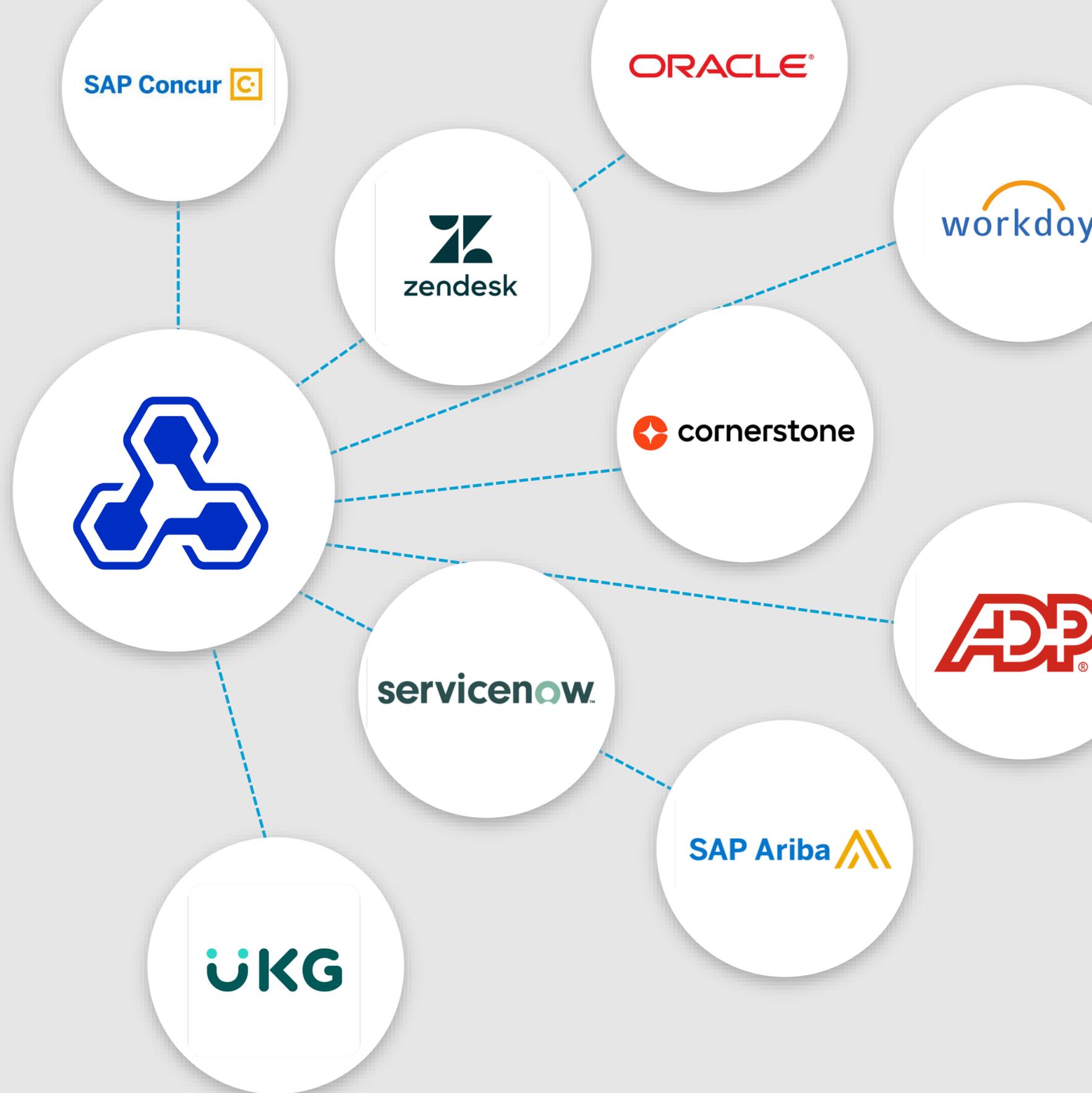


Workgrid AI Work Assistant Use Cases



AI Work Assistant Use Cases

Intelligently guide employees to what they need to know and do. An enterprise-grade AI Assistant that integrates with your business applications, documents, and knowledge systems to help employees find information, automate tasks, and improve the overall employee experience.

Templates Available Out-of-the-Box

1. Expense Approvals and Notifications
2. Procurement approvals and Notifications
3. HCM Approvals and Notifications
4. Timesheet Approvals and Reminders
5. Salesforce Approvals and Notifications
6. Travel Itinerary Reminders
7. Training Reminders and Notifications
8. Performance Review Reminders
9. Recognition Approvals and Reminders
10. Change & Incident Mgmt. Notifications
11. Time off Reminders
12. Who's Out Reminder
13. MSFT Teams @Mention
14. Intranet Activity
15. Intranet Sentiment Analysis
16. Intranet Amplifier Apps
17. Reading Recommendations
18. Content Moderation and PII Analysis
19. Employee Onboarding Notifications
20. Payday Balance
21. Time off Balance
22. IT Help Desk app
23. My Day
24. Quick Links App
25. Café Menu
26. Reports and Spreadsheets
27. Microsoft Graph Recent Files
28. People Finder
29. Team Note
30. Translation Reference
31. AI Content Genie
32. AI Insight Genie
33. AI Editor Genie
34. AI Marketing Genie
35. AI Fun & Games Genie
36. AI Universal Genie
37. AI Translate Genie
38. Chat to doc
39. Chat to knowledge system



Notification-based Apps ✨

Guide employees on what needs their attention or action from personalized recommendations and nudges to system approvals and notifications.

Expense Approvals & Notifications

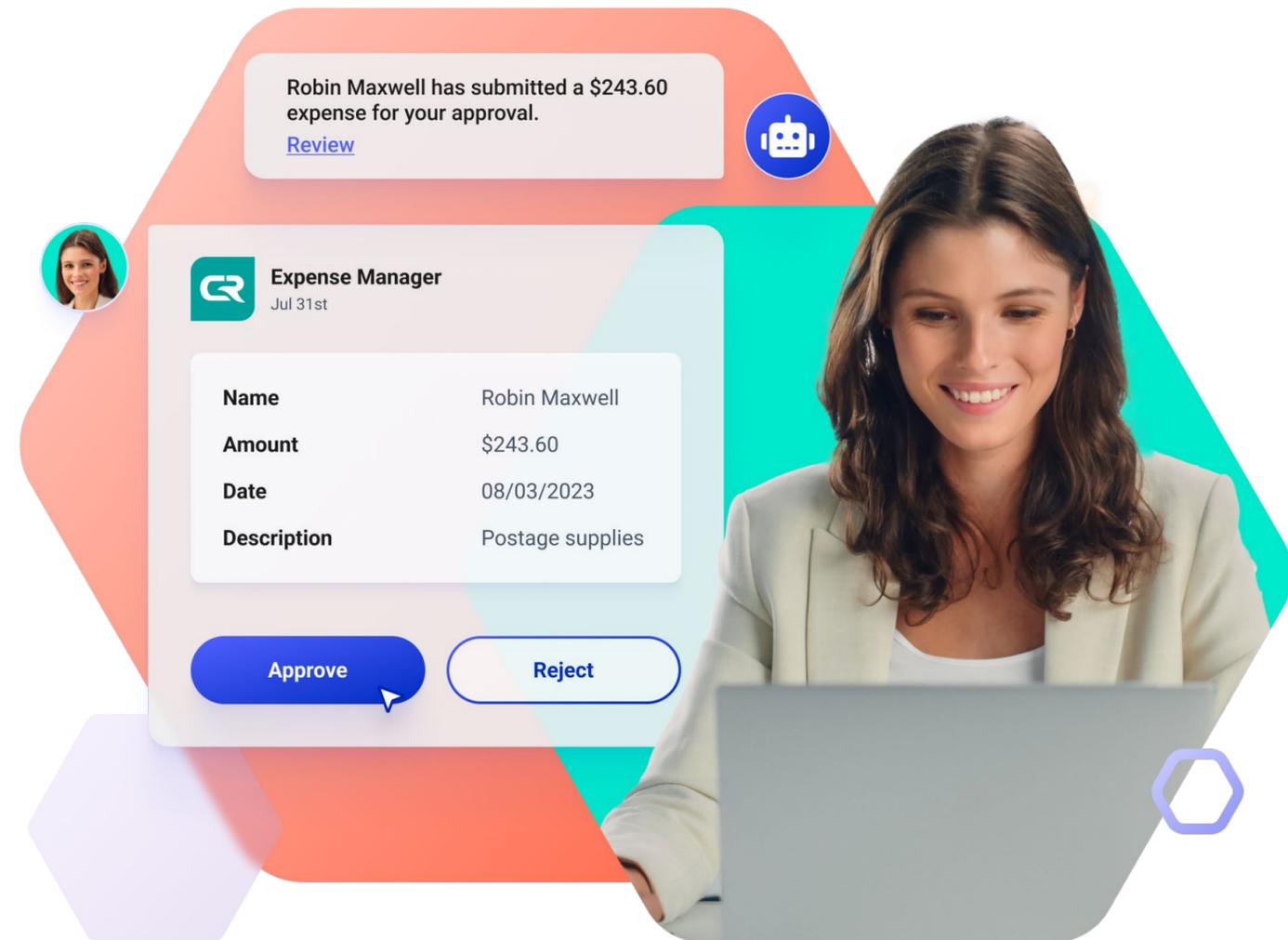
Eliminate the risk of time-sensitive approvals getting lost in email inboxes, reduce delays in manager approvals, and give employees back valuable time in their day with simple, streamlined experiences for managing expenses.

Review and act on expense reports.

- Approvers will receive a smart notification alerting them of a new expense report with high-level details of the report. From the assistant, approvers can approve or reject the expense report or follow the link to the expense management system for more details, as necessary.

Get real-time alerts on status updates

- Employees who submit expense reports will receive smart notifications for status updates including when the expense report has been approved, rejected, and submitted.



Out-of-the-box apps available for

SAP Concur 

emburse
chromeriver 

Procurement Approvals & Notifications

Simplify approvals by removing the multi-step process of logging in to numerous systems and streamlining approvals into one notification stream, where managers can approve or reject requests in just one click.

Manage approvals and request

- Review and act on procurement and approval request notifications. Approvers will receive smart notifications when procurement or purchase request require their approval. The smart notification will include a high-level summary and the ability to approve, reject, and add comments right within the smart notification.

Get real-time alerts on status updates

- Employees who submit expense reports will receive a smart notification for status updates including when the expense report has been approved, rejected, and submitted.



Out-of-the-box apps available for

SAP Ariba  servicenow™

HCM Approvals

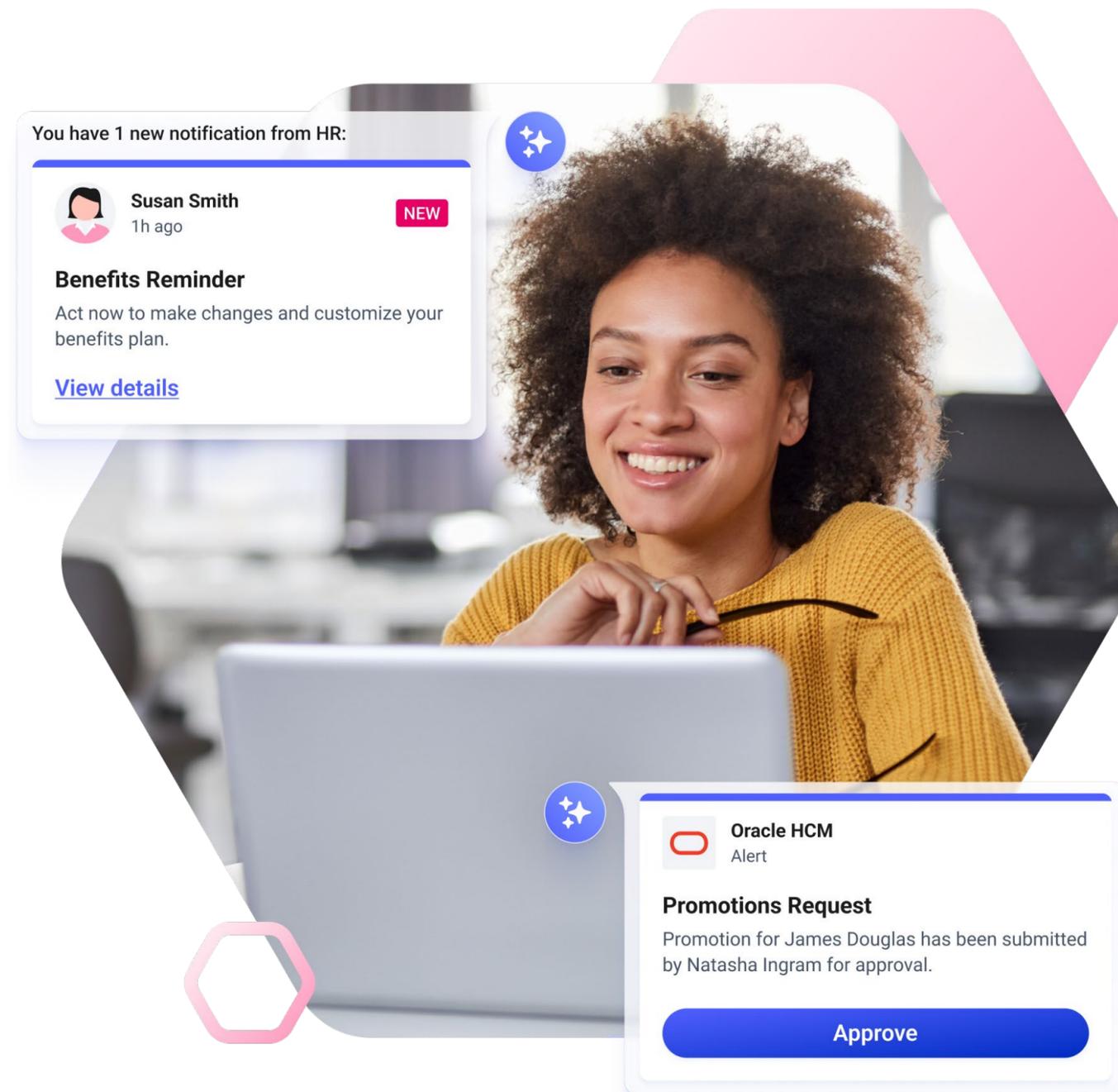
Workgrid integrates with leading enterprise applications to help employees track and manage HCM approvals.

Manage promotion and transfer request

- Review and act on HR requests, including promotion requests, transfer requests, and new hire requests from Oracle HCM.

Get real-time alerts on status updates

- Employees who submit requests will receive status updates including when the request has been submitted, approved, or rejected.



Out-of-the-box apps available for

ORACLE
HUMAN CAPITAL MANAGEMENT

Timesheet Approvals & Reminders

Workgrid integrates with leading enterprise applications to help employees track and manage time-sensitive approvals.

Timesheet Approvals

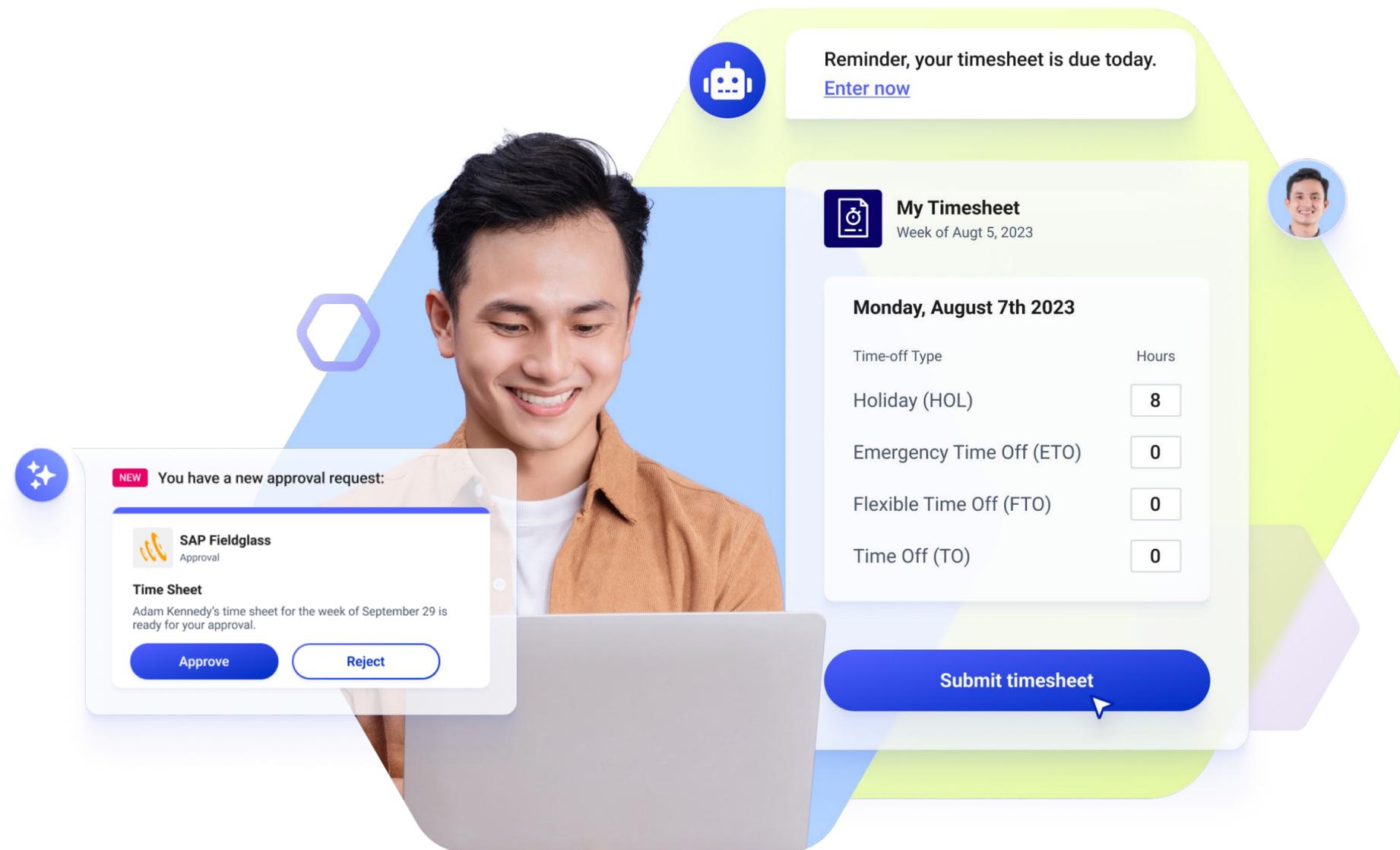
- Give managers the ability to quickly and easily review and approve timesheet requests. Employees who submit timesheets will also be alerted once the timesheet has been approved.

Timesheet Reminders*

- Help remind employees to submit their timesheets. Employees will receive a smart notification at 4 pm each workday, reminding them to fill out their timesheet if they haven't already submitted it.

Submit Timesheets & Hours

- Enable employees to enter, edit, and submit their timesheet hours right from the digital assistant.



Out-of-the-box apps available for



*Timesheet reminders are currently only supported for UKG Ready

* Timesheet approvals are currently only supported for SAP Fieldglass

Salesforce Alerts and Approvals

Connect employees to CRM activities including sales opportunity changes, assignments, approvals, and more

Sales Opportunity Updates

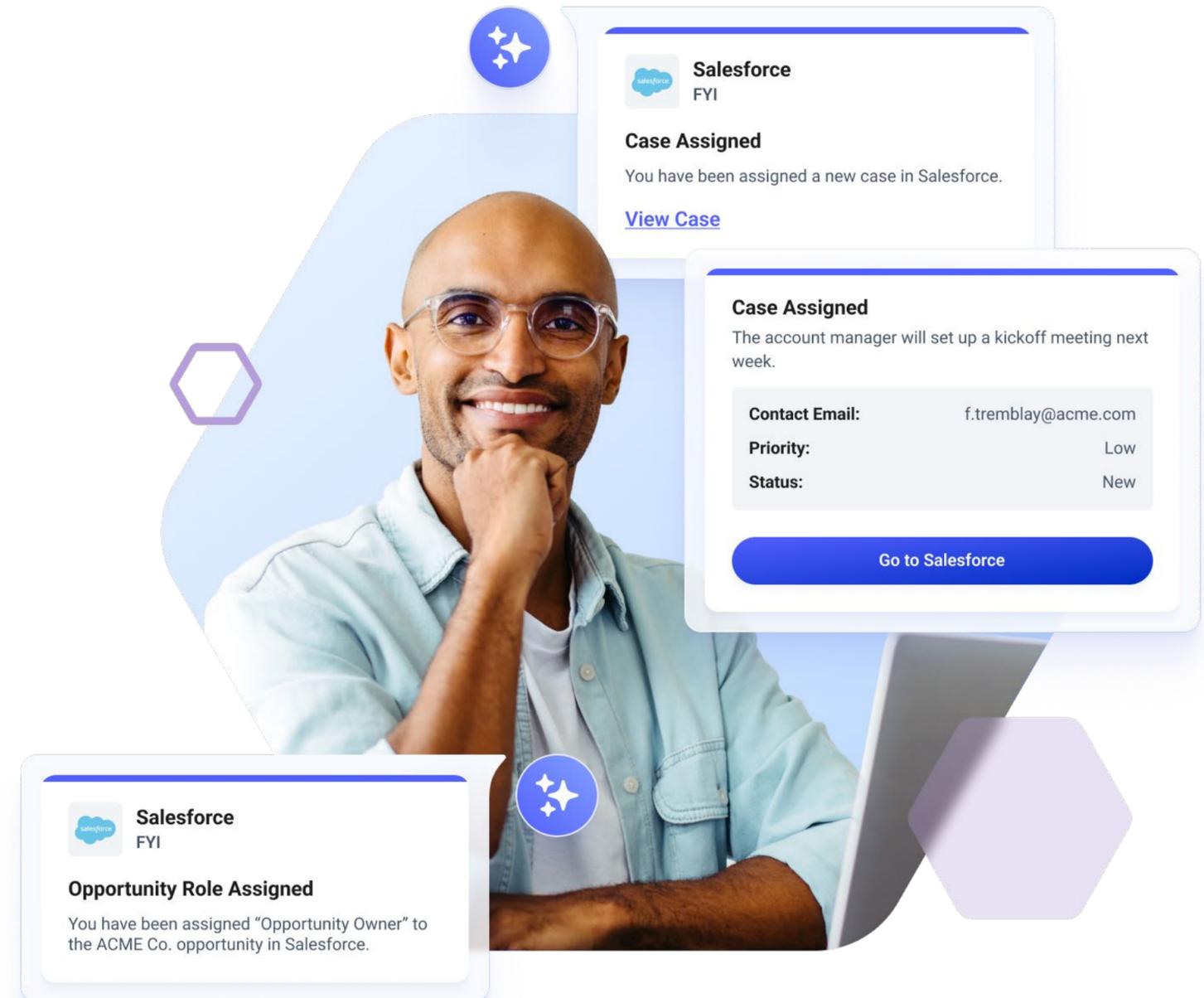
- Notify employees when a record is created, updated, or closed

Sales Quote Approvals

- Review and approve sales quotes while keeping submitters up to date

CRM Assignments

- Notify employees when they have been assigned to a case, account team, or opportunity team



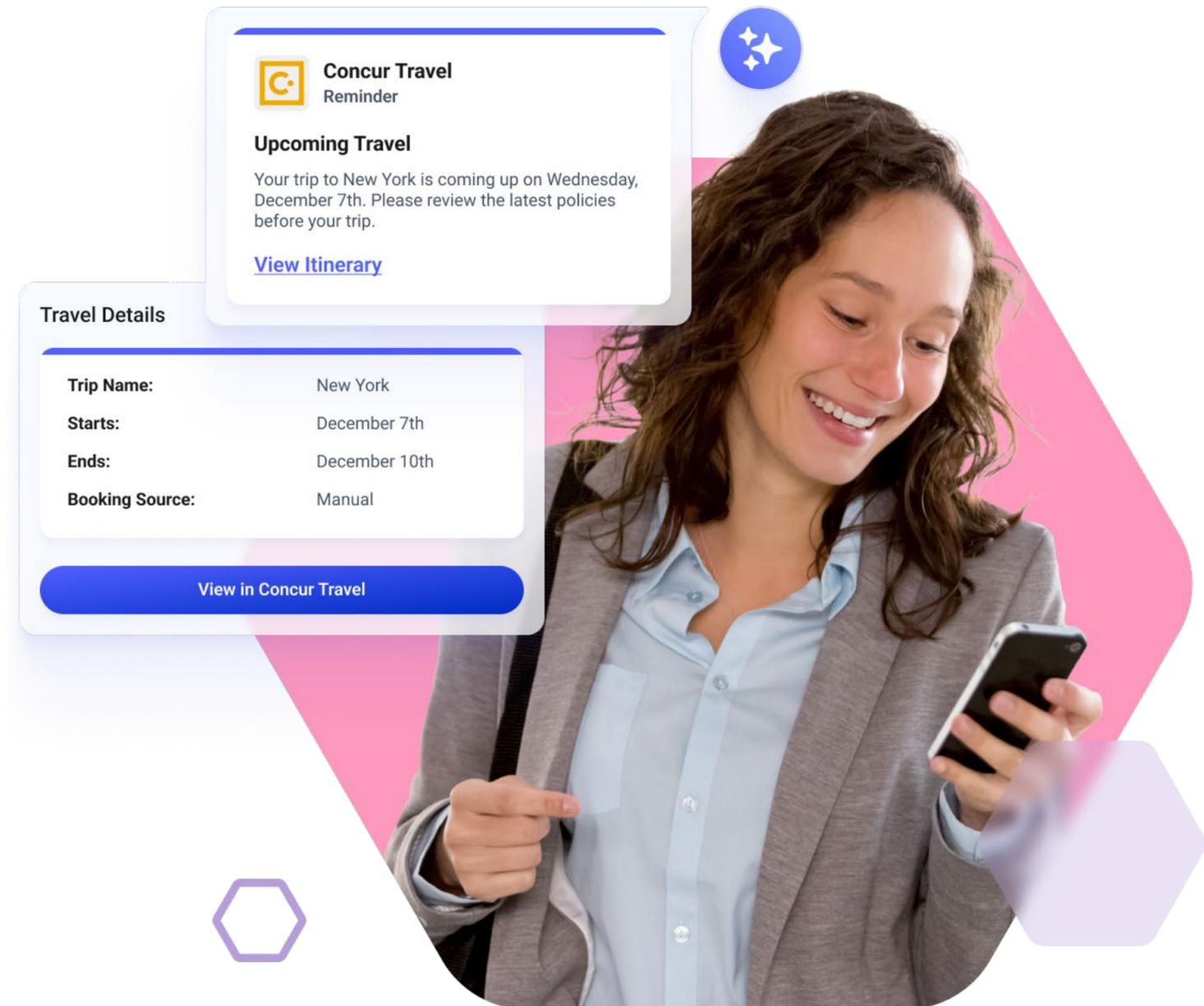
Out-of-the-box apps available for



Travel Itinerary Reminders

Travel reminders

- Employees will receive a reminder via a smart notification of upcoming travel plans with details of their itinerary. The timeframe of when the notification is sent can be customized.
- The notification can also be customized to include any additional information or resources that may be relevant to your specific business such as travel or expense policies.



Out-of-the-box apps available for

SAP Concur 

Training Reminders & Notifications

Deliver personalized training notifications and reminders without having to compete with the clutter of an email inbox.

Training Notifications

- Employees will receive a smart notification when they've been assigned training and notifications confirming registrations.

Training Reminders

- The Assistant will notify employees of any upcoming training five days prior and/or one day after the training is overdue. Employees can launch the training right from the notification.

Cornerstone
1h ago

Summary of Upcoming Trainings

You have some upcoming and outstanding trainings and courses.

TRAINING

Summary of Upcoming Trainings

TRAINING DETAILS

Title Access Basics for Excel Users
Status Past Due
Due Date June 5, 2023

Title Cyber Security Compliance
Status Registered
Due Date June 23, 2023

[See all trainings](#)

Cornerstone
1h ago

Required Training Reminder

You have an upcoming event "Interpersonal Communication" starting on Wed, July 5, 2023.

TRAINING

Out-of-the-box apps available for

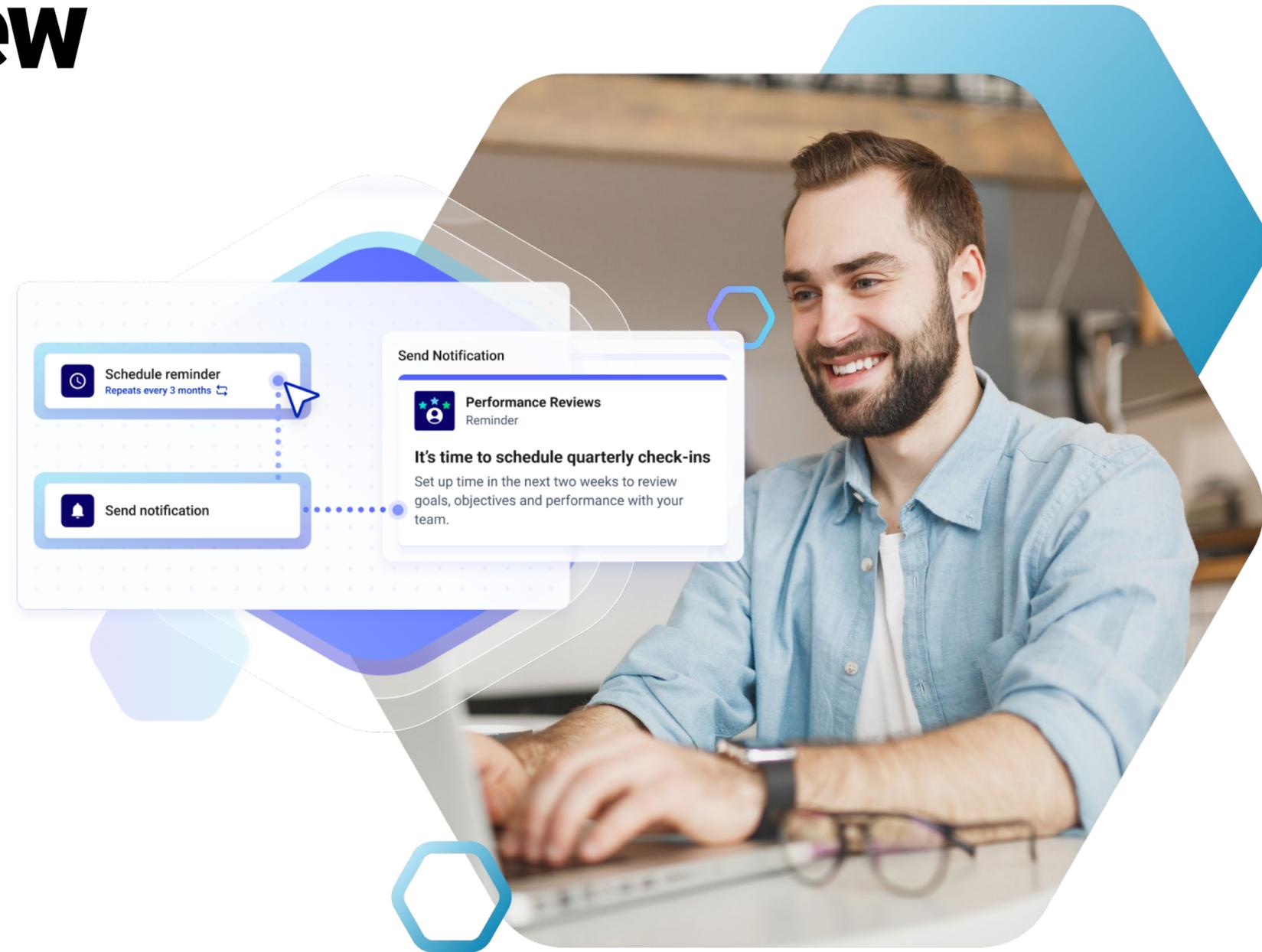


Performance Review Reminders

Help employees prepare for performance reviews and check-ins.

Nudge employees with the right information, at the right time.

- The assistant nudges employees each quarter to schedule and prepare for a performance check-in with their manager.
- Out of the box, the app is configured to send a notification on the first Monday of January, April, July, and October to the audience of your choice. All features can be modified for your preferences.



This app does not require an integration to a third-party system.

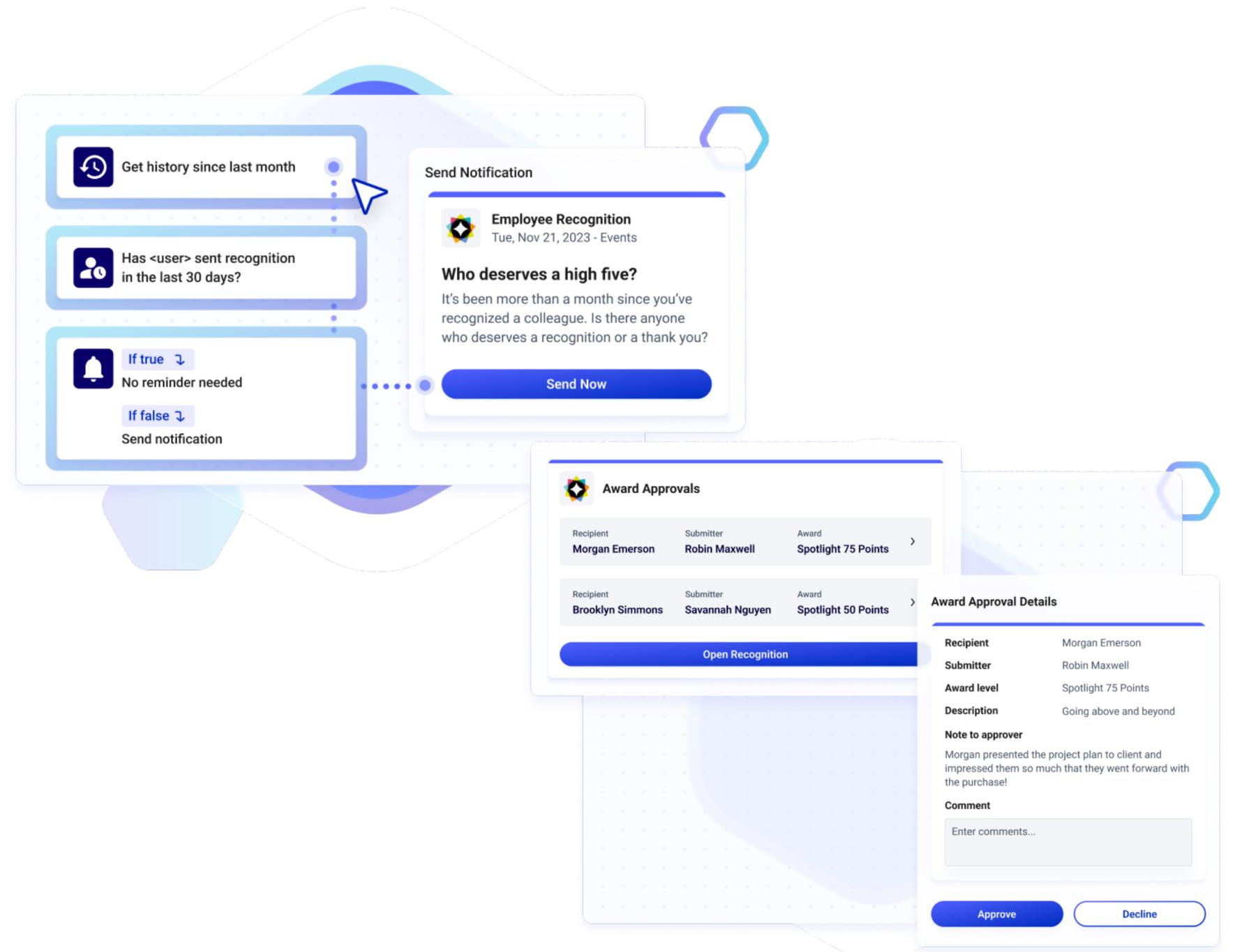
Recognition Nudges and Approvals

Award Approvals

- Give approvers an easy interface to approve or decline award nominations. The assistant will alert approvers when an award or recognition submission needs their approval. The approver can review and act on the approval right from the assistant!

Recognition Reminders

- The Recognition Reminder app helps encourage a culture of appreciation by prompting employees to recognize or thank a colleague if more than a month has lapsed since they last submitted a recognition.
- Out of the box, the assistant will send the notification on Wednesday at 3 p.m. to employees who meet the criteria, but all features can be modified to your preferences.



Integrates with



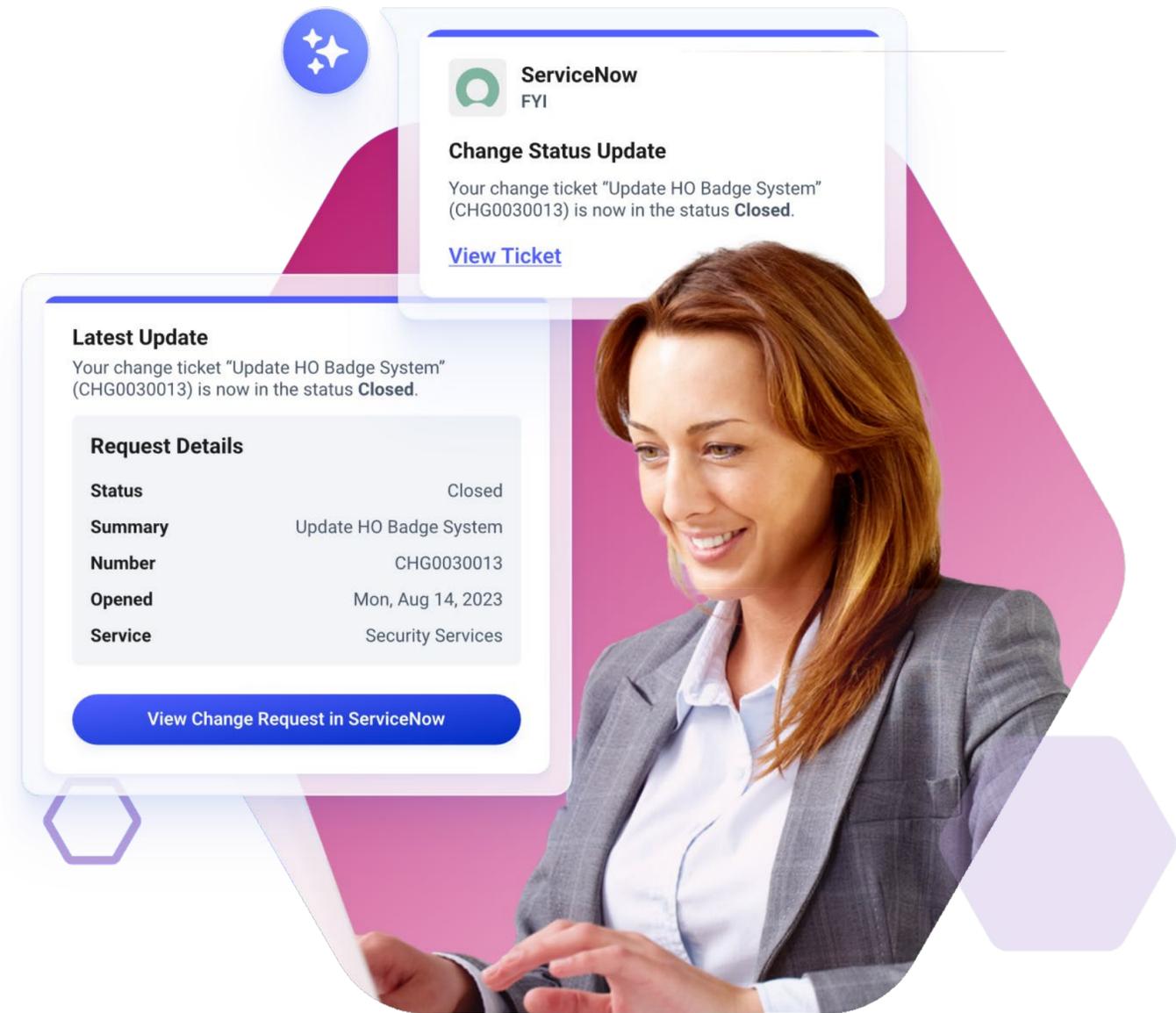
O.C.TANNER

Incident Management Notifications

Give employees quick access to information from popular ITSM systems like ServiceNow, Atlassian Jira, and Zendesk, to streamline incident and change management tickets.

Keep employees informed on IT Support Tickets

- Employees will receive smart notifications that inform employees on the status incident and change management helping keep them informed as the ticket moves through different stages of the ticket and when comments have been added.
- Employees can also easily update tickets (e.g., add comments) right from the assistant or query the assistant to determine the status of an open ticket.



Out-of-the-box apps available for

servicenow

ATLASSIAN

zendesk

Time Off Reminders

Apps built to remind employees to use personal time and block their calendar for focus time.

Time Off Reminders

- Remind employee to take time off when it's been two months since their last day off.

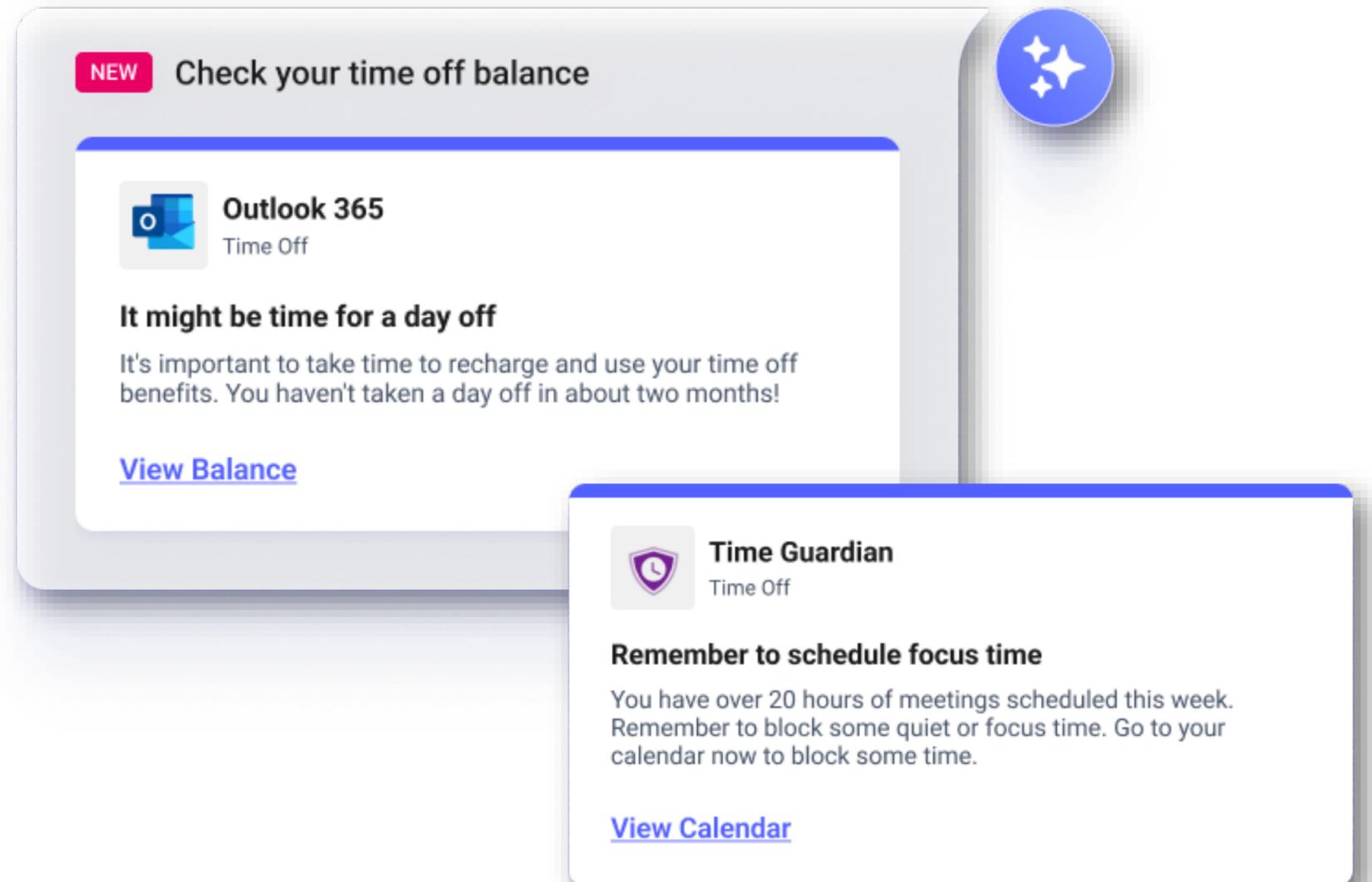
Office Holiday Reminders

- Help employees plan for time off. The assistant will remind employees of upcoming holidays one week before. The app works via an integration with SharePoint lists, simply maintain a list of holidays within a SharePoint list.

Time Guardian

- Help employees save time in their calendar for focused time and work. The assistant will nudge employees when they have more than 20 hours of their Outlook calendar booked with meetings.

* All templates can be customized to your preferences.



Out-of-the-box apps available for



Who's Out

The AI Work Assistant helps employees plan and manage their work schedule by understanding who may be out of the office.

Who's Out

- The Who's Out app lets employees know who on their team (peers, direct reports, and even yourself) is scheduled to be away from the office to help with collaboration and planning.
- The assistant alerts employees at 8 a.m. each Monday, detailing who will be out for the current week and the next week.
- The notification will alert you about your peers (employees who have the same manager), your manager, or your direct reports



Out of the office this week

This week, you have 4 people scheduled to be away from the office all day. Open for details.

Out of the office this week

The following people have one or more days scheduled as "out of the office" for this week:

Jennifer Cogliano is out **Monday**

Kartik Sakthivel is out **Tuesday & Wednesday**

Michael Calisi is out **Thursday**

Stephen Knott is out **Friday**

Out-of-the-box apps available for

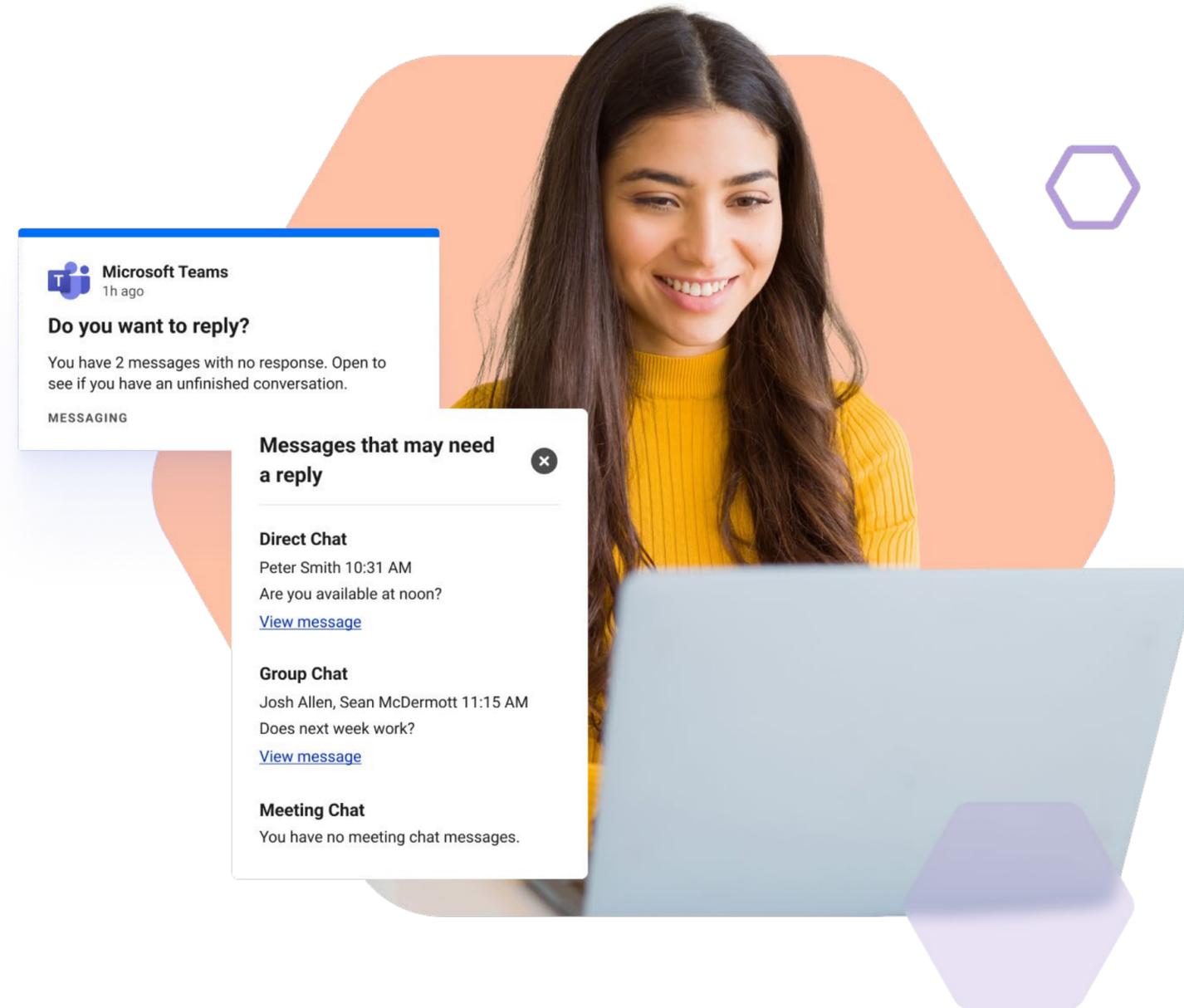


MSFT Teams Message Reminders

Reduce information bottlenecks by gently nudging employees when they have messages with no reply

Notify employees of missed messages

- Help employees stay on track with reminders when a message has been left without a response in the past 24 hours
- Reduce bottlenecks with direct links to unfinished conversations – including direct, group, or meeting chats



Integrates with



Onboarding Communications

Create an onboarding journey for employees with resources to help new hires feel welcomed, connected, and engaged.

- Notifications can be customized to different time frames throughout the onboarding journey.
- The pre-built template includes a workflow that allows for communications to be customized and triggered on the employee's first day, first week, and first month.
- Include messages, links to resources, videos, and more!
- Integrate to a HCM system such as Oracle to trigger cards based off dates from your HR system or manually setup send dates.

The image illustrates the Oracle HCM onboarding communication workflow. A woman in a white shirt and glasses is holding a tablet. Overlaid on the image are several notification cards and a workflow diagram. The workflow diagram on the left shows two notification triggers: 'Send notification First Day' and 'Send notification After 7 Days'. The notification cards include:

- Oracle HCM** (1d ago): **Congrats on your first week!**
- Oracle Onboarding** (Wed, Nov 22, 2023 - Announcement): **Welcome to the team!** We're glad to have you on board. Please take a look at our welcome video. [Watch video](#)
- Oracle Onboarding** (Wed, Nov 29, 2023 - Announcement): **How was your first week?** Now that you've been with us for about a week, we would like to hear from you. [Details](#)
- Oracle HCM** (1d ago): **Welcome Aboard!** We're so glad to have you on the team. Please take a look at our welcome video. [ANNOUNCEMENT](#)

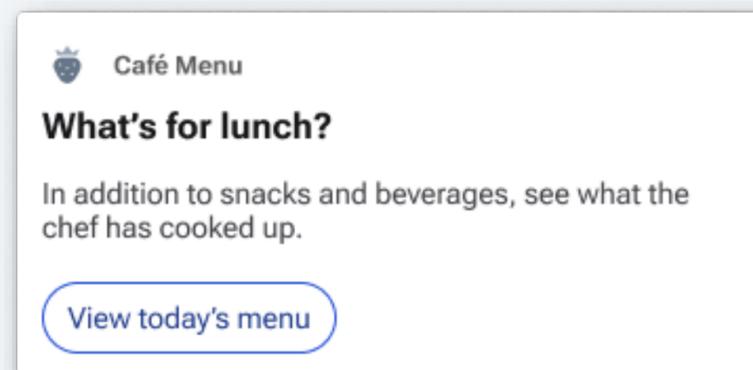
Out-of-the-box apps available for

Café Menu

The Café Menu app answers the most common question on everyone's mind... "What's for lunch?"

Café Menu

- Each day, the assistant will send employees a smart notification alerting them of the daily lunch menu.
- Employees can also ask the assistant at any time what is on the lunch menu to open the app and view the menu.
- The app is configured by default to send every day but can be modified to your preferences.
- The app works by simply linking to an online version of an Excel spreadsheet. Once you've installed the app and linked the spreadsheet, simply update the spreadsheet each week.



Integrates with





App UI-based Apps



Obtain quick access to your most frequented apps, automate tasks, and streamline processes.

Payday Balance & Notifications

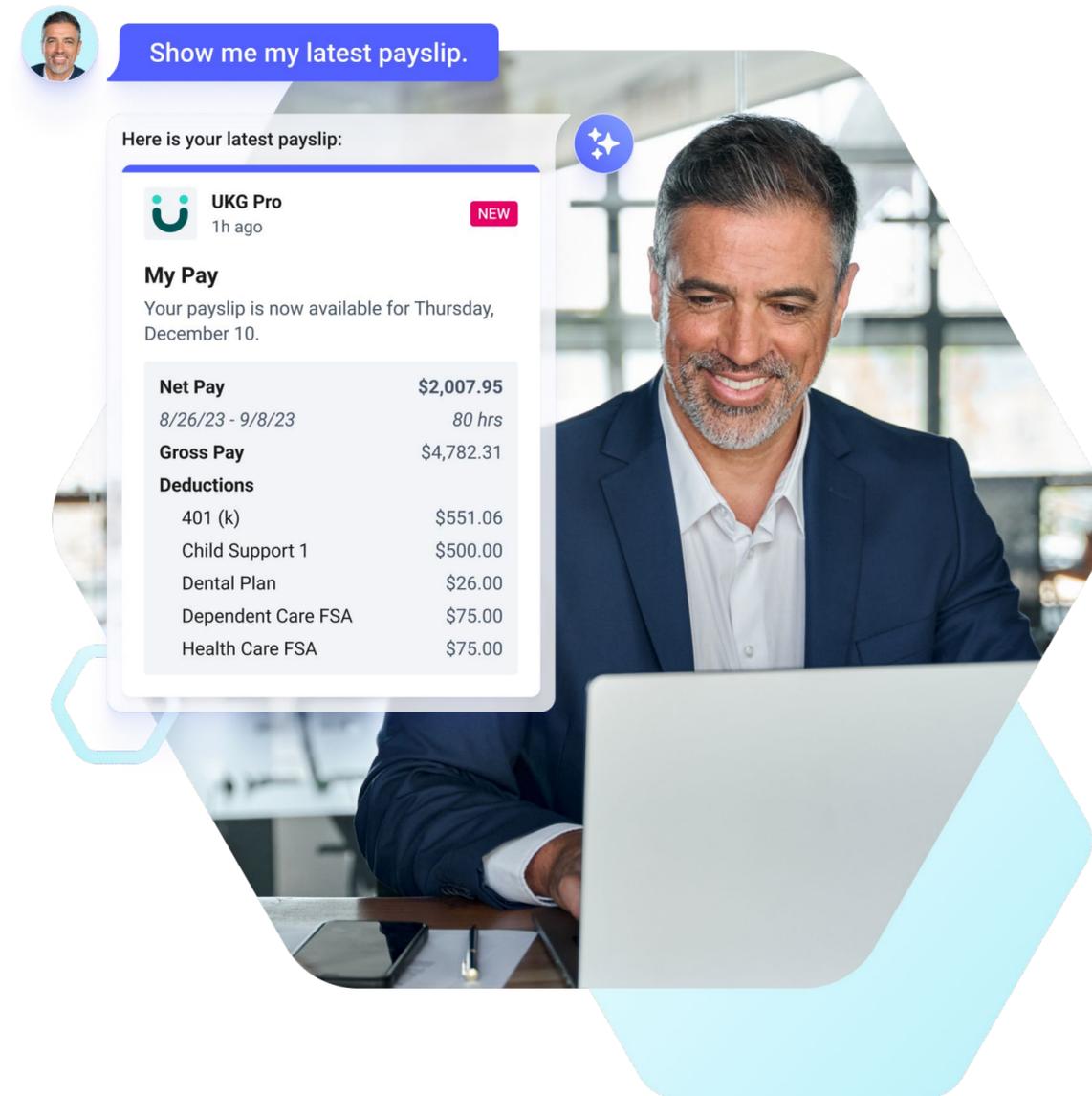
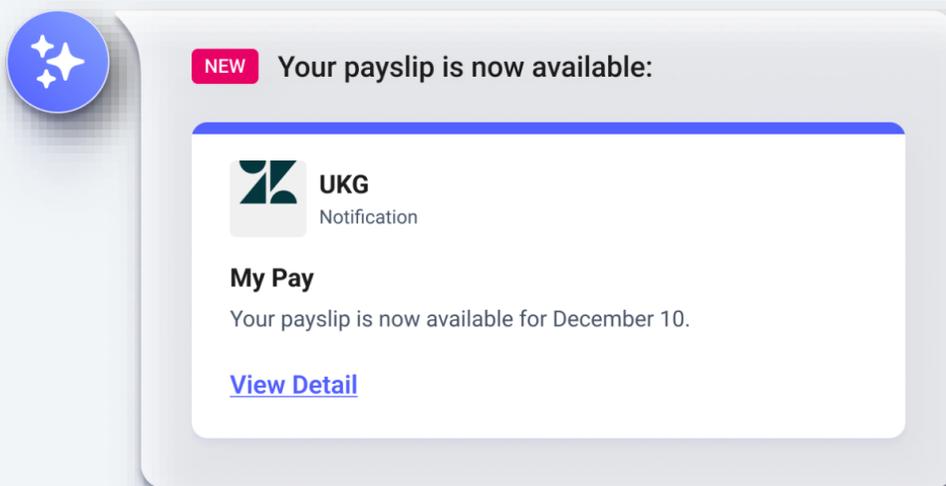
Provide employees easy access to paycheck data.

Streamline access to pay data

- Employees can quickly access their pay via the assistant's app menu or by simply asking the assistant to show their pay.

Proactively send notifications

- Provide employees with a smart notification when a new pay slip is available. The smart notification will also display a summary of their pay slip.



Out-of-the-box apps available for



Time Off Balance

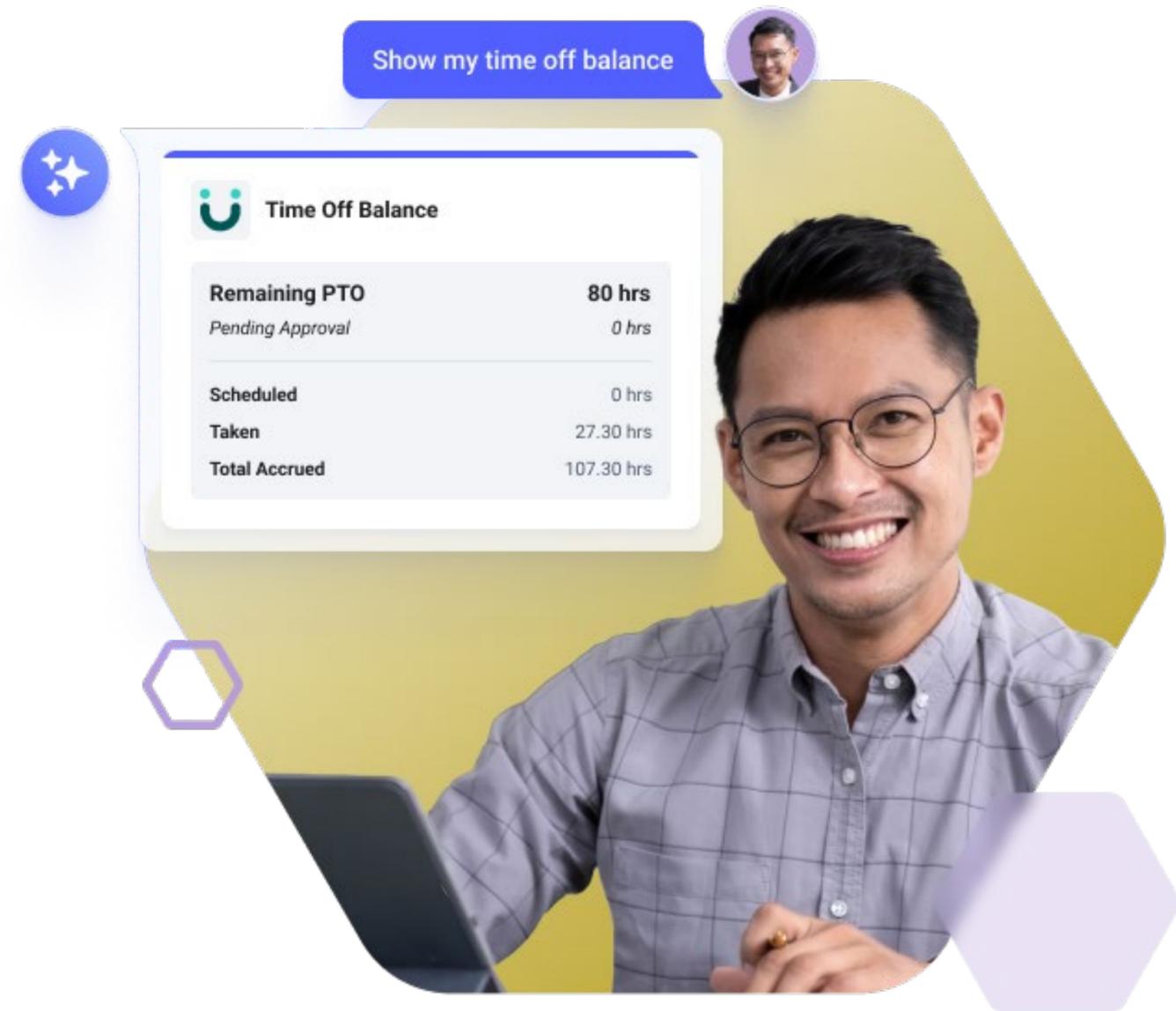
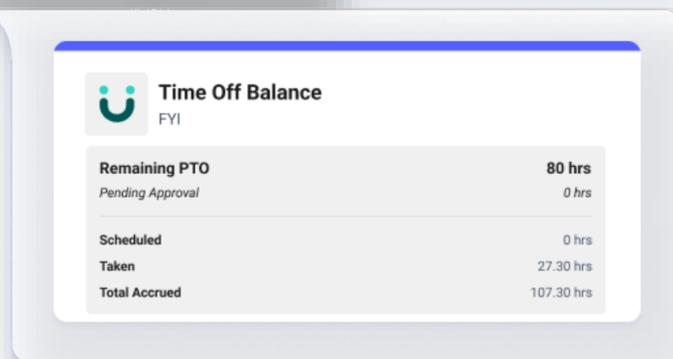
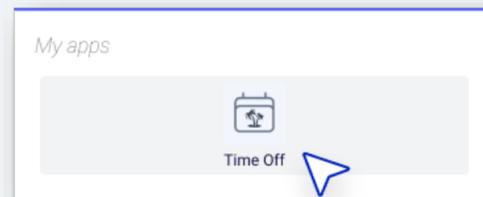
Provide employees with easy and quick access to their current time off balance.

Streamline access to time off information

- Employees can quickly access their time off balances via the assistant's app menu or by simply asking the assistant what their balance is.

Proactively send notifications

- Provide employees with a smart notification that provides an at-a-glance view of their time off balance encouraging employees to take time off and focus on their well-being.



Out-of-the-box apps available for



ITSM Help Desk

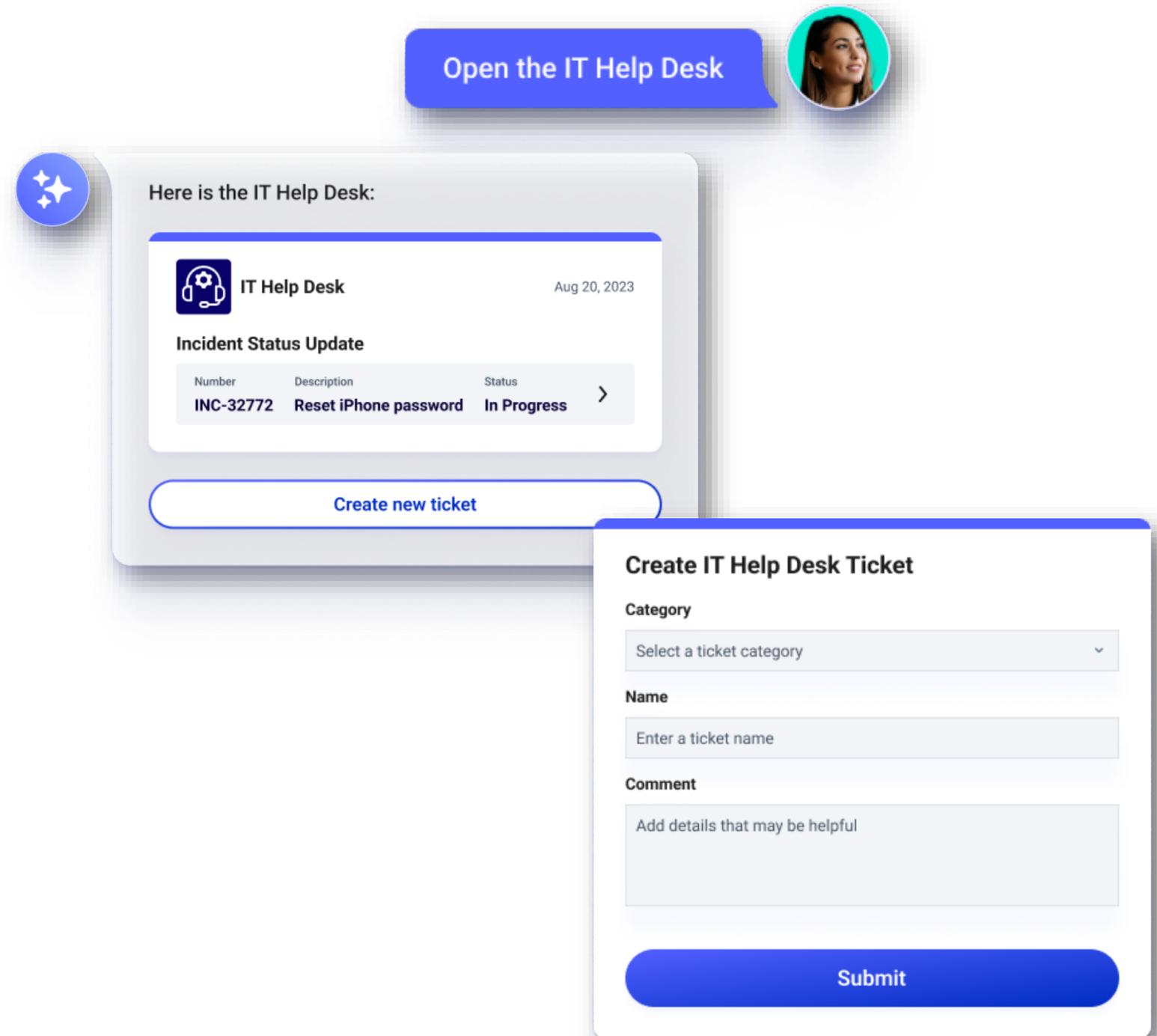
Streamline IT Case Management and Reduce Cost

Create & and update tickets leveraging conversational AI

- Streamline ITSM ticket creation and management by enabling employees to submit and manage IT help desk tickets using a conversational interface.
- Not only can employees submit tickets, but they can also check the status of a ticket, add comments to existing tickets, and close tickets.

Status Updates via Smart Notifications

- Employees will receive updates on their tickets via smart notifications when the status of their ticket has changed.



Out-of-the-box apps available for

servicenow

ATLASSIAN

zendesk

My Day

The My Day app integrates with Office 365 streamline employees' days by putting their daily calendar events at their fingertips.

Calendar Events at a Glance

- The My Day app proactively sends users a smart notification with their Outlook calendar events at the beginning of their day.
- Users can start and join meetings right from the assistant.
- Employees can also access the My Day app from the assistant's app menu or simply ask the assistant what is on their schedule/calendar, and the assistant will surface the My Day app.



Out-of-the-box apps available for

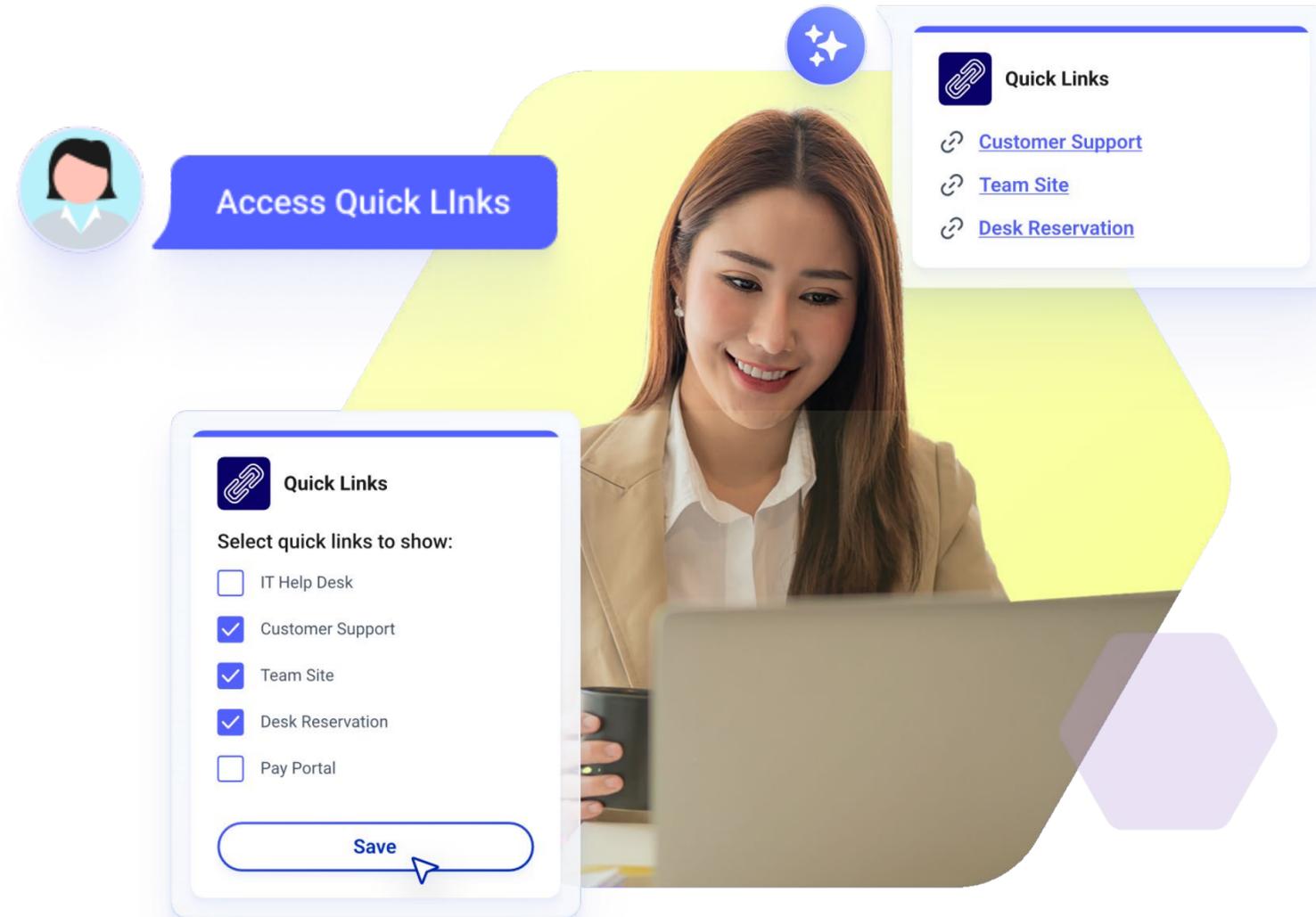


Quick Links App

Provide employees quick access to popular

Quickly and easily access links

- Make finding important enterprise systems and internal webpages easy to find. The Quick Links app is available for employees to access links from a centralized location.
- Admins can add URLs of commonly visited sites, while employees can customize which links they'd like to add to their favorites section.
- Employees can easily find the Quick Links app from the assistant's app menu or by asking the assistant.



**No integration
required**

Reports and Spreadsheets

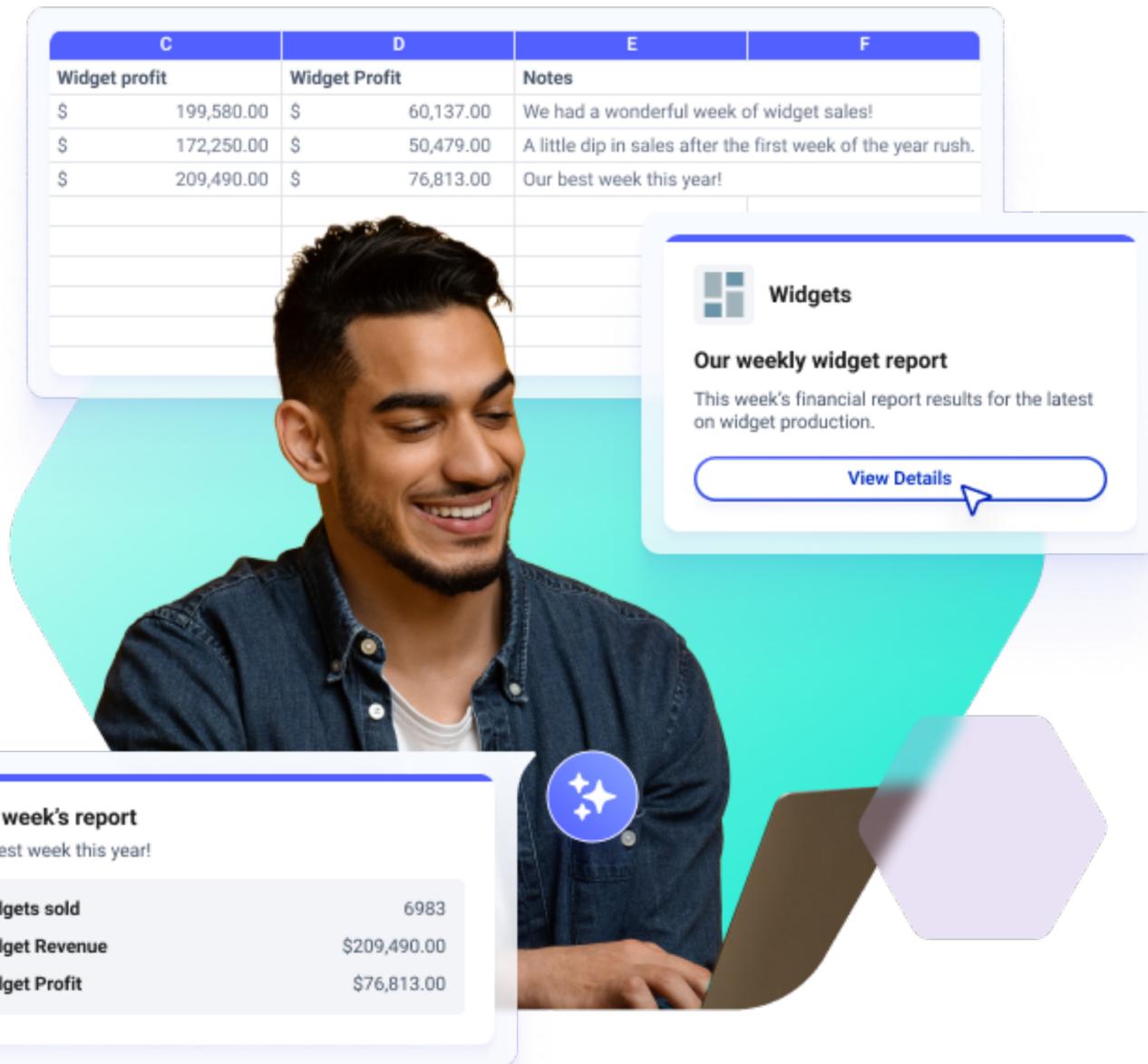
Deliver Microsoft Excel spreadsheet data in a digestible smart notification

Weekly Report

- The Weekly Report app makes it easier to share critical Excel-based report information with decision-makers and other stakeholders who want to be in the know.
- Out of the box, the app uses values from an Excel spreadsheet to send out a smart notification with highlights from the report at 2 p.m. each Friday.
- The app can be customized to feature different layouts, and headings or changes to the frequency.

Spreadsheet Viewer

- Surface values from an Excel Workbook to employees at any cadence in the form of a smart notification



The image illustrates a user interface for a smart notification system. A man is shown smiling while looking at a laptop. Overlaid on the scene are several UI elements: a spreadsheet table, a 'Widgets' notification card, and a 'This week's report' notification card.

C	D	E	F
Widget profit	Widget Profit	Notes	
\$ 199,580.00	\$ 60,137.00	We had a wonderful week of widget sales!	
\$ 172,250.00	\$ 50,479.00	A little dip in sales after the first week of the year rush.	
\$ 209,490.00	\$ 76,813.00	Our best week this year!	

Widgets

Our weekly widget report

This week's financial report results for the latest on widget production.

[View Details](#)

This week's report

Our best week this year!

Widgets sold	6983
Widget Revenue	\$209,490.00
Widget Profit	\$76,813.00

Integrates with

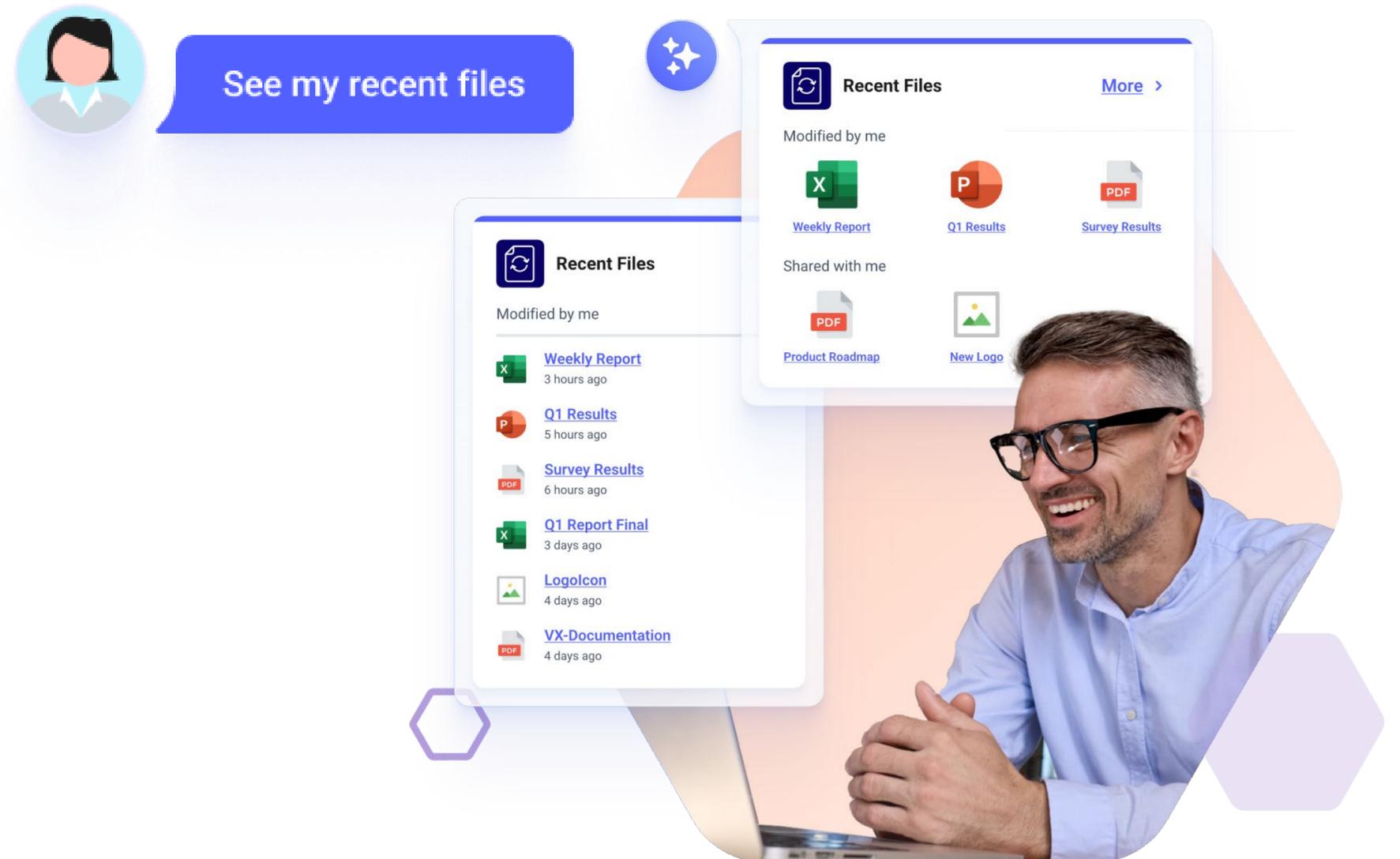


Recent Files App

Surface recently modified and shared files in one location for quick and easy access

Quickly and easily access files

- Make it easier for employees to find recently shared or modified files with direct access through the assistant. This app integrates with Microsoft to surface a variety of file types in one convenient location.
- The summary panel will display up to six files while the detail panel highlights the top ten relevant files.
- Employees can quickly find their recent files from the assistant's app menu or by asking the assistant.



Integrates with



People Finder

Enable employees to quickly find contact information and organizational relationships of people within their organization.

- Employees can access People Finder from the assistant's app menu or by simply asking the assistant. Ask the assistant for someone's phone number, department, job title, and more!
- Simply use natural language to quickly access information about people you know and even people you don't know.
 - What is Bob Smith's phone number?
 - Who is the sales manager for the northeast region?
 - Who reports to Bob Smith?
 - Who is the manager of Bob Smith?
 - Who has the same manager as Bob Smith?

What's Melissa Smith's phone number?



Here's what I found for "Smith, Melissa"

Smith, Melissa

Sr Product Manager
WOKGRID SOFTWARE
DOVER, NH
6032259881



Manager

Peers

Out-of-the-box apps available for

SCIM



Generative AI-based Apps^{✦✦}

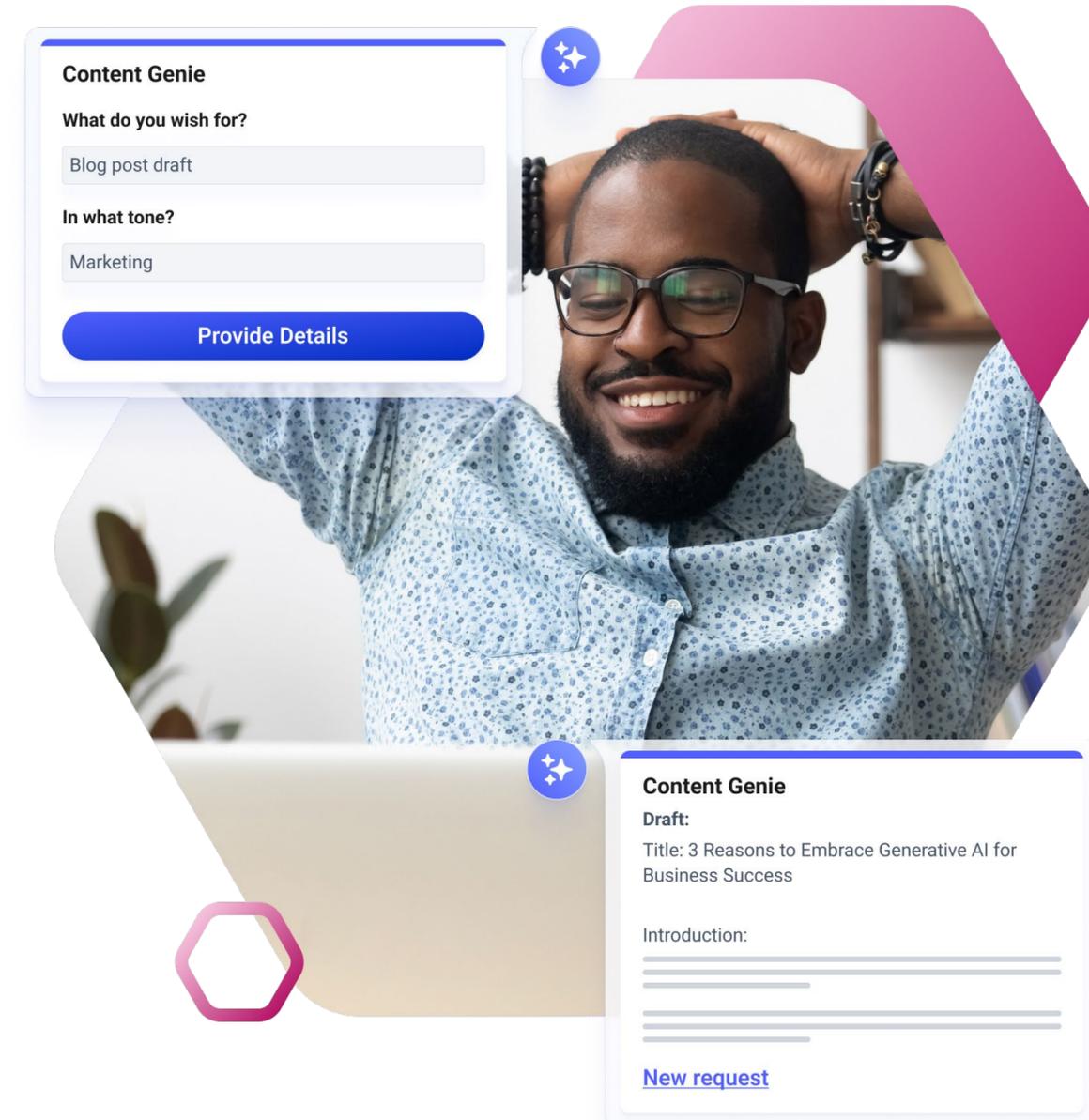
Use generative AI to generate content and insights.

Content Genie

Use generative AI to draft professional business content

Generate content for blogs, emails, and more!

- Help employees generate creative and engaging content quickly and efficiently.
- Simply provide a brief outline, select your tone, and the assistant will leverage generative AI to draft your desired content, from blogs and emails to speaker notes and team icebreaker content.
 - Content output options: blog post, email, speaker notes, assistant notification.
 - Writing style/Tone options: corporate, executive, marketing, or casual.



Integrates with
Your large language model service



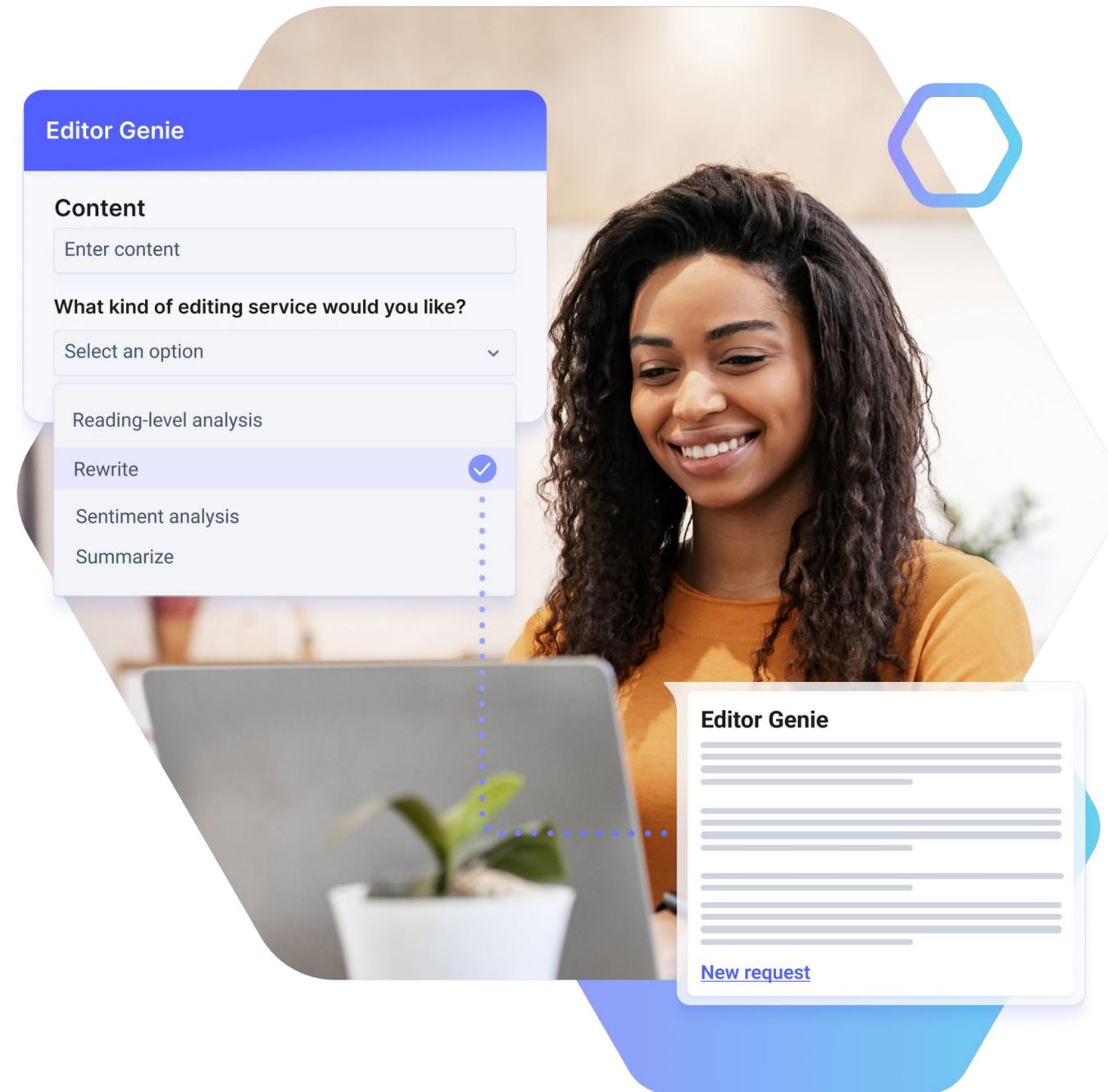
Editor Genie

AI-Powered Editing. Use generative AI to help rewrite or enhance your copy and content.

Edit, enhance, and analyze content.

Employees can simply paste their copy into the Editor Genie app and choose the following options

- Rewrite content
- Summarize content
- Translate content
- Provide sentiment analysis
- Provide reading-level analysis



Integrates with

Your large language model service (Bring your own LLM)



Fun & Games Genie

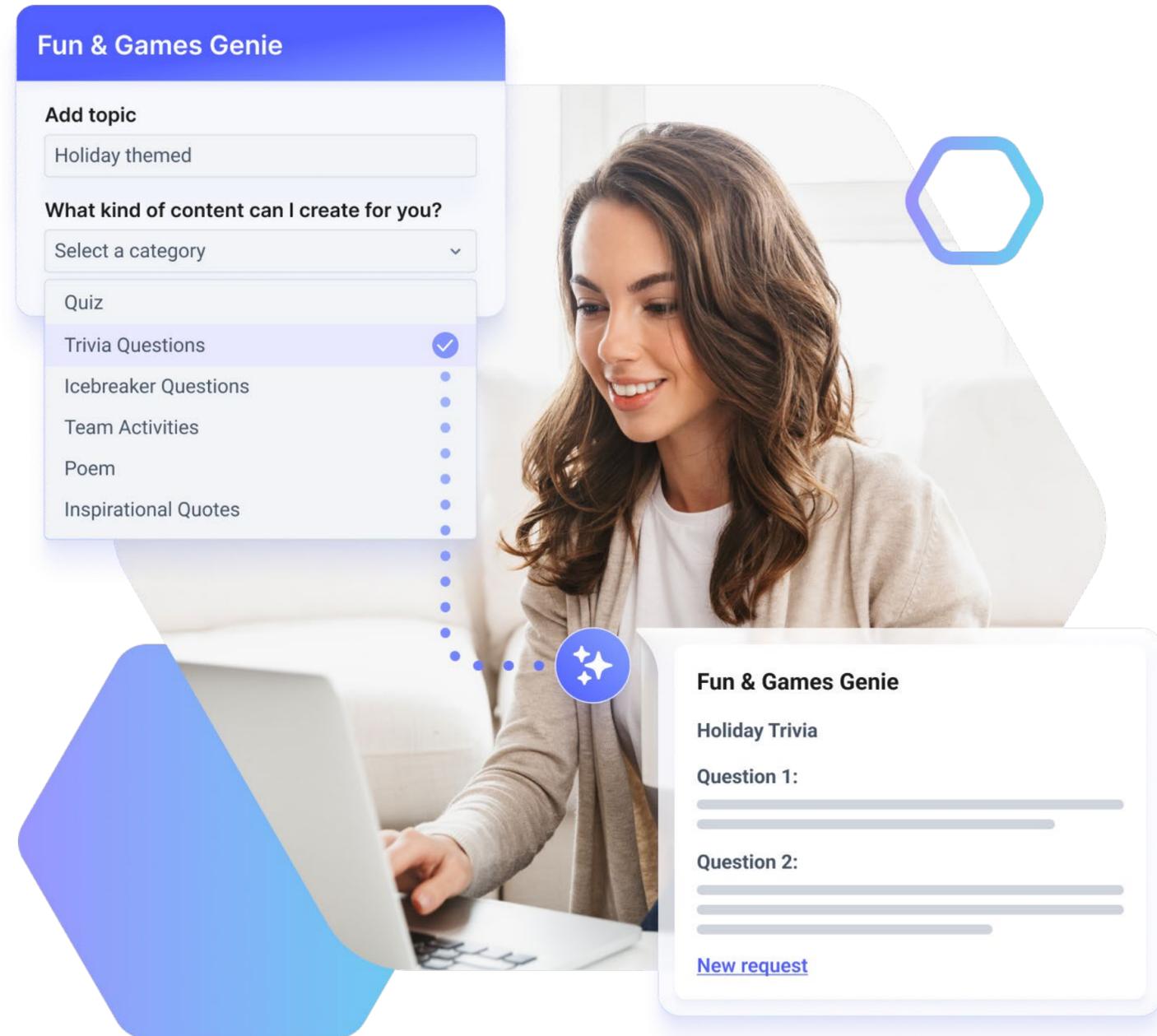
Use generative AI to create fun and creative ideas for engaging employee interactions.

Make work fun

Employees can use the Fun & Games Genie to help create an array of ideas for engaging activities.

Employees simply follow the prompts to provide a topic or guidelines and can generate:

- Quizzes
- Trivia questions
- Icebreaker questions
- Team activities
- Poems
- Inspiration quotes



Integrates with

Your large language model service (Bring your own LLM)



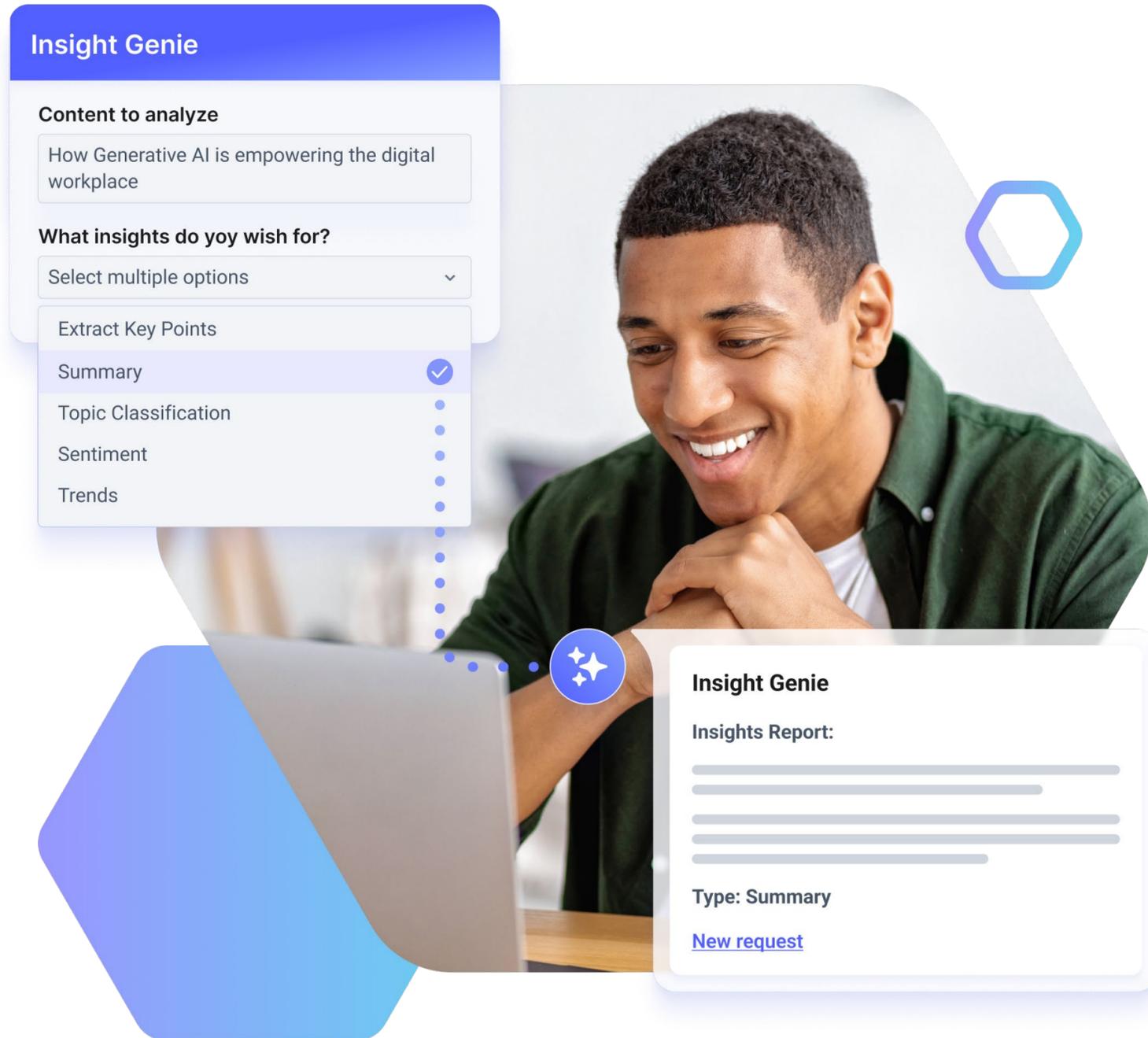
Insight Genie

AI-Driven Analytics. Use generative AI to generate insights and analysis of your content.

Clean Insights and Intelligent Analytics

Employees can use the Insight Genie to glean insights and analysis of their content. Employees simply paste their copy into the Editor Genie app and choose the following options:

- Key points
- Sentiment
- Trends
- Topic classification
- Topic categorization



Integrates with

Your large language model service (Bring your own LLM)



Marketing Genie

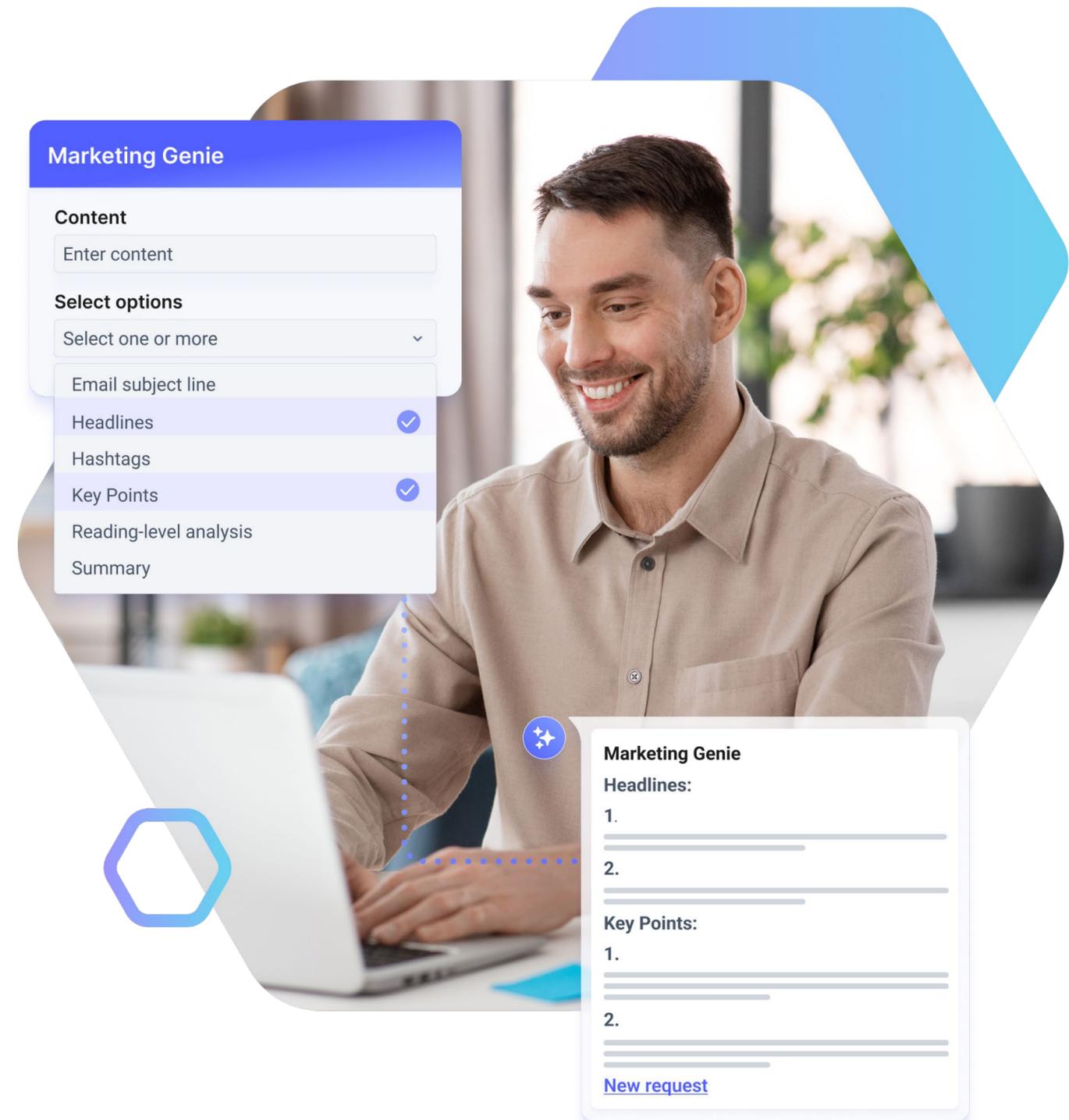
AI-Assisted Content Creation. Use generative AI to generate content ideas to help create effective and engaging content.

Generate engaging headlines, subject lines, and more in seconds!

Employees and communicators alike can use the Marketing Genie to help draft an array of content ideas.

Employees simply paste their copy into the Marketing Genie app and choose the following options:

- Headline
- Hashtags
- Summary
- Key points
- Email subject line



Integrates with

Your large language model service (Bring your own LLM)



Translate Genie

AI-Assisted Content Creation. Use generative AI to quickly translate any business content

Translate text from your language into more than a dozen other languages!

Make it even easier to translate business text with Translate Genie. Simply enter your content and select your desired language from more than a dozen options and receive your translated text in just a few seconds.



Integrates with

Your large language model service (Bring your own LLM)

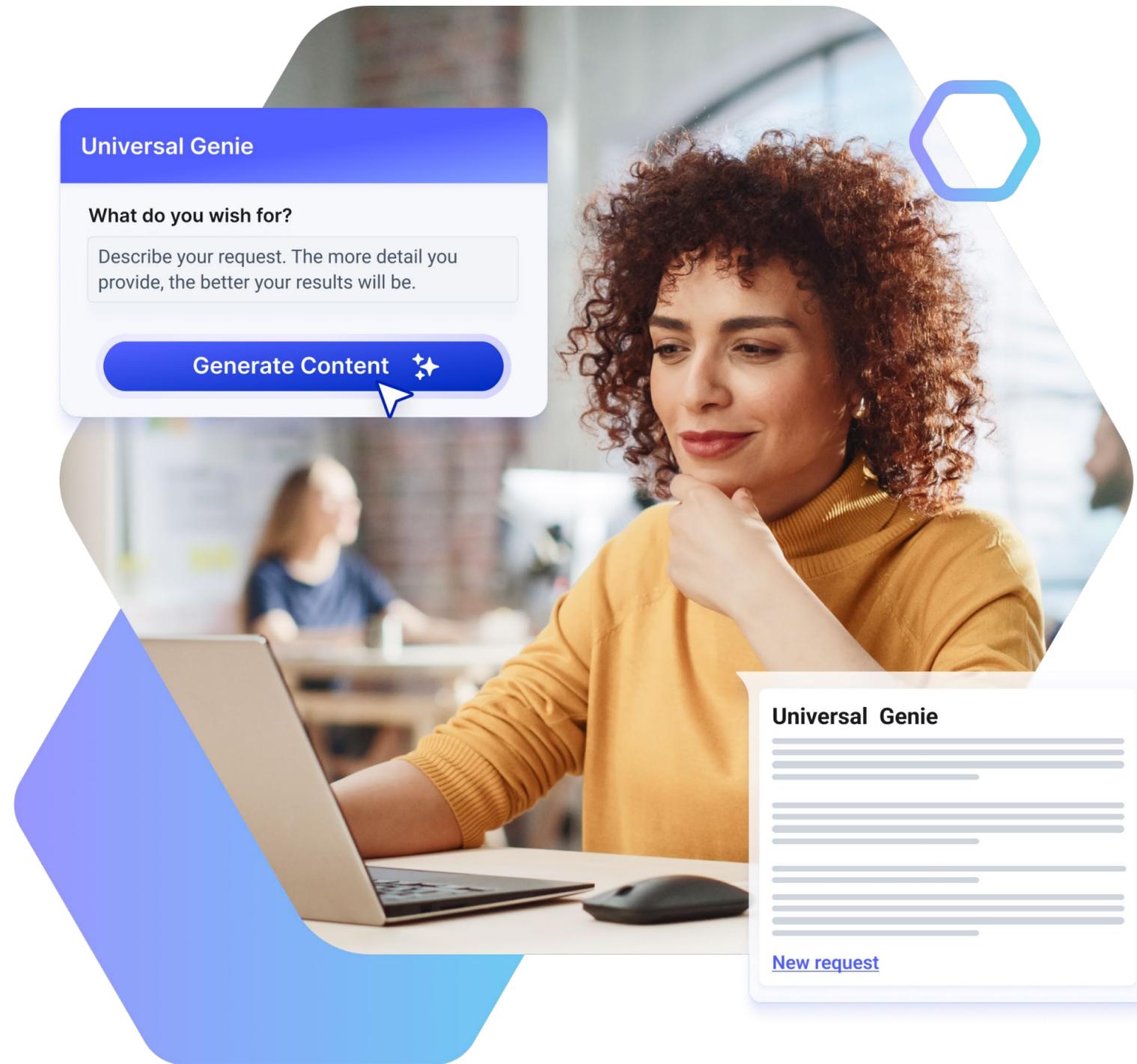


Universal Genie

AI-Assisted Content Creation. Use generative AI to for custom requests and prompts

Provide simplified access to generative AI through your digital workplace

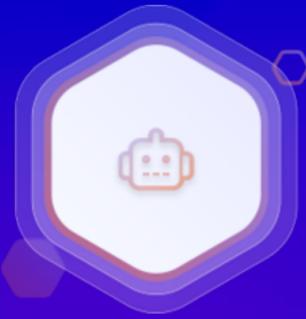
Universal Genie will help you craft a prompt for whatever text request you have within the safeguards of the AI Work Assistant.



Integrates with

Your large language model service (Bring your own LLM)





Knowledge Retrieval Apps ✨

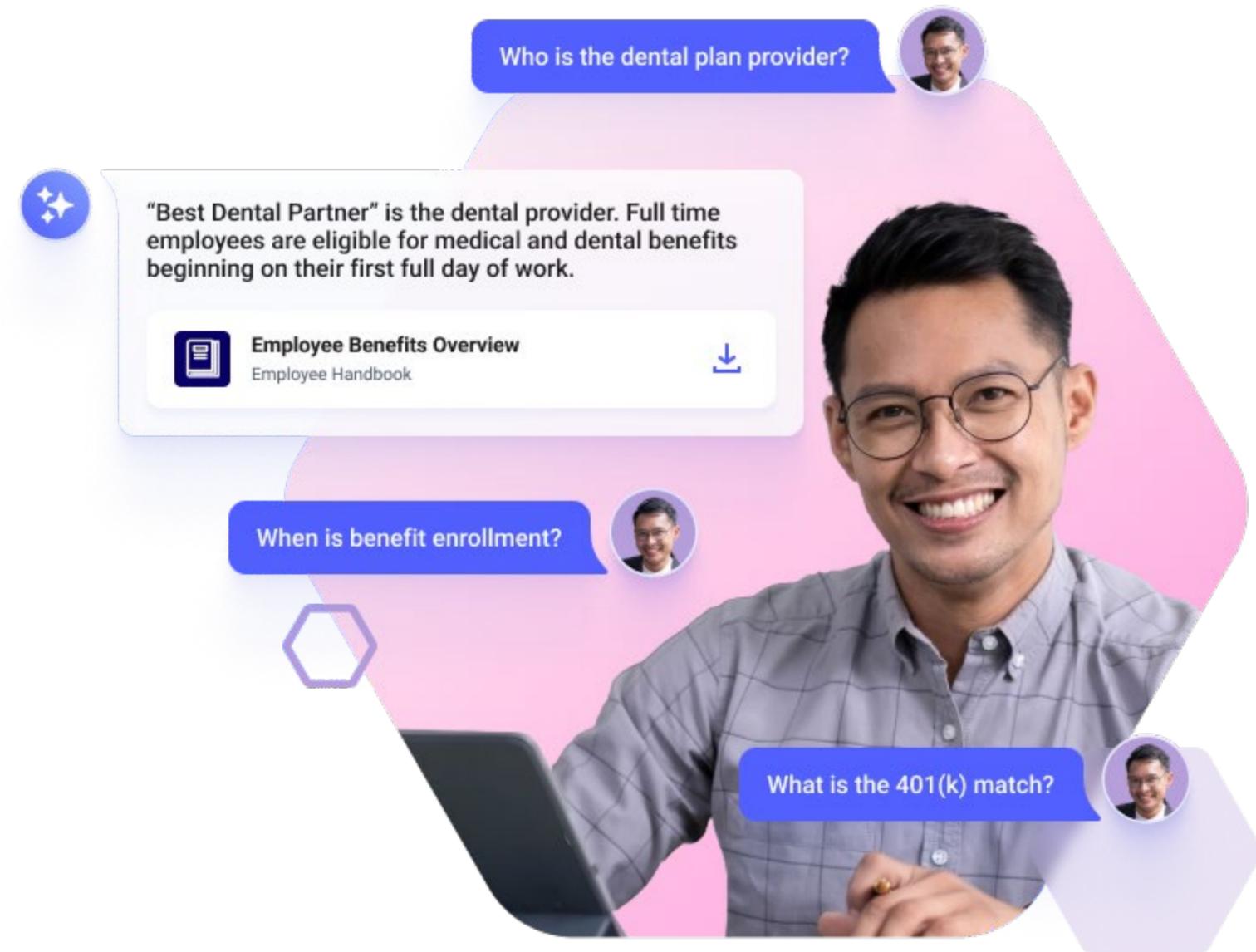
Leverage conversational AI to search across enterprise systems, documents, and knowledge systems.

Chat to Document

An intelligent way to search for information buried in documents.

Make information easy to find.

- Leverage conversational AI to save employees valuable time and eliminate the need to sift through documents to find answers.
- Employees can ask questions and the assistant will surface responses from company documents such as the employee handbook, manuals, product guides, policies, contracts – and more.
- The AI assistant automatically segments content from the documents into snippets, so users get the precise answers they're looking for without having to read the full document.
- Documents can be uploaded manually or linked using a hosted solution (e.g., SharePoint).



Integrates with

Your large language model service (Bring your own LLM)

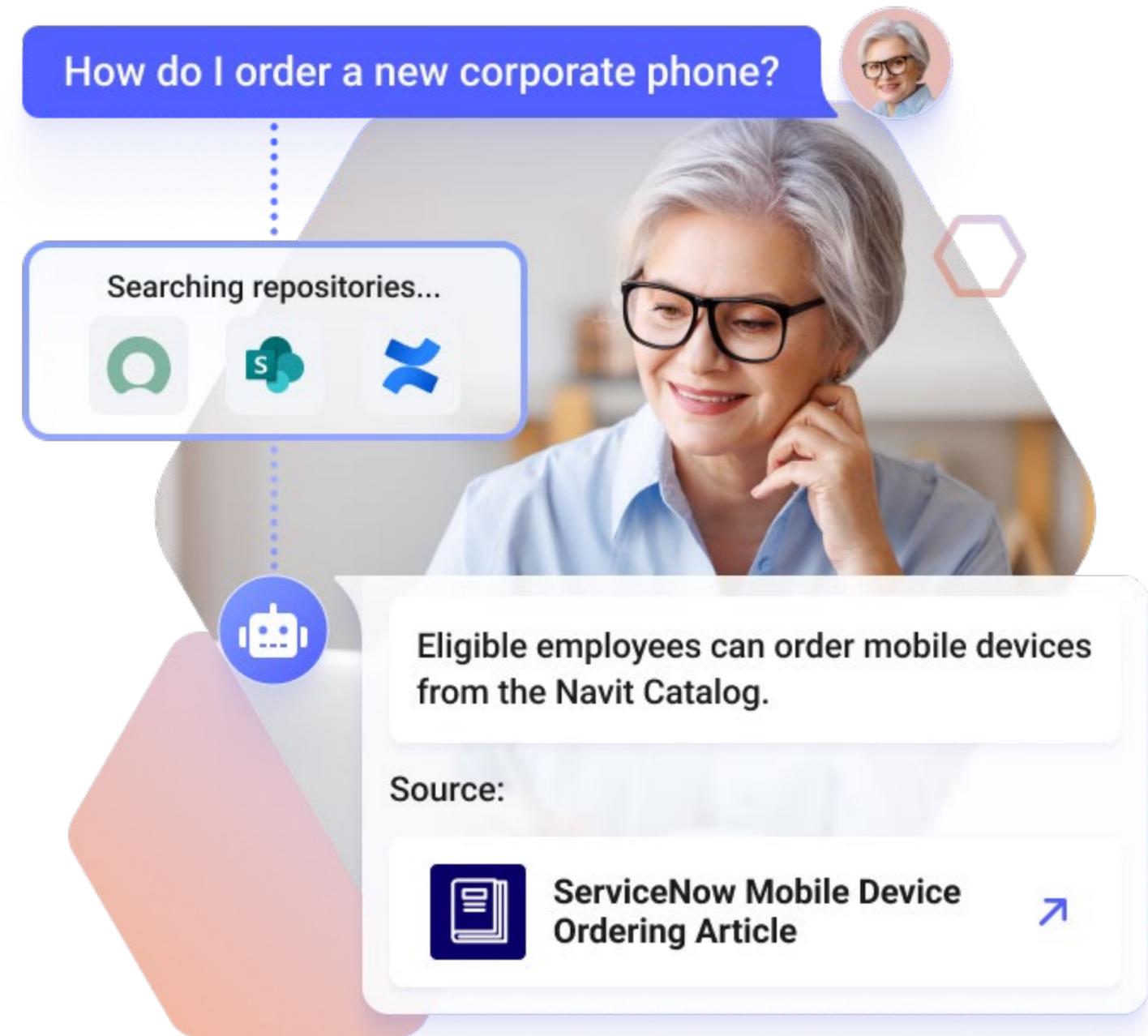


Chat to Knowledge System

An intelligent way to search for information.

Make information easy to find.

- Save employees valuable time and eliminate the need to search through different knowledge systems.
- The assistant connects to your existing knowledge systems to help find what employees are looking for.
- Employees can simply ask a question, and the assistant will retrieve the answer.
- The assistant will conveniently summarize multiple data points from the same source or multiple sources utilizing RAG (Retrieval Augmented Generation).



Integrates with

servicenow

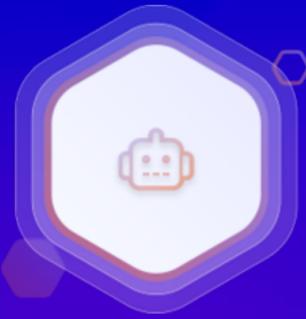
Chatbot Q&A

Make information easy to find with a conversational interface available 24/7 to support employees.

A natural language chatbot to help employees throughout their day for various use cases.

- From policies to commonly asked questions, the assistant can be trained to answer common questions across the enterprise.
- The chatbot Q&A feature includes a library of pre-built FAQs and a no-code management interface that makes adding new questions and answers easy.
- Questions and answers can also be uploaded and updated in bulk using CSV files.





Communication-based Apps

Create communication workflows that inform, engage, and assist employees.

One-time & Recurring Communications

One-time communications

Create a one-time notification for employees. Curate your message and then simply choose the send date, time, and audience. From organizational announcements and office closures to benefit reminders or culture-driven notifications, the possibilities are endless!

Recurring communications

Send communications to your employees on a recurring basis. From weekly or monthly status updates to employee surveys, and performance review check-in reminders, customize your notifications and choose the cadence you want to send the notification.

The image shows a woman with dark hair and glasses looking at her smartphone. Overlaid on the image is a user interface for creating and sending notifications. The interface consists of several panels:

- Left Panel:** A vertical list of three steps: "Create notification" (with a bell icon), "Configure audience targeting" (with a person icon), and "Schedule notification" (with a clock icon and the text "Please select date and time").
- Right Panel:** A "Send Notification" window showing a notification card. The card is from "VP of Sales" and has the title "We Have Surpassed Our Q3 Goals" and the message "I wanted to express my gratitude toward everyone for your outstanding work this quarter." Below the card is a "View results" link.
- Top Right Panel:** A notification card from "Corporate Communications" with the title "Save the Date for the Food Truck Festival" and the message "Join us in the North Office parking lot for a fall food truck festival on October 13th beginning at 3pm."

Team Note App

Enable employees to send notifications to their manager, peers, and direct reports

Draft and send notifications to your team

- Need to send a quick note or announcement to your team? Your assistant has you covered! The Team Note app enables employees to send notifications to their manager, peers, and direct reports right from the assistant.
- Out of the box, users can draft a notification that contains a title, summary, and optional details.
- Employees can access the Team Note app directly from the assistant's app menu or ask the assistant directly.

Send a note to my team

Team Note

Title *

Marketing Team Check-in

Summary *

Please plan to join the Marketing Team in the office next week.

Detail

Join us in the Boston office next week for campaign planning and a quarterly recap. Be sure to reserve your desk and request building access.

Send notification

Team Note
1h ago

Marketing Team Check-in

Please plan to join the Marketing Team in office next week.
[View details.](#)

ANNOUNCEMENT

Integrates with

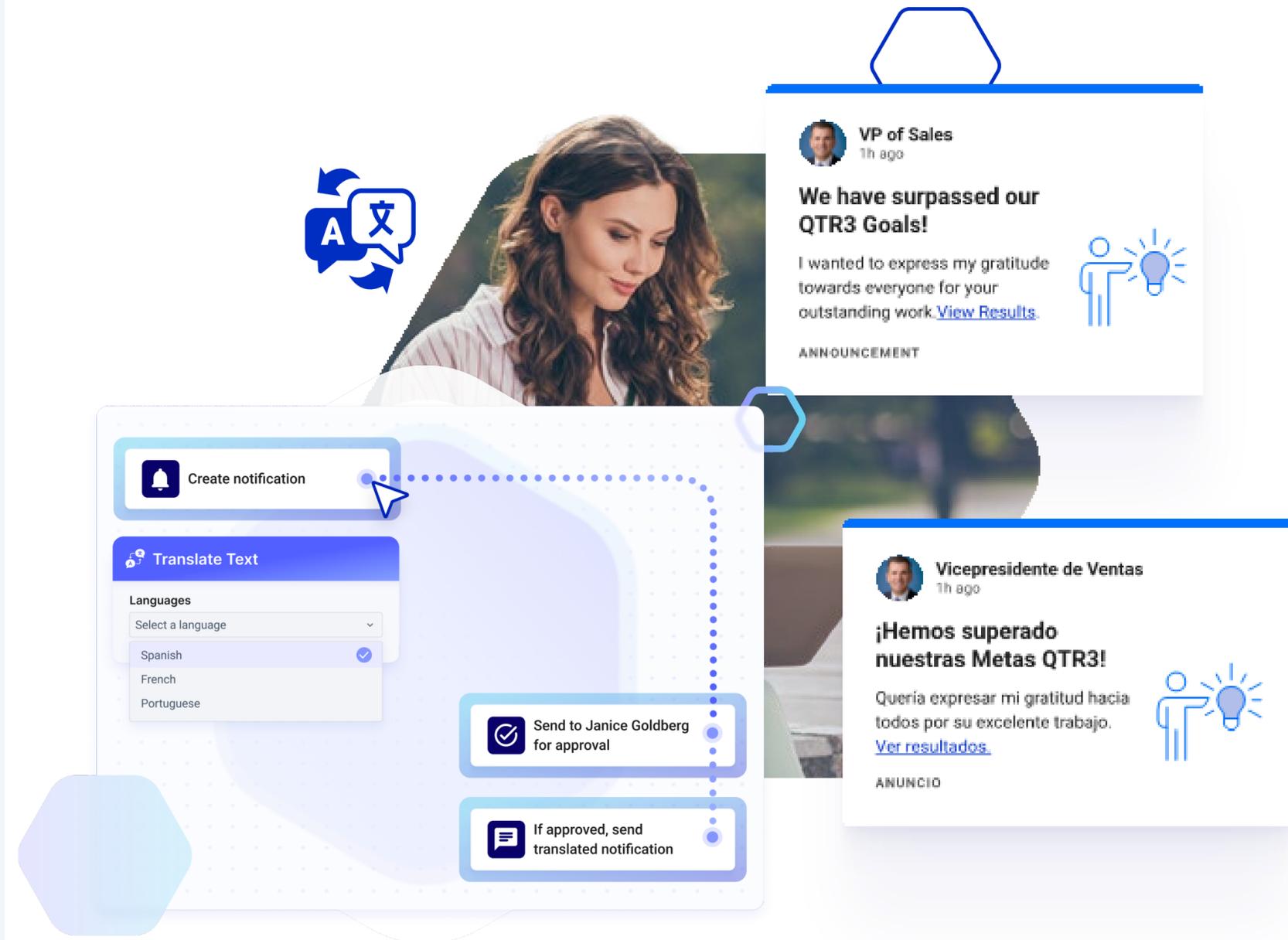


Translate and Approve Notifications

Automatically translate a simple notification

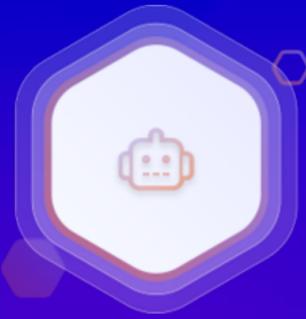
Translate company announcements

- Use AI to translate communications quickly and create a workflow to send to an approver for review and peace of mind.
- Deliver company announcements, town hall meeting and webinar invitations, office closures and more so the right people get the right message.



Integrates with





Intranet-Focused Apps

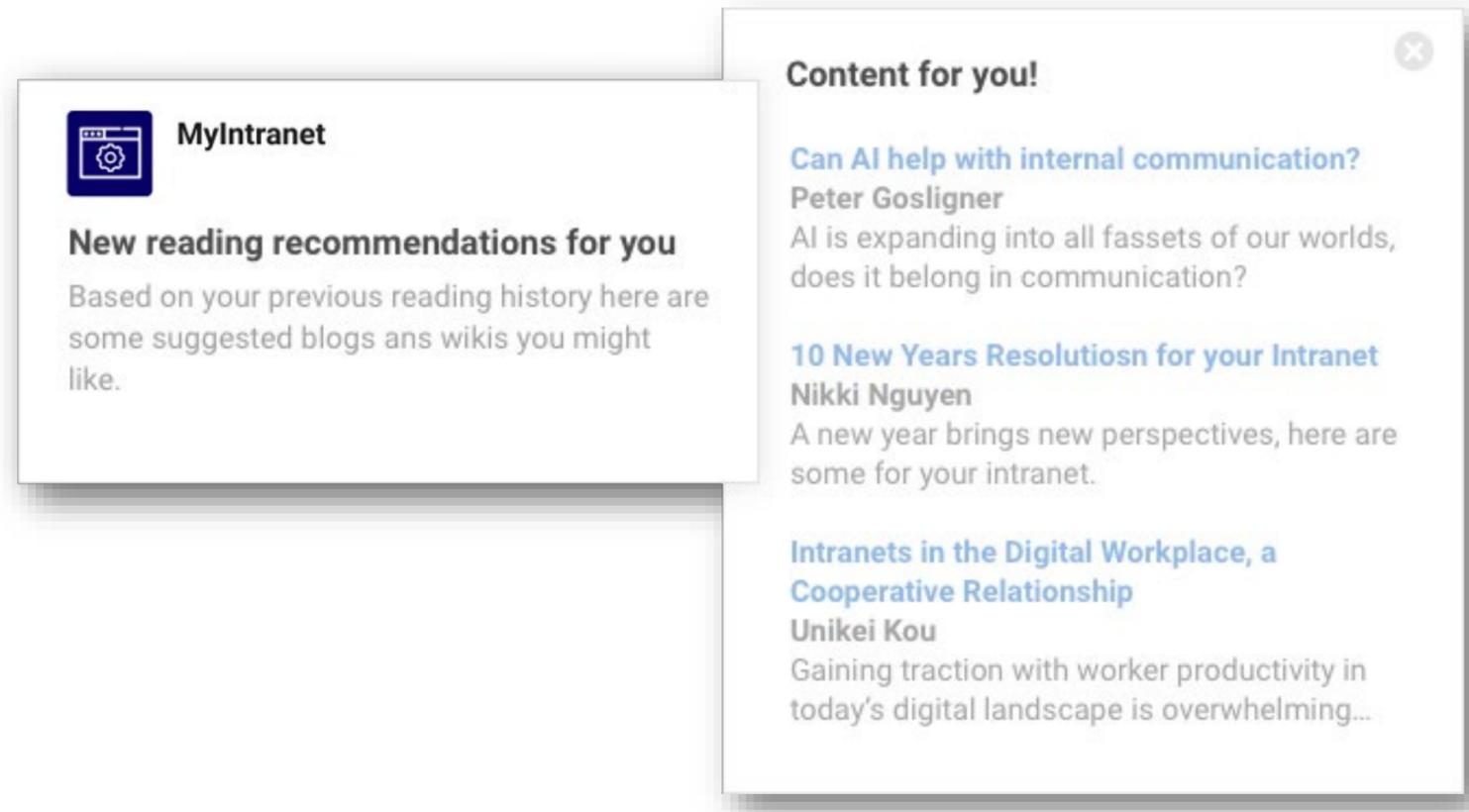
Intelligent insights for intranet admins to monitor content performance, sentiment, and help with content moderation.

Reading Recommendations

Enable employees with an easy way to engage with content of interest and relevance.

Reading recommendations

- The assistant sends personalized reading recommendations each week to employees, helping boost awareness of content and communications published across your intranet.
- Out of the box, the template is setup to share reading recommendations that include new wiki and blog post from the past week based on topics and authors the employee has previously read.



This app template was built to work with Igloo Software. All app template can be customized to work with other intranet platforms dependent on available APIs and applicable endpoints.

Admin Apps

Apps built to help provide useful tools and notifications for admins of Igloo.

Q&A Trainer

- Intranet admins will receive a smart notification (to know) with recommendations for Q&A that can be added to the assistant chatbot. The recommendations come from new approved forum answers.

Content Performance

- Intranet admins will receive a smart notification (to know) with performance insights for the content they published. The smart notification will include a detail panel that lists out top-performing content and the interaction score (interactions are defined by the number of likes and comments)

Orphaned Content

- Intranet admins will receive a smart notification when content has an author that is an employee who is no longer with the company.

The screenshot displays two components of an admin app. On the left is a notification card for 'MyIntranet' with a gear icon. The notification title is 'Content Performance Insights Now Available'. The body text reads: 'Take a look at your high and low-performing content from the past week. Click to view the insights.' Below the text is a link labeled 'ADMIN INSIGHTS'. On the right is a detail panel titled 'High and Low Performing Content' with a close button (X). The panel is divided into two sections: 'High Performers' and 'Low Performers'. The 'High Performers' section lists '767 Interactions' and a link for 'New Tech for your Home Office' with '376 Interactions'. The 'Low Performers' section lists '55 Interactions' and a link for '10 Steps to Wellness in 2023'.

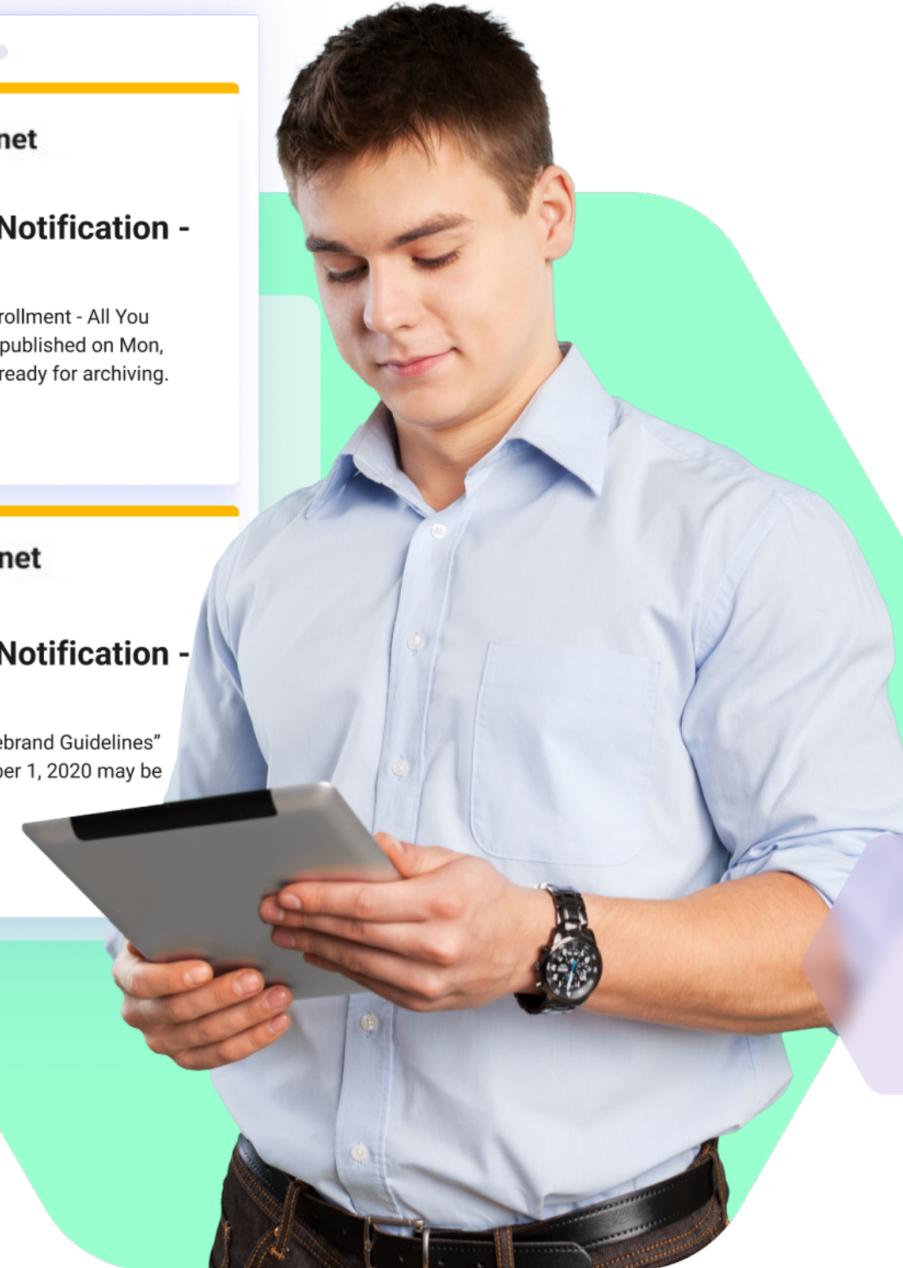
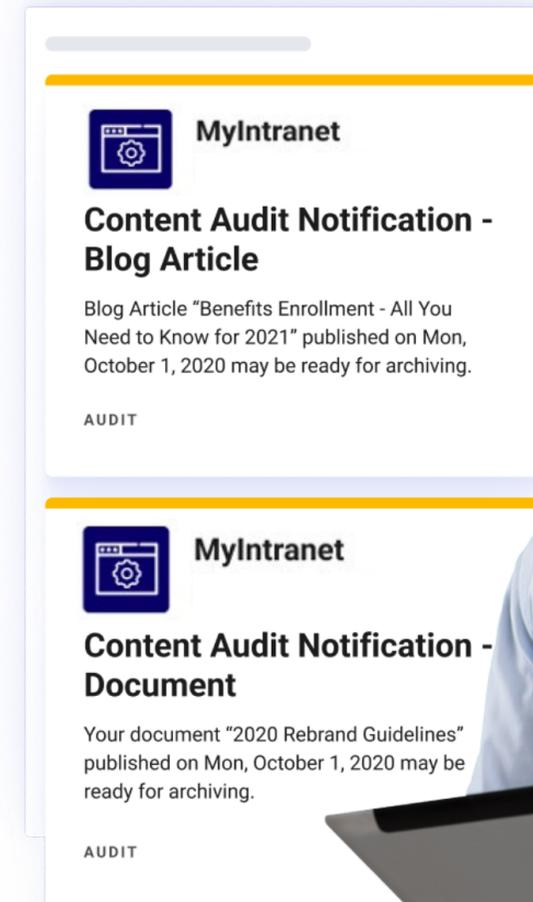
This app template was built to work with Igloo Software. All app template can be customized to work with other intranet platforms dependent on available APIs and applicable endpoints.

Stale Content Alerts

Remind authors to update or archive potentially stale content.

Stale Content Notifications

- Help prevent stale content across your digital workplace. The stale content app sends a smart notification when content (blog articles, documents, forums, and wikis) might need to be refreshed or archived.
- Content authors can customize when the notifications are triggered (e.g., content is one year old). The default configuration alerts content authors 180 days after their content was last published if it is no longer engaging readers, suggesting that they archive the content or confirm if it is still relevant. Authors can jump right to the post from the assistant.



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Intranet Activity

Glean insights into Intranet content activity.

Activity Digest

- The Intranet Activity app helps improve community engagement by recognizing and encouraging participation. My Activity Digest feature provides each employee with a summary of likes and comments on their own new posts and others' posts from the prior day.
- You can send notifications on your preferred frequency, day, and time. All app features can be modified for your preferences.



MyIntranet

Your activity digest

Hi Steve Harrington! You've had an action-packed day! Here's your activity summary for Tuesday, Jan 10th, 2023

Your activity for the past 24 hours... ✕

[New IT News for All](#)

2 Likes

Comments

- Great information. Thanks for posting

[Information Technology Security Updates](#)

3 Likes

Comments

- The article is very informative on the latest security updates.
- Great update!

Your Actions

You liked 2 posts from your peers.

You commented on 0 posts

This app template was built to work with Igloo Software. All app template can be customized to work with other intranet platforms dependent on available APIs and applicable endpoints.

Intranet Sentiment Analysis

Glean insights into Intranet content activity.

Sentiment Analysis

- The Sentiment Analysis app helps content authors understand how their content is being received by readers.
- The assistant sends a notification with a sentiment score (positive/negative/mixed/neutral) a day after the intranet content (blog, wiki, forum) has been posted.
- This app can be configured leveraging Azure Language Services or Amazon Comprehend.



MyIntranet
Author Insights

Sentiment Analysis of New Post

Comments on 2023 Corporate Strategy have been 93% positive, 7% neutral, and 10% negative.

[View details](#)

This app template was built to work with Igloo Software. All app template can be customized to work with other intranet platforms dependent on available APIs and applicable endpoints.

Content Moderation & Analysis

Scan blogs, forums, and wikis for any inappropriate content or personally identifiable information, notifying administrators to review the content.

Monitor blog, forum, and wiki content

- The Content Moderation app helps prevent offensive content from making its way to employees. The assistant will scan blogs, forums, and wikis for any inappropriate content and alert administrators when a content violation is detected.

Protect employee's sensitive data

- The PII analysis app helps protect sensitive data by sending a notification to administrators when PII is detected in Igloo intranet content. The app monitors blogs, forum topics, and wikis.



This app template was built to work with Igloo Software. All app template can be customized to work with other intranet platforms dependent on available APIs and applicable endpoints.

Build your own apps!

Leveraging Workgrid's platform, customers have access to over 100 pre-built connectors (integrations to enterprise systems) that experiences can be built against. Our no-code builder takes the complexity out of building new apps and conversational experiences with a drag-and-drop editor that dramatically reduces the time to build and deploy from weeks to hours!

Integrations Available

- Act! 365
- Act! Premium
- ADP Workforce Now
- Autotask CRM
- Autotask Helpdesk
- Bamboo HR
- Box v2
- BrightTalk
- Campaign Monitor
- Dayforce HCM
- Expensify
- First Advantage
- Fortnox
- Freshdesk V2
- Freshservice
- GlobalMeet Webinar
- Greenhouse
- HireRight
- HubSpot CRM
- HubSpot Marketing
- iContact
- Infobip
- Insightly
- Jira OnPrem
- Jira
- Lithium Response
- MailJet Marketing
- Mailjet
- Microsoft Dynamics 365 HR
- Microsoft Dynamics GP
- Microsoft Dynamics Navision
- Microsoft Office 365
- Netsuite CRM
- Netsuite ERP
- Netsuite Finance
- Netsuite HC
- Netsuite Restlets
- Oracle HCM
- Oracle Sales Cloud
- Orderful
- Pardot by Salesforce
- Pipedrive
- QuickBooks Enterprise
- Rally (Formerly CA Agile Central)
- Recurly
- Sage 50 US
- Sage CRM
- Sage Interact V3
- Salesforce Marketing Cloud
- Salesforce Service Cloud
- SAP Ariba
- SAP Business One
- SAP Hybris Cloud for CRM
- SAP Hybris Cloud for Helpdesk
- SAP R/3 BAPI
- SAP S/4 BAPI
- SAP S/4 HANA Cloud
- SendGrid
- ServiceNow
- SuccessFactors
- Sugar CRM
- Sugar Enterprise
- Sugar Market
- Sugar Sell
- Sugar Serve
- Taleo Business Edition
- Twilio SMS
- Twilio
- Ultimate Ultipro
- Zendesk

