

**PORTLAND VOLVO - PORTLAND SAAB**

9 US Route 1 - Scarborough, ME 04074  
 (207) 883-5568 - Fax: (207) 883-8550  
 www.portlandvolvo.com - www.portlandsaab.com

**SERVICE DEPARTMENT HOURS**  
 7:00 a.m. to 6:00 p.m.  
 Monday - Friday  
 8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	R/O Number
10/27/12	619654/3
R/O Close Date	Status
10/30/12	Reprint
Mileage In	Mileage Out
50269	50274
Service Advisor / Tag #	
BRYAN WOODWORTH/5065	
Vehicle Identification Number	
YV1SZ59H431096700	
Delivery Date	In-Service Date
	10/28/02
Color	License Number
BLACK	



GROSSE POINTE, MI 48326

Year	Make	Model	Body
2003	VOLVO	V70	5DR WGN 2.5L TURB

Work Phone
Home Phone

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell:	
RIGHT. MAY NEED BOTH AXLES.NEED TO RIDE WITH THE CUSTOMER TO VERIFY .AWD SYSTEM WORKING OK . RR BOTH FRONT AXLES 3.2H .ROAD TEST NO FAULTS.	
#8 * MR 10VOZ: VOLVO FUEL SYSTEM CHECK FOR CRACKS AT FUEL PUMP Work performed by BRUCE CURRIER(39) REMOVE REAR SEAT AND PANELS INSPECT THE FUEL PUMP FOR CRACKS,LEAKS ,ANY FUEL SMELL OR OLD FUEL STAINS. NONE FOUND.DID SEE SOME SUN FLOWER SEEDS.	Internal
#9 * MR 53VOZ18: VOLVO REPLACE REAR BRAKE PADS Work performed by BRUCE CURRIER(39) Installed CARB :CARB & CHOKE CLEANER 1@7.69 Installed 30648382-7 :BRAKE PAD KIT 1@84.43 Sub Total: Labor: 99.00 Parts: 92.12 Total: 191.12 RR REAR PADS .1.0H	99.00 7.69 84.43
#10 *MR 50VOZ00: VOLVO ELECTRICAL SYSTEM REPLACE ALARM MODULE Work performed by BRUCE CURRIER(39) Installed 9452709-0 :SIREN 1@290.27 Installed 979878-6 :BLIND RIVET 6@1.56 RR SHORTED OUT SIREN MODULE .8H	79.20 290.27 9.36

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	532.78
PARTS	1638.81
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	35.00
HAZARDOUS MATERIALS	3.00
SALES TAX OR TAX I.D.	81.29
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	2290.88
Amex 522149	2290.88

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

**PORTLAND  
VOLVO**

[www.portlandvolvo.com](http://www.portlandvolvo.com)

800-660-3011 • 207-883-5568

**PORTLAND  
SAAB**

[www.portlandsaab.com](http://www.portlandsaab.com)

800-660-3011 • 207-883-5568

9 U.S. Route One  
Scarborough, Maine 04074

**VOCS242948**

**VOCS242948**



GROSSE POINTE, MI 48326

03/VOLVO/V70/3DR WGN 2.3L TURBO  
VEHICLE I.D. NO.  
Y V 1 S Z 5 9 H 4 3 1 0 9 6 7 0 0

10/28/02

SELLING RETAILER NO.

PRODUCTION DATE

WNG@A.COM

F. T. E. NO.

P. O. NO.

R. O. DATE

05/02/11

RESIDENCE PHONE

BUSINESS PHONE

COMMENTS

MO: 45490

## LABOR &amp; PARTS

J# 1 65VOZ00 SQUEAK/RATTLE/NOISE TECH(S):51 439.00  
 METAL GRINDING NOISE WHEN TURNING  
 REPLACE BOTH FRONT BROKEN COIL SPRINGS

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 1	2	31200372-6	FRONT SPRING	149.87	149.87	299.74
JOB # 1	2	30683637-0	SPRING SEAT	44.54	44.54	89.08
JOB # 1 TOTAL PARTS						388.82
JOB # 1 TOTAL LABOR & PARTS						827.82

J# 2 65VOZ \*SQUEAK/RATTLE/NOISE TECH(S):51 0.00  
 CUSTOMER SAYS GETTING A BIRD TYPE NOISE FROM THE REAR  
 AT THIS TIME DID NOT GET CONDITION WITH NOISE

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 2 TOTAL PARTS						0.00
JOB # 2 TOTAL LABOR & PARTS						0.00

J# 3+02VOZ02 \*4 WHEEL ALIGNMENT TECH(S):51 99.95  
 Align Four Wheels AWD

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 3 TOTAL PARTS						0.00
JOB # 3 TOTAL LABOR & PARTS						99.95

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
JOB # A	SS	SHOP SUPPLIES		35.00
TOTAL - MISC				35.00

## COMMENTS

MICH.REG. -3/12  
 MIL.IN-45,486 MIL.OUT-45,490

## TECHNICIAN CERTIFICATION

51

JIMMY CAMPBELL

10665

**HOURS FOR SERVICE**  
 7AM-6PM - MONDAY-FRIDAY  
 8AM-4PM - SATURDAY

**HOURS FOR PARTS**  
 7AM-5PM - MONDAY-FRIDAY  
 8AM-4PM - SATURDAY

**HOURS FOR SALES**  
 8AM-7PM - MONDAY-THURSDAY  
 8AM-6PM - FRIDAY  
 8AM-5PM - SATURDAY

**PORTLAND  
VOLVO**

www.portlandvolvo.com  
800-660-3011 • 207-883-5568

**PORTLAND  
SAAB**

www.portlandsaab.com  
800-660-3011 • 207-883-5568

9 U.S. Route One  
Scarborough, Maine 04074



0101IVOCS242948

CELL:

CLIENT NO. <b>21840</b>	ADVISOR <b>DAVE AREL</b>	TAG NO. <b>69 1662</b>	INVOICE DATE <b>05/02/11</b>	INVOICE NO. <b>VOCS242948</b>
	LABOR RATE	LICENSE NO.	MILEAGE <b>45,490</b>	COLOR <b>BLACK/GRAPH</b>
<b>GROSSE POINTE, MI 48326</b>	YEAR / MAKE / MODEL <b>03/VOLVO/V70/5DR WGN 2.5L TURBO</b>		DELIVERY DATE <b>10/28/02</b>	STOCK NO.
<b>WNG@A.COM</b>	VEHICLE I.D. NO. <b>Y V 1 S Z 5 9 H 4 3 1 0 9 6 7 0 0</b>		SELLING RETAILER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE <b>05/02/11</b>	
BUSINESS PHONE	COMMENTS			MO: 45490

PAYMENT METHOD

CASH [ ] CHECK [ ] CHARGE [ ]  
MC/VISA [ ] AMEX [ ] DISCOVER [ ]

THANK YOU VERY MUCH  
MARK, GARY, BRYAN  
DAVID

TOTAL LABOR....	538.95
TOTAL PARTS....	388.82
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	35.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	21.19
<b>TOTAL INVOICE \$</b>	<b>983.96</b>

CUSTOMER SIGNATURE

**HOURS FOR SERVICE**  
7AM-6PM - MONDAY-FRIDAY  
8AM-4PM - SATURDAY

**HOURS FOR PARTS**  
7AM-5PM - MONDAY-FRIDAY  
8AM-4PM - SATURDAY

**HOURS FOR SALES**  
8AM-7PM - MONDAY-THURSDAY  
8AM-6PM - FRIDAY  
8AM-5PM - SATURDAY



9 U.S. Route One  
Scarborough, Maine 04074

www.portlandvolvo.com  
800-660-3011 • 207-883-5568

www.portlandsaab.com  
800-660-3011 • 207-883-5568



0101IVOCS240360

CLIENT NO. <b>21840</b>	ADVISOR <b>BRYAN WOODWORTH</b>	60	TAG NO. <b>2301</b>	INVOICE DATE <b>03/07/11</b>	INVOICE NO. <b>VOCS240360</b>	
 <b>GROSSE POINTE, MI 48326</b>	LABOR RATE	LICENSE NO.	MILEAGE <b>45,092</b>	COLOR <b>BLACK/GRAPH</b>	STOCK NO.	
	YEAR / MAKE / MODEL <b>03/VOLVO/V70/5DR WGN 2.5L TURBO</b>			DELIVERY DATE <b>10/28/02</b>	DELIVERY MILES	
	VEHICLE I.D. NO. <b>Y V 1 S Z 5 9 H 4 3 1 0 9 6 7 0 0</b>			SELLING RETAILER NO.	PRODUCTION DATE	
	F. T. E. NO.		P. O. NO.		R. O. DATE <b>03/07/11</b>	
BUSINESS PHONE		COMMENTS				<b>MO: 45092</b>

LABOR & PARTS  
**J# 1 13VOZ** DOOR/LOCK/WINDOW TECH(S):400091 99.00  
 R/R DOOR INOP FROM INSIDE  
 REMOVED R/R DOOR PANEL, CABLE FELL OFF HANDLE  
 REINSTALLED CABLE AND DOOR PANEL

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-  
 JOB # 1 TOTAL PARTS 0.00  
 JOB # 1 TOTAL LABOR & PARTS 99.00

**J# 2 00VOZ001** \*LUBE OIL & FILTER TECH(S):400091 15.00  
 CUSTOMER REQUESTS LUBE OIL & FILTER SERVICE  
 Oil & Filter Change W/ Lube W/ Turbo 01/07

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-  
 JOB # 2 1 1275810-8 FILTER INSERT 11.14 7.86 7.86  
 JOB # 2 6 530-6 CHEV SUPR 530 3.05 2.70 16.20  
 JOB # 2 1 11998-2 GASKET 1.75 0.40 0.40  
 JOB # 2 TOTAL PARTS 24.46  
 JOB # 2 TOTAL LABOR & PARTS 39.46

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----  
 JOB # A SS SHOP SUPPLIES 5.54  
 JOB # 2 WOD WASTE OIL DISPOSAL 3.00  
 TOTAL - MISC 8.54

COMMENTS-----  
 LOANER  
 DELETED OPERATION(S)-----  
 99VOZ03 LOANER CAR

TOTALS-----

PAYMENT METHOD TOTAL LABOR.... 114.00  
 CASH [ ] CHECK [ ] CHARGE [ ] TOTAL PARTS.... 24.46  
 MC/VISA [ ] AMEX [ ] DISCOVER [ ] TOTAL SUBLET... 0.00  
 TOTAL G.O.G.... 0.00  
 TOTAL MISC CHG. 8.54  
 TOTAL MISC DISC 0.00  
 TOTAL TAX..... 1.50

THANK YOU VERY MUCH  
 MARK, GARY, BRYAN  
 DAVID

**TOTAL INVOICE \$ 148.50**

**HOURS FOR SERVICE**  
 7AM-6PM - MONDAY-FRIDAY  
 8AM-4PM - SATURDAY

**HOURS FOR PARTS**  
 7AM-5PM - MONDAY-FRIDAY  
 8AM-4PM - SATURDAY

**HOURS FOR SALES**  
 8AM-7PM - MONDAY-THURSDAY  
 8AM-6PM - FRIDAY  
 8AM-5PM - SATURDAY

CUSTOMER SIGNATURE

PORTLAND VOLVO

9 U.S. Route One  
Scarborough, Maine 04074  
800 660 3011 • 207 883 5568



01011VOCS229742

CLIENT NO. <b>21840</b>	ADVISOR <b>BRYAN WOODWORTH</b>	TAG NO. <b>60 4021</b>	INVOICE DATE <b>07/07/10</b>	INVOICE NO. <b>VOCS229742</b>
[REDACTED] GROSSE POINTE, MI 48326	LABOR RATE	LICENSE NO.	MILEAGE <b>43,542</b>	COLOR <b>BLACK/GRAPH</b>
	YEAR / MAKE / MODEL <b>03/VOLVO/V70/5DR WGN 2.5L TURBO</b>		DELIVERY DATE <b>10/28/02</b>	DELIVERY MILES
[REDACTED]	VEHICLE I.D. NO. <b>Y V 1 S Z 5 9 H 4 3 1 0 9 6 7 0 0</b>		SELLING RETAILER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.	R. O. DATE <b>07/07/10</b>	
BUSINESS PHONE	COMMENTS			MO: 43542

LABOR & PARTS-----  
**J# 1+01VOZ045000 45K MILE SVC TECH(S):51 212.60**  
 \*\*\* 45,000 Mile Service at 45000 \*\*\*  
 MBCC Battery, Check Fluid Level, Charge, Mounting All  
 MBGVI Bevel Gear Visual Inspection AWD  
 MCAFL Check All Fluid Levels (Fill As Needed) All  
 MCAIWW Check And Inspect Windshield Wipers And Washers All  
 MCATP Check And Adjust Tire Pressure All  
 MCELAC Check Exterior Lighting And Controls All  
 MCTC Check Tire Conditions All  
 MIBL Inspect Brake Linings All *.8mm front .5mm Rear ✓ next 7,500.*  
 MLADT Lube All Door, Trunk, Hatch And Hood Hinges All  
 MOFC Menu Oil & Filter Change 5 Cyl w/ Turbo 01/07 Non-Synthetic Oil  
 MPBADJ Parking Brake, Adjust All  
 MRCAF Replace Cabin Air Filter Interior Air Quality System 01/07  
 MRSRI Reset Service Reminder Indicator All  
 \*\*\* Additional Dealer 45,000 Mile Service at 45000 \*\*\*  
 MROT Rotate Tires All  
 CUSTOMER REQUESTS A 45K MILE SERVICE  
 CUSTOMER REQUESTS A 45K MILE SERVICE  
 45,000 Mile Service at 45000

PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-	PRICE-
JOB # 1	1	1275810-8	FILTER INSERT	10.92 10.92	10.92
JOB # 1	6	530-6	CHEV SUPR 530	3.05 3.05	18.30
JOB # 1	1	11998-2	GASKET	1.75 1.75	1.75
JOB # 1	1	SS	SHOP SUPPLIES	8.95 8.95	8.95
JOB # 1	1	T20	FUEL SYS CLN	9.75 9.75	9.75
JOB # 1	1	30630754-7	MULTI FILTER	53.08 53.08	53.08
				JOB # 1 TOTAL PARTS	102.75
				JOB # 1 TOTAL LABOR & PARTS	315.35

**J# 2+07VOZ00 ENGINE CONCERNS TECH(S):51 148.50**  
 BROKEN UPPER ENGINE MOUNT  
 Engine Mount, r&r V70 Exc R W/ Turbo 01/05 To VIN FC1 494640

PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-	PRICE-
JOB # 2	1	8649597-5	ENGINE MOUNTING	59.79 59.79	59.79
				JOB # 2 TOTAL PARTS	59.79
				JOB # 2 TOTAL LABOR & PARTS	208.29

**J# 3+58VOZ00 LIGHTS/LAMPS/LENSES TECH(S):51 9.90**  
 PLATE LIGHTS OUT  
 REPLACE BOTH PLATE BULBS

PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-	PRICE-
JOB # 3	2	989795-0	BULB	3.72 3.72	7.44
				JOB # 3 TOTAL PARTS	7.44
				JOB # 3 TOTAL LABOR & PARTS	17.34

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----  
 JOB # A WOD WASTE OIL DISPOSAL 3.00

*parts near  
Gman on  
lower mounts  
not fixed  
keeps it from  
moving back  
+ forth*

**HOURS FOR SERVICE**  
7AM-6PM - MONDAY-FRIDAY

**HOURS FOR PARTS**  
7AM-5PM - MONDAY-FRIDAY

**HOURS FOR SALES**  
8AM-7PM - MONDAY-THURSDAY  
8AM-6PM - FRIDAY  
8AM-5PM - SATURDAY

PORTLAND VOLVO

9 U.S. Route One

Scarborough, Maine 04074

800 660 3011 • 207 883 5568

VOCSS229742

VOCSS229742

LABOR RATE	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
		43,542	BLACK/GRAPH	
YEAR / MAKE / MODEL			DELIVERY DATE	DELIVERY MILES
03/VOLVO/V70/5DR WGN 2.5L TURBO			10/28/02	
VEHICLE I.D. NO.			SELLING RETAILER NO.	PRODUCTION DATE
Y V 1 S Z 5 9 H 4 3 1 0 9 6 7 0 0				
F. T. E. NO.		P. O. NO.	R. O. DATE	
			07/07/10	
BUSINESS PHONE		COMMENTS		

GROSSE POINTE, MI 48326

MO: 43542

TOTAL - MISC 3.00

COMMENTS-----  
 WAIT  
 DELETED OPERATION(S)-----  
 00VOZ001 \*LUBE OIL & FILTER

TECHNICIAN CERTIFICATION-----  
 51 JIMMY CAMPBELL 10665

TOTALS-----

PAYMENT METHOD	TOTAL LABOR....	371.00
CASH [ ] CHECK [ ] CHARGE [ ]	TOTAL PARTS....	169.98
MC/VISA [ ] AMEX [ ] DISCOVER [ ]	TOTAL SUBLET....	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	3.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	8.50
	<b>TOTAL INVOICE \$</b>	<b>552.48</b>

THANK YOU VERY MUCH  
 MARK, GARY, BRYAN  
 DAVID

CUSTOMER SIGNATURE \_\_\_\_\_

**HOURS FOR SERVICE**  
 7AM-6PM - MONDAY-FRIDAY

**HOURS FOR PARTS**  
 7AM-5PM - MONDAY-FRIDAY

**HOURS FOR SALES**  
 8AM-7PM - MONDAY-THURSDAY  
 8AM-6PM - FRIDAY  
 8AM-5PM - SATURDAY

CUSTOMER #

3 2 5 3 0

CREST VOLVO Inc.

23405 Hall Rd.

MACOMB, MICHIGAN 48042

Phone (586) 948-6000 Fax (586) 948-6060

Body Shop Fax (586) 939-4237

crestvolvo.com

F-156994

\*INVOICE\*

GROSSE POINTE FARMS, MI 48236

PAGE 2

HOME [REDACTED] CONT: N/A

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 164 GREG LYNCH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK 019	03	VOLVO XC70	YV1SZ59H431096700		40380/40384	T081	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28OCT02 DD			08MAR10		95.00	CASH	09MAR10
R.O. OPENED	READY	OPTIONS: DLR:8388 ENG:B5254T2					
09:27 08MAR10	08:39 09MAR10						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
SUPPLIED LOANER-THANK YOU							

\*\*\*\*\*  
 E\*\* CUST STATES OK TO REPLACE LEFT INNER TIE ROD PER EST  
 06 LEFT INNER TIE ROD

180 NOSTRANT, JEREMIAH A LIC#: M

C 1.50

138.00 138.00

1 274179 1 STEERING ROD

81.41 81.41 81.41

PARTS: 81.41 LABOR: 138.00 OTHER: 0.00 TOTAL LINE E: 219.41

REPLACED LEFT INNER TIE ROD

\*\*\*\*\*

F\*\* PERFORM 4 WHEEL ALIGNMENT

4WA PERFORM 4 WHEEL ALIGNMENT

180 NOSTRANT, JEREMIAH A LIC#: M

C 2.20

139.99 139.99

PARTS: 0.00 LABOR: 139.99 OTHER: 0.00 TOTAL LINE F: 139.99

PERFORMED 4 WHEEL ALIGNMENT

\*\*\*\*\*

EST: 399.00 08MAR10 14:28 SA: 164

**ATTENTION - NOTICE**

This repair facility charges for labor utilizing the flat rate hours published either by the manufacturer in its labor time study guide or by a recognized industry time study guide which reflects an average time requirement for the performance of specific vehicle repairs. Therefore, the flat rate hours charged may be either more or less than the actual clock time in any given instance.

**LIMITED WARRANTY**

We guarantee our service work for 12 months or 12,000 miles, whichever comes first. If our repair or replacement fails in normal service within that period, we'll fix it free of charge during normal business hours - parts and labor.

DESCRIPTION	TOTALS
LABOR AMOUNT	286.99
PARTS AMOUNT	105.71
GAS, OIL, GREASE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	392.70
LESS	0.00
SALES TAX	6.34
<b>PLEASE PAY THIS AMOUNT</b>	<b>399.04</b>

**CUSTOMER COPY**

MISCELLANEOUS SUPPLIES AND MATERIALS: A charge is included for materials and/or hazardous waste disposal (if applicable) used on your vehicle. Material items are: Nuts, Bolts, washers, tape, pins, aerospray, shellac, solvent, rags, carburetor cleaner, towels, solder, battery cleaner, wire, window sealer, etc.

CUSTOMER #: [REDACTED]

26003

CREST VOLVO Inc.

23405 Hall Rd.  
MACOMB, MICHIGAN 48042  
Phone (586) 948-6000 Fax (586) 948-6060  
Body Shop Fax (586) 939-4237  
crestvolvo.com  
F-156994

\*INVOICE\*

PAGE 1

GROSSE POINTE FARMS, MI 48236  
HOME [REDACTED] CONT:N/A  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 164 GREG LYNCH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
BLACK 019	03	VOLVO XC70	YV1SZ59H431096700		38755/38769	T6517	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28OCT02 DD			24JUL08		95.00	CASH	24JUL08
R.O. OPENED	READY	OPTIONS: DLR:8388 ENG:B5254T2					
09:30 24JUL08	12:39 24JUL08						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	45,000		MAINTENANCE:PERFORM OILD SERVICE,SRI RESET,REPLACE SPK PLUGS,CABIN AIR FILTER,CK BRAKE,COOLANT,WASHER,PWR STEERING FLUIDS,CK BEVEL GEAR,BRAKE PADS,PKING BRAKE,CK TIRES,LUBE ALL HINGES/LATCHES,CK WIPERS,CK ALL LIGHTING				
	45000T		45,000 MAINTENANCE:PERFORM OILD SERVICE,SRI RESET,REPLACE SPK PLUGS,CABIN AIR FILTER,CK BRAKE,COOLANT,WASHER,PWR STEERING FLUIDS,CK BEVEL GEAR,BRAKE PADS,PKING BRAKE,CK TIRES,LUBE ALL HINGES/LATCHES,CK WIPERS,CK ALL LIGHTING				
			147 SCOTT,STEVEN LIC#: M160964				
			C 3.00			273.00	273.00
	1	1275810	8 FILTER INSERT		11.71	11.71	11.71
	1	977751	7 GASKET		0.98	0.98	0.98
	7	8889956	OIL-5W30		2.46	2.46	17.22
	1	8692071	7 SPARK PLUG KIT		50.80	50.80	50.80
	1	30630752	1 POLLEN FILTER		33.86	33.86	33.86
	1	W10565	BATTERY MAINTENACE KIT		19.01	19.01	19.01
	1	W64328B	OIL FLUSH		12.50	12.50	12.50
PARTS:		146.08	LABOR:	273.00	OTHER:	0.00	TOTAL LINE A: 419.08

PERFORMED 45,000 MILE MAINT AS ABOVE

\*\*\*\*\*

B CUSTOMER HAS BEEN SUPPLIED WITH A COURTESY LOANER CAR 100 MILES A DAY LIMIT AND NO SMOKING PLEASE.

LOANER CUSTOMER HAS BEEN SUPPLIED WITH A COURTESY

LOANER CAR 100 MILES A DAY LIMIT AND NO

SMOKING PLEASE.

9999 C 0.00

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

SUPPLIED LOANER-THANK YOU

\*\*\*\*\*

C\*\* CUST REQ REPLACE REAR WIPER BLADE

ATTENTION - NOTICE

This repair facility charges for labor utilizing the flat rate hours published either by the manufacturer in it's labor time study guide or by a recognized industry time study guide which reflects an average time requirement for the performance of specific vehicle repairs. Therefore, the flat rate hours charged may be either more or less than the actual clock time in any given instance.

LIMITED WARRANTY

We guarantee our service work for 12 months or 12,000 miles, whichever comes first. If our repair or replacement fails in normal service within that period, we'll fix it free of charge during normal business hours - parts and labor.

DESCRIPTION

TOTALS

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, GREASE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS	
SALES TAX	

CUSTOMER COPY

PLEASE PAY THIS AMOUNT

MISCELLANEOUS SUPPLIES AND MATERIALS: A charge is included for materials and/or hazardous waste disposal (if applicable) used on your vehicle. Material items are: Nuts, Bolts, washers, tape, pins, aerospray, shellac, solvent, rags, carburetor cleaner, towels, solder, battery cleaner, wire, window sealer, etc.

**CREST VOLVO Inc.**

23405 Hall Rd.  
 MACOMB, MICHIGAN 48042  
 Phone (586) 948-6000 · Fax (586) 948-6060  
 Body Shop Fax (586) 939-4237  
 crestvolvo.com  
 F-156994

\*INVOICE\*

PAGE 1

GROSSE POINTE FARMS, MI 48236  
 HOME [REDACTED] BUS:  
 CELL [REDACTED]

SERVICE ADVISOR: 142 JOSSEY ROWAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	03	VOLVO V70	YV1SZ59H431096700		32348/32348	T2153	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN03 IS			14MAY07		95.00	CASH	14MAY07
R.O. OPENED	READY	OPTIONS: DLR:8388 ENG:B5254T2					
07:21	14MAY07	14:59	14MAY07				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM	30,000 MILE MAINTENANCE: PERFORM OIL SERVICE RESET SRI LAMP CHECK AND ADJUST ALL FLUIDS, CHECK WIPERS AND BEVEL GEAR, CHECK BRAKES ADJUST PARKING BRAKE, LUBE BODY, REPLACE CABIN AIR FILTER CHECK ALL LAMPS					
	30000	PERFORM 30,000 MILE MAINTENANCE: PERFORM OIL SERVICE RESET SRI LAMP CHECK AND ADJUST ALL FLUIDS, CHECK WIPERS AND BEVEL GEAR, CHECK BRAKES ADJUST PARKING BRAKE, LUBE BODY, REPLACE CABIN AIR FILTER CHECK ALL LAMPS					
		147 SCOTT, STEVEN LIC#: ?					
		C 2.00				190.00	190.00
	1	1275810 8 FILTER INSERT			8.42	8.42	8.42
	1	977751 7 GASKET			0.64	0.64	0.64
	7	8889956 OIL-5W30			2.50	2.50	17.50
	1	9204626 7 PARTICULATE FI			25.23	25.23	25.23
	1	W10565 BATTERY MAINTENANCE KIT			19.01	19.01	19.01
	1	W64328B OIL FLUSH			10.50	10.50	10.50
PARTS:	81.30	LABOR:	190.00	OTHER:	0.00	TOTAL LINE A:	271.30

PERFORMED 30K MAINT W/ROTATE

\*\*\*\*\*

B\*\* DISMOUNT OLD TIRE REMOUNT AND BALANCE NEW TIRES

4 TIRES DISMOUNT OLD TIRE REMOUNT AND BALANCE NEW TIRES

147 SCOTT, STEVEN LIC#: ?

C 2.00

4	PIRE1394400 SCORP. STR 215/65R16	126.95	126.95	507.80			
PARTS:	507.80	LABOR:	89.95	OTHER:	0.00	TOTAL LINE B:	597.75

REPLACED FOUR TIRES, MOUNT/BALANCE

\*\*\*\*\*

C\*\* STEERING CUST REQUEST REPLACE FRONT TIE ROD ENDS PER WORN

06 STEERING

**ATTENTION - NOTICE**

This repair facility charges for labor utilizing the flat rate hours published either by the manufacturer in its labor time study guide or by a recognized industry time study guide which reflects an average time requirement for the performance of specific vehicle repairs. Therefore, the flat rate hours charged may be either more or less than the actual clock time in any given instance.

**LIMITED WARRANTY**

We guarantee our service work for 12 months or 12,000 miles, whichever comes first. If our repair or replacement fails in normal service within that period, we'll fix it free of charge during normal business hours - parts and labor.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, GREASE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS	
SALES TAX	
<b>PLEASE PAY THIS AMOUNT</b>	

**CUSTOMER COPY**

MISCELLANEOUS SUPPLIES AND MATERIALS: A charge is included for materials and/or hazardous waste disposal (if applicable) used on your vehicle. Material items are: Nuts, Bolts, washers, tape, pins, aerospray, shellac, solvent, rags, carburetor cleaner, towels, solder, battery cleaner, wire, window sealer, etc.

**CREST VOLVO Inc.**

23405 Hall Rd.

MACOMB, MICHIGAN 48042

Phone (586) 948-6000 · Fax (586) 948-6060

Body Shop Fax (586) 939-4237

crestvolvo.com

F-156994

2 0 7 7 6

\*INVOICE\*

PAGE 2

SERVICE ADVISOR: 142 JOSSEY ROWAN

GROSSE POINTE FARMS, MI 48236

HOME: [REDACTED] BUS:

CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	03	VOLVO V70	YV1SZ59H431096700		32348/32348	T2153	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN03 IS			14MAY07		95.00	CASH	14MAY07
R.O. OPENED	READY	OPTIONS: DLR:8388 ENG:B5254T2					
07:21 14MAY07	14:59 14MAY07						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		147	SCOTT,STEVEN	LIC#: ?			
			C	3.00		285.00	285.00
		2	274179	1 STEERING ROD	100.88	100.88	201.76
PARTS:		201.76	LABOR:	285.00	OTHER:	0.00	TOTAL LINE C: 486.76

REPLACED BOTH INNER TIE ROD ENDS PER LOOSE SOCK ETS

\*\*\*\*\*

D\*\* FOUR WHEEL ALIGNMENT  
4WA FOUR WHEEL ALIGNMENT

		147	SCOTT,STEVEN	LIC#: ?			
			C	2.20		139.99	139.99
PARTS:		0.00	LABOR:	139.99	OTHER:	0.00	TOTAL LINE D: 139.99

PERFORMED FOUR WHEEL ALIGNMENT

\*\*\*\*\*

E\*\* EXHAUST CUST REQUEST REPLACE EXHAUST HANGER PER BROKEN  
13 EXHAUST

		147	SCOTT,STEVEN	LIC#: ?			
			C	0.50		47.50	47.50
		1	30681625	7 BRACKET	43.46	43.46	43.46
PARTS:		43.46	LABOR:	47.50	OTHER:	0.00	TOTAL LINE E: 90.96

REPLACED BROKEN EXHAUST HANGER

\*\*\*\*\*

F\*\* SUSPENSION CUST REQEUST REPLACE WORN DRIVER INNER SWAY BAR LINK  
07 SUSPENSION

		147	SCOTT,STEVEN	LIC#: ?			
			C	0.50		47.50	47.50
		1	30714685	2 LINK	48.30	48.30	48.30
PARTS:		48.30	LABOR:	47.50	OTHER:	0.00	TOTAL LINE F: 95.80

REPLACED WORN DRIVERS SWAY BAR LINK

\*\*\*\*\*

or less than the actual clock time in any given instance.

We'll fix it free of charge during normal business hours - parts and labor.

TOTAL CHARGES	
LESS	
SALES TAX	
<b>PLEASE PAY THIS AMOUNT</b>	

**CUSTOMER COPY**

MISCELLANEOUS SUPPLIES AND MATERIALS: A charge is included for materials and/or hazardous waste disposal (if applicable) used on your vehicle. Material items are: Nuts, Bolts, washers, tape, pins, aerospray, shellac, solvent, rags, carburetor cleaner, towels, solder, battery cleaner, wire, window sealer, etc.

1 3 5 6 8

**CREST VOLVO Inc.**

23405 Hall Rd.  
MACOMB, MICHIGAN 48042  
Phone (586) 948-6000 · Fax (586) 948-6060  
Body Shop Fax (586) 939-4237  
crestvolvo.com  
F-156994

\*INVOICE\*

PAGE 2

GROSSE POINTE, MT 48236  
HOME: [REDACTED] BUS:  
CELL: [REDACTED]

SERVICE ADVISOR: 108 BOB ELLIOTT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	03	VOLVO V70	YV1SZ59H431096700		22551/22551	T4372	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN03 IS			02AUG05		95.00	CASH	03AUG05
R.O. OPENED	READY	OPTIONS: DLR:8388 ENG:B5254T2					
07:50	02AUG05	14:56	03AUG05				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
D**							
REMOVE FRONT CALIPER - REPLACE FRONT PADS - RECHECK OK							
FRTP REMOVE FRONT CALIPER - REPLACE FRONT PADS - RECHECK OK							
109 MATKIN, GREG LIC#: M178329							
C 1.00							
1	8634921	4	BRAKE PAD KIT		72.50	72.50	72.50
PARTS:	72.50	LABOR:	95.00	OTHER:	0.00	TOTAL LINE D:	167.50

REPLACE FRT PADS

CUSTOMER PAY ENVIRONMENTAL FEE FOR REPAIR ORDER 7.00

**PAID**  
AUG 13 2005

*DVD AMEX*

**ATTENTION - NOTICE**

This repair facility charges for labor utilizing the flat rate hours published either by the manufacturer in it's labor time study guide or by a recognized industry time study guide which reflects an average time requirement for the performance of specific vehicle repairs. Therefore, the flat rate hours charged may be either more or less than the actual clock time in any given instance.

**LIMITED WARRANTY**

We guarantee our service work for 12 months or 12,000 miles, whichever comes first. If our repair or replacement fails in normal service within that period, we'll fix it free of charge during normal business hours - parts and labor.

DESCRIPTION	TOTALS
LABOR AMOUNT	194.95
PARTS AMOUNT	111.79
GAS, OIL, GREASE	0.00
SUBLET AMOUNT	75.00
MISC. CHARGES	7.00
TOTAL CHARGES	388.74
LESS	0.00
SALES TAX	7.13
<b>PLEASE PAY THIS AMOUNT</b>	<b>395.87</b>

**CUSTOMER COPY**

MISCELLANEOUS SUPPLIES AND MATERIALS: A charge is included for materials and/or hazardous waste disposal (if applicable) used on your vehicle. Material items are: Nuts, Bolts, washers, tape, pins, aerospray, shellac, solvent, rags, carburetor cleaner, towels, solder, battery cleaner, wire, window sealer, etc.

**CREST VOLVO Inc.**

23405 Hall Rd.  
 MACOMB, MICHIGAN 48042  
 Phone (586) 948-6000 · Fax (586) 948-6060  
 Body Shop Fax (586) 939-4237  
 crestvolvo.com  
 F-156994

1 3 5 6 8

\*INVOICE\*

PAGE 1

SERVICE ADVISOR: 108 BOB ELLIOTT

GROSSE POINTE, MI 48236  
 HOME: [REDACTED] BUS:  
 CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	03	VOLVO V70	YV1SZ59H431096700		22551/22551	T4372	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN03 IS			02AUG05		95.00	CASH	03AUG05
R.O. OPENED		READY		OPTIONS: DLR:8388 ENG:B5254T2			
07:50 02AUG05		14:56 03AUG05					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A 22,500 MAINTENANCE:PERFORM OIL SERVICE,SRI RESET, CHECK ALL FLUIDSCHECK BRAKES, WIPERS, ROTATE AND INSPECT TIRES,CHECK BRAKES							
22500 22,500 MAINTENANCE:PERFORM OIL SERVICE,SRI RESET, CHECK ALL FLUIDSCHECK BRAKES, WIPERS, ROTATE AND INSPECT TIRES,CHECK BRAKES							
109 MATKIN,GREG LIC#: M178329							
C 1.20							
	1	1275810	8	FILTER INSERT	8.19	8.19	8.19
	1	977751	7	GASKET	1.24	1.24	1.24
	7	8889956		OIL-5W30	1.55	1.55	10.85
	1	W10565		BATTERY MAINTENACE KIT	19.01	19.01	19.01
PARTS:		39.29	LABOR:	99.95	OTHER:	0.00	TOTAL LINE A: 139.24

PERFORMED 22500 MAINT AS ABOVE

\*\*\*\*\*

B STEERING CUST STATES MOTOR MAKS ROUGH NOISE WHEN STOPPING SEEMS OUT OF TUNE							
06 STEERING							
109 MATKIN,GREG LIC#: M178329							
C 0.00							
PARTS:		0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B: 0.00

TEST DROVE. CHECKED EXHAUST, SUSPENSION, AND EN GINE MOUNTS - ALL OK

\*\*\*\*\*

C BODY CUST STATES REMOVE DENT PASS REAR DOOR							
08 BODY							
9999 C 0.00							
SUBL REMOVE DENT FROM RR DOOR							
C							
FC:							
PARTS:		0.00	LABOR:	0.00	OTHER:	75.00	TOTAL LINE C: 75.00

SUBLET DENT REMOVAL

ATTENTION - NOTICE	LIMITED WARRANTY	DESCRIPTION	TOTALS
This repair facility charges for labor utilizing the flat rate hours published either by the manufacturer in it's labor time study guide or by a recognized industry time study guide which reflects an average time requirement for the performance of specific vehicle repairs. Therefore, the flat rate hours charged may be either more or less than the actual clock time in any given instance.	We guarantee our service work for 12 months or 12,000 miles, whichever comes first. If our repair or replacement fails in normal service within that period, we'll fix it free of charge during normal business hours - parts and labor.	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, GREASE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	
		CUSTOMER COPY	

MISCELLANEOUS SUPPLIES AND MATERIALS: A charge is included for materials and/or hazardous waste disposal (if applicable) used on your vehicle. Material items are: Nuts, Bolts, washers, tape, pins, aerospray, shellac, solvent, rags, carburetor cleaner, towels, solder, battery cleaner, wire, window sealer, etc.

# CERTIFICATE OF TITLE

## STATE OF NEW HAMPSHIRE

VEHICLE IDENTIFICATION NO.

YV1SZ59H431096700

MODEL YR MFG YR

2003

GVW AXLES CYL

4577

2

5

TITLE NO

MAKE

MODEL

BODY STYLE

ODOMETER

NEW/USED

ISSUED DATE

PURCHASED DATE

VOLV

XC70

STWAG

USED

03/27/2018

09/27/2010

ODOMETER EXEMPT

PREVIOUS TITLE AND STATE

12728655 ME

MAILING ADDRESS

PORTSMOUTH NH 038014476

OWNER(S) NAME AND ADDRESS

PORTSMOUTH NH 03801

BRANDS/PERTINENT INFORMATION

FIRST LIENHOLDER NAME AND ADDRESS

SECOND LIENHOLDER NAME AND ADDRESS

### RELEASE OF LIEN

THE LIENHOLDER ON THE VEHICLE DESCRIBED IN THIS CERTIFICATE DOES HEREBY STATE THAT THE LIEN IS RELEASED.

\_\_\_\_\_  
FIRM BY SIGNATURE OF AUTHORIZED AGENT DATE

\_\_\_\_\_  
FIRM BY SIGNATURE OF AUTHORIZED AGENT DATE

THE DIVISION OF MOTOR VEHICLES HEREBY CERTIFIES THAT THE APPLICANT HEREIN NAMED IS DULY REGISTERED AS THE OWNER OF THE VEHICLE DESCRIBED ABOVE; AND THAT FROM THE STATEMENTS OF THE OWNER AND THE RECORDS ON FILE WITH THIS DIVISION, THE VEHICLE DESCRIBED IS SUBJECT TO THE LIENS ENUMERATED, IF ANY, AND NO OTHERS.



CONTROL NUMBER  
D2740173



ELIZABETH A. BIELECKI  
DIRECTOR

TDMV1 (REV. 11/16)

855

VOID IF ALTERED

HOLD TO LIGHT TO VIEW EAGLE WATERMARK

HOLD TO LIGHT TO VIEW EAGLE WATERMARK