

# CHEVROLET Delivery Inspection



Chevrolet Motor Division  
General Motors Corporation  
**CHEVROLET**  
Geo

## Dealership Certification

We, the members of the Sales and Service Management Team, certify that your Chevrolet has received our Satisfaction System preparation for delivery to you.

The completion of the following Chevrolet Satisfaction System checklist is your assurance that this vehicle has passed each quality inspection, and that it is delivered to you in excellent condition.

### Delivering Dealership:

Mahony Chevrolet

### Phone Number:

1800-78-Deals

## Chevrolet Satisfaction System Operation / Appearance Inspection

- Under Hood
- Body/Chassis
- Road Test
- Under Vehicle
- Appearance

## Chevrolet Satisfaction System Sales / Delivery

- Inspect paint finish and appearance of vehicle
  - Check cleanliness of vehicle, outside, inside
  - Present full tank of fuel, fill tank after check-out drive
  - Provide dealership orientation, including tour of service areas, procedures, GM Protection Plan availability
  - Review glovebox materials: Owner's Manual, Maintenance Schedule, Warranty and Owner Assistance Information Booklet, Tire Warranty Folder, Instructional Materials.
  - Provide customer with all state required material/literature
- (if applicable), Lemon Law information, etc.
- Explain clock/radio operation
  - Cut plastic emergency keys and present to customer
  - Knock out key centers and present to customer
  - Schedule first service visit, place appointment card in slots in owner portfolio
  - Review Roadside Assistance and Customer Assistance procedures with customer
  - Certify customer received Satisfaction System delivery by removing seal from certificate and affixing to door jamb

## Chevrolet Satisfaction and Certification

U.C. Hasselot #42    April 5    [Signature]    4-5-93  
Technician Performing Services    Date    Service Department Certification    Date

Sales Department - Delivery Certification: \_\_\_\_\_ Date

Customer Signature \_\_\_\_\_ Date

## Your Chevrolet Vehicle Identification Number:

1 6 1 Y Y 2 3 P 4 P 5 1 1 3 8 5 8



# Pre-Delivery Inspection Procedure Passenger Cars and Light-duty Trucks

If a corrective action was performed, or if additional action is required, note it on the appropriate line below each category. Major deficiencies or correction needs should be called to the attention of the Service Manager.

Mahoney Chev. 09-330  
 Delivering Dealership Code  
 Indianapolis IN 46158  
 City State Zip  
 3378 51847  
 Dealer Stock No. Repair Order No.

VIN 161Y23P4P5113858

## CHECK, INSPECT AND PERFORM THE FOLLOWING OPERATIONS

### UNDER HOOD

- Check hood latch operation, including the safety latch.
- Check engine compartment light, if so equipped.
- Check engine components for proper assembly by sight, feel or sound, including drive belts.
- Visually check that all hoses and wires are attached, free of kinks, and routed clear of hot or moving parts.
- Visually inspect for seepage at hose and pipe connections, seals, gaskets, and plugs.
- Check battery; green dot should be visible.
- Check fluid levels; add as required.

Action Performed: \_\_\_\_\_

Action Required: \_\_\_\_\_

### BODY/CHASSIS

- Check all interior and exterior lights for operation.
- Check operation of hood, deck lid, tailgate, doors, latches, locks and keys.
- Check that jack and emergency equipment is properly stowed.
- Adjust all tire pressures, including spare, to specification.
- Install loose shipped parts, such as: antenna, wheel covers, etc.
- Torque lugnuts - 30 series w/ duals.
- Aim headlights - incomplete vehicles, re-aim after body assembly.

Action Performed: \_\_\_\_\_

Action Required: \_\_\_\_\_

### ROAD TEST

Road test on a route with road conditions which permit proper evaluation of any squeaks, rattles, and wind noise. During this test, check all standard equipment, options, and accessories, such as the following, for proper operation and function:

- steering column, ignition lock and switch
- all warning systems
- neutral start safety switch
- radio (entertainment center)
- set clock
- optional equipment (tilt wheel, power seats, windows, and locks, climate control, rear defogger)
- clutch
- engine and transmission performance
- instruments, gauges
- horn
- turn signal, self cancelling
- heater and air conditioning
- steering wheel (center position and handling)
- windshield wipers, washer
- cruise control
- electronic compass
- check for squeaks, rattles and wind noise
- brakes (including parking brake and warning light)

Action Performed: \_\_\_\_\_

Action Required: \_\_\_\_\_

### UNDER VEHICLE

- Visually inspect underbody, drive train, suspension, exhaust system, lines and linkages for damage, correct routing, and proper assembly.
- Visually check fuel system, brake system, and oil cooler lines for leaks, correct routing, retention, and clearance from moving parts.

Action Performed: \_\_\_\_\_

Action Required: \_\_\_\_\_

### APPEARANCE

- Interior Trim and Carpets - remove protective coverings and clean as required: seats, headliner, visors, door panels, kick panels, console, instrument panel, all interior moldings and hard trim.
- Install floor mats.
- Ensure that automatic safety belt system emergency release mechanism is connected.
- Remove exterior protective shipping materials, wash vehicle and inspect for water leaks.
- Check for proper fit and retention of parts and components, such as bumpers, moldings, grill and emblems.
- Exterior Finish - detailed clean up; remove overspray, sealer, etc.; touch-up chipped paint.

Action Performed: \_\_\_\_\_

Action Required: \_\_\_\_\_



Distribution of Copies:

Part 1 - Dealer    Part 2 - Vehicle Data

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## Satisfaction Action Completed

New vehicle preparation services performed by:

*[Signature]*  
Technician

4-5-93  
Date

New vehicle preparation certification:

*[Signature]*  
Service Department

4-5-93  
Date

