

# Repair Order Detail - Customer Copy

RO Number: 13781

RO Status: READY TO POST

Customer:

Phone(s):

Vehicle: ZFFZS49A6Y0119575

2000 550M

RED

Mileage: 16,901

Service advisor: 33

Tag number: T427

Payment type: AE

Promised time: 05:00 PM

Promised date: 09/19/2023

Waiter: No

Estimate: 0.00

~~~~~

A AIR CONDITIONING SYSTEM: IRREGULAR OPERATION. CUSTOMER STATES AC BLOWING WARM. INSPECT & ADVISE. 285.00

AC C AIR CONDITIONING SYSTEM: IRREGULAR OPERATION. INSPECT & ADVISE.

Tech(s): 19

Pts: 0.00 Lbr: 285.00 Other: 0.00 Total Line A: 285.00

Story: 16901 PERFORMED INSPECTION OF A/C SYSTEM. DURING INSPECTION FOUND A/C SYSTEM TO BE LOW PRESSURE AND CHARGE. PERFORMED EVAC AND VACUUM TEST. VEHICLE HELD VACUUM. PERFORMED CHARGING OF A/C SYSTEM WITH UV DYE. PERFORMED MULTIPLE TEST DRIVES. A/C SYSTEM OPERATING AS INTENDED AT THIS TIME. RELEASE AND MONITOR SYSTEM.

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B CUSTOMER STATES CRANK NO START. INSPECT AND ADVISE. 0.00

1100 C GENERAL MISCELLANEOUS.

Tech(s): 19

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

Story: 16901 PERFORMED INSPECTION OF VEHICLE FUEL SYSTEM. NO FUEL GETTING TO THE ENGINE. TESTED FOR POWER AND GROUND AT FUEL PUMPS. PUMPS GETTING POWER AND GROUND. INSPECTION FUEL PUMP RELAY. RELAYS WORKING AS INTENDED. INSPECTED ECU'S FOR SIGNAL. SIGNAL REACTING PUMPS AS INTENDED. REMOVED FUEL FILTERS TO INSPECT FOR BLOCKAGE. FUEL FILTERS FREE FROM RESTRICTIONS. FUEL COMING FROM PUMPS. FLOW FROM PUMPS IS WEAK. RECOMMENDED TO REMOVE FUEL PUMPS AND REPLACE FUEL PUMPS.

~~~~~

C PERFORM ENCLOSED TRANSPORT OF VEHICLE. 299.95

TOW C PERFORM ENCLOSED TRANSPORT OF VEHICLE.

Tech(s): 55

Pts: 0.00 Lbr: 299.95 Other: 0.00 Total Line C: 299.95

~~~~~

D PERFORM COMPLIMENTARY MULTI-POINT INSPECTION & COMPLETE VEHICLE QUALITY INSPECTION/CHECKS BEFORE RELEASE. PROVIDE AN ESTIMATE FOR ANY SUGGESTED REPAIRS TO THE VEHICLE. WASH VEHICLE PER VALUED CLIENT - THANKS FOR YOUR PARTNERSHIP. N/C

1011 ISP PERFORM COMPLIMENTARY MULTI-POINT INSPECTION & COMPLETE VEHICLE QUALITY INSPECTION/CHECKS

# Repair Order Detail - Customer Copy

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Phone(s):

Vehicle: ZFFZS49A6Y0119575      2000   550M      RED

Mileage: 16,901

Payment type: AE

Waiter: No

Service advisor: 33

Promised time: 05:00 PM

Estimate:      0.00

Tag number: T427

Promised date: 09/19/2023

~~~~~  
 BEFORE RELEASE.  
 PROVIDE AN ESTIMATE  
 FOR ANY SUGGESTED  
 REPAIRS TO THE  
 VEHICLE. WASH VEHICLE  
 PER VALUED CLIENT -  
 THANKS FOR YOUR  
 PARTNERSHIP.

Tech(s): 19

Pts:      0.00   Lbr:      0.00   Other:      0.00   Total Line D:      0.00

Story: 16926    PERFORM COMPLIMENTARY MULTI-POINT INSPECTION &  
 COMPLETE VEHICLE QUALITY INSPECTION/CHECKS BEFORE RELEASE.  
 PROVIDE AN ESTIMATE FOR ANY SUGGESTED REPAIRS TO THE  
 VEHICLE. WASH VEHICLE PER VALUED CLIENT - THANKS FOR YOUR  
 PARTNERSHIP. INSPECT FLUID LEVELS, BELTS, FILTERS, BATTERY  
 CONNECTIONS, & HOSES. NOTE ANY LEAKS/CONCERNS FOUND.  
 PERFORM UNDER-VEHICLE INSPECTION OF SUSPENSION/STEERING  
 COMPONENTS, ENGINE/TRANSMISSION/EXHAUST MOUNTS/CONDITION,  
 COOLING SYSTEM CONNECTIONS & LINES, AND DRIVE SHAFT  
 BOOTS/JOINTS.. PERFORM ROAD TEST TO CHECK: STARTING/IDLE,  
 ACCELERATION/BRAKING, TRANSMISSION/CLUTCH OPERATION,  
 HEATER/AIR CONDITIONING, VEHICLE ALIGNMENT, & WHEEL BALANCE.  
 CONFIRMED WHEEL BOLT TORQUE & TIRE PRESSURES SET TO  
 MANUFACTURE SPECIFICATIONS: LF- 35 PSI RF- 35 PSI LR- 35 PSI  
 RR- 35 PSI INSPECT BRAKING SYSTEM: PIPES, CALIPERS,  
 CONNECTIONS, WEAR CONDITION OF DISCS & PADS. FRONT BRAKE  
 PADS: APPROXIMATELY 8MM REMAINING REAR BRAKE PADS:  
 APPROXIMATELY 8MM REMAINING. PLEASE SEE THE ATTACHED SHEET  
 FOR RESULTS OF THE INSPECTION PERFORMED. PLEASE SPEAK WITH  
 YOUR SERVICE CONSULTANT WITH ANY QUESTIONS/CONCERNS  
 REGARDING YOUR RESULTS.

~~~~~  
 E\*\*      CUSTOMER REQUESTS REMOVE FUEL PUMPS, CLEAN, AND REBUILD.  
 1100      C      GENERAL      6,700.00  
                                  MISCELLANEOUS.

Tech(s): 19  
 186922      2 FUEL FILTER.      184.90  
 173891AW      2 FUEL PUMP KIT      1,387.10  
                                  FRT      2 Freight      30.00  
 897696      2 GASKET      155.66  
 170513      2 FEEDING PIPE      144.36

SUBL      C      LARINI SPORT      5,000.00  
                                  CATALYSTS

Pts:      1,872.02   Lbr:      6,700.00   Other:      5,030.00   Total Line E:      13,602.02

# Repair Order Detail - Customer Copy

RO Number: 13781

RO Status: READY TO POST

Customer

Phone(s):

Vehicle: ZFFZS49A6Y0119575

2000 550M

RED

Mileage: 16,901

Service advisor: 33

Tag number: T427

Payment type: AE

Promised time: 05:00 PM

Promised date: 09/19/2023

Waiter: No

Estimate: 0.00

~~~~~  
 Story: 16901 DRAINED FUEL SYSTEM. DISCONNECTED FUEL PUMP WIRING. REMOVED FUEL PUMP LINES. DISCONNECTED FUEL TANK HOLD DOWNS. REMOVED FUEL TANK FROM TRUNK. REMOVED FUEL PUMPS FROM TANK. REMOVED AND REPLACED FUEL PUMPS. REPLACED IN TANK FUEL PUMP LINES. INSTALLED FUEL PUMPS WITH NEW O-RINGS. RE-INSTALLED FUEL TANK INTO TRUNK. INSTALLED FUEL TANK STRAPS. INSTALLED FUEL LINES WITH NEW O-RINGS. INSTALLED FUEL PUMP WIRING CONNECTORS. RE-FUELED FUEL TANK. PRIMED FUEL SYSTEM. STARTED VEHICLE. ALLOWED VEHICLE TO IDLE AND INSPECTED FOR LEAKS. NO LEAKS PRESENT. INSTALLED TRUNK TRIM. PERFORMED TEST DRIVE. SYSTEM OPERATING AS INTENDED AFTER REPAIRS.  
 ~~~~~

F\*\* CATALYST CONVERTER SLOW DOWN WARNING LIGHT DIAG. & REPAIR  
 1100 ISP GENERAL MISCELLANEOUS. N/C  
 Tech(s): 19  
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line F: 0.00

Story: 16926 WHILE TEST DRIVING THE VEHICLE FOR FUEL PUMP REPAIR IT WAS NOTICED THAT THE VEHICLE WAS RUNNING ROUGH AND THE SLOW DOWN LIGHT ILLUMINATED. UPON INSPECTION FOUND THAT THE CATALYTIC CONVERTER WAS DAMAGED DUE TO CLOGGING. REPLACEMENT OF THE CATALYTIC CONVERTERS COMPLETED.  
 ~~~~~

G\*\* CUSTOMER REQUESTS REPLACEMENT OF ALL 4 TIRES AND PERFORM WHEEL BALANCE PROCEDURE. REMOVE AND REPLACE WHEEL WEIGHTS. CLEAN RESIDUAL ADHESIVE FROM RIM. PERFORM FULL N2 INSTALLATION PROCEDURE & CALIBRATE TPMS.  
 TIRES C CUSTOMER REQUESTS REPLACEMENT OF ALL 4 TIRES AND PERFORM WHEEL BALANCE PROCEDURE. REMOVE AND REPLACE WHEEL WEIGHTS. CLEAN RESIDUAL ADHESIVE FROM RIM. PERFORM FULL N2 INSTALLATION PROCEDURE & CALIBRATE TPMS. 480.00

Tech(s): 19  
 66901 2 255/35ZR19 MICH PIL 595.48  
 SPT 4S  
 TDF 2 Tire Disposal Fee 9.60  
 83054 2 355/30ZR19 MICH PIL 1,365.44

# Repair Order Detail - Customer Copy

RO Number: 13781

RO Status: READY TO POST

Customer

Phone(s):

Vehicle: ZFFZS49A6Y0119575

2000 550M

RED

Mileage: 16,901

Service advisor: 33

Tag number: T427

Payment type: AE

Promised time: 05:00 PM

Promised date: 09/19/2023

Waiter: No

Estimate: 0.00

SPT 4S

TDF

2 Tire Disposal Fee

9.60

FRT1

4 FREIGHT

200.00

Pts: 2,160.92 Lbr:

480.00 Other:

19.20 Total Line G:

2,660.12

Story: 16926 MOUNTED AND BALANCED 4 TIRES. REMOVED OLD WHEEL WEIGHTS AND ADHESIVE FROM WEIGHTS. SET TIRES PRESSURES TO 35 PSI. TORQUED WHEELS TO 90 FTLBS.

Customer Pay

Labor

7,764.95

Parts

4,032.94

Lube

0.00

Sublet

5,000.00

Miscellaneous/Shop Charge

149.20

Deductible

0.00

Total Charges

16,947.09

Less Insurance/Adjustment

0.00

Sales Tax

340.97

Total

17,288.06



# OFFICIAL FERRARI DEALER FERRARI OF AUSTIN

Customer Name \_\_\_\_\_  
RO: 13781 T: 427      16,901  
RO/Tag      Mileage

2000      5.5 L V12  
Year/Model      Engine Size  
ZFFZS49A6Y0119575      06/26/2024  
VIN      Date

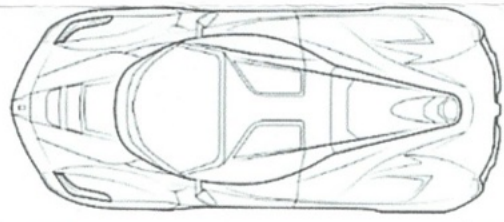
**Checked and Okay at this Time**      **May Require Future Attention\***      **Requires Immediate Attention**

| Check Fluid Levels and Fill         |                          |                                        |                                     |                          |                            |
|-------------------------------------|--------------------------|----------------------------------------|-------------------------------------|--------------------------|----------------------------|
| OK                                  | FILL                     | OK                                     | FILL                                |                          |                            |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | Engine Oil                             | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Brake Reservoir            |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | Windshield Washer                      | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Headlamp Washer            |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | Power Steering                         | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Coolant Recovery Reservoir |
| <input type="checkbox"/>            | <input type="checkbox"/> | Transmission (if equipped w/ dipstick) |                                     |                          |                            |

| Check Battery / Maintainer               |                                   |                              |
|------------------------------------------|-----------------------------------|------------------------------|
| <input checked="" type="checkbox"/> Good | <input type="checkbox"/> Recharge | <input type="checkbox"/> Bad |

**Check Brakes**  
Measure Front / Rear Brake Linings

RF         RR



LF         LR

**Over 5mm or 7/32"**

**3 to 5mm or 4/32" to 7/32"**

**Less than 3mm or 4/32"**

Brake Measurements Not Taken This Service Visit

Comments:

### Check Following Systems / Components

- Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps
- Visually inspect headlamp alignment
- Windshield washer spray, wiper operation and wiper blades
- Windshield cracks and/or chips
- Heating, ventilation and air conditioning check
- Engine air cleaner filter
- Oil and/or fluid leaks
- Constant velocity (CV) drive axle boots (if equipped)
- Exhaust system (leaks, damage, loose parts)
- Steering and steering linkages
- Shocks/struts, air suspension and other suspension components for leaks and/or damage
- Brake system (including lines, hoses and parking brake)
- Engine cooling system, hoses and clamps
- Radiator, heater and air conditioning hoses for leaks / damage
- Accessory drive belt(s)
- Clutch operation (if equipped)
- Floor mats
- Navigation map update required
- State inspection due (if applicable) \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Month / Day / Year
- Your last completed maintenance \_\_\_\_\_ Mileage : \_\_\_\_\_ Month / Year
- Your next factory scheduled maintenance is due at \_\_\_\_\_ Mileage : \_\_\_\_\_ Month / Year

Comments:

**Ferrari of Austin**  
6201 S IH 35 Frontage Rd. NB  
Austin, Texas 78744

Service Advisor: James Holderman

Technician: Edward David Bayer 3rd

Customer Signature: \_\_\_\_\_

### Check Tires and Note Wheel Torque Values

| TREAD DEPTH                            |                                        |
|----------------------------------------|----------------------------------------|
| LF <input checked="" type="checkbox"/> | RF <input checked="" type="checkbox"/> |
| <input type="checkbox"/>               | <input type="checkbox"/>               |
| <input type="checkbox"/>               | <input type="checkbox"/>               |
| <input type="checkbox"/>               | <input type="checkbox"/>               |
| <input type="checkbox"/>               | <input type="checkbox"/>               |
| LR <input checked="" type="checkbox"/> | RR <input checked="" type="checkbox"/> |
| <input type="checkbox"/>               | <input type="checkbox"/>               |
| <input type="checkbox"/>               | <input type="checkbox"/>               |
| <input type="checkbox"/>               | <input type="checkbox"/>               |

Wear Pattern / Damage      RF

Tire Wear Indicates      RR

Alignment Check Needed       Wheel Balance Needed

Comments: Torqued wheels to 90 FTLBS.

Tire Pressure Set to  
Factory Recommendations    PSI    35    Front    35    Rear

CUSTOMER #: 1006637

13781



OFFICIAL FERRARI DEALER FERRARI OF AUSTIN

\*INVOICE\*

6201 S IH 35 Frontage RD NB Austin, TX 78744 Ph. 512-380-0231

Service Department Hours: Mon-Fri 8am - 5pm Saturday 9am - 2pm

PAGE 1

SERVICE ADVISOR: 33 JAMES HOLDERMAN

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes details for a Ferrari 550 Maranello.

Table with columns: LINE OPCODE, TECH TYPE, HOURS, LIST, NET, TOTAL

A AIR CONDITIONING SYSTEM: IRREGULAR OPERATION. CUSTOMER STATES AC BLOWING WARM. INSPECT & ADVISE.

AC AIR CONDITIONING SYSTEM: IRREGULAR OPERATION. INSPECT & ADVISE.

19 C 285.00 285.00 PARTS: 0.00 LABOR: 285.00 OTHER: 0.00 TOTAL LINE A: 285.00

PERFORMED INSPECTION OF A/C SYSTEM. DURING INSPECTION FOUND A/C SYSTEM TO BE LOW PRESSURE AND CHARGE. PERFORMED EVAC AND VACUUM TEST. VEHICLE HELD VACUUM. PERFORMED CHARGING OF A/C SYSTEM WITH UV DYE. PERFORMED MULTIPLE TEST DRIVES. A/C SYSTEM OPERATING AS INTENDED AT THIS TIME. RELEASE AND MONITOR SYSTEM.

B CUSTOMER STATES CRANK NO START. INSPECT AND ADVISE. 1100 GENERAL MISCELLANEOUS.

19 C 0.00 0.00 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

PERFORMED INSPECTION OF VEHICLE FUEL SYSTEM. NO FUEL GETTING TO THE ENGINE. TESTED FOR POWER AND GROUND AT FUEL PUMPS. PUMPS GETTING POWER AND GROUND. INSPECTION FUEL PUMP RELAY. RELAYS WORKING AS INTENDED. INSPECTED ECU'S FOR SIGNAL. SIGNAL REACTING PUMPS AS INTENDED. REMOVED FUEL FILTERS TO INSPECT FOR BLOCKAGE. FUEL FILTERS FREE FROM RESTRICTIONS. FUEL COMING FROM PUMPS. FLOW FROM PUMPS IS WEAK. RECOMMENDED TO REMOVE FUEL PUMPS AND REPLACE FUEL PUMPS.

C PERFORM ENCLOSED TRANSPORT OF VEHICLE. CAUSE: TOWING ASSISTANCE REQUIRED.

TOW PERFORM ENCLOSED TRANSPORT OF VEHICLE.

55 C 299.95 299.95 PARTS: 0.00 LABOR: 299.95 OTHER: 0.00 TOTAL LINE C: 299.95

D PERFORM COMPLIMENTARY MULTI-POINT INSPECTION & COMPLETE VEHICLE QUALITY INSPECTION/CHECKS BEFORE RELEASE. PROVIDE AN ESTIMATE FOR ANY SUGGESTED REPAIRS TO THE VEHICLE. WASH VEHICLE PER VALUED CLIENT - THANKS FOR YOUR PARTNERSHIP.

Table with columns: WARRANTY DISCLAIMER, SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes a section for 'ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED'.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE PLEASE PAY THIS AMOUNT

CUSTOMER #: 1006637

13781



OFFICIAL FERRARI DEALER FERRARI OF AUSTIN

\*INVOICE\*

6201 S IH 35 Frontage RD NB Austin, TX 78744 Ph. 512-380-0231 Service Department Hours: Mon-Fri 8am - 5pm Saturday 9am - 2pm

PAGE 2

SERVICE ADVISOR: 33 JAMES HOLDERMAN

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Includes details for a Ferrari 550 Maranello.

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes dates and rates.

R.O. OPENED READY OPTIONS: DLR:6301 ENG:F133A

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes a detailed description of a complimentary inspection and repair work.

PERFORM COMPLIMENTARY MULTI-POINT INSPECTION & COMPLETE VEHICLE QUALITY INSPECTION/CHECKS BEFORE RELEASE. PROVIDE AN ESTIMATE FOR ANY SUGGESTED REPAIRS TO THE VEHICLE. WASH VEHICLE PER VALUED CLIENT - THANKS FOR YOUR PARTNERSHIP.

Table with columns: SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes a summary of costs and a section for signatures and dates.

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE s. 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with S. 9.609 of the Texas Business & Commerce Code until the amount due is paid.

CUSTOMER #: 1006637

13781



OFFICIAL FERRARI DEALER FERRARI OF AUSTIN

\*INVOICE\*

6201 S IH 35 Frontage RD NB Austin, TX 78744 Ph. 512-380-0231

Service Department Hours: Mon-Fri 8am - 5pm Saturday 9am - 2pm

PAGE 3

SERVICE ADVISOR: 33 JAMES HOLDERMAN

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE

Table with columns: R.O. OPENED, READY, OPTIONS, LIST, NET, TOTAL

QUESTIONS/CONCERNS REGARDING YOUR RESULTS.

E\*\* CUSTOMER REQUESTS REMOVE FUEL PUMPS, CLEAN, AND REBUILD. 1100 GENERAL MISCELLANEOUS. 19 C 6700.00 6700.00 2 186922 2EA FUEL FILTER. 92.45 92.45 184.90

SUBL LARINI SPORT CATALYSTS PO#6900 C 5000.00 5000.00 PARTS: 1872.02 LABOR: 6700.00 OTHER: 5030.00 TOTAL LINE E: 13602.00 DRAINED FUEL SYSTEM. DISCONNECTED FUEL PUMP WIRING. REMOVED FUEL PUMP LINES. DISCONNECTED FUEL TANK HOLD DOWNS. REMOVED FUEL TANK FROM TRUNK.

F\*\* CATALYST CONVERTER SLOW DOWN WARNING LIGHT DIAG. & REPAIR 1100 GENERAL MISCELLANEOUS. 19 ISP (N/C) PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00 WHILE TEST DRIVING THE VEHICLE FOR FUEL PUMP REPAIR IT WAS NOTICED THAT THE VEHICLE WAS RUNNING ROUGH AND THE SLOW DOWN LIGHT ILLUMINATED.

G\*\* CUSTOMER REQUESTS REPLACEMENT OF ALL 4 TIRES AND PERFORM WHEEL

Table with columns: SHOP SUPPLY COSTS, DESCRIPTION, TOTALS, ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED, PLEASE PAY THIS AMOUNT

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE s. 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with S. 9.609 of the Texas Business & Commerce Code until the amount due is paid.



CUSTOMER #: 1006637

13781



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PAGE 4

SERVICE ADVISOR: 33 JAMES HOLDERMAN

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes vehicle details for a red Ferrari 550 Maranello.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Contains repair procedure details for tire replacement and wheel balancing.

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER 100.00

\*\*\*\*\* YOU MAY RECEIVE A CSI SURVEY FROM FERRARI AND WE GREATLY APPRECIATE A PERFECT SCORE IF FOR ANY REASON YOU ARE UNABLE TO PROVIDE ONE THEN PLEASE NOTIFY US IMMEDIATELY. THANK YOU! \*\*\*\*\*

Table with columns: WARRANTY DISCLAIMER, SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes a detailed breakdown of repair costs and a disclaimer.

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE s. 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with S. 9.609 of the Texas Business & Commerce Code until the amount due is paid.

CUSTOMER COPY

# Repair Order Detail - Customer Copy

550  
Maranello

RO Number: 12985

RO Status: READY TO POST

Vehicle: ZFFZS49A6Y0119575      2000 550M      RED

Mileage: 16,802      Payment type: AE      Waiter: No  
 Service advisor: 33      Promised time: 05:00 PM      Estimate: 0.00  
 Tag number: T099      Promised date: 01/23/2023

|                                                                                                                 |        |                                             |                                 |
|-----------------------------------------------------------------------------------------------------------------|--------|---------------------------------------------|---------------------------------|
| A      CUSTOMER STATES THE VEHICLE IS EMMITING A FUEL ODOR. THE ODOR IS FILLING HIS GARAGE. INSPECT AND ADVISE. |        |                                             |                                 |
| 1100                                                                                                            | C      | GENERAL MISCELLANEOUS.                      | 3,500.00                        |
|                                                                                                                 |        | Tech(s): 19                                 |                                 |
|                                                                                                                 |        | 169937                                      | 1 TUBE COMPLETE OF VALVE 220.93 |
|                                                                                                                 |        | 182265                                      | 1 PIPE 119.13                   |
|                                                                                                                 |        | 181935                                      | 1 VALVE 208.67                  |
|                                                                                                                 |        | 181936                                      | 1 VALVE. 208.67                 |
|                                                                                                                 |        | FRT                                         | 1 Freight 15.00                 |
|                                                                                                                 |        | 195049                                      | 3 GASKET 12.69                  |
| SUBL                                                                                                            | C      | COMPLETE TRANSPORT OF VEHICLE TO DEALERSHIP | 247.00                          |
| SUBL                                                                                                            | C      | FUEL                                        | 73.87                           |
| Pts:                                                                                                            | 770.09 | Lbr: 3,500.00                               | Other: 335.87                   |
|                                                                                                                 |        |                                             | Total Line A: 4,605.96          |

Story: 16802 Upon arrival of vehicle, confirmed customers complaint of fuel smell. Removed rear access to fuel cell. Upon inspection of fuel cell, found multiple cracked lines and old vapor valves/seals allowing for fuel vapor to escape. Recommended to remove fuel tank and replace valves/lines. Disconnected fuel pumps. Disconnected fuel filler neck line. Disconnected all fuel vapor lines. Disconnected fuel cell straps. Drained fuel tank. 22 Gallons of fuel recovered from vehicle. (capacity 30 Gallons) Removed fuel cell from vehicle. With fuel cell on bench, removed 3 fuel vapor valves and lines. Cleaned mounting points for rubber seals. Installed new vapor valves and lines rubber seals. With fuel cell on bench, performed smoke test to insure that system is sealed. Smoke test passed. No leaks present after repairs. Re-installed fuel cell in vehicle. Installed fuel cell straps. Installed fuel pump lines. Installed fuel filler neck line. Installed new vapor line to fuel filler neck. Filled vehicle with recovered 22 gallons of vehicle. Performed fuel pressure test of vehicle system. No leaks present while installed in vehicle. Started vehicle and allowed vehicle to idle. Inspected for running leaks. No leaks found. Fuel cell housing had faint hint of fuel. Allowed housing to air out with fan to help eliminate fuel smell. Test drove vehicle. Vehicle fuel system operates as intended after repairs. No further action required at this time.

|                                                                                                  |   |         |        |
|--------------------------------------------------------------------------------------------------|---|---------|--------|
| B      CUSTOMER STATES THE POWER TRUNK RELEASE IS INTERMITTENTLY INOPERABLE. INSPECT AND ADVISE. |   |         |        |
| 1100                                                                                             | C | GENERAL | 875.00 |

# Repair Order Detail - Customer Copy

RO Number: 12985

RO Status: READY TO POST

Vehicle: ZFFZS49A6Y0119575

2000 550M

RED

Mileage: 16,802

Service advisor: 33

Tag number: T099

Payment type: AE

Promised time: 05:00 PM

Promised date: 01/23/2023

Waiter: No

Estimate: 0.00

## MISCELLANEOUS.

Tech(s): 19

Pts: 0.00 Lbr: 875.00 Other: 0.00 Total Line B: 875.00

Story: 16802 Upon inspection of trunk release, found wiring harness for trunk release to be pinched in hinges of trunk. Recommended to re-route harness. Recommended to adjust manual release cable at latch. Removed wiring harness from binding location in hinges. Repaired damage wires in harness. routed wiring harness to avoid trunk hinges. Tested trunk release after wiring repair. Trunk release works as intended after repairs. At trunk latch, adjusted manual release for cable pull. Manual release now works as intended when compared to known good vehicle.

## C DIAGNOSTIC - C/S PARKING LIGHTS STAY ON. PLEASE ADVISE

1100 ISP GENERAL N/C

### MISCELLANEOUS.

Tech(s): 19

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

Story: 16802 Upon inspection of vehicle, found no malfunction of parking light system. Parking light control was switched on. Switch operates as intended.

## D COMPLETE VEHICLE QUALITY INSPECTION & CHECKS BEFORE RELEASE OF VEHICLE TO THE CUSTOMER. WASH VEHICLE PER VALUED CLIENT - THANKS FOR YOUR PARTNERSHIP

1011 ISP COMPLETE VEHICLE N/C

QUALITY INSPECTION & CHECKS BEFORE RELEASE OF VEHICLE TO THE CUSTOMER. WASH VEHICLE PER VALUED CLIENT - THANKS FOR YOUR PARTNERSHIP

Tech(s): 19

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

Story: 16808 PERFORM COMPLIMENTARY MULTI-POINT INSPECTION & COMPLETE VEHICLE QUALITY INSPECTION/CHECKS BEFORE RELEASE. PROVIDE AN ESTIMATE FOR ANY SUGGESTED REPAIRS TO THE VEHICLE. WASH VEHICLE PER VALUED CLIENT - THANKS FOR YOUR PARTNERSHIP. INSPECT FLUID LEVELS, BELTS, FILTERS, BATTERY CONNECTIONS, & HOSES. NOTE ANY LEAKS FOUND. PERFORM UNDER-VEHICLE INSPECTION OF SUSPENSION/STEERING COMPONENTS, ENGINE/TRANSMISSION/EXHAUST MOUNTS/CONDITION, COOLING SYSTEM

# Repair Order Detail - Customer Copy

RO Number: 12985

RO Status: READY TO POST

Customer:

Phone(s):

Vehicle: ZFFZS49A6Y0119575

2000 550M

RED

Mileage: 16,802

Service advisor: 33

Tag number: T099

Payment type: AE

Promised time: 05:00 PM

Promised date: 01/23/2023

Waiter: No

Estimate: 0.00

~~~~~  
CONNECTIONS & LINES, AND DRIVE SHAFT BOOTS/JOINTS.. PERFORM  
ROAD TEST TO CHECK: STARTING/IDLE, ACCELERATION/BRAKING,  
TRANSMISSION/CLUTCH OPERATION, HEATER/AIR CONDITIONING,  
VEHICLE ALIGNMENT, & WHEEL BALANCE. CONFIRMED WHEEL BOLT  
TORQUE & TIRE PRESSURES SET TO MANUFACTURE SPECIFICATIONS:  
LF- 32 PSI RF- 32 PSI LR- 32 PSI RR- 32 PSI TREAD DEPTH  
MEASUREMENTS AS FOLLOWS: LF-5/32nds RF-5/32nds LR-8/32nds  
RR-8/32nds. PLEASE SEE THE ATTACHED SHEET FOR RESULTS OF THE  
INSPECTION PERFORMED. PLEASE SPEAK WITH YOUR SERVICE  
CONSULTANT WITH ANY QUESTIONS/CONCERNS REGARDING YOUR  
RESULTS.  
~~~~~

## Customer Pay

|                           |          |
|---------------------------|----------|
| Labor                     | 4,375.00 |
| Parts                     | 770.09   |
| Lube                      | 0.00     |
| Sublet                    | 320.87   |
| Miscellaneous/Shop Charge | 115.00   |
| Deductible                | 0.00     |
| Total Charges             | 5,580.96 |
| Less Insurance/Adjustment | 0.00     |
| Sales Tax                 | 71.78    |
| Total                     | 5,652.74 |

CUSTOMER #: 1006637

12985



OFFICIAL FERRARI DEALER FERRARI OF AUSTIN

\*INVOICE\*

6201 S IH 35 Frontage RD NB Austin, TX 78744 Ph. 512-380-0231

PAGE 1

Service Department Hours: Mon-Fri 8am - 5pm Saturday 9am - 2pm

SERVICE ADVISOR: 33 JAMES HOLDERMAN

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes vehicle details for a Ferrari 550 Maranello.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Lists various parts and labor charges such as '169937 2EA TUBE COMPLETE OF VALVE'.

Upon arrival of vehicle, confirmed customers complaint of fuel smell. Removed rear access to fuel cell. Upon inspection of fuel cell, found multiple cracked lines and old vapor valves/seals allowing for fuel vapor to escape. Recommended to remove fuel tank and replace valves/lines.

Table with columns: WARRANTY DISCLAIMER, SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes a disclaimer and a cost breakdown for labor, parts, and shop supplies.

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE s. 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with S. 9.609 of the Texas Business & Commerce Code until the amount due is paid.

CUSTOMER #: 1006637

12985



OFFICIAL FERRARI DEALER FERRARI OF AUSTIN

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PAGE 2

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Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes details for a red Ferrari 550 Maranello.

leaks present while installed in vehicle. Started vehicle and allowed vehicle to idle. Inspected for running leaks. No leaks found. Fuel cell housing had faint hint of fuel. Allowed housing to air out with fan to help eliminate fuel smell. Test drove vehicle. Vehicle fuel system operates as intended after repairs. No further action required at this time.

B CUSTOMER STATES THE POWER TRUNK RELEASE IS INTERMITTENTLY INOPERABLE. INSPECT AND ADVISE. 1100 GENERAL MISCELLANEOUS. PARTS: 0.00 LABOR: 875.00 OTHER: 0.00 TOTAL LINE B: 875.00

Upon inspection of trunk release, found wiring harness for trunk release to be pinched in hinges of trunk. Recommended to re-route harness. Recommended to adjust manual release cable at latch. Removed wiring harness from binding location in hinges. Repaired damage wires in harness. routed wiring harness to avoid trunk hinges. Tested trunk release after wiring repair. Trunk release works as intended after repairs. At trunk latch, adjusted manual release for cable pull. Manual release now works as intended when compared to known good vehicle.

C DIAGNOSTIC - C/S PARKING LIGHTS STAY ON. PLEASE ADVISE 1100 GENERAL MISCELLANEOUS. PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 Upon inspection of vehicle, found no malfunction of parking light system. Parking light control was switched on. Switch operates as intended.

D COMPLETE VEHICLE QUALITY INSPECTION & CHECKS BEFORE RELEASE OF VEHICLE TO THE CUSTOMER. WASH VEHICLE PER VALUED CLIENT - THANKS FOR YOUR PARTNERSHIP

Table with columns: SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes rows for Labor Amount, Parts Amount, Gas, Oil, Lube, Sublet Amount, Misc. Charges, Total Charges, Less Insurance, Sales Tax, and Please Pay This Amount.

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE...

CUSTOMER #: 1006637

12985



OFFICIAL FERRARI DEALER FERRARI OF AUSTIN

\*INVOICE\*

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PAGE 3

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Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE

Table with columns: R.O. OPENED, READY, OPTIONS, LIST, NET, TOTAL

CAUSE: - QUALITY CHECK - 1011 COMPLETE VEHICLE QUALITY INSPECTION & CHECKS BEFORE RELEASE OF VEHICLE TO THE CUSTOMER. WASH VEHICLE PER VALUED CLIENT - THANKS FOR YOUR PARTNERSHIP

PERFORM COMPLIMENTARY MULTI-POINT INSPECTION & COMPLETE VEHICLE QUALITY INSPECTION/CHECKS BEFORE RELEASE. PROVIDE AN ESTIMATE FOR ANY SUGGESTED REPAIRS TO THE VEHICLE. WASH VEHICLE PER VALUED CLIENT - THANKS FOR YOUR PARTNERSHIP.

INSPECT FLUID LEVELS, BELTS, FILTERS, BATTERY CONNECTIONS, & HOSES. NOTE ANY LEAKS FOUND.

PERFORM UNDER-VEHICLE INSPECTION OF SUSPENSION/STEERING COMPONENTS, ENGINE/TRANSMISSION/EXHAUST MOUNTS/CONDITION, COOLING SYSTEM CONNECTIONS & LINES, AND DRIVE SHAFT BOOTS/JOINTS..

PERFORM ROAD TEST TO CHECK: STARTING/IDLE, ACCELERATION/BRAKING, TRANSMISSION/CLUTCH OPERATION, HEATER/AIR CONDITIONING, VEHICLE ALIGNMENT, & WHEEL BALANCE.

CONFIRMED WHEEL BOLT TORQUE & TIRE PRESSURES SET TO MANUFACTURE SPECIFICATIONS:

- LF- 32 PSI RF- 32 PSI LR- 32 PSI RR- 32 PSI

TREAD DEPTH MEASUREMENTS AS FOLLOWS: LF-5/32nds RF-5/32nds LR-8/32nds RR-8/32nds.

PLEASE SEE THE ATTACHED SHEET FOR RESULTS OF THE INSPECTION PERFORMED. PLEASE SPEAK WITH YOUR SERVICE CONSULTANT WITH ANY QUESTIONS/CONCERNS REGARDING YOUR RESULTS.

Table with columns: SHOP SUPPLY COSTS, DESCRIPTION, TOTALS, ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED, PLEASE PAY THIS AMOUNT

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE s. 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with S. 9.609 of the Texas Business & Commerce Code until the amount due is paid.

CUSTOMER #: 1006637

12985



OFFICIAL FERRARI DEALER FERRARI OF AUSTIN

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PAGE 4

Service Department Hours: Mon-Fri 8am - 5pm Saturday 9am - 2pm

SERVICE ADVISOR: 33 JAMES HOLDERMAN

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Includes vehicle details for a Ferrari 550 Maranello.

Summary table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Shows a charge for repair order totaling 100.00.

\*\*\*\*\* YOU MAY RECEIVE A CSI SURVEY FROM FERRARI AND WE ALWAYS APPRECIATE A PERFECT SCORE! IF FOR ANY REASON YOU ARE UNABLE TO GIVE US ONE THEN PLEASE NOTIFY US IMMEDIATELY. THANK YOU!

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED...

Table with columns: SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Lists labor, parts, gas, oil, lube, sublet, and miscellaneous charges.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE PLEASE PAY THIS AMOUNT 5652.74

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE s. 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with S. 9.609 of the Texas Business & Commerce Code until the amount due is paid.

CUSTOMER COPY





# OFFICIAL FERRARI DEALER FERRARI OF AUSTIN

2000 550 Maranello

5.5 L V12

Customer Name

RO: 12985

16,802 Miles

Year/Model

ZFFZS49A6Y0119575

Engine Size

05/23/2023

RO/Tag

Mileage

VIN

Date

Checked and Okay at this Time

May Require Future Attention\*

Requires Immediate Attention

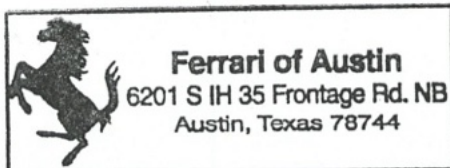
### Check Fluid Levels and Fill

| OK                                     | FILL                     | OK                                  | FILL                     |
|----------------------------------------|--------------------------|-------------------------------------|--------------------------|
| <input checked="" type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Engine Oil                             |                          | Brake Reservoir                     |                          |
| <input checked="" type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Windshield Washer                      |                          | Headlamp Washer                     |                          |
| <input checked="" type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Power Steering                         |                          | Coolant Recovery Reservoir          |                          |
| <input type="checkbox"/>               | <input type="checkbox"/> |                                     |                          |
| Transmission (if equipped w/ dipstick) |                          |                                     |                          |

### Check Following Systems / Components

- Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps
- Visually inspect headlamp alignment
- Windshield washer spray, wiper operation and wiper blades
- Windshield cracks and/or chips
- Heating, ventilation and air conditioning check
- Engine air cleaner filter
- Oil and/or fluid leaks
- Constant velocity (CV) drive axle boots (if equipped)
- Exhaust system (leaks, damage, loose parts)
- Steering and steering linkages
- Shocks/struts, air suspension and other suspension components for leaks and/or damage
- Brake system (including lines, hoses and parking brake)
- Engine cooling system, hoses and clamps
- Radiator, heater and air conditioning hoses for leaks / damage
- Accessory drive belt(s)
- Clutch operation (if equipped)
- Floor mats
- Navigation map update required
- State inspection due (if applicable) \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Month Day Year
- Your last completed maintenance \_\_\_\_\_ Mileage : \_\_\_\_\_ / \_\_\_\_\_  
Mileage Month Year
- Your next factory scheduled maintenance is due at \_\_\_\_\_ Mileage : \_\_\_\_\_ / \_\_\_\_\_  
Mileage Month Year

Comments:



Service Advisor: James Holderman

Technician: Edward Bayer *Edward D. Bayer 3rd*

Customer Signature: \_\_\_\_\_

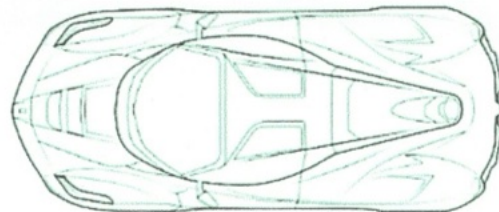
### Check Battery / Maintainer

Good  Recharge  Bad

### Check Brakes Measure Front / Rear Brake Linings

RF

RR



LF

LR

Over 5mm or 7/32"

3 to 5mm or 4/32" to 7/32"

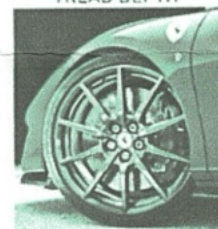
Less than 3mm or 4/32"

Brake Measurements Not Taken This Service Visit

Comments:

### Check Tires and Note Wheel Torque Values

| LF                                  | TREAD DEPTH | RF                                  |
|-------------------------------------|-------------|-------------------------------------|
| <input checked="" type="checkbox"/> | 5/32nds     | <input checked="" type="checkbox"/> |
| <input type="checkbox"/>            |             | <input type="checkbox"/>            |
| <input checked="" type="checkbox"/> | 8/32nds     | <input checked="" type="checkbox"/> |
| <input type="checkbox"/>            |             | <input type="checkbox"/>            |
| LR                                  |             | RR                                  |



LF      RF

LR      RR

Wear Pattern / Damage      Tire Wear Indicates

Alignment Check Needed       Wheel Balance Needed

Comments:

Torqued wheels to 90 FTLBS.

Tire Pressure Set to

Factory Recommendations PSI 32 Front 32 Rear