





13845 West Test Dr - Goodyear, AZ 85338  
 Phone: (623) 932-1818 www.yatesbuickgmc.com

SERVICE DEPARTMENT HOURS  
 7:00 a.m. to 6:00 p.m.  
 Monday - Friday  
 7:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
02/14/25	6024469/1
R/O Close Date	Status
02/24/25	Reprint
Mileage In	Mileage Out
76501	76503
Service Advisor / Tag #	
ASHLEY SALINAS/1348	

			Work Phone	Vehicle Identification Number	
				1G6YX36D985600866	
			Home Phone	Delivery Date	In-Service Date
				04/29/08	04/29/08
Year	Make	Model	Body	Color	License Number
2008	CADILLAC	XLR-V		BLACK	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: _____ Email: _____  #1 - MR TRIM: TRIM / BODY / MISC CONCERN CUSTOMER STATES RIGHT FRONT DOOR LOCK INOP Caused by Right front door tries to open when pad is pressed --> passenger door front glass gets caught on rear window --> right rear window weatherstrip below glass has popped out and is pushing rear glass into front door glass --> reseal right rear glass lower weather strip and test operation of right side door --> working properly every time with door window up or down --> concern has been resolved during diagnostic Caused by process --> no further action required at this time. Tech: JOSIAH PFEIFFER(387) Sub Total: Labor: 190.00 Parts: .00 Total: 190.00	190.00
-----	
#2 - MR FD: FUEL AND DRIVABILITY CONCERN CUSTOMER STATES LOW COOLANT LIGHT IS ON Caused by Low Coolant message on dash when pulled in for service --> check coolant reservoir --> coolant level OK at this time --> coolant level sensor faulty --> sensor is part of reservoir --> replace cooling system reservoir. Tech: JOSIAH PFEIFFER(387)	380.00

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TERMS: STRICTLY CASH OR ACCEPTABLE CREDIT CARD

I hereby authorize the repair work herein after set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. In the event any action is required to collect this amount, reasonable attorney fees will be awarded together with all costs incurred.

X

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	



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 7:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
02/14/25	6024469/2
R/O Close Date	Status
02/24/25	Reprint
Mileage In	Mileage Out
76501	76503
Service Advisor / Tag #	
ASHLEY SALINAS/1348	
Vehicle Identification Number	
1G6YX36D985600866	
Delivery Date	In-Service Date
04/29/08	04/29/08
Color	License Number
BLACK	

Work Phone			Vehicle Identification Number		
			1G6YX36D985600866		
Home Phone			Delivery Date	In-Service Date	
			04/29/08	04/29/08	
Year	Make	Model	Body	Color	License Number
2008	CADILLAC	XLR-V		BLACK	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed 19260088 :SL-N-TANK (01240-K) Remove and replace engine cooling system reservoir. Fill with coolant and test operation, working properly at this time without leaks at reservoir and/or message on dash for low coolant. No line for inspection --> found the following while working on vehicle --> Intermittent clunky feel when shifting between gears --> left side door falls a little when opening --> have to press brake pedal very hard when starting vehicle --> hood struts are weak --> left front fender is hanging loose at rear bottom area Service Completed	1@158.52 158.52

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LABOR	570.00
PARTS	158.52
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	45.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	17.91
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	791.43
PARTS/SVC CC 09499D	791.43

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7:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
08/20/20	176593/2
R/O Close Date	Status
09/10/20	Reprint
Mileage In	Mileage Out
69859	69859
Service Advisor / Tag #	
ASHLEY SALINAS	
Vehicle Identification Number	
1G6YX36D985600866	
Delivery Date	In-Service Date
04/29/08	04/29/08
Color	License Number
BLACK	

			Work Phone		
			Home Phone		
Year	Make	Model	Body	Color	License Number
2008	CADILLAC	XLR-V		BLACK	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Sub Total: Labor: .00 Parts: 1287.66 Total: 1287.66 REPLACE 4 TIRES COMPLETE	
-----	
#4 - MR 130: TRIM / BODY / MISC 4 WHEEL ALIGNMENT Caused by CUSTOMER REQUEST SERVICE Tech: MAURICIO CASTELLANOS (569) Sub Total: Labor: .00 Parts: .00 Total: .00 150 COMPLETED	
-----	
#5 - MR TIRE4: REPLACE 4 TIRES PER CUSTOMER REQUEST Tech: MAURICIO CASTELLANOS (036) Sub Total: Labor: .00 Parts: .00 Total: .00	
-----	
#6 - MR 9997: MISC. SHOP CHARGES Sub Total: Labor: .00 Parts: .00 Total: .00	
-----	
#7 - MR 9997: MISC. SHOP CHARGES Sub Total: Labor: .00 Parts: .00 Total: .00	
-----	
#8 - MR ALIGN: PERFORM 4 WHEEL ALIGNMENT Tech: MAURICIO CASTELLANOS (569) Sub Total: Labor: 69.58 Parts: .00 Total: 69.58	69.58
-----	
#9 - MR 9997: MISC. SHOP CHARGES Sub Total: Labor: .00 Parts: .00 Total: .00	

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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<b>R/O Open Date</b>	<b>R/O Number</b>
08/20/20	176593/3
<b>R/O Close Date</b>	<b>Status</b>
09/10/20	Reprint
<b>Mileage In</b>	<b>Mileage Out</b>
69859	69859
<b>Service Advisor / Tag #</b>	
ASHLEY SALINAS	
<b>Vehicle Identification Number</b>	
1G6YX36D985600866	
<b>Delivery Date</b>	<b>In-Service Date</b>
04/29/08	04/29/08
<b>Color</b>	<b>License Number</b>
BLACK	

			<b>Work Phone</b>
			<b>Home Phone</b>
<b>Year</b>	<b>Make</b>	<b>Model</b>	<b>Body</b>
2008	CADILLAC	XLR-V	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#10 - MR 9997: MISC. SHOP CHARGES Sub Total: Labor: .00 Parts: .00 Total: .00	
-----	
#11 - MR 9997: MISC. SHOP CHARGES Sub Total: Labor: .00 Parts: .00 Total: .00	

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LABOR	69.58
PARTS	1996.54
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
<b>TOTAL DUE</b>	<b>2066.12</b>

X

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# Yates

## BUICK GMC

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SERVICE DEPARTMENT HOURS  
7:00 a.m. to 6:00 p.m.  
Monday - Friday  
7:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
07/14/20	174426/2
R/O Close Date	Status
07/28/20	Reprint
Mileage In	Mileage Out
69373	69373
Service Advisor / Tag #	
ASHLEY SALINAS	

			Work Phone	Vehicle Identification Number	
				1G6YX36D985600866	
			Home Phone	Delivery Date	In-Service Date
				04/29/08	04/29/08
Year	Make	Model	Body	Color	License Number
2008	CADILLAC	XLR-V		BLACK	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
FRONT STRUTS LEAKING FRONT STRUTS LEAKING 300 REPLACE FRONT STRUTS	
-----	
#4 - MR RBRKES: REPLACE REAR BRAKE PADS, CHECK AND ADVISE ROTORS MULTI-POINT INSPECT Caused by PERFORM COMPLIMENTARY INSPECTION, RECORD RESULTS F OR REVIEW. SERVICE ADVISOR WILL REVIEW RESULTS WIT H CUSTOMER Tech: MAURICIO CASTELLANOS (569) Sub Total: Labor: 160.00 Parts: .00 Total: 160.00 COMPLETED	160.00
-----	
#5 - MR SUSPENSION: SUSPENSION CONCERN 4 WHEEL ALIGNMENT Caused by CUSTOMER REQUEST SERVICE Tech: MAURICIO CASTELLANOS (569) Sub Total: Labor: 396.00 Parts: .00 Total: 396.00 150 COMPLETED	396.00
-----	
#6 - MR MPVI: MULTI-POINT VEHICLE INSPECTION Tech: MAURICIO CASTELLANOS (569) Sub Total: Labor: .00 Parts: .00 Total: .00	
-----	
#7 - MR ALIGN: PERFORM 4 WHEEL ALIGNMENT Tech: MAURICIO CASTELLANOS (569) Sub Total: Labor: 109.95 Parts: .00 Total: 109.95	109.95

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	



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<b>R/O Open Date</b>	<b>R/O Number</b>
07/14/20	174426/3
<b>R/O Close Date</b>	<b>Status</b>
07/28/20	Reprint
<b>Mileage In</b>	<b>Mileage Out</b>
69373	69373
<b>Service Advisor / Tag #</b>	
ASHLEY SALINAS	
<b>Vehicle Identification Number</b>	
1G6YX36D985600866	
<b>Delivery Date</b>	<b>In-Service Date</b>
04/29/08	04/29/08
<b>Color</b>	<b>License Number</b>
BLACK	

			<b>Work Phone</b>		
			<b>Home Phone</b>		
<b>Year</b>	<b>Make</b>	<b>Model</b>	<b>Body</b>	<b>Color</b>	<b>License Number</b>
2008	CADILLAC	XLR-V		BLACK	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#8 - MR 9997: MISC. SHOP CHARGES	
Sub Total: Labor: .00 Parts: .00 Total: .00	

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	<b>PARTS</b>	2852.13
	<b>DEDUCTIBLE</b>	.00
	<b>SUBLET</b>	.00
	<b>SHOP SUPPLIES</b>	.00
	<b>HAZARDOUS MATERIALS</b>	.00
	<b>SALES TAX OR TAX I.D.</b>	.00
	<b>SPECIAL ORDER DEPOSIT</b>	.00
	<b>DISCOUNTS</b>	.00
	<b>TOTAL DUE</b>	3678.08

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 7:00 a.m. to 6:00 p.m.  
 Monday - Friday  
 7:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
03/18/19	149389/2
R/O Close Date	Status
03/20/19	Reprint
Mileage In	Mileage Out
64669	64669
Service Advisor / Tag #	
ASHLEY SALINAS	
Vehicle Identification Number	
1G6YX36D985600866	
Delivery Date	In-Service Date
04/29/08	04/29/08
Color	License Number
BLACK	

Work Phone			Vehicle Identification Number		
Home Phone			1G6YX36D985600866		
Year	Make	Model	Body	Color	License Number
2008	CADILLAC	XLR-V		BLACK	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
CUSTOMER REQUEST SERVICE 150 COMPLETED	
-----	
#4 - MR 21D: POSTPONED RECOMMENDED SERVICE: MPVI-MULTI-POINT IN Tech: MAURICIO CASTELLANOS (569) Sub Total: Labor: .00 Parts: .00 Total: .00	
-----	
#5 - MR ALIGN: PERFORM 4 WHEEL ALIGNMENT Tech: MAURICIO CASTELLANOS (569) Sub Total: Labor: 102.95 Parts: .00 Total: 102.95	102.95

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LABOR	1006.36
PARTS	860.07
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	1866.43

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Monday - Friday  
7:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
01/10/19	146307/2
R/O Close Date	Status
01/23/19	Reprint
Mileage In	Mileage Out
64118	64118
Service Advisor / Tag #	
ASHLEY SALINAS	
Vehicle Identification Number	
1G6YX36D985600866	
Delivery Date	In-Service Date
04/29/08	04/29/08
Color	License Number
BLACK	

Work Phone		Home Phone	
Year	Make	Model	Body
2008	CADILLAC	XLR-V	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<b>FRONT END IS SCRAPING</b> Caused by INSPECT FOR CONCERN FOUND FRONT SPRING INSULATRO C AME APART AND RADIATOR LOWER SUPPORT BROKEN Tech: MAURICIO CASTELLANOS (569) Installed 20939829 : 1@708.58 708.58 Installed 15233394 : 1@480.39 480.39 Installed 11518908 : 4@6.76 27.04 Installed 11569917 : 2@0.94 1.88 Sub Total: Labor: 1082.40 Parts: 1217.89 Total: 2300.29 INSPECT FOR CONCERN FOUND FRONT SPRING INSULATRO C AME APART AND RADIATOR LOWER SUPPORT BROKEN 820 R EPLACE FRONT SPRING ASSEMBLY AND REPLACE LOWER RAD SUPPORT ASSEMBLY	1082.40
#4 - MR ALIGN: PERFORM 4 WHEEL ALIGNMENT 4 WHEEL ALIGNMENT Caused by CUSTOMER REQUEST SERVICE Tech: MAURICIO CASTELLANOS (569) Sub Total: Labor: 102.95 Parts: .00 Total: 102.95 150 COMPLETED	102.95
#5 - MR 9997: MISC. SHOP CHARGES Sub Total: Labor: .00 Parts: .00 Total: .00	

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LABOR	2901.35
PARTS	3134.57
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
<b>TOTAL DUE</b>	<b>6035.92</b>

X

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Phone: (623) 932-1818 www.yatesbuickgmc.com

**SERVICE DEPARTMENT HOURS**  
7:00 a.m. to 6:00 p.m.  
Monday - Friday  
7:00 a.m. to 5:00 p.m. Saturday

<b>R/O Open Date</b>	<b>R/O Number</b>
04/24/18	133341/1
<b>R/O Close Date</b>	<b>Status</b>
04/26/18	Reprint
<b>Mileage In</b>	<b>Mileage Out</b>
60953	60953
<b>Service Advisor / Tag #</b>	
ASHLEY SALINAS	

			<b>Work Phone</b>	<b>Vehicle Identification Number</b>	
				1G6YX36D985600866	
			<b>Home Phone</b>	<b>Delivery Date</b>	<b>In-Service Date</b>
				04/29/08	04/29/08
<b>Year</b>	<b>Make</b>	<b>Model</b>	<b>Body</b>	<b>Color</b>	<b>License Number</b>
2008	CADILLAC	XLR-V		BLACK	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: _____ Email: _____	
#1 - MR TIRE1: REPLACE 1 TIRE PER CUSTOMER REQUEST REPLACE 1 TIRE Tech: EDUARDO GONZALEZ (632) Installed 19324571 : _____ 1@316.00 Sub Total: Labor: 25.00 Parts: 316.00 Total: 341.00	25.00 316.00

AS IS: The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit, or income, or any other incidental damages.

TERMS: STRICTLY CASH OR ACCEPTABLE CREDIT CARD

I hereby authorize the repair work herein after set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. In the event any action is required to collect this amount, reasonable attorney fees will be awarded together with all costs incurred.

LABOR	25.00
PARTS	316.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
<b>TOTAL DUE</b>	<b>341.00</b>

X  
Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequence of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.





13845 West Test Dr - Goodyear, AZ 85338  
Phone: (623) 932-1818 www.yatesbuickgmc.com

SERVICE DEPARTMENT HOURS  
7:00 a.m. to 6:00 p.m.  
Monday - Friday  
7:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
01/25/18	128970/1
R/O Close Date	Status
01/30/18	Reprint
Mileage In	Mileage Out
59378	59378
Service Advisor / Tag #	
ASHLEY SALINAS	
Vehicle Identification Number	
1G6YX36D985600866	
Delivery Date	In-Service Date
04/29/08	04/29/08
Color	License Number
BLACK	

Year	Make	Model	Body
2008	CADILLAC	XLR-V	
Work Phone			Vehicle Identification Number
Home Phone			1G6YX36D985600866
Delivery Date			In-Service Date
04/29/08			04/29/08
Color			License Number
BLACK			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: _____ Email: _____	
#1 - MR 130: TRIM / BODY / MISC ADD REMOTE TO VEHICLE AND PROGRAM Tech: MAURICIO CASTELLANOS (569) Installed 25926473 : 59378 50 PROGRAM NEW # 1 KEY FOB	40.00 1@164.95 164.95

AS IS: The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit, or income, or any other incidental damages.

TERMS: STRICTLY CASH OR ACCEPTABLE CREDIT CARD

I hereby authorize the repair work herein after set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. In the event any action is required to collect this amount, reasonable attorney fees will be awarded together with all costs incurred.

X

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LABOR	40.00
PARTS	164.95
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	204.95









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SERVICE DEPARTMENT HOURS  
 7:00 a.m. to 6:00 p.m.  
 Monday - Friday  
 7:00 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
12/05/17	126506/2
R/O Close Date	Status
12/05/17	Reprint
Mileage In	Mileage Out
58495	58495
Service Advisor / Tag #	
ASHLEY SALINAS	
Vehicle Identification Number	
1G6YX36D985600866	
Delivery Date	In-Service Date
04/29/08	04/29/08
Color	License Number
BLACK	

Work Phone			Vehicle Identification Number		
			1G6YX36D985600866		
Home Phone			Delivery Date		
			04/29/08		
Body			Color		
			BLACK		
Year	Make	Model			
2008	CADILLAC	XLR-V			

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed 19192671 :SL-N-BLADE (10146-BOPCKT) 2@6.58	13.16
Sub Total: Labor: .00 Parts: 13.16 Total: 13.16	
-----	
#5 - MR MAINT: MAINTENANCE CONCERN	
Tech: (686)	
Installed 9442003 :SL-N-BULB (08991-BOPCKT) 1@2.13	2.13
Sub Total: Labor: .00 Parts: 2.13 Total: 2.13	

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	PARTS	87.79
	DEDUCTIBLE	.00
	SUBLET	.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
	SALES TAX OR TAX I.D.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	110.79

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X

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