NTB
TIRE & SERVICE CENTERS

If you are not 100% satisfied with the service you have received, please call 1-800-757-4291

NTB - FREDERICKSBURG
1491 CARL D SILVER PKWY
FREDERICKSBURG, VA 22401, VA 22401

Phone: (540) 944-9174

ST:4542 WO:00009166 INV:00005088

SOLD TO: [redacted] 5/4542 SHIP TO: [redacted]

CUSTOMER PO#	MAKE-MODEL	PLATE /ST	MILEAGE	TELEPHONE	RTE	SALESMAN	SHIP VIA	ORDER#/DATE	PAGE	REMARKS
	01 MERCEDES-BENZ		In:179976							
	E320	UDK3635 /VA	Out:179976	(803)260-7307	0	000006		00009166	1	

INV DATE	INVOICE#	PREV INVOICE#	TERMS		OPENED BY OPER
10/13/2024	00005088		CASH SALE	10/13/24 14:31:22 45422	45421

ITEM NUMBER	SIZE	DESCRIPTION	QTY	UNIT PRICE	T	FET	EXTENSION
2001 MERCEDES-BENZ E320 4 Dr Wagon RWD Base (215/55R16 93 W) VIN:WDBJH65J11B237103							
829306	215/55ZR16 XL	Mavis All Season Highway Tour	2	139.99	43	0.00	279.98
829306		Percent Discount		10.00%	43		28.00-
		R41					
216	(16" RIM)	COMPUTER BALANCE PACKAGE	2	19.99	43	0.00	39.98
216		Dollar Discount		10.00	43		10.00-
	TEST TPMS SYSTEM & BATTERIES						
	no tpms						
CKA	CUSTOMER STATES	CHECK ALIGNMENT	1	0.00	43	0.00	0.00
CKS		CHECK SHOCKS	1	0.00	43	0.00	0.00
CKB		CHECK BRAKES	1	0.00	43	0.00	0.00
CKBAT	TECH PLEASE	VERIFY BATTERY LIFE	1	0.00	43	0.00	0.00
	TEST VEHICLE & TPMS BATTERIES						
	replace tires on rear of vehicle.						
	left front toe adjustment is out. recommend alignment 89.99						
	with military discount.						
A0	CUSTOMER	DECLINED ALIGNMENT	1	0.00	43	0.00	0.00
305		Mavis tire recycling charge	1	7.00	43	0.00	7.00
		C O N T I N U E D					

BRIDGESTONE Firestone Continental COOPERTIRES DUNLOP GOODYEAR MICHELIN GENERAL TIRE PIRELLI YOKOHAMA

NTB
TIRE & SERVICE CENTERS

If you are not 100% satisfied with the service you have received, please call 1-800-757-4291

NTB - FREDERICKSBURG
1491 CARL D SILVER PKWY
FREDERICKSBURG, VA 22401, VA 22401

Phone: (540) 944-9174

ST:4542 WO:00009166 INV:00005088

SOLD TO: [redacted]

5/4542

SHIP TO: [redacted]

CUSTOMER PO#	MAKE-MODEL	PLATE /ST	MILEAGE	TELEPHONE	RTE	SALESMAN	SHIP VIA	ORDER#/DATE	PAGE	REMARKS
	01 MERCEDES-BENZ		In:179976							
	E320	UDK3635 /VA	Out:179976	(803)260-7307	0	000006		00009166	2	

INV DATE	INVOICE#	PREV INVOICE#	TERMS		OPENED BY OPER
10/13/2024	00005088		CASH SALE	10/13/24 14:31:22 45422	45421

ITEM NUMBER	SIZE	DESCRIPTION	QTY	UNIT PRICE	T	FET	EXTENSION
DOT	M01:1TBPKKX5C2924	M01:1TBPKKX5C2924					

Method of Payment:
Mastercard/Visa 304.68
CHANGE: .00

VA Waste Tire Fee $0.50 per Tire
In compliance with federal law, Mavis Tire is providing the tire purchaser's name and address and tire identification number to the manufacturer.
WARNING: LUG NUTS/BOLTS MUST BE CHECKED AND RETORQUED IMMEDIATELY AFTER THE FIRST 25 MILES OF USE. PLEASE RETURN TO MAVIS IMMEDIATELY AFTER 25 MILES OF YOUR SERVICE SO THAT WE CAN CHECK AND RETORQUEYOUR LUG NUTS/BOLTS.
All parts and labor warranted for 12 months or 12,000 miles unless otherwise specified.

PARTS	LABOR	TAX %	TAXABLE AMT	TAX	FET	MISC AMT	INVOICE TOTAL	
251.98	29.98					2.00	Total Invoice	304.68
7.00	0.00		258.98	13.72	0.00	0.00	Balance Due	304.68

BRIDGESTONE Firestone Continental COOPERTIRES DUNLOP GOODYEAR MICHELIN GENERALTIRE PIRELLI YOKOHAMA

10/13/24 1:51 PM
WDBJH65J11B237103

WDBJH65J11B237103

National Tire & Battery
1491 Carl D Silver Pkwy
Fredericksburg, Va 22401
540-785-9810

Mercedes-Benz 2001 210 (E) Classic/Elegance
ExpressAlign Total Alignment

Front : Left			Front : Right	
Actual	Specified Range		Actual	Specified Range
-0.7°	-1.0° -0.3°	Camber	-0.8°	-1.0° -0.3°
5.0°		Caster	5.2°	
0.18°*	0.00° 0.17°	Toe	0.07°	0.00° 0.17°
10.8°		SAI	11.1°	
10.1°		Included Angle	10.2°	
	-2.03° -1.03°	Turning Angle Diff.		-2.03° -1.03°

	Front	
	Actual	Specified Range
Cross Camber	0.2°	-0.3° 0.3°
Cross Caster	-0.2°	-0.5° 0.5°
Cross SAI	-0.3°	
Total Toe	0.25°	0.00° 0.34°
Cross Turn Diff.		

Rear : Left			Rear : Right	
Actual	Specified Range		Actual	Specified Range
-0.9°	-1.7° -0.7°	Camber	-1.0°	-1.7° -0.7°
0.37°	0.03° 0.53°	Toe	0.39°	0.03° 0.53°

	Rear	
	Actual	Specified Range
Cross Camber	0.0°	-0.5° 0.5°
Total Toe	0.76°	0.30° 0.80°
Thrust Angle	-0.01°	-0.25° 0.25°

* This value is not within specification. Tire wear, handling and safety problems may result.

International Auto Specialists
3607 Lafayette Boulevard
FREDERICKSBRG, VA 22408-4173
(540) 898-8877
bob@internationalautospecialists.com
https://www.internationalautospecialists.com/

Invoice for RO #6004275

Service Advisor: Nathan Jones
Posted Date: 06/01/23 at 04:08 PM EDT
Client: [redacted]
Vehicle: 2001 Mercedes-Benz E320 Base

[redacted]	**2001 Mercedes-Benz E320 Base 3.2L 6Cyl GAS 112.941 Naturally Aspirated** VIN: WDBJH65J11B237103 License: UDK3635 Color: N/A Odometer In: 166500 / Out: 166503	**RO #6004275** Time-In: 05/31/23 at 08:13 AM EDT Save Parts: No

Client concerns:

- DROP OFF FOR A FEW DAYS - PERFORM OIL CHANGE AND INPSECT UNDERSHIELD. CUSTOMER NOTED IT IS ZIP TIED AND NEEDS NEW HARDWARE.

1 - Maintenance Service "A"

TECH: J McCarty

Labor:	Maintenance Service "A" • Includes: Synthetic motor oil & filter change • AdBlue fluid replenishment (diesel only) • Check all lights, horn, safety catches/hinges operation. • Fluid levels check and correction. • Check wipers/washer system. • Brake component inspection • Tire condition/inflation check & correction. • Rotate tires (only on vehicles with same sized tires) • Reset maintenance indicator.		$100.00
Parts:	OIL FILTER	1	$26.00
	DRAIN PLUG GASKET	1	$5.13
	OIL 5W40SYN HI TECH	8	$87.92

✓ **Approved on 05/31/23 at 08:25 AM EDT** — *Subtotal $219.05 + est. Tax $6.31* — **$225.36**

2 - RESECURE UNDERSHIELD AND INSTALL NEW HARDWARE

TECH: J McCarty

Labor:	The technician found the hardware to be missing for the under shield. The technician had to installed new retaining clips and bolt. Once installed the under shield was properly secured.		$32.00
Parts:	CLIP TYPE NUT	4	$15.60
	SCREW	4	$23.40

✓ **Approved on 05/31/23 at 08:25 AM EDT** — *Subtotal $71.00 + est. Tax $2.07* — **$73.07**

3 - REPLACE DRIVERS SIDE REVERSE LIGHT AND PASSENGER TAG LIGHT BULB

TECH: J McCarty

Labor:	The blown bulbs were replaced and now work properly.		$64.00
Parts:	BULB	1	$2.65
	6418 BULB	1	$3.99

✓ **Approved on 06/01/23 at 08:45 AM EDT** — *Subtotal $70.64 + est. Tax $0.35* — **$70.99**

I authorize the above repairs and necessary materials. I grant your employees permission to operate the vehicle for the purpose of testing and inspection. International Auto Specialists is not responsible for damage to vehicle by causes beyond our control or articles left in vehicle. An expressed mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. Parts and labor is guaranteed for 24 months or 24,000 miles ; whichever occurs first. All other guarantees are made exclusively by the manufacturer. **Warranty work based on this invoice must be performed by this shop.** All parts are new, unless specified as (U)used or (R)rebuilt. I agree to pay reasonable storage fees on the vehicle if left more than 5 days after notification that work is completed. Unpaid balances accrue interest at 1.5% per month.

International Auto Specialist

3607 Lafayette Blvd
Fredericksburg, VA 22408

(540) 898-8877



[redacted]

Vehicle : 2001 MERC E320
License : UDK3635
VIN : WDBJH65J11B237103
Engine : 3.2L V6 GAS FI
Mileage : In 161425 Out 161435

Inv. # : 0032319
Date : 4/25/2022
Page : Page 1 of 2
Trans : AUTO
PO # :

Tech	Labor Description / Qty	Parts Number	Parts Description	Labor	Parts	Subtotal
	Service Requests:					
	DROP OFF - CUSTOMER STATES THE A/C IS NOT BLOWING COLD AGAIN AND THE A/C LIGHT FLASHES. SEE PREVIOUS REPAIRS. CUSTOMER REQUEST PERFORM STATE INSPECTION.					
	Estimate Approvals					
	Original Approval Date: 04/20/2022 8:42 AM Reason:					
	Amount: $1,017.24 Auth By: [redacted] ntacted: By Phone					
	Phone: (540) By: [redacted]					
	Revised Approval: 04/20/2022 9:02 AM Reason:					
	Amount: $1,710.15 Auth By: [redacted] Contacted: By Phone					
	Difference from Previous Approval: $692.91					
	[redacted] ---					
JM	STATE INSPECTION **Technician Comments**			20.00		20.00
	Right rear tire showing cords. Recommend both rear tires					
JAA	DIAGNOSE A/C CONCERN **Technician Comments**			0.00		
	Evacuated and recharged, no refrigerant recovered. Condenser and hose from drier to condenser leaking. Replace and recheck.					
JM	REPLACE AC CONDENSER AND HOSE			387.50	291.71	679.21
	1.00	210 830 05 70	AC CONDENSER		168.54	
	1.00	210 830 46 15	A/C HOSE		123.17	
	RECOVER, EVACUATE AND RECHARGE A/C SYSTEM WITH ONE POUND OF R134 FREON AND ADD REFRIGERANT OIL			203.00	56.99	259.99
	Technicians: JM,JAA					
	1.00	BG 701	REFRIGERANT OIL		21.99	
	1.00	R134A	A/C REFRIGERANT		35.00	
JM	MOUNT & BALANCE BOTH REAR TIRES			77.50	346.00	423.50
	2.00	215 55 16	CONTIPRO CONTACT 93H		338.00	
	2.00	TD	TIRE DISPOSAL		8.00	
JM	FOUR WHEEL ALIGNMENT INCLUDES CASTER,CAMBER AND TOE RESET			189.95		189.95
			Discount	-43.90	-34.74	-78.64

Payments:
VISA/MASTERCARD, $1,591.07, on 04/25/22
| CardNo: [**********5476], AuthorizationNo: [025598]

International Auto Specialist

3607 Lafayette Blvd
Fredericksburg, VA 22408

(540) 898-8877



[redacted]

Vehicle : 2001 MERC E320
License : UDK3635
VIN : WDBJH65J11B237103
Engine : 3.2L V6 GAS FI
Mileage : In 161425 Out 161435

Inv. # : 0032319
Date : 4/25/2022
Page : Page 2 of 2
Trans : AUTO
PO # :

Tech	Labor Description / Qty	Parts Number	Parts Description	Labor	Parts	Subtotal

OK	Recommendation	OK	Recommendation

THANK YOU!
We appreciate the confidence you have placed in us and we look forward to providing you with the best possible service in the future.

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Labor :	$	834.05
Parts :	$	659.96
Sublet :	$	0.00
Other Fees :	$	0.00
Shop/Enviro	$	58.96
Subtotal :	$	1,552.97
Sales Tax :	$	38.10
By : VISA/MAS Total :	$	1,591.07
Paid :	$	1,591.07
Total Due :	$	0.00

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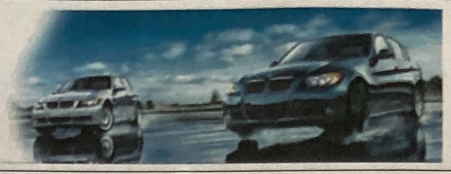
3607 Lafayette Blvd
Fredericksburg, VA 22408

(540) 898-8877



[redacted]

Vehicle : 2001 MERC E320
License : UDK3635
VIN : WDBJH65J11B237103
Engine : 3.2L V6 GAS FI
Mileage : In 159958 Out 159960

Inv. # : 0030839
Date : 9/16/2021
Page : Page 1 of 2
Trans : AUTO
PO # :

Tech	Labor Description / Qty	Parts Number	Parts Description	Labor	Parts	Subtotal
	Service Requests:					
	WAITING - DIAG CHECK ENGINE LIGHT IS ON. NO DRIVE ISSUE					
	Estimate Approvals:					
	Original Approval Date: 9/16/2021 2:21:00 PM Reason:					
	Amount: $817.34 Auth By: [redacted] Contacted By Phone					
	Phone: (540) - By: [redacted]					
	Revised Approval: 9/16/2021 8:16:00 AM Reason:					
	Amount: $151.11 Auth By: [redacted] Contacted By Phone					
	Difference from Previous Approval: $151.11					
	Phone: (540) - By: [redacted]					

JAA	DIAGNOSTIC (CHECK ENGINE LIGHT) INCLUDES: TIME TO ROAD TEST VEHICLE, CONFIRM PROBLEM WITH VEHICLE, CONNECT TEST EQUIPMENT TO DIAGNOSE AND TRACE PROBLEM TO ITS CAUSE.			145.00		145.00
JAA	REPLACE EGR SOLENOID AND RETEST OPERATION 23835			290.00	332.40	622.40
	1.00	112 140 04 60	EGR VALVE		317.00	
	1.00	112 142 02 80	EGR VALVE GASKET		2.60	
	1.00	000 990 73 67	EGR LINE FERRULE		4.90	
	1.00	000 990 68 54	JUNCTION NUT		5.50	
	1.00	112 141 21 80	EGR VALVE GASKET		2.40	
JAA	CHECK HEADLIGHT BEAM AIM - HEADLIGHT AIM WAS OFF; THE TECHNICIAN PERFORMED A HEADLAMP ADJUSTMENT TO RESOLVE.			0.00		

	Payments:					
	VISA/MASTERCARD, $817.34, on 09/16/21					
	CardNo: [**********5476], AuthorizationNo: [016128]					

International Auto Specialist

3607 Lafayette Blvd
Fredericksburg, VA 22408

(540) 898-8877



[redacted]

Vehicle : 2001 MERC E320
License : UDK3635
VIN : WDBJH65J11B237103
Engine : 3.2L V6 GAS FI
Mileage : In 159958 Out 159960

Inv. # : 0030839
Date : 9/16/2021
Page : Page 2 of 2
Trans : AUTO
PO # :

Tech	Labor Description / Qty	Parts Number	Parts Description	Labor	Parts	Subtotal

OK	Recommendation	OK	Recommendation

THANK YOU!
We appreciate the confidence you have placed in us and we look forward to providing you with the best possible service in the future.

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Labor :	$	435.00
Parts :	$	332.40
Sublet :	$	0.00
Other Fees :	$	0.00
Shop/Enviro	$	30.70
Subtotal :	$	798.10
Sales Tax :	$	19.24
By : Total :	$	817.34
VISA/MAS Paid :	$	817.34
Total Due :	$	0.00

International Auto Specialist

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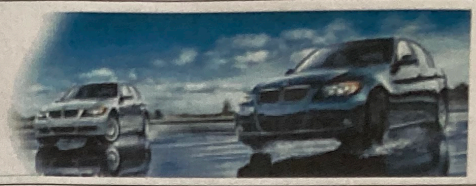
Fredericksburg, VA 22408

(540) 898-8877



[redacted]

Vehicle : 2001 MERC E320
License : QIC868
VIN : WDBJH65J11B237103
Engine : 3.2L V6 GAS FI
Mileage : In 148973 Out 148975

Inv. # : 0027222
Date : 4/17/2020
Page : Page 1 of 1
Trans : AUTO
PO # :

Tech	Labor Description / Qty	Parts Number	Parts Description	Labor	Parts	Subtotal
	Service Requests:					
	CUSTOMER STATES AIR CONDITIONING NOT BLOWING COLD					
	Estimate Approvals:					
	Original Approval Date: 4/17/2020 3:18:00 PM Reason:					
	Amount: $1,097.35 Auth By: [redacted] Contacted By Phone					
	Phone: (540) 413-1538 By:					

JH	RECOVER, EVACUATE AND RECHARGE A/C SYSTEM WITH ONE POUND OF R134 FREON AND ADD REFRIGERANT OIL			189.00	89.48	278.48
	2.00	R134A	A/C REFRIGERANT		70.00	
	1.00	BG 702	REFRIGERANT OIL		19.48	
JH	DIAGNOSTIC TEST BASED ON SYMPTOMS			202.50		202.50
	INCLUDES: TIME TO ROAD TEST VEHICLE, CONFIRM PROBLEM WITH VEHICLE, CONNECT TEST EQUIPMENT TO DIAGNOSE AND TRACE PROBLEM TO ITS CAUSE.					
JH	COMPLIMENTARY MULTIPOINT INSPECTION			0.00		
JH	REPLACE AC CONTROL PANEL AND RETEST OPERATION.			0.00	540.00	540.00
	1.00	210 830 32 85 80	CLIMATE CONTROL PANEL		540.00	
	Discount			-19.58	-31.47	-51.05

	Payments:					
	VISA/MASTERCARD, $1042.48, on 04/17/20					
	CardNo: [**********8591], AuthorizationNo: [071624]					

OK	Recommendation	OK	Recommendation

THANK YOU!
We appreciate the confidence you have placed in us and we look forward to providing you with the best possible service in the future.

I authorize the above repairs and necessary materials. I grant your employees permission to operate the vehicle for the purpose of testing and inspection. Not responsible for damage to vehicle by causes beyond our control or articles left in car. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto.Labor is guaranteed 12 months, or 12,000 miles, whichever occurs first. All other guarantees are made exclusively by the manufacturer. Warranty work based on this invoice must be performed by this shop. All parts are new, unless specified as (U)used or (R)rebuilt. I agree to pay reasonable storage fees on vehicle left more than 5 days after notification that job is complete. Unpaid balances accrue interest at 1.5% per month.

Labor :	$	371.92
Parts :	$	598.01
Sublet :	$	0.00
Other Fees :	$	0.00
Shop/Enviro	$	38.80
Subtotal :	$	1,008.73
Sales Tax :	$	33.75
By : VISA/MAS Total :	$	1,042.48
Paid :	$	1,042.48
Total Due :	$	0.00

International Auto Specialist

3607 Lafayette Blvd
Fredericksburg, VA 22408

(540) 898-8877



[redacted]

Vehicle : 2001 MERC E320
License : QIC868
VIN : WDBJH65J11B237103
Engine : 3.2L V6 GAS FI
Mileage : In 157696 Out 157690

Inv. # : 0029974
Date : 6/4/2021
Page : Page 1 of 2
Trans : AUTO
PO # :

Tech	Labor Description / Qty	Parts Number	Parts Description	Labor	Parts	Subtotal
	Service Requests:					
	QUOTE TO REPLACE EVAPORATOR CORE					
	Estimate Approvals:					
	Original Approval Date: 6/4/2021 4:51:00 PM Reason:					
	Amount: $4,967.25 Auth By [redacted]ontacted By Phone					
	Phone: (540) - By:					

AL	**REPLACE EVAPORATOR CORE - THIS WILL REQUIRE THE ENTIRE DASH TO BE REMOVED**			2700.00	899.00	3599.00
	1.00	210 830 10 58	A/C EVAPORATOR		630.00	
	2.00	Q 1 03 0004	MERCEDES COOLANT		61.12	
	2.00	210 830 03 96	DRAIN HOSE		31.88	
	2.00	126 995 00 46	LOCK RING		7.00	
	1.00	210 830 04 83	RECEIVER DRIER		169.00	
AL	**RECOVER, EVACUATE AND RECHARGE A/C SYSTEM WITH ONE POUND OF R134 FREON AND ADD REFRIGERANT OIL**			189.00	55.88	244.88
	1.00	BG 701	REFRIGERANT OIL		20.88	
	1.00	R134A	A/C REFRIGERANT		35.00	
AL	**PRICE FOR HEATER CORE ONLY**			0.00	184.00	184.00
	1.00	210 830 06 61	HEATER CORE		184.00	
AL	**REPLACE HEADLAMP ASSEMBLYS**			337.50	712.00	1049.50
	1.00	210 820 37 61	HEADLIGHT ASSEMBLY, LEFT		362.00	
	1.00	210 820 38 61	HEADLIGHT ASSEMBLY, RIGHT		350.00	
		Discount		-161.33	-92.54	-253.87

	Payments:					
	VISA/MASTERCARD, $4967.25, on 06/04/21					
	CardNo: [********5476], AuthorizationNo: [004833]**					

International Auto Specialist

3607 Lafayette Blvd
Fredericksburg, VA 22408

(540) 898-8877



[redacted]

Vehicle : 2001 MERC E320
License : QIC868
VIN : WDBJH65J11B237103
Engine : 3.2L V6 GAS FI
Mileage : In 157696 Out 157690

Inv. # : 0029974
Date : 6/4/2021
Page : Page 2 of 2
Trans : AUTO
PO # :

Tech	Labor Description / Qty	Parts Number	Parts Description	Labor	Parts	Subtotal

OK	Recommendation	OK	Recommendation

THANK YOU!
We appreciate the confidence you have placed in us and we look forward to providing you with the best possible service in the future.

I authorize the above repairs and necessary materials. I grant your employees permission to operate the vehicle for the purpose of testing and inspection. Not responsible for damage to vehicle by causes beyond our control or articles left in car. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto.Labor is guaranteed 24 months, or 24,000 miles, whichever occurs first. All other guarantees are made exclusively by the manufacturer. Warranty work based on this invoice must be performed by this shop. All parts are new, unless specified as (U)used or (R)rebuilt. I agree to pay reasonable storage fees on vehicle left more than 5 days after notification that job is complete. Unpaid balances accrue interest at 1.5% per month.

Labor :	$	3,065.17
Parts :	$	1,758.34
Sublet :	$	0.00
Other Fees :	$	0.00
Shop/Enviro	$	48.00
Subtotal :	$	4,871.51
Sales Tax :	$	95.74
Total :	$	4,967.25
By : VISA/MAS Paid :	$	4,967.25
Total Due :	$	0.00

International Auto Specialist

3607 Lafayette Blvd
Fredericksburg, VA 22408

(540) 898-8877



[redacted]

Vehicle : 2001 MERC E320
License : QIC868
VIN : WDBJH65J11B237103
Engine : 3.2L V6 GAS FI
Mileage : In 157696 Out 158970

Inv. # : 0029834
Date : 4/30/2021
Page : Page 1 of 2
Trans : AUTO
PO # :

Tech	Labor Description / Qty	Parts Number	Parts Description	Labor	Parts	Subtotal
	Service Requests:					
	WAITING - CUSTOMER STATES THE AC IS NOT WORKING AGAIN. WE HAVE RECHARGED IT MUTIPLE TIMES AND CAN NOT FIND THE LEAK. CUSTOMER WOULD LIKE US TO FIND THE LEAK SO WE CAN RESOLVE THE ISSUE BEFORE IT GETS HOT. INSTALL FRONT LICENSE PLATE BRAKET. STATE INSPECTION - INSTALL FRONT LICENSE PLATE BRACKET.					
	Estimate Approvals:					
	Original Approval Date: 4/30/2021 9:34:00 AM Reason:					
	Amount: $154.30 Auth By: [redacted] Contacted By Phone					
	Phone: (540) - By:					

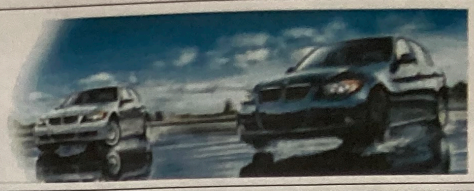
KL	FIND SOURCE OF LEAK IN THE AC SYSTEM - THE TECHNICIAN FOUND EVAPORATOR CORE TO BE LEAKING. HE COULD PHYSICALY SEE AC DYE COMING DRIPPING OUT OF THE DRAIN TUBE. RECOMMEND REPLACING THE EVAPORATOR CORE WITH ALL NECESSARY COMPONENTS.			0.00		
KL	STATE INSPECTION			20.00		20.00
KL	INSTALL FRONT LICENSE PLACE BRACKET			27.00	101.90	128.90
	1.00	210 885 07 81 1693	LICENSE PLATE BRACKET		97.00	
	2.00	202 990 01 21	BUTTON HEAD SCREW		4.90	

	Payments:					
	VISA/MASTERCARD, $154.30, on 04/30/21					
	CardNo: [**********8591], AuthorizationNo: [001879]					

International Auto Specialist

3607 Lafayette Blvd
Fredericksburg, VA 22408

(540) 898-8877



[redacted]

Vehicle : 2001 MERC E320
License : QIC868
VIN : WDBJH65J11B237103
Engine : 3.2L V6 GAS FI
Mileage : In 157696 Out 158970

Inv. # : 0029834
Date : 4/30/2021
Page : Page 2 of 2
Trans : AUTO
PO # :

Tech	Labor Description / Qty	Parts Number	Parts Description	Labor	Parts	Subtotal

OK	Recommendation	OK	Recommendation

THANK YOU!
We appreciate the confidence you have placed in us and we look forward to providing you with the best possible service in the future.

I authorize the above repairs and necessary materials. I grant your employees permission to operate the vehicle for the purpose of testing and inspection. Not responsible for damage to vehicle by causes beyond our control or articles left in car. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto.Labor is guaranteed 24 months, or 24,000 miles, whichever occurs first. All other guarantees are made exclusively by the manufacturer. Warranty work based on this invoice must be performed by this shop. All parts are new, unless specified as (U)used or (R)ebuilt. I agree to pay reasonable storage fees on vehicle left more than 5 days after notification that job is complete. Unpaid balances accrue interest at 1.5% per month.

Labor :	$	47.00
Parts :	$	101.90
Sublet :	$	0.00
Other Fees :	$	0.00
Shop/Enviro	$	0.00
Subtotal :	$	148.90
Sales Tax :	$	5.40
By : Total :	$	154.30
VISA/MAS Paid :	$	154.30
Total Due :	$	0.00

International Auto Specialist
1319 Princess Anne Street
Fredericksburg, VA 22401
(540) 899-2210
bobby@internationalautospecialists.com
http://internationalautospecialists.com

Invoice for RO #3506259

Service Advisor: Bobby Sorkhe
Posted Date: 11/22/24 at 02:27 PM EST
Client: [redacted]
Vehicle: 2001 Mercedes-Benz E320 Base

[redacted]	**2001 Mercedes-Benz E320 Base 3.2L 6Cyl GAS 112.941 Naturally Aspirated** VIN: WDBJH65J11B237103 License: UDK3635 Color: N/A Odometer In: 180955 / Out: 180959	**RO # 3506259** Time-In: 11/21/24 at 03:44 PM EST Save Parts: No

Client concerns:

- DROP OFF- PERFORM SCHEDULE B MAINTENANCE SERVICE
- CUSTOMER STATES HE FEELS AS THOUGH STEERING IS TIGHT, SPECIFICALLY AT LOWER PARKING LOT SPEEDS. CHECK AND ADVISE.

1 - MAINTENANCE SERVICE "B"

Tech: A M

Labor:	Maintenance Service "B" • Mercedes-Benz motor oil & filter change • Remote key battery replacement • Check all lights, horn, safety catches/hinges operation. • Fluid levels check and correction. • Check wipers/washer system. • Brake component inspection • Tire condition/inflation check & correction. • Rotate tires (only on vehicles with same sized tires) • Reset maintenance indicator.		$116.00
Parts:	OIL FILTER	1	$26.00
	OIL DRAIN PLUG GASKET	1	$4.99
	5W40 SYN HI TECH	8	$87.92

✓ **Approved on 11/21/24 at 04:03 PM EST** — *Subtotal $234.91 + est. Tax $6.30* — **$241.21**

2 - COMPLIMENTARY COURTESY INSPECTION

Tech: A M

Labor:	- REAR MAIN CRANKSHAFT SEAL IS ACTIVELY LEAKING OIL. - FRONT WHEEL BEARINGS HAVE SLIGHT PLAY PRESENT AND REQUIRE ADJUSTMENT. - REAR STRUT MOUNTS ARE DETERIORATING DUE TO AGE AND NORMAL WEAR.		$0.00

✓ **Approved on 11/21/24 at 04:03 PM EST** — *0* — **0**

I authorize the above repairs and necessary materials. I grant your employees permission to operate the vehicle for the purpose of testing and inspection. International Auto Specialists is not responsible for damage to vehicle by causes beyond our control or articles left in vehicle. An expressed mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. Parts and labor is guaranteed for 24 months or 24,000 miles ; whichever occurs first. All other guarantees are made exclusively by the manufacturer. **Warranty work based on this invoice must be performed by this shop**. All parts are new, unless specified as (U)used or (R)rebuilt. I agree to pay reasonable storage fees on the vehicle if left more than 5 days after notification that work is completed. Unpaid balances accrue interest at 1.5% per month.

International Auto Specialist II

3607 Lafayette Boulevard
Fredericksburg, VA 22408
(540) 898-8877
bob@internationalautospecialists.com
https://www.internationalautospecialists.com/

Invoice for RO #6010815

Service Advisor: JENNIFER BARTLEY
Date Created: 03/19/25 at 03:07 PM EDT
Client: [redacted]
Vehicle: 2001 Mercedes-Benz E320 Base

[redacted]	2001 Mercedes-Benz E320 Base 3.2L 6Cyl GAS 112.941 Naturally Aspirated VIN: WDBJH65J11B237103 License: UDK3635 Color: N/A Odometer In: 183400 / Out: 183400	RO # 6010815 Time-In: 03/19/25 at 03:07 PM EDT Save Parts: No

Client concerns:

- DROP OFF - A/C INOP - DOESN'T BLOW COOL AIR. OVER WINTER, INTERMITTENTLY HAD ISSUES WITH HEAT SOMETIMES BLOWING COOL AIR

1 - INITIAL TESTING FOR A/C CONCERN

Tech: JM

	CUSTOMER STATES A/C DOESN'T BLOW COOL AIR. OVER WINTER, INTERMITTENT ISSUES WITH HEAT BLOWING COOL AIR	
	Recovered .333lbs and recharged 2.2lbs. Confirmed A/C is cool after recharging.	$180.00
Labor:	Inspected for leaks and found line that comes off the A/C Drier to expansion valve is leaking. Line runs under driver side fuse block and under suspension fluid reservoir. Things may break upon removal due to age.	
	Note: May have develop other leaks once this one is remedied.	

✓ Approved on 03/20/25 at 08:36 AM EDT — **$180.00**

2 - COMPLIMENTARY COURTESY INSPECTION

Tech: JM

	- Valve cover gaskets are leaking	
Labor:	- Idler Pulley is noisy	$0.00
	- Brake fluid fails copper content test strip	

✓ Approved on 03/20/25 at 08:36 AM EDT — *0* — **0**

3 - REPLACE REFRIGERANT LINE

Tech: JM

Note: *** Parts have to be ordered - 3-5 business days ***

Labor:	REPLACE REFRIGERANT LINE		$486.00
Parts:	A/C Piping - 210 830 05 15	1	$87.74
	Sealing Ring - 013 997 40 45 64	2	$9.46

✓ Approved on 03/21/25 at 05:09 AM EDT — *Subtotal $583.20 + est. Tax $5.15* — **$588.35**

4 - EVACUATION AND RECHARGE OF A/C SYSTEM

Tech: JM

Labor:	EVACUATION AND RECHARGE OF A/C SYSTEM		$252.00
Part:	A/C REFRIGERANT - R134A	2.2	$77.00

✓ Approved on 03/21/25 at 05:09 AM EDT — *Subtotal $329.00 + est. Tax $4.08* — **$333.08**

5 - REPLACE LIFTGATE STRUTS Tech: JM				
				$180.00
Labor:	REPLACE LIFTGATE STRUTS		2	$120.68
Part:	Hatch Strut - TFS613803			
✓ Approved on 03/24/25 at 09:34 AM EDT		*Subtotal $300.68 + est. Tax $6.40*		**$307.08**

I authorize the above repairs and necessary materials. I grant your employees permission to operate the vehicle for the purpose of testing and inspection. International Auto Specialists is not responsible for damage to vehicle by causes beyond our control or articles left in vehicle. An expressed mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. Parts and labor is guaranteed for 24 months or 24,000 miles ; whichever occurs first. All other guarantees are made exclusively by the manufacturer. **Warranty work based on this invoice must be performed by this shop**. All parts are new, unless specified as (U)used or (R)rebuilt. I agree to pay reasonable storage fees on the vehicle if left more than 5 days after notification that work is completed. Unpaid balances accrue interest at 1.5% per month.

Total Repair Order & Signature:

Total Labor:	$1,098.00
Total Parts:	$294.88
Total Fees:	$55.72
Subtotal:	**$1,448.60**
Taxes:	$18.58
Grand Total:	**$1,467.18**
BALANCE DUE:	**$1,467.18**

X _____

Grand Total $1,467.18 authorized by [redacted] on 03/24/25 at 09:34 AM EDT verbally in-person

Previous Approval History

Method	Authorizer	RO Total	Authorization Date	IP Address
Verbal In-Person	[redacted]	$1,467.18 *+$319.74*	03/24/25 at 09:34 AM EDT	–
Digital Signature		$1,147.44 *+$866.07*	03/21/25 at 05:09 AM EDT	24.153.32.49
Verbal In-Person		$281.37	03/20/25 at 08:36 AM EDT	–

International Auto Specialist II
3607 Lafayette Boulevard
Fredericksburg, VA 22408
(540) 898-8877
bob@internationalautospecialists.com
https://www.internationalautospecialists.com/

Invoice for RO #6010884

Service Advisor: JJ BUCKLEY
Date Created: 03/27/25 at 08:17 AM EDT
Client: [redacted]
Vehicle: 2001 Mercedes-Benz E320 Base

[redacted]	2001 Mercedes-Benz E320 Base 3.2L 6Cyl GAS 112.941 Naturally Aspirated VIN: WDBJH65J11B237103 License: UDK3635 Color: N/A Odometer: INOP	RO # 6010884 Time-In: 03/27/25 at 08:17 AM EDT Save Parts: No

Client concerns:

- CUSTOMER UPSET THAT HE HAS NO REAL HOT HEAT OR REAL COLD A/C . TOLD ME THAT THIS WAS SUPPOSED TO BE PART OF THE INITIAL DIAGNOSTIC
- ERRATIC HEATING/INTERMITTENTLY NOT PRODUCING HOT AIR

1 - WARRANTY -CHECK HEATING/COOLING EFFICIENCY

Tech: JM

Labor:	Verified that A/C is blowing cold at 44 degrees F to verify recent repairs. No issues with refrigeration. Also, heat operated normally at time of initial visit-no heating issues were found at that time. Heat took a long time to come on. Once hot air was coming through vents, driver side vent was at 125 F and center vent was at 110 F. Checked heating coefficient over 3 days with random/intermittent results 2 days heater worked as designed. Scanned vehicle and found faults for Coolant Recirculation Pump. Bi-directionally activated pump and found it to be intermittently not working. Engine took over 20 minutes to get to operating temperature. Heat is working this morning. Heat is coming out of center vents, but it is not as hot, and the flow is less, this is going to be a separate issue. requires thermostat replacement as well as auxilliary water pump replacement to address intermittent heating concern.		$0.00
✓ Approved on 03/27/25 at 08:19 AM EDT		*0*	**0**

2 - THERMOSTAT AND AUX WATER PUMP REPLACEMENT

Tech: JM

Labor:	REPLACE THERMOSTAT AND AUX WATER PUMP		$792.00
Parts:	Thermostat Seal / O-Ring - 112 203 00 76	1	$0.00
	Thermostat Assembly - 112 203 02 75	1	$0.00
	Auxiliary Water Pump - 001 835 35 64	1	$194.99
	COOLANT ANTIFREEZE - 861526	1	$46.19
✓ Approved on 04/04/25 at 02:05 PM EDT	*Subtotal $1,033.18 + est. Tax $12.78*		**$1,045.96**

I authorize the above repairs and necessary materials. I grant your employees permission to operate the vehicle for the purpose of testing and inspection. International Auto Specialists is not responsible for damage to vehicle by causes beyond our control or articles left in vehicle. An expressed mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. Parts and labor is guaranteed for 24 months or 24,000 miles ; whichever occurs first. All other guarantees are made exclusively by the manufacturer. **Warranty work based on this invoice must be performed by this shop**. All parts are new, unless specified as (U)used or (R)rebuilt. I agree to pay reasonable storage fees on the vehicle if left more than 5 days after notification that work is completed. Unpaid balances accrue interest at 1.5% per month.

Total Repair Order & Signature:

Total Labor:	$792.00
Total Parts:	$241.18
Total Fees:	$0.00
Subtotal:	**$1,033.18**
Taxes:	$12.78
Grand Total:	**$1,045.96**
BALANCE DUE:	~~$1,045.96~~

993.46

X

Grand Total $997.32 authorized by [redacted] on 04/04/25 at 02:05 PM EDT verbally in-person

CUSTOMER #: 4169

528174

INVOICE

PAGE 1

Mercedes-Benz

MERCEDES-BENZ OF CHARLOTTESVILLE
1381 Richmond Road
Charlottesville, VA 22911
Phone: (434) 817-3380
www.mbofcharlottesville.com

[redacted]

SERVICE ADVISOR: 37040 LYNAE HATCHER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BEIGE	01	MERCEDES E320	WDBJH65J11B237103		1/173516	T3786

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN01 DD			13:15 16MAR24		199.00	CC	19MAR24

R.O. OPENED	READY	OPTIONS:
12:11 16MAR24	09:45 19MAR24	

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A CUSTOMER STATES ALTERNATOR LIGHT CAME ON WHILE DRIVING ON THE HIGHWAY, PULLED OVER AND SAW BELT WAS SHREDDED. REMOVED BELT AND DROVE HERE. PLEASE CHECK AND ADVISE			
00 MISC			
37008 CP		99.50	99.50
PARTS: 0.00 LABOR: 99.50 OTHER: 0.00		TOTAL LINE A:	99.50
Duplicated customer concern while pulling the vehicle into the shop. Battery/alternator malfunction light on, no power steering. Belt is missing and tensioner pulley is seized.			
**********			
B MB VEHICLE MULTI POINT INSPECTION SHEET			
MBMPI MB VEHICLE MULTI POINT INSPECTION SHEET			
37008 ISP			(N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00		TOTAL LINE B:	0.00
MPI complete			
**********			
C** V Belts - Replace			
EG61 V Belts - Replace			
37008 CP		159.20	159.20
1 011-997-97-92 A03-1PV150 V-BELT	73.70	73.70	73.70
PARTS: 73.70 LABOR: 159.20 OTHER: 0.00		TOTAL LINE C:	232.90
Belt replaced after new tensioner install			
**********			
D** Tensioner, V-Belt - Replace			
CAUSE: Bearing in the pulley seized causing belt to break			
EI03 Tensioner, V-Belt - Replace			
37008 CP		318.40	318.40
1 112-200-09-70 A03-1PV152 TENSION ROLLER	399.00	399.00	399.00
PARTS: 399.00 LABOR: 318.40 OTHER: 0.00		TOTAL LINE D:	717.40
New belt and tensioner assembly installed and now working as it should.			
**********			

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

***SHOP SUPPLY COSTS:** We have added a charge equal to 10% of the total cost of labor and parts, not to exceed $50.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DealerCAP 2021 CDK Global, LLC (01/21) SERVICE INVOICE TYPE 2 - 2SI2C - *AS-IS* - VA - 9698020

CUSTOMER COPY

CUSTOMER #: 4169

528174

INVOICE

PAGE 2

Mercedes-Benz

MERCEDES-BENZ OF CHARLOTTESVILLE
1381 Richmond Road
Charlottesville, VA 22911
Phone: (434) 817-3380
www.mbofcharlottesville.com

[redacted]

SERVICE ADVISOR: 37040 LYNAE HATCHER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BEIGE	01	MERCEDES E320	WDBJH65J11B237103		1/173516	T3786

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN01 DD			13:15 16MAR24		199.00	CC	19MAR24

R.O. OPENED	READY	OPTIONS:
12:11 16MAR24	09:45 19MAR24	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

****

ESTIMATE: 950.30 16MAR24 13:11 SA: 37040
CONTACT:

****

CUSTOMER PAY SHOP CHARGES FOR REPAIR ORDER 50.00

********THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED**********
,,SUMMARY RS47 Drive Shaft Flex Disc, Rear - Replace with new bolts
EN17 Gasket(s), Valve Cover - Replace Both sides

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE VEHICLE MANUFACTURER OR THE PARTS MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

***SHOP SUPPLY COSTS:** We have added a charge equal to 10% of the total cost of labor and parts, not to exceed $50.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	577.10
PARTS AMOUNT	472.70
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	50.00
TOTAL CHARGES	1099.80
LESS INSURANCE	0.00
SALES TAX	27.70
PLEASE PAY THIS AMOUNT	1127.50

DealerCAP 2021 CDK Global, LLC (01/21) SERVICE INVOICE TYPE 2 - 2S12C - *AS-IS* - VA - 9698020

CUSTOMER COPY

International Auto Specialist II
3607 Lafayette Boulevard
Fredericksburg, VA 22408
(540) 898-8877
bob@internationalautospecialists.com
https://www.internationalautospecialists.com/

Invoice for RO #6014612

Service Advisor: JENNIFER BARTLEY
Date Created: 06/24/26 at 08:16 AM EDT
Client: [redacted]
Vehicle: 2001 Mercedes-Benz E320 Base

[redacted]	2001 Mercedes-Benz E320 Base 3.2L 6Cyl GAS 112.941 Naturally Aspirated VIN: WDBJH65J11B237103 License: UDK3635 Color: N/A Odometer In: 194161 / Out: 194165	RO # 6014612 Time-In: 06/24/26 at 08:16 AM EDT Save Parts: No

Client concerns:

- DROP OFF
- CHECK ENGINE LIGHT
- HARD TO START-RUNS POORLY
- cut off while driving

1 - DIAGNOSE BASED ON SYMPTOMS
Tech: K L

Labor:	Test drive vehicle and it drove fine. Check engine light is on so I performed a short test and found that the vehicle has a fault for the crankshaft position sensor. Attempt to start the vehicle and it is now a crank no start. Check actual values and found that the crank signal is missing. The crankshaft sensor will have to be replaced and the sensor rotor adaptation performed		$195.00

✓ **Approved on 06/24/26 at 08:19 AM EDT** **$195.00**

2 - REPLACE CRANKSHAFT POSITION SENSOR
Tech: K L

Labor:	Includes sensor rotor adaptation		$292.50
Part:	Crankshaft Sensor	1	$220.80

✓ **Approved on 06/24/26 at 10:14 AM EDT** *Subtotal $513.30 + est. Tax $11.70* **$525.00**

I authorize the above repairs and necessary materials. I grant your employees permission to operate the vehicle for the purpose of testing and inspection. International Auto Specialists is not responsible for damage to vehicle by causes beyond our control or articles left in vehicle. An expressed mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. Parts and labor is guaranteed for 24 months or 24,000 miles ; whichever occurs first. All other guarantees are made exclusively by the manufacturer. **Warranty work based on this invoice must be performed by this shop**. All parts are new, unless specified as (U)used or (R)ebuilt. I agree to pay reasonable storage fees on the vehicle if left more than 5 days after notification that work is completed. Unpaid balances accrue interest at 1.5% per month.

Work Authorization Signature:

X _____

Grand Total $749.83 authorized by [redacted] on 06/24/26 at 10:14 AM EDT by digital signature

Total Labor:	$487.50
Total Parts:	$220.80
Total Fees:	$28.33
Subtotal:	**$736.63**
Taxes:	$13.20
Grand Total:	**$749.83**
BALANCE DUE:	**$749.83**

Previous Approval History

Method	Authorizer	RO Total	Authorization Date	IP Address
Digital Signature	[redacted]	$749.83 *+$546.62*	06/24/26 at 10:14 AM EDT	146.168.172.186
Verbal In-Person	[redacted]	$203.21	06/24/26 at 08:19 AM EDT	–

International Auto Specialist II
3607 Lafayette Boulevard
Fredericksburg, VA 22408
(540) 898-8877
bob@internationalautospecialists.com
https://www.internationalautospecialists.com/

RO #6014256
Service Advisor: JENNIFER BARTLEY
Date Created: 05/07/26 at 03:45 PM EDT
Client: [redacted]
Vehicle: 2001 Mercedes-Benz E320 Base

[redacted]

RO # 6014256
Save Parts: No

Client concerns:

- "A" SERVICE
- STATE INSPECTION
- CHECK FOR LIGHT OUT

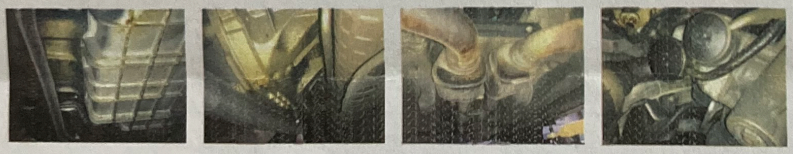
Inspection Rating Key:

☺ Checked & Okay ⚠ Requires Attention Soon ✘ Requires Immediate Attention — Not Applicable

IAS wants customers to have the necessary information to make informed repair & maintenance decisions. Numerous references are available to assist with this process, including your service advisor.The following findings specific to your vehicle were found

TECH: N/A

☺ ⚠ ✘ —		
	Exterior	
☐ ☑ ☐ ☐	Headlamps 	**Finding:** Front left fog light is out and housing is cracked
☑ ☐ ☐ ☐	Tail Lamps	**Finding:**
☑ ☐ ☐ ☐	Wiper Blades	**Finding:**
☑ ☐ ☐ ☐	Windshield Chips	**Finding:**
☑ ☐ ☐ ☐	Glass/Mirrors	**Finding:**
☑ ☐ ☐ ☐	State Inspection due	**Finding:** 6/26
☐ ☐ ☐ ☑	Other	**Finding:**
☺ ⚠ ✘ —	**Interior**	
☐ ☑ ☐ ☐	[redacted] Warning Lights On	**Finding:** Service due
☑ ☐ ☐ ☐	Cabin Air Filter	**Finding:**
☐ ☐ ☐ ☑	A/C Cooling	**Finding:**

☐ ☑ ☐ ☐ Rear Brake Pads and Rotors	**Finding:** 6mm yellow
☑ ☐ ☐ ☐ Brake Hoses	**Finding:**
☐ ☐ ☐ ☑ Other Items	**Finding:**
☺ ⚠ ✘ — **Steering and Suspension**	
☑ ☐ ☐ ☐ Front Shocks/Struts	**Finding:**
☑ ☐ ☐ ☐ Rear Shocks/Struts	**Finding:**
☐ ☐ ☐ ☑ Front Axle	**Finding:**
☑ ☐ ☐ ☐ Rear Axle	**Finding:**
☑ ☐ ☐ ☐ Sway Bar Link	**Finding:**
☑ ☐ ☐ ☐ Wheel Bearing	**Finding:**
☑ ☐ ☐ ☐ Ball Joints	**Finding:**
☑ ☐ ☐ ☐ Tie Rods	**Finding:**
☑ ☐ ☐ ☐ Control Arms	**Finding:**
☑ ☐ ☐ ☐ Wheel Alignment	**Finding:**
☐ ☐ ☐ ☑ Other Items	**Finding:**
☺ ⚠ ✘ — **Under Vehicle**	
☐ ☐ ☑ ☐ Oil Leaks	**Finding:** Oil is on most of the engine, and has worked its way onto the exhaust. I recommend a degrease to properly diagnose the leak 
☑ ☐ ☐ ☐ Coolant Leaks	**Finding:**
☑ ☐ ☐ ☐ Exhaust	**Finding:**
☑ ☐ ☐ ☐ Left Front Tire	**Finding:** 6/32nd's
☐ ☑ ☐ ☐ Right Front Tire	**Finding:** 5/32nd's. Tread is starting to get low. Keep monitor.
☐ ☑ ☐ ☐ Right Rear Tire	**Finding:** 4/32nd's. Tread is starting to get low. Keep monitor
☑ ☐ ☐ ☐ Left Rear Tire	**Finding:** 6/32nd's

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bob@internationalautospecialists.com
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Invoice for RO #6014256

Service Advisor: JENNIFER BARTLEY
Date Created: 05/07/26 at 03:45 PM EDT
Client: [redacted]
Vehicle: 2001 Mercedes-Benz E320 Base

[redacted]	2001 Mercedes-Benz E320 Base 3.2L 6Cyl GAS 112.941 Naturally Aspirated VIN: WDBJH65J11B237103 License: UDK3635 Color: N/A Odometer In: 193381 / Out: 193383	RO # 6014256 Time-In: 05/07/26 at 03:45 PM EDT Promised Time-Out: 05/08/26 at 03:00 PM EDT Save Parts: No

Client concerns:

- "A" SERVICE
- STATE INSPECTION
- CHECK FOR LIGHT OUT

1 - Maintenance Service "A"

Tech: B S

Labor:	Maintenance Service "A" • Includes: Synthetic motor oil & filter change • Check all lights, horn, safety catches/hinges operation. • Fluid levels check and correction. • Check wipers/washer system. • Brake component inspection • Tire condition/inflation check & correction. • Rotate tires (only on vehicles with same sized tires) • Reset maintenance indicator.		$148.00
Parts:	OIL DRAIN PLUG GASKET - 75 22 709	1	$4.99
	OIL FILTER - 000 180 26 09	1	$26.00
	5W40 Full Synthetic Engine Oil - LM 2332	7	$104.93

✓ Approved on 05/07/26 at 03:51 PM EDT — *Subtotal $283.92 + est. Tax $7.20* — **$291.12**

2 - COMPLIMENTARY COURTESY INSPECTION

Tech: B S

Labor:	-Oil leaks present -Brake fluid fails test -Hood shocks inop -Front foglight doesnt work and housing is cracked -Right front and Right rear tires near replacement levels -Engine air filter dirty		$0.00

✓ Approved on 05/07/26 at 03:51 PM EDT — *0* — **0**

3 - VIRGINIA SAFETY INSPECTION

Tech: S L

Labor:	STATE INSPECTION		$20.00

✓ Approved on 05/07/26 at 03:51 PM EDT — **$20.00**

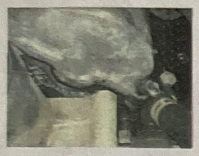
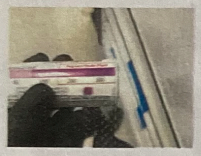
4 - LEFT FRONT FOGLIGHT BULB

Tech: B S

Labor:	Replace left front foglight bulb		$55.50
Part:	BULB - H1	1	$10.49

✓ Approved on 05/08/26 at 09:06 AM EDT — *Subtotal $65.99 + est. Tax $0.56* — **$66.55**

I authorize the above repairs and necessary materials. I grant your employees permission to operate the vehicle for the purpose of testing and inspection. International Auto Specialists is not responsible for damage to vehicle by causes beyond our control or articles left in vehicle. An expressed mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. Parts and labor is guaranteed for 24 months or 24,000 miles ; whichever occurs first. All other guarantees are made exclusively by the manufacturer. **Warranty work based on this invoice must be performed by this shop**. All parts are new, unless specified as (U)used or (R)rebuilt. I agree to pay reasonable storage fees on the vehicle if left more than 5 days after notification that work is completed. Unpaid balances accrue interest at 1.5% per month.

☐ ☐ ☐ ☑ Heating	**Finding:**
☐ ☐ ☐ ☑ Other Items	**Finding:**
☺ ⚠ ✘ — **Underhood**	
☐ ☐ ☑ ☐ Hood Shocks	**Finding:** Hood shocks slide under hood's weight.
☐ ☑ ☐ ☐ Air Filter 	**Finding:** Filter is getting pretty dirty. Keep monitor
☑ ☐ ☐ ☐ Drive Belts/Tensioner	**Finding:**
☐ ☑ ☐ ☐ Leaks  	**Finding:** Valve covers are sweating
☐ ☐ ☑ ☐ Brake Fluid 	**Finding:** The brake fluids copper corrosion level is too high. Recommend a brake flush.
☑ ☐ ☐ ☐ Coolant	**Finding:**
☑ ☐ ☐ ☐ Power Steering Fluid	**Finding:**
☐ ☐ ☐ ☑ Other Items	**Finding:**
☺ ⚠ ✘ — **Start/Charging System**	
☑ ☐ ☐ ☐ Battery	**Finding:**
☑ ☐ ☐ ☐ Battery Terminals	**Finding:**
☑ ☐ ☐ ☐ Starter	**Finding:**
☑ ☐ ☐ ☐ Alternator	**Finding:**
☐ ☐ ☐ ☑ Other Items	**Finding:**
☺ ⚠ ✘ — **Brakes**	
☑ ☐ ☐ ☐ Front Brake Pads and Rotors	**Finding:** 9mm green

☐ ☐ ☐ ☑ Other Items

Finding:

VEHICLE WALK AROUND

TECH: N/A

☺ ⚠ ✘ — PHOTOS

☐ ☐ ☐ ☐ CHECK IN WALK AROUND

Finding:

