



acko

theft
AND THE CITY

JANUARY 2024

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THEFT IN
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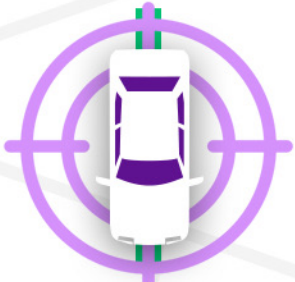
HOW THEFT
HAS TAKEN
TO TECH
THIS YEAR

METHODOLOGY



2.5X

**INCREASE
IN VEHICLE
THEFTS 
FROM 2022
TO 2023**



**Vehicle thefts
in India**

more than doubled last year.

In September 2022, we launched the first edition of Theft & City where we sat down & analyzed data at ACKO to discover the most theft prone cities and areas in India during for 2022.

We found out, for example, that white cars were more susceptible to theft than other colours.



This year, we've doubled down on our data to deliver more insights on vehicle thefts, which have only increased drastically as thieves get more tech savvy and notorious. We've dug deep to understand the reasons behind vehicle thefts, as well as the vehicles that are most likely to be stolen.

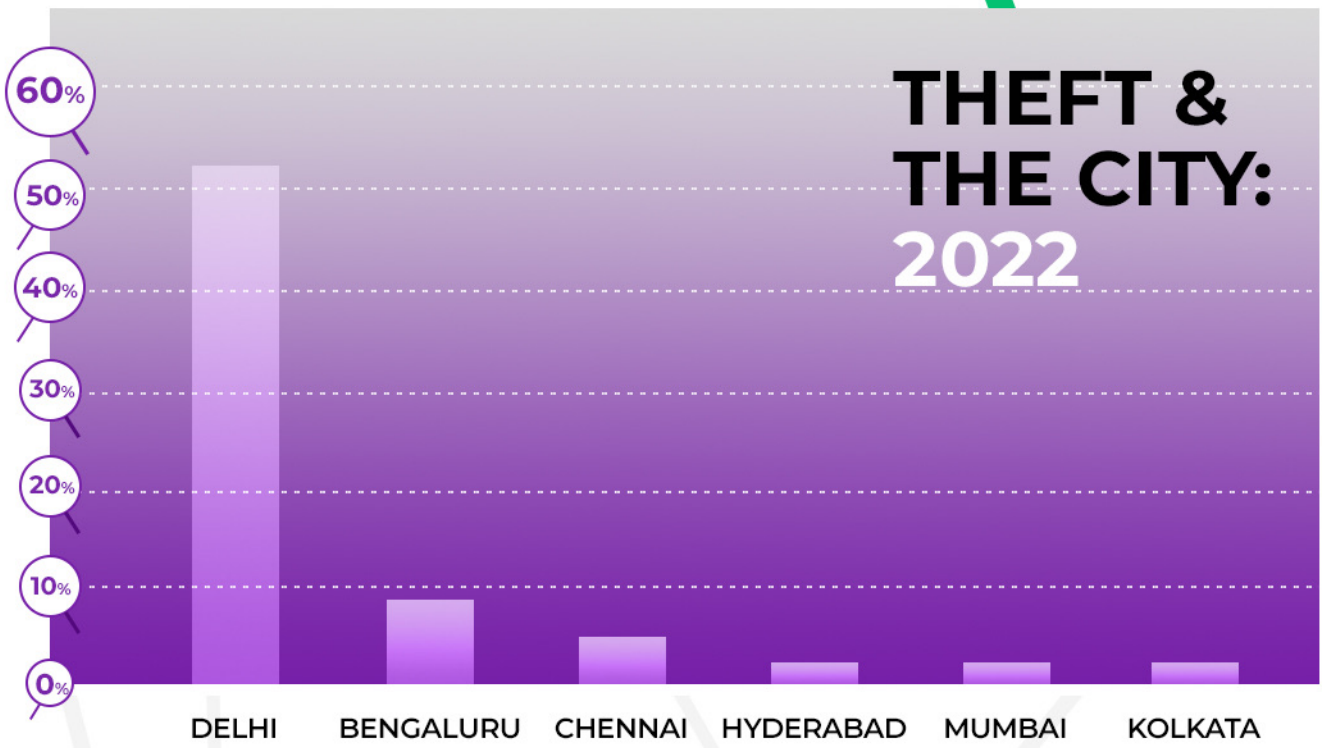
This is Theft & The City: Edition 2



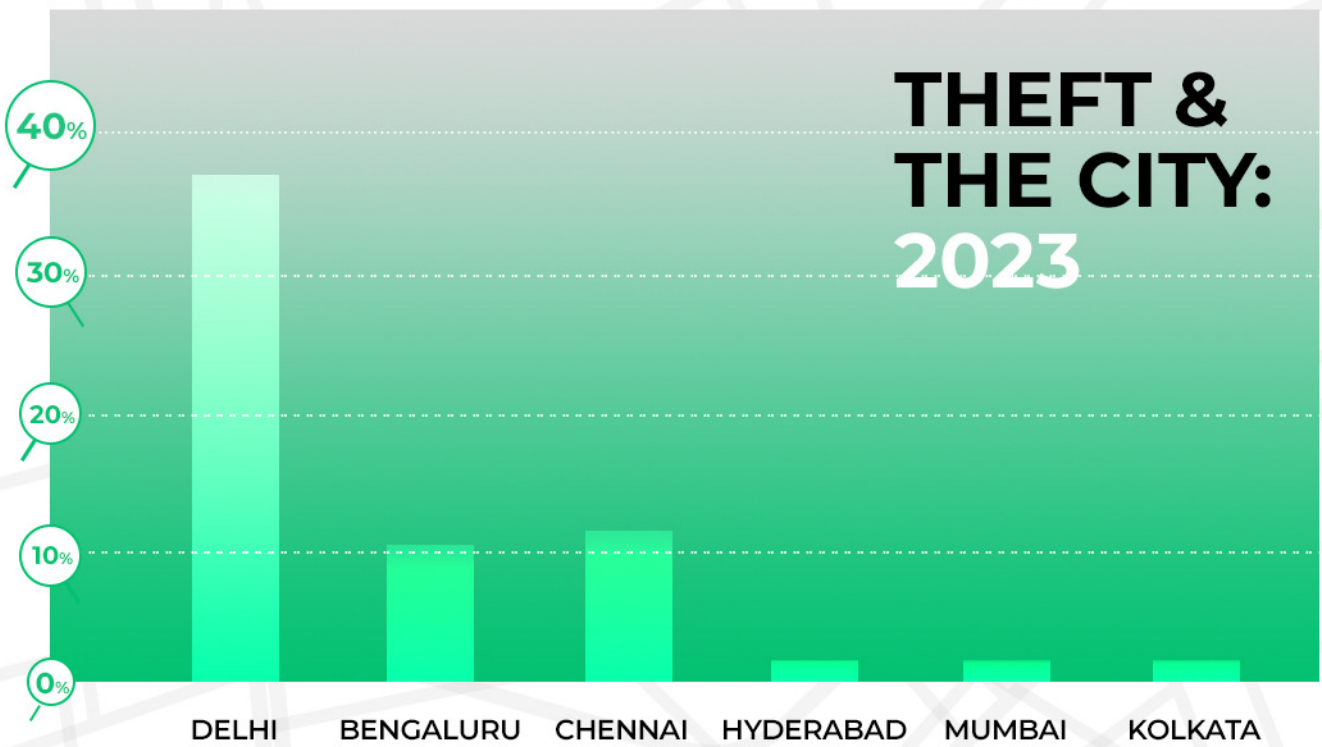
NO CITY SAFE FOR VEHICLES:

NEW DELHI
CONTINUES TO BE
INDIA'S MOST
THEFT PRONE CITY

THEFT & THE CITY: 2022



THEFT & THE CITY: 2023



New Delhi continues to be the reigning city for vehicle thefts, with **80%** of car thefts in India happening in **New Delhi**.

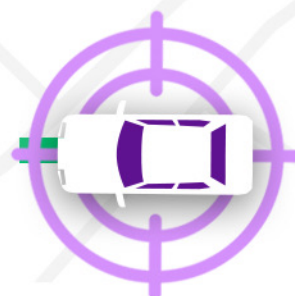


However, it's overall share of vehicle thefts in comparison to other cities in India has come down from **56% to 37%**.

Chennai on the other hand, has seen a sharp spike, with **vehicle thefts doubling** from **5%** in 2022 to **10.5%** in 2023.

Bengaluru comes a close third at **10.2%**, a marginal increase from **9%** in 2022.

The **safest cities for vehicles** continue to be **Kolkata, Hyderabad and Mumbai**, registering the lowest number of thefts.



THEFT & THE CITY: DELHI NCR



Delhi NCR continues to top the list when it comes to cases of vehicle theft reported in India.

N



The capital continues to be the hub for vehicle theft in India, with **105 cases of vehicle theft reported every single day in 2023**. To put that into perspective - a vehicle is stolen **every 14 minutes** in the capital.

If you live in Delhi, do you know how vulnerable your vehicle is to theft?

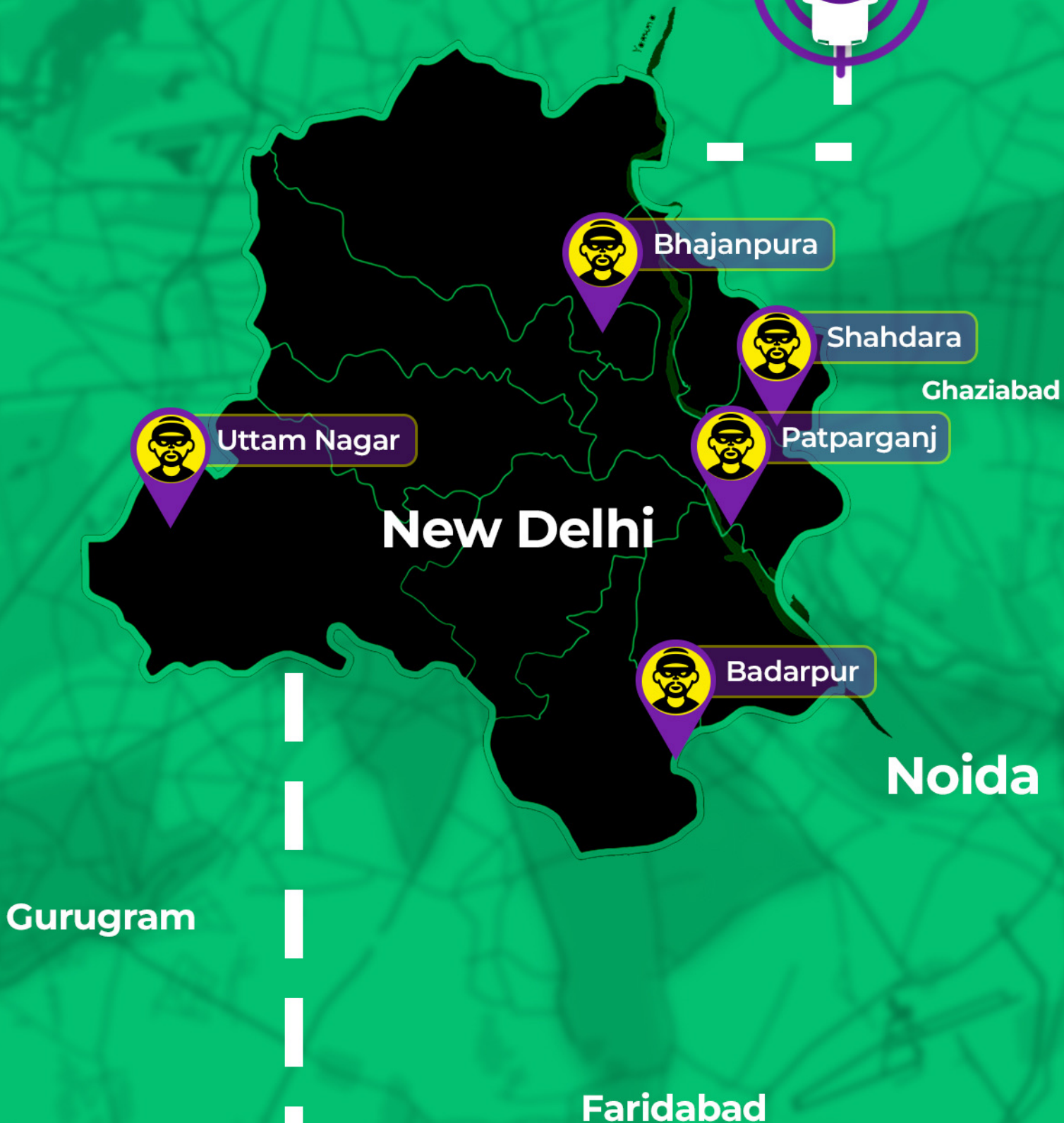
The ACKO Theft & The City Report reveals the reasons behind theft in Delhi, the most theft prone areas in the city and the most favoured vehicle brands and models among thieves!

Read on to know more.



WATCH OUT!

THESE ARE THE 5 MOST THEFT PRONE AREAS IN DELHI



HERE'S WHY

NEW DELHI IS THE VEHICLE THEFT CAPITAL

What makes a city particularly
vulnerable to vehicle theft?
Here are a few answers:



New Delhi





1.

Lack of organized parking space in buildings and colonies, leading to vehicles being parked on the roads.

2.

The **thriving second hand market** for vehicles and their spare parts in adjoining states and across the country.



3.

The **close proximity that Delhi shares** with borders of other states enables motor criminals to make quick getaways.



4.

Free & fair F.I.R registration which allows citizens to report crimes with ease, resulting in more crimes being reported vis-a-vis other states.

DID YOU KNOW?

In 2023, the Delhi Police received **7,328 calls reporting violent disputes over parking** on neighbourhood roads? Official data shared by the police shows that this number is more than the cumulative number of such calls received in the 2021 and 2022. This is a serious problem, symptomatic of a city that has maximum number of registered vehicles but very few organised parking spaces.



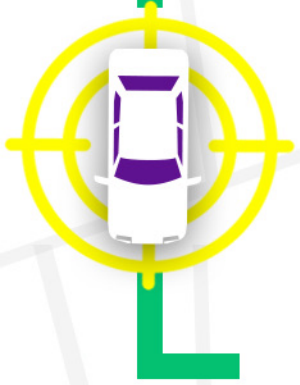
47% OF ALL STOLEN CARS ARE MARUTI SUZUKI



Our Data has revealed the most frequently stolen cars to be as follows:

The cars with the highest demand (and consequently, longer delivery timelines) continue to be favourite among thieves, with a strong preference for **Maruti Suzuki**, followed by **Hyundai**.

These cars are always visible on roads, which, interestingly enough make it **easier to blend in while stealing the vehicle and escaping!**



1st
MARUTI
WAGON R

2nd
MARUTI
SWIFT

3rd
HYUNDAI
CRETA

4th
HYUNDAI
GRAND i10

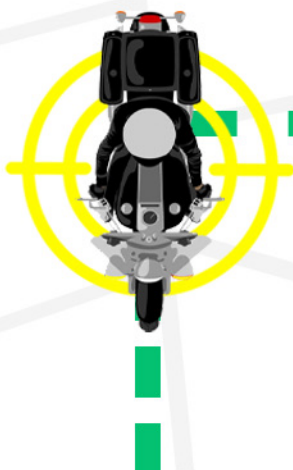
5th
MARUTI
SWIFT DZIRE



BIKE ME AWAY:

**BIKES ARE STOLEN
9.25x MORE
THAN CARS**

India's top selling motorbike, the **Hero Splendor** continues to be the top stolen bike in the country. The **Honda Activa** comes next, followed by the **Honda Dio** and the **Hero Passion**. The **Royal Enfield Classic 350** also makes a repeat appearance in 2023 as a favourite among thieves.



1ST

HERO
SPLENDOR

2ND

HONDA
ACTIVA

3RD

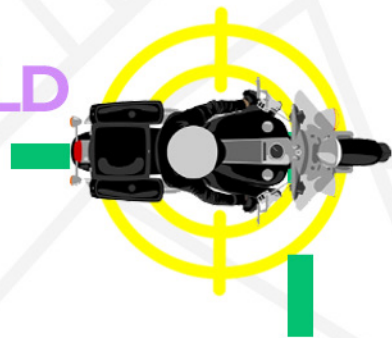
HONDA
DIO

4TH

HERO HONDA
PASSION

5TH

ROYAL ENFIELD
CLASSIC 350



**WHY DO THIEVES
WANT TO BE**

HEROES

**AND HOW DOES
THE SAME BIKE CATCH
THE FANCY OF THIEVES
YEAR ON YEAR?**



According to data provided by the Gurugram police, **Hero Splendor, Splendor plus, Hero CD deluxe** and **Hero HF deluxe** constitute over

60%

of the total two-wheelers stolen in Gurugram. And our data makes it clear that the nation mirrors the same trend.



The primary reason

behind the increasing thefts on Hero branded bikes, according to the police, can be attributed to the **higher resale value** of these motorcycles in comparison to other bikes in the same segment.

The lucrative market for **Hero bikes' spare parts** are a major draw for vehicle thieves, who're constantly looking to cash in!

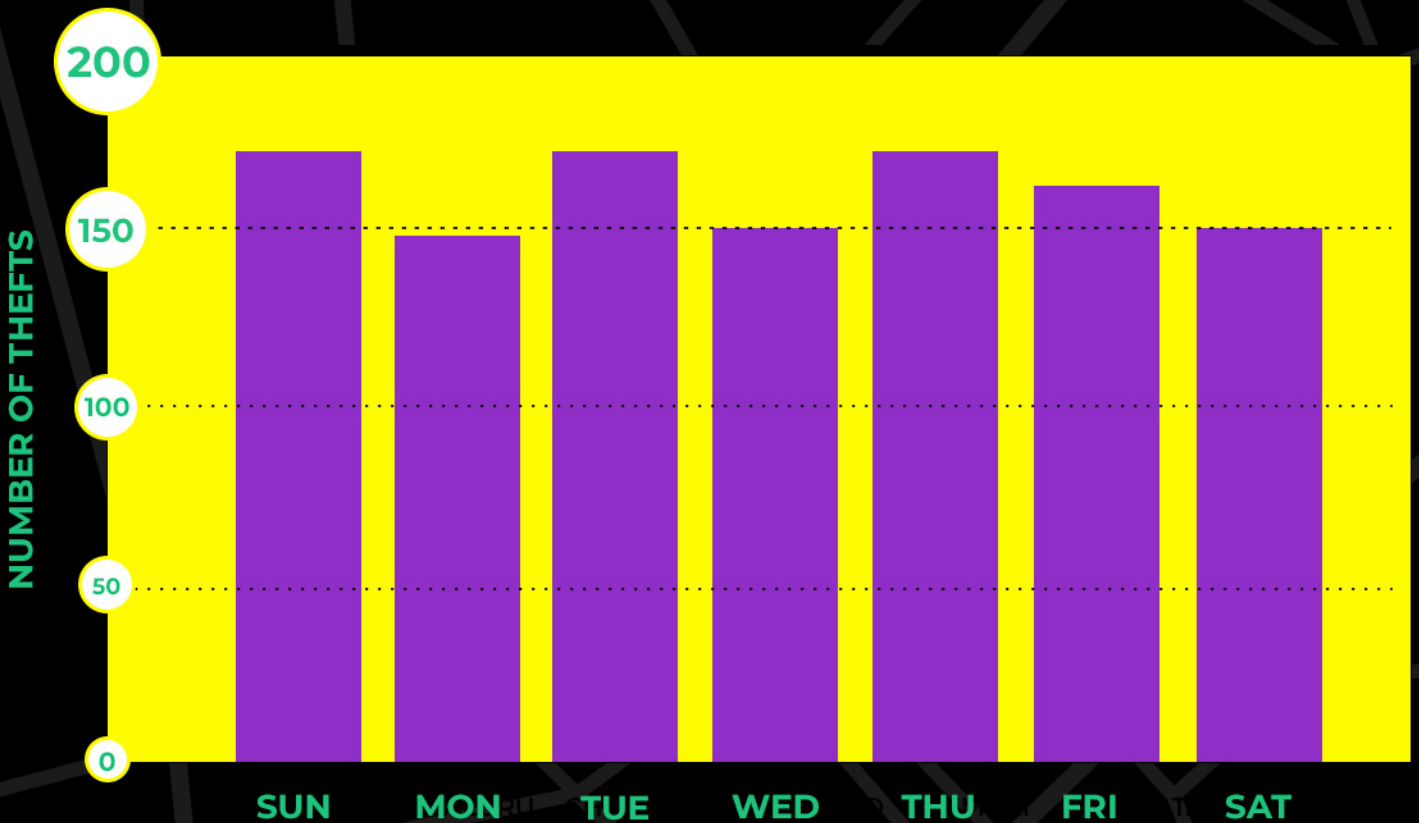


THE HUSTLE IS **REAL**

The most number of vehicle thefts during 2023 took place on **Tuesdays**, closely followed by **Sundays** and **Thursdays**. What was interesting to note was the equal distribution of thefts across all seven days of the week. **You may be working hard** - *but thieves are working harder.*

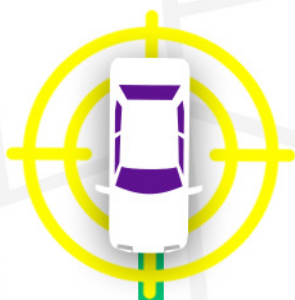
WHEN DO

THEFTS HAPPEN?



OH NO! MY VEHICLE'S STOLEN!

WHAT NOW?



DON'T PANIC!

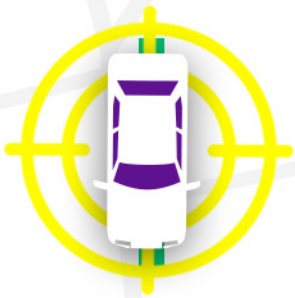
HERE'S A GUIDE ON
WHAT TO DO
WHEN YOUR VEHICLE
GOES MISSING.

Step 1:

If your car or two-wheeler has been stolen, immediately inform the police and your insurance company.

Step 2:

Along with the F.I.R, submit a copy of your vehicle documents such as registration certificate, your driving license, etc. to your insurer. You might also have to submit the original vehicle keys.



Step 3:

The police will issue a non-traceable certificate if they fail to trace your vehicle within a reasonable time frame.



Your insurance company will then settle your claim as per the terms and conditions of your insurance policy. Phew!

PS: For hassle free claims and big savings on your vehicle insurance, **#ACKOCheckKarLena**

THIEVES THESE DAYS: THEFT IS ALSO INVESTING IN TECH

AS CARS GET
MORE HIGH-TECH,
SO DO THIEVES.



New-age cars also have advanced safety features such as **keyless entry** which operates on barcodes that are embedded on windshields. Thieves are now scanning these barcodes & sending them offshore to unlock these cars, change the codes and even grant remote access!

The Delhi Police recently caught a sophisticated vehicle selling scam where a group of fraudsters would **pretend to buy a car** listed on a second-hand site, pay a token deposit to obtain vehicle details like chassis number etc. and then use these details to **sell stolen cars** of the same make and model in a different state!

Vehicle thief gangs constantly do **“recces”** in public places where vehicles are parked without any security to make notes for future theft. If you want to keep your vehicle safe, make sure it's parked under surveillance or inside your compound at all times!





METHODOLOGY

We created this report to shed light on some of the most common reasons for theft and to help vehicle owners in India be more vigilant.

The data in this report is both from the **ACKO database** as well as third party sources, who have been credited wherever mentioned.

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to learn more!**

