



# Your *Holiday campaign* toolkit

From idea to inbox

# Your holiday *marketing* starts here.

Light up your marketing this season  
with strategies that work.

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The holiday season is your business's time to shine. Whether you're starting fresh or giving your existing campaigns a makeover, this guide will help you build a holiday campaign that will sparkle all season long.

Inside, you'll find best practices, tips, and ideas for every part of your marketing. We'll show you how to leverage your website, social media, email, SMS\*, events, and more so you can deliver an engaging marketing strategy that keeps your customers coming back.

Read it from start to finish or skip straight to what matters most to you. Wherever you are in your marketing journey, these strategies will help your brand shine bright this season.

\*via EZ Texting integration

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When it comes to creating a *successful marketing campaign*, proper planning can be what you need to transform a good campaign into a great one.

We’ve compiled a list of notable dates this holiday season to help you get started.

## November

| Sunday                     | Monday | Tuesday               | Wednesday | Thursday | Friday             | Saturday                      |
|----------------------------|--------|-----------------------|-----------|----------|--------------------|-------------------------------|
|                            |        |                       |           |          |                    | 1                             |
| 2<br>Daylight Savings Time | 3      | 4                     | 5         | 6        | 7                  | 8                             |
| 9                          | 10     | 11<br>Remembrance Day | 12        | 13       | 14                 | 15                            |
| 16                         | 17     | 18                    | 19        | 20       | 21                 | 22                            |
| 23                         | 24     | 25                    | 26        | 27       | 28<br>Black Friday | 29<br>Small Business Saturday |
| 30<br>Artists Sunday       |        |                       |           |          |                    |                               |

**November 2** — Daylight Savings Time ends at 2:00 am

**November 11** — Remembrance Day

**November 28** — Black Friday

**November 29** — Small Business Saturday

**November 30** — Artists Sunday

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### November Themes

- “Movember”
- Height of the Holiday preparations and shopping

## December

| Sunday                | Monday            | Tuesday             | Wednesday            | Thursday            | Friday                             | Saturday |
|-----------------------|-------------------|---------------------|----------------------|---------------------|------------------------------------|----------|
|                       | 1<br>Cyber Monday | 2<br>Giving Tuesday | 3                    | 4                   | 5                                  | 6        |
| 7                     | 8                 | 9                   | 10                   | 11                  | 12                                 | 13       |
| 14<br>Hanukkah begins | 15                | 16                  | 17                   | 18                  | 19                                 | 20       |
| 21<br>Winter Solstice | 22                | 23                  | 24<br>Christmas Eve  | 25<br>Christmas Day | 26<br>Boxing Day<br>Kwanzaa begins | 27       |
| 28                    | 29                | 30                  | 31<br>New Year's Eve |                     |                                    |          |

**December 1** — Cyber Monday

**December 2** — Giving Tuesday

**December 14** — Hanukkah begins

**December 21** — Winter Solstice (shortest day of the year)

**December 24** — Christmas Eve

**December 25** — Christmas

**December 26** — Boxing Day

**December 26** — Kwanzaa begins

**December 31** — New Year’s Eve

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### December Themes

- End-of-year fundraising
- Height of the Holiday season

# Creating *Effective* Landing Pages

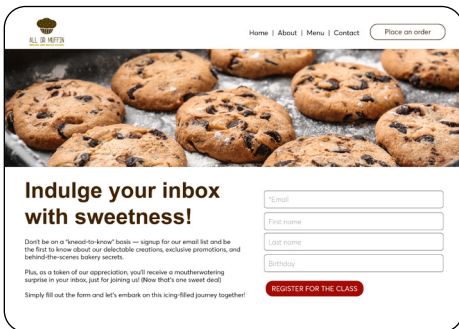
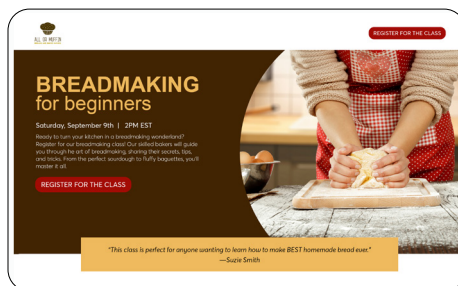
Launching something that is sure to connect this holiday season?

Whether it's a contest, new product, or event, don't leave your customers in the dark. Guide them exactly where you want them to go with well-thought-out landing pages.

**Here the most common types of landing pages to spark engagement and grow your contact list:**

## Event Registration

Get visitors to register for an upcoming event, like a webinar or festive, in-store event.

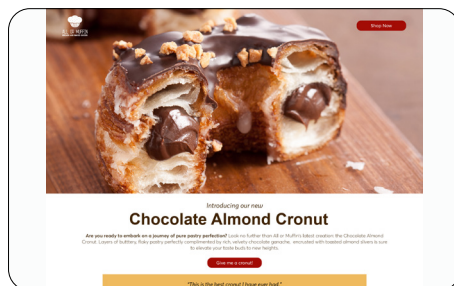
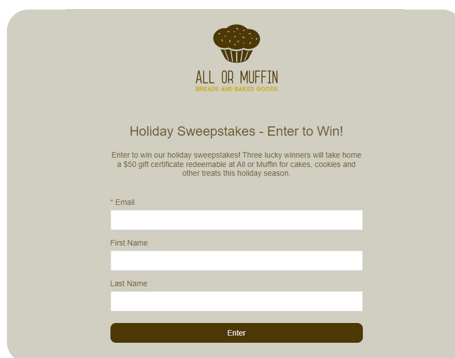


## Sign-Up Form

Encourage visitors to stay connected by inviting them to subscribe to your email list or newsletter.

## Contest Entrance

Attract and create buzz around your holiday promotions by offering a chance to win prizes in exchange for contact information.



## Other landing page ideas

- Find us online
- Charitable donation
- Product Sales

## Website Tip

Avoid leaving your web presence out in the cold by following this simple seasonal checklist:

- ☐ Update your hours of operation
- ☐ Add event information:
  - ☐ On-site events
  - ☐ Trade shows
  - ☐ Community events
  - ☐ Virtual events
  - ☐ Fundraising drives
- ☐ Feature limited-time items, like seasonal menus or products
- ☐ Promote discounts and offers prominently
- ☐ Highlight images of your store or product from past holiday seasons

Note: Landing pages work well when they give visitors a clear reason to stick around or act. Simple, mobile-friendly surveys are also an easy way help spark engagement and entice people to sign up for your mailing list.

**TRY IT YOURSELF** ➔

# Elements of a *good* landing page

Here are the essential building blocks to give your landing pages that little extra so they stand out and get results.

## High-quality hero image or video:

A visually appealing hero image or video can help quickly grab your visitors' attention and convey your message quickly and effectively.

## Social proof:

Trust-building content, like customer reviews, social media mentions, news features, or testimonials build trust and credibility with your visitors.

## Strong call to action (CTA):

The CTA is the action you want your visitors to take, such as filling out a form, making a donation, or completing a purchase. Make sure your CTA stands out and clearly communicates what you want your visitors to do. If you don't tell them what you want them to do, they won't know.

## Mobile-responsive design:

More people than ever are accessing the internet on their mobile devices, so make sure your landing page looks great and functions on all devices.

## Clear and compelling headline and subhead:

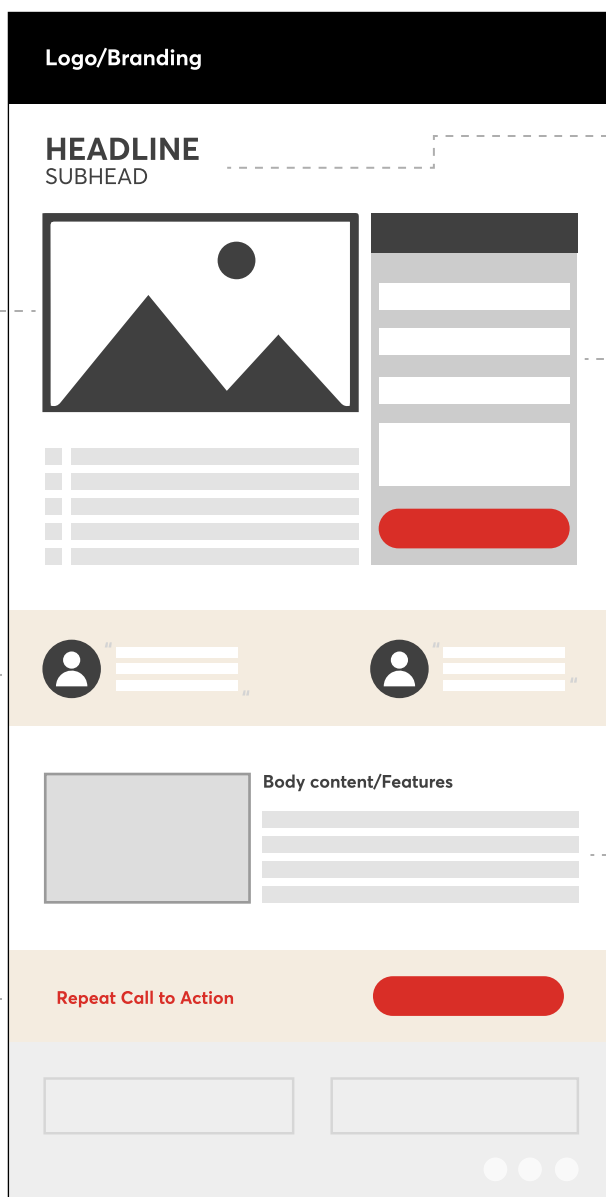
Your headline and subhead are what visitors see first, so they need to grab their attention and clearly communicate what your offer is and why it's valuable to your audience.

## Optimized lead capture form:

If you're asking your visitors to fill out a form, make sure it's as easy and straightforward as possible. Only ask for the information you really need.

## Relevant and concise content:

Keep your content focused on the benefits of your offer or nonprofit and make sure it's easy to read and understand.



## Visually appealing design:

A clean, inviting design that stays true to your brand keeps visitors engaged, makes your offer more appealing, and increases brand awareness.

# Social *for the Season*

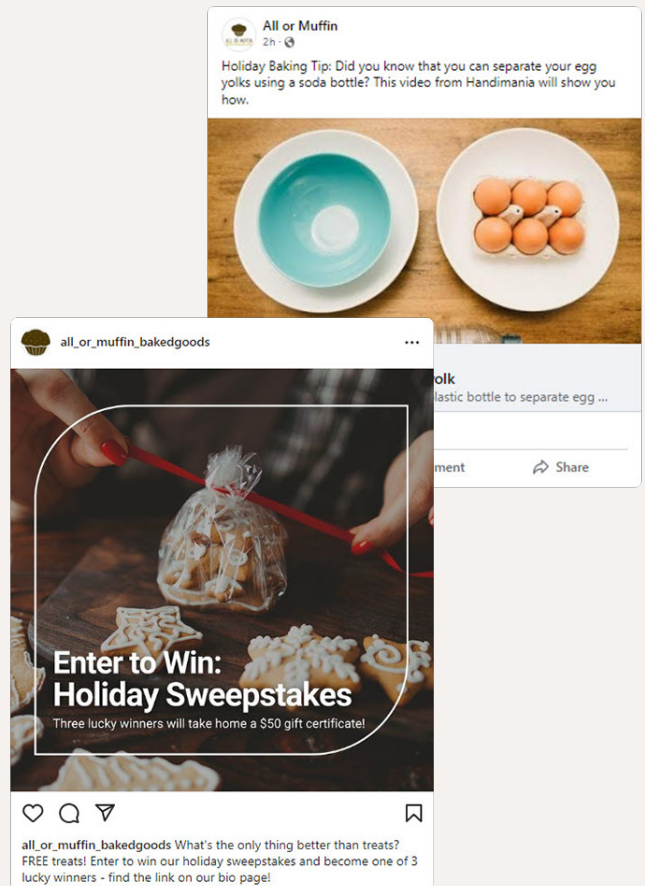
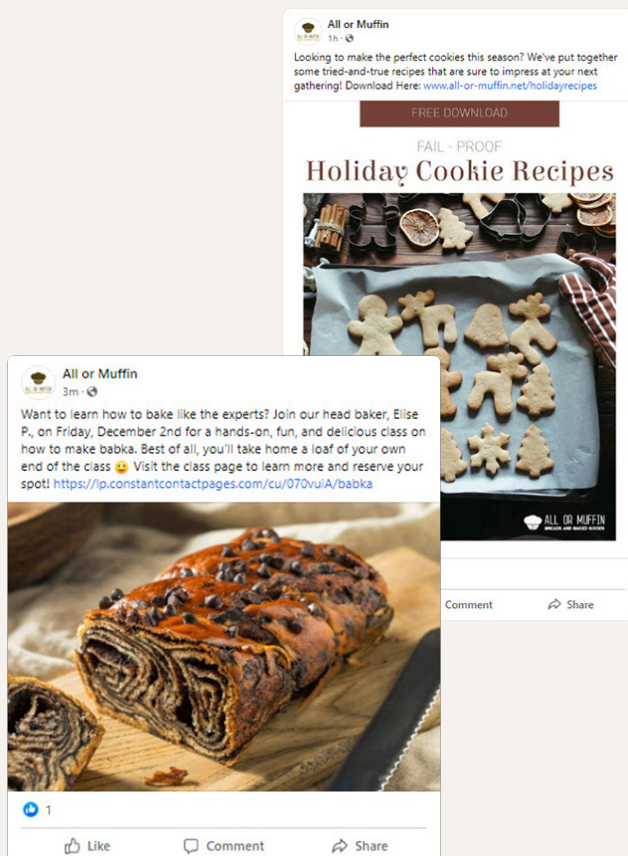
Social media plays a major role in reaching a larger audience. By producing various kinds of social content, you can reach more people and easily achieve your business goals. Incorporating each content type into your social feed allows you to maintain an engaged audience throughout the holiday season and after. Below are some ideas to help you get started.

## Drive Awareness

Increases familiarity with your business, product, or service and can increase your social following.

### Goal: Educate and boost public awareness

- Q&A interviews
- Questions
- Fill-in-the-blanks
- Behind-the-scenes photos/videos
- Tips and tricks
- Content promotion (blogs, etc.)
- News/trending topics
- Company info
- Giveaways
- Contests
- Enter-to-win
- Share-to-win

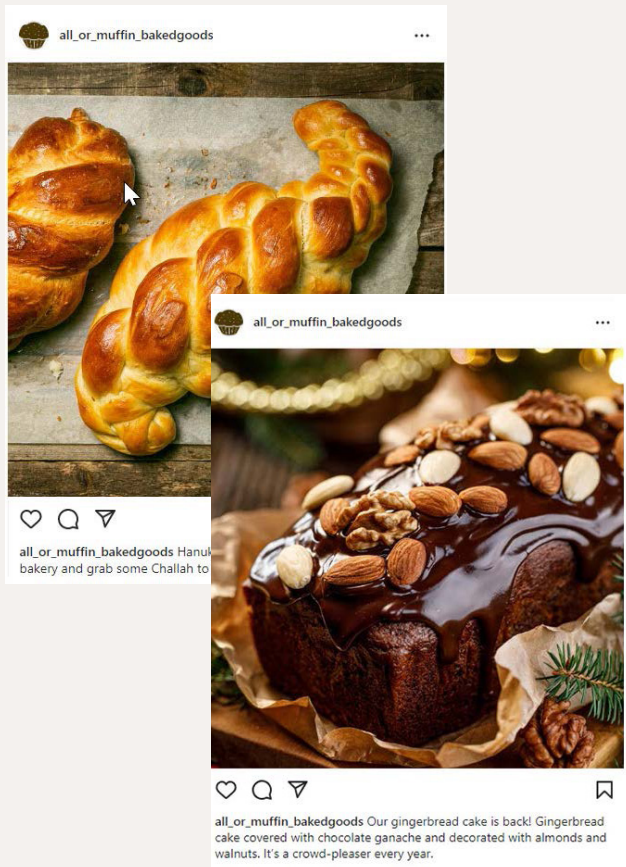


## Grow Contacts

Invites customers/prospects to connect with you via email through sign-up forms or other lead-generation pieces.

### Goal: Educate and boost public awareness

- Contests
- Enter-to-Win
- Downloadable content
- Email opt-in
- Event RSVPs



## Promote Product/Service

Alerts customers and prospects to a product launch, service expansion, brand initiative, or promotion.

**Goal: Increase revenue or acquire new customers**

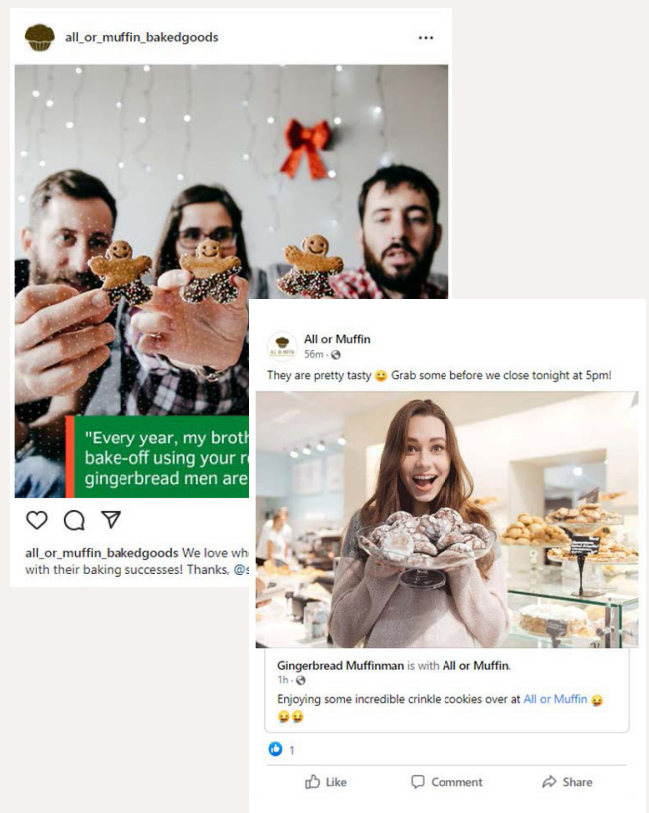
- Ads
- Promotions and sales
- Product features (images/video)
- Customer testimonials
- Product teasers/previews
- Tutorials
- Fundraising kickoffs

## Customer Advocacy

The digital version of word-of-mouth advertising.

**Goal: Educate and boost public awareness**

- Customer stories/quotes
- Polls/voting
- User-generated content
- Product reviews



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# Social Platform Size Guide

Use the information below to present your content in the best way possible on various social platforms.

|                |                                                |         |                                                  |                                                                              |                                                            |
|----------------|---------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| Profile Photo  | 170 x 170 pixels<br>(minimum)                                                                                                   | 320 x 320 pixels                                                                         | 200 x 200 pixels                                                                                                                  | 400 x 400 pixels                                                                                                                                                | <b>Personal:</b><br>400 x 400 pixels<br><br><b>Company:</b><br>300x 300                                                                       |
| Cover Photo    | <b>Pages:</b><br>851 x 315 pixels<br><br><b>Groups:</b><br>1640 x 856 pixels<br><br><b>Event:</b><br>1640 x 856 pixels          | N/A                                                                                      | N/A                                                                                                                               | 1500 x 1500 pixels                                                                                                                                              | <b>Personal:</b><br>1584 x 396<br><br><b>Company:</b><br>1128 x 191 pixels                                                                    |
| Image size     | <b>Landscape:</b><br>1200 x 630 pixels<br><br><b>Portrait:</b><br>630 x 1200 pixels<br><br><b>Square:</b><br>1200 x 1200 pixels | <b>Thumbnail/Cover image:</b><br>1080 x 1920 pixels                                      | <b>Landscape:</b><br>1920 x 1080 pixels<br><br><b>Portrait:</b><br>1080 x 1920 pixels<br><br><b>Square:</b><br>1080 x 1080 pixels | <b>Landscape:</b><br>1200 x 720 pixels<br><br><b>Portrait:</b><br>720 x 1280 pixels<br><br><b>Square:</b><br>720 x 720 pixels                                   | <b>Landscape:</b><br>1200 x 627 pixels<br><br><b>Portrait:</b><br>1080 x 1350 pixels<br><br><b>Square:</b><br>1200 x 1200 pixels              |
| Stories/ Reels | 1080 x 1920 pixels or an aspect ratio of 9:16<br><br><b>Video length:</b><br>up to 3 min                                        | N/A                                                                                      | 1080 x 1920 pixels or an aspect ratio of 9:16<br><br><b>Video length:</b><br>up to 3 min                                          | N/A                                                                                                                                                             | N/A                                                                                                                                           |
| Video          | <b>Square:</b><br>1080 x 1080 pixels<br><br><b>Landscape:</b><br>1920 x 1080 pixels<br><br>or an aspect ratio of 16:9 to 9:16   | 1080 x 1920 pixels or an aspect ratio of 9:16<br><br><b>Video length:</b><br>up to 3 min | 1080 x 1350 pixels or an aspect ratio of 4:5                                                                                      | <b>Square:</b><br>720 x 720 pixels<br><br><b>Landscape:</b><br>1280 x 720 pixels<br><br><b>Portrait:</b><br>720 x 1280<br><br>or an aspect ratio of 16:9 or 1:1 | <b>Portrait:</b><br>360 x 450 pixels (min)<br><br><b>Landscape:</b><br>640 x 360 pixels (min)<br><br><b>Square:</b><br>360 x 360 pixels (min) |

\*Additional platforms on next page

# Social Platform Size Guide

Use the information below to present your content in the best way possible on various social platforms.

**Profile images:**

165 x 165 pixels

**Board cover photos:**

222 x 150 pixels

**Pins:**

1000 x 1500 pixels with a recommended aspect ratio of 2:3

Other available ratios: 9:16, 3:4, 4:5, and 1:1

**Pin cover image size:**

800 x 450 pixels or 16:9 ratio

**Collection Pins:**

1000 x 1000 pixels  
or 1000 x 1500 pixels

**Pinterest board display image size:**

600 x 600 pixels

**Video:**

Square (1:1 ratio)  
or vertical (2:3, 9:16 ratio)

**Profile Photo:**

880 x 800 pixels

**Channel Banner Image:**

2560 x 1440 pixels

**Video Thumbnail:**

1280 x 720 pixels or  
16:9 aspect ratio

**Podcast Thumbnail:**

1280 x 1280 pixels

**Shorts Thumbnail:**

1080 x 1920 pixels or  
9:16 aspect ratio

**Video resolution:**

480p to 4K, with 1080p and  
4K most common for high  
quality.

**Shorts video length:**

up to 3 min long



**Profile Photo:** 400 x 400  
pixels

**Banner image:**

3000 x 1000 pixels

**Post image:**

1000 pixels on the longest  
side

**Video Thumbnail:**

1140 x 1920



**Profile Photo:** 640 x 640  
pixels

**Video Thumbnail:**

1140 x 1920 pixels

**Image post:**

1140 x 1920 pixels

Video: 1080 x 1920 pixels  
or a 9:16 aspect ratio

# How Often Should You *Post* on Social?

Social media is a great way to share important news and updates, but how often should you post? Here are some posting guidelines to help you consistently show up for your audience and keep the algorithm happy.



**Facebook**

Three to seven times a week



**TikTok**

Once per day



**Instagram**

**Feed:** No more than one time per day  
(treat Reels as part of your feed)

**Stories:** Three to 10 stories per day



**X** (formerly Twitter)

One to three posts per day



**LinkedIn**

Three to five posts a week



**Threads**

Three to five posts a week



**Bluesky**

Three to five posts a week



**YouTube**

Two to three videos per week



**Pinterest**

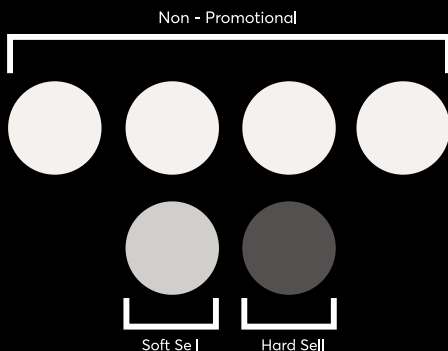
One to five posts per day

## *Note*

While these posting suggestions are considered best practice, consistency matters way more than hitting specific numbers. If once a week is what you can manage regularly, that's far better than posting more often but falling off track later. Irregular posting can hurt your visibility as most algorithms favour steady activity. It's smarter to build a rhythm you can maintain than burn out trying to do too much.

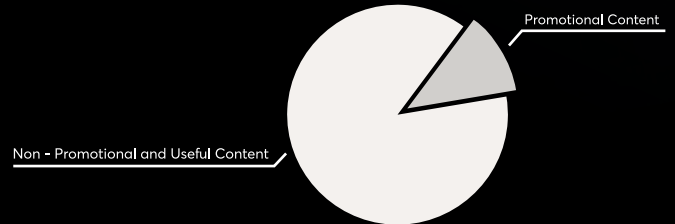
# Content Mix Guidelines

Selecting the right content mix ratio can help you increase engagement and learn what post types resonate with your audience. Here are various content mix guidelines used by social media experts to get you started. Choose one to experiment with and use whatever works best for your business.



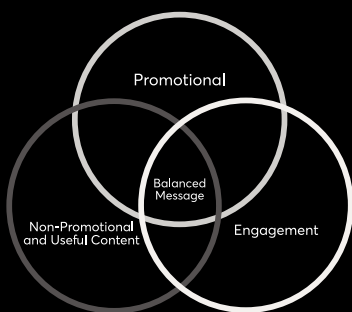
## 4-1-1 approach

For every six postings you publish, four should be non-promotional content, one should be a soft sell (think event invite), and one a hard sell (buy now).



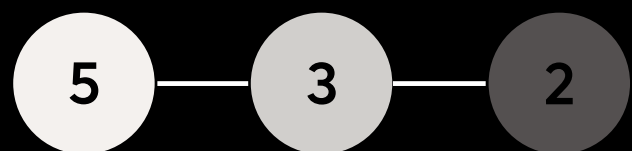
## 80/20 rule

Out of all the posts you publish, 80% of posts should contain non-promotional and useful content and 20% should contain promotional content.



## The rule of thirds

Not to be confused with photography composition rules, the rule of third says 1/3 of your posts should be promotional, 1/3 should be non-promotional and useful, and 1/3 should engage with your audience.



## 5-3-2 approach

For every ten posts you publish, five should be posts from other relevant sources, three should be content you've created (promotional or otherwise), and two should engage your audience and humanise your brand.

# Email Marketing *Ideas*

Draw your subscribers' attention to your promotions, gift ideas, event invites, and more. Need a spark of inspiration? Here are a few email marketing ideas to get you started.

## Drive Awareness

- Holiday gift guides
- Holiday-themed tips & tricks
- Holiday hours updates
- Gift ideas
- Last-minute reminders
- New Year's look ahead
- Holiday-themed newsletter
- End-of-year updates
- Holiday event invites
- Share a holiday story
- Shipping deadlines

## Promote Product/Service

- Holiday preview sale
- Giving Tuesday campaign
- Cyber Monday or Black Friday offers
- Small Business Saturday offers
- Free shipping offer
- Early bird pricing sales
- Holiday gift packages
- Gift certificates
- Gift card bonus (buy one, get one, etc.)

## Relationship Building

- Last-minute reminders
- Personalized gift ideas
- Holiday preview sale
- Customer appreciation
- Thank you

## How to make your holiday emails *stand out*

Ask yourself these three questions to create scroll-stopping emails that actually get opened, clicked, and remembered.

1

What are you trying to accomplish?  
— **Headline**

2

Why should the reader care?  
— **Message body**

3

How can the reader get involved and what action do they need to take?  
— **Call to action**

# Subject Line *Ideas*

Creating subject lines that are both eye-catching and festive is key to great email engagement. After all, before someone reads your email, they'll need to open it. Here is some subject line inspiration to help you stand out.

## Promotional

- 📅 It's now or never! Save now at [your business]
- Good times, good cheer, and great offers
- It's the most wonderful time for [product]
- Get in the holiday spirit with [offer]
- Shop our hottest holiday products now
- New service offers in time for the holidays
- Get your holiday shopping done with these offers
- 📅 Limited time only: Get [% off] your holiday order
- Exclusive offers just in time for the holidays
- Unmatched selection of gifts for [mom/dad, etc.] 📁
- 📁 Find the perfect gift for [mom/dad, etc.]
- Reserve your spot for [name of your event]
- Find out what we have planned for [holiday/shopping day]
- Stress-free holiday shopping is possible at [your business]
- There's snow place like [your product] ❄️
- Do you hear what I hear? 🗣️
- This sale sleighs
- Keep the holiday magic alive with [product] ✨
- [Name], get a jump start on your holiday shopping
- Holiday shopping has never been easier

## Non-Promotional

- Need last-minute gift ideas? 📁
- Our top [Number] holiday picks
- Holiday [Topic] tips and tricks
- It's gift o'clock. Check out these ideas
- 📁📁 Have you seen our holiday gift ideas?
- Learn how to [make a recipe, prepare for X event, etc.] this holiday season
- Holiday time-saving tips from [your business]
- We're open late! New holiday hours
- On a budget? Check out these gift ideas
- Gift inspiration for [Name]
- Holiday preparations start now
- [Name], thanks for being a loyal customer
- [Name], thank you for making a difference
- [Year] in review: Thank you for [X] great years of business

## *Tips to create* standout subject lines

### ❑ Use personalization when it makes sense

Personalization can help create a stronger connection with your customers and help increase open rates when used properly. Personalize by name, location, etc.

### ❑ Stay short and sweet

Subject line: Around 40 characters, including spaces and emojis.  
Preheader text: Five to eight words.

### ❑ Avoid anything spammy

Avoid spam triggers like grammatical errors, misspelled words, and overuse of capitalization. Use emojis sparingly and strategically to enhance your message.

### ❑ Subject line and preheader text should work together

The subject line gives readers a reason to open your email and the preheader provides context.

### ❑ Ask a question

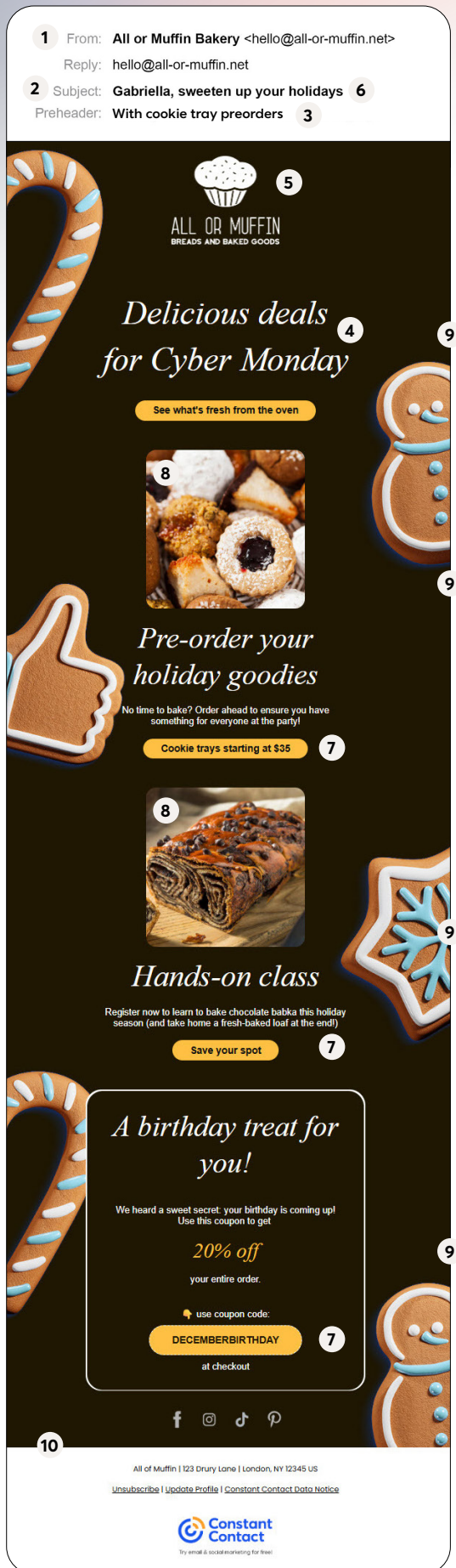
Questions can pique your readers' interest.

### ❑ Include a deadline

Create a sense of urgency by showing your message is timely.

### ❑ A/B Test

Test different subject lines to discover what subject lines work best for your audience.



# How to *Design* a Holiday Email for Conversions + Personalization

Looking to create an impactful holiday email? Here are tips to help you write and design an email that's eye-catching, easy to read, and informative.

## 1. From-Name (Sender)

Use a recognizable from-name as the sender. Your audience gets used to the sender, so make sure you stick with your choice.

## 2. Subject Line

Make your subject line enticing and relevant. Keep it 4-7 words or around 40 characters.

## 3. Preheader

Write a preheader as an extension of the subject line that provides more context. Keep it short and sweet.

## 4. Header

Include your brand elements in your header to attract readers.

## 5. Branding

Add your logo and use your brand colours. Remember to keep it simple and stick to four colours or less.

## 6. Personalization

Build connections with subscribers by personalizing content. You can gather information such as birthdays and preferences in sign-up forms.

## 7. Call to Action (CTA)

Focus the main body content of your email on your key message or CTA. Keep the copy clear and concise.

## 8. Images

Use relevant, appealing imagery throughout your email, including photos and graphic elements.

## 9. Sections

Organize your content into consistent sections with clear headings.

## 10. Footer

Include social icons with links to your social media pages, an unsubscribe link, and a mailing address.

### Tips

- ☐ Write copy quickly and easily with [Content Generator](#).
- ☐ Upload your brand elements to Constant Contact automatically using [BrandKit](#).
- ☐ Optimize for mobile with responsive email [templates](#).

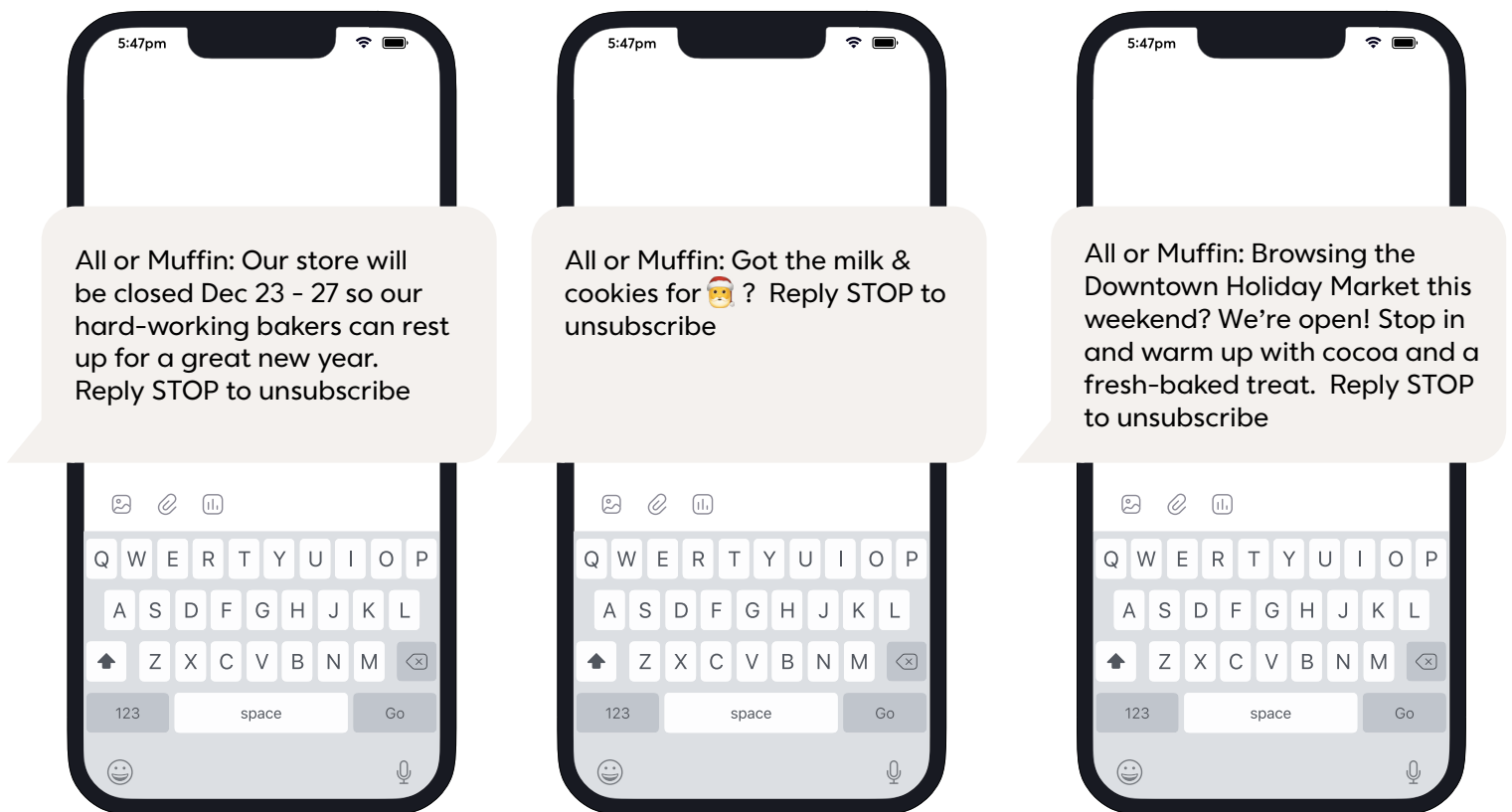
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# Have Yourself a *Merry* Little Textmas

With shopping to do, events to attend, and family to visit, your audience is on-the-go more than ever during this season. SMS text message marketing via EZ Texting integration can help you reach them where they are, even when they're out and about. Here are some examples of how you can use text messages to drive awareness, sales, and even customer loyalty.

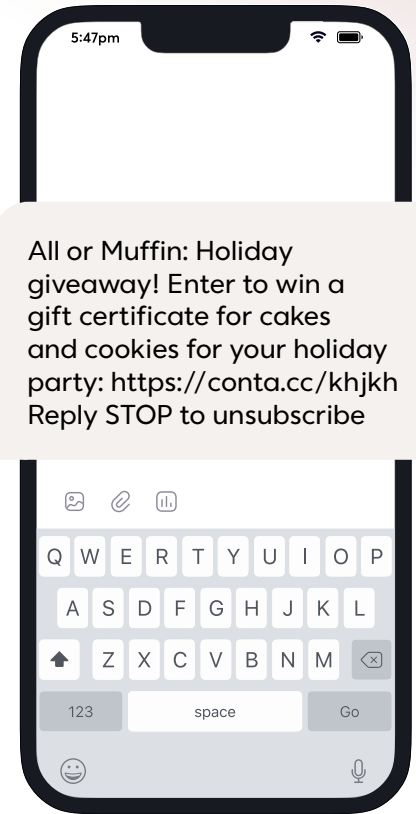
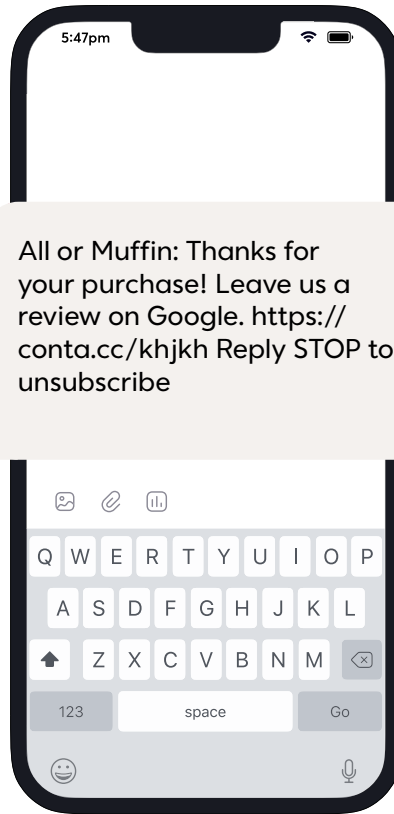
## Drive Awareness

Keep your brand top of mind during the busiest season of the year by sending business hours updates, shopping reminders, and event announcements right to your customers' phones.

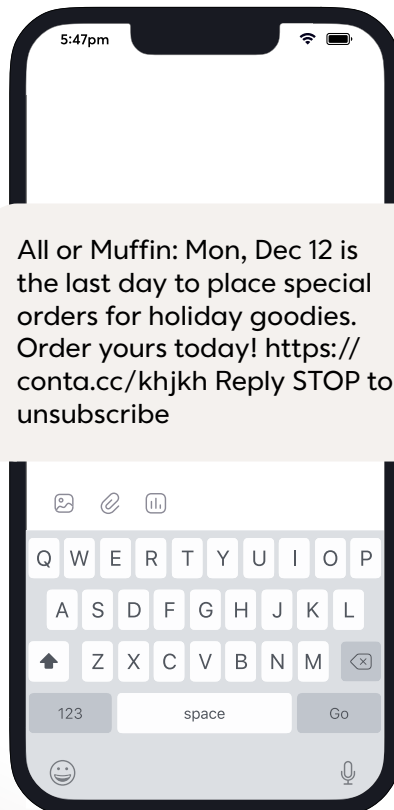
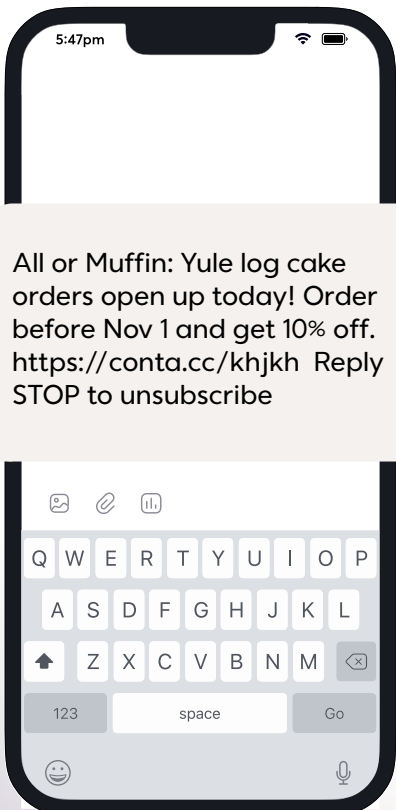


# Grow Customer Loyalty

Reward subscribers with exclusive deals and giveaways, and encourage them to share their love for your brand in a review.



# Promote Products and Services



Make sure your customers know you have special seasonal offerings by sending timely messages about new products and when to order in time for the holidays.

# SMS Text Message

## *Best Practices*

If you're sending SMS text messages this holiday season, here are a few best practices to remember:



Always include your company name in your text messages.



SMS text messages should be concise and relevant at the time received.



Combine SMS with your other channels (like email and social media) by linking the channels to your SMS sign-up form.



Exclusive discounts and coupons are perfect for SMS offers.



Even during the holidays, don't overwhelm your customers with text messages.



Personalize your messages whenever possible with the recipient's name or relevant details based on their preferences.



Shortened URLs create better texts and a better experience.



Remember you can use emojis, but sparingly (they increase character count and some are not universal).



Marketing texts can only be sent between the hours of 8 a.m. and 9 p.m. (local to the recipient).



Recipients must be able to opt out.



Have a clear call-to-action that leads recipients to take the action you want them to, such as "buy now," "schedule an appt," etc.



SMS is a very personal channel — make your texts casual, conversational, and friendly!

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# How to Get the *Most* Out of Your Holiday Event

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Of course you want your supporters to learn, network, and have a great time at your seasonal events — but don't forget to let your business shine, too.

Here's how to brighten each stage of your event process so you get the most out of every moment, from planning to follow-up.

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## Before:

- ☐ Create or segment your contact list for invitees
- ☐ Add RSVPs to a segmented mailing list
- ☐ Set up your event registration and landing page
- ☐ Create email and/or text series: "Don't forget to register!" or "See you at the event!"
- ☐ Share the event details and registration page on social and encourage sharing (if the event is open to all)
- ☐ Launch an event ticket giveaway on social (if applicable)

## During:

- ☐ If the event is open to the public:
  - ☐ Post sign-up sheets to allow people to opt in to your contact list
  - ☐ Include QR codes on signage for contact list opt-in
  - ☐ Share text-to-join instructions for your opt-in
- ☐ Encourage attendees to take and share photos of the event on social media
- ☐ Take photos of the event for sharing on social and website
- ☐ Check in attendees for a targeted list of day-of attendees

## After:

- ☐ Send attendees a text and/or email thanking them for attending and soliciting feedback
- ☐ Send RSVPs who did not attend a "We missed you!" event recap
- ☐ Post photos and recaps to social media
- ☐ Repost attendee content about the event
- ☐ Include photos and information from the event in upcoming newsletters
- ☐ Evaluate metrics to measure success
  - ☐ Event attendance
  - ☐ Email, social, and text engagement
  - ☐ Product sales
  - ☐ Donations
  - ☐ Email list signups
- ☐ Take note of successes and feedback for future events

# Control *Holiday* Chaos

Let integrations simplify your holiday marketing

If you're just now beginning your holiday planning and want to save time, integrating your marketing tools can centralize the information you need to effectively manage your campaigns with less effort.

Here are some integrations you can use in conjunction with your email and social media marketing efforts to make sure you sleigh your goals this holiday season.

## Video/Image Creation

Create festive, engaging communications and ensure easy access to all your existing designs and videos from one, centralized location.

- Vimeo
- Canva

## Customer List Growth

Use your holiday offerings to easily capture leads and grow your customer list fast.

- Google Ads
- WordPress sign-up forms
- Gmail

## eCommerce

Take advantage of holiday gift-giving and boost online sales seamlessly by automatically syncing your customer data with your email list.

- Stripe
- Squarespace
- Wix
- Shopify
- eBay
- WooCommerce
- Nift gift cards
- ShipStation

## Social Media

Easily create, optimize, schedule, and launch all your holiday social posts all at once, plus quickly see how each are performing in one place.

- Facebook
- Instagram
- LinkedIn
- TikTok

## Nonprofit

Manage and target your email marketing campaigns more effectively by synchronizing donor data, specifically contact information.

- Blackbaud
- DonorPerfect
- Qgiv

With over 8,000 integrations available in Constant Contact, the possibilities are endless.

TRY IT YOURSELF ►

# Tying All Your Channels *Together*

Throughout this guide, you've explored all the layers of holiday marketing, but what does it look like when it all comes together? Each of the efforts outlined here can stand on their own, but when you combine them, they create an even stronger impact.

Here are a few ways you can use other marketing channels to support your email marketing campaigns and vice versa.



## 1. Website

Integrate your email marketing efforts by featuring newsletter sign-up forms or pop-ups on key pages of your website. This provides visitors with the opportunity to subscribe to your email list and stay updated on your business.

## 2. Landing pages

Create dedicated landing pages for specific email marketing campaigns or promotions. By sending email recipients to your targeted landing pages, you can provide customers with a personalized experience that drives action.

## 3. Text messaging

Complement your email marketing efforts with timely text messages to announce sales, provide order updates, or send exclusive offers. Additionally, use text messages to encourage signups to your email list.

## 4. Events

Promote upcoming events through email marketing campaigns to drive registrations and attendance. Collect email addresses from event attendees to grow your subscriber list and nurture relationships beyond your event.

## 5. In person

Use QR codes or text-to-join to collect email addresses at checkout or via in-store signage. Then, follow up with personalized email communication to keep customers engaged and connected.

## 6. Online ads

Use targeted ads to attract new customers, reach specific audience segments, and drive traffic to your landing pages or email sign-up forms.

## 7. Social media

Use social media along with email marketing to increase your reach and engagement. Share email content on your social media platforms to reach a broader audience and encourage followers to subscribe to your email list. You can also promote your social media channels in your email campaigns to foster community engagement and drive traffic to your social accounts.

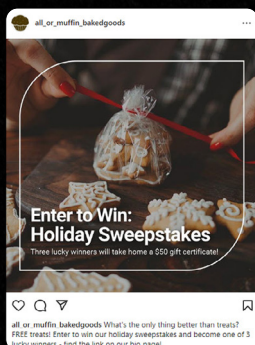
TRY IT YOURSELF ►

# Tying All Your Channels Together

See how a full holiday marketing campaign might look to your audience, from start to finish.

## Social Media

A customer engages with a holiday giveaway on Instagram and clicks through to your landing page.



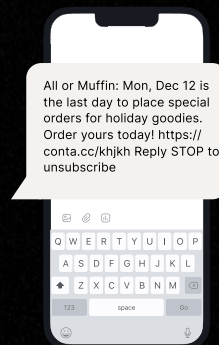
## Email

Now that they are on your list, they will receive an email about your next event.



## SMS Text Messaging

Your customer has shared their name, email, phone number, and birthday with you. Now, you can engage with them on multiple channels and make sure your business stays top of mind all year long.



## Landing Pages

They enter to win the giveaway by signing up for your contact list and sharing some personal information, such as their birthday.

A landing page sign-up form for 'ALL OR MUFFIN' with the tagline 'baking and baking more'. The heading is 'Sign up to say in touch!'. Below it, a sub-headline reads: 'Don't be on a "head-to-know" basis - sign up for our mailing list to keep up on our latest products, specials and classes!'. The form has input fields for 'Email', 'First Name', 'Last Name', and 'Birthday'. At the bottom is a 'Sign Up' button.

## Events

At your event, the customer sees a sign with a QR code to sign up for exclusive text offers and updates.



From here, the campaign cycle can start over again. For instance, with a social post featuring photos from your event and a link to a sign-up form where people can learn about your other upcoming events!



**Want to learn more about multichannel marketing?**

Watch how it works in this quick 2-min video.



# *Shine* this holiday season across every channel

A holiday campaign isn't a single moment in time or set of tactics. It's about showing up across all the places your customers are. Each touchpoint adds a little more sparkle, building on the last. When people interact with your social posts, emails, text messages, or events, they're showing you how to best reach out to them. Use that insight to customize future outreach and keep your marketing radiant well into the new year.

Start your free trial ▶