



How Tiny Helped Sighten Increase Proposal Creation by 71%

CASE STUDY



“Offering customizable templates with Tiny has helped us grow and helps our customers differentiate themselves in the market. Thanks to Tiny, our customers have been able to take control of their own marketing and branding.”

“**Mariya Nomanbhoy,**
COO, Sighten

The Client

Sighten



INDUSTRY
Sales Software



LOCATION
USA (Global)

71%

More proposals created using their platform year-over-year

10x

Decrease cost per customisation from \$3,000 to \$300

Founded in 2013, Sighten provides a sales software platform that offers solutions for solar installers, channel managers, and financiers. Sighten helps with the entire sales workflow, from initial lead through to install. Their software also gives clients the ability to create customizable proposals to present to homeowners.

The Challenge

HTML TEMPLATES THAT WERE EXPENSIVE AND TIME-CONSUMING TO CUSTOMIZE

Mariya Nomanbhoy is the COO of Sighten, a company that helps sales professionals create proposals for solar installation. Using custom and dynamic data from Sighten's system, their clients can send sales prospects customized proposals that fit their individual needs.

At first, Sighten offered a few different HTML versions of proposal templates for their clients to use. But these were expensive to produce and difficult to edit. As their client base grew, they started getting more requests for differentiated proposals. This is because as Sighten's clients began competing with each other, prospects were noticing the similarities among the proposals. So, their clients wanted to add their own branding and information.

Sighten could offer some customized HTML templates to their biggest clients, but the cost of producing each one was around \$3,000 and they had to be coded by developers, which took up a lot of their time. In order for Sighten to grow, they needed customizable templates that were easy to edit and cost-effective to create.

WHAT WE PROVIDED

Customizable Templates

- » The ability to create customize proposals based on easy-to-edit templates



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“As our customer base was growing we needed to have more differentiated proposals, because our customers started competing against each other in the market and homeowners were seeing the exact same types of proposals. So our customers wanted to be able to differentiate themselves more.”

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The Solution

EASY-TO-CUSTOMIZE PROPOSAL TEMPLATES

Mariya knew Sighthen needed to offer their clients a way to customize proposals easily to match their individual branding.

She had worked with Tiny previously and knew the company offered easily customizable rich text editing software with a broad set of capabilities, straightforward integration, and reliable customer support. When she compared different options for Sighthen, she quickly confirmed that Tiny’s product TinyMCE was more flexible than other text editors. “We did look into a bunch of different options, and we could see that Tiny was putting out more new features than the others,” Mariya says. “It just had a much broader set of capabilities.”

By taking Sighthen’s technology and integrating it with all of TinyMCE’s features, she could now offer Sighthen’s clients an unlimited range of proposal options.

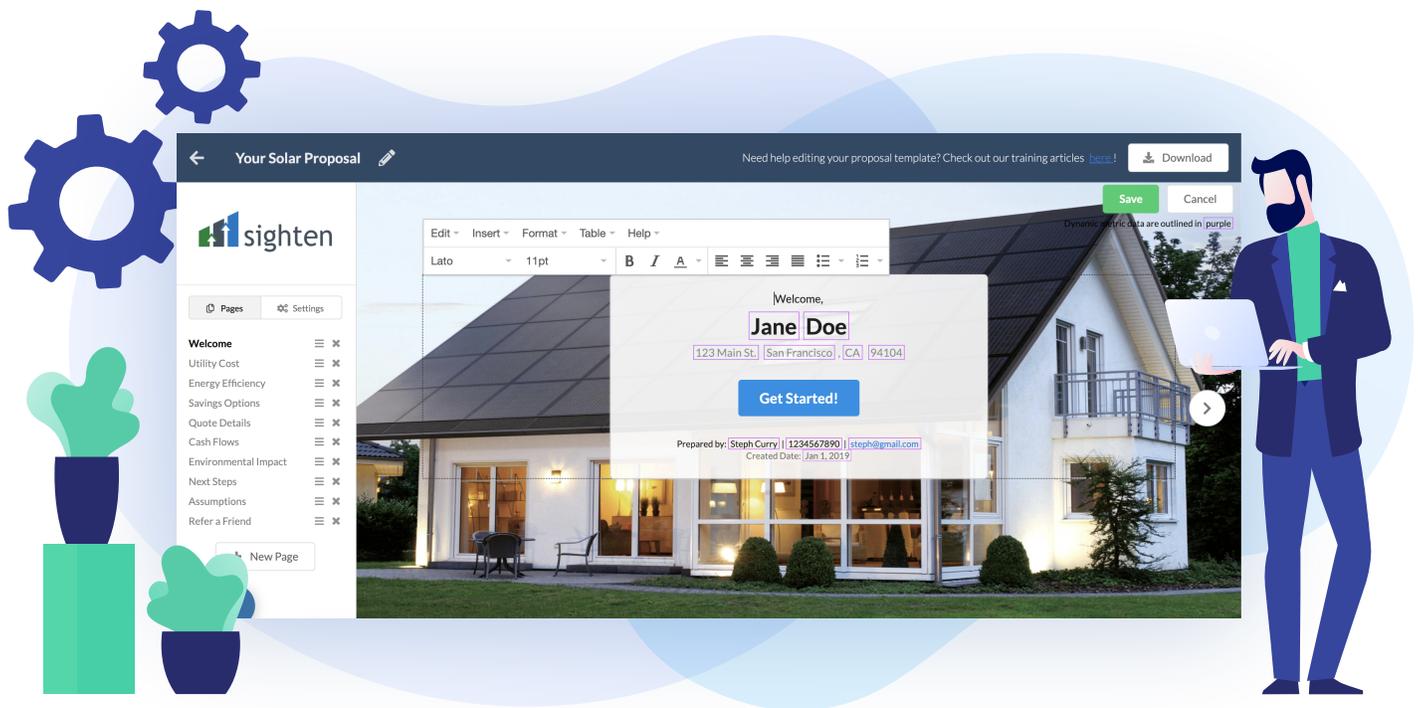
Each client starts with a custom proposal template and can modify it, or even make an entirely new personalized template and import dynamic data from Sighthen’s system to create a beautiful, unique proposal for homeowners.

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“One thing that has been great for us is the ability to insert data metrics. That was a big reason why we chose TinyMCE. These proposals are specific to each individual sales prospect, and they have a lot of dynamic data in terms of pricing and savings—all the different numbers that go into them. Having the ability to add and remove these dynamic fields has been key for us.”

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The Result

71% MORE PROPOSALS CREATED YEAR-OVER-YEAR

In just one year since implementing TinyMCE, Sighthen has seen the number of proposals created using their software increase by over 71%. Offering their clients the ability to create custom proposals was one of the biggest factors in that growth.

And thanks to Tiny and TinyMCE, Sighthen can also offer to create custom proposals for their clients in-house at a fraction of the previous price. By shifting the task entirely to non-developers—since customization no longer requires coding—the cost of creating a custom proposal has decreased by 90%, allowing them to scale.

Mariya says the time they now save is even more valuable, because Sighthen’s developers can focus on improving the company’s software and creating an even better tool for their clients. “It’s always helpful to have that development time back,” Mariya adds. “The cost reduction is great, but having the time and opportunity to focus on aspects of the application where customers want to see changes is even better.”

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“It really comes down to flexibility. There are a lot of different features within TinyMCE, and our clients are able to completely customize what they need within the tool. It allows them to take much more control, and that is really what we needed.”



Take your product to the next level with Tiny.

TinyMCE is a flexible and customizable rich text editor that lets you focus on the content you're creating, not the tool you're using.



CONTACT US AT START@TINY.CLOUD TO GET STARTED