

LEARN AT THE SPEED OF MODERN BUSINESS.



www.ddls.com.au

DDLs delivers learning solutions to help
your people and organisation stay ahead of
the technology curve now, and in the future.

TECHNOLOGY DRIVES BUSINESS TRANSFORMATION. A WELL-TRAINED TEAM DRIVES IT FASTER.

Business transformation is being driven by the relentless speed of technology. The ability to adapt in the digital age relies on your investment in the best technology. But more than that, it requires your people to have the skills to use the technology effectively.

DDLS is the leading provider of information and communications technology training in Australasia. We train your teams to ensure that whatever you are doing, it is done efficiently, securely and aligned with industry best-practice.

EMPOWER YOUR TEAM

Your people and their skills are key to business success. Training and development of your team will help them thrive in their own careers, ensure professional satisfaction and empower them to deliver business success.

Choose the best training provider

DDLS has been ahead of the technology curve for more than 30 years. Our state-of-the-art facilities and expert instructors deliver authorised training from the world's leading technology vendors.

We work with you to help choose the most suitable training to meet your needs.

Learning solutions for your people and business

DDLS has a large and varied portfolio of over 700 instructor-led technology training courses, delivered to over 15,000 students annually in our training facilities, at your premises or remotely. We also provide custom learning solutions and a consulting practice for program and project execution.



AWARD
WINNING

700+

TECHNOLOGY
TRAINING COURSES



INDUSTRY
RECOGNISED
CERTIFICATIONS

10

10 APAC
CAMPUSES

*When you train with
DDLs you get more
courses, more often,
in more locations and
from more vendors.
And that means more
value from your
training budget.*



DDLS AT A GLANCE

15,000+

STUDENTS TRAINED
ANNUALLY

95%

OF TOP ASX100 COMPANIES
TRAINED WITH DDLS

90+

CLASSROOMS THROUGHOUT
APAC

700+

COURSE OPTIONS

100+

EXPERT TRAINERS

3,500

CLASSES SCHEDULED
ANNUALLY



CUSTOM LEARNING
SOLUTIONS



CONSULTING PRACTICE

VENDOR PARTNERS



LEARNING SOLUTIONS FOR LEADING ORGANISATIONS.

WHY CHOOSE DDLS?

More Courses

700+ training courses including all major cloud vendors, the widest range of cybersecurity vendors, as well as the largest nationally delivered portfolio of service delivery, project management, change management and DevOps courses.

Custom Learning

We'll work with you to determine the learning solutions your organisation needs and use our expertise and resources to deliver it.

Vendor Relationships

Our close vendor partnerships ensures the best and most up-to-date course content from the leading global technology companies.

Regional Coverage

Our ten locations throughout Australia and Asia Pacific provide convenient access to our award-winning instructor-led training.

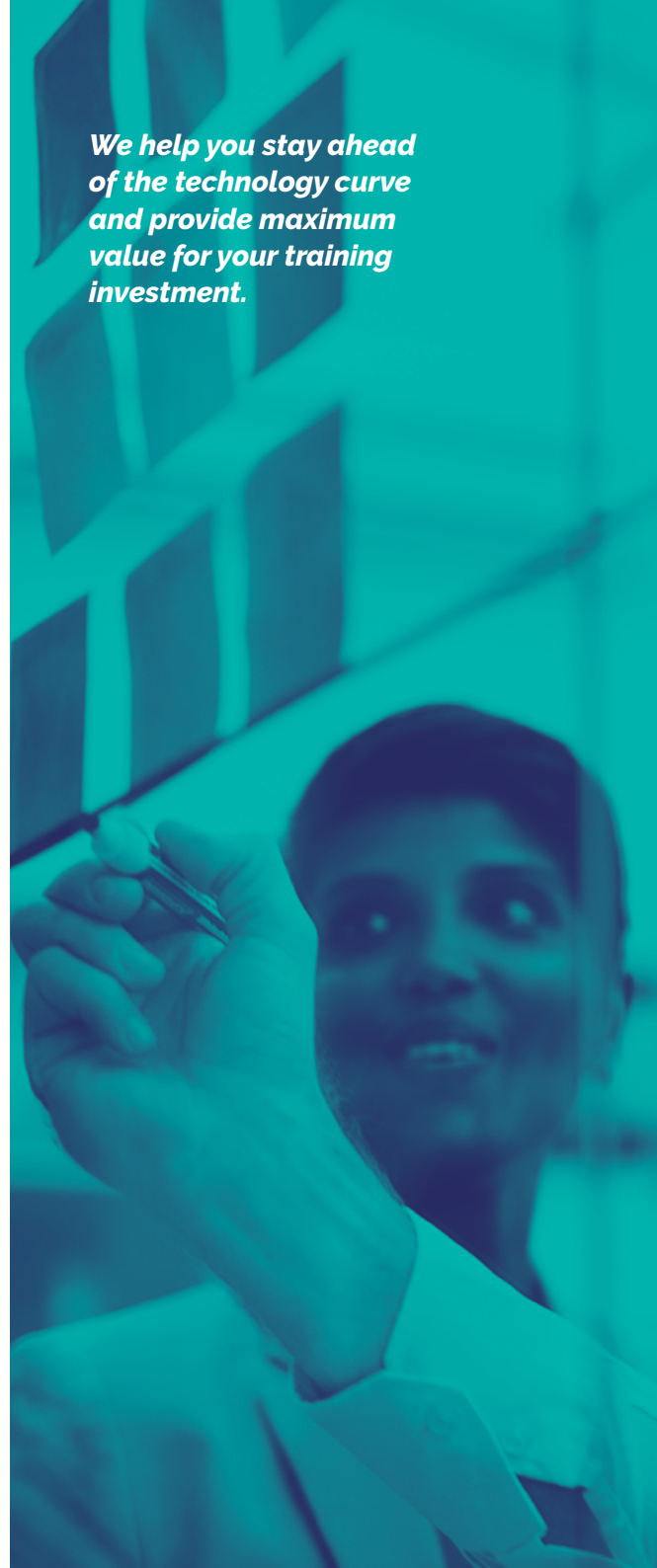
Train Anywhere

From our state-of-the-art classrooms (complete with ice cream) to telepresence to your offices, our instructor-led training caters to your needs.

Track Record

More than 30 years driving innovation in learning solutions, multi-award winning technology training and preferred digital trainer for the Australian Government.

We help you stay ahead of the technology curve and provide maximum value for your training investment.





CHOSEN BY THE LEADING GLOBAL VENDORS.

DDLS is proudly vendor and platform agnostic, while nurturing strong relationships with the world's leading technology providers. With vendor-authorised content and facilities, you can be confident of maximum return on your training investment with DDLS.

Our decades of experience and robust vendor relationships put us firmly in front of the technology curve. The way technology is purchased and implemented has changed markedly, and product releases aren't one-off events anymore – they are rapid and constant.

NEW TECHNOLOGY NEEDS NEW SKILLS

The emergence of cloud computing and the rise of cybersecurity have created a need for new skills, and constant learning to keep your business ahead of competitors and hackers alike.

Leading vendors and technology

Whatever technology platforms and tools you use in your organisation, DDLS has your training needs covered. Highly awarded by vendors, DDLS is the only Australian-headquartered Microsoft Gold Cloud and Gold Learning Partner in Asia Pacific. And whichever is your chosen cloud technology, we can train your team.

Our people make the difference to your people

Beyond the authorised course content, what sets DDLS apart is our industry-leading instructors. They expertly impart their extensive product knowledge to students for a learning experience that remains with them long after the training is delivered. Our trainers are consistently rated above benchmark industry standards and our student success rate is second to none.

20+

VENDOR
PARTNERS



MICROSOFT
GOLD CLOUD & GOLD
LEARNING PARTNER,
ASIA PACIFIC



Google Cloud

GOOGLE CLOUD
NATIONAL TRAINING
PARTNER



AWS
TRAINING
PARTNER

DDL'S VENDOR HIGHLIGHTS



Australia's newest
AWS Partner

Australia's only
National Authorised
Training Partner



The only training
provider in Australia to be
authorised by the top three
clouds – Microsoft, AWS
& Google Cloud



1st

Australia's first
Microsoft Gold
Learning Partner

The only Cybersecurity
training provider with
authorised content from
CompTIA, EC-Council,
(ISC)² and ISACA



Australia's largest
EC-Council authorised
training partner



dta

Digital Marketplace

Approved seller of the
digitalmarketplace.com.au

Elite Partner
DevOps Institute
appointed 2020





Course attendees become super users, capable of evangelising their learning throughout your business.

CREATING EXPERTS WITH EXPERT TRAINING.

When you engage DDLS to train your people, we send back experts. Armed with internationally-recognised certifications, our course attendees become super users, capable of evangelising their learning throughout your business.

DDLS is the undisputed leader across the region in instructor-led technology, process and program management training. Conveniently located throughout Australia, New Zealand and Philippines, our state-of-the-art classroom facilities provide an immersive learning experience.

QUALITY LEARNING EXPERIENCE

Our quality of course content and instructors is responsible for an enviable attendee return rate. And we're sure our ice cream keeps them coming back too.

Expert training at your premises

We understand the demands on time and travel for businesses and their people, as well as concerns around confidentiality. So we also offer training on your premises with our expert trainers.

Training delivered anywhere you are

With the emergence of remote and distributed teams, we have invested in leading technology to deliver online instructor-led training.

Top-rated trainers get the best results

No matter how it is delivered to your team, rest assured that instructor-led technology training is proven to get the best results. Our trainers are consistently rated above industry standards in student evaluations.



**CONFIDENTIAL
EXPERT TRAINING
ON YOUR PREMISES**



**AVERAGE
INSTRUCTOR
RATING**



**FULLY
EQUIPPED
CLASSROOMS**



**LUNCH &
ICE CREAM
INCLUDED**

YOUR PARTNER IN LEARNING SOLUTIONS.

Like technology, training has evolved. DDLS has been at the forefront of technology, process and program management training for more than 30 years. And as technology has evolved, so have we.

Training is more than sending a team member on a course for a day. It's a strategic imperative for business transformation in the digital age. You need a whole-of-business approach to ensure value from your training budget and increased skills for your people.

LEARNING SOLUTIONS FOR YOU

Our comprehensive range of 700+ instructor-led training courses are the foundation of our learning solutions. But we understand that every business has different needs so we are committed to working together to deliver the training you need now, and in the future.

Training on the latest leading technologies

Our instructor-led training courses cover business applications, cloud computing, cybersecurity, IT service management, DevOps, data analytics, process and project management. With over 700 courses on offer you're sure to find what you need.

Custom Learning Solutions

DDLS works closely with clients to create custom learning solutions such as organisation-wide upgrades, bespoke platform training tools, in-house training or online self-learning.

Consulting Practice

Driven by strategic intent with a focus on effective execution, our consulting practice is based on four key pillars – Business Consulting, Portfolio Consulting, Program Management Consulting and Project Management Consulting.

30+

**30+ YEARS
OF TRAINING
EXPERIENCE**



**MANAGED
LEARNING
SOLUTIONS**



**CUSTOM
LEARNING
SOLUTIONS**



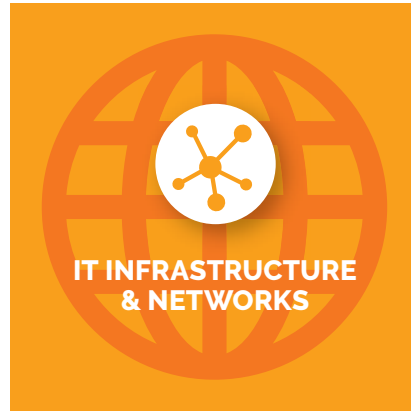
**CONSULTING
PRACTICE**



Training is more than sending a team member on a course for a day. It's a strategic imperative for business transformation in the digital age.

**12 CATEGORIES.
700+ COURSES.
ONE EASY
CHOICE.**







AGILE & SCRUM

Key to organisational agility, the Agile framework helps you adapt and thrive in today's fast-paced business environment. It's an iterative and incremental methodology to meet more aggressive delivery schedules. DDLS offers courses in Agile, and the Scrum executional approach, to help organisations work faster and smarter.

Popular Courses

AgilePM Foundation, AgileBA Foundation, Agile PgM Foundation, AgileSHIFT, PRINCE2 Agile Practitioner, Scrum Master Certified, Scrum Product Owner.

Vendors

Axelos/PeopleCert, APMG, SCRUMStudy.



END USER APPLICATIONS

DDLS understands that modern office applications are widely used across your organisation to maximise efficiency and productivity. With a large investment in this ubiquitous technology your people need the tips, tricks and techniques to utilise these products to their full potential. We can assist with large end-user application migration roll-outs to reduce time-to-productivity or customise training for your specific needs.

Popular Courses

Microsoft Excel, Word, PowerPoint, Teams, SharePoint and Power BI

Vendors

Microsoft



IT SERVICE MANAGEMENT & DEVOPS

The IT Infrastructure Library (ITIL) is the most widely accepted approach to IT service management around the world. It is a cohesive bundle of best practices designed to help IT resources deliver business value. Teamed with the DevOps approach to improve workflow between developers and IT operations, DDLS has a range of courses to facilitate better communication, collaboration, integration and automation.

Popular Courses

ITIL 4 Foundation, ITIL Practitioner, ITIL Expert, DevOps Foundation, DevOps Practitioner.

Vendors

PeopleCert, DevOps Institute



CLOUD COMPUTING & VIRTUALISATION

Cloud adoption is the new reality. Cloud technology and services are rapidly transforming how organisations use and consume IT infrastructure. We have a range of VMware courses that build on the foundation of virtualisation that evolved into cloud computing. And whatever cloud you choose, our expert trainers and courses cover all the leading vendors, as well as our exclusive Cloud Credentials course.

Popular Courses

Azure Fundamentals, Azure Solutions Architect, Azure Administrator, AWS Technical Essentials, Developing on AWS, Architecting on AWS, Google Cloud Fundamentals, VMware vSphere.

Vendors

Microsoft, AWS, Google, VMware, Cloud Credentials Council, Veeam, Citrix, Cloudera.



DATA, ANALYTICS & AI

The exponential and continued expansion of organisational datasets from inhouse data centres into one or more cloud environments means the need for business intelligence (BI) is greater than ever before. The ability to gather, analyse and understand data, as well as gain useful and actionable insights, is crucial for acting and reacting in a fast-paced world. DDLS can train your teams to use powerful technology tools to find critical insights within a plethora of information.

Popular Courses

Analysing data with Power BI, Querying Data with Transact-SQL, Implementing a SQL Data Warehouse, Administering a SQL Database Infrastructure.

Vendors

Microsoft



PROFESSIONAL DEVELOPMENT

People are key to the success of your organisation, and as the business world grows more complex, their need for more skills increases. Our training provides your team with practical skills and tools in communication, leadership, productivity and sales. Programs can be designed around your specific needs. Whatever course you choose, you will see instant results in your business.

Popular Courses

Presentation Skills: Creating Confidence, Impact and Results; Demystifying Vendor Management; Leading with Vision and Purpose.

Vendors

Illuminate, DDLS, PD Training, Newmemory, ENS International and Bid.Win.Deliver



APPLICATION DEVELOPMENT

Applications have evolved and are crucial for today's digital organisations to deliver exceptional customer experiences and ultimately, a competitive advantage. DDLS courses provide deep learning for developing real world applications and web development across a wide range of platforms including various clouds and using Java, Angular, SAP and Microsoft tools.

Popular Courses

Mastering the Spring 5, x Framework, Mastering SOA, RESTful Services & JEE Web Services, Mastering Python Programming 5, Applied Python for Data Science 5, Mastering React Angular 8, Programming in C#.

Vendors/Technologies

Python, Spring 5, Angular, Java, C#, Microsoft.



IT INFRASTRUCTURE & NETWORKS

Modern organisations, especially those adapting hybrid arrangements - are built on IT infrastructure and networks. DDLS is Australia's largest and most experienced provider of authorised Cisco training, with real world experience to add depth to every course. We are an accredited CompTIA training organisation, train teams to utilise microservice architectures using Red Hat and various courses on the deployment and administration of Microsoft Exchange Server.

Popular Courses

Implementing and Administering Cisco Solutions (CCNA), Troubleshooting and Maintaining Cisco IP Networks, Implementing and Configuring Cisco Identity Services Engine, CompTIA Network+, Administering Microsoft Exchange Server 2016/2019.

Vendors

Cisco, CompTIA, Microsoft, Red Hat.



CYBERSECURITY

In today's highly connected world, organisations are becoming more vulnerable to attacks and cyber crime. Cybersecurity training is critical to protect networks, computers and data. DDLS offers cybersecurity training to cater for all levels of your organisation – from front-line staff to highly experienced senior cyber security professionals. We've partnered with the leading vendors to provide the most comprehensive cybersecurity training solution in the industry.

Popular Courses

CISSP, CCSP, SSCP, CEH, Certified Security Analyst, CompTIA Security+, CISM, RESILA Frontline.

Vendors

(ISC)², ISACA, EC-Council, CompTIA, Practical DevSecOps, CertNexus



PROJECT & PROGRAMME MANAGEMENT

Managing projects and programmes effectively and efficiently is key to organisational success in today's fast-paced and competitive world. PRINCE2 is the most commonly used project management approach in the world, and it is increasingly being used in conjunction with Agile practices. Organisations also need a standard, consistent approach to managing programmes for executives, senior managers and those leading major programs. DDLS training delivers best practice project and program management capabilities to your organisation.

Popular Courses

PRINCE2 Foundation, PRINCE2 Practitioner, Agile PM Foundation, Managing Successful Programmes (MSP) Foundation, Change Management Foundation.

Vendors

PeopleCert, APMG, PMBOK.



BUSINESS ANALYSIS & ARCHITECTURE

DDLS has courses and workshops that cover foundation topics through to applying advanced business analysis, change management and Agile Business Analysis certification. These courses provide a range of immediate and usable knowledge and skills.

Popular Courses

TOGAF 9 - Level 1 & 2, AgileBA Foundation, Mastering Business Analysis - Remastered, Fast Start Business Analysis, AgileBA Practitioner.

Vendors

Axelos/PeopleCert, TOGAF.



BUSINESS APPLICATIONS

Business and office applications are ubiquitous and core to the operations of every organisation. Whether narrowly or broadly used, your people need to be effectively trained in the applications you use to ensure maximum productivity. DDLS can train individuals, teams and also help you with organisation-wide roll-outs across multiple locations and thousands of seats.

Popular Courses

Excel Level 1, 2, & 3, Power BI End User, Sharepoint End User, Teams End User, Dynamics 365 Fundamentals.

Vendors

Microsoft, SAP.

CUSTOM LEARNING SOLUTIONS.

Every organisation is different. And while DDLS has over 700 instructor-led training courses covering key technologies and processes, we understand that often you might need learning solutions tailored to your specific needs.

It might be time constraints, privacy concerns or specific learning outcomes that means you need a solution designed just for your organisation. Or you are rolling out an organisation-wide technology upgrade and need training done fast and effectively. We're here to help.

WHAT CAN WE DO FOR YOU?

Express Learning

Deep dive into an application, reduced training time and the specific knowledge your team needs.

Bespoke Technology

Create documentation, custom training modules and delivery of training to your organisation.

In-house Training

Expert instructor-led training delivered on your premises or to remote team members.

e-Learning Tools

Custom creation of e-Learning tools including online training modules and video training.

Learning solutions to meet your needs

DDLS takes the time to listen, and work closely with your team to craft the best learning solution to meet your organisational goals. Our expert team and breadth of resources means we can scale to meet your needs and deliver the specific training and results you require.



**EXPRESS
LEARNING**



**BESPOKE
TECHNOLOGY**



**IN-HOUSE
TRAINING**



**E-LEARNING
TOOLS**

DDLS DIGITAL PRODUCT

Many of our customers are looking for new ways to undertake their IT training. With a strong history of innovation, and building on our experience delivering remote and virtual training, we have extended our digital training options to provide you with more flexibility and choice for your IT training needs.



DIGITAL ACADEMY

Customised training designed for companies and delivered within their own tailored online portal. Tailored to meet the needs of your business, with customised skills pathways developed by DDLS with you.



DDLS PLUS

Our new online learning pathway to extend students' knowledge beyond their course, and prepare for future courses. With DDLS Plus, you can learn anywhere, and take it everywhere. It's the ideal way to keep learning long after your DDLS course has been completed, at your own pace.



E-LEARNING

Self-directed and self-paced digital training that can be completed in your own time. Online courses that can be done when you want, where you want. Guide your own learning outcomes.



DIGITAL BOOTCAMPS

A live digital kick-off event, followed by intensive, online learning with regular check-ins. Short, immersive and community-based digital training programs conducted over a set time period.



DDLS people partners with leading private and public sector organisations in Australia to provide technical advice, logistics and supply chain support, program and project management and learning solutions.

WHO IS DDLS PEOPLE?

We are a specialist team of experienced professionals who help analyse and understand your business challenges, and work with you to create and implement solutions. DDLS People was established 20 years ago as part of the DDLS Group of companies. Our expertise has been honed dealing with some of the largest organisations and institutions in Australia, and we have an established track record of delivering results with commitment and passion.



/company/ddls-people



contact@ddlspeople.com.au



ddlspeople.com.au





*We can help train
your people to run
projects right, but
are they running
the right projects?*

DDLS. ANYWHERE YOU NEED US TO BE.

DDLS Anywhere means just that. We have created a range of flexible instructor-led training options to suit the needs of you and your team. Our campuses around Australia provide state-of-the-art learning, as well as ice-cream.

We can come to your premises to suit time constraints or sensitive information, and we use the latest Telepresence technology to create virtual classrooms for your remote or home-based team members.

Full HD video and audio creates a virtual classroom experience and access to our expert instructors.

WELCOME TO DDLS ANYWHERE

Host Classroom

Visit any of our national locations to join the host class.

Virtual Classroom

Connect to the host classroom from any of our Telepresence connected classrooms around the country for a fully immersive classroom to classroom experience.

Virtual Remote

Mobile distance education at its best to cater to students in remote locations or with time constraints. Connect from anywhere, on any device to join a host classroom.

On-site Group

Our trainers come to your premises to suit time constraints or sensitive information, and allowing for a more tailored, contextualised learning solution. Adequate facilities and minimum numbers are required.



**SCALABLE TRAINING
SOLUTIONS**



**REMOTE
CLASSROOM**



**REMOTE
STUDENT**



**ONSITE
TRAINERS**



***Expert instructor-led
training delivered
anywhere you need
it using the latest
technology.***

DDLS. EVERYWHERE AND ANYWHERE.

Our goal is to make it easy for you and your teams to get access to the best learning solutions. Wherever you are, DDLS is local to you.

We have ten fully equipped training campuses (with 90 classrooms) located in key business centres around Australia, New Zealand and the Philippines. If time or distance prevents you from coming to us, we can train your team on your premises or deliver state-of-the-art remote instructor-led training.

DDLS is expanding its presence in the Asia Pacific region. With organic growth, acquisitions and key joint venture partnerships, we can provide a consistent, high quality training experience for leading ASX-listed, private and government organisations with operations in multiple countries around the region.

Wherever you do business in Australia and the broader Asia Pacific region, DDLS is getting more local to you every day.



10

CAMPUSES
ACROSS APAC



90+

FULLY EQUIPPED
CLASSROOMS



600+

NETWORKED
WORKSTATIONS



EVERYWHERE
& ANYWHERE



WHO WE WORK WITH.

DDLS proudly counts many leading organisations throughout Australia and the Asia Pacific region as our valued clients. In fact, we work with over 2,000 of them every year.

From ASX-listed companies to government and public sector organisations, DDLS is the learning solutions partner of choice for business transformation.

Our experience across market and industry sectors is vast, with particular emphasis on government, healthcare, finance, banking, telecommunications and insurance. DDLS is capable of implementing large-scale learning solutions across thousands of seats in multiple locations.

We are proud of what our clients have to say about working with us. If you need a learning solution to help increase the skills of your people to drive business transformation, get in touch with us today.



Over the past few years I have co-ordinated the attendance of over 50 Telstra IP networking staff, across three states, on Cisco courses ICND-1 and ICND-2 in preparation for CCNA certification. DDLS provided highly focussed customer support to enable this lengthy program to be delivered via both public and private courses. Given the size of the engagement, DDLS was able to pre-deliver the course notes across the country, enabling staff to prepare for the courses in advance to help make the most of their time at DDLS.

Mark Nicholls
Network Manager
TELSTRA



Australian Government
Department of Human Services

bankwest



Australian Government
Department of Education & Training



Commonwealth Bank



RioTinto

Westpac

FUJITSU

IBM

colesgroup



THALES

Infosys



RPMGLOBAL



I cannot speak highly enough of the instructors and facilities provided by DDLS product training, especially database training.

Doddy Koeswandy
Database Administrator
FLEXIGROUP



The instructor was brilliant, bringing a dry subject to life, providing plenty of practical, real world context to otherwise obscure topics, and throwing some entertainment in for good measure.

Charlene Winfred
Enterprise Office - Solutions
BANKWEST



The Fast Start in Agile Development course was great, very valuable. Aoife offered to answer any questions we have as we implement in our business environments, which is much appreciated.

John Borrow
ARUP



I was so impressed I told my manager about it half way through the course and have recommended that any new BA's in our team attend the same course.

Vanessa Stanley
INSURANCE AUSTRALIA GROUP



AUSTRALIAN INSTITUTE OF ICT™ Powered by DDLS

The Australian Institute of ICT (AIICT) provides quality, self-paced, and nationally-accredited ICT training that leverages the experience, skills and knowledge of DDLS - the largest provider of vendor-certified IT training in Australia.

Our team deliver Bootcamps and Nationally Accredited Courses in a flexible and mentored environment. Programs range from 4 to 18 months, ensuring students are supported through their learning journey, whether they be new entrants, career changers or upskillers in the IT Industry.

All AIICT courses are taught by experts in their respective fields. Our pool of technical instructors share their skills and experiences from working in the IT industry and apply them to the concepts in the courses.

AIICT offers a wide variety of courses in Cyber Security, Web Development, Artificial Intelligence, Networking, Data Science, Cloud Computing, Growth Marketing and Project Management.



training@aiict.edu.au



1800 515 110



aiict.edu.au



DDLS takes the time to listen, and work closely with your team to craft the best learning solution to meet your organisational goals.



WE'RE HERE FOR YOU.

To future-proof your digital organisation,
get in touch with us today.

Our consultants are standing by to
help you choose from one of over
700 instructor-led courses or to help
create a more customised training
solution to suit your needs.

Speak to a consultant


1800 853 276

Email

training@ddls.com.au

Find out more

www.ddls.com.au

 <https://www.linkedin.com/company/ddls>

 <https://www.facebook.com/DDLSTraining/>

 <https://twitter.com/DDLSTraining>


www.ddls.com.au