

# 6/17 COVID-19 UPDATE

## NEW CLINIC HOURS AND PROCEDURES.

Starting June 23rd, day practice hours will be Monday-Friday 8 AM – 6 PM and Saturday 8 AM – 1 PM. Patients seen outside of these hours will be cared for by ACC Emergency and will incur those associated fees. General clinic hours remain the same, Monday-Friday 7 AM – 8 PM, Saturday 7 AM – 3 PM and Sunday 9 AM – 5 PM.

We, as always, remain open 24/7 for urgent care and emergencies. As a reminder, we are a primarily walk in clinic. Our limited weekday doctor appointments will be reserved for those clients with our Petly plans or rechecks and weekends will be walk-in only. We request that all other patients needing doctor visits be seen on a walk-in basis. Wait times can vary so feel free to call or ask for an update at check-in. We do regret that some days, the longer wait times may push checked in visits into the ER hours.

For more information on our Petly Wellness plans visit <https://animalcareinfo.com/services/wellness-plans/acc/> Nurse visits will remain available to all clients with a fee of \$15 per visit excluding vaccine booster visits.

Grooming, boarding, kennel services (baths and nail trims) and surgeries will remain by appointment only. For our current COVID protocols, please visit our website at [www.acc.animalcareinfo.com](http://www.acc.animalcareinfo.com)

Thank you for your patience in what has been a very stressful, but fulfilling year, with the demand for good veterinary care rising significantly. We remain committed to helping as many of your pets in need as possible.

The team at Animal Care Center of Plainfield

