



PORSCHE



# 2020 Cayenne & Cayenne Coupé Quick Start Guide

Quick Questions & Answers

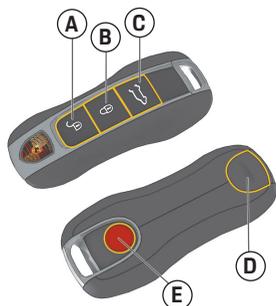
Please do not read while driving.

|   |           |
|---|-----------|
| <b>Opening/Unlocking/Locking Vehicle</b>                                  | <b>3</b>  |
| What are the functions of the Remote Entry System?                        | 3         |
| How do I save my personal settings in my vehicle (optional)?              | 4         |
| How do I open and close the power tailgate?                               | 5         |
| How do Emergency Call Systems work?                                       | 6         |
| <b>Porsche Intelligent Performance</b>                                    | <b>7</b>  |
| What driving modes do I have on the Cayenne?                              | 7         |
| What should I know about the Auto Start Stop feature?                     | 8         |
| What should I know about Lane Change Assist (LCA) (optional)?             | 8         |
| What should I know about the Tire Pressure Monitoring System?             | 9         |
| Is there anything I should know about the brakes on my Cayenne?           | 9         |
| <b>Instruments and Controls</b>   | <b>11</b> |
| How do I access the different vehicle settings                            | 11        |
| How do I operate the climate control?                                     | 12        |
| How do I operate the Cruise Control systems in the Cayenne?               | 14        |
| How do I operate the Tiptronic S transmission and electric parking brake? | 15        |
| How do I activate the Windshield Wiper System?                            | 16        |
| How do I turn on the heated steering wheel (optional)?                    | 17        |
| How do I operate the instrument cluster?                                  | 17        |
| How do I operate the headlights?  | 18        |
| <b>Communication &amp; Audio Controls</b>                                 | <b>19</b> |
| How do I operate the Porsche Communication Management (PCM) System?       | 19        |
| How do I operate the touch display?                                       | 20        |
| How do I operate the rotary push button?                                  | 20        |
| How do I configure the home screen in the PCM system?                     | 20        |
| How do I pair my cell phone to the Cayenne?                               | 21        |
| Where are the USB-C ports located?  | 21        |
| How do I operate Apple CarPlay®?  | 21        |
| Why are certain PCM features disabled while driving?                      | 21        |
| How do I search for a destination within the Navigation menu?             | 22        |
| What enhancements does my Cayenne have with Porsche Connect services?     | 22        |
| How do I operate the Porsche Voice Pilot in the Cayenne?                  | 23        |
| <b>Cayenne E-Hybrid Features</b> (For E-Hybrid Vehicles Only)             | <b>25</b> |
| How do I open the charge port door and begin the charging process?        | 25        |
| What do I need to know about the different E-Hybrid drive modes?          | 26        |

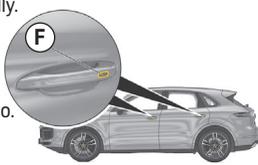
This document only summarizes some of the most basic features of your new Cayenne vehicle. The Owner's Manual supplied with your car contains much more detailed information, as well as critically important safety instructions and warnings. For your own safety, DO NOT RELY ONLY UPON THIS SUMMARY. Please read your entire Owner's Manual, and do not hesitate to call us at 1-800-PORSCHE with any questions.

## Opening / Unlocking / Locking Vehicle

### What are the functions of the Remote Entry System?



- A** Unlock the vehicle
- B** Lock the vehicle
- C** Open tailgate and unlock doors
- D** Emergency key
- E** Panic button

|   |  |
|---|--|
| <p><b>Unlocking</b></p>                         | <p><b>Press button A on the key once.</b><br/>The emergency flasher flashes once. The driver's door and tailgate can be opened.</p> <hr/> <p><b>Press button A on the key twice.</b><br/>All vehicle doors and the tailgate can be opened.</p> <hr/> <p><b>Press button C on the key for approx. 1 second.</b><br/>The rear tailgate is unlocked and will open.</p>  |
| <p><b>Locking</b></p>                           | <p><b>Press button B on the key once.</b><br/>The emergency flasher flashes twice and a signal will sound. The doors are locked.</p>   |
| <p><b>Porsche Comfort Access (optional)</b></p> | <p><b>While carrying the key in your pocket or purse:</b></p> <ul style="list-style-type: none"> <li>▪ <b>Unlocking:</b> Grip the door handle fully. The respective door can be opened, and the emergency flasher flashes once. When the driver's door is unlocked, the tailgate is unlocked too.</li> <li>▪ <b>Locking:</b> Briefly press the Porsche Entry &amp; Drive locking button <b>F</b> on the door handle. An acoustic signal will sound twice and the emergency flasher flashes twice.</li> </ul>  |

## Opening / Unlocking / Locking Vehicle

### How do I save my personal settings in my vehicle?

Certain settings can be stored or retrieved in the Cayenne via the **Driver Profile** or **Memory Buttons**.

When the ignition is switched off, the settings just previously made are automatically saved to the driver profile in the PCM. When entering the vehicle, the settings will automatically be retrieved via the vehicle key, or when the driver profile is changed. If there are multiple persons driving the vehicle, it is recommended to use one driver profile and vehicle key per person.

#### Driver Profile Management:

Up to 6 driver profiles and 1 guest profile can be created in the Porsche Cayenne. When the Porsche Communication Management (PCM) System is first activated, the **Set-up Wizard** will display and guide you through important steps for configuring your PCM. It is recommended you run the wizard to ensure you create a full driver profile for yourself. To manage driver profiles, go to **SET > Driver**.

#### Driver Profiles affect the Comfort settings:

- Temperature
- Vision
- Infotainment Settings
- Air Conditioning Settings
- Assistance-System
- All Ergonomic Settings
- Light
- Instrument Cluster

#### Memory Buttons OPTIONAL

Additionally, up to three sets of **Ergonomic settings** can be manually saved and retrieved via the three **Memory Buttons** in the driver door. **Ergonomic settings** affect the seat, exterior mirror and steering wheel settings.

#### Storing Ergonomic settings on the Memory Buttons:

1. Press the **SET** button. The indicator light will light up.
2. Press the preferred memory button (**1**, **2**, or **3**) within 10 seconds.
3. There will be an acoustic chime and the light indicator in the **SET** button will go out.



## How do I open and close the power tailgate?

There are multiple ways to open and close the power tailgate.

- **Opening the tailgate from the outside using the button:**

Depending on if the vehicle is equipped with Comfort Access or not, ensure the vehicle is unlocked or the vehicle key is being carried. To open, press the button on the tailgate as depicted on the image.



- **Opening the tailgate via the vehicle key:**

By simply pressing the  on the vehicle key for one second, the tailgate can be opened.

- **Opening the tailgate using foot gesture:**

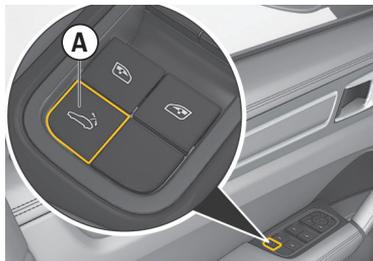
(if equipped with Comfort Access and activated in the PCM):

1. Stand in a central position (no further than roughly 2 feet away) behind the vehicle.
2. Move your foot toward the vehicle and back in one sequence. A warning tone will sound and the tailgate will open.



- **Opening the tailgate using the button on the driver's door:**

To open, briefly press button **A** on the driver's door. Press and hold this button again to close the tailgate.



**HELPFUL TIP:** You can also adjust the height of the tailgate by pressing  on the trim button on the tailgate. Simply press the button and then move the tailgate manually to the desired opening height. Press and hold the tailgate trim button for approx. 3 seconds.



# Porsche Intelligent Performance

## What driving modes do I have on the Cayenne?

Depending on vehicle equipment, the Cayenne offers various driving modes for a sportier more engaging driving feel when on paved roads.

### • Selecting driving mode within the PCM:

1. Select **CAR** > **DRIVE**
2. Select the desired driving mode on the PCM display.

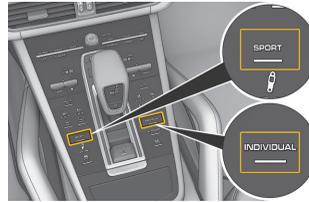
### • Selecting driving mode on the center console (for vehicles not equipped with the Sport Chrono Package):

Press **SPORT** button or **INDIVIDUAL** button. When driving mode is activated, a light indicator will come on. **INDIVIDUAL** mode allows you to individually combine different settings (chassis, vehicle level, sport exhaust, Auto Start Stop). To store **INDIVIDUAL** settings:

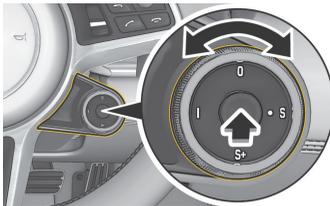
1. Select **CAR** > **DRIVE**
2. Select the preferred settings.
3. Press the **INDIVIDUAL** button in the screen header.

### • Selecting driving mode using the mode switch (for vehicles equipped with the Sport Chrono Package):

Turn the switch to the desired driving mode. The center button is the **SPORT RESPONSE** mode, in which the engine and transmission are set to maximum response for approximately 20 seconds.



Porsche Intelligent Performance



- |        |                       |
|--------|-----------------------|
| 0      | NORMAL Mode           |
| S      | SPORT Mode            |
| S+     | SPORT PLUS Mode       |
| I      | INDIVIDUAL Mode       |
| CENTER | SPORT RESPONSE Button |

# Porsche Intelligent Performance

## What should I know about the Auto Start Stop feature?

When the vehicle stops, e.g., at a traffic light or in a traffic jam, the engine automatically stops, provided all the requirements for the auto stop function are met. In this way, the automatic Start/Stop function helps to save fuel.

The ignition remains on even when the engine is stopped automatically. All safety functions continue to operate.

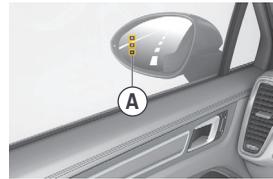
### Prerequisites for Auto Start Stop:

- Auto Start Stop turned on
- Hood closed
- Brake pedal pressed
- Tiptronic S in D, M, N, or P
- Engine, transmission, and A/C have reached operating temperature
- Driver's seat belt fastened

Switching the Auto Start Stop off and on: **CAR** > DRIVE > Start/Stop

## What should I know about Lane Change Assist (LCA)? OPTIONAL

Lane Change Assist warns the driver about vehicles that are approaching from the rear or are located in the blind spot. This also applies to situations when overtaking other vehicles or being overtaken. The indicator light **A** lights up as soon as a dangerous situation is detected and changing lanes seems appropriate.



Additionally, Lane Change Assist also supports the driver by monitoring the area behind the vehicle in turning-off situations.

### Switching Lane Change Assist on and off: ASSIST > Lane Change Assist

When LCA is on, the  symbol appears on the instrument cluster.

## What should I know about the Tire Pressure Monitoring System?

As an added safety feature, your vehicle has been equipped with a Tire Pressure Monitoring System (TPMS) that illuminates a low tire pressure warning light when one or more of your tires is significantly underinflated.



When the low tire pressure warning light illuminates, you should stop and check your tires as soon as possible and inflate them to the proper pressure. Driving on a significantly underinflated tire causes the tire to overheat and can lead to tire failure.

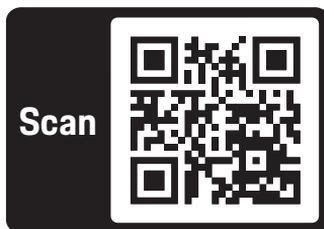
**HELPFUL TIP:** While the vehicle is stationary, you can check the tire pressure within the multifunction display under:

### TIRE PRESSURE > Fill Info

Fill info shows the difference between the actual tire pressure and the required tire pressure.

---

## Is there anything I should know about the brakes on my Cayenne?



<https://youtu.be/fUNHb9O52WQ>

NOTE: Please download a QR Reader on your mobile device in order to scan the QR code.



# Instruments and Controls

## How do I access different vehicle settings?

The following vehicle settings can be accessed via the Porsche Communication Management (PCM) System:

|   |   |
|---|---|
| <b>Set locking and unlocking options</b>                        | CAR  > CONTROL  > Vehicle settings > Locking  |
| <b>Adjust lighting, windshield wiper, and door mirrors</b>      | CAR  > CONTROL  > Vehicle settings > Light and visibility   |
| <b>Adjust seat heating, seat ventilation, and seat position</b> | CAR  > CONTROL  > Vehicle settings > Seat settings  |
| <b>Set Tire Pressure Monitoring System (TPMS)</b>               | CAR  > CONTROL  > Vehicle settings > Tire pressure  |
| <b>Set the button on the multifunction steering wheel</b>       | CAR  > CONTROL  > Vehicle settings > Steering wheel   |
| <b>Set car jack mode</b>  | CAR  > CONTROL  > Vehicle settings > Chassis  |
| <b>Program the garage door opener (HomeLink®)</b>               | CAR  > CONTROL  > Vehicle settings > Garage door opener   |
| <b>Display service history (electronic service record)</b>      | CAR  > CONTROL  > Vehicle settings > Service history  |
| <b>Adjust the PCM display</b>                                   | CAR  > CONTROL  > Show > Display PCM  |
| <b>Adjust the instrument cluster display</b>                    | CAR  > CONTROL  > Show > Display instrument cluster   |
| <b>Adjust customized view in instrument cluster display</b>     | CAR  > CONTROL  > Show > Display instrument cluster > Contents > Customized view                              |
| <b>Set date and time</b>  | CAR  > CONTROL  > System > Date & Time  |
| <b>Set units</b>  | CAR  > CONTROL  > System > Units  |
| <b>Set the voice control system</b>                             | CAR  > CONTROL  > System > Voice control  |
| <b>Set the language</b>   | CAR  > CONTROL  > System > Language   |
| <b>Adjust the volume of warning signals and ParkAssist</b>      | CAR  > CONTROL  > System > Warning signals  |
| <b>Reset to factory settings</b>                                | CAR  > CONTROL  > System > Factory Settings<br>Resetting to the factory settings deletes all settings made. |

# Instruments and Controls

## How do I operate the climate control?

Depending on various factors like interior temperature, sunlight or air quality, the air conditioning system adjusts the air distribution and air flow fully automatically in automatic mode.

Switch on automatic mode



Set climate menu



## Front Control Panel

|  |  |
|--|--|
| Operate air conditioning using voice control                                 | Select voice control and use global voice commands for the air conditioning system.  |
| Switch on automatic mode   | Press button <b>C</b> for the driver side or button <b>H</b> for the passenger side.   |
| Set temperature  | Toggle switch <b>B</b> for the driver side or switch <b>I</b> for the passenger side.  |
| Set the strength of the air flow in automatic mode                           | <b>CLIMATE &gt; COMFORT &gt; Style</b>   |
| Set the footwell temperature   | <b>CLIMATE &gt; COMFORT &gt; Footwell</b>  |
| Defrost front windshield   | Press button <b>D</b>  |
| Switch on A/C maximum mode   | Press button <b>F</b> .  |
| Switch on air-recirculation manually   | Press button <b>G</b> .  |
| Switch on heated rear window/door mirror                                     | Press button <b>D</b> .  |
| Adjust the air distribution manually<br>(Automatic mode will be deactivated) | <p>Press <b>CLIMATE &gt; Air</b>.</p> <ul style="list-style-type: none"> <li>• Air directed upwards for driver or passengerside: Press button </li> <li>• Air to central and side vents for driver or passenger side: Press </li> <li>• Air to footwell for driver or passenger side: Press button </li> </ul> |
| Set the air flow manually<br>(Automatic mode will be deactivated)            | Press button <b>A</b> for the driver side or button <b>J</b> for the passenger side.   |

### Front windshield defrost



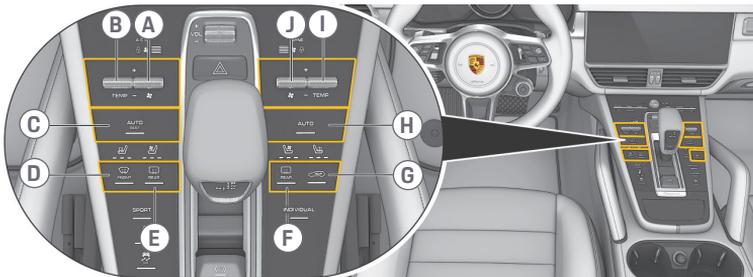
### Activating and deactivating A/C MAX mode



### Activate and deactivate air-recirculation mode



### Heated rear window/door mirror heating



## Rear Control Panel OPTIONAL

### Switch on automatic mode

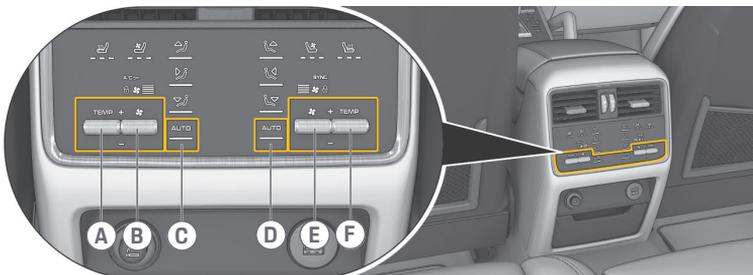
Press button **C** for the driver side or button **D** for the passenger side.

### Set temperature

Toggle switch **A** for the driver side or switch **F** for the passenger side.

### Set the air flow manually (Automatic mode will be deactivated)

Press button **B** for the driver side or button **E** for the passenger side.



## Instruments and Controls

### How do I operate the Cruise Control systems in the Cayenne?

- R Control button for switching driver assistance systems on/off
- S Switch between driver assistance systems if equipped (Adaptive Cruise Control, Porsche InnoDrive)
- 1 Set/increase the desired speed
- 2 Reduce the desired speed
- 3 Interrupt cruise control operation (CANCEL)
- 4 Resume the stored speed (RESUME)



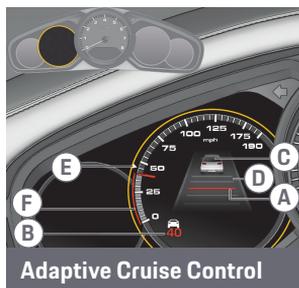
#### Adaptive Cruise Control OPTIONAL

Adaptive Cruise Control (ACC) can be used on the open road to maintain a constant selected speed between approximately 19 and 130 mph without having to press the accelerator pedal.

If another vehicle is traveling slower than the selected speed is detected ahead in the same lane, Adaptive Cruise Control automatically maintains a set distance. Adaptive Cruise Control will cause the vehicle to brake if the distance from the vehicle in front becomes too small and to accelerate if the distance increases.

- A Desired distance from vehicle ahead
- B Status display and desired speed
- C Vehicle detected ahead
- D Current distance from vehicle ahead
- E Current speed of the vehicle ahead
- F Status display and the desired speed

**Note:** When ACC is active, the status display is in red and grey when the operation is inactive.



#### Porsche InnoDrive OPTIONAL

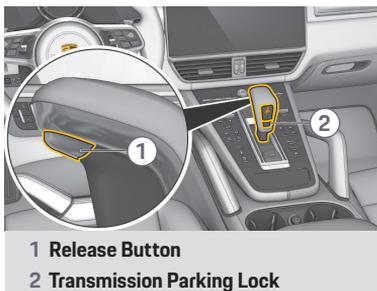
Porsche InnoDrive (PID) extends Adaptive Cruise Control (ACC) as a comfort and efficiency system with functionalities for assisting the driver when driving on well-developed country roads and highways.

- R Switch ACC and PID readiness on/off
  - S Switch between ACC and PID
  - 1 Increase the desired speed (Speed +)
  - 2 Reduce the desired speed (Speed -)
  - 3 Interrupt (CANCEL)
  - 4 Return to set speed (RESUME)/adopt
- A Status display and desired speed
  - B Status display and desired speed
  - C Speed prediction, e.g., speed limit
  - D Forthcoming event (speed limit, bend, rotary intersection)



## How do I operate the Tiptronic S transmission and electric parking brake?

The Tiptronic S is an 8-speed automatic transmission with a manual shifting mode. When the ignition is off, mode P is active and the selector lever is movable in the shift gate. To change gear modes, the release button (1) on the selector lever must be pressed. This release button (1) prevents the gear from being changed by accident. The P button (2) on the selector lever activates the parking lock. To engage in Drive (D), press and hold the selector level and shift down to D. The **manual shifting mode** is selected only from the D (Drive) operating mode. Manual shifts can be done from the selector lever or the shift paddles on the steering wheel.

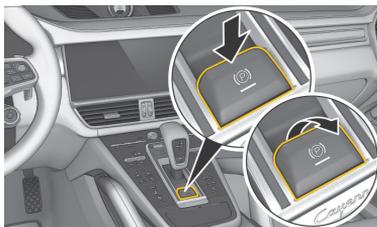


### Electric Parking Brake

The electric parking brake secures the vehicle when it is stationary.

#### To apply the parking brake:

- Pull switch (Ⓢ) and an indicator light on the switch will light up as well as a brake warning light on the instrument cluster.



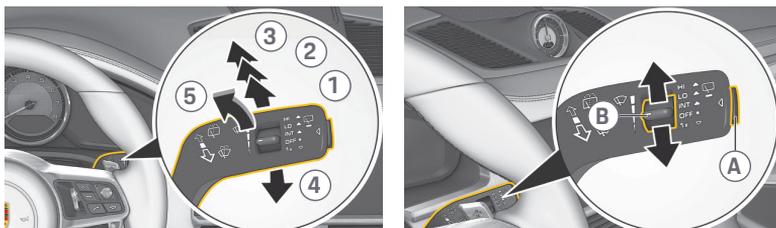
#### To manually release the parking brake:

- With the ignition switched on, press the brake pedal and press switch (Ⓢ). The indicator lights will go out.

**HELPFUL TIP:** Your electric parking brake can automatically release by driving off if the following prerequisites are met — engine is running, driver's door is closed and driver's seat belt is fastened.

## Instruments and Controls

### How do I activate the Windshield Wiper System?



The windshield wipers on the Cayenne have a rain sensor mode where the wipers automatically wipe when water is detected. Moving the wiper stalk upwards to the first position **1** will activate this mode. Using the switch **B** allows for adjustment of sensitivity, with downward adjustment wiping more often and an upwards adjustment to wiping less often.

#### Wipe automatically at front (rain sensor operation)

Press lever to detent position 1.

#### Set rain sensor sensitivity

Press switch B upward (wipe more often) or downward (wipe less often).

#### Wipe at front

Slow: Press the lever to detent position 2.

Fast: Press the lever to detent position 3.

Once: Press the lever to position 4  
(holding lever in position 4 accelerates wiping action).

#### Spray and wipe at front

Pull the lever towards the steering wheel at position 5 and hold.

#### Wipe at rear (intermittent wiping)

Press button A.

#### Wipe at rear (wipe once)

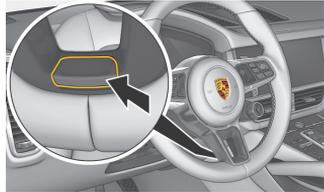
Press button A briefly twice in succession.

#### Windshield wiper service position (attaching windshield snow covers or sun shades or replacing wiper blades)

Switch off the ignition and press the wiper lever downward once 4. The windshield wipers move upward through approximately 90 degrees.

## How do I turn on the heated steering wheel? OPTIONAL

To activate the heating function on the steering wheel, press the button on the central steering wheel spoke. Once pressed, a message confirming activation will appear on the instrument cluster.



## How do I operate the instrument cluster?

The instrument cluster, made up of two displays, is operated using the multifunction steering wheel.

### SPEED & ASSIST DISPLAY (1)

- **Turning A:** Scrolls up/down the menu
- **Pressing A:** Selects the function
- **Pressing B:** Mutes the audio source
- **Pressing C:** Skips back one or several selection levels
- **Pressing D:** Increases or decreases the volume

### CAR & INFO DISPLAY (2)

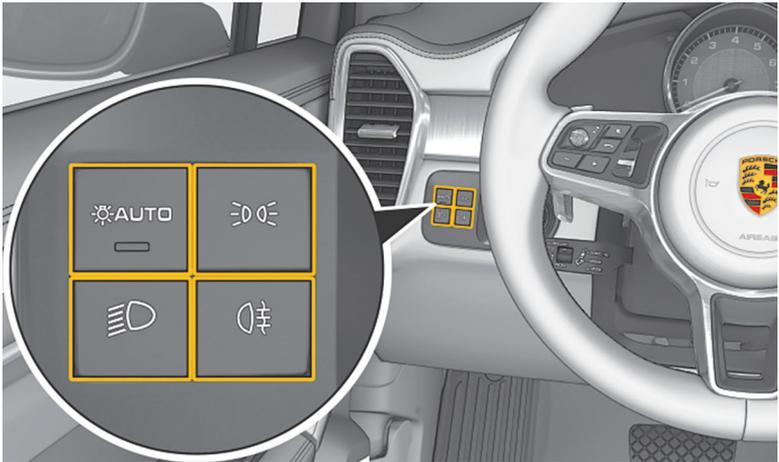
- **Turning E:** Scrolls up/down the menu
- **Pressing E:** Selects the function
- **Pressing F:** Opens a saved function
- **Pressing G:** Skips back one or several selection levels
- **Pressing H:** Accepts, ends, or rejects phone calls



- 1 Speed & Assist Display
- 2 Car & Info Display

## Instruments and Controls

### How do I operate the headlights?



**Switch on Automatic headlights and the Porsche Dynamic Light System (PDLS/PDLS Plus)** Press **AUTO**

**Switch on license plate light, instrument lighting and parking light** Press

**Switch on low beam (Automatic headlights, daytime running lights and the Porsche Dynamic Light System [PDLS/PDLS Plus] are switched off)** Press

**Switch on rear fog light** Press

**Switch exterior lights off completely** Press for approximately 2 seconds. The light indicator on button **AUTO** goes out. The exterior lights remain completely switched off until a speed of 6 mph (10 km/h) or a distance of 330 ft. (100 m) has been exceeded.

Notes

.....

.....

.....

.....

.....

.....

.....

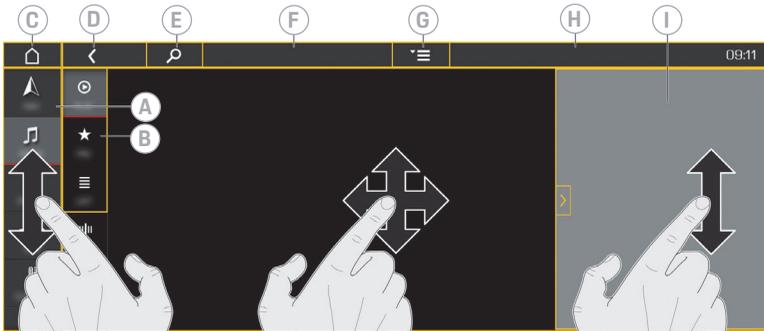
.....

.....

.....

## How do I operate the Porsche Communication Management (PCM) System?

Many vehicle functions are operated and configured via the 12.3" touch-based Porsche Communication Management (PCM) System. Major vehicle functions, such as navigation or driving options, are located along the left-hand navigation bar. This will appear whenever the driver's hand nears the screen. The menus are operated by touchscreen in the same way as a smartphone. On the right side of the display, an info widget can be expanded, which enables display and operation of navigation, current music, or climate control.



### A. Main menu

**B. Sub menu** (Depending on the setting, the submenu is hidden and appears when your hand approaches the touch display.)

**C. Home screen** (Factory-set and individually set functions are displayed. Content from different categories can be individually grouped in tiles. A tile contains either a direct jump to the relevant menu or direct access to a function. A total of six different layouts can be configured.)

### D. Back button

### E. Context-dependent search

**F. Header with quick selection** (e.g., display of the selected media source. Tap to open the quick selection.)

**G. Options and short options** (most important settings) for each menu item

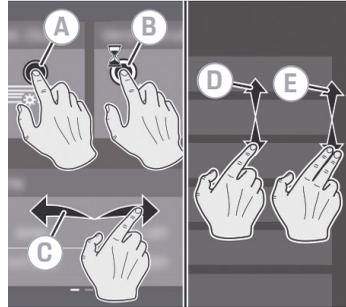
**H. Connection and status symbols** (e.g., display of different functions and temperature or time display. Tap to open the quick selection.)

**I. Info widget** (When opened, the factory-set and individually set functions are displayed. Swipe vertically to change Info widget.)

## Communication & Audio Controls

### How do I operate the touch display?

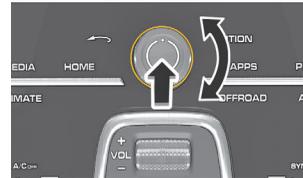
- A. Tap (select):** Briefly tap the touch display with your finger. *Example:* Select function or activate/deactivate checkbox.
- B. Long press:** Press the touch display with your finger for longer. *Example:* Save station as a favorite in the Media main menu.
- C. Horizontal swipe:** Swipe the touch display horizontally with your finger. *Example:* Scroll favorites horizontally.
- D. Vertical swipe (scroll and switch):** Swipe the touch display vertically with your finger. *Example:* Search through lists manually or switch the Info widget.
- E. Vertical swipe (scroll):** Swipe the touch display vertically using two fingers to tilt the map in the Navigation main menu.



### How do I operate the rotary push button?

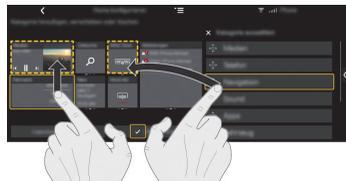
1. Turn the rotary push button until the desired function is highlighted.
2. Press the rotary push button to activate the highlighted function.

**HELPFUL TIP:** There is an Owner's Manual built in to the PCM. To access, simply go to:  
**CAR > CONTROL > Manual**



### How do I configure the home screen in the PCM system?

The contents of the home screen in the Porsche Communication Management (PCM) System are configurable. Some of the categories offered are navigation, climate, phone, drive, and vehicle settings.



#### To configure:

- **Step 1:** > **Options** > **Configure Home.**
- **Step 2:** Select, hold, and move the desired category into any tile in the left-hand layout and drop into the tile.
- **Step 3:** Swipe in the tile to select the preferred contents.
- **Step 4:** If you want to remove a tile from the layout, drag the tile upwards or replace it with another tile.

**Note:** The home screen layout can be reconfigured under "Switch Layout."

## How do I pair my cell phone to the Cayenne?

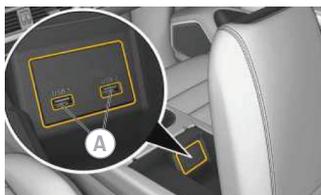
On the Cayenne, you can connect your cell phone with the vehicle via Bluetooth®. Ensure the Bluetooth® function of your phone is activated and visible.

1. PHONE  > Search for new phone
2. Select a cellphone from the device list. A six-digit Bluetooth® code is generated and displayed in the PCM system, and on the cellphone.
3. Compare the Bluetooth® code in the PCM system and on the cellphone.
4. If the Bluetooth® code in PCM and on the cellphone match, confirm. Enter the PIN for the external SIM card in PCM if necessary. When the phone is successfully connected, the numeric input KEYPAD  menu is displayed in PCM.

## Where are the USB-C ports located?

Two USB-C ports are located in the center armrest (A). Additionally, there are two more USB-C ports in the rear center console.

**Note: For Model Year 2020, USB ports are now all USB-C in the vehicle.**



## How do I operate Apple CarPlay®?

If equipped with an iPhone® device, Apple CarPlay® is a smarter, safer way to use your iPhone® in your car. It takes the things you want to do with your phone while driving and puts them right within the PCM display. You can get directions, make calls, send and receive messages, and listen to music.



1. **Connect the iPhone® to the USB port (A) in the center armrest. Either port will work.**
2. **Confirm on the PCM display that you wish to use Apple CarPlay®. The available apps are displayed and Apple CarPlay® will open. The Apple CarPlay® icon will display on the main menu bar when it is connected to the PCM system.**

**HELPFUL TIP:** We recommend that you install the latest iOS® version for your iPhone®.

## Why are certain Porsche Communication Management (PCM) System features disabled while driving?

While driving, certain functionality of the PCM system is disabled for your safety such as Bluetooth® pairing of a mobile device, switching between paired mobile devices, and inputting a navigation address manually. If you need to enter an address while driving, using the Voice Control feature offers a safe and convenient means to perform this function. Additional details can be found in your Owner's Manual.

## Communication & Audio Controls

### How do I search for a destination within the Navigation menu?

There are multiple ways to search for a destination within the Navigation menu of the PCM system.

To enter the Navigation menu, select the **NAV** option on the main menu bar.

**A.** Find/enter a destination:

- Select  in the PCM header (RECOMMENDED OPTION)

**B.** Select previous destination.

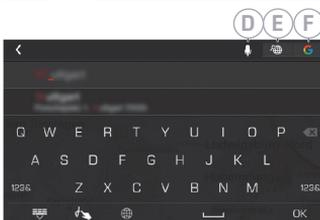
**C.** Enter Points of Interest (POI).

#### Address Entry

**D.** Voice Input.

**E.** Integrated Search (search in PCM memory).

**F.** Online Search (must have data connection established).



### What enhancements does my Cayenne have with Porsche Connect services?

With Porsche Connect services activated, you can enhance your infotainment experience with some of the following features:

- Porsche Voice Pilot Natural Speech
- Real-time Traffic Information
- News
- And More!
- Satellite Maps for Navigation
- Online Map Updates for Navigation
- Weather

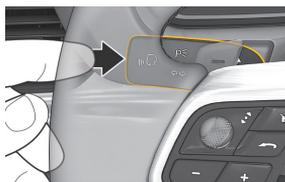
If your Porsche Connect services have yet to be activated, contact your Porsche Sales Professional today or call Porsche Connect support at 1-800-PORSCHE.

## How do I operate Porsche Voice Pilot in the Cayenne?

### Activating Porsche Voice Pilot:

1.) Briefly press the  on the control lever. You will hear an acoustic signal and the  will appear on the PCM display. 2.) Say your intended voice command.

**NOTE: Connect Services have to be activated and the disclaimer must be confirmed before using the Porsche Voice Pilot system.**



**Adjusting Porsche Voice Pilot Settings:** CAR  > CONTROL  > System > Voice Control and select the desired setting.

### Voice commands for radio

| What do I want to do?                        | What do I say?   |
|--|--|
| Change the reception range                   | (Set/switch on) Tuner e.g., FM/AM/SiriusXM/online radio  |
| Select station                               | Select Station<br><b>NOTE:</b> Only stations that can currently be received can be spoken.                               |
| Set a station that can currently be received | (Tune to) Station e.g., Station XY<br><b>NOTE:</b> Only stations that can currently be received can be spoken.           |
| Enter frequency                              | (Select) Frequency e.g., 91.1 FM<br><b>NOTE:</b> Directly selecting a frequency may cause the reception range to change. |

### Voice commands for media

| What do I want to do?               | What do I say?  |
|-------------------------------------|---|
| Use natural voice commands          | <b>EXAMPLE:</b> Play something from the SD card. I want to hear rock music.<br><b>NOTE:</b> As an alternative to actual commands, the PCM can recognize natural voice commands (not available in all languages).  |
| Change the media source             | Play e.g. SD card/USB/Bluetooth   |
| Select artist/album/track/genre     | Play (artist) e.g., Allan Taylor<br>Play (album) e.g., <i>Songs for the Road</i><br>Play (track) e.g., "Let the Music Flow"<br>Play (genre) e.g., Rock<br><b>NOTE:</b> Only artists/albums/tracks/genres that are available in the active media source can be spoken. |
| Play music similar to current track | Play similar music.   |
| Call voicemail                      | Call voicemail  |
| Call contact                        | Call contact/Show contacts/The system asks for the name of the contact.   |

## Communication & Audio Controls

### Voice commands for phone (✓ Phone is connected to PCM)

| What do I want to do?      | What do I say?  |
|----------------------------|---|
| Use natural voice commands | <b>EXAMPLES:</b><br>I would like to call John Doe<br>Call John Doe on his cell phone<br>Show me my call list<br>Redial the last number<br><br><b>NOTE:</b> As an alternative to actual commands, PCM can recognize natural voice commands (not available in all languages). |
| Open the redial feature    | Redial  |
| Enter phone number         | Select Dial number/Number e.g., 301-555-1234/ The system asks for the telephone number/ The number you entered is called.   |
| Call voicemail             | Call voicemail  |
| Call contact               | Call contact/Show contacts/ The system asks for the name of the contact.  |

### Voice commands for apps

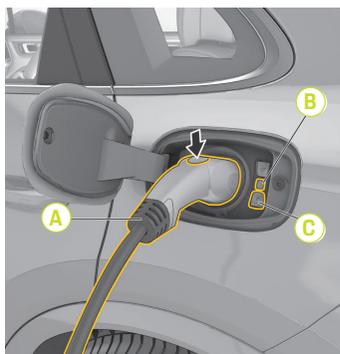
| What do I want to do?      | What do I say?   |
|----------------------------|--|
| Use natural voice commands | <b>EXAMPLES:</b><br>What's the latest in news headlines?<br>Read out the news headlines.<br>I like to see the weather report.<br><br><b>NOTE:</b> As an alternative to actual commands, PCM can recognize natural voice commands (not available in all languages). |
| News                       | <b>EXAMPLE:</b><br>Show me the news  |
| Weather                    | <b>EXAMPLES:</b><br>Show me the weather<br>How's the weather in e.g., New York?<br>Will it rain tomorrow?  |

## Cayenne E-Hybrid Features

### How do I open the charge port door and begin the charging process?

The charge port door is located on the left side of the Cayenne right past the rear passenger door. Before opening, ensure the transmission is in the (P) position, the ignition is switched off, and the vehicle is unlocked.

1. Open the charge port door by pressing on the rear part of the door as shown in the first image.
2. Press the release button (arrow) and insert the vehicle plug into the charge port. After letting go of the release button (arrow), the vehicle plug is now locked and the charging process will begin. A light indicator **B** and **C** will show the state of charge of the battery and the locking status of the plug.
3. To end the charge process, press button **C**. To remove the plug, simply press the release button (arrow) and disconnect the cable within 20 seconds.



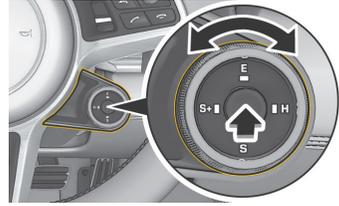
## Cayenne E-Hybrid Features

### What do I need to know about the different E-Hybrid driving modes?

#### E-POWER Mode

The E-POWER driving program is activated by default and allows driving purely on electric power. After the ignition is switched off, the selected driving mode automatically switches back to E-POWER when the prerequisites for this driving program are met. The electric range depends on the driving style, the climatic conditions, and the use of energy-intensive loads.

The availability of electric power is indicated through this icon (E). This indicates you can drive via the E-POWER mode.



|               |                              |
|---------------|------------------------------|
| <b>E</b>      | <b>E-POWER Mode</b>          |
| <b>H</b>      | <b>HYBRID Mode</b>           |
| <b>S</b>      | <b>SPORT Mode</b>            |
| <b>S+</b>     | <b>SPORT PLUS Mode</b>       |
| <b>CENTER</b> | <b>SPORT RESPONSE Button</b> |

#### HYBRID Mode

Three different operating modes, **HYBRID AUTO**, **E-HOLD** and **E-CHARGE**, are available in the **HYBRID** driving mode:

- **HYBRID AUTO mode:** HYBRID AUTO mode is activated by default in switch position **H**. It enables the most efficient operation of the vehicle to be predicted taking into consideration route-specific data from the Navigation system and the current speed. HYBRID AUTO mode is automatically activated as soon as the high-voltage battery charge is too low for operation in the E-POWER driving program.
- **E-HOLD mode:** E-HOLD mode enables the currently available high-voltage battery charge to be deliberately maintained so the vehicle can run purely on electric power later on, for example. Boosting and restricted electric driving are still possible in this driving program; however, this can result in fluctuations in the charge.

Activating E-HOLD Mode: **HYBRID** > **MODE** > **E-HOLD**

#### E-CHARGE Mode

In E-CHARGE mode, the high-voltage battery can be charged while driving. This mode is useful for specifically increasing the electric range, particularly on journeys with a high level of combustion engine driving. The high-voltage battery can be charged when driving on a highway, for example, so that an urban route can then be driven using purely electric power.

Activating E-CHARGE Mode: ✓ The high-voltage battery is **not** fully charged.

**HYBRID** > **MODE** > **E-CHARGE**

#### SPORT Mode

The combustion engine is always in operation in the SPORT driving program. The engine and transmission also have a sporty tuning. The high-voltage battery is charged to a minimum level to provide the boost function.

#### SPORT PLUS Mode

The combustion engine is always in operation in the SPORT PLUS driving program. The engine and transmission also have the sportiest tuning possible. The high-voltage battery is fully charged as quickly as possible to enable more frequent and longer boosting.

## A Few Important Words About Porsche Driver Assistance Systems ...

- None of Porsche's Driver Assistance Systems can prevent accidents or loss of control.
- No Driver Assistance System is ever a substitute for attentive driving. It is the driver's responsibility to be observant and in control of the vehicle at all times.
- Please see your vehicle's owners' manual for further details about, and important limitations of, each of the specific systems described below.

### LANE KEEP ASSIST WITH TRAFFIC SIGN RECOGNITION

- Lane Keep Assist may not detect lane markers in certain road, weather, or driving conditions. Please see owner's manual for further details and important warnings about limitations of the system.
- This system depends in part on signals from the worldwide Global Positioning Satellite network. The vehicle's electronic system and data connection, and existing wireless satellite technology, must be available and operating properly for the system to function fully.
- Traffic Sign Recognition may not always see or understand every sign. It depends upon a clear, unobstructed view of the road ahead, and well-maintained and clean road signs of generally recognized types.

### WARN AND BRAKE ASSIST

- Warn and Brake Assist cannot prevent most collisions, although it may help to reduce their severity.
- In addition, Warn and Brake Assist may not detect every object in the road.
- The system may not operate if certain evasive maneuvers are performed by the driver.

### NIGHT VISION ASSIST

- Night Vision Assist does not prevent accidents. The system may not represent objects as the eye does. It will not detect persons or animals under certain lighting and temperature conditions, and it cannot detect inanimate objects in the road.

### PORSCHE INNO DRIVE WITH ADAPTIVE CRUISE CONTROL

- Inno Drive depends in part on signals from the worldwide Global Positioning Satellite network. The vehicle's electronic system and data connection, and existing wireless satellite technology, must be available and operating properly for the system to function fully.
- Construction zones, traffic flow, and other road system changes are beyond the control of Porsche Cars North America. Complete detailed mapping of lanes, roads, streets, toll roads, tollbooths, highways, road signs, and so forth is impossible. Therefore, you may encounter discrepancies between the mapping and the actual location and conditions you encounter. Always pay careful attention to the road, give precedence to directional signs on the road and not the system, and do not drive while distracted.

### ACTIVE LANE KEEP

- Active Lane Keep may not detect lane markings in certain road, weather, and driving conditions.

### INTERSECTION ASSIST

- This system detects only other vehicles, but not people, cyclists, or animals, for example.

### AUTO EMERGENCY STOP

- Auto Emergency Stop depends in part on signals from the worldwide Global Positioning Satellite network. The vehicle's electronic system and data connection, and existing wireless satellite technology, must be available and operating properly for the system to function fully.

### WET MODE

- Wet Mode depends on sensors in the front wheel arches. It cannot provide assistance if there is too much water present, if the vehicle is driving too fast, or if the sensors are obstructed by dirt, excessive water or other obstructions.

*Not all the Driver Assistance Systems described in this brochure are installed or available on every model. Some Driver Assistance Systems are optional at extra cost. Some Driver Assistance Systems require the selection of other systems or options at additional cost. Some Driver Assistance Systems are not available in combination with others. Ask your authorized Porsche dealer for details about the models and systems in which you are interested.*

# Cayenne Quick Start Guide



The **Porsche iManuals** website [porscheownersmanuals.com](http://porscheownersmanuals.com) is your online interactive guide for all questions regarding the operation of your vehicle. Porsche Customer Commitment may be reached at **1-800-PORSCHE** for any questions or information on the Porsche owner services.

NOTE: Some features described in this document are optional equipment and may not be fitted to your automobile.

Dr. Ing. h.c. F. Porsche AG is the owner of numerous trademarks, both registered and unregistered, including without limitation the Porsche Crest®, Porsche®, Boxster®, Carrera®, Cayenne®, Cayman®, Macan®, Panamera®, Spyder®, Tiptronic®, VarioCam®, PCM®, PDK®, 911®, 718®, RS®, 4S®, 918 Spyder®, FOUR, UNCOMPROMISED®, and the model numbers and the distinctive shapes of the Porsche automobiles such as, the federally registered 911 and Boxster automobiles. The third party trademarks contained herein are the properties of their respective owners. All text, images, and other content in this publication are protected by copyright. No part of this publication may be reproduced in any form or by any means without prior written permission of Porsche Cars North America, Inc. Some vehicles may be shown with non-U.S. equipment. Porsche recommends seat belt usage and observance of traffic laws at all times.

© 2019 Porsche Cars North America, Inc. Printed in U.S.A.

Model Year 2020 Shown

CRM 001 304 20

[www.porscheusa.com](http://www.porscheusa.com)

1-800-PORSCHE