

## What to Expect from the CASE Nephrology/Urology Team

Thank you for scheduling with CASE Nephrology/ Urology. We want to help you prepare for your pet's visit.

## Before your appointment

- Arrival: Please plan to arrive 15 minutes early to allow for check-in.
- Medical records: If your pet has been seen by any other clinics or hospitals, please let us know so we can request records and ensure we have everything needed.
- Fasting: Please fast your pet after 10:00 p.m. the night before the appointment. Water is fine overnight and the morning of. If medications are needed, you may give them in a small "meatball" of food unless instructed otherwise by your veterinarian.
- Anxiety/Fear-Free meds: If your pet was prescribed Fear Free or anxiety-reducing medications, please give them as directed before the visit.
- Medications: Bring all current medications (or a complete list) and tell us when the last doses were given.
- Urine sample: We may need to obtain a urine sample. Please do not allow your pet to urinate on the way to the hospital if possible.

» Home observations: Begin noting your pet's eating, drinking, and bathroom habits. If you observe straining or unusual urination, take a brief video to share with the medical team.

## **Day-of expectations**

Length of visit: Specialty consultations can be lengthy. Please plan for the visit to last longer than an hour and/or be prepared for a drop-off, depending on recommended diagnostics.

## **Hours & urgent questions**

- The Nephrology/Urology service is in office Tuesday-Friday, 7:00 a.m.-5:00 p.m.
- For urgent concerns outside these hours, please call our Emergency Department at (303) 545-2273. CASE is open for emergencies 24/7/365.

Thank you—we look forward to seeing you and caring for your pet.

