COLLEGE KNOWLEDGE

a family guide to

WEST VIRGINIA UNIVERSITY

Ready to dive into the NSO experience and become a campus expert? Scan me. Let's Go.
go.wvu.edu/NSO2024
WELCOME, MOUNTAINEER PARENTS!

I am so pleased that your student is joining our University family. Creating a high-quality educational and living experience for students will always be our first priority. And their well-being and progress toward success will always be our primary concern. Like your student, you are an important part of the Mountaineer community. Working as partners, we will support, nurture and inspire your student to discover their purpose and fulfill their potential.

The information here will help you launch your student and prepare them for the opportunities awaiting, from unique academic experiences to enriching recreational options to services that provide extra help when they need it.

I look forward to welcoming both you and your student to campus. Together, we will journey toward a bright future, with your student’s success our unwavering goal.

Let’s go!

E. Gordon Gee
President, West Virginia University

NEW STUDENT ORIENTATION (NSO) IS YOUR OFFICIAL ENTRY POINT INTO THE WVU FAMILY. HERE, YOU’LL LEARN HOW TO PREPARE YOUR STUDENT FOR MOVE-IN DAY, WELCOME WEEK AND EVERYTHING THAT COMES AFTER.

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Take the next step →
JUST A HANDFUL OF PEOPLE WHO WORK HARD EVERY DAY TO MAKE SURE YOUR STUDENT SUCCEEDS:

E. Gordon Gee | President, WVU
Corey Farris | Dean of Students
Maryanne Reed | Provost
Lisa Hanselman | Director, MPC

Support network.

AT WVU, STUDENTS COME FIRST.

We created this guide to give you the most essential information you need to help your student get the most out of their college journey — starting today, at New Student Orientation.

As a Mountaineer family, your first and best resource (and your first stop for any questions) is always the Mountaineer Parents Club (MPC), a community of WVU experts and other families who are just as passionate about student success as you are. We can connect you with everything on campus — academics, housing, wellness, career outcomes — and help you stay informed.

Remember, today is just the beginning. We can’t wait to see what you and your student accomplish over the next four years — and beyond.

Let’s get started.

parentsclub.wvu.edu
304-293-2506
ParentsClub@mail.wvu.edu

JOIN THE CLUB.

WHY JOIN THE MOUNTAINEER PARENTS CLUB (MPC)?

No membership fee (and no homework); 20,000 members to network with (so many shoulders to cry on); events and newsletters keep you connected; a resource to ask all your questions (no issue is too big, too small or too weird). Sign up at parentsclub.wvu.edu.

Don’t forget to join the Official Families of the Class of 2028 Facebook page and/or the Official Families of WVU Students Group.
ORIENTATION IS ALL ABOUT YOU AND YOUR STUDENT.

This is your moment to get excited about (and prepare for) what the next few years will bring.

At NSO, you’ll meet new people and generate a million new questions. But don’t worry. That’s what today is all about. And we’re here to help.

CHECK-IN, QUICK BREAKFAST
Check in for NSO in the Vandalia Lounge on the first floor of the Mountainlair. Breakfast will be available for all attendees.

WELCOME AND EVENT OVERVIEW
A special guest will welcome you to campus, and our NSO staff will help you understand the schedule of the day.

STUDENT ACTIVITY AND STRENGTHS 101
Students will have the opportunity to meet with other incoming students, and they will explore their top 5 Strengths and how to use them.

LET’S GET REAL
A conversation with Corey Farris, Dean of Students, and Lisa Hanselman, Director of the Mountaineer Parents Club. Learn important info you need to know as a parent or family member of a WVU-bound student!

COST, PAYMENT AND AID
This is your chance to learn more about funding your student’s future.

PARENT LOUNGE
The Shenandoah Room is available as a quiet place to relax, check in with work or home and to mingle with other families and staff members.

ACADEMIC BREAK-OUTS
Everyone will hear how students can be successful on campus and in their major.

LUNCH AND INFO FAIR
Lunch is on us! Dine at any of the eateries in the Mountainlair with your meal tickets. An information fair will also be available to explore on the first floor.

LIFE AS A MOUNTAINEER
Discover exactly what to expect when moving in, how to get involved (and stay involved) and even some of our traditions to get your student ready for the fall.

EXPLORE CAMPUS
Explore at your own pace! Find your student’s residence hall, classrooms and prepare for day one.

7:30-8:25 a.m.
8:30-9:10 a.m.
9:10-10:30 a.m.
10:30-10:45 a.m.
10:45-11:15 a.m.
11:00 a.m.-4:00 p.m.
11:30 a.m.-12:15 p.m.
12:15-1:45 p.m.
1:45-2:45 p.m.
2:45-4:50 p.m.

Students and Families
Students Only
Families Only

All events held at the Mountainlair unless otherwise indicated.
Their adviser is a kind and supportive WVU expert who will make sure your student is registered for all the classes they need. Your student will have regular meetings every semester with their adviser (also a great resource to discuss career goals as their academic career progresses).

**PLEASE NOTE:** An academic adviser can't answer questions about financial aid, scholarship GPA requirements, etc. Contact the WVU HUB for anything related to funding.

hub.wvu.edu

**THINGS TO REMEMBER**

- Students wanting to change their major after meeting with their adviser should email their adviser to get the process started.
- If your student is undecided or unsure about their major, it’s no problem! We make it our mission to help your student find their purpose.
- If your student completed AP, IB or dual enrollment coursework, they need to submit an official score report or transcript before their appointment. Students may email an official PDF of the AP or IB transcript to wvudmissions@mail.wvu.edu or ask the testing center to submit the score report.
- If your student says they have a “hold” on their account, it’s OK. All incoming first-time students have an Orientation hold on their account. It is lifted within three days of completing the NSO modules and will be replaced with an advising hold until after they meet with their adviser.

**WORLD LANGUAGES PLACEMENT EXAM**

Students seeking to take courses in a foreign language (Arabic, Chinese, French or Spanish) can take an online placement exam. Scan the QR code on the cover for more.

**EXPERIENCE EXTENDS OUTSIDE THE CLASSROOM**

At WVU, what your student learns outside of the classroom is just as important as what they learn during class. Project 168 is a way to formally recognize this and provide a (free) credential for extracurricular effort. project168.wvu.edu

**HEADS UP:** College comes with a lot of lingo. Check out pg. 22 for a handy breakdown of common WVU terms, abbreviations and acronyms and their definitions.
**Things to know.**

**HEALTH AND SAFETY 101**
We will support your student, mentally and physically, throughout the journey ahead. Here are a few resources and things to keep in mind:

**ACCESSIBILITY SERVICES**
If your student has a disability, they can receive accommodations. Register this summer.
[accessibilityservices.wvu.edu](accessibilityservices.wvu.edu)

**COLLEGIATE RECOVERY PROGRAM**
This program provides students in recovery from a substance use or other mental health disorder with the support and resources they need to thrive on campus.
[recovery.wvu.edu](recovery.wvu.edu)

**STUDENT INSURANCE**
All WVU students must have health insurance — those on another plan must opt out by completing the waiver by August 1, 2024 (see [studentinsurance.wvu.edu](studentinsurance.wvu.edu)). Students without a waiver will be enrolled in the WVU Aetna plan (costs assessed to their account).

**WVU ALERT, UNIVERSITY POLICE, LIVESAFE APP**
- WVU Alert sends messages via email, text and social (@WVUAlert on Twitter) about imminent threats in the campus community. Sign up at [alert.wvu.edu](alert.wvu.edu).
- WVU has one of the largest and most professional police organizations in West Virginia. Contact [police.wvu.edu](police.wvu.edu) or 304-293-3136 (24/7 communications center).
- Share info and safety concerns with WVU police (anonymously), see a map of recent incidents, walk your student home virtually and more with the LiveSafe App. [police.wvu.edu/campus-safety](police.wvu.edu/campus-safety)

**STUDENT HEALTH, MENTAL HEALTH AND WELLNESS**
Located in the Health and Education Building, the Carruth Center provides a range of confidential counseling and assists in confidential counseling services and coordinating longer term or specialized care. [carruth.wvu.edu](carruth.wvu.edu) or 304-293-4431.

In the same building, Student Health Provides primary care, immunizations, vaccinations, allergy injections, women’s health, pregnancy testing and more. Learn more about student health on pg. 18.
FINANCIAL AID AND FUNDING 101
We believe a college education should open doors, not break the bank.
Keep these essential resources and tips on hand for the next four years (and beyond).

FINANCIAL AID
WVU offers scholarships, grants, loans and employment. Need and eligibility (which make up a financial aid offer) are determined by the Free Application for Federal Student Aid (FAFSA). Eligible students are offered the maximum aid available after considering external sources (Federal Pell Grant, state grants, non-WVU scholarships, etc.). Some aid is first-come, first-served, so have your student submit their FAFSA ASAP each year! The Priority deadline is typically March 1 (WVU has no priority FAFSA deadline for 2024–25). The earlier the better! Haven’t done the FAFSA for 2024–25 yet? It’s not too late! Find help at financialaid.wvu.edu/applying-for-aid/ffasa.

STUDENT EMPLOYMENT
Real-world experience is a great résumé builder! We can help students find part-time employment, on- and off-campus jobs and Federal Work-Study (studentemployment.wvu.edu). The Research Apprenticeship Program also welcomes students. go.wvu.edu/apprenticeships

MONTHLY PAYMENT PLAN
We offer a monthly tuition payment plan through WVU MyAccount. You’ll get: more time to pay and smaller payments (if you sign up early), no high interest rates and convenience (manage your account and make payments online).

REFUNDS AND TUITION REFUND INSURANCE
If your financial aid and/or payments are more than your institutional charges, you will be refunded the difference. Hint: Add a bank account (eRefund) to get your student’s refund faster. studentaccounts.wvu.edu/refunds.
Optional Tuition Refund Insurance (through GradGuard) helps refund tuition, fees and housing and food charges if your student is unable to complete the semester due to a covered medical reason. Get more info by scanning the QR code on the cover.

TAXES
Any gift aid (scholarships, fellowships, grants, etc.) received in excess of tuition, fees and required books and supplies, is taxable. Tax forms are mailed annually by the IRS deadline. Need a new tax form or 1098-T for a prior year? See taxservices.wvu.edu for more information.

QUESTIONS?
The WVU Hub is your one-stop-place for answers about all things funding.
1. Go to hub.wvu.edu and click on Submit Online Request/Ticket from the top list.
2. Choose Public Inquiry Submission from the Services list.
3. Click on the blue Submit a Ticket button in the top right.
4. Fill out the form, and hit the blue Request button on the bottom of your screen.
Visit hub.wvu.edu for helpful videos.
HELP YOUR STUDENT SETTLE IN FROM DAY ONE.

ADD MOUNTIE BOUNTY FOR PEACE OF MIND
This is a prepaid debit plan that lets you or your student add money to their Mountaineer Card for everything from laundry to printing, copying to vending machines, library fees to WVU Bookstore purchases. Many off-campus merchants (like restaurants) also accept it, and amounts are transferable from semester to semester. Add funds to your student’s Mountie Bounty at wvucard.wvu.edu

RENT A MICROFRIDGE
Help your student rent a combo microwave/refrigerator (the only accepted version at WVU) for all their snacking needs. Order by August 1, and it will be waiting in your student’s room. **NOTE:** only one MicroFridge per room; students may bring one additional mini-refrigerator. bit.ly/MicroFridge

GET TO KNOW OUR RESIDENCE HALL STAFF
Your student will interact with our supportive residence hall experts daily. Residence life specialists are professional educators who live in each hall to support residents. Resident assistants are live-in student leaders and mentors for residents. Night staff assist live-in staff — securing halls and responding to student needs, policy concerns and emergencies. Contact the residence life specialist for any hall with your questions at go.wvu.edu/residencelifespecialists.

SEND SOME LOVE ACROSS THE MILES
You can’t send a long-distance hug. But you can send your student treats, care packages and more:

- Treats from WVU Dining: WVU Dining can deliver cookie tins, pepperoni rolls and jumbo cupcakes to their residence hall room. Order 72 hours in advance. diningservices.wvu.edu/hugs-from-home
- Care Packages: There’s no better way to show how much you miss them than a carefully chosen WVU care package for everything from finals week to birthdays. go.wvu.edu/housing-services
- Snail Mail: We have detailed instructions for how to send snail mail (cards, packages from home, etc.) to each residence hall at housing.wvu.edu/current-residents/resident-resources/mail
- How Your Student Picks Up Their Packages: Students can access their mailbox anytime, are notified by email or a slip in their mailbox when they receive a package and can pick up it up at designated locations Monday-Friday. Times vary by hall, and **they need to show an ID to claim their packages.**

MAKE IT FEEL LIKE HOME.
The WVU Residence Hall Association has partnered with vendors to help students create their home away from home in our residence halls. Visit the **QR code on the cover** and start shopping for everything from linens to decor (and find a list of what to bring). Order soon, and your student can find their items in their room when they arrive on move-in day.
YOUR STUDENT’S ACADEMIC JOURNEY
Learn about everything from renting textbooks to understanding what it means to attend an R1 institution (hint: it’s pretty amazing).

WHAT DOES IT MEAN TO ATTEND AN R1 INSTITUTION?
WVU is classified as an R1 research institution. We’re one of only 146 universities in the U.S. in this elite category (alongside Harvard, Yale, Columbia and Johns Hopkins). Being R1 means the best faculty and students want to be here. Your student can work with incredible researchers and teachers, and their degree will be respected. The Office of Undergraduate Research can help connect students, in any major, with faculty members to conduct real research. undergradresearch.wvu.edu

WHEN DO STUDENTS TAKE CLASSES?
WVU has fall and spring semesters. We also offer courses in summer, winter intersession (earn up to five credits in only three weeks); and Maymester, a pre-summer, online, three-week accelerated learning option.

WHERE CAN WE FIND ACADEMIC SUPPORT?
Your student can always find help here. We have: free tutoring, resource centers that focus on a topic (the Writing Studio, Chemistry Learning Center and Math Learning Center), personal success coaches (learn about time management, note-taking, reading and study skills), peer and faculty/staff mentors. studentsuccess.wvu.edu

We also created an entire Purpose Center devoted to helping your student discover their strengths and lead a purposeful life (the first of its kind on any college campus) purpose.wvu.edu. First-generation college students can find specialized support at studentsuccess.wvu.edu/programs/first-generation. We also have a pre-health development office devoted to students preparing for health-related careers (medicine, pharmacy, nursing and more). prehealth.wvu.edu

PLEASE NOTE: You will not have access to your student’s grade report unless they grant you access to their WVU records at parent-guest.portal.wvu.edu.

HOW DOES MY STUDENT RENT/BUY TEXTBOOKS?
The WVU Barnes & Noble Bookstores are our official bookstores. There are four locations: Mountainlair, Evansdale Crossing, Health Sciences and the College of Law. The WVU Bookstores carry all required course materials for all WVU classes. They sell new and used textbooks, digital textbooks, rent textbooks and offer officially licensed WVU clothing and gifts. wvu.bncollege.com

WVU BOOKSTORE DETAILS (HOW TO ORDER BOOKS)
TECHNOLOGY ON CAMPUS

Let us help you and your student get (and stay) connected. Contact Information Technology Services for help. 304-293-4444; ITSHelp@mail.wvu.edu; it.wvu.edu/help

COMPUTERS, PRINTERS AND WI-FI

Before your student buys a computer, check with their college/school to see if their major has computer and software requirements. Recommended hardware specifications are at it.wvu.edu/services/student-resources, along with directions on setting up their computer in a residence hall, using Wi-Fi, on-campus printing and how students can get free or discounted software.

PARENT-GUEST PORTAL

Information that is protected from disclosure under the Family Educational Rights and Privacy Act (FERPA) is maintained in a secure online environment. This data includes grades, financial aid details and student account/billing information. FERPA gives students the right to restrict what a parent or guest can see and to revoke access at any time.

Have your student set up a proxy account for you (if they choose) to access this information and to make payments. parent-guest.portal.wvu.edu

MYACCOUNT PORTAL

To view charges and pay bills online, your student must grant you access to the WVU MyAccount Portal. studentaccounts.wvu.edu/tutorials

WVU LOGIN

The WVU Login is the combination of a unique username and password that lets students access WVU systems. If your student forgets their password, they can reset it at login.wvu.edu or call 304-293-4444.

Login accounts are for students only. Parents should never use a student’s username and password. This is a policy violation and could cause your student problems with Portal, eCampus, email and other systems.

TWO-FACTOR AUTHENTICATION

Students must set up Duo two-factor authentication (which keeps their account information secure). It asks them to prove who they are in two ways — with something they know (login password) and something they have (the Duo Mobile smartphone app or a display token available at the WVU Barnes & Noble Bookstores). Parents, please remember, this is only for your student’s use. Activation opens on July 16. wvu.edu/faq/what-is-two-factor-authentication
YOUR QUICK GUIDE TO STUDENT HEALTH AND WELLNESS AT WVU.

We believe wellness is the foundation to a successful college experience. WVU Student Health Services (SHS), in partnership with WVU Medicine (the state’s largest health system), will be your go-to resource for all things student healthcare. Convenience, expert providers and an easy-to-find location across from the Student Rec Center combine to form your world-class healthcare team.

NEED TO KNOW

✓ SHS offers wellness visits, vaccinations, X-rays, lab services, telemedicine, referrals and more.
✓ Walk-ins are encouraged, but appointments are requested for some services.
✓ Most commercial insurances are accepted with a co-pay due at the time of service. A self-pay option is available with a deposit at the time of service, and Mountie Bounty is accepted.
✓ Download the WVU Medicine app (find a handy link through the QR code on the front cover) for status updates on a patient who is a family member, to receive test alerts for appointments or to check wait time.
✓ Find clinic hours and more health.wvu.edu/student-health.

HOW TO REGISTER

New students can register for WVU Student Health Services online. Follow the link through the QR code on the front cover.

WELL-BEING TOOL KIT

Is your student ready to reach their highest potential and live a life of purpose, starting at WVU? Your student can find resources on everything from stress and sleep to nutrition and relationships to substance misuse and mental health in one location. Scan the QR code on the front cover to access the Wheel of Well-Being plus other WVU resources.

NEW STUDENTS: Watch for announcements about future programs and activities, including an online assessment tool that guides individuals in creating a personalized path to well-being.
**ASAP**
- Have your student set up a proxy account for you (if they choose), so you can access their records and financial aid details. [parent-guest.portal.wvu.edu](parent-guest.portal.wvu.edu)
- For billing access, they need to grant access to WVU MyAccount. [studentaccounts.wvu.edu](studentaccounts.wvu.edu)

**EVERY DAY**
- Remind your student to check their MIX email daily (VERY important).

**EVERY YEAR**
- Submit the FAFSA.
- Choose a monthly tuition payment plan.
- Rent/buy textbooks.
- Fill out the student insurance waiver or sign up for the WVU Aetna plan.

**STAY ON TRACK.**
Use this timeline as a quick reference. Can’t find something or have a question? For more information, visit [go.wvu.edu/timeline](go.wvu.edu/timeline).

**MAY - JULY**
- Complete all NSO steps (ALEKS math assessment, online modules, professional advising appointment).
- Enroll in a monthly tuition payment plan (opens when semester charges are available). [go.wvu.edu/payment-plan](go.wvu.edu/payment-plan)

**SUMMER**
- Mountaineer Parents Club local chapters host Summer Send-Offs to get our WVU families together before Move-In Day.

**JUNE**
- Students living in residence halls are required to purchase a dining plan. You will be enrolled automatically if you do not choose one by June 28. [diningservices.wvu.edu](diningservices.wvu.edu)

**JUNE - JULY**
- New Student Orientation takes place.
- Be sure your student has sent us their final high school transcript and any Advanced Placement or Dual Enrollment credits.
- Download the free LiveSafe app (and have your student download it, too). [police.wvu.edu/campus-safety](police.wvu.edu/campus-safety)

**JULY**
- Fall charges are posted the first week of July.
- Your student should also complete our Blue to Gold Financial Wellness Program. [financialwellness.wvu.edu](financialwellness.wvu.edu)
- Have your student contact their roommate to discuss what each of them will bring to furnish their space. Refer to [go.wvu.edu/things-to-bring](go.wvu.edu/things-to-bring).
- Set Up Duo. Duo two-factor authentication helps protect your student’s account. After your student registers for classes, they will be prompted to set it up. They can download the free Duo Mobile app on their phone or can purchase a Duo display token at any WVU Barnes & Noble bookstore (subject to availability).

**LATE SUMMER**
- Explore parking and transportation options and make a plan.
- Your student should go to [wvuengage.wvu.edu](wvuengage.wvu.edu) to see our hundreds of student orgs and clubs.
- Project 168 formally recognizes and provides credit for extracurricular activities. [project168.wvu.edu](project168.wvu.edu)

**AUGUST**
- August 1: Deadline to pay fall 2024 tuition bills. [studentaccounts.wvu.edu/payment](studentaccounts.wvu.edu/payment)
- August 1: Deadline to complete the student health and insurance waiver and submit immunization info. All WVU students are required to have health insurance. [go.wvu.edu/studenthealth-insurance](go.wvu.edu/studenthealth-insurance)
- Review our what-to-bring and what-to-leave-home lists when helping your student pack.
- Enrolled students are automatically signed up for WVU Alerts (texts and emails about campus emergencies). Encourage your student to enroll you as well! [alert.wvu.edu](alert.wvu.edu)
- August 15-17: Residence hall move-in.
- Remind your student to attend Welcome Week — a week of great food, live music, events (they will pose for their first photo as the class of 2028 on Mountaineer Field) and nonstop fun (a great time for them to meet new people and make friends).
- August 21: First day of class!
Know the lingo.

We admit there’s a lot to remember (and a lot of acronyms). Here’s a quick reference for you to keep handy.

**ADVISING AND ACADEMICS**

**ACADEMIC ADVISER**
Works with your student on scheduling their classes and meeting requirements for their major.

**ACADEMIC CATALOG**
Contains course offerings, academic programs and requirements, expenses, rules and policies of WVU. catalog.wvu.edu

**ALEKS (ASSESSMENT AND LEARNING IN KNOWLEDGE SPACES)**
Required math placement for all first-time freshmen.

**ASPIRE**
The ASPIRE Office helps students apply for scholarships and/or apply to graduate or professional school. aspire.wvu.edu

**CAREER PATHWAYS**
Students at WVU can match their career interests and their passions with multiple majors, minors, career possibilities, potential internships and more. admissions.wvu.edu/academics/pathways

**CAREER SERVICES**
The Career Services Center (above the WVU Bookstore in the Mountainlair) is dedicated to making sure your Mountaineer finds careerservices.wvu.edu career fairs.

**CLASS**
A group of courses required for all students that provides foundational skills and knowledge. Explore at registrar.wvu.edu/gef.

**DEGREE WORKS**
Virtual tool that lets students track their progress toward graduation, helps them take the right courses and more. Accessed via the student portal at portal.wvu.edu or at registrar.wvu.edu/dw.

**FIRST GENERATION (FIRSTGEN)**
A first-generation student is the first in their immediate family to attend college (neither a parent nor guardian in their family has yet completed a four-year degree). studentsuccess.wvu.edu/programs/first-generation

**GENERAL EDUCATION FOUNDATIONS (GEF)**
A group of courses required for all students that provides foundational skills and knowledge. Explore at registrar.wvu.edu/gef.

**GRADE POINT AVERAGE (GPA)**
The WVU grading system is explained in the course catalog at go.wvu.edu/gradepointaverage. GPA is used to determine eligibility for financial aid, graduation status and academic awards.

**GRADUATE SCHOOL**
Your student can continue past a bachelor’s degree into a master’s, doctoral or professional program (WVU has 174 graduate and professional programs). graduate.wvu.edu

**HONORS COLLEGE**
A program for high-potential students to enhance their experience.

**NEW STUDENT ORIENTATION (NSO)**
NSO prepares students and families for the first semester and beyond. You’ll learn about academics, cost and aid and living on campus.

**PURPOSE CENTER**
WVU has created a space for students to discover their strengths, how to apply those insights in their everyday lives and how to find the resources they need to be successful on and off campus.

**PROJECT 168**
Project 168 is a way to formally recognize and provide credit for extracurricular effort. project168.wvu.edu

**PROVOST**
The chief academic officer of WVU; oversees all educational programs, colleges/schools and faculty.

**SCHEDULE BUILDER**
Program that helps students create class schedules. Accessed via the student portal at portal.wvu.edu.

**STUDENT PORTAL**
The online hub for daily student life. Allows your student to register for classes, check grades, send and receive e-mails, review and accept financial aid awards and offers, sign up for on-campus housing and pay tuition and fees. portal.wvu.edu

**HOUSING AND STUDENT LIFE**

**DINING DOLLARS**
Virtual dollars included in WVU dining plans. Can be used at any WVU dining services location.

**DINING PLAN**
A group of courses required for all students that provides foundational skills and knowledge. Explore at registrar.wvu.edu/gef.

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**DEAN**
Oversees WVU’s faculty and academics at the college or school level.

**DEAN’S/PRESIDENT’S LIST**
These recognize outstanding academic achievement: Dean’s (3.5 GPA), President’s (4.0 GPA).

**SATISFACTORY ACADEMIC PROGRESS**
Students must meet satisfactory academic progress to be eligible for financial aid. At the end of each spring semester, GPA and attempts will be reviewed. Check eligibility at financialaid.wvu.edu/home/satisfactory-academic-progress.

**SCHOLARSHIPS**
Awards of financial aid based on certain criteria (from academics and GPA to heritage and hometown). They can be awarded by universities, state and federal governments, private organizations and individuals. And they don’t have to be repaid. financialaid.wvu.edu/home/scholarships

**STUDENT GREAT GRANT**
A program for high-potential students to enhance their experience.

**Tuition**
How much college courses cost (the amount paid for each credit hour of enrollment). Tuition does not include the cost of books, fees or housing and food.

**STUDENT PORTAL**
The online hub for daily student life. Allows your student to register for classes, check grades, send and receive e-mails, review and accept financial aid awards and offers, sign up for on-campus housing and pay tuition and fees. portal.wvu.edu

**STUDENT LOANS**
Designed to help students pay for tuition and associated fees and expenses. Loans must be repaid, typically with interest.

**SUPERCORE**
WVU combines the highest sub-scores from different SAT/ACT test dates to create a “supercore” total or composite, used for admission and awarding aid.

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How much college courses cost (the amount paid for each credit hour of enrollment). Tuition does not include the cost of books, fees or housing and food.

**WVU APARTMENTS**
WVU has four apartment communities: College Park, University Park, University Place and Vandalia. Enjoy individual leases, payment footing on their student account and the security of WVU.
### WVU ACRONYMS/ABBREVIATIONS

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
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<tbody>
<tr>
<td>ADA</td>
<td>Americans with Disabilities Act of 1990</td>
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<tr>
<td>BOG</td>
<td>WVU Board of Governors</td>
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<tr>
<td>CAC</td>
<td>Camstasy Creative Arts Center</td>
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<tr>
<td>CARRUTH</td>
<td>Camruth Center for Counseling and Psychological Services</td>
</tr>
<tr>
<td>CAHS</td>
<td>College of Applied Human Sciences (includes the School of Education, the School of Counseling and Well-Being and the School of Sport Sciences)</td>
</tr>
<tr>
<td>CBC</td>
<td>Center for Black Culture</td>
</tr>
<tr>
<td>CCAM</td>
<td>College of Creative Arts and Media</td>
</tr>
<tr>
<td>CHAMBERS</td>
<td>John Chambers College of Business and Economics</td>
</tr>
<tr>
<td>CLASS</td>
<td>Center for Learning, Advising and Student Success</td>
</tr>
<tr>
<td>CLUMB</td>
<td>Chambers College of Business and Economics' Living-Learning Community (stands for Connect Lead Innovate Motivate Belong)</td>
</tr>
<tr>
<td>COA</td>
<td>Cost of attendance</td>
</tr>
<tr>
<td>THE CROSSING</td>
<td>Evansdale Crossing building</td>
</tr>
<tr>
<td>CWE</td>
<td>Center for Writing Excellence</td>
</tr>
<tr>
<td>DA</td>
<td>Daily Athenaeum student newspaper</td>
</tr>
<tr>
<td>DAVIS</td>
<td>Davis College of Agriculture and Natural Resources</td>
</tr>
<tr>
<td>DEI</td>
<td>Division of Equity, Diversity and Inclusion</td>
</tr>
<tr>
<td>DL</td>
<td>Direct Loan</td>
</tr>
<tr>
<td>EBERLY</td>
<td>Eberly College of Arts and Sciences</td>
</tr>
<tr>
<td>E. MOORE HALL</td>
<td>Elizabeth Moore Hall</td>
</tr>
<tr>
<td>ERC</td>
<td>Evansdale Residential Complex (also called Towers and includes Bennett, Braxton, Lyon and Brooke Towers)</td>
</tr>
<tr>
<td>FAFSA</td>
<td>Free Application for Federal Student Aid (form that should be completed each year to qualify for aid and scholarships)</td>
</tr>
<tr>
<td>FERPA</td>
<td>Family Educational Rights and Privacy Act</td>
</tr>
<tr>
<td>FSA</td>
<td>Federal Student Aid</td>
</tr>
<tr>
<td>FWS</td>
<td>Federal Work-Study (student works on campus and receives regular paychecks)</td>
</tr>
<tr>
<td>GA</td>
<td>Graduate assistant</td>
</tr>
<tr>
<td>GEF</td>
<td>General Education Foundations (a group of courses required for all majors to provide students with general knowledge in more than one area)</td>
</tr>
<tr>
<td>GPA</td>
<td>Grade point average</td>
</tr>
<tr>
<td>GRA</td>
<td>Graduate research assistant</td>
</tr>
<tr>
<td>GRE</td>
<td>Graduate Record Examination (test taken before applying to graduate school)</td>
</tr>
<tr>
<td>GTA</td>
<td>Graduate teaching assistant</td>
</tr>
<tr>
<td>HSC</td>
<td>Health Sciences Center</td>
</tr>
<tr>
<td>ITS</td>
<td>Information Technology Services</td>
</tr>
<tr>
<td>THE HUB</td>
<td>One-stop shop for student financial aid, scholarships, student accounts and Federal Work-Study employment, located in Evansdale Crossing</td>
</tr>
<tr>
<td>LCSEE</td>
<td>Lane Department of Computer Science and Electrical Engineering</td>
</tr>
<tr>
<td>LLC</td>
<td>Living-Learning Community (area in WVU residence hall where students who share interests live together)</td>
</tr>
<tr>
<td>MIX</td>
<td>Mountaineer Information Xpress (WVU student email)</td>
</tr>
<tr>
<td>MIC</td>
<td>Media Innovation Center (Evansdale Crossing)</td>
</tr>
<tr>
<td>NSO</td>
<td>New Student Orientation</td>
</tr>
<tr>
<td>OAS</td>
<td>Office of Accessibility Services</td>
</tr>
<tr>
<td>OUR</td>
<td>Office of the University Registrar</td>
</tr>
<tr>
<td>PLUS</td>
<td>Parent Loan for Undergraduate Students</td>
</tr>
<tr>
<td>R1</td>
<td>WVU is an R1 research institution, one of only 146 in the U.S. to earn the &quot;very high research&quot; designation</td>
</tr>
<tr>
<td>RA</td>
<td>Resident assistant (student staff member on each residence hall floor, there to assist students)</td>
</tr>
<tr>
<td>THE REC</td>
<td>Student Recreation Center</td>
</tr>
<tr>
<td>TRIO</td>
<td>Originally made of three programs, TRIO helps first-generation, low-income and disabled students</td>
</tr>
<tr>
<td>U92</td>
<td>WWVU 91.7, WVU’s college radio station</td>
</tr>
<tr>
<td>UPARK</td>
<td>University Park, WVU apartment community that includes residence hall Oakland Hall, located in Evansdale</td>
</tr>
<tr>
<td>UPLACE</td>
<td>University Place, an apartment community that includes residence hall Seneca Hall, located in Sunnyside</td>
</tr>
<tr>
<td>WELLWVU</td>
<td>Student-focused wellness education and programming</td>
</tr>
</tbody>
</table>

### PROMISE SCHOLARSHIP

Merit-based financial aid program for West Virginia residents

### RLS

Residence life specialist, a professional full-time staff member in each hall

### RUBY

J.W. Ruby Memorial Hospital

### SFS

Student Financial Services (financial aid and scholarships)

### SGA

Student Government Association

### STAR

Platform used to access all student information (schedule, transcripts, housing, financial aid and more)

### SURE

Summer Undergraduate Research Experience

### SURI

Summer Undergraduate Research Institute

### GRADUATE ACRONYMS/ABBREVIATIONS

<table>
<thead>
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<th>Description</th>
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### MAIN CLASSROOM BUILDINGS

Whether on a campus map, your student’s schedule or course descriptions, building abbreviations are a must-know. Find the list at go.wvu.edu/buildings.
Notes for later.
NUMBERS TO KNOW

Reach out. Questions, concerns, celebrations? You’re never alone in this journey. Here’s a handy list of essential people and departments across campus ready to support you and your student.

**ACADEMICS**

**ACADEMIC QUESTIONS**
University Registrar 304-293-5355  |  registrar.wvu.edu

**ACTIONS**
Provost’s Office 304-293-5701  |  provost.wvu.edu

**ADMISSIONS**
304-293-2121  |  admissions.wvu.edu

**ASPIRE OFFICE**
304-293-9354  |  aspire.wvu.edu

**CENTER FOR BLACK CULTURE**
304-293-7029  |  cbcwvu.edu

**LIBRARIES**
library.wvu.edu
Downtown Campus Library 304-293-4040
Evansdale Library 304-293-4696
Health Sciences Library 304-293-1933
Law Library 304-293-5300

**WVU COLLEGES AND SCHOOLS**
Davis College of Agriculture and Natural Resources 304-293-2395  |  davis.wvu.edu
College of Applied Human Sciences 304-293-4800  |  cats.wvu.edu
Eberly College of Arts and Sciences 304-293-4611  |  eberly.wvu.edu
College of Creative Arts and Media (as of July 1, 2024) 304-293-4841  |  ccarts.wvu.edu
College of Medicine 304-293-3505  |  medcollege.wvu.edu
School of Dentistry 304-293-2521  |  dentistry.hsc.wvu.edu
Statter College of Engineering and Mineral Resources 304-293-4821  |  statter.wvu.edu
Honors College 304-293-3100  |  honors.wvu.edu
John Chambers College of Business and Economics 304-293-4999  |  business.wvu.edu

**COLLEGES AND DEPARTMENTS**

College of Law 304-293-5301  |  law.wvu.edu
School of Medicine 304-293-0440  |  medicine.wvu.edu
School of Nursing 304-293-1386  |  nursing.hsc.wvu.edu
School of Pharmacy 304-293-5101  |  pharmacy.hsc.wvu.edu
School of Public Health 304-293-2502  |  publichealth.hsc.wvu.edu

**FINANCIAL AID**

STUDENT ACCOUNTS (WVU HUB) 304-293-1WVU (1988)  |  studentaccounts.wvu.edu
STUDENT FINANCIAL SUPPORT 304-293-1WVU (1988)  |  financialaid.wvu.edu

**HOUSING AND RESIDENCE LIFE**

ACCESSIBILITY SERVICES 304-293-6700  |  accessibilityservices.wvu.edu
AIR FORCE ROTC 304-293-5421  |  airforcrotc.wvu.edu
ARMY ROTC 304-293-7546  |  armycorps.wvu.edu
ATHLETIC TICKET OFFICE 800-WVU-GAME  |  wvugame.com
CAMPUS OPERATOR 304-293-0111
CAREER SERVICES CENTER 304-293-2221  |  careerservices.wvu.edu
DINING 304-293-9999  |  diningservices.wvu.edu

**DIVERSITY, EQUITY AND INCLUSION**
304-293-5600  |  diversity.wvu.edu

**HOUSING AND RESIDENCE LIFE**
304-293-4491  |  housing.wvu.edu
Housing Assignments 304-293-2911
Residence Life Downtown 304-293-4901
Residence Life Evansdale 304-293-4686

**LGBTQ+ CENTER**
304-293-9594  | -lgbtq.wvu.edu

**OFF-CAMPUS HOUSING**
304-293-5611  |  go.wvu.edu/off-campus-housing

**STUDENT ADVOCATE**
304-293-5555

**STUDENT EMPLOYMENT**
304-293-2321

careerservices.wvu.edu/student-employment

**STUDENT LIFE**
304-293-5811  |  studentlife.wvu.edu

**STUDENT ORGANIZATIONS**
304-293-4397  |  studentorgs.wvu.edu

**STUDENT RECREATION CENTER**
304-293-7529  |  campusrecreation.wvu.edu

**UNIVERSITY APARTMENTS**
304-293-6840  |  universityapartments.wvu.edu

**WVU APARTMENTS**
universityapartments.wvu.edu

**WVU RESIDENCE HALLS**

housing.wvu.edu/housing-options/residence-halls

**Bennett Tower**

Evansdale Residential Complex, or ERC 304-293-5400
University Park (Evansdale) 304-293-7275
University Place (Sunnyside) 304-293-2523
Vandalia (Sunnyside) 304-293-0543

**WVU RESIDENCE HALLS**

housing.wvu.edu/housing-options/residence-halls

**MOUNTAINEER CARD SERVICES**

MOUNTAINEER CARD SERVICES (WVU ID) 304-293-5054  |  well.wvu.edu

**MOUNTAINEER PARENTS CLUB**

MOUNTAINEER PARENTS CLUB HELPLINE 800-WVU-0096

**MOUNTAINEER PARENTS CLUB (MPC)**
304-293-2506  |  parentsclub.wvu.edu

**MOUNTAINEER PARENTS CLUB HELPLINE**

304-293-3123  |  Residence Life Specialist: 304-293-9782
304-293-2506  |  Residence Life Specialist: 304-293-7225

**MOUNTAINEER PARENTS CLUB**

MOUNTAINEER PARENTS CLUB (MPC)
304-293-2506  |  parentsclub.wvu.edu

**MOUNTAINEER PARENTS CLUB HELPLINE**

800-WVU-0096

**HEALTH AND SAFETY**

CARRUTH CENTER FOR COUNSELING AND PSYCHOLOGICAL SERVICES 304-293-4431  |  carruth.wvu.edu

**STUDENT HEALTH SERVICES**
304-285-7209  |  go.wvu.edu/student-health

**STUDENT INSURANCE**
304-293-6170  |  studentinsurance.wvu.edu

**STUDENT LEGAL SERVICES**
304-293-4897  |  studentlegalservices.wvu.wvu.edu

**UNIVERSITY POLICE**
304-293-3136  |  police.wvu.edu

**WELLWVU (WELLNESS AND HEALTH PROGRAMMING)**
304-293-5054  |  well.wvu.edu

**TECHNOLOGY AND TRANSPORTATION**

MOUNTAINEER CARD SERVICES (WVU ID) 304-293-2273  |  wvucard.wvu.edu

**MOUNTAIN LINE TRANSIT**

(local bus routes — students ride free) 304-291-7433  |  busride.org

**MOUNTAIN LITE TRANSIT**

304-291-8294  |  motown.taxi

**TAXIS**

Motown Taxi 304-291-8294

**TECHNOLOGY SERVICE DESK**
304-293-5502  |  transportation.wvu.edu

304-293-5502  |  transportation.wvu.edu

304-293-5502  |  transportation.wvu.edu