to be moved out of the way so 97 could be used. On my way to the gate however I was stopped by an awaiting sun country											
3577400	PBB-96 MOVE TO JUMBO	GS20126	PBB-96	CLOS	ECM		9/17/22	1:30:00 PM	9/17/22	1:45:00 PM	00:15	0.00
	Comments: position gat into jumbo mode before international arrival.											
3577514	Gate 96-PBB wont move	GS20126	PBB-96	CLOS	ECM		9/18/22	7:00:00 PM	9/18/22	7:14:00 PM	00:14	0.00
	Comments: PBB 96 Bridge was in oversteer condition and needed to be moved into jumbo mode. We moved into jumbo and got it into operation.											
3577586	PBB 96 not moving	GS20126	PBB-96	CLOS	ECM		9/19/22	5:15:00 PM	9/19/22	5:26:00 PM	00:11	0.00
	Comments: PBB in oversteer Used Bi-pass to take over controls and steer wheels out of fault. Was not responding, so instead shut power down, then back on. Controls											
3577599	GATE 96 REPOSITION	GS20126	PBB-96	CLOS	ECM		9/19/22	10:48:00 PM	9/19/22	10:57:00 PM	00:09	0.00
	Comments: PBB 96 Moved bridge out of jumbo for normal operation.											
3548234	Gate 96-PBB wont move	GS20126	PBB-96	CLOS	ECM		8/8/22	4:36:00 PM	8/8/22	4:37:00 PM	00:01	0.00
	Comments: PBB 96 Bridge in oversteer condition. Bypassed out and made sure bridge got to aircraft.											
3555630	Gate 96 JB is not working	GS20126	PBB-96	CLOS	ECM		8/25/22	7:01:00 AM	8/25/22	7:15:00 AM	00:14	0.00
	Comments: cable hoist down, retract it and bridge moved.											
3572586	96 IN JUMBO	GS20126	PBB-96	CLOS	ECM		9/10/22	2:10:00 PM	9/10/22	2:10:00 PM	00:00	0.00
	Comments: Duplicate to 3572561											
3572909	GATE 96 OVERSTEER	GS20126	PBB-96	CLOS	ECM		9/13/22	10:28:00 PM	9/13/22	11:00:00 PM	00:32	0.00
	Comments: oversteer, bypassed, repositioned bridge out of oversteer, moved bridge into proper positioning bridge in oversteer, bypassed, repositioned bridge out of oversteer, moved bridge into proper positioning for bridge agents, asset working											
3577440	Gate 96-PBB repositioned into narrow	GS20126	PBB-96	CLOS	ECM		9/17/22	9:19:00 PM	9/17/22	9:25:00 PM	00:06	0.00
	Comments: Gate-96 PBB repositioned into narrow arrived at gate, for bridge repositioning into narrow.											
3577664	Gate 96-PBB into jumbo	GS20126	PBB-96	CLOS	ECM		9/20/22	2:40:00 PM	9/20/22	2:50:00 PM	00:10	0.00
	Comments: reposition bridge											
3577796	PBB 96 repo into narrow	GS20126	PBB-96	CLOS	ECM		9/21/22	8:53:00 PM	9/21/22	8:57:00 PM	00:04	0.00
	Comments: PBB 96 Moved bridge out of jumbo mode for normal operation.											
3581592	PBB-96 JUMBO 358159	GS20126	PBB-96	CLOS	ECM		9/23/22	2:30:00 PM	9/23/22	2:53:00 PM	00:23	0.00
	Comments: moved bridge into jumbo with help from francisco											
3581625	GATE 96 REPOSITION	GS20126	PBB-96	CLOS	ECM		9/23/22	9:59:00 PM	9/23/22	10:06:00 PM	00:07	0.00
	Comments: Gate-96 Reposition											

arrived at gate, for bridge repositioning.

3581737	Gate 96 Reposition into	GS20126	PBB-96	CLOS E	ECM	9/24/22	9:12:00 PM	9/24/22	9:21:00 PM	00:18	0.00

Comments: moved bridge to narrow

3581888	PBB 96 into narrow	GS20126	PBB-96	CLOS E	ECM	9/25/22	8:55:00 PM	9/25/22	9:05:00 PM	00:10	0.00

Comments: PBB 96

Moved bridge out of jumbo for normal operation.

3581891	Gate 96-PBB wont move	GS20126	PBB-96	CLOS E	ECM	9/25/22	9:49:00 PM	9/25/22	9:50:00 PM	00:01	0.00

Comments: PBB 96

Bridge was moved and parked on aircraft upon arrival. No issue too report.

3581958	Gate 96 PBB NO MVMT	GS20126	PBB-96	CLOS E	ECM	9/26/22	4:53:00 PM	9/26/22	4:59:00 PM	00:06	0.00

Comments: PBB 96

Bridge was in oversteer condition. Bypassed out of oversteer and parked correctly on stow box.

3581976	GATE 96 REPOSITION	GS20126	PBB-96	CLOS E	ECM	9/26/22	9:46:00 PM	9/26/22	9:58:00 PM	00:12	0.00

Comments: PBB 96

Moved bridge out of jumbo mode or normal operation.

3585947	PBB 96 reposition to jumbo	GS20126	PBB-96	CLOS E	ECM	9/30/22	5:38:00 PM	9/30/22	5:54:00 PM	00:16	0.00

Comments: PBB-96 Reposition to jumbo

arrived at gate, for bridge repositioning into jumbo.

3585968	GATE 96 REPOSITION	GS20126	PBB-96	CLOS E	ECM	9/30/22	10:24:00 PM	9/30/22	10:32:00 PM	00:08	0.00

Comments: Gate-96 reposition straight

Arrived at gate, for bridge repositioning.

3586027	PBB-96 NOT MOVING	GS20126	PBB-96	CLOS E	ECM	10/1/22	5:26:00 PM	10/1/22	5:36:00 PM	00:10	0.00

Comments: PBB-96 not moving

arrived at gate, it's oversteer issue… reset/ bypass and testing, back in service.

3586165	GATE 96 REPOSITION	GS20126	PBB-96	CLOS E	ECM	10/2/22	11:00:00 PM	10/2/22	11:15:00 PM	00:15	0.00

Comments: PBB 96

Moved bridge out of jumbo mode for normal operation.

3586211	PBB-96 OVERSTEER	GS20126	PBB-96	CLOS E	ECM	10/3/22	12:36:00 PM	10/3/22	12:42:00 PM	00:12	0.00

Comments: we found the bridge, oversteer, override the control, back in normal operation

we found the bridge, oversteer, override the control, back in normal operation

3586286	Gate 96 PBB REPO TO J	GS20126	PBB-96	CLOS E	ECM	10/3/22	4:42:00 PM	10/3/22	4:48:00 PM	00:06	0.00

Comments: PBB 96

Moved bridge into jumbo mode.

3586324	Gate 96 PBB NO PWR	GS20126	PBB-96	CLOS E	ECM	10/3/22	6:43:00 PM	10/3/22	6:56:00 PM	00:13	0.00

Comments: PBB 96

Console door interlock wasnt engaging. Tightened bracket down and shut door. Interlock engaging properly after.

3586439	PBB-96 NOT MOVING	GS20126	PBB-96	CLOS E	ECM	10/5/22	10:26:00 AM	10/5/22	10:37:00 AM	00:11	0.00

Comments: Moved the bridge out of jumbo to narrow.

3594505	Gate 96 jetbridge in oversteer	GS20126	PBB-96	CLOS E	ECM	10/6/22	12:55:00 PM	10/6/22	1:15:00 PM	00:20	0.00

Comments: Bypassed through oversteer until bridge could move, helped Op move bridge into jumbo stow box.

Bypassed through oversteer until the bridge could be moved normally. Helped operator move the bridge into the jumbo stow box.

3594521	PBB-96 OVERSTEER	GS20126	PBB-96	CLOS E	ECM	10/6/22	2:20:00 PM	10/6/22	2:28:00 PM	00:10	0.00

Comments: Bypassed through oversteer until bridge could move, helped Op move bridge into jumbo stow box.

Bypassed through oversteer until the bridge could be moved normally. Helped operator move the bridge into the jumbo stow box.

3594575	PBB 96 take out of jumbo	GS20126	PBB-96	CLOS E	ECM	10/6/22	10:33:00 PM	10/6/22	10:38:00 PM	00:05	0.00

Comments: PBB-96 Take out of jumbo

arrived at gate, for bridge repositioning out of jumbo.

3594636	gate 96 jet bridge not working	GS20126	PBB-96	CLOS E	ECM	10/7/22	3:57:00 PM	10/7/22	4:05:00 PM	00:08	0.00

Comments: Gate-96 Jetbridge not working

arrived at gate, the bridge was in high level from the plane door entrance, bringing down the bridge info the level , and back in service.

3594676	GATE 96 REPOSITION	GS20126	PBB-96	CLOS E	ECM	10/8/22	2:40:00 AM	10/8/22	2:49:00 AM	00:09	0.00

Comments: Gate-96 Reposition straight

Arrived at gate, for bridge repositioning into straight.

3594714	PBB-96 JUMBO	GS20126	PBB-96	CLOS E	ECM	10/8/22	1:50:00 PM	10/8/22	2:15:00 PM	01:15	0.00

Comments: moved bridge into jumbo stow box, RTS

3594733	GATE 96 REPOSITION	GS20126	PBB-96	CLOS E	ECM	10/8/22	9:55:00 PM	10/8/22	10:00:00 PM	00:05	0.00

Comments: Gate-96 Reposition straight

arrived at gate, for bridge repositioning.

3594817	GATE 96 OVERSTEER	GS20126	PBB-96	CLOS E	ECM	10/9/22	11:20:00 PM	10/9/22	11:37:00 PM	00:16	0.00

Comments: PBB 96

Had to bypass out of oversteer condition. Once cleared of bypass bridge moved normally.

3594930	3594930 - PBB 96 Bridge Won't	GS20126	PBB-96	CLOS E	ECM	10/11/22	6:07:00 AM	10/11/22	6:15:00 AM	00:16	0.00

Comments: found bridge not moving due to GPU hoist down. bypass GPU hoist to move bridge and RTS

follow up work order to commence on GPU, bridge is back in service.

3595130	GATE 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	10/12/22	10:30:00 PM	10/12/22	10:38:00 PM	00:08	0.00
	Comments: Gate-96 Reposition straight arrived at gate, for bridge repositioning.										
3599324	Gate 96 A cable is hanging outside	GS20126	PBB-96	CLOSE	ECM	10/13/22	7:47:00 AM	10/13/22	8:44:00 AM	00:57	0.00
	Comments: Curtain kept popping out due to a broken spring. Will replace spring when part is in stock, RTS. Real issue was the cab curtain was popped out. Tried putting it back in but, it kept popping out. Tried tightening it, but it would not. Barrel										
3599463	Gate 96-PBB into narrow	GS20126	PBB-96	CLOSE	ECM	10/14/22	9:58:00 PM	10/14/22	10:03:00 PM	00:05	0.00
	Comments: Gate-96 PBB into narrow arrived at gate, for bridge repositioning into narrow.										
3599543	Gate 96-PBB issues	GS20126	PBB-96	CLOSE	ECM	10/15/22	7:09:00 PM	10/15/22	7:20:00 PM	00:11	0.00
	Comments: Gate-96 PBB issue Arrived at gate, checking, it's oversteer issue… reset/ bypass and testing, back in service.										
3599545	Gate 96-PBB wont move	GS20126	PBB-96	CLOSE	ECM	10/15/22	8:52:00 PM	10/15/22	9:07:00 PM	00:10	0.00
	Comments: Gate-96 PBB wont move Arrived at gate, it's emergency stop switch issue… turn on the emergency stop switch and testing, back in service.										
3599794	96 into jumbo	GS20126	PBB-96	CLOSE	ECM	10/18/22	5:14:00 PM	10/18/22	5:18:00 PM	00:04	0.00
	Comments: bridge need to be set to jumbo, bridge already moved & attached to plane bridge need to be set to jumbo, bridge already moved & attached to plane										
3599806	PBB 96 bridge not moving	GS20126	PBB-96	CLOSE	ECM	10/18/22	10:24:00 PM	10/18/22	10:37:00 PM	00:13	0.00
	Comments: bridge VFD fault found, cleared fault & proper set bridge in position, bridge called back in service bridge VFD fault found, cleared fault & proper set bridge in position, bridge called back in service										
3599929	PBB 96 into narrow	GS20126	PBB-96	CLOSE	ECM	10/19/22	8:30:00 PM	10/19/22	8:37:00 PM	00:14	0.00
	Comments: Took bridge out of jumbo to narrow, RTS.										
3599932	96 not moving	GS20126	PBB-96	CLOSE	ECM	10/19/22	8:59:00 PM	10/19/22	9:18:00 PM	00:38	0.00
	Comments: VFD fault, cleared fault, bridge working, RTS.										
3602497	Gate 96 bridge out of jumbo	GS20126	PBB-96	CLOSE	ECM	10/21/22	11:16:00 AM	10/21/22	11:23:00 AM	00:07	0.00
	Comments: moved bridge out of jumbo mode, RTS moved bridge out of jumbo mode, RTS										
3602540	PBB 96 repo into narrow	GS20126	PBB-96	CLOSE	ECM	10/21/22	8:36:00 PM	10/21/22	8:44:00 PM	00:08	0.00
	Comments: Gate-96 repo into narrow arrived at gate, for bridge repositioning into narrow.										
3602630	GATE 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	10/22/22	9:52:00 PM	10/22/22	9:59:00 PM	00:12	0.00
	Comments: Gate-96 Reposition straight arrived at gate, for bridge repositioning into straight.										
3602730	GATE 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	10/23/22	10:09:00 PM	10/23/22	10:16:00 PM	00:12	0.00
	Comments: reposition straight, put in straight from jumbo Blakely- reposition straight, put in straight from jumbo										
3602813	GATE 96 OUT OF JUMBO	GS20126	PBB-96	CLOSE	ECM	10/24/22	8:23:00 PM	10/24/22	8:41:00 PM	00:34	0.00
	Comments: PBB 96 Moved Gate 96 out of jumbo for normal operation.										
3602901	PBB-96 not moving	GS20126	PBB-96	CLOSE	ECM	10/25/22	2:18:00 PM	10/25/22	2:23:00 PM	01:08	0.00
	Comments: found the bridge oversteer, over ride the bridge control and moved it to jumbo at same time.										
3607489	Gate 96 PBB OVERSTEER	GS20126	PBB-96	CLOSE	ECM	10/30/22	2:45:00 PM	10/30/22	3:00:00 PM	00:30	0.00
	Comments: bypassed to correct wheel, RTS HIT bypass button and corrected wheel boyiz's direction to bring it out of oversteer, once done bridge moved										
3617161	The jet bridge on gate 96 has a	GS20126	PBB-96	CLOSE	ECM	11/5/22	12:10:00 PM	11/5/22	12:19:00 PM	00:09	0.00
	Comments: Oversteer, override the control panel, RTS										
3617213	gate 96 the jet bridge locked whil	GS20126	PBB-96	CLOSE	ECM	11/5/22	8:23:00 PM	11/5/22	8:28:00 PM	00:05	0.00
	Comments: arrived at gate, oversteered, reset, bypassed, tested, RTS										
3617288	Gate 96 JB is not moving	GS20126	PBB-96	CLOSE	ECM	11/6/22	12:20:00 PM	11/6/22	12:25:00 PM	00:05	0.00
	Comments: bypassed to get out of oversteer										
3617545	PBB- 96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	11/8/22	10:50:00 PM	11/8/22	10:56:00 PM	00:12	0.00
	Comments: Moved bridge out of jumbo mode, & parked it back in spot for normal operation. RTS.										
3619319	Gate 96 PBB NO MVMT	GS20126	PBB-96	CLOSE	ECM	11/11/22	5:31:00 PM	11/11/22	5:41:00 PM	00:20	0.00
	Comments: arrived at gate, for bridge repositioning into jumbo										
3619337	PBB-96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	11/12/22	1:13:00 AM	11/12/22	1:52:00 AM	01:18	0.00
	Comments: arrived at gate, for bridge repositioning into narrow										
3619438	gate 96 take out of Jumbo	GS20126	PBB-96	CLOSE	ECM	11/12/22	9:32:00 PM	11/12/22	9:40:00 PM	00:16	0.00
	Comments: arrived at gate, for bridge repositioning into narrow arrived at gate, for bridge repositioning into narrow										
3619469	PBB-96 REPOSITION	GS20126	PBB-96	CLOSE	ECM	11/13/22	9:37:00 AM	11/13/22	9:55:00 AM	00:36	0.00
	Comments: moved PBB into jumbo, called back in service										
3577740	Gate 96 moved to JB out of jumbo	GS20126	PBB-96	CLOSE	ECM	9/21/22	10:38:00 AM	9/21/22	10:49:00 AM	00:11	0.00

Comments: move out of jumbo to accomodate plane coming into 97

3581523	PBB-96 jetway in oversteer	GS20126	PBB-96	CLOS	ECM	9/22/22	10:49:00 PM	9/22/22	10:56:00 PM	00:14	0.00

Comments: PBB-96 jetway in oversteer
arrived at gate, it's oversteer issue… reset/bypass, back in service.

3586039	PBB 96 repo into narrow	GS20126	PBB-96	CLOS	ECM	10/1/22	9:00:00 PM	10/1/22	9:08:00 PM	00:08	0.00

Comments: PBB-96 repo into narrow
arrived at gate, for bridge repositioning into narrow.

3594529	GATE 96 OVERSTEER	GS20126	PBB-96	CLOS	ECM	10/6/22	2:56:00 PM	10/6/22	3:30:00 PM	00:34	0.00

Comments: oversteer issue, responded prior on 4521, issue happened second time. bypass and will need F/U
got a call from AOC stating Virgin Airlines saying no one responded to call previously (see work order 3594521 for previous call). went to gate

3594679	Gate 96 PBB	GS20126	PBB-96	CLOS	ECM	10/8/22	3:00:00 AM	10/8/22	3:08:00 AM	00:08	0.00

Comments: Gate-96 PBB
arrived at gate, it's oversteer issue… reset/ bypass and Testing, back in service.

3599465	Gate 96 PBB	GS20126	PBB-96	CLOS	ECM	10/14/22	10:40:00 PM	10/14/22	10:56:00 PM	00:16	0.00

Comments: Gate-96 PBB
Arrived at gate, it's oversteer issue… reset/ bypass and testing, back in service.

3599630	Gate 96 PBB	GS20126	PBB-96	CLOS	ECM	10/17/22	1:19:00 AM	10/17/22	1:29:00 AM	00:10	0.00

Comments: oversteer, reset, bypass

3599704	GATE 96 REPOSITION	GS20126	PBB-96	CLOS	ECM	10/17/22	9:36:00 PM	10/17/22	9:42:00 PM	00:12	0.00

Comments: bridge operated, moved out to straight, called back in service

3602933	GATE 96 REPOSITION	GS20126	PBB-96	CLOS	ECM	10/25/22	9:52:00 PM	10/25/22	10:15:00 PM	00:24	0.00

Comments: PBB 96
Moved Gate 96 out of jumbo mode for normal operation.

3619611	Gate 96 REPO	GS20126	PBB-96	CLOS	ECM	11/14/22	11:42:00 PM	11/15/22	12:00:00 AM	00:36	0.00

Comments: moved bridge out of jumbo and back into spot for normal operation

3619814	Gate 96-PBB into JUMBO	GS20126	PBB-96	CLOS	ECM	11/16/22	6:36:00 PM	11/16/22	6:43:00 PM	00:07	0.00

Comments: Repositioned bridge into jumbo mode, RTS.

3619824	96 not moving	GS20126	PBB-96	CLOS	ECM	11/16/22	9:03:00 PM	11/16/22	9:11:00 PM	00:22	0.00

Comments: Upon my arrival bridge was in operation, tested, RTS.

3619527	GATE 96 REPOSITION	GS20126	PBB-96	CLOS	ECM	11/14/22	1:08:00 AM	11/14/22	1:25:00 AM	00:34	0.00

Comments: moved bridge out of jumbo mode, back into spot for normal operation
moved bridge out of jumbo mode, back into spot for normal operation

3385321	3385321 - PBB-106 Canopy won't retract	GS20127	PBB-106	CLOS	ECM	1/8/22	12:42:00 PM	1/8/22	12:51:00 PM	00:13	0.00

Comments: Canopy wont retract
No plane was present. Canopy was fully retracted. Tested canopy and it would fully extend and retract with no issue.

3393503	Gate 106-PBB not moving	GS20127	PBB-106	CLOS	ECM	1/22/22	2:31:00 PM	1/22/22	2:43:00 PM	00:12	0.00

Comments: ECALL: oversteer, bypassed through until bridge moved normally, stayed till op drove to plane
Bridge was in oversteer. Bypassed through until the bridge could be moved normally. Stayed until the operator drove the bridge to the plane.

3398823	The Auto lever alarm keeps going	GS20127	PBB-106	CLOS	ECM	2/2/22	10:05:00 AM	2/2/22	10:16:00 AM	00:11	0.00

Comments: Auto level alarm test functions of bridge and auto level, found all to be working as designed auto
Level is set at 4.2 seconds up and down

3500469	Gate 106 Canopy issues	GS20127	PBB-106	CLOS	ECM	6/3/22	12:04:00 PM	6/3/22	12:15:00 PM	00:14	0.00

Comments: Operator said that the canopy was sticking. Lubricated the right side canopy arm. Tested it, worked

3534568	PBB 106 Jetway wont move	GS20127	PBB-106	CLOS	ECM	7/27/22	3:33:00 AM	7/27/22	3:40:00 AM	00:14	0.00

Comments: Ecall : Not working, Bypassed out of oversteer condition & RTS
bridge was in oversteer condition had to bypass out of condition

3385606	PBB-106 NOT MOVING	GS20127	PBB-106	CLOS	ECM	1/11/22	7:56:00 PM	1/11/22	8:03:00 PM	00:07	0.00

Comments: PBB 106 nit moving. found bridge in oversteer, bypassed out talked to agent
About bridge is made to go from building out, not from pass door back to building. RTS

3393637	PBB 106 won't move	GS20127	PBB-106	CLOS	ECM	1/24/22	1:49:00 PM	1/24/22	2:39:00 PM	00:50	0.00

Comments: PBB 106 inop arrived at bridge notice full extendaion
Look at hard stops but not visible, so good Found no movement due to VFD overloads Reset and returned to service. Then notice more

3408746	PBB-106 AUTO LEVEL	GS20127	PBB-106	CLOS	ECM	2/6/22	1:06:00 PM	2/6/22	1:12:00 PM	00:06	0.00

Comments: PBB-106
Arrived, no problem found , gate stated the auto level alarm went off and she reset bridge.

3432972	Gt 106 Canopy	GS20127	PBB-106	CLOS	ECM	3/12/22	10:31:00 PM	3/13/22	1:38:00 AM	03:31	0.00

Comments: canopy at gate 106 broken
arrived at gate 106 and the canopy right side the built had broken I had to pulled that side back by hand and the agent retract the canopy s

3490200	Gate 106 will not move	GS20127	PBB-106	CLOS	ECM	5/29/22	8:21:00 AM	5/29/22	8:25:00 AM	00:06	0.00

Comments: Pbb was on an oversteer, bypass oversteer. Pbb back in service

3490332	Gate 106-PBB wont move	GS20127	PBB-106	CLOS	ECM	5/29/22	9:28:00 AM	5/29/22	9:38:00 AM	00:10	0.00

Comments: Pbb was on an oversteer, bypass oversteer. Back in service
Pbb was on an oversteer, bypass oversteer. Back in service

3490638	The Canopy on gate 106 will not	GS20127	PBB-106	CLOSE	ECM		6/1/22	6:55:00 AM	6/1/22	7:01:00 AM	00:06	0.00
	Comments: PBB-106 Arrived, tested canopy no issue found											
3500585	PBB 106 not moving	GS20127	PBB-106	CLOSE	ECM		6/4/22	4:19:00 PM	6/4/22	4:30:00 PM	00:11	0.00
	Comments: Arrived at gate, checking the pilot console… found out no issue.											
3507956	Gate 106 jetbridge will not	GS20127	PBB-106	CLOSE	ECM		6/16/22	7:33:00 AM	6/16/22	7:51:00 AM	00:18	0.00
	Comments: bride wont move Troubleshot the issue no found that the bridge had gone past the extend limit switches. Had to bend the switches out of the way so the bri											
3508238	Gate 106 PBB AUTO LEVEL	GS20127	PBB-106	CLOSE	ECM		6/18/22	5:09:00 PM	6/18/22	5:25:00 PM	00:13	0.00
	Comments: Gate-106 PBB auto level Arrived at gate, it's auto level issue… reset the auto level, testing and back in service. NOTE: this is late e - call response due to severe											
3516832	Gate 106 bridge wont move	GS20127	PBB-106	CLOSE	ECM		7/1/22	7:39:00 AM	7/1/22	7:44:00 AM	00:05	0.00
	Comments: Bridge on plane upon arrival. Operator said they were new.											
3500640	Gate 106 Can't retrieve the	GS20127	PBB-106	CLOSE	ECM		6/5/22	6:06:00 AM	6/5/22	6:31:00 AM	00:25	0.00
	Comments: arrived plane waiting to depart removed right canopy guard and found stop for Extend / retract switch bent. Bent back into correct position and retracted canopy put guard back on and tested several more times with no											
3525401	Gate 106 wheels not in position	GS20127	PBB-106	CLOSE	ECM		7/7/22	11:57:00 AM	7/7/22	12:10:00 PM	00:13	0.00
	Comments: Issue with wheels Bridge was on a plane and unloading passengers when I arrived.											
3525650	PBB-106 NOT MOVING	GS20127	PBB-106	CLOSE	ECM		7/9/22	6:04:00 PM	7/9/22	6:13:00 PM	00:09	0.00
	Comments: PBB-106 not moving arrived at gate, it's oversteer issue… reset/bypass and testing, then back in service.											
3525758	106 not moving	GS20127	PBB-106	CLOSE	ECM		7/10/22	8:54:00 PM	7/10/22	9:02:00 PM	00:08	0.00
	Comments: Gate-106 not moving Arrived at gate, it's oversteer issue… reset/bypass and testing then back in service.											
3525794	Gate 106 jetbridge will not move	GS20127	PBB-106	CLOSE	ECM		7/11/22	7:47:00 AM	7/11/22	7:52:00 AM	00:15	0.00
	Comments: oversteer, bypassed, turned wheels back to right to get out of oversteer, wheel indicator off bridge was in oversteer, bypassed and turned wheels back to right to get out of oversteer, also wheel indicator is off and needs adjustment oversteer, bypassed, turned wheels back to right to get out of oversteer, wheel indicator is off, needs adjustment											
3547953	PBB 106 won't move	GS20127	PBB-106	CLOSE	ECM		8/5/22	1:58:00 AM	8/5/22	2:01:00 AM	00:03	0.00
	Comments: bridge was in oversteer condition, bypassed out of bypassed											
3572396	Gate 106 noise inside the jetway	GS20127	PBB-106	CLOSE	ECM		9/8/22	10:03:00 AM	9/8/22	10:19:00 AM	00:16	0.00
	Comments: Noise in bridge Checked inside bridge and heard no alarm or noise. Checked the console and the auto level was engaged and working normally.											
3572467	Gate 106 Swing Limit warning	GS20127	PBB-106	CLOSE	ECM		9/9/22	7:10:00 AM	9/9/22	7:12:00 AM	00:02	0.00
	Comments: Bridge is operable, Airline continued to use gate, will need more trouble shooting.											
3572550	Gate 106 jetbridge will not move	GS20127	PBB-106	CLOSE	ECM		9/10/22	10:00:00 AM	9/10/22	10:16:00 AM	00:33	0.00
	Comments: PBB was docked to plane upon arrival. Returned after plane left to test, NPF.											
3572631	PBB-106 Auto leve	GS20127	PBB-106	CLOSE	ECM		9/10/22	10:35:00 PM	9/10/22	10:41:00 PM	00:06	0.00
	Comments: PBB-106 auto level arrived at gate, checking the auto level… found out no issue.											
3572785	Gate 106 Swing Limit warning	GS20127	PBB-106	CLOSE	ECM		9/12/22	2:00:00 PM	9/12/22	2:40:00 PM	00:40	0.00
	Comments: after troubleshooting found broken wire at j-box. fixed wire and tested bridge. RTS											
3572971	106 roof leaking water	GS20127	PBB-106	CLOSE	ECM		9/14/22	9:13:00 PM	9/14/22	10:01:00 PM	00:13	0.00
	Comments: Gate-106 roof leaking Arrived at gate, it's roof leaking issue… removed the water on the metal roof, wiped out and clean up then back in service.											
3577804	PBB 106 Bridge is saturated with	GS20127	PBB-106	CLOSE	ECM		9/21/22	10:45:00 PM	9/22/22	12:20:00 AM	00:58	0.00
	Comments: Ecall : Leaking in C tunnel and cab, RTS follow up needed for corrosion went to go look for leak but stopped raining went up on roof to observed and found multiple spots of corrosion one near front where rails are											
3607305	PBB 106 cab leaking water	GS20127	PBB-106	CLOSE	ECM		10/28/22	5:14:00 PM	10/28/22	7:09:00 PM	00:10	0.00
	Comments: PBB-106 cab leaking water Found corrosion near bottom of guard rail on the front middle and front right side. Sanded corrosion and found holes leading through cabin.											
3607655	Lights inside jetbridge are ina	GS20127	PBB-106	CLOSE	ECM		11/1/22	10:18:00 AM	11/1/22	10:21:00 AM	00:03	2.59
	Comments: removed and replaced bulb											
3438186	NKS Scale is off by 5 pounds	GS20067	A4-B4-B-4PS1 01-PS-01	CLOSE	ECM		3/22/22	7:22:00 AM	3/22/22	7:39:00 AM	00:17	0.00
	Comments: ECALL: check scale and working properly, rest and test again and no issues. RTS											
3464276	Baggage scale inop	GS20072	A6-B2-B-2PS1 01-PS-01	CLOSE	ECM		4/21/22	4:08:00 AM	4/21/22	7:51:00 AM	02:59	0.00
	Comments: ECALL-reset scale, recalibrated scale, could not find weight to test scale. RTS. Reset scale, was told scale do not match other scales. Tried to recalibrate it but can not find weight to test scale. Looked both sides A & B for it, not found.											
3469477	Public scale in main terminal	GS20072	A6-B2-B-2PS1 01-PS-01	CLOSE	ECM		5/1/22	4:20:00 PM	5/1/22	4:22:00 PM	00:12	0.00
	Comments: ECALL: after fixing first scale remove and reset power on display. tested and RTS											

3469614	FFT bump out Scale needs to be	GS20072	A6-B2-B-2PS1	CLOS E	ECM	5/3/22	9:49:00 AM	5/3/22	10:01:00 AM	00:12	0.00
	Comments: ECALL:Worked on 2TC1/2TC2 first as priority, Delayed, tested scale,no issue										
	Worked on 2TC1/2TC2 first as priority to start the counters delayed arriving at bump out scale ECALL. tested table scale and it is fully										
3531065	PCA 95 not working	GS20091	PCA-95	CLOS E	ECM	7/20/22	4:15:00 PM	7/20/22	6:54:00 PM	02:36	0.00
	Comments: compressors not working										
	Upon arrival the unit was running but no compressors were on. We opened the panel and saw none of the compressors were flipping over to										
3550239	Gate 95 PCA HOT	GS20091	PCA-95	CLOS E	ECM	8/12/22	4:08:00 PM	8/12/22	4:53:00 PM	00:45	0.00
	Comments: Blowing hot										
	Arrived at the gate checked discharge temperature it was 64.6 checked electrical components, compressor 3 was not activated,checked										
3446881	3446881 - PCA - 95 Blowing Ho	GS20091	PCA-95	CLOS E	ECM	4/6/22	6:59:00 AM	4/6/22	8:20:00 AM	02:40	0.00
	Comments: Ecall 95 Blowing hot										
	Arrived at the gate found unit attached to the aircraft working discharging 69.8 degrees. Opened the electrical door and noticed that stages 2										
3460661	PCA-95 NOT WORKING	GS20091	PCA-95	CLOS E	ECM	4/19/22	7:11:00 AM	4/19/22	7:27:00 AM	00:30	0.00
	Comments: AOC mistake. The problem was with the GPU not the PCA. No issue with PCA.										
	AOC mistake. The problem was with the GPU not the PCA. No issue with PCA.										
3548321	PCA-95 ISSUE WITH THE	GS20091	PCA-95	CLOS E	ECM	8/9/22	11:29:00 AM	8/9/22	12:00:00 PM	00:31	198.00
	Comments: Eacll 95										
	Arrived at the gate And was told by ramp worker the hose was to short. Requested 10ft section of hose from parts and installed it. Hose w										
3577571	PCA-95 NOT WORKING	GS20091	PCA-95	CLOS E	ECM	9/19/22	12:50:00 PM	9/19/22	2:08:00 PM	01:18	0.00
	Comments: tripped stage 1 breaker, stage 1 compressor making noise, isolated stage compressor, dis-41 Amb-87										
	Upon arrival found unit off and hose rolled in hose basket. Found a tripped stage #1 breaker. Stage #1 compressor making a loud noise and										
3619624	GATE 95 PCA NOT WORKING	GS20091	PCA-95	CLOS E	ECM	11/15/22	4:43:00 AM	11/15/22	5:10:00 AM	00:27	0.00
	Comments: PCA NOT WORKING										
	Arrived at the gate. Hose was detached from plane. Extended the hose and turned on unit. After 2 minutes unit turned off. Proceeded to										
3376891	The pwc on gate 48 has a bent	GS20118	PWC-48	CLOS E	ECM	1/5/22	6:58:00 AM	1/5/22	7:44:00 AM	00:46	304.02
	Comments: PWC-48										
	Arrived, found top part of nozzle bent and scraped where the lid would not close on nozzle to cover it, took off old nozzle and replaced with a										
3430711	Gate 48 PWC	GS20118	PWC-48	CLOS E	ECM	3/7/22	11:42:00 PM	3/7/22	11:56:00 PM	00:14	0.00
	Comments: pwc-48										
	Nozzle was stuck shut. Back in service										
3550244	Gate 48-PWC hose WO355024	GS20118	PWC-48	CLOS E	ECM	8/12/22	5:02:00 PM	8/12/22	5:08:00 PM	00:06	0.00
	Comments: Gate-48 PWC hose										
	arrived at gate, the main valve at the back is close… open the valve and testing, back in service.										
3570497	PWC-48 HEAD TO HOSE IS	GS20118	PWC-48	CLOS E	ECM	9/6/22	8:14:00 PM	9/6/22	8:36:00 PM	00:43	82.23
	Comments: PWC 48										
	Coupling at end of nozzle was worn and didn't swivel. Removed old coupling and replaced with new one.										
3577793	PWC 48 hose tangles	GS20118	PWC-48	CLOS E	ECM	9/21/22	8:33:00 PM	9/21/22	8:45:00 PM	00:12	0.00
	Comments: PWC 48										
	Hose tangled around axle. Untangled hose and rolled up hose neatly and properly.										
3393573	PWC 94 reported issued connecting	GS20122	PWC-96	CLOS E	ECM	1/23/22	7:05:00 PM	1/23/22	7:12:00 PM	00:07	0.00
	Comments: ECALL: checked the AC coupler it was jammed so I repaired it, tested, cleaned out the cabinet,RTS										
3480178	PWC-96 WILL NOT RETRACT	GS20122	PWC-96	CLOS E	ECM	5/12/22	5:27:00 PM	5/12/22	6:53:00 PM	00:54	144.99
	Comments: broken contact block and fuse. Replace with new contact block and fuse										
3490016	Gate pwc 96 brokedn hos	GS20122	PWC-96	CLOS E	ECM	5/27/22	7:01:00 AM	5/27/22	7:16:00 AM	00:15	0.00
	Comments: pwc inop										
	Hose was jammed into the side of the hose reel. Released water pressure and then freed the hose. Completely pulled the hose out and										
3408722	3408722 - PWC - 96 hose leakin	GS20122	PWC-96	CLOS E	ECM	2/6/22	7:25:00 AM	2/6/22	7:40:00 AM	00:15	0.00
	Comments: PWC-96										
	Arrived, tested unit and found leak. Leak was right below bottom of the handle. Cut part with hole off of hose. Put back hose onto handle.										
3530617	94 pwc	GS20122	PWC-96	CLOS E	ECM	7/15/22	9:47:00 PM	7/15/22	9:52:00 PM	00:07	0.00
	Comments: pwc-96										
	PWC mane valve behind cabinet was turn off										
3554976	Gate 96 PWC leaking	GS20122	PWC-96	CLOS E	ECM	8/18/22	8:11:00 AM	8/18/22	8:18:00 AM	00:07	0.00
	Comments: cut hose at leak and re-attach nozzle.										
3572899	Gate 96-PWC hose issue	GS20122	PWC-96	CLOS E	ECM	9/13/22	6:56:00 PM	9/13/22	8:09:00 PM	01:13	82.23
	Comments: badly dented and missing O-ring, obtained new nozzle from parts, replaced with new nozzle, RTS										
	inspected nozzle, badly dented and missing O-ring, obtained new nozzle from parts, replaced with new nozzle, asset working properly, called										
3602528	PWC 96 issue with hose	GS20122	PWC-96	CLOS E	ECM	10/21/22	6:05:00 PM	10/21/22	6:07:00 PM	00:02	0.00
	Comments: PWC-96 issue with hose										
	arrived at gate, checking the PWC… found out no issue.										
3443463	80 pwc hose stuck	GS20119	PWC-80	CLOS E	ECM	3/29/22	7:41:00 PM	3/29/22	7:50:00 PM	00:09	0.00
	Comments: 80 PWC Hose stuck										
	arrived at gate, checking the PWC… it's tangled, untangle/ testing and back in service.										
3513817	Gate 80 pwc hose is stuck/tangles	GS20119	PWC-80	CLOS E	ECM	6/29/22	11:31:00 AM	6/29/22	11:47:00 AM	00:16	0.00

Comments: Had to take off the nozzle to release the water pressure, reset and RTS

3607270	United counter	GS20134	A4-B-4BD2-BS	CLOS	ECM		10/28/22	8:26:00 AM	10/28/22	9:00:00 AM	00:34	0.00

Comments: Ecalls: Scale out of calbration, Recalibrated scale tested & RT S
arrived at scale checked over unit used 50lb weight to ser calibration tested and returned to service

3385532	A3-3ML2-01-DIV	GS20135	A3-3ML2-01-	CLOS	ECM		1/11/22	8:20:00 AM	1/11/22	8:36:00 AM	00:16	0.00

Comments: ECALL: failed to retract, turn diverter off/on, reset fault, fault cleared, cycled, RTS
Turned the diverter for a few seconds and put it back on, reset the fault, once the fault was cleared, i cycled the diverter, it was working fin

3433307	3ML2 DIV has a	GS20135	A3-3ML2-01-	CLOS	ECM		3/16/22	1:38:00 PM	3/16/22	1:55:00 PM	00:22	0.00

Comments: ECALL: inspect and reset diverter. tested and RTS

3548315	3ML2-DIV has a	GS20135	A3-3ML2-01-	CLOS	ECM		8/9/22	10:09:00 AM	8/9/22	10:28:00 AM	00:32	0.00

Comments: Inspected DIV and moved paddles until proximity switches were in sync, tested, RTS
Inspected DIV and moved paddles until proximity switches were in sync, tested, RTS

3416727	PWC 14 hose	GS20113	PWC-14	CLOS	ECM		2/23/22	9:43:00 PM	2/23/22	10:23:00 PM	00:40	0.00

Comments: PWC-14 hose tangled
Arrived at gate, checking the hose finding out is tangled… retract/ roll up and testing, back in service.

3390615	PWC 14 hose	GS20113	PWC-14	CLOS	ECM		1/18/22	5:25:00 PM	1/18/22	5:40:00 PM	00:15	0.00

Comments: pwc-14 tangle up bad
I arrived at the PWC-14 the hose was out on the ground it was rolled up wronge and in a knot I managed to get it the right way roll it up no

3420897	PWC-14	GS20113	PWC-14	CLOS	ECM		2/24/22	5:50:00 PM	2/24/22	7:22:00 PM	01:32	0.00

Comments: PWC-14 Release valve broken
Arrived at gate, checking the PWC… finding out the AC coupler is broken, went to the shop get the AC coupler , install and testing…back in

3433122	PWC gate 14	GS20113	PWC-14	CLOS	ECM		3/14/22	6:29:00 PM	3/14/22	6:55:00 PM	00:26	0.00

Comments: pwc 14 water hose tangle
I arrived at the pwc 14 the hose was tangled u badly I manage to get it untangled and rolled it back up the hose is bad the pwc 14 is back in

3433308	14 pwc hose	GS20113	PWC-14	CLOS	ECM		3/16/22	2:26:00 PM	3/16/22	2:52:00 PM	00:26	2.00

Comments: pwc 14 hose tangle
Untangled hose , stretch all the hose out rolled back in the right way, lightbulb not working, replaced it with new one , in side cabinet was

3443157	PWC - GATE 14	GS20113	PWC-14	CLOS	ECM		3/26/22	8:11:00 PM	3/26/22	8:30:00 PM	00:19	0.00

Comments: PWC-Gate 14 hose not working
Arrived at gate, checking the PWC… it's tangled, untangle and testing then back in service.

3480665	Gate 14 PWC	GS20113	PWC-14	CLOS	ECM		5/18/22	9:53:00 AM	5/18/22	11:12:00 AM	00:51	89.50

Comments: no water I turn the valve on water came out I retracted the hose not working had to change switch

3485396	Gate 14 PWC	GS20113	PWC-14	CLOS	ECM		5/23/22	5:08:00 PM	5/23/22	5:40:00 PM	00:32	44.75

Comments: Found worn contact. Replaced contact, tested hose reel. Pwc back in service.

3503019	Gate 14 PWC is	GS20113	PWC-14	CLOS	ECM		6/11/22	8:01:00 AM	6/11/22	8:29:00 AM	00:22	0.00

Comments: higher priority call before pwc. Hose jammed, Released water pressure, freed hose. retracted hose.
higher priority call before pwc. Hose jammed, Released water pressure, freed hose. retracted hose.

3503385	PWC 14 not	GS20113	PWC-14	CLOS	ECM		6/14/22	4:29:00 PM	6/14/22	4:37:00 PM	00:08	0.00

Comments: Loosened hose clamp put nozzle back on and tightened clamp tested no leaks and rinsed out cabinet

3534393	GATE 14 PWC	GS20113	PWC-14	CLOS	ECM		7/24/22	10:32:00 PM	7/25/22	12:14:00 AM	01:42	377.00

Comments: hose severely tangled causing holes in hose,replaced with new, broken off bumper
found hose severely tangled causing holes in hose, call menzie supervisor to notify about the problem, he took pictures and is investigating,

3534641	PWC 14 no	GS20113	PWC-14	CLOS	ECM		7/27/22	8:25:00 PM	7/27/22	8:35:00 PM	00:10	0.00

Comments: main valve was shut half-ways, moved valve back to the full open position, pressure back normal
the main valve was shut half-ways, moved valve back to the full open position, pressure back normal

3547932	Gate 14 pwc is	GS20113	PWC-14	CLOS	ECM		8/5/22	11:47:00 AM	8/6/22	10:45:00 AM	05:10	340.20

Comments: Pwc leaking
There were multiple leaks in the water cabinet. Found that the swivel joint was leaking, the pressure gauge was damaged, there were a c

3594726	PWC 14 hose	GS20113	PWC-14	CLOS	ECM		10/8/22	5:25:00 PM	10/8/22	7:11:00 PM	01:10	354.00

Comments: hose tangled, untangled, it was damaged, replaced hose, tested, RTS
Arrived at gate, pwc hose was severely tangled. Untangled hose but was damaged. Received new hose and removed and replaced the hose.

3619328	Gate 14-PWC	GS20113	PWC-14	CLOS	ECM		11/11/22	10:30:00 PM	11/11/22	11:00:00 PM	00:30	377.49

Comments: replaced broken coupler and rubber coupler

3464572	Gate 12 PWC	GS20112	PWC-12	CLOS	ECM		4/24/22	12:56:00 PM	4/24/22	12:56:00 PM	00:00	0.00

3390711	12 pwc	GS20112	PWC-12	CLOS	ECM		1/19/22	4:09:00 PM	1/19/22	4:18:00 PM	00:09	0.00

Comments: Ecall… PWC INOP
When I arrived the Menzies ground crew was able to fix the hose… it was tangled and they just untangled it… RTS START TIME: 1609 E

3464568	3464568 - PWC	GS20112	PWC-12	CLOS	ECM		4/24/22	12:40:00 PM	4/24/22	12:47:00 PM	00:07	0.00

Comments: ECALL:checked nozzle, cap, water flow, no issue found
checked nozzle, cap, water flow, no issue found

3489926	Gate 12 PWC is	GS20112	PWC-12	CLOS	ECM		5/26/22	11:30:00 AM	5/26/22	1:20:00 PM	01:50	0.00

Comments: pwc12 tangle
I arrived at the pic 12 the hose was tangled very bad had to loosen both ends to get it untangle got it done reel the hose back up pwc12 back

3513627	PWC hose gate 12 tangled	GS20112	PWC-12	CLOSED	ECM	6/27/22	8:05:00 PM	6/27/22	8:20:00 PM	00:30	0.00
	Comments: ramp crew rolled hose up incorrectly causing tangle. untangled hose and rolled up properly, RTS										
	ramp crew rolled hose up incorrectly causing tangle. untangled hose and rolled up properly, RTS										
3513702	WATER HOSE ON GATE 12	GS20112	PWC-12	CLOSED	ECM	6/28/22	12:35:00 PM	6/28/22	1:35:00 PM	01:00	0.00
	Comments: Come to gate and untangled water holes then reeled it back into the cabinet.										
	Come to gate and untangled water holes then reeled it back into the cabinet.										
3516937	Gate 12 Hose is tangled	GS20112	PWC-12	CLOSED	ECM	7/2/22	9:05:00 AM	7/2/22	9:17:00 AM	00:12	0.00
	Comments: hose tangled										
	Hose was jammed on the side of the reel. Released the water pressure and then freed the hose. Pulled the hose out all the way and then										
3531050	PWC hose gate 12	GS20112	PWC-12	CLOSED	ECM	7/20/22	2:40:00 PM	7/20/22	2:58:00 PM	00:17	0.00
	Comments: Issue wih pwc										
	Hose was fully rolled up. Tested the hose and it worked fine. Tested the retract and the light and they both worked. Found no leaks in the										
3538767	Gate 12 pwc hose is leaking	GS20112	PWC-12	CLOSED	ECM	7/28/22	12:51:00 PM	7/28/22	1:51:00 PM	01:00	0.00
	Comments: Used barbed fitting and 4 hose clamps on hose. RTS.										
3538962	Gate 12 pwc has no water flow	GS20112	PWC-12	CLOSED	ECM	7/30/22	5:58:00 AM	7/30/22	6:19:00 AM	00:21	2.20
	Comments: Issue with water										
	Water flowed through the hose fine when turned on. The issue was that the nozzle was missing an O-Ring. Went to parts to get one but no										
3547895	PWC 12 hose tangled	GS20112	PWC-12	CLOSED	ECM	8/5/22	2:03:00 AM	8/5/22	2:17:00 AM	00:14	0.00
	Comments: PWC-12 hose tangled										
	arrived at gate, it's PWC hose tangled issue… untangled/testing and back in service.										
3550257	Gate 12 PWC	GS20112	PWC-12	CLOSED	ECM	8/12/22	11:55:00 PM	8/13/22	12:09:00 AM	00:27	0.00
	Comments: pwc-12 hose										
	I arrived at pic-12 hose it was tangled up I got it untangle rolled it back up all good										
3550320	PWC-12	GS20112	PWC-12	CLOSED	ECM	8/13/22	11:53:00 PM	8/14/22	12:11:00 AM	00:31	0.00
	Comments: pwc-12 issue with the water										
	I arrived at pwc-12 there is no problem with the hose or the water all good										
3555859	PWC 12 fitting from hose to	GS20112	PWC-12	CLOSED	ECM	8/27/22	11:20:00 PM	8/27/22	11:33:00 PM	00:13	0.00
	Comments: PWC-12										
	Reconnected hose to fitting, checked operation all good.										
3555890	Gate 12 water hose is tangled	GS20112	PWC-12	CLOSED	ECM	8/28/22	11:31:00 AM	8/28/22	11:41:00 AM	00:10	0.00
	Comments: PWC-12										
	Correctly hose.										
3577443	PWC-12 Hose leaking	GS20112	PWC-12	CLOSED	ECM	9/17/22	11:12:00 PM	9/18/22	12:00:00 AM	00:25	0.00
	Comments: PWC-12 hose leaking										
	Hose fitting was dented causing loose contact. Reshaped fitting and installed back on to hose. Verified operation, all good.										
3585982	Gate 12 PWC is not working	GS20112	PWC-12	CLOSED	ECM	10/1/22	5:47:00 AM	10/1/22	6:10:00 AM	00:18	0.00
	Comments: delayed due to other ECALL,Leak coming from a loose hose clamp, tightened up, leak stopped, no issue										
	had to respond to more pressing ECALL before getting to this one, leak was coming from a loose hose clamp, tightened it up, which stopped										
3586032	Gate 12- PWC issue	GS20112	PWC-12	CLOSED	ECM	10/1/22	6:45:00 PM	10/1/22	6:50:00 PM	00:05	0.00
	Comments: unreeled hose, found a kink, undid kink, verified operation										
3594759	PWC gate 12 low water pressure	GS20112	PWC-12	CLOSED	ECM	10/9/22	9:00:00 AM	10/9/22	9:33:00 AM	00:32	0.00
	Comments: pwc hose kinked, stretched out hose, removed kink, reeled hose up, RTS										
	pwc hose kinked, stretched out hose, removed kink, reeled hose up, RTS										
3602468	PWC-12 HOSE IS TANGLED	GS20112	PWC-12	CLOSED	ECM	10/20/22	11:42:00 PM	10/20/22	11:51:00 PM	00:09	0.00
	Comments: PWC-12 hose tangled										
	arrived at gate, it's a hose tangled issue… untangled/ testing, back in service.										
3617525	PWC 12 hose leaking	GS20112	PWC-12	CLOSED	ECM	11/8/22	4:49:00 PM	11/8/22	5:32:00 PM	00:43	0.00
	Comments: Pipe is leaking and PWC. Used grease gun/food grade grease to plug up leak, RTS.										
3617495	GATE 12 PWC hose has a leak	GS20112	PWC-12	CLOSED	ECM	11/8/22	9:01:00 AM	11/8/22	10:01:00 AM	00:11	0.00
	Comments: Untangled hose RTS. Hose is leaking but from the backflow. GOAA side.										
	Ecall was passed on to se hence the time difference										
3619796	PWC 12 hose nozzle loose	GS20112	PWC-12	CLOSED	ECM	11/16/22	1:37:00 PM	11/16/22	2:03:00 PM	00:26	2.94
	Comments: Replaced missing "O" ring and clamp with new ones. RTS.										
3398613	Gate 40 PWC	GS20114	PWC-40	CLOSED	ECM	1/30/22	11:02:00 PM	1/30/22	11:09:00 PM	00:16	0.00
	Comments: ground crew call to say that they can not open the door to the plane to put water back in service										
	arrived at the pwc-40 the hose was on the plane the ground crew call to say that they can not open the door to the plane to put water back in										
3464754	40 pwc hose is leaking by panel	GS20114	PWC-40	CLOSED	ECM	4/26/22	4:40:00 PM	4/26/22	4:59:00 PM	00:19	0.00
	Comments: PWC-40										
	Removed damaged portion of PWC hose, PWC back in service										
3508276	Gate 40 PWC Hose has hole	GS20114	PWC-40	CLOSED	ECM	6/19/22	7:03:00 AM	6/19/22	7:17:00 AM	00:14	0.00
	Comments: removed the nozzle and cut off that small section. Put the nozzle back on, tested, RTS										
	Ground crew showed me where on the hose was the hole. Hole was very close to the nozzle so I removed the nozzle and cut off that small										
3570044	Gate 40 PWC hose leaking	GS20114	PWC-40	CLOSED	ECM	9/2/22	8:06:00 AM	9/2/22	8:21:00 AM	00:15	0.00
	Comments: Leak in hose										

						Leak was shortly after the nozzle. Cut off that small section of hose and attached the nozzle back onto the rest of the hose. Found no other					
3517097	PORTABLE WATER	GS20115	PWC-44	CLOSE	ECM	7/3/22	4:59:00 PM	7/3/22	5:09:00 PM	00:10	0.00
	Comments: leaking, tighten nozzle and tested. RTS										
3555874	3555874 - PWC 44 Hose nozzle	GS20115	PWC-44	CLOSE	ECM	8/28/22	7:20:00 AM	8/28/22	7:30:00 AM	00:10	0.00
	Comments: replaced hose clamp										
3534089	WATER HOSE ON GATE 46	GS20116	PWC-46	CLOSE	ECM	7/21/22	7:37:00 PM	7/21/22	7:46:00 PM	00:09	0.00
	Comments: Gate-46 water hose on inop										
						arrived at gate, checking the PWC.. finding out the O ring is not properly insert, removed/insert the O ring and testing them back in service.					
3550162	46 pwc nozzle disconnected from	GS20116	PWC-46	CLOSE	ECM	8/11/22	6:01:00 PM	8/11/22	6:27:00 PM	00:39	0.00
	Comments: pwc-46 hose off nozzle										
						I arrived at the pic-46 the hose was off the nozzle I reconnected the hose back on the nozzle let water run to look for leaks all good back in					
3503283	A7-2RL-06 SE reporting multiple	GS16876	A7-2RL-06	CLOSE	ECM	6/13/22	3:31:00 PM	6/13/22	4:00:00 PM	00:39	0.00
	Comments: Ecall : Jam, Cleared jam condition reset asset and RTS										
						inspected line there was a bag jam moved bags from photo eyes reset line called in this is a common spot for bag jams due to bags being so					
3513378	2RL-07 is merging bags into the	GS16876	A7-2RL-06	CLOSE	ECM	6/25/22	7:44:00 AM	6/25/22	8:20:00 AM	00:36	0.00
	Comments: overload fault on 2SS2-DIV, paddles semi-open creating multiple bags stuck on DIV & 2RL-06, cleared										
						arrived at asset, inspected photo-eye and reflectors, cleared jam, monitored belt, identified issue was actually overload fault on the 2SS2-					
3413398	Diverter fault; A7-2SS4-DIV	GS16877	A7-2SS4-DIV	CLOSE	ECM	2/14/22	6:53:00 AM	2/14/22	7:05:00 AM	00:22	0.00
	Comments: ECALL: lot of bags on line, cleared bags off, reset the line, monitored, RTS.										
						Inspected line, there was a lot of bags on the line, cleared all bags off the line to make sure photo eye were not blocked, after clearing bags,					
3490161	A7-2SS4-DIV - Position Fault	GS16877	A7-2SS4-DIV	CLOSE	ECM	5/28/22	4:00:00 PM	5/28/22	4:35:00 PM	00:35	0.00
	Div was tested and working fine										
3500560	A7-2SS4-DIV multiple failed to	GS16877	A7-2SS4-DIV	CLOSE	ECM	6/4/22	7:59:00 AM	6/4/22	8:15:00 AM	00:16	0.00
	Comments: Ecall : Multiple failed to extend, Bad bag hygiene causing fault, RTS										
						when I arrived I asked BHS to flood the line they sent multiple bags and unit cycled as it should every so often a cluster of bags would come					
3500867	A7-2SS4-DIV multiple	GS16877	A7-2SS4-DIV	CLOSE	ECM	6/6/22	2:31:00 PM	6/6/22	3:06:00 PM	00:39	0.00
	Comments: ECALL: hardware loose, made adjustments to hardware, tested, working fine, called back in service										
						inspected asset, checked DIV, notice hardware loose, made adjustments to hardware, tested, working fine, called back in service					
3530717	A7-2SS4-DIV- Wiring issue	GS16877	A7-2SS4-DIV	CLOSE	ECM	7/16/22	7:01:00 PM	7/16/22	7:33:00 PM	01:04	0.00
3577478	A7-2SS4-DIV - Position Fault	GS16877	A7-2SS4-DIV	CLOSE	ECM	9/18/22	9:17:00 AM	9/18/22	9:35:00 AM	00:18	0.00
	Comments: diverter faulted and on manual mode. Reset the fault, cycled it, set it to auto, line started. RTS										
						Arrived at asset, diverter was faulted and on manual mode. Reset the fault, cycled it, set it to auto, line started. RTS					
3594791	A7-2SS4-DIV - POSITION	GS16877	A7-2SS4-DIV	CLOSE	ECM	10/9/22	2:59:00 PM	10/9/22	5:55:00 PM	04:31	88.38
	Comments: cleaned reflector, replace photo-eye to merge, made adjustment, jam cleared, called back in service										
						arrived at asset, DIV was showing position fault, jam on main line, cleared position fault, went to inspect jam, BHS reported the DIV was					
						got to asset, checked all Photo-eye, cleaned reflector, replace photo-eye to merge, made adjustment, jam cleared, called back in service					
3602617	A7-2SS4-DIV - POSITION	GS16877	A7-2SS4-DIV	CLOSE	ECM	10/22/22	4:56:00 PM	10/22/22	5:10:00 PM	00:14	0.00
	Comments: found loose photo-eye, just before lane 4, tightened down and returned to service										
						found loose photo-eye, just before lane 4, tightened down and returned to service					
3437745	A7-2OSR4-01 - OVERLOAD	GS16835	A7-2OSR4-01	CLOSE	ECM	3/17/22	9:12:00 PM	3/17/22	9:31:00 PM	00:19	0.00
	Comments: ECALL: checked unit to see if bag was stuck in roller. reset MCP and then RTS										
3513272	A7-2OSR4-01 - overload	GS16835	A7-2OSR4-01	CLOSE	ECM	6/23/22	9:50:00 PM	6/23/22	9:59:00 PM	00:20	0.00
	Comments: Ecall : Overload, Cleared overload reset system & RTS										
						cleared overload restarted and tested system called back in service					
3413330	A7-2OSR4-01	GS16835	A7-2OSR4-01	CLOSE	ECM	2/13/22	3:47:00 AM	2/13/22	6:33:00 AM	06:02	1,657.24
	Comments: ECALL: check motor and clutch found bad clutch, install new parts and RTS										
						go to asset, check motor and clutch. found bad clutch and got new motor and clutch and install on asset. test and it overloaded. check mc					
3437881	2OSR4-01 motor is making a loud	GS16835	A7-2OSR4-01	CLOSE	ECM	3/19/22	10:44:00 AM	3/19/22	11:00:00 AM	00:16	0.00
	Comments: ECALL: adjusted v-belt guard on asset and RTS										
3503354	A7-2OSR4-01 motor overload	GS16835	A7-2OSR4-01	CLOSE	ECM	6/14/22	12:21:00 PM	6/14/22	12:38:00 PM	00:34	0.00
	Comments: overload										
						Arrived at the asset, overload on the panel. Checked the belt, motor and v belts, did not find any issues. Went to the panel and reset the					
3516995	A7-2OSR4-01 Overload	GS16835	A7-2OSR4-01	CLOSE	ECM	7/3/22	3:49:00 AM	7/3/22	4:20:00 AM	01:02	6.09
	Comments: one heater was bad, changed heater, tested, back in service										
3513825	A7-2OSR4-01 motor making low	GS16835	A7-2OSR4-01	CLOSE	ECM	6/29/22	1:21:00 PM	6/29/22	1:34:00 PM	00:21	0.00
	Jamie (JSM) informed bearings are going bad but that they will write it up as P2.										
3539011	A7-2OSR4-06 SE unable to clear	GS16840	A7-2OSR4-06	CLOSE	ECM	7/30/22	3:29:00 PM	7/30/22	4:49:00 PM	01:30	0.00
	Comments: initial response to assess issue, found belting stuck in roller. could not remove by hand										
						initial response to assess issue, found belting stuck in roller. could not remove by hand, called a tech over with tools to remove belting from					
3570335	A7-2OSR4-06 motor and clutch	GS16840	A7-2OSR4-06	CLOSE	ECM	9/5/22	4:15:00 AM	9/5/22	6:00:00 AM	03:45	1,929.25
	Comments: work order opened when call came to techs at 04:14 AM, time backdated by GOAA to 03:45										
3502818	A7-2OSR4-07 missing bag	GS16841	A7-2OSR4-07	CLOSE	ECM	6/9/22	9:56:00 AM	6/9/22	10:05:00 AM	00:19	0.00

Comments: Ecall : Missing bags, Cleaned photo eye & reflectors tightened & RTS

arrived to asset checked photo eyes & reflectors for tightened & cleanliness photo eyes & reflectors were dirty also cleaned 2OSR4-6 & 8

3513301	A7-2OSR4-07 /Missing bags jam	GS16841	A7-2OSR4-07	CLOS	ECM	6/24/22	11:21:00 AM	6/24/22	12:14:00 PM	00:53	177.62

Comments: Ecall : Missing bag jam, Replaced encoder & RTS

3500963	A7-2OSR4-07 multiple encoder	GS16841	A7-2OSR4-07	CLOS	ECM	6/7/22	12:24:00 PM	6/7/22	5:30:00 PM	13:28	1,294.03

Comments: ECALL: Encoder faulted, hose broken, replaced shaft encoder & hose, bad clutch replaced, tested, RTS

arrived at asset, shaft encoder would not clear, the blow hose was broken, changed the hose and encoder, shaft encoder still showing fault,

3508080	A7-2OSR4-08 jam condition not	GS16842	A7-2OSR4-08	CLOS	ECM	6/17/22	8:14:00 AM	6/17/22	1:04:00 PM	07:27	0.00

Comments: Ecall : Jam not resetting, Realigned reflector reset asset & RTS

arrived at asset began troubleshooting and identified photo eye only showing one light tried to align photo eye with reflectors but photo eye still

3376636	A3-3MU20-11	GS19692	A3-3MU20-11	CLOS	ECM	1/2/22	11:29:00 AM	1/2/22	11:41:00 AM	00:12	0.00

Comments: ECALL: jam, reset line, toggle hand /auto mode, reset panel tighten photo eye cable, reset line, RTS

Inspected line, reset the line, put it in hand mode and tried to reset , toggled back to auto and nothing, reset the panel and then reset the line

3376652	Duplicate to 3376636	GS19692	A3-3MU20-11	CLOS	ECM	1/2/22	11:28:00 AM	1/2/22	11:41:00 AM	00:00	0.00
3455258	A3-3MU20-12 jam not resetting	GS19693	A3-3MU20-12	CLOS	ECM	4/7/22	11:24:00 AM	4/7/22	11:36:00 AM	00:20	0.00

Comments: Ecall : Photo eye issue, Cleaned photo eye reset asset & RTS

wipe off the photo eye and the line started running then went over and wipe the reflector off then monitor for awhile

3480258	A7-2SS4-13 - Getting unknown	GS16892	A7-2SS4-13	CLOS	ECM	5/13/22	6:26:00 PM	5/13/22	6:49:00 PM	00:26	0.00

Comments: Ecall : Bag jam, Cleared jam condition reset system & RTS

removed bags cleared jam and faults, reset and tested system called back in service

3480346	A7-2SS4-13 - getting unknown	GS16892	A7-2SS4-13	CLOS	ECM	5/14/22	6:35:00 PM	5/14/22	7:11:00 PM	01:20	0.00

Comments: ECALL:encode hose connect to asset, broken, replace hose, tested asset, back in service

upon inspection, found encode hose connect to asset, broken, replace hose, tested asset, back in service

3460527	A7-2SS4-13 - Excessive	GS16892	A7-2SS4-13	CLOS	ECM	4/17/22	7:30:00 PM	4/17/22	7:41:00 PM	00:11	0.00

Comments: ECALL: checked photo-eye, found no issues with asset, called back in service

went to asset, checked photo-eye, found no issues with asset, called back in service

3530761	A7-2SS4-13 making loud noise	GS16892	A7-2SS4-13	CLOS	ECM	7/17/22	9:49:00 AM	7/17/22	10:20:00 AM	00:31	0.00

Comments: Front cover of fan motor loose and pecker head inner conduit loose, adjusted, tested, RTS

Inspected asset, Front cover of the fan motor was loose and the pecker head inner circuit was loose, exposing the wires. Turned off

3416198	The jet bridge will not move on gate	GS20031	PBB-15	CLOS	ECM	2/18/22	6:59:00 AM	2/18/22	8:53:00 AM	03:39	0.00

Comments: retract switch not activating due to broken screw, removed switch, replaced,tested,RTS

retract stop switch wasn't activating because of a broken screw. Removed the switch and had to drill out the broken screw. Got a new screw

3446297	Gate 15 PBB CANOPY	GS20031	PBB-15	CLOS	ECM	3/31/22	6:02:00 AM	3/31/22	6:23:00 AM	00:21	0.00

Comments: Canopy issue

Canopy was still setting off the sensor even when fully retracted. Adjusted the laser sensor back into position so it would turn off when the

3398648	Gate 15 jet bridge giving a fault	GS20031	PBB-15	CLOS	ECM	1/31/22	8:48:00 AM	1/31/22	8:53:00 AM	00:10	0.00

Comments: PBB-15

Arrived gpu hoist was down. Put up and bridge worked

3376934	15 not moving	GS20031	PBB-15	CLOS	ECM	1/5/22	4:15:00 PM	1/5/22	4:31:00 PM	00:16	0.00

Comments: ECALL: bridge -15 not moving to the plane, but bridge attached upon arrival, RTS

3385515	Gate 15 PBB	GS20031	PBB-15	CLOS	ECM	1/10/22	11:23:00 PM	1/10/22	11:39:00 PM	00:25	0.00

Comments: PBB-15 nit moving assist Chris with deadman switch

3390173	Gate 15 Autolevel is not working	GS20031	PBB-15	CLOS	ECM	1/13/22	6:51:00 AM	1/13/22	7:57:00 AM	02:15	88.07

Comments: replaced the wheel and tested the auto level. It worked with no issue.

3430737	PBB-15 NOT MOVING	GS20031	PBB-15	CLOS	ECM	3/8/22	8:46:00 AM	3/8/22	8:51:00 AM	00:05	0.00

Comments: PBB-15

Arrived, bridge was on plane, gate agent said that ramp agent was not pressing gpu bypass correctLy.

3577233	Gate 15 painters requested move	GS20031	PBB-15	CLOS	ECM	9/15/22	8:28:00 AM	9/15/22	8:28:00 AM	00:00	0.00

Comments: PM crew moved bridge for painters. gate under Annual PM

3617159	Gate 15 the jetway has a ash	GS20031	PBB-15	CLOS	ECM	11/5/22	12:01:00 PM	11/5/22	12:09:00 PM	00:08	0.00

Comments: bridge on plane, no issue, no bridge attendant present

3617468	Gate 15 PBB	GS20031	PBB-15	CLOS	ECM	11/7/22	11:23:00 AM	11/7/22	11:32:00 AM	00:09	0.00

Comments: Bridge was in an oversteer, bypass to zero wheels, RTS.

3619718	Gate 15 issue with the autolevel	GS20031	PBB-15	CLOS	ECM	11/16/22	8:28:00 AM	11/16/22	9:07:00 AM	01:18	0.00

Comments: Reset bridge & floor settings, monitored, RTS.

Issue was not the auto leveler, Operator has the ACF floor in manual mode, once switched to automatic floor leveled itself, back in service.

3398348	PBB-56 ERROR MESSAGE	GS20032	PBB-56	CLOS	ECM	1/27/22	4:14:00 PM	1/27/22	4:33:00 PM	00:19	0.00

Comments: PBB-56 Error Message

Arrived at gate, checking the console Finding out is oversteering, reset/bypass and testing… back to service.

3398349	PBB 56 won't move	GS20032	PBB-56	CLOS	ECM	1/27/22	5:16:00 PM	1/27/22	5:20:00 PM	00:04	0.00

Comments: PBB-56 wont move

Arrived at gate, checking the bridge… found out no issue.

3413355	pbb - gate 56 not moving	GS20032	PBB-56	CLOS	ECM	2/13/22	1:09:00 PM	2/13/22	1:15:00 PM	00:06	0.00

Comments: Arrived bridge was in right swing limit, bypassed and watched gate agent pull bridge to plane

3416532	56 swing limit	GS20032	PBB-56	CLOS	ECM	2/21/22	7:07:00 PM	2/21/22	7:19:00 PM	00:12	0.00

Comments: ECALL: swing limit,reset, bridge close to stairs & out of the box, got out from swing limit, RTS

swing limit,reset, bridge close to stairs & out of the box, got out from swing limit, RTS

3416693	PBB-56 Not moving	GS20032	PBB-56	CLOS	ECM	2/23/22	11:16:00 AM	2/23/22	11:30:00 AM	00:14	0.00

Comments: Bridge not moving

Bridge was on a plane when I arrived. Checked the alarm history and a vfd fault. Returned later when the plane was set to leave and while it

3432693	Gate 56 the bridge is not	GS20032	PBB-56	CLOS	ECM	3/10/22	12:38:00 PM	3/10/22	12:51:00 PM	00:22	0.00

Comments: PBB 56 not moving, previous operator put nridge in right swing limit Jose bypassed out and RTS

3432797	PBB-56 OUT OF LIMITS 3432797	GS20032	PBB-56	CLOS	ECM	3/11/22	1:15:00 PM	3/11/22	1:30:00 PM	00:15	0.00

Comments: Bridge out of limit

Bridge was in right swing limit. Bypassed through until the bridge could be moved normally. Stayed until operator drove bridge to plane.

3432815	56 not working	GS20032	PBB-56	CLOS	ECM	3/11/22	4:19:00 PM	3/11/22	4:28:00 PM	00:20	0.00

Comments: PBB-56

PBB WILL NOT MOVE DUE TO OVERSTEER LEFT. BYPASS OVERSTEER PBB BACK IN SERVICE

3432828	PBB - GATE 56 NOT MOVING	GS20032	PBB-56	CLOS	ECM	3/11/22	6:12:00 PM	3/11/22	6:19:00 PM	00:07	0.00

Comments: PBB-56

Canopy was lowered preventing pbb from moving

3432853	Gate 56 PBB	GS20032	PBB-56	CLOS	ECM	3/12/22	12:10:00 AM	3/12/22	9:06:00 AM	07:59	18.90

Comments: Cab wont rotate

Trained with mark to learn how to change sprocket on cab motor.

3443002	pbb - gate 56 not moving	GS20032	PBB-56	CLOS	ECM	3/25/22	1:20:00 PM	3/25/22	1:29:00 PM	00:09	0.00

Comments: ECALL- Bridge as in swing limit, by-passed out. RTS.

3485929	PBB 56 Canopy Extension	GS20032	PBB-56	CLOS	ECM	5/25/22	10:33:00 PM	5/25/22	11:12:00 PM	00:39	0.00

Comments: ECALL- Canopy sensor plate was not aligned, re-aligned the plate, tested, RTS.

3385373	PBB-56 DOOR NOT STAYING	GS20032	PBB-56	CLOS	ECM	1/9/22	7:12:00 AM	1/9/22	7:37:00 AM	00:33	0.00

Comments: door not staying open

Arrived and found right side door latch missing screws or rivets. Installed two new consumable rivets and tested. Door will stay open

3408666	Gate 56 jetway is not moving	GS20032	PBB-56	CLOS	ECM	2/5/22	8:18:00 AM	2/5/22	8:30:00 AM	00:13	0.00

Comments: VFD fault. Reset vfds and then bypassed through swing limit until the bridge could be move, RTS

3408821	PBB-56 NOT MOVING	GS20032	PBB-56	CLOS	ECM	2/7/22	1:13:00 PM	2/7/22	1:31:00 PM	00:18	0.00

Comments: arrived plane waiting screen says right swing limit used bypass to get off swing limit stayed with

Agent until he docked to plane

3416676	PBB-56 NOT MOVING	GS20032	PBB-56	CLOS	ECM	2/23/22	10:46:00 AM	3/2/22	1:32:54 PM	00:00	0.00

Comments: Duplicate call to 3416693

3420877	PBB-56 NOT MOVING	GS20032	PBB-56	CLOS	ECM	2/24/22	12:00:00 PM	2/24/22	12:18:00 PM	00:18	0.00

Comments: Bridge wont move

Arrived when a plane had just left and there was no operator. Tested the bridge and it was able to do all normal functions. Put the bridge b

3420994	Gate 56 jetway is not moving	GS20032	PBB-56	CLOS	ECM	2/26/22	9:13:00 AM	2/26/22	9:32:00 AM	00:19	0.00

Comments: gate 56 jetway is not moving

arrived at gate 56,aircraft was waiting, try to move the bridge, console screen indicating limited sensor activated, I override and moved the

3421280	Jet bridge on gate 56 will not move	GS20032	PBB-56	CLOS	ECM	3/1/22	12:14:00 PM	3/1/22	12:21:00 PM	00:07	0.00

Comments: PBB-56

Arrived, bridge is on plane. And deboarding. Will have to come back at departure to make sure the bridge is working. No problem as of now

3421394	PBB-56 NOT MOVING	GS20032	PBB-56	CLOS	ECM	3/2/22	4:31:00 PM	3/2/22	4:58:00 PM	00:49	0.00

Comments: PBB 56

PBB is back in service, will return after flight to check analog module fault

3430383	Gate 56 PBB	GS20032	PBB-56	CLOS	ECM	3/3/22	10:36:00 PM	3/3/22	10:47:00 PM	00:11	0.00

Comments: PBB 56

Oversteer fault, bypass limit. Back in service

3430493	Gate 56 problem moving jetway	GS20032	PBB-56	CLOS	ECM	3/5/22	6:38:00 AM	3/5/22	7:04:00 AM	00:43	0.00

Comments: Wheels indicator facing different direction,directed OP,after aircraft delay,calibrated,RTS

Arrived at gate 56 got up to the cab , and wheels indicator was facing different direction, double check wheels buggy, they looking the right

3430617	Gate 56 PBB	GS20032	PBB-56	CLOS	ECM	3/6/22	9:58:00 PM	3/6/22	10:10:00 PM	00:12	0.00

Comments: Gate-56 PBB

Arrived at gate, checking the pilot console…it's VFD issue, reset/bypass and testing.back in service.

3430684	PBB 56 showing a fault	GS20032	PBB-56	CLOS	ECM	3/7/22	4:13:00 PM	3/7/22	4:19:00 PM	00:06	0.00

Comments: PBB-56

Right swing limit, back in service

3437813	Gate 56- PBB not moving	GS20032	PBB-56	CLOS	ECM	3/18/22	3:26:00 PM	3/18/22	3:45:00 PM	00:19	0.00

Comments: Bridge wont move

Bridge was on plane and loading passengers when I arrived.

3443345	PBB 56 error message	GS20032	PBB-56	CLOS	ECM	3/28/22	4:49:00 PM	3/28/22	4:53:00 PM	00:04	0.00

Comments: PBB-56

E-call canceled by AOC

3443451	56 not moving	GS20032	PBB-56	CLOS	ECM	3/29/22	4:46:00 PM	3/29/22	4:54:00 PM	00:08	0.00
	Comments: Gate-56 not moving arrived at gate, checking the pilot console… it's oversteer issue, reset/bypass and testing, back in service.										
3443529	Gate 56 JB is not working	GS20032	PBB-56	CLOS	ECM	3/30/22	10:32:00 AM	3/30/22	10:39:00 AM	00:07	0.00
	Comments: PBB-56 Arrived, tested functions of bridge no problem found										
3464457	Gate 56 jetway is not moving	GS20032	PBB-56	CLOS	ECM	4/23/22	9:30:00 AM	4/23/22	9:33:00 AM	00:03	0.00
	Comments: Call cancelled										
3464636	PBB-56 WHEEL ISSUE	GS20032	PBB-56	CLOS	ECM	4/25/22	8:40:00 AM	4/25/22	9:21:00 AM	00:40	0.00
	Comments: star check the wheel moving and is fine finish 9:18 Because the internet problem										
3464753	PBB-56 NEEDS RESET 3464751	GS20032	PBB-56	CLOS	ECM	4/26/22	4:38:00 PM	4/26/22	4:41:00 PM	00:03	0.00
	Comments: arrived and found bridge on right swing limit bypassed to correct steering and stayed with gate Agent until docked to plane										
3469207	PBB-56 COMPUTER	GS20032	PBB-56	CLOS	ECM	4/28/22	3:43:00 PM	4/28/22	3:55:00 PM	00:12	0.00
	Comments: Issue with console Screen was black but the bridge could still move. Reset the console. After reset the screen returned to normal. Tested bridge and it worked										
3469648	Gate 56 -PBB won't move	GS20032	PBB-56	CLOS	ECM	5/3/22	3:54:00 PM	5/3/22	4:06:00 PM	00:12	0.00
	Comments: arrived and noticed it on a swing limit when i pulled up use bypass to move bridge forward 3 feet stayed with agent until she docked to plane as I walked down stairs ramp supervisor said he was going to note that agent parked gate										
3477877	Gate 56-PBB not moving	GS20032	PBB-56	CLOS	ECM	5/7/22	8:30:00 PM	5/7/22	8:39:00 PM	00:09	0.00
	Comments: Gate-56 PBB not moving arrived at gate, checking the pilot console… found out no issue.										
3490152	PBB-56 NOT MOVING	GS20032	PBB-56	CLOS	ECM	5/28/22	2:02:00 PM	5/28/22	2:09:00 PM	00:07	0.00
	Comments: pbb-56 not moving arrived at gate 56 it was not moving I turned the bridge on drove forward and backwards all good did the vertical all good canopy and gpu all										
3490384	The jet bridge on gate 56 will not	GS20032	PBB-56	CLOS	ECM	5/30/22	12:03:00 PM	5/30/22	12:16:00 PM	00:13	0.00
	Comments: arrived plane on gate agent said he shut down power waited a couple mins And restarted and docked to plane										
3480481	PBB 56 analog fault	GS20032	PBB-56	CLOS	ECM	5/16/22	9:37:00 AM	5/16/22	9:44:00 AM	00:12	0.00
	Comments: operator error, bridge was working when arrived, watch agent pull up to plane.										
3500967	PBB-56 NOT MOVING	GS20032	PBB-56	CLOS	ECM	6/7/22	1:00:00 PM	6/7/22	1:55:00 PM	00:53	0.00
	Comments: PBB-56 Arrived, plane boarding, wait for plane to finish boarding, bridge in right steer limit, bypass to get out, 1300-1355										
3508010	PBB-56 NOT MOVING	GS20032	PBB-56	CLOS	ECM	6/16/22	4:15:00 PM	6/16/22	4:26:00 PM	00:12	0.00
	Comments: The bridge was in oversteer, reset the bridge, got it out of oversteer, RTS The bridge was in oversteer, reset the bridge, got it out of oversteer, back in service										
3508148	Gate 56-PBB wheel indicator no	GS20032	PBB-56	CLOS	ECM	6/17/22	8:27:00 PM	6/17/22	8:36:00 PM	00:09	0.00
	Comments: arrived at gate, checking the wheel indicator, found out no issue.										
3508317	Gate 56 jet bridge will not move	GS20032	PBB-56	CLOS	ECM	6/19/22	12:52:00 PM	6/19/22	1:03:00 PM	00:11	0.00
	Comments: arrived, passengers getting off plane, no agent, ticket agent said she must have left. RTS arrived plane on gate passengers getting off plane no agent around. went in t erminal and talked to ticket agent she said gate agent must have left.										
3508365	GATE 56 CONTROL	GS20032	PBB-56	CLOS	ECM	6/20/22	12:18:00 AM	6/20/22	12:37:00 AM	00:19	0.00
	Comments: control screen was not on, they couldn't see the wheels turn, I pushed the chip in, RTS arrived at gate 56 the control screen was not on, they couldn't see the wheels turn, I pushed the chip in the screen came on										
3513475	Gate 56 Jetbridge will not move	GS20032	PBB-56	CLOS	ECM	6/26/22	8:47:00 AM	6/26/22	8:49:00 AM	00:11	0.00
	Comments: plane on gate upon arrival. talked to gate agent she said they lowered and raised gpu hoist And bridge ran										
3513596	PBB 56 hydraulic fluid leak	GS20032	PBB-56	CLOS	ECM	6/27/22	4:33:00 PM	6/27/22	6:42:00 PM	01:48	1,482.09
	Comments: filter leaking really bad. had to wait for weather to die down. Removed bad filter and replaced, RTS Found filter leaking really bad. had to wait for weather to die down. Removed bad filter and replaced with new										
3525493	Gate 56 GPU inop	GS20032	PBB-56	CLOS	ECM	7/8/22	8:25:00 AM	7/8/22	8:36:00 AM	00:11	0.00
	Comments: Gpu inop Gpu cable was barely plugged into the plane so it would go into an E&F fault when turned on. Correctly plugged it into the plane and then										
3525499	Gate 56 Auto Level issue	GS20032	PBB-56	CLOS	ECM	7/8/22	12:01:00 PM	7/8/22	12:10:00 PM	00:09	0.00
	Comments: Auto level issue Arrived at gate and found that the bridge was on a plane and the auto level was engaged and working. Checked the console and found no										
3525724	Gate 56 PBB OUT OF LIMITS	GS20032	PBB-56	CLOS	ECM	7/10/22	1:45:00 PM	7/10/22	1:48:00 PM	00:08	0.00
	Comments: on arrival, operator told me he solved the problem										
3526013	There is a leak inside jetbridge 56	GS20032	PBB-56	CLOS	ECM	7/13/22	11:45:00 AM	7/13/22	12:10:00 PM	00:25	22.24
	Comments: changed the hydraulic filter and cleaned up, no damage to bridge										
3531022	Gate 56 JB has a strap hanging out	GS20032	PBB-56	CLOS	ECM	7/20/22	9:54:00 AM	7/20/22	10:00:00 AM	00:12	0.00
	Comments: Was just a piece of weather stripping removed from bridge.										

Was just a piece of weather stripping removed from bridge.

3534263	PBB 56 not moving	GS20032	PBB-56	CLOSED	ECM	7/23/22	10:20:00 PM	7/23/22	10:44:00 PM	00:34	0.00

Comments: bridge-56 not moving

Upon my arrival at gate-56 the bridge is on the plane I ask what happened he did not push down on the dead man switch I check all functions

3534438	PBB 56 won't move	GS20032	PBB-56	CLOSED	ECM	7/25/22	11:10:00 AM	7/25/22	11:17:00 AM	00:07	0.00

Comments: on plane, no issues, bridge in service

3539327	The jet bridge on gate-56 will not	GS20032	PBB-56	CLOSED	ECM	8/2/22	1:03:00 PM	8/2/22	1:09:00 PM	00:06	0.00

Comments: bridge stowed and plane pushing back, A.A. informed of VFD fault they reset bridge and moved bridge

bridge in stow box and plane being pushed back as i arrived. told by AA that it had a VFD fault. they reset and moved bridge. return to bridge

3550178	PBB 56 not moving	GS20032	PBB-56	CLOSED	ECM	8/12/22	12:18:00 AM	8/12/22	12:27:00 AM	00:09	0.00

Comments: PBB-56 not moving

arrived at gate, the bridge was in operation, tested and verified.

3550238	PBB-56 NOT MOVING	GS20032	PBB-56	CLOSED	ECM	8/12/22	4:07:00 PM	8/12/22	4:28:00 PM	00:09	0.00

Comments: arrived at gate and IR sensor issue. reset and bypass. test and RTS

3555092	PBB-56 NOT MOVING	GS20032	PBB-56	CLOSED	ECM	8/19/22	2:15:00 PM	8/19/22	2:21:00 PM	00:09	0.00

Comments: found PBB oversteer, bypassed, tested for left steer stop

3555209	PBB 56 not moving	GS20032	PBB-56	CLOSED	ECM	8/20/22	9:04:00 PM	8/20/22	9:11:00 PM	00:07	0.00

Comments: PBB-56 not moving

Arrived at gate, checking the bridge found out no issue.

3555897	3555897 - PBB-56 Bridge Won't	GS20032	PBB-56	CLOSED	ECM	8/28/22	12:33:00 PM	8/28/22	1:00:00 PM	00:27	1,788.30

Comments: Replaced magelis screen w/ used one, checked all limits, replaced casters on bag slide

bridge crashed into building

3570202	Gate 56 PBB NO MVMT	GS20032	PBB-56	CLOSED	ECM	9/3/22	1:15:00 PM	9/3/22	1:21:00 PM	00:06	0.00

Comments: bridge wont move

Bridge was fully connected to the plane when I arrived.

3570293	Gate 56-PBB issues	GS20032	PBB-56	CLOSED	ECM	9/4/22	3:46:00 PM	9/4/22	4:00:00 PM	00:14	0.00

Comments: checked all limits, bridge functions properly, the sarmen has read x's on it

checked all limits, bridge functions properly, the sarmen has read x's on it

3570301	56 error message on page	GS20032	PBB-56	CLOSED	ECM	9/4/22	5:06:00 PM	9/4/22	5:20:00 PM	00:14	0.00

Comments: PBB 56

Wasn’t getting any readings on magellis. Had to do power reset and also reseated the program card. After powering back on everything came

3572663	Gate 56 jetbridge will not move	GS20032	PBB-56	CLOSED	ECM	9/11/22	11:04:00 AM	9/11/22	11:14:00 AM	00:20	0.00

Comments: No issues, bridge is moving with the Plane. Verified with Bridged Operator, RTS.

3577662	PBB-56 METAL STICKING UP	GS20032	PBB-56	CLOSED	ECM	9/20/22	2:41:00 PM	9/20/22	2:49:00 PM	00:16	0.00

Comments: found no issue, bridge operator asking about the carpet being wet and he need a wet sign

we found no issue, bridge operator asking about the carpet being wet and he need a wet sign

3577723	3577723 - PBB-56 drain may be	GS20032	PBB-56	CLOSED	ECM	9/21/22	9:08:00 AM	9/21/22	3:52:00 PM	00:33	0.00

Comments: cleaned out the drain, coninued throughout day to keep it from flooding

3577782	GATE 56 JET BRIDGE IS	GS20032	PBB-56	CLOSED	ECM	9/21/22	6:02:00 PM	9/21/22	7:04:00 PM	04:22	19.27

Comments: PBB 56

Cab wouldn’t rotate due to a broken cab rotate motor drive sprocket. Parts needs to order according to part room worker. Called bridge ou

3581480	GATE 56 JET BRIDGE NOT	GS20032	PBB-56	CLOSED	ECM	9/22/22	3:51:00 PM	9/22/22	4:12:00 PM	00:21	0.00

Comments: Ecall : Jet bridge not working, Bypassed out of oversteer condition & RTS

Arrived at gate it's oversteer issue reset bypass and testing then back in service

3581630	Gate 56 PBB	GS20032	PBB-56	CLOSED	ECM	9/23/22	10:36:00 PM	9/23/22	10:45:00 PM	00:23	0.00

Comments: Gate-56 PBB

arrived at gate, the bridge was in operation… tested and verified.

3594815	PBB 56 D2 Fault	GS20032	PBB-56	CLOSED	ECM	10/9/22	10:41:00 PM	10/9/22	10:58:00 PM	00:17	0.00

Comments: PBB 56

Had to hard reset to get rid of VFD fault.

3594948	PBB-56 NOT MOVING	GS20032	PBB-56	CLOSED	ECM	10/11/22	9:34:00 AM	10/11/22	9:43:00 AM	00:09	0.00

Comments: Checked, tested, found no issues; bridge is working normal operation. RTS.

3594992	Gate 56-PBB wont move	GS20032	PBB-56	CLOSED	ECM	10/11/22	4:57:00 PM	10/11/22	7:09:00 PM	04:20	19.27

Comments: cab working properly

3599762	PBB-56 PROXIMETY	GS20032	PBB-56	CLOSED	ECM	10/18/22	12:48:00 PM	10/18/22	2:47:00 PM	01:59	0.00

Comments: Due to limited space around the bridge, speed on bridge can't be adjusted, RTS.

3607240	56 not moving	GS20032	PBB-56	CLOSED	ECM	10/27/22	9:41:00 PM	10/27/22	9:56:00 PM	00:15	0.00

Comments: Gate-56 not moving

Arrived at gate, it’s oversteer issue… reset/ bypass and testing, back in service.

3607262	Gate 56 JB can't move	GS20032	PBB-56	CLOSED	ECM	10/28/22	6:13:00 AM	10/28/22	6:35:00 AM	00:22	0.00

Comments: Reset VFDs, worked after that

3607587	PBB-56 not moving	GS20032	PBB-56	CLOSED	ECM	10/31/22	2:53:00 PM	10/31/22	3:03:00 PM	00:10	0.00

Comments: Bridge was on plane upon arrival. NPF.

3617065	The jet bridge wheel on gate 56	GS20032	PBB-56	CLOSED	ECM	11/4/22	8:34:00 AM	11/4/22	8:42:00 AM	00:08	0.00
	Comments: pulled up cables so bridge can move.										
3607157	Gate 56 jetway is not moving	GS20032	PBB-56	CLOSED	ECM	10/27/22	8:01:00 AM	10/27/22	8:10:00 AM	00:09	0.00
	Comments: Bridge wont move Bridge was in a right swing limit and had a VFD fault. Reset the VFD and then bypassed through the swing limit until the bridge could be										
3607646	PBB-58 KEY ISSUE	GS20032	PBB-56	CLOSED	ECM	11/1/22	8:02:00 AM	11/1/22	8:10:00 AM	00:08	0.00
	Comments: bridge key works normal, operator needs to press start. turned on										
3619547	PBB-56 WHEEL ISSUE	GS20032	PBB-56	CLOSED	ECM	11/14/22	8:00:00 AM	11/14/22	8:15:00 AM	00:15	0.00
	Comments: RESET VFD, RTS.										
3376551	Gate 01 PBB AUTOLEVEL	GS20033	PBB-01	CLOSED	ECM	1/1/22	10:10:00 AM	1/1/22	11:51:00 AM	03:14	155.04
	Comments: Auto level inop. diagnose issue to bad IO module, checking all wiring and fuses. replaced module and Returned bridge to service										
3408939	3408939 - PBB-01 Bridge won't move	GS20033	PBB-01	CLOSED	ECM	2/9/22	10:32:00 AM	2/9/22	11:54:00 AM	01:22	0.00
	Comments: Bridge wont move Bridge was on a plane. The console was was not working due. Troubleshot the issue and eventually found that the relay for the On button										
3432976	Gate 1 PBB	GS20033	PBB-01	CLOSED	ECM	3/13/22	12:00:00 AM	3/24/22	1:03:00 PM	08:25	2,002.02
	Comments: continued troubleshooting communication error installed new mageli but have no program card Also replaced a bad plc module and ran new com cable from pp panel to console for magelis										
3443536	Gate 01 baggage shut wheels are	GS20033	PBB-01	CLOSED	ECM	3/30/22	11:45:00 AM	3/30/22	12:09:00 PM	00:46	0.00
	Comments: PBB-01 Arrived, saw back wheel on luggage carrier was bad. Got new wheel from parts and jacked luggage carrier up took off old wheel. Install new										
3464892	gate 1 latch on door not working	GS20033	PBB-01	CLOSED	ECM	4/27/22	5:27:00 PM	4/27/22	5:52:00 PM	00:25	0.00
	Comments: PBB-01 Adjusted door latch and secured door hook										
3489979	Gate 1 boarding door latch broke	GS20033	PBB-01	CLOSED	ECM	5/26/22	6:28:00 PM	5/26/22	8:27:00 PM	00:17	0.00
	Comments: Gate-01 Boarding door latch broken Arrived at gate, the door latch is broken… went to the shop get another door latch, installed/testing and back in service.										
3500784	PBB 1 canopy issue	GS20033	PBB-01	CLOSED	ECM	6/5/22	4:00:00 PM	6/5/22	4:14:00 PM	00:14	0.00
	Comments: arrived plane on gate auto level on canopy not down turned bridge to operate And put canopy down										
3503320	Gate 1 PBB	GS20033	PBB-01	CLOSED	ECM	6/14/22	3:09:00 AM	6/14/22	3:13:00 AM	00:04	0.00
	Comments: bridge 01 alarm inngoing off we arrived at gate 01 to stop the alarm bridge is back in service it was the auto alarm										
3517123	Gate 1 PBB	GS20033	PBB-01	CLOSED	ECM	7/4/22	4:20:00 AM	7/4/22	4:30:00 AM	00:10	0.00
	Comments: bridge on plane upon arrival. no issue found										
3534228	Gate 01 PBB CANOPY	GS20033	PBB-01	CLOSED	ECM	7/23/22	3:32:00 PM	7/23/22	3:45:00 PM	00:13	0.00
	Comments: Canopy issue Had to get a ride from Francisco in a truck because the ramp was closed due to weather. Got to the bridge and tested the canopy. Canopy										
3603033	Gate 1-PBB issue	GS20033	PBB-01	CLOSED	ECM	10/26/22	5:45:00 PM	10/26/22	5:57:00 PM	00:21	0.00
	Comments: PBB 01 Had VFD 02 fault. Had to power reset and fault went away.										
3607577	PBB 01 won't move	GS20033	PBB-01	CLOSED	ECM	10/31/22	1:36:00 PM	10/31/22	3:03:00 PM	01:27	0.00
	Comments: Tunnel hoist cable broke, docked Ac then repaired cable, RTS.										
3619220	gate 1 showing error message	GS20033	PBB-01	CLOSED	ECM	11/10/22	7:26:00 PM	11/10/22	7:26:00 PM	00:00	0.00
	Comments: Airport closed for all commercial operations until 2000. JSM working on returning gates to service a										
3607248	PBB 01 VFD1 fault	GS20033	PBB-01	CLOSED	ECM	10/28/22	12:15:00 AM	10/28/22	12:24:00 AM	00:09	0.00
	Comments: PBB-01 VFD fault Arrived at gate, it's VFD issue… reset/ bypass and back in service.										
3619245	Jet bridge on gate 1 will not move	GS20033	PBB-01	CLOSED	ECM	11/11/22	7:49:00 AM	11/11/22	7:54:00 AM	00:10	0.00
	Comments: VFD fault, reset control console panel in able to move, back in normal operation										
3464360	Gate 102 GPU wont turn on	GS19866	GPU-102	CLOSED	ECM	4/22/22	6:40:00 AM	4/22/22	6:48:00 AM	00:08	0.00
	Comments: GC said gpu drop off when switched, unable to confirm since they refused Gpu was plugged in and running when I arrived. Ground crew said that the gpu would drop off when the plane was switched to it but I was										
3572442	Gate 39 GPU INOP	GS20213	GPU-39	CLOSED	ECM	9/8/22	6:15:00 PM	9/8/22	8:06:00 PM	00:05	0.00
	Comments: upon arrival recieved other priority ECMs returned to gate at 20:01 and no issues										
3572811	GATE 46 GPU THRNING OFF	GS20210	GPU-46	CLOSED	ECM	9/12/22	11:01:00 PM	9/12/22	11:16:00 PM	00:15	0.00
	Comments: GPU 46 GPU nose piece bolts found loose and plane receptacle really wet. Tightened down bolts and dried out receptacle. Turned power back on and										
3577448	GPU-46	GS20210	GPU-46	CLOSED	ECM	9/18/22	1:31:00 AM	9/18/22	1:46:00 AM	00:15	0.00
	Comments: GPU-46 arrived at gate, checking the GPU… found out no issue.										
3619443	GPU 46 DROPPING	GS20210	GPU-46	CLOSED	ECM	11/12/22	11:42:00 PM	11/13/22	2:30:00 AM	01:55	0.00
	Comments: tested GPU, receive E & F interlock fault on test head, inspected, no issue found, F/U										

arrived at gate, tested GPU, receive E & F interlock fault on test head, checked nose piece, cable (output), and looked for any signs of

3572573	Gate 30 GPU is	GS20214	GPU-30	CLOS	ECM	9/10/22	12:54:00 PM	9/10/22	1:03:00 PM	00:09	0.00
	Comments: Tested GPU using a test head and it worked fine, Issue is on the plane side. RTS.										
3572691	Gate 30 GPU	GS20214	GPU-30	CLOS	ECM	9/11/22	4:04:00 PM	9/11/22	4:15:00 PM	00:11	0.00
	Comments: GPU 30 Unit had fault on screen and would use any of the functions. Reset unit at rotunda and fault cleared. Unit worked as it should after reset.										
3572984	GPU 30 Not	GS20214	GPU-30	CLOS	ECM	9/14/22	11:58:00 PM	9/15/22	12:03:00 AM	00:05	0.00
	Comments: GPU-30 not working arrived at gate, checking the GPU… found out no issue. N665NK										
3602925	GPU 30 reported	GS20214	GPU-30	CLOS	ECM	10/25/22	7:02:00 PM	10/25/22	7:10:00 PM	00:03	0.00
	Comments: GPU 30 Tested unit and found no issues. Did work from 1902-1905										
3570572	31 gpu	GS20215	GPU-31	CLOS	ECM	9/7/22	9:35:00 PM	9/7/22	9:45:00 PM	00:10	0.00
	Comments: GPU 31 Tested unit and got 116 volts on all phases and 26.8 volts E/F.										
3572959	GPU-31 WILL	GS20215	GPU-31	CLOS	ECM	9/14/22	5:09:00 PM	9/14/22	5:21:00 PM	00:22	0.00
	Comments: GPU-31 will not retract Arrived at gate, reset the main breaker and testing, back in service. N640NK										
3572965	GPU gate 31 not	GS20215	GPU-31	CLOS	ECM	9/14/22	5:55:00 PM	9/14/22	6:05:00 PM	00:14	0.00
	Comments: Gate-31 GPU not working Arrived at gate, checking the GPU… found out no issue. N640NK										
3594947	3594947 - GPU	GS20215	GPU-31	CLOS	ECM	10/11/22	9:13:00 AM	10/11/22	9:19:00 AM	00:06	0.00
	Comments: not plugged all the way, pushed it hard to have good contact, normal operation found GPU head was not plugged all the way in to the pins, pushed it hard to have a good contact with the pins in able to run normal operation										
3599700	31 gpu	GS20215	GPU-31	CLOS	ECM	10/17/22	8:55:00 PM	10/17/22	9:08:00 PM	00:26	0.00
	Comments: GPU head found loose, tightened cable head, GPU cable working										
3607316	GPU 56 hoist	GS20216	GPU-56	CLOS	ECM	10/28/22	8:00:00 PM	10/28/22	8:13:00 PM	00:13	0.00
	Comments: GPU-56 hoist wont retract arrived at gate, it's hoist cable issue… reset/testing,back in service. Tail# N167AN										
3599329	Delta tkt counter	GS20218	A6-BS-L1004	CLOS	ECM	10/13/22	9:00:00 AM	10/13/22	9:10:00 AM	00:10	0.00
	Comments: Scale was turned off, customer didn't know how to turn it on. Powered up, & tested RTS.										
3480563	3480563 - Scale			CLOS	ECM	5/17/22	8:01:00 AM	5/17/22	8:01:00 AM	00:00	0.00
	Comments: duplicate SR, no asset tag selected. see related record										
3408940	Duplicate to			CLOS	ECM	2/9/22	10:23:00 AM	2/9/22	10:23:00 AM	00:00	0.00
3416491	Mobile Work			CLOS	ECM	2/21/22	11:01:00 AM	2/21/22	11:13:00 AM	00:00	0.00
3480364	GATE 39 PCA IS			CLOS	ECM	5/15/22	1:47:00 AM	5/15/22	1:47:00 AM	00:00	0.00
	Comments: Duplicate to 3480362 - Tech was on call when second SR was created.										
3480365	GATE 83			CLOS	ECM	5/15/22	1:52:00 AM	5/15/22	1:52:00 AM	00:00	0.00
	Comments: Duplicate to 3480363 - Tech was on call when second SR was created.										
3595114	cancelled			CLOS	ECM	10/12/22	4:32:00 PM	10/12/22	4:32:00 PM	00:00	0.00
	Comments: Canceled by GOAA										
3607514	cancelled			CLOS	ECM	10/30/22	5:03:00 PM	10/30/22	5:03:00 PM	00:00	0.00
	Comments: Canceled by GOAA										
3617350	cancelled			CLOS	ECM	11/6/22	6:03:00 PM	11/6/22	6:03:00 PM	00:00	0.00
3619600	cancelled			CLOS	ECM	11/14/22	8:22:00 PM	11/14/22	8:22:00 PM	00:00	0.00

Number of Records: 17262

Saved Where Clause: ((workorder.woclass = 'WORKORDER' or workorder.woclass = 'ACTIVITY') and workorder.historyflag = 0 and workorder.istask = 0

Dynamic Where Clause:

3.4 Reimbursable Operating Expenses:

Contractor shall invoice the Aviation Authority for the actual Reimbursable Operating Expenses incurred and paid for by the Contractor during the prior month.

a. The Reimbursable Operating Expenses **shall be limited** to the following:

1) Replacement Parts: The Aviation Authority will reimburse the Contractor for parts purchased by the Contractor for the BHS. Reimbursement will be done in conjunction with the monthly invoice. Original parts purchased invoices must be submitted monthly as parts are purchased and received. Along with the original parts invoice the Contractor must submit proof that purchased part were placed into EAMS Maximo inventory.

2) Annual Certification/Inspection - Fees for Annual Scale Certification paid to the Florida Department of Agriculture Services and EDS machine Crane Inspection/Certification paid on behalf of The Aviation Authority by the Contractor.

3) Subcontracted Work: The Aviation Authority will reimburse the Contractor for actual subcontractor cost for goods and services incurred in the performance of Aviation Authority (AAR) approved projects. Invoices for all subcontracted goods and services shall be provided and shall clearly indicate a description of the work and the total cost. The Contractor shall include a copy of the actual invoice received from its subcontractor along with its invoice to the Aviation Authority for "Subcontracted Work", and only those charges supported by the documentation shall be payable. There shall be no mark-up associated with the subcontracted work.

a) The term "subcontractor" here does not refer to or include the Contractor's permanent scope provided by the MWBELDB subcontractor(s).

b. The Contractors aggregate annual invoices for Reimbursable Payroll and Operating Expenses shall not exceed the total Reimbursable Payroll and Operating Expenses Budget for the applicable year, unless prior authorization had been obtained from the Aviation Authority. If not specifically set forth in Sections 3.3 and 3.4, any other expenses incurred by Contractor shall not be reimbursed and shall be paid for by the Contractor.

c. Only the Reimbursable Payroll and Operating Expenses set forth in Sections 3.3 and 3.4 shall be reimbursable by the Aviation Authority. If not specifically set forth in Sections 3.3 and 3.4, any other expenses incurred by Contractor shall not be reimbursed by the Aviation Authority and shall be paid for by the Contractor.

ADDENDUM NO. 2
TO
PURCHASING PROPOSAL 23-282-RFP
BAGGAGE HANDLING SYSTEM (BHS) OPERATION, MAINTENANCE AND REPAIR SERVICES
ORLANDO INTERNATIONAL AIRPORT
ORLANDO, FLORIDA

December 14, 2022

This addendum forms a part of the Proposal Documents described above. The original Proposal Documents remain in full force and effect except as modified by the following which shall take precedence over any contrary provisions in the prior documents.

ITEM 1: Replace RFP Detail Proposal Pricing Sheet with corrected RFP Detail Proposal Pricing Sheet. Change in format correction.

ITEM 2: Attached is the revised PowerPoint Presentation and Pre-Bid Sign-in/GoToMeeting Roster. Address correction on slide 38.

ITEM 3: Question: How many radios are required for this Contract?
Answer: Please see section 4.15.c on page 57.

******* END OF ADDENDUM NO. 2 *******

Vlad Opreanu
Senior Purchasing Agent

12/14/22
Date

ORLANDO INTERNATIONAL AIRPORT
The Orlando Experience®

Pre-Proposal Conference
for
23-282-RFP
Baggage Handling System (BHS) Operation, Maintenance and Repair Services

Orlando International Airport

1

Agenda

- **Introduction of GOAA Staff**
- **Important Dates**
- **Scope of Services/Specifications**
- **Submission Requirements**
- **Minimum Criteria**
- **Evaluation and Award Criteria**
- **Proposal Forms**
- **Questions**

2 December 13, 2022

Introduction of GOAA Participants

Owner	**Greater Orlando Aviation Authority**
Scott Goodwin	**Assistant Director, BHS/GSE**
Dave Deans	**Manager, Operations BHS/GSE**
Elizabeth Serrano	**Contract Administrator, Airline Division**
Abdu El-Baroudi	**Manager, Cost Control & Contracts**
Jill Overstreet	**Risk Management Specialist, Safety Risk Management**
Orlando Santiago	**Small Business Compliance Administrator**
Luis Aviles	**Senior Manager, Purchasing**
Fatima F Calkins	**Assistant Manager, Purchasing IT**
Vlad Opreanu	**Senior Purchasing Agent**

3 December 13, 2022

- 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance and Repair Services Solicitation documents, responses to inquiries, and Pre-Submittal Conference Presentation will be made available online at the Negometrix website at:

  https://app.negometrix.com/buyer/5681

- This presentation is an excerpt from the published Request for Proposals (RFP). Please refer to the website above for the complete versions of all documents applicable to this Proposal.

4 December 13, 2022

Important Dates

Deadline for Questions: Friday, December 16, 2022 at 5:00 p.m. EST

DIRECT ALL QUESTIONS & INQUIRIES TO:

Vlad Opreanu, CPPB
Senior Purchasing Agent
Email: Vlad.Opreanu@goaa.org
Phone: (407) 825-6427

RFP DUE ON OR BEFORE DATE:
Thursday, January 12, 2023, 11:00 a.m., EST

5 December 13, 2022

Scope of Services/Specifications

This Contract will be to provide all labor, supervision, management oversight, training, materials, tools, equipment, submissions, reports, consumables, uniforms and all other items and services necessary, proper for, or incidental to performing twenty-four (24) hours per day seven (7) days per week, on-site maintenance, repair and operation for the Baggage Handling Systems (BHS) Operation which includes, Corrective Maintenance (CM), Preventative Maintenance (PM) and Predictive Maintenance (PdM), to utilize, generate and maintain data into the specified site of the Aviation Authority's Enterprise Asset Management System EAMS Maximo, the management of spare parts inventory for the BHS Operation, Maintenance and Repair Services at the Orlando International Airport ("OIA") in accordance with the Contract Documents.

6 December 13, 2022

Scope of Work

- Preventive Maintenance
- Predictive Maintenance
- Corrective Maintenance
- Computerized Maintenance Management System EAMS Maximo – Utilization and Data Entry Requirements
- Library – Initial setup and maintenance
- Historical Records
- Safety Protection
- Staffing Wage Plan
- Adding or Replacing Equipment
- Performance Measurement/Tracking
- Compensation Adjustment
- Deductions Based on Equipment Non-Operational Time
- Deductions Adjustments

Work Hours

(Refer to Section 4.4)

- The Contractor shall be solely responsible for the assignment and utilization of employees to ensure all required work is conducted as specified herein. The Contractor's employees engaged to perform work under this Contract shall be regular full-time personnel.
- The Contractor shall maintain management, supervision and staff on-site, twenty-four (24) hours per day, 365 days per year, including Holidays in quantities and with qualifications sufficient to perform the work described herein.

Mandatory and Minimum Requirements

(Refer to Section 2.1)

a. Proposer shall have a minimum of five (5) years successful, continuous, and recent experience in the business of providing baggage handling system, operation, maintenance and repair services.

b. Proposer must be registered to do business in the State of Florida. Provide a copy of such registration to the Aviation Authority with the RFP submission.

c. Proposer shall have performed services in loading and unloading of conveyors, baggage alignment, and the clearing of bag jams on the conveyor systems, and manual bag recoding/sorting functions.

d. Proposer shall have performed services in an airport handling a minimum of twenty-five thousand (25,000) outbound bags per twenty-four (24) hour period.

Mandatory and Minimum Requirements

(Refer to Section 2.1)

e. Proposer shall have, or have had within the past five (5) years, at least one maintenance and repair Contract at one (1) airport where the total number of feet of conveyor line maintained is at least twenty-thousand (20,000) linear feet.

f. Proposer must presently have, or have had within the past five (5) years at least one (1) maintenance and repair Contract where the Contractor maintained and repaired a system that has multiple In-Line Explosive Detection Screening machines (EDS) machines at one (1) airport.

g. Proposer shall submit a complete and responsive proposal. Refer to Section 7.0. Proposal Submittal Requirements.

h. Provide documentation that demonstrates Proposer has had first-hand experience since January 1, 2018, in providing the Services listed in Section 4.0 Scope of Work/Specifications herein.

Mandatory and Minimum Requirements

(Refer to Section 2.1)

i. Proposer shall provide an affirmative statement that it is independent of the Aviation Authority.

j. Proposer must demonstrate financial responsibility and must be financially capable of performing the terms of the Agreement in the sole determination of the Aviation Authority.

k. If the Proposer is a partnership, joint venture, or newly formed entity (e.g. limited liability company or corporation), the minimum requirements set forth in Section 3.0 (and throughout the RFP) must be satisfied by the entity or individual(s) that owns and controls a majority equity interest (at least 51 %) of the partnership, joint venture or newly formed entity.

Contractor's Personnel

(Refer to Sections 4.27 through 4.41)

- The following list of positions includes but is not limited to all personnel necessary to satisfactorily meet the requirements of this Contract. **All personnel performing under this Contract shall be full time employees dedicated solely to the operation of this contract at MCO. Companies currently doing business with the Aviation Authority or other entities at the airport will not be allowed to cross utilize any management or employees to satisfy the requirements of this contract.**
  - On-Site Manager
  - Assistant Managers
  - Administrative Staff
  - EAMS Maximo Administrator/Supervisor
  - Supervisors
  - Technicians
  - Support Staff

EAMS Maximo Database Contractor's Responsibilities
(Refer to Section 4.35 through 4.36)

- Ensure EAMS Maximo integrity of information, accuracy and timely entry of asset and work order information.
- Generate reports
- Provide administration and day to day support of Production
- Train users including Contractor and the Aviation Authority's personnel.
- Provide testing support for software, patch management, upgrades and integration.
- PM Schedules
- Job Plans
- Work Orders
- Follow-up Work Orders

EAMS Maximo Database Contractor's Responsibilities
(Refer to Section 4.35 through 4.36)

- Corrective Work Orders
- Work Order Scheduling/Assignment
- Work Order Completion
- Work Close-Out
- Asset Data
- Meter and Condition Data
- Inventory Data

Repair Parts
(Refer to Section 4.43 through 4.48)

- Repair Parts Bench Stock
- Reimbursement for Parts
- Additional Repair Parts, Inventory & Storage
- Withdrawing Parts from the Aviation Authority Inventory
- Material And Part Disposal
- Tools, Equipment, and Supplies

Performance Tracking
(Refer to Section 4.49 through 4.75)

- The Contractor is given the first 90 days of the Contract to inspect and repair any deficiencies in the BHS during which time no penalties shall be applied.
- Performance Measurements are applied collectively across all Contractor responsible areas/assets.
- Non operational time (downtime) is to be tracked daily and finalized within 24 hours
- Downtime in the calendar month is determined as described in section 4.50
- See section 4.59 for applicable operational deductions and calculations

Performance Tracking Cont.
(Refer to Section 4.49 through 4.75)

- Safety is paramount. Review the Safety/Security Violations as indicated in section 4.61
- Service and jam calls must be responded to within five (5) minutes of notification
- Bag jams in excess of 6 minutes shall be included in downtime calculations
- BHS failures resulting in missed baggage may result in penalties of 100.00 per bag to a maximum of $2,500 per day
- Baggage delayed due to a BHS issue that results in air carrier(s) holding flights to accommodate delayed baggage may result in a deduction up to and including $1,500 per day

Evaluation of Proposal Award
(Refer to Section 2.2)

- The Aviation Authority reserves the right to award the Proposal to the responsive and responsible Proposer submitting the Proposal which is deemed the most advantageous to the Authority, price and other factors being considered.
- The following are the evaluation criteria that will be considered in determining which Proposal is most advantageous to the Aviation Authority. Proposer(s) must meet the minimum mandatory requirements as stated.
  - Meet Mandatory and Minimum Requirements.
  - Experience and Background.
  - The ability of the proposed team, particularly the Site Manager, to demonstrate the level of experience with and knowledge of Baggage Handling System (BHS) Operation, Maintenance and Repair Services relevant to the scope of services set forth in this RFP.

Evaluation of Proposal Award

(Refer to Section 2.2)

- Proposer's (i) staffing; (ii) customer service; (iii) training; (iv) safety; (v) quality control/continuous improvement; and (vi) transition plans will be evaluated.
- Adherence to Aviation Authority Contractual Agreement and Minimum Insurance Coverage.
- Prior or Pending Convictions, Indictments, Investigations, Fines or Regulatory Investigations and Claims Information.
- Financial Strength.
- Management Fee/Pricing.

PERFORMANCE BOND REQUIREMENTS

(Refer to Section 2.5)

A Performance Bond or Irrevocable Standby Letter of Credit **is** required for this Contract.

Performance Bond shall be current and in compliance at all times during the Initial Term of the Contract in a penal sum equal to ***Six Million Dollars ($6,000,000) for 60 months***.

INSURANCE REQUIREMENTS

(Refer to Section 2.6)

TYPE	AMOUNT
General Liability	$5,000,000
Automobile Liability	$5,000,000
Workers Compensation	Statutory limits
Pollution/Environmental Liability Insurance.	Insurance for bodily injury, property damage, defense costs, clean-up and restoration expenses resulting from pollution/pollutant(s) or other environmental impairments which arises out of, or in connection with, Contractor's work with limits not less than $1,000,000 per claim.
Additional Insured Endorsement	Contractor agrees and shall cause the Authority and the City and their members (including, without limitation, members of the Authority's Board and the City's Council and members of the citizens' advisory committees of each), officers, employees, and agents to be named as additional insureds under such policy or policies of commercial general and automobile liability insurance.

Other Special Conditions

- **Section 2.7 Verification of Employment Status**
  Prior to the employment of any person under this Contract, the Contractor shall utilize the U.S. Department of Homeland Security's E-Verify system to verify the employment eligibility of all new employees hired by the Contractor during the Contract.
- **Section 2.8 Identification and Access Requirements**
  All employees assigned to the Contract MUST qualify for an airport badge. Contractor is required to conduct a qualifying employee background check, and/or require its Subcontractors to perform a qualifying employee background check. All persons operating on this Contract must also meet the requirements of qualifying for a US Customs Seal (Customs background check) as required to have a US Customs Seal on their airport issued identification.
- **Section 2.10 Airport Security**
  The successful Proposer will be required to comply with all applicable regulations of the Transportation Security Administration (TSA) and of the Aviation Authority relating to Airport security, including those relating to access to the Aircraft Operations Area (AOA) of Orlando International Airport, as such regulations may be in effect or changed from time to time.

MINORITY AND WOMEN BUSINESS ENTERPRISE (MWBE)
AND/OR
LOCAL DEVELOPING (LDB)
VETERAN BUSINESS ENTERPRISE (VBE)
PARTICIPATION PROGRAMS

MWBE Participation

(Refer to Section 2.11)

MINORITY AND WOMEN BUSINESS ENTERPRISE PARTICIPATION PROGRAMS

- **The Aviation Authority has established a MWBE Participation Goal of 30%**
- The Proposer will be considered non-responsive to the Proposal and rejected if the Bidders fail to demonstrate, to the reasonable satisfaction of the Aviation Authority, as required by the MWBE policy, that the Proposer has met or has made a good faith effort to meet the established MWBE goal.
- All Proposers shall comply with the Small Business requirements. Bidders are required to submit, with their Proposal, MWBE information by completing Attachment F - MWBE form.

MWBE Participation

- After the Proposals are opened and prior to an award of the Contract, the Aviation Authority may request, receive and consider omitted and supplemental information from the Proposers as to the certification of Proposers , if applicable, and of any Proposer's Subcontractor, supplier or joint venture in order to determine MWBE status.
- The successful Proposer shall enter into subcontract(s)/purchase orders with the MWBE(s) identified in the Proposer's submittal documents which the Aviation Authority relied upon in awarding this Contract, subject only to the Aviation Authority's right to approve all Subcontractors.

MWBE Participation

- If the Proposer is unable to utilize another MWBE for performance of that portion of this Contract, the Proposer shall provide the Aviation Authority with documentation, in a form satisfactory to the Aviation Authority, showing that it is not possible to replace the terminated MWBE with another MWBE.
- The MWBE percentage for participation must not decrease below the percentage proposed during the term of the Contract.
- The successful Proposer shall submit to the Aviation Authority a Disbursement Form with each invoice submitted for payment, indicating the amount of money spent with each MWBE(s) since the previous invoice.

MWBE Participation

A list of currently certified MWBEs may be obtained via the internet at www.orlandoairports.net/small_business, or from the Authority's Office of Small Business Development by calling (407) 825-3143.

Proposers may contact the Office of Small Business Development for any questions or information concerning the MWBE or the LDB Participation Program.

Orlando Santiago Perez, MSEP, C.M.
407.825.7134

Proposers shall be solely responsible for ensuring all MWBEs and LDBs are capable of performing the services. Certification of eligibility as an MWBE or LDB should be obtained prior to submission of the Proposal.

LDB Participation

(Refer to Section 2.12)

LOCAL DEVELOPING BUSINESS PARTICIPATION PROGRAM

- **The Aviation Authority has established a LDB Participation Goal of 3%**

Good Faith Effort for MWBE/LDB Participation

(Refer to Section 2.13)

If the Proposer fails to meet the MWBE/LDB Participation Goals, the Aviation Authority will require Proposer to submit evidence of good faith efforts within 2 business days of request.

Additional information on meeting good faith efforts can be found by going to https://orlandoairports.net/airport-business/.

COMPENSATION – INVOICE & PAYMENT FOR SERVICES

(Refer to Section 3.0)

- The Aviation Authority shall pay the Contractor, subject to authorized deductions, and subject to the provisions of the following Sections 3.1, 3.2, and 3.3: the Management Fee; the Reimbursable Payroll and Operating Expenses up to the amounts set forth on Section 7 – Proposal Pricing Form, Management Fee for Contractor Staff that is authorized by the Authority as required by the Specification.
- The Contractor shall invoice the Aviation Authority for the following: the Management Fee; and the Reimbursable Payroll and Operating Expenses; by the tenth (10th) day of each month following the month in which the services were performed by the Contractor in conformity with Contract requirements.

Management Fee

(Refer to Section 3.2)

- All payroll and associated costs for the On-Site Manager, Assistant Manager(s), Administrative Staff and any other positions deemed necessary by the Contractor and not listed in the Reimbursable Payroll Expenses Section 3.3 and 3.4 below.
- The Management Fee for the Contractor and Sub-Contractor(s) shall also include all other expenses not listed in the Reimbursable Payroll Section 3.3 below, including, but not limited to:
  - Contractor overhead and profit.
  - Sub-Contractor's Management Fee.
  - All required insurances as outlined in Section 3.4 – Insurance Requirements.
  - Cost of Performance Bond.
  - Workers compensation per Section 5.7 for all employees including management and reimbursable positions.
  - Recruiting expenses.
  - Badges and keys.
  - Office equipment and supplies.

Management Fee

(Refer to Section 3.2)

- Vehicles, Lifts, Golf Carts, Lull and all other motorized equipment.
- Tools and equipment, to include the repairs of Contractors equipment.
- Communication equipment, i.e. Radios, Cell Phones, etc.
- Consumables.
- Record retention obligation (4 Years Post-Contract).
- Cost associated with all pre-approved training (i.e. trainer, training materials, etc.). The Aviation Authority will only reimburse for the hours to attend the training for the reimbursable positions.
- Non-resident administrative, legal, bookkeeping, executive personnel expenses and off-site general office expenses.
- Cost for internet services and associated connectivity costs for Contractor provided computers and devices.

Management Fee

(Refer to Section 3.3)

- Costs associated with the cleaning services for the interior space of all office areas.
- Cost of any other benefits for management fee and reimbursable positions, i.e. retirement plan, life insurance, etc.
- Health insurance premiums for the positions in the Management Fee.
- Health Insurance premiums in excess of: $500 per month for Year 1, $525 per month for Year 2, and $550 per month for Year 3, $575 per month for Year 4, $600 per month for Year 5, per position for the reimbursable positions participating in the Contractor provided Health Care Plan.

Reimbursable Payroll Expenses

(Refer to Section 3.3)

- The Reimbursable Payroll Expenses shall be **limited to** the following:

- Supervisors
- Technicians
- EAMS Maximo Data Entry Staff
- Inventory Control Staff
- Baggage Operation Staff
- Overtime hours as approved in advance by the AAR.
- Associated payroll taxes: Social Security, Medicare, Federal & State Unemployment.
- Actual paid time-off taken (vacation, sick, bereavement and jury duty) and holiday pay as approved by the AAR.
- Health Insurance premiums for up to $500 per month for Year 1; up to $525 per month for Year 2; up to $550 per month for Year 3; up to $575 per month for Year 4; up to $600 per month for Year 5; per position for the reimbursable positions participating in the Contractor provided Health Care Plan.

Reimbursable Operating Expenses

(Refer to Section 3.4)

- The Reimbursable Payroll Expenses shall be **limited to** the following:
- Replacement Parts: The Authority will reimburse the Contractor for parts purchased by the Contractor for the BHS in conjunction with the monthly invoice. The Contractor must submit proof that purchased parts were put into EAMS Maximo inventory.
- Subcontracted Work: The Authority will reimburse the Contractor for actual subcontractor cost for goods and services incurred in the performance of Authority (AAR) approved projects. There shall be no mark-up associated with the subcontracted work.
  - The term "subcontractor" here does not refer to or include the Contractor's permanent scope provided by the MWBE/LDB subcontractor(s).

Non-Reimbursable Expenses

(Refer to Section 3.5)

The following expenses shall not be reimbursed by the Aviation Authority:

- Any accrued vacation or sick leave hours at the time of Contract expiration, at the end of any Contract year, or upon employee termination for any reason.
- Costs or expenses of legal representation, or of union negotiations and administration.
- Costs of any and all interest, late charges, penalties, and fines paid by the Contractor and/or its employees.
- Taxes accrued above Federal or State wage limitation will not be reimbursed. Only Federal and State Unemployment taxes actually paid will be reimbursed.
- Any other costs or expenses not specified under Section 3.3 and 3.4 – Reimbursable Payroll Expenses and Reimbursable Operating Expenses.

Non-Reimbursable Expenses

(Refer to Section 3.5)

- Contractor shall pay all costs and expenses connected with its operations when due and submit to the Aviation Authority, on or before the 10th day of each month, itemized statements of all approved Reimbursable Payroll and Operating Expenses incurred and paid for during the previous calendar month. Each such statement shall be accompanied by such proof of charges and disbursements and other supporting documents as the Aviation Authority may from time to time request, including, but not limited to, paid invoices, payroll registers and other payroll records.
- Reimbursement of reasonable, allowable expenses shall be made by the Aviation Authority within approximately 30 days of its receipt from Contractor of monthly itemized statements submitted provided that (i) the statements are in the format required by the Aviation Authority, (ii) all appropriate supporting documents are attached to each statement, (iii) the statement contains a statement that the Aviation Authority has not previously reimbursed the Contractor for any of the itemized expenses, and (iv) the statement is complete and accurately reflects the actual costs incurred.

Proposal Submittals

- Proposal packages shall be sealed and clearly labeled. Must be submitted to:

Greater Orlando Aviation Authority
Purchasing Office
5855 Cargo Road, Annex Building
Orlando, Florida 32827-4399

- One original Proposal clearly marked:

"Baggage Handling System (BHS) Operation, Maintenance and Repair Services"

- **One Copy clearly marked**
- One exact electronic copy of the Proposal must be included with the Original Proposal on an individual electronic USB Flash Drive.

Proposal Submittals

- Tab 1 – Table of Contents
- Tab 2 – Executive Summary
- Tab 3 - Proposer's Knowledge, and Experience
- Tab 4 – References
- Tab 5 – Operational Plan
- Tab 6 – Proof of Insurance
- Tab 7 – Prior or Pending Claims
- Tab 8 – Financial Background Information
- Tab 9 – Additional Information
- Tab 10 - Attachments

Proposal Submittals
(Refer to Section 7)

Attachment A - Proposer's Certification Form.

Attachment B - Proposal Price Form

Attachment C – Addendum Receipt Verification

Attachment D – Proposer's Questionnaire

Attachment E – Conflict of Interest Disclosure Form

Attachment F - Scrutinized Company Certification Form

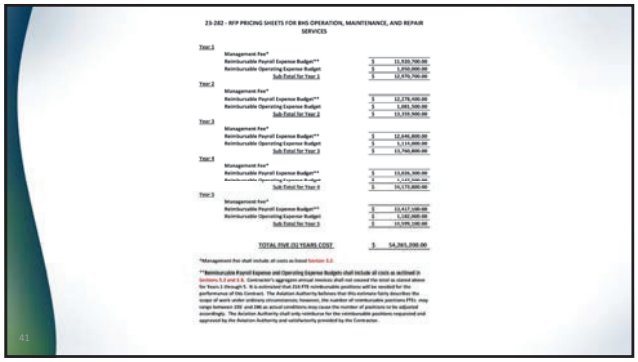
Attachment G –. MWBE Forms

Attachment H - Proposer's W-9

Attachment I - Letter of Bondability.

Attachment J – E-Verification Certification Form.

Attachment K - No Proposal Response Form.



23-282 - RFP PRICING SHEETS FOR BHS OPERATION, MAINTENANCE, AND REPAIR SERVICES

Year 1
Management Fee*
Reimbursable Payroll Expense Budget** $ 11,920,700.00
Reimbursable Operating Expense Budget $ 1,850,000.00
Sub-Total for Year 1 $ 12,970,700.00

Year 2
Management Fee*
Reimbursable Payroll Expense Budget** $ 12,279,400.00
Reimbursable Operating Expense Budget $ 1,905,500.00
Sub-Total for Year 2 $ 13,339,900.00

Year 3
Management Fee*
Reimbursable Payroll Expense Budget** $ 12,640,800.00
Reimbursable Operating Expense Budget $ 1,114,000.00
Sub-Total for Year 3 $ 13,760,800.00

Year 4
Management Fee*
Reimbursable Payroll Expense Budget** $ 13,020,300.00
Reimbursable Operating Expense Budget $ 1,143,200.00
Sub-Total for Year 4 $ 14,173,800.00

Year 5
Management Fee*
Reimbursable Payroll Expense Budget** $ 13,417,100.00
Reimbursable Operating Expense Budget $ 1,182,400.00
Sub-Total for Year 5 $ 14,599,100.00

TOTAL FIVE (5) YEARS COST $ 54,844,300.00

*Management Fee shall include all costs as listed Section 3.2

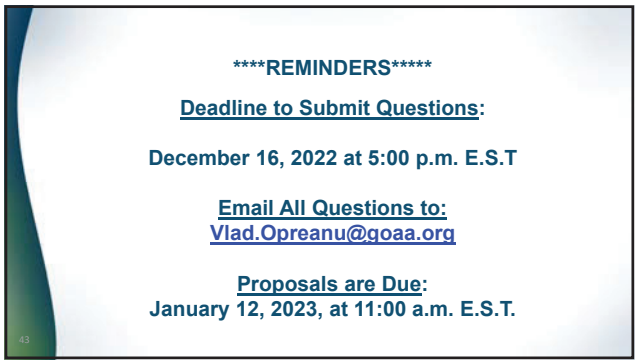
**Reimbursable Payroll Expense and Operating Expense Budgets shall include all costs as outlined in Sections 3.2 and 3.3. Contractor's aggregate annual invoices shall not exceed the total as stated above for Years 1 through 5. It is estimated that 316 FTE reimbursable positions will be needed for the performance of this Contract. The Aviation Authority believes that this estimate fairly describes the scope of work under ordinary circumstances, however, the number of reimbursable positions FTEs may range between 290 and 386 as actual conditions may cause the number of positions to be adjusted accordingly. The Aviation Authority shall only reimburse for the reimbursable positions requested and approved by the Aviation Authority and satisfactorily provided by the Contractor.

Proposal Opening

Proposal Opening will consist of reading aloud the Proposer's Name only. Proposal Pricing will not be read aloud in accordance with State Of Florida Statute 119.071 (1):

Sealed Proposals, received by an agency pursuant to a competitive solicitation are exempt from FS. 119.07(1) and s. 24(a), Art. I of the State Constitution until such time as the agency provides notice of an intended decision or until 30 days after opening the bids, proposals, or final replies, whichever is earlier.

Notice of Intended Decision will be posted to OrlandoAirports.net within 30 days.


****REMINDERS*****
Deadline to Submit Questions:
December 16, 2022 at 5:00 p.m. E.S.T
Email All Questions to:
Vlad.Opreanu@goaa.org
Proposals are Due:
January 12, 2023, at 11:00 a.m. E.S.T.
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GREATER ORLANDO AVIATION AUTHORITY
PRE-PROPOSAL CONFERENCE
PURCHASING PROPOSAL 23-282-RFP
BAGGAGE HANDLING SYSTEM (BHS) OPERATION, MAINTENANCE AND REPAIR SERVICES
ORLANDO, FLORIDA

December 13, 2022
10:00 a.m.

MWBE/LDB*	NAME	COMPANY NAME	MAILING ADDRESS	PHONE NO. / E-MAIL ADDRESS	FAX NUMBER
	Vlad Opreanu	GOAA/Purchasing	Annex Building	407-825-6427 Vlad.Opreanu@goaa.org	
	Fatima Calkins	GOAA/Purchasing	Annex Building	407-825-2044 FCalkins@goaa.org	
	Dave Dennis	GOAA/Purchasing	BHS/GSE	407-825-7331 DDennis@GoAA.org	
	JOHN BAYLEY	GOAA / Purchasing	BHS / GSE	407-825-2169 john.bayley@goaa.org	
	Andy Neil	JSM Airports	BHS Anthnes JSM Airports	Anthnes JSM Airports.com	
	John Madewski	JSM Airports	460 St Rd 448 Tavares FL	407-509-1858 JohnM@JSMairports.com	
	Russ Niday	JSM Airports	470 County Rd 448 Tavares FL 32778	russ.niday@jsmairports.com	
	Rob Iwansk.	CLX Engineering	361 S. White Cedar Rd Sanford FL. 32771	407-946-2324 rob.iwansk@clxeng.com	
	Scott Goodwin	GOAA BHS	GOAA	407 825 2058 sgoodwin@goaa.org	
	Rich Fevang	JBT AeroTech		713 128 1992 RICHARD.FEVANG@JBTC.COM	

*Please put a ✓ if you are an MWBE/LDB certified company

MWBE/LDB*	NAME	COMPANY NAME	MAILING ADDRESS	PHONE NO. / E-MAIL ADDRESS	FAX NUMBER
	Javier Rodriguez	JBT		3057319552 Javier.Rodriguez@JBTC.com	
	Elizabeth Serrano Medina	GOAA P/T&S/GSE		Elizabeth.Serrano-Medina@goaa.org	
	Anthony Bowman	Vanderlande		Anthony.bowman@VANDERLANDE.com	
	Paul Sander	Vanderlande		Paul.Sander@vanderlande.com	
	Orlando Santiago	GOAA SBD		4078257134 osantiago@goaa.org	
	Luis Aviles	GOAA. Purchasing			
	Teresa Tello	Southwest Airport SVCS	TTello@SEAirportServices	6892064241 ~~TeresaTello~~ TT@SEAirportServices.com	
	Cliff Chroost	GOAA	Annex	Purch.	
	Adam El Bawab		GOAA	OPS	

*Please put a ✓ if you are an MWBE/LDB certified company

23-282-RFP Prebid meeting

Dec 13, 2022 . 9:57 AM . ID: 586826693

Share Status

Access: Public
Expires: Dec 20, 2022
Shared content: Video, Transcript, Notes, Meeting info, Insession Chat

Attendees

Randy Allen

GOAA Purchasing Department-SPA
dschneider@goaa.org
+14078684721

Tyler Jurecki
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Paul Alvarado, Vanderlande

Janice Hughes - Purchasing
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Gary Zarycki
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Art Masri

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Chris Carpinelli

Elise Murphy
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Lisa W

Kevin

Mike Conner

Olimpia Lonsdale
dschneider@goaa.org
Stephen Logan
stephen.logan@vanderlande.com

ADDENDUM NO. 1
TO
PURCHASING PROPOSAL 23-282-RFP
BAGGAGE HANDLING SYSTEM (BHS) OPERATION, MAINTENANCE AND REPAIR SERVICES
ORLANDO INTERNATIONAL AIRPORT
ORLANDO, FLORIDA

December 8, 2022

This addendum forms a part of the Proposal Documents described above. The original Proposal Documents remain in full force and effect except as modified by the following which shall take precedence over any contrary provisions in the prior documents.

ITEM 1: Replace Page 1, Page 137 and Page 160 with corrected Page 1, Page 137 and Page 160. Change the Sealed Proposal opening date from 10:00 a.m., January 5, 2023 to 11:00 a.m., January 12, 2023.

ITEM 2: Question: Will there be a job walk after the pre-bid meeting?

Answer: The Authority will allow a site visit on December 13, 2022 immediately proceeding the Pre-bid meeting scheduled. The site visit will be limited to two individuals from each company that attends the Pre-Bid meeting. Participants are respectfully requested to RSVP to vlad.opreanu@goaa.org with their company name and contact information by 1:00 p.m. on December 12th.

ITEM 3: Question: We would respectfully request a two week extension, which would allow us ample time to prepare the proper response.

Answer: The Authority will allow a one week extension (see item 1).

ITEM 4: Question: On Page 16 of 160, the RFP specification states: Please clarify if a Bid Bond is required for this solicitation:
Bid Bonds provided to the Aviation Authority in connection with Contracts shall be duly issued by an insurer or corporate surety (a) on a bond form provided by Aviation Authority, or on a form substantially the same as Aviation Authority's form; (b) obligating the surety for at least ninety (90) days following the date on which Bids are publicly opened; and (c) by an insurer or corporate surety that is authorized to conduct insurance business in the State of Florida.

Answer: Solicitation 23-282-RFP requires a Performance Bond per Section 2.5 page 14. A Bid Bond has not been established for this solicitation.

******** END OF ADDENDUM NO. 1 ********

Vlad Opreanu
Senior Purchasing Agent

12/8/22
Date

(REVISED PER ADDENDUM NO. 1)

GREATER ORLANDO AVIATION AUTHORITY

REQUEST FOR PROPOSALS (RFP)

23-282-RFP

BAGGAGE HANDLING SYSTEM (BHS) OPERATION, MAINTENANCE AND REPAIR SERVICES

DATE OF ISSUE: Monday, December 5, 2022

NON-MANDATORY PRE-PROPOSAL MEETING:

Tuesday, December 13, 2022 10 a.m. EST

PRE-PROPOSAL LOCATION:
GOAA Annex Building
Purchasing Department
Conference Room Gemini
5855 Cargo Road
Orlando, FL 32827-4399

GoToMeeting: **https://meet.goto.com/586826693**
United States (Toll Free): 1-877-309-2073 Access Code: *586-826-693*

DEADLINE FOR QUESTIONS: Friday, December 16, 2022 5:00 p.m., EST

DIRECT ALL QUESTIONS & INQUIRES TO:

Name: Vlad Opreanu, CPPB
Title: Senior Purchasing Agent
Email: vlad.opreanu@goaa.org
Phone: (407) 825-6427

RFP DUE: Thursday, January 12, 2023 11:00 a.m. EST

7.0 PROPOSAL SUBMITTAL REQUIREMENTS

7.1 Opening

a. Sealed proposals are exempt in accordance with Florida Statute 119.071(1) (b) 2. The names of the firms submitting a competitive solicitation will be read aloud at the time of the opening. No details of the competitive solicitation will be released until such time as the Aviation Authority provides notice of an intended decision or until 30 days after opening the bids, proposals, or final replies, whichever is earlier.

b. Submittals must be submitted no later than **11:00 a.m. Eastern Time on Thursday, January 12, 2023** in sealed envelopes bearing the words "**Purchasing Proposal 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance And Repair Services,, for the Orlando International Airport".**

c. Each Proposer shall submit three (3) complete sets of the Submittal:

One hardcopy marked "ORIGINAL".

One hardcopy marked "COPY".

One COMPLETE electronic copy on a USB drive in PDF format. The Submittal in PDF format shall have *na i ational oo ar s* inserted in lieu of any tabs required in the hard copy. The entire submittal shall not exceed a single USB Flash Drive. In cases where there are discrepancies between the electronic PDF and hard copy, the hard copy shall take precedence.

7.2 Delivery of Proposal

a. It is the sole responsibility of the Proposer to ensure that their submittal reaches the Purchasing Department. All proposals, unless otherwise specified, must be delivered to the following address no later than the time and date specified in the solicitation:

Greater Orlando Aviation Authority
GOAA Annex Building,
Purchasing Department
5855 Cargo Road, Orlando, FL 32827- 4399

b. Proposer should include the Proposal Number and Name, Name and Address of Proposer, and the Date of the opening on the outside of the box or envelope. Proposals submitted by e-mail, telephone or fax shall not be accepted. An e-mailed or a faxed submittal shall be rejected as non-responsive regardless of where or when it is received.

Proposers are cautioned that they are solely and strictly responsible for delivery to the specific location cited prior to the specified opening date and time. Therefore,

Attachment K – No Proposal Response

NO PROPOSAL RESPONSE

TO

REQUEST FOR PROPOSALS

If your firm is unable to submit a Proposal at this time, please provide the information requested in the space provided below and return to:

GREATER ORLANDO AVIATION AUTHORITY
GOAA Annex Building,
Purchasing Department
5855 Cargo Road, Orlando, FL 32827- 4399

We have received Request for Proposals, under **Purchasing Proposal 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance and Repair Services for Orlando International Airport, opening at 11:00 a.m. Thursday, January 12, 2023,** at the Greater Orlando Aviation Authority, Orlando International Airport, Purchasing Department. Our firm's reason for not submitting is:

_____

_____

_____

_____
Company Name

By:_____

Its:_____
Name & Title, Typed or Printed

1.0 GENERAL INFORMATION

1.1 Solicitation Information

Solicitation documents may be examined and are available for download from the Aviation Authority's Purchasing Department's website or by visiting the Aviation Authority's online solicitation platform powered by Mercell Source-to-Contract (Mercell) at www.orlandoairports.net/purchasing or https://app.negometrix.com/buyer/5681

a. Mercell provides supplier registration services, document fulfillment and other purchasing related services to the Aviation Authority and to suppliers doing business with the Aviation Authority. **There is no charge to the Proposer to register and any award resulting from this solicitation will not require any payment by the Proposer to Mercell.**

b. If you received this solicitation document from any source other than Mercell, please promptly register your interest in this solicitation with Mercell.

c. If a Pre-Proposal Conference is held, please see the Cover Page of this solicitation for the location, date, and time. The purpose of any Pre-Proposal Conference is to review and discuss the solicitation (and any addenda) as published. Attendance is not mandatory but is highly encouraged. Proposers are expected to be familiar with the Proposal Documents.

d. Questions regarding this Solicitation are to be directed to the Senior Purchasing Agent listed on the Cover Page of this Solicitation. The last date for questions pertaining to this Solicitation is listed on the Cover Page of this solicitation. Questions after this date and time will not be answered.

e. Questions will be answered via addendum and posted to https://app.negometrix.com/buyer/5681.

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f. If the Purchasing Department determines that it is necessary to change these dates or times prior to the Proposal due date, the change will be announced via an addendum and posted on Mercell's website.

g. Late Proposals, as determined by the official time clock located in the Purchasing Department's Office will not be considered and may be returned to the Proposer as non-responsive.

h. Proposal openings shall be public, opened on the date and at the time specified on the Proposal form. The Proposer's name and verification of bond submittal, if applicable, will be publicly announced aloud at the Proposal opening.

i. The Proposal Summary is posted on the Aviation Authority's Purchasing Department's website: www.orlandoairports.net/purchasing and on Mercell's website: https://app.negometrix.com/buyer/5681

j. All prospective Proposers/Proposers shall thoroughly examine and become familiar with the Proposal package and carefully note the items which must be submitted with the Proposal as detailed in **Section 7.0**, Proposal Submittal Requirements.

k. Submission of a Proposal shall constitute an acknowledgment that the Proposer has read and understands the Proposal Documents. The failure or neglect of a Proposer to receive or examine any Proposal Document shall in no way relieve it from any obligations under its Proposal or the Contract. No claim for additional compensation will be allowed which is based upon a lack of knowledge or understanding of any of the Contract Documents or the scope of work.

l. **Proposers shall submit** *1* **.**

m. Proposer's Proposal prices shall remain firm for the duration of the initial term of the Contract. Any anticipated increases in Proposer's costs during the initial term of the Contract must be reflected in its prices set forth in its Proposal. The Aviation Authority shall not be obligated to renegotiate or increase any price for any work during the initial term of the Contract based on a Proposer's mistake or miscalculation of prices, underestimation of costs, or for any other reason. All of the Proposer's overhead costs, including, but not limited to, costs of the required bonds and insurance coverages, shall be included in such Proposer's prices listed in its Proposal.

1.2 Intent and Purpose

a. The Greater Orlando Aviation Authority (GOAA), Orlando International Airport, Orlando, Florida, (Aviation Authority) is soliciting sealed Proposals from qualified and experienced firms to provide all labor, supervision, management oversight, training, materials, tools, equipment, submissions, reports, consumables, uniforms and all other items and services necessary, proper for, or incidental to performing twenty-four (24) hours per day seven (7) days per week, on-site maintenance, repair and operation for the Baggage Handling Systems (BHS) Operation which includes, Corrective Maintenance (CM), Preventative Maintenance (PM) and Predictive Maintenance (PdM), to utilize, generate and maintain data into the specified site of the Aviation Authority's Enterprise Asset Management System EAMS Maximo, the management of spare parts inventory for the BHS Operation, Maintenance and Repair Services at the Orlando International Airport ("OIA") in accordance with the Contract Documents.

b. The Contract work may be divisible or if an award is made the, Contract may be awarded to a single Proposer. The agreement between the successful Proposer(s) and the Aviation Authority will be non-exclusive.

1.3 Exceptions to Terms and Conditions within the RFP

If the Proposer desires to take exception(s) to any portion of the terms and conditions of this RFP, the exception(s) must be taken during the question and answer period, and response will be included in an addendum. Exceptions noted within the response submittal will cause the response to be deemed non-responsive.

1.4 Contract Period

The Contract period will be for sixty (60) **months** with the **Contract Term** to commence on or about April 1, 2023. The original contract prices shall be firm for the entirety of the initial contract period.

1.5 Communications; Questions Regarding Specifications or Proposal Process

a. All communication and contact regarding this solicitation shall be directed to the Senior Purchasing Agent referenced on the Cover Page of this solicitation.

b. Any official communication from a Proposer during the Proposal process should be submitted in writing to the Greater Orlando Aviation Authority, **GOAA Annex Building, Purchasing Department, 5855 Cargo Road, Orlando, FL 32827- 4399** or to the email address as directed during the Proposal process. A copy of the Administration Policies (Sections 180.01 and 180.03) is available upon request from the Manager of Board Services.

c. In accordance with the above-referenced policies, any communication directly or indirectly to seek to encourage any specific result in connection with an Aviation Authority selecting process, including but not limited to, written communications, any and all forms of electronic communications or messaging, including social media, oral communications either in person or by telephone, initiated by a Proposer or through a lobbyist, agent or third person, to any Aviation Authority staff and/or Committee/Board member who is a member of any committee constituted for the purposes of ranking Solicitations, making recommendations or making an award, is prohibited from the time that the Solicitation is released to the time that the award is made.

1.6 Notice of Intent to Award Contract

Unless all Proposals are rejected by the Authority, a Notice of Intent to Award is anticipated to be provided within ninety (90) days from the opening of Proposals to the responsible and responsive Proposer(s) submitting the Proposal(s) deemed to be most advantageous to the Aviation Authority, price and other factors being considered. For all procurements, the Aviation Authority reserves the right to reject any or all Proposals and to cancel the procurement or to solicit new Proposals.

1.7 Public Meetings/Public Records

Please be aware that all meetings of the Aviation Authority's Board are duly noticed public meetings and all documents submitted to the Aviation Authority as a part of or in connection with a Proposal will constitute public records under Florida law regardless of any person's claim that proprietary or trade secret information is contained therein.

1.8 Code of Ethics and Business Conduct Policy

The Aviation Authority has adopted a Code of Ethics and Business Conduct Policy (Section 204.01) which addresses, the obligation of the Aviation Authority's Board members and employees to follow the Florida Statutes in reference to these issues. This includes, but is not limited to, the obligations of the Aviation Authority's Board members and employees with respect to having an interest in business entities, outside employment, gratuities, divulgence of information, unauthorized compensation and acceptance of gifts. Please be aware that any violation of this policy by a Proposer and/or any attempt to influence an Aviation Authority Board member or employee to violate the policy is sufficient cause for the denial of the right of the Proposer to Proposal on any Contract or sell any materials, supplies, equipment, or services to the Aviation Authority for a period of time that is determined by the Chief Executive Officer. A copy of this policy is available upon request from the Manger of Board Services.

2.0 SPECIAL CONDITIONS

2.1 Proposer's Mandatory and Minimum Requirements

Proposers must meet the following mandatory requirements to be considered for the award of the contract. Proposers will address each mandatory requirement specifically in their Proposal. Each Proposer must acknowledge on company letterhead and provide written documentation that their firm meets the Minimum Requirements.

a. Proposer shall have a minimum of five (5) years successful, continuous, and recent experience in the business of providing baggage handling system, operation, maintenance and repair services, and addressing experience with baggage handling systems.

b. Proposer must be registered to do business in the State of Florida. Provide a copy of such registration to the Aviation Authority with the RFP submission.

c. Proposer shall have performed services in loading and unloading of conveyors, baggage alignment, and the clearing of bag jams on the conveyor systems, and manual bag recoding/sorting functions.

d. Proposer shall have performed services in an airport which steady handles a minimum of twenty-five thousand (25,000) outbound bags per twenty-four (24) hour period.

e. Proposer shall have, or have had within the past five (5) years, at least one maintenance and repair Contract at one (1) airport where the total number of feet of conveyor line maintained is at least twenty-thousand (20,000) linear feet.

f. Proposer must presently have, or have had within the past five (5) years at least one (1) maintenance and repair Contract where the Contractor maintained and repaired a system that has multiple In-Line Explosive Detection Screening machines (EDS) machines at one (1) airport.

g. **Proposer shall submit a complete and responsive proposal. Refer to Section 7.0. Proposal Submittal Requirements.**

h. Provide documentation that demonstrates Proposer has had first-hand experience since January 1, 2018, in providing the **Services listed in Section 4.0 Scope of Work/Specifications herein.**

i. Proposer shall provide an affirmative statement that it is independent of the Aviation Authority.

j. Proposer must demonstrate financial responsibility and must be financially capable of performing the terms of the Agreement in the sole determination of the Aviation Authority.

k. If the Proposer is a partnership, joint venture, or newly formed entity (e.g. limited liability company or corporation), the minimum requirements set forth in this Section 3.0 (and throughout the RFP) must be satisfied by the entity or individual(s) that owns and controls a majority equity interest (at least 51 %) of the partnership, joint venture or newly formed entity.

2.2 Evaluation of Proposal Award

The Aviation Authority, in its discretion, may award the Contract to the responsible and responsive Proposer submitting the Proposal which is deemed to be the most advantageous to the Aviation Authority, price and other factors being considered. The following are the evaluation criteria that will be considered in determining which Proposal is most advantageous to the Aviation Authority. Proposer(s) must meet the minimum qualifications as stated and demonstrate knowledge and experience providing Baggage Handling System (BHS) Operation, Maintenance and Repair Services, Conditional acceptance, applications in process, or any status short of full approval will not be accepted.

a. Meet Mandatory and Minimum Requirements.

b. Experience and Background.

c. The ability of the proposed team, particularly the Site Manager, to demonstrate the level of experience with and knowledge of Baggage Handling System (BHS) Operation, Maintenance and Repair Services relevant to the scope of services set forth in this RFP.

k. Proposer's (i) staffing; (ii) customer service; (iii) training; (iv) safety; (v) quality control/continuous improvement; and (vi) transition plans will be evaluated.

d. Adherence to Aviation Authority Contractual Agreement and Minimum Insurance Coverage.

e. Prior or Pending Convictions, Indictments, Investigations, Fines or Regulatory Investigations and Claims Information.

f. Financial Strength.

g. Management Fee/Pricing.

2.3 Evaluation Criteria of Proposal

a. The evaluation criteria does not have any specific predetermined relative weight. The consideration of individual criterion is merely a tool to assist the Aviation Authority in determining which Proposal is most advantageous, as a whole, to the Aviation Authority, price and other factors being considered.

b. The relative advantages of a Proposer's responses with respect to one criterion may outweigh shortcomings of that Proposer's responses in one or more other criterion, depending on the relative disparities in the qualities of the responses in each criterion and the relative importance of certain criteria to each other, as determined in the exclusive discretion of the Aviation Authority.

c. All parties desiring information regarding the award of the Contract may visit http://Orlandoairports.net or https://app.s2c.mercell.com/buyer/5681.

2.4 Selection Process

a. Responses to this RFP will be evaluated and ranked by the Procurement Committee (PC). The recommendation of the PC will be considered by the Aviation Authority Board for award.

b. The PC shall review the responses to evaluate whether the Proposers meet the requirements set forth in this RFP and have provided all required information as required per **Section 7.0 Proposal Submittal Requirements.**

c. The PC will then thoroughly evaluate the responses and may, at its discretion, invite one or more of the Proposers that appear to be the most highly qualified to perform the requested services to present/interview with the PC. The purpose of such an interview would be to allow Proposers to elaborate upon their Proposal before a recommendation for ranking of the Proposals is made. Interview responses, along with the written Proposal will become part of the Proposer's response to be evaluated by the PC.

d. Certain factors that will be considered in selecting the Proposers who may be shortlisted or for ranking purposes include: meeting the requirements, approach to providing the Services, ability to provide the required Services, prior experience on similar projects, past performance with the Aviation Authority (if applicable), past performance with other entities and pricing.

e. The Aviation Authority reserves the right to solicit from available sources relevant information concerning a Proposer's past performance and may consider such information in its selection of Proposers.

f. The PC may conduct a presentation and interview session with each of the short-listed Proposers. Following presentations/interviews, or in the event PC determines that presentations/interviews are not necessary, the PC shall make a final ranking and select in order of preference, in order to make a recommendation to the Aviation Authority's Board, the responsible, responsive Proposal which is deemed to be the most advantageous to the Aviation Authority, price and other factors being considered to perform the requested services.

g. Following the Aviation Authority Board approval of the PC ranking, the Aviation Authority may approve a Contract.

h. The Aviation Authority shall have the right, but not the obligation, to award all or any portion of the services. The extent and scope of the Services, along with the fees for such services, will be subject to final approval by the Aviation Authority. The Aviation Authority intends, but is not obligated, to enter into a non-exclusive agreement with the highest ranked Proposer to perform the required Services described herein. The Aviation Authority reserves its right to award any or all of the advertised services subject to the availability of funding.

i. The Aviation Authority reserves the right to waive any informality in the RFPs, to reject any and all RFPs, and to re-advertise or elect not to proceed with the services for any reason.

j. All recommendations and decisions regarding award of the services shall be made at open public meetings in accordance with the requirements of Florida Statute 286.011, and all interested parties are invited to attend such meetings. The meetings of the PC and Aviation Authority Board are public meetings.

2.5 Surety Bonds/Letters of Credit/Liability Insurance

A Surety Bond/Letter of Credit **is** required for this Contract.

a. Prior to Aviation Authority's execution of the Contract and within ten (10) business days of the award, the Contractor shall furnish to Aviation Authority a Performance Bond, and a Payment Bond if required, completed on the Aviation Authority's forms provided in the Contract Documents. Such Performance Bond shall be current and in compliance at all times during the Term of the Contract in a penal sum equal to **Six Million Dollars ($6,000,000.00).**

b. The Contractor may elect to provide the Aviation Authority, in lieu of the required Performance Bond (but not the Payment Bond if required by general law), a letter of credit in an amount equal to **Six Million Dollars ($6,000,000)**, and issued on the Aviation Authority's form of irrevocable standby letter of credit ("Letter of Credit"). The Contractor shall provide the Aviation Authority with a Letter of Credit that remains in effect for at least one year after the expiration or earlier termination of the term of the Contract including any renewal or other extended term. If the Contractor fails to perform any obligation required of it under the terms of the Contract including, but not limited to, providing the Aviation Authority with an acceptable renewal or replacement letter of credit within the required time limits, the Aviation Authority shall be entitled, in addition to any other remedies, to draw the full amount of the funds available under any Letter of Credit provided by Contractor to Authority and to hold such funds until such time as the Aviation Authority in its discretion shall determine the amount of damages, costs and expenses owing to it from the Contractor. The Aviation Authority shall retain from such funds an amount equal to its actual or anticipated damages, costs and expenses, and shall thereafter return the remaining amount of the funds, if any, to the Contractor.

c. Prior to the commencement of any renewal or extended term of the Contract, Contractor, at its own expense, shall provide to the Aviation Authority an acceptable renewal or replacement Performance Bond or Letter of Credit, rider to an existing Performance Bond or Letter of Credit, or continuation amendment to an existing Performance Bond or Letter of Credit .

d. Except as provided in this Performance Bond Section, the Aviation Authority will not accept any change or modification to the forms of Performance Bond or Letter of Credit attached to these Proposal Documents. The sole change to the forms of Performance Bond and Letter of Credit that the Aviation Authority will accept is that the Contractor may provide a Performance Bond or a Letter of Credit **that is for a period of less than the full initial term of the Contract but which still has an effective term of not less than twelve (12) months**. The Aviation Authority shall release any existing Letter of Credit provided by the Contractor upon the Aviation Authority's receipt and approval of a renewal or replacement Letter of Credit that complies with the requirements of this Contract.

e. If the Contractor is required to provide any renewal of the Performance Bond or Letter of Credit, rider to an existing Performance Bond or Letter of Credit, or continuation amendment to an existing Performance Bond or Letter of Credit (collectively, the "Replacement"), Contractor shall, at the discretion of the Aviation Authority, calculate the penal sum/amount (the "Amount") of any such Replacement as follows:

1) If the Renewal is provided in connection with the expiration of an existing Performance Bond or Letter of Credit prior to expiration of the initial term of the Contract but not in connection with an amendment to the Contract where the compensation to be paid to Contractor is increased, the Replacement shall be in an Amount equal to the Amount of the then current Performance Bond or Letter of Credit.

2) If the Replacement Performance Bond is provided in connection with an amendment of the Contract where the compensation to be paid to the Contractor during the period covered by the then current Performance Bond or Letter of Credit is increased for any reason, the Replacement shall be in an Amount equal to the Amount of the then current Performance Bond or Letter of Credit plus an amount that bears the same ratio to the increased compensation to be paid to the Contractor that the Amount of the then current Performance Bond or Letter of Credit bears to the total compensation to be paid to the Contractor prior to such amendment to the Contract.

3) If the Replacement is provided in connection with the renewal or extension of the Contract and the required Amount of the Performance Bond or Letter of Credit for the initial term of the Contract is stated as a fixed Amount, the Replacement shall be in an Amount equal to the lesser of either (i) the Amount required during the initial term of the Contract; or (ii) an Amount that bears the same ratio to the total estimated compensation

to be paid to the Contractor during the renewal term that the Amount required during the initial term of the Contract bore to the total estimated compensation to be paid to the Contractor during the initial term of the Contract.

4) If the Replacement is provided in connection with the renewal or extension of the Contract and the required Amount of the Performance Bond or Letter of Credit for the initial term of the Contract is stated as a fraction or percentage of the Contract price, the Replacement shall be in an Amount equal to the same annualized percentage of the total estimated compensation (including any reimbursable expenses) to be paid to the Contractor during the renewal term (i.e., if the initial Performance Bond or Letter of Credit is 1/6 of the total three year Contract cost, then the Replacement will be one-half of the total estimated compensation to be paid to the Contractor during the renewal year).

f. Failure to timely submit an acceptable Performance Bond or Letter of Credit prior to commencement of the Contract in addition to all other rights available to the Aviation Authority under law, shall give the Aviation Authority the right to withdraw the Notice of Intent to Award, without the need for providing the Contractor advance notice or the opportunity to cure. Contractor acknowledges responsibility for any damages or costs incurred by the Aviation Authority due to its failure to comply with this Section 3.6.

g. Surety Bonds delivered to the Aviation Authority in satisfaction of any requirement under this Contract must meet the following criteria:

1) Bid Bonds provided to the Aviation Authority in connection with Contracts shall be duly issued by an insurer or corporate surety (a) on a bond form provided by Aviation Authority, or on a form substantially the same as Aviation Authority's form; b) obligating the surety for at least ninety (90) days following the date on which Bids are publicly opened; and (c) by an insurer or corporate surety that is authorized to conduct insurance business in the State of Florida.

2) Performance and Payment Bonds provided to the Aviation Authority in connection with Contracts having a value of $500,000.00 or less shall be duly issued by an insurer or corporate surety which:

a) Is authorized to conduct insurance business in the State of Florida;

b) Currently holds a certificate of authority authorizing it to write surety bonds in the State of Florida; and

c) Is otherwise in compliance with the provisions of the Florida Insurance Code.

3) Performance and Payment Bonds provided to the Aviation Authority in connection with Contracts having a value in excess of $500,000.00 shall be duly issued by an insurer or corporate surety which:

a) Is authorized to conduct insurance business in the State of Florida;

b) Holds a currently valid certificate of authority by the U.S. Department of Treasury pursuant to 31 U.S.C. ss 9304-9308; and

c) Has no less than a "B+" Financial Rating and a Financial Size Category of "Class VI" or higher according to the most current edition of AM Best Rating Services.

d) Notwithstanding the provisions of (c) above, an insurer or corporate surety which is not rated by AM Best Rating Services may be accepted by Aviation Authority, but only if approved by Aviation Authority's Risk Manager and Department Director following a review or investigation of the insurance company's financial and performance standing, including without limitation, its capital adequacy, assets, earnings, of the insurance company's financial and performance standing, including without limitation, its capital adequacy, assets, earnings, liquidity and such other factors as the Aviation Authority's Risk Manager may deem appropriate.

h. Liability Insurance Companies furnishing insurance coverages required by these General Conditions shall (a) be currently authorized to conduct insurance business in the State of Florida, and (b) must have no less than a "B+" Financial Rating and a Financial Size Category of "Class VI" or higher according to the most current edition of AM Best Rating Services.

i. In the event that the Aviation Authority requests Contractor to purchase materials or as a condition to approval of a Subcontractor in accordance with Section 5 of the Standard Terms and Conditions, the Aviation Authority shall have the right to require Contractor to provide a payment bond in accordance with Section 255.05, Florida Statutes.

j. Letters of Credit shall be issued by a bank with an office located in the State of Florida and reasonably acceptable to the Aviation Authority's Chief Executive Officer or designee.

2.6 Insurance Requirements

The all portions listed in this by providing evidence of one of the following: Certificate of Insurance on Acord form or form acceptable to Aviation Authority, signed affirmation of ability to comply from a licensed insurance agent, or insurance quote.

If awarded a contract and prior to Notice to Proceed, the Awarded Contractor must attain and provide a Certificate of Insurance in compliance with this *Section*. At its sole expense, the Contractor shall maintain the following insurance during the term of this Contract, including any extensions or renewals and such insurance will apply to Contractor, its employees, agents, and Subcontractors.

a. **Commercial General Liability and Automobile Liability**:

1) Commercial General Liability insurance covering any and all claims for property damage and bodily injury (including death) and including, but not limited to premises, products and completed operations, and Contractual liability for Contractor's covenants, with a limit of liability not less than **One Million Dollars ($1,000,000)** per occurrence or not less than **Five Million Dollars ($5,000,000)** per occurrence, for AOA access; and

2) Automobile liability insurance covering each motor vehicle, including but not limited to owned, non-owned, or hired, used in conjunction with providing Services on Aviation Authority property resulting in property damage or bodily injury, including death with a limit of not less than **One Million Dollars ($1,000,000)** combined single limit per accident or not less than **Five Million Dollars ($5,000,000)** combined single limit per accident, for AOA access**;**

3) Additional Insured Endorsement. Such above referenced liability insurance shall name the Aviation Authority and the City of Orlando and their members (including, without limitation, members of the Aviation Authority's Board and the City's Council and members of the citizens' advisory committees of each), officers, employees, and agents as additional insureds.

b. Workers' Compensation and Employer's Liability.

The following insurance shall apply to all Contractor's employees who will be engaged on the Aviation Authority property in the performances of Services in this Contract: (i) workers' compensation insurance with statutory limits in accordance with Florida law, and (ii) employer's liability insurance policy limits not be less than $100,000 for each accident, $100,000 for disease each employee and $500,000 for disease policy limit. If the Contractor is self-insured, the Contractor shall provide proof of self-insurance and authorization to self-insure as required by applicable Florida laws and regulations. The Aviation Authority will not accept State of Florida exemptions.

c. Professional/Errors & Omissions Liability Insurance.

Not Applicable.

d. Garage Liability Insurance.

Not Applicable.

e. Garagekeepers Insurance.

Not Applicable.

f. Warehouse Operators Legal Liability.

Not applicable.

g. Motor Truck Cargo Policy.

Not applicable.

h. Crime Coverage.

Not applicable.

i. Pollution/Environmental Liability Insurance.

Insurance for bodily injury, property damage, defense costs, clean-up and restoration expenses resulting from pollution/pollutant(s) or other environmental impairments which arises out of, or in connection with, Contractor's work with limits not less than $1,000,000 per claim.

j. Cyber/Privacy Liability Insurance.

Not applicable.

k. Other Insurance Requirements. Contractor agrees to the following as it relates to all above required insurance:

1) Self-Insured Retention and Deductibles. Contractor's insurance policies shall not be subject to a self-insured retention or deductible exceeding Ten Thousand Dollars ($10,000), if the value of the Contract is less than $1,000,000, and not be subject to a self-insured retention or deductible exceeding One Hundred Thousand Dollars ($100,000), if the Contract is $1,000,000 or more, unless approved by the Aviation Authority's Chief Executive Officer. The above deductible limits may be exceeded if the Contractor's insurer is required to pay claims from the first dollar at 100% of the claim value without any requirement that Contractor pay the deductible prior to its insurer's payment of the claim.

2) Insurance policies shall be primary insurance and not contributory to any other valid insurance the Aviation Authority may possess, and that any other insurance the Aviation Authority does possess shall be considered excess insurance only.

3) Insurance shall be carried with an insurance company or companies be currently authorized to conduct insurance business in the State of Florida, and must have no less than a "B+" Financial Rating and a Financial Size Category of "Class VI" or higher according to the most current edition of AM Best Rating and said policies shall be in a form acceptable to the Aviation Authority.

4) Any liability insurance maintained by Contractor written on a claims-made form basis will maintain coverage for a period of time determined by the Aviation Authority to be appropriate to cover claims made after the Contractor has concluded its services to the Aviation Authority.

5) All insurance required for this Contract shall contain a waiver of subrogation clause, as allowed by law, in favor of the Authority and the City of Orlando.

6) A properly completed and executed Certificate of Insurance on a form provided or approved by the Aviation Authority (such as a current ACORD form) evidencing the insurance coverages required by this Section shall be furnished to the Aviation Authority upon the Notice of Intent to Award of the Contract and each renewal thereafter during the term of this Agreement and its renewal/extension. Contractor acknowledges that any acceptance of Certificate of Insurance by the Aviation Authority does not waive any obligations herein this Agreement.

7) The Aviation Authority is currently contracted with a third party for the management of all insurance certificates related to Aviation Authority Contracts. Contractors who enter into a Contract with the Aviation Authority will be contacted directly by the third party vendor for insurance certificates and related matters such as expired certificates. An introductory letter will be sent instructing each Contractor of the proper procedures for processing updated insurance certificates as well as any other insurance related matter that may arise over the term of the Contract. Contractors will respond as directed in the introductory letter as well as any further instructions they may receive.

8) The Contractor shall provide the Aviation Authority immediate written notice of any adverse material change to the Contractor’s required insurance coverage. For purposes of this Insurance Section, an “adverse material change” shall mean any reduction in the limits of the insurer’s liability, any reduction of any insurance coverage, or any increase in the Contractor’s self-insured retention and any non-renewal or cancellation of required insurance.

9) If any insurance coverage is canceled or reduced, Contractor shall, within forty-eight (48) hours remit to the Aviation Authority a Certificate of Insurance showing that the required insurance has been reinstated or replaced by another insurance company or companies acceptable to the

Aviation Authority. If Contractor fails to obtain or have such insurance reinstated, the Aviation Authority may, if it so elects, and without waiving any other remedy it may have against Contractor, immediately terminate this Contract upon written notice to Contractor.

10) The Aviation Authority's Chief Executive Officer shall have the right to alter the monetary limits or coverages herein specified from time to time during the term of this Contract, and Contractor shall comply with all reasonable requests of the Chief Executive Officer with respect thereto.

2.7 Verification of Employment Status

a. Prior to the employment of any person under this Contract, the Contractor shall utilize the U.S. Department of Homeland Security's E-Verify system to verify the employment eligibility of all new employees hired by the Contractor during the Contract term, and an express requirement that Contractors include in such subcontracts the requirement that Subcontractors performing work or providing services pursuant to the Aviation Authority. Contractors will utilize the E-Verify system to verify the employment eligibility of all new employees hired by the Subcontractor during the Contract term. For more information on this process, please refer to United States Citizenship and Immigration Service site at: http://www.uscis.gov/portal/site/uscis.

b. **Only those employees determined eligible to work within the United States shall be employed under this Contract.**

c. By submission of a Proposal in response to this solicitation, the Contractor affirms that all employees in the above categories shall undergo e-verification before placement on this Contract. The Contractor shall commit to comply with this requirement.

2.8 Identification and Access Requirements

a. Contractor is required to conduct an employee background check, or require its Subcontractors to perform an employee background check, in accordance with the requirements herein on each person proposed for employment at Orlando International Airport in connection with this Contract, if such person is an employee of Contractor or an employee of a Subcontractor for whom Contractor is required to sign the Aviation Authority's badge application ("Contractor Responsible Employees"). Such background check must be successfully completed prior to such person applying for an access control identification badge with the Aviation Authority. Each background check shall be performed to the following minimum requirements:

b. Each employee must provide a ten (10) year work history.

c. Contractor must confirm the last five (5) years of each employee's work history. Any gaps in employment of thirty (30) days or more during such five year period must be explained in writing by the employee and must be confirmed by

Contractor through W-2s, student transcripts, medical records, or written references of stay-at-home situations from credible local persons such as pastors or priests (which reference must indicate personal knowledge of employee's general work history during the gap period).

d. Contractor must check each employee's criminal history for the immediately preceding five years, with such check to be conducted in each county where the employee has lived or worked in such five year period.

e. Contractor shall not present any Contractor Responsible Employee to the Aviation Authority's Access Control Office for badging if such person has any unexplained gaps in their work history, has a criminal record that would disqualify them from receiving an access control badge or has an unacceptable termination record.

f. The Aviation Authority will issue, for a fee, as stated below to all Contractor Responsible Employees an identification badge that will display their picture, name, and other applicable information; and any key(s) required in the performance of the Contract, provided that such person meets the minimum criteria established to receive a badge. At all times while on airport property, the Contractor Responsible Employees are required to display such badges prominently on their uniforms in accordance with Aviation Authority's guidelines. Every new employee requiring unescorted access to a secure area of the airport must be electronically processed by the Aviation Authority's Access Control Office for a Criminal History Records Check and Security Threat Assessment before an identification badge is issued. In addition to this records check, the employee will be required to attend security training class (approximately 1 hour), and in the case of operating a vehicle on the Airport Operating Area (AOA) the employee will also be required to attend a driving safety class (approximately 1 hour); both training classes are provided by the Aviation Authority. The Contractor shall maintain, and shall require its Subcontractors to maintain, a permanent record in its files of the background information, including drug screening tests, on all current and former employees who are utilized in the performance of this Contract and, when requested, shall provide such information to Aviation Authority, TSA, or such other entity as deemed appropriate by the Aviation Authority. The Contractor further agrees to perform, or require its Subcontractors to perform, such additional employee background checks, fingerprinting, or other identification measures as may be required by any future security rules or applicable federal regulations.

g. <u>Fees Associated with Identification Badges and Keys</u>

Security Background Check	$11.00
New Issue	$25.00
Renewal/Defaced	$25.00
Name Change	$25.00 (paid at time of issuance)
Addition	$25.00 (i.e. adding company name, driver, etc.)
Deletion	$25.00

Lost	$50.00
Stolen	No Charge with proper documentation
Fingerprinting	$27.00 (every two years)
AOA Vehicle Decal	$25.00 per vehicle
New Hard Key	$10.00
Lost Hard Key	$50.00

Note: No personal checks or credit card payments are accepted. Companies will be assessed a $100.00 fee for each non-returned identification badge and key.

h. Contractor must maintain all information described above for a period of four (4) years following expiration of this Contract. Such information is subject to audit by the Aviation Authority and must be sufficient in scope and detail to permit verification of compliance by Aviation Authority audit. Actual damages to the Aviation Authority resulting from a breach by Contractor of its obligations hereunder will be difficult or impossible to determine. As a result, Aviation Authority shall be entitled to recover liquidated damages of $250.00 for every Contractor Responsible Employee presented to the Aviation Authority for access control badging (a) for whom the above background check has not been completely and accurately performed, or (b) who should not have been presented per the above guidelines. The amount payable hereunder by Contractor is not a penalty, is in addition to any access control badging application fee paid by the employee and is payable whether or not such employee is issued an access control badge by the Aviation Authority.

i. Contractor must co-sign with the Subcontractor all badge applications for any employee of a temporary employment agency engaged as a Subcontractor to provide personnel to Contractor on this Contract. All employees provided by temporary employment agencies for this Contract shall be Contractor Responsible Employees. Before submitting a badge application for an employee provided on this Contract by a temporary employment agency, Contractor or the temporary employment agency must submit to the Aviation Authority's Authorized Representative (AAR) for prior approval of such employee, a Contract between the temporary employment agency and such employee reflecting an intended assignment of such employee to the Contract for the remaining duration of the Contract or the duration of the Contractor's need for such position.

j. **Customs and Border Protection Badge**

1) The U.S. Customs and Border Protection required badge for the purposes of performing duties under the Contract is a hologram badge. The Contractor will comply with all U.S. Customs Service requirements in order to obtain and maintain a hologram to be affixed on the Aviation Authority badge. Currently a bond must be posted with U.S. Customs and Border Protection before any holograms are issued. Contractor should verify bond cost with U.S. Customs and Border Protection. The bond amount could change if the Contractor commits U.S. Customs and

Border Protection violations or if the U.S. Customs and Border Protection changes its rules or procedures.

2) Post a continuous CF 301 Bond (Type 1 or 2) or an Airport Security Bond. The bond is obtained from an authorized surety company as referenced in 19CFR113.37. The face value of the bond depends upon how many employees will require access to the Customs security areas.

Less than 15	$25,000.00
Between 15 - 25	$50,000.00
More than 25	$100,000.00

3) The CF 301 Bond can be designated as an import/broker bond, warehouse bond, international carrier bond, or a non-specific Airport Security Bond.

4) The Contractor must have a sufficient number of management staff as well as regular staff, (as permitted by local U.S. Customs and Border Patrol officials) badged with Federal Inspection Station (FIS) (US Customs and Border Patrol) credentials, to ensure adequate staff on all shifts are capable of responding to FIS calls without escort.

2.9 Airport Operations Area

a. The Contractor's personnel and vehicles shall not be allowed within the Airport Operations Area (AOA), which includes the ramp area and aprons, unless authorized by the Chief Executive Office. Contractor s personnel are required to successfully complete SIDA Training and demonstrate proficiency in all Airport Operations Instructions (OI s) regarding secured access to airfield and aircraft ramp and apron areas. No escorts of any type will be provided.

b. Airport Security: Contractor s services shall be performed in accordance with the Transportation Security Administration (TSA), Federal Aviation Administration (FAA), and any other governmental agency security directives, rules, and regulations. The FAA and the TSA may assess fines and penalties for Contractor's noncompliance with the provisions of Title 49 Code of Federal Regulations (CFR), Parts 1540 and 1542, as amended from time to time, or by other agencies for noncompliance with laws or regulations applicable to Contractor's operations. Within ten days of notification in writing, Contractor shall reimburse the City for any paid fines or penalties assessed against the City because of Contractor's noncompliance with 49 CFR 1540 and 1542 or other applicable laws or regulations.

c. The Contractor acknowledges that fines or penalties associated with non-compliance with security regulations must be reimbursed to MCO.

2.10 Airport Security

The successful Proposer will be required to comply with all applicable regulations of the TSA and of the Aviation Authority relating to Airport security, including those relating to access to the AOA of Orlando International Airport, as such regulations may be in effect or changed from time to time.

2.11 Minority and Women Business Enterprise ("MWBE") Participation Program

An MWBE participation goal has been established for this Contract. Such participation is encouraged, but will not be considered during the evaluation process for award of this Contract.

a. To encourage development and growth of MWBEs, the Aviation Authority has adopted a Non-Federally Funded Minority and Women Business Enterprise ("MWBE") Participation Program, which is available on the Aviation Authority's website https://orlandoairports.net/airport-business/.

b. It is the policy of the Aviation Authority that MWBEs shall have the maximum opportunity to participate in the purchase of goods and services, and the Aviation Authority has established the MWBE Participation Program to implement this policy. This participation can take the form of purchasing Contracts, subcontracts, joint ventures or similar arrangements.

c. **The Proposal will be considered non-responsive to the Request for Proposal and rejected if the Proposer fails to demonstrate, to the reasonable satisfaction of the Aviation Authority, as required by the MWBE policy, that the Proposer has met or has made a good faith effort to meet the established MWBE goal.**

d. For this Contract, the Aviation Authority has established a MWBE Participation Goal of 30%, which means that 30% of the total Contract expenditures by the Aviation Authority should be used to purchase goods or services under the Contract from MWBEs. All Proposers, including a Proposer which is an MWBE, shall comply with the MWBE requirements outlined in this Section by having MWBEs other than the Proposer, participate in the performance of the Contract services at a sufficient level to meet the participation goal.

e. Proposers are required to submit, with their Proposals, the Letter of Intent/Affirmation information by completing the form for each MWBE Firm. (Attachment F-1) The Proposer may make duplicates of this form as needed. Both the MWBEs and the Proposer are required to affirm the information provided by signing the form prior to submittal. After the Proposals are opened, but prior to award, the Aviation Authority may request, receive, and review additional information from Proposers in order to verify the accuracy of the level of information presented by Proposers with their Proposals and the good faith effort of Proposers to reach the MWBE goal.

f. After the Proposals are opened and prior to an award of the Contract, the Aviation Authority may request, receive and consider omitted and supplemental information from the Proposers as to the certification of Proposers, if applicable, and of any Proposal Subcontractor, supplier or joint venture in order to determine MWBE status.

g. The successful Proposer shall enter into subcontract(s)/purchase orders with the MWBEs identified in the Proposer's Proposal documents which the Aviation Authority relied upon in awarding this Contract, subject only to the Aviation Authority's right to approve all Subcontractors. The Contractual arrangements with the MWBEs shall incorporate such reasonable terms as are required to complete the work described therein while furthering the Aviation Authority's MWBE policy. The successful Proposer must submit copies of the signed subcontract(s)/purchase order(s) to the office of Small Business Development for each MWBE prior to commencement of performance under this Contract. Failure to enter into the subcontract(s)/purchase order(s) with the MWBEs identified in the Proposer's Proposal documents or failure to submit copies of the signed subcontract(s)/purchase order(s) may result in loss of the award to Proposer.

h. A Proposer shall not breach any of its obligations with the MWBEs. In the event Proposer desires to terminate or replace a MWBE, Proposer shall promptly notify the Aviation Authority of the impending termination, the reason for the termination and obtain the Aviation Authority's approval prior to proceeding with the termination. Following the termination Proposer shall replace the terminated MWBE with another MWBE. If the Proposer is unable to utilize another MWBE for performance of that portion of this Contract, the Proposer shall provide the Aviation Authority with documentation, in a form satisfactory to the Aviation Authority, showing that it is not possible to replace the terminated MWBE with another MWBE. The MWBE percentage for participation must not decrease below the percentage proposed during the term of the Contract.

i. The successful Proposer shall submit to the Aviation Authority a Disbursement Form with each invoice submitted for payment, indicating the amount of money spent with each MWBEs since the previous invoice.

j. Failure to carry out the requirements set forth herein or the commitments made by the Proposer (e.g. failure to subcontract with and use MWBEs, to pay MWBEs as committed in the Proposal documents, the failure to promptly pay MWBE Subcontractors in accordance with Section 5, subsection 50, etc.) shall constitute a breach by the Proposer of this Contract and may result in termination of the Contract by the Aviation Authority or such other remedy as the Aviation Authority deems appropriate. Additionally, Contractor is reminded two or more failures to satisfy the requirements set forth herein or the commitments made by Proposer may result in debarment under the Aviation Authority's Debarment of Contractors Policy 130.04.

k. A list of currently certified MWBEs may be obtained via the internet at https://orlandoairports.net/airport-business/. The Aviation Authority will provide this information as a convenience only, and Proposers shall be solely responsible for ensuring all MWBEs are capable of performing. Certification of eligibility as an MWBE should be completed prior to submission of a Proposal. During the Proposal process, Proposers may contact the Office of Small Business Development for any questions or information concerning the MWBE Participation Program.

l. Compliance with the MWBE policy of the Aviation Authority does not relieve Proposers of the equal employment opportunity obligations under state and Federal laws and regulations.

2.12 Local Developing Business ("LDB") Participation Program

An LDB participation goal has been established for this Contract. Such participation is encouraged, but will not be considered during the evaluation process for award of this Contract

a. The Aviation Authority has adopted a Local Developing Business ("LDB") Policy, effective January 1, 1999. The policy requires Proposers to ensure that LDB firms have an opportunity to participate in all Contracts.

b. It is the policy of the Aviation Authority that LDBs shall have the maximum opportunity to participate in the purchase of goods and services, and the Aviation Authority has established the LDB Participation Program to implement this policy. This participation can take the form of purchasing Contracts, subcontracts, joint ventures or similar arrangements.

c. **The Proposal will be considered non-responsive to the Request for Proposal and rejected if the Proposer fails to demonstrate, to the reasonable satisfaction of the Aviation Authority, as required by the LDB policy, that the Proposer has met or has made a good faith effort to meet the established LDB goal.**

d. For this Contract, the Aviation Authority has established a LDB Participation Goal of 3%, which means that 3% of the total Contract expenditures by the Aviation Authority should be used to purchase goods or services under the Contract from LDBs. All Proposers, including a Proposer which is an LDB, shall comply with the LDB requirements outlined in this Section by having LDBs other than the Proposer, participate in the performance of the Contract services at a sufficient level to meet the participation goal. The Aviation Authority's Chief Executive Officer has approved permitting, for this Contract only, Proposers to meet the LDB participation goal through the Veteran Business Enterprise (VBE) if the proposed VBE is certified by US Dept. of Veterans Affairs - Center of Verification and Evaluation or Florida Department of Management Services - Office of Supplier Diversity.

e. Proposers are required to submit, with their Proposals, the Letter of Intent/Affirmation information by completing the form on Attachment F-2 for each LDB Firm. The Proposer may make duplicates of this form as needed. Both the LDBs and the Proposer are required to affirm the information provided by signing the form prior to submittal. After the Proposals are opened, but prior to award, the Aviation Authority may request, receive, and review additional information from Proposers in order to verify the accuracy of the level of information presented by Proposers with their Proposals and the good faith effort of Proposers to reach the LDB goal.

f. After the Proposals are opened and prior to an award of the Contract, the Aviation Authority may request, receive and consider omitted and supplemental information from the Proposers as to the certification of Proposers, if applicable, and of any Proposal Subcontractor, supplier or joint venture in order to determine LDB status.

g. The successful Proposer shall enter into Contract(s) with the LDB(s) identified in the Proposer's Proposal documents which the Aviation Authority relied upon in awarding this Contract, subject only to the Aviation Authority's right to approve all Subcontractors. The Contractual arrangements with the LDB(s) shall incorporate such reasonable terms as required to complete the work described therein while furthering the Aviation Authority's LDB policy. The successful Proposer must submit copies of the signed subcontract(s)/purchase order(s) to the office of Small Business Development for each LDB prior to commencement of performance under this Contract. Failure to enter into the subcontract(s)/purchase order(s) with the LDB(s) identified in the Proposer's Proposal documents or failure to submit copies of the signed subcontract(s)/purchase order(s) may result in loss of the award to Proposer.

h. A Proposer shall not breach any of its obligations with the LDB(s). In the event Proposer desires to terminate or replace an LDB, Proposer shall promptly notify the Aviation Authority of the impending termination, the reason for the termination and obtain the Aviation Authority's approval prior to proceeding with the termination. Following the termination, Proposer shall replace the terminated LDB with another LDB. If the Proposer is unable to utilize another LDB for performance of that portion of this Contract, the Proposer shall provide the Aviation Authority with documentation, in a form satisfactory to the Aviation Authority, showing that it is not possible to replace the terminated LDB with another LDB. The LDB percentage for participation must not decrease below the percentage proposed during the term of the Contract. Additionally, Contractor is reminded two or more failures to satisfy the requirements set forth herein or the commitments made by Proposer may result in debarment under the Aviation Authority's Debarment of Contractors Policy 130.04.

i. The successful Proposer shall submit to the Aviation Authority a Disbursement Form with each invoice submitted for payment, indicating the amount of money spent with each LDB(s) since the previous invoice.

j. Failure to carry out the requirements set forth herein or the commitments made by the Proposer (e.g. failure to subcontract with and use LDBs, to pay LDBs as committed in the Proposal documents) of the total Contract price on an ongoing basis, etc.) shall constitute a breach by the Proposer of this Contract and may result in the termination of the Contract by the Aviation Authority or such other remedy as the Aviation Authority deems appropriate.

k. A list of currently certified LDBs may be obtained via the internet at https://orlandoairports.net/airport-business/. The Aviation Authority will provide this information as a convenience only, and Proposers shall be solely responsible for ensuring all LDBs are capable of performing. Certification of eligibility as an LDB should be obtained prior to submission of a Proposal. During the Proposal process, Proposers may contact the Office of Small Business Development for any questions or information concerning the LDB Participation Program.

l. Compliance with the LDB policy of the Aviation Authority does not relieve Proposers of the equal employment opportunity obligations under state and Federal laws and regulations.

2.13 Good Faith Effort for MWBE and LDB Participation Program

a. If the Proposer fails to meet the MWBE/LDB Participation Goals, the Aviation Authority will require Proposer to submit evidence of good faith efforts within two (2) business days of request; such evidence may include, but is not limited to the following:

b. Indicating the name and title of the person responsible for the Proposer's good faith efforts to reach the participation goal;

c. Provide evidence of attendance at Pre-Proposal Conference meeting, if any, scheduled by the Aviation Authority to inform MWBE/LDB firms of subcontracting opportunities under a given Contract;

d. Provide a list of MWBE/LDB firms contacted;

e. Provide copies of written correspondence to MWBE/LDB firms that their Proposal is being solicited, as well as certified return receipts to prove receipt or the reason for non-delivery;

f. Provide evidence of information provided to the MWBE/LDB firms about the specific work the Contractor intends to subcontract;

g. Provide evidence of information provided to MWBE/LDB firms on bonding and insurance requirements;

h. Provide copies of advertisements in general circulation media, trade association publications, and minority focus media advertising for MWBE/LDB firms interested in subcontracting;

i. Provide evidence that Proposer provided interested MWBE/LDB firms with assistance in reviewing the Contract plans, specifications, and the terms and conditions of the general Contract, subcontract and addenda;

j. Providing evidence that the Proposer provided MWBE/LDB firms prompt notice of addenda affecting specific trade Contractors;

k. Provide evidence that Proposer made follow-up inquiries after initial solicitations of interest from MWBE/LDB firms. Proposer shall maintain documentation of the date, time and name of individuals contacted. A telephone log is acceptable documentation of this activity;

l. Provide a list of quotes submitted by MWBE/LDB firms;

m. Provide documentation as to why MWBE/LDB firms were not utilized;

n. In those instances where a majority Subcontractor is selected for a scope of work for which MWBE/LDB Proposals were submitted, the Proposer shall submit records of all quotations received from MWBE/LDB firms and from the selected majority Subcontractor, and provide an explanation of the reasons why the MWBE/LDB firms will not be used during the course of the Contract. Receipt of a lower price quotation from a non MWBE/LDB firm prior to or at the time of Proposal Opening will not in itself excuse a Proposer's failure to meet participation goals. It is incumbent upon the Proposer to demonstrate that MWBE/LDB firms were not rejected as unqualified without a thorough and documented investigation of their capabilities and capacity.

o. Additional information on meeting good faith efforts can be found by going to https://orlandoairports.net/airport-business/.

3.0 COMPENSATION

3.1 Invoice and Payment for Services:

a. The Aviation Authority shall pay the Contractor, subject to the provisions of the following: the Management Fee; the actual Reimbursable Payroll and actual Operating Expenses up to the amounts set forth on Attachment B – Proposal Price Form as authorized by the Aviation Authority and as required by the Scope of Work/Specifications.

b. The Aviation Authority shall pay the Contractor, subject to any authorized deductions, and subject to the provisions of the following paragraphs, Management Fee, Reimbursable Payroll Expenses and Reimbursable Operating Expenses, up to the amounts set forth in the Contract for the Terminal A, B and Affiliated Areas Baggage Handling System (BHS) Operation, Maintenance and Repair Services.

c. The Contractor shall invoice the Aviation Authority for the Management Fee, Reimbursable Payroll Expenses and Reimbursable Operating Expenses by the tenth day of each month for the services performed by the Contractor during the prior month. The Contractor's invoice shall generally describe the service rendered, date rendered and shall contain such other information and be accompanied by such supporting documents and materials as the Authority shall request.

d. The Contractors aggregate annual invoices for Management Fee, Reimbursable Payroll Expenses and Reimbursable Operating Expenses for each of the five (5) years of the Contract shall not exceed the total Bid for the applicable year, as set forth on Attachment B – Proposal Price Form, unless prior authorization had been obtained from the Aviation Authority.

e. The Contractor's monthly invoices for Management Fees for each of the Five (5) years of the Contract shall not exceed one-twelfth (1/12th) of the Contractor's Proposal Management Fees for the appropriate year, as found on Attachment B – Proposal Price Form, unless prior authorization was obtained from the Aviation Authority.

f. If the term of this Contract shall end on a day other than the last day of a calendar month, the payment of Payroll Expenses, Operating Expenses and Management Fee for such month (and to the extent provided in Sections 3.2, 3.3 and 3.4 below), shall be prorated based upon the actual number of days in the month.

g. Notwithstanding any other provision hereof, the Authority shall have the right to deduct from funds due to Contractor for the Management Fee, Reimbursable Payroll Expenses, or Reimbursable Operating Expenses, any amounts due to the Aviation Authority from Contractor.

3.2 Management Fee:

Contractor shall invoice the Authority for the Management Fee as set forth on Attachment B – Proposal Price Form. The Management Fee shall include the following:

a. All payroll and associated costs for:

1) Site Manager.

2) Assistant Manager(s), BHS.

3) Assistant Manager(s), BHS Operation.

4) Administrative Staff.

5) Any other positions deemed necessary by the Contractor and not listed in the Reimbursable Payroll and Operating Expenses in Sections 3.3 and 3.4 below.

b. The Management Fee shall also include all other expenses not listed in the Reimbursable Payroll and Operating Expenses in Section 3.3 and 3.4 below, **including but not limited to**:

1) Contractor and Sub-Contractor overhead and profit.

2) All required insurances as outlined in Section 2.6 of the Special Conditions.

3) Workers compensation for all employees including management fee and reimbursable positions.

4) All Bond expenses (Performance Bond, Customs Bond, etc.)

5) Recruiting expenses.

6) Badges and keys.

7) Payroll processing expenses.

8) Costs associated with all pre-approved training. The Aviation Authority will only reimburse for the hours to attend the training for the reimbursable positions.

9) Office equipment and supplies.

10) Radios, batteries, accessories, and chargers purchase, maintenance and replacements.

11) All costs for Vehicles, Lifts, Golf Carts, and all other motorized equipment, including fuel, upkeep, insurance, and maintenance.

12) Tools and equipment.

13) Consumables.

14) Uniforms for all Contractor employees.

15) Costs for contractors cell phones and data.

16) Cost for internet services and associated connectivity costs for Contractor provided computers and devices.

17) Costs associated with the cleaning services for all office, work and storage areas.

18) Record Retention Obligation (4 Years Post-Contract)

19) Cost of benefits for all management and all reimbursable positions, including but not limited to, retirement contributions, life insurance, and any other Contractor provided benefits.

20) Health insurance premiums for the positions in the Management Fee.

21) Health Insurance premiums **in excess** of Five Hundred Dollars ($500) per month for contract year 1; Five Hundred Twenty-Five Dollars ($525) per month for Year 2; Five Hundred Fifty Dollars ($550) per month for Year 3; Five Hundred Seventy-Five Dollars ($575) per month for year 4; Six Hundred Dollars ($600) per month for year 5; per position for the reimbursable positions participating in the Contractor provided Health Care Plan.

22) Non-resident legal, administrative, bookkeeping, executive personnel expenses and off-site general office expenses.

23) All other costs associated with the performance of this Contract not listed in the Reimbursable Payroll and Operating Expenses in Sections 3.3 and 3.4 below.

c. The Management fee will not change even if the number of assets adjusts up or down. As asset numbers are adjusted up or down the Contractor shall manage the staff necessary to perform required maintenance functions.

d. In the event the performance of the Contract requires a permanent increase or decrease in the staffing of the reimbursable positions of twenty percent (20%) or more, Aviation Authority and Contractor may re-adjust the Management Fee.

3.3 Reimbursable Payroll Expenses:

Contractor shall invoice the Aviation Authority for the actual Reimbursable Payroll Expenses paid by the tenth day of each month for the services performed by the Contractor during the prior month. Approval of the Staffing Schedules shall not be construed as, and is not, authorization to exceed the annual Reimbursable Payroll Expenses Budget.

a. The Reimbursable Payroll Expenses **shall be limited** to the following:

1) EAMS Maximo Administrator/Supervisor.

2) EAMS Maximo Data Entry Staff.

3) Supervisors.

4) Technicians.

5) Parts/Inventory Control Supervisor.

6) Baggage Operation Supervisors.

7) Inventory Control Staff.

8) Baggage Operation Staff.

9) Overtime hours as approved in advance by the AAR.

10) Associated payroll taxes: Social Security, Medicare, Federal & State Unemployment.

11) Actual paid time-off taken (vacation, sick, bereavement and jury duty) and holiday pay as approved by the AAR. Contractor shall provide detailed leave and holiday plan for the AAR approval. The Authority will not reimburse Contractor for any accrued vacation or sick leave hours at the time of Contract expiration, at the end of any Contract Year, or upon employee termination for any reason. Contractor shall provide its policy on vacation and sick leave benefits prior to contract execution.

12) Reimbursement for Health Insurance premiums for up to Five Hundred Dollars ($500) per month for contract year 1; up to Five Hundred Twenty-Five Dollars ($525) per month for Year 2; up to Five Hundred Fifty Dollars ($550) per month for Year 3; up to Five Hundred Seventy-Five Dollars ($575) per month for year 4; up to Six Hundred Dollars ($600) per month for year 5; per position for the reimbursable positions participating in the Contractor provided Health Care Plan.

3.4 Reimbursable Operating Expenses:

Contractor shall invoice the Aviation Authority for the actual Reimbursable Operating Expenses incurred and paid for by the Contractor during the prior month.

a. The Reimbursable Operating Expenses **shall be limited** to the following:

1) Replacement Parts: The Aviation Authority will reimburse the Contractor for parts purchased by the Contractor for the BHS. Reimbursement will be done in conjunction with the monthly invoice. Original parts purchased invoices must be submitted monthly as parts are purchased and received. Along with the original parts invoice the Contractor must submit proof that purchased part were placed into EAMS Maximo inventory.

2) Annual Certification/Inspection - Fees for Annual Scale Certification paid to the Florida Department of Agriculture Services and EDS machine Crane Inspection/Certification paid on behalf of The Aviation Authority by the Contractor.

3) Subcontracted Work: The Aviation Authority will reimburse the Contractor for actual subcontractor cost for goods and services incurred in the performance of Aviation Authority (AAR) approved projects. Invoices for all subcontracted goods and services shall be provided and shall clearly indicate a description of the work and the total cost. The Contractor shall include a copy of the actual invoice received from its subcontractor along with its invoice to the Aviation Authority for "Subcontracted Work", and only those charges supported by the documentation shall be payable. There shall be no mark-up associated with the subcontracted work.

a) The term "subcontractor" here does not refer to or include the Contractor's permanent scope provided by the MWBELDB subcontractor(s).

b. The Contractors aggregate annual invoices for Reimbursable Payroll and Operating Expenses shall not exceed the total Reimbursable Payroll and Operating Expenses Budget for the applicable year, unless prior authorization had been obtained from the Aviation Authority. If not specifically set forth in Sections 3.3 and 3.4, any other expenses incurred by Contractor shall not be reimbursed and shall be paid for by the Contractor.

c. Only the Reimbursable Payroll and Operating Expenses set forth in Sections 3.3 and 3.4 shall be reimbursable by the Aviation Authority. If not specifically set forth in Sections 3.3 and 3.4, any other expenses incurred by Contractor shall not be reimbursed by the Aviation Authority and shall be paid for by the Contractor.

b. Costs or expenses of legal representation or of union negotiations and administration.

c. Cost of any interstate and intrastate local flat rate calls, extended calling services, long distance or directory assistance toll telephone service.

d. Cost of any and all interest, late charges, penalties, and fines paid by the Contractor and/or its employees.

e. Only Federal and State Unemployment taxes actually paid will be reimbursed. Taxes accrued above Federal or State wage limitation will not be paid.

f. Any other costs or expenses not specified under Sections 3.3 and 3.4 above.

g. Contractor shall pay all costs and expenses connected with its operations when due and submit to the Aviation Authority, on or before the tenth (10th) day of each month, itemized statements of all approved Reimbursable Payroll Expenses and Reimbursable Operating Expenses incurred and paid for during previous calendar month. Each such statement shall be accompanied by such proof of charges and disbursements and other supporting documents as the Aviation Authority may from time to time request, including, but not limited to, paid invoices, payroll register and other payroll records, paid checks and required expenditure reports.

h. Reimbursement of reasonable, allowable expenses shall be made by the Aviation Authority within approximately thirty (30) days of its receipt from Contractor of monthly itemized statements submitted provided that (i) the statements are in the format required by the Aviation Authority, (ii) all appropriate supporting documents are attached to each statement, (iii) the statement contains a statement that the Aviation Authority has not previously reimbursed Contractor for any of the itemized expenses, and (iv) the statement is complete and accurately reflects the actual costs incurred. Once a complete and accurate invoice is received, and provided no items are in dispute, the Aviation Authority shall review and pay such invoice in full within thirty (30) days. Within said thirty (30) day period the Aviation Authority shall notify Contractor of its objection to any item or items of expense which it deems to be non-reimbursable. Any such notice shall set forth the nature of the Aviation Authority's objection and shall be accompanied by the Aviation Authority's payment of the undisputed portion of such statement, except that the Aviation Authority shall not be required to make any reimbursement for any month until Expenditure Reports are submitted for such month as required.

i. Contractor shall be obligated to pay promptly all proper charges and costs incurred by Contractor for labor and materials used for the work performed hereunder. The Aviation Authority shall have the right, but not the obligation, to pay directly to third parties (including subcontractors) all past due amounts owed by Contractor to third parties for labor and materials used for the work hereunder, based on invoices submitted by such third party, and all such

amounts paid by the Authority shall be applied toward, and shall reduce, amounts owed to Contractor hereunder.

3.6 Labor Compensation

The Contractor's labor compensation for the reimbursable positions shall be fixed at the hourly labor rates as agreed upon with the Aviation Authority and shall not be subject to markups. The Contractor shall only be reimbursed for overtime hours as pre-authorized in writing by the AAR. Employees are required to utilize an automated time and attendance system. Employee's timesheets, printed records shall be included with the invoice and only actual hours worked and accounted for shall be billed.

3.7 Performance

a. The Aviation Authority shall, at regular intervals, monitor the performance of Contractor to determine whether the work to be performed under the Contract has in fact been accomplished to the Aviation Authority's satisfaction and/or completed in a timely manner.

b. The Aviation Authority shall notify the Contractor of any specific services that are unsatisfactory to the Aviation Authority, and if the Contractor has not addressed such item or items set forth in the notice to the Aviation Authority's satisfaction within the time frame set forth in the Aviation Authority's notice, the Aviation Authority in addition to all other rights provided under this Contract or by law or equity, may either remedy such unsatisfactory services itself or through a third party and the cost of providing the remedial services shall be deducted from the Contractor's invoice.

c. Contractor shall be financially responsible for all Federal civil penalties assessed against Authority for security/safety violations as a result of negligent acts or omissions by employees of the Contractor or sub-consultants and/or subcontractors.

d. The Aviation Authority shall pay the undisputed amount of Contractor's invoice per The Florida Prompt Act. Items in dispute shall be paid upon the resolution of the dispute in accordance with the Florida Prompt Payment Act.

e. Contractor shall be obligated to pay promptly all proper charges and costs incurred by Contractor for labor and materials used for the work performed hereunder.

f. The Aviation Authority shall have the right, but not the obligation, to pay directly to third parties (including Subcontractors) all past due amounts owed by Contractor to third parties for labor and materials used for the work hereunder, based on invoices submitted by such third party, and all such amounts paid by the Aviation Authority shall be applied toward, and shall reduce, amounts owed to Contractor hereunder.

g. The Contractor shall submit all invoices to: Greater Orlando Aviation Authority, Finance Manager, P.O. Box 620125, Orlando, Florida 32862-0125. Invoices may be sent electronically to accounts payable **goaa-ap@goaa.org.**

3.8 Health Insurance

a. Contractor shall provide health benefits in accordance with applicable Federal Laws (including Federal Affordable Care Act) to its employees working at the Airport, effective not more than sixty (60) days after the date of hire of each employee.

b. The Aviation Authority is only obligated to reimburse up to Five Hundred Dollars ($500) per month for contract Year 1; up to Five Hundred Twenty-Five Dollars ($525) per month for Year 2; up to Five Hundred Fifty Dollars ($550) per month for Year 3; up to Five Hundred Seventy-Five Dollars ($575) per month for Year 4; up to Six Hundred Dollars ($600) per month for Year 5; per position for the reimbursable positions participating in the Contractor provided Health Care Plan. All other Health benefits costs shall be included in the Management Fee. Nothing hereunder is intended to reduce or limit any obligation Contractor has to provide employee health insurance coverage under any union contract or applicable law.

c. The Contractor shall, at any time the Aviation Authority so requests, certify to the Aviation Authority that Contractor is in compliance with this Section. The Contractor's obligation to maintain records, and the Aviation Authority's right to examine such records, shall include records relating to the employee health insurance required to be provided pursuant to this Section.

4.0 SCOPE OF WORK/SPECIFICATIONS

4.1 Overview

This Contract will be to provide all labor, supervision, management oversight, training, materials, tools, equipment, submissions, reports, consumables, uniforms and all other items and services necessary, proper for, or incidental to performing twenty-four (24) hours per day seven (7) days per week, on-site maintenance, repair and operation for the Baggage Handling Systems (BHS) Operation which includes, Corrective Maintenance (CM), Preventative Maintenance (PM) and Predictive Maintenance (PdM), to utilize, generate and maintain data into the specified site of the Aviation Authority's Enterprise Asset Management System EAMS Maximo, the management of spare parts inventory for the BHS Operation, Maintenance and Repair Services at the Orlando International Airport ("OIA") in accordance with the Contract Documents.

a. The Contractor shall be responsible for the operation, inspections, maintenance, troubleshooting and diagnosing, adjustments, repairs, and replacement of parts, for all of the equipment and systems covered under this Contract.

b. The Contractor shall be responsible for monitoring equipment performance, resolving trouble calls and returning equipment to normal service in the most safe and expeditious manner possible.

c. The Contractor is expected to plan in advance, and utilize PdM techniques/tools, so that the replacement of wearing/worn-out parts can be scheduled for off-peak times rather than necessitating replacement during scheduled equipment operating periods or as a reaction to an unexpected breakdown. The replacement of wearing parts can be scheduled or predicted based on manufacturer's data for life-expectancy in terms of hours-in-operation, number-of-cycles, operating environment, maintenance/care, age, and/or similar measurement. The Contractor shall use PdM techniques/methods and routine inspection so as to replace wearing/worn-out parts prior to actual failure. The Contractor will utilize trend analysis of EAMS Maximo information as well as other predictive means to accomplish PdM. System availability/performance will be measured and deductions may be taken for failing to meet minimum performance requirements.

d. Contractor shall be prepared to provide staffing beyond what would be considered normal hours due to late flights or irregular operations that might arise. These activities may extend the labor hours of contracted personnel and consequently shorten the available maintenance downtime.

e. The Contractor shall perform all its obligations and functions under this Contract in accordance with the requirements and standards contained in this Contract in a professional and businesslike manner. The Contractor shall use its best efforts to coordinate its activities with, and adjust its activities to, the needs and requirements of the various users of the airport and to perform its

activities so as not to annoy, disturb, endanger, unreasonably interfere with or delay the operations or activities of any passengers, tenants, or occupants of the premises; or be offensive to others at the airport.

f. Any work required beyond that which is specified herein shall be reported in advance to the AAR. At no time, shall the Contractor work beyond the scope of this Contract without prior written authorization from the AAR.

g. No materials, tools or equipment shall be left unattended or stored in public or non-designated space at any time without prior approval from the AAR.

h. Contractor shall ensure that the entire BHS operates in an efficient manner including but not limited to manual baggage movement when necessary, loading and unloading of conveyors, baggage alignment, and the clearing of bag jams on the conveyor systems, manual bag recoding/sorting functions, collecting/distributing bag tubs, the cleaning on and around the baggage system and the bag room in general, as well as any other related customer service functions as directed by the AAR. NOTE: Air carriers provide skycap services to move tubs from the bag room to their ticket counters. Contractor will be asked to occasionally relocate tubs.

i. BHS equipment consists of the Baggage Handling System(s), the Baggage Handling System Controls, and all related equipment. A list of the equipment/items to be covered in this Contract is included in Exhibit ”4.1”. The primary types and manufacturers of the BHS are categorized below:

1) BHS category includes: (i) the conveyor belt systems; (ii) pier sort systems; (iii) In-line screening systems including the Explosive Detection System (EDS); (iv) flat plate carousels (bag claims and make-up areas); (v) slope plate carousels; and (vi) all associated equipment such as the drive motors, motor control centers/panels (MCC and MCP), gear boxes, belt/chain drives, power turns, pushers, diverters, baggage chutes, merge and queuing conveyors, ticket counter conveyors including the baggage scales, and security/fire doors. The Aviation Authority currently operates BHS conveyor equipment manufactured/ installed by Jervis B. Webb, BAE, G&T, Siemens, Stearns, Vanderlande, Transnorm, Portec Logan Teleflex and others.

2) The BHS Controls category includes all related controls, tracking, scanning, and monitoring hardware/software such as: (i) the automated tag readers (ATR); (ii) bar code hand scanners; (iii) camera scanner devices; (iv) multiplexers; (v) programmable logic controllers; (vi) logic control panels; (vii) relay logic systems; (viii) point-of-use Uninterruptible Power Supplies (UPS); (ix) photo-eyes; (x) tachometers; (xi) Programmable Logic Controller (PLC) monitoring and programming software, and/or custom software applications (such as Webb View and Siemens WinCC); (xii) and all other equipment and systems necessary for successful operation of the BHS. The BHS

currently consists of, but is not limited to, control technology/systems from Siemens, Webb, G&T Conveyor, and Alliant. There are approximately sixty-six (66) BHS Servers, including twelve (12) Video Servers, forty-five (45) Network Switches, two hundred twelve (212) PLCs and one (1) 288 port Keyboard, Video and Mouse (KVM) included in this Contract. Primary equipment manufacturers include Hewlett-Packard (Proliant ML/DL) for the servers, Alcatel and Cisco for the switches, and Allen-Bradley, Logan, and Siemens, for the PLCs. The information included here is ever changing as construction/demolition continues within the BHS.

j. The BHS Network maintenance and administration is described as follows:

1) BHS Network: Each BHS ("Area") has one or more PLC which is connected through an internal BHS network by cables and/or Fiber cabling to the BHS Servers located in the BHS Coordinating Center, also known as Area 20. The BHS network is used for controlling various BHS functions, operational monitoring, performance tracking and reporting. Panel view work stations, MCC panels, recode stations, control stations and related components are the responsibility of the Contractor.

2) The Contractor is not responsible for maintenance or repair of the video cameras or video camera connecting cables to the network.

3) The Contractor shall be responsible for the installation and replacement of monitors in the Coordination Center and remote area graphics monitors. The monitors will be provided by the Aviation Authority. The Contractor is also responsible for replacement and installation of Aviation Authority owned and Contractor maintained monitors located in the Checked Baggage Resolution Area (CBRA) rooms for each area (Pod) and at each Baggage make-up carousels.

4) The Contractor is responsible to maintain and repair the BHS network data cabling, excluding conduits, be proficient in testing and troubleshooting of the data transmission cables, cable ends, connectors, and the related switches, converters, routers, perform maintenance of the PLCs, and the cleaning of the filters and fans.

5) Contractor shall be proficient in troubleshooting any network communication problems (for example, determining if a problem is internal to a switch, if it is a cable, connection, converter (e.g. transmit or receive) problem, or if the problem is related to the program/software, or corrupted data.

6) The Contractor shall notify the AAR immediately when any problems are noted with the computers, servers, or switches. System downtime and performance deductions shall be counted and applied (exclusive of those reasons, issues, or causes as described in this section) until

such time, the Contractor restores operation, remedies the problem or notifies the AAR that the issue is internal to the computer, server, or switch. If the Contractor incorrectly diagnoses the problem and notifies the AAR that the problem is internal to a computer, server, or switch, the total downtime of the system or equipment including the time the Aviation Authority spends identifying that the problem is not in the computer, server, or switch shall be counted when calculating the performance deductions and downtime.

7) The Contractor is not responsible to repair the switches (Alcatel or Cisco), however shall be capable of determining if there is a problem internal to the switch and to notify the AAR of such problem immediately.

8) The Contractor is not responsible to repair the server(s); however shall be capable of determining if there is a problem internal to the server and to notify the AAR of such problem immediately.

9) The Contractor is not responsible to repair the sort computer(s), however shall be capable of determining if there is a problem internal to the computer and to notify the AAR of such problem immediately.

10) The Contractor shall be responsible for the maintenance and repair of the PLCs, which includes the replacement of internal components and (re)programming. Contractor shall be proficient in PLC.

11) Contractor shall have experience in troubleshooting BHS electrical and electronic systems with field experience in a baggage sortation operation and repair, including PCs, VFDs, and Programmable Logic Control (PLC).

12) Contractor shall be capable of troubleshooting and repairing computer/PLC system networks and network components of systems, including Device Net, Control Net, Ethernet, and Laser/Photo based Code Readers (Tag Readers).

13) The Contractor is responsible to maintain and repair TSA equipment such as, but not limited to, search tables, monitors, roller tables, in search room areas throughout the airport.

k. In addition to the requirements specified elsewhere in this Contract, the Contractor shall provide all personnel, labor, supervision as necessary to perform the work, and shall perform the work, identified below with respect to the equipment identified as covered under this Contract. Contractor shall perform the following:

1) Scheduled PM and PdM of all the equipment and systems covered under this Contract.

2) Unscheduled and scheduled CM for all the equipment and systems covered under this Contract. Contractor shall strive to make all scheduled repairs during non-peak times and/or when the system/equipment is not scheduled to operate.

3) In compliance with manufacturer's guidelines and the Contractor's Safety Plan, conduct a safety inspection of all equipment and devices on a regular basis and promptly report all current and/or potential issues to the AAR.

4) Conduct daily inspection of the conveyor system, BHS equipment, and system to identify any potential or developing problems. This is to be a visual and audible "walk-through" inspection, which is not as detailed an inspection as a PM inspection.

   The daily inspection shall begin at or prior to, system startup each day for each of the critical conveyor systems (i.e. the Pods, In-Line Screening systems and main conveyor lines in Areas 1 through 6 and Pods A through E, Remote Sorting Facility (RSF), as well as the airside conveyor and carousel systems). Inspections shall include, but are not limited to, identifying problems such as torn conveyor belting, belt misalignment, and belt lacing issues, identifying any unusual noises from bearings, motors, etc., and remedying any conveyor line(s) problems, correcting and/or repairing equipment that fails to start. The inspection shall also include reviewing the BHS graphics and reporting logs to identify and remedy any abnormalities from the previous day's operations. During the daily walk-through and throughout the operational day, the Contractor shall clean all debris and trash from on and around the baggage handling conveyors.

5) The Contractor shall possess a minimum of three (3) infrared (IR) cameras at the Contractor's expense in the performance of PdM (Predictive Maintenance). It is expected that these cameras will be used to identify, benchmark, and track high or increasing heat that may indicate an impending failure so that this condition can be cured before the equipment fails. These cameras can be used on, but not be limited to, Main Control Cabinet (MCC) panels, electrical connections, bearings, motors and reducers etc. By using these IR images as a baseline and comparing them to future images, possible internal breakdowns can be caught before catastrophic failure occurs. No less than quarterly, thermal imaging shall be completed on the entire BHS system.

6) Providing escort to specific areas or components related to the BHS and for Aviation Authority's personnel or designees (e.g. inspectors, Contractors, auditors) to perform inspections, equipment assessments, etc., and/or for any other reason deemed appropriate by the AAR, when such service is related to the equipment covered under this Contract.

7) Housekeeping of the work areas and storage space: Those areas over, under and/or directly adjacent to the BHS equipment, the entire Pod area(s), and the airside conveyor areas which includes the removal of trash and debris, accumulated conveyor residue, dirt and dust, baggage tags, stickers, decals, and similar items and debris as described in Section 4.60 – Cleaning of BHS. Cleaning of ground and above ground areas in, around, and near the BHS. The Contractor is responsible for proper storage of flammables, corrosives, high pressure commodities, other dangerous items, liquids, gels used for servicing BHS equipment. All such storage must meet segregation requirements and be in compliance with all Aviation Authority, Fire Department and applicable governmental and environmental regulations.

8) Providing maintenance, inspection, and repair of: (i) all baggage system and baggage claim devices including security doors and fire doors. Also responsible for access control systems and fire/smoke alarm integration into BHS equipment and systems.

9) Providing equipment operator familiarization, initial and refresher, to Aviation Authority, Airline, and/or Contractor's staff for all: (i) BHS equipment maintained, to include but not be limited to: conveyors, piers, and carousels, as well as ticket counters, doors, and access control system equipment.

10) Coordinating planned and unplanned operation, maintenance, and repair scheduling of the: (i) BHS with the AAR, Aviation Authority's Airport Operations Center (AOC) and BHS Coordination Center. Modifying and adjusting Contractor's work schedules as necessary to accommodate airline and Aviation Authority activities.

11) Utilizing and updating the Aviation Authority's EAMS Maximo program database for all BHS and affiliated equipment assets. This includes entering/updating asset attribute data, tracking asset maintenance and repair expense, and maintaining a list of repair parts and approved alternate parts specific to each asset.

12) Responding to service calls to restart equipment, verify correct operation, reset equipment or circuit-breakers or motor overloads, and/or to instruct operators in the proper use of the equipment. This includes responding to Aviation Authority or airline requests to check all equipment for proper operation even if the root cause of the service call is due to operator error, lack of operator training, knowledge, or due to an operator's action or inaction such as not following the proper startup sequence, not resetting an E-stop on a conveyor line, including repeat calls to same equipment location to verify proper equipment operation where the equipment is found to be operating properly each time or cannot be checked or tested when the technician arrives because the condition no longer exists, etc.

13) Providing the labor to clear and remove jammed bags or items from the conveyor system regardless of whether or not the jam was caused by improper bag placement or hygiene. The Contractor's personnel are responsible to clear all bag jams.

14) Readjustment and realignment of conveyor photo-eyes, regardless of the cause of the photo-eye misalignment.

15) Repairing or replacing any part or item as needed. This is regardless of the duration, time between the parts or items previous installation date and the date of failure. For example, if an electric motor or belting is replaced and then the replacement motor or belting fails a short time later before the end of the item's life-expectancy or design-life, the Contractor shall replace the failed part as described in Sections 4.17 and 4.44.

16) Daily Cleaning of the all Automated Tag Reader (ATR) heads prior to commencement of operations.

17) Performing debris clean up, equipment storage and other maintenance and repair functions following Aviation Authority declared emergency situation(s), severe weather events and other circumstances requiring unscheduled or non-routine attention and/or response ("Atypical Maintenance and Repair Services").

18) Communicating with the AAR and other Aviation Authority staff the condition of equipment including that which is out of service, reason for out of service, expected return to service, status of repairs, and if status of needed parts are not available expected delivery date of ordered parts. This communication may take many forms and frequency depending on the severity of the situation but at a minimum once per day. The Contractor should also plan to provide a daily response log to indicate equipment calls, times called and returned to service as well as statements as to what caused the failure or reason for the service request/e-call.

4.2 Definitions

a. AAR – The Greater Orlando Aviation Authority's Authorized Representative.

b. AOC – Airport Operations Center. Located in the landside terminal, the AOC is staffed by Aviation Authority personnel 24/7 to provide information and coordinate Aviation Authority activities with the airlines. The AOC phone number is 407-825-3840. When the AOC receives calls from an air carrier, they will notify the Contractor of bag claim, ticket counter, bag scale, and other issues requiring Contractor attention. At times, they may relay other pertinent information and requests.

c. Bag Hygiene – The proper handling and placement of baggage on the conveyor belts. For example, small bags with straps should be placed in tubs, large bags should be placed flat side down wheels trailing on the conveyor, bag tags should be unwrinkled and facing up, and proper bag spacing should be adhered to. Poor bag hygiene can lead to bag jams, low bag tag read rates, bags going to recode (encode) stations for manual scanning, and increased system downtime. Bag hygiene typically starts with the airlines and/or TSA; however the BHS Operations and Maintenance personnel are also responsible to correct bag hygiene issues once the bag is in/on the BHS. The Contractor will have a responsibility to educate air carrier direct employees and sub-contractor's concerning bag hygiene.

d. Bench Stock - Parts and materials that are stored in the Aviation Authority's storage room(s). Bench Stock refers to parts/items as well as unused parts that are still on the shelf available for support of BHS maintenance through the term of the agreement. Bench Stock parts must be on hand for PM, PdM, and day-to-day CM, to reduce repair and down times. In conjunction with Aviation Authority representatives, incoming Contractor will conduct a joint inventory of current Bench Stock parts to determine actual stock being transitioned at initiation of incoming Contractor's assumption of responsibility.

e. Baggage Handling System (BHS) - Includes the conveyor belt systems, pier, carousel sort systems, In-line screening systems (excluding the EDS), flat plate carousels, Bag Claims and make up units, slope plate carousels, and all associated equipment such as the drive motors, motor control centers, panels (MCC and MCP), gear boxes, belt, chain drives, power turns, diverters, merge and queuing conveyors, ticket counter conveyors including the baggage scales, and the related security and fire doors.

f. BHS Operation Agent: Jams /Recode Stations / Baggage Support Personnel – Personnel assigned to work in the BHS to clear bag jams, operate the Recode Stations, Baggage Movement and perform other duties as described in the specifications or as required by the Aviation Authority.

g. BHS Coordination Center – Also referred to as "Area 20". An area staffed by Aviation Authority employees who monitor the BHS system while it is in operation. There are multiple video monitors in the Coordination Center which relay activity/conditions of the BHS system to the Coordination Center operators. Operators will relay jams/mechanical issues to the appropriate Contractor employees.

h. Child Asset - Also known as a subassembly asset. A child asset is an asset included in a grouping of a Parent Asset. – See "Parent Asset".

i. Consumables – Nuts, Washers, lubricants, rags, gloves etc. Items provided for the Contract that are included in the Management Fee and are not direct billed to the Aviation Authority.

j. Contractor's Storage Rooms – Aviation Authority will provide parts storage areas, secured rooms, caged, or fenced areas, etc. located in the airport terminal(s) for the Contractor's use to store its repair parts/items. These storage areas are secured and lockable and under the Contractor's control. Only the Contractor and specific Aviation Authority personnel, e.g. fire department will have access to the areas. The Contractor assumes responsibility for the safeguarding of all inventory and items stored within.

k. Corrective Maintenance (CM) – Also referred to as Repairs, includes the replacement of all worn out or broken parts and performance of associated labor for all the equipment and systems covered under this Contract. CM is the corrective action taken through the adjustment of, or replacement of, parts or components for the purpose of reestablishing equipment operation and services, restoring equipment design-life expectancy, and/or to maintain the original level of safety and/or performance characteristics of the equipment as was designed and intended by the original equipment manufacturer. The replacement of these parts or components may be scheduled or unscheduled, as determined or discovered during the observation, inspection and testing of components, through PdM, PM or due to equipment failure/ or breakdown.

l. Dutchman Repair – Baggage belt repair in which a new short piece of identical baggage belt is added to existing baggage belt to repair or replace a damaged section of conveyor belt. This type of repair avoids the requirement to replace an entire belt when only a small section may be damaged. The Aviation Authority will allow the use of Dutchmen repair(s) only on straight flat transport belts; a straight run with no diverters. The minimum size of a "Dutchman" is four (4) feet long. No more than two (2) "Dutchmen" are allowed per transport belt. On belts with diverters, belts less than twelve (12) feet long, or belts that are not a straight run, no "Dutchman" repairs are allowed.

m. EDS - Explosive Detection Screening machines provided by the TSA.

n. Enterprise Asset Management System EAMS Maximo - References the Aviation Authority's IBM Maximo System, currently operating on version 7.6 or future upgrades may be made as applicable. EAMS Maximo is a software program licensed by the Aviation Authority to be utilized by the Contractor for asset management, which includes scheduling jobs or work, assigning personnel, recording costs, and tracking relevant work repair information such as the cause of a problem, downtime involved, and labor hours and parts used to make repairs. EAMS Maximo allows the tracking of PM inspections, PdM, CM, and recording of data about assets, including their specifications, meter readings, warranty information, spare parts, approved alternate parts, purchase date, expected lifetime, etc. EAMS Maximo is also used in the management of spare parts inventory, such as recording where parts are stored, the value of inventory, determining when to restock materials and the turnover rate of inventory. The Aviation Authority will provide the Contractor access to the Aviation Authority's EAMS Maximo for tracking all work performed under this Scope of Work including software for laptops, Tablets,

etc., utilized by technicians. Damaged or loss of computer equipment must be replaced by the Contractor with the exception of normal wear and tear.

o. GOAA – Greater Orlando Aviation Authority. Also referenced as "Aviation Authority".

p. Operational – For equipment to be considered "operational" the equipment must be performing at the fully designed (manufacturer specification) capacity. Equipment operating below manufacturer specification will not be considered "operational".

q. Operational Period - The "operational period" is defined as the period during which a mechanical system is operational in a fully functioning manner acceptable to its operator, user and or appropriate Aviation Authority personnel. Operational periods can be variable and are most often based upon the operating airline's flight schedule.

r. Parent Asset - Also known as a top level asset. The Aviation Authority uses a Parent Asset as a phantom asset in EAMS Maximo to designate a grouping of child (subassembly) assets. A "parent asset" is a title used to identify a grouping of assets. For example: Area 2, Ticket Counter 2's Parent Asset would be A2-TC2. This ticket counter belt system is inclusive of the following child (subassembly) assets:

1) A2-TC2-1 Standard Belt Conveyor
2) A2-TC2-2 Power Turn
3) A2-TC2-3 Standard Belt Conveyor Decline
4) A2-TC2-4 Standard Belt Conveyor

s. Pod – The area(s) where the In-Line Explosive Detection Screening (EDS) equipment is located and the area(s) where the TSA conducts bag searches. There are five Pods (Pod A, B, C, D, and E) located in the landside terminal and one located in the Remote Screening Facility (RSF). Pods consist of the Checked Baggage Inspection System which is made up of the conveyor system and the in-line EDS. Each pod also has a Checked Bag Resolution Area (CBRA) commonly referred to as the search room.

t. The Remote Screening Facility (RSF) – The RSF is located on airport property approximately half (1/2) mile from the closest Airside Terminal.

u. Predictive Maintenance (PdM) – Activities involving continuous or periodic monitoring and diagnosis in order to forecast component degradations so that as needed, planned maintenance can be performed in accordance with this Contract prior to equipment failure. The Aviation Authority requires a PdM program that shall include but shall not be limited to IR camera usage and trend analysis for identification of predicted failures. While some Contractors may take a "run to failure" approach, the Aviation Authority requires that a PdM program be utilized to avoid failures of the baggage handling system equipment. The Aviation Authority will not accept a "run to failure" program.

v. Preventative Maintenance (PM) – PM is defined as regularly scheduled inspections, tests, servicing, repairs, replacements, cleaning, lubrication, adjustment, calibration, tracking, alignment and other tasks meeting or exceeding manufacturer's specifications to reduce the frequency and impact of equipment failures. Preventive maintenance is not a Corrective Maintenance or breakdown maintenance which includes repair or replacement activities not occurring on a regular schedule. PM includes scheduled preventive maintenance activities, predictive maintenance activities, and inspection activities. The objectives of our PM program are: 1) Minimize corrective and breakdown maintenance, maintain satisfactory, safe equipment conditions, and improve reliability through the use of PM activities, PdM activities, and inspection activities; and 2) Identify maintenance actions on equipment, and incorporate into the PM program those maintenance activities that result in the greatest reliability benefit.

w. Third-Party Damage – Equipment damages and/or failures resulting from, but not limited to, uncontrollable events or conditions, accidents/damages, misuse of equipment, vandalism/abuse, and/or other causes that directly or indirectly affect the operation of the equipment, and which have not been caused by the Contractor's employees or its subcontractors.

x. Trend Analysis - The practice of collecting information and attempting to spot patterns, or trends, in the information. It is expected that the Contractor shall utilize trend information available through EAMS Maximo and other sources to determine failure trends. Trending can be utilized to determine if proper repairs are or are not being completed. Trend analysis reports will be provided to the AAR in an agreed format and frequency as determined by the AAR.

4.3 Regulations

a. The Contractor shall comply with all applicable federal, state and local laws, ordinances, rules and regulations pertaining to the performance of the work specified herein. This will include all applicable safety rules including OSHA, NFPA, NEC, and Aviation Authority mandated safety and work practices.

b. The Contractor shall obtain all permits, licenses and certificates, or any such approvals of plans or specifications as may be required by Federal, State and local laws, ordinances, rules and regulations, for the proper execution of the work specified herein.

c. Contractor shall comply with Federal and State right-to-know laws if hazardous materials are used. The Safety Data Sheets (SDS) shall be made available to all workers and Aviation Authority's representatives. Contractor shall report immediately to: the Aviation Authority's Communication Center (911) and the AAR, followed as soon as practical to the Airport Operations Center (AOC) and BHS any spillage or dumping of hazardous materials by the Contractor's employees on Aviation Authority property. The Contractor shall be responsible for the cleanup and any costs incurred for all such incidents.

d. During the performance of this Contract, Contractor shall keep current and, if requested by the Aviation Authority, provide copies of any and all licenses, registrations or permits required by applicable governing agencies. Contractor shall keep a copy of any and all licenses, registrations and permits on the job site while performing the Contract work.

e. The Contractor shall comply with all American Society of Mechanical Engineers, Underwriter's Laboratories, National Electrical Code, National Fire Protection Association, Occupational Safety and Health Administration, and manufacturers' specifications/standards as applicable for PM, PdM and repair of the equipment specified herein.

f. All work is to be coordinated with the AAR, or his designee. All contact information will be provided at Contract startup. The AAR shall have no authority or liability to amend the Contract on behalf of the Aviation Authority.

4.4 Work Hours

a. The Contractor shall be solely responsible for the assignment and utilization of employees to ensure all required work is conducted as specified herein. The Contractor's employees engaged to perform work under this Contract shall be regular full-time personnel. The use of "short term temporary" and/or casual "day labor" employees will not be permitted, except as authorized by the Aviation Authority on a case-by-case basis in situations such as employee illness or disability, or unusually high traffic flow, or to enable the Contractor to offer employment to the incumbent employees for the shifts and hours the incumbent employees currently perform. This prohibition shall extend to the use of any temporary help or placement agencies, and all new employees that are not incumbent employees. The Aviation Authority on a case-by-case basis, with the AAR write approval, may authorize part-time personnel.

b. The Contractor shall maintain management, supervision and staff on-site, twenty-four (24) hours per day, 365 days per year, including Holidays in quantities and with qualifications sufficient to perform the work described herein.

4.5 Inclement Weather

a. Event preparation and post storm cleanup of debris in conveyor area, bag room, around airside carousels, equipment storage, and other maintenance and repair functions following Aviation Authority declared emergency situation(s), severe weather events, and other circumstances requiring unscheduled, or non-routine attention and/or response, will be required".

b. Other situations where extra personnel other than those already scheduled are desired may result in the AAR requiring an increase in staffing.

4.6 Emergency Response

All repairs services associated with an emergency response shall begin immediately upon notification by the AAR and shall continue until the AAR notifies the Contractor that the emergency has been terminated. The Site Manager or Assistant Site Manager shall remain on-site throughout the emergency condition.

4.7 Contractor's Personnel

a. The Contractor must provide all personnel deemed necessary to meet the requirements of the Contract.

b. The Contractor's employees shall be instructed that no gratuities shall be solicited or accepted for any reason whatsoever from the tenants, customers or other persons at Orlando International Airport.

c. The Contractor shall be responsible for ensuring that all "lost and found" articles found by its employees on Aviation Authority's premises are turned over to the Aviation Authority or the Aviation Authority's designated agent in charge of such articles.

d. Contractor shall transfer promptly from the Aviation Authority any employee or employees that the Aviation Authority advises are not satisfactory, and replace such personnel with employees satisfactory to the Aviation Authority; but in no event shall Aviation Authority be responsible for monitoring or assessing the suitability of any employee or agent of Contractor.

e. A valid Florida driver license (Commercial Driver License, if applicable) will be required of all personnel operating motor vehicles or motorized equipment on roadways in or around Orlando International Airport. Each of the Contractor's motor vehicles brought onto the Aviation Authority's premises shall have the Contractor's business name and/or logo prominently displayed on both front doors of such vehicle.

f. Contractor will abide by all State and Federal regulations on wages and hours of an employee dealing with the employment relationship between Contractor and its subsidiaries or related parties and its employees, including but not limited to the Florida Human Relations Act, the Federal National Labor Relations Act, the Federal Fair Labor Standards Act, the Federal Civil Rights Act of 1964, as amended, and the Americans with Disabilities Act.

g. Should the Contractor engage employees who are illiterate in English, it will be the Contractor's responsibility and obligation to train such employees to be able to identify and understand all signs and notices in and/or around the areas that relate to them or the services being performed by them pursuant to this Contract. In addition, the Contractor will have someone in attendance at all times who can communicate instructions to said employee.

h. Contractor shall maintain a drug-free workplace within the meaning of the Florida Drug-free Workplace Act. No employee shall be hired by a Contractor for work on Aviation Authority's premises prior to such employee having tested negative for drugs. In addition, existing employees of the Contractor must be subject to drug testing by the Contractor upon reasonable suspicion of drug use. Results of all such drug tests are to be retained by the Contractor. Copies shall be provided to the Aviation Authority, if requested.

i. While working on airport property all Contractor's employees shall wear neat-appearing uniforms with the company name and/or logo and footwear of a style that complies with all legal and safety requirements, including and without limitation, the requirements of OSHA, NFPA, NEC or other relevant regulations. The Aviation Authority reserves the right to approve or disapprove of company uniforms.

4.8 Minimum Pay Scale

The Contractor shall discuss a staffing and wage plan with the Aviation Authority for reimbursable positions so as to attract quality personnel to perform the requirements of this Contract. It is understood that Technicians of BHS systems require special skills and training. The Contractor is encouraged to solicit a portion of the start-up staff from the existing Contractor qualified employees.

4.9 Labor Compensation

The Contractor’s labor compensation for the reimbursable positions shall be fixed at the hourly labor rates as agreed upon with the Aviation Authority and shall not be subject to markups. The Contractor shall only be reimbursed for overtime hours as pre-authorized in writing by the AAR. Employees are required to utilize an automated time and attendance system. Employee’s timesheets, printed records shall be included with the invoice and only actual hours worked and accounted for shall be billed.

4.10 Removing Equipment From Service

The AAR may remove equipment from service at his/her discretion at any time during this Contract. In this event, the AAR may adjust staffing levels of persons needed to fulfill the requirements of this Contract. Staffing adjustments for equipment removal will not be taken if the equipment is removed from service for a period of less than thirty (30) days.

4.11 Adding Or Replacing Equipment

The Aviation Authority may add or replace equipment at its discretion at any time during this Contract. In this event, the Aviation Authority may authorize additional staffing or reductions in staffing as may be needed for the required completion of operations, PM, PdM and CM services. The Management fee will not change even if the number of assets adjusts up or down. As asset numbers are adjusted up or down

the Contractor shall manage the staff necessary to perform required maintenance functions.

4.12 Compensation Adjustment

Throughout the term of this Contract, at the end of each month thereof, the AAR may make payment deductions to the Contractor's invoice for the month ending. The deductions shall be based upon the total amount of countable equipment/system non-operational events for the month, collectively calculated in accordance with the requirements of Sections 4.50 through 4.59 of the Specifications. In addition, deductions may be taken for Contractor's failure to perform fully, or failure to perform to the AAR's satisfaction, those specific Contractual requirements specified herein.

4.13 Items Provided By The Aviation Authority

a. The Aviation Authority will provide the Contractor with reasonable job-related workshop, storage, and office space on a space available basis. The Aviation Authority will also provide the Contractor with shop and parts storage space in areas designated by the Aviation Authority.

b. The location of the office, storage and/or maintenance shop space may be changed at the Aviation Authority's discretion.

c. The Aviation Authority will provide a minimum of four (4) computers for the purpose of accessing the Aviation Authority's EAMS Maximo, for entering and retrieving work order information and records keeping. These computers will be on the Aviation Authority's network and shall only be used for accessing EAMS Maximo. EAMS Maximo software will also be utilized by technicians approved portable devices.

d. Ownership of the EAMS Maximo including all data shall be and shall remain the sole property of the Aviation Authority. This includes all data standards such as the issuing of part and asset numbering along with standards regarding the inventory, problem codes, and any other items that are not site specific or can cause a record conflict with other sites in Maximo.

e. The Aviation Authority shall provide licenses for the Contractor's use to access the Aviation Authority's EAMS Maximo program. The Aviation Authority shall retain ownership of the software, hardware and data; and allow the Contractor access to enter data and retrieve required information. Contractor will not have delete privileges to any global data.

f. The Aviation Authority shall provide local and long distance telephone service to existing wall jacks. The total number of phone devices will be determined by the Aviation Authority upon contract start.

g. Within the Aviation Authority provided space, the Contractor shall not store, stock, maintain or otherwise co-locate any items that are not for use in the performance of this Contract. Additionally, within the Aviation Authority

provided space, the Contractor shall not solicit, conduct or otherwise engage in business not pertaining to this Contract.

h. Utility cost associated with this Contract, such as electric, water, and sewage will be covered by the Aviation Authority.

i. The Aviation Authority shall coordinate the pickup and disposal of non-hazardous solid waste generated from the maintenance and repair of the BHS covered under this Contract from an AAR designated common pickup point. The Contractor shall place all waste materials in the Aviation Authority's dumpster or other such common trash pick-up point as approved by the AAR. Items too large for or prohibited in, the Aviation Authority's dumpster shall be delivered by the Contractor to an alternate location on the airport as specified by the AAR. The Contractor shall dispose old parts in accordance with AAR directions.

j. The Aviation Authority shall provide for the maintenance and repair of the Contractor's office, storage, and workshop space which is limited to the maintenance, repair, and/or replacement of electrical (excluding light bulbs), plumbing, HVAC equipment, fire and smoke alarm systems, and communication infrastructure provided such repairs are not the result of the Contractor's action or inaction. The Contractor is responsible for the housekeeping and cleaning in a neat and professional appearance of the supplied space. Any modifications or improvements to the space must be approved in advance in writing by the AAR and the cost of any such improvement is the sole responsibility of the Contractor.

k. The Aviation Authority will make every effort to provide available Equipment Service Manuals, Wiring Diagrams, Service/Technical/Engineering Bulletins, and related diagnostic equipment, maintenance, and repair literature. It is the Contractor's responsibility to verify that any information and manuals provided by the Aviation Authority are accurate and up-to-date, and to provide any manuals and diagrams or other information not provided by the Aviation Authority that is required to perform the work under this Contract as described in Section 4.19 Library. The Contractor shall maintain and return to the Aviation Authority updated manuals and other pertinent documentation at Contract termination.

l. The Aviation Authority will provide parking permits for each of the Contractor's on-site employees in the Aviation Authority's remote employee parking lot and Company vehicle parking permits for access to the AOA, Baggage Makeup area and/or the landside terminal loading dock while performing under this Contract at no cost to the Contractor.

m. The Contractor shall, at its sole expense, repair or replace promptly to the AAR's satisfaction, any damage or loss caused by the Contractor to Aviation Authority property. In the event the Contractor has not repaired or replaced any such damage or loss within the timeframe set forth in the AAR's written notice, the Aviation Authority may repair or replace such damage or loss at the

cost and expense of the Contractor and deduct such cost from the next amounts due the Contractor under the Contract.

n. The Contractor shall notify the AAR promptly in writing of any damage that the Contractor discovers whether or not such damage was caused by the Contractor, the Contractor's officers, employees, subcontractors or agents.

4.14 Equipment, Vehicles, Tools And Supplies

a. Based upon the Contractor's experience, industry standards and any recommendations from parts and/or service manuals, and/or from the manufacturers of the equipment, the Contractor shall provide, maintain, and store on-site, at the Contractor's risk of loss, all necessary tools, equipment, and supplies including specialized tools and any other diagnostic equipment necessary to perform the work specified herein and shall have such on hand at the beginning and throughout this Contract.

b. The Contractor shall furnish all of its administrative supplies, office furniture, printers, computers, copiers, mobile telephones, file cabinets, miscellaneous office equipment, work tables, chairs, benches, personnel lockers, cabinets, and any and all other items necessary to perform the work under this Contract, at no additional cost to the Aviation Authority.

c. The Contractor shall furnish all equipment, materials, supplies, and tools necessary for the efficient performance of the work of this Contract, at no additional cost to the Aviation Authority. This may include any specialty tools and equipment including but not limited to, all electronic test equipment, all types of ladders, mechanical or electrical lifts, welders, grinders, measuring equipment, etc.

d. The Contractor shall provide and maintain a sufficient number of vehicles to move its staff and materials so as to not delay its response to any service or repair for the systems and equipment covered in this Contract. The Contractor shall provide a minimum of three (3) pickups or vans and at least ten (10) golf type carts for material and personnel movement. All Contractor vehicles shall be kept clean, and all of the Contractor's vehicles shall be in good working condition, with no leaking fluid and no mechanical problems. Vehicles shall have appropriate exterior insignia that meets the approval of the Aviation Authority.

e. The Contractor shall provide, at no additional cost to the Aviation Authority, all necessary lifting equipment and safety apparatus and harnesses, which shall include a sufficient number of operational scissor lifts or equivalent type lifts to be stored on-site for jam clearing and the maintenance and repair of the BHS. The Contractor must have properly trained and licensed employees for the operation of all motorized equipment.

f. The Contractor shall provide a forklift capable of moving baggage conveyor sections and any other materials. The Contractor shall be required to provide

all equipment lifting devices and supporting safety stand devices as required for performing the PM, PdM, and/or CM tasks related to the BHS equipment covered under this Contract. The Contractor shall be responsible to repair any damages it causes to Aviation Authority property at Contractor's sole expense.

g. The Contractor shall provide a sufficient number of vacuum cleaners and Wet/Dry canister/drum vacuums to be utilized for required cleaning as described in Section 4.60.

h. The Contractor and its subcontractors shall provide and maintain identifying uniforms for all Contractor staff, at no additional cost to the Aviation Authority. The choice and selection of the uniforms are subject to approval by the AAR. The uniform shall include, but not limited to trousers, long and short sleeve shirts and/or T-shirts, appropriate safety shoes, bump caps, jackets, and rain gear for outdoor work in all seasons.

All uniforms shall present a neat and professional appearance at all times and shall have the name of the Contractor or subcontractors represented along with a name identifying the employee clearly marked and visible on the shirt and jacket. Selected uniforms must be high visibility/reflective and meet OSHA, NFPA, NEC, Aviation Authority and applicable safety regulator's requirements.

i. Should during the course of this Contract, the Contractor determine that it is necessary to replace, supplement, modify, add, or update any necessary equipment or tools, including without limitation any specialized tools or equipment, the cost of such replacement, supplementation, modification, addition, or update shall be the sole responsibility of the Contractor.

j. For purposes of identification, Contractor's provided power tools, toolboxes and non-motorized equipment brought onto the Aviation Authority's premises shall bear a permanent distinctive marking, identification, or engraving exclusive to the Contractor.

k. For purposes of identification, all of the Contractor motorized vehicles brought onto the Aviation Authority's premises shall be individually and prominently marked, on both front doors of such vehicles, with the Contractor's business name and/or logo.

l. The AAR shall have the right, but not the obligation, prior to the Contractor's commencement of work, and any time thereafter, to inspect and approve any tools, equipment, and vehicles, to include any specialized tools, and equipment, the Contractor intends to or has placed into use on the Aviation Authority's premises. If, at the discretion of the AAR or designee, any of such tools, equipment or vehicles becomes unsafe or not in good working condition, the Contractor shall remove said equipment, tool or vehicle from service and repair or replace it promptly.

m. The Contractor is responsible to maintain at its sole cost and expense, insurance to protect against losses due to theft, vandalism or other events

which might result in damage or loss of the Contractor's tools, equipment, vehicles, materials, or supplies.

4.15 Communication

a. The Contractor shall provide, at its sole cost, all communications equipment necessary to properly and efficiently perform its obligations under this Contract to include sufficient two-way radios (programmable to interface with GOAA radio system), mobile telephones, facsimile/copy machines, office computers, including all maintenance and repair services for its communications equipment, and all connectivity and retransmission requirements for same.

b. While on duty, all Contractor and Sub-Contractor operation and maintenance personnel shall be equipped with two-way radios. The Contractor's employees and subcontractors shall abide by the Aviation Authority's established radio use procedures and etiquette requirements at all times. Radios provided and maintained by the Contractor must be suitable/programmable to the Aviation Authority's radio frequency.

c. The Contractor shall provide and maintain throughout the term of the Contract a minimum of Eighty (80) operational two-way radios. All radios including replacements, chargers, batteries, maintenance and repair shall be provided at no additional cost to the Aviation Authority.

d. On the date of the Contract commencement, and as needed to reflect changes thereafter, the Contractor shall provide a list of all employees including name, position, and radio and/or cell phone contact numbers to the AAR. The Contractor shall assign a specific radio call number or ID ("call sign") to all its employees assigned radios so that the Aviation Authority can contact specific Contractor personnel directly by radio. The Contractor shall assign a universal radio call number or ID for the on-duty supervisor position and other key personnel in the organization structure that can be used on each shift so that the same radio call sign can be used to contact or dispatch the on-duty supervisor regardless of who the actual person on duty is. The AAR reserves the right to approve or deny any or all radio call signs.

e. For computer needs other than accessing EAMS Maximo, the Contractor shall be responsible to supply its own IT equipment including computers, faxes, modem, printers, network connectivity, etc. to its staff for normal business purposes. The Contractor's computers shall not be permitted access to the Aviation Authority's internal network. Employees will communicate via the Contractors email system to Aviation Authority Personnel.

f. The Contractor shall provide contact information for the Management staff, Supervisors and others as required where information requests can be forwarded or other exchanges of information may occur. E-mail services shall be on the Contractor's company provided e-mail system and shall be at the sole cost of the Contractor. If the Contractor chooses to have Internet Access available for its use, all costs shall be at the Contractor's sole expense. The

Contractor shall ensure only appropriate, business related websites are accessed from any computers located on the Aviation Authority premises.

g. The Contractor shall be responsible for any damage to, or loss of, any Aviation Authority provided equipment and shall return all such equipment to the Aviation Authority at the expiration of the Contract or earlier termination. The Contractor shall be responsible to reimburse the Aviation Authority for any lost or damaged equipment at its replacement cost.

4.16 Quality Assurance

a. The Contractor shall perform the services required hereunder in accordance with industry standards and any applicable manufacturer's instructions so that the manufacturer's warranty is not in any way void.

b. The Aviation Authority performs quality assurance assessments in which completed PM, CM or PdM may be inspected by the Aviation Authority or third party personnel for completeness. The process allows for a score to be applied to the inspection. Deficiencies may lead to deductions and corrective actions imposed by the Aviation Authority as described in Section 4.50 Deductions Based on Equipment Non-Operational Time and Section 4.52 Deductions and Adjustment. Inspected items may include but not be limited to timely and proper completion of all required tasks, cleanliness, safety items, other required tasks and work orders properly completed.

4.17 Warranty

a. Under no circumstances shall the repair or service of any equipment under this Contract be delayed as the result of a warranty issue, claim, or dispute.

b. The Contractor shall be responsible to track, maintain and enforce any and all applicable manufacturer's parts, equipment and system warranties for all equipment, parts or systems maintained, installed and/or placed into use by the Aviation Authority during this Contract.

c. For those parts and items that the Contractor is responsible for replacing which are covered by a manufacturer's or installer's warranty, it is Contractor's responsibility to coordinate with the warranty provider for warranty parts replacement.

d. Available warranty information such as warranty provider contact information, equipment installation dates, and terms of warranty must be maintained in the EAMS Maximo.

e. In the event that new, warranted equipment is added to this Contract, Contractor shall perform all maintenance and repairs to such additional equipment as required by this Contract, to include but not be limited to, services related to the warranty of the new equipment.

f. The Contractor shall enter the installation and purchase date and warranty terms and information of all new warranted equipment or items in the Aviation Authority's EAMS Maximo, including those repair parts or rebuilt or remanufactured items with warranties, when placed into use by the Contractor in the performance of this Contract.

g. In the event that the Contractor performs, or fails to perform, any action that voids the manufacturer's warranty, the Contractor shall assume the full liability and responsibility of the voided warranty and shall make all the necessary repairs including replacement parts through the end of the original warranty period.

h. The repair or replacement of any system component part either new or existing, which is covered under the manufacturer's and/or Contractor's warranty shall be a part of the work CM, PdM, or PM under the Contract as specified herein.

i. This warranty provision shall not serve as a limitation on any manufacturer's product warranties for parts and equipment installed on the Aviation Authority's premises.

4.18 Library

a. The Aviation Authority may provide available equipment manuals, wiring diagrams, service bulletins, and related equipment maintenance and repair literature. It is the Contractor's responsibility to verify that any information or manuals provided by the Aviation Authority are accurate and up-to-date and to provide any manuals, diagrams or other information not provided by the Aviation Authority that is required to perform the work under this Contract.

b. The Contractor shall keep the manuals in the office and shop space provided to the Contractor.

c. The Contractor shall provide all effort necessary for maintaining the Aviation Authority's library associated with the BHS equipment. Effort shall include, but is not limited to, initial cataloging, set-up, filing and posting of OEM updates, modifications, Service/Technical/Engineering Bulletins, Field Service Requirements, and all paperwork associated with maintaining the library. At the end of the Contract, the updated and complete library will be returned to the Aviation Authority.

d. It is the responsibility of the Contractor to keep up with, categorize, and include in the manuals library any manufacturer's maintenance bulletins, directives, and notifications. All ongoing changes must be made available to the Technicians and the Contractor will be responsible for ensuring all work, changes, and corrections to the equipment called for in these communications are adhered to including PM, PdM, and CM changes and special inspections. Completed bulletins are to be recorded in EAMS Maximo.

4.19 Preventive Maintenance (PM) and Corrective Maintenance (CM)

a. The Contractor shall maintain and repair all equipment in accordance with the Aviation Authority's schedule and detail unless the manufacturer requires a more stringent standard.

b. The Aviation Authority will provide the Contractor access to the BHS to perform its planned maintenance and repair activities. The Contractor shall expect that changes in airline activities will necessitate temporary and seasonal adjustments. The Contractor shall schedule its planned maintenance and repair activities on the BHS with the understanding that the availability, amount of time, of the BHS for maintenance and repair activities fluctuates according to airline or flight activity; therefore, the Contractor may have periods where the BHS is not shutdown on a particular evening and will need to perform its planned activities at a different time. The Contractor shall adjust its schedule accordingly and perform or complete the required work. There will be maintenance or repair opportunities where the system is shut down for longer periods and/or where unused BHS sections or equipment (such as a pier or ticket counter line) can be shut down while the BHS is still considered in operation. The AOC or AAR in coordination with the BHS Control Room will provide the Contractor with the airline or flight activity schedules, a schedule indicating which dates, times, and areas of the BHS will be available for maintenance and repair with as much advanced notice as possible but not less than one month in advance for known schedule changes so that the Contractor can plan its staffing and work requirements in accordance with the time slots available to work on the equipment.

c. Generally the Aviation Authority will provide the Contractor with four (4) to six (6) hours per twenty-four (24) hour period to perform maintenance and repair of the BHS; however, this may not be possible at all times. The Aviation Authority will make every effort to provide the Contractor twenty-eight (28) hours per week, on average, to maintain the BHS areas. This average will be measured by totaling all of the time in minutes that the BHS is shut down during the month and available to the Contractor for maintenance and repair activities per Area divided by the number of days in the month. For example, if Area 1 is shut down for a total of one hundred-twenty (120) hours during the entire month, for a month with thirty (30 days) then the average hours the system was available to the Contractor is equal to four (4.0) hours per day. Performance deductions will not be taken for any downtime related to equipment that has failed or broken because the PM and/or planned CM work could not be completed during the month because the Aviation Authority failed to provide the Contractor this minimum amount of time. The Contractor shall schedule and perform the PM and planned CM early in the month for all critical operational equipment, with a focus on single point of failure items.

d. The Contractor will be responsible for the same maintenance, bag jam clearance and cleaning actions in the RSF as are listed in the specifications for other areas of the baggage handling system (BHS).

e. The Aviation Authority has a PM software program in place in EAMS Maximo, which meets or exceeds the manufacturer's recommendations, and shall be available for the Contractor to utilize under this Contract. The current program is time based recurring frequency with specific tasks depending on the equipment type. The Contractor will be expected to utilize this PM program and may at its own choosing go above and beyond this program but never less than the directed tasking and frequency of the Aviation Authority PM program. The PM program is described in Exhibit "4.2".

f. All maintenance and inspections shall be tracked and recorded by the Contractor in the Aviation Authority's EAMS Maximo for every occurrence of PM, PdM, CM, and safety service bulletins maintenance actions for each individual piece of equipment, or subsystem thereof, or as may be directed by the AAR. All completed reports shall be available to the AAR within forty-eight (48) hours of completion of the work through direct access viewing in the EAMS Maximo program. Direct input from completed technician's mobile device is the fastest and preferred method of updating EAMS Maximo.

g. The Contractor shall replace worn out or broken parts on the equipment and systems covered under this Contract. The replacement of these parts or components may be scheduled or unscheduled, as determined or discovered during service calls, observation, inspection and testing of components, through PdM, PM or due to equipment failure/ or breakdown. The Contractor shall adjust or replace parts or components to reestablish equipment operation and services, restoring the design-life expectancy of the equipment, and/or to maintain the original level of safety and/or performance characteristics of the equipment as was designed and intended by the original equipment manufacturer.

h. The Contractor shall complete all CM repair work within fifteen (15) days of identification.

i. All completed reports shall be available to the AAR within forty-eight (48) hours of completion of the work through direct access viewing in the EAMS Maximo program. Direct input from completed technician's mobile device is the fastest and preferred method of updating EAMS Maximo.

4.20 Predictive Maintenance (PdM)

a. The Contractor shall plan in advance, develop and utilize a PdM program so that the replacement of wearing or worn-out parts can be scheduled for off-peak times rather than necessitating replacement during scheduled equipment operating periods or as a reaction to an unexpected breakdown. The replacement of wearing parts shall be scheduled or predicted based on the manufacturer's data for life expectancy in terms of hours in operation, number of cycles, operating environment, maintenance, care, age, and/or similar measurement. The Contractor shall use PdM techniques, methods and routine inspection so as to replace wearing or worn-out parts prior to actual failure.

b. The Contractor shall enlist a third-party Level 2 or Level 3 Certified Thermographer or have an equally qualified Thermographer on staff to utilize IR cameras on all electrical and mechanical systems and prepare reports as a part of the PdM strategy on a quarterly basis. Certifications and credentials of the Thermographer are subject to AAR approval. The Contractor shall utilize trend analyses of EAMS Maximo information; provided thermographic information, as well as other predictive means to accomplish PdM. BHS System availability and performance will be measured and deductions may be taken for failing to meet minimum performance requirements.

4.21 Computerized Maintenance Management System EAMS Maximo – Utilization And Data Entry Requirements

a) The Aviation Authority will provide the EAMS Maximo program for the Contractor to utilize and support. The Contractor shall provide related data entry and asset management services. Data entry and asset management services include, but are not limited to, the following:

1) Scheduling jobs and work orders.

2) Assigning personnel, labor resource leveling, meaning the assignment of PM, PdM, and CM work based on staffing resources and the estimated labor requirements to perform the work.

3) Recording labor costs for repairs, maintenance activities and additional work.

4) Tracking relevant work repair information such as the cause of a problem, total downtime of equipment involved, labor hours and parts used to make repairs.

5) Tracking of each Technician's starting and ending time, date and time, and the total hours worked for each work order.

6) Tracking of PM, and/or PdM inspections and resulting CM work.

7) Recording of data about the asset or equipment including its specifications, warranty information, spare parts, purchase date, expected lifetime, etc.

8) Managing the spare parts inventory such as recording where materials are stored, the value of the inventory in the Contractor's Storage Rooms per Aviation Authority's parts pricing information, determining when to restock materials, and the turnover rate of the inventory.

9) Maintaining a listing in the EAMS Maximo of every asset and its related attributes, motor size, type, belt size, parts numbers and store room locations, date in service, warranty period, and expiration date if applicable.

10) Tracking and recording replacement parts information, manufacturer information, part numbers, and quantity required per asset, initial cost and current value of asset for each specific asset.

11) Management and assignment of work for planned repairs and maintenance tasks based on the Aviation Authority provided schedules of when equipment is not being used.

12) Assigning specific cost tracking, billing information to work orders based on the type of work being requested or performed, normal maintenance and repair, repair due to third-party causes, repair due to misuse or vandalism, special project work, etc.

13) Asset or equipment condition tracking and reporting.

b) The Aviation Authority will provide direct access to the EAMS Maximo in the Contractor's office to Aviation Authority provided computers for creating, closing, printing, and editing work orders, entering and viewing data, preparing reports, maintaining and updating system data. All requested reports and information generated by the EAMS Maximo system shall be immediately available to the AAR after the initial installation and setup of the system is completed. Data shall be entered into the EAMS Maximo within forty-eight (48) hours of occurrence, completion of repair work, PM completion, PdM completion, receipt of new or updated information or data, inventory changes, etc.

c) The Contractor shall initially enter, and continuously update the Aviation Authority's asset database in the EAMS Maximo, whenever assets are added, deleted, modified, repaired, or replaced and shall at a minimum include the following information for each asset:

1) The Aviation Authority's Asset number or asset tag number for each equipment and item (e.g.: A1- T3-05, A3 MS1-05, A6-BC-30.

2) Asset's location (e.g.: Area 1, Area 3, Airside 1, etc.).

3) Asset and Equipment category (i.e. BHS).

4) Manufacturer data for each asset including the manufacturer's name, make, model, serial number, year manufactured (e.g. Portec power turn, 90 degree, flat, manufactured on December 10, 2013, installed on March 14, 2015, etc).

5) A listing of all major or significant components replaced or repaired and the date replaced (e.g. a 5HP motor replaced on Jan 1, 2014).

6) A listing of hour readings, Amperage, current draw readings, IR images, and/or condition of asset at the time the PM, PdM or CM was completed.

7) A listing of the “major” repair parts for each of the components that comprise each asset, such as width and length of the conveyor belting, computer boards, number and size of the drive motors, type, size, and model of clutch, brake, and their respective Aviation Authority and manufacturer part numbers. Major repair parts are those parts with long lead times, high dollar amounts over One Thousand Five Hundred Dollars ($1,500) and/or are unique or specialized for this application/location.

8) Date equipment was installed and the starting and ending dates of warranty period, including name of warranty provider when applicable.

d) The Contractor shall ensure that every asset listed in the EAMS Maximo, all assets and equipment covered under this Contract, have their preliminary attributes entered within three (3) months of the Contract commencement date and shall be maintained through the remainder of the Contract.

e) The Contractor shall enter and record every EAMS Maximo work order, and maintain in the Aviation Authority’s EAMS Maximo, the following data for each repair part or inventory item installed on the equipment and system:

1) Date installed asset number, quantity, and location where each part or item was installed.

2) Manufacturer’s and if applicable Aviation Authority’s part number for each part or item.

3) Manufacturer’s description for each part and item number.

4) Cost of each part/item may be partially obtained from data automatically derived/down-loaded from the Aviation Authority’s financial program, Oracle program into EAMS Maximo.

f) The Contractor shall provide recommendations with regard to additions, deletions, or changes in the quantities or specific repair parts items to be stocked by the Aviation Authority based on the Contractor’s experience, equipment condition, historical parts usage, and expected parts usage.

g) The Contractor shall utilize the EAMS Maximo to provide reports and graphs, to the AAR.

h) Ownership of EAMS Maximo and all data maintained therein is the sole property of the Aviation Authority. The Aviation Authority shall provide all licensing, and incidentals required for the Contractor to operate, maintain and support the EAMS Maximo during the term of this Contract.

i) All work orders and/or forms that are produced by the Contractor as a result of this Contract remain the property of the Aviation Authority and shall be

surrendered to the Aviation Authority, if in the possession of the Contractor, upon request of the AAR.

4.22 Third Party Damage

a. The Contractor shall retain any evidence proving Third-Party Damage and document as much as possible including photographing the problem or cause when such action does not significantly delay the repair. The Contractor shall complete, and submit to the AAR, a report documenting discovery of third party damage to aid the Aviation Authority in billing responsible parties.

b. The BHS Coordination Center or AOC will dispatch Aviation Authority personnel to document the damage event and to create an incident or damage report. If the cause of the repair is not readily determined, the AAR or designee shall make the determination based on Contractor's statements, evidence collected, and the operations report.

c. Should the Contractor claim that Third-Party damage is the cause of any damage, the reason for a stoppage or failure of any system or equipment, or the cause of any additional costs and expenses to the Contractor, where the Contractor intends to seek an exclusion from any resulting performance deduction, the Contractor must be able to show physical proof of a Third-Party damage cause. Power spikes, surges, overweight baggage, claims of construction projects, work, or other Contractor, airline activities, actions or inactions, bag jams, etc., shall not be considered Third-Party-Damage unless there is physical evidence to support the claim or a witness who is not an employee or subcontractor of the Contractor.

4.23 Subcontracted Costs

The Aviation Authority will reimburse the Contractor for actual subcontractor cost incurred with no mark-up in the performance of Aviation Authority (AAR) approved projects. Invoices for all subcontracted work, labor and materials shall be provided and shall clearly indicate a description of the work and the total cost. The Contractor shall include a copy of the actual invoice received from its subcontractor along with its invoice to the Aviation Authority for "Subcontracted Work", and only those charges supported by the documentation shall be payable. The term "subcontractor" here does not refer to or include the Contractor's permanent employees who may be provided by another company (e.g. subcontracted for MWBE/LDB participation or to perform computer maintenance, etc.) to perform the contractual work defined in these specifications.

4.24 Third Party Contractor

The AAR reserves the right to retain parties, other than the Contractor to perform special projects. In this event and during the warranty period of any such work, the Contractor shall be required to respond to equipment failures and malfunctions, even where failure or malfunction may be related to the "the third party contractor work"; however the Contractor will not carry out the repairs unless authorized by the AAR.

4.25 Historical Records

The Contractor shall provide all work associated with the preparation, documentation and maintenance of a chronological, up-to-date historical record of all reports, PM/Inspections, PdM and CM repairs and provide access to or copies of the history to the AAR upon request.

4.26 Safety And Protection

a. In situations where lack of immediate repair may result in injury to a person or damage to the BHS, the Contractor shall immediately place the equipment out of service utilizing required Lock-Out-Tag-Out (LOTO) procedures and notify the AAR as soon as possible.

b. The Contractor shall provide any barricades, and/or signage that might be required to protect, and/or notify others of inoperable equipment, restricted areas, potential hazards, ladders in a roadway, and unsafe conditions.

c. The Contractor shall be solely and completely responsible for initiating, maintaining and supervising all safety precautions and programs in connection with the work as described herein. The Contractor shall take all necessary precautions to ensure the safety of, and shall provide the necessary protection to, prevent damage, injury, or loss, to all employees on the work site and other persons including, but not limited to, the general public who may be affected thereby.

d. The Contractor and its subcontractors shall ensure proper hearing and eye protection and other necessary safety precaution items, per OSHA and other relevant regulator’s requirements, for their supervisors, maintenance, and operations employees at no additional cost to the Aviation Authority. All other required Personal Protective Equipment (PPE) which may include hard hats, bump caps, steel toed shoes/boots, arc flash equipment etc. shall also be provided by the Contractor or the employee at its sole expense.

e. The Contractor shall comply with Federal and State right-to-know laws if hazardous materials are used. The Safety Data Sheets (SDS) shall be made available to all workers and Aviation Authority's representatives.

f. The Contractor shall comply with ASME, UL, NFPA, OSHA, EPA, NEC, Aviation Authority and all other applicable regulators and manufacturers specifications and safety standards in relation to work performed.

4.27 Staffing

a. The Contractor shall provide adequate staffing on each shift with the understanding that the majority of the PM, PdM and planned CM work on the BHS equipment and systems, including the BHS Network systems

administration computer and network, will most frequently be conducted during air carrier non-operational hours.

b. The Contractor shall familiarize its employees and subcontractors with the operational and maintenance procedures and responsibilities for the equipment covered under this Contract.

4.28 Staffing Levels

a. The Contractor shall continuously provide a sufficient number of qualified technicians, operations personnel and other key skilled and support personnel to ensure that all operations, PM, PdM and CM are performed in accordance with the Aviation Authority and manufacturer specifications and that there are a sufficient number of qualified personnel available on-site at all times to respond in a timely manner in the event of multiple equipment failures, jams or other unanticipated problems. The Contractor understands that time is of the essence and shall have a sufficient number of appropriately skilled and trained staff available at all times.

b. Contractor must have sufficient personnel with U.S. Customs and Border Protection Clearance, as described in Section 2.9, Identification and Access Requirements, to maintain baggage belt, baggage carrousels, and all other Aviation Authority's baggage handling systems in the international flight operational areas (FIS). Personnel coverages are required for all shifts and all days.

c. The Contractor shall notify the AAR as soon as possible if a vacancy in the staffing plan occurs and shall provide the AAR with the Contractor's plan and time table to refill such vacancy.

d. Upon request, a copy of the staffing schedule, time sheets, and or employee time cards shall be provided to the AAR or other Aviation Authority representatives who may have need for this information.

e. The Contractor shall be prepared to provide staffing beyond what would be considered normal hours due to late flights or irregular operations that might arise. These activities may extend the labor hours of the contracted personnel and consequently shorten the available maintenance downtime. The Contractor shall also increase staffing during peak travel periods as requested by the AAR.

f. Supervisor coverage is required for all shifts twenty-four (24) hours per day, seven (7) days per week inclusive of holidays. The Contractor supervisor staff is expected to work five (5), eight (8) hour shifts or four (4), ten (10) hour shifts. Having supervisors scheduled in this manner aids in communication and the Aviation Authority shall require the Contractor to schedule supervisors accordingly. Final work schedules will be approved by the AAR.

g. It is understood and agreed that should a particular area have a realignment of flight activity that personnel assigned to that area will be reassigned to another work area when practical or if necessary a reduction in force, elimination of positions or employees will result. The Aviation Authority reserves the right to change personnel requirements in relation to work requirements.

4.29 Staffing Requirements

a. The AAR will require that “key personnel” provide certifications, and/or resumes indicating their experience knowledge and ability to perform the requirements of their positions. The Aviation Authority reserves the right to deny any employee selected for any position at any time.

b. The number one responsibility of Contractor personnel is safety of the public, employees, facilities, and equipment while supervising and operating the BHS systems.

c. The Aviation Authority reserves the right to approve or disapprove a Contractor employee’s qualifications to serve in contracted positions. The Aviation Authority reserves the right to require adjustment or replacement of any Contractor position or personnel at any time at the sole discretion of the AAR.

d. The Contractor must advise the AAR in writing within forty-eight (48) hours of receipt of a notice of resignation or the termination of personnel in the management fee positions and Supervisors.

e. The following list of positions includes but is not limited to all personnel necessary to satisfactorily meet the requirements of this Contract. The Contractor must also provide any other personnel deemed necessary to meet the requirements of the Contract.

4.30 Site Manager

a. The Contractor shall employ at the Airport an experienced Site Manager, authorized to represent and act on behalf of the Contractor in matters pertaining to Contractor's operations and activities and otherwise carry out the provisions of this Contract on a daily basis. All instructions and notices given by the Aviation Authority to the Site Manager shall be as binding as if given to the Contractor, and all statements made by the Site Manager or acting Site Manager shall be as binding as if made by the Contractor.

b. The Site Manager for this Contract shall be a full-time employee of Contractor based at the terminal complex and shall devote his/her time exclusively to managing Contractor's operations related to this BHS Contract at the Orlando International Airport.

c. The Site Manager shall, have overall responsibility for the work to be performed by the Contractor under this Contract. When the Site Manager is off airport property, an acting Site Manager shall be designated and always available to

the Aviation Authority to act in the capacity of the Site Manager. The Site Manager shall be able to respond to the site at the airport within sixty (60) minutes.

d. The Aviation Authority shall be advised, in writing, of the names of all acting Site Managers, which may include Assistant Site Managers or other similar positions. Because of the importance of management in the performance by the Contractor hereunder, the Site Manager proposed by the Contractor shall be subject to the approval of the Aviation Authority. The Contractor shall advise the Aviation Authority in writing of the name and qualifications of its intended Site Manager, at least two (2) weeks before hiring any substitute or replacement of the existing Site Manager.

e. The Contractor shall furnish a full-time Site Manager for forty (40) hours per week, Monday through Friday, 8:00 a.m. to 5:00 p.m. The Site Manager shall have at least seven (7) year experience in managing maintenance service operations with at least five (5) year experience in the aviation, baggage material-handling industry. The Site Manager shall have experience in managing Contracts of similar size and scope as anticipated herein, including managing supervisory staff and personnel, handling employment issues, inventories, and utilizing computerized maintenance management software.

f. On the twenty-second (22nd) consecutive calendar day (and all subsequent days) of absence by the permanent site manager, for any reason, a deduction of Four Hundred Seventy Five Dollars ($475.00) per calendar day may be imposed at the discretion of the AAR. This deduction may be imposed even though a temporary site manager has been designated.

g. The Site Manager shall be fully responsible per the Specification of this Contract for the operation and maintenance of the BHS inclusive of all aspects of manual baggage handling, jam clearing and bag hygiene as well as repair and maintenance actions. The Site Manager shall:

1) Represent the Contractor and shall be responsible for the supervision and training of his/her employees to ensure compliance with all provisions of this Contract.

2) Have the responsibility to ensure the safety of the public, employees, facilities, and equipment while managing the operation and maintenance of all equipment covered herein.

3) Must develop and oversee an effective work safety program. Program shall be presented to the AAR.

4) Shall maintain ultimate responsibility for adherence to all safety regulations and standards as prescribed by OSHA, NFPA, NEC as well as all other federal, state, local and Aviation Authority mandated safety requirements.

5) Responsible for all day-to-day operations and maintenance, performance, supervision, and control of services provided under this Contract and ensure that these services are performed in an effective and efficient manner.

6) Must be fully familiar with the requirements of the Contract, the schedules and ensure the proper skilled staffing levels are met.

7) Must meet with the AAR, Aviation Authority, and the Contractor's corporate management on matters relating to the services performed with a view toward obtaining effective coordination of all operations and maintenance.

8) Shall implement policies and procedures of the Aviation Authority and the Contractor related to all services covered by the contract specifications.

9) Shall provide reports and summaries to the AAR as required and upon request.

10) Shall develop and implement with the AAR’s written approval, long-range maintenance and repair plans for equipment and systems.

11) Shall be responsible for training of the Contractor's personnel in the performance of their duties.

12) Must ensure that the work responsibilities are allocated properly among personnel by the development and implementation of schedules.

13) Shall establish and coordinate PM, PdM, CM, work methods, procedures, and work-scheduling programs to result in a safe, reliable, efficient operation ensuring the ability to meet required goals.

14) Shall be responsible for the establishment of performance standards.

15) Shall establish and maintain a program for the acquisition, storage, and accountability of all operating materials, parts, tools, and equipment.

16) Shall when necessary, acquire the services of outside subcontractors, evaluate quotes, make recommendations to the Aviation Authority, and supervise subcontract work to its completion.

17) Shall make regular inspections of the condition of all equipment and systems under this Contract. Report findings to the AAR, and the actions required in correcting any deficiencies.

18) Shall serve as the point of contact for manufacturers of equipment in use at the Airport including adherence to standard practices, safety bulletins, notices and maintenance and operational manuals.

19) Shall be capable and licensed to drive a motor vehicle.

20) Shall perform any additional duties as required by the AAR.

4.31 BHS Assistant Managers

a. The primary responsibility of the Assistant Manager is to ensure the safety of the public, employees, facilities, and equipment while managing the operation and maintenance of all equipment covered herein.

b. The Contractor shall provide a minimum of five (5) Assistant Managers as follows: Five (4) Assistant Manager BHS, and One (1) Assistant Manager BHS Baggage Support. Each Assistant Manager shall be scheduled for a minimum of forty (40) hours per week.

c. The Assistant Managers shall assist the Site Manager in achieving management coverage of twenty-four (24) hours a day, seven (7) days a week. The Assistant Managers shall also cover as the Site Manager for times the Site Manager is not on site including weekends, nights, time-off and as needed.

d. On the twenty-second (22^{nd}) consecutive calendar day (and all subsequent days) of absence by an Assistant Manager, for any reason, a deduction of Three Hundred Seventy Five ($375.00) per calendar day may be imposed at the discretion of the AAR. This deduction may be imposed even though a temporary Assistant Manager has been designated.

e. The Assistant Managers shall have at least five (5) years' experience in maintenance service operations with a minimum of three (3) years' experience: (i) in a BHS associated equipment maintenance environment in either an electrical or mechanical position with comparable experience as defined herein for a Technician; and (ii) supervisory experience to include supervising shift operations on contracts of similar scope as anticipated herein, including managing technical and maintenance personnel, employment issues, inventories, and utilizing computer maintenance management software.

f. The Assistant Managers are responsible for safety and day-to-day oversight of maintenance and operation of the BHS systems including direction, supervision, performance and control of all administrative, operation, maintenance, repair, and related services of the Contract and shall include but not be limited to the following:

1) Must be familiar with the requirements and schedules of this Contract. Must implement and adhere to the Aviation Authority's policies and procedures.

2) Maintain and adjust staffing and personnel levels to provide the level of service that meets or exceeds requirements of the Contract.

3) Assist with establishment of PM, PdM and CM programs work methods, procedures, and schedules and coordinate programs for effective and efficient operation.

4) Oversee the assigned BHS portion of EAMS Maximo through work order generation, initiating, tracking, scheduling, updating, planning, reconciling, etc.

5) Establish and implement a quality control program to include tracking and reviewing all work orders.

6) Establish and implement a materials and parts usage procedure from work orders to update inventory.

7) Coordinate agendas of monthly meetings among the Aviation Authority and the Contractor, ensuring follow through of actions and timelines of meetings.

8) Maintain and reconcile accurate quarterly inventories of Aviation Authority issued keys; daily inventory of radios, tools and any other Aviation Authority owned or issued equipment as needed to ensure availability. Inventory schedule is subject to change as required and at AAR discretion.

9) Shall be capable and licensed to drive a motor vehicle.

10) Perform any additional duties on an as required basis where such duties are required by the AAR.

4.32 Training, Safety, Quality Control and Quality Assurance Programs

The Site Manager and Assistant Managers shall be responsible for training, safety, quality control and quality assurance programs which includes but is not limited to the following:

a. Ensure all performed services meet the established standards of quality including reliability, usability and performance.

b. Develop and administer all training. Identify training needs and organize training interventions to meet quality standards.

c. Determine what needs to be taught, finding or creating materials/classes and working with subject matter experts while selecting appropriate training delivery methods.

d. Develop and Implement Quality Assurance and Quality Control Programs.

e. Participate in internal and external quality control inspections.

f. Prepare reports to communicate outcomes of quality activities.

g. Evaluate audit findings and recommend/implement appropriate corrective actions.

h. Inspect, evaluate and monitor operations, the environment, equipment, and processes in working areas to ensure compliance with, government safety regulations, Aviation Authority safety procedures and industry standards.

i. Protect employees, customers, aircraft, equipment and the environment by eliminating hazardous conditions/activities shall be the primary focus.

j. Recommend policy/procedure changes to protect workers, educate employees on how to prevent health problems/accidents through the use of safety training programs and assist with safety regulation enforcement.

k. Ensure that Occupational Safety and Health Administration training is completed by all employees before the employee is allowed to perform initial duties and ongoing basis as may be pertinent.

l. Ensure and coordinate recurrent required safety training. Responsible Safety personnel will assist in investigations of accidents to identify their root cause(s) and determine/recommend potential changes to prevent similar occurrences in the future.

4.33 Administrative Staff

a. The Contractor shall provide a minimum of two (2) full-time Administrative Staff. The administrative staff shall provide support and assistance to management staff, and others as required.

b. The administrative staff provides support and assistance to the Site Manager, Assistant Managers, and others as required.

c. The administrative staff duties and responsibilities shall include but are not limited to the following:

1) Manage employee payroll and benefits. Track employee work hours and maintain and submit accurate payroll reports. Responsible for maintenance of personnel files.

2) Assist in recruiting and any other Human Resources matters.

3) Manage office supplies and ordering replacement stock.

4) Generate and enhance production of new and existing forms, documents and graphs.

5) Assist with compiling data for and producing the finalized monthly reports. Compile monthly invoices for submittal to the AAR.

6) Create, distribute maintain and track memorandums and letters.

7) Create and maintain binders of current technical information.

8) Assist as needed with the compilation and input of data, which includes an inventory of equipment, vendor data, labor codes, employee records, etc. to maintain EAMS Maximo.

9) Assist as needed with collecting information from daily work orders for inventory updates as well as, with physical inventory of parts, equipment, and tools.

10) Manage, collect, file, and distribute, Service/Technical/Engineering Bulletins received from the Aviation Authority and equipment and system manufacturers for the Contractor and subcontractor(s) staff.

11) Any other duties as required.

d. On the twenty-second (22nd) consecutive calendar day (and all subsequent days) of absence by an Administrative Staff, for any reason, a deduction of Two Hundred Fifty ($250.00) per calendar day may be imposed at the discretion of the AAR.

4.34 Other Management Fee Positions

a. The Contractor, as part of their proposal, shall list and describe any additional proposed management or administrative positions deemed necessary for the performance of this Contract.

b. If the Contractor fails to provide such proposed management position, on the twenty-second (22nd) consecutive calendar day (and all subsequent days) of absence for any reason, a deduction of Three Hundred Fifty ($350.00) per calendar day may be imposed at the discretion of the AAR.

4.35 EAMS Maximo Administrator/Supervisor

a. The EAMS Maximo Administrator/Supervisor shall serve as the EAMS Maximo expert for the Contractor and will have an advanced knowledge of the EAMS Maximo program.

b. The EAMS Maximo Database Administrator/Supervisor's duties and responsibilities shall include but are not limited to the following:

1) Oversee the EAMS Maximo and integrity of information.

2) Responsible for the accurate, complete, and timely entry of information into the Aviation Authority's EAMS Maximo system.

3) Generate reports requested by Contractor leadership and/or authorized Aviation Authority personnel.

4) Provide administration and day to day support of production EAMS Maximo environments.

5) Train users including Contractor and Aviation Authority's personnel on EAMS Maximo, document and import and export data.

6) Provide testing support for software, patch management, upgrades and integration.

7) Provide first line of support for Contracted users EAMS Maximo.

8) Provide support for the expansion of EAMS Maximo program capabilities.

9) Provide EAMS Maximo training to all Contractor and Aviation Authority EAMS Maximo users.

10) Assist with the compilation and input of data, which includes an inventory of equipment, vendor data, labor codes, employee records, etc. to maintain EAMS Maximo.

11) Convert technical knowledge into easily understood terms.

12) Shall provide reports as needed to meet Contract performance guidelines.

13) Shall perform any additional duties on an as required basis where such duties are required by the AAR.

4.36 EAMS Maximo Data Entry Staff

a. The EAMS Maximo Staff shall be responsible for the accurate and timely entry of asset and work order information as specified herein. The EAMS Maximo Staff shall attend an EAMS Maximo Immersion course offered by IBM or an authorized business partner at the Contractor's cost, or demonstrate suitable proficiency with EAMS Maximo version 7.6 (or future upgrades) from prior work experience.

b. The EAMS Maximo Staff shall be responsible for the accurate, complete, and timely entry of information into the Aviation Authority's EAMS Maximo system. The Aviation Authority shall have full access to the Contractor entered data at any time. All entered data becomes the property of the Aviation Authority.

c. The EAMS Maximo modules and applications shall be utilized and are essential to the efficient management of the Aviation Authority's assets and the Contractor's effective utilization of the EAMS Maximo.

d. The EAMS Maximo Staff shall be proficient with the EAMS Maximo Asset Module including Condition Monitoring, Failure Codes, and Meters applications, and shall utilize said applications in the performance of this Contract.

e. The EAMS Maximo Staff shall be proficient with the EAMS Maximo Inventory Module including the Condition Codes, Inventory, and Store Rooms applications, and shall utilize said applications in the performance of this Contract.

f. The EAMS Maximo Staff shall be proficient with the EAMS Maximo PM Module and shall utilize said application in the performance of this Contract.

g. The EAMS Maximo Staff shall be proficient with the EAMS Maximo Work Order Module and shall utilize said application in the performance of this Contract.

h. Data entry and asset management services include, but are not limited to, the following:

1) PM Schedules – All regularly scheduled maintenance and inspection activities shall be established in the EAMS Maximo application to allow the automatic generation of PM work orders.

2) Job Plans – All routine maintenance activities, such as scheduled inspections, routine PM and common repairs shall be established as Job Plans in EAMS Maximo, including estimated labor requirements, material usage, and duration. Job Plans must be utilized on all PM schedules and repetitive maintenance work orders.

3) Work Orders – All automatically generated PM work orders shall be scheduled and assigned within a reasonable time frame. Once work is completed, the EAMS Maximo work order must be identified as completed within forty-eight (48) hours to allow for accurate estimation of next due dates.

4) Follow-up Work Orders – Any maintenance and repair activity found as a result of a PM inspection shall be generated as a "follow-up" work order in EAMS Maximo. These work orders shall be completed within a reasonable time at the sole discretion of the AAR based on the priority of the work and criticality of the equipment affected; updates to the EAMS Maximo work order shall be posted within forty-eight (48) hours of work completion.

5) Corrective Work Orders – All corrective and repair work identified by the Contractor, Airline, or Aviation Authority staff shall cause a corrective

work order to be created in EAMS Maximo. In some cases Aviation Authority staff with access to EAMS Maximo may create these work orders directly. These work orders shall be completed within a reasonable time frame based on the priority of work and criticality of the equipment affected; updates to the EAMS Maximo work order shall be posted within forty-eight (48) hours of work completion. Cost tracking and billing information shall be assigned to work orders based on the type of work being requested or performed (e.g. normal maintenance and repair, repair due to third-party causes, repair due to misuse, vandalism, etc.)

6) Work Order Scheduling/Assignment – All EAMS Maximo work orders shall have a target finish date assigned as determined by the PM schedule or the work priority. Each work order shall be scheduled based on available resources, work backlog and work priority and the scheduled date entered on the EAMS Maximo work order with the assigned personnel. The Contractor shall utilize the EAMS Maximo System for resource leveling functions to include scheduling of PM and repair work orders based on availability of manpower, normal and abnormal (holiday, weekend, vacation, emergency) work schedules, equipment, normal operating and normal non-operating times.

7) Work Order Completion – All EAMS Maximo work orders shall be marked with a status of Complete in EAMS Maximo within the identified time frame based on the type of work. The following data shall be entered on work order completion as a minimum:

   a) Labor hours (including specific personnel, rates, hours worked, and date, time of work initiation and completion.)

   b) Parts usage from Aviation Authority or the Bench Stock supplied materials.

   c) Failure report problem, cause and remedy if corrective/repair activity.

   d) Meter readings (not required for bag jams).

   e) Downtime including downtime start, duration, end, and reason.

   f) Follow-up work required if applicable.

   g) Work log including technician comments and notes.

8) Work Close-Out – All completed EAMS Maximo work orders must be closed periodically after all relevant data has been entered. Under no circumstances will completed work with no further activity remain unclosed for more than fifteen (15) days.

9) Asset data – All Aviation Authority assets covered by this Contract shall be accurately tracked in EAMS Maximo. As new assets are installed, new records must be created in EAMS Maximo to reflect the new asset within forty-eight (48) hours of asset installation or receipt of new asset data from the Aviation Authority. As assets are removed, old asset data must be inactivated in EAMS Maximo within forty-eight (48) hours of asset removal. Must maintain Aviation Authority's current methodology for asset numbering**.** Asset data shall include, but not be limited to:

   a) Asset details – Asset name, description, location, serial number, install date, tag number, vendor, manufacturer, purchase replacement cost, expected life, etc.

   b) Specifications – Nameplate data such as type, size, material, capacity, etc.

   c) Spare Parts – Inventory spare parts used to maintain the asset, including manufacturer information and quantity required.

   d) Safety – Special safety requirements and SDS information.

   e) Warranty – Warranty contracts terms, and expiration date.

   f) PM schedules/job plan – Based on manufacturers' recommendations.

10) Meter and Condition Data – The Contractor shall update meter data to reflect current meter readings for mileage, run-time, or other appropriate measure of usage and condition on a monthly basis as a minimum; these values may be used in formulating PM, PdM, schedules for asset inspection and maintenance. This data shall be used to compare and trend data from similar equipment types.

11) Inventory Data – All inventory used in association with this Contract, shall be recorded in EAMS Maximo: where the materials are stored, the value of inventory cost, quantity on-hand and re-stock requirements. The Contractor must maintain Aviation Authority's current methodology for item numbering.

12) In addition, the Contractor shall provide recommendations with regard to additions, deletions, or changes in the quantities or specific items to be stocked by the Aviation Authority based on the Contractor's experience, equipment condition, historical parts usage, and expected parts usage.

13) The Contractor shall provide reports as needed to meet Contract performance guidelines.

14) The Contractor shall perform any additional duties on an as required basis where such duties are required by the AAR.

4.37 Supervisors

a. The primary responsibility of the Supervisor is to ensure the safety of the public, employees, facilities, and equipment while operating and supervising maintenance and operations of all equipment and procedures covered in this specification.

b. The Contractor shall provide Supervisors to sufficiently cover operations twenty-four (24) hours a day, seven (7) days a week. The Supervisors shall be fully responsible for overseeing the operation and all repair and maintenance actions that occur during their shift(s). The Contractor may use Technicians on a temporary basis to fill a Supervisor position vacancy. All temporarily assigned Supervisors must have full supervisory power.

c. The Supervisors' responsibilities include safety of the operation, providing direct oversight of the Contractor's maintenance/repair and BHS operations personnel including but not limited to, the performance and control of the operation, and the scheduling and coordination of maintenance and repair services. The Supervisor shall supervise Contract related tasks and projects as assigned by the Site Manager or Assistant Managers, and shall provide technical support and coordination for non-routine repairs and/or replacements.

d. The Supervisor shall supervise subcontractors in performing work. The Supervisor's duties and responsibilities shall include but not be limited to the following:

1) Provide coordination and oversight of work orders and concerns/problems.

2) Receive and assign personnel to service calls, take immediate action to resolve emergency situations or breakdowns, and oversee the PM, PdM programs.

3) Oversee the operation and maintenance requirements of the assigned shifts including ensuring that all such services are accomplished in a safe, effective and efficient manner.

4) Coordinate the maintenance effort from 1st shift, to 2nd shift, to 3rd shift and then back to 1st shift. Shall record and coordinate events for follow up to be completed from earlier shifts or to be left for later shift completion.

5) Operate elements of the systems in accordance with prescribed procedures and performance limitations per manufacturer's specifications.

6) Receive and respond to any maintenance requests from the Aviation Authority and advise management of actions taken and any unresolved problems.

7) Comply with and enforce the Aviation Authority and Contractor's policies and procedures as outlined in applicable manuals and industry standard safety guidelines.

8) Implement those elements of the PM, PdM programs that are assigned to the shift using EAMS Maximo.

9) Retrieve asset information from EAMS Maximo such as equipment specific information (e.g. equipment components/parts such as motor or belting type/part number), current PM, PdM or CM status including the percent of total outstanding scheduled work orders for PM, PdM and CM, the date, description of problem/remedy, and technician's name(s) regarding any previous work performed on a specific piece of equipment.

10) Issue directions, instructions, tasking and assignments to assigned shift personnel as required.

11) Provide quality control/quality assurance on CM, PM, PdM, and any other maintenance actions performed by Technicians.

12) Ensure that the required operating logs and maintenance forms are completed accurately and clearly and submitted to management in a timely manner.

13) Control, maintain accountability, and oversee the issuance, and use of spare parts, tools, and equipment.

14) Ensure proper troubleshooting techniques are utilized per OEM specifications and industry standards.

15) Maintain a safe, accident free, workplace and exercise common sense and good judgment, when performing duties.

16) Respond to alarms of any nature, determine which Contractor or subcontractor to inform if fault not due to equipment covered under this Contract, provide assistance where required, and identify nuisance alarms for adequate follow up.

17) Conduct equipment inspections and perform/coordinate repairs and/or appropriate action as necessary.

18) Determine historical parts usage, expected parts usage and make

parts stock recommendations.

19) Communicate to the AAR and to the appropriate Aviation Authority personnel regarding equipment condition, return to service during any service interruptions, or planned maintenance that could disrupt air carrier operations.

20) During system operational hours shall have a frequent presence in the BHS Coordination Center to coordinate with Aviation Authority staff and provide leadership communication and direction to staff.

21) Notify BHS Coordination Center when equipment is taken out of service or returned to service. Shall coordinate with Aviation Authority staff to determine official “out of service” and “return to service” times for real time events that occur on the Supervisor’s shift.

22) Respond immediately to emergency situations and contact immediately: (i) Aviation Authority’s Communication Center (911); (ii) BHS Control Center; (iii) Management; and (iv) the AAR.

23) Review operational reports to determine repetitive jams, missing photo eye reports, unknown bags, ATR read rates and other reported instances as available from the operational systems covered by this Specification. Ensure necessary corrective procedures are implemented to avoid continued failures.

24) Perform additional duties as required.

4.38 Technicians

The highest priority of technicians is safety of the public, employees, facilities, and equipment while carrying out the responsibilities of their specified position. The descriptions below identify the experience, skills, knowledge, and abilities that Contractor’s technical staff shall have to successfully perform the responsibilities of this Contract:

a. Industrial Mechanical - Experience in troubleshooting and repairing industrial mechanical systems, including direct experience performing general mechanical repairs such as replacing bearings, gearboxes, drive belts, sheaves, chains, sprockets, pulleys and shafts, conveyor belts and belt lacings, etc. Shall be familiar with the use of hand and power tools and be skilled in light metal working, fabrication and the use of cutting tools.

b. Technicians performing welding activities shall have experience in the field with the required certifications. Certifications and credentials shall be submitted to the AAR.

c. Industrial Electrical – Experience in the direct troubleshooting of electrical and electronic control systems, including a PLC environment. Shall be capable of

reading and interpreting electrical schematics, one line diagrams, blue prints, and symbols, PLC and VFD programming, troubleshooting and repair. Shall be capable of troubleshooting, repairing, and replacing AC and DC motors including single and poly phase motors, as well as associated motor controls, brakes, and clutches.

1) The Contractor shall have on staff qualified industrial certified electrician(s) of a minimum “Journeyman” status with industrial electrical motor controls experience and electrical automation experience. Prior experience with baggage handling systems, is preferred. Shall provide electrical guidance, maintenance and oversight of all mechanical/electrical systems of Baggage Handling equipment covered under this Contract, assist technicians with challenging electrical repairs, troubleshoot electrical issues, assist with PM development, coordination, implementation and auditing of all mechanical and electrical systems covered under this Contract, perform PdM, CM and PM, participate and lead recommendation and procurement of electrical and mechanical spare parts, cooperate, coordinate with and assist the Aviation Authority concerning electrical issues on the BHS located at OIA.

d. Shall be skilled cross-crafted electrical and mechanical technicians with experience in an airport environment of similar size and scope as OIA.

e. Shall display mechanical and electrical aptitude and strong skills and experience with industrial control devices.

f. Responsibilities include but are not limited to maintenance and repair of all electrical, mechanical, motors and control devices, equipment and components associated with the baggage handling system such as controls, PLCs, and scanner systems etc.

g. Shall also be responsible for the daily operation of the baggage handling systems as well as to operate, maintain, troubleshoot and repair the mechanical, electrical, belting and control systems related to the baggage handling systems.

h. Technicians shall be highly skilled and capable of performing major BHS equipment work including but not limited to, installation and removal, refurbishment, and major repairs.

i. Responsibilities also include:

1) Monitor daily operations and statistics of the BHS to determine problem areas.

2) Troubleshoot and repair all mechanical, electrical, and control components of the BHS.

3) Analyze all data from the baggage handling system to determine problems, trends, and issues which may lead to baggage processing problems.

4) Conduct preventative, predictive and corrective maintenance on various styles/manufacturers BHS.

5) Additional duties as required.

j. Scale Calibration Technician – The Contractor shall have on staff, onsite seven (7) days per week, Technician(s) certified by the state to calibrate scales as well as repair and return to service all baggage scales. The Contractor shall perform calibration and certification on a bi-annual basis to coincide with the annual and semi-annual PM. The bi-annual adjustment and calibration documentation shall be submitted to the AAR. Scales require appropriate stickers and documentation to meet state or county approval standards indicating required calibration and certification. Contractor shall be able to provide the AAR certification documentation for each individual scale calibrated.

k. Thermography Specialist: The Contractor shall have certified thermography technicians. This requires a Level 2 or 3 certified thermographer who will utilize infrared (IR) cameras as a part of the PdM to perform duties as described in this Specification. The thermographer shall have experience in the field with the required certifications with preferred experience in the aviation field.

l. Perform additional duties as required.

4.39 Parts/Inventory Control Supervisor

The duties and responsibilities shall include but are not limited to the following:

a. Oversee inventory accuracy and ensure labor and materials are correctly entered into EAMS Maximo system. Ensure that parts are available for repair.

b. Supervise the Parts/Inventory Control staff and oversee the Parts and Inventory process.

c. Be the primary contact for parts acquisitions, delivery and shipment to site, ensure adequate parts are in stock or readily available, quantities are sufficient and the proper parts are available for all applications.

d. Establish and implement a materials and parts usage procedure from work orders to update inventory.

e. Ensure that all the major equipment and systems listed, and identified in the EAMS Maximo database have the correct OEM replacement parts and

approved alternate parts listed. Example: Specific conveyor line and loading bridge would have a listing in EAMS Maximo for its replacement motor, drive belt, chain, conveyor belting, etc.

f. Provide periodic reviews of the Aviation Authority's parts inventory and make recommendations to the Aviation Authority regarding: (i) changes in the quantities of items stocked; (ii) additions or deletions of inventory based on parts usage history; (iii) installed systems, equipment; (iv) part lead times; and (v) research and recommend changes in parts models, brands, or manufacturers when such change is to improve safety, quality, part longevity, and/or to reduce repair efforts, downtime and/or costs to the Aviation Authority.

g. Perform additional duties as required.

4.40 Parts /Inventory Control Staff

The duties and responsibilities shall include but are not limited to the following:

a. Function must be covered twenty-four (24) hours per day, seven (7) days per week. The primary work tasks for this position include but are not limited to:

b. Record and update inventory usage of supplies and parts through EAMS Maximo.

c. Ensure that the EAMS Maximo work order information and reports contain the correct and most current pricing and parts descriptions.

d. Manage spare parts inventory. Ensure all parts are identified and readily available in secure locations.

h. Housekeeping of parts storage rooms and the disposal of used parts as pre-approved by the AAR.

i. Ensure and coordinate the timely reconditioning of those items warranting refurbishment and reconditioning versus replacement as approved by the AAR.

j. Create, compile and submit proper documentation for monthly invoice and billing to the AAR.

k. Conduct, document and complete a full inventory of all spare parts on a minimum quarterly basis.

l. Perform additional duties as required.

4.41 Baggage Operation Staff

Responsible for day to day operation of the BHS system. This requires safety conscious individuals who provide outstanding customer service, are motivated and

could receive training for career advancement. Responsibilities include but are not limited to:

a. Perform a variety of tasks including recode stations, clearing bag jams, bag portering and assisting Technicians with maintenance and cleaning of the BHS system and surrounding areas. Must successfully utilize a two-way radio.

b. The Contractor shall provide additional persons for contingency baggage movement in the event of system or component failure.

c. BHS Operation Staff may be assigned other tasks in their work areas but must be ready and available at a moment's notice to mobilize for the movement of bags at ticket counters or within the BHS.

d. Additional duties as assigned and approved by the AAR.

4.42 Contractor Provided and Required Training

a. Contractor's conducted training shall be performed by an individual designated through their training record as a trainer.

b. No training will be considered complete until a training attendance roster which includes the instructor's printed name and signature, date of training, length of training hours, subject matter, and printed names and signatures of employees that received the training is on file at the Contractor's office. The Aviation Authority requires that a copy of the training roster and record be presented.

c. The Contractor shall provide all necessary initial and recurrent training of its personnel/employees who perform operations, maintenance, and/or repair services pursuant to this Contract. Before assignment to perform services under this Contract, all personnel shall have successfully completed the appropriate training enabling them to perform the work. Aviation Authority personnel shall have the right to participate in such training. Training shall be conducted in compliance with all requirements of the Aviation Authority and/or other Governmental Agencies and shall not interfere with the normal operation of the airport. Contractor shall maintain complete and accurate training programs and records of completed training.

d. The Contractor shall provide at least two (2) hours of safety training, or more as applicable, or in accordance with governmental regulations to each employee per quarter. This training can be in person or computer web based in accordance with applicable regulations and must be documented in each employee's training records. Training is not limited to but shall cover, electrical, Lock Out, Tag Out (LOTO), ladder, working at heights, fire, vehicle, support equipment (e.g. fork lifts, scissor lifts, etc.), working around industrial equipment, general safety, and any and all other pertinent safety topics.

e. The Contractor shall provide all Technicians and all Supervisors a minimum of two (2) hours on-site training per month covering mechanical, electrical,

diagnostic, and PM and repair of the equipment and systems covered in this Contract. At least once per year, the Contractor shall provide all Technicians and all Supervisors a minimum of one (1) eight (8) hour training session where the training shall be conducted by one (1) of the manufacturers of the equipment and systems covered in this Contract. Manufacturer provided training may be conducted on or off-site. A Contractor's designated employee trainer who receives the manufacturer conducted training and certification as a trainer shall train others who were not able to attend the manufacturers' training sessions.

f. The Contractor shall ensure that all Supervisors and all Technicians receive a minimum of eight (8) hours combination of hands-on and classroom training by each of the following companies: (i) Jarvis B. Webb Corporation, Siemens Corporation, G&T, for diagnosis and repair of respective baggage processing systems within ninety (90) days of the commencement date of the contract. Only those Contractor's employees who receive this training and are certified by the manufacturer as a trainer shall train others who were not able to attend the manufacturers' training session.

g. The Aviation Authority will cover the hourly wage of the training attendees for the reimbursable positions. Training hours for non-reimbursable positions shall be included in the Management fee. All other costs associated with the training and the training materials shall be included in the management fee.

4.43 Repair Parts Bench Stock

a. The Aviation Authority currently has a bench stock (Exhibit "E") . The incoming Contractor will conduct a joint audit of the bench stock with Aviation Authority personnel and confirm the correct quantities are represented in EAMS Maximo. The Contractor must have the ability to furnish all parts and materials necessary to perform repairs and routine services. If the current bench stock is determined to be insufficient, the Contractor shall seek authorization and pre-approval from Aviation Authority for consideration to increase bench stock. The Aviation Authority will reimburse the Contractor for those repair parts purchased, at the Contractor's actual cost, which is defined as the actual invoice price submitted to the Contractor by the subcontractors or by parts vendors for payment from the Contractor. The parts vendors' invoice prices shall reflect all trades and cash discounts including core charge refunds as well as volume and special incentive discounts or rebates that apply to any purchases by the Contractor.

b. As parts are pulled from bench stock, the Contractor is responsible for ordering and maintaining necessary stock on hand. It is recommended that the Contractor maintain a "minimum and maximum" number for each part and order additional parts as the minimum number (minimum that must be in stock at all times) is approached.

4.44 Reimbursement for Parts

a. The Aviation Authority will reimburse the Contractor for parts. Reimbursement will be done in conjunction with the monthly invoice. Original parts purchased invoices must be submitted monthly as parts are purchased to replenish bench stock. Along with the original parts invoice the Contractor must submit proof that purchased part was input into EAMS Maximo inventory.

b. No less than annually, the Contractor must seek competitive quotes from a minimum of three (3) sources on any single item which may exceed One Thousand Dollars ($1,000.00) in cost or as directed by the AAR. This does not apply to items clearly identified and recorded as sole source and not available from alternate vendors. The competitive quotes must remain on file for Aviation Authority inspection upon request. The Contractor shall obtain written agreements with major and continuing parts suppliers, exclusive of emergency purchases, stating and verifying pricing structure under which the Contractor shall purchase parts and materials. The Contractor shall provide the AAR with copies of such written agreements and updates as required. The Contractor shall fully assist the AAR in his efforts to verify the quality and cost of parts and materials.

c. All replacement parts shall be new, Original Equipment Manufacturer (OEM) type. Repaired and rebuilt parts shall be allowed, with approval of the AAR. The repaired or rebuilt part must be equivalent or superior to new OEM parts.

d. If new or remanufactured OEM parts are no longer available, or in instances where the AAR approves, the Contractor may have old parts repaired or rebuilt. Parts that require rebuild by personnel other than Contractor's personnel will have rebuild costs reimbursed in the monthly parts reimbursement allocation when original rebuild invoice is presented along with proof of part entering EAMS Maximo. Rebuilt parts must be distinguished in EAMS Maximo inventory with an "R" prior to the part number. Salvage, additional, or used parts must be distinguished in EAMS Maximo inventory with a "U" after the part number and at a "$0" value.

e. Parts and items the Contractor chooses to obtain in the open market shall be the same make, model, and part number, etc. as what was originally provided and/or installed by the equipment or system manufacturer and/or installer. Any equivalent or substitute parts the Contractor desires to provide must be approved by the AAR in advance.

f. Any parts ordered by the Contractor and approved for reimbursement as per Contract provisions shall be maintained in EAMS Maximo as an available spare part until utilized for the maintenance or repair of airport BHS systems. Once used, the spare part must be traceable through EAMS Maximo to the allocated asset.

g. If a discount, rebate, core charge, or other sales initiative is made available to the Contractor after the Aviation Authority has received an invoice for a part or materials, the Contractor shall reflect the monetary value of such as a credit to the Aviation Authority on the Contractor's next invoice to the Aviation Authority.

h. Inventory control of the bench stock shall be the responsibility of the Contractor. The Contractor must store spare parts and maintain a clean and organized setting within the allocated spare parts storage space.

i. A monthly inventory of available spare parts shall be conducted and include the following information as a minimum for each spare part:

1) Part Number.
2) Manufacturer's Number.
3) Part Name/Description.
4) Location (Bin Number).
5) Quantity on Hand.
6) Unit Price.

j. Lost parts are the responsibility of the Contractor. The Contractor must replenish any lost bench stock or reimburse the Aviation Authority in the monthly invoice after the discrepancy is identified. Should an inventory indicate there are more parts on hand than reflected in EAMS Maximo; Maximo will be adjusted to reflect the actual number of parts on hand.

k. The Contractor shall hold a valid Florida Sales Tax Resale Certificate. The Contractor shall procure parts and negotiate prices, and shall furnish copies of written vendor agreements and provide the Aviation Authority access to vendors' invoices and receipt records, to ensure the best possible price and quality parts are obtained. The Aviation Authority will not pay or reimburse the Contractor for sales tax, pick up fee or any other miscellaneous fee associated with the purchase or return of parts.

l. The Contractor shall retain any damaged, broken or worn parts when such part is chargeable or billable to the Aviation Authority, or when such part is the subject of a warranty claim for at least thirty (30) calendar days after completion of the replacement work, in a designated holding area for inspection by the AAR. Final disposal of these parts shall be coordinated with the AAR.

m. When disputes arise concerning suitability of parts or items selected for use in replacement work that is already accomplished, the Contractor shall at no additional cost to the Aviation Authority remove, and/or replace, such parts or items until compliance with the Aviation Authority's requirements are satisfied.

n. All parts or items installed on the Aviation Authority's systems or equipment become the property of the Aviation Authority once installed, free of any encumbrances or liens.

o. The Contractor shall assume responsibility for the safeguarding of its inventory and shall carry sufficient insurance to protect against loss or damage.

p. Currently the Aviation Authority utilizes a first in, first out (FIFO) method of tracking parts in EAMS Maximo. This tracking method is subject to change at the Aviation Authority's discretion.

4.45 Additional Repair Parts, Inventory And Storage

a. Separate from the Aviation Authority's bench stock, the Aviation Authority maintains an inventory of replacement and repair parts that will be available for the Contractor's use in the maintenance and repair of the BHS equipment covered by this Contract. This available stock is stored in the Aviation Authority's Material Control Warehouse. This inventory consists of those parts the Aviation Authority believes are critical, has high usage, and/or has long-lead times and as a result is necessary to store on-site to ensure expedient repairs. The Aviation Authority does not warrant that all of the critical and/or long-lead parts are stocked in Material Control Warehouse or that the Aviation Authority will continue to maintain an inventory of replacement and repair parts in this location. It is the Contractor's responsibility to provide all of the replacement and repair parts and to determine from which source, Aviation Authority's warehouse or elsewhere, to procure the parts. The repair parts that the Aviation Authority stocks in its warehouse are as described in Exhibit "4.3". The Aviation Authority's inventory is subject to change at the Aviation Authority's discretion. A revised inventory list will be provided when the Aviation Authority's inventory is changed. The Contractor must use its best judgment and experience to ensure that all parts necessary for the efficient operation of the BHS equipment is on hand. Lack of parts on hand will not be used as a means for avoiding deductions for downtime or system failures.

b. In the event that replacement work requires a part or item that is not a stocked part or item in the bench stock or the Material Control inventory, it is required that the Contractor use the most expedient method to obtain the part, and regardless of what shipping service company the Contractor uses, the delivery time should not exceed the delivery time of UPS Express freight or FedEx Express Freight. The Contractor must keep in mind that the deduction costs while awaiting parts will continue to escalate; therefore it is in the Contractor's best interest to obtain needed parts in the most expeditious manner. The AAR reserves the right to require the Contractor to use overnight or next day delivery at the Contractor's cost.

4.46 Withdrawing Parts From Aviation Authority Inventory

a. When the Contractor withdraws or removes any parts from the Aviation Authority's Material Control inventory, the Contractor may be required to complete the Aviation Authority's electronic requisition through the Aviation Authority's financial system, Oracle, by the end of the next business day. If required, the Aviation Authority will provide the Contractor's personnel access to Oracle in accordance with the Aviation Authority's procedures. The Contractor's personnel shall comply with all Authority policy and procedures

required for access to Oracle and complete the Aviation Authority's Oracle training program.

b. The Aviation Authority's Material Control warehouse is staffed from 07:30 to 16:00, subject to change, Monday through Friday except for Aviation Authority recognized holidays. During this time, the Aviation Authority will provide assistance to the Contractors staff. If the Contractor needs to retrieve or acquire parts from the Aviation Authority's Material Control inventory outside of the staffed times, the Aviation Authority will provide an escort for the Contractor. The Contractor shall notify operations or the control plant by radio or phone that access to the warehouse is needed. In this event, the Aviation Authority will provide an escort as quickly as possible.

c. When the Contractor uses an Aviation Authority Material Control stocked part or item, the Aviation Authority will handle replenishment of stock for the used part at the Aviation Authority's discretion.

d. Aviation Authority provided parts or items, shall only be used on the Aviation Authority's equipment and under no circumstance shall any Aviation Authority provided parts or items be removed from the airport property.

4.47 Material And Part Disposal

a. Contractor shall retain all parts for a minimum period of thirty (30) days when the part is removed from operation. Final disposal of these parts shall be coordinated with the AAR.

b. Contractor shall comply with all applicable federal, state and local laws, regulations, administrative rulings, orders, ordinances, and requirements, and Aviation Authority Sustainability Management Plan, pertaining to the protection of the environment, including but not limited to those regulating the use, storage, handling and disposal of materials, and other hazardous waste materials. Disposal records shall be provided to the Aviation Authority.

4.48 Tools, Equipment, and Supplies

a. The Contractor shall furnish, at no additional cost to the Aviation Authority, all tools, equipment, vehicles, miscellaneous shop supplies, services, training, and technical support necessary to properly perform the routine services as specified herein. Miscellaneous shop supplies shall include, but not be limited to cleaning supplies, office supplies printer ink/toner, paper, computer backup media (CDs, tape, digital media, etc.), safety equipment, common nuts, bolts, screws, cotter pins, cable ties and other ordinary hardware; lubricants (e.g. grease, gear oil, hydraulic oil, etc.), rags, cleaners, degreasers, solvents, flashlight batteries, and any other common and miscellaneous shop supplies necessary to perform the services specified herein.

b. The Contractor shall maintain on-site a complete set of operating and maintenance instructions for each type, brand and model of equipment, tool

and item of supply used in the performance of the work required hereunder and shall provide the Aviation Authority upon request a photocopy of all such operating and maintenance instructions. The Contractor shall ensure that all tools, equipment and supplies used by its employees shall be used in accordance with the manufacturer's instructions and all applicable safety practices. All tools, equipment and supplies used by the Contractor in the performance of these services shall meet all applicable safety requirements. All electrical equipment shall operate at full rated performance levels using existing building electrical circuits. It shall be the responsibility of the Contractor to prevent the operation or attempted operation of electrical equipment or combinations of equipment which require power exceeding the capacity of existing electrical circuits.

c. The Contractor shall develop and implement procedures and controls to ensure that all tools, equipment and supplies remain in clean and proper working condition at all times.

d. All equipment and tools shall have non-marking wheels, adequate bumpers and guards, to prevent marking or scratching of fixtures, furnishings or building surfaces.

4.49 Performance Measurement And Tracking

a. Performance measuring and tracking of the Baggage Handling System (BHS) will be applied as follows: (i) to each of the systems located at the landside terminal and the BHS at Airside 1 and 4 and associated carousels and baggage claims. The landside BHS consists of six (6) independent systems "Areas" which include the EDS "Pods" as described in Exhibit "F". The Airside BHS is described in Exhibits "G" and "H".

b. The Remote Screening Facility (Exhibit "I") is located on airport property approximately half (1/2) mile from the closest Airside Terminal. Passenger baggage in this facility is trucked from remote locations (terminals, hotels, cruise lines, etc.) and is processed through TSA screening. The size of the RSF is comparable to a single pod in the main terminal. The RSF consists of four (4) in-line screening machines and a CBRA with Explosive Trace Detection (ETD) tables. Cleared baggage is sorted by two (2) independent feed lines with Automatic Tag Readers (ATRs) which feed three (3) slope plate baggage carousels. Air carrier staff claims the baggage from the carousels. Contractor shall be responsible for the same maintenance, bag jam clearance and cleaning actions in the RSF as are listed in the specifications for other areas of the baggage handling system (BHS).

c. Each Area covered in this specification will be measured collectively to determine overall performance of the equipment.

d. Performance measurement and deductions shall apply to all systems and equipment covered under this Contract. The actual dollar amount of a deduction is dependent on overall downtime in the calendar month. The

actual downtime procedures and deduction amounts are described in Section 4.50 of this Specification.

e. Compensation Adjustment - In addition to performance measurement deductions, the Contractor may be subject to additional deductions for Contractor performance and/or response times as detailed herein. Deductions will not be taken for any equipment failure where such failure is due to elements outside of the Contractor's control as described in Section 4.50, Performance Measurements Exceptions. Performance Measurement Exceptions are determined by the AAR in his/her sole discretion.

f. The Contractor shall make every effort to provide the highest system and equipment performance, reliability and availability possible.

g. In addition to deductions that may be taken for collective system downtime, the following performance measurements will also be used by the AAR to evaluate the Contractor's performance regarding this Contract.

1) Maintain the BHS in such a manner as to achieve a monthly BHS baggage tracking and Automated Tag Reader (ATR) read rate accuracy of 90% within the baggage screening matrix. The tracking of this performance measurement shall be done by the Aviation Authority reporting and tracking software.

2) Complete 100% of all scheduled PM work within the calendar month and close out all associated work orders. The tracking of this performance measurement shall be done by the EAMS Maximo.

3) Complete 100% of all scheduled, non-critical CM (repair) work within fifteen (15) days of identification and close out the work order. Exceptions may be considered based on extenuating circumstances and approval will be at the sole discretion of the AAR. The tracking of this performance measurement shall be done by EAMS Maximo.

4) For each month during the term of the Contract that any specified measurable performance is below the Contractual percentage specified herein, the Contractor shall at its expense promptly undertake reviews of its staffing, operations, maintenance methods, PM/PdM/CM schedules, procedures and training programs, and propose a plan of action, acceptable to the AAR, to correct the situation.

5) Deductions may be taken for failure to meet PM quality specifications on a monthly basis.

h. The Contractor is responsible, and performance deductions may be taken, for those downtime and failures that result from faulty installation or workmanship by the Contractor, the original system installer, and/or previous maintenance or repair Contractor, including but not limited to, loose electrical connections in panels, switches and motors, lose or missing wire nuts, crimps, skinned or

chaffed wires, PLC and/or computer programming errors, equipment alignment or installation issues, or previously made incorrect adjustments or settings.

i. The Contractor is expected to inspect and verify all previous work and conditions, to notify the AAR of any pre-existing problems or issues, and to make necessary corrections during the first ninety (90) days of the Contract during which applicable performance deductions will be phased in.

4.50 Performance Measurement Exceptions

a. Deductions for Service Disruptions/Failures:

1) Non-Operational time will not be counted in the event that a conveyor section fails to operate and the Contractor's personnel manually move the baggage over or around that section so that there is no impact to airline operations.

Moving baggage in the public areas from one ticket counter to another is considered impacting airline operations and will result in appropriate deductions. In order to be considered as "no impact to airline operations", the corrective action must be completely invisible to the public, no bags miss flights, no flights were delayed, and the Aviation Authority and airline personnel are not impacted; or

2) Non-Operational time will not be counted for failures caused by actions of persons not employed by the Contractor (air carriers, ground handlers, federal agencies, etc.), or due to circumstances beyond the control of the Contractor. Examples are: airline or TSA staffing issues, one or more EDS Machines in a Pod is inoperative causing a backup on the conveyors, etc. when such action is evident and reported by the Contractor to the Baggage Coordination Center or the AAR at the time of the incident or event, and for which the Contractor is not required to protect against; or

3) Non-Operational time will not be counted for a scheduled or planned Maintenance activity pre-approved by the AAR and documented in advance, such as the AAR pre-approving the Contractor to make a major repair that will take longer than the maintenance time allotted. (Repairs that can't be completed after system shut down but before system start-up due to the complexity of repair.) The Contractor shall not request approval for additional time to complete repairs due to a lack of staffing or ability. Approval is at the discretion of the AAR; or

4) Non-Operational time will not be counted for failures caused by loss of primary power or communications for which the Contractor is not

responsible to protect against.

4.51 Restoration Of Service In A Timely Manner

a. In the event that the Contractor's on-site personnel do not, or cannot, restore service in a timely manner, timely being at the discretion of the AAR, the AAR has the right to require the Contractor to utilize outside technical support or manufacturer's support, at Contractor cost, when such support service is available.

b. If "remote" or offsite support by phone, VPN - modem connection, etc. is required, as determined at the discretion of the AAR, it shall begin within one (1) hour of notification. The Contractor shall have arrangements in place to support its requirement, such as manufacturers' support contact names, phone numbers, support agreements, VPN access, passwords, etc., prior to the need arising.

c. In the event "on-site" technical assistance or support is required (Manufacturer needs to send support personnel to remedy a problem), such service or support shall be on-site commencing repairs within twelve (12) hours of notification during normal business hours and within twenty-four (24) hours of notification during non-business hours and/or Aviation Authority approved holidays.

d. The Aviation Authority shall not reimburse the Contractor for any additional costs it may incur as a result of the requirements described in Section 4.51 herein. The Contractor is expected to have personnel with sufficient skill levels and knowledge so that outside non-Contractor support will not be needed.

e. Should the AAR determine the Contractor is repeatedly relying on manufacturer's support on equipment, the AAR has the right to require the Contractor to provide its personnel with additional training from a manufacturer approved training program or a training program that has been approved by the AAR, and/or shall provide qualified personnel with the skill levels and knowledge necessary to perform the diagnostic and repair work in-house to make repairs in a timely manner.

f. All training conducted by the manufacturer shall be conducted or recorded in accordance with the following: (i) manufacturer provided training may be conducted on or off-site; (ii) a training attendance roster shall be maintained by Contractor which indicates the date of training, subject matter, printed names and signatures of employees that received the training and the name of the person conducting the training; (iii) the training record and roster shall be made available to the AAR upon request; (iv) persons designated as a trainer and train the trainer shall have documentation from the manufacturer indicating their designation as a trainer; (v) Contractor's designated employee, the trainer who receives manufacturer conducted training shall then train others in the Contractor's organization who were not able to attend the manufacturers' training session.

g. With AAR approval, the Contractor may utilize the Aviation Authority's computer and IT staff to assist in the diagnosis and repair of BHS related computer or IT equipment or systems. In this event, the Contractor shall reimburse the Aviation Authority for this service at the hourly rate of Four Hundred-Fifty Dollars ($450.00) per hour. The Aviation Authority may, but is not obligated to, provide this support; however, support staff may not be available at all times. It is the Contractor's responsibility to have its own staff on-site with the computer and IT technical skills necessary to maintain, diagnose, and repair the BHS. The hourly payment requirement can be waived by the AAR on a case-by-case basis.

4.52 Compensation and Adjustment

a. Performance measurement and tracking shall be implemented. There shall be no performance deduction for the first three (3) full months of the Contract. The fourth full calendar month of the Contract and all subsequent months thereafter shall result in normal deduction application. It is important for the Contractor to be aware that the AAR will implement and utilize the deduction schedule as identified in this Contract throughout the Contract period.

b. The Contractor is provided with this three (3) months grace period to allow for PM, inspections, adjustments, and corrections of any pre-existing deficiencies that may cause system non-operational time and/or impact system performance.

4.53 Deductions Based On Equipment Non-Operational Time

a. Service calls and out of service reports are used as the base to calculate equipment non-operational periods and system downtime.

b. Non-operational periods, individual repair times, and downtime associated will be tracked, recorded and calculated by the Aviation Authority's BHS Control Room on a daily basis. A daily report will be provided to the designated Contractor's Representative for review and acknowledgement no later than twenty four (24) hours after recording and calculation. The Contractor's Representative shall verify all recorded information, sign, date, and return the report to the Aviation Authority's Control Room within twenty four (24) hours. Any discrepancies or disagreements shall be immediately discussed with the BHS Control Room. Discrepancies or disagreements shall be mutually resolved and corrections recorded as required on a daily basis. The Contractor's Representative acknowledgment of all identified non-operational periods, individual repair times, and downtime shall be as binding as if discussed, verified and acknowledged by the Contractor.

c. AT NO TIME WILL SAFE WORK PRACTICES BE COMPROMISED OR NOT FOLLOWED!

d. Deductions will be applied to equipment non-operational periods in

accordance with the following plan:

1) A deduction for failure to achieve the required performance levels, as specified within this document, shall be assessed as follows:

The Performance Requirements shall be measured in terms of "Availability" of the BHS equipment. The time duration **(measured in hours)** of baggage jams, maintenance outages, "Tracking Accuracy", maintenance outages all of which are defined below.

1) Availability (A):

In the following, Availability "A" Scheduled Operational Time ("ST") minus Repair Time ("RT") divided by Scheduled Operation Time ("ST").

$$\frac{(ST-RT)}{ST} = A$$

2) Example: The Scheduled Operational Time for the month of June is 2,226,960, the Repair Time is 415.

$$\frac{(2{,}226{,}960 - 415)}{2{,}226{,}545} * 100 = 99.981\%$$

The performance per asset for the month of June will be 99.981%

2) The Availability will be measured and reported daily. For the purpose of deductions it will be measured on a calendar month basis.

4.54 Scheduled Operational Time (ST)

a. Total hours required to operate for air carrier or customer requirements. Operational is defined as fully functioning as designed by the equipment manufacturer. The Scheduled Operational Time is defined as planned time that it is needed for operation.

# of Assets * # of Hours/Day * # of Days/ Month = ST

b. Example: The number of Assets for the month of June is 4,124, the Operational Hours is currently 18 hours (0300 to 2100 hours) and the number of days for the month of June is 30. The Operational Hours for the month of June will be 2,226,960.

4,124 * 18 * 30 = 2,226,960 (Operational hours in June)

4.55 Repair Time (RT)

a. Repair Time is the combined total of all system repair time, system non-operational time, where the contractor has been notified by an Aviation Authority representative that an asset requires repair. A fifteen (15) minute grace period will be granted to the Contractor when repairs start within allotted time and are completed within fifteen (15) minutes after notification. Repair time shall be accumulated for repairs that result in non-operational time greater than fifteen minutes and shall be counted from the time of notification until completion. Repair time shall also be counted for issues reported by the Contractor that result in non-operational time greater than fifteen (15) minutes. Repair time shall also accumulated for all bag jams that exceed Six (6) minutes to clear. Repair time shall be accumulated to a total for the calendar month.

b. Individual Repair Time events are defined as the interval of time from the notification of the Contractor of a required repair until the contract technician has remedied the problem, returned the system to operation and called the Aviation Authority with notification that the asset is back in service. Example: 415 hours in June, of total Repair Time.

c. Individual Repair Time events may be caused by any malfunction of the BHS, any subsystem, component, assembly, or sub assembly, which stops operations beyond six (6) minutes. The following shall not be classified as failures: Malfunctions due to causes outside of the system or equipment such as sabotage, power outage not related to Contractor responsibility, EDS machine downtime etc.

4.56 Bag Jams and Tracking Accuracy

The Contractor shall clear all normal baggage jams within six (6) minutes. A normal baggage jam is a jam that results in the BHS system being restarted without having to disassemble equipment or equipment damage not resulting in mechanical repair or does not involve a failure as defined below. Any delay in clearing normal baggage jams beyond Six (6) minutes shall be identified in Performance Reports and included in the calculation of Repair Time.

4.57 Tracking Accuracy

a. All non-operational time reported to the Contractor by an Aviation Authority's representative is counted towards the accumulated monthly total of repair time, regardless of the time of day or night as long as the system is expected to be operational for the use of our customer air carriers.

b. The Contractor is encouraged to pro-actively find and remedy issues during the operational day. A fifteen (15) minute grace period will be granted per asset per day for any discrepancies identified by the Contractor's personnel. Any non-operational time greater than fifteen minutes during the operational day proactively initiated by a Contractor representative shall be counted as repair time for the monthly Repair Time (RT) total. All Repair Time is accumulated into a grand total for the calendar month.

NOTE: If the BHS system has stopped due to mechanical issues (including overloads) the grace period does not apply.

c. Tracking Accuracy for BHS System - It is defined as the BHS' ability to identify and control the location of baggage from the start point of tracking (at first ATR/scanner) to the correct output decision point and shall be the ratio of miss tracked occurrences to bag volume.

d. The Contractor shall maintain all tracking devices (e.g. shaft encoders, ATRs, etc.) and other related components to achieve continuous tracking accuracy of no less than ninety (90%) percent calculated and reported on a weekly basis, for the total number of bags input into the BHS system (less any loss of bag tracking that can be identified as being the direct result of an EDS machine fault error) These results shall be compared to TSA standards, as amended from time to time, to establish test readiness.

4.58 System Downtime and Applicable Deductions

System downtime and applicable deductions will be recorded and calculated at the end of each month based on the following guidelines:

4.59 Applicable Deductions:

a. 99.9% will always be expected. Deductions will be driven by the second (2^{nd}) and third (3^{rd}) digit following the 99.9**XX.** In the April example, the performance percentage per asset was 99.**81**%. Therefore, the applicable deduction is determined by the **81**.

b. The following scale will be utilized to determine monthly applicable performance deductions:

PERFORMANCE RATE	DEDUCTIONS
99.982+	No Deduction
99.981 - 99.9819	$5,000
99.980 - 99.9809	$10,000
99.979 - 99.9799	$15,000
<99.979	$20,000

c. Because 99.9**81** is below the minimum requirement for no deduction (99.9**82**$^{+}$), the applicable deduction would be determined by the .9**81**. An operational deduction of Five Thousand Dollars ($5,000) would be assessed on the monthly invoice. Had the performance been 99.9**82**, no deduction would have been applicable. Had the performance been 99.9**78** or below, a maximum deduction of Twenty Thousand ($20,000) Dollars would have been applicable.

d. Any two (2) months of 99.978 or below performance (months do not need to

be consecutive) during a rolling twelve (12) month period will require that the Contractor submit a written corrective action plan, to the AAR. Any three (3) combined months of performance of 99.978 or below (months do not need to be consecutive) during a rolling twelve (12) month period may result in the issuance of a Notice to Cure and potential termination of Contract.

e. The amount of a resulting deduction for equipment non-operational time is based upon the amount of time the equipment has been out of service or not performing properly. Deductions shall only apply to equipment/systems that fail to operate as/when needed and/or while in use. This deduction does not apply to equipment/systems that are purposefully removed from service by the Aviation Authority.

f. When equipment downtime is extended because repair parts need to be ordered, the total amount of the deduction may be adjusted at the sole discretion of the AAR based on, the availability of parts, age of the asset, probability of a failure, the expediency of the part shipping/delivery arrangements made by the Contractor, etc. The Contractor has full responsibility to ensure that all parts necessary for the maintenance or repair of the BHS are on hand and available at the immediate time of need.

4.60 Other Deductions and Adjustments

All deductions indicated below are in addition to any other deduction or fine that may be imposed by other agencies or authorities and does not limit any other remedies provided in these Contract documents, including termination. Deductions will be identified through written communication from the AAR.

4.61 Safety/Security Violation

a. The violation of any Aviation Authority Safety and Security policy, including, but not limited to, examples described in this Section may subject the Contractor to a deduction per incident, at the sole discretion of the AAR.

b. Leaving tools, equipment, or materials unattended which may pose a hazard. Leaving substances or materials such as spilled oil, parts, or tools that could pose a slipping, tripping or security hazard.

c. Permitting the use of the equipment such as baggage conveyor, carousel by operators, airline personnel or the public, with a safety device or switch by-passed, deactivated, or with an equipment safety cover/guard removed.

d. Permitting the use of any equipment by the public, air carrier or contract personnel such as a bag claim device when the equipment is not fully safe and may be a potential hazard to the user. An example may be, a bag claim device with excessive wear of the track or chain resulting in gaps between the plates where an individual could be exposed to pinch-points.

e. Failing to lock-out/tag-out electrical circuits or baggage systems as required

by NEC, NFPA, OSHA, and Aviation Authority policy.

f. Incidents resulting in injury to employees or the public or damage to facilities as a result of negligence may result in a safety deduction separate from any other applicable fees, settlements, or deductions of Twenty Five Thousand Dollars ($25,000). This deduction will be determined by the AAR in his/her sole discretion.

4.62 Late or Slow Response to Callback, Service Call/Request, or Equipment Malfunction

When a late or slow response time is identified and required herein may be subject to a deduction of Two Hundred Fifty ($250.00) per incident, at the discretion of the AAR. It is expected that a Contract representative will respond to all service and jam calls within five (5) minutes of the call. Other applicable deductions outlined in this document may be imposed in addition to this deduction.

4.63 Scheduled PdM Program

Failure to implement a PdM Program inclusive of no less than quarterly thermal imaging of all heat generating assets in the BHS, by the end of the sixth (6th) month of this Contract may result in a deduction of Two Hundred Fifty ($250.00) per day.

4.64 Recurring and Repeating Problems

The AAR will review return calls to fix a recurring problem with the same asset. If in the discretion of the AAR appropriate corrective action/repairs were not completed on the first response (or subsequent responses), the AAR may impose a deduction of Two Hundred Fifty ($250.00) per incident.

4.65 Failure of the Contractor to Maintain the EAMS Maximo or Update the Data or Information

Deductions may apply for failure to close out work orders, updating asset information to reflect equipment changes, and maintaining an accurate parts inventory for those items in the Contractor's storage rooms. All updates must be accurately finalized within forty-eight (48) hours of the completion of the work, or any other condition or situation which warrants updates to EAMS Maximo. Failures may subject the Contractor to a deduction of Two Hundred Fifty Dollars ($250) per incident per day, at the discretion of the AAR.

4.66 Non-Compliance or Failure of Contractor to Begin Utilizing "Outside Support"

In accordance with the requirements of Section 4.51 when instructed by the AAR to begin utilizing outside support, or in the event the Contractor is found to be in noncompliance with any other Contractual requirement described herein and has not complied within a reasonable time once said item is brought to the attention of the Contractor, a deduction of Two Hundred Fifty Dollars ($250) per incident, per day may be imposed at the discretion of the AAR. Actual deductions will be dependent

on the severity or potential consequences of the incident.

4.67 Failure of Contractor to Maintain an Average Read Rate of Ninety (90%) Percent or Better by the ATR in Any Individual Pod (A, B, C, D or E)

Should the ATR average read rate fall below ninety (90%) in any individual Pod for a period exceeding two (2) days, a deduction in the amount of Five-Hundred ($500.00), on day three (3) and any consecutive subsequent day may be assessed at the sole discretion of the AAR. Failure to maintain an overall average read rate for all ATRs of ninety percent (90%) or above may result in a five (5%) addition to the month's applicable performance deduction. This deduction is applied to the base performance deduction and is not accumulative or based on other added deductions.

4.68 PM Work Completion

The required goal for completion of PM work monthly is one hundred percent (100%) percent. Deductions will apply when the completed percentages fall within the following scale:

COMPLETION	ADDITION TO NON-OPERATIONAL PERFORMANCE DEDUCTION
97 - 99.9%	10%
95-97%	20%
Below 95%	50%

This deduction is applied to the base performance deduction and is not accumulative based on other added deductions.

4.69 Scheduled PM Work within the Calendar Month includes closing out all Work Orders

a. The tracking of this performance measurement shall be done by the EAMS Maximo software. Work completed in the final days of a calendar month will not be counted as complete unless proper documentation has been fully completed in the EAMS Maximo system. Work completed in the last days of the month must be input by the end of the last day of the month to be considered complete. There is no forty-eight (48) hour allowance for entry into EAMS Maximo in this circumstance. The Contractor will not be held responsible for delays in completing PMs due to circumstances beyond its control or responsibility; however the Contractor shall be responsible to document such circumstances and provide documentation to the AAR at the end of the month.

b. Failure of the Contractor to complete less than ninety-five percent (95%) of all scheduled PMs during a calendar month for three (3) months which does not need to be consecutive, in a rolling twelve (12) month period may result in a notice to cure and/or termination of the Contract.

4.70 PM Quality Assurance Checks

PM quality assurance checks will be conducted by the AAR, or his/her designated representative on Parent Assets and their associated “children” (individual conveyor section) by randomly selecting from EAMS Maximo, PM Work orders completed within the previous ten (10) days. The Contractor will be notified of PM deficiencies with the Parent Asset after which the Contractor will have five (5) days to correct the deficiencies. Deficiencies not corrected during the five (5) day correction period will result in a deduction for each Child Asset within the Parent Asset. Deductions will be charged at Fifty Dollars ($50.00) per Child Asset within the Parent Asset containing the incomplete PM with a minimum charge of Two Hundred–Fifty Dollars (250.00). A Parent Asset is considered the entire line, carousel, or other device. There can be as few as one (1) or as many as fifty (50), or more “children” for a main line. Any one (1) failure of a Child Asset will cause the entire Parent Asset to fail and result in the deduction multiplied by the number of “children” in the Parent Asset. E.G. A Parent Asset containing five (5) “children”, would result in a deduction of Two Hundred and Fifty Dollars ($250.00 = $50.00 x 5 Children Assets) should an identified failure not be corrected within five (5) days of notification of the failed PM.

4.71 Outstanding CM Work Orders

a. In the event more than five percent (5%) of the CM (repair) work orders remain incomplete in the EAMS Maximo program at the end of a calendar month, a deduction may apply as follow:

COMPLETION	ADDITION TO NON-OPERATIONAL PERFORMANCE DEDUCTION
90 - 95%	5%
Below 90%	10%

b. This deduction may not apply to work that is in progress (actively being worked on), waiting on approval from the AAR to begin work, or waiting for parts which have been ordered at the sole discretion of the AAR. This deduction may apply even when the CM work is completed but the work order has not been closed out by the end of the calendar month. The Contractor will not be held responsible for delays due to circumstances beyond its control or responsibility; however, the Contractor shall be responsible to document such circumstances and provide documentation to AAR at the end of the calendar month. This deduction is applied to the base performance deduction and is not accumulative based on other added deductions.

4.72 Continued Poor Performance

Should it be noted that the Contractor is failing to maintain equipment properly, PM, PdMs are not properly completed, or system efficiency is low, the AAR may at his/her sole discretion impose an additional deduction of One Thousand Dollars ($1,000.00) per day. The deduction shall apply for every day the situation is not corrected.

4.73 Missed Bags

Should it be identified that BHS system failures or Contractor's movement of baggage resulted in impact to airline operations with bags missing flights, the AAR may at his/her sole discretion impose an additional deduction of One Hundred Dollars ($100.00) per bag, up to Two Thousand Five Hundred Dollars ($2,500.00) per day.

4.74 Flight Delays

Should it be identified that BHS system failures or Contractor's movement of baggage resulted in impact to airline operations with flight delays due to late delivery of bags to the appropriate make up units, the AAR may at his/her sole discretion impose an additional deduction of Fifteen Hundred Dollars ($1,500.00) per day.

4.75 Failure of Contractor to Enter Preliminary Data into the EAMS Maximo, as Required for the Assets Covered

a. A deduction of Two Hundred-Fifty ($250) Dollars per-day shall be applied for each and every day that "preliminary data" is not fully entered for each asset. Deduction(s) shall be applied to the monthly invoice(s). Fully entered means that every asset in the EAMS Maximo database has the required and applicable data entered and the AAR approves in writing that this contract requirement has been met. The AAR will use random sampling of the database (assets) to verify compliance. After the AAR acknowledges in writing that the preliminary data has been entered (or is in the EAMS Maximo database), this section will not be applied again. However, the Contractor shall continue to update the EAMS Maximo and failure to do so in accordance with these Contract requirements may result in a deduction.

b. The Contractor must coordinate closely with any construction company performing installation or removal of equipment within the BHS. No later than seven (7) days after notification of demolition or install of BHS equipment, the Contractor must have the required information updated in EAMS Maximo. Failure to properly update EAMS Maximo may result in a deduction of Two Hundred Fifty Dollars ($250.00) per day until EAMS Maximo is properly updated.

4.76 Cleaning

The following guideline is the expected time frame for actions necessary to maintain a professional, clean appearance of the BHS equipment and associated areas. If more frequent cleaning is necessary to maintain a professional, clean appearance, the Contractor is solely responsible to take all necessary action for cleaning to meet the required standard.

4.77 BHS Equipment Cleanliness

a. The BHS and all floor and overhead areas within ten feet (10 ft.) adjacent to the equipment covered by this Contract shall be kept free from accumulations of dirt, dust and debris at all times. The Contractor shall sweep all BHS areas

in the Landside and the Airside BHS systems including, but not limited to, under conveyors and BHS areas concealed by ceilings, and shall dispose of all dirt and debris. The Contractor shall empty and clean all catch pans under the conveyor belts. Napkins placed in catch pans under motors shall be changed to present a clean appearance. Napkins under motors shall have the date written on a corner representing the date the napkin was changed and inspected. Multiple dates may accumulate on a clean napkin.

b. Pod cleaning includes sweeping the floor, picking up trash, wiping down conveyor equipment including after maintenance and repair activities, removing dust from BHS equipment surfaces, and emptying trash cans. Contractor shall use a vacuum to clean the conveyors and related BHS equipment. Use of Brooms for floors is acceptable. Powered Air Blowers are not permitted to be used indoors.

4.78 BHS Floor Areas

Interior floor areas of the baggage carousels shall be broom swept. All trash and debris shall be swept and/or picked up from the interior areas of the carousels. This requirement does not apply to those carousels where the interior area or space is covered by carpeting (for example, the two carousels (8A and 28B) on Level 1 of the Landside Terminal). The Aviation Authority will be responsible for the cleaning of carpeting in the public spaces.

4.79 Debris Under BHS Belts and Areas Concealed by Ceilings

Bag tags, dust, trash and similar accumulated debris collecting under the conveyor belts or in catch pans shall be cleaned and removed regularly. Cleaning shall also be conducted as part of the PM of the equipment. Cleaning will be required if debris is unsightly, affects the operation of the equipment or poses a hazard. Conveyors may run through areas that are not easily accessible such as public areas, offices, drop ceilings, drywall enclosed sections. The Contractor is responsible to thoroughly clean these areas with every PM Inspection.

4.80 Banned Cleaning Tools for BHS Enclosed Areas

Powered Air Blowers or compressed air shall not be used in enclosed areas such as Bag Make-up and Pods where blown (air-borne) dust and debris may settle onto equipment (such as conveyor photo eyes) or create respiratory concerns for workers in the area. Vacuum cleaners and manual sweeping or brooms shall be used in enclosed areas. Powered Air Blowers may be used outdoors. The Contractor shall provide and use brooms and vacuum cleaners for dust and dirt removal.

4.81 Use of Premises

During the progress of the work specified herein, the Contractor shall keep the premises free from accumulations of dust, dirt, waste materials, and other debris. At the completion of daily work, the Contractor shall remove all waste materials and debris from and about the premises. All tools, equipment, and surplus materials must

be properly stored. The Contractor shall be responsible for disposing of all waste materials per the terms of this Contract and in accordance with all applicable laws and regulations.

4.82 Other Scheduled Cleaning

Quarterly, the BHS operating areas, surrounding area within twenty-five (25) feet of equipment, shall be checked for accumulation of debris which may or may not be related to the equipment or its operation. When such debris is present, the AAR shall be notified and the Aviation Authority, in conjunction with the Contractor, shall dispose of such debris. Examples of this debris would be broken bag tubs, discarded construction materials, trash remaining from other Contractors or airline activities, broken pallets, etc.

4.83 Necessary Care When Cleaning

Extraordinary care must be used when cleaning overheads so as not to disrupt air carrier operations or impact those employees working in the affected areas. It is expected that catwalk and all overhead cleaning will be done after shutdown or when there is no activity below the area being cleaned.

4.84 Exhibits

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and incorporated herewith.

a. Exhibit 4.1 – BHS Asset List

b. Exhibit 4.2 – PM Program Tasking

c. Exhibit 4.3 – GOAA BHS Bench Stock

d. Exhibit E – BHS Bench Stock

e. Exhibit F – BHS Landside Diagram

f. Exhibit G – Airside 1 BHS Diagram

g. Exhibit H – Airside 4 BHS Diagram

h. Exhibit I – Remote Screening Facility Diagram

5.0 AVIATION AUTHORITY STANDARD TERMS AND CONDITIONS

5.1 Awards

As the best interest of the Aviation Authority may require, the right is reserved to make award(s) by individual items, group of items, all or none, or a combination thereof; to reject any and all Proposals or waive any minor irregularity or technicality in Proposals received. Contractors are cautioned to make no assumptions unless their Proposal has been determined as meeting the Minimum Requirements and being responsive and responsible. All awards made as a result of this Proposal shall conform to applicable policies of the Aviation Authority. The Aviation Authority may return, for full credit, any unused items received which fail to meet the Aviation Authority's performance standards. The Aviation Authority reserves the right to cancel an awarded Proposal upon due cause—i.e., Contractor misrepresentation, Contractor negligence, non-performance, etc. via written notice.

5.2 Additional Terms & Conditions

The Aviation Authority reserves the right to reject Proposals containing any additional terms or conditions not specifically requested in the original special conditions and/or the terms and conditions.

5.3 Purchasing Agreements With Other Governmental Entities

Aviation Authority permits the awarded Contractor(s) to extend the pricing, terms and conditions of this solicitation to other governmental entities at the Contractor's discretion. Each governmental entity that utilizes this solicitation or resulting Contract will be responsible for execution of its own requirements with the awarded Contractor (s).

5.4 Lobbying Statement

All firms are hereby placed on notice the Aviation Authority Board and staff shall not be contacted about this Proposal. Firms and their agents are hereby placed on notice that they are not to contact members of the Aviation Authority staff and/or Committee/Board member (with the exception of designated Purchasing Liaison). Public meetings and public deliberations of the Selection Committee are the only acceptable forum for the discussion of merits of products/services requested by the Request for Proposal; and written correspondence concerning Proposals may be submitted to the Purchasing Department. An appropriate official or employee of the Aviation Authority may initiate communication with a Proposer in order to obtain information or clarification needed to develop a proper and accurate evaluation of the Solicitation. Any official communication from a Proposer during the Proposal process should be submitted in writing to the Greater Orlando Aviation Authority, **GOAA Annex Building, Purchasing Department, 5855 Cargo Road, Orlando, FL 32827-4399** or to the email address as directed during the Proposal process. A copy of the Administration Policies (Sections 180.01 and 180.03) is available upon request from the Chief Administrative Officer. Failure to adhere to these requirements could result in Board action to disqualify your firm from consideration of award.

Respondents to this solicitation or persons acting on their behalf may not contact, between the release of the solicitation and the end of the 72-hour period following the agency posting the notice of intended award, excluding Saturdays, Sundays, and state holidays, any employee or officer of the executive or legislative branch concerning any aspect of this solicitation, except in writing to the procurement officer or as provided in the solicitation documents. Violation of this provision may be grounds for rejecting a response. (F.S. 287.057 (23))

5.5 Whistle Blower Reporting Line

The Aviation Authority is committed to the highest level of integrity in its operations and is fully committed to protecting the organization, its operations, and its assets against fraud, waste or abuse. The Aviation Authority has established a Whistle Blower Reporting Line with a third-party service provider as a means for employees, Contractors, vendors, tenants and the general public to report suspected fraud, waste or abuse in connection with Aviation Authority operations. Should Contractor suspect any fraud, waste or abuse in connection with any work under this Contract, including any work of its Subcontractors or laborers, it shall promptly report such activity at 877-370-6354, through email: GOAA@integritycounts.ca, or through the online reporting form at www.integritycounts.ca/org/GOAA. The Contractor shall include this reporting requirement in all subcontracts and vendor agreements. The Contractor is further encouraged to report any suspected fraud, waste or abuse it suspects in connection with any other airport operation or project.

5.6 EEO Statement

Contractors must ensure that employees and applicants for employment are not discriminated against for reasons of race, color, age, religion, sex, national origin, or handicapped status. Minority and female-owned businesses are encouraged to participate. The Aviation Authority is an equal opportunity employer.

5.7 Federal Fair Labor Standards Act

All Contracts and subcontracts that result from this Contract incorporate by reference the provisions of 29 CFR part 201, the Federal Fair Labor Standards Act (FLSA), with the same force and effect as if given in full text. The FLSA sets minimum wage, overtime pay, recordkeeping, and child labor standards for full and part time workers. The Consultant has full responsibility to monitor compliance to the referenced statute or regulation. The Consultant must address any claims or disputes that arise from this requirement directly with the U.S. Department of Labor – Wage and Hour Division.

5.8 Occupational Safety And Health Act of 1970

All Contracts and Sub-Contracts that result from this Contract incorporate by reference the requirements of 29 CFR Part 1910 with the same force and effect as if given in full text. Contractor (also known as Consultant) must provide a work environment that is free from recognized hazards that may cause death or serious physical harm to the employee. The Consultant retains full responsibility to monitor its compliance and their Subcontractor's compliance with the applicable requirements of the Occupational Safety and Health Act of 1970 (20 CFR Part 1910). Consultant must address any

claims or disputes that pertain to a referenced requirement directly with the U.S. Department of Labor – Occupational Safety and Health Administration.

5.9 Discounts

All discounts, EXCEPT THOSE FOR PROMPT PAYMENT, shall be considered in determining the lowest net cost for Proposal evaluation purposes.

5.10 Pricing

Firm prices shall be proposed and include FOB DESTINATION, for all packing, handling, shipping charges, fuel surcharges and delivery, unless otherwise indicated, to any point within the Aviation Authority to a secure area or inside delivery. All prices, costs, and conditions shall remain firm and valid for 90 days from the date of opening. The obligations of Aviation Authority under this award are subject to the availability of funds lawfully appropriated for its purpose by the State of Florida and/or the Aviation Authority Board.

5.11 Incurred Cost

The Aviation Authority is not liable for any cost incurred by any Contractor prior to an award. Costs for developing a response to this request for Proposal are entirely the obligation of the Contractor and shall not be chargeable in any manner to the Aviation Authority.

5.12 Errors

In the event of extension error(s), the unit price will prevail. In the event of addition error(s), the extended totals will prevail. In either case, the Contractor’s total offer will be adjusted accordingly.

5.13 Taxes

The Aviation Authority is exempt from Federal excise taxes and all sales taxes.

5.14 Silence of Specifications

The apparent silence of the specifications and any supplemental specifications as to any details or the omission from same of any detailed description concerning any point, shall be regarded as meaning that only the best commercial practices are to prevail and only materials of first quality be provided.

5.15 Assignment

Neither this Contract nor any of the Contractor's rights or obligations hereunder may be assigned by the Contractor without the Aviation Authority's prior written consent, which consent may be granted or withheld in the Aviation Authority's sole discretion. Any transfer of this Contract by merger, consolidation or liquidation, change in federal identification number or, any change in ownership of or power to vote a majority of the outstanding voting stock or ownership interests of the Contractor shall constitute

an assignment of this Contract for purposes of this Section. In the event the Contractor assigns or subcontracts or attempts to assign or subcontract any right or obligation arising under this Contract without the Aviation Authority's prior written consent, the Aviation Authority shall be entitled to terminate this Contract. Assignments require at least 60 days prior notice.

5.16 Indemnification

The successful Contractor shall indemnify, defend and hold completely harmless the Aviation Authority and the City of Orlando, Florida ("City"), and the members (including, without limitation, members of the Aviation Authority's Board and the City's Council, and members of the citizens' advisory committees of each), officers, employees and agents of each, from and against any and all liabilities (including statutory liability and liability under Workers' Compensation Laws), losses, suits, claims, demands, judgments, fines, damages, costs and expenses (including all costs for investigation and defense thereof, including, but not limited to, court costs, paralegal and expert fees and reasonable attorneys' fees) which may be incurred by, charged to or recovered from any of the foregoing: (a) by reason or on account of damage to or destruction or loss of any property of Aviation Authority or the City, or any property of, injury to or death of any person resulting from or arising out of or in connection with the performance of this Contract, or the acts or omissions of Contractor's directors, officers, agents, employees, Subcontractors, licensees or invitees, regardless of where the damage, destruction, injury or death occurred, unless such liability, loss, suit, claim, demand, judgment, fine, damage, cost or expense was proximately caused solely by Aviation Authority's negligence or by the joint negligence of Aviation Authority and any person other than Contractor or Contractor's directors, officers, agents, employees, Subcontractors, licensees, or invitees, or (b) arising out of or in connection with the failure of Contractor to keep, observe or perform any of the covenants or agreements in this Contract which are required to be kept, observed or performed by Contractor, or (c) arising out of or in connection with any claim, suit, assessment or judgment prohibited by this condition or in favor of any person described in below, or (d) arising out of or in connection with any action by Contractor or its directors, officers, agents, employees, Subcontractors, licensees or invitees. Aviation Authority agrees to give Contractor reasonable notice of any suit or claim for which indemnification will be sought hereunder, to allow Contractor or its insurer to compromise and defend the same to the extent of its interests, and to reasonably cooperate with the defense of any such suit or claim. In carrying out its obligations under this section, Contractor shall engage counsel reasonably acceptable to Aviation Authority. In any suit, action, proceeding, claim or demand brought in respect of which the Aviation Authority may pursue indemnity, the Aviation Authority shall have the right to retain its own counsel. The fees and expenses of such counsel shall be at the expense of the Aviation Authority unless the Contractor and the Aviation Authority shall have mutually agreed to another arrangement. In the event Contractor fails, within a reasonable time to retain counsel satisfactory to the Aviation Authority, the Aviation Authority may retain counsel and Contractor shall be responsible for such legal fees, costs and expenses. In the event, the Aviation Authority and the Contractor are both named parties in any such proceeding and, in the sole judgment of the Aviation Authority, representation of both the Aviation Authority and the Contractor by the same counsel would be inappropriate due to actual or potential differing interests between them then Aviation Authority shall obtain its own counsel and Contractor shall

be responsible for such legal fees, costs and expenses. The indemnification provisions of this Section 5 shall survive the expiration or earlier termination of this Contract with respect to any acts or omissions occurring during the term of the Contract. No recourse under or upon any obligation, covenant or agreement contained in this Contract, or any other agreement or document pertaining to the work or services of the Contractor hereunder, as such may from time to time be altered or amended in accordance with the provisions hereof, or any judgment obtained against Aviation Authority, or the City, or by the enforcement of any assessment or by any legal or equitable proceeding by virtue of any statute or otherwise, under or independent of this Contract, shall be had against any member (including, without limitation, members of the Aviation Authority's Board or the City's Council, or members of the citizens advisory committees of each), any officer, employee or agent, as such, past, present, or future of Aviation Authority or City, either directly or through the Aviation Authority or the City or otherwise for any claim arising out of or in connection with this Contract or the work or services conducted pursuant to it, or for any sum that may be due and unpaid by Aviation Authority. Any and all personal liability of every nature, whether at common law or in equity, or by statute or by constitution or otherwise, of any such member, officer, employee, or agent, as such, to respond by reason of any act or omission on his or her part or otherwise for any claim arising out of or in connection with this Contract or the work or services conducted pursuant to it, or for the payment for or to Aviation Authority, or any receiver therefore or otherwise, of any sum that may remain due and unpaid by the Aviation Authority, is expressly waived and released as a condition of and in consideration of the execution of this Contract and the, promises made to Contractor pursuant to this Contract. In any and all claims against the Aviation Authority or the City, or any of their officers, members, agents, servants or employees, by any employee of the Contractor, any Subcontractor, anyone directly or indirectly employed by any of them or anyone for whose acts any of them may be liable, the indemnification obligation of Contractor under this Section shall not be limited in any way by any limitation on the amount or type of damages, compensation or benefit payable by or for the Contractor or any Subcontractor under Workers' Compensation Acts, disability benefit acts or other employee benefit acts. No provisions of this condition shall be construed to negate, abridge, or otherwise reduce any other right of indemnity that Aviation Authority may have as to any party or person described therein.

5.17 Patents and Royalties

The Contractor, without exception shall indemnify and save harmless the Aviation Authority and its employees from liability of any nature of kind including cost and expenses for or on account of any copyrighted, patented, or unpatented invention, process, or article manufactured or used in the performance of the Contract, including its use by the Aviation Authority. If the Contractor uses any design, device, or materials covered by letters, patent or copyright, it is mutually agreed and understood without exception that the Proposal prices shall include all royalties or cost arising from the use of such design, device, or materials in any involved in the work.

5.18 Software License to Contractor

If this purchase is for the license of software products and/or services, and unless otherwise agreed, Contractor hereby grants to the Aviation Authority , a perpetual,

irrevocable, nonexclusive, nontransferable, royalty free license to use the software. This software is “proprietary” to Contractor, and is licensed and provided to the Aviation Authority for its sole use for purposes under this Agreement and any attached work orders or invoices. The Aviation Authority may not use or share this software without permission of the Contractor; however the Aviation Authority may make copies of the software expressly for backup purposes.

5.19 Warranty Against Infringement of Intellectual Property

Contractor warrants that the goods or services do not infringe upon or violate any United States patent, copyright, or trade secret. Contractor will defend at its expense any action against the Aviation Authority or the Aviation Authority as licensee to the extent that it is based on a claim that goods used or services provided used within the scope of the license hereunder infringe upon a United States patent, copyright or trade secret, and Contractor will pay any and all costs and damages finally awarded against the Aviation Authority or the Aviation Authority as licensee in such actions which is attributable to such claim. Should the products or services become, or in Contractor's opinion be likely to become, the subject of any claim of infringement, Contractor shall either: (a) procure for the Aviation Authority the right to continue to use the goods or services; or (b) modify the goods or services to make them non-infringing, provided that such modification does not materially adversely affect the Aviation Authority’s authorized use; or (c) replace the goods or services with equally suitable, compatible, and functionally equivalent non-infringing goods or services at no additional cost to the Aviation Authority; or (d) if none of the foregoing alternatives is reasonably available to Contractor, terminate this agreement and refund to the Aviation Authority the payments actually made to Contractor under this agreement.

5.20 Optional Ownership of Work Product

Contractor agrees that any and all analyses, evaluations, reports, memoranda, letters, ideas, processes, methods, programs, and manuals that were developed, prepared, conceived, made or suggested by the Contractor for the Aviation Authority pursuant to a Work Order, including all such developments as are originated or conceived during the term of the Contract and that are completed or reduced to writing thereafter (the “Work Product”) and Contractor acknowledges that such Work Product may be considered “work(s) made for hire” and will be and remain the exclusive property of the Aviation Authority. To the extent that the Work Product, under applicable law, may not be considered work(s) made for hire, Contractor hereby agrees that this Agreement effectively transfers, grants, conveys, and assigns exclusively to the Aviation Authority, all rights, title and ownership interests, including copyright, which Contractor may have in any Work Product or any tangible media embodying such Work Product, without the necessity of any further consideration, and Aviation Authority shall be entitled to obtain and hold in its own name, all Intellectual Property rights in and to the Work Product. Contractor for itself and on behalf of its Contractors hereby waives any property interest in such Work Product.

5.21 Personal Identifiable Information (PII), Personal Health Information (PHI), Sensitive Security Information (SSI), Payment Card Industry (PCI)

In the course of performing the Agreement work, Contractor may gain access to Sensitive Data Types including but not limited to Personal Identifiable Information (PII), Personal Health Information (PHI), Sensitive Security Information (SSI), Payment Card Industry (PCI), Financial Information and/or other confidential information of the Aviation Authority. Contractor agrees to hold such information in confidence and to make such information known only to its employees, affiliates, agents, Subcontractors, and sub-consultants who have a legitimate need to know such information and who are under a similar obligation of confidentiality. The Contractor shall seek the Aviation Authority's prior written consent before releasing, disclosing, or otherwise making such confidential information available to any other person. This provision shall not apply to information required to be released by applicable law, legal subpoena, or other lawful process. The Contractor must notify the Aviation Authority as soon as practicable in the event Contractor is notified of or discovers any compromise and/or breach or suspected breach, such as unauthorized access to, theft of, misuse of and unintentional releases or of any security/sensitive data types, or confidential information of the Aviation Authority and/or Individuals ("Data Breach") involving Contractor controlled systems such as, but not necessarily limited to, web sites, transmission infrastructure, voice response unit, and retrieval and storage systems. This notification should include, to the extent known, the type of Data Breach, type of data compromised and/or breached, and results of any forensic investigation. To the extent Contractor is responsible for the Data Breach and upon mutual agreement of the parties, Contractor shall be responsible to implement, in coordination with the Aviation Authority, a commercially reasonable Remediation Plan to address and respond to a Data Breach. Such commercially reasonable "Remediation Plan" will include certain administrative requirements associated with addressing and responding to such Data Breach to the extent necessary under the circumstances, and may include but is not necessarily limited to: (i) preparation and mailing or other transmission of legally required notifications, (ii) preparation and mailing or other transmission or communication to impacted Individuals such as may be required by applicable law or regulation; (iii) offering potentially impacted Individuals the opportunity to enroll in a credit monitoring service offered by a vendor of Contractor's choice for a two-year period, or other period as required by applicable law, at no charge to the impacted Individuals; and (iv) payment of applicable reasonable legal, audit, accounting and administrative expenses associated with the investigation, notifications and recovery arising from the Data Breach. The remedies provided for in the Remediation Plan shall be in addition to any other remedies available to the Aviation Authority under this Agreement. The provisions of this Section shall survive the expiration or earlier termination of the Agreement.

5.22 Acceptance

Items may be tested for compliance with the Specifications. Items delivered not conforming to specifications may be rejected and returned at Contractor's expense. Any increase in cost may be charged against the Contractor.

5.23 Safety Warranty

The selling dealer, distributor, supplier, and manufacturer shall be responsible for having complied with all Federal, State and local standards, regulations, and laws concerning the equipment specified and the use thereof, applicable and effective on the date of manufacture including safety and environmental standards as apply to both private industry and governmental agencies.

5.24 Warranty

The Contractor agrees that, unless otherwise specified, the supplies and/or services furnished under this Solicitation shall be covered by the most favorable commercial warranty the Contractor gives to any customer for comparable quantities of such supplies and/or services and that the rights and remedies provided herein are in addition to and do not limit any rights afforded to the Aviation Authority by any other provision of this Solicitation.

5.25 Conflict of Interest:

The award hereunder is subject to provisions of State of Florida Statutes. All Contractors must disclose with their bid the name of any officer, director, or agent who is also an employee of the Aviation Authority. Further, all Contractors must disclose the name of any Aviation Authority employee who owns, directly or indirectly, an interest of ten percent (10%) or more in the Contractor's firm or any of its branches.

5.26 Drug-Free Workplace

Whenever two or more Proposals, which are equal with respect to price, quality, and service, are received by the Aviation Authority for the procurement of commodities or Contractual services, a Proposal received from a business that has implemented a drug-free workplace program per 287.087, Fla. Stat. shall be given preference in the award process.

5.27 Discriminatory Vendor List

An entity or affiliate placed on the Discriminatory Vendor List shall not submit a Proposal for a Contract to provide goods or services to a public entity, shall not submit a Proposal on a Contract with a public entity for the construction or repair of a public building or perform any public work, shall not submit Proposals for leases of real property to a public entity, shall not award or perform work as a Contractor, supplier, Subcontractor, or consultant under any Contract with any public entity, and shall not transact business with any public entity per 287.134(3)(d), Fla. Stat.

5.28 Public Entity Crimes

All Contractor are hereby placed on notice that a person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a Proposal on a Contract to provide any goods or services to a public entity, may not submit a Proposal on a Contract with a public entity for the construction repair of a public building or public work, may not submit Proposals on leases of real property

to a public entity, may not be awarded or perform work as a Contractor, supplier, Subcontractor, or consultant under a Contract with a public entity, and may not transact business with any public entity in excess of the threshold amount provided in 287.017 Fla. Stat. for CATEGORY TWO (currently $35,000) for a period of thirty-six (36) months from the date of being placed on the convicted vendor list.

Convicted Vendor List / Vendor Registration and Vendor Lists / State Agency Resources / State Purchasing / Business Operations / Florida Department of Management Services - DMS (myflorida.com)

5.29 Scrutinized Companies

Awarded Contractor shall certify that it and its Subcontractors are not on the Scrutinized Companies that Boycott Israel List. Pursuant to Section 287.135, F.S. If the Agreement is for more than $1,000,000 the Contractor further certifies that it and its Subcontractors are also not on the Scrutinized Companies with Activities in Sudan, Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or engaged with business operations in Cuba or Syria as identified in Section 287.135, F.S. For Contracts of any amount, if the Aviation Authority determines the Contractor submitted a false certification under Section 287.135(5) of the Florida Statutes, or if the Contractor has been placed on the Scrutinized Companies that Boycott Israel List, or is engaged in a boycott of Israel, the Aviation Authority shall either terminate the Contract after it has given the Contractor notice and an opportunity to demonstrate the Aviation Authority's determination of false certification was in error pursuant to Section 287.135(5)(a) of the Florida Statutes, or on a case-by-case basis the Aviation Authority may choose to maintain the Contract if the conditions of Section 287.135(4) of the Florida Statutes are met. For Contracts $1,000,000 and greater, if the Aviation Authority determines the Contractor submitted a false certification under Section 287.135(5) of the Florida Statutes, or if the Contractor has been placed on the Scrutinized Companies with Activities in the Sudan List, or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, the Aviation Authority shall either terminate the Contract after it has given the Contractor notice and an opportunity to demonstrate the Aviation Authority's determination of false certification was in error pursuant to Section 287.135(5)(a) of the Florida Statutes, or on a case-by-case basis the Aviation Authority may choose to maintain the Contract if the conditions of Section 287.135(4) of the Florida Statutes are met. The Contractor agrees to observe the above requirements for applicable subcontracts entered into for the performance of work under this Agreement. As provided in Subsection 287.135(8), F.S., if federal law ceases to authorize these Contracting prohibitions, this section shall become inoperative and unenforceable.

5.30 Licenses and Certifications

The awarded Contractor will be required to secure, at its expense and show proof of the proper business tax receipt and/or any other license/certification required of the applicable service/work being performed. Prior to award, the apparent low Contractor will be required to provide proof of license and/or certification within two (2) business days of the posted awarded recommendation and submit copies of license/certifications to the Purchasing Department. The successful Contractor is responsible for obtaining all permits necessary to construct the project. The Aviation

Authority does not exempt itself from permitting requirements. The Contractor shall pay all Aviation Authority permit, inspection and impact fees required for the project or services required under this Contract; all other fees for permits required by agencies/municipalities other than the Aviation Authority shall be the responsibility of the awarded Contractor.

5.31 Subcontractors

The Contractor shall be fully responsible for all acts and omissions of the Subcontractors and of persons and organizations directly or indirectly employed by them and of persons and organizations for whose acts and omissions of persons directly employed by the Contractor. In the event a qualified Subcontractor is employed, the Contractor shall:

a. Obtain approval in advance by the Aviation Authority.

b. Continuously monitor the Subcontractor's performance, and remain fully responsible to ensure that the Subcontractor performs as required and the Contractor shall perform or remedy any obligations or functions which the Subcontractor fails to perform properly. Nothing contained herein shall be construed to prevent a Contractor from using the services of a common carrier for delivering goods to the Aviation Authority.

c. To the extent feasible, the provisions of this Contract shall apply to any such Subcontractor in the same manner as they apply to the Contractor. However, such application shall neither make any Subcontractor a party to this Contract, nor make such Subcontractor a third party beneficiary hereof.

d. The Aviation Authority may require that copies of invoices for all work (including invoices submitted to the Contractor for work performed by a Subcontractor) shall be submitted to the Aviation Authority by the Contractor and the Aviation Authority shall pay all compensation to the Contractor.

e. It shall be the sole responsibility of the Contractor to deal with a Subcontractor with respect to the collecting and submission of invoices and the payment of compensation. In no event shall the Aviation Authority have any obligation or liability hereunder to any Subcontractor, including, in particular, any obligations of payment.

f. If the Contractor has qualified as an MWBE or LDB program participant with respect to this Contract, Contractor may not subcontract the performance of services hereunder to an entity that has not received MWBE or LDB certification, unless the MWBE and LDB Participation Goals are separately met by a qualified portion of the Contract being performed by the Contractor or by one or more other Subcontractors that are MWBE and/or LDB certified.

5.32 Verbal Instructions

No negotiations, decisions, or actions shall be initiated or executed by the Contractor as a result of any discussions with any Aviation Authority employee. Only those communications, which are in writing from an authorized Aviation Authority representative, may be considered. Only written communications from Contractors, which are signed by a person designated as authorized to bind the company, will be recognized by the Aviation Authority as duly authorized expressions on behalf of the Contractor.

5.33 Litigation Venue

All litigation shall take place either in the State Courts of Florida, wherein venue shall lie in Orange County, Florida, or in the Federal Courts wherein venue shall lie in the Middle District in and for the State of Florida. The Contractor expressly waives venue in any other location.

5.34 Addition, Deletion, or Modification of Services

The Aviation Authority reserves the right at its sole discretion to increase, decrease, or delete any portion of this agreement/Contract at any time without cause, and if such right is exercised by the Aviation Authority, the total fee shall be reduced or increased by a prorated basis. If work has already been accomplished on the portion of the Contract to be increased, decreased, or deleted, the Contractor shall be paid for the correct portion on the basis of the estimated percentage agreed upon by the Aviation Authority, the Contractor, and the AAR upon completion of such portion.

5.35 Operation During Dispute

In the event the Aviation Authority has not canceled the Contract in accordance with the terms of the Contract, and there remains a dispute between the Contractor and the Aviation Authority, the Contractor agrees to continue to operate and perform under the terms of the Contract while such dispute is pending. Further, the Contractor agrees that, in the event a suit is filed for injunction or other relief, it will continue to operate until the final adjudication of such suit by the court.

5.36 Funding

Obligation of the Aviation Authority for payment to a Contractor is limited to availability of funds appropriated in a current fiscal period, and continuation of contract into a subsequent fiscal period is subject to appropriation of funds, unless otherwise authorized by law.

5.37 Federal Funding Limitation

Contractor understands that funds to pay for Contractor's performance under this Contract are anticipated to be made available from the United States Department of Transportation through the Federal Transit Administration (FTA). All funds must be approved and administered by FTA. The Aviation Authority's obligation hereunder is payable from funds that are appropriated and allocated by FTA for the performance

of this Contract. If funds are not allocated, or ultimately are disapproved by FTA, The Aviation Authority may terminate or suspend Contractor's services without penalty. The Aviation Authority shall notify Contractor promptly in writing of the non-allocation, delay, or disapproval of funding.

5.38 Force Majeure

Except for defaults of subcontractors, neither party shall be responsible for delays or failures in performance resulting from acts beyond the control of the offending party. Such acts shall include but shall not be limited to acts of God, fire, flood, hurricane, tornado, other natural disaster, nuclear accident, strike, terrorism, lockout, riot, freight embargo, public regulated utility, pandemic and other CDC imposed health restrictions, or governmental statutes or regulations superimposed after the fact. If a delay or failure in performance by the Contractor arises out of a default of its subcontractor, and if such default arises out of causes beyond the control of both the Contractor and subcontractor, and without the fault or negligence of either of them, the Contractor shall not liable for damages of such delay or failure, unless the supplies or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit the Contractor to meet the required performance schedule.

5.39 Contract Termination

The Contract resulting from this Proposal shall commence upon issuance and acceptance of the fully executed Contract. The Aviation Authority retains the right to terminate the Contract, in part or in its entirety, with or without good cause, upon thirty (30) days prior written notice or as stated herein. In the event of termination by the Aviation Authority, provided herein, the awarded Contractor shall be paid for services performed through the date of termination.

a. **Termination for Cause**: If, through any cause, Contractor shall fail to fulfill in a timely and proper manner its obligations under this Agreement, or if Contractor shall violate any of the covenants, agreements, or stipulations of this Agreement, the Aviation Authority shall thereupon have the right to terminate this Agreement by giving written notice to Contractor of such termination and specifying the effective date.

b. Notwithstanding the above, Contractor shall not be relieved of liability to the Aviation Authority for damages sustained by the Aviation Authority by virtue of any breach of this Agreement by Contractor, and the Aviation Authority may withhold any payments to Contractor for the purposes of set-off until such time as the exact amount of damages due the Aviation Authority from Contractor is determined. This provision shall survive the termination of this agreement and shall not relieve Contractor of its liability to the Aviation Authority for damages.

c. **Termination for Convenience of Aviation Authority**: The Aviation Authority may terminate this Agreement at any time for any reason or no reason at all by giving at least thirty (30) days' notice in writing to the Contractor. If the Agreement is terminated by the Aviation Authority as provided herein, Contractor will be paid for the services performed through the Termination Date.

d. **Termination for Convenience of Contractor**: The Contractor may terminate this Agreement by giving at least 180 days' notice to the Aviation Authority. Upon receipt of notice of termination by the Aviation Authority from the Contractor, Contractor shall perform the services through the end of Termination Date and shall be paid for the services performed through the Termination Date.

5.40 Contractor Responsibilities

Contractors, by submitting a Proposal, certify that it understands all planning, coordinating, and implementation of the described services shall be done through personal contact between the Contractor and the AAR, and that telephone contact and mail correspondence may, in some cases, not be appropriate. Aviation Authority approved representatives of the Contractor shall be available to meet with the AAR, as may be required, to accomplish the Aviation Authority's objectives as effectively and efficiently as possible, during all phases of this agreement/Contract/Proposal.

5.41 Supervision of Contract Performance

During the term of this Contract, the AAR or designee, shall act on the behalf of the Aviation Authority, but in no event shall the AAR have authority to modify or terminate this Contract, or make final decisions with respect to amendments, time extensions, assignments, cost or payment adjustments or payment disputes. These must be approved by the CEO or the Aviation Authority Board depending on the circumstances.

5.42 Monitoring of Work

The Contractor shall provide the AAR with every reasonable opportunity to ascertain whether or not the work, as performed, is in accordance with the requirements of the Contract. The Contractor shall designate, in writing, a person to serve as liaison between the Contractor and the Aviation Authority.

5.43 Prompt Payment

For payment promptness, the Aviation Authority shall remit payment in accordance with the Florida Prompt Payment Act, Section 218.70, Fla. Stat., et seq. Aviation Authority does not expect to be billed in excess of the ordered quantity and will not pay for any quantity above the ordered quantity. Contractors may offer cash discounts for prompt payment but they will not be considered in determination of award. If a Contractor offers a discount, it is understood that the discount time will be from the date of satisfactory delivery, at the place of acceptance, and receipt of correct invoice, at the office specified, whichever occurs last. Requests for final payment for any work or services for which a permit is required shall include a copy of all required permits and copies of all required inspection reports. Failure to provide proof of acquisition of all required permits and successful completion of all required inspections shall represent an incomplete invoice and will delay payment. Contractor shall submit for payment by the Aviation Authority the amounts billed to Contractor by Subcontractors in the billing/payment request submitted first after receipt of the applicable

Subcontractor invoice. Contractor shall remit payment to Subcontractors/suppliers, based upon Subcontractors/suppliers invoice, not later than seven (7) days following receipt of payment from the Aviation Authority if Aviation Authority makes payment through an electronic funds transfer, and not later than fifteen (15) days from payment by the Aviation Authority if Aviation Authority makes payment through a paper draft or check. Contractor may not submit to the Aviation Authority for payment any amount based on an invoice of a Subcontractor that Contractor disputes. Contractor shall notify the Aviation Authority promptly of any subcontract/supplier dispute.

5.44 Right To Audit Records

In performance of this Agreement, the Contractor shall keep books, records, and accounts of all activities related to the Agreement, in compliance with generally accepted accounting procedures. All documents, papers, books, records, and accounts made or received by the Contractor in conjunction with the Agreement and the performance of this Agreement shall be open to inspection during regular business hours by an authorized representative of the Aviation Authority, and shall be retained by the Contractor for a period of five (5) years after termination of this Agreement—unless such records are exempt from section 24(a) of Article I of the State Constitution and section 119.07(1), Fla. Stat.

5.45 Copying Documents

Contractor hereby grants the Aviation Authority and its agents permission to copy and distribute any and all materials and documents contained in, comprising, or which are otherwise submitted to Aviation Authority with or in connection with the Contractor's Proposal or which are contained in the Contract Documents (the "Submittals"). The permission granted by the Contractor shall be on behalf of the Contractor and any and all other parties who claim any rights to any of the materials or documents comprising the Submittals. Such permission specifically authorizes the Aviation Authority and its agents to make and distribute such copies of the Submittals or portions thereof as may be deemed necessary or appropriate by Aviation Authority for its own internal purposes or for responding to requests for copies from any member of the public regardless of whether the request is specifically characterized as a public records request pursuant to Chapter 119, Florida Statutes. This provision shall survive the expiration or termination of the Contract.

5.46 Florida Public Records Law

IF THE CONTRACTOR HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE CONTRACTOR'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT, CONTACT THE AVIATION AUTHORITY'S CUSTODIAN OF PUBLIC RECORDS AT: www.orlandoairports.net/publicrecords; , PHONE NUMBER 407.825.2400; AND MAILING ADDRESS, GREATER ORLANDO AVIATION AUTHORITYY, PUBLIC RECORDS, ONE JEFF FUQUA BOULEVARD, ORLANDO, FL 32827. A Contractor with an Aviation Authority Contract for services, must comply with Florida Statute, Chapter 119.071, specifically to: Keep and maintain public records that ordinarily and necessarily would be required by the Aviation Authority in order to perform the service. Upon request from the Aviation Authority's custodian of public records, provide the

Aviation Authority with a copy of the requested records or allow the access to public records to be inspected or copied within a reasonable time on the same terms and conditions that the Aviation Authority would provide the records and at a cost that does not exceed the cost provided in Chapter 119.07, Florida Statutes, or as otherwise provided by law. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the Contract term and following completion of the Contract if the Contractor does not transfer the records to the Aviation Authority. Upon completion of the Contract, meet all requirements for retaining public records and transfer, at no cost to the Aviation Authority, all public records in possession of the Contractor or keep and maintain public records required by the Aviation Authority to perform the service. If the Contractor transfers all public records to the Aviation Authority upon completion of the Contract, the Contractor shall, upon termination of the Contract, destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the Contractor keeps and maintains public records upon completion of the Contract, the Contractor shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the Aviation Authority, upon request from the Aviation Authority's custodian of public records, in a format that is compatible with the information technology systems of the Aviation Authority. If a Contractor does not comply with a public records request, the Aviation Authority shall enforce the Contract provisions in accordance with the Contract.

5.47 Federal Compliance Provisions

Contractor agrees to recognize and comply with all applicable standards, orders or regulations issued pursuant to 2 C.F.R. Part 200, Appendix II. Standards, orders or regulations that are not applicable to the scope of work will not be required of the Contractor. To the extent applicable, the Contractor shall cause the inclusion of the provisions of these provisions in all subcontracts.

a. **Equal Employment Opportunity:** For any federally assisted construction Contract, as defined in 41 CFR 60-1.3, the Contractor, Subcontractor, subrecipient shall follow all of the requirements of the Equal Opportunity Clause as stated in 41 CFR 60-1.4.

b. **Davis–Bacon Act:** For any federally assisted construction Contract, in excess of two thousand dollars ($2,000), the Contractor, Subcontractor, subrecipient shall comply with all of the requirements of the Davis-Bacon Act (40 U.S.C. 3141 – 3148) as supplemented by Department of Labor Regulations (29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and assisted Construction"); and the Copeland "Anti-Kickback" Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States"). For a definition of "Construction" see 48 CFR 2.101.

c. **Contract Work Hours and Safety Standards Act:** For any federally assisted Contract, in excess of one hundred thousand dollars ($100,000), that involves the employment of mechanics or laborers, the Contractor, Subcontractor,

subrecipient shall comply with all of the requirements of the Contract work Hours and Safety Standards Act (40 U.S.C. 3702 and 3704), as supplemented by Department of Labor Regulations (29 CFR Part 5).

d. **Byrd Anti-Lobbying Amendment (31 U.S.C. 1352):** Contractors that apply or Bid for an award exceeding one hundred thousand dollars ($100,000) must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal Contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.

e. **Debarment and Suspension**:

1) Non-federal entities and Contractors are subject to the debarment and suspension regulations implementing Executive Order 12549, *e ar ent and S s ension* (1986) and Executive Order 12689, *e ar ent and S s ension* (1989) at 2 C.F.R. Part 180 and the Department of Homeland Security s regulations at 2 C.F.R. Part 3000 (Non-procurement Debarment and Suspension).

2) Upon request, the vendor agrees to provide the Aviation Authority with subsequent certification(s) for it and/or its suppliers, Subcontractors and subconsultants after Contract award.

a) This Contract is a covered transaction for purposes of 2 C.F.R. pt. 180 and 2 C.F.R. pt. 3000. As such the vendor is required to verify that none of the vendor, its principals (defined at 2 C.F.R. § 80.995), or its affiliates (defined at 2 C.F.R. § 180.905) are excluded (defined at 2 C.F.R. § 180.940) or disqualified (defined at 2 C.F.R. § 180.935).

b) The vendor must comply with 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C and must include a requirement to comply with these regulations in any lower tier covered transaction it enters into.

c) This certification is a material representation of fact relied upon by County (subgrantee). If it is later determined that the vendor did not comply with 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C, in addition to remedies available to the Federal Government serving as grantee and the Aviation Authority as subgrantee, the Federal Government may pursue available remedies, including but not limited to suspension and/or debarment.

d) The vendor must comply with the requirements of 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C while this order/Contract is valid. The vendor further agrees to include a provision requiring such compliance in its lower tier covered transactions.

f. **Clean Air Act and the Federal Water Pollution Control Act:** For any federally assisted Contract, or subgrant, in excess of one hundred and fifty thousand dollars ($150,000), the Contractor, Subcontractor, subrecipient or subgrant recipient shall comply with all of the requirements of the Clean Air Act (42 U.S.C. 7401 -7671q.) and the Federal water Pollution Control Act as amended (33 U.S.C. 1251 – 1387).

g. **Energy Policy and Conservation Act**: The Contractor agrees to comply with the mandatory standards and policies relating to energy efficiency contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act 42 U.S.C. 6201.

h. **Federal System for Award Management**: A order/Contract shall not be made to parties listed on the government-wide exclusions set forth in the System for Award Management ("SAM") (found at www.sam.gov), which contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory Aviation Authority.

i. **Title Vi List of Pertinent Nondiscrimination Acts And Authorities**
During the performance of this Contract, the Contractor, for itself, its assignees, and successors in interest (hereinafter referred to as the "Contractor") agrees to comply with the following nondiscrimination statutes and authorities; including but not limited to:

1) Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000d *et se* ., 78 stat. 252), (prohibits discrimination on the basis of race, color, national origin);
2) 49 CFR part 21 (Non-discrimination In Federally-Assisted Programs of The Department of Transportation—Effectuation of Title VI of The Civil Rights Act of 1964);
3) The Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, (42 U.S.C. § 4601), (prohibits unfair treatment of persons displaced or whose property has been acquired because of Federal or Federal-aid programs and projects);
4) Section 504 of the Rehabilitation Act of 1973, (29 U.S.C. § 794 *et se* .), as amended, (prohibits discrimination on the basis of disability); and 49 CFR part 27;
5) The Age Discrimination Act of 1975, as amended, (42 U.S.C. § 6101 *et se* .), (prohibits discrimination on the basis of age);
6) Airport and Airway Improvement Act of 1982, (49 USC § 471, Section 47123), as amended, (prohibits discrimination based on race, creed, color, national origin, or sex);

7) The Civil Rights Restoration Act of 1987, (PL 100-209), (Broadened the scope, coverage and applicability of Title VI of the Civil Rights Act of 1964, The Age Discrimination Act of 1975 and Section 504 of the Rehabilitation Act of 1973, by expanding the definition of the terms "programs or activities" to include all of the programs or activities of the Federal-aid recipients, subrecipients and Contractors, whether such programs or activities are Federally funded or not);
8) Titles II and III of the Americans with Disabilities Act of 1990, which prohibit discrimination on the basis of disability in the operation of public entities, public and private transportation systems, places of public accommodation, and certain testing entities (42 U.S.C. §§ 12131 – 12189) as implemented by Department of Transportation regulations at 49 CFR parts 37 and 38;
9) The Federal Aviation Administration's Non-discrimination statute (49 U.S.C. § 47123) (prohibits discrimination on the basis of race, color, national origin, and sex);
10) Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations, which ensures non-discrimination against minority populations by discouraging programs, policies, and activities with disproportionately high and adverse human health or environmental effects on minority and low-income populations;
11) Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency, and resulting agency guidance, national origin discrimination includes discrimination because of limited English proficiency (LEP). To ensure compliance with Title VI, you must take reasonable steps to ensure that LEP persons have meaningful access to your programs (70 Fed. Reg. at 74087 to 74100);
12) Title IX of the Education Amendments of 1972, as amended, which prohibits you from discriminating because of sex in education programs or activities (20 U.S.C. 1681 et seq).

j. **Procurement of Recovered Materials:**

1) In the performance of this Contract, the Contractor shall make maximum use of products containing recovered materials that are EPA-designated items unless the product cannot be acquired.
2) Competitively procured within a timeframe providing for compliance with the Contract performance schedule;
3) Meeting Contract performance requirements; or
4) At a reasonable price.
5) Information about this requirement, along with a list of EPA-designated items, is available at EPA's Comprehensive Procurement Guidelines web site, https://www.epa.gov/smm/comprehensive-procurement-guideline-cpg-program.
6) Awarded Contractors are required to fully comply with all requirements outlined in 2 CFR Part 200 – Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards.

5.48 Federal Emergency Management Agency (FEMA) Contract Requirements

In the event of a hurricane, civil disturbance, or other declared emergency, the Contractor will be required to begin response within one hour after notification and be on site no later than two hours after notification unless there are circumstances beyond control of the Contractor (roadway damage, etc.). **Cost of the service will be at the standard or non-standard working hours at the discretion of the Aviation Authority**. If State of Florida declares a State of Emergency, Contractor agrees to the terms outlined in the Federal Emergency Management Agency (FEMA) Contract Requirements. **https://www.fema.gov/grants/procurement**

5.49 Additional FEMA Requirements.

The Uniform Rules authorize FEMA to require additional provisions for non - Federal entity Contracts. FEMA, pursuant to this Aviation Authority, may require the following:

1) Access to Records. The following access to records requirements apply to this Contract:

   a) The Contractor agrees to provide the Florida Division of Emergency Management, Greater Orlando Aviation Authority, Orlando, Florida, the FEMA Administrator, the Comptroller General of the United States, or any of their authorized representatives access to any books, documents, papers, and records of the Contractor which are directly pertinent to this Contract for the purposes of making audits, examinations, excerpts, and transcriptions.

   b) The Contractor agrees to permit any of the foregoing parties to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed.

   c) The Contractor agrees to provide the FEMA Administrator or his authorized representatives' access to construction or other work sites pertaining to the work being completed under the Contract.

   d) In compliance with the Disaster Recovery Act of 2018, the non-federal entity and the Contractor acknowledge and agree that no language in this Contract is intended to prohibit audits or internal reviews by the FEMA Administrator or the Comptroller General of the United States.

2) Compliance with Federal Law, Regulations, and Executive Orders.

   This is an acknowledgement that FEMA financial assistance will be used to fund the Contract only. The Contractor will comply with all applicable federal law, regulations, executive orders, FEMA policies, procedures, and directives.

3) No Obligation by Federal Government.

The Federal Government is not a party to this Contract and is not subject to any obligations or liabilities to the non -- Federal entity, Contractor, or any other party pertaining to any matter resulting from the Contract.

4) Program Fraud and False or Fraudulent Statements or Related Acts.

The Contractor acknowledges that 31 U.S.C. Chap. 38 (Administrative Remedies for False Claims and Statements) applies to the Contractor s actions pertaining to this Contract.

5.50 AMERICANS WITH DISBAILITIES ACT

GOAA does not discriminate upon the basis of any individual's disability status. Anyone requiring reasonable accommodations as provided for the Americans with Disabilities Act or Section 86.26, Florida Statutes, should contact Amy Pendley, ADA Coordinator at 407-825-2006 as soon as possible, at least one full business day prior to any scheduled meeting.

6.0 CONTRACT

6.1 Contract Instructions

The Aviation Authority shall notify the Proposer of the Aviation Authority's intent to make an award and the Proposer shall submit a properly executed Contract within ten (10) calendar days of receipt of notice from the Notice of Intent. Unless such time is extended by the Aviation Authority, the failure of a Proposer to submit a properly executed form within said time period shall be cause for cancellation of the intended award by the Aviation Authority in its sole discretion. In the event that an intended award is cancelled, the award may then be made to the next lowest responsive and responsible Proposer. Unless otherwise agreed by the Aviation Authority in its sole discretion, the Contract shall be executed and notarized as follows:

a. If the Contractor is a corporation, the Contract shall be signed by an authorized corporate officer (i.e., President, Vice President, C.E.O, or C.O.O.).

b. If Contractor is a Partnership, the Contract shall be signed by a general or managing partner.

c. If the Contractor is a Limited Liability Company, the Contract shall be signed by a Manager or Managing Member having Aviation Authority to bind the company.

d. If Contractor is a sole proprietorship, the owner shall sign the Contract.

If an aforementioned signatory is not available and a different authorized signatory executes the form, a letter of authorization reflecting the signatory's Aviation Authority shall be submitted on the Contractor's stationery stating that the person who signed the form is duly authorized to enter into such Contract on behalf of the Contractor. Such letter of authorization shall be signed by one of the designated signatories above or such other representative as may be acceptable to the Aviation Authority.

If a Proposal is accepted by the Aviation Authority, the Contract will be executed by the Aviation Authority with respect to the items awarded and returned to the Contractor evidencing the Aviation Authority's acceptance of the Proposal. No award shall be final, and no Contractor shall have any entitlement to a Contract or award, until such time as the Aviation Authority has executed the Contract. Upon execution by both parties, the Contract will constitute the formal written Contract between the Aviation Authority and the Contractor.

6.2 Contract

This Agreement/Contract is made and entered into effective as of the _____ day of_____ **2023** , by and between the **GREATER ORLANDO AVIATION AUTHORITY**, a public and governmental body, existing under and by virtue of the laws of the State of Florida, hereinafter called the Aviation Authority, and _____, hereinafter called Contractor.

WITNESSETH, that the said Contractor, for and in consideration of the payments hereinafter specified and agreed to be made by the Aviation Authority, hereby covenants and agrees to provide all labor, supervision, management oversight, training, materials, tools, equipment, submissions, reports, consumables, uniforms and all other items and services necessary, proper for, or incidental to performing twenty-four (24) hours per day seven (7) days per week, on-site maintenance, repair and operation, Corrective Maintenance (CM), Preventative Maintenance (PM) and Predictive Maintenance (PdM), to utilize, generate and maintain data into the specified site of the Aviation Authority's Enterprise Asset Management System EAMS Maximo, the management of spare parts inventory for the Baggage Handling System (BHS) Operation, Maintenance and Repair Services and all other items necessary or proper for, or incidental to, performing its obligations under **Purchasing Proposal 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance And Repair Services**, at the Orlando International Airport, in accordance with the Contract Documents which consist of the Contract, Proposal Price Form Page, the General Information, the Special Conditions, the Specifications, the Terms and Conditions, the Federal Provisions, any Addenda issued prior to the execution of the Contract, and the Request for Proposals, each of which are incorporated herein by this reference.

If the Contractor shall fail to comply with any of the terms, conditions, provisions, or stipulations of the Contract Documents, then the Aviation Authority may avail itself of any or all remedies provided in the Contract Documents, or which are otherwise available by applicable law or in equity, and shall have the right and power to proceed in accordance with the provisions thereof.

An extension of time for performance shall be the Contractor's sole and exclusive remedy for any delay of any kind or nature caused by Aviation Authority, and in no event shall Contractor be entitled to recover from Aviation Authority any indirect, incidental, special or consequential damages in any proceeding arising out of or relating to this Contract or the breach thereof.

It is also agreed and understood that the acceptance of the last payment pursuant to the Terms and Conditions for work performed hereunder by the Contractor shall be considered as a release in full of all claims against Aviation Authority and its members, officers, agents and employees arising out of, or by reason of, the Contract obligations or work.

In consideration of the Contractor's obligations set forth in the Contract Documents, Aviation Authority agrees to pay to the Contractor upon satisfactory completion of such obligations, and subject to the Contract provisions, the compensation as set forth in **Proposal Price Form Page** subject to such additions and deductions as may be provided in the Contract Documents and any duly approved and executed amendments thereto.

IN WITNESS WHEREOF, the said **GREATER ORLANDO AVIATION AUTHORITY** has caused this Contract to be executed in its name by its Chief Executive Officer, attested by its Secretary or Assistant Secretary, and the said Contractor has hereunto set its hand and seal.

"AVIATION AUTHORITY"

GREATER ORLANDO AVIATION AUTHORITY

By:_____

Official Seal

Its:_____

Date:_____

Attest:

_____
Secretary

"CONTRACTOR"

WITNESSED BY:

_____
(Name of Contractor)

_____ By:_____(Seal)
(Signature of Owner or General Partner)

_____ Its:_____
(Title)

_____
Name of Owner or General Partner Printed or Typed

Date:_____

GREATER ORLANDO AVIATION AUTHORITY

KNOW ALL MEN BY THESE PRESENTS that_____
_____, hereinafter called Principal, and
_____
_____, a corporation organized under the laws of the State of _____ and licensed to do business in the State of Florida, hereinafter called Surety, are held and firmly bound unto the Greater Orlando Aviation Authority, hereinafter called Aviation Authority, in the Penal Sum of **Six Million Dollars ($6,000,000)**, for the payment of which sum well and truly made, Principal and Surety bind ourselves, our heirs, personal representatives, successors and assigns, jointly and severally, firmly by these presents.

WHEREAS, Principal has by written agreement entered into a Contract with Aviation Authority for **Contract 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance And Repair Services**, at Orlando International Airport, in accordance with the Contract Documents which are incorporated therein by reference and made a part thereof, and which collectively are herein referred to as the Contract.

WHEREAS, Surety is authorized to do business in the State of Florida.

NOW, THEREFORE, the condition of this obligation is such that if Principal:

1. Promptly and faithfully performs each of its obligations under said Contract, including, but not limited to, any warranty provisions, in the time and manner prescribed in the Contract; and

2. Pays Aviation Authority all losses, damages (liquidated or actual, including, but not limited to, damages caused by delays in the performance of Principal, or latent defects in the goods or services furnished by Principal), expenses, costs and attorneys' fees for and in connection with all trial and appellate proceedings, that Aviation Authority sustains resulting directly or indirectly from any breach or default by Principal under the Contract; and

3. Pays Aviation Authority all losses, damages, expenses, costs, attorneys' fees and other legal costs (including, but not limited to, those for investigative and legal support services) for and in connection with all trial, appellate and bankruptcy proceedings, that the Aviation Authority sustains resulting directly and indirectly from conduct of the Principal, including, but not limited to, want of care or skill, negligence, patent infringement, or intentionally wrongful conduct on the part of the Principal, its officers, agents, employees or any other person or

entity for whom the Principal is responsible, then this bond is void; otherwise it remains in full force and effect.

In the event that the Principal shall fail to perform any of the terms, covenants or conditions of the Contract during the period in which this Performance Bond is in effect, the Surety shall remain liable to the Aviation Authority for all such loss or damage (including, but not limited to, reasonable attorneys' fees and other legal and court costs) resulting from or in connection with any failure to perform up to the amount of the Penal Sum.

In the event the Surety fails to fulfill its obligations under this Performance Bond, then the Surety shall also indemnify and save the Aviation Authority harmless from any and all loss, damage, cost and expense, including, but not limited to, reasonable attorneys' fees and other legal and court costs for all trial, appellate and bankruptcy proceedings, resulting directly or indirectly from or in connection with the Surety's failure to fulfill its obligations hereunder. This paragraph shall survive the termination or cancellation of this Performance Bond. The obligations set forth in this paragraph shall not be limited by the Penal Sum of this Bond.

The Surety's obligations hereunder shall be direct and immediate and not conditional or contingent upon Aviation Authority's pursuit of its remedies against Principal, and shall remain in full force and effect notwithstanding (i) amendments or modifications to the Contract entered into by Aviation Authority and Principal without the Surety's knowledge or consent, (ii) waivers of compliance with or any default under the Contract granted by Aviation Authority to Principal without the Surety's knowledge or consent, (iii) the discharge of Principal from its obligations under the Contract as a result of any proceeding initiated under the Bankruptcy Code of 1978, as the same may be amended, or any similar state or federal law, or any limitation of the liability of Principal or its estate as a result of any such proceeding, or (iv) any other action taken by Aviation Authority or Principal that would, in the absence of this clause, result in the release or discharge by operation of law of the Surety from its obligations hereunder.

The institution of suit upon this Bond is subject to the limitations period in accordance with Section 95.11, Florida Statutes.

Any changes in or under the Contract Documents (which include, but are not limited to, the Specification and compliance or noncompliance with any formalities connected with the Contract or the changes therein shall not affect Surety's obligation under this Bond, and Surety hereby waives notice of any such changes. Further, Principal and Surety acknowledge that the Penal Sum of this bond shall be increased or the term of this bond extended in accordance with any amendments or other modifications to the Contract Documents entered into by Aviation Authority and Principal.

IN WITNESS WHEREOF, the Principal and Surety have executed this instrument under their several seals on the _____ day of _____, 20____, the name and corporate seal of each corporate party being hereto affixed and these presents fully signed by its undersigned representative, pursuant to the authority of its governing body.

Signed, sealed and delivered in the presence of:

_____
Principal (Name of Contractor)

_____ By: _____
Witness (Signature)

_____ Its: _____
Witness (Title)

(Seal)

_____
Name of Surety

_____ By: _____
Witness (Signature)

_____ Its: _____
Witness (Title)

Address: _____

Telephone No.:_____

Fax No.:_____

E-Mail Address: _____

_____
(Countersignature by
Florida Licensed Agent)

NOTE: If Principal and Surety are corporations, the respective corporate seal should be affixed and attached.

Attach a certified copy of Power-of-Attorney appointing individual Attorney-in-Fact for execution of Performance Bond on behalf of Surety.

IMPORTANT:

Surety companies executing bonds must meet the requirements set forth in Section 3 of the Contract's Special Conditions.

OATH OF SECRETARY

GREATER ORLANDO AVIATION AUTHORITY

I, _____, certify that I am the Secretary of the corporation named as Principal in the foregoing Performance and/or Payment Bonds; that _____ who signed the said Bond(s) on behalf of the Principal was then _____ of said corporation and was authorized by the corporation to sign the Bond(s) on its behalf; that I know (his, her) signature, and (his, her) signature thereto is genuine, and that said Bonds was/were duly signed, sealed and attested for and in behalf of said corporation by the authority of its governing body.

_____
Secretary

(Corporate Seal)

IRREVOCABLE STAND-BY LETTER OF CREDIT

_____ [Date]

IRREVOCABLE LETTER OF CREDIT NO. _____

EXPIRY DATE: _____

AGGREGATE AMOUNT:**$6,000,000**

BENEFICIARY: Greater Orlando Aviation Authority
One Jeff Fuqua Boulevard
Orlando, FL 32827-4399

Dear Sir or Madam:

On behalf of _____ [Company Name] (the "Company"), we hereby issue this irrevocable stand-by letter of credit in your favor up to the aggregate amount stated above, available by one or more sight drafts drawn by you on us.

Each draft hereunder must state "Drawn on _____ [Bank Name] Irrevocable Letter of Credit No. _____, dated _____," and must be accompanied by a statement in the form attached hereto as Exhibit A (which is incorporated in this letter of credit by this reference). Such statement must be signed by the Chief Executive Officer of the Greater Orlando Aviation Authority (the "Aviation Authority"), or designee, and must provide the following:

A. Certification that the Company has failed to faithfully perform one or more of its obligations to the Aviation Authority under that certain **Contract 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance And Repair Services**, at Orlando International Airport, as such may be amended from time to time, by and between the Company and the Aviation Authority (the "Agreement"); and

B. Certification of the amount of damages or expenses which, in his belief or determination, the Aviation Authority has suffered or incurred, or is likely to suffer or incur, as a result of such failure by the Company; or

C. Certification (1) that the Company has failed to provide to the Aviation Authority an acceptable surety bond or stand-by letter of credit to replace this letter of credit, on or before the date the same was due under the terms of the Agreement in accordance with such terms, and (2) certification of the amount of the required replacement surety bond or letter of credit.

Additionally, each draft drawn hereunder shall be paid from the funds of _____ [Bank Name]. If a drawing is made by you hereunder at or prior to 11:00 a.m., local time, on a business day, payment shall be made to you or to your designee of the amount specified at our branch where such drawing is made, in immediately available funds, not later than 3:00 p.m., such local time, on the same business day or such later time and business day as you may specify. If a drawing is made by you after 11:00 a.m., such local time, on a business day, payment shall be made to you or to your designee of the amount specified, in immediately available funds, not later than 3:00 p.m., such local time, on the next business day thereafter, or such later time and business day as you may specify.

This letter of credit is subject to the Uniform Customs and Practice for Documentary Credits (2007 Rev.), International Chamber of Commerce Publication No. 600, except that, notwithstanding the provisions of Article 36 thereof to the contrary, if this letter of credit would have otherwise expired by its terms during a period when our business has been interrupted by Acts of God or other causes beyond our control, our obligations hereunder shall continue for thirty (30) days following the date of our resumption of normal business operations.

We hereby engage with you that all drafts drawn hereunder in compliance with the terms of this credit will be duly honored upon presentation to us as provided herein.

_____
(Bank Name)

By: _____
(Signature)

Address: _____

_____

Telephone No.:_____

Fax No.:_____

E-Mail Address: _____

EXHIBIT A

GREATER ORLANDO AVIATION AUTHORITY
STATEMENT FORM

To: _____ [Bank Name]

Date: _____

Re: _____ [Company Name]

Irrevocable Letter of Credit Number: _____

The undersigned, who is the Chief Executive Officer of the Greater Orlando Aviation Authority (the "Aviation Authority"), or the duly authorized designee of same, hereby certifies to _____ [Bank Name] that [A, and either B or C are required]:

A. _____[Company Name] (the "Company") has failed to faithfully perform one or more of its obligations to the Aviation Authority under that certain Contract 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance And Repair Services, at Orlando International Airport, by and between the Company and the Aviation Authority (the "Agreement").

B. In the belief or determination of the undersigned, the amount of damages or expenses which the Aviation Authority has suffered or incurred or is likely to suffer or incur, as a result of such failure by the Company totals $_____; or

C. The Company has failed to provide the Aviation Authority with an acceptable replacement surety bond or stand-by letter of credit on or before the date the same was due under the terms of the Agreement in accordance with such terms, and that the amount of the required replacement bond or letter of credit is $_____.

Dated this _____ day of _____, 20____.

GREATER ORLANDO AVIATION AUTHORITY

By: _____

Title: _____

7.0 PROPOSAL SUBMITTAL REQUIREMENTS

7.1 Opening

a. Sealed proposals are exempt in accordance with Florida Statute 119.071(1) (b) 2. The names of the firms submitting a competitive solicitation will be read aloud at the time of the opening. No details of the competitive solicitation will be released until such time as the Aviation Authority provides notice of an intended decision or until 30 days after opening the bids, proposals, or final replies, whichever is earlier.

b. Submittals must be submitted no later than **11:00 a.m. Eastern Time on Thursday, January 12, 2023** in sealed envelopes bearing the words "**Purchasing Proposal 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance And Repair Services,, for the Orlando International Airport".**

c. Each Proposer shall submit three (3) complete sets of the Submittal:

One hardcopy marked "ORIGINAL".

One hardcopy marked "COPY".

One COMPLETE electronic copy on a USB drive in PDF format. The Submittal in PDF format shall have *na i ational oo ar s* inserted in lieu of any tabs required in the hard copy. The entire submittal shall not exceed a single USB Flash Drive. In cases where there are discrepancies between the electronic PDF and hard copy, the hard copy shall take precedence.

7.2 Delivery of Proposal

a. It is the sole responsibility of the Proposer to ensure that their submittal reaches the Purchasing Department. All proposals, unless otherwise specified, must be delivered to the following address no later than the time and date specified in the solicitation:

Greater Orlando Aviation Authority
GOAA Annex Building,
Purchasing Department
5855 Cargo Road, Orlando, FL 32827- 4399

b. Proposer should include the Proposal Number and Name, Name and Address of Proposer, and the Date of the opening on the outside of the box or envelope. Proposals submitted by e-mail, telephone or fax shall not be accepted. An e-mailed or a faxed submittal shall be rejected as non-responsive regardless of where or when it is received.

Proposers are cautioned that they are solely and strictly responsible for delivery to the specific location cited prior to the specified opening date and time. Therefore,

if your submittal is delivered by an express mail carrier or by any other means, it is solely your responsibility to ensure delivery to the above address.

d. **The time/date stamp clock located in the Purchasing Department shall serve as the official authority to determine lateness of any Submittal. The Submittal time shall be scrupulously observed. Under no circumstances shall Submittals delivered after the time specified be considered. Late Submittals will be returned unopened.**

7.3 Proposal Submittal and Format Requirements

a. In order to have a Proposal considered by the Aviation Authority, the Proposer must submit a complete Proposal. The Proposal requirements in this section are not meant to limit creativity in the presentation of a Proposal, but rather to list the minimum criteria elements that must be included in the Proposal. It is the Proposer's responsibility to incorporate all pertinent information to effectively present a Proposal Response and to communicate the Proposer's concept and meeting the requirements as listed in Section 2.2 Proposal Requirements and Section 2.3. Evaluation of Proposal Criteria.

b. The Proposer should prepare its proposal simply and economically, providing a straightforward, concise description of the Proposer's capability to satisfy the conditions and requirements of this competitive solicitation. Material shall be submitted in a loose leaf binder format, not as bound documents or with coil spines (plastic or metal).

c. To expedite the Aviation Authority's evaluation of the proposal, Proposals shall include the information requested in a single volume, with each response tabbed, numbered and ordered in the same manner as provided in this RFP. The information should be submitted on one-sided 8.5 X 11 inch pages in Arial font with no smaller than 12-pitch font, excluding required Attachments as listed in Tab 10, no more than 100 pages.

Tab 1 – Table of Contents

Please insert a set of tabs to identify each part of the Proposal to facilitate quick reference.

Tab 2 - Executive Summary

A. **General Company Information** - Provide the name of Proposer's company (including the name of any parent company), Include:

1. Contact name and complete contact information of individual responsible for account ("Lead Individual").

2. Type of organization (corporation, sole proprietor, partnership, other).

3. Federal employer identification number.

B. **Cover Letter** - The cover letter shall be signed by an authorized representative of the Proposer. The letter should indicate the Proposer's commitment to provide the services proposed and include the following:

1. Proposer must certify in writing with its Proposal that Proposer is registered to do business in the State of Florida. Please include a copy of such registration to the Aviation Authority with the RFP submission.

2. An affirmative statement that it is independent of the Aviation Authority.

3. An executive summary that is a brief overview of the overall strategy for implementation, and why their company is qualified to be selected.

4. Proposer shall have a minimum of **five** (**5**) years of continuous and recent experience providing services of the type described in the Scope of Services above, prior to the deadline of this RFP. Cover letter shall include an affirmative statement and documentary proof of such experience with the Proposal submission.

5. If the Proposer is a joint venture or partnership, the Experience and Qualifications may be satisfied by the Joint Venture or Partnership entity. Please state whether the entity is currently in existence, is being formed specifically for this project, or whether it will be formed upon award. If the Joint Venture is formed specifically for this agreement/project or will be formed upon award, please provide a copy of the Joint Venture or Partnership Agreement with the RFP.

Tab 3 - Proposer's Knowledge and Experience

A. **Proposer's knowledge and experience, including:**

1. Contracts (in similar size and scope to this RFP), with brief descriptions that demonstrate Proposer's experience in providing Baggage Handling System (BHS) Operation, Maintenance and Repair Services,

2. Company track record: Provide a summary of the company's background, history, locations, number of years in business, the total number of employees, key personnel, qualifications, experience, how business is organized, and notable achievements.

B. Key Personnel

1. The Proposer shall identify the Site Manager to be assigned to the Aviation Authority's account who has at least seven (7) years of successful experience in managing maintenance service operations with at least five (5) year experience in the aviation, baggage, material-handling industry, describing the Lead Individual's experience, which is with similar scope to that of the Orlando International Airport.

2. Provide names and titles of key personnel and an organizational chart of your proposed project team. Provide professional resumes of all key personnel.

3. Describe the key personnel experience with similar scope to that of the Orlando International Airport. Key personnel shall have at least five (5) years' experience in maintenance service operations with a minimum of three (3) years' experience in a baggage handling system environment with similar scope to that of the Orlando International Airport.

4. Proposer understands that the qualifications and experience of key personnel proposed will be factored into the evaluation process; therefore, key personnel must not be replaced without the approval of the Aviation Authority. Any approved substitutions must be with personnel of equal or better qualifications. In addition, any other commitments must not conflict with the level of commitment proposed for this project.

Tab 4 – References

The Proposers' references should demonstrate that it has the experience required, and reasonably has the reputation, to perform the Scope of Services described. It is the responsibility of the Proposer to provide references and information that most closely demonstrate experience with airport or public entity accounts of similar size, complexity, and risk exposure as the Aviation Authority. References shall be for work **substantially similar in scope and magnitude** shall be able to validate the Proposer's capabilities and experience.

1. Provide as many examples as relevant, up to a maximum of five (5) examples of airport and/or governmental entities Contracts, preferably in similar size and scope to this RFP, with brief descriptions that demonstrate the Proposer's experience relative to the Scope of Services listed in Section 4.0. A contact person shall be someone who has personal knowledge of the Proposer's performance for the specific requirement listed. Contact person must have been informed that they are being used as a reference and that the Aviation Authority may be contacting them. Do not list persons who will be unable to answer the specific questions regarding the requirements.

2. Proposer shall provide the following information for each reference:

    a) Name
    b) Address
    c) Contact person
    d) Telephone number and email address of contact person
    e) Brief Description of Major Project Components

        1) Overview of Work Performed
        2) Proposer's Role and Lead Individual and summary of work performed by Proposer. Indicate which team member(s) provided services.
        3) Provide the name of the firm member working with your firm that was the primary contact for the reference provided.

    f) Date of Services/Status (current or past client)

3. The Proposer authorizes the Aviation Authority, its staff or consultants to contact any of the references provided in the response and specifically authorizes such references to release either orally or in writing, any appropriate data with respect to the Proposer and its Engagement Team members.

4. Provide a list of all clients to whom the Proposer has provided the Baggage Handling System (BHS) Operation, Maintenance and Repair Services, Services on or after January 1, 2018, and to which any such services terminated prior to the end of the Agreement term. If services were terminated, the Proposer shall explain why.

Tab 5 – Operational Plans

A. **Management and Staffing Plan**: Describe in detail the proposed staffing plan necessary to meet or exceed the requirements of this Contract.

B. **Transition Plan**: Describe in detail the process that would be followed to implement the services to be provided pursuant to the Scope of Services. This plan shall also include time frames and information that would be required for such services to be fully operational and include a sample timeline (with an explanation of how this timeline would be used in the transition process.)

C. **Training Plan**: Describe in detail the training plan to ensure quality standards are met and all Contractor's employees are up-to-date in maintenance processes, procedures, and safety regulations.

D. **MWBE/LDB Participation Plan or Good Faith Effort**

Tab 6 – Proof of Insurance

A. all portions listed in Section 3.7 Insurance Requirements by providing evidence of one of the following:

1. Certificate of Insurance on Accord form or form acceptable to Aviation Authority,
2. or signed affirmation of ability to comply from a licensed insurance agent,
3. or an insurance quote.

B. If awarded a Contract and prior to Notice to Proceed, Proposer must attain and provide a Certificate of Insurance in compliance with Section 3.7 Insurance Requirements.

Tab 7 – Prior or Pending Convictions, Indictments, Investigations, Regulatory Investigations, Conflicts Of Interest, and Claims

A. The Proposer shall provide a description of all prior or pending convictions, indictments, investigations, and regulatory investigations, either civil or criminal that relate to conducting Baggage Handling System (BHS) Operation, Maintenance And Repair Services, in which Proposer or its affiliates, subsidiaries, parent company, directors, senior officers, senior regional officers, the Lead Individual, or Engagement Team members have been involved with in the last five (5) years immediately preceding the date of Proposer's response to this RFP. Or provide an affirmative statement that there are none.

B. Conflicts of Interest

Describe any conflicts of interest with the Aviation Authority that the Proposer's firm has or may have and how that conflict of interest would be mitigated, or provide an affirmative statement that there are none.

C. Claims Information

Disclose all lawsuits, arbitrations and claims filed or raised by or against the Proposer over the last five (5) years, specifically identifying the project involved; The parties involved, The nature of the claim(s), Amount at issue, Disposition or status and Litigation, case style, number, and jurisdiction.

Tab 8 - Financial Background Information

Include the following historical financial information for the Proposer. If Proposer is a joint venture, partnership or LLC, then the following information must be submitted for each separate entity in the joint venture, partnership or LLC:

A. Provide current Dun & Bradstreet or Standard and Poor's Summary, if available. If a summary is unavailable, state the reason.

B. Proposers must provide most recent audited annual financial statements for the last two years in order to evaluate the Proposer's ability to perform these Services. If audited annual financial statements are not available, provide balance sheets, income statements, and cash flow statements for the last two years.

C. This financial documentation shall be submitted in a sealed envelope, and included only with the original copy of the printed RFP. The sealed envelope should be clearly labeled as follows: **"Confidential Financial Records Submitted under Seal and Exempt from Florida Public Records Disclosure". Include the RFP NO: and Title: 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance And Repair Services, and the Proposer's firm name on the sealed envelope.** (Reference Florida Statutes Section 119.071(1)(c) for exemption on financial records.)

Tab 9 – Additional Information

If there is no additional information provide a statement: "No additional information."

Tab 10 – Attachments (Forms to be turned in to the Aviation Authority)

Attachment A	Proposer's Certification Form.
Attachment B	Proposal Price Schedule.
Attachment C	Addendum Receipt Verification Form.
Attachment D	Proposer's Questionnaire.
Attachment E	Conflict of Interest Disclosure Form.
Attachment F	Scrutinized Company Certification Form.
Attachment G	MWBE Participation Forms, if applicable.
Attachment H	Proposer's W-9.
Attachment I	Letter of Bondability.
Attachment J	E-Verification Certification Form.
Attachment K	No Proposal Response Form, if applicable.

Attachment A - Proposer's Certification Form

I have carefully examined the Solicitation and any other documents accompanying or made a part of this Solicitations.

I hereby propose to furnish the goods or services specified in this Solicitation at the prices or rates quoted in my submittal. I agree that my submittal will remain firm for a period of up to one-hundred-twenty (120) days in order to allow the Aviation Authority adequate time to evaluate the submittals.

I certify that all information contained in this Solicitation is truthful to the best of my knowledge and belief. I further certify that I am duly authorized to submit this Solicitation on behalf of the Proposer as its act and deed and that the Proposer is ready, willing and able to perform if awarded the Contract.

I certify, under oath, that this Solicitation is made without prior understanding, agreement, connection, discussion, or collusion with any other person, firm or corporation submitting a Solicitation for the same product or service. I further certify that no officer, employee or agent of the Aviation Authority or any other Proposer has a financial interest in this Solicitation. I further certify that the undersigned executed this Proposer's Certification with full knowledge and understanding of the matters therein contained and was duly authorized to do so.

Company	
	☐ ☐
Bidder's Signature	_____ 20___
Print Name and Title	_____
	☐ **Personally Known; or** ☐ **Produced Identification. Type of identification produced:**
Address:	*117 05*
	STATE OF FLORIDA) **Seal**
Date	**COUNTY OF)**
Duns Number	
Federal Tax Id Number	**Notary Public My Commission Expires:**
Email:	**Printed, typed or stamped commissioned name of Notary Public)**

Attachment B - Proposal Price Form(s)

PROPOSAL PRICE FORM GREATER ORLANDO AVIATION AUTHORITYY

PURCHASING PROPOSAL 23-282-RFP, BAGGAGE HANDLING SYSTEM (BHS) OPERATION, MAINTENANCE AND REPAIR SERVICES,

Proposer's Proposal prices shall remain firm for the duration of the initial term of the Contract. Any anticipated increases in Proposer's costs during the initial term of the Contract must be reflected in its prices set forth in its Proposal. The Aviation Authority shall not be obligated to renegotiate or increase any price for any work during the initial term of the Contract based on a Proposer's mistake or miscalculation of prices, underestimation of costs, or for any other reason.

The Proposer's Unit Prices shall include the Contractor's portion of social security taxes, unemployment taxes and all other compulsory payroll taxes, worker's compensation insurance costs, costs of any health insurance or other fringe benefit provided to employees, uniform costs, costs of performance bond and U.S. Customs and Border Protection bond, hologram badge and insurance coverage, travel costs, training costs, other overhead costs, profit margin and any other costs or fees the Proposer would expect to receive or recover from the Aviation Authority in performing the services.

The Proposer agrees to provide all labor, supervision, management oversight, training, materials, tools, equipment, submissions, reports, consumables, uniforms and all other items and services necessary, proper for, or incidental to performing twenty-four (24) hours per day seven (7) days per week, on-site maintenance, repair and operation, Corrective Maintenance (CM), Preventative Maintenance (PM) and Predictive Maintenance (PdM), to utilize, generate and maintain data into the specified site of the Aviation Authority's Enterprise Asset Management System EAMS Maximo, the management of spare parts inventory for the Baggage Handling System (BHS) Operation, Maintenance and Repair Services described in the Contract Documents.

23-282-RFP, BAGGAGE HANDLING SYSTEM (BHS) OPERATION, MAINTENANCE AND REPAIR SERVICES

TOTAL FIVE (5) YEAR PROPOSAL PRICE:

_____**$**_____

(Print Dollar Amount)

5

Authorized Signature: _____

Name and Title (Typed or Printed): _____

Date: _____

Attachment C - Addendum Receipt Verification

Proposers must acknowledge each addenda on this form and include with your Proposal submittal. Failure to acknowledge and upload EACH addenda may result in a non-responsive Proposal. The undersigned acknowledges receipt of the following addenda to the Documents (Give number and date of each):

Addendum No. _____ Dated _____

Addendum No. _____ Dated _____

Addendum No. _____ Dated _____

Addendum No. _____ Dated _____

Addendum No. _____ Dated _____

Addendum No. _____ Dated _____

Addendum No. _____ Dated _____

Addendum No. _____ Dated _____

_____
Company

_____
Signature

_____
Print Name

_____
Title

Attachment D - Proposer's Questionnaire

The following questionnaire is to be completed by the Proposer and provided with its Proposal submittal. If a question is not applicable, so indicate by writing "N/A".

1. CONTACT INFORMATION

Name of Company	
Contact Individual	
Contact Address	
City, State, Zip	
Telephone Number	
Email Address	

2. AUTHORIZED SIGNATORIES

The Proposer represents that the following persons are authorized to sign Proposals, and/or sign Contracts and related documents to which the Proposer will be duly bound. The Aviation Authority will verify all named signatories on Sunbiz.org. If the authorized person is not registered on www.Sunbiz.org, the Proposer should provide with their Proposal submittal proof of authorization.

Name	Title	Indicate Principal or Authorized Authority

3. Questions Related to

4. List a minimum of three (3) and no more than five (5) customers for the services specified in the solicitation in the spaces provided. References shall be for work **substantially similar in scope and magnitude** satisfactorily completed and shall be able to validate the Proposer's capabilities and experience. **Note:** A contact person shall be someone who has personal knowledge of the Proposer's performance for the specific requirement listed. Contact person must have been informed that they are being used as a reference and that the Aviation Authority may be contacting them. Do not list persons who will be unable to answer specific questions regarding the requirements.

REFERENCE FORM

Ref #1. Customer/Client:
Date of Services:
Description of Services:
Dollar or Budget Value of Contract:
Street Address:
City, State, ZIP Code:
Telephone #
Contact Person:
Email:
Ref # 2. Customer/Client:
Date of Services:
Description of Services:
Dollar or Budget Value of Contract:
Street Address:
City, State, ZIP Code:
Telephone #
Contact Person:
Email:
Ref #3. Customer/Client:
Date of Services:
Description of Services:
Dollar or Budget Value of Contract:
Street Address:
City, State, ZIP Code:
Telephone #
Contact Person:
Email:

Ref #4. Customer/Client:
Date of Services:
Description of Services:
Dollar or Budget Value of Contract:
Street Address:
City, State, ZIP Code:
Telephone #
Contact Person:
Email:

Ref # 5. Customer/Client:
Date of Services:
Description of Services:
Dollar or Budget Value of Contract:
Street Address:
City, State, ZIP Code:
Telephone #
Contact Person:
Email:

_____
Company

_____
Signature

_____
Print Name

_____
Title

Attachment E - Conflict of Interest Disclosure Form

The award of this Contract is subject to the provisions of Chapter 112, Florida Statutes. All Proposers must disclose within their Proposal the name of any officer, director, employee or agent (or their spouse or child) who is also an employee or officer of the Aviation Authority.

By submission of this Proposal, the undersigned certifies, under penalty of perjury, that to the best of their knowledge and belief, have met the Florida Statute.

Comments:

_____
_____
_____
_____
_____

Acknowledged by:

_____

Firm Name:

_____

Signature of Authorized Representative:

_____

Name and Title (Print or Type):

_____

Date:

_____

Attachment F - Certification Regarding Prohibition Against Contracting with Scrutinized Companies

I hereby certify that neither the undersigned entity, nor any of its wholly owned subsidiaries, majority-owned subsidiaries, parent companies, or affiliates of such entities or business associations, that exists for the purpose of making profit have been placed on the Scrutinized Companies that Boycott Israel List created pursuant to s. 215.4725 of the Florida Statutes, or are engaged in a boycott of Israel.

In addition, if this solicitation is for a Contract for goods or services of one million dollars or more, I hereby certify that neither the undersigned entity, nor any of its wholly owned subsidiaries, majority-owned subsidiaries, parent companies, or affiliates of such entities or business associations, that exists for the purpose of making profit are on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, created pursuant to s. 215.473 of the Florida Statutes, or are engaged in business operations in Cuba or Syria as defined in said statute.

I understand and agree that the Aviation Authority may immediately terminate any Contract resulting from this solicitation upon written notice if the undersigned entity (or any of those related entities of Proposer as defined above by Florida law) are found to have submitted a false certification or any of the following occur with respect to the company or a related entity: (i) it has been placed on the Scrutinized Companies that Boycott Israel List, or is engaged in a boycott of Israel, or (ii) for any Contract for goods or services of one million dollars or more, it has been placed on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or it is found to have been engaged in business operations in Cuba or Syria.

Name of Proposer:_____

By:_____
(Authorized Signature)

Title:_____

Date:_____

Attachment G – MWBE and LDB FORMS

LETTER OF INTENT/AFFIRMATION
Minority/Woman Owned Business Enterprise (MWBE)

Bidder: Name_____

Address_____

City_____ State_____ Zip_____

MWBE Firm: Name_____

Address_____

City_____ State_____ Zip_____

MWBE Contact: Name: _____ Phone ( ) _____

Email: _____

MWBE Certification Agency: _____ Expiration Date _____
a Fir s all s it e iden e (s as oto o) o t eir erti i ation stat s

Scope of Work	Quantity	Rates	Total

Year 1: $_____

Year 2: $_____

Year 3: $_____

Total Term Value: $_____ Percent of Total Bid: _____%

AFFIRMATION:

The above-named MWBE Firm affirms that it will perform the portion of the Contract as describe above for the estimated dollar value as stated above.

By: _____
(MWBE Owner's Signature) (Title) (Date)

The Bidder affirms it is committed to utilizing the above named MWBE Firm for the portion of the Contract as described above for the estimated dollar value as stated above.

By: _____
(Bidder's Authorized Signature) (Title) (Date)

In the event the Bidder does not receive award of the prime Contract, any and all representations in this Letter of Intent/Affirmation shall be null and void.

LETTER OF INTENT/AFFIRMATION
Local Developing Business (LDB) / Veteran Business Enterprise (VBE)

Bidder: Name_____

Address_____

City_____ State_____ Zip_____

LDB/VBE Firm: Name_____

Address_____

City_____ State_____ Zip_____

LDB/VBE Contact: Name: _____ Phone ( )_____

Email: _____

LDB/VBE Certification Agency: _____ Expiration Date _____

Scope of Work	Quantity	Rates	Total

Year 1: $_____

Year 2: $_____

Year 3: $_____

Total Term Value: $_____ Percent of Total Bid: _____%

AFFIRMATION:

The above-named LDB/VBE Firm affirms that it will perform the portion of the Contract as describe above for the estimated dollar value as stated above.

By: _____
(LDB/VBE Owner's Signature) (Title) (Date)

The Bidder affirms it is committed to utilizing the above named LDB/VBE Firm for the portion of the Contract as described above for the estimated dollar value as stated above.

By: _____
(Bidder's Authorized Signature) (Title) (Date)

In the event the Bidder does not receive award of the prime Contract, any and all representations in this Letter of Intent/Affirmation shall be null and void.

MONTH ENDING: _____

GREATER ORLANDO AVIATION AUTHORITY

MWBE DISBURSEMENT FORM

(To Be Submitted with EACH Invoice and Faxed to (407) 825-3004 or E-Mailed to DForms@goaa.org)

CONTRACT: 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance and Repair Services

(Number and Name)

	Current Year			Previous Years Totals
	(A)	(B)	(C)	(D)
PAYMENTS	Current Payment	Previous Payments	Cumulative Payments	Amount
Prime Contractor Payment				
Percent Achieved				
	(Total Col E / Total Col A)	(Total Col F / Total Col B)	(Total Col G / Total Col C)	(Total Col H / Total Col D)

	Current Year			Previous Years Totals
	(E)	(F)	(G)	(H)
MWBE SUBCONTRACTOR/VENDOR	Current Payment	Previous Payments	Cumulative Payments	Amount
TOTALS				

Summary

Original Prime Contract Total:	$	Original Sub Contract Total:	$
Amendment(s) Approved:	$	Amendment(s) Approved:	$
Revised Prime Contract Total:	$	Revised Sub Contract Total:	$

Contract Goal:

Cumulative Goal Achieved:

(Sum of totals G and H / Sum of totals C and D)

Remarks:

SAMPLE

MONTH ENDING: _____

GREATER ORLANDO AVIATION AUTHORITY

LDB/VBE DISBURSEMENT FORM

(To Be Submitted with EACH Invoice and Faxed to (407) 825-3004 or E-Mailed to DForms@goaa.org)

CONTRACT: 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance and Repair Services

(Number and Name)

	Current Year			Previous Years Totals
	(A)	(B)	(C)	(D)
PAYMENTS	Current Payment	Previous Payments	Cumulative Payments	Amount
Prime Contractor Payment				
Percent Achieved				
	(Total Col E / Total Col A)	(Total Col F / Total Col B)	(Total Col G / Total Col C)	(Total Col H / Total Col D)

	Current Year			Previous Years Totals
	(E)	(F)	(G)	(H)
LDB/VBE SUBCONTRACTOR/VENDOR	Current Payment	Previous Payments	Cumulative Payments	Amount
TOTALS				

Summary

Original Prime Contract Total:	$	Original Sub Contract Total:	$
Amendment(s) Approved:	$	Amendment(s) Approved:	$
Revised Prime Contract Total:	$	Revised Sub Contract Total:	$

Contract Goal:

Cumulative Goal Achieved:

(Sum of totals G and H / Sum of totals C and D)

Remarks:

SAMPLE

Attachment H - Current W9

Request for Taxpayer Identification Number and Certification ▶

Go to www.irs.gov/FormW9 for instructions and the latest information.

Attachment I - Letter of Bondability or Letter of Credit

As described in Section Three – Special Conditions the Performance Bond the Aviation Authority will not accept any change or modification to the forms of Performance Bond or Letter of Credit contained in the Submittal Documents.

Each Proposer shall provide with its Submittal a Letter of Bondability on a surety company letterhead or a letter from a US Bank for a letter of credit confirming that Proposer can obtain one or the other and understands only the Performance Bond or Letter of Credit form will be accepted.

Attachment J – E-Verification Certification Form

Effective January 1, 2021, public and private employers, contractors and subcontractors will be required to register with, and use the Employment Eligibility Verification System (E-Verify) to verify the work authorization status of all newly hired employees. The E-Verify system can be obtained at the U.S. Department of Homeland Security website: http://www/dhs.gov/E-Verify.

_____ means a person or entity that has entered or is attempting to enter into a contract with a public employer to provide labor, supplies, or services to such employer in exchange for salary, wages, or other remuneration (also referred to as Bidder, Vendor or Contractor).

_____ means a person or entity that provides labor, supplies, or services to or for a contractor or another subcontractor in exchange for salary, wages, or other remuneration (also referred to as Sub- Vendor or Sub-Contractor).

Vendor/Contractor/Subcontractor acknowledges and agrees to utilize the U.S. Department of Homeland Security's E-Verify System to verify the employment eligibility of:

- All persons employed by Vendor/Contractor/Sub-Contractor during the term of the contract, (including assigned sub-vendors/sub-contractors/sub-contractors), to perform employment duties within Florida and any work in pursuant to the contract with the Aviation Authority.

enterin into a ontra t it t e iation t orit t e ontra tor ontra tor e o es o li ated to o l it t e ro isions o Se tion Se tion Fla Stat lo ent li i ilit as a ended ro ti e to ti e T is in l des t is not li ited to tili ation o t e eri S ste to eri t e or a t ori ation stat s o all ne l ired e lo ees and re irin all s ontra tors to ro ide an a ida it attestin t at t e s ontra tor does not e lo ontra t it or s ontra t it an na t ori ed alien

Fail re to o l ill lead to ter ination o res ltin ontra t or i a s ontra tor no in l iolates t e stat te t e s ontra t st e ter inated i ediatel n allen e to ter ination nder t is ro ision st e iled in t e ir it o rt o ran e o nt Florida no later t an alendar da s a ter t e date o ter ination t e res ltin ontra t is ter inated or a iolation o t e stat te t e ontra tor t e ontra tor a not e a arded a li ontra t or a eriod o ear a ter t e date o ter ination

-

Company Name:_____

Authorized Name:_____ Title:_____

Signature:_____ Date_____

****

State of_____

County of _____

This instrument was acknowledged before me on_____(Date)

Notary Public Signature_____

Attachment K – No Proposal Response

NO PROPOSAL RESPONSE

TO

REQUEST FOR PROPOSALS

If your firm is unable to submit a Proposal at this time, please provide the information requested in the space provided below and return to:

GREATER ORLANDO AVIATION AUTHORITY
GOAA Annex Building,
Purchasing Department
5855 Cargo Road, Orlando, FL 32827- 4399

We have received Request for Proposals, under **Purchasing Proposal 23-282-RFP, Baggage Handling System (BHS) Operation, Maintenance and Repair Services for Orlando International Airport, opening at 11:00 a.m. Thursday, January 12, 2023,** at the Greater Orlando Aviation Authority, Orlando International Airport, Purchasing Department. Our firm's reason for not submitting is:

_____

_____

_____

_____
Company Name

By:_____

Its:_____
Name & Title, Typed or Printed