

CUSTOMER #: 101538

878992

MERCEDES-BENZ OF PALM BEACH
A New Country Motor Car Group Dealership



4000 Okeechobee Boulevard

WEST PALM BEACH, FLORIDA 33409

Mercedes-Benz

Telephone (561) 689-6363

INVOICE

PAGE 1

FLORIDA REPAIR REG. NO. MV59108

SERVICE ADVISOR: 108 JULIAN OVALLE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	03	MERCEDES BENZ SL500R	WDBSK75F93F054194		38339/38344	T1340	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
30JUN03 DD		29JUN2007	13:54 28MAR25			CASH	28MAR25
R.O. OPENED	READY	OPTIONS: DLR:36103 ENG:5.0_Liter					
15:28 26MAR25	15:27 28MAR25						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
PERFORM MULTI POINT VEHICLE INSPECTION AT NO CHARGE TO CLIENT							
ACI PERFORM MULTI POINT VEHICLE INSPECTION AT NO CHARGE TO CLIENT							
				65		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
38344 PERFORMED MULTI-POINT INSPECTION							

B I _____ HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY PERSONAL ITEMS, INCLUDING FIREARMS, FROM THE VEHICLE. I ALSO AGREE THAT THIS DEALERSHIP WILL NOT BE RESPONSIBLE FOR ANY ITEMS LEFT IN MY VEHICLE.

PI I _____ HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY PERSONAL ITEMS, INCLUDING FIREARMS, FROM THE VEHICLE. I ALSO AGREE THAT THIS DEALERSHIP WILL NOT BE RESPONSIBLE FOR ANY ITEMS LEFT IN MY VEHICLE.

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

C CLIENT HAS STATED HIS ABC MALFUNCTION IS APPEARING ON THE DASHBOARD. CLIENT WAS RECOMMENDED LEFT FRONT STRUT. REMOVE AND REPLACE LEFT FRONT STRUT

BY001 REMOVE AND REPLACE LEFT FRONT STRUT

	65	CEXT			701.36	701.36	
1	230-320-87-13-80	HYDROPNEUMATIC SPRING LEG	1886.80	1545.99	1545.99		
3	168-990-01-51-64	CLAMP NUT	6.37	3.20	9.60		
1	000000-005265	NUT	9.35	4.70	4.70		
2	8909107	CLEANER	6.19	6.19	12.38		
3	001-989-24-03-09	HYDRAULIC OIL	75.83	40.77	122.31		
PARTS:	1694.98	LABOR:	701.36	OTHER:	0.00	TOTAL LINE C:	2396.34

38344 REPLACED LEFT FRONT ABC STRUT AND PERFORMED ABC RODEO

D ALIGNMENT

LIMITED WARRANTY: Seller provides no warranty on parts or labor. New, Genuine Mercedes-Benz parts installed by Seller, carry their own manufacturer warranty and are guaranteed for: 24-months, unlimited mileage, 24-months or 24,000 miles for transmissions and 48-months or 50,000 miles for engine and long blocks. Seller does not guarantee any work performed will correct the complaints identified on the repair order.	STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS
	Seller disclaims all warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes anyone to assume for it any liability in connection with the services performed or parts installed.	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

"Section 501.98, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive trade practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer; the name and address of the dealer; a description of the facts the serve as the basis for the claim; the amount of damages; and copies of any documents in the possession of the consumer which relate to the claim. Such notice must be delivered by United States Postal Service or by a nationally recognized carrier, return receipt requested, to the address where the subject vehicle was purchased or leased or where the subject transaction occurred, or an address at which the dealer regularly conducts business."

Initial: _____

I ACKNOWLEDGE THAT ALL WARRANTY WORK HAS BEEN PERFORMED. CUSTOMER ACKNOWLEDGES RECEIPT OF COPY HEREOF.

SIGNED _____

CUSTOMER #: 101538

853592

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Mercedes-Benz

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WEST PALM BEACH, FLORIDA 33409

Telephone (561) 689-6363

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FLORIDA REPAIR REG. NO. MV59108

SERVICE ADVISOR: 108 JULIAN OVALLE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	03	MERCEDES BENZ SL500R	WDBSK75F93F054194		37139/37139	T1226	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
30JUN03 DD		29JUN2007	14:54 28MAR24			CASH	01APR24

R.O. OPENED	READY	OPTIONS:	DLR:36103	ENG:5.0_Liter
17:44 27MAR24	09:40 01APR24			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM	MULTI	POINT	VEHICLE	INSPECTION	AT NO CHARGE	TO CLIENT
	ACI	PERFORM	MULTI	POINT	VEHICLE	INSPECTION	AT NO CHARGE
						0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
37139 PERFORMED MULTI-POINT INSPECTION							

B I _____ HEREBY ACKNOWLEDGE THAT I HAVE REMOVED ANY PERSONAL ITEMS, INCLUDING FIREARMS, FROM THE VEHICLE. I ALSO AGREE THAT THIS DEALERSHIP WILL NOT BE RESPONSIBLE FOR ANY ITEMS LEFT IN MY VEHICLE.

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PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
--------	------	--------	------	--------	------	---------------	------

C CLIENT HAS STATED THE TOP IS NO LONGER OPENING. PLEASE CHECK AND ADVISE

INITIAL EVALUATION OF THE VEHICLE CONCERN

50	C			0.00	0.00		
A01	CLIENT ADVISED	VEHICLE UNSAFE	TO DRIVE				
50	C			0.00	0.00		
EL10	Battery - Replace	(After Test)					
50	CEXT			199.95	199.95		
1	001-982-80-08	STARTER BATTERY		275.00	275.00		
1	BF	BATTERY DISPOSAL FEE		1.50	1.50		
PARTS:	275.00	LABOR:	199.95	OTHER:	1.50	TOTAL LINE C:	476.45

37139 verified concern, check hydraulic pump fluid level is ok. connected sds performed quick test found multiple fault code battery charge level. found aftermarket battery to be deformed and extremely

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	Seller disclaims all warranties, express or implied, including any warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes anyone to assume for it any liability in connection with the services performed or parts installed.	LABOR AMOUNT		
		PARTS AMOUNT		
		GAS, OIL, LUBE		
		SUBLET AMOUNT		
		MISC. CHARGES		
		TOTAL CHARGES		
		LESS INSURANCE		
SALES TAX				

"Section 501.98, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive trade practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer; the name and address of the dealer; a description of the facts that serve as the basis for the claim; the amount of damages; and copies of any documents in the possession of the consumer which relate to the claim. Such notice must be delivered by United States Postal Service or by a nationally recognized carrier, return receipt requested, to the address where the subject vehicle was purchased or leased or where the subject transaction occurred, or an address at which the dealer regularly conducts business."

Initial: _____

PLEASE PAY THIS AMOUNT
I ACKNOWLEDGE THAT ALL WARRANTY WORK HAS BEEN PERFORMED. CUSTOMER ACKNOWLEDGES RECEIPT OF COPY HEREOF.
SIGNED _____

ORDER #: 101538

853592

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FLORIDA REPAIR REG. NO. MV59108

SERVICE ADVISOR: 108 JULIAN OVALLE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	03	MERCEDES BENZ SL500R	WDBSK75F93F054194		37139/37139	T1226	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
30JUN03 DD		29JUN2007	14:54 28MAR24			CASH	01APR24
R.O. OPENED	READY	OPTIONS: DLR:36103 ENG:5.0 Liter					
17:44 27MAR24	09:40 01APR24						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

hot. replaced main battery. erased fault codes. convertible top now operates. consumer shut off was active causing top to be inoperative.

D ABC LIGHT MALFUNCTION ON PRIOR TO SERVICE
DR DECLINED REPAIR

50 C 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

37139 Vehicle level is bottomed out. would not recommend driving vehicle in this condition

E** Battery - Replace (After Test)replace main battery for inoperative convertible top

INFO INFORMATION LINE

50 CEXT 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

37139 refer to line C

ESTIMATE: 509.81 28MAR24 14:22 SA: 108

CONTACT:

*****THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED*****

DESCRIPTION: 8B9 B SERVICE-8 CYLINDER
REASON DENIED: DM CUSTOMER DEFERRED MAINTENANCE AT THIS TIME
PERSON CONTACTED: HOSMER, PETER
COMMENTS:
RECOMMENDED BY: 50 ENGLERT DENIAL ADDED BY: 108 OVALLE
LINE ASSOCIATED: ESTIMATE: 343.45

DESCRIPTION: EN17 Gasket(s), Valve Cover - Replace
REASON DENIED: DM CUSTOMER DEFERRED MAINTENANCE AT THIS TIME

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		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

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Initial: _____

CUSTOMER COPY

I ACKNOWLEDGE THAT ALL WARRANTY WORK HAS BEEN PERFORMED.
CUSTOMER ACKNOWLEDGES RECEIPT OF COPY HEREOF.
SIGNED _____

CUSTOMER #: 9648849

186813

SMITH MOTORS SALES

OF HAVERHILL, Inc.

420 River Street

Haverhill, Massachusetts 01832

Phone: (978) 372-2552

Fax: (978) 372-2627

www.onlymercedes.com

INVOICE



Mercedes-Benz

PAGE 1

SERVICE ADVISOR: 176 DAVID FARRAH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLACK	03	MERCEDES-BENZ SL500R	WDBSK75F93F054194	1621043	21565/21567	T234	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
30JUN03 DD			17:30 16JUN09			CASH	18JUN09
R.O. OPENED	READY	OPTIONS: DLR:36103 ENG:5.0_Liter					
10:47 15JUN09	08:21 18JUN09						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUST STATES SERVICE A.							
001000 FLEXIBLE SERVICE SYSTEM (FSS) - SERVICE SCOPE "A"							
				190 CP 1.00		114.00	114.00
1	000-180-26-09	TS	FILTER IN		17.43	17.43	17.43
1	007603-014106	SEAL	RING,VL		2.50	2.50	2.50
8	Q-1-09-0010	SYNTHETIC	OIL		7.95	7.95	63.60
PARTS:	83.53	LABOR:	114.00	OTHER:	0.00	TOTAL LINE A:	197.53

B CAMPAIGN #2005070017 (ALT REG).

CAUSE: F

024828 VOLTAGE REGULATOR- ALTERNATOR (DAS CONNECTED), REPLACE

190 W93 0.60

(N/C)

1 003-154-51-06-64 REGULATOR AN

(N/C)

024762 STAR DIAGNOSIS SYSTEM (SDS), CONNECT & DISCONNECT

190 W93 0.20

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CAMPAIGN #2005100015 (SBS SUCTION)

CAUSE: F

024885 SBC SUCTION LINE, CHECK

190 W93 0.10

(N/C)

1 230-420-04-48-05 BRAKE HOSE

(N/C)

2 005-997-19-90 LOOM TIE

(N/C)

2 000-995-52-44 HASP

(N/C)

3 000-989-08-07-01 BRAKE FLUID

(N/C)

024762 STAR DIAGNOSIS SYSTEM (SDS), CONNECT & DISCONNECT

190 W93 0.20

(N/C)

024845 SUCTION LINE-SBC SYSTEM (DAS CONNECTED),

SERVICE HOURS
MON. - THURS. 8:00AM - 5:30PM
FRIDAY 8:00AM - 4:30PM

PARTS HOURS
MON. - THURS. 8:00AM - 5:30PM
FRIDAY 8:00AM - 4:30PM

SALES HOURS
MON. - THURS. 8:00AM - 7:00PM
FRIDAY 8:00AM - 6:00PM
SATURDAY 9:00AM - 4:00PM

"Thank You"
SMITH MOTOR SALES
OF HAVERHILL, Inc.



Mercedes-Benz



DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC./ENVIRONMENTAL	
TOTAL CHARGES	
LESS ADJ.	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY

9648849

186813

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OF HAVERHILL, Inc.
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Mercedes-Benz

PAGE 2

SERVICE ADVISOR: 176 DAVID FARRAH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLACK	03	MERCEDES-BENZ SL500R	WDBSK75F93F054194	1621043	21565/21567	T234	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
30JUN03 DD			17:30	16JUN09		CASH	18JUN09
R.O. OPENED	READY	OPTIONS: DLR:36103 ENG:5.0_Liter					
10:47	15JUN09	08:21	18JUN09				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
				REPLACE (CANADA 05-0533)			
				190 W93 2.30			(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

D CAMPAIGN #2005110001 (SBC BRACKET)
CAUSE: F

024762 STAR DIAGNOSIS SYSTEM (SDS), CONNECT & DISCONNECT

190 W93 0.20

(N/C)

1 230-540-92-10-05 CABLE HARNES

(N/C)

3 002-997-24-90 CABLE TIE

(N/C)

1 230-545-00-47-05 BRACKET

(N/C)

1 007516-005106 TAPPING SCRE

(N/C)

024844 BRACKET- SBC WIRING HARNESS, CHECK

190 W93 0.10

(N/C)

024846 GROUND WIRE & BRACKET-SBC WIRING HARNESS, INSTALL

190 W93 0.40

(N/C)

024886 SOFTWARE AND NEW CABLE TIE TO BRACKET - (DAS CONNECTED), INSTALL

190 W93 0.40

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

E CUST STATES THE BRAKE SYSTEM WARNING LIGHT IS ON.
82 PERFORMED COMPUTER TEST, COULD NOT ESTABLISH COMMUNICATION WITH L/F WHEEL SPEED SENSOR. REPLACED SPEED SENSOR, CLEARED CODES.

190 CP 2.00

228.00

228.00

1 230-540-19-17 SENSOR

125.00

125.00

125.00

PARTS: 125.00 LABOR: 228.00 OTHER: 0.00 TOTAL LINE E: 353.00

SERVICE HOURS MON. - THURS. 8:00AM - 5:30PM FRIDAY 8:00AM - 4:30PM PARTS HOURS MON. - THURS. 8:00AM - 5:30PM FRIDAY 8:00AM - 4:30PM SALES HOURS MON. - THURS. 8:00AM - 7:00PM FRIDAY 8:00AM - 6:00PM SATURDAY 9:00AM - 4:00PM	<p><i>"Thank You"</i></p> <p>SMITH MOTOR SALES</p> <p>OF HAVERHILL, Inc.</p>  Mercedes-Benz 	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC./ENVIRONMENTAL	
		TOTAL CHARGES	
		LESS ADJ.	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

CUSTOMER COPY

#: 9648849

186813

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SERVICE ADVISOR: 176 DAVID FARRAH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLACK	03	MERCEDES-BENZ SL500R	WDBSK75F93F054194	1621043	21565/21567	T234	
DEL. DATE	PROD. DATE	WARR. EXP	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
30JUN03 DD			17:30 16JUN09			CASH	18JUN09
R.O. OPENED	READY	OPTIONS: DLR:36103 ENG:5.0_Liter					
10:47 15JUN09	08:21 18JUN09						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
CUSTOMER PAY HAZ/MAT MISC SHOP SUPPLIES FOR REPAIR ORDER							5.70

*****NOTE*****
 APPROXIMATE COST TO REPLACE
 L/F STRUT (LEAKING) + PROGRAM
 ABC SYSTEM-\$1950.00. (CUST WILL
 ADDRE SS ON HIS OWN).
 THANK YOU FOR VISITING SMITH MOTOR SALES



SERVICE HOURS	
MON. - THURS.	8:00AM - 5:30PM
FRIDAY	8:00AM - 4:30PM
PARTS HOURS	
MON. - THURS.	8:00AM - 5:30PM
FRIDAY	8:00AM - 4:30PM
SALES HOURS	
MON. - THURS.	8:00AM - 7:00PM
FRIDAY	8:00AM - 6:00PM
SATURDAY	9:00AM - 4:00PM

"Thank You"
SMITH MOTOR SALES
 OF HAVERHILL, Inc.



Mercedes-Benz



DESCRIPTION	TOTALS
LABOR AMOUNT	342.00
PARTS AMOUNT	208.53
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC./ENVIRONMENTAL	5.70
TOTAL CHARGES	556.23
LESS ADJ.	0.00
SALES TAX	10.43
PLEASE PAY THIS AMOUNT	566.66

CUSTOMER COPY