

Autoquest Motorsports

14498 South Tamiami Trail
Fort Myers, FL 33912
(239) 432-1700
amy@autoquestcars.com

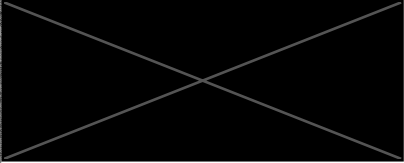
Invoice for RO #16620

Service Advisor: B B

Posted Date: 04/21/26 at 08:44 PM EDT

Client: Alex Santos

Vehicle: 2002 BMW Z3 M Coupe

	2002 BMW Z3 M Coupe 3.2L 6Cyl GAS S54 Naturally Aspirated VIN: 5UMCN93492LK61321 License: SHOE Color: Silver Odometer In: N/A / Out: N/A	RO # 16620 Save Parts: No
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Client concerns:

- Wheel Repair New Tires

1 - M/B 4 TIRES			
Labor:	MOUNT AND BALANCE TIRES- REMOVE WHEELS, DISMOUNT TIRES, REMOVE WEIGHTS, CLEAN OFF RUBBER BUILD UP IF NEEDED, MOUNT AND ROAD FORCE BALANCE NEW TIRES, TAPE WEIGHTS ON TRACK CARS, RE INSTALL ON CAR		\$230.00
Parts:	Michelin Pilot Sport Cup 2 Connect (240) - 225/45/17 - ZR 94 (Y)	2	\$286.56 \$573.12
	Michelin Pilot Sport Cup 2 Connect (240) - 255/40/17 - ZR 98 (Y)	1	\$326.58 \$326.58
	Michelin Pilot Sport Cup 2 Connect (240) - 255/40/17	1	\$326.58 \$326.58
	Myers Tire Supply Wheel Weight	4	\$2.50 \$10.00
Fees:	State Tire Tax		\$4.00
	Tire Disposal Fee		\$20.00
✓ Approved on 02/10/26 at 07:47 AM EST		Subtotal \$1,490.28 + est. Tax \$96.87	\$1,587.15

2 - Wheels			
Labor:	Remove Tires from Wheels and send for repair and paint		\$0.00
✓ Approved on 02/10/26 at 07:47 AM EST		0	0

3 - WHEELS			
Labor:	BOX UP WHEELS FOR TRANSPORT TO WEST COAST		\$0.00
✓ Approved on 03/17/26 at 08:37 AM EDT		0	0

4 - Custom Sublet			
Sublet:	REPAIR AND POWDER COAT WHEELS TO FACTORY COLOR		\$1,000.00
✓ Authorized on 03/23/26 at 03:13 PM EDT		Subtotal \$1,000.00 + est. Tax \$65.00	\$1,065.00

RO Fees			
Fee:	Shop supplies		\$11.50
Subtotal			\$11.50

RO Discounts			
Discounts:	Discount		-\$130.00
	Discount on Sublet work		-\$300.00
Subtotal			-\$430.00

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on new parts and labor is one years or 12,000 miles whichever comes first. Motorsports parts and/or used parts do not have warranty unless offered through original manufacturer. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Work Authorization Signature:

Total Labor: \$230.00
Total Parts: \$1,236.28
Total Sublet: \$1,000.00
Total Fees: \$35.50
Discounts: -\$430.00
Subtotal: \$2,071.78
Taxes: \$134.67
Grand Total: \$2,206.45
BALANCE DUE: \$0.00

X

✓ PAID

Payment History				Payment Signature
04/21/26	Alex Santos	\$2,206.45	Other Payment	Goodwill

06APR26

PARTS SPECIAL ORDER NOTICE: 514345D

Page: 1

Service Advisor:

Invoice/RO#: 514345D

Vehicle ID:

Customer #: 99791

Home Phone: 2396712701

Work Phone: 2396712701

Customer PO #:

Name:

QTY	PART #	DESCRIPTION	OTYPE	ORDER INFORMATION	RDATE	EMP#	BIN
2	51-24-8-399-296	GAS PRESSURI	S	06APR26 C SS0406F	09APR26	2973	1601
1	51-71-8-398-531	LATERAL ENGI	S	06APR26 C SS0406F		2973	TEST

It was necessary for us to SPECIAL order the above item(s) for you.
*** Thank you for giving us the opportunity to serve you ***

SPECIAL ORDER REQUEST

Tag #: T034

Customer #: 100089

Service
Advisor: **971 RHOEL GRAY**

**German
BMW of Naples**
11286 Tamiami Trail N
Naples, Florida 34110
BMW (239) 643-2220
FAX (239) 449-5465
MV-886660

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
BLACK	02	BMW M COUPE	5UMCN93492LK61321		31547	31547
DEL DATE	WARR. EXP.	R.O. OPENED	PROMISED	PO NO.	PAYMENT	INV. DATE
01 JAN02		13:50 09DEC22	17:00 09DEC22	10:19 26JAN23	CASH	26JAN23
OPTIONS: ENG:3.2 Liter						

Hours of Operation

Monday - Friday

7:30 AM to 5:30 PM

Saturday

8:00 AM to 2:00 PM

BEST way

to Contact your

Service Advisor

TEXT or CALL

239-778-0214

See your Service Advisor for details on these incredible products to enhance the performance of your BMW!

Your repair costs will include a charge for miscellaneous shop supplies and/or hazardous waste disposal. The charge will be calculated at 10% of the total labor, with a maximum of \$39.95 per customer visit. This charge can be found on the miscellaneous charge line of totals column.

ALL PARTS ARE NEW OR FACTORY
REBUILT UNLESS SPECIFIED OTHERWISE
CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED
VEHICLE AND RECEIPT OF INVOICE HEREOF

CUSTOMER SIGNATURE

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	TOW-IN	C/S	OIL				
00	SERVICE						
PARTS:	5640	CB					
	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
	*****					*****	0.00
B	C/S	BATTERY	LIGHT	HAS BEEN COMING ON AND OFF,			
00	SERVICE			START. CLIENT SAID BATTERY CABLE MELTED			
	5640	ISPB					
	1 61-10-7-893-586	BATTERY CABLE (PLUS					
	POLE):H61120						
	1 61-12-6-910-649	BATTERY CABLE:H61120					
	1 61-12-6-957-943	CONNECTION CABLE B+:611015					
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
	*****					*****	
C	ALTERNATE	TRANSPORTATION	PROVIDED BY	GERMAIN BMW			
TP	ALTERNATE	TRANSPORTATION	PROVIDED BY	GERMAIN BMW			
PARTS:	5640	CB					
	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
	*****					*****	0.00
D	COMPLIMENTARY	HAND CAR WASH	AND	VACUUM			
WASH	COMPLIMENTARY	HAND CAR WASH	AND	VACUUM			
PARTS:	5640	CB					
	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00
	*****					*****	0.00
31547	PERFORMED	COURTESY	WASH	AND	VACUUM		
	*****					*****	

DISCLAIMER OF WARRANTIES

THE ONLY WARRANTIES, IF ANY SERVICES ARE PROVIDED TO THESE PARTS, AND FOR ANY PARTS OR EQUIPMENT, SHALL BE THE LIMITED WARRANTY SET FORTH IN PARAGRAPH 8.0 AND 9.000 MILES. THE SELLER, HEREBY EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT AN LIABILITY IN CONNECTION WITH THE SALE OF THESE PARTS AND/OR SERVICES. BUYERS SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLER FOR DAMAGES CAUSED BY LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

DEBIT		CREDIT	
LABOR AMOUNT	0.00		
PARTS AMOUNT	0.00		
GAS, OIL, LUBE	0.00		
SUBLET AMOUNT	0.00		
MISC. CHARGES	0.00		
TOTAL CHARGES	0.00		
ADJUSTMENTS	0.00		
SALES TAX	0.00		
PLEASE PAY			
THIS AMOUNT	0.00		



Germain
BMW of Naples
11286 Tamiami Trail N.
Naples, Florida 34110
BMW (239) 643-2220
FAX (239) 449-5465
MV-88660



INVOICE Invoice #: **853769**
Tag #: **T279**
Customer #: **100089**
Service
Advisor: **971 RHOEL GRAY**

01JAN02
WARR. EXP. 15:28 09NOV22 17:00 09NOV22 10:30 17NOV22
R.O. OPENED 5UMCN93492LK61321
READY

COLOR BLACK
YEAR 02
MAKE/MODEL BMW M COUPE
VIN 5UMCN93492LK61321
MILEAGE IN 31485
MILEAGE OUT 31487
INV. DATE 17NOV22
PAYMENT CASH

OPTIONS: ENG:3.2 Liter



Hours of Operation

Monday - Friday
7:30 AM to 5:30 PM
Saturday
8:00 AM to 2:00 PM

BEST way
to Contact your
Service Advisor
TEXT or CALL
239-778-0214

See your Service Advisor for details
on these incredible products to
enhance the performance of your
BMW!

LINE OPCODE TECH TYPE HOURS
A C/S SES LIGHT ON - PREVIOUSLY DIAGNOSED AS VANOS

00 SERVICE
3685 CB
1 11-12-7-832-034 PROFILE-GASKET:118522
2 11-12-1-437-395 RUBBER SEAL:889520
13 11-12-7-830-972 RUBBER SEAL:889520
1 11-36-7-831-938 GASKET STEEL:118523
2 07-11-9-963-072 GASKET RING:078500
1 11-36-7-838-161 ADJUSTER UNIT:119990
2 07-11-9-963-129 GASKET RING:078500
6 11-12-7-831-271 PROFILE-GASKET:118523
4514.93 LABOR: 2000.00 OTHER: 0.00
31485 CONNECT BATTERY CHARGER. PERFORMED SHORT TEST. FOUND SAME
FAULTS FOR VANOS OCCURRED ONCE AGAIN. REMOVED VALVE COVER AND REPLACED
VANOS ASSEMBLY. REINSTALLED EVERYTHING AND VERIFIED REPAIRS. DISCOUNTED
PER BILL EMERSON *****
B ALTERNATE TRANSPORTATION PROVIDED BY GERMAIN BMW
TP ALTERNATE TRANSPORTATION PROVIDED BY GERMAIN BMW
BMW
3685 CB
0.00 LABOR: 0.00 OTHER: 0.00
C COMPLIMENTARY HAND CAR WASH AND VACUUM
WASH COMPLIMENTARY HAND CAR WASH AND VACUUM
3685 CB
0.00 LABOR: 0.00 OTHER: 0.00
31487 PERFORMED COURTESY WASH AND VACUUM

MISC SUPPLIES AND WASTE DISPOSAL

LIST NET TOTAL

2000.00 2000.00
137.14 137.14
8.76 8.76
10.08 10.08
137.43 137.43
2.70 2.70
4000.00 4000.00
0.69 0.69
14.17 14.17
TOTAL LINE A: 85.02
6514.93

TOTAL LINE B: 0.00
TOTAL LINE C: 0.00
39.95

Your repair costs will include a charge for miscellaneous shop supplies and/or hazardous waste disposal. The charge will be calculated at 10% of the total labor; with a maximum of \$39.95 per customer visit. This charge can be found on the miscellaneous charge line of totals column.

ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE
CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE AND RECEIPT OF INVOICE HEREOF

CUSTOMER SIGNATURE _____

DISCLAIMER OF WARRANTIES
THE ONLY WARRANTIES, IF ANY APPLYING TO THESE PARTS, AND FOR SERVICES ARE THOSE OFFERED BY THE MANUFACTURER. PARTS AND LABOR ARE GUARANTEED FOR 90 DAYS AND 4,000 MILES. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE, AND THE SELLER PARTICULARLY ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PARTS AND/OR SERVICES. THE SELLER MAKES NO WARRANTY OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE, AND THE SELLER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PARTS AND/OR SERVICES. THE SELLER MAKES NO WARRANTY OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE, AND THE SELLER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PARTS AND/OR SERVICES.

LABOR AMOUNT	2000.00
PARTS AMOUNT	4514.93
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	39.95
TOTAL CHARGES	6554.88
ADJUSTMENTS	0.00
SALES TAX	443.30
PLEASE PAY THIS AMOUNT	6998.18



11286 Tamiami Trail N.
Naples, Florida 34110
BMW (239) 643-2220
FAX (239) 449-5465
MV-88660

COLOR		YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
BLACK		02	BMW M COUPE	5UMCN93492LK61321		30950	30958
DEL. DATE	WARR. EXP.	R.O. OPENED	PROMISED	READY	PO NO.	PAYMENT	INV. DATE
01JAN02		08:33	04APR22	17:00	12APR22	16:39	09MAY22

OPTIONS: ENG-3.2 Liter

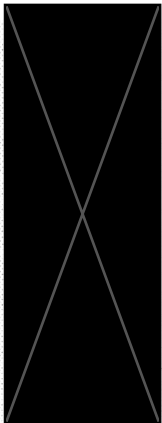
LINE	OPCODE	TECH TYPE	HOURS	LIST	NET	TOTAL
A	MY	KARMA MULTI POINT INSPECTION WITH TECHNICIAN VIDEO				
		KARMA MY KARMA MULTI POINT INSPECTION WITH TECHNICIAN VIDEO				
PARTS:	5640	CB				
30950	COMPLETE	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A: 0.00

B	C/S	DEAD BATTERY, DRAINING RAPIDLY AFTER RECHARGE BATTERY TEST, REPLACE AND REGISTER BATTERY				
	5640	CB				
1	61-21-2-353-806	EP BATTERY 70AH:612011				
	CORE CHARGE C		196.00		174.95	174.95
1	FLORIDA-BATTERY SURCHARGE			18.00	196.00	196.00
1	11-63-1-716-970	HOSE CLAMP:889520	1.50		1.50	1.50
222.10	LABOR:	174.95	6.60		6.60	6.60
PARTS:	30950	REPLACED AND REGISTER BATTERY				

C	C/S	LEAK FROM LEFT FRONT WHEEL AREA				
	5640	CB				
2	07-11-9-905-853	FIT BOLT:H07110	16.32		450.00	450.00
4	31-31-1-136-465	HEX BOLT WITH WASHER:H3110D	12.28		32.64	32.64
2	07-11-9-905-753	SELF-LOCKING HEX NUT:889520	9.84		49.12	49.12
2	07-11-9-904-119	WASHER:072000	7.76		19.68	19.68
PARTS:	116.96	LABOR:	450.00		7.76	15.52
30950	REPLACED POWER STEERING LINES DUE TO BEING LEAKING					566.96

D	C/S	TURN SIGNALS FLASH VERY FAST WHEN THE HEADLIGHTS ARE ON. NORMAL WHEN HEADLIGHTS ARE OFF				
	5640	CB				
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	0.00
30950	COULD NOT VERIFY CUSTOMERS COMPLAINT					0.00

Your repair costs will include a charge that represents costs and profits to and/or hazardous waste disposal. The charge will be calculated at 10% of the total labor, with a maximum of \$39.95 per customer visit. This charge can be found on the miscellaneous charge line of totals column.						
ALL PARTS ARE NEW OR FACTORY REBUILT UNLESS SPECIFIED OTHERWISE						
CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE AND RECEIPT OF INVOICE HEREOF						
CUSTOMER SIGNATURE						
DISCLAIMER OF WARRANTIES						
THE ONLY WARRANTIES, IF ANY APPLYING TO THESE PARTS AND/OR SERVICES ARE THOSE OFFERED BY THE MANUFACTURER. PARTS AND LABOR ARE GUARANTEED FOR 90 DAYS AND 4,000 MILES. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE SELLER SHALL NOT BE ENTITLED TO RECOVER FROM OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THESE PARTS AND/OR SERVICES. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM SELLER ANY CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF USE, LOSS OF PROFITS OR INCOME OR ANY OTHER INCIDENTAL DAMAGES.						
LABOR AMOUNT						
PARTS AMOUNT						
GAS, OIL, LUBE						
SUBLET AMOUNT						
MISC. CHARGES						
TOTAL CHARGES						
ADJUSTMENTS						
SALES TAX						
PLEASE PAY THIS AMOUNT						



INVOICE

Invoice #: 844078

Tag #: T997

Customer #: 100089

Service
Advisor: 971 RHOEL GRAY



Germain
BMW of Naples

11286 Tamiami Trail N.
Naples, Florida 34110
BMW (239) 643-2220
FAX (239) 449-5465
MV-88660



COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
BLACK	02	BMW M COUPE	SUMCN93492LK61321		30950	30958
DEL DATE	WARR. EXP.	R.O. OPENED	PROMISED	READY	PO NO.	PAYMENT
01JAN02	08:33 04APR22	17:00 12APR22	16:39 09MAY22			CASH
OPTIONS: ENG:3.2 Liter						

Hours of Operation

Monday - Friday

7:30 AM to 5:30 PM

Saturday

8:00 AM to 2:00 PM

Germain BMW

is the Official

Dinan Distributor

for all of S.W. Florida

See your Service Advisor for details on these incredible products to enhance the performance of your BMW!

LINE OPCODE TECH TYPE HOURS
E COMPLIMENTARY HAND CAR WASH AND VACUUM
WASH COMPLIMENTARY HAND CAR WASH AND VACUUM
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00
30950 PERFORMED COURTESY WASH AND VACUUM

F** UPON INSPECTION DISCOVERED OIL LEAKING FROM OIL PRESSURE PLUG
00 SERVICE
5640 CB
1 32-41-2-229-796 RETURN HOSE:H32420 116.77 675.00 675.00
2 83-22-2-163-514 ATF DEXRON VI:832514 30.12 116.77 116.77
1 16-12-1-180-242 HOSE CLAMP:889520 11.94 30.12 60.24
1 16-12-1-180-242 HOSE CLAMP:889520 11.94 11.94 11.94
1 32-41-6-750-155 INTAKE MANIFOLD:324032 93.96 11.94 11.94
2 07-12-9-952-109 HOSE CLAMP:889520 10.20 93.96 93.96
2 16-13-1-181-316 HOSE CLAMP:889520 8.24 10.20 20.40
1 07-12-9-952-107 HOSE CLAMP:889520 9.90 8.24 16.48
1 11-11-1-318-185 CONSTANT PRESSURE VALVE:111050 9.90 9.90 9.90
PARTS: 445.45 LABOR: 675.00 OTHER: 0.00 TOTAL LINE F: 103.82
30950 REPLACED OIL PRESSURE PLUGS DUE TO BEING LEAKING

G** UPON INSPECTION DISCOVERED BOTH FRONT STRUTS LEAKING
00 SERVICE
5640 CB
1 31-31-2-229-766 FRONT RIGHT SPRING 1575.00 1575.00
STRUT:H31310 770.16 770.16 770.16
1 31-31-2-229-765 LEFT FRONT SPRING 770.16 770.16 770.16
STRUT:H31310 770.16 770.16 770.16
PARTS: 1540.32 LABOR: 1575.00 OTHER: 0.00 TOTAL LINE G: 3115.32
30950 REPLACED BOTH FRONT STRUTS

MISC SUPPLIES AND WASTE DISPOSAL 39.95

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CUSTOMER SIGNATURE

DISCLAIMER OF WARRANTIES		LABOR AMOUNT	
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N		GAS, OIL, LUBE	
O		SUBLET AMOUNT	
P		MISC. CHARGES	
R		TOTAL CHARGES	
S		ADJUSTMENTS	
T		SALES TAX	
U		PLEASE PAY THIS AMOUNT	
V		2874.95	
W		2324.83	
X		0.00	
Y		0.00	
Z		39.95	
AA		5239.73	
AB		0.00	
AC		364.39	
AD		5604.12	

10% off
BMW cdA
\$5050.13

CUSTOMER #: 58549

227377

BMW of FORT MYERS

INVOICE

15421 S. TAMIAMI TRAIL
FORT MYERS, FL 33908
(239) 433-8305

PAGE 3

SERVICE ADVISOR: 54388 TOM L SIMMONS

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
	02	BMW Z3Roadster		5UMCN93492LK61321	B2KFN	30651/30657		T5304
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
11APR14 DD			16:00 27SEP21		VAR	CASH	30SEP21	
R.O. OPENED		READY		J OFFER				

08:08 27SEP21 16:18 30SEP21

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

BMW1 PERFORM MULTI-POINT INSPECTION

3608 IPS

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE H: (N/C)
0.00

I** CUSTOMER ADDED THAT THE DRIVERS SIDE FRONT WHEEL AREA IS LEAKING
FLUID

BDO OTHER DIOAGNOSIS

3608 IPS

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE I: (N/C)
0.00

30657 LEFT FRONT SHOCK IS LEAKING, QUOTE WAS PROVIDE ON PREVIOUS
VISIT

EST: 514.83 27SEP21 08:08 SA: 54388

CONTACT:

INTERNAL PAY SHOP CHARGE FOR REPAIR ORDER
CAR SHIELD

(N/C)

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS
REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 15% of the cost of parts & labor up to a maximum of \$100.00. "This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state, [s.403.7185].

CUSTOMER SIGNATURE

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED**PAYMENT METHOD**

CASH AMERICAN EXPRESS
CHECK VISA
DISCOVER MASTERCARD
INTERNAL OTHER

STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 38723

DESCRIPTION	TOTALS
LABOR AMOUNT	1144.40
PARTS AMOUNT	225.87
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1370.27
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	1370.27

CUSTOMER #: 58549

227377

BMW of FORT MYERS

INVOICE

15421 S. TAMIAMI TRAIL
FORT MYERS, FL 33908
(239) 433-8305

PAGE 1

SERVICE ADVISOR: 54388 TOM L SIMMONS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	02	BMW Z3Roadster	5UMCN93492LK61321	B2KFN	30651/30657	T5304	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11APR14 DD			16:00 27SEP21		VAR	CASH	30SEP21

R.O. OPENED READY OPTIONS: DLR:22081

08:08 27SEP21 16:18 30SEP21

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER RETURNING FOR PREVIOUS RECOMMENDATIONS / 3608

CBR CUSTOMER RETURNING FOR PREVIOUS
RECOMMENDATIONS

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: (N/C) 0.00

B CS THAT THE CLUTCH PEDAL SQUEAKS WHEN PRESSING ON THE CLUTH PEDAL //
INSTALL SOP

BDO OTHER DIOAGNOSIS

3608 CXN 224.88 224.88
1 35-31-1-161-719 BRACKET, COMPRESSION
SPRING:359900 6.19 6.19 6.19
2 35-21-1-158-290 BUSHING:889520 2.86 2.86 5.72
1 35-30-1-164-381 BRACKET, COMPRESSION
SPRING:359900 6.06 6.06 6.06

PARTS: 17.97 LABOR: 224.88 OTHER: 0.00 TOTAL LINE B: 242.85

clutch pedal bushings are worn remove and replace bushings

C CS THAT THERE IS STAILL AN ISSUE WITH THE TURN SIGNALS // WHEN THE
HEADLIGHTS ARE ON THE TURN SIGNALS FLASH FAST / FLASH NORMAL
WHEN THE HEADLIGHTS ARE OFF

BDO OTHER DIOAGNOSIS

3608 IPS (N/C)
2 63-12-2-695-020 BULB YELLOW:H6310D (N/C)
1 63-21-7-160-791 BULB YELLOW:074000 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

D A/C LEAK TEST AND LUBRICANT INCLUDES 1LB OF FROEN #01331 / CS THAT
THE A/C DOESNT BLOW OUT COLD AIR

BDO REPLACE RECEIVER DRIER

3608 CXN 639.76 639.76
1 01-33-1 A/C QUIET 2 OZ 8.35 8.35 8.35
32 83-19-2-221-349 R134 A GAS:832550 0.75 0.75 24.00
1 R1040-90559 A/C RECEIVER DRIER 165.95 165.95 165.95

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS
REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added
a charge equal to 15% of the cost of parts & labor up to a maximum of
\$100.00. "This charge represents costs and profits to the motor vehicle
repair facility for miscellaneous shop supplies or waste disposal." [s.559.905
(l) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire
sold in the state [s.403.718], and a \$1.50 fee to be collected for each new
or remanufactured battery sold in the state, [s.403.7185].

X

CUSTOMER SIGNATURE

PAYMENT METHOD

CASH AMERICAN EXPRESS
CHECK VISA
DISCOVER MASTERCARD
INTERNAL OTHER

STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 38723

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

CUSTOMER #: 58549

227377

BMW of FORT MYERS

INVOICE

15421 S. TAMiami TRAIL
FORT MYERS, FL 33908
(239) 433-8305

PAGE 2

SERVICE ADVISOR: 54388 TOM L SIMMONS

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
	02	BMW Z3Roadster		5UMCN93492LK61321	B2KFN	30651/30657		T5304
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
11APR14 DD			16:00 27SEP21		VAR	CASH	30SEP21	
B.O. OPENED		READY		OPTION				

R.O. OPENED: 08:08 27SEP21
READY: 16:18 30SEP21
OPTIONS: DLR:22081

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	R1150-52836	A/C	O-RING		1.92	1.92	1.92
4	R115052836	A/C	ORINGS		1.92	1.92	7.68
PARTS:	207.90	LABOR:	639.76	OTHER:	0.00	TOTAL LINE D:	847.66

30657 receiver dryer is leaking check a/c operation found , a/c is not cooling, recovery freon found no freon, vacuum and recharge, check for leaks found receiver dryer is leaking, also found that the condenser oring are leaking too, replace dryer and condenser orings.

E CS THAT THE STEERING WHEEL SHAKES / MORE SO WHEN APPLYING THE BRAKES
BDO OTHER DIOAGNOSIS

3608 IPS

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E:
30657 drove vehicle at 65 mph, didnt feel any vibration until hit the brakes, car has a pulsation, recommend to replace front brake, customer decline it.

(N/C)
0.00

F CS THAT SOMETHING IS DRAINING THE BATTERY / HD TO BE RECHARGED TWICE
WITHIN THE LAST 3 WEEKS

BDO OTHER DIOAGNOSIS

3608 CXN

PARTS: 0.00 LABOR: 279.76 OTHER: 0.00 TOTAL LINE F: 279.76

30657 instrument cluster PERFORMED BATTERY TEST FOUND BATTERY IS LOW BUT OK, CHECK BATTERY DRAW FOUND AT TIMES 180 MILLIAMP DRAW , CHECK WHERE THE DRAW IS COMING FROM, DISCONNECTING 1 BY 1 COMPONENTS FEED BY FUSE 31 DWA, OIL PRESSURE GAUGE, MODULE, CHIME, ETC, FOUND WHEN I DISCONNECTED CONNECTOR AT INSTRUMENT CLUSTER X16 BATTERY DRAW GOES AWAY, RECOMMEND REPLACE AND CODED CLUSTER, CUSTOMER DECLINE ESTIMATE.

G *No Interval Due Vehicle History IndicatesNo Maintenance Interval Due
NIDB NO INTERVAL DUE BASIC

3608 IPS

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G:

(N/C)
0.00

H *Complimentary Multipoint Inspection ... a \$49.97 Value

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 15% of the cost of parts & labor up to a maximum of \$100.00. "This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

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CUSTOMER SIGNATURE

PAYMENT METHOD

CASH AMERICAN EXPRESS
CHECK VISA
DISCOVER MASTERCARD
INTERNAL OTHER

STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 38723

DESCRIPTION

TOTALS

LABOR AMOUNT
PARTS AMOUNT
GAS, OIL, LUBE
SUBLET AMOUNT
MISC. CHARGES
TOTAL CHARGES
LESS INSURANCE
SALES TAX

PLEASE PAY
THIS AMOUNT

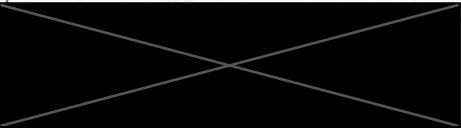
ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

UNITED ROSWELL

Where It's All About You.

 11458 Alpharetta Hwy.
ROSWELL, GA 30076
 (678) 832-4600

www.unitedbmw.com

CUSTOMER NO.	30067		ADVISOR	DEREK MUGGE 1755		TAG NO.	3604	INVOICE DATE	08/02/05	INVOICE NO.	BRC5237137		
			LABOR RATE	MREICH		MILEAGE	9,201	COLOR	BLACK/	STOCK NO.			
			YEAR / MAKE / MODEL						02/BMW/23/2 DOOR COUPE		DELIVERY DATE		05/04/02
			VEHICLE I.D. NO.						5 U M C N 9 3 4 9 2 L K 6 1 3 2 1		SELLING DEALER NO.		PRODUCTION DATE
			F.T.E. NO.			P.O. NO.			R.O. DATE			08/01/05	
RESERVE PHONE	770-564-1235		BUSINESS PHONE				COMMENTS		MO: 9201				

LABOR & PARTS

J# 1 61BRZ *ELECTRICAL SYSTEM C TECH(S):1589 INTERNAL
 ALARM GOING OFF ON ITS OWN-SOP PARTS IN
 DEFECTIVE HOOD SWITCH.
 REPLACED TRUNK TUMBLER ORDERED BY TECH 1701.REASON UNKNOWN.
 NECESSARY TO SPECIAL ORDER HOOD SWITCH.

PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
JOB # 1	1		51-24-7-831-775	CATCH W/CODE		INTERNAL
JOB # 1	0		61-31-8-352-229	HOOD SWITCH F/ALARM		INTERNAL
PART ON SPECIAL ORDER						
** QUANTITY 1 IS SPECIAL ORDERED **						
JOB # 1 TOTAL PARTS						0.00
JOB # 1 TOTAL LABOR & PARTS						0.00

COMMENTS
 RIDE

TOTALS

THE REPAIRS COMPLETED HAVE BEEN QUALITY CHECKED BY THE
 TECHNICIAN THAT PERFORMED THE WORK ON YOUR VEHICLE. PLEASE
 SEE US IF YOU HAVE ANY QUESTIONS REGARDING YOUR VISIT.

DEAR CLIENT, YOU MAY RECEIVE A CALL FROM THE
 MANUFACTURER ABOUT THE SERVICE THAT YOU RECEIVED
 ON YOUR VEHICLE. THIS IS THE MANUFACTURER'S MEANS
 OF SCORING US - NOT THEMSELVES, AND NOT YOUR CAR.
 IF FOR ANY REASON YOU CANNOT RATE US A "FIVE", PLEASE
 CONTACT ME AS YOU LEAVE OR AT YOUR EARLIEST CONVENIENCE.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR CHOOSING UNITED BMW OF ROSWELL TO HELP CARE
 FOR YOUR AUTOMOBILE. WE APPRECIATE YOUR BUSINESS.
 CALL ON US FOR YOUR FUTURE AUTOMOTIVE NEEDS.

CUSTOMER SIGNATURE

DUPLICATE INVOICE

CUSTOMER #: 58549

225941

BMW of FORT MYERS

INVOICE

15421 S. TAMIAMI TRAIL
FORT MYERS, FL 33908
(239) 433-8305DUPLICATE 1
PAGE 2

SERVICE ADVISOR: 54388 TOM L SIMMONS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	02	BMW Z3Roadster	5UMCN93492LK61321	B2KFN	30574/30581	T9810	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11APR14 DD			18:00 19AUG21		VAR	CASH	31AUG21
R.O. OPENED		READY		OPTIONS: DLR:22081			
10:32 17AUG21		10:58 31AUG21					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
AND ADVISE							
BDO OTHER DIOAGNOSIS							
			3608	CC		69.88	69.88
			2	61-66-8-376-011 HEATED SPRAY NOZZLE:H6110D	76.19	76.19	152.38
			2	61-13-1-372-391 CABLE TIE:611332	0.63	0.63	1.26
PARTS:	153.64	LABOR:	69.88	OTHER:	0.00	TOTAL LINE E:	223.52
30581 windshield washer knozzles are clogged replace knozzles							

F CS REPLACE 2 SCREWS ON RIGHT SIDE IN BACK PANEL OF THE REAR HATCH							
BDO OTHER DIOAGNOSIS							
			3608	CC		69.88	69.88
PARTS:	0.00	LABOR:	69.88	OTHER:	0.00	TOTAL LINE F:	69.88
30581 remove panel and installed plastic screws							

G CS REPLACE SCREWS IN BOTTOM FOOT PANEL ON DRIVERS SIDE							
BDO OTHER DIOAGNOSIS							
			3608	CC		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE G:	0.00
30581 installed plastic screws drivers kick panel							

H CS REAR VIEW MIRROR GLASS IS DISTORED / CHECK AND ADVISE							
BDO OTHER DIOAGNOSIS							
			3608	IPS			(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE H:	0.00
30581 defctive mirror customer decline estimate							

I *No Interval Due Vehicle History IndicatesNo Maintenance Interval Due							
NIDB NO INTERVAL DUE BASIC							
			3608	IPS			(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE I:	0.00

J *Complimentary Multipoint Inspection ... a \$49.97 Value							
BMW PERFORM MULTI-POINT INSPECTION							
			3608	IPS			(N/C)

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 15% of the cost of parts & labor up to a maximum of \$100.00. "This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state, [s.403.7185].

CUSTOMER SIGNATURE

PAYMENT METHOD

CASH AMERICAN EXPRESS
CHECK VISA
DISCOVER MASTERCARD
INTERNAL OTHER

STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 38723

DESCRIPTION

LABOR AMOUNT
PARTS AMOUNT
GAS, OIL, LUBE
SUBLET AMOUNT
MISC. CHARGES
TOTAL CHARGES
LESS INSURANCE
SALES TAX

TOTALS

PLEASE PAY
THIS AMOUNT

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

CUSTOMER #: 58549

225941

BMW of FORT MYERS

INVOICE

15421 S. TAMIAMI TRAIL
FORT MYERS, FL 33908
(239) 433-8305

DUPLICATE 1
PAGE 1

SERVICE ADVISOR: 54388 TOM L SIMMONS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	02	BMW Z3Roadster	5UMCN93492LK61321	B2KFN	30574/30581	T9810	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11APR14 DD			18:00 19AUG21		VAR	CASH	31AUG21
R.O. OPENED		READY		OPTIONS: DLR:22081			
10:32 17AUG21		10:58 31AUG21					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	OIL CHANGE AND FILTER COUPON SPECIAL -						
	LOFPZ OIL CHANGE AND FILTER COUPON SPECIAL -						
	3608 CC						69.88 69.88
	5 83-21-5-A2A-FD7 BMW M TWINPOWER TURBO						
	10W-60:832511						14.86 14.86 74.30
	1 11-42-7-833-769 SET OIL-FILTER						
	ELEMENT:114010						26.48 26.48 26.48
PARTS:	100.78	LABOR:	69.88	OTHER:	0.00	TOTAL LINE A:	170.66
30581 maintenance replace engine oil and filter							

B	CHECK OPERATION OF TURN SIGNALS / SEE ATTACHED LIST / CHECK AND ADVISE						
	BDO OTHER DIOAGNOSIS						
	3608 CC						69.88 69.88
	1 63-21-7-160-791 BULB YELLOW:074000						5.17 5.17 5.17
PARTS:	5.17	LABOR:	69.88	OTHER:	0.00	TOTAL LINE B:	75.05
30581 right rear turn signal bulb is out replace bulb							

C	CS THAT THERE IS A LEAK FOMING FROM THE DRIVERS SIDE FRONT WHEEL AREA / CHECK AND ADVISE						
	BDO OTHER DIOAGNOSIS						
	3608 IPS						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00
30581 left front shock is blow customer decline estimate							

D	CS THAT THERE IS A SQUEAK WHEN PUSHING THE CLUTCH PEDAL / SHE THINKS IT IS THE CLUTCH RELEASE FORK THAT NEEDS LUBRICATED / CHECK AND ADVISE						
	BDO OTHER DIOAGNOSIS						
	3608 IPS						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00
30581 sop parts							

E CS THAT THE WINDSHIELD WASHER NOZZLES DONT SPRAY CORRECLTY / CHECK

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 15% of the cost of parts & labor up to a maximum of \$100.00. "This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

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X CUSTOMER SIGNATURE

PAYMENT METHOD

CASH AMERICAN EXPRESS
CHECK VISA
DISCOVER MASTERCARD
INTERNAL OTHER

STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 38723

DESCRIPTION

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

CUSTOMER #: 58549

225941

BMW of FORT MYERS

INVOICE

15421 S. TAMIAMI TRAIL
FORT MYERS, FL 33908
(239) 433-8305DUPLICATE 1
PAGE 3

SERVICE ADVISOR: 54388 TOM L SIMMONS

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11APR14 DD			18:00 19AUG21		VAR	CASH	31AUG21

R.O. OPENED: 10:32 17AUG21
READY: 10:58 31AUG21
OPTIONS: DLR:22081

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE J:	0.00

K BRAKE FLUID EXCHANGE**

BFE BRAKE FLUID EXCHANGE

3608 CC

149.42 149.42

1 06-01-2 BRK FLD DOT 4

30.53 30.53 30.53

PARTS: 30.53 LABOR: 149.42 OTHER: 0.00 TOTAL LINE K: 179.95

30581 maintenance replace brake fluid

L REPLACE ALTERNATOR AND A/C BELTS**

BDO OTHER DIOAGNOSIS

3608 CC

139.88 139.88

1 11-28-7-837-898 RIBBED V-BELT:115031

57.19 57.19 57.19

1 11-28-7-830-946 RIBBED V-BELT:115031

37.17 37.17 37.17

PARTS: 94.36 LABOR: 139.88 OTHER: 0.00 TOTAL LINE L: 234.24

30581 maintenance replace acc belts

M POWER STEERING FLUID EXCHANGE SERVICE #02161**

BPSF POWER STEERING FLUID EXCHANGE SERVICE #02161

3608 CC

89.67 89.67

1 01-16-1 COOLANT FLUSH KIT 2 PK

21.76 21.76 21.76

PARTS: 21.76 LABOR: 89.67 OTHER: 0.00 TOTAL LINE M: 111.43

30581 maintenance replace power steering fluid

LD LOYALTY DISCOUNT

CC

-121.90 -121.90

EST: 149.05 17AUG21 10:32 SA: 54388

CONTACT:

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER

79.95

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

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CUSTOMER SIGNATURE

PAYMENT METHOD

CASH	AMERICAN EXPRESS
CHECK	VISA
DISCOVER	MASTERCARD
INTERNAL	OTHER

STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 38723**DESCRIPTION****TOTALS**

LABOR AMOUNT	658.49
PARTS AMOUNT	406.24
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	79.95
TOTAL CHARGES	1144.68
LESS INSURANCE	121.90
SALES TAX	66.49

PLEASE PAY
THIS AMOUNT

1089.27

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED



MEMBER FINAL INVOICE

Date: 1/08/18 Invoice #: 3510151647
Time In: 11:23:52 Time Out: 12:29:48
Membership #: 111839609075

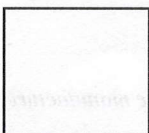
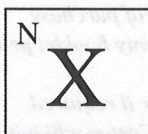
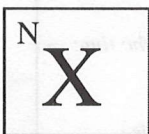
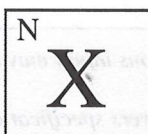
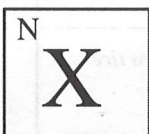


MEMBER INFORMATION	VEHICLE INFORMATION
	2002 BMW M COUPE Color: BLACK License: MBN671 Odometer: 27579 Wheel Torque: 88 TPMS Service Pack#: Air Pressure: Front: 35 Rear: 35

ITEM#	DESCRIPTION	Qty	
576828	MICH PILOT SUPER SPORT ULTRA HIGH PERFORMANCE 225/45R17 94Y XL BSW MSPN 89738 30,000 Mile Warranty	2	COSTCO TIRE CENTER 7171 CYPRESS LAKE DR FORT MYERS, FL 33907-6521 (239) 415-3806
576851	MICH PILOT SUPER SPORT ULTRA HIGH PERFORMANCE 245/40R17 95Y XL BSW MSPN 45737 30,000 Mile Warranty	2	
6850	Tire Installation	4	
7023	Disposal Fee	4	
504595	Nitrogen Tire Inflation	4	
			SPECIAL ORDER

4M8A0A7X3217 4M8A0A7X3217 4M6C01VX3217 4M6C01VX3417

NOTES:



See Additional Notes...

*Inflation and Torque specifications are recommended by Manufacturer.

Best to Spare
Static Dynamic
Blackwall Whitewall

DAN
Sales Person

ISRAEL CORTEZ
10-Point Vehicle Release



MEMBER PURCHASE INVOICE

Date: 12/27/17 Invoice #: 3510151647
Time In: 13:38:38
Membership #: 111839609075



MEMBER INFORMATION

VEHICLE INFORMATION

2002 BMW M COUPE

Color: BLACK License:

Odometer:

Wheel Torque: 88

Air Pressure: Front: 35 Rear: 35

ITEM#

DESCRIPTION

Qty

SLIP PRINT

576828

MICH PILOT SUPER SPORT
ULTRA HIGH PERFORMANCE
225/45R17 94Y XL BSW
MSPN 89738
30,000 Mile Warranty

2

576851

MICH PILOT SUPER SPORT
ULTRA HIGH PERFORMANCE
245/40R17 95Y XL BSW
MSPN 45737
30,000 Mile Warranty

2

6850

Tire Installation

4

7023

Disposal Fee

4

504595

Nitrogen Tire Inflation

4

SLIP PRINT RECEIPT
MEMBER #: 111839609075
TIRE SHOP ORDER # 3510151647

2 @ 150.99
576828 225/45ZR17XL 301.98 A
FL STATE TIR 1.00
FL STATE TIR 1.00
2 @ 194.99
576851 245/40ZR17XL 389.98 A
0000177807 /MICHELIN 70.00-A
FL STATE TIR 1.00
FL STATE TIR 1.00
4 @ 14.00
MNT/BALANCE 56.00 A
4 @ 1.00
TIRE DISPOS 4.00 A
SUBTOTAL 685.96
TAX 40.92
**** TOTAL 726.88
Visa 726.88
CHANGE 0.00
A 6.0% TAX 40.92
SPECIAL ORDER 40.92
TOTAL NUMBER OF ITEMS SOLD = 4
INSTANT SAVINGS \$ 70.00



9200035101516472

NOTES:

CASHIER: DAN D

12/27/2017 13:39 351 95 23 7

*Inflation and Torque specifications are recommended by Manufacturer.

Best to Spare
Static Dynamic
Blackwall Whitewall

DAN
Sales Person

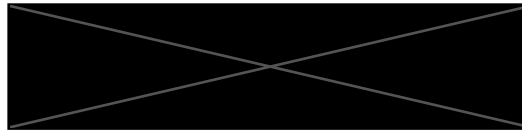
Service Invoice

TILL'S IMPORT CAR CLINIC

1830 BOYSCOUT DRIVE

FT. MYERS, FL 33907

PHONE (239) 277-0797



Code	Qty.	Part Number	Description	Each	Total	Date	08-17-2017	Mileage	26927	Invoice	29318
------	------	-------------	-------------	------	-------	------	------------	---------	-------	---------	-------

Check A/C-Intermittent Not Cold-Not Working
Check L/turn signal Only Blinks Fast when Headlights are on
Check for RTBT-Vibration

1 0.00

5 LABOR: 50.00

Clean Terminals and Replace L/F Amber Bulb

5 1 1156 Bulb 2.95 2.95

Subtotal for 2 52.95

5 A/C Service 100.00

Check System For Leaks and Runability-Recharge Freon

5 4 R134A R134A Freon 1.50 6.00

0 2 PAG AC OIL WITH DYE 6.00 12.00

Subtotal for 3 118.00

Compressor Not Fully Disengaging when request Sent
Recommends Replacing Compressor and Receiver/Drier
Tires are all Dryrotted fronts are 8 Years Old
Rears are 10 years Old, Tires are Different sizes and cannot be rotated
and are too bad to Balance.
Vibration is most likely from bad tires.

4 0.00

Model 2002 BMW Z3 M 3.2 Coupe 3.2L L6 FI DOHC 24V

License IND 828

Key Tag # 2

Unit

PO # Reich

Vin 5UMCN93492LK61321

Home 770-309-7069

Work - -

Service History	Miles	Date	Next Service Due
OIL LUBE &	26743	7/14/17	32743 01-10-2018
ENGINE TUNE UP	0		Never Serviced
EMISSIONS	0		Never Serviced
FUEL INJ	0		Never Serviced
FUEL FILTER	26743	7/14/17	50743 07-14-2018
AIR FILTER	23140	8/2/16	29140 01-29-2017
A/C SERVICE	26927	8/17/17	38927 08-17-2018
FRONT END	0		Never Serviced
TIRE BALANCE	23140	8/2/16	29140 01-29-2017
ROTATE TIRES	23140	8/2/16	29140 01-29-2017
SHOCKS /	0		Never Serviced
FRONT BRAKE	0		Never Serviced
REAR BRAKE	0		Never Serviced
TRANSMISSION	0		Never Serviced
COOLING	0		Never Serviced
HOSES / BELTS	0		Never Serviced
TIMING BELT	0		Never Serviced
BATTERY	0		Never Serviced
OTHER SERVICE	0		Never Serviced

Warranty Code Information

0 - 0 - 24 Month or 24000 Mile Warranty. (Parts & Labor)

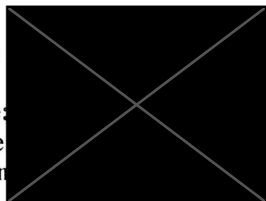
Department	Sale
Labor	150.00
Sublet Labor	0.00
Road Service	0.00
Parts	20.95
Tires & Batteries	0.00
EPA Charges	0.00
Discount	0.00
Shop Supplies	5.13
Discount	0.00
Enviromental fees	0.00
SUB TOTAL ==>	176.08
Sales Tax	10.56
TOTAL ==>	186.64

Thank you for your business.
We look forward to seeing you in the future. If you should have any questions or concerns about the repairs made to your vehicle please contact us.

Payments

TILL'S IMPORT CAR CLINIC
1830 BOYSCOUT DRIVE
FT.MYERS,FL. 33907
(239)-277-0797
(239)-277-9692 FAX

Customer:
Address:
City, State:
Day Phone:
Night Phone:
Fax:



Service Writer:
Service Tech:

VID:
Mileage:

Estimate Ref: 11880
Date: August 17, 2017
Time: 12:48 PM

Vehicle: 2002 BMW M Coupe (E36/7) L6-3.2L (S54)

Description	Part #/Labor Rate	Qty	Price/Time	Extended
Compressor HVAC				
Replace (B)	Labor 100.00 / hr	1	1.30	130.00
Does Not Include: Refrigerant Recovery Or Evacuate & Recharge AC System.				
Compressor	64528386650	1	665.85	665.85
Receiver Dryer				
Replace (B)	Labor 100.00 / hr	1	1.60	160.00
Does Not Include: Refrigerant Recovery Or Evacuate & Recharge AC System.				
Drier	64538375754	1	86.56	86.56
Tires:				
Mount And Balance 4 Tires	Labor 100.00 / hr	4	0.30	120.00
Tires:				
Continental Extreme Contact DWS06 225/45ZR17 91W		2	131.97	263.94
Continental Extreme Contact DWS06 245/40ZR17 91W		2	161.00	322.00
Valve Stems		4	2.00	8.00
Tire Disposal		4	3.00	12.00
4-Wheel Alignment		1	139.95	139.95
Labor Total				561.95
Parts Total				1346.35
Sub-Total				1908.30
Labor Tax 6.0%				33.72
Parts Tax 6.0%				80.78
Service Tax 3.0%				57.25
Tax Total				171.75
Total				\$ 2080.05

THIS ESTIMATE IS VALID FOR 30 DAYS FROM THIS DATE. This is a preliminary estimate which could change if additional damaged or failed parts are discovered during the repair process. You will be informed before additional work is done

Signature _____

Date _____

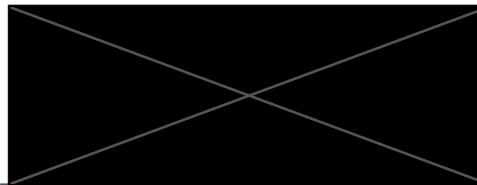
Service Invoice

TILL'S IMPORT CAR CLINIC

1830 BOYSCOUT DRIVE

FT. MYERS, FL 33907

PHONE (239) 277-0797



Code	Qty.	Part Number	Description	Each	Total	Date	07-14-2017	Mileage	26743	Invoice	29161
------	------	-------------	-------------	------	-------	------	------------	---------	-------	---------	-------

Fill Car with Fuel-After Fueling Car Started to sputter and Quit Running
Customer was able to re-fire engine and now just sputters

				1	0.00
--	--	--	--	----------	-------------

5 DRAIN BAD FUEL FROM VEHICLE 100.00

1 1 13327831089 Fuel Filter 42.54 42.54

REPLACE FUEL FILTER 150.00

5 6 GAS GAS 2.89 17.34

Subtotal for 2 309.88

1 OIL CHANGE SPECIAL 27.50

CHANGE OIL, FILTER & LUBE INCLUDES: CHANGE MOTOR OIL
REPLACE OIL FILTER AND LUBRICATE ALL FITTINGS, INSPECT
& CORRECT ALL FLUID LEVELS AND TIRE PRESSURE

1 1 11427833769 Oil Filter 15.24 15.24

0 6 10W60 M-OIL LIQUI-MOLY 10W60 9.99 59.94

Subtotal for 3 102.68

Model 2002 BMW Z3 M 3.2 Coupe 3.2L L6 FI DOHC 24V

License IND 828

Key Tag # 169

Unit

PO # Reich

Vin 5UMCN93492LK61321

Home 770-309-7069

Work - -

Service History	Miles	Date	Next Service Due
OIL LUBE &	26743	7/14/17	32743 01-10-2018
ENGINE TUNE UP	0		Never Serviced
EMISSIONS	0		Never Serviced
FUEL INJ	0		Never Serviced
FUEL FILTER	26743	7/14/17	50743 07-14-2018
AIR FILTER	23140	8/2/16	29140 01-29-2017
A/C SERVICE	0		Never Serviced
FRONT END	0		Never Serviced
TIRE BALANCE	23140	8/2/16	29140 01-29-2017
ROTATE TIRES	23140	8/2/16	29140 01-29-2017
SHOCKS /	0		Never Serviced
FRONT BRAKE	0		Never Serviced
REAR BRAKE	0		Never Serviced
TRANSMISSION	0		Never Serviced
COOLING	0		Never Serviced
HOSES / BELTS	0		Never Serviced
TIMING BELT	0		Never Serviced
BATTERY	0		Never Serviced
OTHER SERVICE	0		Never Serviced

Warranty Code Information

0 - 0 - NO WARRANTY ON THIS ITEM

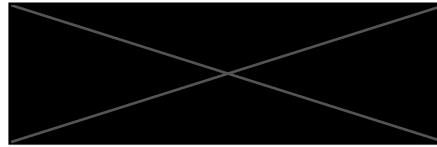
Department	Sale	Labor
5 - 5 - 12 MONTH / 12,000 MILE WARRANTY		
	277.50	
Sublet Labor	0.00	
Road Service	0.00	
Parts	135.06	
Tires & Batteries	0.00	
EPA Charges	0.00	
Discount	0.00	
Shop Supplies	12.38	
Discount	0.00	
Environmental fees	0.00	
SUB TOTAL ==>	424.94	
Sales Tax	25.50	
TOTAL ==>	450.44	

nty. (Parts & Labor)
Thank you for your business.
We look forward to seeing you
in the future. If you should
have any questions or
concerns about the repairs
made to your vehicle please
contact us.

Payments

Service Invoice

TILL'S IMPORT CAR CLINIC
 1830 BOYSCOUT DRIVE
 FT. MYERS, FL 33907
 PHONE (239) 277-0797



Code	Qty.	Part Number	Description	Each	Total	Date 09-07-2016	Mileage 23459	Invoice 27753
------	------	-------------	-------------	------	-------	-----------------	---------------	---------------

L BLINKERS INOP AT TIMES					
					0.00
5			REPLACE ALL LEFT SIDE BLINKER BULBS. INSPECTED SOCKETS AND CONECTIONS ALL LOOK FINE AT THIS TIME.	28.80	
5	1	1157	Bulb	1.79	1.79
5	1	1156	Bulb	2.65	2.65
1	1	194	BULB	2.00	2.00
Subtotal for 2					35.24

Model 2002 BMW Z3 M 3.2 Coupe 3.2L L6 FI DOHC 24V
License IND 828 **Key Tag #**
Unit **PO #**
Vin 5UMCN93492LK61321
Home 770-309-7069 **Work** - -

Service History	Miles	Date	Next Service Due
OIL LUBE &	23140	8/2/16	26140 10-31-2016
ENGINE TUNE UP	0		Never Serviced
EMISSIONS	0		Never Serviced
FUEL INJ	0		Never Serviced
FUEL FILTER	0		Never Serviced
AIR FILTER	23140	8/2/16	29140 01-29-2017
A/C SERVICE	0		Never Serviced
FRONT END	0		Never Serviced
TIRE BALANCE	23140	8/2/16	29140 01-29-2017
ROTATE TIRES	23140	8/2/16	29140 01-29-2017
SHOCKS /	0		Never Serviced
FRONT BRAKE	0		Never Serviced
REAR BRAKE	0		Never Serviced
TRANSMISSION	0		Never Serviced
COOLING	0		Never Serviced
HOSES / BELTS	0		Never Serviced
TIMING BELT	0		Never Serviced
BATTERY	0		Never Serviced
OTHER SERVICE	0		Never Serviced

Warranty Code Information

1 - 1 - 3 Month or 3000 mile warranty. (Parts & Labor)

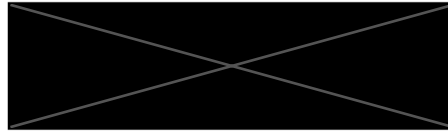
Department	Sale
Labor	28.80
Sublet Labor	0.00
Road Service	0.00
Parts	6.44
Tires & Batteries	0.00
EPA Charges	0.00
Discount	0.00
Shop Supplies	1.06
Discount	0.00
Enviromental fees	0.00
SUB TOTAL ==>	36.30
Sales Tax	2.18
TOTAL ==>	38.48

Thank you for your business.
 We look forward to seeing you
 in the future. If you should
 have any questions or
 concerns about the repairs
 made to your vehicle please
 contact us.

Payments

Service Invoice

TILL'S IMPORT CAR CLINIC
1830 BOYSCOUT DRIVE
FT. MYERS, FL 33907
PHONE (239) 277-0797



Code	Qty.	Part Number	Description	Each	Total	Date	08-02-2016	Mileage	23140	Invoice	27572
------	------	-------------	-------------	------	-------	------	------------	---------	-------	---------	-------

REPLACE CUSTOMER SUPPLIED SEAT BUSHINGS.
OLF
DCS LIGHT
WIPER BLADES
AIM WASHERS
L/ TURN SIGNAL INOP
CK TIRES AND PRESSURE

0.00

5 Computer Engine Analysis 96.00
CODES FOUND FOR PRESSURE SENSORS

Subtotal for 2 96.00

5 REPLACE DSC BRAKE PRESSURE SENSORS 76.80
4 2 34521164458 DSC PRESSURE 175.31 350.62
SENSOR

Subtotal for 3 427.42

1 1 13721730449 Air Filter 14.24 14.24
REPLACE AIR FILTER 38.40

Subtotal for 4 52.64

CHANGE OIL, FILTER & LUBE INCLUDES: CHANGE MOTOR OIL
REPLACE OIL FILTER AND LUBRICATE ALL FITTINGS, INSPECT
& CORRECT ALL FLUID LEVELS AND TIRE PRESSURE

1 OIL CHANGE SPECIAL 27.50
5 6 SYN BMW 10-60 M OIL 14.24 85.44
1 1 11427833769 Oil Filter 15.24 15.24
5 2 40721 WIPER BLADE 14.04 28.08
5 1 40711 REAR WIPER BLADE 9.70 9.70

Subtotal for 5 165.96

5 Balance Tires 20.00
5 Rotate Tires 20.00

Subtotal for 6 40.00

5 BRAKE FLUID FLUSH 76.80
0 3 BRAKE FLUID BRAKE FLUID 5.00 15.00

Subtotal for 7 91.80

5 REPLACE SEAT BUSHING BOTH SIDES. 268.80
CUSTOMER SUPPLIED.

Subtotal for 8 268.80

5 REPLACE WASHER NOZZLE 14.40
4 1 61668376011 WASHER NOZZLE 51.42 51.42

Subtotal for 9 65.82

Model 2002 BMW Z3 M 3.2 Coupe 3.2L L6 FI DOHC 24V

License IND 828

Key Tag # 26

Unit

PO #

Vin 5UMCN93492LK61321

Home 770-309-7069

Work - -

Service History	Miles	Date	Next Service Due
OIL LUBE &	23140	8/2/16	26140 10-31-2016
ENGINE TUNE UP	0		Never Serviced
EMISSIONS	0		Never Serviced
FUEL INJ	0		Never Serviced
FUEL FILTER	0		Never Serviced
AIR FILTER	23140	8/2/16	29140 01-29-2017
A/C SERVICE	0		Never Serviced
FRONT END	0		Never Serviced
TIRE BALANCE	23140	8/2/16	29140 01-29-2017
ROTATE TIRES	23140	8/2/16	29140 01-29-2017
SHOCKS /	0		Never Serviced
FRONT BRAKE	0		Never Serviced
REAR BRAKE	0		Never Serviced
TRANSMISSION	0		Never Serviced
COOLING	0		Never Serviced
HOSES / BELTS	0		Never Serviced
TIMING BELT	0		Never Serviced
BATTERY	0		Never Serviced
OTHER SERVICE	0		Never Serviced

Warranty Code Information

0 - 0 - NO WARRANTY ON THIS ITEM

Department	Sale	(Parts & Labor)
4 - 4 - warranty as Supplied by manufacturer	638.70	Thank you for your business.
Labor	0.00	We look forward to seeing you
5 - 5 - 12 Month / 12,000 Mile Warranty	0.00	in the future. If you should
Sublet Labor	0.00	have any questions or
Road Service	0.00	concerns about the repairs
Parts	569.74	made to your vehicle please
Tires & Batteries	0.00	contact us.
EPA Charges	0.00	
Discount	0.00	
Shop Supplies	36.25	
Discount	0.00	
Enviromental fees	0.00	
SUB TOTAL ==>	1,244.69	
Sales Tax	74.68	
TOTAL ==>	1,319.37	

Payments

CUSTOMER #: 58549

142361

BMW of FORT MYERS

INVOICE

15421 S. TAMIAMI TRAIL
FORT MYERS, FL 33908
(239) 433-8305

PAGE 1

SERVICE ADVISOR: 9861 ALEJANDRA HERNANDEZ

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
	02	BMW Z3Roadster		5UMCN93492LK61321	IDN828	22189/22192		T2694
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
11APR14 DD			17:00 22FEB16		VAR	COUPS	24FEB16	

09:05 22FEB16 09:19 24FEB16

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CS AFTER PICKING UP THE CAR THE LAST TIME THE SHIFTER KEEPS COMING OFF

BTRM BMW INTERIOR TRIM

7052 IPS

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: (N/C) 0.00

22192 PROVIDED ESTIMATE FOR REPAIRS

B CS THE AC IS NOT COOLING, A/C LEAK TEST LUBRICANT INCLUDES 1LB OF FROEN #01331

BACL A/C LEAK TEST LUBRICANT INCLUDES 1LB OF

FROEN #01331

7052 CC

36 R1-34-B 1 OZ FREON

1.30 1.30 46.80

PARTS: 46.80 LABOR: 120.02 OTHER: 0.00 TOTAL LINE B: 166.82

22192 NO FREON IN THE A/C SYSTEM. VACUUMED SYSTEM AND PERFORMED LEAK TEST-PASSED. RECHARGED SYSTEM TO 2.09LB OF FREON, INJECTED OIL AND DYE. CHECKED OPERATION OF THE A/C SYSTEM-OK. CHECKED TEMPERATURE AT THE VENTS-40°F. VISUALLY INSPECTED A.C SYSTEM FOR LEAKS-NO LEAKS WERE FOUND.

C CUSTOMER WOULD LIKE TECH 7052 TO WORK ON CAR,

BDO OTHER DIOAGNOSIS

7052 IPS

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: (N/C) 0.00

D *Basic Package

BOCB BASIC PACKAGE

7052 CC

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E *Complimentary Multipoint Inspection ... a \$49.97 Value

IBMW IBMW VEHICLE INSPECTION

7052 IPS

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: (N/C) 0.00

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 15% of the cost of parts & labor up to a maximum of \$100.00. "This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state, [s.403.7185].

X

CUSTOMER SIGNATURE

PAYMENT METHOD

CASH AMERICAN EXPRESS
CHECK VISA
DISCOVER MASTERCARDINTERNAL OTHER
STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 38723

DESCRIPTION

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	

PLEASE PAY
THIS AMOUNT

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

CUSTOMER #: 58549

142361

BMW of FORT MYERS

INVOICE

15421 S. TAMIAMI TRAIL
FORT MYERS, FL 33908
(239) 433-8305

PAGE 2

SERVICE ADVISOR: 9861 ALEJANDRA HERNANDEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	02	BMW Z3Roadster	5UMCN93492LK61321	IDN828	22189/22192	T2694	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11APR14 DD			17:00 22FEB16		VAR	COUPS	24FEB16
R.O. OPENED		READY		OPTIONS:			
09:05 22FEB16		09:19 24FEB16					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST:	199.30	22FEB16 09:05		SA: 9861			

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER

18.00

*****THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED*****

DESCRIPTION: BD001 SHIFTER REPLACEMENT
REASON DENIED: LAT Customer will have work performed later
PERSON CONTACTED: TROCKI, MICHAEL
COMMENTS:
RECOMMENDED BY: 7052 NIZIOLEK DENIAL ADDED BY: 9861 HERNANDEZ
ESTIMATE: 302.38
LINE ASSOCIATED:

DESCRIPTION: LOF6 PERFORM LUBE OIL AND FILTER CHANGE
REASON DENIED: LAT Customer will have work performed later
PERSON CONTACTED: TROCKI, MICHAEL
COMMENTS:
RECOMMENDED BY: 7052 NIZIOLEK DENIAL ADDED BY: 9861 HERNANDEZ
ESTIMATE: ~~89.68~~
LINE ASSOCIATED:

- Busher GUIDES FOR DRIVER SEAT
- CD PLAYER
- FRONT CAR MATS

\$ 206.88 + \$ 34.07

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 15% of the cost of parts & labor up to a maximum of \$100.00. "This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state, [s.403.7185].

X

CUSTOMER SIGNATURE

PAYMENT METHOD

CASH AMERICAN EXPRESS
CHECK VISA
DISCOVER MASTERCARD
INTERNAL OTHER

STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 38723

DESCRIPTION

DESCRIPTION	TOTALS
LABOR AMOUNT	120.02
PARTS AMOUNT	46.80
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	18.00
TOTAL CHARGES	184.82
LESS INSURANCE	16.68
SALES TAX	11.09

PLEASE PAY
THIS AMOUNT

179.23

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

Quote - Shop Copy

RO Number	119278
Tag	T2903

BMW OF FT MYERS
15421 S. TAMiami TRAIL
FORT MYERS FL 33908

Customer Information

Customer # 58549
Customer Name [REDACTED]
Quote Date/Time 04/12/2014 07:38 AM
Address [REDACTED]
FORT MYERS, FL 33908

Vehicle Information

Year 2002 **Make** BMW **Model** M5 **Odometer** 19897
VIN 5UMCN93492LK61321 **Last Service Date**

Advisor Alejandra Hernandez **Appt Promised: Date/Time** Yes 04/11/2014 05:00 PM

SERVICE REQUEST

Technician Number: 7052 **Status:** SUBMITTED

K GUIDE BUSHINGS FOR DRIVER'S SEAT

Additional Recommendation		Qty	LT	Hrs	Unit Price	Price
Labor						
BD001	Miscellaneous Body Equipment - Repair		CC	1.50		206.88
Parts						
52-10-7-137-49GUIDE BUSH:521099		1	CC		34.07	34.07
9						

Notes: Factory OpCodes: Include: Notes:
Labor:

Pricing Summary

	Labor	Parts	M/L/S	Tax	Line Total
Estimate	206.88	34.07	31.03	16.31	288.29

Authorized Estimate	
Labor	\$755.26
Parts	\$204.44
Misc.	\$40.00
Lube	\$0.00
Sublet	\$0.00
Subtotal	\$999.70
Tax	\$59.99
Total	\$1,059.69

Additional Recommendations	
Labor	\$206.88
Parts	\$34.07
Misc.	\$31.03
Lube	\$0.00
Sublet	\$0.00
Subtotal	\$271.98
Tax	\$16.31
Total	\$288.29

Revised Estimate	
Labor	\$962.14
Parts	\$238.51
Misc.	\$71.03
Lube	\$0.00
Sublet	\$0.00
Subtotal	\$1,271.68
Tax	\$76.30
Total	\$1,347.98

- exterior Detail 899.95

CUSTOMER #: 58549

144064

BMW of FORT MYERS

15421 S. TAMiami TRAIL
FORT MYERS, FL 33908
(239) 433-8305

INVOICE

PAGE 1

SERVICE ADVISOR: 54388 TOM L SIMMONS

				VIN	LICENSE	MILEAGE IN / OUT	TAG
		02	BMW Z3Roadster	5UMCN93492LK61321	IDN828	22317/22322	T2205
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11APR14 DD			17:00 06APR16		VAR	COUPS	08APR16

R.O. OPENED	READY	OPTIONS:
10:10 06APR16	16:30 08APR16	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A 7052 / RECHECK AC NOT COLD /RECHARGED LAST VISIT
HVAC HEATING OR AIR CONDITIONING DIAGNOSIS/REPAIR
7052 CC 0.00 0.00

AC13 Evaporator - Replace

7052 CC		491.88	491.88
1 64-51-8-398-840 EVAPORATOR:H64510	558.17	558.17	558.17
1 64-11-8-384-379 EXPANSION VALVE:H64110	166.84	166.84	166.84
1 64-50-6-904-701 GASKET RING:H6420D	7.07	7.07	7.07
1 64-50-6-904-700 GASKET RING:H6420D	7.18	7.18	7.18
1 64-50-8-369-241 GASKET RING:649500	7.22	7.22	7.22
1 64-50-8-369-240 GASKET RING:H6420D	9.06	9.06	9.06
24 R1-34-B 1 OZ FREON	1.30	1.30	31.20

PARTS: 786.74 LABOR: 491.88 OTHER: 0.00 TOTAL LINE A: 1278.62
22322 VERIFIED CUSTOMER CONCERN. FOUND DYE COMING OUT OF THE DRAIN
TUBE FOR HEATER BOX. FOUND LEAKING EVAPORATOR. REMOVED AND REPLACED
EVAPORATOR ALONG WITH EXPANSION VALVE AND ORINGS. VACUUMED SYSTEM AND
RECHARGED TO 2.09LB OF FREON. INJECTED OIL AND DYE.

B *Basic Package

BOCB BASIC PACKAGE

7052 CC 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C *Complimentary Multipoint Inspection ... a \$49.97 Value

IBMW IBMW VEHICLE INSPECTION

7052 IPS (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

EST: 0.00 06APR16 10:10 SA: 54388

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS
REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a
charge equal to 15% of the cost of parts & labor up to a maximum of \$100.00.
"This charge represents costs and profits to the motor vehicle repair facility for
miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold
in the state [s.403.718], and a \$1.50 fee to be collected for each new or
remanufactured battery sold in the state, [s.403.7185].

X

CUSTOMER SIGNATURE

PAYMENT METHOD

CASH	AMERICAN EXPRESS
CHECK	VISA
DISCOVER	MASTERCARD
INTERNAL	OTHER

STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 38723

DESCRIPTION

TOTALS

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	

PLEASE PAY
THIS AMOUNT

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

CUSTOMER #: 58549

144064

BMW of FORT MYERS

INVOICE

15421 S. TAMIAMI TRAIL
FORT MYERS, FL 33908
(239) 433-8305

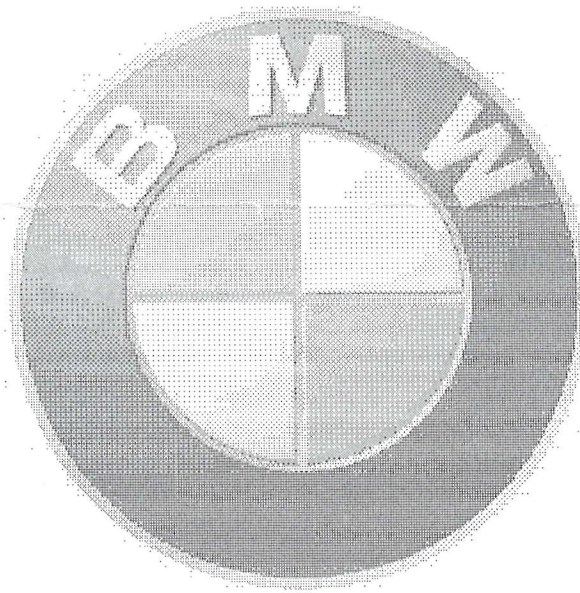
PAGE 2

SERVICE ADVISOR: 54388 TOM L SIMMONS

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
11APR14 DD			17:00 06APR16		VAR	COUPS	08APR16
R.O. OPENED	READY	OPTIONS:					
10:10 06APR16	16:30 08APR16						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST:	1,450.70	06APR16	13:31	SA: 54388			

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER

73.78



PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 15% of the cost of parts & labor up to a maximum of \$100.00. "This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state, [s.403.7185].

X

CUSTOMER SIGNATURE

PAYMENT METHOD

CASH AMERICAN EXPRESS
CHECK VISA
DISCOVER MASTERCARD
INTERNAL OTHER

**STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 38723**

DESCRIPTION**TOTALS**

LABOR AMOUNT	491.88
PARTS AMOUNT	786.74
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	73.78
TOTAL CHARGES	1352.40
LESS INSURANCE	127.86
SALES TAX	81.14
PLEASE PAY THIS AMOUNT	1305.68

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

Global Imports BMW

500 Interstate North Parkway • Atlanta, Georgia 30339

Service - Parts - Motorcycles (770) 951-1119 • New and Pre-Owned Sales (770) 951-BMWS (2697)



CUSTOMER NO.	70116	ADVISOR	MATT LUCKIE	599	TAG NO.	2800	INVOICE DATE	01/03/03	INVOICE NO.	BMCS339838	
		LABOR RATE	LICENSE NO.		MILEAGE	1,200	COLOR	7			
		YEAR / MAKE / MODEL					02/BMW/M3/2DR CPE		DELIVERY DATE	05/06/02	
		VEHICLE I.D. NO.					5 U M C N 9 3 4 9 2 L K 6 1 3 2 1		SELLING DEALER NO.	112	
		F. T. E. NO.					P. O. NO.		R. O. DATE	01/02/03	
RESIDENCE PHONE	770-734-4666	BUSINESS PHONE			COMMENTS	MO: 1205					

LABOR & PARTS-----				WARRANTY			
J# 1+61BMZ	EXTERIOR TRIM	TECH(S):90140					
	C/S HER RIMS ARE DARKER THAN HER 98 - ARE THESE RIMS WITHIN SPECIFICATIONS						
	NEW FINISH ON WHEEL, SHADOW CHROME						
	NO WORK PERFORMED						
PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-			
				JOB # 1 TOTAL PARTS	0.00		
				JOB # 1 TOTAL LABOR & PARTS	0.00		
J# 2+51BMZ15	POWER ACCESSORIES	TECH(S):90140					
	C/S HER CD CHANGER WILL NOT WORK UNLESS THERE IS A CD IN THE IN DASH CD						
	FAULT NOT PRESENT AT CURRENT TIME						
PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-			
				JOB # 2 TOTAL PARTS	0.00		
				JOB # 2 TOTAL LABOR & PARTS	0.00		
J# 3+12BMZ01	ENGINE CONCERN	TECH(S):90140					
	C/S PLEASE CHECK FOR EXCESSIVE ENGINE NOISE - LOUDER THAN HE R 98 M COUPE						
	DIFFERENT ENGINE FROM 98. 02 HAS HIGHER PERFORMANCE ENGINE AND WILL BE LOUDER BUT IS STILL NORMAL SOUND						
PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-			
				JOB # 3 TOTAL PARTS	0.00		
				JOB # 3 TOTAL LABOR & PARTS	0.00		
J# 4+62BMZ	INSTRUMENTS	TECH(S):90140					
	C/S CANNOT CHANE TIME ON CLOCK - KNOB IS MISSING						
	KNOB IN CLOCK NOT MISSING, PEN OR SMALL PIN IS NEEDED TO SET TIME BY PRESSING IN BUTTON						
	SET TIME						
PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-			
				JOB # 4 TOTAL PARTS	0.00		
				JOB # 4 TOTAL LABOR & PARTS	0.00		
J# 5+20BMZ	* HEATING / AIR COND	TECH(S):90140					
	C/S THERE WAS MIST/SMOKE COMING OUT OF THE DASH VENTS - THIS HAS HAPPENED ONCE - THIS ONLY HAPPENED WHEN THE AC WAS ON						
	FAULT NOT PRESENT AT CURRENT TIME. BUT IT MAY HAPPEN ONCE IN A WHILE DEPENDING ON HUMIDITY DUE TO CONDENSATION						
PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-			
				JOB # 5 TOTAL PARTS	0.00		
				JOB # 5 TOTAL LABOR & PARTS	0.00		

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CUSTOMER NO. 70116	ADVISOR MATT LUCKIE	599	TAG NO. 2800	INVOICE DATE 01/03/03	INVOICE NO. BMCS339838
	LABOR RATE	LICENSE NO.	MILEAGE 1,200	COLOR 7	STOCK NO. 17014
	YEAR / MAKE / MODEL 02/BMW/M3/2DR CPE			DELIVERY DATE 05/06/02	DELIVERY MILES 112
	VEHICLE I.D. NO. 5 U M C N 9 3 4 9 2 L K 6 1 3 2 1			SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.		P. O. NO.	R. O. DATE 01/02/03	
RESERVE PHONE 770-754-4666	BUSINESS PHONE	COMMENTS			MO: 1205

LABOR & PARTS					
J# 6+61BMZ12	* WATER LEAK	TECH(S):90140	WARRANTY		
C/S THERE IS A WATER LEAK ON THE DRIVERS DOOR WINDOW WHEN BEING HAND WASHED HOSED CAR DOWN AND COULD NOT DUPLICATE COMPLAINT. ONLY WATER NOTICED WAS IN DOOR GAP.					
PARTS-----QTY---FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-			
		JOB # 6 TOTAL PARTS	0.00		
		JOB # 6 TOTAL LABOR & PARTS	0.00		
J# 7+46BMZ	WHEEL/TIRE CONCERN	TECH(S):90140	WARRANTY		
C/S PLEASE CHECK TIRE PRESSURE SET TIRE PRESSURE					
PARTS-----QTY---FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-			
		JOB # 7 TOTAL PARTS	0.00		
		JOB # 7 TOTAL LABOR & PARTS	0.00		
J# 8+61BMZ03	EXT MOLDING CONCERN	TECH(S):90140	WARRANTY		
C/S THE RUBBER SEAL ON THE WINDSHIELD AND SUNROOF ARE TURNING GRAY CAR TAKEN TO DETAIL TO HAVE MARKS CLEANED.					
PARTS-----QTY---FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-			
		JOB # 8 TOTAL PARTS	0.00		
		JOB # 8 TOTAL LABOR & PARTS	0.00		
J# 9+01BMZ	RECOMMENDED MAINT	TECH(S):90140	WARRANTY		
PERFORM 1200 MILE SERVICE PER DCS COMPLETED 1200 MILE SERVICE					
PARTS-----QTY---FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-			
JOB # 9	7 07-51-0-009-420	OIL 10W60	WARRANTY		
JOB # 9	1 11-42-1-730-389	FILTER INSERT	WARRANTY		
JOB # 9	2 07-11-9-963-355	SEAL RING	WARRANTY		
JOB # 9	3 83-22-2-282-583	DIFF. OIL ADD	WARRANTY		
		JOB # 9 TOTAL PARTS	0.00		
		JOB # 9 TOTAL LABOR & PARTS	0.00		
COMMENTS-----					
552					
TECHNICIAN CERTIFICATION-----					
90140		ANGELO S PADIN	8167		

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Service - Parts - Motorcycles (770) 951-1119 • New and Pre-Owned Sales (770) 951-BMWS (2697)



CUSTOMER NO.	70116	ADVISOR	MATT LUCKIE	599	TAG NO.	2800	INVOICE DATE	01/03/03	INVOICE NO.	BMCS339838
		LABOR RATE	LICENSE NO.		MILEAGE	1,200	COLOR	7	STOCK NO.	17014
		YEAR / MAKE / MODEL					DELIVERY DATE		DELIVERY MILES	
		02/BMW/M3/2DR CPE					05/06/02		112	
		VEHICLE I.D. NO.					SELLING DEALER NO.		PRODUCTION DATE	
5 U M C N 9 3 4 9 2 L K 6 1 3 2 1										
RESERVE PHONE		BUSINESS PHONE		F. T. E. NO.		P. O. NO.		R. O. DATE		
770-734-4666								01/02/03		
COMMENTS				MO: 1205						

TOTALS

 *
 * [] CASH [] CHECK CK NO. [] *
 *
 * [] VISA [] MASTERCARD *
 *
 * [] AMER XPRESS [] OTHER [] CHARGE *
 *

TOTAL LABOR... 0.00
 TOTAL PARTS... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G... 0.00
 TOTAL MISC CHG... 0.00
 TOTAL MISC DISC... 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

IMPORTANT: YOU WILL RECEIVE A SURVEY FROM SKY ALLAND IN THE NEAR FUTURE ABOUT YOUR LAST SERVICE VISIT. IF FOR ANY REASON YOU CANNOT GIVE GLOBAL AN EXCELLENT RATING, PLEASE CALL YOUR SERVICE ADVISOR IMMEDIATELY AT 770-951-1119. THANK YOU FOR YOUR BUSINESS!

CUSTOMER SIGNATURE

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 Service for
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 from
 Global Imports BMW

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 Facility in the Country

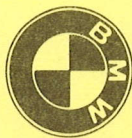
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 Complete Automobile
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339838 Global Imports BMW

500 Interstate North Parkway
Atlanta, Georgia 30339
Service - Parts (770) 951-1119
New and Pre-Owned Sales (770) 951-BMW (26)



RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL
ORIGINAL ESTIMATE			
CUSTOMER'S ACCEPTANCE			
AUTHORIZED ADDITIONS			
INITIAL HERE			
DATE			
TIME			
BY			
TOTAL			

Authorized Service for BMW
Automobiles from the
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DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/26/02	317491	6	671	671	I	85BMZ03 85BMZ04 85BMZ 85BMZ08 75BMZ 75BMZ03	INSTALL CD CHANGER INSTALL ALARM SYS ACCESSORIES FLOORMATS PDI CHECK OVER
04/26/02	317383	5	671	569	I		

SERVICE

SALESPERSON NO. 909

VEHICLE ID NO.
SUMCN93492LK61321

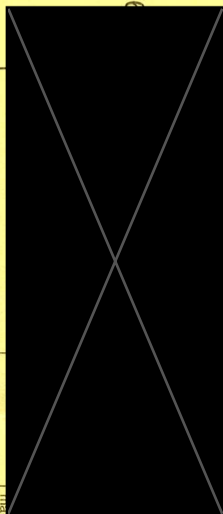
YEAR / MAKE / MODEL
02/BMW/M3/2DR CPE

STOCK NO.
17014

LICENSE NO.
339838

Service - Parts (770) 951-1119

New and Pre-Owned Sales (770) 951-BMW (26)



DATE / TIME PROMISED
01/03/03 06:00pm

PRIORITY
5

APPOINTMENT ☒ Yes ☐ No
Advisor: MATT LUCKIE

BO	W / MC	AIR COND.	P. S.	TRANS	MILEAGE	ADVISOR NO.
	BMZY				1,200	599

DISCLAIMER OF WARRANTIES
Any warranties on the products sold hereby are those made by the manufacturer. The Seller GLOBAL IMPORTS BMW, hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and GLOBAL IMPORTS BMW, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

ORIGINAL CUSTOMER ESTIMATE:
X

LABOR INSTRUCTIONS
PARTS 0.00 LABOR 0.00 TOTAL 0.00

ADDL REPAIRS
OK'D BY DATE: TIME:

COMMENTS : 552

1+ W 61BMZ
C/S HER RIMS ARE DARKER THAN HER 98 - ARE THESE RIMS WITHIN SPECIFICATIONS

2+ W 51BMZ15
C/S HER CD CHANGER WILL NOT WORK UNLESS THERE IS A CD IN THE IN DASH CD

3+ W 12BMZ01
C/S PLEASE CHECK FOR EXCESSIVE ENGINE NOISE - LOUDER THAN HE R 98 M COUPE

4+ W 62BMZ
C/S CANNOT CHANE TIME ON CLOCK - KNOB IS MISSING

5+ W 20BMZ
C/S THERE WAS MIST/SMOKE COMING OUT OF THE DASH VENTS - THIS HAS HAPPENED ONCE - THIS ONLY HAPPENED WHEN THE AC WAS ON

TO OUR CUSTOMERS:
We have found it is not practical to itemize the many miscellaneous supplies and materials used on each repair job. To do so would considerably add to our costs and labor charges. A standard charge for supplies and materials is made on each repair order. The amount of this charge will be 5% of labor charge. This will be shown in the lower right corner of the repair order in the space provided. Experience has shown that our average charge covers the barest minimum of these items resulting in a saving to our customers.

Thank You!
For Your Business

339838 Global Imports BMW

500 Interstate North Parkway

Atlanta, Georgia 30339

Service - Parts (770) 951-1119

New and Pre-Owned Sales (770) 951-BMWWS (2697)



RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO / MI	TOTAL
ORIGINAL ESTIMATE			
CUSTOMERS ACCEPTANCE			
AUTHORIZED ADDITIONS			
DATE			
TIME			
BY			
TOTAL			

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Automobiles from the
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SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/26/02	317491	6	671	671	I	85BMZ03	INSTALL CD CHANGER
					I	85BMZ04	INSTALL ALARM SYS
					I	85BMZ	ACCESSORIES
					I	85BMZ08	FLOORMATS
					I	75BMZ	PDI
04/26/02	317383	5	671	569	I	75BMZ03	CHECK OVER

SERVICE

SALESPERSON NO. 909

VEHICLE ID NO. 5UMCN93492LK61321	YEAR / MAKE / MODEL 02/BMW/M3/2DR CPE	STOCK NO. 17014	R.O. NO. 339838
CUSTOMER NO. 70116	SERVICE CONTRACT WARRANTTECH	DELIVERY DATE 05/06/02	SELLING DEALER NO. R.O. DATE 01/02/03
DATE / TIME PROMISED 01/03/03 06:00pm	PRIORITY 5	CONTRACT NO.	EXPIRATION DATE 112
APPOINTMENT ☒ Yes ☐ No	Advisor: MATT LUCKIE	EXPIRATION MILES	EXPIRATION MILES
LABOR RATE		ADVISOR NO. 599	PRODUCTION DATE

LABOR INSTRUCTIONS

6+ W 61BMZ12 *WATER LEAK
C/S THERE IS A WATER LEAK ON THE DRIVERS DOOR WINDOW WHEN BE
ING HAND WASHED

7+ W 46BMZ WHEEL/TIRE CONCERN
C/S PLEASE CHECK TIRE PRESSURE

8+ W 61BMZ03 EXT MOLDING CONCERN
C/S THE RUBBER SEAL ON THE WINDSHIELD AND SUNROOF ARE TURNIN
G GRAY

DISCLAIMER OF WARRANTIES
Any warranties on the products sold hereby
are those made by the manufacturer. The
Seller GLOBAL IMPORTS BMW, hereby
expressly disclaims all warranties, either
express or implied, including any implied
warranty of merchantability or fitness for a
particular purpose, and GLOBAL IMPORTS
BMW, neither assumes nor authorizes any
other person to assume for it any liability in
connection with the sale of said products.

ADDITIONAL REPAIRS

DATE: TIME:

TO OUR CUSTOMERS:
We have found it is not practical
to itemize the many miscella-
neous supplies and materials
used on each repair job. To do
so would considerably add to
our costs and labor charges.
A standard charge for supplies
and materials is made on each
repair order. The amount of this
charge will be 5% of labor
charge. This will be shown in the
lower right corner of the repair
order in the space provided.
Experience has shown that our
average charge covers the
barest minimum of these items
resulting in a saving to our cus-
tomers.

Thank
You!
For Your
Business

REICH

At Global Imports BMW

We Strive for 5

	Poor					Good
Question 1: Satisfaction with getting a Service Appointment	<u>1</u>	2	3	4	<u>5</u>	
Question 2: Respectful and courteous treatment	1	2	3	<u>4</u>	<u>5</u>	
Question 3: Agreed-upon work completed by time promised	1	2	3	4	<u>5</u>	(2)
Question 4: Explanation of work performed	1	2	<u>3</u>	<u>4</u>	<u>5</u>	?
Question 5: Convenience of drop-off and/or pick-up	1	2	3	4	<u>5</u>	
Question 6: Quality of work performed	1	2	<u>3</u>	4	<u>5</u>	
	Poor					Good

Soon iSKY (survey service) may call to ask about your recent visit; if you are happy with our Service all that we ask is to please

Just Say 5
THANKS AND HAVE A GREAT
DAY!